Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	0/
Total	97,728,738		894,868	-	683,764	76.4%	186,555	20.8%	Pursue 24,572	2.7%
Cellular Telephone Service & Equipment Auto Dealers - New Cars	315,600	55	36,751 25,033	1	35,274	96.0%	1,312	3.6%	165	0.4% 0.6%
Television - Cable, CATV & Satellite	1,422,215 243,333	75	25,033	3	22,012 24,338	87.9% 97.9%	2,863 448	11.4% 1.8%	158 85	0.3%
Collection Agencies	890,700	14		4	14,507	83.0%	2,379	13.6%	592	3.4%
Banks Auto Dealers - Used Cars	433,171 1,478,336	38	15,876 15,801	5	15,486 11,509	97.5% 72.8%	351 4,007	2.2% 25.4%	39 285	0.2% 1.8%
Telephone Companies	189,248	102	15,394	7	14,820	96.3%	560	3.6%	14	0.1%
Auto Repair & Service Furniture - Retail	1,497,006 635,277	3	14,156 13,619	8	9,422 10,264	66.6% 75.4%	4,449 2,733	31.4% 20.1%	285 622	2.0% 4.6%
Internet Shopping	748,272	21	12,674	10	9,089	71.7%	3,317	26.2%	268	2.1%
Department Stores Insurance Companies	84,754 1,048,089	207	9,219 8,568	11	9,150 7,938	99.3% 92.6%	62 598	0.7% 7.0%	7	0.1% 0.4%
Financial Services	721.603	23	8,482	13	7,938	91.5%	553	6.5%	164	1.9%
Internet Services	831,500	16	8,197	14	7,001	85.4% 61.9%	1,009	12.3%	187	2.3% 5.7%
Roofing Contractors Not Elsewhere Classified	3,094,195 426,348	39	8,190 8,152	15 16		50.6%	2,648 3,449	32.3% 42.3%	470 578	7.1%
Movers	1,065,610	10	7,395	17	5,612	75.9%	1,589	21.5%	194	2.6%
Mortgage Brokers Health Clubs	1,450,993 200,460	5	6,712 6,687	18	5,156 5,771	76.8% 86.3%	1,440 836	21.5% 12.5%	116 80	1.7% 1.2%
Property Management	715,548	24	6,493	20	5,181	79.8%	1,237	19.1%	75	1.2%
Apartments Condit Condo & Plans	243,025	76 118	6,439	21	4,464	69.3% 96.0%	1,888	29.3%	87	1.4% 0.9%
Credit Cards & Plans Computers - Dealers	159.691 323,872	118 52	6.283 5,970	22	6.032 5,434	91.0%	194 489	3.1% 8.2%	57 47	0.9%
Travel Agencies & Bureaus	710,621	25	5,841	24	4,711	80.7%	990	16.9%	140	2.4%
Consumer Finance & Loan Companies Airlines	318,200 27,215	54 577	5,710 5,646	25 26	5,146 5,330	90.1%	427 301	7.5% 5.3%	137 15	2.4% 0.3%
Computers Hardware, Software & Services	450,011	35	5,599	27	4,846	86.6%	636	11.4%	117	2.1%
Contractors - General Hotels	2,092,531	2	5,558	28		53.2%	2,365	42.6%	236	4.2% 0.6%
General Merchandise - Retail	110,907 181,790	167 108	5,519 5,326	29 30	3,757 3,984	68.1% 74.8%	1,729 981	31.3% 18.4%	33 361	6.8%
Electronic Equipment & Supplies - Dealers	166.724	114	5.121	31	4.561	89.1%	489	9.5%	71	1.4%
Restaurants Plumbers	241,012 1,413,819	78 7	5,089 4,729	32	3,150 3,633	61.9% 76.8%	1,806 1,022	35.5% 21.6%	133 74	2.6% 1.6%
Telephone Communications	132,833	140	4,584	34	4,231	92.3%	305	6.7%	48	1.0%
Air Conditioning Contractors & Systems	995,580	12	4,501	35		79.8%	852	18.9%	59	1.3%
Electric Companies Auto Parts & Supplies - New	191,393 375,091	99 44	4,427 4,396	36 37	4,268 2,982	96.4% 67.8%	154 1,367	3.5% 31.1%	5 47	0.1% 1.1%
Mail Order & Catalog Shopping	185,300	105	4,183	38	3,766	90.0%	389	9.3%	28	0.7%
Burglar Alarm Systems - Dealers, Monitoring & Service Construction & Remodeling Services	370,368 1,255,221	46	4,155 4,015	39 40	3,852 2,056	92.7% 51.2%	272 1.763	6.5% 43.9%	31 196	0.7%
Heating & Air Conditioning	1,145,804	9	4,015	40		80.4%	695	17.3%	91	2.3%
Dentists Project Proje	446,784	36 90	3,931	42	3,116	79.3%	670	17.0%	145	3.7%
Appliances - Major - Dealers Internet Marketing Services	207,197 496,627	90	3,858 3,767	43 44	3,203 3,014	83.0% 80.0%	613 645	15.9% 17.1%	42 108	1.1% 2.9%
Magazine Sales	88,815	204	3,569	45	2,615	73.3%	888	24.9%	66	1.8%
Credit Reporting Agencies Auto Renting & Leasing	69,983 135,882	261 133	3,565 3,562	46 47	3,517 3,050	98.7% 85.6%	39 502	1.1% 14.1%	9	0.3% 0.3%
Home Improvements	826,162	133	3,484	47		68.7%	976	28.0%	113	3.2%
Jewelers - Retail	611,871	29	3,337	49 50	2,600	77.9%	703	21.1%	34 47	1.0%
Magazines - Subscription Agents Health & Diet Products - Retail	70,982 253,641	258 70	3,323 3,280	50	2,387 2,531	71.8% 77.2%	889 649	26.8% 19.8%	100	1.4% 3.0%
Loans	337,251	48	3,257	52	1,680	51.6%	1,206	37.0%	371	11.4%
Real Estate Florists - Retail	580,576 90,928	31 198	3,200 3,072	53 54	2,310 2,666	72.2% 86.8%	827 381	25.8% 12.4%	63 25	2.0% 0.8%
Dry Cleaners	114,836	164	3,032	55	1,619	53.4%	1,354	44.7%	59	1.9%
Payday Loans Radio Stations & Broadcast Companies	129,934	143	2,999	56 57	1,354	45.1%	1,178	39.3%	467	15.6%
Towing - Automotive	31,484 184.082	504 107	2,981 2,967	57	2,960 1,713	99.3% 57.7%	20 1,211	0.7% 40.8%	43	0.0% 1.4%
Pest Control Services	625,139	28	2,938	59	2,364	80.5%	518	17.6%	56	1.9%
Transmissions - Automobile Attorneys & Lawyers	247,026 782,254	73 20	2,926 2,870	60 61		68.7% 67.4%	837 821	28.6%	80 116	2.7% 4.0%
Auto Body Repair & Painting	687,511	26	2,834	62		66.3%	821 894	28.6% 31.5%	61	2.2%
Lawn Maintenance Home Builders	362,248 901,322	47 13	2,827 2,753	63 64	2,250	79.6% 74.4%	544 640	19.2% 23.2%	33 65	1.2%
Manufacturers & Producers	225,948	81		65	2,048 2,480	90.8%	235	8.6%	15	2.4% 0.5%
Landscape Contractors	824,604	18	2,682	66	1,454	54.2%	1,148	42.8%	80	3.0%
Timeshare Resale and Rental Marketing Tire Dealers	204,663 225,524	92 82	2,663 2,632	67 68	902 2,046	33.9% 77.7%	1,295 554	48.6% 21.0%	466 32	17.5% 1.2%
Work-At-Home Companies	520,917	32	2,604	69	1,253	48.1%	1,104	42.4%	247	9.5%
Telephone Pre-Paid Card Sales & Distribution Advance Fee Brokers	33,298 124,461	489 159	2,524 2,514	70 71	2,431 571	96.3% 22.7%	78 1,152	3.1% 45.8%	15 791	0.6% 31.5%
Banking Services	14,507	834	2,493	71 72	2,470	99.1%	22	0.9%	791	0.0%
Dating Service	237,406	79	2,392	73	2,146	89.7%	202	8.4%	44	1.8%
Computers - Networks Tax Return Preparation	158.025 295,463	119 61	2,358 2,308	74	2,324 1,457	98.6% 63.1%	26 768	1.1% 33.3%	83 83	0.3% 3.6%
Electronic Equipment & Supplies - Wholesale & Manufacturers	24,482	616	2.260	76	2,188	96.8%	65	2.9%	7	0.3%
Internet Selling Services Credit Card Processing Service	70,880 224,003	259 83	2,244 2,238	77 78	1,878 2,048	83.7% 91.5%	327 183	14.6% 8.2%	39	1.7% 0.3%
Publishers - Book	133,329	138		79	1,882	85.5%	300	13.6%	20	0.9%
Publishers - Directory & Guide	64,707	286	2,200	80	1,469	66.8%	692	31.5%	39	1.8%
Swimming Pool Contractors, Dealers, Design Business Opportunity Companies	598,032 373,245	30 45	2,184 2,162	81 82	1,644 936	75.3% 43.3%	492 640	22.5% 29.6%	48 586	2.2% 27.1%
Timeshare Companies	184,425	106	2,156	83	1,155	53.6%	781	36.2%	220	10.2%
Penny Auctions Business Services - General	189,586 404,999	100 41	2,137 2,093	84 85	1,659	77.6% 62.7%	478 660	22.4% 31.5%	0 121	0.0% 5.8%
Security Control Equipment & System Monitors	309,979	56 253	2,029 1,967	86	1,779	87.7%	218 307	10.7% 15.6%	32	1.6%
Books - New	72,225			87	1,621	82.4%			39	2.0%
Insurance Services Vacation Time Share	325,341 109,341	51 170	1,953 1,907	88 89	1,777 1,593	91.0% 83.5%	149 267	7.6% 14.0%	27 47	1.4% 2.5%
Beauty Salons	162,732	116	1,896	90	1,132	59.7%	603	31.8%	161	8.5%
Computers - Supplies & Parts Web Design	219,988 246,740	85 74	1,894 1.882	91 92		82.3% 61.5%	302 546	15.9% 29.0%	34 178	1.8% 9.5%
Electronic Equipment & Suppliers - Service & Repair	54,430	336	1,864	93	1,586	85.1%	261	14.0%	178 17	0.9%
Clothing - Retail	75,847	241	1,859	94	1,015	54.6%	766	41.2%	78	4.2%
Newspapers Auto Manufacturers & Distributors	58,642 17,115	316 765	1,851 1.832	95 96	1,709 1,789	92.3% 97.7%	136 35	7.3% 1.9%	6 8	0.3%
Moving & Storage Company	288,452	63	1,830	97	1,206	65.9%	600	32.8%	24	1.3%
Travel Clubs Office Supplies - Sale by Deceptive Telemarketing	196,464	96		98 99		70.7%	465	25.5%	69	3.8% 1.1%
Tree Service	64,755 495,274	284 34	1,815 1,811	100	1,291 814	71.1% 44.9%	504 848	27.8% 46.8%	20 149	1.1% 8.2%
Video Games - Dealers	76,985	234	1,801	101	1,402	77.8%	391	21.7%	8	0.4%
Health & Medical - General Internet Access Provider	241,225 33,882	77 481	1,775 1,774	102 103	1,357 1,732	76.5% 97.6%	368 42	20.7% 2.4%	50 0	2.8% 0.0%
Internet Access Frovider	33,882	481	1,774	103	1,/32	97.6%	42	2.4%	0	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	9/6
Delivery Service	61,655	303	1,760	104	1,573	89.4%	169	9.6%	18	1.0%
Advertising - Direct Mail Windows - Installation & Service	47,552 445,537	384 37	1,732 1,724	105 106	1,571 1,371	90.7%	130 292	7.5% 16.9%	31 61	1.8%
Natural Gas Companies	77,625	233	1,680	107	1,604	95.5%	73	4.3%	3	0.2%
Auctioneers Mattresses	90,026 127,143	202 154	1,665 1,663	108 109	907 1,371	54.5% 82.4%	713 263	42.8% 15.8%	45 29	2.7% 1.7%
Motels	39,720	439	1,655	110	1,074	64.9%	562	34.0%	19	1.1%
Schools - Academic - Colleges & Universities Credit Unions	212,916 151,375	89 123	1,654 1,651	111 112	1,486 1,523	89.8% 92.2%	154 125	9.3% 7.6%	14	0.8%
Collection Systems	118,690	162	1,650	113	1,093	66.2%	514	31.2%	43	2.6%
Mailing Services Marketing Programs & Services	76,058 285,059	239 64	1,646 1,625	114 115	1,393 1,146	84.6% 70.5%	237 403	14.4% 24.8%	16 76	1.0%
Auto Transporters & Drive-Away Companies	295,104	62	1,617	116	975	60.3%	612	37.8%	30	1.9%
Photographers - Portrait Information Bureaus	79.746 154,851	224 121	1,616 1,604	117 118	708	43.8% 77.7%	823 336	50.9% 20.9%	85 21	5.3% 1.3%
Auto Warranty Processing Service	179,355	110	1,603	119	1,247 1,169	72.9%	358	22.3%	76	4.7%
Publishers - Periodical Advertising Agencies & Counselors	31,088 273,199	512 66	1,597 1,585	120 121	1,416 904	88.7% 57.0%	148 610	9.3% 38.5%	33 71	2.1% 4.5%
Shoes - Retail	136,339	132	1,584	122	1,060	66.9%	448	28.3%	76	4.8%
Carpet & Rug Cleaners Carpet & Rug Dealers - New	394,780 284,089	43	1,582 1,572	123 124	998 1,341	63.1% 85.3%	532 199	33.6% 12.7%	52 32	3.3%
Internet Gaming	93,394	193	1,538	125	1,422	92.5%	108	7.0%	32 8	0.5%
Computers - Service & Repair Car Wash & Polish	176.180	111 347	1,529 1,520	126 127	1.023	66.9% 62.8%	456 458	29.8% 30.1%	50 107	3.3% 7.0%
Paving Contractors	52,758 318,288	53	1,520	127	955 744	49.1%	438 667	44.0%	107	6.9%
Building Materials	129,621	145		129	1,443	95.2%	67	4.4%	5	0.3%
Painting Contractors Ticket Sales - Events	742,698 125,913	22 156	1,512	130 130	871 1,153	57.6% 76.3%	575 293	38.0% 19.4%	66 66	4.4%
Hospitals	69,189	266	1,496	132	1,258	84.1%	232	15.5%	6	0.4%
Concrete Contractors Service Stations - Gasoline & Oil	401,695 62,487	42 295	1,479 1,479	133 133	746 907	50.4% 61.3%	681 538	46.0% 36.4%	52 34	3.5% 2.3%
Motorcycles - Dealers	127.276	153	1,467	135	964	65.7%	478	32.6%	25	1.7%
Skin Care Loans - Small Business	111,195 129,215	166 146	1,466 1.452	136 137	1,247 1,217	85.1% 83.8%	196 211	13.4% 14.5%	23 24	1.6% 1.7%
Home Warranty Plans	81,439	220	1,448	138	1,255	86.7%	181	12.5%	12	0.8%
Buying Clubs & Group Purchasing Service Vacation Certificates & Vouchers	69,497	264 267	1,441 1,417	139 140	1,301 884	90.3% 62.4%	118 477	8.2% 33.7%	22 56	1.5% 4.0%
Vitamins & Food Supplements	69,012 135,130	135	1,413	141	927	65.6%	325	23.0%	161	11.4%
Billing Service Product Sales - General	79,526 76,716	225	1,404	142 143	1,257 941	89.5% 67.3%	134 383	9.5% 27.4%	13 75	0.9% 5.4%
Computer Software Publishers & Developers	109,017	236 171	1,399 1,353	143	1,218	90.0%	383 111	27.4% 8.2%	/5 24	1.8%
Rubbish & Garbage Removal	99,437	179		145	1,015	75.6%	318	23.7%	10	0.7%
Health & Medical Products Fulfillment Services	65,924 29,112	276 537	1,333 1,325	146 147	609 1,216	45.7% 91.8%	646 100	48.5% 7.5%	78 9	5.9% 0.7%
Exercise & Physical Fitness Programs	128,427	149	1,324	148	990	74.8%	299	22.6%	35	2.6%
Loan Modification Fence Contractors	79,449 330,580	226	1,323 1,315	149 150	445 816	33.6% 62.1%	783 437	59.2% 33.2%	95 62	7.2%
Office Supplies	91,086	197	1,302	151	1,144	87.9%	153	11.8%	5	0.4%
Appliances - Major - Wholesale & Manufacturers Debt Relief Services	7,246 196,046	1,198	1,301 1,282	152 153	1,277 806	98.2% 62.9%	23 391	1.8% 30.5%	1 85	0.1% 6.6%
Taxes - Consultants & Representatives	213,802	88	1,273	154	827	65.0%	408	32.1%	38	3.0%
Scholarships & Financial Aid Cruises	72,284 48,774	251 374	1,269 1,268	155 156	1,250 1,138	98.5% 89.7%	15 117	1.2% 9.2%	4	0.3%
Schools - Business & Vocational	307,653	57	1,244		962	77.3%	250	20.1%	32	2.6%
Real Estate Maintenance Protection Plan Tanning Salons	23,646 41,745	627 428	1,211 1,210	158 159	1,157 715	95.5% 59.1%	53 363	4.4% 30.0%	1 132	0.1% 10.9%
Audio-Visual Equipment - Dealers	135,340	134	1,210	160	867	71.7%	328	27.1%	14	1.2%
Discount Stores Appliances - Major - Service & Repair	75,150 132,044	244 141	1,202 1,201	161 162	983 758	81.8% 63.1%	210 415	17.5% 34.6%	9 28	0.7% 2.3%
Door-to-Door Sales - Magazines	20,616	688	1,201	162	657	54.7%	518	43.1%	26 26	2.2%
Limousine Service Resorts	137,983	131	1,198	164 165	596	49.7%	553	46.2%	49	
Beauty Supplies & Equipment	51,240 78,052	359 232	1,196 1,184	166	981 713	82.0% 60.2%	194 434	16.2% 36.7%	37	1.8% 3.1%
Appliances - Major - Parts & Supplies	91,675	196	1,174 1,170	167 168	856	72.9% 78.1%	299	25.5%	19 117	1.6%
Extended Warranty Contract Service Companies Windows	127,526 299,790	151 59	1,170	169	914 876	75.2%	139 200	11.9% 17.2%	89	10.0% 7.6%
Internet - Web Hosting	138,147	130	1,163	170	825	70.9%	286	24.6%	52 22	4.5%
Sporting Goods - Retail Fitness Centers	98,914 26,544	180 585	1,146 1,127	171 172	879 790	76.7% 70.1%	235 299	20.5% 26.5%	32 38	2.8% 3.4%
Services - General Telephone Fouriement & Systems Dealers	89,160	203	1,112	173	568	51.1%	376	33.8%	168	15.1%
Telephone Equipment & Systems Dealers Brake Service	46,142 44,234	398 408	1,096 1,082	174 175	1,049 551	95.7% 50.9%	43 528	3.9% 48.8%	3	0.4%
Building Contractors	873,354	15	1,076	176	689	64.0%	362	33.6%	25	2.3%
Clinics Bridal Shops	126,355 80,672	155 222	1,072 1,070	177 178	788 752	73.5% 70.3%	274 261	25.6% 24.4%	10 57	0.9% 5.3%
Storage Units - Household & Commercial	65,818	277	1,040	179	782	75.2%	242	23.3%	16	1.5%
Physicians & Surgeons - Medical-M.D. Cleaning Services	140.341 64,714	126 285	1.036 1.016	180 181	824 450	79.5% 44.3%	205 393	19.8% 38.7%	7 173	0.7% 17.0%
Coupon Services	9,470	1,054	1,001	182	935	93.4%	66	6.6%	0	0.0%
Real Estate Rental Service Grocers - Retail	79,048 87,010	228 206	997 983	183 184	664 802	66.6% 81.6%	284 172	28.5% 17.5%	49 9	4.9% 0.9%
Mortgage Bankers	423,909	40	982	185	927	94.4%	46	4.7%	9	0.9%
Hospital & Medical Equipment & Supplies Insurance - Auto	124,510 98,470	158 183	971 968	186 187	749 844	77.1% 87.2%	212 116	21.8% 12.0%	10	1.0%
Locks & Locksmiths	110,746	169	962	188	385	40.0%	445	46.3%	132	13.7%
Furniture Rent & Lease Weight Control Services	21,591 100,803	665	957 940	189	891 842	93.1% 89.6%	60 84	6.3% 8.9%	6 14	0.6%
Cable TV, Internet & Telephone Installation Service	17,142			190	762	81.1%	149	15.9%	29	3.1%
Dental Laboratories Credit Cards & Plans - Equipment & Supplies	110,894 71,396	168 254	934 927	192 193	721	77.2% 97.0%	208	22.3% 2.7%	5	0.5%
Toys - Retail	71,396	446	927	193	899 728	78.5%	180	19.4%	3 19	2.0%
		105	926	195	829 778	89.5% 84.4%	67	7.2%	30	3.2%
Pharmacies Value Page Advantage	91,975	195					141	15.3%	3	0.3%
Pharmacies Yellow Page Advertising Attorney Advertising	91,975 15.799	790	922					47.9%	13	1 4%
Yellow Page Advertising Attorney Advertising Auto Services	91,975 15,799 297,589 69,665	790 60 262	922 919 919	197 197	512 662	55.7% 72.0%	394 242	42.9% 26.3%	15	1.6%
Yellow Page Advertising Attorney Advertising Auto Services Electricians	91,975 15,799 297,589 69,665 789,578	790 60 262 19	922 919 919 915	197 197 199	512 662 626	55.7% 72.0% 68.4%	394 242 273	26.3% 29.8%		1.6%
Yellow Page Advertising Attorney Advertising Auto Services Electricans Buses - Charter & Rental Advertising Directory & Guide	91,975 15,799 297,589 69,665 789,578 37,079 49,523	790 60 262 19 458 370	922 919 919 915 915 915	197 197 199 199 201	512 662 626 764 627	55.7% 72.0% 68.4% 83.5% 68.8%	394 242 273 145 220	26.3% 29.8% 15.8% 24.1%	15 16 6 65	1.6% 1.7% 0.7% 7.1%
Yellow Page Advertising Attorney Advertising Auto Services Electricians Buses - Charter & Rental Advertising - Directory & Guide Debt Relief Services	91,975 15,799 297,589 69,665 789,578 37,079 49,523 82,075	790 60 262 19 458 370 216	922 919 919 915 915 912 911	197 197 199 199 201 202	512 662 626 764 627 370	55.7% 72.0% 68.4% 83.5% 68.8% 40.6%	394 242 273 145 220 463	26.3% 29.8% 15.8% 24.1% 50.8%	15 16 6 65 78	1.69 1.79 0.79 7.19 8.69
Yellow Page Advertising Attorney Advertising Auto Services Electricians Buses - Charter & Rental Advertising - Directory & Guide Debt Relief Services Credit Services Television Home Shopping	91,975 15,799 297,589 69,665 789,578 37,079 49,523 82,075 95,338 14,050	790 60 262 19 458 370 216 189	922 919 919 915 915 911 911 909 907	197 197 199 199 201 202 203 204	512 662 626 764 627 370 690 765	55.7% 72.0% 68.4% 83.5% 68.8% 40.6% 75.9% 84.3%	394 242 273 145 220 463 197 141	26.3% 29.8% 15.8% 24.1% 50.8% 21.7% 15.5%	15 16 6 65 78 22	1.7% 0.7% 7.1% 8.6% 2.4% 0.1%
Yellow Page Advertising Attorney Advertising Auto Services Electricians Buses - Charter & Rental Advertising - Directory & Guide Debt Relief Services Credit Services	91,975 15,799 297,589 69,665 789,578 37,079 49,523 82,075 95,338	790 60 262 19 458 370 216 189 855	922 919 919 915 915 912 911 909	197 197 199 199 201 202 203 204 205	512 662 626 764 627 370 690	55.7% 72.0% 68.4% 83.5% 68.8% 40.6% 75.9% 84.3%	394 242 273 145 220 463 197	26.3% 29.8% 15.8% 24.1% 50.8% 21.7%	15 16 6 65 78	1.6% 1.7% 0.7% 7.1% 8.6% 2.4% 0.1%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	
Debt Relief Services (Non-compliant with FTC Rule)	95,252	190	882	208	451	51.1%	409	46.4%	Pursue 22	% 2.5%
Auto Service Contract Companies Training Programs	56,116 154,542	328 122	879 876	209 210	491 704	55.9% 80.4%	374 133	42.5%	14 39	1.6% 4.5%
Appliances - Small - Service & Repair	154,542 48,267	378	863	210	704 485	56.2%	326	15.2% 37.8%	39 52	6.0%
Oils - Fuel Insurance - Health	133,832	136	862		729 773	84.6%	123	14.3%	10	
Commercial Products Wholesale & Distributor	98,711 45,570	181 400	860 859	213 214	7/3 823	89.9% 95.8%	30	9.2% 3.5%	8 6	0.9% 0.7%
Parking Facilities	23,893	621	858		588	68.5%	253	29.5%	17	
Searchers of Records Video Tapes & Discs Sales & Rentals	42,202 46,637	426 393	851 838	216 217	800 541	94.0% 64.6%	275	4.8% 32.8%	22	1.2% 2.6%
Truck Rent & Lease	7,582	1,175	837		804	96.1%	32	3.8%	1	0.1%
Lubricating Service - Automotive e-cigarettes	34,909 16,726	472 771	832 831	219 220	616 645	74.0% 77.6%	198 181	23.8% 21.8%	18 5	2.2%
Nurseries - Plants, Trees	65,327	282	806		624	77.4%	180	22.3%	2	0.2%
Pizza Educational Consultants	61,751 127,849	300 150	806 802	221 223	413 704	51.2% 87.8%	380	47.1% 11.6%	13	1.6%
Advertising Specialties	96,886	187	799	224	549	68.7%	233	29.2%	17	2.1%
Handbags Vacation Rentals	65,372 98,628	280 182	799 785	224 226	514 499	64.3% 63.6%	261 267	32.7% 34.0%	24	3.0% 2.4%
Wholesalers & Distributors	138,454	129	782	227	544	69.6%	218	27.9%	20	2.6%
Credit & Debt Counseling Fire & Water Damage Restoration	304,604 266,306	58 67	781 764	228 229	633 672	81.0% 88.0%	106 84	13.6% 11.0%	42 8	5.4% 1.0%
Amusement Parks & Places	49.621	369	755	230	663	87.8%	86	11.4%	6	0.8%
Hospitalization, Medical & Surgical Plans	27,326	569	755	230	702	93.0%	52 57	6.9%	1	0.1%
Satellite Communication - Common Carrier Pet Shops	22,826 83,554	641 211	755 753	230 233	695 515	92.1% 68.4%	218	7.5% 29.0%	20	0.4%
Water Companies - Utility	22,673	646	750	234	637	84.9%	108	14.4%	5	0.7%
Vacuum Cleaners - Household - Dealers Auto Repair - Windshield, Glass Shops	105,150 120,103	173 161	748 747	235 236	571 499	76.3% 66.8%	161 227	21.5% 30.4%	16 21	2.1%
Siding Contractors	231,800	80	741	237	578	78.0%	132	17.8%	31	4.2%
Motorcycles - Supplies & Parts Photographic Equipment & Supplies - Retail	75,504 97,216	242 185	741 731	237	498 487	67.2% 66.6%	225	30.4% 30.1%	18	2.4%
Day Spas	48,550	376	729	240	317	43.5%	173	23.7%	239	32.8%
Heating Contractors Hobby & Model Construction Supplies - Retail	223,718 53.026	84 346	721 721	241	549 598	76.1% 82.9%	149 105	20.7% 14.6%	23 18	3.2% 2.5%
Massage Therapists	53,026 68,282	346 270	721		598 473	82.9% 66.2%	105 217	30.4%	18 24	3.4%
Veterinarians	127,368	152	692	244	555	80.2%	134	19.4%	3	0.4%
Pet Supplies & Foods - Retail Exercise Equipment	61,300 50,706	304 362	681 679	245 246	432 570	63.4% 83.9%	205 100	30.1% 14.7%	9	6.5% 1.3%
Moving Services - Labor & Materials	78,218	230	676	247	399	59.0%	253	37.4%	24	3.6%
Apartment Finding & Rental Service Credit Cards - Protection Service	55.695 90,241	330 201	650 649	248 249	406 569	62.5% 87.7%	218 78	33.5% 12.0%	26	4.0% 0.3%
Gymnasiums	17,119	764	647		408	63.1%	217	33.5%	22	3.4%
Lighting Fixtures - Retail	61,986 71,049	299 255	642 638	251 252	402 563	62.6% 88.2%	229	35.7% 10.8%	11	1.7% 0.9%
Payment Processing Service Marketing Consultants	132,941	139	636	252	419	65.9%	185	29.1%	32	5.0%
Telecommunications Equipment - Disability	33,267	490	634	254	566	89.3%	64	10.1%	4	
Telemarketing Services Waterproofing Contractors	68,489 203,542	268 93	631 629		410 481	65.0% 76.5%	173 110	27.4% 17.5%	48	
Gas - Propane	44,940	403	627	257	505	80.5%	120	19.1%	2	0.3%
Optical Goods - Retail Womens Apparel - Retail	54,772 43,629	335 414	622 622	258 258	485 445	78.0% 71.5%	132 158	21.2% 25.4%	5 19	0.8% 3.1%
Market Research & Analysis	189,476	101	618	260	530	85.8%	59	9.5%	29	4.7%
Swimming Pool Service & Repair Spas & Hot Tubs - Dealers	131,865	142 275	615 615		380 516	61.8% 83.9%	219 80	35.6%	16 19	
Gutters & Downspouts	66,283 201,225	94	613	263	424	69.2%	156	13.0% 25.4%	33	5.4%
Internet Auction Service Transportation Services	63,020	292	609		436	71.6%	143	23.5%	30	4.9%
Photographers - Commercial	83,738 78,494	209 229	606 606	265 265	399 321	65.8% 53.0%	181 270	29.9% 44.6%	26 15	4.3% 2.5%
Gold, Silver & Platinum Dealers	264,180	68	591	267	382	64.6%	201	34.0%		1.4%
Medical Equipment & Supplies Credit - Debt Consolidation Services	65,611 60,638	278 306	590 590	268 268	428 138	72.5% 23.4%	150 417	25.4% 70.7%	12	2.0%
Financial Planning Consultants	248,209	71	587	270	138 349	59.5%	187	31.9%	51	5.9% 8.7%
Commercial Products Manufacturers Nail Salons	51,605 29,482	357 533	587 585	270 272	530 333	90.3% 56.9%	53 233	9.0% 39.8%	19	0.7% 3.2%
Handyman Services	181,245	109	584	273	298	51.0%	252	43.2%	34	5.8%
Air conditioning & Heating Contractors - Residential Bedding	69,200 62,095	265 298	582 579	274 275	399 460	68.6% 79.4%	171 100	29.4% 17.3%	12	2.1% 3.3%
Title Companies & Agents	124,814	157	574	276	278	48.4%	276	48.1%	20	3.5%
House Cleaning Gift Shops	204,840 51,664	91 356	565 556	277 278	384 293	68.0% 52.7%	163 245	28.8% 44.1%	18 18	3.2% 3.2%
Rental Vacancy Listing Service	39,983	437	554	279	204	36.8%	319	57.6%	31	5.6%
Watches - Dealers Video Games - Wholesale & Manufacturers	94,701 9,450	192	546 544		377 536	69.0% 98.5%	164	30.0%	5	0.9%
Auto Parts & Supplies - Used & Rebuilt	62.652	1,055 294	543	282	300	55.2%	197	1.5% 36.3%	46	8.5%
Foods - Carry Out	46,358	395	541		345	63.8%	184	34.0%	12	2.2%
Online Networking Water Filtration & Purification Equipment	14,299 99,500	844 178	540 539	284 285	487 397	90.2% 73.7%	37 120	6.9% 22.3%	16 22	3.0% 4.1%
Opticians	27,406	565	538		433	80.5%	103	19.1%	2	0.4%
Hearing Aids & Assistive Devices Foundation Contractors	128,766 214,997	147 87	533 528	287 288	451 410	84.6% 77.7%	73	13.7% 18.6%	20	1.7% 3.8%
Telephone Service - Long Distance	18,826	727	527	289	442	83.9%	62	11.8%	23	4.4%
Air Duct Cleaning Musical Instruments - Dealers	58,227 57,911	318 320	524 517	290 291	268 308	51.1% 59.6%	224 122	42.7% 23.6%	32 87	6.1% 16.8%
Check Cashing Service	46,704	392	516	292	345	66.9%	150	29.1%	21	4.1%
Mason Contractors Auto Detailing	187,347	103	513	293	246	48.0%	250	48.7%	17 14	3.3%
Child Care Centers	66,841 159,977						241 154		14 15	2.9%
Insurance - Homeowners Health & Diet Food Products - Wholesale & Manufacturing	47,760	382	507	296	431	85.0%	45	8.9%	31	6.1%
Incentive Programs Incentive Programs	23,203 14,336	635 840	507 506	296 298	437 480	86.2% 94.9%	26	13.0% 5.1%	4 0	0.8% 0.0%
Printers	133,781	137	505	299	403	79.8%	100	19.8%	2	0.4%
Business Forms & Systems Home Electronics	47,363 21,016	386 682	499 495		247 408	49.5% 82.4%	242	48.5% 13.7%	10 19	2.0% 3.8%
Clubs	26,378	591	491	302	416	84.7%	65	13.2%	10	2.0%
Television & Radio - Service & Repair Money Orders & Transfers	29,101 20,306	538 694	486 484		269 469	55.3% 96.9%	192 14	39.5% 2.9%	25 1	5.1% 0.2%
Floor Laying, Refinishing & Resurfacing	138,523	128	481		277	57.6%	187	38.9%	17	3.5%
Uniforms	37,581	456	477	306	298	62.5%	125	26.2%	54 16	
Plumbing Drains & Sewer Cleaning Cosmetics & Perfumes - Retail	65,370 46,769	281 391	475 474		352 228	74.1% 48.1%	107 214	22.5% 45.1%	16 32	3.4% 6.8%
Photographers - Wedding	21,986	656	471	309	185	39.3%	265	56.3%	21	4.5%
Adjusters Glass - Plate and Window	36,175 122,441	466 160	470 464		448 290	95.3% 62.5%	21 164	4.5% 35.3%	10	0.2%
		. 100		. 511	. 230	32.570	. 104	33.370	10	

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	9/6
Swimming Pool Equipment & Supplies	63,440	289	459	312	341	74.3%	113	24.6%	Pursue 5	1.1%
Home Inspection Service Prepaid Debit/Credit Cards	185,334 16,094	104 783	458 457	313 314	318 430	69.4% 94.1%	125	27.3% 2.6%	15 15	3.3% 3.3%
Security Systems Consultants	53,252	343	455	315	378	83.1%	71	15.6%	6	1.3%
Sportswear - Retail Games & Supplies	38,579 328,834	449 50	455 454	315 317	319 300	70.1% 66.1%	122 141	26.8% 31.1%	14	3.1% 2.9%
Cosmetic Sales	33,305	488	453	318	362	79.9%	75	16.6%	16	3.5%
Garbage Disposal Equipment - Industrial & Commercial Computers - Wholesale & Manufacturers	5,597 14,430	1,371 835	452 450	319 320	433 430	95.8% 95.6%	18 18	4.0% 4.0%	1 2	0.2% 0.4%
Television & Radio - Dealers	42,426	423	448	321	259	57.8%	168	37.5%	21	4.7%
Guns & Gunsmiths Animal Hospitals	74,552 47,753	247 383	446 446	322 322	277 371	62.1% 83.2%	148 75	33.2% 16.8%	0	4.7% 0.0%
Lawn & Garden Equipment & Supplies	46,838	390	445	322 324	323	72.6%	112	16.8% 25.2%	10 51	2.2%
Clothes - Consignment & Resale Coin Dealers, Supplies	29,996 157,115	528 120	445 441	324 326	211 294 438	47.4% 66.7%	183 146	41.1% 33.1%	1	11.5% 0.2%
VOIP (Voice Over Internet Protocol) Sales & Service Investigators	7,801 97,331	1,164 184	439 438	327 328		99.8% 65.3%	1 145	0.2% 33.1%	0	0.0% 1.6%
Taxicabs	27,837	558	436	329	235	53.9%	181	41.5%	20	4.6%
Bakers - Retail Chiropractors D.C.	49,732 96,741	368 188	428 426	330 331	241 338	56.3% 79.3%	171 85	40.0% 20.0%	16	3.7% 0.7%
Engines - Rebuild & Exchange	72,967	249	425	332	295	69.4%	126	29.6%	4	0.9%
Herbs Relocation Service	70,528 43,490	260 415	424 424	333 333	231 327	54.5% 77.1%	190	44.8% 20.5%	3	0.7% 2.4%
Martial Arts	42,631	422	423	335	265	62.6%	150	35.5%	8	1.9%
Convenience Stores Modeling & Talent Agencies	25,682 217,633	600 86	423 418	335 337	240	56.7% 67.7%	172 120	40.7% 28.7%	11 15	2.6% 3.6%
Collectibles	59,325	313	415	338	360	86.7%	53	12.8%	2	0.5%
Cigar & Cigarette & Tobacco Dealers - Retail Photographers	33,696 10,956	483 974	411 409	339 340	279 205	67.9% 50.1%	127 180	30.9% 44.0%	5 24	1.2% 5.9%
Pawnbrokers	55,243	333	404	341	306	75.7%	89	22.0%	9	2.2%
Point of Sale Systems Legal Forms	9,781 118,239	1,039 163	404 403	341 343	372 273	92.1% 67.7%	31 122	7.7% 30.3%	1 8	0.2% 2.0%
Garage Doors & Openers	100,472	177	403	343	272	67.5%	119	29.5%	12	3.0%
Appliances - Small - Dealers Online Travel Agency	25,819 6,515	599 1,274	403 403	343 343	228 401	56.6% 99.5%	156	38.7% 0.5%	19	4.7%
Remodeling Services	88,194	205	402	347	192	47.8%	188	46.8%	22	5.5%
Credit Repair Services - Advance Fee Chimney Cleaning	81,703 128,476	217 148	401 397	348 349	148 238	36.9% 59.9%	200 124	49.9% 31.2%	53 35	13.2% 8.8%
Furniture Manufacturers	49,038	372	396	350	211	53.3%	183	46.2%	2	0.5%
Hair Removal - Laser & Electrolysis Foreclosure Services	20,031 81,662	698 218	394 393	351 352	241	61.2% 21.6%	133 289	33.8% 73.5%	20 19	5.1% 4.8%
Books - Textbooks New & Used	27,556	561	393	352	378	96.2%	13	3.3%	2	0.5%
Auto Parts & Supplies - Wholesale & Manufacturers Kitchen & Bath - Design & Remodeling	26,829 172,025	582 113	390 389	354 355	261 259	66.9% 66.6%	122 116	31.3% 29.8%	14	1.8% 3.6%
Party Supplies	56,190	327	381	356	230	60.4%	147	38.6%	4	1.0% 2.6%
Real Estate - Rentals by Individuals Dog Breeders	24,668 76,125	614 238	379 374	357 358	236 211	62.3% 56.4%	133 149	35.1% 39.8%	10 14	3.7%
Wigs & Hairpieces	26,380	590 72	373	359	237	63.5%	133	35.7%	3	0.8%
Employment Agencies Real Estate Services	247,299 61,698	302	370 367	360 361	254 236	64.3%	106 121	28.6% 33.0%	10 10	2.7% 2.7%
Auto Repair - Mobile Boys Clothing & Furnishings - Retail	33,643 48,039	484 381	366 364	362 363	210 195	57.4% 53.6%	140	38.3% 45.3%	16	4.4% 1.1%
Mufflers & Exhaust Systems	26,526	586	364	363	241	66.2%	165 116	31.9%	7	1.9%
Picture Restoring Passport & Visa Services	3,160	1,742 539	364 357			5.5% 50.4%	344	94.5%	0	0.0%
Signs	29,075 63,238	290	356	367	166	46.6%	176 171	48.0%	19	5.3%
Office Records Stored Water Soft & Conditioning Equipment Service & Supplies	19,810 76,915	709 235	355 353	368 369	339 289	95.5% 81.9%	16 54	4.5% 15.3%	0	0.0% 2.8%
Driving Instruction	70.984	257	351	370	252	71.8%	96	27.4%	3	0.9%
Bicycle - Dealers Auto Listing Service	47,548 18,693	385 729	351 351	370 370	248 306		90	25.6% 12.5%	13	3.7% 0.3%
Leasing Service	27,100 54,282	580	350	373	269	76.9% 85.0%	79	22.6% 9.5%	2	0.6% 5.5%
Correspondence Schools Telephone & Television Cable Contractors	54,282 14,020	337 858	347 346	374 375	295	85.0% 87.0%	33	9.5% 10.4%	19	5.5% 2.6%
Pet Grooming	82,701	215	345	376	256	74.2%	83	24.1%	6	1.7%
Costumes - Masquerade & Theatrical Freight Forwarding	22,861 74,685	638 246	344 343	377 378	235 211	68.3% 61.5%	101 125	29.4% 36.4%	8 7	2.3% 2.0%
Doors	60,465	308	343	378	183	53.4%	130	37.9%	30	8.7%
Asphalt Boat Dealers	48,069 42,820	380 420	343 341	378 381	154 236	44.9% 69.2%	163 99	47.5% 29.0%	26 6	7.6% 1.8%
Floor Materials - Retail	83,202	212	339	382	242	71.4%	86	25.4%	11	3.2%
Gas - Propane - Equipment & Supplies Tours - Operators & Promoters	19,819 75,955	708 240	339 338	382 384	291 238	85.8% 70.4%	48 96	14.2% 28.4%	4	0.0% 1.2%
Scholastic Prep Courses, Books & Materials	22,251	654	337	385	244	72.4%	80	23.7%	13	3.9%
Government Grant Services Food & Beverage Services	17.851 21,493	750 668	335 333	386 387	102 240	30.4% 72.1%	217 90	64.8% 27.0%	3	4.8% 0.9%
Dining Club Plans Escrow Service	1.604 73,158	2,231 248	332 331	388 389	329 262	99.1% 79.2%	3	0.9%	0	0.0% 4.8%
Book, Compact Disc, & DVD Clubs	6,386	1,285	331	389	304	91.8%	18	16.0% 5.4%	9	2.7%
Real Estate Agents Cosmetic Sales by Internet	39,991 5,966	436 1,331	330 330	391 391	202 274	61.2% 83.0%	121	36.7% 16.7%	7	2.1% 0.3%
Coupon Book Promotions	27,285	572	323	393	247	76.5%	74	22.9%	2	0.6%
Laboratories - Medical Moving Brokers	32,022 17,954	502 747	320 320	394 394	285 311	89.1% 97.2%	33	10.3%	2	0.6% 0.3%
Physicians - Specialists	56,899	324	318	396	251	78.9%	59	2.5% 18.6%	8	2.5%
Contractor - Remodel & Repair Beds - Retail	49,883	367	318	396 396	118	37.1%	186 34	58.5%	14	4.4%
Childrens & Infants Wear - Retail	21,724 30,178						98	31.0%	7	2.2% 2.2%
Contact Lenses Auto Wrecking	30,390 41,876	524 427	315 311	400 401	256 197	81.3% 63.3%	56 111	17.8% 35.7%	3	1.0% 1.0%
Professional Services - General	72,371	250	309	402	219	70.9%	83	26.9%	7	2.3%
Insurance Agency Plumbing Fixtures, Parts, Supplies - Retail	66,767 41,196	273 430	309 309	402 402	238	77.0% 81.6%	69 51	22.3% 16.5%	2	0.6% 1.9%
Sound Systems & Equipment	39,570	440	308	405	229	74.4%	77	25.0%	2	0.6%
Disc Jockeys Road Service - Automotive	58,222 25,541	319 606	306 306	406 406	131	42.8% 88.9%	166 32	54.2% 10.5%	9	2.9%
Housewares - Retail	20,982	683	301	408	191	63.5%	109	36.2%	1	0.3%
Kitchen Accessories Countertops	27,285 90,900	572 199	298 297	409 410			92 75	30.9% 25.3%	3 13	1.0%
Secret Shopper	46,253	396	296	411	127	42.9%	55	18.6%	114	38.5%
Hotels - Reservations Optometrists	28,534 33,225	547 491	295 292	412 413	173		77 61	26.1%	45 16	15.3% 5.5%
Optiments: Baby Accessories & Services Computers - Sys Designers & Consult	17,197	762	290	414	149	51.4%	103	35.5%	38	13.1%
	97,033	186	287	415	210	73.2%	69	24.0%	0	2.8%

AND STATE OF THE PROPERTY OF T	Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	0/
10.00 1.00	Associations	43,632	413	287	415	261	90.9%	25	8.7%	Pursue 1	0.3%
AMERICAN STATES 100 10 10 10 10 10 10	Magazine Sales by Telephone Solar Engray Equipment & Systems Dealers							25		7	2.4% 2.1%
STATE OF THE PROPERTY OF THE P	Real Estate Consultants	55,829				204 178	62.9%	97	34.3%	8	2.8%
1.00 1.00	Business & Trade Organizations Cabinets									3 16	1.1% 5.7%
Marie Propries 1.0	Medical - Dental Discount Plans	31,195	509	281	421	180	64.1%		32.4%	10	3.6%
A. Control - C	Hardware - Retail		389			203	72.5%		26.1%	4	1.4% 2.1%
1985 1985	Tile - Ceramic - Contractors & Dealers	113,023	165	278		164	59.0%		37.4%	10	3.6%
Abardis A growth 10 17 18 19 19 19 19 19 19 19	Caterers Contract Manufacturing					148	53.2%	119		11	4.0% 0.4%
Abardis A growth 10 17 18 19 19 19 19 19 19 19	Contract manufacturing Contractor - Insulation		418 124	278		226	76.4%	51	18.3%	10	3.6%
The Company, Security (1997) 1997 (1997) 1	Pet Boarding & Kennels						72.8%	71	25.7%	4	1.4%
The Company, Security (1997) 1997 (1997) 1	Shopping Service - Personal			276		202	73.2%		25.4%	33 4	12.0%
Selection (1998) Selection (1	Water Companies - Bottled, Bulk					259	94.5%	12	4.4%	3	1.1%
Selection (1998) Selection (1							70.5% 55.6%	75		7	1.5% 2.6%
Temp Company	Contractors - Flooring	46,080	399	266	435	133	50.0%	115	43.2%	18	6.8%
Facilitation (Artificial Medicine) 4.4.0 277 50 4.0 20 7.5 20 1.1 3.0 3			529 245			160 184				3	1.1% 5.3%
Accordance Acc	Manufactured Homes Distributors & Manufacturers	48,492	377	264	437	200	75.8%	62	23.5%	2	0.8%
A								98	37.3%	6	2.3% 0.8%
index. decade affined and affined services and affi	Consignment Service						47.5%	119	45.2%	19	7.2%
1.50 1.50	Auto Parts & Supplies - Used									0	0.0%
1.000 1.00	Schools - General Interest Sunglasses		311 628				68.5% 58.5%		28.5%	8 51	3.1% 19.6%
1.000 1.00	Video Games - Service & Repair	14,251	847	260	443	150	57.7%	100	38.5%	10	3.8%
2-512	Motivational & Self Improvement Training Home Centers	21,766	660 866	259		208	80.3% 81.5%	50 46	19.3% 17.8%	1 2	0.4% 0.8%
1400 100	Job Listing & Advisory Services	62,912	293	258	448	175	67.8%		21.7%	27	10.5%
100 100		27,308				141		96	37.2%	21	8.1% 0.8%
Total Section 1,000 1,00	Duct Cleaning	84,044	208	255	451	153	60.0%	81	31.8%	21	8.2%
Total Section 1,000 1,00		11,453	951	255	451		22.4%		52.5%	64	25.1% 5.9%
1.4 1.5	Wedding Supplies & Services									19	7.5%
A	Auto Accessories					134	53.0%		44.3%	7	2.8% 2.0%
1.5 1.5											0.8%
author forces: 12546	Auto Customizing	31,440	505	249	458	138	55.4%		43.4%	3	1.2%
2.252 662 588 42 22 55.00 4 3.70 4 0.00		10,192	1,016	249		106	42.6% 63.7%		54.6% 33.5%	7 7	2.8% 2.8%
Processor 1,7 25 50 144 45 146 50 50 40 40 50 10 50 40 50 10 50 50 50 50 50 5	Catalog Showrooms	22,562	649	246	461	236	95.9%	9	3.7%	1	0.4%
September 45.17 39	Video Production Services Panassassian Service		288				46.1%			13	5.3% 0.4%
Transferred 14.077	Copiers & Copier Supplies									3	1.2%
45.191	Fireplaces	34,072		243			86.4%	29	11.9%	4	1.6% 8.3%
B. 15 15 15 15 15 15 15 1	Manufactured Homes - Dealers									8	3.3%
But Continue But But Continue But		11,730		241		149	61.8%	81	33.6%	11	4.6%
Sector Mentalement										18	7.5% 1.7%
Extra Equipment - Service A Repair 12,061 6,38 229 473 185 76,66 48 20,15 8 3.1 14,07 15,0	Property Maintenance	58,346	317	240	469	154	64.2%	79	32.9%	7	2.9%
265 Supplies 275 S								17		1 8	0.4% 3.3%
Prime Promotories 2.2,466 31 226 475 1157 66.59 16 2.2,78 2.1 2.2 3.1 2.2 477 1.11 3.5,78 3.1 3.7 3.1 3.1 3.1 3.1 3.1 3.1 3.1 3.1 3.1 3.1	Craft Supplies	25.591	603	238	474	138	58.0%		41.2%	2	0.8%
unde Service - Window Tetting 43.885 411 225 477 138 53.7% 89 37.7% 81 3. Legacian Controlled Services 10.722 2.11 228 472 138 52.7% 10.12 2.0% 2.1 9.1 2.1 9.1 2.1 2.1 9.2 1.1 2.0 2.1 2.1 9.2 1.0 2.0 2.1 2.1 9.2 1.0 2.0 2.1 2.1 9.2 1.0 2.0 2.1 2.1 9.0 1.0 2.0 1.0 2.0 1.0 2.0 2.1 9.0 2.0 2.0 2.1 9.0 2.0								-		13 23	5.5% 9.7%
1907 1907	Auto Service - Window Tinting	43,885	411			138	58.7%	89	37.9%	8	3.4% 2.1%
195,269 36 223 486 165 70,8% 66 2,8 8% 8 3.3	Health Maintenance Organizations							21		5	2.1% 9.0%
Facility and Services 2,703 8,913 1,050 8,913 1,050	Home Health Services		98	233						8	3.4%
8,913 1,090 221 482 179 77,5% 43 18,6% 9 3.	Mailing Lists Hair Styling and Services					174	74.7%	46	19.7%	13	5.6% 3.0%
1.0 1.0	Magazines - Distributors				482		77.5%	43	18.6%	9	3.9%
Sarage Bulletes	Investment Advisory Service	172,909	112	230		141	61.3%	71	30.9%	18	7.8% 0.0%
Personal Services	Garage Builders							55		0	0.0%
utub Warranty Service 24,927 609 229 486 207 90,4% 16 7,0% 6 2.2 derich Charter Ender 39,051 444 228 490 152 57,9% 95 41,7% 1 0.0 cond Freducts 22,611 531 228 490 164 77,9% 63 27,6% 1 0.0 cond Manufacturers, Wholesalers, Distributors 26,507 62,507 222 494 162 27,4% 53 33,3% 31 15,508 31,7% 33,1% 31 15,508 31,7% 33,1% 31 15,508 33,13% 31 15,509 33,57% 34 16 27,4% 53 33,3% 31 15,508 34,508 34,708 34 16 27,4% 35 33,3% 31 15,508 34,76% 34 30,508 34 22 227 494 166 3,969 42,76% 412 227 494 165 31,76%	Personal Services Adult Estata impart	53,410	342				58.5%		35.4%	14	6.1%
Cache Charter Broker 39.051 444 228 490 132 57.9% 95 41.7% 1 0.0	Adult Entertainment Auto Warranty Service									6	2.6% 2.6%
Front Products (1964) (Yacht Charter Broker	39.051	444	228		132	57.9%	95	41.7%	1	0.4%
14. 14.	Auto Auctions Food Products							63 81		1 24	0.4% 10.5%
200 14 12 27 494 186 81.9% 40 17.6% 1 1.0% 1 1.0% 1 1.0% 1 1.0% 1 1.0% 1 1.0% 1 1.0% 1 1.0% 1 1.0% 1 1.0% 1 1.0% 1 1.0% 1 1.0% 1 1.0% 1 1.0% 1 1.0% 1 1.0% 1 1.0%	Monuments	25,638	601	228		126	55.3%	69	30.3%	33	14.5%
Pation Patrix P								53		12	5.3% 0.4%
2016 2016	Patio, Porch & Deck Enclosures	50,213	364	226	496	155	68.6%		28.3%	7	3.1%
Inject Clubs								92		16	7.1% 0.9%
Association Management 39,489 441 224 500 185 82,6% 34 15,2% 5 2.	Night Clubs				498		40.9%	128	56.9%	5	2.2%
unto Service - Sound Systems Sales & Service 20,651 687 224 500 161 71.9% 61 27.2% 2 0.0 Surplus & Salvage Merchandise 18,339 735 224 500 84 37.5% 131 58.5% 9 4.0 Jideo Tapes & Discs - Dealers 8,606 1,113 223 504 130 58,3% 84 37.7% 9 4.0 Seat Repair 31,215 507 222 505 69 31,1% 147 66,2% 6 2. Seat Repair 31,215 507 222 505 135 60,8% 84 37,8% 3 1. Insurance Claim Processing Services 35,059 279 220 507 130 59,1% 86 39,1% 4 1. Insurance Claim Processing Services 32,509 470 220 507 170 81,4% 35 15,0% 3 1. Insurance Claim Processing Services 32,509 497 220 507 187 81,4% 35 15,0% 4 1. Insurance Claim Processing Services 32,509 497 220 507 187 81,4% 35 15,0% <td></td> <td>39,489</td> <td>441</td> <td>224</td> <td></td> <td></td> <td></td> <td>,</td> <td>15.2%</td> <td>5</td> <td>2.2%</td>		39,489	441	224				,	15.2%	5	2.2%
Iden Tapes & Discs - Dealers 8,606 1,113 223 504 130 58,3% 84 37,7% 9 4. Lear Estate Loans 65,933 274 222 505 69 31,1% 147 66,2% 6 2. Loant Repair 31,215 507 222 505 135 60,8% 84 37,8% 3 1. Asyn & Garden Sprinkler Systems 65,595 279 220 507 130 59,1% 86 39,1% 4 1. Insurance Claim Processins Services 35,059 470 220 507 172 81,4% 35 15,0% 6 22 Information Technology Services 32,509 497 220 507 187 85,0% 30 13,6% 3 1,1 Information Technology Services 32,509 497 220 507 187 85,0% 30 13,6% 3 1,2 Information Technology Services 32,509 497 220 507 187 85,0% 30 13,6% 3 1,2 Information Technology Services 32,509 497 220 507 187 85,0% 30 13,6% 3	Auto Service - Sound Systems Sales & Service	20,651			500	115	71.9%	61	27.2%	29	12.9% 0.9%
Real Estate Loans 66,343 274 222 505 69 31,196 147 66,296 6 2.	Surplus & Salvage Merchandise	18,339						131		9	4.0%
Joat Repair 31,215 507 222 505 135 60,8% 84 37,8% 3 1. nsurance Claim Processing Services 35,059 470 220 507 179 81,4% 35 15,9% 6 2. nformation Technology Services 32,509 497 220 507 187 85,0% 30 13,6% 3 1. nto Lube & Oil - Mobile 11,154 965 220 507 143 65,0% 77 35,0% 0 0 xccountants - Certified Public 163,020 115 218 511 137 62,6% 73 33,5% 8 3. xccountants - Certified Public 35,150 469 216 512 166 76,9% 73 33,5% 8 3. xccountants - Certified Public 35,150 469 216 512 166 76,9% 73 33,5% 8 3. xccountants - Certified Public 30,592 518 215 513 117 62,6% 73 33,5% 8 3. xint & Death Service 30,592 518 215 513 117 82,5% 4 2.6% 1 0. <td>video Tapes & Discs - Dealers Real Estate Loans</td> <td></td> <td></td> <td>223 222</td> <td></td> <td></td> <td>58.3% 31.1%</td> <td></td> <td>37.7% 66.2%</td> <td>9</td> <td>4.0% 2.7%</td>	video Tapes & Discs - Dealers Real Estate Loans			223 222			58.3% 31.1%		37.7% 66.2%	9	4.0% 2.7%
Insurance Claim Processing Services 35,059 470 220 507 179 81.4% 35 15.9% 6 2. Information Technology Services 32,509 497 220 507 187 85,0% 30 13.6% 3 1. Into Lube & Oil - Mobile 32,509 497 220 507 187 85,0% 77 35,0% 0 0 0 0. Into Lube & Oil - Mobile 32,509 497 220 507 143 65,0% 77 35,0% 0 0 0 0. Into Lube & Oil - Mobile 32,509 497 297 143 65,0% 77 35,0% 0 0 0 0. Into Lube & Oil - Mobile 32,509 497 298 497 143 65,0% 179 35,0% 0 0 0 0. Into Lube & Oil - Mobile 32,509 497 298 497 298 497 298 498 498 498 498 498 498 498 498 498 4	Boat Repair	31,215	507	222	505	135	60.8%	84	37.8%	3	1.4%
Information Technology Services 32,509 497 220 507 187 85,096 30 13,696 3 1.1,696 3 1.1,696 3 1.1,145 955 220 507 187 85,096 77 35,096 0 0 0.0	Lawn & Gargen Sprinkler Systems Insurance Claim Processing Services							96		4	1.8% 2.7%
Auto Lube & Oil - Mobile 11,154 965 220 507 143 65,0% 77 35,0% 0 0 Accountants - Certified Public 163,020 115 218 511 137 62,8% 73 33,5% 8 3 Truck Dealers 35,150 469 216 512 166 76,9% 47 21,8% 3 1. Tansportation Consultants 30,592 518 215 513 122 56,7% 92 42,8% 1 0 Multip Contractors 25,563 604 215 513 177 82,3% 36 16,7% 2 Inancing 34,282 477 214 515 185 86,4% 25 11,7% 4 1. Insurance - Life 95,079 191 213 516 187 87,8% 21 9,9% 5 2. Auto Alarma & Security Systems 32,114 501 213 516 138 64,8% 67 31,5% 8 3. Wedding Consultants 30,552 519 213 516 123 57,7% 85 39,9% 5 2.	Information Technology Services	32,509	497	220	507	187	85.0%	30	13.6%	3	1.4%
Truck Dealers 35,150 469 216 512 166 76,9% 47 21,8% 3 1.0	Auto Lube & Oil - Mobile	11,154	965	220	507	143	65.0%	77	35.0%	0	0.0%
