

US BBB  
2011 Statistics  
Sorted by Inquiries

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmps Settled	%	Cmps Not Settled	%	Cmps Unable to Pursue	%
<b>Total</b>	<b>97,728,738</b>		<b>894,868</b>		<b>683,764</b>	<b>76.4%</b>	<b>186,555</b>	<b>20.8%</b>	<b>24,572</b>	<b>2.7%</b>
Roofing Contractors	3,094,195	1	8,190	15	5,072	61.9%	2,648	32.3%	470	5.7%
Contractors - General	2,092,531	2	5,558	28	2,957	53.2%	2,365	42.6%	236	4.2%
Auto Repair & Service	1,492,006	3	4,155	6	9,422	66.6%	4,449	31.4%	285	2.0%
Auto Dealers - Used Cars	1,478,266	4	15,801	8	11,509	72.8%	4,007	25.4%	285	1.8%
Mortgage Brokers	1,450,993	5	6,712	18	5,156	76.8%	1,440	21.5%	116	1.7%
Auto Dealers - New Cars	1,422,215	6	25,033	2	22,012	87.9%	2,863	11.4%	158	0.6%
Plumbers	1,413,819	7	4,729	33	3,633	76.8%	1,022	21.6%	74	1.6%
Construction & Remodeling Services	1,255,221	8	4,015	40	2,056	51.2%	1,763	43.9%	196	4.9%
Heating & Air Conditioning	1,145,804	9	4,015	40	3,229	80.4%	695	17.3%	91	2.3%
Movers	1,065,610	10	7,395	17	5,612	75.9%	1,589	21.5%	194	2.6%
Insurance Companies	1,048,089	11	8,568	12	7,938	92.6%	598	7.0%	32	0.4%
Air Conditioning Contractors & Systems	995,580	12	4,501	35	3,990	79.8%	852	18.9%	59	1.3%
Home Builders	901,322	13	2,753	64	2,048	74.4%	640	23.2%	65	2.4%
Collection Agencies	890,700	14	17,478	4	14,507	83.0%	2,379	13.6%	592	3.4%
Building Contractors	873,354	15	1,076	176	689	64.0%	362	33.6%	25	2.3%
Internet Services	831,500	16	8,197	14	7,004	85.4%	1,009	12.3%	187	2.3%
Home Improvements	826,162	17	3,484	48	2,395	68.7%	976	28.0%	113	3.2%
Landscape Contractors	824,604	18	2,682	66	1,454	54.2%	1,148	42.8%	80	3.0%
Electricians	789,578	19	915	199	626	68.4%	273	29.8%	16	1.7%
Attorneys & Lawyers	782,254	20	2,870	61	1,933	67.4%	821	28.6%	116	4.0%
Internet Shopping	748,272	21	12,674	9	9,089	71.7%	3,317	26.2%	268	2.1%
Painting Contractors	744,688	22	1,512	130	671	57.6%	675	38.0%	64	4.4%
Financial Services	721,603	23	8,482	13	7,765	91.5%	553	6.5%	164	1.9%
Property Management	715,548	24	6,493	20	5,181	79.8%	1,237	19.1%	75	1.2%
Travel Agencies & Bureaus	710,621	25	5,841	24	4,711	80.7%	990	16.9%	140	2.4%
Auto Body Repair & Painting	687,511	26	2,834	62	1,879	66.3%	894	31.5%	61	2.2%
Furniture - Retail	635,277	27	13,619	9	10,264	75.4%	2,733	20.1%	622	4.6%
Pest Control Services	625,139	28	2,938	59	2,364	80.5%	518	17.6%	56	1.9%
Jewelers - Retail	611,871	29	6,171	49	2,600	77.9%	303	21.1%	34	1.0%
Swimming Pool Contractors, Dealers, Design	598,032	30	2,184	81	1,644	75.3%	492	22.5%	48	2.2%
Real Estate	580,576	31	3,200	53	2,310	72.2%	827	25.8%	63	2.0%
Work-At-Home Companies	520,917	32	2,604	69	1,253	48.1%	1,104	42.4%	247	9.5%
Internet Marketing Services	496,627	33	3,767	44	3,014	80.0%	645	17.1%	108	2.9%
Tree Service	495,274	34	1,811	100	814	44.9%	848	46.8%	149	8.2%
Computers Hardware, Software & Services	450,011	35	5,599	27	4,846	85.6%	636	11.4%	117	1.7%
Dentists	446,784	36	3,931	42	3,116	79.3%	670	17.0%	145	3.7%
Windows - Installation & Service	445,537	37	1,724	106	1,371	79.5%	292	16.9%	61	3.5%
Banks	433,171	38	15,876	5	15,486	97.5%	351	2.2%	39	0.2%
Not Elsewhere Classified	426,348	39	8,152	16	4,125	50.6%	3,449	42.3%	578	7.1%
Mortgage Bankers	423,909	40	9,882	185	927	94.4%	46	4.7%	9	0.9%
Business Services - General	404,999	41	2,093	83	1,312	62.7%	660	31.5%	121	5.8%
Concrete Contractors	401,695	42	1,479	133	746	50.4%	681	46.0%	52	3.5%
Carpet & Rug Cleaners	394,780	43	1,582	123	998	63.1%	532	33.6%	52	3.3%
Auto Parts & Supplies - New	375,091	44	4,396	37	2,982	67.8%	1,367	31.1%	47	1.1%
Business Opportunity Companies	373,245	45	2,162	82	936	43.3%	640	29.6%	586	27.1%
Burglar Alarm Systems - Dealers, Monitoring & Service	370,368	46	4,155	39	3,852	92.7%	272	6.5%	31	0.7%
Lawn Maintenance	362,248	47	2,827	63	2,450	79.6%	544	19.2%	31	1.2%
Loans	337,751	48	3,257	52	1,580	51.8%	1,206	37.0%	378	11.4%
Fence Contractors	330,580	49	1,315	150	816	62.1%	437	33.2%	62	4.7%
Games & Supplies	328,834	50	454	317	300	66.1%	141	31.1%	13	2.9%
Insurance Services	325,341	51	1,953	88	1,727	91.0%	149	7.6%	27	1.4%
Computers - Dealers	323,872	52	5,970	23	5,434	91.0%	489	8.2%	47	0.8%
Paving Contractors	318,288	53	1,516	128	1,044	49.1%	687	44.0%	105	6.9%
Consumer Finance & Loan Companies	318,200	54	5,710	94	5,146	90.1%	477	7.5%	2	2.4%
Cellular Telephone Service & Equipment	315,600	55	36,751	9	35,274	96.0%	1,312	3.6%	165	4.4%
Security Control Equipment & System Monitors	309,979	56	2,029	86	1,779	87.7%	218	10.7%	32	1.6%
Schools - Business & Vocational	307,653	57	1,244	157	962	77.3%	250	20.1%	32	2.6%
Credit & Debt Counseling	304,604	58	781	228	633	81.0%	106	13.6%	42	5.4%
Windows	299,780	59	1,165	169	876	75.2%	206	17.2%	89	2.6%
Attorney Advertising	297,589	60	2,589	192	2,112	81.6%	394	42.9%	13	1.4%
Tax Return Preparation	295,463	61	2,308	75	1,457	63.1%	768	33.3%	83	3.6%
Auto Transporters & Drive-Away Companies	295,104	62	1,617	116	975	60.3%	612	37.8%	30	1.9%
Moving & Storage Company	288,452	63	1,830	97	1,206	65.9%	600	32.8%	24	1.3%
Marketing Programs & Services	285,059	64	1,625	115	1,146	70.5%	403	24.8%	76	4.7%
Carpet & Rug Dealers - New	284,089	65	1,572	124	1,341	85.3%	199	12.7%	32	2.0%
Advertising Agencies & Consultants	273,199	66	1,585	104	1,385	87.4%	610	38.5%	71	4.5%
Fire & Water Damage Restoration	266,306	67	764	229	672	88.0%	84	11.0%	8	1.0%
Gold, Silver & Platinum Dealers	264,180	68	591	267	382	64.6%	201	34.0%	8	1.4%
Business Consultants	259,112	69	892	207	552	61.9%	288	32.3%	52	5.8%
Health & Diet Products - Retail	253,641	70	3,280	51	2,531	77.2%	649	19.8%	100	3.0%
Financial Planning Consultants	248,209	71	587	270	349	59.5%	187	31.9%	51	8.7%
Employment Agencies	247,289	72	2,299	60	2,254	98.6%	106	28.6%	10	2.7%
Transmissions - Automobile	247,026	73	2,926	80	2,009	68.7%	807	28.6%	80	2.7%
Web Design	246,740	74	1,882	92	1,158	61.5%	546	29.0%	178	9.5%
Television - Cable, CATV & Satellite	243,333	75	24,848	3	24,338	97.9%	448	1.8%	85	0.3%
Apartments	243,025	76	6,430	21	4,464	69.3%	1,888	29.3%	87	1.4%
Health & Medical - General	241,225	77	1,775	102	1,357	76.5%	368	20.7%	50	2.8%
Restaurants	241,012	78	5,089	32	3,150	61.9%	1,805	35.5%	133	2.6%
Dating Service	237,406	79	2,392	84	2,146	89.7%	84	8.4%	44	1.8%
Siding Contractors	231,800	80	741	237	478	78.0%	132	17.8%	31	4.2%
Manufacturers & Producers	225,948	81	2,730	65	2,480	90.8%	235	8.6%	15	0.5%
Tire Dealers	225,524	82	2,632	68	2,046	77.7%	554	21.0%	32	1.2%
Credit Card Processing Service	224,003	83	2,238	78	2,048	91.5%	183	8.2%	7	0.3%
Heating Contractors	223,718	84	921	241	549	76.1%	149	20.7%	23	3.2%
Computers - Supplies & Parts	219,988	85	1,894	153	1,585	83.7%	302	15.9%	34	1.8%
Modeling & Talent Agencies	217,633	86	418	337	283	67.7%	120	28.7%	15	3.6%
Foundation Contractors	214,997	87	528	288	410	77.7%	98	18.6%	20	3.8%
Taxes - Consultants & Representatives	213,802	88	1,273	154	827	65.0%	408	32.1%	38	3.0%
Schools - Academic - Colleges & Universities	212,914	89	1,654	111	1,486	89.8%	154	9.3%	14	0.8%
Appliances - Major - Dealers	207,197	90	3,858	43	3,203	83.0%	613	15.9%	42	1.1%
House Cleaning	204,840	91	284	277	284	68.0%	163	28.8%	18	3.2%
Timeshare Resale and Rental Marketing	204,663	92	2,663	82	902	33.9%	1,295	48.6%	466	17.5%
Waterproofing Contractors	203,542	93	629	256	481	76.5%	110	17.5%	38	6.0%
Gutters & Downspouts	201,225	94	613	263	424	69.2%	156	25.4%	33	5.4%
Health Clubs	200,460	95	6,687	19	5,771	86.3%	836	12.5%	80	1.2%
Travel Clubs	196,464	96	1,820	98	1,286	70.7%	465	25.5%	69	3.8%
Debt Relief Services	196,046	97	1,283	153	806	62.9%	391	30.5%	8	6.6%
Home Health Services	195,769	98	1,151	233	1,051	70.8%	60	25.8%	8	3.4%
Electric Companies	191,393	99	4,227	36	4,268	96.4%	154	3.5%	5	0.1%
Penny Auctions	189,586	100	2,137	84	1,659	77.6%	478	22.4%	0	0.0%
Market Research & Analysis	189,476	101	618	260	530	85.8%	59	9.5%	29	4.7%
Telephone Companies	189,248	102	15,394	7	14,820	96.3%	560	3.6%	14	0.1%
Mason Contractors	187,347	103	513	293	246	48.0%	250	48.7%	17	3.3%

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Home Inspection Service	185,334	104	458	313	318	69.4%	125	27.3%	15	3.3%
Mail Order & Catalog Shopping	185,300	105	4,183	38	3,766	90.0%	389	9.3%	28	0.7%
Timeshare Companies	184,425	106	2,156	83	1,155	53.6%	781	36.2%	220	10.2%
Towing - Automotive	184,200	107	2,967	58	1,781	57.7%	1,111	40.8%	43	1.4%
General Merchandise - Retail	181,780	108	5,326	30	3,984	74.8%	981	18.4%	361	6.8%
Handyman Services	181,245	109	584	293	298	51.0%	252	43.2%	34	5.8%
Auto Warranty Processing Service	179,355	110	1,603	119	1,169	72.9%	358	22.3%	76	4.7%
Computers - Service & Repair	176,180	111	1,529	126	1,023	66.9%	456	29.8%	50	3.3%
Investment Advisory Service	172,900	112	230	484	141	61.3%	71	30.9%	18	7.8%
Kitchen & Bath - Design & Remodeling	172,025	113	389	355	259	66.6%	116	29.8%	14	3.6%
Electronic Equipment & Supplies - Dealers	166,724	114	5,121	31	4,561	89.1%	489	9.5%	71	1.4%
Accountants - Certified Public	163,020	115	218	511	137	62.8%	73	33.5%	8	3.7%
Beauty Salons	162,732	116	1,896	90	1,132	59.7%	603	31.8%	161	8.5%
Child Care Centers	159,977	117	509	295	340	66.8%	154	30.3%	15	2.9%
Credit Cards & Plans	159,691	118	6,283	22	6,032	96.0%	194	3.1%	57	0.9%
Computers - Networks	158,025	119	2,358	74	2,324	98.6%	26	1.1%	8	0.3%
Coin Dealers/Supplies	157,115	120	157	326	294	66.7%	145	33.1%	1	0.2%
Information Bureaus	154,851	121	1,604	118	1,247	77.7%	336	20.9%	21	1.3%
Training Programs	154,542	122	876	210	704	80.4%	133	15.2%	39	4.5%
Credit Unions	151,375	123	1,651	112	1,523	92.2%	125	7.6%	3	0.2%
Contractor - Insulation	148,779	124	276	428	211	76.4%	55	19.9%	10	3.6%
Excavating Contractors	140,505	125	139	139	88	63.3%	48	34.5%	3	2.2%
Physicians & Surgeons - Medical-M.D.	140,341	126	1,036	140	725	70.5%	198	19.8%	7	0.7%
Multi-Level Selling Companies	139,152	127	210	821	84	87.6%	22	10.5%	4	1.9%
Floor Laying, Refinishing & Resurfacing	138,523	128	481	505	277	57.6%	187	38.9%	17	3.5%
Wholesalers & Distributors	138,454	129	782	227	544	69.6%	218	27.9%	20	2.6%
Internet - Web Hosting	138,147	130	1,163	170	825	70.9%	286	24.6%	52	4.5%
Limousine Service	137,983	131	1,198	164	596	49.7%	553	46.2%	49	4.1%
Shoes - Retail	136,339	132	1,584	122	1,060	66.9%	448	28.3%	76	4.9%
Auto Renting & Leasing	135,882	133	3,562	47	3,050	85.6%	503	14.1%	10	0.3%
Audio-Visual Equipment - Dealers	135,340	134	1,209	160	867	71.7%	328	27.1%	14	1.2%
Vitamins & Food Supplements	135,130	135	1,413	141	927	65.6%	325	23.0%	161	11.4%
Oils - Fuel	133,832	136	862	212	729	84.6%	123	14.3%	10	1.2%
Printers	133,781	137	505	299	403	79.8%	100	19.8%	2	0.4%
Publishers - Book	133,329	138	2,202	79	1,882	85.5%	300	13.6%	20	0.9%
Marketing Consultants	132,941	139	419	339	419	65.9%	135	29.1%	31	5.0%
Telephone Communications	132,833	140	4,584	34	4,231	92.3%	305	6.7%	48	1.0%
Appliances - Major - Service & Repair	132,044	141	1,201	162	758	63.1%	415	34.6%	28	2.3%
Swimming Pool Service & Repair	131,865	142	615	261	380	61.8%	219	35.6%	16	2.6%
Payday Loans	129,934	143	2,999	56	1,354	45.1%	1,178	39.3%	467	15.6%
Janitor Service	129,646	144	248	460	158	63.7%	83	33.5%	7	2.8%
Building Materials	129,621	145	1,516	143	1,243	82.0%	67	4.4%	5	0.3%
Loans - Small Business	129,215	146	1,452	137	1,217	83.8%	211	14.5%	24	1.7%
Hearing Aids & Assistive Devices	128,766	147	533	287	451	84.6%	73	13.7%	9	0.7%
Chimney Cleaning	128,476	148	397	349	238	59.9%	124	31.2%	35	8.8%
Exercise & Physical Fitness Programs	128,427	149	1,324	148	990	74.8%	299	22.6%	35	2.6%
Educational Consultants	127,849	150	802	223	704	87.8%	93	11.6%	5	0.6%
Extended Warranty Contract Service Companies	127,811	151	1,170	614	614	78.1%	93	11.9%	117	10.0%
Veterinarians	127,368	152	692	244	555	80.2%	134	19.4%	3	0.4%
Motorcycles - Dealers	127,276	153	1,467	135	964	65.7%	478	32.6%	25	1.7%
Mattresses	127,143	154	1,663	109	1,371	82.4%	263	15.8%	29	1.7%
Clinics	126,355	155	1,072	177	788	73.5%	274	25.6%	10	0.9%
Ticket Sales - Events	125,913	156	1,512	130	1,153	76.3%	293	19.4%	66	4.4%
Title Companies & Agents	124,814	157	574	276	278	48.4%	276	48.1%	20	3.5%
Hospital & Medical Equipment & Supplies	124,510	158	971	186	749	77.1%	191	21.8%	10	1.0%
Advance Fee Brokers	124,461	159	2,514	71	571	22.7%	1,152	45.8%	791	31.5%
Glass - Plate and Window	122,441	160	464	311	290	62.5%	164	35.3%	10	2.2%
Auto Repair - Windshield, Glass Shops	120,103	161	747	236	499	66.8%	227	30.4%	21	2.8%
Collection Systems	118,690	162	1,650	113	1,093	66.2%	514	31.2%	43	2.6%
Legal Forms	118,239	163	483	343	278	67.7%	122	30.3%	8	2.0%
Dry Cleaners	114,836	164	3,032	164	1,619	53.4%	1,345	44.7%	59	1.9%
Tile - Ceramic - Contractors & Dealers	113,023	165	278	425	164	59.0%	104	37.4%	10	3.6%
Skin Care	111,195	166	1,466	136	1,247	85.1%	196	13.4%	23	1.6%
Hotels	110,907	167	5,519	29	3,757	68.1%	1,729	31.3%	33	0.6%
Dental Laboratories	110,894	168	934	192	721	77.2%	208	22.3%	5	0.5%
Locks & Locksmiths	110,746	169	962	188	385	40.0%	445	46.3%	132	13.7%
Vacation Time Share	109,341	170	1,907	109	1,593	83.5%	287	14.0%	47	4.7%
Computer Software Publishers & Developers	109,017	171	1,353	143	1,218	90.0%	82	8.2%	24	1.8%
Pet Boarding & Kennels	106,112	172	276	428	201	72.8%	71	25.7%	4	1.4%
Vacuum Cleaners - Household - Dealers	105,150	173	748	235	571	76.3%	161	21.5%	16	2.1%
Charity - Local	104,875	174	199	545	174	87.4%	23	11.6%	2	1.0%
Weight Control Services	100,803	175	940	180	842	89.6%	84	8.9%	14	1.5%
Drywall Contractors	100,608	176	84	39	894	46.4%	83	39.3%	12	14.3%
Garage Doors & Openers	100,472	177	403	843	272	67.5%	119	29.5%	12	3.0%
Water Filtration & Purification Equipment	99,500	178	539	285	397	73.7%	120	22.3%	22	4.1%
Rubbish & Garbage Removal	99,437	179	1,343	145	1,015	75.6%	318	23.7%	10	0.7%
Sporting Goods - Retail	98,914	180	1,146	171	879	76.7%	235	20.5%	32	2.8%
Insurance - Health	98,711	181	860	213	773	89.9%	29	9.2%	8	0.9%
Vacation Rentals	98,628	182	785	226	499	63.6%	267	34.0%	19	2.4%
Insurance - Auto	98,470	183	947	183	844	87.7%	116	12.0%	9	0.8%
Investigators	97,331	184	438	328	286	65.3%	145	33.1%	8	1.6%
Photographic Equipment & Supplies - Retail	97,216	185	487	239	487	66.6%	220	30.1%	24	3.3%
Computers - Sys Designers & Consult	97,033	186	287	415	210	73.2%	69	24.0%	8	2.8%
Advertising Specialties	96,886	187	799	224	549	68.7%	233	29.2%	17	2.1%
Chiropractors D.C.	96,741	188	426	331	338	79.3%	85	20.0%	3	0.7%
Credit Services	95,338	189	909	690	690	75.9%	217	21.7%	22	2.4%
Debt Relief Services (Non-compliant with FTC Rule)	95,252	190	882	200	451	51.1%	409	46.4%	22	2.5%
Insurance - Life	95,079	191	213	516	187	87.8%	21	9.9%	5	2.3%
Watches - Dealers	94,701	192	546	280	377	69.0%	164	30.0%	5	0.9%
Internet Gaming	93,394	193	1,538	125	1,422	92.5%	108	7.0%	8	0.5%
Solar Energy Equipment & Systems Dealers	92,795	194	286	418	204	71.3%	76	26.6%	6	2.1%
Pharmacies	91,975	195	926	195	829	89.5%	67	7.2%	30	3.2%
Appliances - Major - Parts & Supplies	91,675	196	1,174	162	856	72.9%	299	25.5%	19	1.6%
Office Supplies	91,086	197	1,302	151	1,144	87.9%	151	11.8%	5	0.4%
Florists - Retail	90,928	198	3,072	54	2,666	86.8%	381	12.4%	25	0.8%
Countertops	90,900	199	297	410	209	70.4%	75	25.3%	13	4.4%
Security Guard & Patrol Service	90,463	200	135	691	80	59.3%	43	31.9%	12	8.9%
Credit Cards - Protection Service	90,241	201	649	245	569	87.2%	78	12.0%	0	0.3%
Auctioneers	90,026	202	1,665	108	907	54.5%	713	42.8%	45	2.7%
Services - General	89,160	203	1,112	173	568	51.1%	376	33.8%	168	15.1%
Magazine Sales	88,815	204	3,569	45	2,615	73.3%	888	24.9%	66	1.8%
Remodeling Services	88,194	205	402	347	192	47.8%	188	46.8%	22	5.5%
Grocers - Retail	87,010	206	983	184	802	81.6%	172	17.5%	9	0.9%
Department Stores	84,754	207	9,219	11	9,150	99.3%	62	0.7%	7	0.1%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Duct Cleaning	84,044	208	255	451	153	60.0%	81	31.8%	21	8.2%
Transportation Services	83,738	209	606	265	399	65.8%	181	29.9%	26	4.3%
Recreational Vehicles - Dealers	83,644	210	901	206	746	82.8%	145	16.1%	20	2.3%
Pet Shops	83,554	211	753	233	515	68.4%	218	29.9%	20	2.6%
Floor Materials - Retail	83,201	212	339	382	242	71.4%	86	25.4%	11	3.2%
Interior Decorators & Designers	83,035	213	200	469	136	56.7%	86	35.8%	18	7.5%
Health Maintenance Organizations	82,776	214	234	478	208	88.9%	21	9.0%	5	2.1%
Pet Grooming	82,701	215	345	376	256	74.2%	83	24.1%	6	1.7%
Debt Relief Services	82,075	216	911	202	370	40.6%	463	50.8%	78	8.6%
Credit Repair Services - Advance Fee	81,703	217	401	348	148	36.9%	260	49.9%	53	13.3%
Concursure Services	81,662	218	393	357	85	21.6%	289	73.5%	19	4.8%
Real Estate Developers	81,463	219	240	469	177	73.8%	59	24.6%	4	1.7%
Home Warranty Plans	81,439	220	1,448	138	1,255	86.7%	181	12.5%	12	0.8%
Building Construction Consultants	81,044	221	199	545	113	56.8%	83	41.7%	3	1.5%
Bridal Shops	80,672	222	1,070	178	752	70.3%	261	24.4%	57	5.3%
Marketing - Home Based Business	79,939	223	91	847	71	78.0%	19	20.9%	1	1.1%
Photographers - Portrait	79,746	224	1,615	147	708	43.8%	823	50.9%	85	5.3%
Billing Service	79,526	225	1,404	142	1,257	89.5%	134	9.5%	13	0.9%
Loan Modification	79,449	226	1,323	149	445	33.6%	783	59.2%	95	7.2%
Cabinets	79,088	227	281	421	144	51.2%	121	43.1%	16	5.7%
Real Estate Rental Service	79,048	228	997	183	664	66.6%	284	28.5%	49	4.9%
Photographers - Commercial	78,494	229	606	265	321	53.0%	270	44.6%	15	2.5%
Moving Services - Labor & Materials	78,218	230	230	242	399	59.0%	251	37.4%	24	3.6%
Caterers	78,080	231	676	425	148	53.2%	119	42.8%	37	4.0%
Beauty Supplies & Equipment	78,052	232	1,184	166	713	60.2%	434	36.7%	27	3.1%
Natural Gas Companies	77,625	233	1,680	107	1,604	95.5%	73	4.3%	3	0.2%
Video Games - Dealers	76,985	234	1,801	101	1,402	77.8%	391	21.7%	8	0.4%
Water Soft & Conditioning Equipment Service & Supplies	76,915	235	353	369	289	81.9%	54	15.3%	10	2.8%
Product Sales - General	76,716	236	1,399	143	1,399	67.3%	383	27.4%	75	5.4%
Investment Securities	76,658	237	193	560	132	68.4%	57	29.5%	4	2.1%
Dog Breeders	76,125	238	374	358	211	56.4%	149	39.8%	14	3.7%
Mailing Services	76,058	239	1,646	114	1,393	84.6%	237	14.4%	16	1.0%
Tours - Operators & Promoters	75,955	240	338	384	238	70.4%	96	28.4%	4	1.2%
Clothing - Retail	75,847	241	1,859	94	1,015	54.6%	412	41.2%	78	4.2%
Motorcycles - Supplies & Parts	75,504	242	741	237	498	67.2%	225	30.4%	18	2.4%
Tutoring	75,442	243	75,442	243	144	19.1%	371	19.3%	11	5.7%
Discount Stores	75,150	244	1,202	161	983	81.8%	210	17.5%	9	0.7%
Energy Conservation Products & Services	75,103	245	264	437	184	69.7%	66	25.0%	14	5.3%
Freight Forwarding	74,685	246	343	378	211	61.5%	125	36.4%	7	2.0%
Guns & Gunsmiths	74,552	247	446	322	277	62.1%	148	33.2%	21	4.7%
Escrow Service	74,158	248	311	389	262	79.2%	53	16.0%	16	4.8%
Engines - Rebuild & Exchange	73,967	249	2,967	429	425	60.4%	126	29.6%	4	0.9%
Professional Services - General	72,371	250	309	402	219	70.9%	83	26.9%	7	2.3%
Scholarships & Financial Aid	72,284	251	1,269	155	1,250	98.5%	15	1.2%	4	0.3%
Granite	72,257	252	210	521	134	63.8%	71	33.8%	5	2.4%
Books - New	72,225	253	1,967	87	1,621	82.4%	307	15.6%	39	2.0%
Credit Cards & Plans - Equipment & Supplies	71,396	254	927	193	899	97.0%	25	2.7%	3	0.3%
Payment Processing Service	71,049	255	638	252	563	88.2%	68	10.8%	6	0.9%
Bookkeeping Service	71,020	256	1,020	83	937	83.1%	80	33.1%	8	5.3%
Driving Instruction	70,984	257	351	370	252	71.8%	96	27.4%	3	0.9%
Magazines - Subscription Agents	70,982	258	3,323	50	2,387	71.8%	889	26.8%	47	1.4%
Internet Selling Services	70,880	259	2,244	77	1,878	83.7%	327	14.6%	39	1.7%
Herbs	70,528	260	424	333	231	54.5%	190	44.8%	3	0.7%
Credit Reporting Agencies	69,983	261	3,565	46	3,517	98.7%	46	1.1%	9	0.3%
Auto Services	69,665	262	919	197	622	66.2%	292	26.3%	15	1.8%
Food Manufacturers, Wholesalers, Distributors	69,507	263	227	494	162	71.4%	53	23.3%	12	5.3%
Buying Clubs & Group Purchasing Service	69,497	264	1,441	139	1,301	90.3%	118	8.2%	22	1.5%
Air conditioning & Heating Contractors - Residential	69,200	265	582	274	399	68.6%	171	29.4%	12	2.1%
Hospitals	69,189	266	1,496	132	1,258	84.1%	232	15.5%	6	0.4%
Vacation Certificates & Vouchers	69,012	267	1,417	140	884	62.4%	472	33.7%	56	4.0%
Telemarketing Services	68,488	268	631	410	63	65.0%	173	27.4%	48	7.6%
Cutlery	68,377	269	91	847	74	81.3%	17	18.7%	0	0.0%
Massage Therapists	68,282	270	68,282	243	473	66.2%	217	30.4%	24	3.4%
Hardwood Floor Contractors	67,381	271	165	619	88	53.3%	71	43.0%	6	3.6%
Auto Detailing	66,841	272	513	293	258	50.3%	241	47.0%	14	2.7%
Insurance Agency	66,767	273	309	402	238	77.0%	69	22.3%	2	0.6%
Real Estate Loans	66,343	274	66,343	222	69	31.1%	61	66.2%	6	2.7%
Spas & Hot Tubs - Dealers	66,283	275	615	261	516	83.9%	80	13.0%	19	3.1%
Health & Medical Products	65,924	276	1,333	146	609	45.7%	646	48.5%	78	5.9%
Storage Units - Household & Commercial	65,818	277	1,040	179	782	75.2%	242	23.3%	16	1.5%
Medical Equipment & Supplies	65,611	278	590	268	428	72.5%	150	25.4%	12	2.0%
Lawn & Garden Sprinkler Systems	65,595	279	220	507	130	59.1%	86	39.1%	4	1.8%
Handbags	65,372	280	372	799	514	32.4%	261	32.7%	24	3.0%
Plumbing Drains & Sewer Cleaning	65,370	281	475	307	352	74.1%	107	22.5%	16	3.4%
Nurseries - Plants, Trees	65,327	282	806	221	624	77.4%	22	2.2%	0	0.2%
Architects	64,887	283	75	935	25	33.3%	48	64.0%	2	2.7%
Office Supplies - Sale by Deceptive Telemarketing	64,755	284	1,815	99	1,291	71.1%	504	27.8%	20	1.1%
Cleaning Services	64,714	285	1,016	181	450	44.3%	393	38.7%	173	17.0%
Publishers - Directory & Guide	64,707	286	2,200	181	1,469	66.8%	692	31.5%	39	1.8%
Credit Repair Services - No Advance Fee	64,287	287	208	529	191	91.8%	17	8.2%	0	0.0%
Video Production Services	63,987	288	245	462	113	46.1%	119	48.6%	13	5.3%
Swimming Pool Equipment & Supplies	63,440	289	459	312	341	74.3%	113	24.6%	5	1.1%
Signs	63,238	290	356	367	166	46.6%	171	48.0%	19	5.3%
Chambers Of Commerce	63,031	291	7	2,363	6	85.7%	0	0.0%	1	14.3%
Internet Auction Service	63,020	292	609	264	436	71.6%	143	23.5%	30	4.8%
Job Listing & Advisory Services	62,912	293	293	175	258	67.8%	56	21.7%	27	10.5%
Auto Parts & Supplies - Used & Rebuilt	62,652	294	543	282	300	55.2%	197	36.3%	46	8.5%
Service Stations - Gasoline & Oil	62,487	295	1,479	133	907	61.3%	538	36.4%	34	2.3%
Window Cleaning	62,448	296	145	656	81	55.9%	57	39.3%	7	4.8%
Septic Tanks & Systems Contractors & Dealers	62,171	297	210	521	139	66.2%	67	31.9%	4	1.9%
Bedding	62,095	298	579	275	460	79.4%	100	17.3%	19	3.3%
Lighting Fixtures - Retail	61,986	299	402	642	351	62.6%	229	35.7%	11	1.7%
Pizza	61,751	300	806	221	413	51.3%	380	47.1%	13	1.6%
Funeral Directors	61,726	301	162	624	117	72.2%	42	25.9%	3	1.9%
Real Estate Services	61,698	302	367	361	236	64.3%	121	33.0%	10	2.7%
Delivery Service	61,655	303	1,760	104	1,573	89.4%	169	9.6%	18	1.0%
Pet Supplies & Foods - Retail	61,300	304	681	245	432	63.4%	205	30.1%	44	6.5%
Real Estate Investors	60,744	305	184	587	97	52.7%	79	42.9%	6	4.3%
Credit - Debt Consolidation Services	60,638	306	590	268	138	47.7%	417	70.7%	35	5.9%
Office Furniture & Equipment	60,478	307	204	537	111	54.4%	82	40.2%	11	5.4%
Doors	60,465	308	343	378	183	53.4%	130	37.9%	30	8.7%
Bathroom Remodeling	59,701	309	206	531	129	62.6%	69	33.5%	8	3.9%
Estate Planning & Management	59,396	310	37	1,304	27	73.0%	9	24.3%	1	2.7%
Schools - General Interest	59,392	311	260	443	178	68.5%	74	28.5%	8	3.1%

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Chimney Builders & Repair	59,372	312	195	558	118	60.5%	55	28.2%	22	11.3%
Collectibles	59,325	313	415	338	360	86.7%	53	12.8%	2	0.5%
Management Consultants	59,284	314	178	600	107	60.1%	61	34.3%	10	5.6%
Landscape Designers	59,250	315	109	576	106	56.1%	80	42.3%	7	1.5%
Newspapers	59,246	316	1,851	1,709	92	7.3%	63	0.3%	3	0.2%
Property Maintenance	58,346	317	240	469	154	64.2%	79	32.9%	7	2.9%
Air Duct Cleaning	58,227	318	524	290	268	51.1%	224	42.7%	32	6.1%
Disc Jockeys	58,222	319	306	406	131	42.8%	166	54.2%	9	2.9%
Musical Instruments - Dealers	57,911	320	517	291	308	59.6%	122	23.6%	87	16.8%
Attorneys & Lawyers - Bankruptcy	57,783	321	109	601	92	84.4%	16	14.7%	1	0.9%
Patio & Deck Builders	57,281	322	178	600	97	54.5%	69	38.8%	12	6.4%
Product Development & Marketing	57,109	323	209	525	180	86.1%	25	12.0%	4	1.9%
Physicians - Specialists	56,899	324	318	396	251	78.9%	59	18.6%	8	2.5%
Garage Builders	56,770	325	229	486	174	76.0%	55	24.0%	0	0.0%
Nursing Homes	56,536	326	100	804	68	68.0%	32	32.0%	0	0.0%
Party Supplies	56,190	327	381	356	230	60.4%	147	38.6%	4	1.0%
Auto Service Contract Companies	56,116	328	328	471	871	55.9%	374	42.5%	14	1.6%
Real Estate Consultants	55,829	329	283	419	178	62.9%	97	34.3%	8	2.8%
Apartment Finding & Rental Service	55,695	330	650	248	406	62.5%	218	33.5%	26	4.0%
Cabinet Manufacturer	55,541	331	152	644	91	59.9%	58	38.2%	3	2.0%
Tattoos	55,492	332	197	553	107	54.3%	80	40.6%	10	5.1%
Pawnbrokers	55,243	333	404	341	306	75.7%	89	22.0%	9	2.2%
Irrigation Systems & Equipment	54,988	334	198	334	139	70.2%	54	24.2%	11	5.6%
Optical Goods - Retail	54,772	335	622	258	485	78.0%	48	10.1%	1	0.2%
Electronic Equipment & Suppliers - Service & Repair	54,430	336	1,864	93	1,586	85.1%	261	14.0%	17	0.9%
Correspondence Schools	54,282	337	347	374	295	85.0%	33	9.5%	19	5.5%
Bathtubs & Sinks - Repair & Refinish	54,160	338	184	587	95	51.6%	72	39.1%	17	9.2%
Assisted Living Centers & Adult Family Homes	53,998	339	100	804	64	64.0%	35	35.0%	1	1.0%
Medical Alarms	53,823	340	138	675	124	89.2%	14	10.1%	1	0.7%
Landscape Architects	53,633	341	138	674	55	53.6%	9	39.9%	9	6.5%
Personal Services	53,410	342	229	486	134	58.5%	81	35.4%	14	6.1%
Security Systems Consultants	53,252	343	455	315	378	83.1%	71	15.6%	6	1.3%
Shopping Service - Protective, Comparative	53,183	344	90	857	55	61.1%	18	20.0%	17	18.9%
Real Estate Appraisers	53,179	345	167	614	117	70.1%	47	28.1%	3	1.8%
Hobby & Model Construction Supplies - Retail	53,026	346	721	241	598	82.9%	105	14.6%	18	2.5%
Car Wash & Polish	52,788	347	1,520	127	1,581	62.8%	451	30.1%	107	7.0%
Auto & Truck Brokers	52,555	348	132	695	93	70.5%	39	29.5%	0	0.0%
Incorporating Companies	52,408	349	199	545	179	89.9%	18	9.0%	2	1.0%
Legal Services Plans	52,329	350	187	584	145	77.5%	37	19.8%	5	2.7%
Accountants	52,242	351	129	74	74	57.4%	52	40.3%	3	2.3%
Water-Well Drilling & Service	52,204	352	103	786	64	62.1%	36	35.0%	3	2.8%
Carpenters	51,898	353	129	675	49	38.3%	127	56.3%	7	5.5%
Unclaimed Funds Retrieval Services	51,791	354	91	847	76	83.5%	12	13.2%	3	3.3%
Awnings & Canopies	51,706	355	263	439	159	60.5%	98	37.3%	6	2.3%
Gift Shops	51,664	356	556	278	293	52.7%	245	44.1%	18	3.2%
Commercial Products Manufacturers	51,605	357	587	270	530	90.3%	53	9.0%	4	0.7%
Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Surgery	51,361	358	140	672	103	73.6%	37	26.4%	0	0.0%
Resorts	51,240	359	1,465	984	145	82.0%	164	16.2%	21	1.8%
Graphic Designers	51,167	360	178	597	87	48.6%	80	44.7%	10	6.7%
Environmental & Ecological Services	50,782	361	75	935	46	61.3%	24	32.0%	5	6.7%
Exercise Equipment	50,706	362	679	246	570	83.9%	100	14.7%	9	1.3%
Shutters	50,563	363	181	592	105	58.0%	68	37.6%	8	4.4%
Patio, Porch & Deck Enclosures	50,213	364	226	496	155	68.6%	64	28.3%	7	3.1%
Retirement Planning Service	50,148	365	60	1,039	9	85.0%	9	15.0%	0	0.0%
Antiques - Dealers	49,894	366	177	366	111	62.7%	60	35.0%	6	3.4%
Contractor - Remodel & Repair	49,883	367	318	396	118	37.1%	186	58.5%	14	4.4%
Bakers - Retail	49,732	368	428	330	241	56.3%	171	40.0%	16	3.7%
Amusement Parks & Places	49,621	369	755	230	663	87.8%	86	11.4%	6	0.8%
Advertising - Directory & Guide	49,523	370	912	201	627	68.8%	22	24.1%	65	7.1%
Kitchen Cabinets & Equipment - Household	49,089	371	115	743	67	69.6%	30	27.8%	3	2.6%
Furniture Manufacturers	49,038	372	397	350	211	39.5	183	46.2%	2	0.5%
Currency Exchange	48,892	373	25	1,526	25	100.0%	0	0.0%	0	0.0%
Cruises	48,774	374	1,268	156	1,138	89.7%	117	9.2%	13	1.0%
Coaching - Business	48,630	375	153	638	128	83.7%	21	13.7%	4	2.6%
Day Spas	48,550	376	729	240	317	43.5%	173	23.7%	239	32.8%
Manufactured Homes Distributors & Manufacturers	48,492	377	264	437	200	75.8%	62	23.5%	2	0.8%
Appliances - Small - Service & Repair	48,267	378	485	863	211	56.2%	324	37.8%	52	6.0%
Checks - Printing	48,122	379	206	531	201	97.6%	4	1.9%	1	0.5%
Asphalt	48,069	380	343	378	154	44.9%	163	47.5%	26	7.6%
Boys Clothing & Furnishings - Retail	48,039	381	364	363	195	53.6%	165	45.3%	4	1.1%
Insurance - Homeowners	47,760	382	507	296	431	85.0%	45	8.9%	31	6.1%
Animal Hospitals	47,753	383	446	322	371	83.2%	75	16.8%	0	0.0%
Advertising - Direct Mail	47,552	384	1,732	195	1,571	90.7%	130	7.5%	31	1.8%
Bicycle - Dealers	47,548	385	351	370	248	70.7%	90	25.6%	13	3.7%
Business Forms & Systems	47,363	386	499	300	247	49.5%	242	48.5%	10	2.0%
Air Purifying & Cleaning Systems & Equipment	47,094	387	173	610	151	87.3%	21	12.1%	1	0.6%
Truck Repair & Service	47,064	388	191	569	126	66.0%	61	31.9%	4	2.1%
Hardware - Retail	46,849	389	280	423	203	72.5%	73	26.1%	4	1.4%
Lawn & Garden Equipment & Supplies	46,838	390	445	324	353	72.6%	112	26.2%	10	2.3%
Cosmetics & Perfumes - Retail	46,789	391	467	308	218	45.1%	133	45.1%	32	6.8%
Check Cashing Service	46,704	392	516	292	345	66.9%	150	29.1%	21	4.1%
Video Tapes & Discs Sales & Rentals	46,637	393	838	217	541	64.6%	275	32.8%	22	2.6%
Market Survey Companies	46,367	394	153	638	95	62.1%	31	20.3%	27	17.6%
Foods - Carry Out	46,358	395	541	283	345	63.8%	184	34.0%	12	2.2%
Secret Shopper	46,253	396	295	411	127	42.9%	55	18.6%	114	38.5%
Copiers & Copier Supplies	46,217	397	243	464	173	71.2%	67	25.6%	3	1.2%
Telephone Equipment & Systems Dealers	46,142	398	1,096	174	1,049	95.7%	43	3.9%	4	0.4%
Contractors - Flooring	46,080	399	266	435	133	50.0%	115	43.2%	18	6.8%
Commercial Products Wholesale & Distributor	45,570	400	859	214	823	95.8%	30	3.5%	6	0.7%
Trucking Transportation Brokers	45,495	401	154	636	105	68.2%	48	31.2%	1	0.6%
Manufactured Homes - Dealers	45,191	402	241	467	167	69.3%	66	27.4%	8	3.3%
Gas - Propane	44,940	403	627	287	505	80.5%	127	19.1%	2	0.3%
Engineers - Professional	44,788	404	37	1,304	19	51.4%	18	48.6%	0	0.0%
Funeral Related Services	44,709	405	191	569	110	57.6%	76	39.8%	5	2.6%
Pressure Washing	44,639	406	125	714	80	64.0%	41	32.8%	4	3.2%
Computers - Disaster Recovery	44,506	407	189	576	108	57.1%	80	42.3%	1	0.5%
Brake Service	44,234	408	1,082	175	551	50.9%	528	48.8%	3	0.3%
Solar Energy System Design & Installation	44,006	409	74	640	60	81.1%	640	16.2%	0	2.7%
Meat - Retail	44,000	410	201	129	841	64.2%	67	33.3%	6	2.5%
Auto Service - Window Tinting	43,885	411	235	477	138	58.7%	89	37.9%	8	3.4%
Cooking Utensils	43,708	412	227	494	186	81.9%	40	17.6%	1	0.4%
Associations	43,632	413	287	415	261	90.9%	25	8.7%	1	0.3%
Womens Apparel - Retail	43,629	414	622	258	445	71.5%	158	25.4%	19	3.1%
Relocation Service	43,490	415	424	333	327	77.1%	87	20.5%	10	2.4%

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Computers - Training	43,393	416	201	541	163	81.1%	28	13.9%	10	5.0%
Machine Shops	43,348	417	42	1,218	23	54.8%	17	40.5%	2	4.8%
Contract Manufacturing	43,101	418	278	425	226	81.3%	51	18.3%	1	0.4%
Career & Outplacement Counseling	42,864	419	65	881	6	80.0%	9	10.6%	8	9.4%
Boat Dealers	42,820	420	341	236	99	69.2%	29	29.0%	6	1.8%
Trucking	42,813	421	116	741	75	64.7%	38	32.8%	3	2.6%
Martial Arts	42,631	422	423	335	265	62.6%	150	35.5%	8	1.9%
Television & Radio - Dealers	42,426	423	448	321	259	57.8%	168	37.5%	21	4.7%
Foundation Repair & House Leveling	42,420	424	90	857	67	74.4%	15	16.7%	8	8.9%
Recycling Centers	42,388	425	425	775	74	70.5%	28	26.7%	3	2.9%
Searchers of Records	42,202	426	851	216	800	94.0%	41	4.8%	10	1.2%
Auto Wrecking	41,876	427	311	401	197	63.3%	111	35.7%	3	1.0%
Tanning Salons	41,745	428	1,210	159	715	59.1%	363	30.0%	132	10.9%
Jewelry Buyers	41,267	429	198	549	81	40.9%	115	58.1%	2	1.0%
Plumbing Fixtures, Parts, Supplies - Retail	41,196	430	309	402	252	81.6%	51	16.5%	6	1.9%
Physical Therapists	41,112	431	129	703	98	76.0%	26	20.2%	5	3.9%
Doors - Repair	40,994	432	152	644	103	67.8%	47	30.9%	2	1.3%
Paralegals	40,653	433	189	576	96	50.8%	88	46.6%	5	2.6%
Landscape Maintenance	40,413	434	202	539	107	53.0%	85	42.1%	10	5.0%
Payroll Service	40,004	435	192	564	169	88.0%	23	12.0%	0	0.0%
Real Estate Agents	39,991	436	330	391	202	61.2%	121	36.7%	7	2.1%
Rental Vagancy Listing Service	39,983	437	554	279	204	36.8%	319	57.6%	31	5.6%
Septic Tanks & Systems Cleaning	39,740	438	136	686	80	58.8%	46	33.8%	10	7.4%
Hotels	39,720	439	1,655	110	1,074	64.8%	562	34.0%	19	1.1%
Sound Systems & Equipment	39,570	440	308	405	229	74.4%	77	25.0%	2	0.6%
Association Management	39,489	441	224	500	185	82.6%	34	15.2%	5	2.2%
Day Care - Adults	39,223	442	26	1,502	17	65.4%	9	34.6%	0	0.0%
Copy & Duplicating Service	39,219	443	89	866	62	69.7%	23	25.8%	4	4.5%
Yacht Charter Broker	39,051	444	228	490	132	57.9%	95	41.7%	1	0.4%
Art Galleries, Dealers & Consultants	38,978	445	38	496	92	52.2%	118	40.7%	16	7.1%
Toys - Retail	38,889	446	927	193	728	78.5%	180	19.4%	19	2.0%
Fence - Sales, Service & Contractors	38,764	447	236	475	139	58.9%	84	35.6%	13	5.5%
Fund Raising Counselors & Orgs	38,749	448	85	881	42	49.4%	18	21.2%	25	29.4%
Sportswear - Retail	38,579	449	455	315	319	70.1%	122	26.8%	14	3.1%
Mold & Mildew Inspection/Removal/Remediation	38,543	450	104	780	76	73.1%	28	26.9%	0	0.0%
Mechanical Contractors	38,063	451	91	836	66	71.7%	24	26.1%	2	2.2%
Floors - Hardwood	38,008	452	268	433	189	70.5%	44	28.0%	4	1.5%
Vending Machines	38,003	453	183	591	97	53.0%	72	39.3%	14	7.7%
Auto Auctions	37,980	454	228	490	164	71.9%	63	27.6%	1	0.4%
Home Theater	37,923	455	115	743	78	67.8%	33	28.7%	4	3.5%
Uniforms	37,581	456	477	306	298	62.5%	125	26.2%	54	11.3%
Cremation Services	37,473	457	34	36	1,327	3	5.6%	0	0.0%	
Buses - Charter & Rental	37,079	458	915	149	764	83.5%	145	15.8%	6	0.7%
Retirement & Life Care Communities & Homes	37,038	459	60	1,039	48	80.0%	12	20.0%	0	0.0%
Adoption Services	36,897	460	32	1,394	26	81.3%	4	12.5%	2	6.3%
Identity Theft Protection & Prevention Services	36,807	461	142	665	128	90.1%	8	5.6%	6	4.2%
Survivors - Land	36,762	462	68	976	46	67.6%	22	32.4%	0	0.0%
Water Treatment Equipment, Service & Supplies	36,644	463	128	705	106	82.0%	16	12.5%	7	5.5%
Energy Management & Conservation Consultant	36,394	464	138	679	93	68.8%	43	31.2%	0	0.0%
Resume Service	36,252	465	200	544	143	71.5%	49	24.5%	8	4.0%
Adjusters	36,175	466	470	310	448	95.3%	21	4.5%	1	0.2%
Modeling Schools	35,895	467	65	991	54	83.1%	10	15.4%	1	1.5%
Fire & Smoke Alarm Systems	35,598	468	121	729	90	74.4%	28	23.1%	3	2.5%
Truck Dealers	35,150	469	216	513	166	76.9%	47	21.8%	8	1.4%
Insurance Claim Processing Services	35,059	470	470	507	179	81.4%	33	15.9%	6	2.7%
Upholsterers	35,032	471	156	632	77	49.4%	69	44.2%	10	6.4%
Lubricating Service - Automotive	34,909	472	832	219	616	74.0%	198	23.8%	18	2.2%
Pet Sitting Services	34,713	473	75	935	48	64.0%	24	32.0%	3	4.0%
Oil & Gas Exploration & Development	34,667	474	40	1,248	33	82.5%	6	15.0%	1	2.5%
Jewelry Manufacturers	34,666	475	69	969	52	75.4%	6	13.0%	8	11.6%
Buildings - Metal	34,532	476	149	568	41	73.0%	41	21.5%	0	0.0%
Financing	34,282	477	214	515	185	86.4%	25	11.7%	4	1.9%
Insurance Consultants	34,160	478	125	714	53	42.4%	67	53.6%	5	4.0%
Fireplaces	34,072	479	243	464	210	86.4%	29	11.9%	4	1.6%
Foundations - Education, Philanthropy, Research	33,966	480	45	1,187	28	62.2%	16	35.6%	1	2.2%
Internet Access Provider	33,882	481	1,774	103	1,732	97.6%	42	2.4%	0	0.0%
Air Conditioning Repair	33,825	482	205	408	182	53.2%	108	42.7%	10	4.8%
Cigar & Cigarette & Tobacco Dealers - Retail	33,696	483	411	339	279	67.9%	30	30.9%	5	1.2%
Auto Repair - Mobile	33,643	484	366	362	210	57.4%	140	38.3%	16	4.4%
Business & Trade Organizations	33,627	485	283	419	257	90.8%	23	8.1%	3	1.1%
Marble & Granite Installation, Stonework Fabrication	33,445	486	177	602	101	57.1%	67	37.9%	9	5.1%
Bail Bonds	33,395	487	141	667	161	43.3%	76	53.9%	2	2.8%
Cosmetic Sales	33,305	488	363	453	362	79.9%	73	16.6%	14	3.5%
Telephone Pre-Paid Card Sales & Distribution	33,298	489	2,524	70	2,431	96.3%	78	3.1%	15	0.6%
Telecommunications Equipment - Disability	33,267	490	634	326	566	89.3%	64	10.1%	4	0.6%
Optometrists	33,225	491	292	413	215	73.6%	61	20.9%	16	5.5%
Industrial Equipment & Supplies	32,943	492	104	780	59	56.7%	61	41.3%	2	1.9%
Window Shades	32,862	493	205	535	137	66.8%	56	27.3%	12	5.9%
Furniture - Outdoor	32,701	494	189	576	146	72.2%	41	21.7%	8	1.1%
Welding	32,621	495	85	891	47	55.0%	48	44.7%	0	0.0%
Furniture Repair & Refinish	32,607	496	153	638	79	51.6%	53	34.6%	21	13.7%
Information Technology Services	32,509	497	220	507	187	85.0%	30	13.6%	3	1.4%
Party Planning	32,405	498	103	786	46	44.7%	54	52.4%	3	2.9%
Draperies & Curtains - Retail & Custom	32,386	499	152	644	109	71.7%	39	25.7%	4	2.6%
Linens	32,151	500	209	525	146	69.9%	57	27.3%	6	2.9%
Auto Alarms & Security Systems	32,114	501	213	518	138	64.8%	67	31.5%	8	3.8%
Laboratories - Medical	32,022	502	320	394	285	89.1%	22	10.3%	2	0.6%
Restaurant Equipment & Supplies	31,868	503	184	587	111	60.3%	70	38.0%	3	1.6%
Radio Stations & Broadcast Companies	31,484	504	201	2,960	57	99.3%	20	0.7%	1	0.0%
Auto Customizing	31,440	505	249	458	138	55.4%	108	43.4%	3	1.2%
Physicians & Surgeons - Weight Reduction	31,309	506	240	469	222	92.5%	17	7.1%	1	0.4%
Boat Repair	31,215	507	215	595	136	60.8%	84	37.8%	8	1.4%
Modeling - Advance Fee	31,207	508	89	866	17	19.1%	63	70.8%	9	10.1%
Medical - Dental Discount Plans	31,195	509	281	180	421	64.1%	91	32.4%	10	3.6%
Business Promotions - General	31,174	510	157	630	85	54.1%	51	32.5%	21	13.4%
Business Brokers	31,137	511	119	733	63	44.5%	63	52.9%	3	2.5%
Publishers - Periodical	31,088	512	1,997	120	1,416	88.7%	148	9.3%	33	2.1%
Employment Training	30,941	513	144	659	62	38.9%	62	43.1%	26	18.1%
T-Shirts	30,722	514	234	478	110	47.0%	103	44.0%	21	9.0%
Steel Fabricators	30,717	515	50	1,133	20	40.0%	22	44.0%	8	16.0%
Attorneys & Lawyers - Bankruptcy & Taxes	30,627	516	154	636	145	94.2%	9	5.8%	0	0.0%
Restaurant Equipment - Repair & Service	30,626	517	42	1,218	25	59.5%	17	40.5%	0	0.0%
Transportation Consultants	30,592	518	215	513	122	56.7%	92	42.8%	1	0.5%
Wedding Consultants	30,525	519	213	516	123	57.7%	85	39.9%	5	2.3%

