Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	
Total	97,728,738		894,868		683,764	76.4%		20.8%	Pursue 24,572	% 2.7%
Abrasives	2,366	1,956	9	2,184	6	66.7%	2	22.2%	1	11.1% 0.0%
Absorbents Abstracters	169 1,203	3,670 2,455	0	3,787 2,362	2	0.0%	0	0.0%	0	28.6%
Access Control Systems	2	4,684	1	3,308	0	0.0%	1	100.0%	0	0.0%
Accident Reconstruction Service Accordions	1,694 205	2,199 3,567	4	2,683 3,046	2	50.0% 100.0%	2	50.0% 0.0%	0	0.0%
Accountants	52,242 163,020	351	129	703	74	57.4%	52	40.3%	3	2.3%
Accountants - Certified Public Accounting - Forensic	163,020 1,062	115 2,542	218	511 2,461	137	62.8% 50.0%	73	33.5% 50.0%	8	3.7%
Accounting & Bookkeeping Machines	1,247	2,425	7	2,362	4	57.1%	3	42.9%	0	0.0%
Accounting Services	18,238		53	1,104	38	71.7%	14		1	1.9%
Accumulators Acid Proof Equipment & Materials	<u>6,189</u> 108	1,305	57	1,070 3,308	1	38.6%	35	61.4% 0.0%	0	0.0%
Acids	607	2,903	0	3,787	0	0.0%	0	0.0%	0	0.0%
Acoustical Ceiling Removal Acoustical Consultants	516 2,518	2,999 1,907	0	3,787 2,840	3	0.0%	0	0.0%	0	0.0%
Acoustical Materials	1,067	2,536	2	3,046	1	50.0%	1	50.0%	0	0.0%
Acting & Voice Over Training Actuaries	212	3,549	1	3,308 3,308	1	100.0%	0	0.0%	0	0.0%
Acupressure	191	3,606	1	3,308	1	100.0%	0	0.0%	0	0.0%
Acupuncturists	13,530		19	1,694	15	78.9%	4	21.1%	0	0.0%
Addressing Machines & Supplies Addressing Plate Service	35		2	3.046 3,308	0	50.0%	1	50.0% 100.0%	0	0.0%
Adhesives & Glues	1,290	2,396	4	2,683	4	100.0%	0	0.0%	0	0.0%
Adhesives & Gluing Equipment Adjusters	254 36,175	3,443 466	1 470	3,308 310	448	100.0%	21	0.0%	0	0.0%
Administrative Services	13,346	879	60	1,039	50	83.3%	10	16.7%	0	0.0%
Administrators - Class Action Settlement Adoption Services	2,395 36,897	1,944 460	13 32	1,939 1,394	13	100.0%	0		0	0.0%
Adult & Continuing Education	12,934	460	32 136	1,394	113	81.3%	4 21		2	1.5%
Adult Entertainment	28,398	551	229	486	97	42.4%	126		6	2.6%
Adult Novelties Advance Fee Brokers	<u>6,957</u> 124,461	1,225 159	70 2,514	962 71	44	62.9%	24		2 791	2.9% 31.5%
Advertising - Aerial	246	3,465	2,514	3,046	0	0.0%	0	0.0%	2	100.0%
Advertising - Checking Service Advertising - Direct Mail	960 47,552	2,593 384	2 1,732	3,046 105	1,571	50.0%	130	50.0% 7.5%	0	0.0%
Advertising - Directory & Guide	47,552 49,523	370	912	201	1,5/1 627	68.8%	220	24.1%	65	7.1%
Advertising - Indoor	836	2,693	13	1,939	7	53.8%	6	46.2%	0	0.0%
Advertising - Internet Advertising - Mobile	2,257	1,982	3	2,840 2,840	2	66.7%	1	33.3% 33.3%	0	0.0%
Advertising - Motion Picture	152	3,714	1	3,308	1	100.0%	0	0.0%	0	0.0%
Advertising - Newspaper Advertising - Outdoor	8,084 6,387	1,149	77	922 1,480	37	48.1%	37	48.1% 48.1%	3	3.9%
Advertising - Periodical	4,298	1,533	49	1,141	13	26.5%	31	63.3%	5	10.2%
Advertising - Radio Advertising - Shoppers Guides	2,296 4,168	1,974 1,556	31 62	1,414 1,012	18	58.1% 37.1%	13		0	0.0%
Advertising - Shoppers Guides Advertising - Telephone	4,108	914	153	638	64		83		6	3.9%
Advertising - Television	3,376	1,687	44	1,197	13	29.5%	26	59.1%	5	11.4%
Advertising - Transit &Transportation Advertising - Vinyl Phone Book Covers	1,112 902	2,507 2,631	17	1,750 2,558	4	23.5%	12		1	5.9% 0.0%
Advertising Agencies & Counselors	273,199	66	1,585	121	904	57.0%	610	38.5%	71	4.5%
Advertising Specialties Aerial Applicators	96,886 369	187 3,230	799	224 2,558	549	68.7% 20.0%	233	29.2% 80.0%	17	2.1% 0.0%
Aerial Lift - Repair & Maintenance	2	4,684	0	3,787	0	0.0%		0.0%	0	0.0%
Aerial Patrol & Inspection Service Aerosols	132		1	3,308 3,787	0	0.0%	1	100.0% 0.0%	0	0.0%
Aerospace Industries	2,644		1	3,308	1	100.0%	0	0.0%	0	0.0%
Aerospace Research & Development	818		0	3.787	0	0.0%	0	0.0%	0	
Agates Agricultural Consultants	1,289	4,523 2,398	0	3,787 3,308	1	0.0%	0	0.0%	0	0.0%
Agricultural Services	7,244	1,199	22	1,604	7	31.8%	14		1	4.5%
Agricultural Waste Management Aids Research & Clinics	376	3,206 2,487	13	1,939 3.046	9	69.2% 100.0%	4	30.8% 0.0%	0	0.0%
Air Ambulance Service	3,564	1,650	6	2,461	5	83.3%	1	16.7%	0	0.0%
Air Balancing Air Brushes	1,361		4	2,683	3	75.0%	1	25.0%	0	0.0%
Air Cargo & Package Express Service	351 5,886	1,341	5 57	2,558 1,070	22	60.0% 38.6%	34		1	0.0%
Air Compressors Air conditioning & Heating Contractors - Commercial	164	3,688	1	3,308	0	0.0%	1	100.0%	0	0.0%
Air conditioning & Heating Contractors - Commercial Air conditioning & Heating Contractors - Residential	28,806	265	582	614 274	399	68.6%	49	29.4%	6 12	3.6%
Air Conditioning Contractors & Systems	995,580	12	4,501	35	3,590	79.8%	852	18.9%	59	1.3%
Air Conditioning Equipment - Room Units Air Conditioning Repair	7,886	1,162 482	40 206	1,248 531	39 108	97.5%	1 88	2.5%	0	0.0%
Air Conditioning Supplies & Parts	12.384	917	57	1.070	33	57.9%	21	36.8%	3	5.3%
Air Conditioning Systems - Cleaning Air Courier Service	11,366	955 2.451	143 17	664 1.750	72	50.3%	60 13		11	7.7%
Air Curtains & Screens	41	4,234	0	3,787	4	0.0%	0	0.0%	0	0.0%
Air Duct Cleaning Air Duct Restoration	58,227		524	290	268	51.1%	224		32	6.1%
Air Duct Systems	<u>171</u> 79		0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Air Flight Attendants	568	2,942	0	3,787	0	0.0%	0	0.0%	0	0.0%
Air Fragrances Air Motors	<u>695</u> 21		6	2,461 3,787	2	33.3%	3	50.0% 0.0%	1	16.7% 0.0%
Air Pollution Control	1,816	2,139	7	2,362	3	42.9%	3	42.9%	1	14.3%
Air Pollution Measuring Equipment & Service Air Pollution Measuring Service	131	3,788 3,520	4	2,683 3,308	4	100.0%	0	0.0%	0	0.0%
Air Purifying & Cleaning Systems & Equipment	47,094	387	173	610	151	87.3%		12.1%	1	0.6%
Air Quality Service	1,121	2,502	3	2,840	1	33.3%		66.7% 100.0%	0	0.0%
Air Sealing Aircraft & Aircraft Equipment - Testing	66 542		1	3,308	0	0.0%	1	100.0%	0	0.0%
Aircraft Brokers	385	3,194	1	3,308	1	100.0%	0	0.0%	0	0.0%
Aircraft Charter, Rental & Lease Aircraft Cleaning	12.606		61 0	1.026 3,787	31	50.8%	30	49.2% 0.0%	0	0.0%
Aircraft Dealers	4,976	1,439	11	2,050	2	18.2%	9	81.8%	0	0.0%
Aircraft Engines Aircraft Ferrying & Transporting Service	<u>1,001</u> 329	2,575 3,303	5	2,558 3,787	4	80.0%	1	20.0%	0	0.0%
Aircraft Fixed Based Operator	1	4,710	0	3,787	0	0.0%		0.0%	0	0.0%
Aircraft Ground Support & Service Equipment	413	3,143	1	3,308	1	100.0%	0	0.0%	0	0.0%
Aircraft Hangar Construction Aircraft Instruments	<u>55</u> 659		0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Aircraft Manufacturers	1,389	2,337	0	3,787	0	0.0%	0	0.0%	0	0.0%
Aircraft Parts & Supplies Aircraft Rebuilding	4,601		15	1,839 3,308	4	26.7% 100.0%		46.7% 0.0%	4	26.7% 0.0%
	566	2,946	1	3,308	1	100.0%	. 0	0.0%	U	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Aircraft Salvage	115	3,863	0	3,787	0	0.0%	0	0.0%	Pursue 0	0.0%
Aircraft Schools Aircraft Servicing & Maintenance	3,635	1,640 1,041	10	2,109	7	70.0%	2	20.0%	1	10.0% 0.0%
Aircraft Storage	397	3,165	5	2,558	2	40.0%	3	60.0%	0	0.0%
Aircraft Upholsterers Airlines	119 27,215		0 5,646	3,787	5,330	0.0%	0 301	0.0%	0	0.0%
Airlines - Ticket Agencies	8,774	1,099	170	613	147	86.5%	20	11.8%	3	1.8%
Airlines - Training Schools Airport Designers	2,917	1,795 4,559	8	2,265	5	62.5% 0.0%	3	37.5%	0	0.0%
Airport Equipment & Supplies	77	4,022	0	3,787	0	0.0%	0	0.0%	0	0.0%
Airport Parking Reservations Airport Transportation	3,376	1,687 997	24 196	1,552	13 154	54.2% 78.6%	11	45.8%	0	0.0%
Airports	1,710	2,186	190	2,050	134	72.7%	41	27.3%	0	0.0%
Albums Alcoholism Info & Treatment Centers	565 28,146	2.950 554	9	2.184	6 42	66.7% 61.8%	2	22.2%	1	11.1%
Alfalfa & Alfalfa Products	28,146		08	3,787	42	0.0%	20	0.0%	0	0.0%
Alloys	371	3,226	0	3,787 607	0	0.0%	0	0.0%	0	0.0%
All-Terrain Vehicles Alterations - Clothing	23,419 15,591	800	175	699	85		68	38.9%	2	1.5%
Alternative Medicine	4,568	1,485	37	1,304	29	78.4%	7	18.9%	1	2.7%
Alternators & Generators - Auto Repair Alternators & Generators - Retail	3,289 2,190	1,712 2,004	41	1,235 2,265	24	58.5% 100.0%	16	39.0% 0.0%	1	2.4%
Aluminum	2.184	2.008	14	1.891	12	85.7%	2	14.3%	0	0.0%
Aluminum Fabricators Aluminum Products	8,061 3,140	1,150 1,743	30 24	1,428 1,552		80.0%	6	20.0%	0	0.0%
Alzheimer Care, Information & Treatment	452	3,090	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ambulance Service	30,465	521	188	582	148		39	20.7%	1	0.5%
Ambulances & Hearses Ammunition	135 2,190		1 32	3,308 1,394	1	100.0% 56.3%	0	0.0%	3	0.0%
Ammunition & Reload Equipment & Supplies	3,739	1,620	30	1,428	23	76.7%	7	23.3%	0	0.0%
Ammunition Reloading Amplifiers	1,230		5 28	2,558 1,462	5	100.0% 17.9%	23	0.0%	0	0.0%
Amusement Devices	2,384	1,949	17	1,750	7	41.2%	9	52.9%	1	5.9%
Amusement Park Equipment Amusement Parks & Places	1,065 49,621	2,539 369	6 755	2,461 230	2 663	33.3% 87.8%	4	66.7% 11.4%	0	0.0%
Anchors - Expansion	8	4,538	0	3,787	003	0.0%	0	0.0%	0	0.0%
Anchors - Marine Animal Breeders	66 8,927		1	3,308 825	1	<u>100.0%</u> 49.5%	0	0.0%	0	0.0%
Animal Brokers & Dealers - Zoo, Circus	4,494	1,496	33	1,373	47	54.5%	42	36.4%	3	9.1%
Animal Carcass Removal	1,474		3	2,840	1	33.3%	2	66.7%	0	0.0%
Animal Foods - Zoo, Circus Animal Health Products	476	3.056 1,379	82	3.046	70	0.0%	12	100.0% 14.6%	0	0.0%
Animal Hospitals	5,510 47,753		446	322	371		75	16.8%	0	0.0%
Animal Insemination - Artificial Animal Online Drug & Prescription Services	6,807 1,550	1,245 2,250	36 22	1,322 1,604	9	25.0% 95.5%	26	72.2%	1	2.8%
Animal Registration & Identification	2,310	1,972	10	2,109	9	90.0%	1	10.0%	0	0.0%
Animal Rescue Relocation Animal Shelters	6,130 12,570	1,311 911	34	1,358 857	22	64.7% 72.2%	11	32.4%	1	2.9%
Animal Supplies - Zoo, Circus	321	3,317	90 0	3,787	0	0.0%	24	0.0%	0	0.0%
Animal Transporting - Zoo, Circus Animals - Nuisance Control - Trapping	1,590 9,031	2,237	2	3,046	1	50.0% 76.7%	1	50.0%	0	0.0%
Animais - Noisance conditi - Trapping Animation Mechanics - Display, Sign	9,031	1,080 3,230	43	1,208 2,558	4	80.0%	10	23.3%	0	0.0%
Annuities	6,660	1,260	8	2,265	3	37.5%	5	62.5%	0	0.0%
Anodes Anodizing	1 68		0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Answering Services	29,160	536	122	723	112	91.8%	10	8.2%	0	0.0%
Antennas Anti-Fogging Compounds	5,192	1,419 4,602	30 0	1,428 3,787	12	40.0%	14	46.7%	4	13.3%
Antique Oriental Rugs	91	3,964	0	3.787	0	0.0%	0	0.0%	0	0.0%
Antiques - Dealers Antiques - Repair & Restore	49,894 3,207	366 1,729	177 29	602 1,445	111	62.7% 37.9%	60 16	33.9% 55.2%	6	3.4%
Antiques - Reproductions	2,447	1,926	8	2,265	4	50.0%	4	50.0%	0	0.0%
Antlers, Hides & Mounts Apartment Finding & Rental Service	187 55,695		0 650	3,787	406	0.0%	0 218	0.0%	0	0.0%
Apartment Sharing Service	930		12	248 1,989	400	8.3%	10	83.3%	20	8.3%
Apartments Appliances - Installation	243,025	76	6,439	21	4,464	69.3% 44.4%	1,888	29.3%	87	1.4%
Appliances - Installation Appliances - Major - Dealers	2,173 207,197	2,010	36 3,858	1,322	16 3,203		20	55.6% 15.9%	42	0.0%
Appliances - Major - Parts & Supplies	91,675	196	1,174	167	856	72.9%	299	25.5%	19	1.6%
Appliances - Major - Rent & Lease Appliances - Major - Service & Repair	5,377 132,044		70 1,201	962	41		24 415	34.3% 34.6%	28	7.1%
Appliances - Major - Wholesale & Manufacturers	7,246	1,198	1,301	152	1,277	98.2%	23	1.8%	1	0.1%
Appliances - Small - Dealers Appliances - Small - Service & Repair	25,819 48,267	599 378	403 863	343 211	228	56.6% 56.2%	156 326	38.7% 37.8%	19	4.7%
Appliances - Small - Supplies & Parts	4,393	1,515	127	708	104	81.9%	23	18.1%	0	0.0%
Appliances - Small - Wholesale & Manufacturers Appliances - Used	3,361 6.882	1,694 1.235	102 179	795	82	80.4%	20	19.6% 27.4%	0	0.0%
Appointment Setting Service	389	3,185	1/9	2,265	6	75.0%	49	25.0%	0	0.0%
Appraisal - Jewelry (formerly 66000-000) Appraisal - Management	1,877 858	2,113 2,670	7	2,362 2,558	3	42.9%	4	57.1% 20.0%	0	0.0%
Appraisers	27,317	570	5 96	819	4 60	62.5%	35	36.5%	1	1.0%
Appraisers - Antiques	3,361	1,694	6	2,461	3	50.0%	3	50.0%	0	0.0%
Apprenticeship Programs Aprons - Domestic & Fancy	119	3,845 3,514	0	3,046	0	50.0%	0	50.0%	0	0.0%
Aprons - Industrial	1	4,710	0	3,787	0	0.0%	0	0.0%	0	0.0%
Aquaculture Aquariums - Dealers	337		9	2,184 836	57	22.2%	7	77.8%	2	0.0%
Aquariums - Lease & Maintenance	905	2,625	3	2,840	1	33.3%		66.7%	0	0.0%
Aquariums - Public Aquariums - Wholesale & Manufacturers	349 118		13	1,939	5	38.5%	8	61.5%	0	0.0%
Aquatic Rescue Relocation	35	4,279	2	3,046	1	50.0%	1	50.0%	0	0.0%
Arbitration Services Arboretums	3,770		5	2,558	1	20.0%	4	80.0%	0	0.0%
Arborist	1,377	2,341	4	2,683	3	75.0%	1	25.0%	0	0.0%
Archaeologists	203	3,570	1	3,308	1	100.0%	0	0.0%	0	0.0%
Archery Equipment & Supplies Archery Instruction	7,002		50 0	1,133 3,787	33	66.0% 0.0%	16	32.0%	1	2.0%
Archery Ranges	233	3,498	1	3,308		100.0%	0	0.0%	0	0.0%
Architects Architects Supplies	<u>64,887</u> 394		75	935 2,840	25	33.3% 66.7%	48	64.0% 33.3%	2	2.7%
Architectural & Construction Specs	2,691	1,859	4	2,683	0	0.0%	3	75.0%	1	25.0%
Armatures - Service & Sales Armored Car Manufacturing	210		6	2,461 3,787	4	66.7% 0.0%	2	33.3%	0	0.0%
Armored Car Service	1,832	2,130	3	2,840	2	66.7%	1	33.3%	0	0.0%

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Armories	185	3,624	2	3,046	2	100.0%	0	0.0%	Puisue 0	0.0%
Army & Navy Goods Aromatherapy & Essential Oils	4,231	1,544 2,569	58	1,061 2,362	28	48.3% 57.1%	30	51.7% 14.3%	2	0.0% 28.6%
Art - Painted Oil Portraits Art Galleries, Dealers & Consultants	1 38,978	4,710 445	0 226	3,787			0	0.0%	0	0.0%
Art Goods	5,989	1,329	77	922	52	67.5%	23	29.9%	2	2.6%
Art Identification & Registration Art Instruction & Schools	93 7,027	3,955	33	3,308	26	100.0%	. 0	0.0%	0	0.0%
Art Metal Work	6,576	1,267	15	1,839	6	40.0%	7	46.7%	2	13.3%
Art Organizations & Information Art Restoration & Conservation	897 1,936	2,636 2,088	13	2,362	4	57.1% 46.2%	3	42.9%	0	0.0%
Art Supplies Artificial Breasts	12,518	913	47	1,162	34	72.3%	12	25.5%	1	2.1%
Artificial Eyes - Human	267 111	3,872	1	3,308 3.308	1	100.0%	0	0.0%	0	0.0%
Artificial Flowers & Plants - Manufacturer Supplies Artificial Flowers, Plants & Trees	578 1,287		2	3,046 2,461	1	50.0% 66.7%	1	50.0% 33.3%	0	0.0%
Artificial Fruits & Foods	98	3,928	7	2,362	4	57.1%	3	42.9%	0	0.0%
Artificial Limbs Artificial Rock Scapes	766		2	3,046 3,308	2	100.0%	0	0.0%	0	0.0%
Artificial Turf Artist - Makeup	18,094	743	49	1,141		61.2%	14	28.6%	5	10.2% 33.3%
Artist - Makeup Artist - Touch Up	356	3,257 4,295	0	2,461 3,787	0	16.7% 0.0%	3	50.0%	0	0.0%
Artists - Commercial Artists - Fine Art	1.258 2,891	2.420	7	2.362	7	100.0% 50.0%	0	0.0%	0	0.0%
Artists Agents	2,691	1,859	12	2,109	4	40.0%	6	60.0%	0	0.0%
Asbestos & Asbestos Products Asbestos Consulting & Testing	201 3,419	3,574	0	3,787	0	0.0%	0	0.0%	0	0.0%
Asbestos Removal Service	27,404	566	10	2,109	10	100.0%	0	0.0%	0	0.0%
Asphalt Asphalt Mixing Equipment	48,069	380 3,116	343	2,840	2	44.9% 66.7%	163	47.5%	26	7.6%
Assayers	48	4,200	0	3,787		0.0%	0	0.0%	0	0.0%
Assayers Supplies Assembly & Fabricating Service	2,672		0 10		9	0.0%	1	0.0%	0	0.0%
Asset Evaluators Assisted Living & Adult Family Homes	35 2,836	4,279	1	3,308 2,362	0	0.0%	1	100.0% 42.9%	0	0.0%
Assisted Living Centers & Adult Family Homes	53,998	339	100	804	64	64.0%	35	35.0%	0	1.0%
Association Management Associations	39,489 43,632	441 413	224 287				34	15.2%	5	2.2%
Astrologers	1,632	2,222 3,883	9	2,184	6	66.7%	3	33.3%	0	0.0%
Astronomical Instruments Athletic Organizations	108 22.361	3,883	0	3,787	0	0.0%	. 0	0.0%	0	0.0%
Attorney Advertising	297,589	60	919	197	512	55.7% 67.4%	394	42.9%	13	1.4%
Attorneys & Lawyers Attorneys & Lawyers - Adoption	782,254	20 3,585	2,870	61 3,046		67.4%	821	28.6%	116	4.0%
Attorneys & Lawyers - Agriculture	57	4,139	0	3,787		0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Appellate Attorneys & Lawyers - Bankruptcy	352 57,793	3,261 321	109	2,558	3 92	60.0% 84.4%	2	40.0%	0	0.9%
Attorneys & Lawyers - Bankruptcy & Taxes Attorneys & Lawyers - Business Law/Corporation/Partnership	<u>30,627</u> 6,897	516 1,234	154 42		145		9	5.8% 40.5%	0	0.0%
Attorneys & Lawyers - Child Advocacy	26	4,339	42	3,308	23	0.0%	1/	100.0%	0	0.0%
Attorneys & Lawyers - Civil Attorneys & Lawyers - Collaborative Divorce	232	3,501 3,964	1	3,308 3,308	1	100.0% 0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Collections Law	22,729	642	280	423	192	68.6%	82	29.3%	6	2.1%
Attorneys & Lawyers - Construction Defect Attorneys & Lawyers - Consumer Fraud	324	3,312 2,545	2	3,787 3,046	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Criminal	15,107	816	27	1,480	10	37.0%	16	59.3%	1	3.7%
Attorneys & Lawyers - Divorce Attorneys & Lawyers - DUI	9,724 2,491	1,915	40	2,184	26	65.0% 100.0%	13	32.5%	1	2.5%
Attorneys & Lawyers - Elder Law Attorneys & Lawyers - Eminent Domain	2.743	1.845 4,220	26	1.502	26	100.0% 0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Employment & Workers Compensation	2,622	1,882	3	2,840	3	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Employment Litigation Attorneys & Lawyers - Entertainment & Sports Law	1,862	2,117 4,116	0	3,787 3,787		0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Environmental	82	4,002	0	3,787	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Estate Planning Attorneys & Lawyers - Family	11,313 22,209	957 655	13	1,939	12		1	27.8%	0	0.0%
Attorneys & Lawyers - Home Owners Associations Attorneys & Lawyers - Immigration & Naturalization	151 8,802	3,716 1,095	10	2,109	6	60.0%	4	40.0%	0	0.0%
Attorneys & Lawyers - Insurance Law	570	2,940	1	3,308	12	0.0%	11	100.0%	0	0.0%
Attorneys & Lawyers - Intellectual Property Attorneys & Lawyers - Lemon law	126 142	3,811 3,741	1	3,308	0	0.0%	1	100.0%	0	0.0%
Attorneys & Lawyers - Litigation	12,708	904	27	1,480	21	77.8%	5	18.5%	1	3.7%
Attorneys & Lawyers - Mass Torts Attorneys & Lawyers - Mediation & Arbitration	240	2,422	0	3,787 2,461	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Medical Malpractice Attorneys & Lawyers - Mesothelioma	93	3.955	1	3,308	1	100.0%		0.0%	0	0.0%
Attorneys & Lawyers - Patent	329 5.181	1.422	0	3,787	7	87.5%	0	12.5%	0	0.0%
Attorneys & Lawyers - Personal Injury & Property Damage Attorneys & Lawyers - Product Liability	19,311 270	720	18	1,713	14	77.8%	4	22.2%	0	0.0%
Attorneys & Lawyers - Real Estate	22,696	644	49	1,141	29	59.2%	20	40.8%	0	0.0%
Attorneys & Lawyers - Securities Attorneys & Lawyers - Social Security & Disability	56 1,935		0	3,787 2,683	0	0.0%	. 0	0.0%	0	0.0%
Attorneys & Lawyers - Tax	8,025	1,155	18	1,713	12	66.7%	6	33.3%	0	0.0%
Attorneys & Lawyers - Trademark Attorneys & Lawyers - Traffic Law	489	3,035 2,134	9	3,308 2,184	0		4	100.0%	0	0.0%
Attorneys & Lawyers - Wills, Trust & Probate Attorneys & Lawyers - Workers Compensation	3,419		11	2,050	6	54.5% 0.0%	5	45.5%	0	0.0%
Attorneys Referral Service	69 27,402	568	65	991	54	83.1%		16.9%	0	0.0%
Attorneys Service Bureaus Auction Supplies	3,744	1,619 4,086	5	2,558	2	40.0%	2	40.0%	1	20.0%
Auctioneers	90,026	202	1,665	108	907	54.5%	713	42.8%	45	2.7%
Audiologists Audiometers	11,209	964 4.451	25				4	16.0%	0	0.0%
Audio-Visual Consultants	9,214	1,071	17	1,750	9	52.9%	7	41.2%	1	5.9%
Audio-Visual Equipment - Dealers Audio-Visual Equipment - Rent & Lease	<u>135,340</u> 3,497	134	1,209				328	27.1%	14	1.2%
Audio-Visual Equipment - Service & Repair	3,498	1,663	39	1,270	16	41.0%	23	59.0%	0	0.0%
Audio-Visual Equipment - Supplies & Parts Audio-Visual Equipment - Wholesale & Manufacturers	3,296	1,709 2,123	23	2,050		63.6%	11	47.8%	1	4.3%
Audio-Visual Production Services Auditory Training Equipment	8,616	1,112	26	1,502	17	65.4%	6	23.1%	3	11.5% 0.0%
Auto - Emissions Testing	106		Ő	3,787	0	0.0%	0	0.0%	0	0.0%
Auto & Truck Brokers Auto Accessories	52,555 14,279	348 846	132 253	695	93	70.5%	39 112	29.5%	0	0.0%
	14,2/9	646	253	454	134	53.0%	112	44.3%	/	2.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Auto Air Conditioning	11,275	959	48	1,154	29	60.4%	19	39.6%	0	0.0%
Auto Air Conditioning Equipment Auto Alarms & Security Systems	3,491 32,114	1,666 501	27	1,480	19	70.4%	6	22.2% 31.5%	2	7.4%
Auto Appraisers	4,963	1,440	213	1,480	25	92.6%	2	7.4%	0 0	0.0%
Auto Auctions	37,980	454	228	490	164	71.9%	63	27.6%	1	0.4%
Auto Body Repair & Painting Auto Body Shop Equipment & Sup	687,511	26 1,303	2,834	62	1,879	66.3% 49.7%	894 72	31.5% 45.9%	61	2.2%
Auto Boosting Services	6,194 151	3,716	157	2,840	/8	49.7%	2	45.9%	1	4.5%
Auto Bumpers, Guards & Grilles	4,227	1,546	23	1,569	15	65.2%	8	34.8%	0	0.0%
Auto Customizing Auto Dealers - Antique & Classic	31,440 19,742	505	249 128	458	138	55.4% 55.5%	108	43.4% 44.5%	3	1.2%
Auto Dealers - Buying Co-Op	19,742	711 4,494	128	3,787	/1	0.0%	0	0.0%	0	0.0%
Auto Dealers - Custom Design & Replica	4,695	1,463	38	1,290	22	57.9%	16	42.1%	0	0.0%
Auto Dealers - Hybrid Vehicles Auto Dealers - New Cars	404	3.153	25.033	2.184	8	88.9%	1	11.1%	0	0.0%
Auto Dealers - New Cars Auto Dealers - Used Cars	1,422,215	6	25,033	2	22,012	87.9% 72.8%	2,863	<u>11.4%</u> 25.4%	285	0.6%
Auto Detailing	66,841	272	513	293	258	50.3%	241	47.0%	14	2.7%
Auto Diagnostic Service	9,184	1,073	59	1,049	33	55.9%	18	30.5%	8	13.6%
Auto Driving School Auto Electric Equipment	6,749 3,555	1,251 1,651	<u>63</u> 57	1,004	34	54.0% 66.7%	25	39.7% 31.6%	4	6.3% 1.8%
Auto Electric Service	11,223	962	85	881	54	63.5%	31	36.5%	0	0.0%
Auto Floor Coverings	3,663	1,635	39	1,270	38	97.4%	0	0.0%	1	2.6%
Auto Hand & Foot Controls Auto Headlight Restoration	842	2.688 3,097	4	2,683	3	75.0%	1	25.0% 37.5%	0	0.0%
Auto Inspection Stations	20,004	702	125	714	89	71.2%	35	28.0%	1	0.8%
Auto Listing Service	18,693	729	351	370	306	87.2%	44	12.5%	1	0.3%
Auto Lube & Oil - Mobile Auto Machine Shops	11,154	965 1,014	220	507	143	<u>65.0%</u> 54.1%	77	35.0% 40.5%	0	0.0%
Auto Manufacturers & Distributors	10,244 17,115	765	1,832	1,304 96	1,789	97.7%	35	40.5%	8	0.4%
Auto Manufacturers & Distributors - Specialty Body	18	4,423	2	3,046	1	50.0%	1	50.0%	0	0.0%
Auto Manufacturers Equipment & Supplies Auto Metal & Equipment - Distribution & Manufacturing	2,801	1,832	9	2,184	7	77.8%	2	22.2%	0	0.0%
Auto Metal & Equipment - Distribution & Manufacturing Auto Paint - Mobile	283	3.014 3,390	12	3.046	2	100.0%	7	0.0%	0	0.0%
Auto Paintless Dent Repair	11,011	972	28	1,462	10	35.7%	17	60.7%	1	3.6%
Auto Parts & Supplies - Custom Wheels/Rims	8,260	1,138	121	729	69	57.0%	50	41.3%	2	1.7%
Auto Parts & Supplies - New Auto Parts & Supplies - Rebuilt	375,091 910	44 2,621	4,396	37	2,982	67.8%	1,367	31.1% 75.0%	47	1.1%
Auto Parts & Supplies - Used	13,901	864	262	442	191	72.9%	71	27.1%	0	0.0%
Auto Parts & Supplies - Used & Rebuilt	62,652	294	543	282	300	55.2%	197	36.3%	46	8.5%
Auto Parts & Supplies - Wholesale & Manufacturers Auto Parts ? Antique	26,829	582 3.006	390	354 3.046	261	66.9% 50.0%	122	31.3% 50.0%	7	1.8%
Auto Perform, Race & Sport Equipment	26,462	587	268	433	149	55.6%	112	41.8%	7	2.6%
Auto Race Cars	2,472	1,921	41	1,235	21	51.2%	20	48.8%	0	0.0%
Auto Radios & Stereos - Sales & Repair Auto Radios & Stereos - Wholesale & Manufacturers	29,031	540 2,583	251	456	144	57.4%	102	40.6% 23.1%	5	2.0%
Auto Registration	1,460	2,383	7	2,362	7	100.0%	0	0.0%	0	0.0%
Auto Renting & Leasing	135,882	133	3,562	47	3,050	85.6%	502	14.1%	10	0.3%
Auto Repair - Mobile Auto Repair - Suspension	33,643	484 4.494	366	362	210	57.4%	140	38.3%	16	4.4%
Auto Repair - June-Up	0	4,494	1	3,308	0	0.0%	0	0.0%	1	100.0%
Auto Repair - Vintage	671	2,842	8	2,265	3	37.5%	3	37.5%	2	25.0% 2.8%
Auto Repair - Windshield, Glass Shops	120,103	161	747	236	499	66.8%	227	30.4%	21	2.8%
Auto Repair & Service Auto Repair & Service - Airbags	<u>1,497,006</u> 290	3,376	14,156	2,558	9,422	66.6% 40.0%	4,449	31.4% 60.0%	285	2.0%
Auto Repair & Service - Diesel	4,933	1,444	55	1,087	29	52.7%	24	43.6%	2	0.0%
Auto Repair & Service - Equipment & Supplies	6,924	1,229	77	922	47	61.0%	29	37.7%	1	1.3%
Auto Repairing - Foreign Auto Restoration	28,833 13,646	543 871	98 69	813	76	77.6%	22	22.4% 33.3%	0	0.0%
Auto Salvage Yards	6,790	1.248	69	969	36	52.2%	31	44.9%	2	2.9%
Auto Seat Covers, Tops & Upholstery	14,066	854	63	1,004	46	73.0%	17	27.0%	0	0.0%
Auto Service - Rust proofing Shops Auto Service - Sound Systems Sales & Service	3,028 20,651	1,767	27	1,480	26	96.3% 71.9%	61	3.7%	0	0.0%
Auto Service - Specialty Parts	10,097	1,021	185	586	101	76.2%	44	23.8%	0	0.0%
Auto Service - Steam Cleaning	131	3,788	2	3,046	2	100.0%	0	0.0%	0	0.0%
Auto Service - Window Tinting Auto Service Contract Companies	43,885 56,116	411 328	235	477 209	138 491	58.7% 55.9%	89 374	37.9% 42.5%	8	3.4% 1.6%
Auto Services	69,665	262	919	197	662	72.0%	242	26.3%	15	1.6%
Auto Services - Oil & Lube	2,095	2,040	91	847	70	76.9%	21	23.1%	0	0.0%
Auto Smog Inspection Auto Sunroofs	5,109 710	1,425 2,809	65	991 2,362	47	72.3%	17	26.2% 28.6%	1	1.5%
Auto Transporters & Drive-Away Companies	295,104	2,809	1,617	2,302	975	60.3%	612	37.8%	30	1.9%
Auto Upholstery Cleaning	2 154	2,017	5	2,558	1	20.0%	4	80.0%	0	0.0%
Auto Warranty Plans Auto Warranty Processing Service	12,701	906 110	136	<u>686</u> 119	114 1,169	83.8%	16 358	11.8% 22.3%	6	4.4%
Auto Warranty Service	24,927	609	229	486	207	90.4%	16	7.0%	6	2.6%
Auto Wrecking	41,876	427	311	401	197	63.3%	111	35.7%	3	1.0% 10.0%
Autograph Dealers Autographic Registers & Supplies	2.949	1.785 4,461	40	1.248	32	80.0%	4	10.0%	4	10.0%
Automated Teller Machines	6,136	4,461	37	1,304	22	59.5%	12	32.4%	3	8.1%
Automation Consultants	1,938	2,087	2	3,046	1	50.0%	1	50.0%	0	0.0%
Automation Systems & Equipment Automobile Dealers - Imported Cars	3,808	1,605	32	1,394	29	90.6%	3	9.4% 27.6%	0	0.0%
Automobile Dealers - Imported Cars Automobile Pre-Paid Maintenance Plans	4,056	1,572	76	930 3,787	55	72.4%	21	27.6%	0	0.0%
Automobile Reconditioned Detailing	335	3,285	9	2,184	4	44.4%	5	55.6%	0	0.0%
Aviation Consultants Aviation Services	2,271	1,979 2,211	3	2,840	1	33.3%	1	33.3%	1	33.3% 0.0%
Aviation Services Awards - Production & Engraving	2,251	2,211	47	1,62/	4	36.2%	30	81.0% 63.8%	0	0.0%
Awnings & Canopies	51,706	355	263	439	159	60.5%	98	37.3%	6	2.3%
Axles Babbitt Metals	709	2,811 4,482	2	3,046	2	100.0%	0	0.0%	0	0.0%
Babbitting	12	4,482	0	3,787	0	0.0%	0	0.0%	0	0.0%
Baby Accessories - Wholesale & Manufacturers	1,845	2,125	25	1,526	17	68.0%	7	28.0%	1	4.0%
Baby Accessories & Services	17,197	762	290	414	149	51.4%	103	35.5%	38	13.1%
Baby Car Seats, Carriages & Strollers Baby Carriages & Strollers	2,834 10,064	1,823	16	1,795	8	50.0%	5	31.3% 22.0%	3	18.8% 0.0%
Baby Foods	391	3,179	25	1,526	11	44.0%	14	56.0%	0	0.0%
Baby Formula Service	148		0	3,787	0	0.0%	0	0.0%	0	0.0%
Baby Shoe Preservation Baby Sitters	21 3,222	4,388	0	3,787	0	0.0%	0	0.0%	0	0.0%
Backflow Prevention Devices & Services	679	2,835	0	3,787	0	0.0%	0	0.0%	0	0.0%
Backflow Testing	1,317	2,379	1	3,308	1	100.0%	0	0.0%	0	0.0%
Badges Badges - Manufacturer Supplies	396	3,169 3,511	0	3,787	0	0.0%	0	0.0%	0	0.0%
Badminton Courts - Public	4	4,633	1	3,308	1	100.0%	0	0.0%	0	0.0%
	-				-					

SimulationAAA	Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	
Dis Intro AlterDis InterDis Int		-		0	3,787	0	0.0%	0		Pursue 0	0.0%
Density<	Bagels Bage - Burlan, Canvas & Cotton		2,603	9		7		1		1	11.1%
Distant<				9		4		2		3	0.0%
Alto Aug.Alto Aug. <td></td> <td></td> <td>2,908</td> <td>0</td> <td>3,787</td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>			2,908	0	3,787	0		0		0	0.0%
DistrictLange <thlange< th="">LangeLange&lt;</thlange<>										4	3.7%
MathematicalApple<		4,244	1,543	9	2,184	7	77.8%	1	11.1%	1	11.1%
Displand DataJob <th< td=""><td></td><td></td><td></td><td>4</td><td></td><td>3</td><td></td><td>0</td><td></td><td>0</td><td>0.0%</td></th<>				4		3		0		0	0.0%
Succession	Bakers Supplies	1,798	2,150	3	2,840	3	100.0%	0	0.0%	0	0.0%
Cale And				0		0		0		0	
Name DescriptionAdd	Baling Equipment & Supplies	64	4.086	0	3.787	0	0.0%	0	0.0%	0	0.0%
Solution MondelSolution Mond								24		2	
Density10100 <t< td=""><td>Ballroom Dance Instruction</td><td>1</td><td>4,710</td><td>1</td><td></td><td>10</td><td></td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td></t<>	Ballroom Dance Instruction	1	4,710	1		10		0	0.0%	0	0.0%
RD MP. Any App.A. DescriptionA. D				14		5		8		1	7.1%
Dama base1.10				0		1		0		0	0.0%
DependenceHole <td></td> <td>914</td> <td>2,618</td> <td>3</td> <td>2,840</td> <td>3</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>		914	2,618	3	2,840	3		0		0	0.0%
Displant frameworkDisplant biolDisplant biol <thd< td=""><td></td><td></td><td></td><td>2 493</td><td></td><td>2 470</td><td></td><td>1</td><td></td><td>0</td><td>0.0%</td></thd<>				2 493		2 470		1		0	0.0%
Date DescriptionCale bCale	Bankruptcy Assistance & Services	4,256	1,541		1,428		43.3%	16	53.3%	1	3.3%
NameAbitA				15.076	3,308	1 400	100.0%	0		0	0.0%
Data Androme transmission1.201.40					733					2	1.7%
Description         100         100         100         000        000         000	Bar - Fixtures	21		1		1		0		0	0.0%
CarbonCarb				3	2,840	3	100.0%	0		0	0.0%
Chan Chan Chan Chan         Chan Chan Chan Chan         Chan Chan Chan Chan Chan Chan Chan Chan	Bar Supplies	657	2,852	10	2,109	5	50.0%	5	50.0%	0	0.0%
Shore Cashed		1.949	2.085	7		5		2		0	0.0%
Lat.L	Barber Schools	13,020	887	39	1,270	33	84.6%	6	15.4%	0	0.0%
Bart Los         - 100			620	141	667	85		52		4	2.8%
Can Manne         Can Manne <thcan manne<="" th=""> <thcan manne<="" th=""> <thc< td=""><td></td><td>193</td><td>3,600</td><td>2</td><td>3,787 3.046</td><td>2</td><td>0.0%</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td></thc<></thcan></thcan>		193	3,600	2	3,787 3.046	2	0.0%	0	0.0%	0	0.0%
Damb Anger An	Barn Equipment	2,013	2,069	5	2,558	1	20.0%	4	80.0%	0	0.0%
Samp American         11         130 <t< td=""><td></td><td>501</td><td></td><td>6</td><td>2,461</td><td>2</td><td>33.3%</td><td>4</td><td>66.7%</td><td>0</td><td>0.0%</td></t<>		501		6	2,461	2	33.3%	4	66.7%	0	0.0%
Interview         1/20	Barrels & Drums - Used	31	4.305	0	3,787	0	0.0%	0	0.0%	0	0.0%
Interview         1/20				0		0	0.0%	0		0	0.0%
Sharpen Santa         1,250         490         4         1,30         10         40,10         6         0,10           Started Starts Scores         1,30<				91		52		30		0	0.0%
Backel More Arrow         Adds         Adds <td>Bartending Service</td> <td>12,852</td> <td>896</td> <td></td> <td>1,358</td> <td>18</td> <td>52.9%</td> <td>16</td> <td>47.1%</td> <td>0</td> <td>0.0%</td>	Bartending Service	12,852	896		1,358	18	52.9%	16	47.1%	0	0.0%
Bandle (ph3) Sorth Records in         (15) (16)         (15) (16)         (15) (16)         (15) (16)         (15) (16)         (15) (16)         (15) (16)         (15) (16)         (16)		5,724	1,357	22	1,604	14		6	27.3%	2	9.1%
Backel Monde Marine         1         1.301         1         1.302         1.002         1.002.<	Baseball Cards & Sports Memorabilia	15,574	802		535		62.9%	73	35.6%	3	1.5%
Batenet         Control         10         10         10         10			1,601	34	1,358	24		8	23.5%	2	5.9%
Saturd         1.118         1.12         1.02         1.04         1.05        <				16		10		6		0	0.0%
Statistic Mathem         1.12         1.21         1.22         1.24         1.24         2.25 <th2.25< th="">         2.25         2.25</th2.25<>		6,115	1,315			16		1	5.0%	3	15.0%
Baster         Calabit         111         248         11         260         54.54         3         64.53         0         0.00           Baster         0         0         0.00						6		8		3	
Bar Bonol         39         4.28         0         329         0         0.01         0.0		1,312	2,384	11	2,050	6		5	45.5%	0	0.0%
Bachen grayment         ····				3		2		0		1	33.3%
Backing Reader         2         26         3         3.98         0         0.94         0         0.95         1         0.02           Backing Resides         10.73         10         10         10.73         10         10         10.73         10         10         10.75         10         10.75         10         10.75		7	4,559	0	3,787	ő	0.0%	0	0.0%	0	0.0%
Shitom         Control         Control <th< td=""><td></td><td></td><td></td><td>1</td><td></td><td>1</td><td></td><td>0</td><td></td><td>0</td><td></td></th<>				1		1		0		0	
Shthrom Remodeling- Yuelo Diga         4605         1.02         12         90.2%         4         0.9%         0.03%           Status         0.03.1%         0.04         1.025         1.01.2%         0.03% </td <td></td> <td>17,738</td> <td>753</td> <td>83</td> <td>897</td> <td>60</td> <td>72.3%</td> <td>16</td> <td>19.3%</td> <td>7</td> <td>8.4%</td>		17,738	753	83	897	60	72.3%	16	19.3%	7	8.4%
Bath         105 10         100         22         1.60         21         2.120         2         8.73         0         0         0           Daths Barchess         1.03         1.01         2         1.03								69		8	3.9%
Bells - Equation 4 South         3888         1.521         16         1.253         11         66.85         3         3.176         0         0.075           Distant Method         0.1521         7.13         7.1         0.15         2.2         0.13         0.1         0.075 <t< td=""><td>Bathroom Remodeling - Walk-In Tubs</td><td></td><td></td><td></td><td></td><td></td><td></td><td>4</td><td></td><td>0</td><td>0.0%</td></t<>	Bathroom Remodeling - Walk-In Tubs							4		0	0.0%
Bathole Solids - Seguri As S	Baths - Equipment & Supplies	3,888	1,591		1,795		68.8%	5	31.3%	0	0.0%
Bath Trucking         242         3.47         2         3.46         2         100.05         0         0.05         0         0.05           Bathres - Or, Class         Manual furgers         2.12         2.03         1.12         2.04         1.12         2.04         1.12         2.04         1.12         2.04         1.12         2.04         1.12         2.04         1.12         2.04         1.12         2.04         1.12         2.04         1.12         2.04         1.12         2.04         1.12         2.04         1.13         2.04         0.1         2.04         0.0         0.00           Batter, Chassing Sageners         1.04         1.02         2.04         1.1         2.04         1.1         2.04         0.0         0.00           Batter, Chassing Sageners         1.01         2.04         1.1         2.04         1.1         2.04         2.04         1.0         2.04         0.00								30	40.0%	8	
Batters         Storage-Batal         7.65         1.21         2.8         1.462         1.6         6.4,5%         8         2.86%         2         7.13           Batters         Storage-Storage-Whiteline & Munif-Gurans         1.22         3         2.860         3         0.065         0         0.05%         0         0.05%           Batters         Storage-Whiteline & Munif-Gurans         1.23         1.240         1         0.33%         0         0.60%         0         0.05%         0         0.05%           Batter Storage-Whiteline & Munif-Gurans         1.947         7.07         1.240         1.840         1.1         0.05%         0         0.05%         0         0.05%           Batter Storage-Whiteline & Munif-Gurans         1.247         0.07         1.240         0.060         1.12         0.75%         0.0         0.06         0.05%         0         0.05%         0         0.05%         0         0.05%         0         0.05%         0         0.05%         0         0.05%         0         0.05%         0         0.05%         0         0.05%         0         0.05%         0         0.05%         0         0.05%         0         0.05%         0.0         0.05%	Baton Twirling Instruction	242	3,477	2	3,046	2	100.0%	0	0.0%	0	0.0%
Battery Charging Equipment         993         2,573         14         1,891         13         92,95         1         2,155         0         0.095           Battery Resulting         1,753         2,167         3         2,460         1         33,75         2         66,75         0         0.095           Battery Resulting         11,821         0.01         12         611         111         64,05         56         0         0.075           Searing         11,921         2,555         12         0.406         1         25,056         13         64,055         23,256         0         0.075           Searing         12,720         0.00         46         1,122         23         25,256         20         0.35,56         0         0.49           Searing Subment         12,720         0.00         46         1,122         23         0.25,56         0.2         0.35,56         0         0.43,55         0         0.43,55           Searing Subment         12,720         100         46         1,722         0.25,55         16         1,723         0.25,55         0.43         0.35,56         0.2         0.35,56         0.2         0.35,56         0.2,95 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td></td> <td>0</td> <td>0.0%</td>								1		0	0.0%
Battery Charging Equipment         993         2,573         14         1,891         13         92,95         1         2,155         0         0.095           Battery Resulting         1,753         2,167         3         2,460         1         33,75         2         66,75         0         0.095           Battery Resulting         11,821         0.01         12         611         111         64,05         56         0         0.075           Searing         11,921         2,555         12         0.406         1         25,056         13         64,055         23,256         0         0.075           Searing         12,720         0.00         46         1,122         23         25,256         20         0.35,56         0         0.49           Searing Subment         12,720         0.00         46         1,122         23         0.25,56         0.2         0.35,56         0         0.43,55         0         0.43,55           Searing Subment         12,720         100         46         1,722         0.25,55         16         1,723         0.25,55         0.43         0.35,56         0.2         0.35,56         0.2         0.35,56         0.2,95 </td <td>Batteries - Storage-Wholesale &amp; Manufacturers</td> <td>1,423</td> <td>2,322</td> <td>3</td> <td>2,840</td> <td>3</td> <td>100.0%</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td>	Batteries - Storage-Wholesale & Manufacturers	1,423	2,322	3	2,840	3	100.0%	0	0.0%	0	0.0%
Batter Supplies       19,87       707       172       6.11       1.10       64.0%       58       33.7%       4       2.37%         Bearing       4.434       1.58       1.5       1.839       1.1       7.3.3%       4       6.2.7%       0       0.0.9%         Bearing Graduation       3.200       1.2.555       2       3.0.464       1       50.0%       1       0.0.9%         Bearing Graduation       3.200       1.2.22       2.6.64       1.1.69       1.6.62,7%       0       0.0.9%         Status       0.0.272       0.16       1.0.86       1.1.02       0.2.5.7%       0.0.0       0.0.9%         Status       0.0.272       0.16       1.4.86       1.1.0       1.0.6,2%       0.0.2       1.0.7%       0.0.9%		993	2,579	14	1,891	13	92.9%	1	7.1%	0	0.0%
Bearing         4.43         1.508         1.5         1.832         1.1         7.336         4         2.678         0         0.09           Bearing         1.017         2.555         2         3.446         1         5.096         1         50.096         0         0.09           Bearing         Consult at 0.2771         0.20         0.4         1.20         2.8         0.275         1.86         0.276         6.02%         6.08         0.09%         0.09%           Bearty Status         0.27715         0.50         1.127         0.646         1.111         8.0%         0.23         0.25%         0.43         0.85%         0.107         0.845         0.111         8.0%         0.23         0.25%         0.43         0.87%         0.1         0.75%           Beauty Supplies & Equipment Repar         0.1041         2.555         1.6         1.795         1         6.3%         0.43         0.87%         0.3         0.33%         0.3         0.107%           Beauty Supplies & Equipment Repar         0.2127         0.555         1.6         1.795         1         6.3%         0.43         0.87%         0.3         0.33%         0.3         0.31%         0.33%         0.3			707	172	611	110	64.0%	58	33.7%	4	2.3%
Beauly Accountant       3.230       1.722       2.6       1.502       1.8       69.2%       8       30.8%       0       0.0%         Beauly Spants       107.70       900       46       1.122       2.4       52.2%       20       33.8%       16       8.4%         Beauly Spants       27.715       560       137       68.4%       111       61.0%       23       18.4%       16       8.5%       3       3.1%       16       8.5%       3       3.1%       16       8.5%       3       3.1%       16       8.5%       3       3.1%       16       8.5%       3       3.1%       3       3.6%       3       3.3%       3       3.1%       3       3.6%       3       3.1%       3.1%       3.1%	Beads	4.434	1,508		1.839		73.3%	4	26.7%	0	0.0%
Beauty Segonts         12,770         900         46         1,172         24         52,2%         20         43,5%         24         43,3%           Beauty Schools         162,722         116         1.896         90         1.123         55,7%         63         31.8%         16         6.85%           Beauty Supples & Equipment         78,052         222         1.184         166         713         66,3%         2         43,3%         3         6,3%         2         43,8%         8         50,0%         3         3,4%         3         2,1%         3         3,4%         3         2,1%         3         4,3%         3         2,1%         3         4,0%         3         3,4%         3         2,1%         3         4,0%         3         3,1%         3         2,1%         3         3,4%         3         3,1%         3         4,0%         3         3,1%         3         4,0%         3         3,1%         3         3,1%         3         4,0%         3         3,1%         3         4,0%         3         3,1%         3         4,0%         3         3,1%         3         3,1%         3         3,1%         3         3,1%				2		1		1		0	0.0%
Beauty Schools       127,15       550       137       684       111       81,0%       25       18,2%       1       0.7%         Beauty Supplies & Equipment Repair       1,041       2,555       16       1,795       1       6,3%       7       43,8%       8       50,0%         Bed & Breakfast       21,229       6,55       144       659       93       64,6%       48       33,3%       3       2,129         Bed & Breakfast       21,229       6,75       144       659       93       64,6%       48       33,3%       3       2,198         Bed Bing Removal       66,05       2,98       579       2,75       460       7,19,%       3       42,9%       0       0,0%         Beds Removal       66,05       2,98       579       2,75       460       7,19,%       3       42,9%       0       0,0%       1       0,0%       0       0,0%       1       10,0%       0       0,0%       1       10,0%       0       0,0%       1       10,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0% <td>Beauty Pageants</td> <td>12,770</td> <td>900</td> <td>46</td> <td>1,172</td> <td>24</td> <td>52.2%</td> <td></td> <td>43.5%</td> <td>2</td> <td>4.3%</td>	Beauty Pageants	12,770	900	46	1,172	24	52.2%		43.5%	2	4.3%
Beauty Supples & Equipment Repair         78,052         2.32         1,184         1.66         7.13         6.0.%         4.34         3.6.%         37         3.19           Beauty Supples & Equipment Repair         1,041         2.555         1.6         1.795         1         6.3%         7         4.3,8%         8         50.0%           Bed Bug Removal         0.1,242         6.75         1.44         6.559         9         6.6.%         4.8         3.3.%%         3         2.1.9%           Bed Sug Removal         62,095         2.98         5.79         2.75         4.60         7.9.4%         100         1.7.%%         1         0.0.%         0         0.0%         0         0.0%         1         0.0.%         1         0.0.%         1         0.0.%         1         0.0.%         0         0.0.%         1         0.0.%         1         0.0.%         0         0.0.%         0         0.0.%         0         0.0.%         0         0.0.%         0         0.0.%         0         0.0.%         0         0.0.%         0         0.0.%         0         0.0.%         0         0.0.%         0         0.0.%         0         0.0.%         0         0.0.%										161	8.5%
Bed & Breakfast       21,229       6.75       1.44       6.59       93       64.6%       48       33.3%       3       2.19         Bed Bug Renoval       62,095       2.98       5.79       2.75       4.60       7.4%       100       17.3%       19       3.39         Beds - Retnin       5       4.602       1       3.308       0       0.0%       0       0.0%       1       100.0%         Beds - Retnin       21,724       6.61       318       396       2.77       87.1%       34       10.7%       7       2.29         Beds - Retnin       2.24       1.990       13       1.939       9       69.2%       3       2.11%       7       2.29         Beds - Retnin       2.24       1.990       13       1.939       9       69.2%       3       2.13%       1       7.29         Beds - Retnin       2.366       1.956       34       1.356       23       67.6%       1       1.43%       0       0.00%         Beds - Retnin       2.366       1.956       34       1.356       23       67.6%       1       3.30%       0       0.00%         Beds - Retni       3.16       1.927       <	Beauty Supplies & Equipment		232				60.2%		36.7%	37	3.1%
Bed Bg Renoval       847       2,681       7       2,362       4       57,1%       3       42,9%       0       0.0%         BedJng       62,095       298       579       275       460       79,4%       100       17,3%       9       0.3%         Beds - Retin       12,724       661       318       396       277       87,1%       34       10,7%       7       2,29         Beds - Retin       2,224       1,990       13       1,939       9       69,2%       3       23,1%       1       7,7%         Beds - Retin (s Adjustable       3,116       1,745       7       2,362       6       85,7%       1       14,3%       0       0.0%         Bedsreads - Notesite & Mantacturers       0,266       1,956       34       1,558       23       6,7.6%       11       3.24%       0       0.0%         Bedsreads - Notesite & Mantacturers       62       4,100       0       7,77       8       3       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0 </td <td></td> <td></td> <td></td> <td>16</td> <td>1,795</td> <td>1</td> <td>6.3%</td> <td>7</td> <td></td> <td>8</td> <td>50.0%</td>				16	1,795	1	6.3%	7		8	50.0%
Beding       62,095       298       579       275       460       79.4%       100       17.3%       19       3.3%         Beds - Retin       5       4.602       1       3.308       0       0.0%       0       0.0%       1       10.0%       1       10.0%         Beds - Molesale & Manufacturers       2.224       6.61       318       396       2.77       87.1%       34       10.7%       7       2.29         Beds - Kelal       2.24       1.990       13       1.933       9       69.2%       3       2.1%       7       2.29         Beds - Kelal       3.16       1.745       7       2.262       6       85.7%       1       14.3%       0       0.0%         Bedspreads - Ketal       2.366       1.956       34       1.358       23       67.6%       11       3.24%       0       0.0%         Bedspreads - Ketal       2.366       1.956       34       1.358       23       67.6%       11       3.4%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%	Bed Bug Removal		2.681	144	2,362	93	64.6% 57.1%	48	42.9%	3	2.1%
Beds - Wholesale & Manufacturers       2,24       6,61       3,18       3,96       2,77       87,1%       34       10,7%       7       2,2%         Beds - Wholesale & Manufacturers       3,116       1,745       7       2,362       6       85,7%       1       14,3%       0       0,0%         Beds restands       2,366       1,956       34       1,358       23       6,76%       11       2,4%       0       0,0%         Beds restands       6,26       4,100       0       3,787       0       0,0%	Bedding		298	579	275	460	79.4%	100	17.3%	19	3.3%
Beds         Wholesale & Manufacturers         2,224         1,990         13         1,939         9         69,2%         13         23,1%         1         7,7%           Beds 7: Electric & Adjustable         3,16         1,745         7         2,362         6         85,7%         1         14,3%         0         0.0%           Beds 7: Electric & Adjustable         2,365         1,955         34         1,358         23         67,6%         11         32,4%         0         0.0%           Bedspreads - Netall         2,365         1,955         34         1,358         23         67,6%         11         32,4%         0         0.0%           Bedspreads - Netall         0         3,787         0         0.0%         3         50,0%         0         0.0%           Beekeepers         1,718         2,181         29         1,445         13         44,8%         16         55,2%         0         0.0%           Beekeepers         3,111         1,748         9         2,184         6         66,7%         3         3.3%         0         0.0%           Beer Aler- Wholesale         3,852         1,598         10         2,109         10         1	Beds - Kenting Beds - Retail	5 21 724		1		0				1	100.0%
Beds 7 Electric & Adjustable       3,116       1,745       7       2,362       6       85,7%6       1       14,3%6       0       0.0%         Bedspreads - Ncholesale & Manufacturers       2,366       1,956       1,40       0       3,787       0       0.0%6       0	Beds - Wholesale & Manufacturers	2,224	1,990		1,939	9	69.2%	3	23.1%	1	7.7%
Bedspreads - Wholesale & Manufacturers         62         4,100         0         3,787         0         0.0%         0         0.0%         0         0.0%           Beer Removal         1,297         2,393         6         2,461         3         50.0%         3         50.0%         0         0.0%           Beerkeepers         1,718         2,181         29         1,445         13         44.8%         16         55.2%         0         0.0%           Beerkeepers         1,718         2,181         29         1,445         13         44.8%         16         55.2%         0         0.0%           Beerkeepers         3,111         1,748         9         2,184         6         66.7%         3         33.3%         0         0.0%           Beer & Ale - Wholesale         3,522         1,598         10         2,109         10         10.0%         0         0.0%         0         0.0%           Beer Coll Cleaning Equipment         1         4,710         0         3,787         0         0.0%         0         0.0%         0         0.0%           Beer Dispensing & Coloning Equipment - Repair         1,526         2,259         7         2,362				7		6				0	0.0%
Bee Removal         1,297         2,393         6         2,61         3         50.0%         3         50.0%         0         0.0%           Beekeepers         1,718         2,181         29         1,445         13         44.8%         16         55.2%         0         0.0%           Beekeepers Supples         1.75         3,651         16         1,795         12         75.0%         4         25.0%         0         0.0%           Beer As Are Numbers         3,111         1,748         9         2,184         6         66.7%         3         3.3%         0         0.0%           Beer As Are Wholesale         3,852         1,598         10         2,109         10         0.0%         0         0.0%         0         0.0%           Beer Osciencing Equipment         1         4,710         0         3,787         0         0.0%         0         0.0%         0         0.0%           Beer Dispensing & Colaning Equipment - Repair         1.526         2.259         7         2,362         7         1.00%         0         0.0%         0         0.0%           Beer Dispensing & Colaning Equipment & Supplies         2.066         2.051         7 <td< td=""><td>Bedspreads - Wholesale &amp; Manufacturers</td><td>62</td><td>4,100</td><td>0</td><td>3,787</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td></td<>	Bedspreads - Wholesale & Manufacturers	62	4,100	0	3,787	0	0.0%	0	0.0%	0	0.0%
Beekeepers Supplies         175         3,651         16         1,795         12         75,0%         4         25,0%         0         0,0%           Beer & Ale - Wholesale         3,111         1,748         9         2,148         6         6,67%         3         3,3%         0         0,0%           Beer & Ale - Wholesale         3,852         1,598         10         2,109         10         100.0%         0         0,0%         0         0,0%           Beer Coll Cenaing Equipment         1         4,710         0         3,787         0         0.0%         0         0,0%         0         0,0%           Beer Dispensing & Colaning Equipment - Repair         1.21         3,831         0         3,787         0         0.0%         0         0,0%         0         0,0%           Beer Dispensing & Colaning Equipment & Supplies         2,068         2,051         7         2,352         7         1.00.0%         0         0.0%         0         0.0%           Beer Nonge Supplies         2,068         2,051         7         2,352         5         71.4%         2         28.6%         0         0.0%           Beer Nonge Supplies         30         3,284 <td< td=""><td>Bee Removal</td><td>1,297</td><td>2,393</td><td>6</td><td>2,461</td><td>3</td><td>50.0%</td><td>3</td><td>50.0%</td><td>0</td><td>0.0%</td></td<>	Bee Removal	1,297	2,393	6	2,461	3	50.0%	3	50.0%	0	0.0%
Beer Ale - Retail         3,111         1,748         9         2,184         6         66,7%6         3         3,3%6         0         0,0%           Beer Ale - Nubleale         3,852         1,598         10         2,103         10         100,0%6         0         0,0%         0         0,0%           Beer Ale - Nubleale         3,852         1,598         10         2,103         10         0,0%6         0         0,0%6         0         0,0%6         0         0,0%								16		0	0.0%
Beer Coll Cleaning Equipment - Repair         1         4,710         0         3,787         0         0.0% <t< td=""><td>Beer &amp; Ale - Retail</td><td>3,111</td><td>1,748</td><td>9</td><td>2,184</td><td>6</td><td>66.7%</td><td></td><td>33.3%</td><td>0</td><td>0.0%</td></t<>	Beer & Ale - Retail	3,111	1,748	9	2,184	6	66.7%		33.3%	0	0.0%
Beer Dispensing & Cleaning Equipment - Repair         121         3,831         0         3,787         0         0.0%         0         0.0%         0         0.0%           Beer Dispensing & Colling Equipment - Repair         1,526         2,259         7         2,362         7         10,0%         0         0.0%         0         0.0%           Beer Dispensing & Colling Equipment & Supplies         2,068         2,051         7         2,362         5         71.4%         2         28.6%         0         0.0%           Beert Repellent         100         3,919         0         3,787         0         0.0%         0         0.0%           Behrstorial Exclusion Services         336         3,284         3         2,840         2         66,7%         1         33,3%         0         0.0%           Bellows         67         4,067         1         3,308         0         0.0%         0         0.0%		3,852	1,598	10	2,109	10			0.0%	0	0.0%
Beer Dispensing & Cooling Equipment         1,526         2,259         7         2,362         7         100.0%         0         0.0%         0         0.0%           Beer Home Brwing Equipment & Supplies         2,068         2,051         7         2,362         5         71.4%         2         28.6%         0         0.0%           Beer Home Brwing Equipment & Supplies         100         3,919         0         3,787         0         0.0%         0         0.0%           Behavioral Education Services         336         3,284         3         2,640         2         66.7%         1         33.3%         0         0.0%           Bellows         67         4.067         1         3,308         0         0.0%         1         100.0%         0         0.0%	Beer Dispensing & Cleaning Equipment - Repair		3,831	0	3,787	0	0.0%	0	0.0%	0	0.0%
Beetik Repellent         100         3.919         0         3.787         0         0.0%         0         0.0%         0         0.0%           Behavioral Education Services         336         3.284         3         2.940         2         6.7%         1         3.3%         0         0.0%           Bellows         67         4.067         1         3.308         0         0.0%         1         100.0%         0         0.0%	Beer Dispensing & Cooling Equipment	1,526	2,259	7	2,362	7	100.0%	0	0.0%	0	0.0%
Behavioral Education Services         336         3,284         3         2,840         2         66.7%         1         33.3%         0         0.0%           Bellows         67         4,067         1         3,308         0         0.0%         1         100.0%         0         0.0%	Beetle Repellent			7		5				0	0.0%
		336	3,284	3	2,840	2	66.7%	1	33.3%	0	0.0%
	Bellows Belting & Supplies	67 509		1	3,308 3,787	0				0	0.0%