Fansportation Consultants 30,592 518 215 513 122 56,7% 92 42,8% 1 0.0	Truck Dealers	35,150	469	216	512	166	76.9%	47	21.8%	3	1.4%
inancing 34,282 477 214 515 1.85 86,4% 25 11,7% 4 1.7% surance - UF 95,079 191 213 516 187 8.78% 21 9.9% 5 2. uto Alarms & Security Systems 32,114 501 213 516 138 64,8% 67 31,5% 8 3. wedding Consultants 30,525 519 213 516 123 57,7% 85 39,9% 5 2.	Transportation Consultants					122	56.7%	92	42.8%	1	0.5%
nsurance - Ufe 95,079 191 213 516 187 87,8% 21 9,9% 5 2. Valudo Alarms & Security Systems 32,114 501 213 516 138 64,8% 67 31.5% 8 33. Vedding Consultants 30,525 519 213 516 123 57,7% 85 39,9% 5 2.	Financing							36 25		2 4	0.9% 1.9%
Nedding Consultants 30,525 519 213 516 123 57.7% 85 39.9% 5 2.	Insurance - Life	95,079	191	213	516	187	87.8%	21	9.9%	5	2.3%
30,775	Auto Alarms & Security Systems Wedding Consultants									8	3.8% 2.3%
10)2201 1.51 211 3131 1.11 01.0/01 30 10.0/00 2 0.	Waste Reduction, Disposal, Recycle Equipment	16,520	775					38	18.0%	2	0.9%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	01
Tire Retread & Repair	15,059	818	211	519	130	61.6%	78	37.0%	Pursue 3	%
Multi-Level Selling Companies Granite	139,152	127	210	521	184 134	87.6%	22	10.5%	4	1.9%
Septic Tanks & Systems Contractors & Dealers	72,257 62,171	252 297	210 210	521 521	134	63.8% 66.2%	67	33.8% 31.9%	5 4	1.9%
Physicians & Surgeons - Family Practice	12,921	894	210	521	158	75.2%	48	22.9%	4	1.9%
Product Development & Marketing Lingerie	57,109 32,151	323 500	209 209	525 525	180 146	86.1% 69.9%	25 57	12.0% 27.3%	4 6	1.9%
Electric Equipment & Supplies - Retail	24,986	608	209	525 525	146	69.9%	59 130	28.2%	4	1.9%
Gift Certificates/Cards Credit Repair Services - No Advance Fee	8,497 64,533	1,121 287	209 208	529	191	30.1% 91.8%	130	62.2% 8.2%	0	7.7%
Shipping Masters	16,421	779	207	530	89	43.0%	78 69	37.7%	40	19.3%
Bathroom Remodeling Checks - Printing	59,701 48,122	309 379	206 206	531 531	129 201	62.6% 97.6%	4	33.5% 1.9%	8 1	3.9% 0.5%
Air Conditioning Repair	33.825	482	206	531	108	52.4%	88	42.7%	10	4.9%
Check Cashing Protection Systems Window Shades	4,683 32,862	1,465 493	206 205	531 535	204 137	99.0% 66.8%	56	0.5% 27.3%	12	0.5% 5.9%
Baseball Cards & Sports Memorabilia	15,574	802	205	535	129	62.9%	73	35.6%	3	1.5%
Office Furniture & Equipment Electronic Mail Service	60,478 4,641	307 1,469	204 204	537 537	111 146	54.4% 71.6%	82 51	40.2% 25.0%	11 7	5.4%
Landscape Maintenance	40,413	434	202	539	107	53.0%	85	42.1%	10	5.0%
Boutiques Meat - Retail	16,645 44,000	773 410	202 201	539 541	112 129	55.4% 64.2%	83 67	41.1% 33.3%	- / 5	3.5% 2.5%
Computers - Training	43,393	416	201	541	163	81.1%	28	13.9%	10	5.0%
Health & Fitness Program Consultants Resume Service	27,196 36,252	578 465	201 200	541 544	139 143	69.2% 71.5%	59 49	29.4% 24.5%	3 8	1.5%
Charity - Local	104,875	174	199	545	174	87.4%	23	11.6%	2	1.0%
Building Construction Consultants Incorporating Companies	81,044 52,408	221 349	199 199	545 545	113 179	56.8% 89.9%	83 18	41.7% 9.0%	3	1.5% 1.0%
Furniture - Childrens	18,116	741	199	545	129	64.8%	67	33.7%	3	1.5%
Irrigation Systems & Equipment Jewelry Buyers	54,988 41,267	334 429	198 198	549 549	139 81	70.2% 40.9%	48 115	24.2% 58.1%	11	5.6% 1.0%
Cosmetics - Wholesale & Manufacturers	7.811	1.163	198	549	175	88.4%	21	10.6%	2	1.0%
Mobile Telephone Service Tattoos	4,863 55,492	1,449 332	198 197	549 553	85 107	42.9% 54.3%	110 80	55.6% 40.6%	3 10	1.5% 5.1%
Psychics	13,686	869	197	553	114	57.9%	77	39.1%	6	3.0% 0.5%
Health Resorts Airport Transportation	21,718 10,626	662 997	196 196	555 555	105 154	53.6% 78.6%	90 41	45.9% 20.9%	1	0.5%
Projection Apparatus	3,424	1,675	196	555	193	98.5%	3	1.5%	0	0.0%
Chimney Builders & Repair Shoe Repair	59,372 9,901	312 1,032	195 194	558 559	118 93	60.5% 47.9%	55 96	28.2% 49.5%	22	11.3%
Investment Securities	76.658	237	193	560	132	68.4%	57	29.5%	4	2.1%
Golf Equipment & Supplies - Retail California Advance Fee Residential Loan Modification/Mortgage Loan Forbearance Services	26,950 9,286	581 1,062	193 193	560 560	115	59.6% 19.2%	73 135	37.8% 69.9%	5	2.6%
Medical Imaging Services	5,905	1,338	193	560	72	37.3%	40	20.7%	81	42.0%
Tutoring Payroll Service	75,442 40,004	243 435	192 192	564 564	144 169	75.0% 88.0%	37	19.3% 12.0%	11	5.7%
Sweepstakes	25,408	607	192	564	96	50.0%	48	25.0%	48	25.0%
Grocery - Bulk Food Stores Dental Equipment - Repair & Refinish	18,470 1,879	733 2,111	192 192	564 564	125	65.1% 6.8%	65 177	33.9% 92.2%	2	1.0%
Truck Repair & Service	47,064	388	191	569	126	66.0%	61	31.9%	4	2.1%
Funeral Related Services Buildings - Metal	44,709 34,552	405 476	191 191	569 569	110 149	57.6% 78.0%	76 41	39.8% 21.5%	5	2.6%
Credit Card ? Merchant Services	21,881	657	191	569	169	88.5%	22	11.5%	0	0.0%
Engines - Supplies, Equipment & Parts Optical Goods - Service & Repair	13,008 19,361	888 719	191 190	569 574	128 136	67.0% 71.6%	38 52	19.9% 27.4%	25	13.1%
Motorcycles - Repairing & Service	17,581	755	190	574	109	57.4%	78	41.1%	3	1.6%
Landscape Designers Computers - Disaster Recovery	59,250 44,506	315 407	189 189	576 576	106 108	56.1% 57.1%	80 80	42.3% 42.3%	3	1.6%
Paralegals	40,653	433	189	576	96	50.8%	88	46.6%	5	2.6%
Furniture - Outdoor Saws	32,701 21,233	494 674	189 189	576 576	146 166	77.2% 87.8%	41	21.7% 12.2%	2	1.1%
Carports	15,641	798	189	576	161	85.2%	27	14.3%	1	0.5%
Ambulance Service Athletic Organizations	30,465	521	188	582 582	148	78.7% 83.5%	39	20.7%	1	0.5% 0.5%
Legal Services Plans	22,361 52,329	651 350	188 187	584	157 145	77.5%	37	16.0% 19.8%	5	2.7%
Books - Used & Rare	13,521	877	187	584 586	120	64.2%	64 44	34.2%	3	1.6%
Auto Service - Specialty Parts Real Estate Investors	10,097 60,744	1,021 305	185 184	587	141 97	76.2% 52.7%	44 79	23.8% 42.9%	8	0.0% 4.3%
Bathtubs & Sinks - Repair & Refinish	54,160	338 503	184	587 587	95	51.6%	72	39.1%	17	9.2%
Restaurant Equipment & Supplies Insurance - Travel	31,868 14,900	503 822	184 184	587 587	111 179	60.3% 97.3%	70	38.0% 2.7%	0	1.6%
Vending Machines	38,003	453	183	591	97	53.0%	72 68	39.3%	14	
Shutters Sightseeing Tours	50,563 30,406	363 523	181 181	592 592	105 118	58.0% 65.2%	68 62	37.6% 34.3%	8 1	4.4% 0.6%
Photo Finishing - Retail Immigration & Naturalization Consultants	18,271	736	181	592	116 79	64.1%	63	34.8%	2	1.1%
Immigration & Naturalization Consultants Tools - Hand	15,578 8.413	801 1.126	181 180	592 596	79 165	43.6% 91.7%	62	34.3% 7.8%	40	22.1% 0.6%
Graphic Designers	51,167	360	179	597	87	48.6%	80	44.7%	12	6.7%
Screening - Background & Employment Appliances - Used	23,769 6,882	623 1,235	179 179	597 597	166 118	92.7% 65.9%	13 49	7.3% 27.4%	0 12	0.0%
Management Consultants	59,284	314	178	600	107	60.1%	61	34.3%	10	5.6%
Patio & Deck Builders Antiques - Dealers	57,281 49,894	322 366	178 177	600 602	97 111	54.5% 62.7%	69 60	38.8% 33.9%	12 6	6.7%
Marble & Granite Installation, Stonework Fabrication	33,445	486	177	602	101	57.1%	67	37.9%	9	5.1%
Importers Vanity Publishers	20,484 5,662	690 1,363	177 176	602 605	129 130	72.9% 73.9%	45 23	25.4% 13.1%	3 23	1.7%
Lawn & Tree Care	4,157	1,557	176	605	109	61.9%	59	33.5%	8	4.5%
All-Terrain Vehicles Retail Stores	23,419 13,746	632 867	175 174	607 608	102 98	58.3% 56.3%	68 64	38.9% 36.8%	5 12	2.9%
Social Networking	6,097	1,318	174	608	131	75.3%	29	16.7%	14	8.0%
Air Purifying & Cleaning Systems & Equipment Battery Supplies	47,094 19,847	387 707	173 172	610 611	151 110	87.3% 64.0%	21 58	12.1% 33.7%	1	0.6%
Spas & Hot Tubs - Supplies & Parts	9,249	1.066	171	612	62	36.3%	107	62.6%	2	1.2%
Airlines - Ticket Agencies	8,774	1,099 345	170 167	613	147	86.5% 70.1%	20 47	11.8%	3	1.8%
Real Estate Appraisers Air conditioning & Heating Contractors - Commercial	53,179 28,806	544	167	614 614	117 112	70.1% 67.1%	47	28.1% 29.3%	6	1.8% 3.6%
Buildings - Pre - Cut, Prefab & Modular - Dealers	28,183 27,266	552	167	614	121	72.5%	43	25.7%	3	1.8%
	27.266	574	167	614	117 161	70.1% 96.4%	48	28.7% 3.6%	2	1.2%
Marine Sales & Service Cleaning Compounds	2,497	1,912	167	614						
Cleaning Compounds Hardwood Floor Contractors	2,497 67,381	271	165	619	88	53.3%	71	43.0%	6	3.6%
Cleaning Compounds	2,497			619 619		53.3% 63.6%	71 56 30		6 4	
Cleaning Compounds Hardwood Floor Contractors Furniture Designers & Custom Builders	2,497 67,381 27,238	271 575 532 562	165 165	619 619 621 621	88 105	53.3% 63.6% 81.7%	71 56 30 52 71	43.0% 33.9% 18.3% 31.7%	6 4 0	3.6% 2.4% 0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	0/
Funeral Directors	61,726	301	162	624	117	72.2%	42	25.9%	Pursue 3	1.9%
Cleaning Supplies Casinos	19,728 13,949	713 860	162 162	624 624	77 125	47.5% 77.2%	79	48.8% 21.6%	6	3.7% 1.2%
Greeting Cards - Retail	9,654	1,045	161	627	146	90.7%	15	9.3%	0	0.0%
Childrens & Family Entertainment Screen Printing	5,296 29,713	1,406 530	159 158	628 629	112 82	51.9%	40 71	25.2% 44.9%		4.4% 3.2%
Business Promotions - General Auto Body Shop Equipment & Sup	31,174	510	157	630	85 78	54.1%	51 72	32.5%	21	13.4%
Upholsterers	6,194 35,032	1,303 471	157 156	630 632	77	49.7% 49.4%	69	45.9% 44.2%	10	4.5% 6.4%
Photographic Equipment & Supplies - Wholesale & Manufacturing Lawn Mowers	2,498 19,541	1,911 716	156 155	632 634	87 113	55.8% 72.9%	51 41	32.7% 26.5%	18 1	11.5% 0.6%
College Admission Counseling	1,641 45,495	2,220	155	634	82	52.9% 68.2%	73	47.1%	0	0.0%
Trucking Transportation Brokers Attorneys & Lawyers - Bankruptcy & Taxes	45,495 30.627	401 516	154 154	636 636	105 145		48	31.2% 5.8%	1 0	0.6% 0.0%
Coaching - Business	48,630 46,367	375	153 153	638 638	128	83.7%	21	13.7%	4	2.6% 17.6%
Market Survey Companies Furniture Repair & Refinish	46,367 32,607	394 496	153	638	95 79	62.1% 51.6%	31 53	20.3% 34.6%	27 21	13.7%
Maids & Butlers Service Cemeteries	24,747 17,805	612 752	153 153	638 638	79 114	51.6% 74.5%	71	46.4% 25.5%	3	2.0% 0.0%
Advertising - Telephone	12,506	914	153	638	64	41.8%	83	54.2%	6	3.9%
Cabinet Manufacturer Doors - Repair	55,541 40,994	331 432	152 152	644 644	91 103	59.9% 67.8%	58 47	38.2% 30.9%	<u>3</u>	2.0% 1.3%
Draperies & Curtains - Retail & Custom	32,386	499	152	644	109	71.7%	39	25.7%	4	2.6%
Woodworking Gift Baskets & Parcels	28,444 23,384	549 633	152 152	644 644	42 98	27.6% 64.5%	95 49	62.5% 32.2%	15 5	9.9% 3.3%
Medical Service Organizations Bookkeeping Service	17,856 71,020	749 256	152 151	644 650	110 93	72.4% 61.6%	41 50	27.0% 33.1%	1	0.7% 5.3%
Roommate Referral Service	2,971	1,780	151	650	128	84.8%	23	15.2%	0	0.0%
Massage Therapeutic Soliciting Organizations	8,590 7,908	1,116	148 148	652 652	83 130	56.1% 87.8%	25 15	16.9%	40	27.0% 2.0%
Mailing Machines & Equipment	7,642	1,160 1,172	147	654	135	91.8%	12	10.1% 8.2%	0	0.0%
Data Communications Equipment & Systems Window Cleaning	15,255 62,448	811 296	146 145	655 656	135 81	92.5% 55.9%	9 57	6.2% 39.3%	2	1.4% 4.8%
Rental Service Stores & Yards	13,745	868	145	656	97	66.9%	44	30.3%	4	2.8%
Recycling - Computers & Other Electronics Employment Training	9,260 30,941	1,065 513	145 144	656 659	136 56	93.8% 38.9%	8 62	5.5% 43.1%	1 26	0.7% 18.1%
Bed & Breakfast	21,229	675	144	659	93	64.6%	48	33.3% 5.6%	3	2.1%
Video Games - Rent & Lease Theaters	12,794 10,114	898 1,020	144 144	659 659	135 103	93.8% 71.5%	8 38	5.6% 26.4%	1 3	0.7% 2.1%
Laundries	5,933	1,333	144	659	77	53.5%	62	43.1%	5	3.5% 7.7%
Air Conditioning Systems - Cleaning Identity Theft Protection & Prevention Services	11.366 36,807	955 461	143 142	664 665	72 128	50.3% 90.1%	60 8	42.0% 5.6%	11 6	4.2%
Schools - Academic - Special Education Bail Bonds	28,984	541 487	142	665	90	63.4%	41 76	28.9%	11	7.7%
Barbers	33,395 24,003	620	141 141	667 667	61 85	43.3% 60.3%	52	53.9% 36.9%	4	2.8% 2.8%
Compact Discs, Tapes & Records - Retail Wheel Chairs	14,313 10,032	842 1,025	141 141	667 667	75 130	53.2% 92.2%	58	41.1% 6.4%	8	5.7% 1.4%
Recreational Vehicles - Rent & Lease	9,247	1,067	141	667	72	51.1%	62	44.0%	7	5.0%
Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Surgery Recreation Centers	51,361 12,143	358 929	140 140	672 672	103 109	73.6% 77.9%	37	26.4% 20.0%	0	0.0% 2.1%
Musical Instruments - Supplies & Accessories	11,720	941	140	672	91	65.0%	49	35.0%	0	0.0%
Excavating Contractors Medical Alarms	140,505 53,823	125 340	139 139	675 675	88 124	63.3% 89.2%	48	34.5% 10.1%	3	2.2% 0.7%
Stoves - Wood, Coal	21,157	679	139	675	109	78.4%	28	20.1%	2	1.4%
Property Management - Industrial & Commercial Landscape Architects	14,161 53,633	850 341	139 138	675 679	110 74	79.1% 53.6%	28 55	20.1% 39.9%	1 9	0.7% 6.5%
Energy Management & Conservation Consultant	36,394	464	138	679	95	68.8%	43	31.2%	0	0.0%
Legal Clinics Fabric Shops	21,036 16,581	681 774	138 138	679 679	113	67.4% 81.9%	35 24	25.4% 17.4%	10	7.2% 0.7%
Condominiums Beauty Schools	14,769 27,715	827 560	138 137	679 684	103 111	74.6% 81.0%	34	24.6% 18.2%	1	0.7% 0.7%
Legal Document Assistance	13,799 39,740	865	137	684	95	69.3%	40	29.2% 33.8%	2	1.5% 7.4%
Septic Tanks & Systems Cleaning Gun Dealers	39,740 13,255	438 882	136 136	686 686	80 75	58.8% 55.1%	46 59	33.8% 43.4%	10	7.4% 1.5%
Adult & Continuing Education	12,934	892	136	686	113	83.1%	21	15.4%	2	1.5%
Auto Warranty Plans Booths - Toll, Parking	12,701 1,944	906 2,086	136 136	686 686	114 128	83.8% 94.1%	16	11.8% 4.4%	<u>6</u>	4.4% 1.5%
Security Guard & Patrol Service	90,463	200	135	691	80 96	59.3%	43	31.9%	12	8.9%
Pharmaceutical Products - Wholesale & Manufacturing Trade Shows, Expositions & Fairs	20,014 10,793	701 986	135 135	691 691	96 84	71.1% 62.2%	39 51	28.9% 37.8%	0	0.0%
Computers - Multimedia Auto & Truck Brokers	13,553 52,555	874 348	134 132	694 695	113	84.3% 70.5%	20	14.9% 29.5%	1	0.7% 0.0%
Vacuum Cleaners - Service & Repair	15,206	814	132	695	91	68.9%	34	25.8%	7	5.3%
Dentist - Dental Surgery Newspaper Distributors	9,551 4,264	1,048	132 132	695 695	65 125	49.2% 94.7%	14	10.6%	53	40.2% 1.5%
Fireplace Equipment - Retail	23,380	634	130	699	98	75.4%	31	23.8%	1	0.8%
Sewing Machines - Dealers Entertainers	18.918 16.740	726 770	130 130	699 699	106 67	81.5% 51.5%	22 59	16.9% 45.4%	2 4	1.5% 3.1%
Alterations - Clothing	15,591	800	130	699	85	65.4%	43	33.1%	2	1.5%
Accountants Physical Therapists	52,242 41,112	351 431	129 129	703 703	74 98	76.0%	52 26	40.3% 20.2%	3 5	2.3% 3.9%
Carpenters	51,898	353	128	705	49	38.3%	72	56.3%	7	5.5%
Water Treatment Equipment, Service & Supplies Auto Dealers - Antique & Classic	36,664 19,742	463 711	128 128	705 705	105 71	82.0% 55.5%	57	12.5% 44.5%	0	5.5% 0.0%
Physicians & Surgeons - Dermatology Furniture - Wholesale	21,162 15,460	678 805	127 127	708 708	104		20	15.7% 26.0%	3	2.4% 3.9%
Grant Writers	10,224	1,015 1,515	127 127 127		46	36.2%	56	44.1%	25	19.7%
Appliances - Small - Supplies & Parts Data Processing Service	4,393 23,692	1,515 625	127 126		104 101		23	18.1% 18.3%	0	0.0% 1.6%
School Supplies	14,235	849	126	712	54	42.9%	70	55.6%	2	1.6%
Pressure Washing Insurance Consultants	44,639 34,160	406 478	125 125	714 714	80 53	64.0% 42.4%	41 67	32.8% 53.6%	4 5	3.2% 4.0%
Auto Inspection Stations	20.004	702	125	714	89	71.2%	35	28.0%	1	0.8%
Shoes - Orthopedic Dancing Instruction	14,714 25,550	830 605	125 124	714 718	98 69	78.4% 55.6%	25 51	20.0% 41.1%	2	1.6% 3.2%
Sales Promotion Service	22,851	640	124	718	70	56.5%	29	23.4%	25	20.2%
Laser Cosmetic Services Hair Replacement	4,881 24,581	1,447 615	124 123	718 721	31 95		40 25	32.3% 20.3%	53 3	42.7% 2.4%
Farm Equipment	24,111	619	123	721	103	83.7%	19	15.4%	1	0.8%
Answering Services Lawn Mowers - Sharpen & Repair	29,160 14,050	536 855	122 122	723 723	112 79	91.8% 64.8%	10 40	8.2% 32.8%	0 3	0.0% 2.5%
Pyramid Companies	12,165	925	122		31		89	73.0%	2	1.6%
Linens - Retail	10,953	975	122	723	69	56.6%	47	38.5%		4.9%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	
Magazine Sales by Mail	4,472	1,502	122	723	60	49.2%	42	2 34.4%	Pursue 20	16.4%
Fire & Smoke Alarm Systems Luggage - Retail	35,598 10,595	468 1,000	121 121	729	90		28	3 23.1% 4 19.8%	3	2.5% 2.5%
Auto Parts & Supplies - Custom Wheels/Rims	8,260	1,138	121	729	69	57.0%	50	41.3%	2	1.7%
Dentist - Orthodontist Business Brokers	27,815 31,137	559 511	120 119	732	83	8 69.2% 8 44.5%	34 63	4 28.3% 3 52.9%	3	2.5% 2.5%
Banquet Facilities	26,150	594	119	733	71	59.7%	46	5 38.7%	2	1.7%
Recreational Vehicles - Repair & Service Medical Business Administration	16,840 15,413	767 806	118 118	735	83 57	7 70.3% 7 48.3%	30 57	25.4% 7 48.3%	5 4	4.2% 3.4%
Solar Energy Products - Retail	14,733	828	118	735	93	78.8%	25	21.2%	0	0.0%
Wheels Religious Goods	12,071 6,626	932 1,264	118 118		44		71 66	1 60.2%	3	2.5% 4.2%
Embroidery	20,506	689	117	740	61	52.1%	50	42.7%	6	5.1%
Trucking Mobile Telephone Equipment & Supplies	42.813 15,763	421 793	116 116			64.7% 3 45.7%	38 43	32.8%	3	2.6%
Kitchen Cabinets & Equipment - Household	49,089	793 371	115		80		32	3 37.1% 2 27.8%	3	17.2% 2.6%
Home Theater	37,923	455 595	115 115	743 743	78 81	07.070	33	3 28.7%	4	3.5% 7.0%
Television Stations & Broadcast Companies Party Supplies - Renting	26,127 14,796	826	115				50	5 22.6% 0 43.5%	2	1.7%
Jewelry Repair	11,458	950	115	743	72	62.6%	41	1 35.7%	2	1.7%
Printing Supplies Jewelry Designers	15,953 22,887	786 637	114 113	748	51 51	44.7% 45.1%	60	52.6% 1 54.0%	3	2.6% 0.9%
Sauna Equipment & Supplies	11.634	945	113	749	67	59.3%	41	1 36.3%	5	4.4%
Furniture - Used Connectors - Electric	9,886 5,341	1,034 1,400	113 113	749	76 102	67.3% 90.3%	35	5 31.0% 1 9.7%	2	1.8%
Title Loans	7,408	1,186	112		76	67.9%	33	3 29.5%	3	2.7%
Travel & Moving Services	19,921	704	111		75		33	3 29.7%	3	2.7%
Podiatrists Dance Companies	14,877 15,466	824 804	111 110		66	68.5%	35 41	5 31.5% 1 37.3%	3	0.0% 2.7%
Foreclosure Rescue	12,703	905	110	756		18.2%	61	1 55.5%	29	26.4%
Boat Equipment & Supplies Laundries - Self Service	10,291 6,989	1,011 1,219	110 110	756	47	42.7%	63	57.3% 54.5%	- 0	0.0% 4.5%
Sales & Order Books	4,581	1,483	110	756		88.2%	9	8.2%	4	3.6%
Attorneys & Lawyers - Bankruptcy Physicians & Surgeons - Orthopedic Surgery	57,793 19,981	321 703	109 109	761 761	92	2 84.4% 2 84.4%	16	5 14.7% 7 15.6%	1	0.9%
Liquor Stores	19,199	722	109	761		66.1%	37	7 33.9%	0	0.0%
Sod & Sodding Service Investment Seminars	15,659 16,514	797 776	109 108	761 765	76 100	69.7%	33	3 30.3% 7 6.5%	0	0.0%
Dentistry - Cosmetic	11,279	958	108		76	70.4%	28	7 6.5% 3 25.9%	4	3.7%
Candy & Confectionery - Wholesale & Manufacturers	10,073	1,023	108	765	62	57.4%	45	5 41.7%	1	0.9% 5.6%
Refrigerators & Freezers - Service & Repair Photographers - Aerial	6.089 5,636	1,320 1,366	108 108	765 765	56 38		46 52	5 42.6% 2 48.1%	18	16.7%
Marinas	12,739	902	107	770	69	64.5%	38	35.5%	0	0.0%
Clocks - Service & Repair Chemists - Manufacturers	7,545 982	1,178 2,584	107 107	770	60 105	56.1% 98.1%	43	3 40.2% 2 1.9%	4	3.7% 0.0%
Manufactured Homes - Parks	14,241	848	106	773	63	59.4%	39	36.8%	4	3.8%
Radiators - Automotive Recycling Centers	13,539 42,388	875 425	106 105	773	65		39	9 36.8% 3 26.7%	2	1.9% 2.9%
Recording Service - Sound & Video	42,388 29,291	534	105	775	46		50	47.6%	9	8.6%
General Merchandise - Wholesale Computers - Security Equip & Systems	21,418 17,444	671 757	105 105	775 775	60 91		45	5 42.9% 4 13.3%	0	0.0% 0.0%
Infomercials	6,791	1,246	105		99		5	4.8%	1	1.0%
Mold & Mildew Inspection/Removal/Remediation	38,543	450	104	780	76	73.1%	28 43	3 26.9%	0	0.0%
Industrial Equipment & Supplies Physicians & Surgeons - Ophthalmology	32,943 22,376	492 650	104 104			9 56.7% 0 86.5%	43		2	1.9% 2.9%
Manufactured Home Dealers	21,455	670	104	780	77	74.0%	25	5 24.0%	2	1.9%
Employee Benefit Plans Hospital Consultants	12,148 8,202	928 1,142	104 104		100 58	96.2% 55.8%	46	4 3.8% 5 44.2%	0	0.0%
Water Well Drilling & Service	52,204	352	103	786	64	62.1%	36	5 35.0%	3	2.9%
Party Planning Bus Lines	32,405 10,733	498 989	103 103	786 786			54	52.4% 4 42.7%	3	2.9% 1.9%
Online Drug & Prescription Services	10,662	994	103	786	89	86.4%	11	1 10.7% 2 21.4%	3	2.9% 0.0%
Physicians & Surgeons - Radiology Nuts - Edible	6,658 5,907	1,261 1,336	103 103	786 786	81 96		22	2 21.4% 7 6.8%	0	0.0%
Traffic & Parking Consultants	4,404	1,513	103	786	96	93.2%	7	7 6.8%	0	0.0%
Rubber Products	3,206	1,730	103	786	71 94		31	1 30.1%	1	1.0%
Display Fixtures & Materials Mailing Services - Drop Shipper	2,792 19,870	1,835 705	103 102	786 795	94 89	71.570	11	5 4.9% 1 10.8%		3.9% 2.0%
Recreational Vehicles - Equipment, Parts, Supplies	16,088	784	102	795	65	63.7%	36	35.3%	1	1.0%
Mail Box Rental & Receiving Appliances - Small - Wholesale & Manufacturers	8,857 3,361	1,093 1,694	102 102	795 795	/4 82	72.5% 2 80.4%	28	3 27.5% 0 19.6%	0	0.0%
Dry Cleaners - Self Service	1,983	2,076	102	795	40	39.2%	62	2 60.8%	0	0.0%
Fire Protection Equipment & Supplies Truck Equipment & Parts	28,453 18,642	548 731	101 101		71 66	70.3% 65.3%	24	4 23.8% 1 30.7%	6 4	5.9% 4.0%
Insurance - Property	16.813	768	101	800	96	95.0%	5	5.0%	0	0.0%
Video Equipment - Supplies & Parts Nursing Homes	1,562 56,536	2,244 326	101 100		100	99.0%	1 22	1 1.0% 2 32.0%	0	0.0%
Assisted Living Centers & Adult Family Homes	53,998	339	100	804	64	64.0%	35	35.0%	1	1.0%
Telephone Equipment & Systems Service & Repair Schools - Home Study	21,575	666	99 99				21	1 21.2%	10	10.1%
Spas & Hot Tubs - Service & Repair	20,834 14,082	685 853	99		63	3 43.4% 3 63.6%	31	20.2% 1 31.3%	5	36.4% 5.1%
Publishing Consultants	12,777	899	99	806	66	66.7%	28	28.3%	5	5.1%
Hunting & Fishing Services Professional Organizations	12,732 9,525	903 1,050	99		65	65.7% 90.9%	31	1 31.3% 8 8.1%	3	3.0% 1.0%
Parking Attendant Service	4,854	1,450	99	806	78	78.8%	20	20.2%	1	1.0%
Auto Repairing - Foreign Financing Consultants	28,833 28,419	543 550	98 98	013	76 50	77.6%	22	2 22.4%	0 27	0.0% 27.6%
Water Heaters - Wholesale & Manufacturers	1,816	2,139		813	93	94.9%	5	1 21.4% 5 5.1%	0	0.0%
Vacuum Cleaning Systems Tanning Salons Equipment & Supplies	9,278 6,269	1,064 1,301	97 97			70.1% 41.2%	27	7 27.8% 5 57.7%	2	2.1% 1.0%
Photo Imaging Service	2,991	1,776	97	816		81.4%	17	7 17.5%	1	1.0%
Appraisers Iron Work	27,317	570	96 96		60	62.5%	35 48	36.5%	1	1.0% 5.2%
Generators - Electric	20,445 17,989	745		819	43 89	92.7%	48	5.2%	5	2.1%
Wines - Retail	10,648	995	96	819	55	57.3%	37	7 38.5%	4	4.2%
Image & Graphics Printing Canvas Goods	8,736 3,077	1,102 1,758	96 96		41 17	42.7% 17.7%	50 23	52.1% 3 24.0%	5	5.2% 58.3%
Gymnastic Instruction	15,878	788	95	825		60.0%	33	34.7%	5	5.3%
Physicians & Surgeons - Pediatrics Animal Breeders	12,999 8,927	889 1,089	95		77 47		16 42		2	2.1%
Waste Reduction, Recycle Service - Industrial	10,901	977	94	828	59	62.8%	34	4 36.2%	1	1.1%
	7,213	1,202	94	828	58	61.7%	31	1 33.0%	. 5	5.3%
Swimming Pools - Private Schools - Academic - Pre & Kindergarten	24,691		93	830	64		24	4 25.8%	<u> </u>	5.4%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	
Physicians & Surgeons - OB/GYN	20,268	695	93	830	68	73.1%	25	26.9%	Pursue 0	%
Meat - Bulk & Itinerant Ski Equipment - Retail	6,344 5,447	1,290 1,384	93		4(48		5	5.4% 4.3%
Shirts - Custom Made	4,522	1,384	93		32		55	61.3%	2	2.2%
Mechanical Contractors Rehabilitation Convices	38,063	451	92		66		24		2	2.2%
Rehabilitation Services Communication Consultants	23,143 21,342	636 672	92	2 836 2 836	63	4 69.6% 3 68.5%	25	27.2% 29.3%	2	3.3%
Aquariums - Dealers	12,448		92		57		33	35.9%	2	2.2%
Health Care Management Tractor Dealers	11,229 10,152	961 1,018	92 92		70	2 67.4% 76.1%	21	32.6% 22.8%	1	0.0% 1.1%
Small Engine Repair	9,385	1,058	92		67		20	21.7%	5	5.4%
Designers - Apparel Vacuum Cleaners - Wholesale & Manufacturers	8,165 3,644	1,144 1.638	92 92		86	1 33.7% 5 93.5%	5	65.2% 5.4%	1	1.1%
Hair Ornaments	1.410	2,328	92		26	5 28.3%	65	70.7%	1	1.1%
Coffee Roasting & Handling Equipment Marketing - Home Based Business	1,357 79,939	2,352 223	92 91		7 71	5 93.5% 1 78.0%	6 19	6.5%	0	0.0%
Cutlery	68,377	269	91				17	10.770	0	0.0%
Unclaimed Funds Retrieval Services Venetian Blinds - Dealers	51,791 20,121	354 697	91		7 76		12	13.2% 24.2%	3	3.3%
Merchandising Service	15,078	817	91	847	31	1 34.1%	58	63.7%	2	2.2%
Camps Bars & Taverns	14,047 9,876	857 1,035	91		53	3 58.2% 2 57.1%	35 36	38.5% 39.6%	3	3.3% 3.3%
Eyeqlass Suppliers	5.450	1.383	91	847	74	4 81.3%	15	16.5%	2	2.2%
Hats - Retail Auto Services - Oil & Lube	3,896 2,095	1,589 2,040	91		56	5 61.5% 76.9%	32	35.2% 23.1%	3	3.3% 0.0%
Shopping Service - Protective, Comparative	53,183	344	90		55	61.1%	18	20.0%	17	18.9%
Foundation Repair & House Leveling	42,420	424	90		67		15		8	8.9%
Funeral Homes Concrete - Stamped & Decorative	23,815 21,199	622 677	90		67	7 71.1% 7 74.4%	26 21	28.9% 23.3%	2	0.0% 2.2%
Estates - Appraisals, Sales & Auctions	20,920	684	90	857	55	61.1%	34	37.8%	1	1.1%
Wedding Chapels & Ceremonies Animal Shelters	17,242 12,570	761 911	90	857 857	65	9 54.4% 5 72.2%	39	43.3% 26.7%	2	2.2% 1.1%
Cabin, Cottage & Chalet - Rentals	10,952	976	90	857	62	68.9%	17	18.9%	11	12.2%
Entertainment Bureaus Copy & Duplicating Service	8,974 39,219	1,087 443	90		62	61.1%	23	36.7% 25.8%	2 4	2.2% 4.5%
Modeling - Advance Fee	31,207	508	89	866	17	7 19.1%	63	70.8%	9	10.1%
Golf Carts Leather Goods - Dealers	12,024 4,202	934 1,550	89		61		25	28.1% 32.6%	3	3.4% 3.4%
Kitchen Remodeling	25,983	598	88	870	49	55.7%	31	35.2%	8	9.1%
Buildings - Portable Thrift Shops	14,532	833 924	88		94		34	38.6%	10	11.4% 5.7%
Garage Door Repair	18,130	740	87	873	68	78.2%	16		3	3.4%
Liquidators Shoes - Wholesale & Manufacturers	14,140 3,588	851	87 87		55	63.2%	29	33.3%	3	3.4%
Log Cabins, Homes & Buildings	26,354	1,647 592	86		5	92.0% 1 59.3%	31	8.0% 36.0%	4	0.0% 4.7%
Pet Foods - Wholesale & Manufacturers	21,638	664	86		51		35		0	0.0%
Genealogists Taxidermists	8,628 7,525	1,110 1,180	86			5 88.4% 9 45.3%	42	11.6% 48.8%	5	0.0% 5.8%
Computers - Furniture	2,575	1,895	86	876	79	91.9%	6	7.0%	1	1.2%
Career & Outplacement Counseling Fund Raising Counselors & Orgs	42,864 38,749	419 448	85		. 68	00.070	18	10.6% 21.2%	8 25	9.4%
Welding	32,621	495	85	881	. 47	7 55.3%	38	44.7%	0	0.0%
Lumber - Retail Water Damage Restoration	27,404 21,528	566 667	85		. 60	70.6% 2 61.2%	21	24.7%	13	4.7% 15.3%
Tailors	11,584	947	85	881		3 56.5%	36	42.4%	1	1.2%
Auto Electric Service Search Engine Optimization Services	11,223 11,211	962 963	85	881	. 54	4 63.5% 5 52.9%	31	36.5%	12	0.0% 14.1%
Yoga Instruction	8,227	1,139	85	881	. 52	61.2%	31	36.5%	2	2.4%
Plastics - Products - Finished Wholesale & Manufacturers Covers - Protective	7.724 4.828	1.167 1.453	85		. 26	30.6% 1 83.5%	58	68.2% 12.9%	1 3	1.2%
Hair Products and Equipment	2,552	1,899	85	881		47.1%	37	43.5%	8	9.4%
Ringtones Drywall Contractors	538 100,608	2,976 176	85 84		. 77		8	9.4%	12	0.0% 14.3%
Office Furniture & Equipment - Rental & Leasing	28,071	555	84	894	69	82.1%	14	16.7%	1	1.2%
Furniture Cleaning Bathroom Accessories	2,359 17,738	1,959 753	84		79	9 94.0% 0 72.3%	1	1.2% 19.3%	4	4.8% 8.4%
Upholstery & Carpet Cleaning	15,769	791	83	897	50	60.2%	27	32.5%	6	7.2%
Educational Research Videographers	15,270 3,340	810 1,701	83		44		10	12.0% 47.0%	29	34.9% 3.6%
Mobile Apps	1,396	2,333	83	897	48	57.8%	17	20.5%	18	21.7%
Candy & Confectionery - Retail Chemicals	12,360 11,644	919 944	82 82		48		28	34.1% 42.7%	6	7.3% 4.9%
Emergency Disaster Preparedness Equipment & Supplies	10,886	978	82	902			54	65.9%	0	0.0%
Animal Health Products Referral - Contractor	5,510 22,663	1,379 647	82		7(85.4% 86.4%	12	14.6%	0	0.0% 3.7%
Seal Coating	19,797	710	81		42		35	43.2%	4	4.9%
Optical Equipment & Supplies Railroads	8.770 1.198	1,100 2,459	81 81	906	66	81.5%	13	16.0% 4.9%	2	2.5% 0.0%
Construction Management	28,929	542	80		32		45		3	3.8%
Laboratories - Testing	27,907	556	80				34		3	3.8%
Radon Testing & Service Outlets - Stores, Factory, Mills	17,374 7,064	758 1,212	80		64	4 80.0% 7 83.8%	15	18.8%	1	1.3%
Locksmiths Equipment & Supplies	6,004	1,326	80		41		27	33.8%	12	15.0%
Blinds Invitations & Announcements	13,929 5.834	862 1,347	79		36	5 45.6% 7 21.5%	37 62	46.8% 78.5%	6	7.6%
Photographic Equipment - Repair	5,199	1,418	79	915	54	4 68.4%	24	30.4%	1	1.3%
Internet-Based Telephone Service House & Building Movers	3,667 12,097	1,634 931	79 78		35	5 44.3% 4 82.1%	22	27.8% 16.7%	22 1	27.8% 1.3%
Glass - Repair	6,970	1,223	78	919	4(51.3%	38	48.7%	0	0.0%
Surveillance Equipment, Sales & Service Pet Training	2,887 26,047	1,805 596	78				4	5.1% 33.8%	0	0.0%
Advertising - Newspaper	8,084	1,149	77	922	37	7 48.1%	26 37	48.1%	3	3.9%
House Furnishings & Services	7,234	1.200	77	922	41	1 53.2%	34	44.2%	2	2.6%
Auto Repair & Service - Equipment & Supplies Art Goods	6,924 5,989	1,229 1,329	77		52		29	37.7% 29.9%	1	1.3% 2.6%
Warehouses - Merchandise	5,513	1,378	77	922	49	63.6%	23	29.9%	5	6.5%
Variety Stores Body Care Products	4,938 2,079	1,443 2,045	77		2 46		30 49	39.0% 63.6%	1 4	1.3% 5.2%
Carpet Layers	13,388	878	76	930		60.5%	24	31.6%	6	7.9%
Swimwear & Accessories Freight Traffic Service	6,791 4,171	1,246 1,555	76 76		38	50.0% 89.5%	35 R	46.1% 10.5%	3 n	3.9%
Automobile Dealers - Imported Cars	4,056	1,572	76	930	55	72.4%	21	27.6%	0	0.0%
Music & Messaging Services	2,224		76 75				7 48	9.2% 64.0%	1	1.3%
Architects	64,887	283								

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	0/
Environmental & Ecological Services	50,782	361	75	935	46	61.3%	24	32.0%	Pursue 5	% 6.7%
Pet Sitting Services Forensic Loan Audits	34,713 23,684	473 626	75	935	48	64.0%	24	32.0% 36.0%	3	4.0% 2.7%
Bathtub Refinishing	19,557	715	75	935	37	49.3%	30	40.0%	8	10.7%
Solar Energy System Design & Installation Dental Equipment & Supplies	44,006 16,780	409 769	74	940	60	81.1% 56.8%	12	16.2% 40.5%	2	2.7% 2.7%
Candles - Retail	12,365	918	74		37	50.0%	29	39.2%	8	10.8%
Campers - Dealers News Publications - Trade, Association	7,946 6,988	1,157 1,221	74	940	58 44	78.4% 59.5%	16	21.6% 37.8%	0	0.0% 2.7%
Voice Mail Services	1,313	2,383	74		71		3	4.1%	0	0.0%
Contractor - Electrical	26,705	584	73		42		28	38.4%	3	4.1% 4.1%
Computers - Used Safety Equipment & Clothing	17,998 11,416	744 952		946 946	44		25 25	35.6% 34.2%	<u>3</u>	0.0%
Schools - Private	7,234	1,200	73	946	60	82.2%	11	15.1%	2	2.7%
Grant - Scholarship - Financial Aid Finder Service Employment Service	5,926 21.816	1,334 658	73 72	946	47	27.4%	25 18	34.2% 25.0%	28 7	38.4% 9.7%
Telecommunication Equipment & Systems Service & Repair	9,280	1,063	72	951	60	83.3%	9	12.5%	3	4.2%
Balloons - Manned Signs - Equipment & Supplies	8,681 6,392	1,107 1,282	72	951 951	46 67	63.9% 93.1%	24	33.3% 6.9%	2	2.8% 0.0%
Medical Testing Companies	20,026	699	71	955	57	80.3%	12	16.9%	2	2.8%
Sunroom & Solarium Design & Construction Storm Windows & Doors	18,251 17,616	737 754	71 71		52 41		17	23.9% 3 39.4%	2	2.8% 2.8%
Farms	12.697	907	71	955	41	57.7%	28	39.4%	2	2.8%
Seeds & Bulbs - Retail	6,441	1,279	71	955 955	63		8	11.3%	0	0.0%
Comic Books Telephone Solicitation Companies	5,535 3,058	1,377 1,760	71	955	51	47.9% 71.8%	7	39.4%	13	12.7% 18.3%
Party Plans - In-Home	12,959	891	70	962	67	95.7%	3	4.3%	0	0.0%
Consumers Cooperative Organizations Boots	11,252 9,674	960 1,044	70	962	65	92.9% 70.0%	5 16	7.1% 22.9%	<u>0</u>	0.0% 7.1%
Adult Novelties	6,957	1,225	70	962	44	62.9%	24	34.3%	2	2.9%
Valet Service Appliances - Major - Rent & Lease	5,944 5,377	1,332 1,395	70	962	50	71.4%	18	25.7%	2	2.9% 7.1%
Tapes	183	3,627	70	962	31	44.3%	39	55.7%	0	0.0%
Jewelry Manufacturers Gutter Cleaning	34,666 14,337	475 839	69	969	52 42	75.4%	9	13.0% 36.2%	8	11.6%
Auto Restoration	13,646	871	69		42		23	33.3%	6	8.7%
Boat - Charter	11,399	953	69		37	53.6%	32	46.4% 44.9%	0	0.0% 2.9%
Auto Salvage Yards Lead Products	6,790 2,798	1,248 1,834	69		36 42		31 27	44.9%	2	2.9% 0.0%
Snowmobiles	2,730	1,850	69		56	81.2%	13	18.8%	0	0.0%
Surveyors - Land Alcoholism Info & Treatment Centers	36.762 28,146	462 554	68 68		46 42		22	32.4% 38.2%	0	0.0%
Telephone Answering Equipment & Systems	11,082	970	68	976	47		21	30.9%	0	0.0%
Tools - Electric Machine Tools	9,612 8,641	1,047 1,109	68		42		25	36.8% 32.4%	1	1.5% 2.9%
Vehicle Transport Services	7,641	1,109	68		20	29.4%	46	67.6%	2	2.9%
Insured Property Replacement Service	3,032	1,766	68		66	97.1%	0	0.0%	2	2.9%
Driving Proficiency Test Service Computers - Network Security	12,995 12,359	890 920	67 67		45 59		20	29.9%	2	3.0% 3.0%
Physicians & Surgeons - Internal Medicine	12,165	925	67	983	47	70.1%	19	28.4%	1	1.5%
Garments - Printing & Lettering Frozen Foods - Retail	8,407 7,115	1,127 1,207	67 67		27 50	40.3% 74.6%	36 15	53.7% 22.4%	4	6.0% 3.0%
Talent Listing Service	24,424	618	66	988	62	93.9%	4	6.1%	0	0.0%
Urgent Care Centers Lobbyists	5,861	1,346	66		56 63	84.8% 95.5%	9	13.6%	1	1.5% 0.0%
Modeling Schools	2,608 35,895	1,884 467	65	991	54	83.1%	10	3 4.5% 15.4%	1	1.5%
Attorneys Referral Service	27,402	568	65		54 45		11	16.9%	0	0.0%
Glass Coating & Tinting Landscaping Equipment & Supplies	18,795 18,459	728 734	65		37	69.2% 56.9%	25	26.2% 38.5%	3	4.6% 4.6%
Camping Equipment	13,099	885	65	991	40	61.5%	25	38.5%	0	0.0%
Marine Equipment & Supplies Books - Wholesale	8,403 6,632	1,129	65		30 48	46.2% 73.8%	33 16	50.8%		3.1% 1.5%
Auto Smog Inspection	6,632 5,109	1,263 1,425	65	991	47	72.3%	17		1	1.5%
Building Restoration & Preservation Home Accessories	25,606 7,175	602 1,205	64 64		46	71.9% 50.0%	17	26.6%	1 4	1.6% 6.3%
Pipes & Smokers Articles	3,704	1,624	64	999	10	15.6%	54	84.4%	0	0.0%
Towers Interior Decorators & Designers Supplies	3,398 2,811	1,684 1,829	64	999	28	43.8% 26.6%	33 47	51.6% 73.4%	3	4.7% 0.0%
Cabinet Equipment & Supplies	17,540	756	63	1,004	33	52.4%	28	44.4%	2	3.2%
Heating Equipment Auto Seat Covers, Tops & Upholstery	15,765 14,066	792 854	63	1,004	39 46	61.9%	24	38.1% 27.0%	0	0.0%
Carpet & Ruq Distributors & Manufacturers	8,604	1,114	63	1,004	51	81.0%	17	15.9%	2	3.2%
Carpet & Rug Dealers - Used Promotional Products	7,937	1,158	63		40	63.5%	23	36.5%	0	0.0%
Auto Driving School	7,081 6,749	1,210 1,251	63	1.004	21 34	54.0%	24 25	39.7%	18	28.6% 6.3%
Gun sights, Scopes & Mounts	6,649	1,262	63	1,004	30	47.6%	32	50.8%	1	1.6%
Drug Abuse & Addiction - Info & Treatment Buildings - Pole & Post Frame	27.108 19,096	579 724	62		48 42	77.4% 67.7%	14 16	22.6% 5 25.8%	0 4	0.0% 6.5%
Music Instruction - Instrumental	18,933	725	62	1,012	38	61.3%	20	32.3%	4	6.5%
Sports Promoters & Managers Coffee Break Service & Supplies	9,839 9,761	1,037 1,040	62	2 1,012 2 1,012	33	53.2% 80.6%	21	33.9% 19.4%	8	12.9% 0.0%
Data Systems - Consultants & Designers	8,798	1,096	62	1,012	41	66.1%	19	30.6%	2	3.2%
Flags & Banners Door & Gate Operating Devices	8,643 8,314	1,108 1,135	62		53	85.5% 51.6%	8	12.9% 46.8%	1	1.6% 1.6%
Electric Equipment & Supplies - Wholesale	8,209	1,135	62		40		29	35.5%	0	0.0%
Ink Cartridge - Refill & Sales	7,416	1,185	62		37	59.7%	22	35.5%	3	4.8%
Advertising - Shoppers Guides Posters	4,168 3,248	1,556 1,719	62 62		23	37.1% 56.5%	32 26	51.6% 41.9%	7	11.3% 1.6%
Referral - Doctor	1,875	2,115	62	1,012	46	74.2%	14	22.6%	2	3.2%
Swords Coatings - Protective	695 17,289	2,821 759	62		11	17.7%	51 26	82.3% 42.6%	0	0.0%
Trust Companies	15,709	795	61	1,026	47	77.0%	13	21.3%	1	1.6%
Aircraft Charter, Rental & Lease Lecture & Seminar Bureaus	12.606	910	61 61		31 46	50.8%	30	49.2%	0	0.0%
Playground Equipment	11,615 10,547	946 1,002	61		46 52	75.4% 85.2%	11	18.0% 13.1%	4	6.6% 1.6%
Trucking - Motor Freight	10,523	1,003	61	1,026	47	77.0%	14	23.0%	0	0.0%
Barbecue Equipment & Supplies Telecommunication Equipment & Systems Dealers	10,468 10,453	1,006 1,007	61		28	45.9%	27	44.3% 2 36.1%	<u>6</u>	9.8% 3.3%
Sports Bar	6,070	1,322	61	1,026	31	. 50.8%	28	45.9%	2	3.3%
Uniform Supply Service Personal Trainers	5,338 4,488	1,401 1,499	61 61		33 41		28 18	45.9% 29.5%	0	0.0% 3.3%
Ceramic Products - Decorative	2,062	2,055	61	1,026	20	32.8%	41	67.2%	0	0.0%
Ribbons Retirement Planning Service	875 F0 148	2,650	61		60 51	98.4%	1	1.6%	0	0.0%
Neurement Framilly Service	50,148	365	60	1,039	. 51	85.0%	9	15.0%	0	0.0%

Margin Land Marg	Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	9/6
1.00 1.00	Retirement & Life Care Communities & Homes			60	1,039	48		12		Pursue 0	0.0%
Company Comp	Non Profit Organizations - General Membership Meat Packers					48		11		1 5	1.7%
March Marc	Administrative Services	13,346	879		1,039	50	83.3%	10	16.7%	0	0.0%
SERVICE AND STATE OF THE PROPERTY OF THE PROPE	Heating Equipment & Systems Cleaning & Repair Boat Renting & Leasing			60		34		24 21		2	
Service Control of the Control of th	Leather	4,277	1,537		1,039		35.0%	38	63.3%	1	1.7%
March 1,000						52	86.7% 53.3%	7	11.7% 36.7%	1 6	1.7%
Tangent Carbon Carbon And Service And Serv	Stone - Natural	21,480	669	59	1,049		44.1%	32	54.2%	1	1.7%
Section 1980 1981				59				26		1	
April Apri	Garden Centers	10,867	980		1,049	39	66.1%	19	32.2%	1	1.7%
and transmit and the second se				59	1.049	40	67.8%	16		3	
Service (1988) Service (1988)	Auto Diagnostic Service	9,184	1,073		1,049				30.5%	8	13.6%
See 1985 See				59		41		18		0	0.0%
1.00 1.00	Teeth Whitening Services	3,623	1,641	59	1,049	16	27.1%	40	67.8%	3	5.1%
1.00				59		52		6		1	1.7%
Section of the content of the conten	Franchising	15,304	809	58	1,061		72.4%	16	27.6%	0	0.0%
1.00	Insurance - Accident & Health Manufactured Homes - Transporting			58		49		6		3	5.2%
A. Common American American A. Common American Americ	Consultants - Medical	6,309	1,295	58	1,061	27	46.6%	25	43.1%	6	10.3%
See 1 August 2000				58		35		18		5	8.6%
140 140	Army & Navy Goods		1,544	58	1,061	28	48.3%	30	51.7%	0	0.0%
Care	Toys - Wholesale & Manufacturers	3,984	1,581	58		33	56.9%	21	36.2%	4	6.9%
Search March 1982 1.9				58 57		35		22 14		1	0.0%
A Continued Author 1.7	Nanny Service	24,796	611	57	1.070		73.7%	12	21.1%	3	5.3%
## MACH SANCE (1976) 1,000	Sitting Services Air Conditioning Supplies & Parts			57 57		56		<u>1</u>	1.8%	0	0.0% 5.3%
Sente Arthogon () () () () () () () () () (Medical Record Service	12,058	933		1,070	J,	64.9%	20	35.1%	0	0.0%
A Copy of A Co	Investment Management Vertical Blinds		1,029	57		36	63.2%	18		3	5.3% 5.3%
A 150 A	Accumulators		1,219	57	1,070	22	38.6%	33		<u>3</u>	0.0%
Seed A. Marked 4.70	Air Cargo & Package Express Service			57		22		34		1	1.8%
1.00 1.00	Soaps & Detergents			57		28		25		4	7.0%
Automation	Auto Electric Equipment			57		38	66.7%	18		1	1.8%
1 100	Building Inspection			56		41		13		2	
1-95 1-95	Nutritionists	11,106	968	56	1,082	35	62.5%	21	37.5%	0	0.0%
Scores Deed Workson 1. 1465				56 56		27		29	51.8% 78.6%	0	
Man Publisher 1901 90	Screens - Door & Window	24,469	617	55	1,087	39	70.9%	16	29.1%	0	0.0%
Note Marchine 14.00				55	1,087	29	52.7% 54.5%	25	45.5% 45.5%	1	1.8%
### PRESENTED FORMATS CONTROLLED SECTION 1.00	Pet Boarding - Dogs	13,638	872	55	1,087	33	60.0%	21	38.2%	1	1.8%
Additional Service - Dispose Adjust	Roofing Service Consultants					36				3	5.5%
1,772	Auto Repair & Service - Diesel	4,933	1,444	55	1,087		52.7%	24	43.6%	2	3.6%
Temporary Felge	Dressmakers Elevers Presented		1,590	55		24		31	56.4%	0	0.0%
ret Toronto - Sour	Employment Contractors - Temporary Help		525	54	1,096	32	59.3%	20	37.0%	2	3.7%
Dillard Equipment 8 Supplies	Closet Systems & Accessories	21,778		54		37		16	29.6%	1	1.9%
Stores - Custom Made	Billiard Equipment & Supplies			54		32	59.3%	19	35.2%	3	5.6%
Product States via Feliphopen	Manufactured Homes - Repair & Service		1,082	54		38		14	25.9%	2	3.7%
2,056 2,056 2,056 2,056 3,056 40 74,15 7 13,06 7 13,07	Product Sales via Telephone	2,104	2,038	54		32	46.3% 59.3%	11	20.4%	11	20.4%
Final Property Services Final Property Easting	Office Supplies - Sale by Telemarketing			54				7	13.0%	7	13.0%
18-238 738 738 738 738 738 738 738 739 7				53				2		1 0	1.9%
15,358 807 53 1,06 43 81,1% 10 18,9% 0 0,0%	Accounting Services	18,238	738	53	1,104	38	71.7%	14	26.4%	1	1.9%
Trailers - Campilos à Travel	Marble - Natural Concrete Products			53				10		0	
Contractors - Solar Energy 6,483 778 52 1,111 44 84.6% 8 15.4% 0 0.0%	Trailers - Camping & Travel	4,515	1,492	53	1,104		75.5%	13	24.5%	0	0.0%
Process Servers			1,614	53 52				8		4	
Carpo & Freight Containers 1.00	Process Servers	8,405	1,128	52	1,111	26	50.0%	19	36.5%	7	13.5%
Dear-to-Door Sales - Cleaning Supplies 3,355 1,698 52 1,111 28 53,898 22 42,396 2 3,898 1,111 28 53,898 22 42,396 2 3,898 1,111 27 51,998 22 42,396 3 5,898 37 7,1295 3 5,898 37 7,1295 3 5,898 37 7,1295 3 5,898 37 7,1295 3 5,898 37 3,1295 3 3,898 3,111 3 3 3,998 3 3 3,998 3 3 3,998 3 3,99				52		49		1 1 1 2	1.9%	2	3.8% 13.5%
Tickets & Coupons - Printers & Suppliers 1,922 2,095 52 1,111 15 28,8% 37 71,2% 0 0,0% 20able Networking 1,1248 2,358 52 1,111 47 90,4% 5 9,6% 0 0,0% 20able Networking 1,248 2,358 52 1,111 8 15,4% 44 84,6% 0 0 0,0% 20able Networking 1,248 2,358 52 1,111 8 15,4% 44 84,6% 0 0 0,0% 20able Networking 1,248 2,358 52 1,111 8 15,4% 44 84,6% 0 0 0,0% 20able Networking 1,248 2,358 52 1,111 8 15,4% 44 84,6% 0 0 0,0% 20able Networking 1,248 2,358 52 1,111 8 15,4% 44 84,6% 0 0 0,0% 20able Networking 1,248 2,358 52 1,111 8 15,4% 44 84,6% 0 0 0,0% 20able Networking 1,249 2,35% 0 0 0,0% 20able Networking 1,240 2,35% 0 0 0,0% 20able Networking 1,240 2,35% 0 0 0,0% 20able Networking 1,240 2,35% 0 0 0,0% 20able Networking 2,35% 0 0 0,0% 20able Netwo	Door-to-Door Sales - Cleaning Supplies	3,353	1,698	52	1,111	28	53.8%	22	42.3%	2	3.8%
Cable Networking 1,348	Drivers Education Tickets & Coupons - Printers & Suppliers		1,969 2 nas				51.9%	22	42.3%	3	5.8%
Nurses Schools 17,871 748 51 1,120 39 76,5% 12 23,5% 0 0.0.0% Mined Chair Lifts & Ramps 14,301 843 51 1,120 40 78,4% 17 13,7% 1 0.0.0% Industrial Manufacturers 13,193 883 51 1,120 40 78,4% 11 21,6% 0 0.0.0% Self Defense 8 8,518 1,118 51 1,120 40 78,4% 11 21,6% 0 0.0.0% Self Defense 9 8,349 1,132 51 1,120 35 68,6% 16 31,4% 0 0.0.0% Self Defense 9 8,349 1,132 51 1,120 35 68,6% 16 31,4% 0 0.0.0% Self Self Self Self Self Self Self Self	Cable Networking	1,348	2,358	52	1,111		90.4%	5	9.6%	0	0.0%
Wheel Chair Ufts & Ramps	Pen Pal Lists Nurses Schools			52	1,111	8	15.4%	44		0	0.0%
Self Defense 8,518	Wheel Chair Lifts & Ramps			51	1,120	43	84.3%	7	13.7%	1	2.0%
