Industry Description	Inquiries 103.273.134	Rank by Inquiries			707,189 76.3	Cmpls Not Settled 194.853	% Cmpls I 3 21.0%	Unable to Pursue % 25,214 2.7%
Total Abrasives	2,403	1,995	927,256	2,222	6 66.		2 22.2%	25,214 2.7% 1 11.1%
Absorbents	169	3,721	Č	3,832	0 0.	0%	0.0%	0 0.0%
Abstracters	1,203	2,500	7	2,412	2 28.		3 42.9%	2 28.6%
Access Control Systems Accident Reconstruction Service	21 1,695	4,423 2,238	1	3,355 2,718	0 0. 2 50.		1 100.0% 2 50.0%	0 0.0%
Accordions	205	3,611	2	3,084	2 100.		0.0%	0 0.0%
Accountants	57,314	342	139		81 58.		39.6%	3 2.2%
Accountants - Certified Public Accounting - Forensic	168,597 1.062	116 2,583	227	512 2.498	141 62. 3 50.		3 34.4%	8 3.5% 0 0.0%
Accounting & Bookkeeping Machines	1,591	2,275		2,456	4 50.		4 50.0%	0 0.0%
Accounting Services	19,689	736	61	1,058	43 70.		7 27.9%	1 1.6%
Accumulators	6,189	1,344	57		22 38.		61.4%	0 0.0%
Acid Proof Equipment & Materials Acids	117 607	3,906	1	3,355 3,832	1 100. 0 0.		0.0%	0 0.0% 0 0.0%
Acoustical Ceiling Removal	516	3,041		3,832	0 0.		0.0%	0 0.0%
Acoustical Consultants	2,548	1,956	3	2,871	3 100.	0%	0.0%	0 0.0%
Acoustical Materials	1,112	2,554	2	3,084	1 50.		1 50.0%	0 0.0%
Actuaries Actuaries	212 736	3,598 2,830	-	3,355 3,355	1 100. 1 100.		0.0%	0 0.0%
Acupressure	194	3,642	1	3,355	1 100.		0.0%	0 0.0%
Acupuncturists	14,543	871	19	1,723	15 78.		1 21.1%	0 0.0%
Addressing Machines & Supplies Addressing Plate Service	35	4,312	2	3,084	1 50.		1 50.0%	0 0.0%
Adhesives & Glues	124 1,346	3.882 2,414		3.355 2,718	0 0. 4 100.		1 100.0%	0 0.0%
Adhesives & Gluing Equipment	254	3,490	1	3,355	1 100.		0.0%	0 0.0%
Adjusters	37,256	469		313	452 95.	2% 2	4.6%	1 0.2%
Administrative Services Administrators - Class Action Settlement	13,511 2,395	898 1,998	13	1,071 1,984	50 83. 13 100.		0 16.7%	0 0.0%
Adoption Services	2,395 37,061	1,998	33		13 100. 26 78.		5 15.2%	2 6.1%
Adult & Continuing Education	13,278	905	138	701	115 83.	3% 2:	1 15.2%	2 1.4%
Adult Entertainment	28,740	567	231	502	98 42.		7 55.0%	6 2.6%
Adult Novelties Advance Fee Brokers	7,510 126,835	1,225 159	75 2,538		45 60. 571 22.			2 2.7% 805 31.7%
Advertising - Aerial	254	3,490	2,336	3,084	0 0.		0.0%	805 31.7% 2 100.0%
Advertising - Checking Service	973	2,634	2	3,084	1 50.		1 50.0%	0 0.0%
Advertising - Direct Mail Advertising - Directory & Guide	48,845	389	1,751	109	1,582 90. 671 68.			31 1.8% 65 6.7%
Advertising - Directory & Guide Advertising - Indoor	51,845 927	370 2,663	976	193 1,984	671 68. 7 53.	3% 240	24.6% 5 46.2%	0 0.0%
Advertising - Internet	2,273	2,032		2,871	2 66.	7%	1 33.3%	0 0.0%
Advertising - Mobile	211	3,603	9	2,871	2 66.		1 33.3%	0 0.0%
Advertising - Motion Picture Advertising - Newspaper	152 8,615	3.767	83	3.355 911	1 100. 43 51.		0.0%	0 0.0% 3 3.6%
Advertising - Newspaper Advertising - Outdoor	6,860	1,153 1,283	30		43 51. 15 50.		44.6% 3 43.3%	2 6.7%
Advertising - Periodical	4,654	1,516	52		14 26.		2 61.5%	6 11.5%
Advertising - Radio	2,375	2,005	31		18 58.			0 0.0%
Advertising - Shoppers Guides Advertising - Telephone	4,294 12,691	1,575 941	68 153	996 659	23 33. 64 41.	3% 38 8% 8°		7 10.3% 6 3.9%
Advertising - Television	3,506	1,721	44		13 29.			5 11.4%
Advertising - Transit &Transportation	1,112	2,554	17	1,800	4 23.	5% 12	2 70.6%	1 5.9%
Advertising - Vinyl Phone Book Covers	902	2,686	5	2,595	1 20.		4 80.0%	0 0.0%
Advertising Agencies & Counselors Advertising Specialties	277,661 100,592	67 188	1,610 814	124 224	923 57. 557 68.	3% 614 1% 239	4 38.1% 9 29.4%	73 4.5% 18 2.2%
Aerial Applicators	369	3,293	5	2,595	1 20.		4 80.0%	0 0.0%
Aerial Lift - Repair & Maintenance	2	4,711		3,832	0 0.		0.0%	0 0.0%
Aerial Patrol & Inspection Service	132 35	3,845 4,312	1	3,355 3,832	0 0.		1 100.0%	0 0.0%
Aerosols Aerospace Industries	2,683	1,923	1	3,355	1 100.		0.0%	0 0.0%
Aerospace Research & Development	819	2,760	Ċ	3,832	0 0.		0.0%	0 0.0%
Agates	9	4.553		3.832	0 0.		0.0%	0 0.0%
Agricultural Consultants Agricultural Services	1,422 8.863	2,368 1,128	26	3,355 1,544	1 100. 10 38.		0.0%	0 0.0% 1 3.8%
Agricultural Waste Management	377	3,264	13		9 69.		4 30.8%	0 0.0%
Aids Research & Clinics	1,154	2,529	- 2	3,084	2 100.		0.0%	0 0.0%
Air Ambulance Service	3,610	1,691	6	2,498	5 83.		1 16.7%	0 0.0%
Air Balancing Air Brushes	1,384 372	2,396 3,282	4	2,718 2,595	3 75. 3 60.		1 25.0% 2 40.0%	0 0.0%
Air Cargo & Package Express Service	5,958	1,368	60		23 38.		1 56.7%	3 5.0%
Air Compressors	164	3,740	1	3,355	0 0.)%	1 100.0%	0 0.0%
Air conditioning & Heating Contractors - Commercial	30,485	540	175		116 66.		30.3%	6 3.4%
Air conditioning & Heating Contractors - Residential Air Conditioning Contractors & Systems	72,849 1,001,756	265 12	4,508	273	406 67. 3,596 79.		2 30.3% 3 18.9%	12 2.0% 59 1.3%
Air Conditioning Equipment - Room Units	7,938	1,200	4,300		39 97.	5%	1 2.5%	0 0.0%
Air Conditioning Repair	34,594	488	207	544		7% 88		10 4.8%
Air Conditioning Supplies & Parts Air Conditioning Systems - Cleaning	12,820 11,600	932 979	61 144	1,058	36 59. 72 50.	0% 22 0% 6	2 36.1% 1 42.4%	3 4.9% 11 7.6%
Air Conditioning Systems - Cleaning Air Courier Service	1,495	2,324						0 0.0%
Air Curtains & Screens	43	4.264		3.832	0 0.	0%	0.0%	0 0.0%
Air Duct Cleaning	60,824	323	552		272 49.			36 6.5%
Air Duct Restoration Air Duct Systems		3,714 4,064		3,832 3,832	0 0.		0.0%	0 0.0%
Air Flight Attendants	607	2,943	-	3,832	0 0.		0.0%	0 0.0% 0 0.0%
Air Fragrances	696	2,867		2,498	2 33.	3%	3 50.0%	1 16.7%
Air Motors Air Pollution Control	21	4,423		3,832	0 0.		0.0%	0 0.0% 1 12.5%
Air Pollution Control Air Pollution Measuring Equipment & Service	2,434 131	1,981 3,848	8	2,311 2,718	4 50. 4 100.		37.5%	1 12.5% 0 0.0%
Air Pollution Measuring Service	273	3,458	1	3,355	0 0.)%	1 100.0%	0 0.0%
Air Purifying & Cleaning Systems & Equipment	52,194	368	213	534	168 78.	9% 3!	16.4%	10 4.7%
Air Quality Service Air Sealing	1,279	2,460 4.117	4	2,718	2 50. 0 0.		2 50.0% 1 100.0%	0 0.0%
Aircraft & Aircraft Equipment - Testing	548	3,008		3,355 3,832	0 0.		0.0%	0 0.0%
Aircraft Brokers	385	3,250	i	3,355	1 100.		0.0%	0 0.0%
Aircraft Charter, Rental & Lease	13,132	915	61	1,058	31 50.	3%	49.2%	0 0.0%
Aircraft Cleaning Aircraft Dealers	96 5,001	3,988 1,474	11	3.832 2,092	0 0. 2 18.		0.0% 9 81.8%	0 0.0%
Aircraft Dealers Aircraft Engines	5,001 1,013	2,616	11	2,092	2 18. 4 80.		1 20.0%	0 0.0%
Aircraft Ferrying & Transporting Service	489	3,089	Ū	3,832	0 0.)%	0.0%	0 0.0%
Aircraft Fixed Based Operator	1	4,734	- 0	3,832	0 0.	0%	0.0%	0 0.0%
Aircraft Ground Support & Service Equipment Aircraft Hangar Construction	415 55	3,199 4,192	1	3,355 3,832	1 100. 0 0.	1% (0.0%	0 0.0% 0 0.0%
Aircraft Instruments	659			3,832	0 0.	0%	0.0%	0 0.0%
Aircraft Manufacturers	1,389	2,392	C	3,832	0 0.)%	0.0%	0 0.0%
Aircraft Parts & Supplies Aircraft Rebuilding	4,847 571	1,486 2,981	18	1,756 3,355	6 33. 1 100.	3%	3 44.4% 0 0.0%	4 22.2%
Aircraft Rebuilding Aircraft Salvage	5/1 115	2,981 3,915					0.0%	0 0.0% 0 0.0%
	113	-,515		-,002				

Industry Description Aircraft Schools	Inquiries 3,994	Rank by Inquiries 1.617	Complaints 11	Complaint Rank 2,092	Cmpls Settled 8 7	6 Cmpls Not Settled	% Cmpls Unable to Pursue 2 18.2%	% 1 9.1%
Aircraft Servicing & Maintenance	9,860	1,069	13		4 3	0.8%	9 69.2%	0.0%
Aircraft Storage Aircraft Upholsterers	397 139	3,226 3,822	5	2,595 3,832		0.0%	3 60.0% 0 0 0.0%	0.0%
Airlines	28,804	565	5,709			1.0% 32		5 0.3%
Airlines - Ticket Agencies Airlines - Training Schools	9,133 3,069	1,106 1.811	174	620 2,222		5.8% 2	0 11.5% 3 4 44.4%	3 1.7% 0 0.0%
Airport Designers	7	4,593	0	3,832		0.0%	0 0.0%	0.0%
Airport Equipment & Supplies Airport Parking Reservations	89 3,554	4,026 1,709	29	3,832 1,473		0.0% 3.3%	0 0.0% 0 5 51.7% 0	0 0.0%
Airport Transportation	10,939	1,014	196			3.6%	1 20.9% 1	1 0.5%
Airports Albums	1,813 573	2,188 2,978	12	2,032		5.7%	4 33.3% 0 2 22.2% 1	0 0.0% 1 11.1%
Alcoholism Info & Treatment Centers	28,234	580	68	996	42 6	1.8%	6 38.2%	0.0%
Alfalfa & Alfalfa Products Alloys		3.974 3,275	0	3.832 3,832		0.0%	0 0.0%	0.0%
All-Terrain Vehicles	25,122	627	189	591	114 6	0.3%	0 37.0% 5	5 2.6%
Alterations - Clothing Alternative Medicine	16,850 5,034	801 1,468	139 41			5.5% 4 3.0%	8 19.5% 2	2 1.4% 1 2.4%
Alternators & Generators - Auto Repair	3,421	1,738	42	1,261	25 5	9.5%	6 38.1% 1	1 2.4%
Alternators & Generators - Retail Aluminum	2,963 2,451	1,844 1,978	10 15			0.0%	1 10.0% 0 3 20.0% 0	0 0.0%
Aluminum Fabricators	8,196	1,175	30	1,456	24 8	0.0%	6 20.0%	0.0%
Aluminum Products Alzheimer Care, Information & Treatment	4,944 452	1,478 3,147	31	1,436 3,832		1.5% 1 0.0%	1 35.5% 0 0 0.0% 0	0 0.0%
Ambulance Service	30,682	537	188		148 7	3.7%	9 20.7%	1 0.5%
Ambulances & Hearses	396 2,190	3,228	1 32	3,355	1 10 18 5	0.0% 5.3%	0 0.0%	0 0.0% 3 9.4%
Ammunition Ammunition & Reload Equipment & Supplies	3,780	2,059 1,656	30			5.3% 1	1 34.4% 3 7 23.3% 0	0 0.0%
Ammunition Reloading	1,230	2,484	5	2,595	5 10	0.0%	0 0.0%	0.0%
Amplifiers Amusement Devices	1,086 2,428	2,572 1,985	28 17	1,494 1,800		7.9% 2 1.2%	3 82.1% 0 9 52.9% 1	0 0.0% 1 5.9%
Amusement Park Equipment	1,351	2,411	6	2.498	2 3	3.3%	4 66.7%	0.0%
Amusement Parks & Places Anchors - Expansion	50,236	379 4,572	757 0			7.8% 8	6 11.4% 6 0 0.0%	6 0.8% 0 0.0%
Anchors - Marine	175	3,698	1	3,355	1 10	0.0%	0 0.0%	0.0%
Animal Breeders Animal Brokers & Dealers - Zoo, Circus	9,292 4,614	1,096 1,522	104			3.1% 4 4.5% 1	8 46.2% 6 2 36.4% 3	6 5.8% 3 9.1%
Animal Carcass Removal	1,474	2,332	33	2,871	1 3	3.3%	2 66.7%	0.0%
Animal Foods - Zoo, Circus Animal Health Products	528 5,639	3,030 1,402	3 83	2,871 911		0.0% 4.3%	3 100.0% 0 3 15.7% 0	0 0.0%
Animal Hospitals	49.305	385	449			3.3%	5 16.7% 0	0.0%
Animal Insemination - Artificial	7,837	1,204	38	1,321		5.3%		1 2.6%
Animal Online Drug & Prescription Services Animal Registration & Identification	1,577 2,310	2,280	22 10	1,644 2,157		5.5%	1 4.5% 0 1 10.0% 0	0.0%
Animal Rescue Relocation	6,267	1,337	34	1,392	22 6	1.7%	1 32.4% 1	1 2.9%
Animal Shelters Animal Supplies - Zoo, Circus	12,913 321	926 3,362	92	868 3,832	66 7	L.7% D.0%	25 27.2% 1 0 0.0% 0	1 1.1% 0 0.0%
Animal Transporting - Zoo, Circus	1,590	2,276	2	3,084	1 5	0.0%	1 50.0%	0.0%
Animals - Nuisance Control - Trapping Animation Mechanics - Display, Sign	9,181 371	1,102 3,288	43	1,246 2,595	33 7	5.7% 1	0 23.3% 0 1 20.0% 0	0.0%
Annuities	6,885	1,282	8	2,311	3 3	7.5%	5 62.5%	0.0%
Anodes Anodizing	1 107	4,734	0	3,832 3,832	0	0.0%	0 0.0%	0.0%
Answering Services	29,476	555	122	737		1.8%	0 8.2%	0.0%
Antennas	5,207	1,455 4.636	32	1,420	12 3	7.5% 1	6 50.0% 4	4 12.5% 0 0.0%
Anti-Fogging Compounds Antique Oriental Rugs	91	4,636	0	3,832		0.0%	0 0.0%	0.0%
Antiques - Dealers	51,559	373	180	610	114 6	3.3%	0 33.3% 6	6 3.3% 2 6.7%
Antiques - Repair & Restore Antiques - Reproductions	3,471 2,471	1.727 1,972	30	1,456 2,311		0.0% 0.0%	6 53.3% 2 4 50.0% 0	0 0.0%
Antiers, Hides & Mounts	187	3,661	0	3,832	0	0.0%	0 0.0%	0.0%
Apartment Finding & Rental Service Apartment Sharing Service	56,917 930	345 2,660	659 12			3.0% 21 3.3% 1		6 3.9% 1 8.3%
Apartments	245,937	80	6,442	21	4,467 6	9.3% 1,88	8 29.3% 87	7 1.4%
Appliances - Installation Appliances - Major - Dealers	2,432 222,729	1,982	36 4,044	1,354 42		1.4% 2 3.1% 63	0 55.6% 0 9 15.8% 43	0.0%
Appliances - Major - Parts & Supplies	99,589	193	1,224	164	892 7	2.9%	9 25.2% 23	3 1.9%
Appliances - Major - Rent & Lease Appliances - Major - Service & Repair	7,090 137,913	1,262 139	80 1,224			1.3% 2 3.0% 42	26 32.5% 5 25 34.7% 28	5 6.3% 8 2.3%
Appliances - Major - Wholesale & Manufacturers	8,402	1,164	1,319	154	1,294 9	3.1%	3 1.7% 2	2 0.2%
Appliances - Small - Dealers Appliances - Small - Service & Repair	27,211 51,594	600 372	420 892	344 210	239 5 512 5	5.9% 16 7.4% 32	2 38.6% 19 8 36.8% 52	9 4.5% 2 5.8%
Appliances - Small - Supplies & Parts	10,059	1,058	144	679	121 8	1.0%	3 16.0%	0.0%
Appliances - Small - Wholesale & Manufacturers Appliances - Used	4,028 7,649	1,608	112 185			1.3%		0 0.0% 2 6.5%
Appointment Setting Service	389	3,242	8	2,311	6 7	5.0%	2 25.0%	0.0%
Appraisal - Jewelry (formerly 66000-000) Appraisal - Management	1.895 858	2.159 2,724		2.311 2.595	4 5	0.0%	4 50.0% 0 1 20.0% 0	0.0%
Appraisers	28,442	576	98	831		3.3%	5 35.7% 1	1 1.0%
Appraisers - Antiques	3,448 119	1,730	6	2,498 3.084	3 5	0.0%	3 50.0% 0	0.0%
Apprenticeship Programs Aprons - Domestic & Fancy	119 226	3,899 3,558	n 2	3,084		0.0%	0 0.0%	0.0%
Aprons - Industrial	1	4,734	0	3,832	0	0.0%	0 0.0%	0 0.0% 0 0.0%
Aquaculture Aquariums - Dealers	532 12,978	3,024 920	93	2,222 857	2 2 58 6	2.2% 2.4%	7 77.8% 0 3 35.5% 2	0 0.0% 2 2.2%
Aguariums - Lease & Maintenance	917	2,672	3	2,871	1 3	3.3%	2 66.7%	0.0%
Aquariums - Public Aquariums - Wholesale & Manufacturers	354 118	3,311 3,902	13	1,984 3,355	5 3 1 10	3.5%	8 61.5% 0 0 0.0%	0.0%
Aquatic Rescue Relocation	35	4,312	2	3,084	1 5	0.0%	1 50.0%	0.0%
Arbitration Services Arboretums	3,956	1,624 4,069	5	2,595 3,832		0.0%	4 80.0% 0 0 0.0%	0.0%
Arborist	1,407	2,380	5	2,595	3 6	0.0%	2 40.0%	0.0%
Archaeologists Archery Equipment & Supplies	204 7,562	3.614 1,221	1 56	3.355 1,112	1 10	0.0% 2.5% 2	0 0.0% 0 0 35.7% 1	0 0.0% 1 1.8%
Archery Instruction	60	4,155	56	3,832	0	0.0%	0 0.0%	0.0%
Archery Ranges Architects	267 66,224	3,475 292	1	3,355 941	1 10	0.0% 1.2%	0 0.0% 0 0 63.3% 2	0 0.0%
Architects Supplies	394			2,871		5.7%	1 33.3%	0 0.0%
Architectural & Construction Specs	2,805	1,883	4	2,718	0	0.0%	3 75.0% 1	1 25.0%
Armatures - Service & Sales Armored Car Manufacturing	212 28	3,598 4,359	6	2,498 3,832		5.7% 0.0%	2 33.3% 0 0 0.0% 0	0 0.0%
Armored Car Service	1,882	2,169	3	2,871	2 6	5.7%	1 33.3%	0.0%
Armories Army & Navy Goods	185 4,315			3,084 1,089		0.0% 3.3%	0 0.0% 0 0 51.7% 0	0.0%
	7/515	1,303						0.070

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Industry Description Aromatherapy & Essential Oils	Inquiries 1,017	Rank by Inquiries 2,612	Complaints 9	Complaint Rank 2,222	Cmpls Settled % 6 66.7	6 Cmpls Not Settled	% Cmpls Unable to Pursue 1 11.1% 2	% 2 22.2%
Art - Painted Oil Portraits	11.222	4,734	0	3,832	0 0.0	6 (0.0%	0.0%
Art Galleries, Dealers & Consultants Art Goods	41,209 6,217	443 1,343	78	507 946	121 52.8 ^t 52 66.7 ^t	6 9.	2 40.2% 16 4 30.8% 2	7.0% 2 2.6%
Art Identification & Registration	93	4,002	1	3,355	1 100.0	6 (0 0.0%	0.0%
Art Instruction & Schools Art Metal Work	7,428 6,582	1,232 1,302	41 17		26 63.4° 7 41.2°	6 10	0 24.4% 5 3 47.1% 2	12.2% 2 11.8%
Art Organizations & Information	965	2,639	7	2,412	4 57.1	6	3 42.9% 0	0.0%
Art Restoration & Conservation Art Supplies	1,976 12,901	2,130 927	13 48	1,984 1,186	6 46.2 ^t 34 70.8 ^t	6 1	7 53.8% 0 3 27.1% 1	0.0% L 2.1%
Artificial Breasts	277	3,450	1	3,355	1 100.0	6 (0.0%	0.0%
Artificial Eyes - Human Artificial Flowers & Plants - Manufacturer Supplies	111	3,926 2,945	2	3,355 3,084	1 100.0° 1 50.0°	6	0 0.0% 0 1 50.0% 0	0.0%
Artificial Flowers, Plants & Trees	1,428	2,364	6	2,498	4 66.7	6	2 33.3% 0	0.0%
Artificial Fruits & Foods Artificial Limbs	98 767	3,984	2	2,412 3,084	4 57.1° 2 100.0°	6	3 42.9% 0 0 0.0% 0	0.0%
Artificial Rock Scapes Artificial Turf	54	4,199	1	3,355	0 0.0	6	1 100.0% 0	0.0%
Artificial Turr Artist - Makeup	18,523 361	759 3,303	49	1,171 2,498	30 61.2 ⁴ 1 16.7 ⁴	6 14	4 28.6% 5 3 50.0% 2	10.2% 2 33.3%
Artist - Touch Up	33	4,328	0	3,832	0 0.0	6	0.0%	0.0%
Artists - Commercial Artists - Fine Art	1,263 3,697	2,468 1,675	13	2,412 1,984	7 100.0° 7 53.8°	6	0 0.0% 0 5 38.5% 1	0.0%
Artists Agents	2,691	1,920	10	2,157	4 40.0	6	5 60.0% 0	0.0%
Asbestos & Asbestos Products Asbestos Consulting & Testing	214 3,601	3,594 1,693	0	3.832 3,355	0 0.0° 1 100.0°	6	0 0.0% 0	0.0%
Asbestos Removal Service	29,146	560	10	2,157	10 100.0	6	0.0%	0.0%
Asphalt Asphalt Mixing Equipment	53,155 439	362 3,175	356	381 2,871	162 45.5° 2 66.7°	6 168	3 47.2% 26 1 33.3% 0	7.3% 0.0%
Assayers	48	4,237	0	3,832	0 0.0	6 (0.0%	0.0%
Assayers Supplies Assembly & Fabricating Service	9 2,904	4,553 1,855	0 10	3,832 2,157	0 0.0° 9 90.0°	6	0 0.0% 0 1 10.0% 0	0.0%
Asset Evaluators	35	1,855 4,312	10	3,355	0 0.0		1 100.0% 0	0.0%
Assisted Living & Adult Family Homes Assisted Living Centers & Adult Family Homes	2.836 54,526	1.876	7 100	2,412 823	4 57.1 64 64.0	6 31	3 42.9% 0 5 35.0% 1	0.0%
Association Management	39,493	351 457	224	516	185 82.6	6 34		1.0%
Associations Astrologers	49,341 1.724	384	293 11	424 2.092	267 91.1 8 72.7	6 25	5 8.5% 1 3 27.3% 0	0.3%
Astronomical Instruments	108	2,223 3,938	0	3,832	0 0.0	6	0.0%	0.0%
Athletic Organizations Attorney Advertising	22,552 297,589	670	195 919	578 204	161 82.6 512 55.7	6 3: 6 39-	3 16.9% 1 4 42.9% 13	0.5% 3 1.4%
Attorneys & Lawyers	794,824	20	2,890	64	512 55.7 ⁴ 1,944 67.3 ⁴		28.7%	4.0%
Attorneys & Lawyers - Adoption Attorneys & Lawyers - Agriculture	198 57	3.632 4.178	2	3.084 3.832	1 50.0°	6	1 50.0%	0.0%
Attorneys & Lawyers - Appellate	352	3,315	5	2,595	3 60.0	6	0 0.0% 0 2 40.0% 0	0.0%
Attorneys & Lawyers - Bankruptcy Attorneys & Lawyers - Bankruptcy & Taxes	57,803	337	109		92 84.4 145 94.2		5 14.7% 1	0.9%
Attorneys & Lawyers - Business Law/Corporation/Partnership	30,983 7,123	533 1,258	154 43	1,246	145 94.2° 26 60.5°	6 1	9 5.8% 0 7 39.5% 0	0.0%
Attorneys & Lawyers - Child Advocacy	26	4,375	1	3,355	0 0.0	6	1 100.0% 0	0.0%
Attorneys & Lawyers - Civil Attorneys & Lawyers - Collaborative Divorce	232 91	3,543 4,009	1	3,355 3,355	1 100.0° 0 0.0°	6	0 0.0% 0 1 100.0% 0	0.0%
Attorneys & Lawyers - Collections Law	22,772	661	280	437	192 68.6	6 82	2 29.3% 6	2.1%
Attorneys & Lawyers - Construction Defect Attorneys & Lawyers - Consumer Fraud	324 1,061	3,356 2,585	2	3,832 3,084	0 0.0° 2 100.0°	6	0 0.0% 0	0.0%
Attorneys & Lawyers - Criminal	15,319	840	27	1,517	10 37.0	6 10	5 59.3% 1	3.7%
Attorneys & Lawyers - Divorce Attorneys & Lawyers - DUI	10,633 2,491	1,029 1,966	43	1,246 2,222	29 67.4° 9 100.0°	6 1.	3 30.2% 1 0 0.0% 0	0.0%
Attorneys & Lawyers - Elder Law	2,743	1,897	26	1,544	26 100.0	6	0.0%	0.0%
Attorneys & Lawyers - Eminent Domain Attorneys & Lawyers - Employment & Workers Compensation	44 2,624	4,253 1,935	0	3,832 2,871	0 0.0° 3 100.0°	6 (0 0.0% 0	0.0%
Attorneys & Lawyers - Employment Litigation	1.937	2.142	1	3,355	0 0.0	6	1 100.0% 0	0.0%
Attorneys & Lawyers - Entertainment & Sports Law Attorneys & Lawyers - Environmental	60 82	4,155 4,049	0	3,832 3,832	0 0.0	6 (0 0.0% 0	0.0%
Attorneys & Lawyers - Estate Planning	11,323	993	13	1,984	12 92.3	6	1 7.7% 0	0.0%
Attorneys & Lawyers - Family Attorneys & Lawyers - Home Owners Associations	22,274 151	676 3,770	36 10	1,354 2,157	24 66.7 6 60.0	6 10	0 27.8% 2 4 40.0% 0	2 5.6% 0 0.0%
Attorneys & Lawyers - Immigration & Naturalization	10,764	1,025	25	1,568	13 52.0	6 17	2 48.0% 0	0.0%
Attorneys & Lawyers - Insurance Law Attorneys & Lawyers - Intellectual Property	580 126	2,973 3,875	1	3,355 3,355	0 0.0	6	1 100.0% 0 1 100.0% 0	0.0%
Attorneys & Lawyers - Lemon law	142	3,806	1	3,355	0 0.0	6	1 100.0% 0	0.0%
Attorneys & Lawyers - Litigation Attorneys & Lawyers - Mass Torts	12,724 240	939 3,525	27	1,517 3,832	21 77.8	6	5 18.5% 1 0 0.0% 0	1 3.7% 0 0.0%
Attorneys & Lawyers - Mediation & Arbitration	1,329	2,428	6	2,498	5 83.3	6	1 16.7% 0	0.0%
Attorneys & Lawyers - Medical Malpractice Attorneys & Lawyers - Mesothelioma	93 329	4,002 3,352	1	3,355 3,832	1 100.0° 0 0.0°	6	0 0.0% 0	0.0%
Attorneys & Lawyers - Patent	5,189	1,457	8	2,311	7 87.5	6	1 12.5% 0	0.0%
Attorneys & Lawyers - Personal Injury & Property Damage Attorneys & Lawyers - Product Liability	19,391 270	740 3,467	18	1,756 3,355	14 77.8° 1 100.0°	6	4 22.2% 0 0 0.0% 0	0.0%
Attorneys & Lawyers - Real Estate	22,772	661	50	1.165	30 60.0	6 20	0 40.0%	0.0%
Attorneys & Lawyers - Secrities	56	4,185	0	3,832	0 0.0	6	0 0.0%	0.0%
Attorneys & Lawyers - Social Security & Disability Attorneys & Lawyers - Tax	1,935 8,043	2,144 1,190	18	2,718 1,756	2 50.0° 12 66.7°	6	2 50.0% 0 5 33.3% 0	0.0%
Attorneys & Lawyers - Trademark	554	3,002	1 10	3,355 2,157	0 0.0° 5 50.0°	6	1 100.0% 0 4 40.0% 1	0.0%
Attorneys & Lawyers - Traffic Law Attorneys & Lawyers - Wills, Trust & Probate	1,928 3,480	2,147 1,726	10	2,157 2,032	6 50.0	6	4 40.0% I	0.0%
Attorneys & Lawyers - Workers Compensation Attorneys Referral Service	69 27,507	4,104 594	0 68	3,832 996	0 0.0° 54 79.4°	6	0 0.0% 0 4 20.6% 0	0.0%
Attorneys Referral Service Attorneys Service Bureaus	27,507 4,208	1,588	5	996 2,595	54 /9.4 2 40.0	6 1	2 40.0%	20.0%
Auction Supplies	64		3	2,871	1 33.3	6	2 66.7% 0 1 42.8% 45	0.0%
Auctioneers Audiologists	98,583 11,575	196 981	1,709 25	111 1,568	933 54.6° 21 84.0°		1 42.8% 45 4 16.0% 0	2.6%
Audiometers	18	4,456	0	3,832	0 0.0		0.0%	0.0%
Audio-Visual Consultants Audio-Visual Equipment - Dealers	9,931 136,127	1,065 143	20 1,214		12 60.0° 869 71.6°		7 35.0% <u>1</u> 0 27.2% 15	5.0%
Audio-Visual Equipment - Rent & Lease	3,566	1.704	9	2,222	6 66.7	6	3 33.3% 0	0.0%
Audio-Visual Equipment - Service & Repair Audio-Visual Equipment - Supplies & Parts	3,980 3,671	1,620 1,679	47 24		17 36.2 12 50.0		0 63.8% 0 1 45.8% 1	0.0%
Audio-Visual Equipment - Wholesale & Manufacturers	1,910	2,154	11	2,092	7 63.6	6	4 36.4% 0	0.0%
Audio-Visual Production Services Auditory Training Equipment	8,923	1,124 4,572	26	1,544 3,832	17 65.4° 0 0.0°		5 23.1% 3 0 0.0% 0	11.5%
Auto - Emissions Testing	106	3,952	0	3,832	0 0.0	6	0.0%	0.0%
Auto & Truck Brokers Auto Accessories	59,073 15,244	330 846	169 256		105 62.1 134 52.3			0.6% 3.1%
Auto Air Conditioning	11,702	973	49	1,171	30 61.2	6 19	38.8%	0.0%
Auto Air Conditioning Equipment Auto Alarms & Security Systems	3,494 33,246		27 218		19 70.4 143 65.6		5 22.2% 2 7 30.7% 8	2 7.4% 3 3.7%
nuto niama a petunty bystems	33,246	502	∠18	524	143 05.6	· · · · · · · · · · · · · · · · · · ·	7 30.770	3.7%

Yadanta Danadatian									
Industry Description Auto Appraisers	Inquiries 5,400	Rank by Inquiries 1,436	Complaints 27	Complaint Rank	Cmpls Settled 25	% 92.6%	Cmpls Not Settled	% Cmpls Unable to Pursue 2 7.4%	% 0 0.0%
Auto Auctions Auto Body Repair & Painting	38,459 731,722	461 26	230 2,909	504	166 1.934	72.2% 66.5%	61		1 0.4% 1 2.1%
Auto Body Shop Equipment & Sup	7,508	1,226	159	649	79	49.7%	7.	3 45.9%	7 4.4%
Auto Boosting Services Auto Bumpers, Guards & Grilles	151 4,302	3,770	23	2,871 1,619	0	0.0% 65.2%		2 66.7% 1 8 34.8%	1 33.3% 0 0.0%
Auto Customizing	32,978	1,572 505	256	465	141	55.1%	11	1 43.4%	4 1.6%
Auto Dealers - Antique & Classic Auto Dealers - Buying Co-Op	20,070	728 4,506	130	718	73	56.2% 0.0%	5	7 43.8% 0	0.0%
Auto Dealers - Custom Design & Replica	4,766	1,498	38	1,321	22	57.9%	10	6 42.1%	0 0.0%
Auto Dealers - Hybrid Vehicles Auto Dealers - New Cars	405 1,517,950	3,209	25,983	2,222	8 22.822	88.9% 87.8%	2,998	1 11.1% 0 8 11.5% 163	0.0%
Auto Dealers - New Cars Auto Dealers - Used Cars	1,606,226	3	16,264		11,863	72.9%	4,110		
Auto Detailing Auto Diagnostic Service	74,153	259	543	291	273	50.3% 56.5%	250	6 47.1% 14	4 2.6% 8 12.9%
Auto Driving School	9,403 8,164	1.086 1,177	62 66	1,046 1,013	35 36	54.5%	20		4 6.1%
Auto Electric Equipment Auto Electric Service	3,765	1,661	57	1,098	38 54	66.7%	18	8 31.6%	1.8%
Auto Floor Coverings	12,511 3,741	948 1,666	87 39		38	62.1% 97.4%	3.	3 37.9% 0 0 0.0% 1	0 0.0% 1 2.6%
Auto Hand & Foot Controls Auto Headlight Restoration	842	2,740	4	2,718	3	75.0%		1 25.0%	0.0%
Auto Inspection Stations	446 21,124	3,159 707	132		95	62.5% 72.0%	3!	3 37.5% 0 5 26.5% 2	0 0.0% 2 1.5%
Auto Listing Service	19,579	737	354	383	309	87.3%	44	4 12.4%	1 0.3%
Auto Lube & Oil - Mobile Auto Machine Shops	11.978 10,628	964 1,030	229 38	507	149 20	65.1% 52.6%	80		0 0.0% 2 5.3%
Auto Manufacturers & Distributors	19,312	747	1,915	95	1,842	96.2%	6	5 3.4% 8	8 0.4%
Auto Manufacturers & Distributors - Specialty Body Auto Manufacturers Equipment & Supplies	18 3,026	4,456 1,820	2	3,084	1 7	50.0% 77.8%		1 50.0% C	0.0%
Auto Metal & Equipment - Distribution & Manufacturing	506	3,064	2	3,084	2	100.0%		0.0%	0.0%
Auto Paint - Mobile Auto Paintless Dent Repair	286 11,780	3,432 971	13	1,984 1,473	. 5	38.5%		8 61.5% C 7 58.6% 1	0 0.0% 1 3.4%
Auto Parts & Supplies - Custom Wheels/Rims	8,690	9/1 1,143	29 124	732	11 71	37.9% 57.3%	5	1 41.1%	2 1.6%
Auto Parts & Supplies - New	386.682	46	4.506		3.050	67.7%	1.409		7 1.0%
Auto Parts & Supplies - Rebuilt Auto Parts & Supplies - Used	943 13,987	2,652 885	45 266		10 195	22.2% 73.3%	3. 7:	3 73.3% 2 1 26.7% 0	2 4.4% 0 0.0%
Auto Parts & Supplies - Used & Rebuilt	64,893	299	558	284	310	55.6%	202	2 36.2% 46	6 8.2%
Auto Parts & Supplies - Wholesale & Manufacturers Auto Parts ? Antique	27,949 513	583 3,049	399 2	355	269 1	67.4% 50.0%	12:	3 30.8% 7 1 50.0% 0	7 1.8% 0 0.0%
Auto Perform, Race & Sport Equipment	27,444	595	269	446	150	55.8%	111	2 41.6%	7 2.6%
Auto Race Cars Auto Radios & Stereos - Sales & Repair	2,777 30,433	1,891 541	42 253		22 146	52.4% 57.7%	107		0.0%
Auto Radios & Stereos - Wholesale & Manufacturers	1.072	2,577	13	1.984	9	69.2%	10.	3 23.1%	1 7.7%
Auto Registration Auto Renting & Leasing	1,460 149.330	2,345 128	3,773	2,412	7 3.181	100.0% 84.3%	579	0 0.0% 0 9 15.3% 13	0 0.0%
Auto Repair - Mobile	33,955	497	3,773		212	57.6%	140		6 4.3%
Auto Repair - Suspension	11	4,527	1	3,355	1	100.0%		0 0.0%	0.0%
Auto Repair - Tune-Up Auto Repair - Vintage	775	2,795	9	3,355	3	0.0% 33.3%		0 0.0% 1 4 44.4% 2	1 100.0% 2 22.2%
Auto Repair - Windshield, Glass Shops	127,786	157	766		515	67.2%	230	0 30.0% 21	1 2.7%
Auto Repair & Service Auto Repair & Service - Airbags	1,581,440 299	4 3,403	14,490	2,595	9,663	66.7% 40.0%	4,54	1 31.3% 286 3 60.0%	6 2.0% 0 0.0%
Auto Repair & Service - Diesel	5,133	1,462	55	1,123	29	52.7%	24	4 43.6%	2 3.6%
Auto Repair & Service - Equipment & Supplies Auto Repairing - Foreign	7,752 29,561	1,209 553	83 100	911	50 77	60.2% 77.0%	33	2 38.6% 1 3 23.0% 0	1 1.2% 0 0.0%
Auto Restoration	14,845	858	72		40	55.6%	2.		6 8.3%
Auto Salvage Yards	8,363 15.484	1,168	74 64		41 47	55.4% 73.4%	3:	1 41.9%	2 2.7% 0 0.0%
Auto Seat Covers, Tops & Upholstery Auto Service - Rust proofing Shops	15,484 5,782	832 1,393	33		32	97.0%	1	7 26.6% 0 1 3.0% 0	0.0%
Auto Service - Sound Systems Sales & Service	21,264	702	227	512	163	71.8%	6:	1 26.9%	3 1.3% 0 0.0%
Auto Service - Specialty Parts Auto Service - Steam Cleaning	10.545 176	1.032 3,695	185	603	141	76.2% 100.0%	44	4 23.8% C	0.0%
Auto Service - Window Tinting	45,323	416	237	490	139	58.6%	90	0 38.0%	8 3.4%
Auto Service Contract Companies Auto Services	56,124 88,761	346 213	1,039	213	491 751	55.9% 72.3%	374		
Auto Services - Oil & Lube	2,101	2,085	93	857	70	75.3%	2:	3 24.7%	0.0%
Auto Smoq Inspection Auto Sunroofs	5,156 769	1,460 2,799	65	1,020 2,412	47	72.3% 71.4%	1	7 26.2% 1 2 28.6% 0	1 1.5% 0 0.0%
Auto Transporters & Drive-Away Companies	298,501	63	1,665	115	994	59.7%	64:	1 38.5% 30	0 1.8%
Auto Upholstery Cleaning Auto Warranty Plans	2,339 12,856	2,014 928	136	2,595	1 114	20.0% 83.8%	41	4 80.0% 0 5 11.8% 6	0.0% 6 4.4%
Auto Warranty Processing Service	185,111	113	1,637	122	1,200	73.3%	36:	1 22.1% 76	6 4.6%
Auto Warranty Service Auto Wrecking	25,417 45,457	624 415	231 322		209 206	90.5% 64.0%	10 111		6 2.6% 4 1.2%
Autograph Dealers	45,457 2,965	1,843	322 41	1,274		80.5%	11,	4 9.8%	4 9.8%
Autographic Registers & Supplies Automated Teller Machines	14 6,627	4,493 1,299	39	3,832	0	0.0% 56.4%		0 0.0% 4 35.9%	0 0.0% 3 7.7%
Automation Consultants	2,013	2,111	2	3,084	22	50.0%	1	1 50.0%	0.0%
Automation Systems & Equipment Automobile Dealers - Imported Cars	4.177 4.314	1,592 1,570	32 77	1,420	29 56	90.6% 72.7%		3 9.4%	0.0%
Automobile Pre-Paid Maintenance Plans	4,314 3	1,570 4,688		950 3,832	56	72.7% 0.0%	2:	1 27.3% C	0.0%
Automobile Reconditioned Detailing	335	3,337	9	2,222	4	44.4%		5 55.6%	0 0.0% 1 33.3%
Aviation Consultants Aviation Services	2,345 1,789	2,013 2,198	21	2,871 1,662	1	33.3% 19.0%	1	1 33.3% 1 7 81.0% 0	1 33.3% 0 0.0%
Awards - Production & Engraving	2,253	2,039	47	1,194	17	36.2%	30	0 63.8%	0.0%
Awnings & Canopies Axles	53,832 709	357 2,850	271	444	165	60.9%	100	0 36.9% 6 0 0.0%	6 2.2% 0 0.0%
Babbitt Metals	12	4,515	0	3,832	0	0.0%		0 0.0%	0.0%
Babbitting Baby Accessories - Wholesale & Manufacturers	2 1,898	4,711 2,158	25		0	0.0% 68.0%		0 0.0% 7 28.0%	0 0.0% 1 4.0%
Baby Accessories & Molesale & Manufacturers Baby Accessories & Services	1,898	2,158 756	318		163	51.3%	111		8 11.9%
Baby Car Seats, Carriages & Strollers Baby Carriages & Strollers	2,877	1,860	16	1,848	8 35	50.0%		5 31.3%	3 18.8%
Baby Foods	10,225 429	1,049 3,185	44 25		35 11	79.5% 44.0%	14	9 20.5% C	0.0%
Baby Formula Service	148	3,784	0	3.832	0	0.0%		0 0.0%	0.0%
Baby Shoe Preservation Baby Sitters	21 3,233	4,423 1,773	- 0	3,832	0	0.0% 66.7%	<u> </u>	0 0.0% 1 33.3%	0.0%
Backflow Prevention Devices & Services	735	2,832	0	3,832	0	0.0%		0 0.0%	0.0%
Backflow Testing Badges	1,330 423	2,427	1	3,355	1	100.0%		0 0.0%	0.0%
Badges - Manufacturer Supplies	423 227	3,190 3,556	0	3,832	0	0.0%		0 0.0%	0.0%
Badminton Courts - Public Bag Making Machinery	4 27	4,664	1	3,355	1	100.0%		0.0%	0.0%
Bagels	943	4,367 2,652	9	3,832 2,222	7	0.0% 77.8%		0 0.0% (1 11.1% (0 0.0% 1 11.1%
Bags - Burlap, Canvas & Cotton	1,180	2,516	9	2,222	4	44.4%		2 22.2%	3 33.3%
Bags - Paper	284	3,436	1	3,355	1	100.0%		0.0%	0.0%

Industry Description Baos - Plastic	Inquiries 678	Rank by Inquiries 2,882	Complaints	Complaint Rank 3.832	Cmpls Settled	0.0%	Cmpls Not Settled % 0 0.0	Cmpls Unable to Pursue
Bail Bonds	34,146	491	142	687		43.7%	76 53.5	% 4 2.8
Bakers - Retail Bakers - Wholesale	52,327 4.850	367 1,485	440	335 2,222	249	56.6% 77.8%	175 39.8 ¹	% 16 3.6° % 1 11.1°
Bakers Equipment	814	2,765	4	2,718		75.0%	1 25.0	% 0 0.0°
Bakers Equipment - Repair Bakers Supplies	189 1,803	3,659 2,194	3	3,832 2,871	. 0	0.0%	0 0.0	
Balancing Equipment	14	4,493	0	3,832	. 0	0.0%	0 0.0	% 0 0.0°
Balancing Service - Industrial Baling Equipment & Supplies	47 64	4,243 4,126	0	3,832 3,832	. 0	0.0%	0 0.0	
Balloons - Manned	9,053	1,113	82	921	. 56	68.3%	24 29.3	% 2 2.4
Balloons - Novelty & Toy Ballroom Dance Instruction	4,554	1,532 4,734	23	1,619 3,355	16	69.6% 100.0%	7 30.4 0 0.0	
Ballrooms	1,162	2,525	14	1,934	5	35.7%	8 57.1	% 1 7.1
Balls - Glass Balls Steel, Bronze, Ceramic	10 117	4.536 3,906	1	3.832 3,355	1 1	0.0% 100.0%	0 0.0° 0 0.0°	
Bamboo & Bamboo Products	944	2,650	3	2,871	. 3	100.0%	0 0.0	% 0 0.0
Bank Equipment & Supplies Banking Services	6,033 15,072	1,363 852	58 2.494	1,089	2,470	98.3% 99.0%	1 1.7 ⁴ 23 0.9 ⁴	
Bankruptcy Assistance & Services	4,769	1,497	30	1,456	13	43.3%	16 53.3	% 1 3.3
Bankruptcy Counseling - Federally Certified Banks	806 445,948	2,769	15,989	3,084	15,582	97.5%	0 0.0 ^o	
Banquet Facilities	28,515	573	127	722	. 74	58.3%	50 39.4	% 3 2.4
Bar - Fixtures Bar Coding Service	21 2,864	4.423 1,864	1	3.355 2,871		100.0% 100.0%	0 0.0	
Bar Manufacturer	351	3,318	2	3,084	1	50.0%	1 50.0	% 0 0.0
Bar Supplies Barbecue	662 2,360	2,894 2,011	10	2,157 2,412	5	50.0% 71.4%	5 50.0° 2 28.6°	
Barbecue Equipment & Supplies	11,014	1,007	69	991		46.4%	31 44.9	% 6 8.7
Barber Schools Barbers	13,269 24,797	906 630	39 144		33	84.6% 61.1%	6 15.4 52 36.1	
Barbers Equipment & Supplies	202	3,618	0	3,832	. 0	0.0%	0 0.0	% 0 0.0°
Barge Lines Barn Equipment	645 2,013	2,910 2,111	2	3,084	2	20.0%	0 0.0° 4 80.0°	% 0 0.0°
Barrels & Drums	507	3,062	6	2,595 2,498	2	20.0% 33.3%	4 66.7	% 0 0.0°
Barrels & Drums - Equipment & Supplies Barrels & Drums - Used	51 31	4,220 4,336	1	3,355 3,832	1	100.0%	0 0.0	
Barricades	1,169	2,519	0	3,832	. 0	0.0%	0 0.0	% 0 0.0°
Bars & Taverns Bartending Instruction	10,376 1.732	1,043 2,219	92	868 3,084		57.6% 50.0%	36 39.1 1 50.0	
Bartending Service	13,548	896	35	1,376	18	51.4%	17 48.6	% 0 0.0°
Barter & Trade Exchanges Baseball Batting Ranges	5,944 906	1,372 2,683	24	1.592 2,595	15	62.5% 40.0%	7 29.2° 3 60.0°	% 2 8.3
Baseball Cards & Sports Memorabilia	15,684	823	206	2,593 549	130	63.1%	73 35.4	% 3 1.5
Baseball Clubs Baseball Pitching Machines	3,829	1,645	34		24	70.6%	8 23.5 1 100.0	% 2 5.9
Basement - Contractors	28 10,387	4,359 1,042	29	3,355 1,473	16	0.0% 55.2%	12 41.4	% 1 3.4
Basement - Finishing	6,325	1,332	20	1,694		80.0%	1 5.0	% 3 15.0°
Basement - Remodeling Basketball Clubs	14,297 1,324	879 2,432	19 15	1,723 1,879	6	36.8% 40.0%	9 47.4° 9 60.0°	% 0 0.0
Baskets - Retail Baskets - Wholesale & Manufacturers	1,378	2,402	11	2,092	. 6	54.5%	5 45.5	% 0 0.0
Bat Removal	448 39	3,156 4,286	3	2,871 3,832	. 2	66.7% 0.0%	0 0.0	
Batching Equipment	7	4,593	0	3,832	. 0	0.0%	0 0.0	% 0 0.0°
Bath Liners Bathing Beaches	554 24	3,002 4,400	1	3,355 3,355	0	100.0% 0.0%	0 0.0	
Bathroom Accessories	20,579	717	103	809		68.9%	25 24.3	% 7 6.8°
Bathroom Remodeling Bathroom Remodeling - Walk-In Tubs	64,762 4,608	300 1,524	216 41	531 1,274	137	63.4% 90.2%	71 32.9 4 9.8	% 0 0.0°
Baths Continue to	12.003	963	29			89.7%	3 10.3	% 0 0.0°
Baths - Equipment & Supplies Bathtub Refinishing	5,079 20,280	1,466 723	17 83	1,800 911	11 40	64.7% 48.2%	6 35.3 35 42.2	
Bathtubs & Sinks - Repair & Refinish	60,903	322	202	561	. 103	51.0%	81 40.1	% 18 8.9 ^o
Baton Twirling Instruction Batteries - Dry Cell - Wholesale & Manufacturers	242 2,429	3,520 1,983	18	3,084 1,756	15	100.0% 83.3%	0 0.0° 3 16.7°	
Batteries - Storage-Retail	7,542	1,222	28	1,494	18	64.3%	8 28.6	% 2 7.1
Batteries - Storage-Wholesale & Manufacturers Battery Charging Equipment	1,528 1,038	2,304 2,602	14	2,871 1,934	. 3	100.0% 92.9%	0 0.0° 1 7.1°	
Battery Repairing & Rebuilding	1,944	2,141	3	2,871	. 1	33.3%	2 66.7	% 0 0.0°
Battery Supplies Beads	21,888 4,566	688 1,531	185 15			65.4% 73.3%	59 31.9 4 26.7	
Bearings	1,279	2,460	2	3,084	1	50.0%	1 50.0	% 0 0.0
Beauty Consultant Beauty Pageants	3,606 12,786	1,692 935	28 46			67.9% 52.2%	9 32.1 ¹ 20 43.5 ¹	
Beauty Salons	191,772	105	2,090	88	1,245	59.6%	672 32.2	% 173 8.3°
Beauty Schools Beauty Supplies & Equipment	31.774 83,226	519 226	148 1,201			77.7% 60.2%	32 21.6 441 36.7	
Beauty Supplies & Equipment Repair	1.041	2,598	16	1.848	1	6.3%	7 43.8	% 8 50.0°
Bed & Breakfast Bed Bug Removal	23,013 891	658 2,691	161	640 2,311		62.7% 62.5%	56 34.8 3 37.5	
Bedding	63,964	307 4,636	599	274	478	79.8%	102 17.0	% 19 3.2°
Beds - Renting Beds - Retail	5 24,576	4,636 634	350	3,355 384		0.0% 84.9%	0 0.0° 41 11.7°	
Beds - Wholesale & Manufacturers	2,328	2,017	14	1,934	10	71.4%	3 21.4	% 1 7.1
Beds ? Electric & Adjustable Bedspreads - Retail	3,159 2,375	1,789 2,005	34	2,311 1,392	. 7	87.5% 67.6%	1 12.5 11 32.4	% 0 0.0° % 0 0.0°
Bedspreads - Wholesale & Manufacturers	62	4,142	0	3,832	. 0	0.0%	0 0.0	% 0 0.0
Bee Removal Beekeepers	1,297 1,718	2,447 2,226	29	2,498 1,473	3	50.0% 44.8%	3 50.0° 16 55.2°	% 0 0.0° % 0 0.0°
Beekeepers Supplies	175	3,698	16	1,848		75.0%	4 25.0	% 0 0.0°
Beer & Ale - Retail Beer & Ale - Wholesale	3,166 3,853	1,786 1,642	9	2,222 2,157	. 6	66.7% 100.0%	3 33.3° 0 0.0°	% 0 0.0° % 0 0.0°
Beer Coil Cleaning Equipment	1	4,734	0	3,832	10	0.0%	0 0.0	% 0 0.0°
Beer Dispensing & Cleaning Equipment - Repair Beer Dispensing & Cooling Equipment	126 1,526	3.875 2,307	0	3.832 2,412	0	0.0%	0 0.0	% 0 0.0° % 0 0.0°
Beer Home Brewing Equipment & Supplies	2,991	1,828	8	2,311		75.0%	2 25.0	% 0 0.0°
Beetle Repellent Behavioral Education Services	100 336	3,974 3,335	0	3,832 2,871	. 0	0.0% 66.7%	0 0.0° 1 33.3°	% 0 0.0°
Bellows	67	4,111	1	3,355	0	0.0%	1 100.0	% 0 0.0°
Belting & Supplies Benches - Seating	509 131	3,057	0	3,832	0	0.0%	0 0.0	% 0 0.0°
Benches - Seating Benches & Work Tables	131 526	3,848 3,032	1	3,832 3,355	0	0.0%	0 0.0° 1 100.0°	% 0 0.0°
Benefit Insurance Software	40	4,277	0	3,832	. 0	0.0%	0 0.0	% 0 0.0
Better Business Bureaus Beverage Dispensers	253 1,406	3,498 2,381	5	2,595 3,355		0.0%	0 0.0	

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Industry Description Beverages	Inquiries 13.261	Rank by Inquiries 907	Complaints 50	Complaint Rank 1,165	Cmpls Settled	6 Cmpls Not Settled	% Cmpls Unable to Pursue 14 28.0% 3	% 3 6.0%
Beverages - Wholesale & Distribution	3,178	1,784	7	2,412	6 8	5.7%	0 0.0%	1 14.3%
Bibles Bicycle - Dealers	866 50,231	2,719 380	20 370	1,694 369	11 5 264 7	.4%	9 45.0% 0 93 25.1% 13	0 0.0% 3 3.5%
Bicycle Racks & Security Systems	50,231	3,013	2	3,084		0.0%	1 50.0%	0 0.0%
Bicycles - Renting	549	3,006	19	1,723	12 6	3.2%	7 36.8%	0.0%
Bicycles - Repair Bicycles - Wholesale & Manufacturers	2,274 3,080	2,031 1,809	45 44				18 40.0% 2 17 38.6% 1	2 4.4% 1 2.3%
Bid Report Service	1,032	2,604	12	2,032	11 9	.7%	1 8.3%	0 0.0% 1 2.8%
Bill Paying Service	7,749	1,210 976	36 55				10 27.8% 1	1 2.8% 3 5.5%
Billiard Equipment & Supplies Billiard Parlors	11,663 1,329	2,428	55	1,123 2,718		0.0%	19 34.5% 3 3 75.0%	0.0%
Billing Service	79,616	241	1,404			9.5%		3 0.9%
Binders - Loose Leaf Bindings - Bias & Straight	68	4,108 4,515	1	3,355 3,832		0.0%	1 100.0% C	0 0.0%
Bingo & Gaming Halls	1,121	2,547	1	3,355	0	0.0%	1 100.0%	0.0%
Binoculars	2,722	1,907	1	3,355	1 10	0.0%	0 0.0%	0.0%
Bins Bio - Chemicals	1,038 1,060	2,602 2,587	5	2,595 3,832		0.0%	0 0.0%	0.0%
Biofeedback Therapists	5,982	1,366	9	2,222		5.7%	3 33.3%	0.0%
Biological Products Biomedical Products - Research	972 372	2,636 3,282	3	2,871 2,498		0.0% 5.7%	0 0.0% 2 33.3%	0 0.0%
Bird & Wildlife Supply Shops	3,127	1,798	31	1,436	15 4	3.4%	13 41.9%	3 9.7%
Bird Barriers, Repellents & Controls	1.138	2.536	3	2.871	2 6	5.7%	1 33.3%	0.0%
Bird Feeders & Houses Birth Centers	1,923 882	2,148 2,698	8	2,311 2,222		7.5%	1 12.5% C	0 0.0% 0 0.0%
Birth Control Information Centers	281		3	2,871	3 10		0 0.0%	0.0%
Black Light Equipment & Supplies	22	4,414	0	3,832	0	0.0%	0 0.0%	0.0%
Blacksmiths Blankets	1,133 510	2,539 3,053	1 24	3,355 1,592		0.0% 5.8%	0 0.0% C	0 0.0% 0 0.0%
Blasting Contractors	1,280	2,458	1	3,355	0	0.0%	1 100.0%	0.0%
Blasting Equipment & Supplies	416	3,197	1	3,355		0.0%	0 0.0%	0.0%
Bleachers & Grandstands Blinds	333 17,193	3,341 789	91	3.832 874		0.0%	0 0.0% 0 40 44.0% 6	0 0.0% 6 6.6%
Blinds - Cleaning	88	4,033	0	3,832	0	0.0%	0 0.0%	6 6.6% 0 0.0%
Blowers & Blower Systems	2,798 433	1,886 3,181	3	2,871 3,084	3 10 1 5	0.0%	0 0.0% C	0.0%
Blueprinting	2,413	1,989	6	2,498		3.3%	1 16.7%	0.0%
Blueprinting Equipment & Supplies	179	3,687	2	3,084	1 5	0.0%	1 50.0%	0 0.0%
Boarding - Horses Boarding Houses	1,788 2,117	2,201 2,080	5	2,595 2,412		0.0% 7.1%	2 40.0% 0 3 42.9% 0	0 0.0%
Boards Of Trade	12	4.515	2	3.084	2 10	0.0%	0 0.0%	0.0%
Boat - Charter	12,644	943	72 18			5.6%	32 44.4%	0.0%
Boat - Excursion Boat Builders	1,127 8,230	2,541 1,171	46		34 7	5.7% 3.9%	6 33.3% C	0 0.0%
Boat Cleaning	924	2,667	3	2,871	2 6	5.7%	1 33.3%	0.0%
Boat Covers, Tops & Upholstery Boat Dealers	4,823 45,619	1,492 414	24 362	1,592 377	12 5 252 6		12 50.0% 04 28.7%	0 0.0% 6 1.7%
Boat Equipment & Supplies	10,962	1,012	111		48 4		53 56.8%	0.0%
Boat Launching	86	4,039	2	3,084	2 10	0.0%	0 0.0%	0.0%
Boat Launching Sites Boat Lifts	129 880	3,857 2,703	2	3,355 3,084	1 10 1 5		0 0.0%	0 0.0% 1 50.0%
Boat Renting & Leasing	5,486	1,419	63	1,037	41 6	5.1%	22 34.9%	0.0%
Boat Repair Boat Storage	32,095	514 2,019	224 11			0.3% 8.6%	36 38.4% 3 4 36.4%	3 1.3% 0 0.0%
Boat Transporting	2,316 2,001	2,118	20			5.0%	7 35.0%	0.0%
Boat Yards	979	2,630	2	3,084		0.0%	1 50.0%	0.0%
Boating Instruction Boating Instruction - Canoe & Kayak	1,190 102	2,511 3,966	9	2,222 2,311		7.8%	2 22.2% C	0 0.0% 1 12.5%
Body Care Products	2.099	2.086	77	950	24 3	.2%	49 63.6%	4 5.2%
Boilers - New & Used	2,512	1,960	11			3.6%	4 36.4%	0.0%
Boilers - Rental Boilers - Repair & Cleaning	3,724	4,636 1,671	15	3,832 1,879		0.0%	0 0.0% 6 40.0%	0 0.0%
Boilers - Supplies & Parts	356	3,308	3	2,871	3 10	0.0%	0 0.0%	0.0%
Bolts & Nuts	3,095 5,302	1,805 1,445	4	2,718 2,222		0.0% 5.6%	4 100.0% 0 4 44.4%	0 0.0%
Bonds - Surety & Fidelity Book, Compact Disc, & DVD Clubs	7,704	1,212	362			7.3%	35 9.7%	1 3.0%
Bookbinders	1,998	2,119	14	1,934	7 5	0.0%	7 50.0%	0.0%
Bookbinders Equipment & Supplies Bookcases	135	3,835 4,039	6	2,498 3,832		5.7%	5 83.3% C	0 0.0%
Bookkeeping Service	76,034	257	161	640	99 6	.5%	53 32.9%	9 5.6% 9 2.0%
Books - New Reaks, Touthooks New & Used	73,803	260	1,982		1,631 8	2.3%		9 2.0% 2 0.5%
Books - Textbooks New & Used Books - Used & Rare	27,569 14,630	592 866	393 202				13 3.3% 2 55 32.2% 3	2 0.5% 3 1.5%
Books - Wholesale	6,952	1,275	68	996	50 7	3.5%	17 25.0%	1 1.5%
Booths - Toll, Parking Boots	1.952	2.139 1,057	136 79			1.1% 3.4%	6 4.4% 2	2 1.5%
Bottle Caps & Seals	10,066	4.688	79	3.832	0	0.0%	0 0.0%	5 6.3% 0 0.0%
Bottle Return Depot	449	3,152	5	2,595	4 8	0.0%	1 20.0%	0.0%
Bottlers Equipment & Supplies Bottles - Used	471	3,124 4,264	2	3,084 3,832	2 10	0.0%	0 0.0%	0.0%
Bottles - Wholesale & Manufacturers	2,462	1,975	3	2,871		5.7%	1 33.3%	0.0%
Bounce Houses	2,256	2,035	27			9%	13 48.1%	0.0%
Boutique - Battling Cancer Related Products Boutique Items - Wholesale & Manufacturers	151 805	3,770 2,770	28	2,498 1,494).0%).7%	3 50.0% C 10 35.7% 1	0 0.0% 1 3.6%
Boutiques Boutiques	16,982	795	204	556			33.7 % 84 41.2%	7 3.4%
Bowling Bowling Clothes & Accessories	8,946	1,122	59	1,080	45 7	5.3%	14 23.7%	0.0%
Bowling Clothes & Accessories Bowling Instruction	429 415	3,185 3,199	5	2,412 2,595		.4%	2 28.6% C	0 0.0% 2 40.0%
Bowling Lane Equipment & Supplies	378	3,262	8	2,311	1 1	2.5%	7 87.5%	0.0%
Bowling Lane Refinish & Repair Box Lunches	221 42	3,576 4,269	0	3,832 3,832		0.0%	0 0.0%	0.0%
Box Manufacturers Equipment & Supplies	496	3,078	3	2,871	1 3	3.3%	2 66.7%	0.0%
Box Openers	29	4,350		3.832	0	0.0%	0 0.0%	0.0%
Boxes - Corrugated & Fiber Boxes - Metal	3,803 10	1,653 4,536	3	2,871 3,832		5.7%	1 33.3% C	0.0%
Boxes - Paper	274	3,457	2	3,084	1 5	0.0%	1 50.0%	0.0%
Boxes - Plastic & Transparent	255	3,488	1	3,355	1 10	0.0%	0 0.0%	0.0%
Boxes - Specialty & Fancy Boxes - Used	617	2,937 4,616	6	2,498 3,832	3 5 n	0.0%	3 50.0% 0 0 0.0%	0.0%
Boxes - Wire Bound	1	4,734	0	3,832	0	0.0%	0 0.0%	0.0%
Boxes - Wooden	289		<u>1</u> 52	3,355		0.0%	0 0.0%	0 0.0%
Boxing Gym Boy & Girl Organizations - Supplies	1,385 21	2,395 4,423	52	1,143 3,832	31 5	0.6%	17 32.7% 4 0 0.0% 0	4 7.7% 0 0.0%
Boys Clothing & Furnishings - Retail	48,039	394					55 45.3%	4 1.1%