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Coffee & Tea	30,469	520	225	498	171	76.0%	52	23.1%	2	0.9%
Campgrounds & RV Parks	30,465	521	263	439	203	77.2%	58	22.1%	2	0.8%
Ambulance Service	30,465	521	188	582	148	78.7%	39	20.7%	1	0.5%
Sightseeing Tours	30,406	523	181	592	118	65.2%	62	34.3%	1	0.5%
Contact Lenses	30,390	524	315	400	256	81.3%	61	17.8%	3	1.0%
Employment Contractors - Temporary Help	30,379	525	54	1,096	32	59.3%	20	37.0%	2	3.7%
Marriage, Family, Child, Individual Counselors	30,314	526	53	1,104	48	90.6%	4	7.5%	1	1.9%
Childrens & Infants Wear - Retail	30,178	527	316	399	211	66.8%	98	31.0%	7	2.2%
Clothes - Consignment & Resale	29,996	528	465	324	211	47.4%	183	41.1%	51	11.5%
Skateboards & Equipment	29,834	529	245	436	160	60.4%	102	38.5%	3	1.1%
Screen Printing	29,713	530	158	629	71	51.9%	71	44.9%	5	3.2%
Food Products	29,613	531	228	490	123	53.9%	81	35.5%	24	10.5%
Dental Service Plans	29,540	532	164	621	134	81.7%	30	18.3%	0	0.0%
Nail Salons	29,482	533	585	272	333	56.9%	233	39.8%	19	3.2%
Recording Service - Sound & Video	29,291	534	105	775	46	43.8%	50	47.6%	9	8.6%
Eyesight Training	29,182	535	57	1,070	43	75.4%	14	24.6%	0	0.0%
Answering Services	29,160	536	127	723	112	91.8%	10	8.2%	0	0.0%
Fulfillment Services	29,112	537	1,325	147	1,216	91.8%	100	7.5%	9	0.7%
Television & Radio - Service & Repair	29,101	538	486	303	269	55.3%	192	39.5%	25	5.1%
Passport & Visa Services	29,075	539	357	366	180	50.4%	176	49.3%	1	0.3%
Auto Radios & Stereos - Sales & Repair	29,031	540	251	456	144	57.4%	102	40.6%	5	2.0%
Schools - Academic - Special Education	28,984	541	142	665	41	63.4%	41	28.9%	11	7.7%
Construction Management	28,929	542	80	610	32	40.0%	45	56.3%	3	3.8%
Auto Repairing - Foreign	28,833	543	98	813	76	77.6%	22	27.4%	0	0.0%
Air conditioning & Heating Contractors - Commercial	28,806	544	167	614	112	67.1%	49	29.3%	6	3.6%
Contractor - Commercial	28,652	545	46	1,172	22	47.8%	21	45.7%	3	6.5%
Language Training Aids	28,546	546	32	1,394	28	87.5%	4	12.5%	0	0.0%
Hotels - Reservations	28,534	547	295	412	173	58.6%	77	26.1%	45	15.3%
Fire Protection Equipment & Supplies	28,453	548	101	800	71	70.3%	24	23.8%	6	5.9%
Woodworking	28,444	549	152	644	95	27.6%	95	62.5%	15	9.9%
Financing Consultants	28,419	550	98	813	50	51.0%	21	21.4%	27	27.6%
Adult Entertainment	28,398	551	229	486	97	44.4%	126	55.0%	6	2.6%
Buildings - Pre - Cut, Prefab & Modular - Dealers	28,183	552	167	614	121	72.5%	43	25.7%	3	1.8%
Demolition Contractors	28,174	553	47	1,162	21	44.7%	25	53.2%	1	2.1%
Alcoholism Info & Treatment Centers	28,146	554	68	976	42	61.8%	26	38.2%	0	0.0%
Office Furniture & Equipment - Rental & Leasing	28,071	555	84	894	69	82.1%	14	16.7%	1	1.2%
Laboratories - Testing	27,907	556	80	910	43	53.8%	34	42.5%	3	3.8%
Repossession Service	27,855	557	244	463	144	59.0%	99	40.6%	1	0.4%
Taxicabs	27,837	558	436	329	235	53.9%	181	41.5%	20	4.6%
Dentist - Orthodontist	27,815	559	120	732	83	69.2%	34	28.3%	3	2.5%
Beauty Schools	27,715	560	137	684	111	81.0%	25	18.2%	1	0.7%
Books - Textbooks New & Used	27,556	561	393	327	378	92.7%	13	3.3%	0	0.0%
Watches - Service & Repair	27,547	562	164	621	108	65.9%	52	31.7%	4	2.4%
In-Home Care	27,541	563	24	1,552	21	87.5%	3	12.5%	0	0.0%
Wedding Supplies & Services	27,509	564	253	454	148	58.5%	86	34.0%	19	7.5%
Opticians	27,406	565	538	286	433	80.5%	103	19.1%	2	0.4%
Lumber - Retail	27,404	566	85	881	60	70.6%	21	24.7%	4	4.7%
Asbestos Removal Service	27,404	566	131	2,110	10	100.0%	0	0.0%	0	0.0%
Attorneys Referral Service	27,402	568	65	991	11	83.1%	11	16.9%	0	0.0%
Hospitalization, Medical & Surgical Plans	27,326	569	755	230	702	93.0%	52	6.9%	1	0.1%
Appraisers	27,317	570	96	819	60	62.5%	35	36.5%	1	1.0%
Novelties - Retail	27,308	571	258	448	141	54.7%	96	37.2%	21	8.1%
Coupon Book Promotions	27,285	572	323	393	247	76.5%	74	22.9%	2	0.6%
Kitchen Accessories	27,285	572	298	409	203	68.1%	92	30.9%	3	1.0%
Marine Sales & Service	27,266	574	167	717	117	70.1%	48	28.7%	4	1.2%
Furniture Designers & Custom Builders	27,238	575	165	615	105	63.6%	44	33.9%	4	2.4%
Stucco & Exterior Coating Contractors	27,231	576	56	1,082	25	44.6%	24	42.9%	7	12.5%
Airlines	27,215	577	5,646	26	5,330	94.4%	301	5.3%	15	0.3%
Health & Fitness Program Consultants	27,196	578	201	541	139	69.2%	59	29.4%	3	1.5%
Drug Abuse & Addiction - Info & Treatment	27,108	579	62	1,012	48	77.4%	14	22.6%	0	0.0%
Leasing Service	27,100	580	269	357	269	75.9%	72	22.6%	2	0.6%
Golf Equipment & Supplies - Retail	26,950	581	193	560	115	59.6%	73	37.8%	5	2.6%
Auto Parts & Supplies - Wholesale & Manufacturers	26,829	582	390	354	261	66.9%	122	31.3%	7	1.8%
Event Planners	26,724	583	224	500	115	51.3%	80	35.7%	29	12.9%
Contractor - Electrical	26,705	584	73	946	42	57.5%	28	38.4%	3	4.1%
Fitness Centers	26,544	585	1,127	172	790	70.1%	299	26.5%	38	3.4%
Filters & Exhaust Systems	26,526	586	364	364	115	66.2%	241	31.9%	7	1.9%
Auto Perform, Race & Sport Equipment	26,462	587	268	433	149	55.6%	112	41.8%	7	2.6%
Foreign Currency Exchange Broker	26,459	588	15	1,839	8	53.3%	7	46.7%	0	0.0%
Mens Clothing & Furnishings - Retail	26,451	589	164	621	85	51.8%	71	43.3%	8	4.9%
Wigs & Hairpieces	26,380	590	373	359	237	63.5%	133	35.7%	3	0.8%
Clubs	26,378	591	491	302	416	84.7%	63	13.2%	10	2.0%
Loa Cabins, Homes & Buildings	26,354	592	85	876	51	59.3%	31	36.0%	4	4.7%
Magazines - Dealers	26,222	593	902	205	447	49.6%	439	48.7%	16	1.8%
Banquet Facilities	26,150	594	119	733	71	59.7%	46	28.7%	2	1.7%
Television Stations & Broadcast Companies	26,127	595	115	743	81	70.4%	26	22.6%	8	7.0%
Pet Training	26,047	596	77	922	50	64.9%	26	33.8%	1	1.3%
Pillows	26,033	597	44	1,197	10	22.7%	34	77.3%	0	0.0%
Kitchen Remodeling	25,983	598	88	870	49	55.7%	81	35.2%	8	9.3%
Appliances - Small - Dealers	25,819	599	403	447	156	56.6%	156	38.7%	19	4.7%
Convenience Stores	25,682	600	423	335	240	56.7%	172	40.7%	11	2.6%
Monuments	25,638	601	228	490	126	55.3%	69	30.3%	33	14.5%
Building Restoration & Preservation	25,606	602	64	999	46	71.9%	17	26.6%	1	1.6%
Craft Supplies	25,591	603	238	474	138	58.0%	98	41.2%	2	0.8%
Utility Contractors	25,563	604	215	513	177	82.3%	36	16.7%	2	0.9%
Dancing Instruction	25,500	605	125	718	69	55.6%	61	41.1%	4	3.2%
Road Service - Automotive	25,541	606	306	406	272	88.9%	32	10.5%	2	0.7%
Sweepstakes	25,408	607	192	564	96	50.0%	48	25.0%	48	25.0%
Electric Equipment & Supplies - Retail	24,986	608	209	525	146	69.9%	59	28.2%	4	1.9%
Auto Warranty Service	24,927	609	229	486	207	90.4%	16	7.0%	6	2.6%
Solar Energy Products Service & Repair	24,922	610	50	1,133	33	66.0%	16	32.0%	1	2.0%
Nanny Services	24,786	611	42	1,076	12	73.2%	13	21.1%	3	5.3%
Maid & Butlers Service	24,747	612	153	838	79	51.0%	24	46.4%	3	2.0%
Schools - Academic - Pre & Kindergarten	24,691	613	93	830	64	68.8%	24	25.8%	5	5.4%
Real Estate - Rentals by Individuals	24,668	614	379	357	236	62.3%	133	35.1%	10	2.6%
Hair Replacement	24,581	615	123	721	95	77.2%	25	20.3%	3	2.4%
Electronic Equipment & Supplies - Wholesale & Manufacturers	24,482	616	2,260	76	2,188	96.8%	65	2.9%	7	0.3%
Screens - Door & Window	24,469	617	46	1,083	39	70.9%	16	29.1%	0	0.0%
Talent Listing Service	24,424	618	66	938	42	93.9%	4	6.1%	0	0.0%
Farm Equipment	24,111	619	123	721	103	83.7%	19	15.4%	1	0.8%
Barbers	24,003	620	141	667	85	60.3%	52	36.9%	4	2.8%
Parking Facilities	23,893	621	858	215	588	68.5%	253	29.5%	17	2.0%
Funeral Homes	23,815	622	90	857	64	71.1%	26	28.9%	0	0.0%
Screening - Background & Employment	23,769	623	179	597	166	92.7%	13	7.3%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmps Settled	%	Cmps Not Settled	%	Cmps Unable to Pursue	%
Seals - Notary & Corporation	23,719	624	276	428	70	25.4%	173	62.7%	33	12.0%
Data Processing Service	23,692	625	126	712	101	80.2%	23	18.3%	2	1.6%
Forensic Loan Audits	23,684	626	75	935	46	61.3%	27	36.0%	2	2.7%
Real Estate Maintenance Protection Plan	23,646	627	1,211	458	1,157	95.5%	53	4.4%	1	0.1%
Sundries	23,518	628	261	443	152	58%	112	21.9%	51	19.6%
Executive Search Consultants	23,500	629	36	1,322	20	55.6%	14	38.9%	2	5.6%
Mental Health Services	23,477	630	48	1,154	36	75.0%	11	22.9%	1	2.1%
Prize Promotions	23,468	631	236	475	157	66.5%	56	23.7%	23	9.7%
All-Terrain Vehicles	23,419	632	175	607	102	58.3%	68	38.9%	5	2.9%
Gift Baskets & Parcels	23,384	633	152	644	98	64.5%	49	32.2%	5	3.3%
Fireplace Equipment - Retail	23,380	634	130	699	98	75.4%	31	22.8%	1	0.8%
Health & Diet Food Products - Wholesale & Manufacturing	23,203	635	507	296	437	86.2%	66	13.0%	4	0.8%
Rehabilitation Services	23,143	636	92	836	64	69.6%	25	27.2%	3	3.3%
Jewelry Designers	22,887	637	113	749	51	45.1%	61	54.0%	1	0.9%
Costumes - Masquerade & Theatrical	22,861	638	344	377	235	68.3%	101	29.4%	8	2.3%
Electric Equipment - Service & Repair	22,861	638	239	473	183	76.6%	48	20.1%	8	3.3%
Sales Promotion Service	22,851	640	124	718	70	55.5%	29	23.4%	25	20.2%
Satellite Communication - Common Carrier	22,826	641	753	230	695	92.1%	27	7.5%	3	0.4%
Attorneys & Lawyers - Collections Law	22,729	642	280	423	192	68.6%	82	29.3%	6	2.1%
Hair Styling and Services	22,703	643	231	482	165	71.4%	59	25.5%	7	3.0%
Attorneys & Lawyers - Real Estate	22,696	644	49	1,141	29	59.2%	20	40.8%	0	0.0%
Psychologists	22,675	645	41	1,235	34	82.9%	7	17.1%	0	0.0%
Water Companies - Utility	22,673	646	750	234	637	84.9%	108	14.4%	5	0.7%
Referral - Contractor	22,663	647	81	906	8	86.4%	8	9.9%	3	3.7%
Trucking - Heavy Hauling	22,657	648	37	1,304	16	43.2%	17	45.9%	4	10.8%
Catalog Showrooms	22,562	649	246	461	236	95.9%	9	3.7%	1	0.4%
Physicians & Surgeons - Ophthalmology	22,376	650	104	780	90	86.5%	11	10.6%	3	2.9%
Athletic Organizations	22,361	651	188	582	157	83.5%	30	16.0%	1	0.5%
Translators & Interpreters	22,317	652	40	1,248	20	67.5%	13	32.5%	0	0.0%
Paper & Document Shredding	22,284	653	8	2,269	1	87.5%	1	12.5%	0	0.0%
Scholastic Prep Courses, Books & Materials	22,251	654	337	385	244	72.4%	80	23.7%	13	3.9%
Attorneys & Lawyers - Family	22,209	655	36	1,322	24	66.2%	10	27.8%	2	5.6%
Photographers - Wedding	21,986	656	471	309	185	39.3%	265	56.3%	21	4.5%
Credit Card Merchant Services	21,881	657	191	569	169	88.5%	0	11.5%	0	0.0%
Employment Service	21,816	658	72	951	47	65.3%	18	25.0%	7	9.7%
Closet Systems & Accessories	21,778	659	54	1,099	37	68.5%	17	29.6%	0	0.0%
Motivational & Self Improvement Training	21,766	660	259	446	208	80.3%	50	19.3%	1	0.4%
Beds - Retail	21,724	661	318	396	277	87.1%	34	10.7%	7	2.2%
Health Resorts	21,718	662	196	555	105	53.6%	90	45.9%	1	0.5%
Employment Service - Employee Leasing	21,646	663	53	1,104	51	96.2%	2	3.8%	0	0.0%
Pet Foods - Wholesale & Manufacturers	21,638	664	86	876	51	59.3%	35	40.7%	0	0.0%
Furniture Rent & Lease	21,591	665	957	60	60	6.3%	60	93.1%	6	0.6%
Telephone Equipment & Systems Service & Repair	21,575	666	99	806	68	68.7%	21	21.2%	10	10.1%
Water Damage Restoration	21,528	667	85	612	80	61.2%	20	23.5%	13	15.3%
Food & Beverage Services	21,493	668	333	387	240	72.1%	90	27.0%	3	0.9%
Stone - Natural	21,480	669	59	1,049	26	44.1%	32	54.2%	1	1.7%
Manufactured Home Dealers	21,455	670	104	780	70	74.0%	25	24.0%	2	1.9%
General Merchandise - Wholesale	21,418	671	101	735	60	57.1%	45	0.0%	0	0.0%
Communication Consultants	21,382	672	92	836	67	68.5%	27	29.3%	2	2.2%
Home Design & Planning	21,300	673	42	1,218	25	59.5%	15	35.7%	2	4.8%
Saws	21,233	674	189	576	166	87.8%	23	12.2%	0	0.0%
Bed & Breakfast	21,229	675	144	659	93	64.6%	48	33.3%	3	2.1%
Computer Consultant	21,223	676	93	830	55	59.1%	36	38.7%	2	2.2%
Concrete - Stamped & Decorative	21,199	677	90	672	90	74.4%	21	23.3%	2	2.2%
Physicians & Surgeons - Dermatology	21,162	678	127	708	104	81.9%	20	15.7%	3	2.4%
Stoves - Wood, Coal	21,157	679	139	675	109	78.4%	28	20.1%	2	1.4%
Engineering Contractors - General	21,140	680	27	1,480	11	40.7%	14	51.9%	2	7.4%
Legal Clinics	21,036	681	138	679	93	67.4%	35	25.4%	10	7.2%
Home Electronics	21,016	682	495	301	408	82.4%	68	13.7%	19	3.8%
Housewares - Retail	20,982	683	301	408	191	63.5%	109	36.2%	1	0.3%
Estates - Appraisals, Sales & Auctions	20,924	684	55	901	55	37.8%	37	61.1%	1	1.1%
Schools - Home Study	20,834	685	99	806	43	43.4%	20	20.2%	36	36.4%
Water Companies - Bottled, Bulk	20,727	686	274	432	259	94.5%	12	4.4%	3	1.1%
Auto Service - Sound Systems Sales & Service	20,651	687	224	500	161	71.9%	61	27.2%	2	0.9%
Door-to-Door Sales - Magazines	20,616	688	1,201	162	657	54.7%	518	43.1%	26	2.2%
Embroidery	20,506	689	117	740	61	52.1%	50	42.7%	6	5.1%
Importers	20,484	690	177	502	129	72.9%	35	25.4%	3	1.7%
Iron Work	20,445	691	96	819	43	44.8%	43	50.0%	5	5.2%
Senior Citizens Service Organization	20,444	692	19	1,694	15	78.9%	4	21.1%	0	0.0%
Call Centers	20,393	693	34	1,358	19	55.9%	6	17.6%	9	26.5%
Money Orders & Transfers	20,306	694	484	304	469	96.9%	14	2.9%	1	0.2%
Physicians & Surgeons - OB/GYN	20,268	695	93	830	68	73.1%	25	26.9%	0	0.0%
Formal Wear	20,161	696	254	453	156	61.4%	83	32.7%	15	5.9%
Venetian Blinds - Dealers	20,051	697	91	847	65	71.5%	22	24.2%	4	4.4%
Hair Removal - Laser & Electrolysis	20,031	698	394	351	241	61.2%	133	33.8%	20	5.1%
Medical Testing Companies	20,026	699	71	955	57	80.3%	12	16.9%	2	2.8%
Refrigeration Equipment - Commercial - Sales & Service	20,021	700	35	1,346	27	77.1%	7	20.0%	1	2.9%
Pharmaceutical Products - Wholesale & Manufacturing	20,014	701	135	691	96	71.1%	39	28.9%	0	0.0%
Auto Inspection Stations	20,004	702	125	714	91	71.2%	35	28.0%	1	0.8%
Physicians & Surgeons - Orthopedic Surgery	19,981	703	761	92	844	15.6%	17	0.0%	0	0.0%
Travel & Moving Services	19,921	704	111	754	75	67.6%	33	29.7%	3	2.7%
Mailing Services - Drop Shipper	19,870	705	102	795	89	87.3%	11	10.8%	2	2.0%
Tourist Information	19,859	706	35	1,346	30	85.7%	10	14.3%	0	0.0%
Battery Supplies	19,847	707	172	611	110	64.0%	58	33.7%	4	2.3%
Gas - Propane - Equipment & Supplies	19,819	708	339	382	291	85.8%	48	14.2%	0	0.0%
Office Records Stored	19,810	709	355	109	339	95.5%	16	4.5%	0	0.0%
Seal Coating	19,797	710	81	906	42	51.9%	35	43.2%	4	4.9%
Auto Dealers - Antique & Classic	19,742	711	128	705	71	55.5%	57	44.5%	0	0.0%
Building Inspection	19,730	712	56	1,082	41	73.2%	13	23.2%	2	3.6%
Cleaning Supplies	19,728	713	162	624	77	47.5%	79	48.8%	6	3.7%
Mailing Lists	19,603	714	233	480	174	74.7%	46	19.7%	13	5.6%
Bathroom Refinishing	19,557	715	75	935	37	40.3%	30	40.0%	8	10.7%
Lawn Mowers	19,541	716	155	834	30	42.3%	41	26.5%	1	0.6%
Diamonds	19,458	717	38	1,290	22	57.9%	15	19.5%	1	2.6%
Hypnotherapists - Hypnotists	19,392	718	40	1,248	35	87.5%	4	10.0%	1	2.5%
Optical Goods - Service & Repair	19,361	719	190	574	136	71.6%	52	27.4%	2	1.1%
Attorneys & Lawyers - Personal Injury & Property Damage	19,311	720	18	1,713	17	77.8%	4	22.2%	0	0.0%
Jewelers - Wholesale	19,226	721	14	1,245	14	65.0%	0	35.0%	0	0.0%
Liquor Stores	19,199	722	409	651	37	65.1%	37	33.9%	0	0.0%
Plastering Contractors	19,153	723	34	1,358	17	50.0%	17	50.0%	0	0.0%
Buildings - Pole & Post Frame	19,096	724	62	1,012	42	67.7%	16	25.8%	4	6.5%
Music Instruction - Instrumental	18,933	725	62	1,012	38	61.3%	20	32.3%	4	6.5%
Sewing Machines - Dealers	18,918	726	130	699	106	81.5%	22	16.9%	2	1.5%
Telephone Service - Long Distance	18,826	727	527	289	442	83.9%	62	11.8%	23	4.4%

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Glass Coating & Tinting	18,795	728	65	991	45	69.2%	17	26.2%	3	4.6%
Auto Listing Service	18,693	729	351	370	306	87.2%	44	12.5%	1	0.3%
Public Relations Counselors	18,644	730	31	1,414	21	67.7%	10	32.3%	0	0.0%
Truck Equipment & Parts	18,642	731	101	800	61	65.3%	31	30.7%	4	4.0%
Non Profit Organizations - General Membership	18,616	732	60	1,039	48	80.0%	11	18.3%	1	1.7%
Grocery - Bulk Food Stores	18,470	733	192	564	125	65.1%	65	33.9%	2	1.0%
Landscaping Equipment & Supplies	18,459	734	65	991	37	56.9%	25	38.5%	3	4.6%
Surplus & Salvage Merchandise	18,339	735	224	500	84	37.5%	131	58.5%	9	4.0%
Photo Finishing - Retail	18,271	736	181	592	116	64.1%	63	34.8%	2	1.1%
Sunroom & Solarium Design & Construction	18,251	737	71	955	52	73.2%	17	23.9%	2	2.8%
Accounting Services	18,238	738	38	1,104	38	71.7%	14	26.4%	1	1.9%
Diamond Buyers	18,202	739	33	1,373	31	93.9%	2	6.1%	0	0.0%
Garage Door Repair	18,130	740	87	873	68	78.2%	16	18.4%	3	3.4%
Furniture - Childrens	18,116	741	199	545	129	64.8%	67	33.7%	3	1.5%
Human Resources	18,114	742	23	1,569	13	56.5%	10	43.5%	0	0.0%
Artificial Turf	18,094	743	49	1,141	30	61.2%	14	28.6%	5	10.2%
Computers - Used	17,998	744	73	946	44	60.3%	26	35.6%	3	4.1%
Generators - Electric	17,989	745	96	819	89	92.7%	5	5.2%	2	2.1%
Sheet Metal Work	17,966	746	39	1,270	18	46.2%	18	46.2%	3	7.7%
Moving Brokers	17,954	747	320	394	311	97.2%	8	2.5%	1	0.3%
Nurses Schools	17,871	748	51	1,120	39	76.5%	12	23.5%	0	0.0%
Medical Service Organizations	17,856	749	152	642	110	27.0%	41	27.0%	1	0.7%
Government Grant Services	17,851	750	335	305	335	30.4%	64	64.8%	16	4.8%
China & Glassware - Retail	17,841	751	37	1,304	6	83.8%	6	16.2%	0	0.0%
Cemeteries	17,805	752	153	638	114	74.5%	39	25.5%	0	0.0%
Bathroom Accessories	17,738	753	83	897	60	72.3%	16	19.3%	7	8.4%
Storm Windows & Doors	17,616	754	71	955	41	57.7%	28	39.4%	2	2.8%
Motorcycles - Repairing & Service	17,581	755	190	574	109	57.4%	78	41.1%	3	1.6%
Cabinet Equipment & Supplies	17,540	756	63	1,004	33	52.4%	28	44.4%	2	3.2%
Computers - Security Equip & Systems	17,444	757	105	775	14	86.7%	81	13.3%	0	0.0%
Radon Testing & Service	17,374	758	80	910	64	80.0%	15	18.8%	1	1.3%
Coatings - Protective	17,289	759	61	1,026	32	52.5%	26	42.6%	3	4.9%
Night Clubs	17,246	760	225	498	92	40.9%	128	56.9%	5	2.2%
Wedding Chapels & Ceremonies	17,242	761	90	857	49	54.4%	29	43.3%	2	2.2%
Baby Accessories & Services	17,197	762	290	414	149	51.4%	103	35.5%	38	13.1%
Cable TV, Internet & Telephone Installation Service	17,142	763	949	190	762	81.1%	143	15.9%	29	3.1%
Gymnasiums	17,119	764	647	250	408	63.3%	217	33.5%	22	3.4%
Auto Manufacturers & Distributors	17,115	765	1,832	96	1,789	97.7%	35	1.9%	8	0.4%
Marble - Natural	16,879	766	53	1,104	43	81.1%	10	18.9%	0	0.0%
Recreational Vehicles - Repair & Service	16,840	767	118	735	83	70.3%	30	25.4%	5	4.2%
Insurance - Property	16,813	768	101	800	96	95.0%	5	5.0%	0	0.0%
Dental Equipment & Supplies	16,780	769	740	840	42	56.8%	30	40.5%	2	2.7%
Entertainers	16,740	770	130	699	67	51.5%	59	45.4%	4	3.1%
e-cigarettes	16,726	771	831	220	645	77.6%	181	21.8%	5	0.6%
Scrap Metals	16,670	772	39	1,270	17	43.6%	18	46.2%	4	10.3%
Boutiques	16,645	773	202	539	112	55.4%	83	41.1%	7	3.5%
Fabric Shops	16,581	774	138	679	113	81.9%	24	17.4%	1	0.7%
Waste Reduction, Disposal, Recycle Equipment	16,570	775	211	510	171	81.0%	38	18.0%	2	0.9%
Investment Seminars	16,514	776	108	765	100	92.6%	7	6.5%	1	0.9%
Floor Coverings & Installation	16,496	777	49	1,141	37	73.5%	10	20.4%	3	6.1%
Contractors - Solar Energy	16,483	778	52	84.6%	44	84.6%	8	15.4%	0	0.0%
Shipping Masters	16,421	779	207	530	89	43.0%	78	37.7%	40	19.3%
Industrial Products Wholesalers & Distributors	16,346	780	44	1,197	3	75.0%	9	20.5%	2	4.5%
Engineers - Civil	16,329	781	51	2,559	2	60.0%	2	40.0%	0	0.0%
Modular Homes	16,185	782	45	1,817	12	71.1%	12	26.7%	1	2.2%
Prepaid Debit/Credit Cards	16,094	783	457	314	430	94.1%	12	2.6%	15	3.3%
Recreational Vehicles - Equipment, Parts, Supplies	16,088	784	102	795	65	63.7%	36	35.3%	1	1.0%
Safety Consultants	16,026	785	20	1,664	15	75.0%	4	20.0%	1	5.0%
Printing Supplies	15,953	786	114	748	51	44.7%	60	52.6%	3	2.6%
Paint - Retail	15,915	787	50	1,133	27	54.0%	20	40.0%	2	6.0%
Gymnastic Instruction	15,878	788	95	825	57	60.0%	33	34.7%	5	5.3%
Shower Doors & Enclosures	15,875	789	46	1,172	25	54.3%	15	32.6%	6	13.0%
Yellow Page Advertising	15,799	790	922	196	778	84.4%	141	15.3%	3	0.3%
Upholstery & Carpet Cleaning	15,769	791	83	897	50	60.2%	27	32.5%	6	7.2%
Heating Equipment	15,765	792	63	1,004	39	61.9%	24	38.1%	0	0.0%
Mobile Telephone Equipment & Supplies	15,763	793	116	741	53	45.7%	43	37.1%	20	17.2%
Roofing Materials	15,749	794	40	1,172	40	40.0%	40	13.0%	0	0.0%
Trust Companies	15,709	795	61	1,026	47	77.0%	13	21.3%	1	1.6%
Sitting Services	15,668	796	57	1,070	56	98.2%	1	1.8%	0	0.0%
Sod & Sodding Service	15,659	797	109	761	76	69.7%	33	30.3%	0	0.0%
Carpents	15,641	798	189	576	161	85.2%	17	14.3%	1	0.5%
Tool & Utility Sheds	15,618	799	46	1,172	24	52.2%	23	28.3%	9	19.6%
Alterations - Clothing	15,591	800	130	699	43	65.4%	43	33.1%	2	1.5%
Immigration & Naturalization Consultants	15,578	801	181	43.6%	89	34.3%	62	34.3%	40	22.1%
Baseball Cards & Sports Memorabilia	15,574	802	205	535	129	62.9%	73	35.6%	3	1.5%
Windows - Repairing	15,479	803	43	1,208	35	81.4%	7	16.3%	1	2.3%
Dance Companies	15,466	804	110	756	66	60.0%	41	37.3%	3	2.7%
Furniture - Wholesale	15,460	805	127	708	89	70.1%	33	26.0%	5	3.9%
Medical Business Administration	15,413	806	118	697	87	48.3%	57	48.3%	4	3.4%
Concrete Products	15,388	807	53	1,104	43	81.1%	13	18.9%	0	0.0%
Mud Jacking Contractors	15,328	808	25	1,526	20	80.0%	3	12.0%	2	8.0%
Franchising	15,304	809	58	1,061	16	72.4%	16	27.6%	0	0.0%
Educational Research	15,270	810	83	897	44	53.0%	10	12.0%	29	34.9%
Data Communications Equipment & Systems	15,255	811	146	655	135	92.5%	9	6.2%	2	1.4%
Stock & Bond Brokers	15,242	812	39	1,270	24	61.5%	12	30.8%	3	7.7%
Trailers - Automotive Utility	15,240	813	59	1,049	32	54.2%	22	44.1%	1	1.7%
Vacuum Cleaners - Service & Repair	15,206	814	132	695	91	68.9%	37	25.8%	7	5.3%
Sand & Gravel	15,126	815	20	1,664	10	50.0%	10	50.0%	0	0.0%
Attorneys & Lawyers - Criminal	15,107	816	27	1,480	10	37.0%	16	59.3%	1	3.7%
Merchandising Service	15,078	817	91	847	31	34.1%	58	63.7%	2	2.2%
Tire Retread & Repair	15,059	818	211	519	130	61.6%	78	37.0%	3	1.4%
Hospices	15,025	819	15	1,829	13	86.7%	2	13.3%	0	0.0%
Trucking - Light Hauling	14,982	820	40	1,248	13	57.5%	16	40.0%	1	2.5%
Motor Scooters - Dealers	14,939	821	256	631	163	63.7%	91	35.5%	2	0.8%
Insurance - Travel	14,900	822	184	587	179	97.3%	5	2.7%	0	0.0%
Oilfield Service	14,888	823	1	3,309	1	100.0%	0	0.0%	0	0.0%
Podiatrists	14,877	824	111	754	76	68.5%	35	31.5%	0	0.0%
Holds	14,823	825	18	1,213	10	55.6%	7	38.9%	2	5.6%
Party Supplies - Renting	14,796	826	118	743	63	63.0%	57	43.5%	2	1.7%
Condominiums	14,769	827	138	679	103	74.6%	34	24.6%	1	0.7%
Solar Energy Products - Retail	14,733	828	118	735	93	78.8%	25	21.2%	0	0.0%
Elevators - Sales & Service	14,733	828	31	1,414	20	64.5%	11	35.5%	0	0.0%
Shoes - Orthopedic	14,714	830	125	714	28	78.4%	25	20.0%	2	1.6%
Chimes & Bells	14,712	831	38	1,290	13	34.2%	25	65.8%	0	0.0%



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Insurance - Viatical	14,708	832	42	1,218	30	71.4%	12	28.6%	0	0.0%
Buildings - Portable	14,532	833	88	870	44	50.0%	34	38.6%	10	11.4%
Banking Services	14,507	834	2,493	72	2,470	99.1%	22	0.9%	1	0.0%
Computers - Wholesale & Manufacturers	14,430	835	450	320	430	95.6%	18	4.0%	3	0.4%
Consignment Service	14,419	836	263	439	125	47.5%	119	45.2%	19	7.3%
Charity - National	14,410	837	21	1,627	20	95.2%	1	4.8%	0	0.0%
Ornamental Metal Work	14,351	838	41	1,235	24	58.5%	14	34.1%	3	7.3%
Gutter Cleaning	14,337	839	69	969	42	60.9%	25	36.2%	2	2.9%
Incentive Programs	14,336	840	506	298	480	94.9%	26	5.1%	0	0.0%
Social Service Organizations	14,325	841	55	1,087	29	52.7%	25	51.0%	1	1.9%
Compact Discs, Tapes & Records - Retail	14,313	842	141	667	75	53.2%	58	41.1%	8	5.7%
Wheel Chair Lifts & Ramps	14,301	843	51	1,120	43	84.3%	7	13.7%	1	2.0%
Online Networking	14,299	844	540	284	487	90.2%	37	6.9%	16	3.0%
Commodity Brokers	14,285	845	48	1,154	37	77.1%	10	20.8%	1	2.1%
Auto Accessories	14,279	846	253	454	134	53.0%	112	44.3%	7	2.8%
Video Games - Service & Repair	14,251	847	260	443	150	57.7%	100	38.5%	10	3.8%
Manufactured Homes - Parks	14,241	848	106	722	63	59.4%	39	36.8%	4	3.9%
School Supplies	14,235	849	128	712	54	42.9%	70	55.6%	2	1.6%
Property Management - Industrial & Commercial	14,161	850	139	675	110	79.1%	28	20.1%	1	0.7%
Liquidators	14,140	851	87	873	55	63.2%	29	33.3%	3	3.4%
Timeshare Advocates	14,083	852	25	1,526	9	36.0%	12	48.0%	4	16.0%
Spas & Hot Tubs - Service & Repair	14,082	853	99	806	63	63.6%	31	31.3%	5	5.1%
Auto Seat Covers, Tops & Upholstery	14,064	854	63	1,004	46	73.0%	17	27.0%	0	0.0%
Television Home Shopping	14,050	855	907	204	765	84.3%	141	15.5%	1	0.1%
Lawn Mowers - Sharpen & Repair	14,050	855	122	723	79	64.8%	40	32.8%	3	2.5%
Camps	14,047	857	91	847	53	58.2%	35	38.5%	3	3.3%
Telephone & Television Cable Contractors	14,020	858	346	375	301	87.0%	36	10.4%	9	2.6%
Music Publishers	13,951	859	55	1,087	30	54.5%	25	45.5%	0	0.0%
Casinos	13,949	860	162	624	125	77.2%	35	21.6%	2	1.3%
Psychiatrists & Psychiatric Services	13,939	861	59	1,049	48	81.4%	11	18.6%	0	0.0%
Blinds	13,929	862	79	915	36	45.6%	37	46.8%	0	7.6%
Meat Packers	13,927	863	60	1,039	32	53.3%	23	38.3%	5	8.3%
Auto Parts & Supplies - Used	13,901	864	262	442	191	72.9%	71	27.1%	0	0.0%
Legal Document Assistance	13,799	865	137	684	95	69.3%	40	29.2%	2	1.5%
Home Centers	13,769	866	259	446	211	81.5%	46	17.8%	2	0.8%
Retail Stores	13,746	867	174	608	98	56.3%	64	36.8%	12	6.9%
Rental Service Stores & Yards	13,745	868	145	656	97	66.9%	44	30.3%	4	2.8%
Psychics	13,686	869	197	553	114	57.9%	77	39.1%	6	3.0%
Contractors Equipment & Supplies - Dealers & Ser	13,675	870	19	1,694	14	73.7%	5	26.3%	0	0.0%
Auto Restoration	13,646	871	69	969	40	58.0%	23	33.6%	6	8.7%
Pet Boarding - Dogs	13,638	872	55	1,087	33	60.0%	21	38.2%	1	1.8%
Pet Training - Dog	13,620	873	54	1,096	35	64.8%	15	27.8%	1	7.4%
Computers - Multimedia	13,553	874	134	694	113	84.3%	20	14.9%	1	0.7%
Radiators - Automotive	13,539	875	106	773	65	61.3%	39	36.8%	2	1.9%
Acupuncturists	13,530	876	19	1,694	15	78.9%	4	21.1%	0	0.0%
Books - Used & Rare	13,521	877	187	584	120	64.2%	64	34.2%	3	1.6%
Carpet Layers	13,388	878	76	930	46	60.5%	24	31.6%	6	7.9%
Administrative Services	13,346	879	69	1,895	50	83.2%	10	16.7%	0	0.0%
Land Companies	13,339	880	33	1,211	31	9.1%	3	9.1%	8	27.3%
Dentistry - Children	13,296	881	48	1,154	39	81.3%	9	18.8%	0	0.0%
Gun Dealers	13,255	882	136	686	75	55.1%	59	43.4%	2	1.5%
Industrial Manufacturers	13,193	883	51	1,120	40	78.4%	11	21.6%	0	0.0%
Basement - Remodeling	13,151	884	18	1,713	7	38.9%	8	44.4%	3	16.7%
Camping Equipment	13,099	885	65	991	40	61.5%	23	38.5%	0	0.0%
Schools - Academic - Elementary & Secondary	13,074	886	44	1,197	6	79.5%	6	13.6%	3	6.8%
Barber Schools	13,020	887	39	1,270	33	84.6%	6	15.4%	0	0.0%
Engines - Supplies, Equipment & Parts	13,008	888	191	569	128	67.0%	38	19.9%	25	13.1%
Physicians & Surgeons - Pediatrics	12,999	889	95	825	77	81.1%	16	16.8%	2	2.1%
Driving Proficiency Test Service	12,995	890	67	983	45	67.2%	20	29.9%	2	3.0%
Party Plans - In-Home	12,959	891	70	862	67	95.7%	3	4.3%	0	0.0%
Adult & Continuing Education	12,934	892	135	681	113	83.1%	21	15.4%	3	2.5%
Beverages	12,933	893	49	1,141	32	65.3%	14	28.6%	3	6.1%
Physicians & Surgeons - Family Practice	12,921	894	210	521	158	75.2%	48	22.9%	4	1.9%
Meat - Wholesale	12,880	895	39	1,270	30	76.9%	8	20.5%	1	2.6%
Bartending Service	12,852	896	34	1,358	18	52.9%	16	47.1%	0	0.0%
Concrete - Ready Mixed	12,832	897	27	1,480	19	70.4%	8	29.6%	0	0.0%
Video Games - Rent & Lease	12,784	898	144	635	9	93.8%	3	5.6%	1	0.7%
Publishing Consultants	12,777	899	99	806	66	66.7%	80	28.3%	5	5.1%
Beauty Pageants	12,770	900	46	1,172	24	52.2%	20	43.5%	2	4.3%
Solar Energy Equipment & Systems Manufacturing & Distribution	12,760	901	35	1,346	30	85.7%	3	8.6%	2	5.7%
Marinas	12,739	902	107	770	69	64.5%	38	35.5%	0	0.0%
Hunting & Fishing Services	12,732	903	99	806	65	65.7%	31	31.3%	3	3.0%
Attorneys & Lawyers - Litigation	12,708	904	21	1,481	21	77.8%	5	18.5%	1	3.7%
Foreclosure Rescue	12,703	905	110	756	20	18.2%	61	55.5%	29	26.4%
Auto Warranty Plans	12,701	906	136	686	114	83.8%	16	6.4%	6	4.4%
Farms	12,697	907	71	955	41	57.7%	28	39.4%	2	2.8%
Roofing Service Consultants	12,671	908	55	1,087	36	65.5%	16	29.1%	3	5.5%
Manufacturers Agents & Representatives	12,625	909	62	1,394	25	78.1%	7	21.9%	0	0.0%
Aircraft Charter, Rental & Lease	12,606	910	31	1,026	31	50.8%	30	49.2%	0	0.0%
Animal Shelters	12,570	911	94	857	65	72.2%	34	26.8%	1	1.1%
Insurance - Employee Benefits	12,535	912	25	1,526	15	60.0%	10	40.0%	0	0.0%
Art Supplies	12,518	913	47	1,162	34	72.3%	14	25.5%	1	2.1%
Advertising - Telephone	12,506	914	153	638	64	41.8%	83	54.2%	6	3.9%
Stone Setting - Interlocking Pavers	12,455	915	32	1,394	21	65.6%	11	34.4%	0	0.0%
Aquariums - Dealers	12,448	916	82	836	57	62.0%	33	35.9%	2	2.2%
Air Conditioning Supplies & Parts	12,384	917	33	1,073	33	57.2%	31	36.8%	3	5.3%
Candles - Retail	12,365	918	74	940	37	50.0%	87	39.2%	8	10.8%
Candy & Confectionery - Retail	12,360	919	82	902	48	58.5%	28	34.1%	6	7.3%
Computers - Network Security	12,359	920	67	983	59	88.1%	6	9.0%	2	3.0%
Marine Contractors	12,337	921	48	1,154	26	54.2%	22	45.8%	0	0.0%
Laser Vision Correction	12,276	922	35	1,346	30	85.7%	5	14.3%	0	0.0%
Marble - Cultured	12,244	923	20	1,664	13	65.0%	7	35.0%	0	0.0%
Thrift Shops	12,207	924	88	870	50	56.8%	33	37.5%	5	5.7%
Pyramid Companies	12,165	925	122	723	31	25.4%	89	73.0%	2	1.6%
Physicians & Surgeons - Internal Medicine	12,165	925	67	983	47	70.1%	19	28.4%	1	1.5%
Upholstery Fabrics - Retail	12,149	927	40	1,248	23	57.5%	17	42.5%	0	0.0%
Employee Benefit Plans	12,148	928	104	780	100	96.2%	4	3.8%	0	0.0%
Recreation Centers	12,143	929	140	672	109	79.9%	28	20.0%	0	2.1%
Contractors Equipment & Supplies - Rent & Lease	12,130	930	24	1,552	17	70.8%	0	29.2%	0	0.0%
House & Building Movers	12,097	931	78	919	64	82.1%	13	16.7%	1	1.3%
Wheels	12,071	932	118	735	44	37.3%	71	60.2%	3	2.5%
Medical Record Service	12,058	933	57	1,070	37	64.9%	20	35.1%	0	0.0%
Golf Carts	12,024	934	89	866	61	68.5%	25	28.1%	3	3.4%
Roof Cleaning & Stain Removal	11,971	935	23	1,569	13	56.5%	9	39.1%	1	4.3%

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Screen Enclosures	11,935	936	45	1,187	28	70.4%	16	35.6%	1	2.2%
Trophies	11,900	937	29	1,445	23	79.3%	6	20.7%	0	0.0%
Real Estate Schools	11,855	938	27	1,480	17	63.0%	10	37.0%	0	0.0%
Pumps - Service & Repair	11,746	939	45	1,187	30	66.7%	15	33.3%	0	0.0%
Publishers - Magazine	11,720	940	24	1,467	81	61.8%	13	33.6%	1	4.8%
Musical Instruments - Supplies & Accessories	11,720	941	140	672	91	65.0%	49	35.0%	0	0.0%
Energy Service Companies	11,710	942	32	1,394	28	87.5%	3	9.4%	1	3.1%
Hazardous & Medical Waste Services	11,698	943	37	1,304	26	70.3%	11	29.7%	0	0.0%
Chemicals	11,644	944	82	902	43	52.4%	35	42.7%	4	4.9%
Sauna Equipment & Supplies	11,634	945	113	748	67	59.3%	41	36.3%	5	4.4%
Lecture & Seminar Bureaus	11,615	946	61	1,028	46	75.4%	11	18.0%	4	6.6%
Tailors	11,584	947	85	881	48	56.5%	36	42.4%	1	1.2%
Storm Shelters	11,529	948	16	1,795	15	93.8%	1	6.3%	0	0.0%
Language Schools	11,512	949	37	1,304	27	73.0%	9	24.3%	1	2.7%
Jewelry Repair	11,458	950	115	743	72	62.6%	41	35.7%	2	1.7%
Real Estate Loan Modification	11,453	951	255	451	57	22.4%	134	52.5%	64	25.1%
Safety Equipment & Clothing	11,416	952	71	946	48	65.8%	25	34.2%	0	0.0%
Boat - Charter	11,399	953	69	969	37	53.6%	32	46.4%	0	0.0%
Computers - Cable & Installation	11,375	954	23	1,969	10	43.5%	10	43.5%	3	13.0%
Air Conditioning Systems - Cleaning	11,366	955	143	664	72	50.3%	60	42.0%	11	7.7%
Sewer Contractors	11,358	956	49	1,141	30	61.2%	15	30.6%	4	8.2%
Attorneys & Lawyers - Estate Planning	11,313	957	13	1,940	12	92.3%	1	7.7%	0	0.0%
Dentistry - Cosmetic	11,279	958	108	1,084	76	70.4%	28	25.4%	4	3.7%
Auto Air Conditioning	11,275	959	48	1,154	29	68%	19	39.6%	0	0.0%
Consumers Cooperative Organizations	11,252	960	70	962	65	92.9%	5	7.1%	0	0.0%
Health Care Management	11,229	961	92	836	62	67.4%	30	32.6%	0	0.0%
Auto Electric Service	11,223	962	85	881	54	63.5%	31	36.5%	0	0.0%
Search Engine Optimization Services	11,211	963	85	881	45	52.9%	28	32.9%	12	14.1%
Audiologists	11,209	964	25	1,526	21	84.0%	0	16.0%	0	0.0%
Auto Lube & Oil - Mobile	11,154	965	220	597	143	65.0%	77	35.0%	0	0.0%
Logistics	11,130	966	28	1,462	24	85.7%	4	14.3%	0	0.0%
Feed Dealers	11,118	967	20	1,664	13	65.0%	6	30.0%	1	5.0%
Nutritionists	11,106	968	56	1,082	35	62.5%	21	37.5%	0	0.0%
Parking Area Maintenance & Marking	11,084	969	23	1,569	14	60.9%	9	39.1%	0	0.0%
Telephone Answering Equipment & Systems	11,082	970	68	876	47	69.1%	21	30.9%	0	0.0%
Insurance - Senior Products	11,079	971	6	2,462	6	100.0%	0	0.0%	0	0.0%
Auto Paintless Dent Repair	11,011	972	28	1,462	10	35.7%	17	60.7%	1	3.6%
Insurance - Accident & Health	10,978	973	58	1,061	49	84.5%	6	10.3%	3	5.2%
Photographers	10,956	974	409	340	205	50.1%	180	44.0%	24	5.9%
Linens - Retail	10,953	975	122	723	47	56.6%	47	38.5%	6	4.9%
Cabin, Cottage & Chalet - Rentals	10,952	976	90	852	62	68.9%	12	18.9%	11	12.2%
Waste Reduction, Recycle Service - Industrial	10,927	977	94	828	59	62.8%	34	26.2%	1	1.1%
Emergency Disaster Preparedness Equipment & Supplies	10,886	978	82	902	28	34.1%	54	65.9%	0	0.0%
Personnel Consultants	10,872	979	13	1,940	10	76.9%	3	23.1%	0	0.0%
Garden Centers	10,867	980	59	1,049	39	66.1%	19	32.2%	1	1.7%
Paper Products	10,829	981	20	1,664	8	40.0%	10	50.0%	2	10.0%
Elderly/Senior Specialty Services	10,825	982	21	1,627	14	66.7%	6	28.6%	1	4.8%
Drainage Contractors	10,824	983	36	1,426	11	36.7%	16	53.3%	0	0.0%
Packaging Materials	10,804	984	5	2,559	4	80.0%	1	20.0%	0	0.0%
Medical Staffing	10,795	985	9	2,185	6	66.7%	1	33.3%	0	0.0%
Trade Shows, Expositions & Fairs	10,793	986	135	691	84	62.2%	51	37.8%	0	0.0%
Laboratories - Research & Development	10,793	986	25	1,526	15	60.0%	10	40.0%	0	0.0%
Sales Training	10,751	988	15	1,839	9	60.0%	6	40.0%	0	0.0%
Bus Lines	10,733	989	103	798	52	55.3%	44	42.7%	2	1.9%
Swimming Pool Enclosures	10,720	990	32	1,394	26	75%	5	15.6%	1	3.1%
Billiard Equipment & Supplies	10,725	991	54	1,096	32	59.3%	19	35.2%	1	5.6%
Mortgage Lender	10,697	992	15	1,839	13	86.7%	2	13.3%	0	0.0%
Sales Organizations	10,676	993	59	1,049	40	67.8%	16	27.1%	3	5.1%
Online Drug & Prescription Services	10,662	994	103	786	89	86.4%	11	10.7%	3	2.9%
Wines - Retail	10,648	995	96	815	55	57.3%	37	38.5%	4	4.2%
Display Designers & Producers	10,643	996	7	1,839	7	46.7%	8	53.3%	0	0.0%
Airport Transportation	10,626	997	196	555	154	78.6%	41	20.9%	1	0.5%
Youth Organizations & Centers	10,609	998	49	1,141	34	69.4%	14	28.6%	1	2.0%
Promotional Products - Wearable	10,608	999	50	1,133	25	50.0%	22	44.0%	3	6.0%
Luggage - Retail	10,595	1,000	121	729	94	77.7%	24	19.8%	3	2.5%
Radio Communication Equipment & Systems	10,584	1,001	39	1,270	19	48.7%	19	48.7%	1	2.6%
Playground Equipment	10,547	1,002	61	1,028	52	89.2%	8	13.1%	1	1.6%
Trucking - Motor Freight	10,523	1,003	61	1,028	47	77.0%	14	23.0%	0	0.0%
Baths	10,516	1,004	23	1,969	21	91.3%	2	8.7%	0	0.0%
Legal Information Services	10,502	1,005	21	1,627	14	66.7%	6	28.6%	1	4.8%
Barbecue Equipment & Supplies	10,468	1,006	61	1,028	28	45.9%	27	44.3%	6	9.8%
Telecommunication Equipment & Systems Dealers	10,453	1,007	61	1,028	27	60.7%	22	36.1%	2	3.3%
Metal Salvage Yards	10,448	1,008	25	1,448	13	52.0%	12	48.0%	0	0.0%
Reverse Mortgage	10,448	1,008	12	1,990	2	16.7%	0	0.0%	0	0.0%
Photography Sales	10,366	1,010	242	466	96	39.7%	126	52.1%	20	8.3%
Boat Equipment & Supplies	10,291	1,011	110	756	47	42.7%	63	57.3%	0	0.0%
Millwork	10,279	1,012	32	1,394	12	37.5%	16	50.0%	4	12.5%
Engineers - Structural	10,264	1,013	11	2,051	11	100.0%	0	0.0%	0	0.0%
Auto Machine Shops	10,244	1,014	37	1,304	20	54.1%	13	40.5%	2	5.4%
Grant Writers	10,224	1,015	127	708	46	36.2%	55	44.1%	25	19.7%
Snow Removal Service	10,192	1,016	249	458	106	42.6%	136	54.6%	7	2.8%
Holistic Practitioners	10,159	1,017	25	1,526	22	88.0%	3	12.0%	0	0.0%
Tractor Dealers	10,152	1,018	92	836	70	76.1%	21	22.8%	1	1.1%
Recycling Services	10,136	1,019	46	1,172	19	41.3%	17	37.0%	10	21.7%
Theaters	10,114	1,020	144	659	103	71.5%	38	26.4%	3	2.1%
Auto Service - Specialty Parts	10,097	1,021	185	484	141	77.2%	44	23.8%	0	0.0%
Fish & Seafood - Retail	10,089	1,022	36	1,322	17	47.2%	19	52.8%	0	0.0%
Candy & Confectionery - Wholesale & Manufacturers	10,073	1,023	108	765	62	57.4%	45	41.7%	1	0.9%
Baby Carriages & Strollers	10,064	1,024	41	1,235	32	78.0%	9	22.0%	0	0.0%
Wheel Chairs	10,032	1,025	141	92.2%	130	92.2%	9	6.4%	2	1.4%
License Services	10,021	1,026	35	1,346	24	68.6%	10	28.6%	1	2.9%
Land Clearing & Leveling	10,010	1,027	9	2,185	4	55.6%	4	44.4%	0	0.0%
Sprinklers - Automatic - Fire	9,989	1,028	16	1,795	7	43.8%	4	43.8%	2	12.5%
Investment Management	9,958	1,029	57	63.2%	18	33.6%	18	33.6%	3	5.3%
Brake Service Equipment	9,938	1,030	29	1,445	16	55.2%	13	44.8%	0	0.0%
CPR Training & Certification	9,916	1,031	29	1,445	14	48.3%	9	31.0%	6	20.7%
Shoe Repair	9,901	1,032	32	559	93	47.9%	96	49.5%	5	2.6%
Video Tape Duplication Service	9,886	1,033	14	1,891	7	50.0%	7	50.0%	0	0.0%
Furniture - Used	9,886	1,034	113	749	76	67.3%	2	31.0%	2	1.8%
Bars & Taverns	9,876	1,035	91	847	52	57.1%	36	39.6%	3	3.3%
Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	9,851	1,036	50	1,133	40	80.0%	10	20.0%	0	0.0%
Sports Promoters & Managers	9,839	1,037	62	1,012	33	53.2%	21	33.9%	8	12.9%
Drug & Alcohol Screening & Testing	9,809	1,038	49	1,141	40	81.6%	9	18.4%	0	0.0%
Point of Sale Systems	9,781	1,039	404	341	372	92.1%	31	7.7%	11	0.2%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Coffee Break Service & Supplies	9,761	1,040	62	1,012	50	80.6%	12	19.4%	0	0.0%
Aircraft Servicing & Maintenance	9,739	1,041	13	1,940	4	30.8%	9	69.2%	0	0.0%
Home Improvements - Additions	9,730	1,042	43	1,208	21	48.8%	21	48.8%	1	2.3%
Attorneys & Lawyers - Divorce	9,724	1,043	40	1,248	26	65.0%	13	32.3%	1	2.5%
Boats	9,674	1,044	76	862	49	70.0%	16	22.3%	1	7.1%
Greeting Cards - Retail	9,654	1,045	161	905	146	90.7%	0	0.0%	0	0.0%
Safes & Vaults	9,627	1,046	13	1,940	11	84.6%	2	15.4%	0	0.0%
Tools - Electric	9,612	1,047	68	976	42	61.8%	25	36.8%	1	1.5%
Dentist - Dental Surgery	9,551	1,048	132	695	65	49.2%	14	10.6%	53	40.2%
Road Building Contractors	9,550	1,049	19	1,694	10	52.6%	8	42.1%	1	5.3%
Professional Organizations	9,525	1,050	90	806	90	90.5%	8	8.1%	1	1.0%
Leather Clothing - Retail	9,522	1,051	59	1,049	36	61.0%	23	39.0%	0	0.0%
Skylights	9,522	1,051	15	1,839	10	66.7%	4	26.7%	1	6.7%
Electric Motors - Dealers & Repairing	9,493	1,053	46	1,172	23	50.0%	18	39.1%	5	10.9%
Coupon Services	9,470	1,054	1,001	182	935	93.4%	66	6.6%	0	0.0%
Video Games - Wholesale & Manufacturers	9,450	1,055	544	281	536	98.5%	8	1.5%	0	0.0%
Windows & Doors - Installation & Service	9,433	1,056	17	1,790	12	70.6%	4	23.5%	1	5.9%
Real Estate - Commercial	9,402	1,057	49	1,141	30	61.2%	17	34.7%	2	4.1%
Small Engine Repair	9,385	1,058	92	836	67	72.8%	20	21.7%	5	5.4%
Engineering Consultants	9,359	1,059	14	1,891	9	64.3%	4	28.6%	1	7.1%
Physicians & Surgeons - Hormone Replacement Therapy	9,332	1,060	24	1,552	19	79.2%	5	20.8%	0	0.0%
Pianos	9,291	1,061	33	1,373	19	57.6%	13	39.4%	1	3.0%
California -- Advance Fee Residential Loan Modification/Mortgage Loan Forbearance Services	9,286	1,062	193	560	37	19.2%	133	69.9%	23	10.9%
Telecommunication Equipment & Systems Service & Repair	9,280	1,063	72	851	9	83.3%	9	12.5%	9	4.2%
Vacuum Cleaning Systems	9,278	1,064	97	816	68	70.1%	27	27.8%	2	2.1%
Recycling - Computers & Other Electronics	9,260	1,065	145	656	136	93.8%	8	5.5%	1	0.7%
Spas & Hot Tubs - Supplies & Parts	9,249	1,066	171	612	62	36.3%	107	62.6%	2	1.2%
Recreational Vehicles - Rent & Lease	9,247	1,067	141	667	72	51.1%	62	44.0%	7	5.0%
Convention Services & Facilities	9,243	1,068	40	1,248	35	87.5%	5	12.5%	0	0.0%
Kitchen & Bath Design	9,229	1,069	26	1,592	11	57.7%	14	42.9%	0	0.0%
Gates	9,222	1,070	40	1,248	18	45.0%	18	45.0%	4	10.0%
Audio-Visual Consultants	9,214	1,071	17	1,750	9	52.9%	7	41.2%	1	5.9%
Motor Homes	9,191	1,072	47	1,162	34	72.3%	12	25.5%	1	2.1%
Auto Diagnostic Service	9,184	1,073	59	1,049	33	55.9%	18	30.5%	8	13.6%
Environmental Consulting & Contracting	9,162	1,074	11	2,051	3	63.6%	3	27.3%	1	9.1%
Dentist - Dental Implants	9,116	1,075	28	1,462	22	78.6%	6	21.4%	0	0.0%
Janitors Equipment & Supplies	9,112	1,076	13	1,940	10	76.9%	2	7.7%	0	15.4%
Commercial Roofing	9,084	1,077	36	1,322	23	63.9%	13	36.1%	0	0.0%
Chairs - Rent	9,080	1,078	42	1,218	23	54.8%	19	45.2%	0	0.0%
Lights Bulbs & Tubes	9,039	1,079	42	1,218	35	83.3%	6	14.3%	1	2.4%
Animals - Nuisance Control - Trapping	9,031	1,080	43	1,208	33	76.7%	10	23.3%	0	0.0%
Drilling & Boring Contractors	9,028	1,081	11	1,713	11	61.1%	7	38.9%	0	0.0%
Manufactured Homes - Repair & Service	9,020	1,082	58	1,096	38	70.4%	14	25.9%	0	3.7%
Energy Audits	8,999	1,083	17	1,750	11	64.7%	3	17.6%	3	17.6%
Cabinet Refinishers	8,997	1,084	24	1,552	13	54.2%	10	41.7%	1	4.2%
Prosthetic Devices	8,994	1,085	37	1,304	28	75.7%	9	24.3%	0	0.0%
Consultant - Employee Benefit Plans	8,987	1,086	8	2,266	8	100.0%	0	0.0%	0	0.0%
Entertainment Bureaus	8,974	1,087	96	857	55	61.4%	33	36.7%	2	2.2%
Taxes - Negotiators	8,939	1,088	10	2,110	3	60.0%	3	30.0%	11	10.0%
Animal Breeders	8,927	1,089	95	825	47	49.5%	42	44.2%	6	6.3%
Magazines - Distributors	8,913	1,090	231	482	179	77.5%	43	18.6%	9	3.9%
Fund Raising Games, Merchandise, Supplies	8,892	1,091	38	1,290	24	63.2%	13	34.2%	1	2.6%
Gold Buyers	8,884	1,092	42	2,266	3	50.0%	7	37.5%	1	12.5%
Mail Box Rental & Receiving	8,857	1,093	102	795	74	72.5%	28	27.5%	0	0.0%
Reloader Schemes	8,853	1,094	30	1,428	4	13.3%	83	83.3%	4	3.3%
Attorneys & Lawyers - Immigration & Naturalization	8,802	1,095	23	1,569	12	52.2%	11	47.8%	0	0.0%
Data Systems - Consultants & Designers	8,798	1,096	62	1,012	41	66.1%	19	30.6%	2	3.2%
Contractor - General Green Builder	8,788	1,097	25	1,526	9	36.0%	14	56.0%	2	8.0%
Smelters & Refiners - Precious Metals	8,787	1,098	34	1,358	23	67.6%	6	17.6%	5	14.7%
Airlines - Ticket Agencies	8,774	1,099	170	618	147	86.5%	20	11.8%	3	1.8%
Optical Equipment & Supplies	8,770	1,100	66	806	66	81.5%	13	16.0%	3	2.5%
Deck Cleaning & Sealing	8,745	1,101	31	1,414	17	54.8%	14	45.2%	0	0.0%
Image & Graphics Printing	8,736	1,102	96	819	41	42.7%	50	52.1%	5	5.2%
Porcelain Enamel Repair & Refinish	8,716	1,103	43	1,208	28	65.1%	12	27.9%	3	7.0%
Pipe Line Contractors	8,704	1,104	38	1,290	34	89.5%	4	10.5%	0	0.0%
Heating Equipment & Systems Cleaning & Repair	8,701	1,105	60	1,039	34	56.7%	24	40.0%	2	3.3%
Controls, Control Sys & Regulators	8,700	1,106	8	2,266	5	25.0%	6	75.0%	0	0.0%
Balloons - Manned	8,681	1,107	72	951	46	63.9%	24	33.3%	2	2.8%
Flags & Banners	8,643	1,108	62	1,012	53	85.5%	8	12.9%	1	1.6%
Machine Tools	8,641	1,109	68	976	44	64.7%	22	32.4%	2	2.9%
Genealogists	8,628	1,110	86	876	76	88.4%	10	11.6%	0	0.0%
Stock Quotation Boards & Systems	8,621	1,111	14	1,891	5	35.7%	9	64.3%	0	0.0%
Audio-Visual Production Services	8,616	1,112	26	1,502	17	65.4%	6	23.1%	3	11.5%
Video Tapes & Discs - Dealers	8,606	1,113	223	504	130	58.3%	84	37.7%	9	4.0%
Carpet & Rqg Distributors & Manufacturers	8,604	1,114	63	1,004	51	81.0%	10	15.9%	2	3.2%
Recruitment Services	8,591	1,115	30	1,428	25	83.3%	4	13.3%	1	3.3%
Massage Therapeutic	8,590	1,116	148	652	83	56.1%	25	16.9%	40	27.0%
Exporters	8,586	1,117	12	1,990	10	83.3%	2	16.7%	0	0.0%
Self Defense	8,518	1,118	34	1,120	34	66.7%	17	33.3%	0	0.0%
Leasing Companies	8,517	1,119	8	1,604	13	81.5%	8	59.1%	1	4.5%
Glass - Beveled, Carved, Ornamental	8,504	1,120	19	1,694	11	57.9%	8	42.1%	0	0.0%
Gift Certificates/Cards	8,497	1,121	209	525	63	30.1%	130	62.2%	16	7.7%
Shopping Service - Personal	8,492	1,122	276	428	202	73.2%	70	25.4%	4	1.4%
Picture Frames - Manufacturers Supplies	8,492	1,122	32	1,394	7	15.6%	27	84.4%	0	0.0%
Patent Agents	8,480	1,124	12	1,990	0	58.3%	0	0.0%	5	41.7%
Western Apparel	8,479	1,125	23	1,569	19	82.6%	4	17.4%	0	0.0%
Tools - Hand	8,413	1,126	180	596	165	91.7%	14	7.8%	1	0.6%
Garments - Printing & Lettering	8,407	1,127	67	983	27	40.3%	36	53.7%	4	6.0%
Process Servers	8,405	1,128	52	1,111	26	50.0%	19	36.5%	7	13.5%
Marine Equipment & Supplies	8,403	1,129	65	991	30	46.2%	33	50.8%	2	3.1%
Computer Business Services	8,388	1,130	16	1,795	10	62.5%	6	37.5%	0	0.0%
Test Publishers	8,381	1,131	49	1,111	49	94.2%	1	1.9%	2	3.9%
Tools - Rent	8,349	1,132	51	1,120	35	68.6%	16	31.4%	0	0.0%
Golf Courses - Private	8,348	1,133	59	1,049	41	69.5%	18	30.5%	0	0.0%
Estate Liquidators	8,333	1,134	56	1,082	27	48.2%	29	51.8%	0	0.0%
Door & Gate Operating Devices	8,314	1,135	62	1,012	32	51.6%	29	46.8%	1	1.6%
Bowling	8,304	1,136	59	1,049	45	76.3%	14	23.7%	0	0.0%
Sandblasting	8,288	1,137	18	288	7	17.1%	10	55.6%	0	5.6%
Auto Parts & Supplies - Custom Wheels/Rims	8,260	1,138	121	729	69	57.0%	20	41.3%	2	1.7%
Yoga Instruction	8,227	1,139	85	881	52	61.2%	31	36.5%	2	2.4%
Glass - Block	8,222	1,140	16	1,795	11	68.8%	4	25.0%	1	6.3%
Electric Equipment & Supplies - Wholesale	8,209	1,141	62	1,012	40	64.5%	22	35.5%	0	0.0%
Hospital Consultants	8,202	1,142	104	780	58	55.8%	46	44.2%	0	0.0%
Landscape Lighting	8,189	1,143	45	1,182	30	66.7%	14	31.1%	1	2.2%