Tools - Rent 8,349 1,132 51 1,120 35 68,6% 16 31,4% 0 0,0% Tile Sales 6,77 1,255 51 1,120 31 60,9% 19 37,3% 0 1,20% Tile Sales 5,131 1,423 51 1,120 18 35,3% 22 43,1% 11 21,6% Social Security Services 5,131 1,423 51 1,120 18 35,3% 22 43,1% 11 21,6% Social Security Services 5,131 1,423 51 1,120 18 35,3% 22 43,1% 11 21,6% Social Security Services 5,131 1,423 51 1,120 45 88,2% 5 9,6% 17 33,3% 2 3,9% Utual Funds 3,280 1,713 51 1,120 32 62,7% 17 33,3% 2 3,9% Utual Funds 2,890 1,804 51 1,120 34 66,5% 7 13,7% 0 0,0% Sacebos 2,177 2,009 51 1,120 34 66,5% 17 33,3% 0 0,0% Sacebos 2,000 2,071 51 1,120 51 100,0% 0 0,0% 0 0,0% Social Security Service & Repair 1,362 2,347 51 1,120 30 58,8% 17 33,3% 4 7,8% Steef Fabricators 30,7,7 515 50 1,133 20 40,0% 22 44,0% 8 16,0% Solar Energy Products Service & Repair 1,368 59,9 50 1,133 27 54,0% 20 40,0% 3 6,0% Summary Promotional Products - Wearable 10,608 999 50 1,133 27 54,0% 20 40,0% 3 6,0% Supermort Offices 5,727 1,356 50 1,133 23 46,0% 12 24,0% 15 2,0% Supermort Offices 5,727 1,356 50 1,133 23 46,0% 12 24,0% 15 2,0% Story Find Funds & Lawyers - Real Estate 22,696 644 49 1,141 29 59,2% 20 40,9% 0 0,0% Story Find Funds & Lawyers - Real Estate 22,696 644 49 1,141 29 59,2% 20 40,9% 0 0,0% Story Find Funds & Lawyers - Real Estate 22,696 644 49 1,141 29 59,2% 20 40,9% 0 0,0% Story Find Funds & Lawyers - Real Estate 22,696 644 49 1,141 29 59,2% 20 40,9% 0 0,0% Story Find Funds & Lawyers - Real Estate 22,696 644 49 1,141 29 59,2% 20 40,9% 0 0,0% Story Find Funds & Lawyers - Real Estate 22,696 644 49 1,141 29 59,2% 20	Industrial Manufacturers			51		40		11	21.6%	0	0.0%
Picture Frames - Dealers 6,717 1,255 51 1,120 31 60,8% 19 37,3% 1 2,0%	Tools - Rent			51		34		17	33.3%	0	0.0%
Coffee & Tea Shops 3,280 1,713 51 1,120 32 62.7% 17 33,3% 2 3.9% 1.00 0.0% 2.00% 2.00% 1.00% 51 1,120 44 86.3% 7 13,7% 0 0.0% 2.00% 2.00% 2.00% 51 1,120 34 66.7% 17 33,3% 0 0 0.0% 2.00%	Picture Frames - Dealers	6,717	1,255		1,120		60.8%	19	37.3%	1	2.0%
Coffee & Tea Shops 3,280 1,713 51 1,120 32 62.7% 17 33,3% 2 3.9% 1.00 0.0% 2.00% 2.00% 1.00% 51 1,120 44 86.3% 7 13,7% 0 0.0% 2.00% 2.00% 2.00% 51 1,120 34 66.7% 17 33,3% 0 0 0.0% 2.00%	Social Security Services	5,131 4,354	1,423	51 51	1,120	18 45	35.3% 88.2%	22 5	43.1% 9.8%	11	21.6%
Sandwickes 2,177 2,009 51 1,120 34 66.7% 17 33.3% 0 0.0%	Coffee & Tea Shops	3,280	1,713		1,120	32	62.7%	17	33.3%	2	3.9%
2,000 2,71 51 1,120 51 10,00% 0 0,0%	Mutual Funds Sandwiches			51 51				17		0 n	0.0%
Steel Fabricators 30,717 515 50 1,133 20 40,0% 22 44,0% 8 16,0% 50 50 50 50 50 50 50	Gazebos	2,000	2,071	51	1,120	51	100.0%	0	0.0%	0	0.0%
Solar Energy Products Service & Repair 24,922 6.10 50 1,133 33 66.0% 16 32.0% 1 2.0% 1 2.0% 1 2.0% 1 2.0% 1 2.0% 1 2.0% 1 2.0% 2.0% 2 2.0% 2 2.0% 2 2.0% 2 2.0% 2 2.0% 2 2.0% 2 2.0% 2 2.0% 2 2.0% 2 2.0% 2 2.0% 2.0% 2 2.0%	Boxing Gym Steel Fabricators					30		17		4	7.8%
Paint - Retail 15,915 787 50 1,133 27 54,0% 20 40,0% 3 6,0% Promotional Products - Wearable 10,608 99 50 1,133 25 50,0% 22 44,0% 3 6,0% Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg 9,851 1,036 50 1,133 40 80,0% 10 20,0% 0 0.0% Archery Edument & Supplies - Wholesale & Mfg 10,0% 10 20,0% 0 1,0.0% Archery Edument & Supplies - Wholesale & Mfg 10,0% 10 20,0% 0 1,0.0% Archery Edument & Supplies - Wholesale & Mfg 10,0% 10 20,0% 0 1,0.0% Archery Edument & Supplies - Wholesale & Mfg 10,0% 10,0% 10,0% 10,0% Archery Edument & Supplies - Wholesale & Mfg 11,133 23 46,0% 12 24,0% 15 30,0% Sovernment Offices 5,727 1,356 50 1,133 24 46,0% 12 24,0% 15 30,0% Sovernment Offices 5,727 1,256 50 1,133 24 48,0% 24 48,0% 25 4,0% Attorneys & Lawyers - Real Estate 22,666 644 49 1,141 29 59,2% 20 40,9% 0 0,0% Attorneys & Lawyers - Real Estate 22,666 644 49 1,141 29 59,2% 20 40,9% 0 0,0% Attorneys & Lawyers - Real Estate 24,0% 11,141 29 59,2% 20 40,9% 0 1,0.0% Attorneys & Lawyers - Real Estate 24,0% 11,141 29 59,2% 20 40,9% 0 1,0.0% Attorneys & Lawyers - Real Estate 24,0% 11,141 20 61,2% 14 28,6% 5 1,0.2%	Solar Energy Products Service & Repair	24,922	610	50	1,133	33	66.0%	16	32.0%	1	2.0%
Plumbing fixtures, Parts, Supplies - Wholesale & Mfg 9,851 1,036 50 1,133 40 80,0% 10 20,0% 0 0.0% 40 40,0% 40 40,0% 40 40,0% 40 40,0% 40 40,0% 40 40,0% 40 40,0% 40 40,0% 40 40,0%	Paint - Retail			50				20		3	6.0%
Archery Equipment & Supplies 7,002 1,218 50 1,133 33 66,0% 16 32,0% 1 2,0% 1 2,0% 1 2,0% 1 2,0% 1 5,070 1,356 50 1,133 23 46,0% 12 24,0% 15 30,0% 50vernment Offices 5,070 1,428 50 1,133 24 48,0% 24 48,0% 2 4,0% 1 2,0% 1 2,0% 1 3,00% 1 4,00% 1 3,00% 1 4,00% 1 3,00% 1 4,00% 1 3,00% 1 4,00% 1 3,00% 1 4,00% 1 3,00% 1 4,00% 1 3,00% 1 4,00% 1 3,0	Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	9,851		50				10		0	0.0%
Government Offices 5,070 1,428 50 1,133 24 48,0% 24 48,0% 2 4,0% Attorneys & Lawyers - Real Estate 22,696 644 49 1,141 29 59,2% 20 40,6% 0 0.0% Attificial Turf 18,094 743 49 1,141 30 61,2% 14 28,6% 5 10,2%	Archery Equipment & Supplies	7,002	1,218		1,133		66.0%	16	32.0%	1	2.0%
Attoriey & Lawyers - Real Estate 22,696 644 49 1,141 29 59.2% 20 40.8% 0 0.0% 10.2% 14 28.6% 5 10.2%	Lasers Government Offices	5,727 5,070	1,356 1,428		1,133		46.0% 48.0%	12 24	24.0% 48.0%	15	30.0% 4.0%
Artificial iur 18,094 743 49 1,141 30 61,2% 14 28,6% 5 10,2%	Attorneys & Lawyers - Real Estate	22,696	644	49	1,141	29	59.2%		40.8%	0	0.0%
	Artificial Turf Floor Coverings & Installation	18,094 16,496	743 777				61.2% 73.5%	14	28.6% 20.4%	5	10.2% 6.1%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	0/2
Beverages	12,933	893	49	1,141	32	65.3%	14	28.6%	3	6.1%
Sewer Contractors Youth Organizations & Centers	11,358 10,609	956 998	49	1,141 1,141	30	61.2% 69.4%	15	30.6% 28.6%	4	8.2% 2.0%
Drug & Alcohol Screening & Testing	9,809	1,038	49	1,141	40	81.6%	9	18.4%	0	0.0%
Real Estate - Commercial Eviction Service	9,402 5,777	1,057 1,351	49 49	1,141 1,141	30 41	61.2% 83.7%	17	34.7% 14.3%	2	4.1% 2.0%
Dolls - Retail	4,413	1,512	49	1,141	33	67.3%	16	32.7%	0	0.0%
Advertising - Periodical Telephone Equipment & Systems Supplies & Parts	4,298 1,316	1,533 2,381	49 49	1,141 1,141	32	26.5% 65.3%	31 16	63.3% 32.7%	5 1	10.2% 2.0%
Monograms	1,197	2,460	49 48	1,141	21	42.9%	28	57.1%	0	0.0%
Mental Health Services Commodity Brokers	23,477 14,285	630 845	48	1,154 1,154	37	75.0% 77.1%	10	22.9% 20.8%	1	2.1% 2.1%
Dentistry - Children Marine Contractors	13,296 12,337	881 921	48 48		39	81.3% 54.2%	9	18.8% 45.8%	0	0.0%
Auto Air Conditioning	11,275	959	48	1,154	29	60.4%	19	39.6%	0	0.0%
Patio Equipment & Supplies Wallpapers & Wallcoverings - Retail	7,887 7,012	1,161 1,216	48 48		40	83.3% 64.6%	8	16.7% 33.3%	0	0.0% 2.1%
Tourists Attractions	6,069	1,323	48	1,154	37	77.1%	11	22.9%	0	0.0%
Demolition Contractors Art Supplies	28,174 12,518	553 913	<u>47</u> 47		21	44.7% 72.3%	25 12	53.2% 25.5%	1	2.1% 2.1%
Motor Homes	9,191	1,072	47	1,162	34	72.3%	12	25.5%	1	2.1%
Savings & Loan Associations Ice Cream & Frozen Desserts - Dealers	7,911 6,381	1,159 1,287	<u>47</u> 47		41 27	87.2% 57.4%	20	12.8% 42.6%	0	0.0%
Genealogy Services	2,935	1,791	47	1,162	43	91.5%	3	6.4%	1	2.1%
Maternity Clothes Computer Gaming Centers	2,641 2,485	1,874 1,917	47 47		21	78.7% 44.7%	13	21.3% 27.7%	13	0.0% 27.7%
Awards - Production & Engraving	2,251	1,983	47	1,162	17	36.2%	30	63.8%	0	0.0%
Shuttle Bus Contractor - Commercial	1,911 28,652	2,098 545	47 46	1,162 1,172	27	57.4% 47.8%	21	40.4% 45.7%	3	2.1% 6.5%
Shower Doors & Enclosures Roofing Materials	15,875	789 794	46 46	1,172	25		15	32.6%	6	13.0%
Tool & Utility Sheds	15,749 15.618	799	46	1,172 1.172	40 24	52.2%	13	13.0% 28.3%	9	0.0% 19.6%
Beauty Pageants Recycling Services	12,770 10,136	900 1,019	46 46	1,172 1,172	24	52.2% 41.3%	20	43.5% 37.0%	2	4.3% 21.7%
Electric Motors - Dealers & Repairing	9,493	1,053	46		23	50.0%	18	39.1%	5	10.9%
Meat Brokers Swimming Instruction	7,167 6,453	1,206	46 46		25		18	39.1%	3	6.5% 8.7%
Orthopedic Appliances	6,302	1,278 1,296	46	1,172	43	65.2% 93.5%	2	26.1% 4.3%	1	2.2%
Shopping Centers & Malls Golf Courses - Public	5,766 4,526	1,353 1,489	46 46	1,172 1,172	33	71.7% 67.4%	10	21.7% 23.9%	3	6.5% 8.7%
Physicians & Surgeons - Anesthesiologists	4,337	1.529	46	1.172	34	73.9%	12	26.1%	0	0.0%
Cocktail Lounges Laundry Consultants	2,925 1,497	1,794 2,276	46 46	1,172 1,172	28	60.9% 63.0%	16 15	34.8% 32.6%	2	4.3% 4.3%
Foundations - Education, Philanthropy, Research	33,966	480	45	1,187	28	62.2%	16	35.6%	1	2.2%
Modular Homes Screen Enclosures	16,165 11,935	782 936	45 45	-7-0.	32	71.1% 62.2%	12	26.7% 35.6%	1	2.2% 2.2%
Pumps - Service & Repair	11,746	939	45	1,187	30	66.7%	15	33.3%	0	0.0%
Landscape Lighting Window Coverings	8,189 7,445	1,143 1,183	45 45		30 29	66.7% 64.4%	14	31.1% 35.6%	1 0	2.2% 0.0%
Boat Builders Go-Karts	7,380	1,189	45 45	1,187	34	75.6% 93.3%	11	24.4% 6.7%	0	0.0%
Notaries Public	6,905 5,273	1,232 1,410	45		30	93.3%	15	33.3%	0	0.0% 0.0%
Car Wash & Polish Equipment & Supplies Pillows	4,102 26,033	1,565 597	45 44	1,187 1,197	27	60.0% 22.7%	17	37.8% 77.3%	1	2.2% 0.0%
Industrial Products Wholesalers & Distributors	16,346	780	44		33	75.0%	9	20.5%	2	4.5%
Schools - Academic - Elementary & Secondary Training - Video Instruction Tapes	13,074 6,827	886 1,241	44	1,197 1,197	35	79.5% 56.8%	6	13.6% 43.2%	3	6.8% 0.0%
Christmas Trees	4,605	1,472	44	1,197	33	75.0%	10	22.7%	1	2.3%
Paving, Painting, Home Improvement - Itinerant Workers Wineries	3,981 3,825	1.582 1.602	44	1.197 1.197	13 25	29.5% 56.8%	11 17	25.0% 38.6%	20	45.5% 4.5%
Advertising - Television	3,376	1,687	44	1,197		29.5%	26	59.1%	5	11.4%
Fax Transmission Service Auto Parts & Supplies - Rebuilt	2,444 910	1,927 2,621	44		41	93.2% 20.5%	33	6.8% 75.0%	0 2	0.0% 4.5%
Motel & Hotel Consultants	695	2,821	44		25	56.8%	19	43.2%	0	0.0%
Windows - Repairing Home Improvements - Additions	15,479 9,730	803 1,042	43 43	1,208 1,208	35 21	81.4% 48.8%	21	16.3% 48.8%	1	2.3% 2.3%
Animals - Nuisance Control - Trapping Porcelain Enamel Repair & Refinish	9,031 8,716	1,080	43 43	1,208	33	76.7% 65.1%	10	23.3% 27.9%	0	0.0% 7.0%
Fruits & Vegetables - Retail	7,287	1,103 1,195	43	1,208 1,208	31	72.1%	12	27.9%	0	0.0%
Public Utility Consultants Tax Reporting Service	5,508 4,709	1,380 1,462	43 43	1,208	35	81.4% 48.8%	7	16.3% 46.5%	1	2.3% 4.7%
Physicians & Surgeons - Gastroenterology	4,514	1,493	43	1,208 1,208	32	74.4%	11	25.6%	0	0.0%
Plants - Retail Party Facilities	4,313 3,315	1,532 1,707	43 43		26 21	60.5% 48.8%	15 18	34.9% 41.9%	2	4.7% 9.3%
Machine Shops	43.348	417	42	1.218	23	54.8%	17	40.5%	2	4.8%
Restaurant Equipment - Repair & Service Home Design & Planning	30,626 21,300	517 673	42	1,218 1,218	25	59.5% 59.5%	17	40.5% 35.7%	0	0.0% 4.8%
Insurance - Viatical		832	42	1,218	30	71.4%	12	28.6%	0	0.0%
	14,708			1,210			19	45.2%	0	0.0% 2.4%
Chairs - Rent Lights Bulbs & Tubes	9,080	1,078	42 42	1,218	23 35	54.8% 83.3%	6		1	
Chairs - Rent Lights Bulbs & Tubes Health & Wellness	9,080 9,039 8,160	1,078 1,079 1,145	42 42	1,218 1,218 1,218	23 35 36	83.3% 85.7%	6	14.3% 14.3%	1 0	0.0%
Chairs - Rent Lights Bulbs & Tubes Health & Wellness Packaging Service Packaging Service	9,080 9,039 8,160 8,145	1,078 1,079 1,145 1,147	42	1,218 1,218 1,218 1,218 1,218	23 35 36 25 33	83.3% 85.7% 59.5%	6 6 12 9	14.3% 14.3% 28.6%	1 0 5	0.0% 11.9%
Chairs - Rent Lights Bulbs & Tubes Health & Wellness Packaging Service Swimming Pool Manufacturers & Distributors Divers Equipment & Supplies	9,080 9,039 8,160 8,145 7,703 7,316	1,078 1,079 1,145 1,147 1,168 1,192	42 42 42 42 42 42	1,218 1,218 1,218 1,218 1,218 1,218	36 25 33 26	83.3% 85.7% 59.5% 78.6% 61.9%	6 6 12 9	14.3% 14.3% 28.6% 21.4% 31.0%	1 0 5 0	0.0% 11.9% 0.0% 7.1%
Chairs - Rent Lights Bulbs & Tubes Health & Wellness Peakaging Service Swimming Pool Manufacturers & Distributors Divers Equipment & Supplies Attorneys & Lawyers - Business Law/Corporation/Partnership Trailers - Rent & Lease	9,080 9,039 8,160 8,145 7,703 7,316 6,897 6,738	1,078 1,079 1,145 1,147 1,168 1,192 1,234 1,252	42 42 42 42 42 42 42 42	1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218	36 25 33 26 25 32	83.3% 85.7% 59.5% 78.6% 61.9% 59.5% 76.2%	6 6 12 9 13 17 10	14.3% 14.3% 28.6% 21.4% 31.0% 40.5% 23.8%	1 0 5 0 3 0 0	0.0% 11.9% 0.0% 7.1% 0.0% 0.0%
Chairs - Rent Lights Bulbs & Tubes Health & Wellness Packaging Service Swimming Pool Manufacturers & Distributors Divers Equipment & Supplies Attorneys & Lawyers - Business Law/Corporation/Partnership Trailers - Rent & Lease Health Care - Staffing	9,080 9,039 8,160 8,145 7,703 7,316 6,897 6,738 5,274	1,078 1,079 1,145 1,147 1,168 1,192 1,234 1,252	42 42 42 42 42 42 42 42 42	1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218	36 25 33 26 25 32	83.3% 85.7% 59.5% 78.6% 61.9% 59.5% 76.2% 38.1%	10 26	14.3% 14.3% 28.6% 21.4% 31.0% 40.5% 23.8%	1 0 5 0 3 0 0	0.0% 11.9% 0.0% 7.1% 0.0% 0.0% 0.0%
Chairs - Rent Lights Bubs & Tubes Health & Wellness Peackaging Service Swimming Pool Manufacturers & Distributors Divers Equipment & Supplies Attorneys & Lawyers - Business Law/Corporation/Partnership Trailers - Rent & Lease Health Care - Staffing Theater Stage Play Houses Bicycles - Wholesale & Manufacturers	9,080 9,039 8,160 8,145 7,703 7,316 6,897 6,738 5,274 4,115	1,078 1,1079 1,145 1,147 1,168 1,192 1,234 1,252 1,409 1,562 1,779	42 42 42 42 42 42 42 42 42 42 42	1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218	36 25 33 26 25 32	83.3% 85.7% 59.5% 78.6% 61.9% 59.5% 76.2% 38.1% 69.0%	6 6 122 9 13 177 100 266 111 166	14.3% 14.3% 28.6% 21.4% 31.0% 40.5% 23.8% 61.9% 26.2% 38.1%	1 0 5 0 0 3 0 0 0 2 2	0.0% 11.9% 0.0% 7.1% 0.0% 0.0% 0.0% 4.8% 2.4%
Chairs - Rent Lights Bulbs & Tubes Health & Wellness Packaging Service Swimming Pool Manufacturers & Distributors Divers Equipment & Supplies Attorneys & Lawyers - Business Law/Corporation/Partnership Trailers - Rent & Lease Health Care - Staffing Theater Stage Play Houses Bicycles - Wholesale & Manufacturers Coffee Brewing Devices	9,080 9,039 8,160 8,145 7,703 7,316 6,897 6,738 5,274 4,115 2,475 2,433	1,078 1,1079 1,145 1,147 1,168 1,192 1,234 1,252 1,409 1,562 1,779	42 42 42 42 42 42 42 42 42 42 42 42 42	1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218	36 25 33 26 25 32 16 29	83.3% 85.7% 59.5% 78.6% 61.9% 59.5% 76.2% 38.1% 69.0% 59.5%	10 26	14.3% 14.3% 28.6% 21.4% 31.0% 40.5% 23.8% 61.9% 26.2%	1 0 0 5 0 3 0 0 0 0 2 1 1 0	0.0% 11.9% 0.0% 7.1% 0.0% 0.0% 0.0%
Chairs - Rent Lights Bulbs & Tubes Health & Wellness Peakaging Service Swimming Pool Manufacturers & Distributors Divers Equipment & Supplies Attorneys & Lawyers - Business Law/Corporation/Partnership Trailers - Rent & Lease Health Care - Staffing Theater Stage Play Houses Bicycles - Wholesale & Manufacturers Coffee Brewing Devices Venetian Blinds - Wholesale & Manufacturers Psychologists Venetian Blinds - Wholesale & Manufacturers Psychologists	9,080 9,039 8,160 8,145 7,703 7,316 6,897 6,738 5,274 4,115 2,975 2,433 2,366 22,675	1,078 1,079 1,145 1,147 1,168 1,192 1,234 1,252 1,409 1,562 1,779 1,929 1,936 645	42 422 42 42 42 42 42 42 42 42 42 42 42	1,218 1,218	36 25 33 26 25 25 32 166 29 25 32 32	83,3% 85,7% 59,5% 78,6% 61,9% 59,5% 76,2% 38,1% 69,0% 59,5% 76,2% 90,5%	10 26	14,3% 14,3% 28,6% 21,4% 31,0% 40,5% 61,9% 22,8% 38,1% 9,5% 123,8% 17,1%	1 0 0 5 0 3 0 0 0 0 2 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 11.9% 0.00% 7.1% 0.00% 0.00% 0.00% 4.8% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%
Chairs - Rent Lights Bubs & Tubes Health & Wellness Peakaging Service Swimming Pool Manufacturers & Distributors Divers Equipment & Supplies Attorneys & Lawyers - Business Law/Corporation/Partnership Trailers - Rent & Lease Health Care - Staffing Theater Stage Play Houses Bicycles - Wholesale & Manufacturers Coffee Brewing Devices Venetian Blinds - Wholesale & Manufacturers Psychologists Oramental Metal Work	9,080 9,039 8,160 8,145 7,733 6,238 5,224 4,115 2,975 2,433 2,366 22,675 14,351	1,078 1,079 1,145 1,147 1,168 1,192 1,234 1,252 1,409 1,552 1,779 1,929 1,956 645 838	422 422 424 42 42 42 42 42 42 42 42 42 4	1,218 1,235 1,235	36 25 33 26 25 25 32 166 29 25 32 32	83.3% 85.7% 59.5% 61.9% 61.9% 69.0% 69.0% 69.0% 69.0% 69.0% 69.0% 69.0% 68.5% 68.5%	10 26	14.3% 14.3% 28.6% 21.4% 39.1% 31.4% 31.4% 31.4% 31.4% 31.4% 31.4% 31.4% 31.4% 31.4% 31.5%	1 0 5 0 0 3 3 0 0 0 2 2 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 11.19% 0.0% 7.1% 0.0% 0.0% 0.0% 4.8% 0.0% 0.0% 0.0% 7.7% 0.0% 0.0% 7.3%
Chairs - Rent Lights Bubs & Tubes Health & Wellness Peackaging Service Swimming Pool Manufacturers & Distributors Divers Equipment & Supplies Attorneys & Lawyers - Business Law/Corporation/Partnership Trailers - Rent & Lease Health Care - Staffing Theater Stage Play Houses Bicycles - Wholesale & Manufacturers Coffee Brewing Devices Venetian Billins - Wholesale & Manufacturers Psychologists Oramental Metal Work Baby Carriages & Strollers X-Ray Labs - Medical & Dental	9,080 9,039 8,160 8,145 7,703 7,216 6,897 6,738 5,274 4,115 2,975 2,433 2,366 22,675 14,351 10,064 6,843	1,078 1,079 1,145 1,147 1,168 1,192 1,234 1,232 1,409 1,552 1,779 1,929 1,956 645 838 1,024 1,123	422 422 422 422 422 42 42 42 42 42 42 41 41 41 41	1,218 1,235 1,235	36 25 33 26 25 32 32 32 32 32 33 34 42 24 22 27	83.3% 85.7% 59.5% 78.6% 61.9% 69.5% 69.0% 69.0% 69.0% 76.2% 69.0% 76.2% 76.2% 76.2% 76.2% 76.2% 76.2% 76.2% 76.2% 76.2% 76.2% 76.5% 76.5% 76.2% 76.5% 76.2% 76.5% 76.5% 76.2% 76.2% 76.2% 76.2% 76.2% 76.2% 76.2% 76.2% 76.5% 76.2% 76	10 26 111 16 10 4 7 14 9	14.3%, 14.3%, 28.6%, 21.4%, 21	1 1 0 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.11.9% 0.0% 7.1.9% 0.0% 0.0% 4.8% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Chairs - Rent Lights Bulbs & Tubes Health & Wellness Packaging Service Swimming Pool Manufacturers & Distributors Divers Equipment & Supplies Attorneys & Lawyers - Business Law/Corporation/Partnership Trailers - Rent & Lease Health Care - Staffing Theater Stage Play Houses Bicycles - Wholesale & Manufacturers Grifee Brewing Devices Venetian Blinds - Wholesale & Manufacturers Sychologists Venetian Blinds - Wholesale & Manufacturers Dynamental Metal Work Baby Carriages & Strollers X-Ray Labs - Medical & Dental Fishing Tackle Dealers	9,080 9,039 8,160 8,145 7,703 7,316 6,897 6,738 5,274 4,115 2,975 2,433 2,366 22,675 14,351 10,064 6,843 6,863	1.078 1.1079 1.145 1.147 1.168 1.192 1.234 1.152 1.409 1.562 1.779 1.929 1.956 645 838 1.024 1.239 1.124	422 422 422 422 422 422 422 422 422 422	1,218 1,218	36 25 33 26 25 32 16 29 25 32 38 38 34 44	83.3% 95.7% 95.5% 78.6% 16.9% 95.5% 76.2% 90.0% 90.0% 90.5% 90.5% 90.5% 90.5% 90.5% 90.5% 90.5% 90.5%	10 26	14.3% 14.3% 28.6% 21.4% 31.0% 40.5% 23.8% 61.9% 62.2% 38.1% 23.8% 9.5% 17.1% 24.1% 26.8% 39.9% 30.9% 30.9% 30.9%	1 0 5 0 3 0 0 0 0 2 1 1 0 0 0 0 0 0 3 3 0 0 0 0 0 0 0 0 0 0	0.0% 0.11.9% 0.0% 7.15% 0.0% 0.0% 0.0% 4.8% 2.4% 0.0% 0.0% 0.0% 7.3% 0.0% 0.0% 0.0% 2.4% 0.0% 2.4% 0.0% 0.0% 0.0% 2.4% 0.0% 0.
Chairs - Rent Lights Bulbs & Tubes Health & Wellness Packaging Service Swimming Pool Manufacturers & Distributors Divers Equipment & Supplies Attorneys & Lawyers - Business Law/Corporation/Partnership Trailers - Rent & Lease Health Care - Staffing Theater Stage Play Houses Bicycles - Wholesale & Manufacturers Grifee Brewing Devices Venetian Blinds - Wholesale & Manufacturers Fyschologists Ornamental Metal Work Baby Carriages & Strollers X-Ray Labs - Medical & Dental Fishing Tackbe Dealers Construction Equipment Sales / Services Bathroom Remodeling - Walk-In Tubs	9,080 9,039 8,160 8,145 7,703 7,316 6,897 6,738 5,274 4,115 2,975 2,433 2,366 22,675 14,351 10,064 6,843 6,680 4,670 4,605	1,078 1,1079 1,145 1,147 1,168 1,192 1,234 1,125 1,409 1,562 1,779 1,929 1,956 645 838 1,024 1,239 1,124 1,146 1,146	422 422 422 422 422 422 422 422 422 421 411 41	1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,218 1,235 1,235 1,235 1,235 1,235 1,235 1,235 1,235 1,235	36 25 33 26 25 32 32 16 29 25 32 33 44 24 27 27 24 30	83.3% 85.7% 95.5% 78.6% 16.19% 95.5% 95.5% 96.0% 96.0% 96.0% 96.0% 96.5% 96.5% 96.5% 96.5% 97.2% 97.2% 98.5%	100 266 111 116 117 117 117 117 117 117 117 1	14.3% 14.3% 28.6% 21.4% 31.0% 40.5% 40.5% 61.9% 62.2% 38.1% 43.4.1% 42.0% 62.8% 9.5% 9.5% 62.8% 63.8% 64.8% 65.8% 65.8% 66.8% 66.8% 69.8% 66.8% 69.8%	1 0 5 0 3 0 0 0 0 2 1 1 1 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 11.9% 0.09% 0.09% 7.1% 0.09% 0.09% 0.09% 0.09% 0.09% 1.48% 0.09%
Chairs - Rent Lights Bulbs & Tubes Health & Wellness Packaging Service Swimming Pool Manufacturers & Distributors Divers Equipment & Supplies Attorneys & Lawyers - Business Law/Corporation/Partnership Trailers - Rent & Lease Health Care - Staffing Theater Stage Play Houses Bicycles - Wholesale & Manufacturers Coffee Brewing Devices Venetian Blinds - Wholesale & Manufacturers Coffee Brewing Devices Venetian Blinds - Wholesale & Manufacturers Psychologists Ornamental Metal Work Baby Carriages & Stroilers X-Ray Labs - Medical & Dental Fishing Tackle Dealers Construction Equipment Sales / Services Bathroom Remodeling - Walk-In Tubs Atternators & Generators - Auto Repair	9,080 9,039 8,160 8,145 7,703 7,316 6,897 6,738 5,224 4,115 2,433 2,366 22,675 14,351 10,064 6,843 6,808 4,670 4,605 3,289	1,078 1,079 1,145 1,147 1,168 1,192 1,234 1,252 1,409 1,562 1,779 1,922 1,956 645 1,024 1,1239 1,244 1,1466 1,472 1,1712	42 42 42 42 42 42 42 42 42 42 42 42 42 4	1,218 1,235 1,235 1,235 1,235 1,235 1,235 1,235 1,235 1,235	36 25 33 26 26 32 32 16 29 25 32 33 34 4 24 27 27 27	83.3% 85.7% 59.5% 78.6% 61.9% 59.5% 76.2% 69.0% 69.0% 76.2% 76.2% 76.2% 76.2% 76.2% 90.5% 76.2% 90.5% 76.2% 90.5%	10 26 111 16 10 4 7 14 9	14.3%, 14.3%, 28.6%, 21.4%, 21	1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 11.9% 0.0% 7.1% 0.0% 7.1% 0.0% 0.0% 0.0% 0.0% 0.0% 1.4% 0.0% 0.0% 1.4% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0
Chairs - Rent Lights Bulbs & Tubes Health & Wellness Packaging Service Swimming Pool Manufacturers & Distributors Divers Equipment & Supplies Attorneys & Lawyers - Business Law/Corporation/Partnership Trailers - Rent & Lease Health Care - Staffing Theater Stage Play Houses Bicycles - Wholesale & Manufacturers Coffee Brewing Devices Venetian Blinds - Wholesale & Manufacturers Psychologists Oramental Metal Work Baby Carriages & Strollers X-Ray Labs - Medical & Dental Fishing Tackle Dealers Construction Equipment Sales / Services Bathroom Remodeling - Walk-In Tubs Atternators & Generators - Auto Repair Vacuum Cleaners - Supplies & Parts Auto Race Cars	9,080 9,039 8,160 8,145 7,703 7,316 6,897 6,238 5,247 4,115 2,2473 2,366 6,893 6,893 6,893 6,893 6,893 4,670 4,605 3,269 3,065 2,472	1,078 1,145 1,1079 1,145 1,168 1,168 1,192 1,129	422 424 42 42 42 42 42 42 42 42 42 42 42	1,218 1,218	36 25 33 26 26 27 27 27 28 38 34 42 27 27 24 30 37 24 25 25 32 38 34 34 24 25 27 27 27 27 27 27 27 27 27 27 27 27 27	83.3% 85.7% 59.5% 78.6% 61.9% 59.5% 76.2% 38.1% 69.0% 59.5% 76.2% 76.2% 76.2% 76.2% 90.5% 82.9% 60.5% 76.2% 90.5%	10 26 11 16 16 10 10 4 7 7 7 14 14 15 16 16 16 17 17 18 18 18 18 18 18 18 18 18 18 18 18 18	14.3% 14.3% 28.6% 21.4% 31.0% 40.5% 40.5% 61.9% 61.9% 62.6.2% 38.1% 62.6.8% 63.6.6% 98.8% 9.8% 63.6.6% 48.8% 64.8.8%	1 1 0 0 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 11.9% 0.0% 0.0% 7.1% 0.0% 0.0% 0.0% 0.0% 1.48% 0.0% 1.48% 0.0% 1.48% 0.0% 1.48% 0.0% 1.48% 0.0% 1.48% 0.0% 1.48% 1.48% 0.0% 1.48% 1.4
Chairs - Rent Lights Bulbs & Tubes Health & Wellness Packaging Service Swimming Pool Manufacturers & Distributors Divers Equipment & Supplies Attorneys & Lawyers - Business Law/Corporation/Partnership Trailers - Rent & Lease Health Care - Staffing Theater Stage Play Houses Bicycles - Wholesale & Manufacturers Giffee Brewing Devices Venetian Blinds - Wholesale & Manufacturers Fyschologists Ornamental Metal Work Baby Carriages & Strollers X-Ray Labs - Medical & Dental Fishing Tackle Dealers Construction Equipment Sales / Services Bathroom Remodeling - Walk-In Tubs Alternators & Generators - Auto Repair Vacuum Cleaners - Supplies & Perts	9,080 9,039 8,160 8,145 7,703 6,897 6,738 5,274 4,115 2,975 2,453 2,366 22,675 14,351 10,064 6,843 6,8	1.078 1.1079 1.145 1.147 1.168 1.192 1.234 1.152 1.409 1.562 1.779 1.929 1.956 645 838 1.024 1.239 1.1244 1.466 1.472 1.779	422 422 422 422 422 422 422 422 422 421 41 41 41 41 41 41 41 41 41 41 41 41 41	1,218 1,235 1,235	36 25 32 36 26 25 32 31 38 34 24 24 32 27 24 30 30 31 32 32 32 32 32 32 32 32 32 32 32 32 32	83.3% 85.7% 59.5% 78.6% 61.9% 59.5% 76.2% 38.1% 69.0% 59.5% 76.2% 76.2% 76.2% 76.2% 90.5% 82.9% 60.5% 76.2% 90.5%	100 266 111 116 117 117 117 117 117 117 117 1	14.3% 14.3% 28.6% 21.4% 31.0% 40.5% 40.5% 61.9% 61.9% 62.6.2% 38.1% 62.6.8% 63.6.6% 98.8% 9.8% 63.6.6% 48.8% 64.8.8%	1 1 0 0 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 11.9% 0.09% 7.1% 0.09% 0.09% 0.09% 0.09% 0.09% 1.48% 0.09% 0.

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	0.
Oil & Gas Exploration & Development	34,667	474	40	1,248	33	82.5%	6	15.0%	Pursue 1	% 2.5%
Translators & Interpreters Hypnotherapists - Hypnotists	22,317 19,392	652 718	40		27	67.5% 87.5%	13	32.5%	0	0.0%
Jewelers - Wholesale	19,392	718	40	1,248 1,248	26	65.0%	14	10.0% 35.0%	0	0.0%
Trucking - Light Hauling Upholstery Fabrics - Retail	14,982 12,149	820 927	40 40	1,248 1,248	23	57.5% 57.5%	16	40.0% 42.5%	1	2.5% 0.0%
Attorneys & Lawyers - Divorce	9,724	1,043	40		26	65.0%	17	32.5%	1	2.5%
Convention Services & Facilities Gates	9,243 9,222	1,068 1,070	40 40	1,248 1,248	35	87.5% 45.0%	5	12.5% 45.0%	0	0.0% 10.0%
Air Conditioning Equipment - Room Units	7,886	1,162	40		39	97.5%	10	2.5%	0	0.0%
Tile - Non-Ceramic - Contractors & Dealers Pet Transporting	7,419 7,376	1,184	40 40		24	60.0% 45.0%	15	37.5%	1	2.5% 17.5%
Online Education	6,969	1,190 1,224	40		18 37		15	37.5% 7.5%	0	0.0%
Clocks - Dealers Truck accessories	6.911	1.230	40 40		28	70.0%	12	30.0%	0	0.0%
Police Equipment	6,861 6,128	1,237 1,312	40		29	82.5% 72.5%	10	17.5% 25.0%	1	0.0% 2.5%
Water Heaters - Dealers	5,686	1,359	40		30	75.0%	9	22.5%	1	2.5%
Check Verification & Recovery Service Motorcycles - Renting & Leasing	3,952 3,751	1,585 1,617	40 40		12	92.5% 30.0%	28	7.5% 70.0%	0	0.0%
Slip Covers	2,951	1,784	40	1,248	24	60.0%	16	40.0%	0	0.0% 10.0%
Autograph Dealers DVD sales & service	2,949 600	1,785 2,912	40 40		32 13	80.0% 32.5%	24	10.0% 60.0%	<u>4</u> 3	7.5%
Sheet Metal Work	17.966	746	39	1.270	18	46.2%	18	46.2%	3	7.7%
Scrap Metals Stock & Bond Brokers	16,670 15,242	772 812	39 39	1,270 1,270	17 24	43.6% 61.5%	18	46.2% 30.8%	<u>4</u> 3	10.3% 7.7%
Barber Schools	13,020	887	39	1,270	33	84.6%	6	15.4%	0	0.0%
Meat - Wholesale Radio Communication Equipment & Systems	12,880 10,584	895 1,001	39	1,270 1,270	30	76.9% 48.7%	8	20.5% 48.7%	1	2.6% 2.6%
Churches	7,759	1,165	39	1,270	31	79.5%	7	17.9%	1	2.6%
Concrete - Custom Firewood	6,827 6,531	1,241 1,272	39	1,270 1,270	22 14	56.4% 35.9%	14	35.9% 64.1%	3	7.7% 0.0%
Printers - Business Forms	6.410	1,281	39	1.270	14 34	87.2%	5	12.8%	0	0.0%
Lawn & Garden Pond Dealers & Supplies	5,906	1,337	39		18	46.2%	13	33.3%	8	20.5%
Perfume - Wholesale & Manufacturers Machinery - New	5,384 5,263	1,393 1,411	39	1,270 1,270	28	71.8% 61.5%	10	25.6% 30.8%	3	2.6% 7.7%
Food Plans	5,239	1,414	39	1,270	26	66.7%	9	23.1%	4	10.3%
Auto Floor Coverings Audio-Visual Equipment - Service & Repair	3,663 3,498	1,635 1,663	39 39	1,270 1,270	38 16	97.4% 41.0%	23	0.0% 59.0%	1 n	2.6%
Photography Sales on the Internet	2,406	1,940	39	1,270	12	30.8%	27	69.2%	0	0.0%
Student Housing Bicycles - Repair	2,400 1,484	1,941	39	1,270 1,270	31	79.5% 53.8%	8	20.5% 41.0%	0	0.0% 5.1%
Spiritualists	995	2,578	39	1,270	34	87.2%	5	12.8%	0	0.0%
Diamonds Chimes & Bells	19,458	717	38	1,290	22	57.9% 34.2%	15	39.5%	1	2.6% 0.0%
Fund Raising Games, Merchandise, Supplies	14,712 8,892	831 1,091	38	1,290 1,290	24	63.2%	13	65.8% 34.2%	1	2.6%
Pipe Line Contractors	8,704	1,104	38		34	89.5%	4	10.5%	0	0.0%
Christmas Lights & Decorations Waterproofing Materials	7,384 6,095	1,188 1,319	38	1,290 1,290	26	71.1% 68.4%	10	26.3% 31.6%	0	2.6% 0.0%
Mediation Services	4,746	1,455	38	1,290	17	44.7%	20	52.6%	1	2.6%
Auto Dealers - Custom Design & Replica Computer Printers Sales & Service	4,695 4,377	1,463 1,517	38	1,290 1,290	22	57.9% 63.2%	16	42.1% 34.2%	<u>0</u>	0.0% 2.6%
Pottery	3,861	1,596	38	1,290	22	57.9%	16	42.1%	0	0.0%
Vehicle Sales - Manufacturing Companies Chairs - Wholesale & Manufacturers	2,421 1,750	1,933 2,171	38	1,290 1,290	29 25	76.3% 65.8%	7	18.4% 34.2%	2	5.3% 0.0%
Hotel Product Sales	1,449	2,304	38	1,290	17	44.7%	21	55.3%	0	0.0%
Sports & Recreation Estate Planning & Management	427 59,396	3,133 310	38	1,290 1,304	24	63.2% 73.0%	14	36.8% 24.3%	0	0.0% 2.7%
Engineers - Professional	44,788	404	37	1,304	19	51.4%	18	48.6%	0	0.0%
Trucking - Heavy Hauling China & Glassware - Retail	22.657 17.841	648 751	37 37	1,304 1,304	16 31	43.2% 83.8%	17	45.9% 16.2%	4	10.8%
Hazardous & Medical Waste Services	11,698	943	37	1,304	26	70.3%	11	29.7%	Ö	0.0%
Language Schools Auto Machine Shops	11,512 10,244	949 1,014	37 37	1,304 1,304	27	73.0% 54.1%	9	24.3% 40.5%	1	2.7% 5.4%
Prosthetic Devices	8,994	1,085	37		28	75.7%	9	24.3%	0	0.0%
Roofing Equipment & Supplies Automated Teller Machines	6,557 6,136	1,270 1,309	37		16	43.2% 59.5%	21	56.8% 32.4%	0	0.0% 8.1%
Flea Markets	5,992	1,327	37	1,304	24	64.9%	11	29.7%	2	5.4%
Alternative Medicine Dental Hygienists	4,568 4,067	1,485 1,569	37 37		29	78.4% 81.1%	7	18.9% 16.2%	1	2.7% 2.7%
Shipping Room Supplies	2,871	1,809	37		25	67.6%	12	32.4%	0	0.0%
Sanitation Consultants Habby & Madel Construction Supplies - Wholesale & Manufacturing	2,351 1,924	1,963 2,094	37 37		33	89.2% 54.1%	4	10.8% 45.9%	0	0.0%
Hobby & Model Construction Supplies - Wholesale & Manufacturing Garbage Disposals - Household	1,550	2,250	37		27	73.0%	10	27.0%	0	0.0%
Farms - Organic Cremation Services	670 37,473	2,844 457	37		27		10	27.0% 5.6%	0	0.0%
Executive Search Consultants	23,500	629	36	1,322	20	94.4% 55.6%	14	38.9%	2	0.0% 5.6%
Attorneys & Lawyers - Family Fish & Seafood - Retail	22,209 10,089	655	36	1,322 1,322	24	66.7% 47.2%	10	27.8%	2	5.6%
Commercial Roofing	9,084	1,022 1,077	36		23	63.9%	13	52.8% 36.1%	0	0.0%
Animal Insemination - Artificial	6,807	1,245	36		9	25.0%	26	72.2%	1	2.8%
Brick - Concrete, Pumice Wheelchair & Disability Transportation	6,523 6,382	1,273 1,286	36 36	1,322 1,322	15 23	41.7% 63.9%	12	55.6% 33.3%	1	2.8% 2.8%
Tractor Equipment & Parts	6,132	1,310	36	1,322	25	69.4%	11	30.6%	0	0.0%
Information Processing & Retrieval Equipment & Systems Vending Machines - Supplies & Parts	5,319 4,642	1,404 1,468	36 36	1,322 1,322	11	30.6% 27.8%	25	69.4% 63.9%	<u>0</u> 3	0.0% 8.3%
Charity - Human Services (i.e. assistance to individuals & families)	4,351	1,524	36	1,322	31	86.1%	5	13.9%	0	0.0%
Musical Instruments - Repair Costume Fabrics, Trim & Accessories	4,343 3,592	1,527 1,646	36 36	1,322 1,322	16 25	44.4% 69.4%	20	55.6% 27.8%	0	0.0%
Steam Cleaning - Industrial	3,447	1,671	36	1,322	14	38.9%	21	58.3%	1	2.8%
Race Tracks Watch Bands	3,082 2,837	1,755 1.820	36 36	1,322 1,322	26 34	72.2% 94.4%	10	27.8% 5.6%	0	0.0%
Stadiums, Arenas & Athletic Fields	2,837 2,835	1,820	36	1,322	34 25	69.4%	11	30.6%	0	0.0%
Appliances - Installation	2.173	2.010	36 36	1.322	16 28	44.4%	20	55.6%	0	0.0%
Heat Supply Companies Paging Equipment & Service	1,823 1,781	2,135 2,157	36	1,322 1,322	28	77.8% 80.6%	8 7	22.2% 19.4%	0	0.0% 0.0%
Bridal Registries	1,502	2,274	36	1,322	33	91.7%	3	8.3%	0	0.0%
Girls Apparel Printer & Printer Supplies- Manufacturer	1,259 266	2,419 3,428	36 36		11 36	30.6% 100.0%	21 n	58.3% 0.0%	4	11.1%
Refrigeration Equipment - Commercial - Sales & Service	20,021	700	35	1,346	27	77.1%	7	20.0%	1	2.9%
Tourist Information Solar Energy Equipment & Systems Manufacturing & Distribution	19,859 12,760	706 901	35 35	1,346 1,346	30	85.7% 85.7%	5	14.3% 8.6%	0	0.0% 5.7%
Laser Vision Correction	12,276	922		1,346		85.7%	5	14.3%	0	0.0%
License Services Trailer Sales	10,021 7,682	1,026 1,169	35 35			68.6% 57.1%	10	28.6% 31.4%	1	2.9% 11.4%
Hallet pales	7,682	1,169	35	1,346	20	5/.1%	11	31.4%	4	11.4%

Management Man	Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	
ARREST MARTINES 55 10 10 10 10 10 10 10	Bill Paying Service		1,170	35	1,346	24		10		Pursue 1	% 2.9%
Color Colo	Gymnasiums - Equipment & Supplies					25		10		0	0.0% 5.7%
Column	Child Support Enforcement					25		10		0	0.0%
Archaeles 100 10 10 10 10 10 10	Trampolines Concert Halls			35		30		5		0	0.0% 2.9%
Research (1976)	Call Centers	20,393		34	1,358	19	55.9%	6	17.6%	9	26.5%
South Printed	Plastering Contractors	19,153	723	34		17		17	50.0%	0	0.0%
1.00	Smelters & Refiners - Precious Metals		1,098	34		23	67.6%	6		5	14.7%
A 100 Mary Regions 1.00 1.01 1.02 1.			1,222			9	26.5%	17	50.0%	8	23.5% 0.0%
Description	Animal Rescue Relocation	6,130	1,311		1,358	22	64.7%	11	32.4%	1	2.9%
Some International Conference Control of the Control of the Conference Control of the Control of the Conference Control of the Conference Control of the Control of the Conference Control of the Conference Control of the Contro						30		4		0	0.0% 5.9%
200 200	Electric Equipment - Manufacturers	2,887	1,805	34	1,358		50.0%	17	50.0%	0	0.0%
SOURCE AND STATE OF THE PROPERTY OF THE PROPER						15		19		0	0.0%
Tarters of American (1976) 1970 1970 1970 1970 1970 1970 1970 1970	Souvenirs - Retail	2,334	1,965	34	1,358	24	70.6%	10	29.4%	0	0.0%
1.20						11		23		0	0.0% 2.9%
Table 1	Diamond Buyers	18,202	739		1,373	31	93.9%	2	6.1%	0	0.0%
Services (1997) 1,000 1,00				33		21		3		9	27.3% 3.0%
1.000 1.00	Business Plan Preparation	8,029	1,154	33	1,373	7	21.2%	6	18.2%	20	60.6%
Control Action Action 1.00				33		26		6		1	3.0%
The Control of Month of Control	Concrete Repair/Leveling	6,336	1,293	33	1,373		45.5%	14	42.4%	4	12.1%
Text Control Programs	Water Supply Systems Tile - Ceramic - Manufacturers & Distributors			33		21		9		3	9.1% 3.0%
Court According 4.75	Pest Control Supplies & Equipment	5,628	1,367	33	1,373	21	63.6%	11	33.3%	1	3.0%
April Apri	Spas & Hot Tubs - Rental - Wholesale, Manufacturing	4,735	1.458	33	1.373	24	72.7%	9	27.3%	0	0.0%
A	Animal Brokers & Dealers - Zoo, Circus	4,494	1,496	33	1,373	18	54.5%	18 12	36.4%	3	3.0% 9.1%
Fig. 1972	Self Defense Devices					19		14		0	0.0%
See Continues	Martial Arts Supplies & Equipment			33					78.8%	0	0.0%
1,485	Cake Decorating Equipment & Supplies	2,040	2,060		1,373	7	7 21.2%	24	72.7%	2	6.1%
Total A Filter Cons. Contamers				33		26		13		1	3.0%
Addition forwards 1,400 460 30 1,100 20 4,100 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4,100 4 4,100 4 4,100 4 4,100 4 4,100 4 4,100								20		0	0.0%
Angus Princip Mary Angus Ang						26		4		2	6.3%
Stock Entering Statements 1155 115	Language Training Aids	28,546		32	1,394	28		4	12.5%	0	0.0%
Force formation (1.17)	Stone Setting - Interlocking Pavers			32		25		11		0	0.0%
Millored 10.729	Energy Service Companies	11,710	942			28		3	9.4%	1	3.1%
Four Farms Section S								16		1 4	3.1% 12.5%
Total single-state	Picture Frames - Manufacturers Supplies	8,492	1,122	32	1,394			27		0	0.0%
Section Sect	Doors - Installation					19		11		1	6.3% 3.1%
Vance Control Service	Mirrors	5,498		32	1,394			16		0	0.0%
Glassers	Weed Control Service							11		0	0.0%
Ammunitation 2,100 2,001 32 1,396 18 56,38 11 34,48 3 9.9 The property of the property		4,063	1,570	32	1,394	15	46.9%	13	40.6%	4	12.5%
Telegraph	Automation Systems & Equipment Ammunition							3 11		3	9.4%
1,412 2,227 32 1,36 46,96 15 46,96 2 6 6 6 6 6 6 6 6	Hosiery - Retail	1.662	2.215	32	1.394	15	46.9%	17	53.1%	0	0.0%
Detect Information forwards								5 15		1 2	3.1% 6.3%
Elevators - Sales & Service 14,723 8,28 31 1414 20 64.5% 11 35.5% 0 0.0	Dentist Information Bureaus	516	3,000	32	1,394	1	3.1%	1	3.1%	30	93.8%
Personal Sealing Seali						21		10		0	0.0%
Computers - Fort & Lease	Deck Cleaning & Sealing	8,745	1,101	31	1,414	17	54.8%	14	45.2%	0	0.0%
Physicians & Surgeons - Cardiology Services 4,602 1,474 31 1,414 26 83,99 5 16,19 0 0.00 (1) (1) (1) (1) (1) (1) (1) (1) (1) (1)		7,339 5 287	1,191			23	74.2%	7	22.6%	1	3.2% 0.0%
Video Engineers - Service & Regair 3,102 1,749 31 1,414 13 41,996 18 551,196 0 0 0 0 0 0 0 0 0	Physicians & Surgeons - Cardiology Services	4,602	1,474	31	1,414	26	83.9%	5	16.1%	0	0.0%
Advertising - Radio 2,266 1,574 31 1,414 18 581 % 13 4,19% 0 0.0 Physiciana & Surgeons - Far, Nose & Phrost 2,155 2,018 31 1,414 27 87,1% 3 9,7% 1 3.3 Post Physiciana & Surgeons - Far, Nose & Phrost 2,155 2,018 31 1,414 27 87,1% 3 9,7% 1 3.3 Post Offices 1,155 2,686 31 1,414 27 27,10% 9 20,0% 0 0.0 Post Offices 2,250 31 1,414 18 48,4% 15 48,4% 1 3.3 Post Offices 4,76 3,057 31 1,414 14 45,2% 15 48,4% 2 6.0 Post Offices 4,76 3,057 31 1,414 14 45,2% 15 48,4% 2 6.0 Post Offices 4,76 3,057 31 1,414 14 45,2% 15 48,4% 2 6.0 Post Offices 4,76 3,057 31 1,414 14 45,2% 15 48,4% 2 6.0 Post Offices 4,76 3,057 31 1,414 14 45,2% 15 48,4% 2 6.0 Post Offices 4,76 3,057 31 1,414 14 45,2% 15 48,4% 2 6.0 Post Offices 4,76 3,057 31 1,414 14 45,2% 15 48,4% 2 6.0 Post Offices 4,76 3,057 31 1,414 14 45,2% 15 48,4% 2 6.0 Post Offices 4,76 3,057 31 1,414 14 45,2% 15 48,4% 2 6.0 Post Offices 4,76 3,057 31 1,414 14 45,2% 15 48,4% 2 6.0 Post Offices 4,76 4,76 4,76 4,76 4 4,76 Post Offices 4,76 4,76 4,76 4,76 4,76 Post Offices 4,76 4,76 4,76 4,76 4,76 Post Offices 4,76 4,76 4,76 4,76 Post Offices 4,76 4,76 4,76 4,76 Post Offices 4,76 Post Offices				31		13	71.0%	9	29.0%	0	0.0%
Webbing	Advertising - Radio	2,296	1,974	31	1,414	18	58.1%	13	41.9%	0	0.0%
Electronic Power Supplies 1,062	Physicians & Surgeons - Ear, Nose & Throat Webbing	2,153		31		27		3		1	3.2% 0.0%
Post Offices 476 3.057 31 1.414 14 45.2% 15 48.4% 2 5.5 Triange Contractors 10.824 983 30 1.428 11 36.7% 15 53.3% 3 10.0 Reloader Schemes 8.853 1.094 30 1.428 4 13.3% 25 83.3% 1 33 Recruitment Services 8.951 1.15 30 1.428 24 4 13.3% 25 83.3% 1 33 Trust Oriver Training 7.294 1.19 30 1.428 24 28.3% 7 22.3% 4 13.3 Trust Oriver Training 7.294 1.19 30 1.428 9 30.0% 7 22.3% 4 13.3 Trust Oriver Training 7.294 1.19 30 1.428 9 30.0% 7 22.3% 4 13.3 Trust Oriver Training 7.294 1.19 30 1.428 9 30.0% 7 22.3% 4 13.3 Trust Oriver Training 7.294 1.19 30 1.428 9 30.0% 7 22.3% 4 13.3 Trust Oriver Training 7.294 1.19 30 1.428 9 30.0% 7 22.3% 4 13.3 Trust Oriver Training 7.294 1.19 30 1.428 9 30.0% 7 22.3% 4 13.3 Trust Oriver Training 7.294 1.19 30 1.428 9 30.0% 7 22.3% 4 13.3 Trust Oriver Training 7.294 1.19 30 1.428 9 30.0% 7 25.3% 4 13.3 Trust Oriver Training 7.294 1.19 30 1.428 9 30.0% 7 25.3% 4 13.3 Trust Oriver Training 7.294 1.19 30 1.428 9 30.0% 7 25.3% 4 13.3 Trust Oriver Training 7.294 1.19 30 1.428 9 30.0% 7 25.3% 4 13.3 Trust Oriver Training 7.294 1.19 30 1.428 9 30.0% 7 25.3% 4 13.3 Trust Oriver Training 7.294 1.19 30 1.428 12 40.0% 9 30.0% 0 0 Trust Oriver Training 7.294 1.19 30 1.428 12 40.0% 19 30.0% 0 0 Trust Oriver Training 7.294 1.19 30 1.428 12 40.0% 19 30.0% 0 0 Trust Oriver Training 7.294 1.19 30 1.428 12 40.0% 19 30.0% 0 0 Trust Oriver Training 7.294 1.194 1.104 1.	Electronic Power Supplies	1,062	2,542	31	1,414		38.7%	19	61.3%	0	0.0%
Drainage Contractors 10,824 983 30 14,28 11 36,7% 15 15 30 14,28 11 36,7% 15 13,3% 15 15 33,3% 15 31 30 14,28 11 36,7% 15 30 14,28 11 36,7% 15 30 14,28 25 83,3% 11 31 38 38 31 30 14,28 25 83,3% 11 31 38 38 31 30 14,28 25 83,3% 11 31 31 31 31 31 31 31 31 31 31 31 31	Motorcycles - Customizing Post Offices			,				15		1	3.2% 6.5%
Servition Services	Drainage Contractors	10.824	983	30	1,428		36.7%	16	53.3%	3	10.0%
Aluminum Fabricators				50		25		25 4		1	3.3%
Truck Driver Training 7,294 1,193 30 1,428 19 63,3% 7 23,3% 4 13. Foundries 6.594 1,265 30 1,428 9 30,0% 17 55,7% 4 13. Videotape, CD, & OVD Duplication & Transfer Services 5,784 1,350 30 1,428 21 70,0% 9 30,0% 0 0 0.0 Antennas 5,794 1,350 30 1,428 12 40,0% 14 46,7% 4 13. Bankruptcy Assistance & Services 3 4,256 1,541 30 1,428 13 43,3% 16 53,3% 1 0 0.0 Craft Galleries & Dealers 3,359 1,620 30 1,428 13 43,3% 16 53,3% 1 0 0.0 Craft Galleries & Dealers 3,359 1,620 30 1,428 18 60,0% 12 40,0% 0 0 0.0 Craft Galleries & Dealers 3,359 1,692 30 1,428 18 60,0% 12 40,0% 0 0 0.0 Bird & Wildlife Supply Shops 2,284 1,814 30 1,428 14 46,7% 16 53,3% 0 0.0 Ecals 5,288 1,888 30 1,428 15 50,0% 17 40,0% 3 10,0% 3 10,00% 3 10	Aluminum Fabricators	8,061	1,150		1,428	24	80.0%	6	20.0%	0	0.0%
Videotape, CD, & DVD Duplication & Transfer Services 5,784 1,350 30 1,428 21 70.0% 9 30.0% 0 0.1	Truck Driver Training Foundries	7,294	1,193	30	1,428	19	63.3%	7	23.3%	4	13.3% 13.3%
Antennas 5.192	Videotape, CD, & DVD Duplication & Transfer Services	5,784	1,350	50	1,428	21	70.0%	9	30.0%	0	0.0%
Ammunition & Reload Equipment & Supplies 3,739 1,620 30 1,428 23 76,7% 7 23,3% 0 0.0. Cart Galleries & Dealers 3,369 1,692 30 1,428 18 60.0% 12 40.0% 0 0.0. Designers - Industrial 3,193 1,734 30 1,428 14 46,7% 16 53,3% 0 0.0. Designers - Industrial 4,84 15 50.0% 12 40.0% 0 3.0. Decale & Line & L	Antennas			30		12	40.0%	14		4	13.3% 3.3%
Bird & Wildlife Supply Shops	Ammunition & Reload Equipment & Supplies	3,739	1,620	30	1,428	23	76.7%	7	23.3%	0	0.0%
Bird & Wildlife Supply Shops	Craft Galleries & Dealers Designers - Industrial	3,369	1,692	30	1,428		60.0%	12	40.0%	0	0.0%
Decals 2,588 1,888 30 1,428 13 43,3% 17 56,7% 0 0 0 0 0 0 0 0 0	Bird & Wildlife Supply Shops	2,854	1,814		1,428		50.0%		40.0%	3	10.0%
Cligar & Cigarette & Tobacco Dealers - Wholesale 1,731 2,177 30 1,428 22 73.3% 8 26,7% 0 0.0 0.0 Mags - Publishers & Distributors 11,933 2,335 30 1,428 17 56,7% 13 43,3% 0 0.0 0.0 Trophies 11,900 937 29 1,445 23 79,3% 6 20,7% 0 0 0.0 </td <td>Decals</td> <td></td> <td></td> <td>30</td> <td></td> <td>13</td> <td></td> <td>17</td> <td></td> <td>0</td> <td>0.0%</td>	Decals			30		13		17		0	0.0%
Maps - Publishers & Distributors 1.393 2.335 30 1.428 17 56.7% 13 43.3% 0 0.0 Trophies 11.900 9.37 29 1.445 23 79.3% 6 20.7% 0 0.0 Brake Service Equipment 9.938 1.030 29 1.445 16 55.2% 13 44.8% 0 0 0.1 Holding Companies 9.916 1.031 29 1.445 14 48.3% 9 31.0% 6 20.7% Holding Companies 7.613 1.174 29 1.445 24 82.8% 4 13.8% 1 3.0 Jabetes Services & Supples 6.554 1.288 29 1.445 19 65.5% 6 20.7% 4 13.4% Jackledery & Harmess 4.768 1.452 29 1.445 19 65.5% 6 20.7% 4 13.4 13.4 13.4 13.4 13.4 13.4 13.4 </td <td>Cigar & Cigarette & Tobacco Dealers - Wholesale</td> <td>1,731</td> <td>2,177</td> <td>30</td> <td>1,428</td> <td>22</td> <td>73.3%</td> <td>8</td> <td>26.7%</td> <td>0</td> <td>0.0%</td>	Cigar & Cigarette & Tobacco Dealers - Wholesale	1,731	2,177	30	1,428	22	73.3%	8	26.7%	0	0.0%