Industry Description Boys Clothing & Furnishings - Wholesale & Manufacturers	Inquiries 164	Rank by Inquiries 3,740	Complaints 5	Complaint Rank 2,595	Cmpls Settled 3	% 60.0%	Cmpls Not Settled % 2 40.0%	Cmpls Unable to Pursue % 0 0.0%
Braids Braille Supplies	1,673 99	2,249 3,980	24	1,592 3,084	16	66.7%	8 33.3% 2 100.0%	0 0.0% 0 0.0%
Brake Fluids	25	4,390	0	3,832	0	0.0%	0 0.0%	0 0.0%
Brake Service Brake Service Equipment	47,622 9,938	398 1,064	1,100	178 1,473	563 16	51.2% 55.2%	534 48.5% 13 44.8%	3 0.3% 0 0.0%
Brake Shoe Bonding & Exchanging	5	4,636	0	3,832	0	0.0%	0 0.0%	0 0.0%
Brakes - Lining - Manufacturers & Distributors Brakes - Manufacturers & Distributors	107 695	3,944 2,868	7	3,355 2,412	1 3	100.0% 42.9%	0 0.0% 4 57.1%	0 0.0% 0 0.0%
Brand Development	695 298 29	3,405	1	3,355	1	100.0%	0 0.0%	0 0.0%
Branding Equipment Bras	1,752	4,350 2,211	22	3,832 1,644	8	0.0% 36.4%	0 0.0% 10 45.5%	0 0.0% 4 18.2%
Brass Brass Fabricators	127 53	3,870	2	3,084	2	100.0%	0 0.0%	0 0.0%
Brass Products	384	4,205 3,252	3	3,832 2,871	2	0.0% 66.7%	0 0.0% 1 33.3%	0 0.0% 0 0.0%
Brazing Breakfast Nooks & Booths	32	4,333 4,553	0	3,832 3,832	0	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Breastfeeding Supplies & Information	3,697	1,675	22	1,644	22	100.0%	0 0.0%	0 0.0%
Brew Pub Brewers	7 2,308	4,593 2,024	24	3,084 1,592	2	100.0% 50.0%	0 0.0% 12 50.0%	0 0.0% 0 0.0%
Brewers Equipment & Supplies	2,308 698	2,024 2,862	1	3,355	0	0.0%	12 50.0%	0 0.0%
Brick - Clay - Common & Face Brick - Concrete, Pumice	3,659 7,008	1,682 1,270	9	2,222 1,288	6 16	66.7% 40.0%	3 33.3% 23 57.5%	0 0.0% 1 2.5%
Brick - Fire	384	3,252	40	3.832	0	0.0%	0 0.0%	0 0.0%
Brick - Used Brick Preservatives	33 1,021	4,328 2,610	1	3,355 3,355	1	100.0%	0 0.0% 1 100.0%	0 0.0% 0 0.0%
Bridal & Millinery Supplies	1,497	2,323	24	1,592	7	29.2%	16 66.7%	1 4.2%
Bridal Gown Preservation Bridal Registries	375 1,505	3,272 2,319	36	2,718 1,354	1 33	25.0% 91.7%	3 75.0% 3 8.3%	0 0.0% 0 0.0%
Bridal Shops	86,503	219	1,129	174		69.3%	285 25.2%	62 5.5%
Bridal Supplies - Wholesale & Manufacturing Bridge Builders	2,703 985	1,914 2 627	21	1,662 3,355	16	76.2% 100.0%	5 23.8% 0 0.0%	0 0.0% 0 0.0%
Bridge Clubs	985	2,627 4.664	Ů	3.832	0	0.0%	0 0.0%	0 0.0%
Bridge Instruction Bridge Operators	1 216	4,734 3,588	0	3,832 3,832	0	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Broaching	1	4,734	Ö	3,832	0	0.0%	0 0.0%	0 0.0%
Bronze Bronze Powders & Liquids	236 26	3,535 4,375	1	3,355 3,832	0	0.0%	1 100.0% 0 0.0%	0 0.0% 0 0.0%
Bronze Tablets	39	4,286	0	3,832	0	0.0%	0 0.0%	0 0.0%
Bronzing Broom Manufacturers Equipment & Supplies	916 27	2,673 4,367	6	2,498 3,084	5	83.3% 100.0%	1 16.7% 0 0.0%	0 0.0% 0 0.0%
Brooms	74	4.081	0	3.832	0	0.0%	0 0.0%	0 0.0%
Brush Control Brush Manufacturers Equipment & Supplies	14 107	4,493 3,944	0	3,832 3,832	0	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Brushes	818	2,762	0	3,832	0	0.0%	0 0.0%	0 0.0%
Buckets - Digging & Hoisting Buckles	94 240	3,999 3,525	0	3,832 2,871	. 0	0.0% 66.7%	0 0.0% 1 33.3%	0 0.0% 0 0.0%
Buffing & Polishing Equipment & Supplies	72	4,091	2	3,084	1	50.0%	1 50.0%	0 0.0%
Building & Development Permits Building Cleaning - Exterior	124 4,761	3,882 1,499	1	3,355 2,595	0	0.0% 40.0%	1 100.0% 2 40.0%	0 0.0% 1 20.0%
Building Construction Consultants	83,302	225	206	549	117	56.8%	86 41.7%	3 1.5%
Building Contractors Building Envelope Restoration	889,024	17 4,711	1,122	175 3,832	721	64.3%	376 33.5% 0 0.0%	25 2.2% 0 0.0%
Building Inspection	24,638	633	65	1,020	50	76.9%	13 20.0%	2 3.1%
Building Inspection - Commercial Building Materials	629 142,042	2,923 133	1,552	2,871 130	2 1,464	66.7% 94.3%	1 33.3% 82 5.3%	0 0.0% 6 0.4%
Building Materials - Used	896	2,688		2,871	1	33.3%	2 66.7%	0 0.0%
Building Restoration & Preservation Buildings - Concrete	28,776 3,013	566 1,824	70 11	984 2,092	51	72.9% 45.5%	18 25.7% 5 45.5%	1 1.4%
Buildings - Metal	34,787	487	191	588	149	78.0%	41 21.5%	1 9.1% 1 0.5%
Buildings - Pole & Post Frame Buildings - Portable	19,380 14.608	741 868	62 88	1,046 890	42 44	67.7% 50.0%	16 25.8% 34 38.6%	4 6.5% 10 11.4%
Buildings - Pre - Cut, Prefab & Modular - Dealers	30,577	538	171	624	125	73.1%	43 25.1%	3 1.8%
Bulldozers Bulletin & Directory Boards	580 502	2,973 3,070	12	2,871 2,032	3	100.0% 75.0%	0 0.0% 3 25.0%	0 0.0% 0 0.0%
Bullet-Resistant Equipment	171	3,714	3	2,871	0	0.0%	3 100.0%	0 0.0%
Bullion Coin Dealers Burglar Alarm Systems - Dealers, Monitoring & Service	462 386,967	3,131 45	4,222	3,832 40	3,906	92.5%	0 0.0% 282 6.7%	0 0.0% 34 0.8%
Burial Advisory Service	596	2,956	7	2,412	6	85.7%	1 14.3%	0 0.0%
Burial Vaults Burlap	1,101 1	2,565 4,734	0	2,412 3,832	0	14.3%	2 28.6% 0 0.0%	4 57.1% 0 0.0%
Bus - Sales & Rental Bus Lines	387 11,424	3,247 988	6 106	2,498 791	0 59	0.0% 55.7%	6 100.0% 45 42.5%	0 0.0% 2 1.9%
Bus Lines Ticket Agencies	443	3,164				91.3%	1 4.3%	1 4.3%
Buses - Bodies Buses - Charter & Rental	1 38.007	4,734 464	923	3,355	1 769	100.0%	0 0.0% 148 16.0%	0 0.0% 6 0.7%
Buses - Distributors & Manufacturers	482	3,097	923	3,832	769	0.0%	0 0.0%	0 0.0%
Buses - Parts & Supplies Buses - Repair & Service	150 451	3.779	1	3,355 3,355	1	100.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Buses - Used	397	3,149 3,226	2	3,084	2	100.0%	0 0.0%	0 0.0%
Bushings	78 36.018	4,069 480	288	3,832	0 260	90.3%	0 0.0% 25 8.7%	0 0.0% 3 1.0%
Business & Trade Organizations Business Brokers	32,514	509	121	428 741		44.6%	64 52.9%	3 2.5%
Business Consultants Business Forms & Sustants	264,795	71	912 499	206		61.3%	301 33.0%	52 5.7% 10 2.0%
Business Forms & Systems Business Opportunity Companies	47,577 373,972	400 47	2,164	304 84	247 937	49.5% 43.3%	242 48.5% 640 29.6%	587 27.1%
Business Plan Preparation	8,039	1,191	34	1,392	7	20.6%	7 20.6%	20 58.8%
Business Processing Optimization Business Promotions - General	12 32,930	4,515 506	161	640	85	0.0% 52.8%	0 0.0% 54 33.5%	0 0.0% 22 13.7%
Business Services - General Butchering	408,249 6,614	43 1,300	2,114	87 1,517		63.1% 25.9%	660 31.2% 17 63.0%	121 5.7%
Butchers Equipment & Supplies	208	3,607	0	3,832	0	0.0%	0 0.0%	3 11.1% 0 0.0%
Butter Buttons - Advertising	2 1.450	4,711 2,353	0	3,832 2,595	0	0.0%	0 0.0%	0 0.0% 0 0.0%
Buttons - Clothing	1,450 126	2,353 3,875	4	2,595 2,718	2	100.0% 50.0%	0 0.0% 2 50.0%	0 0.0%
Buttons - Manufacturers Equipment & Supplies Buying Clubs & Group Purchasing Service	290 72,888	3,427 264	0 1,477	3,832	0 1,331	0.0% 90.1%	0 0.0% 124 8.4%	0 0.0% 22 1.5%
Cabanas - Beach & Pool	172	3,709	2	3,084	1	50.0%	1 50.0%	0 0.0%
Cabin, Cottage & Chalet - Rentals Cabinet Equipment & Supplies	11,074 17,611	1,006 782	99 63	826 1,037	67	67.7% 52.4%	21 21.2% 28 44.4%	11 11.1% 2 3.2%
Cabinet Hardware	2,239	2,044	9	2,222		88.9%	1 11.1%	0 0.0%
Cabinet Maker Cabinet Manufacturer	3,153 61,703	1,791 319	16 169	1,848 627	7 98	43.8% 58.0%	8 50.0% 66 39.1%	1 6.3% 5 3.0%
Cabinet Organizers	162	3,744	3	2,871	0	0.0%	3 100.0%	0 0.0%
Cabinet Refacing	3,142	1,792				44.4%		

Industry Description Cabinet Refinishers	Inquiries 9.133	Rank by Inquiries 1.106	Complaints 26	Complaint Rank 1,544	Cmpls Settled	% 50.0%	Cmpls Not Settled % 12 46.	Cmpls Unable to Pursue	% 3.8%
Cabinets	85,610	221	298	418	155	52.0%	127 42.	5% 16	5.4%
Cable Networking Cable Splicing	1,349 1,336	2,412 2,422	52	1,143 2,871	47	90.4%	5 9. 1 33.		0.0%
Cable TV, Internet & Telephone Installation Service	18,436	760	1,014	185		81.6%	158 15.	5% 29	2.9%
Cabs - Tractor, Truck Caissons - Structural	518 7	3,038 4,593	8	2,311 3.832	5	62.5%	3 37. 0 0.		0.0%
Cake Decorating Equipment & Supplies	2,193	2,057	33	1,405	7	21.2%	24 72.	7% 2	6.1%
Calculating Service Calculators, Adding Machines & Supplies	58 588	4,171 2,963	14	3,832 1,934	12	0.0% 85.7%	0 0. 2 14.		0.0%
Calendars	1,695	2,238	15	1,879	10	66.7%	5 33.	3%	0.0%
California Advance Fee Residential Loan Modification/Mortgage Loan Forbearance Services Call Centers	9,286 21,334	1,097 699	193		37	19.2% 55.9%	135 69. 6 17.		10.9% 26.5%
Calligraphers	229	3,552	1	3,355	1	100.0%	0 0.	0%	0.0%
Campers - Dealers Campers - Rent & Lease	8.010 510	1,193 3,053	74	963 2,311	58	78.4% 75.0%	16 21. 2 25.		0.0%
Campers - Service & Repair	1,519	2,312	8	2,311	. 5	62.5%	2 25.	1	12.5%
Campers - Supplies & Parts Campers - Wholesale & Manufacturers	693 3,094	2,871 1,806	1 60	3,355 1,071	52	0.0% 86.7%	1 100. 7 11.		0.0% 1.7%
Campgrounds & RV Parks	32,187	513	283		214		67 23.	7% 2	0.7%
Camping Equipment Camping Equipment - Renting	13,617 112	895 3,924	67	1,005	41	61.2% 100.0%	26 38. 0 0.		0.0%
Camps	14,727	862	100		57	57.0%	40 40.	0% 3	3.0%
Cams - Grinding & Cutting Candle Making Supplies	23 1,062	4,408 2,583	20	3.832 1,694	0	0.0% 50.0%	0 0. 9 45.		0.0% 5.0%
Candles - Retail	12,851	929	76	953	39	51.3%	9 45. 29 38.		10.5%
Candles - Wholesale & Manufacturers	2,314	2,020	10	2,157 3.832	8	80.0%	1 10.		10.0%
Candles - Wickless Candy & Confectionery - Retail	12,806	4,163 933	83		. 48	0.0% 57.8%	0 0. 29 34.		0.0% 7.2%
Candy & Confectionery - Wholesale & Manufacturers	10,122	1,052	108	781	. 62	57.4%	45 41.		0.9%
Candy & Confectionery Brokers Candy & Confectionery Manufacturer Equip & Supplies	2,692 592	1,919 2,960	1	3,084 3,355	1	50.0% 100.0%	1 50. 0 0.		0.0%
Candy & Confectionery Manufacturers Supplies	199	3.627	0	3.832	. 0	0.0%	0 0.	0%	0.0%
Canes Caning	474 82	3,119 4,049	3	2,871 3,832	3	100.0% 0.0%	0 0. 0 0.		0.0%
Caning Supplies	29	4,350	2	3,084	1	50.0%	1 50.		0.0%
Canners Canners Equipment & Supplies	23 71	4,408 4,093	0	3,832 3,832	. O	0.0%	0 0. 0 0.		0.0%
Canoe Rental & Trips	71	4,093	2	3,084	1	50.0%	1 50.	0%	0.0%
Cans Cans Manufacturers Machinery	54 41	4,199 4,274	0	3,832 3,832	0	0.0%	0 0. 0 0.		0.0%
Canvas - Wholesale & Manufacturers	405	3,209	15	1.879	9	60.0%	6 40.	0%	0.0%
Canvas Goods Capacitors	3,094 21	1,806 4,423	97	838 3,832	17	17.5% 0.0%	24 24. 0 0.		57.7% 0.0%
Caps - Wholesale & Manufacturers	40	4,277	2	3,084		100.0%	0 0.	0%	0.0%
Caps & Gowns Car Loading & Unloading	1,429 87	2,363 4,035	15	1,879 3,084	13	86.7% 0.0%	2 13. 2 100.		0.0%
Car Pool Information	22	4,414	Ō	3,832	. 0	0.0%	0 0.	0%	0.0%
Car Wash & Polish Car Wash & Polish Equipment & Supplies	55,780 4,185	348 1.591	1,546	132 1,219	970	62.7% 60.0%	469 30. 17 37.	3% 107	6.9% 2.2%
Carbide	36	4,306	0	3,832	. 0	0.0%	0 0.	0	0.0%
Carbide Metals & Products Carbon - Activated	180 132	3,682 3,845	0	3,832 3,832	0	0.0%	0 0. 0 0.		0.0%
Carbon Monoxide Detecting			1	3,355		0.0%	1 100.	0%	0.0%
Carbon Products Carbonic Gas	792 127	2,781 3,870	10	2,157 3,355	7	70.0% 100.0%	3 30. 0 0.		0.0%
Carburetors	1,543	2,295	10	2,157	6	60.0%	4 40.	0%	0.0%
Cardboard Career & Outplacement Counseling	1 44,660	4,734 423	89	3,832 887	71 71	0.0% 79.8%	0 0. 10 11.		0.0% 9.0%
Caregivers Resources	824	2,759	5	2,595	1	20.0%	3 60.	0%	20.0%
Cargo & Freight Containers Cargo Stabilizing Devices	5,779 47	1,394 4,243	57 1	1,098	28	49.1% 100.0%	22 38. 0 0.		12.3% 0.0%
Carnival Supplies	276	3,453	1	3,355	Î	100.0%	0 0.	0%	0.0%
Carnivals Carpenters	148 57,485	3,784 340	139	2,871	. 0	0.0% 38.8%	2 66. 77 55.		33.3% 5.8%
Carpet & Rug Binding	12	4,515	0	3,832	. 0	0.0%	0 0.	0%	0.0%
Carpet & Rug Binding Machines Carpet & Rug Cleaners	755 428,465	2,811 41	1,655	3,355 117		100.0% 63.6%	0 0. 549 33.		0.0% 3.2%
Carpet & Rug Cleaning Equipment - Rental	330	3,350	14	1,934	10	71.4%	3 21.	1%	7.1%
Carpet & Rug Cleaning Equipment& Supplies Carpet & Rug Dealers - New	5,939 300,097	1,373 62	18 1,652	1,756 119		61.1% 85.1%	4 22. 213 12.		16.7% 2.0%
Carpet & Rug Dealers - Persian/Oriental Rugs	1,282	2,456	5	2,595	4	80.0%	1 20.	0%	0.0%
Carpet & Rug Dealers - Used Carpet & Rug Distributors & Manufacturers	8,083 8,651	1,183 1,148	66		41	62.1% 81.0%	25 37. 10 15.		0.0% 3.2%
Carpet & Rug Dyers	885	2,697	14	1,934	6	42.9%	8 57.	.%	0.0%
Carpet & Rug Measuring Carpet & Rug Pads, Linings & Accessories	114 1,340	3.916 2,419	0 17	3.832 1,800	0	0.0% 58.8%	0 0. 7 41.		0.0%
Carpet & Rug Renting	9	4,553	0	3.832	0	0.0%	0 0.	0%	0.0%
Carpet & Rug Repair Carpet & Rug Weavers	4,899 277	1,480 3,450	8	2,311 3,084		0.0%	8 100. 0 0.		0.0%
Carpet Installation	142	3,450	4	2,718	3	75.0%	1 25.		0.0%
Carpet Layers	13,848	891 2,995	81	925		60.5%	26 32. 0 0.		7.4% 0.0%
Carpet Layers Equipment & Supplies Carpet Workrooms	561 59	4,163	0	3,084 3,832	0	100.0%	0 0.		0.0%
Carports	15,641 903	827 2,685	189 12	591 2.032	161	85.2%	27 14. 4 33.		0.5% 8.3%
Carriages - Horse Cash Registers & Supplies	3,065	1,812	20	1,694	8	58.3% 40.0%	7 35.	5% I	25.0%
Casinos	14,770	860		635	127	77.4%	35 21.	3% 2	1.2%
Casinos - Online Caskets	508 4,541	3,060 1,534	21 17			81.0% 47.1%	4 19. 8 47.		0.0% 5.9%
Casters & Glides	459	3,136	1	3,355	1	100.0%	0 0.	0%	0.0%
Catalog Designers & Compilers Catalog Showrooms	297 22,593	3,407 669	246	3,832 479	236	0.0% 95.9%	0 0. 9 3.		0.0%
Caterer Equipment & Supplies	745	2.818	2	3.084	0	0.0%	2 100.	0%	0.0%
Caterers Caulking Contractors	83,354 3,108	224 1,803	285	431 3,084		54.0% 0.0%	120 42. 2 100.		3.9%
Caulking Materials & Equipment	151	3,770	0	3,832	. 0	0.0%	0 0.	0%	0.0%
Caverns Celling Cleaning	18 1,430	4,456 2,361	1 2	3,355 2,871		100.0% 33.3%	0 0. 2 66.		0.0%
Ceiling Materials	307	3,388	1	3,355	1	100.0%	0 0.	0%	0.0%
Cellophane, Cell Materials & Products Cellular Telephone Service & Equipment	90 337,974	4,019 54	16 38,420	1,848	36,904		10 62. 1,349 3.		0.0%
Cellulite Treatment - Endermologie	102	3,966	30,420	2,718	4	100.0%	0 0.	0%	0.0%
Cement - Retail Cement - Wholesale & Manufacturers	720 793	2,844	8	2,311		25.0%	6 75. 1 100.		0.0%
Cernent - wholesale & Manufacturers	793	2,779	, 1	3,355	0	0.0%	1 100.	,70 : 0	

Industry Description Cemeteries	Inquiries 18.166	Rank by Inquiries 769	Complaints 154	Complaint Rank 656	Cmpls Settled 114	% 74.0%	Cmpls Not Settled % 40 26.0%	Cmpls Unable to Pursue
Cemetery Equipment & Supplies	1,834	2,185	15	1,879	10	66.7%	5 33.3%	0 0.0%
Centrifugal Machinery Ceramic Products - Decorative	39 2,129	4,286 2.078	61	3,832	20	0.0% 32.8%	0 0.0% 41 67.2%	0 0.0% 0 0.0%
Ceramic Products - Industrial	230	3,549	Ü	3,832	0	0.0%	0 0.0%	0 0.0%
Ceramics - Equipment & Supplies Cereals	1,667 18	2,250 4,456	8	2,311	2	25.0% 100.0%	6 75.0%	0 0.0% 0 0.0%
Chain Letters	1,281	2,457		2,412	4	57.1%	3 42.9%	0 0.0%
Chain Link Fence Sales, Service & Contractors	1,484 129	2,328	28	1,494 3,355	6	21.4%	19 67.9%	3 10.7% 0 0.0%
Chains Chairs - Orthopedic & Lift	1,682	3,857 2,247		2,222	2	100.0% 22.2%	0 0.0% 6 66.7%	1 11.1%
Chairs - Rent	9,279	1,099	43	1,246	23	53.5%	20 46.5%	0 0.0%
Chairs - Wholesale & Manufacturers Chalkboards	1,981 5	2,126 4,636	38	1,321 3,832	25	65.8%	13 34.2% 0 0.0%	0 0.0% 0 0.0%
Chambers Of Commerce	65.006	298	7	2.412	6	85.7%	0 0.0%	1 14.3%
Chamois Skins Charcoal	1 31	4,734 4,336	Ç	3,832	0	0.0% 66.7%	0 0.0% 1 33.3%	0 0.0% 0 0.0%
Charity - Advertising for Publications	850	2,735	2	3,084	0	0.0%	2 100.0%	0 0.0%
Charity - American Indian Charity - Animal Protection	21 1,528	4,423 2,304	14	3,832	0	0.0% 85.7%	0 0.0% 2 14.3%	0 0.0% 0 0.0%
Charity - Arts & Culture	1,528	3,627	14	2,718	4	100.0%	0 0.0%	0 0.0%
Charity - Blind & Visually Impaired Charity - Cancer	114 779	3,916 2,789	2	3,084	2	100.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Charity - Calicel Charity - Child Sponsorship	7/9	4,616		3,832	0	0.0%	0 0.0%	0 0.0%
Charity - Children & Youth	1,417	2,374	10		7	70.0%	3 30.0%	0 0.0%
Charity - Civil Rights Charity - Community Development & Civic Organizations	224 2,748	3,562 1,894	14	2,871 1,934	10	66.7% 71.4%	1 33.3% 4 28.6%	0 0.0% 0 0.0%
Charity - Education & Literacy	1,614	2,267	15	1,879	8	53.3%	7 46.7%	0 0.0%
Charity - Elderly Charity - Environment	416 442	3,197 3,166	- 3	2,871 3,355	2	66.7%	0 0.0% 1 100.0%	1 33.3% 0 0.0%
Charity - Health	1,786	2,202	21	1,662	11	52.4%	10 47.6%	0 0.0%
Charity - Human Services (i.e. assistance to individuals & families)	4,351 138	1,564	36		31		5 13.9% 0 0.0%	0 0.0% 0 0.0%
Charity - Law & Public Interest Charity - Local	138 105,749	3.826 179	199		0 174	0.0% 87.4%	23 11.6%	2 1.0% 0 0.0%
Charity - National	17,008	793	21	1,662		95.2%	1 4.8%	
Charity - Other Charitable Organizations Charity - Police & Firefighter Organizations	1,088 1,095	2,570 2,569	10	2,157	4 2	40.0% 100.0%	4 40.0% 0 0.0%	2 20.0% 0 0.0%
Charity - Relief & Development	92	4,005	C	3,832	0	0.0%	0 0.0%	0 0.0%
Charity - Religious Charity - Veterans & Military	1,503 1,642	2,320 2,257	11	2,092	9	81.8% 50.0%	2 18.2% 2 50.0%	0 0.0% 0 0.0%
Charts	19	4,447	1	3,355	1	100.0%	0 0.0%	0 0.0%
Chauffeur Service Check Cashing Protection Systems	1,435 4,691	2,360 1,508	200	2,595	2 204	40.0%	3 60.0% 1 0.5%	0 0.0% 1 0.5%
Check Cashing Service	49,505	383	206 543		370	68.1%	151 27.8%	22 4.1%
Check Protection & Signing Machines	2,081	2,092	15	1,879		100.0%	0 0.0%	0 0.0%
Check Room Service Check Verification & Recovery Service	3,952	4,593 1,625	40		37	0.0% 92.5%	0 0.0% 3 7.5%	0 0.0% 0 0.0%
Checks - Printing	48,748	390	206	549	201	97.6%	4 1.9%	1 0.5%
Cheerleading Instruction Cheese	2,451 1.315	1,978 2,437	34 12	1,392	15	44.1% 83.3%	19 55.9% 2 16.7%	0 0.0% 0 0.0%
Cheese - Artisanal	80	4,057		3,832	0	0.0%	0 0.0%	0 0.0%
Chemical Cleaning - Industrial Chemical Milling	3,285 138	1,762 3,826	19	1,723	4	21.1%	15 78.9% 0 0.0%	0 0.0% 0 0.0%
Chemical Plant Equipment & Supplies	1,472	2,333	Č	3,832	ő	0.0%	0 0.0%	0 0.0%
Chemical Production	223	3,565	1	3,355	1 43	100.0%	0 0.0%	0 0.0% 4 4.8%
Chemicals Chemicals - Reclaiming	12,136 128	958 3,867	83	911		51.8% 100.0%	36 43.4% 0 0.0%	0 0.0%
Chemists - Analytical & Consulting	403	3,214		3,832	. 0	0.0%	0 0.0%	0 0.0%
Chemists - Manufacturers Chess Instruction	986 53	2,626 4,205	107	7 785	105	98.1%	2 1.9% 0 0.0%	0 0.0% 0 0.0%
Chewing Gum	1	4,734		3,832	. 0	0.0%	0 0.0%	0 0.0%
Child Care - In Home Child Care - Infant	2,861 1,180	1,865 2,516	28	1,494	19	67.9% 50.0%	8 28.6% 2 33.3%	1 3.6% 1 16.7%
Child Care Centers	165,785	118	534	295	357	66.9%	162 30.3%	15 2.8%
Child Care Referral Child Parent Development Centers	1,333 868	2,424 2,717	2	3,084	2	100.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Child Support Enforcement	3,233	1,773	35	1,376	25	71.4%	10 28.6%	0 0.0%
Childproofing Services Children`s Play Programs Instruction	140 587	3,815 2,965	10	2,871	1	33.3% 60.0%	2 66.7% 4 40.0%	0 0.0% 0 0.0%
Childrens & Family Entertainment	5,604	1,407	160	647		70.6%	40 25.0%	7 4.4%
Childrens & Infants Wear - Retail	31,629	520	339	389	226		103 30.4%	10 2.9%
Childrens & Infants Wear - Wholesale & Manufacturing Chillers - Liquid	819 10	2,760 4,536	- 0	2,718 3,832	0	50.0%	2 50.0% 0 0.0%	0 0.0% 0 0.0%
Chimps & Bells	14,713	864	38		13	34.2%	25 65.8%	0 0.0%
Chimney Builders & Repair Chimney Cleaning	64,163 134,992	304 144	205 408	350	125 244	61.0% 59.8%	58 28.3% 129 31.6%	22 10.7% 35 8.6%
Chimney Cleaning Equipment & Supplies	1,202	2,502	3	2,871	2	66.7%	1 33.3%	0 0.0%
Chimney Lining Materials Chimney Sweeper	723 1,052	2,838 2,590	4	2,718	0 4	0.0% 80.0%	4 100.0% 1 20.0%	0 0.0% 0 0.0%
Chimneys - Prefabricated	9	4,553	Č	3,832	0	0.0%	0 0.0%	0 0.0%
China - Wholesale & Manufacturers China & Crystal - Repair	147 430	3,787 3,184	3	2,871	2 7	66.7% 77.8%	1 33.3% 2 22.2%	0 0.0% 0 0.0%
China & Glassware - Renting	4	4,664		3,832	0	0.0%	0 0.0%	0 0.0%
China & Glassware - Retail Chinese Food Products	18,316	764 3 308	38	1,321	31	81.6%	7 18.4%	0 0.0% 0 0.0%
Chiropractor Information Bureaus	302 207	3,398 3,610		2,311 3,832	0	75.0% 0.0%	2 25.0% 0 0.0%	0 0.0%
Chiropractors D.C.	98,414	197	429	340	340 15	79.3%	85 19.8%	4 0.9%
Chiropractors Equipment & Supplies Chlorinators	1,750 10	2,212 4,536	16	1,848 3,832	15	93.8%	1 6.3% 0 0.0%	0 0.0% 0 0.0%
Chocolate & Cocoa	2,623	1,937	7	2,412	5	71.4%	2 28.6%	0 0.0%
Choreographers Christian Science Practitioners	1	4,734 4,616	1	3,355	0	0.0%	1 100.0% 0 0.0%	0 0.0% 0 0.0%
Christian Science Reading Rooms	26	4,375		3,832	ŏ	0.0%	0 0.0%	0 0.0%
Christmas Lights & Decorations Christmas Trees	7,464 4,613	1,230 1,523	39 44		27	69.2% 75.0%	10 25.6% 10 22.7%	2 5.1% 1 2.3%
Chucks	4	4,664	- 44	3,832	0	0.0%	0 0.0%	0 0.0%
Church Furnishings	1,102 1,102	2,563 2,563		3,832	0	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Church Supplies Churches	7,883	2,563 1,202	40		32		7 17.5%	1 2.5%
Cigar & Cigarette & Tobacco Dealers - Retail	34,107	494	411	347	279	67.9%	127 30.9%	5 1.2%
Cigar & Cigarette & Tobacco Dealers - Wholesale Cigar & Cigarette Lighters	1,763 1,285	2,208 2,453	30	1,456 2,871	22	73.3% 66.7%	8 26.7% 1 33.3%	0 0.0% 0 0.0%
Cigar, Cigarette & Tobacco Manufacturers	802	2,772	17	1,800	11	64.7%	6 35.3%	0 0.0%
Cigars and Cigar Accessories Circuit Breakers	1,336 475	2,422 3,116	59		22	37.3% 0.0%	37 62.7% 0 0.0%	0 0.0% 0 0.0%
	7/3	5,110						

Industry Description Circulation Auditors	Inquiries 40	Rank by Inquiries 4,277	Complaints	Complaint Rank	Cmpls Settled	0.0%	Cmpls Not Settled % 0 0.0%	Cmpls Unable to Pursue % 0 0.0%
Circus Companies	208	3,607	Č	3,832	0	0.0%	0 0.0%	0 0.0%
Cistern Builders City & Town Planners	17 352	4,469 3,315		3,832	0	0.0%	0 0.0%	0 0.0% 0 0.0%
Clamps	7	4,593	1	3,355	1	100.0%	0 0.0%	0 0.0%
Clay Clay Products	4 301	4,664		3,832	0	0.0%	0 0.0%	0 0.0%
Clean Room Facilities	301 376	3,400 3,269	10		5	0.0% 50.0%	5 50.0%	0 0.0%
Clean Rooms - Installation & Equipment	218	3,581	C	3,832	0	0.0%	0 0.0%	0 0.0%
Cleaners & Dyers Equipment & Supplies Cleaners & Dyers Supplies	129 10	3,857 4,536	1	3,355	0	0.0% 25.0%	1 100.0% 3 75.0%	0 0.0% 0 0.0%
Cleaning Compounds	2,860	1,866	167		161	96.4%	6 3.6%	0 0.0%
Cleaning Services	73,073	263	1,065		473	44.4%	419 39.3%	173 16.2%
Cleaning Services - Commercial Office Cleaning Supplies	6,019 20,156	1,365 726	15 163	1,879	78	53.3% 47.9%	6 40.0% 79 48.5%	1 6.7% 6 3.7%
Cleaning Supplies by Internet	2,056	2,096	15	1,879	14	93.3%	1 6.7%	0 0.0%
Cleaning Supplies by Mail Cleaning Systems Press, Chemical	14 3,823	4,493	12	3,832	0	0.0% 16.7%	0 0.0% 10 83.3%	0 0.0% 0 0.0%
Clergy	3,823	1,646 3,812	12	2,032	0	0.0%	0 0.0%	0 0.0%
Clinics	129,015	156	1,089	179	797	73.2%	282 25.9%	10 0.9%
Clinics - Dialysis Clinics - Pain Management	683 1,293	2,875 2,450	2	3,084	2	100.0% 88.9%	0 0.0% 1 11.1%	0 0.0% 0 0.0%
Clinics - Sleep Centers	4,259	1,583	31		22	71.0%	9 29.0%	0 0.0%
Clipping Service Clocks - Components	187 79	3.661	2	3,084	0	0.0%	2 100.0%	0 0.0%
Clocks - Dealers	6,967	4,064 1,274	43		30	0.0% 69.8%	0 0.0% 13 30.2%	0 0.0% 0 0.0%
Clocks - Service & Repair	8,063	1,186	110	770		55.5%	45 40.9%	4 3.6%
Clocks - Wholesale & Manufacturers Closet Systems & Accessories	143 23,124	3,802 656	50	2,871	39	66.7% 66.1%	1 33.3% 19 32.2%	0 0.0% 1 1.7%
Closures - Industrial - Protective	23,124 124	3,882	35	3,832	39	0.0%	0 0.0%	0 0.0%
Cloth Cutting	38	4,293	3	2,871	. 2	66.7%	1 33.3%	0 0.0%
Clothes - Consignment & Resale Clothing - Retail	31,257 81,246	528 235	461 1,954		219 1.053	47.5% 53.9%	191 41.4% 819 41.9%	51 11.1% 82 4.2%
Clubs	27,344	598	499	304	420	84.2%	69 13.8%	10 2.0% 0 0.0%
Clutches Coaching - Business	540 49,013	3,017 387	153	3,355	0 128	0.0% 83.7%	1 100.0% 21 13.7%	0 0.0% 4 2.6%
Coaching - Leadership	49,013	4,274	153	3,832	128	0.0%	0 0.0%	0 0.0%
Coaching - Life	3,852	1,644	18	1,756	7	38.9%	9 50.0%	2 11.1%
Coal & Coke - Retail Coal & Coke - Wholesale	567 88	2,984 4,033	1	3,355	1	0.0%	0 0.0%	0 0.0% 0 0.0%
Coal Brokers	480	3,102	Č	3,832	0	0.0%	0 0.0%	0 0.0%
Coal Miners & Shippers	586	2.967		3.832	0	0.0%	0 0.0%	0 0.0%
Coal Washing Coat Fronts	44	4,253 4,688		3,832 3,832	0	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Coated Fabrics	701	2,859	12	2,032	12	100.0%	0 0.0%	0 0.0%
Coatings - Powder Coatings - Protective	928	2,662	63	2,595	3 34	60.0%	2 40.0%	0 0.0%
Coatings - Protective Coatings - Vacuum Deposition	18,218 55	767 4,192	1	1,037	34	54.0%	26 41.3% 0 0.0%	3 4.8% 1 100.0%
Coats - Wholesale & Manufacturers	129	3,857	7	2,412	3	42.9%	1 14.3%	3 42.9%
Cocktail Lounges Cocktail Mixes	3,290 98	1,760 3,984	46	1,208	28	60.9% 0.0%	16 34.8% 0 0.0%	2 4.3% 0 0.0%
Coffee & Tea	31,858	517	230		175	76.1%	53 23.0%	2 0.9%
Coffee & Tea Shops	3,565	1,705	51	1,154	32	62.7%	17 33.3%	2 3.9%
Coffee Break Service & Supplies Coffee Brewing Devices	10,426 2,606	1,040 1,942	62 42		50 32	80.6% 76.2%	12 19.4% 10 23.8%	0 0.0% 0 0.0%
Coffee Roasting & Handling Equipment	1,660	2,254	93	857	87	93.5%	6 6.5%	0 0.0%
Coil Winding Coils - Electric	60 165	4,155 3,734		3,832	0	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Coils - Fin	165	4,664		3,832	0	0.0%	0 0.0%	0 0.0%
Coin & Bill Change Machines	273	3,458	1	3.355	1	100.0%	0 0.0%	0 0.0%
Coin & Bill Count, Sort, Wrap Machines Coin & Bill Count, Sort, Wrap Services	153 134	3,764 3,838	15	1,879	15	100.0% 14.3%	0 0.0% 6 85.7%	0 0.0% 0 0.0%
Coin Cards	49	4,230	Ċ	3,832	0	0.0%	0 0.0%	0 0.0%
Coin Dealers, Supplies Coins & Tokens - Manufacturers	159,055	123 1,338	448		300	67.0% 54.5%	147 32.8% 3 27.3%	1 0.2% 2 18.2%
Coins, Stamps & Precious Metals Dealer	6,257 3,223	1,338	11		8	72.7%	2 18.2%	1 9.1%
Cold Storage Doors & Insulated Panels	60	4,155		3,832	0	0.0%	0 0.0%	0 0.0%
Cold Type Composition Collapsible Tubes	1	4,734 4,553	-	3,832	0	0.0%	0 0.0%	0 0.0% 0 0.0%
Collectibles	60,412	325	427	341	371	86.9%	54 12.6%	2 0.5%
Collection Agencies	918,912	15	18,090		15,034	83.1%	2,462 13.6% 10 76.9%	594 3.3%
Collection Agencies - Government Loans Collection Systems	1,464 118,697	2,340 167	1,651	1,984	1,094	15.4% 66.3%	10 76.9% 514 31.1%	1 7.7% 43 2.6%
College Admission Counseling	1,641	2,258	155	654		52.9%	73 47.1%	0 0.0%
College Savings Plans Colocation Services	143 10	3,802 4.536	5	2,595	5	0.0%	0 0.0%	0 0.0% 0 0.0%
Colon Hydrotherapy - Colonic Therapy	3,595	1,696	8	2,311	5	62.5%	3 37.5%	0 0.0%
Color Cards Color Consultants	10 243	4,536 3,518	9	3.832	0	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Color Separations - Offset , Photo Engraving	243 46	3,518 4,248	1	3,355	0	100.0%	1 100.0%	0 0.0%
Colors - Food	62	4,142		3,832	0	0.0%	0 0.0%	0 0.0%
Colors & Pigment Columbarium	106 38	3,952 4,293		3,832 3,832	0	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Columns	269	3,473	1	3,355	0	0.0%	1 100.0%	0 0.0%
Combs	15	4,484	2	3,084	1	50.0%	1 50.0%	0 0.0%
Combustion Controls Comic Books	61 5,649	4,151 1,401	71	3,832	34	0.0% 47.9%	0 0.0% 28 39.4%	0 0.0% 9 12.7%
Commercial Blueprint Design	29	4,350	, , , , , , , , , , , , , , , , , , ,	3,832	0	0.0%	0 0.0%	0 0.0%
Commercial Kitchen Rental Commercial Painting Contractor	23 2,099	4,408	14	3,832	0	0.0% 50.0%	0 0.0%	0 0.0% 2 14.3%
Commercial Products Manufacturers	2,099 53,022	2,086 365	587		530	90.3%	5 35.7% 53 9.0%	4 0.7%
Commercial Products Wholesale & Distributor	46,308	410	865	215	826	95.5%	33 3.8%	6 0.7%
Commercial Roofing Commercials - Radio & Television	9,427 369	1,085 3,293	37	1,338	24	64.9% 33.3%	13 35.1% 2 66.7%	0 0.0% 0 0.0%
Commissary Contractors	221	3,576	3	2,871	1	33.3%	2 66.7%	0 0.0%
Commodity Brokers	15,421	835	56 96		45	80.4%	10 17.9% 27 28.1%	1 1.8%
Communication Consultants Compact Discs, Tapes & Records - Retail	21,932 15,342	686 838	146		67 78	69.8% 53.4%	27 28.1% 60 41.1%	2 2.1% 8 5.5%
Compact Discs, Tapes, Records - Wholesale & Manufacturing	1,966	2,134		1,984		61.5%	5 38.5%	0 0.0%
Compactors - Waste - Household - Dealers Compactors - Waste - Industrial & Commercial	140 400	3,815 3,221	9	2,222	5	55.6% 12.5%	4 44.4% 7 87.5%	0 0.0% 0 0.0%
Compactors - Waste - Industrial & Commercial Compactors - Waste - Service & Repair	400 197	3,221 3,635	- 6	2,311	4	66.7%	2 33.3%	0 0.0%
Compactors - Waste - Supplies & Parts	16	4,478		3,832	0	0.0%	0 0.0%	0 0.0%
Compactors - Waste - Wholesale & Manufacturers Compliance Consulting	14 3,632	4,493 1,686	19	3,832 1,723		0.0% 73.7%	0 0.0% 4 21.1%	0 0.0% 1 5.3%

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Industry Description Composting Systems	Inquiries 113	Rank by Inquiries 3,921	Complaints	Complaint Rank 3,355	Cmpls Settled	% 100.0%	Cmpls Not Settled % 0 0.0%	Cmpls Unable to Pursue
Compression Clothing/Garments	39	4,286	1	3,355	0	0.0%	0 0.0%	1 100.0%
Compressors Compressors - Rent	2,974 36	1,838 4,306	14	1,934	9	64.3%	5 35.7% 0 0.0%	0 0.0% 0 0.0%
Compressors - Repair	205	3,611	Č	3,832	0	0.0%	0 0.0%	0 0.0%
Computer Assisted Design Services Computer Business Services	583 8,388	2,970 1,167	16	2,498	10	66.7% 62.5%	2 33.3% 6 37.5%	0 0.0%
Computer Consultant	22,612	668	98	831	58	59.2%	38 38.8%	2 2.0%
Computer Facilities Management Services	253 2,572	3,498 1,948	47	3,355 1,194	0 21	0.0% 44.7%	1 100.0% 13 27.7%	0 0.0% 13 27.7%
Computer Gaming Centers Computer Printers Sales & Service	4,525	1,535	38	1,321	24		13 34.2%	1 2.6%
Computer Software Publishers & Developers	112,893 77	174	1,380		1,240	89.9%	114 8.3%	26 1.9% 0 0.0%
Computers - Bulletin Boards Computers - Cable & Installation	11,693	4,071 974	24	3,832	11	0.0% 45.8%	0 0.0% 10 41.7%	3 12.5%
Computers - Dealers	345.332	52	6.144		5,582	90.9%	513 8.3%	49 0.8%
Computers - Disaster Recovery Computers - Forensics	44,923 266	419 3,477	189	591	108	57.1% 100.0%	80 42.3% 0 0.0%	1 0.5% 0 0.0%
Computers - Furniture	2,838	1,874	87	895	80	92.0%	6 6.9%	1 1.19
Computers - Graphics Computers - Multimedia	3,431 13,974	1,735 887	15 137			6.7% 84.7%	12 80.0% 20 14.6%	2 13.3% 1 0.7%
Computers - Network Security	12,572	947	68	996	60		6 8.8%	2 2.9%
Computers - Networks Computers - Programming	159,947 116	121 3,911	2,360	2,498	2,325	98.5% 33.3%	27 1.1% 4 66.7%	8 0.3% 0 0.0%
Computers - Rent & Lease	5,413	1.434	34	1.392		11.8%	30 88.2%	0 0.0%
Computers - Rooms - Installation & Equipment Computers - Security Equip & Systems	1,348 17,583	2,413 783	107	2,311 785	3 92	37.5% 86.0%	4 50.0% 15 14.0%	1 12.5% 0 0.0%
Computers - Security Equip & Systems Computers - Service & Repair	187,418	111					466 29.3%	52 3.3%
Computers - Supplies & Parts	227,311	87	1,940	93	1,594	82.2%	312 16.1%	34 1.89
Computers - Sys Designers & Consult Computers - Time Share	100,606 25	187 4,390	303	415 3,355	224	73.9% 0.0%	70 23.1% 1 100.0%	9 3.0% 0 0.0%
Computers - Training	44,468	425	207	544	169	81.6%	28 13.5%	10 4.8%
Computers - Used Computers - Wholesale & Manufacturers	18,593 15.079	757 851	75 454			60.0% 95.4%	26 34.7% 19 4.2%	4 5.3% 2 0.4%
Computers Hardware, Software & Services	522,933	33	5,752	27	4,960	86.2%	668 11.6%	124 2.29 0 0.09
Concert Bureaus Concert Halls	251 2,030	3,503 2,105	15	1,879 1,376	13 18	86.7% 51.4%	2 13.3% 16 45.7%	0 0.0% 1 2.9%
Concert Performers	3	4,688	33	3,832	0	0.0%	0 0.0%	0 0.0%
Concessionaires Concierge Services	810 4,955	2,767 1,477	7	2,412	3	42.9% 44.4%	4 57.1% 4 44.4%	0 0.0% 1 11.1%
Concrete - Custom	7,188	1,477	42	1,261	23	54.8%	16 38.1%	3 7.1%
Concrete - Prestressed	107	3,944		3,832	0	0.0%	0 0.0%	0 0.0%
Concrete - Ready Mixed Concrete - Restoration, Sealing & Cleaning	13,477 3,881	899 1,635	28	1,494 1,473	20	71.4% 37.9%	8 28.6% 14 48.3%	0 0.0% 4 13.8%
Concrete - Stamped & Decorative	21,664	694	92	868	69	75.0%	21 22.8%	2 2.2%
Concrete Additives Concrete Aggregates	335 721	3,337 2,840	1	3,355	1	100.0% 0.0%	0 0.0% 1 100.0%	0 0.0% 0 0.0%
Concrete Block & Product Molding Machine	1,806	2,191	27	1,517	9	33.3%	18 66.7%	0 0.0%
Concrete Blocks & Shapes Concrete Breaking Equipment	3,759 334	1,663 3,340	12	2,032	6	50.0%	6 50.0% 0 0.0%	0 0.0%
Concrete Breaking, Cutting, Sawing	5,428	1,430	4	2,718	3	75.0%	1 25.0%	0 0.0%
Concrete Construction Forms & Accessories Concrete Contractors	4,482	1,542 40	22	1,644		18.2%	7 31.8%	11 50.0% 55 3.4%
Concrete Curing & Treating Materials	445,646 2,633	1,933	1,601	2,412	5	50.5% 71.4%	737 46.0% 2 28.6%	0 0.0%
Concrete Mixers	871	2,713	2	3,084	0	0.0%	2 100.0%	0 0.0%
Concrete Mixers - Renting Concrete Mixing Plant Equipment	121	4,636 3,889		3,832	0	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Concrete Patching Compounds	602	2,950	2	3,084	. 0	0.0%	2 100.0%	0 0.0%
Concrete Products Concrete Pumping Service	16,855 2,749	800 1,893	57	1,098	47	82.5% 80.0%	10 17.5% 1 20.0%	0 0.0% 0 0.0%
Concrete Reinforcements	2.145	2.070	5	2,595	. 4	80.0%	1 20.0%	0 0.0%
Concrete Repair/Leveling Concrete Vibrators	6,973 4	1,273 4,664	33	1,405	15 0	45.5% 0.0%	14 42.4% 0 0.0%	4 12.1% 0 0.0%
Condiments & Sauces	434	3,179	6	2,498	4	66.7%	2 33.3%	0 0.0%
Condominiums Conduit & Fittings	16,828 40	804 4,277	146	671 3,832	108	74.0%	37 25.3% 0 0.0%	1 0.7% 0 0.0%
Conference Centers	2,627	1,934	14	1,934		57.1%	6 42.9%	0 0.0%
Connectors - Electric Consignment Service	5,438 14,892	1,427 855	114 274			89.5% 48.2%	12 10.5% 120 43.8%	0 0.0% 22 8.0%
Consignment Service - Automobile	402	3,216	3	2,871	2	66.7%	1 33.3%	0 0.0%
Consignment Service - Furniture Consignment Service - Online	8 895	4,572 2,689	11	3,832 2,092	0 7	0.0% 63.6%	0 0.0% 4 36.4%	0 0.0% 0 0.0%
Construction & Remodeling Services	1,293,423	8	4,102	41	2,098	51.1%	1,806 44.0%	198 4.8%
Construction Equipment Sales / Services Construction Estimates	4,833 2,179	1,490 2,063	41 18		30	73.2% 33.3%	11 26.8% 12 66.7%	0 0.0%
Construction Management	33,116	503	83	911	34	41.0%	46 55.4%	3 3.6%
Construction Reports	1,526	2,307	10	2.157	9	90.0%	1 10.0%	0 0.0%
Construction Supplies Consulates & Other Federal Government Representatives	292 910	3,419 2,677		3,355	0	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Consultant - Employee Benefit Plans	8,997	1,118	8	2,311	8	100.0%	0 0.0%	0 0.0%
Consultant - Planning Consultant - Public Sector Planning	3,818 1,506	1,648 2,318	11	1,694 2,092	11	45.0% 100.0%	10 50.0% 0 0.0%	1 5.0% 0 0.0%
Consultant - Strategic Planning	2,073	2,094	1	3,355	0	0.0%	1 100.0%	0 0.0%
Consultants - Automobile Purchase Consultants - Dental Management	1,437 826	2,358 2,755	11	2,595	4 8	80.0% 72.7%	1 20.0% 3 27.3%	0 0.0% 0 0.0%
Consultants - Medical	6,320	1,333	58	1,089	27	46.6%	25 43.1%	6 10.3%
Consultants - Pharmaceutical Consultants - Prison & Sentencing	509 157	3,057 3,753	2	3,084	2	100.0%	0 0.0%	0 0.0%
Consultants - Security	970	2,637	14		13	92.9%	1 7.1%	0 0.0%
Consultants - Social Media Consultants - Telecommunication	886 809	2,696 2,768	9	2,222	4	44.4% 60.0%	4 44.4% 2 40.0%	1 11.19 0 0.09
Consumer Finance & Loan Companies	809 325,080	2,768	5,755	2,595	5,187	90.1%	431 7.5%	137 2.4%
Consumers Cooperative Organizations Contact Lenses	11,271	995	71	. 979	66	93.0%	5 7.0%	0 0.0% 3 0.9%
Contact Lenses Containerized Freight Service	31,467 1.894	526 2.161	326	398	267 18	81.9% 66.7%	56 17.2% 9 33.3%	3 0.9% 0 0.0%
Contest Arranging & Judging	2,293	2,027	23	1,619		91.3%	0 0.0%	2 8.79
Contract Manufacturing Contractor - Commercial	43,188 30.321	431 542	278 47		226	81.3% 48.9%	51 18.3% 21 44.7%	1 0.4% 3 6.4%
Contractor - Crawl Space	2,761	1,892	7	3,084	1	50.0%	1 50.0%	0 0.0%
Contractor - Decorative & Specialty Concrete Contractor - Disabled Access	5,779 717	1,394 2,846	29	1,473	13 1	44.8% 100.0%	14 48.3% 0 0.0%	2 6.9% 0 0.0%
Contractor - Electrical	27,236	599	74	963		56.8%	29 39.2%	3 4.1%
Contractor - Flat Roof Contractor - Gas	1,107 377	2,561 3,264	7	2,412	4	57.1% 50.0%	3 42.9% 1 25.0%	0 0.0% 1 25.0%
Contractor - General Green Builder	8,957	1,119	25	1,568		36.0%	14 56.0%	2 8.0%
Contractor - Hauling	50	4,225	1	3,355		100.0%	0 0.0%	