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Designers - Apparel	8,165	1,144	92	836	31	33.7%	60	65.2%	1	1.1%
Health & Wellness	8,160	1,145	42	1,218	36	85.7%	6	14.3%	0	0.0%
Trailers - Repair & Service	8,150	1,146	26	1,502	17	65.4%	9	34.6%	0	0.0%
Packaging Service	8,145	1,147	42	1,818	25	59.5%	12	28.6%	5	11.9%
Paving Materials	8,119	1,148	13	1,840	6	46.2%	7	53.8%	0	0.0%
Advertising - Newspaper	8,084	1,149	77	922	37	48.1%	37	48.1%	3	3.9%
Aluminum Fabricators	8,061	1,150	30	1,428	24	80.0%	6	20.0%	0	0.0%
Drafting Services	8,056	1,151	15	1,839	11	73.3%	4	26.7%	0	0.0%
Video Equipment - Sales & Rentals	8,038	1,152	32	1,394	19	59.4%	11	34.4%	2	6.3%
Metal Fabricators	8,031	1,153	23	1,569	7	30.4%	16	69.6%	0	0.0%
Business Plan Preparation	8,029	1,154	6	1,373	6	21.2%	6	18.2%	20	60.6%
Attorneys & Lawyers - Tax	8,025	1,155	18	1,713	12	66.7%	6	33.3%	0	0.0%
Insulation Materials	8,010	1,156	17	1,750	14	82.4%	2	11.8%	1	5.9%
Campers - Dealers	7,946	1,157	74	940	58	78.4%	16	21.6%	0	0.0%
Carpet & Rug Dealers - Used	7,937	1,158	63	1,004	40	63.5%	23	36.5%	0	0.0%
Savings & Loan Associations	7,911	1,159	47	1,162	41	87.2%	6	12.8%	0	0.0%
Soliciting Organizations	7,908	1,160	148	652	130	87.6%	15	10.1%	3	2.0%
Patio Equipment & Supplies	7,887	1,161	48	1,152	40	83.3%	8	16.7%	0	0.0%
Air Conditioning Equipment - Room Units	7,886	1,162	40	1,248	39	97.5%	1	2.5%	0	0.0%
Cosmetics - Wholesale & Manufacturers	7,811	1,163	198	549	175	86.4%	21	10.6%	2	1.0%
VOIP (Voice Over Internet Protocol) Sales & Service	7,801	1,164	439	327	438	99.8%	0	0.2%	0	0.0%
Churches	7,759	1,165	39	1,270	31	79.5%	7	17.9%	1	2.6%
Stair Builders	7,726	1,166	16	1,694	11	57.2%	7	36.8%	1	5.3%
Plastics - Products - Finished Wholesale & Manufacturers	7,724	1,167	85	881	26	30.6%	58	68.2%	1	1.2%
Swimming Pool Manufacturers & Distributors	7,703	1,168	42	1,218	33	78.6%	9	21.4%	0	0.0%
Trailer Sales	7,682	1,169	35	1,346	20	57.1%	11	31.4%	4	11.4%
Bill Paving Service	7,657	1,170	35	1,346	24	68.6%	10	28.6%	1	2.9%
Radon Mitigation	7,653	1,171	17	1,750	15	88.2%	1	5.9%	1	5.9%
Mailing Machines & Equipment	7,642	1,172	147	654	135	91.6%	12	8.2%	0	0.0%
Vehicle Transport Services	7,641	1,173	68	876	20	29.4%	46	67.6%	2	2.8%
Holding Companies	7,613	1,174	29	1,445	24	82.8%	4	13.8%	1	3.4%
Truck Rent & Lease	7,582	1,175	837	96,136	804	96.1%	32	3.8%	1	0.1%
Tile & Grout Cleaning	7,581	1,176	13	1,940	8	61.5%	4	30.8%	1	7.7%
Vinyl Repair	7,546	1,177	25	1,526	6	24.0%	19	76.0%	0	0.0%
Clocks - Service & Repair	7,545	1,178	107	770	60	56.1%	43	40.2%	4	3.7%
Organizing Services - Household & Business	7,543	1,179	4	1,940	4	30.8%	7	53.8%	2	15.4%
Taxidermists	7,525	1,180	86	876	39	45.3%	42	48.8%	5	5.8%
Electrolysis	7,469	1,181	8	2,266	6	75.0%	2	25.0%	0	0.0%
Manufactured Homes - Transporting	7,467	1,182	58	1,061	20	34.5%	35	60.3%	3	5.2%
Window Coverings	7,445	1,183	45	1,187	29	64.4%	16	35.6%	0	0.0%
Tile - Non-Ceramic - Contractors & Dealers	7,419	1,184	40	1,248	24	60.0%	15	37.5%	1	2.5%
Ink Cartridge - Refill & Sales	7,416	1,185	37	1,017	37	59.7%	27	55.2%	3	4.8%
Title Loans	7,408	1,186	112	753	76	67.9%	33	29.5%	3	2.7%
Pet Cemeteries, Crematories & Supplies	7,399	1,187	17	1,750	15	88.2%	2	11.8%	0	0.0%
Christmas Lights & Decorations	7,384	1,188	38	1,290	27	71.1%	10	26.3%	1	2.6%
Boat Builders	7,380	1,189	45	1,187	34	75.6%	11	24.4%	0	0.0%
Pet Transporting	7,376	1,190	40	1,248	18	45.0%	15	37.5%	7	17.5%
Pet Services	7,339	1,191	31	1,414	23	74.2%	7	22.6%	1	3.2%
Divers Equipment & Supplies	7,316	1,192	42	1,218	26	61.5%	13	31.0%	3	7.1%
Truck Driver Training	7,294	1,193	30	1,428	19	63.3%	7	23.3%	4	13.3%
Stables	7,290	1,194	21	1,627	13	61.9%	8	38.1%	0	0.0%
Fruits & Vegetables - Retail	7,287	1,195	43	1,208	31	72.1%	12	27.9%	0	0.0%
Electricians - Commercial	7,278	1,196	13	1,940	5	53.8%	6	46.2%	0	0.0%
Insurance - Long Term Care	7,262	1,197	4	2,684	3	75.0%	0	0.0%	0	0.0%
Appliances - Major - Wholesale & Manufacturers	7,246	1,198	1,301	1,521	1,277	98.2%	23	1.8%	0	0.1%
Agricultural Services	7,244	1,199	22	1,604	7	31.8%	14	63.6%	1	4.5%
House Furnishings & Services	7,234	1,200	77	922	41	53.2%	34	44.2%	2	2.6%
Schools - Private	7,234	1,200	73	946	60	82.2%	11	15.1%	2	2.7%
Swimming Pools - Private	7,213	1,202	94	828	58	61.7%	31	33.0%	5	5.3%
Mulches	7,211	1,203	21	1,627	15	71.4%	6	28.6%	0	0.0%
Steel Erectors	7,179	1,204	1	3,294	1	33.3%	1	66.7%	0	0.0%
Home Accessories	7,175	1,205	64	999	32	50.0%	28	43.8%	4	6.3%
Meat Brokers	7,167	1,206	46	1,172	25	54.3%	18	39.1%	3	6.5%
Frozen Foods - Retail	7,115	1,207	67	983	50	74.6%	15	22.4%	2	3.0%
Nurses	7,095	1,208	6	2,462	3	50.0%	3	50.0%	0	0.0%
Termite Control	7,085	1,209	10	2,110	8	80.0%	2	20.0%	0	0.0%
Promotional Products	7,081	1,210	63	1,004	21	33.3%	31	38.1%	18	28.6%
Utilities Underground - Locating	7,058	1,211	6	833	5	83.3%	1	16.7%	0	0.0%
Outlets - Stores, Factory, Mills	7,064	1,212	80	910	67	83.8%	13	16.3%	0	0.0%
Batteries - Storage-Retail	7,054	1,213	28	1,462	18	64.3%	8	28.6%	2	7.1%
Oil Land Leases	7,034	1,214	9	2,185	7	77.8%	2	22.2%	0	0.0%
Art Instruction & Schools	7,027	1,215	33	1,373	26	78.8%	6	18.2%	1	3.0%
Wallpapers & Wallcoverings - Retail	7,012	1,216	48	1,154	31	64.6%	16	33.3%	1	2.1%
Doors - Installation	7,011	1,217	32	1,394	17	53.1%	14	43.8%	1	3.1%
Archery Equipment & Supplies	7,002	1,218	50	1,133	33	66.0%	11	32.0%	1	2.0%
Laundries - Self Service	6,989	1,219	110	756	45	40.9%	60	54.5%	5	4.5%
Vertical Blinds	6,989	1,219	57	1,070	21	36.8%	33	57.9%	3	5.3%
News Publications - Trade, Association	6,988	1,221	74	940	44	59.5%	28	37.8%	2	2.7%
Lites	6,952	1,222	94	1,358	9	26.5%	17	50.0%	8	23.5%
Glass - Repair	6,923	1,223	78	1,219	40	51.2%	38	48.7%	0	0.0%
Online Education	6,969	1,224	40	1,248	37	92.5%	3	7.5%	0	0.0%
Adult Novelties	6,957	1,225	70	962	44	62.9%	24	34.3%	2	2.9%
Glass - Stained & Leaded	6,956	1,226	16	1,795	10	62.5%	6	37.5%	0	0.0%
Travel Escorts	6,946	1,227	11	2,051	10	90.9%	1	9.1%	0	0.0%
Global Positioning Systems	6,935	1,228	26	1,502	11	42.3%	9	34.6%	6	23.1%
Auto Repair & Service - Equipment & Supplies	6,929	1,229	47	1,248	27	61.0%	17	37.7%	1	1.3%
Clocks - Dealers	6,911	1,230	40	1,248	28	70.0%	0	0.0%	0	0.0%
Physicians & Surgeons - Osteopathic-D.O.	6,911	1,230	21	1,627	18	85.7%	3	14.3%	0	0.0%
Go-Karts	6,905	1,232	45	1,187	42	93.3%	3	6.7%	0	0.0%
Tuck Pointing	6,898	1,233	20	1,664	7	35.0%	12	60.0%	1	5.0%
Attorneys & Lawyers - Business Law/Corporation/Partnership	6,897	1,234	42	1,218	25	59.5%	17	40.5%	0	0.0%
Appliances - Used	6,883	1,235	178	587	118	63.2%	49	27.4%	12	6.7%
Welding Equipment & Supplies	6,877	1,236	18	1,795	11	68.8%	5	31.3%	0	0.0%
Truck accessories	6,861	1,237	40	1,248	33	82.5%	7	17.5%	0	0.0%
Surgical Centers	6,844	1,238	21	1,627	14	66.7%	7	33.3%	0	0.0%
X-Ray Labs - Medical & Dental	6,843	1,239	41	1,235	27	65.9%	11	26.8%	3	7.3%
Wheel Alignment, Frame & Axle Service - Auto	6,840	1,240	21	1,627	14	66.7%	6	28.6%	1	4.8%
Training - Video Instruction Tapes	6,827	1,241	44	1,197	25	58.8%	19	43.2%	0	0.0%
Concrete - Custom	6,827	1,241	39	1,270	22	55.5%	14	35.9%	3	7.7%
Floor Waxing, Polishing & Cleaning	6,813	1,243	12	1,990	6	50.0%	6	50.0%	0	0.0%
Fishing Tackle Dealers	6,808	1,244	41	1,235	24	58.5%	16	39.0%	1	2.4%
Animal Insemination - Artificial	6,807	1,245	36	1,322	9	25.0%	26	72.2%	1	2.8%
Infomercials	6,791	1,246	105	775	99	94.3%	5	4.8%	1	1.0%
Swimwear & Accessories	6,791	1,246	76	930	38	50.0%	35	46.1%	3	3.9%

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Auto Salvage Yards	6,790	1,248	69	969	36	52.2%	31	44.9%	2	2.9%
Plano & Organ Moving	6,782	1,249	25	1,526	12	48.0%	13	52.0%	0	0.0%
Religious Organizations	6,782	1,249	12	1,990	4	58.3%	4	33.3%	1	8.3%
Auto Driving School	6,740	1,251	63	1,040	34	54.0%	25	39.7%	4	6.3%
Trailers - Rent & Lease	6,738	1,252	42	1,018	10	76.2%	10	23.8%	0	0.0%
Pet Health Plans	6,738	1,252	20	1,664	20	100.0%	0	0.0%	0	0.0%
Lotteries - Foreign	6,733	1,254	22	1,604	0	0.0%	4	18.2%	18	81.8%
Picture Frames - Dealers	6,717	1,255	51	1,120	31	60.8%	19	37.3%	1	2.0%
Contractors - Framing	6,712	1,256	8	2,266	4	50.0%	4	50.0%	0	0.0%
Personal Security Guard Service	6,711	1,257	14	1,891	11	78.6%	3	21.4%	0	0.0%
Contractor - Spray Foam Insulation	6,699	1,258	12	1,664	12	60.0%	8	40.0%	0	0.0%
Lighting Systems & Equipment	6,698	1,259	33	1,373	23	69.7%	9	27.3%	1	3.0%
Annuities	6,660	1,260	8	2,266	3	37.5%	5	62.5%	0	0.0%
Physicians & Surgeons - Radiology	6,658	1,261	103	786	81	78.6%	22	21.4%	0	0.0%
Gun sights, Scopes & Mounts	6,649	1,262	63	1,004	30	47.6%	32	50.8%	1	1.6%
Books - Wholesale	6,632	1,263	65	991	48	73.8%	16	24.6%	1	1.5%
Religious Goods	6,626	1,264	118	735	47	39.8%	66	55.9%	5	4.2%
Foundries	6,594	1,265	30	1,428	9	30.0%	17	56.7%	4	13.3%
Fountains - Garden, Display	6,577	1,266	26	1,502	17	65.4%	6	23.1%	3	11.5%
Art Metal Work	6,576	1,267	15	1,839	6	40.0%	7	46.7%	2	13.3%
Pipe Line, Oil & Gas Wholesaler & Distributors	6,574	1,268	28	1,462	26	92.9%	2	7.1%	0	0.0%
Contractors - Ceiling	6,573	1,269	19	2,185	8	88.9%	1	11.1%	0	0.0%
Roofing Equipment & Supplies	6,557	1,270	37	1,304	16	43.2%	21	56.8%	0	0.0%
Floors - Raised	6,543	1,271	12	1,990	8	64.7%	4	33.3%	0	0.0%
Firewood	6,531	1,272	39	1,270	14	35.9%	25	64.1%	0	0.0%
Brick - Concrete, Pumice	6,523	1,273	36	1,322	15	41.7%	20	55.6%	1	2.8%
Online Travel Agency	6,515	1,274	403	343	401	99.5%	2	0.5%	0	0.0%
Engines - Diesel	6,469	1,275	22	1,604	15	68.2%	7	31.8%	0	0.0%
Basement - Contractors	6,462	1,276	16	1,795	10	62.5%	6	37.5%	0	0.0%
Pet Exercising Service	6,460	1,277	9	2,051	9	81.8%	1	18.2%	0	0.0%
Swimming Instruction	6,453	1,278	46	1,172	30	65.2%	12	26.1%	4	8.7%
Seeds & Bulbs - Retail	6,441	1,279	71	955	63	88.7%	8	11.3%	0	0.0%
Timber & Timberland Companies	6,439	1,280	22	1,604	7	31.8%	13	59.1%	2	9.1%
Printers - Business Forms	6,410	1,281	39	1,270	34	87.2%	5	12.8%	0	0.0%
Signs - Equipment & Supplies	6,392	1,282	72	851	67	93.1%	5	6.9%	0	0.0%
Offield Equipment & Supplies	6,392	1,282	2	1,047	2	100.0%	0	0.0%	0	0.0%
Advertising - Outdoor	6,387	1,284	27	1,480	12	44.4%	13	48.1%	2	7.4%
Book, Compact Disc, & DVD Clubs	6,386	1,285	331	389	304	91.8%	18	5.4%	9	2.7%
Wheelchair & Disability Transportation	6,382	1,286	36	1,322	23	63.9%	12	33.3%	1	2.8%
Ice Cream & Frozen Desserts - Dealers	6,381	1,287	47	1,162	27	57.4%	20	42.6%	0	0.0%
Diabetes Services & Supplies	6,354	1,288	29	1,448	19	66.5%	16	20.7%	4	13.8%
Desktop Publishing	6,349	1,289	15	1,480	11	55.6%	11	40.7%	1	3.7%
Meat - Bulk & Tinerant	6,344	1,290	93	830	40	43.0%	48	51.6%	5	5.4%
Economic Research & Analysis	6,342	1,291	27	1,480	21	77.8%	6	22.2%	0	0.0%
Gourmet Shops	6,339	1,292	23	1,569	18	78.3%	5	21.7%	0	0.0%
Concrete Repair/Leveling	6,336	1,293	33	1,373	15	45.5%	14	42.4%	4	12.1%
Petroleum Products	6,312	1,294	55	1,087	25	45.5%	28	50.9%	2	3.6%
Consultants - Medical	6,309	1,295	58	1,061	27	46.6%	23	43.4%	6	6.2%
Orthopedic Appliances	6,302	1,296	48	1,172	43	93.5%	2	4.3%	11	2.2%
Stone Setting	6,298	1,297	28	1,462	17	60.7%	11	39.3%	0	0.0%
Speech & Language Pathologists	6,284	1,298	17	1,750	12	70.6%	5	29.4%	0	0.0%
First Aid Instruction	6,278	1,299	8	2,266	4	50.0%	4	50.0%	0	0.0%
Material Handling Equipment	6,278	1,299	7	2,363	5	71.4%	2	28.6%	0	0.0%
Tanning Salons Equipment & Supplies	6,269	1,301	97	41,276	40	41.2%	56	57.7%	1	1.0%
Coins & Tokens - Manufacturers	6,211	1,302	11	2,051	3	53.0%	3	27.3%	1	18.2%
Auto Body Shop Equipment & Sup	6,194	1,303	157	630	72	49.7%	72	45.9%	7	4.5%
Waste Containers	6,193	1,304	34	1,358	28	82.4%	6	17.6%	0	0.0%
Accumulators	6,189	1,305	57	1,070	22	38.6%	35	61.4%	0	0.0%
Student Exchange Programs	6,185	1,306	17	1,750	14	82.4%	3	17.6%	0	0.0%
Fire Extinguishers	6,144	1,307	6	2,462	3	50.0%	3	50.0%	0	0.0%
Petroleum	6,142	1,308	18	1,713	16	89.0%	2	11.0%	0	0.0%
Automated Teller Machines	6,136	1,309	37	1,304	22	59.5%	12	32.4%	3	8.1%
Tractor Equipment & Parts	6,132	1,310	36	1,322	25	69.4%	11	30.6%	0	0.0%
Animal Rescue Relocation	6,130	1,311	34	1,358	22	64.7%	11	32.4%	1	2.9%
Police Equipment	6,128	1,312	40	1,248	29	72.5%	10	25.0%	1	2.5%
Fire Protection Consultants	6,118	1,313	21	1,627	9	42.9%	12	57.1%	0	0.0%
Geothermal Heating & Cooling	6,117	1,314	23	1,568	18	73.3%	5	13.0%	3	8.7%
Basement - Finishing	6,115	1,315	20	1,664	16	80.0%	1	5.0%	3	15.0%
Home Staging	6,113	1,316	5	2,559	4	80.0%	1	20.0%	0	0.0%
Reading Instruction	6,102	1,317	6	2,462	6	100.0%	0	0.0%	0	0.0%
Social Networking	6,097	1,318	174	608	131	75.3%	29	16.7%	14	8.0%
Waterproofing Materials	6,095	1,319	38	1,290	26	68.4%	12	31.6%	0	0.0%
Refrigerators & Freezers - Service & Repair	6,089	1,320	108	1,061	56	51.9%	46	42.6%	6	5.6%
Window Shades - Equipment & Supplies	6,087	1,321	28	1,502	7	65.4%	7	26.9%	2	7.7%
Sports Bar	6,070	1,322	61	1,026	31	50.8%	28	45.9%	2	3.3%
Tourists Attractions	6,069	1,323	48	1,154	37	77.1%	11	22.9%	0	0.0%
Crane Service	6,063	1,324	7	1,363	1	14.3%	6	85.7%	0	0.0%
Police & Fire Organizations	6,029	1,325	8	2,266	7	87.5%	1	0.0%	1	12.5%
Locksmiths Equipment & Supplies	6,004	1,326	60	1,377	41	51.3%	27	33.0%	12	15.4%
Flea Markets	5,992	1,327	37	1,304	24	64.9%	11	29.7%	1	5.4%
Moving Equipment Rental	5,991	1,328	58	1,061	35	60.3%	18	31.0%	5	8.6%
Art Goods	5,989	1,329	77	922	52	67.5%	23	29.9%	2	2.6%
Steel Distributors & Warehouses	5,975	1,330	2	3,047	1	50.0%	1	50.0%	0	0.0%
Cosmetic Sales by Internet	5,966	1,331	330	391	274	83.0%	55	16.7%	1	0.3%
Vallet Service	5,944	1,332	70	962	70	71.4%	18	25.7%	2	2.9%
Laundries	5,933	1,333	144	659	77	53.5%	62	43.1%	5	3.5%
Grant - Scholarship - Financial Aid Finder Service	5,926	1,334	73	946	20	27.4%	20	34.2%	28	38.4%
Biofeedback Therapists	5,924	1,335	8	2,266	5	62.5%	3	37.5%	0	0.0%
Nuts - Edible	5,907	1,336	103	786	96	93.2%	7	6.8%	0	0.0%
Lawn & Garden Pond Dealers & Supplies	5,906	1,337	39	1,270	18	46.2%	13	33.3%	8	20.5%
Medical Imaging Services	5,905	1,338	193	560	72	37.3%	40	20.7%	81	42.0%
Trucking - Dump	5,894	1,339	4	2,684	2	50.0%	2	50.0%	0	0.0%
Pet Day Care	5,882	1,340	25	1,526	15	60.0%	9	36.0%	1	4.0%
Air Cargo & Package Express Service	5,886	1,341	57	1,070	22	38.6%	34	59.6%	1	1.8%
Butchering	5,883	1,342	22	1,604	6	27.3%	13	59.1%	3	13.6%
Water & Sewer Line Protection	5,879	1,343	11	2,051	11	100.0%	0	0.0%	0	0.0%
Carpet & Rug Cleaning Equipment & Supplies	5,866	1,344	18	1,713	11	61.1%	4	22.2%	3	16.7%
Disability Access Equipment	5,865	1,345	26	1,502	24	92.3%	1	3.8%	1	3.8%
Urgent Care Centers	5,861	1,346	68	888	56	84.5%	9	13.6%	3	1.5%
Invitations & Announcements	5,834	1,347	79	915	17	21.5%	62	78.5%	0	0.0%
Foods - Dehydrated & Freeze-Dried	5,828	1,348	21	1,627	18	85.7%	3	14.3%	0	0.0%
Motion Picture Film Editing	5,827	1,349	10	2,110	4	40.0%	6	60.0%	0	0.0%
Videotape, CD, & DVD Duplication & Transfer Services	5,784	1,350	30	1,428	21	70.0%	9	30.0%	0	0.0%
Eviction Service	5,772	1,351	49	1,141	41	83.7%	7	14.3%	1	2.0%

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Water Supply Systems	5,768	1,352	33	1,373	21	63.6%	9	27.3%	3	9.1%
Shopping Centers & Malls	5,766	1,353	46	1,172	33	71.7%	10	21.7%	3	6.5%
Sporting Goods - Wholesale & Manufacturers	5,755	1,354	122	723	98	80.3%	24	19.7%	0	0.0%
Occupational Health - Nursing Services	5,742	1,355	12	1,990	9	75.0%	3	25.0%	0	0.0%
Lasers	5,727	1,356	59	1,133	23	46.0%	12	24.0%	15	30.0%
Barter & Trade Exchanges	5,724	1,357	22	1,604	6	63.6%	27	27.3%	2	9.1%
Environmental Testing & Consulting	5,708	1,358	26	1,502	16	61.5%	9	34.6%	1	3.8%
Water Heaters - Dealers	5,686	1,359	40	1,248	30	75.0%	9	22.5%	1	2.5%
Gas - Industrial & Medical - Cylinder & Bulk	5,686	1,359	10	2,110	8	80.0%	2	20.0%	0	0.0%
Tire Distributors & Manufacturers	5,667	1,361	230	484	222	96.5%	8	3.5%	0	0.0%
Inventory Service	5,667	1,361	2	3,047	1	50.0%	1	50.0%	0	0.0%
Vanity Publishers	5,662	1,363	176	605	130	73.9%	23	13.1%	23	13.1%
Tile - Ceramic - Manufacturers & Distributors	5,658	1,364	33	1,373	13	39.4%	19	57.6%	1	3.0%
Irrigation Consultants	5,640	1,365	23	1,569	16	69.6%	7	30.4%	0	0.0%
Photographers - Aerial	5,636	1,366	108	765	38	35.2%	52	48.1%	18	16.7%
Pest Control Supplies & Equipment	5,628	1,367	33	1,373	21	63.6%	11	33.3%	1	3.0%
Oxygen	5,627	1,368	8	2,051	8	72.7%	3	27.3%	0	0.0%
Shoes - Custom Made	5,605	1,369	54	1,096	25	49.3%	27	50.0%	2	3.7%
Magazine Sales by Telephone	5,599	1,370	287	415	255	88.9%	25	8.7%	7	2.4%
Garbage Disposal Equipment - Industrial & Commercial	5,597	1,371	452	319	433	95.8%	18	4.0%	1	0.2%
Topsoil	5,584	1,372	26	1,502	17	65.4%	9	34.6%	0	0.0%
Toilets - Portable	5,568	1,373	22	1,604	13	59.1%	9	40.9%	0	0.0%
Equestrian Services	5,566	1,374	16	1,795	8	50.0%	8	50.0%	0	0.0%
Home Automation	5,553	1,375	10	2,110	10	100.0%	0	0.0%	0	0.0%
Truck Caps & Shells	5,544	1,376	10	2,110	8	20.0%	0	0.0%	0	0.0%
Comic Books	5,535	1,377	71	955	34	47.9%	28	39.4%	9	12.7%
Warehouses - Merchandise	5,513	1,378	77	922	49	63.6%	23	29.9%	5	6.5%
Animal Health Products	5,510	1,379	82	902	70	85.4%	12	14.6%	0	0.0%
Public Utility Consultants	5,508	1,380	43	1,208	35	81.4%	7	16.3%	1	2.3%
Mirrors	5,498	1,381	32	1,394	16	50.0%	0	0.0%	0	0.0%
Gymnasiums - Equipment & Supplies	5,464	1,382	35	1,346	25	71.4%	10	28.6%	0	0.0%
Eyeglass Suppliers	5,450	1,383	91	847	74	81.3%	15	16.5%	2	2.2%
Ski Equipment - Retail	5,447	1,384	93	830	33	35.5%	56	60.2%	4	4.3%
MRI (Magnetic Resonance Imaging)	5,440	1,385	19	1,694	15	78.9%	4	21.1%	0	0.0%
X-Ray Labs - Industrial	5,435	1,386	7	2,263	2	28.6%	5	71.4%	0	0.0%
Contractor - Decorative & Specialty Concrete	5,427	1,387	26	1,502	13	50.0%	13	46.2%	1	3.8%
Employment Counseling	5,417	1,388	17	1,750	16	94.1%	0	5.9%	0	0.0%
Safety & Rescue Equipment Sales & Services	5,414	1,389	28	1,462	10	35.7%	18	64.3%	0	0.0%
Fire Damage Restoration	5,414	1,389	23	1,569	17	73.9%	6	26.1%	0	0.0%
Warehousing Services	5,395	1,391	6	2,462	2	66.7%	2	33.3%	0	0.0%
Seminars - Wealth Building & Real Estate	5,393	1,392	26	1,502	16	61.5%	9	34.6%	1	3.8%
Perfume - Wholesale & Manufacturers	5,383	1,393	28	1,270	19	71.8%	13	25.6%	1	3.8%
Farm Equipment - Repair & Parts	5,382	1,394	20	1,664	13	65.0%	4	20.0%	3	15.0%
Appliances - Major - Rent & Lease	5,377	1,395	70	962	41	58.6%	24	34.3%	5	7.1%
Cargo & Freight Containers	5,366	1,396	52	1,111	27	51.9%	18	34.6%	7	13.5%
Water Coolers - Equipment & Supplies	5,364	1,397	23	1,569	10	43.5%	13	56.5%	0	0.0%
Womens Apparel - Wholesale & Manufacturers	5,358	1,398	23	1,569	10	43.5%	10	43.5%	3	13.0%
Hydroponics - Equipment & Supplies	5,345	1,399	15	1,839	10	66.7%	4	26.7%	0	0.0%
Connectors - Electric	5,341	1,400	113	948	102	97.8%	11	9.7%	0	0.0%
Uniform Supply Service	5,338	1,401	61	1,026	33	54.1%	28	45.9%	0	0.0%
Cleaning Services - Commercial Office	5,337	1,402	11	2,051	7	63.6%	3	27.3%	1	9.1%
Metal Finishers	5,323	1,403	10	2,110	4	40.0%	6	60.0%	0	0.0%
Information Processing & Retrieval Equipment & Systems	5,319	1,404	36	1,322	11	30.6%	25	69.4%	0	0.0%
Bonds - Surety & Fidelity	5,301	1,405	9	2,192	5	55.6%	4	44.4%	0	0.0%
Childrens & Family Entertainment	5,296	1,406	159	638	40	70.4%	112	25.2%	1	4.4%
Computers - Rent & Lease	5,287	1,407	31	1,414	4	12.9%	27	0.0%	0	0.0%
Lamps & Lamp Shades - Retail	5,286	1,408	20	1,664	13	65.0%	7	35.0%	0	0.0%
Health Care - Staffing	5,274	1,409	42	1,218	16	38.1%	26	61.9%	0	0.0%
Notaries Public	5,273	1,410	45	1,182	20	66.7%	15	33.3%	0	0.0%
Machinery - New	5,263	1,411	39	1,270	34	61.5%	12	30.8%	3	7.7%
Van Conversions & Accessories	5,259	1,412	7	1,604	7	31.8%	13	59.1%	2	9.1%
Judgment Recovery	5,252	1,413	22	1,604	11	50.0%	11	50.0%	0	0.0%
Boat Renting & Leasing	5,239	1,414	60	1,039	39	65.0%	21	35.0%	0	0.0%
Food Plans	5,239	1,414	39	1,270	26	66.7%	9	23.1%	4	10.3%
Printing Equipment	5,235	1,416	12	1,990	8	66.7%	4	33.3%	0	0.0%
Gun Safety & Marksmanship Instruction	5,227	1,417	32	1,394	21	65.6%	11	34.4%	0	0.0%
Photographic Equipment - Repair	5,199	1,418	54	79	68.4%	24	30.4%	1	1.3%	
Antennas	5,192	1,419	30	1,428	12	40.0%	14	46.7%	4	13.3%
Jewelers - Supplies	5,186	1,420	14	1,891	7	50.0%	7	50.0%	0	0.0%
Water Works Contractors	5,184	1,421	28	1,462	16	57.1%	10	35.7%	2	7.1%
Attorneys & Lawyers - Patent	5,181	1,422	8	2,266	7	87.5%	1	12.5%	0	0.0%
Tile Sales	5,131	1,423	51	1,120	18	35.3%	22	43.1%	11	21.6%
Fertilizers	5,117	1,424	2	2,110	2	20.0%	8	80.0%	0	0.0%
Auto Smog Inspection	5,109	1,425	65	991	47	72.3%	17	26.2%	1	1.5%
Weed Control Service	5,105	1,426	32	1,394	26	81.3%	6	18.8%	0	0.0%
Trademark Agents & Consultants	5,089	1,427	8	2,266	6	75.0%	2	25.0%	0	0.0%
Government Offices	5,070	1,428	50	1,133	24	48.0%	24	48.0%	2	4.0%
Horse Training	5,070	1,428	18	1,713	13	72.2%	5	27.8%	0	0.0%
Insurance - Medicare Services	5,067	1,430	13	1,940	3	75.9%	0	0.0%	0	0.0%
Lumber - Wholesale	5,063	1,431	4	2,363	4	51%	3	42.9%	0	0.0%
Hydraulic Equipment & Supplies	5,049	1,432	18	1,713	10	55.6%	8	44.4%	0	0.0%
Pharmacy - Compounding	5,027	1,433	24	1,552	17	70.8%	7	29.2%	0	0.0%
Pet Fencing & Containment Systems	5,012	1,434	20	1,664	19	95.0%	1	5.0%	0	0.0%
Pension & Profit Sharing Plans	5,001	1,435	20	1,664	17	85.0%	3	15.0%	0	0.0%
Referral - Debt Relief Services	5,000	1,436	3	2,841	2	33.3%	2	66.7%	0	0.0%
Employment Service - Government, Co. Fraternal	4,994	1,437	12	1,990	10	16.7%	0	0.0%	0	0.0%
Plants - Interior Design & Maintenance	4,977	1,438	5	2,559	4	20.0%	1	20.0%	0	0.0%
Aircraft Dealers	4,976	1,439	11	2,051	2	18.2%	9	81.8%	0	0.0%
Auto Appraisers	4,963	1,440	27	1,480	25	92.6%	2	7.4%	0	0.0%
Trailers - Equipment & Parts	4,955	1,441	16	1,795	10	62.5%	6	37.5%	0	0.0%
Management Training	4,952	1,442	1	3,309	1	100.0%	0	0.0%	0	0.0%
Variety Stores	4,938	1,443	77	622	46	59.7%	24	39.0%	1	1.3%
Auto Repair & Service - Diesel	4,933	1,444	55	1,082	29	52.2%	24	43.6%	2	3.6%
Nurses Registries	4,933	1,444	2	3,047	2	100.0%	0	0.0%	0	0.0%
Plastics - Molders	4,926	1,446	9	2,185	4	44.4%	5	55.6%	0	0.0%
Laser Cosmetic Services	4,881	1,447	124	718	31	25.0%	40	32.3%	53	42.7%
Kitchen Cabinet Refacing	4,875	1,448	20	1,664	16	80.0%	4	20.0%	0	0.0%
Mobile Telephone Service	4,863	1,449	198	806	85	42.9%	11	55.6%	3	1.5%
Parking Attendant Service	4,854	1,450	98	806	78	78.8%	20	20.2%	1	1.0%
Wind Energy Systems	4,838	1,451	13	1,940	8	61.5%	5	38.5%	0	0.0%
Publishers Representatives	4,830	1,452	35	1,346	31	88.6%	2	5.7%	2	5.7%
Covers - Protective	4,828	1,453	85	881	71	83.5%	11	12.9%	3	3.5%
Saddlery & Harness	4,768	1,454	29	1,445	21	72.4%	8	27.6%	0	0.0%
Mediation Services	4,746	1,455	38	1,290	17	44.7%	20	52.6%	11	2.6%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Concierge Services	4,738	1,456	9	2,185	4	44.4%	4	44.4%	1	11.1%
Garage Organizers	4,737	1,457	23	1,569	22	95.7%	1	4.3%	0	0.0%
Spas & Hot Tubs - Rental - Wholesale, Manufacturing	4,735	1,458	33	1,373	14	72.7%	9	27.3%	0	0.0%
Divorce Assistance	4,725	1,459	33	1,373	14	42.4%	18	54.5%	1	3.0%
Ranches	4,718	1,460	14	1,891	3	78.6%	3	21.4%	0	0.0%
Printing Brokers	4,710	1,461	11	2,051	4	36.4%	6	54.5%	1	9.1%
Tax Reporting Service	4,709	1,462	43	1,208	21	48.8%	20	46.5%	2	4.7%
Auto Dealers - Custom Design & Replica	4,695	1,463	38	1,290	22	57.9%	16	42.1%	0	0.0%
Insulation Contractors Equipment & Supplies	4,688	1,464	3	2,841	2	66.7%	1	33.3%	0	0.0%
Check Cashing Protection Systems	4,683	1,465	206	531	204	99.0%	1	0.5%	1	0.5%
Construction Equipment Sales / Services	4,670	1,466	41	1,235	30	73.2%	11	26.8%	0	0.0%
Veterans & Military Organizations	4,657	1,467	8	2,266	5	62.5%	2	25.0%	1	12.5%
Vending Machines - Supplies & Parts	4,642	1,468	36	1,322	10	27.8%	23	63.9%	3	8.3%
Electronic Mail Service	4,641	1,469	204	537	146	71.6%	51	25.0%	7	3.4%
Occupational Therapists	4,635	1,470	7	2,363	4	57.1%	3	42.9%	0	0.0%
Boat Covers, Tops & Upholstery	4,612	1,471	23	1,569	12	52.2%	11	47.8%	0	0.0%
Christmas Trees	4,605	1,472	44	1,197	33	75.0%	10	22.7%	1	2.3%
Bathroom Remodeling - Walk-In Tubs	4,605	1,472	41	1,235	37	90.3%	4	9.8%	0	0.0%
Physicians & Surgeons - Cardiology Services	4,602	1,474	31	1,414	26	83.9%	5	16.1%	0	0.0%
Surfboards	4,601	1,475	16	1,795	11	68.8%	5	31.3%	0	0.0%
Aircraft Parts & Supplies	4,601	1,475	15	1,839	4	26.7%	7	46.7%	4	26.7%
Furniture - Unfinished	4,598	1,477	34	1,358	10	88.2%	4	11.8%	0	0.0%
Food Service/Management	4,598	1,477	27	1,604	19	86.4%	2	9.1%	1	4.5%
Insurance - Workers Compensation	4,594	1,479	10	2,110	9	90.0%	1	10.0%	0	0.0%
Fraternal Organizations	4,592	1,480	14	1,891	12	85.7%	2	14.3%	0	0.0%
Concrete Breaking, Cutting, Sawing	4,585	1,481	3	2,841	2	66.7%	1	33.3%	0	0.0%
Laboratory Equipment & Supplies	4,583	1,482	18	1,713	10	55.6%	8	44.4%	0	0.0%
Sales & Order Books	4,581	1,483	110	756	97	88.2%	9	8.2%	4	3.6%
Marine Electronic Equipment & Supplies	4,578	1,484	27	1,480	7	74.1%	7	25.9%	0	0.0%
Alternative Medicine	4,568	1,485	37	1,304	29	78.4%	7	18.9%	1	2.7%
Carpet & Rug Repair	4,561	1,486	6	2,266	0	0.0%	8	100.0%	0	0.0%
Television & Radio Parts - Retail	4,558	1,487	57	1,070	30	52.6%	22	38.6%	5	8.8%
Solar Energy Equipment & Systems Supplies & Parts	4,556	1,488	11	2,051	3	27.3%	3	27.3%	5	45.5%
Golf Courses - Public	4,526	1,489	46	1,172	31	67.4%	11	23.9%	4	8.7%
Shirts - Custom Made	4,522	1,490	93	830	34	36.6%	57	61.3%	2	2.2%
Fur Business - Retail	4,516	1,491	26	1,502	15	57.7%	10	38.5%	1	3.8%
Trailers - Camping & Travel	4,515	1,492	53	1,104	40	75.5%	13	24.5%	0	0.0%
Physicians & Surgeons - Gastroenterology	4,514	1,493	43	1,208	32	74.4%	11	25.6%	0	0.0%
Wire & Cable - Electric	4,513	1,494	13	1,940	7	53.8%	6	46.2%	0	0.0%
Insurance - Fire & Flood Specialists	4,507	1,495	17	1,750	13	76.5%	3	17.6%	1	5.9%
Animal Brokers & Dealers - Zoo, Circus	4,494	1,496	33	1,373	14	54.5%	12	36.4%	3	9.1%
Caskets	4,490	1,497	17	1,750	8	47.1%	8	47.1%	1	5.0%
Stone - Cast	4,489	1,498	15	1,839	7	46.7%	8	53.3%	0	0.0%
Personal Trainers	4,488	1,499	61	1,026	41	67.2%	18	29.5%	2	3.3%
Massage Equipment & Supplies	4,487	1,500	26	1,502	13	50.0%	13	50.0%	0	0.0%
Building Cleaning - Exterior	4,484	1,501	5	2,559	2	40.0%	2	40.0%	1	20.0%
Magazine Sales by Mail	4,472	1,502	122	723	60	49.2%	42	34.4%	20	16.4%
Self Defense Devices	4,470	1,503	33	1,373	14	57.6%	14	42.4%	0	0.0%
Wine Storage Equipment	4,451	1,504	11	2,051	7	63.6%	4	36.4%	0	0.0%
Nursery Stock Dealers	4,446	1,505	33	1,373	26	78.8%	7	21.2%	0	0.0%
Screen Repair	4,441	1,506	12	1,990	5	41.7%	7	58.3%	0	0.0%
Linen Supply Service	4,440	1,507	10	2,110	7	70.0%	3	30.0%	0	0.0%
Beads	4,434	1,508	15	1,839	11	73.3%	4	26.7%	0	0.0%
Media Consultant	4,438	1,509	21	1,622	9	42.9%	11	52.4%	1	4.8%
Floors - Industrial	4,423	1,510	4	1,795	4	25.0%	8	50.0%	4	25.0%
Craft Instruction	4,422	1,511	6	2,462	5	83.3%	1	16.7%	0	0.0%
Dolls - Retail	4,413	1,512	49	1,141	33	67.3%	16	32.7%	0	0.0%
Traffic & Parking Consultants	4,404	1,513	103	786	96	93.2%	7	6.8%	0	0.0%
Balloons - Novelty & Toy	4,402	1,514	23	1,569	16	69.6%	7	30.4%	0	0.0%
Appliances - Small - Supplies & Parts	4,393	1,515	127	708	104	81.9%	23	18.1%	0	0.0%
Fiber Optics	4,386	1,516	17	1,390	12	70.6%	7	37.5%	1	5.0%
Computer Printers Sales & Service	4,377	1,517	38	1,290	24	63.2%	13	34.2%	1	2.6%
Sperm Banks	4,370	1,518	8	2,266	0	0.0%	0	0.0%	0	0.0%
Electronics Research & Development	4,369	1,519	58	1,061	54	93.1%	4	6.9%	0	0.0%
Writers - Business	4,367	1,520	29	1,445	9	31.0%	10	34.5%	10	34.5%
Typographers	4,364	1,521	4	2,684	0	0.0%	4	100.0%	0	0.0%
Pipe	4,364	1,521	0	3,287	0	0.0%	0	0.0%	0	0.0%
Social Security Services	4,354	1,523	51	1,120	45	88.2%	5	9.8%	1	2.0%
Soaps & Detergents	4,351	1,524	57	1,070	28	49.1%	25	43.9%	4	7.0%
Charity - Human Services (i.e. assistance to individuals & families)	4,351	1,524	36	1,322	31	86.1%	5	13.9%	0	0.0%
Siding Materials	4,350	1,526	12	1,990	8	66.7%	4	33.3%	0	0.0%
Musical Instruments - Repair	4,343	1,527	36	1,322	16	44.4%	20	55.6%	0	0.0%
Musical Instruments - Wholesale & Manufacturers	4,339	1,528	4	1,526	14	56.0%	9	36.0%	2	8.0%
Physicians & Surgeons - Anesthesiologists	4,337	1,529	48	1,172	34	73.8%	12	26.1%	0	0.0%
Human Services Organizations	4,336	1,530	15	1,839	7	46.7%	6	40.0%	2	13.3%
Oil Producers	4,331	1,531	10	2,110	6	60.0%	4	40.0%	0	0.0%
Plants - Retail	4,313	1,532	43	1,208	26	60.5%	15	34.9%	2	4.7%
Advertising - Periodical	4,298	1,533	49	1,141	13	26.5%	31	63.3%	5	10.2%
Videoconferencing Services	4,289	1,534	8	2,266	6	75.0%	2	25.0%	0	0.0%
Office & Desk Space Rental Service	4,285	1,535	21	1,111	11	52.4%	6	32.3%	3	14.3%
Fireworks	4,279	1,536	21	2,266	6	75.0%	2	25.0%	0	0.0%
Leather	4,277	1,537	60	1,039	21	35.0%	38	63.3%	1	1.7%
Newspaper Distributors	4,264	1,538	132	695	125	94.7%	5	3.8%	2	1.5%
Clinics - Sleep Centers	4,259	1,539	31	1,414	22	71.0%	9	29.0%	0	0.0%
Trailer Hitches	4,257	1,540	20	1,664	15	75.0%	4	20.0%	1	5.0%
Bankruptcy Assistance & Services	4,256	1,541	30	2,266	13	43.2%	16	52.3%	1	3.3%
Dock Builders	4,250	1,542	4	2,684	0	0.0%	4	100.0%	0	0.0%
Bakers - Wholesale	4,244	1,543	9	2,185	7	77.8%	1	11.1%	1	11.1%
Army & Navy Goods	4,231	1,544	58	1,061	28	48.3%	30	51.7%	0	0.0%
Deck Builder	4,230	1,545	16	1,795	11	68.8%	4	25.0%	1	6.3%
Auto Bumpers, Guards & Grilles	4,227	1,546	23	1,569	15	65.2%	8	34.8%	0	0.0%
Concrete Construction Forms & Accessories	4,217	1,547	2	1,604	4	18.2%	7	31.8%	11	50.0%
Naturopaths	4,212	1,548	7	2,363	5	71.4%	2	28.6%	0	0.0%
Office Furniture & Equipment - Used	4,209	1,549	14	1,891	11	78.6%	3	21.4%	0	0.0%
Leather Goods - Dealers	4,202	1,550	89	866	57	64.0%	29	32.6%	3	3.4%
Oil Burners	4,202	1,550	12	1,990	7	58.3%	5	41.7%	0	0.0%
Metal Specialties	4,198	1,552	15	1,839	5	33.3%	9	60.0%	1	6.7%
Wood Finishing	4,181	1,553	18	1,713	12	66.7%	6	27.8%	2	5.6%
Flight School	4,178	1,554	21	1,622	6	13.3%	13	28.6%	2	9.5%
Freight Traffic Service	4,171	1,555	76	930	68	89.5%	8	10.5%	0	0.0%
Advertising - Shoppers Guides	4,168	1,556	62	1,012	23	37.1%	32	51.6%	7	11.3%
Lawn & Tree Care	4,157	1,557	176	605	109	61.9%	59	33.5%	8	4.5%
Hardware - Wholesale & Manufacturers	4,155	1,558	14	1,891	11	78.6%	3	21.4%	0	0.0%
Renewable Energy	4,131	1,559	10	2,110	8	80.0%	2	20.0%	0	0.0%

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Sorted by Inquiries

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Pianos - Tuning & Repair	4,128	1,560	19	1,694	9	47.4%	9	47.4%	1	5.3%
Staffing - Technical	4,118	1,561	9	2,185	5	55.6%	4	44.4%	0	0.0%
Theater Stage Play Houses	4,115	1,562	42	1,218	29	69.0%	11	26.2%	2	4.8%
Metals - Precious - Sheet, Wire, Tubing	4,114	1,563	5	2,859	4	80.0%	1	20.0%	0	0.0%
Delicatessens	4,104	1,564	23	1,869	13	56.5%	9	39.1%	1	4.3%
Car Wash & Polish Equipment & Supplies	4,102	1,565	45	1,187	27	60.0%	17	37.8%	1	2.2%
Water Heaters - Repairing	4,099	1,566	20	1,664	9	45.0%	10	50.0%	1	5.0%
Marble & Terrazzo Cleaning & Service	4,078	1,567	8	2,266	4	50.0%	4	50.0%	0	0.0%
Industrial Consultants	4,071	1,568	2	3,047	1	50.0%	1	50.0%	0	0.0%
Dental Hygienists	4,067	1,569	37	1,304	30	81.1%	6	16.2%	1	2.7%
Septic Tanks - Treatment Supplies	4,063	1,570	251	458	236	94.0%	13	5.2%	0	0.0%
Glassware - Wholesale & Manufacturers	4,063	1,570	32	1,394	15	46.9%	13	40.6%	4	12.5%
Automobile Dealers - Imported Cars	4,056	1,572	76	930	55	72.4%	21	27.6%	0	0.0%
Packing & Crating Service	4,056	1,572	17	1,750	10	58.8%	7	41.2%	0	0.0%
Tool & Die Makers	4,048	1,574	2	3,047	2	100.0%	0	0.0%	0	0.0%
Mvofunctional Therapy	4,038	1,575	8	2,266	7	87.5%	1	12.5%	0	0.0%
Pallets & Skids	4,033	1,576	1	3,841	2	66.7%	1	33.3%	0	0.0%
Horse Dealers	4,026	1,577	14	1,891	10	71.4%	4	28.6%	0	0.0%
Fruits & Vegetables - Wholesale	4,008	1,578	13	1,940	9	69.2%	4	30.8%	0	0.0%
Venetian Blinds - Repair & Cleaning	3,994	1,579	7	2,363	4	57.1%	3	42.9%	0	0.0%
Literary Agents	3,990	1,580	6	2,462	3	50.0%	3	50.0%	0	0.0%
Toys - Wholesale & Manufacturers	3,984	1,581	58	1,061	11	56.9%	21	36.2%	4	6.9%
Painting, Painting, Home Improvement - Itinerant Workers	3,981	1,582	44	1,197	13	29.5%	11	25.0%	28	45.5%
Custom Framing	3,963	1,583	6	2,462	5	83.3%	1	16.7%	0	0.0%
Web Conferencing	3,957	1,584	4	2,684	4	100.0%	0	0.0%	0	0.0%
Check Verification & Recovery Service	3,952	1,585	40	1,248	37	92.5%	3	7.5%	0	0.0%
Office Furniture & Equipment - Installation	3,939	1,586	4	2,684	2	50.0%	2	50.0%	0	0.0%
Video Games - Supplies & Parts	3,914	1,587	58	1,061	35	60.3%	22	37.9%	1	1.7%
Engineers - Electrical	3,901	1,588	7	2,363	4	28.6%	4	57.1%	1	14.3%
Hats - Retail	3,899	1,589	91	847	56	61.5%	32	35.2%	3	3.3%
Dressmakers	3,889	1,590	55	1,087	24	43.6%	31	56.4%	0	0.0%
Baths - Equipment & Supplies	3,888	1,591	16	1,795	11	68.8%	5	31.3%	0	0.0%
Radiotelephone Communication - Equipment & Systems	3,884	1,592	16	1,795	9	56.3%	7	43.8%	0	0.0%
Lighting Fixtures - Wholesale & Manufacturers	3,884	1,592	15	1,839	8	53.3%	7	46.7%	0	0.0%
Mailing Services - International	3,882	1,594	21	1,627	15	76.2%	5	23.8%	0	0.0%
Manufactured Homes - Equipment & Parts	3,882	1,594	19	1,694	15	78.9%	4	21.1%	0	0.0%
Pottery	3,861	1,596	38	1,290	22	57.9%	16	42.1%	0	0.0%
Sawmills	3,859	1,597	4	2,684	2	50.0%	1	25.0%	1	25.0%
Beer & Ale - Wholesale	3,852	1,598	10	2,110	10	100.0%	0	0.0%	0	0.0%
Transcription Service	3,845	1,599	2	3,047	1	50.0%	0	0.0%	1	50.0%
Stump Removal & Grinding	3,838	1,600	17	1,750	5	29.4%	8	47.1%	4	23.5%
Baseball Clubs	3,821	1,601	24	1,358	24	33.8%	3	23.5%	2	5.9%
Wineries	3,825	1,602	44	1,192	25	56.8%	17	38.6%	2	4.5%
Shelving	3,825	1,602	3	2,841	1	33.3%	2	66.7%	0	0.0%
Coaching - Life	3,814	1,604	17	1,750	6	35.3%	9	52.9%	2	11.8%
Automation Systems & Equipment	3,808	1,605	32	1,394	29	90.6%	3	9.4%	0	0.0%
Food Brokers	3,808	1,605	19	1,694	6	31.6%	11	67.9%	2	10.5%
Glaiers	3,808	1,605	10	2,110	3	30.0%	6	60.0%	1	10.0%
Detective Agencies	3,804	1,608	8	2,266	5	37.5%	3	37.5%	0	0.0%
Watches - Wholesale & Manufacturers	3,798	1,609	25	1,526	16	64.0%	8	32.0%	1	4.0%
Lighting Consultants	3,798	1,609	17	1,750	8	47.1%	8	47.1%	1	5.9%
Court Reporters	3,792	1,611	7	2,363	6	85.7%	1	14.3%	0	0.0%
Office Buildings	3,788	1,612	24	1,552	21	87.5%	3	12.5%	0	0.0%
Consultant - Planning	3,781	1,613	20	1,664	9	45.0%	10	50.0%	1	5.0%
Scrapbooking	3,774	1,614	53	1,104	41	15.1%	8	15.1%	4	7.5%
Engineers - Mechanical	3,775	1,615	9	2,185	3	33.3%	4	44.4%	2	22.2%
Arbitration Services	3,770	1,616	5	2,559	1	20.0%	4	80.0%	0	0.0%
Motorcycles - Renting & Leasing	3,751	1,617	40	1,248	12	30.0%	28	70.0%	0	0.0%
Tents	3,748	1,618	21	1,627	20	95.2%	1	4.8%	0	0.0%
Attorneys Service Bureaus	3,744	1,619	5	2,559	2	40.0%	2	40.0%	1	20.0%
Ammunition & Reload Equipment & Supplies	3,739	1,620	30	1,428	23	70.7%	7	23.3%	0	0.0%
Precious, Semi-Precious & Synthetic	3,738	1,621	8	2,266	5	62.5%	3	37.5%	0	0.0%
Pumps - Dealers	3,724	1,622	14	1,891	4	28.6%	9	64.3%	1	7.1%
Tile - Non-Ceramic - Manufacturers & Distributors	3,708	1,623	19	1,694	9	47.4%	10	52.6%	0	0.0%
Pipes & Smokers Articles	3,704	1,624	64	999	10	15.6%	54	84.4%	0	0.0%
Oils - Essential	3,703	1,625	5	2,559	4	80.0%	1	20.0%	0	0.0%
Broadcasting Supplies & Information	3,697	1,626	24	1,604	22	100.0%	2	0.0%	0	0.0%
Television & Radio Broadcast Schools	3,679	1,627	4	2,684	3	75.0%	1	25.0%	0	0.0%
Boilers - Repair & Cleaning	3,678	1,628	15	1,839	9	60.0%	6	40.0%	0	0.0%
Tree Service - Pruning	3,677	1,629	15	1,839	7	46.7%	8	53.3%	0	0.0%
Wood Preserving	3,677	1,629	6	2,462	2	33.3%	4	66.7%	0	0.0%
Refrigeration Equipment - Supplies & Parts	3,676	1,631	13	1,940	7	53.8%	4	30.8%	2	15.4%
Concrete Blocks & Shapes	3,676	1,631	12	1,940	6	50.0%	6	50.0%	0	0.0%
Jeans	3,668	1,633	12	1,990	6	50.0%	6	50.0%	0	0.0%
Internet-Based Telephone Service	3,667	1,634	79	915	35	44.3%	22	27.8%	22	27.8%
Auto Floor Coverings	3,663	1,635	39	1,270	38	97.4%	0	0.0%	1	2.6%
Brick - Clay - Common & Face	3,659	1,636	9	2,185	6	66.7%	3	33.3%	0	0.0%
Halls & Auditoriums	3,653	1,637	27	1,480	11	40.7%	14	51.9%	2	7.4%
Vacuum Cleaners - Wholesale & Manufacturers	3,644	1,638	92	858	86	93.5%	5	5.4%	1	1.1%
Trailers - Horse	3,644	1,638	7	1,990	7	12.5%	1	33.3%	1	8.3%
Aircraft Schools	3,635	1,640	10	2,110	4	70.0%	4	20.0%	1	10.0%
Teeth Whitening Services	3,623	1,641	59	1,049	16	27.1%	40	67.8%	3	5.1%
Compliance Consulting	3,605	1,642	19	1,694	14	73.7%	4	21.1%	1	5.3%
Machinery Rebuild & Repair	3,604	1,643	16	1,795	7	56.3%	6	37.5%	1	6.3%
Golf Instruction	3,598	1,644	20	1,664	8	35.0%	8	40.0%	5	25.0%
Distributing Service - Circular, Sample	3,595	1,645	16	1,795	12	75.0%	3	18.8%	1	6.3%
Costume Fabrics, Trim & Accessories	3,592	1,646	36	1,322	25	69.4%	10	27.8%	1	2.8%
Shoes - Wholesale & Manufacturers	3,588	1,647	87	873	80	92.0%	7	8.0%	0	0.0%
Colon Hydrotherapy - Colonic Therapy	3,577	1,648	7	2,363	4	57.1%	3	42.9%	0	0.0%
Boxes - Corrugated & Fiber	3,570	1,649	2	3,047	2	100.0%	0	0.0%	0	0.0%
Air Ambulance Service	3,564	1,650	5	2,462	5	83.3%	1	16.7%	0	0.0%
Auto Electric Equipment	3,555	1,651	57	1,070	38	66.7%	18	31.6%	1	1.8%
Inventors	3,547	1,652	28	1,462	2	7.0%	15	53.6%	11	39.3%
Teleconference Service	3,537	1,653	9	2,185	6	66.7%	3	33.3%	0	0.0%
Paintball - Games & Supplies	3,535	1,654	25	1,526	20	80.0%	5	20.0%	0	0.0%
News Service	3,531	1,655	28	1,462	19	67.9%	7	7.1%	7	25.0%
Plasma Centers	3,530	1,656	10	2,110	6	60.0%	3	30.0%	1	10.0%
Concrete - Restoration, Sealing & Cleaning	3,525	1,657	23	1,569	9	39.1%	13	56.5%	3	4.3%
Steel Processing	3,521	1,658	3	2,363	3	42.9%	4	57.1%	0	0.0%
Grout Resurfacing & Repair	3,517	1,659	13	1,940	8	61.5%	5	38.5%	0	0.0%
Painting - Faux Finishing	3,505	1,660	12	1,990	6	50.0%	5	41.7%	1	8.3%
Drama/Acting Instruction	3,504	1,661	6	2,462	4	66.7%	2	33.3%	0	0.0%
Dryer Vent Cleaning	3,502	1,662	10	2,110	4	40.0%	6	60.0%	0	0.0%
Audio-Visual Equipment - Service & Repair	3,498	1,663	39	1,270	16	41.0%	23	59.0%	0	0.0%



US BBB  
2011 Statistics  
Sorted by Inquiries

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmps Settled	%	Cmps Not Settled	%	Cmps Unable to Pursue	%
Audio-Visual Equipment - Rent & Lease	3,497	1,664	9	2,185	6	66.7%	3	33.3%	0	0.0%
Oilfield Hauling	3,494	1,665	0	3,787	0	0.0%	0	0.0%	0	0.0%
Auto Air Conditioning Equipment	3,491	1,666	27	1,480	19	70.4%	6	22.2%	2	7.4%
Photography Schools	3,479	1,667	20	1,664	13	65.0%	8	30.0%	1	5.0%
Ice	3,474	1,668	7	4,274	3	42.9%	4	57.1%	0	0.0%
Factoring Service	3,463	1,669	3	2,841	3	100.0%	0	0.0%	0	0.0%
Factors	3,450	1,670	4	2,684	4	100.0%	0	0.0%	0	0.0%
Steam Cleaning - Industrial	3,447	1,671	36	1,322	14	38.9%	21	58.3%	1	2.8%
Engravers - Mechanical	3,441	1,672	7	2,363	3	42.9%	4	57.1%	0	0.0%
Rubber Stamps	3,439	1,673	13	1,940	6	38.5%	8	61.5%	0	0.0%
Merchandise Brokers	3,434	1,674	16	1,795	11	68.8%	5	31.3%	0	0.0%
Projection Apparatus	3,424	1,675	196	555	193	98.5%	5	1.5%	0	0.0%
Roof Structures	3,424	1,675	11	2,051	7	63.6%	4	36.4%	0	0.0%
Attorneys & Lawyers - Wills, Trust & Probate	3,419	1,677	11	2,051	6	54.5%	5	45.5%	0	0.0%
Asbestos Consulting & Testing	3,419	1,677	1	3,309	1	100.0%	0	0.0%	0	0.0%
E-Learning	3,417	1,679	15	1,839	12	80.0%	3	20.0%	0	0.0%
Outplacement Consultants	3,411	1,680	13	1,839	8	53.3%	5	13.3%	5	33.3%
Custom Brokers	3,411	1,680	3	2,841	3	100.0%	0	0.0%	0	0.0%
Medical Diagnostic Testing Facilities	3,408	1,682	16	1,795	13	81.3%	3	18.8%	0	0.0%
Outdoor Kitchens	3,401	1,683	23	1,569	17	73.9%	5	21.7%	1	4.3%
Towers	3,398	1,684	64	43,884	28	43.8%	33	51.6%	3	4.7%
Tents - Rental	3,394	1,685	16	1,795	10	68.8%	5	31.3%	0	0.0%
Storm Windows & Doors - Repair	3,377	1,686	6	1,750	10	61.7%	4	58.8%	0	0.0%
Advertising - Television	3,376	1,687	44	1,197	13	26.6%	26	59.1%	5	11.4%
Airport Parking Reservations	3,376	1,687	24	1,552	13	54.2%	11	45.8%	0	0.0%
Survival Products & Supplies	3,376	1,687	17	1,750	10	58.8%	7	41.2%	0	0.0%
Scaffolding & Aerial Lifts	3,373	1,690	2	3,047	2	100.0%	0	0.0%	0	0.0%
Fruit & Vegetable Growers & Shippers	3,370	1,691	11	2,051	8	72.7%	3	27.3%	0	0.0%
Craft Galleries & Dealers	3,369	1,692	30	1,428	18	60.0%	12	40.0%	0	0.0%
Fire Protection Contractor	3,369	1,693	6	2,462	2	66.7%	2	66.7%	0	0.0%
Appliances - Small - Wholesale & Manufacturers	3,361	1,694	102	1,795	82	80.4%	20	19.6%	0	0.0%
Appraisers - Antiques	3,361	1,694	6	2,462	3	50.0%	3	50.0%	0	0.0%
Fish & Seafood - Wholesale	3,360	1,696	7	2,363	3	42.9%	3	42.9%	1	14.3%
Fashion Consultants	3,357	1,697	10	2,110	2	20.0%	7	70.0%	1	10.0%
Door-to-Door Sales - Cleaning Supplies	3,353	1,698	52	1,111	28	53.8%	22	42.3%	2	3.8%
Screening - Tenant	3,349	1,699	6	2,462	5	83.3%	1	16.7%	0	0.0%
School Furniture & Equipment	3,348	1,699	4	2,684	4	100.0%	0	0.0%	0	0.0%
Videographers	3,340	1,701	83	897	41	49.4%	39	47.0%	3	3.6%
Fasteners - Industrial & Construction	3,337	1,702	4	2,684	1	25.0%	3	75.0%	0	0.0%
Junk Removal	3,336	1,703	13	1,940	10	76.9%	3	23.1%	0	0.0%
Crime Scene/Trauma Clean Up	3,324	1,704	14	1,891	14	100.0%	0	0.0%	0	0.0%
Drapery & Curtain Cleaners	3,323	1,705	21	2,418	5	55.6%	16	44.4%	0	0.0%
Stamps - Collectors	3,321	1,706	22	1,604	18	81.8%	3	13.6%	0	4.5%
Party Facilities	3,315	1,707	43	1,208	21	48.8%	18	41.9%	4	9.3%
Musicians	3,306	1,708	17	1,750	9	52.9%	7	41.2%	1	5.9%
Audio-Visual Equipment - Supplies & Parts	3,296	1,709	23	1,569	11	47.8%	11	47.8%	1	4.3%
Vacuum Equipment & Systems	3,295	1,710	29	1,445	21	72.4%	7	24.1%	1	3.4%
Window Tinting & Coatings - Residential	3,291	1,711	10	2,110	6	60.0%	4	40.0%	0	0.0%
Alternators & Generators - Auto Repair	3,289	1,712	24	1,235	24	39.0%	16	39.0%	1	2.4%
Coffee & Tea Shops	3,280	1,713	51	1,120	32	62.7%	17	33.3%	2	3.9%
Computers - Graphics	3,276	1,714	10	2,110	1	10.0%	9	90.0%	0	0.0%
Hardscapes	3,271	1,715	17	1,750	9	52.9%	8	47.1%	0	0.0%
Environmental, Conservationist & Ecol Org	3,266	1,716	22	1,604	7	31.8%	15	68.2%	0	0.0%
Pharmacies - Specialty	3,262	1,717	12	1,990	7	58.3%	5	41.7%	0	0.0%
Oilfield Equipment	3,251	1,718	3	2,841	3	100.0%	0	0.0%	0	0.0%
Posters	3,248	1,719	62	1,012	35	56.5%	26	41.9%	1	1.6%
Chemical Cleaning - Industrial	3,238	1,720	19	1,694	4	21.1%	15	78.9%	0	0.0%
Child Support Enforcement	3,233	1,721	35	1,346	25	71.4%	10	28.6%	0	0.0%
Beauty Consultant	3,230	1,722	26	1,502	18	69.2%	8	30.8%	0	0.0%
Senior Home Care	3,230	1,722	12	1,990	7	58.3%	5	41.7%	0	0.0%
Group Homes	3,229	1,724	4	2,684	1	25.0%	3	75.0%	0	0.0%
Oils - Petroleum	3,227	1,725	14	1,891	12	85.7%	2	14.3%	0	0.0%
Baby Sitters	3,222	1,726	3	2,841	1	66.7%	1	33.3%	0	0.0%
Water Analysis	3,213	1,727	16	1,795	7	43.8%	7	43.8%	2	12.5%
Exterior Structures - Barn Construction	3,208	1,728	20	1,664	7	35.0%	7	35.0%	6	30.0%
Antiques - Repair & Restore	3,207	1,729	29	1,445	17	37.9%	16	55.2%	2	6.9%
Rubber Products	3,206	1,730	13	1,003	71	100.0%	31	30.18%	1	1.0%
Scales	3,205	1,731	16	1,795	16	68.8%	5	31.3%	0	0.0%
Electric Heating Elements	3,204	1,732	22	1,604	16	72.7%	5	22.7%	1	4.5%
Sheet Metal Equipment & Supplies	3,201	1,733	6	2,462	2	33.3%	4	66.7%	0	0.0%
Designers - Industrial	3,193	1,734	30	1,428	14	46.7%	16	53.3%	0	0.0%
Denturist	3,186	1,735	11	2,051	7	63.6%	7	27.3%	1	9.1%
Coins, Stamps & Precious Metals Dealer	3,182	1,736	9	2,185	6	66.7%	3	22.2%	1	11.1%
Diaper Service	3,181	1,737	28	1,462	10	35.7%	17	60.7%	1	3.6%
Nursing Home Information & Referral	3,176	1,738	2	3,047	0	100.0%	2	100.0%	0	0.0%
Trampolines	3,174	1,739	35	1,346	30	85.7%	5	14.3%	0	0.0%
Horse Breeders	3,164	1,740	14	1,891	10	71.4%	4	28.6%	0	0.0%
Fishing Charters	3,161	1,741	19	1,694	8	42.1%	11	57.9%	0	0.0%
Picture Restoring	3,160	1,742	364	865	20	5.5%	344	94.5%	0	0.0%
Aluminum Products	3,149	1,743	24	1,552	18	74.8%	6	25.0%	0	0.0%
Mopeds	3,134	1,744	26	1,502	15	57.7%	8	30.8%	3	11.5%
Beds ? Electric & Adjustable	3,116	1,745	7	2,363	6	85.7%	1	14.3%	0	0.0%
Food Processing Equipment & Supplies	3,115	1,746	9	2,185	5	55.6%	4	44.4%	0	0.0%
Beverages - Wholesale & Distribution	3,112	1,747	6	2,462	5	83.3%	0	0.0%	1	16.7%
Beer & Ale - Retail	3,111	1,748	9	2,185	6	66.7%	3	33.3%	0	0.0%
Video Equipment - Service & Repair	3,102	1,749	31	1,414	13	41.9%	18	58.1%	0	0.0%
Greenhouses	3,101	1,750	16	1,795	9	56.3%	7	43.8%	0	0.0%
Windows - Vinyl	3,100	1,751	9	2,185	9	100.0%	0	0.0%	0	0.0%
Campers - Wholesale & Manufacturers	3,091	1,752	60	1,039	52	86.7%	7	11.7%	1	1.7%
Music - Sheet	3,091	1,752	9	2,185	6	66.7%	2	22.2%	1	11.1%
Insurance - Dental	3,090	1,754	27	1,480	24	88.9%	3	11.1%	0	0.0%
Race Tracks	3,082	1,755	36	1,322	26	72.2%	10	27.8%	0	0.0%
Cleaning Systems Press, Chemical	3,080	1,756	8	2,266	7	12.5%	1	87.5%	0	0.0%
Plating	3,078	1,757	23	1,569	11	43.5%	11	47.8%	2	8.7%
Canvas Goods	3,077	1,758	96	819	17	17.7%	23	24.0%	56	58.3%
Vacuum Cleaners - Supplies & Parts	3,065	1,759	41	1,235	25	61.0%	15	36.6%	1	2.4%
Telephone Solicitation Companies	3,058	1,760	71	955	51	71.8%	7	9.9%	13	18.3%
Fuel Economizers	3,054	1,761	4	2,684	2	50.0%	2	50.0%	0	0.0%
Health Care - Placement	3,052	1,762	3	2,363	3	42.9%	3	42.9%	1	14.3%
Tile & Marble	3,047	1,763	7	2,363	5	71.4%	1	14.3%	1	14.3%
Hydraulic Equipment Repair	3,045	1,764	6	2,462	3	50.0%	3	50.0%	0	0.0%
Document Imaging & Scanning Service	3,036	1,765	10	2,110	7	70.0%	3	30.0%	0	0.0%
Insured Property Replacement Service	3,032	1,766	68	976	66	97.1%	0	0.0%	2	2.9%
Auto Service - Rust proofing Shops	3,028	1,767	27	1,480	26	96.3%	1	3.7%	0	0.0%