Brake Service Equipment 9,938 1,030 29 1,445 16 55,2% 13 44,8% 0 0.0.1 CRT Training & Certification 9,916 1,031 29 1,445 14 48,3% 9 31,0% 6 20. Holding Companies 7,613 1,174 29 1,445 24 82,8% 4 13,8% 1 3.3% 1 3.3 Companies 9,7613 1,174 29 1,445 24 82,8% 4 13,8% 1 3.3 Companies 9,7613 1,288 20 1,445 19 65,5% 6 20,7% 4 13,8% 1 3.3 Companies 9,7613 1,288 20 1,445 19 65,5% 6 20,7% 4 13,8% 1 3.3 Companies 9,7613 1,288 20 1,445 19 65,5% 6 20,7% 4 13,8% 1 3.3 Companies 9,7613 1,520 29 1,445 21 72,4% 8 2,76% 0 0.0 Companies 9,7613 1,520 29 1,445 21 72,4% 1 10 34,5% 10 34,	Maps - Publishers & Distributors	1 393	2 335		1.428	17	56.7%	13	43.3%	0	0.0%
CPR Training & Certification 9,916 1,031 29 1,445 14 48,3% 9 31,0% 6 20, 10, 10, 10, 10, 10, 10, 10, 10, 10, 1	Brake Service Equipment	11,900 9,938	937 1,030			16	79.3% 55.2%	13	20.7% 44.8%	0	0.0%
Diabetes Services & Supplies 6,354 1,288 29 1,445 19 65,5% 6 20,7% 4 13.3 25 35,4 dery & Harness 1,45 29 1,445 21 72,4% 8 27,6% 0 0.4 3.4 3.4 3.4 3.4 3.4 3.4 3.4 3.4 3.4 3	CPR Training & Certification	9,916	1,031		1,445	14	48.3%	9	31.0%	6	20.7%
Saddlery & Harness 4,768 1,454 29 1,445 21 72,4% 8 2,76% 0 0.0 0.0 Writers - Business 4,367 1,520 29 1,445 9 31.0% 10 34.5% 10 34.5% 10 34.5% 10 34.5% 10 34.5% 10 34.5% 10 34.5% 10 34.5% 10 34.5% 10 34.5% 10 34.5% 10 34.5% 10 34.5% 10 34.5% 10 34.5% 10 34.5% 12 72.4% 7 24.1% 1 32.7% 14.5% 11 37.9% 16 55.2% 2 6.5 2 7 24.1% 22 75.9% 0 <td>Diabetes Services & Supplies</td> <td>7,613 6,354</td> <td>1,1/4</td> <td></td> <td></td> <td>19</td> <td></td> <td>6</td> <td>13.8%</td> <td>1 4</td> <td>3.4% 13.8%</td>	Diabetes Services & Supplies	7,613 6,354	1,1/4			19		6	13.8%	1 4	3.4% 13.8%
Vacuum Equipment & Systems 3,295 1,710 29 1,445 21 72,4% 71 24,1% 1 3,4 Antiques - Repair & Restore 3,207 1,729 29 1,445 11 37.9% 16 55.2% 2 6,5 Ancing Supplies 2,782 1,837 29 1,445 7 24,1% 22 75,9% 0 0,0	Saddlery & Harness	4,768	1,454		1,445	21	72.4%		27.6%	0	0.0%
Antiques - Repair & Restore 3,207 1,729 29 1,445 11 37.9% 16 55.2% 2 6.0 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Vacuum Equipment & Systems			2.		21		10 7		10	34.5% 3.4%
Unicing Supplies - Carlies & Papair 2 (1964) 22 (75.9%) 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Antiques - Repair & Restore	3,207	1,729		1,445	11	37.9%	16	55.2%	2	6.9%
DEWRITE TRACKINGS - DELYNC & NEDBRI 91 (1.007) 1 (2.703) 1 (2.703) 791 (1.443) 701 (1.443) 701 (1.443) 91 (1.007)	Dancing Supplies Sewing Machines - Service & Repair	2,782 2,765	1,837 1,839	29		20		22	75.9% 31.0%	0	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	%
Sales Lead Generation	2,560	1,897	29	1,445	14	48.3%	15	51.7%	Pursue 0	0.0%
Lawn Installation Service Beekeepers	1,881 1,718	2,108 2,181	29	1,445 1,445	15	51.7%	11	37.9% 55.2%	3	10.39
Dinner Theatres	1,696	2,196	29	1,445	20	69.0%	9	31.0%	0	0.0%
Washing Machines & Dryers - Coin Metered Gloves & Mittens - Dress	1,222 772	2,441 2,745	29		17	58.6% 24.1%	11	37.9% 75.9%	1	3.4% 0.0%
Logistics	11,130	966	28	1,462	24	85.7%	4	14.3%	0	0.0%
Auto Paintless Dent Repair Dentist - Dental Implants	11,011 9,116	972 1,075	28	7,102	10	35.7% 78.6%	17	60.7% 21.4%	1	3.6% 0.0%
Batteries - Storage-Retail	7,054 6,574	1,213	28	1,462	18	64.3%	8	28.6%	2	7.1%
Pipe Line, Oil & Gas Wholesaler & Distributors Stone Setting	6,574 6,298	1,268 1,297	28	3 1,462 3 1,462	26	92.9%	2	7.1% 39.3%	0	0.0%
Safety & Rescue Equipment Sales & Services	5,414	1,389	28	1,462	10	35.7%	11	64.3%	0	0.0%
Water Works Contractors Inventors	5.184 3,547	1.421 1,652	28	3 1,462 3 1,462	16	57.1% 7.1%	10	35.7% 53.6%	2	7.1% 39.3%
News Service	3,547	1,652	28	3 1,462	19	67.9%	15	7.1%	7	39.3% 25.0%
Diaper Service	3,181	1,737	28	1,462	10	35.7%	17	60.7%	1	3.6%
Movers - Office Surgical Appliances & Supplies	3,018 2,848	1,770 1,816	28	3 1,462 3 1,462	16	57.1% 75.0%	10 7	35.7% 25.0%	2	7.1% 0.0%
Motel & Hotel Management	1,495	2,279	28	1,462	18	64.3%	10	35.7%	0	0.0%
Amplifiers Fan Clubs	1,086 825	2,526 2,709	28	1,462 3 1,462	14	17.9% 50.0%	23	82.1% 42.9%	0	0.0% 7.1%
Boutique Items - Wholesale & Manufacturers	768	2,748	28	1,462	17	60.7%	10	35.7%	1	3.6%
Washing Machines & Dryers - Rent & Lease Engineering Contractors - General	655 21,140	2,858 680	28		28	100.0%	0	0.0% 51.9%	0	0.0% 7.4%
Attorneys & Lawyers - Criminal	15,107	816	27	7 1,480	10	37.0%	16	59.3%	1	3.7%
Concrete - Ready Mixed Attorneys & Lawyers - Litigation	12,832	897 904	27	-7.00	19	70.4%	8	29.6%	0	0.0% 3.7%
Real Estate Schools	12,708 11,855	938	27	1,480	17	63.0%	10	18.5% 37.0%	0	0.0%
Advertising - Outdoor Desktop Publishina	6,387	1,284	27		12	44.4%	13	48.1%	2	7.4%
Economic Research & Analysis	6,348 6,342	1,289 1,291	27	7 1,480	21	55.6% 77.8%	6	40.7% 22.2%	0	3.7% 0.0%
Auto Appraisers	4,963	1,440	27	7 1,480	25	92.6%	2	7.4%	0	0.0%
Marine Electronic Equipment & Supplies Halls & Auditoriums	4,578 3,653	1,484 1,637	27	7 1,480 7 1,480	20	74.1%	7	25.9% 51.9%	0 2	0.0% 7.4%
Auto Air Conditioning Equipment	3,491	1,666	27	7 1,480	19	70.4%	6	22.2%	2	7.4%
Insurance - Dental Auto Service - Rust proofing Shops	3,090 3,028	1,754 1,767	27	7 1,480 7 1.480	24	88.9% 96.3%	3	11.1% 3.7%	0	0.0%
Skating Rinks	2,508	1,908	27	7 1,480	19	70.4%	8	29.6%	0	0.0%
Bounce Houses Electric Vehicles	2,244 1.935	1,984 2,089	27	1,480	14	51.9% 51.9%	13	48.1%	0	0.0%
Concrete Block & Product Molding Machine	1,805	2,089	27		12	33.3%	13	48.1% 66.7%	0	0.0%
Hair Weaving Horse Equipment & Supplies	1,706	2,189	27	1,480	11	40.7%	15	55.6%	1	3.7% 7.4%
Pens & Pencils - Retail	1,694 1,672	2,199 2,210	27	7 1,480 7 1,480	10	37.0%	13	48.1% 51.9%	3	11.1%
Model Makers	1,556	2,245	27	7 1,480	16	59.3%		29.6%	3	11.1%
Day Care - Adults Kitchen & Bath Design	39,223 9,229	1,069	26	5 1,502 5 1,502	17	65.4% 57.7%	9	34.6% 42.3%	0	0.0%
Audio-Visual Production Services	8,616	1,112	26	1,502	17	65.4%	6	23.1%	3	11.5%
Trailers - Repair & Service Global Positioning Systems	8,150 6,925	1,146 1,228	26	5 1,502 5 1,502	17	65.4% 42.3%	9	34.6% 34.6%	0	0.0% 23.1%
Fountains - Garden, Display	6,577	1,266	26	1,502	17	65.4%	6	23.1%	3	11.5%
Window Shades - Equipment & Supplies Disability Access Equipment	6,087 5,865	1,321 1,345	26	5 1,502 5 1,502	17	65.4% 92.3%	7	26.9% 3.8%	2	7.7% 3.8%
Environmental Testing & Consulting	5,708	1,358	26	1,502	16	61.5%	9	34.6%	1	3.8%
Topsoil Contractor - Decorative & Specialty Concrete	5,584 5,422	1,372 1,387	26	5 1,502 5 1,502	17	65.4%	9	34.6% 46.2%	0	0.0% 3.8%
Seminars - Wealth Building & Real Estate	5,393	1,392	26	1,502	16	61.5%	9	34.6%	1	3.8%
Fur Business - Retail Massage Equipment & Supplies	4,516 4,487	1,491 1,500	26	5 1,502 5 1,502	15	57.7% 50.0%	10	38.5%	1	3.8%
Beauty Consultant	3,230	1,722	26	1,502	18	69.2%	8	50.0% 30.8%	0	0.0%
Mopeds Physicians & Surgeons - Allergy	3,134 2,898	1,744 1,798	26	1,502 1,502	15	57.7% 84.6%	8	30.8% 15.4%	3	11.5%
Shoppers News Publications	2,861	1,811	26	1,502	12	46.2%	10	38.5%	4	15.4%
Attorneys & Lawyers - Elder Law Child Care - In Home	2,743	1,845 1.869	26	1,502	26	100.0%	0	0.0% 30.8%	0	0.0% 3.8%
Encyclopedia & Book Sales by Internet	2,666 2,408	1,939	26	1,502	22	84.6%	3	11.5%	1	3.8%
Furnace Sales & Service Football Clubs	2,382	1,950	26	1,502	12	46.2%	10	38.5%	4	15.4%
Chain Link Fence Sales, Service & Contractors	1,816 1,162	2,139 2,479	26	5 1,502 5 1,502	17	65.4% 15.4%	19	30.8% 73.1%	1 3	3.8% 11.5%
Currency Exchange	48,892	373	25	1,526	25	100.0%	0	0.0%	0	0.0%
Mud Jacking Contractors Timeshare Advocates	15,328 14,083	808 852	25	1,526	20	80.0% 36.0%	3 12	12.0% 48.0%	2	8.0% 16.0%
Insurance - Employee Benefits	12,535	912	25	1,526	15	60.0%	10	40.0%	0	0.0%
Audiologists Laboratories - Research & Development	11,209 10,793	964 986	25	1,526 1,526	21	84.0% 60.0%	10	16.0% 40.0%	0	0.0%
Metal Salvage Yards	10.448	1.008	25	1,526	13	52.0%	12	48.0%	0	0.0%
Holistic Practitioners Contractor - General Green Builder	10,159 8,788	1,017 1,097	25	1,526 1,526	22	88.0% 36.0%	3 14	12.0% 56.0%	0	0.0% 8.0%
Vinyl Repair	7,546	1,177	25	1,526		24.0%	19	76.0%	0	0.0%
Piano & Organ Moving Pet Day Care	6,782 5,892	1,249 1,340	25	1,526 1,526	12	48.0%	13	52.0% 36.0%	0	0.0% 4.0%
Musical Instruments - Wholesale & Manufacturers	4,339	1,528	25	1,526	14	56.0%	9	36.0%	2	8.0%
Watches - Wholesale & Manufacturers Paintball - Games & Supplies	3,798 3,535	1,609 1,654	25	1,320	16	64.0%	8	32.0% 20.0%	1	4.0%
Lighting Fixtures - Supplies & Parts	2,746	1,844	25	1,526	12	48.0%	12	48.0%	1	4.0%
Food - Sales & Delivery Housing Authorities	2,668 2,544	1,868 1,902	25		18	72.0% 80.0%	6	24.0% 20.0%	1	4.0%
Health Savings Administrators	2,410	1,938	25		20	92.0%	1	4.0%	1	4.0%
Baby Accessories - Wholesale & Manufacturers Containerized Freight Service	1,845	2,125	25	1,526	17	68.0%	7	28.0%	1	4.0%
Containerized Freight Service Lawn & Garden Equipment & Supplies - Rental	1,804 1,541	2,145 2,253	25	1,526 1,526	16	64.0%	9	36.0% 56.0%	0	0.0%
Painters - Commercial or Residential	1.058	2.548	25	1.526		28.0%	15	60.0%	3	12.0%
Soccer Clubs Ski Centers & Resorts	915 761	2,616 2,756	25	1,526 1,526	17	68.0%	7	28.0% 20.0%	1	4.0%
Baby Foods	391	3,180	25	1,526	11	44.0%	14	56.0%	0	0.0%
In-Home Care Contractors Equipment & Supplies - Rent & Lease	27,541 12,130		24	1,552 1 1,552	21	87.5% 70.8%	3	12.5% 29.2%	0	0.0%
Physicians & Surgeons - Hormone Replacement Therapy	9,332	1,060	24		19	70.8%		29.2%	0	0.0%
Cabinet Refinishers	8,997	1,084	24	1,552	13	54.2%	10	41.7%	1	4.2%
Pharmacy - Compounding Office Buildings	5,027 3,788	1,433 1,612	24	1,552 1 1,552	21	70.8% 87.5%	7	29.2% 12.5%	0 0	0.0%
Airport Parking Reservations Aluminum Products	3,376	1,687	24	1,552	13	54.2%	11	45.8%	0	0.0%
	3.140	1,743	24	1,552	18	75.0%	ı 6	25.0%	0	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	0'
Tractor Repair & Service	2,358	1,960	24	1,552	19	79.29	6 5	20.8%	Pursue 0	% 0.0%
Insurance Agents Sportswear - Wholesale & Manufacturers	2,209	1,995	24		20	83.39		16.7%	0	0.0% 4.2%
Sportswear - Wholesale & Manufacturers Labor Posters	2,052 1,839	2,057 2,128	24	1,552 1,552	19	79.29	6 4	16.7% 8.3%	1	4.2% 0.0%
Braids	1,673	2,209	24	1,552	16	66.79	6 8	33.3%	0	0.0%
Engines - Gas Pet Finding Service	1,267 882	2,413 2,644	24	1,552 1,552	14	58.39 83.39	6 10	41.7% 16.7%	0	0.0%
Smoke Abatement Equipment	514	3,005	24		13	54.29	6 9	37.5%	2	8.3%
Blankets	489	3,036	24		23	95.89	6 1	4.2%	0	0.0%
Human Resources Roof Cleaning & Stain Removal	18,114 11,971	742 935	23		13	56.59	6 10	43.5% 39.1%	0	0.0%
Computers - Cable & Installation	11,375	954	23		10		6 10	43.5%	3	13.0%
Parking Area Maintenance & Marking	11,084	969	23	1,569	14		6 9	39.1%	0	0.0%
Baths Attorneys & Lawyers - Immigration & Naturalization	10.516 8,802	1,004 1,095	23	1,569	21	31.3	6 2	8.7% 47.8%	0	0.0%
Western Apparel	8,479	1,125	23	1,569	19	82.69		17.4%	0	0.0%
Metal Fabricators Gourmet Shops	8,031 6,339	1,153 1,292	23	1,569 1,569	7	7 30.49 3 78.39	6 16	69.6% 21.7%	0	0.0%
Geothermal Heating & Cooling	6,117	1,314	23		18		6 3	13.0%	2	8.7%
Irrigation Consultants	5,640	1,365	23	1,569	16		6 7	30.4%	0	0.0%
Fire Damage Restoration Water Coolers - Equipment & Supplies	5,414 5.364		23	1,569 1,569	17 10	73.99	6 6	26.1% 56.5%	0	0.0%
Womens Apparel - Wholesale & Manufacturers	5,358	1,398	23	1.569	10	43.59	6 10	43.5%	3	13.0%
Garage Organizers	4,737	1,457	23	1,569	22	95.79		4.3%	0	0.0%
Boat Covers, Tops & Upholstery Balloons - Novelty & Toy	4,612 4,402	1,471 1,514	23	1,569 1,569	12		6 7	47.8% 30.4%	0	0.0%
Auto Bumpers, Guards & Grilles	4,227	1,546	23	1,569	15	65.29		34.8%	0	0.0%
Delicatessens Concrete - Perforation, Sealing & Cleaning	4,104 3,525	1,564 1,657	23	1,569	13	56.59 39.19	6 9	39.1% 56.5%	1	4.3%
Concrete - Restoration, Sealing & Cleaning Outdoor Kitchens	3,525 3,401	1,683	23		17		6 5	21.7%	1	4.3%
Audio-Visual Equipment - Supplies & Parts	3,296	1,709	23	1,569	11		6 11	47.8%	1	4.3%
Plating Optical Imaging Equipment & Systems	3.078 2.846	1.757 1.817	23	1,569 1,569	10	43.59	6 11	47.8% 30.4%	2	8.7% 4.3%
House Cleaning Equipment & Supplies	2,534	1,904	23	1,569	22	95.79	6 1	4.3%	0	0.0%
Medical Billing Services Contest Arranging & Judging	2,474	1,920 1,976	23 23	1,569 1,569	16 21	69.69	6 7	30.4%	0	0.0% 8.7%
Farm Supplies	2,290	2,042	23		18		6 5	21.7%	0	0.0%
Bridal & Millinery Supplies	1,440	2,310	23	1,569	6	26.19	6 16	69.6%	1	4.3%
Maps - Dealers Photographic Color Prints & Trans.	1,275 1,236	2,407 2,434	23	1,569 1,569	17	7 73.99	6 5	21.7% 56.5%	1	4.3%
Knife Sharpening Devices	883	2.643	23	1.569	7	30.49	6 16	69.6%	0	0.0%
Television Program Distributors	741	2,773	23	1,569	0	0.09	6 6	26.1%	17	73.9%
Encyclopedia & Book Sales Bus Lines Ticket Agencies	556 442	2,959 3,110	23	1,569 1,569	21	82.69 91.39	6 3	13.0% 4.3%	1	4.3% 4.3%
Logging Companies	8,517	1,119	22	1,604	8	36.49		59.1%	1	4.5%
Agricultural Services Lotteries - Foreign	7,244 6,733		22	1,604	7	31.89		63.6% 18.2%	1 18	4.5%
Engines - Diesel	6,733	1,254 1,275	22		15	68.29	6 7	31.8%	18	81.8% 0.0%
Timber & Timberland Companies	6,439	1,280	22	1,604	7	31.89		59.1%	2	9.1%
Butchering Barter & Trade Exchanges	5,883 5,724	1,342 1,357	22		14	5 27.39 4 63.69	6 13	59.1% 27.3%	3	13.6% 9.1%
Toilets - Portable	5,568	1,373	22	1,604	13	59.19	6 9	40.9%	0	0.0%
Van Conversions & Accessories Judgment Recovery	5,259 5,252	1,412 1,413	22		7	31.89	6 13	59.1% 50.0%	2	9.1% 0.0%
Food ServiceManagement	4,598	1,413	22		19		6 2	9.1%	1	4.5%
Concrete Construction Forms & Accessories	4,217		22		4	18.29		31.8%	11	50.0%
Breastfeeding Supplies & Information Stamps - Collectors	3,697 3,321	1,626 1,706	22		22	100.09	6 0	0.0% 13.6%	0	0.0% 4.5%
Environmental, Conservationist & Ecol Orq	3,266	1.716	22	1,604	7	31.89	6 15	68.2%	0	0.0%
Electric Heating Elements Travel Agent Mills	3,204 2,946	1,732 1,786	22	1,604	16 11	72.79	6 5	22.7% 40.9%	1	4.5%
Range Hoods & Canopies	2,946	1,780	22		21			40.9%	0	0.0%
Tools - Power Actuated	2,684	1,862	22	1,604	17	77.39	6 5	22.7%	0	0.0%
Animal Online Drug & Prescription Services Dance Apparel	1,550 1,359	2,250 2,351	22	1,604 1,604	21	95.59	6 1	4.5% 27.3%	0	0.0% 9.1%
Tags	948	2,600	22		9	40.99	6 13	59.1%	0	0.0%
Online Publications	441	3,112	22	1,604	8	36.49	6 14		0	0.0%
Charity - National Elderly/Senior Specialty Services	14,410 10,825	837 982	21 21		20	95.29	6 6	4.8% 28.6%	0	0.0% 4.8%
Legal Information Services	10,502	1,005	21	1,627	14	1 66.79	6	28.6%	1	4.8%
Stables Mulches	7,290 7,211	1,194 1,203	21 21		13 15	61.99		38.1% 28.6%	0	0.0%
Physicians & Surgeons - Osteopathic-D.O.	6,911	1,230	21	1,627	18	85.79	6 3	14.3%	0	0.0%
Surgical Centers	6,844	1,238	21	1,627	14	66.79	6 7	33.3%	0	0.0%
Wheel Alignment, Frame & Axle Service - Auto Fire Protection Consultants	6.840 6,118	1,240 1,313	21		14	66.79	6 6	28.6% 57.1%	1	4.8%
Foods - Dehydrated & Freeze-Dried	5.828	1.348	21	1.627	18	85.79	6 3	14.3%	0	0.0%
Media Consultant	4,428		21		9	42.99	6 11	52.4%	1	4.8%
Office & Desk Space Rental Service Flight School	4,285 4,178	1,535 1,554	21	1,627 1,627	11	52.49	6 6	33.3% 28.6%	3	14.3% 9.5%
Mailing Services - International	3,882	1,594	21	1,627	16	76.20		23.8%	0	0.0%
Tents Ventilating Systems - Cleaning	3,748 2.809	1,618 1.831	21 21	1,627 1.627	20	95.29	6 1	4.8%	0	0.0%
Bridal Supplies - Wholesale & Manufacturing	2,809	1,831	21		13		6 5	23.8%	0	0.0%
Hand Painting & Decorating	2,425	1,931	21		14			28.6%	1	4.8%
Second Hand Stores Outboard Motors - Repair	2,419 2,205	1,935 1,996	21 21	1,627 1,627	14	1 66.79 L 52.49	6 7	33.3% 28.6%	0	0.0% 19.0%
Seating Companies	1,823	2,135	21	1,627	20	95.29	6 1	4.8%	0	0.0%
Charity - Health	1,781 1,721	2,157	21	1,627 1,627	11	52.49 81.09		47.6% 19.0%	0	0.0%
Dolls - Wholesale & Manufacturers Aviation Services	1,721	2,180 2,211	21		1/	1 19.09		19.0%	0	0.0%
Oils - Lubricating		2,258	21	1,627	18	85.79	6 3	14.3%	0	0.0%
	1,527		21	1.627	10	47.69		52.4% 19.0%	0	0.0% 66.7%
Brewers	1,520	2,264	21							
Brewers Electric Motors - Manufacturers & Distributors Heat Pumps	1,520 1,487 1,344	2,281 2,361	21 21		12	57.19	6 9	42.9%	0	0.0%
Brewers Electric Motors - Manufacturers & Distributors Heat Pumps Snow Removal Equipment	1,520 1,487 1,344 1,204	2,281 2,361 2,454	21 21	1,627 1,627	12	57.19 95.29	6 9 6 1	42.9% 4.8%	0	0.0%
Brewers Electric Motors - Manufacturers & Distributors Heat Pumps Snow Removal Equipment Ticket Broker	1,520 1,487 1,344 1,204 1,173	2,281 2,361 2,454 2,472	21	1,627 1,627 1,627	12 20 13	2 57.19 95.29 8 61.99	6 9 6 1 6 4	42.9% 4.8% 19.0%	0 0 4	0.0% 19.0%
Brewers Electric Motors - Manufacturers & Distributors Heat Pumps Snow Removal Equipment Ticket Broker Drawing Materials Contractor - Home Performance	1,520 1,487 1,344 1,204	2,281 2,361 2,454 2,472 2,546	21 21 21	1,627 1,627 1,627 1,627	13	2 57.19 95.29 8 61.99	6 9 6 1 6 4	42.9% 4.8% 19.0% 19.0%	0 0 4 0 2	0.0% 19.0% 0.0% 9.5%
Brewers Electric Motors - Manufacturers & Distributors Heat Pumps Snow Removal Equipment Ticket Broker Drawing Materials Contractor - Home Performance Government - City, Village & Township	1.520 1,487 1,344 1,204 1,173 1,060 981 790	2,281 2,361 2,454 2,472 2,546 2,585 2,730	21 21 21 21 21	1,627 1,627 1,627 1,627 1,627 1,627	13	57.19 95.29 8 61.99 7 81.09 5 23.89 4 66.79	6 9 6 1 6 4 6 4 6 14 6 6 6 6 6 6 6 6 6 6 6	42.9% 4.8% 19.0% 19.0% 66.7% 28.6%	0 0 4 0 2	0.0% 0.0% 19.0% 0.0% 9.5% 4.8%
Brewers Electric Motors - Manufacturers & Distributors Heat Pumps Snow Removal Equipment Ticket Broker Drawing Materials Contractor - Home Performance Government - City, Village & Township Sundries Stores Casinos - Online	1,520 1,487 1,344 1,204 1,173 1,060 981 790 664	2,281 2,361 2,454 2,472 2,546 2,585 2,730 2,847	21 21 21 21 21 21	1,627 1,627 1,627 1,627 1,627 1,627 1,627	13 17 5	57.19 95.29 8 61.99 81.09 5 23.89 1 66.79	6 9 6 1 6 4 6 4 6 14 6 5 6 7	42.9% 4.8% 19.0% 19.0% 66.7% 28.6% 33.3%	0 0 4 0 2 1 0	0.0% 19.0% 0.0% 9.5% 4.8% 0.0%
Brewers Electric Motors - Manufacturers & Distributors Heat Pumps Snow Removal Equipment Ticket Broker Drawing Materials Contractor - Home Performance Government - City, Village & Township Sundries Stores	1.520 1,487 1,344 1,204 1,173 1,060 981 790	2,281 2,361 2,454 2,472 2,546 2,585 2,730 2,847 3,012	21 21 21 21 21 21 21 21 21	1,627 1,627 1,627 1,627 1,627 1,627 1,627 1,627 1,627	13 17 5 14 14 17	57.19 95.29 8 61.99 7 81.09 5 23.89 4 66.79	6 9 6 1 6 4 6 4 6 14 6 5 6 7 6 4	42.9% 4.8% 19.0% 19.0% 66.7% 28.6% 33.3% 19.0%	0 0 4 0 2 2 1 1 0	0.0% 19.0% 0.0% 9.5% 4.8%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	0/2
Safety Consultants	16,026	785	20	1,664	15	75.0%	4	20.0%	ruisue 1	5.0%
Sand & Gravel Marble - Cultured	15,126 12,244	815 923	20	1,664	10	50.0% 65.0%	10	50.0% 35.0%	0	0.0%
Feed Dealers	11,118	967	20	1,664	13	65.0%	6	30.0%	1	5.0%
Paper Products Tuck Pointing	10,829 6,898	981 1,233	20	1,664		3 40.0% 7 35.0%	10	50.0% 60.0%	2	10.0% 5.0%
Pet Health Plans	6,738	1,252	20	1,664	20	100.0%	0	0.0%	0	0.0%
Contractor - Spray Foam Insulation Basement - Finishing	6,699 6,115	1,258 1,315	20	1,664	12	60.0% 80.0%	1	40.0% 5.0%	3	0.0% 15.0%
Farm Equipment - Repair & Parts	5,382	1,394	20	1,664	13	65.0%	4	20.0%	3	15.0%
Lamps & Lamp Shades - Retail Pet Fencing & Containment Systems	5,286 5,012	1,408 1,434	20	1,664	19	65.0% 9 95.0%	1	35.0% 5.0%	0	0.0%
Pension & Profit Sharing Plans Kitchen Cabinet Refacing	5,001 4,875	1,435 1,448	20	1,664	17	7 85.0% 5 80.0%	3	15.0% 20.0%	0	0.0% 0.0%
Trailer Hitches	4,257	1,540	20	1,664	15	75.0%	4	20.0%	1	5.0% 5.0%
Water Heaters - Repairing Consultant - Planning	4,099 3,781	1,566 1,613	20		9	9 45.0% 9 45.0%	10	50.0% 50.0%	1	5.0% 5.0%
Golf Instruction	3,598	1,644	20	1,664		35.0%	8	40.0%	5	25.0% 5.0%
Photography Schools Exterior Structures - Barn Construction	3,479 3,208	1,667 1,728	20	1,664	1.	65.0% 35.0%	6	30.0% 35.0%	<u>1</u>	5.0% 30.0%
Plaques	2,968	1,782	20	1,664	14	70.0%	4	20.0%	2	10.0%
Spices Boat Transporting	2,112 1.791	2,035 2,153	20	1,664	13	9 45.0% 8 65.0%	10	50.0% 35.0%	1	5.0% 0.0%
Uniforms - Medical	1,713	2,183	20	1,664	13	65.0%	7	35.0%	0	0.0%
Bras Tropical Fish	1,704 1,458	2,191 2,297	20	1,664	12	7 35.0% 2 60.0%	9	45.0% 40.0%	<u>4</u>	20.0%
Candle Making Supplies	1,062	2,542	20	1,664	10	50.0%	9	45.0%	1	5.0%
Bibles Premium Goods	856 447	2,673 3,095	20	1,664	11	55.0%	9	45.0% 0.0%	0	0.0%
Sewing Machines - Wholesale & Manufacturers	341	3,277	20	1,664	20	100.0%	0	0.0%	0	0.0%
Senior Citizens Service Organization Contractors Equipment & Supplies - Dealers & Ser	20,444 13,675	692 870	19	1,694	15	78.9% 73.7%	4	21.1% 26.3%	<u>0</u>	0.0%
Acupuncturists	13,530	876	19	1,694	15	78.9%	4	21.1%	0	0.0%
Road Building Contractors Glass - Beveled, Carved, Ornamental	9,550 8,504	1,049 1,120	19 19	1,694	10	52.6% 57.9%	8 8	42.1% 42.1%	1	5.3% 0.0%
Stair Builders	7,726	1,166	19	1,694	11	57.9%	7	36.8%	1	5.3%
MRI (Magnetic Resonance Imaging) Pianos - Tuning & Repair	5,440 4,128	1,385 1,560	19 19	1,694	15	78.9% 47.4%	9	21.1% 47.4%		0.0% 5.3%
Manufactured Homes - Equipment & Parts	3,882	1,594	19	1,051	15	78.9%	4	21.1%	0	0.0%
Food Brokers Tile - Non-Ceramic - Manufacturers & Distributors	3,808 3,708	1,605 1,623	19	1,694		31.6%	11	57.9% 52.6%	0	10.5% 0.0%
Compliance Consulting	3,605	1,642	19	1,051	14	73.7%	4	21.1% 78.9%	1	5.3% 0.0%
Chemical Cleaning - Industrial Fishing Charters	3,238 3,161	1,720 1,741	19 19			21.1% 3 42.1%	11	78.9% 57.9%	0	0.0%
Recreational Vehicles - Storage Oil Tank Removal & Installation	2,752	1,841 2,002	19 19	1,694	15	78.9%	4	21.1% 68.4%	0	0.0% 0.0%
Wines - Wholesale	2,194 869	2,002	19		16	31.6% 84.2%	3	15.8%	0	0.0%
Underwear - Wholesale & Manufacturers Music Copyists	778 514	2,740	19		14	73.7%	5	26.3%	0	0.0% 31.6%
Attorneys & Lawyers - Personal Injury & Property Damage	19,311	3,005 720	18	1,713	14	26.3% 77.8%	4	42.1% 22.2%	0	0.0%
Molds Basement - Remodeling	14,823 13,151	825 884	18 18	1,713 1,713	10	55.6%	7	38.9% 44.4%	1 2	5.6% 16.7%
Drilling & Boring Contractors	9,028	1,081	18	1,713	11	61.1%	7	38.9%	0	0.0%
Sandblasting Attorneys & Lawyers - Tax	8,298 8,025	1,137 1,155	18 18		12	7 38.9% 2 66.7%	10	55.6% 33.3%	1	5.6% 0.0%
Petroleum	6,142	1,308	18	1,713	16	88.9%	2	11.1%	0	0.0%
Carpet & Rug Cleaning Equipment& Supplies Horse Training	5,866 5,070	1,344 1,428	18 18		11	61.1% 72.2%	4	22.2% 27.8%	3	16.7% 0.0%
Hydraulic Equipment & Supplies	5.049	1,432	18	1.713	10	55.6%	8	44.4%	0	0.0%
Laboratory Equipment & Supplies Wood Finishing	4,583 4,181	1,482 1,553	18 18		10	55.6% 66.7%	8 5	44.4% 27.8%	0	0.0% 5.6%
Cooking Instruction	3,000	1,774	18	1,713	12	66.7%		22.2% 55.6%	2	11.1% 0.0%
Cabinet Refacing Labeling	2,916 2,894	1,796 1,801	18 18			3 44.4% 5.6%	10	55.6% 16.7%	0 14	77.8%
Gasoline - Wholesale	2,710	1,853	18	1,713	9	50.0%	9	50.0%	0	0.0% 5.6%
Decoration Contractors - Party, Convention Construction Estimates	2,429 2,145	1,930 2,023	18 18			3 44.4%	12	50.0% 66.7%	0	0.0%
Manufactured Homes - Rent & Lease Fabrics - Wholesale & Manufacturers	2,123	2,033	18 18	1,713	11	61.1%	5	27.8%	2	11.1%
Sprinkler Supervisory Service	2,012 1,877	2,070 2,113	18		12	77.8% 38.9%	10	22.2% 55.6%	1	0.0% 5.6%
Social Media Trucks - Industrial	1,745 1,452	2,173 2,300	18 18		12	2 66.7% 3 72.2%	6	33.3% 27.8%	0	0.0%
Radar Equipment	1,275	2,407	18		18	100.0%	0	0.0%	0	0.0%
Cosmetic & Toiletry Preparations - Manufacturers Fashion Designers	1,270 1,239	2,411 2,432	18 18		14	77.8%	4	22.2% 27.8%	0	0.0%
Contractor - Water Conditioning	1,234	2,437	18	1,713	11	61.1%	7	38.9%	0	0.0%
Boat - Excursion Florist - Funeral Bouquets & Wreaths	1.126 1.073	2,496 2,532	18 18		12	66.7% 61.1%	6	33.3% 22.2%	0	0.0% 16.7%
Uniforms - Accessories	1,071	2,534	18	1,713	11	61.1%	7	38.9%	Ō	0.0%
Refrigerators & Freezers - Dealers Racquetball Courts - Private	856 550	2,673 2,966	18	3 1,713 3 1,713	14	77.8% 83.3%	4	22.2% 16.7%	0	0.0%
Bicycles - Renting	512	3,008	18	1,713	12	66.7%	6	33.3%	0	0.0%
Washers Microwave Ovens - Service & Repair	476 472	3,057 3,064	18 18	3 1,713 3 1,713	16	88.9% 2 66.7%	1	5.6% 33.3%	1	5.6% 0.0%
Transfers - Dry	398	3,164		1,713	(0.0%	13	72.2%	5	27.8%
Ranges & Ovens - Service & Repair Windows & Doors - Installation & Service	270 9,433	3,417 1,056	18 17		13	3 16.7% 2 70.6%	15	83.3% 23.5%	0	0.0% 5.9%
Audio-Visual Consultants	9,214	1,056 1,071		1,750	Ġ	70.6% 52.9%	7	23.5% 41.2%	1	5.9%
Energy Audits Insulation Materials	8,999 8,010	1,083 1,156	17 17	1,750	11	64.7% 82.4%	3	17.6% 11.8%	<u>3</u>	17.6% 5.9%
Radon Mitigation Pet Cemeteries, Crematories & Supplies	7,653	1,171	17	1,750	15	88.2%	1	5.9%	1	5.9%
Pet Cemeteries, Crematories & Supplies Speech & Language Pathologists	7,399 6,284	1,187 1,298	17 17		15	88.2% 70.6%		11.8% 29.4%	0 	0.0%
Student Exchange Programs	6,185	1,306	17	1,750	14	82.4%	3	17.6%	0	0.0%
Employment Counseling Insurance - Fire & Flood Specialists	5,417 4,507	1,388 1,495	17 17		16	94.1% 76.5%	1 3	5.9% 17.6%	<u>0</u>	0.0% 5.9%
Caskets	4,490	1,497	17	1,750		47.1%	8	47.1%	1	5.9%
Fiber Optics Packing & Crating Service	4,390 4,056	1,516 1,572	17 17		12	70.6% 58.8%	<u>4</u> 7	23.5% 41.2%	<u>1</u>	5.9% 0.0%
Stump Removal & Grinding Coaching - Life	3,838	1,600	17 17	1,750		29.4%	8	47.1%	4	23.5%
Coaching - Life Lighting Consultants	3,814 3,798	1,604 1,609	17 17			35.3% 3 47.1%	9	52.9% 47.1%		11.8% 5.9%
Storm Windows & Doors - Repair Survival Products & Supplies	3,377	1,686 1.687	17	1,750		35.3%	10	58.8%	1	5.9%
ISURVIVAL PRODUCTS & SUDDIES	3,376	1,687	17	1,750	10	JI 58.8%		41.2%	0	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	0:
Musicians	3,306	1,708	17	7 1,750		52.9%	7	41.2%	Pursue 1	% 5.9%
Hardscapes Window Tinting & Coating - Commercial	3,271	1,715	17 17		9	52.9%	8	47.1%	0	0.0% 5.9%
Water - Bottled & Bulk	2,930 2,906	1,793 1,797	17		15	29.4%	2	64.7% 11.8%	0	0.0%
Filtering Materials & Supplies Amusement Devices	2,572	1,896	17		-	11.8%	15	88.2%	0	0.0%
Museums	2,384 2,143	1,949 2,025	17	7 1,750 7 1,750	14	7 41.2% 4 82.4%	3	52.9% 17.6%	0	5.9% 0.0%
Horse Riding/Horse Trail Rides	2,142	2,026	17		11	64.7%	6	35.3%	0	0.0%
Motion Picture Film Distributors & Exchange Veterinary Emergency	2,068 1,700	2,051 2,194	17	7 1,750 7 1,750	10	52.9% 58.8%	6	47.1% 35.3%	1	0.0% 5.9%
Transmissions - Truck, Tractor	1,430	2,316	17		10	58.8%	7	41.2%	0	0.0%
Knives - Machine Linens - Wholesale & Manufacturers	1,333 1,303	2,371 2,389	17 17		16	23.5%	13	76.5% 5.9%	0	0.0%
Popcorn & Supplies	1,300	2,391	17		12	70.6%	5	29.4%	0	0.0%
Rubbish & Garbage Removal Contractors Equipment Air Courier Service	1,290 1,207	2,396 2,451	17	7 1,750 7 1,750	11	64.7%	1 13	5.9% 76.5%	5	29.4%
Home Demonstrations	1,160	2,483	17	7 1,750	12	70.6%	5	29.4%	0	0.0%
Advertising - Transit &Transportation Writer - Freelance	1,112 839	2,507 2,690	17		4	23.5% 35.3%	12	70.6% 41.2%	1 4	5.9% 23.5%
Proofreading	834	2,696	17	7 1,750	16	94.1%	1	5.9%	0	0.0%
Cigar, Cigarette & Tobacco Manufacturers Jetski/Personal Watercraft	797 762	2,723 2,755	17 17		11	64.7% 3 47.1%	6	35.3% 52.9%	0	0.0%
Data Processing Equipment - Maintenance	562	2,753	17	7 1,750	16	94.1%	1	5.9%	0	0.0%
Patio Builder Dresses - Wholesale & Manufacturers	452 389	3,091	17		3	17.6%	14	82.4%	0	0.0%
Railroads - Ticket Agencies	204	3,186 3,570	17	7 1,750 7 1,750	10	64.7% 58.8%	3	35.3% 17.6%	4	0.0% 23.5%
Guitars & Amplifiers	140	3,749	17	7 1,750	13	76.5%	4	23.5%	0	0.0%
Storm Shelters Sprinklers - Automatic - Fire	11,529 9,989	948 1,028	16		15	93.8% 43.8%	1 7	6.3% 43.8%	0	0.0% 12.5%
Computer Business Services	8,388	1,130	16	1,795	10	62.5%	6	37.5%	0	0.0%
Glass - Block Glass - Stained & Leaded	8,222 6,956	1,140 1,226	16	1,795	11	68.8%	4	25.0% 37.5%	1	6.3% 0.0%
Welding Equipment & Supplies	6,877	1,236	16	1,795	11	68.8%	5	31.3%	0	0.0%
Basement - Contractors Equestrian Services	6,462 5,556	1,276 1,374	16 16	1,795	10	62.5%	6	37.5% 50.0%	0	0.0%
Trailers - Equipment & Parts	4,955	1,374	16		10	62.5%	6	37.5%	0	0.0%
Surfboards	4,601 4,423	1,475	16	1,795	11	68.8% 25.0%	5	31.3% 50.0%	Ö	0.0% 25.0%
Floors - Industrial Deck Builder	4,423 4,230	1,510 1,545	16		11	68.8%	8	50.0% 25.0%	1	25.0% 6.3%
Baths - Equipment & Supplies	3,888	1,591	16	1,795	11	68.8%	5	31.3%	0	0.0%
Radiotelephone Communication - Equipment & Systems Machinery Rebuild & Repair	3.884 3,604	1,592 1,643	16		9	56.3% 56.3%	7	43.8% 37.5%	0	0.0% 6.3%
Distributing Service - Circular, Sample	3,595	1,645	16	1,795	12	75.0%	3	18.8%	1	6.3%
Merchandise Brokers Medical Diagnostic Testing Facilities	3,434 3,408	1,674 1,682	16		11	68.8% 81.3%	5	31.3% 18.8%	0	0.0% 0.0%
Tents - Rental	3,394	1,685	16		11	68.8%	5	31.3%	0	0.0%
Water Analysis	3,213	1,727	16			7 43.8% 68.8%	7	43.8%	2	12.5% 0.0%
Scales Greenhouses	3,205 3,101	1,731 1,750	16		11	56.3%	7	31.3% 43.8%	0	0.0%
Labels - Paper	3,020	1,769	16	1,795	4	1 25.0%	12	75.0%	0	0.0%
Physicians - Surgeons & Neurosurgeons Baby Car Seats, Carriages & Strollers	2,878 2,834	1,807 1.823	16 16		13	81.3% 50.0%	5	18.8% 31.3%	0 3	0.0% 18.8%
Cash Registers & Supplies	2,743	1,845	16	1,795	6	37.5%	5	31.3%	5	31.3%
Meat - Processing Machine Tools - Repair & Rebuild	2,733 2,700	1,848 1,856	16 16		10	62.5% 37.5%	5	31.3% 50.0%	1	6.3% 12.5%
Sewing Contractors	2,696	1,857	16	1,795	Č	37.5%	10	62.5%	0	0.0%
Restaurant Management DNA Testing	2,634 2,627	1,878 1,880	16 16		15	93.8% 93.8%	1	6.3% 6.3%	0	0.0%
Pavement & Floor Marking Services	2.534	1.904	16	1.795	11	68.8%	5	31.3%	0	0.0%
Batteries - Dry Cell - Wholesale & Manufacturers Jewelry Findings	2,121 1,935	2,034 2,089	16 16		15	93.8% 43.8%	1 7	6.3% 43.8%	0	0.0% 12.5%
Chiropractors Equipment & Supplies	1,745	2,173	16	1,795	15	93.8%	1	6.3% 43.8%	0	0.0%
Junk Dealers Dishall Falor & Comics	1,631	2,224	16		15	43.8%	7		2	12.5%
Pinball Sales & Service Driving Training Equipment	1,550 1,349	2,250 2,357	16	-7:	1.	81.3% 31.3%	3 11	18.8% 68.8%	0	0.0% 0.0% 50.0%
Beauty Supplies & Equipment Repair	1,041	2,555	16			6.3%	7	43.8%	8	
Greenhouse Builders Restaurants - Breakfast	948 923	2,600 2,610	16 16		16	100.0% 50.0%	7	0.0% 43.8%	0 1	0.0% 6.3%
Real Estate - Rent to Own	782	2,735	16			43.8%	8	50.0%	1	6.3%
Doll Houses & Accessories Beekeepers Supplies	744 175	2,771 3,652	16	-7:	10	0 62.5% 2 75.0%	6	37.5% 25.0%	0	0.0%
Foreign Currency Exchange Broker	26,459	588	15	1,839	8	53.3%	7	46.7%	0	0.0%
Hospices Sales Training	15,025 10,751	819 988	15 15		13	86.7% 60.0%	2	13.3% 40.0%	0	0.0%
Mortgage Lender	10.697	992	15	1.839	13	86.7%	2	13.3%	Ö	0.0%
Display Designers & Producers Skylights	10,643 9,522	996 1.051	15 15	1,839 1,839	10	46.7%	8	53.3% 26.7%	0	0.0% 6.7%
Drafting Services	8,056	1,151	15	1,839	11	73.3%	4	26.7%	0	0.0%
Art Metal Work Hydroponics - Equipment & Supplies	6,576	1,267	15 15			40.0%	7	46.7%	2	13.3%
Aircraft Parts & Supplies	5,345 4,601	1,399 1,475	15	1,839 1,839	10	66.7%	7	26.7% 46.7%	4	6.7% 26.7%
Stone - Cast	4,489	1,498	15	1,839		46.7%	8	53.3%	0	0.0%
Beads Human Services Organizations	4,434 4,336	1,508 1,530	15	1,839 1,839	11	73.3%	4	26.7% 40.0%	0 2	0.0% 13.3%
Metal Specialties	4,198	1,552	15	1,839	r.	33.3%	9	60.0%	1	6.7%
Lighting Fixtures - Wholesale & Manufacturers Boilers - Repair & Cleaning	3,884	1,592	15		8	53.3%	7	46.7%	0	0.0%
Tree Service - Pruning	3,678 3,677				5	60.0% 46.7%	8	40.0% 53.3%	0	0.0%
E-Learning Outplacement Consultants	3,417 3,411	1,679 1,680	15	1,839 1,839	12	80.0% 53.3%	3	20.0% 13.3%	0	0.0% 33.3%
Endodontics	3,004	1,772	15	1,839	14	93.3%	1	6.7%	0	0.0%
Giftware - Wholesale & Manufacturers Suits - Custom Made	3,003	1,773 1.828	15		13	86.7% 53.3%	2	13.3%	0	0.0% 6.7%
Scooters - Medical	2.815 2,626	1,881	15	1,839	10	66.7%	4	40.0% 26.7%	1	6.7%
Fingerprinting	2,605	1,885	15	1,839	11	73.3%	4	26.7%	0	0.0%
Dentist - Periodontist	2,437	1,928 1,966	15 15		12	80.0% 53.3%	3 6	20.0% 40.0%	<u>0</u>	0.0% 6.7%
	2.3//				1	80.0%	3	20.0%	0	0.0%
Food Products - Organic Reptiles	2,322 2,125	2,032	15		14					
Reptiles Check Protection & Signing Machines	2,125 2,077	2,047		1,839	15	100.0%	0	0.0%	0	0.0%
Reptiles Check Protection & Signing Machines Quitting Cemetery Equipment & Supplies	2,125 2,077 1,903 1,831	2,047 2,102 2,131	15 15 15	1,839 1,839 5 1,839	12 15 8	5 100.0% 3 53.3% 0 66.7%	0 7 5	0.0% 46.7% 33.3%	0 0 0	0.0%
Reptiles Check Protection & Signing Machines Oullting	2,125 2,077 1,903	2,047 2,102	15 15 15	1,839 1,839 1,839 1,839	12 15 8 10	5 100.0% 3 53.3% 0 66.7%	0 7 5 2	0.0% 46.7%	0	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	
Fireplace Equipment - Wholesale & Manufacturers	1,705	2,190	15	1,839	13	86.7%	2	13.3%	Pursue 0	% 0.0%
Charity - Education & Literacy Greeting Cards - Wholesale & Manufacturers	1,614 1,520	2,228	15		8	53.3%	7	46.7%	0	0.0%
Plumbers - Commercial	1,520	2,264 2,294	15	1,839	14	93.3% 53.3%	2	6.7% 13.3%	5	33.3%
Caps & Gowns	1,429	2,319	15		13	86.7%	2	13.3%	0	0.0%
Playing Cards Outboard Motors	1,369 1,354	2,346 2,355	15	1,839 1,839	9	60.0% 40.0%	9	40.0% 60.0%	0	0.0%
Imprinting	1,172	2,473	15			33.3%	9	60.0%	1	6.7%
Cookies & Crackers Magicians Supplies	1,019 872	2,564 2,654	15	1,839 1,839	1.5	86.7% 7 46.7%	4	13.3% 26.7%	4	0.0% 26.7%
Housing Consultants & Referral Service	613	2,900	15		7	7 46.7%	8	53.3%	0	0.0%
Karts - Motorized Towels - Cloths-Wholesale & Manufacturers	528 510	2,992 3,010	15	1,839 1,839	14	5 40.0% 4 93.3%	9	60.0% 6.7%	0	0.0%
Canvas - Wholesale & Manufacturers	387	3.191	15		9	60.0%	6	40.0%	0	0.0%
Health Recording Service Concert Bureaus	377 251	3,203 3,453	15	1,839 1,839	12	2 80.0% 3 86.7%	3	20.0%	0	0.0%
Fraternal Regalia & Supplies	223	3,524	15	1,839	g	60.0%	6	40.0%	0	0.0%
Coin & Bill Count,Sort,Wrap Machines Cellophane, Cell Materials & Products	135	3,774 3,982	15	1,839 1,839	15	5 100.0% 5 40.0%	0	0.0% 60.0%	0	0.0%
Video Tape Duplication Service	9,896	1,033	14	1,891	7	7 50.0%	7	50.0%	0	0.0%
Engineering Consultants Stock Quotation Boards & Systems	9,359	1,059	14 14		9	64.3%	4	28.6%	1	7.1%
Personal Security Guard Service	8,621 6,711	1,111 1,257	14	1,891	11	5 35.7% 1 78.6%	3	64.3% 21.4%	0	0.0%
Jewelers - Supplies	5,186	1,420	14	1,891	.7	7 50.0%	7	50.0%	0	0.0%
Ranches Fraternal Organizations	4,718 4,592	1,460 1,480	14		11	1 78.6% 2 85.7%	3	21.4% 14.3%	0	0.0%
Office Furniture & Equipment - Used	4,209	1,549	14	1,891	11	1 78.6%	3	21.4%	0	0.0%
Hardware - Wholesale & Manufacturers Horse Dealers	4,155 4,026	1,558 1,577	14 14		11	1 78.6% 71.4%	3	21.4% 28.6%	0	0.0%
Pumps - Dealers	4,026 3,724	1,622	14		4	71.4% 4 28.6%	9	64.3%	1	7.1%
Crime Scene/Trauma Clean Up	3,324	1,704	14	1,891	14	100.0%	0	0.0%	0	0.0% 0.0%
Oils - Petroleum Horse Breeders	3,227 3,164	1.725 1,740	14		12	2 85.7% 71.4%	2	14.3% 28.6%	0 0	0.0%
Fans - Household	2,983	1,777	14	1,891	11	1 78.6%	3	21.4%	0	0.0%
Compressors International Trade Consultants	2,846 2,752	1,817 1,841	14 14		9	9 64.3% 7 50.0%	5	35.7% 50.0%	0	0.0% 0.0%
Charity - Community Development & Civic Organizations	2,742	1,847	14	1,891	10	71.4%	4	28.6%	0	0.0%
Trailers - Truck Contractors - Retaining Wall	2,592 2,377	1,887 1,952	14	1,891	10	71.4% 5 35.7%	4	28.6%	0	0.0% 21.4%
Diving Instruction	2,377	1,952	14		10	71.4%	4	42.9% 28.6%	0	0.0%
Aluminum	2.184	2.008	14		12	85.7%	2	14.3%	0	0.0%
Conference Centers Physicians & Surgeons - Maxillofacial	2,144 2,085	2,024 2,042	14 14	-700-	11	57.1% 1 78.6%		42.9% 21.4%	0	0.0%
Mail Boxes - Manufacturers & Distributors	2,082	2,044	14	1,891	10	71.4%	4	28.6%	0	0.0%
Cleaning Supplies by Internet Fur Business - Wholesale & Manufacturers	1,952 1,803	2,083 2,146	14	1,891 1,891	13	92.9% 5 42.9%	1	7.1% 57.1%	0	0.0%
Government - County	1,765	2,164	14	1,891	8	57.1%	6	42.9%	0	0.0%
Bookbinders	1,764	2,165	14		7	7 50.0%	7	50.0%	0	0.0%
Doughnuts Publicity Service	1,740 1,685	2,175 2,204	14		10	5 35.7% 71.4%	3	57.1% 21.4%	1	7.1% 7.1%
Charity - Animal Protection	1,528	2,257	14	1,891	12	2 85.7%	2	14.3%	0	0.0%
Basketball Clubs Electric Supplies - Manufacturers	1,324 1,176	2,376 2,471	14		6	5 42.9% 9 64.3%	8	57.1% 35.7%	0	0.0%
Ballrooms	1,161	2,481	14	1,891	Š	35.7%	8	57.1%	1	7.1%
Security Cameras Quilts	1,144 1,015	2,489 2,567	14	1,891 1,891	4	4 28.6% 4 28.6%	10	71.4% 71.4%	0	0.0%
Battery Charging Equipment	993	2,579	14		13	92.9%	10	7.1%	0	0.0%
Consultants - Security	940	2,604	14		13	92.9%	1	7.1%	0	0.0%
Tire Retread & Repair - Equipment & Supplies Zoos	921 853	2,613 2,676	14	1.891 1.891	11	71.4% 3 57.1%	4 6	28.6% 42.9%	0	0.0%
Carpet & Rug Dyers	757	2,760	14		6	42.9%		57.1%	0	0.0%
Juices Layouts - Office, Factory	705 596	2,816 2,919	14		7	7 50.0% 9 64.3%	7	50.0% 35.7%	0	0.0%
Calculators, Adding Machines & Supplies	588	2,926	14	1,891	12	85.7%	2	14.3%	0	0.0%
Sewing Machines - Supplies & Parts Electrotype Equipment & Supplies	443 375	3,106 3,214	14		7	7 50.0% 7 50.0%	7	50.0% 35.7%	0	0.0% 14.3%
Carpet & Rug Cleaning Equipment - Rental	308	3,342	14	1,891	10	71.4%	3	21.4%	1	7.1%
Storage Units ? Portable	213	3,549	14	1,891	9	64.3%	5	35.7%	0	0.0%
Attorneys & Lawyers - Estate Planning Personnel Consultants	11,313 10,872	957 979	13	1,940 1,940	10	2 92.3% 76.9%	3	7.7% 23.1%	0	0.0%
Aircraft Servicing & Maintenance	9,739	1,041	13	1,940	.4	1 30.8%	9	69.2%	0	0.0%
Safes & Vaults Janitors Equipment & Supplies	9,627 9,112	1,046 1,076	13	1,940 1,940	11	1 84.6% 76.9%	1	15.4% 7.7%	2	0.0% 15.4%
Paving Materials	8,119	1,148	13	1,940	6	46.2%	7	53.8%	0	0.0%
Tile & Grout Cleaning Organizing Services - Household & Business	7.581 7,543	1,176 1,179	13	1,940 1,940	- 5	3 61.5% 4 30.8%	4	30.8% 53.8%	1	7.7% 15.4%
Electricians - Commercial	7,278	1.196	13	1,940	7	7 53.8%	6	46.2%	0	0.0%
Insurance - Medicare Services Wind Energy Systems	5,067 4,838	1,430 1,451	13 13	1,940 1,940	10	76.9% 61.5%	3	23.1% 38.5%	0	0.0%
Wire & Cable - Electric	4,636	1,451	13		7	7 53.8%	6	38.5% 46.2%	0	0.0%
Fruits & Vegetables - Wholesale	4,008	1,578	13	1,940	9	69.2%	4	30.8%	0	0.0%
Refrigeration Equipment - Supplies & Parts Grout Resurfacing & Repair	3,676 3,517	1,631 1,659	13	1,510	7	7 53.8% 8 61.5%	4	30.8% 38.5%	2	15.4% 0.0%
Rubber Stamps	3,439	1,673	13	1,940	5	38.5%		61.5%	0	0.0%
Junk Removal Mason Contractors Equipment & Supplies	3,336 2,946	1,703 1,786	13		10	76.9% 76.9%	3	23.1% 23.1%	0	0.0% 0.0%
Photo Booth Rentals	2,933 2,633	1,792 1,879		1,940	11	1 84.6%	2	15.4% 30.8%	0	0.0%
Smokers Information & Treatment Stationers - Retail	2,633 2,495	1,879 1,914	13		10	5 46.2% 76.9%	4	30.8% 23.1%	3	23.1% 0.0%
Fertility Specialists	2,495	1,914	13	1,940	11	1 84.6%	2	23.1% 15.4%	0	0.0%
Administrators - Class Action Settlement	2,395	1,944		1,940	13	100.0%	0	0.0%	0	0.0%
Couriers Beds - Wholesale & Manufacturers	2,382 2,224	1,950 1,990	13		8	61.5%	3	30.8% 23.1%	1	7.7% 7.7%
Hay	2,111	2,036	13	1,940	12	92.3%	1	7.7%	Ô	0.0%
Art Restoration & Conservation Government - Auctions & Job Listing Services	1,936 1,807	2,088 2,142	13		6	5 46.2% 61.5%	7	53.8% 30.8%	0	0.0% 7.7%
Prescription Benefit Consultants	1,729	2,179	13	1,940	10	76.9%	3	23.1%	0	0.0%
Key Control Systems	1,573	2,240	13		8	61.5%	5	38.5%	0	0.0%
	1,478	2,286	13			4 30.8% 2 15.4%	10	69.2% 76.9%	0	0.0% 7.7%
Rock Shops Collection Agencies - Government Loans	1,464	2,291	1.5	1.940						
Collection Agencies - Government Loans Oil Property Management	1,343	2,364	13	1,940		61.5%	5	38.5%	0	0.0%
Collection Agencies - Government Loans		2,364		1,940 1,940	8 11 12	61.5%	5 2	38.5% 15.4% 0.0%	0	0.0% 0.0% 7.7%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	9/6
Iron	1,167	2,477	13	1,940	5	38.5%	8	61.5%	Pursue 0	0.0%
Fencing Instruction Auto Radios & Stereos - Wholesale & Manufacturers	1,081	2,528 2,583	13	3 1,940 3 1,940	5	38.5% 69.2%	8	61.5% 23.1%	0	0.0% 7.7%
Advertising - Indoor	836	2,694	13	1,940	7	53.8%	6	46.2%	0	0.0%
Tile Restoration Parks	822 807	2,711 2,719	13	3 1,940 3 1,940	8	61.5% 69.2%	5	38.5% 30.8%	0	0.0%
Carpet & Rug Pads, Linings & Accessories	733	2,782	13	1,940	6	46.2%	7	53.8%	0	0.0%
Internet Cafes Tool & Die Makers Equipment & Supplies	621 588	2,891 2,926	13	3 1,940 3 1,940	11	5 46.2% 84.6%	6	46.2% 15.4%	1 0	7.7% 0.0%
Medicines - Patent & Proprietary	445	3,102	13		6	46.2%	7	53.8%	0	0.0%
Agricultural Waste Management Aquariums - Public	376 349	3,207 3,268	13	3 1,940 3 1,940	9	9 69.2% 5 38.5%	8	30.8% 61.5%	0	0.0%
Ultraviolet Ray Lamps & Apparatus	237	3,268 3,489	13 13	1,940	3	3 23.1%	10	61.5% 76.9%	0	0.0%
Pet Clothing Designer Reverse Mortgage	169 10,448	3.671 1,008	12	1,940 2 1,990	10	7 53.8% 0 83.3%	2	38.5% 16.7%	0	7.7% 0.0%
Exporters Patent Agents	8,586	1,117	12 12		10	83.3%	2	16.7%	0	0.0%
Floor Waxing, Polishing & Cleaning	8,480 6,813	1,124 1,243	12	2 1,990	6	7 58.3% 5 50.0%	6	0.0% 50.0%	0	41.7% 0.0%
Religious Organizations Floors - Raised	6,782 6,543	1,249 1,271	12 12		7	7 58.3% 66.7%	4	33.3% 33.3%	1	8.3% 0.0%
Occupational Health - Nursing Services	5,742	1,355	12	1,990	g	75.0%	3	25.0%	0	0.0%
Printing Equipment Employment Service - Government, Co, Fraternal	5,235 4,994	1,416 1,437	12	2 1,990 2 1,990	8	8 66.7% 83.3%	4	33.3% 16.7%	0	0.0%
Screen Repair	4,441	1,506	12	1,990	10	41.7%	7	58.3%	0	0.0%
Siding Materials Oil Burners	4,350 4,202	1,526 1,550	12		8	66.7% 58.3%	4	33.3% 41.7%	0	0.0%
Concrete Blocks & Shapes	3,676	1,631	12	1,990	6	50.0%	6	50.0%	0	0.0%
Jeans Trailers - Horse	3,668 3,644	1,633 1,638	12 12		9	50.0% 58.3%	6	50.0% 33.3%	0	0.0% 8.3%
Painting - Faux Finishing	3,505	1,660	12	1,990	6	50.0%	5	41.7%	1	8.3%
Pharmacies - Specialty Senior Home Care	3,252 3,230	1,717 1,722	12	1,990	7	7 58.3% 7 58.3%	5	41.7% 41.7%	0	0.0%
Dispensary - Medical Marijuana	2,946	1,786	12	1,990	3	25.0%	8	66.7%	1	8.3%
Yacht Brokers Artists - Fine Art	2,942 2,891	1,789 1.802	12	2 1,990 2 1,990	10	83.3%	2	16.7% 41.7%	0	0.0% 8.3%
Electric Motors - Supplies & Parts	2,729	1,851	12	1,990	3	25.0%	9	75.0%	0	0.0%
Countertop - Fabrication Deck Cleaning and Waterproofing	2,647 2,464	1,872 1,923	12	1,990	8	66.7% 58.3%	4	33.3% 41.7%	0	0.0%
Scalp Care	2,400	1,941	12		10	83.3%	2	16.7%	0	0.0%
Work Clothes - Retail Lenses	2,287	1,978	12		10	75.0%	2	25.0% 16.7%	0	0.0%
Florists - Wholesale	2,212	1,994	12		8	66.7%	3	25.0%	1	8.3%
Water Wells - Pumps Sales & Service Permanent Make Up	2,170 2,152	2,012 2,020	12		10	83.3%	2	16.7% 16.7%	0	0.0%
Leather Goods - Repair	2,106	2,037	12	1,990	6	50.0%	6	50.0%	0	0.0%
Messenger Service Post Cards - Manufacturers & Distributors	1,970 1,962	2,079 2,081	12		12	75.0% 2 100.0%	3	25.0% 0.0%	0	0.0%
Compact Discs, Tapes, Records - Wholesale & Manufacturing Filters - Air & Gas	1,929	2,093	12		3	66.7%	4	33.3%	0	0.0%
Yarn - Retail	1,840 1,825	2,127 2,133			10	83.3% 66.7%	4	16.7% 33.3%	0	0.0% 0.0%
Painters Equipment & Supplies Ear & Body Piercing	1,755 1,683	2,169 2,206	12 12	1,550	6	50.0%	6	50.0% 25.0%	0	0.0% 8.3%