Industry Description Contractor - Home Performance	Inquiries 1,224	Rank by Inquiries 2,487	Complaints 24		Cmpls Settled % 6 25.09	Cmpls Not Settled	% Cmpls Unable to Pursue	% 2 8.3%
Contractor - Industrial	3,041	1,815	10	2,157	7 70.09		3 30.0%	0.0%
Contractor - Insulation Contractor - Interior Trim	167,906 1,352	117 2,410	295	5 420 3 2.871	226 76.69 2 66.79	51	3 19.7% 11 1 33.3% 0	1 3.7% 0 0.0%
Contractor - Low Voltage Systems	2,584	1,947	Č	3,832	0 0.09	b (0.0%	0.0%
Contractor - Mechanical Insulation Contractor - Metal Roofing	153 854	3,764 2,728	10	3,832	0 0.09		0 0.0%	0.0%
Contractor - Remodel & Repair	50,704	375	323		118 36.59	19:		4.3%
Contractor - Roofing Spray Foam Insulation	62 158	4,142 3,750		3,832	0 0.09		0.0%	0.0%
Contractor - Sheetrock Contractor - Spray Foam Insulation	7,520	1,223	21		0 0.09 12 57.19		2 100.0% 0 9 42.9% 0	0.0%
Contractor - Tile Roofing	131	3,848	1	3,355	1 100.09		0.0%	0.0%
Contractor - Water Conditioning Contractors - Acoustical Ceiling	1,240 1,219	2,482 2,491	18	3 1,756 2 3,084	11 61.19 1 50.09		7 38.9% 0 1 50.0% 0	0.0%
Contractors - Ceiling	6.919	1,277	g	2.222	8 88.99		11.1%	0.0%
Contractors - Flooring	49,271	386	291	426 3 2,311	149 51.29 4 50.09	124	4 42.6% 18 4 50.0% 0	6.2%
Contractors - Framing Contractors - General	7,164 2,232,022	1,253	5,945		3,120 52,59	2.57	2 43.3% 253	0.0%
Contractors - Gutters	401	3,219	2	3,084	1 50.09	2,51	50.0%	0.0%
Contractors - Retaining Wall Contractors - Sheet Metal	2,503	1,961 4,734	14	1,934 3,355	5 35.79 0 0.09		5 42.9% 3 1 100.0%	21.4%
Contractors - Solar Energy	16,799	805	52		44 84.69		B 15.4%	0.0%
Contractors Equipment & Supplies - Dealers & Ser	13,997	884		1,662	14 66.79		7 33.3%	0.0%
Contractors Equipment & Supplies - Rent & Lease Controls, Control Sys & Regulators	12.630 9,283	944 1,098	26	1,544 3 2,311	19 73.19 2 25.09		7 26.9% 0 5 75.0% 0	0.0%
Convenience Stores	27,078	603	434	339	244 56.29	179	9 41.2%	1 2.5%
Convention Information	267	3,475	1	3,355	0 0.09		100.0%	0.0%
Convention Services & Facilities Convents & Monasteries	9,529 15	1,080 4,484	42	1,261	36 85.79 0 0.09		5 14.3% 0 0 0.0%	0.0%
Converters - Electric	270	3,467		2,871	3 100.09		0.0%	0.0%
Conveyors & Conveying Equipment Cookies & Crackers	1,717 1.049	2,228	15	2,871	0 0.09		3 100.0% 0	0.0%
Cooking Instruction	3 083	1.808	18	1.756	12 66.79	<u> </u>	1 22.2%	11.1%
Cooking Utensils	46,580	408	243	483	198 81.59	4	18.1%	1 0.4%
Cooling Towers Copiers & Copier Supplies	272 46,689	3,465 407	244		0 0.09 173 70.99	61	0 0.0% 0 3 27.9% 3	0.0%
Copper	21	4,423	1	3,355	0 0.09	b 00	100.0%	0.0%
Copper Products Coppersmiths	762 498	2,803 3,076		3,084	0 0.09 1 100.09		2 100.0%	0.0%
Copy & Duplicating Service	41,191	3,076	94		66 70.29	24	1 25.5%	4.3%
Copyright Service	490	3,083	2	3,084	2 100.09		0.0%	0.0%
Cord Blood Storage Cord Sets & Cords - Electric	1,225	2.486 4.441	3	3 2.871 3.832	3 100.09		0 0.0%	0.0%
Cork & Cork Products	20	4,441		3,832	0 0.09		0 0.0%	0.0%
Corn Products	134			3,832	0 0.09		0.0%	0.0%
Cornices - Building Corporate Awards	26 881	4,375 2,702	1	3,355	1 100.09 0 0.09		0 0.0%	0.0%
Corporate Housing	1,531	2,302	2	3,084	2 100.09		0 0.0%	0.0%
Corporation Supplies Correspondence Schools	698	2,862			0 0.09		0.0%	0.0%
Corrosion Control	67,298 332	286 3,347	357	7 379 3,832	305 85.49 0 0.09	3.	9.2% 19 0 0.0%	9 5.3% 0 0.0%
Corsets & Girdles	878	2,705	9	2,222	6 66.79		3 33.3%	0.0%
Cosmetic & Toiletry Preparations - Manufacturers Cosmetic Sales	1,327 33.826	2,430 499	19 459	1,723	15 78.99 364 79.39	71	4 21.1% 0 5 16.3% 20	0.0%
Cosmetic Sales by Internet	6,793	1,289	336		278 82.79	56	5 16.7%	2 0.6%
Cosmetic Sales by Mail	42 8.148	4,269 1,178	202	2,222	3 33.39		11.1%	5 55.6%
Cosmetics - Wholesale & Manufacturers Cosmetics & Perfumes - Retail	8,148 48,008	1,1/8	480		175 86.69 231 48.19	21		2 1.0% 2 6.7%
Costume Fabrics, Trim & Accessories	3,596	1,695	36	1,354	25 69.49	10	27.8%	1 2.8%
Costumes - Masquerade & Theatrical Cotton	23.336 144	654 3,798	346	386	236 68.29 0 0.09	10	2 29,5% 8 0 0.0% 0	3 2.3% 0 0.0%
Cotton Ginning Equipment & Supplies	107	3,944		3,832	0 0.09		0 0.0%	0.0%
Cotton Gins	140	3,815	C	3,832	0 0.09		0.0%	0.0%
Cotton Goods - Wholesale & Manufacturers Cotton Goods Brokers	403	3,214 4,593	1	3,355	1 100.09		0 0.0%	0.0%
Cotton Picking Machinery	7	4,593	Č	3,832	0 0.09		0.0%	0.0%
Cottonseed Products Counterfeit Money Detection Devices	6	4,616	0	3,832	0 0.09		0.0%	0.0%
Countertop - Fabrication	2,714	4,664 1,910	13	3,832 3 1,984	8 61.59		0 0.0% 0 5 38.5% 0	0.0%
Countertops	101,527	183	332		222 66.99	95	28.6%	4.5%
Countertops - Concrete Couplings	394	3,232 4,664	4	2,718	2 50.09 0 0.09		1 25.0% 1 0 0.0% 0	25.0%
Coupon Book Promotions	27,585	591	333		254 76.39	7	7 23.1%	2 0.6%
Coupon Services Couriers	13,033	918	1,047		974 93.0° 11 57.9°	7.	3 7.0%	0.0%
Court Reporters	2,668 3.809	1,927 1,651	7	1,723	11 57.99 6 85.79		7 36.8% 1 14.3% 0	1 5.3% 0 0.0%
Covers - Book, Catalog	256	3,486		2,595	3 60.09		2 40.0%	0.0%
Covers - Protective CPR Training & Certification	4.839 10.046	1,489 1,060	85	904	71 83.59 14 48.39	1	12.9% 9 31.0%	3 3.5% 5 20.7%
Craft Galleries & Dealers	3,663	1,681	31	1,436	18 58.19	1	3 41.9%	0.0%
Craft Instruction	4,446	1,545	248	2,498	5 83.39		16.7%	0.0% 4 1.6%
Craft Supplies Crane Service	26,531 6,218	610 1,342	248	3 477 7 2,412	143 57.79 1 14.39	10:	L 40.7% 4	0.0%
Cranes	2,364	2,009	Ć	3,832	0 0.09		0.0%	0.0%
Cranes - Accessories & Parts Crankshaft Grinding	100 110	3,974 3,929	-	3,832	0 0.09 1 100.09	1	0 0.0%	0.0%
Crankshaft Manufacturers	49	3,929 4,230		3,832	0 0.09		0 0.0%	0.0%
Crawfish Farms	222	3,572	(0 0.09)	0.0%	0.0%
Credit - Debt Consolidation Services Credit & Debt Counseling	67,047 331,094	288 56	594 814		141 23.79 665 81.79	417		6.1% 5.2%
Credit Card ? Merchant Services	22,720	664	210	539	188 89.59	22	10.5%	0.0%
Credit Card Processing Service Credit Cards - Protection Service	227,734	86	2,263	79	2,071 91.59	185	8.2%	7 0.3%
Credit Cards & Plans	90,394 162.458	209 119			576 87.79 6.068 95.99	5 79 5 20		2 0.3% 3 0.9%
Credit Cards & Plans - Equipment & Supplies	71,658	271	927	7 201	899 97.09	2.	2.7%	3 0.3%
Credit Repair Services - Advance Fee Credit Repair Services - No Advance Fee	81,895 64,533	232 301				200		3 13.2%
Credit Reporting Agencies Credit Reporting Agencies	64,533 73,643	301 261	208 3,566	542			7 8.2% 0 9 1.1% 9	0.0%
Credit Services	95,872	200	915	205	695 76.09	198	3 21.6% 22	2.4%
Credit Unions Cremation Services	160,965 38,134	120 463	1,656		1,528 92.39 34 94.49	12	5 7.5% 3 2 5.6% 0	0.2%
Cremation Urns	1,383	2,397		2,718	4 100.09		0.0%	0.0%
Crematories Crime Scene/Trauma Clean Up	882 3,444	2,698		3,832	0 0.09 14 100.09		0.0%	0.0%
Crime Scene/Trauma Clean Up Criminologists	3,444 12						0 0.0%	0.0%
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Industry Description Crisis Intervention Service	Inquiries 351	Rank by Inquiries 3,318	Complaints	Complaint Rank 3,355	Cmpls Settled	% 0.0%	Cmpls Not Settled % 1 100.0%	Cmpls Unable to Pursue
Cruises	50,454	377	1,272	158	1,141	89.7%	118 9.3%	13 1.09
Crushing & Pulverizing Equipment Crushing & Pulverizing Service	169 225	3,721 3,560	0	3,832 3,832	0	0.0%	0 0.0%	0 0.09 0 0.09
Crutches	7	4,593	Ö	3,832	ő	0.0%	0 0.0%	0 0.09
Cryogenics Crystals - Industrial	477 18	3,111 4,456	2	3,832 3,084	0	0.0% 50.0%	0 0.0% 1 50.0%	0 0.09
Culverts	174	3,701	0	3,832	Ō	0.0%	0 0.0%	0 0.09
Currency Exchange	133 50,520	3,841 376	29	3,832 1,473	29	0.0%	0 0.0%	0 0.09 0 0.09
Curtains - Wholesale & Manufacturers	181	3,680	8	2,311	. 5	62.5%	2 25.0%	1 12.59
Custom Brokers	1,458 3,948	2,347 1,627	9	2,222 2,595	3 5	33.3% 100.0%	6 66.7% 0 0.0%	0 0.09 0 0.09
Custom Framing	4,209	1,587	6	2,498	5	83.3%	1 16.7%	0 0.09
Custom Harvesting Custom Tile Painting	15 129	4,484 3,857	2	3.832 3,084	. 2	0.0%	0 0.0% 0 0.0%	0 0.09 0 0.09
Customs Consultant	1,466	2,338	7	2,412	0	0.0%	7 100.0%	0 0.09
Cuttery Cutting & Slitting Service	68,447 84	282 4,046	91	874 3,832	74	81.3% 0.0%	17 18.7% 0 0.0%	0 0.09 0 0.09
Cylinder Heads - Auto & Motorcycle	181	3,680	1	3,355	1	100.0%	0 0.0%	0 0.09
Cylinders - Air & Hydraulic Cylinders - Gas	878 369	2,705 3,293	1 8	3,355 2,311	7	0.0% 87.5%	1 100.0% 1 12.5%	0 0.09 0 0.09
Cylinders - Hydrostatic Testing	8	4,572	0	3,832	Ó	0.0%	0 0.0%	0 0.09
Cylinders - Rebuild & Repair Dairies	381 2,336	3,259 2,015	0	3.832 2,222	7	0.0% 77.8%	0 0.0% 2 22.2%	0 0.09
Dairy Consultants	193	3,647	1	3,355	1	100.0%	0 0.0%	0 0.09
Dairy Equipment & Supplies Dairy Equipment Repair	394 99	3,232 3,980	2	3,084 3,832	1 0	50.0%	1 50.0% 0 0.0%	0 0.09 0 0.09
Dairy Products - Wholesale	2,279	2,030	5	2,595	4	80.0%	1 20.0%	0 0.09
Dance Apparel Dance Companies	1,389 16,086	2,392 817	23 125	1,619 729	14 73	60.9% 58.4%	7 30.4% 49 39.2%	2 8.79 3 2.49
Dancing Instruction	27,093	602	131	717	73	56.5%	53 40.5%	4 3.19
Dancing Supplies Darts & Dart Boards	2,981	1.835 3,512	29	1.473 3,832	7	24.1% 0.0%	22 75.9% 0 0.0%	0 0.09 0 0.09
Data Communications Equipment & Systems	248 15,559	830	149	668	136	91.3%	11 7.4%	2 1.39
Data Processing Equipment Data Processing Equipment - Maintenance	378 570	3,262 2,982	4 17	2,718 1,800	2 16	50.0% 94.1%	2 50.0% 1 5.9%	0 0.09 0 0.09
Data Processing Service	23,954	642	126	725	101	80.2%	23 18.3%	2 1.69
Data Processing Supplies Data Recovery	174 760	3,701	2	3,084 2,311	2	100.0% 37.5%	0 0.0% 5 62.5%	0 0.09 0 0.09
Data Systems - Consultants & Designers	9,064	2,806 1,110	62	1,046	41	66.1%	19 30.6%	2 3.29
Dating Service Day Care - Adults	243.249 39.337	81 458	2.470	73 1,544	2,204 17	89.2% 65.4%	222 9.0% 9 34.6%	44 1.89 0 0.09
Day Spas	57,839	336	26 799	229	343	42.9%	212 26.5%	244 30.59
Debris Box Service Debt Relief Services	239	3,529	1 202	3,832	0	0.0% 62.9%	0 0.0% 391 30.5%	0 0.09 85 6.69
Debt Relief Services Debt Relief Services	196,404 82,075	100 230	1,282 911	156 207	806 370	40.6%	463 50.8%	78 8.69
Debt Relief Services (Non-compliant with FTC Rule)	95,252	201	882	211	451	51.1%	409 46.4%	22 2.59
Debt Settlement - Canada Decals	653 2,717	2,901 1,909	31	3,832 1,436	13	0.0% 41.9%	0 0.0% 18 58.1%	0 0.09
Deck - Repair	1,296	2,449	10	2,157	3	30.0%	5 50.0%	2 20.09
Deck Builder Deck Cleaning & Sealing	4,590 8,752	1,529 1,139	18 31	1,756 1,436	12 17	66.7% 54.8%	5 27.8% 14 45.2%	1 5.69 0 0.09
Deck Cleaning and Waterproofing	2,464	1,974	12	2,032	7	58.3%	5 41.7%	0 0.09
Decoration Contractors - Party, Convention Defense Contractors	3,027 875	1,819 2,708	21	1,662 3,355	0	47.6% 0.0%	10 47.6% 1 100.0%	1 4.89 0 0.09
Dehumidifying Equipment	321	3,362	0	3,832	0	0.0%	0 0.0%	0 0.09
Dehydrating Equipment Dehydrating Service	26	4,734 4,375	0	3,832 3,832	0	0.0%	0 0.0% 0 0.0%	0 0.09
Delicatessens Delicatessens	4,498	1.541	24	1.592	14	58.3%	9 37.5%	1 4.29
Delivery Service Demographic Research	72,470 46	267 4,248	1,881	100 3,832	1,658	88.1% 0.0%	204 10.8% 0 0.0%	19 1.09 0 0.09
Demolition Contractors	29,200	558 2,905	48	1,186 3,355	21	43.8%	26 54.2%	1 2.19
Demonstration Services Dental Equipment - Repair & Refinish	647 1,988	2,905	192	585	13	100.0%	0 0.0% 177 92.2%	0 0.09 2 1.09
Dental Equipment & Supplies	17,634	779	75 37	958	43	57.3%	30 40.0%	2 2.79
Dental Hygienists Dental Laboratories	4,269 111,645	1,582 176	934	1,338 200	30 721	81.1% 77.2%	6 16.2% 208 22.3%	1 2.79 5 0.59
Dental Service Plans	29,689 9,152	551	164	635 1,494	134	81.7%	30 18.3%	0 0.09 0 0.09
Dentist - Dental Implants Dentist - Dental Surgery	9,152 9,873	1,104 1,068	28 132			78.6% 49.2%	6 21.4% 14 10.6%	53 40.29
Dentist - Orthodontist Dentist - Periodontist	28,235 2,456	579 1,977	121 15	741 1,879	84 12	69.4% 80.0%	34 28.1% 3 20.0%	3 2.59 0 0.09
Dentist - Prosthodontist	2,430	3,479	0	3,832	0	0.0%	0 0.0%	0 0.09
Dentist Information Bureaus Dentistry - Children	516 13,340	3,041 903	32 49	1,420	1	3.1% 81.6%	1 3.1% 9 18.4%	30 93.89 0 0.09
Dentistry - Cosmetic	12,070	903	109	1.171 774			9 18.4% 29 26.6%	4 3.79
Dentists Denturist	454.083	38 1,463	3.951	43 1,934	3.131 10	79.2% 71.4%	675 17.1% 3 21.4%	145 3.79 1 7.19
Deodorants	5,124 213	1,463 3,596	14	3,355	10	100.0%	0 0.0%	0 0.09
Deodorizing & Disinfecting	441 14	3,168	2	3,084 3,832	2	100.0%	0 0.0%	0 0.09 0 0.09
Deodorizing Equipment Department Stores	87,451	4,493 217	9,616	3,832	9,534	99.1%	75 0.8%	7 0.19
Designers - Apparel	8,401	1,165	94	851	32	34.0%	60 63.8%	2 2.19 0 0.09
Designers - Industrial Desk Pads & Accessories	3,352 295	1,751 3,412	30	1,456 3,355	14	46.7% 100.0%	16 53.3% 0 0.0%	0 0.09
Desktop Publishing	6,454	1,321	30	1,456	17	56.7%	12 40.0%	1 3.39
Destination Management Detective Agencies	90 3,804	4,019 1,652	8	3,832 2,311	5	0.0% 62.5%	0 0.0% 3 37.5%	0 0.09 0 0.09
Developmental Disability Services	1,743	2,218	3	2,871	. 3	100.0%	0 0.0%	0 0.09
Diabetes Services & Supplies Dials	6,354 2	1,326 4,711	29 0	1,473 3,832	19 n	65.5%	6 20.7% 0 0.0%	4 13.89 0 0.09
Diamond Buyers	18,262	766	37	1,338	34	91.9%	3 8.1%	0 0.09
Diamond Cutters Diamond Setters	646 180	2,907 3,682	0	3.832 3,832	0	0.0%	0 0.0% 0 0.0%	0 0.09 0 0.09
Diamonds	22,226	678	39	1,306	23	59.0%	15 38.5%	1 2.69
Diamonds - Industrial Diaper Service	22 3,289	4,414 1,761	28	3,832 1,494	0	0.0% 35.7%	0 0.0% 17 60.7%	0 0.09 1 3.69
Diaries	3	4,688	0	3,832	0	0.0%	0 0.0%	0 0.09
Dictating Machines & Supplies Die Castings	602 661	2,950 2,896	0	3,832 2,871	0	0.0%	0 0.0% 3 100.0%	0 0.09 0 0.09
			3		0			
Die Cutting	377	3,264	U	3,832	U	0.0%	0 0.0%	0 0.09
Die Cutting Die Cutting Equipment & Supplies Diecast Cars - Dealers	377 40 194	4,277	1	3,832 3,832	1	100.0%	0 0.0%	0 0.09 0 0.09 0 0.09

Industry Description Dietitians	Inquiries 782	Rank by Inquiries 2,786	Complaints 13	Complaint Rank	Cmpls Settled	% 53.8%	Cmpls Not Settled % 5 38.5%	Cmpls Unable to Pursue % 1 7.7
Differentials - Automobile	239	3,529	6	2,498	2	33.3%	4 66.7%	0 0.0
Digital Media Dining Car Builders	1,519	2,312 4,734	11	2,092	1	9.1%	5 45.5% 0 0.0%	5 45.5 0 0.0
Dining Club Plans	1,604	2,270	332		329	99.1%	3 0.9%	0 0.0
Dinner Theatres Disability Access Equipment	1,767	2,206	29	1,473	20	69.0%	9 31.0%	0 0.0
Disability Access Equipment Disabled Person Assistance	6,028 291	1,364 3,422	26	1,544 3,832	24	92.3%	1 3.8% 0 0.0%	1 3.8 0 0.0
Disc Jockeys	60,539	324 4,593	316	406	134	42.4%	172 54.4%	10 3.2 0 0.0
Discotheques Discount Stores	7 94,375	4,593 203	1,351	3,832	1,096	0.0% 81.1%	0 0.0% 245 18.1%	0 0.0 10 0.7
Dishwashing Compounds	94,375	4,375	1,351	3,832	1,096	0.0%	245 18.1% 0 0.0%	0 0.0
Dishwashing Machines - Dealers	47	4,243	1	3,355	0	0.0%	1 100.0%	0 0.0
Dishwashing Machines - Service & Repair Dishwashing Machines - Supplies & Parts	232 16	3,543 4,478	3	2,871	1	33.3%	2 66.7% 0 0.0%	0 0.0 0 0.0
Disinfectants & Germicides	117	3,906	Č	3,832	0	0.0%	0 0.0%	0 0.0
Dispensary - Medical Marijuana	2,946	1,847	12		3	25.0%	8 66.7%	1 8.3
Display Designers & Producers Display Fixtures & Materials	11,389 2,850	990 1,871	18 104		94	38.9% 90.4%	11 61.1% 6 5.8%	0 0.0 4 3.8
Display Installation Service	721	2,840	4	2,718	2	50.0%	2 50.0%	0 0.0
Disposable Products Distillers	281 238	3,443 3,531	9	2,222	2	22.2% 100.0%	7 77.8% 0 0.0%	0 0.0
Distributing Service - Circular, Sample	238 3,616	1,689	17		13	76.5%	3 17.6%	1 5.9
Divers	647	2,905	g		5	55.6%	4 44.4%	0 0.0
Divers Equipment & Supplies Diving & Marine Services	7,577 299	1,220 3,403	44	1,231	28	63.6% 50.0%	13 29.5% 1 50.0%	3 6.8 0 0.0
Diving Instruction	2,484	1,968	18		13	72.2%	5 27.8%	0 0.0
Divorce Assistance	8,052	1,188	36	1,354	17	47.2%	18 50.0%	1 2.8 0 0.0
DNA Testing Dock Builders	2,858 4,337	1,868 1,566	16		15 0	93.8%	1 6.3% 4 100.0%	0 0.0
Dock Covers	13 2,232	4,506	Č	3,832	0	0.0%	0 0.0%	0 0.0
Docks Document Imaging & Scanning Service		2,047	11	2,311	6	75.0%	2 25.0%	0 0.0
Document Imaging & Scanning Service Dog Breeders	3.098 77,702	1.804 248			216	72.7% 56.1%	3 27.3% 155 40.3%	0 0.0 14 3.6
Dog Daycare	1	248 4,734	0	3,832	0	0.0%	0 0.0%	14 3.6 0 0.0
Doll Clothing & Accessories Doll Houses & Accessories	478 848	3,107 2,737	16	3,084	10	50.0% 62.5%	1 50.0% 6 37.5%	0 0.0 0 0.0
Doll Manufacturers Equipment & Supplies	107	3,944		3,832	0	0.0%	0 0.0%	0 0.0
Dolls - Collectors Dolls - Repairing	410	3,204	6	2,498	3	50.0%	3 50.0%	0 0.0
Dolls - Repairing Dolls - Retail	4,569	4,151 1,530	52	3,084 1,143	33	0.0% 63.5%	2 100.0% 19 36.5%	0 0.0 0 0.0
Dolls - Wholesale & Manufacturers	1.721	2,224	21	1.662	17	81.0%	4 19.0%	0 0.0
Dome Structures	21 104	4,423	1	3,355	0	0.0%	1 100.0%	0 0.0
Domestic Abuse Services Door & Gate Operating Devices	8,624	3,961 1,151	62	3,832	32	0.0% 51.6%	0 0.0% 29 46.8%	0 0.0 1 1.6
Door Closers & Checks	106	3,952	C	3,832	0	0.0%	0 0.0%	0 0.0
Door Closers & Checks - Repairing Door Frames	333 756	3,341 2,810	1	3,355	0	0.0%	1 100.0% 0 0.0%	0 0.0 0 0.0
Door Manufacturer - High Performance	167	3,729		2,595	3	60.0%	2 40.0%	0 0.0
Doors	76,204	255	387	358	215	55.6%	142 36.7%	30 7.8 0 0.0
Doors - Commercial Doors - Installation	7,146	4,636 1,254	33	3,832 1,405	17	0.0% 51.5%	0 0.0% 15 45.5%	1 3.0
Doors - Patio	62	4,142	2	3,084	2	100.0%	0 0.0%	0 0.0
Doors - Repair Door-to-Door Sales - Cleaning Supplies	44,032 3,367	427 1,748	162 52		108 28	66.7% 53.8%	52 32.1% 22 42.3%	2 1.2
Door-to-Door Sales - Cleaning Supplies Door-to-Door Sales - Cosmetics	1,750	2,212	1	3,355	0	0.0%	1 100.0%	2 3.8 0 0.0
Door-to-Door Sales - Magazines	20,624	716	1,201	169		54.7%	518 43.1%	26 2.2
Door-to-Door Sales - Meat Door-to-Door Sales - Photography	1,412 294	2,375 3,414	32	1,420	15	46.9% 77.8%	15 46.9% 2 22.2%	2 6.3 0 0.0
Doughnuts	1,981	2.126	14	1.934	5	35.7%	8 57.1%	1 7.1
Dowels	20 907	4,441	(3,832	0	0.0%	0 0.0% 0 0.0%	0 0.0 0 0.0
Drafting Equipment & Supplies Drafting Services	8,862	2,681 1,129	17	2,595	13	76.5%	4 23.5%	0 0.0
Drainage Contractors	15,509	831	45	1,219	19	42.2%	23 51.1%	3 6.7
Drama/Acting Instruction Draperies - Wholesale & Manufacturers	3,713 237	1,673 3,532	6	2,498 3,832	4	66.7% 0.0%	2 33.3% 0 0.0%	0 0.0 0 0.0
Draperies & Curtains - Retail & Custom	35,795	481	161		113	70.2%	44 27.3%	4 2.5
Drapery & Curtain Cleaners	3,346 59	1,752	9	2,222	5	55.6%	4 44.4%	0 0.0
Drapery & Curtain Fabric - Wholesale & Manufacturers Drapery & Curtain Fabrics - Retail	2,102	4,163 2,084	Ė	2,871	5	33.3% 83.3%	2 66.7% 1 16.7%	0 0.0 0 0.0
Drapery & Curtain Fixtures	785	2,785	(3,832	0	0.0%	0 0.0%	0 0.0
Drapery Installation Service Drapery Trimmings	2,103 95	2,083 3,992	4	2,718	2	50.0%	2 50.0% 0 0.0%	0 0.0 0 0.0
Drawing Materials	1,060	2,587	21		17	81.0%	4 19.0%	0 0.0
Dredging	442	3,166		3,832	0	0.0%	0 0.0%	0 0.0
Dress Forms - Wholesale & Manufacturers Dress Trimmings	39 37	4,286 4,302	1	3.832 3,355	0	0.0%	0 0.0% 0 0.0%	0 0.0
Dresses - Wholesale & Manufacturers	389	3.242	17	1.800	11	64.7%	6 35.3%	0 0.0
Dressmakers	4,402	1,550	61		27	44.3%	33 54.1%	1 1.6
Dressmakers Supplies Dressmaking Schools	1 249	4,734 3,508		3,832	0	0.0% 50.0%	0 0.0% 2 50.0%	0 0.0
Drill Presses	3	4,688	C	3,832	0	0.0%	0 0.0%	0 0.0
Drilling & Boring Contractors	9,693	1,074	20	1,694	12	60.0%	8 40.0%	0 0.0
Drilling & Boring Equipment & Supplies Drills	1,241 153	2,480 3,764	2	3,832	2	0.0% 100.0%	0 0.0% 0 0.0%	0 0.0
Drive Shafts	1,458	2,347	1	3,355		100.0%	0 0.0%	0 0.0
Drivers Education Driveway Installation, Paving & Repair	2,804 222	1,884 3,572	56	1,112 2,222	28	50.0% 22.2%	25 44.6% 4 44.4%	3 5.4 3 33.3
Driving Instruction	79,209	243	379	365	261	68.9%	115 30.3%	3 0.8
Driving Proficiency Test Service	14,618	867		984	47	67.1%	21 30.0%	2 2.9
Driving Training Equipment Drug & Alcohol Screening & Testing	1,364 9,901	2,404 1,067	16		40	31.3% 81.6%	11 68.8% 9 18.4%	0 0.0 0 0.0
Drug Abuse & Addiction - Info & Treatment	27,759	588	64	1,027	50	78.1%	14 21.9%	0 0.0
Drug Brokers Drug Discovery Provider	1.640 56	2,259 4,185	10	2.157	4	40.0%	5 50.0% 0 0.0%	1 10.0 0 0.0
Drug Discovery Provider Drug Manufacturers	56 518	4,185 3,038	3	3,832	3	100.0%	0 0.0%	0 0.0
Druggists - Wholesale	282	3,440	3	2,871	2	66.7%	1 33.3%	0 0.0
Dry Cleaners Dry Cleaners - Equipment - Wholesales	122,919 1,005	164 2,620	3,167	3,084		53.2% 100.0%	1,417 44.7% 0 0.0%	64 2.0 0 0.0
Dry Cleaners - Mobile	31	4,336	4	2,718	1	25.0%	2 50.0%	1 25.0
Dry Cleaners - Self Service	1,989	2,123	102		40	39.2%	62 60.8%	0 0.0
Dry Erase Boards Dry Goods - Retail	93 1,018	4,002 2,611	12	3,832 2,032	7	0.0% 58.3%	0 0.0% 5 41.7%	0 0.0 0 0.0
Dry Ice	621	2,929	1	3,355		0.0%	1 100.0%	0 0.0
Dryer Vent Cleaning	3,822	1,647	11	2,092	5	45.5%	6 54.5%	0 0.0

Industry Description Dryers - Hand	Inquiries 1.912	Rank by Inquiries 2,153	Complaints	Complaint Rank 3.832	Cmpls Settled %	Cmpls Not Settled	% Cmpls Unable to Pursue	% 0.0%
Drying Equipment - Industrial	190	3,656	1	3,355	1 100.0%	i	0.0%	0.0%
Drying Service Drywall - Inspectors	241 105	3,522 3,958	3	2,871 3,832	2 66.7% 0 0.0%	1	33.3%	0.0%
Drywall Contractors	113,748	3,938	94		44 46.8%	38	B 40.4% 12	2 12.8%
Drywall Contractors Equipment & Supplies	2,038	2,102	3	2,871	1 33.3%		33.3%	1 33.3%
Drywall Toxic - Inspection Duct & Duct Fittings	74 1,165	4,081 2,523	2	3,832 3,084	0 0.0% 1 50.0%	(0 0.0%	0.0%
Duct Cleaning	100,395	189	305	414	190 62.3%	94	4 30.8%	1 6.9% 0 0.0%
Dumbwaiters Dump Bussies	6	4,616	0	3,832	0 0.0%	(0.0%	0.0%
Dune Buggies Duplicating Machines & Supplies	566 365	2,987 3,301	2	3,084 3,832	2 100.0% 0 0.0%		0 0.0%	0.0%
Dust Collecting Systems	372	3,282	1	3,355	1 100.0%	i	0.0%	0.0%
Dust Control Materials	31	4,336	0	3,832	0 0.0%	(0.0%	0.0%
Dusters & Dusting Cloths Duty Free Shops	143	4.572 3,802	2	3.832 3,084			0 0.0%	0.0%
DVD sales & service	661	2,896	43	1,246	13 30.2%	27	7 62.8%	7.0%
Dyers	99	3,980	0	3,832	0 0.0%	(0.0%	0.0%
Dyers - Industrial Dyers - Wholesale	40	4,664 4,277	0	3,832 3,832	0 0.0% 0 0.0%		0 0.0%	0.0%
Dyes & Dyestuff	48		1	3,355	1 100.0%	i	0.0%	0.0%
Dynamometers Fig. 8. Park Principle	5	4,636	12	3,832	0 0.0%	(0.0%	0.0%
Ear & Body Piercing Earthworms	2,004 638	2,115 2,915	12	2,032	8 66.7% 0 0.0%	-	3 25.0% 1 100.0% 0	1 8.3% 0 0.0%
Easels - Wholesale & Manufacturers	127	3,870	Ô	3,832	0 0.0%	ĺ	0.0%	0.0%
e-cigarette flavoring	101		4	2,718	4 100.0%	(0.0%	0.0%
e-cigarettes Economic Development Organizations	16,837 220	803 3,579	831	222	645 77.6% 1 25.0%	181	21.8% 5 3 75.0% 0	0.6%
Economic Development Organizations Economic Research & Analysis	6,346	1,327	27	1,517	21 77.8%		5 22.2%	0.0%
Editorial Services	2,657	1,928	9	2,222	6 66.7%		3 33.3%	0.0%
Educational Consultants Educational Research	129,613 15,285	155 844	804		706 87.8% 44 53.0%	93	3 11.6% 5 0 12.0% 29	5 0.6% 9 34.9%
Egg Processing & Shipping Equipment & Supplies	15,285	4,441	83	3,355	44 53.0% 0 0.0%	10	100.0%	0.0%
Eggs	368	3,299	i	3,355	0 0.0%		100.0%	0.0%
Elastic Goods Elastic Stockings	54 105	4,199 3,958	0	3,832 3,355	0 0.0% 0 0.0%	 	0 0.0% 0 L 100.0% 0	0.0%
Elderly/Senior Specialty Services	11,866	3,958	24		16 66.7%	<u> </u>	7 29.2%	1 4.2%
E-Learning	4,148	1,597	21	1,662	18 85.7%		3 14.3%	0.0%
Electric Bikes Electric Companies	169	3,721	12 4,457		2 16.7%	9	75.0% 1	1 8.3% 5 0.1%
Electric Companies Electric Equipment - Manufacturers	192,993 2,941	104 1,850	4,457		4,298 96.4% 18 51.4%	154		0.0%
Electric Equipment - Service & Repair	24,983	629	254	470	192 75.6%	54	1 21.3% 8	3.1%
Electric Equipment - Used	291	3,422	2	3,084	0 0.0%		2 100.0%	0.0%
Electric Equipment & Supplies - Retail Electric Equipment & Supplies - Wholesale	26,239 8,879	617 1,125	215 62		150 69.8% 40 64.5%	61	2 35.5% 4	1.9%
Electric Heating Elements	3,279	1,765	22		16 72.7%		22.7%	1 4.5%
Electric Heating Equipment - Wholesale & Manufacturers	3,028	1,818	15	1,879	11 73.3%	4	1 26.7%	0.0%
Electric Instruments Flectric Motor Controls - Wholesale & Manufacturers	356 255	3,308 3,488	9	2,222 3,832	2 22.2% 0 0.0%	-	7 77.8% 0 0 0.0% 0	0.0%
Electric Motors - Dealers & Repairing	9,852	1,070	46	1,208	23 50.0%	18	3 39.1%	10.9%
Electric Motors - Manufacturers & Distributors	1,544	2,294	21	1,662	3 14.3%		1 19.0% 14	4 66.7%
Electric Motors - Supplies & Parts Electric Motors - Used	2,822	1,879 4,009	12	2,032 3,084	3 25.0% 2 100.0%		75.0% 0 0 0.0% 0	0.0%
Electric Power Line Construction	87	4,035	0	3,832	0 0.0%		0.0%	0.0%
Electric Scooters	389	3,242	8	2,311	5 62.5%		3 37.5%	0.0%
Electric Supplies - Manufacturers Electric Switchboards	1,283 516	2,455 3,041	14	1,934 3,355	9 64.3%		35.7%	0.0%
Electric Vehicles	1,954	2,138	27		14 51.9%	13	8 48.1% C	0.0%
Electrical Discharge Machines & Supplies	162	3,744	1	3,355	1 100.0%		0.0%	0.0%
Electrical Discharge Machining Electrical Power Systems (Residential & Commercial) - Backup Systems	71 745	4.093 2,818	1	3.355 2,498	1 100.0% 4 66.7%	9	0 0.0% 0 2 33.3% 0	0.0%
Electrical Power Systems Maintenance	3,111	1,802	9	2,222	5 55.6%		4 44.4%	0.0%
Electricians	847,156	19	964		659 68.4%	287	7 29.8% 18	3 1.9%
Electricians - Commercial Electroforming	7,994	1,196 4,734	13	1,984 3,832	7 53.8% 0 0.0%		5 46.2% 0 0 0.0% 0	0.0%
Electrolysis	8,637	1,149	9	2,222	7 77.8%		2 22.2%	0.0%
Electrolysis Equipment & Supplies	74	4,081	0	3,832	0 0.0%	(0.0%	0.0%
Electronic Equipment & Suppliers - Service & Repair Electronic Equipment & Supplies - Dealers	58,726 179,753	331 114		98	1,617 84.9% 4,819 88.6%	269 551	9 14.1% 18 1 10.1% 72	8 0.9% 2 1.3%
Electronic Equipment & Supplies - Wholesale & Manufacturers	26,267	614		74		73	3 3.1%	7 0.3%
Electronic Instruments	2,425	1,987	41	1,274	24 58.5%	12	2 29.3% 5	12.2%
Electronic Mail Service Electronic Power Supplies	4,641 1,112	1,517 2,554	204 32	556 1,420	146 71.6% 12 37.5%	51	25.0% 7 0 62.5% 0	7 3.4% 0 0.0%
Electronic Product Waste Management & E Waste Services	954	2,646	6	2,498	4 66.7%	(0.0%	2 33.3%
Electronic Testing Equipment	1,767	2,206	2	3,084	2 100.0%		0.0%	0.0%
Electronics Research & Development Electrostatic Painting	4,392 10	1.554 4,536	58 0	1,003	54 93.1% 0 0.0%		4 6.9% 0 0 0.0% 0	0.0%
Electrotype Equipment & Supplies	375	3,272	14	1.934	7 50.0%		35.7%	2 14.3%
Electrotypers	2	4,711	0	3,832	0 0.0%		0.0%	0.0%
Elevator Consultants Elevator Installation	1,280 919	2,458	3	2,871 3,084	0 0.0% 2 100.0%		0 0.0%	0.0%
Elevator Installation Elevators - Parts	165	2,670 3,734	3	2,871	1 33.3%		0 0.0%	0.0%
Elevators - Sales & Service	15,298	843	32	1,420	20 62.5%	12	2 37.5%	0.0%
Elevators - Testing Services F-Mail Marketing	25	4,390 4,734	0	3,832 3,832	0 0.0% 0 0.0%	9	0 0.0%	0.0%
Email Service Provider	525	3,034	2	3,084	2 100.0%		0 0.0%	0.0%
Embalmers	82	4,049	0	3,832	0 0.0%		0.0%	0.0%
Emblems Embossing	973 24	2,634 4,400	6	2,498 3,355	1 16.7% 1 100.0%	 	3 50.0% 2 0 0.0% 0	2 33.3% 0 0.0%
Embossing Equipment & Supplies	34		1	3,355	1 100.0%		0 0.0%	0.0%
Embroideries - Uniform	1,341	2,417		2,311	6 75.0%		2 25.0%	0.0%
Embroidering Machines Embroidery	251 21.097	3,503	4 117	2,718	2 50.0% 61 52.1%		2 50.0% 0	0.0%
Embroidery Embroidery Design Punching	21,097	708	117	753 2,718	61 52.1% 1 25.0%	50	2 50.0%	5.1%
Embroidery Supplies	1,257	2,471	7	2,412	4 57.1%		14.3%	28.6%
Emergency Disaster Preparedness Equipment & Supplies	11,161	1,002	83			54		0.0%
Emergency Response Systems - Personal Emergency Shelters	232 905	3,543 2,684	2	2,718 3,084	4 100.0% 1 50.0%	1	0 0.0%	0.0%
Employee Assistance Programs	411	3,203	0	3,832	0 0.0%		0.0%	0.0%
Employee Benefit Plans	12,584	946	104	798	100 96.2%	4	3.8%	0.0%
Employment Agencies Employment Contractors - Temporary Help	260,089 31,245		386 57		267 69.2% 35 61.4%	108	3 28.0% 11 0 35.1% 2	1 2.8% 2 3.5%
Employment Counseling	5,425	1,431	17	1,800	16 94.1%		5.9%	0.0%
Employment Service	22,414	673	74	963	47 63.5%	20	27.0%	7 9.5%
Employment Service - Administrative Assistant	129	3,857	0	3,832	0 0.0%		0.0%	0.0%

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Industry Description Employment Service - Employee Leasing	Inquiries 21,761	Rank by Inquiries 691	Complaints 5	Complaint Rank 1,137	Cmpls Settled % 51 96.2	Cmpls Not Settled	% Cmpls Unable to Pursue 2 3.8%	% 0 0.0%
Employment Service - Government, Co, Fraternal	5,002	1,473	12	2,032	10 83.1		2 16.7%	0.0%
Employment Service - Union Talent Signatory Employment Service - Virtual Assistant	63 2,137	4,135 2,076	1	3,832	0 0.0	%	0 0.0% 0 1 9.1% 0	0.0%
Employment Training	32,196	512	144		56 38.9		2 43.1% 26	6 18.1%
Enameling, Japanning & Lacquering Encyclopedia & Book Sales		4,390 3,000	2:	3,832 3 1,619	0 0.0 19 82.0		0 0.0% 3 13.0%	0.0%
Encyclopedia & Book Sales by Internet	2,408	1,993	20		22 84.0		3 11.5% 1	1 3.8%
Encyclopedia & Book Sales by Mail Encyclopedias	646	4,572 2,907		3,832 7 2,412	0 0.0 5 71.4		0 0.0% 2 28.6%	0.0% 0.0%
Endodontics Faces Audits	3,004	1,826	1!		14 93.		1 6.7%	0.0%
Energy Audits Energy Conservation Products - Wholesale & Manufacturers	9,045 1,419	1,114 2,371	1	7 1,800 7 2,412	11 64.7 7 100.0		3 17.6% 3 0 0.0% 0	3 17.6% 0 0.0%
Energy Conservation Products & Services	77,608	249	278	3 438	195 70.	% 6	9 24.8% 14	4 5.0%
Energy Management & Conservation Consultant Energy Service Companies	40.057 13,138	453 914	16	3 637 3 1,186	111 68. 43 89.6		2 31.9% 4 8.3%	0 0.0%
Engineering Consultants Engineering Contractors - General	10,077	1,056	14	1,934	9 64.3	%	4 28.6%	1 7.1% 2 6.9%
Engineering Contractors - General Engineering Equipment & Supplies	21,476 1,519	697 2,312	29		11 37.9 3 75.0		6 55.2% 2 1 25.0% 0	0.0%
Engineering Reports	589	2,962		3,832	0 0.0	%	0 0.0%	0.0%
Engineers - Civil Engineers - Electrical	16,355 4,117	813 1,599		2,595 7 2,412	3 60.0 2 28.0		2 40.0% 0 4 57.1% 1	0.0%
Engineers - Mechanical	3,941	1,628		2,222	3 33.3	%	4 44.4%	2 22.2%
Engineers - Professional Engineers - Structural	46.879 10,479	405 1,035	31		19 51.4 12 92.1		8 48.6% C	0.0%
Engines - Diesel	7,092	1,261	2.	1,568	17 68.0	%	8 32.0%	0.0%
Engines - Fuel Conversion Engines - Fuel Injection Service & Parts	1,838 2,971	2,183 1,840	1		2 40.0 8 72.1		2 40.0% 1 2 18.2% 1	1 20.0% 1 9.1%
Engines - Gas	1,638	2,261	2.	1,568	15 60.0	% 1	0 40.0%	0.0%
Engines - Gasoline Engines - Rebuild & Exchange	351 76,326	3,318	44	7 2,412 1 334	7 100.0 302 68.1		0 0.0% 4 30.4%	0.0% 5 1.1%
Engines - Supplies, Equipment & Parts	13,537	254 897	19	3 582	128 66.3	% 4	0 20.7% 25	5 13.0%
Engravers - Mechanical Engravers - Metal	3.584 1,563	1,699 2,288		7 2,412 5 2,595	3 42.9 4 80.0		4 57.1% C	0.0%
Engravers - Photo	101	3,970		1 3,355	1 100.0	%	0.0%	0.0% 0.0%
Engravers - Plastic, Wood Engravers - Stationery	1,120	2,548 2,652		1 3,355 3 2,311	1 100.0 7 87.1		0 0.0% 0 1 12.5% 0	0.0%
Engraving Equipment & Supplies	501	3,071		3,084	1 50.0	%	1 50.0%	0.0%
Entertainers Entertainment Bureaus	18,019 9,205	772 1,101	132		68 51.5 55 60.4		0 45.5% 4 4 37.4% 2	4 3.0% 2 2.2%
Entomologists	31	4,336		2,718	1 25.0	%	3 75.0%	0.0%
Envelopes - Retail Envelopes - Wholesale & Manufacturers	341 1,162	3.329 2,525		3.832 2 3,084	0 0.0 2 100.0		0 0.0%	0.0%
Environmental & Ecological Services	54,117	355	8:	1 925	48 59.3	% 2	8 34.6%	5 6.2%
Environmental Consulting & Contracting Environmental Testing & Consulting	10,120	1,053 1,398	12		8 66.1 16 61.1		3 25.0% 1 9 34.6% 1	1 8.3% 1 3.8%
Environmental, Conservationist & Ecol Org	5,727 3,625	1,687	20	1,644	7 31.8	% 1	5 68.2%	0.0%
Equestrian Services Equine Therapy	5,836	1,385	10		8 50.0		8 50.0%	0.0%
Equipment Calibration	64	2,929		3 2,871	0 0.0 1 33.3	%	0 0.0% 0 2 66.7% 0	0.0%
Ergonomic Products & Services Erosion Control	1,054			3,832	0 0.0		0 0.0%	0.0%
Escort Service - Personal	2,290 2,410	2,028 1,991		2 3,084 3 2,871	1 33.3	%	2 100.0% C 2 66.7% C	0.0%
Escrow Service	73,385	262	33: 5:		262 79.2		3 16.0% 16	6 4.8%
Estate Liquidators Estate Planning & Management	8,389 59,986	1,166 327	37	7 1,338	28 49.: 27 73.0		9 50.9% (0 9 24.3% (1	0 0.0% 1 2.7%
Estates - Appraisals, Sales & Auctions Estheticians	21,325	700	93	857	58 62.4		4 36.6%	1 1.1%
Etched Products - Metal, Glass	941 453	2,656 3,146		5 2,498 4 2,718	5 83.1 4 100.0		1 16.7% C	0.0%
Etching Equipment & Supplies	27	4.367		3.832	0 0.0		0 0.0%	0.0%
Etiquette School Evaporating Apparatus	503 30	3,066 4,341		3,832	0 0.0		0 0.0% 0 0.0%	0.0%
Evaporative Coolers - Sales & Service	140	3,815			0 0.0	%	0 0.0%	0.0%
Event Planners Event Planners - Corporate	29,039 295	561 3,412	24	3 483 9 2.222	119 49.0 2 22.1		5 39.1% 29 7 77.8%	9 11.9% 0 0.0%
Eviction Service	6,187	1,345	5		42 82.4	%	8 15.7%	1 2.0%
Excavating Contractors Excavating Equipment	156,284 1,535	124 2,300	150	3 650 7 2.412	98 62.0 3 42.9		5 34.8% 5 4 57.1%	5 3.2% 0 0.0%
Excelsior	7	4,593	ĺ	3,832	0 0.0	%	0 0.0%	0.0%
Executive Search Consultants Executive Suites	23,745 254	648 3,490	30	5 1,354 7 2,412	20 55.0 2 28.0		4 38.9% 2 5 71.4%	2 5.6% 0 0.0%
Exercise & Physical Fitness Programs	132,540	150	1,37	147	1,022 74.4	% 31	2 22.7% 40	0 2.9%
Exercise Equipment Exhibit Design & Construction	53,225 492	360 3,080	69:		582 84.2 0 0.0		0 14.5% 9 4 100.0% 0	9 1.3%
Expanded Metals	10	4,536		1 3,355	0 0.0	%	1 100.0%	0.0%
Expansion Joints Experimental Work	112 11	3.924 4,527		3,832 3,832	0 0.0		0 0.0%	0.0%
Explosives	116	3.911		3.832	0 0.0	%	0 0.0%	0.0%
Export Management Exporters	347 9,226	3,324 1,100	14	3,832 1 1,934	0 0.0 10 71.4		0 0.0% 4 28.6%	0.0%
Express & Transfer Service	950	2,647		3,084	0 0.0	%	1 50.0%	1 50.0%
Extended Warranty Contract Service Companies Exterior Designers	127,724 637	158 2,916	1,180	172 5 2,595	923 78.2 2 40.0		0 11.9% 117 3 60.0% 0	7 9.9% 0 0.0%
Exterior Structures - Barn Construction	3,306	1,757	2	1 1,662	7 33.3		8 38.1%	6 28.6%
Exterior Structures - Gazebos, Arbors, Pergolas Eye Banks	394 135	3,232 3,835		2 3,084 1 3,355	2 100.0 1 100.0		0 0.0% 0 0.0%	0.0%
Eyebrow Threading	17	4,469		3,355	0 0.0	%	1 100.0%	0.0%
Eyeglass Suppliers	5,597	1,408 4,312	9	857 2 3,084	74 79.0 2 100.0	% 1	7 18.3% 2 0 0.0% 0	2 2.2%
Eyelets Eyesight Training	29,182	559	5	7 1,098	43 75.4	% 1	4 24.6%	0.0%
Fabric Laminating & Bonding	30	4,341	14	3,832	0 0.0		0 0.0% 0 5 17.5% 1	0 0.0% 1 0.7%
Fabric Shops Fabrics - Wholesale & Manufacturers	18,103 2,046		143	1,723	117 81.8 14 73.3	%	5 26.3%	0.0%
Facility Maintenance	2.285	2,029		3 2.871	3 100.0	%	0 0.0%	0.0%
Facility Planning Factoring Service	80 3,463	4,057 1,728		1 3,355 3 2,871	1 100.0 3 100.0		0 0.0% 0 0.0%	0.0%
Factors	3,450	1,729		1 2,718	4 100.0	%	0 0.0%	0.0%
Factory Locating Consultants Fairgrounds		4,375 3,627		3,832 5 2,595	0 0.0 4 80.0		0 0.0% 1 20.0%	0.0%
Fallout Shelter Equipment & Supplies	230	3,549	i	3,832	0 0.0	%	0 0.0%	0.0%
Fallout Shelters - Consultants Family Planning - Abortion Alternatives	327 815			1 3,355 4 2,718	0 0.0 1 25.0		1 100.0% C 2 50.0% 1	0 0.0% 1 25.0%
Family Planning - Abortion Services	658	2,899		2,871	1 33.3	%	0 0.0%	2 66.7%
Fan Clubs Fans - Household	825 2,986		28 1:		14 50.0 12 80.0		2 42.9% 3 20.0%	2 7.1% 0 0.0%
P	2,300	1,031						

Industry Description Fans - Industrial & Commercial	Inquiries 1.025	Rank by Inquiries 2.607	Complaints 34	Complaint Rank 1,392	20 Cmpls Settled % 11 32.49	Cmpls Not Settled	% Cmpls Unable to Pursue	% 0 0.0%
Fans - Repair	132	3,845	1	3,355	0 0.09		1 100.0%	0.0%
Fare Registers & Meters Farm Equipment	25,432	4,711 623	124	3,832	0 0.09 104 83.99	19	0 0.0%	0.0%
Farm Equipment - Repair & Parts	5,639	1,402	20		13 65.0%	4	4 20.0%	3 15.0%
Farm Management Farm Management Systems	1,261 157	2,469 3,753	2	3,084	1 50.09 0 0.09		1 50.0%	0.0%
Farm Supplies	2,262	2,033	24		19 79.29		20.8%	0.0%
Farmers Market Farming Service	793 1,840	2,779 2,181	15 10	1,879	12 80.09	3	3 20.0%	0 0.0%
Farms	12,960	921	72		42 58.3%	28	3 38.9%	2 2.8%
Farms - Organic Farms - Urban	670	2,888 4,264	37		27 73.09 0 0.09	10	0 27.0% 0 0 0.0% 0	0.0%
Fashion Consultants	3,413	1,741	11	2,092	2 18.29	5	3 72.7%	1 9.1%
Fashion Designers Fashion Show Producers	1,387 454	2,394 3,145	19	1.723 2,871	13 68.49 1 33.39		5 31.6% C	0 0.0% 1 33.3%
Fasteners - Industrial & Construction	3,739	1,668	4	2,718	1 25.0%		3 75.0%	0.0%
Fasteners - Textile & Apparel Fax Equipment & Systems	464 490	3,130 3,083	4	2,718 3,355	4 100.09 0 0.09		0 0.0% 1 100.0%	0.0%
Fax Transmission Service	2,788	1,889	50	1,165	46 92.0%	6	4 8.0%	0.0%
Feather Goods Feathers	353 254	3,314 3,490	5	2,595	1 20.09 1 100.09	6 4	4 80.0% C	0.0%
Feed - Wholesale & Manufacturers	1,338	2,420	4	2,718	2 50.0%		2 50.0%	0.0%
Feed Concentrates & Supplements Feed Dealers	383 11,510	3.255 983	0 21		0 0.09 14 66.79		0 0.0% C	0 0.0% 1 4.8%
Feed Grinding	11,510	4,493	0	3,832	0 0.09		0 0.0%	0.0%
Feed Mill Equipment & Supplies	471	3,124	0	3,832	0 0.09	6	0.0%	0.0%
Feeders - Industrial Feedlot	36 120	4,306 3,893	0	3,832	0 0.09) (0 0.0%	0.0%
Felt & Felt Products	52	4,213	Ö	3,832	0 0.09	o C	0.0%	0.0%
Fence - Sales, Service & Contractors Fence Contractors	40,827 349,518	446 50	241 1,374	487	141 58.59 848 61.79	87		3 5.4% 5 4.7%
Fence Material	1,747	2,217	15	1.879	15 100.09	j (0.0%	0.0%
Fence Posts & Fittings Fence Staining	2,851 2,227	1,869 2,050	11	2,092	5 45.59 6 66.79		5 45.5% 1 3 33.3%	9.1% 0 0.0%
Fences - Rental	182	3,678	3	2,871	1 33.39		2 66.7%	0.0%
Fences - Vinyl Fencing Instruction	1,694	2,240 2,495	13	1,984	10 76.99		3 23.1%	0.0%
Ferries	1,212 162	2,495 3,744	13	3,355	5 38.59 1 100.09	5 (8 61.5% 0 0.0%	0.0%
Fertility Specialists	2,426	1,986	15		12 80.09		3 20.0%	0.0%
Fertilizer Plant Equipment Fertilizers	178 5,437	3,688 1,428	11	3,355	1 100.09 3 27,39		0 0.0% 0 3 72.7% 0	0.0%
Fiber & Fiber Products	293	3,417	1	3,355	0 0.09		1 100.0%	0.0%
Fiber Glass Fabricators Fiber Glass Materials	1,192 224	2,510 3,562	2	3,084	0 0.09	2	2 100.0% C	0.0%
Fiber Glass Products	1,428	2,364	7	2,412	1 14.39	5	71.4%	1 14.3%
Fiber Optics Fiberglass - Fabrication & Repair	4,425 1,463	1,546 2,341	17 10		12 70.69 5 50.09	4	4 23.5% 1 4 40.0% 1	1 5.9% 1 10.0%
Filing Equipment, Systems & Supplies	847		0		0 0.09		0 0.0%	0.0%
Filling Machinery	26	4,375	0	3,832	0 0.09		0.0%	0.0%
Film Scrap Filtering Materials & Supplies	372 2,739	3,282 1,902	17	3,355	0 0.09 2 11.89	15	0 0.0% 1 5 88.2% 0	1 100.0% 0 0.0%
Filters - Air & Gas	1,909	2,155	12	2,032	10 83.39	2	2 16.7%	0.0%
Filters - Liquid Filters Air & Gas Cleaning	853 1,977	2,731 2,129	18	3,832 1,756	0 0.09 15 83.39		0 0.0% 3 16.7%	0.0%
Financial Consultants - No License Required	g	4,553	0	3,832	0 0.09		0.0%	0.0%
Financial Planning Consultants Financial Planning Kit	254,954 681	75 2,878	599	274	359 59.99 3 60.09	188	3 31.4% 52 1 20.0% 1	2 8.7% 1 20.0%
Financial Services	741,580	25	8,561	. 16	7,829 91.49	565	5 6.6% 167	7 2.0%
Financing Financing Consultants	37.218 29,531	470 554	217 98		187 86.29 50 51.09	26		4 1.8% 7 27.6%
Fingerprinting	2,695	1,918	15	1,879	11 73.39	2	4 26.7%	0.0%
Fingerprinting Equipment	304 478	3,393	0	3,832 3,832	0 0.09		0.0%	0.0%
Fire & Flood Emergency Service Fire & Smoke & Water Clean Up	351	3,107 3,318	2	3,832	2 100.09) (0 0.0%	0.0%
Fire & Smoke Alarm Systems	36,923	474	121	. 741	90 74.49	28	3 23.1%	3 2.5%
Fire & Water Damage Restoration Fire Damage Restoration	285,773 5,503	66 1,415	799 23		705 88.29 17 73.99	86	5 10.8% 8 5 26.1%	8 1.0% 0 0.0%
Fire Department Equipment & Supplies	1,361	2,405	5	2,595	4 80.09		1 20.0%	0.0%
Fire Departments Fire Escapes	190 36	3,656 4,306	1	2,718 3,355	2 50.09 0 0.09	2	2 50.0% C	0.0%
Fire Exit Devices	111	3,926	1	3,355	0 0.09	i i	1 100.0%	0.0%
Fire Extinguishers Fire Extinguishing Fluid	6,526 16	1,317 4,478	7	2,412 3,832	4 57.19 0 0.09	1	3 42.9% 0 0 0.0% 0	0.0%
Fire Hose	52	4,213	0	3,832	0 0.09	6	0.0%	0.0%
Fire Hydrants Fire Protection Consultants	382 6,531	3.257 1,313	0 21	3.832 1,662	0 0.09 9 42.99	1	0 0.0% 2 57.1%	0.0%
Fire Protection Contractor	3,653	1.683	6	2,498	2 33.39	14	4 66.7%	0.0%
Fire Protection Equipment & Supplies	30,084	546	104		73 70.29	25	5 24.0%	5.8%
Firearm Manufacturer Fireplace Equipment - Retail		4,026 631	140	695	0 0.09 108 77.19	31	0 0.0% (1 22.1% (0 0.0% 1 0.7%
Fireplace Equipment - Wholesale & Manufacturers	1,894	2,161	16	1,848	14 87.59		2 12.5%	0.0%
Fireplaces Fireproofing	42,497 702	435 2,856	267 1	449	229 85.89 0 0.09	33	3 12.4% 5 0 0.0% 1	5 1.9% 1 100.0%
Fireproofing Materials	41	4,274	2	3,084	1 50.09		1 50.0%	0.0%
Firewood Fireworks	8,247 4,287	1,170 1,578	49	1,171 2,311	17 34.79 6 75.09	27	7 55.1% 5 2 25.0%	5 10.2% 0 0.0%
First Aid Instruction	7,322	1,243	8	2,311	4 50.09		4 50.0%	0.0%
First Aid Supplies Fish & Seafood - Retail	2,176 10,782	2,065 1,023	30	2,871	3 100.09 19 48.79) (0 0.0%	0.0%
Fish & Seafood - Wholesale	3,620	1,688	7	2,412	3 42.99	20	3 42.9%	1 14.3%
Fish & Seafood Brokers Fish By-Products	407 54	3,208 4,199	3	2,871 2,718	0 0.09 1 25.09		3 100.0%	0 0.0%
Fish Hatcheries	2.082	2.091	4	2.718	3 75.09		3 75.0% 0 1 25.0% 0	0.0%
Fish Nets	53	4,205	0	3,832	0 0.09	6	0.0%	0.0%
Fish Processors Fish Processors Equipment	473	3,120 4,664	1	3,832	0 0.09		0 0.0% 1 100.0%	0 0.0%
Fishermen - Commercial	165	3,734	Ö	3,832	0 0.09		0.0%	0.0%
Fishermens Supplies Fishery Consultants	910 183	2,677 3,673	6	2,498 3,832	5 83.39 0 0.09	1	1 16.7% C	0.0%
Fishing Bait	2,314	2,020	5	2,595	4 80.09		1 20.0%	0.0%
Fishing Charters Fishing Piers	3,321 193	1,755 3,647	19	1,723 3,832	8 42.19 0 0.09	11	1 57.9% C	0 0.0%
Fishing Tackle - Repair & Parts	193	3,640	1	3,832	0 0.09		1 100.0%	0.0%
Fishing Tackle - Wholesale & Manufacturers	1,071		5	2,595	4 80.09		1 20.0%	0.0%

And Services (1997) And Servi									
The services of the control of the c	Industry Description Fishing Tackle Dealers	Inquiries 7.264	Rank by Inquiries	Complaints 42			% 59.5%	Cmpls Not Settled %	Cmpls Unable to Pursue %
STATES	Fitness Centers	30,180	544	1,241	162		72.3%	305 24.6%	39 3.1%
Scheller (1986) 1989 1989 1989 1989 1989 1989 1989 198				11	2,092	7	63.6% 75.0%		1 9.1%
Company 1.5	Flags & Banners		1,126	63	1,037		85.7%		1 1.6%
Company 1.5	Flages & Banners - Manufacturers Supplies	630	2,922 4.734	5	2,595	5			0 0.0%
Author Schools, dee Bernho, and Schools, dee Bernho, and schools, dee Bernho, and schools, dee Bernho, and schools, deep Schools	Flatware - Table			1	3,355	1			0 0.0%
12 12 12 12 13 13 14 15 15 15 15 15 15 15		515	3,045 4,593	1		1 0			0 0.0%
### Care Common	Flea Markets			38	1,321	. 25			2 5.3%
Seed Public Company				23		15			2 8.7%
Transport American	Floats - Parade	1	4,734	0	3,832	. 0	0.0%	0 0.0%	0 0.0%
14	Flood assistance	777		5		2			
200 Colorest Standard 1	Flood Control Equipment	1,481	2,330	4	2,718	4	100.0%	0 0.0%	0 0.0%
The Content of Security (1997) 1997 1997 1997 1997 1997 1997 1997	Floor Coatings - Epoxy/Polyurethane			7		4		3 42.9%	0 0.0%
100 100	Floor Coverings & Installation								4 4.9%
1.00	Floor Machines	344	3,326	314	2,871	. 2	66.7%	1 33.3%	0 0.0%
1	Floor Machines - Rent			1		1			0 0.0%
The Antenda	Floor Materials - Retail	91,997	206	356	381	249	69.9%	95 26.7%	12 3.4%
The Assertance of Assertance o				1					
Table	Floor Removal, Resurfacing and Refinishing	1	4,734	0	3,832	. 0	0.0%	0 0.0%	0 0.0%
The Control of Control A 151 1.26 17 1.20 1 1.00 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1.00 1 1.00 1.00 1 1.00 1.00 1 1.00 1.00 1	Floor Resurfacing	2.041		0		0	0.0%	0 0.0%	0 0.0%
Proceedings	Floor Waxing, Polishing & Cleaning	6,835	1,286	12	2,032	. 6	50.0%	6 50.0%	0 0.0%
1400 1400	Floors - Garage	548	3,008	200	3,084		50.0%		0 0.0% 5 1.7%
100.00 1	Floors - Industrial	4,867	1,482	295 17	1,800	5	29.4%	8 47.1%	4 23.5%
Figure 1995	Floors - Laminate Floors - Raised	301	3,400	2	3,084	2	100.0%		
Section Sect	Floral Design Instruction			8		. 3			0 0.0%
Transport Membrane 1,121	Florist - Funeral Bouquets & Wreaths		2,550				61.1%	4 22.2%	3 16.7%
190 1718 1	Florists - Wholesale	3,112	1,801		1,246	10	23.3%	31 72.1%	2 4.7%
Filters Penersed 1418	Florists Supplies			7	2,412	4			0 0.0%
Fail Feed Products	Flowers - Preserved			55		19	34.5%	31 56.4%	5 9.1%
2	Foam & Sponge Rubber			5		4			1 20.0%
100 100	Folding Machines	2	4,711	Ö	3,832	0	0.0%	0 0.0%	0 0.0%
Food A Processor Services 2,705 677 318 3931 240 72 75 69 72 706 31 247 24	Food & Beverage Consultants	2,678	1,925	25			72.0%	6 24.0%	1 4.0%
Total Pacifies Computers 318 3.77 5 2.558 3 60.79 2 40.79 0 0 0 0 0 0 0 0 0	Food & Beverage Services	22,255	677		393		72.1%	90 27.0%	3 0.9%
Food Humberstarms, Whosewarts, Durbubarts		3,814	1,649	19	1,723	6	31.6%	11 57.9%	2 10.5%
Food Processing Equational A Southern 1,714 8 2,727 3 5,605 4 44,80 8 0,00	Food Manufacturers, Wholesalers, Distributors	76,981	252	237	490	166	70.0%	58 24.5%	13 5.5%
1,000 1,00				64		38	59.4%		4 6.3%
Food Products Manufacturing Engineers 929 2-661 12 2-023 51.7% 65.0% 1 6.1%	Food Products	31,896	516	229	507	124	54.1%	81 35.4%	24 10.5%
Food Survey Services 4,078				30					
Food Appliances	Food ServiceManagement	4,675	1,512	22	1,644	19	86.4%	2 9.1%	1 4.5%
Food Appliances									12 2.2%
Freedours Recouse 12,703 406 110 770 20 18,204 61 55,504 29 75,504 100 76,000 76,	Foot Appliances			6	2,498	2		4 66.7%	0 0.0%
Foreignes Services	Foreclosure Rescue								
Formster Consulting	Foreclosure Services	81,662	233	393	356	85	21.6%	289 73.5%	19 4.8%
Froeters Consulting 1,796									
Forgings	Foresters - Consulting	1,796		1	3,355	1	100.0%	0 0.0%	0 0.0%
Forchit Repair & Maintenance 1,203 2,500 2 3,084 1 50,0% 1 50,0% 0 0,0% 1 50,0	Forging Equipment Forgings		4,322 3,016	5		1			0 0.0%
Footer Child Care	Forklift Repair & Maintenance	1,203	2,500	2	3,084		50.0%	1 50.0%	0 0.0%
Foundation Centractors 235,029 83 567 282 427 75,3% 110 21,0% 21 3.79	Foster Child Care	614		1	3,355	159			0 0.0%
Foundation Repair & House Leveling 42,420 436 59 883 67 74,4% 15 16,7% 8 8,99	Foundation Contractors						75.3%	119 21.0%	21 3.7%
Foundries 6,816 1,287 31 1,436 10 32,3% 17 54,8% 4 12,9%	Foundation Repair & House Leveling					67		15 16.7%	8 8.9%
Foundry Equipment & Supplies 124 125 136 129 1387 1 3.255 0 0.0% 1 0.0% 1 0.0% 1 0.0% 0 0.0% 1 0.0% 0 0.0% 1 0.0% 0 0.0% 1 0.0% 0 0.0% 1 0.0% 0 0.0% 1 0.0% 0 0.0% 1 0.0% 1 0.0% 0 0.0% 1 0.0%									1 2.2%
Fourthing Four	Foundry Equipment & Supplies	374	3.275	31	3.832	. 0	0.0%		0 0.0%
Four Whele Drive Vehicles - Repair & Service 5 4,636 2 3,084 0 0,0% 1 50,0% 1 50,0% Franchising 15,713 821 61 1,058 43 70,5% 18 25,5% 0 0,0% Fraternal Regalla & Supplies 223 3,565 15 1,879 9 60,0% 6 40,0% 0 0,0% Fraternal Regalla & Supplies 223 3,565 15 1,879 9 60,0% 6 40,0% 0 0,0% Fraternal Regalla & Supplies 233 3,555 11 100,0% 0 0,0%	Fountains - Drinking			1					0 0.0%
Fraternal Regalials Supplies 9 14.3% 0 0.00 Fraternilations S 500 15 1.879 9 60.0% 6 40.0% 0 0.00 Fraternilations S 500 15 1.879 9 60.0% 6 40.0% 0 0.00 Fraternilations S 500 15 1.879 9 60.0% 6 40.0% 0 0.0% 0 0.00 Fraternilations S 500 15 1.879 9 60.0% 6 40.0% 0 0.0% 0 0.00 Fraternilations S 500 15 1.879 9 60.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 10.00 Freight Towarding From S 500 15 1.879 9 60.0% 0 0.0% 0 0.0% 10.00 Freight Towarding From S 500 15 1.879 9 60.0% 0 0.0% 0 0.0% 10.00 Freight Towarding From S 500 15 1.879 1 1.3,355 1 1.00.0% 0 0.0% 0 0.0% 10.00 Freight Towarding From S 500 15 1.00 10.00 10.00 From S 500 15 1.00 10.00 10.00 Frozen Custard Machines S 500 15 1.00 10.00 10.00 Frozen Custard Machines S 500 15 1.00 10.00 10.00 Frozen Custard Machines S 500 15 1.00 10.00 10.00 Frozen Foods From S 500 15 1.00 10.00 10.00 Frozen Foods From S 500 15 1.00 10.00 10.00 Frozen Foods From S 500 15 1.00 10.00 10.00 Frozen Foods From S 500 15 1.00 10.00 10.00 Frozen Foods From S 500 15 1.00 10.00 10.00 Frozen Foods From S 500 10.00 10.00 Frozen Foods From S 500 10.00 10.00 Frozen Foods Frozen Froze	Four Wheel Drive Vehicles - Repair & Service	5		2	3,084	0			1 50.0%
Fraterniles & Supplies 223 3,565 15 1,879 9 60,0% 6 40,0% 0 0,0% Frejaterniles & Sororities 5 4,171 1 3,355 1 100,0% 0 0,0% 0 0,0% Frejaterniles & Sororities 5 4,171 1 3,355 1 100,0% 0 0,0% 0 0,0% 0 0,0% 10 0,0	Franchising Franchising		821		1,058				
Freight Consolidating 867 2,718 1 3,355 1 100,0% 0 0,0	Fraternal Regalia & Supplies			14		9			0 0.0%
Freight Treffic Service 77,214 251 350 384 215 61.4% 128 36.6% 77 2.0% Freight Treffic Service 9 4,233 1.586 76 593 68 89.5% 8 10.5% 8 10.5% 0 0.0% 10			4,171	1	3,355	1		0 0.0%	0 0.0%
Frog Delers 147 3,787 5 2,595 5 100,0% 0 0,0% 0	Freight Forwarding	77,214	251	350	384	215	61.4%	128 36.6%	7 2.0%
Frozen Food Locker Plants 9 44 4,253 0 3,832 0 0,00% 0 0,0% 0 0,0% 0 0,0% Frozen Food Locker Plants 9 56 2,643 0 3,832 0 0,00% 0 0,0% 0 0,0% 1 50,0% Frozen Foods - Processors 5 2,830 2 3,084 1 50,0% 0 0,0% 1 50,0% 1 50,0% Frozen Foods - Retail 5 50,0% 1 2,21,0% 1 2,	Freight Traffic Service	4,233	1,586	76		68		8 10.5%	0 0.0%
Frozen Foods - Processors Frozen Foods - Processors Frozen Foods - Retail	Frozen Custard Machines	44	4,253	Ö	3,832	0	0.0%	0 0.0%	0 0.0%
Frozen Foods - Retail 7,697 1,213 68 996 51 75,0% 15 22,1% 2,29 7,11 2,20 2,29 8 7,11 2,20 2,29 8 7,11 2,20 2,29 8 7,11 2,20 2,29 8 7,11 2,20 2,29 8 7,11 2,20 2,20 8 7,20 2,20 8 7,20 2,20 2,20 8 7,20 2,20 2,20 8 7,20 2,20 2,20 8 7,20 2,20 8 7,20 2,20 2,20 8 7,20 2,20 2,20 2,20 2,20 2,20 2,20 2,20	Frozen Food Locker Plants Frozen Foods - Processors			0		0	0.0%	0 0.0%	0 0.0%
Fruit & Vegetable Growers & Shippers 3,80	Frozen Foods - Retail	7,697	1,213		996	51	75.0%	15 22.1%	2 2.9%
Fruits - Glace	Fruit & Vegetable Growers & Shippers Fruits - Dried		1.747	11	2,092	8			0 0.0%
Fruits Regetables - Wholesale 4,079 1,601 14 1,934 10 71.4% 4 28.6% 0 0.09 Fuel Economizer 3 1312 1,783 4 2,718 2 50.0% 2 50.0% 0 0.09 Fuel Injection Equipment 4 2,718 2 50.0% 2 50.0% 0 0.09 Fuel Injection Equipment 5 ervices 2,242 10 2,157 8 80.0% 2 20.0% 0 0.09 Full Injection Equipment 5 ervices 2,243 557 1,329 152 1,220 91.8% 100 7,5% 9 0.79 Furnigation Services 3 29.243 557 1,329 152 1,220 91.8% 100 7,5% 9 0.79 Furnigation Services 4 3,156 1 3,355 0 0.0% 1 100.0% 0 0.09 Furnigation Services 4 0,237 450 85 904 42 49.4% 18 21.2% 25 29.4% 100 Furnigation Services 4 0,237 450 85 904 42 49.4% 18 21.2% 25 29.4% 100 Furnigation Services 4 8,849 1,120 38 1,321 24 63.2% 13 34.2% 13 34.2% 11 2,24 63.2%	Fruits - Glace	1	4,734	0	3,832	0	0.0%	0 0.0%	0 0.0%
Fuel Economizers	Fruits & Vegetables - Retail Fruits & Vegetables - Wholesale				1,246	31	72.1%		0 0.0%
Fuel Infection Equipment 1,278 2,462 10 2,157 8 80,0% 2 20,0% 0 0,09 Equification Equipment 1,278 2,462 10 2,157 8 80,0% 2 20,0% 0 0,09 Equification Exercises 2,234 557 1,329 152 1,229 1,8% 100 7,5% 9 0,7% Funigation Services 448 3,156 1 3,355 0 0,0% 1 100,0% 0 0,09 Equification Exercises 40,237 450 85 904 42 49,4% 18 21,2% 25 29,4% 100 Raising Games, Merchandise, Supplies 8,949 1,120 38 1,321 24 63,2% 13 34,2% 13 34,2% 1 1 2,46	Fuel Economizers	3,182	1,783	4	2,718		50.0%	2 50.0%	0 0.0%
Furnigation Services 448 3.156 1 3,355 0 0.0% 1 100.0% 0 0.09 Fund Raising Counselors & Orgs 40.237 450 85 904 42 49.4% 18 21.2% 25 29.4% Fund Raising Games, Merchandise, Supplies 8,949 1,120 38 1,321 24 63.2% 13 34.2% 1 2.6%	Fuel Injection Equipment Fulfillment Services					8 1 220	80.0%	2 20.0%	0 0.0%
Fund Raising Games, Merchandise, Supplies 8,949 1,120 38 1,321 24 63.2% 13 34.2% 1 2.69	Fumigation Services	448	3,156	1	3,355	0	0.0%	1 100.0%	0 0.0%
	Fund Raising Counselors & Orgs Fund Raising Games, Merchandise, Supplies						49.4%	18 21.2%	25 29.4% 1 2.6%
	Funeral Directors								