Control         <	Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	%
MartingNo.<	Benches - Seating	131		0		0		0		Pursue 0	0.0%
Add				1		0		1		0	0.0%
Convert<	Better Business Bureaus			5	2,558	0	0.0%	0	0.0%	5	100.0%
andAlsoAl	Beverage Dispensers	1,339	2,366	1	3,308	1	100.0%	0	0.0%	0	
Construct <td>Beverages - Wholesale &amp; Distribution</td> <td></td> <td>1,747</td> <td>49</td> <td>2,461</td> <td>5</td> <td></td> <td>0</td> <td></td> <td>1</td> <td>16.7%</td>	Beverages - Wholesale & Distribution		1,747	49	2,461	5		0		1	16.7%
SolutionSoluti	Bibles	856	2,673				55.0%	9	45.0%	0	0.0%
Character1000	Bicycle - Dealers Bicycle Racks & Security Systems			2		248	50.0%	90		0	0.0%
International100	Bicycles - Renting		3,007		1,713	12	66.7%	6	33.3%	0	0.0%
Albon         Albon <th< td=""><td>Bicycles - Repair Bicycles - Wholesale &amp; Manufacturers</td><td></td><td></td><td></td><td></td><td>21</td><td></td><td>16</td><td></td><td>1</td><td></td></th<>	Bicycles - Repair Bicycles - Wholesale & Manufacturers					21		16		1	
and short waterand band	Bid Report Service	1.032			1.989		91.7%	1		0	0.0%
Check number         Check number<						-		10		1	2.9%
Same and any and any and any	Billiard Parlors	1,210	2,449	4	2,683	1	25.0%	3	75.0%	0	0.0%
Character <td>Billing Service Binders - Loose Leaf</td> <td></td> <td></td> <td>1,404</td> <td></td> <td>1,257</td> <td></td> <td>134</td> <td></td> <td>13</td> <td></td>	Billing Service Binders - Loose Leaf			1,404		1,257		134		13	
Construct1.201.201.201.201.201.201.201.201.20Construct1.201.201.201.201.201.201.201.201.20Construct1.201.201.201.201.201.201.201.201.20Construct1.201.201.201.201.201.201.201.201.201.20Construct1.20<	Bindings - Bias & Straight	12	4,482	0	3,787	0	0.0%	Ō	0.0%	0	0.0%
Bit Agency1.001.001.001.001.000.00 <td></td> <td></td> <td></td> <td>1</td> <td></td> <td></td> <td></td> <td>1</td> <td></td> <td>0</td> <td></td>				1				1		0	
Source1.50 <th< td=""><td>Bins</td><td>401</td><td>3.158</td><td>4</td><td>2,683</td><td>4</td><td>100.0%</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td></th<>	Bins	401	3.158	4	2,683	4	100.0%	0	0.0%	0	0.0%
				0		0		0		0	
a) And and phone11100 <td>Biological Products</td> <td></td> <td>2,594</td> <td>3</td> <td>2,840</td> <td>3</td> <td></td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td>	Biological Products		2,594	3	2,840	3		0	0.0%	0	0.0%
all does house whether constraints1 and bit does1 and bit does0 an	Biomedical Products - Research Bird & Wildlife Supply Shops			6		4		2		0	0.0%
Character <td>Bird Barriers, Repellents &amp; Controls</td> <td></td> <td>2,510</td> <td>30</td> <td>2,840</td> <td>2</td> <td>66.7%</td> <td>12</td> <td>33.3%</td> <td>0</td> <td>0.0%</td>	Bird Barriers, Repellents & Controls		2,510	30	2,840	2	66.7%	12	33.3%	0	0.0%
and constrained waterAdd <td>Bird Feeders &amp; Houses Birth Centers</td> <td>1,881</td> <td>2,108</td> <td>8</td> <td></td> <td>7</td> <td></td> <td>1</td> <td>12.5%</td> <td>0</td> <td></td>	Bird Feeders & Houses Birth Centers	1,881	2,108	8		7		1	12.5%	0	
Sale LangerA.B. <td>Birth Control Information Centers</td> <td>281</td> <td>3.396</td> <td>8</td> <td>2.840</td> <td>4</td> <td>100.0%</td> <td>4</td> <td>0.0%</td> <td>0</td> <td>0.0%</td>	Birth Control Information Centers	281	3.396	8	2.840	4	100.0%	4	0.0%	0	0.0%
data	Black Light Equipment & Supplies	22	4,380	0	3,787	0	0.0%	0	0.0%	0	0.0%
andmit and any and any and any	Blankets			24		23		0		0	0.0%
Saxon	Blasting Contractors		2,447	0	3,787	0	0.0%	0	0.0%	0	0.0%
ConstraintChi Can AllowChi Can A				1		1		0		0	
Souch AssociationSouch AssociationS	Blinds	13,929	862	79	915	36	45.6%	37	46.8%	6	7.6%
Bachton1.001.001.001.001.001.000.00 <t< td=""><td></td><td></td><td></td><td>3</td><td></td><td>3</td><td></td><td>0</td><td></td><td>0</td><td></td></t<>				3		3		0		0	
bachinyme1.111.121.201.201.201.200.010.010.000.000.00Date-Abar1.101.201.201.00 <td>Blueprinting</td> <td>2,376</td> <td>1,953</td> <td>5</td> <td>2,558</td> <td>4</td> <td>80.0%</td> <td>1</td> <td>20.0%</td> <td>0</td> <td>0.0%</td>	Blueprinting	2,376	1,953	5	2,558	4	80.0%	1	20.0%	0	0.0%
Sache instant         1.10				2		1		1		0	
back-control1.121.321.321.323.16 </td <td>Boarding Houses</td> <td></td> <td>2,108</td> <td>7</td> <td>2,362</td> <td>4</td> <td>57.1%</td> <td>3</td> <td>42.9%</td> <td>0</td> <td>0.0%</td>	Boarding Houses		2,108	7	2,362	4	57.1%	3	42.9%	0	0.0%
Set - Scorph         118         126         126         137         137         137         138         0         0.00           Set - Scorph         138         138         138         0         138         0         0.00           Set - Scorph         139         130         130         130         130         0         130         0         0.00           Set - Scorph         130         130         130         130         130         0         130         0         130         0         130         0         130         0         130         0         130         0         130         0         130         0         130         0         130         0         130         0         130         0         130         0         130         0         130         0         130         0         130         0         0         130         0         0         130         0         0         130         0         0         130         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0 </td <td></td> <td>7</td> <td></td> <td>2</td> <td></td> <td>2</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>		7		2		2		0		0	
back beam         60         240         3         246         3         67.5         1         3.3.6         0         6.0.5           back beam         60.20         31         10         1	Boat - Excursion	1,126	2,496	0,		12	66.7%	52	33.3%	0	0.0%
box Const Junction         4.61         1.01         3.2         1.02         1.01         0.0         0.0           Sock Stature         0.0         4.01         1.01         0.0		7,380	1,189	45		34		11		0	0.0%
Sold Expende         101         101         102         20         400 <th< td=""><td></td><td></td><td></td><td>23</td><td>2,840</td><td>12</td><td></td><td>11</td><td></td><td>0</td><td>0.0%</td></th<>				23	2,840	12		11		0	0.0%
Soci Lanching         -         <	Boat Dealers				381		69.2%	99		6	
balls1.001.001.000.00	Boat Equipment & Supplies Boat Launching		4,074	2		4/		63		0	0.0%
Book Book1.5281.631.633.65 0.02.13.05 0.00.000.000.00Book Book1.101.001.001.001.001.001.001.000.00	Boat Launching Sites	129	3,799	1	3,308	1	100.0%	0	0.0%	0	0.0%
Soud Bage         13.18         5.07         2.7         5.55         15         6.60         M         17.64         1.4         1.4         1.4           Set Drangerthy         1.7.61         2.433         2.8         2.464         1.8         6.0.6         4         3.	Boat Renting & Leasing			60		39		21		0	0.0%
ball inscription         1.71         1.71         1.72         1.72         1.74		31,215	507		505	135	60.8%	84	37.8%	3	1.4%
box hyping box hyping box hyping box hyping box hyping hyping box hyping hyping hyping hyping hyping hyping hyping hyping hyping hyping 		2,303			2.050	13		4		0	0.0%
Booth Duration - Cance & Rayak         9         2.203         9         0.278         2         2.378         1         1.258           Booth Canne Allow         2.072         2.01         3.278         0.01	Boat Yards	979	2,586	2	3,046	1	50.0%	1	50.0%	0	0.0%
log/ control         202         204         77         222         24         31.25         49         61.05         4         52.05           biols - box 200         20.05				4		2		2		0	
boder Sapari & Clasarig	Body Care Products	2,079	2,045	77	922	24	31.2%	49	63.6%	4	5.2%
doten - Supplies & Parts         3 41         3.278         3 2,840         3 1000%         0 0,0%				9		6		3		0	
Books - Survix A Fdelity         5,201         1,405         9         2,18         55,68         4         4,44,9         0         0,058           Books Ander & ADO Cluss         1,745         2,155         311         389         594         1,645         13         50,05         2         50,05         0         0,055           Books Ander Mark Supplies         1,745         2,155         1,415         1,215         1,	Boilers - Supplies & Parts	341	3,276	3	2,840	3	100.0%	Ŭ Ŭ	0.0%	0	0.0%
box         0.6.8         1.285         3.31         3.89         3.94         9.18%         1.8         5.4%         9         2.7%           box/shafe         1.76         1.255         1.4         1.91         7         5.0%         7         5.0%         0         0.0%         0				4		. 0		4		0	
Bookbarders Funitment & Supplies         130         3.792         6         2.461         1         1.678         S         8.393         0         0.098           Bookaese         71,00         2.56         1.51         650         51         61,64         50         31,15         63         63         63         63	Book, Compact Disc, & DVD Clubs	6,386	1,285		389	304	91.8%	18	5.4%	9	2.7%
Bocksesin         88         3.991         0         3.787         0         0.0%         0         0.0%         0         0.0%           Bookseping Service         71.001         226         151         650         93         16.6%         50         33.1%         8         2.383           Bookseping Service         72.22         221         221         827         221         221         224         235         235         235         224         235         245         224         244         224         235         235         235         235         235         235         235         235         235         236				14		7		7		0	
Books - New         Constant	Bookcases	85	3,991	0	3,787	0	0.0%	0	0.0%	0	0.0%
Books - Locd Ster & Used       92,755       551       393       352       378       96,2%       13       3,3%       2       0,5%         Books - Locd & Karo       13,51       6,77       167       584       120       64,2%       16       24,6%       1       1.6%         Books - Locd & Karo       6,632       1,268       655       0.91       48       7,8%       16       24,6%       1       1.5%         Books - Locd & Karo       6,632       1,268       656       0.91       48       7,8%       16       24,6%       1       1.5%         Bott Gaza & Scals       0,642       0,045       0       0,07%       0       0,0%       0       <								50		8	
Books - Nuclesale       6,632       1,263       65       991       48       73.8%       16       24.6%       1,5%         Booths - Toll, Parking       6,642       1,044       70       962       49       70.0%       16       22.9%       5.71         Booths - Toll, Parking       2       4.664       0       3,787       0       0.0%	Books - Textbooks New & Used	27,556	561	393	352	378	96.2%	13	3.3%	2	0.5%
Boaths         1.944         2.085         136         668         128         94.1%         6         4.4%         2         1.5%           Botts         9.674         1.044         70         962         49         70.0%         16         22.9%         5         7.1%           Botts Caps & Seals         0         3.785         2         3.046         2         100.0%         0         0.0%	Books - Used & Rare Books - Wholesale	13.521						64		3	
Bottle Return Dept       0       3,767       0       0.0%       0       0.0%       0       0.0%         Bottle Return Dept       93       3,955       2       3,046       2       100.0%       0       0.0% <t< td=""><td>Booths - Toll, Parking</td><td>1,944</td><td>2,086</td><td>136</td><td>686</td><td>128</td><td>94.1%</td><td>6</td><td>4.4%</td><td>2</td><td>1.5%</td></t<>	Booths - Toll, Parking	1,944	2,086	136	686	128	94.1%	6	4.4%	2	1.5%
Bottle Return Depot         93         3.955         2         3.046         2         100.0%         0         0.0%         0         0.0%           Bottlers Supples         460         3.080         2         3.046         2         100.0%         0         0.0%         0         0.0%         0         0.0%           Bottles Visionale Manufactures         2.460         1.924         3         2.840         2         6.7%         1         3.3%         0         0.0%           Bounde Houses         2.461         1.84         27         1.480         14         51.9%         13         48.1%         0         0.0%           Boundue Lems - Wholesale & Manufacturers         7.68         2.747         2.8         1.462         17         60.7%         13         35.0%         0         0.0%           Boutique Lems - Wholesale & Manufacturers         8.304         1.136         59         1.043         45         75.3%         14         23.7%         1         3.6%           Bouting Camere Related Products         8.304         1.136         59         1.043         45         75.3%         14         23.7%         0         0.0%           Bowing Camere Samples <th< td=""><td>Boots Bottle Cans &amp; Seals</td><td>9,674</td><td></td><td>70</td><td></td><td>49</td><td></td><td>16</td><td>22.9%</td><td>5</td><td>7.1%</td></th<>	Boots Bottle Cans & Seals	9,674		70		49		16	22.9%	5	7.1%
Bottles Equipment & Supplies       440       3,080       2       3,446       2       100.0%       0       0.0%       0       0.0%         Bottles - Wholesale & Manufacturers       2,440       1,244       3       2,840       2       66.7%       1       33.3%       0       0.0%         Bounce Houses       2,244       1,984       27       1.480       14       51.9%       13       48.1%       0       0.0%         Boutique : Batting Cancer Related Products       91       3,964       6       2,661       3       50.0%       3       50.0%       0       0.0%         Boutique : Batting Cancer Related Products       91       3,964       6       2,661       3       50.0%       10       3,57%       1       3,58%         Boutique : Santing Cancer Related Products       773       202       539       112       5,54%       63       41.9%       7       3,55%         Bouting Cancer Related Products       429       3,127       7       2,362       5       7,14%       2       2,86%       0       0.0%         Bowling Lane Relines Acapanies       3,240       5       2,558       1       1,256       7       8,75%       0       0.0%	Bottle Return Depot		3,955	2	3,046	2		0	0.0%	0	0.0%
Bottles Wholesale & Manufacturers       2.460       1.924       3       2.840       2       66.7%       1       3.3%       0       0.0%         Bounce Houses       2.244       1.984       2.7       1.480       1.4       5.0%       3       5.0.%       0       0.0%         Boutique Ematting Cancer Related Products       91       3.964       6       2.61       3       5.0.%       3       5.0.%       0       0.0%         Boutique Ematting Cancer Related Products       91       3.964       6       2.61       3       5.0.%       3       5.0.%       0       0.0%         Boutique Ematting Cancer Related Products       16.645       7.73       2.02       5.39       112       5.5.%       6.3       41.0%       0       0.0%         Bowling Clothes & Accessories       4.29       3.127       7       2.362       5       7.14%       2       2.8.6%       0       0.0%         Bowling Lane Relingth & Repair       415       3.140       5       2.558       1       1.2.5%       7       8.7.5%       0       0.0%         Bowling Lane Refinish & Repair       3.201       8       2.265       1       1.2.5%       7       8.7.6%       0	Bottlers Equipment & Supplies		3,080	2	3,046	2		0	0.0%	0	0.0%
Boulding - Battling Cancer Related Products         91         3.964         6         2.461         3         50.0%         3         50.0%         0         0.0%           Boulding Lense         16.645         7.73         202         539         112         55.4%         83         41.1%         7         3.5%           Boulding Lense         8.304         1.136         59         1.049         45         7.5%         14         2.27%         0         0.0%           Bowling Instruction         4.39         3.127         7         2.362         5         7.1.4%         2         2.8.6%         0         0.0%           Bowling Instruction         415         3.140         5         2.558         1         2.0%         2         40.%         2         40.0%         0         0.0%           Bowling Lane Relinish Repair         2.20         3.533         0         3.767         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0% <t< td=""><td>Bottles - Wholesale &amp; Manufacturers</td><td>2,460</td><td>1,924</td><td>3</td><td></td><td>2</td><td>66.7%</td><td>1</td><td>33.3%</td><td>0</td><td>0.0%</td></t<>	Bottles - Wholesale & Manufacturers	2,460	1,924	3		2	66.7%	1	33.3%	0	0.0%
Bouldque Items - Wholesale & Manufacturers         768         2,747         28         1,62         17         60,7%         10         35,7%         1         3,6%           Bouldques         16,645         77.3         202         53.9         12         55,4%         8         1,1%         7         3,5%           Bowling Ches & Accessories         4.30         1,136         59         1,049         45         76,3%         14         23,7%         0         0,0%           Bowling Ches & Accessories         4.29         3,127         7         2,362         5         71,4%         2         28,6%         0         0,0%           Bowling Instruction         4415         3,140         5         2,558         1         12,0%         2         40,0%         2         40,0%         2         40,0%         2         40,0%         2         40,0%         2         40,0%         2         40,0%         2         40,0%         2         40,0%         2         40,0%         2         40,0%         2         40,0%         2         40,0%         2         40,0%         2         40,0%         2         40,0%         2         40,0%         2         40,0%	Bounce Houses		1,984	27		14	51.9%	13		0	0.0%
Boultques         16.645         773         202         539         112         55.4%         83         41.1%         7         3.5%           Bowing         6.304         1.136         59         1.049         45         7.5%         14         2.7%         0         0.0%           Bowing Instruction         429         3.127         7         2.362         5         7.1.4%         2         2.8.6%         0         0.0%           Bowing Instruction         415         3.140         5         2.558         1         2.0%         2         40.0%	Boutique Items - Wholesale & Manufacturers	768	2,747		1,462		60.7%	10	35.7%	1	3.6%
Bowing Instruction         429         3.127         7         2.362         5         7.1.4%         2         2.8.6%         0         0.0%           Bowing Instruction         415         3.140         5         2.558         1         2.0.6%         2         40.0%         2         40.0%           Bowing Instruction         378         3.201         8         2.255         1         1.2.5%         7         87.5%         0         0.0%           Bowing Lane Refinish & Repair         220         3.533         0         3.787         0         0.0%         0         0.0%         0         0.0%           Bow Minu Lane Kaupinent & Supplies         399         3.161         3         2.840         1         3.3%         2         66.7%         0         0.0%           Box Manufacturers Equipment & Supplies         29         4.316         0         3.787         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%	Boutiques	16,645	773		539			83	41.1%	7	3.5%
Bowing Instruction         415         3.140         5         2.558         1         2.00%         2         40.0%         0         0.0%	Bowling Clothes & Accessories	429	3,127	59		45	71.4%	14	28.6%	0	0.0%
Bowling Lane Refinish & Repair         220         3,53         0         3,787         0         0,0%         0 <td>Bowling Instruction</td> <td>415</td> <td>3,140</td> <td>5</td> <td>2,558</td> <td>1</td> <td>20.0%</td> <td>2</td> <td>40.0%</td> <td>2</td> <td>40.0%</td>	Bowling Instruction	415	3,140	5	2,558	1	20.0%	2	40.0%	2	40.0%
Box Lunches         42         429         0         3787         0         0.0%         0         0.0%         0         0.0%         0         0.0%           Box Mandactures Equipment & Supplies         399         3.161         3         2.840         1         3.3%         2         6.7%         0         0.0%         0         0.0%           Box Openers         29         4.316         0         3.787         0         0.0%         0         0.0%         0         0.0%           Box Openers         29         4.316         0         3.787         0         0.0%         0         0.0%         0         0.0%           Boxes - Corrugated & Fiber         3.570         1.649         2         3.046         2         100.0%         0         0.0%         0         0.0%           Boxes - Netal         10         4.505         0         3.787         0         0.0%         0         0.0%         0         0.0%           Boxes - Paper         10         4.505         0         3.787         0         0.0%         0         0.0%         0         0.0%           Boxes - Secielty & Fancy         18         3.615         1 <t< td=""><td>Bowling Lane Equipment &amp; Supplies Bowling Lane Refinish &amp; Repair</td><td></td><td></td><td>8 0</td><td></td><td>1</td><td></td><td>7</td><td></td><td>0</td><td></td></t<>	Bowling Lane Equipment & Supplies Bowling Lane Refinish & Repair			8 0		1		7		0	
Box Openers         29         4.316         0         3.787         0         0.0%         0         0.0%         0         0.0%           Boxes - Orngate & Fiber         3.570         1.649         2         3.046         2         10.0%         0         0.0%         0         0.0%           Boxes - Metal         10         4.505         0         3.787         0         0.0%         0         0.0%         0         0.0%           Boxes - Paper         272         3.412         2         3.046         1         50.0%         1         50.0%         0         0.0%         0	Box Lunches	42	4,229	0	3,787	0	0.0%	Ő	0.0%	0	0.0%
Boxes - Corrugated & Fiber         3,570         1,649         2         3,046         2         100,0%6         0         0         0         0         0         0         0				3		1		2		0	
Boxes - Paper         272         3.412         2         3.046         1         50.0%         0         0.0%           Boxes - Paper         188         3.615         1         3.008         1         00.0%         0         0.0%           Boxes - Paper         188         3.615         1         3.008         1         00.0%         0         0.0%           Boxes - Paper         617         2.897         6         2.461         3         50.0%         0         0.0%           Boxes - Specialty & Fancy         6         4.452         0         3.787         0         0.0%         0         0.0%	Boxes - Corrugated & Fiber	3,570	1,649	2	3,046	2	100.0%	0	0.0%	0	0.0%
Boxes - Plastic & Transparent         188         3.615         1         3.08         1         100.0%         0         0.0%         0         0.0%           Boxes - Specialty & Fancy         617         2.897         6         2.461         3         50.0%         0         0.0%           Boxes - Vsed         6         4.582         0         3.787         0         0.0%         0         0.0%				0		0		0		0	
Boxes - Used 6 4,582 0 3,787 0 0.0% 0 0.0% 0 0.0%	Boxes - Plastic & Transparent	188	3,615	1	3,308	1	100.0%	0	0.0%	0	0.0%
		617		6		3		3		0	
	Boxes - Wire Bound	1		0	3,787	0	0.0%	0	0.0%	0	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpis Not Settled	%	Cmpls Unable to	
Boxes - Wooden	246	3,465	. 1	3,308	1	100.0%	0	0.0%	Pursue 0	0.0%
Boxing Gym Boy & Girl Organizations - Supplies	1,362	2,347	51	1,120	30	58.8%	17	33.3%	4	7.8%
Boys Clothing & Furnishings - Retail	48,039	381	0 364	3,787			165	0.0% 45.3%	0	1.1%
Boys Clothing & Furnishings - Wholesale & Manufacturers	152	3,714	5	2,558	3	60.0%	2	40.0%	0	0.0%
Braids Braille Supplies	1,673	2,209 4,451	24	1,552	16			33.3%	0	0.0%
Brake Fluids	25	4,354	0	3,787	0	0.0%	0	0.0%	0	0.0%
Brake Service Brake Service Equipment	44,234 9,938	408	1,082 29				528 13		3	0.3%
Brake Shoe Bonding & Exchanging	5	4,602	0	3,787	0	0.0%	0	0.0%	0	0.0%
Brakes - Lining - Manufacturers & Distributors Brakes - Manufacturers & Distributors	101 624	3,914 2,884	1	3,308 2,362	1	100.0% 42.9%	0	0.0%	0	0.0%
Brand Development	298	3.359	1	3,308	1	100.0%	O	0.0%	0	0.0%
Branding Equipment Bras	29 1,704	4,316 2,191	0	3,787	0	0.0%	0	0.0%	0	0.0%
Brass	127	3,805	2	3,046	2	100.0%	Ő	0.0%	0	0.0%
Brass Fabricators Brass Products	10	4,505 3,200	0	3,787	0	0.0%	0	0.0%	0	0.0%
Brazing	380	4,302	0	3,787	0	0.0%	0	0.0%	0	0.0%
Breakfast Nooks & Booths Breastfeeding Supplies & Information	9 3,697	4,523	0	3,787	0	0.0%	0	0.0%	0	0.0%
Brew Pub	7	4,559	2	3,046	2	100.0%	0	0.0%	0	0.0%
Brewers Brewers Equipment & Supplies	1,520	2,264 2,881	21	1,627 3,308	10	47.6%	11	<u>52.4%</u> 100.0%	0	0.0%
Brick - Clay - Common & Face	3,659	1,636	9	2,184	6	66.7%	3	33.3%	0	0.0%
Brick - Concrete, Pumice Brick - Fire	6,523 274	1,273	36	1,322 3,787	15		20	55.6%	1	2.8% 0.0%
Brick - Used	9	4,523	0	3,787		0.0%	0	0.0%	0	0.0%
Brick Preservatives Bridal & Millinery Supplies	1,021	2,562	1	3,308	0	0.0%	1	100.0%	0	0.0%
Bridal Gown Preservation	375	2,310 3.213	4	1,569	1	26.1% 25.0%	16	75.0%	0	0.0%
Bridal Registries	1,502 80,672	2,274	36 1.070	1,322 178	33	91.7%	3 261	8.3%	0	0.0%
Bridal Shops Bridal Supplies - Wholesale & Manufacturing	2,476	1,918	1,070	1,627		76.2%	5	24.4%	0	0.0%
Bridge Builders	978	2,587	1	3,308	1	100.0%	0	0.0%	0	0.0%
Bridge Clubs Bridge Instruction	4	4,633 4,710	0	3,787	0	0.0%	0	0.0%	0	0.0%
Bridge Operators Broaching	216	3,540	0	3,787		0.0%	0	0.0%	0	0.0%
Bronze	236	4,710	1	3,787	0	0.0%	1	0.0%	0	0.0%
Bronze Powders & Liquids	26	4,339	0	3,787	0	0.0%	0	0.0%	0	0.0%
Bronze Tablets Bronzing	39	4,248 2,619	6	3,787	5	0.0%	1	0.0%	0	0.0%
Broom Manufacturers Equipment & Supplies	21		2	3,046	2	100.0%	0	0.0%	0	0.0%
Brooms Brush Control	74		0	3,787	0	0.0%	0	0.0%	0	0.0%
Brush Manufacturers Equipment & Supplies	107	3,889	0	3,787		0.0%	0	0.0%	0	0.0%
Brushes Buckets - Digging & Hoisting		2,733 3,952	0	3,787	0	0.0%	0	0.0%	0	0.0%
Buckles	183	3,626	3	2,840		66.7%	1	33.3%	0	0.0%
Buffing & Polishing Equipment & Supplies Building & Development Permits	72		1	3,046	0	50.0%	1	50.0% 100.0%	0	0.0%
Building Cleaning - Exterior	4,484	1,501	5	2,558	2	40.0%	2	40.0%	1	20.0%
Building Construction Consultants Building Contractors	81,044 873,354	221 15	199 1,076	545 176	113		83	41.7% 33.6%	25	1.5%
Building Envelope Restoration	2	4,684	0	3,787		0.0%	0	0.0%	0	0.0%
Building Inspection Building Inspection - Commercial	<u>19,730</u> 603	712	56	1,082	41	73.2%	13	23.2%	2	3.6% 0.0%
Building Materials	129,621	145	1,515	129	1,443		67		5	0.3%
Building Materials - Used Building Restoration & Preservation	705 25,606	2,815 602	64	2,840	46	33.3% 71.9%	17	<u>66.7%</u> 26.6%	1	0.0%
Buildings - Concrete Buildings - Metal	2,942	1,789	11		5	45.5%	5	45.5%	1	9.1% 0.5%
Buildings - Metal Buildings - Pole & Post Frame	34,552	476	191 62	569			41	21.5% 25.8%	4	6.5%
Buildings - Portable	14,532	833	88	870	44	50.0%	34	38.6%	10	11.4%
Buildings - Pre - Cut, Prefab & Modular - Dealers Bulldozers	28,183	552 2,939	167	614 2,840	121	72.5%	43	25.7%	3	1.8%
Bulletin & Directory Boards	407	3,151	12	1,989	9	75.0%	3	25.0%	0	0.0%
Bullet-Resistant Equipment Bullion Coin Dealers	171	3,661 3,179	3	2,840	0	0.0%	3	100.0%	0	0.0%
Burglar Alarm Systems - Dealers, Monitoring & Service	370,368	46	4,155	39	3,852	92.7%	272	6.5%	31	0.7%
Burial Advisory Service Burial Vaults	596 1,097	2,518	7	2,362	6	14.3%	2	14.3%	0	0.0%
Burlap Bus - Sales & Rental	1	4,710	0	3.787	0	0.0%	0	0.0%	0	0.0%
Bus Lines	387	989	6 103	2,461	57		6 44	100.0%	2	0.0%
Bus Lines Ticket Agencies	442	3,109	23	1,569	21	91.3%	1	4.3%	1	4.3%
Buses - Bodies Buses - Charter & Rental	37,079	4,710	915	3,308	764	100.0%	145	0.0%	6	0.0%
Buses - Distributors & Manufacturers	477	3,055	0	3,787	0	0.0%	0	0.0%	0	0.7%
Buses - Parts & Supplies Buses - Repair & Service	150 441	3,723 3,111	1	3,308	1	100.0% 100.0%	0	0.0%	0	0.0%
Buses - Used	397	3,165	2	3,046	2	100.0%	0	0.0%	0	0.0%
Bushings Business & Trade Organizations	78 33,627	4,019 485	0 283	3,787 419	0 257	0.0%	23	0.0%	0	0.0%
Business Brokers	31,137	511	119	733	53	44.5%	63	52.9%	3	2.5%
Business Consultants Business Forms & Systems	259,112 47,363	69 386	892 499	207			288	32.3% 48.5%	52 10	<u>5.8%</u> 2.0%
Business Opportunity Companies	373,245	45	2,162	82	936	43.3%		29.6%	586	27.1%
Business Plan Preparation Business Processing Optimization	8,029	1,154 4,482	33	1,373 3,787		21.2%	6	18.2% 0.0%	20 0	60.6% 0.0%
Business Promotions - General	31.174	510	157	630	85	54.1%	51	32.5%	21	13.4%
Business Services - General Butchering	404,999 5,883	41 1,342	2,093	85			660 13	31.5% 59.1%	121	<u>5.8%</u> 13.6%
Butchers Equipment & Supplies	13	4,471	0	3,787	0	0.0%	0	0.0%	0	0.0%
Butter Buttons - Advertising	2 1,450	4,684 2,303	0	3,787		0.0%		0.0%	0	0.0%
Buttons - Clothing	126	3,811	4	2,683	2	50.0%	2	50.0%	0	0.0%
Buttons - Manufacturers Equipment & Supplies Buying Clubs & Group Purchasing Service	284 69,497	3,386 264	0	3,787			0	0.0%	0	0.0%
Cabanas - Beach & Pool Cabin, Cottage & Chalet - Rentals	172	3,657	2	3,046	1	50.0%	1	50.0%	0	0.0%
Cabin, Cottage & Chalet - Rentals Cabinet Equipment & Supplies	<u>10,952</u> 17,540		90 63					18.9% 44.4%	11	12.2% 3.2%
	17,540	, 50	05	1,004			. 20			5.2.70

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpis Not Settled	%	Cmpls Unable to	~
Cabinet Hardware	2,149	2,022	9	2,184	8	88.9%	1	11.1%	Pursue 0	% 0.0%
Cabinet Maker	699	2,818	7	2,362	4	57.1%	2	28.6%	1	14.3%
Cabinet Manufacturer Cabinet Organizers	55,541 161		152	644 3,787	91	59.9% 0.0%	58	38.2%	3	2.0%
Cabinet Organizers	2,916		18		8	44.4%	10		0	0.0%
Cabinet Refinishers	8,997		24	1,552	13			41.7%	1	4.2%
Cabinets Cable Networking	79,088	227	281	421 1,111	144 47	51.2% 90.4%	121	43.1%	16	5.7%
Cable Splicing	1,330	2,373	3	2,840	2	66.7%	1	33.3%	0	0.0%
Cable TV, Internet & Telephone Installation Service Cabs - Tractor, Truck	17,142		940		762	81.1% 71.4%	149	15.9% 28.6%	29	3.1%
Caissons - Structural	430	3,124	0	2,362 3,787	0	0.0%	2	28.6%	0	0.0%
Cake Decorating Equipment & Supplies	2,040	2,060	33	1,373	7	21.2%	24	72.7%	2	6.1%
Calculating Service Calculators, Adding Machines & Supplies	58	4.132	0	3.787	0	0.0%	0	0.0%	0	0.0%
Calendars	1,667	2,925	14			66.7%	4		0	0.0%
California Advance Fee Residential Loan Modification/Mortgage Loan Forbearance Services	9,286	1,062	193	560	37	19.2%	135	69.9%	21	10.9%
Call Centers Calligraphers	20,393	693 3.604	34	1,358 3,308	19	55.9% 100.0%	6	17.6%	9	26.5% 0.0%
Campers - Dealers	7,946		74	940	58	78.4%	16		0	0.0%
Campers - Rent & Lease	507	3,012	8	2,265	6	75.0%	2	25.0%	0	0.0%
Campers - Service & Repair Campers - Supplies & Parts	1,405		8	2,265	5	62.5%	2	25.0%	1	12.5%
Campers - Wholesale & Manufacturers	3.091	1,752	60	1,039	52	86.7%	7	11.7%	1	1.7%
Campgrounds & RV Parks	30,465		263	439	203	77.2%	58		2	0.8%
Camping Equipment Camping Equipment - Renting	13,099		65 1	991 3,308	40	61.5% 100.0%	25	38.5% 0.0%	0	0.0%
Camps	14,047	857	91	847	53	58.2%	35	38.5%	3	0.0%
Cams - Grinding & Cutting	2	4,684	0	3,787	0	0.0%	0	0.0%	0	0.0%
Candle Making Supplies Candles - Retail	1,062		20	1,664 940	<u>10</u> 37		9	45.0% 39.2%	1	5.0%
Candles - Wholesale & Manufacturers	2.312	1,970	10	2,109	8	80.0%	1	10.0%	1	10.0%
Candles - Wickless	59	4,124	0	3,787	0	0.0%	0	0.0%	0	0.0%
Candy & Confectionery - Retail Candy & Confectionery - Wholesale & Manufacturers	12,360	919	82	902 765	48	58.5% 57.4%	28	34.1% 41.7%	6	7.3%
Candy & Confectionery Brokers	2,673	1,866	108	3,308	1	100.0%	43	0.0%	0	0.0%
Candy & Confectionery Manufacturer Equip & Supplies	592	2,921	1	3,308	1	100.0%	0	0.0%	0	0.0%
Candy & Confectionery Manufacturers Supplies Canes	196 474		0	3,787 2,840	<u> </u>	0.0%	0	0.0%	0	0.0%
Caning	82	4,002	0	3,787	0	0.0%	0	0.0%	0	0.0%
Caning Supplies	29		2	3.046	1	50.0%	1	50.0%	0	0.0%
Canners Canners Equipment & Supplies	23		0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Canoe Rental & Trips	71	4,047	2	3,046	1	50.0%	1	50.0%	0	0.0%
Cans	54		0	3,787	0	0.0%	0	0.0%	0	0.0%
Cans Manufacturers Machinery Canvas - Wholesale & Manufacturers	41		15	3,787	9	0.0%	0	0.0%	0	0.0%
Canvas Goods	3,077	1,758	96	819	17	17.7%	23	24.0%	56	58.3%
Capacitors	21		0	3,787	0	0.0%	0	0.0%	0	0.0%
Caps - Wholesale & Manufacturers Caps & Gowns	1,429		15	1,839	13	86.7%	2	13.3%	0	0.0%
Car Loading & Unloading	37	4,267	2	3,046	0	0.0%	2	100.0%	0	0.0%
Car Pool Information Car Wash & Polish	22 52,758	4,380 347	0 1,520	3,787 127	955	0.0%	0 458	0.0%	0	0.0%
Car Wash & Polish Equipment & Supplies	4,102		45	1,187	27		450		107	2.2%
Carbide	36	4,273	0	3,787	0	0.0%	0	0.0%	0	0.0%
Carbide Metals & Products Carbon - Activated	180		0	3,787	0	0.0%	0	0.0%	0	0.0%
Carbon Monoxide Detecting	0	4,762	1	3,308	0	0.0%	1	100.0%	0	0.0%
Carbon Products	792		10	2,109	7	70.0%	3	30.0%	0	0.0%
Carbonic Gas Carburetors	127	3,805	10	3,308 2,109	1	100.0%	0	0.0%	0	0.0%
Cardboard	1,556	4,710	0	3,787	0	0.0%	. 0	0.0%	0	0.0%
Career & Outplacement Counseling	42,864	419	85	881	68		9	10.6%	8	9.4%
Caregivers Resources Cargo & Freight Containers	766	2,748	52	2,558	27	20.0%	3	60.0% 34.6%	1	20.0%
Cargo Stabilizing Devices	46	4,214	1	3,308	1	100.0%		0.0%	0	0.0%
Carnival Supplies Carnivals	276	3,404	1	3,308 2,840	1	100.0%	0	0.0%	0	0.0%
Carpenters	51,898		128	2,840	49		72		7	5.5%
Carpet & Rug Binding	12	4,482	0	3,787	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Binding Machines Carpet & Rug Cleaners	741 394,780	2,772	1,582	3,308 123	1 998	100.0% 63.1%	0 532	0.0%	0	0.0%
Carpet & Rug Cleaning Equipment - Rental	394,780	3,341	1,582	123	998	53.1%	532	21.4%	52	7.1%
Carpet & Rug Cleaning Equipment& Supplies	5.866	1,344	18	1.713	11		4	22.2%	3	16.7%
Carpet & Rug Dealers - New Carpet & Rug Dealers - Persian/Oriental Rugs	284,089	2.405	1,572	124	1,341	85.3% 80.0%	199	12.7% 20.0%	32	2.0%
Carpet & Rug Dealers - Used	7,937	1,158	63	1,004	40	63.5%	23	36.5%	0	0.0%
Carpet & Rug Distributors & Manufacturers	8,604	1,114	63	1,004	51	81.0%	10	15.9%	2	3.2%
Carpet & Rug Dyers Carpet & Rug Measuring	757		14	1,891 3,787	<u>6</u>	42.9%	8	57.1% 0.0%	0	0.0%
Carpet & Rug Pads, Linings & Accessories	733	2,781	13	1,939	6	46.2%	7	53.8%	0	0.0%
Carpet & Rug Renting	7	4,559	0	3,787	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Repair Carpet & Rug Weavers	4,561 255	1,486	8	2,265 3,046		0.0%	8	100.0% 0.0%	0	0.0%
Carpet Installation	97	3,933	4	2,683	3	75.0%	1	25.0%	0	0.0%
Carpet Layers	13,388	878	76	930 3,046	46	60.5% 100.0%	24	31.6% 0.0%	6	7.9%
Carpet Layers Equipment & Supplies Carpet Workrooms	555		2	3,046	2	100.0%	0	0.0%	0	0.0%
Carports	15,641	798	189	576	161	85.2%	27	14.3%	1	0.5%
Carriages - Horse	903		12	1,989	7				1	8.3%
Cash Registers & Supplies Casinos	2,743	1,845	16	1,795	6 125			31.3% 21.6%	5	31.3%
Casinos - Online	508	3,011	21	1,627	17	81.0%	4	19.0%	0	0.0%
Caskets	4,490		17		8			47.1%	1	5.9%
Casters & Glides Catalog Designers & Compilers	410		1	3,308	1	100.0%		0.0%	0	0.0%
Catalog Showrooms	22,562	649	246	461	236	95.9%		3.7%	1	0.4%
Caterer Equipment & Supplies	745	2,768	2	3,046	0	0.0%	2	100.0%	0	0.0%
Caterers Caulking Contractors	78,080 2,810	231	278	425 3,787	148	53.2% 0.0%	119	42.8%	11	4.0%
Caulking Materials & Equipment	146	3,735	0	3,787	0	0.0%	0	0.0%	0	0.0%
Caverns Ceiling Cleaning	18	4,423	1	3,308 2,840	1	100.0% 33.3%	0	0.0%	0	0.0%
Centry Geoming	1,355	2,354	3	2,640	1	33.3%	2	00.7%	U	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	96
Ceiling Materials	207	3,562	0	3,787	0	0.0%	0	0.0%	Pursue 0	0.0%
Cellophane, Cell Materials & Products Cellular Telephone Service & Equipment	88 315.600	3,981	15 36,751	1,839	6 35,274	40.0%	9 1,312	60.0% 3.6%	0	0.0%
Cellulite Treatment - Endermologie	71	4,047	1	3,308	1	100.0%	1,512	0.0%	0	0.0%
Cement - Retail Cement - Wholesale & Manufacturers	716		8	2,265	2	25.0%	6	75.0%	0	0.0%
Cemeteries	17,805	752	153	638	114	74.5%	39	25.5%	0	0.0%
Cemetery Equipment & Supplies Centrifugal Machinery	1,831	2,131 4,257	15	1,839	10	66.7% 0.0%	5	33.3%	0	0.0%
Ceramic Products - Decorative	2,062		61	1,026	20	32.8%	41	67.2%	0	0.0%
Ceramic Products - Industrial Ceramics - Equipment & Supplies	169 1,598	3,670 2,234	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cereals	1,598	4,443	0	3,787	0	0.0%	4	0.0%	0	0.0%
Chain Letters Chain Link Fence Sales, Service & Contractors	1.261	2.418 2,479	26	2.362	4	57.1%	3	42.9% 73.1%	0	0.0%
Chains	1,102	3,855	20	3,308	4	100.0%	0	0.0%	0	0.0%
Chairs - Orthopedic & Lift Chairs - Rent	1,625	2,227	<u>6</u> 42	2,461 1,218	2	33.3% 54.8%	3	50.0% 45.2%	1	16.7% 0.0%
Chairs - Wholesale & Manufacturers	1,750	2,171	42	1,218	23	65.8%	13	34.2%	0	0.0%
Chalkboards Chambers Of Commerce	5 63,031	4,602	0	3,787	0	0.0%	0	0.0%	0	0.0%
Charcoal	63,031		3	2,302	2	66.7%	1	33.3%	0	0.0%
Charity - Advertising for Publications Charity - American Indian	838	2.691	2	3.046	0	0.0%	2	100.0% 0.0%	0	0.0%
Charity - Animal Protection	21	4,388 2,257	14	3,787	12	0.0%	2	14.3%	0	0.0%
Charity - Arts & Culture	199	3,579	4	2,683	4	100.0%	0	0.0%	0	0.0%
Charity - Blind & Visually Impaired Charity - Cancer	114		2	3,046	2	100.0%	0	0.0%	0 0	0.0%
Charity - Child Sponsorship	6	4,582	Ő	3,787	Ő	0.0%	ő	0.0%	0 0	0.0%
Charity - Children & Youth Charity - Civil Rights	1,417		10	2,109 2,840	7	70.0%	3	30.0% 33.3%	0	0.0%
Charity - Community Development & Civic Organizations	2,742	1.847	14	1,891	10	71.4%	4	28.6%	0	0.0%
Charity - Education & Literacy Charity - Elderly	1,614 416	2,228	15	1,839	8	53.3% 66.7%	7	46.7%	0	0.0%
Charity - Environment	442	3,109	1	3,308	0	0.0%	1	100.0%	0	0.0%
Charity - Health Charity - Human Services (i.e. assistance to individuals & families)	1,781 4,351	2,157	21	1,627	11	52.4% 86.1%	10	47.6%	0	0.0%
Charity - Law & Public Interest	138	3,762	0	3,787	0	0.0%	0	0.0%	0	0.0%
Charity - Local Charity - National	104,875 14,410	174 837	199 21	545	174	87.4%	23	11.6% 4.8%	2	1.0%
Charity - Other Charitable Organizations	14,410	2.525	10	2,109	4	40.0%	4	40.0%	2	20.0%
Charity - Police & Firefighter Organizations Charity - Relief & Development	1,095 87	2,519 3,984	2	3,046	2	100.0%	0	0.0%	0	0.0%
Charity - Religious	1,502		11	2,050	9	81.8%	2	18.2%	0	0.0%
Charity - Veterans & Military Charts	1,642		4	2,683	2	50.0%	2	50.0% 0.0%	0	0.0%
Chauffeur Service	19 1,172	2,473	5	3,308 2,558	2	100.0% 40.0%	3	60.0%	0	0.0%
Check Cashing Protection Systems	4,683	1,465	206	531	204	99.0%	1	0.5%	1	0.5%
Check Cashing Service Check Protection & Signing Machines	46,704 2,077		516 15	292	345	66.9% 100.0%	150	29.1% 0.0%	0	4.1%
Check Room Service	7 3,952	4,559	0 40	3,787	0	0.0%	0	0.0%	0	0.0%
Check Verification & Recovery Service Checks - Printing	48,122		206	1,248	201	92.5%	4	7.5%	1	0.0%
Cheerleading Instruction	2,449	1,925	34	1,358	15	44.1%	19	55.9%	0	0.0%
Cheese Cheese - Artisanal	1,289		12	1,989 3,787	10	83.3% 0.0%	2	16.7% 0.0%	0	0.0%
Chemical Cleaning - Industrial Chemical Milling	3,238	1,720	19	1,694	4	21.1%	15	78.9%	0	0.0%
Chemical Plant Equipment & Supplies	138		0	3,787	0	0.0%	0	0.0%	0	0.0%
Chemical Production	223	3,523	1	3,308	1	100.0%	0	0.0%	0	0.0%
Chemicals Chemicals - Reclaiming	11,644 49		82	902	43	52.4% 100.0%	35	42.7%	4	4.9%
Chemists - Analytical & Consulting	402	3,155	0	3,787	0	0.0%	0	0.0%	0	0.0%
Chemists - Manufacturers Chess Instruction	982 53	2,584 4,171	107	770	105	98.1%	2	1.9%	0	0.0%
Chewing Gum	1	4,710	0	3,787	0	0.0%	0	0.0%	0	0.0%
Child Care - In Home Child Care - Infant	2,666	1,869 2,549	26	1,502 2,683	17	<u>65.4%</u> 50.0%	8	30.8% 25.0%	1	3.8%
Child Care Centers	159,977	117	509	295	340	66.8%	154	30.3%	15	2.9%
Child Care Referral Child Parent Development Centers	1,247		2	3,046	2	100.0%	0	0.0%	0	0.0%
Child Support Enforcement	3,233	1,721	35	1,346	25	71.4%	10	28.6%	0	0.0%
Childproofing Services Children`s Play Programs Instruction	52 398		2	3,046 2,109	0	0.0%	2	100.0% 40.0%	0	0.0%
Childrens & Family Entertainment	5,296	1.406	159	628	112	70.4%	40	25.2%	7	4.4%
Childrens & Infants Wear - Retail Childrens & Infants Wear - Wholesale & Manufacturing	30,178	527 2.786	316	399 2,683	211	66.8% 50.0%	98	31.0%	7	2.2%
Chillers - Liquid	10	4,505	4	3,787	0	0.0%	0	0.0%	0	0.0%
Chimes & Bells Chimney Builders & Repair	14,712	831 312	38 195	1,290	13	34.2%	25	65.8% 28.2%	0	0.0%
Chimney Cleaning	128,476	148	397	349	238	59.9%	124	31.2%	35	8.8%
Chimney Cleaning Equipment & Supplies Chimney Lining Materials	1,186	2,465	3	2,840 2,683	2	66.7% 0.0%	1	33.3% 100.0%	0	0.0%
Chimney Sweeper	1,038	2,557	5	2,558	4	80.0%	4	20.0%	0	0.0%
Chimneys - Prefabricated China - Wholesale & Manufacturers		4,538	0	3,787	0	0.0%	0	0.0%	0	0.0%
	8		2	3,046	1	50.0%	1	50.0% 22.2%	0	0.0%
China & Crystal - Repair	8 98 430	3,928 3,124	2	2,184	7	77.8%	2			0.0%
China & Crystal - Repair China & Glassware - Renting	8 98 430 4	3,928 3,124 4,633	2 9 0	2,184 3,787	7	0.0%	0	0.0%	0	0.007
China & Crystal - Repair China & Glassware - Renting China & Glassware - Retail	8	3,928 3,124 4,633 751	2 9 0 37 8	2,184 3,787 1,304	7 0 31 6		2 0 6 2	0.0%	0 0	0.0%
China & Crystal - Repair           China & Glassware - Renting           Ohina & Glassware - Retail           Chinese Food Products           Chinepartor Information Bureaus	8 98 430 44 17,841 17,841 277 206	3,928 3,124 4,633 751 3,401 3,564	8	2,184 3,787 1,304 2,265 3,787	7 0 31 6	0.0% 83.8% 75.0% 0.0%	2 0 6 2 0	0.0% 16.2% 25.0% 0.0%	0 0 0	0.0%
China & Crystal - Repair China & Chyster - Retting China & Glassware - Retting Chinese Food Products Chiropractor Information Bureaus Chiropractors D.C. Chiropractors D.C.	8 98 430 44 17,841 277 206 96,741	3,928 3,124 4,633 751 3,401 3,564 188	2 9 0 37 8 0 426 16	2,184 3,787 1,304 2,265 3,787 331	7 0 31 6 0 338 15	0.0% 83.8% 75.0% 0.0% 79.3%	2 0 6 2 0 85	0.0% 16.2% 25.0% 0.0% 20.0%	0 0 0 3 3	0.0% 0.0% 0.0% 0.7%
China & Crystal - Repair China & Crystal - Repair China & Glassware - Renting China & Glassware - Renting Chinege Food Products Chiropractor Information Bureaus Chiropractors D.C. Chiropractors Equipment & Supplies Chiropractors Equipment & Supplies	8 98 430 4 17,841 277 206 96,741 1,745 1,745	3,928 3,124 4,633 751 3,401 3,564 88 2,173 4,505	8 0 426	2,184 3,787 1,304 2,265 3,787 331 1,795 3,787	7 0 31 6 0 338 5 15 0	0.0% 83.8% 75.0% 0.0% 79.3% 93.8% 0.0%	2 0 6 2 0 85 1 1	0.0% 16.2% 25.0% 0.0% 20.0% 6.3% 0.0%	0 0 0 3 0 0 0	0.0% 0.0% 0.7% 0.0% 0.0%
China & Crystal - Repair China & Crystal - Repair China & Glassware - Retting Chinese Food Products Chiropractor Information Bureaus Chiropractors D.C. Chiropractors D.C. Chiropractors C.C. Chiropractors C.C. Chiropractors C.C. Chocolate & Cocoa	8 98 430 430 4 17,841 277 206 96,741 1,745	3,928 3,124 4,633 751 3,564 1,88 2,173 4,505 1,988	8 0 426	2,184 3,787 1,304 2,265 3,787 3,787 3,31 1,795 3,787 2,461	7 0 31 6 0 338 338 155 0 0 4	0.0% 83.8% 0.0% 79.3% 93.8% 0.0% 66.7%	2 0 2 0 85 1 0 0 2 2	0.0% 16.2% 25.0% 0.0% 20.0% 6.3% 0.0% 33.3%	0 0 0 0 3 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
China & Crystal - Repair China & Glassware - Retting China & Glassware - Netting Chinopractor Information Bureaus Chiropractors Information Bureaus Chiropractors Equipment & Supplies Chiropractors Equipment & Supplies Chocolate & Cocoa Chocolate & Cocoa Choregraphers Christian Science Practitioners	8 98 430 277 206 96,741 1,745 1,745 0,00 2,228 1 0 0 0 2,228 6 6	3,928 3,124 4,633 751 3,564 188 2,173 4,505 1,988 4,710 4,572	8 0 426	2,184 3,787 1,304 2,265 3,787 331 1,795 3,787 2,461 3,308 3,787	7 0 31 6 0 338 338 15 0 0 4 4 0 0 0 0 0	0.0% 83.8% 75.0% 0.0% 79.3% 93.8% 0.0% 66.7% 0.0%	2 0 6 2 0 85 1 0 0 2 1 0 0 0 2 1 0 0 0 0 0 0 0 0 0 0	0.0% 16.2% 25.0% 0.0% 20.0% 6.3% 0.0% 33.3% 100.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.7% 0.0% 0.0% 0.0% 0.0%
China & Crystal - Repair China & Crystal - Repair China & Glassware - Aenting China & Glassware - Nettall Chinopractors Products Chiropractors D.C. Chiropractors D.C. Chiropractors Equipment & Supples Chiroinators Chocolate & Cocoa Choreographers Christian Science Practitioners Christian Science Reading Rooms	8 98 430 44 17,841 277 206 96,741 1,745 1,745 1,745 1,228 1 6 2,228 1 6 2,26 2,26 2,26 2,27 2	3,928 3,124 4,633 751 3,364 188 4,505 1,988 4,505 1,988 4,502 1,988 4,502 1,988	8 0 426 0 0 6 1 1 0 0 0 0 0	2,184 3,787 1,304 2,265 3,787 331 1,795 3,787 2,2461 3,308 3,787 3,787 3,787	7 0 31 6 0 338 15 0 4 4 0 0 0 0 0 0 0 2 2 2	0.0% 83.8% 75.0% 79.3% 79.3% 93.8% 0.0% 66.7% 0.0% 0.0% 0.0% 0.0% 0.0%	2 0 0 2 85 1 1 1 0 2 2 1 0 0 0 0 0	0.0% 16.2% 0.0% 0.0% 6.3% 0.0% 33.3% 100.0% 0.0% 0.0%	0 0 0 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.7% 0.0% 0.0% 0.0% 0.0% 0.0%
China & Crystal - Repair China & Crystal - Repair China & Glassware - Renting China & Glassware - Retail Chinege Food Products Chiropractors D.C. Chiropractors D.C. Chiropractors D.C. Chiropractors C.C. Chiropractors C.C. Chiropractors C.C. Choreagraphers A. Chocolate & Cocoa Choreagraphers Choreagraphers Christian Science Practitioners Christian Science Reading Rooms Christians Libits & Decorations Christians Libits & Decorations	8 98 430 277 206 96,741 1,745 1,745 0,00 2,228 1 0 0 0 2,228 6 6	3.928 3.124 4.633 751 3.401 3.564 1.88 4.505 1.988 4.505 1.988 4.4505 1.988 4.4505 1.988 4.4505 1.988 4.4505 1.988 4.450 1.988 4.450 1.988 4.450 1.988 4.450 1.988 4.450 1.988 4.450 1.988 4.450 1.988 4.505 1.9888 1.988 1.988 1.9888 1.9888 1.9888 1.9886 1.9886 1.9886 1.9886 1.9	8 0 426	2,184 3,787 1,304 2,265 3,787 331 1,795 3,787 2,461 3,308 3,787 1,290 1,197	77 0 31 6 0 338 5 5 0 4 4 0 0 0 0 0 0 27 7 33	0.0% 83.8% 75.0% 9.79.3% 9.38% 0.0% 93.8% 0.0% 66.7% 0.0% 0.0% 71.1% 71.1%	2 0 6 2 0 85 1 1 0 2 2 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 16.2% 0.0% 0.0% 0.0% 3.3% 0.0% 100.0% 0.0% 26.3% 22.7%	0 0 0 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.7% 0.0% 0.0% 0.0% 0.0% 0.0%
China & Crystal - Repair China & Crystal - Repair China & Glassware - Retail Chines Food Products Chiropractors Information Bureaus Chiropractors Equipment & Supplies Chiropractors Equipment & Supplies Chirofrators Chocolate & Cocoa Chocolate & Cocoa Chocolate & Cocoa Chocolate & Cocoa Chocolate Science Practitioners Christian Science Practitioners Christian Science Reading Rooms Christian Science Reading Rooms	8 98 430 4 17,841 277 200 96,741 1,745 10 2,228 1 6 2,228 6 2,228 4,605 2,384 4,605 4,705 4,70	3.928 3.124 4.633 7.51 3.401 3.564 4.505 1.1988 4.710 4.582 4.399 1.188 1.472 4.532 4.633	8 0 426 0 6 1 1 0 0 0 0 0 3 8	2,184 3,787 1,304 2,265 3,787 3,311 1,795 3,787 2,2461 3,308 3,787 3,787 1,290 1,197 3,787 3,787	77 0 31 6 0 0 338 338 338 338 0 0 0 0 0 0 0 0 0 0	0.0% 83.8% 75.0% 79.3% 93.8% 0.0% 66.7% 0.0% 0.0% 0.0% 0.0% 71.1% 72.0% 0.0%	2 0 6 2 0 85 1 0 0 2 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 16.2% 25.0% 20.0% 6.3% 0.0% 33.3% 100.% 20.0% 20.0% 0.0% 0.0% 22.7% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.7% 0.0% 0.0% 0.0% 0.0% 0.0%
China & Crystal - Repair China & Crystal - Repair China & Glassware - Renting China & Glassware - Retail Chinege Food Products Chiropractors D.C. Chiropractors D.C. Chiropractors D.C. Chiropractors C.C. Chiropractors C.C. Chiropractors C.C. Choreagraphers A. Chocolate & Cocoa Choreagraphers Choreagraphers Christian Science Practitioners Christian Science Reading Rooms Christians Libits & Decorations Christians Libits & Decorations	8 98 430 4 17,841 227 206 96,741 1,745 10 2,228 1 6 2,28 6 2,28 1 6 2,75 2,75 1,745 1,	3.928 3.124 4.633 751 3.401 3.564 1.828 4.505 4.505 4.505 4.505 4.505 4.505 4.505 4.505 4.505 4.505 4.505 4.505 1.888 4.559	8 0 426 0 6 1 1 0 0 0 0 0 3 8	2,184 3,787 1,304 2,265 3,787 331 1,795 3,787 2,461 3,308 3,787 1,290 1,197	77 0 31 6 0 338 38 38 38 0 4 4 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 83.8% 75.0% 9.79.3% 9.38% 0.0% 93.8% 0.0% 66.7% 0.0% 0.0% 71.1% 71.1%	2 0 6 2 0 85 1 0 0 2 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 16.2% 0.0% 0.0% 0.0% 3.3% 0.0% 100.0% 0.0% 26.3% 22.7%	0 0 0 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.7% 0.0% 0.0% 0.0% 0.0% 0.0%

Cigar & Cigarette & Tobacco Dealers - Retail Cigar & Cigarette & Tobacco Dealers - Wholesale Cigar & Cigarette Lighters Cigars & Cigarette Lighters Cigars and Cigar Accessories Circuit Breakers Circuit Breakers Circuit Breakers Circuit Breakers	33,696 1,731 1,285 797 1,330	483 2,177 2,404	411 30	339 1,428	279	67.9% 73.3%	127	30.9%	Pursue 5	-70
Cigar & Cigarette Lighters Cigar, Cigarette & Tobacco Manufacturers Cigars and Cigar Accessories Circuit Breakers Circuit Breakers Circuitation Auditors	1,731 1,285 797		30		22	73.3%				1.270
Cigar, Cigarette & Tobaco Manufacturers Cigars and Cigar Accessories Circuit Breakers Circuit Breakers	797	2,404		2,840	2	66.7%	8	26.7%	0	1.2% 0.0% 0.0%
Circuit Breakers Circulation Auditors	1 220	2,722	17	1,750	11	64.7%	6	35.3%	0	0.0%
Circulation Auditors	475	2,373 3,060	59	1,049 3,787	22	37.3%	37	<u>62.7%</u> 0.0%	0	0.0%
	475	4,239	0	3,787	0	0.0%	0	0.0%	0	0.0%
Circus Companies	208	3,560 4,538	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cistern Builders City & Town Planners	352	4,538	0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Clamps	7	4,559	1	3,308	1	100.0%	0	0.0%	0	0.0%
Clay Products	4 301	4,633 3,355	0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Clean Room Facilities	376	3.206	10	2.109	5	50.0%	5	50.0%	0	0.0%
Clean Rooms - Installation & Equipment Cleaners & Dyers Equipment & Supplies	218	3,535 4.067	0	3,787 3,308	0	0.0%	0	0.0%	0	0.0%
Cleaners & Dyers Supplies	10	4,505	4	2,683	1	25.0%	3	75.0%	0	0.0%
Cleaning Compounds Cleaning Services	2,497 64,714	1,912 285	167 1,016	614 181	161 450	96.4% 44.3%	6 393	3.6% 38.7%	0 173	0.0%
Cleaning Services - Commercial Office	5,337	1,402	11	2,050	7	63.6%	335	27.3%	1/5	9.1%
Cleaning Supplies Cleaning Supplies by Internet	19,728 1,952	713 2,083	<u>162</u> 14	624 1,891	77	47.5% 92.9%	79	48.8% 7.1%	6	3.7%
Cleaning Supplies by Mail	12	4.482	0	3.787	13	0.0%	0	0.0%	0	0.0%
Cleaning Systems Press, Chemical	3,080	1,756	8	2,265	1	12.5%	7	87.5%	0	0.0%
Clergy Clinics	141 126,355	3,746	1,072	3,787	788	0.0%	274	0.0%	10	0.0%
Clinics - Dialysis	683	2,827	2	3,046	2	100.0%	0	0.0%	0	0.9%
Clinics - Pain Management Clinics - Sleep Centers	1,250 4,259	2,422	31	2,265	22	100.0% 71.0%	0	0.0%	0	0.0%
Clipping Service	187	3,616	2	3,046	0	0.0%	2	100.0%	Ő	0.0%
Clocks - Components Clocks - Dealers	71 6.911	4,047	0 40	3,787	28	0.0%	0	0.0%	0	0.0%
Clocks - Service & Repair	7,545	1,178	107	770	60	56.1%	43	40.2%	4	3.7%
Clocks - Wholesale & Manufacturers Closet Systems & Accessories	142 21,778	3,741 659	3 54	2,840 1,096	2	66.7% 68.5%	1	33.3% 29.6%	0	0.0%
Closures - Industrial - Protective	124	3,820	0	3,787	0	0.0%	16	0.0%	0	0.0%
Cloth Cutting	38 29,996	4,257	3	2,840	211	66.7% 47.4%	1 183	33.3% 41.1%	0	0.0%
Clothes - Consignment & Resale Clothing - Retail	75,847	528 241	1,859	324	1,015	54.6%	766	41.2%	78	4.2%
Clubs Clutches	26,378	591	491	302	416	84.7%	65	13.2%	10	2.0%
Couching - Business	539 48,630	2,974 375	153	3.308	0	0.0%	21	100.0%	0	0.0%
Coaching - Leadership	41	4,234	0	3,787	0	0.0%	0	0.0%	0	0.0%
Coaching - Life Coal & Coke - Retail	3,814 567	1,604 2,943	17	1,750 3,308	6	35.3%	9	52.9%	2	11.8% 0.0%
Coal & Coke - Wholesale	88	3,981	0	3,787	0	0.0%	0	0.0%	0	0.0%
Coal Brokers Coal Miners & Shippers	480 586	3,048	0	3,787	0	0.0%	0	0.0%	0	0.0%
Coal Washing	44		0	3,787	0	0.0%	0	0.0%	0	0.0%
Coat Fronts Coated Fabrics	3 140	4,660 3,748	0	3,787	0	0.0%	0	0.0%	0	0.0%
Coatings - Powder	928	2,607	5	2,558	3	60.0%	2	40.0%	0	0.0%
Coatings - Protective Coatings - Vacuum Deposition	17,289 55	759 4,156	61	1,026 3,308	32	52.5% 0.0%	26	42.6%	3	4.9%
Coats - Wholesale & Manufacturers	123		6	2,461	3	50.0%	1	16.7%	2	100.0% 33.3%
Cocktail Lounges Cocktail Mixes	2,925	1,794	46	1,172	28	60.9%	16	34.8%	2	4.3%
Cocktail Mixes Coffee & Tea	98 30,469	3,928 520	225	3,787 498	171	0.0%	0 52	0.0%	2	0.9%
Coffee & Tea Shops	3.280	1.713	51	1.120	32	62.7%	17	33.3%	2	3.9%
Coffee Break Service & Supplies Coffee Brewing Devices	9,761 2,433	1,040 1,929	62 42	1,012	50 32	80.6%	12	<u>19.4%</u> 23.8%	0	0.0%
Coffee Roasting & Handling Equipment	1,357	2,352	92	836	86	93.5%	6	6.5%	0	0.0%
Coil Winding Coils - Electric	60 165	4,116 3,683	0	3,787	0	0.0%	0	0.0%	0	0.0%
Coils - Fin	4	4,633	0	3,787	Ő	0.0%	0	0.0%		0.0%
Coin & Bill Change Machines Coin & Bill Count,Sort,Wrap Machines	270 135	3,416 3,773	1	3,308	1	100.0%	0	0.0%	0	0.0%
Coin & Bill Count,Sort,Wrap Services	135	3,779	7	2,362	15	14.3%	6	85.7%	0	0.0%
Coin Cards Coin Dealers, Supplies	47 157,115	4,209 120	0 441	3,787 326	0 294	0.0%	0 146	0.0%	0	0.0%
Coins & Tokens - Manufacturers	6,211	1,302	441	2,050	294	54.5%	146	27.3%		18.2%
Coins,Stamps & Precious Metals Dealer Cold Storage Doors & Insulated Panels	3,182 60	1,736 4,116	9	2,184 3,787	6	<u>66.7%</u> 0.0%	2	22.2%	1	<u>11.1%</u> 0.0%
Cold Type Composition	1	4,710	0	3,787	0	0.0%	0	0.0%	0	0.0%
Collapsible Tubes Collectibles	9	4.523	0 415	3.787	0 360	0.0%	0	0.0%	0	0.0%
Collection Agencies	59,325 890,700	313	415	338	360 14.507	83.0%	2,379	12.8%	592	0.5%
Collection Agencies - Government Loans	1,464	2,291	13	1,939	2	15.4% 66.2%	10 514	76.9%	1	7.7%
Collection Systems College Admission Counseling	118,690 1,641	162 2,220	1,650 155	113 634	1,093	52.9%	73	31.2% 47.1%		2.6% 0.0%
College Savings Plans	106	3,893	0	3,787	0	0.0%	0	0.0%	0	0.0%
Colocation Services Colon Hydrotherapy - Colonic Therapy	10 3,577	4,505	0	3,787 2,362	0	0.0%	0	0.0%	0	0.0%
Color Cards	10	4,505	0	3,787	0	0.0%	0	0.0%	0	0.0%
Color Consultants Color Separations - Offset , Photo Engraving	163 46		1	3,308	1	100.0%	0	0.0%	0	0.0%
Colors - Food	62	4,100	0	3,787	0	0.0%	0	0.0%	0	0.0%
Colors & Pigment Columbarium	106	3,893 4,257	0	3,787	0	0.0%	0	0.0%		0.0%
Columns	233	3,498	1	3,308	0	0.0%	1	100.0%	0	0.0%
Combs Combustion Controls	15 61	4,451 4,108	2	3,046 3,787	1	50.0% 0.0%	1	50.0% 0.0%	0	0.0%
Comic Books	5.535	4,108	71	3,787 955	34	47.9%	28	39.4%	9	12.7%
Commercial Blueprint Design	5	4,602	0	3,787	0	0.0%	0	0.0%		0.0%
Commercial Kitchen Rental Commercial Painting Contractor	23	4,373 2,118	0	3,787	5	0.0%	0	0.0%	0	0.0%
Commercial Products Manufacturers	51,605	357	587	270	530	90.3%	53	9.0%	4	0.7%
Commercial Products Wholesale & Distributor Commercial Roofing	45,570	400	859 36	214	823	95.8%	30 13	3.5% 36.1%		0.7%
Commercials - Radio & Television	369	3,230	30	2,840	1	33.3%	2	66.7%	0	0.0%
Commissary Contractors Commodity Brokers	221 14.285	3,530 845	3	2,840	1	33.3%	2	66.7% 20.8%		0.0%
Communication Consultants	21,342	672	92	836	63	68.5%	27	29.3%	2	2.2%
Compact Discs, Tapes & Records - Retail	14,313	842	141	667	75	53.2%	58	41.1%	8	5.7%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpis Not Settled	%	Cmpls Unable to	
Compact Discs, Tapes, Records - Wholesale & Manufacturing	1,929	2,093	12	1,989	8	66.7%	4	33.3%	Pursue 0	% 0.0%
Compactors - Waste - Household - Dealers	135	3,773	7	2,362	4	57.1%	3	42.9%	0	0.0%
Compactors - Waste - Industrial & Commercial Compactors - Waste - Service & Repair	319 197	3,324 3,589	6	2,362 2,461	4	0.0%	2	100.0% 33.3%	0	0.0%
Compactors - Waste - Supplies & Parts Compactors - Waste - Wholesale & Manufacturers	16 14	4,443	0	3,787 3,787		0.0%	0	0.0%	0	0.0%
Compliance Consulting	3,605	1,642	19	1,694		73.7%	4	21.1%	1	5.3%
Composting Systems Compression Clothing/Garments	103	3,908 4,248	0	3,787 3,308	0	0.0%	0	0.0%	0	0.0%
Compressors	2,846	1,817	14	1,891	9	64.3%	5	35.7%	0	0.0%
Compressors - Rent Compressors - Repair	36	4,273 3,613	0	3,787	0	0.0%	0	0.0%	0	0.0%
Computer Assisted Design Services	526	2,993	4	2,683	3	75.0%	1	25.0%	0	0.0%
Computer Business Services Computer Consultant	8.388 21,223	1.130 676	16		10	<u>62.5%</u> 59.1%	6	37.5% 38.7%	0	0.0%
Computer Facilities Management Services	253	3,450	1	3,308	0	0.0%	1	100.0%	0	0.0%
Computer Gaming Centers Computer Printers Sales & Service	2,485 4,377	1,917 1,517	47		21	44.7%	13	27.7% 34.2%	13	27.7%
Computer Software Publishers & Developers	109,017	171	1,353	144	1,218	90.0%	111	8.2%	24	1.8%
Computers - Bulletin Boards Computers - Cable & Installation	77 11,375	4,022 954	23	3,787		0.0%	10	0.0%	3	0.0%
Computers - Dealers Computers - Disaster Recovery	323,872 44,506	52 407	5,970		5,434 108	91.0% 57.1%	489		47	0.8%
Computers - Forensics	266	3,427	189	3,046	2	100.0%	0	0.0%	0	0.0%
Computers - Furniture Computers - Graphics	2,575 3,276	1,895 1,714	86			91.9% 10.0%	6	7.0%	1	1.2%
Computers - Multimedia	13,553	874	134	694	113	84.3%	20	14.9%	1	0.7%
Computers - Network Security Computers - Networks	12,359 158,025	920 119	67 2,358		59 2,324	88.1% 98.6%	6 26	9.0%	2	3.0%
Computers - Programming	116	3,860	6	2,461	2	33.3%	4	66.7%	0	0.0%
Computers - Rent & Lease Computers - Rooms - Installation & Equipment	5,287	1,407	31			12.9% 37.5%	. 27	87.1% 50.0%	0	0.0%
Computers - Security Equip & Systems	17,444	757	105	775	91	86.7%	14	13.3%	0	0.0%
Computers - Service & Repair Computers - Supplies & Parts	176,180 219,988	111 85	1,529 1,894	91	1,558	66.9% 82.3%	456		50 34	3.3%
Computers - Sys Designers & Consult Computers - Time Share	97,033	186	287	415	210	73.2%	69	24.0%	8	2.8%
Computers - Training	43,393	4,354 416	201	541	163	81.1%	1 28	13.9%	0 10	5.0%
Computers - Used Computers - Wholesale & Manufacturers	17,998 14,430	744	73	946	44	60.3% 95.6%	26 18	35.6%	3	4.1%
Computers Hardware, Software & Services	450.011	35	5.599	27	4,846	95.6%	636	11.4%	117	2.1%
Concert Bureaus Concert Halls	251 2,024	3,452 2,066	15	1,839 1,346		86.7% 51.4%	2	13.3%	0	0.0%
Concert Performers	3	4,660	0	3,787	18	0.0%	0	0.0%	0	0.0%
Concessionaires Concierae Services	810 4,738	2,716	7	2,362 2,184	3	42.9%	4	57.1% 44.4%	0	0.0%
Concrete - Custom	6,827	1,241	39	1,270	22	56.4%	14	35.9%	3	7.7%
Concrete - Prestressed Concrete - Ready Mixed	106 12,832	3,893 897	27			0.0%	0	0.0%	0	0.0%
Concrete - Restoration, Sealing & Cleaning	3,525	1,657	23	1,569	9	39.1%	13	56.5%	1	4.3%
Concrete - Stamped & Decorative Concrete Additives	21,199	677 3,285	90	857 3,308	67	74.4%	21	23.3%	2	2.2%
Concrete Aggregates	549	2,966	1	3,308	0	0.0%	1	100.0%	0	0.0%
Concrete Block & Product Molding Machine Concrete Blocks & Shapes	1,805	1,631	27	1,989	6	33.3%	18	66.7% 50.0%	0	0.0%
Concrete Breaking Equipment	332	3,293	0	3,787		0.0%	0	0.0%	0	0.0%
Concrete Breaking, Cutting, Sawing Concrete Construction Forms & Accessories	4,585 4,217	1,481 1,547	22	2,840	4	<u>66.7%</u> 18.2%	7	33.3% 31.8%	11	50.0%
Concrete Contractors Concrete Curing & Treating Materials	401.695 2,588	42 1,888	1.479	133	746	50.4% 71.4%	681	46.0%	52	3.5%
Concrete Mixers	2,588	2,665	2	2,362 3,046	0	0.0%	2	28.6% 100.0%	0	0.0%
Concrete Mixers - Renting Concrete Mixing Plant Equipment	5	4,602 3,831	0	3,787 3,787		0.0%	0	0.0%	0	0.0%
Concrete Patching Compounds	597	2,916	2	3,046	0	0.0%	2	100.0%	0	0.0%
Concrete Products Concrete Pumping Service	15,358 2,550	807 1,900	53	1,104 2,558	43	81.1%	10	18.9%	0	0.0%
Concrete Reinforcements	2,052 6,336		5	2,558	4	80.0%	1	20.0%	0	0.0%
Concrete Repair/Leveling Concrete Vibrators	4	1,293	33	1,373 3,787	15	45.5%	14	0.0%	4	0.0%
Condiments & Sauces Condominiums	433	3,122	6	2,461	4	66.7% 74.6%	2	33.3%	0	0.0%
Conduit & Fittings	14,769 40	4,239	138 0	3,787	0	0.0%	34	0.0%	1	0.0%
Conference Centers Connectors - Electric	2,144 5,341		14	1,891		57.1% 90.3%	6		0	0.0%
Consignment Service	14.419	836	263	439	125	47.5%	119	45.2%	19	7.2%
Consignment Service - Automobile Consignment Service - Furniture	402	3,155 4,538	3	2,840		66.7%	1	33.3%	0	0.0%
Consignment Service - Online	873	2,652	11	2,050	7	63.6%	4	36.4%	0	0.0%
Construction & Remodeling Services Construction Equipment Sales / Services	1,255,221 4,670	8 1,466	4,015	1,235	2,056	51.2%	1,763		196	4.9%
Construction Estimates	2,145	2,023	18	1,713	6	33.3%	12	66.7%	0	0.0%
Construction Management Construction Reports	28,929	542 2,259	80	2,109	32	40.0%	45	10.0%	3	3.8%
Construction Supplies Consulates & Other Federal Government Representatives	270	3,416	1	3,308	1	100.0%	0	0.0%	0	0.0%
Consultant - Employee Benefit Plans	910 8,987	1,086	8	=/===	8	0.0%	0	0.0%	0	0.0%
Consultant - Planning Consultant - Public Sector Planning	3,781	1,613 2,272	20 11			45.0% 100.0%	10	50.0% 0.0%	1	5.0%
Consultant - Strategic Planning	2,066	2,053	11	3,308	0	0.0%	1	100.0%	0	0.0%
Consultants - Automobile Purchase Consultants - Dental Management	1,437	2,313 2,706	5	2,558 2,050		80.0%	1	20.0%	0	0.0%
Consultants - Medical	6,309	1,295	58	1,061	27	46.6%	25	43.1%	6	10.3%
Consultants - Pharmaceutical Consultants - Prison & Sentencing	498 157	3.025 3,701	2	3.046		<u>100.0%</u> 66.7%	0	0.0%	0	0.0%
Consultants - Security	940	2,604	14	1,891	13	92.9%	1	7.1%	0	0.0%
Consultants - Social Media Consultants - Telecommunication	861	2,666 2,763	9	2,184 2,683		44.4%	4	44.4% 50.0%	1	11.1%
Consumer Finance & Loan Companies	318,200	54	5,710	25	5,146	90.1%	427	7.5%	137	2.4%
Consumers Cooperative Organizations Contact Lenses	11,252 30,390	960 524	70			92.9%	56	7.1%	0	0.0%
Containerized Freight Service Contest Arranging & Judging	1,804	2,145	25	1,526	16	64.0%	9	36.0%	0	0.0%
Contract Manufacturing	2,290 43,101	1,976 418	23	425	226	<u>91.3%</u> 81.3%	51	0.0%	1	8.7% 0.4%
Contractor - Commercial	28,652	545	46	1,172	22	47.8%	21	45.7%	3	6.5%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpis Not Settled	%	Cmpis Unable to	
Contractor - Crawl Space	2,761	1,840	2	3,046	1	. 50.0%	1	50.0%	Pursue 0	% 0.0%
Contractor - Decorative & Specialty Concrete Contractor - Disabled Access	5,422	1,387 2,824	26	1,502 3,308	13	50.0% 100.0%	12	46.2% 0.0%	1	3.8% 0.0%
Contractor - Electrical	26,705	584	73	946	42	57.5%	28	38.4%	3	4.1%
Contractor - Flat Roof Contractor - Gas	582	2,929 3,511	6	2,461 2,840	4	66.7% 66.7%	2	33.3% 33.3%	0	0.0%
Contractor - General Green Builder	8,788	1,097	25	1,526	9	36.0%	14	56.0%	2	8.0%
Contractor - Hauling Contractor - Home Performance	48 981		21	3,308 1,627	1	. <u>100.0%</u> 23.8%	0	0.0%	0	0.0%
Contractor - Industrial	2,394	1,945	5	2,558	2	40.0%		60.0%	0	0.0%
Contractor - Insulation Contractor - Interior Trim	148,779	124 2,413	276	428 2,840	211	. 76.4%	55	19.9% 33.3%	10	3.6%
Contractor - Low Voltage Systems	2,583	1,892	0	3,787	0	0.0%	Ō	0.0%	0	0.0%
Contractor - Mechanical Insulation Contractor - Metal Roofing	140	3.748	0	3.787 2,109	0	0.0%	0	0.0%	0	0.0%
Contractor - Remodel & Repair	49,883	367	318	396	118	37.1%	186	58.5%	14	4.4%
Contractor - Roofing Spray Foam Insulation Contractor - Sheetrock	62 154	4,100 3,710	2	3,787	0	0.0%	0	0.0%	0	0.0%
Contractor - Spray Foam Insulation	6,699	1,258	20	1,664	12	60.0%	8	40.0%	0	0.0%
Contractor - Tile Roofing Contractor - Water Conditioning	131	3,788 2,437	18	3,308	11	. 100.0%	7	0.0%	0	0.0%
Contractors - Acoustical Ceiling Contractors - Ceiling	1,217	2,445	2	3,046	1	. 50.0%	1	50.0%	0	0.0%
Contractors - Ceiling Contractors - Flooring	6,573 46,080	1.269 399	266	2.184 435	133	88.9%	115	11.1% 43.2%	18	0.0%
Contractors - Framing Contractors - General	6,712	1,256	8 5,558	2,265	4 2,957	50.0%	2,365	50.0%	0	0.0%
Contractors - Gutters	2,092,531 393	3,175	5,558	28 3,046	2,957	53.2%	2,365	42.6% 50.0%	236	4.2%
Contractors - Retaining Wall	2,377		14	1,891	5	35.7% 0.0%	6	42.9% 100.0%	3	21.4%
Contractors - Sheet Metal Contractors - Solar Energy	16,483	778	52	3,308	44	84.6%	8	15.4%	0	0.0%
Contractors Equipment & Supplies - Dealers & Ser	13,675	870 930	19	1,694	14	73.7%	5	26.3%	0	0.0%
Contractors Equipment & Supplies - Rent & Lease Controls, Control Sys & Regulators	8,700	1,106	8	1.552 2,265	2	25.0%	6	29.2% 75.0%	0	0.0%
Convenience Stores Convention Information	25,682	600	423	335 3,308	240	0 56.7% 0.0%	172	40.7% 100.0%	11	2.6%
Convention Services & Facilities	9,243	1,068	40	1,248	35	87.5%	5	12.5%	0	0.0%
Convents & Monasteries Converters - Electric	13 269	4,471	0	3,787 2,840	0	0.0%	0	0.0%	0	0.0%
Conveyors & Conveying Equipment	1,667	2,212	1	3,308	0	0.0%	1	100.0%	0	0.0%
Cookies & Crackers Cooking Instruction	1,019	2,564	15 18	1,839	13		2	13.3% 22.2%	0	0.0%
Cooking Utensils	43,708	412	227	494	12		40	17.6%	1	0.4%
Cooling Towers Copiers & Copier Supplies	270 46,217	3,416 397	0 243	3,787 464	0	0.0%	0	0.0%	0	0.0%
Copper	21	4,388	243	3,308	0	0.0%	1	100.0%	0	0.0%
Copper Products Coppersmiths	732	2,784 3,025	2	3,046 3,308	0	0.0%	2	100.0%	0	0.0%
Copy & Duplicating Service	39,219	443	89	866	62	69.7%	23	25.8%	4	4.5%
Copyright Service Cord Blood Storage	376 1,210	3,206 2,449	2	3,046 3,046	2	100.0%	0	0.0%	0	0.0%
Cord Sets & Cords - Electric	20	4,406	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cork & Cork Products Corn Products	20	4,406 3,889	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cornices - Building	26	4,339	1	3,308	1	. 100.0%	Ő	0.0%	0	0.0%
Corporate Awards Corporate Housing	725	2,793 2,256	0	3,787 3,046	0	0.0%	0	0.0%	0	0.0%
Corporation Supplies	698	2,819	0	3,787	0	0.0%	0	0.0%	0	0.0%
Correspondence Schools Corrosion Control	54,282	337 3,293	347	374 3.787	295	85.0% 0.0%	33	9.5%	19	5.5%
Corsets & Girdles	869		9	2,184	6	66.7%	3	33.3%	0	0.0%
Cosmetic & Toiletry Preparations - Manufacturers Cosmetic Sales	1,270	2,411 488	18 453	1,713 318	14 362		75	22.2%	16	0.0%
Cosmetic Sales by Internet	5,966	1,331	330	391	274		55	16.7%	1	0.3%
Cosmetic Sales by Mail Cosmetics - Wholesale & Manufacturers	41 7,811	4,234 1,163	198	2,184 549	175	33.3% 88.4%	21	11.1% 10.6%	2	1.0%
Cosmetics & Perfumes - Retail Costume Fabrics, Trim & Accessories	46,769 3,592	391 1,646	474	308 1,322	228	48.1%	214	45.1% 27.8%	32	6.8%
Costumes - Masquerade & Theatrical	22,861	638	344	377	235	68.3%	101	29.4%	8	2.8% 2.3%
Cotton Cotton Ginning Equipment & Supplies	144	3,739 3,893	0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Cotton Gins	140	3,748	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cotton Goods - Wholesale & Manufacturers Cotton Goods Brokers	403	3,154 4,559	1	3,308 3,787	1	. 100.0%	0	0.0%	0	0.0%
Cotton Picking Machinery	7	4,559	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cottonseed Products Counterfeit Money Detection Devices	6	4.582 4,633	0	3.787 3,787	0	0.0%	0	0.0%	0	0.0%
Countertop - Fabrication	2.647	1.872	12	1.989	8	66.7%	4	33.3%	0	0.0%
Countertops Countertops - Concrete	90,900	199 3,236	297	410 2,683	209	2 70.4%	75	25.3% 25.0%	13	4.4%
Couplings	4	4,633	0	3,787	Ō	0.0%	Ō	0.0%	0	0.0%
Coupon Book Promotions Coupon Services	27,285	572 1,054	323 1,001	393 182	247 935				2	0.6%
Couriers	2,382	1,950	13	1,939	8	61.5%	4	30.8%	1	7.7%
Court Reporters Covers - Book, Catalog	3,792	1,611 3,438	7	2,362 2,558	6	85.7% 60.0%	1	14.3% 40.0%	0	0.0%
Covers - Protective	4,828	1,453	85	881	71	83.5%	11	12.9%	3	3.5%
CPR Training & Certification Craft Galleries & Dealers	9,916 3,369	1,692	29 30	1,445	14			31.0% 40.0%	6	20.7%
Craft Instruction	4,422	1,511	6	2,461		83.3%	1	16.7%	0	0.0%
Craft Supplies Crane Service	25,591 6,063		238	474 2,362	138	58.0% 14.3%	98	41.2% 85.7%	2	0.8%
Cranes	2,157	2,015	0	3,787	Ő	0.0%	Ő	0.0%	<u>0</u>	0.0%
Cranes - Accessories & Parts Crankshaft Grinding	99		0	3.787 3,308	0	0.0%	0	0.0%	0	0.0%
Crankshaft Manufacturers	49	4,193	0	3,787	0	0.0%	Ő	0.0%	0	0.0%
Crawfish Farms Credit - Debt Consolidation Services	222 60,638	3,528 306	0 590	3,787 268	0	0.0%		0.0%	0	0.0%
Credit & Debt Counseling	304,604	58	781	228	633	81.0%	106	13.6%	42	5.4%
Credit Card ? Merchant Services Credit Card Processing Service	21,881 224,003	657 83	191 2,238	569 78	169 2,048		22	11.5% 8.2%		0.0%
Credit Cards - Protection Service	90,241	201	649	249	569	87.7%	78	12.0%	2	0.3%
Credit Cards & Plans										
Credit Cards & Plans - Equipment & Supplies	159,691 71,396	118 254	6,283 927	22 193	6,032 899				<u>5/</u>	0.9% 0.3% 13.2%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	94
Credit Repair Services - No Advance Fee	64,533	287	208	529	191	91.8%	17	8.2%	Pursue 0	% 0.0%
Credit Reporting Agencies Credit Services	69,983 95,338	261 189	3,565	46 203	3,517	98.7% 75.9%	39 197	1.1%	9	0.3%
Credit Unions	151,375	123	1,651	112	1,523	92.2%	125	7.6%	3	0.2%
Cremation Services Cremation Urns	37,473	457 2,378	36		34		2	5.6%	0	0.0%
Crematories Crime Scene/Trauma Clean Up	712	2,806	0	3,787	0	0.0%	. 0	0.0%	0	0.0%
Criminologists	3,324	4,482	14	3,787		0.0%	0	0.0%	0	0.0%
Crisis Intervention Service Cruises	331 48,774	3,297 374	1,268	3,308 156	0	0.0%	117	<u>100.0%</u> 9.2%	0	0.0%
Crushing & Pulverizing Equipment	169	3,670	0	3,787	0	0.0%	0	0.0%	0	0.0%
Crushing & Pulverizing Service Crutches	225		0	3,787	0	0.0%	0	0.0%	0	0.0%
Cryogenics Crystals - Industrial	466	3,071	0	3,787 3,046	0	0.0%	0	0.0%	0	0.0%
Culverts	171	3,661	0	3,787		0.0%	0	0.0%	0	0.0%
Cupolas Currency Exchange	130 48,892	3,793 373	25	3,787	25	0.0%	. 0	0.0%	0	0.0%
Curtains - Wholesale & Manufacturers	179	3,637	8	2,265	5	62.5%	2	25.0%	1	12.5%
Cushions Custom Brokers	1,458 3,411		9	2,184 2,840	3	33.3% 100.0%	6	66.7% 0.0%	0	0.0%
Custom Framing Custom Harvesting	3.963		6	2.461 3,787	5	83.3% 0.0%	1	16.7% 0.0%	0	0.0%
Custom Tile Painting	15 129	3,799	2	3,046	2	100.0%	0	0.0%	0	0.0%
Customs Consultant Cutlery	1,459 68,377		7 91	2,362	0	0.0%	17	100.0%	0	0.0%
Cutting & Slitting Service	75	4,030	0	3,787		0.0%	0	0.0%	0	0.0%
Cylinder Heads - Auto & Motorcycle Cylinders - Air & Hydraulic	181 860	2,668	1	3,308	0	100.0%	0	0.0%	0	0.0%
Cylinders - Gas Cylinders - Hydrostatic Testing	360	3,253 4,538	7	2,362 3.787	6	85.7% 0.0%	1	14.3% 0.0%	0	0.0%
Cylinders - Rebuild & Repair	381	3,198	0	3,787		0.0%	0	0.0%	0	0.0%
Dairies Dairy Consultants	2,157	2,015 3,600	9	2,184 3,308	7	77.8%	2	22.2%	0	0.0%
Dairy Equipment & Supplies	369	3,230	2	3,046	1	50.0%	1	50.0%	0	0.0%
Dairy Equipment Repair Dairy Products - Wholesale	99 2,195	3,923 2,000	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dance Apparel Dance Companies	1,359 15,466	2,351	22 110	1,604	14 66	63.6%	6 41	27.3%	2	9.1% 2.7%
Dancing Instruction	25,550	605	124	718	69	55.6%	41 51	41.1%	4	3.2%
Dancing Supplies Darts & Dart Boards	2,782	1,837 3,460	29	1,445	7	24.1%	22	75.9%	0	0.0%
Data Communications Equipment & Systems	15,255	811	146	655	135	92.5%	9	6.2%	2	1.4%
Data Processing Equipment Data Processing Equipment - Maintenance	374 562 23,692	3,216 2,952	4		16	50.0% 94.1%	2	50.0%	0	0.0%
Data Processing Service			126	712	101	80.2%	23	18.3%	2	1.6% 0.0%
Data Processing Supplies Data Recovery	104 730	2,787	2 8	3,046 2,265 1,012	3	100.0% 37.5%	5	0.0%	0	0.0%
Data Systems - Consultants & Designers Dating Service	8,798 237,406	1,096	62 2,392	1,012	41 2,146		19 202	30.6%	2	3.2% 1.8%
Day Care - Adults	39,223	442	26	1,502	17	65.4%	9	34.6%	0	0.0%
Day Spas Debris Box Service	48,550	376 3,484	729	240 3,787	317	0.0%	173 0	0.0%	239	32.8% 0.0%
Debt Relief Services Debt Relief Services	196,046 82,075	97 216	<u>1,282</u> 911	153 202	806 370		391 463	30.5% 50.8%	85	6.6% 8.6%
Debt Relief Services (Non-compliant with FTC Rule)	95,252	190	882	208	451	51.1%	409	46.4%	22	2.5%
Decals Deck - Repair	2,588	1,888	30			43.3%	17	56.7%	0	0.0%
Deck Builder	4,230	1,545	16	1,795	11	68.8%	4	25.0%	1	6.3%
Deck Cleaning & Sealing Deck Cleaning and Waterproofing	8,745	1,923	31	1,989	17	58.3%	14	41.7%	0	0.0%
Decoration Contractors - Party, Convention Defense Contractors	2,429 875		18	1,713 3,308	8	44.4%	9	50.0% 100.0%	1	5.6% 0.0%
Dehumidifying Equipment	321	3,317	Ô	3,787	0	0.0%	0	0.0%	0	0.0%
Dehydrating Equipment Dehydrating Service	26	4,339	0	3,787	0	0.0%	0	0.0%	0	0.0%
Delicatessens Delivery Service	4,104 61,655	1,564	23 1,760	1,569	13 1,573	56.5% 89.4%	9	39.1% 9.6%	1	4.3%
Demographic Research	27	4,331	0	3,787	0	0.0%	0	0.0%	18 0	1.0% 0.0%
Demolition Contractors Demonstration Services	28,174		47		21		25	53.2%	1	2.1%
Dental Equipment - Repair & Refinish	1,879	2,111	192	564	13	6.8%	177	92.2%	2	1.0%
Dental Equipment & Supplies Dental Hygienists	16,780 4.067	1,569	74	1.304	30	81.1%	30		2	2.7%
Dental Laboratories Dental Service Plans	110,894	168 532	934	192	721		208	22.3%	5	0.5%
Dentist - Dental Implants	29,540 9,116	1,075	164 28	1,462	22	78.6%	30	21.4%	0	0.0%
Dentist - Dental Surgery Dentist - Orthodontist	9,551 27,815	1,048	132		65		14		53	40.2% 2.5%
Dentist - Periodontist	2,437	1,928	120	1,839	12	80.0%	3	20.0%	0	0.0%
Dentist - Prosthodontist Dentist Information Bureaus	264 516	2,999	0		0	0.0%	0	0.0%	0	0.0%
Dentistry - Children Dentistry - Cosmetic	13,296 11,279	881 958	48 108	1,154	39	81.3%	9	18.8% 25.9%	0	0.0%
Dentists	446,784	36	3,931	42	3,116	79.3%		17.0%	4 145	3.7%
Denturist Deodorants	3,186	1,735 3,549	11	2,050 3,308	7	<u>63.6%</u> 100.0%	3	27.3%	1	9.1% 0.0%
Deodorizing & Disinfecting	408	3,150	2	3,046		100.0%	0	0.0%	0	0.0%
Deodorizing Equipment Department Stores	14 84,754		0 9,219	3,787		0.0%	62	0.0%	7	0.0%
Designers - Apparel	8,165	1,144	92	836	31	33.7%	60	65.2%	1	1.1%
Designers - Industrial Desk Pads & Accessories	3.193 295	3,366	30 1	3,308	1	100.0%	16 0	0.0%	0	0.0%
Desktop Publishing Destination Management	<u>6,348</u> 90	1,289	27	1,480		55.6% 0.0%	11	40.7%	1	3.7%
Detective Agencies	3,804	1,608	0	2,265	5	62.5%	3	37.5%	0	0.0%
Developmental Disability Services Diabetes Services & Supplies	1,708 6,354		29	2,840		<u>100.0%</u> 65.5%	0	0.0%	0	0.0%
Dials	2	4,684	0	3,787	0	0.0%	0	0.0%	0	0.0%
Diamond Buyers Diamond Cutters	18,202 646		33	1,373 3,787	31	93.9%	2	6.1% 0.0%	0	0.0%
Diamond Setters Diamonds	180 19,458	3,634	0		0		0	0.0%	0	0.0%
Diamonus	19,458	/1/	38	1,290	22	57.9%	15	39.5%	1	2.6%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpis Not Settled	%	Cmpls Unable to	
Diamonds - Industrial	22	4,380	0	3,787	0	0.0%	0	0.0%	Pursue 0	% 0.0%
Diaper Service Diaries	3,181	1,737 4,660	28	1,462 3,787	10	35.7% 0.0%	17	60.7% 0.0%	1	3.6% 0.0%
Dictating Machines & Supplies	600	2,911	0	3,787	0	0.0%	0	0.0%	0	0.0%
Die Castings Die Cutting	<u>652</u> 366		3	2,840 3,787	0	0.0%	3	100.0% 0.0%	0	0.0%
Die Cutting Equipment & Supplies	40	4,239	1	3,308	1	100.0%	0	0.0%	0	0.0%
Diecast Cars - Dealers Diesel Fuel	<u>194</u> 2,065		0	3,787 2,265	0	0.0%	0	0.0%	0	0.0%
Dietitians	760	2,757	12	1,989	6	50.0%	5	41.7%	1	8.3%
Differentials - Automobile Digital Media	239	3,484 2,282	6 11	2,461 2,050	2	33.3%	4	66.7% 45.5%	0	0.0%
Digital Media Dining Car Builders	1,484	2,282 4,710	0	2,050	0	9.1%	0	45.5%	0	45.5%
Dining Club Plans Dinner Theatres	1.604 1,696	2.231	332	388 1.445	329	99.1%	3	0.9%	0	0.0%
Disability Access Equipment	5,865	1,345	29	1,445	20		1	31.0%	1	3.8%
Disabled Person Assistance	291 58,222	3,374	0	3,787	0	0.0%	0	0.0%	0	0.0%
Disc Jockeys Discotheques	58,222	319 4,559	306	406	131	42.8%	166	54.2%	9	0.0%
Discount Stores	75,150	244	1,202	161	983	81.8%	210	17.5%	9	0.7%
Dishwashing Compounds Dishwashing Machines - Dealers	26		0	3,787 3,308	0	0.0%	0	0.0%	0	0.0%
Dishwashing Machines - Service & Repair	125	3.816	1	3.308	0	0.0%	1	100.0%	0	0.0%
Dishwashing Machines - Supplies & Parts Disinfectants & Germicides	16	4,443 3,855	0	3,787 3,787	. 0	0.0%	0	0.0%	0	0.0%
Dispensary - Medical Marijuana	2,946	1,786	12	1,989	3	25.0%	8	66.7%	1	8.3%
Display Designers & Producers Display Fixtures & Materials	10,643	996 1,835	15	1,839 786	7	46.7% 91.3%	8	53.3%	0	0.0%
Display Installation Service	721	2,798	103	2,683	2	50.0%	2	50.0%	4	0.0%
Disposable Products Distillers	251 176		9	2,184 3,308	2	22.2%	7	77.8%	0	0.0%
Distributing Service - Circular, Sample	3,595	1.645	16	1.795	12	75.0%	3	18.8%	1	6.3%
Divers Divers Equipment & Supplies	592 7,316	2,921	9 42	2,184 1,218	5	55.6% 61.9%	4	44.4% 31.0%	0	0.0%
Diving & Marine Services	293	3,369	2	3,046		50.0%	13	50.0%	0	0.0%
Diving Instruction Divorce Assistance	2,214 4,725	1,993	14	1,891	10	71.4%	4	28.6% 54.5%	0	0.0%
Divorce Assistance DNA Testing	4,725 2,627		33	1,373 1,795	14	42.4%	18	54.5%	1	3.0%
Dock Builders Dock Covers	4,250	1,542	4	2,683	0	0.0%	4	100.0%	0	0.0%
Dock Covers Docks	13 2.171		0	3,787	0	0.0%	0	0.0%	0	0.0%
Document Imaging & Scanning Service	3,036	1,765	10	2,109	7	70.0%	3	30.0% 39.8%	0	0.0%
Dog Breeders Dog Daycare	76,125	238 4,710	374	358 3,787	211	56.4% 0.0%	149	39.8% 0.0%	14	3.7%
Doll Clothing & Accessories	399	3,161	2	3,046	1	50.0%	1	50.0%	0	0.0%
Doll Houses & Accessories Doll Manufacturers Equipment & Supplies	744		16	1,795 3,787	10	62.5% 0.0%	6	37.5%	0	0.0%
Dolls - Collectors	251		6	2,461	3	50.0%	3	50.0%	0	0.0%
Dolls - Repairing Dolls - Retail	61 4,413	4,108 1,512	2	3,046 1,141	0	0.0%	2	100.0% 32.7%	0	0.0%
Dolls - Wholesale & Manufacturers	1,721		21	1,627	17	81.0%	4	19.0%	0	0.0%
Dome Structures Domestic Abuse Services	19 104		0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Door & Gate Operating Devices	8,314		62	1,012	32	51.6%	29	46.8%	1	1.6%
Door Closers & Checks	97		0	3,787	0	0.0%	0	0.0%	0	0.0%
Door Closers & Checks - Repairing Door Frames	333 716		0	3,308 3,787	0	0.0%	0	100.0%	0	0.0%
Door Manufacturer - High Performance	163	3,690	5	2,558	3	60.0%	2	40.0%	0	0.0%
Doors Doors - Commercial	60.465		343 0	378 3,787	183	53.4%	130	37.9%	30	8.7%
Doors - Installation	7,011	1,217	32	1,394	17	53.1%	14	43.8%	1	3.1%
Doors - Patio Doors - Repair	62 40.994		2	3,046 644	103	<u>100.0%</u> 67.8%	47	0.0%	2	0.0%
Door-to-Door Sales - Cleaning Supplies	3,353	1,698	52	1,111	28	53.8%	22	42.3%	2	3.8%
Door-to-Door Sales - Cosmetics Door-to-Door Sales - Magazines	1,661 20,616	2,216	1,201	3,308 162	657	0.0%	1 518	100.0% 43.1%	26	0.0%
Door-to-Door Sales - Meat	1,412	2,327	32	1,394	15	46,9%	15	46.9%	2	6.3% 0.0%
Door-to-Door Sales - Photography Doughnuts	291		9	2,184 1,891	. 7	77.8%	2	22.2% 57.1%	0	7.1%
Dowels	20	4,406	0	3,787	0	0.0%	0	0.0%	0	0.0%
Drafting Equipment & Supplies Drafting Services	905 8,056	2,625 1,151	5	2,558 1,839	5	100.0% 73.3%	0	0.0%	0	0.0%
Drainage Contractors	10,824	983	30	1,428	11	36.7%	4	53.3%	3	10.0%
Drama/Acting Instruction Draperies - Wholesale & Manufacturers	3,504	1,661 3,498	6	2,461 3.787	4	66.7%	2	33.3%	0	0.0%
Draperies & Curtains - Retail & Custom	32,386	499	152	644	109	71.7%	39	25.7%	4	2.6%
Drapery & Curtain Cleaners Drapery & Curtain Fabric - Wholesale & Manufacturers	3.323	1.705 4,171	9	2.184 2,840	5	55.6% 33.3%	4	44.4% 66.7%	0	0.0%
Drapery & Curtain Fabrics - Retail	1,264	2,416	5	2,461	5	83.3%	1	16.7%	0	0.0%
Drapery & Curtain Fixtures Drapery Installation Service	782	2,734 2,324	0	3,787 2,683	0	0.0%	0	0.0%	0	0.0%
Drapery Trimmings	95	3,941	0	3,787	0	0.0%	0	0.0%	0	0.0%
Drawing Materials Dredging	1,060	2,546	21	1,627 3,787	17	81.0% 0.0%	4	19.0%	0	0.0%
Dredging Dress Forms - Wholesale & Manufacturers	39	4,248	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dress Trimmings Dresses - Wholesale & Manufacturers	37 389	4,267	1	3,308	1	100.0% 64.7%	0	0.0%	0	0.0%
Dresses - Wholesale & Manufacturers Dressmakers	389 3,889		17 55	1,750 1,087	11		6 31	35.3% 56.4%	0	0.0%
Dressmakers Supplies	1	4,710	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dressmaking Schools Drill Presses	248	3,460 4,660	4	2,683 3,787	2	50.0%	2	50.0% 0.0%	0	0.0%
Drilling & Boring Contractors	9,028	1,081	18	1,713	11	61.1%	7	38.9%	0	0.0%
Drilling & Boring Equipment & Supplies Drills	<u>1.099</u> 153		0	3.787 3,046	0	0.0%	0	0.0%	0	0.0%
Drive Shafts	1,361	2,348	2 1	3,308	1	100.0%	0	0.0%	0	0.0%
Drivers Education Driveway Installation, Paving & Repair	2,316	1,969	52	1,111 2,265	27	51.9% 25.0%	22	42.3%	3	5.8% 37.5%
Driving Instruction	221 70,984	257	8 351	370		71.8%	3 96		3	0.9%
Driving Proficiency Test Service	12,995	890	67	983	45	67.2%	20	29.9%	2	3.0%
Driving Training Equipment Drug & Alcohol Screening & Testing	1,349 9,809		16 49	1,795 1,141	40	31.3% 81.6%	11	68.8% 18.4%	0	0.0%
Drug Abuse & Addiction - Info & Treatment	27,108	579	62	1,012	48	77.4%	14	22.6%	ő	0.0%
Drug Brokers Drug Discovery Provider	<u>1,640</u> 56		10 0	2,109		40.0%	5	50.0%	1	<u>10.0%</u> 0.0%
	50	7,140	0	5,787	. 0	0.0%	. 0	0.0%	0	0.078