Calendars	1,667	2,212	17	1,990	8	66.7%	4	33.3%	0	0.0%
Support Groups Oilfield Consultants	1,610 1,554	2,230 2,247	12 12		7	7 58.3% 5 41.7%	5	41.7% 58.3%	0	0.0% 0.0%
Store Fronts	1,479	2,285	12	1,990	7	58.3%	5	41.7%	0	0.0%
Package Design & Development Odor Neutralizer	1,447 1,430	2,307 2,316	12 12		8	8 66.7% 3 25.0%	4 8	33.3% 66.7%	0	0.0% 8.3%
Cheese	1,289	2,398	12	1,990	10	83.3%	2	16.7%	0	0.0%
Linings - Plastic, Membrane Recreation Program Consultants	1,201 1,133	2,457 2,492	12 12		7	7 58.3% 9 75.0%	5	41.7% 25.0%	0	0.0%
Bid Report Service	1,032	2,560 2,561	12	1,990	11	91.7%	1	8.3%	0	0.0%
Interior Designers - Registered/Licensed Swimming Pool Cover Sales & Service	1,026 951	2,561	12			7 58.3% 8 66.7%	3	41.7% 25.0%	0 1	0.0% 8.3%
Apartment Sharing Service	930	2,606	12	1,990	1	8.3%	10	83.3%	1	8.3%
Water Heaters - Parts & Supplies Carriages - Horse	906 903	2,624 2,628	12 12		11	91.7% 58.3%	1 4	8.3% 33.3%	1	0.0% 8.3%
Farmers Market Dietitians	771	2,746	12 12	1,990	11	91.7%	1	8.3%	0	0.0%
Telecommunication Design	760 737	2,758 2,776	12		12	50.0% 2 100.0%	5	41.7% 0.0%	0	8.3% 0.0%
Golf Course Equipment & Supplies	691 536	2,827	12 12		9	75.0%	3	25.0% 8.3%	0	0.0%
Transit Lines Bulletin & Directory Boards	407	2,978 3,152	12	1,990	9	91.7% 75.0%	3	25.0%	0	0.0% 0.0%
Auto Paint - Mobile Turntables	283 68	3,391 4.065	12		-	5 41.7% 5 50.0%	7	58.3% 50.0%	0	0.0%
Engineers - Structural	10,264	1,013	11	2,051	11	100.0%	0	0.0%	0	0.0%
Environmental Consulting & Contracting Travel Escorts	9.162 6.946	1.074 1,227	11		7	7 63.6% 0 90.9%	3	27.3% 9.1%	1	9.1% 0.0%
Pet Exercising Service	6,460	1,277	11	2,051	9	81.8%	2	18.2%	Ö	0.0%
Coins & Tokens - Manufacturers Water & Sewer Line Protection	6,211 5,879	1,302 1,343	11	2,051		54.5% 100.0%	3	27.3% 0.0%	2	18.2% 0.0%
Oxygen	5,627	1,368	11	2,051	8	72.7%	3	27.3%	0	0.0%
Cleaning Services - Commercial Office Aircraft Dealers	5,337 4,976	1,402 1,439	11	2,051	7	7 63.6% 2 18.2%	3	27.3% 81.8%	1 0	9.1% 0.0%
Printing Brokers	4,710	1,461	11	2,051		36.4%	6	54.5%	1	9.1%
Solar Energy Equipment & Systems Supplies & Parts Wine Storage Equipment	4,556 4,451	1,488 1,504	11		3	27.3% 63.6%	3	27.3% 36.4%	5	45.5% 0.0%
Roof Structures	3,424			2,051		63.6%	4	36.4% 36.4%	Ō	0.0%
Attorneys & Lawyers - Wills, Trust & Probate Fruit & Vegetable Growers & Shippers	3,419 3,370	1,677 1,691	11 11		8	54.5% 72.7%	5 3	45.5% 27.3%	0	0.0%
Denturist	3,186	1,735	11	2,051	7	63.6%	3	27.3%	1	9.1%
Buildings - Concrete Water Gardens Fountains & Ponds	2,942 2,829	1,789 1.824	11		5	45.5% 63.6%	5	45.5% 27.3%	1	9.1% 9.1%
Sharpening Service	2,749	1,843	11	2,051		45.5%	6	54.5%	0	0.0%
Teachers Agencies Engines - Fuel Injection Service & Parts	2,705 2,704	1,854 1,855	11		, <u>9</u>	81.8% 72.7%	2	18.2% 18.2%	<u>0</u>	0.0% 9.1%
Pet Grooming - Mobile Motor Homes - Rent & Lease	2,638	1,876	11	2,051		72.7%	3	27.3%	0	0.0%
Motor Homes - Rent & Lease Motor coach Companies	2,549 2,318	1,901 1,967	11 11		3	72.7% 3 27.3%		27.3% 72.7%	0	0.0%
Boat Storage Skating Equipment & Supplies	2,303	1,973	11	2,051	7	63.6%	4	36.4%	0	0.0%
Skating Equipment & Supplies Fix-It Shops	2,151 2,131	2,021 2,029	11 11			54.5% 63.6%		45.5% 27.3%		0.0% 9.1%
Employment Service - Virtual Assistant	2,127	2,031	11	2,051		90.9%	1	9.1%	0	0.0%
Real Estate - Short Sale	2,037	2,061	11	2,051	1 2	18.2%	9	81.8%	0	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	
Ultrasound - Nonmedical	1,991	2,075	11	2,051	3	3 27.3%	1	9.1%	Pursue 7	63.6%
Hardware - Builders Audio-Visual Equipment - Wholesale & Manufacturers	1,879	2,111	11 11		/	63.6%	4	36.4%	0	0.0%
Yogurt	1,849 1,772	2,123 2,162	11		'	7 63.6% 7 63.6%	4	36.4% 36.4%	0	0.0%
Airports Music Distribution Service	1,710		11		8	72.7%	3	27.3%	0	0.0%
Theatrical Agencies	1,653 1,646	2,217 2,218	11	2,051 1 2,051	7	54.5% 63.6%	4	36.4% 36.4%	0	9.1% 0.0%
Futon Sales	1,599 1,506	2,232	11	2,051	11	100.0%	0	0.0%	0	0.0%
Consultant - Public Sector Planning Charity - Religious	1,502	2,272 2,274	11		11	100.0%	2	18.2%	0	0.0% 0.0%
Digital Media	1,484	2,282	11		1	9.1%	5	45.5%	5	45.5%
Fences - Vinyl Golf Equipment & Supplies - Wholesale & Manufacturers	1,418 1,379	2,325 2,340	11	1 2,051 1 2,051		72.7% 72.7%	3	27.3% 0.0%	0 3	0.0% 27.3%
Tools - Cutting	1,347	2,360	11			45.5%	6	54.5%	0	0.0%
Baskets - Retail Lead	1,312 1,050	2,384 2,551	11	2,051	1	54.5%	5	45.5% 81.8%	0	0.0% 9.1%
Dry Goods - Retail	1,000	2,576	11		6	54.5%	5	45.5%	0	0.0%
Consignment Service - Online Springs - Automotive - Sales & Service	873 833	2,652 2,697	11		7	7 63.6% 5 54.5%	4 5	36.4% 45.5%	0	0.0%
Consultants - Dental Management	826	2,707	11		8	72.7%	3	27.3%	0	0.0%
Signs - Neon Food Products Manufacturing Equipment	798 773	2,722 2,744	11		2	18.2% 1 36.4%	6	54.5% 54.5%	3	27.3% 9.1%
Tool Salvage Companies	619	2.892	11	2,051	11	100.0%	0	0.0%	0	0.0%
Water Skiing Equipment & Supplies Wicker Products	541		11 11		4	36.4%	7	63.6%	0	0.0%
Silversmiths & Goldsmiths	464 361		11	2,051	1	72.7% 9.1%	3	27.3% 36.4%	6	0.0% 54.5%
Sealing - Pavement	219		11		2	18.2%	7	63.6%	2	18.2%
Hostels Propane Gas Plumbing	209 202	3,556 3,572	11		5	45.5% 72.7%	6	54.5% 27.3%	0	0.0%
Utility Submetering & Billing	106	3,894	11	2,051	11	100.0%	0	0.0%	0	0.0%
Asbestos Removal Service Taxes - Negotiators	27,404 8.939	566 1.088	10	2,110	10	100.0%	0	0.0% 30.0%	0	0.0% 10.0%
Termite Control	7,085	1,209	10	2,110		80.0%	2	20.0%	0	0.0%
Motion Picture Film Editing Gas - Industrial & Medical - Cylinder & Bulk	5,827 5,686	1,349 1,359	10 10	2,110	4	40.0%	6	60.0% 20.0%	0	0.0%
Home Automation	5,553	1,339	10		10	100.0%	0	0.0%	0	0.0%
Truck Caps & Shells Metal Finishers	5,544 5,323	1,376 1,403	10	2,110	8	80.0%	2	20.0% 60.0%	0	0.0%
Fertilizers	5,323	1,403	10		4	2 20.0%	, b	80.0%	0	0.0%
Insurance - Workers Compensation	4,594	1,479	10	2,110	g	90.0%	1	10.0%	0	0.0%
Linen Supply Service Oil Producers	4,440 4,331	1,507 1,531	10		7	7 70.0% 60.0%	3 4	30.0% 40.0%	0	0.0%
Renewable Energy	4,131	1,559	10	2,110	8	80.0%	2	20.0%	Ö	0.0%
Beer & Ale - Wholesale Glaziers	3,852 3,808	1,598 1,605	10		10	100.0% 3 30.0%	0	0.0% 60.0%	0	0.0% 10.0%
Aircraft Schools	3,635	1,640	10		7	7 70.0%	2	20.0%	1	10.0%
Plasma Centers Dryer Vent Cleaning	3,530 3,502	1,656 1,662	10		6	60.0% 4 40.0%	3	30.0% 60.0%	1	10.0% 0.0%
Fashion Consultants	3,357	1,697	10		2	20.0%	7	70.0%	1	10.0%
Window Tinting & Coating - Residential	3,291	1,711	10		6	60.0%	4	40.0%	0	0.0%
Computers - Graphics Document Imaging & Scanning Service	3,276 3,036	1,714 1.765	10	2,110	1 7	7 70.0%	9	90.0% 30.0%	0	0.0% 0.0%
Railings	2,898	1,798	10			80.0%	2	20.0%	0	0.0%
Woodworking Equipment & Supplies Artists Agents	2,775 2,691	1,838 1,859	10			50.0% 4 40.0%	5	50.0% 60.0%	0	0.0% 0.0%
Assembly & Fabricating Service	2,672	1,867	10	2,110	g	90.0%	1	10.0%	0	0.0%
Electric Heating Equipment - Wholesale & Manufacturers Truck Stops	2,637 2,502	1,877 1,910	10 10		10	100.0%	0	0.0% 40.0%	0	0.0%
Waterbeds - Dealers	2,496	1.913	10	2.110	ž	70.0%	3	30.0%	0	0.0%
Candles - Wholesale & Manufacturers Animal Registration & Identification	2,312 2,310	1,970 1,972	10		8	80.0% 9 90.0%	1	10.0% 10.0%	1	10.0% 0.0%
School Information	2,232 2,191		10	2,110	8	80.0%	1	10.0% 0.0%	1	10.0% 0.0%
Shoring Water Well Drilling Equipment & Supplies	2,191 2,138	2,003	10		10	100.0%	0		0	0.0% 10.0%
Water Well Drilling Equipment & Supplies Recorded Information	2,138	2,027 2,065	10			7 70.0% 7 70.0%	3	20.0% 30.0%	0	0.0% 0.0%
Poultry Farms Parties - Children	2,021	2,067	10		7	7 70.0%	3	30.0%	0	
Commercial Painting Contractor	1,992 1,859	2,074 2,118	10			80.0% 50.0%	3	10.0% 30.0%	2	10.0% 20.0%
Mats & Matting	1,821	2,137	10	2,110		80.0%	2	20.0%	0	0.0%
Farming Service Stair Lifts	1,798 1,789	2,150 2,155	10		10	10.0%	9	90.0%	0	0.0%
Drug Brokers	1,640	2,221	10	2,110	4	40.0%	5	50.0%	1	10.0%
Carburetors Construction Reports	1,536 1,526	2,255 2,259	10 10		6	60.0%	4	40.0% 10.0%	0	0.0%
Television Program Producers	1.481	2.284	10	2.110	g	90.0%	î	10.0%	0	0.0%
Charity - Children & Youth Fiberglass - Fabrication & Repair	1,417 1,408	2,326 2,329	10	2,110	7	70.0%	3	30.0% 40.0%	0	0.0% 10.0%
Parachute Jumping Instruction	1,338	2,367	10	2,110	3	30.0%	7	70.0%	0	0.0%
Manufactured Homes Equipment & Supplies (Manufacturers) Deck - Repair	1,287 1,241	2,402	10			50.0%	3	30.0%	2	20.0%
Fuel Injection Equipment	1,178	2,468	10	2,110	8	30.0% 8 80.0%	2	50.0% 20.0%	0	20.0% 0.0%
Trailers - Boat	1,169	2,475	10		3	30.0%	7	70.0%	0	0.0%
Leather Goods Manufacturers Supplies Ice Cream & Frozen Desserts - Mfg & Dist	1,128 1,108	2,493 2,511	10	2,110	4	7 70.0% 4 40.0%		20.0% 50.0%	<u>1</u>	10.0% 10.0%
Charity - Other Charitable Organizations	1,087	2,525	10	2,110	4	40.0%	4	40.0%	2	20.0%
Stationery - Wholesale & Manufacturers Pictures	984 843	2,581 2,688	10		-	7 70.0% 6 60.0%	3	30.0% 30.0%	0	0.0% 10.0%
Contractor - Metal Roofing	835	2,695	10	2,110		40.0%	6	30.0% 60.0%	0	0.0%
Pharmaceutical Suppliers - Foreign Carbon Products	829 792	2,701 2,727	10 10		1	7 70.0%	5	50.0% 30.0%	4	40.0% 0.0%
Glass Blowers	787	2,733	10	2,110	<u> </u>	30.0%	6	60.0%	1	10.0%
Speakers - Wholesale & Manufacturers Bar Supplies	716 657		10	2,110	5	50.0%	5	50.0% 50.0%	0	0.0%
Manicuring	644	2,871	10	2,110		50.0%	5	40.0%	1	10.0%
Shirts - Wholesale & Manufacturers Mattress Makers Supplies	603 572	2,909	10	2,110	9	90.0%	1	10.0%	0	0.0% 10.0%
Television Sys & Equipment - Closed Circuit	572 572	2,938	10	2,110		40.0%		50.0% 20.0%	2	20.0%
			10			80.0%	2	20.0%	0	0.0%
Kennels Equipment & Supplies	566				-					
Teerstand 3-3 at Continent Coase Union Kennels Equipment & Supplies Libraries - Public Children's Play Programs Instruction	415	3,141	10	2,110	9	90.0%	1 4	10.0% 40.0%	0	0.0%
Kennels Equipment & Supplies Libraries - Public Children's Play Programs Instruction Clean Room Facilities	415 398 376	3,141 3,164 3,207	10 10	2,110 2,110 2,110 2,110		60.0% 5 50.0%	1 4 5	40.0% 50.0%	0 0 0	0.0%
Kennels Equipment & Supplies Libraries - Public Children's Play Programs Instruction	415 398	3,141 3,164 3,207 3,315	10	2,110 2,110 2,110 2,110 2,110		60.0%	1 4 5 3	40.0%	0 0 0 1	0.0%

Third Section 100	Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	9/6
March Marc		85		10	2,110	8		2		0	0.0%
Cartified				9		6		3		0	0.0%
100 100	Oil Land Leases	7,034	1,214	9	2,185	7	77.8%	2	22.2%	0	0.0%
State over the content of the conten				9	2,185 2,185	8		1 4	11.1% 44.4%	0	0.0%
April Apri	Plastics - Molders	4,926	1,446	9	2,185	4	44.4%	5	55.6%	0	0.0%
Color Colo				9	2,185	7		1		1	11.1% 11.1%
Color Colo	Staffing - Technical	4,118	1,561	9	2,185	9	55.6%	4	44.4%	0	0.0%
Michael Angeles 140	Brick - Clay - Common & Face	3,775		9				3		0	22.2% 0.0%
Common C			1,653	9	2,185	6		3		0	0.0%
Column 1,100	Drapery & Curtain Cleaners			9		5	55.6%	3 4	33.3% 44.4%	0	0.0%
Mary 14 14 14 14 14 14 14 1		3,182		9		6	66.7%	2		1	11.1% 0.0%
Dec. 1997				9		ē	66.7%	3	33.3%	0	0.0%
Description Numbers 1-00 1-01		3,100	1,751	9	2,185	g	100.0%	0	0.0%	0	0.0% 11.1%
148 148	Electrical Power Systems Maintenance	2,969	1,781	9	2,185	5	55.6%	4	44.4%	0	0.0%
Color Principal Color Co				9		4		5		0	0.0% 11.1%
Campaign 1.00 1.0	Auto Manufacturers Equipment & Supplies	2,801	1,832	9	2,185	7	77.8%	2	22.2%	0	0.0%
Control 1.00		2,641		9		6	66.7%	3	33.3%	0	0.0%
District 1.000 1		2,491		9	2,185	g		0	0.0%	0	0.0%
Free Process Free	Abrasives	2,366		9	2,185	6	66.7%	2	22.2%	1	11.1% 0.0%
Seed to Number Septem 1, 16 200 1 200 1 275 275 1 275	Fence Staining	2,227	1,989	9	2,185	6	66.7%	3	33.3%	0	0.0%
Color Colo		2,189	2,006	9	2,185	7	77.8%	2	22.2%	0	0.0%
Section 1.145 1.265 1.	Dairies	2,157	2,015	9	2,185	7	77.8%	2	22.2%	0	0.0%
Part Information		2,149	2,022	9	2,185	8	88.9%	1	11.1%	0	0.0%
Commany August - Further Law Commany August - Commany - Commany August - Commany - Comman	Paper Distributors	2,077	2,047	9	2,185		55.6%	4	44.4%	0	0.0%
Colorego August - 1975 Land Colored Augus		2,028	2,064	9		7		1	11.1%	1	11.1%
	Attorneys & Lawyers - Traffic Law			9		4	44.4%	4	44.4%	1	11.1%
Processor Suppose Concentration 1-14 1-16				9		5		4		0	0.0%
Semming Not - Leaf Medicine A Seguer				9		4	44.4%	5	55.6%	0	0.0%
Common C				9		3		6		0	0.0%
Deck Wilson Deck	Screen Printing - Equipment & Supplies	1,430	2,314	9	2,185	9	55.6%	3	33.3%	1	11.1%
District Provinces 1,288 3,451 5 3,155 4 44.55 5 4.65 1 1 1 1 1 1 1 1 1				9		5		4		0	0.0%
Castle C	Interior Decorators & Designers - Workroom	1,238		9		4	44.4%	4	44.4%	1	11.1%
Digot Perform 1,179		1,228	2,439	9	2,185	4		5	55.6%	0	0.0%
Each Type 1,066	Bags - Burlap, Canvas & Cotton			9	2,185	4	44.4%	2		3	33.3%
			2,520	9		2		7		0	0.0%
Section 9.77 2,648 9 3,188 7 77,8% 2 2,7% 0	Magnets & Magnetic Devices	1,002	2,574	9	2,185	4	44.4%	5	55.6%	0	0.0%
General August			2,603	9	2,185	7	77.8%	1	11.1%	1	11.1% 0.0%
Diss. Manufacturen Materials 800 2.656 9 2.185 8 8.0% 1 1.1 % 0 1.1 manume Scrieds 8.77 2.655 9 2.185 8 8.0% 1 1.1 % 0 1	Corsets & Girdles	869	2,658	9	2,185	é	66.7%	3	33.3%	0	0.0%
Furname Societies				9	2,185	4		4		1	11.1% 0.0%
Emmer Soupleté Petrs 75 2,756 9 2,165 4 44.45 5 55.65 0	Humane Societies	847	2,682	9	2,185	8	88.9%	1	11.1%	0	0.0%
Statistical Services 681 2,831 9 2,185 6 66,7% 3 33,3% 0				9		6		3	33.3%	0	0.0%
Speakers - Sebulat & Renar	Insect Control Devices	712	2,807	9	2,185	4	44.4%	5		0	0.0%
Development				9		6	66.7%	3	33.3%	0	0.0% 0.0%
Scriptor S Blands	Divers	592	2,922	9	2,185	g	55.6%	4	44.4%	0	0.0%
Skateboard Parks & Rinks 499 3,024 9 2,185 7 77,8% 2 22,2% 0				9		6		2		1	11.1% 0.0%
Auto Dealers - Hybrid Vehicles 404 3,154 9 2,185 8 89,96 1 11,156 0	Skateboard Parks & Rinks	499	3,024	9	2,185	7	77.8%	2	22.2%	0	0.0%
Electric Instruments				9		7		2		0	0.0%
Automobile Reconditioned Detailing 335 3,286 9 2,185 4 44,4% 5 55,6% 0	Electric Instruments	348	3,269	9	2,185	2	22.2%	7	77.8%	0	0.0%
Event Planners - Corporate 291 3,370 9 2,185 2 22,2% 7 77,8% 0				9		2		7		0	0.0%
Gaming Tables		293	3.370	9	2.185	2	22.2%	7	77.8%	0	0.0%
Disposable Products 1,3453 9 2,185 2 22,296 7 77,8% 0	Gaming Tables			9		7		2		0 n	0.0%
Pet Jewlery 95 3,942 9 2,185 2 22,2% 7 77,3% 0		251	3,453	9	2,185	2	22.2%	7	77.8%	0	0.0%
Cosmett Cales by Mail				9		3		6 7		0	0.0% 0.0%
Paper & Document Shredding 22,284 653 8 2,266 7 87,5% 1 12,5% 0	Cosmetic Sales by Mail		4,235	9	2,185	3	33.3%	1	11.1%	5	55.6%
Constitute - Employee Benefit Plans 8,987 1,086 8 2,266 8 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0 0.00% 0 0 0 0 0 0 0 0 0		38 22,284		9		2		6		1	11.1% 0.0%
Control Sys & Regulators 8,700	Consultant - Employee Benefit Plans	8,987	1,086	8	2,266	8	100.0%	0	0.0%	0	0.0%
Electrolysis 7,469			1,106	8	2,266	4		3 6	75.0%	1	12.5% 0.0%
Annuties 6,660 1,260 8 2,266 3 3,75% 5 62,5% 0 First Ad Instruction 6,278 1,299 8 2,266 4 50,0% 4 50,0% 0 Police & Fire Organizations 6,029 1,325 8 2,266 7 87,5% 0 0,0% 1 Biofeedback herapists 5,524 1,335 8 2,266 5 6 5,62,5% 3 3,75% 0 0 Attorneys & Lawyers - Patent 5 5,181 1,422 8 2,266 7 87,5% 1 1,25% 0 0 Trademark Agents & Consulants 5 5,89 1,427 8 2,266 6 6 7,50% 2 2,50% 0 0 Veteras & Milltary Organizations 5 4,657 1,467 8 2,266 5 5 62,5% 2 25,0% 1 0 Capret & Rug Repair 5 6,00% 1 4,457 1,467 8 2,266 5 5 62,5% 2 25,0% 1 0 Capret & Rug Repair 5 6,00% 1 4,457 1,467 8 2,266 5 5 62,5% 2 25,0% 1 0 Capret & Rug Repair 5 6,00% 1 4,457 1,467 8 2,266 5 5 62,5% 2 25,0% 1 0 Capret & Rug Repair 5 6,00% 1 4,457 1,467 8 2,266 5 5 62,5% 2 25,0% 1 0 Capret & Rug Repair 5 6,00% 1 4,457 1,467 8 2,266 5 5 62,5% 2 25,0% 1 0 Capret & Rug Repair 5 6,00% 1 4,457 1,467 8 2,266 5 5 62,5% 2 25,0% 1 0 Capret & Rug Repair 5 6,00% 1 4,457 1,467 8 2,266 5 6 7,50% 2 25,0% 1 0 Capret & Rug Repair 5 6,00% 1 4,457 1,457 8 2,266 5 6 7,50% 2 25,0% 0 0 Capret & Rug Repair 5 6,00% 1 4,457 1,457 8 2,266 5 6 7,50% 2 25,0% 0 0 Capret & Rug Repair 5 6,00% 1 4,457 1,457 8 2,266 5 6 7,50% 2 25,0% 0 0 Capret & Rug Repair 5 6,00% 1 4,457 8 1,457 8 2,266 5 6 7,50% 2 25,0% 0 0 Capret & Rug Repair 5 6,00% 1 4,457 8 1,457 8 2,266 5 6 7,50% 2 25,0% 0 0 Capret & Rug Repair 5 6,00% 1 4,457 8 1,457 8 2,266 5 7,50% 2 25,0% 0 0 Capret & Rug Repair 5 6,00% 1 4,557 8 2,266 5 7,50% 1 1,55% 0 0 Capretive Agencies 5 3,804 1,608 8 2,266 5 5 6,5% 3 3,75% 0 0 Capretive Agencies 5 3,804 1,608 8 2,266 5 5 6,5% 3 3,75% 0 0 Capretive Agencies 5 3,804 1,608 8 2,266 5 5 6,5% 3 3,75% 0 0 Capretive Agencies 5 3,804 1,608 8 2,266 5 5 6,5% 3 3,75% 0 0 Capretive Agencies 5 3,804 1,608 8 2,266 5 5 6,5% 3 3,75% 0 0 Capretive Agencies 5 3,804 1,608 8 2,266 5 5 6,5% 3 3,75% 0 0 Capretive Agencies 5 3,804 1,608 8 2,266 5 5 6,5% 3 3,75% 0 0 Capretive Agencies 5 3,804 1,608 8 2,266 5 5 6,5% 3 3,75% 0 0 Capretive Agencies 5 3,804 1,608 8 2,266 5 5 6,5% 3 3,75% 0 0 Capretive Agencies 5 3,804	Electrolysis	7,469	1,181	8	2,266	ē	75.0%	2	25.0%	0	0.0%
First Aid Instruction 6,278 1,299 8 2,266 4 50.0% 4 50.0% 0 Police & Fire Organizations 6,029 1,325 8 2,266 7 87.5% 0 0.0% 1 Biofeedback Therapists 5,924 1,335 8 2,266 5 62,5% 3 37.5% 0 Attorneys & Lawers - Patert 5,181 1,422 8 2,266 7 87.5% 1 12,5% 0 Trademark Agents & Consultants 5,089 1,427 8 2,266 6 75.0% 2 25.0% 0 Carpet & Rug Repair 4,657 1,467 8 2,266 5 62,5% 2 25.0% 1 Sperm Banks 4,561 1,486 8 2,266 5 62,5% 2 25.0% 0 Videconferencing Services 4,279 1,518 8 2,266 8 100.0% 0 0 0 Videconferencing Serv				8				4		0	0.0% 0.0%
Biofeedback Therapists 5,924 1,335 8 2,266 5 62,5% 3 37,5% 0 1 12,5% 0 1 14,27 8 2,266 7 87,5% 1 1,25% 0 1,25% 0	First Aid Instruction	6,278	1,299	8	2,266	4	50.0%	4	50.0%	0	0.0%
Attorneys & Lawyers - Patent 5.181 1.422 8 2.266 7 87.5% 1 1.25% 0 Trademark Agents & Consultants 5.089 1.427 8 2.266 6 6 75.0% 2 2.5.0% 0 Veteras & Milltary Organizations 4.657 1.467 8 2.266 5 5 62.5% 2 25.0% 1 Carpet & Rug Repair 6 4.657 1.467 8 2.266 5 5 62.5% 2 25.0% 1 Carpet & Rug Repair 7 8.00 1.455 1 1.486 8 2.266 0 0 0.0% 8 100.0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		6,029 5,924	1,325 1,335	8	2,266 2,266	7		0		1	12.5% 0.0%
Veterans & Milltary Organizations 4,657 1,467 8 2,266 5 62,5% 2 25,0% 1 Carpet & Ruge 4,551 1,486 8 2,266 0 0.0% 8 100,0% 0 Sperm Banks 4,370 1,518 8 2,266 8 100,0% 0 0.0% 0 Videconferencing Services 4,289 1,534 8 2,266 6 75,0% 2 2,50% 0 Fireworks 4,279 1,536 8 2,266 6 75,0% 2 25,0% 0 Marble & Terrazzo Cleaning & Service 4,078 1,557 8 2,266 4 50,0% 4 50,0% 0 Myofunctional Therapy 4,038 1,575 8 2,266 7 87,5% 1 12,5% 0 Detective Agencies 3,804 1,608 8 2,266 5 5,65% 3 3,75% 0	Attorneys & Lawyers - Patent	5.181	1,422	8	2.266	7	87.5%	1	12.5%	0	0.0%
Carpet & Rug Repair 4,561 1,486 8 2,266 0 0.0% 8 100,0% 0 Sperm Banks 4,370 1,518 8 2,266 8 100,0% 0 0.0% 0 Videoconferencing Services 4,289 1,534 8 2,266 6 75,0% 2 25,0% 0 Fireworks 4,279 1,536 8 2,266 6 75,0% 2 25,0% 0 Marble & Terrazzo Cleaning & Service 4,078 1,557 8 2,266 4 50,0% 4 50,0% 0 Myofunctional Therapy 4,038 1,575 8 2,266 7 87,5% 1 12,5% 0 Detective Agencies 3,804 1,608 8 2,266 5 5,25% 3 3,75% 0	Veterans & Military Organizations	5,089 4,657	1,427 1,467	8	2,266 2,266	6	75.0%	2	25.0% 25.0%	0	0.0% 12.5%
Videoconferencing Services 4,289 1,534 8 2,266 6 75,0% 2 25,0% 0 Fireworks 4,279 1,536 8 2,266 6 75,0% 2 2,5% 0 Marbie & Terrazzo Cleaning & Service 4,078 1,567 8 2,266 4 50,0% 4 50,0% 0 Myofunctional Therapy 4,038 1,575 8 2,266 7 87,5% 1 12,5% 0 Detective Agencies 3,304 1,608 8 2,266 5 5,2% 3 37,5% 0	Carpet & Rug Repair	4,561	1,486	8	2,266	Ö	0.0%	8	100.0%	0	0.0%
Fireworks 4,279 1,536 8 2,266 6 75.0% 2 25.0% 0 Marble 8 Terrazzo Cleaning 8 Service 4,078 1,557 8 2,266 4 50.0% 4 50.0% 0 Myofunctional Therapy 4,038 1,575 8 2,266 7 87.5% 1 12.5% 0 Detective Agencies 3,304 1,608 8 2,266 5 6,25% 3 37.5% 0	Sperm Banks Videoconferencing Services			8 8		8		0		0 n	0.0%
	Fireworks	4,279	1,536	8	2,266		75.0%	2	25.0%	0	0.0%
Detective Agencies 3,804 1,608 8 2,266 5 62.5% 3 37.5% 0	Marble & Terrazzo Cleaning & Service Myofunctional Therapy		1,567 1 575	8 8	2,266	4	50.0%	4	50.0% 12.5%	0	0.0%
	Detective Agencies	3,804	1,608	8	2,266		62.5%	3	37.5%	0	0.0%
Precious, Semi-Precious & Synthetic 3,738 1,621 8 2,266 5 62,5% 3 37,5% 0 Cleaning Systems Press, Chemical 3,080 1,756 8 2,266 1 12,5% 7 8,75% 0				8			62.5%	3		0	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	0.
Mens Clothing & Furnishings - Wholesale & Manufacturers	2,999	1,775	8	2,266	4	1 50.0%	3	37.5%	Pursue 1	% 12.5%
Airlines - Training Schools	2,917	1,795	8	2,266	5	62.5%	3	37.5%	0	0.0%
Veterinarians Equipment & Supplies Grocers - Wholesale	2,861 2,839	1,811 1,819	8	2,266 2,266	5	62.5% 62.5%	3	37.5% 37.5%	0	0.0%
Oil Royalties Photographic Mounts	2,712	1,852	8	2,266	5	62.5%	2	25.0%	1	12.5%
Riding Apparel & Equipment	2,682 2,681	1,863 1,864	8	2,266	4	7 87.5% 4 50.0%	4	12.5% 50.0%	0	0.0%
Leak Detecting Instruments	2,676	1,865	8	2,266	5	62.5%	3	37.5%	0	0.0%
Toner Cartridges Antiques - Reproductions	2,659 2,447	1,871 1,926	8	2,266	4	1 12.5% 4 50.0%	4	75.0% 50.0%	0	12.5% 0.0%
Machinery - Specially Designed	2,220	1,992	8	2,266	6	5 75.0%	2	25.0%	0	0.0%
Alternators & Generators - Retail Docks	2,190 2,171	2,004 2,011	8	2,266	8	3 100.0% 5 75.0%	2	0.0% 25.0%	0	0.0%
Diesel Fuel	2,065	2.054	8	2,266	5	62.5%	2	25.0%	1	12.5%
Truck Manufacturers & Distributors Bird Feeders & Houses	1,957 1,881	2,082 2,108	8	2,266	7	7 87.5% 7 87.5%	1	12.5% 12.5%	0	0.0%
Quilting Materials & Supplies	1,802	2,147	8	2,266	4	1 50.0%	4	50.0%	0	0.0%
Vinyl Flooring Stone Cutters	1,777 1,768	2,160 2,163	8	2,266	5	62.5% 5 75.0%	3	37.5% 25.0%	0	0.0%
Photo Copying	1,684	2,205	8	2,266	5	62.5%	3	37.5%	0	0.0%
Glass Board - Up Service Playgrounds	1,678 1,585	2,208 2,238	<u>8</u>	2,266	0	0.0% 5 75.0%	8	100.0% 25.0%	0	0.0% 0.0%
Technical Manual Preparation	1.434	2,315	8	2,266	5	62.5%	3	37.5%	0	0.0%
Tree Service Equipment & Supplies Campers - Service & Repair	1,423 1,405	2,322 2,331	8	2,266	5	62.5% 62.5%	3	37.5% 25.0%	0	0.0% 12.5%
Computers - Rooms - Installation & Equipment	1,341	2,365	8	2,266	3	37.5%	4	50.0%	1	12.5%
Embroideries - Uniform Talanhana Equipment & Systems Wholesale & Manufacturing	1,335	2,369	8	2,266	6	75.0%	2	25.0%	0	0.0%
Telephone Equipment & Systems Wholesale & Manufacturing Health Care Referral	1,316 1,301	2,381 2,390		2,266	3	62.5% 3 37.5%		37.5% 62.5%	0	0.0%
Clinics - Pain Management	1,250	2,422	8	2,266	8	100.0%	Ö	0.0%	0	0.0%
Mapping Services Picture Framing	1,206 1,177	2,452 2,469		2,266	7	7 87.5% 4 50.0%	1 4	12.5% 50.0%	0	0.0%
Telescopes	1,177	2,469	8	2,266	6	75.0%	2	25.0%	0	0.0%
Signs - Digital Oil Refiners	1,162 1,146	2,479 2,488	8	2,266	3	37.5% 7 87.5%	3	37.5% 12.5%	2	25.0% 0.0%
Shingles	1,127	2,495	8	2,266	6	75.0%	1	12.5%	1	12.5%
Underground Sprinkler Lawn Sprinkler Parts Motion Picture Producers & Studios	1,115 1,114	2,505 2,506	8	2,266 2,266	3	37.5% 62.5%	5	62.5% 37.5%	0	0.0%
Oil Operators	1,114	2,507	8	2,266	5	62.5%	3	37.5%	0	0.0%
Plastics - Fabrics, Film, Sheets - Prod. Hatcheries - Poultry	1,110	2,509	8	2,266	4	50.0% 2 25.0%	4	50.0% 37.5%	0	0.0% 37.5%
Stenographers - Public	1,037	2,558	8	2,266	3	37.5%	5	62.5%	0	0.0%
Golf Courses - Miniature	988	2,580	8	2,266	4	4 50.0%	3	37.5%	1	12.5%
Engravers - Stationery Birth Centers	940 873	2,604 2,652	- 8 8	2,266	4	7 87.5% 4 50.0%	4	12.5% 50.0%	0	0.0%
Landfills - Sanitary	872	2,654	8	2,266	8	100.0%	0	0.0%	0	0.0%
Oriental Goods - Retail Data Recovery	754 730	2,761 2,788	8	2,266	3	37.5% 3 37.5%	5	62.5% 62.5%	0	0.0%
Cement - Retail	716	2,803	8	2,266	2	2 25.0%	6	75.0%	0	0.0%
Presses - Power-Equipment Auto Repair - Vintage	674 671	2,839 2,843	8	2,266	8	3 100.0% 3 37.5%	0	0.0% 37.5%	0	0.0% 25.0%
Storage - Data	566	2,947	8	2,266	8	100.0%	Ő	0.0%	0	0.0%
Swap Shops Campers - Rent & Lease	531 507	2,988 3,013	8	2,266 2,266	4	50.0% 5 75.0%	4	50.0% 25.0%	0	0.0%
Spray On Siding	507	3,013	8	2,266		25.0%	6	75.0%	0	0.0%
Physicians & Surgeons - Sports Medicine Records Management	487 454	3,043 3,088	8	2,266	8	3 100.0% 4 50.0%	0	0.0% 50.0%	0	0.0%
Auto Headlight Restoration	446	3,098	8	2,266	5	62.5%	3	37.5%	0	0.0%
Glassware Decorators Appointment Setting Service	394 389	3.173 3.186	8	2,266	4	50.0% 5 75.0%	4	50.0% 25.0%	0	0.0%
Bowling Lane Equipment & Supplies	378	3,202	8	2,266		1 12.5%	7	87.5%	0	0.0%
Leather Restoration Floral Design Instruction	377 335	3,203 3,286	8	2,266 2,266	3	37.5% 3 37.5%	5	62.5% 62.5%	0	0.0%
Speech Aid Devices	335	3,286	8	2,266	3	37.5%	5	62.5%	0	0.0%
Chinese Food Products Driveway Installation, Paving & Repair	277	3,402 3,531	8	2,266	6	75.0%	2	25.0%	0	0.0% 37.5%
Toy Manufacturers Supplies	221 209	3,531	8	2,266	5	2 25.0% 62.5%	3	37.5% 37.5%	<u>3</u>	0.0%
Laundry Supplies	199	3,580	8	2,266	5	62.5%	3	37.5%	0	0.0%
Hospitality Curtains - Wholesale & Manufacturers	186 179	3,621 3,638	8	2,266	- 7	7 87.5% 62.5%	1 2	12.5% 25.0%	0 1	0.0% 12.5%
Luggage Repair	166	3,680	8	2,266	6	75.0%	2	25.0%	0	0.0%
Guns - Air, BB and Pellet Halloween Supplies	125 108	3,817 3,884	8	2,266	7	7 87.5% 2 25.0%	1 5	12.5% 62.5%	0	0.0% 12.5%
Tanners Equipment & Supplies	104	3,906	8	2,266	2	2 25.0%	4	50.0%	2	25.0%
Boating Instruction - Canoe & Kayak Chambers Of Commerce	87 63,031	3,985 291	<u>8</u> 7	2,266	5	62.5% 85.7%	2	25.0% 0.0%	1	12.5% 14.3%
Material Handling Equipment	6.278	1,299	7	2,363	5	71.4%	2	28.6%	0	0.0%
Crane Service X-Ray Labs - Industrial	6,063 5,435	1,324 1,386	7	2,363	1 7	1 14.3% 2 28.6%	6	85.7% 71.4%	0	0.0%
Lumber - Wholesale	5,063	1,431	7	2,363	4	4 57.1%	3	42.9%	0	0.0%
Occupational Therapists Naturopaths	4,635 4,212	1,470 1,548	7	2,363	4	57.1% 71.4%	3	42.9% 28.6%	0	0.0%
Venetian Blinds - Repair & Cleaning	3,994	1,579	7	2,363	4	57.1%		42.9%	0	0.0%
Engineers - Electrical Court Reporters	3,901	1,588	7	2,363	2	28.6%	4	57.1%	1	14.3%
Colon Hydrotherapy - Colonic Therapy	3,792 3,577	1,611 1,648	7	2,363	4	5 85.7% 4 57.1%	1 3	14.3% 42.9%	0	0.0%
Steel Processing	3,521 3,474	1,658 1,668		2,363 2,363	4	57.1% 42.9%	3	42.9% 57.1%	0	0.0%
Ice Engravers - Mechanical	3,474 3,441	1,668 1,672	7	2,363	3	3 42.9% 3 42.9%	4	57.1% 57.1%	0 n	0.0% 0.0%
Fish & Seafood - Wholesale	3,360	1,696	7	2,363		42.9%	3	42.9%	1	14.3%
Beds ? Electric & Adjustable Health Care - Placement	3,116 3,052	1,745 1,762	7	2,363	- 6	5 85.7% 3 42.9%	1 2	14.3% 42.9%	0	0.0% 14.3%
Tile & Marble	3.047	1.763	7	2,363	5	71.4%	1	14.3%	1	14.3%
Assisted Living & Adult Family Homes	2,836 2,604	1,821 1,886	7	2,363	4	57.1% 5 85.7%	3	42.9% 14.3%	0	0.0% 0.0%
Labor Organizations Concrete Curing & Treating Materials	2,588	1,888		2,363	<u></u>	5 85.7% 5 71.4%	2	28.6%	0	0.0%
Lighting Equipment - Emergency	2,580	1,893	7	2,363	3	42.9%	4	57.1%	0	0.0%
Public Opinion Analysts Moldings	2,476 2,262	1,918 1,980	7	2,363	6	5 85.7% 4 57.1%	0	0.0% 28.6%	1	14.3% 14.3%
Fence Posts & Fittings	2,238	1,985	7	2,363	2	28.6%	4	57.1%	1	14.3%
Warehouses - Cold Storage	2,153	2,018		2,363		28.6%	5	71.4%	0	0.0%
				2 363		71 /10/			n	
Beer Home Brewing Equipment & Supplies Laser Therapy Barbecue	2,068 1,998 1,949	2,051 2,073 2,085	7	2,363 2,363 2,363	5	5 71.4% 5 71.4% 5 71.4%	2	28.6% 28.6% 28.6%	0	0.0% 0.0% 0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	0/6
Mold Consulting & Testing	1,906	2,100	7	2,363	6	85.7%	0	0.0%	Pursue 1	% 14.3%
Boarding Houses	1,881	2,108	7	2,363	4	1 57.1%	3	42.9%	0	0.0%
Appraisal - Jewelry (formerly 66000-000) Table Pads	1,877 1,871	2,113 2,116	7	2,363	3	3 42.9% 4 57.1%	4	57.1% 42.9%	0	0.0%
Physicians & Surgeons - Oncology	1,843	2,126	7	2,363	4	4 57.1%	3	42.9%	0	0.0%
Livestock Breeders Air Pollution Control	1,830 1,816	2,132 2,139	7	7 2,363 7 2,363	3	3 42.9% 3 42.9%	4	57.1% 42.9%	0	0.0% 14.3%
Weather Instruments	1,754	2,170	7	2,363	. 7	7 100.0%	0	0.0%	0	0.0%
Trailers - Transporting Steam Cleaning Equipment	1,712 1,584	2,185 2,239	7	2,363	2	2 28.6% 5 71.4%	4	57.1% 28.6%	1	14.3% 0.0%
Washing Machines & Dryers - Service & Repair	1,584	2,239	7	2,363	5	71.4%	2	28.6%	0	0.0%
Beer Dispensing & Cooling Equipment	1,526	2,259	7	2,363	. 7	7 100.0%	0	0.0%	0	0.0%
Auto Registration Customs Consultant	1,460 1,459	2,294 2,296	7	2,363	. 7	7 100.0%	0	0.0% 100.0%	0	0.0%
Fiber Glass Products	1,424	2,320	7	2,363	1	1 14.3%	5	71.4%	1	14.3%
Lighting Fixtures - Repair & Maintenance	1,308	2,386	7	2,363	4	57.1%	3	42.9%	0	0.0%
Ultrasound - Medical Chain Letters	1,288 1,261	2,401 2,418	7	7 2,363 7 2,363	<u> </u>	5 85.7% 4 57.1%	3	14.3% 42.9%	0	0.0%
Artists - Commercial	1,258	2,420	7	2,363	. 7	7 100.0%	0	0.0%	0	0.0%
Accounting & Bookkeeping Machines Embroidery Supplies	1,247 1,246	2,425 2,427	7	2,363	4	57.1% 57.1%	3	42.9% 14.3%	0	0.0% 28.6%
Rooming Houses	1,205	2,453	7	2,363	5	71.4%	2	28.6%	0	0.0%
Abstracters	1.203	2,455	7	2,363	2	28.6%	3	42.9%	2	28.6%
Wall Coatings Marine Surveyors	1,201 1,122	2,457 2,500	7	7 2,363 7 2,363	4	57.1% 5 85.7%	3	42.9% 14.3%	0	0.0%
Burial Vaults	1,097	2,518	7	2,363	1	1 14.3%	2	28.6%	4	57.1%
Indian Goods Aromatherapy & Essential Oils	1,091	2,520 2,569	7	2,363	. 2	2 28.6%	4	57.1%	1	14.3% 28.6%
Plants - Wholesale	1,011 907	2,569		2,363	4	57.1% 57.1%	1	14.3% 42.9%	2	28.6%
Art Organizations & Information	897	2,636	7	2,363	4	4 57.1%	3	42.9%	0	0.0%
Bed Bug Removal Rustproofing & Undercoating - Auto	847 845	2,682 2,687	7	2,363	4	57.1% 3 42.9%	3	42.9% 57.1%	0	0.0%
Wine Brokers	827	2,704	7	2,363	. 5	71.4%	2	28.6%	0	0.0%
Concessionaires Winomyking Equipment & Cumpling	810	2,717		2,363	3	42.9%	4	57.1%	0	0.0%
Winemaking Equipment & Supplies Lotteries - Local	781 753	2,737 2,762	7 7	2,363	1 4	57.1% 42.9%	31	42.9% 14.3%	3	0.0% 42.9%
Floor Coatings - Epoxy/Polyurethane	737	2,776	7	2,363	. 4	57.1% 85.7%	3	42.9%	0	0.0%
Laboratories - Veterinary Auto Sunroofs	719 710	2,801 2,810	7	2,363	6	5 85.7% 5 71.4%	1	14.3% 28.6%	0	0.0% 0.0%
Cabinet Maker	699	2,819	7	2,363	3	5 71.4% 57.1%	2	28.6%	1	14.3%
Paint Manufacturing Materials	694	2.824		2,363	6	85.7%	0	0.0%	1	14.3%
Encyclopedias Brakes - Manufacturers & Distributors	645 624	2,868 2,885	7	7 2,363 7 2,363	5	71.4% 3 42.9%	2	28.6% 57.1%	0	0.0%
Burial Advisory Service	596	2,919	7	2,363	6	85.7%	1	14.3%	0	0.0%
Paper Hangers - Wall covering Plywood & Veneers	593 535	2,921 2,980	7	2,363	2	2 28.6% 1 14.3%	5	71.4% 71.4%	0	0.0% 14.3%
Saltwater Pools - Equipment & Supplies	480	3,049	7	2,363	7	7 100.0%	0	0.0%	0	0.0%
Seminar Marketing	440	3,115	7	2,363	. 3	42.9%	4	57.1%	0	0.0%
Cabs - Tractor, Truck Bowling Clothes & Accessories	430 429	3,125 3,128	7 7	2,363	5	71.4% 71.4%	2	28.6% 28.6%	0	0.0% 0.0%
Pilot Car Service	384	3,196	7	2,363	2	2 28.6%	5	71.4%	0	0.0%
Electric Scooters	377		7	2,363	5	71.4%	2	28.6%	0	0.0%
Tours - Wholesale Sailmakers	376 361	3,207 3,249	7	7 2,363 7 2,363	6	3 42.9% 5 85.7%	1	57.1% 14.3%	0	0.0% 0.0%
Cylinders - Gas	360	3,254	7	2,363	. 6	85.7%	1	14.3%	0	0.0%
Perlite & Perlite Products Engines - Gasoline	343 338	3,274 3,282	7	2,363	6	5 85.7% 7 100.0%	1	14.3% 0.0%	0	0.0%
Compactors - Waste - Industrial & Commercial	319	3,325	7	2,363	Ó	0.0%	7	100.0%	0	0.0%
Hats - Wholesale & Manufacturers	279	3,399		2.363	5	71.4%	2	28.6%	0	0.0%
Mausoleums Parcel Post Assembly Service	271 244	3,415 3,470	7	2,363	6	5 85.7% 5 71.4%	1 2	14.3% 28.6%	0	0.0%
Executive Suites	235	3,495	7	2,363	. 2	28.6%	5	71.4%	0	0.0% 0.0%
Picnic Equipment & Supplies Scooters - Repair	169 140	3,671 3,749	7	2,363	2	28.6%	5	71.4%	0	0.0% 14.3%
Compactors - Waste - Household - Dealers	135	3,749	7	2,363	3	3 42.9% 4 57.1%	3	42.9% 42.9%	0	0.0%
Coin & Bill Count, Sort, Wrap Services	134	3,780	7	2,363	. 1	1 14.3%	6	85.7%	0	0.0% 0.0%
Referral - Storage Facility Artificial Fruits & Foods	124 98	3,821 3,929	7	2,363	7	7 100.0% 4 57.1%	0	0.0% 42.9%	0	0.0%
Tournaments	86	3,988	7	2,363	1	1 14.3%	6	85.7%	0	0.0%
Photography Sales by Mail	60	4,117	7	2,363	3	42.9%	4	57.1%	0	0.0%
Insurance - Senior Products Nurses	11,079 7,095	971 1,208	6	2,462		5 100.0% 3 50.0%	0	0.0% 50.0%	0	0.0%
Utilities Underground - Locating	7,068	1,211	6	2,462	. 5	83.3%	1	16.7%	0	0.0%
Fire Extinguishers Reading Instruction	6,144 6,102	1,307 1,317	6	2,462	. 3	50.0% 5 100.0%	3	50.0% 0.0%	0	0.0%
Warehousing Services	5,395	1,317	- 6	2,462	4	4 66.7%	2	33.3%	0	0.0%
Craft Instruction	4,422	1.511	6	2,462		83.3%	1	16.7%	0	0.0%
Literary Agents Custom Framing	3,990 3,963	1,580 1,583	6	2,462	3	50.0% 83.3%	3	50.0% 16.7%	0	0.0%
Wood Preserving	3,677	1,629	6	2,462		33.3%	4	66.7%	0	0.0%
Air Ambulance Service	3,564	1,650	6	2,462	. 5	83.3%	1	16.7%	0	0.0%
Drama/Acting Instruction Fire Protection Contractor	3,504 3,366	1,661 1,693	6	2,462	4 2	4 66.7% 2 33.3%	2	33.3% 66.7%	0	0.0%
Appraisers - Antiques	3,361	1,694	6	2,462		50.0%	3	50.0%	0	0.0%
Screening - Tenant Sheet Metal Equipment & Supplies	3,348 3,201	1,699 1,733	6	2,462		5 83.3% 2 33.3%	1	16.7% 66.7%	0	0.0%
Beverages - Wholesale & Distribution	3,112	1,747	- 6	2,462		83.3%	0	0.0%	1	16.7%
Hydraulic Equipment Repair	3,112 3,045		6	2,462		83.3% 3 50.0%	3	0.0% 50.0%	0	0.0%
Rifle & Pistol Ranges Insurance - Bonding	3,028 2,662	1,767 1,870	6	2,462		83.3% 83.3%	1	16.7% 16.7%	0	0.0%
Glass, Mirror & Screen Companies	2,611	1,883	6	2,462	. 5	83.3%	1	16.7%	0	0.0%
Chocolate & Cocoa Psychotheranist	2,228	1,988	6	2,462		4 66.7% 5 83.3%	2	33.3%	0	0.0%
Windows - Wells & Covers	2,094 2,079	2,041 2,045	6	2,462	5	83.3%	1	16.7% 16.7%	0	0.0%
Government - US.	1,905	2,101	6	2,462	5	83.3%	0	0.0%	1	16.7%
Sales Presentations Liquors - Wholesale	1,807 1,801	2,142 2,149	<u>6</u>	2,462		1 16.7%	5	83.3% 50.0%	0	0.0% 50.0%
Treatment Centers & Rest Homes - Information & Placement	1,704	2,143	6	2,462	4	4 66.7%	2	33.3%	0	0.0%
Job Listing & Advisory Services - Advanced Fee	1,690	2,203	6	2,462	. 0	0.0%	2	33.3%	4	66.7%
Patio Cover	1,632 1,625	2,222 2,227	6	2,462		4 66.7% 2 33.3%	1 3	16.7% 50.0%	1	16.7% 16.7%
Chairs - Orthopedic & Lift										
Chairs - Orthopedic & Lift Ceramics - Equipment & Supplies	1,598	2,234	6	2,462		33.3%	4	66.7%	0	0.0%
Chairs - Orthopedic & Lift Ceramics - Equipment & Supplies Mattresses - Renovating Poutry Equipment & Supplies		2,234 2,288	6	2,462 2,462 2,462	1	2 33.3% 1 16.7% 5 100.0%	5	66.7% 83.3% 0.0%	0	0.0% 0.0% 0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	0,
Heavy Duty Equipment Repair	1,443	2,309	6	2,462	4	66.7%	2	33.3%	Pursue 0	% 0.0%
Video Editing Gift Wrapping Materials	1,352 1,344	2,356 2,361	6	2,462	5	83.3% 100.0%	1	16.7% 0.0%	0	0.0%
Recording Studio Equipment	1,344	2,361	6	2,462	6	100.0%	0	0.0%	0	0.0%
Mexican Food Products Landscape Contractors - Commercial	1,310 1,306	2,385 2,387	6	2,462	5	83.3% 83.3%	1	16.7% 16.7%	0	0.0%
Bee Removal	1,297	2,393	6	2,462	3	50.0%	3	50.0%	0	0.0%
Artificial Flowers, Plants & Trees Tennis Equipment & Supplies	1,287 1,267	2,402 2,413	6	2,462	4	66.7% 83.3%	2	33.3% 16.7%	0	0.0%
Drapery & Curtain Fabrics - Retail	1,264	2,416	6	2,462		83.3%	1	16.7%	0	0.0%
Attorneys & Lawyers - Mediation & Arbitration Oxygen Therapy Equipment	1,250 1,192	2,422 2,462	<u>6</u>	2,462	5	83.3% 100.0%	1	16.7% 0.0%	0	0.0%
Ice Making Equipment & Machines	1,088	2,524	6	2,462	9	83.3%	1	16.7%	0	0.0%
Florists Supplies Amusement Park Equipment	1,072 1,065	2,533 2,539	6	2,462	3	50.0%	3 4	50.0% 66.7%	0	0.0%
Accounting - Forensic	1,062	2,542	6	2,462	3	33.3% 50.0%	3	50.0%	0	0.0%
Pilates Emblems	1,012 973	2,568 2,589	<u>6</u>	2,462	1	100.0%	3	0.0% 50.0%	2	0.0% 33.3%
Electronic Product Waste Management & E Waste Services	954	2,596	6	2,462	4	66.7%	0	0.0%	2	33.3%
Lettering Machines Bronzing	927 913	2,608 2,619	6	2,462		100.0% 83.3%	1	0.0% 16.7%	0	0.0%
Swimming Pools - Maintenance Furnaces - Industrial	861	2,666	6	2,462	6	100.0%	0	0.0%	0	0.0% 16.7%
Machinery - Used	847 770	2.682 2,747	6	2,462		83.3%	3	50.0% 16.7%	0	0.0%
Orchards Physicians & Surgeons - Pulmonary Diseases	765 737	2,751 2,776	6	2,462	6	100.0%	0	0.0% 0.0%	0	0.0%
Electrical Power Systems (Residential & Commercial) - Backup Systems	737		6	2,462	4	100.0%	2	33.3%	0	0.0%
Insurance - Medical Liability	709	2,812	6	2,462	2	2 33.3% 3 50.0%	4	66.7% 50.0%	0	0.0%
Industrial Developments Jewelry Advisory Service	707 704		6	2,462		50.0%	1	16.7%	2	0.0% 33.3%
Air Fragrances Yoga Supplies	695 619	2,821 2,892	6	2,462	2	2 33.3% 83.3%	3	50.0% 16.7%	1	16.7% 0.0%
Boxes - Specialty & Fancy	617	2,898	6	2,462		50.0%	3	50.0%	0	0.0%
Contractor - Flat Roof Barrels & Drums	582 501	2,930 3,022	6	2,462	4	66.7%	2	33.3% 66.7%	0	0.0%
Meters	489	3,036	6	2,462	5	83.3%	0	0.0%	1	16.7%
Mirrors - Manufacturers Supplies Singing Telegrams	481 458	3,047 3,083	6	2,462		0.0%	6	100.0% 83.3%	0	0.0%
Condiments & Sauces	433	3,123	6	2,462	4	66.7%	2	33.3%	0	0.0%
Garbage Disposal Equipment - Supplies & Parts Television & Radio Parts - Wholesale & Manufacturers	429 391	3,128 3,180	6	2,462	3	50.0%	3	50.0% 0.0%	0	0.0%
Bus - Sales & Rental	387	3,191	6	2,462	Ċ	0.0%	6	100.0%	0	0.0%
Syrups Biomedical Products - Research	375 372	3,214 3,223	<u>6</u>	2,462 2,462	1	16.7% 66.7%	5	83.3% 33.3%	0	0.0%
Artist - Makeup	356	3,258	6	2,462		16.7%	3	50.0%	2	33.3%
Incense Saws - Sharpen & Repair	327 303	3,309 3,352	<u>6</u>	2,462	4	66.7%	2	33.3% 33.3%	<u>0</u>	0.0% 16.7%
Juke Boxes	294	3,369	6	2,462	6	100.0%	0	0.0%	0	0.0%
Fur Storage Dolls - Collectors	290 251	3,377 3,453		2,462	3	5 100.0% 3 50.0%	3	0.0% 50.0%	0	0.0%
Differentials - Automobile	239	3,485	6	2,462	2	33.3%	4	66.7%	0	0.0%
Ship Brokers Soda Fountain Supplies	225 223	3,517 3,524	<u>6</u>	2,462	(0.0%	6	100.0%	0	0.0% 0.0%
Armatures - Service & Sales	210	3,555	6	2,462	4	66.7%	2	33.3%	0	0.0%
Compactors - Waste - Service & Repair Show Cases	197 181	3,590 3,633	<u></u>	2,462	4	66.7% 66.7%	2	33.3% 33.3%	0	0.0%
Timing Devices Home Electronics - Designers	177	3,640	6	2,462	2	33.3%	4	66.7%	0	0.0%
Bookbinders Equipment & Supplies	151 130	3,717 3,794	6	2,462		50.0% 16.7%	5	50.0% 83.3%	0	0.0%
Razors & Razor Blades Coats - Wholesale & Manufacturers	127 123	3,806 3,826	6	2,462	1	16.7% 50.0%	5	83.3% 16.7%	0	0.0% 33.3%
Computers - Programming	116	3,861 3,965	6	2,462	2	2 33.3% 50.0%	4	66.7% 50.0%	0	0.0%
Boutique - Battling Cancer Related Products Engineers - Civil	91 16,329	3,965 781	6	2,462	3	3 50.0% 3 60.0%	3	50.0% 40.0%	0	0.0% 0.0%
Packaging Materials	10,804	984	5	2,559	4	80.0%	1	20.0%	0	0.0%
Home Staging Plants - Interior Design & Maintenance	6,113 4,977	1,316 1,438	5	2,559	4	80.0% 80.0%	1	20.0% 20.0%	0	0.0%
Building Cleaning - Exterior	4,484	1,501	5	2,559	2	40.0%	2	40.0%	1	20.0%
Metals - Precious - Sheet, Wire, Tubing Arbitration Services	4,114 3,770	1,563 1,616	5	2,559	4	80.0% 20.0%	1 4	20.0% 80.0%	0	0.0%
Attorneys Service Bureaus	3,744	1,619	5	2,559	2	40.0%	2	40.0%	1	20.0%
Oils - Essential Concrete Pumping Service	3,703 2,550	1,625 1,900	<u>5</u>	2,559	4	80.0% 80.0%	1	20.0% 20.0%	0	0.0%
Paint - Wholesale & Manufacturers	2,503	1,909	5	2,559	- 2	40.0%	3	60.0%	0	0.0%
Plastics - Fabricating, Finishing & Decor Spraying Equipment - Renting	2,421 2,399	1,933 1,943	5	2,559	2	20.0%	3	80.0% 60.0%	0	0.0%
Contractor - Industrial Microscopes	2,394 2,385	1,945 1,948	5	2,559	2	2 40.0% 8 60.0%	3	60.0% 40.0%	0	0.0% 0.0%
Blueprinting	2,383	1,948	5	2,559		80.0%	1	20.0%	0	0.0%
Fishing Bait Truck Washing & Cleaning	2,294 2,289	1,975 1,977	5	2,559	4	80.0% 80.0%	1	20.0% 20.0%	0	0.0%
Dairy Products - Wholesale	2,195	2,000	5	2,559	4	80.0%	1	20.0%	0	0.0%
Auto Upholstery Cleaning Pumping Contractors	2,154 2,077	2,017	5	2,559	1	20.0%	4	80.0% 20.0%	0	0.0%
Concrete Reinforcements	2,052	2,047 2,057	5	2,559	4	80.0%	1	20.0%	0	0.0%
Human Factors - Research & Development Barn Equipment	2,030	2,062	5	2,559	4	80.0%	1	20.0%	0	0.0%
Foam & Sponge Rubber	2,013 1,935	2,069 2,089	5	2,559 2,559	4	20.0%	0	80.0% 0.0%	1	20.0%
Home Sitting Services Engines - Fuel Conversion	1,882 1,764	2,107 2,165	5	2,559	4	80.0% 2 40.0%	1	20.0% 40.0%	0	0.0% 20.0%
Machinery Movers & Erectors	1,627	2,225	5	2,559	3	60.0%	2	40.0%	0	0.0%
Pet Waste Removal Hydroseeding	1,538 1.517	2,254 2,267	5	2,559 2,559	3	60.0% 40.0%	2	40.0% 60.0%	0	0.0%
Trading Stamps	1,515	2,269	5	2,559	3	60.0%	0	0.0%	2	40.0%
Engravers - Metal Buttons - Advertising	1,468 1.450	2,289 2,303	5	2,559	4	80.0% 100.0%	1	20.0%	<u>0</u>	0.0%
Truck Bedliner - Spray On	1,448	2,306	5	2,559	4	80.0%	1	20.0%	0	0.0%
Guardian Services - Adult & Child Consultants - Automobile Purchase	1,439 1,437	2,311 2,313	<u>5</u>	2,559 2,559	4	80.0% 80.0%	1	20.0% 20.0%	<u>0</u>	0.0%
Tanks - Metal	1,384	2,338	5	2,559	i	20.0%	4	80.0%	0	0.0%
Fire Department Equipment & Supplies Music Instruction - Vocal	1,334 1,325	2,370 2,375	<u>5</u>	2,559	4	80.0% 60.0%	1	20.0% 40.0%	<u>0</u>	0.0%
Needlework Supplies - Retail, Wholesale, Manufacturing	1,300	2,391	5	2,559	4	80.0%	1	20.0%	0	0.0%
Masonry Panels - Prefabricated	1,292	2,394	5	2,559		0.0%	4	80.0%	1	20.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	9/0
Excavating Equipment	1,289	2,398	. 5	2,559	1	20.0%	4	80.0%	Pursue 0	0.0%
Carpet & Rug Dealers - Persian/Oriental Rugs Ammunition Reloading	1,282 1,230	2,405 2,438	5	2,559 2,559	4	80.0% 100.0%	1	20.0%	0	0.0%
Chauffeur Service	1,230	2,438	5	2,559		2 40.0%	3	60.0%	0	0.0%
Paint Manufacturing Equipment & Materials	1,121	2,502	5	2,559	3	60.0%	2	40.0%	0	0.0%
Fishing Tackle - Wholesale & Manufacturers Lumber Carriers	1,066 1,040	2,537 2,556	5	2,559 2,559	4 3	80.0% 60.0%	2	20.0% 40.0%	0	0.0%
Chimney Sweeper	1,038	2,557	5	2,559	4	80.0%	1	20.0%	0	0.0%
Personal Chef Aircraft Engines	1,009	2,570 2,575	5	2,559 2,559		40.0%	1	20.0%	0	40.0% 0.0%
Wheel Align, Frame & Axle Service Equipment & Supplies	997	2,577	5	2,559	2	2 40.0%	3	60.0%	0	0.0%
Impregnating Coatings - Powder	984 928	2,581 2,607	5	2,559 2,559	4 3	80.0%	1 2	20.0% 40.0%	0	0.0%
Drafting Equipment & Supplies	905	2,625	5	2.559	5	100.0%	0	0.0%	0	0.0%
Advertising - Vinyl Phone Book Covers Baseball Batting Ranges	902	2,631 2,634	5	2,559 2,559	1	20.0%	4	80.0% 60.0%	0	0.0%
Appraisal - Management	858	2,670	5	2,559	4	80.0%	1	20.0%	0	0.0%
Meal Preparation Service Motorcycle Sales - Consignments	827 820	2,704 2,712	5	2,559	4	80.0% 60.0%	1	20.0% 40.0%	0	0.0%
Home Economics Consultants	794	2,712	5	2,559	3	60.0%	2	40.0%	0	0.0%
Swimming Pools - Public Flood assistance	789 777		5	2,559 2,559	5	100.0%	0	0.0%	0	0.0%
Caregivers Resources	766	2,741 2,749	5	2,559		2 40.0%	3	60.0% 60.0%	1	0.0% 20.0%
Lotteries - State	730	2,788	5	2,559	1	20.0%	3	60.0%	1	20.0%
Foot Appliances Resident Buyers	729 713	2,791 2,806	5	2,559 2,559	2	2 40.0% 0 0.0%	3	60.0% 80.0%	0	0.0% 20.0%
Fishermens Supplies	710	2,810	5	2,559	4	80.0%	i	20.0%	0	0.0%
Financial Planning Kit Knitting Instruction	681 659	2,831 2,850	5	2,559 2,559	3	60.0% 60.0%	1	20.0% 40.0%	1	20.0%