Industry Description Funeral Directors Equipment & Supplies	Inquiries 727	Rank by Inquiries 2,836	Complaints 1	Complaint Rank 3,355	Cmpls Settled	% 0.0%	Cmpls Not Settled % 1 100.0%	Cmpls Unable to Pursue % 0 0.0%
Funeral Escorts Funeral Homes	341 25,766	3,329 621	93	3,832 857	67	0.0% 72.0%	0 0.0% 26 28.0%	0 0.0% 0 0.0%
Funeral Related Services	46,957	404	194	580		57.7%	77 39.7%	5 2.6%
Fungicides Funnels	30 57	4,341 4,178	0	3,832 3,832	0	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Fur Business - Retail	5,354	1,442	28	1,494		60.7%	10 35.7%	1 3.6%
Fur Business - Wholesale & Manufacturers Fur Cleaning & Dyeing - Retail	2,002 183	2,117 3,673	14 1	1,934 3,355	1	42.9% 100.0%	8 57.1% 0 0.0%	0 0.0% 0 0.0%
Fur Cleaning & Dyeing - Wholesale Fur Cuttings	177	3,693	0	3,832 3,355	. 0	0.0%	0 0.0%	0 0.0% 0 0.0%
Fur Designers	481	3,101	2	3,353	2	100.0%	1 100.0% 0 0.0%	0 0.0%
Fur Farms - Equipment & Supplies Fur Finishers & Liners	55 29	4,192 4,350	0	3,832 3,832	0	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Fur Novelties & Accessories	1.051	2.591	2	3.084	2	100.0%	0 0.0%	0 0.0%
Fur Skin Dealers & Brokers Fur Storage	254 305	3,490 3,390	6	3,084 2,498	6	100.0% 100.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Furnace Cleaning	5	4,636	0 42	3,832	. 0	0.0%	0 0.0%	0 0.0%
Furnace Sales & Service Furnaces - Industrial	11,677 2,746	975 1,896	11	1,261 2,092		52.4% 54.5%	16 38.1% 4 36.4%	4 9.5% 1 9.1%
Furniture - Childrens Furniture - Outdoor	19,362 33,336	743 500	207 192	544 585		63.8% 76.6%	71 34.3% 43 22.4%	4 1.9% 2 1.0%
Furniture - Retail	686,991	27	14,521	8	10,928	75.3%	2,958 20.4%	635 4.4%
Furniture - Rustic Furniture - Unfinished	2,261 4,635	2.034 1,518	44 34	1,231	29	65.9% 88.2%	14 31.8% 4 11.8%	1 2.3% 0 0.0%
Furniture - Used Furniture - Wholesale	10,531	1,033	114	759		67.5%	35 30.7%	2 1.8%
Furniture Assembly Services	16,746 77	806 4,071	141 2	3,084	1	70.9% 50.0%	1 50.0%	6 4.3% 0 0.0%
Furniture Cleaning Furniture Cleaning Equipment & Supplies	2,470 195	1,973 3,640	86	901 3,832		94.2%	1 1.2% 0 0.0%	4 4.7% 0 0.0%
Furniture Designers & Custom Builders	30,259	543	178	615	114	64.0%	60 33.7%	4 2.2%
Furniture Frames Furniture Manufacturers	140 53,529	3,815 358	0 410	3,832 348		0.0% 54.4%	0 0.0% 185 45.1%	0 0.0% 2 0.5%
Furniture Manufacturers Equipment & Supplies	399 42	3,223	2	3,084	0	0.0%	1 50.0%	1 50.0% 0 0.0%
Furniture Pads Furniture Rent & Lease	42 22,746	4,269 663	982	3,084 191	907	0.0% 92.4%	2 100.0% 69 7.0%	6 0.6%
Furniture Repair & Refinish Furniture Repair & Refinish Supplies	34,822 484	486 3,095	160 4	647	84	52.5% 75.0%	55 34.4% 1 25.0%	21 13.1% 0 0.0%
Furniture Stripping	298	3,405	0	3,832	. 0	0.0%	0 0.0%	0 0.0%
Fuses - Electric Futon Sales	6 1,599	4,616 2,272	11	3,832 2,092	11	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Galvanizing	231	3.546	0	3.832	0	0.0%	0 0.0%	0 0.0%
Gambling Abuse & Addiction Info & Treatment Gambling Machine Supplies and Services	91 217	4,009 3,585	3	3,832 2,871	. 0	0.0% 66.7%	0 0.0% 1 33.3%	0 0.0% 0 0.0%
Game - Birds, Venison Game Farms	189 489	3,659	3	2,871		66.7% 100.0%	1 33.3%	0 0.0% 0 0.0%
Games & Supplies	330,743	3,089 57	463	3,084 317	304	65.7%	146 31.5%	13 2.8%
Gaming Tables Garage Builders	476 61,566	3,113 320	9 238	2,222		22.2% 74.8%	7 77.8% 59 24.8%	0 0.0% 1 0.4%
Garage Door Repair	18,696	755	88	890	69	78.4%	16 18.2%	3 3.4%
Garage Doors & Openers Garage Organizers	102,673 5,462	182 1,421	417 24			66.7% 91.7%	126 30.2% 2 8.3%	13 3.1% 0 0.0%
Garbage Disposal Equipment - Industrial & Commercial Garbage Disposal Equipment - Supplies & Parts	6,170 1,807	1,347	454 12	325	434	95.6%	19 4.2%	1 0.2% 0 0.0%
Garbage Disposals - Household	1,890	2,190 2,164	39		28	66.7% 71.8%	4 33.3% 11 28.2%	0 0.0%
Garden Centers Gardeners	13,084 2,480	917 1,969	65	1,020 1,405	43	66.2% 39.4%	20 30.8% 20 60.6%	2 3.1% 0 0.0%
Gardening Hand Tools	199	3,627	1	3,355	1	100.0%	0 0.0%	0 0.0%
Garment Hangers Garment Racks	234 146	3,540 3,794	3	2,871 2,871	. 2	66.7% 66.7%	1 33.3% 1 33.3%	0 0.0% 0 0.0%
Garments - Printing & Lettering Gas - Industrial & Medical - Cylinder & Bulk	8,444 5.791	1,163 1,391	67 10	1,005 2,157	27	40.3% 80.0%	36 53.7% 2 20.0%	4 6.0% 0 0.0%
Gas - Propane	47,212	402	654	255	529	80.9%	123 18.8%	2 0.3%
Gas - Propane - Equipment & Supplies Gas Boosters	20,681 119	714 3,899	345	388	296	85.8% 0.0%	49 14.2% 1 100.0%	0 0.0% 0 0.0%
Gas Burners	191	3,652	0	3,832	. 0	0.0%	0 0.0%	0 0.0%
Gas Detectors Gas Lights	270 186	3,467 3,666	3	3,832 2,871	. 0	0.0% 33.3%	0 0.0% 2 66.7%	0 0.0% 0 0.0%
Gas Plant Equipment Gas Recycling Plants	84 46	4,046 4,248	0	3,832 3,832	. 0	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Gas Well Drilling	1,214	2,493	1	3,355	0	0.0%	1 100.0%	0 0.0%
Gaskets Gasoline - Wholesale	1,078 2,887	2,574 1,857	19	3,832 1,723	10	0.0% 52.6%	0 0.0% 9 47.4%	0 0.0% 0 0.0%
Gasoline Additives - Manufacturers & Distributors	1,454	2,350	4	2,718	2	50.0%	2 50.0%	0 0.0%
Gasoline Plant Equipment Gates	168 9,297	3,727 1.095	41	3,084 1,274	19	50.0% 46.3%	1 50.0% 18 43.9%	0 0.0% 4 9.8%
Gauges & Gages Gavels	1,271	2,465 4,636	1	3,355 3,832	1	100.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Gazebos	2,860	1,866	53	1,137		100.0%	0 0.0%	0 0.0%
Gears & Gear Cutting Gelatin	429 11	3,185 4,527	3	2,871 3,832	. 1	33.3%	2 66.7% 0 0.0%	0 0.0% 0 0.0%
Genealogists	8,631	1,150	86	901		88.4%	10 11.6%	0 0.0%
Genealogy Services General Merchandise - Retail	3,647 190,966	1,684 107	56 5,424	1,112 31	4,041	82.1% 74.5%	9 16.1% 1,009 18.6%	1 1.8% 374 6.9%
General Merchandise - Wholesale Generators - Electric	21,517 18,536	696 758	107 96	785 842	62	57.9% 92.7%	45 42.1% 5 5.2%	0 0.0% 2 2.1%
Generators - Maintenance	490	3,083	5	2,595	i 2	40.0%	2 40.0%	1 20.0%
Generators - Steam Geochemists	278 2	3,448 4,711	0	3,832 3,832	0	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Geographers	20	4,441	0	3,832	0	0.0%	0 0.0%	0 0.0%
Geologists Geologists Supplies	2,423 8	1,988 4,572	1 0	3,355	1 0	100.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Geophysical Apparatus	82	4,049	0	3,832	0	0.0%	0 0.0%	0 0.0%
Geophysicists Geotechnical Engineering	854 1,201	2,728 2,503	4	3.832 2,718		0.0% 75.0%	0 0.0% 1 25.0%	0 0.0% 0 0.0%
Geothermal Heating & Cooling Gift Baskets & Parcels	7,135 24,252	1,255 638	31 156	1,436 653	26	83.9% 64.7%	3 9.7% 50 32.1%	2 6.5% 5 3.2%
Gift Certificates/Cards	8,999	1,117	689	250	186	27.0%	487 70.7%	16 2.3%
Gift Shops Gift Wrapping Materials	54,558 1,345	350 2,415	569 6	281 2,498	300	52.7% 100.0%	249 43.8% 0 0.0%	20 3.5% 0 0.0%
Gift Wrapping Service	58	4,171	.0	3,832		0.0%	0 0.0%	0 0.0%
Giftware - Wholesale & Manufacturers Girls Apparel	3,759 1,259	1,663 2,470	18 36	1,756 1,354	11	30.6%	2 11.1% 21 58.3%	0 0.0% 4 11.1%
Glass - Beveled, Carved, Ornamental	8,869	1,127	21			57.1%	8 38.1%	1 4.8%
Glass - Block	8,230	1,171	16	1,848	11	68.8%	4 25.0%	I 6.3%

Industry Description Glass - Broken	Inquiries 1,713	Rank by Inquiries 2,230	Complaints	Complaint Rank 2,595	Cmpls Settled	% 60.0%	Cmpls Not Settled % 1 20.	Cmpls Unable to Pursue	% 20.0%
Glass - Plate and Window	133,355	148				62.6%	171 35. 40 50.	% 11	2.3%
Glass - Repair Glass - Stained & Leaded	7,353 7,962	1,241 1,198	80 19	931	. 40	50.0% 63.2%	40 50. 7 36.		0.0%
Glass ? Tempered	6	4,616	0	3,832	. 0	0.0%	0 0.		0.0%
Glass Beads - Industrial Glass Blowers	37 907	4,302 2,681	10	3,084 2,157	3	50.0% 30.0%	1 50. 6 60.		10.0%
Glass Board - Up Service Glass Circles & Specialty Shapes	1,686	2,245	8	2,311	. 0	0.0%	8 100. 0 0.		0.0%
Glass Coating & Tinting	1,393 19,191	2,390 749	66	2,871 1,013	45	100.0% 68.2%	18 27.		0.0% 4.5%
Glass Coating & Tinting Machinery	121	3,889	0	3,832	. 0	0.0%	0 0.	1%	0.0%
Glass Coating & Tinting Materials Glass Rods & Tubing	376 1	3,269 4,734	1	3,355	. 0	0.0%	0 0. 0 0.		100.0%
Glass, Mirror & Screen Companies	2,708	1,913	7	2,412	. 5	71.4%	2 28.	9% 0	0.0%
Glassware - Wholesale & Manufacturers Glassware Decorators	4,353 398	1,563 3,225	32	1,420 2,311	15	46.9% 50.0%	13 40. 4 50.		12.5%
Glaziers Glaziers Supplies	3,868	1,639	11	2,092	4	36.4%	6 54. 0 0.	1	9.1%
Global Positioning Systems	16 7,066	4,478 1,266	27	3,832 1,517	12	0.0% 44.4%	9 33.		22.2%
Gloves - Cleaning & Repairing	90	4,019	0	3,832	. 0	0.0%	0 0.	1%	0.0%
Gloves - Work & Industrial Gloves & Mittens - Dress	836 773	2,746 2,797	29	2,222 1,473	7	66.7% 24.1%	3 33. 22 75.		0.0%
Go-Karts	7,078	1,264	45		42	93.3%	3 6.		0.0%
Go-Karts Manufacturers Gold Buyers	224 9,717	3.562 1,072	9	3.832	5	0.0% 55.6%	0 0. 3 33.	% 1	11.1%
Gold Leaf Gold, Silver & Platinum Dealers	52	4,213	1	3,355	1	100.0%	0 0.	1%	0.0%
Golf Caddies	269,000 251	69 3,503	628	266 3,084	392	62.4% 50.0%	226 36. 1 50.		1.6%
Golf Carts	12,149	957	89	887		68.5%	25 28.	.%	3.4%
Golf Course Architects Golf Course Construction	5 1,087	4,636 2,571	3	3,832 2,871	. 3	0.0%	0 0. 0 0.		0.0%
Golf Course Equipment & Supplies	698	2,862	12	2,032	9	75.0%	3 25.	1%	0.0%
Golf Courses - Miniature Golf Courses - Private	1.010 9,037	2.617 1,115	63	2.311 1,037	4 45	50.0% 71.4%	3 37. 18 28.		12.5%
Golf Courses - Public	5,180	1,458	54	1,129		63.0%	16 29.	i% 4	7.4%
Golf Equipment - Repair Golf Equipment & Supplies - Retail	27,791	4,688 587	198	3,084	118	50.0% 59.6%	1 50. 75 37.		0.0% 2.5%
Golf Equipment & Supplies - Wholesale & Manufacturers	1,463	2,341	11	2,092		72.7%	0 0.	% 3	2.5% 27.3%
Golf Instruction Golf Practice Ranges	3,812 402	1,650 3,216	20	1,694	4	35.0% 100.0%	8 40. 0 0.		25.0% 0.0%
Golf Tours & Promoters	216	3,588	3	2,871	Ö	0.0%	2 66.	% 1	33.3%
Gourmet Corporate Gifts Gourmet Shops	68 6,566	4.108 1,307	24	2.871 1,592	18	66.7% 75.0%	1 33. 6 25.		0.0%
Government - Auctions & Job Listing Services	1,829	2,186	13	1,984	8	61.5%	4 30.	1%	7.7%
Government - City, Village & Township Government - County	974 1,769	2,632 2,205	23 14	1,619		69.6% 57.1%	6 26. 6 42.		4.3% 0.0%
Government - State	1,913	2,152	33	1,405	26	78.8%	6 18.	.% 1	3.0%
Government - US. Government Contractors	1,906 944	2,156 2,650	6	2,498 3,084	5	83.3% 100.0%	0 0. 0 0.		16.7% 0.0%
Government Grant Services	17,887	776	336	391	102	30.4%	218 64.	16	4.8%
Government Offices Government Offices - Foreign-Reps	5,490	1,418 4,636	50	1,165 3,355		48.0% 100.0%	24 48. 0 0.		4.0%
Graffiti Removal	205	3,611	0	3,832	0	0.0%	0 0.	1%	0.0%
Grain Brokers Grain Dealers	202 632	3,618 2,920	0	3,832 3,355	0	0.0% 100.0%	0 0. 0 0.		0.0%
Grain Drying	632	2,920	1	3,355	Î	100.0%	0 0.	1%	0.0%
Grain Elevator Builders Grain Elevators	446 908	3,159 2,680	0	3,832 3,832	0	0.0%	0 0.		0.0%
Grain Elevators - Equipment & Supplies	264	3,479	Ö	3,832	. 0	0.0%	0 0.	% 0	0.0%
Grain Inspection Granite	27 85,631	4,367 220	248	3.832	151	0.0% 60.9%	0 0. 90 36.		0.0% 2.8%
Grant - Scholarship - Financial Aid Finder Service	5,935	1,374	73	971	. 20	27.4%	25 34.	% 28	38.4%
Grant Writers Graphic Designers	10,239 53,208	1,048 361	127 184	722	46	36.2% 49.5%	56 44. 81 44.	% 25 % 12	19.7% 6.5%
Gratings	138	3,826	0	3,832	0	0.0%	0 0.	% 0	0.0%
Grease Pumping Grease Traps	6 1,242	4,616 2,479	0	3,832 2,871	. 0	0.0%	0 0.		0.0%
Greenhouse Builders	1,300	2,445	16	1,848	16	100.0%	0 0.	1%	0.0%
Greenhouse Equipment & Supplies Greenhouses	1,937 3,775	2,142 1,659	18	2,871 1,756	10	100.0% 55.6%	0 0. 8 44.		0.0%
Greeting Card Manufacturers Supplies	142	3,806	0	3,832	. 0	0.0%	0 0.	1%	0.0%
Greeting Cards - Retail Greeting Cards - Wholesale & Manufacturers	9,963 1,575	1,063 2,281	161 15	1,879			15 9. 1 6.	% 0	0.0%
Grilles, Registers & Diffusers	252	3,501	2	3,084		100.0%	0 0.	% 0	0.0%
Grinding - Precision & Production Grinding Machines	420 338	3,193 3,334	1	3,832	0	0.0%	0 0. 1 100.		0.0%
Grinding Wheel Dressers	55	4,192	4	2,718		100.070	0 0.		0.0%
Grinding Wheels Grocers - Retail	53 91,416	4,205 207	1,007	3.832	821	0.0% 81.5%	0 0. 177 17.	% 0 % 9	0.0%
Grocers - Wholesale	3,497	1,723	8	2,311	. 5	62.5%	3 37.	6%	0.0%
Grocery - Bulk Food Stores Grommets	20,880 71	711 4.093	212	536 3.355	145	68.4% 100.0%	65 30. 0 0.		0.9%
Ground Maintenance	187	3,661	1	3,355	1	100.0%	0 0.		0.0%
Group Homes Grout Resurfacing & Repair	3,273 3,522	1,766 1,718	13	2,718 1,984	3	75.0% 61.5%	1 25. 5 38.		0.0%
Grouting Compounds	763	2,802	4	2,718	3	75.0%	1 25.	% 0	0.0%
Guard Dogs Guardian Services - Adult & Child	1,122 1,443	2,545 2,356	1	3,355 2,498	1 5	100.0% 83.3%	0 0. 1 16.	1% 0 1% n	0.0%
Guards - Door & Window	1,511	2,316	10	2,157	9	90.0%	1 10.	1%	0.0%
Guards - Machine Guest Ranch	1 503	4,734 3,066	0 3	3,832 2,871		0.0%	0 0. 0 0.		0.0%
Guide Service	2,934	1,852	10	2,157	4	40.0%	6 60.	1%	0.0%
Guitars & Amplifiers Gun Dealers	141 13.300	3,812 904	18 136			72.2% 55.1%	4 22. 59 43.		5.6% 1.5%
Gun Safety & Marksmanship Instruction	5,255	1,446	34	1,392	. 22	64.7%	12 35.	9% 0	0.0%
Gun sights, Scopes & Mounts Guns - Air, BB and Pellet	6,659 142	1,296 3,806	64	1,027	31	48.4% 77.8%	32 50. 2 22.		1.6%
Guns & Gunsmiths	76,039	256	447	330		62.0%	149 33.	1% 21	4.7%
Gutter Cleaning Gutter Leaf Guards	15,340 305	839 3,390	70	984	42	60.0% 100.0%	26 37. 0 0.		2.9% 0.0%
Gutters & Downspouts	222,107	90	653	257		69.5%	166 25.	.% 33	5.1%
Gymnasiums Gymnasiums - Equipment & Supplies	17,573 5,585	784 1,409	650	259 1,338	411		217 33.· 10 27.	% 22 % 1	3.4% 2.7%
Gymnastic Equipment & Supplies	636	2,917	37	2,871	. 1	33.3%	2 66.	'%	0.0%
Gymnastic Instruction	16,425	812	101	819	61	60.4%	34 33.	10/6	5.9%

Industry Description Gypsum & Gypsum Products	Inquiries 34	Rank by Inquiries 4,322	Complaints	Complaint Rank	Cmpls Settled	% 0.0%	Cmpls Not Settled % 0 0.0%	Cmpls Unable to Pursue
Hair Curlers	77	4,071	4	2,718	3	75.0%	0 0.0%	1 25.0%
Hair Dryers Hair Ornaments	57 1,411	4,178 2,376	92	3,355	26	28.3%	1 100.0% 65 70.7%	0 0.0% 1 1.1%
Hair Products and Equipment	2,684	1,922	89	887		47.2%	38 42.7%	9 10.1%
Hair Removal - Laser & Electrolysis Hair Removing Equipment & Supplies	26,757 441	606	419	345	254	60.6%	145 34.6% 1 33.3%	20 4.8% 0 0.0%
Hair Replacement	26,806	3,168 605	126		95	75.4%	27 21.4%	4 3.2%
Hair Styling and Services	26,252	616	271	444		70.1%	72 26.6%	9 3.3% 1 3.4%
Hair Weaving Halloween Supplies	1,789 110	2,198 3,929	29 11		12	41.4% 18.2%	16 55.2% 5 45.5%	1 3.4% 4 36.4%
Halls & Auditoriums	3,798	1,655	30	1,456	12	40.0%	16 53.3%	2 6.7%
Hammocks/Hammock Stands & Chairs	108	3,938	0		. 0	0.0%	0 0.0%	0 0.0%
Hand Painting & Decorating Handbags	2,554 65.800	1,952 294	799		14 514	63.6%	7 31.8% 261 32.7%	1 4.5% 24 3.0%
Handbags - Manufacturers Equipment & Supplies	263	3,481	4	2,718	2	50.0%	2 50.0%	0 0.0%
Handbags - Repairing Handball Courts	25 180	4,390	0	3,832	0	0.0%	0 0.0%	0 0.0% 0 0.0%
Handkerchiefs	100	3,682 4,734	0	3,832	0	0.0%	0 0.0%	0 0.0%
Handles - Wholesale & Manufacturers	191	3,652	2	3,084	2	100.0%	0 0.0%	0 0.0%
Handmade Art Handwriting Analysts	218 197	3,581 3,635	3	2,871	2	66.7% 100.0%	0 0.0% 0 0.0%	1 33.3% 0 0.0%
Handwriting Experts	147	3,787	2	3,084	1	50.0%	1 50.0%	0 0.0%
Handyman Services	188,938	109	609	270	309	50.7%	266 43.7%	34 5.6%
Hang Gliding & Instruction Hardscapes	124 3,271	3,882 1,767	17	3,355	1 9	100.0% 52.9%	0 0.0% 8 47.1%	0 0.0% 0 0.0%
Hardware - Builders	1,902	2,157	12	2,032	8	66.7%	4 33.3%	0 0.0%
Hardware - Marine Hardware - Retail	303 51,161	3,395 374	312	3,084	2	100.0%	0 0.0% 80 25.6%	0 0.0% 4 1.3%
Hardware - Retail Hardware - Wholesale & Manufacturers	51,161 4,301	3/4 1,573	312 14		228	73.1%	80 25.6% 3 21.4%	4 1.3% 0 0.0%
Hardware Consultants	529	3,027	2	3,084	1	50.0%	1 50.0%	0 0.0%
Hardwood Floor Contractors Hardwood Floor Maintenance	71,800 222	269 3,572	191	588	98	51.3% 75.0%	86 45.0% 1 25.0%	7 3.7% 0 0.0%
Hatcheries - Poultry	1,126	3,5/2 2,542	8	2,311	2	25.0%	3 37.5%	3 37.5% 0 0.0%
Hats - Clean & Renovate	533	3,022	4	2,718	3	75.0%	1 25.0%	
Hats - Retail Hats - Wholesale & Manufacturers	3,938 279	1,629 3,446	93	857 2,412	57 5	61.3% 71.4%	33 35.5% 2 28.6%	3 3.2% 0 0.0%
Hauling & Clean Up Services	1,078	2,574	0	3,832	0	0.0%	0 0.0%	0 0.0%
Hawaiian Goods Hav	652 2,111	2,902	13	2,595	4 12	80.0% 92.3%	1 20.0% 1 7.7%	0 0.0% 0 0.0%
Hay Rides	73	2,081 4,086	13	1,984 3,355	0	0.0%	1 100.0%	0 0.0%
Hazardous & Medical Waste Services	11.878	966	37	1.338	26	70.3%	11 29.7%	0 0.0%
Hazardous Material Control & Removal Health & Diet Food Products - Wholesale & Manufacturing	358 26,884	3,307 604	535	3,832	0 441	0.0% 82.4%	0 0.0% 69 12.9%	0 0.0% 25 4.7%
Health & Diet Products - Retail	265,531	70	3,298		2,543	77.1%	654 19.8%	101 3.1%
Health & Fitness Program Consultants	29,696	550				69.7%	68 29.1%	3 1.3% 52 2.9%
Health & Medical - General Health & Medical Products	249,387 68,829	78 279	1,798	106	1,371 1,358	76.3% 65.0%	375 20.9% 653 31.3%	52 2.9% 78 3.7%
Health & Wellness	9,061	1,111	45	1,219		84.4%	7 15.6%	0 0.0%
Health Care - Placement Health Care - Staffing	3,198 5,365	1,778 1,440	43	2,412	3 17	42.9% 39.5%	3 42.9% 26 60.5%	1 14.3% 0 0.0%
Health Care Management	11,230	1,000	92		62		30 32.6%	0 0.0%
Health Care Referral	1,423	2,367	11	2,092	4	36.4%	7 63.6%	0 0.0%
Health Clubs Health Maintenance Organizations	218,955 83,075	92 228	7,227 237		6,211 210	85.9% 88.6%	935 12.9% 22 9.3%	81 1.1% 5 2.1%
Health Recording Service	377	3,264	15	1,879	12	80.0%	3 20.0%	0 0.0%
Health Resorts	22,096	680	206			51.9%	97 47.1%	2 1.0%
Health Savings Administrators Hearing Aids & Assistive Devices	2,410 134,759	1,991 145	25 540	1,568	23 458	92.0% 84.8%	1 4.0% 73 13.5%	1 4.0% 9 1.7%
Hearing Aids Parts & Repairing	5	4.636	2	3.084		50.0%	1 50.0%	9 1.7% 0 0.0%
Heat Exchangers Heat Pumps	489 2.703	3,089 1,914	29	3,832	10	0.0% 67.9%	0 0.0% 9 32.1%	0 0.0% 0 0.0%
Heat Recovery Equipment & Systems	369	3,293	1	3,355	0	0.0%	1 100.0%	0 0.0%
Heat Sealing	63	4,135	0	3,832	0	0.0%	0 0.0%	0 0.0%
Heat Sealing Equipment & Supplies Heat Supply Companies	139 1.853	3,822 2,176	36	3,832 1,354	28	0.0% 77.8%	0 0.0% 8 22.2%	0 0.0% 0 0.0%
Heat Treating - Metal	741	2,823	0	3,832	0	0.0%	0 0.0%	0 0.0%
Heat Treating - Metal - Equipment & Supplies Heaters - Automotive	216 503	3,588 3,066	0	3,832	0	0.0% 66.7%	0 0.0% 1 33.3%	0 0.0% 0 0.0%
Heating & Air Conditioning	1,227,787	9	4,234		3,386	80.0%	753 17.8%	95 2.2%
Heating & Air Conditioning - Filters	90	4,019	3	2,871	3	100.0%	0 0.0%	0 0.0%
Heating & Cooling Demolition Heating Contractors	55 270,424	4,192 68	830	2,718	629	0.0% 75.8%	4 100.0% 177 21.3%	0 0.0% 24 2.9%
Heating Equipment	25,580	622	102	814		67.6%	28 27.5%	5 4.9%
Heating Equipment & Systems Cleaning & Repair	22,155	679 2,335	102	814	56	54.9% 66.7%	44 43.1% 2 33.3%	2 2.0% 0 0.0%
Heavy Duty Equipment Repair Heavy Equipment Rubber Tracks	1,469 159	2,335 3,749	2	3,084		100.0%	2 33.3% 0 0.0%	0 0.0%
Helicopters - Charter, Rent & Lease	1.017	2.612	4	2.718	2	50.0%	0 0.0%	2 50.0%
Herbs Hides	70,737 32	276 4,333	426	342	232	54.5% 0.0%	191 44.8% 0 0.0%	3 0.7% 0 0.0%
Hinges	80	4,333 4,057		3,832	0	0.0%	0 0.0%	0 0.0%
Historical Places	198	3,632	2	3,084	0	0.0%	2 100.0%	0 0.0%
Historical Structure Preservation Hobby & Model Construction Supplies - Retail	81 54,348	4,055 353	729	3,355	605	100.0% 83.0%	0 0.0% 106 14.5%	0 0.0% 18 2.5%
Hobby & Model Construction Supplies - Wholesale & Manufacturing	2,008	2,114		1,338	20	54.1%	17 45.9%	0 0.0%
Hockey Clubs	604	2,946	7	2,412	4	57.1%	3 42.9%	0 0.0%
Hog Farms Hoists	216	3,767	0	3,832	0	0.0%	0 0.0%	0 0.0%
Holding Companies	7,984	1,197	29	1,473	24	82.8%	4 13.8%	1 3.4%
Holistic Practitioners Home Accessories	11,434 7,354	987 1,240	25 67	1,568	22 35	88.0% 52.2%	3 12.0% 28 41.8%	0 0.0% 4 6.0%
Home Automation	6,035	1,361	12		11	91.7%	1 8.3%	0 0.0%
Home Builders	985,114	13	2,976	60		74.6%	685 23.0%	72 2.4%
Home Centers Home Décor, Accessories & Gifts - Online Retailer	14.073 3,246	883 1,772	265 197	453 572	216 196	81.5% 99.5%	46 17.4% 1 0.5%	3 1.1% 0 0.0%
Home Demonstrations	1,211	2,496	18	1,756	13	72.2%	5 27.8%	0 0.0%
Home Design & Planning Home Economics Consultants	23,795 794	644 2,777	47	1,194 2,595	27	57.4% 60.0%	18 38.3% 2 40.0%	2 4.3% 0 0.0%
Home Electronics	794 21,775	2,777	530		439		2 40.0% 72 13.6%	19 3.6%
Home Electronics - Designers	165	3,734	6	2,498	3	50.0%	3 50.0%	0 0.0%
Home Health Services Home Health Services - Skilled	202,652 2,624	98 1,935	236			70.8% 100.0%	61 25.8% 0 0.0%	8 3.4% 0 0.0%
Home Improvements	942,068	14	3,692	46	2,515	68.1%	1,056 28.6%	121 3.3%
Home Improvements - Additions	11,925	965	49	1,171		44.9%	26 53.1%	1 2.0%
Home Inspection Service	202,968	97	490	307	340	69.4%	134 27.3%	16 3.3%

Industry Description Home Sitting Services	Inquiries 2,402	Rank by Inquiries 1,996	Complaints	Complaint Rank 2,595	Cmpls Settled 4	% 80.0%	Cmpls Not Settled %	Cmpls Unable to Pursue	0.0%
Home Staging	6,510	1,319	6	2,498	5	83.3%	1 16.7	% 0	0.0%
Home Theater Home Warranty Plans	40,042 81.912	454 231	122 1,454	737	83 1.256	68.0% 86.4%	35 28.7 186 12.8		3.3% 0.8%
Homeopaths	2,743	1,897	9	2,222	8	88.9%	1 11.:	% 0	0.0%
Honey Honing Machines & Equipment	1,100 58	2,567 4.171	5	2,595	3	60.0%	2 40.0		0.0%
Horse Breeders	3,185	1,782	14	1,934	10	71.4%	4 28.6	% 0	0.0%
Horse Dealers	4,041	1,606	14 27		10	71.4% 44.4%	4 28.6		0.0% 7.4%
Horse Equipment & Supplies Horse race Handicapping	1,806 3	2,191 4,688	1	1,517 3,355	0	0.0%	13 48.1 1 100.0		0.0%
Horse Riding/Horse Trail Rides	2,294	2,026	19	1,723	13	68.4%	6 31.6	% 0	0.0%
Horse Shoeing Horse Training	341 5,226	3,329 1,453	6 18	2,498 1,756	13	33.3% 72.2%	4 66.7 5 27.8	% 0	0.0%
Horse Transporting	1.216	2,492	13	1.984	2	15.4%	10 76.9	% 1	7.7%
Horseshoe Equipment & Supplies Horticultural Consultants	289 778	3,429 2,791	5	2,595 3,832	3	60.0%	2 40.0 0 0.0	% 0 % 0	0.0%
Hose & Tubing - Flexible Metal	276	3,453	0	3,832	0	0.0%	0 0.0	% 0	0.0%
Hose & Tubing - Rubber & Plastic Hose Couplings & Fittings	484 370	3,095 3,292	1	3,355	0	0.0%	1 100.0 0 0.0		0.0%
Hosiery - Retail	1,663	2,253	32		15	46.9%	17 53.3		0.0%
Hosiery - Wholesale & Manufacturers	389	3,242	3 15	2,871	3	100.0%	0 0.0	% 0	0.0%
Hospices Hospital & Medical Equipment & Supplies	15,033 126,786	853 160		1,879	751	86.7% 77.0%	2 13.3 214 21.9		0.0%
Hospital Consultants	8,202	1,174	104	798	58	55.8%	46 44.2	% 0	0.0%
Hospitality Hospitalization, Medical & Surgical Plans	186 27,372	3,666 597	755	2,311 240		87.5% 93.0%	1 12.5 52 6.9		0.0%
Hospitals	69,252	278	1,496	136	1,258	84.1%	232 15.5	% 6	0.4%
Hostels Hotel Product Sales	289 1,536	3,429 2,299	13 40	1,984 1,288	6 18	46.2% 45.0%	7 53.8 22 55.0		0.0%
Hotels	116,497	169 564	5,627	29		68.2%	1,757 31.2	% 33	0.6%
Hotels - Reservations House & Building Movers	28,864 13,241	564 909	295 81	420	173 66	58.6% 81.5%	77 26.1 14 17.3	% 45	15.3%
House & Building Movers House Cleaning	13.241 222,362	909	81 601		66 412	81.5% 68.6%	14 17.3 171 28.5		1.2% 3.0% 0.0%
House Cleaning Equipment & Supplies	2,732	1,905	24	1,592		95.8%	1 4.2	% 0	
House Furnishings & Services Household Management	8,044 1	1,189 4,734	82 0	921 3,832	43	52.4% 0.0%	37 45.1 0 0.0		2.4%
Housewares - Retail	21,929	687	306	413	194	63.4%	111 36.3	% 1	0.3%
Housewares - Wholesale & Manufacturers Housing Authorities	1,493 2,550	2,325 1,954	10 25	2,157 1,568	20	50.0% 80.0%	5 50.0 5 20.0		0.0%
Housing Consultants & Referral Service	615	2,939	15	1,879	7	46.7%	8 53.3	% 0	0.0%
Human Factors - Research & Development Human Resources	2.032 19,023	2.104 752	5 25	2,595 1,568	4 14	80.0% 56.0%	1 20.0 11 44.0		0.0%
Human Services Organizations	4,635	1,518	15	1,879	7	46.7%	6 40.0		13.3%
Humane Societies	891	2,691	10	2,157	9	90.0%	1 10.0		0.0%
Humidifying Apparatus Hunting & Fishing Services	320 13,239	3,367 910	104	3,084	68	100.0% 65.4%	0 0.0 33 31.7		2.9%
Hydraulic Equipment & Supplies	5,498	1,416	18	1,756	10	55.6%	8 44.4	% 0	0.0%
Hydraulic Equipment Repair Hydrologists	3,198 48	1,778 4,237	6	2,498 3.832	3	50.0%	3 50.0 0 0.0		0.0%
Hydronic Heating	513	3,049	0	3,832	0	0.0%	0 0.0	% 0	0.0%
Hydroponics - Equipment & Supplies Hydroseeding	5,533 1,592	1,412 2,274	15	1,879 2,595	10	66.7% 40.0%	4 26.7 3 60.0		6.7%
Hygrometers	11	4,527	0	3,832	0	0.0%	0 0.0	% 0	0.0%
Hypnotherapists - Hypnotists Ice	20,119	727	45	1,219 2,412	39	86.7% 42.9%	5 11.3		2.2%
Ice Cream & Frozen Desserts - Dealers	3,528 6,773	1,716 1,290	48		27	56.3%	4 57.1 21 43.8		0.0%
Ice Cream & Frozen Desserts - Mfg & Dist	1,194	2,508	10	2,157	4	40.0%	5 50.0		10.0%
Ice Cream Cone Manufacturers & Distributors Ice Cream Freezers	144 70	3,798 4,099	0	3,832	0	0.0%	0 0.0		0.0%
Ice Cream Manufacturers Equipment	592	2,960	5	2,595	3	60.0%	2 40.0	% 0	0.0%
Ice Cream Manufacturers Supplies Ice Cream Mixes	76 200	4,074 3,625	2	3,832 3,084	0	0.0%	0 0.0 2 100.0		0.0%
Ice Crushers	19	4,447	0	3,832	0	0.0%	0 0.0	% 0	0.0%
Ice Machine Repair Ice Making Equipment & Machines	157 1,138	3,753 2,536	2	3,084 2,412	0	0.0% 85.7%	1 50.0 1 14.3		50.0%
Ice Melting Equipment & Supplies	108	3,938	3	2,871	1	33.3%	2 66.7	% 0	0.0%
Ice Sculptures Identification Bureaus	6 826	4,616 2,755	0	3,832 3,355	0	0.0%	0 0.0 1 100.0		0.0%
Identification Card Service	3,439	1,732	14	1,934	9	64.3%	4 28.6		7.1%
Identification Equipment & Supplies Identity Theft Protection & Prevention Services	3,576 36,808	1,701 476	3 142	2,871 687	1 128	33.3%	2 66.7 8 5.6		0.0% 4.2%
Ignition Interlock Devices	36,808	4,711	142	3,832	0	90.1%	0 0.0		0.0%
Image & Graphics Printing	9,485	1,083	104	798	46	44.2%	53 51.0		4.8%
Immigration & Naturalization Consultants Import Representatives	24,107 547	641 3.010	217 5	527 2,595	100	46.1% 60.0%	75 34.6 2 40.0		19.4%
Importers	22,542	671	183	607		71.6%	49 26.8		1.6%
Impregnating Imprinting	984 1,208	2.628 2,499	5 15	2,595 1,879	4	80.0% 33.3%	1 20.0 9 60.0		6.7%
Incense	329	3,352	7	2,412	5	71.4%	2 28.6	% 0	0.0%
Incentive Programs Incorporating Companies	14,431 52,419	875 366	512 199	302 567	486 179	94.9% 89.9%	26 5.1 18 9.0	% 0 % 7	0.0%
Indexing Service - Book, Periodical	18	4,456	3	2,871	2	66.7%	1 33.3	% 0	0.0%
Indian Goods Indoor Sky Diving	1,109 69	2,557	7	2,412	2	28.6%	4 57.3		14.3% 0.0%
Induor Sky Diving Induction Heating Equipment	51	4,104 4,220	0	3,084 3,832	0	100.0% 0.0%	0 0.0	%0	0.0%
Industrial Consultants Industrial Developments	4,295	1,574	4	2,718	1	25.0%	3 75.0	% 0	0.0%
Industrial Developments Industrial Equipment & Supplies	799 34,310	2,774 489	107	2,498 785	60	50.0% 56.1%	3 50.0 45 42.1	% 0 2	0.0%
Industrial Hygiene Consultants	1,243	2,478	1	3,355	1	100.0%	0 0.0	% 0	0.0%
Industrial Manufacturers Industrial Painting	15,256 7	845 4,593	59 0	1,080 3,832	47	79.7% 0.0%	12 20.3 0 0.0	% 0	0.0%
Industrial Products Wholesalers & Distributors	16,933	799	52	1,143	37	71.2%	13 25.0	% 2	3.8%
Infomercials Information Bureaus	6,797 156,052	1.288 125	105 1,609	796 125	99 1,251	94.3% 77.8%	5 4.8 336 20.9	% 1 % 23	1.0%
Information Processing & Retrieval Equipment & Systems	5,348	1,444	37	1,338	11	29.7%	26 70.3	% 0	0.0%
Information Technology Services Infrared Equipment	34,057 323	495 3,359	222	521 3,832	188	84.7% 0.0%	31 14.0 0 0.0	% 3	1.4%
Infrared Inspection	946	2,648	0	3,832	0	0.0%	0 0.0	% 0	0.0%
In-Home Autism Therapy In-Home Care	89	4,026 574	0 25	3,832	0 22	0.0% 88.0%	0 0.0 3 12.0	% 0	0.0%
In-Home Care Ink Cartridge - Refill & Sales	28,489 8,488	574 1,159	25 74		22 45	88.0% 60.8%	3 12.0 26 35.1		4.1%
Inks - Manufacturers Materials	919	2,670	10	2,157	9	90.0%	1 10.0	% 0	0.0%
Inks - Print & Lithograph Inks - Writing & Marking	508 587	3,060 2,965	22	1,644 3,355		4.5% 100.0%	21 95.5 0 0.0		0.0%

Industry Description Insect Control Devices	Inquiries 757	Rank by Inquiries 2,809	Complaints	Complaint Rank 2,222	Cmpls Settled 4	% 44.4%	Cmpls Not Settled % 5 55.6	Cmpls Unable to Pursue
Insecticides	597	2,955	3	2,871	3	100.0%	0 0.0	% 0 0.
Inserts - Screw Thread Inspection Devices - Industrial	13 492	4,506 3,080	0	3,832 3,084	0	0.0%	0 0.0	% 0 0. % 0 0.
Instrument Cases	59	4,163	2	3,084	1	50.0%	1 50.0	% 0 0.
Insulation Contractors Equipment & Supplies Insulation Materials	4,796 8.857	1,494	3 17	2,871	2 14	66.7% 82.4%	1 33.3	
Insulation Materials - Electric	149	1,130 3,782	0	1,800 3,832	0	0.0%	2 11.8 0 0.0	% 0 0.
Insurance - Accident & Health	11,270	996	60	1,071	50	83.3%	7 11.7	% 3 5.
Insurance - Auto Insurance - Aviation	101,012 235	185 3,539	971	3,832	847	87.2% 0.0%	116 11.9 0 0.0	% 8 0. % 0 0.
Insurance - Bonding	2,824	1,878	6	2,498	5	83.3%	1 16.7	% 0 0.
Insurance - Crop Insurance - Dental	977 3,117	2,631 1,800	1 27	3,355 1,517	1 24	100.0%	0 0.0 3 11.1	% 0 0. % 0 0.
Insurance - Dental Insurance - Disability	1,395	2,389	2/	3,832	0	88.9% 0.0%	0 0.0	
Insurance - Employee Benefits	12,955	923	26	1,544	15	57.7%	11 42.3	% 0 0.
Insurance - Fire & Flood Specialists Insurance - Funeral	5,235 4,389	1,451 1,555	17	1,800	13	76.5% 75.0%	3 17.6 1 25.0	
Insurance - Health	100,826	186	867	214	780	90.0%	79 9.1	% 8 0.
Insurance - Homeowners Insurance - Liability	48,042 1,923	393 2,148	510 4		434		45 8.8 0 0.0	
Insurance - Liability Insurance - Life	100,224	191	223	519	196	87.9%	22 9.9	% 5 2.
Insurance - Long Term Care	7,282	1,244	4	2,718	3	75.0%	1 25.0	
Insurance - Marine Insurance - Medical Liability	311 709	3.382 2,850	2	3.084 2,498	2	100.0% 33.3%	0 0.0 4 66.7	
Insurance - Medicare Services	5,067	1,467	13	1,984		76.9%	3 23.1	% 0 0.
Insurance - Property Insurance - Rental	16,987	794 2,998	102	814 2,871	97	95.1% 66.7%	5 4.9 1 33.3	
Insurance - Senior Products	11,240	999	6	2,498	6	100.0%	0 0.0	
Insurance - Travel	15,392	837	186	600	180	96.8%	6 3.2	% 0 0.
Insurance - Viatical Insurance - Workers Compensation	15,225 4,622	847 1,521	44 10		32	72.7% 90.0%	12 27.3 1 10.0	
Insurance Agency	68 217	284	326	398	251	77.0%	73 22.4	% 2 0.
Insurance Agents Insurance Claim Processing Services	2,386 35,081	2,000 484	24 220	1,592	20 179	83.3% 81.4%	4 16.7 35 15.9	
Insurance Companies	1,081,170	11	8,689	12	8,047		35 15.9 610 7.0	% 32 O.
Insurance Consultants	37,012	473	128	720		43.0%	68 53.1	% 5 3.
Insurance Inspection & Audits Insurance Rating Bureaus	2,028 795	2,106 2,776	0	3,832 3,355	0	0.0%	0 0.0 0 0.0	% 0 0. % 0 0.
Insurance Services	337,735	55	1,994	90	1,814	91.0%	153 7.7	% 27 1.
Insurance Services ? Commercial Insured Property Replacement Service	1,237 3.142	2,483 1.792	69	3,832 991	. 0	0.0% 97.1%	0 0.0	% 0 0. % 2 2.
Interactive Media	3.142 839	2,742	69 2	3,084	1	50.0%	0 0.0	
Intercoms Systems & Services	956	2,643	2	3,084		100.0%	0 0.0	% 0 0.
Interior Decorators & Designers Interior Decorators & Designers - Workroom	89,196 1,249	212 2,475	260	461 2,222	146		96 36.9 4 44.4	
Interior Decorators & Designers Supplies	3,284	1,763	67	1,005	18	26.9%	49 73.1	% 0 0.
Interior Designers - Architectural Interior Designers - Registered/Licensed	472	3,121	5	2,595	3	60.0%	2 40.0	
International Trade Consultants	1,050 2,947	2,592 1,846	13 14	1,984 1,934	7	61.5% 50.0%	5 38.5 7 50.0	% 0 0.
Internet - Web Hosting	148,258	129	1,226	163	876	71.5%	297 24.2	% 53 4.
Internet Access Provider Internet Auction Service	36,494 80,229	478 237	1,790 782	107 237	1,741 598	97.3% 76.5%	46 2.6 154 19.7	% 3 0. % 30 3.
Internet Cafes	621	2,929	14	1,934	. 7	50.0%	6 42.9	% 1 7.
Internet Gaming Internet Marketing Services	118,073 507,917	168	1,552 3,890	130		92.3% 79.4%	110 7.1 691 17.8	
Internet Selling Services	71,960	268		80			333 14.7	
Internet Services	873,692	18	8,671	14		85.2%	1,085 12.5	% 194 2.
Internet Shopping Internet-Based Telephone Service	767,670 4.833	1,490	12,877	10 857	9,257	71.9% 46.2%	3,352 26.0 28 30.1	
Inventors	3,571	1,702	28	1,494	2	7.1%	15 53.6	% 11 39.
Inventory Service Investigators	5,810 100,370	1,387 190	453	3,084 327	296	50.0% 65.3%	1 50.0 150 33.1	
Investment Advisory Service	177,844	115	244	480	154	63.1%	72 29.5	% 18 7.
Investment Castings Investment Management	49 10,614	4,230 1,031	1 58	3,355 1,089	1 37	100.0% 63.8%	0 0.0 18 31.0	
Investment Securities	78,986	244					59 28.5	% 5 2.·
Investment Seminars	18,426	761	108	781			7 6.5	
Invitations & Announcements iPod Sales & Service	5,912 1,451	1,375 2,352	80	931 3,084		22.5% 100.0%	62 77.5 0 0.0	
Iron	1,211	2,496	14	1,934	5	35.7%	8 57.1	% 1 7.
Iron Work Irrigation Consultants	21,461 6,247	698 1,339	99	826 1,619	45 16	45.5% 69.6%	49 49.5 7 30.4	
Irrigation Systems & Equipment	57,155	343	204		142	69.6%	51 25.0	
Italian Food Products	853 26	2,731 4,375	4	2,718	2	50.0% 50.0%	2 50.0 1 50.0	% 0 0.
Ivory Goods Jacks	26 480	4.3/5 3,102	2	3,084 3,084		50.0%	1 50.0 1 50.0	% 0 0.
Jade & Jade Goods	1	4,734	0	3.832	0	0.0%	0 0.0	% 0 0.
Jai-Alai Exhibitions Jail Equipment	2 95	4,711 3,992	0	3,832 3,832	0	0.0%	0 0.0 0 0.0	
Jalousies	26	4,375	0	3,832	0	0.0%	0 0.0	% 0 0.
Janitor Service Janitors Equipment & Supplies	142,705 10,858	132	261 67	457	167 62	64.0%	86 33.0 3 4.5	% 8 3.
Japanese Food Products	10,858 456	1,019 3,143	4	1,005 2,718	62	92.5% 50.0%	3 4.5 2 50.0	% 0 0.
Jeans	3,725	1,670	12		6	50.0%	6 50.0	% 0 0.
Jetski/Personal Watercraft Jewelers - Retail	762 636,703	2,803 29	17 3,443	1,800	2,663	47.1% 77.3%	9 52.9 746 21.7	% 0 0. % 34 1.
Jewelers - Supplies	5,400	1,436	15		8	53.3%	7 46.7	% 0 0.
Jewelers - Wholesale Jewelry Advisory Service	22,072 704	681 2,854	42	1,261 2,498	28	66.7% 50.0%	14 33.3 1 16.7	
Jewelry Buyers	42,857	434	198	569	81	40.9%	115 58.1	% 2 1.
Jewelry Castings Jewelry Designers	758	2,807	3	2,871	0	0.0%	3 100.0	% 0 0.
Jewelry Engravers	24,742 584	632 2,968	117 5	753 2,595	54	46.2% 40.0%	62 53.0 3 60.0	
Jewelry Findings	1,935	2,144	16	1,848		43.8%	7 43.8	% 2 12.
Jewelry Manufacturers Jewelry Polishing & Plating	37,216 390	471 3,240	77	950 3,084	57	74.0% 50.0%	12 15.6 1 50.0	
Jewelry Poisining & Flating Jewelry Repair	11,786	3,240 970	118		74	62.7%	42 35.6	% 2 1.
Jewels - Imitation	682	2,876	4			25.0%	1 25.0	% 2 50.
Job Listing & Advisory Services Job Listing & Advisory Services - Advanced Fee	63,900 2,004	308 2,115	261 6	457 2,498	177	67.8%	57 21.8 2 33.3	% 27 10. % 4 66.
Job Lot Merchandise	4	4,664	0	3,832	0	0.0%	0 0.0	% 0 0.
Judgment Recovery Juice Extractors	5,252 293	1,447 3,417	22	1,644 3,355	11	50.0% 100.0%	11 50.0 0 0.0	% 0 0.
Juices	293 838	2,743	15			46.7%	8 53.3	

Industry Description Juke Boxes	Inquiries 294	Rank by Inquiries 3,414	Complaints	Complaint Rank 2,498	Cmpls Settled % 6 100.0	Cmpls Not Settled	% Cmpls Unable to Pursue	% 0.0%
Jumping Balloon Rental	24	4,400	4	2,718	3 75.0	%	0 0.0% 1	1 25.0%
Junk Dealers Junk Removal	1,709 3,964	2,233 1,622	16 27	1,848 1,517	7 43.8 17 63.0	% 1	7 43.8% 2 0 37.0%	2 12.5% 0 0.0%
Karaoke Machines & Tapes	3,964 4,721	1,503	9	2,222	7 77.8		1 11.1%	1 11.1%
Karts - Motorized	528 573	3,030	15	1,879	6 40.0	%	9 60.0%	0.0%
Kennels Equipment & Supplies Kerosene	110	2,978 3,929	10	2,157	8 80.0 1 100.0		2 20.0% 0 0 0.0% 0	0.0%
Key Control Systems	1,573 312	2,282	13	1,984	8 61.5	%	5 38.5%	0.0%
Key Holders Kickboxing	312 11	3,381 4,527	0	3,832	0 0.0 1 100.0		0 0.0% 0 0 0.0% 0	0.0%
Kilns	304	3,393	2	3,084	1 50.0		1 50.0%	0.0%
Kitchen & Bath - Design & Remodeling	195,861	101	439		293 66.7	% 12		4.6%
Kitchen & Bath Design Kitchen Accessories	9,683 28,567	1,075 571	27 309		15 55.6 211 68.3	% 1. % 9	2 44.4% 0 5 30.7% 3	0.0%
Kitchen Cabinet Refacing	5,136	1,461	22	1,644	17 77.3	%	5 22.7%	0.0%
Kitchen Cabinets - Refinishing, Refacing & Resurfacing Kitchen Cabinets & Equipment - Household	445 62,093	3,161	153	2,595	5 100.0 107 69.9	% 4	0 0.0% 0	0.0%
Kitchen Remodeling	26,665	314 608	97		52 53.6		5 36.1%	10.3%
Kite Boarding	70	4,099		2,871	2 66.7	%	1 33.3%	0.0%
Kites Knife Sharpening Devices	201 891	3,621 2,691	23	3 2,871 3 1,619	3 100.0 7 30.4		0 0.0% 6 69.6%	0.0%
Knit Goods - Retail	858	2,724	3	2,871	3 100.0	%	0 0.0%	0.0%
Knit Goods - Wholesale & Manufacturers Knitted Fabrics		4.104	3	3 2.871 1 3,355	0 0.0		3 100.0%	0.0%
Knitting Instruction	666	4,026 2,891	5	2,595	0 0.0 3 60.0	76 Vo	1 100.0% 0 2 40.0% 0	0.0%
Knitting Machines	47	4,243	2	3,084	2 100.0		0 0.0%	0.0%
Knives - Custom Knives - Machine		4,616 2,264	19	3,355	0 0.0 5 26.3	/6	1 100.0% 0 4 73.7% 0	0.0%
Knobs	1,624	2,263	3	2,871	3 100.0		0 0.0%	0.0%
Kosher Food Products	89	4,026	4	2,718	4 100.0	%	0.0%	0.0%
Labeling Labeling Equipment	2,960 593	1,845 2,958	18	1,756	1 5.6 1 25.0		3 16.7% 14 3 75.0% 0	77.8% 0 0.0%
Labels - Fabric	1,142	2,534	1	3,355	1 100.0	%	0.0%	0.0%
Labels - Paper Labels - Plastic, Metal, Foil	3,156 827	1,790 2,752	17	7 1,800 2 3,084	5 29.4 1 50.0		2 70.6% 0 0 0.0% 1	0.0%
Labor Contractors	261	3,483	4	2,718	3 75.0		1 25.0%	0.0%
Labor Organizations	2,748	1,894		2,311	6 75.0		2 25.0%	0.0%
Labor Posters Labor Relations Consultants	1,839 373	2,182 3,278	24		22 91.7 0 0.0	% %	2 8.3% 0 0 0.0% 0	0.0%
Laboratories - Medical	32,359	510	321	402	286 89.1		3 10.3%	2 0.6%
Laboratories - Research & Development	10.847	1.020	25	1,568	15 60.0	% 1	0 40.0%	0.0%
Laboratories - Testing Laboratories - Veterinary	28,085 721	581 2,840	82	921 3 2,311	44 53.7 7 87.5		5 42.7% 3 1 12.5% 0	3.7%
Laboratory Equipment & Supplies	4,694	1,505	18		10 55.6	%	8 44.4%	0.0%
Laces		4,616	3	2,871	0 0.0		3 100.0%	0.0%
Lacquers - Manufacturers Ladders	32 562	4,333 2,992	1	3,355	0 0.0	%	1 100.0% 0	0.0%
Ladders - Renting	1	4,734	0	3,832	0 0.0		0 0.0%	0.0%
Lake & Pond Management Laminated Structural Products	728 62	2,835 4,142	1	3,355	0 0.0	% %	1 100.0% 0 0.0%	0.0%
Laminating Equipment & Supplies	837		2	3,084	2 100.0		0 0.0%	0.0%
Laminations - Motor & Transformer	25	4,390	0	3,832	0 0.0	%	0 0.0%	0.0%
Laminations - Plastic, Paper Lamp Shade Covers	1,971 4	2,132 4,664	3	3 2,871 3,355	2 66.7 1 100.0		1 33.3% 0 0 0.0% 0	0.0%
Lamp Shade Frames & Supplies	865	2,720	2	3,084	1 50.0	%	1 50.0%	0.0%
Lamp Shades - Cleaning & Repairing Lamp Shades - Wholesale & Manufacturers	<u>5</u>	4,636 3,854	0	3,832	0 0.0		0 0.0% 0 0 0.0% 0	0.0%
Lamps - Health	392	3,834	0	3,832	0 0.0		0 0.0%	0.0%
Lamps - Repair	49	4.230	0	3.832	0 0.0		0 0.0%	0.0%
Lamps - Supplies & Parts Lamps - Wholesale & Manufacturers	751 272	2,815 3,465	3	2,222	4 44.4 3 100.0		5 55.6% 0 0 0.0%	0.0%
Lamps & Lamp Shades - Retail	5,412	1,435	20	1,694	13 65.0		7 35.0%	0.0%
Land Clearing & Leveling Land Companies	10,290 17,030	1,047 792	12		8 66.7 21 58.3	%	4 33.3%	0.0%
Land Companies Landfills - Construction Materials	17,030	4,126	1	3,355	0 0.0		6 16.7% 9 1 100.0%	0.0%
Landfills - Sanitary	872	2,710		2,311	8 100.0	%	0 0.0%	0.0%
Landscape Architects Landscape Contractors	57,558 901,506	339 16	2,864		77 53.5 1,524 53.2			9 6.3% 4 3.3%
Landscape Contractors - Commercial	1,314	2,439	6	2,498	5 83.3	%	1 16.7%	0.0%
Landscape Designers	62,456	312	196		112 57.1 30 66.7			3 1.5% 1 2.2%
Landscape Lighting Landscape Maintenance	8,205 43,272	1,173 430	45 236		30 66.7 112 47.5	% 1: % 11:		0 4.2%
Landscaping Equipment & Supplies	19,892	732	73	971	41 56.2	% 2	9 39.7%	3 4.1%
Language Schools Language Training Aids	13,464 28,577	900 570	44 35		32 72.7 31 88.6	% 1	1 25.0% 1 4 11.4% 0	1 2.3%
Lapidaries	28.5// 87		35	3,832	0 0.0	%	0 0.0%	0.0%
Lapidary Equipment & Supplies	22	4,414		3.832	0 0.0	%	0 0.0%	0.0%
Laser Cosmetic Services Laser Therapy	7,827 2,365	1,206 2,008	142	2 687 7 2,412	37 26.1 5 71.4		2 36.6% 53 2 28.6% 0	3 37.3%
Laser Vision Correction	12,848	930	35	1,376	30 85.7	%	5 14.3%	0.0%
Lasers Latex Products	7,100 96	1,259	50		23 46.0		2 24.0% 15	
Latex Products Lath	96 1	3,988 4,734	0	3,832 3,832	0 0.0		0 0.0% 0 0.0%	0.0%
Lathes	58	4,171	Ö	3,832	0 0.0	%	0 0.0%	0.0%
Lathing Contractors Laundries	1,070	2,581 1,357	146	3,832	0 0.0 79 54.1	% C	0 0.0% 0	0.0%
Laundries - Self Service	7,338	1,242	111	766	79 54.1 46 41.4	% 6		5 4.5%
Laundry Consultants	1,683	2,246	49	1,171	32 65.3	% 1	5 30.6% 2	2 4.1%
Laundry Equipment Laundry Supplies	2,236 240	2,045 3,525	60	1,071 3 2,311	32 53.3 5 62.5		2 36.7% 6 3 37.5% 0	0.0%
Law & Financial Printers	54	4,199	0	3,832	0 0.0	%	0 0.0%	0.0%
Law Books	151		453		0 0.0		4 100.0%	0.0%
Lawn & Garden Equipment & Supplies Lawn & Garden Equipment & Supplies - Rental	49.010 1,569	388 2,283	457 25		330 72.2 11 44.0	% 11 % 1-		2 2.6%
Lawn & Garden Pond Dealers & Supplies	5,956	1,369	39	1,306	18 46.2	% 1	3 33.3% 8	3 20.5%
Lawn & Garden Sprinkler Systems Lawn & Tree Care	67,226 4,174	287 1,594	224	1 516	132 58.9 109 61.9			4 1.8% 3 4.5%
Lawn & Tree Care Lawn Installation Service	4,174 1,888	1,594 2,165	176		109 61.9 15 51.7			3 4.5% 3 10.3%
Lawn Maintenance	393,230	44	3,201	. 55	2,582 80.7	% 58-	4 18.2% 35	1.1%
Lawn Mowers Lawn Mowers - Sharpen & Repair	20,298 14,877	722 857	161 124		116 72.0 81 65.3			1 0.6% 3 2.4%
Layouts - Office, Factory	608	2,942	14	1,934	9 64.3	%	5 35.7%	0.0%
Lead	1,050	2,592	11	2,092	1 9.1	%	9 81.8% 1	1 9.1%
Lead Abatement	961	2,640		2,871	2 66.7	7o	1 33.3%	0.0%