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	~
Drug Manufacturers	500	3,022	3	2,840	3	100.0%	0	0.0%	Pursue 0	% 0.0%
Druggists - Wholesale Dry Cleaners	279	3,398	3,032	2,840	2 1,619	66.7% 53.4%	1,354	33.3%	0	0.0%
Dry Cleaners - Equipment - Wholesales	911	2,620	2	3,046	2	100.0%		0.0%	0	0.0%
Dry Cleaners - Mobile Dry Cleaners - Self Service	31 1,983		4	2,683 795	1	25.0% 39.2%	2	50.0% 60.8%	1	25.0%
Dry Erase Boards	93	3,955	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dry Goods - Retail Dry Ice	1,000 429	2,576	11	2,050 3,308	6	54.5% 0.0%	5	45.5% 100.0%	0	0.0%
Dryer Vent Cleaning	3,502	1,662	10	2,109	4	40.0%	6	60.0%	0	0.0%
Dryers - Hand Drying Equipment - Industrial	<u>1,912</u> 183	2,096	1	3,787	1	0.0%	0	0.0%	0	0.0%
Drying Service	236	3,489	3	2,840	2	66.7%		33.3%	0	0.0%
Drywall - Inspectors Drywall Contractors	101	3.914	0 84	3.787 894	0 39	0.0%	33	0.0%	0 12	0.0%
Drywall Contractors Equipment & Supplies	1,852		3	2,840	1	33.3%	1	33.3%	1	33.3%
Drywall Toxic - Inspection Duct & Duct Fittings	74		2	3,787 3,046	1	0.0%	1	0.0%	0	0.0%
Duct Cleaning	84,044	208	255	451	153	60.0%	81		21	8.2%
Dumbwaiters Dune Buggies	558	4,582	2	3,787 3,046	2	0.0%	0	0.0%	0	0.0%
Duplicating Machines & Supplies	361	3,248	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dust Collecting Systems Dust Control Materials	367	4,305	0	3.308 3,787	0	100.0%	0	0.0%	0	0.0%
Dusters & Dusting Cloths Duity Free Shops	8	4,538	0	3,787	0	0.0%	0	0.0%	0	0.0%
DVD sales & service	600	2,911	1 40	1,248	13	32.5%		60.0%	3	0.0%
Dyers Dyers - Industrial	99	3,923	0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Dyers - Wholesale	40	4,239	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dyes & Dyestuff Dynamometers	48	4,200	1	3,308 3,787	1	100.0%	0	0.0%	0	0.0%
Ear & Body Piercing	1,683	2,206	12	1,989	8	66.7%	3	25.0%	1	8.3%
Earthworms Easels - Wholesale & Manufacturers	638 127		1	3,308 3,787	0	0.0%		100.0%	0	0.0%
e-cigarette flavoring	101	3,914	4	2,683	4	100.0%	0	0.0%	0	0.0%
e-cigarettes Economic Development Organizations	<u>16,726</u> 205	771 3,567	831	220 2,683	645 1	77.6%	181	21.8% 75.0%	5	0.6%
Economic Research & Analysis	6,342	1,291	27	1,480	21	77.8%	6	22.2%	0	0.0%
Editorial Services Educational Consultants	2,641 127.849		9	2,184	6 704	66.7% 87.8%			0	0.0%
Educational Research	15,270	810	83	897	44	53.0%	10	12.0%	29	34.9%
Egg Processing & Shipping Equipment & Supplies Eggs	20		1	3,308 3,308	0	0.0%	1	100.0%	0	0.0%
Elastic Goods	54	4,165	Ô	3,787	0	0.0%	0	0.0%	0	0.0%
Elastic Stockings Elderly/Senior Specialty Services	105	3,902	1 21	3,308 1,627	0	0.0%	1	100.0%	0	0.0%
E-Learning	3,417	1,679	15	1,839	12	80.0%	3	20.0%	0	0.0%
Electric Bikes Electric Companies	38 191,393	4,257	9 4,427	2,184	4,268	22.2% 96.4%	6 154	66.7%	1	11.1%
Electric Equipment - Manufacturers	2,887		34	1,358	17	50.0%			0	0.0%
Electric Equipment - Service & Repair Electric Equipment - Used	22,861		239	473 3,308	183	76.6%	48	20.1%	8	3.3%
Electric Equipment & Supplies - Retail	24,986	608	209	525	146	69.9%	59	28.2%	4	1.9%
Electric Equipment & Supplies - Wholesale Electric Heating Elements	8,209	1,141	62 22	1,012 1,604	40	64.5% 72.7%	22	35.5% 22.7%	1	0.0%
Electric Heating Equipment - Wholesale & Manufacturers	2,637		10	2,109	10			0.0%	0	0.0%
Electric Instruments Electric Motor Controls - Wholesale & Manufacturers	348 239		0	2,184 3,787	2	22.2%	0	77.8%	0	0.0%
Electric Motors - Dealers & Repairing Electric Motors - Manufacturers & Distributors	9,493 1,487	1,053	46 21		23	50.0% 14.3%	18	39.1% 19.0%	5	10.9% 66.7%
Electric Motors - Manufacturers & Distributors	2,729	1,851	12	1,627	3	25.0%	9	75.0%		0.0%
Electric Motors - Used Electric Power Line Construction	91 85		2	3,046 3,787	2	100.0%	0	0.0%	0	0.0%
Electric Scooters	377	3,202	7	2,362	5	71.4%		28.6%	0	0.0%
Electric Supplies - Manufacturers Electric Switchboards	<u>1,176</u> 504	2,471	14	1,891 3,308	9	64.3% 100.0%	5	35.7%	0	0.0%
Electric Vehicles	1,935	2,089	27	1,480	14	51.9%	13	48.1%	0	0.0%
Electrical Discharge Machines & Supplies Electrical Discharge Machining	162		1	3,308 3,308	1	100.0% 100.0%	0	0.0%	0	0.0%
Electrical Power Systems (Residential & Commercial) - Backup Systems	734	2,780	6	2,461	4	66.7%	2	33.3%	0	0.0%
Electrical Power Systems Maintenance Electricians	2,969 789,578	1,781	9 915	2,184 199	5	55.6% 68.4%	4	44.4%	0	0.0%
Electricians - Commercial	7,278	1,196	13	1,939	7	53.8%		46.2%	0	0.0%
Electroforming Electrolysis	7,469	4.710 1,181	0	3.787 2,265	0 6	0.0%	2	0.0%	0	0.0%
Electrolysis Equipment & Supplies	74	4.033	0	3.787	0	0.0%	0	0.0%	0	0.0%
Electronic Equipment & Suppliers - Service & Repair Electronic Equipment & Supplies - Dealers	54,430 166,724	114	1,864 5,121	93 31	1,586 4,561	85.1% 89.1%	489		17 71	0.9%
Electronic Equipment & Supplies - Wholesale & Manufacturers	24,482	616	2,260	76	2,188	96.8%	65	2.9%	7	0.3%
Electronic Instruments Electronic Mail Service	2,161 4,641	1,469	41 204	1,235	24				5	3.4%
Electronic Power Supplies Electronic Product Waste Management & E Waste Services	1,062	2,542	31	1,414 2,461	12		19		0	0.0%
Electronic Testing Equipment	1,760	2,168	6	3,046	2	100.0%	0	0.0%	0	0.0%
Electronics Research & Development Electrostatic Painting	4,369	1,519	58	1,061 3,787	54	93.1%	4	6.9% 0.0%	0	0.0%
Electrotype Equipment & Supplies	375	3,213	0 14	1,891	7	50.0%	5	35.7%	2	14.3%
Electrotypers Elevator Consultants	2	4,684	0	3,787	0	0.0%	0	0.0%	0	0.0%
Elevator Installation	852	2,679	2	3,046	2	100.0%	0	0.0%	0	0.0%
Elevators - Parts Elevators - Sales & Service	121	3,831	3	2,840 1.414	1	33.3% 64.5%		0.0%	2	66.7% 0.0%
Elevators - Testing Services	14./33	4,354	0	3,787	20	0.0%	0	0.0%	0	0.0%
E-Mail Marketing Email Service Provider	1 60	4,710 4,116	0	3,787	0	0.0%		0.0%	0	0.0%
Embalmers	82	4,002	0	3,787	0	0.0%	0	0.0%	0	0.0%
Emblems Embossing	973 24		6	2,461 3,308	1	16.7% 100.0%		50.0% 0.0%	2	33.3% 0.0%
Embossing Equipment & Supplies	34	4,289	1	3,308	1	100.0%	0	0.0%	0	0.0%
Embroideries - Uniform	1,335		8	2,265	6	75.0%		25.0% 50.0%	0	0.0%
Embroidering Machines Embroidery Embroidery Design Punching	251 20,506 135	689	4	2,683 740 2,840	61	52.1% 33.3%	50		6	5.1%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpis Not Settled	%	Cmpls Unable to	0/6
Embroidery Supplies	1,246	2,427	7	2,362	4	57.1%	1	14.3%	Pursue 2	28.6%
Emergency Disaster Preparedness Equipment & Supplies Emergency Response Systems - Personal	10,886	978 3.501	82	902 2,683	28	34.1%	54	65.9% 0.0%	0	0.0%
Emergency Shelters	901	2,632	2	3,046	1	50.0%	1	50.0%	0	0.0%
Employee Assistance Programs Employee Benefit Plans	411 12,148		0 104	3,787 780	100	0.0%	0	0.0%	0	0.0%
Employment Agencies	247,299	72	370	360	254	68.6%	106	28.6%	10	2.7%
Employment Contractors - Temporary Help Employment Counseling	30,379	525 1,388	54 17	1,096 1,750	32	59.3% 94.1%	20	37.0%	2	3.7%
Employment Service	21,816	658	72	951	47	65.3%	18	25.0%	7	9.7%
Employment Service - Administrative Assistant Employment Service - Employee Leasing	127 21,646	3,805 663	0	3,787 1,104	51	0.0%	0	0.0%	0	0.0%
Employment Service - Government, Co, Fraternal	4,994	1,437	12	1,989	10	83.3%	2	16.7%	0	0.0%
Employment Service - Union Talent Signatory Employment Service - Virtual Assistant	63	4.093	0	3.787	0	0.0%	0	0.0%	0	0.0%
Employment Service - Virtual Assistant Employment Training	2,127 30,941	2,031 513	11 144	2,050 659	<u>10</u> 56	38.9%	62	9.1% 43.1%	26	0.0%
Enameling, Japanning & Lacquering	25	4,354	0	3,787	0	0.0%	0	0.0%	0	0.0%
Encyclopedia & Book Sales Encyclopedia & Book Sales by Internet	556 2,408	2,958	23 26	1,569 1,502	19	82.6%	3	13.0%	1	4.3%
Encyclopedia & Book Sales by Mail	8	4,538	0	3,787	0	0.0%	Ő	0.0%	0	0.0%
Encyclopedias Endodontics	645		7	2,362 1,839	14	71.4%	. 2	28.6% 6.7%	0	0.0%
Energy Audits	8,999	1.083	17	1.750	11	64.7%	3	17.6%	3	17.6%
Energy Conservation Products - Wholesale & Manufacturers Energy Conservation Products & Services	<u>1,324</u> 75,103	2,376 245	4 264	2,683 437	184	<u>100.0%</u> 69.7%	. 0	0.0%	0	0.0%
Energy Management & Conservation Consultant	36,394	464	138	679	95	68.8%	43	31.2%	0	0.0%
Energy Service Companies Engineering Consultants	<u>11,710</u> 9,359	942 1,059	32 14	1,394	28	87.5%	3	9.4%	1	3.1% 7.1%
Engineering Contractors - General	21,140	680	14 27	1,480	11	40.7%	4	51.9%	2	7.4%
Engineering Equipment & Supplies Engineering Reports	1,454	2,299	4	2,683 3,787	3	75.0%	1	25.0%	0	0.0%
Engineers - Civil	16.329	781	5	2,558	3	0.0%	2	40.0%	0	0.0%
Engineers - Electrical	3,901	1,588	7	2,362	2	28.6%	4	57.1%	1	14.3% 22.2%
Engineers - Mechanical Engineers - Professional	3,775	1,615 404	9	2,184	3	33.3%	4	44.4%	2	0.0%
Engineers - Structural	10,264	1,013	11	2,050	11	100.0%	0	0.0%	0 0	0.0%
Engines - Diesel Engines - Fuel Conversion	<u>6,469</u> 1,764	1,275 2,165	22	1,604 2,558	15	<u>68.2%</u> 40.0%	7	31.8% 40.0%	0	0.0%
Engines - Fuel Injection Service & Parts	2,704	1,855	11	2,050	8	72.7%	2	18.2%	1	9.1%
Engines - Gas Engines - Gasoline	1,267	2,413 3,281	24	1,552	14	58.3%	10	41.7%	0	0.0%
Engines - Rebuild & Exchange	72,967	249	425	332	295	69.4%	126	29.6%	4	0.9%
Engines - Supplies, Equipment & Parts Engravers - Mechanical	13,008	888 1,672	191	569 2,362	128	67.0%	38	19.9% 57.1%	25	13.1%
Engravers - Metal	1,468		5	2,552	4	42.9%	4	20.0%	0	0.0%
Engravers - Photo	101	3,914	1	3,308	1	100.0%	0	0.0%	0	0.0%
Engravers - Plastic, Wood Engravers - Stationery	1,084 940		1	3,308 2,265	7	100.0%	1	0.0%	0	0.0%
Engraving Equipment & Supplies	447	3,094	2	3,046	1	50.0%	1	50.0%	0	0.0%
Entertainers Entertainment Bureaus	<u>16,740</u> 8,974		130 90	699 857	67	51.5% 61.1%	59	45.4% 36.7%	4	3.1%
Entomologists	31	4,305	4	2,683	1	25.0%	3	75.0%	0	0.0%
Envelopes - Retail Envelopes - Wholesale & Manufacturers	341 1,160		0	3,787 3,046	2	0.0%	0	0.0%	0	0.0%
Environmental & Ecological Services	50,782	361	75	935	46	61.3%	24	32.0% 27.3%	5	6.7%
Environmental Consulting & Contracting Environmental Testing & Consulting	9,162 5,708	1,074 1,358	11 26	2,050 1,502	7	63.6%	3	27.3%	1	9.1% 3.8%
Environmental, Conservationist & Ecol Org	3,266	1,716	22	1,604	7	31.8%	15	68.2%	Ô	0.0%
Equestrian Services Equine Therapy	5,556		16	1.795 3,787	8	50.0%	8	50.0% 0.0%	0	0.0%
Equipment Calibration	612	2,900	2	3,046	1	50.0%	1	50.0%	0	0.0%
Ergonomic Products & Services Erosion Control	968 2,129	2,590 2,030	0	3,787 3,046	0	0.0%	0	0.0%	0	0.0%
Escort Service - Personal	2,262	1,980	3	2,840	1	33.3%	2	66.7%	0	0.0%
Escrow Service Estate Liquidators	73,158	248 1,134	331 56	389 1,082	262	79.2%	53	16.0% 51.8%	16	4.8%
Estate Planning & Management	59,396	310	37	1,304	27	73.0%	9	24.3%	1	2.7%
Estates - Appraisals, Sales & Auctions Estheticians	20,920 377	684	90	857 2,840	55	61.1% 100.0%	34	37.8%	1	1.1%
Etched Products - Metal, Glass	444	3,104	3	2,683	4	100.0%	0	0.0%	0	0.0%
Etching Equipment & Supplies Etiquette School	27 503	4,331 3,018	0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Evaporating Apparatus	30	4,311	0	3,787	0	0.0%	0	0.0%	0	0.0%
Evaporative Coolers - Sales & Service Event Planners	140 26,724	3,748	0	3,787 500	0	0.0%	0	0.0%	0	0.0%
Event Planners - Corporate	293	3,369	9	2,184	2	22.2%	<u> </u>	77.8%	0	0.0%
Eviction Service Excavating Contractors	5.777 140.505	1.351	49 139	1.141	41	83.7% 63.3%	7	14.3%	1	2.0%
Excavating Contractors Excavating Equipment	140,505	125 2,398	139	675 2,558	88	63.3% 20.0%	48		3	0.0%
Excelsior	7	4,559	0	3,787	0	0.0%	0	0.0%	0	0.0%
Executive Search Consultants Executive Suites	23,500 235	629 3,494	36 7	1,322 2,362	20	55.6% 28.6%		38.9% 71.4%	2	5.6%
Exercise & Physical Fitness Programs	128,427	149	1,324	148	990	74.8%	299	22.6%	35	2.6%
Exercise Equipment Exhibit Design & Construction	<u>50,706</u> 492	362 3,029	679 4	246 2,683	570	83.9%	100	14.7% 100.0%	9	1.3%
Expanded Metals	10	4,505	4	3,308	0	0.0%	4	100.0%	0	0.0%
Expansion Joints Experimental Work	112		0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Explosives	114	3,864	0	3,787	0	0.0%	0	0.0%	0	0.0%
Export Management	285 8,586		0	3,787 1,989	0	0.0%	0	0.0%	0	0.0%
Exporters Express & Transfer Service	8,586		12	1,989 3,308	10	83.3%		16.7%	0	100.0%
Extended Warranty Contract Service Companies	127,526	151	1.170	168	914	78.1%	139	11.9%	117	10.0%
Exterior Designers Exterior Structures - Barn Construction	624 3,208		5 20	2,558 1,664	2	40.0%	3	60.0% 35.0%	0	0.0%
Exterior Structures - Gazebos, Arbors, Pergolas	394	3,172	2	3,046	2	100.0%	0	0.0%	0	0.0%
Eve Banks Evebrow Threading	135		1	3,308 3,308	1	100.0%		0.0%	0	0.0%
Eyeqlass Suppliers	5,450	1,383	91	847	74	81.3%	15	16.5%	2	2.2%
Eyelets Eyesight Training	35 29,182		2 57	3,046 1,070	2 43	<u>100.0%</u> 75.4%	0		0	0.0%
Fabric Laminating & Bonding	29	4,316	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fabric Shops Fabrics - Wholesale & Manufacturers	16,581		138	679 1,713	113		24		1	0.7%
raunds - wholesale & Pianuraulurers	2,012	2,070	18	1,/13	14	//.8%	4	22.2%	U	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	<b>Cmpls Not Settled</b>	%	Cmpis Unable to	
Facility Maintenance	2,196		3	2,840	3	100.0%	0	0.0%	Pursue 0	% 0.0%
Facility Planning	80 3,463	4,008	1	3,308	1	100.0%	0	0.0%	0	0.0%
Factoring Service Factors	3,463		4	2,840 2,683	4	100.0% 100.0%	0	0.0%	0	0.0%
Factory Locating Consultants Fairgrounds	26 190	4,339	0	3,787 2,558	0	0.0%	0	0.0%	0	0.0%
Fallout Shelter Equipment & Supplies	230	3,507	0	3,787	4	0.0%	0	0.0%	0	0.0%
Fallout Shelters - Consultants Family Planning - Abortion Alternatives	327 814		1	3,308 2,683	0	0.0%	1	100.0% 50.0%	0	0.0%
Family Planning - Abortion Services	658	2,851	3	2,840	1	33.3%	0	0.0%	2	66.7%
Fan Clubs Fans - Household	825	2,708	28	1,462	14	50.0% 78.6%	12	42.9%	2	7.1%
Fans - Industrial & Commercial	1,021	2,562	34	1,358	11	32.4%		67.6%	0	0.0%
Fans - Repair Fare Registers & Meters	132	3.782	1	3.308 3.787	. 0	0.0%	1	100.0%	0	0.0%
Farm Equipment	24,111	619	123	721	103	83.7%	. 19	15.4%	1	0.8%
Farm Equipment - Repair & Parts Farm Management	5,382	1,394	20	1,664 3,046	13	65.0% 50.0%	4	20.0%	3	15.0% 0.0%
Farm Management Systems	157	3,701	0	3,787	0	0.0%	0	0.0%	0	0.0%
Farm Supplies Farmers Market	2,085		23	1,569 1,989	18	78.3%	5	21.7%	0	0.0%
Farming Service	1,798	2,150	10	2,109	1	10.0%	9	90.0%	0	0.0%
Farms Farms - Organic	12.697 670		71 37	955 1,304	41	57.7% 73.0%	28	39.4% 27.0%	2	2.8%
Farms - Urban	33	4,295	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fashion Consultants Fashion Designers	3,357		10	2,109	13	20.0%	7	70.0% 27.8%	1	10.0% 0.0%
Fashion Show Producers	410	3,148	3	2,840	13	33.3%	1	33.3%	1	33.3%
Fasteners - Industrial & Construction Fasteners - Textile & Apparel	3,337 464		4	2,683	4	25.0% 100.0%	3	75.0%	0	0.0%
Fax Equipment & Systems	463	3,077	1	3,308	0	0.0%	1	100.0%	0	0.0%
Fax Transmission Service Feather Goods	2.444	3,259	44 5	1.197 2,558	41	93.2% 20.0%	3	6.8% 80.0%	0	0.0%
Feathers	254	3,443	1	3,308	1	100.0%	0	0.0%	0	0.0%
Feed - Wholesale & Manufacturers Feed Concentrates & Supplements	1,338	2,367	4	2,683 3,787	2	50.0% 0.0%	2	50.0% 0.0%	0	0.0%
Feed Dealers	11,118	967	20	1,664	13	65.0%	6	30.0%	1	5.0%
Feed Grinding Feed Mill Equipment & Supplies	14 471	4,461 3,066	0	3,787	0	0.0%	0	0.0%	0	0.0%
Feeders - Industrial	36	4,273	0	3,787	0	0.0%	0	0.0%	0	0.0%
Feedlot Felt & Felt Products	120 50		0	3.787 3,787	0	0.0%	0	0.0%	0	0.0%
Fence - Sales, Service & Contractors	38,764	447	236	475	139	58.9%	84	35.6%	13	0.0%
Fence Contractors Fence Material	330,580 1,739	49 2,176	1,315 15	150 1,839	816	62.1% 100.0%	437	33.2%	62	4.7%
Fence Posts & Fittings	2,238	1,985	7	2,362	2	28.6%	4	57.1%	1	14.3%
Fence Staining Fences - Rental	2,227		3	2,184 2,840	1	66.7% 33.3%	2	33.3% 66.7%	0	0.0%
Fences - Vinyl Fencing Instruction	1,418 1,081	2,325	11	2,050 1,939	8	72.7%	3	27.3% 61.5%	0	0.0%
Ferries	1,081		13	3,308	1	100.0%	0	0.0%	0	0.0%
Fertility Specialists Fertilizer Plant Equipment	2,423		13	1,939 3,308	11	84.6% 100.0%	2	15.4%	0	0.0%
Fertilizers	5,117	1,424	10	2,109	2	20.0%	8	80.0%	0	0.0%
Fiber & Fiber Products Fiber Glass Fabricators	293 1,156		1	3,308 3,046	0	0.0%	1	100.0% 100.0%	0	0.0%
Fiber Glass Materials	196	3,590	1	3,308	0	0.0%		100.0%	0	0.0%
Fiber Glass Products Fiber Optics	1,424		7	2,362	12	14.3%	5	71.4%	1	14.3% 5.9%
Fiberglass - Fabrication & Repair	1,408	2,329	10	2,109	5	50.0%	4	40.0%	1	10.0%
Filing Equipment, Systems & Supplies Filing Machinery	829		0	3,787	. 0	0.0%	0	0.0%	0	0.0%
Film Scrap	372	3,222	1	3,308	0	0.0%	0	0.0%	1	100.0%
Filtering Materials & Supplies Filters - Air & Gas	2,572		17	1,750 1,989	2	11.8% 83.3%	15	88.2% 16.7%	0	0.0%
Filters - Liquid	853	2,676	0	3,787	0	0.0%	0	0.0%	0	0.0%
Filters Air & Gas Cleaning Financial Consultants - No License Required	1,270		13	1,939 3,787	11	84.6%	2	15.4%	0	0.0%
Financial Planning Consultants	248,209	71	587	270	349		187	31.9%	51	8.7%
Financial Planning Kit Financial Services	681 721,603	2,830	5 8,482	2,558 13	3 7,765	60.0% 91.5%	553	20.0%	1 164	20.0% 1.9%
Financing Financing	34,282	477	214	515	185	86.4%	25	11.7%	4	1.9% 27.6%
Financing Consultants Fingerprinting	28,419 2,605	1,885	98 15	813 1,839	50	73.3%	21	26.7%	27	0.0%
Fingerprinting Equipment Fire & Flood Emergency Service	304 478	3.348	0	3.787 3,787	0	0.0%	0	0.0%	0	0.0%
Fire & Smoke & Water Clean Up	343	3.273	2	3,046	2	100.0%	0	0.0%	0	0.0%
Fire & Smoke Alarm Systems Fire & Water Damage Restoration	35,598 266,306	468	121 764	729	90 672	74.4%	28	23.1%	3	2.5%
Fire Damage Restoration	5,414	1,389	23	1,569	17	73.9%	6	26.1%	0	0.0%
Fire Department Equipment & Supplies Fire Departments	1,334 190	2,370	5	2,558 2,683	4	80.0% 50.0%	1	20.0%	0	0.0%
Fire Escapes	36	4,273	4	3,308	0	0.0%	1	100.0%	0	0.0%
Fire Exit Devices Fire Extinguishers	111 6,144		1	3,308 2,461	0	0.0%	1	100.0% 50.0%	0	0.0%
Fire Extinguishing Fluid	16	4,443	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fire Hose Fire Hydrants	52 334		0	3,787 3,787	0	0.0%		0.0%	0	0.0%
Fire Protection Consultants	6,118	1,313	21	1,627	9	42.9%	12	57.1%	0	0.0%
Fire Protection Contractor Fire Protection Equipment & Supplies	3,366 28,453		6 101	2,461 800	2	33.3% 70.3%		66.7% 23.8%	0	0.0%
Firearm Manufacturer	89	3,976	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fireplace Equipment - Retail Fireplace Equipment - Wholesale & Manufacturers	23.380 1,705		130 15	699 1,839	98		31	23.8% 13.3%	1	0.8%
Fireplaces	34,072	479	243	464	210	86.4%		11.9%	4	1.6%
Fireproofing Fireproofing Materials	660 41			3,787 3,046	0	0.0%	0	0.0%	0	0.0%
Firewood	6,531	1,272	39	1,270	14	35.9%		64.1%	0	0.0%
Fireworks First Aid Instruction	4,279 6,278		8	2,265	6	75.0%	2	25.0%	0	0.0%
			8		4		1	0.0%	<u> </u>	0.0%
First Aid Supplies	1,981		3	2,840	3	100.0%	0			
First Aid Supplies Fish & Seafood - Retail Fish & Seafood - Wholesale	1,981 10,089 3,360	1,022	3 36 7	2,840 1,322 2,362	17 3		19		0	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Fish By-Products	54		4	2,683	1	25.0%	3	75.0%	Pursue 0	0.0%
Fish Hatcheries Fish Nets	2,041		4	2,683 3,787	3	75.0%	1	25.0%	0	0.0%
Fish Processors	360	3,253	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fish Processors Equipment Fishermen - Commercial	4		1	3,308 3,787	0	0.0%	1	<u>100.0%</u> 0.0%	0	0.0%
Fishermens Supplies	710	2,809	5	2,558	4	80.0%	1	20.0%	0	0.0%
Fishery Consultants Fishing Bait	183		0	3,787 2,558	0	0.0%	0	0.0%	0	0.0%
Fishing Charters	3,161	1,741	19	1,694	8	42.1%	11	57.9%	0	0.0%
Fishing Piers Fishing Tackle - Repair & Parts	193 194	3,600 3,597	0	3,787 3,308	0	0.0%	0	0.0%	0	0.0%
Fishing Tackle - Wholesale & Manufacturers	1,066	2,537	5	2,558	4	80.0%	1	20.0%	0	0.0%
Fishing Tackle Dealers Fitness Centers	6.808 26,544	1.244	41 1,127	1.235 172	24	58.5% 70.1%	16 299	39.0%	1	2.4%
Fix-It Shops	26,544 2,131	2,029	1,127	2,050	790	63.6%	299	27.3%	1	9.1%
Flag Poles Flags & Banners	764	2,752	4	2,683 1.012	3	75.0% 85.5%	1	25.0% 12.9%	0	0.0%
Flags & Banners - Manufacturers Supplies	630		5	2,558	53	100.0%	0	0.0%	0	0.0%
Flanges	1	4,710	0	3,787	0	0.0%	0	0.0%	0	0.0%
Flatware - Table Flavoring Extracts	903 515		0	3,787 3,308	0	0.0%	0	0.0%	0	0.0%
Flavoring Extracts - Raw Materials	7	4.559	0	3.787	0	0.0%	0	0.0%	0	0.0%
Flea Markets Flight Instructor	5,992 136	1,327 3,770	37	1,304 2,683	24	64.9% 100.0%	11	29.7%	2	5.4% 0.0%
Flight School	4,178	1,554	21	1,627	13	61.9%	6	28.6%	2	9.5%
Floats - Parade Flock Manufacturers & Processors	1	4,710 4,684	0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Flood assistance	777	2,740	5	2,558	2	40.0%	3	60.0%	0	0.0%
Flood Control Equipment Floodlights & Search Lights	1,449	2,304	4	2,683 3,308	4	100.0% 100.0%	0	0.0%	0	0.0%
Floor Coatings - Epoxy/Polyurethane	737	2,775	7	2.362	4	57.1%	3	42.9%	0	0.0%
Floor Coverings & Installation	16,496	777	49	1,141	36	73.5%	10	20.4%	3	6.1% 3.5%
Floor Laying, Refinishing & Resurfacing Floor Machines	138,523 342	128 3,275	481 3	305 2,840	277	57.6%	187	38.9% 33.3%	17	3.5%
Floor Machines - Rent	62	4,100	1	3,308	1	100.0%	Ō	0.0%	0	0.0%
Floor Machines - Repair Floor Materials - Retail	38 83,202	4,257 212	0	3,787 382	0 242	0.0%	0	0.0%	0	0.0%
Floor Refinishing	22	4,380	1	3,308	0	0.0%	1	100.0%	0	0.0%
Floor Removal, Resurfacing and Refinishing Floor Resurfacing	1	4,710	0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Floor Treatment Compounds	1,852	2,120	3	2,840	1	33.3%	2	66.7% 50.0%	0	0.0%
Floor Waxing, Polishing & Cleaning Floors - Garage	<u>6,813</u> 460	1,243 3,080	12	1,989 3,046	6	50.0% 50.0%	6	50.0% 50.0%	0	0.0%
Floors - Hardwood	38,008	452	268	433	189	70.5%	75	28.0%	4	1.5% 25.0%
Floors - Industrial	4,423	1,510	16	1,795	4	25.0%	8	50.0% 0.0%	4	
Floors - Laminate Floors - Raised	301 6,543	3,355 1,271	12	3,046 1,989	2 8	100.0% 66.7%	4	33.3%	0	0.0%
Floral Design Instruction	335	3,285	8	2,265	3	37.5%	5	62.5%	0	0.0%
Florist - Funeral Bouquets & Wreaths Florists - Retail	1,073 90,928	2,532 198	18	1,713	2,666	61.1% 86.8%	4	22.2%	3 25	16.7% 0.8%
Florists - Wholesale	2,212	1,994	12	1,989	8	66.7%	3	25.0%	1	8.3%
Florists Supplies Flour	1,072		6	2,461 3.787	3	50.0%	3	50.0%	0	0.0%
Flowers - Preserved	1,773	2,161	55	1,087	19	34.5%	31	56.4%	5	9.1%
Foam & Sponge Rubber Foil & Foil Products	1,935		5	2,558 3,787	4	80.0%	0	0.0%	1	20.0%
Folding Machines	2	4,684	0	3,787	0	0.0%	0	0.0%	0	0.0%
Food - Sales & Delivery Food & Beverage Consultants	2.668	1.868 2,464	25	1.526 2,840	18	72.0%	6	24.0% 33.3%	1	4.0%
Food & Beverage Services	21,493	668	333	387	240	72.1%	90	27.0%	3	0.9%
Food Brokers Food Facilities Consultants	3,808 240		19	1,694 2,683	6	31.6% 50.0%	11	57.9% 50.0%	2	10.5% 0.0%
Food Manufacturers, Wholesalers, Distributors	69,507	263	227	494	162	71.4%	53	23.3%	12	5.3%
Food Plans	5,239	1,414	39	1,270	26	66.7%	9	23.1%	4	10.3%
Food Processing Equipment & Supplies Food Products	3,115 29,613	531	228	2,184 490	123	<u>55.6%</u> 53.9%	4 81	44.4% 35.5%	24	0.0%
Food Products - Organic	2,322	1,966	15	1,839	8	53.9% 53.3%	6	40.0%	1	10.5% 6.7%
Food Products Manufacturing Equipment Food ServiceManagement	773 4,598	2,743 1,477	11 22	2,050 1,604	4	36.4% 86.4%	6	54.5% 9.1%	1	9.1% 4.5% 2.2%
Foods - Carry Out	46,358	395	541	283	345	63.8%	184	34.0%	12	2.2%
Foods - Dehydrated & Freeze-Dried Foot Appliances	5,828	1,348 2,790	21 5	1,627 2,558	18	85.7% 40.0%	3	14.3% 60.0%	0	0.0%
Football Clubs	1,816	2,139	26	1,502	17	65.4%	8	30.8%	1	3.8%
Foreclosure Rescue Foreclosure Services	12.703 81,662	905 218	110 393	756 352	20	18.2% 21.6%	61 289	55.5% 73.5%	29	26.4% 4.8%
Foreign Currency Exchange Broker	26,459	588	15	1.839	8	53.3%	7	46.7%	0	0.0%
Forensic Loan Audits Foresters - Consulting	23,684		75	935 3,308	46	61.3% 100.0%	27	36.0%	2	2.7% 0.0%
Forging Equipment	34	4,289	0	3,787	0	0.0%	0	0.0%	0	0.0%
Forgings Forklift Repair & Maintenance	541 1,136		5	2,558 3,046	1	20.0%	4	80.0% 50.0%	0	0.0%
Formal Wear	20,161	696	2 254	453	156	61.4%	83	32.7%	15	5.9% 0.0%
Foster Child Care Foundation Contractors	614 214,997		1 528	3,308	1 410	<u>100.0%</u> 77.7%	0	0.0%	0	
Foundation Inspection	555	2,961	0	288 3,787	0	0.0%	98	18.6%	20	3.8%
Foundation Repair & House Leveling	42,420	424	90	857	67	74.4%	15	16.7%	8	8.9%
Foundations - Education, Philanthropy, Research Foundries	33,966 6,594	480 1,265	45 30	1,187	28	62.2% 30.0%	16	35.6% 56.7%	4	2.2%
Foundry Equipment & Supplies	368	3,236	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fountains - Drinking Fountains - Garden, Display	129 6,577		1 26	3,308 1,502	0	0.0%	1 6	100.0% 23.1%	0	0.0%
Four Wheel Drive Vehicles - Repair & Service	5	4.602	2	3.046	0	0.0%	1	50.0%	1	11.5% 50.0%
Franchising Fraternal Organizations	15,304 4,592		58 14	1,061 1.891	42	72.4%	16	27.6%	0	0.0%
Fraternal Regalia & Supplies	223	3,523	14	1,839	9	60.0%	6	40.0%	0	0.0%
Fraternities & Sororities Freight Consolidating	55		1	3,308 3,308	1	100.0% 100.0%	0	0.0%	0	0.0%
Freight Forwarding	74,685	246	343	378	211	61.5%	125	36.4%	7	2.0%
Freight Traffic Service Frog Dealers	4,171	1,555	76	930	68	89.5%	8	10.5%	0	0.0%
Frozen Custard Machines	147 44	4,220	5	2,558 3,787	0	100.0%	0	0.0%	0	0.0%
Frozen Food Locker Plants Frozen Foods - Processors	953	2,598	0	3,787 3,046	0	0.0%	0	0.0%	0	0.0%
	736	2,778				50.0%				

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	
Frozen Foods - Retail	7,115	1,207	67	983	50	74.6%	15	22.4%	Pursue 2	% 3.0%
Fruit & Vegetable Growers & Shippers Fruits - Dried	3,370	1,691 3,998	11	2,050 3,308	8	72.7% 100.0%	3	27.3%	0	0.0%
Fruits - Glace	1	4,710	0	3,787	Ū.	0.0%	0	0.0%	0	0.0%
Fruits & Vegetables - Retail Fruits & Vegetables - Wholesale	7,287	1,195 1,578	43	1,208	31	72.1% 69.2%	12	27.9%	0	0.0%
Fuel Economizers Fuel Injection Equipment	3,054	1,761 2,468	4	2,683 2,109	2	50.0% 80.0%	2	50.0% 20.0%	0	0.0%
Fulfillment Services	29,112	537	1,325	147		91.8%	100	7.5%	9	0.7%
Fumigation Services Fund Raising Counselors & Orgs	447 38,749	3,094 448	0	3,787	42	0.0%	0	0.0%	0	0.0%
Fund Raising Games, Merchandise, Supplies	8,892	1,091	38	1,290	24	63.2%	13	34.2%	1	2.6%
Funeral Directors Funeral Directors Equipment & Supplies	61,726 724	301 2.794	162	624 3.308	117	72.2%	42	25.9%	3	1.9%
Funeral Escorts	724		0 90	3,787	0	0.0%	0	0.0%	0	0.0%
Funeral Homes Funeral Related Services	23,815 44,709	405	90 191	857	110	57.6%	76	28.9%	5	0.0% 2.6% 0.0%
Fungicides Funnels	29		0	3,787	0	0.0%	0	0.0%	0	0.0%
Fur Business - Retail	4,516	1,491	26	1,502	15	57.7%	10	38.5%	1	3.8%
Fur Business - Wholesale & Manufacturers Fur Cleaning & Dyeing - Retail	1,803 165		14	1,891 3,787	6	42.9% 0.0%	8	57.1%	0	0.0%
Fur Cleaning & Dyeing - Wholesale	177	3,639	,	3.787	0	0.0%	0	0.0%	0	0.0%
Fur Cuttings Fur Designers	0 254		1	3,308 3,046	2	0.0%	1	100.0%	0	0.0%
Fur Farms - Equipment & Supplies Fur Novelties & Accessories	55 1,051		0	3,787 3,046	0	0.0%	0	0.0%	0	0.0%
Fur Skin Dealers & Brokers	248	3,460	2	3,046		100.0%	0	0.0%	0	0.0%
Fur Storage Furnace Cleaning	290	3,376 4,633	6	2,461 3,787	6	0.0%	0	0.0%	0	0.0%
Furnace Sales & Service	2,382	1,950	26	1,502	12	46.2%	10	38.5%	4	15.4%
Furnaces - Industrial Furniture - Childrens	847 18,116	2.681 741	<u>6</u> 199	2.461 545	129	33.3% 64.8%		50.0%	1	<u>16.7%</u> 1.5%
Furniture - Outdoor	32,701	494	189	576	146	i 77.2%	41	21.7%	2	1.1%
Furniture - Retail Furniture - Rustic	635,277	2,077	13,619	1,373	10,264	57.6%	2,733	20.1%	622	4.6%
Furniture - Unfinished Furniture - Used	4,598 9,886	1,477 1,034	34 113	1,358 749	30 76	88.2% 67.3%	4	11.8% 31.0%	0	0.0%
Furniture - Wholesale	15,460	805	113	708	89	70.1%	35	26.0%	5	1.8% 3.9%
Furniture Assembly Services Furniture Cleaning	2.359		1	3,308 894	1	. 100.0%	0	0.0%	0	0.0%
Furniture Cleaning Equipment & Supplies	63	4,093	0	3,787	C	0.0%	0	0.0%	0	0.0%
Furniture Designers & Custom Builders Furniture Frames	27,238		165	619 3,787	105	63.6% 0.0%	56	33.9%	4	0.0%
Furniture Manufacturers Furniture Manufacturers Equipment & Supplies	49,038	372	396	350 3,308	211	53.3%	183	46.2%	2	0.5%
Furniture Pads	390 42		2	3,046	0	0.0%	2	0.0%	0	0.0%
Furniture Rent & Lease Furniture Repair & Refinish	21,591 32,607		957 153	189	891	93.1%	60	6.3% 34.6%	6	0.6%
Furniture Repair & Refinish Supplies	475	3,060	4	2,683	3	75.0%	1	25.0%	0	0.0%
Furniture Stripping Fuses - Electric	298	3,359 4,582	0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Futon Sales	1,599	2,232	11	2,050	11	100.0%	0	0.0%	0	0.0%
Galvanizing Gambling Abuse & Addiction Info & Treatment	231	3,964	0	3,787	0	0.0%	0	0.0%	0	0.0%
Gambling Machine Supplies and Services Game - Birds, Venison	208		3	2,840 2,840	2	66.7% 66.7%	1	33.3% 33.3%	0	0.0%
Game Farms	489	3,035	2	3,046	2	100.0%	0	0.0%	0	0.0%
Games & Supplies Gaming Tables	328.834 256		454	317 2,184	300	66.1% 22.2%	141	31.1% 77.8%	13	2.9%
Garage Builders	56,770 18,130	325	229	486	174	76.0%	55	24.0%	0	0.0%
Garage Door Repair Garage Doors & Openers	18,130 100,472		87 403	873	68 272	78.2% 67.5%	16	18.4% 29.5%	3	3.4% 3.0%
Garage Organizers Garbage Disposal Equipment - Industrial & Commercial	4,737 5,597	1,457	23 452	1,569	22	95.7%	1	4.3%	0	0.0%
Garbage Disposal Equipment - Supplies & Parts	429	3,127	6	2,461	3	50.0%	3	50.0%	0	0.0%
Garbage Disposals - Household Garden Centers	1,550 10,867	2,250	37	1,304	27	73.0%	10	27.0%	0	0.0%
Gardeners	1,849	2,123	33	1,373	13	39.4%	20	60.6%	0	0.0%
Gardening Hand Tools Garment Hangers	199 234	3,579 3,496	1	3,308 2,840	1	100.0% 66.7%	1	0.0%	0	0.0%
Garment Racks Garments - Printing & Lettering	146 8,407	3,735	3	2,840 983	2	66.7%	1	33.3% 53.7%	0	0.0%
Gas - Industrial & Medical - Cylinder & Bulk	5,686	1,359	10	2,109	8	80.0%	36	20.0%	4	0.0%
Gas - Propane Gas - Propane - Equipment & Supplies	44.940 19,819	403 708	627 339	257 382	505 291	80.5%	120	<u>19.1%</u> 14.2%	2	0.3%
Gas Boosters	119	3.845	1	3.308	291	0.0%	40	100.0%	0	0.0%
Gas Burners Gas Detectors	157 215		0	3,787	0	0.0%	0	0.0%	0	0.0%
Gas Lights Gas Plant Equipment	186	3,620	3	2,840 3,787	1	33.3%	2	66.7%	0	0.0%
Gas Recycling Plants	76	4,214	0	3,787	0	0.0%	0	0.0%	0	0.0%
Gas Well Drilling Gaskets	1,214	2,448	1	3,308 3,787	0	0.0%	1	100.0%	0	0.0%
Gasoline - Wholesale	2,710	1,853	18	1,713	9	50.0%	9	50.0%	0	0.0%
Gasoline Additives - Manufacturers & Distributors Gasoline Plant Equipment	1,452	2,300	4	2,683	2	50.0%	2	50.0% 50.0%	0	0.0%
Gates	9,222	1,070	40	1,248	18	45.0%	18	45.0%	4	10.0%
Gauges & Gages Gavels	1,271	4,602	1	3,308	0	100.0% 0.0%	0	0.0%	0	0.0%
Gazebos Gears & Gear Cutting	2,000	2,071	51	1,120	51	100.0% 33.3%	0	0.0%	0	0.0%
Gelatin	11	4,494	3	3,787	0	0.0%	0	0.0%	0	0.0%
Genealogists Genealogy Services	8,628 2,935	1,110 1,791	86 47	876 1,162	76	88.4%	10	11.6% 6.4%	0	0.0%
General Merchandise - Retail	181,790	108	5,326	30	3,984	74.8%	981	18.4%	361	6.8%
General Merchandise - Wholesale Generators - Electric	21,418	671 745	105	775	60 89	92.7%	45	42.9%	0	0.0%
Generators - Maintenance	489	3,035	5	2,558	2	40.0%	2	40.0%	1	20.0%
Generators - Steam Geochemists	239		0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Geographers Geologists	8 2,411		0	3,787 3,308	0	0.0%	0	0.0%	0	0.0%
Geologists Geophysical Apparatus	2,411 69		1	3,308		. 100.0% 0.0%	0	0.0%	0	0.0%
	-									