Hawaiian Goods	652		5	2,559	3	80.0%	1	20.0%	0	0.0%
Letters - Sign	652	2,860	5	2,559	1	20.0%	4	80.0%	0	0.0%
Vehicle Graphics Flags & Banners - Manufacturers Supplies	643 630		5	2,559 2,559		2 40.0% 5 100.0%	3 0	60.0% 0.0%	0 0	0.0%
Exterior Designers	624	2,885	5	2,559	2	40.0%	3	60.0%	0	0.0%
Plumbing Plan Services Physical Therapy Equipment	623 605		5	2,559 2,559	5	100.0% 100.0%	0	0.0%	0	0.0%
Ice Cream Manufacturers Equipment	592	2,922	5	2,559	3	60.0%	2	40.0%	0	0.0%
Jewelry Engravers Pool Tables Sales	578 569	2,934 2,942	5	2,559 2,559	2	2 40.0% 2 40.0%	3	60.0% 60.0%	0	0.0%
Forgings	541		5	2,559	1	20.0%	4	80.0%	0	0.0%
Livestock Feeding	535	2,980	5	2,559	4	80.0%	1	20.0%	0	0.0%
Import Representatives Generators - Maintenance	534 489	2,983 3,036	5	2,559 2,559	<u>3</u>	60.0%	2	40.0% 40.0%	1	0.0% 20.0%
Magicians	485	3,044	5	2,559	2	40.0%	2	40.0%	1	20.0%
News Dealers Interior Designers - Architectural	482 468	3,046 3,068	5	2,559 2,559	5	100.0% 60.0%	0	0.0% 40.0%	0	0.0%
Senior Housing/Living	457	3,084	5	2,559	5	100.0%	0	0.0%	0	0.0%
Vacuum Cleaners - Industrial & Commercial Kitchen Cabinets - Refinishing, Refacing & Resurfacing	457 445		5	2,559 2,559	5	100.0%	0	0.0%	0	0.0%
Political Organizations	443	3,106	5	2,559	3	60.0%	2	40.0%	0	0.0%
Souvenirs - Wholesale & Manufacturers	443		5	2,559	3	60.0%	1	20.0%	1	20.0%
Bowling Instruction Programmed Instruction	415 414		5	2,559		20.0%	3	40.0% 60.0%	0	40.0%
Savings & Loan Association - Reps	413	3,144	5	2,559	1	20.0%	4	80.0%	0	0.0%
Aircraft Storage Pens & Pencils - Wholesale & Manufacturers	397 396	3,166 3,170	5	2,559 2,559	2	2 40.0% 4 80.0%	3	60.0% 20.0%	0	0.0%
Service Animals - Dogs	393	3,176	5	2,559	4	80.0%	1	20.0%	0	0.0%
Truck Bedliner Luggage - Wholesale & Manufacturers	387 372	3,191 3,223	5	2,559	1	20.0%	3	60.0% 40.0%	1	20.0%
Aerial Applicators	369	3,231	5	2,559	1	20.0%	4	80.0%	0	0.0%
Animation Mechanics - Display, Sign Feather Goods	369		5	2,559	4	80.0%	1	20.0% 80.0%	0	0.0%
Attorneys & Lawyers - Appellate	353 352	3,260 3,262	5	2,559 2,559	3	20.0% 60.0%	2	40.0%	0	0.0%
Air Brushes	351	3,266	5	2,559	3	60.0%	2	40.0%	0	0.0%
Horse Shoeing Tire Additives & Sealants	325 308	3,312 3,342	5	2,559 2,559	3	2 40.0% 3 60.0%	3	60.0% 40.0%	0	0.0%
Hockey Clubs	303	3,352	5	2,559	3	60.0%	2	40.0%	0	0.0%
Trucks - Forklifts Auto Repair & Service - Airbaos	299 290		5	2,559	- 4	80.0% 2 40.0%	0	0.0% 60.0%	1	20.0%
Photographers - Pet	271	3,415	5	2,559	1	20.0%	4	80.0%	0	0.0%
Covers - Book, Catalog Better Business Bureaus	256 243	3,439 3,474	5	2,559 2,559	3	60.0%	2	40.0% 0.0%	0	0.0% 100.0%
Measuring Machines	234	3,497	5	2,559	1	20.0%	4	80.0%	0	0.0%
Parking Meters Nutrition	216 206	3,541 3,565	5	2,559	4	80.0% 60.0%	1	20.0% 40.0%	0	0.0%
Fairgrounds	190		5	2,559	4	80.0%	1	20.0%	0	0.0%
Ski Tours	176	3,646	5	2.559		0.0%	5	100.0%	0	0.0%
Door Manufacturer - High Performance Boys Clothing & Furnishings - Wholesale & Manufacturers	163 152	3,691 3,715	5	2,559 2,559	3	60.0% 60.0%	2	40.0% 40.0%	0	0.0%
Frog Dealers	147	3,732	5	2,559	5	100.0%	0	0.0%	0	0.0%
Yarn - Wholesale & Manufacturers Shells - Marine	123 118	3,826 3,850	5	2,559 2,559	3	60.0% 80.0%	2	40.0%	0	0.0%
Talent Representation	118	3,850	5	2,559	2	40.0%	2	40.0%	1	20.0%
Puppets & Marionettes Insurance - Long Term Care	7.262	4,221 1,197	5	2,559 2,684	4	80.0% 75.0%	1	20.0%	0	0.0%
Trucking - Dump	5,894	1,339	4	2,684	2	50.0%	2	50.0%	0	0.0%
Typographers Dock Builders	4,364 4,250	1,521	4	2,684	0	0.0%	4	100.0% 100.0%	0	0.0%
Web Conferencing	4,250 3,957			2,684	<u>0</u>	1 100.0%	4 0	100.0%	0	0.0%
Office Furniture & Equipment - Installation	3,939	1,586	4	2,684	2	50.0%	2	50.0%	0	0.0%
Sawmills Television & Radio Broadcast Schools	3,859 3,679	1,597 1,627	4	2,684	2	2 50.0% 3 75.0%	1	25.0% 25.0%	1	25.0% 0.0%
Factors	3.450	1.670	4	2.684	4	100.0%	0	0.0%	0	0.0%
School Furniture & Equipment Fasteners - Industrial & Construction	3,348 3,337	1,699 1,702	4	2,684 2,684	4	100.0%	0	0.0% 75.0%	0	0.0%
Group Homes	3,229	1,724	4	2,684	3	75.0%	1	25.0%	0	0.0%
Fuel Economizers Bolts & Nuts	3,054		4	2,684 2,684	2	50.0%	2	50.0% 100.0%	0	0.0%
Architectural & Construction Specs	3,018 2,691		4	2,684	0	0.0%	3	100.0% 75.0%	1	25.0%
Mining Companies Insurance - Funeral	2,688	1,861	4	2,684	Ö	0.0%	4	100.0%	0	0.0%
LINSUFANCE - HUNGER	2,560	1,897	4	2,684	3	75.0%	1	25.0%	0	0.0%
	2,488	1.916	4	2,684	2	50.0%	2	50.0%	n	0.0%
Social Workers Skip Tracing Wire Products		1,916 1,947 1,954	4		3		2		0	0.0% 0.0% 0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	
Home Health Services - Skilled	2,374	1,955	4	1 2,684	4	1 100.0%	0	0.0%	Pursue 0	%
Organs - Tune & Repair Fish Hatcheries	2,312 2,041	1,970 2,059	4	2,684 1 2,684	3	75.0% 75.0%	1	25.0% 25.0%	0	0.0%
Attorneys & Lawyers - Social Security & Disability	1,935	2,059	4	1 2,684	<u>3</u>	2 50.0%	2	25.0% 50.0%	0	0.0%
Insurance - Liability	1,912		4	2,684	4	1 100.0% 3 75.0%	0	0.0%	0	0.0%
Bank Equipment & Supplies Boarding - Horses	1,892 1,783	2,103 2,156	4	1 2,684 1 2,684	<u></u>	2 50.0%	2	25.0% 50.0%	0	0.0%
Water Heater - Tankless	1,748		4	2,684	3	75.0%	0	0.0%	1	25.0%
Loan Acceleration Glass - Broken	1,718 1,707	2,181 2,188	4	1 2,684 1 2,684	4	1 100.0% 2 50.0%	1	0.0% 25.0%	1	0.0% 25.0%
Accident Reconstruction Service	1,694	2,199	4	1 2,684	2	2 50.0%	2	50.0%	0	0.0%
Scientific Apparatus & Instruments Charity - Veterans & Military	1,691 1.642	2,202 2,219	4	1 2,684 1 2,684	2	2 50.0% 2 50.0%	1 2	25.0% 50.0%	1 0	25.0% 0.0%
Pumps - Wholesale & Manufacturers	1.526	2.259	4	1 2.684	3	3 75.0%	0	0.0%	1	25.0%
SemiConductor Devices Tank Testing & Inspection	1,526 1,511	2,259 2,270	4	1 2,684 1 2.684	3	3 75.0% 4 100.0%	1 0	25.0%	0	0.0%
Ventilating Equipment	1,509	2,271	4	2,684	2	50.0%	2	50.0%	0	0.0%
Optical Goods - Wholesale & Manufacturers Engineering Equipment & Supplies	1,462 1,454	2,292 2,299	4	1 2,684 1 2,684	3	3 75.0% 3 75.0%	1	25.0% 25.0%	0	0.0%
Gasoline Additives - Manufacturers & Distributors	1,452	2,300	4	1 2,684	2	50.0%	2	50.0%	0	0.0%
Flood Control Equipment Livestock Equipment & Supplies	1,449 1.446	2,304 2,308	4	1 2,684 1 2,684	4	4 100.0% 3 75.0%	0	0.0% 25.0%	0	0.0%
Drapery Installation Service	1,440	2,308	4	2,684	2	50.0%	2	50.0%	0	0.0%
Arborist	1,377	2,341	4	2,684	3	75.0%	1	25.0%	0	0.0%
Air Balancing Leather Goods - Wholesale & Manufacturers	1,361 1,348	2,348 2,358	4	1 2,684 1 2,684		3 75.0% 1 25.0%	3	25.0% 75.0%	0	0.0%
Office Furniture & Equipment - Repair & Refinishing	1,344	2,361	4	1 2,684	2	2 50.0%	2	50.0%	0	0.0%
Feed - Wholesale & Manufacturers Energy Conservation Products - Wholesale & Manufacturers	1,338 1,324	2,367 2,376	4	1 2,684 1 2,684	2	2 50.0% 4 100.0%	2	50.0% 0.0%	0	0.0%
Cremation Urns	1,319	2,378	4	1 2,684	4	100.0%	0	0.0%	0	0.0%
Wire & Cable - Non-Electric Adhesives & Glues	1,292 1,290	2,394 2,396	4	1 2,684 1 2.684	3	75.0% 1 100.0%	1	25.0%	0	0.0%
Wedding Officiant	1,273	2,409	4	2,684	3	75.0%	1	25.0%	0	0.0%
Billiard Parlors Upholstery and Rug Cleaning	1,210 1,128	2,449 2,493	4	2,684 1 2,684	1	1 25.0% 3 75.0%	3	75.0% 25.0%	0	0.0%
Geotechnical Engineering	1,126	2,493	4	2,684	3	3 75.0% 3 75.0%	1	25.0%	0	0.0%
Truck Permits	1,118	2,504 2,511	4	1 2,684 1 2,684	2	2 50.0%	2	50.0% 50.0%	0	0.0%
Marriage Brokers Honey	1,108 1,089	2,511	4	2,684	3	3 75.0%	1	25.0%	0	0.0%
Livestock Auction Markets	1,076	2,530	4	2,684	2	2 50.0%	2	50.0%	0	0.0%
Child Care - Infant ServiceStation Equipment	1.052 1,046	2,549 2,553	4	1 2.684 1 2,684	3	2 50.0% 3 75.0%	1	25.0% 25.0%	1 0	25.0% 0.0%
Helicopters - Charter, Rent & Lease	1,017	2,565	4	2,684	2	2 50.0%	0	0.0%	2	50.0%
Luggage Carriers Sculptors	1,009 922	2,570 2,612	4	1 2,684 1 2,684	3	3 75.0% 4 100.0%	1	25.0% 0.0%	0	0.0%
Public Speaking Instruction	916	2,615	4	2,684	3	75.0%	1	25.0%	0	0.0%
Boating Instruction Tarps	881 878	2,645 2,647	4	1 2,684 1 2,684	2	2 50.0% 2 50.0%	2	50.0% 50.0%	0	0.0%
Child Parent Development Centers	866		4	2,684	4	100.0%	0	0.0%	0	0.0%
Water Main Contractors Italian Food Products	865 853	2,663	4	2,684	3	75.0%	1	25.0%	0	0.0%
Auto Hand & Foot Controls	853	2,676 2,689	4	1 2,684 1 2,684	2	2 50.0% 3 75.0%	1	50.0% 25.0%	0	0.0%
Time Recorders	828	2,703	4	2,684	2	2 50.0%	2	50.0%	0	0.0%
Family Planning - Abortion Alternatives Trailer Storage	814 803		4	2,684 4 2,684	1	1 25.0% 3 75.0%	2	50.0% 25.0%	1	25.0% 0.0%
Bakers Equipment	797	2,723	4	2,684	3	75.0%	1	25.0%	0	0.0%
Flag Poles Consultants - Telecommunication	764 751	2,753 2,764	4	2,684 2,684	3	75.0% 50.0%	1	25.0% 50.0%	0	0.0%
Professional Fundraiser	733	2,782	4	2.684	1	1 25.0%	3	75.0%	0	0.0%
Childrens & Infants Wear - Wholesale & Manufacturing Chimney Lining Materials	731 723		4	2,684 2,684	2	2 50.0% 0 0.0%	2	50.0% 100.0%	0	0.0%
Display Installation Service	721	2,799	4	2,684	2	2 50.0%	2	50.0%	0	0.0%
Nurserymen Equipment & Supplies	680		4	2,684	3	75.0%	1	25.0%	0	0.0%
Grouting Compounds Radios - Citizen Band	673 673	2,841 2,841	4	1 2,684 1 2,684	<u>3</u>	75.0% 1 100.0%	0	25.0% 0.0%	0	0.0%
Jewels - Imitation	657	2,853	4	2,684	1	1 25.0%	1	25.0%	2	50.0%
Signs - Maintenance & Repair Tennis Courts - Private	654 604	2,859 2,907	4	2,684 1 2,684	1 2	1 25.0% 2 50.0%	3	75.0% 25.0%	0 1	0.0% 25.0%
Labeling Equipment	592	2,922	4	2,684	1	1 25.0%	3	75.0%	0	0.0%
Shoe Findings & Supplies Soil Testing	560 537	2,955 2,977	4	1 2,684 1 2,684	1	1 100.0% 1 25.0%	0 3	0.0% 75.0%	0 n	0.0%
Hats - Clean & Renovate	533	2,985	4	1 2,684	3	75.0%	1	25.0%	0	0.0%
Computer Assisted Design Services Exhibit Design & Construction	526 492		4	1 2,684 1 2,684	3	3 75.0% 0 0.0%	1 4	25.0% 100.0%	0	0.0%
Furniture Repair & Refinish Supplies	475	3.061	4	1 2,684	3	3 75.0%	i	25.0%	0	0.0%
Fasteners - Textile & Apparel Japanese Food Products	464 446		4	1 2,684 1 2,684	4	1 100.0% 2 50.0%	0	0.0% 50.0%	0	0.0%
Radiator Sales	446	3,098	4	2,684	4	100.0%	0	0.0%	0	0.0%
Etched Products - Metal, Glass Video Tapes & Discs - Wholesale & Manufacturers	444 439		4	2,684 1 2,684	4	1 100.0% 3 75.0%	0	0.0% 25.0%	0	0.0%
Trapping Equipment & Supplies	434	3,122	4	1 2,684		2 50.0%	1	25.0%	1	25.0%
Bins	401	3,159	4	1 2,684	4	100.0%	0	0.0%	0	0.0%
Paving Equipment Music Boxes	382 376	3,198 3,207	4	1 2,684 1 2,684	<u>3</u>	3 75.0% 3 75.0%	0	25.0% 0.0%	1	0.0% 25.0%
Bridal Gown Preservation	375 374	3,214	4	1 2,684	1	1 25.0%	3	75.0%	0	0.0%
Data Processing Equipment Countertops - Concrete			4	1 2,684 1 2,684	2	2 50.0% 2 50.0%	1	50.0% 25.0%	<u>0</u>	0.0% 25.0%
Ski Equipment Rental	368 363		4	2,684 2,684	4	2 50.0% 4 100.0%	Ô	25.0% 0.0%	Ō	25.0% 0.0%
Golf Practice Ranges Parking Stations & Garages - Equipment & Supplies	348 330	3,269 3,302	4	1 2,684 1 2,684	4	1 100.0% 3 75.0%	0	0.0% 25.0%	0	0.0%
Tennis Instruction	328	3,307	4	2,684	3	75.0%	1	25.0%	0	0.0%
Horseshoe Equipment & Supplies Sausages	285 277	3,384	4	2,684 1 2,684	2	2 50.0%	2	50.0% 25.0%	0	0.0% 25.0%
Handbags - Manufacturers Equipment & Supplies	263	3,434	4	2,684	2	50.0%		50.0%	0	0.0%
Labor Contractors Printers - Glass, Metal, Plastic	261	3,437	4	1 2,684	3	75.0%	1	25.0%	0	0.0%
Printers - Glass, Metal, Plastic Embroidering Machines	254 251	3,444 3,453	4	1 2,684 1 2,684	3 2	3 75.0% 2 50.0%	1 2	25.0% 50.0%	0	0.0%
Dressmaking Schools	248	3,461	4	2,684	2	50.0%	2	50.0%	0	0.0%
Tennis Courts - Public Food Facilities Consultants	243 240		4	1 2,684 1 2,684	<u>4</u>	4 100.0% 2 50.0%	0	0.0% 50.0%	0	0.0%
· · · · · · · · · · · · · · · · · · ·			- 7					0.0%	0	0.0%
Emergency Response Systems - Personal	232		4	2,684	4	100.0%	U		U	
Emergency Response Systems - Personal Pretzels Typewriters	232 225 223	3,517	4	2,684 2,684 4 2,684	2	1 100.0% 2 50.0% 4 100.0%	2	50.0% 0.0%	0	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	%
Pharmacies - Infusion Services	211	3,554	4	1 2,684	3	3 75.0%	1	25.0%	Pursue 0	0.0%
Economic Development Organizations Charity - Arts & Culture	205 199	3,568 3,580	4	2,684 1 2,684	1	1 25.0% 4 100.0%	3	75.0% 0.0%	0	0.0%
Fire Departments	190	3,611	4	2,684	2	50.0%	2	50.0%	0	0.0%
Renovation Inspection Letter Shop Service	176 172		4	1 2,684 1 2,684	<u> </u>	0.0% 3 75.0%	4	100.0% 25.0%	0	0.0%
Tournaments - Golf	154	3,711	4	1 2,684	2	50.0%	2	50.0%	0	0.0%
Law Books Rust Preventatives & Removers	151 142		4	1 2,684 1 2,684	0	0.0% 1 100.0%	4	100.0%	0	0.0%
Silks - Wholesale & Manufacturers	140	3,749	4	1 2,684	1	1 25.0%	3	75.0%	0	0.0%
Flight Instructor Air Pollution Measuring Equipment & Service	136 131		4	1 2,684 1 2,684	4	1 100.0% 1 100.0%	0	0.0% 0.0%	0	0.0%
Pain Management Services	130	3,794	4	1 2,684	3	75.0%	1	25.0%	0	0.0%
Buttons - Clothing Stencils & Stencil Supplies	126 123		4	2,684 2,684	2	2 50.0% 1 25.0%	2	50.0% 75.0%	0	0.0%
Pay Phone Booths - Equipment & Service	105	3,903	4	1 2,684	2	50.0%	2	50.0%	0	0.0%
e-cigarette flavoring	101 97		4	2,684	4	1 100.0% 3 75.0%	0	0.0%	0	0.0%
Carpet Installation Library Research Service	91		4	1 2,684 1 2,684		1 25.0%	3	25.0% 75.0%	0	0.0%
Kosher Food Products	89	3,977	4	1 2,684	4	100.0%	0	0.0%	0	0.0% 25.0%
Hair Curlers Temperature Measuring Materials	73 69		4	1 2,684 1 2,684	2	3 75.0% 2 50.0%	2	0.0% 50.0%	0	0.0%
Grinding Wheel Dressers	55		4	2.684	4	100.0%	0	0.0%	0	0.0%
Heating & Cooling Demolition Fish By-Products	55 54		4	1 2,684 1 2,684	1	0.0%	3	100.0% 75.0%	0	0.0%
Wax	50	4,191	4	2,684	1	1 25.0%	3	75.0%	0	0.0%
Musical Instruments - Rental Stamp Pads	39		4	1 2,684 1 2,684	4	1 100.0% 2 50.0%	0	0.0% 50.0%	0	0.0%
Dry Cleaners - Mobile	31	4,306	4	2,684	1	1 25.0%	2	50.0%	1	25.0%
Entomologists Jumping Balloon Rental	31 24		4	1 2,684 1 2,684		1 25.0% 3 75.0%	3	75.0% 0.0%	0	0.0% 25.0%
Pails	13	4.472	4	1 2.684		1 25.0%	3	75.0%	0	0.0%
Cleaners & Dyers Supplies	10 7,179		4	2,684 3 2,841	1	1 25.0%	3	75.0% 66.7%	0	0.0%
Steel Erectors Referral - Debt Relief Services	7,179 5,000	1,204 1,436	3	3 2,841	1	1 33.3% 1 33.3%	2	66.7% 66.7%	0	0.0%
Insulation Contractors Equipment & Supplies	4,688		3	2,841	2	2 66.7%	1	33.3%	0	0.0%
Concrete Breaking, Cutting, Sawing Pallets & Skids	4,585 4,033	1,481 1,576	3	3 2,841 3 2,841	2	2 66.7% 2 66.7%	1	33.3% 33.3%	0	0.0%
Shelving	3,825	1,602	3	2,841	1	1 33.3%	2	66.7%	0	0.0%
Factoring Service Custom Brokers	3,463 3,411	1,669	3	3 2,841	3	3 100.0% 3 100.0%	0	0.0%	0	0.0%
Oilfield Equipment	3,251		3	2,841	3	100.0%	0	0.0%	0	0.0%
Baby Sitters Identification Equipment & Supplies	3,222 2,983		3	3 2,841 3 2,841	2	2 66.7% 1 33.3%	1	33.3% 66.7%	0	0.0%
Bar Coding Service	2,851	1,815	3	2,841	3	100.0%	0	0.0%	0	0.0%
Valves	2,829 2,783	1,824	3	3 2,841 3 2,841	3	100.0%	0	0.0%	0	0.0%
Blood Banks & Centers Attorneys & Lawyers - Employment & Workers Compensation	2,783	1,882	3	3 2,841	3	3 100.0% 3 100.0%	0	0.0%	0	0.0%
Acoustical Consultants	2,518	1,907	3	2,841	3	100.0%	0	0.0%	0	0.0%
Bottles - Wholesale & Manufacturers Truck Refrigeration Equipment	2,460 2,417	1,924 1,936	3	3 2,841 3 2,841		2 66.7% 0 0.0%	3	33.3% 100.0%	0	0.0%
Pearls	2,394	1,945	3	2,841	2	2 66.7%	0	0.0%	1	33.3%
Aviation Consultants Escort Service - Personal	2,271 2,262	1,979 1,980	3	3 2,841 3 2,841	1	1 33.3% 1 33.3%	1 2	33.3% 66.7%	1	33.3% 0.0%
Advertising - Internet	2,257	1,982	3	2,841	2	2 66.7%	1	33.3%	0	0.0%
Lie Detection Service Facility Maintenance	2,202 2,196	1,998	3	3 2,841 3 2,841	3	3 100.0% 3 100.0%	0	0.0%	0	0.0%
Oil Well Drilling	2,074	2,050	3	2,841	2	2 66.7%	1	33.3%	0	0.0%
Project Management First Aid Supplies	2.000 1.981	2.071	3	3 2.841 3 2.841		3 100.0% 3 100.0%	0	0.0%	0	0.0%
Ranges & Ovens - Supplies & Parts	1,952	2,083	3	2,841	3	3 100.0%	0	0.0%	0	0.0%
Greenhouse Equipment & Supplies Drywall Contractors Equipment & Supplies	1,911 1.852	2,098 2,120	3	3 2,841 3 2,841	3	3 100.0% 1 33.3%	0	0.0% 33.3%	0	0.0% 33.3%
Floor Treatment Compounds	1,852		3	2,841	1	1 33.3%	2	66.7%	0	0.0%
Armored Car Service	1,832	2,130	3	2,841	2	2 66.7%	1	33.3%	0	0.0%
Bakers Supplies Lubricants	1,798 1,792	2,150 2,152	3	3 2,841 3 2,841	2	3 100.0% 2 66.7%	1	0.0% 33.3%	0	0.0%
Laminations - Plastic, Paper	1,780	2,159	3	2,841	2	2 66.7%	1	33.3%	0	0.0%
Battery Repairing & Rebuilding Developmental Disability Services	1,763 1,708	2,167	3	3 2,841 3 2,841	1 2	1 33.3% 3 100.0%	2 0	66.7% 0.0%	0	0.0%
Whirlpool Bath Equipment & Supplies	1,701	2,193	3	2,841	0	0.0%	2	66.7%	1	33.3%
Rest Homes Truck Bodies	1,693 1,667	2,201	3	3 2,841 3 2,841	- 2	2 66.7% 3 100.0%	1	33.3% 0.0%	0 n	0.0%
Knobs	1,626	2,226	3	2,841	3	100.0%	0	0.0%	0	0.0%
Taxes - Property Tax Consultants Racks	1.613 1,596	2,229	3	3 2.841 3 2,841	3	3 100.0% 1 33.3%	0 2	0.0% 66.7%	0	0.0%
Midwives	1.567	2,242	3	2.841	2	2 66.7%	1	33.3%	0	0.0%
Water Leak Detection Power Transmission Equipment	1,525 1,517	2,263 2,267	3	3 2,841 3 2,841	3	3 100.0% 1 33.3%	0	0.0% 66.7%	0	0.0%
Animal Carcass Removal	1,474	2,287	3	2,841	1	1 33.3%	2	66.7%	0	0.0%
Piping Contractors Batteries - Storage-Wholesale & Manufacturers	1,424 1.423	2,320	3	3 2,841 3 2.841	3	3 100.0% 3 100.0%	0	0.0%	0	0.0%
Glass Circles & Specialty Shapes	1,423 1,390	2,336	3	2,841	3	3 100.0% 3 100.0%	0	0.0%	0	0.0%
Silverware Metal Cleaning	1,360	2,350	3	2,841		100.0%	0	0.0%	0	0.0%
Metal Cleaning Ceiling Cleaning	1,356 1,355	2,353 2,354	3	3 2,841 3 2,841	2	2 66.7% 1 33.3%	1	33.3% 66.7%	0	0.0%
Cable Splicing	1,330 1,306	2,373 2,387	3	3 2,841 3 2,841	2	66.7%	1	33.3% 33.3%	0	0.0%
Ponzi Schemes Cigar & Cigarette Lighters	1,306 1,285			3 2,841 3 2,841		0.0% 2 66.7%	1	33.3% 33.3%	2 n	66.7% 0.0%
Contractor - Interior Trim	1,267	2,413	3	2,841	2	2 66.7%	1	33.3%	0	0.0%
Sweeping Service - Power Testing Apparatus	1,255 1,246	2,421 2,427	3	3 2,841 3 2,841	2	2 66.7% 1 33.3%	1 2	33.3% 66.7%	0	0.0%
Retreat Facilities	1.241	2.430	3	2.841	3	100.0%	0	0.0%	0	0.0%
Grease Traps Elevator Consultants	1,235 1,221	2,436 2,442	3	3 2,841 3 2,841	3	3 100.0% 0 0.0%	0	0.0% 100.0%	0	0.0%
Septic Tanks & Systems Wholesale & Manufacturers	1,221			3 2,841	1	1 33.3%		66.7%	0	0.0%
Food & Beverage Consultants	1,187	2,464	3	2,841	2	66.7%	1	33.3%	0	0.0%
Chimney Cleaning Equipment & Supplies Metal Detecting Equipment	1,186 1,122		3	3 2,841 3 2,841	2	2 66.7% 2 66.7%	1 0	33.3% 0.0%	0	0.0%
Air Quality Service	1,121	2,502	3	2,841	1	1 33.3%	2	66.7%	0	0.0%
Bird Barriers, Repellents & Controls	1,109	2,510	. 3	2,841	. 2	66.7%	. 1	33.3%	0	0.0%
		2 511	2	2.8/1	3	100 0%	n)		n	U U07
Leak Detection Music Arrangers & Composers Golf Course Construction	1,108 1,064 1,048	2,541	3	3 2,841 3 2,841 3 2,841	1	3 100.0% 1 33.3% 3 100.0%	0 2	0.0% 66.7% 0.0%	0	0.0% 0.0% 0.0%

Industry Description Lead Abatement	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	
	961	2,592	3	2,841	2	66.7%	1	33.3%	Pursue 0	%
Biological Products	959	2,594	3	2,841	3	100.0%	0	0.0%	0	0.0%
X-Ray Apparatus & Supplies Bamboo & Bamboo Products	955 914	2,595 2,618	3	2,841 2,841	3	100.0% 100.0%	0	0.0%	0	0.09
Aquariums - Lease & Maintenance	905	2,625	3	2,841	1	33.3%	2	66.7%	0	0.09
Boat Cleaning Seeds & Bulbs - Wholesale	901 890	2,632 2,639	3	2,841 2,841	2	66.7% 100.0%	1	33.3% 0.0%	0	0.0%
Roof Decks	888		3	2,841	2	66.7%	1	33.3%	0	0.0%
Stock Exchanges	871	2,656	3	2,841	2	66.7%	1	33.3%	0	0.0%
Powder Processing - Industrial Physicians & Surgeons Equipment & Supplies	857 832		3	2,841 2,841	0	0.0% 33.3%	3	100.0% 66.7%	0	0.0%
Jewelry Castings	758 748	2,759	3	2,841	0	0.0%	3	100.0%	0	0.09
Popcorn Machines Turbia			3	2,841	3	100.0%	0	0.0%	0	0.09
Turbines Towing - Marine	747 742		3	2.841 2,841	2	66.7% 66.7%	1	0.0% 33.3%	0	33.39 0.09
Slate	729	2,791	3	2,841	2	66.7%	î	33.3%	0	0.0%
Building Materials - Used Sump Pump Contractors	705 674	2,816 2,839	3	2,841 2,841	1	33.3% 66.7%	2	66.7% 33.3%	0	0.09
Family Planning - Abortion Services	658	2,852	3	2,841	1	33.3%	0	0.0%	2	66.79
Die Castings	652	2,860	3	2,841	0	0.0%	3	100.0%	0	0.09
Stone - Crushed Gymnastic Equipment & Supplies	649 628	2,864 2,881	3	2,841 2,841	2	66.7% 33.3%	0	0.0% 66.7%	1	33.39 0.09
Riggers	619	2,892	3	2.841	1	33.3%	2	66.7%	0	0.09
Smoke Detectors & Alarms	619		3	2,841	1	33.3%	2	66.7%	0	0.09
Physicians Assistants Tanks - Fiber Glass, Plastic	618	2,896 2,903	3	2,841 2,841	2	66.7% 66.7%	1	33.3% 33.3%	0	0.09
Building Inspection - Commercial	603	2,909	3	2,841	2	66.7%	1	33.3%	0	0.09
Insecticides	597	2,917	3	2,841	3	100.0%	0	0.0%	0	0.09
Tank Cleaning Bulldozers	579 571	2,932 2,940	3	2,841 2,841	2	66.7% 100.0%	1	33.3% 0.0%	0	0.09
Signs - Erectors & Hangers	562	2,953	3	2,841	1	33.3%	2	66.7%	0	0.0%
Surveying Instruments	556	2,959	3	2.841	2	66.7%	1	33.3%	0	0.0%
Insurance - Rental Plastics - Research & Consulting	552 534	2,965 2,983	3	2,841 2.841	2	66.7% 100.0%	1	33.3% 0.0%	0	0.09
Paneling	532		3	2,841	2	66.7%	1	33.3%	0	0.09
Schools - Academic - College Preparatory	512		3	2,841	2	66.7%	0	0.0%	1	33.39
Heaters - Automotive Drug Manufacturers	502 500	3,020 3,023	3	2,841 2,841	2	66.7% 100.0%	1	33.3%	0	0.0%
Canes	474	3,063	3	2,841	3	100.0%	0	0.0%	0	0.0%
Real Estate - Industrial	462		3	2,841	3	100.0%	0	0.0%	0	0.0%
Baskets - Wholesale & Manufacturers	449		3	2,841	2	66.7%	0	0.0%	1	33.3%
Tanks - Repair	440	3,115	3	2,841	1	33.3%	2	66.7%	0	0.0%
Asphalt Mixing Equipment Gears & Gear Cutting	439 429	3,117 3,128	3	2,841 2,841	2	66.7%	1	33.3%	0	0.0%
Radiator Covers & Enclosures	429	3,128	3	2,841	2	33.3% 66.7%	1	66.7% 33.3%	0	0.0%
Charity - Elderly	416	3,139	3	2,841	2	66.7%	0	0.0%	1	33.3%
Motorcycle Riding Instruction Fashion Show Producers	413		3	2,841	2	66.7%	1	33.3%	0	0.0%
Consignment Service - Automobile	410	3,149 3,156	3	2,841 2,841	2	33.3% 66.7%	1	33.3% 33.3%	0	33.3% 0.0%
Fish & Seafood Brokers	401	3,159	3	2,841	0	0.0%	3	100.0%	0	0.0%
Box Manufacturers Equipment & Supplies Upholstery Fabrics - Wholesale & Manufacturers	399 397		3	2,841 2,841	1	33.3% 0.0%	2	66.7% 100.0%	0	0.0%
Architects Supplies	394	3,166 3,173	3	2,841	2	66.7%	3 1	33.3%	0	0.0%
Hosiery - Wholesale & Manufacturers	389	3,186	3	2,841	3	100.0%	0	0.0%	0	0.0%
Photogrammetric Equipment & Supplies Brass Products	383	3,197 3,201	3	2,841 2,841	1	33.3% 66.7%	2	66.7% 33.3%	0	0.0%
Estheticians	377		3	2,841	3	100.0%	0	0.0%	0	0.0%
Commercials - Radio & Television	369	3.231	3	2.841	1	33.3%	2	66.7%	0	0.0%
Tailors Supplies Mailing Containers	366 364		3	2,841 2,841	3	100.0% 100.0%	0	0.0% 0.0%	0	0.0%
Screen Manufacturers Equipment & Supplies	359 342	3,257 3,276	3	2,841	2	66.7%	1	33.3%	0	0.0%
Floor Machines			3	2,841	2	66.7%	1	33.3%	0	0.0%
Boilers - Supplies & Parts Behavioral Education Services	341 336	3,277 3,285	3	2,841 2,841	3	100.0% 66.7%	1	0.0% 33.3%	0	0.0%
Theatrical Make-Up	310	3,338	3	2,841	3	100.0%	0	0.0%	0	0.0%
Hair Removing Equipment & Supplies Respirators	307 307	3,344 3,344	3	2,841 2,841	2	66.7% 66.7%	1	33.3% 33.3%	0	0.0%
Manufactured Offices & Commercial Units	287	3,380	3	2,841	2	66.7%	1	33.3%		0.0%
Birth Control Information Centers	281	3,397	3	2,841	3	100.0%	0	0.0%	0	0.0%
Druggists - Wholesale Lamps - Wholesale & Manufacturers	279 272	3,399 3,413	3	2,841 2,841	2	66.7% 100.0%	1	33.3% 0.0%	0	0.0%
Studio Rental	270	3,417	3	2,841	0	0.0%	3	100.0%	0	0.0%
Converters - Electric	269	3,425	3	2,841	3	100.0%	0	0.0%	0	0.0%
Porch Shades Ski Equipment - Repair	249 244		3	2.841 2,841	2	33.3% 66.7%	1	66.7% 33.3%	0	0.0%
Drying Service	236	3,490	3	2.841	2	66.7%	1	33.3%	0	0.0%
Garment Hangers Contractor - Gas	234 227	3,497 3,512	3	2,841 2,841	2	66.7% 66.7%	1	33.3% 33.3%	0	0.0%
Textile Mill Supplies	227	3,512	3	2,841	3	100.0%	0	0.0%		0.0%
Charity - Civil Rights	224	3,521	3	2,841	2	66.7%	1	33.3%	0	0.0%
Commissary Contractors Safe & Vault Movers	221 217	3,531 3,537	3	2,841 2,841	1	33.3% 100.0%	2	66.7% 0.0%	0	0.0%
Sport Fishing	217		3	2,841	2	66.7%	1	33.3%		0.0%
Golf Tours & Promoters	216	3,541	3	2,841	0	0.0%	2	66.7%	1	33.3%
Rubber Stamps - Manufacturers Equipment & Supplies Gambling Machine Supplies and Services	214	3,547 3,561	3	2,841	2	66.7% 66.7%	1	33.3%	0	0.0%
Advertising - Mobile	208 207		3	2,841 2,841	2	66.7%	1	33.3% 33.3%	0	0.0%
Kites	201	3,575	3	2,841	3	100.0%	0	0.0%	0	0.0%
Radio Station Reps Professional Employer Organization	201	3,575 3,586	3	2,841 2,841	1	33.3% 100.0%	2	66.7% 0.0%	0	0.09
Reflexologists	196	3,591	3	2,841	2	66.7%	1	33.3%	0	0.09
Handmade Art	191	3.607	3	2.841	2	66,7%	0	0.0%	1	33.39
Newspaper Feature Syndicates Gas Lights	187 186	3,617 3,621	3	2,841 2,841	3	100.0% 33.3%	2	0.0% 66.7%	0	0.09
Buckles	183	3,627	3	2,841	2	66.7%	1	33.3%	0	0.09
Game - Birds, Venison	177		3	2,841	2	66.7%	1	33.3%	0	0.09
Weather Forecast Service Bullet-Resistant Equipment	176 171		3	2,841 2,841	3	100.0%	0 3	0.0% 100.0%	0	0.09
Metals - Base	165	3,684	3	2,841	0	0.0%	3	100.0%	0	0.0%
Consultants - Prison & Sentencing	157	3,702	3	2,841	2	66.7%	1	33.3%	0	0.0%
Tachnology Litigation Support				2.841	1	33.3%	1	33.3%	1	33.3%
Technology - Litigation Support Auto Boosting Services	155 151		3	2,841	0	0.0%	9	66.7%	1	33.3%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	9/6
Garment Racks	146	3,736	3	2,841	2	2 66.7%	1	33.3%	Pursue 0	0.0%
Clocks - Wholesale & Manufacturers Shoe Shining	142 140		3	2,841 2,841		2 66.7% 3 100.0%	1	33.3% 0.0%	0	0.0%
Fences - Rental	136	3,771	3	2,841	ī	33.3%	2	66.7%	0	0.0%
Embroidery Design Punching Toilets - Composting	135 132	3,774 3,783	3	2,841 2,841	1	33.3%	1 2	33.3% 66.7%	<u>1</u>	33.3% 33.3%
Elevators - Parts	121	3,832	3	2,841	i	33.3%	0	0.0%	2	66.7%
Ice Melting Equipment & Supplies Tanners	108 102	3,884 3,912	3	2,841 2,841	1	2 33.3% 2 66.7%	2	66.7% 33.3%	0	0.0%
Mannequins - Display Fixture	100	3,920	3	2,841	1	33.3%	2	66.7%	0	0.0%
Paper Boxboard Poultry Brokers	100 96		3	2,841 2,841	0	0.0%	3	100.0% 100.0%	0	0.0%
Heating & Air Conditioning - Filters	87	3,985	3	2,841	3	100.0%	Ő	0.0%	0	0.0%
Volleyball Club Thermometers	85 72		3	2.841 2,841	2	2 66.7% 2 66.7%	1	33.3% 33.3%	0	0.0%
Knit Goods - Wholesale & Manufacturers	69	4,060	3	2,841	Ć	0.0%	3	100.0%	0	0.0%
Library Equipment & Supplies Auction Supplies	65 64		3	2,841 2,841	2	2 66.7% I 33.3%	1	33.3% 66.7%	0	0.0%
Recording Instruments - Industrial & Scientific	62	4,101	3	2,841	2	66.7%	1	33.3%	0	0.0%
Gourmet Corporate Gifts Drapery & Curtain Fabric - Wholesale & Manufacturers	61 53	4,109 4,172	3	2,841 2,841	2	66.7%	1	33.3% 66.7%	0	0.0%
Opera Companies	52	4,179	3	2,841	3	100.0%	0	0.0%	0	0.0%
Photo Electric Cells & Equipment Cloth Cuttina	52 38	4.179 4,258	3	2.841 2,841	-	33.3%	2	66.7% 33.3%	0	0.0%
Music Writers Supplies	36	4,274	3	2,841	1	33.3%	2	66.7%	0	0.0%
Charcoal Ski Equipment - Wholesale & Manufacturers	31 30	4,306 4,312	3	2,841 2,841	2	66.7%	1	33.3% 66.7%	0	0.0%
Motion Picture Film Libraries	23	4,374	3	2,841	2	66.7%	1	33.3%	0	0.0%
Indexing Service - Book, Periodical Rings - Retaining	18 15		3	2,841 2,841	2	2 66.7% 33.3%	1	33.3% 66.7%	0	0.0%
Laces	6	4,583	3	2,841	,	0.0%	3	100.0%	0	0.0%
Oilfield Equipment & Supplies Steel Distributors & Warehouses	6,392	1,282	2	3.047		100.0%	0	0.0%	0	0.0%
Inventory Service	5,975 5,667	1,330 1,361	2	3,047 3,047		50.0% 50.0%	1	50.0% 50.0%	0	0.0%
Nurses Registries	4,933	1,444	2	3,047		100.0%	0	0.0%	0	0.0%
Industrial Consultants Tool & Die Makers	4,071 4,048	1,568 1,574	2	3,047 3,047		2 50.0%	0	50.0% 0.0%	0	0.0%
Transcription Service	3,845	1,599	2	3,047	1	50.0%	0	0.0%	1	50.0%
Boxes - Corrugated & Fiber Scaffolding & Aerial Lifts	3,570 3,373	1,649 1,690	2	3,047 3,047	2	2 100.0% 2 100.0%	0	0.0%	0	0.0%
Nursing Home Information & Referral	3.176	1,738	2	3.047		0.0%	2	100.0%	0	0.0%
Store Fixtures Contractor - Crawl Space	2,822 2,761	1,826 1,840	2	3,047 3,047	1	100.0%	1	0.0% 50.0%	0	0.0%
Shoring Contractors	2,733	1,848	2	3,047	2	2 100.0%	0	0.0%	0	0.0%
Mentally Disabled Services Oil Well Services	2,539 2,522	1,903 1,906	2	3,047 3,047	- 2	2 100.0%	0	0.0%	0	0.0%
Trusses - Construction	2,340		2	3,047	1	50.0%	1	50.0%	0	0.0%
Theatrical & Stage Lighting Equipment Erosion Control	2,195 2,129	2,000 2,030	2	3,047 3,047		0.0%	2	100.0% 100.0%	0	0.0%
Automation Consultants	1,938	2,087	2	3,047		50.0%	1	50.0%	0	0.0%
Murals Electronic Testing Equipment	1,852 1,760	2,120 2,168	2	3,047 3,047	2	2 100.0% 2 100.0%	0	0.0%	0	0.0%
Bartending Instruction	1,730	2,178	2	3,047	1	50.0%	1	50.0%	0	0.0%
Psychologist Information & Referral Services Linoleum Dealers	1,697 1,695	2,195 2,197	2	3,047 3,047	- 2	2 100.0% 2 100.0%	0	0.0%	0	0.0%
Oils - Fuel - Treatment Compounds	1,695	2,197	2	3,047	2	100.0%	0	0.0%	0	0.0%
Animal Transporting - Zoo, Circus Corporate Housing	1,590 1,531	2,237 2,256	2	3,047 3,047	1 2	50.0% 2 100.0%	1 0	50.0% 0.0%	0	0.0%
Steel Detailers - Structural	1,505	2,273	2	3.047	C	0.0%	1	50.0%	1	50.0%
Solar Energy Research & Development iPod Sales & Service	1,497 1,451	2,276 2,302	2	3,047 3,047	1 2	50.0% 2 100.0%	1 0	50.0% 0.0%	0	0.0% 0.0%
Moving Supplies	1,439	2,311	2	3,047	2	100.0%	0	0.0%	0	0.0%
Child Care Referral Farm Management	1,247 1,236	2,425 2,434	2	3,047 3,047	2	100.0%	0	0.0% 50.0%	0	0.0% 0.0%
Contractors - Acoustical Ceiling	1,217	2,445	2	3,047	i	50.0%	1	50.0%	0	0.0%
Cord Blood Storage Duct & Duct Fittings	1,210 1,164	2,449 2,478	2	3,047 3,047	2	100.0%	0	0.0% 50.0%	0	0.0%
Oils - Waste	1,161	2,481	2	3,047	2	100.0%	0	0.0%	0	0.0%
Envelopes - Wholesale & Manufacturers Fiber Glass Fabricators	1,160 1,156	2,483 2,485	2	3,047 3,047	2	100.0%	0	0.0% 100.0%	0	0.0%
Aids Research & Clinics	1,153	2,487	2	3,047	2	100.0%	0	0.0%	0	0.0%
Forklift Repair & Maintenance Weatherization	1,136 1,098	2,491 2,517	2	3,047 3,047	1	50.0%	1	50.0% 0.0%	0	0.0% 50.0%
Charity - Police & Firefighter Organizations	1,095	2,519	2	3,047	2	100.0%	0	0.0%	0	0.0%
Acoustical Materials Attorneys & Lawyers - Consumer Fraud	1,067 1,061	2,536 2,545	2	3.047 3,047	-	50.0% 2 100.0%	1	50.0% 0.0%	0	0.0%
Fur Novelties & Accessories	1.051	2,550	2	3.047	2	100.0%	ů 0	0.0%	0	0.0%
Church Supplies Bearings	1,046 1,017	2,553 2,565	2	3,047 3,047	2	100.0%	0	0.0% 50.0%	0	0.0%
Lice Removal/Protection Services	1,009	2,570	2	3,047	2	100.0%	0	0.0%	0	0.0%
Minerals Boat Yards	1,009 979	2,570 2,586	2	3,047 3,047	(0.0%	1	50.0% 50.0%	1	50.0% 0.0%
Advertising - Checking Service	960	2,593	2	3,047	i	50.0%	1	50.0%	0	0.0%
Government Contractors Dry Cleaners - Equipment - Wholesales	944		2	3,047	2	100.0%	0	0.0%	0	0.0%
Word Processing Service	911 903	2,628	2	3,047 3,047	1	100.0%	1	0.0% 50.0%	0	0.0%
Emergency Shelters Novelties - Wholesale & Manufacturers	901 886	2,632	2	3,047 3,047	1	50.0% 2 100.0%	1	50.0% 0.0%	0	0.0%
Boat Lifts	876			3,047		50.0%	0	0.0%	1	50.0%
Lamp Shade Frames & Supplies Concrete Mivers	865	2,663	2	3,047	1	50.0%	1	50.0%	0	0.0%
Concrete Mixers Welding Equipment - Repair	864 857	2,665 2,671	2	3,047 3,047	1	0.0%	2	100.0% 50.0%	0	0.0%
Pattern Makers	853	2.676	2	3.047		0.0%	2	100.0%	0	0.0%
Elevator Installation Interactive Media	852 839		2	3,047 3,047	1	100.0%	0	0.0%	<u>0</u>	0.0% 50.0%
Charity - Advertising for Publications	838	2,692	2	3,047	(0.0%	2	100.0%	0	0.0%
Laminating Equipment & Supplies Knit Goods - Retail	837 823	2,693 2,710	2	3,047 3,047		2 100.0% 2 100.0%	0	0.0%	0 0	0.0%
Intercoms Systems & Services	816	2,714	2	3,047	2	100.0%	Ö	0.0%	0	0.0%
Labels - Plastic, Metal, Foil Steel Mills	808 793	2,718 2,726	2	3,047 3,047	1	50.0%	0	0.0% 50.0%	1	50.0%
Wood Carving	790	2,730	2	3,047	2	100.0%	0	0.0%	0	0.0%
Artificial Limbs Senior Care Information and Resources	766 761		2	3,047 3,047		2 100.0% 2 100.0%	0	0.0%	0	0.0%
Senior care anormation and resources	/61	۷,/30		3,047		. 100.0%		0.0%	U	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Steamship Agencies	752	2,763	2	3,047	0	0.0%	2	100.0%	0	0.0%
Mountain Climbing Equipment Caterer Equipment & Supplies	749 745	2,766 2,769	2	3,047 3,047	0	0.0%	2	100.0% 100.0%	0	0.0%
Limestone	741	2,773	2	3,047	2	100.0%	0	0.0%	0	0.0%
Frozen Foods - Processors Copper Products	736 732	2,779 2,785	2	3,047 3,047	1	50.0%	0	0.0% 100.0%	1	50.0% 0.0%
Soil Conditioners	732	2,785	2	3,047	C	0.0%	2	100.0%	0	0.0%
Partitions Pharmaceutical Products - Research	724 718		2	3,047 3,047	2	100.0%	0	0.0% 50.0%	0	0.0%
Axles	709	2,812	2	3,047	2	100.0%	0	0.0%	0	0.0%
Clinics - Dialysis Salt	683 682	2,828 2,830	2	3,047 3,047	2	100.0%	0	0.0%	0	0.0%
Physicians & Surgeons Information Bureaus	665	2,846	2	3,047	1	50.0%	0	50.0% 0.0%	1	50.0%
Right of Way Acquisition Service Barge Lines	649 645	2,864 2,868	2	3.047 3.047	0	0.0%	2	100.0% 0.0%	0	0.0%
Meditation Instruction	645	2,868	2	3,047	1	50.0%	1	50.0%	0	0.0%
Wallpaper Hangers Plaster	642 626	2,874 2,883	2	3,047 3,047	1	50.0%	1	50.0% 0.0%	0	0.0%
Power Plant Equipment	625	2,884	2	3,047	2	100.0%	0	0.0%	0	0.0%
Equipment Calibration Roof Cooling Systems	612	2,901	2	3,047	1	50.0%	1	50.0%	0	0.0% 50.0%
Concrete Patching Compounds	599 597	2,914 2,917	2	3,047 3,047	0	50.0%	2	0.0% 100.0%	0	0.0%
Tools - Hydraulic	580	2.931	2	3.047	2	100.0%	0	0.0%	0	0.0%
Artificial Flowers & Plants - Manufacturer Supplies Rubber - Synthetic	578 567	2,934 2,944	2	3,047 3,047		50.0%	1 0	50.0% 0.0%	0	0.0% 0.0%
Springs - Coil, Flat - Distributors & Manufacturing	560	2,955	2	3,047	2	100.0%	0	0.0%	0	0.0%
Dune Buggies Promotional Products - Non-Wearable	558 557	2,957 2,958	2	3,047 3,047	2	100.0%	0	0.0% 0.0%	0	0.0%
Carpet Layers Equipment & Supplies	555	2,962	2	3,047		100.0%	0	0.0%	0	0.0%
Metaphysicians Hardware Consultants	535		2	3,047	1	50.0%	1	50.0%	0	0.0%
Auto Parts ? Antique	516 513	3,000 3,007	2	3,047 3,047	1	50.0% 50.0%	1	50.0% 50.0%	0	0.0%
Auto Metal & Equipment - Distribution & Manufacturing	506	3,015	2	3,047	2	100.0%	0	0.0%	0	0.0%
Oils - Vegetables Consultants - Pharmaceutical	499 498	3,024 3,026	2	3,047 3,047	2	100.0%	0	0.0%	0	0.0%
Bicycle Racks & Security Systems	497	3,029	2	3,047	1	50.0%	1	50.0%	0	0.0%
Inspection Devices - Industrial Game Farms	492 489	3,030 3,036	2	3,047 3,047	2	100.0%	0	0.0%	0	0.0%
Jacks	480		2	3,047	1	50.0%	1	50.0%	0	0.0%
Tax Software Animal Foods - Zoo, Circus	480 476	3,049 3,057	2	3,047 3.047	0	0.0%	2	100.0% 100.0%	0	0.0%
Guest Ranch	476 476		2	3,047	2	100.0%	0	0.0%	0	0.0%
Propellers Makela Parantal	472	3,064	2	3,047	2	100.0%	0	0.0%	0	0.0%
Metals - Precoated Miniatures - Collectors	466 466	3,072 3,072	2	3,047 3,047	1 0	50.0%	1 2	50.0% 100.0%	0	0.0% 0.0%
Bottlers Equipment & Supplies	460	3,081	2	3,047	2	100.0%	0	0.0%	0	0.0%
Floors - Garage Engraving Equipment & Supplies	460 447		2	3,047 3,047	1	50.0%	1	50.0% 50.0%	0	0.0%
Physicians & Surgeons - Industrial Medicine	441	3,112	2	3,047	2	100.0%	0	0.0%	0	0.0%
Seals - Oil, Grease Wine Cellars	439 435	3,117 3,121	2	3,047 3,047	2	100.0%	0	0.0% 50.0%	0	0.0%
Statuary	412	3,147	2	3,047	0	0.0%	2	100.0%	0	0.0%
Deodorizing & Disinfecting Shears & Scissors	408 402	3,151 3,156	2	3,047 3,047	2	100.0%	0	0.0% 0.0%	0	0.0%
Doll Clothing & Accessories	399		2	3,047		50.0%	1	50.0%	0	0.0%
Buses - Used Exterior Structures - Gazebos, Arbors, Pergolas	397 394	3,166	2	3,047 3,047	2	100.0%	0	0.0%	0	0.0%
Contractors - Gutters	394 393	3,173 3,176	2	3,047		50.0%	1	50.0%	0	0.0%
Thermostats	390	3.184	2	3.047	1	50.0%	1	50.0%	0	0.0%
Jewelry Polishing & Plating Copyright Service	389 376	3,186 3,207	2	3,047 3,047		50.0% 100.0%	1 0	50.0% 0.0%	0	0.0% 0.0%
Podiatrists Equipment & Supplies	376	3,207	2	3,047	2	100.0%	0	0.0%	0	0.0%
Toilet Seats Windmills	373 373	3,218 3,218	2	3,047 3,047	1	0.0%	0	0.0% 100.0%	1	50.0% 0.0%
Dairy Equipment & Supplies	369	3,231	2	3,047	1	50.0%	1	50.0%	0	0.0%
Plaster Craft Products & Supplies Motion Picture Equipment & Supplies	365 361	3,244 3,249	2	3,047 3,047	0	0.0%	2	100.0% 0.0%	0	0.0%
Menu Service	354	3,259	2	3,047	1	50.0%	1	50.0%	0	0.0%
Bar Manufacturer Fire & Smoke & Water Clean Up	351 343	3,266 3,274	2	3,047 3,047	1	50.0%	1	50.0% 0.0%	0	0.0% 0.0%
Water Skiing Instruction	333	3,274	2	3,047	0	0.0%	2	100.0%	0	0.0%
Sewage Treatment Equipment	331	3,298	2	3,047	2	100.0%	0	0.0%	0	0.0%
Surfing Instruction Radiotelephone Communications - Common Carrier	331 330		2	3,047 3,047	2	100.0%	0	0.0% 0.0%	0	0.0% 0.0%
Zoological Gardens	317	3,328	2	3.047	1	50.0%	1	50.0%	0	0.0%
Weed Control Equipment & Supplies Store Fixtures - Used	314 311		2	3,047 3,047	2	100.0%	0	0.0% 50.0%	0	0.0%
Humidifying Apparatus	309	3,339	2	3,047	2	100.0%	Ô	0.0%	0	0.0%
Insurance - Marine Kilns	304 304		2	3,047 3,047		100.0%	0	0.0% 50.0%	0	0.0%
Floors - Laminate	301	3,356	2	3,047	2	100.0%	0	0.0%	0	0.0%
Hardware - Marine	299		2	3,047	2	100.0%	0	0.0%	0	0.0%
Blowers & Blower Systems Diving & Marine Services	295 293	3,367 3,370	2	3,047 3,047	1	50.0%	1	50.0% 50.0%	0	0.0%
Mushrooms	292 285	3,373	2	3,047		100.0%		0.0%	0	0.0%
Model Car Race Centers Tractor Mowing			2	3,047 3,047 3,047	1	. 50.0% 0.0% 50.0%	1	50.0% 100.0% 0.0%	0	0.0%
Veterinarians Information & Referral	284 276		2				0		1	50.0%
Boxes - Paper Computers - Forensics	272 266	3,413 3,428	2	3,047 3,047		50.0%	1	50.0% 0.0%	0	0.0%
Window Cleaning Equipment & Supplies	264	3,431	2	3,047	2	100.0%	0	0.0%	0	0.0%
Hose Couplings & Fittings Carpet & Rug Weavers	260 255		2	3,047 3,047		100.0%	0	0.0%	0	0.0%
Fur Designers	254	3,444	2	3,047	2	100.0%	0	0.0%	0	0.0%
Magnifying Glasses Grilles, Registers & Diffusers	254 252	3,444 3,452	2	3,047 3,047		100.0%	0	0.0% 0.0%	0	0.0%
Resins	249	3,458	2	3,047	0	0.0%	1	50.0%	1	50.0%
Fur Skin Dealers & Brokers	248	3,461	2	3,047		100.0%	Ó	0.0%	Ō	0.0%
	247		2	3,047		50.0%	1	50.0% 0.0%	0	0.0% 100.0%
Pies Advertising - Aerial	246	3.466	7	3.047						
Advertising - Aerial Baton Twirling Instruction	246 242	3,478	2	3,047 3,047	2	100.0%	ő	0.0%	0	0.0%
Advertising - Aerial	246 242 214 209	3,478 3,547	2 2 2		2	100.0% 50.0% 50.0%	0	0.0% 0.0% 50.0% 50.0%	0	0.0% 0.0% 0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	9/0
Towel Supply Service	202	3,572	2	3,047	. 2	100.0%	0	0.0%	Pursue 0	0.0%
Ice Cream Mixes Photo Finishing - Wholesale	199 199	3,580 3,580	2	3,047 3,047	0	0.0%	2	100.0% 50.0%	0	0.0% 0.0%
Attorneys & Lawyers - Adoption	198	3,586	2	3,047	1	50.0%	1	50.0%	0	0.0%
Woodworking Tools - Retail Weaving Supplies & Equipment	198 196	3,586 3,591	2	3,047 3,047	1	50.0%	1	50.0% 0.0%	0	0.0%
Historical Places	195	3,597	2	3,047	0	0.0%	2	100.0%	0	0.0%
Seat Belts Telemeter Equipment	194 192	3,598 3,605	2	3,047 3,047	2	100.0%	0	0.0% 50.0%	0	0.0%
Handles - Wholesale & Manufacturers	191	3,607	2	3,047	2	100.0%	0	0.0%	0	0.0%
Clipping Service Armories	187 185	3,617 3,625	2	3,047 3,047	2	0.0%	2	100.0%	0	0.0%
Blueprinting Equipment & Supplies	179	3,638	2	3,047	1	50.0%	1	50.0%	Ö	0.0%
Cabanas - Beach & Pool Patio Design	172 172	3.658 3,658	2	3.047 3.047	1	50.0%	1	50.0% 100.0%	0	0.0%
Gasoline Plant Equipment	168	3,677	2	3,047	1	50.0%	1	50.0%	0	0.0%
Steam Specialties Heavy Equipment Rubber Tracks	161 159	3,694 3,698	2	3,047 3,047	2	100.0%	0	0.0% 0.0%	0	0.0%
Ice Machine Repair	157	3,702	2	3,047	0	0.0%	1	50.0%	1	50.0%
Contractor - Sheetrock Drills	154 153	3,711 3,714	2	3,047 3,047	2	0.0%	2	100.0%	0	0.0%
Moving Assistance - Packing, Unpacking, Organizing	150	3,724	2	3,047	1	50.0%	1	50.0%	0	0.0%
Handwriting Experts Pottery Equipment & Supplies	147 139	3.732 3,758	2	3.047 3,047	1	50.0% 50.0%	1	50.0% 50.0%	0	0.0%
Ski Instruction	138	3,763	2	3,047	2	100.0%	0	0.0%	0	0.0%
Stools Auto Service - Steam Cleaning	137 131	3,768 3,789	2	3,047 3,047	2	0.0%	2	100.0% 0.0%	0	0.0% 0.0%
Custom Tile Painting	129	3,800	2	3,047	2	100.0%		0.0%	0	0.0%
Motion Picture Projection Service Brass	128 127	3,804 3,806	2	3,047 3,047		50.0%	1	50.0% 0.0%	0	0.0% 0.0%
Apprenticeship Programs	119	3,846	2	3,047	1	50.0%	1	50.0%	0	0.0%
Charity - Blind & Visually Impaired Data Processing Supplies	114 104	3,865 3,906	2	3,047 3,047	2	100.0%	0	0.0% 0.0%	0	0.0% 0.0%
China - Wholesale & Manufacturers	98	3,929	2	3,047	1	50.0%	1	50.0%	0	0.0%
Money Order Systems Bottle Return Depot	95 93	3,942 3,956	2	3,047 3,047	1 2	50.0% 100.0%	0	0.0% 0.0%	1	50.0% 0.0%
Electric Motors - Used	91	3,965	2	3,047	2	100.0%	0	0.0%	0	0.0%
Liquor Brokers Mirrors - Resilver	81 78	4,007 4,020	2	3,047 3,047	2	100.0%	0	0.0% 0.0%	0	0.0% 0.0%
Physicists	76	4,026	2	3,047	1	50.0%	1	50.0%	Ö	0.0%
Buffing & Polishing Equipment & Supplies Canoe Rental & Trips	72 71		2	3.047 3,047	1	50.0% 50.0%	1	50.0% 50.0%	0	0.0%
Indoor Sky Diving	69	4,060	2	3,047	2	100.0%	0	0.0%	Ö	0.0%
Surface Plates Boat Launching	67 66	4,068 4,075	2	3,047 3,047	2	100.0%	0	0.0% 0.0%	0	0.0%
Pinata Sales	65	4,080	2	3,047	ō	0.0%	2	100.0%	0	0.0%
Taxidermists Equipment & Supplies Doors - Patio	64 62	4,087 4,101	2	3,047 3,047	1	50.0%	1	50.0% 0.0%	0	0.0%
Dolls - Repairing	61	4,109	2	3,047	Ō	0.0%	2	100.0%	Ö	0.0%
Steel - Used Instrument Cases	61 59	4,109 4,125	2	3,047 3,047	1	100.0%	1	0.0% 50.0%	0	0.0%
Telephone 900 Number Resellers	56	4,149	2	3,047	1	50.0%	0	0.0%	1	50.0%
Typewriters - Supplies & Attachments Childproofing Services	56 52	4,149 4,179	2	3,047 3,047	2	100.0%	0 2	0.0% 100.0%	0	0.0%
Time Cards & Racks	44	4,221	2	3,047		0.0%	0	0.0%	2	100.0%
Furniture Pads Fireproofing Materials	42 41	4,230 4,235	2	3,047 3,047	1	0.0%	1	100.0% 50.0%	0	0.0%
Caps - Wholesale & Manufacturers	40	4,240	2	3,047	2	100.0%	0	0.0%	0	0.0%
Car Loading & Unloading Glass Beads - Industrial	37	4,268 4,268	2	3.047 3,047	1	0.0%	1	100.0% 50.0%	0	0.0%
Addressing Machines & Supplies	35	4,280	2	3,047	1	50.0%	1	50.0%	0	0.0%
Aquatic Rescue Relocation Eyelets	35	4,280 4,280	2	3,047 3,047	2	50.0%	0	50.0% 0.0%	0	0.0%
Pleating Machines	34	4,290	2	3,047	1	50.0%	1	50.0%	0	0.0%
Caning Supplies Kite Boarding	29	4,317 4,332	2	3,047 3,047	2	50.0%	0	50.0% 0.0%	0	0.0% 0.0%
Nursuries - Bonsai	27	4,332	2	3,047	1	50.0%	1	50.0%	0	0.0%
Online Dance Tutorials Ivory Goods	27 26	4,332 4,340	2	3,047 3,047	1	0.0%	1	100.0% 50.0%	0	0.0%
Tuxedo Sales & Rentals Tea - Manufacturer & Importer	26 23	4,340 4.374	2	3,047 3,047	2	100.0%	0	0.0% 100.0%	0	0.0%
Shoplifting Prevention Devices	23	4,374	2	3,047	2	100.0%	0	0.0%	0	0.0%
Broom Manufacturers Equipment & Supplies Mobile Refrigeration	21 21	4,389 4,389	2	3,047 3,047	2	100.0%	0	0.0% 50.0%	0	0.0% 0.0%
Modular/Mobile Home - Foundation Services	21	4,389	2	3.047	1	50.0%	1	50.0%	0	0.0%
Night Vision Equipment Time Locks	21 21	4,389	2	3,047 3,047	0	0.0%	2	100.0% 0.0%	0	0.0%
Auto Manufacturers & Distributors - Specialty Body	18	4,424	2	3,047	1	50.0%	1	50.0%	0	0.0%
Crystals - Industrial Combs	18 15	4,424	2	3,047		50.0%	1	50.0%	0	0.0%
Shoe Dyers	9	4,452 4,524	2	3,047 3,047	0	50.0%	2	50.0% 100.0%	0	0.0%
Boards Of Trade	7	4,560	2	3,047	2	100.0%	0	0.0%	0	0.0%
Brew Pub Four Wheel Drive Vehicles - Repair & Service	5	4,560 4,603	2	3,047 3,047	0	100.0%	1	0.0% 50.0%	1	0.0% 50.0%
Golf Equipment - Repair	3 14.888	4,661	2	3,047		50.0%	1	50.0%	0	0.0%
Oilfield Service Management Training	4,952	823 1,442 1,677	1	3,309 3,309 3,309	1	. 100.0% 100.0% 100.0%	0	0.0% 0.0% 0.0%	0	0.0%