US BBB  
2011 Statistics  
Sorted by Inquiries

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmps Settled	%	Cmps Not Settled	%	Cmps Unable to Pursue	%
Rifle & Pistol Ranges	3,028	1,767	6	2,462	5	83.3%	1	16.7%	0	0.0%
Labels - Paper	3,020	1,769	16	1,795	4	25.0%	12	75.0%	0	0.0%
Movers - Office	3,018	1,770	28	1,462	16	57.1%	4	35.7%	2	7.1%
Bolts & Nuts	3,018	1,770	4	2,684	0	0.0%	4	100.0%	0	0.0%
Endodontics	3,004	1,772	15	1,839	1	6.7%	14	93.3%	0	0.0%
Giftware - Wholesale & Manufacturers	3,003	1,773	15	1,839	2	86.7%	1	13.3%	0	0.0%
Cooking Instruction	3,000	1,774	18	1,713	12	66.7%	4	22.2%	2	11.1%
Mens Clothing & Furnishings - Wholesale & Manufacturers	2,999	1,775	8	2,266	4	50.0%	3	37.5%	1	12.5%
Photo Imaging Service	2,991	1,776	97	816	79	81.4%	17	17.5%	1	1.0%
Pans - Household	2,983	1,777	14	1,891	13	78.6%	3	21.4%	0	0.0%
Identification Equipment & Supplies	2,983	1,777	3	2,841	1	33.3%	2	66.7%	0	0.0%
Bicycles - Wholesale & Manufacturers	2,975	1,779	42	1,218	25	59.5%	16	38.1%	1	2.4%
Roommate Referral Service	2,971	1,780	151	650	128	84.8%	23	15.2%	0	0.0%
Electrical Power Systems Maintenance	2,969	1,781	9	2,185	5	55.6%	4	44.4%	0	0.0%
Plaques	2,968	1,782	20	1,664	14	70.0%	4	20.0%	2	10.0%
Organic/Green Products	2,960	1,783	59	1,048	52	88.1%	6	10.2%	1	1.7%
Slip Covers	2,951	1,784	24	1,248	24	60.0%	16	40.0%	0	0.0%
Autograph Dealers	2,949	1,785	40	1,248	32	80.0%	4	10.0%	4	10.0%
Travel Agent Mills	2,946	1,786	22	1,604	11	50.0%	9	40.9%	2	9.1%
Mason Contractors Equipment & Supplies	2,946	1,786	13	1,940	10	76.9%	3	23.1%	0	0.0%
Dispensary - Medical Marijuana	2,946	1,786	12	1,990	3	25.0%	8	66.7%	1	8.3%
Yacht Brokers	2,942	1,789	12	1,990	10	83.3%	2	16.7%	0	0.0%
Buildings - Concrete	2,942	1,789	5	1,411	5	45.5%	5	45.5%	1	9.1%
Genealogy Services	2,935	1,791	47	91.5%	43	6.4%	3	2.1%	1	2.1%
Photo Booth Rentals	2,933	1,792	13	1,940	11	84.6%	0	15.4%	0	0.0%
Window Tinting & Coating - Commercial	2,930	1,793	17	1,750	5	29.4%	11	64.7%	1	5.9%
Cocktail Lounges	2,925	1,794	46	1,172	28	60.9%	16	34.8%	2	4.3%
Airlines - Training Schools	2,917	1,795	8	2,266	5	62.5%	3	37.5%	0	0.0%
Cabinet Refacing	2,916	1,796	18	1,713	8	44.4%	10	55.6%	0	0.0%
Water - Bottled & Bulk	2,907	1,797	15	1,750	15	88.2%	2	11.8%	0	0.0%
Physicians & Surgeons - Allergy	2,898	1,798	26	1,502	22	84.6%	4	15.4%	0	0.0%
Railings	2,898	1,798	10	2,110	8	80.0%	2	20.0%	0	0.0%
Online Drug & Prescription Services - Unapproved Foreign	2,898	1,798	1	3,309	1	100.0%	0	0.0%	0	0.0%
Labeling	2,894	1,801	18	1,713	1	5.6%	3	16.7%	14	77.8%
Artists - Fine Art	2,891	1,802	12	1,990	6	50.0%	5	41.7%	1	8.3%
Guide Service	2,891	1,802	31	2,185	4	44.4%	4	55.6%	0	0.0%
Mutual Funds	2,890	1,804	51	1,120	44	86.3%	7	13.7%	0	0.0%
Surveillance Equipment, Sales & Service	2,887	1,805	78	919	74	94.9%	4	5.1%	0	0.0%
Electric Equipment - Manufacturers	2,887	1,805	34	1,358	17	50.0%	17	50.0%	0	0.0%
Physicians - Surgeons & Neurosurgeons	2,878	1,807	16	1,795	13	81.3%	3	18.8%	0	0.0%
Packaging Machinery	2,874	1,808	1	3,309	0	0.0%	1	100.0%	0	0.0%
Shipping Room Supplies	2,871	1,809	37	2,304	25	62.0%	12	32.4%	0	0.0%
Medical Transcription	2,870	1,810	1	3,309	1	100.0%	0	0.0%	0	0.0%
Shoppers News Publications	2,861	1,811	26	1,502	12	46.2%	10	38.5%	4	15.4%
Veterinarians Equipment & Supplies	2,861	1,811	8	2,266	5	62.5%	3	37.5%	0	0.0%
Traffic Signs, Signals & Equipment	2,859	1,813	1	3,309	1	100.0%	0	0.0%	0	0.0%
Bird & Wildlife Supply Shops	2,854	1,814	30	1,428	15	50.0%	12	40.0%	3	10.0%
Bar Coding Service	2,851	1,815	3	2,841	3	100.0%	0	0.0%	0	0.0%
Surgical Appliances & Supplies	2,846	1,816	28	1,462	21	75.0%	7	25.0%	0	0.0%
Optical Imaging Equipment & Systems	2,846	1,817	23	1,569	15	65.2%	7	30.4%	1	4.3%
Compressors	2,846	1,817	14	1,891	9	64.3%	5	35.7%	0	0.0%
Grocers - Wholesale	2,839	1,819	8	2,266	5	62.5%	3	37.5%	0	0.0%
Watch Bands	2,837	1,820	36	1,322	34	94.4%	2	5.6%	0	0.0%
Assisted Living & Adult Family Homes	2,836	1,821	7	2,363	4	57.1%	3	42.9%	0	0.0%
Stadiums, Arenas & Athletic Fields	2,832	1,822	36	1,322	11	25%	25	36.6%	0	0.0%
Baby Car Seats, Carriages & Strollers	2,834	1,823	16	1,795	8	50.0%	5	31.3%	3	18.8%
Water Gardens Fountains & Ponds	2,829	1,824	11	2,051	7	63.6%	3	27.3%	1	9.1%
Valves	2,829	1,824	3	2,841	3	100.0%	0	0.0%	0	0.0%
Store Fixtures	2,822	1,826	2	3,047	2	100.0%	0	0.0%	0	0.0%
Identification Card Service	2,818	1,827	9	2,185	4	44.4%	4	44.4%	1	11.1%
Suits - Custom Made	2,815	1,828	15	1,839	8	53.3%	7	46.7%	1	6.7%
Interior Decorators & Designers Supplies	2,811	1,829	64	999	17	26.6%	47	73.4%	0	0.0%
Caulking Contractors	2,810	1,830	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ventilating Systems - Cleaning	2,809	1,831	21	1,627	13	61.9%	8	38.1%	0	0.0%
Range Hoods & Canopies	2,801	1,832	22	1,604	21	95.5%	1	4.5%	0	0.0%
Auto Manufacturers Equipment & Supplies	2,801	1,832	9	2,185	7	77.8%	2	22.2%	0	0.0%
Lead Products	2,798	1,834	69	964	42	60.9%	27	39.1%	0	0.0%
Display Fixtures & Materials	2,792	1,835	103	786	94	91.3%	5	4.9%	4	3.9%
Blood Banks & Centers	2,783	1,836	3	2,841	3	100.0%	0	0.0%	0	0.0%
Dancing Supplies	2,782	1,837	29	1,445	7	24.1%	22	75.9%	0	0.0%
Woodworking Equipment & Supplies	2,775	1,838	10	2,110	5	50.0%	5	50.0%	0	0.0%
Sewing Machines - Service & Repair	2,765	1,839	29	1,445	20	69.0%	9	31.0%	0	0.0%
Contractor - Crawl Space	2,761	1,840	2	3,047	1	50.0%	1	50.0%	0	0.0%
Recreational Vehicles - Storage	2,752	1,841	19	1,694	15	78.8%	4	21.1%	0	0.0%
International Trade Consultants	2,752	1,841	14	1,891	7	50.0%	7	50.0%	0	0.0%
Sharpening Service	2,749	1,843	11	2,051	5	45.5%	6	54.5%	0	0.0%
Lighting Fixtures - Supplies & Parts	2,746	1,844	25	1,526	12	48.0%	12	48.0%	1	4.0%
Attorneys & Lawyers - Elder Law	2,743	1,845	26	1,502	26	100.0%	0	0.0%	0	0.0%
Cash Registers & Supplies	2,743	1,845	16	1,795	6	37.5%	5	31.3%	5	31.3%
Charity - Community Development & Civic Organizations	2,742	1,847	14	1,891	10	71.4%	4	28.6%	0	0.0%
Meat - Processing	2,733	1,848	16	1,795	5	62.5%	10	37.5%	1	6.3%
Shoring Contractors	2,733	1,848	2	3,047	2	100.0%	0	0.0%	0	0.0%
Snowmobiles	2,730	1,850	69	969	56	81.2%	13	18.8%	0	0.0%
Electric Motors - Supplies & Parts	2,729	1,851	12	1,990	3	25.0%	9	75.0%	0	0.0%
Oil Royalties	2,712	1,852	8	2,266	5	62.5%	2	25.0%	1	12.5%
Gasoline - Wholesale	2,710	1,853	18	1,713	9	50.0%	9	50.0%	0	0.0%
Teachers Agencies	2,705	1,854	11	2,051	9	81.8%	2	18.2%	0	0.0%
Engines - Fuel Injection Service & Parts	2,704	1,855	11	2,051	8	72.7%	2	18.2%	1	9.1%
Machine Tools - Repair & Rebuild	2,700	1,856	16	1,795	6	37.5%	8	50.0%	2	12.5%
Sewing Contractors	2,696	1,857	16	1,795	6	37.5%	10	62.5%	0	0.0%
Binooculars	2,696	1,857	1	3,309	1	100.0%	0	0.0%	0	0.0%
Artists Agents	2,691	1,859	10	2,110	4	40.0%	5	60.0%	0	0.0%
Architectural & Construction Specs	2,691	1,859	4	2,684	3	0.0%	3	75.0%	1	25.0%
Mining Companies	2,688	1,861	4	2,684	0	0.0%	4	100.0%	0	0.0%
Tools - Power Actuated	2,684	1,862	22	1,604	17	77.3%	5	22.7%	0	0.0%
Photographic Mounts	2,682	1,863	8	2,266	7	87.5%	1	12.5%	0	0.0%
Riding Apparel & Equipment	2,681	1,864	8	2,266	4	50.0%	4	50.0%	0	0.0%
Leak Detecting Instruments	2,676	1,865	8	2,266	5	62.5%	3	37.5%	0	0.0%
Candy & Confectionery Brokers	2,673	1,866	11	3,309	0	100.0%	0	0.0%	0	0.0%
Assembly & Fabricating Service	2,672	1,867	10	2,110	9	90.0%	1	10.0%	0	0.0%
Food - Sales & Delivery	2,668	1,868	25	1,526	18	72.0%	6	24.0%	1	4.0%
Child Care - In Home	2,666	1,869	26	1,502	17	65.4%	8	30.8%	1	3.8%
Insurance - Bonding	2,662	1,870	6	2,462	5	83.3%	1	16.7%	0	0.0%
Toner Cartridges	2,659	1,871	8	2,266	1	12.5%	6	75.0%	1	12.5%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmps Settled	%	Cmps Not Settled	%	Cmps Unable to Pursue	%
Countertop - Fabrication	2,647	1,872	12	1,990	8	66.7%	4	33.3%	0	0.0%
Aerospace Industries	2,644	1,873	1	3,309	1	100.0%	0	0.0%	0	0.0%
Maternity Clothes	2,641	1,874	47	1,162	37	78.7%	10	21.3%	0	0.0%
Editorial Services	2,641	1,874	9	2,185	6	66.7%	3	33.3%	0	0.0%
Pet Grooming - Mobile	2,636	1,876	11	2,051	8	72.7%	3	27.3%	0	0.0%
Electric Heating Equipment - Wholesale & Manufacturers	2,637	1,877	10	2,110	10	100.0%	0	0.0%	0	0.0%
Restaurant Management	2,634	1,878	16	1,795	15	93.8%	1	6.3%	0	0.0%
Smokers Information & Treatment	2,633	1,879	13	1,940	6	46.2%	4	30.8%	3	23.1%
DNA Testing	2,627	1,880	16	1,795	15	93.8%	1	6.3%	0	0.0%
Scoters - Medical	2,626	1,881	15	1,839	10	66.7%	4	26.7%	1	6.7%
Attorneys & Lawyers - Employment & Workers Compensation	2,622	1,882	3	2,841	3	100.0%	0	0.0%	0	0.0%
Glass, Mirror & Screen Companies	2,611	1,883	6	2,462	5	83.3%	1	16.7%	0	0.0%
Lobbyists	2,608	1,884	66	988	63	95.5%	3	4.5%	0	0.0%
Fingerprinting	2,605	1,885	15	1,839	11	73.3%	4	26.7%	0	0.0%
Labor Organizations	2,604	1,886	7	2,363	6	85.7%	1	14.3%	0	0.0%
Trailers - Truck	2,592	1,887	14	1,891	10	71.4%	4	28.6%	0	0.0%
Decals	2,588	1,888	30	1,428	13	43.3%	17	56.7%	0	0.0%
Concrete Curing & Treating Materials	2,588	1,888	7	2,363	5	71.4%	2	28.6%	0	0.0%
Mosquito Control	2,588	1,888	1	3,309	0	0.0%	1	100.0%	0	0.0%
Power Plant Consultants	2,585	1,891	1	3,309	0	0.0%	1	100.0%	0	0.0%
Contractor - Low Voltage Systems	2,583	1,892	0	3,787	0	0.0%	0	0.0%	0	0.0%
Homeopaths	2,580	1,893	9	2,185	8	88.9%	1	11.1%	0	0.0%
Lighting Equipment - Emergency	2,580	1,893	7	2,363	3	42.9%	4	57.1%	0	0.0%
Computers - Furniture	2,575	1,895	86	876	79	91.9%	6	7.0%	1	1.2%
Filtering Materials & Supplies	2,572	1,896	17	2,750	2	11.8%	15	88.2%	0	0.0%
Sales Lead Generation	2,560	1,897	29	1,445	14	48.3%	15	51.7%	0	0.0%
Insurance - Funeral	2,560	1,897	4	2,684	3	75.0%	1	25.0%	0	0.0%
Hair Products and Equipment	2,552	1,899	85	881	40	47.1%	37	43.5%	8	9.4%
Concrete Pumping Service	2,550	1,900	1	2,559	4	80.0%	1	20.0%	0	0.0%
Motor Homes - Rent & Lease	2,549	1,901	8	2,051	8	72.7%	8	27.3%	0	0.0%
Housing Authorities	2,544	1,902	25	1,526	20	80.0%	5	20.0%	0	0.0%
Mentally Disabled Services	2,539	1,903	2	3,047	2	100.0%	0	0.0%	0	0.0%
House Cleaning Equipment & Supplies	2,534	1,904	23	1,569	22	95.7%	1	4.3%	0	0.0%
Pavement & Floor Marking Services	2,534	1,904	16	1,795	11	68.8%	5	31.3%	0	0.0%
Oil Well Services	2,522	1,906	2	3,047	2	100.0%	0	0.0%	0	0.0%
Acoustical Consultants	2,518	1,907	3	2,841	3	100.0%	0	0.0%	0	0.0%
Skating Rinks	2,508	1,908	27	1,480	19	70.4%	8	29.6%	0	0.0%
Paint - Wholesale & Manufacturers	2,503	1,909	5	2,559	2	40.0%	3	60.0%	0	0.0%
Truck Stops	2,502	1,910	10	2,110	6	60.0%	4	40.0%	0	0.0%
Photographic Equipment & Supplies - Wholesale & Manufacturing	2,498	1,911	156	632	51	55.8%	105	32.7%	18	11.5%
Cleaning Compounds	2,497	1,912	167	612	161	96.4%	6	3.6%	0	0.0%
Waterbeds - Dealers	2,496	1,913	10	2,110	7	70.0%	3	30.0%	0	0.0%
Stationers - Retail	2,495	1,914	13	1,940	10	76.9%	3	23.1%	0	0.0%
Attorneys & Lawyers - DUI	2,491	1,915	9	2,185	9	100.0%	0	0.0%	0	0.0%
Social Workers	2,488	1,916	4	2,684	2	50.0%	2	50.0%	0	0.0%
Computer Gaming Centers	2,485	1,917	47	1,162	21	44.7%	13	27.7%	13	27.7%
Bridal Supplies - Wholesale & Manufacturing	2,476	1,918	21	1,627	16	76.2%	5	23.8%	0	0.0%
Public Opinion Analysis	2,476	1,918	7	2,559	6	85.7%	1	14.3%	0	0.0%
Medical Billing Services	2,474	1,920	23	1,569	16	68.5%	7	30.4%	0	0.0%
Auto Race Cars	2,472	1,921	41	1,235	21	51.2%	20	48.8%	0	0.0%
Pet Supplies & Foods - Wholesale	2,470	1,922	41	1,235	24	58.5%	16	39.0%	1	2.4%
Deck Cleaning and Waterproofing	2,464	1,923	12	1,990	7	58.3%	5	41.7%	0	0.0%
Bottles - Wholesale & Manufacturers	2,460	1,924	3	2,841	2	66.7%	1	33.3%	0	0.0%
Cheerleading Instruction	2,449	1,925	34	1,358	15	44.1%	19	55.9%	0	0.0%
Antiques - Reproductions	2,447	1,926	8	2,266	4	50.0%	4	50.0%	0	0.0%
Fax Transmission Service	2,444	1,927	44	1,197	4	93.2%	3	6.8%	0	0.0%
Dentist - Periodontist	2,437	1,928	15	1,839	12	80.0%	3	20.0%	0	0.0%
Coffee Brewing Devices	2,433	1,929	42	1,218	32	76.2%	10	23.8%	0	0.0%
Decoration Contractors - Party, Convention	2,429	1,930	18	1,713	8	44.4%	9	50.0%	1	5.6%
Hand Painting & Decorating	2,425	1,931	21	1,627	14	66.7%	6	28.6%	1	4.8%
Fertility Specialists	2,422	1,932	11	1,940	11	84.6%	1	15.4%	0	0.0%
Vehicle Sales - Manufacturing Companies	2,421	1,933	38	1,290	29	76.3%	7	18.4%	2	5.3%
Plastics - Fabricating, Finishing & Decor	2,421	1,933	5	2,559	1	20.0%	4	80.0%	0	0.0%
Second Hand Stores	2,419	1,935	21	1,627	14	66.7%	7	33.3%	0	0.0%
Truck Refrigeration Equipment	2,417	1,936	3	2,841	0	0.0%	3	100.0%	0	0.0%
Geologists	2,411	1,937	1	3,309	1	100.0%	0	0.0%	0	0.0%
Health Savings Administrators	2,410	1,938	25	1,410	23	92.0%	2	4.0%	1	4.0%
Encyclopedia & Book Sales by Internet	2,408	1,939	26	1,502	22	84.6%	4	15.5%	1	3.8%
Photography Sales on the Internet	2,406	1,940	39	1,270	12	30.8%	27	69.2%	0	0.0%
Student Housing	2,400	1,941	39	1,270	31	79.5%	8	20.5%	0	0.0%
Scalp Care	2,400	1,941	12	1,990	10	83.3%	2	16.7%	0	0.0%
Spraying Equipment - Renting	2,399	1,943	5	2,559	2	40.0%	3	60.0%	0	0.0%
Administrators - Class Action Settlement	2,395	1,944	13	1,940	13	100.0%	0	0.0%	0	0.0%
Contractor - Industrial	2,394	1,945	3	2,559	3	40.0%	2	60.0%	0	0.0%
Pearls	2,394	1,945	3	2,841	2	66.7%	0	0.0%	1	33.3%
Skip Tracing	2,386	1,947	4	2,684	3	75.0%	1	25.0%	0	0.0%
Microscopes	2,385	1,948	5	2,559	3	60.0%	2	40.0%	0	0.0%
Amusement Devices	2,384	1,949	17	1,750	17	41.2%	9	52.9%	1	5.9%
Furnace Sales & Service	2,382	1,950	26	1,502	22	46.2%	10	38.5%	4	15.4%
Couriers	2,380	1,951	13	1,940	8	61.5%	4	30.8%	1	7.7%
Contractors - Retaining Wall	2,377	1,952	14	1,891	5	35.7%	6	42.9%	3	21.4%
Blueprinting	2,376	1,953	5	2,559	4	80.0%	1	20.0%	0	0.0%
Wire Products	2,375	1,954	4	2,684	2	50.0%	2	50.0%	0	0.0%
Home Health Services - Skilled	2,374	1,955	4	2,684	4	100.0%	0	0.0%	0	0.0%
Venetian Blinds - Wholesale & Manufacturers	2,366	1,956	42	1,218	38	90.5%	4	9.5%	0	0.0%
Bedsprings - Retail	2,366	1,956	34	1,358	22	67.6%	11	32.4%	0	0.0%
Abrasives - Retail	2,366	1,956	9	2,185	6	66.7%	2	22.2%	1	11.1%
Furniture Cleaning	2,359	1,959	84	894	79	94.0%	1	1.2%	4	4.8%
Tractor Repair & Service	2,358	1,960	24	1,552	19	79.2%	5	20.8%	0	0.0%
Sewage Disposal Systems	2,357	1,961	41	1,235	20	48.8%	21	51.2%	0	0.0%
Patent Searchers	2,352	1,962	1	3,309	1	100.0%	0	0.0%	0	0.0%
Sanitation Consultants	2,351	1,963	37	1,304	33	89.2%	4	10.8%	0	0.0%
Trusses - Construction	2,340	1,964	2	3,047	1	50.0%	1	50.0%	0	0.0%
Souvenirs - Retail	2,334	1,965	34	1,358	24	70.6%	10	29.4%	0	0.0%
Food Products - Organic	2,322	1,966	15	1,839	8	53.3%	6	40.0%	1	6.7%
Motor coach Companies	2,318	1,967	11	2,051	3	27.3%	8	72.7%	0	0.0%
Massage School	2,317	1,968	59	2,185	27	77.8%	2	22.2%	0	0.0%
Drivers Education	2,316	1,969	57	1,358	27	47.3%	22	42.3%	3	5.8%
Candles - Wholesale & Manufacturers	2,312	1,970	10	2,110	8	80.0%	1	10.0%	0	0.0%
Organs - Tune & Repair	2,312	1,970	4	2,684	3	75.0%	1	25.0%	0	0.0%
Animal Registration & Identification	2,310	1,972	10	2,110	9	90.0%	1	10.0%	0	0.0%
Boat Storage	2,303	1,973	11	2,051	7	63.6%	4	36.4%	0	0.0%
Advertising - Radio	2,296	1,974	31	1,414	18	58.1%	13	41.9%	0	0.0%
Fishing Bait	2,294	1,975	5	2,559	4	80.0%	1	20.0%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmps Settled	%	Cmps Not Settled	%	Cmps Unable to Pursue	%
Contest Arranging & Judging	2,290	1,976	23	1,569	21	91.3%	0	0.0%	2	8.7%
Truck Washing & Cleaning	2,289	1,977	5	2,559	4	80.0%	1	20.0%	0	0.0%
Work Clothes - Retail	2,287	1,978	12	1,990	9	75.0%	1	25.0%	0	0.0%
Aviation Consultants	2,271	1,979	3	2,841	1	33.3%	1	33.3%	1	33.3%
Moldings	2,262	1,980	7	2,863	4	57.1%	2	28.6%	0	0.0%
Escort Service - Personal	2,262	1,980	3	2,841	1	33.3%	2	66.7%	0	0.0%
Advertising - Internet	2,257	1,982	3	2,841	2	66.7%	1	33.3%	0	0.0%
Awards - Production & Engraving	2,251	1,983	47	1,162	17	36.2%	30	63.8%	0	0.0%
Bounce Houses	2,244	1,984	27	1,480	14	51.9%	13	48.1%	0	0.0%
Fence Posts & Fittings	2,238	1,985	2	2,363	2	28.6%	4	57.1%	1	14.3%
School Information	2,232	1,986	10	2,110	8	80.0%	1	10.0%	1	10.0%
Lenses	2,230	1,987	12	1,990	10	83.3%	1	16.7%	0	0.0%
Chocolate & Cocoa	2,228	1,988	6	2,462	4	66.7%	2	33.3%	0	0.0%
Fence Staining	2,227	1,989	9	2,185	6	66.7%	3	33.3%	0	0.0%
Music & Messaging Services	2,224	1,990	76	930	68	89.5%	7	9.2%	1	1.3%
Beds - Wholesale & Manufacturers	2,224	1,990	13	1,940	9	69.2%	3	23.1%	1	7.7%
Machinery - Specially Designed	2,220	1,992	8	2,266	6	75.0%	2	25.0%	0	0.0%
Diving Instruction	2,214	1,993	14	1,691	10	71.4%	4	28.6%	0	0.0%
Florists - Wholesale	2,212	1,994	12	1,990	8	66.7%	3	25.0%	1	8.3%
Insurance Agents	2,209	1,995	24	1,552	20	83.3%	4	16.7%	0	0.0%
Outboard Motors - Repair	2,205	1,996	21	1,627	11	52.4%	6	28.6%	4	19.0%
Martial Arts Supplies & Equipment	2,203	1,997	33	1,373	23	21.2%	26	78.8%	0	0.0%
Lie Detection Service	2,202	1,998	3	2,841	3	100.0%	0	0.0%	0	0.0%
Facility Maintenance	2,196	1,999	3	2,841	3	100.0%	0	0.0%	0	0.0%
Dairy Products - Wholesale	2,195	2,000	5	2,559	4	80.0%	1	20.0%	0	0.0%
Theatrical & Stage Lighting Equipment	2,195	2,000	2	3,047	0	0.0%	2	100.0%	0	0.0%
Oil Tank Removal & Installation	2,194	2,002	19	1,694	6	31.6%	13	68.4%	0	0.0%
Shoring	2,191	2,003	10	2,110	10	100.0%	0	0.0%	0	0.0%
Ammunition	2,190	2,004	32	1,394	18	56.3%	11	34.4%	3	9.4%
Alternators & Generators - Retail	2,190	2,004	8	2,266	8	100.0%	0	0.0%	0	0.0%
Stock & Bond Transfer Agents	2,189	2,006	9	2,185	7	77.8%	2	22.2%	0	0.0%
Tattoos - Removed	2,185	2,007	9	2,185	5	55.6%	4	44.4%	0	0.0%
Aluminum	2,184	2,008	14	1,891	12	85.7%	2	14.3%	0	0.0%
Sandwiches	2,177	2,009	51	1,120	34	66.7%	17	33.3%	0	0.0%
Appliances - Installation	2,173	2,010	36	1,322	16	44.4%	20	55.6%	0	0.0%
Decks	2,171	2,011	8	2,266	6	75.0%	2	25.0%	0	0.0%
Water Wells - Pumps Sales & Service	2,170	2,012	12	2,363	10	83.3%	2	16.7%	0	0.0%
Organ & Tissue Banks	2,169	2,013	1	3,309	1	100.0%	0	0.0%	0	0.0%
Electronic Instruments	2,161	2,014	41	1,235	24	58.5%	12	29.3%	5	12.2%
Dairies	2,157	2,015	9	2,185	7	77.8%	2	22.2%	0	0.0%
Cranes	2,152	2,015	0	3,787	0	0.0%	0	0.0%	0	0.0%
Auto Upholstery Cleaning	2,152	2,017	5	4,659	1	80.0%	1	80.0%	0	0.0%
Physicians & Surgeons - Ear, Nose & Throat	2,153	2,018	31	1,414	27	87.1%	3	9.7%	1	3.2%
Warehouses - Cold Storage	2,153	2,018	7	2,363	2	28.6%	5	71.4%	0	0.0%
Permanent Make Up	2,152	2,020	12	1,990	10	83.3%	2	16.7%	0	0.0%
Skating Equipment & Supplies	2,151	2,021	11	2,051	6	45.5%	5	45.5%	0	0.0%
Cabinet Hardware	2,149	2,022	19	2,185	8	88.9%	11	11.1%	0	0.0%
Construction Estimates	2,145	2,023	16	1,713	6	33.3%	12	66.7%	0	0.0%
Conference Centers	2,144	2,024	14	1,891	8	57.1%	6	42.9%	0	0.0%
Museums	2,143	2,025	17	1,750	14	82.4%	3	17.6%	0	0.0%
Horse Riding/Horse Trail Rides	2,142	2,026	17	1,750	11	64.7%	6	35.3%	0	0.0%
Water Well Drilling Equipment & Supplies	2,138	2,027	10	2,110	7	70.0%	2	20.0%	1	10.0%
Boilers - New & Used	2,136	2,028	9	2,185	6	66.7%	3	33.3%	0	0.0%
Fix-It Shops	2,131	2,029	11	2,051	7	63.6%	3	27.3%	1	9.1%
Erosion Control	2,129	2,030	0	3,047	0	0.0%	0	100.0%	0	0.0%
Employment Service - Virtual Assistant	2,127	2,031	11	2,051	10	90.9%	1	9.1%	0	0.0%
Reptiles	2,125	2,032	15	1,839	12	80.0%	3	20.0%	0	0.0%
Manufactured Homes - Rent & Lease	2,123	2,033	18	1,713	11	61.1%	5	27.8%	2	11.1%
Batteries - Dry Cell - Wholesale & Manufacturers	2,121	2,034	16	1,795	15	93.8%	1	6.3%	0	0.0%
Spices	2,112	2,035	20	1,664	9	45.0%	10	50.0%	1	5.0%
Play	2,111	2,036	13	1,940	12	92.3%	1	7.7%	0	0.0%
Leather Goods - Repair	2,106	2,037	12	1,990	6	50.0%	6	50.0%	0	0.0%
Product Sales via Telephone	2,104	2,038	54	1,096	32	59.3%	11	20.4%	11	20.4%
Tennis Court Construction	2,100	2,039	1	3,309	1	100.0%	0	0.0%	0	0.0%
Auto Services - Oil & Lube	2,095	2,040	91	847	70	76.9%	21	23.1%	0	0.0%
Psychotherapist	2,094	2,041	6	2,462	5	83.3%	1	16.7%	0	0.0%
Farm Supplies	2,085	2,042	23	1,569	18	76.3%	5	21.7%	0	0.0%
Physicians & Surgeons - Maxillofacial	2,085	2,042	14	1,891	11	78.6%	3	21.4%	0	0.0%
Mail Boxes - Manufacturers & Distributors	2,082	2,044	14	1,891	10	71.4%	4	28.6%	0	0.0%
Body Care Products	2,079	2,045	77	922	24	31.2%	49	63.6%	4	5.2%
Windows - Wells & Covers	2,079	2,045	6	2,462	5	83.3%	1	16.7%	0	0.0%
Check Protection & Signing Machines	2,077	2,047	15	1,839	15	100.0%	0	0.0%	0	0.0%
Paper Distributors	2,071	2,047	9	2,185	5	55.6%	4	44.4%	0	0.0%
Pumping Contractors	2,072	2,047	8	2,559	1	80.0%	1	20.0%	0	0.0%
Oil Well Drilling	2,074	2,050	3	2,841	2	66.7%	1	33.3%	0	0.0%
Motion Picture Film Distributors & Exchange	2,068	2,051	17	1,750	9	52.9%	8	47.1%	0	0.0%
Beer Home Brewing Equipment & Supplies	2,068	2,051	7	2,363	5	71.4%	2	28.6%	0	0.0%
Consultant - Strategic Planning	2,066	2,053	1	3,309	0	0.0%	1	100.0%	0	0.0%
Diesel Fuel	2,065	2,054	8	2,866	5	62.5%	2	25.0%	1	12.5%
Ceramic Products - Decorative	2,062	2,055	20	1,126	20	67.2%	4	13.0%	0	0.0%
Office Supplies - Sale by Telemarketing	2,054	2,056	54	1,096	40	74.1%	7	13.0%	7	13.0%
Sportswear - Wholesale & Manufacturers	2,052	2,057	24	1,552	19	79.4%	4	4.2%	1	4.2%
Concrete Reinforcements	2,052	2,057	5	2,559	4	80.0%	1	20.0%	0	0.0%
Fish Hatcheries	2,041	2,059	4	2,684	3	75.0%	1	25.0%	0	0.0%
Cake Decorating Equipment & Supplies	2,040	2,060	33	1,373	7	21.2%	24	72.7%	2	6.1%
Real Estate - Short Sale	2,037	2,061	11	2,051	7	18.2%	4	31.8%	0	0.0%
Laundry Equipment	2,030	2,062	60	1,039	32	53.3%	22	36.7%	6	10.0%
Human Factors - Research & Development	2,030	2,062	5	2,559	4	80.0%	1	20.0%	0	0.0%
Karaoke Machines & Tapes	2,028	2,064	9	2,185	7	77.8%	1	11.1%	1	11.1%
Recorded Information	2,026	2,065	10	2,110	7	70.0%	3	30.0%	0	0.0%
Concert Halls	2,024	2,066	35	1,346	18	51.4%	16	45.7%	1	2.9%
Poultry Farms	2,021	2,067	10	2,110	7	70.0%	3	30.0%	0	0.0%
Medical Coding	2,017	2,068	1	3,309	1	100.0%	0	0.0%	0	0.0%
Barn Equipment	2,013	2,069	5	2,559	1	20.0%	4	80.0%	0	0.0%
Fabrics - Wholesale & Manufacturers	2,012	2,070	18	1,713	14	77.8%	4	22.2%	0	0.0%
Gazebos	2,000	2,071	51	1,120	51	100.0%	0	0.0%	0	0.0%
Project Management	2,000	2,071	3	2,841	3	100.0%	0	0.0%	0	0.0%
Laser Therapy	1,998	2,073	1	2,363	1	71.4%	2	28.6%	0	0.0%
Parties - Children	1,992	2,074	10	2,110	8	80.0%	1	10.0%	1	10.0%
Ultrasound - Nonmedical	1,991	2,075	11	2,051	3	27.3%	1	9.1%	7	63.6%
Dry Cleaners - Self Service	1,983	2,076	102	795	40	39.2%	62	60.8%	0	0.0%
Furniture - Rustic	1,981	2,077	33	1,373	19	57.6%	13	39.4%	1	3.0%
First Aid Supplies	1,981	2,077	3	2,841	3	100.0%	0	0.0%	0	0.0%
Messenger Service	1,970	2,079	12	1,990	9	75.0%	3	25.0%	0	0.0%

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Parking Stations & Garages - Construction	1,965	2,080	56	1,082	11	19.6%	44	78.6%	1	1.8%
Post Cards - Manufacturers & Distributors	1,962	2,081	12	1,990	12	100.0%	0	0.0%	0	0.0%
Truck Manufacturers & Distributors	1,957	2,082	8	2,266	7	87.5%	1	12.5%	0	0.0%
Cleaning Supplies by Internet	1,952	2,083	14	1,891	13	93.3%	1	7.1%	0	0.0%
Ranges & Ovens - Supplies & Parts	1,952	2,083	3	2,841	3	100.0%	0	0.0%	0	0.0%
Barbecue	1,949	2,085	7	2,363	5	71.4%	2	28.6%	0	0.0%
Booths - Toll, Parking	1,944	2,086	136	686	128	94.1%	6	4.4%	2	1.5%
Automation Consultants	1,938	2,087	2	3,047	1	50.0%	1	50.0%	0	0.0%
Art Restoration & Conservation	1,936	2,088	13	1,940	6	46.2%	7	53.8%	0	0.0%
Electric Vehicles	1,935	2,089	27	1,480	14	51.9%	13	48.1%	0	0.0%
Jewelry Findings	1,935	2,089	16	1,795	7	43.8%	7	43.8%	2	12.5%
Foam & Sponge Rubber	1,935	2,089	5	2,559	4	80.0%	0	0.0%	1	20.0%
Attorneys & Lawyers - Social Security & Disability	1,935	2,089	4	2,684	2	50.0%	2	50.0%	0	0.0%
Compact Discs, Tapes, Records - Wholesale & Manufacturing	1,929	2,093	12	1,990	8	66.7%	4	33.3%	0	0.0%
Hobby & Model Construction Supplies - Wholesale & Manufacturing	1,924	2,094	37	1,304	20	54.1%	17	45.9%	0	0.0%
Tickets & Coupons - Printers & Suppliers	1,922	2,095	52	1,111	15	28.8%	37	71.2%	0	0.0%
Insurance - Liability	1,912	2,096	4	2,684	4	100.0%	0	0.0%	0	0.0%
Drivers - Hand	1,912	2,096	0	3,787	0	0.0%	0	0.0%	0	0.0%
Shuttle Bus	1,911	2,098	47	1,162	27	57.4%	19	40.4%	1	2.1%
Greenhouse Equipment & Supplies	1,911	2,098	3	2,841	3	100.0%	0	0.0%	0	0.0%
Mold Consulting & Testing	1,906	2,100	7	2,363	6	85.7%	0	0.0%	1	14.3%
Government - US	1,905	2,101	6	2,462	5	83.3%	0	0.0%	1	16.7%
Quilting	1,903	2,102	15	1,839	8	52.3%	7	46.7%	0	0.0%
Bank Equipment & Supplies	1,892	2,103	4	2,684	3	75.0%	1	25.0%	0	0.0%
Government - State	1,887	2,104	33	1,373	26	78.8%	6	18.2%	1	3.0%
Insurance Inspection & Audits	1,887	2,104	0	3,787	0	0.0%	0	0.0%	0	0.0%
Speedometers	1,885	2,106	1	3,309	1	100.0%	0	0.0%	0	0.0%
Home Sitting Services	1,882	2,107	5	2,559	4	80.0%	1	20.0%	0	0.0%
Lawn Installation Service	1,881	2,108	29	1,445	11	51.7%	11	37.9%	3	10.3%
Bird Feeders & Houses	1,881	2,108	8	2,266	7	87.5%	1	12.5%	0	0.0%
Boarding Houses	1,881	2,108	7	2,363	4	57.1%	3	42.9%	0	0.0%
Dental Equipment - Repair & Refinish	1,879	2,111	192	564	13	6.8%	177	92.2%	2	1.0%
Hardware - Builders	1,879	2,111	11	2,051	7	63.6%	4	36.4%	0	0.0%
Sprinkler Supervisory Service	1,877	2,113	18	1,713	3	38.9%	10	55.6%	1	5.6%
Appraisal - Jewelry (formerly 66000-000)	1,877	2,113	7	2,363	4	42.9%	4	57.1%	0	0.0%
Referral - Doctor	1,875	2,115	62	1,012	14	74.2%	18	22.6%	2	3.2%
Table Pads	1,871	2,116	7	2,363	4	57.1%	3	42.9%	0	0.0%
Attorneys & Lawyers - Employment Litigation	1,862	2,117	0	3,787	0	0.0%	0	0.0%	0	0.0%
Commercial Painting Contractor	1,859	2,118	10	2,110	5	50.0%	3	30.0%	2	20.0%
Mining Equipment & Supplies	1,858	2,119	9	2,185	6	66.7%	3	33.3%	0	0.0%
Drivall Contractors Equipment & Supplies	1,852	2,120	3	2,841	1	33.3%	1	33.3%	1	33.3%
Floor Treatment Compounds	1,852	2,120	1	2,841	1	66.7%	2	66.7%	0	0.0%
Murals	1,852	2,120	2	3,047	2	100.0%	0	0.0%	0	0.0%
Gardeners	1,849	2,123	33	1,373	13	39.4%	20	60.6%	0	0.0%
Audio-Visual Equipment - Wholesale & Manufacturers	1,849	2,123	11	2,051	7	63.6%	4	36.4%	0	0.0%
Baby Accessories - Wholesale & Manufacturers	1,845	2,125	25	1,526	17	68.0%	7	28.0%	1	4.0%
Physicians & Surgeons - Oncology	1,843	2,126	7	2,363	4	57.1%	3	42.9%	0	0.0%
Filters - Air & Gas	1,840	2,127	12	1,890	10	83.3%	0	0.0%	0	0.0%
Labor Posters	1,839	2,128	24	1,890	22	91.7%	2	8.3%	0	0.0%
Lightning Protection Equipment	1,835	2,129	0	3,787	0	0.0%	0	0.0%	0	0.0%
Armored Car Service	1,832	2,130	3	2,841	2	66.7%	1	33.3%	0	0.0%
Cemetery Equipment & Supplies	1,831	2,131	15	1,839	10	66.7%	5	33.3%	0	0.0%
Livestock Breeders	1,830	2,132	7	2,363	4	42.9%	4	57.1%	0	0.0%
Yarn - Retail	1,825	2,133	12	1,990	8	66.7%	4	33.3%	0	0.0%
Attorneys & Lawyers - Traffic Law	1,824	2,134	8	2,185	4	44.4%	4	44.4%	1	11.1%
Heat Supply Companies	1,823	2,135	36	1,322	28	77.8%	8	22.2%	0	0.0%
Seating Companies	1,823	2,135	21	1,627	20	95.2%	1	4.8%	0	0.0%
Mats & Matting	1,821	2,137	10	2,110	8	80.0%	2	20.0%	0	0.0%
Sky Diving	1,819	2,138	30	1,428	10	53.3%	14	46.7%	0	0.0%
Water Heaters - Wholesale & Manufacturers	1,816	2,139	98	813	93	94.9%	5	5.1%	0	0.0%
Football Clubs	1,816	2,139	26	1,322	17	65.4%	8	30.8%	1	3.8%
Air Pollution Control	1,816	2,139	7	2,363	3	42.9%	3	42.9%	1	14.3%
Government - Auctions & Job Listing Services	1,807	2,142	13	1,940	8	61.5%	4	30.8%	1	7.7%
Sales Presentations	1,807	2,142	6	2,462	1	16.7%	5	83.3%	0	0.0%
Concrete Block & Product Molding Machine	1,805	2,144	27	1,480	9	33.3%	18	66.7%	0	0.0%
Containerized Freight Service	1,804	2,145	25	1,526	16	64.0%	9	36.0%	0	0.0%
Fur Business - Wholesale & Manufacturers	1,803	2,146	14	1,803	6	42.9%	6	57.1%	0	0.0%
Steam Bath Equipment & Supplies	1,802	2,147	15	1,839	9	86.7%	2	13.3%	0	0.0%
Quilting Materials & Supplies	1,802	2,147	8	2,266	4	50.0%	4	50.0%	0	0.0%
Liquors - Wholesale	1,801	2,149	6	2,462	0	0.0%	3	50.0%	3	50.0%
Farming Service	1,798	2,150	10	2,110	10	100.0%	0	0.0%	0	0.0%
Bakers Supplies	1,798	2,150	3	2,841	3	100.0%	0	0.0%	0	0.0%
Lubricants	1,792	2,152	21	2,841	2	66.7%	1	33.3%	0	0.0%
Boat Transporting	1,791	2,153	20	1,664	13	63.0%	7	35.0%	0	0.0%
Sporting Goods - Repair	1,791	2,153	15	1,839	9	60.0%	5	33.3%	1	6.7%
Stair Lifts	1,789	2,155	10	2,110	10	100.0%	0	0.0%	0	0.0%
Boarding - Horses	1,783	2,156	4	2,684	2	50.0%	2	50.0%	0	0.0%
Paging Equipment & Service	1,781	2,157	36	1,322	29	80.6%	7	19.4%	0	0.0%
Charity - Health	1,781	2,157	21	1,627	11	52.4%	10	47.6%	0	0.0%
Laminations - Plastic, Paper	1,780	2,159	2	2,841	1	66.7%	1	33.3%	0	0.0%
Vinyl Flooring	1,777	2,160	8	2,266	3	62.5%	5	37.5%	0	0.0%
Flowers - Preserved	1,773	2,161	55	1,087	19	34.5%	31	56.4%	5	9.1%
Yogurt	1,772	2,162	11	2,051	7	63.6%	4	36.4%	0	0.0%
Stone Cutters	1,768	2,163	8	2,266	6	75.0%	2	25.0%	0	0.0%
Government - County	1,765	2,164	14	1,891	8	57.1%	6	42.9%	0	0.0%
Bookbinders	1,765	2,165	14	1,764	7	50.0%	7	50.0%	0	0.0%
Engines - Fuel Conversion	1,764	2,165	5	2,559	2	40.0%	2	40.0%	1	20.0%
Battery Repairing & Rebuilding	1,763	2,167	3	2,841	1	33.3%	2	66.7%	0	0.0%
Electronic Testing Equipment	1,760	2,168	2	3,047	2	100.0%	0	0.0%	0	0.0%
Painters Equipment & Supplies	1,755	2,169	12	1,990	6	50.0%	6	50.0%	0	0.0%
Weather Instruments	1,754	2,170	7	2,363	7	100.0%	0	0.0%	0	0.0%
Chairs - Wholesale & Manufacturers	1,750	2,171	38	1,490	25	65.3%	13	34.2%	0	0.0%
Water Heater - Tankless	1,748	2,172	4	2,684	3	75.0%	1	25.0%	0	0.0%
Social Media	1,745	2,173	18	1,713	12	66.7%	6	33.3%	0	0.0%
Chiropractors Equipment & Supplies	1,745	2,173	16	1,795	15	93.8%	1	6.3%	0	0.0%
Doughnuts	1,740	2,175	14	1,891	5	35.7%	1	57.1%	1	7.1%
Fence Material	1,739	2,176	15	1,839	15	100.0%	0	0.0%	0	0.0%
Cigar & Cigarette & Tobacco Dealers - Wholesale	1,731	2,177	3	1,428	22	73.3%	8	26.7%	0	0.0%
Bartering Instruction	1,730	2,178	2	3,047	1	50.0%	1	50.0%	0	0.0%
Prescription Benefit Consultants	1,729	2,179	13	1,940	10	76.9%	3	23.1%	0	0.0%
Dolls - Wholesale & Manufacturers	1,721	2,180	21	1,627	17	81.0%	4	19.0%	0	0.0%
Beekeepers	1,718	2,181	29	1,445	13	44.8%	16	55.2%	0	0.0%
Loan Acceleration	1,718	2,181	4	2,684	4	100.0%	0	0.0%	0	0.0%
Uniforms - Medical	1,713	2,183	20	1,664	13	65.0%	7	35.0%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmps Settled	%	Cmps Not Settled	%	Cmps Unable to Pursue	%
Trucking - Liquid Or Dry Bulk	1,713	2,183	1	3,309	1	100.0%	0	0.0%	0	0.0%
Trailers - Transporting	1,712	2,185	7	2,363	2	28.6%	4	57.1%	1	14.3%
Airports	1,710	2,186	11	2,051	8	72.7%	3	0.0%	0	0.0%
Developmental Disability Services	1,708	2,187	3	2,841	0	100.0%	0	0.0%	0	0.0%
Glass - Broken	1,707	2,188	4	2,684	1	50.0%	1	25.0%	1	25.0%
Hair Weaving	1,706	2,189	27	1,480	11	40.7%	15	55.6%	1	3.7%
Fireplace Equipment - Wholesale & Manufacturers	1,705	2,190	15	1,839	13	86.7%	2	13.3%	0	0.0%
Bras	1,704	2,191	20	1,664	7	35.0%	9	45.0%	4	20.0%
Treatment Centers & Rest Homes - Information & Placement	1,704	2,191	6	2,462	4	66.7%	2	33.3%	0	0.0%
Whirlpool Bath Equipment & Supplies	1,701	2,193	3	2,841	0	0.0%	2	66.7%	1	33.3%
Veterinary Emergency	1,700	2,194	17	1,750	10	58.8%	6	35.3%	1	5.9%
Psychologist Information & Referral Services	1,697	2,195	2	3,047	2	100.0%	0	0.0%	0	0.0%
Dinner Theatres	1,696	2,196	29	1,445	20	69.0%	9	31.0%	0	0.0%
Linoleum Dealers	1,695	2,197	2	3,047	2	100.0%	0	0.0%	0	0.0%
Oils - Fuel - Treatment Compounds	1,695	2,197	2	3,047	2	100.0%	0	0.0%	0	0.0%
Horse Equipment & Supplies	1,694	2,199	27	1,480	12	44.4%	13	48.1%	2	7.4%
Accident Reconstruction Service	1,694	2,199	4	2,684	2	50.0%	2	50.0%	0	0.0%
Rest Homes	1,693	2,201	3	2,841	2	66.7%	1	33.3%	0	0.0%
Scientific Apparatus & Instruments	1,691	2,202	4	2,684	2	50.0%	1	25.0%	1	25.0%
Job Listing & Advisory Services - Advanced Fee	1,690	2,203	6	2,462	0	0.0%	2	33.3%	4	66.7%
Publicity Service	1,685	2,204	14	1,891	10	71.4%	3	21.4%	1	7.1%
Photo Copying	1,684	2,205	8	2,266	5	62.5%	3	37.5%	0	0.0%
Car & Body Piercing	1,683	2,206	12	1,690	8	66.7%	4	33.3%	0	0.0%
Office Furniture & Equipment - Wholesale & Manufacturing	1,683	2,206	9	2,185	5	55.6%	4	44.4%	0	0.0%
Glass Board - Up Service	1,678	2,208	8	2,266	0	0.0%	8	100.0%	0	0.0%
Braids	1,673	2,209	24	1,552	16	66.7%	8	33.3%	0	0.0%
Pens & Pencils - Retail	1,672	2,210	27	1,480	10	37.0%	14	51.9%	3	11.1%
Aviation Services	1,671	2,211	21	1,627	4	19.0%	17	81.0%	0	0.0%
Calendars	1,667	2,212	12	1,990	8	66.7%	4	33.3%	0	0.0%
Truck Bodies	1,667	2,212	3	2,841	3	100.0%	0	0.0%	0	0.0%
Conveyors & Conveying Equipment	1,667	2,212	1	3,309	0	0.0%	0	100.0%	0	0.0%
Hosiery - Retail	1,662	2,215	32	1,394	15	46.9%	17	53.1%	0	0.0%
Door-to-Door Sales - Cosmetics	1,661	2,216	1	3,309	0	0.0%	1	100.0%	0	0.0%
Music Distribution Service	1,653	2,217	11	2,051	6	54.5%	4	36.4%	1	9.1%
Theatrical Agencies	1,646	2,218	11	2,051	7	63.6%	4	36.4%	0	0.0%
Charity - Veterans & Military	1,643	2,219	4	2,684	2	50.0%	2	50.0%	0	0.0%
College Admission Counseling	1,641	2,220	155	634	82	52.9%	73	47.1%	0	0.0%
Drug Brokers	1,640	2,221	10	2,110	4	40.0%	5	50.0%	1	10.0%
Astrologers	1,632	2,222	9	2,185	6	66.7%	3	33.3%	0	0.0%
Patio Cover	1,632	2,222	6	2,462	4	66.7%	1	16.7%	1	16.7%
Junk Dealers	1,631	2,224	16	1,795	7	43.8%	2	43.8%	2	12.5%
Machinery Movers & Erectors	1,627	2,225	5	2,559	3	60.0%	2	40.0%	0	0.0%
Knobs	1,626	2,226	3	2,841	3	100.0%	0	0.0%	0	0.0%
Chairs - Orthopedic & Lift	1,625	2,227	6	2,462	3	33.3%	3	50.0%	1	16.7%
Charity - Education & Literacy	1,614	2,228	15	1,839	8	53.3%	7	46.7%	0	0.0%
Taxes - Property Tax Consultants	1,613	2,229	3	2,841	3	100.0%	0	0.0%	0	0.0%
Support Groups	1,610	2,230	12	1,990	9	58.3%	5	41.7%	0	0.0%
Dining Club Plans	1,604	2,231	332	604	329	99.1%	3	0.9%	0	0.0%
Futon Sales	1,599	2,232	11	2,051	11	100.0%	0	0.0%	0	0.0%
Quarries	1,599	2,232	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ceramics - Equipment & Supplies	1,598	2,234	6	2,462	2	33.3%	4	66.7%	0	0.0%
Racks	1,596	2,235	3	2,841	1	33.3%	2	66.7%	0	0.0%
Photographs - Stock	1,592	2,236	32	1,394	26	81.3%	5	15.6%	1	3.1%
Animal Transporting - Zoo, Circus	1,590	2,237	2	3,047	1	50.0%	1	50.0%	0	0.0%
Playgrounds	1,585	2,238	8	2,684	5	75.0%	3	25.0%	0	0.0%
Steam Cleaning Equipment	1,584	2,239	7	2,363	5	71.4%	2	28.6%	0	0.0%
Key Control Systems	1,573	2,240	13	1,940	8	61.5%	5	38.5%	0	0.0%
Foresters - Consulting	1,569	2,241	1	3,309	1	100.0%	0	0.0%	0	0.0%
Midwives	1,567	2,242	3	2,841	2	66.7%	1	33.3%	0	0.0%
Washing Machines & Dryers - Service & Repair	1,565	2,243	5	2,363	5	74.4%	2	28.6%	0	0.0%
Video Equipment - Supplies & Parts	1,562	2,244	107	562	100	93.2%	7	1.9%	0	0.0%
Model Makers	1,556	2,245	27	1,480	16	59.3%	8	29.6%	3	11.1%
Metal Stamping	1,555	2,246	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oilfield Consultants	1,554	2,247	12	1,990	5	41.7%	7	58.3%	0	0.0%
Paint Removing	1,553	2,248	0	3,787	0	0.0%	0	0.0%	0	0.0%
Metal Powder Fabricators	1,551	2,249	1	3,309	1	100.0%	0	0.0%	0	0.0%
Garbage Disposals - Household	1,550	2,250	37	1,394	27	73.0%	10	27.0%	0	0.0%
Animal Online Drug & Prescription Services	1,550	2,250	22	1,604	11	95.5%	1	4.5%	0	0.0%
Pinball Sales & Service	1,550	2,250	16	1,795	13	81.3%	3	18.8%	0	0.0%
Lawn & Garden Equipment & Supplies - Rental	1,541	2,253	25	1,526	11	44.0%	14	56.0%	0	0.0%
Pet Waste Removal	1,538	2,254	5	2,559	3	60.0%	2	40.0%	0	0.0%
Carburetors	1,536	2,255	10	2,110	6	60.0%	4	40.0%	0	0.0%
Corporate Housing	1,531	2,256	2	3,047	2	100.0%	0	0.0%	0	0.0%
Charity - Animal Protection	1,528	2,257	14	1,891	2	85.7%	2	14.3%	0	0.0%
Oils - Lubricating	1,527	2,258	21	1,627	18	85.7%	3	14.3%	0	0.0%
Construction Reports	1,526	2,259	10	2,110	9	90.0%	1	10.0%	0	0.0%
Beer Dispensing & Cooling Equipment	1,526	2,259	7	2,363	7	100.0%	0	0.0%	0	0.0%
Pumps - Wholesale & Manufacturers	1,526	2,259	4	2,684	3	75.0%	0	0.0%	1	25.0%
Semiconductor Devices	1,526	2,259	4	2,684	3	75.0%	1	25.0%	0	0.0%
Water Leak Detection	1,525	2,263	3	2,841	3	100.0%	0	0.0%	0	0.0%
Brewers	1,520	2,264	21	1,627	10	47.6%	11	52.4%	0	0.0%
Greeting Cards - Wholesale & Manufacturers	1,520	2,264	15	1,839	14	93.3%	1	6.7%	0	0.0%
Physicians & Surgeons - Endocrinology, Diabetes & Metabolism	1,519	2,266	9	2,185	4	44.4%	5	55.6%	0	0.0%
Hydroseeding	1,517	2,267	5	2,559	2	40.0%	3	60.0%	0	0.0%
Power Transmission Equipment	1,517	2,267	3	2,841	2	33.3%	2	66.7%	0	0.0%
Trading Stamps	1,515	2,269	5	2,559	3	60.0%	2	40.0%	2	40.0%
Tank Testing & Inspection	1,511	2,270	4	2,684	4	100.0%	0	0.0%	0	0.0%
Ventilating Equipment	1,509	2,271	4	2,684	2	50.0%	2	50.0%	0	0.0%
Consultant - Public Sector Planning	1,506	2,272	11	2,051	11	100.0%	0	0.0%	0	0.0%
Steel Detailers - Structural	1,505	2,273	2	3,047	0	0.0%	1	50.0%	1	50.0%
Bridal Registries	1,502	2,274	36	1,322	33	91.7%	3	8.3%	0	0.0%
Charity - Religious	1,502	2,274	11	2,051	9	81.8%	2	18.2%	0	0.0%
Laundry Consultants	1,497	2,276	46	1,122	29	63.0%	15	37.6%	2	4.3%
Solar Energy Research & Development	1,497	2,276	2	3,047	1	50.0%	1	50.0%	0	0.0%
Ventilating Contractors	1,496	2,278	1	3,309	0	0.0%	1	100.0%	0	0.0%
Motel & Hotel Management	1,495	2,279	28	1,462	18	64.3%	10	35.7%	0	0.0%
Railroad Contractors	1,490	2,280	0	3,787	0	0.0%	0	0.0%	0	0.0%
Electric Motors - Manufacturers & Distributors	1,487	2,281	21	1,627	3	14.3%	3	19.0%	14	66.7%
Bicycles - Repair	1,484	2,282	39	1,270	21	53.8%	16	41.0%	2	5.1%
Digital Media	1,484	2,282	11	2,051	1	9.1%	5	45.5%	5	45.5%
Television Program Producers	1,481	2,284	10	2,110	9	90.0%	1	10.0%	0	0.0%
Store Fronts	1,479	2,285	12	1,990	7	58.3%	5	41.7%	0	0.0%
Rock Shops	1,478	2,286	13	1,940	4	30.8%	9	69.2%	0	0.0%
Animal Carcass Removal	1,474	2,287	3	2,841	1	33.3%	2	66.7%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmps Settled	%	Cmps Not Settled	%	Cmps Unable to Pursue	%
Mattresses - Renovating	1,472	2,288	6	2,462	1	16.7%	5	83.3%	0	0.0%
Engravers - Metal	1,468	2,289	5	2,559	4	80.0%	1	20.0%	0	0.0%
Office Records - Destruction	1,466	2,290	0	3,787	2	0.0%	0	0.0%	0	0.0%
Collection Agencies - Government Loans	1,464	2,291	13	1,940	2	15.4%	10	76.9%	1	7.7%
Poultry Equipment & Supplies	1,462	2,292	8	2,462	0	100.0%	0	0.0%	0	0.0%
Optical Goods - Wholesale & Manufacturers	1,462	2,292	4	2,684	3	75.0%	0	25.0%	0	0.0%
Plumbers - Commercial	1,460	2,294	15	1,839	8	53.3%	2	13.3%	5	33.3%
Auto Registration	1,460	2,294	7	2,363	7	100.0%	0	0.0%	0	0.0%
Customs Consultant	1,459	2,296	7	2,363	0	0.0%	7	100.0%	0	0.0%
Tropical Fish	1,458	2,297	20	1,664	12	60.0%	8	40.0%	0	0.0%
Cushions	1,458	2,297	8	2,185	3	33.3%	6	66.7%	0	0.0%
Engineering Equipment & Supplies	1,454	2,299	4	2,684	3	75.0%	1	25.0%	0	0.0%
Trucks - Industrial	1,452	2,300	18	1,713	13	72.2%	5	27.8%	0	0.0%
Gasoline Additives - Manufacturers & Distributors	1,452	2,300	4	2,684	2	50.0%	2	50.0%	0	0.0%
iPod Sales & Service	1,451	2,302	2	3,047	2	100.0%	0	0.0%	0	0.0%
Buttons - Advertising	1,450	2,303	5	2,559	5	100.0%	0	0.0%	0	0.0%
Hotel Product Sales	1,449	2,304	38	1,290	17	44.7%	21	55.3%	0	0.0%
Flood Control Equipment	1,449	2,304	4	2,684	4	100.0%	0	0.0%	0	0.0%
Truck Bedliner - Spray On	1,448	2,306	5	2,559	4	80.0%	1	20.0%	0	0.0%
Package Design & Development	1,447	2,307	12	1,990	8	66.7%	4	33.3%	0	0.0%
Livestock Equipment & Supplies	1,446	2,308	4	2,684	3	75.0%	1	25.0%	0	0.0%
Heavy Duty Equipment Repair	1,443	2,309	6	2,462	4	66.7%	2	33.3%	0	0.0%
Bridal & Military Supplies	1,440	2,310	23	1,666	6	69.6%	16	41.2%	0	0.0%
Guardian Services - Adult & Child	1,439	2,311	5	2,559	4	80.0%	1	20.0%	0	0.0%
Moving Supplies	1,439	2,311	2	3,047	2	100.0%	0	0.0%	0	0.0%
Consultants - Automobile Purchase	1,437	2,313	5	2,559	4	80.0%	1	20.0%	0	0.0%
Swimming Pools - Leak Detection & Repair	1,436	2,314	9	2,185	7	77.8%	2	22.2%	0	0.0%
Technical Manual Preparation	1,434	2,315	8	2,266	5	62.5%	3	37.5%	0	0.0%
Transmissions - Truck, Tractor	1,430	2,316	17	1,950	10	58.8%	7	41.2%	0	0.0%
Odor Neutralizer	1,430	2,316	12	1,990	3	66.7%	3	33.3%	1	8.3%
Screen Printing - Equipment & Supplies	1,430	2,316	9	2,185	5	55.6%	3	33.3%	1	11.1%
Caps & Gowns	1,429	2,319	15	1,839	13	86.2%	2	13.3%	0	0.0%
Fiber Glass Products	1,424	2,320	7	2,363	1	14.3%	5	71.4%	1	14.3%
Piping Contractors	1,424	2,320	3	2,841	3	100.0%	0	0.0%	0	0.0%
Tree Service Equipment & Supplies	1,423	2,322	8	2,266	5	62.5%	3	37.5%	0	0.0%
Batteries - Storage-Wholesale & Manufacturers	1,422	2,322	3	2,841	3	100.0%	0	0.0%	0	0.0%
Drapery Installation Service	1,421	2,324	4	2,684	2	50.0%	2	50.0%	0	0.0%
Fences - Vinyl	1,418	2,325	11	2,051	8	72.7%	3	27.3%	0	0.0%
Charity - Children & Youth	1,417	2,326	10	2,110	7	70.0%	3	30.0%	0	0.0%
Door-to-Door Sales - Meat	1,412	2,327	32	1,394	15	46.9%	15	46.9%	2	6.3%
Hair Ornaments	1,410	2,328	92	836	26	28.2%	65	70.7%	1	1.1%
Fiberglass - Fabrication & Repair	1,408	2,329	10	2,110	5	50.0%	4	40.0%	1	10.0%
Post-Construction Clean Up	1,406	2,330	0	3,787	0	0.0%	0	0.0%	0	0.0%
Campers - Service & Repair	1,405	2,331	8	2,266	2	62.5%	2	25.0%	1	12.5%
Housewares - Wholesale & Manufacturers	1,398	2,332	9	2,185	5	55.6%	4	44.4%	0	0.0%
Mobile Apps	1,396	2,333	83	897	48	57.8%	17	20.5%	18	21.7%
Chemical Plant Equipment & Supplies	1,394	2,334	0	3,787	0	0.0%	0	0.0%	0	0.0%
Maps - Publishers & Distributors	1,393	2,335	30	1,426	17	56.7%	13	43.3%	0	0.0%
Glass Circles & Specialty Shapes	1,390	2,336	3	2,841	3	100.0%	0	0.0%	0	0.0%
Aircraft Manufacturers	1,389	2,337	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tanks - Metal	1,384	2,338	5	2,559	1	20.0%	4	80.0%	0	0.0%
Surrogacy	1,383	2,339	0	3,787	0	0.0%	0	0.0%	0	0.0%
Golf Equipment & Supplies - Wholesale & Manufacturers	1,379	2,340	11	2,051	3	72.7%	0	0.0%	3	27.3%
Arbors	1,377	2,341	4	2,684	4	75.0%	1	25.0%	0	0.0%
Cliffside Supplies	1,371	2,341	0	3,787	0	0.0%	0	0.0%	0	0.0%
Locks - Wholesale & Manufacturers	1,376	2,343	9	2,185	7	77.8%	2	22.2%	0	0.0%
Paper & Plastic Cups, Containers	1,371	2,344	33	1,373	32	97.0%	1	3.0%	0	0.0%
Riding Academies	1,370	2,345	1	3,309	0	0.0%	1	100.0%	0	0.0%
Playing Cards	1,369	2,346	15	1,839	9	60.0%	6	40.0%	0	0.0%
Boxing Gym	1,362	2,347	51	1,120	30	58.8%	17	33.3%	4	7.8%
Air Balancing	1,361	2,348	4	3,611	3	75.0%	1	25.0%	0	0.0%
Drive Shafts	1,361	2,348	1	3,309	1	100.0%	0	0.0%	0	0.0%
Silverware	1,360	2,350	3	2,841	3	100.0%	0	0.0%	0	0.0%
Dance Apparel	1,359	2,351	22	1,604	14	63.6%	6	27.3%	2	9.1%
Coffee Roasting & Handling Equipment	1,357	2,352	92	836	86	93.5%	6	6.5%	0	0.0%
Metal Cleaning	1,356	2,353	3	2,841	2	66.7%	1	33.3%	0	0.0%
Ceiling Cleaning	1,354	2,354	3	2,841	2	66.7%	1	33.3%	0	0.0%
Outboard Motors	1,354	2,355	15	1,839	6	40.0%	9	60.0%	0	0.0%
Video Editing	1,352	2,356	6	2,462	5	83.3%	1	16.7%	0	0.0%
Driving Training Equipment	1,349	2,357	16	1,795	5	31.3%	11	68.8%	0	0.0%
Cable Networking	1,348	2,358	52	1,111	47	90.4%	5	9.6%	0	0.0%
Leather Goods - Wholesale & Manufacturers	1,348	2,358	4	2,684	4	75.0%	3	25.0%	0	0.0%
Tools - Cutting	1,347	2,360	11	1,347	5	45.5%	5	54.5%	0	0.0%
Heat Pumps	1,344	2,361	21	1,627	12	57.3%	9	42.9%	0	0.0%
Gift Wrapping Materials	1,344	2,361	6	2,462	6	100.0%	0	0.0%	0	0.0%
Office Furniture & Equipment - Repair & Refinishing	1,344	2,361	4	2,684	2	50.0%	2	50.0%	0	0.0%
Oil Property Management	1,343	2,364	13	1,940	8	61.5%	5	38.5%	0	0.0%
Computers - Rooms - Installation & Equipment	1,341	2,365	8	2,266	3	37.5%	4	50.0%	1	12.5%
Beverage Dispensers	1,339	2,366	0	3,309	1	100.0%	0	0.0%	0	0.0%
Parachute Jumping Instruction	1,337	2,367	10	2,110	3	70.0%	2	30.0%	0	0.0%
Feed - Wholesale & Manufacturers	1,338	2,367	4	2,684	2	50.0%	2	50.0%	0	0.0%
Embroideries - Uniform	1,335	2,369	8	2,266	6	75.0%	2	25.0%	0	0.0%
Fire Department Equipment & Supplies	1,334	2,370	5	2,559	4	80.0%	1	20.0%	0	0.0%
Knives - Machine	1,333	2,371	17	1,750	4	23.5%	13	76.5%	0	0.0%
Recording Studio Equipment	1,333	2,371	6	2,462	6	100.0%	0	0.0%	0	0.0%
Glasses and Clear Accessories	1,330	2,373	59	1,049	22	37.2%	37	62.7%	0	0.0%
Cable Splicing	1,330	2,373	3	2,841	2	66.7%	1	33.3%	0	0.0%
Music Instruction - Vocal	1,325	2,375	5	2,559	3	60.0%	2	40.0%	0	0.0%
Basketball Clubs	1,324	2,376	14	1,891	6	42.9%	8	57.1%	0	0.0%
Energy Conservation Products - Wholesale & Manufacturers	1,324	2,376	4	2,684	4	100.0%	0	0.0%	0	0.0%
Cremation Urns	1,319	2,378	4	2,684	4	100.0%	0	0.0%	0	0.0%
Backflow Testing	1,317	2,379	1	3,309	1	100.0%	0	0.0%	0	0.0%
Mineral Exploration	1,317	2,379	1	3,309	1	100.0%	0	0.0%	0	0.0%
Telephone Equipment & Systems Supplies & Parts	1,316	2,381	49	1,141	32	65.3%	16	32.7%	1	2.0%
Telephone Equipment & Systems Wholesale & Manufacturing	1,316	2,381	8	2,266	5	62.5%	3	37.5%	0	0.0%
Voice Mail Services	1,313	2,383	74	959	71	95.9%	3	4.1%	0	0.0%
Baskets - Retail	1,312	2,384	11	2,051	6	54.5%	5	45.5%	0	0.0%
Mexican Food Products	1,310	2,385	6	2,462	5	83.3%	1	16.7%	0	0.0%
Lighting Fixtures - Repair & Maintenance	1,308	2,386	2	2,386	3	42.9%	2	42.9%	0	0.0%
Landscape Contractors - Commercial	1,306	2,387	6	2,462	5	83.3%	1	16.7%	0	0.0%
Ponzi Schemes	1,306	2,387	3	2,841	0	0.0%	1	33.3%	2	66.7%
Linens - Wholesale & Manufacturers	1,303	2,389	17	1,750	16	94.1%	1	5.9%	0	0.0%
Health Care Referral	1,301	2,390	8	2,266	3	37.5%	5	62.5%	0	0.0%
Popcorn & Supplies	1,300	2,391	17	1,750	12	70.6%	5	29.4%	0	0.0%

