Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled %	Cmpls Not Settled	%	Cmpls Unable to Pursue %
Total	5,544,396		32,388		23,425 72.39		25.6%	665 2.19
Abrasives	37	2,268	0	1,593	0 0.0		0.0%	0.00
Access Control Systems	19		0	1,593			0.0%	0 0.09
Accident Reconstruction Service	1	3,188	0	1,593			0.0%	0 0.09
Accountants	5,072	199	10				30.0%	0 0.09
Accountants - Certified Public	5,577	183	9	430			55.6%	0 0.0
Accounting & Bookkeeping Machines Accounting Services	344 1,451	1,165 537	1	1,116	0 0.0 2 5 62.5		100.0% 37.5%	0 0.09
Acid Proof Equipment & Materials	1,431	2,762		1,593	3 62.3		0.0%	0 0.0
Acoustical Consultants	30		0	1,593			0.0%	0 0.0
Acoustical Materials	45		0	1,593			0.0%	0 0.09
Actuaries	1	3,188	0	1,593	0 0.0		0.0%	0 0.0
Acupressure	3	3,040	0	1.593	0 0.0		0.0%	0 0.0
Acupuncturists	1,013	671	0	1,593 1,593	0 0.0	1%	0.0%	0 0.0
Adhesives & Glues	56	2,085	0	1,593	0 0.0		0.0%	0 0.0
Adjusters	1,081	650	5	600	4 80.0	1%	20.0%	0 0.09
Administrative Services	165			1,593			0.0%	0 0.09
Adoption Services	164	1,547	1	1,116			100.0%	0 0.09
Adult & Continuing Education	344		2	897			0.0%	0 0.09
Adult Entertainment	342			897			50.0%	0 0.0
Adult Novelties	553	931		600			80.0%	0 0.09
Advance Fee Brokers	2,374 8	374			0 0.0		41.7%	14 58.39
Advertising - Aerial	13	2,811		1/070			0.0%	0 0.09
Advertising - Checking Service Advertising - Direct Mail	1,293	2,646 584		1,593 265			0.0% 42.1%	0 0.09
Advertising - Directory & Guide	2,322	380					31.3%	0 0.09
Advertising - Indoor	91	1,830	04	1,593			0.0%	0 0.09
Advertising - Indoor	16		0	1,593	0 0.0		0.0%	0 0.0
Advertising - Mobile	4		0	1,593			0.0%	0 0.09
Advertising - Newspaper	531		6	546			0.0%	0 0.0
Advertising - Outdoor	473	998	3	738	3 100.0	1%	0.0%	0 0.09
Advertising - Periodical	356	1,151	3	738	1 33.3	1%	33.3%	1 33.39
Advertising - Radio	79		0	1,593	0 0.0		0.0%	0 0.00
Advertising - Shoppers Guides	126		6	546			100.0%	0 0.00
Advertising - Telephone	185			1,593			0.0%	0 0.09
Advertising - Television	130			1/000			0.0%	0 0.09
Advertising Agencies & Counselors	4,462	222	25				16.0%	2 8.09
Advertising Specialties	3,706	252 2,250	15 0		8 53.3	1% 5	40.0%	1 6.79
Aerospace Industries Aerospace Research & Development	39	3,188	0	1,593	B 0 0.0 B 0 0.0		0.0%	0 0.09
Agricultural Consultants	133		0	1,593			0.0%	0 0.09
Agricultural Services	1,619		0	657			25.0%	0 0.09
Agricultural Waste Management	1,019	3,188	0	1,593	0 0.0		0.0%	0 0.00
Aids Research & Clinics	1	3,188	0	1,593	0 0.0		0.0%	0 0.0
Air Ambulance Service	46		0	1,593	3 0 0.0		0.0%	0 0.0
Air Balancing	23	2,457		1,593			0.0%	0.00
Air Brushes	21		0	1,593	0 0.0		0.0%	0 0.0
Air Cargo & Package Express Service	72	1,948	3	738	1 33.3	1%	0.0%	2 66.79
Air conditioning & Heating Contractors - Commercial	1,679	489		462		1%	50.0%	0 0.09
Air conditioning & Heating Contractors - Residential	3,649	257					61.1%	0 0.09
Air Conditioning Contractors & Systems	6,176	164		504	6 85.7	1	14.3%	0 0.09
Air Conditioning Equipment - Room Units	52	2,122		1,593			0.0%	0 0.00
Air Conditioning Repair	769 436	770	1	1,116			0.0%	0 0.09
Air Conditioning Supplies & Parts	234	1,037 1,357	4	657 1,116			25.0% 100.0%	0 0.09
Air Conditioning Systems - Cleaning Air Courier Service	288	1,264		738			0.0%	0 0.0
Air Curtains & Screens	200	3,104		1,593	0 0.0		0.0%	0 0.0
Air Duct Cleaning	2.597	344		194			71.4%	4 14.39
Air Flight Attendants	39	2,250	0	1,593	0 0.0		0.0%	0 0.0
Air Fragrances	1	3,188	0	1,593			0.0%	0.00
Air Pollution Control	618	880	1	1,116	1 100.0		0.0%	0 0.09
Air Pollution Measuring Service	49	2,144	0	1,593	0 0.0	1%	0.0%	0 0.09
Air Purifying & Cleaning Systems & Equipment	5,100	196	40				35.0%	9 22.59
Air Quality Service	158	1,569	1	1,116	1 100.0	9% 0	0.0%	0 0.09
Aircraft & Aircraft Equipment - Testing	6	2,897	0				0.0%	0 0.09
Aircraft Charter, Rental & Lease	526	953	0	1,593	0 0.0		0.0%	0 0.00
Aircraft Cleaning Aircraft Dealers	1 25	3,188		1,593	0 0.0 3 0 0.0		0.0%	0 0.09
Aircraft Dealers Aircraft Engines	12	2,428 2,676	0	1,593 1,593	3 0 0.0 3 0 0.0		0.0%	0 0.09
Aircraft Engines Aircraft Ferrying & Transporting Service	160		0	1,593	3 0 0.0 3 0 0.0		0.0%	0 0.09
Aircraft Ground Support & Service Equipment	7	3,104		1,593			0.0%	0 0.0
Aircraft Parts & Supplies	246		3	738			33.3%	0 0.00
Aircraft Rebuilding	5	2,946	0	1,593	0 0.0		0.0%	0 0.00
Aircraft Schools	359	1,143		1,116			0.0%	0 0.0
Aircraft Servicing & Maintenance			0	1,593			0.0%	0 0.09
	121	1,698						0 0.0
Aircraft Upholsterers	20	2,508	0	1,593	0 0.0	1% 0	0.0%	
Airlines	20 1,589	2,508 510	0 63	82	0 0.0 2 35 55.6	1% 28	44.4%	0 0.0
Airlines Airlines - Ticket Agencies	20 1,589 359	2,508 510 1,143	4	82 657	3 0 0.0 2 35 55.6 7 4 100.0	% 28 % 0	44.4% 0.0%	0 0.09
Airlines Airlines - Ticket Agencies Airlines - Training Schools	20 1,589	2,508 510 1,143 1,586	4	82	3 0 0.0 2 35 55.6 7 4 100.0	% 28 % 0	44.4%	0 0.0
Airlines Airlines - Ticket Agencies Airlines - Training Schools Airport Equipment & Supplies	20 1,589 359 152	2,508 510 1,143 1,586 2,676	4 1 0	82 657 1,116 1,593	3 0 0.0 2 35 55.6 4 100.0 5 0 0.0 3 0 0.0	9% 28 1% 0 1% 1 1% 0	44.4% 0.0% 100.0% 0.0%	0 0.0° 0 0.0° 0 0.0° 0 0.0°
Alrlines Alrilnes - Ticket Agencies Alrilnes - Training Schools Alront Equipment & Supplies Alropt Parking Reservations	20 1,589 359 152 122 178	2,508 510 1,143 1,586 2,676 1,508	1 0 5	82 657 1,116 1,593 600	3 0 0.0 2 35 55.6 7 4 100.0 5 0 0.0 3 0 0.0 0 1 20.0	96 28 % 0 1% 1 % 0 4 0	44.4% 0.0% 100.0% 0.0% 80.0%	0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0°
Airlines Airlines - Ticket Agencies Airlines - Training Schools Airport Equipment & Supplies Airport Parking Reservations Airport Transportation	20 1,589 359 152 12 178 313	2,508 510 1,143 1,586 2,676 1,508 1,217	4 1 0 5 0	82 655 1,116 1,593 600 1,593	3	96 28 96 0 0 0 0 0 0 0 0 0	44.4% 0.0% 100.0% 0.0% 80.0% 0.0%	0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0°
Airlines - Ticket Agencies Airlines - Training Schools Airport Equipment & Supplies Airport Parking Reservations Airport Transportation Airport Transportation	20 1,589 359 152 12 178 313 103	2,508 510 1,143 1,586 2,676 1,508 1,217 1,779	4 1 0 5 0 1	82 655 1,116 1,593 600 1,593 1,116	3 0 0.0 2 35 55.6 4 100.0 5 0 0.0 5 0 1 20.0 6 0 0.0 6 0 0.0 7 0 0.0 7 0 0.0 7 0 0.0 7 0 0.0 7 0 0.0	.96 28 %6 0 %6 1 .96 0 .96 0 .96 4 .96 0 .96 0 .96 1	44.4% 0.0% 100.0% 0.0% 80.0% 0.0% 100.0%	0 0,0° 0 0,0° 0 0,0° 0 0,0° 0 0,0° 0 0,0° 0 0,0° 0 0,0° 0 0,0°
Airlines Airlines - Ticket Agencies Airlines - Training Schools Airport Equipment & Supplies Airport Parking Reservations Airport Transportation Airports Alabums	20 1,589 359 152 12 178 313 103	2,508 510 1,143 1,586 2,676 1,508 1,217 1,779 2,811	4 1 0 5 0 1	82 655 1,116 1,593 600 1,593 1,111 1,593	3 0 0.0 2 35 55.6 7 4 100.0 5 0 0.0 6 0 0.0 6 0 0.0 6 0 0.0 7 0 0.0 7 0 0.0 8 0 0.0 8 0 0.0 9 0 0.0 9 0 0.0	96 28 96 0 96 1 96 0 96 0 96 0 96 4 96 0 96 0 96 1 96 0 96 0	44.4% 0.0% 100.0% 0.0% 80.0% 0.0% 100.0%	0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0°
Alrines - Ticket Agencies Alrines - Ticket Agencies Alrines - Training Schools Airport Equipment & Supplies Airport Parking Reservations Airport Transportation Airport Transportation Airport Agency & Alport Agency & Alport Agency & Alport & Alpor	20 1,589 359 152 12 178 313 103	2,508 5101 1,143 1,586 2,676 1,508 1,217 1,779 2,811 1,854	4 1 0 5 0 1 1 0	8. 657 1,116 1,593 600 1,593 1,116 1,593 1,593	3 0 0.0 2 35 55.6 4 100.0 6 0 0.0 8 0 0.0 9 1 20.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0	96 28 96 0 0 96 0 0 97 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	44.4% 0.0% 100.0% 0.0% 80.0% 0.0% 100.0% 0.0%	0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0°
Airlines Airlines - Ticket Agencies Airlines - Training Schools Airport Equipment & Supplies Airport Parking Reservations Airport Transportation Airports Airports Albums Alcoholism Info & Treatment Centers Alloys	20 1,588 359 152 12 178 313 103 8 8 8 8	2,508 510 1,143 1,586 2,676 1,528 1,217 1,779 2,811 1,854 3,044	4 1 0 5 5 0 1 1 0 0	8.7 6557 1,114 1,593 600 1,593 1,114 1,593 1,593 1,593	3 0 0.0 2 35 55.6 7 4 100.0 5 0 0.0 3 0 0.0 1 120.0 5 0 0.0 6 0 0.0 6 0 0.0 6 0 0.0 6 0 0.0 7 0 0.0 7 0 0.0 7 0 0.0 7 0 0.0	9% 28 9% 0 0 9% 1 1 9% 0 0 0 9% 1 1 9% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	44.4% 0.0% 100.0% 80.0% 0.0% 100.0% 0.0% 0.0%	0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0°
Alrlines - Ticket Agencies Alrlines - Tricket Agencies Alrines - Training Schools Airport Equipment & Supplies Airport Parking Reservations Airport Transportation Airport Alron - Transportation Alcoholism Info & Treatment Centers Alloys All-Terrain Vehicles	20 1,589 359 152 122 178 3131 103 8 8 8 8 3 3 1,703	2,508 510 1,143 1,586 2,676 1,508 1,217 1,779 2,811 1,854 3,040 482	4 1 0 5 0 1 1 0 0 0 0	8. 657 1,116 1.593 600 1.593 1,116 1.593 1,593 1,593	3 0 0.0 2 35 55.6 7 4 100.0 8 0 0.0 9 0 0.0 9 1 20.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0	96 28 96 0 96 1 97 1 97 1 97 1 97 1 97 1 97 1 97 1	44.4% 0.0% 100.0% 0.0% 80.0% 100.0% 100.0% 0.0% 0.0% 14.3%	0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0°
Airlines Airlines Ticket Agencies Airlines - Ticket Agencies Airlines - Training Schools Airport Equipment & Supplies Airport Equipment & Supplies Airport Transportation Airport Transportation Airport Transportation Airport Transportation Airport Iransportation Airport Airports Alibums Alcoholism Info & Treatment Centers Allows All-Terrain Vehicles Allerations - Clothing	20 1.589 3.59 3.59 1.525 1.525 1.21 2.88 3.13 3.13 8.88 3.3 1.703	2,508 510 1,143 1,158 1,586 2,676 1,508 1,217 1,779 2,811 1,854 3,040 482 597	4 0 0 5 0 1 0 0 0 0 14	8. 65: 65: 1,116 1.59: 600 1.59: 1,116 1.59: 1.59: 1.59: 33: 43: 43:	3 0 0.0 2 35 55.6 7 4 100.0 5 0 0.0 3 0 0.0 1 120.0 5 0 0.0 6 0 0.0 6 0 0.0 6 0 0.0 7 0 0.0 7 0 0.0 7 0 0.0 7 0 0.0 7 0 0.0 7 0 0.0 7 0 0.0 7 0 0.0 7 0 0.0 7 0 0.0 7 0 0.0 7 0 0.0 7 0 0.0 7 0 0.0 7 0 0.0	96 288 96 0 976 1 976 1 976 0 976 0 976 0 976 0 976 0 976 0 976 0 976 0 976 0 976 0 976 0 976 0 976 0 976 0 976 0 976 0 976 0	44.4% 0.0% 100.0% 80.0% 0.0% 100.0% 0.0% 0.0% 0.0% 33.3%	0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0°
Airlines - Ticket Agencies Airlines - Training Schools Airport Equipment & Supplies Airport Parking Reservations Airport Transportation Airport Transportation Airports Airpor	20 1.588 359 359 152 12 178 313 103 8.8 88 3 1,703 1,259 466	2,508 510 1,143 1,586 2,676 1,508 1,217 1,779 2,811 4,854 3,040 482 597 1,008	4 0 0 5 0 1 1 0 0 0 14 9	8. 655: 1.1.116 6000 1.593: 1.593: 1.593: 1.593: 3.333: 4.336: 655:	3 0 0.0 2 35 55.6 7 4 100.0 6 0.0 8 0 0.0 9 1 20.0 8 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 7 0 0.0	96 28 96 0 96 96 97 96 97 96 97 96 97 97 97 97 97 97 97 97 97 97 97 97 97	44.4% 0.0% 100.0% 0.0% 80.0% 100.0% 0.0% 0.0% 0.0% 33.3% 25.0%	0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0°
Airlines - Ticket Agencies Airlines - Training Schools Airlines - Training Schools Airport Equipment & Supplies Airport Equipment & Supplies Airport Transportation Airport Transportation Airport Transportation Airport Airports Albums Alcoholism Info & Treatment Centers Alloys All-Terrain Vehicles Allerations - Clothing Alterations - Clothing Alternative Medicine Alternative Medicine Alternative Medicine Alternative Medicine	20 1.589 3.59 3.59 1.525 1.22 2.28 3.13 3.13 3.13 8.8 8.3 1.703 4.259 466 1.32	2,508 510 1,143 1,158 1,586 2,676 1,508 1,217 1,779 2,811 1,854 3,040 482 597 1,008 1,658	4 4 1 1 1 0 0 5 5 0 0 0 0 0 0 0 1 1 4 4 9 9 4 4 1 1 1	8. 655: 655: 1,116 1,593: 600 1,593: 1,116 1,593: 1,593: 333: 433: 655:	3 0 0.0 2 35 55.6 7 4 100.0 5 0 0.0 8 0 0.0 9 1 120.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0 9 0 0.0	96 28 98 96 0 0 98 96 1 1 96 96 0 0 96 96 0 0 96 96 0 0 96 96 0 0 96 96 0 0 96 0 96 0 0 96 0 0 96 0 0 96 0 0 96 0 0 96 0 0 96 0 0 96 0 0 96 0 0 96 0 0 96 0 0 96 0 0 96 0 0 96 0 0 96 0 0 0 96 0 0 0 96 0 0 0 96 0 0 0 0	44.4% 0.0% 100.0% 80.0% 0.0% 100.0% 0.0% 0.0% 14.3% 33.3% 0.0%	0 0.0° 0 0.0°
Airlines Airlines - Ticket Agencies Airlines - Training Schools Airlines - Training Schools Airport Supplies Airport Parking Reservations Airport Trainsportation Airport Trainsportation Airport Adelines Airport Albumis Alcoholism Info & Treatment Centers Alloys All-Terrain Vehicles Alterations - Clothing Alternators & Generators - Auto Repair Alternators & Generators - Auto Repair	20 1.589 3.599 1.522 1.21 1.22 1.28 3.13 3.13 3.13 8.8 8.8 3.3 1.703 1.259 4.66 1.132	2,508 510 1,143 1,586 2,676 1,508 1,217 1,779 2,811 1,854 3,044 482 597 1,008 1,658 767	4 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	8: 65: 1,111 1,59: 600 1,121 1,59: 1,59: 1,59: 3:3:3: 430 65: 1,111	3 0 0.0 2 35 55.6 7 4 100.0 8 0 0.0 9	96 28 96 0 98 1 96 0 96 0 96 0 96 0 96 0 96 0 96 0 96 0 96 0 96 2 96 1 96 1 96 1 96 1 96 1 96 1 96 1	44.4% 0.0% 100.0% 80.0% 0.0% 100.0% 0.0% 0.0% 14.3% 33.3% 25.0% 50.0%	0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0°
Airlines Airlines - Training Schools Airlines - Training Schools Airlines - Training Schools Airport Supplies Airport Parking Reservations Airport Transportation Airport Transportation Airport Airports Alconolism Info & Treatment Centers Alconolism Info & Treatment Centers Allows Allorer Schools - Clothing Alternative Medicine Alternators & Generators - Auto Repair Alternators & Generators - Retail Aluminum Fabricators	20 1.589 3.59 3.59 1.525 1.22 2.28 3.13 3.13 3.13 8.8 8.3 1.703 4.259 466 1.32	2,508 510 1,143 1,158 1,586 2,676 1,508 1,1508	4 4 1 1 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1	8. 655 1.111 1.593 600 1.593 1.593 1.593 1.593 1.593 1.593 1.593 3.33 4.33 655 1.111 1.111 1.111	3 0 0.0 2 35 55.6 7 4 100.0 5 0 0.0 3 0 0.0 1 1.20.0 5 0 0.0 5 0 0.0 6 0.0 6 0.0 7 0.0	9% 288 9% 0 0 9% 1 1 9% 0 0 9% 4 1 9% 0 0 9% 4 0 9% 0 0 0 9% 0 0 0 0 9% 0 0 0 0 9	44.4% 0.0% 100.0% 80.0% 0.0% 100.0% 0.0% 0.0% 14.3% 33.3% 0.0%	0 0.0° 0 0.0°
Airlines Airlines - Ticket Agencies Airlines - Training Schools Airport Equipment & Supplies Airport Tequipment & Supplies Airport Transportation Airport Transportation Airport Transportation Airport Transportation Airport Alcoholism Info & Treatment Centers Allous Allous All-Terrain Vehicles Alterations - Clothing Alternative Medicine Alternative Medicine Alternators & Generators - Auto Repair Alternators & Generators - Retail Alturnium	20 1.589 3.59 3.59 1.525 1.22 2.23 3.13 3.13 3.3 8.8 8.8 3.1,703 4.66 1.32 7.73 2.67	2,508 510 1,143 1,586 2,676 1,508 1,217 1,779 2,811 1,854 3,044 482 597 1,008 1,658 767 1,303	4 4 1 1 2 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	8. 655: 1,111 1,59: 600 1,59: 1,111 1,59: 1,59: 1,59: 33: 430 655: 1,111 899	3 0 0.0 2 35 55.6 7 4 100.0 8 0 0.0 9 0 0.0	9% 288 9% 0 0 9% 1 1 9% 1 0 9% 2 1 9% 2 1 9% 3 1 9% 4 4 9% 4 0 9% 5 1 9% 6 0 9% 6 0 9% 6 0 9% 6 1 9% 6 1 9% 6 0 9% 6 1 9% 6 0 9% 6 1 9% 6 0 9% 7 1 9% 6 0 1 9% 6 0 1 9% 6 0 1 9% 6 0 1 9% 6 0 1 9% 6 0 1 9% 6 0 1 9% 6 0 1	44.4% 0.0% 0.0% 80.0% 0.0% 0.0% 0.0% 0.0% 0.	0 0.0° 0 0.0°
Alrines Alrines - Ticket Agencies Alrines - Training Schools Alrines - Training Schools Alronet Scupplies Airport Parking Reservations Airport Transportation Airport Transportation Alronet Schools - Schools	20 1.589 3.59 1.522 1.22 1.28 3.13 3.13 3.13 8.8 8.8 3.1,703 4.259 4.17 3.13 3.13 3.13 3.10 3.12 3.10 4.10 4.10 4.10 4.10 4.10 4.10 4.10 4	2,508 510 1,143 1,158 2,676 1,508 1,217 1,779 2,811 1,854 4,824 4,82 5,97 1,009 1,658 7,67 1,303 1,651 460	4 4 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	8: 65: 1,111 1,59: 600 1,59: 1,111 1,110 1,59: 1,59: 1,59: 1,59: 1,59: 1,59: 1,111 1	3 0 0.0 2 35 55.6 7 4 100.0 3 0 0.0 3 0 0.0 3 0 0.0 5 0 0.0 6 0.0 6 0.0 6 0.0 7 1 20.0 7 2 20.6	9% 288 9% 0 0 9% 1 1 9% 0 0 9% 1 1 9% 0 0 9% 1 1 9% 0 0 9% 1 1 9% 0 0 9% 0 0 0 9% 0 0 0 9% 0 0 0 9% 0 0 0 9% 0 0 0 9% 0 0 0 9% 0 0 0 9% 0 0 0 9% 0 0 0 9% 0 0 0 9% 0 0 0 9% 0 0 0 9% 0 0 0 9% 0 0 0 9% 0 0 0	44.4% 0.0% 100.0% 80.0% 100.0% 100.0% 0.0% 0.0% 14.3% 33.3% 25.0% 0.0% 50.0%	0 0.0° 0 0.0°

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled %	Cmpls Not Settled %	
Ammunition & Reload Equipment & Supplies Amusement Devices	41		0	1,593	0 0.0		
Amusement Park Equipment	286	2,195 1,268	0	1,593 1,593	0 0.0		6 0 0.09
Amusement Parks & Places	615	881	2	897	2 100.00		6 0 0.09
Anchors - Marine	109	1,750	0	1,593	0 0.00		6 0 0.0%
Animal Breeders	365	1,135	9	430	3 33.3		6 0 0.0%
Animal Brokers & Dealers - Zoo, Circus	120	1,701	Ó	1,593	0 0.0		6 0 0.0%
Animal Foods - Zoo, Circus	52	2,122	1	1,116	0.0		6 0 0.09
Animal Health Products	129	1,670	1	1,116	0 0.0	% 1 100.0%	6 0 0.0%
Animal Hospitals	1,552	518		738	3 100.09	% 0 0.0%	6 0 0.0%
Animal Insemination - Artificial	1,030	666	2	897	1 50.00		6 0 0.0%
Animal Online Drug & Prescription Services	27		0	1,593	0.00		
Animal Rescue Relocation	137			1,593	0 0.0		
Animal Shelters	343	1,168	2	897	1 50.0		6 0 0.0%
Animals - Nuisance Control - Trapping	150	1,593	0	1,593	0 0.0		6 0 0.09
Animation Mechanics - Display, Sign Annuities	225	3,104	0	1,593	0 0.0		6 0 0.0% 6 0 0.0%
Annutius	39	1,378 2,250	0	1,593 1,593	0 0.0	% 0 0.0% % 0 0.0%	6 0 0.09
Answering Services	316	1,213	0	1,593	0 0.0		6 0 0.09
Antennas	15	2,604	2	897			
Antiques - Dealers	1,665	494		738	3 100.00	% 0 0.0%	6 0 0.09
Antiques - Repair & Restore	264	1,309		1,116	1 100.0		6 0 0.0%
Antiques - Reproductions	24	2,441	0	1,593	0 0.0		6 0 0.0%
Apartment Finding & Rental Service	1,222	606	9	430	9 100.0		6 0 0.09
Apartments	2,912			738			6 0 0.09
Appliances - Installation	259	1,324	0	1,593	0 0.0		6 0 0.09
Appliances - Major - Dealers	15,532	69	186	37	159 85.59	% 26 14.0%	6 1 0.59
Appliances - Major - Parts & Supplies	7,914	128		105	36 72.09	% 10 20.0%	6 4 8.09
Appliances - Major - Rent & Lease	1,713	481		404	8 80.0		0 0.09
Appliances - Major - Service & Repair	5,869	170		228	13 56.50		0 0.09
Appliances - Major - Wholesale & Manufacturers	1,156	626		275			
Appliances - Small - Dealers Appliances - Small - Service & Benair	1,392 3,327	555 279		284 192	11 64.7° 27 93.1°		6 0 0.0% 6 0 0.0%
Appliances - Small - Service & Repair Appliances - Small - Supplies & Parts	3,327 5,666	179		192 284	27 93.1° 17 100.0°		6 0 0.0%
Appliances - Small - Supplies & Parts Appliances - Small - Wholesale & Manufacturers	5,000	837		404	9 90.0		6 0 0.09
Appliances - Used	767	772		546			6 0 0.09
Appraisal - Jewelry (formerly 66000-000)	18	2,547		1,116	1 100.00	% 00.7% 0 0.0%	6 0 0.09
Appraisers	1,125			897			
Appraisers - Antiques	87	1,860	0	1,593	0 0.0		6 0 0.0%
Aquaculture	195	1,454	0	1,593	0.0	% 0 0.0%	6 0 0.09
Aquariums - Dealers	530	948		1,116	1 100.00		6 0 0.09
Aquariums - Lease & Maintenance	12	2,676	0	1,593	0.00		6 0 0.0%
Aquariums - Public	5	2,946		1,593	0 0.0		6 0 0.0%
Arbitration Services	186	1,482	0	1,593	0 0.0		6 0 0.0%
Arborist	30	2,352	1	1,116	0 0.0		6 0 0.0%
Archaeologists	1	3,188		1,593	0 0.0		6 0 0.09
Archery Equipment & Supplies	<u>560</u> 34	928 2,305		546 1,593	2 33.39		6 0 0.09
Archery Ranges Architects	1,337	2,305 571	0	1,593	2 50.0		6 0 0.0% 6 0 0.0%
Architectural & Construction Specs	1,337		0	1,593	0 0.00		
Armatures - Service & Sales	2	3,104		1,593	0 0.0		
Armored Car Manufacturing	7	2,858	0	1,593	0 0.0		6 0 0.0%
Armored Car Service	50	2.134	0	1,593	0 0.0		6 0 0.0%
Army & Navy Goods	84	1,874		1,593	0 0.0		6 0 0.09
Aromatherapy & Essential Oils	6	2,897	2	897			6 0 0.09
Art Galleries, Dealers & Consultants	2,231	391	3	738	3 100.09	% 0 0.0%	6 0 0.0%
Art Goods	228	1,366	1	1,116			
Art Instruction & Schools	401	1,080	8	462	0 0.0		6 4 50.0%
Art Metal Work	6	2,897	2	897	1 50.00		6 0 0.09
Art Organizations & Information	68 40			1,593 1,593	0 0.0		6 0 0.09
Art Restoration & Conservation Art Supplies	383	2,239 1,101	0	1,593 1,116	0 0.0		6 0 0.0% 6 0 0.0%
Art Supplies Artificial Breasts	383 10		1	1,116	0 0.0		
Artificial Flowers & Plants - Manufacturer Supplies	27		0	1,593	0 0.0		6 0 0.0%
Artificial Flowers, Plants & Trees	141		n	1,593	0 0.0		6 0 0.09
Artificial Limbs	1	3,188	0	1,593	0 0.0		6 0 0.0%
Artificial Turf	429	1,044		1,593	0 0.0		6 0 0.09
Artist - Makeup	5	2,946	0	1,593	0.00	% 0 0.0%	6 0 0.0%
Artists - Commercial	5	2,946	0	1,593	0 0.0		6 0 0.0%
Artists - Fine Art	806	753	1	1,116			6 0 0.09
Asbestos & Asbestos Products	13	2,646	0	1,593	0 0.0		6 0 0.09
Asbestos Consulting & Testing	182	1,493	0	1,593	0 0.0		6 0 0.09
				1,593 351	0 0.0° 8 61.5°		6 0 0.09
Asbestos Removal Service	1,742	474				201 51 38.5%	6 0 0.09
Asbestos Removal Service Asphalt	1,742 5,086	198	13				
Asbestos Removal Service Asphalt Assembly & Fabricating Service	1,742 5,086 232	198 1,361	0	1,593	0 0.0	% 0 0.0%	6 0 0.0%
Asbestos Removal Service Asphalt Assembly & Fabricating Service Assisted Living Centers & Adult Family Homes	1,742 5,086 232 528	198 1,361 952	0	1,593 1,593	0 0.0	% 0 0.0% % 0 0.0%	6 0 0.0% 6 0 0.0%
Asbestos Removal Service Asphalt Assembly & Fabricating Service Assisted Living Centers & Adult Family Homes Association Management	1,742 5,086 232 528 4	198 1,361 952 2,991	0 0 0	1,593 1,593 1,593	0 0.0° 0 0.0° 0 0.0°	% 0 0.0% % 0 0.0% % 0 0.0%	6 0 0.09 6 0 0.09 6 0 0.09
Asbestos Removal Service Asphalt Assembly & Fabricating Service Assisted Living Centers & Adult Family Homes Association Management Association Management	1,742 5,086 232 528	198 1,361 952 2,991 177	0 0 0	1,593 1,593 1,593 546	0 0.00 0 0.00 0 0.00 6 100.00	% 0 0.0% % 0 0.0% % 0 0.0% % 0 0.00%	6 0 0.09 6 0 0.09 6 0 0.09
Asbestos Removal Service Asphalt Assembly & Fabricating Service Assisted Living Centers & Adult Family Homes Association Management Associations Astrologers Aktrologers Aktrologers	1,742 5,086 232 528 4 5,709	198 1,361 952 2,991 177	0 0 0 6	1,593 1,593 1,593	0 0.00 0 0.00 0 0.00 6 100.00	% 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09
Asbestos Removal Service Asphalt Assembly & Fabricating Service Assisted Living Centers & Adult Family Homes Association Management Associations Astrologers Athletic Organizations Atthroneys & Lawyers	1,742 5,086 232 528 4 5,709	198 1,361 952 2,991 177 1,823	0 0 0 6 2 7	1,593 1,593 1,593 1,593 546 897	0 0.0 ⁴ 0 0.0 ⁶ 0 0.0 ⁶ 6 100.0 ⁶ 2 100.0 ⁶ 4 57.1 ⁶	% 0 0.0% 0 0.0% 6 0.0% 6 0.0	6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09
Asbestos Removal Service Assphalt Assembly & Fabricating Service Assisted Living Centers & Adult Family Homes Association Management Associations Astrologers Atthetic Organizations Attorneys & Lawyers - Attorneys & Lawyers - Bankruptcy	1,742 5,086 232 528 4 5,709 92 191 12,570	198 1,361 952 2,991 177 1,823 1,467 81	0 0 0 6 2 7	1,593 1,593 1,593 546 897 504	0 0.00 0 0.00 0 0.00 6 100.00 2 100.00 4 57.1 11 55.00 0 0.00	% 0 0 0.9% % 0 0 0.0% %	6 0 0.09 6 0 0.09
Asbestos Removal Service Asphalt Assembly & Fabricating Service Asserted Living Centers & Adult Family Homes Association Management Associations Astrologers Attrologers Atthetic Organizations Attorneys & Lawyers Attorneys & Lawyers Attorneys & Lawyers - Bankruptcy Attorneys & Lawyers - Bankruptcy & Taxes	1,742 5,086 232 528 4 5,709 92 191 12,570 10 356	198 1.361 952 2.991 1.77 1,823 1.467 81 2.734	0 0 0 6 2 7 20 0	1,593 1,593 1,593 546 897 504 248 1,593 1,593	0 0.0° 0 0.0° 0 0.0° 6 100.0° 2 100.0° 4 57.1° 11 55.0° 0 0.0°	% 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 3 42.9% % 9 45.0% % 0 0.0% % 0 0.0%	6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09
Asbestos Removal Service Asphalt Assembly & Fabricating Service Assisted Living Centers & Adult Family Homes Association Management Associations Astrologers Atthetic Organizations Attorneys & Lawyers Attorneys & Lawyers - Bankruptcy	1,742 5,086 2,32 528 4 5,709 9 191 112,5700 10 356 226	198 1.361 1.952 952 2.991 177 1,823 1,465 81 2.734 1,151 1,151	0 0 0 6 2 7 7 20 0 0	1,593 1,593 1,593 546 897 504 2484 1,593 1,153	0 0.0° 0 0.0° 0 0.0° 1 0 0.0° 1 1 155.0° 0 0 0.0° 1 1 100.0°	% 0 0 0.9% 0 0 0.9% 0 0 0.0% 0 0.0% 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0%	6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 7 0 0.09 7 0 0.09
Asbestos Removal Service Asphalt Assembly & Fabricating Service Assisted Living Centers & Adult Family Homes Association Management Associations Astrologers Astrologers Atthetic Organizations Attorneys & Lawyers - Bankruptcy Attorneys & Lawyers - Bankruptcy Attorneys & Lawyers - Bankruptcy & Taxes Attorneys & Lawyers - Business Law/Corporation/Partnership Attorneys & Lawyers - Guerchions Law	1,742 5,086 232 528 4 4,79 9,22 191 12,570 10 356 226	198 1,361 952 2,991 1,77 1,823 1,467 81 2,734 1,151 1,374 2,2,20	0 0 0 6 2 2 7 20 0 0 1	1,593 1,593 1,593 546 897 504 248 1,593 1,193 1,116	0 0.0° 0 0.0° 0 0.0° 6 100.0° 2 100.0° 4 57.1° 11 55.0° 0 0.0° 1 100.0° 0 0.0°	% 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 3 42.5% % 9 45.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09
Asbestos Removal Service Asphalt Assembly & Fabricating Service Assisted Living Centers & Adult Family Homes Association Management Associations Astrologers Attories & Lawyers Bankruptcy Attories & Lawyers - Bankruptcy Attories & Lawyers - Bankruptcy Attories & Lawyers - Collections Law	1,742 5,086 232 232 528 4 5,709 92 191 12,570 10 3566 423 212	198 1.361 1.361 952 2.991 1.77 1.823 1.465 81 2.734 1.151 1.374 2.207	0 0 0 2 7 20 0 0 1 1	1,593 1,593 1,593 546 8897 504 2484 1,593 1,593 1,116 1,593	0 0.0° 0 0.0° 0 0.0° 1 0 0.0° 2 100.0° 4 57.1° 1 155.0° 0 0.0° 1 100.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0°	% 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 3 42.9% % 9 45.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	6 0 0.09 6 0.09 6 0.000 6 0.000 6 0.000 6 0.000 6 0.000 6 0.000 6 0.000 6 0.000 6 0.000 6 0.000 6 0.000 6 0.000 6 0.000 6 0.000 6 0.000
Asbestos Removal Service Asphalt Assembly & Fabricating Service Assembly & Fabricating Service Assisted Living Centers & Adult Family Homes Association Management Associations Astrologers Astrologers Atthetic Organizations Atthetic Organizations Attorneys & Lawyers - Bankruptcy Attorneys & Lawyers - Bankruptcy & Taxes Attorneys & Lawyers - Business Law/Corporation/Partnership Attorneys & Lawyers - Olicutions Law Attorneys & Lawyers - Criminal	1,742 5,086 5,086 232 232 244 4 5,709 92 11,570 10 356 433 212 909	198 1,36161 952 2,991 177 1,823 1,466 81 2,734 1,151 1,151 1,1374 2,207 1,413 711	0 0 0 6 2 2 7 20 0 0 1 1 1 0 0	1,593 1,593 1,593 1,593 5446 899 504 2489 1,593 1,116 1,593 1,593 738	0 0.0: 0 0.0: 6 100.0: 2 100.0: 4 57.1: 11 55.0: 0 0.0: 1 100.0: 0 0.0: 0 0.0: 1 100.0: 0 0.0: 1 3 100.0:	% 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09
Asbestos Removal Service Asphalt Assembly & Fabricating Service Assisted Living Centers & Adult Family Homes Association Management Associations Astrologers Attorneys & Lawyers Attorneys & Lawyers - Bankruptcy Attorneys & Lawyers - Bankruptcy & Taxes Attorneys & Lawyers - Bankruptcy & Taxes Attorneys & Lawyers - Bunkruptcy & Taxes Attorneys & Lawyers - Bunkruptcy & Taxes Attorneys & Lawyers - Collections Law	1,742 5,086 232 328 44 5,709 92 191 12,570 10 3565 43 412 909 2	198 1.361 1.361 1.37 2.991 177 1.823 1.467 81 2.734 1.151 1.374 2.207 1.413 7.11 3.104	0 0 0 6 2 7 20 0 0 1 1 0 0 3	1,593 1,593 1,593 546 8897 504 248 1,593 1,193 1,116 1,593 7,38	0 0.00 0 0.00 0 0 0.00 0 0 0.00 0 0 0.00 0 0 0.00 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	% 0 0.9% % 0 0.09% % 0 0.09% % 0 0.0% % 0 0.0% % 0 0.0% % 3 42.9% % 9 45.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	6 0 0.09 6 0.09 6 0.009 6 0.009 6 0.009 6 0.009 6 0.009 6 0.009 6 0.009 6 0.009 6 0.009 6 0.009 6 0.009 6 0.009 6 0.009 6 0.009 6 0.009 6 0.009 6 0.009 6 0.009
Asbestos Removal Service Asphalt Assembly & Fabricating Service Assisted Living Centers & Adult Family Homes Assisted Living Centers & Adult Family Homes Association Management Associations Astrologers Atthetic Organizations Atthetic Organizations Attorneys & Lawyers - Bankruptcy Attorneys & Lawyers - Bankruptcy Attorneys & Lawyers - Business LawyCorporation/Partnership Attorneys & Lawyers - Cylindial Attorneys & Lawyers - Criminal Attorneys & Lawyers - Criminal Attorneys & Lawyers - Criminal Attorneys & Lawyers - Pipoporee Attorneys & Lawyers - Employment & Workers Compensation Attorneys & Lawyers - Employment & Workers Compensation Attorneys & Lawyers - Employment Litigation	1,742 5,086 2,322 232 232 4 4 5,709 92 191 12,570 10 356 43 212 909 2 7 5	198 1,3616 1,952 2,991 1,77 1,823 1,466 81 2,734 1,151 1,151 2,207 1,413 7,11 3,104	0 0 0 0 6 2 7 7 20 0 0 1 1 0 0 0 3 0 0	1,593 1,593 1,593 1,593 5446 899 504 2488 1,593 1,116 1,593 738 1,1593 1,111 1,593	0 0.0: 0 0.0: 6 100.0: 2 100.0: 11 55.0: 11 55.0: 0 0.0: 1 100.0: 0 0.0: 0 0.0:	% 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09
Asbestos Removal Service Asphalt Assembly & Fabricating Service Assisted Living Centers & Adult Family Homes Association Management Associations Astrologers Astrologers Atthetic Organizations Atthetic Organizations Attorneys & Lawyers - Bankruptcy Attorneys & Lawyers - Bankruptcy & Taxes Attorneys & Lawyers - Bankruptcy & Taxes Attorneys & Lawyers - Business Law/Corporation/Partnership Attorneys & Lawyers - Collections Law Attorneys & Lawyers - Firminal Attorneys & Lawyers - Firmipolyment & Workers Compensation Attorneys & Lawyers - Employment Litigation Attorneys & Lawyers - Employment & Workers Compensation Attorneys & Lawyers - Employment Litigation	1,742 5,086 232 5288 4 5,096 9,2 191 12,570 10 356 433 212 909 22 75	198 1,361 952 2,991 1,77 1,823 1,467 81 2,734 1,151 1,374 2,200 1,413 711 3,104 1,929 2,734	0 0 0 0 0 0 2 7 20 0 0 0 1 1 0 0 0 0 1 1 0 0 0 0 0 0 0	1,593 1,593 1,593 1,593 546 8897 504 248 1,593 1,116 1,593 738 738 1,1593 1,1593 1,1593 1,1593	0 0.0° 0 0.0° 0 0.0° 0 0.0° 100.0° 2 100.0° 4 57.1° 11 55.0° 0 0.0° 1 100.0° 0 0.0° 0 0.0° 3 100.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0°	% 0 0.0% % 0 0.09% % 0 0.09% % 0 0.0% % 0 0.0% % 0 0.0% % 3 42.9% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	6 0 0.09 6 0 0.09
Asbestos Removal Service Asphalt Assembly & Fabricating Service Assested Living Centers & Adult Family Homes Assisted Living Centers & Adult Family Homes Association Management Associations Astrologers Astrologers Atthetic Organizations Atthetic Organizations Attorneys & Lawyers - Bankruptcy Attorneys & Lawyers - Bankruptcy Attorneys & Lawyers - Business Law/Corporation/Partnership Attorneys & Lawyers - Olivinial Attorneys & Lawyers - Criminal Attorneys & Lawyers - Criminal Attorneys & Lawyers - Criminal Attorneys & Lawyers - Employment & Workers Compensation Attorneys & Lawyers - Employment Litigation Attorneys & Lawyers - Estate Planning	1,742 5,086 2,322 232 232 4 4 5,709 92 191 12,570 10 356 43 212 909 2 75 10 65	198 1,3616 952 2,991 1,77 1,823 1,467 81 2,734 1,151 1,374 2,207 1,413 3,104 1,929 2,734 2,734	0 0 0 0 6 2 7 7 20 0 0 0 1 1 0 0 3 3 0 0	1,593 1,593 1,593 1,593 5446 897 504 2488 1,593 1,116 1,593 738 1,593 1,116 1,593 1,116 1,593	0 0.00 0 0.00 0 0.00 6 100.00 2 100.00 11 55.00 0 0.00 0 0.00 1 100.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00	% 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09 6 0 0.09
Asbestos Removal Service Asphalt Assembly & Fabricating Service Assended Living Centers & Adult Family Homes Association Management Association Management Associations Astrologers Attorneys & Lawyers - Bankruptcy Attorneys & Lawyers - Bankruptcy & Taxes Attorneys & Lawyers - Bankruptcy & Taxes Attorneys & Lawyers - Business Law/Corporation/Partnership Attorneys & Lawyers - Susiness Law/Corporation/Partnership Attorneys & Lawyers - Criminal Attorneys & Lawyers - Olvorce Attorneys & Lawyers - Olvorce Attorneys & Lawyers - Forboyment & Workers Compensation Attorneys & Lawyers - Employment & Workers Compensation Attorneys & Lawyers - Family Attorneys & Lawyers - Family	1,742 5,086 2,5086 232 528 4 5,709 92 191 12,570 10 356 226 433 2112 9099 22 75 10 65 1,962	198 1.361 952 2.991 1.77 1.823 1.465 81 2.734 1.151 1.374 2.207 1.413 3.104 1.929 2.234 2.2011 433	0 0 0 0 0 0 2 7 7 20 0 0 1 1 0 0 0 0 1 1 0 0 0 0 0 0 0 0	1,593 1,593 1,593 1,593 546 8897 504 248 1,593 1,116 1,593 7,38 1,1593 1,1593 1,1593 1,1593 1,1593 1,1593 1,1593 1,1593 1,1593	0 0.0° 0 0.0° 0 0.0° 10 0.0° 11 50.0° 0 0.0° 1 150.0° 0 0.0°	% 0 0.0% % 0 0.09% % 0 0.09% % 0 0.0% % 0 0.0% % 0 0.0% % 3 42.9% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% <td>6 0 0.09 6 0 0.09</td>	6 0 0.09 6 0 0.09
Asbestos Removal Service Asphalt Assembly & Fabricating Service Assisted Living Centers & Adult Family Homes Association Management Associations Astrologers Attorneys & Lawvers Attorneys & Lawvers - Bankruptcy Attorneys & Lawyers - Bankruptcy & Taxes Attorneys & Lawyers - Collections Law Attorneys & Lawyers - Collections Law Attorneys & Lawyers - Collections Law Attorneys & Lawyers - Divorce Attorneys & Lawyers - Divorce Attorneys & Lawyers - Employment & Workers Compensation Attorneys & Lawyers - Employment Litigation Attorneys & Lawyers - Estate Planning Attorneys & Lawyers - Familyion Attorneys & Lawyers - Familyion Attorneys & Lawyers - Immigration & Naturalization Attorneys & Lawyers - Immigration & Naturalization	1,742 5,086 2,32 232 528 4,4 5,709 92 191 12,570 10 3566 43 212 909 2 7,5 10 65 1,962	198 1.3616 952 2.991 1.77 1.823 1.465 81 2.734 1.151 1.3104 1.229 2.2734 2.213 2.234 2.213 2.234 2.213	0 0 0 6 2 7 20 0 0 1 0 0 3 3 0 0 1 0 0 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1,593 1,593 1,593 546 8897 504 248 1,593 1,593 1,116 1,593 738 1,1593 1,116 1,593 1,593 1,593 1,116 1,593	0 0.00 0 0.00 0 0.00 10 0.00 2 100.00 4 57.11 11 55.00 0 0.00 11 100.00 0 0.00	% 0 0.9% % 0 0.09% % 0 0.09% % 0 0.0% % 0 0.0% % 0 0.0% % 3 42.9% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% <td>6 0 0.09 6 0 0.09</td>	6 0 0.09 6 0 0.09
Asbestos Removal Service Asphalt Assembly & Fabricating Service Assisted Living Centers & Adult Family Homes Assided Living Centers & Adult Family Homes Association Management Associations Astrologers Attroneys & Lawyers - Bankruptcy Attorneys & Lawyers - Bankruptcy & Taxes Attorneys & Lawyers - Bankruptcy & Taxes Attorneys & Lawyers - Business Law/Corporation/Partnership Attorneys & Lawyers - Criminal Attorneys & Lawyers - Criminal Attorneys & Lawyers - Olvorce Attorneys & Lawyers - Chyprometry Attorneys & Lawyers - Chyprometry Attorneys & Lawyers - Employment & Workers Compensation Attorneys & Lawyers - Employment Litigation Attorneys & Lawyers - Employment Management Attorneys & Lawyers - Employment Attorneys & Lawyers - Family Attorneys & Lawyers - Family Attorneys & Lawyers - Family	1,742 5,086 2,5086 232 528 4 5,709 92 191 12,570 10 356 226 433 2112 9099 22 75 10 65 1,962	198 1.3616 952 2.991 1.77 1.823 1.465 81 2.734 1.151 1.3104 1.229 2.2734 2.213 2.234 2.213 2.234 2.213	0 0 0 0 0 0 0 0 0 0 0 1 1 0 0 0 0 0 0 0	1,593 1,593 1,593 1,593 546 8897 504 248 1,593 1,116 1,593 7,38 1,1593 1,1593 1,1593 1,1593 1,1593 1,1593 1,1593 1,1593 1,1593	0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 100.0° 2 100.0° 4 57.1° 11 55.0° 0 0.0° 1 100.0° 0 0.0°	% 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 3 42.9% % 9 45.5% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% <td>6 0 0.09 6 0 0.09</td>	6 0 0.09 6 0 0.09

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled %	Cmpls Not Settled %	Cmpls Unable to Pursue %
Attorneys & Lawyers - Personal Injury & Property Damage	80	1,897	0	1,593	0 0.09	% 0 0.0%	0 0.0%
Attorneys & Lawyers - Real Estate	76	1,925	1	1,116	1 100.09	0 0.0%	0 0.0%
Attorneys & Lawyers - Tax Attorneys & Lawyers - Trademark	18 65	2,547 2,011		1,593 1,593			0 0.0%
Attorneys & Lawyers - Traffic Law	104			1,116			0 0.0%
Attorneys & Lawyers - Wills, Trust & Probate	61	2,038	1	1,116			0 0.0%
Attorneys Referral Service	105	1,767		738	0 0.09	% 3 100.0%	0 0.0%
Attorneys Service Bureaus	464	1,012		1,593	0 0.09		0 0.0%
Auctioneers Audiologists	8,557 366	118 1,133		123 1,593	3 26 59.19 3 0 0.09		0 0.0%
Audionogists Audiometers	300	3,040		1,593			0 0.0%
Audio-Visual Consultants	717			738			0 0.0%
Audio-Visual Equipment - Dealers	787	762	5	600	2 40.09	% 2 40.0%	1 20.0%
Audio-Visual Equipment - Rent & Lease	69			1,593		% 0 0.0%	0 0.0%
Audio-Visual Equipment - Service & Repair	482 375	990 1,117		462 1,116			0 0.0% 0 0.0%
Audio-Visual Equipment - Supplies & Parts Audio-Visual Equipment - Wholesale & Manufacturers	61			1,116			0 0.0%
Audio-Visual Production Services	307	1,231		1,593			0 0.0%
Auto & Truck Brokers	6,518	154	37	149		% 24 64.9%	1 2.7%
Auto Accessories	965	688		738	0 0.09		1 33.3%
Auto Air Conditioning	427	1,049		1,116	1 100.09		0 0.0%
Auto Air Conditioning Equipment Auto Alarms & Security Systems	1,132	3,040 632		1,593	0 0.09 5 100.09		0 0.0% 0 0.0%
Auto Appraisers	437	1,036		1,593			0 0.0%
Auto Auctions	479	994		897			0 0.0%
Auto Body Repair & Painting	44,211	20	75	75	55 73.39	% 20 26.7%	0 0.0%
Auto Body Shop Equipment & Sup	1,314	578		897		% 1 50.0%	0 0.0%
Auto Bumpers, Guards & Grilles	75	1,929		1,593			0 0.0%
Auto Customizing	1,538			504 897			1 14.3%
Auto Dealers - Antique & Classic Auto Dealers - Buying Co-Op	328	1,189 3,104		1,116			0 0.0%
Auto Dealers - Custom Design & Replica	71			1,593	3 0 0.09		0 0.0%
Auto Dealers - Hybrid Vehicles	1	3,188	0	1,593	0 0.09	% 0 0.0%	0 0.0%
Auto Dealers - New Cars	95,735	7	950	2	810 85.39	% 135 14.2%	5 0.5%
Auto Dealers - Used Cars	127,890	4	463	13	354 76.59		0 0.0%
Auto Detailing Auto Diagnostic Service	7,312 219	136 1,393		188 738			0 0.0% 0 0.0%
Auto Driving School	1,415	1,393	3	738	3 2 66.79		0 0.0%
Auto Electric Equipment	210	549 1,422	0	1,593	3 0 0.09		0 0.0%
Auto Electric Service	1,288	588	2	897	0 0.09	% 2 100.0%	0 0.0%
Auto Floor Coverings	78			1,593			0 0.0%
Auto Inspection Stations	1,120	638		504			1 14.3%
Auto Listing Service Auto Lube & Oil - Mobile	886 824	718 743		738 430			0 0.0% 0 0.0%
Auto Machine Shops	384	1,099		1,116	5 0 0.09		0 0.0%
Auto Manufacturers & Distributors	2.197	398		69			0 0.0%
Auto Manufacturers Equipment & Supplies	225	1,378	0	1,593	0 0.09		0 0.0%
Auto Paint - Mobile	3	3,040		1,116			0 0.0%
Auto Paintless Dent Repair Auto Parts & Supplies - Custom Wheels/Rims	769 430	770 1,043	1	1,116 738	1 100.09 2 66.79	% 0 0.0% % 1 33.3%	0 0.0%
Auto Parts & Supplies - Custom Wheels/Rims Auto Parts & Supplies - New	11,591	1,043		730	68 61.89	% 1 33.3% % 42 38.2%	0 0.0%
Auto Parts & Supplies - Rebuilt	33	2,322		1,116	1 100.09	% 0 0.0%	0 0.0%
Auto Parts & Supplies - Used	86	1,867		657		% 0 0.0%	0 0.0%
Auto Parts & Supplies - Used & Rebuilt	2,241	390	15	319	10 66.79		0 0.0%
Auto Parts & Supplies - Wholesale & Manufacturers	1,120	638		430			0 0.0%
Auto Perform, Race & Sport Equipment Auto Race Cars	982	682 1,235		1,116	5 1 100.09 5 1 100.09		0 0.0%
Auto Radios & Stereos - Sales & Repair	305 1,402	552		1,116			0 0.0%
Auto Radios & Stereos - Wholesale & Manufacturers	89	1,846		1,593			0 0.0%
Auto Renting & Leasing	13,448			30	131 62.19	% 77 36.5%	3 1.4%
Auto Repair - Mobile	312			897			0 0.0%
Auto Repair - Vintage	104	1,771		1,116	0 0.09		0 0.0%
Auto Repair - Windshield, Glass Shops	7,683	130		265			0 0.0% 1 0.3%
Auto Repair & Service Auto Repair & Service - Airbags	84,434	2,762		1,593	9 241 72.2° 3 0 0.0°		0 0.0%
Auto Repair & Service - Diesel	200	1,437		1,593			0 0.0%
Auto Repair & Service - Equipment & Supplies	828	739	6	546	3 50.09	% 3 50.0%	0 0.0%
Auto Repairing - Foreign	728	797		897	1 50.09	% 1 50.0%	0 0.0%
Auto Restoration	1,199	614		738			0 0.0%
Auto Salvage Yards Auto Seat Covers, Tops & Upholstery	1,573 1,418	515 547		1,116	5 100.09 5 1 100.09		0 0.0%
Auto Service - Rust proofing Shops	2,754	329		546	6 100.09		0 0.0%
Auto Service - Sound Systems Sales & Service	613	882		738			1 33.3%
Auto Service - Specialty Parts	448	1,026	0	1,593	0 0.09	% 0 0.0%	0 0.0%
Auto Service - Steam Cleaning	45	2,182	1	1,116	1 100.09	% 0 0.0%	0 0.0%
Auto Service - Window Tinting			2	897			0 0.0%
Auto Service Contract Companies	1,438	542					
	8	2,811		1,593	0 0.09		0 0.0%
Auto Services	1,438 8 19,096 6	2,811 51	120	52	89 74.29	% 29 24.2%	2 1.7%
Auto Services Auto Services - Oil & Lube	8	2,811	120 2		89 74.29	% 29 24.2%	0 0.0% 2 1.7% 0 0.0% 0 0.0%
Auto Services - Oil & Lube Auto Smoq Inspection Auto Sunroofs	8 19,096 6 477 59	2,811 51 2,897 2,160 2,058	120 2 0	52 897 1,593 1,593	2 89 74.2° 7 0 0.0° 8 0 0.0° 8 0 0.0°	% 29 24.2% % 2 100.0% % 0 0.0%	2 1.7% 0 0.0% 0 0.0% 0 0.0%
Auto Services - Oil & Lube Auto Smog Inspection Auto Surroofs Auto Surroofs Auto Surroofs Auto Transporters & Drive-Away Companies	8 19,096 6 47 59 3,397	2,811 51 2,897 2,160 2,058 269	120 2 0 0 48	52 897 1,593 1,593 112	2 89 74.2° 7 0 0.0° 3 0 0.0° 3 0 0.0° 2 19 39.6°	% 29 24.2% % 2 100.0% % 0 0.0% % 0 0.0% % 29 60.4%	2 1.7% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Auto Services Auto Services - Oil & Lube Auto Smog Inspection Auto Sunroofs Auto Sunroofs Auto Transporters & Drive-Away Companies Auto Upholstery Cleaning	8 19,096 6 47 59 3,397	2,811 51 2,897 2,160 2,058 269 1,487	120 2 0 0 48 0	52 897 1,593 1,593 111 1,593	2 89 74.2 ^c 7 0 0.0 ^c 8 0 0.0 ^c 8 0 0.0 ^c 8 0 0.0 ^c 9 19 39.6 ^c 9 0 0.0 ^c	% 29 24.2% % 2 100.0% % 0 0.0% % 0 0.0% % 0 0.0% % 29 60.4% % 0 0.0%	2 1.7% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Auto Services - Oil & Lube Auto Services - Oil & Lube Auto Smoq Inspection Auto Sunroofs Auto Transporters & Drive-Away Companies Auto Upholstery Cleaning Auto Warranty Plans	8 8 19,096 6 6 47 59 9 3,397 185 155	2,811 51 2,897 2,160 2,058 269 1,487 1,576	120 2 0 0 48 0	52 897 1,593 1,593 111 1,593 1,593	2 89 74.2° 0 0.0° 3 0 0.0° 3 0 0.0° 5 0 0.0° 5 0 0.0° 5 0 0.0° 6 0 0.0° 6 0 0.0° 6 0 0.0° 6 0 0.0°	29 24.2% 29 24.2% 2 100.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0%	2 1.7% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Auto Services Auto Services - Oil & Lube Auto Service - Oil & Lube Auto Smog Inspection Auto Sunroofs Auto Transporters & Drive-Away Companies Auto Upholstery Cleaning Auto Warranty Plans Auto Warranty Processing Service	8 8 19,096 6 6 47 59 3,397 185 155 5,756	2,811 51 2,897 2,150 2,058 269 1,487 1,576	120 2 0 0 48 0 0 34	52 897 1,593 1,593 112 1,593 1,593 167	2	½ 29 24.2% ½ 2 100.0% ½ 0 0.0% ½ 0 0.0% ½ 2 60.4% ½ 0 0.0% ½ 0 0.0% ½ 0 0.0% ½ 0 0.0% ½ 3 8.8%	2 1.7% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Auto Services - Oil & Lube Auto Services - Oil & Lube Auto Smog Inspection Auto Sunroofs Auto Transporters & Drive-Away Companies Auto Upholstery Cleaning Auto Warranty Plans	8 8 19,096 6 6 47 59 9 3,397 185 155	2,811 51 2,897 2,150 2,058 269 1,487 1,576	120 2 0 0 48 0 0 34 2	52 897 1,593 1,593 111 1,593 1,593	2 89 74,2° 7 0 0,0° 3 0 0,0° 3 0 0,0° 5 0 0,0° 5 19 39,6° 6 0 0,0° 6 0 0,0° 7 31 91,2° 7 2 100,0°	29 24,2% 29 24,2% 29 24,2% 29 20,2% 21,00,0% 21,00,0% 21,00,0% 29 60,4% 29 60,4% 60 0 0.0% 60 0 0.0% 60 0 0.0% 60 3 8,8% 60 0 0.0% 60 0.0% 60 0.0% 60 0.0% 60 0.0% 60 0.0% 60 0.0% 60 0.0% 60 0.0%	2 1.7% 0 0.0% 0 0.0% 0 0.0% 0 0.09% 0 0.09% 0 0.09% 0 0.0% 0 0.0%
Auto Services - Oil & Lube Auto Services - Oil & Lube Auto Services - Oil & Lube Auto Simou Inspection Auto Sunroofs Auto Uniformatical Service - Auto Upholstery Cleaning Auto Warranty Plans Auto Warranty Plans Auto Warranty Processing Service Auto Warranty Service Auto Warranty Service Auto Wared Service Auto Wared Service Auto Wared Service Auto Wared Dealers	8 19,096 6 6 47 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	2.811 51 2.897 2.160 2.058 2.058 2.09 1.487 1.576 982 2.00 2.581	120 2 0 0 48 0 0 0 2 2 11	52 897 1.593 1.1593 1.173 1.593 1.593 1.663 899 3864 1.1114	89 74,2° 0 0,0° 1 0 0,0° 3 0 0,0° 3 0 0,0° 19 39,6° 0 0,0° 10 0,0° 31 91,2° 2 100.0° 9 81,8° 1 100,0°	29 24,2%	2 1.7% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 9.1% 0 0.0% 0 0.0% 0 0.0%
Auto Services - Oil & Lube Auto Services - Oil & Lube Auto Smore - Oil & Lube Auto Smore Inspection Auto Sunroofs Auto Transporters & Drive-Away Companies Auto Transporters & Drive-Away Companies Auto Warranty Plans Auto Warranty Plans Auto Warranty Processing Service Auto Warranty Service	8 9 19096 6 6 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	2,811 51 2,897 2,160 2,160 2,160 2,058 2,058 1,487 1,576 982 260 2,581 981	120 2 0 0 48 0 0 34 2 111 11 2 2	5; 89; 1,59; 1,59; 11; 1,59; 16; 89; 38; 1,11;	2	29 24.2%	2 1.7% 0 0.09%
Auto Services - Oil & Lube Auto Services - Oil & Lube Auto Services - Oil & Lube Auto Survices - Oil & Companies Auto Unplotstery Cleaning Auto Warranty Plans Auto Warranty Processing Service Auto Warranty Service Auto Warranty Service Auto Warranty Service Auto Wrecking Automated Teller Machines Automated Teller Machines Automated Teller Machines	8 19,096 6 6 47 59 59 50 50 50 50 50 50 50 50 50 50 50 50 50	2,811 51 2,897 2,160 2,058 269 1,487 1,576 176 982 2,600 2,581 981	120 2 0 0 0 48 48 2 2 111 11 2 0	5; 89; 1,59; 111; 1,59; 16; 89; 38; 1,111; 89; 1,59;	89 74,2° 0 0,0° 3 0 0,0° 3 0 0,0° 3 0 0,0° 4 19 39,6° 5 0 0,0° 6 0 0,0° 7 10 0,0° 8 10 0,0° 9 81,8° 1 100,0° 0 0,0° 0 0,0°	29 24.2%	2 1.7% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 1 1 9.1% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09%
Auto Services - Oil & Lube Auto Services - Oil & Lube Auto Smoq Inspection Auto Sunroofs Auto Sunroofs Auto Transporters & Drive-Away Companies Auto Upholstery Cleaning Auto Warranty Plans Auto Warranty Plans Auto Warranty Plans Auto Warranty Service Auto Warranty Service Auto Wrecking Autoaryb ealers Automated Teller Machines Automated Teller Machines Automation Consultants Automation Consultants Automation Systems & Equipment	8 9 19.096 6 6 9.096 9.006 9.096 9.006 9.0	2,811 51 2,897 2,150 2,150 2,269 1,487 1,576 952 2,581 1,129 1,129	120 2 0 0 0 48 0 34 2 11 11 2 0 0	52 899 1,599 1,599 1111 1,599 160 899 38,6 1,111 899 1,599	2 89 74,2° 7 0 0.0° 8 0 0.0° 8 0 0 0.0° 9 19 39,6° 8 0 0 0.0° 9 31 91,2° 7 31 91,2° 7 2 100.0° 9 81,8° 1 100.0° 9 0 0.0° 9 0 0.0° 9 0 0.0° 9 0 0.0° 9 0 0.0° 9 0 0.0° 9 0 0.0°	29 24.2%	2 1.7% 0 0.0% 0 0.0% 0 0.0% 0 0.00%
Auto Services Auto Services Oil & Lube Auto Smog Inspection Auto Sunroofs Auto Sunroofs Auto Transporters & Drive-Away Companies Auto Transporters & Drive-Away Companies Auto Upholstery Cleaning Auto Warranty Plans Auto Warranty Processing Service Auto Warranty Service Auto Warranty Service Auto Warranty Service Auto Warranty Companies Auto Warranty Service Auto Warranty Celler Machines	8 19,096 6 6 47 59 59 50 50 50 50 50 50 50 50 50 50 50 50 50	2.811 51 51 2.897 2.160 2.058 2.698 1.487 1.576 982 2.581 981 1.929 1.1,128	120 2 0 0 48 0 0 0 34 11 1 2 0 0 0	5; 89; 1,59; 1,19; 11; 1,19; 16; 89; 38; 1,111; 89; 1,59; 1,59; 1,19;	89 74,2° 0 0,0° 1 0 0,0° 3 0 0,0° 3 0 0,0° 5 19 39,6° 6 0 0,0° 6 0 0,0° 7 31 91,2° 7 2 100,0° 9 81,8° 1 100,0° 0 0,0° 0 0,0° 1 100,0° 1 100,0° 1 100,0° 1 100,0° 1 100,0° 1 100,0°	29 24,2%	2 1.7% 0 0.0%
Auto Services - Oil & Lube Auto Services - Oil & Lube Auto Services - Oil & Lube Auto Survices - Oil & Lube Auto Survices - Oil & Lube Auto Survices - Oil & Lube Auto Unpostery Cleaning Auto Unpostery Cleaning Auto Warranty Plans Auto Warranty Processing Service Auto Warranty Service Auto Wrecking Autoward - Oil - Oi	8 19,096 6 6 6 7 7 7 5 9 258	2,811 51 2,897 2,150 2,150 2,058 2,698 1,487 1,576 2,698 2,591 1,792 2,591 1,129 1,128 1,125 1,255 1,325	120 2 0 0 0 48 0 0 34 2 11 1 2 2 0 0 0 0 1 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0	52 899 1,599 1,599 1111 1,599 160 899 38,6 1,111 899 1,599	2 89 74,2° 7 0 0.0° 8 0 0.0° 8 0 0.0° 9 19 39,6° 9 0 0.0° 9 11 39,6° 9 0 0.0° 7 31 91,2° 7 2 100,0° 9 81,8° 1 100,0° 7 0 0.0° 9 1 100,0° 9 1 1 100,0° 9 1 1 100,0° 9 1 1 100,0° 9 1 1 100,0° 9 1 1 100,0°	29 24.2%	2 1.7% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Auto Services - Oil & Lube Auto Services - Oil & Lube Auto Smoq Inspection Auto Surroofs Auto Surroofs Auto Transporters & Drive-Away Companies Auto Upholstery Cleaning Auto Warranty Plans Auto Warranty Plans Auto Warranty Processing Service Auto Warranty Service Auto Warranty Service Auto Wrecking Automaton Dealers Automaton Consultants Automation Consultants Automation Consultants Automation Systems & Equipment Automobile Dealers - Imported Cars Aviation Consultants	8 19.096 6 47 47 59 3.397 1858 5,756 490 3,581 16 491 75 369 258	2,811 51 2,897 2,150 2,150 2,058 2,698 1,487 1,576 2,698 2,591 1,792 2,591 1,129 1,128 1,125 1,255 1,325	120 0 2 0 0 0 0 34 2 11 1 2 0 0 0 0 0 0 0 0 0 0 0 0 0	52 893 1,593 1,1593 1112 1,593 166 893 38, 1,1111 893 1,593 1,593 1,1593 1,1116	89 74,2° 0 0,0° 1 0 0,0° 3 0 0,0° 1 39,6° 1 39,6° 0 0,0° 31 91,2° 2 100,0° 31 91,2° 7 0 0,0° 1 100,0° 3 0 0,0° 1 100,0° 1 100,0° 3 0 0,0° 5 0 0,0° 6 0 0,0° 7 0 0,0° 8 0 0,0° 9 0,0° 1 0,0°	29 24.2%	2 1.7% 0 0.0%