Asbestos Consulting & Testing Online Drug & Prescription Services - Unapproved Foreign	3,419	1,677 1,798	1	3,309 3,309	1		0		0	0.0% 0.0%
Packaging Machinery	2,898 2,874	1,798 1,808	1	3,309	0	100.0%	1	0.0% 100.0%	0	0.0%
Medical Transcription Traffic Signs, Signals & Equipment	2,870 2,859	1,810 1,813	1	3,309 3,309	1	100.0% 100.0%	0	0.0% 0.0%	0	0.0%
Binoculars	2,696	1.857	1	3,309	1	100.0%	0	0.0%	0	0.0%
Candy & Confectionery Brokers	2,673	1,866 1,873	1	3,309 3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Aerospace Industries Mosquito Control	2,644 2,588	1,873 1,888	1	3,309	0	100.0%	1	100.0%	0	0.0%
Power Plant Consultants	2,585	1,891	1	3,309	, o	0.0%	1	100.0%	0	0.0%
Geologists Patent Searchers	2,411 2,352	1,937 1,962	1	3,309 3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Organ & Tissue Banks	2,169	2,013	1	3,309 3,309	1	100.0% 100.0%	0	0.0% 0.0%	0	0.0%
Tennis Court Construction										0.0%
Tennis Court Construction Consultant - Strategic Planning	2,100 2,066	2,039 2,053	1	3,309	0	0.0%	1	100.0%	0	0.0%
Tennis Court Construction Consultant - Strategic Planning Medical Coding Speedometers			1		0		1		0	

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	9/0
Trucking - Liquid Or Dry Bulk	1,713	2,183	1	3,309	1	1 100.0%	0	0.0%	Pursue 0	0.0%
Conveyors & Conveying Equipment Door-to-Door Sales - Cosmetics	1,667 1,661	2,212 2,216	1	3,309	0	0.0%	1	100.0% 100.0%	0	0.0%
Foresters - Consulting	1,569	2,241	1	3,309	1	1 100.0%	0	0.0%	0	0.0%
Metal Powder Fabricators Ventilating Contractors	1,551 1,496	2,249	1	3,309	1 C	1 100.0%	0 1	0.0% 100.0%	0	0.0%
Riding Academies	1,370	2,345	1	3,309	0	0.0%	1	100.0%	0	0.0%
Drive Shafts Beverage Dispensers	1,361 1,339	2,348 2,366	1	3,309	1	1 100.0% 1 100.0%	0	0.0%	0	0.0% 0.0%
Backflow Testing	1,317	2,379	1	3,309	1	1 100.0%	0	0.0%	0	0.0%
Mineral Exploration Agricultural Consultants	1,317 1,289	2,379	1	3,309	1	1 100.0% 1 100.0%	0	0.0%	0	0.0%
Water Coolers	1,279	2,398 2,406	1	3,309	0	0.0%	1	100.0%	0	0.0%
Gauges & Gages Pipe Inspection	1,271 1,264	2,410 2,416	1	3,309	1	1 100.0% 1 100.0%	0	0.0% 0.0%	0	0.0%
Paper Manufacturers Organs	1,250 1,242	2,422 2,429	1	3,309	0	0.0%	1	100.0% 100.0%	0	0.0%
Industrial Hygiene Consultants	1,221	2,442	1	3,309	1	1 100.0%	0	0.0%	0	0.0%
Gas Well Drilling Lottery Buying Club	1,214 1,188	2,448	1	3,309	0	0.0% 1 100.0%	1	100.0% 0.0%	0	0.0%
Tractor Rent & Lease	1,183	2,466	1	3,309	1	1 100.0%	0	0.0%	0	0.0%
Labels - Fabric Water Conservation	1,142 1,126	2,490 2,496	1	3,309	1	1 100.0%	0	0.0% 100.0%	0	0.0%
Blacksmiths	1,123	2,499	1	3,309	1	1 100.0%	0	0.0%	0	0.0%
Guard Dogs Engravers - Plastic, Wood	1,103 1,084	2,514	1	3,309	1	1 100.0% 1 100.0%	0	0.0%	0	0.0%
Bingo & Gaming Halls	1,076	2,530	1	3,309	Û	0.0%	1	100.0%	0	0.0%
Brick Preservatives Bridge Builders	1,021 978	2,562 2,587	1	3,309	0	0.0%	1	100.0% 0.0%	0	0.0%
Insurance - Crop	976	2,588	1	3,309	1	1 100.0%	0	0.0%	0	0.0%
Modeling & Acting - Training Surgical Instruments	925 923	2,609	1	3,309	1	1 100.0%	0	0.0%	0	0.0%
Express & Transfer Service	892	2,637	1	3,309	Ó	0.0%	0	0.0%	1	100.0%
Vaporizers Traffic School	891 879	2,638 2,646	1	3,309	0	0.0%	1	100.0%	0	0.0%
Defense Contractors	875	2,650	1	3,309	Ó	0.0%	1	100.0%	0	0.0%
Water/Pool Heating - Solar Cylinders - Air & Hydraulic	869 860	2,658 2,668	1	3,309	1	1 100.0%	0	0.0% 100.0%	0	0.0%
Loading Dock Equipment	856	2,673	1	3,309	1	1 100.0%	0	0.0%	0	0.0%
Tank Lining & Coating Wall Cleaning	850 846	2,681	1	3,309	1	1 100.0%	0	0.0%	0	0.0%
Metal Shapes - Extruded	833	2,697	1	3,309	0	0.0%	1	100.0%	0	0.0%
Identification Bureaus Turbochargers	826 801	2,707 2,721	1	3,309	0	0.0% 1 100.0%	1	100.0%	0	0.0%
Insurance Rating Bureaus	792	2,727	1	3,309	1	1 100.0%	0	0.0%	0	0.0%
Metal Finishers Equipment & Supplies Plastics - Foam	791 764	2,729	1	3,309	0	0.0%	1	100.0% 100.0%	0	0.0%
Plastics - Raw Materials, Powder, Liquid	745	2,769	1	3,309	1	1 100.0%	0	0.0%	0	0.0%
Carpet & Rug Binding Machines Actuaries	741 735	2,773	1	3,309	1	1 100.0% 1 100.0%	0	0.0% 0.0%	0	0.0% 0.0%
Sports Hospitality Take & Pond Management	730	2,788	1	3,309	1	1 100.0%	0	0.0%	0	0.0%
Funeral Directors Equipment & Supplies	728 724	2,795	1	3,309	0	0.0%	1	100.0% 100.0%	0	0.0% 0.0%
Pile Driving Contractor - Disabled Access	711		1	3,309		1 100.0%	0	0.0%	0	0.0%
Sewing Machines - Industrial & Commercial	693 683	2,828	1	3,309	1	1 100.0% 1 100.0%	0	0.0%	0	0.0%
Freight Consolidating Bankruptcy Counseling - Federally Certified	681 675	2,831 2,838	1	3,309	1	1 100.0% 1 100.0%	0	0.0%	0	0.0%
Pneumatic Equipment Components	670	2.844	1	3,309	Ů	0.0%	1	100.0%	0	0.0%
Logging Equipment & Supplies Movers ? International	662 656		1	3,309	1	1 100.0% 1 100.0%	0	0.0%	0	0.0% 0.0%
Pianos - Restoration & Refinishing	656	2,855	1	3,309	1	1 100.0%	0	0.0%	0	0.0%
Spraying Equipment Meat Packers Equipment & Supplies	656 650	2,855	1	3,309	0	0.0%	1	100.0% 0.0%	0	0.0% 0.0%
Demonstration Services	647	2,866	1	3,309	i	1 100.0%	0	0.0%	0	0.0%
Sheepskin Specialties Starters - Engine	643 640	2,872 2,876	1	3,309	0	0.0% 1 100.0%	1	100.0% 0.0%	0	0.0%
Earthworms	638	2,877	1	3,309	C	0.0%	1	100.0%	0	0.0%
Grain Drying Brewers Equipment & Supplies	632 627	2,879	1	3,309	1 C	1 100.0%	0 1	0.0% 100.0%	0	0.0% 0.0%
Rendering Companies	624	2,885	1	3,309	1	1 100.0%	0	0.0%	0	0.0%
Foster Child Care Truck Service & Repair - Mobile	614 599	2,899 2,914	1	3,309	1 1	1 100.0% 1 100.0%	0	0.0%	0	0.0% 0.0%
Candy & Confectionery Manufacturer Equip & Supplies	592	2,922	1	3,309	1	1 100.0%	0	0.0%	0	0.0%
Oil - Crude - Purchasing Inks - Writing & Marking	579 576	2,932 2,936	1	3,309	1	1 100.0% 1 100.0%	0	0.0%	0	0.0%
Railroads - Freight	573		1	3,309		1 100.0%		0.0%	0	0.0%
Attorneys & Lawyers - Insurance Law Coal & Coke - Retail	570 567	2,941 2,944	1	3,309	1	0.0% 1 100.0%	0	100.0% 0.0%	0	0.0%
Two-Way Radio Sales & Service Aircraft Rebuilding	567 566		1	3,309	0	0.0%	1	100.0%	0	0.0%
Rehabilitation Products - Pediatric	565	2,947 2,951	1	3,309	1	1 100.0% 1 100.0%	0	0.0%	0	0.0%
Bath Liners	554	2,964	1	3,309	1	1 100.0%	0	0.0%	0	0.0%
Campers - Supplies & Parts Concrete Aggregates	549 549		1	3,309	0	0.0%	1	100.0% 100.0%	0	0.0%
Clutches	539	2,975	1	3,309	0	0.0%	1	100.0%	0	0.0%
Robots Medical Case Management	536 533		1	3,309	1	1 100.0% 1 100.0%	0	0.0% 0.0%	0	0.0% 0.0%
Tricks & Jokes Textile Fibers	531		1	3,309		1 100.0%	0	0.0%	0	0.0%
Benches & Work Tables	530 526	2,991 2,994	1	3,309		0.0%	1	100.0% 100.0%	0	0.0% 0.0%
Mountain/Rock Climbing Instruction Soy Bean Products	524 522	2,997	1	3,309	1	1 100.0%	0	0.0% 100.0%	0	0.0% 0.0%
Ladders	516	3,000	1	3,309	Ç	0.0%	1	100.0%	0	0.0%
Flavoring Extracts Pipe Line Equipment	515 505	3,004 3,017	1	3,309	1	1 100.0% 1 100.0%	0	0.0%	0	0.0%
Electric Switchboards	504	3,018	1	3,309	1	1 100.0%	0	0.0%	0	0.0%
Coppersmiths Moving Sales	498 498	3,026	1	3,309		1 100.0% 1 100.0%	0	0.0%	0	0.0%
Picture Frames - Wholesale & Manufacturers	492	3,030	1	3,309	1	1 100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Trademark	489		1	3,309		0.0%	1	100.0%	0	0.0%
Race Track Equipment & Supplies	401	3 047	1	3 300	1	100.00/	ni ni	0.00%	0	
Race Track Equipment & Supplies Hose & Tubing - Rubber & Plastic Poultry - Retail	481 480 467	3,049	1	3,309 3,309 3,309	0	1 100.0% 0 0.0% 1 100.0%	0 1	0.0% 100.0% 0.0%	0	0.0% 0.0% 0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	%
Sewer Inspection	467	3,070	1	3,309	1	100.0%	0	0.0%	Pursue 0	0.0%
Sewer Cleaning Equipment & Supplies Fax Equipment & Systems	465 463	3,075 3,078	1	3,309	0	0.0%	1	100.0% 100.0%	0	0.0%
Pumps - Supplies & Parts	453	3,078	1	3,309	1	100.0%	0	0.0%	0	0.0%
Charity - Environment	442 441		1	3,309	0	0.0%	1	100.0%	0	0.0%
Buses - Repair & Service Tapestries	438	3,112 3,120	1	3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Dry Ice	429		1	3,309	0	0.0%	1	100.0%	0	0.0%
Blasting Equipment & Supplies Aircraft Ground Support & Service Equipment	416 413	3,139 3,144	1	3,309	1	100.0%	0	0.0%	0	0.0%
Casters & Glides	410		1	3,309	1	. 100.0%	0	0.0%	0	0.0%
Tube Bending & Fabricating Cotton Goods - Wholesale & Manufacturers	406 403	3,153 3,155	1	3,309	1	100.0%	0	0.0%	0	0.0%
Rainwater Harvesting Systems	400	3.161	1	3,309	0	0.0%	1	100.0%	0	0.0%
Organic Soil Fertilizer Meat Choppers & Grinders	395 393	3,172 3,176	1	3,309	1	100.0%	0	0.0%	0	0.0%
Furniture Manufacturers Equipment & Supplies	390	3,184	1	3,309	0	0.0%	0	0.0%	1	100.0%
Lockers Aircraft Brokers	387 385		1	3,309	0	0.0%	1	100.0% 0.0%	0	0.0%
Venetian Blinds - Supplies & Parts	376	3,207	i	3,309	0	0.0%	1	100.0%	0	0.0%
Windows - Wood Film Scrap	373 372	3,218 3,223	1	3,309	1	100.0%	0	0.0%	0	0.0% 100.0%
Lifts/Elevators - In Home	372	3,223	1	3,309	1	100.0%	0	0.0%	0	0.0%
Meeting Management Heat Resource Faultment & Customs	370 369	3,228	1	3,309	0	0.0%	1	100.0%	0	0.0%
Heat Recovery Equipment & Systems Recycling - Metal	369	3,231 3,231	1	3,309	1	0.0%	0	100.0%	0	0.0%
Dust Collecting Systems	367	3,239	1	3,309	1	100.0%	0	0.0%	0	0.0%
Sweepers - Power Salvage - Marine	367 364	3,239 3,245	1	3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Navigation Consultants	361	3,249	1	3,309	1	100.0%	0	0.0%	0	0.0%
Misting Systems & Services Pipe Lining & Coating	360 352	3,254 3,262	1	3,309	1	100.0%	0	0.0%	0	0.0%
Tire Changing Equipment	345	3,272	1	3,309	1	100.0%	0	0.0%	0	0.0%
Video Equipment - Wholesale & Manufacturers Grinding Machines	345 338	3,272	1	3,309	1	100.0%	0	0.0% 100.0%	0	0.0%
Concrete Additives	335	3,286	1	3,309	1	100.0%	0	0.0%	0	0.0%
Door Closers & Checks - Repairing	333 332	3,291	1	3,309	0	0.0%	1	100.0%	0	0.0%
Livestock Hauling Crisis Intervention Service	331		1	3,309	0	0.0%	1	100.0%	0	0.0%
Upholsterers Supplies	331	3,298	1	3,309	1	. 100.0%	0	0.0%	0	0.0%
Fallout Shelters - Consultants Online Event Registration	327 321		1	3,309	1	0.0%	1 0	100.0% 0.0%	0	0.0%
Ribbon Printing	319	3,325	1	3,309	1	100.0%	0	0.0%	0	0.0%
Eggs Transformers	318 313	3,327 3,330	1	3,309	0	0.0%	1	100.0% 0.0%	0	0.0%
Potato Chips	312	3,333	1	3,309	1	100.0%	0	0.0%	0	0.0%
Glass Coating & Tinting Materials Plastics - Machinery & Equipment	309 309	3,339 3,339	1	3,309	0	0.0%	0	0.0%	1	100.0%
Gutter Leaf Guards	309		1	3,309	1	100.0%	0	0.0%	0	0.0%
Rest Homes - Info & Placement Bureaus Brand Development	302 298	3,355 3,360	1	3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Desk Pads & Accessories	296		1	3,309	1	100.0%	0	0.0%	0	0.0%
Fiber & Fiber Products	293	3,370	1	3,309	0	0.0%	1	100.0%	0	0.0%
Juice Extractors Soda Fountain Shops	287 283		1	3,309	1	100.0%	1	0.0% 100.0%	0	0.0%
Tractor Distributors & Manufacturers	283	3,391	1	3,309	1	100.0%	0	0.0%	0	0.0%
Truck Terminals Reiki Therapy	282 280		1	3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Sanctuaries - Wild Life	278	3.401	1	3.309	1	100.0%	0	0.0%	0	0.0%
Steamship Companies Carnival Supplies	277 276		1	3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Pipe & Boiler Covering Contractors	276	3,405	1	3,309	1	100.0%	0	0.0%	0	0.0%
Screens - Decorative Attorneys & Lawyers - Product Liability	273 270	3,411 3,417	1	3,309	1	100.0%	0	0.0%	0	0.0%
Coin & Bill Change Machines	270	3,417	1	3,309	1	100.0%	0	0.0%	0	0.0%
Construction Supplies Artificial Breasts	270 267	3,417 3,426	1	3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Convention Information	267	3,426	1	3,309	0	0.0%	1	100.0%	0	0.0%
Truck Washing & Cleaning - Equipment & Supplies Road Oiling & Dust Control	266	3,428 3,431	1	3,309	1	100.0%	0	0.0% 100.0%	0	0.0%
Seals - Security	264 262		1	3,309	1	100.0%	0	0.0%	0	0.0%
Adhesives & Gluing Equipment	254	3,444	1	3,309	1	100.0%	0	0.0%	0	0.0%
Bags - Paper Feathers	254 254		1	3,309	1 1	100.0%	0	0.0% 0.0%	0	0.0%
Physician - Nephrology	254	3,444	1	3,309	1	100.0%	0	0.0%	0	0.0%
Computer Facilities Management Services Golf Caddies	253 251		1	3,309	1	0.0%	1	100.0%	0 n	0.0%
Stock Certificates	247	3,464	1	3,309	1	100.0%	0	0.0%	0	0.0%
Boxes - Wooden Seeding	246 246		1	3,309	1	100.0%	0	0.0% 100.0%	0	0.0%
Pneumatic Tube Equipment & Systems	244	3,470	1	3,309	0	0.0%	1	100.0%	0	0.0%
Plastics - Scrap Table Tops	242 241		1	3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Trike Conversions, Sales & Service	240	3,481	1	3,309	1	100.0%	0	0.0%	0	0.0%
Bronze	236	3,490	1	3,309	0	0.0%	1	100.0%	0	0.0%
Livestock Buyers Quartz	236 236 233	3,490 3,490 3,499	1	3,309 3,309 3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Archery Ranges			1		1	100.0%	0	0.0%	0	0.0%
Columns Attorneys & Lawyers - Civil	233 232		1	3,309	0	0.0%	1	100.0%	0	0.0%
Skylights - Distributors	231	3,504	1	3,309	0	0.0%	1	100.0%	0	0.0%
Oil Properties Silverware Clean, Repair & Replate	228 228	3,510 3,510	1	3,309	1	100.0%	0	0.0% 100.0%	0	0.0%
Snow Melting Systems	226	3,515	1	3,309	0	0.0%	1	100.0%	0	0.0%
Air Pollution Measuring Service Chemical Production	224	3,521	1	3,309	0	0.0%	1	100.0%	0	0.0%
Weather Vanes	223 223	3,524	1	3,309	1	100.0%	0	0.0%	0	0.0%
Ten en e	221		1	3,309	1	100.0%	0	0.0%	0	0.0%
Oils - Industrial										0.0%
Window Security Laminates	217		1	3,309	1		0		0	
Window Security Laminates Acting & Voice Over Training Deodorants	217 212 212	3,550 3,550	1 1 1	3,309 3,309	1 1	100.0% 100.0%	0	0.0% 0.0%	0	0.0%
Window Security Laminates Acting & Voice Over Training	217 212	3,550 3,550	1 1 1 1	3,309	1 1 1 1	100.0%	0	0.0%	0	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	01
Tool Grinding - Industrial	201	3,575	. 1	3,309	0	0.0%	0	0.0%	Pursue 1	100.0%
Gardening Hand Tools Electric Equipment - Used	199 198	3,580 3,586	<u>1</u>	3,309 3,309	1	100.0%	0	0.0% 100.0%	0	0.0%
Fiber Glass Materials	196	3,591	1	3,309	Ö	0.0%	1	100.0%	0	0.0%
Systems & Software Testing Fishing Tackle - Repair & Parts	196 194	3,591 3,598	1	3,309 3,309	1	100.0%	0	0.0% 100.0%	0	0.0%
Dairy Consultants	193	3,601	1	3,309	1	100.0%	0	0.0%	0	0.0%
Textile Printing Equipment & Supplies Calligraphers	193 192	3,601 3,605	1	3,309 3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Acupressure	191	3,607	1	3,309	1	100.0%	0	0.0%	0	0.0%
Boxes - Plastic & Transparent Photographic Darkroom Rental	188 187	3,617	1	3,309 3,309	1	100.0%	0	0.0% 0.0%	0	0.0% 0.0%
Drying Equipment - Industrial Mosaics	183 183	3,627 3,627	1	3,309 3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Cylinder Heads - Auto & Motorcycle	181	3,633	1	3,309	1	100.0%	0	0.0%	0	0.0%
Fertilizer Plant Equipment Distillers	177 176	3,640 3,646	1	3,309 3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Lumber Treating	175	3,652	1	3,309	0	0.0%	1	100.0%	0	0.0%
Shielding - Magnetic, Electrostatic Rope	173 171	3,654 3,662	1	3,309 3,309	1	0.0%	0	100.0% 0.0%	0	0.0%
Smart Phone Software Support Air Compressors	166	3,680	1	3,309	1	100.0%	0	0.0%	0	0.0%
Color Consultants	164 163	3,689 3,691	1	3,309 3,309	1	0.0%	0	100.0%	0	0.0%
Electrical Discharge Machines & Supplies	162 161	3,693 3,694	1	3,309 3,309	1	100.0%	0	0.0% 100.0%	0	0.0%
Lubricating Devices & Systems Ferries	159	3,698	1	3,309	1	100.0%	0	0.0%	0	0.0%
Rails & Accessories Stenographic Machines & Supplies	156 155	3,706 3,708	1	3,309 3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Advertising - Motion Picture	152	3,715	1	3,309	1	100.0%	0	0.0%	0	0.0%
Pine Straw Buses - Parts & Supplies	151 150	3,717 3,724	1	3,309 3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Printers - Letterpress	149	3.728	1	3,309	0	0.0%	1	100.0%	0	0.0%
Attorneys & Lawyers - Lemon law Sample Cards & Books	142 141	3,742 3,747	<u>1</u>	3,309 3,309	0	0.0%	1	100.0% 100.0%	0	0.0%
Scenery Studio	137	3,768	1	3,309	Ö	0.0%	1	100.0%	0	0.0%
Ambulances & Hearses Eye Banks	135 135	3,774 3,774	1	3,309 3,309	1	100.0%	0	0.0% 0.0%	<u>0</u>	0.0%
Aerial Patrol & Inspection Service	132	3,783	1	3,309	0	0.0%	1	100.0%	0	0.0%
Fans - Repair Handwriting Analysts	132 132	3,783 3,783	1	3,309 3,309	1	0.0%	0	100.0% 0.0%	0	0.0%
Contractor - Tile Roofing	131	3,789	1	3,309	1	100.0%	0	0.0%	0	0.0%
Boat Launching Sites Fountains - Drinking	129 129	3,800 3,800	1	3,309 3,309	0	100.0%	1	0.0% 100.0%	0	0.0%
Carbonic Gas Attorneys & Lawyers - Intellectual Property	127 126	3,806 3,812	1	3,309 3,309	1	100.0%	0	0.0% 100.0%	0	0.0%
Plastics - Rods, Sheets - Sup Center	126	3,812	1	3,309	1	100.0%	0	0.0%	0	0.0%
Dishwashing Machines - Service & Repair Skating Instruction	125 125	3,817 3,817	1	3,309 3,309	0	0.0%	1	100.0% 100.0%	0	0.0%
Addressing Plate Service	124	3,821	1	3,309	Ö	0.0%	1	100.0%	0	0.0%
Building & Development Permits Hang Gliding & Instruction	124 124	3,821 3,821	1	3,309 3,309	0	0.0%	1	100.0%	0	0.0%
Tourists Homes	123	3,826	ī	3,309	1	100.0%	0	0.0%	0	0.0%
Numismatics Medical Alert Companies	121 120	3,832 3,839	1	3,309 3,309	1 0	100.0%	1	0.0% 100.0%	0	0.0%
Optometric Information Bureaus	120		1	3,309	0	0.0%	1	100.0%	0	0.0%
Presses - Power Skating Rinks - Installation, Equipment & Supplies	120 120	3,839 3,839	1	3,309 3,309	0	0.0%	1	100.0% 100.0%	0	0.0% 0.0%
Gas Boosters Aquariums - Wholesale & Manufacturers	119 118	3,846 3,850	1	3,309 3,309	0	0.0%	1	100.0% 0.0%	0	0.0%
Water Taxi Service	118	3,850	1	3,309	1	100.0%	0	0.0%	0	0.0%
Balls Steel, Bronze, Ceramic Chains	117 117	3,856 3,856	1	3,309 3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Portfolios	116	3,861	1	3,309	Ô	0.0%	1	100.0%	0	0.0%
Switches - Electric Camping Equipment - Renting	114 112	3,865 3,871	1	3,309 3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Artificial Eyes - Human	111	3,873	1	3,309	1	100.0%	0	0.0%	0	0.0%
Fire Exit Devices Kerosene	111 110	3,873 3,877	1	3,309 3,309	1	0.0%	0	100.0% 0.0%	0	0.0%
Acid Proof Equipment & Materials State Fairs	108 108	3,884 3,884	1	3,309 3,309	1	100.0%	0	0.0% 0.0%	0	0.0% 0.0%
Tree Service - Transplant	106	3,894	1	3,309	1	100.0%	0	0.0%	0	0.0%
Elastic Stockings Ultrasonic Equipment & Supplies	105 105	3,903 3,903	1	3,309 3,309	0	0.0%	1	100.0% 100.0%	0	0.0%
Brakes - Lining - Manufacturers & Distributors	101	3,915	1	3,309	1	100.0%	0	0.0%	0	0.0%
Engravers - Photo Mexican Imports	101 101	3,915 3,915	1	3,309 3,309	1	100.0%	0	0.0%	0	0.0%
Notions - Retail	98	3,929	1	3,309	ī	100.0%	0	0.0%	0	0.0%
Recruiting - Technical Crankshaft Grinding	96 95	3,937 3,942	1	3,309 3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Quickbooks Training & Support	94 93	3,953	1	3,309	1	100.0%	0	0.0%	0	0.0%
Art Identification & Registration Attorneys & Lawyers - Medical Malpractice	93	3,956 3,956	1	3,309 3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Schools - Holistic	93	3,956	1	3,309	1	100.0%	0	0.0%	0	0.0%
Rustproofing - Industrial Attorneys & Lawyers - Collaborative Divorce	92 91		1	3,309 3,309	0	0.0%	1	100.0% 100.0%	0	0.0%
Tapes - Sound - Wholesale & Manufacturers Paternity Tests & Services	91 89	3,965	1	3,309	1	100.0%	0	0.0%	0	0.0% 0.0%
Rodeos	89	3,977	1	3,309 3,309	0	0.0%	1	100.0% 100.0%	0	0.0%
Knitted Fabrics Terminals - River & Marine	88 86	3,982 3,988	1	3,309 3,309	0	0.0%	1 n	100.0%	0	0.0%
Urban Farmer	85	3,992	1	3,309	0	0.0%	1	100.0%	0	0.0%
Fruits - Dried Ovens - Bakers	84 84	3,999 3,999	1	3,309 3,309	1	100.0%	0	0.0% 100.0%	0	0.0%
Smoke Odor Counteracting Service	84	3,999	1	3,309	O	0.0%	1	100.0%	0	0.0%
Historical Structure Preservation Facility Planning	81 80	4,007 4,009	1	3,309 3,309	1	100.0%	0	0.0% 0.0%	<u>0</u>	0.0%
Lighting Plants	80	4,009	i	3,309	,	0.0%	1	100.0%	0	0.0%
Winches Duty Free Shops	80 77	4,009 4,023	1	3,309 3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Tool Holders Furniture Assembly Services	75 74	4,031 4,034	1	3,309 3,309	1	100.0% 100.0%	0	0.0% 0.0%	0	0.0%
Poles	74	4,034	1	3,309	1 0	0.0%	1	100.0%	0	0.0%
Hay Rides Notions - Wholesale & Manufacturers	73 73	4,040 4,040	1	3,309 3,309	0	0.0%	1	100.0%	0	0.0%
INOLIONS - WHOLESAIE & MANUACTURERS	. 73	4,040	1	3,309	1	.1 100.0%		0.0%	0	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	0/6
Picture Hanging Service	72	4,044	1	3,309	0	0.0%	1	100.0%	0	0.0%
Cellulite Treatment - Endermologie Electrical Discharge Machining	7 <u>1</u>	4,048	1	3,309 3,309	1	100.0%	0	0.0%	0	0.0%
Grommets	71	4,048 4,048	1	3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Marking & Coding Equipment	70	4,057	1	3,309	1	100.0%	0	0.0%	0	0.0%
Motion Picture Special Effects Bellows	70 67		1	3,309 3,309	1	100.0%	0	0.0% 100.0%	0	0.0%
Cleaners & Dyers Equipment & Supplies	67	4,068	1	3,309	Ö	0.0%	1	100.0%	0	0.0%
Air Sealing	66		1	3,309	0	0.0%	1	100.0%	0	0.0%
Anchors - Marine Shopping Carts & Baskets	66 66		1	3,309 3,309	1	100.0%	1	0.0% 100.0%	0	0.0%
Service Animals - Training	65		1	3,309	0	0.0%	1	100.0%	0	0.0%
Twines & Cordage Landfills - Construction Materials	65		1	3,309	0	0.0%	1	100.0%	0	0.0%
Teletypewriters Message Service	64		1	3,309	1	100.0%	0	0.0%	0	0.0%
Publishers - Internet Guides	63		1	3,309	1	100.0%	0	0.0%	0	0.0%
Floor Machines - Rent Email Service Provider	62 60		1	3,309 3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Millinery - Wholesale & Manufacturers	60	4,117	1	3,309	1	100.0%	0	0.0%	0	0.0%
Machinery Cleaning Ovens - Industrial	59 59	4,125 4,125	1	3,309 3,309	0	0.0%	1	100.0% 0.0%	0	0.0%
Safes & Vaults - Opening & Repairing	58		1	3,309	0	0.0%	1	100.0%	0	0.0%
Hair Dryers	57		1	3,309	0	0.0%	1	100.0%	0	0.0%
Street Lighting Standards & Equipment Refreshment Stands	57 56		1	3,309 3,309	1	100.0%	0	0.0%	0	0.0%
Binders - Loose Leaf	55	4,157	1	3,309	Ô	0.0%	1	100.0%	0	0.0%
Coatings - Vacuum Deposition	55	4,157	1	3,309	0	0.0%	0	0.0%	1	100.0%
Fraternities & Sororities Parapsychologists	55 55		1	3,309 3,309	1	100.0%	0	0.0% 0.0%	0 n	0.0%
Artificial Rock Scapes	54	4,166	1	3,309	å	0.0%	1	100.0%	0	0.0%
Leather Finishers Thread	54	4,166 4.172	1	3,309 3,309	0	0.0%	1	100.0% 100.0%	0	0.0%
Gold Leaf	53	4,172 4,179	1	3,309	1	100.0%	0	0.0%	0	0.0%
Barrels & Drums - Equipment & Supplies	51	4,186	1	3,309	1	. 100.0%	0	0.0%	0	0.0%
Shade Sails Chemicals - Reclaiming	51 49	4,186 4,194	1	3,309 3,309	0	0.0%	1	100.0%	0	0.0%
Tire Storage	49	4,194	1	3,309	1	100.0%	0	0.0%	0	0.0%
Contractor - Hauling Dyes & Dyestuff	48 48		1	3,309	1	100.0%	0	0.0%	0	0.0%
Tapes - Sound - Dealers	48		1	3,309 3,309	1	100.0%	1	0.0% 100.0%	0	0.0%
Investment Castings	47	4.210	1	3,309	1	100.0%	0	0.0%	0	0.0%
Relays Cargo Stabilizing Devices	47 46		1	3,309 3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Color Separations - Offset , Photo Engraving	46		1	3,309	Ô	0.0%	1	100.0%	0	0.0%
Magazines - Back Number	46		1	3,309	0	0.0%	1	100.0%	0	0.0%
Welding Equipment - Rent Power Plant Equipment - Repairing	46 42		1	3,309 3,309	1	100.0%	0	0.0% 100.0%	0	0.0%
Surveyors - Aerial	42	4,230	1	3,309	1	100.0%	0	0.0%	0	0.0%
Windshield Wipers Die Cutting Equipment & Supplies	42 40		1	3,309 3,309	1	100.0%	0	0.0%	0	0.0%
Die Cutting Equipment & Supplies Metallizing	40		1	3,309	0	0.0%	1	100.0%	0	0.0%
Compression Clothing/Garments	39	4,249	1	3,309	0	0.0%	0	0.0%	1	100.0%
Dishwashing Machines - Dealers Floodlights & Search Lights	39	4,249 4,258	1	3,309 3,309	1	0.0%	1 0	100.0% 0.0%	0	0.0%
Dress Trimmings	37	4,268	1	3,309	1	100.0%	0	0.0%	0	0.0%
Rainwear Ticket Issuing Machines	37 37		1	3,309 3,309	1	100.0%	0	0.0% 100.0%	0	0.0%
Travelers Checks	37		1	3,309	1	100.0%	0	0.0%	0	0.0%
Fire Escapes	36		1	3,309	0	0.0%	1	100.0%	0	0.0%
Asset Evaluators Tape Recorders - Sound - Supplies & Parts	35	4,280 4,280	1	3,309 3,309	0	100.0%	1	100.0%	0	0.0%
Tobacco Warehouses	35	4,280	1	3,309	1	100.0%	0	0.0%	0	0.0%
Writer Embossing Equipment & Supplies	35 34	4,280	1	3,309	0	0.0%	1	100.0%	0	0.0%
Shoe Laces	34	4,290 4,296	1	3,309 3,309	1	100.0%	1	0.0% 100.0%	0	0.0%
Lacquers - Manufacturers	32	4,303	1	3,309	0	0.0%	1	100.0%	0	0.0%
Signs - Exit Signs Shoe Manufacturers Supplies	30	4,312 4,317	1	3,309 3,309	0	0.0%	1	100.0% 0.0%	0	0.0% 100.0%
Baseball Pitching Machines	29	4,326	1	3,309		0.0%	1	100.0%	0	0.0%
Meteorological Instruments	28	4,326	1	3,309	1	100.0%	0	0.0%	0	0.0%
Oriental Goods - Wholesale & Manufacturers Spark Plugs	28 28	4,326 4,326	1	3,309 3,309	0	0.0%	1	100.0% 0.0%	0	0.0%
Attorneys & Lawyers - Child Advocacy	26	4,340	1	3,309	å	0.0%	1	100.0%	0	0.0%
Cornices - Building Tape Recorders - Sound - Service & Repair	26 26		1	3,309 3,309	1	100.0%	0	0.0%	0	0.0%
Textile Engravers	26	4,340	1	3,309	1	100.0% 100.0%	0	0.0% 0.0%	0	0.0%
Computers - Time Share	25	4,355	1	3.309	0	0.0%	1	100.0%	0	0.0%
Square Dance Apparel Bathing Beaches	25 24	4,355 4,366	1	3,309 3,309	1	100.0%	0	0.0% 0.0%	0	0.0% 100.0%
Embossing	24	4,366	1	3,309	1	100.0%	0	0.0%	0	0.0%
Pipe & Boiler Covering Materials Shower Curtains - Wholesale & Manufacturers	24		1	3,309	1	100.0%	0	0.0%	0	0.0%
Shower Curtains - Wholesale & Manufacturers ServiceStation Supplies	24		1	3,309 3,309	1	100.0%	1	0.0% 100.0%	0	0.0%
Floor Refinishing	22	4,381	1	3,309	0	0.0%	1	100.0%	0	0.0%
Bar - Fixtures	21	4,389	1	3,309	1	100.0%	0	0.0%	0	0.0%
Professional Organizer	21		1	3,309	0	0.0%	1	100.0%	0	0.0%
Scrap Rubber	21	4,389 4.407	1	3,309 3,309	0	0.0%	1	100.0%	0	0.0%
Egg Processing & Shipping Equipment & Supplies Sound Effect Records	20 20	4,407 4,407	1	3,309 3,309	0	0.0%	1	100.0% 100.0%	0 0	0.0%
Charts	19	4,415	1	3,309	1	100.0%	0	0.0%	0	0.0%
Sink Manufacturers Sorting Equipment	19		1	3,309 3,309	1	100.0%	0	0.0% 100.0%	0	0.0%
Caverns Caverns	19		1	3,309	1	0.0%	1	100.0%	0	0.0%
Sterilizing Apparatus	18	4,424	1	3,309	Ô	0.0%	1	100.0%	0	0.0%
	17		1	3,309 3,309	0	0.0%	1	100.0% 0.0%	0	0.0%
Eyebrow Threading Home Décor, Accessories & Cifts - Online Petailer	17		1		1		0	100.0%	0	0.0%
Home Décor, Accessories & Gifts - Online Retailer Refrigerators & Freezers - Rent & Lease	17 17	4,436	1	3,309		0.0%				
Home Décor, Accessories & Gifts - Online Retailer Refrigerators & Freezers - Rent & Lease School Lunch Ordering & Management	17 17	4,436 4,436	1 1	3,309	0	0.0%	1	100.0%	0	0.0%
Home Décor, Accessories & Gifts - Online Retailer Réfrigerators & Frezers - Rent & Lease School Lunch Orderina & Management Sweaters - Trimming Service	17 17 15	4,436 4,436 4,452	1 1 1	3,309 3,309	0	0.0%	1 0	100.0% 0.0%	0	0.0%
Home Décor, Accessories & Gifts - Online Retailer Réfrigerators & Freezers - Rent & Lease School Lunch Orderina & Management Sweaters - Trimming Service Tobacco Machinery Missile & Rocket Manufacturers	17 17 15 15 14	4,436 4,436 4,452 4,452 4,462	1 1 1 1 1	3,309 3,309 3,309 3,309	0	0.0% 100.0% 0.0% 0.0%	1 0 1	100.0% 0.0% 100.0% 100.0%	0 0 0 0	0.0% 0.0% 0.0% 0.0%
Home Décor, Accessories & Gifts - Online Retailer Refrigerators & Freezers - Rent & Lease School Lunch Ordering & Management Sweaters - Trimming Service Tobacco Machinery	17 17 15 15	4,436 4,436 4,452 4,452 4,462 4,472	1 1 1 1 1	3,309 3,309 3,309	0	0.0% 100.0% 0.0%	1 1 0 1 1 1	100.0% 0.0% 100.0%	0 0 0 0	0.0% 0.0% 0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	9/0
Tailoring Instruction	13	4,472	1	3,309	1	100.0%	0	0.0%	Pursue 0	0.0%
Thermal Remediation Auto Repair - Suspension	13		1	3,309 3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Kickboxing	11	4,495	1	3,309	i	100.0%	0	0.0%	0	0.0%
Expanded Metals Restaurant Work Wear & Supplies	10	4,506 4,524	1	3,309 3,309	0	0.0%	1	100.0% 100.0%	0	0.0%
Signs - Photoluminescent	9	4,524	1	3,309	1	100.0%	0	0.0%	0	0.0%
Swimming Pool Kits Mops - Wholesale & Manufacturers		4,524 4,539	1	3,309 3,309	1	0.0%	0	100.0% 0.0%	0	0.0%
Motion Picture Laboratories Rayon Fabrics	8	4,539 4,539	1	3,309 3,309	0	0.0%	1	100.0% 100.0%	0	0.0%
Recreational Vehicles - Transportation	8	4,539	1	3,309	0	0.0%	1	100.0%	0	0.0%
Clamps Waste - Cotton, Wool	7	4,560 4,560	1	3,309 3,309	1	100.0%	0	0.0%	0	0.0% 0.0%
Knives - Custom	é	4,583	1	3,309	0	0.0%	1	100.0%	0	0.0%
Smoke Stacks Beds - Renting	6	4,583 4,603	1	3,309 3,309	0	0.0%	1	100.0% 0.0%	0	0.0% 100.0%
Government Offices - Foreign-Reps	5	4,603	1	3,309	1	100.0%	0	0.0%	0	0.0%
Knitting Machines Motion Picture Research Service	5	4,603 4,603	1	3,309 3,309	1	100.0%	0	0.0% 100.0%	0	0.0% 0.0%
Badminton Courts - Public	4	4,634	1	3,309	1	100.0%	0	0.0%	0	0.0%
Fish Processors Equipment Hearing Aids Parts & Repairing		4,634 4,634	1	3,309 3,309	1	0.0%	0	100.0%	0	0.0%
Lamp Shade Covers	4	4,634	1	3,309	1	100.0%	0	0.0%	0	0.0%
Horse race Handicapping Not Elsewhere Classified After Investigation	3	4,661 4,661	1	3,309 3,309	0	0.0%	0	100.0% 0.0%	1	0.0% 100.0%
Orchard Equipment & Supplies Pressing Machines - Clothes	3	4,661	1	3,309 3,309	1	100.0%	0	0.0% 0.0%	0	0.0%
Swim Spas		4,661 4,661	1	3,309	0	100.0%	1	100.0%	0	0.0%
Tobacco Leaf - Wholesale Access Control Systems	1	4,661 4,685	1	3,309 3,309	1	100.0%	0	0.0% 100.0%	0	0.0%
Protein Purification	2	4.685	1	3,309	1	100.0%	0	0.0%	0	0.0%
Teletypewriters & Systems Visual Impairment Products & Services	1	4,685 4,685	1	3,309 3,309	1	100.0%	0 n	0.0% 0.0%	0	0.0%
Washing Machines & Dryers - Supplies & Parts	2	4,685	1	3,309	1	100.0%	0	0.0%	0	0.0%
Ballroom Dance Instruction Buses - Bodies	1	4,711 4,711	1	3,309 3,309	1	100.0%	0	0.0%	0	0.0%
Choreographers	i	4,711	1	3,309	Ô	0.0%	1	100.0%	0	0.0%
Contractors - Sheet Metal Zippers - Repair	1	4,711 4,711	1	3,309 3,309	1	0.0%	1 0	100.0% 0.0%	0	0.0%
Auto Repair - Tune-Up	,	4.762		3,309	0	0.0%	0	0.0%	1	100.0%
Carbon Monoxide Detecting Fur Cuttings	(4,762 4,762	1	3,309 3,309	0	0.0%	1	100.0% 100.0%	0	0.0%
Structural Support - Underground	4.364	4,762 1,521	1	3,309 3,788	1	100.0%	0	0.0% 0.0%	0	0.0%
Pipe Oilfield Hauling	3,494	1,521	0	3,788	0	0.0%	0	0.0%	0	0.0% 0.0%
Caulking Contractors Contractor - Low Voltage Systems	2,810 2,583	1,830 1,892	0	3,788 3,788	0	0.0%	0	0.0% 0.0%	0	0.0% 0.0%
Cranes	2,583	2,015	0	3,788	0	0.0%	0	0.0%	0	0.0%
Dryers - Hand Insurance Inspection & Audits	1,912	2,096	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0% 0.0%
Attorneys & Lawyers - Employment Litigation	1,862	2,117	0	3,788	Ö	0.0%	0	0.0%	0	0.0%
Lightning Protection Equipment Ouarries	1,835 1,599	2,129 2,232	0	3,788 3,788	0	0.0%	0	0.0% 0.0%	0	0.0% 0.0%
Metal Stamping	1,555	2,246	0	3,788	0	0.0%	0	0.0%	0	0.0%
Paint Removing Railroad Contractors	1,553 1,490	2,248	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Office Records - Destruction	1,466	2,290	0	3,788	0	0.0%	0	0.0%	0	0.0%
Post-Construction Clean Up Chemical Plant Equipment & Supplies	1.406 1,394	2,330	0	3,788 3,788	0	0.0%	0	0.0% 0.0%	0	0.0%
Aircraft Manufacturers Surrogacy	1,389	2,337	0	3,788 3,788	0	0.0%	0	0.0% 0.0%	0	0.0%
Oilfield Supplies	1,383 1,377		0	3,788	Ö	0.0%	0	0.0%	0	0.0%
Insurance Services ? Commercial Blasting Contractors	1,221 1,215	2,442 2,447	0	3,788 3,788	0	0.0%	0	0.0% 0.0%	0	0.0% 0.0%
Barricades	1,169	2,475	0	3,788	o o	0.0%	0	0.0%	0	0.0%
Medical Tourism Drilling & Boring Equipment & Supplies	1,103 1,099	2,514 2,516	0	3,788 3,788	0	0.0%	0	0.0% 0.0%	0	0.0% 0.0%
Hauling & Clean Up Services	1,078	2,529	0	3,788	0	0.0%	0	0.0%	0	0.0%
Lathing Contractors Church Furnishings	1,070	2,535 2,539	0	3,788 3,788	0	0.0%	0	0.0% 0.0%	0	0.0%
Bio - Chemicals	1,060	2,546	0	3,788	0	0.0%	0	0.0%	0	0.0%
Gaskets Ergonomic Products & Services	1,033 968	2,559 2,590	0	3,788 3,788	0	0.0%	0	0.0% 0.0%	0	0.0% 0.0%
Paper Shredding Machines Oil Additives - Manufacturers & Distributors	964 954	2.591	0	3,788 3,788	0	0.0%	0	0.0% 0.0%	0	0.0%
Frozen Food Locker Plants	953	2,598	0	3.788	0	0.0%	0	0.0%	0	0.0%
Insurance - Disability Shredding Services	920 915	2,614 2,616	0	3,788 3,788	0	0.0%	0	0.0% 0.0%	0	0.0%
Consulates & Other Federal Government Representatives	910	2,621	0	3,788	Ö	0.0%	0	0.0%	0	0.0%
Grain Elevators Flatware - Table	904 903	2,627	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Millwrights	899	2,635	0	3,788	Ö	0.0%	0	0.0%	0	0.0%
Infrared Inspection Pipe Fittings	888 871	2,640 2,656	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Structural Integration	866	2,661	0	3,788	Ö	0.0%	0	0.0%	Ō	0.0%
Filters - Liquid Theatrical Equipment & Supplies	853 833	2,676 2,697	0	3,788 3,788	0	0.0%	0	0.0% 0.0%	0	0.0%
Filing Equipment, Systems & Supplies	829 827	2,701	0	3,788 3,788	0	0.0%	0	0.0% 0.0%	0	0.0%
Wood Preservatives Aerospace Research & Development	818	2,713	0	3,788	0	0.0%	0	0.0%	0	0.0% 0.0%
Brushes Drapery & Curtain Fixtures	786 782	2,734	0	3,788 3,788	0	0.0%	0	0.0% 0.0%	0	0.0% 0.0%
Charity - Cancer	779	2,738	0	3,788	0	0.0%	0	0.0%	0	0.0%
Geophysicists Cement - Wholesale & Manufacturers	779	2,738	0	3,788 3,788	0	0.0%	0	0.0% 0.0%	0	0.0%
Truck Driver Leasing	776	2,742	0	3,788	0	0.0%	0	0.0%	0	0.0%
Violins	765		0	3,788 3,788	0	0.0%	<u>0</u>	0.0%	0	0.0%
Pipe & Valve Fitters	733									
Pipe & Valve Fitters Corporate Awards	725	2,794	0	3,788	0	0.0%	0	0.0%	0	0.0%
Pipe & Valve Fitters Corporate Awards Ship Builders & Repair		2,794 2,798	0 0 0		0		0 0 0	0.0% 0.0% 0.0%	0 0	0.0% 0.0% 0.0%
Pipe & Valve Fitters Corporate Awards	725 722	2,794 2,798 2,800 2,803	0 0 0	3,788 3,788	0	0.0%	0 0 0	0.0%	0 0 0	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	%
Tables - Folding	708	2,814	0	3,788		0.0%	0	0.0%	Pursue 0	0.0%
Corporation Supplies	698		0	3,788	(0.0%	0	0.0%	0	0.0%
Heat Treating - Metal Tools - Pneumatic	692	2,826	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Backflow Prevention Devices & Services	679	2,836	0	3,788	(0.0%	0	0.0%	0	0.0%
Sash Operating Devices Fireproofing	677	2,837	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Aircraft Instruments	659	2,850	0	3,788	,	0.0%	0	0.0%	0	0.0%
Diamond Cutters	646	2,867	0	3,788	(0.0%	0	0.0%	0	0.0%
Sawmill Equipment & Supplies Traffic Engineers & Planning Service	633 622	2,878	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Tubing - Metal	622	2,889	0	3,788	ì	0.0%	0	0.0%	0	0.0%
Theatrical Managers & Producers Oil Well Equipment & Supplies	618		0	3,788	(0.0%	0	0.0%	0	0.0%
Acids	610	2,902	0	3,788		0.0%	0	0.0%	0	0.0%
Grain Dealers	606	2,905	0	3,788	(0.0%	0	0.0%	0	0.0%
Scientists Bags - Plastic	604	2,907	0	3,788 3,788	(0.0%	0	0.0%	0	0.0%
Dictating Machines & Supplies	600		0	3,788	,	0.0%	0	0.0%	0	0.0%
Polyurethane Products Pipe Line Companies	598	2,916	0	3,788	(0.0%	0	0.0%	0	0.0%
Coal Miners & Shippers	588 586		0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Air Flight Attendants	568	2,943	0	3,788	ĺ.	0.0%	0	0.0%	0	0.0%
Engineering Reports Truck Painting & Lettering	566 556		0	3,788 3,788	(0.0%	0	0.0%	0	0.0%
Foundation Inspection	555		0	3,788		0.0%	0	0.0%	0	0.0%
Loans - Farm & Ranch	547	2,969	0	3,788	Ċ	0.0%	Ō	0.0%	0	0.0%
Leather Cleaning Neckwear - Retail	545 544	2,970	0	3,788 3,788	9	0.0%	0	0.0%	0	0.0%
Aircraft & Aircraft Equipment - Testing	542	2,972	0	3,788		0.0%	0	0.0%	0	0.0%
Missile & Rocket Research & Development	531		0	3,788	(0.0%	0	0.0%	0	0.0%
Welcome ServiceFor Newcomers Water Pollution Control	525 519	2,996	0	3,788 3,788	(0.0%	0 n	0.0%	0	0.0%
Acoustical Ceiling Removal	516	3,000	0	3,788		0.0%	0	0.0%	0	0.0%
Belting & Supplies Tool Designers	509 506	3,011	0	3,788 3,788	(0.0%	0	0.0%	0	0.0%
Etiquette School	500	3,015	0	3,788		0.0%	0	0.0%	0	0.0%
Polyethylene Materials & Products	502	3,020	0	3,788	Ò	0.0%	0	0.0%	Ö	0.0%
Oil Handling Equipment Wallpaper Removing	490 490		0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Riggers Equipment & Supplies	489		0	3,788		0.0%	0	0.0%	0	0.0%
Street Cleaning	489	3,036	0	3,788	(0.0%	0	0.0%	0	0.0%
Coal Brokers Metal Rolling & Forming	480 480		0	3,788 3,788	(0.0%	0	0.0%	0	0.0%
Fire & Flood Emergency Service	478		0	3,788		0.0%	0	0.0%	0	0.0%
Buses - Distributors & Manufacturers	477	3,056	0	3,788		0.0%	0	0.0%	0	0.0%
Circuit Breakers Slides & Film Strips	475		0	3,788 3,788	(0.0%	0	0.0%	0	0.0%
Feed Mill Equipment & Supplies	471		0	3,788	ì	0.0%	ő	0.0%	0	0.0%
Horticultural Consultants	468		0	3,788 3,788	(0.0%	0	0.0%	0	0.0%
Cryogenics Oil Well Logging & Perforating	466 463	3,072	0	3,788		0.0%	0	0.0%	0	0.0%
Templates	456	3,086	0	3,788	(0.0%	0	0.0%	0	0.0%
Window Shades - Cleaning & Repair Plastics - Extruders	456 454	3,086	0	3,788 3,788	(0.0%	0	0.0%	0	0.0%
Alzheimer Care, Information & Treatment	452		0	3,788		0.0%	0	0.0%	0	0.0%
Fumigation Services Grain Elevator Builders	447		0	3,788		0.0%	0	0.0%	0	0.0%
Physicians & Surgeons Equipment - Repair & Refinish	445	3,098	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Timber Framing	443	3,106	0	3,788	i	0.0%	0	0.0%	0	0.0%
Nuclear Energy Consultants	43:		0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Dredging Smelters & Refiners - Base Metals	430		0	3,788		0.0%	0	0.0%	0	0.0%
Pipe Bending & Fabricating	422	3,135	0	3,788	(0.0%	0	0.0%	0	0.0%
Steam Cleaning - Automotive Grinding - Precision & Production	42:		0	3,788 3,788	(0.0%	0	0.0%	0	0.0%
Steel Processing & Fabricating Equipment	417	3,138	0	3,788		0.0%	0	0.0%	0	0.0%
Employee Assistance Programs	411	3,148	0	3,788		0.0%	0	0.0%	0	0.0%
Chemists - Analytical & Consulting Refractories	402		0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Badges	396	3,170	0	3,788	,	0.0%	0	0.0%	0	0.0%
Lamps - Health Bullion Coin Dealers	392 393		0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Wire Harnesses - Electrical	39:		0	3,788		0.0%	0	0.0%	0	0.0%
Typesetting	388	3.190	0	3.788		0.0%	0	0.0%	0	0.0%
Cylinders - Rebuild & Repair Police Departments	38:		0	3,788 3,788	(0.0%	0	0.0%	0	0.0%
Labor Relations Consultants	373	3,218	0	3,788	ì	0.0%	0	0.0%	0	0.0%
Picture Frames - Restore & Repair	373	3,218	0	3,788 3,788	(0.0%	0	0.0%	0	0.0%
Feed Concentrates & Supplements Alloys		: 3,223	0	3,788 3,788	(0.0%	0 n	0.0%	0	0.0%
	372	3.227							U	0.0%
Storage - Liquid & Bulk	37: 37(0	3,788		0.0%	0	0.0%	0	
Storage - Liquid & Bulk Foundry Equipment & Supplies	37: 37(368	3,228 3,237	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Storage - Liquid & Bulk	37: 37(3,228 3,237 3,239	0 0 0 0	3,788		0.0% 0.0% 0.0%	0 0 0		0 0	0.0%
Storage - Liquid & Bulk Foundry Equipment & Supplies Wire Rope Die Cutting Soll Conservation Service	37: 37/ 36/ 36/ 36/ 36/ 36/	3,228 3,237 3,239 3,242 3,245	0 0 0 0	3,788 3,788 3,788 3,788 3,788		0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0 0 0	0.0% 0.0% 0.0% 0.0%	0 0 0 0	0.0% 0.0% 0.0%
Storage - Liquid & Bülk Foundry Equipment & Supplies Wire Rope Die Cutting Soil Conservation Service Duplicating Aschines & Supplies	37: 37(36(36) 36(36) 36(36)	3,228 3,237 3,239 3,249 3,245 3,245	0 0 0 0 0	3,788 3,788 3,788 3,788 3,788 3,788		0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0%
Storage - Liquid & Bulk Foundry Equipment & Supplies Wire Rope Dile Cutting Soil Conservation Service Duplicating Aschines & Supplies Fish Processors Noise Control Consultants	37: 37(366) 366; 366; 36. 36. 36. 36.	3,228 3,237 3,239 5 3,242 3,245 3,249 0 3,254	0 0 0 0 0 0 0	3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788		0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Storage - Liquid & Bulk Foundry Equipment & Supplies Wire Rope Die Cutting Soil Conservation Service Duplicating Machines & Supplies Fish Processors Noise Control Consultants City & Town Planners	37: 37(36i 36i 36i 36i 36i 36i 36i 35i 35i 35i	3,228 3,237 3,239 3,242 3,245 3,249 3,254 3,262 3,262	0 0 0 0 0 0 0 0	3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788		0 0.0% 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Storage - Liquid & Bulk Foundry Equipment & Supplies Wire Rope Dile Cutting Soil Conservation Service Duplicating Machines & Supplies Fish Processors Noise Control Consultants City & Town Planners Safe Deposit Box Rental	37: 37(366 366 366 366 366 363 353 353 353 353	3,228 3,237 7 3,239 3,242 3,245 3,249 3,254 3,260 3,260 3,262	0 0 0 0 0 0 0 0 0 0 0	3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788		0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Storage - Liquid & Bulk Foundry Equipment & Supplies Wire Rope Die Cutting Soil Conservation Service Duplicating Machines & Supplies Fish Processors Noise Control Consultants City & Town Planners Safe Deposit Box Rental Trucking - Water Hauling Erwelopes - Retail	377: 377(364) 366 366: 366: 366: 355: 355: 355: 344: 344:	3,228 3,237 3,239 3,242 3,245 3,249 3,254 3,254 3,260 3,262 3,262 3,262 3,262 3,262 3,262	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788		0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Storage - Liquid & Bulk Foundry Equipment & Supplies Wire Rope Die Cutting Soil Conservation Service Duplicating Machines & Supplies Fish Processors Noise Control Consultants City & Town Planners Safe Deposit Box Rental Trucking - Water Hauling Envelopes - Retail Fineral Escorts	377: 377 366: 366: 366: 366: 366: 353: 353: 353:	3,228 3,237 3,239 3,242 3,245 3,249 3,260 3,260 3,262 3,262 3,262 3,277 3,277	0 0 0 0 0 0 0 0 0 0 0 0 0	3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788		0 0.0% 0 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0,0% 0,0% 0,0% 0,0% 0,0% 0,0% 0,0% 0,0%	0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Storage - Liquid & Bulk Foundry Equipment & Supplies Wire Rope Die Cutting Soil Conservation Service Duplicating Machines & Supplies Fish Processors Noise Control Consultants City & Town Planners Safe Deposit Box Rental Trucking - Water Hauling Erwelopes - Retail Funeral Escorts Missions	37:7 3643 3663 3664 3664 3665 3665 3664 3664	3,228 3,237 3,237 3,242 3,245 3,249 3,250 3,254 3,260 3,262 3,271 3,277 3,277	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788		0 0.0% 0 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Storage - Liquid & Bulk Foundry Equipment & Supplies Wire Rope Die Cutting Soil Conservation Service Duplicating Machines & Supplies Fish Processors Noise Control Consultants City & Town Planners Safe Deposit Box Rental Trucking - Water Hauling Envelopes - Retail Funeral Escorts Missions Fire Hydrants Terrazzo	37:7 36i3 36i3 36i3 36i3 36i3 36i3 36i3 36i	3,228 3,237 3,239 3,242 3,245 3,254 3,260 3,260 3,260 3,277 3,277 3,277 3,277 3,277 3,277 3,293	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Storage - Liquid & Bulk Foundry Equipment & Supplies Wire Rope Die Cutting Soil Conservation Service Duplicating Machines & Supplies Fish Processors Noise Control Consultants City & Town Planners Safe Deposit Box Rental Trucking - Water Hauling Envelopes - Retail Funeral Escorts Missions Fire Hydrants Terrazzo Concrete Breaking Equipment	3777 3163 3163 3163 3163 3163 3163 3163	3.228 3.237 3.237 3.249 3.249 3.254 3.260 3.262 3.262 3.262 3.262 3.277 3.277 3.277 3.281 3.290 3.291	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788		0 0.0% 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	. 0.19% 0.10	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.10% 0.10% 0.10% 0.0% 0.0% 0.0% 0.