US BBB  
2011 Statistics  
Sorted by Inquiries

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Tennis	1,300	2,391	5	2,559	4	80.0%	1	20.0%	0	0.0%
Needlework Supplies - Retail, Wholesale, Manufacturing	1,297	2,393	6	2,462	3	50.0%	3	50.0%	0	0.0%
Bee Removal	1,292	2,394	5	2,559	0	7.0%	4	80.0%	1	20.0%
Masonry Panels - Prefabricated	1,292	2,394	4	2,684	3	75.0%	1	25.0%	0	0.0%
Wires & Cable - Non-Electric	1,292	2,394	4	2,684	11	64.7%	1	5.9%	0	29.4%
Rubbish & Garbage Removal Contractors Equipment	1,287	2,396	17	2,110	5	100.0%	0	0.0%	5	0.0%
Adhesives & Glues	1,290	2,396	4	2,684	4	100.0%	0	0.0%	0	0.0%
Cheese	1,289	2,398	12	1,990	10	83.3%	2	16.7%	0	0.0%
Excavating Equipment	1,289	2,398	5	2,559	1	20.0%	4	80.0%	0	0.0%
Agricultural Consultants	1,289	2,398	1	3,309	1	100.0%	0	0.0%	0	0.0%
Ultrasound - Medical	1,288	2,401	7	2,363	7	85.7%	1	14.3%	0	0.0%
Manufactured Homes Equipment & Supplies (Manufacturers)	1,287	2,402	10	2,110	5	50.0%	3	30.0%	2	20.0%
Artificial Flowers, Plants & Trees	1,287	2,402	6	2,462	4	66.7%	2	33.3%	0	0.0%
Cigar & Cigarette Lighters	1,285	2,404	3	2,841	2	66.7%	1	33.3%	0	0.0%
Carpet & Rug Dealers - Persian/Oriental Rugs	1,282	2,405	5	2,559	4	80.0%	1	20.0%	0	0.0%
Water Coolers	1,279	2,406	1	3,309	0	100.0%	1	100.0%	0	0.0%
Maps - Dealers	1,275	2,407	23	1,569	17	73.9%	5	21.7%	1	4.3%
Radar Equipment	1,275	2,407	18	1,713	18	100.0%	0	0.0%	0	0.0%
Wedding Officiant	1,273	2,409	4	2,684	3	75.0%	1	25.0%	0	0.0%
Gauges & Gages	1,271	2,410	1	3,309	1	100.0%	0	0.0%	0	0.0%
Cosmetic & Toiletry Preparations - Manufacturers	1,270	2,411	18	1,713	14	77.8%	4	22.2%	0	0.0%
Filters Air & Gas Cleaning	1,270	2,411	13	1,940	11	84.6%	2	15.4%	0	0.0%
Engines - Gas	1,267	2,413	24	1,522	14	58.3%	10	41.7%	0	0.0%
Tennis Equipment & Supplies	1,267	2,413	6	2,464	5	83.3%	1	16.7%	0	0.0%
Contractor - Interior Trim	1,263	2,413	3	2,841	2	66.7%	0	0.0%	0	0.0%
Drapery & Curtain Fabrics - Retail	1,264	2,416	6	2,462	5	83.3%	1	16.7%	0	0.0%
Pipe Inspection	1,264	2,416	1	3,309	1	100.0%	0	0.0%	0	0.0%
Chain Letters	1,261	2,418	7	2,363	4	57.1%	3	42.9%	0	0.0%
Girls Apparel	1,259	2,419	36	1,322	11	30.6%	21	58.3%	4	11.1%
Artists - Commercial	1,258	2,420	7	2,363	7	100.0%	0	0.0%	0	0.0%
Sweeping Service - Power	1,251	2,421	3	2,841	2	66.7%	1	33.3%	0	0.0%
Clinics - Pain Management	1,250	2,422	8	2,266	8	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Mediation & Arbitration	1,250	2,422	6	2,462	5	83.3%	1	16.7%	0	0.0%
Paper Manufacturers	1,250	2,422	1	3,309	0	0.0%	1	100.0%	0	0.0%
Accounting & Bookkeeping Machines	1,247	2,425	7	2,363	4	57.1%	3	42.9%	0	0.0%
Child Care Referral	1,247	2,425	2	3,047	2	100.0%	0	0.0%	0	0.0%
Embroidery Supplies	1,246	2,427	1	2,363	1	57.1%	1	14.3%	2	28.6%
Testing Apparatus	1,246	2,427	3	2,841	2	33.3%	0	0.0%	0	0.0%
Organs	1,242	2,429	1	3,309	0	0.0%	1	100.0%	0	0.0%
Deck - Repair	1,241	2,430	10	2,110	3	30.0%	5	50.0%	2	20.0%
Retreat Facilities	1,241	2,430	3	2,841	3	100.0%	0	0.0%	0	0.0%
Fashion Designers	1,239	2,432	18	1,713	13	72.2%	5	27.8%	0	0.0%
Interior Decorators & Designers - Workroom	1,238	2,433	4	2,483	4	44.4%	4	44.4%	1	11.1%
Photographic Color Prints & Trans.	1,236	2,434	23	1,569	10	43.5%	13	56.5%	0	0.0%
Farm Management	1,236	2,434	2	3,047	1	50.0%	1	50.0%	0	0.0%
Grease Traps	1,235	2,436	3	2,841	3	100.0%	0	0.0%	0	0.0%
Contractor - Water Conditioning	1,234	2,437	18	1,713	11	61.1%	7	38.9%	0	0.0%
Ammunition Reloading	1,230	2,438	5	2,559	5	100.0%	0	0.0%	0	0.0%
Sewing Instruction	1,228	2,439	6	2,483	4	44.4%	5	55.6%	0	0.0%
Oil Marketers	1,223	2,440	13	1,940	12	92.3%	1	7.7%	0	0.0%
Washing Machines & Dryers - Coin Metered	1,222	2,441	29	1,445	17	58.6%	11	37.9%	1	3.4%
Elevator Consultants	1,221	2,442	3	2,841	0	0.0%	3	100.0%	0	0.0%
Industrial Hygiene Consultants	1,221	2,442	1	3,309	1	100.0%	0	0.0%	0	0.0%
Insurance Services ? Commercial	1,221	2,442	0	3,787	0	0.0%	1	0.0%	0	0.0%
Contractors - Acoustical Ceiling	1,217	2,445	2	3,047	1	50.0%	1	50.0%	0	0.0%
Septic Tanks & Systems Wholesale & Manufacturers	1,216	2,446	8	2,110	1	33.3%	3	66.7%	0	0.0%
Blasting Contractors	1,215	2,447	0	3,787	0	0.0%	0	0.0%	0	0.0%
Gas Well Drilling	1,214	2,448	1	3,309	0	0.0%	1	100.0%	0	0.0%
Billiard Parlors	1,210	2,449	4	2,684	1	25.0%	3	75.0%	0	0.0%
Cord Blood Storage	1,210	2,449	2	3,047	2	100.0%	0	0.0%	0	0.0%
Air Courier Service	1,207	2,451	17	1,750	4	23.5%	13	76.5%	0	0.0%
Managing Services	1,205	2,452	8	2,266	7	87.5%	1	12.5%	0	0.0%
Rooming Houses	1,205	2,453	7	2,363	5	71.4%	2	28.6%	0	0.0%
Snow Removal Equipment	1,204	2,454	21	1,627	20	95.2%	1	4.8%	0	0.0%
Abstractors	1,203	2,455	7	2,363	2	28.6%	3	42.9%	2	28.6%
Horse Transporting	1,202	2,456	13	1,940	2	15.4%	10	76.9%	1	7.7%
Linings - Plastic, Membrane	1,201	2,457	12	1,990	7	58.3%	5	41.7%	0	0.0%
Wall Coatings	1,201	2,457	7	2,363	3	57.1%	3	42.9%	0	0.0%
Railroads	1,198	2,457	81	906	77	95.1%	4	4.9%	0	0.0%
Monograms	1,197	2,460	49	1,141	21	42.9%	28	57.1%	0	0.0%
Guards - Door & Window	1,194	2,461	9	2,185	9	100.0%	0	0.0%	0	0.0%
Oxygen Therapy Equipment	1,192	2,462	6	2,462	6	100.0%	0	0.0%	0	0.0%
Lottery Buying Club	1,188	2,463	1	3,309	1	100.0%	0	0.0%	0	0.0%
Food & Beverage Consultants	1,187	2,464	3	2,841	2	66.7%	2	33.3%	0	0.0%
Chimney Cleaning Equipment & Supplies	1,186	2,465	3	2,841	2	66.7%	1	33.3%	0	0.0%
Tractor Rent & Lease	1,183	2,466	1	3,309	1	100.0%	0	0.0%	0	0.0%
Bags - Burlap, Canvas & Cotton	1,179	2,467	9	2,185	4	44.4%	2	22.2%	3	33.3%
Fuel Injection Equipment	1,178	2,468	10	2,110	8	80.0%	2	20.0%	0	0.0%
Picture Framing	1,177	2,469	8	2,266	4	50.0%	4	50.0%	0	0.0%
Telescopes	1,177	2,469	8	2,266	6	75.0%	2	25.0%	0	0.0%
Electric Supplies - Manufacturers	1,176	2,471	9	1,891	6	67.8%	3	32.2%	0	0.0%
Ticket Broker	1,173	2,472	21	1,627	13	61.9%	4	19.0%	4	19.0%
Imprinting	1,172	2,473	15	1,839	5	33.3%	9	60.0%	1	6.7%
Chauffeur Service	1,172	2,473	5	2,559	2	40.0%	3	60.0%	0	0.0%
Trailers - Boat	1,169	2,475	10	2,110	3	30.0%	7	70.0%	0	0.0%
Barricades	1,169	2,475	0	3,787	0	0.0%	0	0.0%	0	0.0%
Iron	1,167	2,477	13	1,940	8	53.5%	5	36.5%	0	0.0%
Duct & Duct Fittings	1,164	2,478	2	3,047	1	50.0%	1	50.0%	0	0.0%
Chain Link Fence Sales, Service & Contractors	1,162	2,479	26	1,502	4	15.4%	19	73.1%	3	11.5%
Signs - Digital	1,162	2,479	8	2,266	3	37.5%	3	37.5%	2	25.0%
Ballrooms	1,161	2,481	14	1,891	5	35.7%	8	57.1%	1	7.1%
Oils - Waste	1,161	2,481	2	3,047	2	100.0%	0	0.0%	0	0.0%
Home Demonstrations	1,160	2,483	17	1,750	12	70.6%	5	29.4%	0	0.0%
Envelopes - Wholesale & Manufacturers	1,160	2,483	2	3,047	2	100.0%	0	0.0%	0	0.0%
Fiber Glass Fabricators	1,156	2,485	2	3,047	0	0.0%	2	100.0%	0	0.0%
Webbing	1,155	2,486	31	1,414	22	71.0%	9	29.0%	0	0.0%
Aids Research & Clinics	1,153	2,487	2	3,047	2	100.0%	0	0.0%	0	0.0%
Oil Refiners	1,146	2,488	8	2,266	7	87.5%	1	12.5%	0	0.0%
Security Cameras	1,144	2,489	14	1,891	4	28.6%	10	71.4%	0	0.0%
Labels - Fabric	1,142	2,490	1	3,309	0	100.0%	0	0.0%	0	0.0%
Forklift Repair & Maintenance	1,136	2,491	2	3,047	1	50.0%	1	50.0%	0	0.0%
Recreation Program Consultants	1,133	2,492	12	1,990	9	75.0%	3	25.0%	0	0.0%
Leather Goods Manufacturers Supplies	1,128	2,493	10	2,110	7	70.0%	2	20.0%	1	10.0%
Upholstery and Rug Cleaning	1,128	2,493	4	2,684	3	75.0%	1	25.0%	0	0.0%
Shingles	1,127	2,495	8	2,266	6	75.0%	1	12.5%	1	12.5%



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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmps Settled	%	Cmps Not Settled	%	Cmps Unable to Pursue	%
Boat - Excursion	1,126	2,496	18	1,713	12	66.7%	6	33.3%	0	0.0%
Geotechnical Engineering	1,126	2,496	4	2,684	3	75.0%	1	25.0%	0	0.0%
Water Conservation	1,126	2,496	1	3,309	0	0.0%	1	100.0%	0	0.0%
Blacksmiths	1,123	2,499	1	3,309	0	0.0%	0	0.0%	0	0.0%
Marine Surveyors	1,122	2,500	1	2,363	1	85.7%	1	14.3%	0	0.0%
Metal Detecting Equipment	1,122	2,500	3	2,841	2	66.7%	0	0.0%	1	33.3%
Paint Manufacturing Equipment & Materials	1,121	2,502	5	2,559	3	60.0%	2	40.0%	0	0.0%
Air Quality Service	1,121	2,502	3	2,841	1	33.3%	2	66.7%	0	0.0%
Truck Permits	1,118	2,504	4	2,684	2	50.0%	2	50.0%	0	0.0%
Underground Sprinkler Lawn Sprinkler Parts	1,115	2,505	8	2,266	3	37.5%	5	62.5%	0	0.0%
Motion Picture Producers & Studios	1,114	2,506	5	2,266	5	62.5%	3	37.5%	0	0.0%
Advertising - Transit & Transportation	1,112	2,507	17	1,750	4	23.5%	12	70.6%	1	5.9%
Oil Operators	1,112	2,507	8	2,266	5	62.5%	3	37.5%	0	0.0%
Plastics - Fabrics, Film, Sheets - Prod.	1,110	2,509	8	2,266	4	50.0%	4	50.0%	0	0.0%
Bird Barriers, Repellents & Controls	1,109	2,510	3	2,841	2	66.7%	1	33.3%	0	0.0%
Ice Cream & Frozen Desserts - Mfg & Dist	1,108	2,511	10	2,110	4	40.0%	5	50.0%	1	10.0%
Marriage Brokers	1,108	2,511	4	2,684	2	50.0%	2	50.0%	0	0.0%
Leak Detection	1,108	2,511	3	2,841	3	100.0%	0	0.0%	0	0.0%
Guard Dogs	1,103	2,514	1	3,309	1	100.0%	0	0.0%	0	0.0%
Medical Tourism	1,103	2,514	0	3,787	0	0.0%	0	0.0%	0	0.0%
Drilling & Boring Equipment & Supplies	1,099	2,516	0	3,787	0	0.0%	0	0.0%	0	0.0%
Weatherization	1,098	2,517	2	3,047	1	50.0%	0	0.0%	1	50.0%
Burial Vaults	1,087	2,518	7	1,434	1	14.3%	28	68.6%	4	57.1%
Charity - Police & Firefighter Organizations	1,059	2,519	2	3,047	2	100.0%	0	0.0%	0	0.0%
Photo Retouching	1,091	2,520	9	2,185	0	22.2%	0	0.0%	0	0.0%
Indian Goods	1,091	2,520	7	2,363	2	28.6%	4	57.1%	1	14.3%
Hatcheries - Poultry	1,089	2,522	8	2,266	2	25.0%	3	37.5%	3	37.5%
Honey	1,089	2,522	4	2,684	3	75.0%	1	25.0%	0	0.0%
Ice Making Equipment & Machines	1,088	2,524	6	2,462	5	83.3%	1	16.7%	0	0.0%
Charity - Other Charitable Organizations	1,087	2,525	10	2,110	4	40.0%	4	40.0%	2	20.0%
Amplifiers	1,086	2,526	28	1,462	5	17.9%	23	82.1%	0	0.0%
Engravers - Plastic, Wood	1,084	2,527	1	3,309	1	100.0%	0	0.0%	0	0.0%
Fencing Instruction	1,081	2,528	13	1,940	5	38.5%	8	61.5%	0	0.0%
Hauling & Clean Up Services	1,078	2,529	0	3,787	0	0.0%	0	0.0%	0	0.0%
Livestock Auction Markets	1,076	2,530	4	2,684	2	50.0%	2	50.0%	0	0.0%
Bingo & Gaming Halls	1,076	2,530	0	3,309	0	0.0%	0	100.0%	0	0.0%
Florist - Funeral Bouquets & Wreaths	1,073	2,532	18	1,713	11	61.1%	4	22.2%	3	16.7%
Florists Supplies	1,072	2,533	6	2,462	3	50.0%	3	50.0%	0	0.0%
Uniforms - Accessories	1,071	2,534	18	1,713	11	61.1%	7	38.9%	0	0.0%
Lathing Contractors	1,070	2,535	0	3,787	0	0.0%	0	0.0%	0	0.0%
Acoustical Materials	1,067	2,536	2	3,047	1	50.0%	1	50.0%	0	0.0%
Barf Trips & Tours	1,067	2,537	8	2,363	8	88.9%	1	11.1%	0	0.0%
Fishing Tackle - Wholesale & Manufacturers	1,066	2,537	5	2,559	4	80.0%	1	20.0%	0	0.0%
Amusement Park Equipment	1,065	2,539	6	2,462	2	33.3%	4	66.7%	0	0.0%
Church Furnishings	1,065	2,539	0	3,787	0	0.0%	0	0.0%	0	0.0%
Music Arrangers & Composers	1,064	2,541	3	3,309	1	33.3%	2	66.7%	0	0.0%
Electronic Power Supplies	1,062	2,542	31	1,414	12	38.7%	19	61.3%	0	0.0%
Candle Making Supplies	1,062	2,542	20	1,664	10	50.0%	9	45.0%	0	0.0%
Accounting - Forensic	1,062	2,542	3	2,462	3	50.0%	3	50.0%	0	0.0%
Attorneys & Lawyers - Consumer Fraud	1,061	2,545	2	3,047	2	100.0%	0	0.0%	0	0.0%
Drawing Materials	1,060	2,546	21	1,627	17	81.0%	4	19.0%	0	0.0%
Bio - Chemicals	1,060	2,546	0	3,787	0	0.0%	0	0.0%	0	0.0%
Painters - Commercial or Residential	1,058	2,548	25	1,526	7	28.0%	15	60.0%	3	12.0%
Child Care - Infant	1,052	2,549	4	2,684	2	50.0%	2	25.0%	0	0.0%
Fur Novelties & Accessories	1,051	2,550	2	3,047	2	100.0%	0	0.0%	0	0.0%
Lead	1,050	2,551	11	2,051	1	9.1%	9	81.8%	1	9.1%
Golf Course Construction	1,048	2,552	3	2,841	3	100.0%	0	0.0%	0	0.0%
ServiceStation Equipment	1,046	2,553	4	2,684	3	75.0%	1	25.0%	0	0.0%
Church Supplies	1,046	2,553	2	3,047	2	100.0%	0	0.0%	0	0.0%
Beauty Supplies & Equipment Repair	1,041	2,555	16	1,795	1	6.3%	7	43.8%	8	50.0%
Lumber Carriers	1,040	2,556	2	2,559	3	40.0%	2	60.0%	0	0.0%
Chimney Sweeper	1,038	2,557	5	2,559	4	80.0%	2	20.0%	0	0.0%
Stenographers - Public	1,037	2,558	8	2,266	3	37.5%	5	62.5%	0	0.0%
Gaskets	1,033	2,559	0	3,787	0	0.0%	0	0.0%	0	0.0%
Bid Report Service	1,032	2,560	12	1,990	11	91.7%	1	8.3%	0	0.0%
Interior Designers - Registered/Licensed	1,026	2,561	12	1,990	11	58.3%	1	41.7%	0	0.0%
Fans - Industrial & Commercial	1,021	2,562	1	3,309	1	34.4%	23	67.6%	0	0.0%
Brick Preservatives	1,021	2,562	1	3,309	0	0.0%	1	100.0%	0	0.0%
Cookies & Crackers	1,019	2,564	15	1,839	13	86.7%	2	13.3%	0	0.0%
Helicopters - Charter, Rent & Lease	1,017	2,565	4	2,684	2	50.0%	2	0.0%	2	50.0%
Bearings	1,017	2,565	2	3,047	1	50.0%	1	50.0%	0	0.0%
Quilts	1,015	2,567	14	1,891	4	28.6%	10	71.4%	0	0.0%
Pilates	1,012	2,568	6	2,462	6	100.0%	0	0.0%	0	0.0%
Aromatherapy & Essential Oils	1,011	2,569	7	2,363	4	57.1%	1	14.3%	2	28.6%
Personal Chef	1,009	2,570	2	2,559	2	40.0%	1	20.0%	2	40.0%
Luggage Carriers	1,009	2,570	4	2,684	3	75.0%	1	25.0%	0	0.0%
Lice Removal/Protection Services	1,009	2,570	2	3,047	2	100.0%	0	0.0%	0	0.0%
Minerals	1,009	2,570	2	3,047	2	0.0%	1	50.0%	1	50.0%
Magnets & Magnetic Devices	1,002	2,574	8	2,462	4	44.4%	5	55.6%	0	0.0%
Aircraft Engines	1,001	2,575	5	2,559	4	80.0%	1	20.0%	0	0.0%
Dry Goods - Retail	1,000	2,576	11	2,051	6	54.5%	5	45.5%	0	0.0%
Wheel Align, Frame & Axle Service Equipment & Supplies	997	2,577	5	2,559	2	40.0%	3	60.0%	0	0.0%
Spiritualists	995	2,578	39	1,270	34	87.2%	5	12.8%	0	0.0%
Battery Charging Equipment	993	2,579	14	1,891	13	92.9%	1	7.1%	0	0.0%
Golf Courses - Miniature	988	2,580	8	2,266	4	50.0%	3	37.5%	1	12.5%
Stationery - Wholesale & Manufacturers	984	2,581	10	2,110	7	70.0%	3	30.0%	0	0.0%
Impregnating	984	2,581	5	2,559	4	80.0%	1	20.0%	0	0.0%
Auto Radios & Stereos - Wholesale & Manufacturers	983	2,583	13	1,940	9	69.2%	3	23.1%	1	7.7%
Chemists - Manufacturers	982	2,584	107	770	105	98.1%	2	1.9%	0	0.0%
Contractor - Home Performance	981	2,585	21	1,627	15	23.8%	14	66.7%	2	9.5%
Boat Yards	979	2,586	2	3,047	1	50.0%	1	50.0%	0	0.0%
Bridge Builders	978	2,587	1	3,309	1	100.0%	0	0.0%	0	0.0%
Insurance - Crop	976	2,588	1	3,309	0	0.0%	0	0.0%	0	0.0%
Emblems	973	2,589	6	2,462	1	16.7%	3	50.0%	2	33.3%
Ergonomic Products & Services	968	2,590	0	3,787	0	0.0%	0	0.0%	0	0.0%
Paper Shredding Machines	964	2,591	0	3,787	0	0.0%	0	0.0%	0	0.0%
Lead Abatement	961	2,592	2	2,841	2	66.7%	1	33.3%	0	0.0%
Advertising - Checking Service	960	2,593	2	3,047	1	50.0%	0	0.0%	0	0.0%
Biological Products	959	2,594	3	2,841	3	100.0%	0	0.0%	0	0.0%
X-Ray Apparatus & Supplies	955	2,595	3	2,841	3	100.0%	0	0.0%	0	0.0%
Electronic Product Waste Management & E Waste Services	954	2,596	6	2,462	0	66.7%	0	0.0%	2	33.3%
Oil Additives - Manufacturers & Distributors	954	2,596	0	3,787	0	0.0%	0	0.0%	0	0.0%
Frozen Food Locker Plants	953	2,598	0	3,787	0	0.0%	0	0.0%	0	0.0%
Swimming Pool Cover Sales & Service	951	2,599	12	1,990	8	66.7%	3	25.0%	1	8.3%

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Tags	948	2,600	22	1,604	9	40.9%	13	59.1%	0	0.0%
Greenhouse Builders	948	2,600	16	1,795	16	100.0%	0	0.0%	0	0.0%
Government Contractors	944	2,602	2	3,047	2	100.0%	0	0.0%	0	0.0%
Baileys	941	2,603	8	2,185	7	77.6%	1	11.1%	1	11.1%
Consultants - Security	940	2,604	14	1,891	13	92.0%	1	7.1%	0	0.0%
Engravers - Stationery	940	2,604	8	2,266	7	87.5%	1	12.5%	0	0.0%
Apartment Sharing Service	930	2,606	12	1,990	1	8.3%	10	83.3%	1	8.3%
Coatings - Powder	928	2,607	5	2,559	3	60.0%	2	40.0%	0	0.0%
Lettering Machines	927	2,608	6	2,462	6	100.0%	0	0.0%	0	0.0%
Modeling & Acting - Training	925	2,609	1	3,309	1	100.0%	0	0.0%	0	0.0%
Restaurants - Breakfast	923	2,610	16	1,795	8	50.0%	1	43.8%	1	6.3%
Surgical Instruments	923	2,610	1	3,309	1	100.0%	0	0.0%	0	0.0%
Sculptors	922	2,612	4	2,684	4	100.0%	0	0.0%	0	0.0%
Tire Retread & Repair - Equipment & Supplies	921	2,613	14	1,891	10	71.4%	4	28.6%	0	0.0%
Insurance - Disability	920	2,614	0	3,787	0	0.0%	0	0.0%	0	0.0%
Public Speaking Instruction	916	2,615	4	2,684	3	75.0%	1	25.0%	0	0.0%
Soccer Clubs	915	2,616	25	1,526	17	68.0%	7	28.0%	1	4.0%
Shredding Services	915	2,616	0	3,787	0	0.0%	0	0.0%	0	0.0%
Bamboo & Bamboo Products	914	2,618	3	2,841	3	100.0%	0	0.0%	0	0.0%
Bronzing	913	2,619	6	2,462	5	83.3%	1	16.7%	0	0.0%
Dry Cleaners - Equipment - Wholesales	911	2,620	2	3,047	2	100.0%	0	0.0%	0	0.0%
Auto Parts & Supplies - Rebuilt	910	2,621	44	1,197	9	20.5%	33	75.0%	2	4.5%
Consulates & Other Federal Government Representatives	910	2,621	0	3,787	0	0.0%	0	0.0%	0	0.0%
Plants - Wholesale	907	2,623	7	2,363	4	57.1%	3	42.9%	0	0.0%
Water Heaters - Parts & Supplies	906	2,624	12	1,990	11	91.7%	1	8.3%	0	0.0%
Drafting Equipment & Supplies	905	2,625	5	2,559	5	100.0%	0	0.0%	0	0.0%
Aquariums - Lease & Maintenance	905	2,625	3	33.3%	1	33.3%	2	66.7%	0	0.0%
Grain Elevators	904	2,627	0	3,787	0	0.0%	0	0.0%	0	0.0%
Carnages - Horse	903	2,628	12	1,990	7	58.3%	4	33.3%	1	8.3%
Word Processing Service	903	2,628	2	3,047	1	50.0%	1	50.0%	0	0.0%
Flatware - Table	903	2,628	0	3,787	0	0.0%	0	0.0%	0	0.0%
Advertising - Vinyl Phone Book Covers	902	2,631	5	2,559	1	20.0%	4	80.0%	0	0.0%
Boat Cleaning	901	2,632	3	2,841	2	66.7%	1	33.3%	0	0.0%
Emergency Shelters	901	2,632	2	3,047	1	50.0%	1	50.0%	0	0.0%
Baseball Batting Ranges	900	2,634	5	2,559	2	40.0%	3	60.0%	0	0.0%
Millwrights	899	2,635	0	3,787	0	0.0%	0	0.0%	0	0.0%
Art Organizations & Information	897	2,636	7	2,363	4	57.1%	3	42.9%	0	0.0%
Express & Transfer Service	892	2,637	1	3,309	0	0.0%	0	0.0%	1	100.0%
Vaporizers	891	2,638	1	3,309	0	0.0%	0	100.0%	0	0.0%
Seeds & Bulbs - Wholesale	890	2,639	3	2,841	3	100.0%	0	0.0%	0	0.0%
Root Decks	888	2,640	0	2,841	2	66.7%	1	33.3%	0	0.0%
Infrared Inspection	888	2,640	0	3,787	0	0.0%	0	0.0%	0	0.0%
Novelties - Wholesale & Manufacturers	886	2,642	2	3,047	2	100.0%	0	0.0%	0	0.0%
Knife Sharpening Devices	883	2,643	23	1,569	7	30.4%	16	69.6%	0	0.0%
Pet Finding Service	882	2,644	24	1,552	20	83.3%	4	16.7%	0	0.0%
Boating Instruction	881	2,645	4	2,684	2	50.0%	2	50.0%	0	0.0%
Traffic School	879	2,646	1	3,309	1	100.0%	0	0.0%	0	0.0%
Fans	878	2,647	4	2,684	2	50.0%	2	50.0%	0	0.0%
Shavers - Electric	877	2,648	6	2,185	7	77.8%	2	22.2%	0	0.0%
Boat Lifts	876	2,649	2	3,047	1	50.0%	0	0.0%	1	50.0%
Ribbons	875	2,650	61	1,026	60	98.4%	1	1.6%	0	0.0%
Defense Contractors	875	2,650	1	3,309	0	0.0%	1	100.0%	0	0.0%
Consignment Service - Online	873	2,652	11	2,051	7	63.6%	4	36.4%	0	0.0%
Birth Centers	873	2,652	8	2,266	4	50.0%	4	50.0%	0	0.0%
Magicians Supplies	872	2,654	15	1,839	4	46.7%	4	26.7%	0	0.0%
Landfills - Sanitary	872	2,654	8	2,266	8	100.0%	0	0.0%	4	26.7%
Stock Exchanges	871	2,656	3	2,841	2	66.7%	1	33.3%	0	0.0%
Pipe Fittings	871	2,656	0	3,787	0	0.0%	0	0.0%	0	0.0%
Wines - Wholesale	869	2,658	19	1,624	16	84.2%	3	15.8%	0	0.0%
Corsets & Girdles	869	2,658	9	2,185	6	66.7%	3	33.3%	0	0.0%
Water/Pool Heating - Solar	868	2,658	1	3,309	1	100.0%	0	0.0%	0	0.0%
Child Parent Development Centers	866	2,661	4	2,684	4	100.0%	0	0.0%	0	0.0%
Structural Integration	866	2,661	0	3,787	0	0.0%	0	0.0%	0	0.0%
Water Main Contractors	865	2,663	4	2,684	3	75.0%	1	25.0%	0	0.0%
Lamp Shade Frames & Supplies	865	2,663	2	3,047	1	50.0%	1	50.0%	0	0.0%
Concrete Mixers	864	2,665	2	3,047	2	0.0%	2	100.0%	0	0.0%
Consultants - Social Media	861	2,666	6	2,462	4	44.4%	4	44.4%	1	11.1%
Swimming Pools - Maintenance	861	2,666	6	2,462	6	100.0%	0	0.0%	0	0.0%
Inks - Manufacturers Materials	860	2,668	9	2,185	8	88.9%	1	11.1%	0	0.0%
Cylinders - Air & Hydraulic	860	2,668	1	3,309	0	0.0%	1	100.0%	0	0.0%
Appraisal - Management	858	2,670	5	2,559	4	80.0%	1	20.0%	0	0.0%
Powder Processing - Industrial	857	2,671	3	2,841	3	0.0%	3	100.0%	0	0.0%
Welding Equipment - Repair	857	2,671	1	3,047	1	50.0%	1	50.0%	0	0.0%
Bibles	856	2,673	20	1,664	11	55.0%	9	45.0%	0	0.0%
Refrigerators & Freezers - Dealers	856	2,673	18	1,713	14	77.8%	4	22.2%	0	0.0%
Loading Dock Equipment	856	2,673	1	3,309	1	100.0%	0	0.0%	0	0.0%
Zoos	853	2,676	14	1,891	8	57.1%	6	42.9%	0	0.0%
Italian Food Products	853	2,676	4	2,684	2	50.0%	2	50.0%	0	0.0%
Pattern Makers	853	2,676	2	3,047	2	0.0%	2	100.0%	0	0.0%
Filters - Liquid	853	2,676	0	3,787	0	0.0%	0	0.0%	0	0.0%
Elevator Installation	852	2,680	2	3,047	2	100.0%	0	0.0%	0	0.0%
Tank Lining & Coating	850	2,681	1	3,309	1	100.0%	0	0.0%	0	0.0%
Motorcycles - Customizing	847	2,682	31	1,414	15	48.4%	15	48.4%	1	3.2%
Humane Societies	847	2,682	9	2,185	8	88.9%	1	11.1%	0	0.0%
Bed Bug Removal	847	2,682	2	2,363	3	57.1%	3	42.9%	0	0.0%
Furnaces - Industrial	847	2,682	6	2,462	2	33.3%	2	50.0%	1	16.7%
Wall Cleaning	846	2,686	1	3,309	1	100.0%	0	0.0%	0	0.0%
Rustproofing & Undercoating - Auto	845	2,687	7	2,363	3	42.9%	4	57.1%	0	0.0%
Pictures	843	2,688	10	2,110	6	60.0%	3	30.0%	1	10.0%
Auto Hand & Foot Controls	842	2,689	4	2,684	3	75.0%	1	25.0%	0	0.0%
Writer - Freelance	839	2,690	17	1,750	6	35.3%	7	41.2%	4	23.5%
Interactive Media	839	2,690	2	3,047	1	50.0%	1	50.0%	1	50.0%
Charity - Advertising for Publications	838	2,692	2	3,047	0	0.0%	2	100.0%	0	0.0%
Laminating Equipment & Supplies	837	2,693	2	3,047	2	100.0%	0	0.0%	0	0.0%
Advertising - Indoor	836	2,694	13	1,940	7	53.8%	6	46.2%	0	0.0%
Contractor - Metal Roofing	835	2,695	10	2,110	4	40.0%	6	60.0%	0	0.0%
Proofreading	834	2,696	17	1,750	16	94.1%	1	5.9%	0	0.0%
Springs - Automotive - Sales & Service	833	2,697	11	2,051	6	54.5%	5	45.5%	0	0.0%
Metal Shapes - Extruded	833	2,697	0	3,309	1	0.0%	0	100.0%	0	0.0%
Theatrical Equipment & Supplies	833	2,697	0	3,787	0	0.0%	0	0.0%	0	0.0%
Physicians & Surgeons Equipment & Supplies	832	2,700	3	2,841	1	33.3%	2	66.7%	0	0.0%
Pharmaceutical Suppliers - Foreign	829	2,701	10	2,110	1	10.0%	5	50.0%	4	40.0%
Filing Equipment, Systems & Supplies	829	2,701	0	3,787	0	0.0%	0	0.0%	0	0.0%
Time Recorders	828	2,703	4	2,684	2	50.0%	2	50.0%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmps Settled	%	Cmps Not Settled	%	Cmps Unable to Pursue	%
Wine Brokers	827	2,704	7	2,363	5	71.4%	2	28.6%	0	0.0%
Meal Preparation Service	827	2,704	5	2,559	4	80.0%	1	20.0%	0	0.0%
Wood Preservatives	827	2,704	0	3,787	8	0.0%	0	0.0%	0	0.0%
Consultants - Dental Management	826	2,707	11	2,051	3	72.7%	3	27.3%	0	0.0%
Identification Bureaus	825	2,707	0	3,309	0	0.0%	0	100.0%	0	0.0%
Fan Clubs	825	2,709	28	1,462	14	50.0%	12	42.9%	2	7.1%
Knit Goods - Retail	823	2,710	2	3,047	2	100.0%	0	0.0%	0	0.0%
Tile Restoration	822	2,711	13	1,940	8	61.5%	5	38.5%	0	0.0%
Motorcycle Sales - Consignments	820	2,712	5	2,559	3	60.0%	2	40.0%	0	0.0%
Aerospace Research & Development	818	2,713	0	3,787	0	0.0%	0	0.0%	0	0.0%
Intercomms Systems & Services	816	2,714	2	3,047	2	100.0%	0	0.0%	0	0.0%
Gloves - Work & Industrial	814	2,715	9	2,185	6	66.7%	3	33.3%	0	0.0%
Family Planning - Abortion Alternatives	814	2,715	4	2,684	1	25.0%	2	50.0%	1	25.0%
Concessionaires	810	2,717	7	2,363	3	42.9%	4	57.1%	0	0.0%
Labels - Plastic, Metal, Foil	808	2,718	2	3,047	1	50.0%	0	0.0%	1	50.0%
Parks	807	2,719	13	1,940	9	69.2%	4	30.8%	0	0.0%
Trailer Storage	803	2,720	4	2,684	3	75.0%	1	25.0%	0	0.0%
Turbochargers	801	2,721	1	3,309	1	100.0%	0	0.0%	0	0.0%
Signs - Neon	798	2,722	11	2,051	2	18.2%	6	54.5%	3	27.3%
Cigar, Cigarette & Tobacco Manufacturers	797	2,723	17	1,750	11	64.7%	6	35.3%	0	0.0%
Bakers Equipment	797	2,723	4	2,684	3	75.0%	1	25.0%	0	0.0%
Home Economics Consultants	794	2,725	5	2,559	3	60.0%	2	40.0%	0	0.0%
Steel Mills	793	2,726	7	3,047	1	50.0%	1	50.0%	0	0.0%
Carbon Products	792	2,727	10	2,110	7	70.0%	3	30.0%	0	0.0%
Insurance Rating Bureaus	792	2,727	1	3,309	0	0.0%	0	0.0%	0	0.0%
Metal Finishers Equipment & Supplies	791	2,729	1	3,309	0	0.0%	1	100.0%	0	0.0%
Government - City, Village & Township	790	2,730	21	1,627	14	66.7%	6	28.6%	1	4.8%
Wood Carving	790	2,730	2	3,047	2	100.0%	0	0.0%	0	0.0%
Swimming Pools - Public	789	2,732	5	2,559	5	100.0%	0	0.0%	0	0.0%
Glass Blowers	787	2,733	10	2,110	3	30.0%	6	60.0%	1	10.0%
Brushes	786	2,734	0	3,787	0	0.0%	0	0.0%	0	0.0%
Real Estate - Rent to Own	782	2,735	16	1,795	7	43.8%	8	50.0%	1	6.3%
Drapery & Curtain Fixtures	782	2,735	0	3,787	0	0.0%	0	0.0%	0	0.0%
Winemaking Equipment & Supplies	781	2,737	7	2,363	4	57.1%	3	42.9%	0	0.0%
Charity - Cancer	779	2,738	0	3,787	0	0.0%	0	0.0%	0	0.0%
Geophysicists	778	2,738	0	3,787	0	0.0%	0	0.0%	0	0.0%
Underwear - Wholesale & Manufacturers	778	2,740	19	1,694	14	73.7%	5	26.3%	0	0.0%
Flood assistance	777	2,741	5	2,559	2	40.0%	3	60.0%	0	0.0%
Cement - Wholesale & Manufacturers	776	2,742	0	3,787	0	0.0%	0	0.0%	0	0.0%
Truck Driver Leasing	776	2,742	0	3,787	0	0.0%	0	0.0%	0	0.0%
Food Products Manufacturing Equipment	773	2,744	11	2,051	4	36.4%	5	54.5%	1	9.1%
Gloves & Mittens - Dress	773	2,745	28	1,462	7	24.3%	22	75.7%	0	0.0%
Farmers Market	771	2,746	12	1,990	11	91.7%	1	8.3%	0	0.0%
Machinery - Used	770	2,747	6	2,462	5	83.3%	1	16.7%	0	0.0%
Boutique Items - Wholesale & Manufacturers	768	2,748	28	1,462	17	60.7%	10	35.7%	1	3.6%
Caregivers Resources	766	2,749	5	2,559	1	20.0%	3	60.0%	1	20.0%
Artificial Limbs	766	2,749	2	3,047	2	100.0%	0	0.0%	0	0.0%
Orchards	765	2,751	6	2,462	6	100.0%	0	0.0%	0	0.0%
Violins	765	2,751	0	3,787	0	0.0%	0	0.0%	0	0.0%
Flag Poles	764	2,753	4	2,684	3	75.0%	1	25.0%	0	0.0%
Plastics - Foam	764	2,753	1	3,309	0	0.0%	1	100.0%	0	0.0%
Jetski/Personal Watercraft	762	2,755	17	1,750	8	47.1%	9	52.9%	0	0.0%
Ski Centers & Resorts	761	2,756	25	1,526	20	80.0%	5	20.0%	0	0.0%
Senior Care Information and Resources	761	2,756	2	3,047	2	100.0%	0	0.0%	0	0.0%
Dietitians	760	2,758	12	1,990	5	60.0%	5	41.7%	1	8.3%
Jewelry Castings	758	2,759	3	2,841	3	0.0%	3	100.0%	0	0.0%
Carpet & Rug Dyers	757	2,760	14	1,891	6	42.9%	8	57.1%	0	0.0%
Oriental Goods - Retail	754	2,761	8	2,266	3	37.5%	5	62.5%	0	0.0%
Lotteries - Local	753	2,762	7	2,363	3	42.9%	3	42.9%	3	42.9%
Steamship Agencies	752	2,763	2	3,047	2	0.0%	0	100.0%	0	0.0%
Lamps - Supplies & Parts	751	2,764	8	2,185	4	44.4%	4	55.6%	0	0.0%
Consultants - Telecommunication	751	2,764	4	2,684	2	50.0%	2	50.0%	0	0.0%
Mountain Climbing Equipment	749	2,766	2	3,047	2	0.0%	2	100.0%	0	0.0%
Popcorn Machines	748	2,767	3	2,841	3	100.0%	0	0.0%	0	0.0%
Turbines	747	2,768	3	2,841	2	66.7%	0	0.0%	1	33.3%
Caterer Equipment & Supplies	745	2,769	2	3,047	2	0.0%	2	100.0%	0	0.0%
Plastics - Raw Materials, Powder, Liquid	745	2,769	0	3,309	1	0.0%	0	0.0%	0	0.0%
Doll Houses & Accessories	744	2,771	16	1,795	10	62.5%	6	37.5%	0	0.0%
Towing - Marine	742	2,772	3	2,841	2	66.7%	1	33.3%	0	0.0%
Television Program Distributors	741	2,773	23	1,569	0	0.0%	6	26.1%	17	73.9%
Limestone	741	2,773	2	3,047	2	100.0%	0	0.0%	0	0.0%
Carpet & Rug Binding Machines	741	2,773	1	3,309	1	100.0%	0	0.0%	0	0.0%
Telecommunication Design	737	2,776	12	1,990	12	100.0%	0	0.0%	0	0.0%
Floor Coatings - Epoxy/Polyurethane	737	2,776	7	2,363	4	57.1%	3	42.9%	0	0.0%
Physicians & Surgeons - Pulmonary Diseases	737	2,776	6	2,462	6	100.0%	0	0.0%	0	0.0%
Frozen Foods - Processors	736	2,779	2	3,047	1	50.0%	0	0.0%	1	50.0%
Actuaries	735	2,780	1	3,309	1	100.0%	0	0.0%	0	0.0%
Electrical Power Systems (Residential & Commercial) - Backup Systems	734	2,781	6	2,462	4	66.7%	2	33.3%	0	0.0%
Carpet & Rug Pads, Linings & Accessories	733	2,782	13	1,940	6	46.2%	7	53.8%	0	0.0%
Professional Fundraiser	733	2,782	4	2,684	1	25.0%	3	75.0%	0	0.0%
Pipe & Valve Fitters	733	2,782	0	3,787	0	0.0%	0	0.0%	0	0.0%
Copper Products	732	2,785	2	3,047	2	0.0%	2	100.0%	0	0.0%
Soil Conditioners	732	2,785	2	3,047	0	0.0%	2	100.0%	0	0.0%
Childrens & Infants Wear - Wholesale & Manufacturing	731	2,787	4	2,684	2	50.0%	2	50.0%	0	0.0%
Data Recovery	730	2,788	8	2,266	3	37.5%	5	62.5%	0	0.0%
Lotteries - State	729	2,788	3	2,559	1	60.0%	2	40.0%	1	20.0%
Sports Hospitality	730	2,788	1	3,309	1	100.0%	0	0.0%	0	0.0%
Foot Appliances	729	2,791	5	2,559	2	40.0%	3	60.0%	0	0.0%
Slate	729	2,791	3	2,841	2	66.7%	1	33.3%	0	0.0%
Lake & Pond Management	728	2,793	1	3,309	0	0.0%	1	100.0%	0	0.0%
Corporate Awards	725	2,794	0	3,787	0	0.0%	0	0.0%	0	0.0%
Partitions	724	2,795	2	3,047	2	100.0%	0	0.0%	0	0.0%
Funeral Directors Equipment & Supplies	724	2,795	4	3,309	0	0.0%	1	100.0%	0	0.0%
Chimney Lining Materials	723	2,797	4	2,684	0	0.0%	4	100.0%	0	0.0%
Ship Builders & Repair	722	2,798	0	3,787	0	0.0%	0	0.0%	0	0.0%
Display Installation Service	721	2,799	4	2,684	2	50.0%	2	50.0%	0	0.0%
Railroad Equipment & Supplies	720	2,800	0	3,787	0	0.0%	0	0.0%	0	0.0%
Laboratories - Veterinary	719	2,801	7	2,363	6	85.7%	6	14.3%	0	0.0%
Pharmaceutical Products - Research	718	2,802	1	3,047	1	50.0%	0	0.0%	0	0.0%
Speakers - Wholesale & Manufacturers	716	2,803	10	2,110	5	50.0%	5	50.0%	0	0.0%
Cement - Retail	716	2,803	8	2,266	2	25.0%	6	75.0%	0	0.0%
Door Frames	716	2,803	0	3,787	0	0.0%	0	0.0%	0	0.0%
Resident Buyers	713	2,806	5	2,559	0	0.0%	4	80.0%	1	20.0%
Insect Control Devices	712	2,807	9	2,185	4	44.4%	5	55.6%	0	0.0%