To do to Decodation	Vocanitates	Bank by Yandalaa	Commission .	Commission Book		Course New Control 00	Court House to be Boomer 1 0/
Industry Description Baby Accessories - Wholesale & Manufacturers	Inquiries 53	Rank by Inquiries 2,113	Complaints	Complaint Rank 1,593	Cmpls Settled	Cmpls Not Settled	
Baby Accessories & Services	1,451	537		194			
Baby Car Seats, Carriages & Strollers	43	2,207		1,593	0 0.0	% 0 0.	0% 0.0
Baby Carriages & Strollers	161	1,557	3	738	3 100.0		
Baby Foods	38	2,259	0	1,593	0 0.0		
Baby Sitters Backflow Prevention Devices & Services	11 56		0	1,593	0 0.0 0 0.0		
Backflow Testing	13	2,646	0	1,593 1,593			
Badges	27	2,398	0	1,593	0 0.0		
Bagels	2	3,104		1,593	0 0.0	% 0 0.	0% 0.0
Bags - Burlap, Canvas & Cotton	1	3,188	0	1,593	0 0.0		
Bags - Paper	30	2,352	0	1,593			
Bags - Plastic Bail Bonds	75 751	1,929 784		1,593 1,116	0 0.0 1 100.0		
Bakers - Retail	2,595	345		368			
Bakers - Wholesale	606	888		1,593	0 0.0		0% 0 0.0
Bakers Equipment	17	2,566		1,593	0 0.0		0% 0.0
Bakers Supplies	5	2,946	0	1,593	0 0.0	% 0 0.	0% 0.0
Balloons - Manned	372			404			
Balloons - Novelty & Toy	152	1,586		1,593			
Ballrooms Bamboo & Bamboo Products	30	3,188 2,352		1,593 1,593	B 0 0.0 B 0 0.0		
Bank Equipment & Supplies	4,141	2,332		99	54 100.0		
Banking Services	565	919		1,116			
Bankruptcy Assistance & Services	513			1,593			
Bankruptcy Counseling - Federally Certified	131	1,662	1	1,116	1 100.0	% 0 0.	0% 0.0
Banks	12,777	79		55			
Banquet Facilities	2,365	375 2,646	8	462	3 37.5		0% 1 12.5
Bar Coding Service Bar Supplies	13	2,646 2,946	0	1,593 1,593	0 0.0 0 0.0		
Bar Supplies Barbecue	411			1,593			
Barbecue Equipment & Supplies	546			462			
Barber Schools	249	1,336	0	1,593	0 0.0	% 0 0.	0% 0 0.0
Barbers	794	755		738	3 100.0		0% 0.0
Barbers Equipment & Supplies	9	2,762		1,593	0 0.0		
Barrels & Drums Bars & Taverns		2,897 974		1,593 1,116	0 0.0 1 100.0		
Bartending Instruction	500	3,104		1,116	3 0 0.0		
Bartending Service	696	820		1,116			
Barter & Trade Exchanges	220	1,389	2	897			0% 0.0
Baseball Batting Ranges	6	2,897	0	1,593	0 0.0	% 0 0.	0% 0.0
Baseball Cards & Sports Memorabilia	110	1,745		1,116	1 100.0	% 0 0.	
Baseball Clubs	1	3,188		1,593			
Basement - Contractors Basement - Finishing	3,925 210	244 1,422		351 1,593			
Basement - Remodeling	1,146	629		1,116			
Basketball Clubs	0	3,329	1	1,116	0 0.0	% 1 100.	0% 0.0
Baskets - Retail	66	1,998		1,593	0 0.0		
Bathroom Accessories	2,841	321		248			
Bathroom Remodeling	5,061	200		404			
Bathroom Remodeling - Walk-In Tubs Baths	1,487	3,040 532		1,593 546			
Baths - Equipment & Supplies	1,191	616	1	1,116	0 0.0		
Bathtub Refinishing	723	804	8	462	3 37.5	% 5 62.	5% 0 0.0
Bathtubs & Sinks - Repair & Refinish	6,743	147		275			
Batteries - Dry Cell - Wholesale & Manufacturers	308	1,229		897			
Batteries - Storage-Retail	488	983 1.767	0	1,593			
Batteries - Storage-Wholesale & Manufacturers Battery Charging Equipment	105 45	2,182		1,593 1,593	B 0 0.0 B 0 0.0		
Battery Repairing & Rebuilding	181	1,496		1,593	0 0.0		
Battery Supplies	2,041	423		351			
Beads	132	1,658		1,593	0 0.0		0% 0.0
Bearings	262			1,593			
Beauty Consultant	376	1,112	2	897	1 50.0	% <u>1 50.</u>	0 0.0
Beauty Pageants Beauty Salons	16 29,040	2,581 32		1,593	8 0 0.0 5 113 58.2		
Beauty Schools	4,059	238		382		% 69 33. % 7 63.	6% 0 0.0
Beauty Supplies & Equipment	5,174	194		284			
Bed & Breakfast	1,784	464		284			
Bed Bug Removal	44			1,116			
Bedding Rade Beteil	1,869	450		248			
Beds - Retail Beds - Wholesale & Manufacturers	2,852 104	318 1,771	32	176 1,116	5 20 62.5 1 100.0		
Beds ? Electric & Adjustable	43	2,207		1,116			
Bedspreads - Retail	9	2,762		1,593			
Beer & Ale - Retail	55	2,093	0	1,593	0 0.0	% 0 0.	0% 0.0
Beer & Ale - Wholesale	1	3,188		1,593	0 0.0	% 0 0.	0% 0.0
Beer Dispensing & Cleaning Equipment - Repair	5	2,946		1,593 1,116	0 0.0		0 0.0
Beer Home Brewing Equipment & Supplies Better Business Bureaus	923	709 2,734		1,116 1,593			0% 0 0.0 0% 0 0.0
Better Business Bureaus Beverage Dispensers	67			1,593			0% 0.0
Beverages	328			1,116	1 100.0		
Beverages - Wholesale & Distribution	66	1,998	1	1,116	1 100.0	% 0 0.	0% 0 0.0
Bibles	10	2,734	0	1,593	0 0.0		0% 0.0
Bicycle - Dealers	2,683	336	19	265	16 84.2	% 3 15.	8% 0 0.0
Bicycle Racks & Security Systems	48			1,593 1,116			
Bicycles - Renting Bicycles - Repair	37 790			1,116 546			
Bicycles - Wholesale & Manufacturers	105	1,767	2	897			
Bill Paying Service	92	1,823		1,116			0% 0 0.0
Billiard Equipment & Supplies	938	703	1	1,116	1 100.0	% 0 0.	0% 0.0
Billiard Parlors	119	1,705	0	1,593	0 0.0	% 0 0.	0% 0.0
Billing Service	90			1,593			
Binders - Loose Leaf	13			1,593 1,593			
Ringo & Caming Halls							
Bingo & Gaming Halls Binoculars	<u>45</u> 26			1,593			0% 0.0

Industry Description	Inquiries	Rank by Inquiries	Complaints Complaint Rank	Cmpls Settled %	Cmpls Not Settled %	Cmpls Unable to Pursue %
Bins Biofeedback Therapists	637 58	865	1 1,1	16 1 100.0	% 0 0.0%	0 0.0%
Biological Products	13	2,065 2,646	1 1,1 0 1,5	93 0 0.0		0 0.09
Bird & Wildlife Supply Shops	273	1,296	1 1,1			0 0.0
Bird Barriers, Repellents & Controls	29	2,369	0 1,5			0 0.0
Bird Feeders & Houses Birth Centers	42	2,221 2,762	0 1,5 1 1,1			0 0.0
Blacksmiths	10	2,734	0 1,5			0 0.0
Blankets	21	2,492	0 1,59	93 0 0.0		0.00
Blasting Contractors Bleachers & Grandstands	65	2,011	1 1,1			0 0.09
Blinds	3,264	2,991 285	0 1,59 12 3	93 0 0.0 ⁶ 68 9 75.0 ⁶		0 0.0
Blinds - Cleaning	88	1,854 2,604	0 1,59 0 1,59	93 0 0.0	% 0 0.0%	0.00
Blood Banks & Centers	15	2,604	0 1,59 0 1.59	93 0 0.0		0 0.0
Blowers & Blower Systems Blueprinting	138 37	1,637 2,268	1 1,1			0 0.00
Boarding - Horses	5	2,200	1 1,1			0 0.0
Boarding Houses	236	1,352	0 1,59	93 0 0.0	% 0 0.0%	0 0.0
Boards Of Trade	5	2,946	0 1,5			0 0.0
Boat - Charter Boat - Excursion	1,245	602 3,188	3 7 0 1,5	38 3 100.0° 93 0 0.0°		0 0.0
Boat Builders	850	730	1 1,1			0 0.0
Boat Cleaning	23	2,457	0 1,59			0 0.0
Boat Covers, Tops & Upholstery	211	1,415 325	1 1,1	16 0 0.0		0 0.09
Boat Dealers Boat Equipment & Supplies	2,799 671	835 835	21 20 1 1,1:			0 0.0
Boat Launching	20	2,508	0 1,59	93 0 0.0	% 0 0.0%	0 0.0
Boat Lifts	4	2,991	0 1,59	93 0 0.0		0 0.0
Boat Renting & Leasing	247 880	1,338	3 72 2 89			0 0.0
Boat Repair Boat Storage	13	720 2,646	0 1,59			0 0.0
Boat Transporting	210	1,422	0 1,59	93 0 0.0	% 0 0.0%	0 0.0
Boating Instruction	309	1,226	5 6			0 0.0
Boating Instruction - Canoe & Kayak Body Care Products	15 20	2,604 2,508	0 1,5° 0 1,5°			0 0.04
Boilers - New & Used	376	1,112	2 8			0 0.09
Boilers - Rental	5	2,946	0 1,5	93 0 0.0	% 0 0.0%	0 0.09
Boilers - Repair & Cleaning	46	2,167 2,604	0 1,59 0 1,59	93 0 0.0		0 0.09
Boilers - Supplies & Parts Bolts & Nuts	15	1,919	0 1,59	93 0 0.09		0 0.09
Bonds - Surety & Fidelity	1	3,188	0 1,5			0 0.0
Book, Compact Disc, & DVD Clubs	1,318	577	31 1	82 12 38.7	% 17 54.8%	2 6.59
Bookbinders	234	1,357	0 1,5			0 0.09
Bookbinders Equipment & Supplies Bookcases	5	2,946 3,188	0 1,59 0 1,59			0 0.09
Bookkeeping Service	5,014	201	10 4			1 10.09
Books - New	1,578	513	15 3:	19 10 66.7	% 5 33.3%	0 0.09
Books - Textbooks New & Used	13	2,646	0 1,5			0 0.09
Books - Used & Rare Books - Wholesale	1,109 320	641 1,205	15 3: 3 7:	19 14 93.3 ¹ 38 2 66.7 ¹		0 0.09
Booths - Toll, Parking	8	2,811	0 1,5	93 0 0.0	% 0 0.0%	0.00
Boots	392	1,092	9 4:			0 0.0
Bottle Caps & Seals Bottle Return Depot	1 356	3,188 1,151	0 1,59 3 7			0 0.0
Bottlers Equipment & Supplies	11	2,705	0 1,5			0 0.0
Bottles - Used	31	2,341	0 1,5			0 0.0
Bottles - Wholesale & Manufacturers	2	3,104	0 1,5	93 0 0.0		0 0.0
Bounce Houses	12 60	2,676 2,047	0 1,59 0 1.59	93 0 0.09		0 0.0
Boutique - Battling Cancer Related Products Boutique Items - Wholesale & Manufacturers	37	2,047	0 1,5			0 0.0
Boutiques	337	1,177	2 89	97 1 50.0	% 1 50.0%	0.00
Bowling	642	861	0 1,5			0 0.00
Bowling Lane Refinish & Repair Box Manufacturers Equipment & Supplies	97	3,188 1,794	0 1,59 0 1,59			0 0.09
Boxes - Corrugated & Fiber	233	1,794	1 1,1			0 0.0
Boxes - Paper	2	3,104	0 1,5	93 0 0.0	% 0 0.0%	0 0.0
Boxes - Plastic & Transparent	67	1,985	0 1,5			0 0.0
Boxes - Wooden Boxing Gym	43	2,207 2,457	0 1,5 1 1,1			0 0.0
Boy & Girl Organizations - Supplies	23	3,188	0 1,5			0 0.0
Boys Clothing & Furnishings - Wholesale & Manufacturers	12	2,676	0 1,5	93 0 0.0	% 0 0.0%	0 0.0
Braille Supplies	84	1,874	2 89	97 0 0.0		0 0.0
Brake Service Brakes - Lining - Manufacturers & Distributors	3,388	272 2,897	18 2° 0 1,5°			0 0.0
Brakes - Lining - Manufacturers & Distributors Brakes - Manufacturers & Distributors	71	1,954	0 1,5			0 0.0
Bras	48	2,154	2 89	97 1 50.0	% 1 50.0%	0 0.0
rass Fabricators	43	2,207	0 1,59	93 0 0.0		0 0.0
rass Products rewers	4 788	2,991 760	0 1,59 3 7			0 0.0
rewers Equipment & Supplies	71	1,954	0 1.5	93 0 0.0	% 0 0.0%	0 0.0
rick - Concrete, Pumice	485	987		57 1 25.0	% 3 75.0%	0 0.0
rick - Fire	110	1,745	0 1,5	93 0 0.0		0 0.0
rick - Used ridal & Millinery Supplies	24 57	2,441 2,076	1 1,1			0 0.0 0 0.0
ridal Registries	3/	3,040	0 1,5			0 0.0
ridal Shops	5,831	172	59	89 30 50.89	% 24 40.7%	5 8.5
ridal Supplies - Wholesale & Manufacturing	227	1,369	0 1,5			0 0.0
iridge Builders Pronzing	7 3	2,858 3,040	0 1,59 0 1,59			0 0.0 0 0.0
room Manufacturers Equipment & Supplies	6	2,897	0 1,5	93 0 0.0	% 0 0.0% % 0 0.0%	0 0.0
rushes	32	2,332	0 1,5	93 0 0.0	% 0 0.0%	0 0.0
Buckles	57	2,076	0 1,5		% 0 0.0%	0 0.0
Duilding Classics Extended	237					
Building Cleaning - Exterior	277	1,284	0 1,59			
Building Cleaning - Exterior Building Construction Consultants Building Contractors	277 2,258 15,670	1,284 388 68	7 5	93 0 0.0° 04 4 57.1° 16 32 69.6°	% 3 42.9%	0 0.0° 0 0.0°

Suliding Inspection - Commercial Building Inspection - Commercial Building Materials Suliding Materials - Used Suliding Materials - Used Suliding Restoration & Preservation Sulidings - Concrete Sulidings - Concrete Sulidings - Pole & Post Frame	Inquiries 26 12,421 191 3,170 71 235	Rank by Inquiries 2,411 82 1,467 294 1,954	Complaints 0 37 0 6	Complaint Rank 1,593 149 1,593 546	Cmpls Settled % 0 0.0 21 56.8 0 0.0 5 83.3	% 15 40.5% % 0 0.0%	Cmpls Unable to Pursue
Building Materials - Used Building Restoration & Preservation Buildings - Concrete Buildings - Metal Buildings - Pole & Post Frame	191 3,170 71	1,467 294	37 0 6	1,593	0 0.0	% 0 0.0%	0 0.0
Building Restoration & Preservation Buildings - Concrete Buildings - Metal Buildings - Pole & Post Frame	3,170 71	294	6				
Buildings - Concrete Buildings - Metal Buildings - Pole & Post Frame	71						0.00
Buildings - Metal Buildings - Pole & Post Frame			0	1,593	0 0.0		0 0.0
		1,355	0	1,593	0 0.0	% 0 0.0%	0.00
	284	1,273	0	1,593	0 0.0		0 0.0
Buildings - Portable Buildings - Pre - Cut, Prefab & Modular - Dealers	76 2,394	1,925 369	0	1,593 657	0 0.0 4 100.0		0 0.0
Bulldozers	9	2,762	0	1,593	0 0.0		0 0.0
Bulletin & Directory Boards	95	1,801	0	1,593	0 0.0	% 0 0.0%	0 0.0
Bullion Coin Dealers	71	1,954	0	1,593	0 0.0		0 0.0
Burglar Alarm Systems - Dealers, Monitoring & Service Burial Vaults	16,599	62 2,991	67 0	80 1,593	54 80.6 0 0.0		3 4.5° 0 0.0°
Bus Lines	691	823	3	738	2 66.7		0 0.0
Bus Lines Ticket Agencies	1	3,188	0	1,593	0 0.0		0 0.0
Buses - Charter & Rental	928	707	8	462	5 62.5	% 3 37.5%	0 0.00
Buses - Distributors & Manufacturers	5	2,946	0	1,593	0 0.0		0 0.0
Buses - Repair & Service Business & Trade Organizations	2,391	2,734 370	0	1,593 600	0 0.0 3 60.0		0 0.00
Business Brokers	1,377	560	2	897	1 50.0		0 0.0
Business Consultants	5,683	178	20	248	7 35.0		0 0.0
Business Forms & Systems	214	1,407	0	1,593	0 0.0		0 0.00
Business Opportunity Companies	727	799	2	897	1 50.0		1 50.0
Business Plan Preparation Business Promotions - General	10 1,756	2,734 469	1	1,116 657	0 0.0		0 0.09
Business Services - General	3,250	286	21	240	21 100.0	% 3 73.0% % 0 0.0%	0 0.0
Butchering	731	793	5	600	1 20.0	% 4 80.0%	0.00
Butchers Equipment & Supplies	195	1,454	0	1,593	0 0.0	% 0 0.0%	0 0.00
Buttons - Manufacturers Equipment & Supplies	3 201	2,897	0	1,593	0 0.0		0 0.0
Buying Clubs & Group Purchasing Service Cabin, Cottage & Chalet - Rentals	3,391 122	271 1,696	36	155 430	30 83.3 5 55.6		0 0.09
Cabinet Equipment & Supplies	71	1,090	0	1,593	0 0.0		0 0.0
Cabinet Hardware	90	1,836	0	1,593	0 0.0		0 0.0
Cabinet Maker	2,454	362	9	430	3 33.3		0 0.00
Cabinet Manufacturer	6,162	165	17	284	7 41.2		2 11.80
Cabinet Organizers Cabinet Refacing	226	3,188 1 374	3	738 1,593	0 0.0		0 0.0° 0 0.0°
Cabinet Refinishers	226 136	1,374 1,646	2	897	0 0.0		0 0.0
Cabinets	6,522	153	17	284	11 64.7	% 6 35.3%	0.00
Cable Networking	1	3,188	0	1,593	0 0.0		0 0.0
Cable Splicing Cable TV, Internet & Telephone Installation Service	1,294	2,897 582	0 74	1,593 77	0 0.0 65 87.8		0 0.0
Cabs - Tractor, Truck	1,294	1,854	1	1,116	0 0.0		0 0.0
Cake Decorating Equipment & Supplies	153	1,581	0	1,593	0 0.0		0 0.0
Calendars	28	2,380	3	738	2 66.7	% 1 33.3%	0 0.00
Call Centers	941	698	0	1,593	0 0.0		0 0.0
Calligraphers Campers - Dealers	37 64	2,268 2,021	0	1,593	0 0.0		0 0.0
Campers - Rent & Lease	3	3,040	0	1,593 1,593	0 0.0		0 0.0
Campers - Service & Repair	114	1,724	0	1,593	0 0.0	% 0 0.0%	0 0.0
Campers - Supplies & Parts	144	1,614	0	1,593	0 0.0		0 0.00
Campers - Wholesale & Manufacturers	1,722	3,040 476	20	1,593	0 0.0 11 55.0		0 0.00
Campgrounds & RV Parks Camping Equipment	518	959	20	248 897	11 55.0 1 50.0		0 0.0
Camps	680	830	9	430	4 44.4		0 0.0
Cams - Grinding & Cutting	21	2,492	0	1,593	0 0.0	% 0 0.0%	0 0.00
Candles - Retail	486	986	2	897	2 100.0		0 0.0
Candles - Wholesale & Manufacturers Candy & Confectionery - Retail	2 446	3,104 1,029	0	1,593 1,116	0 0.0 0 0.0		0 0.0
Candy & Confectionery - Retail Candy & Confectionery - Wholesale & Manufacturers	446	1,029 2,144	0	1,116	0 0.0		b 0 0.00
Candy & Confectionery Brokers	19	2,528	1	1,116	0 0.0	% 1 100.0%	0.00
Candy & Confectionery Manufacturers Supplies	3	3,040	0	1,593	0 0.0		0 0.0
Canvas - Wholesale & Manufacturers	18 17	2,547	0	1,593	0 0.0		0 0.0
Canvas Goods Car Loading & Unloading	50	2,566 2,134	1	1,116 1,593	0 0.0		0 0.00
Car Wash & Polish	3,022	301	26		15 57.7		0 0.0
Car Wash & Polish Equipment & Supplies	83	1,880	0	1,593	0.0	% 0 0.0%	0 0.0
Carburetors	7	2,858	0	1,593	0 0.0		0 0.0
Career & Outplacement Counseling	1,796 58	461 2,065	4	657 1,593	3 75.0 0 0.0		0 0.0
Caregivers Resources Cargo & Freight Containers	413	1,062	<u> </u>	1,593	1 20.0		0 0.0
Cargo Stabilizing Devices	1	3,188	0	1,593	0 0.0		0 0.0
Carnivals	2	3,104	0	1,593	0 0.0	% 0 0.0%	0 0.0
Carpenters	5,587	182	11	382	5 45.5		1 9.19
Carpet & Rug Binding Machines	14 33,685	2,629	73	1,593	0 0.0		0 0.00
Carpet & Rug Cleaners Carpet & Rug Cleaning Equipment - Rental	33,685	28 2,470	/3 n	78 1,593	55 75.3 0 0.0		1 1.4° 0 0.0°
Carpet & Rug Cleaning Equipment Rental	73	1,943	0	1,593	0 0.0		
Carpet & Rug Dealers - New	16,008	65	80	71	65 81.3	% 14 17.5%	1 1.30
Carpet & Rug Dealers - Used	146	1,609	3	738	1 33.3		
Carpet & Rug Distributors & Manufacturers	47 128	2,160	0	1,593	0 0.0		0 0.09
Carpet & Rug Dyers Carpet & Rug Pads, Linings & Accessories	128	1,676 886	0 4	1,593 657	0 0.0 4 100.0		
Carpet & Rug Renting	2	3,104	. 0	1,593	0 0.0		0 0.0
Carpet & Rug Repair	338	1,176		1,593	0 0.0	% 0 0.0%	0 0.0
Carpet & Rug Weavers	22	2,470	0	1,593	0 0.0	% 0 0.0%	0 0.0
	45	2,182	0	1,593	0 0.0		0 0.0
Carpet Installation			5	600	3 60.0	% 2 40.0%	0.00
Carpet Installation Carpet Layers	460	1,015 2,897	0	1 502	0 00	% n no.	0 00
Carpet Installation Carpet Layers Carpet Layers Equipment & Supplies	460	2,897	0	1,593 657	0 0.0 2 50.0	% 0 0.0%	
Carpet Installation Carpet Layers Carpet Layers Equipment & Supplies Cash Registers & Supplies Casinos	460	2,897 1,199 745	0 4	657 897	2 50.0 2 100.0	% 0 0.0% % 2 50.0% % 0 0.0%	0 0.00
Carpet Installation Carpet Layers Carpet Layers Equipment & Supplies Cash Registers & Supplies Casinos Caskets	460 6 322 821 51	2,897 1,199 745 2,127	0	657 897 1,593	2 50.0 2 100.0 0 0.0	% 0 0.0% % 2 50.0% % 0 0.0% % 0 0.0%	0 0.00 0 0 0.00 0 0 0.00
Carpet Installation Carpet Layers Carpet Layers Equipment & Supplies Cash Registers & Supplies Casinos	460 6 322 821	2,897 1,199 745	0	657 897	2 50.0 2 100.0	% 0 0.0% % 2 50.0% % 0 0.0% % 0 0.0% % 0 0.0%	0 0.00