Storage - Liquid & Bulk Foundry Equipment & Supplies Wire Rope Die Cutting Soil Conservation Service Duplicating Machines & Supplies Fish Processors Noise Control Consultants City & Town Planners Safe Deposit Box Rental Trucking - Water Hauling Envelopes - Retail Funeral Escorts Missions Fire Hydrants Terreazzo Concrete Breaking Equipment Corression Control	377. 316. 316. 316. 316. 316. 316. 316. 316	3,228 3,237 3,239 3,242 3,245 3,254 3,260 3,260 3,260 3,260 3,277 3,277 3,277 3,278 3,290 3,290 3,290 3,290 3,290 3,290 3,290	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3,788 3,788		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Storage - Liquid & Bulk Foundry Equipment & Supplies Wire Rope Die Cutting Soil Conservation Service Duplicating Machines & Supplies Fish Processors Noise Control Consultants City & Town Planners Safe Deposit Box Rental Trucking - Water Hauling Erwelopes - Retail Funeral Escorts Missions Fire Hydrants Fire Hydrants Terrazzo Concrete Breaking Equipment Corrosion Control Perfumes - Raw Materials & Supplies Aircraft Ferrying & Transporting Service	37:7 36i	3,228 3,237 3,239 3,249 3,249 3,254 3,260 3,260 3,260 3,277 3,277 3,277 3,277 3,281 3,290 3,291 3,294 3,294 3,294 3,294	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3,788 3,788		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.10%
Storage - Liquid & Bulk Foundry Equipment & Supplies Wire Rope Die Cutting Soil Conservation Service Duplicating Machines & Supplies Fish Processors Noise Control Consultants City & Town Planners Safe Deposit Box Rental Trucking - Water Hauling Envelopes - Retail Funeral Escorts Missions Fire Hydrants Terrazzo Concrete Breaking Equipment Corrosion Control Perfumes - Raw Materials & Supplies	377 366 366 366 366 366 366 355 355 357 344 344 343 333 333 333 333 333 333 33	3.228 3.237 3.237 3.237 3.249 3.245 3.255 3.255 3.260 3.260 3.260 3.260 3.271 3.277 3.281 3.290 3.291 3.293 3.291 3.394 3.394 3.394 3.394	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3,788 3,788		0 0.0% 0 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%

March 1998	Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpis Unable to Pursue	0/2
STREET TRANSPORT STATE OF THE PARTY OF THE P		327	3,309	0	3,788	0	0.0%	0		Pursue 0	
SCHALLMANN STATES AND				0		0		0		0	
STANDAM SAN	Infrared Equipment	323	3,315	0	3,788	Ö	0.0%	0	0.0%	0	0.0%
Caraba Samen. 10 10 10 10 10 10 10 1	Sandblasting Equipment & Supplies Animal Supplies - Zoo, Circus			0		0		0		0	
Second Control Seco	Dehumidifying Equipment	321	3,318	0	3,788	Ö	0.0%	0	0.0%	0	0.0%
SECULTURE AND ADDRESS OF SECULTURE AND ADDRESS				0		0		0		0	
SERIE SCHOOL COLUMN 1	Marine Electric Service	320	3,323	0		0	0.0%	0	0.0%	0	0.0%
Schemen 14 20 20 20 20 20 20 20 2				0		0		0		0	
Scheller (1988) 19	Stair Treads	313	3,330	0	3,788	0	0.0%	0	0.0%	0	0.0%
Calle Control The				0		0		0	0.0%	0	
April Apri		311	3,336	0		0		0		0	
STANDOLL STA	Fingerprinting Equipment	304	3,349	0	3,788	Ö	0.0%	0	0.0%	0	0.0%
Content Content State			3,352	0		0	0.0%	0	0.0%	0	
100 100	Furniture Stripping	298	3,360	0	3,788	O	0.0%	0	0.0%	0	0.0%
Margane Marg			3,360	0		0		0		0	0.0%
Cold Print Cold	Refrigerators & Freezers - Supplies & Parts	297	3,363	0	3,788	Ö	0.0%	0	0.0%	0	0.0%
Section 1. 1. 1. 1. 1. 1. 1. 1				0		0		0		0	
STAN AMERICAN SACRETAN SACRETA	Microfilm Service, Equipment & Supplies	292	3,373	0	3,788	Ŏ	0.0%	0	0.0%	0	0.0%
Section			3,375 3,377	0		0	0.0%	0		0	
Section Sect	Stucco Manufacturers & Distributors	287	3,380	0	3,788	Ö	0.0%	0	0.0%	0	0.0%
School S			3,383	0	3,788	0	0.0%	0 n	0.0%	<u>0</u>	0.0%
Service 1982 1991 1992 1992 1993 1994 1995 1995 1995 1995 1995 1995 1995	Buttons - Manufacturers Equipment & Supplies	284	3,387	0	3,788	0	0.0%	0	0.0%	0	0.0%
Transport Tran		284 283		0		0	0.0%	0		<u>0</u>	0.0%
Seed Agreement (1996) (Microphones	282	3,395	0	3,788	Ö	0.0%	0	0.0%	0	0.0%
Single Agent	Sand & Gravel Handling Equipment		3,405 3,405	0	3,788	0		0	0.0%	0	0.0%
Selection	Brick - Fire	274	3,410	0		0		0		0	0.0%
Calcard Associated Systems				0		0		0		0	
Series North-Southeaders 26				0		0		0	0.0%	0	0.0%
Cyman Professor		264	3,431	0	3,788	0	0.0%	0	0.0%	0	0.0%
Sept		262	3,435	0	3,788	0	0.0%	0	0.0%	0	0.0%
Gers & Lord Sources	Grain Elevators - Equipment & Supplies	255	3,442	0	3,788	0	0.0%	0	0.0%	0	0.0%
State				0		0		0		0	
Manage Professioners	Olive Oil	246	3,466	0	3,788	Ö	0.0%	0	0.0%	0	0.0%
Figures 1 present aurometes 242				0		0		0		0	
Troses: Medical & Gargeol 200 3.481 0 3.788 0 0.00 0 0.00 0 0.00 0	Plastics - High Pressure Laminates	243	3,474	0	3,788	ō	0.0%	0	0.0%	0	0.0%
Series Series 279 3-485 0 3-785 0 0-75				0		0		0		0	
Generation 226 3.45 0 3.788 0 0.0% 0	Debris Box Service	239	3,485	0	3,788	Ö	0.0%	0	0.0%	0	0.0%
Company Comp				0		0		0		0	
Superior Windows Win		236	3.490	0	3.788	0	0.0%	0	0.0%	0	0.0%
Gévantaing 231 3,506 0 2,788 0 0,096 0			3,499	0		0		0		0	
Seals - O-Ring	Galvanizing	231	3,504	0	3,788	0	0.0%	0	0.0%	0	0.0%
Works				0		0		0		0	
Badges - Amunfesturer Supplies 227 3,512 0 3,788 0 0.0% 0 0	Fallout Shelter Equipment & Supplies			0		0		0		0	0.0%
Courbing A Bulwering Service 225 3,517 0 3,788 0 0,0% 0 0,0				0		0	0.0%	0	0.0%	0	0.0%
Minist Considerates			3,515	0		0		0		0	
Cardinis Farms 222 3,529 0 3,788 0 0.0% 0 0.0	Mining Consultants	225	3,517	0	3,788	Ö	0.0%	0	0.0%	0	0.0%
Bowling Lane Refinish & Repair				0		0		0		0	
Pumbing Fatures, Parts, Supplies - Used 212 3.527 0 3.788 0 0.0%	Bowling Lane Refinish & Repair	220	3,534	0	3,788	0	0.0%	0	0.0%	0	0.0%
Bridge Operators				<u>0</u>	3,788	0		0		0	0.0%
Gas Detectors	Bridge Operators	216	3,541	0	3,788	0	0.0%	0	0.0%	0	0.0%
Tortilla 8 Tamale Making Equipment 215 3,545 0 3,788 0 0.0% 0	Heat Treating - Metal - Equipment & Supplies Gas Detectors	216 215	3,541	0		0	0.0%	0		0	
Tunneling Contractors		215	3,545	0	3,788	0	0.0%	0	0.0%	0	0.0%
Peanut Products 209 3,556 0 3,788 0 0,0%	Tunneling Contractors	212 212	3,550 3,550	0		0	0.0%	0	0.0%	0	0.0%
Celling Materials 207 3,563 0 3,788 0 0.0% 0 <	Peanut Products	209	3,556	0	3,788	0	0.0%	0	0.0%	0	0.0%
Chiroprator Information Bureaus 266 3,565 0 3,788 0 0.0% 0 0.	Ceiling Materials			0		0		0		0	0.0%
Asbestos Asbestos Products	Chiropractor Information Bureaus	206	3,565	0	3,788	0	0.0%	0	0.0%	0	0.0%
Plating Equipment & Supplies 199 3,580 0 3,788 0 0,0% 0 0,0	Asbestos & Asbestos Products	202	3,572 3,575	0	3,788 3,788	0	0.0%	0	0.0% 0.0%	0	0.0%
Candy & Confectionery Manufacturers Supplies 196 3,591 0 3,788 0 0,0% 0	Steeple Jacks			0		0	0.0%	0		0	0.0%
Wool 196 3,591 0 3,788 0 0,0%	Candy & Confectionery Manufacturers Supplies	196	3,591	0	3,788	0	0.0%	0	0.0%	0	0.0%
Barbers Equipment & Supplies 133 3,601 0 3,788 0 0,0% 0 0,0	Wool	196	3,591	0	3,788	0	0.0%	0	0.0%	0	0.0%
Fishing Piers 193 3,601 0 3,788 0 0,0%	Barbers Equipment & Supplies	193	3.601	0	3.788	0	0.0%	0	0.0%	0	0.0%
Metals - Corrugated 190 3,611 0 3,788 0 0,0% 0	Fishing Piers	193	3,601	0	3,788	0	0.0%	0	0.0%	0	0.0%
Bakers Equipment - Repair 189 3,614 0 3,788 0 0.0% 0	Metals - Corrugated	190	3,611	0	3,788	0	0.0%	0	0.0%	0	0.0%
Antlers, Hides & Mounts 187 3,617 0 3,788 0 0.0% 0	Bakers Equipment - Repair Compressors - Repair		3,614	0		0		0		0	0.0%
Metallurgists 186 3,621 0 3,788 0 0,0% 0 0 0,0% 0 0 0,0% 0 0 0 0 0 0 0 0	Antiers, Hides & Mounts	187	3,617	0	3,788	0	0.0%	0	0.0%	0	0.0%
Pipe Cutting & Threading 184 3,626 0 3,788 0 0,0% 0 0,0% 0 0,0% Fishery Constitants 133 3,627 0 3,788 0 0,0% 0 0 0,0% 0 0 0,0% 0			3,621	0		0		0		0	0.0%
	Pipe Cutting & Threading	184	3,626	0	3,788	0	0.0%	0	0.0%	0	0.0%
	Fishery Consultants Railroad Ties - Dealers	183 183		0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	9/0
Carbide Metals & Products	180	3,635	0	3,788	(0.0%	0	0.0%	Pursue 0	% 0.0%
Diamond Setters Vibration Control	180 180	3,635 3,635	0	3,788	0	0.0%	0	0.0%	0	0.0%
Fur Cleaning & Dyeing - Wholesale	177	3,640	0	3,788	(0.0%	0	0.0%	0	0.0%
Grain Brokers Hoists	177 177	3,640 3,640	0	3,788	0	0.0%	0	0.0%	0	0.0%
Ground Maintenance	176	3,646	0	3,788	C	0.0%	0	0.0%	Ō	0.0%
Utility Tax Refunds for Manufacturers & Business Sirens & Horns	176 173	3,646 3,654	0	3,788		0.0%	0	0.0%	0	0.0%
Tube Fittings	173	3,654	0	3,788	C	0.0%	0	0.0%	0	0.0%
Wallboard & Plasterboard Metal Spinning	173 172	3,654 3,658	0	3,788		0.0%	0	0.0%	0	0.0%
Air Duct Restoration	171	3,662	0	3,788	C C	0.0%	0	0.0%	0	0.0%
Culverts Preserves, Jams & Jellies	171 171	3,662 3,662	0	3,788		0.0%	0	0.0%	0	0.0%
Valves - Repairing Visual Control Systems	171 171	3,662	0	3,788	0	0.0%	0	0.0%	0	0.0%
Pharmaceutical Machinery	171	3,669	0	3,788		0.0%	0	0.0%	0	0.0%
Woolen Goods - Wholesale & Manufacturers Absorbents	170 169	3,669 3,671	0	3,788	0	0.0%	0	0.0%	0	0.0%
Ceramic Products - Industrial	169	3,671	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Crushing & Pulverizing Equipment Water Works Equipment & Supplies	169 169	3,671 3,671	0	3,788	0	0.0%	0	0.0%	0	0.0%
Flour	168	3,677	0	3,788	C	0.0%	0	0.0%	0	0.0%
Pianos - Parts Livestock - Commission	167 166	3,679 3,680	0	3,788	0	0.0%	0	0.0%	0	0.0%
Railroad Cars - Manufacturers	166	3,680	0	3,788	C	0.0%	0	0.0%	Ō	0.0%
Coils - Electric Fishermen - Commercial	165 165	3,684 3,684	0	3,788		0.0%	0	0.0%	0	0.0%
Fur Cleaning & Dyeing - Retail	165	3,684	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Pickles & Pickle Products Rack Merchandise Service	165 164	3,684 3,689	0	3,788		0.0%	0	0.0%	0	0.0%
Cabinet Organizers	161	3,694	0	3,788	9	0.0%	0	0.0%	0	0.0%
Rice Television Station Equipment	160 159	3,697 3,698	0	3,788		0.0%	0	0.0%	0	0.0%
Oil Refiners Equipment & Supplies	158		0	3,788	0	0.0%	0	0.0%	0	0.0%
Farm Management Systems Gas Burners	157 157		0	3,788 3,788		0.0%	0	0.0% 0.0%	0	0.0% 0.0%
Leather Clothing - Wholesale & Manufacturers Solar Panel Cleaning	156 154	3,706 3,711	0	3,788	0	0.0%	0	0.0%	0	0.0%
Price Marking Equipment & Supplies	151	3.717	0	3,788		0.0%	0	0.0%	0	0.0%
Shot Peening Oceanographic Equipment	151 150	3,717 3,724	0	3,788		0.0%	0	0.0%	0	0.0%
Oil Well Surveyors	150	3,724	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Insulation Materials - Electric Baby Formula Service	149 148	3,728 3,730	0	3,788	0	0.0%	0	0.0%	0	0.0%
Metal Sawing & Cut-Off Service	148	3,730	0	3,788	C	0.0%	0	0.0%	0	0.0%
Polishes Thermography - Infrared	147 147		0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Caulking Materials & Equipment	146	3,736	0	3,788	C	0.0%	0	0.0%	Ō	0.0%
Solvents Cotton	145 144		0	3,788		0.0%	0	0.0%	0	0.0% 0.0%
Packing - Mechanical	144	3,740 3,742	0	3,788 3,788	C	0.0%	0	0.0%	0	0.0%
Greeting Card Manufacturers Supplies Oil Well Equipment & Supplies - Rental	142 142		0	3,788		0.0%	0	0.0%	0	0.0% 0.0%
Clergy Coated Fabrics	141 140	3,747 3,749	0	3,788	0	0.0%	0	0.0%	0	0.0%
Contractor - Mechanical Insulation	140	3,749	0	3,788	C	0.0%	0	0.0%	0	0.0%
Cotton Gins Evaporative Coolers - Sales & Service	140 140	3.749 3.749	0	3,788		0.0%	0	0.0%	0	0.0%
Furniture Frames	140	3,749	0	3,788		0.0%	0	0.0%	0	0.0%
Heat Sealing Equipment & Supplies Hydronic Heating	139	3,758 3,758	0	3,788		0.0%	0	0.0%	0	0.0%
Lumber Mill Representatives	139	3,758	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Water Mitigation Charity - Law & Public Interest	139 138	3,758 3,763	0	3,788	0	0.0%	0	0.0%	0	0.0%
Chemical Milling	138	3,763	0	3,788		0.0%	0	0.0%	Ō	0.0%
Reels Watchmakers Equipment & Supplies	138 138	3,763 3,763	0	3,788		0.0%	0	0.0%	0	0.0%
Weather Stripping	137	3,768	0	3,788	C C	0.0%	0	0.0%	0	0.0%
Pipe Hangers Missing Person Services	136 135	3,771 3,774	0	3,788		0.0%	0	0.0%	0	0.0%
Radio Station Equipment Ice Cream Cone Manufacturers & Distributors	134 133	3,780	0	3,788		0.0%	0	0.0% 0.0%	0	0.0% 0.0%
Carbon - Activated	132	3,782 3,783	0	3,788	0	0.0%	0	0.0%	0	0.0%
Motion Picture Representatives Benches - Seating	132 131	3,783 3,789	0	3,788	(0.0%	0	0.0%	0	0.0%
Stabilizers	131	3,789	0	3,788	(0.0%	0	0.0%	0	0.0%
Cupolas Lamp Shades - Wholesale & Manufacturers	130 130	3,794 3,794	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Paint Removers - Manufacturers	130	3,794	0	3,788	(0.0%	0	0.0%	0	0.0%
Vibration Measurement Manhole Covers	130 129	3,794 3,800	0	3,788		0.0%	0	0.0% 0.0%	0	0.0%
Metal Slitting & Shearing	128	3,804	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Easels - Wholesale & Manufacturers Employment Service - Administrative Assistant	127 127		0	3,788		0.0%	<u>0</u>	0.0%	0	0.0%
Paper - Adhesive - Pressure Sensitive	127 127	3,806 3,812	0	3,788 3,788	Č	0.0%	0	0.0% 0.0%	0	0.0%
		3,812 3,812	0	3,788		0.0%	0	0.0%	0	0.0%
Gratings Personal Organizer				3,788	1 7	0.0%	0	0.0%	Ö	0.0%
Personal Organizer Radioactive Materials	126 125	3,817	0							0.0%
Personal Organizer Radioactive Materials Closures - Industrial - Protective Silicones	126	3,817 3,821	0	3,788 3,788	(0.0%	0	0.0%	0	0.0%
Personal Organizer Radioactive Materials Closures - Industrial - Protective Silicones Translators Equipment	126 125 124 123 123	3,817 3,821 3,826 3,826	0	3,788 3,788 3,788	0	0.0% 0.0% 0.0%	0	0.0% 0.0%	0 0	0.0%
Personal Organizer Radioactive Materials Closures - Industrial - Protective Silicones Translators Equipment Beer Dispensing & Cleaning Equipment - Repair Concrete Mixing Plant Equipment	126 125 124 123 123 121 121	3,817 3,821 3,826 3,826 3,832 3,832	0 0 0 0	3,788 3,788 3,788 3,788 3,788	() () () () () () () () () ()	0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0	0.0% 0.0% 0.0% 0.0%	0 0 0 0	0.0% 0.0% 0.0%
Personal Organizer Radioactive Materals Closures - Industrial - Protective Silicones Translators Equipment Beer Dispensing & Cleaning Equipment - Repair Concrete Mixing Plant Equipment Glass Coating & Tinting Machinery	126 125 124 123 123 121 121 121	3,817 3,821 3,826 3,826 3,832 3,832 3,832 3,832	000000000000000000000000000000000000000	3,788 3,788 3,788 3,788 3,788 3,788	C C C C C C C C C C C C C C C C C C C	0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0	0.0% 0.0% 0.0% 0.0%
Personal Organizer Radioactive Materalis Closures - Industrial - Protective Silicones Translators Equipment Beer Dispensing & Cleaning Equipment - Repair Concrete Mixing Plant Equipment Glass Coating & Tinting Machinery Louvers Wood Turning	126 125 124 123 123 121 121	3,817 3,821 3,826 3,826 3,832 3,832 3,832 3,832	0 0 0 0 0 0	3,788 3,788 3,788 3,788 3,788		0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Personal Organizer Radioactive Materials Closures - Industrial - Protective Silicones Translators Equipment Beer Dispensing & Cleaning Equipment - Repair Concrete Mixing Plant Equipment Glass Coating & Tinting Machinery Louvers Wood Turning Feedlot	126 125 124 124 123 123 121 121 121 121 121 121 120 120	3,817 3,821 3,826 3,832 3,832 3,832 3,832 3,832 3,832 3,832	0 0 0 0 0 0 0 0	3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Personal Organizer Radioactive Materials Closures - Industrial - Protective Silicones Translators Equipment Beer Dispensing & Cleaning Equipment - Repair Concrete Mixing Plant Equipment Glass Costing & Tinting Machinery Louvers Wood Turning Feedlot Oil Well Drilling Mud & Additives Terra Cotta	126 1252 1252 1232 1232 121 121 121 121 121 120 120 120	3,817 3,821 3,826 3,832 3,832 3,832 3,832 3,832 3,839 3,839 3,839	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Personal Organizer Radioactive Materalis Closures - Industrial - Protective Silicones Translators Equipment Beer Dispensing & Cleaning Equipment - Repair Concrete Mixing Plant Equipment Glass Coating & Tinting Machinery Louvers Wood Turning Feedlot Oil Well Orlling Mud & Additives	126 125 128 124 123 123 121 121 121 121 121 121 120 120	3,817 3,821 3,826 3,832 3,832 3,832 3,832 3,832 3,839 3,839 3,839	0 0 0 0 0 0 0 0 0 0 0	3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	%
Radio Program Producers	118	3,850	0	3,788		0.0%	0	0.0%	Pursue 0	0.0%
Disinfectants & Germicides Naval Architects	117 117	3,856 3,856	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Seed Cleaning Equipment	117	3,856	0	3,788	(0.0%	0	0.0%	0	0.0%
Printing Plates Aircraft Salvage	116 115		0	3,788		0.0%	0	0.0%	0	0.0%
Carpet & Rug Measuring	114	3,865	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Explosives Luggage Manufacturers Equipment & Supplies	114 113	3,865 3,869	0	3,788	0	0.0%	0	0.0%	0	0.0%
Slippers - Wholesale & Manufacturers	113	3,869	0	3,788		0.0%	0	0.0%	0	0.0%
Expansion Joints Milling Machines	112 111		0	3,788 3,788	0	0.0%	0	0.0% 0.0%	0	0.0% 0.0%
Trap & Skeet Ranges	111	3,873	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Mining Development Screening & Sifting Equipment	110 110		<u>0</u>	3,788	0	0.0%	0	0.0%	0	0.0%
Snow Removal Service - Commercial Lead Removal	110	3,877	0	3,788	(0.0%	0	0.0%	0	0.0%
Paper Tubes & Cores	109 109	3,881 3,881	0	3,788		0.0%	0	0.0%	0	0.0%
Waste Paper	109	3,881 3,884	0	3,788	C	0.0%	0	0.0%	0	0.0%
Astronomical Instruments Hammocks/Hammock Stands & Chairs	108	3,884	0	3,788		0.0%	0	0.0%	0	0.0%
Brush Manufacturers Equipment & Supplies Corn Products	107 107	3,890 3,890	0	3,788	0	0.0%	0	0.0%	0	0.0%
Doll Manufacturers Equipment & Supplies	107	3,890	0	3,788	C	0.0%	0	0.0%	0	0.0%
Rubber Clothing & Footwear Auto - Emissions Testing	107	3,890 3,894	0	3,788	(0.0%	0	0.0%	0	0.0%
College Savings Plans	106	3,894	0	3,788	(0.0%	0	0.0%	0	0.0%
Colors & Pigment Concrete - Prestressed	106 106	3,894 3,894	0	3,788	0	0.0%	0	0.0%	0	0.0%
Cotton Ginning Equipment & Supplies	106	3,894	0	3,788		0.0%	0	0.0%	0	0.0%
Work Clothes - Wholesale & Manufacturers Zippers	106 106	3,894 3,894	0	3,788	-	0.0%	0	0.0%	0	0.0%
Domestic Abuse Services	104	3,906	0	3,788	C	0.0%	0	0.0%	0	0.0%
Composting Systems Name Plates	103 103	3,909 3,909	0	3,788	0	0.0%	0	0.0%	0	0.0%
Stevedoring Contractors	103		0	3,788	, ,	0.0%	0	0.0%	0	0.0%
Microwave Communications Scales - Repair	102 102	3,912 3,912	0	3,788	0	0.0%	0	0.0%	0	0.0%
Drywall - Inspectors	101	3,915	0	3,788	C	0.0%	0	0.0%	0	0.0%
Alfalfa & Alfalfa Products Beetle Repellent	100	3,920 3,920	0	3,788	0	0.0%	0	0.0%	0	0.0%
Cranes - Accessories & Parts	99	3,924	0	3,788	C	0.0%	0	0.0%	0	0.0%
Dairy Equipment Repair Dyers	99		0	3,788		0.0%	0	0.0%	0	0.0%
Oil Reports	99	3,924	0	3,788	C C	0.0%	0	0.0%	0	0.0%
Sewer Pipe Cocktail Mixes	99		0	3,788		0.0%	0	0.0%	0	0.0%
Routing Service - Air, Highway & Marine Door Closers & Checks	98		0	3,788 3,788	C	0.0%	0	0.0%	0	0.0%
Hog Farms	97		0	3,788	(0.0%	0	0.0%	0	0.0%
Latex Products Nautical Instruments	96		0	3,788	0	0.0%	0	0.0%	0	0.0%
Pharmacies - Specialty - Hemophillia	96		0	3,788		0.0%	0	0.0%	0	0.0%
Aircraft Cleaning Drapery Trimmings	95	3,942 3,942	0	3,788		0.0%	0	0.0%	0	0.0%
Jail Equipment	95	3,942	0	3,788	C	0.0%	0	0.0%	0	0.0%
Lumber - Used Nails & Tacks	95	3,942 3,942	0	3,788		0.0%	0	0.0%	0	0.0%
Potatoes - Processed	95	3.942	0	3.788	Č	0.0%	0	0.0%	0	0.0%
Printing Rollers Soldering Equipment	95	3,942 3,942	0	3,788		0.0%	0	0.0%	0	0.0%
Buckets - Digging & Hoisting	94		0	3,788		0.0%	0	0.0%	0	0.0%
Dry Erase Boards Telegraph Service	93	3,956 3,956	0	3,788		0.0%	0	0.0%	0	0.0%
Legal Printing	92	3,962	0	3,788	C C	0.0%	0	0.0%	0	0.0% 0.0%
Poultry Services Antique Oriental Rugs	92 91	3,962 3,965	0	3,788		0.0%	0	0.0%	0	0.0%
Gambling Abuse & Addiction Info & Treatment Motion Picture Equipment & Supplies - Repair	91		0	3,788	0	0.0%	0	0.0%	0	0.0%
Pole Line Contractors	91		0	3,788	C	0.0%	0	0.0%	0	0.0%
Destination Management Gloves - Cleaning & Repairing	90		0	3,788	0	0.0%	0	0.0%	0	0.0%
Plaster Products - Ornamental	90	3,974	0	3,788		0.0%	0	0.0%	0	0.0%
Firearm Manufacturer In-Home Autism Therapy	89	3,977 3,977	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Coal & Coke - Wholesale	88	3,982	0	3,788	C	0.0%	0	0.0%	0	0.0%
Charity - Relief & Development Sample Cases	87 86	3,985 3,988	0	3.788 3,788	0	0.0%	0	0.0%	0	0.0%
Soil Solidification	86	3,988	0	3,788	C	0.0%	0	0.0%	Ō	0.0%
Bookcases Electric Power Line Construction	85	3,992 3,992	0	3,788		0.0%	0	0.0%	0	0.0% 0.0%
Signals	85	3,992	0	3,788		0.0%	0	0.0%	0	0.0%
Stress Relief Equipment & Supplies - Industrial Traffic Control & Flagging Service	85	4,002	<u> </u>	3,788	, <u>(</u>	0.0%	0 0	0.0%	0	0.0%
Attorneys & Lawyers - Environmental	82		0	3,788	į į	0.0%	0	0.0%	0	0.0%
Caning Embalmers	82 82		0 0	3,788		0.0%	0	0.0%	0	0.0%
Media Buying Service Cheese - Artisanal	82 80	4,003	0	3,788 3,788		0.0%	0	0.0%	0	0.0% 0.0%
Hinges	80	4,009	0	3,788		0.0%	0	0.0% 0.0%	0	0.0%
Piling Wall Bed Sales	80	4,009	0	3,788	(0.0%	0	0.0%	0	0.0%
Air Duct Systems	79	4.016	0	3,788 3,788	(0.0%	0	0.0%	0	0.0% 0.0%
Millinery - Retail Pilots - Marine	79	4,016	0	3,788 3,788	(0.0%	0	0.0% 0.0%	0	0.0% 0.0%
Spill Control Equipment & Materials	79	4,016	0	3,788		0.0%	0	0.0%	0	0.0%
Arboretums	78 78	4,020	0	3,788 3,788	(0.0%	0	0.0%	0	0.0% 0.0%
Bushings Airport Equipment & Supplies	77	4,023	0	3,788	(0.0%	0	0.0%	0	0.0%
Computers - Bulletin Boards Gas Plant Equipment	77 76		0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Ice Cream Manufacturers Supplies	76	4,026	0	3,788	(0.0%	0	0.0%	0	0.0%
Parachutes Plasterers Equipment & Supplies	76	4,026 4,026	0	3,788		0.0%	0	0.0%	0	0.0% 0.0%
			U	11 3,/88		0.0%	U	0.0%	. 0	

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	9/0
Cutting & Slitting Service	75	4,031	0	3,788	(0.0%	0	0.0%	Pursue 0	% 0.0%
Shock Absorbers Brooms	75		0	3,788	0	0.0%	0	0.0%	0	0.0%
Drywall Toxic - Inspection	74		0	3,788	(0.0%	0	0.0%	0	0.0%
Electrolysis Equipment & Supplies Ship Chandlers	74		0	3,788	0	0.0%	0	0.0%	0	0.0%
Stamps - Collecting Supplies	73		0	3,788	(0.0%	0	0.0%	0	0.0% 0.0%
Wood Technologists	72		0	3,788	C	0.0%	0	0.0%	0	0.0%
Canners Equipment & Supplies Clocks - Components	71	4,048	0	3,788		0.0%	0	0.0%	0	0.0%
Lumber - Drying	71		0	3,788	(0.0%	0	0.0%	0	0.0%
Tape Recorders Virtual Tours	71		0	3,788		0.0%	0	0.0%	0	0.0%
Linings - Clothing	70		0	3,788	C	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Workers Compensation Geophysical Apparatus	69		0	3,788	0	0.0%	0	0.0%	0	0.0%
Anodizing	68	4,065	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Photographers - Sports Milling Cutters	68		0	3,788	(0.0%	0	0.0%	0	0.0%
Personal ServiceBureaus	67		0	3,788	(0.0%	0	0.0%	0	0.0%
Rivets Wire Cloth	67		0	3,788	0	0.0%	0	0.0%	0	0.0%
Meters - Repair	66	4,068	0	3,788		0.0%	0	0.0%	0	0.0%
Ice Cream Freezers	65	4,080	0	3,788		0.0%	0	0.0%	0	0.0%
Pipe Reconditioning Salads	65		0	3,788		0.0%	0	0.0%	0	0.0%
Baling Equipment & Supplies	64	4,087	0	3,788	Č	0.0%	0	0.0%	Ö	0.0%
Rockfall Mitigation	64		0	3,788		0.0%	0	0.0%	0	0.0%
Rotogravure Printers Employment Service - Union Talent Signatory	63	4,094	0	3,788		0.0%	0	0.0%	0	0.0%
Equine Therapy	63	4,094	0	3,788	0	0.0%	0	0.0%	0	0.0% 0.0%
Furniture Cleaning Equipment & Supplies Heat Sealing	63		0 n	3,788		0.0%	0 n	0.0%	0	0.0%
Paper Mill Machinery	63	4,094	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Pipe & Valve Fitters - Gas Bedspreads - Wholesale & Manufacturers	63		0	3,788		0.0%	0	0.0% 0.0%	0	0.0% 0.0%
Colors - Food	62	4,101	0	3,788		0.0%	0	0.0%	0	0.0%
Contractor - Roofing Spray Foam Insulation Metal Cleaning Equipment	62		0	3,788 3,788	(0.0%	0	0.0%	0	0.0% 0.0%
Picnic Grounds	62		0	3,788		0.0%	0	0.0%	0	0.0%
Combustion Controls	61		0	3.788	9	0.0%	0	0.0%	0	0.0%
Pavement & Floor Marking Supplies & Equipment Pole Fitness	61		0	3,788		0.0%	0	0.0%	0	0.0%
Poultry - Wholesale	61		0	3,788	(0.0%	0	0.0%	0	0.0%
Vessels - Pressure Archery Instruction	61	.,	0	3,788		0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Entertainment & Sports Law	60	4,117	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Coil Winding Cold Storage Doors & Insulated Panels	60		0	3,788	(0.0%	0	0.0%	0	0.0% 0.0%
Pewter	60		0	3,788		0.0%	0	0.0%	0	0.0%
Candles - Wickless Carnet Workrooms	59	4,125	0	3,788		0.0%	0	0.0%	0	0.0%
Non - Woven Fabrics	59		0	3,788		0.0%	0	0.0%	0	0.0%
Nut Cracking & Shelling Machines	59	4,125	0	3,788		0.0%	0	0.0%	0	0.0%
Table Tennis Equipment Calculating Service	59	9 4,125 3 4,133	0	3,788	0	0.0%	0	0.0%	0	0.0%
Gift Wrapping Service	58	4,133	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Honing Machines & Equipment Lathes	58		0	3,788		0.0%	0	0.0%	0	0.0% 0.0%
Radiant Heating	58		0	3,788	Č	0.0%	0	0.0%	0	0.0%
Tapes - Industrial	58		0	3,788	C	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Agriculture Funnels	57		0	3,788		0.0%	0	0.0%	0	0.0%
Laminated Structural Products	57		0	3,788		0.0%	0	0.0%	0	0.0%
Log Splitting Equipment Paper Brokers & Mill Reps	57		0	3,788		0.0%	0	0.0%	0	0.0%
Pulp & Pulp Products	57	4,140	0	3,788	Č	0.0%	0	0.0%	Ö	0.0%
Textile Converting Attorneys & Lawyers - Securities	57		0	3,788		0.0%	0	0.0%	0	0.0%
Drug Discovery Provider	56	4,149	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Meteorological Consultants Railroad Car Leasing	56		0	3,788		0.0%	0	0.0%	0	0.0%
Table Tennis Facilities	56		0	3,788		0.0%	0	0.0%	0	0.0%
Aircraft Hangar Construction	55	4,157	0	3,788		0.0%	0	0.0%	0	0.0%
Fur Farms - Equipment & Supplies Screw Machines & Equipment	55		<u>0</u>	3,788		0.0%	0	0.0%	0	0.0%
Cans	54	4.166	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Elastic Goods Law & Financial Printers	54 54		0	3,788	0	0.0%	0	0.0%	0	0.0%
Chess Instruction	53	4,172	0	3,788		0.0%	0	0.0%	0	0.0%
Fish Nets Grinding Wheels	53	4,172 4,172	0	3,788		0.0%	0	0.0%	0	0.0%
Stamp Machines	53	4,172	0	3,788		0.0%	0	0.0%	0	0.0%
Tobacco Buyers	53	4,172	0	3,788		0.0%	0	0.0%	0	0.0%
Fire Hose Graffiti Removal	52 52		0	3,788		0.0%	0	0.0%	0	0.0%
Slings	52 51		0	3,788 3,788	Č	0.0%	0	0.0% 0.0%	0	0.0%
Induction Heating Equipment Orchestras & Bands - Competitions	51		0	3,788		0.0%	0	0.0%	0	0.0% 0.0%
Radioactivity Instruments, Supplies, Services	51	4,186	0	3,788	(0.0%	0	0.0%	0	0.0%
Felt & Felt Products Pipe Sealing - Industrial	50		0	3,788		0.0%	0	0.0%	0	0.0%
Pipe Sealing - Industrial Crankshaft Manufacturers	50		0	3,788		0.0%	0	0.0%	0	0.0%
Lamps - Repair	49	4,194	0	3,788		0.0%	0	0.0%	0	0.0%
Oil Well Fishing Tools Smelters & Refiners Equipment & Supplies	49		0	3,788		0.0%	0	0.0%	0 n	0.0%
Spill Control Service	49	4,194	0	3,788	(0.0%	0	0.0%	0	0.0%
Assayers	48		0	3,788		0.0%	0	0.0%	0	0.0%
Hydrologists	AC.									
Hydrologists Magnetic Inspection Service	48	4,201	0	3,788	(0.0%	0	0.0%	0	0.0%
Magnetic Inspection Service Mixing & Agitation Machinery	48	4,201 4,201	0	3,788 3,788	C	0.0%	0	0.0% 0.0%	0	0.0%
Magnetic Inspection Service	48	3 4,201 3 4,201 6 4,201 6 4,201	0 0 0 0	3,788	C C	0.0%	0 0 0	0.0%	0 0 0	

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Coin Cards	47	4,210	0	3,788	C	0.0%	0	0.0%	0	0.0%
Shavers - Electric Repair Gas Recycling Plants	47 46	4,210 4,215	0	3,788	0	0.0%	0	0.0%	0	0.0%
Sugar Refiners	45	4,220	0	3,788	C	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Eminent Domain Coal Washing	44 44		0	3,788		0.0%	0	0.0%	0	0.0%
Frozen Custard Machines	44	4,221	0	3,788	C C	0.0%	0	0.0%	0	0.0%
Print Cutters Reflectors	44 44		0	3,788		0.0%	0	0.0%	0	0.0%
Strippers - Mechanical	44	4,221	0	3,788	C	0.0%	0	0.0%	0	0.0%
Pressurization Equipment Box Lunches	43		0	3,788		0.0%	0	0.0%	0	0.0%
Air Curtains & Screens	41	4,235	0	3,788	C	0.0%	0	0.0%	0	0.0%
Cans Manufacturers Machinery Coaching - Leadership	41 41		0	3,788		0.0%	0	0.0%	0	0.0%
Benefit Insurance Software Circulation Auditors	40 40		0	3,788	0	0.0%	0	0.0%	0	0.0%
Conduit & Fittings	40	4,240	0	3,788		0.0%	0	0.0%	0	0.0%
Dyers - Wholesale Pipe Locating Equipment	40		0	3,788	(0.0%	0	0.0%	0	0.0%
Porcelain Products	40	4,240	0	3,788	(0.0%	0	0.0%	0	0.0%
Bat Removal Bronze Tablets	39	4,249 4,249	0	3,788	(0.0%	0	0.0%	0	0.0%
Dress Forms - Wholesale & Manufacturers	39	4,249	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Levels Road Building Equipment	39	4,249 4,249	0	3,788		0.0%	0	0.0%	0	0.0%
Sanitary Napkins	39	4,249	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Centrifugal Machinery Columbarium	38	4,258 4,258	0	3,788	0	0.0%	0	0.0%	0	0.0%
Floor Machines - Repair	38	4,258	0	3,788		0.0%	0	0.0%	0	0.0%
Foil & Foil Products Seismograph Equipment & Supplies	38	4,258 4,258	0	3,788	-	0.0%	0	0.0%	0	0.0%
Shower Pan Replacement	38	4,258	0	3,788		0.0%	0	0.0%	0	0.0%
Shuffleboards Carbide	38	4,258 4,274	0	3,788	-	0.0%	0	0.0%	0	0.0%
Compressors - Rent	36	4,274	0	3,788		0.0%	0	0.0%	0	0.0%
Feeders - Industrial Trenching Contractors	36 36	4,274 4,274	0	3,788		0.0%	0	0.0%	0	0.0%
Aerosols	35	4,280	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Surveyors - Cargo Forging Equipment	35	4,280 4,290	0	3,788	0	0.0%	0	0.0%	0	0.0%
Photographic Research Service	34	4,290	0	3,788	C	0.0%	0	0.0%	0	0.0%
Racquetball Court Construction Racquetball Equipment & Supplies	34 34		0	3,788	0	0.0%	0	0.0%	0	0.0%
Artist - Touch Up	33	4,296	0	3,788	C	0.0%	0	0.0%	0	0.0%
Farms - Urban Spools	33	4,296 4,296	0	3,788	0	0.0%	0	0.0%	0	0.0%
Strapping & Strapping Equipment	33	4,296	0	3,788	C	0.0%	0	0.0%	0	0.0%
Television Station Reps Washing Machines - Industrial	33	4,296 4,296	0	3,788	0	0.0%	0	0.0%	0	0.0% 0.0%
Brazing	32	4,303	0	3,788	0	0.0%	0	0.0%	0	0.0%
Hides Barrels & Drums - Used	32 31	4,303 4,306		3,788		0.0%	0	0.0%	0	0.0%
Dust Control Materials	31	4,306	0	3,788		0.0%	0	0.0%	0	0.0%
Racquetball Courts - Public Evaporating Apparatus	31 30	4,306 4,312	0	3,788		0.0%	0	0.0%	0	0.0%
Linoleum - Wholesale & Manufacturers Observatories	30	4,312	0	3,788	<u></u>	0.0%	0	0.0%	0	0.0%
Box Openers	29	4,312 4,317	0	3,788		0.0%	0	0.0%	0	0.0% 0.0%
Branding Equipment	29 29	4,317 4,317	0	3,788		0.0%	0	0.0%	0	0.0%
Fabric Laminating & Bonding Fungicides	29	4,317	0	3,788		0.0%	0	0.0%	0	0.0%
Speed Reducers Tobacco Growers	29	4,317 4,317	0	3,788 3,788	0	0.0%	0	0.0% 0.0%	0	0.0%
Water Wells - Inspection	29	4,317	0	3,788		0.0%	0	0.0%	0	0.0%
Nuclear Reactor - Manufacturers Weaving & Mending	28	4,326 4,326	0	3,788		0.0%	0	0.0%	0	0.0%
Baq Makinq Machinery	27	4,332	0	3,788	C	0.0%	0	0.0%	0	0.0%
Demographic Research Etching Equipment & Supplies	27 27		0	3,788	0	0.0%	0	0.0%	0	0.0%
Litigation Support	27	4,332	0	3,788	C	0.0%	0	0.0%	0	0.0%
Seismic Retrofit Bronze Powders & Liquids	27 26	4,332 4,340	0	3,788	0	0.0%	0 n	0.0%	0	0.0%
Christian Science Reading Rooms	26	4,340	0	3,788		0.0%	0	0.0%	0	0.0%
Dehydrating Service Dishwashing Compounds	26 26	4,340 4,340	0	3,788	0	0.0%	0	0.0%	0	0.0%
Factory Locating Consultants	26	4,340	0	3,788	0	0.0%	0	0.0%	0	0.0%
Jalousies Paving Stones	26 26	4,340 4,340		3,788		0.0%	0	0.0%	0	0.0%
Separators	26	4,340	0	3,788		0.0%	0	0.0%	0	0.0%
			0	3,788		0.0%	0	0.0%	0	0.0%
Watchmens Clocks & Systems Brake Fluids	26 25	4,340 4,355	0	3.788	(0.0%				
Brake Fluids Elevators - Testing Services	26	4,355 4,355	0	3,788 3,788	C	0.0%	0	0.0%	0	0.0%
Brake Fluids	26	4,355 4,355 4,355	000000000000000000000000000000000000000		0		0 0 0		0	0.0%
Brake Fluids Elevators - Testing Services Enameling, Japanning & Lacquering Filling Machinery Handbags - Repairing	26 25 25 25 25 25 25	4,355 4,355 4,355 4,355 4,355	0 0 0 0	3,788 3,788 3,788 3,788 3,788	C C	0.0% 0.0% 0.0% 0.0%	0 0 0 0	0.0% 0.0% 0.0% 0.0%	0	0.0% 0.0% 0.0%
Brake Fluids Elevators - Testing Services Enameling, Japanning & Lacquering Filling Machinery Handbags - Repairing Laminations - Motor & Transformer	26 25 25 25 25 25	4,355 4,355 4,355 4,355 4,355	0 0 0 0 0	3,788 3,788 3,788 3,788 3,788	C C	0.0% 0.0% 0.0% 0.0%	0 0 0 0 0	0.0% 0.0% 0.0%	0 0 0 0 0	0.0% 0.0% 0.0% 0.0%
Brake Fluids Elevators - Testing Services Enameling, Japanning & Lacquering Filling Machinery Handbags - Repairing Laminations - Motor & Transformer Ouits - Renovating Solder	26 25 25 25 25 25 25	4,355 4,355 4,355 4,355 4,355 4,355 4,355 4,355	000000000000000000000000000000000000000	3,788 3,788 3,788 3,788 3,788 3,788 3,788		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Brake Fluids Elevators - Testing Services Enameling, Japanning & Lacquering Filling Machinery Handbags - Repairing Laminations - Motor & Transformer Ouits - Renovating Steam Traps Gypsum & Gypsum Products	26 25 25 25 25 25 25 25 25	4,355 4,355 4,355 4,355 4,355 4,355 4,355 4,355 4,355 4,355	0 0 0 0 0 0 0 0 0	3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Brake Fluids Elevators - Testing Services Enameling, Japanning & Lacquering Filling Machinery Handbags - Repairing Laminations - Motor & Transformer Quitts - Renovating Solder Steam Traps Gypsum & Gypsum Products Nozzles	26 25 25 25 25 25 25 25 25 25 25 25 25 25	4,355 4,355 4,355 4,355 4,355 4,355 4,355 4,355 4,355 4,366	0 0 0 0 0 0 0 0 0 0 0	3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788	C C C C C C C C C C C C C C C C C C C	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Brake Fluids Elevators - Testing Services Enameling, Japanning & Lacquering Filling Machinery Handbags - Repairing Laminations - Motor & Transformer Ogulits - Renovating Solder Steam Traps Gypsum & Gypsum Products Nyon Fabrics Nylon Fabrics Canners	26 25 25 25 25 25 25 25 25 25 25 25 25 25	4,355 4,355 4,355 4,355 4,355 4,355 4,355 4,355 4,355 4,366 4,366 4,366	0 0 0 0	3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Brake Fluids Elevators - Testing Services Enameling, Japanning & Lacquering Filling Machinery Handbags - Repairing Laminations - Motor & Transformer Quits - Renovating Solder Steam Traps Gypsum & Gypsum Products Nozzles Nozzles Canners Commercial Kitchen Rental	266 255 255 255 257 257 257 257 257 257 257	4 355 4 355 4 355 4 355 4 355 4 355 4 355 4 355 4 355 4 366 4 366 4 366 4 346 4 346 4 5 4 5 5 6 6 7 8 7 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	0 0 0 0	3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788		0,0% 0,0% 0,0% 0,0% 0,0% 0,0% 0,0% 0,0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.09% 0.09% 0.09% 0.09% 0.0% 0.0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Brake Fluids Elevators - Testing Services Enameling, Japanning & Lacquering Filling Machinery Handbags - Repairing Laminations - Motor & Transformer Quilts - Renovating Solder Steam Traps Gypsum & Gypsum Products Nozzles Nozzles Nozzles Canners Commercial Kitchen Rental Seismograph Service Tear Gas	266 255 255 255 255 255 255 255 254 244 244	4 355 4 355 4 355 4 355 4 355 4 355 4 355 4 355 4 355 4 356 4 366 4 366 4 366 4 374 4 374 4 374 4 374	0 0 0 0	3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Brake Fluids Elevators - Testing, Services Enameling, Japanning & Lacquering Filling Machinery Handbags - Repairing Laminations - Motor & Transformer Quilits - Renovating Solder Steam Traps Gypsum & Gypsum Products Nylon Fabrics Nylon Fabrics Commercial Kitchen Rental Seismograph Service Tear Gas Black Ught Equipment & Supplies	26 25 25 25 25 25 25 25 25 25 25 25 26 24 24 24 23 23 23 23 23 23 22 22	4 355 4 4355 4 4355 4 4355 4 4355 4 4355 4 4355 4 4355 4 4366 4 4366 4 4366 4 4364 4 4374 4 4374 4 4374 4 4374 4 4374 4 4374	0 0 0 0	3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		000000000000000000000000000000000000000	0,0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Brake Fluids Elevators - Testing, Services Enameling, Japanning & Lacquering Filling Machinery Handbags - Repairing Laminations - Motor & Transformer Quilts - Renovating Solder Steam Traps Gypsum & Gypsum Products Nozzles Nylon Fabrics Commercial Kitchen Rental Seismograph Service Tear Gas Black Light Equipment & Supplies Car Pool Information Diamonds - Industrial	26 25 25 25 25 25 25 25 25 25 25 25 24 24 24 24 22 22 22 22 22	4 355 4 4355 4 4355 4 4355 4 4355 4 4355 4 4355 4 4355 4 4366 4 4366 4 4366 4 4366 4 4374 4 4374 4 4374 4 4374 4 4384 4 4384	0 0 0 0	3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.10%
Brake Fluids Elevators - Testing Services Enameling, Japanning & Lacquering Filling Machinery Handbags - Repairing Laminations - Motor & Transformer Ouilts - Renovating Solder Steam Traps Gypsum & Gypsum Products Nozzles Nozzles Nozzles Canners Commercial Kitchen Rental Seismograph Service Tear Gas Black Light Equipment & Supplies Car Pool Information Diamonds - Industrial Metal Stamping Equipment	266 255 255 255 255 255 255 255 255 252 244 244	4 355 4 355 4 355 4 355 4 355 4 355 4 355 4 355 4 355 4 366 4 366 4 374 4 374 4 374 4 374 4 381 4 381	0 0 0 0	3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788 3,788		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	. 0.0% 0.10%
Brake Fluids Elevators - Testing, Services Enameling, Japanning & Lacquering Filling Machinery Handbags - Repairing Laminations - Motor & Transformer Quilts - Renovating Solder Steam Traps Gypsum & Gypsum Products Nozzles Nylon Fabrics Commercial Kitchen Rental Seismograph Service Tear Gas Black Light Equipment & Supplies Car Pool Information Diamonds - Industrial	26 25 25 25 25 25 25 25 25 25 25 25 24 24 24 24 22 22 22 22 22	4 355 4 355 4 355 4 355 4 355 4 355 4 355 4 355 4 355 4 355 4 355 4 356 4 366 4 366 4 366 4 374 4 374 4 374 4 381 4 381 4 381 4 381	0 0 0 0	3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788 3.788		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.10% 0.10% 0.10% 0.10% 0.10% 0.10% 0.10% 0.10% 0.10% 0.10% 0.10% 0.10% 0.10% 0.10% 0.10% 0.10% 0.10% 0.10% 0.10% 0.10%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	9/0
Armored Car Manufacturing	21	4,389	0	3,788		0.0%	0	0.0%	Pursue 0	0.0%
Baby Shoe Preservation Capacitors	21 21	4,389 4,389	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Charity - American Indian	21	4,389	0	3,788	C	0.0%	0	0.0%	0	0.0%
Lapidaries Masts & Spars	21	4,389 4,389	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Olives	21	4,389	0	3,788	C	0.0%	0	0.0%	0	0.0%
Tanks - Concrete Boy & Girl Organizations - Supplies	21	4,389 4,407	0	3,788 3,788	(0.0%	0	0.0%	0	0.0%
Cord Sets & Cords - Electric	20	4,407	0	3,788	0	0.0%	0	0.0%	0	0.0%
Cork & Cork Products	20	1,107	0	3,788	C	0.0%	0	0.0%	0	0.0%
Dowels Port Authorities	20	4,407 4,407	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Staples, Staplers & Tackers	20	4,407	0	3,788		0.0%	0	0.0%	0	0.0%
Dome Structures Ice Crushers	19 19	4,415 4,415	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Libraries - Circulating & Rental	19		0	3,788	(0.0%	0	0.0%	0	0.0%
Linoleum Layers Equipment & Supplies Stakes	19	4,415 4,415	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Voting Equipment	19	4,415	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Lapidary Equipment & Supplies Machinery & Equipment - Appraisal	18 18	4,424 4,424	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Metaphysical Supplies & Service	18	4,424	0	3.788	Ċ	0.0%	0	0.0%	Ö	0.0%
Missile & Rocket Components - Manufacturers Noodles	18 18	4,424 4,424	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Power Take - Offs	18	4,424	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Radio Program Surveys	18		0	3,788	0	0.0%	0	0.0%	0	0.0%
Lead Burning Porcelain Enameling	17 17		0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Telegrams - Novelty	17	4,436	0	3,788		0.0%	0	0.0%	0	0.0%
Turnstiles Cereals	17 16	4,436 4,444	0 0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Compactors - Waste - Supplies & Parts	16	4,444	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Dishwashing Machines - Supplies & Parts Fire Extinguishing Fluid	16 16	4,444 4,444	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Paper Cutting & Drilling Machines	16	4,444	0	3,788	0	0.0%	0	0.0%	0	0.0%
Plastics - Reinforced Spinologists	16 16	4,444 4.444	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Weighers	16		0	3,788	0	0.0%	0	0.0%	0	0.0%
Audiometers Braille Supplies	15 15	4,452 4,452	0	3,788	0	0.0%	0	0.0%	0	0.0%
Custom Harvesting	15		0	3,788		0.0%	0	0.0%	0	0.0%
Mathematicians Through Pulling Control of Colorador	15	4,452	0	3,788	C	0.0%	0	0.0%	0	0.0%
Thread Rolling, Cutting & Grinding Tree Climbing Instruction	15 15	4,452 4,452	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Autographic Registers & Supplies	14	4,462	0	3,788	(0.0%	0	0.0%	0	0.0%
Balancing Equipment Brush Control	14 14		0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Compactors - Waste - Wholesale & Manufacturers	14	4,462	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Deodorizing Equipment Feed Grinding	14 14		0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Metal Cleaning Machines	14	4,462	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Paper Towels Wire Stitching Machines & Supplies	14 14		0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Butchers Equipment & Supplies	13	4,472	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Convents & Monasteries Dock Covers	13	4,472 4,472	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Inserts - Screw Thread	13	4,472	0	3,788	C	0.0%	0	0.0%	0	0.0%
Motion Picture Film Storage Sugar Brokers & Wholesalers	13	4.472 4.472	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Babbitt Metals	12	4,483	0	3,788	C	0.0%	0	0.0%	0	0.0%
Bindings - Bias & Straight Bottles - Used	12 12	4,483 4.483	0	3,788 3,788	(0.0%	0	0.0%	0	0.0%
Business Processing Optimization	12		0	3,788	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Binding Cleaning Supplies by Mail	12	4,483 4,483	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Criminologists	12	4,483	0	3,788	(0.0%	0	0.0%	0	0.0%
Livestock Appraisers Livestock Grooming	12 12	4,483	0	3,788	0	0.0%	0	0.0%	0	0.0%
Rolling Mill Machinery	12	4,483 4,483	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Sweeping Compounds	12	4,483	0	3,788	<u> </u>	0.0%	0	0.0%	0	0.0%
Variable Speed Drives Auto Dealers - Buying Co-Op	12	4,483 4,495	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Experimental Work	11	4,495	0	3,788		0.0%	0	0.0%	0	0.0%
Gelatin Hygrometers	11 11		<u>0</u>	3,788 3,788		0.0%	0	0.0%	0	0.0%
Lumber Inspectors	11	4,495	0	3.788		0.0%	0	0.0%	0	0.0%
Sculptors Equipment & Supplies Shovels - Power	11		0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Snow Making Machines	11	4,495	0	3,788	C	0.0%	0	0.0%	0	0.0%
Washing Machines & Dryers - Wholesale & Manufacturers Balls - Glass	11	4,495 4,506	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Boxes - Metal	10	4,506	0	3,788	Č	0.0%	0	0.0%	Ö	0.0%
Brass Fabricators Chillers - Liquid	10 10	4,506 4,506	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Chlorinators	10	4,506	0	3,788	0	0.0%	0	0.0%	0	0.0%
Color Cards	10 10		0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Electrostatic Painting	10	4,506	0	3,788		0.0%	0	0.0%	0	0.0%
Libraries - Institutional Life Raft Inflation Equipment	10 10	4,506 4,506	0	3,788	(0.0%	0	0.0%	0	0.0%
Paper Hangers Equipment & Supplies	10	4,506	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Pewterware Ranges & Ovens - Wholesale & Manufacturers	10	4,506	0	3.788		0.0%	0	0.0%	0	0.0%
Rubber Working Machinery	10 10	4,506	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Soda Fountain Equipment	10	4,506	0	3,788		0.0%	0	0.0%	0	0.0%
Tractor Work Agates	10	4,506 4,524	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Assayers Supplies	9	4,524	0	3,788	(0.0%	0	0.0%	0	0.0%
Breakfast Nooks & Booths Brick - Used	9	4,524 4,524	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Collapsible Tubes	9	4,524	0	3,788		0.0%	0	0.0%	0	0.0%
Mayonnaise & Salad Dressings	9	4,524 4,524	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Microwave Ovens - Dealers	9	4,524	0	3,788		0.0%		0.0%		0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	0'
Naval Stores		4,524	0	3,788		0.0%	0	0.0%	Pursue 0	%
Oils - Road	9	4,524	0	3,788	į į	0.0%	0	0.0%	0	0.0% 0.0%
Records - Phono - Manufacturers Equipment & Supplies Safety Cans	9	4,524 4,524	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Anchors - Expansion Auditory Training Equipment	8	4,539	0	3,788	0	0.0%	0	0.0%	0	0.0%
Auditory Training Equipment Chimneys - Prefabricated	8	3 4,539 3 4,539	0	3,788 3,788	(0.0%	0	0.0%	0	0.0%
Cistern Builders Consignment Service - Furniture	8	4,539	0	3,788	0	0.0%	0	0.0%	0	0.0%
Cylinders - Hydrostatic Testing	8	3 4,539 3 4,539 3 4,539	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Dusters & Dusting Cloths	8		0	3,788	C	0.0%	0	0.0%	0	0.0%
Encyclopedia & Book Sales by Mail Financial Consultants - No License Required	8	3 4,539 3 4,539	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Geographers Leather Finishes	8	4.539	0	3.788		0.0%	0	0.0%	0	0.0%
Motion Picture Technicians	8	3 4,539 3 4,539	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Neckwear - Wholesale & Manufacturers		4,539	0	3,788	<u></u>	0.0%	0	0.0%	0	0.0%
Recruiting - Armed Forces Shoe Trees	3	4,539 4,539	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Static Controls		4,539	0	3,788	C	0.0%	Ō	0.0%	0	0.0%
Welding Inspectors Airport Designers		4,539 7 4,560	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Batching Equipment		7 4,560	0	3.788	(0.0%	0	0.0%	0	0.0%
Caissons - Structural Carpet & Rug Renting	7	7 4,560 7 4,560	0	3,788 3,788		0.0%	0	0.0%	0	0.0% 0.0%
Check Room Service	7	4,560	0	3,788		0.0%	0	0.0%	0	0.0%
Cotton Goods Brokers Cotton Picking Machinery	7	7 4,560 7 4,560	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Crutches	ź	4,560	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Discotheques Excelsior		7 4,560 7 4,560	0	3,788 3,788	-	0.0%	0	0.0%	0	0.0%
Flavoring Extracts - Raw Materials		4.560	0	3.788		0.0%	0	0.0%	0	0.0%
Industrial Painting Oil Seeds	-	7 4,560 7 4,560	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0% 0.0%
Rubber - Crude		7 4,560 7 4,560	0	3,788		0.0%	0	0.0%	0	0.0%
Skate Sharpening Sweaters	-	7 4,560 7 4,560	0	3,788 3,788	0	0.0%	0	0.0% 0.0%	0	0.0% 0.0%
Tennis Court Resurfacing		4,560	0	3,788		0.0%	0	0.0%	0	0.0%
Vibrators - Industrial	7	7 4,560 7 4,560	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Waterbeds - Supplies & Parts Boxes - Used		4,583	0	3,788		0.0%	0	0.0%	0	0.0%
Charity - Child Sponsorship Christian Science Practitioners	6	4,583 4,583	0	3,788	0	0.0%	0	0.0%	0	0.0%
Cottonseed Products		4,583	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Dumbwaiters The Paris of the Pa		4,583	0	3,788	C C	0.0%	0	0.0%	0	0.0%
Floor Resurfacing Fuses - Electric		4,583 4,583	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Glass ? Tempered	6	4,583	0	3,788		0.0%	0	0.0%	0	0.0%
Grease Pumping Ice Sculptures		4,583 4,583	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Mothproofing Nailing Machinery		4,583	0	3,788	C	0.0%	0	0.0%	0	0.0%
Nalling Machinery Ship Wreckers		4,583 4,583	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Squash Courts - Private	(4,583	0	3,788	(0.0%	0	0.0%	0	0.0%
Stock Yards Synagogues		4,583 4,583	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Touch Screen Equipment	6	4,583	0	3,788		0.0%	0	0.0%	0	0.0%
Anti-Fogging Compounds Brake Shoe Bonding & Exchanging		4,603 4,603	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Chalkboards		4,603	0	3,788 3,788		0.0%	0	0.0%	0	0.0%
Commercial Blueprint Design Concrete Mixers - Renting		4,603 4,603	0	3,788		0.0%	0	0.0% 0.0%	0	0.0% 0.0%
Doors - Commercial		4,603	0	3,788	C	0.0%	Ō	0.0%	0	0.0%
Dynamometers Gavels	5	4,603 4,603	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Golf Course Architects		4,603	0	3,788	C	0.0%	0	0.0%	0	0.0%
Grain Inspection Lamp Shades - Cleaning & Repairing	5	4,603 4,603	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Microwave Ovens - Supplies & Parts		4,603	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Myotherapy Pet Kenneling Services	5	4,603 4,603	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Pole Line Equipment		4,603	0	3,788	Č	0.0%	0	0.0%	0	0.0%
Printers - Cellophane, Foil Rectifiers - Electric	-	4,603 4,603	0	3,788 3,788	-	0.0%	0	0.0%	0	0.0%
Rubber Bands		4.603	0	3.788		0.0%	0	0.0%	0	0.0%
Shafting Shortening		4,603 4,603	0	3,788 3,788	,	0.0%	0	0.0%	0	0.0%
Ski Lift Equipment		4,603	0	3,788		0.0%	0	0.0%	0	0.0%
Tennis Court Enclosures Tin		4,603 4,603	0	3,788 3,788	-	0.0%	0	0.0%	0	0.0%
Titanium		4,603	0	3,788		0.0%	0	0.0%	0	0.0%
Wait Staff Wood Products - Sawdust & Shavings	-	4,603	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Bridge Clubs	- 4	4,634	0	3,788		0.0%	0	0.0%	0	0.0%
China & Glassware - Renting	- 4	4,634	0	3,788	0	0.0%	0	0.0%	0	0.0%
Clay	- 4	4,634	0	3,788		0.0%	0	0.0%	0	0.0%
Coils - Fin Concrete Vibrators	- 4	4,634 4,634	0	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Counterfeit Money Detection Devices	- 4	4,634	0	3,788		0.0%	0	0.0%	0	0.0%
Couplings	4	4,634	0	3,788	(0.0%	0	0.0%	0	0.0%
Dyers - Industrial Furnace Cleaning		4,634 4.634	0 	3,788 3,788	<u> </u>	0.0%	0 	0.0%	0	0.0%
Job Lot Merchandise	- 4	4,634	0	3,788	(0.0%	0	0.0%	0	0.0%
Macaroni	- 4	4,634 4,634	<u>0</u>	3,788 3,788	0	0.0%	0	0.0%	0	0.0%
Monoraii Systems		4,634	0	3,788	(0.0%	0	0.0%	0	0.0%
Monorail Systems Oceanographers	4							0.0%		0.0%
Oceanographers Oils - ReRefined	4	4,634	0	3,788		0.0%	0	0.0% n n%	0	0.00%
Oceanographers Oils - Rekfined Pipe - Used Pipe Thawing	2 2 2	4 4,634 4 4,634 4 4,634	0 0 0	3,788 3,788	0	0.0%	0	0.0%	0	0.0% 0.0%
Oceanographers Olls - ReRefined Pipe - Used Pipe Thawing Pipots - Precision Instrument	2	4 4,634 4 4,634 4 4,634 4 4,634	0 0 0	3,788 3,788 3,788	(0.0% 0.0% 0.0%	0	0.0% 0.0% 0.0%	0	0.0% 0.0% 0.0%
Oceanographers Oils - Rekfined Pipe - Used Pipe Thawing	4	4 4,634 1 4,634 4 4,634 4 4,634 4 4,634 4 4,634 4 4,634	0 0 0 0	3,788 3,788		0.0%	0 0 0 0	0.0%	0 0 0 0	0.0% 0.0%

	1	1		, ,		1		1	Cmpls Unable to	
Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Pursue	%
Ship Cleaning	4	4,634	0	3,788	0	0.0%		0.0%	0	0.0%
Zinc Oxide	4	4.634	0	3.788	0	0.0%		0.0%	0	0.0%
Automobile Pre-Paid Maintenance Plans Coat Fronts	3	4,661 4,661	0	3,788 3,788	0	0.09		0.0%	0	0.0%
Concert Performers	3	4,661	0	3,788	0	0.09		0.0%	0	0.0%
Diaries	3	4,661	0	3,788	0	0.0%	i	0.0%	Ö	0.0%
Drill Presses	3	4,661	0	3,788	0	0.0%	(0.0%	0	0.0%
Leadership Development	3	4,661	0	3,788	0	0.0%		0.0%	0	0.0%
Microwave Ovens - Wholesale & Manufacturers	3	4,661	0	3,788	0	0.0%		0.0%	0	0.0%
Oil Mill Machinery Oil Well Cementing	3	4,661 4,661	0	3,788 3,788	0	0.0%		0.0%	0	0.0% 0.0%
Oil Weit Centeriting	3	4,001	0	3,788	0	0.07		0.0%	0	0.0%
Rods - Threaded	3	4,661	0	3,788	0	0.0%	i	0.0%	Ö	0.0%
Sound Level Testing - Industrial	3	4,661	0	3,788	0	0.0%	(0.0%	0	0.0%
Stump Grinding	3	4,661	0	3,788	0	0.0%		0.0%	0	0.0%
Titling Service - Television & Motion Pictures	3	4,661	0	3,788	0	0.0%	9	0.0%	0	0.0%
Waterbeds - Service & Repair Winding Machinery	3	4,661 4,661	<u>U</u>	3,788 3,788	<u> </u>	0.0%	1	0.0%	0	0.0% 0.0%
Word Process System, Consultant, Designer	3	4,001	0	3,788	0	0.09		0.0%	0	0.0%
Aerial Lift - Repair & Maintenance	2	4.685	0	3,788	0	0.09		0.0%	0	0.0%
Babbitting	2	4,685	0	3,788	0	0.0%	(0.0%	0	0.0%
Bottle Caps & Seals	2	4,685	0	3,788	0	0.0%		0.0%	0	0.0%
Building Envelope Restoration	2	4,685	0	3,788	0	0.0%		0.0%	0	0.0%
Butter Cams - Grinding & Cutting	2	4,685 4,685	0	3,788 3,788	0	0.0%	1	0.0%	0	0.0% 0.0%
Dials	2	4,685	0	3,788	0	0.09	,	0.0%	0	0.0%
Electrotypers	2	4,685	0	3,788	0	0.09	,	0.0%	0	0.0%
Flock Manufacturers & Processors	2	4,685	0	3,788	0	0.0%	i i	0.0%	0	0.0%
Folding Machines	2	4,685	0	3,788	0	0.0%		0.0%	0	0.0%
Geochemists	2	4,685 4.685	0	3,788	0	0.0%		0.0%	0	0.0% 0.0%
Ignition Interlock Devices Jai-Alai Exhibitions	2	4,685 4,685	0	3,788 3,788	0	0.0%		0.0%	0	0.0%
Metals - Clad	2	4,685	0	3,788	0	0.09	,	0.0%	0	0.0%
Perforated Materials	2	4,685	0	3,788	0	0.09	i	0.0%	0	0.0%
Radio Direction Finders	2	4,685	Ō	3,788	Ō	0.0%		0.0%	0	0.0%
Shoe Machinery	2	4.685	0	3.788	0	0.0%		0.0%	0	0.0%
Solvents - Reclaiming	2	4,685	0	3,788	0	0.0%		0.0%	0	0.0%
Thermograph Equipment & Supplies Wine Bar	2	4,685 4.685	0	3,788 3,788	0	0.0%		0.0%	0	0.0% 0.0%
Wire Strippers	2	4,685	0	3,788	0	0.09		0.0%	0	0.0%
Aircraft Fixed Based Operator	i	4,711	0	3,788	0	0.09		0.0%	0	0.0%
Anodes	1	4,711	0	3,788	0	0.0%	(0.0%	0	0.0%
Aprons - Industrial	1	4,711	0	3,788	0	0.0%		0.0%	0	0.0%
Art - Painted Oil Portraits	1	4,711	0	3,788	0	0.0%		0.0%	0	0.0%
Beer Coil Cleaning Equipment Boxes - Wire Bound	1	4,711 4.711	0	3,788 3,788	0	0.0%		0.0%	0	0.0%
Bridge Instruction	1 1	4,711	0	3,788	0	0.09	,	0.0%	0	0.0%
Broaching	i	4,711	0	3,788	0	0.0%	i	0.0%	0	0.0%
Burlap	1	4,711	0	3,788	0	0.0%	(0.0%	0	0.0% 0.0%
Cardboard	1	4,711	0	3,788	0	0.0%		0.0%	0	
Chewing Gum	1	4,711	0	3,788	0	0.0%		0.0%	0	0.0%
Cold Type Composition Dehydrating Equipment	1	4,711 4.711	0	3,788 3,788	0	0.0%		0.0%	0	0.0% 0.0%
Dining Car Builders	1 1	4,711	0	3,788	0	0.09		0.0%	0	0.0%
Dog Daycare	i	4,711	0	3,788	0	0.0%		0.0%	0	0.0%
Dressmakers Supplies	1	4,711	0	3,788	0	0.0%	(0.0%	0	0.0%
E-Mail Marketing	1	4,711	0	3,788	0	0.0%		0.0%	0	0.0%
Electroforming	1	4,711	0	3,788	0	0.0%		0.0%	0	0.0%
Fare Registers & Meters Flanges	1	4,711 4,711	0	3,788 3,788	0	0.0%		0.0%	0	0.0%
Floats - Parade	1	4,711	0	3,788	0	0.09		0.0%	0	0.0% 0.0%
Floor Removal, Resurfacing and Refinishing	i	4,711	0	3,788	0	0.0%		0.0%	0	0.0%
Fruits - Glace	1	4.711	0	3.788	0	0.0%		0.0%	0	0.0%
Glass Rods & Tubing	1	4,711	0	3,788	0	0.0%		0.0%	0	0.0%
Handkerchiefs	1	4,711	0	3,788	0	0.0%		0.0%	0	0.0%
Household Management Jade & Jade Goods	1	4,711 4,711	0	3,788 3,788	0	0.09		0.0%	0	0.0%
Ladders - Renting	1 1	4,711	0	3,788	0	0.09		0.0%	0	0.0%
Lath	i	4.711	0	3,788	0	0.07		0.0%	0	0.0%
Livestock Spraying	1	4,711	0	3,788	0	0.0%		0.0%	0	0.0%
Needles	1	4,711	0	3,788	0	0.0%	(0.0%	0	0.0%
Oil Hole Covers	1	4.711	0	3,788		0.0%		0.0%	0	0.0%
Oils - Animal & Fish	1	4,711	0	3,788	0	0.09		0.0%	0	0.0%
Oils - Cutting Oils - Hydrogenated	1 1	4,711 4,711	0	3,788 3,788	<u>U</u>	0.0%	,	0.0%	0	0.0%
Pins Cotter, Taper	1 1	4,711	0	3,788	0	0.09		0.0%	0	0.0%
Rollers	1	4,711	0	3,788	0	0.0%		0.0%	0	0.0% 0.0%
Rulers & Yardsticks	1	4,711	0	3,788	0	0.0%		0.0%	0	0.0%
Slicing Machines	1	4,711	0	3,788	0	0.0%		0.0%	0	0.0%
Steeples & Spires	1	4,711	0	3,788	0	0.09	1	0.0%	0	0.0%
Tank Heads Tin ware	1	4,711 4,711	0	3,788 3,788	0	0.0%		0.0%	0	0.0%
Tobacco Growers Equipment & Supplies	1 1	4,711	<u> </u>	3,788	<u> </u>	0.09	,	0.0%	0 n	0.0%
Umbrellas - Repairing	1	4,711	0	3,788	0	0.09		0.0%	0	0.0%
	1	4,711	0	3,788	0	0.0%		0.0%	0	0.0%
Universal Joints										
Universal Joints Vials Word Processing Equipment - Maintenance	1	4,711 4,711	0	3,788 3,788	0	0.09		0.0%	0	0.0% 0.0%