Industry Description Lead Burning	Inquiries 17	Rank by Inquiries 4,469	Complaints	Complaint Rank 3,832	Cmpls Settled % 0 0.0	Cmpls Not Settled	% Cmpls Unable to Pursue	% 0.0%
Lead Products	2,799	1,885	69	991	42 60.9	% 2	7 39.1%	0.0%
Lead Removal Lead Testing	109 262	3,935 3,482	0	3,832 3,832	0 0.0		0 0.0%	0.0%
Leadership Development	202	4,688	0	3,832	0 0.0		0 0.0%	0.0%
Leak Detecting Instruments	2,703	1,914 2,557	8	2,311	5 62.5	%	37.5%	0.0%
Leak Detection Leasing Service	1,109 28,932	2,557 562	363	2,871 376	3 100.0 277 76.1		0 0.0% 0 4 23.1% 2	0.0%
Leather	4,383	1,556	60		21 35.0		3 63.3% 1	1 1.7%
Leather Cleaning	639	2,914	1	3,355	1 100.0		0.0%	0.0%
Leather Clothing - Retail Leather Clothing - Wholesale & Manufacturers	9,918 156	1,066 3,758	62	1,046 3,832	38 61.3 0 0.0		4 38.7% 0 0 0.0%	0.0%
Leather Finishers	54	4,199	1	3,355	0 0.0	%	100.0%	0.0%
Leather Finishes		4,572	0	3,832	0 0.0		0.0%	0.0%
Leather Goods - Dealers Leather Goods - Repair	4.861 2,214	1,483 2,052	91 13		58 63. 7 53.8		33.0% 46.2%	3.3%
Leather Goods - Wholesale & Manufacturers	1,486	2,327	4	2,718	1 25.0	%	3 75.0%	0.0%
Leather Goods Manufacturers Supplies	1,128	2,540	10		7 70.0		2 20.0% 1	1 10.0%
Leather Restoration Lecture & Seminar Bureaus	409 12,053	3,206 962	67		3 37.5 51 76.		5 62.5% 0 2 17.9% 4	0.0%
Legal Clinics	21,198	705	138		93 67.4			7.2%
Legal Document Assistance	13,871	889	137		95 69.3	% 40		2 1.5%
Legal Forms Legal Information Services	124,654 10.753	162	460 22		330 71.3 15 68.3		2 26.5% 8 5 27.3% 1	1.7% 1 4.5%
Legal Printing	92	1.027 4,005	0	3,832	0 0.0		0 0.0%	0.0%
Legal Services Plans	53,039	364	189		145 76.	% 39	20.6%	2.6%
Letter Shop Service	2,246 172	2,040 3,709	12	2,032 2,718	10 83.3 3 75.0		2 16.7% 0 1 25.0% 0	0.0%
Letter Snop Service Lettering Machines	927	2,663	- 4	2,718	6 100.0	%	0 0.0%	0.0%
Letters - Sign	662	2,894	5	2,595	1 20.0	%	1 80.0% C	0.0%
Levels Libraries - Circulating & Rental	39 19	4,286 4.447	0	3,832 3,832	0 0.0		0.0%	0.0%
Libraries - Circulating & Rental Libraries - Institutional		4,447	0	3,832	0 0.0		0 0.0%	0.0%
Libraries - Public	477	3,111	10	2,157	9 90.0	%	10.0%	0.0%
Library Equipment & Supplies	66	4,117	3	2,871	2 66.3	%	33.3%	0.0%
Library Research Service Lice Removal/Protection Services	91 1,009	4,009 2,619	2	2,718 3,084	1 25.0 2 100.0		3 75.0% 0 0 0.0%	0.0%
License Services	11,115	1,004	40		28 70.0		27.5%	1 2.5%
Lie Detection Service	2,233	2,046	3	2,871	3 100.0	% (0.0%	0.0%
Life Raft Inflation Equipment Lifts	7,193	4,536 1,249	0	3,832 1,376	0 0.0 10 28.0		0 0.0% 0 7 48.6% 8	0.0%
Lifts/Elevators - In Home	7,193	3,252	2	3.084	2 100.0		0 0.0%	0.0%
Lighting Consultants	4,021	1,610	19	1,723	9 47.4	%	47.4%	1 5.3%
Lighting Equipment - Emergency	2,598	1,943	8	2,311	3 37.5	%	62.5%	0.0%
Lighting Fixtures - Repair & Maintenance Lighting Fixtures - Retail	1,588 64,122	2,279 305	652	2,412 258	4 57. 409 62.		3 42.9% 0 2 35.6% 11	0.0%
Lighting Fixtures - Supplies & Parts	2,813	1,881	25	1,568	12 48.0		2 48.0%	1 4.0%
Lighting Fixtures - Wholesale & Manufacturers	4,291	1,576	17		8 47.:	%	9 52.9%	0.0%
Lighting Plants Lighting Systems & Equipment	80 7,393	4,057 1,237	1 41	3,355 1,274	0 0.0 24 58.1		1 100.0% 0 5 39.0% 1	0.0%
Lightning Protection Equipment	1,835	2,184	41	3,832	0 0.0	%	0 0.0%	0.0%
Lights Bulbs & Tubes	9,697	1,073	49		40 81.6		3 16.3% 1	1 2.0%
Lime Limestone	118 746	3,902 2,817	0	3,832 3,084	0 0.0 2 100.0	% (0 0.0%	0.0%
Limousine Service	149,977	126	1,258	161	628 49.9		0 46.1% 50	0.0%
Linen Supply Service	4,887	1,481	15	1,879	9 60.0		40.0%	0.0%
Linens - Retail Linens - Wholesale & Manufacturers	11,250	998	126 17		71 56.1 16 94.1		9 38.9% 6 1 5.9% 0	5 4.8% 0 0.0%
Lingerie	1,341 33,313	2,417 501	217		16 94.: 149 68.:		2 28.6%	2.8%
Linings - Clothing	73	4.086	0	3.832	0 0.0		0.0%	0.0%
Linings - Plastic, Membrane	1,214 30	2,493 4,341	12	2,032 3,832	7 58.3 0 0.0		5 41.7% 0 0 0.0%	0.0%
Linoleum - Wholesale & Manufacturers Linoleum Dealers	1,748	2,216	2	3,084			0 0.0%	0.0%
Linoleum Layers Equipment & Supplies	19	4,447	0	3,832	0 0.0	% (0.0%	0.0%
Liquidators	16,641	808	95	846 3,084	58 61.3		35.8%	3 3.2%
Liquor Brokers Liquor Stores	81 19,799	4,055 734	112	763	2 100.0 75 67.0		0 0.0% 0 7 33.0% 0	0.0%
Liquors - Wholesale	1,854	2,174	6	2,498	0 0.0	%	3 50.0%	3 50.0%
Literary Agents Lithographers	3,991	1,618	6	2,498	3 50.0		3 50.0%	0.0%
Litingraphers Litingation Support	218 27	3,581 4,367	0	3,832 3,832	0 0.0		0 0.0%	0.0%
Livestock - Commission	166	3,730	0	3,832	0 0.0	%	0.0%	0.0%
Livestock Appraisers	12	4,515	0	3,832	0 0.0	% (0.0%	0.0%
Livestock Auction Markets Livestock Breeders	1,221 2,040	2,490 2,101	7	2,718 2,412	2 50.0 3 42.9	%	2 50.0% 0 4 57.1% 0	0.0%
Livestock Buyers	236	3.535	1	3,355	1 100.0	%	0.0%	0.0%
Livestock Equipment & Supplies	1,562	2,289	4		3 75.0	%	25.0%	0.0%
Livestock Feeding	617 12	2.937 4.515	5	2.595 3.832	4 80.0		20.0%	0.0%
Livestock Hauling	340	3,332	1	3,355	0 0.0	%	100.0%	0.0%
Livestock Spraying	1	4,734	0	3,832	0 0.0	%	0.0%	0.0%
Loading Dock Equipment Loan Acceleration	856 1,718	2,727 2,226	1	3,355 2,718	1 100.0 4 100.0		0 0.0%	0.0%
Loan Modification	1,718 79,833	2,226	1,325	2,718	447 33.3		3 59.1% 95	7.2%
Loans	346,872	51		50	1,744 52.3	% 1,219	36.5% 373	3 11.2%
Loans - Farm & Ranch	559	2,996	0	3,832	0 0.0	% (0 0.0%	0.0%
Lobbyists	2,609	1,940	1,465	1,013	1,230 84.0 63 95.1	% 21.	3 4.5% C	0.0%
Lockers	449	3,152	1	3,355	0 0.0	%	100.0%	0.0%
Locks - Wholesale & Manufacturers	1,422	2,368	9	2,222	7 77.8		2 22.2%	0.0%
Locks & Locksmiths Locksmiths Equipment & Supplies	120,894 6,100	165 1,355	985 80		398 40.4 41 51.1	% 45: % 2:	3 46.0% 134 7 33.8% 12	4 13.6% 2 15.0%
Locomotives	203	3,616	0	3,832	0 0.0	%	0.0%	0.0%
Log Cabins, Homes & Buildings	28.012	582	87		52 59.1		35.6%	4.6%
Log Splitting Equipment Logging Companies	57 8,753	4,178 1 138	23		0 0.0 8 34.8		0 0.0% 0 4 60.9% 1	0.0%
Logging Equipment & Supplies	672	1,138 2,887	1	3,355	1 100.0		0 0.0%	0.0%
Logistics	11,404	989		1,456	26 86.3	%	1 13.3%	0.0%
Lotteries - Foreign	10,929 982	1,016	24		0 0.0		5 20.8% 19	79.2%
Lotteries - Local Lotteries - State	982 743	2,629 2,821	9	2,222 2,595	5 55.0 1 20.0	%	I 11.1% 3 3 60.0% 1	3 33.3% 1 20.0%
Lottery Buying Club	1,188	2,512	1	3,355	1 100.0	%	0.0%	0.0%
Louvers	121	3,889	0	3,832	0 0.0		0.0%	0.0%
Lubricating Devices & Systems	1,854 229			2,871 3,355	2 66.3 0 0.0		I 33.3% 0	0.0%
	227	,,,,,,,,						

Industry Description Lubricating Service - Automotive	Inquiries 37.680	Rank by Inquiries 466	Complaints 851	Complaint Rank	Cmpls Settled 625	% 73.4%	Cmpls Not Settled % 207 24.3%	Cmpls Unable to Pursue % 19 2.2%
Luggage - Retail	11,162	1,001		735		78.0%	24 19.5%	3 2.4%
Luqqaqe - Wholesale & Manufacturers Luqqaqe Carriers	372 1,016	3,282 2,615	5	2,595	3	60.0% 75.0%	2 40.0% 1 25.0%	0 0.0% 0 0.0%
Lugaage Manufacturers Equipment & Supplies	147	3,787	1	3,355	1	100.0%	0 0.0%	0 0.0%
Luggage Repair Lumber - Drving	170 223	3,718 3,565	8	2,311	. 6	75.0%	2 25.0%	0 0.0%
Lumber - Retail	29,380	556	106	791	. 80	75.5%	22 20.8%	4 3.8%
Lumber - Used Lumber - Wholesale	114 5,350	3,916 1,443	<u>C</u>	3,832	. 0	0.0% 62.5%	0 0.0% 3 37.5%	0 0.0% 0 0.0%
Lumber Carriers	1,048	2,596		2,595	3	60.0%	2 40.0%	0 0.0%
Lumber Inspectors Lumber Mill Representatives	19 139	4,447 3,822		3,832	. 0	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Lumber Treating	175	3,698	1	3,355	0	0.0%	1 100.0%	0 0.0%
Macaroni Machine Shops	44,933	4.664 418	43	3.832 1,246	23	0.0% 53.5%	0 0.0% 18 41.9%	0 0.0% 2 4.7%
Machine Tools	8,840	1,132	71	979	46	64.8%	23 32.4%	2 2.8%
Machine Tools - Repair & Rebuild Machinery - New	2,793 5,561	1,887 1,410	18		7	38.9% 62.5%	9 50.0% 12 30.0%	2 11.1% 3 7.5%
Machinery - Specially Designed	2,254	2,038	8	2,311	. 6	75.0%	2 25.0%	0 0.0%
Machinery - Used Machinery & Equipment - Appraisal	772 18	2,798 4,456	6	2,498 3,832	5	83.3% 0.0%	1 16.7% 0 0.0%	0 0.0% 0 0.0%
Machinery Cleaning	59	4,163	1	3,355	0	0.0%	1 100.0%	0 0.0%
Machinery Movers & Erectors Machinery Rebuild & Repair	1.640 3,721	2.259 1,672	19	2,595 1,723	3	60.0% 52.6%	2 40.0% 8 42.1%	0 0.0% 1 5.3%
Magazine Sales	90,023	210	3,585	47	2,626	73.2%	893 24.9%	66 1.8%
Magazine Sales by Mail	4,514	1,539	123	735	61		42 34.1%	20 16.3%
Magazine Sales by Telephone Magazines - Back Number	5,619 46	1,405 4,248	287 1	429	255	88.9% 0.0%	25 8.7% 1 100.0%	7 2.4% 0 0.0%
Magazines - Dealers	26,326	613	902	209	447		439 48.7% 51 20.4%	16 1.8%
Magazines - Distributors Magazines - Subscription Agents	9,680 71,658	1,076 271	250 3,330	475		76.0% 71.8%	51 20.4% 891 26.8%	9 3.6% 47 1.4%
Magicians	935	2.657		2,595		40.0%	2 40.0%	1 20.0%
Magicians Supplies Magnetic Inspection Service	1,069 80	2,582 4,057	18	1,756 3,832	8	44.4% 0.0%	6 33.3% 0 0.0%	4 22.2% 0 0.0%
Magnets & Magnetic Devices	1,039	2,601	g	2,222	4	44.4%	5 55.6%	0 0.0%
Magnifying Glasses Maids & Butlers Service	254 27,436	3,490 596	167	3,084		100.0% 50.9%	0 0.0% 78 46.7%	0 0.0% 4 2.4%
Mail Box Rental & Receiving	9,061	1,111	106	791	. 77	72.6%	29 27.4%	0 0.0%
Mail Boxes - Manufacturers & Distributors Mail Order & Catalog Shopping	2,122 188,634	2,079 110	4.229	1,934		71.4% 89.9%	4 28.6% 398 9.4%	0 0.0% 29 0.7%
Mailing Containers	395	3.230	3	2.871	. 3	100.0%	0 0.0%	0 0.0%
Mailing Lists Mailing Machines & Equipment	19,693 8,000	735 1,195	233 150	500	174	74.7% 90.7%	46 19.7% 14 9.3%	13 5.6% 0 0.0%
Mailing Services	79,246	242	1,655	117	1,398	84.5%	240 14.5%	17 1.0%
Mailing Services - Drop Shipper Mailing Services - International	19,933 3,883	731 1,634	104 21	798		86.5% 76.2%	12 11.5% 5 23.8%	2 1.9% 0 0.0%
Management Consultants	61,137	321	179	613	107	59.8%	62 34.6%	10 5.6%
Management Training Manhole Covers	5,235 129	1,451 3,857	2	3,084	1	50.0%	1 50.0% 0 0.0%	0 0.0% 0 0.0%
Manicuring	703	2,855	13	1,984		46.2%	6 46.2%	1 7.7%
Mannequins - Display Fixture Manufactured Home Dealers	100 21,828	3,974 689	105	2,871	78	33.3% 74.3%	2 66.7% 25 23.8%	0 0.0% 2 1.9%
Manufactured Homes - Dealers	46,230	411	249	476	172	69.1%	69 27.7%	8 3.2%
Manufactured Homes - Equipment & Parts Manufactured Homes - Parks	3,884 14,361	1,633 877	19 107		15	78.9% 58.9%	4 21.1% 40 37.4%	0 0.0% 4 3.7%
Manufactured Homes - Rent & Lease	2,184	2,061	19	1,723	12	63.2%	5 26.3%	2 10.5%
Manufactured Homes - Repair & Service Manufactured Homes - Transporting	9,133 7,511	1,106 1,224	58 62	1,089		72.4% 37.1%	14 24.1% 36 58.1%	2 3.4% 3 4.8%
Manufactured Homes Distributors & Manufacturers	49,576	382	268	447	203	75.7%	63 23.5%	2 0.7%
Manufactured Homes Equipment & Supplies (Manufacturers) Manufactured Offices & Commercial Units	1,289 319	2,451 3,371	10	2,157	5	50.0% 66.7%	3 30.0% 1 33.3%	2 20.0% 0 0.0%
Manufacturers & Producers	232,366	84		66		90.3%	255 9.2%	15 0.5%
Manufacturers Agents & Representatives Mapping Services	14,296 1,287	880 2,452	76	953	67	88.2% 88.9%	9 11.8% 1 11.1%	0 0.0% 0 0.0%
Maps - Dealers	1,332	2,426	24	1,592	17	70.8%	6 25.0%	1 4.2%
Maps - Publishers & Distributors Marble - Cultured	1,400 12,788	2,387 934	31 21		18	58.1% 66.7%	13 41.9% 7 33.3%	0 0.0% 0 0.0%
Marble - Natural	17,229	788	57	1,098	45	78.9%	12 21.1%	0 0.0%
Marble & Granite Installation, Stonework Fabrication Marble & Terrazzo Cleaning & Service	36,646 4,239	477 1,584	198				75 37.9% 4 50.0%	9 4.5% 0 0.0%
Marinas	13,675	893	111	. 766	70	63.1%	41 36.9%	0 0.0%
Marine Contractors Marine Electric Service	12,461 320	950 3,367	49			53.1% 0.0%	23 46.9% 0 0.0%	0 0.0%
Marine Electronic Equipment & Supplies	4,753	1,500	27	1,517	20	74.1%	7 25.9%	0 0.0%
Marine Equipment & Supplies Marine Sales & Service	8.716 28,729	1.141 568	67 175		31 124		34 50.7% 49 28.0%	2 3.0% 2 1.1%
Marine Surveyors	1.197	2,505	7	2,412	6	85.7%	1 14.3%	0 0.0%
Market Research & Analysis	193,474 47,581	103 399	636 155				60 9.4% 31 20.0%	29 4.6% 27 17.4%
Market Survey Companies Marketing - Home Based Business	79,939	238	91	. 874		78.0%	19 20.9%	1 1.1%
Marketing Consultants	137,153	141				65.1%	195 30.0%	32 4.9%
Marketing Programs & Services Marking & Coding Equipment	290,058 70	65 4,099	1,652	119	1,164	70.5% 100.0%	412 24.9% 0 0.0%	0 0.0%
Marriage Brokers	1,108 31,858	2,559 517	53	2,718	2 48	50.0%	2 50.0% 4 7.5%	0 0.0% 1 1.9%
Marriage, Family, Child, Individual Counselors Martial Arts	45,289	417	443	332	275	90.6% 62.1%	160 36.1%	8 1.8%
Martial Arts Supplies & Equipment	2,240	2,043	33		7		26 78.8%	0 0.0%
Mason Contractors Mason Contractors Equipment & Supplies	197,388 2,978	99 1,837	530 13			47.9% 76.9%	259 48.9% 3 23.1%	17 3.2% 0 0.0%
Masonry Panels - Prefabricated	1,484	2,328	7	2,412	1	14.3%	5 71.4%	1 14.3%
Massage Equipment & Supplies Massage School	5,251 2,328	1,449 2,017	29 10	1,473	14	48.3% 80.0%	15 51.7% 2 20.0%	0 0.0% 0 0.0%
Massage Therapeutic	9,442	1.084	152	662	87	57.2%	25 16.4%	40 26.3%
Massage Therapists Masts & Spars	70,790 21	275 4,423	722	245	479	66.3% 0.0%	219 30.3% 0 0.0%	24 3.3% 0 0.0%
Material Handling Equipment	6,401	1,325		2,311	. 5	62.5%	3 37.5%	0 0.0%
Maternity Clothes Mathematicians	2,740 15	1,899 4,484	47			78.7% 0.0%	10 21.3% 0 0.0%	0 0.0%
Mats & Matting	1,888	2,165	12	2,032	. 8	66.7%	4 33.3%	0 0.0%
Mattress Makers Supplies Mattresses	1,183 131,151	2,513 152	1,702			53.8% 82.1%	5 38.5% 275 16.2%	1 7.7% 29 1.7%
Mattresses - Renovating	1,472	2,333	1,702	2,498	1	16.7%	5 83.3%	0 0.0%
Mausoleums Mayonnaise & Salad Dressings	292 9	3,419 4,553	7	2,412		85.7% 0.0%	1 14.3% 0 0.0%	0 0.0% 0 0.0%
mayorinaise & salau pressings	9	4,553		., 3,832		0.0%	. 0.0%	

MeasUring Machines 1,405 2,384 5 2,595 4 80.0% 1 20.0% 0 Measuring Machines 234 3,540 5 2,595 1 20.0% 4 80.0% 0 Meat - Processing 6,344 1,328 93 657 40 43.0% 48 51.6% 5 Meat - Processing 1,703 17 1,800 11 64.7% 5 29.4% 1 Meat - Retail 46,388 409 204 556 132 64.7% 67 32.8% 5 Meat - Snokhouses 303 3,395 0 3,332 0 0.0% 0 0.0% 0 Meat - Wholesale 13,169 913 39 1,306 30 76.9% 8 20.5% 1 Meat Brokers 13,169 913 39 1,306 30 76.9% 8 20.5% 1 Meat Packers 402 3,216 2 3,084 2 100.0% 0 0.0% 0 Meat Packers 4,452 873 61 1,058 33 54.1% 23 37.7% 5 Meat Packers 4,285 426 103 809 75 72.8% 20 20.0% 0 Media Contractors 4,285 426 103 809 75 72.8% 26 25.2% 2 Media Consultant 4,285 426 103 809 75 72.8% 26 25.2% 2 Media Consultant 4,285 426 103 809 75 72.8% 26 25.2% 2 Media Consultant 5,022 1,471 40 1,288 19 47.5% 20 50.0% 1 Medical Destroites 5,022 1,471 40 1,288 19 47.5% 20 50.0% 1 Medical Alarms 5,023 356 139 697 124 89.2% 14 10.1% 1 Medical Billing Service 5,023 356 139 697 124 89.2% 14 10.1% 1 Medical Billing Services 5,023 356 139 697 124 89.2% 14 10.1% 1 Medical Billing Services 5,023 356 139 697 124 89.2% 14 10.1% 1 Medical Billing Services 5,033 3,022 1 3,355 1 100.0% 0 0,0% 0 Medical Billing Services 5,033 3,022 1 3,355 1 100.0% 0 0,0% 0 Medical Discontrators 5,000 1 100.0% 0 0,0% 0 Medical Discontrators 5,000 1 100.0% 0 0,0% 0 Medical Discontrators 1,000 1 10.0% 0 0,0% 0 Medical Discontrators 1,000 1,000 0 0,0% 0 0 Medical Discontrators 1,000 1,000 0 0,0% 0 0 Medical Disco										
Care of Marian 1.51	Industry Description Meal Preparation Service	Inquiries 1.405		Complaints	Complaint Rank	Cmpls Settled 4	% 80.0%		Cmpls Unable to Pursue	0.0%
1.00	Measuring Machines	234	3,540	· ·			20.0%	4 80.0%		0.0%
Color Part Color			1,328						5	5.4%
1.54.00	feat - Retail	46,388	409		1 556		64.7%	67 32.8%	5	2.5%
1.00		303 13.169		39		30) C	0.0%
See Proceed 14-50	feat Brokers	7,167	1,252		1,208	25	54.3%	18 39.1%	3	2.6%
Column C				61					5	0.09
Color Service	Meat Packers Equipment & Supplies	1,029	2,605	1	1 3,355	1	100.0%	0 0.0%	0	8.2% 0.0%
Case Comparison Case C				103		75			2	1.9%
Calcate Development Report 1,145	1edia Consultant	4,958	1,476		1,494		32.1%	14 50.0%	5	17.9%
Carpot Company Carp	Mediation Services Medical - Dental Discount Plans								1 10	2.5%
Carlot of Ministeriors	fedical Alarms	54,023	356		697	124	89.2%	14 10.1%	1	0.7%
Part	Medical Alert Companies Medical Billing Services			27					0	0.0%
Common C	Medical Business Administration	15,709	822		3 747	57	48.3%	57 48.3%	4	3.4%
				1					0	0.0%
Special programs	Medical Diagnostic Testing Facilities	3,408	1,743	16	1,848	13	81.3%	3 18.8%	0	0.0%
Special Services									12	2.0%
State 18.00 1.00	Medical Record Service	12,177	954	57	7 1,098	37	64.9%	20 35.1%	0	0.0%
MacCol Transport									1	0.7%
Marcial Processor 1,850 1,850 1,100 m 6,00 m 0 m	Medical Testing Companies	20,555	718	71	1 979	57	80.3%	12 16.9%	2	2.8%
Genomes - Patent & Proposetary 708 2,853 28 1,466 0, 23,151 19 23,151 3 3 3 4 4 4 4 4 4 4	Medical Tourism Medical Transcription			(0	0.0%
Meeting Netheragement	Medicines - Patent & Proprietary	706	2,853	26	1,544	6	23.1%	19 73.1%	1	3.8%
Sees Control & Formathings - Band 27,418 590 171 658 89 57,00 72 43,70 81				1		1	50.0%		0	0.0%
Storal Media Services 2,501 652 68 1,185 75,700 11 22,700 11 12,700 11 12,700 11 12,700 11 12,700 11 12,700 11 12,700 11 12,700	Mens Clothing & Furnishings - Retail	27,619	589		1 624		52.0%	74 43.3%	8	4.7%
Pientally Obsided Services 7,756 1,200 9 2,222 8 8,956 1 11,156 0		3,590				6	40.0% 75.0%	8 53.3% 11 22.0%	1	6.79
Herchandide Srevers 3,427 1,732 16 1,486 11 68,4% 5 31,75 0 0 1,47 31,34 1,48 1	Mentally Disabled Services	7,754	1,208	9	2,222	. 8	88.9%	1 11.1%	o C	0.0%
			3,311						0	0.09
Metal Cleaning Emilment 1,261 2,465 3 2,271 2 6,7% 1 33.3% 0 0 1 1 1 1 1 1 1 1	Merchandising Service	15,161	848	91	1 874	31	34.1%	58 63.7%	2	2.2%
Moted Cleaning Equipment 62 4,142 0 3,832 0 0,0% 0	Messenger Service		1.869	14				3 21.4%	0	0.0%
Metal Education	Metal Cleaning Equipment		4,142	i	3,832	0		0 0.0%	0	0.0%
Metal Finishers	Metal Cleaning Machines			(0	0.0%	0 0.0%	0 1	0.0%
Metal Finishers \$4,20 1,432 10 2,157 4 40,0% 6 60,0% 0	Metal Fabricators			23					0	0.0%
Metal Forming 1,804 2,193 1 3,355 1 100.0% 0 0.0% 0			1,432	10	2,157	4			0	0.0%
Metal Savage Varius 1,0509	Metal Powder Fabricators	1,804	2,193		1 3,355	1	100.0%	0 0.0%	S C	0.0%
Matel Saming & Cut-Off Service 146 3,784 0 3,822 0 0,0% 0 0,	Metal Rolling & Forming		3,102	(0		0 0.0%	0	0.0%
Metal Stitting & Shearing 128 3,867 0 3,832 0 0,0% 0 0,0% 0 0	Metal Sawing & Cut-Off Service	148	3,784			. 0		0 0.0%		0.0%
Metal Spinning 4,722 1,502 15 1,879 5 33,3% 9 60,0% 1 Metal Spinning 1,722 3,709 0 3,832 0 0,0% 0 0,0% 0 Metal Stamping 1,564 2,287 0 3,832 0 0,0% 0 0,0% 0 Metal Stamping Equipment 22 4,414 0 3,352 0 0,0% 0 0,0% 0 Metal Stamping Equipment 22 4,414 0 3,352 0 0,0% 0 0,0% 0 Metal Stamping Equipment 3,564 2,287 0 3,352 0 0,0% 0 0,0% 0 Metal Stamping Equipment 3,565 0 3,532 0 0,0% 0 0,0% 0 Metal Stamping Equipment 3,565 0 3,532 0 0,0% 0 0,0% 0 Metal Stamping Equipment 3,565 0 3,532 0 0,0% 0 0,0% 0 Metal Stamping Equipment 3,565 0 3,332 0 0,0% 0 0,0% 0 Metal Stamping Equipment 3,565 0 3,332 0 0,0% 0 0,0% 0 Metal Stamping Equipment 3,565 0 3,332 0 0,0% 0 0,0% 0 Metal Stamping Equipment 3,565 0 3,332 0 0,0% 0 0,0% 0 Metal Stamping Equipment 3,565 0 3,332 0 0,0% 0 0,0% 0 Metal Stamping Equipment 3,565 0 3,332 0 0,0% 0 0,0% 0 Metal Stamping Equipment 3,565 0 3,332 0 0,0% 0 0,0% 0 Metal Stamping Equipment 3,565 0 3,332 0 0,0% 0 0,0% 0 Metal Stamping Equipment 3,565 0 3,332 0 0,0% 0 0,0% 0 Metal Stamping Equipment 3,565 0 3,332 0 0,0% 0 0,0% 0 Metal Stamping Equipment 3,565 0 3,332 0 0,0% 0 0,0% 0 Metal Stamping Equipment 3,565 0 3,332 0 0,0% 0 0,0% 0 Metal Stamping Equipment 3,565 0 3,332 0 0,0% 0 0,0% 0 Metal Stamping Equipment 3,565 0 3,332 0 0,0% 0 0,0% 0 Metal Stamping Equipment 3,565 0 3,332 0 0,0% 0 0,0% 0 Metal Stamping Equipment 3,565 0 3,332 0 0,0% 0 0,0% 0 Metal Stamping Equipment 3,565 0 3,332 0 0,0% 0 0,0% 0 Metal Stamping Equipment 3,565 0 3,332 0 0,0% 0 0,0% 0 Meta				1		0			0	0.0%
Metal Stamping Equipment						5		9 60.0%	1	6.7%
Metal Stamping Equipment				(0			0	0.0%
Metallicy 186	Metal Stamping Equipment		2,287 4,414	(3,832	0	0.0%	0 0.0%	S C	0.0%
Metals - Base				,		0			0	0.0%
Metals - Frecious - Sheet, Wire, Tubing 1.90 3.656 0 3.832 0 0.0% 0 0.	Metals - Base	173	3,703	3	3,832	. 0	0.0%	3 100.0%	0	0.0%
Metals - Precious - Sheet, Wire, Tubing 4,118 1,598 5 2,595 4 80,0% 1 20,0% 0 Metals - Precious - Sheet, Wire, Tubing 4,166 3,128 2 3,094 1 50,0% 1 50,0% 0 Metals - Precious - Sheet, Wire, Tubing 4,456 0 3,832 0 0,0% 0 0,0% 0 0 Metals - Precious - Sheet, Wire, Tubing 4,456 0 3,832 0 0,0% 0 0,0% 0 0 Metals - Precious - Sheet, Wire, Tubing 4,456 0 3,832 0 0,0% 0 0,0% 0 0 Metals - Precious - Sheet, Wire, Tubing 4,456 0 3,832 0 0,0% 0 0,0% 0 0 Metals - Precious - Sheet, Wire, Tubing 4,456 0 3,832 0 0,0% 0 0,0% 0 0 Metals - Precious - Sheet, Wire, Tubing 4,456 0 3,832 0 0,0% 0 0,0% 0 0 Metals - Precious - Sheet, Wire, Tubing 4,456 0 3,832 0 0,0% 0 0,0% 0 0 Metals - Precious - Sheet, Wire, Tubing 4,456 0 3,832 0 0,0% 0 0,0% 0 0 Metals - Precious - Sheet, Wire, Tubing 4,456 0 3,832 0 0,0% 0 0,0% 0 0 Metals - Precious - Sheet, Wire, Tubing 4,456 0 3,452 0 0,0% 0 0,0% 0 0 Metals - Precious - Sheet, Wire, Tubing 4,456 0 3,452 0 0,0% 0 0 0,0% 0 0 0 0 0 0 0 0 0		8				0			0	0.0%
Metaphysical Supplies & Service 18	Metals - Precious - Sheet, Wire, Tubing		1,598	·	2,595	4		1 20.0%	0	0.0%
Metaphysicians 536 3.021 2 3.084 1 50.0% 1 50.0% 0 Meteorological Consultants 56 4.185 0 3.832 0 0.0% 0 0.0% 0 0.0% 0 Meteorological Instruments 108 3.338 1 3.355 1 100.0% 0 0.0% 0 0 Meteorological Instruments 584 2.968 6 2.498 5 83.3% 0 0.0% 0 0 0 Meteorological Instruments 66 4.117 0 3.832 0 0.0% 0 0.0% 0 0 Meteorological Consultants 66 4.117 0 3.832 0 0.0% 0 0.0% 0 0 0 Mexican Food Products 16.7% 0 16.7% 0 16.7% 0 0.0% 0 0 Mexican Imports 101 3.970 1 3.355 1 100.0% 0 0.0% 0 0 Mezanins Real Palaroms 101 3.970 1 3.355 1 100.0% 0 0.0% 0 0 Microglines 0 0.0% 0 0 0 0 0 0 0 0 0			3,128			1			0	0.0%
Meteorological Instruments 108 3,938 1 3,355 1 100,0% 0 0,0% 0 0	Metaphysicians			2		1	50.0%	1 50.0%	0	0.0%
Meters S84 2,968 6 2,498 5 83,3% 0 0,0% 1	Meteorological Consultants		4,185			0			0	0.0%
Mexican Food Products 1,310 2,441 6 2,498 5 83.3% 1 16.7% 0	Meters	584	2,968	· ·	5 2,498	5	83.3%	0 0.0%	1	16.7%
Mexical Imports 101 3,970 1 3,355 1 100,0% 0 0,0% 0 0 Mezanlines Platforms 1 4,734 0 3,832 0 0,0% 0 0,0% 0 0 Micropline Service, Equipment & Supplies 308 3,387 0 3,832 0 0,0% 0 0,0% 0 0 Micropsopes 228 3,440 0 3,832 0 0,0% 0 0,0% 0 0 Microscopes 2385 2,002 5 2,595 3 60,0% 2 40,0% 0 Microwave Communications 102 3,966 0 3,832 0 0,0% 0 0,0% 0 Microwave Communications 102 3,966 0 3,832 0 0,0% 0 0,0% 0 Microwave Communications 104 4,536 1 3,355 1 100,0% 0 0,0% 0 Microwave Communications 105 4,536 1 3,355 1 100,0% 0 0,0% 0 Microwave Composes - Service & Repair 10 4,536 1 3,355 1 100,0% 0 0,0% 0 Microwave Composes - Service & Repair 18 1,756 12 66,7% 6 33,3% 0 Microwave Composes - Service & Repair 18 1,756 12 66,7% 6 33,3% 0 Microwave Composes - Service & Repair 18 1,756 12 66,7% 6 3,33% 0 Microwave Covens - Wholesale & Manufacturers 5 4,636 0 3,832 0 0,0% 0 0,0% 0 Millinery - Retail 18 1,756 12 18 1,756 12 18 1,756 12 18 1,756 12 18 1,756 12 18 1,756 12 18 1,756 12 18 1,756 12 18 1,756 12 18 1,756 12 18 1,756 12 18 1,756 12 18 18 18 18 18 18 18				(0			0	0.0%
Microplanes 308 3.387 0 3.832 0 0.0% 0 0.0% 0 0.0% 0	Mexican Imports		3,970		1 3,355	1	100.0%	0 0.0%	, C	0.0%
Microphones 282 3,440 0 3,832 0 0,0% 0 0,0% 0 0,0% 0 0 Microscopes 2,385 2,002 5 2,595 3 60,0% 2 40,0% 0 0 Microwave Communications 102 3,966 0 3,832 0 0,0% 0 0,0% 0 0 Microwave Communications 103 4,536 1 3,355 1 100,0% 0 0,0% 0 0 Microwave Covers - Dealers 104 4,536 1 3,355 1 100,0% 0 0,0% 0 0 Microwave Covers - Service & Repair 472 3,121 18 1,756 12 66,7% 6 33,3% 0 0 Microwave Covers - Service & Repair 472 3,121 18 1,756 12 66,7% 6 33,3% 0 0 Microwave Covers - Service & Repair 4,636 0 3,832 0 0,0% 0 0,0% 0 0 Microwave Covers - Wholesafe & Manufacturers 3 4,636 0 3,832 0 0,0% 0 0,0% 0 0,0% 0 0 Midwives 4,748 2,7		308		(0			0	0.0%
Microwave Communications 102 3,966 0 3,832 0 0,0% 0 0,0% 0 0	ficrophones	282	3,440	Ċ	3,832		0.0%	0 0.0%		0.0%
Microwave Ovens - Dealers 10	ficroscopes ficrowave Communications					3			0	0.0%
Microwave Ovens - Supplies & Parts 5 4,636 0 3,832 0 0.0% 0 0.0% 0 Microwave Ovens - Wholesale & Manufacturers 3 4,688 0 3,832 0 0.0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0 0,0% 0 0,0% 0 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0 0,0% 0 0 0,0% 0 0,0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	ficrowave Ovens - Dealers	10	4,536	1	1 3,355	1	100.0%	0 0.0%		0.0%
Microwave Ovens - Wholesale & Manufacturers 3 4,688 0 3,832 0 0,0% 0 0,0% 0 Midwives 1,569 2,283 4 2,718 2,50,0% 2,50,0% 0 0 Millinery - Retail 80 4,057 0 3,832 0 0,0% 0 0,0% 0 Millinery - Wholesale & Manufacturers 60 4,155 1 3,355 1 100,0% 0 0,0% 0 Milling Cuters 73 4,086 0 3,832 0 0,0% 0 0,0% 0	ficrowave Ovens - Service & Repair	472		18		12			0	0.0%
Millinery - Retail 80 4,057 0 3,832 0 0,0% 0 0,0% 0 Millinery - Wholesale & Manufacturers 60 4,155 1 3,355 1 10,00% 0 0 0 Milling Cutters 73 4,086 0 3,832 0 0,0% 0 0,0% 0	ficrowave Ovens - Wholesale & Manufacturers	3	4,688	(3,832	0	0.0%	0 0.0%	0	0.0%
Millinery - Wholesale & Manufacturers 60 4,155 1 3,355 1 100.0% 0 0.0% Milling Cutters 73 4,086 0 3,832 0 0.0% 0 0.0% 0	fidwives					2			0	0.0%
	fillinery - Wholesale & Manufacturers		4,155		3,355	1	100.0%	0 0.0%	S C	0.0%
		73		(0			0	0.0%
Millwork 11,610 978 33 1,405 13 39.4% 16 48.5% 4	fillwork	11,610	978	33	1,405	13	39.4%	16 48.5%	4	12.1%
Millwrights	fillwrights	1,145		(3,832	0	0.0%			0.0%
Minerals 1,010 2,617 2 3,084 0 0.0% 1 50.0% 1	finerals	1,010	2,617	2	3,084		0.0%	1 50.0%	1	50.0%
Miniatures - Collectors 475 3,116 2 3,084 0 0.0% 2 100.0% 0	finiatures - Collectors	475	3,116		2 3,084	0	0.0%	2 100.0%	0	0.0%
Mining Consultants 273 3,458 0 3,832 0 0.0% 0 0.0% 0	fining Consultants		1.899 3.458	- 4	2.718	0	0.0%	4 100.0% 0 0.0%	0	0.0%
Mining Development 165 3,734 0 3,832 0 0.0% 0 0.0% 0	fining Development	165	3,734		3,832		0.0%	0 0.0%	0	0.0%
Mining Equipment & Supplies 1,923 2,148 9 2,222 6 66,7% 3 33,3% 0 Mirror 6,068 1,359 32 1,420 16 50,0% 16 50,0% 0	firrors	1,923 6.068	2,148 1.359	32	2,222	16		3 33.3% 16 50.0%	0	0.09
Mirrors - Manufacturers Supplies 517 3,040 6 2,498 0 0.0% 6 100.0% 0	Mirrors - Manufacturers Supplies	517	3,040	(2,498	0	0.0%	6 100.0%		0.0%
Mirrors - Resilver	fissile & Rocket Components - Manufacturers			- 2		2			0	0.09
Missile & Rocket Manufacturers 14 4,493 1 3,355 0 0.0% 1 100.0% 0	fissile & Rocket Manufacturers	14	4,493		3,355	0	0.0%	1 100.0%		0.0%
Missip & Rocket Research & Development 531 3,025 0 3,832 0 0,0% 0 0,0% 0 0 Missip Person Services 135 3,835 0 3,832 0 0,0% 0 0,0% 0 0 0 0 0 0 0 0 0			3,025	(0	0.0%	0 0.0%		0.0%
Missing Person Services 135 3,835 0 3,832 0 0.0% 0 0.0% 0 Missions 339 3,333 0 3,832 0 0.0% 0 0.0% 0	lissions	339	3,333		3,832	. 0	0.0%	0 0.0%	0	0.0%

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Industry Description Misting Systems & Services	Inquiries 360	Rank by Inquiries 3,305	Complaints 1	Complaint Rank	Cmpls Settled	% 100.0%	Cmpls Not Settled %	Cmpls Unable to Pursue 0	% 0.0%
Mixing & Agitation Machinery	48	4,237		3,832	0	0.0%	0 0.0		0.0%
Mobile Apps Mobile Refrigeration	1,419 208	2,371 3,607	84	909	49	58.3% 50.0%	17 20.2 1 50.0	% 18 % 0	21.4%
Mobile Telephone Equipment & Supplies	15,830	819	118			44.9%	44 37.3		17.8%
Mobile Telephone Service Model Car Race Centers	5,169 285	1,459 3,433	202	561 3,084	88	43.6% 50.0%	111 55.0 1 50.0		1.5%
Model Makers Medaling Advance Fee	1,556	2,291	27 91			59.3%	8 29.6 63 69.2		11.1%
Modeling - Advance Fee Modeling & Acting - Training	31,617 925	522 2,665	91	. 874 2 3,084	19	20.9% 50.0%	63 69.2 1 50.0		9.9% 0.0%
Modeling & Simulation	290	3,427	420	3,832	0	0.0%	0 0.0		0.0%
Modeling & Talent Agencies Modeling Schools	230,221 36,820	85 475	438 80		294 57	67.1% 71.3%	128 29.2 20 25.0		3.7% 3.8%
Modular Homes	17,038	791	48	1,186		68.8%	13 27.1	% 2	4.2%
Modular/Mobile Home - Foundation Services Mold & Mildew Inspection/Removal/Remediation	21 40,637	4.423 449	106	3.084 791	77	50.0% 72.6%	1 50.0 29 27.4		0.0%
Mold Consulting & Testing	1,932	2,146	7	2,412	6	85.7%	0 0.0	% 1	14.3%
Moldings Molds	2,710 15,637	1,912 828	20	2,311	12	62.5% 60.0%	2 25.0 7 35.0		12.5% 5.0%
Money Order Systems	111	3,926	5	2,595	1	20.0%	3 60.0	% 1	20.0%
Money Orders & Transfers Monograms	21,244 1,201	703 2,503	488		470 21	96.3% 42.9%	17 3.5 28 57.1		0.2%
Monorail Systems	4	4,664		3,832	0	0.0%	0 0.0	% 0	0.0%
Monuments Monuments - Cleaning & Restoration	27.197 22	601 4,414	236	3,355	132	55.9% 0.0%	71 30.1 1 100.0		14.0%
Mopeds	3,141	1,794	26	1,544		57.7%	8 30.8	% 3	11.5%
Mops - Wholesale & Manufacturers Mortgage Bankers	8 424,461	4,572	982	3,355	927	100.0% 94.4%	0 0.0 46 4.7	% 0 % 9	0.0%
Mortgage Brokers	1,471,565	7	6,727	19	5,170	76.9%	1,441 21.4	% 116	1.7%
Mortgage Lender Mosaics	10,697 184	1,028 3,671	15	1,879 3,355	13	86.7% 100.0%	2 13.3 0 0.0		0.0%
Mosquito Control	2,588	1,945		3,355	0	0.0%	1 100.0	% 0	0.0%
Motel & Hotel Consultants Motel & Hotel Equipment & Supplies	697 302	2.865 3,398	44	1,231 3,832	25	56.8% 0.0%	19 43.2 0 0.0		0.0%
Motel & Hotel Management	1,541	2,296	28	1,494		64.3%	10 35.7	% 0	0.0%
Motels Metals Recognition Convice	42,082	438 3,532	1,712	110	1,106	64.6%	587 34.3 1 50.0		1.1%
Motels - Reservation Service Mothproofing	237 6	4,616		3,832	0	50.0% 0.0%	0 0.0	% 0	0.0%
Motion Picture Equipment & Supplies Motion Picture Equipment & Supplies - Repair	371 91	3,288	2	3,084	2	100.0%	0 0.0		0.0%
Motion Picture Film Distributors & Exchange	2,087	4,009 2,089	17	1,800	9	52.9%	8 47.1		0.0%
Motion Picture Film Editing Motion Picture Film Libraries	5.852 23	1.382 4.408	11	2.092	5	45.5% 66.7%	6 54.5		0.0%
Motion Picture Film Storage	23 14	4,408	Č	3,832	0	0.0%	1 33.3 0 0.0		0.0%
Motion Picture Laboratories Motion Picture Producers & Studios	8 1,149	4,572	1	3,355	0	0.0%	1 100.0 4 44.4		0.0%
Motion Picture Projection Service	1,149	2,530 3,867	2	2,222	1	55.6% 50.0%	1 50.0		0.0%
Motion Picture Representatives Motion Picture Research Service	133	3,841		3,832	0	0.0%	0 0.0	% 0	0.0%
Motion Picture Research Service Motion Picture Special Effects	5 75	4,636 4,078	1	3,355	1	0.0%	1 100.0 0 0.0		0.0%
Motion Picture Technicians	8	4,572	0	3,832	0	0.0%	0 0.0	% 0	0.0%
Motivational & Self Improvement Training Motor coach Companies	21,946 2,461	685 1,976	260 11	2,092	209	80.4% 27.3%	50 19.2 8 72.7		0.4%
Motor Homes	9,397	1,087	47	1,194	34	72.3%	12 25.5	% 1	2.1%
Motor Homes - Rent & Lease Motor Scooters - Dealers	2,691 15,080	1,920 850	12 256		163	66.7% 63.7%	4 33.3 91 35.5	% 0 % 2	0.0%
Motorcycle Riding Instruction	455	3,144		2,871	2	66.7%	1 33.3	% 0	0.0%
Motorcycle Sales - Consignments Motorcycles - Customizing	826 871	2,755 2,713	31	2,595	3 15	60.0% 48.4%	2 40.0 15 48.4		0.0% 3.2%
Motorcycles - Dealers	134.053	147	1,505	135	994	66.0%	485 32.2	% 26	3.2% 1.7%
Motorcycles - Renting & Leasing Motorcycles - Repairing & Service	3,869 18,982	1,638 753	40 194		12 113	30.0% 58.2%	28 70.0 78 40.2		0.0%
Motorcycles - Supplies & Parts	77,909	245		. 243		67.0%	230 30.6	% 18	2.4%
Mountain Climbing Equipment Mountain/Rock Climbing Instruction	827 567	2,752 2,984	2	3,084	0	0.0%	2 100.0		0.0%
Movers	1,205,158	10	8,007	17	5,995	74.9%	1,810 22.6	% 202	2.5%
Movers - Office Movers ? International	3,312 722	1,756 2,839	30	1,456	18	60.0% 100.0%	10 33.3 0 0.0		6.7%
Moving & Storage Company	307,299	60	1,893	99	1,253	66.2%	616 32.5	% 24	1.3%
Moving Assistance - Packing, Unpacking, Organizing Moving Brokers	150 17,995	3,779 774	320	3,084	1 311	50.0% 97.2%	1 50.0 8 2.5		0.0%
Moving Equipment Rental	6,567	1,306	58	1,089	35	60.3%	18 31.0	% 5	8.6%
Moving Sales Moving Services - Labor & Materials	498 81,024	3,076 236	715	3,355	1 421	100.0% 58.9%	0 0.0 270 37.8		0.0% 3.4%
Moving Supplies	1,541	2,296	2	3,084	2	100.0%	0 0.0	% 0	0.0%
MRI (Magnetic Resonance Imaging) Mud Jacking Contractors	5.445 16,947	1.423 797	19 26		15 20	78.9% 76.9%	4 21.1 4 15.4		0.0% 7.7%
Mufflers & Exhaust Systems	28.539	572	378	366	249	65.9%	122 32.3	% 7	1.9%
Mulches	7,428	1,232	21		15 185		6 28.6		0.0%
Multi-Level Selling Companies Murals	145,483 1,860	130 2,173	211	538	2	87.7% 100.0%	22 10.4 0 0.0		1.9%
Museums	2,179	2,063	18	1,756	15	83.3%	3 16.7		0.0%
Mushrooms Music - Sheet	313 3,135	3,379 1,796	9	3,084	6	100.0% 66.7%	0 0.0 2 22.2		0.0% 11.1%
Music & Messaging Services Music Arrangers & Composers	3,636 1,083	1,685 2,573	299	417	287	96.0%	11 3.7 2 66.7		0.3%
Music Boxes	1,083	2,5/3 3,264	- 4	2,871	3	33.3% 75.0%	0 0.0	% U	25.0%
Music Copyists	514	3,047	19		5	26.3%	8 42.1	% 6	31.6%
Music Distribution Service Music Instruction - Instrumental	1,654 20,875	2,256 712	11		41	54.5% 59.4%	4 36.4 24 34.8		9.1% 5.8%
Music Instruction - Vocal	1,392	2,391	6	2,498	3	50.0%	3 50.0	% 0	0.0%
Music Publishers Music Shells	13,980 94	886 3,999	56 21		30 6	53.6% 28.6%	26 46.4 15 71.4		0.0%
Music Writers Supplies	36	4,306		2.871	1	33.3%	2 66.7	% 0	0.0%
Musical Instruments - Dealers Musical Instruments - Rental	61,847 42	318 4,269	528		314 4	59.5% 100.0%	127 24.1 0 0.0		16.5%
Musical Instruments - Repair	4,425	1,546	37	1,338	16	43.2%	21 56.8	% 0	0.0%
Musical Instruments - Supplies & Accessories Musical Instruments - Wholesale & Manufacturers	13,403 4,397	902 1,553	180 25		101 14		79 43.9 9 36.0		0.0%
Musicians	3,421	1,738	17	1,800	9	52.9%	7 41.2	% 1	5.9%
Mutual Funds Myofunctional Therapy	3,007 4,038	1,825 1,607	51	1,154 2,311	44	86.3% 87.5%	7 13.7 1 12.5		0.0%
Myotherapy	5	4,636	Č	3,832	0	0.0%	0 0.0	% 0	0.0%
Nail Salons	36,037	479 4,572	607				244 40.2 0 0.0		3.3%
Nailing Machinery	8	4,5/2		., 3,832	0	0.0%	U U.U		

Industry Description Nails & Tacks	Inquiries 95	Rank by Inquiries 3,992	Complaints	Complaint Rank	Cmpls Settled	% 0.0%	Cmpls Not Settled % 0 0.0%	Cmpls Unable to Pursue
Name Plates	106	3,952	0	3,832	0	0.0%	0 0.0%	0 0.0%
Nanny Service Natural Gas Companies	28,921 98,798	563 195	2.136	996	46 2,028	67.6% 94.9%	19 27.9% 105 4.9%	3 4.4% 3 0.1%
Naturopaths	6,069	1,358	2,130	2,412	2,028	71.4%	2 28.6%	0 0.0%
Nautical Instruments Naval Architects	104	3,961	1	3,355	0	0.0%	1 100.0%	0 0.0%
Naval Architects Naval Stores	117	3,906 4,553	0	3,832 3,832	0	0.0%	0 0.0% 0 0.0%	0 0.0%
Navigation Consultants	361	3,303	1	3,355	1	100.0%	0 0.0%	0 0.0%
Neckwear - Retail Neckwear - Wholesale & Manufacturers	544	3,015 4,572	0	3,832	0	0.0%	0 0.0%	0 0.0%
Needles	8 1	4,734	0	3,832	0	0.0%	0 0.0%	0 0.0%
Needlework Supplies - Retail, Wholesale, Manufacturing	1,408	2,379	5	2,595	4	00.070	1 20.0%	0 0.0%
Nets & Netting News Dealers	382 482	3,257 3,097	0	3,832	. 0	0.0%	0 0.0%	0 0.0%
News Publications - Trade, Association	7,182	1,251	76	953	46	60.5%	28 36.8%	2 2.6%
News Service	3,577	1,700	29	1,473	20	69.0%	2 6.9%	7 24.1%
Newspaper Distributors Newspaper Feature Syndicates	4,304 187	1,571 3,661	133	713	125	94.0%	6 4.5% 0 0.0%	2 1.5% 0 0.0%
Newspapers	61,921	317	1,906	97	1,758	92.2%	142 7.5%	6 0.3%
Night Clubs Night Vision Equipment	18,018	773 4,423	233	3,084	96		132 56.7% 2 100.0%	5 2.1% 0 0.0%
Noise Control Consultants	354	3,311	0	3,832	0	0.0%	0 0.0%	0 0.0%
Non - Woven Fabrics	59	4.163	0	3.832	0	0.0%	0 0.0%	0 0.0%
Non Profit Organizations - General Membership Noodles	20,401	721 4,456	66	1,013 3,832	54	81.8% 0.0%	11 16.7% 0 0.0%	1 1.5% 0 0.0%
Not Elsewhere Classified	489,725	36	8,639		4,382	50.7%	3,660 42.4%	597 6.9%
Not Elsewhere Classified After Investigation	52	4,213	1	3,355	0	0.0%	0 0.0%	1 100.0% 0 0.0%
Notaries Public Notions - Retail	5,619 98	1,405 3,984	47 1	1,194 3,355	31	66.0% 100.0%	16 34.0% 0 0.0%	0 0.0%
Notions - Wholesale & Manufacturers	73	4,086	1	3,355	1	100.0%	0 0.0%	0 0.0%
Novelties - Retail	28,294	578	261	. 457	144	55.2%	96 36.8%	
Novelties - Wholesale & Manufacturers Nozzles	889 24	2.695 4,400	0	3,084	0	100.0% 0.0%	0 0.0% 0 0.0%	0 0.0%
Nuclear Energy Consultants	24 431	3,182	Ö	3,832 3,832	0	0.0%	0 0.0%	0 0.0% 0 0.0%
Nuclear Reactor - Manufacturers Numismatics	28 2,244	4,359 2,041	0	3,832 3,355	0	0.0% 100.0%	0 0.0%	0 0.0%
Nurseries - Plants, Trees	68,322	283	810	226	626	77.3%	182 22.5%	2 0.2%
Nursery Stock Dealers	4,466	1,544	33	1,405	26	78.8%	7 21.2%	0 0.0%
Nurserymen Equipment & Supplies Nurses	680 7,282	2,879 1,244	4	2,718	3	75.0% 50.0%	1 25.0% 3 50.0%	0 0.0%
Nurses Registries	5.369	1.438	3	2.871	3	100.0%	0 0.0%	0 0.0%
Nurses Schools	17,905	775	51	1,154	39	76.5%	12 23.5%	0 0.0%
Nurses-Practitioners Nursing Home Information & Referral	243 3,191	3,518 1,780	2	3,832	0	0.0%	0 0.0% 2 100.0%	0 0.0%
Nursing Homes	57,140	344	101	. 819		68.3%	32 31.7%	0 0.0%
Nursuries - Bonsai Nut Cracking & Shelling Machines	27 59	4,367 4,163	2	3,084	1	50.0% 0.0%	1 50.0% 0 0.0%	0 0.0%
Nutrition	319	3,371	5	2,595	3	60.0%	2 40.0%	0 0.0%
Nutritionists	11,374	991	56	1,112	35 96	62.5%	21 37.5%	0 0.0%
Nuts - Edible Nylon Fabrics	5,911 24	1,376 4,400	103	809 3,832	96	93.2%	7 6.8% 0 0.0%	0 0.0%
Observatories	90	4,019	1	3,355	1	100.0%	0 0.0%	0 0.0%
Occupational Health - Nursing Services	6,279 4,693	1,336 1,506	12	2,032	9	75.0% 57.1%	3 25.0% 3 42.9%	0 0.0%
Occupational Therapists Oceanographers	4,053	4,664	ó	3,832	0	0.0%	0 0.0%	0 0.0%
Oceanographic Equipment	152	3,767	0	3,832	. 0	0.0%	0 0.0%	0 0.0%
Odor Neutralizer Office & Desk Space Rental Service	1,430 4,787	2,361 1,495	12 21		3 11	25.0% 52.4%	8 66.7% 7 33.3%	1 8.3% 3 14.3%
Office Buildings	3.853	1,642	24	1,592	21	87.5%	3 12.5%	0 0.0%
Office Furniture & Equipment	64,019	306	218	524	121		86 39.4%	11 5.0%
Office Furniture & Equipment - Installation Office Furniture & Equipment - Rental & Leasing	4,287 28,469	1,578 575	85	2,718	70	50.0% 82.4%	2 50.0% 14 16.5%	0 0.0%
Office Furniture & Equipment - Repair & Refinishing	1,452	2,351	4	2,718	2	50.0%	2 50.0%	0 0.0%
Office Furniture & Equipment - Used Office Furniture & Equipment - Wholesale & Manufacturing	4,420 1,717	1,548 2,228	15	1,879 2,157	12	80.0% 50.0%	3 20.0% 5 50.0%	0 0.0%
Office Records - Destruction	1,489	2,326	0	3,832	0	0.0%	0 0.0%	0 0.0%
Office Records Stored	20,633	715	357	379	341	95.5%	16 4.5%	0 0.0%
Office Supplies Office Supplies - Sale by Deceptive Telemarketing	94,048 65,066	204 296	1,355 1,816		1,189 1,291	87.7% 71.1%	161 11.9% 505 27.8%	5 0.4% 20 1.1%
Office Supplies - Sale by Telemarketing	2,054	2,098	54	1,129		74.1%	7 13.0%	7 13.0%
Oil - Crude - Purchasing	620	2,932	1	3,355	1 33	100.0%	0 0.0%	0 0.0%
Oil & Gas Exploration & Development Oil Additives - Manufacturers & Distributors	35,074 988	485 2,625	40		33 n	82.5% 0.0%	6 15.0% 0 0.0%	0 0.0%
Oil Burners	4,202	1,590	12	2,032	7	58.3%	5 41.7%	0 0.0%
Oil Handling Equipment Oil Hole Covers	490	3,083 4,734	0	3.832 3,832	0	0.0%	0 0.0% 0 0.0%	0 0.0%
Oil Land Leases	7.042	1,269	9	2.222	7	77.8%	2 22.2%	0 0.0%
Oil Marketers	1,223	2,488	13	1,984	12	92.3%	0 0.0%	1 7.7%
Oil Mill Machinery Oil Operators	3 1,116	4,688 2,551	9	3,832	5	0.0% 62.5%	0 0.0% 3 37.5%	0 0.0%
Oil Producers	4,367	2,551 1,558	10	2,157	6	60.0%	4 40.0%	0 0.0%
Oil Properties	228 1,343	3,555 2,416	1	3,355	1	100.0% 61.5%	0 0.0% 5 38.5%	0 0.0%
Oil Property Management Oil Refiners	1,343	2,488	11		10	90.9%	1 9.1%	0 0.0%
Oil Refiners Equipment & Supplies	158	3,750	0	3,832	0	0.0%	0 0.0%	0 0.0%
Oil Reports Oil Royalties	99 2,712	3,980 1,911	0	3,832	0	0.0% 62.5%	0 0.0% 2 25.0%	0 0.0% 1 12.5%
Oil Seeds	7	4,593	0	3,832	0	0.0%	0 0.0%	0 0.0%
Oil Tank Removal & Installation	4,047	1,604	21	1,662	8	38.1%	13 61.9%	0 0.0%
Oil Well Cementing Oil Well Drilling	2,204	4,688 2,053	3	3,832	2	0.0% 66.7%	0 0.0% 1 33.3%	0 0.0%
Oil Well Drilling Mud & Additives	145	3,797	Ö	3,832	0	0.0%	0 0.0%	0 0.0%
Oil Well Equipment & Supplies Oil Well Equipment & Supplies - Rental	745	2.818	Ŏ	3.832	0	0.0%	0 0.0%	0 0.0%
Oil Well Fishing Tools	142 49	3,806 4,230	0	3,832	0	0.0%	0 0.0% 0 0.0%	
Oil Well Logging & Perforating	475	3,116	Ö	3,832	0	0.0%	0 0.0%	0 0.0%
Oil Well Services Oil Well Surveyors	2,535	1,958	2	3,084	2	100.0%	0 0.0%	
Oilfield Consultants	150 1,721	3,779 2,224	12	3,832 2,032	5	0.0% 41.7%	0 0.0% 7 58.3%	0 0.0%
Oilfield Equipment	3,970	1,621	3	2,871		100.0%	0 0.0%	0 0.0%
Oilfield Equipment & Supplies Oilfield Hauling	6,409 3,962	1,324 1,623	2	3,084	2	100.0% 0.0%	0 0.0% 0 0.0%	0 0.0%
Oilfield Service	19,535	739	3	2,871	1	33.3%	2 66.7%	0 0.0%
Oilfield Supplies	1,405	2,384	0	3,832			0 0.0%	