Industry Description Caulking Contractors	Inquiries 298	Rank by Inquiries 1,250	Complaints	Complaint Rank 897	Cmpls Settled % 0 0.00	Cmpls Not Settled	Cmpls Unable to Pursue % 0 0.0%
Caulking Materials & Equipment	5	2,946	0	1,593	0 0.0		0 0.0%
Ceiling Cleaning	75	1,929	0	1,593	0 0.0		0 0.0%
Ceiling Materials	100	1,781	1	1,116	1 100.00		0 0.0%
Cellophane, Cell Materials & Products	2	3,104		1,116	0 0.0		0 0.0%
Cellular Telephone Services & Equipment Cellulite Treatment - Endermologie	22,374		1,669	<u>1</u> 738	1,630 97.79		2 0.1% 0 0.0%
Cement - Retail	31	2,341 2,991	0	1,593	3 100.09		0 0.0%
Cement - Wholesale & Manufacturers	17	2,566	1	1,116	0 0.0		0 0.0%
Cemeteries	361	1,140		1,116	0 0.0	% 1 100.0%	0 0.0%
Cemetery Equipment & Supplies	3	3,040	0	1,593	0 0.0		0 0.0%
Centrifugal Machinery	1	3,188	0	1,593	0 0.0		0 0.0%
Ceramic Products - Decorative Ceramic Products - Industrial	67	1,985 2,038	0	1,593 1,593	0 0.0		0 0.0%
Ceramics - Equipment & Supplies	69		2	897			0 0.0%
Cereals	2		1	1,116	1 100.00		0 0.0%
Chain Letters	20	2,508	0	1,593	0 0.0		0 0.0%
Chain Link Fence Sales, Service & Contractors	322	1,199	2	897	2 100.09		0 0.0%
Chains	12		0	1,593	0 0.0		0 0.0%
Chairs - Orthopedic & Lift	57	2,076		738	0 0.0		0 0.0%
Chairs - Rent Chairs - Wholesale & Manufacturers	199 231	1,444 1,362		1,116 1,593	0 0.0		0 0.0%
Chambers Of Commerce	1,975	430	0	1,593	0 0.0		0 0.0%
Chamois Skins	1,575	3.188	0	1,593	0 0.0		0 0.0%
Charity - Advertising for Publications	12		Ö	1,593	0 0.0		0 0.0%
Charity - Community Development & Civic Organizations	6	2,897		1.593	0 0.0	% 0 0.0%	0 0.0%
Charity - Health	5	2,946		1,593	0 0.0		0 0.0%
Charity - Local	874	721	0	1,593 1,593	0 0.00		0 0.0%
Charity - National Charity - Other Charitable Organizations	2,598	343 3.188		1,593 1,593	0 0.0		0 0.0%
Charity - Other Charitable Organizations Charity - Relief & Development	1	3,188 2,946	0	1,593 1,593	0 0.0		0 0.0%
Charity - Religious			0	1,593	0 0.0		0 0.0%
Chauffeur Service	263	1,312		1,593	0 0.0		0 0.0%
Check Cashing Protection Systems	8	2,811	0	1,593	0 0.0	% 0 0.0%	0 0.0%
Check Cashing Service	2,801	324	27	198	25 92.69		1 3.7%
Check Protection & Signing Machines	4	2,991		1,593	0 0.0		0 0.0%
Checks - Printing Cheerleading Instruction	626	873 3,104		1,593 1,593	0 0.0		0 0.0% 0 0.0%
Cheese	26	2,411		1,593	0 0.0		0 0.0%
Chemical Cleaning - Industrial	47			1,593	0 0.0		0 0.0%
Chemical Plant Equipment & Supplies	78			1,593	0 0.0		0 0.0%
Chemicals	492	978	1	1,116	0 0.0	% 1 100.0%	0 0.0%
Chemicals - Reclaiming	79	1,904		1,593	0 0.0		0 0.0%
Chemists - Analytical & Consulting		3,188	0	1,593	0 0.0		0 0.0%
Chemists - Manufacturers Child Care - In Home		2,991 1,454	0	1,593 897	0 0.09		0 0.0% 0 0.0%
Child Care - Infonte	128	1,676	2	897	1 50.0		0 0.0%
Child Care Centers	5,808	174	25	211	17 68.00		0 0.0%
Child Care Referral	86	1,867	0	1,593	0 0.0		0 0.0%
Child Parent Development Centers	2	3,104	0	1,593	0.00	% 0 0.0%	0 0.0%
Childproofing Services	88			1,116	1 100.0		0 0.0%
Children's Play Programs Instruction	189	1,470		1,593	0 0.0		0 0.0%
Childrens & Family Entertainment Childrens & Infants Wear - Retail	308 1,451	1,229 537	23	1,116 228	1 100.0° 15 65.2°		0 0.0% 3 13.0%
Childrens & Infants Wear - Wholesale & Manufacturing	88	1,854		1,593	0 0.0		0 0.0%
Chimes & Bells	1	3,188		1,593	0 0.0		0 0.0%
Chimney Builders & Repair	4,791	212	10	404			0 0.0%
Chimney Cleaning	6,516	155	11	382	6 54.59		0 0.0%
Chimney Cleaning Equipment & Supplies	16	2,581	0	1,593	0 0.0		0 0.0%
Chimney Sweeper Chimneys - Prefabricated	14 1	2,629 3.188	0	1,593 1,593	0 0.0		0 0.0% 0 0.0%
China - Wholesale & Manufacturers	49			1,116	1 100.00		0 0.0%
China & Glassware - Retail	475			1,116			0 0.0%
Chinese Food Products	25	2,428	0	1,593	0.00	% 0 0.0%	0 0.0%
Chiropractor Information Bureaus	1	3,188	0	1,593	0.00	% 0 0.0%	0 0.0%
Chiropractors D.C.	1,673	491	3	738	2 66.79	% 0 0.0%	1 33.3%
Chiropractors Equipment & Supplies Chocolate & Cocoa	<u>5</u> 395	2,946 1,090		1,593 1,116	0 0.00		0 0.0% 0 0.0%
Christmas Lights & Decorations	395	1,090	1	1,116			1 100.0%
Christmas Trees	8	2,811	0	1,593	0 0.0		0 0.0%
			1 0	1,593			0 0.0%
Church Furnishings	37		0		0.00		
Church Supplies	56	2,085	0	1,593	0.00	% 0 0.0%	0 0.0%
Church Supplies Churches	56 124	2,085 1,689		1,593 1,116	0 0.09	% 0 0.0% % 0 0.0%	0 0.0%
Church Supplies Churches Cigar & Cigarette & Tobacco Dealers - Retail	56 124 411	2,085 1,689 1,066		1,593 1,116 1,593	0 0.0° 1 100.0° 0 0.0°	% 0 0.0% % 0 0.0% % 0 0.0%	0 0.0% 0 0.0%
Church Supplies Churches Clgar & Cigarette & Tobacco Dealers - Retail Cigar & Cigarette & Tobacco Dealers - Wholesale	56 124	2,085 1,689 1,066 2,332	0	1,593 1,116 1,593 1,593	0 0.0° 1 100.0° 0 0.0° 0 0.0°	% 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	0 0.0% 0 0.0% 0 0.0%
Church Supplies Churches Cliqar & Cigarette & Tobacco Dealers - Retail Cigar & Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Manufacturers	56 124 411	2,085 1,689 1,066 2,332 2,946	0	1,593 1,116 1,593 1,593 1,593	0 0.0° 1 100.0° 0 0.0° 0 0.0° 0 0.0°	% 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0%
Church Supplies Cluar & Cigarette & Tobacco Dealers - Retail Cigar & Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Manufacturers Cigar, Cigarette & Tobacco Manufacturers Cigars and Cigar Accessories Cistern Builders	56 124 411 32 5 6	2,085 1,689 1,066 2,332 2,946 2,897 2,762	0 0 0 0	1,593 1,116 1,593 1,593 1,593 1,593	0 0.0°0 1 100.0° 0 0.0°0 0 0.0°0 0 0.0°0 0 0.0°0 0 0.0°0	% 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Church Supplies Churches Churches Cigar & Cigarette & Tobacco Dealers - Retail Cigar & Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Manufacturers Cigars and Cigar Accessories Cistern Builders Cleaners & Dyers Equipment & Supplies	56 124 411 32 5	2,085 1,689 1,066 2,332 2,946 2,897 2,762 2,027	0 0 0 0 0	1,593 1,116 1,593 1,593 1,593 1,593 1,593 1,593	0 0.0° 1 100.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0°	% 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Church Supplies Clurches Clurches Cliqar & Cigarette & Tobacco Dealers - Retail Cigar & Cigarette & Tobacco Dealers - Wholesale Cligar, Cigarette & Tobacco Manufacturers Cliqar, Cigarette & Tobacco Manufacturers Cliqars and Cliqar Accessories Clistern Bullders Cleaners & Dyers Equipment & Supplies Cleaning Compounds	566 1244 411 32 5 6 9 62 363	2,085 1,689 1,066 2,332 2,946 2,897 2,762 2,027 1,139	0 0 0 0 0 0	1,593 1,116 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593	0 0.0° 1 100.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0°	% 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Church Supplies Churches Churches Cigar & Cigarette & Tobacco Dealers - Retail Cigar & Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Manufacturers Cigars and Cigar Accessories Cistern Builders Cleaners & Dyers Equipment & Supplies Cleaning Compounds Cleaning Cervices	56 124 411 32 5 6 9 6 62 333 8,359	2,085 1,689 1,066 2,332 2,946 2,897 2,2762 2,027 1,139	0 0 0 0 0 0 0 0 0	1,593 1,116 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593	0 0.0° 1 100.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 2 46.9°	% 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	0 0.0% 0 0.0%
Church Supplies Churches Cigar & Cigarette & Tobacco Dealers - Retail Cigar & Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Manufacturers Cigar, Cigarette & Tobacco Manufacturers Cigars and Cigar Accessories Cistern Bulders Ciearing Compounds Cleaning Compounds Cieaning Services Cleaning Services - Commercial Office	56 1244 411 32 5 6 9 62 363 8,359 682	2,085 1,689 1,066 2,332 2,946 2,897 2,762 2,027 1,139 121 827	0 0 0 0 0 0 0 0 0 49	1,593 1,116 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593	0 0.0° 1 100.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 1 23 46,9° 1 25.0°	% 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 3 75.0%	0 0.0% 0 0.04% 0 0.04% 0 0.05% 0 0.05% 0 0.05% 0 0.05% 0 0.05% 0 0.05% 0 0.05% 0 0.05% 0 0.05% 0 0.05% 0 0.05%
Church Supplies Churches Churches Cigar & Cigarette & Tobacco Dealers - Retail Cigar & Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Manufacturers Cigars and Cigar Accessories Cistern Builders Cleaners & Dyers Equipment & Supplies Cleaning Compounds Cleaning Compounds Cleaning Services Cleaning Services Cleaning Services Cleaning Services	56 124 411 32 5 6 9 62 3633 3339 682 428	2,085 1,689 1,066 2,332 2,946 2,897 2,762 2,027 1,139 121 82,7 1,045	0 0 0 0 0 0 0 0 0 49 49	1,593 1,116 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593	0 0.00 1 100.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 1 23 46.91 1 100.00	% 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.09% 0 0.09% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Church Supplies Churches Churches Cligar & Cigarette & Tobacco Dealers - Retail Cigar & Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Manufacturers Cigars and Cigar Accessories Cistern Builders Cieaners & Dyers Equipment & Supplies Cleaning Compounds Cleaning Compounds Cleaning Services - Commercial Office Cleaning Services - Commercial Office Cleaning Supplies Cleaning Supplies Cleaning Supplies by Internet Cleaning Supplies by Mail	56 1244 411 32 5 6 9 62 363 8,359 682	2,085 1,689 1,066 2,333 2,946 2,946 2,897 2,762 2,027 1,139 121 827 1,045	0 0 0 0 0 0 0 0 0 49 44 1	1,593 1,116 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593	0 0.0° 1 100.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 1 23 46.9° 1 125.0° 1 100.0°	% 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Church Supplies Churches Churches Cligar & Cigarette & Tobacco Dealers - Retail Cigar & Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Manufacturers Cigars and Cigar Accessories Cistern Builders Cieaners & Dyers Equipment & Supplies Cleaning Compounds Cleaning Compounds Cleaning Services - Commercial Office Cleaning Services - Commercial Office Cleaning Supplies Cleaning Supplies Cleaning Supplies by Internet Cleaning Supplies by Mail	56 124 411 32 5 6 9 62 3633 3339 682 428	2,085 1,689 1,066 2,332 2,946 2,897 2,762 2,027 1,139 121 82,7 1,045	0 0 0 0 0 0 0 0 0 49 49 4 1	1,593 1,116 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593	0 0.0° 1 100.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 1 0 0.0° 1 1 25.0° 1 100.0° 1 100.0°	0	0 0.99 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09
Church Supplies Clurches Clurches Cliqar & Cigarette & Tobacco Dealers - Retail Cigar & Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Dealers Cigar, Cigarette & Tobacco Manufacturers Cigars and Cigar Accessories Cigars and Cigar Accessories Cigares B. Dyers Equipment & Supplies Cleaning Compounds Cleaning Services Cleaning Services Cleaning Services - Commercial Office Cleaning Supplies Cleaning Supplies Cleaning Supplies Dy Internet Cleaning Supplies by Mail Cleaning Systems Press, Chemical Clinics	56 1244 411 322 5 6 9 62 363 8,359 6822 428 104 2 743	2,085 1,689 1,086 1,086 2,332 2,946 2,897 2,762 2,027 1,139 121 8,272 1,045 1,771 3,104 789	0 0 0 0 0 0 0 0 49 4 1 1 1 0 0	1,593 1,116 1,593	0 0.0° 1 100.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 1 23 46,9° 1 125.0° 1 100.0° 0 0.0° 1 125.0° 0 0.0°	0	0 0.99 0 0.09 0 0.000
Church Supplies Churches Cigar & Cigarette & Tobacco Dealers - Retail Cigar & Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Manufacturers Cigars and Cigar Accessories Cistern Builders Ciearies & Dyers Equipment & Supplies Cleaning Supplies Cleaning Services Cleaning Services Cleaning Services Cleaning Supplies Cleaning Supplies Cleaning Supplies by Internet Cleaning Supplies by Mall Cleaning Supplies by Mall Cleaning Supplies by Cleaning Supplies Dealers Cleaning Su	56 124 411 32 5 6 9 6 26 363 363 8,359 682 428 104 2 2 436 436 436 436	2,085 1,689 1,066 2,332 2,946 2,897 2,762 2,027 1,139 121 827 1,045 1,771 3,104 789	0 0 0 0 0 0 0 0 0 49 4 1 1 0 0 49 1 1 1 1 1 7	1,593 1,116 1.593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,116 1,1,16 1,593 657 284	0 0.0° 1 100.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 1 23 46.9° 1 125.0° 1 100.0° 0 0.0° 1 25.0° 1 25.0° 1 25.0° 1 25.0° 1 25.0° 1 25.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0°		0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009
Church Supplies Churches Cigar & Cigarette & Tobacco Dealers - Retail Cigar & Cigarette & Tobacco Dealers - Wholesale Cigar & Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Dealers Cigar, Cigarette & Tobacco Manufacturers Cigars and Cigar Accessories Cistern Builders Cicarens & Dyers Equipment & Supplies Cleaning Services Cleaning Services Cleaning Services - Commercial Office Cleaning Supplies Cleaning Supplies by Internet Cleaning Supplies by Internet Cleaning Supplies by Mail Cleaning Systems Press, Chemical Clinics Clinics - Pain Management Clocks - Components	56 1244 411 322 5 6 9 62 363 8,359 6822 428 1044 2 743 2,660 43	2,085 1,689 1,086 1,086 2,332 2,946 2,897 2,762 2,027 1,139 121 8,27 1,045 1,777 3,104 7,89 338 2,2,07	0 0 0 0 0 0 0 0 0 49 4 1 1 0 0 49 1 1 1 1 1 7	1,593 1,191 1,116 1,593	0 0.00 1 100.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 1 125.00 1 100.00 1 23 46,9 1 125.00 1 100.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00	0	0 0.99 0 0.090
Church Supplies Churches Cluar & Cigarette & Tobacco Dealers - Retail Cigar & Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Manufacturers Cigars and Cigar Accessories Cistern Builders Cleaners & Dyers Equipment & Supplies Cleaning Compounds Cleaning Compounds Cleaning Services Cleaning Services Cleaning Services Cleaning Services Cleaning Services Cleaning Supplies Cleaning Supplies by Internet Cleaning Supplies by Mail Cleaning Systems Press, Chemical Clinics Clinics Clinics Clinics - Pain Management Clocks - Components Clocks - Components	56 124 411 32 5 6 9 6 62 3633 8,359 662 428 104 2 743 2,660 43 8 8	2,085 1,689 1,066 2,332 2,946 2,897 2,762 2,027 1,139 121 827 1,045 1,771 3,104 789 338 2,207 2,811 2,085	0 0 0 0 0 0 0 0 0 49 49 1 1 1 0 4 17 1 0	1,593 1,116 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 657 1,116 1,116 1,1593 657 284 1,116 1,593 738	0 0.00 1 100.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 1 0 0.00 1 0 0.00 1 1 25.00 1 1 100.00 1 1 25.00 1 1 25.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00		0 0.09 0 0.09
Church Supplies Churches Clgar & Cigarette & Tobacco Dealers - Retail Cigar & Cigarette & Tobacco Dealers - Wholesale Cigar & Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Dealers Cigars and Cigar Accessories Cigars and Cigar Accessories Cigars and Cigar Accessories Cigare Builders Cleaning Supplies Cleaning Services Cleaning Services Cleaning Supplies Cleaning Supplies by Internet Cleaning Supplies by Mail Cleaning Supplies by Mail Cleaning Systems Press, Chemical Clinics Clinics - Pain Management Clocks - Components Clocks - Service & Repair	56 1244 411 322 5 6 9 62 363 8,359 6822 428 1044 2 743 2,660 43	2,085 1,689 1,689 1,086 2,332 2,946 2,897 2,762 2,027 1,139 121 8,272 1,045 1,771 3,104 7,89 338 2,2,07 2,811 2,085	0 0 0 0 0 0 0 0 0 49 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1,593 1,191 1,116 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,116 1,116 1,1,16 1,1,16 1,1,16 1,1,16 1,1,16 1,1,16 1,1,16 1,1,16 1,1,16 1,1,16 1,1,16 1,1,16 1,1,16 1,1,16 1,1,16 1,1,1,16 1,1,1,16 1,1,1,16 1,1,1,16 1,1,1,16 1,1,1,16 1,1,1,16 1,1,1,1,	0 0.0° 1 100.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 0 0.0° 1 23 46,9° 1 125.0° 1 100.0° 1 1 25.0° 1 100.0° 9 52.9° 0 0.0° 0 0.0° 1 23 46,9° 1 3 3.3°	0	0 0.0% 0 0.0%
Church Supplies Churches Claar & Claarette & Tobacco Dealers - Retail Cigar & Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Dealers Cigar, Cigarette & Tobacco Manufacturers Cigar, Cigarette & Tobacco Manufacturers Cigar, Cigarette & Tobacco Manufacturers Cigarette Mulders Cigarette & Compounds Cieaning Supplies Cieaning Services - Commercial Office Cieaning Supplies by Internet Cieaning Supplies by Internet Cieaning Supplies by Mall Cieaning Systems Press, Chemical Cilinics Cilinics - Pain Management Cilicoks - Components	56 124 411 32 5 6 9 62 3363 3633 8,359 682 428 104 2 43 2,630 43 8 8 566 518	2,085 1,689 1,066 2,332 2,946 2,897 2,762 2,027 1,139 121 82,77 1,045 1,771 3,104 789 338 2,207 2,811 2,085 9,99	0 0 0 0 0 0 0 0 0 49 44 1 1 1 0 4 17 1 0 3 3 3	1,593 1,116 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,116 1,116 1,1,16 1,1,593 1,593 1,1,116 1,1,593 1,1,116 1,1,593 1,1,116 1,1,593 1,1,116 1,1,593 1,1,116 1,593 1,738	0 0.00 1 100.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 1 100.00 1 23 46.90 1 100.00 1 100.00 1 1 25.00 1 100.00 0 0.00 0 0.00 0 0.00 1 25.60 1 30.00 1 30.00 1 30.00 1 30.00 1 30.00 0 0.00	0	0 0.09 0 0.09
Church Supplies Churches Churches Cligar & Cigarette & Tobacco Dealers - Retail Cigar & Cigarette & Tobacco Dealers - Wholesale Cigar & Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Manufacturers Cigars and Cigar Accessories Cistern Builders Cleaners & Dyers Equipment & Supplies Cleaning Compounds Cleaning Compounds Cleaning Services Cleaning Services Cleaning Services Cleaning Services Cleaning Sypplies Cleaning Supplies by Mail Cleaning Sypplies by Internet Cleaning Syptems Press, Chemical Clinics Clinics Clinics Clinics - Pain Management Clocks - Components Clocks - Service & Repair Clocks - Service & Repair Clocks - Service & Repair	56 124 411 32 5 6 9 6 62 3633 8,359 662 428 104 2 743 2,660 43 8 8	2,085 1,689 1,689 1,086 2,332 2,946 2,897 2,762 2,027 1,139 121 8,272 1,045 1,771 3,104 7,89 338 2,2,07 2,811 2,085	0 0 0 0 0 0 0 0 0 0 49 4 1 1 1 0 4 1 1 1 0 0 3 3 3 3 3 5 5 5 5 5 7 7 7 7 8 8 8 9 8 9 9 9 9 9 9 9 9 9 9 9	1,593 1,191 1,116 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,116 1,116 1,1,16 1,1,16 1,1,16 1,1,16 1,1,16 1,1,16 1,1,16 1,1,16 1,1,16 1,1,16 1,1,16 1,1,16 1,1,16 1,1,16 1,1,16 1,1,1,16 1,1,1,16 1,1,1,16 1,1,1,16 1,1,1,16 1,1,1,16 1,1,1,16 1,1,1,1,	0 0.00 1 100.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 1 23 46,93 1 125.00 1 100.00 0 0.00 0 0.00 0 0.00 1 25.00 0 0.00 1 26.00 0 0.00 1 27.00 0 0.00	0	0 0.09 0 0.09 0 0.09 0 0.09 0 0.009 0 0.090 0 0.090 0 0.090 0 0.090 0 0.090 0 0.090 0 0.090 0 0.090 0 0.090 0 0.090
Church Supplies Churches Cigar & Cigarette & Tobacco Dealers - Retail Cigar & Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Dealers - Wholesale Cigar, Cigarette & Tobacco Manufacturers Cigars and Cigarette & Tobacco Manufacturers Cigars and Cigarette & Tobacco Manufacturers Cigaring and Cigar Accessories Cisern Builders Cleaning Suprises Cleaning Supplies Cleaning Services Cleaning Services Cleaning Supplies Cleaning Supplies by Internet Cleaning Supplies by Internet Cleaning Supplies by Mail Cleaning Syptems Press, Chemical Clinics Clinics - Pain Management Clocks - Components Clocks - Dealers Clocks - Service & Repair Clocks - Wholesale & Manufacturers Clocks - Wholesale & Manufacturers Closet Systems & Accessories	56 2124 411 32 5 6 9 6 26 363 8,359 682 428 104 2 2 433 8,566 43 8,566 518 1 1,346	2,085 1,689 1,066 2,332 2,946 2,837 2,762 2,027 1,139 121 827 1,045 1,771 3,104 789 338 2,207 2,811 2,085 3,188 569 595	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1,593 1,116 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,116 1,1,16 1,593 2,84 1,116 1,1,593 7,38 7,38	0 0.00 1 100.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 1 23 46.90 1 125.00 1 100.00 0 0.00 0 0.00 1 25.00 1 100.00 0 0.00 1 26.37 0 0.00 2 26.37 1 0 0.00 2 40.00 8 50.00		0 0.0% 0 0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints Complaint Rank	Cmpls Settled %	Cmpls Not Settled %	Cmpls Unable to Pursue %
Clutches	1	3,188	0 1,5	93 0 0.0	% 0 0.0%	0 0.0%
Coaching - Business	383	1,101	0 1,5	93 0 0.0	% 0 0.0%	0 0.0%
Coaching - Life Coated Fabrics	38 561	2,259 926		16 1 100.0° 68 12 100.0°		0 0.0% 0 0.0%
Coatings - Protective	929	706		97 2 100.0		0 0.0%
Coats - Wholesale & Manufacturers	6	2,897				1 100.0%
Cocktail Lounges	365	1,135	0 1,5			0 0.0%
Coffee & Tea	1,389	556	5 6	00 4 80.0		0 0.0%
Coffee & Tea Shops	285	1,272				0 0.0%
Coffee Break Service & Supplies	665	838				0 0.0%
Coffee Brewing Devices Coffee Roasting & Handling Equipment	173 303	1,524 1,242				0 0.0% 0 0.0%
Coin & Bill Change Machines	303	3 040	0 19	93 0 0.0		0 0.0%
Coin & Bill Count, Sort, Wrap Machines	18	3,040 2,547	0 1,5	93 0 0.0	% 0 0.0%	0 0.0%
Coin Cards	2	3,104	0 1,5	93 0 0.0	% 0 0.0%	0 0.0%
Coin Dealers, Supplies	1,940	438		04 6 85.7		0 0.0%
Coins & Tokens - Manufacturers	46					0 0.0%
Coins, Stamps & Precious Metals Dealer	41	2,230		97 2 100.0		0 0.0%
Collectibles Collection Agencies	1,087 28,212	647		68 11 91.7 ⁴ 6 527 86.1 ⁴		0 0.0% 2 0.3%
Collection Systems	7	2,858				0 0.0%
College Savings Plans	37	2,268		00 5 100.0		0 0.0%
Colon Hydrotherapy - Colonic Therapy	18					0 0.0%
Color Consultants	80	1,897		93 0 0.0		0 0.0%
Columns	36	2,286	0 1,5	93 0 0.0		0 0.0%
Comic Books	114	1,724		93 0 0.0		0 0.0%
Commercial Blueprint Design Commercial Painting Contractor	24	2,441 1.348		93 0 0.0° 57 2 50.0°		0 0.0% 0 0.0%
Commercial Products Manufacturers	240 1,417					0 0.0%
Commercial Products Mandiacturers Commercial Products Wholesale & Distributor	738	790		46 3 50.0		0 0.0%
Commercial Roofing	343	1,168				0 0.0%
Commodity Brokers	1,136	631	. 8	62 8 100.0		0 0.0%
Communication Consultants	590	902	4 6	57 4 100.0	% 0 0.0%	0 0.0%
Compact Discs, Tapes & Records - Retail	1,029	667		00 3 60.0		0 0.0%
Compact Discs, Tapes, Records - Wholesale & Manufacturing	37		1 1,1			0 0.0%
Compactors - Waste - Household - Dealers	<u>5</u> 81	2,946 1,889		97 1 50.0		0 0.0%
Compactors - Waste - Industrial & Commercial Compliance Consulting	27	1,889	0 1,5			0 0.0% 0 0.0%
Composting Systems	10		1 1,1	16 1 100.0		0 0.0%
Compressors	128	1,676	0 1,5			0 0.0%
Compressors - Repair	16	2,581	0 1,5	93 0 0.0	% 0 0.0%	0 0.0%
Computer Assisted Design Services	57			97 1 50.0		0 0.0%
Computer Consultant	1,389	556		00 3 60.0		0 0.0%
Computer Gaming Centers	87	1,860				0 0.0%
Computer Printers Sales & Service Computer Software Publishers & Developers	148 3.876	1,601 246	0 1,5	93 0 0.0 ⁶ 98 22 81.5 ⁶		0 0.0% 2 7.4%
Computers - Cable & Installation	318	1,209	1 1,1	16 1 100.0		0 0.0%
Computers - Dealers	21,460	39		40 148 85.1		2 1.1%
Computers - Disaster Recovery	417	1,059				0 0.0%
Computers - Furniture	263	1,312				0 0.0%
Computers - Graphics	155	1,576		00 0.0		2 40.0%
Computers - Multimedia Computers - Network Security	421 213	1,054 1,411		38 3 100.0° 16 1 100.0°		0 0.0% 0 0.0%
Computers - Networks	1,922	440		97 1 50.0		0 0.0%
Computers - Rent & Lease	126	1,681		38 0 0.0		0 0.0%
Computers - Rooms - Installation & Equipment	7	2,858				0 0.0%
Computers - Security Equip & Systems	139	1,635	2 8	97 1 50.0	% 1 50.0%	0 0.0%
Computers - Service & Repair	11,238	91		87 49 80.3	% 10 16.4%	2 3.3%
Computers - Supplies & Parts	7,323	135		16 36 78.3° 01 14 87.5°		0 0.0% 1 6.3%
Computers - Sys Designers & Consult Computers - Training	3,573 1,075	261 653		01 14 87.5 ⁴ 46 6 100.0 ⁴		0 0.0%
Computers - Training Computers - Used	595	897		97 1 50.0		1 50.0%
Computers - Wholesale & Manufacturers	649	855		57 3 75.0	% 1 25.0%	0 0.0%
Computers Hardware, Software & Services	72,922	12	153	42 114 74.5	% 32 20.9%	7 4.6%
Concert Halls	6	2,897		93 0 0.0	% 0 0.0%	0 0.0%
Concierqe Services	217	1,400				0 0.0%
Concrete - Custom Concrete - Prestressed	361	1,140		38 1 33.3 ⁴ 93 0 0.0 ⁴		0 0.0% 0 0.0%
Concrete - Prestressed Concrete - Ready Mixed	645	3,188 859				0 0.0%
Concrete - Restoration, Sealing & Cleaning	356	1,151		46 2 33.3		3 50.0%
Concrete - Stamped & Decorative	465	1,009	2 8	97 2 100.0	% 0 0.0%	0 0.0%
Concrete Aggregates		1,526	0 1,5	93 0 0.0	% 0 0.0%	0 0.0%
	172				% 0.0%	0 0.0%
Concrete Block & Product Molding Machine	1	3,188	0 1,5			
Concrete Block & Product Molding Machine Concrete Blocks & Shapes	172 1 83	3,188 1,880	0 1,5 0 1.5	93 0 0.0	% 0 0.0%	0 0.0%
Concrete Block & Product Molding Machine Concrete Blocks & Shapes Concrete Breaking Equipment	1 83 2	3,188 1,880 3,104	0 1,5 0 1,5 0 1,5	93 0 0.0° 93 0 0.0°	% 0 0.0% % 0 0.0%	0 0.0% 0 0.0%
Concrete Block & Product Molding Machine Concrete Blocks & Shapes Concrete Breaking Equipment Concrete Breaking, Cutting, Sawing	1 83 2 843	3,188 1,880 3,104 732	0 1,5 0 1,5 0 1,5 1 1 1,1	93 0 0.0 ¹ 93 0 0.0 ¹ 16 1 100.0 ¹	% 0 0.0% % 0 0.0% % 0 0.0%	0 0.0% 0 0.0% 0 0.0%
Concrete Block & Product Molding Machine Concrete Blocks & Shapes Concrete Breaking Equipment	1 83 2	3,188 1,880 3,104	0 1,5 0 1,5 0 1,5 1 1 1,1 0 1,5	93 0 0.0 ¹ 93 0 0.0 ¹ 16 1 100.0 ¹	% 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	0 0.0% 0 0.0%
Concrete Block & Product Molding Machine Concrete Blocks & Shapes Concrete Breaking Equipment Concrete Breaking, Cutting, Sawing Concrete Construction Forms & Accessories	1 83 2 843 265	3,188 1,880 3,104 732 1,307 21	0 1,5 0 1,5 0 1,5 1 1 1,1 0 1,5 122	93 0 0.0° 93 0 0.0° 16 1 100.0° 93 0 0.0° 49 63 51.6°	% 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 56 45.9%	0 0.0% 0 0.0% 0 0.0% 0 0.0%
Concrete Block & Product Molding Machine Concrete Blocks & Shapes Concrete Breaking Equipment Concrete Breaking, Cutting, Sawing Concrete Construction Forms & Accessories Concrete Contractors Concrete Curing & Treating Materials Concrete Curing & Treating Materials	1 83 2 843 265 43,951	3,188 1,880 3,104 732 1,307 21 2,182 2,2858	0 1,5 0 1,5 0 1,5 1 1 1,1 0 1,5 122 0 1,5	93 0 0.0° 93 0 0.0° 16 1 100.0° 93 0 0.0° 49 63 51.6° 93 0 0.0° 93 0 0.0°	% 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Concrete Block & Product Molding Machine Concrete Blocks & Shapes Concrete Breaking Equipment Concrete Breaking, Cutting, Sawing Concrete Construction Forms & Accessories Concrete Contractors Concrete Contractors Concrete Cuting & Treating Materials Concrete Mixers Concrete Mixers	1 83 2 843 265 43,951 45 7 5	3,188 1,880 3,104 732 1,307 21 2,182 2,858 2,946	0 1,5 0 1,5 0 1,5 1 1 1,1 1 2 122 0 1,5 0 1,5 0 1,5	93 0 0.0° 93 0 0.0° 16 1 100.0° 93 0 0.0° 49 63 51.6° 93 0 0.0° 93 0 0.0° 93 0 0.0°	96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 3 2.5% 0 0.0% 0 0.0%
Concrete Block & Product Molding Machine Concrete Blocks & Shapes Concrete Breaking Equipment Concrete Breaking, Cutting, Sawing Concrete Construction Forms & Accessories Concrete Contractors Concrete Contractors Concrete Curing & Treating Materials Concrete Hixers Concrete Patching Compounds Concrete Patching Compounds	1 83 2 843 265 43,951 45 7 7 5 1,497	3,188 1,880 3,104 732 1,307 21 2,182 2,2858 2,946 529	0 1,5 0 1,1 0 1,5 1 1 1,7 0 1,5 1 2 1,5 1 2 1,5 0 1,5 0 1,5 0 1,5 0 1,5	93 0 0.0° 93 0 0.0° 1.0° 1.0° 1.0° 1.0° 1.0° 1.0° 1.	% 0 0.0% 96 0 0.	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.09% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Concrete Block & Product Molding Machine Concrete Blocks & Shapes Concrete Breaking Equipment Concrete Breaking, Cutting, Sawing Concrete Construction Forms & Accessories Concrete Contractors Concrete Curing & Treating Materials Concrete Mixers Concrete Mixers Concrete Products	1 83 2 843 265 43,951 45 7 5 1,497	3,188 1,880 3,104 3,104 1,307 2,102 2,102 2,185 2,294 1,444	0 1,5 0 1,5 0 1,5 0 1,5 1 1 1,7 1 2 1,7 0 1,5 1 2 1,7 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5	93 0 0.0° 93 0 0.0° 16 16 1 100.0° 93 0 0.0° 49 63 51.6° 93 0 0.0° 93 0 0.0° 93 0 0.0° 93 0 0.0° 93 0 0.0° 93 0 0.0° 93 0 0.0°	96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 97 0 0.0% 98 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00%
Concrete Block & Product Molding Machine Concrete Blocks & Shapes Concrete Breaking Equipment Concrete Breaking, Cutting, Sawing Concrete Construction Forms & Accessories Concrete Contractors Concrete Contractors Concrete Cinrig & Treating Materials Concrete Mixers Concrete Patching Compounds Concrete Products Concrete Pumping Service Concrete Pumping Service Concrete Pimping Service Concrete Rinforcements	1 83 2 843 265 43,951 45 7 7 5 1,497 199	3,188 1,880 3,104 3,104 732 1,307 21 2,182 2,246 5,2946 5,294 1,444	0 1,5 0 1,5 0 1,5 1 1 1,1 1,1 1,1 1,2 1,2 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5	93 0 0.0° 93 0 0.0° 16 1 100.0° 93 0 0.0° 49 63 51.6° 93 0 0.0° 93 0 0.0° 93 0 0.0° 95 4 100.0° 95 4 00.0° 95 0 0.0°	96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0%	0 0.0% 0 0.0%
Concrete Block & Product Molding Machine Concrete Blocks & Shapes Concrete Breaking Equipment Concrete Breaking Cutting, Sawing Concrete Construction Forms & Accessories Concrete Contractors Concrete Contractors Concrete Cuting & Treating Materials Concrete Mixers Concrete Mixers Concrete Products Concrete Products Concrete Products Concrete Products Concrete Reinforcements Concrete Reinforcements Concrete Reinforcements Concrete Reinforcements	1 83 2 843 265 43,951 45 7 5 1,497	3,188 1,880 3,104 3,104 7,322 1,307 2,11 2,162 2,858 2,946 5,29 1,444 1,815 8656	0 1,5 0 1,5 0 1,5 0 1,5 1 1 1,1 1 1,1 1 1,2 122 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5	93 0 0.0° 93 0 0.0° 1 16 1 100.0° 1 93 0 0.0° 3 49 63 51.6° 3 93 0 0.0° 3 93 0 0.0° 3 93 0 0.0° 5 77 4 100.0° 4 93 0 0.0° 3 93 0 0.0° 3	96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0%	0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09
Concrete Block & Product Molding Machine Concrete Blocks & Shapes Concrete Breaking Equipment Concrete Breaking, Cutting, Sawing Concrete Construction Forms & Accessories Concrete Contractors Concrete Contractors Concrete Cining & Treating Materials Concrete Mixers Concrete Mixers Concrete Patching Compounds Concrete Products Concrete Products Concrete Pumping Service Concrete Peringrocements	1 83 2 2 3 843,951 43,951 45 7 5 1,497 199 93 637	3,188 1,880 3,104 3,104 2,732 2,132 2,182 2,182 2,285 2,294 1,815 8655	0 1,5 0 1,5 0 1,5 1 1 1,1 1,1 1,1 1,1 1,2 0 1,5 1,22 0 1,5 0 1,5 0 0 1,5 0 0 1,5 0 0 1,5 0 0 1,5 0 0 1,5 0 0 1,5 0 0 1,5 0 0 1,5 0 0 1,5	93 0 0.0° 93 0 0.0° 1 16 1 100.0° 1 93 0 0.0° 3 49 63 51.6° 3 93 0 0.0° 3 93 0 0.0° 3 93 0 0.0° 5 77 4 100.0° 4 93 0 0.0° 3 93 0 0.0° 3	96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0%	0 0.09 0 0.09 0 0.09 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009
Concrete Block & Product Molding Machine Concrete Blocks & Shapes Concrete Breaking Equipment Concrete Breaking, Cutting, Sawing Concrete Construction Forms & Accessories Concrete Construction Forms & Accessories Concrete Contractors Concrete Mixers Concrete Mixers Concrete Mixers Concrete Products Concrete Products Concrete Products Concrete Products Concrete Products Concrete Products Concrete Repairs Concrete Repairs Concrete Repairs Concrete Repairs Concrete Repairs Condiments & Sauces Condiments & Sauces Condomniums Conference Centers	1 83 2 843 265 43,951 7 5 1,497 199 93 637 1 2,059 483	3,188 1,880 3,104 732 1,307 21 2,182 2,858 2,946 5,294 1,444 1,815 8,655 3,188 419 988	0 1,5 0 1,5 0 1,5 0 1,5 1 1 1,1 1,1 1,1 1,2 1,22 0 1,5	93 0 0.00 93 0 0.00 16 1 100.00 93 0 0.00 93 0 0.00 93 0 0.00 93 0 0.00 93 0 0.00 93 0 0.00 93 0 0.00 93 0 0.00 93 0 0.00 93 0 0.00 93 0 0.00 93 0 0.00 93 0 0.00 93 0 0.00 93 0 0.00 93 0 0.00	96 0 0.0% 96 0 0.0%	0 0.09 0 0.09 0 0.09 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009
Concrete Block & Product Molding Machine Concrete Blocks & Shapes Concrete Breaking Equipment Concrete Breaking Cutting, Sawing Concrete Construction Forms & Accessories Concrete Contractors Concrete Contractors Concrete Cutring & Treating Materials Concrete Mixers Concrete Mixers Concrete Products Concrete Products Concrete Products Concrete Products Concrete Reinforcements Condeminiums Conference Centers Connectors - Electric	1 83 2 843 265 43,951 45 7 5 1,497 199 93 637 1 1,2,059 483	3,188 1,880 3,104 3,104 3,104 2,132 1,307 1,307 2,182 2,185 2,946 5,29 1,444 1,815 8,55 3,188 4,19 9,88	0 1,5 0 1,5 0 1,5 0 1,5 1 1 1,1 1 1,1 1 1,1 1 2 1,2 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5 0 1,5	93	96 0 0.0% 97 0 0.0% 98 0 0.0% 99 0 0.0%	0 0.09 0 0.09 0 0.09 0 0.009 0 0.009 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09
Concrete Block & Product Molding Machine Concrete Blocks & Shapes Concrete Breaking Equipment Concrete Breaking, Cutting, Sawing Concrete Construction Forms & Accessories Concrete Contractors Concrete Curing & Treating Materials Concrete Mixers Concrete Mixers Concrete Products Concrete Products Concrete Products Concrete Products Concrete Repair/Leveling Concrete Repair/Leveling Concrete Repair/Leveling Condiments & Sauces Condominiums Conference Centers Connetors - Electric Consignment Service	1 83 83 2 2 843 3 265 43.951 495 199 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	3,188 1,880 3,104 3,104 3,104 3,104 3,104 3,104 3,104 3,104 3,104 3,104 3,104 3,108 3,108 4,109 9,88 4,1,744 4,1794 9,989	0 1,5 0 1,5 0 1,5 0 1,5 1 1 1,1 1 1,1 1 2,2 1 22 0 1,5 0 0 1,5	93 0 0.00 93 0 0.00 16 1 100.00 93 0 0.00 94 0 0.00 95 0 0.00 96 0 0.00 96 0 0.00 97 0 0.00 98 0 0.00 98 0 0.00 98 0 0.00 98 0 0.00 98 0 0.00 98 0 0.00 98 0 0.00 98 0 0.00 98 0 0.00 98 0 0.00	96 0 0.0% 97 0 0.0% 98 0 0.0% 98 0 0.0% 98 0 0.0%	0 0.09 0 0.09 0 0.09 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009 0 0.009
Concrete Block & Product Molding Machine Concrete Blocks & Shapes Concrete Breaking Equipment Concrete Breaking, Cutting, Sawing Concrete Construction Forms & Accessories Concrete Contractors Concrete Contractors Concrete Mixers Concrete Mixers Concrete Patching Compounds Concrete Products Concrete Products Concrete Patching Compounds Concrete Pumping Service Concrete Pumping Service Concrete Repair/Leveling Condiments & Sauces Condiments & Sauces Condiminums Conference Centers Connectors - Electric Consignment Service Consignment Service Consignment Service Consignment Service Consignment Service Consignment Service	1 83	3,188 1,880 3,104 3,104 3,122 1,307 2,1 2,182 2,246 5,229 1,444 1,815 865 3,188 419 9,888 1,794 9,988	0 1,5 0 1,5 0 1,5 0 1,5 11 1,1 0 1,5 122 0 1,5 0 0 1,5	93	96 0 0.0% 97 0 0.0% 98 0 0.0% 98 0 0.0% 99 0 0.0% 96 0 0.0%	0 0.0% 0 0.0%
Concrete Block & Product Molding Machine Concrete Block & Shapes Concrete Breaking Equipment Concrete Breaking Equipment Concrete Construction Forms & Accessories Concrete Contractors Concrete Contractors Concrete Curing & Treating Materials Concrete Mixers Concrete Mixers Concrete Products Concrete Products Concrete Products Concrete Products Concrete Reinforcements Concrete Reinforceme	1 83 83 2 2 843 3 265 43,951 45 5 7 1,497 9 9 3 637 1 1 2,059 483 9 7 473 2 2 38,202	3,188 1,880 3,104 3,104 7,322 1,307 2,11 2,182 2,858 2,946 1,1,11 8,15 8,55 3,188 4,19 9,88 1,794 9,98	0 1,5 0 1,5 0 1,5 0 1,5 1 1 1,7 1 2,7 0 1,5 1 22 0 1,5 0 0 1,5	93	96 0 0.0% 97 0 0.0% 98 0 0.0% 99 0 0.0% 90 0 0.0% 90 0 0.0% 91 0 0.0% 92 0 0.0% 93 0 0.0% 94 0 0.0% 95 0 0.0% 96 0 0.0% 97 0 0.0% 98 0 0.0% 99 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 3 2.5% 0 0.0%
Concrete Block & Product Molding Machine Concrete Block & Shapes Concrete Breaking Equipment Concrete Breaking, Cutting, Sawing Concrete Construction Forms & Accessories Concrete Construction Forms & Accessories Concrete Contractors Concrete Mixers Concrete Mixers Concrete Mixers Concrete Products Concrete Repair/Leveling Condiments & Sauces Condominiums Condiments & Sauces Condominiums Conference Centers Connectors - Electric Consignment Service - Online Construction & Remodeling Services Construction & Remodeling Services Construction & Remodeling Services	1 83	3,188 1,880 3,104 3,104 732 1,307 21 2,182 2,294 4,444 1,815 865 3,188 419 9,88 1,794 9,98 2,470 2,55 1,550	0 1,5 0 1,5 0 1,5 0 1,5 11 1,1 0 1,5 122 0 1,5 0 0 1,5	93	96 0 0.0% 97 0 0.0% 98 0 0.0% 98 0 0.0% 99 0 0.0% 96 0 0.0% 96 0 0.0% 96 0 0.0%	0 0,0% 0 10.0% 0 0.0%
Concrete Block & Product Molding Machine Concrete Blocks & Shapes Concrete Breaking Equipment Concrete Breaking, Cutting, Sawing Concrete Construction Forms & Accessories Concrete Contractors Concrete Cuning & Treating Materials Concrete Mixers Concrete Mixers Concrete Products Concrete Products Concrete Products Concrete Products Concrete Products Concrete Reinforcements Concrete Reinfo	1 83 83 2 2 843 3 265 43,951 45 5 7 1,497 9 9 3 637 1 1 2,059 483 9 7 473 2 2 38,202	3,188 1,880 3,104 3,104 7,322 1,307 2,1 2,182 2,858 2,946 1,815 3,188 4,19 9,88 1,794 9,88 2,470 2,470 2,1,550 2,2,365	0 1,5 0 1,5 0 1,5 0 1,5 0 1,5 1 1 1,7 1 2 122 0 1,5 0 0 1,5	93	96 0 0.0% 97 0 0.0% 98 0 0.0% 98 0 0.0% 99 0 0.0% 99 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0% 90 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 3 2.5%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled % C	Cmpls Unable to Pursue
Consultant - Employee Benefit Plans	10	2,734	0	1,593	0	0.0%	0 0.0%	0 0.09
Consultant - Planning	37	2,268	0	1,593	0	0.0%	0 0.0%	0 0.09
Consultant - Strategic Planning Consultants - Medical	/ 11	2,858 2,705	0	1,593 1,593	0	0.0%	0 0.0% 0 0.0%	0 0.09
Consultants - Pharmaceutical	11	2,705	0	1,593	0	0.0%	0 0.0%	0 0.09
Consultants - Security	30	2,352	0	1,593	0	0.0%	0 0.0%	0 0.09
Consultants - Social Media	25	2,428	0	1,593	0	0.0%	0 0.0%	0 0.0%
Consultants - Telecommunication	58	2,065	1	1,116		00.0%	0 0.0%	0 0.09
Consumer Finance & Loan Companies	6,880	144	45			91.1%	4 8.9%	0 0.09
Consumers Cooperative Organizations	19	2,528	11	1,116		00.0%	0 0.0% 0 0.0%	0 0.09
Contact Lenses Containerized Freight Service	1,077 90	652 1,836	2	382 897	11 1	00.0%	0 0.0%	0 0.09
Contest Arranging & Judging	3	3,040	0	1,593	0	0.0%	0 0.0%	0 0.09
Contract Manufacturing	87	1,860	0	1,593 1,593	0	0.0%	0 0.0%	0 0.0%
Contractor - Commercial	1,669	493	1	1,116	1 1	00.0%	0 0.0%	0 0.09
Contractor - Decorative & Specialty Concrete	357	1,150	3	738	0	0.0%	2 66.7%	1 33.39
Contractor - Disabled Access Contractor - Electrical	24 531	2,441 946	0	1,593 1,116	0	0.0%	0 0.0% 1 100.0%	0 0.09
Contractor - Electrical Contractor - Flat Roof	525	954	1	1,116	0	0.0%	1 100.0%	0 0.09
Contractor - Gas	150	1.593	1	1,116	0	0.0%	0 0.0%	1 100.09
Contractor - General Green Builder	169	1,534	0	1,593	0	0.0%	0 0.0%	0 0.09
Contractor - Hauling	2	3,104	0	1,593	0	0.0%	0 0.0%	0 0.09
Contractor - Home Performance	243	1,345	3	738		33.3%	2 66.7%	0 0.09
Contractor - Industrial	647	857		600		00.0%	0 0.0%	0 0.09
Contractor - Insulation	19,127	50	19	265	15	78.9%	3 15.8%	1 5.39
Contractor - Interior Trim	85	1,873 3,188	0	1,593 1,593	0	0.0%	0 0.0% 0 0.0%	0 0.09
Contractor - Low Voltage Systems Contractor - Mechanical Insulation	13	2,646	0	1,593	0	0.0%	0 0.0%	0 0.09
Contractor - Metal Roofing	19	2,528	0	1,593	0	0.0%	0 0.0%	0 0.0
Contractor - Remodel & Repair	821	745	5	600	0	0.0%	5 100.0%	0 0.09
Contractor - Sheetrock	4	2,991	0	1,593	0	0.0%	0 0.0%	0 0.09
Contractor - Spray Foam Insulation	821	745	1	1,116	0	0.0%	1 100.0%	0 0.09
Contractor - Water Conditioning	6	2,897	0	1,593 1,593	0	0.0%	0 0.0%	0 0.09
Contractors - Acoustical Ceiling Contractors - Ceiling	346	3,104 1,163	0	1,593 1,593	0	0.0%	0 0.0% 0 0.0%	0 0.09
Contractors - Ceiling Contractors - Flooring	3,191	1,163 291	25		16	64.0%	9 36.0%	0 0.09
Contractors - Framing	452	1,022	0		0	0.0%	0 0.0%	0 0.09
Contractors - General	139,491	3	387	17	163	42.1%	207 53.5%	17 4.49
Contractors - Gutters	8	2,811	0	1,593	0	0.0%	0 0.0%	0 0.09
Contractors - Retaining Wall	126	1,681	0	1,593	0	0.0%	0 0.0%	0 0.09
Contractors - Solar Energy	316	1,213	0	1,593	0	0.0%	0 0.0%	0 0.09
Contractors Equipment & Supplies - Dealers & Ser Contractors Equipment & Supplies - Rent & Lease	322 500	1,199 974	2	897 897	0	0.0%	2 100.0%	0 0.09
Controls, Control Sys & Regulators	583	906	0	1,593	0	0.0%	0 0.0%	0 0.09
Convenience Stores	1,396	554	11		4	36.4%	7 63.6%	0 0.09
Convention Services & Facilities	286	1,268	2	897		50.0%	1 50.0%	0 0.09
Convents & Monasteries	2	3,104	0	1,593	0	0.0%	0 0.0%	0 0.0%
Converters - Electric	1	3,188	0	1,593	0	0.0%	0 0.0%	0 0.09
Conveyors & Conveying Equipment	50	2,134	2	897	0	0.0%	2 100.0%	0 0.09
Cookies & Crackers Cooking Instruction	30 83	2,352 1,880	0	1,593 1,593	0	0.0%	0 0.0% 0 0.0%	0 0.09
Cooking Utensils	2,872	315	16	301	12	75.0%	4 25.0%	0 0.09
Cooling Towers	2	3,104	0	1,593	0	0.0%	0 0.0%	0 0.09
Copiers & Copier Supplies	472	1,002	1	1,116	0	0.0%	1 100.0%	0 0.09
Copper Products	30	2,352	0	1,593	0	0.0%	0 0.0%	0 0.09
Copy & Duplicating Service	1,972	431	5	600	4	80.0%	1 20.0%	0 0.09
Copyright Service Cord Blood Storage	114	1,724 2,604	1	1,593 1,116	0	0.0%	0 0.0%	0 0.09
Corn Products	27	2,398	1	1,593	0	0.0%	0 0.0%	0 0.09
Corporate Awards	156	1,571	0	1,593	0	0.0%	0 0.0%	0 0.09
Correspondence Schools	13,016	76	10	404	10 1	00.0%	0 0.0%	0 0.09
Corsets & Girdles	9	2,762	0	1,593		0.0%	0 0.0%	0 0.09
Cosmetic & Toiletry Preparations - Manufacturers	57	2,076	1	1,116		00.0%	0 0.0%	0 0.09
Cosmetic Sales Cosmetic Sales by Internet	521 827	957 741	6	546 546		33.3% 66.7%	0 0.0% 1 16.7%	4 66.79 1 16.79
Cosmetic Sales by Internet Cosmetic Sales by Mail	827	3,188	0	1,593	nl	0.0%	0 0.0%	0 0.09
Cosmetics - Wholesale & Manufacturers	337	1,177	4	657	0	0.0%	4 100.0%	0 0.09
Cosmetics & Perfumes - Retail	1,239	603	6	546	3	50.0%	3 50.0%	0 0.09
Costume Fabrics, Trim & Accessories	4	2,991	0	1,593	0	0.0%	0 0.0%	0 0.09
Costumes - Masquerade & Theatrical	475	995	2	897	1	50.0%	1 50.0%	0 0.09
Cotton Ginning Equipment & Supplies Countertop - Fabrication	1 67	3,188 1,985	0	1,593 1,116	Ŏ	0.0%	0 0.0% 1 100.0%	0 0.00
Countertop - Fabrication Countertops	10,627	1,985	1	1,116	12	37.1%	20 57.1%	2 5.7
Countertops - Concrete	26	2,411	33		13	0.0%	0 0.0%	0 0.09
Coupon Book Promotions	300	1,247	10	404	7	70.0%	3 30.0%	0 0.09
Coupon Services	3,563	263	46	116	39	84.8%	7 15.2%	0 0.00
Couriers	286	1,268	6	546	3	50.0%	3 50.0%	0 0.09
Court Reporters	17	2,566	0	1,593	0	0.0%	0 0.0%	0 0.09
Covers - Protective CPR Training & Certification	11	2,705	0	1,593	0	0.0%	0 0.0% 0 0.0%	0 0.09
Craft Galleries & Dealers	294	1,255	1	1,116	0	0.0%	1 100.0%	0 0.0
Craft Instruction	24	2,441	U	1,593	0	0.0%	0 0.0%	0 0.0
Craft Supplies	940	700	10	404	5	50.0%	3 30.0%	2 20.09
Crane Service	155	1,576	0	1,593	0	0.0%	0 0.0%	0 0.09
Cranes	207	1,428	0	1,593	0	0.0%	0 0.0%	0 0.09
Cranes - Accessories & Parts	1	3,188	0		0	0.0%	0 0.0%	0 0.0
Crankshaft Grinding	15	2,604	0	1,593	0	0.0%	0 0.0%	0 0.0
Credit - Debt Consolidation Services Credit & Debt Counseling	6,409 26,490	158	33	657 171		75.0% 97.0%	0 0.0% 1 3.0%	1 25.0° 0 0.0°
Credit & Debt Counseling Credit Card ? Merchant Services	26,490 839	34 734				97.0%	0 0.0%	0 0.0
Credit Card Processing Service	3,731	250	25			92.0%	2 8.0%	0 0.0
Credit Cards - Protection Service	153	1,581				87.5%	1 12.5%	0 0.0
Credit Cards & Plans	2,767	328	44	123		81.8%	7 15.9%	1 2.30
Credit Cards & Plans - Equipment & Supplies	262	1,315		1,593	0	0.0%	0 0.0%	0.00
			U					
Credit Repair Services - Advance Fee Credit Reporting Agencies	192 3,660	1,461 256	0	1,593 1,116	0	0.0%	0 0.0% 0 0.0%	0 0.00

Industry Description	Inquiries	Rank by Inquiries	Complaints Comp	olaint Rank Cm	pls Settled % Cmpls	Not Settled % Cmpls Unable	to Pursue %
Credit Services	534	943	6	546	5 83.3%	1 16.7%	0 0.0
Credit Unions	9,590	109	5	600	5 100.0%	0 0.0%	0 0.0
Cremation Services	661	844	0	1,593	0 0.0%	0 0.0%	0 0.0
Cremation Urns	64	2,021	0	1,593	0 0.0%	0 0.0%	0 0.0
Crematories Crime Scene/Trauma Clean Up	170	1,532	0	1,593 1,593	0 0.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0
Crisis Intervention Service	120 20	1,701 2,508	0	1,593	0 0.0%	0 0.0%	0 0.0
Cruises	1,680	488	4	657	3 75.0%	1 25.0%	0 0.0
Cryogenics	11	2,705	0	1,593	0 0.0%	0 0.0%	0 0.0
Culverts	3	3,040	0	1,593	0 0.0%	0 0.0%	0.0
Cupolas	3	3,040	0	1,593	0 0.0%	0 0.0%	0 0.0
Currency Exchange	1,628	500	4	657	4 100.0%	0 0.0%	0 0.0
Curtains - Wholesale & Manufacturers Custom Brokers	537	3,104 940	2	1,593 897	0 0.0% 2 100.0%	0 0.0% 0 0.0%	0 0.0
Custom Framing	246	1,339	0	1,593	0 0.0%	0 0.0%	0 0.0
Customs Consultant	7	2,858	0	1,593	0 0.0%	0 0.0%	0 0.0
Cutlery	70	1,964	0	1,593	0 0.0%	0 0.0%	0.0
Cutting & Slitting Service	9	2,762	0	1,593	0 0.0%	0 0.0%	0 0.0
Cylinders - Air & Hydraulic	18	2,547	0	1,593	0 0.0%	0 0.0%	0 0.0
Cylinders - Gas	9	2,762	1	1,116	1 100.0%	0 0.0%	0 0.0
Dairies	179 25	1,504 2,428	0	1,593 1,593	0 0.0%	0 0.0% 0 0.0%	0 0.0
Dairy Equipment & Supplies Dairy Products - Wholesale	25 84	1,874	0	1,593	0 0.0%	0 0.0%	0 0.0
Dance Apparel	30	2,352	1	1,116	0 0.0%	1 100.0%	0 0.0
Dance Companies	620	879	15	319	7 46.7%	8 53.3%	0 0.0
Dancing Instruction	1,543	522	7	504	5 71.4%	2 28.6%	0 0.0
Dancing Supplies	199	1,444	0	1,593	0 0.0%	0 0.0%	0.0
Data Communications Equipment & Systems	304	1,238	3	738	1 33.3%	2 66.7%	0.0
Data Processing Equipment	4	2,991	0	1,593	0 0.0%	0 0.0%	0 0.0
Data Processing Equipment - Maintenance	8	2,811	0	1,593	0 0.0%	0 0.0%	0 0.0
Data Processing Service	262	1,315	0	1,593	0 0.0%	0 0.0%	0 0.0
Data Processing Supplies	70 30	1,964 2,352	U	1,593 1,593	0 0.0%	0 0.0% 0 0.0%	0 0.0
Data Recovery Data Systems - Consultants & Designers	266	1,305	ol ol	1,593	0 0.0%	0 0.0%	0 0.0
Dating Service	5,843	1,303	78	74	58 74.4%	20 25.6%	0 0.0
Day Care - Adults	114	1,724	70	1,593	0 0.0%	0 0.0%	0 0.0
Day Spas	9,289	113	70	79	26 37.1%	39 55.7%	5 7.1
Debt Relief Services	358 653	1,148	0	1,593	0 0.0%	0 0.0%	0.0
Debt Settlement - Canada	653	852	0	1,593	0 0.0%	0 0.0%	0 0.0
Decals	129	1,670	1	1,116	0 0.0%	1 100.0%	0 0.0
Deck - Repair	55	2,093	0	1,593	0 0.0%	0 0.0%	0 0.0
Deck Builder Deck Cleaning & Sealing	360	1,142 2,858	2	897 1,593	1 50.0%	1 50.0% 0 0.0%	0 0.0
Deck Cleaning & Sealing Decoration Contractors - Party, Convention	598	895	3	738	2 66.7%	1 33.3%	0 0.0
Delicatessens	394	1,091	1	1,116	1 100.0%	0 0.0%	0 0.0
Delivery Service	10,815	95	121	50	85 70.2%	35 28.9%	1 0.8
Demographic Research	19	2,528	0	1,593	0 0.0%	0 0.0%	0.0
Demolition Contractors	1,026	668	1	1,116	0 0.0%	1 100.0%	0 0.0
Dental Equipment - Repair & Refinish	109	1,750	0	1,593	0 0.0%	0 0.0%	0 0.0
Dental Equipment & Supplies	854	728	1	1,116	1 100.0%	0 0.0%	0 0.0
Dental Hygienists	202 751	1,435 784	0	1,593 1,593	0 0.0%	0 0.0% 0 0.0%	0 0.0
Dental Laboratories Dental Service Plans	149	1,596	0	1,593	0 0.0%	0 0.0%	0 0.0
Dentist - Dental Implants	36	2,286	0	1,593	0 0.0%	0 0.0%	0 0.0
Dentist - Dental Surgery	322	1,199	ō	1,593	0 0.0%	0 0.0%	0 0.0
Dentist - Orthodontist	420	1,056	1	1,116	1 100.0%	0 0.0%	0 0.0
Dentist - Periodontist	19	2,528	0	1,593	0 0.0%	0 0.0%	0.0
Dentistry - Children	44	2,195	1	1,116	1 100.0%	0 0.0%	0 0.0
Dentistry - Cosmetic	791	757	1	1,116	0 0.0%	1 100.0%	0 0.0
Dentists	7,299	137	20	248	15 75.0%	5 25.0%	0 0.0
Denturist Deodorants	1,938	439 3,188	0	738 1,593	3 100.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0
Deodorizing & Disinfecting	33	2,322	ň	1,593	0 0.0%	0 0.0%	0 0.0
Department Stores	2,697	331	397	16	384 96.7%	13 3.3%	0 0.0
Designers - Apparel	236	1,352	2	897	1 50.0%	0 0.0%	1 50.0
Designers - Industrial	159	1,565	0	1,593	0 0.0%	0 0.0%	0 0.0
Desktop Publishing	106	1,763	3	738	2 66.7%	1 33.3%	0 0.0
Developmental Disability Services	35	2,297	0	1,593	0 0.0%	0 0.0%	0 0.0
Namond Buyers	60	2,047	4	657	3 75.0%	1 25.0%	0 0.0
Diamonds Diaper Service	2,768 108	327 1,754	1	1,116 1,593	1 100.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0
Dictating Machines & Supplies	108	1,/54 3,104	nl	1,593	0 0.0%	0 0.0%	0 0.0
Die Castings	(a)	2,762	ŏl	1,593	0 0.0%	0 0.0%	0 0.0
Die Cutting	11	2,705	ŏl	1,593	0 0.0%	0 0.0%	0 0.0
Diesel Fuel	73	1,943	0	1,593	0 0.0%	0 0.0%	0 0.0
Dietitians	22	2,470	1	1,116	1 100.0%	0 0.0%	0 0.0
Digital Media	35	2,297	0	1,593	0 0.0%	0 0.0%	0 0.0
Dinner Theatres	71	1,954	0	1,593	0 0.0%	0 0.0%	0 0.0
Disability Access Equipment	163	1,550	U 10	1,593	0 0.0%	0 0.0%	0 0.0
Disc Jockeys Discount Stores	2,317 19,225	381 49	10	404 44	3 30.0% 113 75.8%	6 60.0% 35 23.5%	1 10.0 1 0.7
Diskwashing Machines - Dealers	19,223	2,811	143	1,593	0 0.0%	0 0.0%	0 0.0
Dishwashing Machines - Service & Repair	107	1,761	2	897	1 50.0%	1 50.0%	0 0.0
Display Designers & Producers	746	787	3	738	0 0.0%	3 100.0%	0 0.0
	58	2,065	1	1,116	0 0.0%	1 100.0%	0.0
Display Fixtures & Materials	58		0	1,593	0 0.0%	0 0.0%	0.0
Display Fixtures & Materials Disposable Products	30	2,352			0 0.0%	0 0.0%	0 0.0
isplay Fixtures & Materials isplay Fixtures Products istillers	30 62	2,027	0	1,593			
isplay Fixtures & Materials Disposable Products Distillers Distributing Service - Circular, Sample	30 62 21	2,027 2,492	0 1	1,116	1 100.0%	0 0.0%	
Display Fixtures & Materials Disposable Products Distillers Distributing Service - Circular, Sample Divers	30 62 21 55	2,027 2,492 2,093	0 1 0	1,116 1,593	1 100.0% 0 0.0%	0 0.0%	0 0.0
Display Fixtures & Materials Disposable Products Distributing Service - Circular, Sample Divers Divers Equipment & Supplies	30 62 21 55 261	2,027 2,492 2,093 1,318	0 1 0 2	1,116 1,593 897	1 100.0% 0 0.0% 2 100.0%	0 0.0% 0 0.0%	0 0.0 0 0.0
Display Fixtures & Materials Disposable Products Distriburins Distriburing Service - Circular, Sample Divers Divers Equipment & Supplies Diving & Marine Services	30 62 21 55 261 6	2,027 2,492 2,093 1,318 2,897	0 1 0 2 0	1,116 1,593 897 1,593	1 100.0% 0 0.0% 2 100.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0%	0 0.0 0 0.0 0 0.0
Display Fixtures & Materials Disposable Products Distributing Service - Circular, Sample Divers Divers Equipment & Supplies Divers Equipment Services Diving & Marine Services Diving Instruction Divorce Assistance	30 62 21 55 261 6	2,027 2,492 2,093 1,318 2,897 1,298	0 1 0 2 0 4 3	1,116 1,593 897	1 100.0% 0 0.0% 2 100.0%	0 0.0% 0 0.0%	0 0.0 0 0.0
Display Fixtures & Materials Disposable Products Distributing Service - Circular, Sample Divers Divers Divers Equipment & Supplies Diving & Marine Services	30 62 21 55 261 6	2,027 2,492 2,093 1,318 2,897	0 1 0 2 0 4 3 0	1,116 1,593 897 1,593 657	1 100.0% 0 0.0% 2 100.0% 0 0.0% 3 75.0%	0 0.0% 0 0.0% 0 0.0% 1 25.0%	0 0.0 0 0.0 0 0.0 0 0.0
Display Fixtures & Materials Disposable Products Distributing Distributing Service - Circular, Sample Divers Divers Equipment & Supplies Diving & Marine Services Diving Instruction Divorce Assistance	30 62 21 55 261 6 270 3,327	2,027 2,492 2,093 1,318 2,897 1,298 279	0 1 0 2 2 0 4 3 0	1,116 1,593 897 1,593 657 738	1 100.0% 0 0.0% 2 100.0% 0 0.0% 3 75.0% 3 100.0%	0 0.0% 0 0.0% 0 0.0% 1 25.0% 0 0.0%	0 0.0 0 0.0 0 0.0 0 0.0 0 0.0

To come in force	Yardanatus Bassadatilas	Torontology Double		Inlinta Complete Book Const	Cattled DV County	Not Combat.	I- 1- D I 0/
Colored 1-90	Industry Description Document Imaging & Scanning Service						le to Pursue % 0 0.0%
Company	Dog Breeders	1,577	514	11 382	5 45.5%	6 54.5%	0 0.0%
### CANONIS 10 10 10 10 10 10 10 1				0 1,593			0 0.0%
Sign Services	Dolls - Collectors		1,7/1	0 1,593			0 0.0%
Same Section 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.	Dolls - Retail						0 0.0%
See Cale Control (1985) See Cale Control (198	Dome Structures	2	3,104	1 1,116	0 0.0%	1 100.0%	0 0.0%
Services 1.5 1	Door & Gate Operating Devices	310	1,223				0 0.0%
Company Comp		40					0 0.0%
Color	Door Manufacturer - High Performance			0 1,593			0 0.0%
Cont. Inc. 100	Doors						0 0.0%
Total Service			1,651				0 0.0%
Total Programs 1							0 0.0%
Control Description	Door-to-Door Sales - Cosmetics						0 0.0%
Septiment Australians 10	Door-to-Door Sales - Magazines	8	2,811	0 1,593	0 0.0%	0 0.0%	0 0.0%
Company Comp		3					0 0.0%
Compared Annel Comp	Dougnnuts Drafting Equipment & Supplies	241	1,347				0 0.0%
Companies Comp	Drafting Services	806	753				0 0.0%
Company Associated Administration 1.00	Drainage Contractors						0 0.0%
Security		209		0 1,593			0 0.0%
Sales & Control Control Sales & Control Control Sales & Control Control Sales & Control Control Sales &		3 400					
Science & Control Select. Mobilement & Motor Select. 1.00 1							0 0.0%
Transport A Contact Printers - Extend	Drapery & Curtain Fabric - Wholesale & Manufacturers	6	2,897	0 1,593	0 0.0%		0 0.0%
General Confidence Across 482	Drapery & Curtain Fabrics - Retail		735	0 1,593			0 0.0%
1	Drapery & Curtain Fixtures Drapery Installation Service			0 1,593			0 0.0%
1							0 0.0%
1.00	Dressmakers						1 16.7%
Trilling A Brown Squares A Surgions 1454 1,524 0 1,209 0 1,000 0 1	Dressmaking Schools	1	3,188	0 1,593	0 0.0%	0 0.0%	0 0.0%
Time County	Drilling & Boring Contractors						0 0.0%
Stock 1968 951 4 977 2.00 3 3.00 4 9.00 3 3.00 4 9.00 3 3.00 4 9.00 3 3.00 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3			1,622	0 1,593			0 0.0%
Threese (including Parly & Appair Threese (including Parly & Appair 1 3 188	Driver Starts Drivers Education						0 0.0%
Entrol Entrol Control	Driveway Installation, Paving & Repair	1		1 1,116	0 0.0%	1 100.0%	0 0.0%
Stron Famon Sequence 12 2,668 0 1,592 0 0,056 0 0,05 0 0 0 0 0 0 0 0 0	Driving Instruction		123	28 194	9 32.1%		0 0.0%
Tright 1 1 1 1 1 1 1 1 1			501				0 0.0%
Dec Appendix							0 0.0%
Too Manufactures	Drug Abuse & Addiction - Info & Treatment		854	2 897	2 100.0%		0 0.0%
Description 10	Drug Manufacturers		2,547			0 0.0%	0 0.0%
December Colomber	Druggists - Wholesale	3					0 0.0%
Exercises			126				5 3.7%
16 2.45 1 1.116 1 10.05 0 0.05 0 0 0 0 0 0 0 0 0		6					0 0.0%
Drief Vertifications	Dry Goods - Retail	18	2,547				0 0.0%
Driven General - Industrial 7	Dry Ice						0 0.0%
Driving Engineer 1		320	1,205				0 0.0%
Drivent Contractions Configure 1 1,140 73 10 404 5 50.0% 5 50.0% 0 0 0 0 0 0 0 0 0		5	2,858				0 0.0%
Drivent Contractions Configure 1 1,140 73 10 404 5 50.0% 5 50.0% 0 0 0 0 0 0 0 0 0		4	2,991	0 1,593			0 0.0%
Duck Beach 1 1 3,188 0 1,593 0 0,0% 0 0,0% 0 0,0% 0 0 0,0	Drywall Contractors		73	10 404	5 50.0%		0 0.0%
Duel Cleaning Du		186					0 0.0%
Duen Burgeles 8		16 351					0 0.0%
Duplicating Machines & Supplies 4 2,991 0 1,593 0 0,0% 0 0,		8					0 0.0%
Duty Free Shoos	Duplicating Machines & Supplies		2,991	0 1,593	0 0.0%	0 0.0%	0 0.0%
DVD Sales & Service							0 0.0%
Far 8 Body Percing 321							0 0.0%
e-garettes 111							0 0.0%
Second Development Organizations 15 2,604 0 1,593 0 0,0% 0	e-cigarettes	111	1,741	0 1,593	0 0.0%	0 0.0%	0 0.0%
Editorial Services 1.6	Economic Development Organizations						0 0.0%
Educational Consultants			2,991	0 1,593			0 0.0%
Educational Research 15							0 0.0%
Eggs	Educational Research	15	2,604	0 1,593	0 0.0%	0 0.0%	0 0.0%
F-Learning	Eggs		2,134	0 1,593	0 0.0%	0 0.0%	0 0.0%
Electric Bikes [Electric Companies] [Electric Companies] [Electric Companies] [Electric Equipment - Manufacturers] [Electric Equipment - Manufacturers] [Electric Equipment - Manufacturers] [Electric Equipment - Service & Repair 100.0% 0 0.0%							0 0.0%
1,600 508 30 188 30 10,00% 0 0,0% 0	E-Learning Flectric Bikes						0 0.0%
Electric Equipment - Manufacturers 54 2,105 1 1,116 1 100.0% 0 0.0%	Electric Companies						0 0.0%
Cliebric Equipment - Vised 93 1,815 1 1,116 0 0.0% 1 100.0% 0 0.0%	Electric Equipment - Manufacturers	54	2,105	1 1,116	1 100.0%	0 0.0%	0 0.0%
Electric Equipment & Supplies - Retail 1,253 6.00 6 546 4 66.7% 2 33.3% 0 0.0	Electric Equipment - Service & Repair						0 0.0%
Electric Equipment & Supplies - Wholesale		93	1,815				0 0.0%
Electric Heating Elements 75 1,929 0 1,593 0 0,0%	Electric Equipment & Supplies - Netali Electric Equipment & Supplies - Wholesale						0 0.0%
Electric Heating Equipment - Wholesale & Manufacturers 391 1,096 5 600 1 20,0% 4 80,0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0%	Electric Heating Elements						0 0.0%
Electric Motor Controls - Wholesale & Manufacturers 16 2,581 0 1,593 0 0,0% 0 0,0	Electric Heating Equipment - Wholesale & Manufacturers		1,096	5 600	1 20.0%	4 80.0%	0 0.0%
Electric Motors - Dealers & Repairing 359 1,143 0 1,593 0 0,0%							0 0.0%
Electric Motors - Manufacturers & Distributors 57 2,076 0 1,593 0 0.0% 0							0 0.0% 0 0.0%
Electric Motors - Supplies & Parts 93 1,815 0 1,593 0 0,0% 0	Electric Motors - Manufacturers & Distributors			0 1,593	0 0.0%		0 0.0%
Electric Power Line Construction 2 3,104 0 1,593 0 0,0% 0 0	Electric Motors - Supplies & Parts		1,815	0 1,593	0 0.0%	0 0.0%	0 0.09
Electric Supplies - Manufacturers 107 1,761 0 1,593 0 0.0% 0.0% 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0	Electric Power Line Construction						0 0.0%
Electric Switchboards 12 2,676 0 1,593 0 0,0%			2,676				0 0.0%
Electric Vehicles							0 0.0%
Electrical Power Systems (Residential & Commercial) - Backup Systems 11 2,705 0 1,593 0 0.0% 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0 0 0 0 0 0 0 0 </td <td>Electric Vehicles</td> <td></td> <td>2,528</td> <td></td> <td></td> <td></td> <td>0 0.0%</td>	Electric Vehicles		2,528				0 0.0%
Electricians 57,578 15 49 109 33 67.3% 14 28.6% 2 4.1	Electrical Power Systems (Residential & Commercial) - Backup Systems	11	2,705	0 1,593	0 0.0%	0 0.0%	0 0.0%
	Electrical Power Systems Maintenance						0 0.0%
Electricians - Commercial 0 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	Electricians Electricians - Commercial	57,578 716	15 811		55 071570	14 28.6% 0 0.0%	2 4.1% 0 0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled %		
Electrolysis Electronic Equipment & Suppliers - Service & Repair	1,168 4,296	620 229	1 40	1,116 135	5 1 100.0 5 31 77.5	% 0 0.0° % 8 20.0°	
Electronic Equipment & Suppliers - Service & Repair Electronic Equipment & Supplies - Dealers	13,029	75					
Electronic Equipment & Supplies - Wholesale & Manufacturers	1,785	462	108	58	100 92.6	% 8 7.4	% 0 0.0%
Electronic Instruments	264			1,593			
Electronic Power Supplies Electronic Testing Equipment	50 7	2,134 2,858	1 0	1,116 1,593	0 0.0° 0 0.0°		
Electronics Research & Development	23	2,457		1,593	0 0.0	% 0 0.0	% 0 0.0%
Elevator Consultants	59			1,593	0 0.0		
Elevator Installation Elevators - Parts	67			1,593 1,593	0 0.0° 0 0.0°		
Elevators - Sales & Service	565	919		1,116			
Email Service Provider	465	1,009	1	1,116 1,593	1 100.0	% 0 0.0	% 0 0.0%
Embroideries - Uniform		2,897		1,593	0 0.0	% 0 0.0	% 0 0.0%
Embroidery Embroidery Design Punching	591			1,593 1,116	0 0.0		
Embroidery Supplies	11			1,593	0 0.0		
Emergency Disaster Preparedness Equipment & Supplies	275	1,290		1,116			
Emergency Shelters Employee Benefit Plans	436	2,991 1,037		1,593	B 0 0.0°		
Employment Agencies	12,790	78					
Employment Contractors - Temporary Help	866	724		738	3 100.0	% 0 0.0	% 0 0.0%
Employment Counseling	8	2,811		1,593	0 0.0		
Employment Service Employment Service - Administrative Assistant	598	895 3,104		897 1,593			
Employment Service - Administrative Assistant Employment Service - Employee Leasing	115	1,722		1,593	0 0.0		% 0 0.0%
Employment Service - Government, Co, Fraternal	8	2,811	. 0	1,593	0 0.0	% 0 0.0	% 0 0.0%
Employment Service - Virtual Assistant	10	2,734	0	1,593	0 0.0		
Employment Training Encyclopedias	1,255	599 3,188	0	1,593 1,593	0 0.0° 0 0.0°		
Energy Audits	46	2,167	0	1,593	0 0.0	% 0 0.0	% 0 0.0%
Energy Conservation Products - Wholesale & Manufacturers	95	1,801	3	738	3 100.0	% 0 0.0	% 0 0.0%
Energy Conservation Products & Services Energy Management & Conservation Consultant	2,505 3,663	357 255			11 78.6 16 64.0		
Energy Management & Conservation Consultant Energy Service Companies	3,663 1,428	255 545					
Engineering Consultants	718	809	0	1,593	0 0.0	% 0 0.0°	% 0 0.0%
Engineering Contractors - General	336	1,180		897			
Engineering Equipment & Supplies Engineering Reports	65 23	2,011 2,457	0	1,593 1,593	0 0.0° 0 0.0°		
Engineers - Civil	26	2,411		1,593			
Engineers - Electrical	216		0	1,593			% 0 0.0%
Engineers - Mechanical Engineers - Professional	166 2,091	1,542 415		1,593	0 0.0° 0 0.0°		
Engineers - Professional Engineers - Structural	2,091	1,405		1,593 893			
Engines - Diesel	623	875	3	738	2 66.7		% 0 0.0%
Engines - Fuel Conversion	74		0	1,593	0 0.0	% 0 0.0	
Engines - Fuel Injection Service & Parts Engines - Gas	267 371		0	1,593 1,116	0 0.0 1 100.0		
Engines - Gasoline	13			1,593			
Engines - Rebuild & Exchange	3,359	275	16	30:	7 43.8	% 8 50.0°	% 1 6.3%
Engines - Supplies, Equipment & Parts	529 143	950 1,616		897 1,593	0 0.0		
Engravers - Mechanical Engravers - Metal	95	1,801	0	1,593	0 0.0		
Engravers - Plastic, Wood	36		0	1,593	0 0.0		% 0 0.0%
Engravers - Stationery	3	3,040		1,593	0 0.0		
Engraving Equipment & Supplies Entertainers	54 1,279		2	1,593 893	0 0.0 1 50.0		
Entertainment Bureaus	231	591 1,362	1	1,116	0 0.0		
Envelopes - Wholesale & Manufacturers	2	3,104	0	1,593	0 0.0	% 0 0.0	% 0 0.0%
Environmental & Ecological Services	3,335			546			
Environmental Consulting & Contracting Environmental Testing & Consulting	958 19			1,116 1,593			
Environmental, Conservationist & Ecol Org	359 280	1,143	0	1,593	0 0.0	% 0 0.0	% 0 0.0%
Equestrian Services	280	1,278		1,593	0 0.0	% 0 0.0	% 0 0.0%
Equine Therapy Equipment Calibration	1	3,188 2,762		1,593 1,116	0 0.0		
Ergonomic Products & Services	86			1,593	0 0.0		
Erosion Control	161	1,557	0	1,593	0 0.0	% 0 0.0°	% 0 0.0%
Escort Service - Personal Escrow Service	148 227	1,601 1,369		1,593 1,593	B 0 0.0°		
Estate Liquidators	56			1,593	1 100.0		
Estate Planning & Management	590	902	. 0	1,593	0 0.0	% 0 0.0	% 0 0.0%
Estates - Appraisals, Sales & Auctions	405	1,075		738			
Estheticians Etched Products - Metal, Glass	564 9	921 2,762		738 1,593	8 2 66.7 8 0 0.0		
Event Planners	2,315	382	19	265	5 4 21.1		% 0 0.0%
Event Planners - Corporate	2	3,104	0	1,593	0 0.0	% 0 0.0	% 0 0.0%
Eviction Service Excavating Contractors			1 2	897 265			
Excavating Contractors Excavating Equipment	410 15 770	1,068	10				
	410 15,779 246		19	897			% 0 0.0%
Executive Search Consultants	15,779 246 245	1,339 1,343	2	897 1,593	2 100.0 3 0 0.0	% 0 0.0° % 0 0.0°	% 0 0.0% % 0 0.0%
Executive Suites	15,779 246 245 19	66 1,339 1,343 2,528	0 0	897 1,593 1,593	2 100.0 3 0 0.0 3 0 0.0	% 0 0.0° % 0 0.0° % 0 0.0°	% 0 0.0% % 0 0.0% % 0 0.0%
Executive Suites Exercise & Physical Fitness Programs	15,779 246 245 19 4,113	66 1,339 1,343 2,528 235	0 0 50	897 1,593 1,593 105	2 100.0 0 0.0 0 0.0 3 0 0.0 32 64.0	% 0 0.0° % 0 0.0° % 0 0.0° % 13 26.0°	% 0 0.0% % 0 0.0% % 0 0.0% % 5 10.0%
Executive Suites Exercise & Physical Fitness Programs Exercise Equipment Explosives	15,779 246 245 19	66 1,339 1,343 2,528	2 0 0 50 12	897 1,593 1,593 105	2 100.0 0 0.0 0 0.0 1 32 64.0 1 12 100.0	% 0 0.0° % 0 0.0° % 0 0.0° % 13 26.0° % 0 0.0°	% 0 0.0% % 0 0.0% % 0 0.0% % 5 10.0% % 5 10.0% % 0 0.0%
Executive Suites Exercise & Physical Fitness Programs Exercise Equipment Explosives Export Management	15,779 246 245 19 4,113 2,519 2 62	66 1,339 1,343 2,528 235 354 3,104 2,027	2 0 0 50 12 0	897 1,599 109 366 1,599 1,599	2 100.0 0 0.0 3 0 0.0 5 32 64.0 6 12 100.0 0 0.0 0 0.0	% 0 0.0° % 0 0.0° % 0 0.0° % 13 26.0° % 0 0.0° % 0 0.0° % 0 0.0°	% 0 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0%
Executive Suites Exercise & Physical Fitness Programs Exercise Equipment Explosives Export Management Exports Management	15,779 246 245 19 4,113 2,519 2 62 640	66 1,339 1,343 2,528 235 335 3,104 2,027 862	2 0 0 50 12 0 0	89: 1,59: 1,59: 10: 36: 1,59: 1,59: 89:	2 100.0 0 0.0 0 0.0 1 32 64.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0	% 0 0.0° % 0 0.00° % 0 0.00° % 0 0.00° % 13 26.0° % 0 0.00° % 0 0.00° % 0 0.00° % 0 0.00° % 0 0.00° % 0 0.00° % 0 0.00°	96 0 0.0% 96 0 0.00% 96 0 0.00% 96 0 0.00% 96 0 0.00% 96 0 0.00% 96 0 0 0.00% 96 0 0 0.00% 96 0 0 0.00% 96 0 0 0.00%
Executive Suites Exercise & Physical Fitness Programs Exercise Equipment Explosives Export Management Exporters Exporters Express & Transfer Service	15,779 246 245 19 4,113 2,519 2 62 640	66 1,339 1,343 2,528 235 354 3,104 2,027 865 2,085	2 0 0 50 12 0 0 0 2 1	89: 1,59: 1,59: 10: 366: 1,59: 1,59: 89: 1,114	2 100.0 0 0.0 0 0.0 32 64.0 12 100.0 0 0.0 0 0.0 0 0.0 0 0.0	% 0 0.0° % 0 0.0° % 0 0.0° % 0 0.0° % 13 26.0° % 0 0.0° % 0 0.0° % 0 0.0° % 0 0.0° % 0 0.0° % 1 100.0°	% 0 0 0.0% 6
Executive Suites Exercise & Physical Fitness Programs Exercise Equipment Explosives Export Management Exporters	15,779 246 245 19 4,113 2,519 2 62 640 58 198	66 1,343 1,343 2,528 2,528 3,54 3,104 2,027 8,62 2,055 1,449 2,644	2 0 0 50 122 0 2 2 1 1 10	89; 1,59; 1,59; 10; 366; 1,59; 1,59; 89; 1,111; 40;	2 100.0 0 0.0 0 0.0 1 32 64.0 12 100.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0	% 0 0.0° % 0 0.0° % 0 0.0° % 13 26.0° % 0 0.0° % 0 0.0° % 0 0.0° % 2 100.0° % 1 100.0° % 1 10.0° % 0 0.0° % 0 0.0°	% 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Executive Suites Exercise & Physical Fitness Programs Exercise Equipment Explosives Export Management Exporters Exporters Express & Transfer Service Extended Warranty Contract Service Companies Exterior Designers Exterior Structures - Barn Construction	15,779 2464 245 1919 4,113 2,519 62 640 58 198	66 1,343 1,343 2,525 2,525 3,54 3,104 2,027 2,027 2,055 1,449 2,646 1,179	2 0 0 0 50 12 0 0 2 1 1 10 0 0	89; 1,59; 1,59; 100 366 1,59; 1,59; 89; 1,191 400 1,59; 1,51; 1,51; 1,51; 1,51; 1,51; 1,51; 1,51; 1,51; 1,51; 1,51; 1,51; 1,51;	2 100.0 0 0.0 0 0.0 0 0.0 32 64.0 12 100.0 0 0.0 0 0.0 0 0.0 0 0.0 9 90.0 0 0.0	% 0 0.0° % 0 0.0° % 0 0.0° % 0 0.0° % 13 26.0° % 0 0.0° % 0 0.0° % 0 0.0° % 0 0.0° % 1 10.0° % 0 0.0° % 0 0.0° % 0 0.0° % 0 0.0° % 1 10.0° % 0 0.0° % 1 10.0° % 1 10.0° % 1 10.0°	% 0 0.0% % 0 0.0% % 0 0.0% % 5 10.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%
Executive Suites Exercise & Physical Fitness Programs Exercise Equipment Explosives Export Management Exporters Express & Transfer Service Extended Warranty Contract Service Companies Exterior Designers Exterior Fixutures - Barn Construction Eyeqlass Suppliers	15,779 2464 245 19 4,113 2,519 2,519 62 640 58 1989 133	66 1,343 1,339 2,528 3354 3,104 2,027 862 2,065 1,449 1,793 1,693	2 0 0 0 0 50 12 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	89: 1.59: 1.09: 366: 1.59: 89: 1.11: 40: 1.15: 1.11: 89: 1.11: 89:	2 100.0 0 0.0 0 0.0 1 32 64.0 12 100.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0	96 0 0.0° 96 0 0.0° 96 0 0.0° 96 0 0.0° 96 0 0.0° 96 0 0.0° 96 0 0.0° 96 0 0.0° 96 0 1 0.0° 96 1 10.0° 96 1 10.0° 96 1 10.0° 96 1 10.0° 96 1 10.0° 96 1 10.0° 96 1 10.0° 96 1 10.0° 96 1 10.0° 96 1 10.0° 96 1 10.0° 96 1 10.0°	96 0 0 0.0% 96 0 0 0.0% 96 0 0 0.0% 96 0 0 0.0% 96 0 0 0.0% 96 0 0 0.0% 96 0 0 0.0% 96 0 0 0.0% 96 0 0 0.0% 96 0 0 0.0% 96 0 0 0.0% 96 0 0 0.0% 96 0 0 0.0% 96 0 0 0.0% 96 0 0 0.0% 96 0 0 0.0% 96 0 0 0.0%
Executive Suites Exercise & Physical Fitness Programs Exercise Equipment Explosives Export Management Exporters Exporters Express & Transfer Service Extended Warranty Contract Service Companies Exterior Designers Exterior Structures - Barn Construction Eyeglass Suppliers Fabric Laminating & Bonding	15,779 246 245 19 4,113 2,519 62 640 58 198 113 986 147	66 1,39 1,343 2,528 2,528 3,544 3,104 2,027 2,027 2,055 1,449 2,646 1,793 1,606 3,188	2 0 0 0 50 0 12 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	89: 1,59: 1,59: 10: 366: 1,59: 89: 1,1111 40: 1,59: 89: 1,1111 1,1111 89:	2 100.0 0 0.0 0 0.0 0 0.0 32 64.0 0 0.0	% 0 0.0° % 0 0.0° % 0 0.0° % 0 0.0° % 0 0.0° % 0 0.0° % 0 0.0° % 0 0.0° % 0 0.0° % 0 0.0° % 0 1 1 10.0° % 0 1 1 10.0° % 0 0 0.0° % 0 1 1 10.0° % 0 0 0.0° % 0 0 0.0° % 0 0 0.0° % 0 0 0.0° % 0 0 0.0° % 0 0 0.0° % 0 0 0.0° % 0 0 0.0° % 0 0 0.0° % 0 0 0.0° % 0 0 0.0° % 0 0 0.0° % 0 0 0.0° % 0 0 0.0° % 0 0 0.0°	% 0 0 0.0% % 0 0 0.0% % 0 0 0.0% % 0 0 0.0% % 5 10.0% % 0 0 0.0%
Executive Suites Exercise & Physical Fitness Programs Exercise Eduipment Explosives Export Management Exporters Exporters Express & Transfer Service Extended Warranty Contract Service Companies Exterior Designers Exterior Structures - Barn Construction Eyeqlass Suppliers	15,779 2464 245 19 4,113 2,519 2,519 62 640 58 1989 133	66 1,343 1,343 2,525 2,525 3,545 3,104 2,027 2,057 2,065 1,449 1,793 1,666 3,188 5,266 2,265	2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	89: 1.59: 1.09: 366: 1.59: 89: 1.11: 40: 1.15: 1.11: 89: 1.11: 89:	2 100.0 0 0.0 0 0.0 0 0.0 32 64.0 0 0.0	% 0 0.0° % 0 0.0° % 0 0.0° % 0 0.0° % 0 0.0° % 0 0.0° % 0 0.0° % 0 0.0° % 0 0.0° % 0 1 10.0° % 0 1 10.0° % 1 10.0° % 1 10.0° % 1 10.0° % 0 1 10.0° % 1 10.0° % 1 10.0° % 1 10.0° % 1 10.0° % 1 10.0° % 1 10.0° % 1 10.0° % 1 10.0° % 1 10.0° % 1 10.0° % 1 10.0° % 1 10.0° % 1 10.0° % 1 10.0° % 1 10.0° % 1 10.0°	% 0 0 0.0% 6