Decomponent111 <th< th=""><th>Industry Description</th><th>Inquiries</th><th>Rank by Inquiries</th><th>Complaints</th><th>Complaint Rank</th><th>Cmpls Settled</th><th>%</th><th>Cmpls Not Settled</th><th>%</th><th>Cmpls Unable to Pursue</th><th>%</th></th<>	Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
DecompositionAnd<				0		0		0		0	0.0%
				4	2,683	3		1		2	0.0%
Desc         Desc <thdesc< th="">         Desc         Desc         <thd< td=""><td>Gift Baskets &amp; Parcels</td><td>23,384</td><td>633</td><td></td><td>644</td><td></td><td>64.5%</td><td></td><td>32.2%</td><td>5</td><td>3.3%</td></thd<></thdesc<>	Gift Baskets & Parcels	23,384	633		644		64.5%		32.2%	5	3.3%
All Part Part All Part Al		8,497 51.664	1,121				30.1%		62.2%	16	7.7%
Due normal serviceDia <td>Gift Wrapping Materials</td> <td>1,344</td> <td>2,361</td> <td></td> <td>2,461</td> <td>6</td> <td>100.0%</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td>	Gift Wrapping Materials	1,344	2,361		2,461	6	100.0%	0	0.0%	0	0.0%
Date intro         Date into         Date into <thdate into<="" th=""> <thdate into<="" th=""> <t< td=""><td></td><td></td><td></td><td>0 15</td><td></td><td>13</td><td></td><td>2</td><td></td><td>0</td><td>0.0%</td></t<></thdate></thdate>				0 15		13		2		0	0.0%
Can. PartCan. Part	Girls Apparel	1,259	2,419		1,322			21		4	11.1%
Jam. JankJab. Jam. Jak. Jab. Jab. Jab. Jab. Jab. Jab. Jab. Jab		8,504	1,120		1,694			4	42.1%	1	0.0%
Cale of and						2		1		1	25.0% 2.2%
Significant and a set of a set			1,223				51.3%	164	48.7%	0	0.0%
Single SectorSingle SectorSingl	Glass - Stained & Leaded	6,956	1,226	16		10		6		0	0.0%
Description100 </td <td>Glass Beads - Industrial</td> <td></td> <td>4,267</td> <td>2</td> <td>3,046</td> <td>1</td> <td>50.0%</td> <td>1</td> <td>50.0%</td> <td>0</td> <td>0.0%</td>	Glass Beads - Industrial		4,267	2	3,046	1	50.0%	1	50.0%	0	0.0%
Charten beam111 <t< td=""><td></td><td></td><td></td><td>10</td><td>2,109</td><td>3</td><td></td><td>6</td><td></td><td>1</td><td>10.0%</td></t<>				10	2,109	3		6		1	10.0%
See Any DataDel<	Glass Circles & Specialty Shapes	1,390	2,336	3	2,840	3	100.0%	0	0.0%	0	0.0%
	Glass Coating & Tinting Glass Coating & Tinting Machinery			65	991 3 787	45		17		3	4.6%
Constraint1.00 </td <td>Glass Coating &amp; Tinting Materials</td> <td></td> <td>3,338</td> <td>1</td> <td>3,308</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td> <td>1</td> <td>100.0%</td>	Glass Coating & Tinting Materials		3,338	1	3,308	0	0.0%	0	0.0%	1	100.0%
Control1.00 <t< td=""><td>Glass Rods &amp; Tubing Glass Mirror &amp; Screen Companies</td><td>2 611</td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td>0.0%</td></t<>	Glass Rods & Tubing Glass Mirror & Screen Companies	2 611		0		0		0		0	0.0%
Date start internationAdd <t< td=""><td>Glassware - Wholesale &amp; Manufacturers</td><td>4,063</td><td>1,570</td><td>32</td><td>1,394</td><td>15</td><td>46.9%</td><td>13</td><td>40.6%</td><td>4</td><td>12.5%</td></t<>	Glassware - Wholesale & Manufacturers	4,063	1,570	32	1,394	15	46.9%	13	40.6%	4	12.5%
Construction Construction Construction Construction Construction Construction Construction Construction Construction Construction Construction Construction Construction 				8		4		4		0	0.0%
Soluri Langes         1.10          1.10          0.100         <	Global Positioning Systems	6,925	1,228		1,502	11	42.3%	9	34.6%	6	23.1%
Source Area         170 <th< td=""><td></td><td></td><td></td><td>0</td><td></td><td>0</td><td></td><td>0 7</td><td></td><td>0</td><td>0.0%</td></th<>				0		0		0 7		0	0.0%
Schulpharbon1.101.101.101.101.101.101.101.001.001.000.00 </td <td>Gloves &amp; Mittens - Dress</td> <td>772</td> <td>2,744</td> <td></td> <td>1,445</td> <td>7</td> <td>24.1%</td> <td>22</td> <td>75.9%</td> <td>0</td> <td>0.0%</td>	Gloves & Mittens - Dress	772	2,744		1,445	7	24.1%	22	75.9%	0	0.0%
Sold bark				45		42		3		0	0.0%
Gel And Allon SkyAllo BAllo B </td <td>Gold Buyers</td> <td>8,884</td> <td>1,092</td> <td>8</td> <td>2,265</td> <td>4</td> <td>50.0%</td> <td>3</td> <td>37.5%</td> <td>1</td> <td>12.5% 0.0%</td>	Gold Buyers	8,884	1,092	8	2,265	4	50.0%	3	37.5%	1	12.5% 0.0%
Control1.311.511.30 <t< td=""><td></td><td></td><td></td><td>1 591</td><td></td><td>382</td><td></td><td>201</td><td></td><td>0</td><td>1.4%</td></t<>				1 591		382		201		0	1.4%
Control Security         Control Security <thcontrol security<="" th=""> <thcontrol security<="" t<="" td=""><td>Golf Caddies</td><td>251</td><td>3,452</td><td>1</td><td>3,308</td><td>1</td><td>100.0%</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td></thcontrol></thcontrol>	Golf Caddies	251	3,452	1	3,308	1	100.0%	0	0.0%	0	0.0%
Corr         1.245         2.251         1         2.465         1         100.0         1.00.0         3         0.00.0         3         0.00.0         3         0.00.0         3         0.00.0         3         0.00.0         3         0.00.0         3         0.00.0         3         0.00.0         3         0.00.0         3         0.00.0         3         0.00.0         3         0.00.0         3         0.00.0         3         0.00.0         3         0.00.0         0         0.00.0         0         0.00.0         0         0.00.0         0         0.00.0         0         0.00.0         0         0.00.0         0         0.00.0         0         0.00.0         0         0         0.00.0         0         0.00.0         0         0.00.0         0         0         0.00.0         0         0.00.0         0         0.00.0         0         0.00.0         0         0.00.0         0         0.00.0         0         0.00.0         0         0.00.0         0         0.00.0         0         0.00.0         0         0.00.0         0         0.00.0         0         0.00.0         0         0.00.0         0         0.00.0         0         0.00.0         0 </td <td>Golf Course Architects</td> <td>12,024</td> <td>4,602</td> <td>0</td> <td>3,787</td> <td>0</td> <td>0.0%</td> <td>25</td> <td></td> <td>0</td> <td>0.0%</td>	Golf Course Architects	12,024	4,602	0	3,787	0	0.0%	25		0	0.0%
Gl/Chernel.         1         200         4         200         4         200         3         200         1         200           Gl/Chernel.         530         100         400	Golf Course Construction		2,552	3	2,840	3	100.0%	0	0.0%	0	0.0%
Soft Partner:         1         4.60         1         1.82         1         9.95<	Golf Courses - Miniature	988	2,580	8	2,265	9		3		1	12.5%
Soft Partner:         1         4.60         1         1.82         1         9.95<								18		0	0.0%
Control Agenta - Monopha Allevolution         1,753         1,755	Golf Equipment - Repair	3	4,660	2	3,046	1	50.0%	11	50.0%	4	0.0%
Soft barrier         1.98         1.44         2         1.64         7         3.09         8         4.05         1         3.1           Construction         1.01         1.02 <th< td=""><td>Golf Equipment &amp; Supplies - Retail Colf Equipment &amp; Supplies - Wholesele &amp; Manufacturers</td><td></td><td></td><td></td><td></td><td>115</td><td></td><td>73</td><td></td><td>5</td><td>2.6%</td></th<>	Golf Equipment & Supplies - Retail Colf Equipment & Supplies - Wholesele & Manufacturers					115		73		5	2.6%
Garbon         116         3.86         3         146         0         0.56         2         0.57         1         3.93           Constraint         1.00         1.10         1.10         1.10         0.10 <td>Golf Instruction</td> <td>3,598</td> <td>1,644</td> <td></td> <td>1,664</td> <td>7</td> <td>35.0%</td> <td>8</td> <td>40.0%</td> <td>5</td> <td>25.0%</td>	Golf Instruction	3,598	1,644		1,664	7	35.0%	8	40.0%	5	25.0%
Spannel (Spore Gis)         1.5         1.4 <th1.4< th="">         1.4         <th1.4< th=""></th1.4<></th1.4<>				4		4		0		0	0.0%
Convent         Convent         1         <	Gourmet Corporate Gifts	61	4,108	3	2,840	2	66.7%	1	33.3%	0	0.0%
Generation Dy, Niles A months         770         721         72						18		5	21.7%	0	0.0%
Generation:         1.887         1.987         1.987         1.928         3.98         6         1.88         1.38         1.38           Generation:         1.98         1.91         6         2.441         5         2.81         3.98         6         0.88         1.33         6         0.88         1.33         3.98 <t< td=""><td>Government - City, Village &amp; Township</td><td>790</td><td>2,729</td><td>21</td><td>1,627</td><td>14</td><td>66.7%</td><td>6</td><td>28.6%</td><td>1</td><td>4.8%</td></t<>	Government - City, Village & Township	790	2,729	21	1,627	14	66.7%	6	28.6%	1	4.8%
Generation URA         Constraint URA         Constraint Office         ConstraintOffice <thc< td=""><td></td><td>1,765</td><td>2,164 2,104</td><td></td><td>1,891 1,373</td><td>26</td><td></td><td>6</td><td>42.9%</td><td>0</td><td>0.0%</td></thc<>		1,765	2,164 2,104		1,891 1,373	26		6	42.9%	0	0.0%
Governmet Gent Series         127,521         735         735         736         736         737         736         736         737         738 <td></td> <td>1.905</td> <td>2.101</td> <td>6</td> <td>2.461</td> <td>5</td> <td>83.3%</td> <td>0</td> <td>0.0%</td> <td>1</td> <td>16.7%</td>		1.905	2.101	6	2.461	5	83.3%	0	0.0%	1	16.7%
Generation (finder - France) and (finder -	Government Grant Services	17,851	750	335	386	102	30.4%	217	64.8%	16	0.0%
Graffie Reveal         52         4,12         0         3,267         0         0,058         0 <t< td=""><td></td><td>5,070</td><td></td><td>50</td><td></td><td>24</td><td></td><td>24</td><td></td><td>2</td><td>4.0%</td></t<>		5,070		50		24		24		2	4.0%
Grain Deales         666         2.064         0         3.782         0         0.95         0         0.05         0        0         0         0<	Graffiti Removal	52		0	3,787	0		0	0.0%	0	0.0%
Grain Drade         6.23         2.278         1         3.38         1         10.0%         0         0.0%         0         0.0%           Grain Endedro Luder         6.201         0.270         0         0.0%         0				0		0		0		0	0.0%
Grain Elevators         904         2,622         0         3,727         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0	Grain Drying	632	2,878	1	3,308	1	100.0%	0	0.0%	0	0.0%
Gran Expedient 4 Supples         225         3.441         0         3.727         0         0.0%         0				0		0		0		0	0.0%
Grant - Scholardy - Functal AFInder Service         72,277         252         210         521         134         72         946         72         94,28         73         94,8         73         94,6         74         75,8         74         75,8	Grain Elevators - Equipment & Supplies		3,441	0	3,787	0	0.0%	0	0.0%	0	0.0%
Grant - Scholarship - Financial Ad Finder Service         522         1.324         72         946         20         72.745         25         54.25         56         44.15         25         19.25           Grant Writes         1.022         1.015         1.27         708         46         56.26         56         44.15         12         6.6           Grant Writes         1.22         1.015         1.27         708         46         56.2         6         44.76         12         6           Grant Writes         1.23         2.435         1.272         0         0         0.6         <		72.257		0 210	<u>3,787</u> 521	134	0.0%	0 71	0.0%	0	0.0%
Graphic Designers         11.62         360         170         527         62         48.68         80         44.78         12         6.           Grating         126         3.811         0         3.727         0         0.0%         0	Grant - Scholarship - Financial Aid Finder Service	5,926	1,334	73	946	20	27.4%		34.2%	28	38.4%
Gradings         126         3.811         0         3.767         0         0.0% </td <td>Graphic Designers</td> <td>10,224</td> <td>360</td> <td></td> <td></td> <td></td> <td></td> <td>56</td> <td></td> <td>25</td> <td>19.7% 6.7%</td>	Graphic Designers	10,224	360					56		25	19.7% 6.7%
Grease Taps         1,225         2,436         3         2,440         3         100.0%         0         0.0%         0         0.0%           Greenhouse Eulders         9,441         2,600         16         1,755         16         100.0%         0         0.0%	Gratings		3,811	0	3,787	0	0.0%	0	0.0%	0	0.0%
Greenbuse Builders         948         2,600         16         1,755         16         100,0%         0         0.0%         0		1,235		3		3		0		0	0.0%
Greenbuges         3.101         1.750         16         1.795         9         56.3%         7         43.8%         0         0.0           Greeting Cards - Retail         9,654         1.045         161         6.27         146         90,7%         15         9.3%         0         0.0           Greeting Cards - Retail         6,254         1.045         161         6.27         146         90,7%         15         9.3%         0         0.0           Greeting Cards - Nholesale & Manufacturers         252         3,451         2         3,046         2         100,0%         0         0.0%         0         0.0 <t< td=""><td>Greenhouse Builders</td><td>948</td><td>2,600</td><td>16</td><td>1,795</td><td>16</td><td>100.0%</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td></t<>	Greenhouse Builders	948	2,600	16	1,795	16	100.0%	0	0.0%	0	0.0%
Greeting Cards - Retail       9,654       1,045       1,61       6,72       1,66       9,07%       15       9,3%       0       0       0         Greiting Cards - Wholesale & Munfacturers       1,520       2,264       15       1,839       14       9,33%       1       6,7%       0       0       0         Grinding - Prescision & Production       419       3,136       0       3,787       0       0.0%       0       0.0%       0	Greenhouses	1,911 3,101	2,098	16	2,840	9	56.3%	7		0	0.0%
Greets Wandszuers         1,520         2,264         15         1,839         14         9,33%         1         6,7%         0         0         0           Grinles, Pesters & Diffusers         252         3,451         2         3,046         2         10,0%         0         0,0%         0		142		0		0	0.0%	0	0.0%	0	0.0%
Grinding - Precision & Production         419         3,136         0         3,787         0         0.0%	Greeting Cards - Wholesale & Manufacturers	1,520	2,264		1,839		93.3%	15	6.7%	0	0.0%
Grinding Machines         338         3,281         1         3,308         0         0.0%         1         100.0%         0         0.0           Grinding Wheelb Presers         55         4,156         4         2,683         4         100.0%         0         0,0%		252	3,451	2	3,046	2		0	0.0%	0	0.0%
Grinding Wheels         53         4.171         0         3.787         0         0.0%         0	Grinding Machines	338	3,281	1	3,308	0	0.0%	1	100.0%	0	0.0%
Grocers - Retail         67,010         206         993         114         022         81.6%         172         17.5%         9         0.0           Grocers - Holksale         2,839         1.819         8         2,265         5         6,25%         3         37.5%         0         0.0           Grocers - HolkStores         18,470         733         192         554         125         65,1%         65         33.9%         2         1.0           GroumMaintenance         71         4,047         1         3.308         1         100.0%         0         0.0%         0         0.0           Group Maintenance         3,229         1,724         4         2,683         3         75.0%         1         2,50%         0         0.0	Grinding Wheel Dressers Grinding Wheels		4,156	4		4		0		0	0.0%
Groemy - Bulk Food Stores         18,470         733         192         554         125         65,1%         65         33,9%         2         1.           Grommets         71         4,047         1         3.308         1         100,0%         0         0,0%         0         0.	Grocers - Retail	87,010	206		184	802	81.6%	172	17.5%	9	0.9%
Group Maintenance         176         3.645         0         3.727         0         0.0%         0         <						5		3		0	0.0%
Group Homes         3,229         1,724         4         2,683         3         75,0%         1         25,0%         0 <t< td=""><td>Grommets</td><td>71</td><td>4.047</td><td>192</td><td>3.308</td><td>125</td><td>100.0%</td><td>0</td><td>0.0%</td><td>0</td><td>1.0% 0.0%</td></t<>	Grommets	71	4.047	192	3.308	125	100.0%	0	0.0%	0	1.0% 0.0%
Grout Resurfacing & Repair         3,517         1,659         13         1,939         8         61,5%         5         38,5%         0         0         0           Grouting Compounds         673         2,840         4         2,683         3         75,0%         1         25,0%         0 <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>				0		0		0		0	0.0%
Guardian Services - Adults Child         1,103         2,514         1         3,308         1         100,0%         0         0,0%         0	Grout Resurfacing & Repair	3,517	1,659	13	1,939	8	61.5%	5	38.5%	0	0.0%
Guardian Services - Adult & Child         1439         2,311         5         2,581         4         80,0%         1         20,0%         0		673	2,840	4		3	75.0%	1	25.0%	0	0.0%
Guest Ranch         476         3,056         2         3,046         2         100,0%         0         0         0         0         0         0	Guardian Services - Adult & Child	1,439	2,311	5	2,558	4	80.0%	1	20.0%	0	0.0%
Guide Service         2,891         1,802         9         2,184         4         44,4%         5         55.6%         0         0         0.           Guidars & Amplifiers         140         3,748         17         1,750         13         76.5%         4         23.5%         0         0         0.	Guards - Door & Window Guest Ranch			9		9		0		0	0.0%
	Guide Service	2,891	1,802	9	2,184	4	44.4%	5	55.6%	0	0.0%
Gun Dealers 13,255 882 136 686 75 55.1% 59 43.4% 2 1.	Guitars & Amplifiers Gun Dealers	140		17 136		13		4		0	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	
Gun Safety & Marksmanship Instruction	5,227	1,417	32	1,394	21	65.6%	. 11	34.4%	Pursue 0	% 0.0%
Gun sights, Scopes & Mounts Guns - Air, BB and Pellet	6,649 125	1,262 3,816	63	1,004 2,265	30	47.6%	32	50.8% 12.5%	1	1.6%
Guns & Gunsmiths	74,552	247	446	322	277	62.1%	148	33.2%	21	4.7%
Gutter Cleaning Gutter Leaf Guards	14,337 305	839 3,345	69 1	969 3,308	42	60.9% 100.0%	25	0.0%	2	2.9%
Gutters & Downspouts Gymnasiums	201,225	94 764	613 647	263 250	424 408	69.2% 63.1%	156		33	5.4% 3.4%
Gymnasiums - Equipment & Supplies	5,464	1,382	35	1,346	25	71.4%	10	28.6%	0	0.0%
Gymnastic Equipment & Supplies Gymnastic Instruction	628 15,878	2,880 788	3	2,840 825	57	33.3% 60.0%	2	66.7% 34.7%	0	0.0%
Gypsum & Gypsum Products Hair Curlers	24		0	3,787	0	0.0%	0	0.0%	0	0.0%
Hair Dryers	57	4.139	1	2,683 3.308	0	75.0%	1	0.0%	0	25.0% 0.0%
Hair Ornaments Hair Products and Equipment	1,410 2,552	2,328 1,899	92 85	836 881	<u>26</u> 40	28.3% 47.1%	65 37		1	1.1% 9.4%
Hair Removal - Laser & Electrolysis	20,031	698	394	351	241	61.2%	133	33.8%	20	5.1% 0.0%
Hair Removing Equipment & Supplies Hair Replacement	307 24,581	3,343 615	3 123	2,840 721	2	66.7% 77.2%	1 25	33.3% 20.3%	0	0.0%
Hair Styling and Services Hair Weaving	22,703	643	231	482	165	71.4%	59 15	25.5%	7	3.0% 3.7%
Halloween Supplies	1,706	3,883	27	1,480 2,265	11	25.0%	5	62.5%	1	12.5%
Halls & Auditoriums Hammocks/Hammock Stands & Chairs	3.653 108	1.637 3,883	27	1.480 3,787	11	40.7%	14	51.9% 0.0%	2	7.4%
Hand Painting & Decorating	2,425	1,931	21	1,627	14	66.7%	6	28.6%	1	4.8%
Handbags Handbags - Manufacturers Equipment & Supplies	65,372 263	280 3,433	799 4	224 2,683	514	64.3% 50.0%	261	32.7% 50.0%	24.	3.0% 0.0%
Handbags - Repairing	25	4,354	0	3,787	0	0.0%	0	0.0%	0	0.0%
Handkerchiefs Handles - Wholesale & Manufacturers	191	4,710 3,606	2	3,046	2	0.0%	0	0.0%	0	0.0%
Handmade Art Handwriting Analysts	191	3,606	3	2,840	2	66.7% 100.0%	0	0.0%	1	33.3% 0.0%
Handwriting Experts	147	3,731	_ 2	3,046	1	50.0%	1	50.0%	0	0.0%
Handyman Services Hang Gliding & Instruction	181,245 124		584 1	273 3,308	298	51.0% 100.0%	252	43.2% 0.0%	34	5.8% 0.0%
Hardscapes Hardware - Builders	3,271	1,715	17	1,750	9	52.9%	8	47.1%	0	0.0%
Hardware - Marine	1,879 299	3,357	11	2,050 3,046	7	100.0%	4	0.0%	0	0.0%
Hardware - Retail Hardware - Wholesale & Manufacturers	46,849	389	280 14	423 1,891	203	72.5%	73	26.1% 21.4%	4	1.4% 0.0%
Hardware Consultants	516	2,999	2	3.046	1	50.0%	1	50.0%	0	0.0%
Hardwood Floor Contractors Hardwood Floor Maintenance	67,381	271 3,528	165	619 2,683	88	53.3% 75.0%	71	43.0%	6	3.6% 0.0%
Hatcheries - Poultry	1,089	2,522	8	2,265	2	25.0%	3	37.5%	3	37.5%
Hats - Clean & Renovate Hats - Retail	533 3,896	2,984	4 91	2,683 847	3	75.0%	1	25.0%	0	0.0%
Hats - Wholesale & Manufacturers Hauling & Clean Up Services	279	3,398	7	2,362	5	71.4%	2	28.6%	0	0.0%
Hawaiian Goods	652	2,859	5	2,558	4	80.0%	1	20.0%	0	0.0%
Hay Hay Rides	2,111	2,036 4,039	13	1,939 3,308	12	92.3%	1	7.7%	0	0.0%
Hazardous & Medical Waste Services	11,698	943	37	1,304	26	70.3%	11	29.7%	0	0.0%
Hazardous Material Control & Removal Health & Diet Food Products - Wholesale & Manufacturing	324 23,203	3,312 635	0 507	3,787 296	437	0.0%	0	0.0%	0 4	0.0%
Health & Diet Products - Retail Health & Fitness Program Consultants	253,641 27,196	70 578	3,280 201	51 541	2,531 139	77.2%	649 59		100	0.8% 3.0% 1.5%
Health & Medical - General	241,225	77	1,775	102	1,357	76.5%	368	20.7%	50	2.8%
Health & Medical Products Health & Wellness	65,924	276	1,333	146 1.218	609	45.7%	646	48.5%	78	5.9% 0.0%
Health Care - Placement	3,052	1,762	7	2,362	3	42.9%	3	42.9%	1	14.3%
Health Care - Staffing Health Care Management	5,274	1,409 961	42 92	1,218 836	16		26 30	61.9% 32.6%	0	0.0%
Health Care Referral Health Clubs	1,301 200,460	2,390 95	8 6,687	2,265 19	3 5,771	37.5% 86.3%	5 836	62.5% 12.5%	0	0.0%
Health Maintenance Organizations	82,776	214	234	478	208	88.9%	21	9.0%	5	2.1%
Health Recording Service Health Resorts	377 21,718	3,202	15 196	1,839 555	12	80.0% 53.6%	3	20.0% 45.9%	0	0.0%
Health Savings Administrators	2,410	1,938	25	1,526	23	92.0%	1	4.0%	1	4.0%
Hearing Aids & Assistive Devices Hearing Aids Parts & Repairing	128,766	147 4,633	533 1	287 3,308	451	84.6% 100.0%	73	13.7%	9	1.7% 0.0% 0.0%
Heat Exchangers Heat Pumps	305 1,344	3,345 2,361	0 21	3,787 1,627	0	0.0%	0	0.0%	0	0.0%
Heat Recovery Equipment & Systems	369	3,230	21	3,308	0	0.0%	1	100.0%	0	0.0%
Heat Sealing Heat Sealing Equipment & Supplies	63 139	4,093	0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Heat Supply Companies	1,823	2,135	36	1,322	28	77.8%	8	22.2%	0	0.0%
Heat Treating - Metal Heat Treating - Metal - Equipment & Supplies	692 216	2.825 3,540	0	3.787 3,787	0	0.0%	0	0.0%	0	0.0%
Heaters - Automotive Heating & Air Conditioning	502 1,145,804		3 4,015	2,840 40	2 3,229	66.7% 80.4%	1 695	33.3%	0	0.0%
Heating & Air Conditioning - Filters	87	3,984	4,015	2,840	3,229	100.0%	0	0.0%	91	0.0%
Heating & Cooling Demolition Heating Contractors	55 223,718	4,156	4	2,683 241	0	0.0%		100.0% 20.7%	0	0.0%
Heating Equipment	15,765	792	63	1,004	39	61.9%	24	38.1%	0	0.0%
Heating Equipment & Systems Cleaning & Repair Heavy Duty Equipment Repair	8,701	1,105 2,309	60 6	1,039 2,461	34	66.7%	2	33.3%	2	3.3%
Heavy Equipment Rubber Tracks	159 1,017	3,697	2	3,046 2,683	2	100.0% 50.0%	0	0.0%	0	0.0%
Helicopters - Charter, Rent & Lease Herbs	70,528	260	424	333	231	54.5%	190	44.8%	2	0.7%
Hides Hinges	32		0	3,787 3,787	0	0.0%		0.0%	0	0.0%
Historical Places	195	3,596	2	3,046	0	0.0%	2	100.0%	0	0.0%
Historical Structure Preservation Hobby & Model Construction Supplies - Retail	81 53,026	4.006	1 721	3.308 241	1 598	100.0%	0 105	0.0%	0	0.0%
Hobby & Model Construction Supplies - Wholesale & Manufacturing Hockey Clubs	1,924	2,094	37	1,304	20	54.1%	17	45.9%	0	0.0%
Hog Farms	303 97	3,933	5	3,787	3	60.0% 0.0%	0	40.0%	0	0.0%
Hoists Holding Companies	177 7,613	3,639	0 29	3,787 1,445	0	0.0%		0.0%	0	0.0%
Holistic Practitioners	10,159	1,017	25	1,526	22	88.0%	3	12.0%	0	0.0%
Home Accessories Home Automation	7,175		64 10	999 2,109	32			43.8%	4	6.3% 0.0%
Home Builders	901,322	13	2,753	64	2,048	74.4%	640	23.2%	65	2.4%
Home Centers	13,769	866	259	446	211	81.5%	46	17.8%	2	0.8%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	94
Home Décor, Accessories & Gifts - Online Retailer	17	4,435	1	3,308	1	100.0%	0	0.0%	Pursue 0	0.0%
Home Demonstrations Home Design & Planning	1,160 21,300	2,483 673	17	1,750 1,218	12	70.6%	5	29.4% 35.7%	0	0.0%
Home Economics Consultants	794		42	2,558	25	60.0%	2	40.0%	0	0.0%
Home Electronics Home Electronics - Designers	21,016 151	682 3,716	495	301 2,461	408	82.4% 50.0%	68	13.7% 50.0%	19	3.8% 0.0%
Home Health Services	195,269	3,716 98	233	480	165		60		8	3.4%
Home Health Services - Skilled	2,374	1,955 17	4 3,484	2,683 48	4	100.0%	0 976	0.0%	0	0.0%
Home Improvements Home Improvements - Additions	<u>826,162</u> 9,730	1,042	3,464	48	2,395 21	68.7% 48.8%	976		115	3.2% 2.3%
Home Inspection Service	185,334	104	458	313	318		125	27.3%	15	3.3%
Home Sitting Services Home Staging	1,882	2,107 1,316	5	2,558 2,558	4	80.0%	1	20.0%	0	0.0%
Home Theater	37,923	455	115	743	78	67.8%	33	28.7%	4	3.5%
Home Warranty Plans Homeopaths	<u>81,439</u> 2,580	220 1,893	1,448	138 2,184	1,255	86.7% 88.9%	181	12.5% 11.1%	12	0.8%
Honey	1,089	2,522	4	2,683	3	75.0%	1	25.0%	0	0.0%
Honing Machines & Equipment	58		0	3,787	0	0.0%	0	0.0%	0	0.0%
Horse Breeders Horse Dealers	3,164 4,026	1,740 1,577	14 14	1,891 1,891	10	71.4%	4	28.6% 28.6%	0	0.0%
Horse Equipment & Supplies	1,694	2,199	27	1,480	12	44.4%	13	48.1%	2	7.4%
Horse race Handicapping Horse Riding/Horse Trail Rides	3 2.142	4,660	1	3,308 1,750	0	0.0%	1	100.0%	0	0.0%
Horse Shoeing	325	3,311	5	2,558	2	40.0%	3	60.0%	0	0.0%
Horse Training Horse Transporting	5,070	1,428 2,456	18 13	1,713 1,939	13	72.2%		27.8%	0	0.0%
Horseshoe Equipment & Supplies	1,202 285	2,456	4	2,683	2	50.0%	2	50.0%	0	0.0%
Horticultural Consultants	468		0	3,787	0	0.0%	0	0.0%	0	0.0%
Hose & Tubing - Flexible Metal Hose & Tubing - Rubber & Plastic	276	3,404 3,048	0	3,787 3,308	0	0.0%	0	0.0%	0	0.0%
Hose Couplings & Fittings	260	3,437	2	3,046	2	100.0%	0	0.0%	0	0.0%
Hosiery - Retail Hosiery - Wholesale & Manufacturers	1.662 389	2.215 3,185	32	1.394 2,840	15	46.9%	17	53.1% 0.0%	0	0.0%
Hospices	15,025	819	5 15	1,839	13	86.7%	2	13.3%	0	0.0%
Hospital & Medical Equipment & Supplies	124,510	158	971	186	749	77.1%	212		10	1.0%
Hospital Consultants Hospitality	8,202	1,142 3,620	104	780 2,265	58	55.8% 87.5%	46	44.2%	0	0.0%
Hospitalization, Medical & Surgical Plans	27,326	569	755	230	702	93.0%	52	6.9%	1	0.1%
Hospitals Hostels	<u>69,189</u> 209	266 3,555	1,496 11	132 2,050	1,258	84.1% 45.5%	232	15.5% 54.5%	6	0.4%
Hotel Product Sales	1,449	2,304	38	1,290	17	44.7%	21	55.3%	0	0.0%
Hotels Hotels - Reservations	<u>110,907</u> 28,534	167 547	5,519 295	29 412	3,757 173	<u>68.1%</u> 58.6%	1,729		33	0.6%
House & Building Movers	12,097		78	919	64				45	1.3%
House Cleaning	204,840	91	565	277	384	68.0%	163	28.8%	18	3.2%
House Cleaning Equipment & Supplies House Furnishings & Services	2,534 7,234		23 77	1,569 922	22	95.7% 53.2%	1 34	4.3% 44.2%	2	0.0%
Household Management	1	4,710	0	3,787	0	0.0%	0	0.0%	0	0.0%
Housewares - Retail Housewares - Wholesale & Manufacturers	20,982 1,398		301	408 2,184	191	<u>63.5%</u> 55.6%	109		1	0.3%
Housing Authorities	2,544	1,902	25	1,526	20	80.0%	5	20.0%	0	0.0%
Housing Consultants & Referral Service Human Factors - Research & Development	613		15	1,839 2,558	7	46.7% 80.0%	8	53.3%	0	
Human Resources	2,030 18,114	2,062 742	23	2,558	13	56.5%	10	20.0%	0	0.0%
Human Services Organizations	4,336	1,530	15	1,839	7	46.7%	6	40.0%	2	0.0%
Humane Societies Humidifying Apparatus	847	2,681 3,338	9	2,184 3,046	8	88.9% 100.0%	1	11.1%	0	0.0%
Hunting & Fishing Services	12,732	903	99	806	65	65.7%	31	31.3%	3	3.0%
Hydraulic Equipment & Supplies Hydraulic Equipment Repair	<u>5.049</u> 3,045	1,432 1,764	18	1.713 2,461	10	55.6% 50.0%	8	44.4% 50.0%	0	0.0%
Hydrologists	48	4,200	0	3,787	0	0.0%	0	0.0%	0	0.0%
Hydronic Heating	139		0	3,787	0	0.0%	0	0.0%	0	0.0%
Hydroponics - Equipment & Supplies Hydroseeding	5,345		15	1,839 2,558	2	40.0%	4	60.0%	0	6.7% 0.0%
Hygrometers	11	4,494	0	3,787	0	0.0%		0.0%	0	0.0%
Hypnotherapists - Hypnotists Ice	<u>19,392</u> 3,474	718 1,668	40	1,248 2,362	35	87.5%	4	10.0% 57.1%	1	2.5%
Ice Cream & Frozen Desserts - Dealers	6,381	1,287	47	1,162	27	57.4%	20	42.6%	0	0.0%
Ice Cream & Frozen Desserts - Mfg & Dist Ice Cream Cone Manufacturers & Distributors	1,108	2,511 3,781	10	2,109	4	40.0%	5	50.0% 0.0%	1	10.0%
Ice Cream Freezers	65	4,079	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ice Cream Manufacturers Equipment Ice Cream Manufacturers Supplies	592 76		5	2,558 3,787	3	60.0% 0.0%	2	40.0%	0	0.0%
Ice Cream Mixes	199	3,579	2	3,046	0	0.0%	2	100.0%	0	0.0%
Ice Crushers	19	4,414	0	3.787	0	0.0%	0	0.0%	0	0.0%
Ice Machine Repair Ice Making Equipment & Machines	157		2	3,046 2,461	5	0.0%	1	50.0% 16.7%	1	50.0% 0.0%
Ice Melting Equipment & Supplies	108	3,883	3	2,840	1	33.3%	2	66.7%	0	0.0%
Ice Sculptures Identification Bureaus	<u>6</u> 826	4,582 2,706	0	3,787 3,308	0	0.0%	0	0.0%	0	0.0%
Identification Card Service	2,818	1,827	9	2,184	4	44.4%	4	44.4%	1	11.1%
Identification Equipment & Supplies	2,983	1,777	3	2,840 665	1	33.3%	2	66.7%	0	0.0%
Identity Theft Protection & Prevention Services Ignition Interlock Devices	36,807	461 4,684	142	3,787	128	90.1%	0	5.6%	0	4.2%
Image & Graphics Printing	8,736	1,102	96 181	819	41	42.7%	50	52.1%	5	5.2%
Immigration & Naturalization Consultants Import Representatives	<u>15,578</u> 534	801 2,982	181	592 2,558	79	43.6%	62	34.3% 40.0%	40	22.1% 0.0%
Importers	20,484	690	177	602	129	72.9%		25.4%	3	1.7%
Impregnating Imprinting	<u>984</u> 1,172		5 15	2,558 1,839	4	80.0%		20.0%	0	0.0%
Incense	327	3,308	6	2,461	5	66.7%	2	33.3%	0	0.0%
Incentive Programs	14,336 52,408	840	506 199	298 545	480	94.9%	26	5.1%	0	0.0%
Incorporating Companies Indexing Service - Book, Periodical	52.408 18		199 3	545 2,840	179	89.9% 66.7%		9.0%	2	1.0%
Indian Goods	1,091	2,520	7	2,362	2	28.6%	4	57.1%	1	14.3%
Indoor Sky Diving Induction Heating Equipment	<u>69</u> 51		2	3,046 3,787	2	100.0%		0.0%	0	0.0%
Industrial Consultants	4,071	1,568	2	3,046	1	50.0%	1	50.0%	0	0.0%
Industrial Developments Industrial Equipment & Supplies	707 32,943	2,814	6 104	2,461 780	3	50.0% 56.7%	3	50.0%	0	0.0%
Industrial Equipment & Supplies	32,943	2,442	104	3,308	59	100.0%		41.3%	0	0.0%
Industrial Manufacturers	13,193	883	51	1,120	40	78.4%	11		0	0.0%
Industrial Painting Industrial Products Wholesalers & Distributors	7 16,346	4,559 780	0 44	3,787 1,197	33	0.0%	0	0.0%	0	0.0%
	10,540		77	1,1,1,7	55	, 5.0 /0		20.570	2	1.570

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	
Infomercials	6,791	1,246	105	775	99	94.3%	5	4.8%	Pursue 1	1.0%
Information Bureaus Information Processing & Retrieval Equipment & Systems	154,851 5,319	121 1.404	1,604	118	1,247	77.7%	336	20.9%	21	1.3%
Information Technology Services	32,509	497	220	507	11	85.0%	30	13.6%	3	1.4%
Infrared Equipment Infrared Inspection	323		0	3,787	0	0.0%	0	0.0%	0	0.0%
In-Home Autism Therapy	89	3,976	0	3,787	0	0.0%	0	0.0%	0	0.0%
In-Home Care Tok Cartridge - Refill & Sales	27,541		24	1,552	21	87.5%	3	12.5% 35.5%	0	0.0%
Inks - Manufacturers Materials	860	2,668	9	2,184	8	88.9%	1	11.1%	0	0.0%
Inks - Print & Lithograph Inks - Writing & Marking	485		21	1,627 3,308	1	4.8%	20	95.2%	0	0.0%
Insect Control Devices	712	2,935 2,806	9	2,184	4	100.0%	5	0.0%	0	0.0%
Insecticides	597	2.916	3	2.840	3	100.0%	0	0.0%	0	0.0%
Inserts - Screw Thread Inspection Devices - Industrial	13 492	4,471 3,029	2	3,787 3,046	2	0.0%	0	0.0%	0	0.0%
Instrument Cases	59	4,124	2	3,046	1	50.0%	1	50.0%	0	0.0%
Insulation Contractors Equipment & Supplies Insulation Materials	4,688 8,010	1,464	3	2,840	14	66.7% 82.4%	2	33.3% 11.8%	1	0.0%
Insulation Materials - Electric	149	3,727	0	3,787	0	0.0%	0	0.0%	0	0.0%
Insurance - Accident & Health Insurance - Auto	<u>10,978</u> 98,470	973 183	58 968	1,061 187	49 844		6 116	10.3% 12.0%	3	5.2%
Insurance - Aviation	235	3.494	0	3.787	0	0.0%	0	0.0%	0	0.0%
Insurance - Bonding Insurance - Crop	2,662	1,870 2,588	6	2,461 3,308	5	83.3% 100.0%	1	16.7% 0.0%	0	0.0%
Insurance - Dental	3,090	1,754	27	1,480	24	88.9%	3	11.1%	0	0.0%
Insurance - Disability Insurance - Employee Benefits	920 12,535	2,614	25	3,787	0	0.0%	0	0.0%	0	0.0%
Insurance - Fire & Flood Specialists	4,507	1,495	17	1,750	13	76.5%	3	17.6%	1	5.9%
Insurance - Funeral Insurance - Health	2,560 98,711	1,897 181	4	2,683	3	75.0%	1	25.0% 9.2%	0	0.0%
Insurance - Homeowners	47.760	382	507	296	431	85.0%	45	8.9%	8 31	6.1%
Insurance - Liability Insurance - Life	1,912	2,096 191	4	2,683 516	4	100.0%	0	0.0%	0	0.0%
Insurance - Long Term Care	7,262	1,197	4	2,683	3	75.0%	1	25.0%	0	0.0%
Insurance - Marine	304	3,348	2	3,046	2	100.0%	0	0.0%	0	0.0%
Insurance - Medical Liability Insurance - Medicare Services	709	2,811 1,430	13	2,461 1,939	10	33.3% 76.9%	4	66.7% 23.1%	0	0.0%
Insurance - Property	16,813	768	101	800	96	95.0%	5	5.0%	0	0.0%
Insurance - Rental Insurance - Senior Products	552	2,964	3	2,840	2	66.7% 100.0%	1	33.3%	0	0.0%
Insurance - Travel	14,900	822	184	587	179	97.3%	5	2.7%	0	0.0%
Insurance - Viatical Insurance - Workers Compensation	<u>14,708</u> 4,594	832 1,479	42	1,218 2,109	30	71.4%	12	28.6% 10.0%	0	0.0%
Insurance Agency	66,767	273	309	402	238	77.0%	69	22.3%	2	0.6%
Insurance Agents Insurance Claim Processing Services	2,209 35,059	1,995 470	24	1,552 507	20	83.3% 81.4%	4	16.7% 15.9%	0	0.0%
Insurance Companies	1,048,089	11	8,568	12	7,938	92.6%	598	7.0%	32	0.4%
Insurance Consultants Insurance Inspection & Audits	34,160	478 2,104	125	714	53	42.4%	67	53.6% 0.0%	5	4.0%
Insurance Rating Bureaus	792	2,726	1	3,308	1	100.0%	0	0.0%	0	0.0%
Insurance Services Insurance Services ? Commercial	325,341 1,221	51 2,442	1,953	88 3,787	1,777	91.0%	149	7.6%	27	1.4%
Insured Property Replacement Service	3,032	1,766	68	976	66	97.1%	0	0.0%	2	2.9%
Interactive Media Intercoms Systems & Services	839 816	2,689 2,713	2	3,046 3,046	1	50.0% 100.0%	0	0.0%	1	50.0% 0.0%
Interior Decorators & Designers	83,035	213	240	469	136	56.7%	86	35.8%	18	7.5%
Interior Decorators & Designers - Workroom Interior Decorators & Designers Supplies	1,238	2,433	9	2,184	4	44.4%	4	44.4%	1	11.1%
Interior Designers - Architectural	468	3,067	5	2,558	3	60.0%	47	40.0%	0	0.0%
Interior Designers - Registered/Licensed International Trade Consultants	1,026	2,561 1,841	12	1,989 1,891	7	58.3% 50.0%	5	41.7% 50.0%	0	0.0%
Internet - Web Hosting	138,147	130	1,163	170	825	70.9%	286	24.6%	52	4.5%
Internet Access Provider Internet Auction Service	<u>33,882</u> 63,020	481 292	1,774 609	103 264	1,732	97.6% 71.6%	42	2.4% 23.5%	0	0.0%
Internet Cafes	621	2,890	13	1,939	430	46.2%	6	46.2%	1	7.7%
Internet Gaming Internet Marketing Services	93,394 496.627		1,538 3,767	125	1,422 3,014	92.5%	108	7.0%	8	0.5%
Internet Selling Services	496,627 70,880	259	2,244	44 77	3,014		327	14.6%	108	1.7%
Internet Services Internet Shopping	831,500 748,272	16 21	8,197	14 10	7,001	85.4%	1,009	12.3%	187 268	2.3% 2.1%
Internet Snopping Internet-Based Telephone Service	748,272 3,667	21	12,674 79	10 915	9,089	71.7%	3,317	26.2% 27.8%	268	27.8%
Inventors	3,547		28	1,462	2	7.1%	15		11	39.3%
Inventory Service Investigators	5,667 97,331	1,361 184	438	3,046	286	65.3%	145	50.0% 33.1%	7	0.0%
Investment Advisory Service	172,909	112	230	484	141	61.3%	71	30.9%	18	7.8%
Investment Castings Investment Management	47 9,958	4.209	1 57	3,308	36	100.0% 63.2%	18	0.0%	3	0.0%
Investment Securities	76,658	237	193	560	132	68.4%	57	29.5%	4	2.1%
Investment Seminars Invitations & Announcements	<u>16,514</u> 5,834	776	108 79	765	100		7	6.5% 78.5%	1	0.9%
iPod Sales & Service	1,451	2,302	2	3,046	2	100.0%	0	0.0%	0	0.0%
Iron Iron Work	1,167 20,445	2,477 691	13	1,939 819	43	38.5% 44.8%	8	61.5% 50.0%	0	0.0%
Irrigation Consultants	5,640	1,365	23	1,569	16	69.6%	7	30.4%	0	0.0%
Irrigation Systems & Equipment Italian Food Products	54,988 853	334 2,676	198 4	549 2,683	139	70.2%	48	24.2% 50.0%	11	5.6%
Ivory Goods	26	4,339	2	3,046	1	50.0%	1	50.0%	0	0.0%
Jacks Jade & Jade Goods	480	3,048 4,710	2	3,046	1	50.0% 0.0%	1	50.0% 0.0%	0	0.0%
Jai-Alai Exhibitions	2	4,684	0	3,787	0	0.0%	0	0.0%	0	0.0%
Jail Equipment Jalousies	95		0	3,787	0	0.0%	0	0.0%	0	0.0%
Janitor Service	129,646	144	248	460	158	63.7%	83	33.5%	7	2.8%
Janitors Equipment & Supplies Japanese Food Products	9,112 446		13	1,939 2,683	10	76.9%	1	7.7%	2	15.4%
Jeans	3,668	1,633	4	1,989	6	50.0%		50.0%	0	0.0%
Jetski/Personal Watercraft Jewelers - Retail	762	2,754	17	1,750	8	47.1%	9 703	52.9% 21.1%	0	0.0%
Jewelers - Supplies	5,186	1,420	14	1,891	2,600	50.0%	7	50.0%	0	0.0%
			40	1,248	26	65.0%	14	35.0%	0	0.0%
Jewelers - Wholesale	19,226	7 0 1 7			5	E0 00/		16 70/	2	22.20/
Jewelers - Wholesale Bewelry Advisory Service Jewelry Buyers Jewelry Castinga	704 41,267 758	2,817 429	6 198	2,461 549 2,840	3	50.0%		16.7%	2	33.3% 1.0% 0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	94
Jewelry Designers	22,887	637	113	749	51	45.1%	61	54.0%	Pursue 1	% 0.9%
Jewelry Engravers Jewelry Findings	578 1,935	2,933 2,089	5	2,558 1,795	2	40.0% 43.8%	3	60.0% 43.8%	0	0.0%
Jewelry Manufacturers	34,666	475	69	969	52	75.4%	9	13.0%	8	11.6%
Jewelry Polishing & Plating Jewelry Repair	389 11,458	3,185 950	2	3,046 743	72	<u>50.0%</u> 62.6%	41	50.0% 35.7%	0	0.0%
Jewels - Imitation	657	2,852	4	2,683	1	25.0%	1	25.0%	2	50.0%
Job Listing & Advisory Services Job Listing & Advisory Services - Advanced Fee	<u>62,912</u> 1,690	293 2,203	258	448 2,461	175	67.8% 0.0%	56	21.7%	27	10.5% 66.7%
Job Lot Merchandise	4	4,633	0	3,787	0	0.0%	0	0.0%	0	0.0%
Judgment Recovery Juice Extractors	5,252	1,413 3,379	22	1,604 3,308	11	50.0% 100.0%	11	50.0% 0.0%	0	0.0%
Juices Juke Boxes	705		14	1,891 2,461	7	50.0% 100.0%		50.0% 0.0%	0	0.0%
Jumping Balloon Rental	24	4,365	4	2,683	3	75.0%	0	0.0%	1	25.0%
Junk Dealers Junk Removal	1,631 3,336	2,224	16 13	1,795	7	43.8% 76.9%	7	43.8%	2	12.5%
Karaoke Machines & Tapes	2,028		9	2,184	7	77.8%	1	11.1%	1	11.1%
Karts - Motorized Kennels Equipment & Supplies	<u>528</u> 566		15 10	1,839 2,109	6	40.0%	9	60.0% 20.0%	0	0.0%
Kerosene	110	3,876	1	3,308	1	100.0%	0	0.0%	0	0.0%
Key Control Systems Key Holders	1,573	2,240 3,332	13	1,939 3,787	8	61.5% 0.0%	5	38.5% 0.0%	0	0.0%
Kickboxing Kilns	11 304		1	3,308 3,046	1	100.0% 50.0%	0	0.0%	0	0.0%
Kitchen & Bath - Design & Remodeling	172,025	3,348	389	3,046	259	66.6%	116		14	3.6%
Kitchen & Bath Design Kitchen Accessories	9,229 27,285	1,069 572	26 298	1,502 409	15 203	57.7% 68.1%	11	42.3% 30.9%	0	0.0%
Kitchen Cabinet Refacing	4,875	1,448	298 20	1,664	203	80.0%	92	20.0%	3	0.0%
Kitchen Cabinets - Refinishing, Refacing & Resurfacing Kitchen Cabinets & Equipment - Household	445 49,089	3,101 371	5 115	2,558 743	5	100.0% 69.6%	0	0.0%	0	0.0%
Kitchen Remodeling	25.983	598	88	870	49	55.7%	31	35.2%	8	9.1%
Kite Boarding Kites	27	4,331 3,574	2 3	3,046 2,840	2	100.0% 100.0%	0	0.0%	0	0.0%
Knife Sharpening Devices	883	2,643	23	1,569	7	30.4%	16	69.6%	0	0.0%
Knit Goods - Retail Knit Goods - Wholesale & Manufacturers	<u>823</u> 69		2	3,046 2,840	2	100.0%	. 0	0.0%	0 0	0.0%
Knitted Fabrics	88	3,981	1	3,308	0	0.0%	1	100.0%	0	0.0%
Knitting Instruction Knitting Machines	<u>659</u> 5	4,602	5	2,558 3,308	3	60.0% 100.0%	0	40.0%	0	0.0%
Knives - Custom Knives - Machine	6 1,333	4.582	1	3.308	0	0.0%	12	100.0%	0	0.0%
Knobs	1,626	2,226	3	1,750 2,840	4	100.0%	13	76.5%	0	0.0%
Kosher Food Products Labeling	89 2,894		4	2,683 1,713	4	100.0%	0	0.0%	0	0.0%
Labeling Equipment	592	2,921	4	2,683	1	25.0%	3	75.0%	0	0.0%
Labels - Fabric Labels - Paper	1,142	2,490 1,769	16	3,308 1,795	1	100.0%	0	0.0%	0	0.0%
Labels - Plastic, Metal, Foil	808	2,717	2	3,046	1	50.0%	0	0.0%	1	50.0%
Labor Contractors Labor Organizations	261 2,604	3,436 1,886	4	2,683 2,362	3	75.0%	1	25.0% 14.3%	0	0.0%
Labor Posters Labor Relations Consultants	1,839	2,128	24	1,552	22	91.7%	2	8.3%	0	0.0%
Labor Relations Consultants Laboratories - Medical	373 32,022	3,217 502	0 320	3,787 394	285	0.0%	33	0.0%	0	0.0%
Laboratories - Research & Development Laboratories - Testing	<u>10,793</u> 27,907	986 556	25 80	1,526 910	<u>15</u> 43	60.0% 53.8%	10	40.0% 42.5%	0	0.0%
Laboratories - Veterinary	719	2,800	7	2,362	43	85.7%	1	14.3%	0	0.0%
Laboratory Equipment & Supplies Laces	4,583	1,482	18	1,713	10	55.6%	8	44.4%	0	0.0%
Lacquers - Manufacturers	32	4,302	1	3,308	0	0.0%	1	100.0%	0	0.0%
Ladders Ladders - Renting	516	2,999 4,710	1	3,308 3,787	0	0.0%	1	100.0%	0	0.0%
Lake & Pond Management	728	2,792	1	3,308	0	0.0%	1	100.0%	0	0.0%
Laminated Structural Products Laminating Equipment & Supplies	57 837		2	3,787 3,046	2	0.0%	0	0.0%	0	0.0%
Laminations - Motor & Transformer Laminations - Plastic, Paper	25 1,780		0	3,787 2,840	0	0.0%	0	0.0%	0	0.0%
Lamp Shade Covers	4	4,633	1	3,308	1	100.0%	0	0.0%	0	0.0%
Lamp Shade Frames & Supplies Lamp Shades - Cleaning & Repairing	865	2,663 4,602	2	3,046	1	50.0%	1	50.0% 0.0%	0	0.0%
Lamp Shades - Wholesale & Manufacturers	130	3,793	0	3,787	0	0.0%	0	0.0%	0	0.0%
Lamps - Health Lamps - Repair	<u>392</u> 49		0	3,787 3,787	0	0.0%	0	0.0%	0 0	0.0%
Lamps - Supplies & Parts	751	2,763	9	2,184	4	44.4%	5	55.6%	0	0.0%
Lamps - Wholesale & Manufacturers Lamps & Lamp Shades - Retail	5,286		20	2.840 1,664	3 13	100.0%	7	0.0%	0	0.0%
Land Clearing & Leveling Land Companies	10.010 13,339	1.027 880	9	2.184 1,373	5	55.6% 63.6%	4	44.4% 9.1%	0	0.0%
Landfills - Construction Materials	64	4,086	33 1	3,308	21	0.0%	1	100.0%	9	0.0%
Landfills - Sanitary Landscape Architects	<u>872</u> 53,633	2,654 341	8 138	2,265 679	8	100.0% 53.6%	0	0.0%	0	0.0%
Landscape Contractors	824,604	18	2,682	66	1,454	54.2%	1,148	42.8%	80	3.0%
Landscape Contractors - Commercial Landscape Designers	1,306 59,250	2,387 315	6 189	2,461	5	83.3% 56.1%	1	16.7% 42.3%	0	0.0%
Landscape Lighting	8,189	1,143	45	1,187	30	66.7%	14	31.1%	1	2.2%
Landscape Maintenance Landscaping Equipment & Supplies	40,413 18,459	434 734	202 65	539 991	<u>107</u> 37		85		10	5.0% 4.6%
Language Schools	11,512	949	37	1,304	27	73.0%	9	24.3%	1	2.7%
Language Training Aids Lapidaries	28,546	4,388	<u>32</u> 0	1,394 3,787	28	0.0%	4	12.5% 0.0%	0	0.0%
Lapidary Equipment & Supplies Laser Cosmetic Services	18 4,881		0 124	3,787 718	0	0.0%	0 40	0.0%	0	0.0%
Laser Therapy	1,998	2.073	7	2.362	5	71.4%	40	28.6%	53	0.0%
Laser Vision Correction Lasers	12,276	922	35 50	1,346 1,133	30 23	85.7% 46.0%	5	14.3% 24.0%	0	0.0%
Latex Products	5,727	3,936		3,787	23	0.0%	0	0.0%	13	0.0%
Lath Lathes	1	4,710 4,132	0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Lathing Contractors	1,070	2,535	0	3,787	0	0.0%	0	0.0%	0	0.0%
Laundries Laundries - Self Service	5,933		144 110	659 756	<u>77</u> 45	53.5% 40.9%	62 60	43.1% 54.5%	5	3.5%
Laundry Consultants	1,497	2,276	46	1,172	29	63.0%	15	32.6%	2	4.3%
Laundry Equipment Laundry Supplies	2,030		60 8	1,039 2,265	32	53.3% 62.5%	22	36.7% 37.5%	6 0	10.0% 0.0%
	100	21070	0	2/205	5	521570		2.1570	0	510 /0

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpis Unable to	
Law & Financial Printers	54		0	3,787		0.0%	0	0.0%	Pursue 0	% 0.0%
Law Books Lawn & Garden Equipment & Supplies	151 46,838		445	2,683	323	0.0%	4	100.0% 25.2%	0	0.0%
Lawn & Garden Equipment & Supplies - Rental	1,541	2,253	25	1,526	11	44.0%	112	56.0%	0	0.0%
Lawn & Garden Pond Dealers & Supplies Lawn & Garden Sprinkler Systems	<u>5,906</u> 65,595	1,337 279	39 220	1,270 507	18		13	33.3% 39.1%	8	20.5%
Lawn & Tree Care	4,157	1,557	176	605	109	61.9%	59	33.5%	4	4.5%
Lawn Installation Service Lawn Maintenance	1,881 362,248	2,108 47	29 2,827	1,445	2,250	5 51.7% 79.6%		37.9%	33	10.3% 1.2%
Lawn Mowers	19,541	716	155	634		3 72.9%	41	26.5%	1	0.6%
Lawn Mowers - Sharpen & Repair Layouts - Office, Factory	14,050	855 2,918	122	723	79	64.8%	40	32.8%	3	2.5%
Lead	1,050	2,551	14	2,050	1	9.1%	9	81.8%	1	9.1%
Lead Abatement Lead Burning	961		3	2.840	2	2 <u>66.7%</u> 0.0%	1	33.3%	0	0.0%
Lead Products	2,798	1,834	69	969	42	60.9%	27	39.1%	0	0.0%
Lead Removal Lead Testing	109		0	<u>3,787</u> 3,787	0	0.0%	0	0.0%	0	0.0%
Leadership Development	3	4,660	0	3,787	0	0.0%	0	0.0%	0	0.0%
Leak Detecting Instruments Leak Detection	2,676		8	2,265		62.5% 3 100.0%	3	37.5%	0	0.0%
Leasing Service	27,100	580	350	373	269	76.9%	79	22.6%	2	0.6%
Leather Leather Cleaning	4.277 545	1.537 2,969	60 0	1.039	21	35.0%	38	63.3% 0.0%	1	1.7%
Leather Clothing - Retail Leather Clothing - Wholesale & Manufacturers	9,522	1,051	59	1,049	36	61.0%	23	39.0%	0	0.0%
Leather Finishers	<u>156</u> 54	4,165	1	3,787		0.0%	1	0.0%	0	0.0%
Leather Finishes	4,202	4,538	0	3,787	(	0.0%	0	0.0%	0	0.0%
Leather Goods - Dealers Leather Goods - Repair	2,106	2,037	89 12	1,989	6	50.0%	29	50.0%	0	0.0%
Leather Goods - Wholesale & Manufacturers Leather Goods Manufacturers Supplies	1,348	2,358	4	2,683	1	L 25.0% 7 70.0%	3	75.0%	0	0.0%
Leather Restoration	377	3,202	8	2,265	3	37.5%	5	62.5%	0	0.0%
Lecture & Seminar Bureaus Legal Clinics	11,615 21,036	946	61 138	1,026	46		11	18.0% 25.4%	4	6.6% 7.2%
Legal Document Assistance	13,799	865	137	684	95	69.3%	40	29.2%	2	1.5%
Legal Forms Legal Information Services	118,239 10,502	163 1,005	403 21	343 1,627	273		122	30.3% 28.6%	8	2.0%
Legal Printing	92	3,961	0	3,787	0	0.0%	0	0.0%	0	0.0%
Legal Services Plans Lenses	52,329 2,230		187 12	584	145	77.5% 83.3%	37	19.8% 16.7%	5	2.7%
Letter Shop Service	172	3,657	4	2,683	3	3 75.0%	1	25.0%	0	0.0%
Lettering Machines Letters - Sign	927		6	2,461 2,558	6	5 <u>100.0%</u> 20.0%	0	0.0%	0	0.0%
Levels	39	4,248	0	3,787	Ċ	0.0%	0	0.0%	0	0.0%
Libraries - Circulating & Rental Libraries - Institutional	19 10	4,414 4,505	0	3,787	0	0.0%	0	0.0%	0	0.0%
Libraries - Public	415	3,140	10	2,109	ç	90.0%	1	10.0%	0	0.0%
Library Equipment & Supplies Library Research Service	<u>65</u> 91	4,079 3,964	3	2,840 2,683	1	2 <u>66.7%</u> 25.0%	3	33.3% 75.0%	0	0.0%
Lice Removal/Protection Services	1,009	2,570	2	3,046	2	100.0%	0	0.0%	0	0.0%
License Services Lie Detection Service	10,021 2,202	1,026	35	1,346 2,840	24	4 68.6% 3 100.0%	10	28.6%	0	2.9%
Life Raft Inflation Equipment	10 6,982	4,505	0 34	3,787	0	0.0%	0	0.0%	0	0.0%
Lifts/Elevators - In Home	370	1,222 3,227		1,358 3,308	1	26.5% 100.0%	0	0.0%	0	0.0%
Lighting Consultants Lighting Equipment - Emergency	3,798 2,580	1,609 1,893	17	1,750 2,362	8	3 47.1% 3 42.9%	8	47.1% 57.1%	1	5.9%
Lighting Fixtures - Repair & Maintenance	1.308	2.386	7	2.362	4	57.1%	3	42.9%	0	0.0%
Lighting Fixtures - Retail Lighting Fixtures - Supplies & Parts	<u>61,986</u> 2,746	299 1,844	642	251	402	2 62.6% 2 48.0%	229	35.7% 48.0%	11	1.7%
Lighting Fixtures - Wholesale & Manufacturers	3,884	1,592	15	1,839	8	53.3%	7	46.7%	0	0.0%
Lighting Plants Lighting Systems & Equipment	80 6,698	4,008	1	3,308	23	0.0%	1	100.0% 27.3%	0	0.0%
Lightning Protection Equipment	1,835	2,129	0	3,787	(	0.0%	Ő	0.0%	0	0.0%
Lights Bulbs & Tubes Lime	9,039	1,079 3,849	42	1,218 3,787	35	5 83.3% 0.0%	6	14.3%	1	2.4%
Limestone	741	2,772	2	3,046		100.0%	0	0.0%	0	0.0%
Limousine Service Linen Supply Service	<u>137,983</u> 4,440		1,198 10	164 2,109	596	5 49.7% 7 70.0%	553	46.2%	49	4.1%
Linens - Retail	10,953	975	122	723	69	56.6%	47	38.5%	6	0.0%
Linens - Wholesale & Manufacturers Lingerie	1,303 32,151	2,389 500	17 209	1,750 525	16	69.9%	57	5.9% 27.3%	6	0.0%
Linings - Clothing Linings - Plastic, Membrane	70 1,201	4,056	0	3,787		0.0%	0	0.0%	0	0.0%
Linoleum - Wholesale & Manufacturers	30	4,311	12	3,787		0.0%	0	0.0%	0	0.0%
Linoleum Dealers Linoleum Layers Equipment & Supplies	<u>1.695</u> 19		2	3.046 3,787	2	2 100.0%	0	0.0%	0	0.0%
Liquidators	14,140	851	87	873	55	63.2%	29	33.3%	3	3.4%
Liquor Brokers Liquor Stores	81 19,199	4,006	2	<u>3,046</u> 761	2	2 <u>100.0%</u> 2 66.1%	0	0.0%	0	0.0%
Liquors - Wholesale	1,801	2,149	6	2,461		0.0%	3/	50.0%	3	50.0%
Literary Agents Lithographers	3,990	1,580 3,549	6	2,461	3	3 <u>50.0%</u> 0 0.0%	3	50.0%	0	0.0%
Litigation Support	27	4,331	0	3,787	0	0.0%	0	0.0%	0	0.0%
Livestock - Commission Livestock Appraisers	166	3,679	0	3,787	0	0.0%	0	0.0%	0	0.0%
Livestock Auction Markets	1,076	2,530	4	2,683	2	2 50.0%	2	50.0%	0	0.0%
Livestock Breeders Livestock Buyers	1,830 236		7	2,362	1	3 42.9% 100.0%	4	57.1%	0	0.0%
Livestock Equipment & Supplies	1,446	2,308	4	2,683	3	3 75.0%	1	25.0%	0	0.0%
Livestock Feeding Livestock Grooming	535		5	2,558	4	80.0% 0.0%	1	20.0%	0	0.0%
Livestock Hauling	332	3,293	1	3,308	c c	0.0%	1	100.0%	0	0.0%
Livestock Spraying Loading Dock Equipment	1 856	4,710 2,673	0	3,787		0.0%	0	0.0%	0	0.0%
Loan Acceleration	1,718	2,181	4	2,683	4	100.0%	0	0.0%	0	0.0%
Loan Modification Loans	79,449	48	1,323 3,257	149 52	445	51.6%	783	59.2% 37.0%	95 371	7.2%
Loans - Farm & Ranch Loans - Small Business	547	2,968	0	3,787		0.0%	0	0.0%	0	0.0%
Lobbyists	129,215 2,608	1,884	1,452	988	1,217	95.5%	211	4.5%	24	1.7%
Lockers Locks - Wholesale & Manufacturers	387	3,190	1	3,308	0	0.0%	1	100.0%	0	0.0%
LUCKS - WHORESARE & MARIUACTURERS	1,376	2,343	9	2,184	7	7 77.8%	2	22.2%	0	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	
Locks & Locksmiths	110,746		962	188	385	40.0%	445	46.3%	Pursue 132	% 13.7%
Locksmiths Equipment & Supplies Locomotives	6,004		80	910	41	51.3%	27	33.8%	12	15.0% 0.0%
Log Cabins, Homes & Buildings	202 26,354		86	3,787 876	51	0.0%	31	0.0%	4	4.7%
Log Splitting Equipment Logging Companies	57 8,517	4,139 1,119	0	3,787 1,604	0	0.0%	0	0.0%	0	0.0%
Logging Equipment & Supplies	662	2,847	1	3,308	1	100.0%	13	0.0%	1	4.5%
Logistics Lotteries - Foreign	11,130 6,733	966 1,254	28 22	1,462 1,604	24	85.7% 0.0%	4	14.3% 18.2%	0	0.0%
Lotteries - Local	753		7	2,362	3	42.9%	4	14.3%	18	42.9%
Lotteries - State	730	2,787	5	2,558	1	20.0%	3	60.0%	1	20.0%
Lottery Buying Club Louvers	1,188 121		1	3,308 3,787	1	100.0% 0.0%	0	0.0%	0	0.0%
Lubricants	1.792	2.152 3.693	3	2.840 3,308	2	66.7%	1	33.3%	0	0.0%
Lubricating Devices & Systems Lubricating Service - Automotive	161 34,909	3,693	1 832	3,308 219	616	0.0%	198	100.0% 23.8%	0	0.0%
Luggage - Retail	10,595	1,000 3,222	121	729 2.558	94	77.7%	24	19.8%	3	2.5% 0.0%
Luggage - Wholesale & Manufacturers Luggage Carriers	372	3,222 2,570	5	2,558 2,683	3	60.0% 75.0%	2	40.0%	0	0.0%
Luggage Manufacturers Equipment & Supplies	113	3,868	0	3,787	Ō	0.0%	0	0.0%	0	0.0%
Luggage Repair Lumber - Drying	166	3,679 4,047	8	2,265 3,787	6	75.0%	2	25.0%	0	0.0%
Lumber - Retail	27,404	566	85	881	60	70.6%	21	24.7%	4	4.7%
Lumber - Used Lumber - Wholesale	95 5.063	3,941 1,431	0	3,787 2,362	0	0.0%	0	0.0%	0	0.0%
Lumber Carriers	1,040	2,556	5	2,558	3	60.0%	2	40.0%	0	0.0%
Lumber Inspectors Lumber Mill Representatives	11		0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Lumber Treating	139	3,651	1	3,308	0	0.0%	1	100.0%	0	0.0%
Macaroni Machine Shops	43,348	4,633 417	0 42	3,787 1,218	0	0.0%	0	0.0%	0	0.0%
Machine Tools	8.641	1,109	68	976	23 44	64.7%		32.4%	2	2.9%
Machine Tools - Repair & Rebuild Machinery - New	2,700 5,263	1,856 1,411	16 39	1,795 1,270	6 24	37.5% 61.5%	8	50.0% 30.8%	2	12.5% 7.7%
Machinery - New Machinery - Specially Designed	2,220		59	2,265	6	75.0%	2	25.0%	0	0.0%
Machinery - Used	770	2,746	6	2,461	5	83.3%	1	16.7%	0	0.0%
Machinery & Equipment - Appraisal Machinery Cleaning	18 59	4,124	0	3,787 3,308	0	0.0%	0	0.0%	0	0.0%
Machinery Movers & Erectors	1,627	2,225	5	2,558 1,795	3	60.0% 56.3%	2	40.0%	0	0.0%
Machinery Rebuild & Repair Magazine Sales	3,604 88.815		16 3.569	1,795 45	9 2.615	56.3% 73.3%		37.5% 24.9%	1	6.3% 1.8%
Magazine Sales by Mail	4,472	1,502	122	723	60	49.2%	42	34.4%	20	16.4%
Magazine Sales by Telephone Magazines - Back Number	5,599 46		287	415 3,308	255	88.9%	25	8.7% 100.0%	7	2.4%
Magazines - Dealers	26,222	593	902	205	447	49.6%	439	48.7%	16	1.8% 3.9%
Magazines - Distributors Magazines - Subscription Agents	8,913 70,982	1,090 258	231 3,323	482 50	179 2,387	77.5%	43	18.6% 26.8%	9 47	3.9% 1.4%
Magicians	485	3,043	3,323	2,558	2,387	40.0%	2	40.0%	47	20.0%
Magicians Supplies	872	2,654	15	1,839	7	46.7%	4	26.7%	4	26.7%
Magnetic Inspection Service Magnets & Magnetic Devices	48		9	3,787 2,184	4	0.0%	5	0.0%	0	0.0%
Magnifying Glasses	254	3,443	2	3,046	2	100.0%	0	0.0%	0	0.0%
Maids & Butlers Service Mail Box Rental & Receiving	24,747 8.857	612 1,093	153 102	638 795	79 74	51.6%	28	46.4% 27.5%	3	2.0%
Mail Boxes - Manufacturers & Distributors	2,082	2,044	14	1,891	10	71.4%	4	28.6%	0	0.0%
Mail Order & Catalog Shopping Mailing Containers	185,300 364	105 3,244	4,183	38 2,840	3,766	90.0% 100.0%	389	9.3% 0.0%	28	0.7%
Mailing Lists	19,603	714	233	480	174	74.7%	46	19.7%	13	5.6%
Mailing Machines & Equipment Mailing Services	7.642 76,058	1.172 239	147 1,646	654 114	135	91.8% 84.6%	12 237	8.2% 14.4%	0	0.0%
Mailing Services - Drop Shipper	19,870	705	102	795	89	87.3%	11	10.8%	2	2.0%
Mailing Services - International Management Consultants	3,882 59,284	1,594 314	21 178	1,627 600	<u>16</u> 107	76.2%	5	23.8% 34.3%	0	0.0%
Management Training	4,952	1,442	1/0	3,308	107	100.0%	0	0.0%	0	0.0%
Manhole Covers Manicuring	129 644		0	3,787 2,109	0	0.0%	0	0.0%	0	0.0%
Mannequins - Display Fixture	100	3,919	3	2,840	1	33.3%	2	66.7%	0	0.0%
Manufactured Home Dealers Manufactured Homes - Dealers	21,455 45,191	670 402	104 241	780 467	77	74.0%	25	24.0%	2	1.9% 3.3%
Manufactured Homes - Equipment & Parts	3,882	1,594	19	1,694	15	78.9%	4	21.1%	0	0.0%
Manufactured Homes - Parks Manufactured Homes - Rent & Lease	14,241 2,123	848 2,033	106 18	773	<u>63</u> 11	59.4% 61.1%	39	36.8% 27.8%	4	3.8% 11.1%
Manufactured Homes - Repair & Service	9,020	1,082	54	1,096	38	70.4%	14	25.9%	2	3.7%
Manufactured Homes - Transporting Manufactured Homes Distributors & Manufacturers	7,467	1,182 377	58 264	1,061 437	20	34.5% 75.8%	35	60.3% 23.5%	3	5.2% 0.8%
Manufactured Homes Equipment & Supplies (Manufacturers)	1,287	2,402	264 10	2,109	2005	50.0%	62	30.0%	2	20.0%
Manufactured Offices & Commercial Units Manufacturers & Producers	287 225,948	3,379 81	3 2,730	2.840 65	2,480	66.7% 90.8%	235	33.3% 8.6%	0	0.0%
Manufacturers & Producers Manufacturers Agents & Representatives	12,625	909	2,730	1,394	2,480	78.1%	235	21.9%	0	0.0%
Mapping Services	1,206	2,452	8	2,265	7	87.5%	1	12.5%	0	0.0%
Maps - Dealers Maps - Publishers & Distributors	1,275	2,407 2,335	23	1,569 1,428	17	73.9% 56.7%	13	21.7%	1	4.3%
Marble - Cultured	12,244	923	20	1,664	13	65.0%	7	35.0%	0	0.0%
Marble - Natural Marble & Granite Installation, Stonework Fabrication	16,879 33,445		53 177	1,104 602	43	81.1% 57.1%	10	18.9% 37.9%	0	0.0%
Marble & Terrazzo Cleaning & Service	4,078	1,567	8	2,265	4	50.0%	4	50.0%	0	0.0%
Marinas Marine Contractors	12,739 12,337		107 48	770 1,154	69 26	64.5% 54.2%			0	0.0%
Marine Electric Service	320	3,322	0	3,787	0	0.0%	0	0.0%	0	0.0%
Marine Electronic Equipment & Supplies	4,578	1,484	27 65	1,480 991	<u>20</u> 30	74.1%		25.9% 50.8%	0	0.0%
Marine Equipment & Supplies Marine Sales & Service	8,403 27,266	1,129 574	65 167	991 614	30 117	46.2%	33	50.8% 28.7%	2	3.1% 1.2% 0.0%
Marine Surveyors	1.122	2,500	7	2.362	6	85.7%	1	14.3%	0	
Market Research & Analysis Market Survey Companies	189,476 46,367		618 153	260 638	<u>530</u> 95	85.8% 62.1%		9.5% 20.3%	29 27	4.7%
Marketing - Home Based Business	79,939	223	91	847	71	78.0%	19	20.9%	1	1.1%
Marketing Consultants Marketing Programs & Services	132,941 285,059	139 64	636 1,625	253 115	419	65.9% 70.5%	185 403	29.1% 24.8%	32 76	<u>5.0%</u> 4.7%
Marking & Coding Equipment	70	4,056	1,025	3,308	1,140	100.0%		0.0%	0	0.0%
Marriage Brokers Marriage, Family, Child, Individual Counselors	1,108 30,314		4	2,683 1,104	2	50.0%	2	50.0%	0	0.0%
Martial Arts	42,631	422	423	335	265	62.6%	150	35.5%	8	1.9%
Martial Arts Supplies & Equipment Mason Contractors	2,203 187,347	1,997 103	33 513	1,373 293	7 246	21.2% 48.0%			0 17	0.0%
mason contractors	107,347	103	513	293	246	40.0%	250	40.7%	1/	3.3%