Industry Description Oils - Animal & Fish	Inquiries 1	Rank by Inquiries 4,734	Complaints	Complaint Rank 3.832	Cmpls Settled	0.0%	Cmpls Not Settled % 0 0.0	Cmpls Unable to Pursue	0.0%
Oils - Cutting	1	4,734	0	3,832		0.0%	0 0.0	% 0	0.0%
Oils - Essential Oils - Fuel	3,712 137,902	1,674 140	882	2,595 211	745	80.0% 84.5%	1 20.0° 126 14.3°		0.09
Oils - Fuel - Treatment Compounds	1,970	2,133	2	3,084		100.0%	0 0.0	% 0	0.0%
Oils - Hydrogenated Oils - Industrial	221	4,734 3,576	0	3,832 3,355	0	0.0%	0 0.0		0.0%
Oils - Lubricating	1,665	2,251	24	1,592		87.5%	3 12.5	% 0	0.0%
Oils - Petroleum Oils - ReRefined	3,387 133	1,746 3,841	14	1,934 3,832	12	85.7% 0.0%	2 14.3 0 0.0		0.0%
Oils - Road	9	4,553	0	3,832	0	0.0%	0 0.0	% 0	0.0%
Oils - Vegetables Oils - Waste	499 1,166	3,073 2,522	2	3,084 3,084	2	100.0%	0 0.0		0.0%
Olive Oil	246	3,514	0	3,832	0	0.0%	0 0.0	% 0	0.0%
Olives Online Dance Tutorials	21 27	4,423 4,367	0	3.832 3,084	0	0.0%	0 0.0° 2 100.0°		0.0%
Online Drug & Prescription Services	16,439	810	125	729	91	72.8%	15 12.0	% 19	15.2%
Online Drug & Prescription Services - Unapproved Foreign Online Education	3,390 6,976	1,745 1,272	7 42	2,412 1,261		28.6% 90.5%	4 57.1 4 9.5		14.3%
Online Event Registration	321	3,362	1	3,355	1	100.0%	0 0.0	% 0	0.0%
Online Networking Online Publications	14,961 441	854 3,168	546 22	288 1,644		90.3% 36.4%	37 6.8° 14 63.6°		0.0%
Online Travel Agency	6,531	1,313	403	351	401	99.5%	2 0.5	% 0	0.0%
Opera Companies Optical Equipment & Supplies	52 9,139	4,213 1,105	3 82	2.871 921		100.0% 81.7%	0 0.0° 13 15.9°		0.0%
Optical Goods - Retail	57,938	334	655	254	506	77.3%	143 21.8	% 6	0.9%
Optical Goods - Service & Repair Optical Goods - Wholesale & Manufacturers	23,750 1,463	647 2,341	208	542 2,718		71.6% 75.0%	57 27.4° 1 25.0°		1.0%
Optical Imaging Equipment & Systems	2.846	1,873	23	1,619	15	65.2%	7 30.4	% 1	4.3%
Opticians Optometric Information Bureaus	30,571 120	539 3,893	555 1	285 3,355		80.4% 0.0%	107 19.3° 1 100.0°		0.4%
Optometrists	33,956	496	301	416	221	73.4%	64 21.3	% 16	5.3%
Orchard Equipment & Supplies Orchards	3 780	4,688 2,788	1	3.355 2,498	1 6	100.0%	0 0.0		0.0%
Orchestras & Bands	549	3,006	9	2,222	3	33.3%	6 66.7	% 0	0.0%
Orchestras & Bands - Competitions Orchid Growers	51 311	4,220 3.382	0	3,832 3,832	0	0.0%	0 0.0° 0 0.0°	<u>%</u> 0	0.0%
Ore	39	4,286	ő	3,832	Ö	0.0%	0 0.0	% 0	0.0%
Organ & Tissue Banks Organic Soil Fertilizer	2,169 395	2,066 3,230	1	3,355 3,084	1	100.0%	0 0.0		0.0%
Organic/Green Products	2,979	1,836	60	1,071		86.7%	7 11.7	% 1	1.7%
Organizing Services - Household & Business Organs	8.013 1,307	1.192 2,442	17	1.800 3,355	7	41.2% 0.0%	8 47.1 1 100.0	<u>//a</u> 2	11.89
Organs - Tune & Repair	2,389	1,999	4	2,718	3	75.0%	1 25.0	% 0	0.0%
Oriental Goods - Retail Oriental Goods - Wholesale & Manufacturers	844 28	2,739 4,359	8	2,311 3,355	3	37.5% 0.0%	5 62.5 1 100.0	% 0	0.0%
Ornamental Metal Work	14,573	870	44		. 25	56.8%	16 36.4	% 3	6.8%
Orthopedic Appliances Outboard Motors	7,451 1,701	1,231 2,234	49 17	1,171	46	93.9% 47.1%	2 4.1 9 52.9		2.0%
Outboard Motors - Repair	2,305	2,025	21	1,662	11	52.4%	6 28.6		1 19.0%
Outdoor Kitchens Outlets - Stores, Factory, Mills	3,401 7,135	1,744 1,255	23 80	1,619	17	73.9% 83.8%	5 21.7 ^t 13 16.3 ^t		4.3% 0 0.0%
Outplacement Consultants	3,424		15	1,879		53.3%	2 13.3		33.3%
Ovens - Bakers Ovens - Industrial	110 59	3,929 4,163	1	3,355 3,355	0	0.0%	1 100.0		0.0%
Oxygen	5,882	1,380	11	2,092	. 8	72.7%	3 27.3		0.0%
Oxygen Producing Equipment Oxygen Therapy Equipment	256 1,356	3,486 2,408	0	3,832 2,311	0	0.0%	0 0.0		0.0%
Ozone Machines	390	3,240	0	3,832	0	0.0%	0 0.0° 0 0.0°	% 0	0.0%
Package Design & Development Packaging Machinery	1,559 2,877	2,290 1,860	12	2.032 3,355	8	66.7%	4 33.3 1 100.0		0.0%
Packaging Materials	11,285	994	6	2,498	5	83.3%	1 16.7	% C	0.0%
Packaging Service Packing - Mechanical	8,455 146	1,162 3,794	44	1,231 3,832	. 27	61.4% 0.0%	12 27.3° 0 0.0°		11.4%
Packing & Crating Service	4,172	1,595	17	1,800	10	58.8%	7 41.2	% 0	0.0%
Paging Equipment & Service Pails	1,981	2,126 4,506	36	1,354 2,718	29	80.6% 25.0%	7 19.4 3 75.0		0.0%
Pain Management Services	133	3,841	4	2,718	3	75.0%	1 25.0	% C	0.09
Paint - Retail Paint - Wholesale & Manufacturers	17,634 2,615	779 1,939	56	1,112 2,498	31	55.4% 50.0%	21 37.5° 3 50.0°		7.1%
Paint Manufacturing Equipment & Materials	1,122	2,545	5	2,595	3	60.0%	2 40.0	% 0	0.0%
Paint Manufacturing Materials Paint Removers - Manufacturers	694 130	2,870 3,854	7	2,412 3.832	6	85.7% 0.0%	0 0.0		14.3%
Paint Removing	1,602	2,271	ő	3,832		0.0%	0 0.0	% 0	0.0%
Paintball - Games & Supplies Painters - Commercial or Residential	3,569 1.181	1,703 2,515	27	1,517 1,517	22	81.5% 29.6%	5 18.5 16 59.3		0.0%
Painters Equipment & Supplies	1,863	2,171	12	2,032	. 6	50.0%	6 50.0	% 0	0.0%
Painting - Faux Finishing Painting Contractors	3.517	1.719 21	12 1,603	2.032 127	930	50.0% 58.0%	5 41.7 600 37.4	<u>%</u> 1	8.39
Pallets & Skids	787,162 4,273	1,581	3	2,871	. 2	66.7%	1 33.3	% 0	3 4.6% 0 0.0%
Paneling Paper - Adhesive - Pressure Sensitive	538 127	3,019 3,870	3	2,871 3,832	2	66.7%	1 33.3 0 0.0		0.0%
Paper - Corrugated	296	3,409	0	3,832	0	0.0%	0 0.0	% 0	0.0%
Paper & Document Shredding Paper & Plastic Cups, Containers	23,072 1,380	657 2,399	8	2,311 1,405	7	87.5% 97.0%	1 12.5° 1 3.0°		0.0%
Paper Boxboard	100	3,974	3	2,871	. 0	0.0%	3 100.0	% 0	0.0%
Paper Brokers & Mill Reps Paper Converters	60 330	4,155 3,350	0	3,832 3,832	0	0.0%	0 0.0		0.0%
Paper Cutting & Drilling Machines	16	4,478	ő	3,832	. 0	0.0%	0 0.0	% 0	0.0%
Paper Distributors Paper Hangers - Wall covering	2,215 593	2,051 2,958	9	2,222 2,412	5	55.6% 28.6%	4 44.4 5 71.4		0.0%
Paper Hangers Equipment & Supplies	10	4,536	0	3,832	2 0	0.0%	0 0.0	% 0	0.0%
Paper Manufacturers Paper Mill Machinery	1,284	2,454 4.135	1	3,355 3,832	0	0.0%	1 100.0	% 0	0.0%
Paper Mill Supplies	13	4,506	1	3,355	0	0.0%	1 100.0	% 0	0.0%
Paper Products Paper Shredding Machines	10,965	1,011	20	1,694		40.0%	10 50.0	% 2	10.0%
Paper Towels	1,024 14	4,493	0	3,832 3,832	. 0	0.0%	0 0.0	% 0	0.0%
	109	3,935	0	3,832 2,157		0.0%	0 0.0	% 0	0.0%
Paper Tubes & Cores			10			30.0%		70 I	0.0%
Parachute Jumping Instruction Parachutes	1,530 76	2,303 4,074	0		: 0	0.0%	0 0.0		0.0%
Parachute Jumping Instruction Parachutes Paralegals	1,530 76 45,998	4,074 412	0 213	3,832 534	0 112	0.0% 52.6%	0 0.0° 94 44.1°	% 0 % 7	7 3.3%
Parachute Jumping Instruction Parachutes	1,530 76	4,074 412 4,185	1 8	3,832 534 3,355 2,311	0 112	0.0% 52.6% 100.0% 75.0% 85.7%	0 0.0 94 44.1 0 0.0	% 0 % 7 % 0	

Industry Description Parenting Classes	Inquiries 13	Rank by Inquiries 4,506	Complaints	Complaint Rank 3,355	Cmpls Settled	% 100.0%	Cmpls Not Settled % 0 0.0	Cmpls Unable to Pursue	% 0.0%
Parking Area Maintenance & Marking	11,733	972	27	1,517		66.7%	9 33.3	% 0	0.0%
Parking Attendant Service Parking Facilities	5,811 27,510	1,386 593	126 994	725 188	96 689	76.2% 69.3%	29 23.0 286 28.8		0.8%
Parking Meters	234	3,540	6	2,498	5	83.3%	1 16.7	% 0	0.0%
Parking Stations & Garages - Construction Parking Stations & Garages - Equipment & Supplies	1,965 369	2,135 3,293	56		11	19.6% 75.0%	44 78.6 1 25.0		1.8%
Parks	873	2,709	13		9	69.2%	4 30.8	% 0	0.0%
Parties - Children Partitions	1,994 754	2,120 2,812	10	2,157 3,084	8	80.0% 100.0%	1 10.0 0 0.0		10.0%
Party Facilities	3,333	1,754	46	1,208	23	50.0%	19 41.3		8.7%
Party Planning Party Plans - In-Home	33,014 13,455	504 901	109	774 984		45.0% 95.7%	57 52.3 3 4.3		2.8%
Party Supplies	57,419	341	382	363	231	60.5%	147 38.5	% 4	1.0%
Party Supplies - Renting Passport & Visa Services	15.746 29,853	820 548	119 364	746 373	66 184	55.5% 50.5%	51 42.9 179 49.2		1.7% 0.3%
Patent Agents	8,696	1,142	12	2,032	7	58.3%	0 0.0	% 5	41.7%
Patent Searchers Paternity Tests & Services	2,669 157	1,926 3,753		3,355 3,355	1 0	100.0% 0.0%	0 0.0 1 100.0		0.0%
Patio & Deck Builders	62,059	315	187	599	104	55.6%	71 38.0	% 12	6.4%
Patio Builder Patio Cover	490 1,632	3,083 2,262	19	1,723 2,498	3	15.8% 66.7%	16 84.2 1 16.3		0.0% 16.7%
Patio Design	172	3,709	2	3,084		0.0%	2 100.0	% 0	0.0%
Patio Equipment & Supplies Patio, Porch & Deck Enclosures	9,181 59,683	1.102	51 265	1.154 453	43 177	84.3% 66.8%	8 15.7 81 30.6	% 0 % 7	0.0% 2.6%
Pattern Makers	854	2,728	2	3,084	0	0.0%	2 100.0	% 0	0.0%
Pavement & Floor Marking Services Pavement & Floor Marking Supplies & Equipment	2,567 61	1,950 4,151	16	1,848 3,832	11	68.8%	5 31.3 0 0.0		0.0%
Paving Contractors	367,901	48			880	49.5%	779 43.8	% 118	6.6%
Paving Equipment Paving Materials	434 8,661	3,179 1,146	14		3	75.0% 50.0%	1 25.0 7 50.0		0.0%
Paving Stones	26	4,375		3,832	Ó	0.0%	0 0.0	% 0	0.0%
Paving, Painting, Home Improvement - Itinerant Workers Pawnbrokers	4,009 57,598	1.614 338	45	1,219 348	14 309	31.1% 75.4%	11 24.4 92 22.4		44.4%
Pay Phone Booths - Equipment & Service	105	338 3,958	4	2,718	2	50.0%	2 50.0	% 0	2.2% 0.0%
Payday Loans Payment Processing Service	134,460 72,806	146 266	3,053 654	57 255	1,375 573	45.0% 87.6%	1,210 39.6 75 11.5		15.3%
Payroll Service	40,797	447	192	585	169	88.0%	23 12.0	% 0	0.0%
Peanut Products Pearls	209 2,550	3,605 1,954		3,832 2.871	0	0.0% 66.7%	0 0.0		0.0% 33.3%
Pen Pal Lists	305	3,390	52	1,143	8	15.4%	44 84.6	% 0	0.0%
Penny Auctions Pens & Pencils - Retail	191.281 1.688	106 2,243	2.143	85 1,517	1.664	77.6% 37.0%	479 22.4 14 51.9		0.0% 11.1%
Pens & Pencils - Wholesale & Manufacturers	396	3,228		2,595	4	80.0%	1 20.0	% 0	0.0%
Pension & Profit Sharing Plans Perforated Materials	5,117	1,464 4,711	20	1,694 3,832	17	85.0% 0.0%	3 15.0 0 0.0		0.0%
Perfume - Wholesale & Manufacturers	5,445	1,423	39	1,306	28	71.8%	10 25.6	% 1	2.6%
Perfumes - Raw Materials & Supplies Perlite & Perlite Products	332 343	3,347	<u> </u>	3,832 2,412	0	0.0% 85.7%	0 0.0 1 14.3		0.0%
Permanent Make Up	2,334	3,327 2,016	14	1,934	12	85.7%	2 14.3	% 0	0.0%
Personal Chef Personal Organizer	1,027 157	2,606 3,753	6	2,498 3,355	3	50.0%	1 16.7 1 100.0		33.3%
Personal Security Guard Service	6,911	1,279	14	1,934	11	78.6%	3 21.4	% 0	0.0%
Personal ServiceBureaus Personal Services	67 58,370	4,111 332	243	3,832 483	138	0.0% 56.8%	0 0.0 82 33.7		0.0% 9.5%
Personal Trainers	5,025	1,469	64		41	64.1%	21 32.8		3.1%
Personnel Consultants Pest Control Services	11,821 645,685	969 28	2,974	1,879	12 2,389	80.0% 80.3%	3 20.0 529 17.8		0.0%
Pest Control Supplies & Equipment	6,516	1,318	2,974	1,405	2,389	63.6%	11 33.3		3.0%
Pet Boarding - Dogs Pet Boarding & Kennels	14.826 114,110	859 172	57 291	1.098 426	34 214		22 38.6 72 24.1		1.8%
Pet Cemeteries, Crematories & Supplies	8,144	1,179	17	1,800	15	88.2%	2 11.8		0.0%
Pet Clothing Designer Pet Day Care	169 6,530	3,721 1,315	13	1,984 1,544	7	53.8% 57.7%	5 38.5 10 38.5	% <u>1</u>	7.7%
Pet Exercising Service	7,410	1,234	11	2,092	9	81.8%	2 18.2		0.0%
Pet Fencing & Containment Systems Pet Finding Service	5,219 882	1,454 2,698	28 24	1,494 1,592	27	96.4% 83.3%	1 3.6 4 16.3		0.0%
Pet Foods - Wholesale & Manufacturers	22,042	682	87	895	52	59.8%	35 40.2	% 0	0.0%
Pet Grooming - Mobile	88,511 2,652	214 1,929	370 11	369	275	74.3% 72.7%	89 24.1 3 27.1	% 6	1.6%
Pet Health Plans	8,653	1,147		1,246	43		0 0.0	% 0	0.0%
Pet Jewelery Pet Kenneling Services	95	3,992 4,636	9	2,222 3,832	2	22.2%	7 77.8 0 0.0		0.0%
Pet Services	8,280	1,169	47		27		19 40.4		2.1%
Pet Shops Pet Sitting Services	87,121 37,386	218 468	784 79	236	534 50	68.1% 63.3%	229 29.2		2.7%
Pet Supplies & Foods - Retail	63,847	309					218 30.8		6.2%
Pet Supplies & Foods - Wholesale Pet Training	2.790 27.944	1.888 584	42 79	1,261 941	25 52	59.5% 65.8%	16 38.1 26 32.9		2.4%
Pet Training - Dog	14,588	869	59	1.080	38	64.4%	17 28.8		6.8%
Pet Transporting	7,950 1,687	1,199	40	1,288 2,595	18	45.0%	15 37.5		17.5%
Pet Waste Removal Petroleum	1,687 6,547	2,244 1,312	18	1,756	16	60.0% 88.9%	2 40.0		0.0%
Petroleum Products	6,328	1,331	56	1,112	26	46.4%	28 50.0		3.6%
Pewter Pewterware	60 14	4,155 4,493		3,832 3,832	0	0.0%	0 0.0	% 0	0.0%
Pharmaceutical Machinery Pharmaceutical Products - Research	170	3,718		3,832	0	0.0%	0 0.0	% 0	0.0%
Pharmaceutical Products - Wholesale & Manufacturing	777 20,479	2,792 720	137	2,871 704	97		2 66.7 40 29.2	% 0	0.0%
Pharmaceutical Suppliers - Foreign	829	2,751	10 974	2,157		10.0%	5 50.0	% 4	40.0%
Pharmacies Pharmacies - Infusion Services	123,320 211	163 3,603	9/4	196 2,718	869	89.2% 75.0%	75 7.7 1 25.0	% 30 % 0	3.1% 0.0%
Pharmacies - Specialty	3,252	1,771	12	2,032	7	58.3%	5 41.7	% 0	0.0%
Pharmacies - Specialty - Hemophillia Pharmacy - Compounding	96 6,339	3,988 1,329	26	3.832 1,544	17	0.0% 65.4%	0 0.0 9 34.6	% 0 % 0	0.0%
Photo Booth Rentals	3,059	1,814		1,934		78.6%	2 14.3	% 1	7.1%
Photo Copying Photo Electric Cells & Equipment	1,783 52	2,203 4,213		2,311 2,871	5	62.5% 33.3%	3 37.5 2 66.7		0.0%
Photo Finishing - Retail	19,371	742	181	608	116	64.1%	63 34.8	% 2	1.1%
Photo Finishing - Wholesale Photo Imaging Service	199 3,165	3,627 1,788	103	3,084 809	1 82	50.0% 79.6%	1 50.0 18 17.5	% 0 % 3	2.9%
Photo Retouching	1,108	2,559	20.5	2,222	2	22.2%	7 77.8	% 0	0.0%
Photogrammetric Equipment & Supplies Photographers	383 11,115	3,255 1,004	426	2,871 342	1 211	33.3% 49.5%	2 66.3 191 44.8	% 0 % 24	0.0% 5.6%
Photographers - Aerial	5,889	1,378				35.2%	52 48.1		16.7%

Industry Description Photographers - Commercial	Inquiries 81.507	Rank by Inquiries	Complaints 623	Complaint Rank	Cmpls Settled 331	% 53.1%	276 44.3%	Cmpls Unable to Pursue
Photographers - Pet	280	3,445	5	2,595	1	20.0%	4 80.0%	0 0.0%
Photographers - Portrait Photographers - Sports	83,114 124	227 3,882	1,691	3.832	732 0	43.3%	864 51.1% 0 0.0%	95 5.6% 0 0.0%
Photographers - Wedding	24,411	636	513		196	38.2%	294 57.3%	23 4.5%
Photographic Color Prints & Trans. Photographic Darkroom Rental	1,252 187	2,472 3,661	23	1,619	10	43.5% 100.0%	13 56.5%	0 0.0%
Photographic Equipment - Repair	5,252	1,447	79	941	54		24 30.4%	1 1.3%
Photographic Equipment & Supplies - Retail Photographic Equipment & Supplies - Wholesale & Manufacturing	99,723 2,568	192 1,949	753 158		503 89	66.8% 56.3%	226 30.0% 51 32.3%	24 3.2% 18 11.4%
Photographic Mounts	2,682	1,924	136	2,311	7	87.5%	1 12.5%	0 0.0%
Photographic Research Service	53	4,205		3,832	0	0.0%	0 0.0%	0 0.0%
Photographs - Stock Photography Sales	2,148 10,873	2,069 1,018	37 243		31 97	83.8% 39.9%	5 13.5% 126 51.9%	1 2.7% 20 8.2%
Photography Sales by Mail	60	4.155	7	2,412		42.9%	4 57.1%	0 0.0%
Photography Sales on the Internet Photography Schools	2,412 3,560	1,990 1,707	39	1,306 1,694	12	30.8% 65.0%	27 69.2% 6 30.0%	0 0.0% 1 5.0%
Physical Therapists	42,368	437	130	718	99	76.2%	26 20.0%	5 3.8%
Physical Therapy Equipment Physician - Nephrology	623 254	2,928 3,490	5	2,595	5	100.0%	0 0.0%	0 0.0%
Physicians - Specialists	57,880	335	319	404		78.7%	60 18.8%	8 2.5%
Physicians - Surgeons & Neurosurgeons Physicians & Surgeons - Allergy	2,878 2,898	1,859 1,856	16 26	1,848 1,544	13	81.3% 84.6%	3 18.8% 4 15.4%	0 0.0%
Physicians & Surgeons - Anesthesiologists	4,339	1.565	46	1.208	34	73.9%	12 26.1%	0 0.0%
Physicians & Surgeons - Cardiology Services Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Surgery	4,603 53,082	1,525 363	31 142	1,436	26 105	83.9% 73.9%	5 16.1% 37 26.1%	0 0.0%
Physicians & Surgeons - Dermatology	21,649	695	127	722		81.9%	20 15.7%	3 2.4%
Physicians & Surgeons - Ear, Nose & Throat Physicians & Surgeons - Endocrinology, Diabetes & Metabolism	2,154 1,519	2,067 2,312	31	1,436	27	87.1% 44.4%	3 9.7% 5 55.6%	1 3.2%
Physicians & Surgeons - Family Practice	12,951	924	210	539	158	75.2%	48 22.9%	4 1.9%
Physicians & Surgeons - Gastroenterology Physicians & Surgeons - Hormone Replacement Therapy	4,515	1,538	43	1,246	32 19	74.4% 79.2%	11 25.6%	0 0.0%
Physicians & Surgeons - Industrial Medicine	9,332 441	1,092 3.168	24	3,084	19	100.0%	5 20.8% 0 0.0%	0 0.0%
Physicians & Surgeons - Internal Medicine	12,165	955	67 14	1,005	47 11	70.1%	19 28.4%	1 1.5% 0 0.0%
Physicians & Surgeons - Maxillofacial Physicians & Surgeons - Medical-M.D.	2,085 141,567	2,090 135	1,037		11 825	78.6% 79.6%	3 21.4% 205 19.8%	7 0.7%
Physicians & Surgeons - OB/GYN	20,269	724	93	857	68	73.1%	25 26.9%	0 0.0%
Physicians & Surgeons - Oncology Physicians & Surgeons - Ophthalmology	1,843 22,687	2,180 666	104	2,412	4 90	57.1% 86.5%	3 42.9% 11 10.6%	0 0.0%
Physicians & Surgeons - Orthopedic Surgery	20,010	729	109	774	92	84.4%	17 15.6%	0 0.0%
Physicians & Surgeons - Osteopathic-D.O. Physicians & Surgeons - Pediatrics	7,665 12,999	1,214 919	21	1,662	18	85.7% 81.1%	3 14.3% 16 16.8%	0 0.0%
Physicians & Surgeons - Pulmonary Diseases	737	2,828	6	2,498	6	100.0%	0 0.0%	0 0.0%
Physicians & Surgeons - Radiology Physicians & Surgeons - Sports Medicine	6,658 487	1,297 3,093	103	809 2,311	81	78.6% 100.0%	22 21.4% 0 0.0%	0 0.0%
Physicians & Surgeons - Weight Reduction	31,486	523	241	. 487	222	92.1%	18 7.5%	1 0.4%
Physicians & Surgeons Equipment - Repair & Refinish Physicians & Surgeons Equipment & Supplies	445 835	3,161 2,747	Ç	3,832	0	0.0% 33.3%	0 0.0% 2 66.7%	0 0.0%
Physicians & Surgeons Information Bureaus	665	2,892	2	3,084	1	50.0%	0 0.0%	1 50.0%
Physicians Assistants Physicists	618 76	2,935 4,074	3	2,871	2	66.7% 50.0%	1 33.3% 1 50.0%	0 0.0%
Piano & Organ Moving	8,075	1,184	26	1,544	13	50.0%	13 50.0%	0 0.0%
Pianos Pianos - Parts	10,108 178	1,055 3,688	34	1,392	19	55.9%	14 41.2% 0 0.0%	1 2.9% 0 0.0%
Pianos - Restoration & Refinishing	673	2,885	1	3,355	1	100.0%	0 0.0%	0 0.0%
Pianos - Tuning & Repair Pickles & Pickle Products	4,363 165	1,560 3,734	19	1,723	9	47.4% 0.0%	9 47.4%	1 5.3%
Picnic Equipment & Supplies	169	3,721	7	2,412	2	28.6%	5 71.4%	0 0.0%
Picnic Grounds Picture Frames - Dealers	62 7.656	4,142 1,216	5/	3,832	0	0.0% 59.3%	0 0.0% 21 38.9%	0 0.0%
Picture Frames - Manufacturers Supplies	8,529	1,157	32	1,420	5	15.6%	27 84.4%	0 0.0%
Picture Frames - Restore & Repair Picture Frames - Wholesale & Manufacturers	440 564	3,172 2,990	<u> </u>	3,832	0	0.0% 100.0%	0 0.0% 0 0.0%	0 0.0%
Picture Framing	1,264	2,467	Ġ	2,222	4	44.4%	5 55.6%	0 0.0%
Picture Hanging Service Picture Restoring	75 3,166	4,078 1,786	364	3,355	0	0.0% 5.5%	1 100.0% 344 94.5%	0 0.0%
Pictures	920	2,669	10		6	60.0%	344 94.3%	1 10.0%
Pilates	249 1.041	3,508 2,598	2	3,084	1	50.0% 100.0%	1 50.0% 0 0.0%	0 0.0%
Pile Driving	717	2,846	1	3,355	1	100.0%	0 0.0%	0 0.0%
Piling Pillows	493 26,256	3,079	55	3,832 1,123	0	0.0% 27.3%	0 0.0% 40 72.7%	0 0.0%
Pilot Car Service	391	615 3,238	33	2,412	2	28.6%	40 72.7% 5 71.4%	0 0.0%
Pilots - Marine Pinata Sales	79 65	4,064	Č	3,832	0	0.0%	0 0.0%	0 0.0%
Pinball Sales & Service	1,550	4,120 2,292	16	1.848	13	0.0% 81.3%	2 100.0% 3 18.8%	0 0.0%
Pine Straw	151	3,770		3,355	1	100.0%	0 0.0%	0 0.0%
Pins - Common, Safety Pins Cotter, Taper	321 1	3.362 4,734		3.832	0	0.0%	0 0.0% 0 0.0%	0 0.0%
Pipe	4,692	1,507	13	1,984	12	92.3%	1 7.7%	0 0.0%
Pipe - Used Pipe & Boiler Covering Contractors	285	4,664 3,433	1	3,832	1	0.0%	0 0.0%	0 0.0%
Pipe & Boiler Covering Materials	24	4,400	1	3,355	1	100.0%	0 0.0%	0 0.0%
Pipe & Valve Fitters Pipe & Valve Fitters - Gas	1,396 63	2,388 4,135	2	3,084	2 n	0.0%	0 0.0% 0 0.0%	0 0.0%
Pipe Bending & Fabricating	513	3,049	Č	3,832	0	0.0%	0 0.0%	0 0.0%
Pipe Cutting & Threading Pipe Fittings	212 1,050	3,598 2,592		3,832	0	0.0%	0 0.0%	0 0.0%
Pipe Hangers	136	3,834	Č	3,832	0	0.0%	0 0.0%	0 0.0%
Pipe Inspection Pipe Joint Compounds	1,406 7	2,381 4,593	1	3,355	1 n	100.0% 0.0%	0 0.0% 0 0.0%	0 0.0%
Pipe Line Companies	648	2,904		3,832	0	0.0%	0 0.0%	0 0.0%
Pipe Line Contractors Pipe Line Equipment	9,384 529	1,088 3,027	38	1,321 3,355	34	89.5% 100.0%	4 10.5% 0 0.0%	
Pipe Line, Oil & Gas Wholesaler & Distributors	8,487	1,160	35	1,376	33	94.3%	2 5.7%	0 0.0%
Pipe Lining & Coating Pipe Locating Equipment	372 40	3,282 4,277	1	3,355	1	100.0%	0 0.0% 0 0.0%	
Pipe Reconditioning	65	4,120		3,832	0	0.0%	0 0.0%	0 0.0%
Pipe Sealing - Industrial Pipe Thawing	50	4,225	9	3,832	0	0.0%	0 0.0%	
Pipe Thread Protector	9	4,664 4,553		3,832	0	0.0%	0 0.0% 0 0.0%	
Pipes & Smokers Articles	3,764 1,593	1,662	64	1,027	10	15.6%	54 84.4%	0 0.0%
Piping Contractors Pistons	3	2,273 4,688	- c	2,871 3,832	0	100.0% 0.0%	0 0.0% 0 0.0%	0 0.0%
Pivots - Precision Instrument	4	4,664		3,832			0 0.0%	

Industry Description Pizza	Inquiries 63,709	Rank by Inquiries 310	Complaints 843	Complaint Rank	Cmpls Settled % 433 51.4	Cmpls Not Settled		% 3 1.5%
Planetariums	4	4,664		3,832	0 0.0	%	0 0.0%	0.0%
Plants - Interior Design & Maintenance Plants - Retail	5,023 4,360	1,470 1,561	5 43	2,595 1,246	4 80.0 26 60.5		1 20.0% 0 5 34.9% 2	0 0.0% 2 4.7%
Plants - Wholesale	916	2,673	7	2,412	4 57.1		3 42.9% 0	0.0%
Plaques	2,989	1,829	20	1,694	14 70.0	%	4 20.0%	2 10.0%
Plasma Centers Plaster	3,530 692	1,715 2,872	10		6 60.0 2 50.0		3 30.0% 1 2 50.0% 0	1 10.0% 0 0.0%
Plaster Craft Products & Supplies	385	3,250	2	3,084	0 0.0	%	2 100.0%	0 0.0% 0 0.0%
Plaster Products - Ornamental	90		0	3,832	0 0.0		0 0.0% 0 0 0.0%	0.0%
Plasterers Equipment & Supplies Plastering Contractors	19,545	4,074 738	35	1,376	0 0.0 18 51.4		7 48.6%	0.0%
Plastics - Extruders	482	3,097	0	3,832	0 0.0	%	0 0.0%	0.0%
Plastics - Fabricating, Finishing & Decor Plastics - Fabrics, Film, Sheets - Prod.	2,564 1.148	1,951 2,531	6	2,498	2 33.3 4 50.0		4 66.7% 0 4 50.0% 0	0.0%
Plastics - Foam	782	2,786	1	3,355	0 0.0	%	1 100.0%	0.0%
Plastics - High Pressure Laminates	261	3,483	0	3,832	0 0.0	%	0.0%	0.0%
Plastics - Machinery & Equipment Plastics - Molders	323 5,015	3,359 1,472	1 9	3,355	1 100.0 4 44.4		0 0.0% 0 5 55.6% 0	0.0%
Plastics - Products - Finished Wholesale & Manufacturers	8,002	1,194	86		26 30.2	% 59	9 68.6%	1 1.2%
Plastics - Raw Materials, Powder, Liquid Plastics - Reinforced	754 21	2,812 4,423	1	3,355	1 100.0		0 0.0%	0.0%
Plastics - Research & Consulting	545	3,013	3	2,871	0 0.0 3 100.0	%	0 0.0% 0 0.0%	0.0%
Plastics - Rods, Sheets - Sup Center	131	3.848	1	3,355	1 100.0	% (0 0.0%	0.0%
Plastics - Scrap Plastics - Vacuum, Pressure, Thermoform	242 291	3,520 3,422	1	3,355	1 100.0 0 0.0	% (0 0.0% 0 0.0%	0.0%
Plating	3,225	1,776	25		10 40.0		3 52.0%	2 8.0%
Plating Equipment & Supplies	459	3,136	0	3,832	0 0.0	%	0.0%	0.0%
Playground Equipment Playgrounds	10,992 1,959	1,008 2,137	64	1,027 2,311	54 84.4 6 75.0		9 14.1% 1 2 25.0% 0	1 1.6% 0 0.0%
Playing Cards	1,379	2,401	15	1,879	9 60.0	%	6 40.0%	0.0%
Pleating Machines	34	4,322	2	3,084	1 50.0		1 50.0%	0.0%
Plumbers Plumbers - Commercial	1.524.559 1,476	5 2,331	4.984 15	34 1,879	3.814 76.5 8 53.3		3 21.9% 77 2 13.3% 5	7 1.5% 5 33.3%
Plumbing Drains & Sewer Cleaning	71,022	274	495	306	368 74.3	% 11:	1 22.4% 16	
Plumbing Fixtures, Parts, Supplies - Retail	43,310	429 3,579	316	406 3.832	259 82.0 0 0.0		1 16.1% 6	6 1.9% 0 0.0%
Plumbing Fixtures, Parts, Supplies - Used Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	220 10,440	3,579 1,039	53		42 79.2		1 20.8%	0.0%
Plumbing Plan Services	1,164	2,524	6	2,498	6 100.0	%	0.0%	0.0%
Plywood & Veneers Pneumatic Equipment Components	552 670	3,004 2,888	9	2,222	3 33.3 0 0.0		5 55.6% 1 1 100.0% 0	1 11.1% 0 0.0%
Pneumatic Tube Equipment & Systems	244	3,517	1	3,355	0 0.0		1 100.0%	0.0%
Podiatrists	15,649	826	115		80 69.6		5 30.4%	0.0%
Podiatrists Equipment & Supplies Point of Sale Systems	376 14,185	3,269 881	447	3,084	2 100.0 411 91.9	% (0 0.0% 0 5 7.8% 1	0.0%
Pole Fitness	129	3,857	1	3,355	1 100.0		0 0.0%	0.0%
Pole Line Contractors	91	4,009	0	3,832	0 0.0	% (0 0.0%	0.0%
Pole Line Equipment Poles	74	4,593 4,081	1	3,832 3,355	0 0.0		0 0.0% 0 1 100.0% 0	0.0%
Police & Fire Organizations	6,084	1,356	8	2,311	7 87.5	%	0 0.0% 1	1 12.5%
Police Departments	418	3,195	0	3,832	0 0.0		0 0.0%	0.0%
Police Equipment Polishes	6,181 147	1,346 3,787	40	1,288	29 72.5 0 0.0		0 25.0% 1 0 0.0% 0	1 2.5% 0 0.0%
Political Organizations	443	3,164	5	2,595	3 60.0	%	2 40.0%	0.0%
Polyethylene Materials & Products Polyurethane Products	511 598		0	3,832 3,832	0 0.0		0 0.0% 0 0 0.0% 0	0.0%
Ponzi Schemes	1,306	2,954 2,443	3	2,871	0 0.0		1 33.3%	2 66.7%
Pool Tables Sales	573	2,978	5	2,595	2 40.0		3 60.0%	0.0%
Popcorn & Supplies Popcorn Machines	1,333	2,424 2.816	22	1,644	17 77.3 3 100.0		5 22.7% 0 0 0.0% 0	0 0.0% 0 0.0%
Porcelain Enamel Repair & Refinish	10,458	1,037	52	1,143	37 71.2		2 23.1%	3 5.8%
Porcelain Enameling Porcelain Products	17	4,469	0	3,832	0 0.0		0 0.0%	0.0%
Porch Shades	249	4,277 3,508	3	3,832	0 0.0 1 33.3	%	0 0.0% 0 2 66.7% 0	0.0%
Port Authorities	30	4,341	0	3,832	0 0.0	%	0.0%	0.0%
Post Cards - Manufacturers & Distributors	116 1,962	3,911 2,136	12	2,032	0 0.0 12 100.0		1 100.0% 0 0 0.0% 0	0.0%
Post Offices	570	2,130	31		14 45.2		5 48.4%	2 6.5%
Post-Construction Clean Up	1,590	2,276	0	3,832	0 0.0	% (0 0.0%	0.0%
Posters Potato Chips	3,257 314	1,770 3,377	62	1,046 3,355	35 56.5 1 100.0		6 41.9% 1 0 0.0%	1 1.6% 0 0.0%
Potatoes - Processed	101	3,970	0	3,832	0 0.0	%	0 0.0%	0.0%
Pottery	3,891	1,632	38	1,321	22 57.9		6 42.1%	0.0%
Pottery Equipment & Supplies Poultry - Retail	154 500	3,761 3,072	3	2,871 3,355	2 66.7 1 100.0	% (1 33.3% 0 0 0.0% 0	0.0%
Poultry - Wholesale	90	4.019	0	3.832	0 0.0	%	0 0.0%	0.0%
Poultry Brokers Poultry Equipment & Supplies	96	3,988 2,341	3	2,871	0 0.0 6 100.0		3 100.0% 0 0 0.0%	0.0%
Poultry Equipment & Supplies Poultry Farms	1,463 2,312	2.341	10	2,498	7 70.0	%	3 30.0%	0.0%
Poultry Services	92	4,005	0	3,832	0 0.0		0 0.0%	0.0%
Powder Processing - Industrial	861 2.585	2,722	3	2,871 3,355	0 0.0		3 100.0%	0.0%
Power Plant Consultants Power Plant Equipment	2,585	1,946 2,927	2	3,355	2 100.0		1 100.0% 0 0 0.0%	0.0%
Power Plant Equipment - Repairing	44	4,253	1	3,355	0 0.0	%	1 100.0%	0 0.0% 0 0.0%
Power Take - Offs Power Transmission Equipment	18 1.657	4,456	0	3,832	0 0.0 1 33.3	% (0 0.0% 0 2 66.7% 0	0.0%
Precious, Semi-Precious & Synthetic	3,741	1,666	8	2,311	5 62.5	%	3 37.5%	0.0%
Premium Goods	447		20	1,694	20 100.0	%	0 0.0%	0.0%
Prepaid Debit/Credit Cards Prescription Benefit Consultants	16,125 1,729	816 2,220	459 13		432 94.1 10 76.9		2 2.6% 15 3 23.1% 0	5 3.3% 0 0.0%
Preserves, Jams & Jellies	171	3,714		3,832	0 0.0	%	0.0%	0.0%
Presses - Power Presses - Power-Equipment	120	3,893	1	3,355	0 0.0		1 100.0%	0.0%
Presses - Power-Equipment Pressing Machines - Clothes	674	2,884 4,688	1	2,311 3,355	8 100.0 1 100.0		0 0.0% 0 0 0.0%	0.0%
Pressure Washing	45,826	413	128	720	82 64.1	% 42	2 32.8% 4	4 3.1%
Pressurization Equipment Pretzels	43 225	4,264 3,560	0	3,832	0 0.0		0 0.0%	0.0%
Price Marking Equipment & Supplies	225 151		4	2,718	2 50.0 0 0.0	%	2 50.0% 0 0 0.0% 0	0.0%
Print Cutters	44	4,253	0	3,832	0 0.0	%	0 0.0%	0.0%
Printed & Etched Circuits Printer & Printer Supplies- Manufacturer	379 266	3,260 3,477	36	3,832	0 0.0 36 100.0	% (0 0.0% 0 0 0.0% 0	0.0%
Printers	140,304	137	530	296	423 79.8		5 19.8% 2	2 0.4%
Printers - Business Forms	6,660	1,295	40	1,288	35 87.5	%	5 12.5% 0	0.0%
Printers - Cellophane, Foil Printers - Glass, Metal, Plastic	<u>5</u> 254	4,636 3,490	0	3,032	0 0.0 3 75.0		0 0.0% 1 25.0%	0.0%
Timera Glassy Metaly Flastic	234	3,490	4	2,/18	J /3.U	/v I	1 -0.0701 U	U.U-76

Industry Description Printers - Letterpress	Inquiries 149	Rank by Inquiries 3,782	Complaints	Complaint Rank 3,355	Cmpls Settled	% 0.0%	Cmpls Not Settled % 1 100.0%	Cmpls Unable to Pursue %	0.0%
Printing Brokers	5,417	1,433	11	2,092	4	36.4%	6 54.5%	1 9	9.1%
Printing Equipment Printing Plates	5,695 116	1,400 3.911	20	1,694	12	60.0%	8 40.0% 0 0.0%	0 (0.0%
Printing Rollers	95	3,992	Ö	3,832	0	0.0%	0 0.0%	0 (0.0%
Printing Supplies Prize Promotions	16,145 24,192	815 640	114 259	759	51 163	44.7% 62.9%	60 52.6% 72 27.8%	3 3	9.3%
Process Servers	8,682	1,145	56	1,112	29	51.8%	20 35.7%	7 1	12.5%
Product Development & Marketing	59,487	329 247	221 1,412		184 948		33 14.9% 389 27.5%	4	1.8% 5.3%
Product Sales - General Product Sales via Telephone	77,780 2,104	2,082	1,412		32	67.1% 59.3%	389 27.5% 11 20.4%		20.4%
Professional Employer Organization	198	3,632	3	2,871	3	100.0%	0 0.0%	0 (0.0%
Professional Fundraiser Professional Organizations	733 9,546	2,833 1,079	99		90	25.0% 90.9%	3 75.0% 8 8.1%		0.0%
Professional Organizer	21	4.423	1	3,355	0	0.0%	1 100.0%	0	0.0%
Professional Services - General Programmed Instruction	74,592 417	258 3,196	314	408	223	71.0% 40.0%	84 26.8% 3 60.0%	7 3	2.2%
Project Management	2,502	1,962	4	2,718	3	75.0%	1 25.0%	0 (0.0%
Projection Apparatus Promotional Products	3,749 7,124	1,665 1,257	197 63	572 1,037	194	98.5% 33.3%	3 1.5% 24 38.1%	0 (0.0%
Promotional Products - Non-Wearable	7,124 557	2,998	2	3,084	21	100.0%	0 0.0%		0.0%
Promotional Products - Wearable Proofreading	12,728 925	938 2,665	60 17		32 16	53.3% 94.1%	25 41.7% 1 5.9%	3	5.0%
Propane Gas Plumbing	203	3,616	11		8	72.7%	3 27.3%		0.0%
Propellers	476	3,113	2	3,084	2	100.0%	0 0.0%	0 (0.0%
Property Maintenance Property Management	68,771 751,865	280 23	274 6,613				89 32.5% 1,258 19.0%		4.0% 1.1%
Property Management - Industrial & Commercial	15,678	824	142	687	113	79.6%	28 19.7%	1 (0.7%
Prosthetic Devices Protein Purification	9,130	1,109 4,711	38	1,321 3,355	29	76.3% 100.0%	9 23.7% 0 0.0%		0.0%
Psychiatrists & Psychiatric Services	13,941	888	59	1,080	48	81.4%	11 18.6%	0	0.0%
Psychics Psychologist Information & Referral Services	14,410 1,697	876 2,237	202	561	116		80 39.6%		3.0%
Psychologist Information & Referral Services Psychologists	1.697 23,486	2.237 653	41	3.084 1,274	34	82.9%	0 0.0% 7 17.1%	0 0	0.0%
Psychotherapist	2,145	2,070		2,498	5	83.3%	1 16.7%	0 (0.0%
Public Opinion Analysts Public Relations Counselors	2,476 19,108	1,970 751	33	2,412	22	85.7% 66.7%	0 0.0% 11 33.3%	1 14	0.0%
Public Speaking Instruction	916	2,673	4	2,718	3	75.0%	1 25.0%	0 (0.0%
Public Utility Consultants Publicity Service	6,130 1,694	1,352 2,240	65 14		56 10	86.2% 71.4%	8 12.3% 3 21.4%	1	7.1%
Publishers - Book	141,891	134	2,235	81	1,895	84.8%	320 14.3%	20 (0.9%
Publishers - Directory & Guide Publishers - Internet Guides	67.325 63	285 4,135	2.350	3,355	1.592	67.7% 100.0%	719 30.6% 0 0.0%	39	1.7%
Publishers - Magazine	13,856	890	255	468	155	60.8%	88 34.5%	12	4.7%
Publishers - Periodical Publishers Representatives	32,606	508	1,609		1,419		157 9.8%		2.1%
Publishing Consultants	4,841 12,958	1,488 922	35 99		31	88.6% 66.7%	2 5.7% 28 28.3%	5	5.7%
Pulleys	4	4,664	0	3,832	0	0.0%	0 0.0%	0 (0.0%
Pulp & Pulp Products Pumping Contractors	70 2,090	4,099 2,088	0	3,832	0	0.0% 80.0%	0 0.0% 1 20.0%		0.0%
Pumps - Dealers	4,239	1,584	17		5	29.4%	11 64.7%	1 !	5.9%
Pumps - Service & Repair Pumps - Supplies & Parts	12,468 526	949 3,032	46	1,208	31	67.4% 100.0%	15 32.6% 0 0.0%		0.0%
Pumps - Wholesale & Manufacturers	1,698	2,236	4	2,718	3	75.0%	0 0.0%	1 2	25.0%
Puppets & Marionettes Pyramid Companies	44 12,235	4,253	122	2,595	4		1 20.0%		0.0% 1.6%
Quarries	1,615	953 2,266		3,832	0	25.4% 0.0%	89 73.0% 0 0.0%		0.0%
Quartz	236	3,535	1	3,355	1	100.0%	0 0.0%		0.0%
Quickbooks Training & Support Quilting	94 1,973	3,999 2,131	19	3,355	8	100.0% 42.1%	0 0.0% 11 57.9%	0	0.0%
Quilting Materials & Supplies	2,013	2,111		2,311	4	50.0%	4 50.0%	0 (0.0%
Quilts - Renovating	1,073 25	2,576 4,390	14		4	28.6% 0.0%	10 71.4% 0 0.0%		0.0%
Race Track Equipment & Supplies	482	3,097	1	3,355	1	100.0%	0 0.0%	0 (0.0%
Race Tracks Rack Merchandise Service	3,129 164	1,797 3,740	36	1,354 3,832	26	72.2% 0.0%	10 27.8% 0 0.0%		0.0%
Racks	1,624	2,264	3	2,871	1	33.3%	2 66.7%	0 (0.0%
Racquetball Court Construction Racquetball Courts - Private	34 550	4,322 3,005	18	3,832 1,756	0	0.0% 83.3%	0 0.0% 3 16.7%		0.0%
Racquetball Courts - Public	44	4,253	0	3,832	0	0.0%	0 0.0%	0 (0.0%
Racquetball Equipment & Supplies Radar Equipment	34 1,275	4,322 2,463	18	3,832	0 18	0.0%	0 0.0% 0 0.0%		0.0%
Radiant Heating	1,275 58	2,463 4,171	18	3,832	18	0.0%	0 0.0%	0 (0.0%
Radiator Covers & Enclosures Radiator Sales	424	3,189	3	2,871	2	66.7%	1 33.3%	0	0.0%
Radiator Sales Radiators - Automotive	452 14.662	3,147 865	109	2,718	67	100.0% 61.5%	0 0.0% 40 36.7%	2	0.0% 1.8%
Radio Communication Equipment & Systems	11,439	986	84	909	57		26 31.0%	1	1.2%
Radio Direction Finders Radio Program Producers	2 118	4.711 3,902	0	3.832	0	0.0%	0 0.0% 0 0.0%	0 0	0.0%
Radio Program Surveys	18	4,456	Ö	3,832	0	0.0%	0 0.0%	0 (0.0%
Radio Station Equipment Radio Station Reps	143 201	3,802 3,621	0	3,832	0	0.0% 33.3%	0 0.0% 2 66.7%	0 0	0.0%
Radio Stations & Broadcast Companies	32,274	511	2,986	59	2,964	99.3%	21 0.7%	1 (0.0%
Radioactive Materials Radioactivity Instruments, Supplies, Services	125 51	3,880	0	3,832	0	0.0%	0 0.0%	0 (0.0%
Radioactivity instruments, supplies, services Radios - Citizen Band	682	4,220 2,876	4	3,832	4	0.0% 100.0%	0 0.0% 0 0.0%	0	0.0%
Radiotelephone Communication - Equipment & Systems Radiotelephone Communications - Common Carrier	3,952	1,625	17	1,800	9	52.9%	8 47.1%	0 (0.0%
Radon Mitigation	363 7,653	3,302 1,217	17	2,871	15	100.0% 88.2%	0 0.0% 1 5.9%	1 :	0.0% 5.9%
Radon Testing & Service	17,374	786	80	931	64	80.0%	15 18.8%	1	1.3%
Raft Trips & Tours Railings	1,071 5,481	2,578 1,420	15	2,222	8	88.9% 60.0%	1 11.1% 3 20.0%	0 0	0.0%
Railroad Car Leasing	56	4,185	0	3,832	0	0.0%	0 0.0%	0 (0.0%
Railroad Cars - Manufacturers Railroad Contractors	166 1,528	3,730 2,304	0	3.832	0	0.0%	0 0.0% 0 0.0%	0 0	0.0%
Railroad Equipment & Supplies	721	2,840		3,832	0	0.0%	0 0.0%	0 (0.0%
Railroad Ties - Dealers Railroad Ties - Wholesale & Manufacturers	183 48	3,673 4,237	0	3,832	0	0.0%	0 0.0% 0 0.0%	0 (0.0%
Railroads	1,410	2,377		904		95.3%	4 4.7%	0	0.0%
Railroads - Freight Railroads - Ticket Agencies	596	2,956	1	3,355	1	100.0%	0 0.0% 3 17.6%	0 (0.0%
Rails & Accessories	204 178	3,614 3,688	17	1,800 3,355	10	100.0%	3 17.6% 0 0.0%		0.0%
Rainwater Harvesting Systems	400	3,221	1	3,355	0	0.0%	1 100.0%	0 (0.0%
Rainwear Ranches	37 4.855	4,302 1,484		3,355 1,879		100.0% 80.0%	0 0.0% 3 20.0%		0.0%

an street Annaba Marsh (1986) 140										
Property 1	Industry Description Range Hoods & Canopies	Inquiries 2.806		Complaints	Complaint Rank	Cmpls Settled	% 95.5%	Cmpls Not Settled % 1 4.5°	Cmpls Unable to Pursue	% 0.09
And Allers States 1.50 1.1	Ranges & Ovens - Dealers		3,585		3,355	1	100.0%	0 0.0		0.09
STANDAY AND ADMINISTRATION OF THE PROPERTY OF	Ranges & Ovens - Service & Repair Ranges & Ovens - Supplies & Parts			18		3				0.09
Seed About Seed	Ranges & Ovens - Wholesale & Manufacturers		4,536	(3,832	0	0.0%	0 0.0	6 0	0.09
Mathematics		8 127		1	1 3,355	0			6 0	0.09
## ACCORDING STATE OF THE PROPERTY OF THE PROP	Reading Instruction	6,102	1,354		5 2,498		100.0%	0 0.0		0.09
1 Control										2.09
## Common Services 1,000 1	Real Estate - Industrial	462	3,131		3 2,871	3	100.0%	0 0.0		0.09
A						7			6 1	6.39 2.69
14 15 15 15 15 15 15 15	Real Estate - Short Sale	2,037	2,103	11	1 2,092	2	18.2%	9 81.89		0.09
14 Care Controls. 14 Care Controls. 15 Care Contr	Real Estate Agents Real Estate Appraisers								6 7	
14 August August 19	Real Estate Consultants	58,143	333	287	7 429	182	63.4%	97 33.89		2.89
and Ansternation (1.07)									6 4	
A CONTROLLED A CO	Real Estate Loan Modification	11,453	984	255	5 468	57	22.4%	134 52.59	6 64	25.19
14 Carlot March March 1997 15 Carlot Street Services 15 Carlot Street Ser										
94 (1997) 1997 1997	Real Estate Rental Service	83,839	222	1,010	186		66.2%	292 28.99	6 49	4.99
The property of the property o	Real Estate Schools Real Estate Services									
	Recorded Information	2,026	2,108		2,157	7	70.0%	3 30.09	6 0	0.09
Composition 1.00				110						0.09
annis, from	Recording Studio Equipment		2,353	- 110	2,311	6	75.0%	2 25.09	6 0	0.09
14-12 1-12	Records - Phono - Manufacturers Equipment & Supplies	9	4,553	(3,832	0	0.0%			0.09
1.40	Recreation Centers	13,127	916		671		78.1%	29 19.99	6 3	2.19
1.000000000000000000000000000000000000	Recreation Program Consultants Recreational Vehicles - Dealers						80.0%			0.09
Company Comp	Recreational Vehicles - Equipment, Parts, Supplies	17,700	777	104	1 798	65	62.5%	38 36.59	6 1	1.09
According Application Ap	Recreational Vehicles - Rent & Lease	10,773	1,024	168	629				6 15	8.99
Continue Indianal Transportation 4 4.572 1 3.555 2 6.05 1 100.00	Recreational Vehicles - Storage		1,810		1,694		75.0%	5 25.09		0.09
Section - Sectio	Recreational Vehicles - Transportation	8		1		0				0.09
According the property According to According	Recruiting - Technical			1		1				0.09
Security Company of Other Perturess 9.000 1.0000 1.0000 1.0000 1.0000 1.0000 1.0000 1.0000 1.0000 1.00000 1.00000 1.00000 1.0	Recruitment Services	9.035	1.116	32	1.420	26				3.19
April Apri	Recycling - Computers & Other Electronics	9,300		145		136				0.09
11-77 977 170 17	Recycling - Metal		3,293	100		1	100.0%	0 0.09	6 0	0.09
160 776 3 3,452 3 0,505 3 3,52 3,52 3	Recycling Centers Recycling Services									19.39
April	Reels	146	3,794	(3,832	0	0.0%	0 0.0	6 0	0.09
April Apri	Referral - Auto Repair Referral - Contractor									3.79
### default Source Registry 126 1,480 7 2,412 7 100/th 4 0.05 6 0.06 ### default Source Registry 1,212 1,480 7 2,412 7 100/th 4 0.05 6 0.06 ### default Source Registry 1,212	Referral - Debt Relief Services	5,000	1,475		3 2,871	1	33.3%	2 66.79	6 0	0.09
A				5.		7				0.09
Infractions	Reflectors	44	4,253	<u> </u>	3,832	0	0.0%	0 0.0	6 0	0.09
International Stander 56 4.185 1 3.355 1 100.07h 0 0.07h 0 0.00h 0	Refrectories					0				0.09
## definition Engineeries - Supplies A Parts 1,240	Refreshment Stands	56	4,185		1 3,355	1	100.0%	0 0.0	6 0	0.09
1.226 2.485 2.09 1.698 1.4 70.0% 6 30.0% 0 0 0 0 0 0 0 0 0		21,718	1,640			32		11 24.4° 5 35.7°	6 2	14.39
definition 1.724 1.241 1.09 774 55 5.149 46 42.79 7 5.4	Refrigerators & Freezers - Dealers	1,226	2,485	20	1.694	14	70.0%	6 30.09	6 0	0.09
refrigeration & Freezers - Supplies & Partie 297 3,407 0 3,832 0 0,0% 0			4,350 1,341	109		56	51.4%	1 100.0° 46 42.2°	6 0	6.49
ehabilitation Products - Pediatric	Refrigerators & Freezers - Supplies & Parts					0			6 0	0.09
## ## ## ## ## ## ## ## ## ## ## ## ##	Rehabilitation Products - Pediatric				1 3,832	1				0.09
elays	Rehabilitation Services	24,270	637	94	4 851	66	70.2%	25 26.69	6 3	3.29
ellologic Oscobs 6,705	Relays		3,419 4,243		1 3,084	1	100.0%	0 0.0	6 0	0.09
Based Base	Religious Goods		1,293			47				4.29
BR.332	Religious Organizations Reloader Schemes		1,284			4				3.39
endering Companies 679 2,881 1 3,355 1 100,0% 0 0,0% 0 0,0% 0 0,0 0 enovable Energy 8,181 1,562 10 2,157 8 8 0,0% 2 20,0% 0 0,0 enovable Energy 9 200 3,625 4 2,718 0 0,0% 4 100,0% 0 0,0 enovable Energy 1,562 133 154 655 102 66,2% 4 100,0% 0 0,0 0,0 0,0 0,0 0,0 0,0 0,0 0,0	Relocation Service					337			6 11	2.59
A 18	Remodeling Services Rendering Companies		215	403					6 22	0.09
ental Service Stores & Yards 15,462 833 154 656 102 66,2% 48 31,2% 48 27,5% 31 552 283 283 27,0% 323 37,5% 31 57,	Renewable Energy		1,568	10		8	80.0%		6 0	0.09
ental Vacancy Listing Service	Rental Service Stores & Yards	15,462	833		4 656	102	66.2%	48 31.29		2.69
epitles	Rental Vacancy Listing Service	41.078	445	562	2 283	208			6 31	5.59
esident Buyers 713 2,849 5 2,595 0 0,0% 4 80,0% 1 20,0 esident Sesins 252 3,501 2 3,084 0 0,0% 1 50,0% 1 50,0% 1 50,0% 1 50,0% 1 50,0% 1 50,0% 5 1 33,3% 0 0,0 5 1 33,3% 0 0,0 5 1 33,3% 0 0,0 1 5 1 33,3% 0 0,0 1 5 1 33,3% 0 0,0 1 1 3 3 3 3 3 3 3 3	Reptiles	2,151	2,068		1,848		81.3%	3 18.89		0.09
Septis S	Resident Buyers					0				20.09
Sepirators 374 3,275 3 2,871 2 66,7% 1 33.3% 0 0.0	Resorts	54,349	352	1,217	7 166	995	81.8%	201 16.59		1.79
est Homes - Info & Placement Bureaus 303 3,395 1 3,355 1 100.0% 0 0.0% 0 0.0 estaurant Equipment - Repair & Service 30,874 535 42 1,261 25 59,5% 17 40,5% 0 0.0 estaurant Equipment & Supplies 32,874 507 190 590 115 60,5% 71 37,4% 4 2.1 estaurant Management 8,180 16 1,848 15 33,8% 1 6,3% 0 0.0 estaurant Work Wear & Supplies 9 4,531 1 3,355 0 0,0% 1 100,0% 0 0.0 estaurant Work Wear & Supplies 9 4,531 1 3,355 0 0,0% 1 100,0% 0 0.0 estaurants Frackfast 3,264 16 1,848 8 50,0% 7 43,8% 1 6,3% estaurants - Breakfast 3,7,469 467 203 560 145 71,4% 50 24,6% 8 3.9 estauf Stores 3,849 459 61 1,058 49 80,3% 12 19,7% 0 0.0 etterment & Urle Care Communities & Homes 1,00% 0 0.0 etterment Panning Service 3,893 459 61 1,058 49 80,3% 12 19,7% 0 0.0 etterment Panning Service 3,49 3,323 3 2,871 2 66,7% 1 33,3% 0 0.0% 0 0.0 etreaf Facilities 3,49 3,323 3 2,871 2 66,7% 1 33,3% 0 0.0 etreaf Facilities 3,49 3,323 3 2,871 2 66,7% 1 33,3% 0 0.0 etreaf Facilities 3,49 3,323 3 3,2871 2 66,7% 1 33,3% 0 0.0 etreaf Facilities 3,49 3,323 3 3,2871 2 66,7% 1 33,3% 0 0.0 etreaf Facilities 3,49 3,323 3 3,2871 2 66,7% 1 33,3% 0 0.0 etreaf Facilities 3,49 3,323 3 3,2871 2 66,7% 1 3,3% 0 0.0 etreaf Facilities 3,49 3,323 3 3,2871 2 66,7% 1 3,3% 0 0.0 etreaf Facilities 3,49 3,323 3 3,2871 2 66,7% 1 3,3% 0 0.0 etreaf Facilities 3,49 3,323 3 3,2871 2 66,7% 1 3,3% 0 0.0 etreaf Facilities 3,49 3,323 3 3,2871 2 66,7% 1 3,3% 0 0.0 etreaf Facilities 3,49 3,49 3,49 3,49 3,49 3,49 3,49 3,49 3,49 3,49 3,49 3,49 3,49 etre	Respirators	374	3,275	3	3 2,871	2	66.7%	1 33.39	6 0	0.09
Staurant Equipment & Service 30,874 535 42 1,261 25 59,5% 17 40,5% 0 0,0	Rest Homes - Info & Placement Bureaus	303	2,230 3,395		1 3,355	1	100.0%	0 0.0		0.09
2,763	Restaurant Equipment - Repair & Service		535	42		25			6 0	0.09
estaurant Work Wear & Supplies 9 4,553 1 3,355 0 0,0% 1 100.0% 0 0.0 estaurants - Breakfast 5 250,736 76 5,187 32 3,204 61.8% 1.847 35.6% 136 2.6 estaurants - Breakfast 961 2.640 16 1.848 8 50.0% 7 43.8% 1 6.3 estaurants - Breakfast 961 2.640 16 1.848 8 50.0% 7 43.8% 1 6.3 estaurants - Breakfast 961 2.640 16 1.848 8 50.0% 7 43.8% 1 6.3 estaurants - Breakfast 961 2.640 16 1.848 8 50.0% 7 43.8% 1 6.3 estaurants - Breakfast 961 2.640 16 1.848 8 50.0% 7 43.8% 1 6.3 estaurants - Breakfast 961 2.640 16 1.848 8 50.0% 7 43.8% 1 6.3 estaurants - Breakfast 961 2.640 16 1.848 8 50.0% 7 43.8% 1 6.3 estaurants - Breakfast 961 2.640 16 1.848 8 50.0% 7 43.8% 1 6.3 estaurants - Breakfast 961 2.640 1 1.850 14.9 1.00 10.0 estirement Buffe Care Communities & Homes 1 1.850 18.9 18.	Restaurant Management		1,890		1,848			1 6.39	6 0	0.09
Setaurats - Breakfast 961 2,640 16 1,848 8 50,0% 7 43,8% 1 6.3	Restaurant Work Wear & Supplies	9	4,553	1	1 3,355	0	0.0%	1 100.09	6	0.09
esume Service 37,469 467 203 560 145 71,4% 50 24,6% 8 3.9 etail Stores 5 13,819 892 180 610 103 57,2% 65 36,1% 12 6.7 eterement & Ufe Care Communities & Homes 5 100 50,329 378 60 1,071 51 85,0% 9 15,0% 0 0.0 etreat Facilities 6 100 13,05 24,0% 12 19,7% 0 0.0 etreat Facilities 6 10,05 24,03 4 2,718 4 100,0% 0 0.0% 0 0.0% 0 0.0 etreat Facilities 7 10,4% 10,38 12 2,032 10 83,3% 2 16,7% 0 0.0 bbon Printing 6 10,4% 10,38 12 2,032 10 83,3% 2 16,7% 0 0.0 bbon Printing 10,4% 10	Restaurants Restaurants - Breakfast					3,204 8				6.39
ettrement & Life Care Communities & Homes 38,938 459 61 1,058 49 80,3% 12 19,7% 0 0.0 ettrement Planing Service 50,329 378 60 1,071 51 85,0% 9 15,0% 0 0.0 etreaf Facilities 1,365 2,403 4 2,718 4 100,0% 0 0.0 etreaf Facilities 1,365 2,403 4 2,718 4 100,0% 0 0.0 etreaf Facilities 1,365 2,403 4 2,718 4 100,0% 0 0.0 etreaf Facilities 1,365 2,403 4 2,718 4 100,0% 0 0.0 etreaf Facilities 1,365 2,403 4 2,718 4 100,0% 1 13,3% 0 0.0 etreaf Facilities 1,365 1,365 1 1,6% 0 0.0 etreaf Facilities 1,365 1,365 1,365 1 1,6% 0 0.0 etreaf Facilities 1,365 1,365 1,365 1,365 1,365 1,365 1,365 1,365 1,365 etreaf Facilities 1,365 1,365 1,365 1,365 1,365 1,365 etreaf Facilities 1,365 1,365 1,365 1,365 1,365 etreaf Facilities 1,365 1,365 1,365 1,365 etreaf Facilities 1,365 1,365 1,365 etreaf Facilities 1,365 1,365 1,365 etreaf Facilities 1,365 1,365 etreaf Facilities 1,365 1,365 etreaf Facilities 1,365 1,365 etreaf Facilities 1,365 1,365	Resume Service	37,469	467	203	3 560		71.4%	50 24.69	6 8	3.99
etirement Planning Service 50,329 378 60 1,071 51 85,0% 9 15,0% 0 0 0 erreaf Facilities 0 1,365 2,403 4 2,218 4 10,0% 0	Retirement & Life Care Communities & Homes		892 459	180	1 1,058	103 49	57.2% 80.3%		6 12 6	6.79 0.09
everse Mortaage	Retirement Planning Service	50,329	378	60	1,071	51	85.0%	9 15.09	6 0	0.09
	Retreat Facilities Reverse Mortgage		2,403 1,038							0.09
ice (160 3,747 0 3,832 0 0.0% 0 0.0% 0 0.0% 0 0.0 (161 0.	Ribbon Printing	349	3,323		3 2,871	2	66.7%	1 33.39	6 0	0.09
Iding Academies 1,419 2,371 1 3,355 0 0,0% 1 100.0% 0 0.0 (ding Apparel & Equipment 2,831 1,877 10 2,157 6 60.0% 4 40.0% 0 0.0 (ding Apparel & Equipment 3,030 1,817 6 2,498 5 83.3% 1 16.7% 0 0.0	Ribbons Rice		2,676	61		60				0.09
ifie & Pistol Ranges 3,030 1,817 6 2,498 5 83.3% 1 16.7% 0 0.0	Riding Academies	1,419	2,371		1 3,355		0.0%	1 100.09	6 0	0.09
$\begin{array}{cccccccccccccccccccccccccccccccccccc$	Riding Apparel & Equipment Rifle & Pistol Ranges			10	2,157	6	60.0%			0.09
	Ringers	3,030 626	1,817 2,926	3	2,498	1	33.3%	2 66.79	6 0	0.09