Industry Description	Inquiries	Rank by Inquiries	Complaints Compla	int Rank	Cmpls Settled %	Cmpls Not Settled %	Cmpls Unable to Pursue %
Fairgrounds	9	2,762	0	1,593	0 0.0	% 0 0.09	0 0.0%
Family Planning - Abortion Alternatives Fans - Household	1	3,188 3,040	0	1,593 1,116	0 0.0 1 100.0	% 0 0.09 % 0 0.09	0 0.0%
Fans - Industrial & Commercial	4	2,991	0	1,593	0 0.0		0 0.0%
Fare Registers & Meters	1	3,188	0	1,593	0 0.0	% 0 0.09	0 0.0%
Farm Equipment	1,321	576	1	1,116	1 100.0		0 0.0%
Farm Equipment - Repair & Parts Farm Management	257 25	1,326 2,428	0	1,593 1,593	0 0.0		0 0.0%
Farm Supplies	177	1,511		1,116	1 100.0		0 0.0%
Farmers Market	22			738	1 33.3		0 0.0%
Farming Service	42 263		0	1,593	0 0.0 1 100.0		0 0.0%
Farms - Urban	10	1,312 2,734	0	1,116 1,593	0 0.0		0 0.0%
Fashion Consultants	56		1	1,593 1,116	0 0.0	% 1 100.0%	0 0.0%
Fashion Designers	148		1	1,116	0 0.0		0 0.0%
Fashion Show Producers Fasteners - Industrial & Construction	44 402		0	1,593 1,593	0 0.0		0 0.0%
Fax Equipment & Systems	27	2,398	0	1,593	0 0.0	% 0 0.0%	0 0.0%
Fax Transmission Service	344		6	546	5 83.3		0 0.0%
Feed Concentrates & Supplements Feed Dealers	11 392	2,705 1,092	0	1,593 1,116	0 0.0 1 100.0		0 0.0%
Felt & Felt Products	392	3,104	0	1,593	0 0.0		0 0.0%
Fence - Sales, Service & Contractors	2,063	417	5	600	2 40.0	% 3 60.0%	0 0.0%
Fence Contractors	18,938	52	59	89	32 54.2		3 5.1%
Fence Material Fence Posts & Fittings	613	2,811 882		1,593 657	0 0.0 3 75.0		0 0.0%
Fences - Rental	46			1,593	0 0.0		0 0.0%
Fences - Vinyl	276	1,287	2	897	2 100.0	% 0 0.09	0 0.0%
Fencing Instruction	131		0	1,593	0 0.0		0 0.0%
Ferries Fertility Specialists	3	3,040 3,040		1,593 897	0 0.0 1 50.0		0 0.0%
Fertilizer Plant Equipment	1	3,188		1,593	0 0.0		0 0.0%
Fertilizers	320	1,205	1	1,116	1 100.0	% 0 0.09	0 0.0%
Fiber Glass Fabricators	36		0	1,593	0 0.0		0 0.0%
Fiber Glass Materials Fiber Glass Products	28 4		0	1,593 1,593	0 0.0 0 0.0		0 0.0% 0 0.0%
Fiber Optics	35	2,297	0	1,593	0 0.0	% 0 0.09	0 0.0%
Fiberglass - Fabrication & Repair	55	2,093	0	1,593	0 0.0	% 0 0.09	0 0.0%
Filing Equipment, Systems & Supplies Filling Machinery	18	2,547 3,188	0	1,593 1,593	0 0.0		0 0.0%
Filtering Materials & Supplies	167		0	1,593	0 0.0		0 0.0%
Filters - Air & Gas	69		0	1,593	0 0.0	% 0 0.09	0 0.0%
Filters Air & Gas Cleaning	707	814		600	4 80.0		0 0.0%
Financial Consultants - No License Required Financial Planning Consultants	6,745	3,188 146		1,593 368	0 0.0 10 83.3		0 0.0% 1 8.3%
Financial Services	19,977	46		72	64 81.0		3 3.8%
Financing	2,936	310	3	738	2 66.7	% 1 33.3%	0 0.0%
Financing Consultants	1,112			1,593	0 0.0		
Fingerprinting Fire & Smoke & Water Clean Up	90 8	1,836 2,811		1,593 1,593	0 0.0		0 0.0%
Fire & Smoke Alarm Systems	1,325	574		1,593	0 0.0		0 0.0%
Fire & Water Damage Restoration	19,467	47		163	33 94.3	% 2 5.79	0 0.0%
Fire Damage Restoration	89 27		0	1,593	0 0.0		0 0.0%
Fire Department Equipment & Supplies Fire Extinguishers	382		1	1,593 1,116	0 0.0 1 100.0		0 0.0%
Fire Hydrants	48	2,154		1,593	0 0.0		0 0.0%
Fire Protection Consultants	413	1,062	0	1,593	0 0.0	% 0 0.0%	0 0.0%
Fire Protection Contractor Fire Protection Equipment & Supplies	287 1.631	1,266 497	0	1,593 738	0 0.0 2 66.7		0 0.0%
Fireplace Equipment - Retail	1,415		10	404	10 100.0		0 0.0%
Fireplace Equipment - Wholesale & Manufacturers	189			1,116	1 100.0		0 0.0%
Fireplaces	8,425	120	24	224	19 79.2		1 4.2%
Fireproofing Firewood	42 1,716	2,221 480		1,116 404	0 0.0 3 30.0		1 100.0% 5 5 50.0%
Fireworks	8	2,811	0	1,593	0 0.0	% 2 20.07 % 0 0.09	0 0.0%
First Aid Instruction	1,044			1,593	0 0.0		0 0.0%
First Aid Supplies Fish & Seafood - Retail	195 693		0	1,593	0 0.0 2 66.7		0 0.0% 0 0.0%
Fish & Seafood - Retail Fish & Seafood - Wholesale	260	822 1,322	0	738 1,593	0 0.0		0 0.0%
Fish & Seafood Brokers	6	2,897		1,593	0 0.0	% 0 0.09	0 0.0%
Fish Hatcheries	41			1,593	0 0.0	% 0 0.0%	0 0.0%
Fish Processors Fishermens Supplies	113 200	1,732 1,437		1,593 1,116	0 0.0 1 100.0		0 0.0% 0 0.0%
Fishing Bait	200	2,508	0	1,116	0 0.0		0 0.0%
Fishing Charters	160	1,561	ő	1,593	0 0.0	% 0 0.09	0 0.0%
Fishing Tackle - Repair & Parts	1	3,188	0	1,593	0 0.0	% 0 0.0%	0 0.0%
Fishing Tackle - Wholesale & Manufacturers Fishing Tackle Dealers	<u>5</u> 456	2,946 1,019		1,593 1,116	0 0.0 1 100.0		0 0.0%
Fitness Centers	3,636			54			
Fix-It Shops	7	2,858	0	1,593	0 0.0	% 0 0.09	0 0.0%
Flag Poles Flags & Banners	15	2,604	0	1,593	0 0.0		
Flatware - Table	234 1,470	1,357 535	1 1	1,116 1,116	1 100.0 1 100.0		0 0.0% 0 0.0%
Flea Markets	66	1,998	1	1,116	1 100.0	% 0 0.09	0 0.0%
Flight Instructor	24			1,593	0 0.0	% 0 0.0%	0 0.0%
Flight School	143			897			
Flood Control Equipment Floor Coverings & Installation	32 10,228	2,332 101		1,593 176	0 0.0 24 75.0	% 0 0.0% % 7 21.9%	0 0.0%
Floor Laying, Refinishing & Resurfacing	11,249	90	33	171	18 54.5	% 13 39.4%	2 6.1%
Floor Machines	2	3,104	0	1,593	0 0.0	% 0 0.0%	0 0.0%
Floor Machines - Repair	12			1,593	0 0.0		
Floor Materials - Retail Floor Refinishing	8,79 <u>5</u> 22			284 1,593	7 41.2 0 0.0	% 9 52.9% % 0 0.0%	1 5.9% 0 0.0%
Floor Removal	91	1,830	0	1,593	0 0.0	% 0 0.09	0 0.0%
Floor Treatment Compounds	189	1,470	3	738	1 33.3	% 2 66.79	0 0.0%
Floor Waxing, Polishing & Cleaning	22	2,470	ı 01	1,593	0 0.0	% 0 0.09	0 0.0%

Industry Description Floors - Garage	Inquiries Rank b	oy Inquiries Comp	Complaint Rank	s Settled % Cmpls 0 0.0%	Not Settled % Cmpls Unab 0 0.0%	le to Pursue
Floors - Hardwood	2,227	392	27 198	15 55.6%	11 40.7%	1 3.7%
Floors - Industrial	444	1,031	1 1,116	1 100.0%	0 0.0%	0 0.0%
Floors - Raised	31	2,341	0 1,593	0 0.0%	0 0.0%	0 0.0%
Floral Design Instruction	1	3,188	0 1,593	0 0.0%	0 0.0%	0 0.0%
Florist - Funeral Bouquets & Wreaths Florists - Retail	44 5,424	2,195 187	0 1,593 140 45	0 0.0% 49 35.0%	0 0.0% 87 62.1%	0 0.0% 4 2.9%
Florists - Wholesale	900	714	31 182	2 6.5%	28 90.3%	1 3.2%
Florists Supplies	53	2,113	1 1,116	1 100.0%	0 0.0%	0 0.0%
Flour	2	3,104	0 1,593	0 0.0%	0 0.0%	0 0.0%
Flowers - Preserved	45	2,182	0 1,593	0 0.0%	0 0.0%	0 0.0%
Foam & Sponge Rubber Food - Sales & Delivery	92 10	1,823 2,734	0 1,593 0 1,593	0 0.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Food & Beverage Consultants	7	2,858	0 1,593	0 0.0%	0 0.0%	0 0.0%
Food & Beverage Services	762	777	0 1,593	0 0.0%	0 0.0%	0 0.0%
Food Brokers	6	2,897	0 1,593	0 0.0%	0 0.0%	0 0.0%
Food Facilities Consultants	78	1,911	1 1,116	1 100.0%	0 0.0%	0 0.0%
Food Manufacturers, Wholesalers, Distributors	7,474	132	10 404	4 40.0% 12 48.0%	5 50.0%	1 10.0%
Food Plans Food Processing Equipment & Supplies	3,326 417	281 1,059	25 211 0 1,593	12 48.0% 0 0.0%	13 52.0% 0 0.0%	0 0.0%
Food Products	2,283	385	1 1,116	1 100.0%	0 0.0%	0 0.0%
Food Products - Organic	817	748	15 319	15 100.0%	0 0.0%	0 0.0%
Food Products Manufacturing Equipment	156	1,571	1 1,116	1 100.0%	0 0.0%	0 0.0%
Food ServiceManagement	77	1,919	0 1,593	0 0.0%	0 0.0%	0 0.0%
Foods - Carry Out Foods - Dehydrated & Freeze-Dried	1,202	611 2,470	4 657	3 75.0% 0 0.0%	1 25.0% 0 0.0%	0 0.0% 0 0.0%
Foot Appliances	22 112	1,737	0 1,593 1 1,116	0 0.0%	1 100.0%	0 0.0%
Football Clubs	100	1,781	2 897	0 0.0%	2 100.0%	0 0.0%
Foreign Currency Exchange Broker	100 1,903	445	2 897	2 100.0%	0 0.0%	0 0.0%
Foresters - Consulting	227	1,369	0 1,593	0 0.0%	0 0.0%	0 0.0%
Forklift Repair & Maintenance	67	1,985	0 1,593	0 0.0%	0 0.0%	0 0.0%
Formal Wear Foundation Contractors	563 20,032	924 45	3 738 39 140	3 100.0% 17 43.6%	0 0.0% 21 53.8%	0 0.0% 1 2.6%
Foundation Contractors Foundations - Education, Philanthropy, Research	176	1,516	0 1,593	0 0.0%	0 0.0%	0 0.0%
Foundries	222	1,386	1 1,116	1 100.0%	0 0.0%	0 0.0%
Foundry Equipment & Supplies	6	2,897	0 1,593	0 0.0%	0 0.0%	0 0.0%
Fountains - Garden, Display	340	1,174	0 1,593	0 0.0%	0 0.0%	0 0.0%
Franchising	409	1,070	3 738	1 33.3%	2 66.7%	0 0.0%
Fraternal Organizations Fraternities & Sororities	89	1,846 3,040	0 1,593	0 0.0% 0 0.0%	0 0.0%	0 0.0% 0 0.0%
Freight Consolidating	186	1,482	0 1,593 0 1,593	0 0.0%	0 0.0%	0 0.0%
Freight Forwarding	2,529	353	7 504	4 57.1%	3 42.9%	0 0.0%
Freight Traffic Service	62	2,027	0 1,593	0 0.0%	0 0.0%	0 0.0%
Frozen Food Locker Plants	3	3,040	0 1,593	0 0.0%	0 0.0%	0 0.0%
Frozen Foods - Retail Fruit & Vegetable Growers & Shippers	582	907	1 1,116	1 100.0%	0 0.0%	0 0.0% 0 0.0%
Fruits & Vegetables - Retail	10 179	2,734 1,504	0 1,593 0 1,593	0 0.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0%
Fruits & Vegetables - Wholesale	71	1,954	1 1,116	1 100.0%	0 0.0%	0 0.0%
Fuel Economizers	128	1,676	0 1,593	0 0.0%	0 0.0%	0 0.0%
Fuel Injection Equipment	100	1,781	0 1,593	0 0.0%	0 0.0%	0 0.0%
Fulfillment Services	131	1,662	4 657	4 100.0%	0 0.0%	0 0.0%
Fumigation Services Fund Raising Counselors & Orgs	1 400	3,188	1 1,116	0 0.0%	1 100.0%	0 0.0% 0 0.0%
Fund Raising Courselors & Orgs Fund Raising Games, Merchandise, Supplies	1,488 57	531 2,076	0 1,593 0 1,593	0 0.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0%
Funeral Directors	3,325	282	3 738	2 66.7%	1 33.3%	0 0.0%
Funeral Directors Equipment & Supplies	3	3,040	0 1,593	0 0.0%	0 0.0%	0 0.0%
Funeral Homes	1,951	435	3 738	3 100.0%	0 0.0%	0 0.0%
Funeral Related Services	2,248	389	3 738	2 66.7%	1 33.3%	0 0.0%
Fungicides Fur Business - Retail	838	3,188 735	0 1,593 2 897	0 0.0% 2 100.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Fur Business - Wholesale & Manufacturers	199	1,444	0 1,593	0 0.0%	0 0.0%	0 0.0%
Fur Cleaning & Dyeing - Retail	18	2,547	1 1,116	1 100.0%	0 0.0%	0 0.0%
Fur Designers	227	1,369	0 1,593	0 0.0%	0 0.0%	0 0.0%
Fur Finishers & Liners	29	2,369	0 1,593	0 0.0%	0 0.0%	0 0.0%
Fur Skin Dealers & Brokers	6	2,897	0 1,593	0 0.0%	0 0.0%	0 0.0%
Fur Storage Furnace Cleaning	15	2,604 3,188	0 1,593 0 1,593	0 0.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0%
Furnace Sales & Service	9,295	112	16 301	10 62.5%	6 37.5%	0 0.0%
Furnaces - Industrial	1,899	447	5 600	4 80.0%	1 20.0%	0 0.0%
Furniture - Childrens	1,246	601	8 462	3 37.5%	4 50.0%	1 12.5%
Furniture - Outdoor	635	868	3 738	1 33.3%	2 66.7%	0 0.0%
Furniture - Retail Furniture - Rustic	51,714	16 1,278	902 3 11 382	664 73.6% 10 90.9%	225 24.9% 1 9.1%	13 1.4% 0 0.0%
Furniture - Rustic Furniture - Unfinished	280 37	2,268	0 1.593	0 0.0%	0 0.0%	0 0.0%
Furniture - Used	645	859	1 1,116	1 100.0%	0 0.0%	0 0.0%
Furniture - Wholesale	1,286	589	14 333	11 78.6%	2 14.3%	1 7.1%
Furniture Assembly Services	3	3,040	1 1,116	0 0.0%	1 100.0%	0 0.0%
Furniture Cleaning	111	1,741	2 897	2 100.0%	0 0.0%	0 0.0%
Furniture Cleaning Equipment & Supplies Furniture Designers & Custom Builders	132 3,021	1,658 302	0 1,593 13 351	0 0.0% 9 69.2%	0 0.0% 4 30.8%	0 0.0%
Furniture Designers & Custom Builders Furniture Manufacturers	4,491	221	14 333	12 85.7%	2 14.3%	0 0.0%
		2,762	1 1,116	0 0.0%	1 100.0%	0 0.0%
Furniture Manufacturers Equipment & Supplies	9		25 211	16 64.0%	9 36.0%	0 0.0%
Furniture Manufacturers Equipment & Supplies Furniture Rent & Lease	1,155	627		E 34 400	2 28.6%	0 0.0%
Furniture Manufacturers Equipment & Supplies Furniture Rent & Lease Furniture Repair & Refinish		396	7 504	5 71.4%		
Furniture Manufacturers Equipment & Supplies Furniture Rent & Lease Furniture Repair & Refinish Furniture Repair & Refinish Supplies	1,155 2,215 9	396 2,762	0 1,593	0 0.0%	0 0.0%	0 0.0%
Furniture Manufacturers Equipment & Supplies Furniture Rent & Lease Furniture Repair & Refinish Furniture Repair & Refinish Supplies Gambling Machine Supplies and Services	1,155 2,215 9	396 2,762 2,762	0 1,593 0 1,593	0 0.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Furniture Manufacturers Equipment & Supplies Furniture Rent & Lease Furniture Repair & Refinish Furniture Repair & Refinish Supplies Gambling Machine Supplies and Services Game - Birds, Venison	1,155 2,215 9 9	396 2,762 2,762 2,676	0 1,593 0 1,593 0 1,593	0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0%
Furniture Manufacturers Equipment & Supplies Furniture Rent & Lease Furniture Repair & Refinish Furniture Repair & Refinish Supplies Gambling Machine Supplies and Services Game - Birds, Venison Games & Supplies	1,155 2,215 9 9 12 1,909	396 2,762 2,762 2,676 444	0 1,593 0 1,593 0 1,593 9 430	0 0.0% 0 0.0% 0 0.0% 4 44.4%	0 0.0% 0 0.0% 0 0.0% 5 55.6%	0 0.0% 0 0.0%
Furniture Manufacturers Equipment & Supplies Furniture Rent & Lease Furniture Repair & Refinish Furniture Repair & Refinish Furniture Repair & Refinish Supplies Gambling Machine Supplies and Services Game - Birds, Venison Games & Supplies Gaming Tables Garange Builders	1,155 2,215 9 9 12 1,909 220 4,796	396 2,762 2,762 2,676 444 1,389 211	0 1,593 0 1,593 0 1,593 9 430 0 1,593 9 430	0 0.0% 0 0.0% 0 0.0% 0 0.0% 4 44.4% 0 0.0% 4 44.4%	0 0.0% 0 0.0% 0 0.0% 5 55.6% 0 0.0% 4 44.4%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 11.1%
Furniture Manufacturers Equipment & Supplies Furniture Rent & Lease Furniture Repair & Refinish Furniture Repair & Refinish Supplies Gambling Machine Supplies and Services Game - Birds, Venison Games & Supplies Gaming Tables Garage Builders Garage Door Repair	1,155 2,215 9 9 12 1,99 220 4,796 566	396 2,762 2,762 2,676 444 1,389 211 918	0 1,593 0 1,593 0 1,593 9 430 0 1,593 9 430 1 1,116	0 0.0% 0 0.0% 0 0.0% 4 44.4% 0 0.0% 4 44.4% 1 100.0%	0 0.0% 0 0.0% 0 0.0% 5 55.6% 0 0.0% 4 44.4% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 11.1% 0 0.0%
Furniture Manufacturers Equipment & Supplies Furniture Renair & Refinish Furniture Renair & Refinish Furniture Repair & Refinish Supplies Gambling Machine Supplies and Services Game - Birds, Venison Games & Supplies Gaming Tables Garage Builders Garage Door Repair Garage Door Repair Garage Opor Repair Garage Opor & Openers	1,155 2,215 9 9 12 1,909 220 4,796 566 2,201	396 2,762 2,762 2,676 444 1,389 211 918 397	0 1,593 0 1,593 0 1,593 9 430 0 1,593 9 430 1 1,116 14 333	0 0.0% 0 0.0% 0 0.0% 4 44.4% 0 0.0% 4 44.4% 1 100.0% 6 42.9%	0 0.0% 0 0.0% 0 0.0% 5 55.6% 0 0.0% 4 44.4% 0 0.006 7 50.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 11.1% 0 0.0% 1 7.1%
Furniture Manufacturers Equipment & Supplies Furniture Rent & Lease Furniture Repair & Refinish Furniture Repair & Refinish Supplies Gambling Machine Supplies and Services Game - Birds, Venison Games & Supplies Gaming Tables Garage Builders Garage Doors & Openers Garage Doors & Openers Garage Opens	1,155 2,215 9 9 9 12 1,909 220 4,796 566 2,201 725	396 2,762 2,762 2,676 444 1,389 211 918 397 801	0 1,593 0 1,593 0 1,593 9 430 0 1,593 9 430 1 1 1,116 14 333 1 1,116	0 0.0% 0 0.0% 0 0.0% 0 0.0% 4 44.4% 0 0.0% 4 44.4% 1 100.0% 6 42.9% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 5 5.56% 0 0.0% 4 44.4% 0 0.0% 7 50.0% 1 100.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 11.1% 0 0.0% 1 7.1% 0 0.0%
Furniture Manufacturers Equipment & Supplies Furniture Renair & Refinish Furniture Renair & Refinish Furniture Renair & Refinish Supplies Gambling Machine Supplies and Services Game - Birds, Venison Games & Supplies Gaming Tables Garage Builders Garage Door Repair Garage Door Repair Garage Opens & Openers	1,155 2,215 9 9 12 1,909 220 4,796 566 2,201	396 2,762 2,762 2,676 444 1,389 211 918 397	0 1,593 0 1,593 0 1,593 9 430 0 1,593 9 430 1 1,116 14 333	0 0.0% 0 0.0% 0 0.0% 4 44.4% 0 0.0% 4 44.4% 1 100.0% 6 42.9%	0 0.0% 0 0.0% 0 0.0% 5 55.6% 0 0.0% 4 44.4% 0 0.006 7 50.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 11.1% 0 0.0% 1 7.1%

Industry Description Sarden Centers Sardeners Sardeners Sardeners Sarments - Printing & Lettering Sas - Industrial & Medical - Cylinder & Bulk Sas - Propane Sas Burners Sas Burners Sas Burners Sas Plant Equipment Saskets Sasoline - Wholesale Saskets Sasoline - Wholesale Sasoline - Wholesale Sasoline - Wholesale Sarebos Sarebos Senealody Services Senealody Services Senealody Services Seneral Merchandise - Retail Senerat Merchandise - Retail Senerat Merchandise - Retail Senerators - Electric Senerators - Blectric Senerators - Steam Seodraphers Seologists Supplies Seophysical Apparatus Seophysicists Seophysicists Seotechnical Engineering	2,217 631 37 105 2,272 862 34 55 88 45 177 2 75 860 3 3 712 9,176 99 547 1 39	Rank by Inquiries 870 870 2,268 1,767 387 725 2,305 2,903 2,811 2,182 1,511 3,104 1,929 726 3,040 812 1,144 1,789 933	Complaints	546 1,593 1,593 1,593 1,593 1,116 1,593 1,116 897 1,593	Cmpls Settled	% 0 0.0% % 0 0.0% % 0 0.0% % 1 0.0% % 3 11.1% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	Cmpls Unable to Pursue
Jardeners Jarments - Printing & Lettering Jas - Industrial & Medical - Cylinder & Bulk Jas - Propane Jas - Propane Jas - Propane - Equipment & Supplies Jas - Propane - Equipment & Supplies Jas - Propane - Equipment & Supplies Jas - Propane - Equipment Jas - Propane - Propane Jas - Propane - Propane Jas - Propane - Propane Jas - Prop	37 105 2,272 862 34 55 8 45 177 2 2 75 860 3 3 712 9,176 99 547 1 3 99	2,268 1,767 387 225 2,305 2,093 2,811 1,1511 3,104 1,929 726 3,040 812 1,1781	6 0 0 0 1 1 2 2 0	1,593 1,593 198 4,646 1,593 1,593 1,593 1,593 1,193 1,1116 1,1116 897	0 0.0 0 0.0 0 0.0 0 0.0 24 88.9 5 83.3 0 0.0 0 0.0 0 0.0 1 100.0 1 100.0 1 100.0	% 0 0.0% % 0 0.0% % 0 0.0% % 1 0.0% % 3 11.1% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
aas - Industrial & Medical - Cylinder & Bulk ais - Propane aas - Propane - Equipment & Supplies aas - Propane - Equipment & Supplies aas Burners aas Detectors aas Plant Equipment aaskets aasoline - Wholesale aasoline - Wholesale aasoline - Wholesale aasoline - Wholesale aasoline Additives - Manufacturers & Distributors alates alates aazebos Genealogists General Merchandise - Retail General Merchandise - Retail Generators - Electric Generators - Haintenance Generators - Steam Geographers Geologists Supplies Geologists Supplies Geophysicist Apparatus Geophysicist Supplies Geothermal Heating & Cooling	105 2,272 862 34 555 8 45 177 2 2 75 860 3 712 9,176 99 547 1 39 12	1,767 387 725 2,305 2,093 2,811 2,182 1,511 3,104 1,929 7,26 3,040 812 1,184	6 0 0 0 1 1 2 2 0	1,593 198 346 1,593 1,593 1,593 1,159 1,116 1,593 1,1116 887	0 0.0 24 88.9 5 83.3 0 0.0 0 0.0 0 0.0 1 100.0 1 100.0 1 100.0	% 0 0.0% % 3 11.1% % 1 16.7% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
ias - Propane - Equipment & Supplies las - Propane - Equipment & Supplies las - Propane - Equipment & Supplies las Detectors las Detector	2,272 862 34 55 8 8 45 177 2 75 860 3 712 9,176 99 547 1 39	387 725 2,305 2,933 2,811 2,182 1,511 3,104 1,929 726 3,040 812 1,14	6 0 0 0 1 1 2 2 0	198 546 1,593 1,593 1,593 1,593 1,193 1,116 1,593 1,116 897 1,593	24 88.9 5 83.3 0 0.0 0 0.0 0 0.0 0 0.0 1 100.0 1 100.0	% 3 11.1% %6 1 16.7% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
ias - Propane - Equipment & Supplies las Burners las Burners las Detectors las Plant Equipment lasse Plant Equipment lassets lascoline - Wholesale lascoline Additives - Manufacturers & Distributors lates lates lazebos lanealogists lenealogists lenealogists lenealogist Services lenealogist Services lenealogist - Retail lenearior - Electric lenerators - Holesale lenerators - Maintenance lenerators - Steam leoqraphers leoquaphers leopolysist Supplies leopolysist Supplies leophysical Apparatus leopothysicists leotechnical Engineering leothermal Heating & Cooling	862 34 55 8 45 177 2 75 860 3 712 9,176 99 547 1 39 12	725 2,305 2,093 2,811 2,811 3,104 1,929 7,26 3,040 812 1,144	6 0 0 0 1 1 2 2 0	546 1,593 1,593 1,593 1,593 1,116 1,593 1,116 897 1,593	5 83.3 0 0.0.0 0 0.0 0 0.0 0 0.0 1 100.0 0 0.0 1 100.0	% 1 16.7% % 0 0.0% % 0 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Jas Burners Jas Detrectors Jas Plant Equipment Jas Plant Equipment Jaskets Jasoline - Wholesale Jasoline - Wholesale Jasoline Additives - Manufacturers & Distributors Jastes Jazebos	34 555 8 45 177 2 75 860 3 712 9,176 99 547 1 39	2,305 2,903 2,811 2,182 1,511 3,104 1,929 726 3,040 812 114 1,789	0 0 0 0 0 1 1 0 1 2 0 9	1,593 1,593 1,593 1,593 1,116 1,593 1,116 897 1,593	0 0.0 0 0.0 0 0.0 0 0.0 1 100.0 0 0.0 1 100.0	%6 0 0.0% %6 0 0.0% %6 0 0.0% %6 0 0.0% %6 0 0.0% %6 0 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
aas Detectors aas Plant Equipment aasoline Additives - Manufacturers & Distributors ates aasoline Additives - Manufacturers & Distributors ates aarebos Benealogists Benealogists Benealogists Benealogists - Retail Beneral Merchandise - Retail Beneral Merchandise - Wholesale Benerators - Belectric Benerators - Maintenance Benerators - Steam Beographers Beologists Beologists Supplies Beophysical Apparatus Beophysicists Beothermal Heating & Cooling	55 8 45 177 2 2 75 860 3 712 9,176 99 547 1 39	2,093 2,811 2,182 1,511 3,104 1,929 726 3,040 812 114 1,789	0 0 0 1 0 1 2 2 9	1,593 1,593 1,593 1,116 1,593 1,116 897 1,593	0 0.0 0 0.0 0 0.0 1 100.0 0 0.0 1 100.0	% 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	0 0 0 0 0 0 0 0
Jaskets Jasoline - Wholesale Jasoline - Wholesale Jasoline Additives - Manufacturers & Distributors Jates Jazebos Jenealogists Jenealogy Services Jenealogy Services Jenealogy Services Jenearal Merchandise - Retail Jenearal Merchandise - Wholesale Jenerators - Electric Jenerators - Maintenance Jenerators - Steam Jeographers Jeographers Jeoglogists Supplies Jeoglogists Supplies Jeophysical Apparatus Jeophysical Apparatus Jeophysicists Jeothermal Heating & Cooling Jeothermal Heating & Cooling	45 177 2 2 75 860 3 712 9,176 99 547 1 39	2,182 1,511 3,104 1,929 726 3,040 812 114 1,789	0 0 1 0 1 2 0 9	1,593 1,593 1,116 1,593 1,116 897 1,593	0 0.0 1 100.0 0 0.0 1 100.0	% 0 0.0% % 0 0.0% % 0 0.0%	0 0 0 0 0 0
asoline - Wholesale asoline Additives - Manufacturers & Distributors Sates Sat	177 2 2 75 860 3 712 9,176 99 547 1 39	1,511 3,104 1,929 726 3,040 812 114 1,789	0 1 0 1 2 0 9	1,116 1,593 1,116 897 1,593	1 100.0 0 0.0 1 100.0	% 0 0.0% % 0 0.0%	0 0
assoline Additives - Manufacturers & Distributors lates lazebos lenealousts lenealousts lenear Merchandise - Retail leneral Merchandise - Wholesale leneral Merchandise - Wholesale lenerators - Electric lenerators - Whaltenance lenerators - Steam lenerators - S	2 75 860 3 712 9,176 99 547 1 39	3,104 1,929 726 3,040 812 114 1,789	1 0 1 2 0 9	1,593 1,116 897 1,593	0 0.0 1 100.0	% 0 0.0%	
Jates Jazebos Jenealogists Jenealogy Services Jenealogy Services Jeneral Merchandise - Retail Jeneral Merchandise - Retail Jenerators - Electric Jenerators - Maintenance Jenerators - Steam Jeographers Jeographers Jeographers Jeoglogists Supplies Jeophysicial Apparatus Jeophysicial Apparatus Jeophysicial Findineering Jeothermal Heating & Cooling	860 3 712 9,176 99 547 1 39 12	1,929 726 3,040 812 114 1,789	0 1 2 0 9	1,116 897 1,593	1 100.0		UI V
Jazebos Jazebos Jenealoquists Jenealoquists Jenealoquists Jeneral Merchandise - Retail Jeneral Merchandise - Wholesale Jeneral Merchandise - Wholesale Jenerators - Electric Jenerators - Maintenance Jenerators - Steam Jenerators - J	860 3 712 9,176 99 547 1 39 12	726 3,040 812 114 1,789	1 2 0 9	897 1,593		%I 0.1 0.0%	
Jenealogists Jenealogy Services Jenealogy Services Jeneral Merchandise - Retail Jeneral Merchandise - Wholesale Jenerators - Blectric Jenerators - Maintenance Jenerators - Steam Jeographers Jeographers Jeographers Jeologists Jeologists Supplies Jeologists Supplies Jeophysical Apparatus Jeophysical Apparatus Jeophysical Apparatus Jeophysical Folianeering Jeothermal Heating & Cooling	3 712 9,176 99 547, 1 39	3,040 812 114 1,789	0 9	1,593			0 0
Sensalow Services Seneral Merchandise - Retail Seneral Merchandise - Wholesale Seneralse - Wholesale Senerators - Electric Senerators - Maintenance Senerators - Steam Seographers Seologists Seologists Seologists Seophysicial Apparatus Seophysicial Engineering Seothermal Engineering Seothermal Heating & Cooling	9,176 99 547 1 39	812 114 1,789	9		0 0.0		0 0
Jeneral Merchandise - Retail Jeneral Merchandise - Wholesale Jenerators - Electric Jenerators - Maintenance Jenerators - Steam Jeographers Jeologists Jeologists Jeologists Supplies Jeophysical Apparatus Jeophysical Apparatus Jeophysicists Jeothernical Engineering Jeothermal Heating & Cooling	9,176 99 547 1 39	114 1,789		430	3 33.3		0 0
Jeneral Merchandise - Wholesale Jenerators - Electric Jenerators - Maintenance Jenerators - Steam Jeographers Jeographers Jeologists Jeologists Jeologists Jeologists Jeophysicial Apparatus Jeophysicial Fonineering Jeothermal Engineering Jeothermal Heating & Cooling	99 547 1 39 12	1,789	98		57 58.2		13 13
Jenerators - Electric Jenerators - Maintenance Jenerators - Steam Jeographers Jeologists Supplies Jeologists Supplies Jeophysical Apparatus Jeophysical Apparatus Jeophysical Engineering Jeothermal Heating & Cooling	1 39 12		2	897	2 100.0		0 0
Jenerators - Maintenance Jenerators - Steam Jenerators - Jen	1 39 12		0	1,593	0 0.0	% 0 0.0%	0 0
Jeographers Jeologists Jeologists Supplies Jeologists Supplies Jeophysical Apparatus Jeophysical Foundation Jeophysical Foundation Jeophysical Foundation Jeophysical Foundation Jeophysical Foundation Jeophysical Foundation	12	3,188	0	1,593	0 0.0		0 0
Jeologists Geologists Supplies Jeophysical Apparatus Jeophysicists Jeophysicists Jeotechnical Engineering Jeotechnical Heating & Cooling		2,250	0	1,593	0 0.0		0 0
jeologists Supplies geophysical Apparatus geophysicists geotechnical Engineering geothermal Heating & Cooling		2,676	0	1,593	0 0.0		0 0
Seophysical Apparatus Seophysicists Seotechnical Engineering Seothermal Heating & Cooling	12	2,676	0	1,593	0 0.0		0 0
Jeophysicists Seotechnical Engineering Seothermal Heating & Cooling	8	2,811	0	1,593	0 0.0		0 0
Geotechnical Engineering Geothermal Heating & Cooling	13	2,646	0	1,593	0 0.0		0 0
Geothermal Heating & Cooling	75 75	1,929	0	1,593	0 0.0	% 0 0.0%	0 0
	1,018	1,929	0	1,593 462	0 0.0 8 100.0		0 0
and paperage at 1 at Cold	1,018	669 723	8		8 100.0 3 75.0		0 0
Gift Certificates/Cards	502	971	480		123 25.6		0 0
Gift Shops	2,894	314	13	351	7 53.8		2 15
Gift Wrapping Materials	1	3,188	0	1,593	0 0.0		0 0
Giftware - Wholesale & Manufacturers	756	780	3	738	3 100.0	% 0 0.0%	0 0
Glass - Beveled, Carved, Ornamental	365	1,135	2	897	1 50.0	% 0 0.0%	1 50
Glass - Block	8	2,811	0	1,593	0 0.0		0 0
Glass - Broken	6	2,897	1	1/110	1 100.0		0 0
Glass - Plate and Window	10,914	94	23	228	15 65.2		1 4
Glass - Repair	383 1,006	1,101	2	897	0 0.0		0 0
Glass - Stained & Leaded Glass Blowers	1,006 120	673 1,701	3	738 1,593	2 66.7 0 0.0		0 0
Glass Board - Up Service	120	2,811	0	1,593	0 0.0		0 0
Glass Circles & Specialty Shapes	3	3,040	0	1,593	0 0.0		0 0
Glass Coating & Tinting	396	1,087	1	1,116	0 0.0		0 0
Glass Coating & Tinting Materials	67	1,985	0	1,593	0 0.0		0 0
Glass, Mirror & Screen Companies	97	1,794	1	1,116	0 0.0		0 0
Glassware - Wholesale & Manufacturers	290	1,262	0	1,593	0 0.0		0 0
Glassware Decorators	4	2,991	0	1,593	0 0.0		0 0
Glaziers	60	2,047	1	1,116	1 100.0		0 0
Glaziers Supplies	16	2,581	0	1,593	0 0.0		0 0
Global Positioning Systems	141	1,627	1	1,116	1 100.0		0 0
Gloves - Work & Industrial Gloves & Mittens - Dress	22	2,470 3,188	0	1,593 1,593	0 0.0	% 0 0.0% % 0 0.0%	0 0
Go-Karts	173	1,524	0	1,593	0 0.0		0 0
Gold Buyers	833	737	1	1,116	1 100.0		0 0
Gold, Silver & Platinum Dealers	4,820	210	37		10 27.0		2 5
Golf Caddies	0	3,329	1	1,116	0 0.0		0 0
Golf Carts	125	1,686	0	1,593	0 0.0	% 0 0.0%	0 0
Solf Course Construction	39	2,250	0	1,593	0 0.0		0 0
Golf Course Equipment & Supplies	7	2,858	0	1,593	0 0.0		0 0
Golf Courses - Miniature	22	2,470	0	1,593	0 0.0		0 0
Golf Courses - Private	689	824	4		4 100.0		0 0
Golf Courses - Public	654 841	851 733	8	462	3 37.5 3 60.0		0 0
Golf Equipment & Supplies - Retail Golf Equipment & Supplies - Wholesale & Manufacturers	841	733 1,874	5	600 1,593	0 0.0		0 0
Solf Instruction	214	1,874	0	1,593	0 0.0		0 0
Golf Practice Ranges	54	2,105	0	1,593	0 0.0		0 0
Gourmet Corporate Gifts	7	2,858	0	1,593	0 0.0		0 0
Sourmet Shops	227	1,369	1	1,116	0 0.0		0 0
Sovernment - Auctions & Job Listing Services	22	2,470	0	1,593	0 0.0		0 0
Government - City, Village & Township	184	1,489	2	897	2 100.0		0 0
Sovernment - County	4	2,991	0	1,593	0 0.0		0 0
Sovernment - State	26	2,411	0	1,593	0 0.0		0 0
Government - US.	1	3,188	0	1,593	0 0.0		0 0
Government Grant Services Government Offices	36	2,286	1	1,116	0 0.0		0 0
Graffiti Removal	420 153	1,056 1,581	0	1,593 1,593	0 0.0 0 0.0		0 0
Grain Brokers	25	2,428	0	1,593	0 0.0		0 0
Grain Dealers	25	2,420	1	1,116	1 100.0		0 0
Grain Elevators	4	2,991	0	1,593	0 0.0		0 0
rain Elevators - Equipment & Supplies	9	2,762	0	1,593	0 0.0	% 0 0.0%	0 0
rain Inspection	22	2,470	0	1,593	0 0.0	% 0 0.0%	0 0
ranite	13,374	72	38	145	17 44.7		2 5
rant - Scholarship - Financial Aid Finder Service	9	2,762	0		0 0.0		0 0
rant Writers	15	2,604	0	1,593	0 0.0		0 0
raphic Designers	2,041	423	5	600	4 80.0		0 0
ratings	12	2,676	0		0 0.0		0 0
rease Traps	7	2,858	0	1,593	0 0.0		0 0
reenhouse Builders reenhouse Equipment & Supplies	352	1,156	0	1,593	0 0.0		0 0
reenhouses	26 674	2,411 833	0	1,593 897	0 0.0 1 50.0	% 0 0.0% % 1 50.0%	0 0
reeting Cards - Retail	309	1,226	2	1,593	0 0.0		0 0
Greeting Cards - Recail Greeting Cards - Wholesale & Manufacturers	55	2,093	0	1,593	0 0.0		0 0
Grinding - Precision & Production	1	3,188	0		0 0.0	% 0 0.0% % 0 0.0%	0 0
Grocers - Retail	4,406	225	24		19 79.2		0 0

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled 9	% Cmpls Not Settled	% Cmpls Unable to Pursue	. %
Ground Maintenance	11 44	2,705	1	1,116	1 100	0.0%	0.0%	0 0.09
Group Homes Grout Resurfacing & Repair	44	2,195 2,946	0	1,593 1,593		0.0% 0 0.0% 0	0.0%	0 0.09
Grouting Compounds	90	1,836	0	1,593		0.0%	0.0%	0 0.09
Guard Dogs	19	2,528	0	1,593		0.0% 0	0.0%	0 0.09
Guardian Services - Adult & Child Guards - Door & Window	317	2,991 1,211	1	1,116 1,116		0.0% 0 0.0% 1	0 0.0%	0 0.09
Guards - Machine	1	3,188	0	1,593	0 0	0.0%	0.0%	0.09
Guest Ranch	27	2,398	1	1,116		0.0% 0	0.0%	0 0.09
Guide Service Guitars & Amplifiers	43	2,207 3,188	1	1,116 1,116		0.0% 1 0.0% 0	100.0%	0 0.0%
Gun Dealers	45	2,182	0	1,593		0.0%	0.0%	0 0.09
Gun Safety & Marksmanship Instruction	28	2,380 2,734	2	897	1 50	0.0%	50.0%	0 0.09
Gun sights, Scopes & Mounts	10	2,734	1	1,116	1 100		0.0%	0 0.09
Guns - Air, BB and Pellet Guns & Gunsmiths	17 1,487	2,566 532	1	1,116 1,116		0.0% 1 0.0% 1	100.0%	0 0.09
Gutter Cleaning	1,003	676	1	1,116		0.0%	100.0%	0 0.09
Gutters & Downspouts	20,882	41	40	135		5.0% 10	25.0%	0 0.09
Gymnasiums Gymnasiums - Equipment & Supplies	454 121	1,020 1,698	3	738		0.0% 0 0.0% 0	0 0.0%	0 0.09
Gymnastic Equipment & Supplies	8	2,811	0	1,593		0.0%	0.0%	0 0.09
Gymnastic Instruction	547	933	6	546	4 66	6.7%	16.7%	1 16.79
Gypsum & Gypsum Products	10	2,734	0	1,593		0.0% 0	0.0%	0 0.09
Hair Curlers Hair Ornaments	4	2,991 3,188	0	1,593 1,593		0.0% 0 0.0% 0	0 0.0%	0 0.09
Hair Products and Equipment	132	1,658	4	657	2 50	0.0%	25.0%	1 25.09
Hair Removal - Laser & Electrolysis	6,726	149		211	13 52	2.0% 12	48.0%	0 0.09
Hair Removing Equipment & Supplies	134	1,654	0	1,593		0.0% 0	0.0%	0 0.09
Hair Replacement Hair Styling and Services	2,225 3,549	393 264	3 40	738		0.0% 2 2.5% 13	2 66.7% B 32.5%	1 33.39 2 5.09
Hair Weaving	83	1,880	2	897		0.0%	50.0%	0 0.09
Halloween Supplies	2	3,104	3	738	0 0	0.0%	0.0%	3 100.09
Halls & Auditoriums	145	1,612	3	738		3.3% 2 0.0% 1	2 66.7% 100.0%	0 0.09
Hand Painting & Decorating Handbags	129 428	1,670 1,045	110	1,116 1,593		0.0% 1	0 0.0%	0 0.09
Handball Courts	180	1,501	1	1,116	1 100		0.0%	0 0.09
Handmade Art	27	2,398	0	1,593	0 0	0.0%	0.0%	0.09
Handwriting Analysts	65	2,011	0	1,593		0.0% 0 4.0% 14	0.0%	0 0.09
Handyman Services Hardware - Builders	7,693	129 2,457	25 1	211 1,116		4.0% 14 0.0% 0	56.0%	0 0.09
Hardware - Marine	4	2,991	0	1,593		0.0%	0.0%	0 0.09
Hardware - Retail	4,312	228	32			8.1% 7	21.9%	0 0.09
Hardware - Wholesale & Manufacturers	146	1,609	0			0.0%	0.0%	0 0.09
Hardware Consultants Hardwood Floor Contractors	13 4,419	2,646 224		1,593		0.0% 0 8.5% 15	0 0.0% 5 57.7%	0 0.09
Hatcheries - Poultry	37	2,268	0	1,593		0.0%	0.0%	0 0.09
Hats - Retail	42	2,221	2	897		0.0% 1	50.0%	0.09
Hazardous & Medical Waste Services Hazardous Material Control & Removal	180 34	1,501 2,305	0	1,593 1,593		0.0% 0 0.0% 0	0 0.0%	0 0.09
Health & Diet Food Products - Wholesale & Manufacturing	3,681	2,303				4.3%	B 10.7% 2	21 75.0%
Health & Diet Products - Retail	11,890	86	18	275	12 66	6.7%	27.8%	1 5.69
Health & Fitness Program Consultants	2,500	359				2.7% 9	27.3%	0 0.09
Health & Medical - General Health & Medical Products	8,162 2,905	125 313				0.9% 7 9.1% 7	7 30.4%	2 8.79 0 0.09
Health & Wellness	901	713	3	738		6.7%	33.3%	0 0.09
Health Care - Placement	146	1,609	0	1,593	0 0	0.0%	0.0%	0 0.09
Health Care - Staffing	91	1,830	1	1,116		0.0%	0.0%	0 0.09
Health Care Management Health Care Referral	122	3,188 1,696	3	1,593		0.0% 0 3.3% 2	0 0.0%	0 0.09
Health Clubs	18,495	54				1.5% 99		1 0.29
Health Maintenance Organizations	299	1,248	3	738	2 66	6.7%	33.3%	0.09
Health Resorts	378	1,108	10			0.0% 7	7 70.0%	1 10.0%
Hearing Aids & Assistive Devices Hearing Aids Parts & Repairing	5,993	169 3,188	1	504 1,116		0.0% 0 0.0% 1	0 0.0%	0 0.09
Heat Exchangers	184	1,489	0	1,593	0 0	0.0%	0 0.0%	0 0.09
Heat Pumps	1,359	566	7	504		0.0%	0.0%	0 0.09
Heat Supply Companies Heat Treating - Metal	30 49	2,352 2,144	0	1,593 1,593		0.0% 0 0.0% 0	0 0.0%	0 0.09
Heat Treating - Metal Heaters - Automotive	1	2,144 3,188		1,593		0.0%	0.0%	0 0.09
Heating & Air Conditioning	81,983	10	219	28	157 71	1.7% 58	3 26.5%	4 1.89
Heating & Air Conditioning - Filters	3	3,040		1,593		0.0% 0	0.0%	0 0.09
Heating Contractors Heating Equipment	46,706 9,815	18 105				3.4% 28 6.9% 4	3 25.7% 1 10.3%	1 0.99 5 12.89
Heating Equipment & Systems Cleaning & Repair	13,454	70	42			2.4%	10.3%	0 0.09
Heavy Duty Equipment Repair	26	2,411	0	1,593	0 0	0.0%	0.0%	0 0.09
Herbs	209	1,426	2	897		0.0% 1	50.0%	0 0.09
Historical Places Hobby & Model Construction Supplies - Retail	1,322	3,040 575	0	1,593		0.0% 0 7.5% 1	0.0%	0 0.09
Hobby & Model Construction Supplies - Wholesale & Manufacturing	84	1,874	0	1,593		0.0%	0.0%	0 0.09
Hockey Clubs	301	1,245	2	897	1 50	0.0%	50.0%	0.09
Hog Farms	55	2,093	0	1,593		0.0% 0	0.0%	0 0.09
Hoists Holding Companies	39 371	2,250 1,124	0	1,593 1,593		0.0% 0 0.0% 0	0 0.0%	0 0.09
Holistic Practitioners	1,275	592		1,593		0.0%	0.0%	0 0.09
Home Accessories	179	1,504	3	738	3 100	0.0%	0.0%	0 0.09
Home Automation	482	990		897		0.0% 1	50.0%	0 0.09
Home Builders Home Centers	83,792	9 1,238	223	546 546		6.7% 45 3.3% 0	0 0.0%	7 3.19 1 16.79
Home Centers Home Décor, Accessories & Gifts - Online Retailer	304 3,229	1,238 288		35		9.5%	0.5%	0 0.09
Home Demonstrations	51	2,127	1	1,116	1 100	0.0%	0.0%	0.09
Home Design & Planning	2,495	360		600		0.0% 3	8 60.0%	0.09
Home Electronics Home Electronics - Designers	759 14	778 2,629			31 88	8.6% 4 0.0% 0	11.4%	0 0.09
	14					6.7%	33.3%	0 0.09
Home Health Services								
Home Health Services - Skilled Home Improvements	7,383 250 115,906	133 1,333			0 0	0.0% 0 7.7% 80	0.0%	0 0.09