InductionInduitiesNameControlControlNetNet Net WeitherBasen Control Sequent & Support &	$\begin{array}{c c c c c c c c c c c c c c c c c c c $
Basery Predia-Area         1.220         2.284         5         2.558         0         0.765         4         0.055           Descing Enclude         6.400         1.000         6         1.0000	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$
Bases Schol         2.11         1.168         9         2.164         7         7.8%         2         2.22%           Bases Proper/c         6.50         1.16         1.46         6.50         3         5.1%         2         1.5%           Bases Proper/c         6.62         1.16         1.46         6.73         2.16         6.74         2.16         7.14%         2         2.86           Bases Proper/c         6.27         1.298         7         2.85         5         7.14%         2         2.86%           Material Haufing Equipment         6.27         1.298         7         1.62         3         7.87%         1.0         2.15%           Materias Materia Haufing Equipment         1.21         2.227         1.0         2.02         0         0.06         0         0.06           Materias Materia Materia Haufing Equipment         1.27.143         1.54         1.65         1.05         1.07%         2.64         2.55         1.00         0.06         0         0.06         0         0.06         0         0.06         0         0.06         0         0.06         0         0.06         0         0.06         0         0.06         0         0.06 <td><math display="block">\begin{array}{c ccccccccccccccccccccccccccccccccccc</math></td>	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$
Massage Therappulc         8.830         11.16         148         6.52         6.83         5.1%         23         16.9%           Bassage Therappulc         6.8.82         4.00         714         6.24         6.24         1.00         6.24         1.00         6.24         1.00         714         6.24         1.00         7.1.4%         0         7.0.4%         0         7.0.4%         0         7.0.4%         0         7.0.4%         0         7.0.4%         0         7.0.4%         0         7.0.4%         0         7.0.4%         0         7.0.4%         0         7.0.4%         0         7.0.4%         0         0.0.4% </td <td><math display="block">\begin{array}{c ccccc} 40 &amp; 27.0\% \\ 24 &amp; 3.4\% \\ 0 &amp; 0.0\% \\ 1 &amp; 10.0\% \\ 29 &amp; 1.7\% \\ 0 &amp; 0.0\% \\ 1 &amp; 10.0\% \\ 0 &amp; 0.0\% \\ 0 &amp; 0.0\% \\ 0 &amp; 0.0\% \\ 0 &amp; 0.0\% \\ 1 &amp;</math></td>	$\begin{array}{c ccccc} 40 & 27.0\% \\ 24 & 3.4\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 1 & 10.0\% \\ 29 & 1.7\% \\ 0 & 0.0\% \\ 1 & 10.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 1 &$
Naste Spars         0         3.782         0         0.058         0         0.058           Vaterial Manding Gupment         6.276         1.298         7         2.352         5         7.145         2         2.865           Vaterial Manding Gupment         2.41         1.644         4         1.152         3         7.145         2         2.865           Vaterial Manding Gupment         1.821         2.127         1.0         2.109         8         8.066         2         2.096           Vaterses         5.72         2.327         1.0         2.109         8         4.0.05         S         5.0.06           Vattresses         1.27145         1.541         1.661         1.09         1.271         8.445         1.661         1.09         1.271         8.445         1.661         1.09         1.271         8.445         1.661         1.09         1.271         8.445         1.661         1.00         1.050         1.050         1.050         1.050         1.050         1.050         1.050         1.050         1.050         1.050         1.020         1.020         1.020         1.020         1.020         1.020         1.020         1.020         1.020         1.020 </td <td><math display="block">\begin{array}{c cccc} 0 &amp; 0.09 \\ 1 &amp; 10.09 \\ 29 &amp; 1.79 \\ 0 &amp; 0.09 \\ 1 &amp; 0.09 \\ 0 &amp; 0.09 \\ 1 &amp; 0.63 \\ 5 &amp; 5.48 \\ 1 &amp; 2.69 \\ 3 &amp; 5 \\ 5 &amp; 2.59 \\ 0 &amp; 0.09 \\ 1 &amp; 2.69 \\ 3 &amp; 5 \\ 5 &amp; 8.33 \\ 0 &amp; 0.09 \\ 5 &amp; 8.33 \\ 0 &amp; 0.09 \\ 1 &amp; 2.69 \\ 3 &amp; 5 \\ 5 &amp; 8.33 \\ 0 &amp; 0.09 \\ 5 &amp; 8.33 \\ 0 &amp; 0.09 \\ 2 &amp; 2.29 \\ 0 &amp; 0.09 \\ 1 &amp; 4.89 \\ \end{array}</math></td>	$\begin{array}{c cccc} 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 1 & 10.09 \\ 29 & 1.79 \\ 0 & 0.09 \\ 1 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 1 & 0.63 \\ 5 & 5.48 \\ 1 & 2.69 \\ 3 & 5 \\ 5 & 2.59 \\ 0 & 0.09 \\ 1 & 2.69 \\ 3 & 5 \\ 5 & 8.33 \\ 0 & 0.09 \\ 5 & 8.33 \\ 0 & 0.09 \\ 1 & 2.69 \\ 3 & 5 \\ 5 & 8.33 \\ 0 & 0.09 \\ 5 & 8.33 \\ 0 & 0.09 \\ 2 & 2.29 \\ 0 & 0.09 \\ 1 & 4.89 \\ \end{array}$
Natural Handing Equipment         6.278         1.299         7         2.362         S         7.148         2         2.8.6%           Ladiment Octas         2.641         1.644         47         1.162         127         2.78, 7%         10         2.1.5%           Ladiment Octas         3.0         3.00         3.00         0.0%         0         0.0%         0         0.0%           Hatters Markers Supples         3.72         2.02         2.02         1.00         2.1.0%         4.40, 0%         5         5.00%           Natures Markers Supples         1.271         8.24%         2.58         1.63         1.01         1.67, %         5         6.3, %           Ladiversities Resouting         1.472         2.88         6         2.461         1         1.67, %         5         6.3, %           Ladiversities Supples         2.24         3.46         2.58         4         9.0%         1         2.0%           Ladiversities Supples         2.24         3.46         3.25         3.25         4         9.0%         1         2.0%           Ladiversities Supples         2.24         3.46         3.25         3.25         3.25         3.26         3.26	$\begin{array}{c} 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 1 & 10.09 \\ 29 & 1.79 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 1 $
Mathematicins         15         4.451         0         3.787         0         0.0%         0         0.0%           Mate & Matting         1.281         2.137         10         2.109         8         0.0%         .5         0.0%           Mattresse         .572         2.437         10         2.109         .4         4.00%         .5         50.0%           Mattresse         .271         3.34         6.6         100         1.71         8.24%         .261         13.5%           Mass Mattresse         .271         3.34         6         2.352         .6         6.85.7%         .8         1.85           Mass Mattresse         .271         3.34         .6         2.352         .6         6.85.7%         .8         2.35           Mass Mattresse         .272         2.03         .5         2.558         .4         80.0%         .1         20.0%           Meass Mathresse         .234         .366         .5         .2558         .4         80.0%         .1         20.0%           Meass Mathresse         .234         .366         .2558         .1         20.0%         .3         .3         .3         .3         .3	$\begin{array}{c ccccc} 0 & 0.0\% \\ 0 & 0.0\% \\ 1 & 10.0\% \\ 29 & 1.7\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 1 & 0.0$
Nates         Nation         1.21         2.137         1.0         2.109         8         80.0%         2         20.0%           Natress Maters Supples         572         2.327         1.0         2.109         4         40.0%         5         50.0%           Natresses         1.474         2.288         6         2.461         1         16.7%         5         8.1%           Matersses         2.77         2.428         6         2.461         1         16.7%         1         13.1%           Matersses         2.78         2.429         0         2.558         6         8.67%         1         1.038           Meas         Particite         2.725         2.558         1         2.00%         4         8.06%           Meas         Suntain         6.344         1.290         9.2         2.558         1         2.00%         4         8.06%           Meas         Suntain         4.000         4.10         2.01         5         2.558         1         2.00%         3.3%           Meas         Suntain         3.03         2.00         3.03         2.00         3.03         2.00         0.0%         0.0%         0.	$\begin{array}{c cccc} 0 & 0.0\% \\ \hline 0 & 0.0\% \\ 1 & 10.0\% \\ 29 & 1.7\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 1 & 0.0\% \\ 5 & 5.5.4\% \\ 1 & 2.5\% \\ 0 & 0.0\% \\ 1 & 2.5\% \\ 0 & 0.0\% \\ 1 & 2.5\% \\ 0 & 0.0\% \\ 1 & 2.5\% \\ 0 & 0.0\% \\ 1 & 2.5\% \\ 0 & 0.0\% \\ 1 & 2.5\% \\ 0 & 0.0\% \\ 1 & 0.0\% \\ 0 & 0.0\% \\ 1 & $
Matresses         127,143         156         1,63         109         1,371         82,4%         263         15,8%           Mausolums         1271         2,414         7         2,352         6         85,7%         1         14,3%           Mausolums         9         4,523         0         3,721         0         0,0%         0         0,0%           Mausolums         0         2,423         0         3,721         0         0,0%	$\begin{array}{c} 29 & 1.79 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 1 & 6.33 \\ 5 & 5.48 \\ 1 & 6.53 \\ 0 & 0.09 \\ 1 & 2.69 \\ 3 & 6.59 \\ 0 & 0.09 \\ 5 & 8.39 \\ 0 & 0.09 \\ 5 & 8.39 \\ 0 & 0.09 \\ 2 & 2.29 \\ 0 & 0.09 \\ 1 & 4.89 \\ \end{array}$
Materses - Renovation         14/22         2.88         6         2.461         1         16.7%         5         8.33%           Mausoleums         271         3.414         7         2.362         6         65.7%         1         1.43%           Mayonasie & Salid Dressing         9         4.523         0         3.767         0         0.0%         0.0%           Measemanne Machines         6.34         1.420         5         2.558         4         80.0%         4         80.0%           Mease Jauk Romanne         6.34         1.420         5         2.558         1         20.0%         4         80.0%           Mease Jauk Romanne         6.344         1.420         5         2.558         1         20.0%         4         80.0%           Mease Jauk Romanne         6.344         1.420         5         2.558         1         20.0%         5         1.56         5         2.558         1         20.0%         6         5         2.558         1         80.0%         1         20.0%         6         1.568         1         20.0%         6         1.568         1         20.0%         6         1.568         1         2.568 <td< td=""><td><math display="block">\begin{array}{c} 0 &amp; 0.09\\ 5 &amp; 5.49\\ 5 &amp; 5.49\\ 0 &amp; 0.09\\ 5 &amp; 5.49\\ 0 &amp; 0.09\\ 1 &amp; 6.39\\ 5 &amp; 2.59\\ 0 &amp; 0.09\\ 1 &amp; 2.69\\ 3 &amp; 6.59\\ 0 &amp; 0.09\\ 5 &amp; 8.39\\ 0 &amp; 0.09\\ 5 &amp; 8.39\\ 0 &amp; 0.09\\ 1 &amp; 4.89\\ 0 &amp; 0.09\\ 1 &amp; 0.09\\</math></td></td<>	$\begin{array}{c} 0 & 0.09\\ 0 & 0.09\\ 0 & 0.09\\ 0 & 0.09\\ 0 & 0.09\\ 0 & 0.09\\ 5 & 5.49\\ 5 & 5.49\\ 0 & 0.09\\ 5 & 5.49\\ 0 & 0.09\\ 1 & 6.39\\ 5 & 2.59\\ 0 & 0.09\\ 1 & 2.69\\ 3 & 6.59\\ 0 & 0.09\\ 5 & 8.39\\ 0 & 0.09\\ 5 & 8.39\\ 0 & 0.09\\ 1 & 4.89\\ 0 & 0.09\\ 1 & 4.89\\ 0 & 0.09\\ 1 & 4.89\\ 0 & 0.09\\ 1 & 4.89\\ 0 & 0.09\\ 1 & 4.89\\ 0 & 0.09\\ 1 & 4.89\\ 0 & 0.09\\ 1 & 4.89\\ 0 & 0.09\\ 1 & 4.89\\ 0 & 0.09\\ 1 & 4.89\\ 0 & 0.09\\ 1 & 0.09\\$
Harmanise & Stald Desina         D         4.521         0         3.727         0         0.0%         0         0.0%           Meal Preparation Service         232         2,703         5         2.558         4         0.0%         1         20.0%           Meat-Buik & Internt         6.344         1,290         93         830         40         43.0%         48         51.6%           Meat-Buik & Internt         2,733         1.848         16         1,795         10         62.5%         5         31.3%           Meat-Roles         44,000         410         201         541         129         64.2%         67         33.3%           Meat-Wholesele         12.880         895         39         1.270         30         76.9%         8         20.5%           Meat Modersele         13.927         863         60         1.039         32         53.3%         23         38.3%           Meat Packers         5.90k         36.3         451         92         836         66         1.039         32         53.3%         23         38.3%           Meat Packers         5.90k         4.260k         4.262         1         3.308         1	$\begin{array}{cccc} 0 & 0.09 \\ 0 & 0.09 \\ 0 & 0.09 \\ 5 & 5.49 \\ 1 & 6.39 \\ 5 & 2.55 \\ 0 & 0.00 \\ 1 & 2.69 \\ 3 & 6.59 \\ 0 & 0.09 \\ 5 & 8.39 \\ 0 & 0.09 \\ 5 & 8.39 \\ 0 & 0.09 \\ 5 & 8.39 \\ 0 & 0.09 \\ 1 & 4.89 \\ 2 & 2.29 \\ 0 & 0.09 \\ 1 & 4.89 \\ \end{array}$
Meal Preparation Service       627       2,703       5       2,558       4       80,0%       1       20,0%         Measuring Machines       6,344       1,200       93       830       40       43,0%       48       51,6%         Meat - Processing       2,733       1,648       16       1,795       10       62,5%       5       31,3%         Meat - Smokhouses       303       3,51       0       3,787       0       0,0%       6       0,0%         Meat - Smokhouses       12,80       825       30       1,270       30       7,6%       8       20,5%         Meat Compares       12,80       825       30       1,270       30       7,6%       8       20,5%         Meat Compares       13,927       8,63       60       1,230       1       100,0%       0       0,0%         Meat Contractors       38,063       451       92       836       66       7,17%       24       26,3%         Meat Association       4,248       1,509       21       1,627       9       42,9%       1       2,4%         Meat Association       4,248       1,509       21       1,627       9       42,9% <td< td=""><td><math display="block">\begin{array}{c} 0 \\ 0 \\ 0 \\ 0 \\ 0 \\ 0 \\ 0 \\ 0 \\ 0 \\ 0 </math></td></td<>	$\begin{array}{c} 0 \\ 0 \\ 0 \\ 0 \\ 0 \\ 0 \\ 0 \\ 0 \\ 0 \\ 0 $
Meat       Disk & Itherant       5,344       1,290       93       830       40       43,0%       48       51,6%         Meat       Constraint       2,733       1,848       16       1,795       10       62,5%       53,3%         Meat       Smokhouses       303       3,351       0       3,767       0       0,6%       0       0,0%         Meat       Smokhouses       12,880       895       39       1,270       30       76,9%       8       20,5%         Meat Poncknuses       7,167       1,206       46       1,172       20       53,3%       18       39,1%         Meat Packers       13,927       863       60       1,039       3       100,0%       0       0,0%         Meathang       6,744       1,202       633       60       1,039       2       3,3%       2       3,3%       1         Meathang       6,60       2,862       1       3,308       1       100,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%<	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Meat - Processing       2,733       1.848       16       1.755       10       6.2.5%       5       3.1.3%         Meat - Smokehouses       303       3.351       0       3.787       0       0.0%       0       0.0%         Meat - Molesale       12.80       8.95       39       1.270       03       0.0%       0       0.0%         Meat - Molesale       7.167       1.206       46       1.172       25       54.3%       18       39.1%         Meat Drokers       303       3.175       1       3.308       100.0%       0       0.0%         Meat Drokers       13.927       863       60       1.039       32.2       53.3%       23       38.3%         Meat Packers       Supples       650       2.862       1       3.08       1       0.0%       0       0.0%         Methands Contractors       38.063       451       92       836       66       71.7%       24       26.1%         Methands Service       4.242       1.509       21       1.627       9       42.9%       11       52.4%         Mediaton Services       4.246       1.55       38       1.200       3.168       9       9	$\begin{array}{c} 1 & 6.39 \\ 5 & 2.5\% \\ 0 & 0.09 \\ 1 & 2.6\% \\ 3 & 6.59 \\ 0 & 0.09 \\ 5 & 8.3\% \\ 0 & 0.09 \\ 5 & 8.9\% \\ 0 & 0.09 \\ 2 & 2.29 \\ 0 & 0.09 \\ 1 & 4.8\% \\ \end{array}$
Mest         '0.03         3.351         0         3.787         0         0.0%         0         0.0%           Mest         Molesale         12.80         895         33         1.270         30         7.69%         8         20.5%           Mest Drokers         7.167         1.206         46         1.172         25         54.3%         18         39.1%           Mest Drokers & Grinders         393         3.175         1         3.308         1         100.0%         0         0.0%           Mest Packers Euipment & Supples         13.927         863         60         1.039         32         53.3%         23         38.3%           Mest Packers Euipment & Supples         650         2.862         1         3.308         1         100.0%         0         0.0%           Media Constractors         38.063         451         92         836         66         7.1.7%         24         26.1%           Media Constractors         4.428         1.509         21         1.627         9         42.9%         11         52.4%           Media Contractors         3.135         5.09         281         421         180         64.1%         91	0         0.0%           1         2.6%           3         6.5%           0         0.0%           5         8.3%           0         0.0%           2         2.2%           0         0.0%           1         4.8%
Heat         Wholesale         12.800         895         39         1.270         30         76.9%         8         20.5%           Meat Droppers & Grinders         7.167         1.206         46         1.172         25         54.3%         18         39.1%           Meat Packers         333         3.175         1         3.308         1         100.0%         0         0.0%           Meat Packers Equipment & Supplies         650         2.862         1         3.308         1         100.0%         0         0.0%           Mechanical Contractors         38.063         451         52         836         66         77.7%         24         2.61%           Media Jong Service         38.063         451         59         21         1.627         9         4.2%         1.00         0         0.0%         0         0.0%           Media Consultant         4.248         1.509         21         1.627         9         4.2%         1.00         1.00         0         0.0%         1         0.0%         1         0.0%         1         0.0%         1         0.0%         1         0.0%         1         0.0%         1         0.0%         1	1 2.6% 3 6.5% 0 0.0% 5 8.3% 0 0.0% 2 2.2% 0 0.0% 1 4.8%
Heat Doppers & Grinders         333         3,175         1         3,308         1         100,0%         0         0,0%           Meat Packers Equipment & Supplies         13,927         863         60         10,039         12         53,3%         23         38,3%           Metances Equipment & Supplies         650         2,862         1         3,308         1         100,0%         0         0,0%           Metanical Contractors         38,063         451         92         836         66         71,7%         24         26,1%           Media Consultant         4,242         1,509         21         1.627         9         42,9%         11         52,4%           Media Consultant         4,246         1,455         38         1,290         17         44,7%         20         52,6%           Medical Airms         53,823         340         139         675         124         89,2%         14         10,1%           Medical Airms         13,438         1         3,308         1         3,308         1         10,0%         0         0,0%           Medical Airms         15,413         806         118         735         57         43,3%         5	0 0.0% 5 8.3% 0 0.0% 2 2.2% 0 0.0% 1 4.8%
Meat Packers         13,927         863         60         1.039         32         53.3%         23         38.3%           Meat Packers Equipment & Supples         650         2.862         1         3.308         1         10.0%         0         0.0%           Metchanical Contractors         38.063         451         92         836         66         71.7%         24         26.1%           Media Buring Service         62         4.002         0         7.787         0         0.0%         0         0.0%           Media Consultant         4.428         1.509         21         1.627         9         42.9%         11         52.4%           Mediain Services         4.746         1.455         38         1.290         17         44.7%         20         52.4%           Medical Alarms         53.823         340         1.39         675         1.24         89.2%         1         1.0%           Medical Alarms         53.823         340         1.39         675         1.24         89.2%         1         1.0%           Medical Buling Services         120         3.838         1         3.308         0         0.0%         1         0.0%	5 8.3% 0 0.0% 2 2.2% 0 0.0% 1 4.8%
Mechanical Contractors         38,063         451         92         836         66         71.7%         24         26.1%           Media Burging Service         62         4,020         0         3,787         0         0.0%         0         0.0%           Media Consultant         4,428         1,509         21         1,627         9         42.9%         11         52.4%           Mediato Services         4,446         1,455         33         1.290         12         44.7%         20         52.6%           Medical Dental Discount Plans         31,195         500         281         421         160         64.1%         91         32.4%           Medical Alert Companies         131,95         500         281         421         160         64.1%         91         32.4%           Medical Alert Companies         120         3.838         1         3.088         0         0.0%         1         100.0%           Medical Services         2,474         1.920         23         1,569         16         6.6%,%         7         30.4%           Medical Case Management         154.13         806         118         733         57         4.8%         57	2 2.2% 0 0.0% 1 4.8%
Media Buying Service         0         0.787         0         0.0%         0         0.0%           Media Consultant         4.428         1.509         21         1.627         9         4.9%         11         52.4%           Media Consultant         4.746         1.455         38         1.290         17         44.7%         20         52.6%           Media Consultant         31.195         509         281         421         180         64.1%         91         32.4%           Medical Aerros         53.823         340         139         675         124         89.2%         14         10.1%           Medical Billing Services         120         3.838         1         3.308         0         0.0%         1         100.0%           Medical Companies         15.413         806         118         735         57         48.3%         57         48.3%           Medical Case Management         5.312         2.984         1         3.308         1         100.0%         0         0.0%           Medical Case Management         2.017         2.068         1         3.308         1         100.0%         0         0.0%           Medical Case M	0 0.0%
Mediation Services         4,746         1,455         38         1,290         17         44,7%         20         52,6%           Medical Deltand Discout Plans         31,195         509         281         421         180         64,1%         91         32,4%           Medical Aarms         53,823         340         139         675         124         89,2%         14         10,1%           Medical Aarms         120         3,838         1         3,308         0         0.0%         1         10,0%           Medical Billing Services         2,474         1,920         2.3         1,569         1.6         69,6%         7         30,4%           Medical Case Management         15,413         806         118         735         57         48,3%         57         48,3%           Medical Case Management         2,017         2,068         1         3,308         1         100,0%         0         0,0%           Medical Diagnostic Testing Facilities         3,408         1.682         1.6         1,755         1.3         81,3%         3         18,8%           Medical Case Management         5,012         2.78         590         2.68         42.72,5%         10,	1 4.89
Medical-Dental Discount Plans         31,195         509         281         421         180         64.1%         91         32.4%           Medical Aerrms         53.823         340         139         675         124         89.2%         14         10.1%           Medical Alert Companies         120         3.838         1         3.308         0         0.0%         1         100.0%           Medical Bulling Services         2,474         1,920         23         1,569         16         69.6%         7         30.4%           Medical Susness Administration         15,413         806         118         735         57         48.3%         57         48.3%           Medical Case Management         533         2,944         1         3.308         1         100.0%         0         0.0%           Medical Diagnostic Testing Facilities         2.017         2.068         1         3.308         1         100.0%         0         0.0%           Medical Diagnostic Testing Facilities         3.408         1.682         16         1.795         13         81.3%         3         18.8%           Medical Equipment & Supplies         65,611         2.78         590         2.66	1 7.6%
Medical Alert Companies         120         3.838         1         3.308         0         0.0%         1         100.0%           Medical Buling Services         2.474         1.920         23         1.569         16         69.6%         7         30.4%           Medical Busing Services         15.413         806         118         735         57         48.3%         57         49.3%           Medical Coding         533         2.984         1         3.308         1         100.0%         0         0.0%           Medical Coding         2.017         2.068         1         3.308         1         100.0%         0         0.0%           Medical Cading Generating Facilities         3.408         1.662         16         1.795         1.3         81.3%         3         18.8%           Medical Taguinent & Supplies         65.61         2.78         590         2.66         428         72.5%         150         2.54%           Medical Taguing Services         5.905         1.38         193         560         72         37.3%         40         20.7%           Medical Taguing Services         12.058         933         57         1.070         37         6.4%	10 3.6%
Medical Billing Services         2,474         1,920         23         1,569         16         66.6%         7         30.4%           Medical Billing Services         15,413         806         118         735         57         48.3%         57         48.3%           Medical Case Management         533         2,984         1         3,308         1         100.0%         0         0.0%           Medical Case Management         2,017         2,068         1         3,308         1         100.0%         0         0.0%           Medical Case Management         3,012         166         1,795         13         81.3%         3         18.8%           Medical Diagnostic Testing Facilities         3,408         1.682         16         1,795         13         81.3%         3         18.8%           Medical Case Management & Supplies         65,611         278         590         22.8         12,53%         100         2,54%           Medical maging Services         5,905         1,338         133         560         22         3,3%         40         20,7%           Medical record Service         12,058         933         57         1,070         37         64.9%         2	1 0.7% 0 0.0%
Medical Case Management         533         2,984         1         3,088         1         100,0%         0         0,0%           Medical Colding         2,017         2,068         1         3,308         1         100,0%         0         0,0%           Medical Diagnostic Testing Facilities         3,408         1,682         16         1,795         13         81.3%         3         18.8%           Medical Calignment & Supplies         65,611         278         590         268         428         72.5%         150         27.4%           Medical maging Services         5,905         1,338         133         560         72         37.3%         40         20.7%           Medical General Service         12,058         933         57         10,07         37         64.9%         20         35.1%	0.0%
Medical Coding         2,017         2,068         1         3,308         1         100.0%         0         0.0%           Medical Coding         3,408         1,682         16         1,795         13         81.3%         3         18.8%           Medical Equipment & Supplies         65,611         278         590         268         428         72.5%         150         25.4%           Medical Imaging Services         5,905         1.338         193         560         72         37.3%         40         20.7%           Medical Service         12,058         933         57         1.070         37         64.9%         20         35.1%	4 3.4% 0 0.0%
Medical Equipment & Supplies         65,611         278         590         268         428         72.5%         150         25.4%           Medical Equipment & Supplies         5,905         1.338         193         560         72         37.3%         40         20.7%           Medical Record Service         12,058         933         57         1.070         37         64.9%         20         35.1%	0.0%
Medical languing Services         5,005         1,338         133         5,60         72         37,3%         40         20,7%           Medical Record Service         12,058         933         57         1,070         37         64,9%         20         35,1%	0 0.0%
Medical Record Service         12,058         933         57         1,070         37         64.9%         20         35.1%	81 42.0%
Medical Service Organizations         17,856         749         152         644         110         72.4%         41         27.0%	0 0.0%
Medical Staffing 10,795 985 9 2,184 6 66.7% 3 33.3%	0.0%
Hedical Testing Companies         20,026         699         71         955         57         80,3%         12         16,9%           Hedical Testing Companies         1,103         2,514         0         3,787         0         0,0%         0         0,0%	2 2.8%
Medical Transcription 2,870 1,810 1 3,308 1 100.0% 0 0.0%	0 0.0%
Medicines - Patent & Proprietary         445         3,101         13         1,939         6         46,2%         7         53,8%           Medicines - Naturation         645         2,867         2         3,046         1         50,0%         1         50,0%	0 0.0%
Meeting Management 370 3,227 1 3,308 0 0.0% 1 100.0%	0.0%
Mens Clothing & Furnishings - Retail         26,451         589         164         621         85         51.8%         71         43.3%           Mens Clothing & Furnishings - Wholesale & Manufacturers         2,999         1,775         8         2,265         4         50.0%         3         3.7%	8 4.9%
Mens Clothing & Furnishings - Wholesale & Manufacturers         2,999         1,775         8         2,255         4         50.0%         3         37.5%           Mental Health Services         23,477         630         48         1,154         50.7%         11         22,9%	1 12.5% 1 2.1%
Mentally Disabled Services         2,539         1,903         2         3,046         2         100.0%         0         0.0%           Menu Service         354         3,258         2         3,046         1         50.0%         1         50.0%	0 0.0%
Merchandise Brokers 3,434 1,674 16 1,795 11 68.8% 5 31.3%	0 0.0%
Merchandising Service         15,078         817         91         847         31         34,1%         58         63,7%           Messenger Service         1,970         2,079         12         1,989         9         75,0%         3         25,0%	2 2.2% 0 0.0%
Messenger Service         1,970         2,079         12         1,989         9         75,0%         3         25,0%           Metal Cleaning         1,356         2,353         3         2,840         2         66,7%         1         33,3%	0 0.0%
Metal Cleaning Equipment         62         4,100         0         3,787         0         0.0%         0         0.0%           Metal Cleaning Machines         14         4,461         0         3,787         0         0.0%         0         0.0%	0 0.0%
Metal Detecting Equipment 1,122 2,500 3 2,840 2 66.7% 0 0.0%	1 33.3%
Metal Finishers         8.031         1.153         23         1.569         7         30.4%         16         69.6%           Metal Finishers         5.323         1.403         10         2.109         4         40.0%         6         60.0%	0 0.0%
Metal Finishers Equipment & Supplies 791 2,728 1 3,308 0 0.0% 1 100.0%	0.0%
Metal Powder Fabricators 1,551 2,249 1 3,308 1 100.0% 0 0.0%	0 0.0%
Metal Salvage Yards 10,448 1,008 25 1,526 13 52.0% 12 48.0%	0.0%
Metal Sawing & Cut-Off Service         148         3.729         0         3.787         0         0.0%         0         0.0%           Metal Shapes - skruded         833         2.696         1         3.308         0         0.0%         1         10.0%	0 0.0%
Metal Slitting & Shearing 0 128 3,803 0 3,787 0 0.0% 0 0.0%	0 0.0%
Metal Specialties         4,198         1,552         15         1,839         5         33.3%         9         60.0%	1 6.7% 0 0.0%
Metal Stamping 1,555 2,246 0 3,787 0 0.0% 0 0.0%	0 0.0%
Metal Stamping Equipment         22         4.380         0         3.787         0         0.0%         0         0.0%	0 0.0%
Metallurgists 186 3.620 0 3.787 0 0.0% 0 0.0%	0 0.0%
Metals - Base 165 3,683 3 2,840 0 0.0% 3 100.0%	0.0%
Metals - Corrugated 190 3,610 0 3,787 0 0.0% 0 0.0%	0 0.0%
Metals - Precious - Sheet, Wire, Tubing         4,114         1,563         5         2,558         4         80.0%         1         20.0%	0 0.0%
Metals - Precoated         466         3.071         2         3.046         1         50.0%         1         50.0%           Metaphysical Supplies & Service         18         4.423         0         3.767         0         0.0%         0         0.0%	0 0.0%
Metaphysicians 535 2,979 2 3,046 1 50.0% 1 50.0%	0.0%
Meteorological Consultants         56         4,148         0         3,787         0         0.0%         0         0.0%           Meteorological Instruments         28         4,325         1         3,308         1         10.0%         0         0.0%	0 0.0%
Meters 489 3,035 6 2,461 5 83.3% 0 0.0%	1 16.7%
Meters-Repair         66         4.074         0         3.787         0         0.0%         0         0.0%           Mexican Food Products         1.310         2.385         6         2.461         5         8.3%         1         16.7%	0 0.0%
Mexican Imports 101 3,914 1 3,308 1 100.0% 0 0.0%	0.0%
Microfilm.Service, Equipment & Supplies         292         3,372         0         3,787         0         0.0%         0         0.0%           Microfilm.Service, Equipment & Supplies         282         3,374         0         3,787         0         0.0%         0         0.0%	0 0.0%
Microscopes 2.385 1.948 5 2.558 3 60.0% 2 40.0%	0 0.0%
Microwave Communications         102         3,911         0         3,787         0         0.0%         0         0.0%           Microwave Ovens - Dealers         9         4,523         0         3,787         0         0.0%         0         0.0%	0 0.0%
Microwave Ovens - Service & Repair 472 3.063 18 1.713 12 66.7% 6 33.3%	0.0%
Microwave Ovens - Supplies & Parts         5         4,602         0         3,787         0         0.0%         0         0.0%           Microwave Ovens - Wholesale & Manufacturers         3         4,660         0         3,787         0         0.0%         0         0.0%	0 0.0%
Introverse overing - minutacurers         3         4,000         0         3,77         0         0,00%         0         0,00%           Midwives         1,57         2,242         3         2,840         2         66.7%         1         33,3%	0 0.0%
	0 0.0%
Millinery - Retail         79         4,015         0         3,787         0         0.0%         0         0.0%	
Infinitery         Information         Information <thinformation< th=""> <thinformation< th=""></thinformation<></thinformation<>	0 0.0% 0 0.0% 0 0.0%

Non-Anama <th>Industry Description</th> <th>Inquiries</th> <th>Rank by Inquiries</th> <th>Complaints</th> <th>Complaint Rank</th> <th>Cmpls Settled</th> <th>%</th> <th>Cmpls Not Settled</th> <th>%</th> <th>Cmpls Unable to</th> <th>%</th>	Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	%
NAME DATE	Millwrights		2,635	0		0		0	0.0%	Pursue 0	0.0%
Altern ManneAltern Manne<	Mineral Exploration Minerals		2,379	2		1		0		0	0.0%
Non-Admin         Add         A	Miniatures - Collectors	466	3,071	2	3,046	0	0.0%	2	100.0%	0	0.0%
And processingAnd and any and any and any and any	Mining Consultants	225	3,516	4 0	3,787		0.0%	4	0.0%	0	0.0%
Non- and set of the set	Mining Development Mining Equipment & Supplies	110	3,876	0	3,787	0		0		0	0.0%
Nore is part of a pa	Mirrors	5,498	1,381	32	1,394		50.0%	16	50.0%	0	0.0%
No. 1. SectorAdd				2	2,461 3,046	0		6		0	
No.         No. <td>Missile &amp; Rocket Components - Manufacturers</td> <td>18</td> <td>4,423</td> <td>0</td> <td>3,787</td> <td></td> <td>0.0%</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td>	Missile & Rocket Components - Manufacturers	18	4,423	0	3,787		0.0%	0	0.0%	0	0.0%
NAME ADDRESSNO<	Missile & Rocket Manufacturers Missile & Rocket Research & Development	531	2,987	0	3.787	0	0.0%	0	0.0%	0	0.0%
Non-LandanNon- <td></td> <td></td> <td></td> <td>0</td> <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>				0				0		0	
No. 000000000000000000000000000000000000	Misting Systems & Services	360	3,253	1	3,308	1	100.0%	0	0.0%	0	0.0%
Non-standsr.g. <td></td> <td></td> <td>4,200</td> <td>0</td> <td></td> <td></td> <td></td> <td>17</td> <td></td> <td>0</td> <td>0.0%</td>			4,200	0				17		0	0.0%
Nak lagka black DensityAndAn	Mobile Refrigeration	21	4,388	2	3,046	1	50.0%	1	50.0%	0	0.0%
Des charge	Mobile Telephone Equipment & Supplies Mobile Telephone Service	15,763 4,863	793	116	741				37.1%	20	
Delay Algorithm         Delay Algo	Model Car Race Centers	285	3.383	2	3.046	16		1		0	
	Modeling - Advance Fee	31,207	508		866	10	19.1%	63	70.8%	9	10.1%
Database10 bit10			2,609	1		1		0		0	
None house space16.0016.0010.00 <t< td=""><td>Modeling &amp; Talent Agencies</td><td>217,633</td><td>86</td><td></td><td>337</td><td>283</td><td>67.7%</td><td></td><td>28.7%</td><td>15</td><td>3.6%</td></t<>	Modeling & Talent Agencies	217,633	86		337	283	67.7%		28.7%	15	3.6%
Non-Advances111 <t< td=""><td>Modeling Schools Modular Homes</td><td>35,895</td><td>467</td><td>65</td><td>1,187</td><td>32</td><td></td><td></td><td>26.7%</td><td>1</td><td></td></t<>	Modeling Schools Modular Homes	35,895	467	65	1,187	32			26.7%	1	
Data Data Data DataData DataData DataData DataData DataData DataData DataData 	Modular/Mobile Home - Foundation Services	21	4,388	2	3,046	1	50.0%	1	50.0%	0	0.0%
MADE ADDE ADDE ADDE ADDEADDE ADDEADDE ADDE ADDE ADDEADDE ADDEADDE ADDEADDE ADDEADDE ADDEADDE ADDEADDE ADDE ADDEADDE ADDEADDE ADDE ADDEADDE ADDE ADDEADDE ADDE ADDEADDE ADDE ADDEADDE ADDE ADDEADDE ADDE ADDE ADDEADDE ADDE ADDE ADDEADDE ADDE ADDE ADDE ADDEADDE 	Mold & Mildew Inspection/Removal/Remediation Mold Consulting & Testing	1,906	2,100	104	2,362	76	85.7%	28	0.0%	0	14.3%
Sami ber waterTo100	Moldings	2,262	1,980	7	2,362	4	57.1%	2	28.6%	1	14.3%
SaccesSacc	Money Order Systems	95	3,941	2	3,046	1	50.0%	0	0.0%	1	50.0%
Name Stand	Money Orders & Transfers		694		304		96.9%		2.9%	1	0.2%
Name11101140120 <t< td=""><td>Monorail Systems</td><td>4</td><td>4,633</td><td>0</td><td>3,787</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td></t<>	Monorail Systems	4	4,633	0	3,787	0	0.0%	0	0.0%	0	0.0%
Max         Max <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>33</td> <td></td>										33	
Independence         140.023         1.3         1.4         1.6.1	Mops - Wholesale & Manufacturers	8	4,538	1	3,308	15	100.0%	0	0.0%	0	0.0%
Second branch         Decond         Decond <thdecond< th=""> <thde< td=""><td></td><td></td><td>40</td><td></td><td>185</td><td>927</td><td></td><td></td><td></td><td>9</td><td></td></thde<></thdecond<>			40		185	927				9	
Manus hord         JASS         Lats	Mortgage Lender	10,697		15	1,839	13	86.7%	2	13.3%	0	0.0%
None A tool Conduct         A (a)         A (b)         A (b) <td></td> <td>2.588</td> <td>3,626</td> <td>1</td> <td>3,308</td> <td>1</td> <td></td> <td>0</td> <td>0.0%</td> <td>0</td> <td></td>		2.588	3,626	1	3,308	1		0	0.0%	0	
Math All Monogenes         1.69         2.77         38         1.48         1.81         1.81         1.82         1.87         0.9         0.9           Mach Ansonoson         2.70	Motel & Hotel Consultants	695	2,820		1,197		56.8%	19	43.2%	0	0.0%
Map. Instruct         109         105         2         104         1055         1         1056         1055 <th< td=""><td>Motel &amp; Hotel Management</td><td>1,495</td><td>2,279</td><td></td><td>3,787</td><td></td><td>64.3%</td><td>10</td><td>35.7%</td><td>0</td><td>0.0%</td></th<>	Motel & Hotel Management	1,495	2,279		3,787		64.3%	10	35.7%	0	0.0%
Mathematic         1         4420         6         1.72         3         0.05         0         0.75         0.75           Matter Manual         1.264         0         1.264         0         1.264         0         0.05         0				1,655				562		19	1.1%
Name         And         And <td>Mothproofing</td> <td></td> <td>4,582</td> <td>0</td> <td>3,787</td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>	Mothproofing		4,582	0	3,787	0		0		0	0.0%
Mate Encluder Encluder         10000         1000         1000         10	Motion Picture Equipment & Supplies Motion Picture Equipment & Supplies - Benair			2	3,046	2		0		0	0.0%
Nation Nation Finan Usarág         -0.2 <th< td=""><td>Motion Picture Film Distributors &amp; Exchange</td><td>2,068</td><td>2,051</td><td></td><td>1,750</td><td>9</td><td>52.9%</td><td>8</td><td>47.1%</td><td>0</td><td>0.0%</td></th<>	Motion Picture Film Distributors & Exchange	2,068	2,051		1,750	9	52.9%	8	47.1%	0	0.0%
Nation France         1         4.62         3.20         0         0.00         0.000         0.		5,827	1,349	10	2,109	4		6	60.0%	0	
Nation Producers & StateSa         1.116         0.56         6         2.56         3         0.75         0         0.055           Nation Runn Producers & StateSa         1.136         0.05         0.045         0.055         0.055         0.055         0.055           Nation Runn Producers & StateSa         0.055        <	Motion Picture Film Storage	13	4,471	, 0	3.787	0	0.0%	0	0.0%	0	0.0%
Mean Projection Service         128         2.03         2         3.046         1         50.04         1.00,05         0.0         0.05           Mean Projection Service         12         2.02         0         3.02         0         0.05         0         0.05         0         0.05           Mean Projection Service         70         4.58         0         3.208         0         0.05<			2,506	1	2,265	5		3		0	0.0%
Material Research Service         S         4.602         1         3.308         0         0.056         1         100.056         0         0.056           Matter Research Service         21.766         4.602         1.502         1.600.056         0.605         0	Motion Picture Projection Service	128	3,803	2	3,046		50.0%	1	50.0%	0	0.0%
Median Productions         n         8         4,23         0         3,72         0         0,75         0,75         0,75         0,75         0,75	Motion Picture Research Service	132	4,602	1	3,308	0		1		0	0.0%
Movember         12,266         660         259         466         268         80.35         53         12,33         1         0.45           Move rank Comparis         2,340         1,021         2,050         3         27,35         8         72,35         0         0.055           More resource Comparis         2,340         1,021         2,050         1         2,275         1         2,235         0         0.055           More resource Comparis         1,433         3,341         3         2,860         2         6,675         1         3,355         0         0.055           More resource Comparis         1,413         3,411         3         2,860         2         6,675         1         3,355         0         0.055           More resource Comparis         1,414         3,411         3,416         1         1,416         1         0.667,55         1,428         0.05         0.055	Motion Picture Special Effects			1	3,308	1		0		0	
Motor Nones         9,191         1,072         47         1,162         34         72,38         12         25,58         1         0.1           Motor Nones - Barl & Lasse         2,459         1,601         2,255         1         2,275         3         2,278         0         0,058           Motor Nones - Barl & Lasse         1,461         1,461         2,459         1         6,078         9         3,535         0         0,058           Motor Nones - Barl & Lasse         1,421         1         2,558         1         6,078         1         3,553         0         0,058           Motor Nones - Barl & Lasse         1,421         1,415         1,4	Motivational & Self Improvement Training	21,766	4,538		446	208	80.3%		19.3%	1	0.4%
Mater Assess         2,549         1,610         11         2,650         63         67,278         3         2,278         0         0,005           Mater Scotters         1,630         621         256         55         161         63,78         0         1,355         0         0         0,005           Mater Scotters         0,005         2,211         3         2,258         1         66,006         1         46,00         0         0,005           Mater Scotters         0,005         2,217         1,51         1,627         1,51         0,607         1,51         0,607         0         0,607         0         0,607         0         0,607         0         0,607         0         0,607         0         0,607         0         0,607         0         0,607         0         0,607         0         0,607         0         0,607         0         0,607         0         0,607         0         0,607         0         0,607         0         0,607         0         0         0,607         0         0,607         0         0         0,607         0         0,607         0         0,607         0         0,607         0         0,607								0		0	
Materick Bidin Instruction         413         3.143         3         2.840         2         6.678         1         3.3%         0         0.058           Materick Bidin Instruction         B30         2.711         5         2.58         3         6.05%         2         4.05%         0         0.05%           Materick Statuling         B31         1.44         15         4.64%         15         4.65%         1         3.25%           Materick Statuling         B31         1.41         1.6         4.64%         1.6         4.65%         1         3.25%           Materick Statuling         B31         7.51         1.61         4.64%         1.05         4.64%         1.6         3.25%         1         3.25%         1         3.25%         1.0         1.325%         1         3.25%         1         3.25%         1.0         1.25%         1         3.25%         1         3.25%         1         3.25%         1         3.25%         1         3.25%         1         3.25%         1         3.25%         1         3.25%         1         3.25%         1         3.25%         1         3.25%         1         3.25%         1         3.25%         1 <td>Motor Homes - Rent &amp; Lease</td> <td>2,549</td> <td>1,901</td> <td>11</td> <td>2,050</td> <td>8</td> <td>72.7%</td> <td>3</td> <td>27.3%</td> <td>Ô</td> <td>0.0%</td>	Motor Homes - Rent & Lease	2,549	1,901	11	2,050	8	72.7%	3	27.3%	Ô	0.0%
Materycies Sales - Consignments         820         2.711         5         2.558         3         66.0%         2         40.0%         0         0.0%           Materycies - Customizing         127.276         1.53         1.442         1.55         664         65.7%         4.28         7.26%         2.25%         2.2		14,939 413	821 3.143	256	450	163		91		2	
Materyces - Pealers         132         1467         133         966         65.7%         47.8         32.8%         25         1.7.8%           Materyces - Rening & Lassing         3.7.51         1.617         40         1.284         12         30.0%         28         70.0%         0         0.0%           Materyces - Rening & Barwle         17.53         1617         40         1.248         110         57.4%         78         4.11%         3         1.65           Materyces - Rening & Barwle         72.5         12         3.046         60         60.0%         2         100.0%         0         0.0%	Motorcycle Sales - Consignments	820	2,711		2,558	3	60.0%	2	40.0%	0	0.0%
Motorycis - Renting & Lassing         3.751         1.617         40         1.248         12         3.0%         28         70.0%         0         0.0%           Motoryciss - Renting & Sarvice         17.551         755         100         57.4         125         30.0%         28         41.1%         3         1.65%           Motoryciss - Renting & Lassing & Sarvice         75.504         242         741         721         498         67.2%         725         30.4%         18         2.4%           Motoryciss - Renting & Lassing & Sarvice         75.504         242         741         721         498         67.2%         725         30.4%         18         2.4%           Motory & Stratege         75.504         246         74         726         10.5%         10.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0	Motorcycles - Dealers	847 127.276	153		135	964	65.7%		32.6%	25	1.7%
Motorycles - Supplies & Parts         75,504         242         741         237         498         67,2%         225         30,4%         18         2.4%           Mountain (Limbing Edupment         75,504         2,265         2         3,046         0         0,0%         2         00,0%         0         0,0%           Mourtain (Limbing Edupment         1,065,501         10         7,395         17         5,612         7,5%         1,595         21,5%         194         2,6%           Movers 2         1,045         1,045         16         57,1%         10         3,5%         2         7,5%           Movers 2         1,045         1,045         16         57,1%         10         3,5%         2         7,1%           Movers 2         1,045         1,030         1         10,0%         0         0,0%         0         0,0%           Moving Scalar         2,25         6,31         1,330         9         1,065         6,5%         6,00         2,5%         1         3,08           Moving Scalar         2,30         7,67         23         3,08         1         10,0%         0         0,0%         0         0,0%         0         0,	Motorcycles - Renting & Leasing	3,751	1,617	40	1,248	12			70.0%	0	
MountanyRock Climbing Instruction         524         2.996         1         3.08         1         100.0%         0         0.0%         0         0.0%           Movers         1.055.610         10         7.395         17         5.612         7.5%         1.589         2.15%         1.49           Movers - Office         3.018         1.770         2.8         1.422         1.621         5.7%         1.000.%         0         0.0%         0         0.0%           Moving Asstance - Packing, Unpacking, Organizing         1.08         3.723         2.2         3.046         1         5.0%         6.00         2.8.%         2.4         1.3.80           Moving Asstance - Packing, Unpacking, Organizing         1.28         3.22         3.046         1         5.0.%         6.00         2.8.%         2.4         1.3.80           Moving Asstance - Packing, Unpacking, Organizing         1.28         2.2         3.046         1         5.0.%         6.00         2.8.%         2.4         1.3.80           Moving Asstance - Packing, Unpacking, Organizing         1.28         3.0.2         1.0.61         3.0.2         3.0.2%         0         0.0.9%         0         0.0.9%           Moving Asstance - Packing, Unpacking, Organi	Motorcycles - Supplies & Parts	75,504	242	741	237	498	67.2%		30.4%	3 18	2.4%
Movers         1,065,610         10         7,395         17         5,612         7,5%         1,589         21,5%         1,48         2,63%           Movers - Office         3,018         1,770         28         1,62         16         5,1%         10         5,7%         2         7,6%           Moving & Storage Company         288,452         63         1,830         97         1,206         65,9%         600         2,2%         2         3,046         1         5,0%         0         0,0%           Moving Rotarge Company         150         3,723         2         3,046         1         5,0%         0         0,0%           Moving Rotarge Company         1,254         747         220         394         311         97,2%         8         2,5%         1         0,3%           Moving Services - Labot Assistemed         6,991         1,328         58         1,061         35         6,0%         16         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%	Mountain Climbing Equipment Mountain/Rock Climbing Instruction		2,765	2	3,046	0		2		0	0.0%
Movers 2: International       656       2.854       1       3.08       1       100.0%       0       0.0%       0       0.0%         Moving 8: Storage Company       150       3.723       2       3.045       1       50.0%       1       50.0%       0       0.0%         Moving 8:storace - Packing, Unpacking, Organizing       17.954       742       320       3344       311       97.2%       8       2.5%       1       0.0%         Moving Storage Company       5.901       1.328       58       1.061       35       60.3%       1.8       31.0%       5       8.6%         Moving Storage Scorage X       498       3.025       1       3.308       1       10.0%       0       0.0%       0       0.0%         Moving Storage Scorage X       747       320       667       247       399       59.0%       253       3.7.4%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0	Movers	1,065,610	10		17		75.9%		21.5%	194	2.6%
Moving & Storage Company         228         6.3         1.8.30         9.7         1.2.06         55.9%         6.00         32.8%         2.4         1.3%           Moving Asstrance - Packing, Unpacking, Organizing         150         3.7.23         2         3.046         1         55.9%         6.0         3.2.8%         4         0.0.9%           Moving Asstrance - Packing, Unpacking, Organizing         17.954         7.47         3.20         3.344         3.11         97.2%         8         2.5%         1         0.3.9%           Moving Asstrance         5.991         1.3.28         5.81         1.0.01         3.0.0%         0         0.0.0%         0         0.0.9%			1,770 2,854	28	1,462	16		10		2	0.0%
Moving Brokers         17,954         747         720         394         311         97.2%         8         2.5%         1         0.3%           Moving Equipment Rental         5.991         1.328         5.8         1.061         35         6.0.3%         18         31.0%         5         8.6%           Moving Sales         498         3.025         1         3.308         1         100.0%         0         0.0%         0	Moving & Storage Company	288,452	63	1,830	97		65.9%	600	32.8%	24	1.3%
Moving Equipment Rental         5.991         1.328         5.8         1.061         35         60.3%         1.8         31.0%         5         8.6%           Moving Sack         498         3.025         1         3.308         1         0.00%         0         0.0%         0         0.0%           Moving Services - Labor & Materials         7.8,218         2.30         6.66         2.47         3.99         5.9.0%         2.53         3.7.4%         2         3.6%           Moving Services - Labor & Materials         1.6.32         2.311         2         3.046         2         10.0%         0         0.0%         0         0.0%           Moving Services - Labor & Materials         5.440         1.3308         19         1.644         15         7.8.9%         4         2.1.1%         0         0.0%           Muld Jacking Contractors         15.328         8.08         2.5         1.526         2.0         80.0%         3         1.2.0%         2         1.9.3%           Muld Lexing Contractors         2.65.6         5.86         3.64         3.62         1.41         6.2.8.6%         0         0.0.0%           Mulc Lexing Selling Companies         7.211         1.203         2	Moving Brokers	17,954	747		394	311	97.2%	8	2.5%	0	0.0%
Moving Services - Labor & Materials         78,218         230         676         247         399         59.0%         253         37.4%         24         3.6%           Moving Services - Labor & Materials         1.439         2.311         2         3.046         2         10.0%         0         0.6%         0         0.0%           MRI (Magnetic Resonance Imaging)         5.540         1.38         19         1.694         15         78.9%         4         21.1%         0         0.0%           Muld Jacking Contractors         15.328         808         25         1.526         20         80%         3         12.0%         2         8.0%           Muldres Streams         26.526         586         3.64         3.63         2.41         66.2%         116         31.9%         7         9.9%           Mulches         139.152         1.20         2.1         162.2         15         71.4%         6         28.6%         0         0.0%           Mulches         139.152         1.22         2.10         52.1         184         87.6%         2         10.5%         4         1.9%           Mulches         2.143         2.025         17         1.750 <td>Moving Equipment Rental</td> <td></td> <td></td> <td>58</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>5</td> <td></td>	Moving Equipment Rental			58						5	
Moving Supplies         1.439         2.31         2         3.064         2         100.0%         0         0.0%         0         0.0%           MRI (Magnetic Resonance Imaging)         5.440         1.385         19         1.640         15         78.0%         4         21.0%         0         0.0%           Mul Acking Contractors         15.328         808         25         1.526         20         80.0%         3         12.0%         2         8.0%           Mulfflers & Exhaus Systems         26.556         586         364         363         241         66.2%         116         3.1%         2         1.8%           Multi-Level Selling Companies         139.152         12.72         210         521         184         87.7%         62         28.6%         0         0.0%           Multi-Level Selling Companies         1.852         2.127         210         521         184         87.7%         62         0.0%         0         0.0%           Musie Systems         2.143         2.025         17         1.750         14         82.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%	Moving Services - Labor & Materials	78,218	230	676	247	399	59.0%	253	37.4%	24	3.6%
Mud Jacking Contractors       15,328       808       25       1,526       20,0%       31,2,0%       2       8,0%         Mutflers & Exhaus Systems       26,526       586       364       362       21       66,0%       116       3,0%       2       1,9%       2       8,0%         Mutflers & Exhaus Systems       7,211       1,203       21       1,627       15       7,1,4%       6       28,6%       0       0,0%         Muti-Level Selling Companies       139,152       1,27       210       521       184       87,6%       22       10,0%       0       0,0%       0       0,0%         Museums       1,852       2,120       2       3,046       2       100,0%       0       0,0%       0       0,0%         Museums       2,143       2,025       1,7       1,750       14       82,6%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0	Moving Supplies MRI (Magnetic Resonance Imaging)		2,311	2						0	
Muffless & Exhaust Systems         26,526         586         364         363         241         66,2%         116         31,9%         7         11,9%           Multi-less         7,211         1,203         21         1,627         15         7,1,4%         6         28,6%         0         0,0%           Multi-less         139,152         1,27         210         521         1.84         87,6%         22         10,5%         4         1,9%           Murals         1.852         2.120         2         3,046         2         10,0%         0         0,0%         0         0,0%           Muserons         2.143         2.055         17         1,750         1.4         82,4%         3         1,7.6%         0         0,0%           Mushrooms         2.92         3,372         2         3,046         2         100,0%         0         0,0%         0         0,0%           Music - Sneet         3,091         1.752         9         2,184         6         66,7%         2         22,2%         1         11,1%           Music Arrangers & Composers         3,091         1.752         9         2,184         6         66,7%         2	Mud Jacking Contractors	15,328	808	25	1,526	20	80.0%	3	12.0%	2	8.0%
Multi-level Selling Companies         139,152         127         210         551         184         87.6%         22         10.5%         4         1.9%           Murals         1.852         2.120         2         3.046         2         100.0%         0         0.0%	Mufflers & Exhaust Systems Mulches				363	241		116		7	
Murals         1.852         2.120         2         3.046         2         100.0%         0         0.0%         0         0.0%           Museums         2.143         2.025         17         1.750         14         82.4%         3         17.7%         0         0         0.0%           Museums         292         3.372         2         3.046         2         100.0%         0         0.0%         0         0.0%           Music - Shet         3.091         1.752         9         2.184         6         66.7%         2         2.22%         1         1.1%           Music Arsagenes         2.224         1.990         76         930         68         89.5%         7         9.2%         1         1.3%           Music Arsagenes         1.064         2.541         3.266         4         2.683         3         75.0%         0         0.0%         1         9.3%           Music Corports         516         3.006         4         2.683         3         75.0%         0         0.0%         1         2.3%	Multi-Level Selling Companies	139,152	127		521	184	87.6%	22	10.5%	4	1.9%
Mushcoms         292         3,372         2         3,046         2         100,0%6         0         0,0%6         0		1,852	2,120	17	3,046	2		0	0.0%	0	0.0%
Music & Messaging Services         2,224         1.90         76         9.30         68         89,5%         7         9.2%         1         1.3%           Music Arrangers         1.064         2.541         3         2.840         1         3.3%         2         6.7%         0         0.0%           Music Arrangers         0.064         2.541         3         2.840         1         3.3%         2         6.7%         0         0.0%         0.1         2.50%           Music Daysets         3.76         3.004         4         2.683         3         75.0%         0         0.0%         1         2.50%           Music Convists         5.14         3.004         19         1.694         5         2.6%         8         4.2%         6         3.2.6%	Mushrooms	292	3,372	2	3,046	2	100.0%	0	0.0%	0	0.0%
Music Arrangers & Composers         1,064         2,541         3         2,840         1         33,3%         2         66,7%         0         0,0%           Music Arrangers & Composers         376         3,206         4         2,683         3         75,0%         0         0,0%         1         25,0%           Music Dorprists         514         3,004         19         1,694         5         26,3%         8         42,1%         6         51,3,0%	Music & Messaging Services	3,091	1,752		2,184	6 68		2	9.2%	1	11.1%
Music Copyists 514 3,004 19 1,694 5 26.3% 8 42.1% 6 31.6%	Music Arrangers & Composers	1,064	2,541	3	2,840	1	33.3%	2	66.7%	Ō	0.0%
	Music Boxes Music Copyists		3,206			3		0		1	31.6%
	Music Distribution Service							4		1	

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	%
Music Instruction - Instrumental	18,933	725	62	1,012	38	61.3%	20	32.3%	Pursue 4	6.5%
Music Instruction - Vocal Music Publishers	1,325 13,951	2,375	55	2,558 1,087	30	60.0% 54.5%	25	40.0%	0	0.0%
Music Shells	13,951 94	3,952	21	1,627	50	28.6%	15	71.4%	0	0.0%
Music Writers Supplies Musical Instruments - Dealers	36 57,911	4,273	3 517	2,840 291	1	33.3%	2	66.7% 23.6%	0	0.0%
Musical Instruments - Rental	39	4,248	4	2,683	308	100.0%	122	0.0%	0	0.0%
Musical Instruments - Repair Musical Instruments - Supplies & Accessories	4,343	1,527 941	36 140	1,322 672	16 91		20		0	0.0%
Musical Instruments - Supplies & Accessories Musical Instruments - Wholesale & Manufacturers	4,339	1,528	25	1,526	14		49	36.0%	2	0.0%
Musicians	3,306	1,708	17	1,750	9			41.2%	1	5.9%
Mutual Funds Myofunctional Therapy	2,890 4,038	1,804 1,575	51 8	1,120 2,265	44	86.3% 87.5%	1	13.7% 12.5%	0	0.0%
Myotherapy	5	4.602	0	3.787	0	0.0%	0	0.0%	0	0.0%
Nail Salons Nailing Machinery	29,482	533 4,582	585	272 3,787	333	56.9% 0.0%	233	39.8% 0.0%	19	3.2%
Nails & Tacks	95	3,941	0	3,787	0	0.0%	0	0.0%	0	0.0%
Name Plates Nanny Service	24,796	3,908 611	57	3,787 1,070	42	0.0%	12	0.0%	3	0.0%
Natural Gas Companies	77,625	233	1,680	107	1,604		73		3	0.2%
Naturopaths Nautical Instruments	4,212		0	2,362 3,787	0	71.4%	2	28.6%	0	0.0%
Naval Architects	117		0	3.787	0	0.0%	0	0.0%	0	0.0%
Naval Stores Navigation Consultants	361	4,523 3,248	0	3,787 3,308	1	0.0%	0	0.0%	0	0.0%
Neckwear - Retail	544	2,970	0	3,787	0	0.0%	0	0.0%	0	0.0%
Neckwear - Wholesale & Manufacturers Needles	1	4,538 4,710	0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Needlework Supplies - Retail, Wholesale, Manufacturing	1,300	2,391	5	2,558	4	80.0%	1	20.0%	0	0.0%
Nets & Netting News Dealers	328	3,306 3,045	0	3,787 2,558	<u> </u>	0.0%	0	0.0%	0	0.0%
News Publications - Trade, Association	6.988	1,221	74	940	44	59.5%	28	37.8%	2	2.7%
News Service Newspaper Distributors	3,531 4,264	1,655 1,538	28 132	1,462 695	19	67.9% 94.7%	2	7.1%	7	25.0% 1.5%
Newspaper Feature Syndicates	187	3,616	3	2,840	3	100.0%	, o	0.0%	0	0.0%
Newspapers Night Clubs	58,642	316 760	1,851 225	95 498	1,709		136		6	0.3%
Night Vision Equipment	21	4,388	223	3,046	92	0.0%	2	100.0%	0	0.0%
Noise Control Consultants Non - Woven Fabrics	353	3,259 4,124	0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Non Profit Organizations - General Membership	18.616	732	60	1.039	48	80.0%	11	18.3%	1	1.7%
Noodles Not Elsewhere Classified	18 426,348	4,423	0 8,152	3,787	4.125	0.0%	0 3,449		0	0.0%
Not Elsewhere Classified After Investigation	3	4,660	1	3,308	4,125	0.0%	0	0.0%	1	100.0%
Notaries Public Notions - Retail	5,273	1,410 3,928	45	1,187 3,308	30	66.7% 100.0%	15	33.3%	0	0.0%
Notions - Wholesale & Manufacturers	73	4,039	1	3,308	1	100.0%	0	0.0%	0	0.0%
Novelties - Retail Novelties - Wholesale & Manufacturers	27,308	571 2,642	258	448 3,046	141	54.7% 100.0%	96		21	8.1%
Nozzles	24	4,365	0	3,787	0	0.0%	. O	0.0%	0	0.0%
Nuclear Energy Consultants Nuclear Reactor - Manufacturers	431	3,123 4,325	0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Numismatics	121	3,831	1	3,308	1	100.0%	0	0.0%	0	0.0%
Nurseries - Plants, Trees Nursery Stock Dealers	65,327	282 1,505	806	221	624	77.4%	180	22.3%	2	0.2%
Nursery Stock Dealers Nurserymen Equipment & Supplies	4,446	2,833	4	1,373 2,683	20	75.0%	1	21.2%	0	0.0%
Nurses Nurses Registries	7,095	1,208	6	2,461 3.046	3	50.0%	3	50.0% 0.0%	0	0.0%
Nurses Schools	4,933	748	51	1,120	39	100.0%	12		0	0.0%
Nurses-Practitioners	243		0	3,787	0	0.0%	0	0.0%	0	0.0%
Nursing Home Information & Referral Nursing Homes	3,176	326	100	3,046 804	68	0.0%	32	100.0% 32.0%	0	0.0%
Nursuries - Bonsai	27	4,331	2	3,046	1	50.0%	1	50.0%	0	0.0%
Nut Cracking & Shelling Machines Nutrition	59 206	4,124 3,564	5	3,787 2,558	3	0.0%	2	0.0%	0	0.0%
Nutritionists	11,106	968	56	1,082	35	62.5%	21	37.5%	0	0.0%
Nuts - Edible Nylon Fabrics	<u>5,907</u> 24	1,336 4,365	103	786 3,787	96	93.2%	0	6.8% 0.0%	0	0.0%
Observatories	30	4,311	0	3,787	0	0.0%	0	0.0%	0	0.0%
Occupational Health - Nursing Services Occupational Therapists	5,742		12	1,989 2,362	9	75.0%	3	25.0% 42.9%	0	0.0%
Oceanographers	4	4,633	0	2,362 3,787	0	0.0%	Ő	0.0%	ŏ	0.0%
Oceanographic Equipment Odor Neutralizer	150 1,430	3,723 2,316	0	3,787 1,989	0	0.0%	0	0.0%	0	0.0%
Office & Desk Space Rental Service	4,285	1.535	21	1.627	11	52.4%	7	33.3%	3	14.3%
Office Buildings Office Furniture & Equipment	3,788	1,612 307	24 204	1,552 537	21	87.5% 54.4%	3	12.5%	0	0.0%
Office Furniture & Equipment - Installation	3,939	1,586	4	2,683	2	50.0%	2	50.0%	0	0.0%
Office Furniture & Equipment - Rental & Leasing Office Furniture & Equipment - Repair & Refinishing	28,071 1,344	555 2,361	84	894 2,683	69	82.1% 50.0%	14	16.7% 50.0%	1	1.2%
Office Furniture & Equipment - Used	4,209	1,549	4	1,891	11	78.6%	3	21.4%	0	0.0%
Office Furniture & Equipment - Wholesale & Manufacturing Office Records - Destruction	1,683	2,206 2,290	9	2,184 3,787	5	55.6% 0.0%	4	44.4%	0	0.0%
Office Records Stored	19,810	709	355	368	339	95.5%	16	4.5%	0	0.0%
Office Supplies Office Supplies - Sale by Deceptive Telemarketing	91,086 64,755		1,302 1,815	151 99	1,144 1,291		153 504		5	0.4%
Office Supplies - Sale by Telemarketing	2,054	2,056	54	1,096	40	74.1%	7	13.0%	7	13.0%
Oil - Crude - Purchasing Oil & Gas Exploration & Development	579 34,667		1 40	3,308 1,248	1	100.0% 82.5%	0	0.0%	0	0.0%
Oil Additives - Manufacturers & Distributors	954	2,596	0	3,787	33	0.0%	0	0.0%	0	0.0%
Oil Burners Oil Handling Equipment	4,202		12	1,989 3,787	7	58.3% 0.0%		41.7%	0	0.0%
Oil Hole Covers	1	4.710	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oil Land Leases	7,034	1,214	9	2,184	7	77.8%	2	22.2%	0	0.0%
Oil Marketers Oil Mill Machinery	1,223	2,440 4,660	13	1,939 3,787	12	0.0%	0	0.0%	1	7.7%
Oil Operators	1,112	2,507	8	2,265	5	62.5%		37.5%	0	0.0%
Oil Producers Oil Properties	4,331 228		10	2,109 3,308	<u> </u>	60.0% 100.0%	4	40.0%	0	0.0%
Oil Property Management	1,343	2,364	13	1,939	8	61.5%	5	38.5%	0	0.0%
Oil Refiners Oil Refiners Equipment & Supplies	<u>1,146</u> 158		8	2,265 3,787	7	87.5% 0.0%	1	12.5%	0	0.0%
Oil Reports	99	3,923	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oil Royalties	2,712	1,852	8	2,265	5	62.5%	2	25.0%	1	12.5%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	0/6
Oil Seeds		4,559	0	3,787	0	0.0%	0	0.0%	Pursue 0	0.0%
Oil Tank Removal & Installation Oil Well Cementing	2,194		19	1,694	6	31.6%	13	68.4%	0	0.0%
Oil Well Cementing Oil Well Drilling	2,074	4,660 2,050	0	3,787 2,840	2	0.0%	0	0.0%	0	0.0%
Oil Well Drilling Mud & Additives	120	3,838	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oil Well Equipment & Supplies Oil Well Equipment & Supplies - Rental	610		0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Oil Well Fishing Tools	49		0	3,787	0	0.0%	0	0.0%	0	0.0%
Oil Well Logging & Perforating	463	3,077	Ö	3,787	0	0.0%	0	0.0%	0	0.0%
Oil Well Services Oil Well Surveyors	2,522		2	3,046	2	100.0%	0	0.0%	0	0.0%
Oilfield Consultants	1,554	2,247	12	1,989	5	41.7%	7	58.3%	0	0.0%
Oilfield Equipment	3,251	1,718	3	2,840	3	100.0%	0	0.0%	0	0.0%
Oilfield Equipment & Supplies Oilfield Hauling	6.392	1,282	2	3.046 3,787	2	100.0%	0	0.0%	0	0.0%
Oilfield Service	14,888	8 823	1	3,308	1	100.0%	Ő	0.0%	0	0.0%
Oilfield Supplies	1,377	2,341	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oils - Animal & Fish Oils - Cutting	1	4,710	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oils - Essential	3,703	1,625	5	2,558	4	80.0%	1	20.0%	0	0.0%
Oils - Fuel Oils - Fuel - Treatment Compounds	133,832		862	212 3,046	729	84.6% 100.0%	123	14.3%	10	1.2%
Oils - Hydrogenated	1,695	2,197	2	3,046	2	0.0%	0	0.0%	0	0.0%
Oils - Industrial	221	3,530	1	3,308	1	100.0% 85.7%	0	0.0%	Ō	0.0%
Oils - Lubricating Oils - Petroleum	1,527		21	1,627	18		3	14.3% 14.3%	0	
Oils - ReRefined	3,227	4,633	14	1,891 3,787	0	0.0%	0	0.0%	0	0.0%
Oils - Road	ç	4,523	0	3,787	0	0.0%	0	0.0%	0	
Oils - Vegetables Oils - Waste	499		2	3,046 3,046	2	100.0%	0	0.0%	0	0.0%
Olis - Waste Olive Oil	246	3,465	0	3,787	0	0.0%	0	0.0%	0	0.0%
Olives	21	4,388	0	3.787	0	0.0%	0	0.0%	0	0.0%
Online Dance Tutorials Online Drug & Prescription Services	27		103	3,046 786	0	0.0%	2	100.0% 10.7%	0	0.0%
Online Drug & Prescription Services Online Drug & Prescription Services - Unapproved Foreign	2,898	1,798	103	3,308	1	100.0%	0	0.0%	0	0.0%
Online Education	6,969		40	1,248	37		3	7.5%	0	0.0%
Online Event Registration Online Networking	321		<u>1</u> 540	3,308 284	487	100.0% 90.2%	0	0.0%	0	0.0%
Online Publications	441	3,111	22	1,604	8	36.4%		63.6%	0	0.0%
Online Travel Agency	6,515	1,274	403	343	401	99.5%	2	0.5%	0	0.0%
Opera Companies Optical Equipment & Supplies	52		3 81	2.840 906	3	100.0% 81.5%	13	0.0%	0	0.0%
Optical Goods - Retail	54,772	335	622	258	485	78.0%	132	21.2%	5	0.8%
Optical Goods - Service & Repair	19,361		190	574	136		52		2	1.1%
Optical Goods - Wholesale & Manufacturers Optical Imaging Equipment & Systems	2,846		23	2,683	3	75.0%	1	25.0%	0	0.0%
Opticians	27,406	565	538	286	433	80.5%	103		2	0.4%
Optometric Information Bureaus	120	3,838	1	3,308	0	0.0%	1	100.0%	0	0.0%
Optometrists Orchard Equipment & Supplies	33,22	6 491 8 4.660	292	413	215	73.6%	61	20.9%	16	5.5% 0.0%
Orchards	765	2,750	6	2,461	6	100.0%	0	0.0%	0	0.0%
Orchestras & Bands Orchestras & Bands - Competitions	528		9	2,184	3	33.3%	6	66.7%	0	0.0%
Orchid Growers	51		0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Organ & Tissue Banks	2,169	2,013	1	3,308	1	100.0%	0	0.0%	0	0.0%
Organic Soil Fertilizer Organic/Green Products	395		1	3,308	1	100.0% 88.1%	0	0.0%	0	0.0%
Organizing Services - Household & Business	7,543		13	1,049		30.8%	7	53.8%	2	15.4%
Organs	1.242	2.429	1	3,308	0	0.0%	1	100.0%	0	0.0%
Organs - Tune & Repair Oriental Goods - Retail	2,312		4	2,683	3	75.0%	1	25.0% 62.5%	0	0.0%
Oriental Goods - Wholesale & Manufacturers	28	4,325	1	3,308	0	0.0%	1	100.0%	0	0.0%
Ornamental Metal Work	14,351		41	1,235	24		14		3	7.3%
Orthopedic Appliances Outboard Motors	6,302		46	1,172	43	93.5% 40.0%	9	4.3%	1	2.2%
Outboard Motors - Repair	2,205	i 1,996	21	1,627	11	52.4%	6	28.6%	4	19.0%
Outdoor Kitchens	3,401		23	1,569 910	17		5	21.7%	1	4.3%
Outlets - Stores, Factory, Mills Outplacement Consultants	7,064	1,212	15	1,839	8	83.8% 53.3%	2	16.3% 13.3%	5	0.0%
Ovens - Bakers	84	3,998	1	3,308	0	0.0%	1	100.0%	0	0.0%
Ovens - Industrial Oxygen	5.627	4,124	11	3,308 2,050	1	100.0% 72.7%	0	0.0%	0	0.0%
Oxygen Producing Equipment	256	3,438	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oxygen Therapy Equipment Ozone Machines	1,192	2,462	6	2,461	6	100.0%	0	0.0%	0	0.0%
Ozone Machines Package Design & Development	284	3,386	12	3.787	0	0.0%	0	0.0%	0	0.0%
Packaging Machinery	2.874	1.808	1	3.308	0	0.0%	1	100.0%	0	0.0%
Packaging Materials Packaging Service	10,804	984	<u>5</u> 42	2,558 1,218	4	80.0% 59.5%	1	20.0%	0	0.0%
Packaging Service Packing - Mechanical	6,14		42	3,787	0	0.0%	0	0.0%	0	0.0%
Packing & Crating Service	4,056	1,572	17	1,750	10	58.8%	7	41.2%	0	0.0%
Paging Equipment & Service Pails	1,781		36	1,322 2.683	29	80.6% 25.0%	7	19.4% 75.0%	0	0.0%
Pain Management Services	130	3,793	4	2,683	3	75.0%	1	25.0%	0	0.0%
Paint - Retail	15,915	787	50	1,133	27	54.0%	20	40.0%	3	6.0%
Paint - Wholesale & Manufacturers Paint Manufacturing Equipment & Materials	2,503		5	2,558	2	40.0%	3	60.0% 40.0%	0	0.0%
Paint Manufacturing Materials	694	2,823	7	2,558 2,362	6	85.7%	0	0.0%	1	14.3%
Paint Removers - Manufacturers	130		0	3,787	0	0.0%	0	0.0%	0	0.0%
Paint Removing Paintball - Games & Supplies	1,553	2,248	25	3,787	20	0.0%	0	0.0%	0	0.0%
Painters - Commercial or Residential	1,058	3 2,548	25	1,526	20	28.0%		60.0%	3	12.0%
Deletere Feylement & Concline	1.755	2,169	12	1.989 1.989	6	50.0% 50.0%	6	50.0% 41.7%	0	0.0%
Painters Equipment & Supplies			12	1,989 130	6 871		575		1 66	8.3%
Painting - Faux Finishing		3 22			0/1			33.3%	00	0.0%
Painting - Faux Finishing Painting Contractors Pallets & Skids	742,698	1,576	3	2,840	2	66.7%		55.570	0	
Painting - Faux Finishing Painting Contractors Pailets & Skids Paneling	742,698 4,033 532	1,576 2,986	3	2,840	2	66.7%	1	33.3%	0	0.0%
Painting - Faux Finishing Painting Contractors Pallets & Skids Paneling Paper - Adhesive - Pressure Sensitive	742,698 4,033 532 127	1,576 2,986 7 3,805	3 0 0	2,840 3,787	2	66.7% 0.0%	100	33.3%	0	0.0%
Painting - Faux Finishing Painting Contractors Pailets & Skids Paneling Paper - Adhesive - Pressure Sensitive Paper - Corrugated Paper & Document Shredding	742,698 4,033 532 127 299 22,284	1,576 2,986 3,805 3,364 653	3 3 0 0	2,840 3,787 3,787 2,265	2 2 0 0	66.7% 0.0% 0.0% 87.5%	1 0 0	33.3% 0.0% 0.0% 12.5%	0	0.0% 0.0% 0.0%
Painting - Faux Finishing Painting Contractors Pallets & Skids Paneling Paper - Adhesive - Pressure Sensitive Paper - Corrugated Paper & Document Shredding Paper & Document Shredding	742,698 4,033 533 127 296 22,284 1,371	1,576 2,986 3,805 3,364 4 653 2,344	3 3 0 0 8 3 3 3	2,840 3,787 3,787 2,265 1,373	2 2 0 0 7 7 32	66.7% 0.0% 0.0% 87.5% 97.0%	1 0 0	33.3% 0.0% 0.0% 12.5% 3.0%		0.0% 0.0% 0.0% 0.0%
Painting - Faux Finishing Painting Contractors Pailets & Skids Paneling Paper - Adhesive - Pressure Sensitive Paper - Corrugated Paper & Document Shredding	742,698 4,033 532 127 299 22,284	1,576           2,986           3,805           3,364           653           2,344           3,919	3 3 0 0 8 3 3 3 3 3 0 0 0	2,840 3,787 3,787 2,265	2 2 0 0 7 32 0 0	66.7% 0.0% 0.0% 87.5%	1 0 0 1 1 3	33.3% 0.0% 0.0% 12.5%	0 0 0 0 0 0 0	0.0% 0.0% 0.0%