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Crematories	712	2,807	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pile Driving	711	2,809	1	3,309	1	100.0%	0	0.0%	0	0.0%
Auto Sunroofs	710	2,810	7	2,363	5	71.4%	2	28.6%	0	0.0%
Fishermens Supplies	710	2,810	5	2,559	4	80.0%	1	20.0%	0	0.0%
Insurance - Medical Liability	709	2,812	2	2,462	3	66.7%	0	0.0%	0	0.0%
Axles	709	2,812	2	3,047	2	100.0%	0	0.0%	0	0.0%
Tables - Folding	708	2,814	0	3,787	0	0.0%	0	0.0%	0	0.0%
Industrial Developments	707	2,815	6	2,462	3	50.0%	3	50.0%	0	0.0%
Juices	705	2,816	14	1,891	7	50.0%	7	50.0%	0	0.0%
Building Materials - Used	705	2,816	3	2,841	3	33.3%	2	66.7%	0	0.0%
Jewelry Advisory Service	704	2,818	6	2,462	3	50.0%	3	16.7%	1	33.3%
Cabinet Maker	699	2,819	7	2,363	4	57.1%	2	28.6%	1	14.3%
Corporation Supplies	698	2,820	0	3,787	0	0.0%	0	0.0%	0	0.0%
Swords	695	2,821	62	1,012	11	17.7%	51	82.3%	0	0.0%
Motel & Hotel Consultants	695	2,821	44	1,197	25	56.8%	19	43.2%	0	0.0%
Air Fragrances	695	2,821	6	2,462	2	33.3%	3	50.0%	1	16.7%
Paint Manufacturing Materials	694	2,824	7	2,363	6	85.7%	0	0.0%	1	14.3%
Contractor - Disabled Access	693	2,825	1	3,309	1	100.0%	0	0.0%	0	0.0%
Heat Treating - Metal	692	2,826	0	3,787	0	0.0%	0	0.0%	0	0.0%
Golf Course Equipment & Supplies	691	2,827	12	1,990	9	75.0%	3	25.0%	0	0.0%
Clinics - Dialysis	683	2,828	2	3,047	2	100.0%	0	0.0%	0	0.0%
Sewing Machines - Industrial & Commercial	683	2,828	1	3,309	1	100.0%	0	0.0%	0	0.0%
Salt	682	2,830	2	3,047	1	50.0%	1	50.0%	0	0.0%
Statistical Service	681	2,831	9	2,185	6	33.3%	3	66.7%	0	0.0%
Financial Planning Kit	681	2,831	5	2,559	3	60.0%	1	20.0%	1	20.0%
Freight Consolidating	681	2,831	1	3,309	1	100.0%	0	0.0%	0	0.0%
Nurserymen Equipment & Supplies	680	2,834	4	2,684	3	75.0%	1	25.0%	0	0.0%
Tools - Pneumatic	680	2,834	0	3,787	0	0.0%	0	0.0%	0	0.0%
Backflow Prevention Devices & Services	677	2,836	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sash Operating Devices	677	2,837	0	3,787	0	0.0%	0	0.0%	0	0.0%
Bankruptcy Counseling - Federally Certified	675	2,838	1	3,309	0	100.0%	0	0.0%	0	0.0%
Presses - Power-Equipment	674	2,839	8	2,266	8	100.0%	0	0.0%	0	0.0%
Sump Pump Contractors	674	2,839	3	2,841	2	66.7%	1	33.3%	0	0.0%
Grouting Compounds	673	2,841	4	2,684	3	75.0%	1	25.0%	0	0.0%
Radios - Citizen Band	673	2,841	4	2,684	4	100.0%	0	0.0%	0	0.0%
Auto Repair - Vintage	671	2,843	3	2,266	3	37.5%	2	37.5%	0	0.0%
Farms - Organic	670	2,844	37	1,304	27	73.0%	10	27.0%	0	0.0%
Pneumatic Equipment Components	670	2,844	1	3,309	0	0.0%	1	100.0%	0	0.0%
Physicians & Surgeons Information Bureaus	665	2,846	2	3,047	1	50.0%	0	0.0%	1	50.0%
Sundries Stores	664	2,847	21	1,627	14	66.7%	7	33.3%	0	0.0%
Logging Equipment & Supplies	662	2,848	1	3,309	1	100.0%	0	0.0%	0	0.0%
Fireproofing	660	2,849	0	660	0	0.0%	0	0.0%	0	0.0%
Knitting Instruction	659	2,850	5	2,559	3	60.0%	2	40.0%	0	0.0%
Aircraft Instruments	659	2,850	0	3,787	0	0.0%	0	0.0%	0	0.0%
Family Planning - Abortion Services	658	2,852	3	2,841	1	33.3%	0	0.0%	2	66.7%
Bar Supplies	657	2,853	10	2,110	5	50.0%	5	50.0%	0	0.0%
Jewels - Imitation	657	2,853	4	2,684	1	25.0%	1	25.0%	2	50.0%
Flowers ? International	656	2,855	1	3,309	1	100.0%	0	0.0%	0	0.0%
Pianos - Restoration & Refinishing	656	2,855	1	3,309	1	100.0%	0	0.0%	0	0.0%
Spraying Equipment	656	2,855	1	3,309	0	0.0%	1	100.0%	0	0.0%
Washing Machines & Dryers - Rent & Lease	655	2,858	28	1,462	28	100.0%	0	0.0%	0	0.0%
Signs - Maintenance & Repair	654	2,859	4	2,684	1	25.0%	3	75.0%	0	0.0%
Hawaiian Goods	652	2,860	5	2,559	4	80.0%	1	20.0%	0	0.0%
Letters - Sign	652	2,860	5	2,559	4	80.0%	1	20.0%	0	0.0%
Die Castings	652	2,860	3	2,841	3	0.0%	0	100.0%	0	0.0%
Meat Packers Equipment & Supplies	650	2,863	1	3,309	0	100.0%	0	0.0%	0	0.0%
Stone - Crushed	649	2,864	3	2,841	2	66.7%	0	0.0%	1	33.3%
Right of Way Acquisition Service	649	2,864	2	3,047	2	0.0%	2	100.0%	0	0.0%
Demonstration Services	647	2,866	1	3,309	1	100.0%	0	0.0%	0	0.0%
Diamond Cutters	646	2,867	0	3,787	0	0.0%	0	0.0%	0	0.0%
Encyclopedias	645	2,868	7	2,363	5	71.4%	2	28.6%	0	0.0%
Barge Lines	645	2,868	2	3,047	2	100.0%	0	0.0%	0	0.0%
Meditation Instruction	645	2,868	2	3,047	1	50.0%	1	50.0%	0	0.0%
Manicuring	644	2,871	10	2,110	5	50.0%	4	40.0%	1	10.0%
Vehicle Graphics	643	2,872	5	2,559	2	40.0%	3	60.0%	0	0.0%
Sheepskin Specialties	643	2,872	1	3,309	0	0.0%	1	100.0%	0	0.0%
Speakers - Rebuild & Repair	642	2,874	3	2,185	6	66.7%	0	33.3%	0	0.0%
Wallpaper Hangers	642	2,874	2	3,047	1	50.0%	1	50.0%	0	0.0%
Starters - Engine	640	2,876	1	3,309	1	100.0%	0	0.0%	0	0.0%
Earthworms	638	2,877	1	3,309	0	0.0%	1	100.0%	0	0.0%
Sawmill Equipment & Supplies	633	2,878	0	3,787	0	0.0%	0	0.0%	0	0.0%
Grain Drvng	632	2,879	1	3,309	1	100.0%	0	0.0%	0	0.0%
Flags & Banners - Manufacturers Supplies	630	2,880	5	2,559	0	0.0%	5	100.0%	0	0.0%
Gymnastic Equipment & Supplies	628	2,881	3	2,841	2	33.3%	1	66.7%	0	0.0%
Brewers Equipment & Supplies	627	2,882	1	3,309	0	0.0%	1	100.0%	0	0.0%
Plaster	626	2,883	2	3,047	2	100.0%	0	0.0%	0	0.0%
Power Plant Equipment	625	2,884	2	3,047	2	100.0%	0	0.0%	0	0.0%
Brakes - Manufacturers & Distributors	624	2,885	2	2,363	3	42.9%	4	57.1%	0	0.0%
Exterior Designers	624	2,885	5	2,559	2	40.0%	3	60.0%	0	0.0%
Rendering Companies	624	2,885	1	3,309	0	100.0%	0	0.0%	0	0.0%
Plumbing Plan Services	623	2,888	5	2,559	5	100.0%	0	0.0%	0	0.0%
Traffic Engineers & Planning Service	622	2,889	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tubing - Metal	622	2,889	0	3,787	0	0.0%	0	0.0%	0	0.0%
Internet Cafes	621	2,891	13	1,940	6	46.2%	6	46.2%	1	7.7%
Tool Salvage Companies	619	2,892	11	2,051	11	100.0%	0	0.0%	0	0.0%
Yoga Supplies	619	2,892	6	2,462	5	83.3%	1	16.7%	0	0.0%
Riggers	619	2,892	3	2,841	1	33.3%	2	66.7%	0	0.0%
Smoke Detectors & Alarms	619	2,892	3	2,841	1	33.3%	2	66.7%	0	0.0%
Physicians Assistants	618	2,896	3	2,841	2	66.7%	1	33.3%	0	0.0%
Theatrical Managers & Producers	618	2,896	0	3,787	0	0.0%	0	0.0%	0	0.0%
Boxes - Specialty & Fancy	617	2,898	6	2,462	3	50.0%	3	50.0%	0	0.0%
Foster Child Care	614	2,899	1	3,309	1	100.0%	0	0.0%	0	0.0%
Housing Consultants & Referral Service	613	2,900	15	1,839	7	46.7%	8	53.3%	0	0.0%
Equipment Calibration	612	2,901	2	3,047	1	50.0%	1	50.0%	0	0.0%
Oil Well Equipment & Supplies	610	2,902	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tanks - Fiber Glass, Plastic	608	2,903	3	2,841	2	66.7%	1	33.3%	0	0.0%
Acids	607	2,904	0	3,787	0	0.0%	0	0.0%	0	0.0%
Grain Dealers	606	2,905	0	3,787	0	0.0%	0	0.0%	0	0.0%
Physical Therapy Equipment	605	2,906	5	2,559	5	100.0%	0	0.0%	0	0.0%
Tennis Courts - Private	604	2,907	4	2,684	2	50.0%	1	25.0%	1	25.0%
Scientists	604	2,907	0	3,787	0	0.0%	0	0.0%	0	0.0%
Shirts - Wholesale & Manufacturers	603	2,909	10	2,110	9	90.0%	1	10.0%	0	0.0%
Building Inspection - Commercial	603	2,909	3	2,841	2	66.7%	1	33.3%	0	0.0%
Bags - Plastic	603	2,909	0	3,787	0	0.0%	0	0.0%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
DVD sales & service	600	2,912	40	1,248	13	32.5%	24	60.0%	3	7.5%
Dictating Machines & Supplies	600	2,912	0	3,787	0	0.0%	0	0.0%	0	0.0%
Roof Cooling Systems	599	2,914	2	3,047	1	50.0%	0	0.0%	1	50.0%
Truck Service & Repair - Mobile	599	2,914	0	3,309	1	100.0%	0	0.0%	0	0.0%
Polyurethane Products	598	2,916	0	3,787	0	0.0%	0	0.0%	0	0.0%
Insecticides	597	2,917	3	2,841	3	100.0%	0	0.0%	0	0.0%
Concrete Patching Compounds	597	2,917	2	3,047	0	0.0%	2	100.0%	0	0.0%
Layouts - Office, Factory	596	2,919	14	1,891	9	64.3%	5	35.7%	0	0.0%
Burial Advisory Service	596	2,919	7	2,363	6	85.7%	1	14.3%	0	0.0%
Paper Hangers - Wall covering	593	2,921	2	2,363	2	28.6%	5	71.4%	0	0.0%
Divers	592	2,922	8	2,185	5	55.6%	4	44.4%	0	0.0%
Ice Cream Manufacturers Equipment	592	2,922	5	2,559	3	60.0%	2	40.0%	0	0.0%
Labeling Equipment	592	2,922	4	2,684	1	25.0%	3	75.0%	0	0.0%
Candy & Confectionery Manufacturer Equip & Supplies	592	2,922	1	3,309	1	100.0%	0	0.0%	0	0.0%
Calculators, Adding Machines & Supplies	588	2,926	14	1,891	12	85.7%	2	14.3%	0	0.0%
Tool & Die Makers Equipment & Supplies	588	2,926	13	1,940	11	84.6%	2	15.4%	0	0.0%
Pipe Line Companies	588	2,926	0	3,787	0	0.0%	0	0.0%	0	0.0%
Coal Miners & Shippers	586	2,929	0	3,787	0	0.0%	0	0.0%	0	0.0%
Contractor - Flat Roof	582	2,930	6	2,462	4	66.7%	2	33.3%	0	0.0%
Tools - Hydraulic	580	2,931	2	3,047	2	100.0%	0	0.0%	0	0.0%
Tank Cleaning	579	2,932	3	2,841	2	66.7%	1	33.3%	0	0.0%
Oil - Crude - Purchasing	579	2,932	1	3,309	1	100.0%	0	0.0%	0	0.0%
Jewelry Engravers	578	2,934	5	2,559	2	40.0%	3	60.0%	0	0.0%
Artificial Flowers & Plants - Manufacturer Supplies	578	2,934	2	3,047	1	50.0%	1	50.0%	0	0.0%
Inks - Writing & Marking	576	2,936	1	3,309	1	100.0%	0	0.0%	0	0.0%
Railroads - Freight	573	2,937	1	3,309	1	100.0%	0	0.0%	0	0.0%
Mattress Makers Supplies	572	2,938	10	2,110	4	40.0%	5	50.0%	1	10.0%
Television Sys & Equipment - Closed Circuit	572	2,938	10	2,110	6	60.0%	2	20.0%	2	20.0%
Bulldozers	571	2,940	3	3,047	3	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Insurance Law	571	2,941	11	3,309	0	0.0%	1	100.0%	0	0.0%
Pool Tables Sales	569	2,942	5	2,559	2	40.0%	3	60.0%	0	0.0%
Air Flight Attendants	568	2,943	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rubber - Synthetic	567	2,944	2	3,047	2	100.0%	0	0.0%	0	0.0%
Coal & Coke - Retail	567	2,944	1	3,309	1	100.0%	0	0.0%	0	0.0%
Two-Way Radio Sales & Service	567	2,944	1	3,309	0	0.0%	1	100.0%	0	0.0%
Kennels Equipment & Supplies	566	2,947	10	2,110	8	80.0%	2	20.0%	0	0.0%
Storage - Data	566	2,947	8	2,266	8	100.0%	0	0.0%	0	0.0%
Aircraft Rebuilding	566	2,947	1	3,309	1	100.0%	0	0.0%	0	0.0%
Engineering Reports	566	2,947	0	3,787	0	0.0%	0	0.0%	0	0.0%
Albums	565	2,951	9	2,185	6	66.7%	2	22.2%	1	11.1%
Rehabilitation Products - Pediatric	565	2,951	1	3,309	1	100.0%	0	0.0%	0	0.0%
Data Processing Equipment - Maintenance	563	2,953	17	1,250	16	94.1%	1	5.9%	0	0.0%
Signs - Erectors & Hangers	562	2,953	3	2,841	1	33.3%	2	66.7%	0	0.0%
Shoe Findings & Supplies	560	2,955	4	2,684	4	100.0%	0	0.0%	0	0.0%
Springs - Coil, Flat - Distributors & Manufacturing	560	2,955	2	3,047	2	100.0%	0	0.0%	0	0.0%
Dune Buggies	558	2,957	2	3,047	2	100.0%	0	0.0%	0	0.0%
Promotional Products - Non-Wearable	557	2,958	2	3,047	2	100.0%	0	0.0%	0	0.0%
Encyclopedias & Book Sales	556	2,959	23	1,669	19	82.6%	3	13.0%	1	4.3%
Surveying Instruments	556	2,959	2	2,841	2	66.7%	1	33.3%	0	0.0%
Truck Painting & Lettering	556	2,959	0	3,787	0	0.0%	0	0.0%	0	0.0%
Carpet Layers Equipment & Supplies	555	2,962	2	3,047	2	100.0%	0	0.0%	0	0.0%
Foundation Inspection	555	2,962	0	3,787	0	0.0%	0	0.0%	0	0.0%
Bath Liners	554	2,964	1	3,309	1	100.0%	0	0.0%	0	0.0%
Insurance - Rental	552	2,965	3	2,841	2	66.7%	1	33.3%	0	0.0%
Racquetball Courts - Private	550	2,966	18	1,213	15	83.3%	3	16.7%	0	0.0%
Campers - Supplies & Parts	549	2,967	1	3,309	0	0.0%	1	100.0%	0	0.0%
Concrete Aggregates	549	2,967	1	3,309	0	0.0%	1	100.0%	0	0.0%
Loans - Farm & Ranch	547	2,969	0	3,787	0	0.0%	0	0.0%	0	0.0%
Leather Cleaning	545	2,970	0	3,787	0	0.0%	0	0.0%	0	0.0%
Neckwear - Retail	544	2,971	0	3,787	0	0.0%	0	0.0%	0	0.0%
Aircraft & Aircraft Equipment - Testing	542	2,972	0	3,787	0	0.0%	0	0.0%	0	0.0%
Water Skiing Equipment & Supplies	541	2,973	11	2,051	4	36.4%	7	63.6%	0	0.0%
Forgings	541	2,973	5	2,559	1	20.0%	4	80.0%	0	0.0%
Clutches	539	2,975	1	3,309	0	0.0%	1	100.0%	0	0.0%
Ringtones	538	2,976	85	881	77	90.6%	8	9.4%	0	0.0%
Soil Testing	537	2,977	4	2,684	1	25.0%	3	75.0%	0	0.0%
Transt Lines	536	2,978	12	1,990	11	91.7%	1	8.3%	0	0.0%
Robots	536	2,978	1	3,309	1	100.0%	0	0.0%	0	0.0%
Plywood & Veneers	535	2,980	7	2,363	1	14.3%	5	71.4%	1	14.3%
Livestock Feeding	535	2,980	5	2,559	4	80.0%	1	20.0%	0	0.0%
Metaphysicians	535	2,980	2	3,047	1	50.0%	1	50.0%	0	0.0%
Import Representatives	534	2,983	5	2,559	3	60.0%	2	40.0%	0	0.0%
Plastics - Research & Consulting	534	2,983	3	2,841	3	100.0%	0	0.0%	0	0.0%
Hats - Clean & Renovate	533	2,985	4	2,684	1	25.0%	3	75.0%	0	0.0%
Medical Case Management	533	2,985	1	3,309	1	100.0%	0	0.0%	0	0.0%
Paneling	532	2,987	3	2,841	2	66.7%	1	33.3%	0	0.0%
Swap Shops	531	2,988	8	2,266	4	50.0%	4	50.0%	0	0.0%
Tricks & Jokes	531	2,988	1	3,309	1	100.0%	0	0.0%	0	0.0%
Missile & Rocket Research & Development	531	2,988	0	3,787	0	0.0%	0	0.0%	0	0.0%
Textile Fibers	530	2,991	0	3,309	0	0.0%	1	100.0%	0	0.0%
Karts - Motorized	528	2,992	15	1,839	6	40.0%	9	60.0%	0	0.0%
Orchestras & Bands	528	2,992	9	2,185	3	33.3%	6	66.7%	0	0.0%
Computer Assisted Design Services	526	2,994	4	2,684	3	75.0%	1	25.0%	0	0.0%
Benches & Work Tables	526	2,994	1	3,309	1	100.0%	0	0.0%	0	0.0%
Welcome Service for Newcomers	525	2,996	0	3,787	0	0.0%	0	0.0%	0	0.0%
Mountain/Rock Climbing Instruction	524	2,997	0	3,309	0	0.0%	1	100.0%	0	0.0%
Soy Bean Products	522	2,998	1	3,309	0	0.0%	1	100.0%	0	0.0%
Water Pollution Control	519	2,999	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dentist Information Bureaus	516	3,000	32	1,394	1	3.1%	1	3.1%	30	93.8%
Hardware Consultants	516	3,000	2	3,047	1	50.0%	1	50.0%	0	0.0%
Ladders	516	3,000	1	3,309	0	0.0%	1	100.0%	0	0.0%
Acoustical Ceiling Removal	516	3,000	0	3,787	0	0.0%	0	0.0%	0	0.0%
Flavoring Extracts	516	3,004	0	3,309	0	0.0%	0	0.0%	0	0.0%
Smoke Abatement Equipment	514	3,005	24	1,552	13	54.2%	9	37.5%	2	8.3%
Music Copyists	514	3,005	19	1,694	5	26.3%	8	42.1%	6	31.6%
Auto Parts ? Antique	513	3,007	2	3,047	1	50.0%	1	50.0%	0	0.0%
Bicycles - Renting	512	3,008	18	1,213	12	66.7%	6	33.3%	0	0.0%
Schools - Academic - Collage Preparatory	512	3,008	2	2,841	2	66.7%	0	0.0%	1	33.3%
Towels - Cloths-Wholesale & Manufacturers	510	3,010	15	1,839	14	67.8%	1	6.2%	0	0.0%
Beltng & Supplies	509	3,011	0	3,787	0	0.0%	0	0.0%	0	0.0%
Casinos - Online	508	3,012	21	1,627	17	81.0%	4	19.0%	0	0.0%
Campers - Rent & Lease	507	3,013	8	2,266	6	75.0%	2	25.0%	0	0.0%
Spray On Siding	507	3,013	8	2,266	2	25.0%	6	75.0%	0	0.0%
Auto Metal & Equipment - Distribution & Manufacturing	506	3,015	2	3,047	2	100.0%	0	0.0%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmps Settled	%	Cmps Not Settled	%	Cmps Unable to Pursue	%
Tool Designers	506	3,015	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pipe Line Equipment	505	3,017	1	3,309	1	100.0%	0	0.0%	0	0.0%
Electric Switchboards	504	3,018	1	3,309	0	100.0%	0	0.0%	0	0.0%
Etiquette School	503	3,019	0	3,787	0	0.0%	0	0.0%	0	0.0%
Heaters - Automotive	502	3,020	2	2,841	2	66.7%	0	33.3%	0	0.0%
Polyethylene Materials & Products	502	3,020	0	3,787	0	0.0%	1	0.0%	0	0.0%
Barrels & Drums	501	3,022	6	2,462	2	33.3%	4	66.7%	0	0.0%
Drug Manufacturers	500	3,023	3	2,841	3	100.0%	0	0.0%	0	0.0%
Skateboard Parks & Rinks	499	3,024	9	2,185	7	77.8%	2	22.2%	0	0.0%
Oils - Vegetables	499	3,024	2	3,047	0	100.0%	0	0.0%	0	0.0%
Consultants - Pharmaceutical	498	3,026	2	3,047	2	100.0%	0	0.0%	0	0.0%
Coppersmiths	498	3,026	1	3,309	1	100.0%	0	0.0%	0	0.0%
Moving Sales	498	3,026	1	3,309	1	100.0%	0	0.0%	0	0.0%
Bicycle Racks & Security Systems	497	3,029	2	3,047	1	50.0%	1	50.0%	0	0.0%
Exhibit Design & Construction	492	3,030	4	2,684	0	100.0%	4	100.0%	0	0.0%
Inspection Devices - Industrial	492	3,030	2	3,047	2	100.0%	0	0.0%	0	0.0%
Picture Frames - Wholesale & Manufacturers	492	3,030	1	3,309	1	100.0%	0	0.0%	0	0.0%
Referral - Auto Repair	491	3,033	34	1,358	14	41.2%	19	55.9%	1	2.9%
Oil Handling Equipment	490	3,034	0	3,787	0	0.0%	0	0.0%	0	0.0%
Wallpaper Removing	490	3,034	0	3,787	0	0.0%	0	0.0%	0	0.0%
Blankets	489	3,036	24	1,552	23	95.8%	1	4.2%	0	0.0%
Meters	489	3,036	6	2,462	5	83.3%	1	0.0%	1	16.7%
Generators - Maintenance	489	3,036	5	2,559	2	40.0%	2	40.0%	0	20.0%
Game Farms	489	3,036	2	3,047	2	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Trademark	489	3,036	1	3,309	0	0.0%	1	100.0%	0	0.0%
Riggers Equipment & Supplies	489	3,036	0	3,787	0	0.0%	0	0.0%	0	0.0%
Street Cleaning	489	3,036	0	3,787	0	0.0%	0	0.0%	0	0.0%
Physicians & Surgeons - Sports Medicine	487	3,043	8	2,266	8	100.0%	0	0.0%	0	0.0%
Inks - Print & Lithograph	485	3,044	21	1,622	1	4.8%	20	95.2%	0	0.0%
Medicians	485	3,044	5	2,559	2	40.0%	2	40.0%	1	20.0%
News Dealers	482	3,046	5	2,559	5	100.0%	0	0.0%	0	0.0%
Mirrors - Manufacturers Supplies	481	3,047	6	2,462	0	0.0%	6	100.0%	0	0.0%
Race Track Equipment & Supplies	481	3,047	1	3,309	1	100.0%	0	0.0%	0	0.0%
Saltwater Pools - Equipment & Supplies	480	3,049	7	2,363	7	100.0%	0	0.0%	0	0.0%
Jacks	480	3,049	2	3,047	1	50.0%	1	50.0%	0	0.0%
Tax Software	480	3,049	0	3,047	0	100.0%	0	0.0%	0	0.0%
Hose & Tubing - Rubber & Plastic	480	3,049	1	3,309	0	0.0%	1	100.0%	0	0.0%
Coal Brokers	480	3,049	0	3,787	0	0.0%	0	0.0%	0	0.0%
Metal Rolling & Forming	480	3,049	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fire & Flood Emergency Service	478	3,055	0	3,787	0	0.0%	0	0.0%	0	0.0%
Buses - Distributors & Manufacturers	477	3,056	0	3,787	0	0.0%	0	0.0%	0	0.0%
Post Offices	476	3,057	31	1,414	14	45.2%	15	48.4%	2	5.5%
Washers	476	3,057	18	1,713	1	88.9%	1	5.6%	1	5.6%
Animal Foods - Zoo, Circus	476	3,057	2	3,047	0	0.0%	2	100.0%	0	0.0%
Guest Ranch	476	3,057	2	3,047	2	100.0%	0	0.0%	0	0.0%
Furniture Repair & Refinish Supplies	475	3,061	4	2,684	3	75.0%	1	25.0%	0	0.0%
Circuit Breakers	475	3,061	0	3,787	0	0.0%	0	0.0%	0	0.0%
Canes	474	3,063	0	2,841	3	100.0%	0	0.0%	0	0.0%
Microwave Ovens - Service & Repair	472	3,064	18	1,713	12	66.7%	6	33.3%	0	0.0%
Propellers	472	3,064	2	3,047	2	100.0%	0	0.0%	0	0.0%
Slides & Film Strips	472	3,064	0	3,787	0	0.0%	0	0.0%	0	0.0%
Feed Mill Equipment & Supplies	471	3,067	0	3,787	0	0.0%	0	0.0%	0	0.0%
Interior Designers - Architectural	468	3,068	5	2,559	3	60.0%	2	40.0%	0	0.0%
Horticultural Consultants	468	3,068	0	3,787	0	0.0%	0	0.0%	0	0.0%
Poultry - Retail	467	3,070	1	3,309	1	100.0%	0	0.0%	0	0.0%
Sewer Inspection	467	3,070	1	3,309	1	100.0%	0	0.0%	0	0.0%
Metals - Precoated	466	3,072	2	3,047	1	50.0%	1	50.0%	0	0.0%
Miniatures - Collectors	466	3,072	2	3,047	2	100.0%	0	0.0%	0	0.0%
Cryogenics	466	3,072	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sewer Cleaning Equipment & Supplies	465	3,075	1	3,309	0	0.0%	1	100.0%	0	0.0%
Wicker Products	464	3,076	11	1,454	8	72.7%	0	27.3%	0	0.0%
Fasteners - Textile & Apparel	464	3,076	4	2,684	4	100.0%	0	0.0%	0	0.0%
Fax Equipment & Systems	463	3,078	1	3,309	0	0.0%	1	100.0%	0	0.0%
Oil Well Logging & Perforating	463	3,078	0	3,787	0	0.0%	0	0.0%	0	0.0%
Real Estate - Industrial	462	3,080	3	2,841	3	100.0%	0	0.0%	0	0.0%
Bottlers Equipment & Supplies	460	3,081	2	3,047	2	100.0%	0	0.0%	0	0.0%
Floors - Garage	458	3,081	2	460	1	50.0%	1	50.0%	0	0.0%
Singing Telegrams	458	3,083	6	2,462	1	16.7%	5	83.3%	0	0.0%
Senior Housing/Living	457	3,084	5	2,559	5	100.0%	0	0.0%	0	0.0%
Vacuum Cleaners - Industrial & Commercial	457	3,084	5	2,559	5	100.0%	0	0.0%	0	0.0%
Templates	456	3,086	0	3,787	0	0.0%	0	0.0%	0	0.0%
Window Shades - Cleaning & Repair	456	3,086	0	3,787	0	0.0%	0	0.0%	0	0.0%
Records Management	454	3,088	8	2,684	4	50.0%	4	50.0%	0	0.0%
Plastics - Extruders	454	3,088	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pumps - Supplies & Parts	453	3,090	1	3,309	1	100.0%	0	0.0%	0	0.0%
Patio Builder	452	3,091	17	1,750	3	17.6%	14	82.4%	0	0.0%
Alzheimer Care, Information & Treatment	452	3,091	0	3,787	0	0.0%	0	0.0%	0	0.0%
Umbrellas	449	3,093	3	2,841	3	100.0%	0	0.0%	0	0.0%
Baskets - Wholesale & Manufacturers	449	3,094	3	2,841	2	66.7%	0	0.0%	1	33.3%
Premium Goods	447	3,095	28	1,664	20	100.0%	0	0.0%	0	0.0%
Engraving Equipment & Supplies	447	3,095	2	3,047	1	50.0%	1	50.0%	0	0.0%
Fumigation Services	447	3,095	0	3,787	0	0.0%	0	0.0%	0	0.0%
Auto Headlight Restoration	446	3,098	8	2,266	5	62.5%	3	37.5%	0	0.0%
Japanese Food Products	446	3,098	4	2,684	2	50.0%	2	50.0%	0	0.0%
Radiator Sales	446	3,098	4	2,684	4	100.0%	0	0.0%	0	0.0%
Grain Elevator Builders	446	3,098	0	3,787	0	0.0%	0	0.0%	0	0.0%
Medicines - Patent & Proprietary	445	3,102	13	1,940	6	46.2%	7	53.8%	0	0.0%
Kitchen Cabinets - Refinishing, Refacing & Resurfacing	445	3,102	5	2,559	5	100.0%	0	0.0%	0	0.0%
Physicians & Surgeons Equipment - Repair & Refinish	445	3,102	0	3,787	0	0.0%	0	0.0%	0	0.0%
Etched Products - Metal, Glass	444	3,105	4	2,684	4	100.0%	0	0.0%	0	0.0%
Sewing Machines - Supplies & Parts	443	3,106	14	1,891	7	50.0%	7	50.0%	0	0.0%
Political Organizations	443	3,106	5	2,559	3	60.0%	2	40.0%	0	0.0%
Souvenirs - Wholesale & Manufacturers	443	3,106	5	2,559	3	60.0%	2	20.0%	0	20.0%
Timber Framing	443	3,106	0	3,787	0	0.0%	0	0.0%	0	0.0%
Bus Lines Ticket Agencies	442	3,110	23	1,569	21	91.3%	1	4.3%	1	4.3%
Charity - Environment	442	3,110	1	3,309	0	0.0%	1	100.0%	0	0.0%
Online Publications	441	3,112	22	1,604	8	36.4%	14	63.6%	0	0.0%
Physicians & Surgeons - Industrial Medicine	441	3,112	2	3,047	2	100.0%	0	0.0%	0	0.0%
Buses - Repair & Service	441	3,112	1	3,309	1	100.0%	0	0.0%	0	0.0%
Seminar Marketing	440	3,115	7	2,363	3	42.9%	4	57.1%	0	0.0%
Tanks - Repair	440	3,115	3	2,841	1	33.3%	2	66.7%	0	0.0%
Video Tapes & Discs - Wholesale & Manufacturers	439	3,117	4	2,684	3	75.0%	1	25.0%	0	0.0%
Asphalt Mixing Equipment	439	3,117	3	2,841	2	66.7%	1	33.3%	0	0.0%
Seals - Oil, Grease	439	3,117	2	3,047	2	100.0%	0	0.0%	0	0.0%

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Tapestries	438	3,120	1	3,309	1	100.0%	0	0.0%	0	0.0%
Wine Cellars	435	3,121	2	3,047	1	50.0%	1	50.0%	0	0.0%
Trapping Equipment & Supplies	434	3,122	4	2,684	2	50.0%	2	25.0%	1	25.0%
Condiments & Sauces	433	3,123	6	2,462	4	66.7%	2	33.3%	0	0.0%
Nuclear Energy Consultants	431	3,124	5	3,287	0	0.0%	0	0.0%	0	0.0%
China & Crystal - Repair	430	3,125	9	2,185	7	77.8%	2	22.2%	0	0.0%
Cabs - Tractor, Truck	430	3,125	7	2,363	5	71.4%	2	28.6%	0	0.0%
Dredging	430	3,125	0	3,787	0	0.0%	0	0.0%	0	0.0%
Bowling Clothes & Accessories	429	3,128	7	2,363	5	71.4%	2	28.6%	0	0.0%
Garbage Disposal Equipment - Supplies & Parts	429	3,128	6	2,462	3	50.0%	3	50.0%	0	0.0%
Gears & Gear Cutting	428	3,128	3	2,841	1	33.3%	2	66.7%	0	0.0%
Dry Ice	429	3,128	1	3,309	0	0.0%	1	100.0%	0	0.0%
Smelters & Refiners - Base Metals	428	3,132	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sports & Recreation	427	3,133	38	1,290	24	63.2%	14	36.8%	0	0.0%
Radiator Covers & Enclosures	424	3,134	3	2,841	2	66.7%	1	33.3%	0	0.0%
Pipe Bending & Fabricating	422	3,135	0	3,787	0	0.0%	0	0.0%	0	0.0%
Steam Cleaning - Automotive	421	3,136	0	3,787	0	0.0%	0	0.0%	0	0.0%
Grinding - Precision & Production	419	3,137	0	3,787	0	0.0%	0	0.0%	0	0.0%
Steel Processing & Fabricating Equipment	417	3,138	0	3,787	0	0.0%	0	0.0%	0	0.0%
Charity - Elderly	416	3,139	3	2,841	2	66.7%	0	0.0%	1	33.3%
Blasting Equipment & Supplies	416	3,139	1	3,309	1	100.0%	0	0.0%	0	0.0%
Libraries - Public	415	3,141	10	2,110	9	90.0%	1	10.0%	0	0.0%
Bowling Instruction	414	3,141	6	2,559	1	40.0%	2	40.0%	2	40.0%
Programmed Instruction	414	3,143	5	2,559	3	60.0%	3	60.0%	0	0.0%
Savings & Loan Association - Reps	413	3,144	5	2,559	1	20.0%	4	80.0%	0	0.0%
Motorcycle Riding Instruction	413	3,144	3	2,841	2	66.7%	1	33.3%	0	0.0%
Aircraft Ground Support & Service Equipment	413	3,144	1	3,309	1	100.0%	0	0.0%	0	0.0%
Statuary	412	3,147	2	3,047	0	0.0%	2	100.0%	0	0.0%
Employee Assistance Programs	411	3,148	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fashion Show Producers	410	3,149	3	2,841	1	33.3%	1	33.3%	1	33.3%
Casters & Glides	410	3,149	1	3,309	1	100.0%	0	0.0%	0	0.0%
Deodorizing & Disinfecting	408	3,151	2	3,047	2	100.0%	0	0.0%	0	0.0%
Bulletin & Directory Boards	407	3,152	12	1,990	9	75.0%	3	25.0%	0	0.0%
Tube Bending & Fabricating	406	3,153	1	3,309	1	100.0%	0	0.0%	0	0.0%
Auto Dealers - Hybrid Vehicles	404	3,154	9	2,185	8	88.9%	1	11.1%	0	0.0%
Cotton Goods - Wholesale & Manufacturers	403	3,155	10	3,309	1	100.0%	0	0.0%	0	0.0%
Consignment Service - Automobile	402	3,156	3	2,841	2	66.7%	1	33.3%	0	0.0%
Shears & Scissors	402	3,156	2	3,047	2	100.0%	0	0.0%	0	0.0%
Chemists - Analytical & Consulting	402	3,156	0	3,787	0	0.0%	0	0.0%	0	0.0%
Bins	401	3,159	4	2,684	4	100.0%	0	0.0%	0	0.0%
Fish & Seafood Brokers	401	3,159	3	2,841	0	0.0%	3	100.0%	0	0.0%
Rainwater Harvesting Systems	400	3,161	1	3,309	1	100.0%	0	0.0%	0	0.0%
Box Manufacturers Equipment & Supplies	399	3,162	3	2,841	1	33.3%	2	66.7%	0	0.0%
Doll Clothing & Accessories	399	3,162	2	3,047	1	50.0%	1	50.0%	0	0.0%
Transfers - Dry	398	3,164	18	1,713	0	0.0%	13	72.2%	5	27.8%
Children's Play Programs Instruction	398	3,164	10	2,110	6	60.0%	4	40.0%	0	0.0%
Aircraft Storage	397	3,166	5	2,559	2	40.0%	3	60.0%	0	0.0%
Litholestry Fabrics - Wholesale & Manufacturers	397	3,166	3	2,841	0	0.0%	3	100.0%	0	0.0%
Buses - Used	397	3,166	2	3,047	2	100.0%	0	0.0%	0	0.0%
Refractories	397	3,166	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pens & Pencils - Wholesale & Manufacturers	396	3,170	5	2,559	4	80.0%	1	20.0%	0	0.0%
Badges	396	3,170	0	3,787	0	0.0%	0	0.0%	0	0.0%
Organic Soil Fertilizer	395	3,172	1	3,309	1	100.0%	0	0.0%	0	0.0%
Glassware Decorators	394	3,173	8	2,266	4	50.0%	4	50.0%	0	0.0%
Architects Supplies	394	3,173	3	2,841	2	66.7%	1	33.3%	0	0.0%
Exterior Structures - Gazebos, Arbors, Pergolas	394	3,173	2	3,047	2	100.0%	0	0.0%	0	0.0%
Service Animals - Dogs	393	3,176	5	2,559	4	80.0%	1	20.0%	0	0.0%
Contractors - Gutters	393	3,176	2	3,047	1	50.0%	1	50.0%	0	0.0%
Meat Choppers & Grinders	393	3,176	1	3,309	1	100.0%	0	0.0%	0	0.0%
Lamps - Health	392	3,179	0	3,787	0	0.0%	0	0.0%	0	0.0%
Baby Foods	391	3,180	25	391	11	41.0%	14	56.0%	0	0.0%
Television & Radio Parts - Wholesale & Manufacturers	391	3,180	6	2,462	6	100.0%	0	0.0%	0	0.0%
Bullion Coin Dealers	391	3,180	0	3,787	0	0.0%	0	0.0%	0	0.0%
Wire Harnesses - Electrical	391	3,180	0	3,787	0	0.0%	0	0.0%	0	0.0%
Thermostats	390	3,184	2	3,047	1	50.0%	1	50.0%	0	0.0%
Furniture Manufacturers Equipment & Supplies	390	3,184	1	3,309	0	0.0%	0	0.0%	1	100.0%
Dresses - Wholesale & Manufacturers	389	3,186	17	1,750	11	62.7%	6	35.3%	0	0.0%
Appointment Setting Service	389	3,186	8	2,266	6	75.0%	2	25.0%	0	0.0%
Hosiery - Wholesale & Manufacturers	389	3,186	3	2,841	3	100.0%	0	0.0%	0	0.0%
Jewelry Polishing & Plating	389	3,186	2	3,047	1	50.0%	1	50.0%	0	0.0%
Typesetting	388	3,190	0	3,787	0	0.0%	0	0.0%	0	0.0%
Canvas - Wholesale & Manufacturers	387	3,191	15	1,839	9	60.0%	6	40.0%	0	0.0%
Bus - Sales & Rental	387	3,191	6	2,462	6	100.0%	0	0.0%	0	0.0%
Truck Bedliner	387	3,191	5	2,559	3	20.0%	3	60.0%	1	20.0%
Lockers	387	3,191	1	3,309	1	100.0%	0	0.0%	0	0.0%
Aircraft Brokers	385	3,195	1	3,309	1	100.0%	0	0.0%	0	0.0%
Pilot Car Service	384	3,196	7	2,363	2	28.6%	5	71.4%	0	0.0%
Photogrammetric Equipment & Supplies	383	3,197	3	2,841	1	33.3%	2	66.7%	0	0.0%
Paving Equipment	382	3,198	4	2,684	3	75.0%	1	25.0%	0	0.0%
Cylinders - Rebuild & Repair	381	3,199	0	3,787	0	0.0%	0	0.0%	0	0.0%
Police Departments	381	3,199	0	3,787	0	0.0%	0	0.0%	0	0.0%
Brass Products	380	3,201	3	2,841	2	66.7%	1	33.3%	0	0.0%
Bowling Lane Equipment & Supplies	378	3,202	8	2,266	1	12.5%	7	87.5%	0	0.0%
Health Recording Service	377	3,203	15	1,839	12	80.0%	3	20.0%	0	0.0%
Leather Restoration	377	3,203	8	2,266	5	37.5%	3	62.5%	0	0.0%
Electric Scooters	377	3,203	7	2,363	5	71.4%	2	28.6%	0	0.0%
Estheticians	377	3,203	3	2,841	3	100.0%	0	0.0%	0	0.0%
Agricultural Waste Management	376	3,207	13	1,940	9	69.2%	4	30.8%	0	0.0%
Clean Room Facilities	376	3,207	10	2,110	5	50.0%	5	50.0%	0	0.0%
Tours - Wholesale	376	3,207	7	2,363	3	42.9%	4	57.1%	0	0.0%
Music Boxes	376	3,207	4	2,684	3	75.0%	0	0.0%	1	25.0%
Copyright Service	376	3,207	2	3,047	2	100.0%	0	0.0%	0	0.0%
Podiatrists Equipment & Supplies	376	3,207	2	3,047	2	100.0%	0	0.0%	0	0.0%
Venetian Blinds - Supplies & Parts	376	3,207	1	3,309	0	0.0%	1	100.0%	0	0.0%
Electrotype Equipment & Supplies	375	3,214	14	1,891	7	50.0%	5	35.7%	2	14.3%
Syrups	375	3,214	6	2,462	1	16.7%	5	83.3%	0	0.0%
Bridal Gown Preservation	375	3,214	4	2,684	1	25.0%	3	75.0%	0	0.0%
Data Processing Equipment	374	3,217	4	2,684	2	50.0%	2	50.0%	0	0.0%
Toilet Seats	373	3,218	2	3,047	1	50.0%	0	0.0%	1	50.0%
Windmills	373	3,218	2	3,047	0	0.0%	2	100.0%	0	0.0%
Windows - Wood	373	3,218	1	3,309	1	100.0%	0	0.0%	0	0.0%
Labor Relations Consultants	373	3,218	0	3,787	0	0.0%	0	0.0%	0	0.0%
Picture Frames - Restore & Repair	373	3,218	0	3,787	0	0.0%	0	0.0%	0	0.0%
Biomedical Products - Research	372	3,223	6	2,462	4	66.7%	2	33.3%	0	0.0%

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Luggage - Wholesale & Manufacturers	372	3,223	5	2,559	3	60.0%	2	40.0%	0	0.0%
Film Scrap	372	3,223	1	3,309	0	0.0%	0	0.0%	1	100.0%
Feed Concentrates & Supplements	372	3,223	0	3,787	0	0.0%	0	0.0%	0	0.0%
Alloys	371	3,227	0	3,787	0	0.0%	0	0.0%	0	0.0%
Lifts/Elevators - In Home	370	3,228	0	3,309	0	100.0%	0	0.0%	0	0.0%
Meeting Management	370	3,228	1	3,309	0	0.0%	1	100.0%	0	0.0%
Storage - Liquid & Bulk	370	3,228	0	3,787	0	0.0%	0	0.0%	0	0.0%
Aerial Applicators	369	3,231	5	2,559	1	20.0%	4	80.0%	0	0.0%
Animation Mechanics - Display, Sign	369	3,231	5	2,559	4	80.0%	1	20.0%	0	0.0%
Commercials - Radio & Television	369	3,231	3	2,841	1	33.3%	2	66.7%	0	0.0%
Dairy Equipment & Supplies	369	3,231	2	3,047	1	50.0%	1	50.0%	0	0.0%
Heat Recovery Equipment & Systems	369	3,231	1	3,309	0	0.0%	1	100.0%	0	0.0%
Recycling - Metal	369	3,231	1	3,309	1	100.0%	0	0.0%	0	0.0%
Countertops - Concrete	368	3,237	4	2,684	2	50.0%	1	25.0%	1	25.0%
Foundry Equipment & Supplies	368	3,237	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dust Collecting Systems	367	3,239	1	3,309	1	100.0%	0	0.0%	0	0.0%
Sweepers - Power	367	3,239	0	3,309	1	100.0%	0	0.0%	0	0.0%
Wire Rope	367	3,239	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tailors Supplies	366	3,242	3	2,841	3	100.0%	0	0.0%	0	0.0%
Die Cutting	366	3,242	0	3,787	0	0.0%	0	0.0%	0	0.0%
Plaster Craft Products & Supplies	365	3,244	2	3,047	0	0.0%	2	100.0%	0	0.0%
Mailing Containers	364	3,245	3	2,841	3	100.0%	0	0.0%	0	0.0%
Salvage - Marine	364	3,245	0	3,309	1	100.0%	0	0.0%	0	0.0%
Soil Conservation Service	364	3,245	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ski Equipment Rental	363	3,248	4	2,684	4	100.0%	0	0.0%	0	0.0%
Silversmiths & Goldsmiths	361	3,249	11	2,051	1	9.1%	4	36.4%	6	54.5%
Sailmakers	361	3,249	7	2,363	6	85.7%	1	14.3%	0	0.0%
Motion Picture Equipment & Supplies	361	3,249	2	3,047	2	100.0%	0	0.0%	0	0.0%
Navigation Consultants	361	3,249	1	3,309	0	0.0%	0	0.0%	0	0.0%
Duplicating Machines & Supplies	361	3,249	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cylinders - Gas	360	3,254	7	2,363	6	85.7%	1	14.3%	0	0.0%
Misting Systems & Services	360	3,254	1	3,309	1	100.0%	0	0.0%	0	0.0%
Fish Processors	360	3,254	0	3,787	0	0.0%	0	0.0%	0	0.0%
Screen Manufacturers Equipment & Supplies	359	3,257	3	2,841	2	66.7%	1	33.3%	0	0.0%
Artist - Makeup	356	3,258	6	2,462	1	16.7%	3	50.0%	2	33.3%
Menu Service	354	3,259	2	3,047	1	50.0%	1	50.0%	0	0.0%
Feather Goods	353	3,260	5	2,559	1	20.0%	4	80.0%	0	0.0%
Noise Control Consultants	353	3,260	0	3,787	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Appellate	352	3,262	5	2,559	3	60.0%	2	40.0%	0	0.0%
Pipe Lining & Coating	352	3,262	1	3,309	1	100.0%	0	0.0%	0	0.0%
City & Town Planners	352	3,262	0	3,787	0	0.0%	0	0.0%	0	0.0%
Safe Deposit Box Rental	352	3,262	0	3,047	0	0.0%	0	0.0%	0	0.0%
Air Brushes	351	3,266	5	2,559	0	60.0%	2	40.0%	0	0.0%
Bar Manufacturer	351	3,266	2	3,047	1	50.0%	1	50.0%	0	0.0%
Aquariums - Public	349	3,268	13	1,940	5	38.5%	8	61.5%	0	0.0%
Electric Instruments	348	3,269	9	2,222	2	27.8%	7	72.2%	0	0.0%
Golf Practice Ranges	348	3,269	4	2,684	4	100.0%	0	0.0%	0	0.0%
Trucking - Water Hauling	346	3,271	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tire Changing Equipment	345	3,272	1	3,309	1	100.0%	0	0.0%	0	0.0%
Video Equipment - Wholesale & Manufacturers	345	3,272	1	3,309	1	100.0%	0	0.0%	0	0.0%
Perlite & Perlite Products	343	3,274	7	2,363	6	85.7%	1	14.3%	0	0.0%
Fire & Smoke & Water Clean Up	343	3,274	2	3,047	2	100.0%	0	0.0%	0	0.0%
Floor Machines	342	3,276	3	2,841	2	66.7%	1	33.3%	0	0.0%
Sewing Machines - Wholesale & Manufacturers	341	3,277	20	1,664	20	100.0%	0	0.0%	0	0.0%
Boilers - Supplies & Parts	341	3,277	3	2,841	3	100.0%	0	0.0%	0	0.0%
Envelopes - Retail	341	3,277	0	3,787	0	0.0%	0	0.0%	0	0.0%
Funeral Escorts	341	3,277	0	3,787	0	0.0%	0	0.0%	0	0.0%
Missions	339	3,281	0	3,787	0	0.0%	0	0.0%	0	0.0%
Engines - Gasoline	338	3,282	7	2,363	7	100.0%	0	0.0%	0	0.0%
Grinding Machines	338	3,282	0	3,309	0	0.0%	1	100.0%	0	0.0%
Aquaculture	337	3,284	8	2,284	2	22.8%	9	77.8%	0	0.0%
Behavioral Education Services	336	3,285	3	2,841	2	66.7%	1	33.3%	0	0.0%
Automobile Reconditioned Detailing	335	3,286	9	44.4%	4	55.6%	5	55.6%	0	0.0%
Floral Design Instruction	335	3,286	8	2,266	3	37.5%	5	62.5%	0	0.0%
Speech Aid Devices	335	3,286	8	2,266	3	37.5%	5	62.5%	0	0.0%
Concrete Additives	335	3,286	1	3,309	1	100.0%	0	0.0%	0	0.0%
Fire Hydrants	334	3,290	0	3,787	0	0.0%	0	0.0%	0	0.0%
Water Skiing Instruction	333	3,291	2	3,047	2	100.0%	0	0.0%	0	0.0%
Door Closers & Checks - Repairing	333	3,291	1	3,309	0	0.0%	1	100.0%	0	0.0%
Terrazzo	333	3,291	0	3,787	0	0.0%	0	0.0%	0	0.0%
Livestock Hauling	332	3,294	1	3,309	0	0.0%	1	100.0%	0	0.0%
Concrete Breaking Equipment	332	3,294	0	3,787	0	0.0%	0	0.0%	0	0.0%
Corrosion Control	332	3,294	0	3,787	0	0.0%	0	0.0%	0	0.0%
Perfumes - Raw Materials & Supplies	332	3,294	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sewage Treatment Equipment	331	3,298	2	3,047	2	100.0%	0	0.0%	0	0.0%
Surfing Instruction	331	3,298	2	3,047	2	100.0%	0	0.0%	0	0.0%
Crisis Intervention Service	331	3,298	1	3,309	0	0.0%	1	100.0%	0	0.0%
Upholsterers Supplies	331	3,298	1	3,309	1	100.0%	0	0.0%	0	0.0%
Parking Stations & Garages - Equipment & Supplies	330	3,302	4	2,684	3	75.0%	1	25.0%	0	0.0%
Radiotelephone Communications - Common Carrier	330	3,302	2	3,047	2	100.0%	0	0.0%	0	0.0%
Aircraft Ferrying & Transporting Service	329	3,304	0	3,787	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Mesothelioma	329	3,304	0	3,787	0	0.0%	0	0.0%	0	0.0%
Bleachers & Grandstands	329	3,304	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tennis Instruction	328	3,307	4	2,684	3	75.0%	1	25.0%	0	0.0%
Nets & Netting	328	3,307	0	3,787	0	0.0%	0	0.0%	0	0.0%
Income	327	3,309	6	2,462	2	66.7%	4	33.3%	0	0.0%
Fallout Shelters - Consultants	327	3,309	1	3,309	1	100.0%	0	0.0%	0	0.0%
Paper Converters	327	3,309	0	3,787	0	0.0%	0	0.0%	0	0.0%
Horse Shoeing	325	3,312	5	2,559	2	40.0%	3	60.0%	0	0.0%
Attorneys & Lawyers - Construction Defect	324	3,313	0	3,787	0	0.0%	0	0.0%	0	0.0%
Hazardous Material Control & Removal	324	3,313	0	3,787	0	0.0%	0	0.0%	0	0.0%
Variety Store Merchandise - Wholesale	323	3,315	10	4,110	6	60.0%	3	30.0%	1	10.0%
Infrared Equipment	323	3,315	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sandblasting Equipment & Supplies	322	3,317	0	3,787	0	0.0%	0	0.0%	0	0.0%
Online Event Registration	321	3,318	1	3,309	1	100.0%	0	0.0%	0	0.0%
Animal Supplies - Zoo, Circus	321	3,318	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dehumidifying Equipment	321	3,318	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rins - Common, Safety	321	3,318	0	3,787	0	0.0%	0	0.0%	0	0.0%
Thermographers	321	3,318	0	3,787	0	0.0%	0	0.0%	0	0.0%
Marine Electric Service	320	3,323	0	3,787	0	0.0%	0	0.0%	0	0.0%
Vacuum Cleaning - Industrial	320	3,323	0	3,787	0	0.0%	0	0.0%	0	0.0%
Compactors - Waste - Industrial & Commercial	319	3,325	7	2,363	0	0.0%	7	100.0%	0	0.0%
Ribbon Printing	319	3,325	1	3,309	1	100.0%	0	0.0%	0	0.0%
Eqqs	318	3,327	1	3,309	0	0.0%	1	100.0%	0	0.0%



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Zoological Gardens	317	3,328	2	3,047	1	50.0%	1	50.0%	0	0.0%
Weed Control Equipment & Supplies	314	3,329	2	3,047	2	100.0%	0	0.0%	0	0.0%
Transformers	313	3,330	1	3,309	1	100.0%	0	0.0%	0	0.0%
Printed & Etched Circuits	313	3,330	0	3,787	0	0.0%	0	0.0%	0	0.0%
Stair Treads	313	3,330	0	3,787	0	0.0%	0	0.0%	0	0.0%
Potato Chips	312	3,333	1	3,309	1	100.0%	0	0.0%	0	0.0%
Key Holders	312	3,333	0	3,787	0	0.0%	0	0.0%	0	0.0%
Screw Machine Products	312	3,333	0	3,787	0	0.0%	0	0.0%	0	0.0%
Store Fixtures - Used	311	3,336	2	3,047	1	50.0%	1	50.0%	0	0.0%
Orchid Growers	311	3,336	0	3,787	0	0.0%	0	0.0%	0	0.0%
Theatrical Make-Up	310	3,338	3	2,841	3	100.0%	0	0.0%	0	0.0%
Humidifying Apparatus	309	3,339	2	3,047	2	100.0%	0	0.0%	0	0.0%
Glass Coating & Tinting Materials	309	3,339	1	3,309	0	0.0%	0	0.0%	1	100.0%
Plastics - Machinery & Equipment	309	3,339	1	3,309	1	100.0%	0	0.0%	0	0.0%
Carpet & Rug Cleaning Equipment - Rental	308	3,342	14	1,891	10	71.4%	3	21.4%	1	7.1%
Tire Additives & Sealants	308	3,342	5	2,559	3	60.0%	2	40.0%	0	0.0%
Hair Removing Equipment & Supplies	307	3,344	3	2,841	2	66.7%	1	33.3%	0	0.0%
Respirators	307	3,344	3	2,841	2	66.7%	1	33.3%	0	0.0%
Pen Pal Lists	305	3,346	52	1,111	8	15.4%	44	84.6%	0	0.0%
Gutter Leaf Guards	305	3,346	1	3,309	1	100.0%	0	0.0%	0	0.0%
Heat Exchangers	305	3,346	0	3,787	0	0.0%	0	0.0%	0	0.0%
Insurance - Marine	304	3,349	2	3,047	2	100.0%	0	0.0%	0	0.0%
Kilns	304	3,349	2	3,047	1	50.0%	1	50.0%	0	0.0%
Fingerprinting Equipment	304	3,349	0	3,787	0	0.0%	1	0.0%	0	0.0%
Saws - Sharpen & Repair	303	3,352	6	2,462	3	50.0%	2	33.3%	1	16.7%
Hockey Clubs	303	3,352	5	2,559	3	60.0%	2	40.0%	0	0.0%
Meat - Smokehouses	303	3,352	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rest Homes - Info & Placement Bureaus	302	3,355	1	3,309	1	100.0%	0	0.0%	0	0.0%
Floors - Laminate	301	3,356	2	3,047	2	100.0%	0	0.0%	0	0.0%
Clay Products	301	3,356	0	3,787	0	0.0%	0	0.0%	0	0.0%
Trucks - Forklifts	299	3,358	5	2,559	4	80.0%	0	0.0%	1	20.0%
Hardware - Marine	299	3,358	2	3,047	2	100.0%	0	0.0%	0	0.0%
Brand Development	298	3,360	1	3,309	1	100.0%	0	0.0%	0	0.0%
Furniture Stripping	298	3,360	0	3,787	0	0.0%	0	0.0%	0	0.0%
Refrigerators & Freezers - Wholesale & Manufacturers	298	3,360	0	3,787	0	0.0%	0	0.0%	0	0.0%
Catalog Designers & Compilers	297	3,363	0	3,787	0	0.0%	0	0.0%	0	0.0%
Refrigerators & Freezers - Supplies & Parts	297	3,363	0	3,787	0	0.0%	0	0.0%	0	0.0%
Paper - Corrugated	296	3,365	0	3,787	0	0.0%	0	0.0%	0	0.0%
Textile Brokers	296	3,365	0	3,787	0	0.0%	0	0.0%	0	0.0%
Blowers & Blower Systems	295	3,367	2	3,047	1	50.0%	1	50.0%	0	0.0%
Desk Pads & Accessories	295	3,367	1	3,309	1	100.0%	0	0.0%	0	0.0%
Duke Boxes	294	3,369	6	2,462	6	100.0%	0	0.0%	0	0.0%
Event Planners - Corporate	293	3,370	9	2,185	2	22.2%	7	77.8%	0	0.0%
Diving & Marine Services	293	3,370	2	3,047	1	50.0%	1	50.0%	0	0.0%
Fiber & Fiber Products	293	3,370	1	3,309	0	0.0%	1	100.0%	0	0.0%
Mushrooms	292	3,373	2	3,047	2	100.0%	0	0.0%	0	0.0%
Microfilm Service, Equipment & Supplies	292	3,373	0	3,787	0	0.0%	0	0.0%	0	0.0%
Door-to-Door Sales - Photography	291	3,375	8	2,185	7	72.8%	1	22.2%	0	0.0%
Disabled Person Assistance	291	3,375	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fur Storage	290	3,377	6	2,462	6	100.0%	0	0.0%	0	0.0%
Auto Repair & Service - Airbags	290	3,377	5	2,559	2	40.0%	3	60.0%	0	0.0%
Motel & Hotel Equipment & Supplies	290	3,377	0	3,787	0	0.0%	0	0.0%	0	0.0%
Manufactured Offices & Commercial Units	287	3,380	3	2,841	2	66.7%	1	33.3%	0	0.0%
Juice Extractors	287	3,380	0	3,309	0	100.0%	0	0.0%	0	0.0%
Stucco Manufacturers & Distributors	287	3,380	0	3,787	0	0.0%	0	0.0%	0	0.0%
Modeling & Simulation	286	3,383	0	3,787	0	0.0%	0	0.0%	0	0.0%
Horseshoe Equipment & Supplies	285	3,384	4	2,684	2	50.0%	2	50.0%	0	0.0%
Model Car Race Centers	285	3,384	2	3,047	1	50.0%	1	50.0%	0	0.0%
Export Management	285	3,384	0	3,787	0	0.0%	0	0.0%	0	0.0%
Washing Machines & Dryers - Dealers	284	3,387	10	2,110	7	70.0%	3	30.0%	0	0.0%
Tractor Mowing	284	3,387	2	3,047	0	0.0%	2	100.0%	0	0.0%
Buttons - Manufacturers Equipment & Supplies	284	3,387	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ozone Machines	284	3,387	0	3,787	0	0.0%	0	0.0%	0	0.0%
Auto Paint - Mobile	283	3,391	12	1,990	5	41.7%	7	58.3%	0	0.0%
Soda Fountain Shops	283	3,391	1	3,309	1	100.0%	0	0.0%	0	0.0%
Tractor Distributors & Manufacturers	283	3,391	1	3,309	1	100.0%	0	0.0%	0	0.0%
Screws	283	3,391	0	3,787	0	0.0%	0	0.0%	0	0.0%
Truck Terminals	283	3,395	0	3,309	0	100.0%	0	0.0%	0	0.0%
Microphones	282	3,395	0	3,787	0	0.0%	0	0.0%	0	0.0%
Birth Control Information Centers	281	3,397	3	2,841	3	100.0%	0	0.0%	0	0.0%
Reiki Therapy	280	3,398	1	3,309	0	100.0%	0	0.0%	0	0.0%
Hats - Wholesale & Manufacturers	279	3,399	7	2,363	5	71.4%	2	28.6%	0	0.0%
Druggists - Wholesale	279	3,399	3	2,841	1	66.7%	2	33.3%	0	0.0%
Sanctuaries - Wild Life	278	3,401	1	3,309	1	100.0%	0	0.0%	0	0.0%
Chinese Food Products	277	3,402	8	2,266	2	75.0%	2	25.0%	0	0.0%
Sausages	277	3,402	4	2,684	2	50.0%	1	25.0%	1	25.0%
Steamship Companies	277	3,402	1	3,309	1	100.0%	0	0.0%	0	0.0%
Veterinarians Information & Referral	276	3,405	2	3,047	1	50.0%	0	0.0%	1	50.0%
Carnival Supplies	276	3,405	1	3,309	1	100.0%	0	0.0%	0	0.0%
Pipe & Boiler Covering Contractors	276	3,405	1	3,309	1	100.0%	0	0.0%	0	0.0%
Hose & Tubing - Flexible Metal	276	3,405	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sand & Gravel Handling Equipment	276	3,405	0	3,787	0	0.0%	0	0.0%	0	0.0%
Brick - Fire	274	3,410	0	3,787	0	0.0%	0	0.0%	0	0.0%
Screens - Decorative	273	3,411	1	3,309	1	100.0%	0	0.0%	0	0.0%
Time Stamps	273	3,411	0	3,787	0	0.0%	0	0.0%	0	0.0%
Lamps - Wholesale & Manufacturers	273	3,413	3	2,841	3	100.0%	0	0.0%	0	0.0%
Boxes - Paper	272	3,413	2	3,047	1	50.0%	1	50.0%	0	0.0%
Mausoleums	271	3,415	7	2,363	6	85.7%	1	14.3%	0	0.0%
Photographers - Pet	271	3,415	5	2,559	1	20.0%	4	80.0%	0	0.0%
Ranges & Ovens - Service & Repair	270	3,417	18	1,713	3	16.7%	15	83.3%	0	0.0%
Studio Rental	270	3,417	3	2,841	3	0.0%	3	100.0%	0	0.0%
Attorneys & Lawyers - Product Liability	270	3,417	1	3,309	1	100.0%	0	0.0%	0	0.0%
Coin & Bill Change Machines	270	3,417	0	3,309	0	100.0%	0	0.0%	0	0.0%
Construction Supplies	270	3,417	1	3,309	1	100.0%	0	0.0%	0	0.0%
Cooling Towers	270	3,417	0	3,787	0	0.0%	0	0.0%	0	0.0%
Scoreboards	270	3,417	0	3,787	0	0.0%	0	0.0%	0	0.0%
Wellpoint & Dewatering Systems	270	3,417	0	3,787	0	0.0%	0	0.0%	0	0.0%
Converters - Electric	269	3,423	3	2,684	3	100.0%	0	0.0%	0	0.0%
Artificial Breasts	267	3,426	1	3,309	1	100.0%	0	0.0%	0	0.0%
Convention Information	267	3,426	1	3,309	0	0.0%	1	100.0%	0	0.0%
Printer & Printer Supplies- Manufacturer	266	3,428	36	1,322	36	100.0%	0	0.0%	0	0.0%
Computers - Forensics	266	3,428	2	3,047	2	100.0%	0	0.0%	0	0.0%
Truck Washing & Cleaning - Equipment & Supplies	266	3,428	1	3,309	1	100.0%	0	0.0%	0	0.0%
Window Cleaning Equipment & Supplies	264	3,431	2	3,047	2	100.0%	0	0.0%	0	0.0%