Industry Description Home Improvements - Additions	Inquiries 2,195	Rank by Inquiries 399	Complaints Complaint Rank	Cmpls Settled % 46 1 16.79	Cmpls Not Settled % 5 83.3%	Cmpls Unable to Pursue % 0 0.0%
Home Inspection Service	17,634	55				1 3.1%
Home Sitting Services	520	958	0 1,5		% 0 0.0%	0 0.0%
Home Staging	397	1,086				0 0.0%
Home Theater	2,119	411				0 0.0%
Home Warranty Plans	473	998				0 0.0% 0 0.0%
Honey	163 11	1,550 2,705	0 1,5			0 0.0%
Horse Breeders	21	2,492				0 0.0%
Horse Dealers	15	2,604	0 1,5	93 0 0.09	% 0 0.0%	0 0.0%
Horse Equipment & Supplies	112	1,737				0 0.0%
Horse Riding/Horse Trail Rides	152		2 8			0 0.0%
Horse Shoeing Horse Training	16 156	2,581 1,571				0 0.0% 0 0.0%
Horse Transporting	136					0 0.0%
Horseshoe Equipment & Supplies	4		1 1,1	16 1 100.09		0 0.0%
Horticultural Consultants	310	1,223	0 1,5			0 0.0%
Hose & Tubing - Rubber & Plastic	4	2,991	0 1,5	93 0 0.09		0 0.0%
Hose Couplings & Fittings	110	1,745	0 1,5			0 0.0%
Hosiery - Retail	1	3,188				0 0.0%
Hospices	8	2,811				0 0.0%
Hospital & Medical Equipment & Supplies	2,276	386				0 0.0%
Hospitalization, Medical & Surgical Plans Hospitals	46 63	2,167 2,023	0 1,5 0 1.5	93 0 0.09		0 0.0%
Hostels	80					0 0.0%
Hotel Product Sales	87					0 0.0%
Hotels	5,590	181		58 80 74.19		0 0.0%
Hotels - Reservations	330	1,186	0 1,5	93 0 0.09	% 0 0.0%	0 0.0%
House & Building Movers	1,144	630	3 7	38 2 66.79	% 1 33.3%	0 0.0%
House Cleaning	17,522	58			8 22.2%	0 0.0%
House Cleaning Equipment & Supplies	198	1,449				0 0.0% 0 0.0%
House Furnishings & Services Housewares - Retail	810 947	752 697				0 0.0%
Housewares - Wholesale & Manufacturers	947	1,801				0 0.0%
Housing Authorities	6	2,897	0 1,5	93 0 0.09		0 0.0%
Housing Consultants & Referral Service	2	3,104	0 1,5	93 0 0.09	% 0 0.0%	0 0.0%
Human Factors - Research & Development	2	3,104				0 0.0%
Human Resources	909	711				0 0.0%
Human Services Organizations	299	1,248 2,195				0 0.0%
Humane Societies Humidifying Apparatus	44 11		1 1,1 0 1,5			0 0.0% 0 0.0%
Hunting & Fishing Services	507	967				0 0.0%
Hydraulic Equipment & Supplies	449	1,025	0 1,5	93 0 0.0	% 2 40.070 % 0 0.0%	0 0.0%
Hydraulic Equipment Repair	153	1,581				0 0.0%
Hydronic Heating	374	1,119				0 0.0%
Hydroponics - Equipment & Supplies	188	1,474				0 0.0%
Hydroseeding	75	1,929				0 0.0%
Hypnotherapists - Hypnotists Ice	727 54	799 2,105	5 6 0 1,5			0 0.0%
Ice Cream & Frozen Desserts - Dealers	392		1 1,1			0 0.0%
Ice Cream & Frozen Desserts - Mfq & Dist	86					0 0.0%
Ice Cream Cone Manufacturers & Distributors	11	2,705				0 0.0%
Ice Cream Freezers	5	2,946		93 0 0.09		0 0.0%
Ice Cream Mixes	1	3,188	0 1,5	93 0 0.09		0 0.0%
Ice Making Equipment & Machines	50	2,134				0 0.0%
Identification Card Service Identification Equipment & Supplies	621 593	878 898				0 0.0% 0 0.0%
Identity Theft Protection & Prevention Services	393	3,188				0 0.0%
Image & Graphics Printing	749	786				0 0.0%
Immigration & Naturalization Consultants	8,529	119	36 1	55 21 58.39		2 5.6%
Import Representatives	13					0 0.0%
Importers	2,058	420		46 2 33.39		0 0.0%
Imprinting	36					0 0.0%
Incense Incentive Programs	95	3,104 1,801		16 1 100.09 46 6 100.09		0 0.0% 0 0.0%
Incorporating Companies	95	2,705	0 1,5			0 0.0%
Indian Goods	18	2,703	0 1,5	93 0 0.09		0 0.0%
Industrial Consultants	224	1,382	2 8	97 0 0.09	% 2 100.0%	0 0.0%
Industrial Developments	92	1,823				0 0.0%
Industrial Equipment & Supplies	1,367	563				0 0.0%
Industrial Hygiene Consultants	22	2,470 417				0 0.0%
Industrial Manufacturers			8 4			0 0.0% 0 0.0%
	2,063			52 4 50.00		
Industrial Products Wholesalers & Distributors	2,063 587 6	905	8 4			
	587 6	905 2,897	8 4 0 1,5	93 0 0.09	% 0 0.0%	0 0.0% 1 20.0%
Industrial Products Wholesalers & Distributors Informercials Information Bureaus Information Processing & Retrieval Equipment & Systems	587 6 1,201 29	905	8 4 0 1,5 5 6	93 0 0.09 00 4 80.09	% 0 0.0% % 0 0.0%	0 0.0% 1 20.0% 0 0.0%
Industrial Products Wholesalers & Distributors Informercials Information Bureaus Information Processing & Retrieval Equipment & Systems Information Processing Services	587 6 1,201 29 1,548	905 2,897 612 2,369 520	8 4 0 1,5 5 6 1 1,1 2 8	93 0 0.0° 90 4 80.0° 16 0 0.0° 97 1 50.0°	% 0 0.0% % 0 0.0% % 1 100.0% % 1 50.0%	0 0.0% 1 20.0% 0 0.0% 0 0.0%
Industrial Products Wholesalers & Distributors Informercials Information Bureaus Information Processing & Retrieval Equipment & Systems Information Technology Services Informed Inspection	587 6 1,201 29 1,548	905 2,897 612 2,369 520 2,065	8 4 0 1,5 5 6 1 1 1,1 2 8 0 1,5	93 0 0.0° 00 4 80.0° 16 0 0.0° 97 1 50.0° 93 0 0.0°	% 0 0.0% % 0 0.0% % 1 100.0% % 1 50.0% % 0 0.0%	0 0.0% 1 20.0% 0 0.0% 0 0.0% 0 0.0%
Industrial Products Wholesalers & Distributors Informeralials Information Bureaus Information Processing & Retrieval Equipment & Systems Information Processing & Retrieval Equipment & Systems Information Technology Services Information Technology Services Infrared Inspection In-Home Care	587 6 1,201 29 1,548 58 948	905 2,897 612 2,369 520 2,065 696	8 4 0 1,5 5 6 1 1 1,1 2 8 0 1,5 1 1 1,1	93 0 0.0° 00 4 80.0° 16 0 0.0° 97 1 50.0° 93 0 0.0° 16 1 100.0°	% 0 0.0% 0 0.0% 6 0 0.0% 6 0 0.0% 6 1 100.0% 6 1 50.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0 0.0% 6 0.0% 6 0.0% 6 0.0% 6 0.0% 6 0.0% 6 0	0 0.0% 1 20.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Industrial Products Wholesalers & Distributors Informercials Information Bureaus Information Processing & Retrieval Equipment & Systems Information Technology Services Information Technology Services Infrared Inspection In-Home Care In-Home Care	587. 6 6 1,201 29 1,548 58 948 1,072	905 2,897 612 2,369 520 2,065 696 654	8 4 0 1,5 5 6 1 1 1,1 2 8 0 1,5 1 1,1 1,1 1,1	93 0 0.0° 90 4 80.0° 16 0 0.0° 97 1 50.0° 93 0 0.0° 16 1 100.0° 58 8 66.7°	% 0 0.0%	0 0.0% 1 20.0% 0 0.0% 0 0.00% 0 0.00% 0 0.00%
Industrial Products Wholesalers & Distributors Infomercials Information Bureaus Information Processing & Retrieval Equipment & Systems Information Technology Services Information Technology Services Infrared Inspection In-Home Care Information Refill & Sales Ink Cartridge - Refill & Sales Ink S - Manufacturers Materials	587 6 1,201 29 1,548 58 948 1,072	905 2,897 612 2,369 520 2,065 696 654 2,058	8 4 0 11.5 5 6 1 1 1.1 2 8 0 1.5 1 1,1 12 3 1 1,1	33 0 0.00 4 80.00 16 0 0.00 177 1 50.00 183 0 0.00 16 1 100.00 188 8 66.7° 16 1 100.00	% 0 0.0% % 0 0.0% % 1 100.0% % 1 50.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	0 0.0% 1 20.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Industrial Products Wholesalers & Distributors Informericals Information Bureaus Information Processing & Retrieval Equipment & Systems Information Technology Services Information Technology Services Infrared Inspection In-Home Care Ink Cartridge - Refill & Sales Inks - Manufacturers Materials Inks - Print & Lithograph	587. 6 6 1,201 29 1,548 58 948 1,072	905 2,897 612 2,369 520 2,065 696 654 2,058 2,457	8 4 0 1.55 5 6 1 1 1,1 2 8 0 1.55 1 1 1,1 1 2 3 1 1 1,1 1 1,1	93 0 0.00 4 80.00 16 0 0 0.00 27 1 50.00 33 0 0.00 16 1 100.00 16 1 1 100.00 16 1 1 100.00 16 1 1 00.00	% 0 0.0% % 0 0.0% % 1 100.0% % 1 50.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 1 10.0% % 1 10.0%	0 0.0% 1 20.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Industrial Products Wholesalers & Distributors Informerials Information Bureaus Information Processing & Retrieval Equipment & Systems Information Technology Services Information Technology Services Infrared Inspection In-Home Care Ink Cartridge - Refill & Sales Inks - Hanufacturers Materials Inks - Print & Lithograph Inks - Print & Lithograph Inks - Writing & Marking Insect Control Devices	587 6 6 6 7 1,201 29 1,548 588 948 9484 21,072	905 2,897 612 2,399 520 2,065 696 654 2,058 2,457 2,705	8 4 4 5 1 5 6 1 5 6 1 5 6 1 5 6 1 6 1 5 6 1 6 1	33 0 0.0° 00 4 80.0° 16 0 0.0° 77 1 50.0° 33 0 0.0° 16 1 100.0° 58 8 66.7° 16 1 100.0° 16 0 0.0°	% 0 0.0% % 0 0.0% % 1 100.0% % 1 50.0% % 0 0.0% % 0 0.0% % 0 0.0% % 4 33.3% % 4 33.3% % 1 100.0% % 0 0.0% % 0 0.0%	0 0.0% 1 20.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Industrial Products Wholesalers & Distributors Infomercials Information Bureaus Information Processing & Retrieval Equipment & Systems Information Technology Services Informed Inspection Infrared Inspection In-Home Care In-Home Care Ink Cartridae - Refill & Sales Inks - Manufacturers Materials Inks - Print & Lithograph Inks - With By Marking Insext Control Devices Insulation Contractors Equipment & Supplies	587 6 6 1,201 29 1,548 388 9488 9498 59 23 111 45	905 2,897 612 2,399 520 2,065 696 654 2,058 2,457 2,705 2,182	8 4 4 1.5 0 1.5 5 6 6 1 1 1.1 2 8 8 1 1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1	33 0 0.00 4 80.00 4 80.00 16 0 0.00 77 1 50.00 18 8 66.77 16 1 100.00 16 1 100.00 16 0 0.00 18 0 0.00 19 0 0.00 19 0 0.00 19 0 0.00 19 0 0.00 19 0 0.00 19 0 0.00 19 0 0.00 19 0 0.00 19 0 0.00	% 0 0.0% % 0 0.0% % 0 0.0% % 1 100.0% % 1 50.0% % 0 0.0% % 0 0.0% % 4 33.3% % 0 0.0% % 1 100.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	0 0.0% 1 20.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Industrial Products Wholesalers & Distributors Informeralials Information Bureaus Information Processing & Retrieval Equipment & Systems Information Technology Services Information Technology Services Infrared Inspection In-Home Care Ink Cartridge - Refill & Sales Inks - Manufacturers Materials Inks - Print & Lithograph Inks - Print & Lithograph Inks - Writing & Marking Insect Control Devices Insulation Materials Insulation Materials	587 6 6 1,201 29 1,548 58 948 1,072 59 23 11 45 108	905 2,897 612 2,369 520 2,065 696 6554 2,058 2,457 2,705 2,182 1,754 731	8 4 4 0 1,5 5 6 1 1 1,1 1 2 8 0 1,5 1 1 1,1 1 1,1 1 1,1 1 1 1,1 0 1,5 0 1,5 0 1,5	93	% 0 0.0% % 0 0.0% % 1 100.0% % 1 50.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0%	0 0.99 1 20.99 0 0.99 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09
Industrial Products Wholesalers & Distributors Infomercials Information Bureaus Information Processing & Retrieval Equipment & Systems Information Technology Services Information Technology Services Inforared Inspection In-Home Care Ink Cartridge - Refill & Sales Inks - Haunfacturers Materials Inks - Phint & Lithograph Inks - Whole & Marking Insec - Control Devices Insulation Contractors Equipment & Supplies Insulation Materials Insurance - Accident & Health	587 6 6 1,201 29 5 5 948 1,072 23 31 45 108 847 292 293 108 108 108 108 108 108 108 108 108 108	905 2,897 612 2,369 520 520 520 6554 6554 2,058 2,457 2,705 2,182 1,754 731	8 4 4 5 0 1.5 5 6 6 1.5 6 1 1 1 1.1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	33	% 0 0.0% % 0 0.0% % 0 0.0% % 1 100.0% % 1 50.0% % 0 0.0% % 0 0.0% % 0 0.0% % 1 10.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 0 0.0% % 1 50.0%	0 0.09 1 20.09 0 0.09
Industrial Products Wholesalers & Distributors Informercials Information Bureaus Information Processing & Retrieval Equipment & Systems Information Processing & Retrieval Equipment & Systems Information Technology Services Infrared Inspection In-Home Care Ink Cartridge - Refill & Sales Inks - Manufacturers Materials Inks - Print & Lithograph Inks - Writing & Marking Insex Control Devices Insulation Contractors Equipment & Supplies Insulation Materials Insulation Materials Insurance - Accident & Health Insurance - Auto	587 6 6 6 1,201 299 1,548 948 1,072 599 23 111 45 108 847 292	905 2,897 612 2,369 520 2,065 696 654 2,058 2,457 2,705 2,182 1,754 731 1,257	8 4 4 0 1,5 5 6 1 1 1,1 2 8 0 1,5 1 1 1,1 1 1,1 1 1 1,1 1 0 1,5 0 1,5 0 1,5 2 8 8 7 8 7	93		0 0.99 1 20.99 0 0.99 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09
Industrial Products Wholesalers & Distributors Infomercials Information Bureaus Information Processing & Retrieval Equipment & Systems Information Technology Services Information Technology Services Infrared Inspect In-Home Care Ink Cartridge - Refill & Sales Inks - Penit & Lithograph Inks - Whiting & Marking Insec **Control Devices Insulation Contractors Equipment & Supplies Insulation Contractors Equipment & Supplies Insulation Materials Insurance - Actident & Health Insurance - Auto Insurance - Bonding	587 6 6 1,201 29 5 5 948 1,072 23 31 45 108 847 292 293 108 108 108 108 108 108 108 108 108 108	905 2,897 612 2,369 520 2,065 696 654 2,058 2,457 2,705 2,182 1,754 731 1,257	8 4 4 1.5 0 1.5 5 6 6 1.5 1 1 1.1 1 1 1 1.1 2 8 8 0 1 1.5 1 1 1.1 1 1 1 1.1 1 1 1 1	33		0 0.09 1 20.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09
Industrial Products Wholesalers & Distributors Infomercials Information Bureaus Information Bureaus Information Processing & Retrieval Equipment & Systems Information Technology Services Infrared Inspection In-Home Care Infrared Inspection In-Home Care Ink Cartridge - Refill & Sales Inks - Manufacturers Materials Inks - Manufacturers Materials Inks - Print & Lithograph Inks - Writing & Marking Insext Control Devices Insulation Contractors Equipment & Supplies Insulation Contractors Equipment & Supplies Insulation Materials Insurance - Accident & Health Insurance - Auto Insurance - Bonding Insurance - Bonding Insurance - Bonding Insurance - Bonding Insurance - Crop	587 6 6 1.201 299 1.548 58 948 1.072 59 23 111 45 108 847 292 2.542 162	905 2,897 612 2,3699 520 2,065 696 654 2,058 2,457 2,705 2,182 1,754 4,731 1,257 311 1,554 3,188	8 4 4 5 1,5 1 6 1,5 1	33	% 0 0.0% % 0 0.0% % 0 0.0% % 1 100.0% % 0 0.0% <td>0 0.0% 1 20.0% 0 0.0%</td>	0 0.0% 1 20.0% 0 0.0%
Industrial Products Wholesalers & Distributors Infomercials Information Bureaus Information Processing & Retrieval Equipment & Systems Information Technology Services Infrared Inspection In-Home Care Ink Cartridge - Refill & Sales Inks - Haunfacturers Materials Inks - Haunfacturers Materials Inks - Phrint & Lithograph Inks - Whiting & Marking Insect Control Devices Insulation Contractors Equipment & Supplies Insulation Contractors Equipment & Supplies Insulation Materials Insurance - Accident & Health Insurance - Auto Insurance - Bonding Insurance - Crop Insurance - Dental	587 6 6 6 1,201 299 1,548 948 1,072 599 23 111 45 108 847 292	905 2,897 612 2,369 520 2,065 696 654 2,058 2,457 2,705 2,182 1,754 313 1,554 3,188 2,388	8 4 4 1.5 5 6 1.5 5 6 1.5 5 6 1.5 6	33		0 0.0% 1 20.0% 0 0.0% 0 0.00%
Industrial Products Wholesalers & Distributors Informercials Information Bureaus Information Processing & Retrieval Equipment & Systems Information Processing Services	587 6 6 1,201 29 5 58 948 1,072 23 31 45 108 847 292 2,542 162 17 18	905 2,897 612 2,3699 520 2,065 696 654 2,058 2,457 2,705 2,182 1,754 4,731 1,257 311 1,554 3,188	8 4 4 1 5 1 5 1 6 1 1 1 1 1 1 1 1 1 1 1 1 1 1	33		0 0.0% 1 20.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Industrial Products Wholesalers & Distributors Infomercials Information Bureaus Information Bureaus Information Processing & Retrieval Equipment & Systems Information Technology Services Infrared Inspection In-Home Care InK Cartridge - Refill & Sales Inks - Manufacturers Materials Inks - Manufacturers Materials Inks - Manufacturers Materials Inks - Writing & Marking Insect Control Devices Insulation Contractors Equipment & Supplies Insulation Contractors Equipment & Supplies Insulation Materials Insurance - Accident & Health Insurance - Auto Insurance - Crop Insurance - Dental Insurance - Dental Insurance - Dental Insurance - Employee Benefits Insurance - Employee Benefits Insurance - Employee Benefits Insurance - Employee Benefits	\$87 6 6 1,201 29 1,548 58 948 1,072 23 111 45 108 847 2,542 2,542 162 2,542 162 2,742 4,75 4,75 4,75 4,75 4,75 4,75 4,75 4,75	905 2,897 612 2,3696 520 2,065 696 654 2,058 2,457 2,705 2,182 1,754 311 1,257 351 1,554 3,188 2,398 995 1,056	8 4 4 0 1.55 5 6 6 1 1 1 1.1 2 8 8 0 1.55 1 1 1.1 1 1.1 1 1.1 1 1.1 1 1 1.1 1 1 1.1 1 1 1.1 0 0 1.55 0 0 1.55 0 0 1.55 0 0 1.55 0 0 1.55 0 0 1.55 0 1 1.5 0 1 1.5 0 1 1.5 0 1 1.5 0 1 1.5	33		0 0.0% 1 20.0% 0 0.0%
Industrial Products Wholesalers & Distributors Informeralials Information Bureaus Information Processing & Retrieval Equipment & Systems Information Processing & Retrieval Equipment & Systems Information Technology Services Infrared Inspection In-Home Care Ink Cartridge - Refill & Sales Inks - Manufacturers Materials Inks - Manufacturers Materials Inks - Marking Inks - Writing & Marking Insect Control Devices Insulation Contractors Equipment & Supplies Insulation Materials Insurance - Accident & Health Insurance - Auto Insurance - Bonding Insurance - Dending Insurance - Dending Insurance - Dentality Insurance - Employee Benefits	587 6 6 1,201 29 1,548 58 948 1,072 59 23 11 45 108 84 222 2,542 162 162 17 47 27	905 2,897 612 2,369 520 2,065 696 654 2,088 2,457 2,705 2,182 1,754 1,257 351 1,554 3,188 2,398 9955 797 458	8 4 0 1,5 0 1,5 5 6 1 1 1,1 1 1,1 2 8 0 1,5 1 1 1,1 1 1,1 1 1 1,1 1 0 1,5	33		0 0.0% 1 20.0% 0 0.0%

Industry Description Insurance - Homeowners	Inquiries Rank b	y Inquiries Comp	olaints Complaint Rank Cmpl	1s Settled % Cmpls N 3 100.0%	lot Settled % Cmpls Unab	le to Pursue % 0 0.0%
Insurance - Liability	11	2,705	0 1,593	0 0.0%	0 0.0%	0 0.0%
Insurance - Life	5,145	195	10 404	9 90.0%	1 10.0%	0 0.0%
Insurance - Long Term Care	20	2,508	0 1,593	0 0.0%	0 0.0%	0 0.0%
Insurance - Marine	7	2,858	0 1,593	0 0.0%	0 0.0%	0 0.0%
Insurance - Property Insurance - Rental	174 5	1,521 2,946	1 1,116 0 1,593	1 100.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Insurance - Senior Products	161	1,557	0 1,593	0 0.0%	0 0.0%	0 0.0%
Insurance - Travel	492	978	2 897	1 50.0%	1 50.0%	0 0.0%
Insurance - Viatical	517	961	2 897	2 100.0%	0 0.0%	0 0.0%
Insurance - Workers Compensation	28	2,380	0 1,593	0 0.0%	0 0.0%	0 0.0%
Insurance Agency Insurance Agents	1,450 177	540 1,511	17 284 0 1,593	13 76.5% 0 0.0%	4 23.5% 0 0.0%	0 0.0% 0 0.0%
Insurance Claim Processing Services	22	2,470	0 1,593	0 0.0%	0 0.0%	0 0.0%
Insurance Companies	33,081	29	121 50	109 90.1%	12 9.9%	0 0.0%
Insurance Consultants	2,852	318	3 738	2 66.7%	1 33.3%	0 0.0%
Insurance Inspection & Audits	141	1,627	0 1,593	0 0.0%	0 0.0%	0 0.0%
Insurance Rating Bureaus	3	3,040	0 1,593	0 0.0%	0 0.0%	0 0.0%
Insurance Services Insurance Services ? Commercial	12,394	83 2,581	41 133 0 1,593	37 90.2% 0 0.0%	4 9.8% 0 0.0%	0 0.0% 0 0.0%
Insured Property Replacement Service	16 110	1,745	1 1,116	1 100.0%	0 0.0%	0 0.0%
Intercoms Systems & Services	140	1,632	0 1,593	0 0.0%	0 0.0%	0 0.0%
Interior Decorators & Designers	6,161	166	20 248	10 50.0%	10 50.0%	0 0.0%
Interior Decorators & Designers - Workroom	11	2,705	0 1,593	0 0.0%	0 0.0%	0 0.0%
Interior Decorators & Designers Supplies	473	998	3 738	1 33.3%	2 66.7%	0 0.0%
Interior Designers - Architectural	4 24	2,991 2,441	0 1,593 1 1,116	0 0.0% 1 100.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Interior Designers - Registered/Licensed International Trade Consultants	24 195	1,454	0 1,593	0 0.0%	0 0.0%	0 0.0%
Internet - Web Hosting	10,111	103	63 82	51 81.0%	11 17.5%	1 1.6%
Internet Access Provider	2,612	342	16 301	9 56.3%	4 25.0%	3 18.8%
Internet Auction Service	17,209	59	173 41	162 93.6%	11 6.4%	0 0.0%
Internet Cafes	0	3,329	1 1,116	1 100.0%	0 0.0%	0 0.0%
Internet Gaming	24,679 11,290	36 88	14 333 123 48	10 71.4% 76 61.8%	2 14.3% 46 37.4%	2 14.3%
Internet Marketing Services Internet Selling Services	11,290	651	17 284	76 61.8% 11 64.7%	6 35.3%	1 0.8% 0 0.0%
Internet Services Internet Services	42,192	23	474 12	391 82.5%	76 16.0%	7 1.5%
Internet Shopping	19,398	48	203 32	168 82.8%	35 17.2%	0 0.0%
Internet-Based Telephone Service	1,166	622	14 333	8 57.1%	6 42.9%	0 0.0%
Inventors	24	2,441	0 1,593	0 0.0%	0 0.0%	0 0.0%
Inventory Service	143 3,039	1,616	0 1,593 15 319	0 0.0%	0 0.0% 5 33.3%	0 0.0% 0 0.0%
Investigators Investment Advisory Service	4,935	298 206	15 319 14 333	10 66.7% 13 92.9%	1 7.1%	0 0.0%
Investment Castings	4,535	3,104	0 1,593	0 0.0%	0 0.0%	0 0.0%
Investment Management	656	849	1 1,116	1 100.0%	0 0.0%	0 0.0%
Investment Securities	2,328	378	14 333	11 78.6%	2 14.3%	1 7.1%
Investment Seminars	1,912	443	0 1,593	0 0.0%	0 0.0%	0 0.0%
Invitations & Announcements	78 44	1,911 2,195	1 1,116	1 100.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0% 1 100.0%
Iron Iron Work	1,016	670	1 1,116 3 738	2 66.7%	1 33.3%	0 0.0%
Irrigation Consultants	607	886	0 1,593	0 0.0%	0 0.0%	0 0.0%
Irrigation Systems & Equipment	2,167	401	6 546	3 50.0%	3 50.0%	0 0.0%
Janitor Service	13,059	74	13 351	9 69.2%	3 23.1%	1 7.7%
Janitors Equipment & Supplies	1,746	471	54 99	52 96.3%	2 3.7%	0 0.0%
Japanese Food Products	10 57	2,734 2,076	0 1,593 0 1,593	0 0.0%	0 0.0%	0 0.0% 0 0.0%
Jeans Jewelers - Retail	24,832	35	106 60	63 59.4%	43 40.6%	0 0.0%
Jewelers - Supplies	214	1,407	1 1,116	1 100.0%	0 0.0%	0 0.0%
Jewelers - Wholesale	2,846	320	2 897	2 100.0%	0 0.0%	0 0.0%
Jewelry Buyers	1,590	509	0 1,593	0 0.0%	0 0.0%	0 0.0%
Jewelry Designers	1,855	452	4 657 0 1,593	3 75.0%	1 25.0%	0 0.0%
Jewelry Engravers Jewelry Manufacturers	6 2,550	2,897 349	0 1,593 8 462	0 0.0% 5 62.5%	0 0.0% 3 37.5%	0 0.0% 0 0.0%
Jewelry Polishing & Plating	2,530	3,188	0 1,593	0 0.0%	0 0.0%	0 0.0%
Jewelry Repair	328	1,189	3 738	2 66.7%	1 33.3%	0 0.0%
Jewels - Imitation	25	2,428	0 1,593	0 0.0%	0 0.0%	0 0.0%
Job Listing & Advisory Services	988	679	3 738	2 66.7%	1 33.3%	0 0.0%
Job Listing & Advisory Services - Advanced Fee	314 6	1,216	0 1,593	0 0.0%	0 0.0%	0 0.0%
Juice Extractors Juices	133	2,897 1,656	0 1,593 1 1,116	0 0.0% 0 0.0%	0 0.0% 1 100.0%	0 0.0% 0 0.0%
Junk Dealers	78	1,911	0 1,593	0 0.0%	0 0.0%	0 0.0%
Junk Removal	628	871	14 333	7 50.0%	7 50.0%	0 0.0%
Karaoke Machines & Tapes	2,693	333	0 1,593	0 0.0%	0 0.0%	0 0.0%
Kennels Equipment & Supplies	7	2,858	0 1,593	0 0.0%	0 0.0%	0 0.0%
Kitchen & Bath - Design & Remodeling Kitchen & Bath Design	23,836 454	37	50 105	34 68.0%	10 20.0%	6 12.0%
		1,020	1 1,116	0 0.0%	1 100.0% 3 27.3%	0 0.0% 0 0.0%
				8 72 7%		
Kitchen Accessories	1,282	590	11 382 2 897	8 72.7% 1 50.0%	1 50.0%	
Kitchen Accessories Kitchen Cabinet Refacing		590 1,318 77	2 897 38 145	1 50.0%		0 0.0% 1 2.6%
Kitchen Accessories Kitchen Cabinet Refacing Kitchen Cabinets & Equipment - Household Kitchen Remodeling	1,282 261 13,004 682	590 1,318 77 827	2 897 38 145 9 430	1 50.0% 27 71.1% 3 33.3%	1 50.0% 10 26.3% 4 44.4%	0 0.0% 1 2.6% 2 22.2%
Kitchen Accessories Kitchen Cabinet Refacing Kitchen Cabinets & Equipment - Household Kitchen Remodeling Kitchen Remodeling	1,282 261 13,004 682 43	590 1,318 77 827 2,207	2 897 38 145 9 430 1 1,116	1 50.0% 27 71.1% 3 33.3% 0 0.0%	1 50.0% 10 26.3% 4 44.4% 1 100.0%	0 0.0% 1 2.6% 2 22.2% 0 0.0%
Kitchen Accessories Kitchen Cabinet Refacing Kitchen Cabinets & Equipment - Household Kitchen Remodeling Kitche Boarding Kite Boarding Kite Boarding Kite Sharpening Devices	1,282 261 13,004 682 43 8	590 1,318 77 827 2,207 2,811	2 897 38 145 9 430 1 1,116 0 1,593	1 50.0% 27 71.1% 3 33.3% 0 0.0% 0 0.0%	1 50.0% 10 26.3% 4 44.4% 1 100.0% 0 0.0%	0 0.0% 1 2.6% 2 22.2% 0 0.0% 0 0.0%
Kitchen Accessories Kitchen Cabinett Refacing Kitchen Cabinett Refacing Kitchen Cabinets & Equipment - Household Kitchen Remodeling Kitchen Remodeling Kitchen Senden Remodeling Kitchen	1,282 261 13,004 682 43 8	590 1,318 77 827 2,207 2,811 2,297	2 897 38 145 9 430 1 1,116 0 1,593 1 1,116	1 50.0% 27 71.1% 3 33.3% 0 0.0% 0 0.0% 1 100.0%	1 50.0% 10 26.3% 4 44.4% 1 100.0% 0 0.0% 0 0.0%	0 0.0% 1 2.6% 2 22.2% 0 0.0% 0 0.0% 0 0.0%
Kitchen Accessories Kitchen Cabinet Refacing Kitchen Cabinets & Equipment - Household Kitchen Remodeling Kitchen Remodeling Kitchen Sendeling Kite Boarding Knife Sharpening Devices Knit Goods - Retail Knitted Fabrics	1,282 261 13,004 682 43 8	590 1,318 77 827 2,207 2,811 2,297 3,188	2 897 38 145 9 430 1 1,116 0 1,593 1 1,116 0 1,593	1 50.0% 27 71.1% 3 33.3% 0 0.0% 0 0.0%	1 50.0% 10 26.3% 4 44.4% 1 100.0% 0 0.0%	0 0.0% 1 2.6% 2 22.2% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Kitchen Accessories Kitchen Cabinet Refacing Kitchen Cabinets & Equipment - Household Kitchen Remodeling Kitchen Remodeling Kitchen Remodeling Kite Boarding Knife Sharpening Devices Knit Goods - Retail Knitted Fabrics Knitted Fabrics Knitting Instruction Knitting Machines	1,282 261 13,004 682 43 8 35 1 7	590 1,318 77 827 2,207 2,811 2,297 3,188 2,858 2,221	2 897 38 145 9 430 1 1,116 0 1,593 1 1,116 0 1,593 0 1,593 1 1,116	1 50,0% 27 71,1% 3 33,3% 0 0.0% 0 0.0% 1 100,0% 0 0.0% 0 0.0% 1 100,0%	1 50.0% 10 26.3% 4 44.4% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 1 2.6% 2 2.2.2% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Kitchen Accessories Kitchen Cabinet Refacing Kitchen Cabinets & Equipment - Household Kitchen Cabinets & Equipment - Household Kitchen Remodeling Kitche Bearding Kitche Bearding Kite Boarding Kite Boarding Kite Boarding Kife Fabrics Kite Goods - Retail Knitted Fabrics Knitten Instruction Knitting Instruction Knitting Machines Knives - Machine	1,282 261 13,004 682 43 8 8 35 1 7 42 291	590 1,318 77 827 2,207 2,611 2,297 3,188 2,858 2,221 1,260	2 897 38 145 9 430 1 1,116 0 1,593 1 1,116 0 1,593 0 1,593 1 1,116 2 897	1 50.0% 27 71.1% 3 33.3% 0 0.0% 0 0.0% 1 100.0% 0 0.0% 0 0.0% 1 100.0% 1 100.0% 1 50.0%	1 50.0% 10 26.3% 44.4% 11 100.0% 10 10.0% 10 0.0% 10 0.0% 10 0.0% 10 0.0% 10 0.0% 10 10.0% 10 10.0% 10 10.0% 10 10.0% 10 10.0% 10 10.0% 11 50.0% 11 50.0%	0 0.0% 1 2.6% 2 22.2% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Kitchen Accessories Kitchen Accessories Kitchen Cabinets & Equipment - Household Kitchen Remodeling Kitchen Remodeling Kitchen Remodeling Kitchen Remodeling Kitchen Remodeling Kitchen Remodeling Kite Boarding Knife Boarding Knife Boarding Knife Goad's - Retall Knitted Fabrics Knitting Instruction Knitting Machines Knives - Machine Labeling	1,282 261 13,004 682 43 8 35 1 7 7 42 291 666	590 1,318 77 827 2,207 2,811 2,297 3,188 2,858 2,221 1,260 1,998	2 897 38 145 9 430 1 1,116 0 1,593 1 1,116 0 1,593 0 1,593 1 1,116 2 897 0 1,593	1 50,0% 27 71,1% 3 33,3% 0 0,0% 0 0,0% 1 100,0% 0 0,0% 1 100,0% 1 100,0% 1 100,0% 1 0,0% 1 0,0% 1 0,0%	1 50.0% 10 26.3% 44.4% 1 10.0% 10 0.0% 10 0.0% 10 0.0% 10 0.0% 10 0.0% 10 0.0% 10 0.0% 10 0.0% 11 55.0% 10 0.0	0 0.0% 1 2.6% 2 22.2% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Kitchen Accessories Kitchen Cabinet Refacinq Kitchen Cabinets & Equipment - Household Kitchen Cabinets & Equipment - Household Kitchen Remodeling Kite Boarding Kite Boarding Kite Boarding Kinfe Sharpening Devices Knit Goods - Retail Knitted Fabrics Knitting Instruction Knitting Instruction Knitting Machines Knives - Machine Labeling Labeling Labeling	1,282 261 13,004 682 43 8 9 35 1 7 42 291 666	590 1,318 77 827 2,207 2,811 2,297 3,188 2,258 2,221 1,260 1,998 3,188	2 897 38 145 9 430 1 1,116 0 1,593 1 1,116 0 1,593 0 1,593 0 1,593 1 1,116 2 897 0 1,593 0 1,593	1 50,0% 27 71,1% 3 33,3% 0 0,0% 0 0,0% 1 100,0% 0 0,0% 0 0,0% 1 100,0% 1 50,0% 0 0,0% 0 0,0% 0 0,0%	1 50.0% 10 26.3% 4 44.4% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 50.0% 1 50.0% 0 0.0%	0 0.0% 1 2.6% 2 22.2% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Kitchen Accessories Kitchen Accessories Kitchen Cabinett Refacing Kitchen Cabinets & Equipment - Household Kitchen Remodeling Kitchen Remodeling Kitchen Remodeling Kitchen Remodeling Kitchen Remodeling Kitchen Remodeling Kite Boardina Kinit Goods - Retall Libeling - Machine Labeling Goujument Labeling Equipment Labels - Paper	1,282 261 13,004 682 43 8 35 1 7 42 291 666 1 136	590 1,318 77 827 2,207 2,811 2,297 3,188 2,258 2,221 1,260 1,998 3,188 1,646	2 897 38 145 9 430 1 1,116 0 1,593 1 1,116 0 1,593 0 1,593 0 1,593 1 1,116 2 897 0 1,593 0 1,593 1 1,116	1 50,0% 27 71,1% 3 33,3% 0 0 0,0% 0 0,0% 1 100,0% 0 0,0% 1 100,0% 1 100,0% 1 50,0% 0 0,0% 1 100,0% 1 100,0%	1 50.0% 10 26.3% 44.4% 1 100.2% 100.0% 1 1 100.0% 1 0 0.0% 1 0 0.0% 1 0 0.0% 1 0 0.0% 1 1 50.0% 1 1 50.0% 1 1 50.0% 1 0 0.0% 1 0	0 0.0% 1 2.6% 2 22.2% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Kitchen Accessories Kitchen Cabinett Refacing Kitchen Cabinett Refacing Kitchen Cabinett Refacing Kitchen Remodeling Labeling Labeling Labeling Labeling Rauipment Labelis - Paper Labels - Pa	1,282 261 13,004 682 43 8 8 35 1 7 42 291 666 1 136 19	590 1,318 77 827 2,207 2,811 2,297 3,188 2,658 2,221 1,260 1,998 3,188 1,646 2,528	2 897 38 145 9 430 1 1,116 0 1,593 1 1,116 0 0 1,593 1 1,116 2 897 0 1,593 0 1,593 1 1,116 2 897 0 1,593 1 1,116 2 1,593 0 1,593 1 1,116 0 1,593	1 50,0% 27 71,1% 3 33,3% 0 0,0% 0 0,0% 1 100,0% 0 0,0% 1 100,0% 1 100,0% 1 100,0% 0 0,0% 1 100,0% 1 100,0% 1 100,0% 1 100,0% 0 0,0% 1 100,0%	1 50.0% 10 26.3% 4 44.4% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 50.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 1 2.6% 2 22.2% 0 0.0%
Kitchen Accessories Kitchen Cabinett Refacinq Kitchen Cabinett Refacinq Kitchen Cabinett Refacinq Kitchen Remodeling Labeling Labelin	1,282 261 13,004 682 43 8 8 35 1 7 7 42 291 66 1 136 19 144 337	590 1,318 77 827 2,207 2,811 2,297 3,188 2,658 2,221 1,260 1,998 3,188 1,646 2,558 1,614 1,177	2 897 38 145 9 430 1 1.116 0 1.593 1 1 1.116 0 1.593 1 1 1.116 2 897 0 1.593 0 1.593 1 1 1.116 2 1.593 1 1 1.116 2 1.593 1 1 1.116 2 1.593 1 1 1.116 1 1.116 1 1.116	1 50,0% 27 71,1% 3 33,3% 0 0.0% 0 0.0% 1 100,0% 1 100,0% 1 100,0% 1 50,0% 0 0.9% 1 50,0% 0 0.0% 1 100,0% 0 0.0% 0 0.0% 1 100,0% 1 100,0% 1 100,0% 1 100,0%	1 50.0% 10 26.3% 4 44.4% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 550.0% 0 0.0% 0 0.0% 0 0.0% 1 50.0% 0 0.0% 0 0.0% 1 150.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 1 2.6% 2 22.2% 0 0.0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Kitchen Accessories Kitchen Cabinett Refacing Kitchen Cabinett & Equipment - Household Kitchen Remodeling Kitchen Remodeling Kitchen Remodeling Kite Boarding Knife Sharpening Devices Knit Goods - Retail Knitted Fabrics Knittidan Instruction Knitting Machines Knittidan Instruction Knitting Machines Knives - Machine Labeling La	1,282 261 13,004 682 43 8 8 355 1 7 42 291 66 11 136 19 144 337 54	590 1,318 77 827 2,207 2,811 2,297 3,188 2,258 2,221 1,260 1,998 3,188 1,646 2,528 1,614 1,177 2,105	2 897 38 145 9 430 1 1.116 0 1.593 0 1.593 0 1.593 0 1.593 1 1.116 2 897 0 1.593 1 1.116 0 1.593 1 1.116 1 1.116 0 1.593 1 1 1.116 0 1.593 1 1 1.116 0 1.593	1 50,0% 27 71,1% 3 33,3% 0 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0%	1 50.0% 10 26.3% 4 44.4% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 50.0% 0 0.0% 0 0.0% 1 150.0% 0 0.0% 0 0.0% 1 150.0% 0 0.0%	0 0.0% 1 2.6% 2 22.2% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Kitchen Accessories Kitchen Accessories Kitchen Cabinets & Equipment - Household Kitchen Remodeling Kitchen Remodeling Kitchen Remodeling Kitchen Remodeling Kitchen Remodeling Knife Sodraling Knife Sodraling Knife Sodraling Knife Sodraling Kniting Instruction Kniting Instruction Knitting Hachines Kniting Hachines Labeling Labeling Equipment Labeling Equipment Labels - Plastic, Metal, Foil Labor Organizations Laboratories - Medical Laboratories - Research & Development Laboratories - Research & Development	1,282 261 13,004 682 43 8 8 35 1 7 7 42 291 66 1 136 19 144 337	590 1,318 77 827 2,207 2,811 2,297 3,188 2,858 2,221 1,260 1,998 3,188 1,646 2,528 1,614 1,177 2,105	2 897 38 145 9 430 1 1 1,116 0 1,593 1 1 1,116 0 0 1,593 1 1 1,116 2 897 0 1,593 0 1,593 1 1 1,116 2 1,593 0 1,593 1 1 1,116 2 1,593 0 1,593 1 1 1,116 1 1,116 1 1,116 0 1,593 1 1 1,116 0 1,593 2 897	1 50,0% 27 71,1% 3 33,3% 0 0.0% 0 0.0% 1 100,0% 1 100,0% 1 100,0% 1 50,0% 0 0.0% 1 50,0% 0 0.0% 1 100,0% 1 100,0% 1 100,0% 1 100,0% 1 100,0% 1 100,0% 1 100,0% 1 100,0% 1 100,0% 1 100,0% 1 100,0% 1 100,0% 1 100,0% 1 100,0% 1 100,0% 1 100,0% 1 100,0% 1 100,0%	1 50.0% 10 26.3% 4 44.4% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 50.0% 0 0.0% 0 0.0% 0 0.0% 1 100.0% 0 0.0% 0 0.0% 1 100.0% 0 0.0% 1 100.0% 0 0.0% 1 100.0% 1 100.0% 0 0.0%	0 0.0% 1 2.6% 2 2.2.2% 0 0.0%
Kitchen Accessories Kitchen Accessories Kitchen Cabinett Refacinq Kitchen Cabinett Refacinq Kitchen Cabinett Refacinq Kitchen Remodeling Kitchen Remodeling Kite Boardina Knife Sharpening Devices Knit Goods - Retail Knitted Fabrics Knitting Instruction Knitting Instruction Knitting Machines Knives - Machine Labeling Labeling Labeling Equipment Labels - Paper Labels - Plastic, Metal, Foil Labor Organizations Laboratories - Medical Laboratories - Medical Laboratories - Research & Development	1,282 261 13,004 682 43 8 8 355 1 7 42 291 66 11 136 19 144 337 54	590 1,318 77 827 2,207 2,811 2,297 3,188 2,258 2,221 1,260 1,998 3,188 1,646 2,528 1,614 1,177 2,105	2 897 38 145 9 430 1 1.116 0 1.593 0 1.593 0 1.593 0 1.593 1 1.116 2 897 0 1.593 1 1.116 0 1.593 1 1.116 1 1.116 0 1.593 1 1 1.116 0 1.593 1 1 1.116 0 1.593	1 50,0% 27 71,1% 3 33,33% 0 0 0,0% 0 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0%	1 50.0% 10 26.3% 4 44.4% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 50.0% 0 0.0% 0 0.0% 1 150.0% 0 0.0% 0 0.0% 1 150.0% 0 0.0%	0 0.0% 1 2.6% 2 22.29% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled %	Cmpls Not Settled %	Cmpls Unable to Pursue %
Ladders	46	2,167		1,593	0 0.0	0 0.0%	6 0 0.0%
Laminated Structural Products Laminations - Plastic, Paper	<u>5</u> 191	2,946 1,467	0	1,593 1,593	3 0 0.0 3 0 0.0	0 0.0% 0 0 0.0%	6 0 0.0% 6 0 0.0%
Lamps & Lamp Shades - Retail	126	1,681		1,593			6 0 0.0%
Land Clearing & Leveling	280	1,278	3	738	3 100.0	0 0.0%	6 0 0.0%
Land Companies	3,691	253	3	738			6 0 0.0%
Landscape Architects Landscape Contractors	3,925 76,902	244 11		546	5 3 50.0 3 70 38.1		6 0 0.0% 6 14 7.7%
Landscape Contractors - Commercial	70,502	2.811		1,593	70 38		6 0 0.0%
Landscape Designers	3,206	289		504	6 85.7	7% 1 14.3%	6 0 0.0%
Landscape Lighting	16	2,581		1,593			
Landscape Maintenance Landscaping Equipment & Supplies	2,859 1,433	316 544	34	167 462	5 14.	7% 29 85.3% 4 50.0%	6 0 0.0% 6 0 0.0%
Language Schools	1,952	434	7	504	2 4 50.0 4 5 71.4	9% 4 50.0% 1% 2 28.6%	6 0 0.0%
Language Training Aids	31	2,341	3	738	3 100.0	0 0.0%	6 0 0.0%
Lapidaries	66			1,593			
Lapidary Equipment & Supplies Laser Cosmetic Services	2,946	2,991 308		1,593 275		0 0.0% 3% 12 66.7%	6 0 0.0% 6 0 0.0%
Laser Therapy	367	1,132		1,593	3 0 0.0		
Laser Vision Correction	572	912	0	1,593	0 0.0	0 0.0%	6 0 0.0% 6 0 0.0%
Lasers	1,373	561		1,593	0 0.0		6 0 0.0%
Laundries Laundries - Self Service	137 349	1,642 1,159		897 1,116			6 0 0.0% 6 0 0.0%
Laundry Consultants	186	1,482		738			
Laundry Equipment	206	1,430	0	1,593	0 0.0	0 0.0%	6 0 0.0%
Laundry Supplies	41	2,230	0	1,593	0 0.0	0 0.0%	0 0.0%
Lawn & Garden Equipment & Supplies Lawn & Garden Equipment & Supplies - Rental	2,172 28	400 2,380		368 1,593	7 58.3 0 0.0		6 2 16.7% 6 0 0.0%
Lawn & Garden Equipment & Supplies - Rental Lawn & Garden Pond Dealers & Supplies	<u>28</u> 50			1,593 1,593			
Lawn & Garden Sprinkler Systems	1,631	497	4	657	2 50.0	0% 2 50.0%	6 0 0.0%
Lawn & Tree Care	17	2,566	0	1,593	0 0.0	0 0.0%	6 0.0%
Lawn Installation Service	7	2,858		1,593	3 0 0.0		6 0 0.0%
Lawn Maintenance Lawn Mowers	30,982 757	31 779		18 546		3% 40 10.7% 3 50.0%	6 2 0.5% 6 0 0.0%
Lawn Mowers Lawn Mowers - Sharpen & Repair	827	7/9		897			
Layouts - Office, Factory	12	2,676	0	1,593	0 0.0	0 0.0%	6 0 0.0%
Lead Products	1	3,188		1,593	0 0.0		6 0 0.0%
Leak Detecting Instruments Leak Detection	<u>27</u>	2,398 3,188		1,593 1,593	3 0 0.0 3 0 0.0	0 0.0% 0 0 0.0%	6 0 0.0% 6 0 0.0%
Leasing Service	1,832	457		351	8 61.		6 0 0.0%
Leather	106	1,763	0	1,593			6 0 0.0%
Leather Cleaning	94			1,116			
Leather Clothing - Retail	396	1,087		738 897	2 66.7		0 0.0%
Leather Goods - Dealers Leather Goods - Repair	659 108	846 1,754		1,116	7 1 50.0 5 1 100.0		6 0 0.0% 6 0 0.0%
Leather Goods - Wholesale & Manufacturers	138	1,637		1,593			6 0 0.0%
Leather Restoration	32	2,332	0	1,593	0 0.0	0 0.0%	6 0 0.0%
Lecture & Seminar Bureaus	438			546			6 0 0.0%
Legal Clinics Legal Document Assistance	162 72	1,554 1,948	0	1,593 1,593	B 0 0.0 B 0 0.0		6 0 0.0% 6 0 0.0%
Legal Forms	6,415	157		91			6 0 0.0%
Legal Information Services	251	1,332		1,116	1 100.0	0 0.0%	6 0 0.0%
Legal Services Plans	710	813		897			0 0.0%
Letters - Sign	16 10	2,581 2,734		1,593 1,593	3 0 0.0 3 0 0.0		6 0 0.0% 6 0 0.0%
Libraries - Public	62	2,027		1,593			6 0 0.0%
Library Equipment & Supplies	1	3,188		1,593	0 0.0	0 0.0%	6 0 0.0%
License Services	1,094			600			
Lie Detection Service Lifts	31 211	2,341 1,415		1,593 1,116			6 0 0.0% 6 0 0.0%
Lifts/Elevators - In Home	14			1,116			
Lighting Consultants	223	1,383	2	897	1 50.0	1 50.0%	6 0 0.0%
Lighting Equipment - Emergency	18	2,547	1	1,116	0 0.0	1 100.0%	6 0 0.0% 6 0 0.0%
Lighting Fixtures - Repair & Maintenance Lighting Fixtures - Retail	280 2.136	1,278 404	0 10	1,593 404	0 0.0 1 7 70.0	0 0.0% 0 3 30.0%	6 0 0.0% 6 0 0.0%
Lighting Fixtures - Retail Lighting Fixtures - Supplies & Parts	2,136	1,985		1,593			6 0 0.0%
Lighting Fixtures - Wholesale & Manufacturers	407	1,073	2	897	0 0.0	0% 2 100.0%	6 0.0%
Lighting Systems & Equipment	695	821		462			0 0.0%
Lights Bulbs & Tubes Limestone	658	847 2,946		504 1,593	5 71.4 3 0 0.0		6 0 0.0% 6 0 0.0%
Limousine Service	11,994	2,946		1,593			6 1 1.7%
Linen Supply Service	447	1,028	5	600	2 40.0	0% 3 60.0%	0 0.0%
Linens - Retail	297			657			6 0 0.0%
Linens - Wholesale & Manufacturers Lingerie	1 162	2,259		1,593			6 0 0.0% 6 0 0.0%
Lingerie Linings - Clothing	1,162	624 3,040		462 1,593	2 3 37.5 3 0 0.0		6 0 0.0%
Linings - Plastic, Membrane	13	2,646		1,593	0 0.0		6 0 0.0%
Linoleum Dealers	53	2,113	0	1,593	0 0.0	0 0.0%	6 0.0%
Liquidators	2,501		8	462			6 0 0.0%
Liquor Stores Liquors - Wholesale	53	893 2,113	3	738 1,593	3 100.0		6 0 0.0%
Literary Agents	1	3,188		1,593	3 0 0.0		6 0 0.0%
Lithographers	6	2,897	0	1,593	0 0.0	0 0.0%	6 0 0.0%
Livestock Auction Markets	145	1,612		1,593			
Livestock Breeders Livestock Equipment & Supplies	210 116			1,593 1 593			
Livestock Equipment & Supplies Livestock Feeding	82	1,717		1,593 1,593			
Livestock Hauling	8	2,811		1,593			6 0 0.0% 6 0 0.0%
Loan Modification	384	1,099	2	897	2 100.0	0 0.0%	6 0 0.0%
Loans Farm & Danch	9,621	108		72			6 2 2.5%
Loans - Farm & Ranch Loans - Small Business	12 697			1,593 351			
Lobbyists	1	3,188		1,593			
Lockers	62	2,027	0	1,593	0 0.0	0 0.0%	6 0 0.0%
Locks - Wholesale & Manufacturers	46			1,593			
Locks & Locksmiths	10,148	102	23	228	13 56.5	5% 8 34.8%	6 2 8.7%

According Acco	Industry Description	Tuendalee	Dank by Insulaise	Complaints	amulaint Dank	County Settled 06	Cmpls Not Settled %	Counts Unable to Durane 06
March Marc	Industry Description Locksmiths Equipment & Supplies	Inquiries 96	Rank by Inquiries 1,800	Complaints 0		Cmpls Settled % 0 0.0		Cmpls Unable to Pursue % 0 0.0%
Search Control 1.50	Locomotives	1		0	1,593	0.0	% 0 0.0%	0 0.0%
1				1				0 0.0% 0 0.0%
## 1995 1995	Logging Equipment & Supplies				1,116			0 0.0%
## 150 1.00	Logistics							0 0.0%
Common C	Lotteries - Foreign							1 50.0%
April Apri								0 0.0% 0 0.0%
According for Communication 1.00								0 0.0%
September Property	Lubricating Devices & Systems	68	1,977	0	1,593	0.0	% 0 0.0%	0 0.0%
Same Formal 1	Lubricating Service - Automotive							1 5.3%
and the following the followin	Luggage - Retail	567	917	2			% 0 0.0%	0 0.0%
anders Morth 1		34		1				0 0.0%
ander Jurier 1985 1986 1987 1988	Luggage Repair	4	2,991		1,593	0.0	% 0 0.0%	0 0.0%
### 1	Lumber - Drying	152	1,586	0	1,593	0 0.0	% 0 0.0%	0 0.0%
ander - Ministerios 1				21				0 0.0% 0 0.0%
and the Control 2011 0 100 0 0.0	Lumber - Wholesale			1				0 0.0%
Seates Season 1.500	Lumber Carriers	8	2,811	0	1,593	0.0	% 0 0.0%	0 0.0%
Section 100. 100. 1446 3 72 4 87 12 12 12 12 12 12 12 1		8						0 0.0%
Senter Land Revert William 1,000 1			512					0 0.0%
Sections No. 1862 1.000								0 0.0%
1 1,100 1	Machinery - New	298	1,250	1	1,116	1 100.0	% 0 0.0%	0 0.0%
Security Security 1.17 1	Machinery - Specially Designed	34			1,593			0 0.0%
Security Security 1.17 1		13	3,104	0	1,593			0 0.0% 0 0.0%
Security	Machinery Rebuild & Repair				738			0 0.0%
Seasons Agriculture	Magazine Sales	1,208	610	16	301	11 68.8	% 5 31.3%	0 0.0%
Seasons Seas	Magazine Sales by Mail							0 0.0%
Seasons								0 0.0% 0 0.0%
Page	Magazines - Distributors	767	772	19	265	11 57.9	% 8 42.1%	0 0.0%
Season Propriet 127 1,431 3 728 1 3 3 3 3 3 3 3 3 3	Magazines - Subscription Agents	676	832	7	504	5 71.4	% 2 28.6%	0 0.0%
Stander								0 0.0% 0 0.0%
Secret Absorbit Process 72								0 0.0%
Tell Do. Perfords Received 100 Do. Manufactures 3 (1970) 101 Do. Manufactures 3 (1970) 102 Do. Manufactures 3 (1970) 103 Do. Manufactures 3 (1970) 103 Do. Manufactures 3 (1970) 104 Do. Manufactures 3 (1970) 105 Do. Manufactures 3 (1970) 105 Do. Manufactures 3 (1970) 106 Do. Manufactures 3 (1970) 107 Do. Manufactures 3 (1970) 108 Do. Manufactures 3 (1970) 109 Do. Manufactures 3 (1970) 100	Magnets & Magnetic Devices	37				0 0.0	% 0 0.0%	0 0.0%
Anti-State Montantanes M	Maids & Butlers Service							1 7.1%
See Content State Stat		204	1,433	4	1 502	3 75.0	% 1 25.0% % 0 0.0%	0 0.0%
## Part								1 2.2%
Select Statement 150	Mailing Containers	31	2,341	0	1,593	0 0.0	% 0 0.0%	0 0.0%
Selling Envices								0 0.0%
Selling Services - Prince Stepperer 6.5 2.022 2 827 1 50.0% 1 90.0% 0 0 0 0 0 0 0 0 0								0 0.0% 1 11.1%
1 3,188 0 1,093 0 0.0% 0 0.0	Mailing Services - Drop Shipper			2				0 0.0%
Semplement Training 283 1,274 1 1,116 0 0.0% 1 100.0% 0 0 0 0 0 0 0 0 0	Mailing Services - International					0 0.0	% 0 0.0%	0 0.0%
Semicurion Sem					1,116			0 0.0%
Resinfunction to Dealers 373 1,121 1 1,116 1 100.0% 0 0.0% 0 0.0% 0 0 0 0 0 0 0 0 0								0 0.0% 0 0.0%
Part	Manufactured Home Dealers	373	1,121	1	1,116	1 100.0	% 0 0.0%	0 0.0%
Particular Formes - Parks 120 1,701 1 1,116 0 0.0% 1 100.0% 0 0 0 0 0 0 0 0 0	Manufactured Homes - Dealers	1,039						0 0.0%
Semifactured Formers - Rent & Lease		120						0 0.0% 0 0.0%
Participation Participatio				1				0 0.0%
Semifactured Homes Distributors & Manufacturers 1,884 649 4 657 3 75,0% 1 25,0% 0 0 0 0 0 0 0 0 0	Manufactured Homes - Repair & Service		1,732		657	4 100.0	% 0 0.0%	0 0.0%
Namufactured Homes Equipment & Supplies (Manufacturers) 2 3,104 0 1,593 0 0,0% 0 0,0% 0 0,0% 0 0	Manufactured Homes - Transporting	44	2,195				% 1 25.0%	0 0.0%
Sampfactures Agents & Segresentatives 32 2,332 0 1,533 0 0,0% 0 0,0% 0 0,0% 0 0 0 0 0 0 0 0 0		1,084						0 0.0%
Namufacturers & Producers 6,418	Manufactured Offices & Commercial Units	32						0 0.0%
Stapping Services	Manufacturers & Producers		156	45	120	25 55.6	% 20 44.4%	0 0.0%
Naps - Dealers 57 2,076 1 1,116 0 0,0% 1 100,0% 0 0 0 0 0 0 0 0 0				44				0 0.0%
Naps - Publishers & Distributors 7 2,888 1 1,116 1 100.0% 0 0.0% 0	Maps - Dealers			1	1,116		% U 0.0%	0 0.0% 0 0.0%
Marble Astronament Astro	Maps - Publishers & Distributors	7	2,858	1	1,116	1 100.0	% 0 0.0%	0 0.0%
Warble & Grante Installation, Stonework Fabrication 3,201 290 21 240 13 61,9% 8 38,1% 0 C Warinas 936 705 4 657 1 25,0% 3 75,9% 0 0 Warine Contractors 124 1,689 1 1,116 0 0.0% 0 0 Warine Electronic Equipment & Supplies 175 1,520 0 1,593 0 0.0% 0 0 Warine Equipment & Supplies 1,550 1,530 0 1,593 0 0.0% 0 0 Warine Supplies 1,452 333 1,217 2 897 1,500% 0 0,0% 0 0 Warine Supplies 1,453 536 8 462 7 87,5% 1 1,25% 0 Warine Supplies 3,998 241 18 275 17 94,4% 1 5,6% 0 0 Warrier Supplies	Marble - Cultured							0 0.0%
Marble & Terrazzo Cleaning & Service 161 1,557 0 1,593 0 0.0% 0 0.0% Marina Contractors 124 1,689 1 1,116 0 0.0% 1 100.0% 0 0 Marine Electronic Equipment & Supplies 175 1,520 0 1,593 0 0.0% 0 0.0% 0 0 Marine Salets Service 1313 1,217 2 897 1 50.0% 1 50.0% 0 0 Marine Salets Service 1,463 536 8 462 7 87.5% 1 12.5% 0 0 Marine Salets Service 75 1,929 0 1,593 0 0.0% 0 0 Marine Equipment & Supplies 3,938 241 18 275 17 94.4% 1 5.6% 0 0 Marine Salets Service 3,938 241 18 275 17 94.4% 1 5.6% 0	Marble & Granite Installation Stonework Fabrication							0 0.0% 0 0.0%
Marinas 936 705 4 6577 1 25,0% 3 75,0% 0 0	Marble & Terrazzo Cleaning & Service							0 0.0%
Marine Electronic Educiment & Supplies 1.55 1.520 0 1.593 0 0.0% 0 0.0% Marine Educiment & Supplies 313 1,217 2 897 1 50.0% 1 50.0% 0 0 Marine Surveyors 75 1,929 0 1,593 0 0.0% 0 0.0% 0 0 Market Surveyors 75 1,929 0 1,593 0 0.0% 0 0.0% 0 0 Market Survey Companies 3,998 241 18 2.75 17 94.4% 1 5.6% 0 0 Market Survey Companies 4,212 230 14 333 4 2.6% 10 7.1,4% 0 0 Markettina Consultants 4,212 230 14 333 4 2.6% 10 7.1,4% 0 0 Markettina Consultants 4,212 230 14 333 4 2.6% 10 7.1,	Marinas	936	705	4	657	1 25.0	% 3 75.0%	0 0.0%
Marine Equipment & Supplies 3.13 1,217 2 897 1 50.0% 1 50.0% 0 0 0 0 0 0 0 0 0	Marine Contractors							0 0.0%
Marine Sales & Service 1,463 536 8 462 7 87.5% 1 12.5% 0 0 Market Research & Analysis 3,998 241 18 275 17 94.4% 1 5.6% 0 0 Market Research & Analysis 3,998 241 18 275 17 94.4% 1 5.6% 0 0 Marketing Consultants 1,214 608 2 897 2 100.0% 0 0.0% 0 0 Marketing Programs & Service 4,212 230 14 333 4 28.6% 10 71.4% 0 0 Marriage, Family, Child, Individual Counselors 4,999 202 27 198 18 66.7% 9 33.3% 0 0 Marriage, Family, Child, Individual Counselors 1,544 521 0 1,593 0 0.0% 0 0.0% 0 0 Martial Arts 2,658 339 20 248 10 50.0% 10 50.0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0								0 0.0% 0 0.0%
Marine Surveyors 75 1,929 0 1,593 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0 0.0% 0 0 0 0 0 0 0 0 0	Marine Sales & Service						% 1 12.5%	0 0.0%
Market Survey Companies 1,214 608 2 897 2 100.0% 0 0.0% 0 C Marketing Programs & Services 4,212 230 14 333 4,28.6% 10,71,4% 0 C Marrial Programs & Services 4,999 202 27 198 18 66.7% 9 33.3% 0 0 Marrial Arts 1,544 521 0 1,593 0 0.0% 0 0.0% 0 0 Martial Arts 2,658 339 20 248 10 50.0% 10 50.0% 0	Marine Surveyors	75	1,929	0	1,593	0 0.0		0 0.0%
Marketing Consultants 4,212 230 14 333 4 28,6% 10 71,4% 0 C Marketing Congrams & Services 4,999 202 27 198 18 66,7% 9 33,3% 0 0 Marrial Arts 1,544 521 0 1,593 0 0.0% 0 0.0% 0 0 Martial Arts 2,658 339 20 248 10 50.0% 10 50.0% 0 0 Martial Arts 37 2,268 0 1,593 0 0.0%					275			0 0.0%
Marketing Programs & Services 4,999 202 27 198 18 65.7% 9 33.3% 0 0 Marrial Arts 1,594 521 0 1,593 0 0.0% 0 0.0% 0 0 Martial Arts 2,658 339 20 248 10 50.0% 10 50.0% 0 0 Martial Arts Supplies & Equipment 37 2,268 0 1,593 0 0.0%	Marketing Consultants							
Marriage, Family, Child, Individual Counselors 1,544 521 0 1,593 0 0.0% 0 0.0% 0 0 Martial Arts \$2,658 339 20 248 10 50.0% 10 50.0% 0 0.0% 0	Marketing Programs & Services	4,999	202	27	198	18 66.7	% 9 33.3%	0 0.0%
Martial Arts Supplies & Equipment 37 2,268 0 1,593 0 0.0% 0 0.0% 0 C Mason Contractors 10,041 104 17 284 8 47.1% 9 52.9% 0 0 Mason Contractors Caujoment & Supplies 32 2,332 0 1,593 0 0.0% 0 0.0% 0 0 Massonry Panels - Prefabricated 192 1,461 2 897 1 50.0% 1 50.0% 0 0 Massage Equipment & Supplies 764 774 3 738 1 35.0% 2 66.7% 0 0 Massage School 11 2,705 1 1,116 1 100.0% 0 0.0% 0 0 Massage Therapeutic 852 729 4 657 4 100.0% 0 0.0% 0 0 Massage Therapeutic 852 72.9 4 657 4 100.0%	Marriage, Family, Child, Individual Counselors	1,544	521	0	1,593	0.0	% 0 0.0%	0 0.0%
Mason Contractors 10,041 104 17 284 8 47.1% 9 52.9% 0 0 Mason Contractors Equipment & Supplies 32 2,332 0 1,593 0 0.0% 0 0.0% 0 0 0 Masson Yanels - Prefabricated 192 1,461 2 897 1 50.0% 1 50.0% 0 0 Massage Equipment & Supplies 764 774 3 738 1 33.3% 2 66.7% 0 0 Massage Cheropeutic 852 729 4 657 4 100.0% 0 0.0% 0 0 Massage Therapeutic 852 729 4 657 4 100.0% 0 0.0% 0 0 Material Handling Equipment 123 1,693 1 1,116 0 0.0% 1 100.0% 0 0 Material Handling Equipment 99 1,789 0 1,593 <td< td=""><td>Martial Arts Martial Arts Supplies & Equipment</td><td></td><td>339</td><td>20</td><td></td><td></td><td></td><td>0 0.0% 0 0.0%</td></td<>	Martial Arts Martial Arts Supplies & Equipment		339	20				0 0.0% 0 0.0%
Mason Contractors Equipment & Supplies 32 2,332 0 1,593 0 0.0% 0 0.0% 0 0 Massary Panels - Prefabricated 192 1,461 2 897 1 50.0% 1 50.0% 0 0 Massage Equipment & Supplies 764 774 3 738 1 33.3% 2 66.7% 0 0 4 assage School 11 2,705 1 1,116 1 100.0% 0 0.0% 0 0 4 assage Therapeutic 852 729 4 657 4 100.0% 0 0.0% 0 0 4 assage Therapeutic 852 729 4 657 4 100.0% 0 0.0% 0 0 4 assage Therapeutic 852 729 4 657 4 100.0% 0 0.0% 0 0 0 0 0 0 0 0 0 0 0 0							% U 0.0% % 9 52 9%	0 0.0%
Masonry Panels - Prefabricated 192 1,461 2 897 1 50.0% 1 50.0% 0 0 Massage Equipment & Supplies 764 774 3 738 1 33.3% 2 66.7% 0 0 Massage School 11 2,705 1 1,116 1 100.0% 0 0.0% 0 0 Massage Therapeutic 852 729 4 657 4 100.0% 0 0.0% 0 0 Massage Therapeuts 2 2,508 355 8 462 6 75,0% 2 25,0% 0 0 Material Handling Equipment 123 1,693 1 1,16 0 0.0% 1 100.0% 0 0 Material Handling Equipment 99 1,789 0 1,593 0 0.0% 1 100.0% 0 0 Material Yelloths 99 1,789 0 1,593 0 0.	Mason Contractors Equipment & Supplies						% 0 0.0%	0 0.0%
Massage School 11 2,705 1 1,116 1 100.0% 0 0.0% 0 0 Massage Therapeutic 852 729 4 657 4 100.0% 0 0.0% 0 0 Massage Therapeutic 2,508 355 8 462 6 75.0% 2 25.0% 0 0 Material Handling Equipment 123 1,693 1 1,116 0 0.0% 1 100.0% 0 0 Materity Clothes 99 1,789 0 1,593 0 0.0% 0 0.0% 0 Mats & Matting 67 1,985 2 897 0 0.0% 2 100.0% 0 0	Masonry Panels - Prefabricated	192	1,461	2	897	1 50.0	% 1 50.0%	0 0.0%
Massage Therapeutic 852 729 4 657 4 100.0% 0 0.0% 0 0 Massage Therapeutic 2,508 355 8 462 6,75.0% 2,25.0% 0 0 Material Handling Equipment 123 1,693 1 1,116 0 0.0% 1 100.0% 0 0 Material Handling Equipment 99 1,789 0 1,593 0 0.0% 0			774	3		1 33.3	% 2 66.7%	0 0.0% 0 0.0%
Massage Therapists 2,508 355 8 462 6 75.0% 2 25.0% 0 0 Material Handling Equipment 123 1,693 1 1,116 0 0.0% 1 100.0% 0 0 Maternity Clothes 99 1,789 0 1,593 0 0.0% 0 <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>0 0.0%</td></td<>								0 0.0%
Materialty Clothes 123 1,693 1 1,116 0 0.0% 1 100.0% 0 0 Materilty Clothes 99 1,789 0 1,593 0 0.0% 0 0.0% 0 0 Mats & Matting 67 1,985 2 897 0 0.0% 2 100.0% 0 0	Massage Therapists	2,508	355	8	462	6 75.0	% 2 25.0%	0 0.0%
Mats & Matting 67 1,985 2 897 0 0.0% 2 100.0% 0 0	Material Handling Equipment		1,693	1		0.0	% 1 100.0%	0 0.0%
								0 0.0% 0 0.0%
2011 ESS PURPES - 2011 UNION - A TOTAL OF THE STATE OF TH	Matts & Matting Mattress Makers Supplies	611			738			