Concernant	Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	<b>Cmpls Not Settled</b>	%	Cmpls Unable to Pursue	96
Jandama Jandama Jandama Jandama 		16		0		0		0		Puisue	0.0%
Johannell Jong				9		5		4		0	
DescriptionInd </td <td></td> <td></td> <td>4,505</td> <td>0</td> <td>3,787</td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>			4,505	0	3,787	0		0		0	0.0%
Lake Prove ConstructionLake Prove <td></td> <td></td> <td>2,422</td> <td>1</td> <td>3,308</td> <td>0</td> <td></td> <td>1</td> <td>100.0%</td> <td>0</td> <td>0.0%</td>			2,422	1	3,308	0		1	100.0%	0	0.0%
CharacterAlg <td></td> <td></td> <td>4,093</td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>			4,093	0		0		0		0	0.0%
De band manueAdd <th< td=""><td>Paper Products</td><td>10,829</td><td>981</td><td>20</td><td>1,664</td><td>8</td><td>40.0%</td><td>10</td><td>50.0%</td><td>2</td><td>10.0%</td></th<>	Paper Products	10,829	981	20	1,664	8	40.0%	10	50.0%	2	10.0%
Jack Jack Jack Jack Jack Jack Jack Jack			2,591	0		0		0		0	0.0%
Dechangement140<				0		0		0		0	
Data Anome         Data Anome <thdata anome<="" th="">         Data Anome         Data Ano</thdata>	Parachute Jumping Instruction	1,338	2,367	10		3		7		0	0.0%
DescriptionAlternati				189		96		88		0	2.6%
Nome1.101.501.001	Parapsychologists	55	4,156	105	3,308	1	100.0%	0	0.0%	0	0.0%
Conde Answerse More Conde Canadity and Answerse More Conde C				7		5		2		0	0.0%
NumberDist <thdist< th="">Dist<thdist< th=""><thdist< th="">Di</thdist<></thdist<></thdist<>				23	1,569	14	60.9%	9		0	0.0%
Child StartChild StartCall Start <td></td> <td></td> <td></td> <td></td> <td>806</td> <td></td> <td></td> <td></td> <td>20.2%</td> <td>1</td> <td></td>					806				20.2%	1	
Check server         1.99         1.90			3 540	858	215	588	68.5%	253	29.5%	1/	2.0%
CharConstrained<	Parking Stations & Garages - Construction	1,965	2,080	56	1,082	11	19.6%	44	78.6%	1	1.8%
Characher100		330	3.301	4	2.683	3	75.0%	1	25.0%	0	0.0%
Day hearAnd						9		4		1	
Day boxDay box<				2		2		0		0	0.0%
An Abs. Math. State1100 <t< td=""><td></td><td></td><td></td><td></td><td>1,208</td><td></td><td></td><td></td><td></td><td>4</td><td></td></t<>					1,208					4	
DecomponentDecompone	Party Plans - In-Home	12,959	891	70	962	67	95.7%	3	4.3%	0	0.0%
Change And and a set of the	Party Supplies Party Supplies - Renting	56,190	327		356		60.4%			4	1.0%
Cale Jack         100         1		29.075	539							1	0.3%
ConstructionDescript	Patent Agents	8,480	1,124	12	1,989	7	58.3%	0	0.0%	5	41.7%
Date Absolution         Date Absol				1		1		0		0	0.0%
Dis Mon         And	Patio & Deck Builders	57,281	322		600	97	54.5%		38.8%	12	6.7%
Concernment         Concernment <thconcernment< th=""> <thconcernment< th=""></thconcernment<></thconcernment<>						3		14		0	0.0%
Contenues         1.00         1.00         1.00         0.00	Patio Design	172	3,657	5		4	0.0%	2		1	
Image Ame         160         1	Patio Equipment & Supplies	7,887	1,161		1,154			8	16.7%	0	0.0%
Database Abor Models Group         1.201         1.20 <t< td=""><td></td><td>50.213</td><td>364</td><td>226</td><td>496 3.046</td><td>155</td><td></td><td>64</td><td>28.3%</td><td>7</td><td>3.1%</td></t<>		50.213	364	226	496 3.046	155		64	28.3%	7	3.1%
Spanie Archive         116-26         -13         -14.56         -1	Pavement & Floor Marking Services		1,904	16	1,795	11		5	31.3%	0	0.0%
From Spanner         1.10		61				0	0.0%	0		0	0.0%
Species         Species <t< td=""><td>Paving Equipment</td><td></td><td></td><td>1,516</td><td>2,683</td><td>744</td><td></td><td>1</td><td></td><td>105</td><td>0.0%</td></t<>	Paving Equipment			1,516	2,683	744		1		105	0.0%
Fine Area         138         150         4         160         160         255         11         256         12         256         15	Paving Materials		1,148	13	1,939	6	46.2%	7	53.8%	0	0.0%
Sandbard         50.31         46         31         10         77.5         8         20.5         0         23.5           Openal Mathematic Sandbard         13.3         46         30         13.6	Paving Stones Paving Painting Home Improvement - Itinerant Workers		4,339	0		0		0		0	0.0%
Dy. No. Standar. Languard Server         100         100         100         100         100         000         000         000           Develop Conserver         42.00         131         101         100 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>20</td> <td></td>										20	
Symmet Provem Service         71,249         73         0.03         252         93         88.75         0.05         0.05         0.05           Read         71,249         1.05         0.03         0.03         0.03         0.03         0.03         0.03         0.05 <td></td> <td></td> <td>3,902</td> <td>4</td> <td>2,683</td> <td>2</td> <td>50.0%</td> <td>2</td> <td>50.0%</td> <td>0</td> <td>0.0%</td>			3,902	4	2,683	2	50.0%	2	50.0%	0	0.0%
Special provide         46,000         4.6         1.6         9.6         1.6         1.0.00         1.0.00         0.0.00           Derig         1.0.00         1.0.00         0.0.00        0.0.00         0.0.00										467	
Bath         1         1         1         2         1         2         1         2         1	Payroll Service	40,004	435		564		88.0%		12.0%	0	0.0%
Ban Pulsan         325         3.25         3.21         3         3.24         4.26         8.6         6         9.0           Back Mendio         138.4         138.4         139.4			3,555	0	3,787	0	0.0%	0	0.0%	0	0.0%
Brain Actions         (b) 2, 17         44         (b) 7, 20         47         2, 44         6         0, 10           Set Necto Mynic         (b) 3, 20         (c) 3, 20 <th< td=""><td></td><td></td><td></td><td>52</td><td></td><td>8</td><td></td><td>44</td><td></td><td>0</td><td>0.0%</td></th<>				52		8		44		0	0.0%
Break Broken - Monstelle A Mangelanger         10000         1000 <td></td> <td></td> <td>100</td> <td></td> <td>84</td> <td></td> <td></td> <td></td> <td></td> <td>0</td> <td>0.0%</td>			100		84					0	0.0%
Partes Autor Data         5.00         1.48         20         1.666         17         6.505         3         1.500         0.05           Partes Autor Data         4.640         3         1.757         0         0.05         0.055         0.055         0.055         0.055         0.055         0         0.055         0.055         0.055         0.055         0.055         0.055         0.055         0.055         0.055	Pens & Pencils - Retail Pens & Pencils - Wholesale & Manufacturers		2,210	27	1.480	10		14		3	
Partners:         Markets & Supplication         5,584         1,393         392         1,278         28         7,185         30         26,56         1         6,65         0         0,65         0        0,65         0 <th< td=""><td>Pension &amp; Profit Sharing Plans</td><td></td><td>1,435</td><td>20</td><td>1,664</td><td>17</td><td>85.0%</td><td>3</td><td>15.0%</td><td>0</td><td>0.0%</td></th<>	Pension & Profit Sharing Plans		1,435	20	1,664	17	85.0%	3	15.0%	0	0.0%
Partimes Abor Materials & Supplies         121         2,23         0         2,72         0         0,75         0,75         0,75         0,75         0,75         0,75         0,75         0,75         0,75         0,75         0,75         0,75         0,75         0,75         0,75         0,75         0,75         0,75		2		0		0		0		0	
Permanet Make Up         1.152         2.020         1.2         1.989         1.0         8.3.3%         2         1.0.7%         0         0.0.0%           Permonal Control         1.0.20         2.0.70         5         5.32         0         0.0.0%         0         0         0.0.0%         0         0.0.0%         0         0.0.0%         0         0.0.0%         0         0.0.0%         0         0.0.0%         0         0.0.0%         0         0.0.0%         0         0.0.0%         0         0.0.0%         0         <			3,293	0		28		10		0	0.0%
Perronal Christ         1.009         2.571         S         2.588         2         4.075         1         2.026         2         4.025         2.025				7		6				0	
Personal Scartific         126         3.81         0         3.727         0         0.0%         0		2,152	2,020	12	1,989	10	83.3%	2		0	
Parsonal ServiceBureaus         67         4.667         0         3.787         0         0.098         0         0.098         0         0.098           Parsonal ServiceBureaus         5.14.10         1.42         2.22         4.66         1.14         5.55         8.1         2.35.6         1         2.05         1         2.05         1         2.05         1         2.05         1         2.05         1         2.05         1         2.05         1         2.05         1         2.05         1         2.05         1         2.05         1         2.05         1         2.05         1         2.05         1         2.05         1         2.05         1         1         2.05         1         1         2.05         1         1         3.05         1         1         3.05         1         3.05         1         3.05         1         3.05         1         3.05         1         3.05         1         3.05         1         3.05         1         3.05         1         3.05         1         3.05         1         3.05         1         3.05         1         3.05         1         3.05         1         3.05         1         3	Personal Organizer	126	3,811	0	3,787	0	0.0%	Ō	0.0%	0	0.0%
Personal Tening         S3,4,10         342         223         448         134         58,5%         61         53,5%         14         6.1%           Personal Tening         10.8         0.43         0.25         0.16         0.25         0.18         0.25         0.33         0.33         0.33         0.33         0.25         0.35         0.34         0.35<			1,257	14		11		3		0	0.0%
Personal Tananes         4.48         1.499         6.61         1.066         4.1         6.72%         1.8         2.9.5%         2.3.5%           Personal Consultants         6.65.18         7.8         7.8         7.99         1.3         1.939         1.0         7.6%         3.2.1%         0.0.0%           Personal Consultants         6.65.18         7.8         7.238         7.3         7.6%         7.7%			342	229	486	134		81	35.4%	14	6.1%
Past Control Services       636       2,39       59       2,364       60.5%       518       17.6%       56       1.9%         Pest Control Spruges & Euginemt       15,08       8.72       33       1.372       21       63.6%       12       38,2%       1       3.9%         Pett Sorting Descence       106,112       12       22       428       201       72,8%       7       7,7%       4       4       4.9%         Pet Control Service       7,16       1.6       1.0       1.0       1.039       7       8.2%       1       7.8%       4       4       4.9%         Pet Control Service       7,16       1.0       1.0       1.039       7       8.2%       3.5%       1       0.0       7.9%         Pet Control Service       5.602       1.36       6.0       1.0       1.0       1.0       1.0       1.0       1.0       1.0       1.0       1.0       1.0       0.0			1,499					18		2	3.3%
Pet Boarding Again       5,262       1,367       38       1,272       21       63.6%       11       33.3%       1       33.0%         Pet Boarding Again       13.68       872       55       1.687       33       60.0%       21       83.2%       1       1.8%         Pet Boarding Again       7,395       1.167       12       27.6       4.28       201       72.2%       72.5%       4       1.4%         Det Company       7,395       1.167       12       1.750       11       63.2%       2       1.256       0.07%         Pet Day Care       7.592       1.300       21       1.526       15       60.0%       9       3.6%       0       0.0%         Pet Exercising Service       6.560       1.277       11       2.050       9       8.18%       2       1.6%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0 <t< td=""><td>Pest Control Services</td><td>10,872</td><td></td><td></td><td></td><td></td><td></td><td>3 518</td><td></td><td>0 56</td><td>0.0%</td></t<>	Pest Control Services	10,872						3 518		0 56	0.0%
Pet Constring & Scenarios       Pet Constring & Scenarios       Pat Co	Pest Control Supplies & Equipment	5.628	1.367	33	1.373	21	63.6%	11	33.3%	1	3.0%
Pet Conting Bosginer       17,399       1,187       17       1,750       15       88,2%       2       11,8%       0       0,0%         Pet Coltring Designer       5,692       1,340       25       1,526       15       60,0%       9       56,8%       1       4,0%         Pet Exercising Service       6,60       1,277       11       2,050       9       81,8%       2       18,2%       0       0,0%         Pet Exercising Service       6,60       1,277       11       2,050       9       81,8%       2       18,2%       0       0,0%         Pet Exercising Service       82       2,464       24       1,552       20       83,5%       4       16,7%       0       0,0%         Pet Fonding Services       82       2,464       24       1,552       20       83,5%       3       40,7%       0       0,0%         Pet fonding Services       82,701       12,53       2,66       3,62       2,62,4%       3       2,41,1%       6       1,7%         Pet texeling Name       6,728       1,222       20       1,664       20       10,0%       0       0,0%       0       0,0%       0       0,0%       0 <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>1</td><td>1.8%</td></t<>										1	1.8%
Pet Day Care       169       3,670       13       1.929       7       53.8%       5       36.5%       1       7.78%         Pet Day Care       5.892       1.340       25       1.526       15       60.0%       9       36.0%       1       7.78%         Pet Tencing Scotaiment Systems       5.012       1.434       20       1.666       19       95.0%       1       5.0%       0       0.0%         Pet Toning Scotaiment Systems       6212       2.444       24       1.552       20       83.3%       4       16.7%       0       0.0%         Pet foods: Whosale & Mandaturers       62163       1.676       11       2.050       8       7.2%       83       24.3%       0       0.0%         Pet Grooming - Mobile       2.638       1.476       11       2.050       8       7.2%       83       2.4.3%       0       0.0%         Pet Grooming - Mobile       2.638       1.475       376       215       40.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%	Pet Cemeteries, Crematories & Supplies		1,187	17	1,750		88.2%	2	11.8%	4	0.0%
Pet Exercising Service       6.460       1.277       1.1       2.050       9       8.8%       2       1.8.%       0       0.0%         Pet Fraining Service       6.501       1.434       20       1.664       19       95.0%       1       5.0%       0       0.0%         Pet froids       Montsele & Manufacturers       8.82       2.644       24       1.552       20       8.33%       4       16.7%       0       0.0%         Pet forcoming       8.22,01       21.53       6.64       86       876       51       53.3%       4       16.7%       0       0.0%         Pet foroming - Mobele       8.2,01       21.53       345       376       256       72.2%       8       27.3%       0       0.0%	Pet Clothing Designer	169	3,670	13	1,939	7	53.8%	5	38.5%	1	7.7%
Pet Fending & Containment Systems       5.012       1.434       20       1.664       19       95.0%       1       5.0%       0       0.0%         Pet Finding Service       21.638       6.64       86       876       51       59.3%       3       40.7%       0       0.0%         Pet Grooming       22.0%       7.76       57.6%       57.4%       3       22.3%       0       0.0%         Pet Grooming - Moble       6.738       1.252       20       1.664       20       10.0%       0       0.0%       0       0.0%         Pet Health Plans       6.738       1.252       20       1.664       20       10.0%       0       0.0%       0       0.0%         Pet Kenneling Services       7.339       3.941       9       2.184       2       2.2.%       7       77.8%       0       0.0%         Pet Storges       7.339       1.191       31       1.414       23       74.2%       7       22.6%       1       3.2.%         Pet Storges Scods - Retail       63.055       211       753       233       515       64.0%       24       32.0%       3       4.0%         Pet Storges Scods - Retail       63.00		5,892			1,526	15		9	36.0%	1	4.0%
Pet Finding Service       082       2,64       24       1,52       20       8,33%       4       1,67%       0       0.0%         Pet Foods       Mondsaturers       21,63       664       86       876       51       59,3%       32       0,7%       0       0.0%         Pet Foods       Mondsaturers       22,63       1,725       345       376       256       74,2%       83       24,1%       64       0.0%         Pet Grooming       Mohesale & Mundsaturers       0       0.673       1,252       20       1,664       20       100.0%       0       0.0%       0       0.0%         Pet Levelory       95       3,941       9       2,184       2       22,2%       7       77,8%       0       0.0%       0       0.	Pet Fencing & Containment Systems	5,012	1,434	20	1,664		95.0%	1	5.0%	0	0.0%
Pet Grooming Mobile       82,701       215       345       376       256       74.2%       83       24.1%       61       17%         Pet Grooming Mobile       26.638       1.876       11       2.050       8       72.7%       3       27.3%       0       0.0%       0       0.		882					83.3%	4	16.7%	0	0.0%
Pet Grooming - Mobile         2,638         1,975         11         2,050         8         72,7%         3         27,3%         0         0,0%           Pet Health Plans         6,728         1,252         20         1.664         20         0,0%         0         0.0%         0         0.0%           Pet Health Plans         95         3,941         9         2,164         2         22,2%         7         7.8%         0         0.0%           Pet Kenneling Services         7,339         1,01         31         1.414         23         74,2%         7         22,6%         1         3.2%           Pet Shops         7339         1,01         31         1.414         23         74,2%         7         22,6%         1         3.2%           Pet Shops         83,554         211         753         233         515         68,4%         24         32,0%         3         4.0%           Pet Supples & Foods - Retail         61,300         304         661         245         432         63,3%         1         2.4%         7.2%         4         7.2%         3         4.0%         4.2         2.0%         3         4.0%         4.2         4.2								35		0	
Pet Levelery         95         3.941         9         2.164         2         2.22%         7         7.78%         0         0.0%           Pet Kanneling Services         5         4.602         0         3.787         0         0.0%         0         0.0%           Pet Sports         7.339         1.191         31         1.414         23         74.26%         7         22.6%         1         3.23%           Pet Shops         83.554         211         753         233         515         68.4%         218         29.0%         2         2.76%         1         3.23%           Pet Shops         33.554         211         753         233         54         212         63.4%         218         29.0%         2         2.26%         1         3.24%           Pet Supples & Foods - Retail         61.300         304         661         24.5         432         63.4%         205         3.0%         1         2.44%           Pet Training - Dog         66.04         7.776         7.922         50         64.9%         26         3.3%         1         1.3%           Pet Training - Dog         7.776         1.190         40         1.248	Pet Grooming - Mobile	2,638	1,876		2,050	8	72.7%	3	27.3%	0	0.0%
Pet Kenneling Services       15       4.602       0       3.787       0       0.0%       0			1,252	20		20				0	
Pet Services       7,339       1,191       31       1,414       23       74.2%       7       22.6%       1       3.2%         Pet Shops       83,554       211       73       233       515       66.4%       218       29.0%       3       4.0%         Pet Shops       34,713       473       75       323       436       64.0%       24       32.0%       3       4.0%         Pet Supples & Foods - Retail       61.300       304       661       424       424       64.0%       205       30.0%       4       6.5%         Pet Training - Sonds - Retail       2.470       1.922       41       1.235       24       58.6%       1.6       39.0%       1       2.4%         Pet Training - Dog       66.047       756       77       292       50       64.8%       1.5       27.8%       4       7.4%         Pet Training - Dog       61.30.0       873       54       1.096       35       64.8%       1.5       27.8%       4       7.4%         Pet Training - Dog       6.142       1.130       64.8%       1.5       37.7%       7       74.5%         Pet Training - Dog       6.312       2.254       5	Pet Kenneling Services	5	4,602	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pet Supples & Foods - Retail       34,73       473       75       935       48       64,0%       24       32,0%       34       46,9%         Pet Supples & Foods - Retail       61,300       304       661       245       422       63,4%       205       30,0%       4       65,0%         Pet Supples & Foods - Wholesale       2,470       1,922       41       1,225       24       58,5%       16       39,0%       1       2,44%         Pet Training - Dog       64,0%       260,047       596       77       922       50       64,9%       26       33,8%       1       1,34%         Pet Training - Dog       13,620       873       54       1,096       35       64,8%       15       27,8%       4       7,4%         Pet Training - Dog       13,620       873       54       1,096       35       64,8%       15       37,7%       7       74,9%         Pet Training - Dog       1,538       2,254       5       2,558       3       60,6%       2       40,0%       0       0,0%         Pet Training - Dog       6,142       1,308       18       1,713       16       88,9%       2       11,13<%	Pet Services		1,191		1,414		74.2%	7	22.6%	1	3.2%
Pet Supples & Foods - Retail         61.300         304         661         245         432         63.4%         205         30.1%         44         6.5%           Pet Supples & Foods - Wholsale         2.470         1.922         41         1.225         24         56.9%         16         39.0%         1         2.4%           Pet Training - Dog         26.047         596         77         922         50         64.9%         26         33.8%         1         1.3%           Pet Training - Dog         13.620         873         54         1.096         35         64.9%         15         27.8%         4         7.3%           Pet Training - Dog         7.376         1.190         40         1.248         18         45.0%         15         37.5%         7         17.5%           Pet Training - Dog         7.376         1.190         40         1.248         18         45.0%         15         37.5%         7         17.5%           Pet Training - Dog         6.142         1.388         18         1.713         16         68.9%         2         11.0%         0         0.0%           Petroleum Products         6.312         1.244         55         1.08		83,554	211	753	233	515	68.4% 64.0%	218		20	
Pet Spuiples & Foods         1.2470         1.922         4.1         1.235         2.4         58.5%         1.6         39.0%         1         2.4%           Pet Training - Dog         6.6,0%         2.6         3.7%         1.2         30.0%         1         1.2.4%           Pet Training - Dog         13.620         87.3         54         1.096         35         6.4.8%         1.5         2.7.8%         4         7.4.3%           Pet Trainsporting         7.3.76         1.190         40         1.248         18         45.5%         1.5         2.7.8%         4         7.4.3%           Pet Transporting         7.3.76         1.190         40         1.248         18         45.5%         1.5         2.7.8%         4         7.4.3%           Petroleum Products         6.142         1.308         2.254         5         2.558         3         6.0.8%         2         1.1.1%         0         0.0.9%           Petroleum Products         6.312         1.249         55         1.067         2.5         4.5.5%         2.8         50.9%         2         3.6.6%           Petroleum Products         6.312         1.294         55         1.067         2.5	Pet Supplies & Foods - Retail	61,300	304	681	245	432	63.4%	205	30.1%	44	6.5%
Pet Transporting         13,620         873         54         1.096         355         64.8%         1.5         27.8%         4         7.4%           Pet Transporting         7.376         1.190         40         1.248         18         45.0%         15         37.8%         7.47.9%           Pet Transporting         1.538         2.254         5         2.558         3         60.0%         2         40.0%         0         0.0%           Petroleum Products         6.142         1.308         1.1713         16         88.9%         2         11.1%         0         0.0%           Petroleum Products         6.312         1.294         55         1.087         25         45.5%         2.8         50.9%         2         3.60%           Petroreum         60         4.116         0         3.787         0         0.0%         0         0.0%           Petroreum         60         4.116         0         3.787         0         0.0%         0         0.0%           Petroreum         60         4.116         0         3.787         0         0.0%         0         0.0%           Petroreumare         10         3.668 <t< td=""><td>Pet Supplies &amp; Foods - Wholesale</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>39.0%</td><td>1</td><td>2.4%</td></t<>	Pet Supplies & Foods - Wholesale								39.0%	1	2.4%
Pet Transporting         7,376         1,100         400         1,248         18         45,0%         15         37,5%         7         17,5%           Pet Waste Removal         1,538         2,254         5         2,558         3         6,0%         2         4,0%         0         0,0%           Petroleum         6,142         1,308         18         1,713         16         88,9%         2         11,1%         0         0,0%           Petroleum Produts         6,312         1,24         55         1,067         25         45,5%         28         50,9%         2         3,6%           Pewter         60         4,116         0         3,787         0         0,0%         0         0,0%         0         0,0%           Pewterser         10         4,505         0         3,787         0         0,0%         0         0,0%         0         0,0%           Pewterser         170         3,668         0         3,787         0         0,0%         0         0,0%         0         0,0%	Pet Training Pet Training - Dog	26,047 13,620					64.9%	26	33.8%	1	7.4%
Petroleum Products         6.312         1.29         55         1.087         25         45.5%         28         50.9%         2         3.6%           Pewter         60         4.116         0         3.787         0         0.0%         0 <td>Pet Transporting</td> <td>7,376</td> <td>1,190</td> <td></td> <td>1,248</td> <td></td> <td>45.0%</td> <td></td> <td>37.5%</td> <td>7</td> <td>17.5%</td>	Pet Transporting	7,376	1,190		1,248		45.0%		37.5%	7	17.5%
Petroleum Products         6.312         1.29         55         1.087         25         45.5%         28         50.9%         2         3.6%           Pewter         60         4.116         0         3.787         0         0.0%         0 <td></td> <td>1,538</td> <td>2,254</td> <td>5</td> <td>2,558</td> <td>3</td> <td>60.0%</td> <td>2</td> <td></td> <td>0</td> <td>0.0%</td>		1,538	2,254	5	2,558	3	60.0%	2		0	0.0%
Pewter         60         4.116         0         3.787         0         0.0%         0         0.0%         0         0.0%           Pewterware         10         4.505         0         3.787         0         0.0%         0         0.0%         0         0.0%           Pharmaceutical Machinery         170         3.668         0         3.787         0         0.0%         0         0.0%         0         0.0%	Petroleum Products		1,294							2	3.6%
Pharmaceutical Machinery 170 3,668 0 3,787 0 0.0% 0 0.0% 0 0.0%	Pewter	60	4,116	0	3,787	0	0.0%	0	0.0%	0	0.0%
				0		0				0	
	Pharmaceutical Products - Research			2		1	50.0%	1	50.0%	0	0.0%

Description         Base         Description         Description <thd< th=""><th>Industry Description</th><th>Inquiries</th><th>Rank by Inquiries</th><th>Complaints</th><th>Complaint Rank</th><th>Cmpis Settled</th><th>%</th><th>Cmpls Not Settled</th><th>%</th><th>Cmpls Unable to</th><th></th></thd<>	Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpis Settled	%	Cmpls Not Settled	%	Cmpls Unable to	
Disconti Joseph         App         App<         App         App	, ,			-	-			-		Pursue	% 0.0%
	Pharmaceutical Suppliers - Foreign	829	2,700	10	2,109	1	10.0%	5	50.0%	4	40.0%
						829		67		30	3.2%
Description         1.00         1.00         1.00         1.00         0.00	Pharmacies - Specialty	3,252	1,717		1,989	7	58.3%	5	41.7%	0	0.0%
Date born branch         1.20         1.0         1.00				0		17		0		0	0.0%
Deb Book         Job         Jo	Photo Booth Rentals	2,933	1,792		1,939		84.6%	2	15.4%	0	0.0%
Desk         Desk <thdesk< th="">         Desk         Desk         <thd< td=""><td></td><td></td><td></td><td>8</td><td></td><td>5</td><td></td><td>3</td><td></td><td>0</td><td>0.0%</td></thd<></thdesk<>				8		5		3		0	0.0%
Disb Enging Account         1.55         1.75         1.76         1.70         1.75 <th1.75< th="">         1.75         1.75<td>Photo Finishing - Retail</td><td>18,271</td><td>736</td><td>181</td><td>592</td><td>116</td><td>64.1%</td><td>63</td><td>34.8%</td><td>2</td><td>1.1%</td></th1.75<>	Photo Finishing - Retail	18,271	736	181	592	116	64.1%	63	34.8%	2	1.1%
Dest Andram         Dest Andram <thdest andram<="" th=""> <thdest andram<="" th=""></thdest></thdest>				2		1		1		0	0.0%
Decomposit         11250         72         600         730         731 <th< td=""><td>Photo Retouching</td><td></td><td>2,520</td><td>97</td><td>2,184</td><td>2</td><td>22.2%</td><td>7</td><td>77.8%</td><td>0</td><td>0.0%</td></th<>	Photo Retouching		2,520	97	2,184	2	22.2%	7	77.8%	0	0.0%
Debagener, Acou         1.55         1.46         1.46         33         1.55         35         36         4.55         36           Debagener, Acou         2.51         4.66         1.46         1.45         4.65			3,196	3	2,840	1		2		0	0.0%
Discrete         Product Number         Product Numbe	Photographers - Aerial									18	5.9% 16.7% 2.5%
Decomposity - Nota         Decompo		78,494	229	606		321	53.0%	270		15	
Balangerin - Sorth         Image         Jos				5 1,616		708	20.0%	823	80.0%	0	0.0%
Instanti (our hank from         1.228         1.428         1         1.628         1         1.628         1         1.628         1         1.628         1         1.628         1         1.628		68	4,064	0	3,787	0	0.0%	0	0.0%	0	0.0%
Catalog         1         1         1         1         1000         1         1000         1         10000         10000         10000										21	4.5%
Interpret Support A Sup	Photographic Darkroom Rental	187	3,616	1	3,308	1	100.0%	0	0.0%	0 0	0.0%
Distance & Source - Workset & Non-factorya         1.200         1.210 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td>1.3%</td>										1	1.3%
Data by Subs         1         2         1 </td <td>Photographic Equipment &amp; Supplies - Wholesale &amp; Manufacturing</td> <td>2,498</td> <td>1,911</td> <td></td> <td>632</td> <td></td> <td>55.8%</td> <td></td> <td>32.7%</td> <td>- · ·</td> <td>11.5%</td>	Photographic Equipment & Supplies - Wholesale & Manufacturing	2,498	1,911		632		55.8%		32.7%	- · ·	11.5%
Index product         1.00         2.20         2.0         1.26         0.120         3         1.66         3           Description State of the formation         2.66         1.40         2.20	Photographic Mounts		1,863	8		7		1		0	0.0%
Indugraphy Sule         11.260         1.210         2.20         4.60         9         3.78         1.28         2.18         0.9           Description Sule         4.160         1.460         1.20	Photographs - Stock	1,592	2,236	32	1,394		81.3%	5	15.6%	1	0.0%
Instancy Sale on the Jennel         2.66         30         1.270         1.27         3.081         27         6.025         6           Description Sale on the Jennel         1.60         1	Photography Sales	10,366	1,010		466	96	39.7%		52.1%	20	8.3%
Instance         1.47         1.67         20         1.66         13         6.57         4         30.5%         1           Prival bregins         4.11         4.13         1.02         1.02         1.02.0%         0         0.05.0%         0         0.05.0%         0         0.05.0%         0         0.05.0%         0         0.05.0%         0         0.05.0%         0         0.05.0%         0         0.05.0%         0         0.05.0%         0         0.05.0%         0         0.05.0%         0         0.05.0%         0         0.05.0%         0         0.05.0%         0         0.05.0%         0         0.05.0%         0         0.05.0%         0         0         0.05.0%         0         0         0.05.0%         0		2,406	1,940		1,270		30.8%		69.2%	0	0.0%
Drysie hypering         663         2,025         2,580         5         100,05         6         0,05         0           Drysie hypering         2,521         1,338         1,00,05         0         0,05         0           Drysie hypering         2,621         1,022         1,025         2,145         0         1,00,05         0         0,05         0           Drysie hypering         2,621         1,022         1,025         2,145         0         1,05         0         0,05         0 <td>Photography Schools</td> <td>3,479</td> <td>1,667</td> <td></td> <td>1,664</td> <td>13</td> <td>65.0%</td> <td>6</td> <td>30.0%</td> <td>1</td> <td>5.0%</td>	Photography Schools	3,479	1,667		1,664	13	65.0%	6	30.0%	1	5.0%
Physican - Regination         124         1443         1         3.308         1         100.0%         6         0.0%         6           Disclan - Standard monospon         5.99         1.00			2,905	129	703 2.558	98		26		5	3.9%
Provision & Records Accords         1207         16         1275         13         8.1.%         3         18.2%         0           Provision & Scruppon - Accords Accords         24.05         1.075         24.05         24.05         4.05         2         8.1.6         4         1.0.75         0         0         0         0         0         0         0         0         0	Physician - Nephrology	254	3,443	1	3,308	1	100.0%	0	0.0%	0	0.0%
Brysciens & Surgers - Allery         2,889         1,520         28         8,5%         4         1,5%         0           Brysciens & Surgers - Anthresionation         4,171         1,52         4         1,17         1,58         1,18         1,12         <			324			251		59		8	2.5%
Physican & Surgeon - Carabidoy, Services         4.600         1.424         31         1.414         26         6.29%         5         1.6.1%         0           Dynking & Surgeon - Carabido, Sarte Constructive Surgery         51.161         324         142         127         100         71.5%         3         3.7%         1           Dynking & Surgeon - Carabido, Sarte Constructive Surgery         1.131         2.268         31         1.414         22         87.5%         3         3.7%         1           Dynking & Surgeon - Carabido, Sarte Constructive Surgery         1.2424         88         21         3.31         18         4.444         5         5.6%         0           Physican & Surgeron - Carabido, Sarte Constructive Surgery         1.2424         88         21         3.31         18         7.2%         4         2.7%         4         2.7%         4         2.7%         4         2.7%         4         2.7%         4         2.7%         4         2.7%         4         2.7%         4         2.7%         4         2.7%         4         2.7%         4         2.7%         4         2.7%         4         2.7%         4         2.7%         2.7%         2.7%         2.7%         2.7%	Physicians & Surgeons - Allergy	2,898	1,798	26	1,502		84.6%	4	15.4%	0	0.0%
Invitation & Surgers - Commit: Platic & Reconstructive Surgery         51.36.1         38         160         672         103         72.65         37         20.48         0           Phylicians & Surgers - Emily Report         6.12         7.02         10.2         10.4 </td <td>Physicians &amp; Surgeons - Anesthesiologists Physicians &amp; Surgeons - Cardiology Services</td> <td></td> <td>1,529</td> <td></td> <td></td> <td></td> <td></td> <td>12</td> <td>26.1%</td> <td>0</td> <td>0.0%</td>	Physicians & Surgeons - Anesthesiologists Physicians & Surgeons - Cardiology Services		1,529					12	26.1%	0	0.0%
Physicans & Surgeons - Exp. Nose & Threat         2.15         2.018         31         1.414         22         67.76         3         9.78         1           Physicans & Surgeons - Exp. Nose & Metabolism         12.921         88         2.16         521         131         75.28         46         2.98         0         0           Physicans & Surgeons - Intern Metabolism         12.921         88         2.16         521         17.92         46         2.98         0         0           Physicans & Surgeons - Intern Metabolism         0.312         1.060         24         1.52         1.97         1.9         0.98         0								37		0	0.0%
Physicalis & Surgeons - Endocrinology, Diabetes & Metabolism         1.519         2.26         9         2.164         4         4.448         S         55.56         0           Physicaliss & Surgeons - Endoty Practics         4.511         1.622         158         72.26         64         22.96         4         1.020         32         74.45         11         25.66         0           Physicaliss & Surgeons - Internal Medicine         12.121         128         1.020         32         74.45         11         25.66         0           Physicaliss & Surgeons - Internal Medicine         12.161         925         67         93         47         70.18         19         28.46         1         10           Physicalines & Surgeons - Maidfachal         2.085         2.042         14         1.821         11         78.56         3         2.144         0           Physicalines & Surgeons - Maidfachal         2.081         2.042         14         1.821         11         78.56         3         2.145         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0<								20		3	2.4%
Physicans & Surgeons - Family Practice         12.21         686         2.10         5.21         188         75.2%         48         2.2.6%         4           Privicans & Surgeons - Inderand Medicine         4.514         1.435         4.51         1.208         32         7.4.5%         10         2.5.6%         0           Privicans & Surgeons - Inderand Medicine         1.2.66         9.25         6.7         9.83         4.7         7.0.15         10         2.8.6%         0           Privicans & Surgeons - Inderand Medicine         1.2.66         9.25         6.7         9.83         4.7         7.0.15         10         2.8.6%         0         0         0.6%         0         0         0.6%         0								5		0	3.2% 0.0%
Physicians & Surgeons - Hoursell Medicine       93.22       1.066       24       1.552       19       79.2%       5       20.8%       0         Physicians & Surgeons - Indural Medicine       12.155       0.55       67       968       47       70.1%       19       28.4%       1         Physicians & Surgeons - Indural Medicine       12.05       0.25       67       968       47       70.1%       19       28.4%       1         Physicians & Surgeons - Indural Medicine       12.05       0.264       1.06       1.01       17.6%       28.4%       1       1         Physicians & Surgeons - Oncolay       19.481       2.126       7       2.362       4       57.1%       3       42.6%       0         Physicians & Surgeons - Oncolay       1.643       2.126       7       2.362       4       57.1%       3       42.6%       0         Physicians & Surgeons - Oncolay       19.681       70.3       199       761       90       85.5%       11       10.6%       3       0         Physicians & Surgeons - Oncolay       19.681       70.3       199       761       92       84.5%       1       16.5%       0       0       0.5%       0       0       0 <td>Physicians &amp; Surgeons - Family Practice</td> <td>12,921</td> <td>894</td> <td></td> <td>521</td> <td></td> <td></td> <td></td> <td></td> <td>4</td> <td>1.9%</td>	Physicians & Surgeons - Family Practice	12,921	894		521					4	1.9%
Physicians & Surgeons - Intrustrial Medicine         441         3.111         2         3.046         2         100.0%         0         0.0%         0           Physicians & Surgeons - Intrustrial Medicine         12,165         925         67         983         47         70,1%         19         22,4%         0           Physicians & Surgeons - Metand Medicine         140,341         126         1,066         100         624         75,5%         205         11,8%         7           Physicians & Surgeons - Metand Medicine         20,85         20,66         37         8,02         4         27,1%         25         45,8         0           Physicians & Surgeons - Ottopedic Surgery         22,36         650         104         761         92         84,4%         17         15,6%         0           Physicians & Surgeons - Ottopedic Surgery         6,911         12,30         22         16,27         18         85,7%         3         14,3%         0           Physicians & Surgeons - Nutropedic Surgery         6,911         12,30         22         16,27         18         85,7%         3         14,3%         0           Physicians & Surgeons - Nutropedic Surgery         6,2451         6         2,461         6 </td <td></td> <td></td> <td></td> <td></td> <td>1,208</td> <td></td> <td></td> <td>11</td> <td></td> <td>0</td> <td>0.0%</td>					1,208			11		0	0.0%
Physicians & Surgeons - Maxilifacial         2.085         2.042         14         1.991         11         78.6%         2         2.1.4%         0           Physicians & Surgeons - Modial-M.D.         20.268         695         93         8.30         68         73.1%         23         26.9%         0           Physicians & Surgeons - Modial-M.D.         1.0441         1.218         7         2.561         4         73.1%         23         2.6.9%         0           Physicians & Surgeons - Modial-M.D.         1.0441         1.218         7         2.561         4         73.1%         23         2.6.9%         0           Physicians & Surgeons - Modian Surgeons - Opintalmotocov         2.2.37         6.501         1.04         780         90         85.7%         1         1.0.5%         3           Physicians & Surgeons - Surgeons - Pediatrics         1.2.99         8.89         95         6.2.6         77         81.1%         16         16.8%         2           Physicians & Surgeons - Surgeons	Physicians & Surgeons - Industrial Medicine	441	3,111	2	3,046	2	100.0%	0	0.0%	0	0.0%
Physicans & Surgeons - Medical-MD.       140,341       126       1.036       180       824       79.5%       205       19.8%       7         Physicans & Surgeons - OkcOgy       1.043       2.126       7       2.362       4       57.1%       3       42.9%       0         Physicans & Surgeons - OkcOgy       22.476       65.0       104       780       90       85.4%       11       10.6%       3         Physicans & Surgeons - OkcOgy       19.681       703       108       761       92       84.4%       12       15.6%       0         Physicans & Surgeons - OkcoOgy       19.681       703       108       761       92       84.4%       12       15.6%       0         Physicans & Surgeons - Pulmonary Diseases       5.000       1.08       625       1.01       8.025       1.08       6       1.02%       0       0       0.0%       0       0       0.0%       0       <								19		1	1.5% 0.0%
Physicians & Surgeons - Oncology         1,843         2,126         7         2,362         4         5,785         3         42,985         0           Physicians & Surgeons - Oncology         19,981         703         109         761         92         84,485         17         15,686         0           Physicians & Surgeons - Otcopedic Surgery         6,511         1,230         21         1,622         18         85,776         3         14,335         0           Physicians & Surgeons - Pediatrics         12,999         889         95         825         77         81,136         16         6,878         2         21,475         0         0,0%         0         0,0%         0         0         0,0%         0         0         0,0%         0         0         0,0%         0         0         0         0,0%         0         0         0,0%         0         0         0         0         0         0,0%         0         0         0,0%         0         0         0         0,0%         0         0         0         0         0,0%         0         0         0         0         0         0         0,0%         0         0         0         0	Physicians & Surgeons - Medical-M.D.	140,341	126	1,036	180	824	79.5%		19.8%	7	0.7%
Physicians & Surgeons - Onthalmidoov         22,376         650         104         780         99         85,3%         11         10.6%         3           Physicians & Surgeons - Onthopedic Surgeons         0.991         7.03         109         761         92         84.4%         17         15.6%         0           Physicians & Surgeons - Osteopathic-D.O.         6.911         1.230         21         1.627         18         85.7%         3         14.3%         0           Physicians & Surgeons - Pulmonary Diseases         772         2.775         6         2.461         6         100.0%         0         0.0%         0           Physicians & Surgeons - Sports Medicine         487         3.042         8         2.265         8         100.0%         0         0.0%         0           Physicians & Surgeons - Sports Medicine         445         3.101         0         3.787         0         0.0%         0         0.0%         0           Physicians & Surgeons Equipment - Repair & Refinish         665         2.645         2         3.640         1         33.3%         0         0           Physicians A Surgeons Equipment & Supplies         665         2.645         2         3.640         1         5				93		68		25		0	0.0%
Physicians & Surgeons - Ostopathic-D.         6,011         1,230         21         1,627         18         85,7%         3         14,3%         0           Physicians & Surgeons - Polimonary Diseases         12,99         889         95         827         77         8,1%         16         16,8%         2           Physicians & Surgeons - Pulmonary Diseases         737         2,775         6         2,461         6         100,0%         0         0,0%         0           Physicians & Surgeons - Sports Medicine         487         3,042         8         2,265         8         100,0%         0         0,0%         0           Physicians & Surgeons - Sports Medicine         447         3,042         8         2,265         8         100,0%         0         0,0%         0           Physicians & Surgeons Equipment - Repair & Refinish         445         3,101         0         3,787         0         0,0%         0         0,0%         0           Physicians & Surgeons Fullyment & Supplies         832         2,669         3         2,840         1         33,3%         2         6,7%         0           Physicians & Surgeons Fullyment & Supplies         6,18         2,845         2         3,646			650	104	780	90	86.5%	11		3	2.9%
Physicians & Surgeons - Pediatrics         12.999         889         95         825         77         81.1%         16         16.8%         2           Physicians & Surgeons - Putionary Diseas         6.55         1.261         103         786         81         78.6%         22         2.1.4%         0           Physicians & Surgeons - Surgeons - Meidne         447         3.042         8         2.265         8         10.0%         0         0.0%         0           Physicians & Surgeons - Weight Reduction         31.309         506         240         469         222         92.5%         17         7.1%         1           Physicians & Surgeons Equipment - Repark Refinish         445         3.101         0         7.87         0         0.0%         0         0.0%         0           Physicians & Surgeons Equipment - Repark Refinish         445         3.101         0         7.87         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0% <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>17</td><td></td><td>0</td><td>0.0%</td></td<>								17		0	0.0%
Physicians & Surgeons - Radiology         6.658         1.261         103         786         81         78.6%         22         21.4%         0           Physicians & Surgeons - Weight Reduction         431,309         506         240         469         222         92.5%         17         7.1%         1           Physicians & Surgeons Equipment - Repir & Refinish         445         3.101         0         7.87         0         0.0%         0         0.0%         0           Physicians & Surgeons Equipment - Repir & Refinish         445         3.101         0         7.87         0         0.0%         0         0.0%         0           Physicians & Surgeons Equipment - Repir & Refinish         665         2.459         3         2.840         1         33.3%         0         0           Physicians Assistants         6.618         2.895         3         2.840         2         66.7%         1         33.3%         0         0           Physicians Assistants         6.782         1.249         25         1.526         12         48.0%         13         52.0%         0         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0% <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>81.1%</td> <td>16</td> <td></td> <td>2</td> <td>2.1%</td>							81.1%	16		2	2.1%
Physicians & Surgeons - Sports Medicine         487         3.042         8         2.265         8         100.0%         0         0.0%         0           Physicians & Surgeons - Sports Medicine         31,309         506         240         469         22         92.5%         17         7.%         0           Physicians & Surgeons Equipment - Repair & Refinish         445         3.101         0         3.787         0         0.0%         0         0.0%         0           Physicians & Surgeons Equipment & Surgeons Information Bureaus         665         2.845         2         3.046         1         50.0%         0         0.0%         1           Physicians & Surgeons Functional Bureaus         618         2.845         2         3.046         1         50.0%         1         50.0%         0           Physicians & Surgeons Equipment A Surgeons         6.782         1.243         25         1.526         12         45.0%         1         50.0%         0		737	2,775		2,461		100.0%		0.0%	0	0.0%
Physicians & Surgeons - Weight Reduction         31,309         506         240         469         222         92.5%         17         7.1%         1           Physicians & Surgeons Equipment - Repir & Refnish         445         3.101         0         7.78         0         0.0%         0         0.0%         0           Physicians & Surgeons Equipment & Supplies         832         2.699         3         2.840         1         33.3%         2         66.7%         0         0         0.0%         0         0         0.0%         0         0.0%         0         0         0.0%         0         0         0.0%         0         0         0.0%         0         0         0.0%         0         0         0         0.0%         0	Physicians & Surgeons - Sports Medicine	487	3,042	103		8	100.0%	22		0	0.0%
Physicians & Surgeons Equipment & Supplies         832         2.699         3         2.840         1         33.3%         2         66,7%         0           Physicians & Surgeons Equipment on Bureaus         665         2.845         2         3.046         1         50.0%         0         0.0%         0           Physicians Assistants         618         2.895         3         2.840         2         66,7%         1         33.3%         0           Physicians Assistants         6,782         1.429         25         1.526         12         48.0%         13         52.0%         0           Pianos Augan Moving         6,782         1.249         25         1.526         12         48.0%         13         52.0%         0           Pianos Featration & Refinishing         167         3.678         0         3.787         0         0.0%         0         0.0%         0           Panos - Restration & Refinishing         656         2.854         1         3.308         1         100.0%         0         0.0%         0           Pichcic Supernet & Supplies         165         3.683         0         3.787         0         0.0%         0         0.0%         0 </td <td>Physicians &amp; Surgeons - Weight Reduction</td> <td></td> <td></td> <td>240</td> <td></td> <td>222</td> <td></td> <td>17</td> <td></td> <td>1</td> <td>0.4%</td>	Physicians & Surgeons - Weight Reduction			240		222		17		1	0.4%
Physicians & Surgeons Information Bureaus         665         2.845         2         3.046         1         50.0%         0         0.0%         1           Physicians & Surgeons Information Bureaus         618         2.895         3         2.840         2         66.7%         1         3.3%         0           Physicians & Surgeons Information Bureaus         76         4.025         2         3.046         1         50.0%         1         50.0%         0           Phano & Organ Moving         6.782         1.249         25         1.526         12         48.0%         13         50.0%         0           Planos         9,291         1.061         33         1.373         19         57.6%         13         39.4%         1           Planos - Restoration & Refinishing         6.56         2.854         1         3.308         1         100.0%         0         0.0%         0           Planos - Toring & Repair         4.128         1.550         19         1.694         9         47.4%         0         0         0.0%         0         0         0.0%         0         0         0.0%         0         0         0.0%         0         0         0         0.0% </td <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>1</td> <td></td> <td>2</td> <td></td> <td>0</td> <td>0.0%</td>				0		1		2		0	0.0%
Physicists         76         4.025         2         3.046         1         50.0%         1         50.0%         0           Plano & Organ Moving         6.782         1.249         25         1.526         12         4.0%         13         50.0%         0           Plano & Organ Moving         9,291         1.061         33         1.373         19         57.6%         13         39.4%         1           Planos - Parts         167         3.678         0         3.787         0         0.0%         0         0.0%         0           Planos - Restoration & Refinishing         6.55         2.854         1         3.308         1         100.0%         0         0.0%         0           Planos - Toming & Repair         4.128         1.550         19         1.694         9         4.74%         9         4.74%         1           Pichic Enginemet & Supplies         165         3.683         0         3.787         0         0.0%         0         0.0%         0           Pichic Enginemet & Supplies         165         3.670         7         2.362         2         2.85%         5         1.142         3         0         0         0.0%	Physicians & Surgeons Information Bureaus			2		1		0	0.0%	1	50.0%
Planos         6,782         1,249         25         1,526         12         48.0%         13         52.0%         0           Planos         9.291         1.061         33         1.372         19         57.6%         13         39.4%         0           Planos         9.291         1.061         33         1.372         19         57.6%         13         39.4%         0           Planos - Restoration & Reinshing         167         3.678         0         3.787         0         0.0%         0         0.0%         0           Planos - Restoration & Reinshing         656         2.854         1         3.308         1         100.0%         0         <				3		2		1		0	0.0%
Planos - Parts         167         3.678         0         3.787         0         0.0%         0         0.0%         0           Planos - Restoration & Refinishing         656         2.854         1         3.308         1         10.0%         0         0.0%         0           Planos - Straing & Repair         4,128         1.560         19         1.694         9         47.4%         9         47.4%         1           Pickles & Pickle Products         165         3.683         0         3.787         0         0.0%         0         0.0%         0           Pincic Equipment & Supplies         165         3.683         0         3.787         0         0.0%         0         0.0%         0           Pincic Equipment & Supplies         165         3.683         0         3.787         0         0.0%         0         0.0%         0           Pincic Equipment & Supplies         169         3.670         7         2.362         2         2.86%         5         7.14%         0           Picture Frames - Dealers         6.717         1.255         51         1.120         31         6.6.8%         19         3.73%         1           Picture Fram	Piano & Organ Moving		1,249		1,526	12				0	0.0%
Planos - Restoration & Refinishing         655         2,854         1         3,308         1         100,0%         0         0,0%         0           Planos - Tuning & Repair         4,128         1,560         19         1,694         9         4,74%         9         4,74%         0				33 n		19 0		13		1	3.0% 0.0%
Pickles & Pickle         Pickles & Pickle         Pickles & Pickle         Pickles & Pickle         O         0.0%         0         0.0%         0           Pichic Equipment & Supples         169         3.670         7         2.362         2         28.6%         5         7.1%%         0           Pichic Equipment & Supples         6.71         1.255         51         1.120         31         60.8%         19         7.7%%         0           Picture Frames - Manufacturers Supplies         8.492         1.122         32         1.394         5         15.6%%         27         84.4%         0           Picture Frames - Respire & Respire         3.73         3.217         0         3.787         0         0.0%         0         0.0%         0	Pianos - Restoration & Refinishing	656	2,854	1	3,308	1	100.0%	0	0.0%	0 0	0.0%
Princi Equipment & Supplies         169         3.670         7         2.362         2         28.6%         5         71.4%         0           Picnic Grounds         62         4.100         0         3.787         0         0.0%         0         0.0%         0           Picture Frames - Dealers         6.717         1.255         51         1.120         31         60.8%         19         37.3%         1           Picture Frames - Manufacturers Supplies         8.492         1.122         32         1.394         5         15.6%         27         84.4%         0           Picture Frames - Restore & Repair         373         3.217         0         3.787         0         0.0%         0         0.0%         0				19		9		9		1	5.3% 0.0%
Picture Frames - Dealers         6.717         1.255         51         1.120         31         60.8%         19         37.3%         1           Picture Frames - Manufacturers Supplies         8.492         1.122         32         1.394         5         15.6%         2.7         84.4%         0           Picture Frames - Restore & Repair         3.73         3.212         0         3.787         0         0.0%         0         0.0%         0	Picnic Equipment & Supplies	169	3.670	7	2,362	2	28.6%	5	71.4%	0	0.0%
Picture Frames - Manufacturers Supplies         8,492         1,122         32         1,394         5         15,6%         27         84,4%         0           Dicture Frames - Restore & Repair         373         3,217         0         3,787         0         0,0%         0         0,0%         0				0 51		21		10		0	0.0%
	Picture Frames - Manufacturers Supplies	8,492	1,122	32	1,394	5	15.6%	27	84.4%	Ō	0.0%
	Picture Frames - Restore & Repair Picture Frames - Wholesale & Manufacturers	373	3,217 3,029	0	3,787 3,308	0	0.0%	0	0.0%	0	0.0%
Picture Framing         1,177         2,469         8         2,265         4         50.0%         4         50.0%         0	Picture Framing	1,177	2,469	8	2,265	4	50.0%	4	50.0%	0	0.0%
Picture Hanging Service         72         4,043         1         3,308         0         0.0%         1         100.0%         0           Picture Hanging Service         3,160         1.742         364         363         20         5.5%         344         9.4%         0				1		0	0.0%	1		0	0.0%
Pictures 843 2,687 10 2,109 6 60.0% 3 30.0% 1	Pictures	843	2,687		2,109	6	60.0%	344	30.0%	1	10.0%
Pies 247 3,463 2 3,046 1 50.0% 1 50.0% 0		247	3,463	2	3,046	1	50.0%	1		0	0.0%
Pilates         1.012         2.56         6         2.41         6         100.0%         0         0.0%         0           Pile Driving         711         2.808         1         3.308         1         100.0%         0         0.0%         0	Pile Driving			6		6		0		0	0.0%
Piling 80 4,008 0 3,787 0 0.0% 0 0.0% 0	Piling		4,008	0	3,787	0	0.0%		0.0%	0	0.0%
Pillows         26,033         597         44         1,197         10         22,7%         34         77,3%         0           Diot Gri Service         384         3,195         7         2,362         2         28,6%         5         7,1%         0	Pilot Car Service			44		10		34		0	0.0%
Pilots - Marine 79 4,015 0 3,787 0 0.0% 0 0.0% 0	Pilots - Marine		4,015	0	3,787	0		0		0	0.0%
Pinata Sales         6.5         4.07         2         3.04         0         0.0%         2         100.0%         0           Pinbal Sales & Service         1.55         2.250         1.6         1.795         1.3         8.3%         3         18.8%         0				2		13		2		0	0.0%
Pine Straw 151 3,716 1 3,308 1 100.0% 0 0.0% 0	Pine Straw	151	3,716	18	3,308	13	100.0%	0	0.0%	0	0.0%
Pins - Common, Safety         321         3,31         0         3,78         0         0.0%         0         0.0%         0           Pins Cotter, Taper         1         4,710         0         3,787         0         0.0%         0         0.0%         0		321		0		0		0		0	0.0%
Pipe 4,364 1,521 0 3,787 0 0.0% 0 0.0% 0	Pipe	4,364	1,521	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pipe - Used         4         4,633         0         3,787         0         0.00%         0         0.0%         0           Pipe & Boiler Covering Contractors         276         3,404         1         3,308         1         10.00%         0         0.0%         0				0		0		0		0	0.0%
Pipe & Boiler Covering Materials         24         4,365         1         3,308         1         100.0%         0         0.0%         0	Pipe & Boiler Covering Materials	24	4,365	1	3,308	1		0		0	0.0%
Pipe & Valve Fitters         O         3,787         O         0,0%         O         0,0%         O           Pipe & Valve Fitters         -63         -4,093         0         -3,787         O         0,0%         O         0,0%         O         0				0		0		0		0	0.0%
Pipe Bending & Fabricating 0 3,787 0 0,0% 0 0,0% 0	Pipe Bending & Fabricating			0	3,787	0	0.0%	0	0.0%	0	0.0%
Pipe Cutting & Threading	Pipe Cutting & Threading	184	3,625	0	3,787	0	0.0%	0	0.0%	0	0.0%

promeprompromepromepromeprome	% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.
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Che Les Constant         1.16         1.16         1.16         1.26 <th1.26< th="">         1.26         1.26</th1.26<>	0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Dial La Da Vasterar A Davison-         4.50         1.65	0.0% 0.0% 0.0% 0.0%
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Bactering         6         6.00         7.00         <	0.0%
Intro         Carbon Sector         A 407         A 43         A 508         A 4         B004         A 1         D004         D004           Dear - Main         A 200         <	1.6%
Inst. Number         997         2.63         7         2.86         4         9.71         3         4.290         0           Data         1.060	0.0%
Bayer         1.948         1.72         1.466         1.6         1.0.5         3.000         2.000           Caster Grand         4.80	4.7%
Deter         Open Constrained         Open Constrained <thopen constrained<="" th=""> <thopen constrained<="" th=""></thopen></thopen>	10.0%
Baster Andreck & Sanglise.         186         233         2         3.044         0         0.05         2         100.05         0           Dester Product & Sanglise.         19.15         7.23         0.0         3.070         0.005         0.055         0         0.056         0         0.056         0         0.056         0         0.056         0         0.056         0         0.056         0         0         0.056         0         0         0.056         0         0         0.056         0         0         0.056         0         0         0.056         0         0         0.056         0         0         0.056         0         0         0.056         0         0         0.056	10.0%
Patter Products - Ornangendal         00         0.271         0         0.272         0         0.272         0         0.272         0         0.272         0         0.272         0         0.272         0         0.272         0         0.272         0         0.272         0         0.075         0	0.0%
Bastern Schureber         19,151         272         34         1,358         17         50,05         17         50,05         0	0.0%
Instate	0.0%
Ratics - Fabrication, Finalizad, Sec.         1         2,021         1,031         S         2,558         1         2,008         6         8,008         0           Distics - Fabrication, Sector - Mode         110         2,50         6         2,55         6         0,05%         6 <td>0.0%</td>	0.0%
Batter - Hol Pressure Laminates         766         2.722         1         3.388         0         0.0%         1         10.0%         0           Batter - Hol Pressure Laminates         -233         3.471         0         3.372         0         0.0%         0         0.0%         0         0         0.0%         0	0.0%
Pastes - High Pressure Lamitates         242         3.472         0         3.782         0         0.0%         0         0.0%         0           Pastes - Molener & Boujenert & Soughest         4.99         3.38         1         3.08         1         10.00%         0         0.0%         0           Pastes - Molener & Boujenert & Soughest & Moulacturers         4.99         1.440         0         1.848         4         4.444         S         5.5.6%         0           Pastes - Molener & Company         1.6         2.462         1.262         1.00.0%         0         0.0%         0	0.0%
Faster         - Modes         - Modes <th< td=""><td>0.0%</td></th<>	0.0%
Rastes - Products - Finished Wholesale & Manufactures         7.724         1.167         85         881         26         30.68         58         6828         1           Pastes - Band Mentols, Power, Usudi         15         4.49         0         3.78         0         0.00%         0         0.68         0           Pastes - Band Mentols, Power, Usudi         126         3.81         1         3.308         1         100.0%         0         0.0%	0.0%
Plastics:         Nutronits         1         1,00,0%         0         0,0%         0           Distics:         Setter Setterrored         16         4,443         0         3,747         0         0,0%         0         0,0%         0           Distics:         Setter Setterrored         16         4,443         0         3,747         0         0,0%         <	1.2%
Basics - Research & Consulting         1524         2.982         3         2.460         3         100.0%         0         0.0%         0           Basics - Ross, Sheets - Sup Center         126         3.811         1         3.308         1         100.0%         0         0.0%         0           Basics - Ross, Sheets - Sup Center         222         3.472         1         3.308         1         100.0%         0         0.0%         0           Basics - Ross, Sheets - Sup Center         220         3.472         1         3.308         1         100.0%         0         0.0% <td< td=""><td>0.0%</td></td<>	0.0%
Basics - Song Sheets - Sup Center         126         3.811         1         3.308         1         100.0%         0         0.0%         0           Basics - Scong         242         3.477         1         3.08         1         100.0%         0         0.0%         0           Basics - Scong         3.09         1.57         0         3.787         0         0.0%         0         0.0%         0           Basics - Scong         3.09         1.57         0         1.727         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0         0.0%         0         0.0%         0         0.0%         0         0         0.0%         0         0.0%         0         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0 <td>0.0%</td>	0.0%
Plastics         Vacuum, Pressure, Thermoform         0         0.0%         0         0.0%         0           Rating         3.078         1.757         22         1.559         10         43.55%         11         47.85%         2           Reting Equipment & Supplies         10.647         1.002         61         10.265         52         85.5%         8         13.1%         1           Rayround Staupment         1.084         2.486         15         1.689         2.486         15         6.60         7.60%         2         2.50%         0           Rayround Staupment         1.188         2.486         15         1.639         9         60.65%         6         4.06         0         0.0%         0           Rayround Staupment         1.4301         4.42         2.42         3.33         5.331         9.62         2.25.0%         0         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0 <td>0.0%</td>	0.0%
Plating         13078         1.757         23         1.569         10         43.5%         11         47.8%         22           Plating Equipment & Supplies         10.547         1.002         61         1.026         52         95.2%         8         13.1%         11           Playround Equipment         1.558         2.238         8         2.265         6         75.0%         2         25.0%         0           Plasting Machines         1.436         2.248         15         1.339         9         60.0%         6         40.0%         0           Plasting Advinies         1.448.819         7         4.729         33         3.333         75.8%         1.22         21.6%         74           Plumbers         1.443.819         7         4.729         33         3.333         75.8%         1.02         1.38         5           Plumbers Supplies - Retal         65.70         2.416         15         1.433         8         53.3%         2         1.38         5           Plumber Strutes, Parts, Supplies - Netal         65.70         2.418         5         1.43         6         5.38         2         2.58         1.00.0%         0         0.0%	0.0%
Plasting Equipment & Supplies         199         3,579         0         3,787         0         0.0%         0         0.0%         0           Rayaround Southernet         1,585         2,288         8         2,265         6         77,50%         2         2,50%         0           Rayaround Southernet         1,355         2,288         8         2,265         6         77,50%         2         2,50%         0           Reating Machines         1,359         2,346         15         1,839         9         60,0%         1         50,0%         0         0         0,0%         0         0         0,0%         0         0,0%         0         0,0%         0         0         0,0%         0         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0 <td>0.0%</td>	0.0%
Playing Cards       1.585       2.238       8       2.265       6       75,0%       2       25,0%       0         Playing Cards       1.369       2.346       15       1.839       9       60.0%       6       40.0%       0         Plumbers       0.34       4.289       2       3.046       1       50.0%       1       50.0%       0         Plumbers       0.7413.819       7       4.729       33       3.633       76.8%       1.022       21.6%       74         Plumbers       0.701       25.2%       1.61       1.839       8       53.3%       2       13.3%       55         Plumbing Fixtures, Parts, Supplies - Lead       41.196       430       309       402       252       81.6%       51       16.5%       66         Plumbing Fixtures, Parts, Supplies - Used       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0	0.0%
Plaving Cards         1.369         2.346         15         1.839         9         60.0%         6         40.0%         0           Plainty Machines         1.413.810         7         4.729         33         3.633         76.8%         1.022         21.6%         74           Plumbers         1.460         2.294         15         1.839         8         53.3%         2         13.3%         55           Plumbing Traines, Barts, Supplies - Retail         65.370         281         475         307         352         74.1%         107         22.5%         16           Plumbing Fixtures, Parts, Supplies - Nedela & Mag         9.851         1.036         0         3.787         0         0.0%         0         0.0%         0           Plumbing Fixtures, Parts, Supplies - Nedela & Mag         9.851         1.036         50         1.133         40         80.0%         10         20.0%         0         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%	1.6%
Plumbars - Commercial       1.460       2.294       15       1.839       8       53.3%       2       13.3%       5         Plumbing Fixtures, Parts, Supplies - Vectoria       653.70       281       475       307       352       74.4%       107       22.5%       6         Plumbing Fixtures, Parts, Supplies - Vectoria       621       7.553       0       3.787       0       0.0%	0.0%
Plumbars - Commercial       1.460       2.294       15       1.839       8       53.3%       2       13.3%       5         Plumbing Fixtures, Parts, Supplies - Vectoria       653.70       281       475       307       352       74.4%       107       22.5%       6         Plumbing Fixtures, Parts, Supplies - Vectoria       621       7.553       0       3.787       0       0.0%	0.0%
Plumbing Drains & Sewer Cleaning       65,370       281       475       307       352       74,1%       107       22,5%       166         Plumbing Fixtures, Parts, Supplies - Nealing       41,196       430       309       402       252       81,6%       51       16,5%       6         Plumbing Fixtures, Parts, Supplies - Vibrolesale Mfn       9,851       1,036       50       1,133       40       80,0%       10       0,0%       0 <t< td=""><td>1.6% 33.3%</td></t<>	1.6% 33.3%
Plumbing Fixtures, Parts, Supplies - Vibrolesale & Mfq         217         3.536         0         3.787         0         0.0%         0         0	3.4%
Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg         9.851         1.036         50         1.133         40         80.0%         10         20.0%         0           Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg         623         2.887         5         2.558         5         100.0%         0         0.0%         0           Plumbing Fixtures, Parts, Supplies         535         2.979         7         2.362         1         14.3%         5         7.1.4%         1           Pneumatic Tube Equipment Systems         627         2.843         1         3.308         0         0.0%         1         100.0%         0         0           Poliatrists         Galaxy         5         2.849         11         7.84         0         0.0%         1         100.0%         0         0           Poliatrists         Equipment & Supplies         3.266         2         3.046         2         100.0%         0         0.0%         0         0.0%         0         0         0         0         0         0.0%         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0	1.9%
Plumbing Plan Services         6.23         2,887         5         2,588         5         100,0%6         0         0.0%6         0           Pywood & Veneers         535         2,979         7         2,362         1         14,3%6         5         7,4%6         1           Pneumatic Equipment Components         670         2,843         1         3,308         0         0.0%6         1         100,0%6         0           Pediatrists         244         3,469         1         3,308         0         0.0%6         1         100,0%6         0           Podiatrists Equipment & Systems         14.877         8,24         111         754         76         6,65,5%         35         31,5%         0           Polatrists Equipment & Supplies         9,781         1,039         404         341         372         2,0%6         0         0,0%6         0         0,0%6         0           Pole Trises         6.1         4,108         0         3,787         0         0,0%6         0         0,0%6         0         0,0%6         0         0,0%6         0         0,0%6         0         0,0%6         0         0,0%6         0         0,0%6         0	0.0%
Pneumatic Equipment Components         670         2,843         1         3,308         0         0.0%         1         100.0%         0           Pneumatic Equipment Systems         244         3,469         1         3,308         0         0.0%         1         100.0%         0         1           Polatrists         14.877         8,24         111         754         76         6,80,5%         35         31,5%         0 <td< td=""><td>0.0%</td></td<>	0.0%
Pneumatic Tube Equipment & Systems         244         3.469         1         3.308         0         0.0%         1         100.0%         0           Podiatrists         14.877         824         11         754         76         6.65%         35         31.5%         0           Podiatrists Equipment & Supplies         376         3.206         2         3.046         2         100.0%         0         0	14.3% 0.0%
Podiatrist Equipment & Supplies         376         3.26         2         3.06         2         10.0%         0         0.0%         0           Point of Sale Systems         9.781         1.039         404         341         372         92.0%         31         7.76         1           Point of Sale Systems         0.11         4.108         0         3.787         0         0.0%         0         0.0%         0           Pole Line Equipment         5         4.602         0         3.787         0         0.0%         0 </td <td>0.0%</td>	0.0%
Point Sale Systems         9,781         1,039         404         341         372         92,0%         31         7.7%         1           Pole Fitnes         61         4,108         0         3,787         0         0.0%         0         0         0%	0.0%
Pole Intension         61         4,108         0         3,787         0         0.0%         0         0.0%         0           Pole Line Contractors         91         3,964         0         3,787         0         0.0%         0         0.0%         0           Pole Line Equipment         5         4,602         0         3,787         0         0.0%         0         0.0%         0           Poles         74         4,033         1         3,308         0         0.0%         1         100.0%         0           Police & Fire Organizations         6,029         1,325         8         2,265         7         87,5%         0         0.0%         1           Police Departments         6,128         1,312         40         3,787         0         0.0%         0         0.0%         0           Police Equipment         6,128         1,312         40         1,248         29         72,5%         10         2,50%         1           PoliceScuipment         147         3,731         0         3,787         0         0.0%         0         0,0%         0           Political Organizations         443         3,105         5	0.2%
Pole Ine Equipment         5         4.602         0         3.787         0         0.0%         0         0.0%         0           Poles         74         4.033         1         3.308         0         0.0%         1         100.0%         0           Poles & Fire Organizations         6.029         1.325         8         2.265         7         87.5%         0         0.0%         1           Police Se Fire Organizations         6.029         1.325         8         2.265         7         87.5%         0         0.0%         1           Police Supportments         3.108         0         3.787         0         0.0%         0         0.0%         1           Police Scuppment         6.128         1.312         40         1.248         29         72.5%         10         2.50%         1           PoliceScuppment         147         3.731         0         3.787         0         0.0%         0         0.0%         0           Political Organizations         443         3.105         5         2.558         3         6.0%         2         40.0%         0	0.0%
Poles         74         4,03         1         3,08         0         0,0%         1         100.0%         0         0           Police & Fire Organizations         6,02         1,325         8         2,265         7         8,75%         0         0,0%         1         1         0,0%         0         1         0,0%         0         0         %         0         0,0%         0         0         0,0%         0         0         0         0         0         0         0         0         0         0 <td>0.0%</td>	0.0%
Police Departments         381         3,198         0         3,77         0         0.0%         0         0.0%         0           Police Equipment         6,128         1,312         40         1,248         29         7,2%         10         2,5%         1           Police Equipment         6,128         1,312         40         1,248         29         7,2%         10         2,5%         1           Police Scipment         147         3,731         0         3,787         0         0,0%         0         0,0%         0           Political Organizations         443         3,105         5         2,558         3         6,0%         2         4,0%         0	0.0%
Police Equipment         6.128         1.312         40         1.248         29         72.5%         10         25.0%         1           Polishes         147         3.731         0         3.787         0         0.0%         0         0.0%         0           Political Organizations         443         3.105         5         2.558         3         60.0%         2         40.0%         0	12.5%
Polishes         147         3,73         0         3,767         0         0.0% <td>2.5%</td>	2.5%
rromical vrgamizatins 1 443 3,103 5 2,558 3 60,0% 2 40,0% 0	0.0%
	0.0%
Polyurethane Products 598 2,915 0 3,787 0 0.0% 0 0.0% 0	0.0%
Ponzi Schemes         1,306         2,387         3         2,840         0         0.0%         1         33.3%         2           Pool Tables Sales         59         2,941         5         2,558         2         40.0%         3         60.0%         0	66.7%
Popcorn & Supplies 1.300 2.391 17 1.750 12 70.6% 5 29.4% 0	0.0%
Popcorn Machines 748 2,766 3 2,840 3 100.0% 0 0.0% 0	0.0%
Porcelain Enamel Repair & Refinish         8.716         1.103         4.3         1.208         2.8         65,1%         1.2         2.7.9%         3           Porcelain Enameling         1.7         4.435         0         3.767         0         0.0%         0         0.9%         0	7.0%
Porcelain Products 40 4,239 0 3,787 0 0.0% 0 0.0% 0	0.0%
Porch Shades         249         3.457         3         2.840         1         33.3%         2         66.7%         0           Porch Authorities         20         4.406         0         3.787         0         0.0%         0         0.67%         0	0.0%
Port Automotes         20         4,400         0         5,77         0         0,0%         0         0,0%         0           Portfolios         116         3,860         1         3,308         0         0,0%         1         10,0%         0	0.0%
Post Cards - Manufacturers & Distributors 1,962 2,081 12 1,989 12 100.0% 0 0.0% 0	0.0%
Post-Offices         476         3,056         31         1,414         14         45,2%         15         48,4%         2           Post-Construction Clean Up         1,406         2,330         0         3,782         0         0.0%         0	6.5% 0.0%
Posters 3,248 1,719 62 1,012 35 56.5% 26 41.9% 1	1.6%
Potato Chips         312         3,32         1         3,08         1         100.0%         0         0.0%         0           Potatoe - Processed         95         3,494         0         3,787         0         0.0%         0         0.0%         0	0.0%
Pottery 3,861 1,596 38 1,290 22 57.9% 16 42.1% 0	0.0%
Pottery Equipment & Supplies 139 3,757 2 3,046 1 50.0% 1 50.0% 0	0.0%
Poultry - Retail         467         3,069         1         3,308         1         100.0%         0         0.0%         0           voltry - Wholesale         61         4,108         0         3,787         0         0.0%         0         0.0%         0	0.0%
Poultry Brokers 96 3,936 3 2.840 0 0.0% 3 100.0% 0	0.0%
Poultry Equipment & Supplies         1.462         2.292         6         2.461         6         100.0%         0         0.0%         0	0.0%
Poultry Farms         2,021         2,067         10         2,109         7         70.0%         3         30.0%         0           Poultry Services         92         3,961         0         3,787         0         0.0%         0         0.0%         0	0.0%
Powder Processing - Industrial 857 2,671 3 2,840 0 0.0% 3 100.0% 0	0.0%
Power Plant Consultants         2,585         1,891         1         3,08         0         0.0%         1         100.0%         0           Power Plant Consultants         625         2,883         2         3,046         2         100.0%         0         0.0%         0         0.0%         0	0.0%
Power Plant Equipment - Repairing 42 4,229 1 3,308 0 0.0% 1 100.0% 0	0.0%
Power Take - Offs 0 0.0% 0 0.0% 0	0.0%
Power Transmission Equipment         1,517         2,267         3         2,840         1         33.3%         2         66.7%         0           Precious, Semither         3,738         1,621         8         2,265         5         62.5%         3         3.75%         0	0.0%
Incluss synthetic         3/38         1.621         6         2/25         3         3/.3%         0           Premium Goods         447         3.094         20         1.664         20         100.%         0         0.%         0	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	%
Prepaid Debit/Credit Cards	16,094		457	314	430	94.1%	12	2.6%	Pursue 15	3.3%
Prescription Benefit Consultants Preserves, Jams & Jellies	1,729	2,179 3,661	13	1,939 3,787	10	76.9%	3	23.1%	0	0.0%
Presses - Power	120	3,838	1	3,308	0	0.0%	1	100.0%	0	0.0%
Presses - Power-Equipment Pressing Machines - Clothes	674	2,838 4,660	8	2,265	8	100.0% 100.0%	0	0.0%	0	0.0%
Pressure Washing	44,639	406	125	714	80	64.0%	41	32.8%	4	3.2%
Pressurization Equipment Pretzels	43	4,228 3,516	0	3,787 2,683	0	0.0%	0	0.0%	0	0.0%
Price Marking Equipment & Supplies	151	3,716	0	3,787	0	0.0%	0	0.0%	0	0.0%
Print Cutters Printed & Etched Circuits	44		0	3,787	0	0.0%	0	0.0%	0	0.0%
Printer & Printer Supplies- Manufacturer	266	3,427	36	1,322	36	100.0%	0	0.0%	0	0.0%
Printers Printers - Business Forms	133.781 6,410	137 1,281	505	299 1,270	403	79.8%	100	19.8% 12.8%	2	0.4%
Printers - Cellophane, Foil	5	4,602	0	3,787		0.0%	Ő	0.0%	0	0.0%
Printers - Glass, Metal, Plastic Printers - Letterpress	254		4	2,683 3,308	3	75.0%	1	25.0% 100.0%	0	0.0%
Printing Brokers	4,710	1,461	11	2,050	4	36.4%	6	54.5%	1	9.1%
Printing Equipment Printing Plates	5,235	1,416 3,860	12	1,989	8	66.7%	4	33.3%	0	0.0%
Printing Rollers	95	3,941	0	3,787	0	0.0%		0.0%	0	0.0%
Printing Supplies Prize Promotions	15.953 23,468	786	236	748	157	44.7%	60 56	52.6% 23.7%	23	2.6% 9.7%
Process Servers Product Development & Marketing	8,405	1,128	52		26	50.0%	19		7	13.5%
Product Sales - General	57,109 76,716	323	209	525 143	180 941	86.1% 67.3%	25 383		75	1.9% 5.4%
Product Sales via Telephone Professional Employer Organization	2,104		54		32	59.3% 100.0%	11	20.4%	11	20.4%
Professional Fundraiser	198	2,781	3	2,840	1	25.0%	3	75.0%	0	0.0%
Professional Organizations Professional Organizer	9,525	1,050	99	806 3.308	90	90.9%	8	8.1% 100.0%	1	1.0% 0.0%
Professional Services - General	21 72,371	250	309	402	219	0.0%	83	26.9%	7	2.3%
Programmed Instruction Project Management	414 2,000	3,142	5	2,558	2	40.0%	3	60.0% 0.0%	0	0.0%
Projection Apparatus	3,424	2,071 1,675	3 196	2,840 555		98.5%	3	1.5%	0	0.0%
Promotional Products Promotional Products - Non-Wearable	7,081	1,210	63	1,004 3,046	21	33.3% 100.0%	24	38.1%	18	28.6% 0.0%
Promotional Products - Wearable	557	999	50	1,133	25	50.0%	22	44.0%	3	6.0%
Proofreading Propane Gas Plumbing	834		17	1,750	16	94.1%	1	5.9% 27.3%	0	0.0%
Propellers	202	3,063	2	2.050 3,046	2	100.0%	0	0.0%	0	0.0%
Property Maintenance Property Management	58,346 715,548	317	240 6,493	469	154 5,181	64.2% 79.8%	79 1,237	32.9% 19.1%	7	2.9% 1.2%
Property Management - Industrial & Commercial	14,161	850	139	675	110	79.1%	28	20.1%	1	0.7%
Prosthetic Devices Protein Purification	8,994	1,085	37	1,304 3,308	28	75.7%	9	24.3%	0	0.0%
Psychiatrists & Psychiatric Services	13,939	861	59			81.4%	11	18.6%	0	0.0%
Psychics Psychologist Information & Referral Services	13,686	869 2,195	197	553 3,046	114	57.9% 100.0%	77	39.1% 0.0%	6	3.0% 0.0%
Psychologists	22,675	645	41	1,235	34	82.9%	7	17.1%	0	0.0%
Psychotherapist Public Opinion Analysts	2,094 2,476	2,041 1,918	6	2,461 2,362	5	83.3%	1	16.7% 0.0%	0	0.0%
Public Relations Counselors	18,644	730	31	1,414	21	67.7%	10	32.3%	Ô	0.0%
Public Speaking Instruction Public Utility Consultants	916 5,508	2,615 1,380	4	2,683	3	75.0%	1	25.0% 16.3%	0	0.0%
Publicity Service	1,685	2,204	14	1,891	10	71.4%	3	21.4%	1	7.1%
Publishers - Book Publishers - Directory & Guide	133,329 64,707	138	2,202	79	1,882	85.5%	300	13.6% 31.5%	20	0.9%
Publishers - Internet Guides	63	4,093	1	3,308	1	100.0%	0	0.0%	0	0.0%
Publishers - Maqazine Publishers - Periodical	11,730 31,088	512	241 1,597	467	149	<u>61.8%</u> 88.7%	81 148		33	4.6%
Publishers Representatives	4,830	1,452	35	1,346	31	88.6%	2	5.7%	2	5.7%
Publishing Consultants Pulleys	12,777	899 4,633	99 0	806 3,787	66 0	66.7% 0.0%	28	28.3%	0	5.1%
Pulp & Pulp Products Pumping Contractors	57 2,077	4,139 2,047	0	3,787 2,558	0	0.0%	0	0.0%	0	0.0%
Pumps - Dealers	3,724	1,622	14	1,891	4	28.6%	9	64.3%	1	7.1%
Pumps - Service & Repair Pumps - Supplies & Parts	11,746	939 3,089	45	1,187 3,308	30	66.7% 100.0%	15	33.3%	0	0.0%
Pumps - Wholesale & Manufacturers	1,526	2,259	4	2,683	3	75.0%	0	0.0%	1	25.0%
Puppets & Marionettes Pyramid Companies	44		5	2,558 723	4	80.0%	1	20.0%	0	0.0%
Quarries	12,165 1,599		122	3,787	0	0.0%	0	0.0%	0	0.0%
Quartz Quickbooks Training & Support	236	3,489 3,952	1	3.308	1	100.0%	0	0.0%	0	0.0%
Quilting	1,903	2.102	15	1.839	8	53.3%	7	46.7%	0	0.0%
Quilting Materials & Supplies Quilts	1,802		8	2,265	4	50.0% 28.6%	4	50.0% 71.4%	0	0.0%
Quilts - Renovating	25	4,354	0	3,787	0	0.0%	0	0.0%	0	0.0%
Race Track Equipment & Supplies Race Tracks	481 3,082	3,046	1	3,308	26	100.0%	0	0.0%	0	0.0%
Rack Merchandise Service	164	3,688	0	3,787	0	0.0%	0	0.0%	0	0.0%
Racks Racquetball Court Construction	1,596	2,235 4,289	3	2,840	1	33.3%	2	66.7% 0.0%	0	0.0%
Racquetball Courts - Private	550	2,965	18	1,713	15	83.3%	3	16.7%	0	0.0%
Racquetball Courts - Public Racquetball Equipment & Supplies	31	4,305 4,289	0	3,787	0	0.0%	0	0.0%	0	0.0%
Radar Equipment	1,275	2,407	18	1,713	18	100.0%	0	0.0%	0	0.0%
Radiant Heating Radiator Covers & Enclosures	58		0	3,787		0.0%		0.0%	0	0.0%
Radiator Sales	446	3,097	4	2,683	4	100.0%	0	0.0%	0	0.0%
Radiators - Automotive Radio Communication Equipment & Systems	13.539 10,584		<u>106</u> 39	773	65 19	61.3% 48.7%	39 19	36.8% 48.7%	2	1.9% 2.6%
Radio Direction Finders	2	4,684	0	3,787	0	0.0%	0	0.0%	Ō	0.0%
Radio Program Producers Radio Program Surveys	118 18		0	3,787		0.0%		0.0%	0	0.0%
Radio Station Equipment			0	3,787	0	0.0%	0	0.0%	0	0.0%
	134		0							
Radio Station Reps Radio Stations & Broadcast Companies		3,574	3 2,981	2,840 57		33.3% 99.3%		66.7% 0.7%	0	0.0%
Radio Stations & Broadcast Companies Radioactive Materials	134 201 31,484 125	3,574 504 3,816	0	2,840 57 3,787	2,960 0	99.3% 0.0%	20 0	0.7%	0 1 0	0.0%
Radio Stations & Broadcast Companies	134 201 31,484	3,574 504 3,816 4,185 2,840	3 2,981 0 0 4 16	2,840 57 3,787 3,787 2,683	2,960 0 0 4	99.3%	20 0 0 0	0.7%	0 1 0 0	0.0%