Industry Description Riggers Equipment & Supplies	Inquiries 499	Rank by Inquiries 3,073	Complaints	Complaint Rank 3,355	Cmpls Settled	% 0.0%	Cmpls Not Settled % 1 100.0%	Cmpls Unable to Pursue % 0 0.0%
Right of Way Acquisition Service	669	2,890	2	3,084	0	0.0%	2 100.0%	0 0.0%
Rings - Retaining Ringtones	15 538	4,484 3,019	85	2,871	77	33.3% 90.6%	2 66.7% 8 9.4%	0 0.0% 0 0.0%
Rivets	67	4,111	Ö	3,832	0	0.0%	0 0.0%	0 0.0%
Road Building Contractors Road Building Equipment	10,186 55	1,050 4,192	19	1,723	10	52.6% 0.0%	8 42.1% 0 0.0%	1 5.3% 0 0.0%
Road Oiling & Dust Control	270	3,467	1	3,355	0	0.0%	1 100.0%	0 0.0%
Road Service - Automotive Robots	27,595 604	590 2,946	309	411 3,084	275	89.0% 100.0%	32 10.4% 0 0.0%	2 0.6% 0 0.0%
Rock Shops	1,524	2,311	13	1,984	4	30.8%	9 69.2%	0 0.0%
Rockfall Mitigation Rodeos	64 89	4,126 4,026	1	3,832 3,355	0	0.0%	0 0.0% 1 100.0%	0 0.0% 0 0.0%
Rods - Threaded	3	4,688	C	3,832	0	0.0%	0 0.0%	0 0.0%
Rollers Rolling Mill Machinery	1 20	4.734 4.441	0	3.832 3,832	0	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Roof Cleaning & Stain Removal	12,691	941	23	1,619	13	56.5%	9 39.1%	1 4.3%
Roof Cooling Systems Roof Decks	599 1,315	2,953 2,437	4	3,084 2,718	1 3	50.0% 75.0%	0 0.0% 1 25.0%	1 50.0% 0 0.0%
Roof Structures	3,611	1,690	11	2,092	. 7	63.6%	4 36.4%	0 0.0%
Roofing Contractors Roofing Equipment & Supplies	3,343,214 6,933	1,276	8,682 37	1,338	5,370 16	61.9% 43.2%	2,821 32.5% 21 56.8%	491 5.7% 0 0.0%
Roofing Materials	18,170	768	54	1,129		88.9%	6 11.1%	0 0.0%
Roofing Service Consultants Rooming Houses	14,719 1,211	863 2,496	57 7	1.098 2,412	37 5	64.9% 71.4%	17 29.8% 2 28.6%	3 5.3% 0 0.0%
Roommate Referral Service	2,973	1,839	151	664	128	84.8%	23 15.2%	0 0.0%
Rope Rotogravure Printers	251 64	3,503 4,126	0	3,355 3,832	0	100.0% 0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Routing Service - Air, Highway & Marine	98	3,984	0	3,832	0	0.0%	0 0.0%	0 0.0%
Rubber - Crude Rubber - Synthetic	7 567	4,593 2,984	2	3,832 3,084	2	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Rubber Bands	8	4,572	Ō	3,832	0	0.0%	0 0.0%	0 0.0%
Rubber Clothing & Footwear Rubber Products	107 3,226	3,944 1,775	104	3.832	72	0.0% 69.2%	0 0.0% 31 29.8%	0 0.0% 1 1.0% 0 0.0%
Rubber Stamps	3,598	1,694	13	1,984	5	38.5%	8 61.5%	
Rubber Stamps - Manufacturers Equipment & Supplies Rubber Working Machinery	260 10	3,485 4,536	3	2,871 3,832	2	66.7% 0.0%	1 33.3% 0 0.0%	0 0.0% 0 0.0%
Rubbish & Garbage Removal	103,859	181	1,379	146		75.3%	330 23.9%	10 0.7%
Rubbish & Garbage Removal Contractors Equipment Rulers & Yardsticks	1,305	2,444 4,734	17	1,800 3,832	11	64.7% 0.0%	1 5.9% 0 0.0%	5 29.4% 0 0.0%
Rust Preventatives & Removers	191	3,652	4	2,718	4	100.0%	0 0.0%	0 0.0%
Rustproofing - Industrial Rustproofing & Undercoating - Auto	92 1,547	4.005 2,293	1 8	3,355 2,311	3	0.0% 37.5%	1 100.0% 5 62.5%	0 0.0% 0 0.0%
Saddlery & Harness	5,532	1,413	31	1,436	22	71.0%	9 29.0%	0 0.0%
Safe & Vault Movers Safe Deposit Box Rental	223 352	3,565 3,315	3	2,871 3,832	3	100.0%	0 0.0%	0 0.0% 0 0.0%
Safes & Vaults	9,815	1,071	13	1,984	11	84.6%	2 15.4%	0 0.0%
Safes & Vaults - Opening & Repairing Safety & Rescue Equipment Sales & Services	58 6,146	4,171 1,351	28	3,355 1,494	10	0.0% 35.7%	1 100.0% 18 64.3%	0 0.0% 0 0.0%
Safety Cans	9	4,553	0	3,832	0	0.0%	0 0.0%	0 0.0%
Safety Consultants Safety Equipment & Clothing	18,318 11,873	763 967	26 75		20 49	76.9% 65.3%	5 19.2% 26 34.7%	1 3.8% 0 0.0%
Sailmakers	478	3,107	9	2,222	. 7	77.8%	2 22.2%	0 0.0%
Salads Sales & Order Books	65 4,594	4,120 1,528	110	3,832 770	97		0 0.0% 9 8.2%	0 0.0% 4 3.6%
Sales Lead Generation	2,986	1,831	32	1,420	17	53.1%	15 46.9%	0 0.0%
Sales Organizations Sales Presentations	10,945 2,133	1,013 2,077	59 7	1,080 2,412	40	67.8% 28.6%	16 27.1% 5 71.4%	3 5.1% 0 0.0%
Sales Promotion Service	23,279	655	125	729	70	56.0%	30 24.0%	25 20.0% 0 0.0%
Sales Training Salt	10.920 702	1.017 2,856	15 2	1.879 3,084	1	60.0% 50.0%	6 40.0% 1 50.0%	0 0.0%
Saltwater Pools - Equipment & Supplies	480	3,102	7	2,412	7	100.0%	0 0.0%	0 0.0%
Salvage - Marine Sample Cards & Books	516 141	3,041 3,812	1	3,355 3,355	0	100.0% 0.0%	0 0.0% 1 100.0%	0 0.0% 0 0.0%
Sample Cases	86	4,039	0	3,832	0	0.0%	0 0.0%	0 0.0%
Sanctuaries - Wild Life Sand & Gravel	278 16,944	3,448 798	23	3,355	11	100.0% 47.8%	0 0.0% 12 52.2%	0 0.0% 0 0.0%
Sand & Gravel Handling Equipment	291	3,422	19	3,832	0	0.0%	0 0.0%	0 0.0%
Sandblasting Sandblasting Equipment & Supplies	8,580 436	1,154 3,178	19	1,723 3,832	0	42.1% 0.0%	10 52.6% 0 0.0%	1 5.3% 0 0.0%
Sandwiches Sanitariums	2,199	2,055 4,664	51	1,154 3,832	34	66.7%	17 33.3%	0 0.0%
Sanitary Napkins	178	3,688	0	3,832	0	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Sanitation Consultants Sash Operating Devices	2,364 677	2,009 2,883	37	1,338	33	89.2% 0.0%	4 10.8% 0 0.0%	0 0.0% 0 0.0%
Satellite Communication - Common Carrier	23.605	2,883	802		720	89.8%	79 9.9%	3 0.4%
Sauna Equipment & Supplies Sausages	12,764 488	936 3.092	116	755 2.718	69	59.5% 50.0%	42 36.2% 1 25.0%	5 4.3% 1 25.0%
Savings & Loan Association - Reps	415	3,199	5	2,595	1	20.0%	4 80.0%	0 0.0%
Savings & Loan Associations Sawdust & Shavings	7,931 249	1,201	47		41	87.2%	6 12.8% 0 0.0%	0 0.0% 0 0.0%
Sawmill Equipment & Supplies	633	3,508 2,919	0	3,832 3,832	0	0.0%	0 0.0%	0 0.0%
Sawmills	3,875	1,636	4	2,718	2	50.0%	1 25.0%	1 25.0%
Saws - Sharpen & Repair	21,240 310	704 3,386	189 6	591 2,498	166	87.8% 50.0%	23 12.2% 2 33.3%	0 0.0% 1 16.7%
Scaffolding & Aerial Lifts	3,996	1,616	2	3,084	2	100.0%	0 0.0%	0 0.0%
Scales - Repair	3,270 102	3,966	16		0		0 0.0%	0 0.0%
Scalp Care Scenery Studio	2,554	1,952	12	2,032	10	83.3%	2 16.7% 1 100.0%	0 0.0% 0 0.0%
Scholarships & Financial Aid	138 77,271	3,826 250	1,277		1,257	0.0% 98.4%	16 1.3%	4 0.3%
Scholastic Prep Courses, Books & Materials School Furniture & Equipment	22,319	675	337	390	244	72.4%	80 23.7% 0 0.0%	13 3.9% 0 0.0%
School Information	3,414 2,232	1,740 2.047	10	2,157		100.0% 80.0%	1 10.0%	1 10.0%
School Lunch Ordering & Management	17	4,469	1	3,355	0	0.0%	1 100.0%	0 0.0%
School Supplies Schools - Academic - College Preparatory	14,887 515	856 3,045	146 5	2,595	2	43.2% 40.0%	81 55.5% 2 40.0%	2 1.4% 1 20.0%
Schools - Academic - Colleges & Universities	221,118	91		114		89.8%	156 9.3%	16 0.9%
Schools - Academic - Elementary & Secondary Schools - Academic - Pre & Kindergarten	13,638 25,356	894 625	98	831	35 66	79.5% 67.3%	6 13.6% 26 26.5%	3 6.8% 6 6.1%
Schools - Academic - Special Education	30,146	545	148	669	96	64.9%	41 27.7%	11 7.4%
Schools - Business & Vocational Schools - General Interest	318,928 62,671	59 311	1,265 267	449	183	68.5%	252 19.9% 75 28.1%	32 2.5% 9 3.4%
Schools - Holistic	107	3,944	1	3,355	1	100.0%	0 0.0%	0 0.0%
Schools - Home Study	21,183	706	99	826	43	43.4%	20 20.2%	36 36.4%

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Industry Description Schools - Private	Inquiries 8,789	Rank by Inquiries 1,136	Complaints 88	Complaint Rank	Cmpls Settled	% 83.0%	Cmpls Not Settled % 13 14.8%	Cmpls Unable to Pursue % 2 2
Scientific Apparatus & Instruments	1,725	2,221	4	2,718	2	50.0%	1 25.0%	1 25
Scientists Scooters - Medical	604 2,938	2,946 1,851	15	3,832	10	0.0% 66.7%	0 0.0% 4 26.7%	0 0 1 6
Scooters - Repair	140	3,815	7	2,412	3	42.9%	3 42.9%	1 14
Scoreboards Scrap Metals	273 17,672	3,458 778	40	3,832 1,288	17	0.0% 42.5%	0 0.0% 19 47.5%	0 0 4 10
Scrap Rubber	21	4,423	1	3,355	0	0.0%	1 100.0%	0 0
Scrapbooking Screen Enclosures	3,871 12,289	1,637 952	54 45	1,129 1,219	41	75.9% 62.2%	8 14.8% 16 35.6%	5 9 1 2
Screen Manufacturers Equipment & Supplies	389	3,242		2,871	. 2	66.7%	1 33.3%	0 0
Screen Printing Screen Printing - Equipment & Supplies	30,688 1,502	536 2,321	167		90	53.9% 55.6%	72 43.1% 3 33.3%	5 3 1 11
Screen Repair	4,661	1,515	14	1,934	5	35.7%	9 64.3%	0 0
Screening - Background & Employment Screening - Tenant	23.786 3,359	645 1,749	179	613	166	92.7% 83.3%	13 7.3% 1 16.7%	0 0
Screening & Sifting Equipment Screens - Decorative	110	3,929		3,832	. 0	0.0%	0 0.0%	0 0
Screens - Door & Window	273 25,947	3,458 618	58	3,355	39	100.0% 67.2%	18 31.0%	1 1
Screens - Security Door Screw Machine Products	17	4,469	0	3,832	. 0	0.0%	0 0.0%	0 0
Screw Machines & Equipment	322 55	3,361 4,192	0	3,832 3,832	. 0	0.0%	0 0.0%	0 0
Screws Sculptors	283 932	3,438	0	3,832	. 0	0.0%	0 0.0%	0 0
Sculptors Equipment & Supplies	12	2.659 4,515	0	2.718 3,832	. 0	100.0% 0.0%	0 0.0%	0 0
Seal Coating Sealing - Pavement	19,954	730	83			50.6%	37 44.6%	4 4
Seals - Notary & Corporation	253 24,202	3,498 639	11 278	438	71	18.2% 25.5%	7 63.6% 174 62.6%	2 18 33 11
Seals - Oil, Grease Seals - O-Ring	440 231	3,172 3,546	2	3,084	2	100.0%	0 0.0% 0 0.0%	0 0
Seals - Security	269	3,546 3,473	1	3,355	1	100.0%	0 0.0%	0 0
Search Engine Optimization Services Searchers of Records	15,159 43,554	849 428	97 851	838			29 29.9% 41 4.8%	12 12 10 1
Seat Belts	194	3,642	2	3,084	2	100.0%	0 0.0%	0 0
Seating Companies Second Hand Stores	1,848 3,359	2,178	21	1,662			1 4.8% 14 46.7%	0 0
Secret Shopper	48,090	1,749 392	297		127	50.0% 42.8%	55 18.5%	1 3 115 38
Security Cameras Security Control Equipment & System Monitors	1,158 345,234	2,528 53	2,227		1,948	28.6% 87.5%	10 71.4% 247 11.1%	0 0 32 1
Security Guard & Patrol Service	98,799	194	142	687	85	59.9%	45 31.7%	12 8
Security Systems Consultants Seed Cleaning Equipment	55,824 117	347 3,906	464	316	382	82.3% 0.0%	76 16.4% 0 0.0%	6 1
Seeding	246	3,514	1	3,355	0	0.0%	1 100.0%	0 0
Seeds & Bulbs - Retail Seeds & Bulbs - Wholesale	6,744 893	1,291 2,690	74	963	66	89.2% 100.0%	8 10.8% 0 0.0%	0 0
Seismic Retrofit	27	4,367	0	3,832	. 0	0.0%	0 0.0%	0 0
Seismograph Equipment & Supplies Seismograph Service	38 23	4,293 4,408	0	3,832	0	0.0%	0 0.0% 0 0.0%	0 0
Self Defense	8,736	1,140	59	1,080	39	66.1%	20 33.9%	0 0
Self Defense Devices SemiConductor Devices	4,470 1,526	1,543 2,307	33	1,405	19	57.6% 75.0%	14 42.4% 1 25.0%	0 0
Seminar Marketing	440	3,172	7	2,412	3	42.9%	4 57.1%	0 0
Seminars - Wealth Building & Real Estate Senior Care Information and Resources	5,497 761	1,417 2,805	27	1,517	17	63.0% 100.0%	9 33.3% 0 0.0%	1 3 0 0
Senior Citizens Service Organization	21,737	692	19	1,723	15	78.9%	4 21.1%	0 0
Senior Home Care Senior Housing/Living	3,799 457	1,654 3,140	12	2,032	7	58.3% 100.0%	5 41.7% 0 0.0%	0 0
Separators	26	4,375	Ö	3,832	. 0	0.0%	0 0.0%	0 0
Septic Tanks - Treatment Supplies Septic Tanks & Systems Cleaning	4,086 41,483	1,600	252 140		237	94.0%	13 5.2% 46 32.9%	2 0 10 7
Septic Tanks & Systems Contractors & Dealers	64,261	303	217	527	144	66.4%	69 31.8%	4 1
Septic Tanks & Systems Wholesale & Manufacturers Service Animals - Dogs	1,241 393	2,480 3,236	3	2,871		33.3% 80.0%	2 66.7% 1 20.0%	0 0
Service Animals - Training	65	4,120	1	3,355	0	0.0%	1 100.0%	0 0
Service Stations - Gasoline & Oil Services - General	66,194 89,799	293 211	1,534 1,116		941 571	61.3% 51.2%	558 36.4% 377 33.8%	35 2 168 15
ServiceStation Equipment	1,266	2,466	4	2,718		75.0%	1 25.0%	0 0
ServiceStation Supplies Sewage Disposal Systems	24 2,494	4,400 1,964	41	3,355	20	0.0% 48.8%	1 100.0% 21 51.2%	0 0
Sewage Treatment Equipment	333	3,341	2	3,084	2	100.0%	0 0.0%	0 0
Sewer Cleaning Equipment & Supplies Sewer Contractors	466 13,246	3,128 908	54	3,355	32	0.0% 59.3%	1 100.0% 18 33.3%	0 0
Sewer Inspection Sewer Pipe	467	3,126	1	3,355	1	100.0%	0 0.0%	0 0
Sewing Contractors	131 3,003	3,848 1,827	17	3,832 1,800	7	0.0% 41.2%	0 0.0% 10 58.8%	0 0
Sewing Instruction Sewing Machines - Dealers	1,409	2,378	9	2.222	4	44.4%	5 55.6% 23 17.2%	0 0
Sewing Machines - Industrial & Commercial	20,527 702	719 2.856	134	710 3,355	109	100.0%	0 0.0%	2 1 0 0
Sewing Machines - Service & Repair	3,191	1,780	31				10 32.3%	0 0
Sewing Machines - Supplies & Parts Sewing Machines - Wholesale & Manufacturers	1,338 342	2,420 3,328	14 20	1,934 1,694	20	50.0% 100.0%	7 50.0% 0 0.0%	0 0
Shade Sails Shafting	51	4,220 4,636	1	3,355	0		1 100.0% 0 0.0%	0 0
Sharpening Service	2,919	1,854	12	2,032	6	50.0%	6 50.0%	0 0
Shavers - Electric Shavers - Electric Repair	942 194	2,655 3,642	9	2,222	7	77.8% 0.0%	2 22.2% 0 0.0%	0 0
Shears & Scissors	405	3,209	2	3,084	2	100.0%	0 0.0%	0 0
Sheepskin Specialties Sheet Metal Equipment & Supplies	967 3,280	2,638 1,764	13	1,984 2,311	11	84.6% 50.0%	2 15.4% 4 50.0%	0 0
Sheet Metal Work	19,330	746	40	1,288	18	45.0%	19 47.5%	3 7
Shells - Marine Shelving	118 3,920	3,902 1,630	5	2,595	1	80.0% 33.3%	1 20.0% 2 66.7%	0 0
Shielding - Magnetic, Electrostatic	173	3,703	1	3,355	0	0.0%	1 100.0%	0 0
Shingles Ship Brokers	1,327 296	2.430 3,409	12	2,032	8	66.7% 0.0%	2 16.7% 6 100.0%	2 16 0 0
Ship Builders & Repair	741	2,823	0	3,832		0.0%	0 0.0%	0 0
Ship Chandlers Ship Cleaning	74 4	4,081 4,664	0	3,832	0	0.0%	0 0.0% 0 0.0%	0 0
Ship Wreckers	6	4,616	0	3,832	. 0	0.0%	0 0.0%	0 0
Shipping Masters Shipping Room Supplies	16,430 2,988	811 1,830	207	544 1,338	89	43.0% 67.6%	78 37.7% 12 32.4%	40 19 0 0
entre of the second sec							57 60.0%	2 2
Shirts - Custom Made	4,797	1,493	95	846	30	37.9%		4 4
Shirts - Custom Made Shirts - Wholesale & Manufacturers Shock Absorbers	4,797 627 158	2,925 3,750	10	2,157	9	90.0%	1 10.0% 0 0.0%	0 0

Industry Description Shoe Findings & Supplies	Inquiries 581	Rank by Inquiries 2,971	Complaints	Complaint Rank	Cmpls Settled 4	% 100.0%	Cmpls Not Settled % 0 0.0%	Cmpls Unable to Pursue
Shoe Laces	33	4,328	1	3,355	0	0.0%	1 100.0%	0 0.0%
Shoe Machinery Shoe Manufacturers Supplies	2 29	4,711 4.350		3,832	0	0.0%	0 0.0%	0 0.0% 1 100.0%
Shoe Repair	10,937	1,015	206		99	48.1%	102 49.5%	5 2.4%
Shoe Shining Shoe Trees	140	3,815	3	2,871	3	100.0%	0 0.0%	0 0.0%
Shoes - Custom Made	8 5,791	4,572 1,391	55	3,832 1,123	26	0.0% 47.3%	0 0.0% 27 49.1%	0 0.0% 2 3.6%
Shoes - Orthopedic	16,458	809	134	710	106	79.1%	26 19.4%	2 1.5% 77 4.7%
Shoes - Retail Shoes - Wholesale & Manufacturers	140,418 4,012	136 1,613				66.9% 82.2%	461 28.4% 19 17.8%	77 4.7% 0 0.0%
Shoplifting Prevention Devices	4,012 22	4,414	107	3,084	2	100.0%	0 0.0%	0 0.0%
Shoppers News Publications	2,887	1,857	26	1,544	12	46.2%	10 38.5%	4 15.4%
Shopping Carts & Baskets Shopping Centers & Malls	67 6,594	4,111 1,301	48	3,355	34	0.0% 70.8%	1 100.0% 11 22.9%	0 0.0% 3 6.3%
Shopping Service - Personal	8,798	1,135	276	441	202	73.2%	70 25.4%	4 1.4%
Shopping Service - Protective, Comparative	53,230	359	90		55	61.1%	18 20.0%	17 18.9%
Shoring Shoring Contractors	2,193 2,733	2,057 1,903	10	2,157		100.0% 100.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Shortening	5	4,636	C	3,832	0	0.0%	0 0.0%	0 0.0%
Shot Peening Shovels - Power	151	3,770 4,527	C	3,832	0	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Show Cases	183	3,673	6	2,498	4	66.7%	2 33.3%	0 0.0%
Shower Curtains - Wholesale & Manufacturers	24	4,400		3.355	1	100.0%	0 0.0%	0 0.0%
Shower Doors & Enclosures Shower Pan Replacement	16,848 38	802 4,293	46	1,208 3,832	25	54.3% 0.0%	15 32.6% 0 0.0%	6 13.0% 0 0.0%
Shredding Services	1,247	2,476	Č	3,832	0	0.0%	0 0.0%	0 0.0%
Shuffleboards Shutters	38 51.687	4,293 371	100	3,832	0	0.0% 57.5%	0 0.0%	0 0.0% 8 4.3%
Shuttle Bus	51,687 2,020	2,109	186 47	1,194	107 27	57.5% 57.4%	71 38.2% 19 40.4%	1 2.1%
Siding Contractors	249,386	79	794	234	614	77.3%	148 18.6%	32 4.0%
Siding Materials Sightseeing Tours	6,735 31.618	1,292 521	19 189	1,723	9 123	47.4% 65.1%	10 52.6% 65 34.4%	0 0.0% 1 0.5%
Signals	85	4,043		3,832	0	0.0%	0 0.0%	0 0.0% 19 5.1%
Signs	67,044	289	371	. 368	175	47.2%	177 47.7%	19 5.1%
Signs - Digital Signs - Equipment & Supplies	1,251 6,557	2,473 1,309	73	2,222	68	44.4% 93.2%	3 33.3% 5 6.8%	2 22.2% 0 0.0%
Signs - Erectors & Hangers	562	2,992	3	2,871	1	33.3%	2 66.7%	0 0.0%
Signs - Exit Signs Signs - Maintenance & Repair	30 724	4,341	1	3,355	0	0.0% 42.9%	1 100.0% 4 57.1%	0 0.0% 0 0.0%
Signs - Neon	724 851	2,837 2,733	12	2,412	3	25.0%	6 50.0%	3 25.0%
Signs - Photoluminescent	9	4.553	1	3,355	1	100.0%	0 0.0%	0 0.0%
Silicones Silks - Wholesale & Manufacturers	123 151	3,887 3,770		3,832	0	0.0% 25.0%	0 0.0% 3 75.0%	0 0.0% 0 0.0%
Silversmiths & Goldsmiths	409	3,206	11	2,092	1	9.1%	4 36.4%	6 54.5%
Silverware	1,360	2,407	3	2,871	3	100.0%	0 0.0%	0 0.0%
Silverware Clean, Repair & Replate Singing Telegrams	229 462	3,552 3,131	1	3,355	0	0.0% 16.7%	1 100.0% 5 83.3%	0 0.0% 0 0.0%
Sink Manufacturers	19	4,447	1	3,355	1	100.0%	0 0.0%	0 0.0%
Sirens & Horns Sitting Services	173 15,924	3,703 818	57	3,832	0 56	0.0% 98.2%	0 0.0% 1 1.8%	0 0.0% 0 0.0%
Skate Sharpening	15,924 79	4,064		3,355	1	100.0%	0 0.0%	0 0.0%
Skateboard Parks & Rinks	499	3,073	9	2,222	. 7	77.8%	2 22.2%	0 0.0%
Skateboards & Equipment Skating Equipment & Supplies	29,934 2,516	547 1,959	268		161 14		103 38.4% 5 26.3%	4 1.5% 0 0.0%
Skating Instruction	138	3,826	2	3,084	0	0.0%	2 100.0%	0 0.0%
Skating Rinks	2,536	1,957	27	1,517	19		8 29.6%	0 0.0%
Skating Rinks - Installation, Equipment & Supplies Ski Centers & Resorts	120 812	3,893 2,766	25	3,355 1,568	20	0.0% 80.0%	1 100.0% 5 20.0%	0 0.0% 0 0.0%
Ski Equipment - Repair	245	3.516	3	2.871	2	66.7%	1 33.3%	0 0.0%
Ski Equipment - Retail Ski Equipment - Wholesale & Manufacturers	5,639 30	1,402 4.341	94	851 2,718	34	36.2% 25.0%	56 59.6% 3 75.0%	4 4.3% 0 0.0%
Ski Equipment Rental	371	3,288	4	2,718	4		0 0.0%	0 0.0%
Ski Instruction Ski Lift Equipment	180	3,682	2	3,084	. 2	100.0%	0 0.0%	0 0.0% 0 0.0%
Ski Tours	5 184	4,636 3,671		3,832	1	0.0% 16.7%	5 83.3%	0 0.0%
Skin Care	114,583	171	1,484	137	1,254	84.5%	206 13.9%	24 1.6%
Skip Tracing Sky Diving	2,386 1,852	2,000 2,177	32	2,718	18	75.0% 56.3%	1 25.0% 14 43.8%	0 0.0% 0 0.0%
Skylights	11,366	992	18		12	66.7%	5 27.8%	1 5.6%
Skylights - Distributors	294	3,414	1	3,355	0	0.0%	1 100.0%	0 0.0%
Slate Slicing Machines	775 1	2,795 4,734	1 6	2,871	0	66.7%	1 33.3% 0 0.0%	0 0.0% 0 0.0%
Slides & Film Strips	472	3,121	C	3,832	0	0.0%	0 0.0%	0 0.0%
Slings Slip Covers	52 3,017	4,213 1,823	40	3,832	0 24	0.0%	0 0.0% 16 40.0%	0 0.0% 0 0.0%
Slippers - Wholesale & Manufacturers	113	3,921	40	3,832	0	0.0%	0 0.0%	0 0.0%
Small Engine Repair Smart Phone Software Support	9,574	1.078 3,730	96	842 3,355	71	74.0%	20 20.8%	5 5.2% 0 0.0%
Smart Phone Software Support Smelters & Refiners - Base Metals	166 428	3,188	1	3.832	1	100.0%	0 0.0% 0 0.0%	0 0.0%
Smelters & Refiners - Precious Metals	8,816	1,134	35	1,376	24	68.6%	6 17.1%	5 14.3%
Smelters & Refiners Equipment & Supplies Smoke Abatement Equipment	509 514	3,057 3,047	24	3,832	0	0.0% 54.2%	0 0.0% 9 37.5%	0 0.0% 2 8.3%
Smoke Detectors & Alarms	791	2,782	4	2,718	2	50.0%	2 50.0%	0 0.0%
Smoke Odor Counteracting Service	134	3,838		3,084	1	50.0%	1 50.0%	0 0.0%
Smoke Stacks Smokers Information & Treatment	2.968	4,616 1,841	13	3,355	6	0.0% 46.2%	1 100.0% 4 30.8%	0 0.0% 3 23.1%
Snow Making Machines	11	4,527		3,832	0	0.0%	0 0.0%	0 0.0%
Snow Melting Systems Snow Removal Equipment	226 1,297	3,558 2,447	25	3,355 1,568	23	92.0%	1 100.0% 2 8.0%	0 0.0% 0 0.0%
Snow Removal Service	17,093	790	284	434		44.0%	152 53.5%	7 2.5%
Snow Removal Service - Commercial Snowmobiles	110	3,929		3,832	0	0.0%	0 0.0%	0 0.0%
Snowmobiles Soap Dispensers	3,990 191	1,619 3,652	74	963	60	81.1% 0.0%	14 18.9% 0 0.0%	0 0.0% 0 0.0%
Soaps & Detergents	4,398	1,551	57		28	49.1%	25 43.9%	4 7.0%
Soccer Clubs	1,141	2,535	27		19 12		7 25.9%	1 3.7%
Social Media Social Networking	1,749 6,106	2,214 1,353	19 174			63.2% 75.3%	7 36.8% 29 16.7%	0 0.0% 14 8.0%
Social Security Services	4,357	1,562	51	1,154		88.2%	5 9.8%	1 2.0%
Social Service Organizations Social Workers	14,763 2,488	861 1,967	55	1,123	29	52.7% 50.0%	25 45.5% 2 50.0%	1 1.8% 0 0.0%
Sod & Sodding Service	2,488 16,707	807		762	76	67.3%	37 32.7%	0 0.0%
Soda Fountain Equipment	10	4,536	(3,832	0	0.0%	0 0.0%	0 0.0%
Soda Fountain Shops Soda Fountain Supplies	285 223	3,433 3,565	1 2	3,355 2,498		0.0%	1 100.0% 0 0.0%	0 0.0% 0 0.0%
Jour Forman Supplies								

Section 1									1
Common	Industry Description Soffit & Fascia	Inquiries 7	Rank by Inquiries 4.593	Complaints		Cmpls Settled	0.0%	Cmpls Not Settled %	Cmpls Unable to Pursue %
Section	Soil Conditioners		2,823	2	3,084	0	0.0%	2 100.0%	0 0.0
Column C			3,2/8			0	0.0%		0 0.0
20 for the Name of Property Age 10 10 10 10 10 10 10 1	Soil Testing	539	3,018	4	2,718	1	25.0%		0.0
20 for the Name of Property Age 10 10 10 10 10 10 10 1	Solar Energy Equipment & Systems Dealers Solar Energy Equipment & Systems Manufacturing & Distribution		198 925		1.376				6 2.:
Section Sect	Solar Energy Equipment & Systems Supplies & Parts		1,487		1,984	4	30.8%		5 38.5
Section 1.5					1.154		79.2% 64.7%		
18 1	Solar Energy Research & Development	1,510	2,317	_2	3,084	1	50.0%	1 50.0%	0 0.0
200 1	Solar Energy System Design & Installation Solar Panel Cleaning			76		61			2 2.6
Sates Contention	Solder	25	4,390	C	3,832	0	0.0%	0 0.0%	0 0.0
1966 1967 1968 1969	Soldering Equipment Soliciting Organizations			151		132			
Section 1.00	Solvents		3,682	(3,832	0	0.0%	0 0.0%	0 0.0
Seed Colors (Colors Seed Seed Seed Seed Seed Seed Seed See	Solvents - Reclaiming Sorting Equipment			1		0			
Section Continue	Sound Control Structures & Equipment			2	3,084	1	50.0%	1 50.0%	0 0.0
Cold France Cold Cold		28				0			
Security Regulater Property of Security 1982 10 10 10 10 10 10 10 1	Sound Systems & Equipment		448		409		74.4%	78 24.9%	2 0.6
1.00 1.00	Souvenirs - Retail Souvenirs - Wholesale & Manufacturers		1,905 3,113	35		25		10 28.6%	
Seat A. P. Lines. Indexes. 74.50 7.50	Soy Bean Products	522	3,036	1	3,355	0	0.0%	1 100.0%	0 0.0
Cont A the District Mindows Mindows (1.50) 1.50				677					
See 1.50 1	Spas & Hot Tubs - Rental - Wholesale, Manufacturing	6,034	1,362				79.6%	10 20.4%	0 0.0
Scatter:								33 28.7% 107 62.2%	
Court 1.10	Speakers - Rebuild & Repair	818	2,762	10	2,157	7	70.0%	3 30.0%	0 0.0
Secretaries 9 4 5 6 4 5 6 6 5 6 6 6 6 6 6	Speakers - wnoiesale & Manutacturers Speech & Language Pathologists	716 6 338		17	2.157	5			0.0 0.0
2,100 2,000 3	Speech Aid Devices	335	3,337	8	2,311	3	37.5%	5 62.5%	
1.00 1.00	Speed Reducers Speedometers					0 3			0 0.0
and Corput Agreemen Affecters 72 4.664 0 1.615 0 0.65 0.65 0 0.65 0 0.65 0 0.65 0 0.65 0 0.65 0 0.65 0 0.65 0 0.65 0 0.65 0 0.65 0 0.65 0.65 0 0.65 0 0.65 0 0.65 0 0.65 0 0.65 0 0.65 0 0.65 0 0.65 0 0.65 0 0.65 0 0.65 0.65 0 0.65	Sperm Banks	4,370	1,557	8	2,311	8	100.0%	0 0.0%	0.0
According	Spices Spill Control Equipment & Materials			21		10			1 4.8
1,460	Spill Control Service		4,230	Č	3,832	0	0.0%	0 0.0%	0 0.0
Section 1 3 1 4.50		16		30		0			0 0.0
Section Cond Section 1,485	Spools	33	4,328	33	3,832	0	0.0%	0 0.0%	0 0.0
Section Colonial Windows 1.312 1				19		2			0 0.0
400 1,125 20 1,106 27 64,18 1.1 25,004 0.1 20,005 20,	Sporting Goods - Retail	105,278	180	1,188	171	912	76.8%	244 20.5%	32 2.
South State									
Sports Informative	Sports Bar	6,159	1,350		1,058	31	50.8%	28 45.9%	2 3.3
10.012	Sports Hospitality			11		1			
Software Wildering A Standardurer A Standardurer	Sports Promoters & Managers	10,032	1,061	65	1,020	34	52.3%	23 35.4%	8 12.3
Sierry On Stiding	Sportswear - Retail								
Service Equipment 1,000	Spray On Siding	507		- 2		20			0 0.0
Signings - Automative - Sales & Survey 1,650 2,685 1 2,092 5,52% 3,65% 0 0.07	Spraying Equipment Posting		2,860	1	3,355	0			
1,888	Springs - Automotive - Sales & Service			11		6			0 0.0
Springer 1,0310				10		2	100.0%		
Seaph Courts - Private 6	Sprinklers - Automatic - Fire	10,310	1,045		1,848	7	43.8%	7 43.8%	2 12.5
Stabilers	Square Dance Apparel	25	4,390	1	3,355	1		0 0.0%	0 0.0
Stables	Stabilizers Stabilizers	131		C		0			0 0.0
Staffing 1,176 1,593 9 2,222 5 5,069 4 44,49 0 0,09	Stables Stadiums Aronas & Athletis Fields		1,205	25		15			0 0.0
Star Builder	Staffing - Technical			35		5			
Stair Treads 1313 3.379 0 3.832 0 0.0% 0 0.0% 0 0.0% 1325 3.420 0 0.0% 0 0.0% 0 0.0% 1326 4.447 0 3.3832 0 0.0% 0 0.0% 0 0.0% 1326 4.427 0 3.3832 0 0.0% 0 0.0% 1327 0 0.0% 0 0.0% 1328 0 0.0% 0 0.0% 1328 0 0.0% 0 0.0% 1328 0 0.0% 0 0.0% 1328 0 0.0% 0 0.0% 1329 0 0.0%	Stair Builders Chale Lifts			23			60.9%		1 4.3
Stakes 19 4,447 0 3,332 0 0,0%	Stair Treads			10		0			
Stamp Stam	Stakes Common Marking	19	4,447	C		0	0.0%	0 0.0%	0 0.0
Stamps S	Stamp Pads			4		2			
Staplers & Tockers 1,14 3,9,16 0 3,8,32 0 0,0% 0		73		0		0	0.0%		0 0.0
Starters - Engine	Staples, Staplers & Tackers			22		0			0 0.0
Static Controls	Starters - Engine		2.903	- 1	3.355	1			0 0.0
Stationery - Wholesale & Manufacturers 1,025 2,607 10 2,157 7 70,0% 3 30,0% 0 0.00 Statistical Service 690 2,873 9 2,222 6 66,7% 3 33,3% 0 0.00 Statistical Service 412 3,202 2 3,084 0 0,0% 2 100,0% 0 0,09 Steam Bath Equipment & Supplies 11,8% 0 0,00 Steam Cleaning - Automotive 1,895 2,159 17 1,800 15 88,2% 2 11,8% 0 0,00 Steam Cleaning - Automotive 3,551 1,710 36 1,354 14 38,9% 21 58,3% 1 2 28,58 1 2 2 28,58 1 2 2 28,58 2 2 2 2 3,084 2 2 2 2 3,084 2 2 2 2 3,084 2 2 2 2 3,084 2 2 2 2 3,084 2 2 2 2 3,084 2 2 2 2 3,084 2 2 2 2 3,084 2 2 2 2 3,084 2 2 2 2 3,084 2 2 2 2 3,084 2 2 2 2 3,084 2 2 2 2 2 3,084 2 2 2 2 2 3,084 2 2 2 2 2 3,084 2 2 2 2 2 2 3,084 2 2 2 2 2 2 3,084 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	Static Controls			ď		0			
Statistical Service			1,899	15		10			1 6.7
Statuary	Statistical Service			9		6			
Steam Cleaning - Automotive 421 3.191 0 3.832 0 0.0%	Statuary Change Bath Faviance & Consilier		3,202		3,084	0	0.0%		0 0.0
Steam Cleaning Equipment 1,612 2,269 7 2,154 14 38,9% 21 58,3% 1 2,85	Steam Cleaning - Automotive		2,159 3,191	17		15	0.0%	0 0.0%	0 0.0
Steam Specialities 169 3,721 2 3,084 2 100,0% 0 0,0% 0	Steam Cleaning - Industrial	3,551	1,710	36	1,354	14	38.9%	21 58.3%	1 2.8
Steam Traps 25 4,390 0 3,832 0 0,0% 0 1,0% 0 0,0% 0	Steam Cleaning Equipment Steam Specialties	1,612 169	2,269		2,412	5	100.0%	2 28.6%	0 0.0
Steamship Companies 277 3,450 1 3,355 1 1,00,0% 0 0,0% 0 0,0% Steel - Used 82 4,049 2 3,084 2 100,0% 0 0,0% 1 50,0% 1 <td< td=""><td>Steam Traps</td><td>25</td><td>4,390</td><td>C</td><td>3,832</td><td>0</td><td>0.0%</td><td>0 0.0%</td><td>0 0.0</td></td<>	Steam Traps	25	4,390	C	3,832	0	0.0%	0 0.0%	0 0.0
Steel - Used Steel - Used S2 4,049 2 3,084 2 100,0% 0 0,0	Steamship Agencies Steamship Companies			1		1			0.0
Steel Distributors & Warehouses 6,575 1,303 2 3,084 1 50,0% 1 50,0% 0 0,000	Steel - Used	82	4,049	2	3,084	2	100.0%	0 0.0%	0 0.0
Steel Ferctors 7,471 1,228 3 2,871 1 33,3% 2 66,7% 0 0,00			2,248	- 2		0	0.0% 50.0%	1 50.0%	1 50.0
Steel Mills 946 2,648 2 3,084 1 50,0% 1 50,0% 0 0,0% Steel Processing 3,534 1,713 7 2,412 4 57,1% 3 42,9% 0 0,0% Steel Processing & Fabricating Equipment 457 3,140 0 3,832 0 0,0% 0 0,0% 0 0,0% Steeples Ass 201 3,621 0 3,832 0 0,0% 0 0,0% 0 0,0% Steeples Spires 1 4,734 0 3,832 0 0,0% 0 0,0% 0 0,0% Steering Systems & Equipment 1 4,734 0 3,832 0 0,0% 0 0,0% 0 0,0% Steeples Spires 1 4,734 0 3,832 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0	Steel Erectors	7,471	1,228	3	2,871	1	33.3%	2 66.7%	0 0.0
Steel Processing 3,534 1,713 7 2,412 4 57,1% 3 42,9% 0 0.05				50			40.0% 50.0%		8 16.0
Steel Processing & Fabricating Equipment 457 3,140 0 3,832 0 0,0% 0 0,0% 0 0,0% Steeple Jack S 201 3,621 0 3,832 0 0,0% 0 0,0% 0 0,0% 0 0,0% Steeples & Spires 1 4,734 0 3,832 0 0,0% 0 0,0% 0 0,0% Steering Systems & Equipment 196 3,637 9 2,222 3 33,3% 6 66,7% 0 0,0% Stencils & Stencil Supplies 126 3,875 4 2,718 1 25,0% 3 75,0% 0 0,0%	Steel Processing	3,534	1,713	7	2,412		57.1%	3 42.9%	0 0.0
Steepies & Spires 1 4,734 0 3,832 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0 0,0% 0 0 0,0% 0 <	Steel Processing & Fabricating Equipment Steenle Tacks		3,140	-	3,832	0	0.0%	0 0.0%	0 0.0
Steering Systems & Equipment 196 3,637 9 2,222 3 33,3% 6 66,7% 0 0,0% Stenciis & Stenciis & Stenciis Wapiles 126 3,875 4 2,718 1 25,0% 3 75,0% 0 0,0% Company 4 2,718 1 25,0% 3 75,0% 0 0,0% Company 4 2,718 1 25,0% 3 75,0% 0 0,0% Company 4 2,718 1 25,0% 3 75,0% 0 0,0% Company 4 2,718 1 25,0% 3 75,0% 0 0,0% Company 4 2,718 1 25,0% 3 75,0% 0 0,0% Company 4 2,718 1 25,0% 3 75,0% 0 0,0% Company 4 2,718 1 2,0% 3 75,0% 0 0,0% <t< td=""><td>Steeples & Spires</td><td>1</td><td>4,734</td><td>- 0</td><td>3,832</td><td>0</td><td>0.0%</td><td>0 0.0%</td><td>0 0.0</td></t<>	Steeples & Spires	1	4,734	- 0	3,832	0	0.0%	0 0.0%	0 0.0
	Steering Systems & Equipment Steerils & Steeril Symplies		3,637	9	2,222	3	33.3%	6 66.7%	0 0.0
	Stendins & Stendin Supplies Stenographers - Public			8					

Industry Description Stenographic Machines & Supplies	Inquiries 155	Rank by Inquiries 3,759	Complaints	Complaint Rank 3,355	Cmpls Settled	% 100.0%	Cmpls Not Settled % 0 0.0%	Cmpls Unable to Pursue % 0 0.09
Sterilizing Apparatus	18	4,456	1	3,355	Ō	0.0%	1 100.0%	0 0.09
Sterilizing Service Stevedoring Contractors	251 104	3,503 3,961	0	3,832 3,832	0	0.0%	0 0.0%	0 0.0° 0 0.0°
Stock & Bond Brokers	15,584	829	42	1,261	. 26	61.9%	13 31.0%	3 7.19
Stock & Bond Transfer Agents Stock Certificates	2,493 248	1,965 3,512	9	2,222 3,355	7	77.8% 100.0%	2 22.2%	0 0.09
Stock Exchanges	882	2,698	3	2,871	. 2	66.7%	1 33.3%	0 0.09
Stock Quotation Boards & Systems	8,621	1,152	14		5	35.7%	9 64.3%	0 0.09
Stock Yards Stone - Cast	4,519	4,616 1,537	15	3,832 1,879	7	0.0% 46.7%	0 0.0% 8 53.3%	0 0.09
Stone - Crushed	689	2,874	3	2,871	. 2	66.7%	0 0.0%	1 33.39
Stone - Natural Stone Cutters	22,853 2,056	660 2,096	62	1,046 2,311	5 27	43.5% 75.0%	34 54.8% 2 25.0%	1 1.69 0 0.09
Stone Setting	10.109	1.054	49	1.171		57.1%	21 42.9%	0.00
Stone Setting - Interlocking Pavers Stools	12,833 137	931 3,832	36	1,354 3,084	23	63.9%	13 36.1% 2 100.0%	0 0.09
Storage - Data	579	2,976	8	2,311	. 8	100.0%	0 0.0%	0.00
Storage - Liquid & Bulk Storage Units - Household & Commercial	838 71,336	2,743 273	1.071	2,412 180	801	28.6% 74.8%	5 71.4% 254 23.7%	0 0.09 16 1.59
Storage Units - Household & Commercial Storage Units - Portable	71,336 214	3,594	1,0/1	1,879		60.0%	6 40.0%	0 0.09
Store Fixtures Store Fixtures - Used	2,943 311	1,848 3,382	2	3,084 3,084	2	100.0% 50.0%	0 0.0% 1 50.0%	0 0.09
Store Fronts	1.539	2,298	12			58.3%	5 41.7%	0 0.09
Storm Shelters	11,529	982	16	1,848	15	93.8%	1 6.3%	0 0.09
Storm Windows & Doors Storm Windows & Doors - Repair	18,347 3,437	762 1,733	80 18	931 1,756		58.8% 33.3%	31 38.8% 11 61.1%	2 2.59 1 5.69
Stoves - Wood, Coal	22,535	672	150	666	118	78.7%	29 19.3%	3 2.09
Strapping & Strapping Equipment Street Cleaning	35 503	4,312 3,066	0	3,832 3,832	0	0.0%	0 0.0% 0 0.0%	0 0.09
Street Cleaning Equipment	48	4,237	0	3,832	. 0	0.0%	0 0.0%	0 0.0
Street Lighting Standards & Equipment Stress Relief Equipment & Supplies - Industrial	57 87	4,178 4,035	1	3,355 3.832	1	100.0%	0 0.0% 0 0.0%	0 0.09
Strippers - Mechanical	44	4,253		3,832		0.0%	0 0.0%	0 0.09 0 0.09 0 0.09
Structural Integration	2,620	1,938	2	3,084	2	100.0%	0 0.0%	
Structural Support - Underground Stucco & Exterior Coating Contractors	34,146	491	72	3,355 975	31	100.0% 43.1%	0 0.0% 30 41.7%	0 0.09 11 15.39
Stucco Manufacturers & Distributors	563	2,991	1	3,355	1	100.0%	0 0.0%	0 0.0
Student Exchange Programs Student Housing	6,240 2,718	1,340 1,908	17 40	1,800 1,288	14	82.4% 77.5%	3 17.6% 9 22.5%	0 0.0° 0 0.0°
Studio Rental	318	3,373	4	2,718	1	25.0%	3 75.0%	0 0.09
Stump Grinding Stump Removal & Grinding	3 4,015	4.688 1,612	17	3.832 1,800	0	0.0% 29.4%	0 0.0% 8 47.1%	0 0.09 4 23.59
Sugar Brokers & Wholesalers	13	4,506	0	3,832	0	0.0%	0 0.0%	0 0.0
Sugar Refiners	46	4,248	0	3,832	0	0.0%	0 0.0% 6 37.5%	0 0.09
Suits - Custom Made Sump Pump Contractors	2,822 700	1,879 2,860	16	1,848 2,871	. 9	56.3% 66.7%	1 33.3%	1 6.39 0 0.09
Sundries Stores	664	2,893	21	1,662		66.7%	7 33.3%	0 0.09
Sunglasses Sunroom & Solarium Design & Construction	23,649 20,948	650 710	261 78	457 946	153	58.6% 71.8%	57 21.8% 20 25.6%	51 19.59 2 2.69
Support Groups	1,664	2,252	12	2,032	. 7	58.3%	5 41.7%	0 0.09
Surface Plates Surfboards	67 4,601	4,111 1,527	16	3,084 1,848	2	100.0% 68.8%	0 0.0% 5 31.3%	0 0.09 0 0.09
Surfing Instruction	332	3,347	2	3,084		100.0%	0 0.0%	0.00
Surgical Appliances & Supplies Surgical Centers	2,849 7,065	1,872 1,267	28 21	1,494 1,662	21	75.0% 66.7%	7 25.0% 7 33.3%	0 0.09 0 0.09
Surgical Instruments	923	2,668	1	3,355	1	100.0%	0 0.0%	0 0.09
Surplus & Salvage Merchandise Surrogacy	19,235 1,383	748 2,397	225	514 3,832	85	37.8%	131 58.2% 0 0.0%	9 4.09 0 0.09
Surveillance Equipment, Sales & Service	3.296	1.759	80	931		95.0%	4 5.0%	0 0.09
Surveying Instruments Surveyors - Aerial	558 50	2,997 4,225	3	2,871 3,355	. 2	66.7% 100.0%	1 33.3% 0 0.0%	0.00 00.00
Surveyors - Cargo	35	4,312	0	3,832		0.0%	0 0.0%	0 0.09
Surveyors - Land Survival Products & Supplies	38,534 3,547	460 1,712	73 18	971 1,756	51	69.9% 61.1%	22 30.1% 7 38.9%	0 0.0° 0 0.0°
Swap Shops	581	2,971	8	2,311		50.0%	4 50.0%	0 0.09
Sweaters Sweaters - Trimming Service	7	4,593	0	3,832	0	0.0%	0 0.0%	0 0.09
Sweepers - Power	401	4,484 3,219	1	3,355 3,355	1	100.0%	0 0.0%	0 0.0
Sweeping Compounds	12	4,515	0	3,832	0	0.0%	0 0.0%	0.00
Sweeping Service - Power Sweepstakes	1,420 26,449	2,370 611	197		98	66.7% 49.7%	1 33.3% 51 25.9%	0 0.09 48 24.49
Swim Spas	3	4,688	1	3,355	0	0.0%	1 100.0%	0 0.09
Swimming Instruction Swimming Pool Contractors, Dealers, Design	6,561 615,628	1,308 30	47 2,274	1,194 78	30 1,704	63.8% 74.9%	13 27.7% 515 22.6%	4 8.59 55 2.49
Swimming Pool Cover Sales & Service	992	2,623	12	2.032	8	66.7%	3 25.0%	1 8.39
Swimming Pool Enclosures Swimming Pool Equipment & Supplies	10,757 64,404	1,026 302	32 469	1,420 314	26	81.3% 74.2%	5 15.6% 116 24.7%	1 3.19 5 1.19
Swimming Pool Kits	9	4,553	1	3,355	0	0.0%	1 100.0%	0.00
Swimming Pool Manufacturers & Distributors Swimming Pool Service & Repair	8,101 133,232	1,182 149	46 624		37	80.4% 61.5%	9 19.6% 223 35.7%	0 0.09
Swimming Pools - Leak Detection & Repair	1,436	2,359	9	2,222	. 7	77.8%	2 22.2%	17 2.79 0 0.09
Swimming Pools - Maintenance Swimming Pools - Private	861 7,395	2,722 1,236	96	2,498 842		100.0%	0 0.0% 32 33,3%	0.00
Swimming Pools - Public	804	2,771	8	2,311	. 7	87.5%	1 12.5%	5 5.29 0 0.09
Swimwear & Accessories	7,059	1,268	78	946	39	50.0%	36 46.2%	3 3.89
Switches - Electric Swords	114 719	3,916 2,845	63	3,355 1,037	11	17.5%	0 0.0% 52 82.5%	0 0.09
Synagogues	6	4,616	0	3,832	. 0	0.0%	0 0.0%	0 0.09
Syrups Systems & Software Testing	375 196	3,272 3,637	1	2,498 3,355	1	16.7% 100.0%	5 83.3% 0 0.0%	0 0.09
Table Pads	1,871	2,170	7	2,412	4	57.1%	3 42.9%	0 0.09
Table Tennis Equipment Table Tennis Facilities	64 56	4,126 4.185	0	3,832 3.832	0	0.0%	0 0.0% 0 0.0%	0 0.09
Table Tops	241	3,522	1	3,355	1	100.0%	0 0.0%	0.00
Tables - Folding Tags	708 956	2,852 2,643	23	3,832 1,619	0	0.0% 39.1%	0 0.0% 14 60.9%	0 0.09
Tailoring Instruction	13	4,506	1	3,355	1	100.0%	0 0.0%	0 0.09
Tailors	13,171	912	92	868	50	54.3%	41 44.6%	1 1.19
Tailors Supplies Talent Listing Service	366 24,430	3,300 635	66	2,871 1,013	62	100.0% 93.9%	0 0.0% 4 6.1%	0 0.09
Talent Representation	241	3,522	5	2,595	2	40.0%	2 40.0%	1 20.09
Tank Cleaning Tank Heads	603 1,101	2,949 2,565	3	2,871 3,084	. 2	66.7% 100.0%	1 33.3% 0 0.0%	0 0.09
Tank Lining & Coating	850	2,735		3,355		100.0%		