Todayton Bassalation	To cold a Doub I		leinte Counteint Book Counte Co		Nat Cattled W. County Hard	- t- D 1 0/
Industry Description Mattresses	Inquiries Rank I	y Inquiries Comp	aints Complaint Rank Cmpls Se	ettled % Cmpls 27 69.2%	Not Settled	e to Pursue % 0 0.0%
Mausoleums	21	2,492	0 1,593	0 0.0%	0 0.0%	0 0.0%
Meal Preparation Service	578	908	0 1,593	0 0.0%	0 0.0%	0 0.0%
Meat - Processing Meat - Retail	0 2,388	3,329 371	1 1,116 3 738	1 100.0% 3 100.0%	0 0.0% 0 0.0%	0 0.0%
Meat - Wholesale	2,388	1,263	0 1,593	0 0.0%	0 0.0%	0 0.0%
Meat Choppers & Grinders	9	2,762	1 1,116	1 100.0%	0 0.0%	0 0.0%
Meat Packers	525	954	1 1,116	1 100.0%	0 0.0%	0 0.0%
Meat Packers Equipment & Supplies Mechanical Contractors	379 6,222	1,107	0 1,593 11 382	0 0.0% 9 81.8%	0 0.0% 2 18.2%	0 0.0%
Media Consultant	530	161 948	7 504	0 0.0%	3 42.9%	4 57.1%
Mediation Services	276	1,287	2 897	2 100.0%	0 0.0%	0 0.0%
Medical Alarms	200	1,437	0 1,593	0 0.0%	0 0.0%	0 0.0%
Medical Business Administration Medical Equipment & Supplies	296	1,253	0 1,593	0 0.0%	0 0.0%	0 0.0%
Medical Imaging Services	1,274	593 3,188	9 430 0 1,593	6 66.7% 0 0.0%	3 33.3% 0 0.0%	0 0.0% 0 0.0%
Medical Record Service	119	1,705	0 1,593	0 0.0%	0 0.0%	0 0.0%
Medical Service Organizations	214	1,407	0 1,593	0 0.0%	0 0.0%	0 0.0%
Medical Staffing	34	2,305	0 1,593	0 0.0%	0 0.0%	0 0.0%
Medical Testing Companies	529 261	950 1,318	0 1,593 13 351	0 0.0% 0 0.0%	0 0.0%	0 0.0% 1 7.7%
Medicines - Patent & Proprietary Meditation Instruction	149	1,596	0 1,593	0 0.0%	12 92.3% 0 0.0%	0 0.0%
Meeting Management	9	2,762	0 1,593	0 0.0%	0 0.0%	0 0.0%
Mens Clothing & Furnishings - Retail	1,168	620	7 504	4 57.1%	3 42.9%	0 0.0%
Mens Clothing & Furnishings - Wholesale & Manufacturers	591	900	7 504	2 28.6%	5 71.4%	0 0.0%
Mental Health Services Mentally Disabled Services	24 5 215	2,441 193	0 1,593	0 0.0% 6 85.7%	0 0.0% 1 14.3%	0 0.0%
Merchandise Brokers	5,215	3 040	7 504 0 1,593	0 0.0%	0 0.0%	0 0.0% 0 0.0%
Merchandising Service	83	3,040 1,880	0 1,593	0 0.0%	0 0.0%	0 0.0%
Messenger Service	881	719	2 897	2 100.0%	0 0.0%	0 0.0%
Metal Cleaning	5	2,946	0 1,593	0 0.0%	0 0.0%	0 0.0%
Metal Detecting Equipment Metal Fabricators	1 452	3,188	0 1,593 0 1,593	0 0.0%	0 0.0%	0 0.0%
Metal Fabricators Metal Finishers	97	1,022 1,794	0 1,593	0 0.0%	0 0.0%	0 0.0%
Metal Powder Fabricators	253	1,329	0 1,593	0 0.0%	0 0.0%	0 0.0%
Metal Salvage Yards	61	2,038	2 897	0 0.0%	2 100.0%	0 0.0%
Metal Specialties	524	956	0 1,593	0 0.0%	0 0.0%	0 0.0%
Metal Stamping Metals - Base	9	2,762 2,811	0 1,593	0 0.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0%
Metals - Base Metals - Clad	6	2,811	0 1,593 0 1,593	0 0.0%	0 0.0%	0 0.0%
Metals - Precious - Sheet, Wire, Tubing	4	2,991	0 1,593	0 0.0%	0 0.0%	0 0.0%
Metaphysicians	1	3,188	0 1,593	0 0.0%	0 0.0%	0 0.0%
Meteorological Instruments	80	1,897	0 1,593	0 0.0%	0 0.0%	0 0.0%
Meters Mezzanines & Platforms	95	1,801	0 1,593	0 0.0%	0 0.0% 0 0.0%	0 0.0%
Microfilm Service, Equipment & Supplies	16	3,188 2,581	0 1,593 0 1,593	0 0.0%	0 0.0%	0 0.0%
Microwave Ovens - Dealers	1	3,188	1 1,116	1 100.0%	0 0.0%	0 0.0%
Midwives	2	3,104	1 1,116	0 0.0%	1 100.0%	0 0.0%
Millinery - Retail	1	3,188	0 1,593	0 0.0%	0 0.0%	0 0.0%
Milling Cutters Milling Machines	2	2,897 3,104	0 1,593 0 1,593	0 0.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Millwork	1,331	572	1 1,116	1 100.0%	0 0.0%	0 0.0%
Millwrights	246	1,339	0 1,593 0 1,593	0 0.0%	0 0.0%	0 0.0%
Mineral Exploration	3	3,040	0 1,593	0 0.0%	0 0.0%	0 0.0%
Minerals Miniatures - Collectors	1 9	3,188 2,762	0 1,593 0 1,593	0 0.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0%
Mining Companies	52	2,762	0 1,593	0 0.0%	0 0.0%	0 0.0%
Mining Consultants	48	2,154	0 1,593	0 0.0%	0 0.0%	0 0.0%
Mining Development	55	2,093	0 1,593	0 0.0%	0 0.0%	0 0.0%
Mining Equipment & Supplies	65	2,011	0 1,593	0 0.0%	0 0.0%	0 0.0%
Mirrors - Manufacturers Supplies	570 36	913 2,286	0 1,593 0 1,593	0 0.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0%
Mirrors - Resilver	17	2,566	0 1,593	0 0.0%	0 0.0%	0 0.0%
Mobile Apps	23	2,457	1 1,116	1 100.0%	0 0.0%	0 0.0%
Mobile Refrigeration	187	1,477	0 1,593	0 0.0%	0 0.0%	0 0.0%
Mobile Telephone Equipment & Supplies	67	1,985	2 897	0 0.0%	1 50.0%	1 50.0% 0 0.0%
Mobile Telephone Service Modeling - Advance Fee	306 410	1,233 1,068	4 657 2 897	3 75.0% 2 100.0%	1 25.0% 0 0.0%	0 0.0%
Modeling & Acting - Training	0	3,329	1 1,116	0 0.0%	1 100.0%	0 0.0%
Modeling & Simulation	4	2,991	0 1,593	0 0.0%	0 0.0%	0 0.0%
Modeling & Talent Agencies	12,588	80	20 248	11 55.0%	8 40.0%	1 5.0%
Modeling Schools	925	708 722	15 319 3 738	3 20.0%	10 66.7%	2 13.3%
Modular Homos			2 897	1 33.3% 1 50.0%	1 33.3% 1 50.0%	1 33.3% 0 0.0%
Modular Homes Mold & Mildew Inspection/Removal/Remediation	873 2 094	414		1 30.070		
Mold & Mildew Inspection/Removal/Remediation Mold Consulting & Testing	2,094 26	414 2,411	0 1,593	0 0.0%	0 0.0%	0 0.0%
Mold & Mildew Inspection/Removal/Remediation Mold Consulting & Testing Moldings Moldings	2,094 26 448	2,411 1,026	0 1,593 1 1,116	1 100.0%	0 0.0%	0 0.0%
Mold & Mildew Inspection/Removal/Remediation Mold Consulting & Testing Moldings Moldings Molds	2,094 26 448 814	2,411 1,026 750	0 1,593 1 1,116 2 897	1 100.0% 2 100.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Mold & Mildew Inspection/Removal/Remediation Mold Consulting & Testing Moldings Moldings Molds Mold Once Systems	2,094 26 448 814 16	2,411 1,026 750 2,581	0 1,593 1 1,116 2 897 3 738	1 100.0% 2 100.0% 0 0.0%	0 0.0% 0 0.0% 3 100.0%	0 0.0% 0 0.0% 0 0.0%
Mold & Mildew Inspection/Removal/Remediation Mold Consulting & Testing Moldings Molds Money Order Systems Money Orders & Transfers	2,094 26 448 814	2,411 1,026 750 2,581 703	0 1,593 1 1,116 2 897 3 738 4 657	1 100.0% 2 100.0% 0 0.0% 1 25.0%	0 0.0% 0 0.0% 3 100.0% 3 75.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0%
Mold & Mildew Inspection/Removal/Remediation Mold Consulting & Testing Moldings Molds Moley Order Systems Money Order Systems Money Orders & Transfers Monograms Monourms	2,094 26 448 814 16	2,411 1,026 750 2,581	0 1,593 1 1,116 2 897 3 738	1 100.0% 2 100.0% 0 0.0%	0 0.0% 0 0.0% 3 100.0%	0 0.0% 0 0.0% 0 0.0%
Mold & Mildew Inspection/Removal/Remediation Mold Consulting & Testing Moldings Molds Molds Molds Molds Molds Molds Molds Molds Money Order Systems Money Orders & Transfers Monograms Monuments Monuments Monuments Monuments	2,094 26 448 814 16 938	2,411 1,026 750 2,581 703 2,991 516 2,470	0 1,593 1 1,116 2 897 3 738 4 657 0 1,593 8 462 1 1,116	1 100.0% 2 100.0% 0 0.0% 1 25.0% 0 0.0% 6 75.0% 0 0.0%	0 0.0% 0 0.0% 3 100.0% 3 75.0% 0 0.0% 2 25.0% 1 100.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Mold & Mildew Inspection/Removal/Remediation Mold Consulting & Testing Moldings Molds Moley Order Systems Money Orders & Transfers Monoparms Monoparms Monoparms Monuments - Cleaning & Restoration Mopeds Mopeds	2,094 26 448 814 16 938 4 1,559 22 7	2,411 1,026 750 2,581 703 2,991 516 2,470 2,858	0 1,593 1 1 1,116 2 897 3 738 4 657 0 1,593 8 462 1 1,116 0 1,593	1 100.0% 2 100.0% 0 0.0% 1 25.0% 0 0.0% 6 75.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 3 100.0% 3 75.0% 0 0.0% 2 25.0% 1 100.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Mold & Mildew Inspection/Removal/Remediation Mold Consulting & Testing Moldling Molding Money Orders & Transfers Monograms Monourents Monuments Monuments - Cleaning & Restoration Mopeds Mopeds Mortgage Bankers	2,094 26 448 814 16 938 4 1,559 22 7	2,411 1,026 750 2,581 703 2,991 516 2,470 2,858 932	0 1,593 1 1,116 2 897 3 738 4 657 0 1,593 8 462 1 1,116 0 1,593 0 1,593	1 100.0% 2 100.0% 3 100.0% 3 100.0% 4 1 25.0% 5 1 25.0% 5 1 0.0% 6 75.0% 6 75.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0 0.0% 6 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0.0% 0 0.0% 3 100.0% 3 75.0% 0 0.0% 2 25.0% 1 100.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Mold & Mildew Inspection/Removal/Remediation Mold Consulting & Testing Mold Consulting & Testing Mold Money Order Systems Money Orders & Transfers Monoparams Monoparams Monuments Monuments Monuments - Cleaning & Restoration Mopeds Mortagae Bankers Mortagae Bankers Mortagae Brokers	2,094 26 448 814 16 938 4 1,559 22 7 552 20,572	2,411 1,026 750 2,581 703 2,991 516 2,470 2,858 932 42	0 1,593 1 1 1,116 2 897 3 738 4 657 0 1,593 8 462 1 1,116 0 1,593 0 1,593 15 319	1 100.0% 2 100.0% 0 0.0% 1 25.0% 0 0.0% 6 75.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 29.0% 1 29.0%	0 0.0% 0 0.0% 3 100.0% 3 75.0% 0 0.0% 2 25.0% 1 100.0% 0 0.0% 0 0.0% 1 100.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Mold & Mildew Inspection/Removal/Remediation Mold Consulting & Testing Mold Consulting & Testing Molding Molding Molding Money Order Systems Money Orders & Transfers Money end orders & Transfers Monograms Monuments Monuments Monuments Mopeds Mopeds Mortgage Brokers Mortgage Brokers Mortgage Brokers Morsaics	2,094 26 448 814 16 938 4 1,559 22 7	2,411 1,026 750 2,581 703 2,991 516 2,470 2,858 932	0 1,593 1 1,116 2 897 3 738 4 657 0 1,593 8 462 1 1,116 0 1,593 0 1,593	1 100.0% 2 100.0% 3 100.0% 3 100.0% 4 1 25.0% 5 1 25.0% 5 1 0.0% 6 75.0% 6 75.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0 0.0% 6 0 0 0 0.0% 6 0 0 0 0 0.0% 6 0 0 0 0 0.0% 6 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0.0% 0 0.0% 3 100.0% 3 75.0% 0 0.0% 2 25.0% 1 100.0% 0 0.0% 0 0.0%	0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09
Mold & Mildew Inspection/Removal/Remediation Mold Consulting & Testing Mold Consulting & Testing Moldings Moldings Moldings Money Order Systems Money Orders & Transfers Moneyarms Monuments Monuments Monuments Mortgage Brokers Mortgage Brokers Mortgage Brokers Mortgage Brokers Motal & Hotel Consultants Motel & Hotel Enuirment & Sunnies	2,094 26 448 814 16 938 4 1,559 22 7 552 20,572 1 2	2,411 1,026 750 2,581 703 2,991 516 2,470 2,858 932 42 3,188 3,104 2,676	0 1,593 1 1 1,116 2 897 3 738 4 657 0 1,593 8 462 1 1 1,116 0 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593	1 100.0% 2 100.0% 0 0.0% 1 25.0% 0 0.0% 6 75.0% 0 0.0% 0 0.0% 1 4 93.3% 0 0.0% 1 4 93.3% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 3 100.0% 3 100.0% 3 75.0% 0 0.0% 2 25.0% 1 100.0% 0 0.0% 0 0.0% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0%
Mold & Mildew Inspection/Removal/Remediation Mold Consulting & Testing Mold Consulting & Testing Mold Consulting & Testing Molds Money Orders Systems Money Orders & Transfers Money Orders & Transfers Monograms Monuments Monuments - Cleaning & Restoration Mopeds Mortdage Bankers Mortdage Bankers Mortdage Brokers Mosaics Mosaics Motel & Hotel Consultants Motel & Hotel Equipment & Supplies Motel & Hotel Management	2,094 26 448 814 16 938 4 1,559 22 7 552 20,572 1 2 12 46	2,411 1,026 750 2,581 703 2,991 516 2,470 2,858 932 42 3,188 3,104 2,676 2,167	0 1,593 1 1 1 1,116 2 897 3 3 738 4 657 4 657 4 657 0 1,593	1 100.0% 2 100.0% 0 0.0% 1 25.0% 0 0.0,0% 6 75.0% 0 0.0,0% 0 0.0,0% 0 0.0,0% 14 93.3% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 3 100.0% 3 75.0% 0 0.0% 2 25.0% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0%
Mold & Mildew Inspection/Removal/Remediation Mold Consulting & Testing Mold Consulting & Testing Molding Molding Molding Money Order Systems Money Orders & Transfers Money Orders & Transfers Monuments Monuments Monuments Monuments - Cleaning & Restoration Mopeds Mortdage Bankers Mortdage Brokers Mortdage Brokers Mosaics Motel & Hotel Consultants Motel & Hotel Caujument & Supplies Motel & Hotel Management Motel & Hotel Management Motel & Motel M	2,094 26 448 814 16 938 4 1,559 22 7 552 20,572 1 2 12 46 2,362	2,411 1,026 750 2,581 703 2,991 516 2,470 2,858 932 42 3,188 3,104 2,676 2,167	0 1,593 1 1 1,116 2 897 3 738 4 657 0 1,593 8 462 1 1 1,116 0 0 1,593 0 1,593	1 100.0% 2 100.0% 0 0.0% 0 0.0% 1 25.0% 0 0.0% 6 75.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 20 0.0% 0 0.0% 20 5.56.1%	0 0.0% 0 0.0% 3 100.0% 3 100.0% 3 75.0% 0 0.0% 2 25.0% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 0.0% 0 0.0% 5 0 0.0% 0 0.0% 5 0 0.0% 5 0 0.0% 5 0 0.0% 5 0 0.0% 5 0 0.0% 5 0 0.0% 6 0 0.0% 5 0 0.0% 6 0 0.0% 7 0 0.0% 8 0 0.0% 9 0 0.0% 9 0 0.0% 9 0 0.0% 9 0 0.0%	0 0.0% 0 0.0%
Mold & Mildew Inspection/Removal/Remediation Mold Consulting & Testing Mold Consulting & Testing Mold Consulting & Testing Molds Moles Money Orders Systems Money Orders & Transfers Monograms Monograms Monuments Monuments Monuments - Cleaning & Restoration Mopeds Monuments - Office of Moles Moles Moles Mortgage Brokers Mortgage Brokers Mortgage Brokers Moles & Hotel Consultants Moles & Hotel Equipment & Supplies Moles & Hotel Management Moles & Models Management Motels Motels - Messervation Service	2,094 26 448 814 16 938 4 1,559 22 7 552 20,572 1 1 2 12 46 2,362 28	2,411 1,026 750 2,581 703 2,991 516 2,470 2,858 932 42 3,188 3,104 2,676 2,167 376 2,380	0 1,593 1 1 1 1,116 2 897 3 3 738 4 657 4 657 4 657 0 1,593 0	1 100.0% 2 100.0% 0 0.0% 1 25.0% 0 0.0% 6 75.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 14 93.3% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 3 100.0% 3 75.0% 0 0.0% 2 25.0% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 6,7% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0%
Mold & Mildew Inspection/Removal/Remediation Mold Consulting & Testing Moldings Moldings Moldings Money Order Systems Money Orders & Transfers Money Orders & Transfers Monograms Monuments Monuments - Cleaning & Restoration Monuments - Cleaning & Restoration Mopeds Mortagae Bankers Mortagae Brokers Mortagae Brokers Mortagae Brokers Mosaics Mosel & Hotel Consultants Motel & Hotel Engulpment & Supplies Motel & Hotel Management Motels & Index Management Motels - Reservation Service	2,094 26 448 814 16 938 4 1,559 22 7 552 20,572 1 2 12 46 2,362 28	2,411 1,026 750 2,581 703 2,991 516 2,470 2,858 932 42 3,188 3,104 2,676 2,167 376 2,380 2,734	0 1,593 1 1 1,116 1 1,116 1 2 897 3 3 738 4 4 657 0 1,593	1 100.0% 2 100.0% 0 0.0% 0 0.0% 1 25.0% 0 0.0% 6 75.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 14 93.3% 0 0.0%	0 0.0% 0 0.0% 3 100.0% 3 100.0% 3 75.0% 0 0.0% 2 25.0% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 5.7% 0 0.0%	0 0.0% 0 0.0%
Mold & Mildew Inspection/Removal/Remediation Mold Consulting & Testing Mold Consulting & Testing Molds Molds Molds Money Order Systems Money Orders & Transfers Monograms Monuments Monuments - Cleaning & Restoration Mopeds Mortugage Bankers Mortugage Bankers Mortugage Brokers Mortugage Brokers Mosalics Motel & Hotel Consultants Motel & Hotel Consultants Motel & Hotel Equipment & Supplies Motel & Hotel Faujument & Supplies Motels Motels - Reservation Service Motels Motels - Reservation Service Motion Picture Equipment & Supplies Motion Picture Film Distributors & Exchange Motion Picture Film Editing Motion Picture Film Editing	2,094 26 448 814 16 938 4 1,559 22 7 552 20,572 1 1 2 12 46 2,362 28	2,411 1,026 750 2,581 703 2,991 516 2,470 2,858 932 42 3,188 3,104 2,676 2,167 376 2,380	0 1,593 1 1 1 1,116 2 897 3 3 738 4 657 4 657 4 657 0 1,593 0	1 100.0% 2 100.0% 0 0.0% 1 25.0% 0 0.0% 6 75.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 14 93.3% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 3 100.0% 3 75.0% 0 0.0% 2 25.0% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 6,7% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0%
Mold & Mildew Inspection/Removal/Remediation Mold Consulting & Testing Mold Consulting & Testing Moldings Molds Money Orders Systems Money Orders & Transfers Monograms Monourants Monuments Monuments Monuments - Cleaning & Restoration Mopeds Montagae Brokers Mortagae Brokers Mortagae Brokers Mortagae Brokers Mosaics Motel & Hotel Consultants Motel & Hotel Consultants Motel & Hotel Equipment & Supplies Motel & Hotel Management Motels Motels - Reservation Service Motels - Reservation Service Motion Picture Equipment & Supplies Motion Picture Film Distributors & Exchange	2,094 26 448 814 16 938 4 1,559 22 7 552 20,572 1 1 2 12 46 2,362 28 10	2,411 1,026 750 2,581 703 2,991 516 2,470 2,858 932 42 3,188 3,104 2,676 2,167 376 2,380 2,734 2,528	0 1,593 1 1 1,116 2 897 3 738 4 657 0 1,593 8 462 1 1 1,116 0 1,593 0 1,593	1 100.0% 2 100.0% 0 0.0% 1 25.0% 0 0.0% 6 75.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 14 93.3% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 3 100.0% 3 100.0% 3 75.0% 0 0.0% 2 25.0% 1 100.0% 0 0.0%	0 0.0% 0 0.0%

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Industry Description Motion Picture Representatives	Inquiries 1	Rank by Inquiries 3,188	Complaints	Complaint Rank 1,593	Cmpls Settled	Cmpls Not Settled	
Motion Picture Special Effects	5	2,946	0	1,593			
Motivational & Self Improvement Training	180	1,501	1	1,116	1 100.0		
Motor coach Companies	143	1,616		1,593	0 0.0		
Motor Homes Motor Homes - Rent & Lease	206 142	1,430 1,622		1,593 1,116	0 0.0		
Motor Scooters - Dealers	141			1,593	0 0.0		
Motorcycle Riding Instruction	42	2,221	0	1,593			0 0.00
Motorcycle Sales - Consignments	6	2,897		1,593	0 0.0		0 0.09
Motorcycles - Customizing	24 6,777	2,441 145		1,593 145	0 0.0 30 78.9		
Motorcycles - Dealers Motorcycles - Renting & Leasing	118	1,707		1,593			
Motorcycles - Repairing & Service	1,401	553		657			
Motorcycles - Supplies & Parts	2,405	368	10	404			
Mountain Climbing Equipment	78	1,911		1,593	0 0.0		0 0.00
Mountain/Rock Climbing Instruction	43 139,548	2,207	1 612	1,116	1 100.0		
Movers - Office	139,548	1,255				% 221 36.1 % 0 0.0	0 0.00
Movers ? International	66	1,998		1,593	0 0.0		
Moving & Storage Company	18,847	53	63	82			1% 0 0.09
Moving Brokers	41	2,230		1,593			
Moving Equipment Rental Moving Services - Labor & Materials	576 2,806	909 323		1,593 140	0 0.0 22 56.4		
Moving Supplies	102	1,780		1,593	0 0.0		
MRI (Magnetic Resonance Imaging)	5	2,946		1,593			0 0.00
Mud Jacking Contractors	1,619	502	1	1,116	0 0.0	% 1 100.0	0 0.00
Mufflers & Exhaust Systems	2,013	426		333			
Mulches Multi-Level Selling Companies	217 6,331	1,400 160		1,593 1,116	0 0.0 1 100.0		
Murals	8	2.811		1,116	0 0.0		
Museums	36	2,286	1	1,116			0 0.00
Mushrooms	21	2,492	0	1,593	0 0.0	% 0 0.0	0 0.00
Music - Sheet	44	2,195	0	1,593			
Music & Messaqing Services Music Arrangers & Composers	1,412	551 2,528	223	26 1,593	219 98.2 0 0.0		
Music Boxes	19	3,188		1,593	0 0.0		
Music Distribution Service	1	3,188	0	1,593	0 0.0	% 0 0.0	0 0.00
Music Instruction - Instrumental	1,942			504	3 42.9		0 0.00
Music Instruction - Vocal	67 29	1,985		1,116			
Music Publishers Musical Instruments - Dealers	3,936	2,369 243		1,116 382	0 0.0		
Musical Instruments - Rental	3,550	3,040		1,593	0 0.0		0 0.0
Musical Instruments - Repair	82	1,887	1	1,116	0 0.0	% 1 100.0	0 0.00
Musical Instruments - Supplies & Accessories	1,683	487	40	135			
Musical Instruments - Wholesale & Manufacturers Musicians	58 115	2,065 1,722	0	1,593 1,593	B 0 0.0 B 0 0.0		
Mutual Funds	117	1,722		1,593	0 0.0		
Nail Salons	6,555	151		236			0% 1 4.59
Nailing Machinery	2	3,104		1,593	0 0.0		
Name Plates	3	3,040		1,593	0 0.0		
Nanny Service Natural Gas Companies	4,125 21,173	234 40		382 14	2 4 36.4 424 93.0		
Naturopaths	1,857	451		1,593	0 0.0		
Nautical Instruments	8	2,811	1	1,116	0 0.0	% 1 100.0	0.00
Needlework Supplies - Retail, Wholesale, Manufacturing	108	1,754	0	1,593			
Nets & Netting News Publications - Trade, Association	54 194		0	1,593 897			
News Service	46	2,167		1,116			
Newspaper Distributors	40	2,239	1	1,116	0 0.0		0 0.09
Newspapers	3,279	283	55	96	49 89.1	% 6 10.9	
Night Clubs	772	768		462			
Noise Control Consultants Non Profit Organizations - General Membership	1,785	3,188 462		1,593 546	0 0.0 6 100.0		
Not Elsewhere Classified	63,377	14		10			
Not Elsewhere Classified After Investigation	49	2,144		1,593	0 0.0	% 0 0.0	0.00
Notaries Public	346	1,163	2	897	1 50.0	% 1 50.0	0 0.00
Novelties - Retail Novelties - Wholesale & Manufacturers	986	680 3,040	3	738 1,593	3 100.0 0 0.0		
Numismatics	2,123	408		1,593			
Nurseries - Plants, Trees	2,995	305	4	657		% 2 50.0	0 0.09
Nursery Stock Dealers	20	2,508	0	1,593	0 0.0	% 0 0.0	0.00
Nurses Pagistrias	187 436	1,477		1,593	0 0.0		
Nurses Registries Nurses Schools	436 34	1,037 2,305		1,116 1,593	1 100.0 0 0.0		
Nursing Home Information & Referral	15			1,593			
Nursing Homes	604	890	1	1,116	1 100.0	% 0 0.0	0 0.00
Nutrition	113	1,732		1,593	0 0.0		0 0.0
Nutritionists Nuts - Edible	268 4	1,301 2,991	0	1,593 1,593	0 0.0 0 0.0	% 0 0.0 % 0 0.0	0% 0.0° 0% 0 0.0°
Nuts - Edible Observatories	4 60	2,991		1,593			
Occupational Health - Nursing Services	537			1,593			0 0.00
Occupational Therapists	58	2,065	0	1,593	0 0.0	% 0 0.0	0 0.00
Oceanographic Equipment	2	3,104		1,593			
Office & Desk Space Rental Service Office Buildings	502 65	971 2,011		1,593 1,593	B 0 0.0 B 0 0.0		
Office Furniture & Equipment	3,541	2,011		333			5% 0 0.0
Office Furniture & Equipment - Installation	348			1,593			
Office Furniture & Equipment - Rental & Leasing	398			1,116			
Office Furniture & Equipment - Repair & Refinishing	108			1,593	0 0.0		
Office Furniture & Equipment - Used	211	1,415 2,305		1,116 1,116			
Office Furniture & Equipment - Wholesale & Manufacturing				1,110	. 0.0.0		
Office Records - Destruction	23	2,457	0	1,593	0 0.0	% 0 0.0	
Office Records Stored	23 823	2,457 744	2	897	2 100.0	% 0 0.0	0.00
Office Records - Destruction Office Records Stored Office Supplies	23 823 2,962	2,457 744 307	2 53	897 102	2 100.0 2 45 84.9	% 0 0.0 % 8 15.1	0% 0 0.0° 1% 0 0.0°
Office Records - Destruction Office Records Stored	23 823	2,457 744 307 1,221	2 53 1	897	2 100.0 2 45 84.9 5 0 0.0	% 0 0.0 % 8 15.1 % 1 100.0	0% 0 0.0° 1% 0 0.0° 0% 0 0.0°

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Industry Description Oil & Gas Exploration & Development	Inquiries Rank by	/ Inquiries Comp	daints	5 Settled % Cmpls I	Not Settled % Cmpls Unab 0 0.0%	le to Pursue % 0 0.0%
Oil Additives - Manufacturers & Distributors	34	2,305	0 1,593	0 0.0%	0 0.0%	0 0.0%
Oil Land Leases	8	2,811	0 1,593	0 0.0%	0 0.0%	0 0.09
Oil Operators	4 36	2,991 2,286	0 1,593 0 1,593	0 0.0%	0 0.0% 0 0.0%	0 0.0%
Oil Producers Oil Refiners	77	1,919	3 738	3 100.0%	0 0.0%	0 0.09
Oil Tank Removal & Installation	1,853	453	2 897	2 100.0%	0 0.0%	0 0.0%
Oil Well Drilling	130	1,667	0 1,593	0 0.0%	0 0.0%	0 0.09
Oil Well Drilling Mud & Additives Oil Well Equipment & Supplies	25 135	2,428 1,651	0 1,593 0 1,593	0 0.0% 0 0.0%	0 0.0% 0 0.0%	0 0.09
Oil Well Logging & Perforating	12	2,676	0 1,593	0 0.0%	0 0.0%	0 0.09
Oil Well Services	13	2,646	0 1,593	0 0.0%	0 0.0%	0 0.0%
Oilfield Consultants	167	1,539	0 1,593	0 0.0%	0 0.0%	0 0.09
Oilfield Equipment Oilfield Equipment & Supplies	719 17	807 2,566	0 1,593 0 1,593	0 0.0%	0 0.0% 0 0.0%	0 0.09
Oilfield Hauling	468	1,006	0 1,593	0 0.0%	0 0.0%	0 0.09
Oilfield Service	4,647	217	2 897	0 0.0%	2 100.0%	0 0.0%
Oilfield Supplies	28	2,380	0 1,593	0 0.0%	0 0.0%	0 0.09
Oils - Essential Oils - Fuel	4,070	2,762 237	0 1,593 20 248	0 0.0% 16 80.0%	0 0.0% 3 15.0%	0 0.09 1 5.09
Oils - Fuel - Treatment Compounds	275	1,290	0 1,593	0 0.0%	0 0.0%	0 0.09
Oils - Lubricating	138	1,637	3 738	3 100.0%	0 0.0%	0 0.0%
Oils - Petroleum	160	1,561	0 1,593	0 0.0%	0 0.0%	0 0.09
Oils - ReRefined Oils - Waste	129 5	1,670 2,946	0 1,593 0 1,593	0 0.0%	0 0.0% 0 0.0%	0 0.09
Online Drug & Prescription Services	5,777	175	22 236	2 9.1%	4 18.2%	16 72.79
Online Drug & Prescription Services - Unapproved Foreign	492	978	6 546	1 16.7%	4 66.7%	1 16.7%
Online Education	7	2,858	2 897	1 50.0%	1 50.0%	0 0.0%
Online Networking Online Travel Agency	662 16	843 2,581	6 546 0 1,593	6 100.0% 0 0.0%	0 0.0% 0 0.0%	0 0.09
Online Travel Agency Optical Equipment & Supplies	369	1,128	1 1,116	1 100.0%	0 0.0%	0 0.09
Optical Goods - Retail	3,166	295	33 171	21 63.6%	11 33.3%	1 3.0%
Optical Goods - Service & Repair	4,389	227	18 275	13 72.2%	5 27.8%	0 0.0%
Optical Goods - Wholesale & Manufacturers	1	3,188	0 1,593	0 0.0%	0 0.0%	0 0.09
Opticians Ontometrists	3,165 731	296 793	17 284 9 430	13 76.5% 6 66.7%	4 23.5% 3 33.3%	0 0.09
Orchards	15	2,604	0 1,593	0 0.0%	0 0.0%	0 0.09
Orchestras & Bands	21	2,492	0 1,593	0 0.0%	0 0.0%	0 0.0%
Ore	39	2,250	0 1,593	0 0.0%	0 0.0%	0 0.09
Organic Soil Fertilizer Organic/Green Products	0 19	3,329 2,528	1 1,116 1 1,116	1 100.0% 0 0.0%	0 0.0% 1 100.0%	0 0.09
Organizing Services - Household & Business	470	1,004	4 657	3 75.0%	1 25.0%	0 0.09
Organs	65	2,011	0 1,593	0 0.0%	0 0.0%	0 0.09
Organs - Tune & Repair	77	1,919	0 1,593	0 0.0%	0 0.0%	0 0.09
Oriental Goods - Retail Ornamental Metal Work	90 222	1,836 1,386	0 1,593 3 738	0 0.0% 1 33.3%	0 0.0% 2 66.7%	0 0.0%
Orthopedic Appliances	1,149	628	3 738	3 100.0%	0 0.0%	0 0.09
Outboard Motors	347	1,162	2 897	2 100.0%	0 0.0%	0 0.0%
Outboard Motors - Repair	100	1,781	0 1,593	0 0.0%	0 0.0%	0 0.0%
Outlets - Stores, Factory, Mills	71	1,954	0 1,593	0 0.0%	0 0.0% 0 0.0%	0 0.09
Outplacement Consultants Ovens - Bakers	13 26	2,646 2,411	0 1,593 0 1,593	0 0.0%	0 0.0%	0 0.09
Oxygen	255	1,328 1,547	0 1,593	0 0.0%	0 0.0%	0 0.0%
Oxygen Therapy Equipment	164	1,547	2 897	2 100.0%	0 0.0%	0 0.0%
Ozone Machines	106	1,763	0 1,593	0 0.0%	0 0.0%	0 0.0%
Package Design & Development Packaging Machinery	112	1,737 3,040	0 1,593 0 1,593	0 0.0%	0 0.0% 0 0.0%	0 0.09
Packaging Materials	481	992	1 1,116	1 100.0%	0 0.0%	0 0.09
Packaging Service	310	1,223	2 897	2 100.0%	0 0.0%	0 0.09
Packing - Mechanical	2 116	3,104	0 1,593 0 1.593	0 0.0%	0 0.0%	0 0.09
Packing & Crating Service Paging Equipment & Service	200	1,717 1,437	0 1,593 0 1,593	0 0.0%	0 0.0%	0 0.09
Pain Management Services	3	3,040	0 1,593	0 0.0%	0 0.0%	0 0.09
Paint - Retail	1,719	478	6 546	4 66.7%	1 16.7%	1 16.7%
Paint - Wholesale & Manufacturers	112	1,737	1 1,116	1 100.0%	0 0.0%	0 0.09
Paint Manufacturing Equipment & Materials Paint Removing	1 49	3,188 2,144	0 1,593 0 1,593	0 0.0%	0 0.0% 0 0.0%	0 0.0%
Paintball - Games & Supplies	34	2,305	2 897	2 100.0%	0 0.0%	0 0.09
Painters - Commercial or Residential	123	1,693	2 897	1 50.0%	1 50.0%	0 0.0%
Painters Equipment & Supplies	108	1,754	0 1,593	0 0.0%	0 0.0%	0 0.09
Painting - Faux Finishing Painting Contractors	12 44,464	2,676 19	0 1,593 91 65	0 0.0% 59 64.8%	0 0.0% 25 27.5%	0 0.09 7 7.79
Pallets & Skids	240	1,348	0 1,593	0 0.0%	0 0.0%	0 0.09
Paneling	6	2,897	0 1,593	0 0.0%	0 0.0%	0 0.0%
Paper & Document Shredding	788	760	0 1,593	0 0.0%	0 0.0%	0 0.09
Paper & Plastic Cups, Containers		2,762	0 1,593	0 0.0%	0 0.0%	0 0.09
	9				U U.U70	
Paper Brokers & Mill Reps	9 3 3	3,040	0 1,593 0 1.593	0 0.0%	0 0.0%	0 0.0%
Paper Brokers & Mill Reps Paper Converters Paper Distributors	3 3 138	3,040 3,040 1,637	0 1,593 0 1,593	0 0.0% 0 0.0%	0 0.0% 0 0.0%	0 0.09
Paper Brokers & Mill Reps Paper Converters Paper Distributors Paper Manufacturers	3 3 138 34	3,040 3,040 1,637 2,305	0 1,593 0 1,593 0 1,593	0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0%	0 0.09 0 0.09
Paper Brokers & Mill Reps Paper Converters Paper Distributors Paper Manufacturers Paper Moducts	3 3 138 34 136	3,040 3,040 1,637 2,305 1,646	0 1,593 0 1,593 0 1,593 0 1,593	0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0%	0 0.09 0 0.09 0 0.09
Paper Brokers & Mill Reps Paper Converters Paper Distributors Paper Manufacturers Paper Products Paper Products Paper Shredding Machines	3 3 138 34 136 60	3,040 3,040 1,637 2,305 1,646 2,047	0 1,593 0 1,593 0 1,593 0 1,593 0 1,593	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.09 0 0.09 0 0.09 0 0.09
Paper Brokers & Mill Reps Paper Converters Paper Oistributors Paper Distributors Paper Manufacturers Paper Products Paper Products Paper Shredding Machines Parachute Jumping Instruction	3 3 138 34 136 60 192	3,040 3,040 1,637 2,305 1,646 2,047 1,461	0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593	0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.09 0 0.09 0 0.09 0 0.09 0 0.09
Paper Brokers & Mill Reps Paper Converters Paper Distributors Paper Manufacturers Paper Manufacturers Paper Products Paper Products Paper Products Paper Manufacturers Paper Products Paper Manufacturers Paper Products	3 3 138 34 136 60 192 5,345	3,040 3,040 1,637 2,305 1,646 2,047 1,461 190 3,188	0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 24 224 0 1,593	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 16 66.7% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 6 25.0% 0 0.0%	0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 2 8.39 0 0.09
Paper Brokers & Mill Reps Paper Converters Paper Distributors Paper Distributors Paper Manufacturers Paper Products Paper Products Paper Products Paper Products Parachute Jumping Instruction Paralegals Parapsychologists Paracel Post Assembly Service	3 3 138 34 136 60 192 5,345 1	3,040 3,040 1,637 2,305 1,646 2,047 1,461 190 3,188 2,341	0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 24 224 0 1,593 1 1 1,116	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 16 65.7% 0 0.0% 1 100.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 6 25.0% 0 0.0%	0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 2 8.39 0 0.09
Paper Brokers & Mill Reps Paper Converters Paper Olistributors Paper Manufacturers Paper Manufacturers Paper Manufacturers Paper Products Paper Manufacturers Paper Products Paper Manufacturers Paper Manufacturers Paper Manufacturers Paper Manufacturers Paper Manufacturers Paper Manufacturers Parachute Jumping Instruction Paralegals Parachute Jumping Instruction Paralegals Parachuter Manufacturers Parachuters Paper Manufacturers Paper Manufact	3 3 3 138 34 136 60 192 5,345 1 31 5,523	3,040 3,040 1,637 2,305 1,646 2,047 1,461 190 3,188 2,341 185	0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 24 224 0 1,593 1 1,116 56 94	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 66.7% 0 0.0% 1 100.0% 48 85.7%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 6 25.0% 0 0.0% 8 14.3%	0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 2 8.39 0 0.09 0 0.09
Paper Brokers & Mill Reps Paper Converters Paper Distributors Paper Distributors Paper Producturers Paper Products Paper Products Paper Products Paper Production Parachute Jumping Instruction Paralegals Parapsychologists Paracel Post Assembly Service Parking Area Maintenance & Marking	3 3 138 34 136 60 192 5,345 1 1 31 5,523 649	3,040 3,040 1,637 2,305 1,646 2,047 1,461 190 3,188 2,341 185 855	0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 24 224 0 1,593 1 1 1,116 56 94 4 657	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 16 66.7% 0 0.0% 1 100.0% 48 85.7% 4 100.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 6 25.0% 0 0.0% 0 0.0% 8 14.3% 0 0.0%	0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 2 8.33 0 0.09 0 0.09 0 0.09
Paper Brokers & Mill Reps Paper Converters Paper Distributors Paper Marcurers Paper Marcurers Paper Marcurers Paper Products Paper Products Paper Shredding Machines Parachute Jumping Instruction Paralegals Parapsychologists Parcapsychologists Parcapsychologists Parcapsychologists Parcapsychologists Parking Attendamance & Marking Parking Attendamt Service	3 3 3 138 34 136 60 192 5,345 1 31 5,523 649 957	3,040 3,040 1,637 2,305 1,646 2,047 1,461 190 3,188 2,341 185	0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 24 224 0 1,593 1 1,116 56 94	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 66.7% 0 0.0% 1 100.0% 48 85.7%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 6 25.0% 0 0.0% 8 14.3%	0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 2 8.39 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09
Paper Brokers & Mill Reps Paper Converters Paper Obstributors Paper Mill Reps Parachute Jumping Instruction Paralegals Parachute Jumping Instruction Paralegals Parapsychologists Parachute Jumping Instruction Parapsychologists Parachute Mill Reps Parachute Jumping Instruction Parachute Mill Reps Parking Attendant Service Parking Attendant Service Parking Metandant Service Parking Metandant Service Parking Metandant Service Parking Metandant Service	3 3 3 138 34 136 60 192 5,345 1 31 5,523 649 957 3,617 18	3,040 3,040 1,637 2,305 1,646 2,047 1,461 190 3,188 2,341 185 855 691 2,59	0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 1,593 1,593 1,116 56 94 4 657 27 198 136 46 1 1,116	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 16 66.7% 0 0.0% 1 100.0% 48 85.7% 4 100.0% 18 66.7% 101 74.3% 1 100.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 6 25.0% 0 0.0% 8 14.3% 0 0.0% 9 33.3% 33 24.3% 0 0.0%	0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09
Paper Brokers & Mill Reps Paper Converters Paper Distributors Paper Manufacturers Paper Manufacturers Paper Manufacturers Paper Products Paper Products Paper Products Paper Shredding Machines Parachute Jumping Instruction Paralegals Parachute Jumping Instruction Paralegals Parapsychologists Parcapsychologists Parcapsychologists Parking Assembly Service Parking Area Maintenance & Marking Parking Attendant Service Parking Facilities Parking Meters Parking Sactions & Garages - Equipment & Supplies	3 3 3 138 34 136 60 192 5,345 1 1 31 5,522 649 957 3,617 18	3,040 3,040 1,637 2,305 1,646 2,047 1,461 190 3,188 2,341 185 855 691 259 2,547 2,250	0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 24 224 0 1,593 1 1 1,116 56 94 4 657 27 198 136 46 1 1,116	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 16 66.7% 0 0.0% 48 85.7% 4 100.0% 18 66.7% 10 74.3% 1 100.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 6 25.0% 0 0.0% 0 0.0% 8 14.3% 0 0.0% 9 33.3% 33 24.3% 0 0.0%	0 0.09 0 0.09
Paper Brokers & Mill Reps Paper Converters Paper Olstributors Paper Marcurers Paper Marcurers Paper Products Paper Short State	3 3 3 138 34 136 60 192 5,345 1 31 5,523 649 957 3,617 18	3,040 3,040 1,637 2,305 1,646 2,047 1,461 190 3,188 2,341 185 855 691 259 2,547 2,250	0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 24 224 0 1,593 1 1 1,116 56 94 4 657 27 198 136 46 1 1,116 0 1,593 0 1,593	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 16 66.7% 0 0.0% 41 100.0% 48 85.7% 4 100.0% 18 66.7% 101 74.3% 1 100.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 6 25.0% 0 0.0% 0 0.0% 8 14.3% 0 0.0% 9 33.3% 33 24.3% 0 0.0% 0 0.0%	0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09 0 0.09
Paper Brokers & Mill Reps Paper Converters Paper Distributors Paper Manufacturers Paper Manufacturers Paper Manufacturers Paper Products Paper Products Paper Products Paper Shredding Machines Parachute Jumping Instruction Paralegals Parachute Jumping Instruction Paralegals Parapsychologists Parcapsychologists Parcapsychologists Parking Assembly Service Parking Area Maintenance & Marking Parking Attendant Service Parking Facilities Parking Meters Parking Sactions & Garages - Equipment & Supplies	3 3 3 138 34 136 60 192 5,345 1 1 31 5,522 649 957 3,617 18	3,040 3,040 1,637 2,305 1,646 2,047 1,461 190 3,188 2,341 185 855 691 259 2,547 2,250	0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 24 224 0 1,593 1 1 1,116 56 94 4 657 27 198 136 46 1 1,116	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 16 66.7% 0 0.0% 48 85.7% 4 100.0% 18 66.7% 10 74.3% 1 100.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 6 25.0% 0 0.0% 0 0.0% 8 14.3% 0 0.0% 9 33.3% 33 24.3% 0 0.0%	0 0.09 0 0.09

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled %	Cmpls Not Settled %	Cmpls Unable to Pursue %
Party Planning	609	885	6	546	3 50.0	% 3 50.0%	0 0.0%
Party Plans - In-Home	496	976		1,593	0 0.0	% 0 0.0%	0 0.0%
Party Supplies Party Supplies - Renting	1,229 950	604 693		1,116 657			0 0.0%
Passport & Visa Services	778	766		504			0 0.0%
Patent Agents	216	1,403		1,593	0 0.0	% 0 0.0%	0 0.0%
Patent Searchers	317	1,211		1,593	0 0.0		0 0.0%
Paternity Tests & Services Patio & Deck Builders	68 4,778	1,977 214		1,593 430	0 0.0		0 0.0%
Patio Builder	38			897			0 0.0%
Patio Equipment & Supplies	1,294	582	3	738	3 100.0	% 0 0.0%	0 0.0%
Patio, Porch & Deck Enclosures	9,470	111	. 39	140	22 56.4		0 0.0%
Pattern Makers Pavement & Floor Marking Services	1 33	3,188 2,322	0	1,593 1,593	B 0 0.0 B 0 0.0	% 0 0.0% % 0 0.0%	0 0.0%
Paving Contractors	49,613	17		23	136 52.1		13 5.0%
Paving Equipment	52			1,593	0 0.0		0 0.0%
Paving Materials	542 28	937 2,380	1	1,116			0 0.0%
Paving, Painting, Home Improvement - Itinerant Workers Pawnbrokers	2,355	2,380		1,116 546			0 0.0%
Payday Loans	4,526	219		99			1 1.9%
Payment Processing Service	1,757	468		301		% 6 37.5%	0 0.0%
Payroll Service	793	756		1,593	0 0.0		0 0.0%
Pearls Penny Auctions	156 1,695	1,571 485		1,593 546	0 0.0 5 5 83.3		0 0.0%
Pens & Pencils - Retail	16	2,581		1,593	0 0.0		0 0.0%
Pension & Profit Sharing Plans	116	1.717		1,593	0 0.0		0 0.0%
Perfume - Wholesale & Manufacturers Permanent Make Up	61 182	2,038 1,493	0	1,593 897	0 0.0		0 0.0%
Personal Chef	182 18			1,116			0 0.0%
Personal Organizer	31	2,341	. 1	1,116	0 0.0	% 1 100.0%	0 0.0%
Personal Security Guard Service	200	1,437	0	1,593	0 0.0	% 0 0.0%	0 0.0%
Personal Trainers	4,960 537	205 940		333 738	4 28.6		9 64.3%
Personal Trainers Personnel Consultants	537 949	695			0 0.0 2 100.0		0 0.0%
Pest Control Services	20,546	43	36	155			0 0.0%
Pest Control Supplies & Equipment	888			1,593			0 0.0%
Pet Boarding - Dogs Pet Boarding & Kennels	1,188 7,998	617 127		897 319	1 50.0 13 86.7		0 0.0%
Pet Cemeteries, Crematories & Supplies	7,996	788	3 0	1,593	3 0 0.0		0 0.0%
Pet Day Care	638	864	1	1,116	0 0.0	% 1 100.0%	0 0.0%
Pet Exercising Service	950	693		1,593	0 0.0		0 0.0%
Pet Fencing & Containment Systems Pet Foods - Wholesale & Manufacturers	207 404	1,428 1,077		462 1,116			0 0.0%
Pet Grooming	5,810	173		211	19 76.0		0 0.0%
Pet Grooming - Mobile	14	2,629	0	1,593	0 0.0	% 0 0.0%	0 0.0%
Pet Health Plans	1,915	441		228	23 100.0		0 0.0%
Pet Services Pet Shops	941 3,567	698 262		301 182			0 0.0%
Pet Sitting Services	2,673	337		657			0 0.0%
Pet Supplies & Foods - Retail	2,547	350	26	207	13 50.0	% 13 50.0%	0 0.0%
Pet Supplies & Foods - Wholesale	320 1,897	1,205		1,116 897	1 100.0		0 0.0%
Pet Training Pet Training - Dog	968	686		600			0 0.0%
Pet Transporting	574			1,593	0 0.0		0 0.0%
Pet Waste Removal	149			1,593	0 0.0		0 0.0%
Petroleum Petroleum Products	405	1,075		1,593	0 0.0		0 0.0%
Pewterware	<u>16</u>	2,581 2,991	0	1,116 1,593	1 100.0 0 0.0		0 0.0%
Pharmaceutical Products - Research	59	2,058		1,116	0 0.0		0 0.0%
Pharmaceutical Products - Wholesale & Manufacturing	465			897			0 0.0%
Pharmacies Pharmacy - Compounding	31,345 1,312	30 579		112 897			0 0.0%
Photo Booth Rentals	1,312	1,681		1,116	0 0.0		0 0.0%
Photo Copying	99	1,789	0	1,593	0 0.0	% 0 0.0%	0 0.0%
Photo Finishing - Retail	1,100	643	0	1,593	0 0.0	% 0 0.0%	0 0.0%
Photo Imaging Service Photo Retouching	174 17			546 1,593			2 33.3% 0 0.0%
Photographers	159	1,565		284	6 35.3		0 0.0%
Photographers - Aerial	253	1,329	0	1,593	0 0.0	% 0 0.0%	0 0.0%
Photographers - Commercial	3,013	304	17	284	10 58.8		1 5.9%
Photographers - Pet Photographers - Portrait	3,368	2,762 274		1,593 75	0 0.0 5 24 32.0		10 13.3%
Photographers - Sports	56	2,085		1,593	0 0.0		0 0.0%
Photographers - Wedding	2,425	363	42	129	11 26.2	% 29 69.0%	2 4.8%
Photographic Color Prints & Trans.	<u>16</u> 53			1,593	0 0.0		0 0.0%
Photographic Equipment - Repair Photographic Equipment & Supplies - Retail	53 2,507	2,113 356		1,593 236	0 0.0 16 72.7		0 0.0%
Photographic Equipment & Supplies - Wholesale & Manufacturing	70	1,964		897			0 0.0%
Photographic Research Service	19			1,593	0 0.0	% 0 0.0%	0 0.0%
Photographs - Stock Photography Sales	<u>556</u> 507	929 967	5	600	5 100.0 1 100.0		0 0.0%
Photography Sales Photography Sales on the Internet	507	2,897		1,116 1,593	B 1 100.0		0 0.0%
Photography Schools	81	1,889	0	1,593	0 0.0	% 0 0.0%	0 0.0%
Physical Therapists	1,256			1,116	1 100.0	% 0 0.0%	0 0.0%
Physical Therapy Equipment Physicians - Specialists	18			1,593			
Physicians - Specialists Physicians & Surgeons - Anesthesiologists	981	683 3.104		1,116 1,593			0 0.0%
Physicians & Surgeons - Cardiology Services	1	3,188		1,593			0 0.0%
Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Surgery	1,721	477	2	897	2 100.0	% 0 0.0%	0 0.0%
Physicians & Surgeons - Dermatology	487	985		1,593			0 0.0%
Physicians & Surgeons - Ear, Nose & Throat Physicians & Surgeons - Family Practice	30	3,188 2,352		1,593 1,593			
Physicians & Surgeons - Gastroenterology	1	-/		1,593		% 0 0.0% % 0 0.0%	
Physicians & Surgeons - Medical-M.D.	1,226			1,116	1 100.0		0 0.0%
Physicians & Surgeons - OB/GYN	1	3,188		1,593	0 0.0		0 0.0%
Physicians & Surgeons - Ophthalmology	311	1,221	. 1	1,593	0 0.0	% 0 0.0%	0 0.0%