Name         Name <th< th=""><th>Industry Description</th><th>Inquiries</th><th>Rank by Inquiries</th><th>Complaints</th><th>Complaint Rank</th><th>Cmpls Settled</th><th>%</th><th>Cmpls Not Settled</th><th>%</th><th>Cmpls Unable to</th><th></th></th<>	Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	
Det NumDet Num<		-		2	-	2					<b>%</b>
Delay <th< td=""><td>Radon Mitigation</td><td>7,653</td><td>1,171</td><td></td><td>1,750</td><td>15</td><td>88.2%</td><td>1</td><td>5.9%</td><td>1</td><td>5.9%</td></th<>	Radon Mitigation	7,653	1,171		1,750	15	88.2%	1	5.9%	1	5.9%
Dial of any and any and any				80		64		15		1	
Alter And Andrain Andrain and Andrain	Railings	2,898	1,798	10	2,109	8	80.0%	2	20.0%	0	0.0%
Matheman         1.00				0		0		0		0	
Marke ManagementAnd	Railroad Contractors		2,280	0		0		0		0	0.0%
Constructure10Col10Col10Col10Col10Col10Col10Col10Col10Col10Col10<				0		0		0		0	0.0%
Name DataName A state A stat		48	4,200	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dial JanuarDial Del Los and a sectorDial Del Los and a sectorDia				81				4		0	0.0%
Construction<		204	3.569	17	1.750	10	58.8%	3	17.6%	4	23.5%
Description state         160     <	Rainwater Harvesting Systems	400	3,160	1	3,308	0	0.0%	1	100.0%	0	0.0%
Description state         160     <				1		11		0		0	0.0%
Decision short shor	Range Hoods & Canopies	2,801	1,832		1,604		95.5%	1	4.5%	0	0.0%
Date in segment and any segme				1		1		0		0	0.0%
Jack PartJack Part <td>Ranges &amp; Ovens - Supplies &amp; Parts</td> <td>1,952</td> <td>2,083</td> <td>3</td> <td>2,840</td> <td>3</td> <td>100.0%</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td>	Ranges & Ovens - Supplies & Parts	1,952	2,083	3	2,840	3	100.0%	0	0.0%	0	0.0%
Jack Jong InternationalJack Jong <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>				0		0		0		0	
Date And Decomposition<	Razors & Razor Blades		3,805	6	2,461	1	16.7%	5	83.3%	0	0.0%
Date Note NameAction				6 3,200		2,310		827		63	
Date bind bind bind bind bind bind bind bind	Real Estate - Commercial		1,057				61.2%	17	34.7%	2	4.1%
Date base inversion	Real Estate - Rent to Own	782	2,734		1,795	7	43.8%	8	50.0%	1	6.3%
Dis Die Spectra ier Ander Spectra (State Spectra)Die Spectra (State Spectra)Die Spectra 	Real Estate - Rentals by Individuals	24,668	614	379	357	236	62.3%		35.1%	10	2.6%
Date Adds provides110130130130130130130130130Date Adds provides110100 <t< td=""><td>Real Estate Agents</td><td>39,991</td><td>436</td><td>330</td><td>391</td><td></td><td>61.2%</td><td>121</td><td>36.7%</td><td>7</td><td>2.1%</td></t<>	Real Estate Agents	39,991	436	330	391		61.2%	121	36.7%	7	2.1%
Dist DecompositionDist	Real Estate Appraisers Real Estate Consultants									3	1.8%
Dar Abb. Data         Dar Abb. Data         Dar Abb. Data	Real Estate Developers	81,463	219	240	469	177	73.8%	59	24.6%	8 4	1.7%
Sam Sole Joint         9.10										8	
Carl Print State State         Pi 164         Pi 164 <thpi 164<="" th=""> <thpi 164<="" th="">         Pi 164</thpi></thpi>	Real Estate Loans	66,343	274	233	505	69	31.1%	147	66.2%	6	2.7%
Date Date Dates         -1100         -100							95.5%			1	
Society stream         Society	Real Estate Schools	11,855	938	27	1,480	17	63.0%	10	37.0%		0.0%
Sandah Janarah, Jakapah Sender         1.50						236		121		10	
blandbardbardbardbardbardbardbardbardbardbar	Recording Instruments - Industrial & Scientific	62	4,100	3	2,840	2	66.7%	1	33.3%	0	0.0%
Samph - Proce - Neurone - Second -		29,291	2,371	105		46		50		9	
Survey lower         11/10         202         16         0.72         18         0.82         1         1.01           Survey lower         Label         11/10         100 <td>Records - Phono - Manufacturers Equipment &amp; Supplies</td> <td>9</td> <td>4,523</td> <td>0</td> <td>3,787</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td>	Records - Phono - Manufacturers Equipment & Supplies	9	4,523	0	3,787	0	0.0%	0	0.0%	0	0.0%
Scoretion         1.11         2.40         1.12         1.48				8 140	2,265	4 109		4		0	0.0%
Society of Works - Exponent Monte, Service Monte Service Monte Service Monte, Service Mo	Recreation Program Consultants	1,133	2,492		1,989	9	75.0%	3	25.0%	0	0.0%
Barcesson Weides - Real weide         16,400         7.51         1.18         7.53         6.3         7.54         5.64         5.64         5.74           Barcesson Weides - Real weide         6         6.453         0         3.75         0         0.05	Recreational Vehicles - Equipment, Parts, Supplies						63.7%			10	1.0%
Sexesson wheeles         2,27         1,44         19         1,44         19         1,49         4         1,19         0							51.1%			7	5.0%
Security:         Arms         0         3.92         1         0.93         0         0.95         0	Recreational Vehicles - Storage	2,752	1,841		1,694		78.9%	4	21.1%	0	0.0%
Barutam : heating         1.84         1.80         1.800         1.800         0.800		8	4,538	1		0		1		0	
Barthen         Instruction         <	Recruiting - Technical		3,936	5 1	3.308	1	100.0%	0	0.0%	0	0.0%
Bayching + 3.00m       9.280       1.055       1.45       0.68       1.86       9.283       0.200       0.075         Bayching - Mail       1.230       1.230       1.230       1.230       0.075       0.075       0.075       0.075         Bayching Parkets       1.313       1.752       0       0.757       0       0.075 <td></td> <td>8,591</td> <td>1,115</td> <td>30</td> <td>1,428</td> <td>25</td> <td></td> <td>4</td> <td>13.3%</td> <td>1</td> <td>3.3%</td>		8,591	1,115	30	1,428	25		4	13.3%	1	3.3%
Bayching Cherr         42,383         475         105         775         73         755         75         7555         755         755	Recycling - Computers & Other Electronics		1,065	145	656	136	93.8%	8	5.5%	1	0.7%
Service         10.18         10.19         40         1.12         19         41.39         17         37.05         10         27.05           Service         138         37.02         0         1.22         0         0.405         0.405	Recycling - Metal Recycling Centers			1105		74		28		0	2.9%
Referral-Acto Appair       440       3,022       34       1,558       14       41,28       19       55,95       1       295, 84,741         Referral-Control       1,263       647       355       70       88,461       3,959       3,79         Referral-Control       1,263       2,113       66       1,012       46       2,426       42,426       2,267       30,056       6       0,056       0       0,05	Recycling Services	10,136	1,019		1,172		41.3%	17	37.0%	10	21.7%
akernari _ Deck latel Service       92263       647       61       906       70       66.4%       8       9.9%       3       3.7%         Befraria _ Deck latel Service       110       120       6       1232       6       12332       2       6.7%       0       0.9%         Selferaria _ Deck latel Service       110       120       6       1232       6       12007       0       0.0%       0       0				0 34		14	0.0%	19	0.0%	0	2.9%
Saferari-Scotz         1.475         2.113         6.7         1.012         4.6         74.2%         1.4         2.0,6%         2         3.00           Saferari-Scotz Folly         1.24         3.20         7         2.562         7         1.005         0         0.065         0         0.065         0         0.055	Referral - Contractor			81	906	70		8		3	3.7%
Beffectory         16         4.20         0         3.77         0         0.78         0         0.78         0         0.78           Beffectory         16         3.560         3         2.860         2.667.5         1         3.33         0         0.078           Beffectory         3.616         0         3.76         0         3.76         0         0.76         0         0.76         0         0.76         0         0.76         0         0.76         0.76         0         0.7	Referral - Doctor	1,875	2,115	<u>د</u> 62	1,012	46	74.2%	14	22.6%	2	3.2%
Refrectories       350       3,590       3,240       2,667       1       33.38       0       0.0%         Refractories       397       3,165       0       3,727       0       0.0%       0 </td <td>Referral - Storage Facility</td> <td>124</td> <td>3,820</td> <td>7</td> <td>2,362</td> <td>7</td> <td>100.0%</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td>	Referral - Storage Facility	124	3,820	7	2,362	7	100.0%	0	0.0%	0	0.0%
Bartentert Stands       56       4.148       1       3.208       1       100,0%       0       0,0%       0       0.0%         Befrigeration Supprent - Commend-Sales & Service       20,021       700       35       1.346       27       77.36       7.00%       35       2.04%       0       0.0%       0	Reflexologists	196	3,590	3	2,840	2	66.7%	1	33.3%	0	0.0%
Radrigenton Equipment - Scopples & Parts         20.021         700         35         1,346         27         71,1%         7         20.0%         1         2.9%           Refrigention Equipment - Scopples & Parts         8.66         1.61         1         1.930         7         7.348         4         20.0%         1         4.94%           Refrigentions & Freezers - Dealers         0.17         4.45         1         3.936         0         0.0%         1         10.02%         0         0.0%           Refrigentions & Freezers - Nonles & Parts         0.29         3.362         0         0.27%         0         0.0%				0		0		0		0	0.0%
Refrigerators & Freezers - Dealers       6856       2,673       18       1,713       14       77,8%       4       22,8       0       0,0%         Refrigerators & Freezers - Service & Repair       6,089       1,320       108       755       55       51,1%       46       42,6%       6       5,6%         Refrigerators & Freezers - Service & Repair       297       3,362       0       3,787       0       0,0%       0	Refrigeration Equipment - Commercial - Sales & Service	20,021	700		1,346	27	77.1%	7	20.0%	1	2.9%
Refrigerators & Freezers - Nent & Lesse       1       3,08       0       0.0%       1       100.0%       0       0.0%         Refrigerators & Freezers - Supplies & Parts       297       3,362       0       3,787       0       0.0%	Refrigeration Equipment - Supplies & Parts Refrigerators & Freezers - Dealers			13 18	1.939 1.713	7		4		2	
Refrigerators & Freezers - Supplies & Parts         227         3,362         0         3,767         0         0.0%         0         0.0%           Refrigerators & Freezers - Molesale & Manufactures         555         2,950         1         3,308         1         100.0%         0         0,0%         0         0	Refrigerators & Freezers - Rent & Lease	17	4,435	1	3,308	0	0.0%	1	100.0%	0	0.0%
RefregersWholesale & Manufacturers2983,35903,78700,0%000,0%000,0%000,0%000 <th< td=""><td>Refrigerators &amp; Freezers - Service &amp; Repair Refrigerators &amp; Freezers - Supplies &amp; Parts</td><td>6,089</td><td>1,320 3,362</td><td>108</td><td></td><td>56</td><td></td><td>46</td><td></td><td>6</td><td>5.6%</td></th<>	Refrigerators & Freezers - Service & Repair Refrigerators & Freezers - Supplies & Parts	6,089	1,320 3,362	108		56		46		6	5.6%
Rehabilitation Services         23,143         6.36         9.29         8.36         6.4         6.9.0%         9.27.2%         3.378           Relia The ray         3.300         1.3,300         1.10.0%         0.0%         0.0%         0.0%           Relia The ray         6.62         1.264         1.18         7.35         47         3.908         0.0%         0.0%         0.0%         0.0%           Religious Granizations         6.62         1.264         1.18         7.35         47         3.36         1         8.33%         1         8.33%           Reloader Schemes         6.632         1.249         1.2         1.989         7         58.3%         0.4         3.33%         1         8.33%           Rehodeling Scrues         6.782         1.249         1.25         4.33         3.27         77.1%         6.7         2.5.5%         1.0         2.4%           Remodeling Scrues         8.19         2.05         442         3.33         3.27         77.1%         6.8         2.25.5%           Rendering Companies         6.62         2.64         2.84         1         3.208         1         10.00%         0         0.0%         0         0.0%         <		298	3,359	0	3,787	0	0.0%	0	0.0%	0	0.0%
Relays $420$ $4.20$ $1$ $3.30$ $1$ $100.0\%$ $0$ $0.0\%$ $0.0\%$ Reliques Groanzations $6.62$ $1.264$ $1.18$ $7.35$ $47$ $3.0\%$ $6$ $5.9\%$ $5.2\%$ Reloader Schemes $8.83$ $1.044$ $1.24$ $1.249$ $7.58.3\%$ $4$ $3.3\%$ $1$ $8.3\%$ Reloader Schemes $8.83$ $1.044$ $3.33$ $3.27$ $77.1\%$ $6.72$ $2.5\%$ $1.02.4\%$ Rendering Services $43.490$ $415$ $424$ $3.33$ $3.227$ $77.1\%$ $8.84$ $2.25\%$ $2.4\%$ Rendering Companies $6.64$ $2.848$ $1$ $3.208$ $1$ $100.0\%$ $0.0\%$ $0.0\%$ $0.0\%$ Rendering Services $4.131$ $1.55\%$ $10$ $2.109$ $8$ $8.00\%$ $2$ $2.0\%$ $0.0\%$ Rendering Companies $6.74$ $2.848$ $1$ $3.208$ $1$ $100.0\%$ $0.0\%$ $0.0\%$ $0.0\%$ Rendering Services $1.745$ $8.66$ $14$ $2.633$ $0$ $0.0\%$ $0.0\%$ $0.0\%$ $0.0\%$ Rendering Service $3.393$ $4.37$ $5.57$ $2.44$ $4.53$ $0$ $0.0\%$ $0.0\%$ $0.0\%$ Rendering Service $2.255$ $2.575$ $2.44$ $4.53$ $0.0\%$ $0.0\%$ $0.0\%$ $0.0\%$ $0.0\%$ Rendering Service $2.255$ $2.255$ $2.255\%$ $2.84\%$ $2.80\%$ $3.9\%$ $0.0\%$ $0.0\%$ $0.0\%$ Resident Surver<	Rehabilitation Services	23,143	636	1 92	836	64	69.6%	25	27.2%	3	3.3%
Religious Goods       6,626       1,264       118       735       47       39.8%       66       55.9%       5       4.2%         Religious Goods       6,782       1.249       12       1.989       7       58.3%       4       33.3%       1       8.3.3%         Reloads Schemes       8.853       1.049       30       1.428       4       13.3%       25       83.3%       1       3.3%         Renoteding Services       8.8194       205       402       347       192       47.8%       188       46.8%       22       5.5%         Renoteding Services       8.8194       205       402       347       192       47.8%       188       46.8%       22       5.5%         Rendering Companies       6.64       2.864       1       3.308       1       10.0%       0       0.0%       0       0.0%         Rendering Companies       4131       1.559       10       2.109       8       8.0%       2       2.0%       0       0.0%         Renovable Energy       13.745       8.66       145       6.56       97       6.6.9%       44       3.0.0%       4       2.8%         Rental Service Store & Yards		280	3,397	1	3,308	1		0		0	0.0%
Reliables Organizations       6,782       1,249       12       1,989       7       58,3%       4       33,3%       1       6,3%         Reloader Schemes       8,653       1,094       30       1,428       4       13,3%       25       83,3%       1       8,3%         Reloader Schemes       43,490       415       424       333       327       77.1%       87       20.5%       10       2.4%         Remodeling Services       88,194       205       402       347       192       47.8%       188       46.8%       22.5.5%         Rendering Companies       624       2.884       1       3,308       1       100.0%       0       0.0%       0       0.0%         Renewable Energy       4.131       1.559       10       2.109       8       80.0%       2       20.0%       0       0.0%         Rental Service Stores & Yards       13,745       868       145       655       9       6.6%       4       2.89         Rental Service Stores & Yards       13,745       868       145       545       2.9       2.04       3.8%       319       57.6%       31       5.6%         Reptisos       5.255       2.	Religious Goods	6,626	1,264		735	47	39.8%		55.9%	5	4.2%
Relocation Service $43,490$ $41,5$ $42,6$ $333$ $322$ $77,1\%$ $67$ $20,5\%$ $10$ $24,4\%$ Remodeling Services $88,194$ $205$ $402$ $347$ $192$ $7,1\%$ $18$ $66,4\%$ $2,5\%$ $2,5\%$ Rendering Companies $624$ $2,884$ $1$ $3,208$ $1$ $100,0\%$ $0,0\%$ $0,0\%$ $0,0\%$ Renewable Inservices $4.131$ $1.55\%$ $10$ $2.109$ $8$ $80,0\%$ $2$ $20,0\%$ $0$ $0,0\%$ Renewable Inservices $17,6\%$ $3,645$ $4$ $2,633$ $0$ $0,0\%$ $4$ $10,0,0\%$ $0$ $0,0\%$ Rental Service Stres & Yards $13,745$ $8668$ $145$ $6556$ $97$ $60,9\%$ $44$ $30,0\%$ $4$ $2,8\%$ Rental Service Stres & Yards $39,93$ $437$ $555$ $274$ $463$ $144$ $59,0\%$ $39$ $40,6\%$ $2,6\%$ Reposession Service $27,855$ $557$ $244$ $463$ $144$ $59,0\%$ $39$ $0,0\%$ $1$ $0,0\%$ Regident Buyers $2,125$ $2,032$ $557$ $244$ $463$ $144$ $59,0\%$ $32,00\%$ $0$ $0,0\%$ Resident Buyers $2,125$ $2,032$ $557$ $244$ $463$ $146$ $30,0\%$ $0$ $0,0\%$ Resident Buyers $2,125$ $2,032$ $557$ $2458$ $0$ $0,0\%$ $1$ $0,0\%$ $1$ $0,0\%$ Resident Buyers $2,125$ $2$	Religious Organizations		1,249			7				1	8.3%
Rendering Companies         6.24         2.884         1         3.308         1         100.0%         0         0.0%         0.0%           Renewable Energy         4.131         1.559         10         2.109         8         0         0.0%         0         0.0%           Renewable Energy         17         3.645         4         2.63         0         0.0%         4         100.0%         0         0.0%           Rental Service Stores X ands         13,745         8668         145         6556         97         6.6.9%         44         3.0%         4         2.8%           Rental Service Stores X ands         39,983         4.37         555         2.74         4.63         1.44         58.0%         3.19         5.76%         3.1         5.6%           Reposession Service         27.855         5.557         2.44         463         1.44         59.0%         3         2.0.0%         0         0.0%           Reposession Service         2.125         2.032         1.5         1.839         1.2         8.0%         3         2.0.0%         0         0.0%           Resident Buyers         7.13         2.805         5         2.558         0	Relocation Service	43,490	415	424	333	327	77.1%	87	20.5%		2.4%
Renewable Energy         4.131         1.559         10         2.109         8         80.0%         2         20.0%         0         0.0%           Renovation Inspection         17/5         3.645         4         2.683         0         0.0%         4         0.0%         0         0.0%           Renovation Inspection         13/45         868         145         656         97         66.9%         44         30.3%         4         2.8%           Rental Service Stores & Yards         39.983         4.37         554         2.79         2.04         3.6%         319         57.6%         31         5.6%           Repossession Service         27.855         557         2.44         4.63         1.44         59.0%         39         40.6%         1         0.4%           Repossession Service         2.125         2.052         1.5         1.839         1.2         80.0%         3         2.0%         0         0.0%           Resident Survers         7.13         2.805         5         2.558         0         0.0%         4         80.0%         1         20.0%           Resident Survers         2.49         3.457         2         3.046 <t< td=""><td></td><td></td><td></td><td>402</td><td></td><td>192</td><td></td><td>188</td><td></td><td>22</td><td></td></t<>				402		192		188		22	
Rental Service Stores & Yands         13,745         868         145         656         97         66.9%         44         30.3%         4         2.8%           Rental Vacancy Usting Service         39.983         437         554         279         204         36.9%         319         57.6%         31         5.6%           Rental Vacancy Usting Service         27,855         557         244         463         144         59.0%         99         40.6%         1         0.4%           Reptiles         2,125         2,032         15         1,839         12         80.0%         3         20.0%         0         0.0%           Resident Buyers         713         2,805         5         2,558         0         0.0%         4         80.0%         1         20.0%           Resident Buyers         249         3,457         2         3,046         0         0.0%         1         50.0%         1         50.0%           Resident Buyers         51,240         3,57         2         3,046         0         0.0%         1         50.0%         1         50.0%           Resident Buyers         51,240         3,57         2         3,046         0	Renewable Energy	4.131	1.559		2,109	8	80.0%	2	20.0%	0	0.0%
Rental Vacancy Listing Service         39,983         437         554         279         204         36.8%         319         57.6%         11         6.6%           Repossession Service         27.855         557         244         463         144         59.0%         9         40.6%         1         0.4%           Repossession Service         27.855         557         244         463         144         50.0%         3         20.0%         0         0.0%           Repossession Service         27.155         27.02         15         18.39         12         80.0%         3         20.0%         0         0.0%           Resident Buyers         713         2.805         5         2.558         0         0.0.0%         4         80.0%         1         20.0%           Resident Buyers         249         3.457         2         3.046         0         0.0%         1         50.0%         1         50.0%           Resorts         51.240         359         1.19         165         981         82.0%         14         50.0%         1         33.3%         0         0.0%           Resorts         3.07         3.02         3         2.840<	Renovation Inspection Rental Service Stores & Yards	176	3,645		2,683	0 97		4		0	0.0%
Reptiles         2,125         2,032         15         1,839         12         80,0%         3         20,0%         0         0.0%           Resident Byvers         713         2,805         5         2,558         0         0,0%         4         80,0%         1         20,0%         0         0,0%           Resident Byvers         249         3,457         2         3,046         0         0,0%         1         50,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0 <td>Rental Vacancy Listing Service</td> <td>39,983</td> <td>437</td> <td>554</td> <td>279</td> <td>204</td> <td>36.8%</td> <td>319</td> <td>57.6%</td> <td>31</td> <td>5.6%</td>	Rental Vacancy Listing Service	39,983	437	554	279	204	36.8%	319	57.6%	31	5.6%
Resident Buyers         713         2.805         5         2.58         0         0.0%         4         80.0%         1         20.0%           Resins         249         3.457         2         3.046         0         0.0%         1         50.0%         1         50.0%           Resorts         51,240         359         1,196         165         981         82.0%         194         16.2%         21         1.8%           Respirators         307         3.343         3         2.840         2         66.7%         1         33.3%         0         0.0%           Rest Homes         1,693         2.201         3         2.840         2         66.7%         1         33.3%         0         0.0%			2 032					99		1	0.4%
Resorts         51,240         359         1,196         165         961         82.0%         194         16.2%         21         1.8%           Respirators         307         3,343         3         2,840         2         66.7%         1         33,3%         0         0.0%           Rest Homes         1,693         2,201         3         2,840         2         66.7%         1         33,3%         0         0.0%	Resident Buyers	713	2,805	5	2,558	0	0.0%	4	80.0%	1	20.0%
Respirators         307         3,343         3         2,840         2         66.7%         1         33.3%         0         0.0%           Rest Homes         1,693         2,201         3         2,840         2         66.7%         1         33.3%         0         0.0%	Resins Resorts			2		981		194		1	
	Respirators	307	3,343	3	2,840	2	66.7%	1	33.3%	0	0.0%
	Rest Homes Rest Homes - Info & Placement Bureaus			3		2	<u>66.7%</u> 100.0%	1		0	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpis Unable to	
Restaurant Equipment - Repair & Service	30,626	517	42	1,218	25	59.5%	17	40.5%	Pursue 0	% 0.0%
Restaurant Equipment & Supplies Restaurant Management	<u>31,868</u> 2,634	503 1,878	184	587 1,795	111	60.3% 93.8%	70	<u>38.0%</u> 6.3%	3	1.6% 0.0%
Restaurant Work Wear & Supplies	9	4,523	1	3,308	0	0.0%	1	100.0%	0	0.0%
Restaurants Restaurants - Breakfast	241,012 923	78 2,610	5,089 16	32 1,795	3,150	61.9% 50.0%	1,806	35.5% 43.8%	133	2.6%
Resume Service	36,252	465	200	544	143	71.5%	49	24.5%	8	4.0%
Retail Stores Retirement & Life Care Communities & Homes	<u>13,746</u> 37,038	867 459	174 60	608 1,039	98	56.3% 80.0%	64 12	36.8%	12	6.9% 0.0%
Retirement Planning Service	50,148	365	60	1,039	51	85.0%	9	15.0%	0	0.0%
Retreat Facilities Reverse Mortgage	1,241 10,448	2,430	3	2,840	3	100.0%	2	0.0%	0	0.0%
Ribbon Printing	319	3,324	1	3,308	1	100.0%	0	0.0%	0	0.0%
Ribbons Rice	875		61 0	1.026	60	98.4%	0	1.6%	0	0.0%
Riding Academies Riding Apparel & Equipment	1,370 2,681	2,345 1,864	1	3,308	0	0.0%	1	100.0% 50.0%	0	0.0%
Rifle & Pistol Ranges	3,028	1,767	8 6	2,265 2,461	5	50.0% 83.3%	4	16.7%	0	0.0%
Riggers Riggers Equipment & Supplies	<u>619</u> 489	2,891 3.035	3	2,840 3,787	1	33.3% 0.0%	2	<u>66.7%</u> 0.0%	0	0.0%
Right of Way Acquisition Service	649	2,863	2	3,046	0	0.0%	2	100.0%	0	0.0%
Rings - Retaining Ringtones	15 538		3	2,840 881	77	33.3%	2	<u>66.7%</u> 9.4%	0	0.0%
Rivets	67	4,067	0	3,787	0	0.0%	Ō	0.0%	0	0.0%
Road Building Contractors Road Building Equipment	9,550	1,049 4,248	19	1,694 3,787	10	52.6% 0.0%	8	42.1%	0	5.3%
Road Oiling & Dust Control Road Service - Automotive	264 25,541	3,430 606	1	3,308 406	0	0.0%	1	100.0%	0	0.0%
Robots	25,541 536	2,977	306	3,308	1	100.0%	0	0.0%	0	0.0%
Rock Shops Rockfall Mitigation	1,478	2,286 4,086	13	1,939 3,787	4	30.8% 0.0%	9	<u>69.2%</u> 0.0%	0	0.0%
Rodeos	89	3.976	1	3,308	0	0.0%	1	100.0%	0	0.0%
Rods - Threaded Rollers	3	4,660 4,710	0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Rolling Mill Machinery	12	4,482	0	3,787	0	0.0%	0	0.0%	0	0.0%
Roof Cleaning & Stain Removal Roof Cooling Systems	<u>11,971</u> 599	935 2,913	23	1,569 3,046	13	56.5% 50.0%	9	39.1%	1	4.3% 50.0%
Roof Decks	888	2,640	3	2,840	2	66.7%	1	33.3%	0	0.0%
Roof Structures Roofing Contractors	3,424 3,094,195	1,675 1	11 8,190	2,050	7 5,072	63.6% 61.9%	4 2,648	36.4% 32.3%	0 470	0.0%
Roofing Equipment & Supplies	6.557	1.270	37	1.304	16	43.2%	21	56.8%	0	0.0%
Roofing Materials Roofing Service Consultants	15,749 12,671	794 908	46 55	1,172 1,087	40	87.0% 65.5%	6	13.0% 29.1%	3	0.0%
Rooming Houses Roommate Referral Service	1,205 2,971	2,453 1,780	7	2,362 650	5	71.4%	2	28.6% 15.2%	0	0.0%
Rope	171	3,661	151	3,308	128	100.0%	23	0.0%	0	0.0%
Rotogravure Printers Routing Service - Air, Highway & Marine	64 98		0	3,787	0	0.0%	0	0.0%	0	0.0%
Rubber - Crude	7	4,559	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rubber - Synthetic Rubber Bands	567	2,943	2	3,046 3,787	2	100.0%	0	0.0%	0	0.0%
Rubber Clothing & Footwear	107	3,889	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rubber Products Rubber Stamps	3,206 3,439	1,730 1,673	103	786	5	68.9% 38.5%	31	<u>30.1%</u> 61.5%	1	1.0%
Rubber Stamps - Manufacturers Equipment & Supplies Rubber Working Machinery	214 10	3,546 4,505	3	2,840 3,787	2	66.7% 0.0%	1	33.3% 0.0%	0	0.0%
Rubbish & Garbage Removal	99,437	179	1,343	145	1,015	75.6%	318	23.7%	10	0.7%
Rubbish & Garbage Removal Contractors Equipment Rulers & Yardsticks	1,290	2,396 4,710	17	1,750 3,787	11	64.7%	1	5.9%	5	29.4%
Rust Preventatives & Removers	142	3,741	4	2,683	4	100.0%	0	0.0%	0	0.0%
Rustproofing - Industrial Rustproofing & Undercoating - Auto	92	3,961 2,686	1	3,308	0	0.0%	1	<u>100.0%</u> 57.1%	0	0.0%
Saddlery & Harness	4,768	1,454	29	1,445	21	72.4%	8	27.6%	0	0.0%
Safe & Vault Movers Safe Deposit Box Rental	217 352	3,536 3,261	3	2,840 3,787	3	100.0%	0	0.0%	0	0.0%
Safes & Vaults Safes & Vaults - Opening & Repairing	9,627 58	1,046	13	1,939	11	84.6%	2	15.4%	0	0.0%
Safety & Rescue Equipment Sales & Services	5,414		28	3,308 1,462	10	0.0%	18	100.0% 64.3%	0	0.0%
Safety Cans Safety Consultants	9 16,026	4,523 785	0	3,787 1,664	0	0.0%	0	0.0%	0	0.0%
Safety Equipment & Clothing	11,416	952	73	946	48	65.8%	25	34.2%	0	5.0% 0.0%
Sailmakers Salads	361	3,248 4,079	7	2,362 3,787	6	85.7% 0.0%	1	14.3% 0.0%	0	0.0%
Sales & Order Books	4,581	1,483	110	756	97	88.2%	9	8.2%	4	3.6%
Sales Lead Generation Sales Organizations	2,560 10,676	1.897 993	29 59	1,445	14	48.3% 67.8%	15	<u>51.7%</u> 27.1%	3	0.0%
Sales Presentations Sales Promotion Service	1.807 22,851	2.142 640	6 124	2.461 718	1	16.7% 56.5%	5	83.3% 23.4%	0	0.0%
Sales Training	10,751	988	124 15	1,839	/0	60.0%	29 6	40.0%	25	0.0%
Salt Saltwater Pools - Equipment & Supplies	682 480	2,829 3,048	2	3,046 2,362	1	50.0% 100.0%	1	50.0% 0.0%	0	0.0%
Salvage - Marine	364	3,244	1	3,308	1	100.0%	0	0.0%	0	0.0%
Sample Cards & Books Sample Cases	141	3,746 3,987	1	3,308	0	0.0%	1	100.0%	0	0.0%
Sanctuaries - Wild Life	278	3,400	1	3,308	1	100.0%	0	0.0%	0	0.0%
Sand & Gravel Sand & Gravel Handling Equipment	15,126 276	815 3,404	20	1,664 3,787	10	50.0%	10	<u>50.0%</u> 0.0%	0	0.0%
Sandblasting Sandblasting Equipment & Supplies	8,298	1,137	18	1,713	7	38.9%		55.6%	1	5.6%
Sandwiches	322 2,177	2,009	0 51	3,787 1,120	34	0.0%		0.0%	0	0.0%
Sanitariums Sanitary Napkins	4	4,633 4,248	0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Sanitation Consultants	2,351	1.963	37	1.304	33	89.2%	4	10.8%	0	0.0%
Sash Operating Devices Satellite Communication - Common Carrier	677 22,826		0 755	3,787 230	0	0.0%	0	0.0%	0	0.0%
Sauna Equipment & Supplies	11,634	945	113	749	695	59.3%	41	36.3%	5	4.4%
Sausages Savings & Loan Association - Reps	277		4	2,683 2,558	2	50.0% 20.0%	1	25.0%	1	25.0% 0.0%
Savings & Loan Associations	7,911	1,159	47	1,162	41	87.2%		12.8%	0	0.0%
Sawdust & Shavings Sawmill Equipment & Supplies	231 633		0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Sawmills	3,859	1,597	4	2,683	2	50.0%	1	25.0%	1	25.0%
Saws Saws - Sharpen & Repair	21,233 303		189	576 2,461	166	87.8% 50.0%	23	12.2% 33.3%	0	0.0%
	505	-,-J1	0	2,101	5	221070	2	00.070		

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	%
Scaffolding & Aerial Lifts	3,373	1,690	2	3,046	2	100.0%	0	0.0%	Pursue 0	0.0%
Scales Scales - Repair	3,205	1,731 3,911	16	1,795	11	68.8% 0.0%	5	31.3%	0	0.0%
Scalp Care	2,400	1,941	12	1,989	10	83.3%	2	16.7%	0	0.0%
Scenery Studio Scholarships & Financial Aid	137 72,284		1,269	3,308 155	0 1,250	0.0%	15	100.0%	0	0.0%
Scholastic Prep Courses, Books & Materials	22,251	654	337	385		72.4%	80	23.7%	13	3.9%
School Furniture & Equipment School Information	3,348 2,232	1,699 1,986	4	2,683	4	100.0% 80.0%	0	0.0%	0	0.0%
School Lunch Ordering & Management	17	4,435 849	126		0	0.0%	1	100.0%	0	0.0%
School Supplies Schools - Academic - College Preparatory	14,235	3,007	126	2,840		42.9% 66.7%	0	0.0%	1	33.3%
Schools - Academic - Colleges & Universities Schools - Academic - Elementary & Secondary	212,916 13.074		1,654 44		1,486	89.8% 79.5%	154	9.3%	14	0.8%
Schools - Academic - Pre & Kindergarten	24,691	613	93	830	64	68.8%	24	25.8%	5	5.4%
Schools - Academic - Special Education Schools - Business & Vocational	28,984 307,653	541 57	142	665 157	90 962		41 250	28.9%	11	2.6%
Schools - General Interest	59,392	311	260	443	178	68.5%	74	20.1% 28.5%	8	2.6% 3.1%
Schools - Holistic Schools - Home Study	93 20,834		99	3,308 806	43	100.0% 43.4%	20	0.0%	0 36	0.0%
Schools - Private Scientific Apparatus & Instruments	7,234	1,200 2,202	73	946 2,683	60	82.2% 50.0%	11	15.1% 25.0%	2	2.7% 25.0%
Scientists	604	2,906	4	3.787	0	0.0%	0	0.0%	0	0.0%
Scooters - Medical Scooters - Repair	2,626	1,881 3,748	15	1,839 2,362	10	66.7% 42.9%	4	26.7% 42.9%	1	6.7% 14.3%
Scoreboards	270	3,416	0	3,787	0	0.0%	0	0.0%	0	0.0%
Scrap Metals Scrap Rubber	16,670 21	772 4,388	39	1,270 3,308	17	43.6%	18	46.2%	4	10.3% 0.0%
Scrapbooking	3,778	1,614	53	1,104	41	77.4%	8	15.1%	4	7.5%
Screen Enclosures Screen Manufacturers Equipment & Supplies	11,935 359		45	1,187 2,840	28	62.2% 66.7%	16	35.6% 33.3%	0	2.2%
Screen Printing Screen Printing - Equipment & Supplies	29.713 1,430	530	158		82		71	44.9% 33.3%	5	3.2% 11.1%
Screen Repair	4,441	1,506	12	1,989	5	41.7%	7	58.3%	0	0.0%
Screening - Background & Employment Screening - Tenant	23,769 3,348		179	597 2,461	166	92.7% 83.3%	13	7.3%	0	0.0%
Screening & Sifting Equipment	110	3,876	0	3,787		0.0%	0	0.0%	0	0.0%
Screens - Decorative Screens - Door & Window	273 24,469	617	1	3,308	1	100.0% 70.9%	16	0.0%	0	0.0%
Screw Machine Products	312	3,332	0	1,087 3,787	0	0.0%	0	0.0%	0	0.0%
Screw Machines & Equipment Screws	55 283	3,390	0	3,787 3,787 2,683	0	0.0%	0	0.0%	0	0.0% 0.0% 0.0%
Sculptors Sculptors Equipment & Supplies	922 11		4	2,683	4	100.0% 0.0%	0	0.0%	0	0.0%
Seal Coating	19,797	710	81	906	42	51.9%	35	43.2%	4	4.9%
Sealing - Pavement Seals - Notary & Corporation	219 23,719	3,534 624	276	2,050	2	18.2% 25.4%	173	63.6% 62.7%	2	18.2% 12.0%
Seals - Oil, Grease Seals - O-Ring	439	3,116	2	3,046	2	100.0%	0	0.0%	0	0.0%
Seals - Security	231 262	3,434	1	3,787 3,308	1	0.0%	0	0.0%	0	0.0%
Search Engine Optimization Services Searchers of Records	<u>11,211</u> 42,202	963 426	85 851		45 800		28	32.9% 4.8%	12	14.1% 1.2%
Seat Belts	194	3,597	2	3,046	2	100.0%	0	0.0%	0	0.0%
Seating Companies Second Hand Stores	1,823 2,419		21		20	95.2% 66.7%	1	4.8%	0	0.0%
Secret Shopper Security Cameras	46,253	396	296	411	127	42.9%	55	18.6%	114	38.5% 0.0%
Security Control Equipment & System Monitors	1,144 309,979	56	2,029	86	1,779	87.7%	10	10.7%	32	1.6%
Security Guard & Patrol Service Security Systems Consultants	90.463 53,252	200 343	135 455	691 315			43	31.9% 15.6%	12	8.9% 1.3%
Seed Cleaning Equipment	117	3,855	0	3,787	0	0.0%	0	0.0%	0	0.0%
Seeding Seeds & Bulbs - Retail	246		71	3,308	63	0.0%	1	100.0% 11.3%	0	0.0%
Seeds & Bulbs - Wholesale Seismic Retrofit	890 27	2,639	3	2,840	3	100.0%	0	0.0%	0	0.0%
Seismograph Equipment & Supplies	38	4,257	0	3,787	0	0.0%	0	0.0%	0	0.0%
Seismograph Service Self Defense	23 8,518		<u>0</u> 51	3,787	0	0.0%	0	0.0%	0	0.0%
Self Defense Devices	4,470	1,503	33	1,373	19	57.6%	14	42.4%	0	0.0%
SemiConductor Devices Seminar Marketing	1,526		4	2,683	3	75.0%	4	25.0% 57.1%	0	0.0%
Seminars - Wealth Building & Real Estate	5,393	1,392	26	1,502	16	61.5%	9	34.6%	1	3.8%
Senior Care Information and Resources Senior Citizens Service Organization	761 20,444	692	2				4	0.0%	0	0.0%
Senior Home Care Senior Housing/Living	3.230 457	1.722	12	1.989 2,558	7	58.3% 100.0%	5	41.7%	0	0.0%
Separators	26	4,339	0	3.787	0	0.0%	0	0.0%	0	0.0%
Septic Tanks - Treatment Supplies Septic Tanks & Systems Cleaning	4,063 39,740	1,570 438	251	456			13 46	5.2% 33.8%	2	0.8%
Septic Tanks & Systems Contractors & Dealers	62,171	297	210	521	139	66.2%	67	31.9%	4	1.9%
Septic Tanks & Systems Wholesale & Manufacturers Service Animals - Dogs	1,216		3	2,840 2,558		33.3% 80.0%	2	66.7% 20.0%	0	0.0%
Service Animals - Training Service Stations - Gasoline & Oil	65 62.487	4,079	1,479	3,308	0	0.0%	1	100.0% 36.4%	0	0.0%
Services - General	89,160	203	1,4/9	173	568	51.1%	538	33.8%	34 168	15.1%
ServiceStation Equipment ServiceStation Supplies	1,046	2,553	4	2,683	3	75.0%	1	25.0%	0	0.0%
Sewage Disposal Systems	2,357	1,961	41	1,235	20	48.8%	21	51.2%	0	0.0%
Sewage Treatment Equipment Sewer Cleaning Equipment & Supplies	331 465		2	3,046 3,308		100.0% 0.0%	0	0.0%	0	0.0%
Sewer Contractors Sewer Inspection	11,358 467	956	49	1,141		61.2% 100.0%	15	30.6% 0.0%	4	8.2% 0.0%
Sewer Pipe	99	3.923	0		0	0.0%	0	0.0%	0	0.0%
Sewing Contractors Sewing Instruction	2,696		<u>16</u> 9	1,795	6	37.5% 44.4%	10	<u>62.5%</u> 55.6%	0	0.0%
Sewing Machines - Dealers	18,918	726	130	699		81.5%	22	16.9%	2	1.5%
Sewing Machines - Industrial & Commercial Sewing Machines - Service & Repair	683 2,765	2,827 1,839	29	3,308	1 20	100.0%	9	0.0%	0	0.0%
Sewing Machines - Supplies & Parts Sewing Machines - Wholesale & Manufacturers	443	3,105	14	1,891	7	50.0% 100.0%		50.0% 0.0%	0	0.0%
Shade Sails	51	4,185	1	3,308	0	0.0%	1	100.0%	0	0.0%
Shafting Sharpening Service	2,749		0	3,787	0	0.0%	0	0.0%	0	0.0%
Shavers - Electric	877		9		7	77.8%	2	22.2%	0	0.0%