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Road Oiling & Dust Control	264	3,431	1	3,309	0	0.0%	1	100.0%	0	0.0%
Dentist - Prosthodontist	264	3,431	0	3,787	0	0.0%	0	0.0%	0	0.0%
Handbags - Manufacturers Equipment & Supplies	263	3,434	4	2,684	2	50.0%	2	50.0%	0	0.0%
Seals - Security	262	3,435	0	3,787	1	100.0%	0	0.0%	0	0.0%
Lead Testing	262	3,435	0	3,787	0	0.0%	0	0.0%	0	0.0%
Labor Contractors	261	3,437	4	2,684	3	75.0%	1	25.0%	0	0.0%
Hose Couplings & Fittings	260	3,438	2	3,047	2	100.0%	0	0.0%	0	0.0%
Gaming Tables	256	3,439	9	2,185	7	22.2%	7	77.8%	0	0.0%
Covers - Book, Catalog	256	3,439	5	2,559	3	60.0%	2	40.0%	0	0.0%
Oxygen Producing Equipment	256	3,439	0	3,787	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Weavers	255	3,442	2	3,047	2	100.0%	0	0.0%	0	0.0%
Grain Elevators - Equipment & Supplies	255	3,442	0	3,787	0	0.0%	0	0.0%	0	0.0%
Printers - Glass, Metal, Plastic	254	3,444	4	2,684	3	75.0%	1	25.0%	0	0.0%
Fur Designers	254	3,444	2	3,047	2	100.0%	0	0.0%	0	0.0%
Magnifying Glasses	254	3,444	2	3,047	2	100.0%	0	0.0%	0	0.0%
Adhesives & Gluing Equipment	254	3,444	1	3,309	1	100.0%	0	0.0%	0	0.0%
Bars - Paper	254	3,444	1	3,309	1	100.0%	0	0.0%	0	0.0%
Feathers	254	3,444	1	3,309	1	100.0%	0	0.0%	0	0.0%
Physician - Nephrology	254	3,444	1	3,309	1	100.0%	0	0.0%	0	0.0%
Computer Facilities Management Services	253	3,451	1	3,309	0	0.0%	1	100.0%	0	0.0%
Grilles, Registers & Diffusers	252	3,452	2	3,047	2	100.0%	0	0.0%	0	0.0%
Concert Bureaus	251	3,453	15	1,839	13	86.7%	2	13.3%	0	0.0%
Disposable Products	251	3,453	4	2,185	2	22.2%	2	77.8%	0	0.0%
Dolls - Collectors	251	3,453	8	2,462	3	50.0%	3	50.0%	0	0.0%
Embroidering Machines	251	3,453	4	2,684	2	50.0%	2	50.0%	0	0.0%
Golf Caddies	251	3,453	1	3,309	1	100.0%	0	0.0%	0	0.0%
Porch Shades	249	3,458	3	3,309	1	33.3%	2	66.7%	0	0.0%
Resins	249	3,458	2	3,047	0	0.0%	1	50.0%	1	50.0%
Plastics - Vacuum, Pressure, Thermoform	249	3,458	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dressmaking Schools	248	3,461	4	2,684	2	50.0%	2	50.0%	0	0.0%
Fur Skin Dealers & Brokers	248	3,461	2	3,047	2	100.0%	0	0.0%	0	0.0%
Darts & Dart Boards	248	3,461	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pies	247	3,464	2	3,047	1	50.0%	1	50.0%	0	0.0%
Stock Certificates	247	3,464	1	3,309	1	100.0%	0	0.0%	0	0.0%
Advertising - Aerial	246	3,466	2	3,047	0	0.0%	0	0.0%	2	100.0%
Boxes - Wooden	246	3,466	1	3,309	1	100.0%	0	0.0%	0	0.0%
Seeding	246	3,466	1	3,309	0	0.0%	1	100.0%	0	0.0%
Olive Oil	246	3,466	0	3,787	0	0.0%	0	0.0%	0	0.0%
Parcel Post Assembly Service	244	3,470	7	2,363	5	71.4%	2	28.6%	0	0.0%
Ski Equipment - Repair	244	3,470	3	2,841	2	66.7%	1	33.3%	0	0.0%
Pneumatic Tube Equipment & Systems	244	3,470	1	3,309	0	0.0%	1	100.0%	0	0.0%
Sterilizing Service	244	3,470	0	3,787	0	0.0%	0	0.0%	0	0.0%
Better Business Bureaus	243	3,474	5	2,559	0	0.0%	0	0.0%	5	100.0%
Tennis Courts - Public	243	3,474	4	2,684	4	100.0%	0	0.0%	0	0.0%
Nurses-Practitioners	243	3,474	0	3,787	0	0.0%	0	0.0%	0	0.0%
Plastics - High Pressure Laminates	243	3,474	0	3,787	0	0.0%	0	0.0%	0	0.0%
Baton Twirling Instruction	242	3,478	2	3,047	2	100.0%	0	0.0%	0	0.0%
Plastics - Scrap	241	3,478	1	3,309	1	100.0%	0	0.0%	0	0.0%
Table Tops	241	3,480	1	3,309	1	100.0%	0	0.0%	0	0.0%
Food Facilities Consultants	240	3,481	4	2,684	2	50.0%	2	50.0%	0	0.0%
Trike Conversions, Sales & Service	240	3,481	1	3,309	1	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Mass Torts	240	3,481	0	3,787	0	0.0%	0	0.0%	0	0.0%
Trusses - Medical & Surgical	240	3,481	0	3,787	0	0.0%	0	0.0%	0	0.0%
Differentials - Automobile	239	3,485	6	2,462	4	33.3%	4	66.7%	0	0.0%
Debris Box Service	239	3,485	0	3,787	0	0.0%	0	0.0%	0	0.0%
Electric Motor Controls - Wholesale & Manufacturers	239	3,485	0	3,787	0	0.0%	0	0.0%	0	0.0%
Generators - Steam	239	3,485	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ultraviolet Ray Lamps & Apparatus	237	3,489	13	1,940	3	23.1%	10	76.9%	0	0.0%
Drying Service	236	3,490	3	2,841	2	66.7%	1	33.3%	0	0.0%
Bronze	236	3,490	1	3,309	0	0.0%	1	100.0%	0	0.0%
Livestock Buyers	236	3,490	1	3,309	1	100.0%	0	0.0%	0	0.0%
Quartz	236	3,490	1	3,309	1	100.0%	0	0.0%	0	0.0%
X-Ray Protection	236	3,490	0	3,787	0	0.0%	0	0.0%	0	0.0%
Executive Suites	235	3,495	7	2,363	2	28.6%	5	71.4%	0	0.0%
Insurance - Aviation	235	3,495	0	3,787	0	0.0%	0	0.0%	0	0.0%
Measuring Machines	234	3,497	5	2,559	1	20.0%	4	80.0%	0	0.0%
Garment Hangers	234	3,497	3	2,841	2	66.7%	1	33.3%	0	0.0%
Archery Ranges	233	3,499	1	3,309	1	100.0%	0	0.0%	0	0.0%
Columns	233	3,499	1	3,309	0	0.0%	1	100.0%	0	0.0%
Draperies - Wholesale & Manufacturers	233	3,499	0	3,787	0	0.0%	0	0.0%	0	0.0%
Emergency Response Systems - Personal	232	3,502	4	2,684	4	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Civil	232	3,502	1	3,309	0	0.0%	0	0.0%	0	0.0%
Skylights - Distributors	231	3,504	1	3,309	1	100.0%	0	0.0%	0	0.0%
Galvanizing	231	3,504	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sawdust & Shavings	231	3,504	0	3,787	0	0.0%	0	0.0%	0	0.0%
Seals - O-Ring	231	3,504	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fallout Shelter Equipment & Supplies	230	3,508	0	3,787	0	0.0%	0	0.0%	0	0.0%
Wiping Cloths	230	3,508	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oil Properties	228	3,510	1	3,309	1	100.0%	0	0.0%	0	0.0%
Silverware Clean, Repair & Replate	228	3,510	1	3,309	1	100.0%	0	0.0%	0	0.0%
Contractor - Gas	227	3,512	3	2,841	2	66.7%	1	33.3%	0	0.0%
Textile Mill Supplies	227	3,512	3	2,841	3	100.0%	0	0.0%	0	0.0%
Badges - Manufacturer Supplies	227	3,512	0	3,787	0	0.0%	0	0.0%	0	0.0%
Snow Melting Systems	226	3,515	1	3,309	0	0.0%	1	100.0%	0	0.0%
Aprons - Domestic & Fancy	226	3,515	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ship Brokers	225	3,517	6	2,462	6	100.0%	0	0.0%	0	0.0%
Pretzels	225	3,517	4	2,684	2	50.0%	2	50.0%	0	0.0%
Crushing & Pulverizing Service	225	3,517	0	3,787	0	0.0%	0	0.0%	0	0.0%
Mining Consultants	225	3,517	0	3,787	0	0.0%	0	0.0%	0	0.0%
Charity - Civil Rights	224	3,521	3	2,841	2	66.7%	1	33.3%	0	0.0%
Air Pollution Measuring Service	224	3,521	1	3,309	0	0.0%	1	100.0%	0	0.0%
Go-Karts Manufacturers	224	3,521	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fraternal Regalia & Supplies	223	3,524	15	1,839	9	60.0%	6	40.0%	0	0.0%
Soda Fountain Supplies	223	3,524	6	2,462	6	100.0%	0	0.0%	0	0.0%
Typewriters	223	3,524	4	2,684	4	100.0%	0	0.0%	0	0.0%
Chemical Production	223	3,524	1	3,309	1	100.0%	0	0.0%	0	0.0%
Weather Vanes	223	3,524	1	3,309	1	100.0%	0	0.0%	0	0.0%
Hardwood Floor Maintenance	222	3,529	4	2,684	3	75.0%	1	25.0%	0	0.0%
Crawfish Farms	222	3,529	0	3,787	0	0.0%	0	0.0%	0	0.0%
Driveway Installation, Paving & Repair	221	3,531	8	2,266	2	25.0%	3	37.5%	3	37.5%
Commissary Contractors	221	3,531	3	2,841	1	33.3%	2	66.7%	0	0.0%
Oils - Industrial	221	3,531	1	3,309	1	100.0%	0	0.0%	0	0.0%
Bowling Lane Refinish & Repair	220	3,534	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sealing - Pavement	219	3,535	11	2,051	2	18.2%	7	63.6%	2	18.2%

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Clean Rooms - Installation & Equipment	218	3,536	0	3,787	0	0.0%	0	0.0%	0	0.0%
Safe & Vault Movers	217	3,537	3	2,841	3	100.0%	0	0.0%	0	0.0%
Sport Fishing	217	3,537	3	2,841	1	66.7%	1	33.3%	0	0.0%
Window Security Laminates	217	3,537	1	3,309	1	100.0%	0	0.0%	0	0.0%
Plumbing Fixtures, Parts, Supplies - Used	217	3,537	0	3,787	0	0.0%	0	0.0%	0	0.0%
Parking Meters	216	3,541	5	2,559	4	80.0%	1	20.0%	0	0.0%
Golf Tours & Promoters	216	3,541	3	2,841	0	0.0%	2	66.7%	1	33.3%
Bridge Operators	216	3,541	0	3,787	0	0.0%	0	0.0%	0	0.0%
Heat Treating - Metal - Equipment & Supplies	216	3,541	0	3,787	0	0.0%	0	0.0%	0	0.0%
Gas Detectors	215	3,545	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tortilla & Tamale Making Equipment	215	3,545	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rubber Stamps - Manufacturers Equipment & Supplies	214	3,547	3	2,841	2	66.7%	1	33.3%	0	0.0%
Sound Control Structures & Equipment	214	3,547	2	3,047	1	50.0%	1	50.0%	0	0.0%
Storage Units ? Portable	213	3,549	14	1,891	9	64.3%	5	35.7%	0	0.0%
Acting & Voice Over Training	212	3,550	1	3,309	1	100.0%	0	0.0%	0	0.0%
Deodorants	212	3,550	1	3,309	1	100.0%	0	0.0%	0	0.0%
Lithographers	212	3,550	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tunneling Contractors	212	3,550	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pharmacies - Infusion Services	211	3,554	4	2,684	3	75.0%	1	25.0%	0	0.0%
Armatures - Service & Sales	210	3,555	6	2,462	4	66.7%	2	33.3%	0	0.0%
Hostels	209	3,556	11	2,051	5	45.5%	6	54.5%	0	0.0%
Toy Manufacturers Supplies	209	3,556	8	2,266	5	62.5%	3	37.5%	0	0.0%
Hotels - Reservation Service	209	3,556	2	3,047	1	50.0%	1	50.0%	0	0.0%
Ranges & Ovens - Dealers	209	3,556	1	3,309	1	100.0%	0	0.0%	0	0.0%
Peanut Products	209	3,556	0	3,787	0	0.0%	0	0.0%	0	0.0%
Gambling Machine Supplies and Services	208	3,561	3	2,841	2	66.7%	1	33.3%	0	0.0%
Circus Companies	208	3,561	0	3,787	0	0.0%	0	0.0%	0	0.0%
Advertising - Mobile	207	3,563	3	2,841	2	66.7%	1	33.3%	0	0.0%
Ceiling Materials	207	3,563	0	3,787	0	0.0%	0	0.0%	0	0.0%
Nutrition	206	3,565	5	2,559	3	60.0%	2	40.0%	0	0.0%
Television & Radio - Rent & Lease	206	3,565	1	3,309	0	0.0%	1	100.0%	0	0.0%
Chiropractor Information Bureaus	206	3,565	0	3,787	0	0.0%	0	0.0%	0	0.0%
Economic Development Organizations	205	3,568	4	2,684	1	25.0%	3	75.0%	0	0.0%
Accordions	205	3,568	2	3,047	2	100.0%	0	0.0%	0	0.0%
Railroads - Ticket Agencies	204	3,570	17	1,750	10	58.8%	3	17.6%	4	23.5%
Archaeologists	203	3,571	1	3,309	1	100.0%	0	0.0%	0	0.0%
Propane Gas Plumbing	202	3,572	11	2,051	8	72.7%	3	27.3%	0	0.0%
Towel Supply Service	202	3,572	2	3,047	2	100.0%	0	0.0%	0	0.0%
Locomotives	202	3,572	0	3,787	0	0.0%	0	0.0%	0	0.0%
Kites	201	3,575	3	2,841	3	100.0%	0	0.0%	0	0.0%
Radio Station Reps	201	3,575	3	2,841	1	33.3%	2	66.7%	0	0.0%
Tool Grinding - Industrial	201	3,575	1	3,309	0	0.0%	1	100.0%	1	100.0%
Asbestos & Asbestos Products	201	3,575	0	3,787	0	0.0%	0	0.0%	0	0.0%
Steeple Jacks	201	3,575	0	3,787	0	0.0%	0	0.0%	0	0.0%
Laundry Supplies	199	3,580	8	2,266	5	62.5%	3	37.5%	0	0.0%
Charity - Arts & Culture	199	3,580	4	2,684	4	100.0%	0	0.0%	0	0.0%
Ice Cream Mixes	199	3,580	2	3,047	1	50.0%	2	100.0%	0	0.0%
Photo Finishing - Wholesale	199	3,580	2	3,047	1	50.0%	1	50.0%	0	0.0%
Gardening Hand Tools	199	3,580	1	3,309	1	100.0%	0	0.0%	0	0.0%
Plating Equipment & Supplies	199	3,580	0	3,787	0	0.0%	0	0.0%	0	0.0%
Professional Employer Organization	198	3,586	3	2,841	3	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Adoption	198	3,586	2	3,047	1	50.0%	1	50.0%	0	0.0%
Woodworking Tools - Retail	198	3,586	2	3,047	1	50.0%	1	50.0%	0	0.0%
Electric Equipment - Used	198	3,586	1	3,309	0	0.0%	1	100.0%	0	0.0%
Compactors - Waste - Service & Repair	197	3,590	4	2,462	4	66.7%	0	0.0%	0	0.0%
Reflexologists	196	3,591	3	2,841	2	66.7%	1	33.3%	0	0.0%
Weaving Supplies & Equipment	196	3,591	2	3,047	2	100.0%	0	0.0%	0	0.0%
Fiber Glass Materials	196	3,591	1	3,309	0	0.0%	1	100.0%	0	0.0%
Systems & Software Testing	196	3,591	1	3,309	1	100.0%	0	0.0%	0	0.0%
Candy & Confectionery Manufacturers Supplies	196	3,591	0	3,787	0	0.0%	0	0.0%	0	0.0%
Wool	196	3,591	0	3,787	0	0.0%	0	0.0%	0	0.0%
Historical Places	195	3,597	2	3,047	0	0.0%	2	100.0%	0	0.0%
Seat Belts	194	3,598	2	3,047	2	100.0%	0	0.0%	0	0.0%
Fishing Tackle - Repair & Parts	194	3,598	1	3,309	0	0.0%	1	100.0%	0	0.0%
Diecast Cars - Dealers	194	3,598	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dairy Consultants	193	3,601	1	3,309	1	100.0%	0	0.0%	0	0.0%
Textile Printing Equipment & Supplies	193	3,601	1	3,309	1	100.0%	0	0.0%	0	0.0%
Barbers Equipment & Supplies	193	3,601	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fishing Piers	193	3,601	0	3,787	0	0.0%	0	0.0%	0	0.0%
Telemeter Equipment	192	3,605	2	3,047	1	50.0%	1	50.0%	0	0.0%
Calligraphers	192	3,605	1	3,309	1	100.0%	0	0.0%	0	0.0%
Handmade Art	191	3,607	3	2,841	2	66.7%	1	33.3%	1	33.3%
Handles - Wholesale & Manufacturers	191	3,607	2	3,047	2	100.0%	0	0.0%	0	0.0%
Acupressure	191	3,607	1	3,309	1	100.0%	0	0.0%	0	0.0%
Soap Dispensers	191	3,607	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fairgrounds	190	3,611	5	2,559	4	80.0%	1	20.0%	0	0.0%
Fire Departments	190	3,611	4	2,684	2	50.0%	2	50.0%	0	0.0%
Metals - Corrugated	190	3,611	0	3,787	0	0.0%	0	0.0%	0	0.0%
Bakers Equipment - Repair	189	3,614	0	3,787	0	0.0%	0	0.0%	0	0.0%
Compressors - Repair	189	3,614	0	3,787	0	0.0%	0	0.0%	0	0.0%
Boxes - Plastic & Transparent	188	3,616	1	3,309	0	0.0%	1	100.0%	0	0.0%
Newspaper Feature Syndicates	187	3,617	3	2,841	3	100.0%	0	0.0%	0	0.0%
Clipping Service	187	3,617	2	3,047	0	0.0%	2	100.0%	0	0.0%
Photographic Darkroom Rental	187	3,617	1	3,309	1	100.0%	0	0.0%	0	0.0%
Antlers, Hides & Mounts	187	3,617	0	3,787	0	0.0%	0	0.0%	0	0.0%
Hospitality	186	3,621	7	2,462	7	87.5%	0	0.0%	0	0.0%
Gas Lights	186	3,621	3	2,841	1	33.3%	2	66.7%	0	0.0%
Metallurgists	186	3,621	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tapes - Adhesive-Dispensers	186	3,621	0	3,787	0	0.0%	0	0.0%	0	0.0%
Armories	185	3,625	2	3,047	2	100.0%	0	0.0%	0	0.0%
Pipe Cutting & Threading	184	3,626	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tapes	183	3,627	76	462	31	42.3%	39	57.7%	0	0.0%
Buckles	183	3,627	2	2,841	2	66.7%	1	33.3%	0	0.0%
Drying Equipment - Industrial	183	3,627	1	3,309	0	0.0%	1	100.0%	0	0.0%
Mosaics	183	3,627	1	3,309	1	100.0%	0	0.0%	0	0.0%
Fishery Consultants	183	3,627	0	3,787	0	0.0%	0	0.0%	0	0.0%
Railroad Ties - Dealers	183	3,627	0	3,787	0	0.0%	0	0.0%	0	0.0%
Show Cases	181	3,633	6	2,462	4	66.7%	2	33.3%	0	0.0%
Cylinder Heads - Auto & Motorcycle	181	3,633	1	3,309	1	100.0%	0	0.0%	0	0.0%
Carbide Metals & Products	180	3,635	0	3,787	0	0.0%	0	0.0%	0	0.0%
Diamond Setters	180	3,635	0	3,787	0	0.0%	0	0.0%	0	0.0%
Vibration Control	180	3,635	0	3,787	0	0.0%	0	0.0%	0	0.0%
Curtains - Wholesale & Manufacturers	179	3,638	8	2,266	5	62.5%	2	25.0%	1	12.5%
Blueprinting Equipment & Supplies	179	3,638	2	3,047	1	50.0%	1	50.0%	0	0.0%

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Timing Devices	177	3,640	6	2,462	2	33.3%	4	66.7%	0	0.0%
Game - Birds, Venison	177	3,640	3	2,841	2	66.7%	1	33.3%	0	0.0%
Fertilizer Plant Equipment	177	3,640	1	3,309	0	100.0%	0	0.0%	0	0.0%
Fur Cleaning & Dyeing - Wholesale	177	3,640	0	3,787	0	0.0%	0	0.0%	0	0.0%
Grain Brokers	177	3,640	0	3,787	0	0.0%	0	0.0%	0	0.0%
Hoists	177	3,640	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ski Tours	176	3,646	5	2,559	0	0.0%	5	100.0%	0	0.0%
Renovation Inspection	176	3,646	4	2,684	0	100.0%	4	100.0%	0	0.0%
Weather Forecast Service	176	3,646	3	2,841	3	100.0%	0	0.0%	0	0.0%
Distillers	176	3,646	1	3,309	1	100.0%	0	0.0%	0	0.0%
Ground Maintenance	176	3,646	0	3,787	0	0.0%	0	0.0%	0	0.0%
Utility Tax Refunds for Manufacturers & Business	176	3,646	0	3,787	0	0.0%	0	0.0%	0	0.0%
Beekeepers Supplies	175	3,652	16	1,795	12	75.0%	4	25.0%	0	0.0%
Lumber Treating	175	3,652	1	3,309	0	0.0%	1	100.0%	0	0.0%
Shielding - Magnetic, Electrostatic	173	3,654	1	3,309	0	0.0%	1	100.0%	0	0.0%
Sirens & Horns	173	3,654	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tube Fittings	173	3,654	0	3,787	0	0.0%	0	0.0%	0	0.0%
Wallboard & Plasterboard	173	3,654	0	3,787	0	0.0%	0	0.0%	0	0.0%
Letter Shop Service	172	3,658	4	2,684	3	75.0%	1	25.0%	0	0.0%
Cabanas - Beach & Pool	172	3,658	2	3,047	1	50.0%	1	50.0%	0	0.0%
Patio Design	172	3,658	2	3,047	0	0.0%	2	100.0%	0	0.0%
Metal Spinning	172	3,658	0	3,787	0	0.0%	0	0.0%	0	0.0%
Bullet-Resistant Equipment	171	3,662	1	2,841	1	100.0%	0	0.0%	0	0.0%
Rope	171	3,662	1	3,309	1	100.0%	0	0.0%	0	0.0%
Air Duct Restoration	171	3,662	0	3,787	0	0.0%	0	0.0%	0	0.0%
Culverts	171	3,662	0	3,787	0	0.0%	0	0.0%	0	0.0%
Preserves, Jams & Jellies	171	3,662	0	3,787	0	0.0%	0	0.0%	0	0.0%
Valves - Repairing	171	3,662	0	3,787	0	0.0%	0	0.0%	0	0.0%
Visual Control Systems	171	3,662	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pharmaceutical Machinery	170	3,669	0	3,787	0	0.0%	0	0.0%	0	0.0%
Woolen Goods - Wholesale & Manufacturers	170	3,669	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pet Clothing Designer	169	3,671	13	1,940	7	53.8%	5	38.5%	1	7.7%
Picnic Equipment & Supplies	169	3,671	7	2,363	2	28.6%	5	71.4%	0	0.0%
Absorbents	169	3,671	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ceramic Products - Industrial	169	3,671	0	3,787	0	0.0%	0	0.0%	0	0.0%
Crushing & Pulverizing Equipment	169	3,671	0	3,787	0	0.0%	0	0.0%	0	0.0%
Water Works Equipment & Supplies	169	3,671	0	3,787	0	0.0%	0	0.0%	0	0.0%
Gasoline Plant Equipment	168	3,677	2	3,047	1	50.0%	1	50.0%	0	0.0%
Flour	168	3,677	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pianos - Parts	167	3,679	0	3,787	0	0.0%	0	0.0%	0	0.0%
Luggage Repair	166	3,680	8	2,266	6	75.0%	2	25.0%	0	0.0%
Smart Phone Software Support	166	3,680	1	3,309	1	100.0%	0	0.0%	0	0.0%
Livestock - Commission	166	3,680	0	3,787	0	0.0%	0	0.0%	0	0.0%
Railroad Cars - Manufacturers	166	3,680	0	3,787	0	0.0%	0	0.0%	0	0.0%
Metals - Base	165	3,684	3	2,841	0	0.0%	3	100.0%	0	0.0%
Coils - Electric	165	3,684	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fishermen - Commercial	165	3,684	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fur Cleaning & Dyeing - Retail	165	3,684	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pickles & Pickle Products	165	3,684	0	3,787	0	0.0%	0	0.0%	0	0.0%
Air Compressors	164	3,689	1	3,309	0	0.0%	1	100.0%	0	0.0%
Rack Merchandise Service	164	3,689	0	3,787	0	0.0%	0	0.0%	0	0.0%
Door Manufacturer - High Performance	163	3,691	5	2,559	3	60.0%	2	40.0%	0	0.0%
Color Consultants	163	3,691	1	3,309	1	100.0%	0	0.0%	0	0.0%
Electrical Discharge Machines & Supplies	162	3,693	1	3,309	1	100.0%	0	0.0%	0	0.0%
Steam Specialties	161	3,694	2	3,047	2	100.0%	0	0.0%	0	0.0%
Lubricating Devices & Systems	161	3,694	1	3,309	1	100.0%	0	0.0%	0	0.0%
Cabinet Organizers	161	3,694	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rice	160	3,697	0	3,787	0	0.0%	0	0.0%	0	0.0%
Heavy Equipment Rubber Tracks	159	3,698	2	3,047	2	100.0%	0	0.0%	0	0.0%
Ferries	159	3,698	1	3,309	1	100.0%	0	0.0%	0	0.0%
Television Station Equipment	159	3,698	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oil Refiners Equipment & Supplies	158	3,701	0	3,787	0	0.0%	0	0.0%	0	0.0%
Consultants - Prison & Sentencing	157	3,702	3	2,841	2	66.7%	1	33.3%	0	0.0%
Ice Machine Repair	157	3,702	2	3,047	0	0.0%	1	50.0%	1	50.0%
Farm Management Systems	157	3,702	0	3,787	0	0.0%	0	0.0%	0	0.0%
Gas Burners	157	3,702	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rails & Accessories	156	3,706	1	3,309	1	100.0%	0	0.0%	0	0.0%
Leather Clothing - Wholesale & Manufacturers	156	3,706	0	3,787	0	0.0%	0	0.0%	0	0.0%
Steering Systems & Equipment	155	3,708	9	2,185	3	33.3%	6	66.7%	0	0.0%
Technology - Litigation Support	155	3,708	3	2,841	1	33.3%	1	33.3%	1	33.3%
Stenographic Machines & Supplies	155	3,708	1	3,309	1	100.0%	0	0.0%	0	0.0%
Tournaments - Golf	154	3,711	4	2,684	2	50.0%	2	50.0%	0	0.0%
Contractor - Sheetrock	154	3,711	2	3,047	2	100.0%	0	0.0%	0	0.0%
Solar Panel Cleaning	154	3,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Drills	153	3,714	2	3,047	2	100.0%	0	0.0%	0	0.0%
Boys Clothing & Furnishings - Wholesale & Manufacturers	152	3,715	5	2,559	3	60.0%	2	40.0%	0	0.0%
Advertising - Motion Picture	152	3,715	1	3,309	1	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Home Owners Associations	151	3,717	10	2,110	6	60.0%	4	40.0%	0	0.0%
Home Electronics - Designers	151	3,717	6	2,462	3	50.0%	3	50.0%	0	0.0%
Law Books	151	3,717	4	2,684	1	100.0%	0	0.0%	0	0.0%
Auto Boosting Services	151	3,717	1	2,841	0	0.0%	2	66.7%	1	33.3%
Pine Straw	151	3,717	1	3,309	1	100.0%	0	0.0%	0	0.0%
Price Marking Equipment & Supplies	151	3,717	0	3,787	0	0.0%	0	0.0%	0	0.0%
Shot Peening	151	3,717	0	3,787	0	0.0%	0	0.0%	0	0.0%
Moving Assistance - Packing, Unpacking, Organizing	150	3,724	2	3,047	1	50.0%	1	50.0%	0	0.0%
Buscs - Parts & Supplies	150	3,724	0	3,309	1	100.0%	0	0.0%	0	0.0%
Oceanographic Equipment	150	3,724	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oil Well Surveyors	150	3,724	0	3,787	0	0.0%	0	0.0%	0	0.0%
Printers - Letterpress	149	3,728	1	3,309	0	0.0%	1	100.0%	0	0.0%
Insulation Materials - Electric	149	3,728	0	3,787	0	0.0%	0	0.0%	0	0.0%
Baby Formula Service	148	3,730	0	3,787	0	0.0%	0	0.0%	0	0.0%
Metal Sawing & Cut-Off Service	148	3,730	0	3,787	0	0.0%	0	0.0%	0	0.0%
Frog Dealers	147	3,732	5	2,559	5	100.0%	0	0.0%	0	0.0%
Handwriting Experts	147	3,732	2	3,047	1	50.0%	1	50.0%	0	0.0%
Polishes	147	3,732	0	3,787	0	0.0%	0	0.0%	0	0.0%
Thermography - Infrared	147	3,732	0	3,787	0	0.0%	0	0.0%	0	0.0%
Carnivals	146	3,736	3	2,841	2	66.7%	1	33.3%	1	33.3%
Garment Racks	146	3,736	1	2,841	2	66.7%	1	33.3%	0	0.0%
Caulking Materials & Equipment	146	3,736	0	3,787	0	0.0%	0	0.0%	0	0.0%
Solvents	145	3,739	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cotton	144	3,740	0	3,787	0	0.0%	0	0.0%	0	0.0%
Packing - Mechanical	144	3,740	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rust Preventatives & Removers	142	3,742	4	2,684	4	100.0%	0	0.0%	0	0.0%
Clocks - Wholesale & Manufacturers	142	3,742	3	2,841	2	66.7%	1	33.3%	0	0.0%

US BBB  
2011 Statistics  
Sorted by Inquiries

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmps Settled	%	Cmps Not Settled	%	Cmps Unable to Pursue	%
Attorneys & Lawyers - Lemon law	142	3,742	1	3,309	0	0.0%	1	100.0%	0	0.0%
Greeting Card Manufacturers Supplies	142	3,742	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oil Well Equipment & Supplies - Rental	142	3,742	0	3,787	0	0.0%	1	0.0%	0	0.0%
Sample Cards & Books	141	3,747	0	3,309	0	0.0%	1	100.0%	0	0.0%
Clery	141	3,747	0	3,787	0	0.0%	1	0.0%	0	0.0%
Guitars & Amplifiers	140	3,749	17	1,750	13	76.5%	4	23.5%	0	0.0%
Scoters - Repair	140	3,749	7	2,363	3	42.9%	3	42.9%	1	14.3%
Silks - Wholesale & Manufacturers	140	3,749	4	2,684	1	25.0%	3	75.0%	0	0.0%
Shoe Shining	140	3,749	3	2,841	3	100.0%	0	0.0%	0	0.0%
Coated Fabrics	140	3,749	0	3,787	0	0.0%	0	0.0%	0	0.0%
Contractor - Mechanical Insulation	140	3,749	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cotton Gins	140	3,749	0	3,787	0	0.0%	0	0.0%	0	0.0%
Evaporative Coolers - Sales & Service	140	3,749	0	3,787	0	0.0%	0	0.0%	0	0.0%
Furniture Frames	140	3,749	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pottery Equipment & Supplies	139	3,758	2	3,047	1	50.0%	1	50.0%	0	0.0%
Heat Sealing Equipment & Supplies	139	3,758	0	3,787	0	0.0%	0	0.0%	0	0.0%
Hydronic Heating	139	3,758	0	3,787	0	0.0%	0	0.0%	0	0.0%
Lumber Mill Representatives	139	3,758	0	3,787	0	0.0%	0	0.0%	0	0.0%
Water Mitigation	139	3,758	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ski Instruction	138	3,763	2	3,047	2	100.0%	0	0.0%	0	0.0%
Charity - Law & Public Interest	138	3,763	0	3,787	0	0.0%	0	0.0%	0	0.0%
Chemical Milling	138	3,763	0	3,787	0	0.0%	0	0.0%	0	0.0%
Reels	138	3,763	0	3,787	0	0.0%	0	0.0%	0	0.0%
Watchmakers Equipment & Supplies	138	3,763	0	3,787	0	0.0%	0	0.0%	0	0.0%
Stools	137	3,768	2	3,047	0	0.0%	2	100.0%	0	0.0%
Scenery Studio	137	3,768	1	3,309	0	0.0%	1	100.0%	0	0.0%
Weather Stripping	137	3,768	0	3,787	0	0.0%	0	0.0%	0	0.0%
Flight Instructor	136	3,771	4	2,684	4	100.0%	0	0.0%	0	0.0%
Fences - Rental	136	3,771	3	2,841	1	33.3%	2	66.7%	0	0.0%
Pipe Hangers	136	3,771	0	3,787	0	0.0%	0	0.0%	0	0.0%
Coin & Bill Count, Sort, Wrap Machines	135	3,774	15	1,839	15	100.0%	0	0.0%	0	0.0%
Compactors - Waste - Household - Dealers	135	3,774	7	2,363	4	57.1%	3	42.9%	0	0.0%
Embroidery Design Punching	135	3,774	3	2,841	1	33.3%	1	33.3%	1	33.3%
Ambulances & Hearses	135	3,774	1	3,309	1	100.0%	0	0.0%	0	0.0%
Eye Banks	135	3,774	1	3,309	1	100.0%	0	0.0%	0	0.0%
Missing Person Services	135	3,774	0	3,787	0	0.0%	0	0.0%	0	0.0%
Coin & Bill Count, Sort, Wrap Services	134	3,780	7	2,363	1	14.3%	6	85.7%	0	0.0%
Radio Station Equipment	134	3,780	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ice Cream Cone Manufacturers & Distributors	133	3,782	0	3,787	0	0.0%	0	0.0%	0	0.0%
Toilets - Composting	132	3,783	3	2,841	0	0.0%	2	66.7%	1	33.3%
Aerial Patrol & Inspection Service	132	3,783	1	3,309	0	0.0%	1	100.0%	0	0.0%
Fans - Repair	132	3,783	1	3,309	0	0.0%	1	100.0%	0	0.0%
Handwriting Analysts	132	3,783	1	3,309	1	100.0%	0	0.0%	0	0.0%
Carbon - Activated	132	3,783	0	3,787	0	0.0%	0	0.0%	0	0.0%
Motion Picture Representatives	132	3,783	0	3,787	0	0.0%	0	0.0%	0	0.0%
Air Pollution Measuring Equipment & Service	131	3,789	4	2,684	4	100.0%	0	0.0%	0	0.0%
Auto Service - Steam Cleaning	131	3,789	2	3,047	2	100.0%	0	0.0%	0	0.0%
Contractor - Tile Roofing	131	3,789	0	3,787	1	100.0%	0	0.0%	0	0.0%
Benches - Seating	131	3,789	0	3,787	0	0.0%	0	0.0%	0	0.0%
Stabilizers	131	3,789	0	3,787	0	0.0%	0	0.0%	0	0.0%
Bookbinders Equipment & Supplies	130	3,794	6	2,462	1	16.7%	5	83.3%	0	0.0%
Pain Management Services	130	3,794	4	2,684	3	75.0%	1	25.0%	0	0.0%
Cupolas	130	3,794	0	3,787	0	0.0%	0	0.0%	0	0.0%
Lamp Shades - Wholesale & Manufacturers	130	3,794	0	3,787	0	0.0%	0	0.0%	0	0.0%
Paint Removers - Manufacturers	130	3,794	0	3,787	0	0.0%	0	0.0%	0	0.0%
Vibration Measurement	130	3,794	0	3,787	0	0.0%	0	0.0%	0	0.0%
Custom Tile Painting	129	3,800	2	3,047	2	100.0%	0	0.0%	0	0.0%
Boat Launching Sites	129	3,800	1	3,309	1	100.0%	0	0.0%	0	0.0%
Fountains - Drinking	129	3,800	1	3,309	0	0.0%	1	100.0%	0	0.0%
Manhole Covers	129	3,800	0	3,787	0	0.0%	0	0.0%	0	0.0%
Motion Picture Projection Service	128	3,804	2	3,047	1	50.0%	1	50.0%	0	0.0%
Metal Slitting & Shearing	128	3,804	0	3,787	0	0.0%	0	0.0%	0	0.0%
Razors & Razor Blades	127	3,806	6	2,462	1	16.7%	5	83.3%	0	0.0%
Brass	127	3,806	2	3,047	2	100.0%	0	0.0%	0	0.0%
Carbonic Gas	127	3,806	1	3,309	1	100.0%	0	0.0%	0	0.0%
Easels - Wholesale & Manufacturers	127	3,806	0	3,787	0	0.0%	0	0.0%	0	0.0%
Employment Service - Administrative Assistant	127	3,806	0	3,787	0	0.0%	0	0.0%	0	0.0%
Paper - Adhesive - Pressure Sensitive	127	3,806	0	3,787	0	0.0%	0	0.0%	0	0.0%
Buttons - Clothing	126	3,812	4	2,684	2	50.0%	2	50.0%	0	0.0%
Attorneys & Lawyers - Intellectual Property	126	3,812	1	3,309	0	0.0%	1	100.0%	0	0.0%
Plastics - Rods, Sheets - Sup Center	126	3,812	1	3,309	1	100.0%	0	0.0%	0	0.0%
Gratings	126	3,812	0	3,787	0	0.0%	0	0.0%	0	0.0%
Personal Organizer	126	3,812	0	3,787	0	0.0%	0	0.0%	0	0.0%
Guns - Air, BB and Pellet	125	3,817	8	2,266	7	87.5%	1	12.5%	0	0.0%
Dishwashing Machines - Service & Repair	125	3,817	1	3,309	0	0.0%	1	100.0%	0	0.0%
Skating Instruction	125	3,817	1	3,309	0	0.0%	1	100.0%	0	0.0%
Radioactive Materials	125	3,817	0	3,787	0	0.0%	0	0.0%	0	0.0%
Referral - Storage Facility	124	3,821	7	2,363	7	100.0%	0	0.0%	0	0.0%
Addressing Plate Service	124	3,821	1	3,309	0	0.0%	1	100.0%	0	0.0%
Building & Development Permits	124	3,821	1	3,309	0	0.0%	1	100.0%	0	0.0%
Hang Gliding & Instruction	124	3,821	1	3,309	1	100.0%	0	0.0%	0	0.0%
Closures - Industrial - Protective	124	3,821	0	3,787	0	0.0%	0	0.0%	0	0.0%
Coats - Wholesale & Manufacturers	123	3,826	6	2,462	3	50.0%	1	16.7%	2	33.3%
Yarn - Wholesale & Manufacturers	123	3,826	5	2,559	3	60.0%	2	40.0%	0	0.0%
Stencils & Stencil Supplies	123	3,826	4	2,684	1	25.0%	3	75.0%	0	0.0%
Tourist Homes	123	3,826	1	3,309	0	0.0%	1	100.0%	0	0.0%
Silicones	123	3,826	0	3,787	0	0.0%	0	0.0%	0	0.0%
Translators Equipment	123	3,826	0	3,787	0	0.0%	0	0.0%	0	0.0%
Elevators - Parts	121	3,832	3	2,841	1	33.3%	2	66.7%	0	0.0%
Numismatics	121	3,832	1	3,309	1	100.0%	0	0.0%	0	0.0%
Beer Dispensing & Cleaning Equipment - Repair	121	3,832	0	3,787	0	0.0%	0	0.0%	0	0.0%
Concrete Mixing Plant Equipment	121	3,832	0	3,787	0	0.0%	0	0.0%	0	0.0%
Glass Coating & Tinting Machinery	121	3,832	0	3,787	0	0.0%	0	0.0%	0	0.0%
Louvers	121	3,832	0	3,787	0	0.0%	0	0.0%	0	0.0%
Wood Turning	121	3,832	0	3,787	0	0.0%	0	0.0%	0	0.0%
Medical Alert Companies	120	3,839	1	3,309	1	100.0%	0	0.0%	0	0.0%
Optometric Information Bureaus	120	3,839	1	3,309	0	0.0%	1	100.0%	0	0.0%
Presses - Power	120	3,839	1	3,309	0	0.0%	1	100.0%	0	0.0%
Skating Rinks - Installation, Equipment & Supplies	120	3,839	1	3,309	1	100.0%	0	0.0%	0	0.0%
Feedlot	120	3,839	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oil Well Drilling Mud & Additives	120	3,839	0	3,787	0	0.0%	0	0.0%	0	0.0%
Terra Cotta	120	3,839	0	3,787	0	0.0%	0	0.0%	0	0.0%
Apprenticeship Programs	119	3,846	2	3,047	1	50.0%	1	50.0%	0	0.0%
Gas Boosters	119	3,846	1	3,309	0	0.0%	1	100.0%	0	0.0%

US BBB  
2011 Statistics  
Sorted by Inquiries

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Aircraft Upholsterers	119	3,846	0	3,787	0	0.0%	0	0.0%	0	0.0%
Wallpapers & Wall coverings - Wholesale & Manufacturing	119	3,846	0	3,787	0	0.0%	0	0.0%	0	0.0%
Shells - Marine	118	3,850	5	2,559	4	80.0%	1	20.0%	1	20.0%
Talent Representation	118	3,850	5	2,559	2	40.0%	2	40.0%	1	20.0%
Aquariums - Wholesale & Manufacturers	118	3,850	1	3,787	1	100.0%	0	0.0%	0	0.0%
Water Taxi Service	118	3,850	1	3,309	1	100.0%	0	0.0%	0	0.0%
Lime	118	3,850	0	3,787	0	0.0%	0	0.0%	0	0.0%
Radio Program Producers	118	3,850	0	3,787	0	0.0%	0	0.0%	0	0.0%
Balls Steel, Bronze, Ceramic	117	3,856	1	3,309	1	100.0%	0	0.0%	0	0.0%
Chairs	117	3,856	1	3,309	1	100.0%	0	0.0%	0	0.0%
Disinfectants & Germicides	117	3,856	0	3,787	0	0.0%	0	0.0%	0	0.0%
Naval Architects	117	3,856	0	3,787	0	0.0%	0	0.0%	0	0.0%
Seed Cleaning Equipment	117	3,856	0	3,787	0	0.0%	0	0.0%	0	0.0%
Computers - Programming	116	3,861	6	2,462	2	33.3%	4	66.7%	0	0.0%
Portfolios	116	3,861	1	3,309	0	0.0%	1	100.0%	0	0.0%
Printing Plates	116	3,861	0	3,787	0	0.0%	0	0.0%	0	0.0%
Aircraft Salvage	115	3,864	0	3,787	0	0.0%	0	0.0%	0	0.0%
Charity - Blind & Visually Impaired	114	3,865	2	3,047	2	100.0%	0	0.0%	0	0.0%
Switches - Electric	114	3,865	1	3,309	1	100.0%	0	0.0%	0	0.0%
Carpet & Rug Measuring	114	3,865	0	3,787	0	0.0%	0	0.0%	0	0.0%
Explosives	114	3,865	0	3,787	0	0.0%	0	0.0%	0	0.0%
Luggage Manufacturers Equipment & Supplies	113	3,869	0	3,787	0	0.0%	0	0.0%	0	0.0%
Slippers - Wholesale & Manufacturers	113	3,869	0	3,787	0	0.0%	0	0.0%	0	0.0%
Camping Equipment - Renting	112	3,871	1	3,309	1	100.0%	0	0.0%	0	0.0%
Expansion Joints	112	3,871	0	3,787	0	0.0%	0	0.0%	0	0.0%
Artificial Eyes - Human	111	3,873	1	3,309	1	100.0%	0	0.0%	0	0.0%
Fire Exit Devices	111	3,873	1	3,309	0	0.0%	1	100.0%	0	0.0%
Milling Machines	111	3,873	0	3,787	0	0.0%	0	0.0%	0	0.0%
Trap & Skest Ranges	111	3,873	0	3,787	0	0.0%	0	0.0%	0	0.0%
Kerosene	110	3,877	1	3,309	1	100.0%	0	0.0%	0	0.0%
Mining Development	110	3,877	0	3,787	0	0.0%	0	0.0%	0	0.0%
Screening & Sifting Equipment	110	3,877	0	3,787	0	0.0%	0	0.0%	0	0.0%
Snow Removal Service - Commercial	110	3,877	0	3,787	0	0.0%	0	0.0%	0	0.0%
Lead Removal	109	3,881	0	3,787	0	0.0%	0	0.0%	0	0.0%
Paper Tubes & Cores	109	3,881	0	3,787	0	0.0%	0	0.0%	0	0.0%
Waste Paper	109	3,881	0	3,787	0	0.0%	0	0.0%	0	0.0%
Halloween Supplies	108	3,884	8	2,266	2	25.0%	5	62.5%	1	12.5%
Ice Melting Equipment & Supplies	108	3,884	3	2,841	1	33.3%	2	66.7%	0	0.0%
Acid Proof Equipment & Materials	108	3,884	1	3,309	1	100.0%	0	0.0%	0	0.0%
State Fairs	108	3,884	1	3,309	1	100.0%	0	0.0%	0	0.0%
Astronomical Instruments	108	3,884	0	3,787	0	0.0%	0	0.0%	0	0.0%
Hammocks/Hammock Stands & Chairs	108	3,884	0	3,787	0	0.0%	0	0.0%	0	0.0%
Brush Manufacturers Equipment & Supplies	107	3,890	0	3,787	0	0.0%	0	0.0%	0	0.0%
Corn Products	107	3,890	0	3,787	0	0.0%	0	0.0%	0	0.0%
Doll Manufacturers Equipment & Supplies	107	3,890	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rubber Clothing & Footwear	107	3,890	0	3,787	0	0.0%	0	0.0%	0	0.0%
Utility Submetering & Billing	106	3,894	11	2,051	11	100.0%	0	0.0%	0	0.0%
Tree Service - Transplant	106	3,894	0	3,309	1	100.0%	0	0.0%	0	0.0%
Auto - Emissions Testing	106	3,894	0	3,787	0	0.0%	0	0.0%	0	0.0%
College Savings Plans	106	3,894	0	3,787	0	0.0%	0	0.0%	0	0.0%
Colors & Pigment	106	3,894	0	3,787	0	0.0%	0	0.0%	0	0.0%
Concrete - Prestressed	106	3,894	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cotton Ginning Equipment & Supplies	106	3,894	0	3,787	0	0.0%	0	0.0%	0	0.0%
Work Clothes - Wholesale & Manufacturers	106	3,894	0	3,787	0	0.0%	0	0.0%	0	0.0%
Zippers	106	3,894	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pav. Phone Booths - Equipment & Service	105	3,903	4	2,684	2	50.0%	2	50.0%	0	0.0%
Elastic Stockings	105	3,903	1	3,309	0	0.0%	1	100.0%	0	0.0%
Ultrasonic Equipment & Supplies	105	3,903	1	3,309	0	0.0%	1	100.0%	0	0.0%
Tanners Equipment & Supplies	104	3,906	8	2,266	2	25.0%	4	50.0%	2	25.0%
Data Processing Supplies	104	3,906	2	3,047	2	100.0%	0	0.0%	0	0.0%
Domestic Abuse Services	104	3,906	0	3,787	0	0.0%	0	0.0%	0	0.0%
Composting Systems	103	3,909	0	3,787	0	0.0%	0	0.0%	0	0.0%
Name Plates	103	3,909	0	3,787	0	0.0%	0	0.0%	0	0.0%
Stevedoring Contractors	103	3,909	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tanners	102	3,912	3	2,841	2	66.7%	1	33.3%	0	0.0%
Microwave Communications	102	3,912	0	3,787	0	0.0%	0	0.0%	0	0.0%
Scales - Repair	102	3,912	0	3,787	0	0.0%	0	0.0%	0	0.0%
e-cigarette Flavoring	101	3,915	4	2,684	4	100.0%	0	0.0%	0	0.0%
Brakes - Lining - Manufacturers & Distributors	101	3,915	1	3,309	1	100.0%	0	0.0%	0	0.0%
Engravers - Photo	101	3,915	1	3,309	1	100.0%	0	0.0%	0	0.0%
Mexican Imports	101	3,915	1	3,309	1	100.0%	0	0.0%	0	0.0%
Drywall - Inspectors	101	3,915	0	3,787	0	0.0%	0	0.0%	0	0.0%
Mannequins - Display Fixture	100	3,920	3	2,841	1	33.3%	2	66.7%	0	0.0%
Paper Boxboard	100	3,920	3	2,841	0	0.0%	3	100.0%	0	0.0%
Alfalfa & Alfalfa Products	100	3,920	0	3,787	0	0.0%	0	0.0%	0	0.0%
Beetle Repellent	100	3,920	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cranes - Accessories & Parts	99	3,924	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dairy Equipment Repair	99	3,924	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dyers	99	3,924	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oil Reports	99	3,924	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sewer Pipe	99	3,924	0	3,787	0	0.0%	0	0.0%	0	0.0%
Artificial Fruits & Foods	98	3,929	7	2,363	4	57.1%	3	42.9%	0	0.0%
China - Wholesale & Manufacturers	98	3,929	2	3,047	1	50.0%	1	50.0%	0	0.0%
Notions - Retail	98	3,929	1	3,309	1	100.0%	0	0.0%	0	0.0%
Cocktail Mixes	98	3,929	0	3,787	0	0.0%	0	0.0%	0	0.0%
Routing Service - Air, Highway & Marine	98	3,929	0	3,787	0	0.0%	0	0.0%	0	0.0%
Carpet Installation	97	3,934	4	2,684	3	75.0%	1	25.0%	0	0.0%
Door Closers & Checks	97	3,934	0	3,787	0	0.0%	0	0.0%	0	0.0%
Hog Farms	97	3,934	0	3,787	0	0.0%	0	0.0%	0	0.0%
Poultry Brokers	96	3,937	3	2,841	1	33.3%	2	66.7%	0	0.0%
Recruiting - Technical	96	3,937	1	3,309	1	100.0%	0	0.0%	0	0.0%
Latex Products	96	3,937	0	3,787	0	0.0%	0	0.0%	0	0.0%
Nautical Instruments	96	3,937	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pharmacies - Specialty - Hemophilia	96	3,937	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pet Jewelry	95	3,942	9	2,185	2	22.2%	7	77.8%	0	0.0%
Money Order Systems	95	3,942	2	3,047	1	50.0%	1	50.0%	1	50.0%
Crankshaft Grinding	95	3,942	1	3,309	1	100.0%	0	0.0%	0	0.0%
Aircraft Cleaning	95	3,942	0	3,787	0	0.0%	0	0.0%	0	0.0%
Drapery Trimmings	95	3,942	0	3,787	0	0.0%	0	0.0%	0	0.0%
Jail Equipment	95	3,942	0	3,787	0	0.0%	0	0.0%	0	0.0%
Lumber - Used	95	3,942	0	3,787	0	0.0%	0	0.0%	0	0.0%
Nails & Tacks	95	3,942	0	3,787	0	0.0%	0	0.0%	0	0.0%
Potatoes - Processed	95	3,942	0	3,787	0	0.0%	0	0.0%	0	0.0%
Printing Rollers	95	3,942	0	3,787	0	0.0%	0	0.0%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmps Settled	%	Cmps Not Settled	%	Cmps Unable to Pursue	%
Soldering Equipment	95	3,942	0	3,787	0	0.0%	0	0.0%	0	0.0%
Music Shells	94	3,953	21	1,627	6	28.6%	15	71.4%	0	0.0%
Quickbooks Training & Support	94	3,953	1	3,309	1	100.0%	0	0.0%	0	0.0%
Buckets - Dipping & Hoisting	94	3,953	0	3,787	0	0.0%	0	0.0%	0	0.0%
Bottle Return Depot	93	3,956	0	3,047	2	100.0%	0	0.0%	0	0.0%
Art Identification & Registration	93	3,956	1	3,309	1	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Medical Malpractice	93	3,956	1	3,309	1	100.0%	0	0.0%	0	0.0%
Schools - Holistic	93	3,956	1	3,309	1	100.0%	0	0.0%	0	0.0%
Dry Erase Boards	93	3,956	0	3,787	0	0.0%	0	0.0%	0	0.0%
Telegraph Service	93	3,956	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rustproofing - Industrial	92	3,962	1	3,309	1	100.0%	0	100.0%	0	0.0%
Legal Printing	92	3,962	0	3,787	0	0.0%	0	0.0%	0	0.0%
Poultry Services	92	3,962	0	3,787	0	0.0%	0	0.0%	0	0.0%
Boutique - Battling Cancer Related Products	91	3,965	6	2,464	3	50.0%	3	50.0%	0	0.0%
Library Research Service	91	3,965	4	2,684	3	25.0%	3	75.0%	0	0.0%
Electric Motors - Used	91	3,965	2	3,047	2	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Collaborative Divorce	91	3,965	1	3,309	0	0.0%	1	100.0%	0	0.0%
Tapes - Sound - Wholesale & Manufacturers	91	3,965	1	3,309	1	100.0%	0	0.0%	0	0.0%
Antique Oriental Rugs	91	3,965	0	3,787	0	0.0%	0	0.0%	0	0.0%
Gambling Abuse & Addiction Info & Treatment	91	3,965	0	3,787	0	0.0%	0	0.0%	0	0.0%
Motion Picture Equipment & Supplies - Repair	91	3,965	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pole Line Contractors	91	3,965	0	3,787	0	0.0%	0	0.0%	0	0.0%
Destination Management	90	3,974	0	3,787	0	0.0%	0	0.0%	0	0.0%
Gloves - Cleaning & Repairing	90	3,974	0	3,787	0	0.0%	0	0.0%	0	0.0%
Plaster Products - Ornamental	90	3,974	0	3,787	0	0.0%	0	0.0%	0	0.0%
Kosher Food Products	89	3,977	4	2,684	4	100.0%	0	0.0%	0	0.0%
Paternity Tests & Services	89	3,977	1	3,309	0	0.0%	1	100.0%	0	0.0%
Rodeos	89	3,977	1	3,309	0	0.0%	1	100.0%	0	0.0%
Firearm Manufacturer	89	3,977	0	3,787	0	0.0%	0	0.0%	0	0.0%
In-Home Autism Therapy	89	3,977	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cellophane, Cell Materials & Products	88	3,982	15	1,839	6	40.0%	9	60.0%	0	0.0%
Knitted Fabrics	88	3,982	1	3,309	0	0.0%	1	100.0%	0	0.0%
Coal & Coke - Wholesale	88	3,982	0	3,787	0	0.0%	0	0.0%	0	0.0%
Boating Instruction - Canoe & Kayak	87	3,985	8	2,266	5	62.5%	2	25.0%	1	12.5%
Heating & Air Conditioning - Filters	87	3,985	3	2,841	3	100.0%	0	0.0%	0	0.0%
Charity - Relief & Development	87	3,985	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tournaments	86	3,988	7	2,363	1	14.3%	6	85.7%	0	0.0%
Terminals - River & Marine	86	3,988	1	3,309	1	100.0%	0	0.0%	0	0.0%
Sample Cases	86	3,988	0	3,787	0	0.0%	0	0.0%	0	0.0%
Soil Solidification	86	3,988	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sports Memorabilia	85	3,992	10	2,110	8	80.0%	2	20.0%	0	0.0%
Volleyball Club	85	3,992	3	2,841	2	66.7%	1	33.3%	0	0.0%
Urban Farmer	85	3,992	1	3,309	0	0.0%	1	100.0%	0	0.0%
Bookcases	85	3,992	0	3,787	0	0.0%	0	0.0%	0	0.0%
Electric Power Line Construction	85	3,992	0	3,787	0	0.0%	0	0.0%	0	0.0%
Signals	85	3,992	0	3,787	0	0.0%	0	0.0%	0	0.0%
Stress Relief Equipment & Supplies - Industrial	85	3,992	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fruits - Dried	84	3,999	1	3,309	1	100.0%	0	0.0%	0	0.0%
Ovens - Bakers	84	3,999	1	3,309	0	0.0%	1	100.0%	0	0.0%
Smoke Odor Counteracting Service	84	3,999	1	3,309	0	0.0%	1	100.0%	0	0.0%
Traffic Control & Flagging Service	83	4,002	0	3,787	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Environmental	82	4,003	0	3,787	0	0.0%	0	0.0%	0	0.0%
Canino	82	4,003	0	3,787	0	0.0%	0	0.0%	0	0.0%
Embalmers	82	4,003	0	3,787	0	0.0%	0	0.0%	0	0.0%
Media Buying Service	82	4,003	0	3,787	0	0.0%	0	0.0%	0	0.0%
Liquor Brokers	81	4,007	2	3,047	2	100.0%	0	0.0%	0	0.0%
Historical Structure Preservation	81	4,007	1	3,309	1	100.0%	0	0.0%	0	0.0%
Facility Planning	80	4,009	1	3,309	1	100.0%	0	0.0%	0	0.0%
Lighting Plants	80	4,009	1	3,309	0	0.0%	1	100.0%	0	0.0%
Winches	80	4,009	1	3,309	1	100.0%	0	0.0%	0	0.0%
Cheese - Artisanal	80	4,009	0	3,787	0	0.0%	0	0.0%	0	0.0%
Hinges	80	4,009	0	3,787	0	0.0%	0	0.0%	0	0.0%
Piling	80	4,009	0	3,787	0	0.0%	0	0.0%	0	0.0%
Wall Bed Sales	80	4,009	0	3,787	0	0.0%	0	0.0%	0	0.0%
Air Duct Systems	79	4,016	0	3,787	0	0.0%	0	0.0%	0	0.0%
Millinery - Retail	79	4,016	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pilots - Marine	79	4,016	0	3,787	0	0.0%	0	0.0%	0	0.0%
Spill Control Equipment & Materials	79	4,016	0	3,787	0	0.0%	0	0.0%	0	0.0%
Mirrors - Resilver	78	4,020	2	3,047	2	100.0%	0	0.0%	0	0.0%
Arboretums	78	4,020	0	3,787	0	0.0%	0	0.0%	0	0.0%
Bushings	78	4,020	0	3,787	0	0.0%	0	0.0%	0	0.0%
Duty Free Shops	77	4,023	1	3,309	1	100.0%	0	0.0%	0	0.0%
Aircraft Equipment & Supplies	77	4,023	0	3,787	0	0.0%	0	0.0%	0	0.0%
Computers - Bulletin Boards	77	4,023	0	3,787	0	0.0%	0	0.0%	0	0.0%
Physicists	76	4,026	2	3,047	1	50.0%	1	50.0%	0	0.0%
Gas Plant Equipment	76	4,026	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ice Cream Manufacturers Supplies	76	4,026	0	3,787	0	0.0%	0	0.0%	0	0.0%
Parachutes	76	4,026	0	3,787	0	0.0%	0	0.0%	0	0.0%
Blenders Equipment & Supplies	76	4,026	0	3,787	0	0.0%	0	0.0%	0	0.0%
Foil Holders	75	4,031	1	3,309	1	100.0%	0	0.0%	0	0.0%
Cutting & Slitting Service	75	4,031	0	3,787	0	0.0%	0	0.0%	0	0.0%
Shock Absorbers	75	4,031	0	3,787	0	0.0%	0	0.0%	0	0.0%
Furniture Assembly Services	74	4,034	1	3,309	1	100.0%	0	0.0%	0	0.0%
Poles	74	4,034	1	3,309	0	0.0%	1	100.0%	0	0.0%
Brooms	74	4,034	0	3,787	0	0.0%	0	0.0%	0	0.0%
Driveway Toxic - Inspection	74	4,034	0	3,787	0	0.0%	0	0.0%	0	0.0%
Electrolysis Equipment & Supplies	74	4,034	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ship Chandlers	74	4,034	0	3,787	0	0.0%	0	0.0%	0	0.0%
Hair Curlers	73	4,040	4	2,684	3	75.0%	0	0.0%	1	25.0%
Hav Rides	73	4,040	1	3,309	0	0.0%	1	100.0%	0	0.0%
Notions - Wholesale & Manufacturers	73	4,040	1	3,309	1	100.0%	0	0.0%	0	0.0%
Stamps - Collecting Supplies	73	4,040	0	3,787	0	0.0%	0	0.0%	0	0.0%
Thermometers	72	4,044	3	2,841	2	66.7%	1	33.3%	0	0.0%
Buffing & Polishing Equipment & Supplies	72	4,044	2	3,047	1	50.0%	1	50.0%	0	0.0%
Picture Hanging Service	72	4,044	1	3,309	0	0.0%	1	100.0%	0	0.0%
Wood Technologists	72	4,044	0	3,787	0	0.0%	0	0.0%	0	0.0%
Canoe Rental & Trips	71	4,048	2	3,047	1	50.0%	1	50.0%	0	0.0%
Cellulite Treatment - Endermologie	71	4,048	1	3,309	1	100.0%	0	0.0%	0	0.0%
Electrical Discharge Machining	71	4,048	1	3,309	0	0.0%	1	100.0%	0	0.0%
Grommets	71	4,048	1	3,309	1	100.0%	0	0.0%	0	0.0%
Canners Equipment & Supplies	71	4,048	0	3,787	0	0.0%	0	0.0%	0	0.0%
Clocks - Components	71	4,048	0	3,787	0	0.0%	0	0.0%	0	0.0%
Lumber - Drying	71	4,048	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tape Recorders	71	4,048	0	3,787	0	0.0%	0	0.0%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Virtual Tours	71	4,048	0	3,787	0	0.0%	0	0.0%	0	0.0%
Marking & Coding Equipment	70	4,057	1	3,309	1	100.0%	0	0.0%	0	0.0%
Motion Picture Special Effects	70	4,057	1	3,309	0	100.0%	0	0.0%	0	0.0%
Limoges - Clothing	70	4,057	0	3,787	0	0.0%	0	0.0%	0	0.0%
Temperature Measuring Materials	69	4,060	4	2,684	2	50.0%	2	50.0%	0	0.0%
Knit Goods - Wholesale & Manufacturers	69	4,060	3	2,841	0	100.0%	3	100.0%	0	0.0%
Indoor Sky Diving	69	4,060	2	3,047	2	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Workers Compensation	69	4,060	0	3,787	0	0.0%	0	0.0%	0	0.0%
Geophysical Apparatus	69	4,060	0	3,787	0	0.0%	0	0.0%	0	0.0%
Turntables	68	4,065	12	1,990	6	50.0%	6	50.0%	0	0.0%
Anodizing	68	4,065	0	3,787	0	0.0%	0	0.0%	0	0.0%
Photographers - Sports	68	4,065	0	3,787	0	0.0%	0	0.0%	0	0.0%
Surface Plates	67	4,068	2	3,047	2	100.0%	0	0.0%	0	0.0%
Bellows	67	4,068	1	3,309	0	0.0%	1	100.0%	0	0.0%
Cleaners & Dyers Equipment & Supplies	67	4,068	1	3,309	0	0.0%	1	100.0%	0	0.0%
Milling Cutters	67	4,068	0	3,787	0	0.0%	0	0.0%	0	0.0%
Personal ServiceBureaus	67	4,068	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rivets	67	4,068	0	3,787	0	0.0%	0	0.0%	0	0.0%
Wire Cloth	67	4,068	0	3,787	0	0.0%	0	0.0%	0	0.0%
Boat Launching	66	4,075	2	3,047	2	100.0%	0	0.0%	0	0.0%
Air Sealing	66	4,075	1	3,309	0	0.0%	1	100.0%	0	0.0%
Anchors - Marine	66	4,075	1	3,309	1	100.0%	0	0.0%	0	0.0%
Shopping Carts & Baskets	66	4,075	1	3,309	1	0.0%	0	100.0%	0	0.0%
Meters - Repair	66	4,075	0	3,787	0	0.0%	0	0.0%	0	0.0%
Library Equipment & Supplies	65	4,080	3	2,841	2	66.7%	1	33.3%	0	0.0%
Pinata Sales	65	4,080	2	3,047	0	0.0%	2	100.0%	0	0.0%
Service Animals - Training	65	4,080	1	3,309	0	0.0%	1	100.0%	0	0.0%
Twines & Cordage	65	4,080	1	3,309	0	0.0%	1	100.0%	0	0.0%
Ice Cream Freezers	65	4,080	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pipe Reconditioning	65	4,080	0	3,787	0	0.0%	0	0.0%	0	0.0%
Salads	65	4,080	0	3,787	0	0.0%	0	0.0%	0	0.0%
Auction Supplies	64	4,087	3	2,841	1	33.3%	2	66.7%	0	0.0%
Taxidermists Equipment & Supplies	64	4,087	2	3,047	1	50.0%	1	50.0%	0	0.0%
Landfills - Construction Materials	64	4,087	1	3,309	0	0.0%	1	100.0%	0	0.0%
Teletypewriters Message Service	64	4,087	1	3,309	1	100.0%	0	0.0%	0	0.0%
Baling Equipment & Supplies	64	4,087	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rockfall Mitigation	64	4,087	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rotogravure Printers	64	4,087	0	3,787	0	0.0%	0	0.0%	0	0.0%
Publishers - Internet Guides	63	4,094	1	3,309	1	100.0%	0	0.0%	0	0.0%
Employment Service - Union Talent Signatory	63	4,094	0	3,787	0	0.0%	0	0.0%	0	0.0%
Equine Therapy	63	4,094	0	3,787	0	0.0%	0	0.0%	0	0.0%
Furniture Cleaning Equipment & Supplies	63	4,094	0	3,787	0	0.0%	0	0.0%	0	0.0%
Heat Sealing	63	4,094	0	3,787	0	0.0%	0	0.0%	0	0.0%
Paper Mill Machinery	63	4,094	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pipe & Valve Fitters - Gas	63	4,094	0	3,787	0	0.0%	0	0.0%	0	0.0%
Recording Instruments - Industrial & Scientific	62	4,101	3	2,841	2	66.7%	1	33.3%	0	0.0%
Doors - Patio	62	4,101	2	3,047	2	100.0%	0	0.0%	0	0.0%
Floor Machines - Rent	62	4,101	1	3,309	1	100.0%	0	0.0%	0	0.0%
Bedspreads - Wholesale & Manufacturers	62	4,101	0	3,787	0	0.0%	0	0.0%	0	0.0%
Colors - Food	62	4,101	0	3,787	0	0.0%	0	0.0%	0	0.0%
Contractor - Roofing Spray Foam Insulation	62	4,101	0	3,787	0	0.0%	0	0.0%	0	0.0%
Metal Cleaning Equipment	62	4,101	0	3,787	0	0.0%	0	0.0%	0	0.0%
Picnic Grounds	62	4,101	0	3,787	0	0.0%	0	0.0%	0	0.0%
Gourmet Corporate Gifts	61	4,109	3	2,841	2	66.7%	1	33.3%	0	0.0%
Dolls - Repairing	61	4,109	0	3,047	2	100.0%	0	0.0%	0	0.0%
Steel - Used	61	4,109	2	3,047	2	100.0%	0	0.0%	0	0.0%
Combustion Controls	61	4,109	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pavement & Floor Marking Supplies & Equipment	61	4,109	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pole Fitness	61	4,109	0	3,787	0	0.0%	0	0.0%	0	0.0%
Poultry - Wholesale	61	4,109	0	3,787	0	0.0%	0	0.0%	0	0.0%
Vessels - Pressure	61	4,109	0	3,787	0	0.0%	0	0.0%	0	0.0%
Photography Sales by Mail	60	4,117	7	2,363	3	42.9%	4	57.1%	0	0.0%
Email Service Provider	60	4,117	1	3,309	1	100.0%	0	0.0%	0	0.0%
Millinery - Wholesale & Manufacturers	60	4,117	1	3,309	1	100.0%	0	0.0%	0	0.0%
Archery Instruction	60	4,117	0	3,787	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Entertainment & Sports Law	60	4,117	0	3,787	0	0.0%	0	0.0%	0	0.0%
Coil Winding	60	4,117	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cold Storage Doors & Insulated Panels	60	4,117	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pewter	60	4,117	0	3,787	0	0.0%	0	0.0%	0	0.0%
Instrument Cases	59	4,125	2	3,047	1	50.0%	1	50.0%	0	0.0%
Machinery Cleaning	59	4,125	1	3,309	0	0.0%	1	100.0%	0	0.0%
Ovens - Industrial	59	4,125	1	3,309	1	100.0%	0	0.0%	0	0.0%
Candles - Wickless	59	4,125	0	3,787	0	0.0%	0	0.0%	0	0.0%
Carpet Workrooms	59	4,125	0	3,787	0	0.0%	0	0.0%	0	0.0%
Non - Woven Fabrics	59	4,125	0	3,787	0	0.0%	0	0.0%	0	0.0%
Nut Cracking & Shelling Machines	59	4,125	0	3,787	0	0.0%	0	0.0%	0	0.0%
Table Tennis Equipment	59	4,125	0	3,787	0	0.0%	0	0.0%	0	0.0%
Safes & Vaults - Opening & Repairing	58	4,133	1	3,309	0	0.0%	1	100.0%	0	0.0%
Calculating Service	58	4,133	0	3,787	0	0.0%	0	0.0%	0	0.0%
Gift Wrapping Service	58	4,133	0	3,787	0	0.0%	0	0.0%	0	0.0%
Honing Machines & Equipment	58	4,133	0	3,787	0	0.0%	0	0.0%	0	0.0%
Lathes	58	4,133	0	3,787	0	0.0%	0	0.0%	0	0.0%
Radiant Heating	58	4,133	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tapes - Industrial	58	4,133	0	3,787	0	0.0%	0	0.0%	0	0.0%
Hair Dryers	57	4,140	1	3,309	0	0.0%	1	100.0%	0	0.0%
Street Lighting Standards & Equipment	57	4,140	0	3,787	1	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Agriculture	57	4,140	0	3,787	0	0.0%	0	0.0%	0	0.0%
Funnels	57	4,140	0	3,787	0	0.0%	0	0.0%	0	0.0%
Laminated Structural Products	57	4,140	0	3,787	0	0.0%	0	0.0%	0	0.0%
Log Splitting Equipment	57	4,140	0	3,787	0	0.0%	0	0.0%	0	0.0%
Paper Brokers & Mill Reps	57	4,140	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pulp & Pulp Products	57	4,140	0	3,787	0	0.0%	0	0.0%	0	0.0%
Textile Converting	57	4,140	0	3,787	0	0.0%	0	0.0%	0	0.0%
Telephone 900 Number Resellers	56	4,149	2	3,047	1	50.0%	0	0.0%	1	50.0%
Typewriters - Supplies & Attachments	56	4,149	2	3,047	2	100.0%	0	0.0%	0	0.0%
Refreshment Stands	56	4,149	1	3,309	1	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Securities	56	4,149	0	3,787	0	0.0%	0	0.0%	0	0.0%
Drug Discovery Provider	56	4,149	0	3,787	0	0.0%	0	0.0%	0	0.0%
Meteorological Consultants	56	4,149	0	3,787	0	0.0%	0	0.0%	0	0.0%
Railroad Car Leasing	56	4,149	0	3,787	0	0.0%	0	0.0%	0	0.0%
Table Tennis Facilities	56	4,149	0	3,787	0	0.0%	0	0.0%	0	0.0%
Grinding Wheel Dressers	55	4,157	4	2,684	4	100.0%	0	0.0%	0	0.0%
Heating & Cooling Demolition	55	4,157	4	2,684	4	100.0%	0	0.0%	0	0.0%
Binders - Loose Leaf	55	4,157	1	3,309	0	0.0%	1	100.0%	0	0.0%