Sames A Service - Common - Com								
STATES A PAPER STATES AND STATES AS A STATE OF THE PAPER STATES AND STATES AN	Industry Description Physicians & Surgeons - Orthopedic Surgery	Inquiries 29	Rank by Inquiries					
Search Stands Month Stands	Physicians & Surgeons - Osteopathic-D.O.							0 0.0%
and Abromitheness	Physicians & Surgeons - Weight Reduction				1,116	0 0.0%		0 0.0%
Service	Physicians & Surgeons Equipment & Supplies	3			1,593			0 0.0%
Seed From 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1								0 0.0%
Seed Angelong Marginery 1997 1998 1999 1999 1999 1999 1999 1999								
THE COLOR OF THE C								0 0.0%
Color France 10 100		235		0				0 0.0%
Color Prince Pr	Picture Frames - Dealers				738		2 66.7%	0 0.0%
10.00 10.0				0				0 0.0%
150 C.				0				
1								0 0.0%
Add Schedule		3						0 0.0%
1	Picture Restoring		2,897	0	1,593	0 0.0%	0 0.0%	0 0.0%
March Marc	Pictures	77		0	1,593	0 0.0%		0 0.0%
1. 1. 1. 1. 1. 1. 1. 1.		2		0				
THE CONTROL OF THE CO				0				0 0.0%
THE COLOR OF THE C	Piling							0 0.0%
Section Sect	Pillows	223		11	382			0 0.0%
Top American control Common Com	Pilot Car Service	7		0				0 0.0%
See Abuse See	Pipe							0 0.0%
Des Secretars 1		•						
The culture								
The Control of Control	Pipe Cutting & Threading	28	2,380	ŏ	1,593			0 0.0%
The Control of Control	Pipe Fittings	179	1,504	0	1,593	0 0.0%	0 0.0%	0 0.0%
The Associated Section	Pipe Inspection	142		0				0 0.0%
The American		7		0				0 0.0%
Dec Los Congregates Distributions Part Add Distributions Distribut								
Table 1.0 1.								0 0.0%
The state of Authors 20 2,500 1,500 0 0,000 0 0,000 0 0,000 0	Pipe Line, Oil & Gas Wholesaler & Distributors	1,913	442	7	504	7 100.0%	0 0.0%	0 0.0%
See A STORMER ANGERS S. J. J. J. J. J. J. J	Pipe Lining & Coating							0 0.0%
160 1.55 0 1.55 0 1.55 0 1.55 0 0.00 0 0.00 0 0.00 0								
1956 435					1,593			0 0.0%
Basel Section Property Pr	Pizza							0 0.0%
Index: Anthonicses	Plants - Interior Design & Maintenance	46	2,167	0	1,593	0 0.0%		0 0.0%
1	Plants - Retail				1,593	0 0.0%		0 0.0%
Institute								
Telefor Conf. Product & Suggless 22 2.506 0 1,000 0 0.00 0 0.00 0 0.00 0								0 0.0%
Interface Contractors								0 0.0%
Tables: A principal problems & Devor 143	Plastering Contractors		1,092	1	1,116	1 100.0%	0 0.0%	0 0.0%
Statiss - Farker, Service, - Proc. 38 2,255 0 1,593 0 0,0% 0	Plastics - Extruders							0 0.0%
Taskics, Fam. 18				1				
Taskics - Hair Pressure Leminates 18 2-447 0 1.592 0 0.0% 0 0				0				
Seasce S								
Bastics - Modern Final Processes Final Pro	Plastics - Machinery & Equipment							0 0.0%
Fastics - ReamPort Special Control of the Control o	Plastics - Molders		1,846	0	1,593	0 0.0%	0 0.0%	0 0.0%
Seastics - Research & Consolating 1,593 0 0,0%								0 0.0%
Sestion Session								
Seglics Rodis Seeles Sup Center								0 0.0%
Sestics - Vaccoum, Pressure, Thermoform		5						0 0.0%
Teltin Enjument & Supolles 260 1322 0 1,593 0 0,0% 0 0,0% 1331 1332 0 0,0% 1333 138 0 0,0% 1373 138 146,7% 1 0,0% 1 0,	Plastics - Vacuum, Pressure, Thermoform				1,593		0 0.0%	0 0.0%
Payround Squipment	Plating			2				0 0.0%
Pagrounds				0				0 0.0%
Paying Cards			-70.00					0 0.0%
Numbers	Playing Cards			0	1,593			0 0.0%
Filter Property	Plumbers	110,740	6	255	24	181 71.0%	71 27.8%	3 1.2%
Sumbling Fixtures, Parts, Supplies - Retail								0 0.0%
Numbin Fixtures, Parts, Supplies - Used 3 3,040 0 1,593 0 0,0% 0 0,0								
Flumbing Plats Supplies - Wholesale & Mfg 589 994 3 738 2 66.7% 1 33.3% 0 0.0		2,114						0 0.0%
1,116	Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	589						0 0.0%
Vocale Contents 172 768 4 657 4 100.0% 0 0.0%	Plumbing Plan Services	541	939	1	1,116	1 100.0%	0 0.0%	0 0.0%
Control Sale Systems	Plywood & Veneers							0 0.0%
Pole Fitnes 68								0 0.0%
Pole Line Equipment								0 0.0%
Delice Reproducts 55 2,093 0 1,593 0 0,0%	Pole Line Equipment		3,104	0	1,593		0 0.0%	0 0.0%
Police Equipment S3 2,113 0 1,593 0 0.0%	Police & Fire Organizations		2,093	0	1,593	0 0.0%	0 0.0%	0 0.0%
Polyethylene Materials & Products 9 2.762 0 1.593 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0	Police Departments	37						0 0.0%
Pool Tables Sales	Police Equipment Police Equipment Police Equipment	53						0 0.0%
Opcom 8 Supplies 33 2,322 5 600 5 100.0% 0 0.0% 0 <th< td=""><td></td><td>,</td><td></td><td></td><td></td><td></td><td></td><td>0 0.0%</td></th<>		,						0 0.0%
Popular Machines 1 3,188 0 1,593 0 0,0% 0 0,0% 0 0,0% 0 0.0% 0	Popcorn & Supplies					5 100.0%		0 0.0%
brocelain Enamel Repair & Refinish 1,742 474 9 430 9 100.0% 0 0.0% <th< td=""><td>Popcorn Machines</td><td>1</td><td>3,188</td><td>0</td><td></td><td>0 0.0%</td><td>0 0.0%</td><td>0 0.0%</td></th<>	Popcorn Machines	1	3,188	0		0 0.0%	0 0.0%	0 0.0%
Oest Offices 94 1,809 0 1,593 0 0.0% 0 0.0	Porcelain Enamel Repair & Refinish		474	9	430	9 100.0%	0 0.0%	0 0.0%
Post-Construction Clean Up 184 1,489 0 1,593 0 0,0% 0 0,0% 0 0,0% Post-Construction Clean Up 9 2,762 0 1,593 0 0,0%<								0 0.0%
Posters 9 2,762 0 1,593 0 0.0%								
Potato Chips 2 3,104 0 1,593 0 0.0% 0	Post-Construction Clean Up Posters							0 0.0%
Votatoes - Processed 6 2.897 0 1.593 0 0.0% 0 0.0% 0 0.0% vottery 30 2,352 0 1,593 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0	Potato Chips	2			1,593			0 0.0%
Pottery 30 2,352 0 1,593 0 0.0% 0 0,0% 0 0.0	Potatoes - Processed		2,897	0	1,593	0 0.0%	0 0.0%	0 0.0%
0.00000000000000000000000000000000000	Pottery		2,352	0	1,593	0 0.0%	0 0.0%	0 0.0%
Foultry - Wholesale 29 2.369 0 1.593 0 0.0% 0 0.0% 0 0.0%								0 0.0%
00017 rinoissas 27 2007 0 0.070 0 0 0.07	POUITRY - KETAII							
	Poultry - Wholesale					0 0 00/-	0 0 00/-	0 00/

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled %	Cmpls Not Settled %	Cmpls Unable to Pursue %
Poultry Farms	291	1,260	0	1,593	0 0.0	% 0 0.09	0 0.0%
Powder Processing - Industrial	4	2,991	0	1,593 1,593	0 0.0 3 0 0.0	0 0.09 0 0.09	0 0.0% 0 0.0%
Power Plant Equipment - Repairing Power Transmission Equipment	140	3,104 1,632	0	1,593			0 0.0%
Precious, Semi-Precious & Synthetic	3	3,040	0	1,593			0 0.0%
Prepaid Debit/Credit Cards	31	2,341		897			0 0.0%
Pressure Washing	1,187 66	618 1,998		738 1,593	2 66.7		0 0.0% 0 0.0%
Printed & Etched Circuits Printers	6,523	1,990		211	0 0.0 1 20 80.0		0 0.0%
Printers - Business Forms	250			1,116			0 0.0%
Printing Brokers	707			1,593			0 0.0%
Printing Equipment Printing Supplies	460	1,015		462	2 4 50.0 3 0 0.0		0 0.0% 0 0.0%
Prize Promotions	192 724	1,461 802		1,593 228			1 4.3%
Process Servers	277	1,284		657			0 0.0%
Product Development & Marketing	2,378	373		368			0 0.0%
Product Sales - General Professional Organizations	1,064	656 2,492		351 1,593			0 0.0% 0 0.0%
Professional Services - General	2,221	394		600			
Programmed Instruction	3	3,040	0	1,593	0 0.0	% 0 0.09	0 0.0% 0 0.0%
Project Management	502	971		1,116	0 0.0		0 0.0%
Projection Apparatus Promotional Products	325 43			1,116 1,593	5 1 100.0 3 0 0.0		0 0.0%
Promotional Products - Wearable	2,120	410		404			0 0.0%
Proofreading	91	1,830		1,593			0 0.0%
Propane Gas Plumbing	1	3,188	0	1,593	0 0.0		0 0.0%
Propellers Property Maintenance	10,425	2,991 99	. 0	1,593 167	0 0.0 7 20 58.8		0 0.0% 4 11.8%
Property Management	36,317			52			0 0.0%
Property Management - Industrial & Commercial	1,517	528	3	738	3 100.0	0 0.09	0 0.0%
Prosthetic Devices	136	1,646	1	1,116	1 100.0	0 0.09	0 0.0%
Psychiatrists & Psychiatric Services Psychics	2 724	3,104 802		1,593 600	0 0.0		0 0.0% 0 0.0%
Psychologists Psychologists	811	751		1,593	3 0 0.0		0 0.0%
Psychotherapist	51	2,127	0	1,593	0 0.0	0 0.09	0 0.0%
Public Relations Counselors	464			897			0 0.0%
Public Utility Consultants Publicity Service	622	877 2,762		236 1,593			0 0.0% 0 0.0%
Publishers - Book	8,562	117		171			0 0.0%
Publishers - Directory & Guide	2,618	341	150	43	123 82.0	1% 27 18.09	0 0.0%
Publishers - Magazine	2,126	406		333			1 7.1%
Publishers - Periodical Publishers Representatives	1,518 11	527 2,705		368 1,593	3 25.0 3 0 0.0		0 0.0% 0 0.0%
Publishing Consultants	181	1,496		1,593	0 0.0		0 0.0%
Pulp & Pulp Products	13			1,593	0 0.0	% 0 0.09	0 0.0%
Pumping Contractors Pumps - Dealers	13 515			1,593 738			0 0.0%
Pumps - Dealers Pumps - Service & Repair	722			1,116			0 0.0% 0 0.0%
Pumps - Supplies & Parts	73	1,943		1,593			0 0.0%
Pumps - Wholesale & Manufacturers	172	1,526	0	1,593	0 0.0	0 0.09	0 0.0%
Pyramid Companies	70 16	1,964 2,581		1,593 1,593	3 0 0.0 3 0 0.0	9% 0 0.0% 9% 0 0.0%	0 0.0% 0 0.0%
Quarries Quilting	70	1,964		1,593			0 0.0%
Quilting Materials & Supplies	211			1,593			0 0.0%
Quilts	58	2,065		1,593	0 0.0		0 0.0%
Race Track Equipment & Supplies Race Tracks	1 47	3,188	0	1,593			0 0.0% 0 0.0%
Racks	28		0	1,593 1,593	0 0.0 3 0 0.0		0 0.0%
Racquetball Courts - Public	13	2,646		1,593	0 0.0		0 0.0%
Radiator Sales	6	2,897		1,593			0 0.0%
Radiators - Automotive	1,123			738			0 0.0%
Radio Communication Equipment & Systems Radio Station Equipment	855 9	727 2,762		120 1,593	38 84.4		0 0.0%
Radio Stations & Broadcast Companies	790	758	5	600	4 80.0	1 20.09	0 0.0%
Radios - Citizen Band	9	2,762		1,593	0 0.0	0 0.09	0 0.0%
Radiotelephone Communication - Equipment & Systems Radiotelephone Communications - Common Carrier	68	1,977 2,322		1,116			0 0.0% 0 0.0%
Raft Trips & Tours		2,322		1,116	3 0 0.0		0 0.0%
Railings	2,583	346	5	600	1 20.0	1 20.0%	3 60.0%
Railroad Contractors	38	2,259		1,593	0 0.0		0 0.0%
Railroad Equipment & Supplies Railroads	1 212	3,188 1,413		1,593 657			0 0.0% 0 0.0%
Railroads - Freight	23	2,457		1,593			0 0.0%
Rails & Accessories	22	2,470	0	1,593	0 0.0	% 0 0.09	0 0.0%
Ranches	137	1,642	1	1,116	1 100.0	0 0.09	0 0.0%
Range Hoods & Canopies Ranges & Ovens - Dealers	5	2,946 2,811	0	1,593 1,593	3 0 0.0 3 0 0.0		0 0.0%
Real Estate	16,382	63		114			1 2.1%
Real Estate - Commercial	219	1,393	0	1,593			0 0.0%
Real Estate - Rent to Own	332	1,183		1,593	0 0.0	0 0.09	0 0.0%
Real Estate - Rentals by Individuals Real Estate Agents	373 2,920	1,121 311		657 301			0 0.0%
Real Estate Appraisers	1,994	427	3	738	3 100.0	% 0 0.0%	0 0.0%
Real Estate Consultants	2,314	383	4	657	4 100.0	0 0.09	0 0.0%
Real Estate Developers	9,663			198			
Real Estate Investors Real Estate Loans	1,629 215	499 1,405		600 738			
Real Estate Maintenance Protection Plan	292	1,257		897			0 0.0%
Real Estate Rental Service	4,791	212	13	351	5 38.5	% 8 61.59	0 0.0% 0 0.0%
Real Estate Schools	309	1,226	1	1,116			0 0.0%
Real Estate Services Recording Instruments - Industrial & Scientific	272	1,297 3,188		1,116 1,593			
Recording Service - Sound & Video	376			600			
Recording Studio Equipment	117	1,709	2	897	0 0.0	% 2 100.0%	0 0.0%
Records Management	32			1,593			
Recreation Centers	984	681	6	546	5 83.3	% 1 16.79	0 0.09

Secretar Secretary Secretary (1997)	Industry Description	Inquiries	Rank by Inquiries	Complaints Complaint Rank	Cmpls Settled %	Cmpls Not Settled %	Cmpls Unable to Pursue %
Section of the control information from particles 1.45 .00 .	Recreation Program Consultants	50	2,134	3 73	8 3 100.09	6 0 0.0%	0 0.0%
The second controls of the control o					8 72 85.79	6 12 14.3%	0 0.0%
Section Assertion Dear Services 1.50							0 0.0% 8 29.6%
Company Notice 1909							0 0.0%
Section of the property of the	Recreational Vehicles - Storage			1 1,11	6 0 0.09	6 1 100.0%	0 0.0%
Section for the content of the conte		3					0 0.0%
SCALES - COMPANY SCALES		444				6 1 50.0%	0 0.0% 0 0.0%
Section Section 1-90	Recycling - Computers & Other Electronics						0 0.0%
1	Recycling Centers	779	764	1 1,11	6 0 0.0%	6 1 100.0%	0 0.0%
Secret Control	Recycling Services	1,491	530	11 38			1 9.1%
Secret Control		8	2,811 3 329	1 1 1 1 1 1 1 1 1 1	6 1 100.0%	6 0 0.0%	0 0.0% 0 0.0%
Service	Referral - Contractor	20		0 1,59	3 0 0.0%		0 0.0%
Management Man	Referral - Doctor	369					0 0.0%
Ministration	Referral - Storage Facility	1				6 0 0.0%	0 0.0% 0 0.0%
March Marc		95					0 0.0%
Miller M	Refrigeration Equipment - Commercial - Sales & Service	1,697					1 10.0%
Formering Annexes A tent A tents 1	Refrigeration Equipment - Supplies & Parts						0 0.0%
10							0 0.0%
Section 1.00							0 0.0% 1 100.0%
142 948 1 122 100	Refrigerators & Freezers - Wholesale & Manufacturers	2			3 0 0.09		0 0.0%
Februs (1995) Februs	Rehabilitation Services		634	2 89	7 2 100.09	6 0.0%	0 0.0%
Filter 1970	Reiki Therapy		2,676	1 1,11	6 1 100.09		0 0.0%
Selection 1,200 3,200							0 0.0% 0 0.0%
Sementation 148	Relocation Service						1 7.1%
Telephone Tele	Remodeling Services	138	1,637	1 1,11	6 0 0.09	6 1 100.0%	0 0.0%
Parenter 1.00 1.0	Rendering Companies		2,093	0 1,59			0 0.0%
Seed Section Service Parties 1,77				0 1,59	3 0 0.09		0 0.0% 0 0.0%
Part March 1999	Rental Service Stores & Yards						0 0.0%
Performance	Rental Vacancy Listing Service		645	8 46	2 4 50.0%	6 4 50.0%	0 0.0%
Series	Repossession Service	1					0 0.0%
Search		26			6 1 100.0%		0 0.0% 0 0.0%
Description		3,109					0 0.0%
See Notes 15 1 20 1 20 20 20 20 20	Respirators	67		0 1,59	3 0 0.0%		0 0.0%
Seasoned Support Support Support Support Support Support Support	Rest Homes	20					0 0.0%
Lestaurent Sprigheners 1		1 249					0 0.0% 0 0.0%
Seed and Management 148	Restaurant Equipment & Supplies						1 16.7%
Set	Restaurant Management	149	1,596	0 1,59	3 0 0.09	6 0.0%	0 0.0%
Searme Service							3 3.1%
Stead Stores							0 0.0% 0 0.0%
Settlement Planning Service 181 1.498 0 1.592 0 0.098 0 0.098 0 0 0 0 0 0 0 0 0	Retail Stores		1,943	6 54	6 5 83.3%		0 0.0%
Interior Facilities 126	Retirement & Life Care Communities & Homes	1,900			6 1 100.0%		0 0.0%
Silbor Printing 30 2,252 2 887 1 90.0% 1 50.0% 0 0.0%							0 0.0% 0 0.0%
Sièbone 38							0 0.0%
Alley Acqueries 48	Ribbons						0 0.0%
2 3,104 0 1,593 0 0.0% 0 0.0	Riding Academies		2,144	0 1,59	0 0.09	6 0.0%	0 0.0%
Stogers 7 2,858 0 1,592 0 0,0% 0 0,		150					0 0.0%
Singer Equipment 8 Supplies 10 2,734 1 1,116 0 0.0% 1 100.0% 0 0.0		7		0 1,55	3 0 0.09		0 0.0% 0 0.0%
Sead Building Contractors 636 867 0 1,593 0 0,0% 0	Riggers Equipment & Supplies	10					0 0.0%
Sead Building Equipment 16	Right of Way Acquisition Service	20	2,508	0 1,59	3 0 0.0%	6 0.0%	0 0.0%
Roof Service - Automotive 2,054 421 3 738 3 100.0% 0 0.0%	Road Building Contractors		867				0 0.0%
Roof Service - Automotive 2,054 421 3 738 3 100.0% 0 0.0%	Road Oiling & Dust Control			0 1,59	3 0 0.0%		0 0.0% 0 0.0%
Sebots	Road Service - Automotive		421	3 73	8 3 100.09	6 0.0%	0 0.0%
Noting Mill Machinery 8	Robots						0 0.0%
Soof Cleaning & Stain Removal 720 806 0 1.593 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.00	Rock Shops Polling Mill Machinery						0 0.0% 0 0.0%
Noof Decks 427		· · ·					0 0.0%
loof Structures 187 1.477 0 1.593 0 0.0% 0 0.0% 0 coofing Contractors 249,019 1 492 9 298 60.6% 173 35.2% 21 4. coofing Materials 376 1,112 0 1,593 0 0.0% 0 0.0% 0 0 coofing Materials 2,421 364 8 462 8 100.0% 0 0.0% 0 0 0 cooming Houses 6 2,048 422 2 897 1 50.0% 1 50.9% 0 0.0% 0	Roof Decks	427	1,049	1 1,11	6 1 100.09	6 0.0%	0 0.0%
Notifice Supplies 376 1.112 0 1.593 0 0.0% 0.0% 0 0.0%	Roof Structures		1,477	0 1,59	0 0.09	6 0.0%	0 0.0%
2,421 364 8 462 8 100,0% 0 0							21 4.3% 0 0.0%
2,048 422 2 897 1 50,0% 1 50,0% 0 0 0 0 0 0 0 0 0			-,				0 0.0%
Somming Houses 6 2,897 0 1,593 0 0.0% 0	Roofing Service Consultants		422	2 89	7 1 50.09	6 1 50.0%	0 0.0%
Rope	Rooming Houses	6	2,897	0 1,59	0 0.0%	6 0.0%	0 0.0%
Rubber Bands 3 3,040 0 1,593 0 0.0% 0 0.0% Rubber Stamps 159 1,565 0 1,593 0 0.0% 0 0.0% Rubber Stamps 46 2,167 0 1,593 0 0.0% 0 0.0% 0 0 Rubbis Stamps 46 2,167 0 1,593 0 0.0% 0 0.0% 0 0 Rubbis Stamps 46 2,167 0 1,593 0 0.0% 0 0.0% 0 0 Rubbis Stamps 46 2,167 0 1,593 0 0.0% 0 0.0% 0	Roommate Referral Service	2		0 1,59	3 0 0.09		0 0.0% 0 0.0%
Rubber Products 20 2,508 1 1,116 1 100.0% 0 0.0% 0 0 Rubber Stamps 159 1,555 0 1,593 0 0.0% 0 0.0% 0 0 0 Rubbis R Sarbage Removal 46 2,167 0 1,593 0 0.0% 0 0.0% 0 0 Rubbis R Garbage Removal Contractors Equipment 15 2,604 0 1,593 0 0.0% 0 0.0% 0 0 Rubbis R Garbage Removal Contractors Equipment 15 2,604 0 1,593 0 0.0% 0 0.0% 0		80 3					0 0.0%
Rubber Stamps 159 1,565 0 1,593 0 0.0% 0 0.0% 0 0 Rubber Stamps 466 2,167 0 1,593 0 0.0% 0 0.0% 0	Rubber Products	20	2,508	1 1,11	6 1 100.09	6 0.0%	0 0.0%
Aubbis & Garbage Removal 4,42 23 36 155 24 66.7% 12 33.3% 0 0 Aubbis & Garbage Removal Contractors Equipment 15 2,604 0 1,593 0 0.0% 0 0.0% 0 0.0% Aust proefing & Undercoating - Auto 49 2,144 0 1,593 0 0.0% 0 0.0% 0 0 Saddler & Harness 764 774 2 897 1 50.0% 1 150.0% 0 0 Safe & Vault Movers 6 2,897 0 1,593 0 0.0% 0 0.0% 0 0 Safe & Vault Movers 188 1,474 0 1,593 0 0.0% 0 0.0% 0 0 Safety Consultants 732 791 0 1,593 0 0.0% 0 0.0% 0 0 Safety Consultants 2,292 384 6 546 583,3% 1 16,7% 0 0 Safety Capulment & Clothing 457 1,018 2 897 1 50.0% 1 50.0% 0 0 Sales & Order Books 13 2,646	Rubber Stamps				3 0 0.09		0 0.0%
Aubbis & Garbace Removal Contractors Equipment 15 2,604 0 1,593 0 0.0% 0 0.0% Lust Preventatives & Removers 49 2,144 0 1,593 0 0.0% 0 0.0% Lust proofing & Undercoating - Auto 702 817 1 1,116 0 0.0% 1 100.0% 0 Jaddlery & Harness 764 774 2 897 1 50.0% 1 50.0% 0 0 Jafe & Vault Movers 6 2,897 0 1,593 0 0.0% 0 0.0% 0 0 Jafety & Rescue Equipment Sales & Services 188 1,474 0 1,593 0 0.0% 0 0.0% 0 0 Jafety Consultants 2,292 384 6 546 583 1 16.7% 0 0 Jafety Equipment & Clothing 457 1,018 2 897 1 50.0% 1 50.0% 0 0 Jalimakers 117 1,709 2 897 1 50.0% 1 50.0% 0 0 Jalies & Order Books 13 2,646 0 1,593 0 0.0%		46				6 0 0.0%	0 0.0% 0 0.0%
Rust Preventatives & Removers 49 2,144 0 1,593 0 0.0% 0 0.0% Usustprofing & Undercoating - Auto 9 2,144 0 1,593 0 0.0% 0 <t< td=""><td>Rubbish & Garbage Removal Contractors Equipment</td><td></td><td></td><td></td><td></td><td></td><td>0 0.0%</td></t<>	Rubbish & Garbage Removal Contractors Equipment						0 0.0%
Rustprofing & Undercoating - Auto 702 817 1 1,116 0 0.0% 1 100.0% 0 0 Saddlery & Harness 764 774 2 897 1 50.0% 1 50.0% 0 0 Sarde & Vault Movers 6 2,897 0 1,593 0 0.0% 0	Rust Preventatives & Removers						0 0.0%
Safe & Vault Movers 6 2,897 0 1,593 0 0.0% 0 0.0% 0 0 Safe & Vaults 188 1,474 0 1,593 0 0.0% 0 0.0% 0 0 Safety & Rescue Equipment Sales & Services 732 791 0 1,593 0 0.0% 0 0.0% 0 0 Safety Consultants 2,292 384 6 546 5 83.3% 1 16.7% 0 0 Safety Equipment & Clothing 457 1,018 2 897 1 50.0% 1 50.0% 0 0 Sallmakers 117 1,709 2 897 1 50.0% 1 50.0% 0 0 Sales & Order Books 13 2,646 0 1,593 0 0.0% 0 0.0% 0 0 Sales Lead Generation 426 1,051 3 738 3 100.0% 0 0 0	Rustproofing & Undercoating - Auto	702	817	1 1,11	6 0 0.0%	6 1 100.0%	0 0.0%
Safes & Vaults 188 1,474 0 1,593 0 0.0% 0 0.0% 0 0 3afety & Rescue Equipment Sales & Services 732 791 0 1,593 0 0.0% 0 0.0% 0	Saddlery & Harness	764					0 0.0%
Safety & Rescue Equipment Sales & Services 732 791 0 1,593 0 0.0% 0 0.0% 0 0 Safety Consultants 2,292 384 6 546 5 83.3% 1 16.7% 0 0 Safety Equipment & Clothing 457 1,018 2 897 1 50.0% 1 50.0% 0 0 Sallmakers 117 1,709 2 897 1 50.0% 1 50.0% 0 0 Sales & Order Books 13 2,646 0 1,593 0 0.0% 0 0 0 Sales Lead Generation 426 1,051 3 738 3 100.0% 0 0.0% 0 0		100			3 0 0.0%		0 0.0% 0 0.0%
Safety Consultants 2,292 384 6 546 5 83.3% 1 16.7% 0 0 a fefty Equipment & Clothing 457 1,018 2 897 1,50.0% 1,50.0% 1,50.0% 0 0 Sallmakers 117 1,709 2 897 1,50.0% 1,50.0% 0 0 Jales & Order Books 13 2,646 0 1,593 0 0.0% 0 0.0% 0 0 Jales Lead Generation 426 1,051 3 738 3 100.0% 0 0.0% 0 0		732		0 1,59	3 0 0.09	6 0.0%	0 0.0%
Safety Equipment & Clothing 457 1,018 2 897 1 50.0% 1 50.0% 0 0 Sallmakers 117 1,709 2 897 1 50.0% 1 50.0% 0 0 Sales & Order Books 13 2,646 0 1,593 0 0.0% 0 0.0% 0 0 Sales Lead Generation 426 1,051 3 738 3 100.0% 0 0.0% 0 0	Safety Consultants	2,292	384	6 54	6 5 83.39	6 1 16.7%	0 0.0%
Sales & Order Books 13 2,646 0 1,593 0 0.0% 0 0.0% 0 0. Sales Lead Generation 426 1,051 3 738 3 100.0% 0 0.0% 0 0.0%	Safety Equipment & Clothing			2 89			0 0.0%
Sales Lead Generation 426 1,051 3 738 3 100.0% 0 0.0% 0 0.0							0 0.0% 0 0.0%
Sales Organizations 269 1,299 0 1,593 0 0.0% 0 0.0% 0 0 0.0%	Sales Lead Generation						0 0.0%
	Sales Organizations						0 0.0%

Industry Description Sales Presentations	Inquiries 326	Rank by Inquiries	Complaints	Complaint Rank 1,116	Cmpls Settled % 1 100.0	Cmpls Not Settled	
Sales Promotion Service	428	1,045		1,116			
Sales Training	169	1,534	0	1,593	0 0.0		% 0 0.09
Salt	20	2,508	0	1,593	0 0.0		
Salvage - Marine	152	1,586		1,593	0 0.0		
Sand & Gravel	1,818 15			738 1,593	1 33.3 0 0.0		
Sand & Gravel Handling Equipment Sandblasting	282	1,275		1,116			
Sandblasting Equipment & Supplies	114			1,593	0 0.0		
Sandwiches	22	2,470		1,593	0 0.0	% 0 0.0	% 0 0.09
Sanitary Napkins	139	1,635	0	1,593	0 0.0		
Sanitation Consultants	13			1,593			
Satellite Communication - Common Carrier Sauna Equipment & Supplies	779 1,130	764 633	47	114 738	25 53.2 2 66.7		
Sausages	211	1,415		1,593	3 2 66.7 3 0 0.0		
Savings & Loan Association - Reps	211			1,593	0 0.0		
Savings & Loan Associations	20		0	1,593	0 0.0		
Sawdust & Shavings	18		0	1,593	0 0.0	% 0 0.0	
Sawmills	16		. 0	1,593	0 0.0		
Saws	7	2,858		1,593			
Saws - Sharpen & Repair	7	2,858		1,593	0 0.0		
Scaffolding & Aerial Lifts	623 65	875 2,011	0	1,593 1,593	0 0.0		
Scales Scalp Care	154	1,580	0	1,593	0 0.0		
Scenery Studio	154			1,593			
Scholarships & Financial Aid	4,987			462			
Scholastic Prep Courses, Books & Materials	68	1,977		1.593	0 0.0		
School Furniture & Equipment	66	1,998	0	1,593 248	0 0.0	% 0 0.0	% 0 0.09
School Supplies	652	853	20	248	9 45.0		
Schools - Academic - College Preparatory	3	3,040		897			
Schools - Academic - Colleges & Universities	8,202	124		182			
Schools - Academic - Elementary & Secondary Schools - Academic - Pre & Kindergarten	564 665	921 838		1,593 600			
Schools - Academic - Pre & Kindergarten Schools - Academic - Special Education	1,162	624		546			
Schools - Business & Vocational	11,275	89		240			
Schools - General Interest	3,279	283	7	504	5 71.4	% 1 14.3	% 1 14.39
Schools - Holistic	14			1,593	0 0.0		
Schools - Home Study	349			1,593			
Schools - Private	1,555	517		319			
Scientific Apparatus & Instruments Scooters - Medical	34 312	2,305 1,219		1,593 1,593	B 0 0.0°		
Scoreboards	312	3,040		1,593	0 0.0		
Scrap Metals	1,002	677		1,116	0 0.0	% 1 100.0°	
Scrapbooking	93			1,116			
Screen Enclosures	354	1,155	0	1,593			
Screen Manufacturers Equipment & Supplies	30	2,352		1,593	0 0.0		
Screen Printing	975	684		430	8 88.9		
Screen Printing - Equipment & Supplies Screen Repair	72 220	1,948 1,389		1,593 897	0 0.0		
Screening - Background & Employment	17			1,593			
Screening - Tenant	11			1,593			
Screens - Door & Window	1,478	534		738			
Screens - Security Door	17	2,566	0	1,593	0 0.0	% 0 0.0	% 0 0.09
Screw Machine Products	10	2,734	0	1,593	0 0.0		
Sculptors	10			1,593			
Sculptors Equipment & Supplies Seal Coating	<u>1</u>			1,593 897			
Sealing - Pavement	34	2,305	0	1,593			
Seals - Notary & Corporation	483		2	897	1 50.0		
Seals - Oil, Grease	1	3,188	0	1,593	0 0.0		
Seals - Security	7	2,858		1,593			
Search Engine Optimization Services	3,948	242		368			
Searchers of Records	1,352			1,593			
Seating Companies Second Hand Stores	25 940	2,428 700	0	1,593 430	0 0.0		
Secret Shopper	1,837	456		1,116	0 0.0		
Security Cameras	14			1,593	0 0.0		% 0 0.09
Security Control Equipment & System Monitors	35,255	27	198	34	169 85.4	% 29 14.6	% 0 0.09
Security Guard & Patrol Service	8,336	122		504	5 71.4		
Security Systems Consultants	2,572	347		430	4 44.4		
Seeds & Bulbs - Retail Seeds & Bulbs - Wholesale	303	1,242 3,040		738 1,593	3 100.0° 0 0.0°		
Seismograph Service	0	3,329		1,116	1 100.0		
Self Defense	218	1,397	8	462			% 0 0.09
Seminars - Wealth Building & Real Estate	104			1,116			
Senior Citizens Service Organization	1,293	584	0	1,593	0 0.0	% 0 0.0	% 0 0.09
Senior Home Care	569	915	0	1,593		% 0 0.0	% 0 0.09
Septic Tanks - Treatment Supplies	23 1,743	2,457 473	1 4	1,116 657	1 100.0		% 0 0.09 % 0 0.09
Septic Tanks & Systems Cleaning Septic Tanks & Systems Contractors & Dealers	2,090	4/3		504			
Septic Tanks & Systems Contractors & Dealers Septic Tanks & Systems Wholesale & Manufacturers	25			1,593			
Service Stations - Gasoline & Oil	3,707			96			
Services - General	639	863	4	657		% 1 25.0	% 0 0.09
ServiceStation Equipment	220	1,389	0	1,593	0 0.0	% 0 0.0	% 0 0.09
ServiceStation Supplies	1	3,188		1,593	0 0.0		% 0 0.09
Sewage Disposal Systems	137	1,642		1,593	0 0.0		
Sewage Treatment Equipment	2	3,104		1,593	0 0.0		
Sewer Cleaning Equipment & Supplies Sewer Contractors	1,888	3,188		1,593 600			
Sewer Pipe	1,888	2,332		1,593			
Sewing Contractors	307			1,116			
Sewing Instruction	181	1,496	0	1,593	0 0.0	% 0 0.0	% 0 0.09
Sewing Machines - Dealers	1,609	506	4	657	7 3 75.0	% 1 25.0	% 0 0.09
Sewing Machines - Industrial & Commercial	19			1,593			
Sewing Machines - Service & Repair	426			897 1,593			
Sewing Machines - Supplies & Parts	895	716				% 0 0.0	

Industry Description	Inquiries	Rank by Inquiries	Complaints Complain	nt Rank Cmpls Settle	ed % Cn	npls Not Settled % Cmpls Unable to Pu	ursue %
Sewing Machines - Wholesale & Manufacturers	1	3,188	0	1,593	0 0.0%	0 0.0%	0.0
Sharpening Service	170	1,532	1	1,116	1 100.0%	0 0.0%	0 0.0
Shavers - Electric Shavers - Electric Repair	65 147	2,011 1,606	0	1,593 1,593	0 0.0%	0 0.0%	0 0.0
Shears & Scissors	3	3,040	0	1,593	0 0.0%	0 0.0%	0 0.0
Sheepskin Specialties	324	1,197	12	368	11 91.7%	1 8.3%	0 0.0
Sheet Metal Equipment & Supplies	79	1,904	2	897	2 100.0%	0 0.0%	0.0
Sheet Metal Work	1,364	565	1	1,116	0 0.0%	1 100.0%	0 0.0
Shelving	95	1,801	0	1,593	0 0.0%	0 0.0%	0 0.0
Shingles Ship Brokers	200 71	1,437 1,954	4	657 1,593	2 50.0% 0 0.0%	1 25.0% 0 0.0%	1 25.0 0 0.0
Ship Brokers Ship Builders & Repair	19	2,528	0	1,593	0 0.0%	0 0.0%	0 0.0
Shipping Masters	9	2,762	0	1,593	0 0.0%	0 0.0%	0 0.0
Shipping Room Supplies	117	2,762 1,709	0	1,593 1,593	0 0.0%	0 0.0%	0.0
Shirts - Custom Made	275	1,290	2	897	2 100.0%	0 0.0%	0 0.0
Shirts - Wholesale & Manufacturers	24	2,441	0	1,593	0 0.0%	0 0.0%	0 0.0
Shock Absorbers	83 21	1,880 2,492	0	1,593 1,593	0 0.0%	0 0.0%	0 0.0
Shoe Findings & Supplies Shoe Repair	1,036	663	12	368	6 50.0%	6 50.0%	0 0.0
Shoes - Custom Made	186	1,482	1	1,116	1 100.0%	0 0.0%	0 0.0
Shoes - Orthopedic	1,744	472	9	430	8 88.9%	1 11.1%	0 0.0
Shoes - Retail	4,079	236	42	129	28 66.7%	13 31.0%	1 2.4
Shoes - Wholesale & Manufacturers	424	1,053	20	248	8 40.0%	12 60.0%	0 0.0
Shoppers News Publications	26	2,411	0	1,593	0 0.0%	0 0.0%	0 0.0
Shopping Carts & Baskets Shopping Centers & Malls	1 828	3,188 739	0	1,593 897	0 0.0% 1 50.0%	0 0.0% 1 50.0%	0 0.0
Shopping Centers & Malls Shopping Service - Personal	306	1,233	0	1,593	0 0.0%	0 0.0%	0 0.0
Shopping Service - Protective, Comparative	47	2,160	0	1,593	0 0.0%	0 0.0%	0 0.0
Shoring	2	3,104	Ō	1,593	0 0.0%	0 0.0%	0 0.0
Show Cases	2	3,104	0	1,593	0 0.0%	0 0.0%	0.0
hower Doors & Enclosures	973	685	0	1,593	0 0.0%	0 0.0%	0 0.0
Shredding Services	332 1,124	1,183	0	1,593 600	0 0.0%	0 0.0% 3 60.0%	0 0.0
Shutters Shuttle Bus	1,124	636 1,750	0	1,593	0 0.0%	0 0.0%	0 0.0
iding Contractors	17,586	57	53	1,593	36 67.9%	16 30.2%	1 1.9
Siding Materials	2,385	372		504	1 14.3%	6 85.7%	0.0
ightseeing Tours	1,212	609	8	462	5 62.5%	3 37.5%	0.0
igns	3,806	248	15	319	9 60.0%	6 40.0%	0 0.0
Signs - Digital	89 165	1,846 1,544	1	1,116	1 100.0% 1 100.0%	0 0.0%	0 0.0
Signs - Equipment & Supplies Signs - Maintenance & Repair	70	1,964	3	1,116 738	2 66.7%	1 33.3%	0 0.0
Signs - Neon	53	2,113	1	1,116	1 100.0%	0 0.0%	0 0.0
Silks - Wholesale & Manufacturers	11	2,705	Ô	1,593	0 0.0%	0 0.0%	0 0.0
Silversmiths & Goldsmiths	48	2,154	0	1,593	0 0.0%	0 0.0%	0.0
Silverware Clean, Repair & Replate	1	3,188	0	1,593	0 0.0%	0 0.0%	0 0.0
Singing Telegrams	4	2,991	0	1,593	0 0.0%	0 0.0%	0 0.0
Sitting Services Skate Sharpening	256 72	1,327 1,948	1	1,593 1,116	0 0.0% 1 100.0%	0 0.0% 0 0.0%	0 0.0
Skateboards & Equipment	100	1,781	3	738	1 33.3%	1 33.3%	1 33.3
Skating Equipment & Supplies	365	1,135	8	462	8 100.0%	0 0.0%	0 0.0
Skating Instruction	13	2,646	1	1,116	0 0.0%	1 100.0%	0.0
Skating Rinks	28	2,380	0	1,593	0 0.0%	0 0.0%	0 0.0
Ski Centers & Resorts	51	2,127	0	1,593	0 0.0%	0 0.0%	0 0.0
Ski Equipment - Repair	102	3,188	0	1,593	0 0.0%	0 0.0%	0 0.0
Ski Equipment - Retail Ski Equipment - Wholesale & Manufacturers	192	1,461 3,329	1	1,116 1,116	1 100.0% 0 0.0%	1 100.0%	0 0.0
Ski Equipment Rental	8	2,811	0	1,593	0 0.0%	0 0.0%	0 0.0
Ski Instruction	42	2,221	0	1,593	0 0.0%	0 0.0%	0 0.0
Ski Tours	8	2,811	1	1,116	1 100.0%	0 0.0%	0.0
Skin Care	3,388	272	18	275	7 38.9%	10 55.6%	1 5.6
Sky Diving	33	2,322	2	897	2 100.0%	0 0.0%	0 0.0
Skylights Skylights - Distributors	1,844 63	455 2,023	5	738 1,593	2 66.7% 0 0.0%	1 33.3% 0 0.0%	0 0.0
late	46	2,023	0	1,593	0 0.0%	0 0.0%	0 0.0
lip Covers	66	1,998	0	1,593	0 0.0%	0 0.0%	0 0.0
Small Engine Repair	189	1,470	4	657	4 100.0%	0 0.0%	0.0
melters & Refiners - Precious Metals	29	2,369	1	1,116	1 100.0%	0 0.0%	0 0.0
melters & Refiners Equipment & Supplies	460	1,015	0	1,593	0 0.0%	0 0.0%	0 0.0
moke Detectors & Alarms moke Odor Counteracting Service	172 50	1,526 2,134	1	1,116 1,116	1 100.0% 1 100.0%	0 0.0% 0 0.0%	0 0.0
mokers Information & Treatment	335	1,181	0	1,593	0 0.0%	0 0.0%	0 0.0
now Removal Equipment	93	1,815	4	657	3 75.0%	1 25.0%	0 0.0
now Removal Service	6,901	143	35	163	19 54.3%	16 45.7%	0.0
nowmobiles	1,260	596	5	600	4 80.0%	1 20.0%	0 0.0
page & Detergents	47	2,160	0	1,593	0 0.0%	0 0.0%	0 0.0
occer Clubs	226	1,374 2,991	2	897 1,116	2 100.0% 0 0.0%	0 0.0% 1 100.0%	0 0.0
Social Media Social Networking	9	2,762	0	1,593	0 0.0%	0 0.0%	0 0.0
ocial Security Services	3	3,040	ŏ	1,593	0 0.0%	0 0.0%	0 0.0
ocial Service Organizations	438	1,033	Ō	1,593	0 0.0%	0 0.0%	0 0.0
od & Sodding Service	1,048	658	4	657	0 0.0%	4 100.0%	0 0.0
oda Fountain Shops		3,104	0	1,593	0 0.0%	0 0.0%	0 0.0
offit & Fascia	7	2,858	0	1,593 1,593	0 0.0%	0 0.0%	0 0.0
oil Conditioners oil Conservation Service	9	2,762 2,762	U	1,593	0 0.0%	0 0.0%	0 0.0
ioil Solidification	116	1,717	0	1,593	0 0.0%	0 0.0%	0 0.0
	2	3,104	ő	1,593	0 0.0%	0 0.0%	0 0.0
oil Testing		191	6	546	4 66.7%	2 33.3%	0 0.
olar Energy Equipment & Systems Dealers	5,295				0 0000	0 0.0%	0 0.
olar Energy Equipment & Systems Dealers olar Energy Equipment & Systems Manufacturing & Distribution	155	1,576	0	1,593	0 0.0%	0 0.070	
olar Energy Equipment & Systems Dealers olar Energy Equipment & Systems Manufacturing & Distribution olar Energy Equipment & Systems Supplies & Parts	155 286	1,576 1,268	0 2	897	1 50.0%	1 50.0%	
iolar Energy Equipment & Systems Dealers olar Energy Equipment & Systems Manufacturing & Distribution iolar Energy Equipment & Systems Supplies & Parts iolar Energy Products - Retail	155 286 570	1,576 1,268 913	2	897 897	1 50.0% 2 100.0%	1 50.0% 0 0.0%	0.0
Soil Testing Soilar Energy Equipment & Systems Dealers Solar Energy Equipment & Systems Manufacturing & Distribution Solar Energy Equipment & Systems Supplies & Parts Solar Energy Products - Retail Solar Energy Products - Retail Solar Energy Products Service & Repair Solar Energy Desearch & Development	155 286 570 219	1,576 1,268 913 1,393	0 2 2 1	897 897 1,116	1 50.0% 2 100.0% 0 0.0%	1 50.0% 0 0.0% 1 100.0%	0 0.0
Solar Energy Equipment & Systems Dealers Solar Energy Equipment & Systems Manufacturing & Distribution Solar Energy Equipment & Systems Supplies & Parts Solar Energy Products - Retail Solar Energy Products - Service & Repair Solar Energy Prosecute & Service & Repair Solar Energy Research & Development	155 286 570 219 13	1,576 1,268 913 1,393 2,646	0 2 2 2 1 0	897 897 1,116 1,593	1 50.0% 2 100.0% 0 0.0% 0 0.0%	1 50.0% 0 0.0% 1 100.0% 0 0.0%	0 0.0 0 0.0 0 0.0
iolar Energy Equipment & Systems Dealers iolar Energy Equipment & Systems Manufacturing & Distribution iolar Energy Equipment & Systems Supplies & Parts iolar Energy Products - Retail iolar Energy Products Service & Repair	155 286 570 219	1,576 1,268 913 1,393		897 897 1,116	1 50.0% 2 100.0% 0 0.0%	1 50.0% 0 0.0% 1 100.0%	0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0 0 0.0

Tudustau Dessaintien	Tanuisiaa	Dank by Tassisias	Commissione	Complaint Daul	Country Sottland 0/-	Counts Not Settled	0/ County Hamble to Durgue	
Industry Description Sound Control Structures & Equipment	Inquiries 2	Rank by Inquiries 3,104	Complaints 0	Complaint Rank 1,593	Cmpls Settled		% Cmpls Unable to Pursue	% 0 0.0%
Sound Effect Records	8	2,811		1,593	0 0.0	0%	0.0%	0.0%
Sound Systems & Equipment	1,181 398	619 1,083	5	600	4 80.0		20.0%	0 0.0%
Souvenirs - Retail Souvenirs - Wholesale & Manufacturers	398	2,322		1,116 1,593	1 100.0 0 0.0		0.0%	0 0.0%
Spark Plugs	2	3,104		1,116			0.0%	0.0%
Spas & Hot Tubs - Dealers	10,559	98		85			24.2%	0.0%
Spas & Hot Tubs - Rental - Wholesale, Manufacturing Spas & Hot Tubs - Service & Repair	1,299 5,090	581 197		301 301			6.3% C	0 0.0%
Spas & Hot Tubs - Service & Repail Spas & Hot Tubs - Supplies & Parts	124			1,116	1 100.0		0.0%	0 0.0%
Speakers - Rebuild & Repair	176	1,516	1	1,116	1 100.0	0%	0.0%	0.0%
Speech & Language Pathologists	54			1,593			0.0%	0.0%
Speedometers Spices	495 28			897 1,116			0.0%	0 0.0%
Spiritualists	45			1,593	0 0.0		0.0%	0 0.0%
Sporting Goods - Repair	94	1,809	3	738	2 66.7	7% 1 3	33.3%	0.0%
Sporting Goods - Retail	6,364	159	42	129	33 78.6	5% 9 2	21.4%	0 0.0%
Sporting Goods - Wholesale & Manufacturers Sports & Recreation	564 22			1,593 1,116	0 0.0 1 100.0		0.0%	0 0.0%
Sports Bar	89	1,846		1,593			0.0%	0 0.0%
Sports Hospitality	2	3,104	0	1,593	0 0.0	0%	0.0%	0.0%
Sports Memorabilia	6	2,897		1,116	1 100.0		0.0%	0.0%
Sports Promoters & Managers Sportswear - Retail	193 1,330	1,460 573		738 382	1 33.3 2 3 27.3		56.7% C	0 0.0%
Sportswear - Wholesale & Manufacturers	203			1,116			0.0%	0 0.0%
Spraying Equipment	44	2,195	0	1,593	0 0.0	0%	0.0%	0.0%
Springs - Automotive - Sales & Service	228	1,366	0	1,593	0 0.0		0.0%	0 0.0%
Springs - Coil, Flat - Distributors & Manufacturing Sprinkler Supervisory Service	5	2,946 2,762	0	1,593 1,593	0 0.0		0.0%	0 0.0%
Sprinkler Supervisory Service Sprinklers - Automatic - Fire	321	1,203	0	1,593	0 0.0		0.0%	0 0.0%
Stables	542	937	4	657	2 50.0	0% 2 5	50.0%	0.0%
Stadiums, Arenas & Athletic Fields	149			738			0.0%	0 0.0%
Staffing - Technical Stair Builders	58 2,733	2,065 330		1,593 657	0 0.0 7 3 75.0		0.0% 25.0%	0 0.0%
Stamps - Collectors	2,733 176	1,516	0	1,593	3 /3.0		0.0%	0 0.0%
Staples, Staplers & Tackers	94	1,809		1,593	0 0.0	0%	0.0%	0.0%
Starters - Engine Stationers - Retail	11		0	1,593	0 0.0		0.0%	0 0.0%
Stationery - Wholesale & Manufacturers	245 41	1,343 2,230		897 1,593			0.0%	1 50.0% 0 0.0%
Statistical Service	9	2,762		1,593	0 0.0		0.0%	0.0%
Steam Bath Equipment & Supplies	93	1,815		897	2 100.0	0%	0.0%	0.0%
Steam Cleaning - Industrial	104 28		. 0	1,593 1,593	0 0.0		0.0%	0 0.0%
Steam Cleaning Equipment Steam Specialties	8	2,360		1,593	0 0.0		0.0%	0 0.0%
Steel - Used	21	2,492		1,593			0.0%	0 0.0%
Steel Detailers - Structural	169	1,534		1,593	0 0.0		0.0%	0.0%
Steel Distributors & Warehouses Steel Erectors	600 292	893 1,257		1,593 1,593	B 0 0.0 B 0 0.0		0.0%	0 0.0%
Steel Fabricators	756	780		1,593	0 0.0		0.0%	0 0.0%
Steel Mills	153			1,593	0 0.0		0.0%	0 0.0%
Steel Processing	13			1,593			0.0%	0 0.0%
Steel Processing & Fabricating Equipment Steering Systems & Equipment	40 41			1,593	0 0.0		0.0%	0 0.0%
Stencils & Stencil Supplies	3	2,230 3,040	0	1,593 1,593	0 0.0		0.0%	0 0.0%
Stenographers - Public	10	2,734		1,593	0 0.0	0%	0.0%	0.0%
Sterilizing Service	7	2,858	0	1,593			0.0%	0 0.0%
Stevedoring Contractors Stock & Bond Brokers	342	3,188 1,172		1,593 738	8 0 0.0 8 2 66.7		0.0% 33.3%	0 0.0%
Stock & Bond Transfer Agents	304	1,238	3 0	1,593	0 0.0		0.0%	0 0.0%
Stock Certificates	1	3,188		1,593	0 0.0	0%	0.0%	0.0%
Stock Exchanges	11		0	1,593			0.0%	0 0.0%
Stone - Cast Stone - Crushed	30 40		0	1,593 1,593	B 0 0.0 B 0 0.0		0.0%	0 0.0%
Stone - Natural	1,373	561	. 3	738	1 33.3		56.7%	0 0.0%
Stone Cutters	288	1,264	0	1,593	0 0.0	0%	0.0%	0.0%
Stone Setting Stone Setting - Interlocking Pavers	3,811 378	247 1,108		240 657	11 52.4	10 4	47.6% 0 50.0% 0	0 0.0%
Storage - Data	3/8 13	1,108 2,646		1,593			0.0%	0 0.0%
Storage - Liquid & Bulk	468	1,006		504	2 28.6	5% 5 7	71.4%	0.0%
Storage Units - Household & Commercial	5,518	186		182			38.7%	0 0.0%
Storage Units ? Portable Store Fixtures	1 121	3,188 1,698		1,116 1,593	0 0.0 0 0.0		00.0% 0.0%	0 0.0%
Store Fronts	60	2,047		1,593	0 0.0		0.0%	0 0.0%
Storm Windows & Doors	731	793	9	430	6 66.7	7% 3 3	33.3%	0.0%
Storm Windows & Doors - Repair	60			1,116			00.0%	0.0%
Stoves - Wood, Coal Strapping & Strapping Equipment	1,378	558 3.104		382 1,593			9.1% 1 0.0% 0	1 9.1% 0 0.0%
Street Cleaning	14	2,629		1,593	0 0.0	0%	0.0%	0.0%
Stress Relief Equipment & Supplies - Industrial	2	3,104	0	1,593 1,593			0.0%	0.0%
Structural Integration	1,754	470		897			0.0%	0 0.0%
Stucco & Exterior Coating Contractors Stucco Manufacturers & Distributors	6,915 276			301 1,116			37.5% 4 0.0% 0	4 25.0% 0 0.0%
Student Exchange Programs	55	2,093		1,116			0.0%	0 0.0%
Student Housing	318	1,209	1	1,116	0 0.0		00.0%	0.0%
Studio Rental	48			1,116	1 100.0	0	0.0%	0 0.0%
Stump Removal & Grinding Sugar Refiners	177	1,511 3,188		1,593 1,593	0 0.0 0 0.0		0.0%	0 0.0%
Suits - Custom Made	7	2,858		1,116			0.0%	0.0%
Sump Pump Contractors	26	2,411	. 0	1,593	0 0.0	0%	0.0%	0.0%
Sunglasses	131	1,662		1,116	1 100.0		0.0%	0 0.0%
Sunroom & Solarium Design & Construction Support Groups	2,697 54	331 2,105		504 1,593	4 57.1 0 0.0		42.9% 0.0%	0 0.0%
Surfing Instruction	1	3,188	8 0	1,593	0 0.0		0.0%	0 0.0%
Surgical Appliances & Supplies	1	3,188	0	1,593	0 0.0	0%	0.0%	0.0%
Surgical Centers Surplus & Salvage Merchandise	221 896	1,388		1,593			0.0%	0 0.0%
		715	.1	1,116	1 100.0	0		0.0%