Section 1965										
Scheller (1988)		Inquiries 1.535		Complaints	Complaint Rank	Cmpls Settled			Cmpls Unable to Pursue	0.0%
March Marc	Tanks - Concrete		4,423	0	3,832	. 0	0.0%	0 0.0	% 0	0.0%
The color	Tanks - Fiber Glass, Plastic Tanks - Metal	680 1 465	2,879	3	2,871	. 2				0.0%
March 140	Tanks - Repair		3,012	3	2,871		33.3%	2 66.7	% 0	0.0%
100 101	Tanks - Used Tanners	12 142		3		2 0				0.0%
Some about description of the control of the contro	Tanners Equipment & Supplies		3,961	8	2,311	. 2	25.0%	4 50.0	% 2	25.0%
The Control of Control	Tanning Salons Tanning Salons Equipment & Supplies			1,265						11.2%
Section Services Services (1987) 1992 (198	Tape Recorders	71	4,093	0		0		0 0.0	% 0	0.0%
Color				1		1				0.0%
March Marc	Tapes		3,673	70	984	31	44.3%	39 55.7	% 0	0.0%
The control of the co	Tapes - Industrial			0		0				0.0%
Property	Tapes - Sound - Dealers		4,178	1	3,355	0	0.0%	1 100.0	% 0	0.0%
Service Control	Tapestries	438	3,176	1	3,355	1	100.0%	0 0.0	% 0	0.0%
1.00	Tarps Tathon			4						0.0%
Tax Assertion (19.00)	Tattoos - Removed	2,347	2,012	11	2,092	. 5	45.5%	6 54.5	% 0	0.0%
La Salestian 1										
Part March	Tax Software	480	3,102	2	3,084	0	0.0%	2 100.0	% 0	0.0%
1.55										
Total	Taxes - Property Tax Consultants	1,613	2,268	3	2,871	. 3	100.0%	0 0.0	% 0	0.0%
1.00 1.00	Taxicabs Taxidermists									4.5% 5.7%
Section Associated 1.00	Taxidermists Equipment & Supplies	64	4,126	2	3,084	1	50.0%	1 50.0	% 0	0.0%
ter den 10 468 0 180 0				11						0.0%
Section 1.55 1.75	Tear Gas	23	4,408	0	3,832	. 0	0.0%	0 0.0	% 0	0.0%
1.400 1.40	Technical Manual Preparation Technology - Litigation Support	155		3		. 5				33.3%
	Teeth Whitening Services									4.9%
Section 1,000 1,	Telecommunication Equipment & Systems Dealers	738 11,444	985					0 0.0 24 36.9	% 0 % 2	3.1%
1,500 1,70										3.8%
September Sept	Teleconference Service	35,231		9		6			% 5 % 0	0.0%
Telephone Tele	Telegrams - Novelty			0		. 0				0.0%
Teachers A Transition Cale Contractors 1,300	Telegraph Service Telemarketing Services		270	639		417		174 27.2	% 48	7.5%
Transport of Standard Resident 1	Telemeter Equipment Telemeter Equipment		3,649	202						0.0%
Telephone Communications	Telephone 900 Number Resellers	63	4,135	2	3,084	1	50.0%	0 0.0	% 1	50.0%
Flashbook Companies					996					0.0%
Freedomer Sequences A Systems Service A Repair Freedomer Sequences Service A Repair Freedomer Sequences Service A Repair Freedomer Sequences Service A Service A Repair Freedomer Sequences Service A Service A Repair Freedomer Sequences Service A Servic	Telephone Companies	195,453	102	15,691	7	15,115	96.3%	562 3.6	% 14	0.1%
Telephone Regularinet & Systems Supplies & Parte 1.568 2.285 40 1.17 1.7 5.0 1.6 2.78 1.1 2.09 Telephone Regularinet & Systems Philades Membratherian 1.349 2.48 40 1.77 1.79 1.1 2.09 Telephone Regularinet & Systems Philades Membratherian 1.349 2.48 40 2.27 1.7 2.79 2.79 Telephone Regularinet & Systems Philades Membratherian 1.340 2.48 2.27 1.7 2.79 2.79 Telephone Regularinet & Systems 1.360 2.36 2.79 2.79 2.79 Telephone Regularinet & Systems 1.360 2.36 2.37 2.38 2.39 Telephone Regularinet & Systems 1.360 2.36 2.37 2.38 Telephone Regularinet & Systems 1.360 2.37 2.38 Te						1,091				9.9%
Telephone Per-Jul Care Seles & Dourbaction 33.89 468 2.27 71 2.43 5.24 77 3.15 15 0.54 Telephone Per-Jul Care Seles & Dourbaction 33.89 468 2.27 71 2.43 5.24 77 3.15 15 0.54 Telephone Per-Jul Care Seles & Dourbaction 33.89 468 2.27 71 2.43 5.24 77 3.15 12 12 12 12 12 12 12	Telephone Equipment & Systems Supplies & Parts	1,566	2,285		1,171		65.3%	16 32.7	% 1	2.0%
Telephone Service - Loso Distance 27,869 507 508 517 728 55.7% 105 12.7% 22 2.7% 10.00	Telephone Equipment & Systems Wholesale & Manufacturing Telephone Pre-Paid Card Sales & Distribution			2,527						0.0%
Indexestrates 1,127 2,250 8 2,311 8 7,50% 2 25,0% 0 0.00	Telephone Service - Long Distance	25,869	620	856		728	85.0%	105 12.3	% 23	2.7%
February Response Service 6.4 4,126 1 3,355 1 10,0% 0 0,0%	Telescopes			71						0.0%
Television Cable, CATV & Statelline 249, 277 25, 518 3 24, 686 47, 70, 487 1, 195, 63 0, 29 1, 195, 63 0, 20 1, 195, 63 0, 29 1, 1	Teletypewriters & Systems Teletypewriters Massace Society	2		1		1				0.0%
Television & Badio - Serti & Lease 212 3,988 1 3,355 0 0.0% 1 100.0% 0 0.0%	Television - Cable, CATV & Satellite			25,518	3,355	24,968				0.0%
Television Radio - Service & Regular	Television & Radio - Dealers		420	456	324	264	57.9%		% 21	4.6%
Television & Radio Parts - Retail 4,938 1,479 61 1,058 32 52,5% 24 39,3% 5 6,27	Television & Radio - Service & Repair	29,833	549	489	308		55.0%	195 39.9	% 25	5.1%
Pelevision & Radio Parts - Windesale & Manufacturers 451 3,149 8 2,311 6 75,0% 2 25,0% 0 0,0% 14,353 876 920 203 778 84.6% 141 15,3% 1 0,1% 14,000				61		3	75.0%			0.0%
1,169	Television & Radio Parts - Wholesale & Manufacturers	451	3,149	8	2,311	. 6	75.0%	2 25.0	% 0	0.0%
1811 2,189 11 2,092 10 90.9% 1 9,1% 0 0,00										73.9%
Television Station Reps 33 4,328 0 3,832 0 0,0% 0	Television Program Producers	1,811	2,189	11	2,092		90.9%	1 9.1	% 0	0.0%
Television Stations & Broadcast Companies 26,391	Television Station Equipment Television Station Reps	164 33		0		. 0		0 0.0	% 0 % 0	0.0%
Temperature Measuring Materials 66			612	115		81				7.0%
Tennis Court Construction	Temperature Measuring Materials			4		2				0.0%
Tennis Court Enclosures 5	Templates Templates			1		0				0.0%
Fernis Courts - Private 695 2,888 4 2,718 2 50,0% 1 25,0% 2 25,0%	Tennis Court Enclosures	2.145 5		0	3,832	. 0				0.0%
Inchis Equipment & Supplies 1,300 2,445 6 2,498 5 83.3% 1 16.7% 0 0.00	Tennis Court Resurfacing Tennis Courte - Private	7		0		. 0				0.0%
Tenis Instruction	Tennis Courts - Public	431	3,182	4	2,718	4	100.0%	0 0.0	% 0	
Entis - Rental 3,669 1,680 17 1,800 12 70,6% 5 29,4% 0 0,0% 0				6		5				0.0%
Fermine 89 4,026	Tents	4,152	1,596		1,544	22	84.6%	4 15.4	% 0	0.0%
Termite Control		3,669 89	1,680 4.026	17	1,800	12	70.6%	5 29.4 0 0.0	% 0 % 0	0.0%
Section Sect	Termite Control	7,085	1,263	10		8		2 20.0	% 0	0.0%
Test Publisher September	Terra Cotta Terrazzo			0						0.0%
Textile Prokers 296 3,499 0 3,832 0 0,0%	Test Publishers	8,495	1,158	53	1,137		94.3%	1 1.9	% 2	3.8%
Textile Converting 57 4.178 0 3.832 0 0.0% 0 0.0	Testing Apparatus Textile Brokers			3		1 0				0.0%
Textile Pills price 673 2,885 2 3,084 1 50,0% 1 50,0% 0 0,0% 0	Textile Converting	57	4.178		3.832	. 0	0.0%	0 0.0	% 0	0.0%
Textile Mill Supplies 227 3,556 3 2,871 3 100.0% 0 0.0% 0	Textile Fibers			1 2						0.0%
Theater Stage Play Houses	Textile Mill Supplies	227	3,556	3	2,871	. 3	100.0%	0 0.0	% 0	0.0%
Theatres 10,310 1,045 145 676 104 71.7% 38 26.2% 3 2.19 Theatrical & Stage Lighting Equipment 2,197 2,056 2 3,084 0 0,0% 2 100.0% 0 0,00% Theatrical Agencies 2,652 1,929 11 2,092 7 63.6% 4 36.4% 0 0.0% Theatrical Equipment & Supplies 862 2,721 0 3,832 0 0.0% 0 0.0% 0 0.0% Theatrical Make-Up 324 3,356 3 2,871 3 100.0% 0 0 0 0	Theater Stage Play Houses			44						4.5%
Theatrical Agencies 2,652 1,929 11 2,092 7 63.6% 4 36.4% 0 0,09 Ineatrical Equipment & Supplies 862 2,721 0 3,832 0 0.0% 0 0.0% 0 0.0% Theatrical Make-Up 324 3,356 3 2,871 3 100.0% 0 0.0% 0 0.0%	Theaters	10,310	1,045	145	676	104	71.7%	38 26.2	% 3	2.1%
Theatrical Equipment & Supplies 862 2,721 0 3,832 0 0,0% 0 0,0% 0 0,0% Intertical Make-Up 324 3,356 3 2,871 3 10,0% 0 0,0% 0 0 0	Theatrical Agencies	2,652	1,929	11	2,092		63.6%	4 36.4	% 0	0.0%
	Theatrical Equipment & Supplies Theatrical Make-I In	862	2,721	0	3,832	. 0	0.0%	0 0.0	% 0	0.0%
	Theatrical Managers & Producers			1						0.0%

The Control of Control									
TREADMEN STATES 1.00	Industry Description Thermal Remediation	Inquiries 13	Rank by Inquiries 4.506	Complaints	Complaint Rank 3,355	Cmpls Settled %	Cmpls Not Settled		0.0%
Seminories 140	Thermocouples	9	4,553	0	3,832	0 0.0%	C	0.0%	0.0%
Transcription of the company of the	Thermographers Thermographers	321		0	3,832	0 0.0%		0 0.0%	0.0%
See	Thermography - Infrared		3,787	Ö	3,832	0 0.0%	C	0.0%	0.0%
See	Thermostats	72 421		3 2			1	33.3% 50.0%	0.0%
Target Series 1. 1. 1. 1. 1. 1. 1. 1	Thread		4,205	1	3,355	0 0.0%	i	100.0%	0.0%
Target Series 1. 1. 1. 1. 1. 1. 1. 1	Thread Rolling, Cutting & Grinding Thriff Shons	15 12 460		88	3,832		33	0 0.0%	0.0%
1975 1975	Ticket Broker		2,518		1,662	13 61.9%	4	1 19.0%	19.0%
Table Normal Semant Contains 100 140 10 10 10 10 10 1		120 713		1 5/3			300		0.0%
15 American 1-20	Tickets & Coupons - Printers & Suppliers	2,203	2,054	52	1,143	15 28.8%	37	7 71.2%	0.0%
1.00			166						
A MARCON 1.40	Tile - Non-Ceramic - Contractors & Dealers	8,104	1,181	43	1,246	25 58.1%	17	7 39.5% 1	2.3%
14 Maries 1 A Mar							10		
14 Section 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Tile & Marble			8			2		12.5%
1.00	Tile Restoration	851							0.0%
140 150	Tilling	5,459 9	4,553	51	3,832	18 35.3% 0 0.0%	- 22	0 0.0%	
Trace Acades	Timber & Timberland Companies	6,529	1,316	23	1.619	7 30.4%	13	3 56.5% 3	3 13.0%
TRANSPORT	Time Cards & Racks		3,161 4,253	2		0 0.0%		0 0.0%	100.0%
Text Subsect	Time Locks	21	4,423	2	3,084	2 100.0%	0	0.0%	0.0%
1400 150	Time Recorders Time Stamps		2,713	5		3 60.0%	2		0.0%
Instruction of the property	Timeshare Advocates	14,083	882		1,568	9 36.0%	12	2 48.0%	16.0%
1	Timeshare Companies	186,590	112		83	1,162 53.4%		36.3% 224	10.3%
1	Timing Devices			6			1,295		0.0%
The Address Assemble	Tin	5	4,636	0	3,832	0 0.0%		0.0%	0.0%
The Changes Secure Secure 360 3.05 1 3.05 3	Tin ware Tire Additives & Sealants	320		0			2		0.0%
1.500 1.20	Tire Changing Equipment	360	3,305	Ĭ	3,355	1 100.0%	Č	0.0%	0.0%
THE ABSTRACE ABOUT TO APPEAR OF THE ABOUT TO		242,487	1 307				572	3.5%	1.2%
The Montes Anguer Inquired New Anguer Inquired	Tire Retread & Repair	15,428	834	212	536	131 61.8%	78	3 36.8%	1.4%
1.5 1.5	Tire Retread & Repair - Equipment & Supplies		2,621	15			4	1 26.7%	0.0%
Tills Comment & Abstract 128 150 1	Titanium			0					
Standard Abdum Patress 3	Title Companies & Agents		161				276		3.5%
150,000 1,852 0 0,000 0 0,000 0 0,000 0	Titling Service - Television & Motion Pictures	7,408		112			33		
1	Tobacco Buyers		4,205	0	3,832	0 0.0%	(0.0%	0.0%
Globox Left - Wildeside		29		0			0		
Second Second 38	Tobacco Leaf - Wholesale	3	4,688	1	3,355	1 100.0%	Č	0.0%	0.0%
Total castes 72		15		1			1		
Total a Private	Toilet Seats	373	3,278	2	3,084	1 50.0%		0.0%	50.0%
Toor Contrologies 4-017 1-011 29 1-048 7 2-09 20 7,49 1 3-09 3-09 3				- 4			2		
1506 & De Makers Equipment & Supplies 1,600 2 1,000 1,100 1,000				28			20		3.6%
1615 1616 1617 1618	Tool & Die Makers	4,050	1,603	2		2 100.0%			
Tool Designater	Tool & Utility Sheds				1,984		13		
Tool Incidents	Tool Designers	506		0	3,832				0.0%
Food Services				1			0		
Tools - Electric	Tool Salvage Companies	620	2,932		2,092	11 100.0%	0	0.0%	0.0%
Foods - Handle							- 6		1.4%
Fools - Power Assisted 739	Tools - Hand	8,947	1,121	181	608	165 91.2%	15	8.3%	0.6%
Tools - Power Actuated 2,701 1,927 22 1,644 17 77,3% 5 22,7% 0 0,0%				2					
Control Cont	Tools - Power Actuated	2,701	1,917		1,644	17 77.3%		22.7%	0.0%
Tortilla R Jamale Making Equipment							16		
Touch Screen Equipment 6	Tortilla & Tamale Making Equipment	215	3,593	20					0.0%
Tourists Hardeneeee	Touch Screen Equipment	6	4,616	0	3,832	0 0.0%	0	0.0%	0.0%
Tourist Homes 830 2,750 1 3,355 1 100,0% 0 0,0%	Tourist Information Tourists Attractions	20,164 6.435	725 1,322	35 51	1,376 1,154	30 85.7% 40 78.4%	11		
154 3,761 4 2,718 2 50,0% 2 50,0% 0 0.0%	Tourists Homes	830	2,750	1	3,355	1 100.0%		0.0%	0.0%
Tours - Operators & Promoters 83,565 223 400 354 290 7, 24,12 3 42,9% 4 57,1% 0 0,0% 1002 2,950 7, 24,12 3 42,9% 4 57,1% 0 0,0% 1 0,0%				7			6	5 85.7% 0	0.0%
Tovel Supply Service 9 22 3,572 2 3,084 2 100,0% 0 0,0% 0 0,0% 0 0,0% Towels - Cloth's-Wholesale & Manufacturers 9 510 3,053 15 18,79 14 93,3% 1 6,7% 0 0,0% Towers 9 3,558 1,708 64 1,027 28 43,8% 33 51,6% 3 4.7% Towing - Automotive 9 108 3,018 58 1,743 57,8% 1,232 40,8% 43 1,4% Towing - Marine 9 742 2,822 3 2,871 2 66,7% 1 33,3% 0 0,0% Toys - Retail 9 742 2,822 3 2,871 2 66,7% 1 33,3% 0 0,0% Toys - Retail 9 742 3,434 41 963 199 760 78,9% 184 19,1% 192,0% Toys - Wholesale & Manufacturers Supplies 9 760 78,9% 184 19,1% 192,0% Toxer Dealers 1 1,046 1,040 94 851 72 56,6% 21 23,3% 4 5,3% 13,4% Tactor Distributions & Manufacturers & Man	Tours - Operators & Promoters	83,565	223	400	354	290 72.5%	105	26.3%	1.3%
Towers	Tours - Wholesale Towel Supply Service			7			4		0.0%
Towers	Towels - Cloths-Wholesale & Manufacturers		3,053		1,879	14 93.3%	1	6.7%	
Towing - Marine	Towers Towers Automotive						33		4.7%
Toy Manufacturers Supples 209 3,605 9 2,222 6 66,7% 3 33,3% 0 0,0% Toys - Petal 9 41,423 441 963 199 760 78,9% 184 191% 192 2,0% 195 - Wholesale & Manufacturers 41,288 1,577 63 1,037 38 60,3% 21 23,3% 4 6,3% Tractor Polering Structurers 1 1,040 94 851 72 76,6% 21 22,3% 1 1,13% 1 1,140 1 1,04	Towing - Automotive Towing - Marine			3,018			1,232		0.0%
Tays - Wholesale & Manufacturers 4,288 1,577 63 1,037 38 6,03% 21 33.3% 4 6,5% 17 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Toy Manufacturers Supplies	209	3,605	9		6 66.7%			
Tractor Deslers 10.426 1,040 94 851 72 76.696 21 22.3% 1 1.1% 1.		41,423 4 288		963 63	199		184	19.1% 19.1% 19	6.3%
Tractor Equipment & Parts	Tractor Dealers	10,426	1,040	94	851	72 76.6%		22.3%	1.1%
Tractor Mowing 284 3,436 2 3,084 0 0,0% 2 100,0% 0 0,0% Tractor Repair & Service 1,196 2,507 1 3,355 1 100,0% 0 0,0% Tractor Repair & Service 1,262 1,592 19 79,2% 5 20,8% 0 0,0% Tractor Work 10 4,536 0 3,832 0 0,0% 0 0,0% Tractor Work 1,162 997 138 701 86 62,3% 52 37,7% 0 0,0% Trademark Agents & Consultants 1,262 997 138 701 86 62,3% 52 37,7% 0 0,0% Trademark Agents & Consultants 2,25% 0 0,0% 0 0,0% Trading Stamps 1,846 2,179 5 2,25% 3 60,0% 0 0,0% Traffice Aparking Consultants 1,846 2,179 1,455 111 766 103 92,8% 8 7,2% 0 0,0% Traffice Aparking Consultants 1,846 3,875 0 3,832 0 0,0% 0 0,0% Traffice Stamps 1,846 3,875 0 3,832 0 0,0% 0 0,0% Traffice Stamps 1,846 3,875 0 3,832 0 0,0% 0 0,0% Traffice Stamps 1,846 3,875 0 3,832 0 0,0% 0 0,0% Traffice Stamps 1,846 3,875 0 3,832 0 0,0% 0 0,0% Traffice Stamps 1,846 3,875 0 3,832 0 0,0% 0 0,0% Traffice Stamps 1,846 3,875 0 3,832 0 0,0% 0 0,0% Traffice Stamps 1,846 3,875 0 3,832 0 0,0% 0 0,0% Traffice Stamps 1,846 3,875 0 3,832 0 0,0% 0 0,0% Traffice Stamps 1,846 3,875 0 3,832 0 0,0% 0 0,0% Traffice Stamps 1,846 3,875 0 3,832 0 0,0% 0 0,0% Traffice Stamps 1,846 3,875 0 3,832 0 0,0% 0 0,0% Traffice Stamps 1,846 3,875 0 3,832 0 0,0% 0 0,0% Traffice Stamps 1,846 3,875 0 3,832 0 0,0% 0 0,0% Traffice Stamps 1,846 3,875 0 3,832 0 0,0% 0 0,0% Traffice Stamps 1,846 3,875 0 3,832 0 0,0% 0 0,0% Traffice Stamps 1,846 3,875 0 3,832 0 0,0% 0 0,0% Traffice Stamps 1,846 3,875 0 3,832 0 0,0% 0 0,0% Traffice Stamps 1,846 3,875 0 3,832		283 6 507		1			11		
Tractor Repair & Service 2,384 2,003 24 1,592 19 79,2% 5 20,8% 0 0,0% 1 1 1 1 1 1 1 1 1	Tractor Mowing	284	3,436	2	3,084	0 0.0%	2	2 100.0%	0.0%
Tracts Vowk				1			(0.0%
Trade Shows, Expositions & Fairs 11,262 997 138 701 86 62,3% 52 37.7% 0 0.0% Trademark Agents & Consultants 5,0% 1,465 8 2,311 6 75.0% 2 25.0% 0 0.0% Trading Assumps 1,846 2,179 5 2,595 3 60.0% 0 0.0% 2 40.0% Traffic Agrange 1,846 2,179 5 2,595 3 60.0% 0 0.0% 2 40.0% Traffic Stamps 1,846 2,179 5 2,595 3 60.0% 0 0.0% 0 0.0% Traffic Stamps 1,846 2,179 5 2,595 3 60.0% 0 0.0% Traffic Control & Flagging Service 1,845 111 766 103 92.8% 8 7.2% 0 0.0% Traffic Stamps 1,845 111 766 103 92.8% 8 7.2% 0 0.0% Traffic Stamps 1,845 1,945 111 766 103 92.8% 8 7.2% 0 0.0% Traffic Stamps 1,845 1,945 111 766 103 92.8% 8 7.2% 0 0.0% Traffic Stamps 1,845 1,945 111 766 103 92.8% 8 7.2% 0 0.0% Traffic Stamps 1,845 1,945 1,945 1,945 1,945 1,945 1,945 1,945 Traffic Stamps 1,845 1,945 1,945 1,945 1,945 1,945 1,945 Traffic Stamps 1,845 1,945 1,945 1,945 1,945 1,945 1,945 Traffic Stamps 1,845 1,945 1	Tractor Work		2,003 4,536						
Trading Stamps 1,846 2,179 5 2,595 3 60.0% 0 0.0% 2 40.0% 174fffc Parking Consultants 4,787 1,495 111 766 103 92.8% 8 7,2% 0 0.0% 174ffc Control & Flagging Service 126 3.875 0 3,832 0 0.0% 0 0.0% 0 0.0% 0 0.0% 174ffc Engineers & Planning Service 383 2,918 0 3,832 0 0.0% 0 0.0% 0 0.0% 0 0.0% 174ffc School 0 0.0% 0	Trade Shows, Expositions & Fairs	11,262	997	138	701	86 62.3%	52	2 37.7%	0.0%
Traffic Service 4,87 1,495 111 766 103 92.8% 8 7.2% 0 0.0% Traffic Control & Flagging Service 126 3,875 0 3,832 0 0.0% 0 0.0% 0 0.0% Traffic School 635 2,918 0 3,832 0 0.0% 0 0.0% 0 0.0% Traffic School 879 2,704 1 3,355 1 100.0% 0	Trademark Agents & Consultants Trading Stamps		1,465 2,179	<u>8</u>		6 75.0% 3 60.0%	2	0 0.0%	0.0% 40.0%
Traffic Enjoneers & Planning Service 635 2,918 0 3,832 0 0,0% 0 0,0% 0 0,0% Traffic School 879 2,704 1 3,355 1 100,0% 0 0,0% 0 0,0% Traffic School 2,984 1,833 1 3,355 1 100,0% 0 0,0% 0 0,0% Traffic Fishches 4,523 1,536 20 1,694 15 75,0% 4 20,0% 1 5,0%	Traffic & Parking Consultants	4,787	1,495	111	766	103 92.8%		3 7.2%	0.0%
Traffic School 879 2,704 1 3,355 1 100,0% 0 0,0% 0 0,0% Traffic Signs, Signals & Equipment 2,984 1,833 1 3,355 1 100,0% 0 0,0% 0 0,0% Trailer Hitches 4,523 1,536 20 1,694 15 75,0% 4 20,0% 1 5,0%	Traffic Engineers & Planning Service		3,875	0		0 0.0%	0	0 0.0%	0.0%
Trailer Hitches 4,523 1,536 20 1,694 15 75.0% 4 20.0% 1 5.0%	Traffic School	879	2,704	1	3,355	1 100.0%	(0.0%	0.0%
		2,984	1,833	1	3,355		9	0 0.0%	0.0%
	Trailer Sales						12		1 10.3%

			•							
Industry Description Trailer Storage	Inquiries 990	Rank by Inquiries 2.624	Complaints	Complaint Rank 2,595	Cmpls Settled 4	% 80.0%		% 20.0%	Cmpls Unable to Pursue	0.0%
Trailers - Automotive Utility	15,661	825	62	1,046	34	54.8%	27	43.5%	1	1.6%
Trailers - Boat Trailers - Camping & Travel	1,169 4,681	2,519 1,510	10	2,157	3 41	30.0% 75.9%		70.0% 24.1%	0	0.0%
Trailers - Equipment & Parts	5,197	1,456	17		10	58.8%	7	41.2%	0	0.0%
Trailers - Horse Trailers - Rent & Lease	3,684 7,365	1,677	12 44		7	58.3% 77.3%	4	33.3% 22.7%	1	8.3%
Trailers - Repair & Service	8,822	1,239 1,133	32	1,420	20	62.5%	12	37.5%	0	0.0%
Trailers - Transporting	1,795	2,197	7	2,412	2 25	28.6%		57.1%	1	14.3%
Trailers - Truck Training - Video Instruction Tapes	4,724 6,907	1,501 1,280	47			83.3% 55.3%		16.7% 44.7%	0	0.0%
Training Programs	159,945	122	906	208	708	78.1%	153	16.9%	45	5.0%
Transpolines Transcription Service	3,525 3,896	1,717 1,631	37	1,338	32	86.5% 66.7%	5	13.5%	1	0.0%
Transfers - Dry	399	3,223	18	1.756	0	0.0%	13	72.2%	5	27.8%
Transformers Transit Lines	317 646	3,375 2,907	12	2,032	1	100.0% 91.7%	0	0.0% 8.3%	0	0.0%
Translators & Interpreters	23,006	659	41	1,274	28	68.3%	13	31.7%	0	0.0%
Translators Equipment Transmissions - Automobile	123 258,113	3,887	2,964	3,832	2,043	0.0% 68.9%	0 839	0.0% 28.3%	0	0.0% 2.8%
Transmissions - Automobile Transmissions - Truck, Tractor	1,444	2,355	2,964		2,043	58.8%		41.2%	0	0.0%
Transportation Consultants Transportation Services	31,147 87,745	532 216	218 617	524	125 406	57.3% 65.8%		42.2% 30.0%	1	0.5% 4.2%
Trap & Skeet Ranges	87,743 119	3.899	617		406	0.0%	0	0.0%	0	0.0%
Trapping Equipment & Supplies	510	3,053	4	2,718	2	50.0%		25.0%	1	25.0%
Travel & Moving Services Travel Agencies & Bureaus	20,953 750,086	709 24	118 6,085			66.9% 80.7%		30.5% 17.0%	140	2.5%
Travel Agent Mills	4,287	1,578	27	1,517	14	51.9%	11	40.7%	2	7.4%
Travel Clubs Travel Escorts	203,844 7,094	96 1,260	1,852 11		1,314 10	71.0% 90.9%		25.3% 9.1%	69	3.7%
Travelers Checks	38	4,293	1	3,355	1	100.0%	0	0.0%	0	0.0%
Treatment Centers & Rest Homes - Information & Placement	1,755	2,209	6	2,498	4	66.7%		33.3%	0	0.0%
Tree Climbing Instruction Tree Service	15 512,034	4.484 34	1,847	3.832	840	0.0% 45.5%		0.0% 46.4%	150	0.0% 8.1%
Tree Service - Pruning	4,047	1,604		1,800	9	52.9%		47.1%	0	8.1% 0.0%
Tree Service - Transplant Tree Service Equipment & Supplies	121 1,460	3,889 2,345	1 8	3,355	1 5	100.0% 62.5%	0	0.0% 37.5%	0 n	0.0%
Trenching Contractors	36	4,306	0	3,832	0	0.0%	ő	0.0%	0	0.0%
Tricks & Jokes Trike Conversions, Sales & Service	531 279	3,025 3,446	1	3,355	1	100.0%	0	0.0%	0	0.0%
Trophies	12,731	937	30	1,456	24		6	20.0%	0	0.0%
Tropical Fish Truck accessories	1,467	2,336	20	1.694	12	60.0%	8	40.0% 17.1%	0	0.0%
Truck Bedliner	7,369 387	1,238 3,247	41	. 1,274 5 2,595	34	82.9% 20.0%		60.0%	1	20.0%
Truck Bedliner - Spray On	1,457	2,349	5	2,595	4	80.0%		20.0%	0	0.0%
Truck Bodies Truck Caps & Shells	1,713 5,953	2,230 1,370	11	2,871	3	100.0% 81.8%	0	0.0% 18.2%	0	0.0%
Truck Dealers	37,712	465	229	507	176	76.9%	50	21.8%	3	1.3%
Truck Driver Leasing Truck Driver Training	776 8,057	2,794 1,187	0	3,832 1,436	0	0.0% 61.3%	0	0.0% 25.8%	0	0.0% 12.9%
Truck Equipment & Parts	19,343	744	102	814	67	65.7%	31	30.4%	4	3.9%
Truck Manufacturers & Distributors Truck Painting & Lettering	1,992 562	2,121 2,992	11	2,092	7	63.6%	4	36.4%	0	0.0%
Truck Permits	1,118	2,549	4	2,718	2	0.0% 50.0%	2	0.0%	0	0.0%
Truck Refrigeration Equipment	2,429	1,983	3	2,871	0	0.0%	3 1	.00.0%	0	0.0%
Truck Rent & Lease Truck Repair & Service	8,536 50,027	1,156 381	844 202		809 133	95.9% 65.8%	34 65	4.0% 32.2%	1 4	0.1% 2.0%
Truck Service & Repair - Mobile	609	2,941	1	3,355	1	100.0%	0	0.0%	0	0.0%
Truck Stops Truck Terminals	2,592 282	1,944 3.440	10	2,157	6	100.0%	4	0.0%	0	0.0%
Truck Washing & Cleaning	2,502	1,962	5	2,595	4	80.0%	1	20.0%	0	0.0%
Truck Washing & Cleaning - Equipment & Supplies Trucking	273 44,754	3,458 422	120	3,355	1 75	100.0% 62.5%	0	0.0% 34.2%	0	0.0% 3.3%
Trucking - Dump	5,980	1,367	4	2,718	2	50.0%		50.0%	0	0.0%
Trucking - Heavy Hauling Trucking - Light Hauling	23,765 15,414	646 836	38		17	44.7% 57.5%		44.7% 40.0%	4	10.5% 2.5%
Trucking - Liquid Or Dry Bulk	1,725	2,221	1	3,355	1	100.0%	0	0.0%	0	0.0%
Trucking - Motor Freight	11,585	980	64		47	73.4%	17	26.6%	0	0.0%
Trucking - Water Hauling Trucking Transportation Brokers	386 47,170	3,249 403	157	3,832	107	0.0% 68.2%	49	0.0% 31.2%	1	0.0%
Trucks - Forklifts	314	3,377	6			83.3%	0	0.0%	1	16.7%
Trucks - Industrial Trusses - Construction	1,501 2,645	2,322 1,932	18	1,756	13	72.2% 50.0%		27.8% 50.0%	0	0.0%
Trusses - Medical & Surgical	240	3,525		3,832	. 0	0.0%	0	0.0%	0	0.0%
Trust Companies T-Shirts	17,401 31,291	785 527	61 234	1,058	47 110	77.0% 47.0%		21.3%	1 21	9.0%
Tube Bending & Fabricating	410	3,204	1	3,355	1	100.0%	0	0.0%	0	0.0%
Tube Fittings Tubing - Metal	173 641	3.703 2,913	0	3.832	0	0.0%	0	0.0%	0	0.0%
Tuck Pointing	6,898	1,281	20	1,694	7	35.0%	12	60.0%	1	5.0%
Tunneling Contractors	212 758	3,598	0	3,832	0	0.0%	0	0.0%	0	0.0%
Turbines Turbochargers	758 801	2,807 2,773	1	3,355	1	66.7% 100.0%	0	0.0%	0	0.0%
Turnstiles	17	4,469	0	3,832	. 0	0.0%	0	0.0%	0	0.0%
Turntables Tutoring	68 77,848	4,108 246	12 196		6 146	50.0% 74.5%	6	50.0% 19.9%	0	0.0% 5.6%
Tuxedo Sales & Rentals	26	4,375	2	3,084	2	100.0%	0	0.0%	0	0.0%
Twines & Cordage Two-Way Radio Sales & Service	65 576	4,120 2,977	1	3,355	0	0.0%	1 1	00.0%	0	0.0%
Typesetting	405	3,209	0	3,832	0	0.0%	0	0.0%	0	0.0%
Typewriters Typewriters - Supplies & Attachments	223 70	3,565 4,099	4	2,718	4	100.0%	0	0.0%	0	0.0%
Typographers	70 4,364	4,099 1,559	4	2,718	0	0.0%		0.0%	0	0.0%
U-Catch Fishing Ultrasonic Equipment & Supplies	129	3.857		3.832	0	0.0%	0	0.0%	0	0.0%
Ultrasonic Equipment & Supplies Ultrasound - Medical	108 1,323	3,938 2,434	1 8	3,355	7	0.0% 87.5%		00.0% 12.5%	0	0.0%
Ultrasound - Nonmedical	1,992	2,121	11	2,092	. 3	27.3%	1	9.1%	7	63.6%
Ultraviolet Ray Lamps & Apparatus Umbrellas	237 450	3,532 3,151	13	1,984 2,871		23.1%		76.9%	0	0.0%
Umbrellas - Repairing	1	4,734	0	3,832	0	0.0%	0	0.0%	0	0.0%
Unclaimed Funds Retrieval Services Underground Sprinkler Lawn Sprinkler Parts	51,884	369	91			83.5%		13.2%	3	3.3%
Underwear - Wholesale & Manufacturers	1,115 834	2,552 2,748	19		14	37.5% 73.7%	5	62.5% 26.3%	0	0.0%
Uniform Supply Service	5,557	1,411	64	1,027		54.7%	29	45.3%	. 0	0.0%
Uniforms	38,186	462	481	311	299	62.2%	128	/b.6%	54	11.2%

Industry Description Uniforms - Accessories	Inquiries 1.071	Rank by Inquiries 2,578	Complaints 18	Complaint Rank 1,756	Cmpls Settled		Cmpls Not Settled % 7 38.9%	Cmpls Unable to Pursue % 0 0.0%
Uniforms - Medical	1,749	2,214	20	1,694		65.0%	7 35.0%	0 0.0%
Universal Joints Upholsterers	1 39,949	4,734 455	186	3,832	93	0.0% 50.0%	0 0.0% 83 44.6%	0 0.0% 10 5.4%
Upholsterers Supplies	356	3,308	1	3,355	1	100.0%	0 0.0%	0 0.0%
Upholstery & Carpet Cleaning Upholstery and Rug Cleaning	17,321 1,406	787 2,381	90	883	55	61.1% 80.0%	28 31.1% 1 20.0%	7 7.8% 0 0.0%
Upholstery Fabrics - Retail	12,621	945	41	1,274			17 41.5%	0 0.0%
Upholstery Fabrics - Wholesale & Manufacturers Urban Farmer	877 85	2,707 4,043	3	2,871 3,355	0	0.0%	3 100.0% 1 100.0%	0 0.0% 0 0.0%
Urgent Care Centers	5,861	1,381	66		56	84.8%	9 13.6%	1 1.5%
Utilities Underground - Locating	7,237	1,247	6	2,498	5	83.3%	1 16.7%	0 0.0%
Utility Contractors Utility Submetering & Billing	27,886 106	585 3,952	264 11			85.6% 100.0%	36 13.6% 0 0.0%	2 0.8% 0 0.0%
Utility Tax Refunds for Manufacturers & Business	176	3.695		3.832	0	0.0%	0 0.0%	0 0.0%
Vacation Certificates & Vouchers Vacation Rentals	70,542 101,321	277 184	1,427 798	7 141	892 2 510	62.5% 63.9%	479 33.6% 269 33.7%	56 3.9% 19 2.4%
Vacation Time Share	112,195	175	1,914			83.4%	268 14.0%	49 2.6%
Vacuum Cleaners - Household - Dealers Vacuum Cleaners - Industrial & Commercial	114,719 478	170 3,107	789	235	602	76.3% 100.0%	169 21.4% 0 0.0%	18 2.3% 0 0.0%
Vacuum Cleaners - Service & Repair	19,827	733	143	685	98	68.5%	38 26.6%	7 4.9%
Vacuum Cleaners - Supplies & Parts Vacuum Cleaners - Wholesale & Manufacturers	3,118 3,731	1,799 1,669	42 93		26	61.9% 93.5%	15 35.7% 5 5.4%	1 2.4% 1 1.1%
Vacuum Cleaning - Industrial	320	3,367		3.832	2 0	0.0%	0 0.0%	0 0.0%
Vacuum Cleaning Systems Vacuum Equipment & Systems	10,980 3,422	1,009 1,737	108 31	781 1,436	78	72.2% 74.2%	28 25.9% 7 22.6%	2 1.9% 1 3.2%
Valet Service	5,945	1,371	70	984		71.4%	18 25.7%	2 2.9%
Valves Valves - Repairing	3,025 173	1,821 3,703	3	3 2,871	3	0.0%	0 0.0%	0 0.0% 0 0.0%
Van Conversions & Accessories	5,431	1,429	25	1,568	9	36.0%	14 56.0%	2 8.0%
Vanity Publishers Vaporizers	5,699 891	1,399 2,691	176	616		73.9% 0.0%	23 13.1% 1 100.0%	23 13.1% 0 0.0%
Variable Speed Drives	12	4.515	ď	3.832		0.0%	0 0.0%	0 0.0%
Variety Store Merchandise - Wholesale	325 5,442	3,355 1,425	10 81	2,157	6	60.0%	3 30.0% 30 37.0%	1 10.0%
Variety Stores Vehicle Graphics	645	1,425 2,910	5	2,595	5 2	40.0%	3 60.0%	1 1.2% 0 0.0%
Vehicle Sales - Manufacturing Companies	2,646	1,931	38	1,321		76.3%	7 18.4%	2 5.3% 2 2.9%
Vehicle Transport Services Vending Machines	7,852 40,148	1,203 452	70 195		20 3 100	28.6% 51.3%	48 68.6% 81 41.5%	14 7.2%
Vending Machines - Supplies & Parts	4,667	1,514	36	1,354		27.8%	23 63.9%	3 8.3%
Venetian Blinds - Dealers Venetian Blinds - Repair & Cleaning	21,319 4.629	701 1.520	95	846 3 2,311	68	71.6% 50.0%	22 23.2% 4 50.0%	5 5.3% 0 0.0%
Venetian Blinds - Supplies & Parts	438	3,176		3,355	. 0	0.0%	1 100.0%	0 0.0%
Venetian Blinds - Wholesale & Manufacturers Ventilating Contractors	2,967 2,058	1,842 2,095	43	3 1,246	39	90.7%	4 9.3% 1 100.0%	0 0.0% 0 0.0%
Ventilating Equipment	1,590	2,276	4	2,718		50.0%	2 50.0%	0 0.0%
Ventilating Systems - Cleaning Vertical Blinds	2,875 7,214	1,862 1,248	21 50		13	61.9% 35.6%	8 38.1% 35 59.3%	0 0.0% 3 5.1%
Vessels - Pressure	61	4,151	C	3,832		0.0%	0 0.0%	0 0.0%
Veterans & Military Organizations Veterinarians	4,672 132,351	1,513 151	701	2,311	5 562	62.5% 80.2%	2 25.0% 136 19.4%	1 12.5% 3 0.4%
Veterinarians Equipment & Supplies	2,924	1,853	702	2,222		66.7%	3 33.3%	0 0.0%
Veterinarians Information & Referral Veterinary Emergency	276 1,800	3,453 2,195	18	3,084 3 1,756	1 11	50.0% 61.1%	0 0.0% 6 33.3%	1 50.0% 1 5.6%
Vials	1	4,734	0	3,832	0	0.0%	0 0.0%	0 0.0%
Vibration Control Vibration Measurement	192 130	3,649 3,854	9	3,832	0	0.0%	0 0.0%	0 0.0%
Vibrators - Industrial	7	4,593	C	3,832	2 0	0.0%	0 0.0%	0 0.0%
Video Editing Video Equipment - Sales & Rentals	1,380 8,180	2,399 1,176	36	2,498	5	83.3% 58.3%	1 16.7% 12 33.3%	0 0.0% 3 8.3%
Video Equipment - Service & Repair	3,498	1,722	31	1,436	13	41.9%	18 58.1%	0 0.0%
Video Equipment - Supplies & Parts Video Equipment - Wholesale & Manufacturers	1,691 351	2,242 3,318	101	1 819 1 3,355	100	99.0% 100.0%	1 1.0% 0 0.0%	0 0.0% 0 0.0%
Video Games - Dealers	79,928	239	1,822	104	1,421	78.0%	393 21.6%	8 0.4%
Video Games - Rent & Lease Video Games - Service & Repair	13,172 14,453	911 872	144 264		135	93.8% 58.0%	8 5.6% 101 38.3%	1 0.7% 10 3.8%
Video Games - Supplies & Parts	4,028	1,608	58	1,089	35	60.3%	22 37.9%	1 1.7%
Video Games - Wholesale & Manufacturers Video Production Services	9,503 65,407	1,082	546 251	288		98.5% 45.8%	8 1.5% 123 49.0%	0 0.0% 13 5.2%
Video Tape Duplication Service	10,048	1,059	14	1,934	7	50.0%	7 50.0%	0 0.0%
Video Tapes & Discs - Dealers Video Tapes & Discs - Wholesale & Manufacturers	8,684 459	1,144 3,136	223	519 1 2,718	130	58.3% 75.0%	84 37.7% 1 25.0%	9 4.0% 0 0.0%
Video Tapes & Discs Sales & Rentals	47,911	396	865	215	543	62.8%	292 33.8%	30 3.5%
Videoconferencing Services Videographers	4,398 3,551	1,551 1,710	90	2,311	6	75.0% 47.8%	2 25.0% 44 48.9%	0 0.0% 3 3.3%
Videotape, CD, & DVD Duplication & Transfer Services	6.169	1,710	38		21	55.3%	17 44.7%	0 0.0%
Vinyl Decking Vinyl Flooring	172 1.893	3,709 2,163	C	3,832	2 0	0.0% 62.5%	0 0.0% 3 37.5%	0 0.0% 0 0.0%
Vinyl Repair	7,727	1,211	27		7	25.9%	20 74.1%	0 0.0%
Violins	765	2,801	C	3,832	2 0	0.0%	0 0.0%	0 0.0%
Virtual Tours Visual Control Systems	71 171	4,093 3,714		3,832	2 0	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Visual Impairment Products & Services	28	4,359	1 420	3,355	1	100.0%	0 0.0%	0 0.0%
Vitamins & Food Supplements Voice Mail Services	136,783 1,313	142 2,440	1,420			65.7% 95.9%	326 23.0% 3 4.1%	161 11.3% 0 0.0%
VOIP (Voice Over Internet Protocol) Sales & Service	8,144	1,179	442	333	439	99.3%	2 0.5%	1 0.2%
Volleyball Club Voting Equipment	85 19	4,043 4,447		3,832	2 0	0.0%	1 33.3% 0 0.0%	0 0.0%
Wait Staff Wall Bed Manufacturer	8	4,572	Č	3,832	2 0	0.0%	0 0.0%	0 0.0%
Wall Bed Sales		4,711 3,730	0	3,832	2 0	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Wall Cleaning	858	2,724	2	3,084		50.0%	1 50.0%	0 0.0%
Wall Coatings Wallboard & Plasterboard	1,274 173	2,464 3,703	7	7 2,412 3.832		57.1% 0.0%	3 42.9% 0 0.0%	0 0.0% 0 0.0%
Wallpaper Hangers	644	2,912	2	3,084	1	50.0%	1 50.0%	0 0.0%
Wallpaper Removing Wallpapers & Wall coverings - Wholesale & Manufacturing	490 147	3,083 3,787	0	3,832	2 0	0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Wallpapers & Wallcoverings - Retail	7,074	1,265	48	1,186		64.6%	16 33.3%	1 2.1%
Warehouses - Cold Storage Warehouses - Merchandise	2,231 5.837	2,049 1,384	80	2,412	2 2	28.6% 61.3%	5 71.4% 26 32.5%	0 0.0% 5 6.3%
Warehousing Services	5,808	1,388	6	2,498	3 4	66.7%	2 33.3%	0 0.0%
Washing Machines - Industrial	521 38	3,037 4,293	18	3 1,756 3,832	16	88.9% 0.0%	1 5.6% 0 0.0%	1 5.6% 0 0.0%
Washing Machines & Dryers - Coin Metered	1,250	2,474	30	1,456		60.0%	11 36.7%	1 3.3%
Washing Machines & Dryers - Dealers	306	3,389	10	2,157	7	70.0%	3 30.0%	0 0.0%

Industry Description Washing Machines & Dryers - Rent & Lease	Inquiries 655	Rank by Inquiries 2,900	Complaints 28	Complaint Rank 1,494	28 100.09	Cmpls Not Settled	% Cmpls Unable to Pursue	% 0.0%
Washing Machines & Dryers - Service & Repair	1,565	2,286	7	2,412	5 71.49	2	2 28.6%	0.0%
Washing Machines & Dryers - Supplies & Parts Washing Machines & Dryers - Wholesale & Manufacturers	11	4,711 4,527	1	3,355 3,832	1 100.09	. (0 0.0%	0.0%
Waste - Cotton, Wool	7	4,593	1	3,355	1 100.09		0.0%	0.0%
Waste Containers Waste Paper	6,552 109	1,311 3,935	35	1,376 3.832	29 82.99	6	5 17.1%	0.0%
Waste Reduction, Disposal, Recycle Equipment	19,336	745	228		182 79.89	44		2 0.9%
Waste Reduction, Recycle Service - Industrial Watch Bands	12,102	960 1.875	95 36		59 62.19 34 94.49	35	5 36.8% 1 2 5.6% 0	1 1.1%
Watches - Dealers	2,837 95,090	202	548		379 69.29	164		5 0.9%
Watches - Service & Repair	28,582	569	173	622	113 65.39	56	5 32.4%	4 2.3%
Watches - Wholesale & Manufacturers Watchmakers Equipment & Supplies	3,856 138	1,641 3,826	26	1,544 3,832	17 65.49 0 0.09	8	30.8%	3.8%
Watchmens Clocks & Systems	26	4,375	Ö	3.832	0 0.09		0 0.0%	0.0%
Water - Bottled & Bulk	3,510	1,720 1,379	20 11	1,694 2,092	16 80.09 11 100.09	4	4 20.0% C	0.0%
Water & Sewer Line Protection Water Analysis	5,884 3,413	1,3/9	11		7 43.89		7 43.8%	0.0%
Water Companies - Bottled, Bulk	22,339	674	285	431	265 93.09	17	7 6.0%	3 1.1%
Water Companies - Utility Water Conservation	22,713 1,147	665	752	242 3,355	639 85.09	108	3 14.4% 1 100.0%	0.7%
Water Coolers	1,353	2,409	2	3,084	1 50.09	1	1 50.0%	0.0%
Water Coolers - Equipment & Supplies	5,796	1,389	23		10 43.59	13	3 56.5%	0.0%
Water Damage Restoration Water Filtration & Purification Equipment	22.040 110,199	683 177	87 576		52 59.89 422 73.39	128		3 14.9% 5 4.5%
Water Gardens Fountains & Ponds	3,172	1,785	14	1,934	8 57.19		5 35.7%	7.1%
Water Heater - Tankless	2,186 25,940	2,060	11 252	2,092 472	3 27.39	40	7 63.6%	1 9.1% 1 0.4%
Water Heaters - Dealers Water Heaters - Parts & Supplies	25,940 1,017	619	12	2,032	211 83.79 11 91.79	40	0 15.9% 1 8.3%	0.4%
Water Heaters - Repairing	4,603	1,525	20	1,694	9 45.09	10	50.0%	1 5.0%
Water Heaters - Wholesale & Manufacturers Water Leak Detection	1,983 1,525	2,125 2,310	98	831 2.871	93 94.99	5	5 5.1%	0.0%
Water Main Contractors	933	2.658	4	2.718	3 75.09		1 25.0%	0.0%
Water Mitigation Water Pollution Control	139 618	3,822 2,935	0	3,832 3,832	0 0.09		0 0.0%	0.0%
Water Pollution Control Water Skiing Equipment & Supplies	618 547	2,935	11		0 0.09 4 36.49		7 63.6%	0.0%
Water Skiing Instruction	333	3,341	2	3,084	0 0.09		2 100.0%	0.0%
Water Soft & Conditioning Equipment Service & Supplies Water Supply Systems	82,443 6,433	229 1,323	382 34	363 1,392	311 81.49 21 61.89	60	0 15.7% 11 0 29.4% 3	1 2.9% 3 8.8%
Water Taxi Service	144	3,798	1	3,355	1 100.09		0 0.0%	0.0%
Water Treatment Equipment, Service & Supplies	41,333	442	141	693	115 81.69	19	13.5%	7 5.0%
Water Well Drilling & Service Water Well Drilling Equipment & Supplies	54.222 2,255	354 2,036	109 10		69 63.39 7 70.09	37	7 33.9%	2.8% 1 10.0%
Water Wells - Inspection	43	4,264	0	3,832	0 0.09	. (0.0%	0.0%
Water Wells - Pumps Sales & Service	2,184	2,061	13		11 84.69	2	2 15.4%	0.0%
Water Works Contractors Water Works Equipment & Supplies	5,362 192	1,441 3,649	28	1,494 3,832	16 57.19 0 0.09	10	0 35.7% 0 0.0%	2 7.1% 0 0.0%
Water/Pool Heating - Solar	872	2,710	1	3,355	1 100.09		0.0%	0.0%
Waterbeds - Dealers Waterbeds - Service & Repair	2,609	1,940 4,616	11	2,092 3,832	8 72.79 0 0.09	3	3 27.3% C	0.0%
Waterbeds - Supplies & Parts	7	4,593	0	3,832	0 0.09		0 0.0%	0.0%
Waterbeds - Wholesale & Manufacturers	28	4,359	0		0 0.0%		0.0%	0.0%
Waterproofing Contractors Waterproofing Materials	212,628 6,556	94 1,310	643	262 1,321	493 76.79 26 68.49	112	2 17.4% 38 2 31.6% 0	5.9% 0.0%
Wax	50	4,225	4	2,718	1 25.09	3	3 75.0%	0.0%
Weather Forecast Service Weather Instruments	176 1.754	3,695 2,210	3	2,871	3 100.09 7 100.09		0 0.0%	0.0%
Weather Stripping	1,754	3,832	0	3,832	0 0.09		0 0.0%	0.0%
Weather Vanes	223	3,565	1	3,355	1 100.09		0.0%	0.0%
Weatherization Weaving & Mending	1.099	2,568 4,359	2	3.084 3,832	1 50.09 0 0.09		0 0.0%	50.0%
Weaving Supplies & Equipment	218	3,581	2	3,084	2 100.09	6	0.0%	0.0%
Web Conferencing	4,009	1,614	1.939	2,595	5 100.09	. (0.0%	0.0%
Web Design Webbing	257,941 1,160	74 2,527	1,939	94 1,436	1,194 61.69 22 71.09	567	7 29.2% 178 9 29.0%	9.2%
Wedding Chapels & Ceremonies	17,619	781	91	874	49 53.89	40	44.0%	2.2%
Wedding Consultants Wedding Officiant	31,962	515 2,432	236		133 56.49 3 75.09	87	7 36.9% 16	6.8%
Wedding Supplies & Services	1,324 30,951	534	285		172 60.49	94	1 25.0% 0 4 33.0% 19	9 6.7%
Weed Control Equipment & Supplies	317	3,375	2	3,084	2 100.09		0.0%	0.0%
Weed Control Service Weighers	5,760	1,396 4,469	36	1,354 3,832	30 83.39 0 0.09) (5 16.7% C	0.0%
Weight Control Services	107,790	178	976	193	861 88.29	101	1 10.3% 14	1.4%
Welcome ServiceFor Newcomers Welding	790 35,082	2,784 483	3 88	2,871 890	3 100.09 47 53.49	41	0 0.0% C	0.0%
Welding Equipment - Rent	35,082 460	3.135	1	3,355	4/ 53.49 1 100.09	4.	0 0.0%	0.0%
Welding Equipment - Repair	974	2,632	2	3,084	1 50.0%		1 50.0%	0.0%
Welding Equipment & Supplies Welding Inspectors	6,994	1.271 4.572	18	1.756 3.832	12 66.79		5 33.3%	0.0%
Wellpoint & Dewatering Systems	270	3,467	0	3,832	0 0.09	i i	0.0%	0.0%
Western Apparel Wheel Alian, Frame & Axle Service Equipment & Supplies	8,756	1,137	24	1,592	20 83.39	4	16.7%	0.0%
Wheel Align, Frame & Axle Service Equipment & Supplies Wheel Alignment, Frame & Axle Service - Auto	1,001 7,486	2,622 1,227	21	2,595 1,662	2 40.09 14 66.79		3 60.0% (0 5 28.6% (1	1 4.8%
Wheel Chair Lifts & Ramps	14,449	874	52	1,143	43 82.79	5	3 15.4%	1 1.9%
Wheel Chairs Wheelchair & Disability Transportation	10,347 6.684	1,044 1,294	145	676 1,321	132 91.09 25 65.89	11	1 7.6% 2 2 31.6% 1	2 1.4% 1 2.6%
Wheels	12,133	959	38 118	747	25 05.89 44 37.39	71	1 60.2%	2.5%
Whirlpool Bath Equipment & Supplies	1,701	2,234		2,871	0 0.09		2 66.7%	1 33.3%
Wholesalers & Distributors Wicker Products	144,560 524	131 3,035	798 12		553 69.39 9 75.09	223	3 27.9% 22 3 25.0% 0	2 2.8%
Wigs & Hairpieces	26,543	609	373	367	237 63.59	133	3 35.7%	0.8%
Winches Wind Energy Systems	80	4,057	1 17	3,355	1 100.09		0.0%	0.0%
Winding Machinery	5,239	1,450 4,688	17 n	1,800 3,832	10 58.89 0 0.09		7 41.2% C	0.0%
Windmills	373	3,278	2	3,084	0 0.09	5	2 100.0%	0.0%
Window Cleaning Window Cleaning Equipment & Supplies	68,507 333	281 3,341	165	633 3,084	96 58.29	62		7 4.2%
Window Coverings Window Coverings	333 8,069	3,341 1,185	65		2 100.09 30 46.29	35	0 0.0% 5 53.8%	0.0%
Window Security Laminates	311	3,382	1	3,355	1 100.09		0.0%	0.0%
Window Shades Window Shades - Cleaning & Repair	34,168 458	490 3.139	209		138 66.09 0 0.09	59	9 28.2% 12 0 0.0%	2 5.7% 0 0.0%
Window Shades - Equipment & Supplies	6,163	1,349	26	1,544	17 65.49		7 26.9%	2 7.7%
Window Tinting & Coating - Commercial	2,942	1,849	17	1,800	5 29.49	11	1 64.7%	1 5.9%
Window Tinting & Coating - Residential Windows	3,306 366,215	1,757 49	11 1,366		7 63.69 1,028 75.39		4 36.4% 0 5 17.9% 93	0.0%
	300,213	. 72	,,,,,,,,	. 177	1,020 /3.3/	. 27.		

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Windows - Installation & Service	488,561	37	1,828		1,437	78.6%	327	17.9%	64	1 3.5%
Windows - Repairing	18,876	754	68	996	49	72.1%	18	26.5%	1	1.5%
Windows - Vinyl	3,337	1,753	9	2,222	9	100.0%	C	0.0%	0	0.0%
Windows - Wells & Covers	2,079	2,093	6		5	83.3%	1	16.7%	0	0.0%
Windows - Wood	457	3.140	1	3,355		100.0%	C	0.0%	0	0.0%
Windows & Doors - Installation & Service	10,186	1,050	24		16	66.7%	6	25.0%	2	8.3%
Windshield Wipers	42	4,269	1	3,355	1	100.0%	C	0.0%	0	0.0%
Wine Bar	2	4,711	0	3,832	0	0.0%	(0.0%	0	0.0%
Wine Brokers	870	2,716	8	2,311	5	62.5%	3	37.5%	0	0.0%
Wine Cellars	449	3,152	2	3,084	1	50.0%	1	50.0%	0	0.0%
Wine Storage Equipment	4,551	1,533	11		7	63.6%	4	36.4%	0	0.0%
Winemaking Equipment & Supplies	1,441	2,357	9		5	55.6%	4	44.4%	0	0.0%
Wineries	4,064	1,602	46		26	56.5%	18	39.1%	2	4.3%
Wines - Retail	10,978	1.010	97		56	57.7%	37	38.1%	4	4.1%
Wines - Wholesale	872	2,710	19		16	84.2%	3	15.8%		0.0%
Wiping Cloths	231	3,546	0		0	0.0%		0.0%	0	0.0%
Wire & Cable - Electric	4,687	1,509	13		7	53.8%		46.2%	0	0.0%
Wire & Cable - Non-Electric	1,405	2,384	4	2,710	3	75.0%		25.0%	0	0.0%
Wire Cloth	67	4,111	0		0	0.0%		0.0%	0	0.0%
Wire Harnesses - Electrical Wire Products	391 2,404	3,238 1,994	0	3,832 2,718	0	0.0% 50.0%		0.0% 50.0%	0	0.0%
Wire Products Wire Rope	2,404	1,994 3,288	4	2,718	2	0.0%		0.0%	0	0.0%
Wire Stitching Machines & Supplies	3/1	3,288 4,493	0	3,832	U	0.0%		0.0%	0	0.0%
Wire Strippers	14	4,493 4,711	U	3,832	0	0.0%		0.0%	0	0.0%
Wire Wrapping Service & Equipment	22	4,/11	0	3,832	U	0.0%		0.0%	0	0.0%
Womens Apparel - Retail	48.154	4,414	647		461	71.3%	166	25.7%	20	3.1%
Womens Apparel - Wholesale & Manufacturers	5,366	1,439	23		401	43.5%	100	43.5%	20	3.1%
Wood Carving	798	2,775	23	3,084	10	100.0%	10	0.0%	3	0.0%
Wood Finishing	4,404	1,549	20		13	65.0%	-	30.0%	1	5.0%
Wood Preservatives	827	2,752	20	3,832	10	0.0%		0.0%	1	0.0%
Wood Preserving	3,777	1,657	6	2,498	2	33.3%		66.7%	0	0.0%
Wood Products - Sawdust & Shavings	5,777	4,636	0	3,832	0	0.0%	7	0.0%	0	0.0%
Wood Troducts Sawads & Shavings Wood Technologists	213	3,596	1	3,355	0	0.0%	ì	100.0%	0	0.0%
Wood Turning	182	3,678	n		ñ	0.0%	,	0.0%	0	0.0%
Woodworking	31.473	524	161		48	29.8%	97		16	9.9%
Woodworking Equipment & Supplies	3,561	1,706	11		6	54.5%		45.5%	0	0.0%
Woodworking Tools - Retail	467	3,126	2	3,084	1	50.0%	1	50.0%	0	0.0%
Wool	230	3,549	0	3,832	0	0.0%		0.0%	0	0.0%
Woolen Goods - Wholesale & Manufacturers	346	3,325	5	2,595	0	0.0%	-	100.0%	0	0.0%
Word Process System, Consultant, Designer	3	4,688	Ö	3,832	0	0.0%	Č	0.0%	0	0.0%
Word Processing Equipment - Maintenance	1	4,734	0	3.832	0	0.0%	C	0.0%	0	0.0%
Word Processing Service	909	2,679	2	3,084	1	50.0%	1	50.0%	0	0.0%
Work Clothes - Retail	2,451	1,978	12	2,032	9	75.0%	93	25.0%	0	0.0%
Work Clothes - Wholesale & Manufacturers	196	3,637	1	3,355	1	100.0%	C	0.0%	0	0.0%
Work-At-Home Companies	533,031	32	2,638		1,259	47.7%	1,129	42.8%	250	
Writer	62	4,142	1	3,355	0	0.0%	1	100.0%	0	0.0%
Writer - Freelance	1,135	2,538	18		7	38.9%	7	38.9%	4	1 22.2%
Writers - Business	4,507	1,540	29		9	31.0%	10	34.5%	10	34.5%
X-Ray Apparatus & Supplies	959	2,642	3	2,871	3	100.0%	C	0.0%	0	0.0%
X-Ray Duplicating Services	22	4,414	0	3,832	0	0.0%	C	0.0%	0	0.0%
X-Ray Labs - Industrial	5,442	1,425		2,412	2	28.6%	5	71.4%	0	0.0%
X-Ray Labs - Medical & Dental	6,847	1,285	41		27	65.9%	11	26.8%	3	7.3%
X-Ray Protection	236	3,535	0	3,832	0	0.0%	C	0.0%	0	0.0%
Yacht Brokers	3,023	1,822	12		10	83.3%	2	16.7%	0	0.0%
Yacht Charter Broker	41,699	439	237		137	57.8%	99	41.8%	1	0.4%
Yarn - Retail	1,863	2,171	13		9	69.2%	4	30.8%	0	0.0%
Yarn - Wholesale & Manufacturers	144	3.798	5	2,595	3	60.0%	2	40.0%	0	0.0%
Yellow Page Advertising	16,963	796	1,103		871	79.0%	229	20.8%	3	0.3%
Yoga Instruction	9.314	1.093	98		57	58.2%	36	36.7%	5	5.1%
Yoga Supplies	619	2,934	6	2,498	5	83.3%	1	16.7%	0	0.0%
Yoqurt	1,781	2,204	11		7	63.6%	4	36.4%	0	0.0%
Youth Organizations & Centers	10,827	1,022	51		36	70.6%	14	27.5%	1	2.0%
Zinc Oxide	4	4,664		3,832	0	0.0%		0.0%	0	0.0%
Zippers	106	3,952	0	3,832	0	0.0%		0.0%	0	0.0%
Zippers - Repair	1	4,734	1	3,355	1	100.0%		0.0%	0	0.0%
Zoological Gardens	324	3,356	2	3,084	1	50.0%	1	50.0%	0	0.0%
Zoos	858	2,724	14	1.934		57.1%		42.9%		0.0%