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Coatings - Vacuum Deposition	55	4,157	1	3,309	0	0.0%	0	0.0%	1	100.0%
Fraternalties & Sororities	55	4,157	1	3,309	1	100.0%	0	0.0%	0	0.0%
Parapsychologists	55	4,157	1	3,309	0	100.0%	0	0.0%	0	0.0%
Aircraft Hangar Construction	55	4,157	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fur Farms - Equipment & Supplies	55	4,157	0	3,787	0	0.0%	0	0.0%	0	0.0%
Screw Machines & Equipment	55	4,157	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fish By-Products	54	4,166	4	2,684	1	25.0%	3	75.0%	0	0.0%
Artificial Rock Scapes	54	4,166	1	3,309	0	100.0%	1	100.0%	0	0.0%
Leather Finishers	54	4,166	1	3,309	0	0.0%	1	100.0%	0	0.0%
Cans	54	4,166	0	3,787	0	0.0%	0	0.0%	0	0.0%
Elastic Goods	54	4,166	0	3,787	0	0.0%	0	0.0%	0	0.0%
Law & Financial Printers	54	4,166	0	3,787	0	0.0%	0	0.0%	0	0.0%
Drapery & Curtain Fabric - Wholesale & Manufacturers	53	4,172	3	2,841	1	33.3%	2	66.7%	0	0.0%
Thread	53	4,172	1	3,309	0	0.0%	1	100.0%	0	0.0%
Chess Instruction	53	4,172	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fish Nets	53	4,172	0	3,787	0	0.0%	0	0.0%	0	0.0%
Grinding Wheels	53	4,172	0	3,787	0	0.0%	0	0.0%	0	0.0%
Stamp Machines	53	4,172	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tobacco Buyers	53	4,172	0	3,787	0	0.0%	0	0.0%	0	0.0%
Opera Companies	52	4,179	3	2,841	3	100.0%	0	0.0%	0	0.0%
Photo Electric Cells & Equipment	52	4,179	3	2,841	1	33.3%	2	66.7%	0	0.0%
Childproofing Services	52	4,179	2	3,047	0	0.0%	2	100.0%	0	0.0%
Gold Leaf	52	4,179	1	3,309	1	100.0%	0	0.0%	0	0.0%
Fire Hose	52	4,179	0	3,787	0	0.0%	0	0.0%	0	0.0%
Graffiti Removal	52	4,179	0	3,787	0	0.0%	0	0.0%	0	0.0%
Slings	52	4,179	0	3,787	0	0.0%	0	0.0%	0	0.0%
Barrels & Drums - Equipment & Supplies	51	4,186	1	3,309	1	100.0%	0	0.0%	0	0.0%
Shade Sails	51	4,186	1	3,309	0	0.0%	1	100.0%	0	0.0%
Induction Heating Equipment	51	4,186	0	3,787	0	0.0%	0	0.0%	0	0.0%
Orchestras & Bands - Competitions	51	4,186	0	3,787	0	0.0%	0	0.0%	0	0.0%
Radioactivity Instruments, Supplies, Services	51	4,186	0	3,787	0	0.0%	0	0.0%	0	0.0%
Wax	50	4,191	4	2,684	1	25.0%	3	75.0%	0	0.0%
Felt & Felt Products	50	4,191	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pipe Sealing - Industrial	50	4,191	0	3,787	0	0.0%	0	0.0%	0	0.0%
Chemicals - Reclaiming	49	4,194	1	3,309	1	100.0%	0	0.0%	0	0.0%
Tire Storage	49	4,194	1	3,309	1	100.0%	0	0.0%	0	0.0%
Crankshaft Manufacturers	49	4,194	0	3,787	0	0.0%	0	0.0%	0	0.0%
Lamps - Repair	49	4,194	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oil Well Fishing Tools	49	4,194	0	3,787	0	0.0%	0	0.0%	0	0.0%
Smelters & Refiners Equipment & Supplies	49	4,194	0	3,787	0	0.0%	0	0.0%	0	0.0%
Spill Control Service	49	4,194	0	3,787	0	0.0%	0	0.0%	0	0.0%
Contractor - Hauling	48	4,201	1	3,309	1	100.0%	0	0.0%	0	0.0%
Dyes & Dyestuff	48	4,201	1	3,309	1	100.0%	0	0.0%	0	0.0%
Tapes - Sound - Dealers	48	4,201	1	3,309	0	0.0%	1	100.0%	0	0.0%
Assavers	48	4,201	0	3,787	0	0.0%	0	0.0%	0	0.0%
Hydrologists	48	4,201	0	3,787	0	0.0%	0	0.0%	0	0.0%
Magnetic Inspection Service	48	4,201	0	3,787	0	0.0%	0	0.0%	0	0.0%
Mixing & Agitation Machinery	48	4,201	0	3,787	0	0.0%	0	0.0%	0	0.0%
Railroad Ties - Wholesale & Manufacturers	48	4,201	0	3,787	0	0.0%	0	0.0%	0	0.0%
Street Cleaning Equipment	48	4,201	0	3,787	0	0.0%	0	0.0%	0	0.0%
Investment Castings	47	4,210	1	3,309	1	100.0%	0	0.0%	0	0.0%
Relays	47	4,210	1	3,309	1	100.0%	0	0.0%	0	0.0%
Balancing Service - Industrial	47	4,210	0	3,787	0	0.0%	0	0.0%	0	0.0%
Coin Cards	47	4,210	0	3,787	0	0.0%	0	0.0%	0	0.0%
Shavers - Electric Repair	47	4,210	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cargo Stabilizing Devices	46	4,215	1	3,309	1	100.0%	0	0.0%	0	0.0%
Color Separations - Offset, Photo Engraving	46	4,215	1	3,309	0	0.0%	1	100.0%	0	0.0%
Magazines - Back Number	46	4,215	1	3,309	0	0.0%	1	100.0%	0	0.0%
Welding Equipment - Rent	46	4,215	1	3,309	1	100.0%	0	0.0%	0	0.0%
Gas Recycling Plants	46	4,215	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sugar Refiners	45	4,220	0	3,787	0	0.0%	0	0.0%	0	0.0%
Puppets & Marionettes	44	4,221	5	2,559	4	80.0%	1	20.0%	0	0.0%
Time Cards & Racks	44	4,221	2	3,047	0	0.0%	2	100.0%	0	0.0%
Attorneys & Lawyers - Eminent Domain	44	4,221	0	3,787	0	0.0%	0	0.0%	0	0.0%
Coal Washing	44	4,221	0	3,787	0	0.0%	0	0.0%	0	0.0%
Frozen Custard Machines	44	4,221	0	3,787	0	0.0%	0	0.0%	0	0.0%
Print Cutters	44	4,221	0	3,787	0	0.0%	0	0.0%	0	0.0%
Reflectors	44	4,221	0	3,787	0	0.0%	0	0.0%	0	0.0%
Strippers - Mechanical	44	4,221	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pressurization Equipment	43	4,229	0	3,787	0	0.0%	0	0.0%	0	0.0%
Furniture Pads	42	4,230	2	3,047	0	0.0%	2	100.0%	0	0.0%
Power Plant Equipment - Repairing	42	4,230	1	3,309	0	0.0%	1	100.0%	0	0.0%
Surveyors - Aerial	42	4,230	0	3,787	1	100.0%	0	0.0%	0	0.0%
Windshield Wipers	42	4,230	1	3,309	1	100.0%	0	0.0%	0	0.0%
Box Lunches	42	4,230	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cosmetic Sales by Mail	41	4,235	9	2,185	3	33.3%	1	11.1%	5	55.6%
Fireproofing Materials	41	4,235	2	3,047	1	50.0%	1	50.0%	0	0.0%
Air Curtains & Screens	41	4,235	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cans Manufacturers Machinery	41	4,235	0	3,787	0	0.0%	0	0.0%	0	0.0%
Coaching - Leadership	41	4,235	0	3,787	0	0.0%	0	0.0%	0	0.0%
Caps - Wholesale & Manufacturers	40	4,240	2	3,047	2	100.0%	0	0.0%	0	0.0%
Die Cutting Equipment & Supplies	40	4,240	1	3,309	1	100.0%	0	0.0%	0	0.0%
Metallizing	40	4,240	1	3,309	0	0.0%	1	100.0%	0	0.0%
Benefit Insurance Software	40	4,240	0	3,787	0	0.0%	0	0.0%	0	0.0%
Circulation Auditors	40	4,240	0	3,787	0	0.0%	0	0.0%	0	0.0%
Conduits & Fittings	40	4,240	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dyers - Wholesale	40	4,240	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pipe Locating Equipment	40	4,240	0	3,787	0	0.0%	0	0.0%	0	0.0%
Porcelain Products	40	4,240	0	3,787	0	0.0%	0	0.0%	0	0.0%
Musical Instruments - Rental	39	4,249	4	2,684	4	100.0%	0	0.0%	0	0.0%
Compression Clothing/Garments	39	4,249	1	3,309	0	0.0%	0	0.0%	1	100.0%
Dishwashing Machines - Dealers	39	4,249	0	3,787	1	100.0%	0	0.0%	0	0.0%
Bat Removal	39	4,249	0	3,787	0	0.0%	0	0.0%	0	0.0%
Bronze Tablets	39	4,249	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dress Forms - Wholesale & Manufacturers	39	4,249	0	3,787	0	0.0%	0	0.0%	0	0.0%
Levels	39	4,249	0	3,787	0	0.0%	0	0.0%	0	0.0%
Road Building Equipment	39	4,249	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sanitary Napkins	39	4,249	0	3,787	0	0.0%	0	0.0%	0	0.0%
Electric Bikes	38	4,258	9	2,185	2	22.2%	6	66.7%	1	11.1%
Cloth Cutting	38	4,258	3	2,841	2	66.7%	1	33.3%	0	0.0%
Floodlights & Search Lights	38	4,258	1	3,309	1	100.0%	0	0.0%	0	0.0%
Centrifugal Machinery	38	4,258	0	3,787	0	0.0%	0	0.0%	0	0.0%
Columbarium	38	4,258	0	3,787	0	0.0%	0	0.0%	0	0.0%
Floor Machines - Repair	38	4,258	0	3,787	0	0.0%	0	0.0%	0	0.0%

US BBB  
2011 Statistics  
Sorted by Inquiries

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Foil & Foil Products	38	4,258	0	3,787	0	0.0%	0	0.0%	0	0.0%
Seismograph Equipment & Supplies	38	4,258	0	3,787	0	0.0%	0	0.0%	0	0.0%
Shower Pan Replacement	38	4,258	0	3,787	0	0.0%	0	0.0%	0	0.0%
Shuffleboards	38	4,258	0	3,787	0	0.0%	0	0.0%	0	0.0%
Car Loading & Unloading	37	4,268	2	3,047	0	0.0%	2	100.0%	0	0.0%
Glass Beads - Industrial	37	4,268	1	3,047	1	50.0%	1	50.0%	0	0.0%
Dress Trimmings	37	4,268	1	3,309	1	100.0%	0	0.0%	0	0.0%
Rainwear	37	4,268	1	3,309	1	100.0%	0	0.0%	0	0.0%
Ticket Issuing Machines	37	4,268	1	3,309	0	0.0%	1	100.0%	0	0.0%
Travelers Checks	37	4,268	1	3,309	1	100.0%	0	0.0%	0	0.0%
Music Writers Supplies	36	4,274	1	3,841	1	33.3%	0	66.7%	0	0.0%
Fire Escapes	36	4,274	1	3,309	0	0.0%	1	100.0%	0	0.0%
Carbide	36	4,274	0	3,787	0	0.0%	0	0.0%	0	0.0%
Compressors - Rent	36	4,274	0	3,787	0	0.0%	0	0.0%	0	0.0%
Feeders - Industrial	36	4,274	0	3,787	0	0.0%	0	0.0%	0	0.0%
Trenching Contractors	36	4,274	0	3,787	0	0.0%	0	0.0%	0	0.0%
Stamp Pads	35	4,280	4	2,684	2	50.0%	2	50.0%	0	0.0%
Addressing Machines & Supplies	35	4,280	2	3,047	1	50.0%	1	50.0%	0	0.0%
Aquatic Rescue Relocation	35	4,280	2	3,047	1	50.0%	1	50.0%	0	0.0%
Eyelets	35	4,280	2	3,047	2	100.0%	0	0.0%	0	0.0%
Asset Evaluators	35	4,280	1	3,309	0	0.0%	1	100.0%	0	0.0%
Tap Recorders - Sound - Supplies & Parts	35	4,280	1	3,309	1	100.0%	0	0.0%	0	0.0%
Tobacco Warehouses	35	4,280	1	3,309	1	100.0%	0	0.0%	0	0.0%
Writer	35	4,280	1	3,309	0	0.0%	1	100.0%	0	0.0%
Aerosols	35	4,280	0	3,787	0	0.0%	0	0.0%	0	0.0%
Surveyors - Cargo	35	4,280	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pleating Machines	34	4,290	2	3,047	1	50.0%	1	50.0%	0	0.0%
Embossing Equipment & Supplies	34	4,290	1	3,309	1	100.0%	0	0.0%	0	0.0%
Foraging Equipment	34	4,290	0	3,787	0	0.0%	0	0.0%	0	0.0%
Photographic Research Service	34	4,290	0	3,787	0	0.0%	0	0.0%	0	0.0%
Racquetball Court Construction	34	4,290	0	3,787	0	0.0%	0	0.0%	0	0.0%
Racquetball Equipment & Supplies	34	4,290	0	3,787	0	0.0%	0	0.0%	0	0.0%
Shoe Laces	33	4,296	1	3,309	0	0.0%	1	100.0%	0	0.0%
Artist - Touch Up	33	4,296	0	3,787	0	0.0%	0	0.0%	0	0.0%
Farms - Urban	33	4,296	0	3,787	0	0.0%	0	0.0%	0	0.0%
Spools	33	4,296	0	3,787	0	0.0%	0	0.0%	0	0.0%
Strapping & Strapping Equipment	33	4,296	0	3,787	0	0.0%	0	0.0%	0	0.0%
Television Station Reps	33	4,296	0	3,787	0	0.0%	0	0.0%	0	0.0%
Washing Machines - Industrial	33	4,296	0	3,787	0	0.0%	0	0.0%	0	0.0%
Lacquers - Manufacturers	32	4,303	1	3,309	0	0.0%	1	100.0%	0	0.0%
Brazing	32	4,303	0	3,787	0	0.0%	0	0.0%	0	0.0%
Hides	32	4,303	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dry Cleaners - Mobile	31	4,306	4	2,684	2	25.0%	2	50.0%	1	25.0%
Entomologists	31	4,306	4	2,684	1	25.0%	3	75.0%	0	0.0%
Charcoal	31	4,306	3	2,841	2	66.7%	1	33.3%	0	0.0%
Barrels & Drums - Used	31	4,306	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dust Control Materials	31	4,306	0	3,787	0	0.0%	0	0.0%	0	0.0%
Racquetball Courts - Public	31	4,306	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ski Equipment - Wholesale & Manufacturers	30	4,312	3	2,841	2	33.3%	1	66.7%	0	0.0%
Signs - Exit Signs	30	4,312	1	3,309	0	0.0%	1	100.0%	0	0.0%
Evaporating Apparatus	30	4,312	0	3,787	0	0.0%	0	0.0%	0	0.0%
Linoleum - Wholesale & Manufacturers	30	4,312	0	3,787	0	0.0%	0	0.0%	0	0.0%
Observatories	30	4,312	0	3,787	0	0.0%	0	0.0%	0	0.0%
Canning Supplies	29	4,317	2	3,047	1	50.0%	1	50.0%	0	0.0%
Shoe Manufacturers Supplies	29	4,317	0	3,309	0	0.0%	0	0.0%	1	100.0%
Box Openers	29	4,317	0	3,787	0	0.0%	0	0.0%	0	0.0%
Branding Equipment	29	4,317	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fabric Laminating & Bonding	29	4,317	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fungicides	29	4,317	0	3,787	0	0.0%	0	0.0%	0	0.0%
Speed Reducers	29	4,317	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tobacco Growers	29	4,317	0	3,787	0	0.0%	0	0.0%	0	0.0%
Water Wells - Inspection	29	4,317	0	3,787	0	0.0%	0	0.0%	0	0.0%
Baseball Pitching Machines	28	4,326	1	3,309	0	0.0%	1	100.0%	0	0.0%
Meteorological Instruments	28	4,326	1	3,309	1	100.0%	0	0.0%	0	0.0%
Oriental Goods - Wholesale & Manufacturers	28	4,326	1	3,309	0	0.0%	1	100.0%	0	0.0%
Spark Plugs	28	4,326	1	3,309	1	100.0%	0	0.0%	0	0.0%
Nuclear Reactor - Manufacturers	28	4,326	0	3,787	0	0.0%	0	0.0%	0	0.0%
Weaving & Mending	28	4,326	0	3,787	0	0.0%	0	0.0%	0	0.0%
Kite Boarding	27	4,332	2	3,047	2	100.0%	0	0.0%	0	0.0%
Nursuries - Bonsai	27	4,332	2	3,047	1	50.0%	1	50.0%	0	0.0%
Online Dance Tutorials	27	4,332	2	3,047	0	0.0%	2	100.0%	0	0.0%
Bag Making Machinery	27	4,332	0	3,787	0	0.0%	0	0.0%	0	0.0%
Demographic Research	27	4,332	0	3,787	0	0.0%	0	0.0%	0	0.0%
Etching Equipment & Supplies	27	4,332	0	3,787	0	0.0%	0	0.0%	0	0.0%
Litigation Support	27	4,332	0	3,787	0	0.0%	0	0.0%	0	0.0%
Seismic Retrofit	27	4,332	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ivory Goods	26	4,340	2	3,047	1	50.0%	1	50.0%	0	0.0%
Tuxedo Sales & Rentals	26	4,340	2	3,047	2	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Child Advocacy	26	4,340	1	3,309	1	100.0%	0	0.0%	0	0.0%
Cornices - Building	26	4,340	1	3,309	1	100.0%	0	0.0%	0	0.0%
Tap Recorders - Sound - Service & Repair	26	4,340	1	3,309	1	100.0%	0	0.0%	0	0.0%
Textile Engravers	26	4,340	1	3,309	1	100.0%	0	0.0%	0	0.0%
Bronze Powders & Liquids	26	4,340	0	3,787	0	0.0%	0	0.0%	0	0.0%
Christian Science Reading Rooms	26	4,340	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dehydrating Service	26	4,340	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dishwashing Compounds	26	4,340	0	3,787	0	0.0%	0	0.0%	0	0.0%
Factory Locating Consultants	26	4,340	0	3,787	0	0.0%	0	0.0%	0	0.0%
Jalousies	26	4,340	0	3,787	0	0.0%	0	0.0%	0	0.0%
Paving Stones	26	4,340	0	3,787	0	0.0%	0	0.0%	0	0.0%
Separators	26	4,340	0	3,787	0	0.0%	0	0.0%	0	0.0%
Watchmen's Clocks & Systems	26	4,340	0	3,787	0	0.0%	0	0.0%	0	0.0%
Computers - Time Share	25	4,355	1	3,309	0	0.0%	1	100.0%	0	0.0%
Square Dance Apparel	25	4,355	1	3,309	1	100.0%	0	0.0%	0	0.0%
Brake Fluids	25	4,355	0	3,787	0	0.0%	0	0.0%	0	0.0%
Elevators - Testing Services	25	4,355	0	3,787	0	0.0%	0	0.0%	0	0.0%
Enameling, Japanning & Lacquering	25	4,355	0	3,787	0	0.0%	0	0.0%	0	0.0%
Filling Machinery	25	4,355	0	3,787	0	0.0%	0	0.0%	0	0.0%
Handbags - Repairing	25	4,355	0	3,787	0	0.0%	0	0.0%	0	0.0%
Laminations - Motor & Transformer	25	4,355	0	3,787	0	0.0%	0	0.0%	0	0.0%
Quilts - Renovating	25	4,355	0	3,787	0	0.0%	0	0.0%	0	0.0%
Solder	25	4,355	0	3,787	0	0.0%	0	0.0%	0	0.0%
Steam Traps	25	4,355	0	3,787	0	0.0%	0	0.0%	0	0.0%
Jumping Balloon Rental	24	4,366	4	2,684	3	75.0%	0	0.0%	1	25.0%
Bathing Beaches	24	4,366	1	3,309	0	0.0%	0	0.0%	1	100.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmps Settled	%	Cmps Not Settled	%	Cmps Unable to Pursue	%
Embossing	24	4,366	1	3,309	1	100.0%	0	0.0%	0	0.0%
Pipe & Boiler Covering Materials	24	4,366	1	3,309	1	100.0%	0	0.0%	0	0.0%
Shower Curtains - Wholesale & Manufacturers	24	4,366	1	3,309	1	100.0%	0	0.0%	0	0.0%
Gypsum & Gypsum Products	24	4,366	0	3,787	0	0.0%	0	0.0%	0	0.0%
Nozzles	24	4,366	0	3,787	0	0.0%	0	0.0%	0	0.0%
Nylon Fabrics	24	4,366	0	3,787	0	0.0%	0	0.0%	0	0.0%
Motion Picture Film Libraries	23	4,374	3	2,841	2	66.7%	1	33.3%	0	0.0%
Tea - Manufacturer & Importer	23	4,374	2	3,047	0	0.0%	2	100.0%	0	0.0%
ServiceStation Supplies	23	4,374	1	3,309	0	0.0%	1	100.0%	0	0.0%
Canners	23	4,374	0	3,787	0	0.0%	0	0.0%	0	0.0%
Commercial Kitchen Rental	23	4,374	0	3,787	0	0.0%	0	0.0%	0	0.0%
Seismograph Service	23	4,374	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tear Gas	23	4,374	0	3,787	0	0.0%	0	0.0%	0	0.0%
Shoplifting Prevention Devices	22	4,381	2	3,047	2	100.0%	0	0.0%	0	0.0%
Floor Refinishing	22	4,381	1	3,309	0	0.0%	1	100.0%	0	0.0%
Black Light Equipment & Supplies	22	4,381	0	3,787	0	0.0%	0	0.0%	0	0.0%
Car Pool Information	22	4,381	0	3,787	0	0.0%	0	0.0%	0	0.0%
Diamonds - Industrial	22	4,381	0	3,787	0	0.0%	0	0.0%	0	0.0%
Metal Stamping Equipment	22	4,381	0	3,787	0	0.0%	0	0.0%	0	0.0%
Wire Wrapping Service & Equipment	22	4,381	0	3,787	0	0.0%	0	0.0%	0	0.0%
X-Ray Duplicating Services	22	4,381	0	3,787	0	0.0%	0	0.0%	0	0.0%
Broom Manufacturers Equipment & Supplies	21	4,389	2	3,047	2	100.0%	0	0.0%	0	0.0%
Mobile Refrigeration	21	4,389	2	3,047	1	50.0%	1	50.0%	0	0.0%
Modular/Mobile Home - Foundation Services	21	4,389	2	3,047	1	50.0%	1	50.0%	0	0.0%
Night Vision Equipment	21	4,389	2	3,047	0	0.0%	2	100.0%	0	0.0%
Time Locks	21	4,389	2	3,047	2	100.0%	0	0.0%	0	0.0%
Bar - Fixtures	21	4,389	1	3,309	1	100.0%	0	0.0%	0	0.0%
Copper	21	4,389	1	3,309	0	0.0%	1	100.0%	0	0.0%
Professional Organizer	21	4,389	1	3,309	0	0.0%	1	100.0%	0	0.0%
Scrap Rubber	21	4,389	1	3,309	0	0.0%	1	100.0%	0	0.0%
Air Motors	21	4,389	0	3,787	0	0.0%	0	0.0%	0	0.0%
Armored Car Manufacturing	21	4,389	0	3,787	0	0.0%	0	0.0%	0	0.0%
Baby Shoe Preservation	21	4,389	0	3,787	0	0.0%	0	0.0%	0	0.0%
Capacitors	21	4,389	0	3,787	0	0.0%	0	0.0%	0	0.0%
Charity - American Indian	21	4,389	0	3,787	0	0.0%	0	0.0%	0	0.0%
Lapdaries	21	4,389	0	3,787	0	0.0%	0	0.0%	0	0.0%
Masts & Spars	21	4,389	0	3,787	0	0.0%	0	0.0%	0	0.0%
Olives	21	4,389	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tanks - Concrete	21	4,389	0	3,787	0	0.0%	0	0.0%	0	0.0%
Egg Processing & Shipping Equipment & Supplies	20	4,407	1	3,309	0	0.0%	1	100.0%	0	0.0%
Sound Effect Records	20	4,407	1	3,309	0	0.0%	1	100.0%	0	0.0%
Boy & Girl Organizations - Supplies	20	4,407	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cord Sets & Cords - Electric	20	4,407	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cork & Cork Products	20	4,407	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dowels	20	4,407	0	3,787	0	0.0%	0	0.0%	0	0.0%
Port Authorities	20	4,407	0	3,787	0	0.0%	0	0.0%	0	0.0%
Staples, Staplers & Tackers	20	4,407	0	3,787	0	0.0%	0	0.0%	0	0.0%
Charts	19	4,415	1	3,309	1	100.0%	0	0.0%	0	0.0%
Sink Manufacturers	19	4,415	1	3,309	1	100.0%	0	0.0%	0	0.0%
Sorting Equipment	19	4,415	1	3,309	0	0.0%	1	100.0%	0	0.0%
Dome Structures	19	4,415	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ice Crushers	19	4,415	0	3,787	0	0.0%	0	0.0%	0	0.0%
Libraries - Circulating & Rental	19	4,415	0	3,787	0	0.0%	0	0.0%	0	0.0%
Linoleum Layers Equipment & Supplies	19	4,415	0	3,787	0	0.0%	0	0.0%	0	0.0%
Stakes	19	4,415	0	3,787	0	0.0%	0	0.0%	0	0.0%
Voting Equipment	19	4,415	0	3,787	0	0.0%	0	0.0%	0	0.0%
Indexing Service - Book, Periodical	18	4,424	3	2,841	2	66.7%	1	33.3%	0	0.0%
Auto Manufacturers & Distributors - Specialty Body	18	4,424	2	3,047	1	50.0%	1	50.0%	0	0.0%
Crystals - Industrial	18	4,424	2	3,047	1	50.0%	1	50.0%	0	0.0%
Caverns	18	4,424	1	3,309	1	100.0%	0	0.0%	0	0.0%
Sterilizing Apparatus	18	4,424	1	3,309	1	100.0%	0	0.0%	0	0.0%
Lapidary Equipment & Supplies	18	4,424	0	3,787	0	0.0%	0	0.0%	0	0.0%
Machinery & Equipment - Appraisal	18	4,424	0	3,787	0	0.0%	0	0.0%	0	0.0%
Metaphysical Supplies & Service	18	4,424	0	3,787	0	0.0%	0	0.0%	0	0.0%
Missile & Rocket Components - Manufacturers	18	4,424	0	3,787	0	0.0%	0	0.0%	0	0.0%
Noodles	18	4,424	0	3,787	0	0.0%	0	0.0%	0	0.0%
Power Take - Offs	18	4,424	0	3,787	0	0.0%	0	0.0%	0	0.0%
Radio Program Surveys	18	4,424	0	3,787	0	0.0%	0	0.0%	0	0.0%
Eye Brow Threading	17	4,436	1	3,309	0	0.0%	1	100.0%	0	0.0%
Home Décor, Accessories & Gifts - Online Retailer	17	4,436	1	3,309	1	100.0%	0	0.0%	0	0.0%
Refrigerators & Freezers - Rent & Lease	17	4,436	1	3,309	0	0.0%	1	100.0%	0	0.0%
School Lunch Ordering & Management	17	4,436	0	3,787	0	0.0%	1	100.0%	0	0.0%
Lead Burning	17	4,436	0	3,787	0	0.0%	0	0.0%	0	0.0%
Porcelain Enameling	17	4,436	0	3,787	0	0.0%	0	0.0%	0	0.0%
Telegrams - Novelty	17	4,436	0	3,787	0	0.0%	0	0.0%	0	0.0%
Turnstiles	17	4,436	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cereals	16	4,444	0	3,787	0	0.0%	0	0.0%	0	0.0%
Compactors - Waste - Supplies & Parts	16	4,444	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dishwashing Machines - Supplies & Parts	16	4,444	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fire Extinguishing Fluid	16	4,444	0	3,787	0	0.0%	0	0.0%	0	0.0%
Paper Cutting & Drilling Machines	16	4,444	0	3,787	0	0.0%	0	0.0%	0	0.0%
Plastics - Reinforced	16	4,444	0	3,787	0	0.0%	0	0.0%	0	0.0%
Spinologists	16	4,444	0	3,787	0	0.0%	0	0.0%	0	0.0%
Weighers	16	4,444	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rings - Retaining	15	4,452	3	2,841	1	33.3%	2	66.7%	0	0.0%
Combs	15	4,452	2	3,047	1	50.0%	1	50.0%	0	0.0%
Sweaters - Trimming Service	15	4,452	1	3,309	1	100.0%	0	0.0%	0	0.0%
Tobacco Machinery	15	4,452	1	3,309	0	0.0%	1	100.0%	0	0.0%
Audiometers	15	4,452	0	3,787	0	0.0%	0	0.0%	0	0.0%
Braille Supplies	15	4,452	0	3,787	0	0.0%	0	0.0%	0	0.0%
Custom Harvesting	15	4,452	0	3,787	0	0.0%	0	0.0%	0	0.0%
Mathematicians	15	4,452	0	3,787	0	0.0%	0	0.0%	0	0.0%
Thread Rolling, Cutting & Grinding	15	4,452	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tree Climbing Instruction	15	4,452	0	3,787	0	0.0%	0	0.0%	0	0.0%
Missile & Rocket Manufacturers	14	4,462	1	3,309	0	0.0%	1	100.0%	0	0.0%
Autographic Registers & Supplies	14	4,462	0	3,787	0	0.0%	0	0.0%	0	0.0%
Balancing Equipment	14	4,462	0	3,787	0	0.0%	0	0.0%	0	0.0%
Brush Control	14	4,462	0	3,787	0	0.0%	0	0.0%	0	0.0%
Compactors - Waste - Wholesale & Manufacturers	14	4,462	0	3,787	0	0.0%	0	0.0%	0	0.0%
Deodorizing Equipment	14	4,462	0	3,787	0	0.0%	0	0.0%	0	0.0%
Feed Grinding	14	4,462	0	3,787	0	0.0%	0	0.0%	0	0.0%
Metal Cleaning Machines	14	4,462	0	3,787	0	0.0%	0	0.0%	0	0.0%
Paper Towels	14	4,462	0	3,787	0	0.0%	0	0.0%	0	0.0%
Wire Stitching Machines & Supplies	14	4,462	0	3,787	0	0.0%	0	0.0%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmps Settled	%	Cmps Not Settled	%	Cmps Unable to Pursue	%
Pails	13	4,472	4	2,684	1	25.0%	3	75.0%	0	0.0%
Paper Mill Supplies	13	4,472	1	3,309	0	0.0%	1	100.0%	0	0.0%
Parenting Classes	13	4,472	1	3,309	1	100.0%	0	0.0%	0	0.0%
Tailoring Instruction	13	4,472	1	3,309	1	100.0%	0	0.0%	0	0.0%
Thermal Remediation	13	4,472	1	3,309	1	100.0%	0	0.0%	0	0.0%
Butchers Equipment & Supplies	13	4,472	0	3,787	0	0.0%	0	0.0%	0	0.0%
Convents & Monasteries	13	4,472	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dock Covers	13	4,472	0	3,787	0	0.0%	0	0.0%	0	0.0%
Inserts - Screw Thread	13	4,472	0	3,787	0	0.0%	0	0.0%	0	0.0%
Motion Picture Film Storage	13	4,472	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sugar Brokers & Wholesalers	13	4,472	0	3,787	0	0.0%	0	0.0%	0	0.0%
Babbitt Metals	12	4,483	0	3,787	0	0.0%	0	0.0%	0	0.0%
Bindings - Bias & Straight	12	4,483	0	3,787	0	0.0%	0	0.0%	0	0.0%
Bottles - Used	12	4,483	0	3,787	0	0.0%	0	0.0%	0	0.0%
Business Processing Optimization	12	4,483	0	3,787	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Binding	12	4,483	0	3,787	0	0.0%	0	0.0%	0	0.0%
Motion Picture Film Storage	12	4,483	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cleaning Supplies by Mail	12	4,483	0	3,787	0	0.0%	0	0.0%	0	0.0%
Criminologists	12	4,483	0	3,787	0	0.0%	0	0.0%	0	0.0%
Livestock Appraisers	12	4,483	0	3,787	0	0.0%	0	0.0%	0	0.0%
Livestock Grooming	12	4,483	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rolling Mill Machinery	12	4,483	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sweeping Compounds	12	4,483	0	3,787	0	0.0%	0	0.0%	0	0.0%
Variable Speed Drives	12	4,483	0	3,787	0	0.0%	0	0.0%	0	0.0%
Auto Repair - Suspension	11	4,495	1	3,309	1	100.0%	0	0.0%	0	0.0%
Kickboxing	11	4,495	1	3,309	1	100.0%	0	0.0%	0	0.0%
Auto Dealers - Buying Co-Op	11	4,495	0	3,787	0	0.0%	0	0.0%	0	0.0%
Experimental Work	11	4,495	0	3,787	0	0.0%	0	0.0%	0	0.0%
Gelatin	11	4,495	0	3,787	0	0.0%	0	0.0%	0	0.0%
Hvrometers	11	4,495	0	3,787	0	0.0%	0	0.0%	0	0.0%
Lumber Inspectors	11	4,495	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sculptors Equipment & Supplies	11	4,495	0	3,787	0	0.0%	0	0.0%	0	0.0%
Shovels - Power	11	4,495	0	3,787	0	0.0%	0	0.0%	0	0.0%
Snow Making Machines	11	4,495	0	3,787	0	0.0%	0	0.0%	0	0.0%
Washing Machines & Dryers - Wholesale & Manufacturers	11	4,495	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cleaners & Dyers Supplies	10	4,506	4	2,684	1	25.0%	3	75.0%	0	0.0%
Expanded Metals	10	4,506	1	3,309	1	100.0%	0	0.0%	0	0.0%
Balls - Glass	10	4,506	0	3,787	0	0.0%	0	0.0%	0	0.0%
Boxes - Metal	10	4,506	0	3,787	0	0.0%	0	0.0%	0	0.0%
Brass Fabricators	10	4,506	0	3,787	0	0.0%	0	0.0%	0	0.0%
Chillers - Liquid	10	4,506	0	3,787	0	0.0%	0	0.0%	0	0.0%
Chlorinators	10	4,506	0	3,787	0	0.0%	0	0.0%	0	0.0%
Colocation Services	10	4,506	0	3,787	0	0.0%	0	0.0%	0	0.0%
Color Cards	10	4,506	0	3,787	0	0.0%	0	0.0%	0	0.0%
Electrostatic Painting	10	4,506	0	3,787	0	0.0%	0	0.0%	0	0.0%
Libraries - Institutional	10	4,506	0	3,787	0	0.0%	0	0.0%	0	0.0%
Life Raft Inflation Equipment	10	4,506	0	3,787	0	0.0%	0	0.0%	0	0.0%
Paper Hangers Equipment & Supplies	10	4,506	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pentware	10	4,506	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ranges & Ovens - Wholesale & Manufacturers	10	4,506	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rubber Working Machinery	10	4,506	0	3,787	0	0.0%	0	0.0%	0	0.0%
Soda Fountain Equipment	10	4,506	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tractor Work	10	4,506	0	3,787	0	0.0%	0	0.0%	0	0.0%
Shoe Dyers	9	4,524	2	3,047	0	0.0%	2	100.0%	0	0.0%
Restaurant Work Wear & Supplies	9	4,524	1	3,309	1	100.0%	0	0.0%	0	0.0%
Signs - Photoluminescent	9	4,524	1	3,309	1	100.0%	0	0.0%	0	0.0%
Swimming Pool Kits	9	4,524	1	3,309	1	100.0%	0	0.0%	0	0.0%
Agates	9	4,524	0	3,787	0	0.0%	0	0.0%	0	0.0%
Assayers Supplies	9	4,524	0	3,787	0	0.0%	0	0.0%	0	0.0%
Breakfast Nooks & Booths	9	4,524	0	3,787	0	0.0%	0	0.0%	0	0.0%
Brick - Used	9	4,524	0	3,787	0	0.0%	0	0.0%	0	0.0%
Collapsible Tubes	9	4,524	0	3,787	0	0.0%	0	0.0%	0	0.0%
Mayonnaise & Salad Dressings	9	4,524	0	3,787	0	0.0%	0	0.0%	0	0.0%
Microwave Ovens - Dealers	9	4,524	0	3,787	0	0.0%	0	0.0%	0	0.0%
Naval Stores	9	4,524	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oils - Road	9	4,524	0	3,787	0	0.0%	0	0.0%	0	0.0%
Records - Phono - Manufacturers Equipment & Supplies	9	4,524	0	3,787	0	0.0%	0	0.0%	0	0.0%
Safety Cans	9	4,524	0	3,787	0	0.0%	0	0.0%	0	0.0%
Mops - Wholesale & Manufacturers	8	4,539	1	3,309	1	100.0%	0	0.0%	0	0.0%
Motion Picture Laboratories	8	4,539	1	3,309	0	0.0%	1	100.0%	0	0.0%
Rayon Fabrics	8	4,539	1	3,309	0	0.0%	1	100.0%	0	0.0%
Recreational Vehicles - Transportation	8	4,539	1	3,309	0	0.0%	1	100.0%	0	0.0%
Anchors - Expansion	8	4,539	0	3,787	0	0.0%	0	0.0%	0	0.0%
Auditory Training Equipment	8	4,539	0	3,787	0	0.0%	0	0.0%	0	0.0%
Chimneys - Prefabricated	8	4,539	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cistern Builders	8	4,539	0	3,787	0	0.0%	0	0.0%	0	0.0%
Consignment Service - Furniture	8	4,539	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cylinders - Hydrostatic Testing	8	4,539	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dusters & Dusting Cloths	8	4,539	0	3,787	0	0.0%	0	0.0%	0	0.0%
Encyclopedias & Book Sales by Mail	8	4,539	0	3,787	0	0.0%	0	0.0%	0	0.0%
Financial Consultants - No License Required	8	4,539	0	3,787	0	0.0%	0	0.0%	0	0.0%
Geographers	8	4,539	0	3,787	0	0.0%	0	0.0%	0	0.0%
Leather Finishes	8	4,539	0	3,787	0	0.0%	0	0.0%	0	0.0%
Motion Picture Technicians	8	4,539	0	3,787	0	0.0%	0	0.0%	0	0.0%
Neckwear - Wholesale & Manufacturers	8	4,539	0	3,787	0	0.0%	0	0.0%	0	0.0%
Recruiting - Armed Forces	8	4,539	0	3,787	0	0.0%	0	0.0%	0	0.0%
Shoe Trees	8	4,539	0	3,787	0	0.0%	0	0.0%	0	0.0%
Static Controls	8	4,539	0	3,787	0	0.0%	0	0.0%	0	0.0%
Welding Inspectors	8	4,539	0	3,787	0	0.0%	0	0.0%	0	0.0%
Boards Of Trade	7	4,560	2	3,047	2	100.0%	0	0.0%	0	0.0%
Brew Pub	7	4,560	2	3,047	2	100.0%	0	0.0%	0	0.0%
Clamps	7	4,560	1	3,309	1	100.0%	0	0.0%	0	0.0%
Waste - Cotton Wool	7	4,560	1	3,309	1	100.0%	0	0.0%	0	0.0%
Airport Designers	7	4,560	0	3,787	0	0.0%	0	0.0%	0	0.0%
Batching Equipment	7	4,560	0	3,787	0	0.0%	0	0.0%	0	0.0%
Caissons - Structural	7	4,560	0	3,787	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Renting	7	4,560	0	3,787	0	0.0%	0	0.0%	0	0.0%
Check Room Service	7	4,560	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cotton Goods Brokers	7	4,560	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cotton Picking Machinery	7	4,560	0	3,787	0	0.0%	0	0.0%	0	0.0%
Crutches	7	4,560	0	3,787	0	0.0%	0	0.0%	0	0.0%
Discotheques	7	4,560	0	3,787	0	0.0%	0	0.0%	0	0.0%
Excelsior	7	4,560	0	3,787	0	0.0%	0	0.0%	0	0.0%
Flavoring Extracts - Raw Materials	7	4,560	0	3,787	0	0.0%	0	0.0%	0	0.0%
Industrial Painting	7	4,560	0	3,787	0	0.0%	0	0.0%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Oil Seeds	7	4,560	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rubber - Crude	7	4,560	0	3,787	0	0.0%	0	0.0%	0	0.0%
Skate Sharpening	7	4,560	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sweaters	7	4,560	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tennis Court Resurfacing	7	4,560	0	3,787	0	0.0%	0	0.0%	0	0.0%
Vibrators - Industrial	7	4,560	0	3,787	0	0.0%	0	0.0%	0	0.0%
Waterbeds - Supplies & Parts	7	4,560	0	3,787	0	0.0%	0	0.0%	0	0.0%
Laces	6	4,583	3	2,841	0	0.0%	3	100.0%	0	0.0%
Knives - Custom	6	4,583	1	3,309	0	0.0%	1	100.0%	0	0.0%
Smoke Stacks	6	4,583	1	3,309	0	0.0%	1	100.0%	0	0.0%
Boxes - Used	6	4,583	0	3,787	0	0.0%	0	0.0%	0	0.0%
Charity - Child Sponsorship	6	4,583	0	3,787	0	0.0%	0	0.0%	0	0.0%
Christian Science Practitioners	6	4,583	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cottonseed Products	6	4,583	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dumbwaiters	6	4,583	0	3,787	0	0.0%	0	0.0%	0	0.0%
Floor Resurfacing	6	4,583	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fuses - Electric	6	4,583	0	3,787	0	0.0%	0	0.0%	0	0.0%
Glass 2 Tempered	6	4,583	0	3,787	0	0.0%	0	0.0%	0	0.0%
Grease Pumping	6	4,583	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ice Sculptures	6	4,583	0	3,787	0	0.0%	0	0.0%	0	0.0%
Mothproofing	6	4,583	0	3,787	0	0.0%	0	0.0%	0	0.0%
Nailing Machinery	6	4,583	0	3,787	0	0.0%	0	0.0%	0	0.0%
Shin Wreckers	6	4,583	0	3,787	0	0.0%	0	0.0%	0	0.0%
Squash Courts - Private	6	4,583	0	3,787	0	0.0%	0	0.0%	0	0.0%
Stock Yards	6	4,583	0	3,787	0	0.0%	0	0.0%	0	0.0%
Synagogues	6	4,583	0	3,787	0	0.0%	0	0.0%	0	0.0%
Touch Screen Equipment	6	4,583	0	3,787	0	0.0%	0	0.0%	0	0.0%
Four Wheel Drive Vehicles - Repair & Service	5	4,603	2	3,047	0	0.0%	1	50.0%	1	50.0%
Beds - Renting	5	4,603	1	3,309	0	0.0%	0	0.0%	1	100.0%
Government Offices - Foreign-Reps	5	4,603	1	3,309	1	100.0%	0	0.0%	0	0.0%
Knitting Machines	5	4,603	1	3,309	1	100.0%	0	0.0%	0	0.0%
Motion Picture Research Service	5	4,603	1	3,309	0	0.0%	1	100.0%	0	0.0%
Anti-Fogging Compounds	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Brake Shoe Bonding & Exchanging	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Chalkboards	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Commercial Blueprint Design	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Concrete Mixers - Renting	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Doors - Commercial	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dynamometers	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Gavels	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Golf Course Architects	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Grain Inspection	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Lamp Shades - Cleaning & Repairing	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Microwave Ovens - Supplies & Parts	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Myotherapy	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pet Kennel Services	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pole Line Equipment	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Printers - Cellophane, Foil	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rectifiers - Electric	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rubber Bands	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Shafting	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Shortening	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ski Lift Equipment	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tennis Court Enclosures	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tin	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Titanium	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Wait Staff	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Wood Products - Sawdust & Shavings	5	4,603	0	3,787	0	0.0%	0	0.0%	0	0.0%
Badminton Courts - Public	4	4,634	1	3,309	1	100.0%	0	0.0%	0	0.0%
Fish Processors Equipment	4	4,634	1	3,309	0	0.0%	1	100.0%	0	0.0%
Hearing Aids Parts & Repairing	4	4,634	1	3,309	1	100.0%	0	0.0%	0	0.0%
Lamp Shade Covers	4	4,634	1	3,309	1	100.0%	0	0.0%	0	0.0%
Bridge Clubs	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
China & Glassware - Renting	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
Chucks	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
Clay	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
Coils - Fin	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
Concrete Vibrators	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
Counterfeit Money Detection Devices	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
Couplings	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dyers - Industrial	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
Furnace Cleaning	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
Job Lot Merchandise	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
Macaroni	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
Monorail Systems	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oceanographers	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oils - ReRefined	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pipe - Used	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pipe Thawing	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pivots - Precision Instrument	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
Planetariums	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pulleys	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sanitariums	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ship Cleaning	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
Zinc Oxide	4	4,634	0	3,787	0	0.0%	0	0.0%	0	0.0%
Golf Equipment - Repair	3	4,661	2	3,047	1	50.0%	1	50.0%	0	0.0%
Horse race Handicapping	3	4,661	1	3,309	0	0.0%	1	100.0%	0	0.0%
Not Elsewhere Classified After Investigation	3	4,661	1	3,309	0	0.0%	0	0.0%	1	100.0%
Orchard Equipment & Supplies	3	4,661	1	3,309	1	100.0%	0	0.0%	0	0.0%
Pressing Machines - Clothes	3	4,661	1	3,309	1	100.0%	0	0.0%	0	0.0%
Swim Spas	3	4,661	1	3,309	0	0.0%	1	100.0%	0	0.0%
Tobacco Leaf - Wholesale	3	4,661	1	3,309	1	100.0%	0	0.0%	0	0.0%
Automobile Pre-Paid Maintenance Plans	3	4,661	0	3,787	0	0.0%	0	0.0%	0	0.0%
Coat Fronts	3	4,661	0	3,787	0	0.0%	0	0.0%	0	0.0%
Concert Performers	3	4,661	0	3,787	0	0.0%	0	0.0%	0	0.0%
Diaries	3	4,661	0	3,787	0	0.0%	0	0.0%	0	0.0%
Drill Presses	3	4,661	0	3,787	0	0.0%	0	0.0%	0	0.0%
Leadership Development	3	4,661	0	3,787	0	0.0%	0	0.0%	0	0.0%
Microwave Ovens - Wholesale & Manufacturers	3	4,661	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oil Mill Machinery	3	4,661	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oil Well Cementing	3	4,661	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pistons	3	4,661	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rods - Threaded	3	4,661	0	3,787	0	0.0%	0	0.0%	0	0.0%
Sound Level Testing - Industrial	3	4,661	0	3,787	0	0.0%	0	0.0%	0	0.0%

US BBB  
2011 Statistics  
Sorted by Inquiries

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Stump Grinding	3	4,661	0	3,787	0	0.0%	0	0.0%	0	0.0%
Titling Service - Television & Motion Pictures	3	4,661	0	3,787	0	0.0%	0	0.0%	0	0.0%
Waterbeds - Service & Repair	3	4,661	0	3,787	0	0.0%	0	0.0%	0	0.0%
Winding Machinery	3	4,661	0	3,787	0	0.0%	0	0.0%	0	0.0%
Word Process System, Consultant, Designer	3	4,661	0	3,787	0	0.0%	0	0.0%	0	0.0%
Access Control Systems	2	4,685	1	3,309	0	0.0%	1	100.0%	0	0.0%
Protein Purification	2	4,685	1	3,309	1	100.0%	0	0.0%	0	0.0%
Teletypewriters & Systems	2	4,685	1	3,309	1	100.0%	0	0.0%	0	0.0%
Visual Impairment Products & Services	2	4,685	1	3,309	1	100.0%	0	0.0%	0	0.0%
Washing Machines & Dryers - Supplies & Parts	2	4,685	1	3,309	1	100.0%	0	0.0%	0	0.0%
Aerial Lift - Repair & Maintenance	2	4,685	0	3,787	0	0.0%	0	0.0%	0	0.0%
Babbiting	2	4,685	0	3,787	0	0.0%	0	0.0%	0	0.0%
Bottle Caps & Seals	2	4,685	0	3,787	0	0.0%	0	0.0%	0	0.0%
Building Envelope Restoration	2	4,685	0	3,787	0	0.0%	0	0.0%	0	0.0%
Butter	2	4,685	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cams - Grinding & Cutting	2	4,685	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dials	2	4,685	0	3,787	0	0.0%	0	0.0%	0	0.0%
Electrotypers	2	4,685	0	3,787	0	0.0%	0	0.0%	0	0.0%
Flock Manufacturers & Processors	2	4,685	0	3,787	0	0.0%	0	0.0%	0	0.0%
Folding Machines	2	4,685	0	3,787	0	0.0%	0	0.0%	0	0.0%
Geochemists	2	4,685	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ignition Interlock Devices	2	4,685	0	3,787	0	0.0%	0	0.0%	0	0.0%
Jai-Alai Exhibitions	2	4,685	0	3,787	0	0.0%	0	0.0%	0	0.0%
Metals - Cold	2	4,685	0	3,787	0	0.0%	0	0.0%	0	0.0%
Perforated Materials	2	4,685	0	3,787	0	0.0%	0	0.0%	0	0.0%
Radio Direction Finders	2	4,685	0	3,787	0	0.0%	0	0.0%	0	0.0%
Shoe Machinery	2	4,685	0	3,787	0	0.0%	0	0.0%	0	0.0%
Solvents - Reclaiming	2	4,685	0	3,787	0	0.0%	0	0.0%	0	0.0%
Thermograph Equipment & Supplies	2	4,685	0	3,787	0	0.0%	0	0.0%	0	0.0%
Wine Bar	2	4,685	0	3,787	0	0.0%	0	0.0%	0	0.0%
Wire Strippers	2	4,685	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ballroom Dance Instruction	1	4,711	1	3,309	1	100.0%	0	0.0%	0	0.0%
Buses - Bodies	1	4,711	1	3,309	1	100.0%	0	0.0%	0	0.0%
Choreographers	1	4,711	1	3,309	0	0.0%	1	100.0%	0	0.0%
Contractors - Sheet Metal	1	4,711	1	3,309	1	100.0%	0	0.0%	0	0.0%
Zippers - Repair	1	4,711	1	3,309	1	100.0%	0	0.0%	0	0.0%
Aircraft Fixed Based Operator	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Anodes	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Aprons - Industrial	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Art - Painted Oil Portraits	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Beer Coll Cleaning Equipment	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Boxes - Wire Bound	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Bridge Instruction	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Broaching	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Burlap	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cardboard	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Chewing Gum	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Cold Type Composition	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dehydrating Equipment	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dining Car Builders	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dog Daycare	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Dressmakers Supplies	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
E-Mail Marketing	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Electroforming	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fare Registers & Meters	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Flanges	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Floats - Parade	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Floor Removal, Resurfacing and Refinishing	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Fruits - Glace	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Glass Rods & Tubing	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Handkerchiefs	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Household Management	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Jade & Jade Goods	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Ladders - Renting	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Lath	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Livestock Spraying	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Needles	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oil Hole Covers	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oils - Animal & Fish	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oils - Cutting	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Oils - Hydrogenated	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Pins Cotter, Taper	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rollers	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Rulers & Yardsticks	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Slicing Machines	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Steeple & Spires	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tank Heads	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tin ware	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Tobacco Growers Equipment & Supplies	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Umbrellas - Repairing	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Universal Joints	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Vials	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Word Processing Equipment - Maintenance	1	4,711	0	3,787	0	0.0%	0	0.0%	0	0.0%
Auto Repair - Tune-Up	0	4,763	1	3,309	0	0.0%	1	100.0%	1	100.0%
Carbon Monoxide Detecting	0	4,763	1	3,309	0	0.0%	1	100.0%	0	0.0%
Fur Cuttings	0	4,763	1	3,309	0	0.0%	1	100.0%	0	0.0%
Structural Support - Underground	0	4,763	1	3,309	1	100.0%	0	0.0%	0	0.0%