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Industry Description Surveillance Equipment, Sales & Service	Inquiries Rank b	y Inquiries Com	plaints Compla	int Rank Cmpl	1s Settled % Cmpls N 2 100.0%	lot Settled % Cmpls Unable 0 0.0%	e to Pursue % 0 0.0%
Surveying Instruments	2	3,104	0	1,593	0 0.0%	0 0.0%	0 0.0%
Surveyors - Aerial	8	2,811	0	1,593	0 0.0%	0 0.0%	0 0.0%
Surveyors - Land	1,772	465	5	600	5 100.0%	0 0.0%	0 0.0%
Survival Products & Supplies	171	1,531	1	1,116	1 100.0%	0 0.0%	0 0.0%
Swap Shops Sweepers - Power	50 34	2,134 2,305	0	1,593 1,593	0 0.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Sweeping Service - Power	165	1,544	0	1,593	0 0.0%	0 0.0%	0 0.0%
Sweepstakes	1,041	660	5	600	2 40.0%	3 60.0%	0 0.0%
Swimming Instruction	108	1,754	1	1,116	0 0.0%	1 100.0%	0 0.0%
Swimming Pool Contractors, Dealers, Design	17,596	56	90	66	60 66.7%	23 25.6%	7 7.8%
Swimming Pool Cover Sales & Service Swimming Pool Enclosures	41 27	2,230 2,398	0	1,593 1,593	0 0.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Swimming Pool Equipment & Supplies	964	689	10	404	7 70.0%	3 30.0%	0 0.0%
Swimming Pool Manufacturers & Distributors	398	1,083	4	657	4 100.0%	0 0.0%	0 0.0%
Swimming Pool Service & Repair	1,367	563	9	430	4 44.4%	4 44.4%	1 11.1%
Swimming Pools - Private	182	1,493	2	897	1 50.0%	1 50.0%	0 0.0%
Swimming Pools - Public	15	2,604	3	738	2 66.7%	1 33.3%	0 0.0%
Swimwear & Accessories Swords	268 24	1,301 2,441	1	897 1,116	1 50.0% 0 0.0%	1 50.0% 1 100.0%	0 0.0%
Table Tennis Equipment	5	2,946	Ö	1,593	0 0.0%	0 0.0%	0 0.0%
Tags	8	2,811	1	1,116	0 0.0%	1 100.0%	0 0.0%
Tailors	1,587	511	7	504	2 28.6%	5 71.4%	0 0.0%
Talent Listing Service	6	2,897	0	1,593	0 0.0%	0 0.0%	0 0.0%
Talent Representation Tank Cleaning	123	1,693 2,441	0	1,593	0 0.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Tank Cleaning Tank Heads	24 1,100	643	2	1,593 897	2 100.0%	0 0.0%	0 0.0%
Tank Teads Tank Testing & Inspection	24	2,441	ō	1,593	0 0.0%	0 0.0%	0 0.0%
Tanks - Fiber Glass, Plastic	72	1,948	0	1,593	0 0.0%	0 0.0%	0 0.0%
Tanks - Metal	81	1,889	0	1,593	0 0.0%	0 0.0%	0 0.0%
Tanks - Repair	106	1,763	0	1,593	0 0.0%	0 0.0%	0 0.0%
Tanks - Used Tanners	12 40	2,676	0	1,593 1,593	0 0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Tanning Salons	3,021	2,239 302	55	96	24 43.6%	21 38.2%	10 18.2%
Tanning Salons Equipment & Supplies	21	2,492	1	1,116	0 0.0%	1 100.0%	0 0.0%
Tape Recorders - Sound - Service & Repair	4	2,991	Ö	1,593	0 0.0%	0 0.0%	0 0.0%
Tapes - Industrial	7	2,858	0	1,593	0 0.0%	0 0.0%	0 0.0%
Tapes - Sound - Dealers	9	2,762	0	1,593	0 0.0%	0 0.0% 0 0.0%	0 0.0%
Tarps Tattoos	22 4,825	2,470 209	0 17	1,593 284	0 0.0% 7 41.2%	8 47.1%	2 11.8%
Tattoos - Removed	162	1,554	2	897	0 0.0%	2 100.0%	0 0.0%
Tax Reporting Service	11	2,705	1	1,116	0 0.0%	1 100.0%	0 0.0%
Tax Return Preparation	7,167	139	56	94	47 83.9%	8 14.3%	1 1.8%
Taxes - Consultants & Representatives	3,489	266	10	404	6 60.0%	2 20.0%	2 20.0%
Taxicabs	3,339	276	26	207	15 57.7%	10 38.5%	1 3.8%
Taxidermists Tea - Manufacturer & Importer	134 77	1,654 1,919	1	1,116 1,116	1 100.0% 0 0.0%	0 0.0% 1 100.0%	0 0.0% 0 0.0%
Teachers Agencies	335	1,181	0	1,593	0 0.0%	0 0.0%	0 0.0%
Technical Manual Preparation	33	2,322	0	1,593	0 0.0%	0 0.0%	0 0.0%
Teeth Whitening Services	152	1,586	2	897	2 100.0%	0 0.0%	0 0.0%
Telecommunication Design	1	3,188	0	1,593	0 0.0%	0 0.0%	0 0.0%
Telecommunication Equipment & Systems Dealers	991	678	4	657	2 50.0%	2 50.0%	0 0.0%
Telecommunication Equipment & Systems Service & Repair Telecommunications Equipment - Disability	79 1,984	1,904 428	<u> </u>	546 738	4 66.7% 1 33.3%	2 33.3% 1 33.3%	0 0.0% 1 33.3%
Teleconference Service	55	2,093	0	1,593	0 0.0%	0 0.0%	0 0.0%
Telegraph Service	436	1,037	Ö	1,593	0 0.0%	0 0.0%	0 0.0%
Telemarketing Services	3,184	293	8	462	7 87.5%	1 12.5%	0 0.0%
Telephone & Television Cable Contractors	1,289	587	37	149	35 94.6%	2 5.4%	0 0.0%
Telephone 900 Number Resellers Telephone Answering Equipment & Systems	59	2,858	0	1,593	0 0.0%	0 0.0%	0 0.0% 0 0.0%
Telephone Communications	7,295	2,058 138	432	1,593 15	0 0.0% 392 90.7%	0 0.0% 40 9.3%	0 0.0%
Telephone Companies	6,205	162	297	22	295 99.3%	2 0.7%	0 0.0%
Telephone Equipment & Systems Dealers	1,760	467	44	123	42 95.5%	2 4.5%	0 0.0%
Telephone Equipment & Systems Service & Repair	376	1,112	2	897	0 0.0%	2 100.0%	0 0.0%
Telephone Equipment & Systems Supplies & Parts	250	1,333	0	1,593	0 0.0%	0 0.0%	0 0.0%
Telephone Equipment & Systems Wholesale & Manufacturing Telephone Pre-Paid Card Sales & Distribution	1 593	3,188 898	3	1,593 738	0 0.0% 1 33.3%	0 0.0% 1 33.3%	0 0.0% 1 33.3%
Telephone Service - Long Distance	7,043	140	329	20	286 86.9%	43 13.1%	0 0.0%
Telephone Solicitation Companies	5	2,946	0	1,593	0 0.0%	0 0.0%	0 0.0%
Telescopes	20	2,508	0	1,593	0 0.0%	0 0.0%	0 0.0%
Television - Cable, CATV & Satellite	6,194	163	670	5	630 94.0%	39 5.8%	1 0.1%
Television & Radio - Dealers	2,414	365 2,897	8	462 1,593	5 62.5%	3 37.5% 0 0.0%	0 0.0%
Television & Radio - Rent & Lease Television & Radio - Service & Repair	732	2,897 791	3	738	0 0.0%	3 100.0%	0 0.0%
Television & Radio - Service & Repair Television & Radio Broadcast Schools	/ 32	3,040	0	1,593	0 0.0%	0 0.0%	0 0.0%
Television & Radio Parts - Retail	31		4			2 50.0%	0 0.0%
	380	1,106		657	2 50.0%		
Television & Radio Parts - Wholesale & Manufacturers	60	1,106 2,047	2	897	0 0.0%	2 100.0%	0 0.0%
Television & Radio Parts - Wholesale & Manufacturers Television Home Shopping	60	1,106 2,047	2	897 351	0 0.0% 13 100.0%	2 100.0% 0 0.0%	0 0.0% 0 0.0%
Television & Radio Parts - Wholesale & Manufacturers Television Home Shopping Television Program Distributors	60 301 428	1,106 2,047 1,245 1,045	2 13 0	897 351 1,593	0 0.0% 13 100.0% 0 0.0%	2 100.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0%
Television & Radio Parts - Wholesale & Manufacturers Television Home Shopping Television Program Distributors Television Program Producers	60	1,106 2,047 1,245 1,045 1,186	2	897 351 1,593 1,116	0 0.0% 13 100.0% 0 0.0% 1 100.0%	2 100.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0%
Television & Radio Parts - Wholesale & Manufacturers Television Home Shopping Television Program Distributors Television Program Producers Television Station Equipment	60 301 428 330 5	1,106 2,047 1,245 1,045 1,186 2,946	2	897 351 1,593 1,116 1,593	0 0.0% 13 100.0% 0 0.0% 1 100.0% 0 0.0%	2 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Television & Radio Parts - Wholesale & Manufacturers Television Home Shopping Television Program Distributors Television Program Producers	60 301 428	1,106 2,047 1,245 1,045 1,186 2,946 1,309 1,686	2	897 351 1,593 1,116	0 0.0% 13 100.0% 0 0.0% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	2 100.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Television & Radio Parts - Wholesale & Manufacturers Television Home Shopping Television Program Distributors Television Program Producers Television Station Equipment Television Station Equipment Television Stations & Broadcast Companies Television Sys & Equipment - Closed Circuit Templates	60 301 428 330 5 5 264 125	1,106 2,047 1,245 1,045 1,186 2,946 1,309 1,686 2,946	2	897 351 1,593 1,116 1,593 1,593 1,593 1,116	0 0.0% 13 100.0% 0 0.0% 1 100.0% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	2 100.0%6 0 0.0%6 0 0.0%6 0 0.0%6 0 0.0%6 0 0.0%6 0 0.0%6 1 100.0%6	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Television & Radio Parts - Wholesale & Manufacturers Television Home Shopping Television Program Distributors Television Program Producers Television Program Producers Television Station & Broadcast Companies Television Stations & Broadcast Companies Television Sys & Equipment - Closed Circuit Templates Templates	60 301 428 330 5 264 125 5	1,106 2,047 1,245 1,045 1,186 2,946 1,309 1,686 2,946 2,946	2 13 0 1 1 0 0 0 0 0	897 351 1,593 1,116 1,593 1,593 1,593 1,116 1,593	0 0.0% 13 100.0% 0 0.0% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	2 1 10 0.0% 0 0 .0.9%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Television & Radio Parts - Wholesale & Manufacturers Television Home Shopping Television Program Distributors Television Program Producers Television Station Equipment Television Station & Broadcast Companies Television Stations & Broadcast Companies Television Sys & Equipment - Closed Circuit Templates Tennis Court Construction Tennis Courts - Private	60 301 428 330 5 264 125 5 45 91	1,106 2,047 1,245 1,045 1,186 2,946 1,309 1,686 2,946 2,182 1,830	2	897 351 1,593 1,116 1,593 1,593 1,593 1,116 1,593 1,593	0 0.0% 13 100.0% 0 0.0% 1 100.0% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	2 1100.0%6 0 0.0%6 0 0.0%6 0 0.0%6 0 0.0%6 0 0.0%6 0 0.0%6 1 100.0%6 0 0.0%6 0 0.0%6 0 0.0%6 0 0.0%6	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Television & Radio Parts - Wholesale & Manufacturers Television Home Shopping Television Program Distributors Television Program Distributors Television Program Producers Television Station Equipment Television Stations & Broadcast Companies Television Sys & Equipment - Closed Circuit Templates Tennis Court Construction Tennis Court Construction Tennis Courts - Private Tennis Courts - Public	60 301 428 330 5 264 125 5 45 91 188	1,106 2,047 1,245 1,045 1,186 2,946 1,309 1,686 2,946 2,182 1,830 1,474	2 13 0 1 1 0 0 0 0 0	897 351 1,593 1,116 1,593 1,593 1,116 1,593 1,116 1,593 1,593	0 0.0% 13 100.0% 0 0.0% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	2 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 100.0% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Television & Radio Parts - Wholesale & Manufacturers Television Home Shopping Television Program Distributors Television Program Producers Television Station Equipment Television Station & Broadcast Companies Television Stations & Broadcast Companies Television Sys & Equipment - Closed Circuit Templates Termis Court Construction Tennis Courts - Private Tennis Courts - Public Tennis Courts - Public Tennis Courtent & Supplies	60 301 428 330 5 264 125 5 45 91 188	1,106 2,047 1,245 1,045 1,186 2,946 1,309 1,886 2,946 2,182 1,830 1,474 2,322	2 13 0 1 1 0 0 0 0 0	897 351 1,593 1,116 1,593 1,593 1,593 1,116 1,593 1,593 1,593 1,593	0 0.0% 13 100.0% 0 0.0% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	2 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 100.0% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Television & Radio Parts - Wholesale & Manufacturers Television Home Shopping Television Program Distributors Television Program Distributors Television Program Producers Television Station Equipment Television Stations & Broadcast Companies Television Sys & Equipment - Closed Circuit Templates Tennis Court Construction Tennis Court Construction Tennis Courts - Private Tennis Courts - Public	60 301 428 330 5 264 125 5 45 91 188	1,106 2,047 1,245 1,045 1,186 2,946 1,309 1,686 2,946 2,182 1,830 1,474	2 13 0 1 1 0 0 0 0 0	897 351 1,593 1,116 1,593 1,593 1,116 1,593 1,116 1,593 1,593	0 0.0% 13 100.0% 0 0.0% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	2 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 100.0% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Television & Radio Parts - Wholesale & Manufacturers Television Home Shopping Television Program Distributors Television Station Equipment Television Station Equipment Television Stations & Broadcast Companies Television Stations & Broadcast Companies Television Sys & Equipment - Closed Circuit Templates Tennis Court Construction Tennis Court Forwate Tennis Courts - Private Tennis Courts - Public Tennis Equipment & Supplies Tennis Industruction Tennis Tennis Courts Tennis Tennis Courts Tennis T	60 301 428 330 5 264 125 5 45 91 188 33 92	1,106 2,047 1,245 1,045 1,186 2,946 1,309 1,686 2,946 2,182 1,830 1,474 2,322 1,823 1,077 1,290	2 13 0 1 1 0 0 0 0 0	897 351 1,593 1,116 1,593 1,593 1,593 1,116 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593	0 0.0% 13 100.0% 0 0.0% 1 1100.0% 0 0.0% 1 1100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 100.0% 1 0.0% 1 1100.0%	2 100.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Television & Radio Parts - Wholesale & Manufacturers Television Home Shopping Television Program Distributors Television Program Producers Television Station Equipment Television Station & Broadcast Companies Television Stations & Broadcast Circuit Television Sys & Equipment - Closed Circuit Templates Tennis Court Construction Tennis Courts - Private Tennis Courts - Private Tennis Courts - Public Tennis Equipment & Supplies Tennis Instruction Tennis Tennis Courts - Tennis Courts - Tennis Courts - Tennis Courts - Tennis Tennis Courts - Tennis Tennis Tennis Courts - Tennis Tennis Tennis Courts - Tennis Tennis - Tenn	60 301 428 330 5 5 264 1125 5 45 91 188 33 92 404 275 3	1,106 2,047 1,245 1,045 1,186 2,946 1,309 1,686 2,946 2,182 1,830 1,474 2,322 1,823 1,077 1,290 3,040	2 13 0 1 1 0 0 0 0 0	897 351 1,593 1,116 1,593 1,593 1,593 1,116 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593	0 0 0.0% 13 100.0% 0 0.0% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0%	2 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 100.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Television & Radio Parts - Wholesale & Manufacturers Television Home Shopping Television Program Distributors Television Stations Georgian Producers Television Stations & Broadcast Companies Television Stys & Equipment - Closed Circuit Templates Templates Templates Templates Templates Tennis Courts - Private Tennis Courts - Public Tennis Courts - Public Tennis Equipment & Supplies Tennis Insuraction Tents Tents - Rental Terminals - River & Marine Tests - Publics	60 301 428 330 5 264 125 5 45 45 91 188 33 92 404 275 3 114	1,106 2,047 1,245 1,045 1,186 2,946 1,309 1,686 2,946 2,182 1,830 1,474 2,322 1,823 1,677 1,290 3,040	2 13 0 1 1 0 0 0 0 0	897 351 1,593 1,116 1,593 1,593 1,593 1,116 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,116 1,16 1,16 1,16 1,16 1,16 1,16 1,16 1,16 1,16 1,16 1,16 1,16 1,16	0 0.0% 13 100.0% 0 0.0% 1 1100.0% 0 0.0% 1 1100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 10.0% 0 0.0% 1 1100.0%	2 100.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Television & Radio Parts - Wholesale & Manufacturers Television Home Shopping Television Program Distributors Television Program Producers Television Station Equipment Television Station & Broadcast Companies Television Stations & Broadcast Circuit Television Sys & Equipment - Closed Circuit Templates Tennis Court Construction Tennis Courts - Private Tennis Courts - Private Tennis Courts - Public Tennis Equipment & Supplies Tennis Instruction Tennis Tennis Courts - Tennis Courts - Tennis Courts - Tennis Courts - Tennis Tennis Courts - Tennis Tennis Tennis Courts - Tennis Tennis Tennis Courts - Tennis Tennis - Tenn	60 301 428 330 5 5 264 1125 5 45 91 188 33 92 404 275 3	1,106 2,047 1,245 1,045 1,186 2,946 1,309 1,686 2,946 2,182 1,830 1,474 2,322 1,823 1,077 1,290 3,040	2 13 0 1 1 0 0 0 0 0	897 351 1,593 1,116 1,593 1,593 1,593 1,116 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593 1,593	0 0 0.0% 13 100.0% 0 0.0% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0%	2 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 100.0% 0 0.0%	0 0.0% 0 0.0%

Industry Description heaters heatrical & Stage Lighting Equipment heatrical Agencies heatrical Judinent & Supplies heatrical Make-Up heatrical Managers & Producers heatrical Managers & Producers hermocouples	196 2 1,006 29	k by Inquiries Comp 1,452 3,104 673 2,369	1 1,116 0 1,593 0 1,593	1 100.0% 0 0.0% 0 0.0%	Not Settled % Cmpls Unab 0 0.0% 0 0.0% 0 0.0%	0 0.0 0 0.0 0 0.0 0 0.0
heatrical Agencies heatrical Equipment & Supplies heatrical Make-Up heatrical Managers & Producers hermocouples	29	673	0 1,593	0 0.0%		
heatrical Equipment & Supplies heatrical Make-Up heatrical Managers & Producers hermocouples	29					
Theatrical Managers & Producers Thermocouples	1.4		0 1,593	0 0.0%	0 0.0%	0 0.0
'hermocouples	14	2,629	0 1,593	0 0.0%	0 0.0%	0 0.0 0 0.0
	11	2,705 2,762	1 1,116 0 1,593	1 100.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0
hermostats	31	2,341	0 1,593	0 0.0%	0 0.0%	0 0.0
Thrift Shops	253	1,329	0 1,593 31 182	0 0.0% 15 48.4%	0 0.0% 16 51.6%	0 0.0
icket Sales - Events ickets & Coupons - Printers & Suppliers	3,800 281	249 1,277	31 182 0 1,593	15 48.4% 0 0.0%	16 51.6% 0 0.0%	0 0.0 0 0.0
"ile - Ceramic - Contractors & Dealers	6,613	150	17 284	8 47.1%	9 52.9%	0 0.0
ile - Ceramic - Manufacturers & Distributors	915 685	710	1 1,116	1 100.0%	0 0.0%	0 0.0
ile - Non-Ceramic - Contractors & Dealers ile - Non-Ceramic - Manufacturers & Distributors	69	826 1,970	3 738 0 1,593	1 33.3% 0 0.0%	2 66.7% 0 0.0%	0 0.0
ile & Grout Cleaning	15	2,604	2 897	1 50.0%	1 50.0%	0 0.0
ile & Marble	218	1,397	1 1,116	0 0.0%	1 100.0%	0 0.0
ile Restoration ile Sales	29 328	2,369 1,189	0 1,593 0 1,593	0 0.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0 0 0.0
illing	9	2,762	0 1,593	0 0.0%	0 0.0%	0 0.0
imber & Timberland Companies	90	1,836	1 1,116	0 0.0%	0 0.0%	1 100.0
imber Framing	43	3,104	0 1,593	0 0.0% 1 100.0%	0 0.0% 0 0.0%	0 0.0
ime Recorders imeshare Companies	2,165	2,207 402	1 1,116 19 265	7 36.8%	8 42.1%	0 0.0 4 21.1
imeshare Resale and Rental Marketing	719	807	1 1,116	1 100.0%	0 0.0%	0.0
Tire Additives & Sealants	12	2,676	0 1,593	0 0.0%	0 0.0%	0 0.0
ire Changing Equipment ire Dealers	15 16,963	2,604 60	0 1,593 81 70	0 0.0% 63 77.8%	0 0.0% 18 22.2%	0 0.0 0 0.0
ire Distributors & Manufacturers	69	1,970	0 1,593	0 0.0%	0 0.0%	0 0.0
ire Retread & Repair	369	1,128	1 1,116	1 100.0%	0 0.0%	0 0.0
ire Retread & Repair - Equipment & Supplies itle Companies & Agents	81 205	1,889 1,432	1 1,116 0 1,593	1 100.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0 0 0.0
oilets - Composting	36	2,286	1 1,116	1 100.0%	0 0.0%	0 0.0
oilets - Portable	228	1,366	0 1,593	0 0.0%	0 0.0%	0 0.0
oner Cartridges ool & Die Makers	1,358	567 2 104	20 248 0 1.593	6 30.0%	14 70.0% 0 0.0%	0 0.0
ool & Utility Sheds	533	3,104 945	0 1,593 1 1,116	0 0.0% 1 100.0%	0 0.0%	0 0.0 0 0.0
ool Salvage Companies	1	3,188	0 1,593	0 0.0%	0 0.0%	0.0
ools - Cutting	81	1,889	0 1,593	0 0.0%	0 0.0%	0 0.0
ools - Electric ools - Hand	399 534	1,082 943	1 1,116 1 1,116	1 100.0% 0 0.0%	0 0.0% 1 100.0%	0 0.0 0 0.0
ools - Pneumatic	59	2,058	0 1,593	0 0.0%	0 0.0%	0.0
ools - Power Actuated	17	2,566	0 1,593	0 0.0%	0 0.0%	0 0.0
ools - Rent opsoil	1,013 1,067	671 655	2 897 0 1,593	2 100.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0 0 0.0
ourist Information	305	1,235	0 1,593	0 0.0%	0 0.0%	0 0.0
ourists Attractions	366	1,133	3 738	3 100.0%	0 0.0%	0 0.0
Ourists Homes Ours - Operators & Promoters	707 7,610	814 131	0 1,593 62 85	0 0.0% 52 83.9%	0 0.0% 9 14.5%	0 0.0 1 1.6
ours - Operators & Fromoters	226	1,374	0 1,593	0 0.0%	0 0.0%	0 0.0
owel Supply Service	20	2,508	0 1,593	0 0.0%	0 0.0%	0.0
owers Automotive	160 6,727	1,561 148	0 1,593 51 104	0 0.0% 30 58.8%	0 0.0% 21 41.2%	0 0.0 0 0.0
owing - Automotive oy Manufacturers Supplies	6,727	3,329	1 1,116	1 100.0%	0 0.0%	0 0.0
oys - Retail	2,534	352	36 155	32 88.9%	4 11.1%	0.0
oys - Wholesale & Manufacturers	304	1,238	5 600	5 100.0%	0 0.0%	0 0.0
ractor Dealers ractor Equipment & Parts	274 375	1,294 1,117	2 897 0 1,593	2 100.0% 0 0.0%	0 0.0%	0 0.0 0 0.0
ractor Rent & Lease	13	2,646	0 1,593	0 0.0%	0 0.0%	0 0.0
ractor Repair & Service	26	2,411	0 1,593	0 0.0%	0 0.0%	0 0.0
rade Shows, Expositions & Fairs rademark Agents & Consultants	469	1,005 2,946	3 738 0 1,593	2 66.7% 0 0.0%	1 33.3% 0 0.0%	0 0.0 0 0.0
rading Stamps	331	1,185	0 1,593	0 0.0%	0 0.0%	0 0.0
raffic & Parking Consultants	383	1,101	8 462	7 87.5%	1 12.5%	0.0
raffic Control & Flagging Service raffic Engineers & Planning Service	43	2,207 2,646	0 1,593 0 1,593	0 0.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0 0 0.0
raffic Signs, Signals & Equipment	13	1,686	0 1,593	0 0.0%	0 0.0%	0 0.0
railer Hitches	266	1,305	0 1,593	0 0.0%	0 0.0%	0.0
railer Sales	97	1,794	4 657	3 75.0%	1 25.0%	0 0.0
railer Storage railers - Automotive Utility	187 421	1,477 1,054	1 1,116 3 738	1 100.0% 2 66.7%	0 0.0% 1 33.3%	0 0.0 0 0.0
railers - Camping & Travel	166	1,542	1 1,116	1 100.0%	0 0.0%	0.0
railers - Equipment & Parts	242	1,346	1 1,116	0 0.0%	1 100.0%	0 0.0
railers - Horse railers - Rent & Lease	40 627	2,239 872	0 1,593 2 897	0 0.0% 2 100.0%	0 0.0% 0 0.0%	0 0.0 0 0.0
railers - Rena & Lease	672	834	6 546	3 50.0%	3 50.0%	0 0.0
railers - Transporting	83	1,880	0 1,593	0 0.0%	0 0.0%	0 0.0
railers - Truck raining - Video Instruction Tapes	2,132 80	405 1,897	16 301 3 738	15 93.8% 1 33.3%	1 6.3% 2 66.7%	0 0.0 0 0.0
raining - video instruction rapes raining Programs	5,403	188	30 188	4 13.3%	20 66.7%	6 20.0
rampolines	351	1,157	2 897	2 100.0%	0 0.0%	0 0.0
ranscription Service ransfers - Dry	51	2,127	1 1,116	1 100.0%	0 0.0% 0 0.0%	0 0.0
ransfers - Dry Transformers	4	3,188 2,991	0 1,593 0 1,593	0 0.0%	0 0.0%	0 0.0
ransit Lines	110	1,745	0 1,593	0 0.0%	0 0.0%	0.0
ranslators & Interpreters	689	824	1 1,116	1 100.0%	0 0.0%	0 0.0
ransmissions - Automobile ransmissions - Truck, Tractor	11,087 14	93 2,629	38 145	34 89.5% 0 0.0%	2 5.3% 0 0.0%	2 5.3 0 0.0
ransmissions - Truck, Tractor ransportation Consultants	555	930	0 1,593 3 738	3 100.0%	0 0.0%	0 0.0
ransportation Services	4,007	240	11 382	7 63.6%	4 36.4%	0.0
rap & Skeet Ranges	8	2,811	0 1,593	0 0.0%	0 0.0%	0 0.0
vanning Equipment & Cumplies	76	1,925	0 1,593	0 0.0%	0 0.0%	0 0.0
rapping Equipment & Supplies		665	7 504	4 57.1%	3 42 9%	01 00
rapping Equipment & Supplies ravel & Moving Services ravel Agencies & Bureaus	1,032 39,465	665 24 570	7 504 244 25 5 600	4 57.1% 202 82.8%	3 42.9% 42 17.2%	0 0.0 0 0.0

State	Industry Description	Inquiries	Rank by Inquiries	Complaints Complaint Rank	Cmpls Settled %	Cmpls Not Settled %	Cmpls Unable to Pursue %
Section Company Comp	Travel Escorts		1,601	0 1,59	3 0 0.09	% 0 0.0%	0 0.0%
The Control of the Co		_1		0 1,59	3 0 0.0%		0 0.0%
The Action 1							0 0.0%
The Control of Control 100							1 2.8% 0 0.0%
The Secret Support Support 10							0 0.0%
Target	Tree Service Equipment & Supplies		2,268	0 1,59			0 0.0%
Good Book	Trike Conversions, Sales & Service						0 0.0%
The second 100							0 0.0%
Tax de series (1907)							0 0.0% 0 0.0%
Text Contents 46		9			3 0 0.09		0 0.0%
Table	Truck Bodies		2,167	0 1,59	3 0 0.0%		0 0.0%
TWO CASES AND ADDRESS OF THE CASES OF THE CA	Truck Caps & Shells		1,070	1 1,11	6 1 100.09	% 0 0.0%	0 0.0%
The Canadian Visual State							0 0.0%
Teach Process 1985							0 0.0% 0 0.0%
Good Application	Truck Manufacturers & Distributors		2.297	3 73			0 0.0%
Trans Search Allerson 10	Truck Painting & Lettering	6			3 0 0.0%	% 0 0.0%	0 0.0% 0 0.0%
Total based 150	Truck Refrigeration Equipment						0 0.0%
Text August Angus 10							0 0.0%
Total Tota							0 0.0% 0 0.0%
Geo. Company A. Frances 1, 100 1,							0 0.0%
Company Comp	Truck Washing & Cleaning						0 0.0%
George Green Gre	Truck Washing & Cleaning - Equipment & Supplies	7	2,858	0 1,59	3 0 0.09	% 0 0.0%	0 0.0%
Technology Tec	Trucking				0 0.09		1 25.0%
Content Cont							0 0.0% 0 0.0%
Technol 1							0 0.0%
Transport Program 1,08							0 0.0%
Truction Transportation Reviews 1,675 400 3 770 2,6776 13.15% 0 0 0 1 1 1 1 1 1 1	Trucking - Motor Freight		657	3 73	8 0 0.09	% 3 100.0%	0 0.0%
Trices Popular Trices Popular	Trucking - Water Hauling					0 0.0%	0 0.0%
Trocks Industrial 49							0 0.0% 0 0.0%
Traves Construction 100 1750 0 1,050 0 0 0 0 0 0 0 0 0							0 0.0%
Treat Commons	Trusses - Construction						0 0.0%
Solid	Trust Companies	1,692	486	0 1,59	3 0 0.0%	% 0 0.0%	0 0.0%
Tango Maria Tango	T-Shirts			0 1,59	0 0.09		0 0.0%
Try Determinant							0 0.0% 0 0.0%
Table							0 0.0%
Typestrips	Tutoring						0 0.0%
Yegentrees 16 2,029 0 1,029 0 0,029 0 0,029 0 0,029 0 0 0 0 0 0 0 0 0	Two-Way Radio Sales & Service	9	2,762	0 1,59	3 0 0.09		0 0.0%
Cash Fighing	Typesetting						0 0.0%
Ultrasonic Kousenert & Supplies 3 2,040 0 1,592 0 0.076 0 0.				0 1,59	3 0 0.0%	6 0 0.0%	0 0.0% 0 0.0%
Vite south - Medical 35 2.097 1 1.116 1 100.05 0 0 0.05 0 0 0 0 0 0 0 0 0		129					0 0.0%
Utterson		35					0 0.0%
Linciannes Principal Pri		1	3,188	0 1,59	0 0.09	% 0 0.0%	0 0.0%
Undervocare - Wilderland & Manufacturers 56 2,083 0 1,593 0 0,098 0 0,09		1		0 1,59	3 0 0.09		0 0.0%
Uniform					3 0 0.0%		0 0.0% 0 0.0%
Uniforms							0 0.0%
Upholsteren 4,917							0 0.0%
Upholstery A Carpest Cleanins			2,286	0 1,59			0 0.0%
Upholstery A Carpest Cleanins			207	30 18	8 16 53.39	% 14 46.7%	0 0.0%
Upholstery and Rug Cleaning			2,428	0 1,59			0 0.0% 1 14.3%
Upholstery Fabrics - Retail 472 1,002 1 1,116 1 100.0% 0 0.							0 0.0%
Utilities Uniferroround - Locating 1591 1,534 0 1,533 0 0,0% 0 0,0% 0 0,0% 0 0 0 0 0 0 0 0 0	Upholstery Fabrics - Retail	472					0 0.0%
Utility Contractors 2,323 379 49 109 49 100,0% 0 0,0% 0 0 0 0 0 0 0 0 0	Upholstery Fabrics - Wholesale & Manufacturers	480	993	0 1,59	3 0 0.0%	% 0 0.0%	0 0.0%
Vacation Certificates & Vouchers 1,530 524 10 404 8 80.0% 2 20.0% 0 0 0 0 0 0 0 0 0							0 0.0%
Vacation Rentals		2,323	379	10 49 10	49 100.0%	% U 0.0%	0 0.0% 0 0.0%
Vacation Time Share	Vacation Rentals						0 0.0%
Vacuum Cleaners - Household - Dealers 9,569 110 41 133 31 75,6% 8 19,5% 2 4 Azuum Cleaners - Industrial & Commercial 21 2,492 0 1,593 0 0.0%	Vacation Time Share	2,854	317	7 50	4 57.19	% 1 14.3%	2 28.6%
Vacuum Cleaners - Service & Repair 4,621 218 11 382 7 63.6% 4 36.4% 0 0 Vacuum Cleaners - Supplies & Parts 53 2,113 1 1,116 1 100.0% 0 0.0% 0 0 Vacuum Cleaning Systems 1,702 483 11 382 10 9.9% 1 9.1% 0 0 Vacuum Equipment & Systems 1,27 1,660 2 897 2 100.0% 0 0.0% 0 0 Valves Systems 127 1,660 2 897 2 100.0% 0 0.0% 0		9,569					2 4.9%
Vacuum Cleaners - Supplies & Parts 87		21					0 0.0% 0 0.0%
Vacuum Cleaners - Wholesale & Manufacturers 1,702	Vacuum Cleaners - Service & Repair Vacuum Cleaners - Sunnies & Parts	4,621					0 0.0%
Vacuum Cleaning Systems 1,702 48.3 11 332 10 90.9% 1 9.1% 0 0 0 Valcuum Equipment & Systems 127 1,680 2 89.7 2 100.0% 0 0.0% 0 0 Vallet Service 1 3.188 0 1,593 0 0.0% 0 0.0% 0 0.0% 0 Valves 0 1,652 0 1,593 0 0.0% 0 0.0% 0 0.0% 0 Valves - Repairing 0 0 1,593 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 Valves - Repairing 0 0 1,593 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 Vanity Publishers 0 1,593 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 Vanity Publishers 0 1,593 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 Variety Store Merchandise - Wholesale 0 1,593 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 Variety Store Merchandise - Wholesale 0 1,593 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 Variety Store See 0 1,593 0 0.0% 0 0.	Vacuum Cleaners - Wholesale & Manufacturers		1.860	1 1.11			0 0.0%
Valet Service 1 1 3,188 0 1,593 0 0,0% 0 0,0% 0 0 0,0% 0 0 0 0,0% 0 0 0 0	Vacuum Cleaning Systems	1,702	483	11 38	2 10 90.9%	% 1 9.1%	0 0.0%
Valves 196	Vacuum Equipment & Systems	127					0 0.0%
Valves - Repairing 2 3,104 0 1,538 0 0.0% 0 0.0% 0 0 Van Conversions & Accessories 122 1,526 3 738 2 66.7% 1 33.3% 0 0 0 Vanity Publishers 37 2,268 0 1,593 0 0.0% 0 0.0% 0 0 Variety Store Merchanidse - Wholesale 2 3,104 0 1,593 0 0.0% 0 0.0% 0 0 Verlice Graphics 504 969 4 657 4 100.0% 0 0.0% 0		106					0 0.0% 0 0.0%
Van Conversions & Accessories 172		196		0 1,55	3 0 0.09		0 0.0%
Vanity Publishers 37	Van Conversions & Accessories	172					0 0.0%
Variety Stores 504 969 4 657 4 100.0% 0 0.0% 0 0 Vehicle Graphics 2 3,104 0 1,593 0 0.0% 0 0.0% 0 0 Vehicle Transport Services 211 1,415 2 897 0 0.0% 2 100.0% 0 0 Vending Machines 2 1,145 2 897 0 0.0% 2 100.0% 0 0 Vending Machines 2 1,145 4 12 368 3 25.0% 9 75.0% 0 0 Vending Machines 2 1,145 4 0 1,593 0 0.0% 9 75.0% 0 0 Vending Machines 9 2,145 403 12 368 3 25.0% 9 75.0% 0 0 0 0 0 0 0 0 0 0 0	Vanity Publishers						0 0.0%
Vehicle Graphics 2 3,104 0 1,593 0 0,0% 0 0,0% 0 <th< td=""><td>Variety Store Merchandise - Wholesale</td><td>2</td><td></td><td></td><td>0 0.09</td><td></td><td>0 0.0%</td></th<>	Variety Store Merchandise - Wholesale	2			0 0.09		0 0.0%
Vehicle Falses - Manufacturing Companies 225 1,378 0 1,593 0 0.0% 0 0.0% 0 0 0	Variety Stores	504					0 0.0% 0 0.0%
Vehicle Transport Services 211 1,415 2 897 0 0.0% 2 100.0% 0 0 Vending Machines 2,145 403 12 368 3 25.0% 9 75.0% 0 0 Vending Machines - Supplies & Parts 25 2,428 0 1,593 0 0.0% 0 0.0% 0 0 Venetian Blinds - Dealers 1,198 615 4 657 3 75.0% 0 0.0% 1 100.0% 0		225					0 0.0%
Vending Machines Q.145 403 12 368 3 25.0% 9 75.0% 0 0 0 Vending Machines - Supplies & Parts 25 2,428 0 1,593 0 0.0% 0 0.0% 0 <td>Vehicle Transport Services</td> <td>211</td> <td>1,415</td> <td>2 89</td> <td>7 0 0.09</td> <td>% 2 100.0%</td> <td>0 0.0%</td>	Vehicle Transport Services	211	1,415	2 89	7 0 0.09	% 2 100.0%	0 0.0%
Venetian Binds - Dealers 1,198 6.15 4 657 3 75.0% 0 0.0% 1 25 Venetian Binds - Repair & Cleaning 635 868 1 1,116 0 0.0% 1 100.0% 0 0 Venetian Binds - Supplies & Parts 62 2,027 0 1,593 0 0.0% 0 0.0% 0 0 Venetian Binds - Supplies & Parts 62 2,027 0 1,593 0 0.0% 0 0.0% 0 0 Ventilating Equipment 552 925 0 1,593 0 0.0% 0 0.0% 0 0 Ventilating Equipment 81 1,889 0 1,593 0 0.0% 0 0.0% 0 0 Vertilating Systems - Cleaning 66 1,998 0 1,593 0 0.0% 0 0.0% 0 0 0 0 0 0 0 0 0 0 <t< td=""><td>Vending Machines</td><td></td><td></td><td></td><td></td><td></td><td>0 0.0%</td></t<>	Vending Machines						0 0.0%
Venetian Blinds - Repair & Cleaning 635 868 1 1,116 0 0.0% 1 100.0% 0 0 Venetian Blinds - Supplies & Parts 62 2,027 0 1,593 0 0.0% 0 0.0% 0 0 Venetian Blinds - Wholesale & Manufacturers 601 892 1 1,116 1 100.0% 0 0.0% 0 0 Ventilating Contractors 562 925 0 1,593 0 0.0% 0 0.0% 0 0 Ventilating Guipment 81 1,889 0 1,593 0 0.0% 0 0.0% 0 0 Ventilating Systems - Cleaning 66 1,998 0 1,593 0 0.0% 0 0.0% 0 0 Vertical Blinds 225 1,378 2 897 0 0.0% 2 10.0% 0 0 Vesterans & Military Organizations 15 2,604 0 1,593	Vending Machines - Supplies & Parts						0 0.0%
Venetial Bilnds - Supplies & Parts 62 2,027 0 1,593 0 0.0% 0 0.0% 0 0 Venetial Bilnds - Wholesale & Manufacturers 601 892 1 1,116 1 100.0% 0 0.0% 0 0 Ventilating Contractors 562 925 0 1,593 0 0.0% 0 0.0% 0 0 Ventilating Systems - Cleaning 81 1,889 0 1,593 0 0.0% 0 0.0% 0 0 Vertical Blinds 66 1,998 0 1,593 0 0.0% 0 0.0% 0							1 25.0% 0 0.0%
Venetian Blinds - Wholesale & Manufacturers 601 892 1 1,116 1 100.0% 0 0.0% 0 0 Ventilating Contractors 562 925 0 1,593 0 0.0% 0 0.0% 0 0 Ventilating Equipment 81 1,889 0 1,593 0 0.0% 0 0.0% 0							0 0.0%
Ventilating Contractors 562 925 0 1,593 0 0.0% 0 0.0% 0 0 Ventilating Equipment 81 1,889 0 1,593 0 0.0% 0 0.0% 0 0 Ventilating Systems - Cleaning 66 1,998 0 1,593 0 0.0% 0 0.0% 0	Venetian Blinds - Wholesale & Manufacturers	601		1 1,11	6 1 100.09	% 0.0% 0 0.0%	0 0.0%
Ventilating Systems - Cleaning 66 1,998 0 1,593 0 0.0% 0 0.0% 0 0 Vertical Blinds 225 1,378 2 897 0 0.0% 2 10.0% 0 0 Veterians & Military Organizations 15 2,604 0 1,593 0 0.0% 0 0.0% 0 0	Ventilating Contractors	562	925	0 1,59	3 0 0.09	% 0 0.0%	0 0.0%
Vertical Blinds 225 1,378 2 897 0 0.0% 2 100.0% 0 0 0 Veterans & Military Organizations 15 2,604 0 1,593 0 0.0% 0 0.0% 0 0 0	Ventilating Equipment						0 0.0%
Veterans & Military Organizations 15 2,604 0 1,593 0 0.0% 0 0.0% 0 0 0							0 0.0%
			1,3/8	0 1 50			0 0.0% 0 0.0%
	Veterinarians	4,983	2,604				0 0.0%

Industry Description Veterinarians Equipment & Supplies	Inquiries Rank b	y Inquiries Compla 2,023	ints Complaint Rank Cmpls Set	ettled % Cmpls 1 100.0%	Not Settled % Cmpls Unabl	e to Pursue % 0 0.0%
Veterinary Emergency	100	1,781	1 1,116	1 100.0%	0 0.0%	0 0.0%
Vibration Control	12	2,676	0 1,593	0 0.0%	0 0.0%	0 0.0%
Video Editing	28	2,380	0 1,593	0 0.0%	0 0.0%	0 0.0%
Video Equipment - Sales & Rentals	142	1,622	4 657	2 50.0%	1 25.0%	1 25.0%
Video Equipment - Service & Repair Video Equipment - Supplies & Parts	396 129	1,087 1,670	0 1,593 0 1,593	0 0.0% 0 0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Video Equipment - Wholesale & Manufacturers	6	2,897	0 1,593	0 0.0%	0 0.0%	0 0.0%
Video Games - Dealers	2,943	309	21 240	19 90.5%	2 9.5%	0 0.0%
Video Games - Rent & Lease	378	1,108	0 1,593	0 0.0%	0 0.0%	0 0.0%
Video Games - Service & Repair	202	1,435	4 657	3 75.0%	1 25.0%	0 0.0%
Video Games - Supplies & Parts Video Games - Wholesale & Manufacturers	114 53	1,724 2,113	0 1,593 2 897	0 0.0% 2 100.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Video Production Services	1,420	546	6 546	2 33.3%	4 66.7%	0 0.0%
Video Tape Duplication Service	152	1,586	0 1,593	0 0.0%	0 0.0%	0 0.0%
Video Tapes & Discs - Dealers	78	1,911	0 1,593	0 0.0%	0 0.0%	0 0.0%
Video Tapes & Discs - Wholesale & Manufacturers	20	2,508	0 1,593	0 0.0%	0 0.0%	0 0.0%
Video Tapes & Discs Sales & Rentals	1,274	593	27 198	2 7.4%	17 63.0%	8 29.6%
Videoconferencing Services Videographers	109 211	1,750 1,415	0 1,593 7 504	0 0.0% 2 28.6%	0 0.0% 5 71.4%	0 0.0%
Videotape, CD, & DVD Duplication & Transfer Services	385	1,098	8 462	0 0.0%	8 100.0%	0 0.0%
Vinyl Decking	172	1,526	0 1,593	0 0.0%	0 0.0%	0 0.0%
Vinyl Flooring	116	1,717	0 1,593	0 0.0%	0 0.0%	0 0.0%
Vinyl Repair	181	1,496	2 897	1 50.0%	1 50.0%	0 0.0%
Visual Impairment Products & Services Vitamins & Food Supplements	26 1,653	2,411 496	0 1,593 7 504	0 0.0%	0 0.0%	0 0.0% 0 0.0%
Vitamins & Food Supplements VOIP (Voice Over Internet Protocol) Sales & Service	343	1,168	7 504 3 738	6 85.7% 1 33.3%	1 14.3% 1 33.3%	1 33.3%
Wait Staff	3	3,040	0 1,593	0 0.0%	0 0.0%	0 0.0%
Wall Bed Manufacturer	2	3,104	0 1,593	0 0.0%	0 0.0%	0 0.0%
Wall Bed Sales	86	1,867	0 1,593	0 0.0%	0 0.0%	0 0.0%
Wall Cleaning	12	2,676	1 1,116	0 0.0%	1 100.0%	0 0.0%
Wall Coatings Wallpaper Hangers	73	1,943 3,104	0 1,593 0 1,593	0 0.0%	0 0.0%	0 0.0% 0 0.0%
Wallpaper Hangers Wallpapers & Wall coverings - Wholesale & Manufacturing	28	2,380	0 1,593	0 0.0%	0 0.0%	0 0.0%
Wallpapers & Wallcoverings - Retail	62	2,027	0 1,593	0 0.0%	0 0.0%	0 0.0%
Warehouses - Cold Storage	78	1,911	0 1,593	0 0.0%	0 0.0%	0 0.0%
Warehouses - Merchandise	324	1,197	3 738	0 0.0%	3 100.0%	0 0.0%
Warehousing Services	413	1,062	0 1,593	0 0.0%	0 0.0%	0 0.0%
Washing Machines - Industrial	45	2,182 2,946	0 1,593	0 0.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Washing Machines - Industrial Washing Machines & Dryers - Coin Metered	28	2,380	0 1,593 1 1,116	1 100.0%	0 0.0%	0 0.0%
Washing Machines & Dryers - Dealers	22	2,470	0 1,593	0 0.0%	0 0.0%	0 0.0%
Waste Containers	359	1,143	1 1,116	1 100.0%	0 0.0%	0 0.0%
Waste Reduction, Disposal, Recycle Equipment	2,816	322	17 284	11 64.7%	6 35.3%	0 0.0%
Waste Reduction, Recycle Service - Industrial	1,201	612	1 1,116	0 0.0%	1 100.0%	0 0.0%
Watches - Dealers Watches - Service & Repair	389 1,035	1,097 664	2 897 9 430	2 100.0% 5 55.6%	0 0.0% 4 44.4%	0 0.0% 0 0.0%
Watches - Wholesale & Manufacturers	58	2,065	1 1,116	1 100.0%	0 0.0%	0 0.0%
Water - Bottled & Bulk	604	890	3 738	1 33.3%	2 66.7%	0 0.0%
Water & Sewer Line Protection	5	2,946	0 1,593	0 0.0%	0 0.0%	0 0.0%
Water Analysis	200	1,437	0 1,593	0 0.0%	0 0.0%	0 0.0%
Water Companies - Bottled, Bulk	1,612	504	11 382	6 54.5%	5 45.5%	0 0.0%
Water Companies - Utility	40 21	2,239	2 897 0 1,593	2 100.0%	0 0.0% 0 0.0%	0 0.0% 0 0.0%
Water Conservation Water Coolers	74	2,492 1.940	1 1,116	0 0.0%	0 0.0%	0 0.0%
Water Coolers Water Coolers - Equipment & Supplies	432	1,041	0 1,593	0 0.0%	0 0.0%	0 0.0%
Water Damage Restoration	512	965	2 897	0 0.0%	2 100.0%	0 0.0%
Water Filtration & Purification Equipment	10,699	96	37 149	25 67.6%	8 21.6%	4 10.8%
Water Gardens Fountains & Ponds	343	1,168	3 738	1 33.3%	2 66.7%	0 0.0%
Water Heater - Tankless Water Heaters - Dealers	438 20,254	1,033 44	7 504 212 29	0 0.0% 181 85.4%	7 100.0% 31 14.6%	0 0.0%
Water Heaters - Parts & Supplies	111	1,741	0 1,593	0 0.0%	0 0.0%	0 0.0%
Water Heaters - Repairing	504	969	0 1,593	0 0.0%	0 0.0%	0 0.0%
Water Heaters - Wholesale & Manufacturers	167	1,539	0 1,593	0 0.0%	0 0.0%	0 0.0%
Water Main Contractors	68	1,977	0 1,593	0 0.0%	0 0.0%	0 0.0%
Water Pollution Control	99	1,789	0 1,593	0 0.0%	0 0.0%	0 0.0% 0 0.0%
Water Skiing Equipment & Supplies Water Soft & Conditioning Equipment Service & Supplies	5,528	2,897 184	0 1,593 29 192	0 0.0% 22 75.9%	0 0.0% 6 20.7%	1 3.4%
Water Supply Systems	665	838	1 1,116	0 0.0%	1 100.0%	0 0.0%
Water Taxi Service	26	2,411	0 1,593	0 0.0%	0 0.0%	0 0.0%
Water Treatment Equipment, Service & Supplies	4,669	216	13 351	10 76.9%	3 23.1%	0 0.0%
	2,018	425	6 546	5 83.3%	1 16.7%	0 0.0%
		4.76	0 1,593	0 0.0%	0 0.0%	0 0.0%
Water Well Drilling Equipment & Supplies	117	1,709	0 1,555			
Water Well Drilling Equipment & Supplies Water Wells - Inspection	117 14	2,629	0 1,593	0 0.0%		
Water Well Drilling Equipment & Supplies Water Wells - Inspection Water Wells - Pumps Sales & Service	117 14 14	2,629 2,629	0 1,593 1 1,116	1 100.0%	0 0.0% 0 0.0%	0 0.0%
Water Well Drilling Equipment & Supplies Water Wells - Inspection Water Wells - Pumps Sales & Service Water Works Contractors Water Works Equipment & Supplies	117 14	2,629 2,629 1,508 2,457	0 1,593		0 0.0%	0 0.0% 0 0.0% 0 0.0%
Water Well Drilling Equipment & Supplies Water Wells - Inspection Water Wells - Pumps Sales & Service Water Works Contractors Water Works Equipment & Supplies Water/Pool Heating - Solar	117 14 14 178 23 3	2,629 2,629 1,508 2,457	0 1,593 1 1,116 0 1,593 0 1,593 0 1,593	1 100.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Water Well Drilling Equipment & Supplies Water Wells - Inspection Water Wells - Pumps Sales & Service Water Works Contractors Water Works Contractors Water Works Equipment & Supplies Water Pool Heating - Solar Waterbeds - Dealers	117 14 14 178	2,629 2,629 1,508 2,457 3,040 1,732	0 1,593 1 1,116 0 1,593 0 1,593 0 1,593 1 1,116	1 100.0% 0 0.0% 0 0.0% 0 0.0% 1 100.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Water Well Drilling Equipment & Supplies Water Wells - Inspection Water Wells - Pumps Sales & Service Water Works Contractors Water Works Equipment & Supplies Water Works Equipment & Supplies Water/Pool Heating - Solar Waterbeds - Dealers Waterbeds - Service & Repair	117 14 14 178 23 3 113	2,629 2,629 1,508 2,457 3,040 1,732 3,040	0 1,593 1 1,116 0 1,593 0 1,593 0 1,593 1 1,116 0 1,593	1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 100.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Water Well Drillina Equipment & Supplies Water Wells - Inspection Water Wells - Inspection Water Wells - Pumps Sales & Service Water Works Contractors Water Works Equipment & Supplies Water Pool Heating - Solar Water bool Tealing - Solar Waterbeds - Dealers Waterbeds - Service & Repair Waterbeds - Service & Repair	117 14 14 178 23 3 113 3 28	2,629 2,629 1,508 2,457 3,040 1,732 3,040 2,380	0 1,593 1 1,116 0 1,593 0 1,593 0 1,593 1 1,116 0 1,593 0 1,593	1 100.0% 0 0.0% 0 0.0% 0 0.0% 1 100.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Water Well Drilling Equipment & Supplies Water Wells - Inspection Water Wells - Pumps Sales & Service Water Works Contractors Water Works Equipment & Supplies Water Works Equipment & Supplies Water Pool Heating - Solar Waterbeds - Dealers Waterbeds - Dealers Waterbeds - Service & Repair Waterbeds - Wholesale & Manufacturers Waterproofing Contractors	117 14 14 178 23 3 113	2,629 2,629 1,508 2,457 3,040 1,732 3,040 2,380 115	0 1,593 1 1,116 0 1,593 0 1,593 0 1,593 1 1,116 0 1,593 0 1,593 14 333	1 100.0% 0 0.0% 0 0.0% 0 0.0% 1 100.0% 0 0.0% 0 0.0% 1 2 85.7%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Water Well Drilling Equipment & Supplies Water Wells - Inspection Water Wells - Pumps Sales & Service Water Works Contractors Water Works Equipment & Supplies Waterbeds - Dealers Waterbeds - Dealers Waterbeds - Wholesale & Manufacturers Waterbeds - Wholesale & Manufacturers Waterproofing Contractors Waterproofing Materials Waterproofing Materials Waterbeds - Weaterproofing Materials Waterbeds - Weaterproofing Materials	117 14 14 178 23 3 113 3 28 9,066	2,629 2,629 1,508 2,457 3,040 1,732 3,040 2,380	0 1,593 1 1,116 0 1,593 0 1,593 0 1,593 1 1,116 0 1,593 1 1,116 0 1,593 0 1,593 14 333	1 100.0% 0 0.0% 0 0.0% 0 0.0% 1 100.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 2 0.0% 2 14.3%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Water Well Drilling Equipment & Supplies Water Wells - Inspection Water Wells - Inspection Water Wells - Pumps Sales & Service Water Works Contractors Water Works Equipment & Supplies Water/Pool Heating - Solar Waterbeds - Dealers Waterbeds - Dealers Waterbeds - Service & Repair Waterbeds - Service & Repair Waterbeds - Wholesale & Manufacturers Waterproofing Contractors Waterproofing Materials Waterproofing Materials Waterproteins Waterproofing Waterials Weatherization Weaving Supplies & Equipment	117 14 14 178 23 3 113 3 28 9,086 461	2,629 2,629 1,508 2,457 3,040 1,732 3,040 2,380 115 1,014 3,188 2,470	0 1,593 1 1.116 0 1,593 0 1,593 0 1.593 1 1 1,116 0 1,593 1 1 1,116 0 1,593 1 1 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593	1 100.0% 0 0.0% 0 0.0% 0 0.0% 1 100.0% 0 0.0% 1 100.0% 0 0.0% 1 2 85.7% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00%
Water Well Drilling Equipment & Supplies Water Wells - Inspection Water Wells - Inspection Water Works Contractors Water Works Contractors Water Works Equipment & Supplies Water Works Equipment & Supplies Water Pool Heating - Solar Waterbeds - Dealers Waterbeds - Service & Repair Waterbeds - Service & Repair Waterbeds - Service & Repair Waterbeds - Wholesale & Manufacturers Waterproofing Contractors Waterproofing Materials Waterproofing Materials Waterbeds - Well Well Well Waterbeds - Well Well Well Well Well Well Well We	117 14 14 178 23 3 113 3 28 9,086 461 1 22 52	2,629 2,629 1,508 2,457 3,040 1,732 3,040 2,380 115 1,014 3,188 2,470 2,122	0 1,593 1 1,116 0 1,593 0 1,593 0 1,593 1 1,116 0 1,593 1 1,116 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 1 1,593 0 1,593 1 1,593 1 1,116	1 100.0% 0 0.0% 0 0.0% 0 0.0% 1 100.0% 0 0.0% 0 0.0% 1 100.0% 0 0.0% 1 2 85.7% 0 0.0% 0 0.0% 0 0.0% 1 100.0% 1 100.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Water Well Drilling Equipment & Supplies Water Wells - Inspection Water Wells - Inspection Water Works - Inspection Water Works Contractors Water Works Equipment & Supplies Water/Pool Heating - Solar Water/Pool Heating - Solar Waterbeds - Dealers Waterbeds - Service & Repair Waterbeds - Service & Repair Waterbeds - Service & Repair Waterbeds - Wholesale & Manufacturers Waterproofing Contractors Waterproofing Materials Waterproofing Materials Waterproofing Supplies & Equipment Web Conferencing Web Conferencing Web Design	117 14 14 178 23 3 3 113 3 28 9,086 461 1 22 52 11,201	2,629 2,629 1,508 2,457 3,040 1,732 3,040 2,380 115 1,014 3,188 2,470 2,122 92	0 1,593 1 1,116 0 1,593 0 1,593 1 1 1,116 0 1,593 0 1,593 1 1 1,116 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 1 1 1,116 0 1,593 1 1 1,116 57 91	1 100.0% 0 0.0% 0 0.0% 0 0.0% 1 100.0% 1 100.0% 0 0.0% 1 100.0% 0 0.0% 0 0.0% 1 2 85.7% 0 0.0% 0 0.0% 1 100.0% 1 100.0% 1 100.0% 1 35.7%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 2 14.3% 0 0.0% 0 0.0% 0 0.0% 2 10.3% 0 0.0% 2 10.3% 1 10.3%	0 0.0% 0 0.09% 0 0.00%
Water Well Drilling Equipment & Supplies Water Wells - Inspection Water Wells - Pumps Sales & Service Water Works Contractors Water Works Equipment & Supplies Water Works Equipment & Supplies Water Pool Heating - Solar Water Pool Heating - Solar Waterbeds - Dealers Waterbeds - Service & Repair Waterbeds - Service & Repair Waterbeds - Wholesale & Manufacturers Waterpoofing Contractors Waterproofing Contractors Waterproofing Materials Weatherization Weaving Supplies & Equipment Web Conferencing Web Design Web Design	117 14 14 178 23 3 113 3 28 9,086 461 1 22 52 11,201 5	2,629 2,629 1,508 2,457 3,040 1,732 3,040 2,380 115 1,014 3,188 2,470 2,122 92 2,946	0 1,593 1 1,116 0 1,593 1 1 1,116 0 1,593 0 1,593 0 1,593 0 1,593 0 1,593 1 1 1,116 1 1,593 0 1,593 0 1,593 0 1,593 0 1,593 1 1 1,116 57 91 0 1,593	1 100.0% 0 0.0% 0 0.0% 0 0.0% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 12 85.7% 0 0.0% 0 0.0% 0 0.0% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 2 14.3% 0 0.0% 0 0.0% 0 0.0% 2 10.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0.0% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09% 0 0.09%
Water Well Drilling Equipment & Supplies Water Wells - Inspection Water Wells - Inspection Water Works Inspection Water Works Contractors Water Works Equipment & Supplies Water/Pool Heating - Solar Water/Pool Heating - Solar Waterbeds - Dealers Waterbeds - Service & Repair Waterbeds - Service & Repair Waterbeds - Wholesale & Manufacturers Waterproofing Contractors Waterproofing Materials Waterproofing Materials Waterprofiting Waterproofing Web Opeferencing Web Opeferencing Webding Webding Wedding Chapels & Ceremonies	117 14 14 178 23 3 3 113 3 28 9,086 461 1 22 52 11,201 5 377	2,629 2,629 1,508 2,457 3,040 1,732 3,040 2,380 115 1,014 3,188 2,470 2,122 92 2,946 1,111	0 1,593 1 1 1,116 0 1,593 1 1 1,116 1 1,116 1 1,593 1 1 1,116 1 1,593 1 1 1,116 1 1,593 1 1 1,116 1 1,593 1 1 1,593 1 1 1,593 1 1 1,116 1 1,593 1 1 1,116 1 1,593 1 1 1,116 1 1,116 1 1,116 1 1,593 1 1 1,116 1 1,593 1 1 1,116 1 1,593 1 1 1,116 1 1,593 1 1 1,116 1 1,593 1 1 1,116 1 1,593 1 1 1,116 1 1,116 1 1,116 1 1,116 1 1 1,116 1 1 1,116 1 1 1,116 1 1 1,116 1 1 1,116 1 1 1,116 1 1 1 1	1 100.0% 0 0.0% 0 0.0% 0 0.0% 1 100.0% 1 100.0% 0 0.0% 1 100.0% 0 0.0% 0 0.0% 0 0.0% 1 1 100.0% 1 1 100.0% 1 1 100.0% 1 1 85.7% 0 0.0% 1 1 100.0% 1 1 00.0% 1 0 0.0% 1 0 0.0% 1 0 0.0% 1 0 0.0% 1 0 0.0% 1 0 0.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 2 14.3% 0 0.0% 0 0.0% 0 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 0.0% 1 1 36.8% 1 1 100.%	0 0.0% 0 0.0%
Water Well Drilling Equipment & Supplies Water Wells - Inspection Water Wells - Pumps Sales & Service Water Works Contractors Water Works Equipment & Supplies Water Pool Heating - Solar Water Pool Heating - Solar Waterbeds - Dealers Waterbeds - Service & Repair Waterbeds - Service & Repair Waterbeds - Service & Repair Waterbeds - Wholesale & Manufacturers Waterpoofing Contractors Waterproofing Contractors Waterproofing Materials Waterproofing Supplies & Equipment Web Conferencing Web Design Web Design Web Design Wedding Chapels & Ceremonies Wedding Consultants	117 14 14 178 23 3 113 3 28 9,086 461 1 22 52 11,201 5 377 1,437	2,629 2,629 1,508 2,457 3,040 1,732 3,040 2,380 115 1,014 3,188 2,470 2,122 92 2,946 1,111 543	0 1,593 1 1,116 0 1,593 1 1 1,116 0 1,593 0 1,593 0 1,593 0 1,593 1 1 1,116 1 333 0 1,593 0 1,593 0 1,593 0 1,593 1 1 1,116 57 91 0 1,593 1 1 1,116 57 91 0 1,593 1 1 1,116 57 91 1 1,116 53 1 1,116 57 91 1 1,116 53 228	1 100.0% 0 0.0% 0 0.0% 0 0.0% 1 100.0% 0 0.0% 1 100.0% 0 0.0% 1 2 85.7% 0 0.0% 0 0.0% 1 1 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 100.0% 1 100.0% 1 100.0%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 2 14.3% 0 0.0% 0 0.0% 2 10.0% 1 100.0% 1 100.0% 2 136.8% 0 0.0% 2 1 36.8%	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 11 17 47.8%
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Work Clothes - Wholesale & Manufacturers 90 1,836 1 1,116 1 100.0% 0 0.0% Work-At-Home Companies 12,114 84 34 167 6 17.6% 25 73.5% Writer 27 2,398 0 1,593 0 0.0% 0 0.0% Writer - Freelance 296 1,253 1 1,116 1 100.0% 0 0.0%	0 0.0
Work-At-Home Companies 12,114 84 34 167 6 17,6% 25 73,5% Writer 27 2,398 0 1,593 0 0.0% 0 0.0% writer - Freelance 296 1,253 1 1,116 1 100.0% 0 0.0%	0 0.0
Writer 27 2,398 0 1,593 0 0.0% 0 0.0% Writer - Freelance 296 1,253 1 1,116 1 100.0% 0 0.0%	3 8.8
Writer - Freelance 296 1,253 1 1,116 1 100.0% 0 0.0%	0 0.0
	0 0.0
Writers - Business 140 1,632 0 1,593 0 0.0% 0 0.0%	0 0.0
X-Ray Apparatus & Supplies 4 2,991 0 1,593 0 0.0% 0 0.0%	0 0.0
X-Ray Labs - Industrial 7 2,858 0 1,593 0 0.0% 0 0.0%	0 0.0
X-Ray Labs - Medical & Dental 4 2,991 0 1,593 0 0.0% 0 0.0%	0 0.0
Yacht Brokers 81 1,889 0 1,593 0 0.0% 0 0.0%	0 0.0
Yacht Charter Broker 2,648 340 9 430 5 55.6% 4 44.4%	0 0.0
Yarn - Retail 38 2,259 1 1,116 1 100.0% 0 0.0%	0 0.0
Yarn - Wholesale & Manufacturers 21 2,492 0 1,593 0 0.0% 0 0.0%	0 0.0
Yellow Page Advertising 1,164 623 181 39 93 51.4% 88 48.6%	0 0.0
Yoga Instruction 1,087 647 13 351 5 38.5% 5 38.5% 5 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0	3 23.1
Yogurt 9 2,762 0 1,593 0 0.0% 0 0.0%	0 0.0
10utn Organizations & Letters	0 0.0
2000gical Gardens 7 2,858 U 1,593 U 1,593 U 1,593 U 1,593 C 1,	0 0.0