Normal controlAAA	Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpis Unable to	
Dependance serviceADD <td>Shavers - Electric Repair</td> <td>47</td> <td>4,209</td> <td>0</td> <td>3,787</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td> <td>Pursue 0</td> <td>% 0.0%</td>	Shavers - Electric Repair	47	4,209	0	3,787	0	0.0%	0	0.0%	Pursue 0	% 0.0%
Bank bank lands1401	Shears & Scissors			2	3,046	2		0		0	0.0%
Disk Disk Disk Disk Disk Disk Disk 	Sheet Metal Equipment & Supplies	3,201	1,733	6	2,461	2	33.3%	4	66.7%	0	0.0%
Deam superparameterAlso				39	1,270	18	46.2%	18	46.2%	3	7.7%
Banka DescriptionAlta<	Shelving	3,825	1,602	3	2,840	1	33.3%	2	66.7%	0	0.0%
Delay SubstrateDelay Substrat			3,653	1	3,308 2,265	6		1	100.0%	0	0.0%
ConstrainedNo		225	3,516	6	2,461	0		6		0	0.0%
Del NormDel No	Ship Chandlers	74	4,033	0	3,787	0	0.0%	0	0.0%	0	0.0%
Shore and any and any and any and any		4	4,633	0		0		0		0	0.0%
Date interval manual to the stand sta	Shipping Masters		779		530	89	43.0%	78	37.7%	40	19.3%
Day and set of the set of t	Shipping Room Supplies Shirts - Custom Made		1,809			25	67.6%	12	32.4%	0	0.0%
Date of the sectorDate of the sectorDescription <td>Shirts - Wholesale &amp; Manufacturers</td> <td>603</td> <td></td> <td>10</td> <td>2,109</td> <td>9</td> <td></td> <td>1</td> <td></td> <td>0</td> <td>2.2% 0.0%</td>	Shirts - Wholesale & Manufacturers	603		10	2,109	9		1		0	2.2% 0.0%
Dia Max Dia Max Dia Max Dia Max Dia Max Dia Max Dia Max 	Shoe Dyers		4,030 4,523	2	3,787 3,046	0	0.0%	2	0.0%	0	0.0% 0.0% 0.0%
Constructure<	Shoe Findings & Supplies	560	2,954	4		4	100.0%	0	0.0%	0	0.0%
Sole And Sole And BaseSole And And And And And And And And 	Shoe Machinery	2	4.684	0	3,787	0	0.0%	0	0.0%	0	0.0%
SolutionArea<				1	3,308	0	0.0%	0	0.0%	1	100.0% 2.6%
Deter forman1.80 </td <td>Shoe Shining</td> <td></td> <td>3,748</td> <td>3</td> <td>2,840</td> <td>3</td> <td>100.0%</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td>	Shoe Shining		3,748	3	2,840	3	100.0%	0	0.0%	0	0.0%
	Shoes - Custom Made	5,605	4,538	0 54	3,787	25		0	0.0%	0	0.0%
Subset Number         Image	Shoes - Orthopedic	14,714	830	125	714		78.4%		20.0%	2	1.6%
Booker <td>Shoes - Wholesale &amp; Manufacturers</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>66.9% 92.0%</td> <td>448</td> <td>28.3%</td> <td>76</td> <td>4.8% 0.0%</td>	Shoes - Wholesale & Manufacturers						66.9% 92.0%	448	28.3%	76	4.8% 0.0%
Subset Name         International (No. 1997)         International (No. 1997) <thinternational (no.="" 1997)<="" th=""> <thinternational (no.="" 199<="" td=""><td>Shoplifting Prevention Devices</td><td>22</td><td>4,380</td><td>2</td><td>3.046</td><td>2</td><td>100.0%</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td></thinternational></thinternational>	Shoplifting Prevention Devices	22	4,380	2	3.046	2	100.0%	0	0.0%	0	0.0%
Space from         Space f	Shopping Carts & Baskets	66	4,074	1	3,308	0	0.0%	10	100.0%	4	0.0%
Source - horses (1999)         61,13         130 <td></td> <td>5,766</td> <td>1,353</td> <td></td> <td>1,172</td> <td></td> <td>71.7%</td> <td>10</td> <td>21.7%</td> <td>3</td> <td>6.5% 1.4%</td>		5,766	1,353		1,172		71.7%	10	21.7%	3	6.5% 1.4%
Short and we have a set of a set o	Shopping Service - Protective, Comparative	53,183	344		857		61.1%	18	20.0%	17	18.9%
Datagen         1         4.60         1.60         1.60         0.65         0.65           Dotation         1         4.60         0         0.65         0.65         0.65           Dotation         1         4.60         0         1.60         0.65         0.65         0.65           Dotation         1.60         0         1.60         0         1.60         0.65         0.65           Dotation         1.60         0         1.60         0         1.60         0.65         0.65           Dotation         1.60         0         1.60         0         0.65         0.65         0.65           Dotation         1.60         1.60         1.60         0.65         0.65         0.65         0.65           Dotation         1.60         1.60         1.60         1.60         0.65	Shoring Contractors			10		10		0		0	0.0%
Short - 202         Control - 202         Contro - 202         Control - 202         Control - 2	Shortening	5	4,602	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sover Contra, Workson (1997)         1         1000         1         1000         1         10000<			4,494	0	3,787	0	0.0%	0	0.0%	0	0.0% 0.0% 0.0%
Sover for a forware         13.67         19.04         6         11.12         2         5.15         N         10.04         6           Sover for a forware         3         1.26         0         1.72         0         0.75         0         0.04         0         0.05         0         0.04         0         0.05         0 <th< td=""><td></td><td></td><td></td><td>6</td><td></td><td>4</td><td></td><td>2</td><td></td><td>0</td><td>0.0%</td></th<>				6		4		2		0	0.0%
Spaceform         91         2.2.61         0         3.7.7         1.8.7         0.9.5         0.9.5         0.9.5           Control         93.93         0.1.3         0.1	Shower Doors & Enclosures	15,875	789	46	1,172	25	54.3%	15	32.6%	6	13.0% 0.0%
Shuffwords         J <thj< td=""><td></td><td></td><td></td><td>0</td><td>3,787</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td></thj<>				0	3,787	0	0.0%	0	0.0%	0	0.0%
Same Sa         1101         2.08         47         110         22         12.5         10         0.05         11           Solid Control         1.04         0.00         1.01         1.00         0.05 <td< td=""><td>Shuffleboards</td><td>38</td><td>4,257</td><td>0</td><td>3,787</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td></td<>	Shuffleboards	38	4,257	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sink Controlm         12100         30         741         721         50         720         12         126 <t< td=""><td></td><td>50,563</td><td>2,098</td><td>181 47</td><td>592 1,162</td><td>105</td><td>58.0%</td><td>68 19</td><td>37.6%</td><td>8</td><td>4.4%</td></t<>		50,563	2,098	181 47	592 1,162	105	58.0%	68 19	37.6%	8	4.4%
Spherey Tor         Body         Dial	Siding Contractors	231,800	80		237	578		132		31	4.2% 0.0%
Spin Bunch 	Sightseeing Tours	30,406	523		592	118	65.2%	62	34.3%	1	0.6%
Spon - Source A space         1.102         2.27         8         2.28         3         2.25         2         3         2.25         3         2.25						0		0		0	0.0%
Sign - Exector & Franger         Sold         4.11         1         2.266         1         3.3.%         2         6.5.%         0           Sign - Exector & Franger	Signs - Digital	1,162	2,479	8	2,265	3	37.5%	3	37.5%	2	25.0% 0.0%
Sign - Mainteance & Regar         664         2,888         4         2,681         1         2,508         3         7,508         0           Sign - Main         73         2,21         1         2,555         0         1,525         0         0,525         0         1,525         0         0,525         0         0,525         0         0,525         0         0,525         0         0,525         0         0,525         0         0,	Signs - Erectors & Hangers	562	2,952	3	2,840	67	33.3%	2	66.7%	0	0.0%
Same - Seen				1		0		1		0	0.0%
Silcoret         123         3.82         0         3.787         0         0.95         0         0.95         0           Silcoret         1.46         3.748         4         2.683         1         2.695         3         7.574         0           Silcoret         3.308         1         2.646         1         1.00.05         0         0         0.05         0	Signs - Neon	798	2,721	11	2,050	2	18.2%	6	54.5%	3	27.3% 0.0%
Substantia         0.80         0.40         1         2.00         1         0.16         0.16         0.40         0           Substantia         122         2.50         1         2.00         0         0.60	Silicones		3,825	1	3 787	1	0.0%	0	0.0%	0	0.0%
Sherware         1.30         2.30         3         2.46         3         100.0%         0         0.0%         0           Unitervance         2.28         3.500         1         3.38         0         0.0%         0         0.0%         0           Unitervance         2.3         0         3.58         0         0.0%         0         0.0%         0         0.0%         0           Unitervance         1.72         3.653         0         3.72         0         0.0% <th< td=""><td></td><td></td><td></td><td>4</td><td>2,683</td><td>1</td><td></td><td>3</td><td></td><td>0</td><td>0.0%</td></th<>				4	2,683	1		3		0	0.0%
Sink Mundacturers       19       4.44       1       3.208       1       10.0.0%       0       0.0%       0         Stating Barvices       173       3.555       0       3.787       0       0.0.0%       0       0.0%       0         Stating Barvices       166.8       206       57       1.0707       56       9.8.2%       1       1.8%       0         Stating Barvices       409       3.021       0       2.186       0       6.8.2%       1       1.8%       0         Stating Barvices       22.851       2.202       2.48       1.60       6.6.4%       1.02       1.8%       0         Stating Barvices       2.151       2.021       1.1       2.050       6       54.5%       5       45.5%       0         Stating Barvices       2.503       1.000       2.2       1.441       1       3.008       0       0.0%       1       100.0%       0         Stating Barvices       2.503       1.000       2.2       1.441       1       3.008       0       0.0%       1       0.00%       0       0       0         Stating Barvices       2.503       1.000       2.2       1.440       1	Silverware	1,360	2,350	3	2,840	3	100.0%	0	0.0%	0	0.0%
Sink Mundacturers       19       4.44       1       3.208       1       10.0.0%       0       0.0%       0         Stating Barvices       173       3.555       0       3.787       0       0.0.0%       0       0.0%       0         Stating Barvices       166.8       206       57       1.0707       56       9.8.2%       1       1.8%       0         Stating Barvices       409       3.021       0       2.186       0       6.8.2%       1       1.8%       0         Stating Barvices       22.851       2.202       2.48       1.60       6.6.4%       1.02       1.8%       0         Stating Barvices       2.151       2.021       1.1       2.050       6       54.5%       5       45.5%       0         Stating Barvices       2.503       1.000       2.2       1.441       1       3.008       0       0.0%       1       100.0%       0         Stating Barvices       2.503       1.000       2.2       1.441       1       3.008       0       0.0%       1       0.00%       0       0       0         Stating Barvices       2.503       1.000       2.2       1.440       1			3,509	1	3,308 2,461	0		1	100.0%	0	0.0%
Skate Sharpening         7         4.559         0         3.727         0         0.78         0         0.78         0         0.78         0         0.78         0         0.78         0         0.78         0         0.78         0         0.78         0         0.78         0         0.78         0         0.77         0         0.78         0         0         0.78         0         0.78         0         0.78         0         0.78         0         0         0         0         0         0         0         0         0         0         0         0         0 <th< td=""><td>Sink Manufacturers</td><td></td><td>4,414</td><td>1</td><td>3,308</td><td>1</td><td>100.0%</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td></th<>	Sink Manufacturers		4,414	1	3,308	1	100.0%	0	0.0%	0	0.0%
Skate Sharpening         7         4.559         0         3.727         0         0.78         0         0.78         0         0.78         0         0.78         0         0.78         0         0.78         0         0.78         0         0.78         0         0.78         0         0.78         0         0.77         0         0.78         0         0         0.78         0         0.78         0         0.78         0         0.78         0         0         0         0         0         0         0         0         0         0         0         0         0 <th< td=""><td>Sitting Services</td><td></td><td>796</td><td>57</td><td>1,070</td><td>56</td><td>98.2%</td><td>1</td><td>1.8%</td><td>0</td><td>0.0%</td></th<>	Sitting Services		796	57	1,070	56	98.2%	1	1.8%	0	0.0%
Skatebaards & Equipment       29,834       5,29       265       436       160       60,4%       102       38,5%       3         Skating Equipment & Supples       2151       2021       11       2,058       6       54,5%       5       45,5%       0         Skating Instruction       2151       2,021       11       2,058       0       0,0%       1       10,0%       0         Skating Equipment & Supples       2,508       100       3,838       1       3,008       0       0,0%       1       10,0%       0         Skating Equipment - Repair       761       2,755       25       1,526       20       0,0%       5       20,0%       0 </td <td>Skate Sharpening Skateboard Parks &amp; Rinks</td> <td>7</td> <td></td> <td>0</td> <td>3,787</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td>	Skate Sharpening Skateboard Parks & Rinks	7		0	3,787	0	0.0%	0	0.0%	0	0.0%
Skating Instruction       125       3.816       1       3.308       0       0.9%       1       100.9%       0         Skating Rinks       2508       1.908       22       1.480       19       7.0.4%       8       2.9.6%       0         Skating Rinks - Installton, Equipment & Supplies       120       3.838       1       3.308       0       0.9%       1       100.9%       0         Ski Centers & Reards       7.61       2.755       25       1.526       20       80.9%       5       2.0.9%       0         Ski Equipment - Repair       2.441       3.469       3       2.840       3       3.5.5%       56       6.0.2%       4         Ski Equipment - Retair       3.04       3       2.840       1       3.35.5%       56       6.0.2%       4         Ski Equipment - Retair       3.03       3       3.5.5%       56       6.0.2%       4       6       10.0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0% <td< td=""><td>Skateboards &amp; Equipment</td><td>29,834</td><td>529</td><td>265</td><td>436</td><td>160</td><td>60.4%</td><td>102</td><td>38.5%</td><td>3</td><td>1.1%</td></td<>	Skateboards & Equipment	29,834	529	265	436	160	60.4%	102	38.5%	3	1.1%
Sistering Rinks         2.508         1.002         2.7         1.480         19         70.4%         8         29.6%         0           Sistering Rinks         100         3.338         1         3.09         0         0.0%         1         100.0%         0           Sistering Rinks         761         2.755         25         1.526         20         80.0%         5         20.0%         0           Sistering Rinks         761         2.755         25         1.526         20         80.0%         5         20.0%         0           Sistering Rinks         5.447         1.384         93         8.30         33         35.5%         56         60.2%         4           Sistering Rinks         30         4.311         3         2.464         100.0%         0         0.0%         0           Sistering Rinks         33         3.762         2         3.046         2         100.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0	Skating Equipment & Supplies Skating Instruction			11		6		5		0	0.0%
Ski Centers & Resorts       761       2,755       25       1,526       20       80.0%       5       20.0%       0         Ski Equipment - Retail       5,447       1,334       93       830       33       35,5%       56       60.2%       4         Ski Equipment - Molesale & Manufacturers       30       4,311       3       2,860       1       33,3%       2       66,7%       0         Ski Equipment Pental       33       3,247       4       2,683       4       100.0%       0       0,0%       0         Ski Instruction       138       3,262       2       3,046       2       100.0%       0       0,0%       0 <td< td=""><td>Skating Rinks</td><td>2,508</td><td>1,908</td><td>27</td><td>1.480</td><td>19</td><td>70.4%</td><td>8</td><td>29.6%</td><td>0</td><td>0.0%</td></td<>	Skating Rinks	2,508	1,908	27	1.480	19	70.4%	8	29.6%	0	0.0%
Ski Equipment - Retail       244       3.69       3       2.840       2       66.7%       1       33.3%       0         Ski Equipment - Retail       30       4.311       3       2.840       1       33.3%       2       66.7%       0         Ski Equipment - Molesale & Manufacturers       30       4.311       3       2.840       1       33.3%       2       66.7%       0       0         Ski Equipment Retail       3.3247       4       2.683       4       100.0%       0       0.0%       0       0         Ski Equipment Retail       3.3247       4       2.683       100.0%       0       0.0%       0	Ski Centers & Resorts	761	2,755	25	1,526	20		5	20.0%	0	0.0%
Ski Equipment - Wholesale & Manufacturers       30       4,311       3       2,840       1       33.3%       2       66.7%       0         Ski Equipment Rental       363       3,247       4       2,683       4       100.0%       0       0.0%       0         Ski Equipment Rental       3.3       3,762       2       3,046       2       100.0%       0       0.0%       0       0         Ski Lift Equipment       5       4,602       0       3,787       0       0.0%       0       0.0%       0	Ski Equipment - Repair	244	3,469	3	2,840	2	66.7%	1	33.3%	0	0.0%
Ski Equipment Renal       363       3,247       4       2,683       4       100.0%       0       0.0%       0         Ski Instruction       138       3,762       2       3,464       2       0.0%       0       0.0%       0         Ski Instruction       176       3,645       5       2,558       0       0.0%       5       0       0.0%       0       0         Ski Tours       111,195       166       1,466       136       1,247       85.1%       196       13.4%       22.0%       0 </td <td>Ski Equipment - Wholesale &amp; Manufacturers</td> <td>30</td> <td>4,311</td> <td>93</td> <td>2,840</td> <td>33</td> <td>33.3%</td> <td>2</td> <td>66.7%</td> <td>4</td> <td>0.0%</td>	Ski Equipment - Wholesale & Manufacturers	30	4,311	93	2,840	33	33.3%	2	66.7%	4	0.0%
Ski Lift Equipment       5       4.602       0       3,787       0       0.0%       0       0.0%       0         Ski Tours       176       3.645       5       2.558       0       0.0%       5       100.0%       0         Skin Drach       111.195       1.66       1.466       1.36       1.247       85.1%       196       13.4%       23         Skin Drach       2.386       1.947       4       2.683       3       75.0%       1       25.0%       0       0         Sky Diving       1.819       2.18       30       1.428       16       53.3%       14       46.67%       0         Skylights       9.522       1.051       15       1.639       0       0.0%       0       0         Skylights       2.31       3.503       1       3.308       0       0.0%       0       <		363	3,247	4	2,683	4	100.0%	0	0.0%	0	0.0%
Skin Care         111,195         1.66         1.466         1.36         1.247         85,1%         1.96         1.3.4%         2.3           Skin Traing         2,36         1.947         4         2,683         3         75,0%         1         25,0%         0           Sky Draing         1.819         2,138         30         1.428         16         53,3%         14         46,7%         0           Sky Dights         9,522         1.051         15         1.839         10         66,7%         4         2,6%         1         3,3%         0           Skylights         0.512         1.051         1.3,308         0         0.0%         1         100.0%         0         0           Skylights         0.512         2,790         3         2,440         2         66,7%         1         33,3%         0         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%	Ski Lift Equipment	5	4,602	0	3,787	0	0.0%	0	0.0%	0	0.0%
Skip Tracing         2,366         1,947         4         2,683         3         75,0%         1         25,0%         0           Sky Diving         1,819         2,136         30         1,428         16         53,3%         14         66,7%         0           Sky Diving         9,522         1,051         15         1,839         10         66,7%         4         26,7%         1           Skylights         0         1,3503         1         3,308         0         0,67%         4         26,7%         0           Skylights         0         1,47,10         0         3,2840         2         66,7%         1         33,3%         0           Slicing Machines         1         4,710         0         3,787         0         0,0%         0         0           Slings         52         4,178         0         3,787         0         0,0%         0         0         0           Slippers         49,2551         1,784         40         1,248         24         60,0%         16         40,0%         0           Slippers         49,355         1,578         92         836         67         72,8%	Ski lours Skin Care			5		0		5		23	0.0%
Skvilgits         152         1.051         15         1.832         10         66.7%         4         26.7%         1           Skvilgits         Distributors         231         3.503         1         3.308         0         0.0%         1         0.0%         0 </td <td>Skip Tracing</td> <td>2,386</td> <td>1,947</td> <td>4</td> <td>2,683</td> <td>3</td> <td>75.0%</td> <td>1</td> <td>25.0%</td> <td>0</td> <td>0.0%</td>	Skip Tracing	2,386	1,947	4	2,683	3	75.0%	1	25.0%	0	0.0%
Slate         729         2,790         3         2,840         2         66,7%6         1         33,3%6         0           Slicing Machines         1         4,710         0         3,787         0         0,0%6         0         0           Slicing Machines         472         3,063         0         3,787         0         0,0%6         0 <td>Skylights</td> <td>9,522</td> <td>1,051</td> <td>30</td> <td>1,839</td> <td></td> <td>66.7%</td> <td>14</td> <td>26.7%</td> <td>0</td> <td>0.0%</td>	Skylights	9,522	1,051	30	1,839		66.7%	14	26.7%	0	0.0%
Slides & Film Strips         472         3,063         0         3,787         0         0.0%         0         0.0%         0           Slings         52         4,178         0         3,787         0         0.0%         0         0.0%         0           Slip Covers         2,951         1,784         40         1,248         24         60.0%         16         40.0%         0           Slip covers         113         3,868         0         3,787         0         0.0%         0	Skylights - Distributors			1		0		1		0	0.0%
Slings         52         4,178         0         3,787         0         0.0%         0         0.0%         0           Slip Covers         2,951         1,784         40         1,248         24         60.0%         16         40.0%         0           Slippers - Wholesale & Manufacturers         113         3,868         0         3,787         0         0.0%         0         0           Small Engine Repair         9,385         1,058         92         836         67         7,2.8%         20         21,7%         5           Smart Phone Software Support         166         3,679         1         3,308         1         100.0%         0         0.0%         0	Slicing Machines	1	4.710	3	3,787	0	0.0%	0	0.0%	0	0.0%
Slip Covers         2,951         1,784         40         1,248         24         60.0%         16         40.0%         0           Slippers - Wholesale & Manufacturers         113         3,868         0         3,787         0         0.0%         0         0         0         5           Simal Engine Repair         9,385         1,058         92         836         67         72.8%         20         21.7%         5           Smart Phone Software Support         166         3,679         1         3,308         1         100.0%         0         0.0%         0	Slides & Film Strips Slings			0	3,787	0	0.0%	0	0.0%	0	0.0%
Small Engine Repair         9,385         1,058         92         836         67         72,8%         20         21,7%         5           Small Engine Repair         66         3,679         1         3,308         1         100,0%         0         0,0%         0	Slip Covers	2,951	1,784	40	1,248	24	60.0%	16	40.0%	0	0.0%
Smart Phone Software Support 166 3,679 1 3,308 1 100.0% 0 0.0% 0	Slippers - Wholesale & Manufacturers Small Engine Repair	9,385	3,868	0 92		67	0.0%	0	0.0%	0	0.0%
	Smart Phone Software Support	166	3,679	1	3,308	1	100.0%	0	0.0%	0	0.0%
Smelters & Refiners - Precious Metals 8,787 1,098 34 1,358 23 67.6% 6 17.6% 5	Smelters & Refiners - Precious Metals	8,787	1,098	34		23		6		5	0.0%
Smote Abstrant Equipment         Stapples         49         4,193         0         3,787         0         0.0%         0         0.0%         0           Smote Abstrant Equipment         514         3,004         24         1,552         13         54,2%         9         3,75%         0	Smelters & Refiners Equipment & Supplies Smoke Abatement Equipment	49	4,193	0	3,787	0	0.0%	0	0.0%	0	0.0%
	Smoke Detectors & Alarms			24		13		2		0	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	~
Smoke Odor Counteracting Service	84	3,998	1	3,308	0	0.0%	1	100.0%	Pursue 0	% 0.0%
Smoke Stacks Smokers Information & Treatment	6 2,633	4,582 1,879	12	3,308 1,939	0	0.0%	1	100.0% 30.8%	0	0.0%
Snow Making Machines	11	4,494	13	3,787	0	0.0%	4 0	0.0%	3 0	0.0%
Snow Melting Systems Snow Removal Equipment	226	3,514 2,454	1 21	3,308	0	0.0%	1	100.0% 4.8%	0	0.0%
Snow Removal Service	10,192	1,016	249	458	106	42.6%	136	54.6%	7	2.8%
Snow Removal Service - Commercial Snowmobiles	2,730	3,876 1,850	0 69	3,787	56	0.0%	0	0.0%	0	0.0%
Soap Dispensers	191	3,606	0	3,787	C	0.0%	0	0.0%	0	0.0%
Soaps & Detergents Soccer Clubs	4,351 915	1,524 2,616	57	1,070	28	3 49.1% 7 68.0%	25	43.9% 28.0%	4	7.0%
Social Media	1,745	2,173	18	1,713	12	2 66.7%	6	33.3%	0	0.0%
Social Networking Social Security Services	6.097 4,354	1.318 1,523	174 51	608 1,120	131		29	16.7% 9.8%	14	8.0%
Social Service Organizations Social Workers	14,325 2,488		55	1,087	29	9 52.7% 2 50.0%	25	45.5% 50.0%	1	1.8%
Sod & Sodding Service	15,659		109	2,683 761		69.7%	33	30.3%	0	0.0%
Soda Fountain Equipment Soda Fountain Shons	<u>10</u> 283	4,505 3,390	0	3,787 3,308	0	0.0%	0	0.0%	0	0.0%
Soda Fountain Supplies	223	3,523	6	2,461	6	5 100.0%	0	0.0%	0	0.0%
Soil Conditioners Soil Conservation Service	732		2	3,046	0	0.0%	2	100.0%	0	0.0%
Soil Solidification	86	3,987	0	3,787		0.0%	0	0.0%	0	0.0%
Soil Testing Solar Energy Equipment & Systems Dealers	537 92,795	2,976 194	4 286	2,683 418	204	1 25.0% 1 71.3%	3	75.0% 26.6%	0	0.0%
Solar Energy Equipment & Systems Manufacturing & Distribution	12,760	901	35	1,346		85.7%	3	8.6%	2	5.7%
Solar Energy Equipment & Systems Supplies & Parts Solar Energy Products - Retail	4,556	1,488 828	11 118	2,050 735	3 93		25	27.3% 21.2%	5	45.5% 0.0%
Solar Energy Products Service & Repair Solar Energy Research & Development	24,922 1,497	610	50	1,133 3,046	33	8 66.0% 50.0%	16	32.0% 50.0%	1	2.0%
Solar Energy System Design & Installation	44.006	409	74	940		81.1%	12	16.2%	2	2.7%
Solar Panel Cleaning Solder	154 25	3,710 4,354	0	3,787	0	0.0%	0	0.0%	0	0.0%
Soldering Equipment	95	3,941	0	3,787		0.0%	0	0.0%	0	0.0%
Soliciting Organizations Solvents	7,908	1,160 3,738	148	652 3,787	130	0 87.8%	15	10.1%	3	2.0%
Solvents - Reclaiming	2	4,684	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sorting Equipment Sound Control Structures & Equipment	19 214	4,414 3,546	1	3,308 3,046		0.0%	1	100.0% 50.0%	0	0.0%
Sound Effect Records	20	4,406	1	3.308	0	0.0%	1	100.0%	0	0.0%
Sound Level Testing - Industrial Sound Systems & Equipment	39,570	4,660 440	308	<u>3,787</u> 405		0.0%	0 77	0.0%	2	0.0%
Souvenirs - Retail	2,334 443	1,965	34	1,358 2,558	24	1 70.6% 60.0%	10	29.4%	0	0.0%
Souvenirs - Wholesale & Manufacturers Soy Bean Products	522	2,997	5	3,308	0	0.0%	1	20.0%	0	20.0%
Spark Plugs Spas & Hot Tubs - Dealers	28 66,283	4,325	1 615	3,308	516	100.0% 5 83.9%	0	0.0%	0	0.0%
Spas & Hot Tubs - Rental - Wholesale, Manufacturing	4,735	1,458	33	1,373		1 72.7%	9	27.3%	0	0.0%
Spas & Hot Tubs - Service & Repair Spas & Hot Tubs - Supplies & Parts	14,082 9,249	853 1,066	99 171	806	63	3 63.6% 2 36.3%	31 107	31.3% 62.6%	5	5.1% 1.2%
Speakers - Rebuild & Repair	642	2,873	9	2,184		66.7%	3	33.3%	0	0.0%
Speakers - Wholesale & Manufacturers Speech & Language Pathologists	716		10	2,109	12	50.0%	5	50.0% 29.4%	0	0.0%
Speech Aid Devices	335	3,285 4,316	8	2,265 3,787	3	37.5%	5	62.5%	0	0.0%
Speed Reducers Speedometers	1,885		1	3,787	1	0.0%	0	0.0%	0	0.0%
Sperm Banks Spices	4,370	1,518	8	2,265	8	3 <u>100.0%</u> 45.0%	0	0.0%	0	0.0%
Spill Control Equipment & Materials	79	4,015	20	3,787		0.0%	10	0.0%	0	0.0%
Spill Control Service Spinologists	49		0	3,787	0	0.0%	0	0.0%	0	0.0%
Spiritualists	995	2,578	39	1,270	34	4 87.2%	5	12.8%	0	0.0%
Spools Sport Fishing	33		0	3,787		0.0%	0	0.0%	0	0.0%
Sporting Goods - Repair	1,791	2,153	15	1,839	9	60.0%	5	33.3%	1	6.7%
Sporting Goods - Retail Sporting Goods - Wholesale & Manufacturers	98,914 5,755	180 1,354	1,146 122	171	879		235	20.5% 19.7%	32	2.8%
Sports & Recreation Sports Bar	427 6,070		38 61	1,290 1,026	24	4 63.2% 50.8%	14	36.8% 45.9%	0	0.0%
Sports Hospitality	730	2,787	1	3,308	1	100.0%	28	0.0%	0	3.3% 0.0%
Sports Memorabilia Sports Promoters & Managers	85 9,839		10	2,109	8	8 80.0% 8 53.2%	2	20.0% 33.9%	0	0.0%
Sportswear - Retail	38,579	449	455	315	319	9 70.1%	122	26.8%	14	3.1%
Sportswear - Wholesale & Manufacturers Spray On Siding	2.052	2.057 3,012	24	1,552 2,265	19	79.2% 2 25.0%	4	16.7% 75.0%	1	4.2%
Spraying Equipment Spraying Equipment - Renting	656 2,399	2.854	1	3,308 2,558	0	0.0%	1	100.0% 60.0%	0	0.0%
Springs - Automotive - Sales & Service	833	2,696	5 11	2,050	6	54.5%	3 5	45.5%	0	0.0%
Springs - Coil, Flat - Distributors & Manufacturing Sprinkler Supervisory Service	560 1,877	2,954 2,113	2	3,046	2	2 <u>100.0%</u> 7 38.9%	0	0.0%	0	0.0%
Sprinklers - Automatic - Fire	9,989	1,028	16	1,795	7	43.8%	7	43.8%	2	12.5%
Square Dance Apparel Squash Courts - Private	25	4,354 4,582	1	3,308	1	0.0%	0	0.0%	0	0.0%
Stabilizers	131	3,788	0	3,787	0	0.0%	0	0.0%	0	0.0%
Stables Stadiums, Arenas & Athletic Fields	7,290	1,194 1,822	21	1,627	13	61.9% 69.4%	8 11	38.1% 30.6%	0	0.0%
Staffing - Technical	4,118	1,561	9	2,184	5	55.6%	4	44.4%	0	0.0%
Stair Builders Stair Lifts	7,726		19 10	1,694 2,109	10	1 57.9% 0 100.0%	7 0	36.8% 0.0%	0	5.3% 0.0%
Stair Treads Stakes	313		0	3,787 3,787		0.0%	0	0.0%	0	0.0%
Stamp Machines	19	4.171	0	3,787	0	0.0%	0	0.0%	0	0.0%
Stamp Pads Stamps - Collecting Supplies	35		4	2,683 3,787	2	2 50.0%	2	50.0% 0.0%	0	0.0%
Stamps - Collectors	3,321	1,706	22	1,604	18	81.8%	3	13.6%	1	4.5%
Staples, Staplers & Tackers Starters - Engine	20	4,406	0	3,787	0	0.0%	0	0.0%	0	0.0%
State Fairs	108	3,883	1	3,308	1	100.0%	0	0.0%	0	0.0%
Static Controls Stationers - Retail	2,495	4,538	13	3,787		0.0%	0	0.0%	0	0.0%
Stationery - Wholesale & Manufacturers	984	2,581	10	2,109	7	7 70.0%	3	30.0%	0	0.0%
Statistical Service Statuary	<u>681</u> 412		9	2,184 3,046		66.7% 0.0%	2	33.3% 100.0%	0	0.0%
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To Justice Description	To available a	Dank by Incluing	Completete	Completed Deals	Cmpls Settled	%	Courses New Control	%	Cmpls Unable to	
Industry Description Steam Bath Equipment & Supplies	Inquiries 1.802	Rank by Inquiries 2.147	Complaints	Complaint Rank	Cmpis Settled	% 86.7%	Cmpls Not Settled	% 13.3%	Pursue	% 0.0%
Steam Cleaning - Automotive	421	3,135	15	3,787	13	0.0%	0	0.0%	0	0.0%
Steam Cleaning - Industrial Steam Cleaning Equipment	3,447		36	1,322 2.362	14	38.9% 71.4%	21	58.3% 28.6%	1	2.8%
Steam Specialties	1,384	3,693	2	3,046	2	100.0%	0	0.0%	0	0.0%
Steam Traps Steamship Agencies	25		0	3,787 3,046	0	0.0%	0	0.0%	0	0.0%
Steamship Companies	277	3,401	1	3,308	1	100.0%	0	0.0%	0	0.0%
Steel - Used Steel Detailers - Structural	61 1,505		2	3,046 3,046	2	100.0%	0	0.0%	0	0.0%
Steel Distributors & Warehouses	5,975	1,330	2	3,046	1	50.0%	1	50.0%	0	0.0%
Steel Erectors Steel Fabricators	7,179		3	2,840 1,133	1	33.3% 40.0%	2	66.7% 44.0%	0	0.0%
Steel Mills	793	2,725	2	3.046	20	50.0%	1	50.0%	0	0.0%
Steel Processing	3,521 417		7	2,362 3,787	4	57.1% 0.0%	3	42.9% 0.0%	0	0.0%
Steel Processing & Fabricating Equipment Steeple Jacks	201		0	3,787	0	0.0%	0	0.0%	0	0.0% 0.0% 0.0%
Steeples & Spires Steering Systems & Equipment	155	4,710	0	3,787 2,184	0	0.0%	0	0.0%	0	0.0%
Steering Systems & Equipment	133	3,825	9	2,683	1	25.0%	3	75.0%	0	0.0%
Stenographers - Public Stenographic Machines & Supplies	1,037	2,558 3,707	8	2,265 3,308	3	37.5% 100.0%	5	62.5% 0.0%	0	0.0%
Sterilizing Apparatus	18	4.423	1	3,308	0	0.0%	1	100.0%	0	0.0%
Sterilizing Service	244	3,469 3,908	0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Stevedoring Contractors Stock & Bond Brokers	103		39	1,270	24	61.5%	12		3	7.7%
Stock & Bond Transfer Agents	2,189	2,006	9	2,184 3,308	7	77.8%	2	22.2%	0	0.0%
Stock Certificates Stock Exchanges	247	2,656	3	2,840	2	100.0% 66.7%	1	0.0%	0	0.0%
Stock Quotation Boards & Systems	8,621	1,111	14	1,891	5	35.7%	9	64.3%	0	0.0%
Stock Yards Stone - Cast	6 4.489	4,582	0 15	3,787 1.839		0.0%		0.0%	0	0.0%
Stone - Crushed	649	2,863	3	2,840	2	66.7%	0	0.0%	1	33.3%
Stone - Natural Stone Cutters	21,480		59 8	1,049 2,265	26	44.1%	32	54.2% 25.0%	1	1.7%
Stone Setting	6,298	1,297	28	1,462	17	60.7%	11	39.3%	0	0.0%
Stone Setting - Interlocking Pavers Stools	12,455 137	915 3,767	32	1,394 3,046	21	65.6% 0.0%	11	34.4% 100.0%	0	0.0%
Storage - Data	566	2,946	8	2,265	8	100.0%	0	0.0%	0	0.0%
Storage - Liquid & Bulk Storage Units - Household & Commercial	370		0 1.040	3,787 179	0	0.0%	0 242	0.0%	0	0.0%
Storage Units ? Portable	213	3,548	1.040	1,891	9	64.3%	5	35.7%	0	0.0%
Store Fixtures Store Fixtures - Used	2,822	1,826 3,335	2	3,046	2	100.0%	0	0.0%	0	0.0%
Store Fronts	1,479	2,285	12	1,989	7	58.3%	5	41.7%	0	0.0%
Storm Shelters Storm Windows & Doors	11,529 17,616	948 754	16 71	1,795 955	15	93.8% 57.7%	1 28	6.3% 39.4%	0	0.0%
Storm Windows & Doors - Repair	3,377	1,686	17	1,750		35.3%	10	58.8%	1	5.9%
Stoves - Wood, Coal Strapping & Strapping Equipment	21,157	679 4,295	139	675 3,787	109	78.4%	28	20.1%	2	1.4%
Street Cleaning	489	3,035	0	3,787	0	0.0%	0	0.0%	0	0.0%
Street Cleaning Equipment Street Lighting Standards & Equipment	48		0	3,787 3,308	0	0.0%	0	0.0%	0	0.0%
Stress Relief Equipment & Supplies - Industrial	85	3,991	0	3,787	0	0.0%	0	0.0%	0	0.0%
Strippers - Mechanical Structural Integration	44 866		0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Structural Support - Underground	0	4,762	1	3,308	1	100.0%	0	0.0%	0	0.0%
Stucco & Exterior Coating Contractors Stucco Manufacturers & Distributors	27,231	576 3,379	56	1,082	25	44.6%	24	42.9%	7	12.5%
Student Exchange Programs	6,185	1,306	17	1,750	14	82.4%	3	17.6%	0	0.0%
Student Housing Studio Rental	2,400	1,941 3,416	39	1,270 2,840	31	79.5%	8	20.5% 100.0%	0	0.0%
Stump Grinding	3	4,660	0	3,787	0	0.0%	0	0.0%	0	0.0%
Stump Removal & Grinding Sugar Brokers & Wholesalers	3,838		17	1,750	5	29.4%	8	47.1%	4	23.5%
Sugar Refiners	45		0	3,787	0	0.0%	0	0.0%	0	0.0%
Suits - Custom Made Sump Pump Contractors	2,815	1,828	15	1,839 2,840	8	53.3%	6	40.0%	1	6.7% 0.0%
Sundries Stores	664		21	1,627	14	66.7%	7	33.3%	0	0.0%
Sunqlasses Sunroom & Solarium Design & Construction	23,518	628	260	443	152	58.5%	57	21.9%	51	19.6% 2.8%
Support Groups	18,251	737 2,230	71	955 1,989	52	73.2%	17	41.7%	0	0.0%
Surface Plates Surfboards	67	4,067	2	3,046	2	100.0%	0	0.0%	0	0.0%
Surfing Instruction	4,601	1,475	2	1,795 3.046	11	68.8%	0	31.3%	0	0.0%
Surgical Appliances & Supplies	2,848	1,816	28	1,462	21	75.0%	7	25.0%	0	0.0%
Surgical Centers Surgical Instruments	<u>6.844</u> 923	1.238 2,610	21 1	1.627 3,308	14	66.7% 100.0%	0	33.3% 0.0%	0	0.0%
Surplus & Salvage Merchandise	18,339	735	224	500	84	37.5%	131	58.5%	9	4.0%
Surrogacy Surveillance Equipment, Sales & Service	1,383 2,887	2,339 1,805	0	3,787 919	0 74	0.0%	0	0.0%	0	0.0%
Surveying Instruments	556	2,958	3	2,840	2	66.7%	1	33.3%	0	0.0%
Surveyors - Aerial Surveyors - Cargo	42	4,229 4,279	1	3,308 3,787	1	100.0%	0	0.0%	0	0.0%
Surveyors - Land	36,762	462	68 17	976	46	67.6%	22	32.4%	0	0.0%
Survival Products & Supplies Swap Shops	3,376	1,687 2,987	17	1,750 2,265	10	58.8% 50.0%	7	41.2% 50.0%	0	0.0%
Sweaters	7	4,559	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sweaters - Trimming Service Sweepers - Power	15		1	3,308 3,308	1	100.0%		0.0%	0	0.0%
Sweeping Compounds	12	4,482	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sweeping Service - Power Sweepstakes	1,255		3	2,840	2	66.7% 50.0%	1	33.3%	0	0.0%
Swim Spas	3	4,660	1	3,308	0	0.0%	1	100.0%	48	0.0%
Swimming Instruction Swimming Pool Contractors, Dealers, Design	6,453 598,032		46 2,184	1,172 81	30 1,644	65.2% 75.3%			4	8.7%
Swimming Pool Cover Sales & Service	951	2,599	12	1,989	8	66.7%	3	25.0%	40	8.3%
Swimming Pool Enclosures Swimming Pool Equipment & Supplies	10,730 63,440		32 459	1,394 312	26			15.6% 24.6%	1	3.1%
Swimming Pool Kits	9	4,523	1	3,308	0	0.0%	1	100.0%	0	0.0%
Swimming Pool Manufacturers & Distributors Swimming Pool Service & Repair	7,703		42 615	1,218 261	33 380	78.6% 61.8%			0	0.0%
Swimming Pools - Leak Detection & Repair	1,436	2,314	9	2,184	7	77.8%	2	22.2%	0	0.0%
Swimming Pools - Maintenance	861	2,666	6	2,461	6	100.0%	0	0.0%	0	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Swimming Pools - Private	7,213		94	828	58	61.7%	31	33.0%	5	5.3%
Swimming Pools - Public Swimwear & Accessories	789 6,791	2,731	5	2,558 930	5	100.0%	0	0.0% 46.1%	0	0.0%
Switches - Electric	114		1	3,308	1	100.0%	0	0.0%	0	0.0%
Swords Synagogues	695	2,820 4,582	62	1,012 3,787	11	17.7%	51	82.3% 0.0%	0	0.0%
Syrups	375		6	2,461	1	16.7%	5	83.3%	0	0.0%
Systems & Software Testing	196	3,590	1	3,308	1	100.0%	0	0.0%	0	0.0%
Table Pads Table Tennis Equipment	1,871		7	2,362	4	57.1%	3	42.9%	0	0.0%
Table Tennis Facilities	56	4,148	0	3,787	Ō	0.0%	0	0.0%	0	0.0%
Table Tops Tables - Folding	241		1	3,308 3,787	1	100.0%	0	0.0%	0	0.0%
Tags	948	2.600	22	1.604	9	40.9%	13	59.1%	0	0.0%
Tailoring Instruction Tailors	13	4,471 947	1	3,308 881	1	100.0%	0	0.0%	0	0.0%
Tailors Supplies	366	3,241	3	2,840	40	56.5%	30	42.4%	0	1.2%
Talent Listing Service	24,424	618	66	988	62	93.9%	4	6.1%	0	0.0%
Talent Representation Tank Cleaning	<u>118</u> 579	3,849 2,931	5	2,558 2,840	2	40.0%	2	40.0%	1	20.0%
Tank Heads	1	4,710	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tank Lining & Coating Tank Testing & Inspection	850	2,680	1	3,308 2,683	1	100.0%	0	0.0%	0	0.0%
Tanks - Concrete	21	2.270	4	2.683	4	0.0%	0	0.0%	0	0.0%
Tanks - Fiber Glass, Plastic	608		3	2,840	2	66.7%	1	33.3%	0	0.0%
Tanks - Metal Tanks - Repair	1,384		5	2,558 2,840	1	20.0%	4	80.0%	0	0.0%
Tanners	102	3,911	3	2,840	2	66.7%	1	33.3%	0	0.0%
Tanners Equipment & Supplies Tanning Salons	104 41,745		8 1,210	2,265 159	2 715	25.0% 59.1%	4	50.0% 30.0%	2	25.0% 10.9%
Tanning Salons Equipment & Supplies	41,745 6,269	1,301	1,210 97	816	40	41.2%	363	57.7%	132	1.0%
Tape Recorders	71	4.047	0	3.787	0	0.0%	0	0.0%	0	0.0%
Tape Recorders - Sound - Service & Repair Tape Recorders - Sound - Supplies & Parts	26	4,339 4,279	1	3,308 3,308	1	100.0%	0	0.0%	0	0.0%
Tapes	183	3,626	70	962	31	44.3%	39	55.7%	0	0.0%
Tapes - Adhesive-Dispensers Tapes - Industrial	186 58		0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Tapes - Sound - Dealers	48	4,200	1	3,308	0	0.0%	1	100.0%	0	0.0%
Tapes - Sound - Wholesale & Manufacturers	91	3,964	1	3,308	1	100.0%	0	0.0%	0	0.0%
Tapestries Tarps	438		1	3,308 2.683	1	100.0%	2	0.0%	0 0	0.0%
Tattoos	55,492	332	197	553	107	54.3%	80	40.6%	10	5.1%
Tattoos - Removed Tax Reporting Service	2,185	2,007	9	2,184	5	55.6% 48.8%	4		0	0.0%
Tax Return Preparation	295,463	61	2,308	1,208 75	1,457	63.1%	768	33.3%	83	3.6%
Tax Software	480	3,048	2	3,046	0	0.0%	2	100.0%	0	
Taxes - Consultants & Representatives Taxes - Negotiators	213,802 8,939	88	1,273	154 2,109	827	65.0%	408	32.1% 30.0%	38	3.0%
Taxes - Property Tax Consultants	1,613		3	2,840	3	100.0%	0	0.0%	Ô	0.0%
Taxicabs Taxidermists	27,837 7,525	558 1,180	436 86	329 876	235	53.9% 45.3%	181	41.5% 48.8%	20	4.6%
Taxidermists Equipment & Supplies	64	4,086	2	3,046	1	50.0%	-12	50.0%	0	5.8% 0.0%
Tea - Manufacturer & Importer	23		2	3,046	0	0.0%	2	100.0%	0	0.0%
Teachers Agencies Tear Gas	2,705	1,854 4,373	11	2,050 3,787	9	81.8%	2	18.2%	0	0.0%
Technical Manual Preparation	1,434	2,315	8	2,265	5	62.5%	3	37.5%	0	0.0%
Technology - Litigation Support Teeth Whitening Services	155 3,623	3,707 1,641	3	2,840 1,049	16	33.3% 27.1%	40	33.3% 67.8%	1	33.3% 5.1%
Telecommunication Design	737	2,775	12	1,049	10	100.0%	-10	0.0%	0	0.0%
Telecommunication Equipment & Systems Dealers	10,453	1,007	61 72	1,026	37	60.7%	22	36.1%	2	3.3%
Telecommunication Equipment & Systems Service & Repair Telecommunications Equipment - Disability	9,280	1,063 490	634	951 254	<u>60</u> 566	83.3%	64	12.5%	4	4.2%
Teleconference Service	3,537	1,653	9	2,184	6	66.7%	3	33.3%	0	0.0%
Telegrams - Novelty Telegraph Service	<u>17</u> 93		0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Telemarketing Services	68,489	268	631	255	410		173		48	7.6%
Telemeter Equipment Telephone & Television Cable Contractors	192 14,020	3,604 858	2 346	3,046 375	1 301	50.0% 87.0%	1	50.0% 10.4%	0	0.0%
Telephone & Television Cable Contractors Telephone 900 Number Resellers	14,020	4,148	2	3,046	301	50.0%	0	0.0%	9	2.6%
Telephone Answering Equipment & Systems	11,082	970	68	976	47	69.1%	21	30.9%	Ô	0.0%
Telephone Communications Telephone Companies	<u>132,833</u> 189,248	140 102	4,584 15,394	34 7	4,231 14,820	92.3% 96.3%	<u>305</u> 560		48	1.0%
Telephone Equipment & Systems Dealers	46,142	398	1,096	, 174	1,049	95.7%	43	3.9%	4	0.4%
Telephone Equipment & Systems Service & Repair	21,575 1,316	666 2.381	99	806	68 32	68.7% 65.3%	21		10	10.1%
Telephone Equipment & Systems Supplies & Parts Telephone Equipment & Systems Wholesale & Manufacturing	1,316	2,381	49 8	1.141 2,265		62.5%	3	32.7%	0	2.0% 0.0% 0.6%
Telephone Pre-Paid Card Sales & Distribution	33,298	489	2,524	70	2,431	96.3%	78	3.1%	15	0.6%
Telephone Service - Long Distance Telephone Solicitation Companies	<u>18,826</u> 3,058	727	527 71	289 955	442	83.9% 71.8%	62	11.8% 9.9%	23	4.4%
Telescopes	1,177	2,469	8	2,265	6	75.0%	2	25.0%	0	0.0%
Teletypewriters & Systems Teletypewriters Message Service	2	4,684 4,086	1	3,308 3,308	1	100.0%	0	0.0%	0	0.0%
Television - Cable, CATV & Satellite	243,333	75	24,848	3	24,338	97.9%	448	1.8%	85	0.3%
Television & Radio - Dealers Television & Radio - Rent & Lease	42,426	423	448	321	259	57.8%	168	37.5%	21	4.7%
Television & Radio - Service & Repair	206 29,101	3,564 538	1 486	3,308 303	269	0.0%	192	100.0% 39.5%	25	0.0%
Television & Radio Broadcast Schools	3,679	1,627	4	2,683	3	75.0%	1	25.0%	0	0.0%
Television & Radio Parts - Retail Television & Radio Parts - Wholesale & Manufacturers	4,558	1,487 3,179	57	1,070 2,461	30	52.6% 100.0%	22		5	8.8%
Television Home Shopping	391 14,050	3,179	6 907	2,461 204	765	84.3%			1	0.1%
Television Program Distributors	741	2,772	23	1,569	0	0.0%		26.1%		73.9%
Television Program Producers Television Station Equipment	1,481 159	2,284	10	2,109 3,787	9	90.0%	1	10.0%	0	0.0%
Television Station Reps	33	4,295	0	3,787	0	0.0%		0.0%	0	0.0%
Television Stations & Broadcast Companies Television Sys & Equipment - Closed Circuit	26,127	595	115 10	743 2,109	81	70.4%	26		8	7.0%
Temperature Measuring Materials	69		10	2,109	2	50.0%		20.0%	0	0.0%
Templates	456	3,085	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tennis Court Construction Tennis Court Enclosures	2,100	2,039 4,602	1	3,308 3,787	1	100.0%	0	0.0%	0	0.0%
Tennis Court Resurfacing	7	4,559	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tennis Courts - Private Tennis Courts - Public	604 243		4	2,683 2,683	2	50.0% 100.0%	1	25.0%	1	25.0%
Tennis Equipment & Supplies	1,267	2,413	4	2,683	4	83.3%	1	16.7%	0	0.0%
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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Tennis Instruction	328	3,306	4	2,683	3	75.0%	1	25.0%	0	0.0%
Tents Tents - Rental	3,748	1,618 1,685	21	1,627	20	95.2% 68.8%	1	4.8%	0	0.0%
Terminals - River & Marine	3,394		10	3,308	11	100.0%	0	0.0%	0	0.0%
Termite Control	7,085		10	2,109	8	80.0%	2	20.0%	0	0.0%
Terra Cotta Terrazzo	120	3,838 3,290	0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Test Publishers	8,381	1,131	52	1,111	49	94.2%	1	1.9%	2	3.8%
Testing Apparatus Textile Brokers	1,246 296	2,427 3,364	3	2,840	1	33.3%	2	66.7% 0.0%	0	0.0%
Textile Converting	57		0	3,787	0	0.0%	0	0.0%	0	0.0%
Textile Engravers	26	4,339	1	3,308	1	100.0%	0	0.0%	0	0.0%
Textile Fibers Textile Mill Supplies	<u>530</u> 227		1	3,308 2.840	0	0.0%	1	100.0%	0	0.0%
Textile Printing Equipment & Supplies	193		1	3,308	1	100.0%	0	0.0%	0	0.0%
Theater Stage Play Houses	4,115	1,562	42	1,218	29		11		2	4.8%
Theaters Theatrical & Stage Lighting Equipment	10,114 2,195	1,020 2,000	144	659 3,046	103	71.5%	38	26.4%	3	2.1%
Theatrical Agencies	1,646		11	2,050	7	63.6%	4	36.4%	0	0.0%
Theatrical Equipment & Supplies	833	2,696	0	3,787	0	0.0%	0	0.0%	0	0.0%
Theatrical Make-Up Theatrical Managers & Producers	<u>310</u> 618	3,337 2,895	3	2,840 3,787	3	100.0% 0.0%	0	0.0%	0	0.0%
Thermal Remediation	13	4,471	1	3.308	1	100.0%	0	0.0%	0	0.0%
Thermograph Equipment & Supplies	2	4,684	0	3,787	0	0.0%	0	0.0%	0	0.0%
Thermographers Thermography - Infrared	321		0	3,787	0	0.0%	0	0.0%	0	0.0%
Thermometers	72	4,043	3	2,840	2	66.7%	1	33.3%	0	0.0%
Thermostats	390		2	3,046	1	50.0%	1	50.0%	0	0.0%
Thread Thread Rolling, Cutting & Grinding	53		1	3,308 3,787	0	0.0%	1	100.0%	0	0.0%
Thrift Shops	12,207	924	88	870	50	56.8%	33	37.5%	5	5.7%
Ticket Broker	1.173	2,472	21	1,627	13	61.9%	4	19.0%	4	19.0%
Ticket Issuing Machines Ticket Sales - Events	37 125,913	4,267 156	1,512	3,308 130	1,153	0.0%	1 293	100.0% 19.4%	0	0.0%
Tickets & Coupons - Printers & Suppliers	1,922	2,095	52	1,111	1,155		293		00	0.0%
Tile - Ceramic - Contractors & Dealers	113,023	165	278	425	164	59.0%	104	37.4%	10	3.6%
Tile - Ceramic - Manufacturers & Distributors Tile - Non-Ceramic - Contractors & Dealers	5,658	1,364 1,184	33 40	1,373 1,248	13	39.4% 60.0%	19 15	57.6% 37.5%	1	3.0%
Tile - Non-Ceramic - Manufacturers & Distributors	3,708	1,623	19	1,694	9	47.4%	10	52.6%	0	0.0%
Tile & Grout Cleaning	7,581	1,176	13	1,939	8	61.5%	4	30.8%	1	7.7%
Tile & Marble Tile Restoration	3.047 822	1.763 2,710	7	2.362	5	71.4% 61.5%	1	14.3% 38.5%	1	14.3% 0.0%
Tile Sales	5,131	1,423	51	1,120	18	35.3%	22	43.1%	11	21.6%
Timber & Timberland Companies	6,439	1,280	22	1,604	7	31.8%	13		2	9.1%
Timber Framing Time Cards & Backs	443		0	3,787 3,046	0	0.0%	0	0.0%	0	0.0%
Time Locks	21	4,388	2	3,046	2	100.0%	0	0.0%	0	0.0%
Time Recorders	828		4	2,683 3,787	2	50.0%	2	50.0%	0	0.0%
Time Stamps Timeshare Advocates	273	3,410 852	25	3,787 1,526	0	0.0%	0	0.0%	0	0.0%
Timeshare Companies	184,425	106	2,156	83	1,155	53.6%	781	36.2%	220	10.0% 10.2% 17.5%
Timeshare Resale and Rental Marketing	204,663	92	2,663	67	902	33.9%	1,295		466	
Timing Devices	177	3,639 4,602	6	2,461 3.787	2	33.3% 0.0%	4	66.7% 0.0%	0	0.0%
Tin ware	1	4,710	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tire Additives & Sealants Tire Changing Equipment	<u>308</u> 345	3,341 3,271	5	2,558 3,308	3	60.0%	2	40.0%	0	0.0%
Tire Dealers	225,524		2,632	3,308	2,046	100.0%	554		32	1.2%
Tire Distributors & Manufacturers	5.667	1.361	230	484	222	96.5%	8	3.5%	0	0.0%
Tire Retread & Repair Tire Retread & Repair - Equipment & Supplies	15,059 921	818 2,613	211 14	519 1,891	130	61.6% 71.4%	78		3	1.4%
Tire Storage	49	4,193	14	3,308	10	100.0%	4 0	0.0%	0	0.0%
Titanium	5	4,602	0	3,787	0	0.0%	0	0.0%	0	0.0%
Title Companies & Agents Title Loans	<u>124,814</u> 7,408	157 1,186	574 112	276	278		276	48.1% 29.5%	20	3.5%
Titling Service - Television & Motion Pictures	3	4,660	0	3,787	0	0.0%		0.0%	0	0.0%
Tobacco Buyers	53	4,171	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tobacco Growers Tobacco Growers Equipment & Supplies	29	4,316 4,710	0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Tobacco Leaf - Wholesale	3	4,660	1	3,308	1	100.0%	0	0.0%	0	0.0%
Tobacco Machinery	15		1	3,308	0	0.0%	1	100.0%	0	0.0%
Tobacco Warehouses Toilet Seats	35		1	3,308 3,046	1	100.0%	0	0.0%	0	0.0%
Toilets - Composting	132	3,782	3	2,840	Ō	0.0%	2	66.7%	1	33.3%
Toilets - Portable Toner Cartridges	5.568	1.373 1,871	22	1.604	13	59.1% 12.5%	9	40.9%	0	0.0%
Tool & Die Makers	2,659		2	2,265	2	100.0%	6	75.0%	0	12.5% 0.0%
Tool & Die Makers Equipment & Supplies	588	2,925	13	1,939	11	84.6%	2	15.4%	0	0.0%
Tool & Utility Sheds Tool Designers	15,618 506	799 3,014	46	1,172	24		13	28.3%	9	19.6% 0.0%
Tool Grinding - Industrial	201	3,014	1	3,787 3,308	0	0.0%	0	0.0%	1	100.0%
Tool Holders	75	4,030	1	3,308	1	100.0%	0	0.0%	0	0.0%
Tool Salvage Companies Tools - Cutting	619 1,347	2,891 2,360	11	2,050		100.0% 45.5%	0	0.0%	0	0.0%
Tools - Electric	9,612	2,360	68	976	42		25	36.8%	1	1.5%
Tools - Hand	8,413	1,126	180	596	165	91.7%		7.8%	1	1.5% 0.6%
Tools - Hydraulic Tools - Pneumatic	580	2,930	2	3,046	2	100.0%	0	0.0%	0	0.0%
Tools - Power Actuated	2,684	1,862	22	1,604	17	77.3%	5	22.7%	0	0.0%
Tools - Rent	8,349	1,132	51	1,120	35	68.6%	16	31.4%	0	0.0%
Topsoil Tortilla & Tamale Making Equipment	5,584	1,372 3,544	26	1,502 3,787	17	65.4% 0.0%	9	34.6%	0	0.0%
Touch Screen Equipment	6	4,582	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tourist Information	19,859	706	35	1,346	30	85.7%		14.3%	0	0.0%
Tourists Attractions Tourists Homes	<u>6,069</u> 123	1,323 3,825	48	1,154 3,308	37	77.1%			0	0.0%
Tournaments	86	3,987	7	2,362	1	14.3%	6	85.7%	0	0.0%
Tournaments - Golf	154	3,710	4	2,683	2	50.0%	2	50.0%	0	0.0%
Tours - Operators & Promoters Tours - Wholesale	75,955 376		338	384 2,362	238	70.4%		28.4% 57.1%	4	1.2% 0.0%
Towel Supply Service	202	3,571	2	2,362 3,046	2	42.9%		0.0%	0	0.0%
Towels - Cloths-Wholesale & Manufacturers	510	3,009	15	1,839	14	93.3%	1	6.7%	0	0.0%
Towers Towing - Automotive	3,398 184,082		64 2,967	999 58	28				3	4.7%
ronning rationicitye	104,082	107	2,907	56	1,/13	57.7%	1,211	40.8%	43	1.4%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	%
Towing - Marine	742		3	2,840	2	66.7%	1	33.3%	Pursue 0	0.0%
Toy Manufacturers Supplies Toys - Retail	209 38,889		8 927	2,265	5	62.5% 78.5%		37.5%		0.0%
Toys - Wholesale & Manufacturers	3,984	1,581	58	1,061	33	56.9%	21	36.2%	4	6.9%
Tractor Dealers Tractor Distributors & Manufacturers	10,152		92 1	836 3,308	/0	76.1% 100.0%	21	22.8%	0	1.1%
Tractor Equipment & Parts Tractor Mowing	6,132 284		36	1,322 3,046	25	69.4% 0.0%	11	30.6% 100.0%	0	0.0%
Tractor Rent & Lease	1,183	2,466	1	3,308	1	100.0%		0.0%	0	0.0%
Tractor Repair & Service Tractor Work	2,358		24	1,552 3,787	19	79.2%	5	20.8%	0	0.0%
Trade Shows, Expositions & Fairs	10,793	986	135	691	84	62.2%		37.8%	0	0.0%
Trademark Agents & Consultants Trading Stamps	5,089	2,269	5	2,265	3	75.0%	0	25.0%	2	0.0%
Traffic & Parking Consultants Traffic Control & Flaqqing Service	4,404		103	786 3,787	96	93.2% 0.0%		6.8% 0.0%	0	0.0%
Traffic Engineers & Planning Service	622	2,888	0	3,787	0	0.0%	0	0.0%	0	0.0%
Traffic School Traffic Signs, Signals & Equipment	879 2,859		1	3,308 3,308	1	100.0%		0.0%	0	0.0%
Trailer Hitches	4,257	1,540	20	1,664	15	75.0%	4	20.0%	1	5.0%
Trailer Sales Trailer Storage	7,682	2 1,169 2,719	35	1,346 2,683	20	57.1% 75.0%		31.4%	4	11.4%
Trailers - Automotive Utility Trailers - Boat	15,240	813	59	1.049	32	54.2%	26	44.1%	1	1.7%
Trailers - Camping & Travel	1,169 4,515	1,492	10 53	2,109 1,104	40	30.0% 75.5%	13		0	0.0%
Trailers - Equipment & Parts Trailers - Horse	4,955		16 12	1,795 1,989	10	62.5% 58.3%			0	0.0%
Trailers - Rent & Lease	6,738	3 1,252	42	1,218	32	76.2%	10	23.8%	0	0.0%
Trailers - Repair & Service Trailers - Transporting	8,150 1,712		26	1,502 2,362	17	65.4% 28.6%		34.6%	0	0.0%
Trailers - Truck	2,592	1,887	14	1,891	10	71.4%	4	28.6%	0	0.0%
Training - Video Instruction Tapes Training Programs	6.827 154,542		44 876	1.197 210	25 704				0 २०	0.0%
Trampolines	3,174	1,739	35	1,346	30	85.7%	5	14.3%	0	0.0%
Transcription Service Transfers - Dry	3,845 398	3,163	2	3,046 1,713	0	50.0% 0.0%	13		5	50.0% 27.8%
Transformers	313	3,329	1	3,308	1	100.0%	0	0.0%	0	0.0%
Transit Lines Translators & Interpreters	536 22,317	652	12 40	1,989 1,248 3,787	11 27	67.5%	13	8.3% 32.5% 0.0%	0	0.0%
Translators Equipment Transmissions - Automobile	123 247.026	3,825	0	3,787	0 2.009				0	0.0%
Transmissions - Truck, Tractor	247.028 1,430 30,592	2,316	17	1,750	2.009	58.8%	7	41.2%	0	0.0%
Transportation Consultants Transportation Services	30,592 83,738		215	513 265	122				1	0.5%
Trap & Skeet Ranges	111	3,872	0	3,787	0	0.0%	0	0.0%	0	0.0%
Trapping Equipment & Supplies Travel & Moving Services	434 19,921	3,121	4	2,683 754	2	50.0% 67.6%	33	25.0%	1	25.0% 2.7%
Travel Agencies & Bureaus	710,621	. 25	5,841	24	4,711	80.7%	990	16.9%	140	2.4%
Travel Agent Mills Travel Clubs	2,946 196,464	1,786 96	22 1,820	1,604 98	11 1,286	50.0% 70.7%	465	40.9%	2	9.1% 3.8%
Travel Escorts Travelers Checks	6,946	5 1,227	11	2,050	10	90.9%		9.1%	0	0.0%
Treatment Centers & Rest Homes - Information & Placement	37 1,704	2,191	6	3,308 2,461	4	100.0% 66.7%		0.0%	0	0.0%
Tree Climbing Instruction Tree Service	15 495,274		0	3,787 100	0 814	0.0%		0.0%	0	0.0%
Tree Service - Pruning	3,677	1,629	1,011	1,839	7	46.7%	8	53.3%	0	0.0%
Tree Service - Transplant Tree Service Equipment & Supplies	106		1	3,308 2,265	1	100.0% 62.5%	0	0.0%	0	0.0%
Trenching Contractors Tricks & Jokes	36	4.273	0	3.787	0	0.0%		0.0%	0	0.0%
Trike Conversions, Sales & Service	531 240	3,480	1	3,308 3,308	1	100.0% 100.0%	0	0.0%	0	0.0%
Trophies Tropical Fish	11,900 1,458	2 202	29 20	1,445 1,664	23	79.3% 60.0%		20.7%	0	0.0%
Truck accessories	6,861	1,237	40	1,004 1,248 2,558	33	82.5%		17.5%	0	0.0%
Truck Bedliner Truck Bedliner - Spray On	387 1,448	3,190	5	2,558	1	20.0%		60.0% 20.0%	1	20.0%
Truck Bodies	1,667	2,212	3	2,840	3	100.0%	0	0.0%	0	0.0%
Truck Caps & Shells Truck Dealers	5,544 35,150		10 216	2,109 512	8	80.0% 76.9%	47	20.0%	0	0.0%
Truck Driver Leasing	776	2,741	0	3,787	0	0.0%	0	0.0%	0	0.0%
Truck Driver Training Truck Equipment & Parts	7,294	2 731	30 101	1,428 800	19 66	65.3%	31	23.3% 30.7%	4	4.0%
Truck Manufacturers & Distributors Truck Painting & Lettering	1,957	2,082	8	2,265 3,787	7	87.5%		12.5%	0	0.0%
Truck Permits	1.118	2,504	4	2.683	2	50.0%	2	50.0%	0	0.0%
Truck Refrigeration Equipment Truck Rent & Lease	2,417		3 837	2,840 218	0 804	0.0%		100.0%	0	0.0%
Truck Repair & Service	47,064	388	191	569	126	66.0%	61	31.9%	4	2.1%
Truck Service & Repair - Mobile Truck Stops	599 2,502	1,910	1	3,308 2,109	6	100.0% 60.0%	4	40.0%	0	0.0%
Truck Terminals	282	3,394	1	3,308	1	100.0%		0.0%	0	0.0%
Truck Washing & Cleaning Truck Washing & Cleaning - Equipment & Supplies	2,289 266	3,427	5	2,558 3,308	4	80.0% 100.0%	0	20.0%	0	0.0%
Trucking Trucking - Dump	42,813 5,894	421	116 4	741 2,683	75	64.7% 50.0%			3	2.6%
Trucking - Heavy Hauling	22,657	648	37	1,304	16	43.2%	17	45.9%	4	10.8%
Trucking - Light Hauling Trucking - Liguid Or Dry Bulk	14,982 1,713		40 1	1,248	23	57.5% 100.0%		40.0%	1	2.5%
Trucking - Motor Freight	10,523	1,003	61	1,026	47	77.0%	14	23.0%	0	0.0%
Trucking - Water Hauling Trucking Transportation Brokers	346 45,495		0	3,787	0	0.0%			0	0.0%
Trucks - Forklifts Trucks - Industrial	299 1.452		5	2,558	4	80.0%	0	0.0%	1	20.0%
Trusses - Construction	2,340	1,964	18	1.713 3,046	13	72.2%		27.8%	0	0.0%
Trusses - Medical & Surgical Trust Companies	240 15,709	3,480	0 61	3,787	0	0.0%	0	0.0%	0	0.0%
T-Shirts	30,722	2 514	61 234	1,026 478	4/	47.0%	103	44.0%	21	1.6% 9.0%
Tube Bending & Fabricating	406 173	5 3,152	1	3,308 3,787	1	100.0% 0.0%	0		0	0.0%
Tube Fittings Tubing - Metal	622	2,888	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tuck Pointing	6,898		20	1,664	7	35.0%			1	5.0%
Tunneling Contractors	212	3.549	0	3.787	0.	0.0%	0.	0.0%	0	().(1%)
Tunneling Contractors Turbines Turbochargers	212 747 801	2,767	0	3,787 2,840 3,308	2	0.0% 66.7% 100.0%	0	0.0%	0	0.0% 33.3% 0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	%
Turnstiles	17	4,435	0	3,787	0	0.0%	0	0.0%	Pursue 0	0.0%
Turntables	68		12	1,989	6	50.0%	6	50.0%	0	0.0%
Tutoring Tuxedo Sales & Rentals	75,442		192	564 3,046	144		37	19.3%	11	5.7%
Tuxedo Sales & Rentals Twines & Cordage	65			3,308	0	100.0%	1	100.0%	0	0.0%
Two-Way Radio Sales & Service	567	2,943	1	3,308	0	0.0%	1	100.0%	0	0.0%
Typesetting Typewriters	388		0	3,787 2,683	0	0.0%	0	0.0%	0	0.0%
Typewriters - Supplies & Attachments	56		2	3,046	2	100.0%	0	0.0%	0	0.0%
Typographers	4,364	1,521	4	2,683	0	0.0%	4	100.0%	0	0.0%
Ultrasonic Equipment & Supplies Ultrasound - Medical	105		1	3,308 2,362	0	0.0%	1	100.0% 14.3%	0	0.0%
Ultrasound - Nonmedical	1,280		/ 11	2,362	3	27.3%	1	9.1%	7	63.6%
Ultraviolet Ray Lamps & Apparatus	237	3.488	13	1.939	3	23.1%	10	76.9%	0	0.0%
Umbrellas Umbrellas - Repairing	449	3,092	3	2,840	3	100.0%	0	0.0%	0	0.0%
Unclaimed Funds Retrieval Services	51,791		91	847	76	83.5%	12	13.2%	3	3.3%
Underground Sprinkler Lawn Sprinkler Parts	1,115	2,505	8	2,265	3	37.5%	5	62.5%	0	0.0%
Underwear - Wholesale & Manufacturers Uniform Supply Service	778		19 61	1,694	14		5	26.3%	0	0.0%
Uniforms	5,338	1,401	477	1,026	298	54.1% 62.5%	125	26.2%	54	0.0%
Uniforms - Accessories	1,071	2,534	18	1,713	11	61.1%		38.9%	0	0.0%
Uniforms - Medical Universal Joints	1.713	2.183	20	1.664 3.787	13	65.0% 0.0%	7	35.0%	0	0.0%
Upholsterers	35,032		156	3,787	77		0	44.2%	10	6.4%
Upholsterers Supplies	331	3,297	150	3,308	1	100.0%	0	0.0%	0	0.0%
Upholstery & Carpet Cleaning	15,769	791	83	897	50	60.2%	27	32.5%	6	7.2%
Upholstery and Rug Cleaning Upholstery Fabrics - Retail	1,128		4	2,683	3	75.0%	1	25.0% 42.5%	0	0.0%
Upholstery Fabrics - Wholesale & Manufacturers	397	3,165	3	2,840	0	0.0%	3	100.0%	0	0.0%
Urban Farmer	85	3,991	1	3,308	0	0.0%	1	100.0%	0	0.0%
Urgent Care Centers Utilities Underground - Locating	5.861		66	988 2,461	56	84.8% 83.3%	9	13.6% 16.7%	1	1.5%
Utility Contractors	25,563	604	215	513	177	82.3%	36	16.7%	2	0.9%
Utility Submetering & Billing	106	3,893	11	2,050	11	100.0%	0	0.0%	0	0.0%
Utility Tax Refunds for Manufacturers & Business Vacation Certificates & Vouchers	176	3,645	0 1,417	3,787	0 884	0.0%	477	0.0%	0	0.0%
Vacation Rentals	98,628		1,417 785	226	499		267	33.7%	19	2.4%
Vacation Time Share	109,341	170	1,907	89	1,593	83.5%	267	14.0%	47	2.5%
Vacuum Cleaners - Household - Dealers	105,150	173	748	235	571		161	21.5%	16	2.1%
Vacuum Cleaners - Industrial & Commercial Vacuum Cleaners - Service & Repair	15,206	814	132	2.558	91	100.0%	34	0.0%	7	0.0%
Vacuum Cleaners - Supplies & Parts	3,065	1,759	41	1,235	25	61.0%	15	36.6%	1	2.4%
Vacuum Cleaners - Wholesale & Manufacturers	3,644		92	836	86		5	5.4%	1	1.1%
Vacuum Cleaning - Industrial Vacuum Cleaning Systems	320	3,322	97	3,787	68	0.0%	27	0.0%	2	0.0%
Vacuum Equipment & Systems	3,295	1,710	29	1,445		72.4%		24.1%	1	3.4%
Valet Service Valves	5,944	1,332	70	962	50	71.4%	18	25.7%	2	2.9%
Valves - Repairing	2,829		3	2,840 3,787	3	100.0%	0	0.0%	0	0.0%
Van Conversions & Accessories	5,259	1,412	22	1,604	7	31.8%	13	59.1%	2	9.1% 13.1%
Vanity Publishers			176	605	130		23	13.1%	23	
Vaporizers Variable Speed Drives	891		1	3,308 3,787	0	0.0%	1	100.0%	0	0.0%
Variety Store Merchandise - Wholesale	323	3,314	10	2,109	6	60.0%	3	30.0%	1	10.0%
Variety Stores	4,938		77	922	46	59.7%	30	39.0%	1	1.3%
Vehicle Graphics Vehicle Sales - Manufacturing Companies	643 2,421		5	2,558	2	40.0%	3	60.0% 18.4%	2	0.0%
Vehicle Transport Services	7.641		68	976	20	29.4%	46	67.6%	2	2.9%
Vending Machines	38,003	453	183	591	97		72	39.3%	14	7.7%
Vending Machines - Supplies & Parts Venetian Blinds - Dealers	4,642		36 91	1,322 847	10	27.8%	23	63.9% 24.2%	3	8.3%
Venetian Blinds - Repair & Cleaning	3,994	1,579	7	2,362	4	57.1%	3	42.9%	0	0.0%
Venetian Blinds - Supplies & Parts	376		1	3,308	0	0.0%	1	100.0%	0	0.0%
Venetian Blinds - Wholesale & Manufacturers Ventilating Contractors	2,366		42	1,218 3,308	38	90.5%	4	9.5% 100.0%	0	0.0%
Ventilating Equipment	1,509	2,271	4	2,683	2	50.0%	2	50.0%	0	0.0%
Ventilating Systems - Cleaning Vertical Blinds	2,809		21	1,627	13	61.9%	8	38.1%	0	0.0%
Vertical Blinds Vessels - Pressure	6,989		57	1,070 3,787	21	36.8%	33	57.9%	3	5.3%
Veterans & Military Organizations	4,657	1,467	8	2,265	5	62.5%		25.0%	1	12.5%
Veterinarians	127,368		692	244	555	80.2%	134	19.4%	3	0.4%
Veterinarians Equipment & Supplies Veterinarians Information & Referral	2,861	1,811	8	2,265 3,046	1	62.5% 50.0%	3	37.5%	0	50.0%
Veterinary Emergency	1,700	2,194	17	1.750	10	58.8%	6	35.3%	1	5.9%
Vials	1	4,710	0	3,787	0	0.0%	0	0.0%	0	0.0%
Vibration Control Vibration Measurement	180		0	3.787 3,787	0	0.0%	0	0.0%	0	0.0%
Vibrators - Industrial	7	4,559	0	3,787	0	0.0%	0	0.0%	0	0.0%
Video Editing	1,352	2,356	6	2,461	5	83.3%	1	16.7%	0	0.0%
Video Equipment - Sales & Rentals Video Equipment - Service & Repair	8,038	1,152	32	1,394 1,414	19	59.4% 41.9%	11	34.4% 58.1%	2	6.3% 0.0%
Video Equipment - Supplies & Parts	1,562	2,244	101	800	100	99.0%	10	1.0%	0	0.0%
Video Equipment - Wholesale & Manufacturers Video Games - Dealers	345		1	3,308	1	100.0%	0	0.0%	0	0.0%
Video Games - Dealers Video Games - Rent & Lease	76,985		1,801 144	101	1,402	77.8%	391	21.7%	8	0.4%
Video Games - Service & Repair	14,251	847	260	443	150	57.7%	100	38.5%	10	3.8%
Video Games - Supplies & Parts	3,914		58	1,061	35		22	37.9%	1	1.7%
Video Games - Wholesale & Manufacturers Video Production Services	9,450		544 245	281 462	536 113	98.5% 46.1%	8	1.5% 48.6%	13	0.0%
Video Tape Duplication Service	9,896	1,033	14	1,891	7	50.0%	7	50.0%	0	0.0%
Video Tapes & Discs - Dealers	8,606	1,113	223	504	130	58.3%	84	37.7%	9	4.0%
Video Tapes & Discs - Wholesale & Manufacturers Video Tapes & Discs Sales & Rentals	439 46,637		4 838	2.683 217	3 541	75.0%	275	25.0% 32.8%	0	0.0%
Videoconferencing Services	4,289	1,534	8	2,265	6	75.0%	2	25.0%	0	0.0%
Videographers	3,340	1,701	83	897	41	49.4%		47.0%	3	3.6%
		1,350	30	1,428	21	70.0%	9	30.0%	0	0.0%
Videotape, CD, & DVD Duplication & Transfer Services	5,784			2 245	-					
Vinyl Flooring	5,784 1,777 7,546	2,160	8	2,265	5	62.5% 24.0%	3	37.5% 76.0%	0	0.0%
Viny Hooring Viny Repair Violins	1,777	2,160 1,177 2,750	8	2,265 1,526 3,787	5 6 0	24.0%	3 19 0	76.0%	0 0 0	0.0%
Vinyl Flooring Vinyl Repair Violins Virtual Tours	1,777 7,546 765 71	2,160 1,177 2,750 4,047	8 25 0 0	3,787 3,787	5 6 0	24.0% 0.0% 0.0%	0	76.0% 0.0% 0.0%	0 0 0	0.0%
Viny Hooring Viny Repair Violins	1,777 7,546 765	2,160 1,177 2,750 4,047	8	3,787	5 6 0 0 0	24.0%	0	76.0%	0 0 0 0 0	0.0%

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	~
Voice Mail Services	1,313	2,383	74	. 940	71	95.9%	3	4.1%	Pursue 0	% 0.0%
VOIP (Voice Over Internet Protocol) Sales & Service Volleyball Club	7,801	1,164 3,991	439	327 2,840	438	99.8% 66.7%	1	0.2%	0	0.0%
Voting Equipment	19	4,414	0	3,787	0	0.0%	0	0.0%	0	0.0%
Wait Staff Wall Bed Sales	5	4,602 4,008	0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Wall Cleaning Wall Continus	846 1,201		1	3,308 2,362	1	100.0%	0	0.0%	0	0.0%
Wallboard & Plasterboard	1,201	2,457 3,653	0	2,362 3,787	4	57.1% 0.0%	3	42.9%	0	0.0%
Wallpaper Hangers Wallpaper Removing	642 490	2,873 3,033	2	3,046 3,787	1	50.0% 0.0%	1	50.0% 0.0%	0	0.0%
Wallpapers & Wall coverings - Wholesale & Manufacturing	119	3,845	0	3,787	0	0.0%	0	0.0%	0	0.0%
Wallpapers & Wallcoverings - Retail Warehouses - Cold Storage	7,012	1,216	48	1,154	31	64.6% 28.6%	16	33.3%	1	2.1%
Warehouses - Merchandise	5,513	1,378	77	922	49	63.6%	23	29.9%	5	6.5%
Warehousing Services Washers	5,395	1,391 3,056	18	2,461	4 16	66.7% 88.9%	2	33.3%	1	0.0%
Washing Machines - Industrial Washing Machines & Dryers - Coin Metered	33 1,222	4,295	0	3,787 1,445	0	0.0%	0	0.0%	0	5.6% 0.0% 3.4%
Washing Machines & Dryers - Dealers	284	3,386	10	2,109	7	70.0%	3	30.0%	0	0.0%
Washing Machines & Dryers - Rent & Lease Washing Machines & Dryers - Service & Repair	<u>655</u> 1,565	2,857 2,243	28	1,462 2,362	28	100.0% 71.4%	0	0.0%	0	0.0%
Washing Machines & Dryers - Supplies & Parts	2	4.684	1	3.308	1	100.0%	0	0.0%	0	0.0%
Washing Machines & Dryers - Wholesale & Manufacturers Waste - Cotton, Wool	11	4,494 4,559	0	3,787 3,308	0	0.0%	0	0.0%	0	0.0%
Waste Containers	6,193	1,304	34	1,358	28	82.4%	6	17.6%	0	0.0%
Waste Paper Waste Reduction, Disposal, Recycle Equipment	109 16,520	3,880 775	211	3,787 519	171	0.0%	38	0.0%	2	0.0%
Waste Reduction, Recycle Service - Industrial Watch Bands	10,901 2,837	977 1,820	94 36	828 1,322		62.8%	34		1	1.1% 0.0%
Watches - Dealers	94,701	192	546	280	377	69.0%	164	30.0%	5	0.9%
Watches - Service & Repair Watches - Wholesale & Manufacturers	27,547 3,798	562 1,609	164 25	621 1,526	108	65.9% 64.0%	52	<u>31.7%</u> 32.0%	4	2.4%
Watchmakers Equipment & Supplies	138	3,762	0	3,787	0	0.0%	0	0.0%	0	0.0%
Watchmens Clocks & Systems Water - Bottled & Bulk	26 2,906	1,797	0	3,787	15	0.0%	2	0.0%	0	0.0%
Water & Sewer Line Protection	5,879	1,343	11	2,050	11	100.0%	0	0.0%	0	0.0%
Water Analysis Water Companies - Bottled, Bulk	3,213 20,727	1,727	16 274	1,795	259	43.8% 94.5%	12	43.8%	2	12.5% 1.1%
Water Companies - Utility Water Conservation	22,673	646	750	234	637	84.9% 0.0%	108	14.4%	5	0.7%
Water Coolers	1,279 5,364	2,496 2,406 1,397	1	3,308 3,308 1,569	0	0.0%	1	100.0%	0	0.0%
Water Coolers - Equipment & Supplies Water Damage Restoration	5,364 21,528	1,397 667	23	1,569 881	10	43.5% 61.2%	13	<u>56.5%</u> 23.5%	0	0.0%
Water Filtration & Purification Equipment	99,500	178	539	285	397	73.7%	120	22.3%	22	4.1%
Water Gardens Fountains & Ponds Water Heater - Tankless	2,829	1,824 2,172	11	2,050 2,683	7	63.6% 75.0%	3	27.3%	1	9.1% 25.0%
Water Heaters - Dealers	5,686	1,359	40	1,248	30	75.0%	9	22.5%	1	2.5%
Water Heaters - Parts & Supplies Water Heaters - Repairing	906 4,099	2,624	12	1,989 1,664	11	91.7% 45.0%	1	8.3%	0	0.0%
Water Heaters - Wholesale & Manufacturers	1,816	2,139	98	813	93	94.9%	5	5.1%	0	0.0%
Water Leak Detection Water Main Contractors	1,525 865	2,263	4	2,840 2,683	3	100.0%	1	0.0%	0	0.0%
Water Mitigation Water Pollution Control	139 519	3,757 2,998	0	3,787 3,787	0	0.0%	0	0.0%	0	0.0%
Water Skiing Equipment & Supplies	541	2,972	11	2,050	4	36.4%	7	63.6%	0	0.0%
Water Skiing Instruction Water Soft & Conditioning Equipment Service & Supplies	333 76,915	3,290	2	3,046	0 289	0.0%	2	100.0%	0	0.0%
Water Supply Systems	5.768	1.352	33	1.373	21	63.6%	9	27.3%	3	9.1%
Water Taxi Service Water Treatment Equipment, Service & Supplies	118 36,664	463	128	3,308 705	105	100.0% 82.0%	16	0.0%	7	0.0%
Water Well Drilling & Service Water Well Drilling Equipment & Supplies	52,204 2,138	352 2,027	103 10	786 2,109	64	62.1% 70.0%	36	35.0% 20.0%	3	2.9% 10.0%
Water Wells - Inspection	29	4,316	0	3,787	0	0.0%	0	0.0%	0	0.0%
Water Wells - Pumps Sales & Service Water Works Contractors	2,170		12	1,989	10	83.3% 57.1%	2	16.7%	0	0.0%
Water Works Equipment & Supplies	169		0	3,787	0	0.0%	0	0.0%	0	0.0%
Water/Pool Heating - Solar Waterbeds - Dealers	869 2,496	1,913	1	3,308 2,109	7	100.0%	3	0.0%	0	0.0%
Waterbeds - Service & Repair Waterbeds - Supplies & Parts	3	4,660 4,559	0	3,787	0	0.0%	0	0.0%	0	0.0%
Waterproofing Contractors	203,542	93	629	3,787 256	481	0.0%	110	0.0%	38	6.0%
Waterproofing Materials Wax	6,095 50	1,319 4,190	38	1,290 2,683	26	68.4% 25.0%	12	31.6% 75.0%	0	0.0%
Weather Forecast Service	176	3.645	3	2.840	3	100.0%	0	0.0%	0	0.0%
Weather Instruments Weather Stripping	1,754	3.767	7	2,362	7	100.0%	0	0.0%	0	0.0%
Weather Vanes Weatherization	223	3,523	1	3,308	1	100.0%	0	0.0%	0	0.0%
Weaving & Mending	1,098	4,325	0	3,046 3,787	0	0.0%	0	0.0%	0	50.0% 0.0%
Weaving Supplies & Equipment Web Conferencing	196 3,957		2	3,046 2,683	2	100.0% 100.0%	0	0.0%	0	0.0%
Web Design	246,740	74	4 1,882	92	4 1,158	61.5%	546	29.0%	178	9.5%
Webbing Wedding Chapels & Ceremonies	1,155 17,242	2,486 761	31 90	1,414 857	22	71.0%	9	29.0%	0	0.0%
Wedding Consultants	30,525	519	213	516	123	57.7%	85	39.9%	5	2.3%
Wedding Officiant Wedding Supplies & Services	1,273 27,509		253	2,683 454	3 148	75.0%	1	25.0% 34.0%		0.0%
Weed Control Equipment & Supplies	314 5,105	3,328	2	3,046	2	100.0%	0	0.0%	0	0.0%
Weed Control Service Weighers	16		32 0	1,394 3,787	0	0.0%	0	18.8%		0.0%
Weight Control Services Welcome ServiceFor Newcomers	100,803	175	940	190 3.787	842	89.6%	84	8.9%	14	1.5%
Welding	32,621	495	0 85	881	47	55.3%		44.7%	0	0.0%
Welding Equipment - Rent Welding Equipment - Repair	46		1	3,308 3,046	1	100.0%	0	0.0%	0	0.0%
Welding Equipment & Supplies	6,877	1,236	16	1,795	11	68.8%	5	31.3%	0	0.0%
Welding Inspectors Wellpoint & Dewatering Systems	<u>8</u> 270	4,538 3,416	0	3,787 3,787	0	0.0%	0	0.0%		0.0%
Western Apparel	8,479	1,125	23	1,569	19	82.6%	4	17.4%	0	0.0%
Wheel Align, Frame & Axle Service Equipment & Supplies Wheel Alignment, Frame & Axle Service - Auto	997 6,840		5 21	2,558	2		3	60.0%		0.0%
Wheel Chair Lifts & Ramps Wheel Chairs	14,301 10,032	843	51 141	1,120	43 130	84.3%	7	13.7%	1	2.0%
Wheel Chairs	10,032	1,025	141	067	130	92.2%	9	0.4%	. 2	1.4%

heichair & Disability Transportation heels hirlpool Bath Equipment & Supplies hirlpool Bath Equipment & Supplies blosalers & Distributors inches ga & hairpieces inches ga & hairpieces inder State diage Machinery inder Machinery inder Cleaning Inder Cleaning Equipment & Supplies indew Coverings indew States	6,382 12,071 1,7/01 138,454 464 26,380 80 4,838 	3,075 590	36 118 3 782	1,322 735 2,840	23 44	63.9% 37.3% 0.0%	12	2 33.3% 60.2%	Pursue	2.8%
hirlpool Bath Equipment & Supplies hicker Products igs & Hairpieces inches inches ing Exercity Systems inding Machinery inding Machinery inding Systems inding System	1,701 138,454 26,380 80 4,838 3 3 373	2,193 129 3,075 590	3 782	2,840	44	37.3%	71			
holesalers & Distributors licker Products licker Products licker Products lind Energy Systems indenses lindbare Viewer indmills lindbar Cleaning Equipment & Supples indbar Cleaning Equipment & Supples indbar Cleaning Equipment & Supples indbar Security Laminates indbar Security Laminates indbar Security Laminates	138,454 464 26,380 4,838 3 373	129 3,075 590						66.7%	3	2.5%
icker Products inches ind Energy Systems inding Machinery indming Machinery indow Cleaning fquipment & Supplies indow Coverings indow Socurity Laminates indow Sizeda	464 26,380 80 4,838 3 373	3,075 590		227	544		218		20	2.6%
inches Inding Abchinery indmills Machinery indmills Indow Cleaning Indow Cleaning Equipment & Supplies Indow Scurity Laminates Indow Sacurity Laminates	80 4,838 3 373		11	2,050	8	72.7%	3	27.3%	0	0.0%
Ind Energy Systems Inding Machinery Indmills Indow Cleaning Equipment & Supplies Indow Cleaning Equipment & Supplies Indow Coverings Security Laminates Indow Sades	4,838 3 373		373	359	237	63.5%	133	35.7%	3	0.8%
Inding Machinery Indow Cleaning Indow Cleaning Equipment & Supplies Indow Cleaning Equipment & Supplies Indow Security Laminates Indow Sacurity Laminates Indow Shades	3 373	4,008 1,451	13	3,308 1,939	1	100.0% 61.5%	0	0.0%	0	0.0%
indmills indow Cleaning indow Cleaning Equipment & Supples indow Cleaning Equipment & Supples indow Security Laminates indow Sacurity Laminates indow Shades		4,660	13	3,787	8	0.0%	5	0.0%	0	0.0%
Indow Cleaning Equipment & Supplies Indow Covering Socurity Laminates Indow Shares Indow Indo	67 440		2	3,046	0	0.0%	2	100.0%	0	0.0%
indow Coverings indow Security Laminates indow Shades		296	145	656	81		57	55.570	7	4.8%
indow Security Laminates indow Shades	264	3,430	2	3,046	2	100.0%	0	0.0%	0	0.0%
indow Shades	7,445	1,183	45	1,187	29	64.4%	16	35.6%	0	0.0%
	32,862	493	205	535	137	66.8%	56		12	5.9%
indow Shades - Cleaning & Repair	456	3,085	205	3,787	0	0.0%	0	0.0%	0	0.0%
indow Shades - Equipment & Supplies	6,087	1,321	26	1,502	17	65.4%	7	26.9%	2	7.7%
indow Tinting & Coating - Commercial	2,930		17		5	29.4%	11		1	5.9%
indow Tinting & Coating - Residential	3,291 299,790	1,711	10	2,109	6	60.0%	4	40.0%	0	0.0%
indows indows - Installation & Service	299.790 445,537	59	1,165	169	876	75.2%	200		89 61	3.5%
indows - Repairing	15,479	803	43	1,208	35	81.4%	232	16.3%	1	2.3%
indows - Vinyl	3,100	1,751	9	2,184	9	100.0%	0	0.0%	0	0.0%
indows - Wells & Covers	2,079	2,045	6	2,461	5	83.3%	1	. 16.7%	0	0.0%
indows - Wood	373	3,217	1	3,308	1	100.0%	0	0.0%	0	0.0%
indows & Doors - Installation & Service indshield Wipers	9,433	1,056 4,229	17	1,750	12	70.6%	4	23.5%	1	5.9% 0.0%
indshield wipers	42		1	3,308	1	100.0%	0	0.0%	0	0.0%
ine Brokers	827		7	2,362	5	71.4%	2	28.6%	0	0.0%
ine Cellars	435	3,120	2	3,046	1	50.0%	1	50.0%	0	0.0%
ine Storage Equipment	4,451		11		7	63.6%	4	36.4%	0	0.0%
inemaking Equipment & Supplies	781	2,736	7	2,362	4		3	42.9%	0	0.0%
ineries ines - Retail	3,825	1,602	44	1,197 819	25	56.8% 57.3%	17	38.6%	2	4.5%
ines - Wholesale	10,648		96		55		3/	15.8%	4	0.0%
iping Cloths	230	3,507	0	3,787	0	0.0%	0	0.0%	0	0.0%
ire & Cable - Electric	4,513	1,494	13	1,939	7	53.8%	6	46.2%	0	0.0%
ire & Cable - Non-Electric	1,292		4	2,683	3	75.0%	1	25.0%	0	0.0%
ire Cloth	67		0	3,787	0	0.0%	0	0.0%	0	0.0%
ire Harnesses - Electrical ire Products	391 2,375	3,179 1,954	0	3,787 2,683	0	0.0%	0	0.0%	0	0.0%
ire Rone	2,3/3		4	2,083	2	50.0%	2	0.0%	0	0.0%
ire Stitching Machines & Supplies	14		0	3,787	0	0.0%	0	0.0%	0	0.0%
ire Strippers	2	4,684	0	3,787	0	0.0%	0	0.0%	0	0.0%
ire Wrapping Service & Equipment	22		0	3,787		0.0%	0	0.0%	0	0.0%
omens Apparel - Retail	43,629	414	622	258	445	71.5%	158		19	3.1%
omens Apparel - Wholesale & Manufacturers ood Carving	5,358 790	1,398 2,729	23	1,569	10	43.5%	10	0 43.5% 0.0%	3	13.0%
ood Enishing	4.181		18	1,713	12		5	27.8%	1	5.6%
ood Preservatives	827	2,703	0	3,787	0	0.0%	0	0.0%	0	0.0%
ood Preserving	3,677		6	2,461	2	33.3%	4	66.7%	0	0.0%
ood Products - Sawdust & Shavings	5		0	3,787	0	0.0%	0	0.0%	0	0.0%
ood Technologists ood Turning	72	4,043	0	3,787	0	0.0%	0	0.0%	0	0.0%
oodworking	28,444	549	152	5.787	42	27.6%	95	62.5%	15	9.9%
oodworking Equipment & Supplies	2,775	1,838	10	2,109	5	50.0%	5	50.0%	0	0.0%
oodworking Tools - Retail	198	3,585	2	3,046	1	50.0%	1	50.0%	0	0.0%
	196		0	3,787	0	0.0%	0	0.0%	0	0.0%
oolen Goods - Wholesale & Manufacturers	170		0	3,787	0	0.0%	0	0.0%	0	0.0%
ord Process System, Consultant, Designer ord Processing Equipment - Maintenance	3	4,660 4,710	0	3,787	0	0.0%	0	0.0%	0	0.0%
ord Processing Service	903	2,628	2	3,046	1	50.0%	1	50.0%	0	0.0%
ork Clothes - Retail	2,287	1,978	12	1.989	9	75.0%	3	25.0%	0	0.0%
ork Clothes - Wholesale & Manufacturers	106	3,893	0	3,787	0	0.0%	0	0.0%	0	0.0%
ork-At-Home Companies	520,917	32	2,604	69	1,253	48.1%	1,104	42.4%	247	9.5%
riter riter - Freelance	35 839	4,279 2,689	17	3,308	0	0.0%	1	100.0%	0	0.0%
riter - Freelance riters - Business	4,367	2,689	1/	1,750	6 0	35.3%	10	34.5%	4	34.5%
Ray Apparatus & Supplies	955		3	2,840	3	100.0%	0	0.0%	0	0.0%
Ray Duplicating Services	22	4,380	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ray Labs - Industrial	5,435	1,386	7	2,362	2	28.6%	5	71.4%	0	0.0%
Ray Labs - Medical & Dental	6.843	1.239	41	1.235	27	65.9%	11	26.8%	3	7.3%
Ray Protection Icht Brokers	236	3,489 1,789	12	3,787	0	0.0%	0	0.0%	0	0.0%
icht Charter Broker	39,051	444	228	490	10	57.9%	95		1	0.4%
nn - Retail	1,825		12		152		4	33.3%	0	0.0%
rn - Wholesale & Manufacturers	123	3,825	5	2,558	3	60.0%	2	40.0%	0	0.0%
llow Page Advertising	15,799	790	922	196	778	84.4%	141		3	0.3%
aga Instruction nga Supplies	8,227	1,139	85	881	52	61.2%	31	36.5%	2	2.4%
iga Supplies igurt	619 1,772	2,891 2,162	6	2,461 2,050	5	83.3% 63.6%	1	16.7% 36.4%	0	0.0%
outh Organizations & Centers	1,772	2,102	49		34		14		1	2.0%
nc Oxide	4		49	3,787	0	0.0%	0	0.0%	0	0.0%
ppers	106	3,893	0	3,787	0	0.0%	0	0.0%	0	0.0%
ppers - Repair	1	4,710	1	3,308	1	100.0%	0	0.0%	0	0.0%
oological Gardens	317	3,327	2	3,046	1	50.0% 57.1%	1	50.0%	0	0.0%