Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Totals	124,574,968		984,721		753,402	76.5%	202,547	20.6%	28,772	2.9%
Cellular Telephone Service & Equipment Auto Dealers - New Cars	484,170 1,649,661	44	41,809 27,025	1 2	40,237 23,689	96.2% 87.7%	1,392 3,234	3.3% 12.0%	180 102	0.4%
Television - Cable, CATV & Satellite	271,036	78	26,306	3	25,714	97.7%	525	2.0%	67	0.3%
Collection Agencies	1,543,234	8	25,068	4	21,528	85.9%	2,836	11.3%	704	
Telephone Communications	184,162 2,149,417	125	18,308 17,506	5	17,508	95.6%	734 4,355	4.0%	66 302	0.4% 1.7%
Auto Dealers - Used Cars Telephone Companies	2,149,417	95	16,010	7	12,849 15,568	73.4% 97.2%	4,355	24.9% 2.6%	26	
Internet Shopping	920,237	20	14,744	8	9,916	67.3%	4,289	29.1%	539	
Auto Repair & Service	1,915,473	4	14,380	9	9,557	66.5%	4,520	31.4%	303	2.1%
Furniture - Retail	821,463	25 41	14,003	10	11,020	78.7%	2,380	17.0%	603	4.3%
Banks Insurance Companies	514,257 1,432,821	41 11		11 12	12,839 8,920	97.2% 93.0%	344 586	2.6% 6.1%	29 85	0.2%
Credit Cards & Plans	273,551	77	9,129	13	8,878	97.3%	145	1.6%	106	
Internet Services	677,927	32 255	8,940	14	7,594	84.9%	1,073	12.0%	273	3.1%
Department Stores	91,878	255	8,769	15	8,686	99.1%	76	0.9%	7	0.1%
Movers	1,403,274	12	8,557	16 17		73.4%	2,032	23.7%	240	2.8%
Roofing Contractors  Not Elsewhere Classified	3,502,493 605,923	34	8,434 7,954	17	5,259 4,091	62.4% 51.4%	2,718 3,129	32.2% 39.3%	457 734	
Computers - Dealers	320,303	66	7,884	19	7,465	94.7%	359	4.6%	60	
Property Management	1,029,751	18	7,618	20	6,061	79.6%	1,459	19.2%	98	1.3%
Apartments	428,734	53	7,592	21	5,142	67.7%	2,345	30.9%	105	1.4%
Health Clubs	246,806	90	6,954	22		81.8%	1,175 2.058	16.9%	90	
Hotels Mortgage Brokers	154,147	160		23		68.0% 80.4%	2,058 1,033	31.3%	48	3.3%
Airlines	1,805,244 36,204	560	6,356 5,977	24 25	5,296	88.6%	480	16.3% 8.0%	201	3.4%
Travel Agencies & Bureaus	752,872	28	5,965	26	4,707	78.9%	1,004	16.8%	254	4.3%
Internet Marketing Services	802,457	26	5,930	27		87.3%	639	10.8%	117	2.0%
Contractors - General	2,488,480	2	5,764	28		52.7%	2,388	41.4%	340	5.9%
Computers Hardware, Software & Services	533,363 339,026	38 60	5,764 5,591	28 30		87.0% 58.5%	654 2,165	11.3% 38.7%	95 154	1.6% 2.8%
Restaurants Financial Services	896,865	21	5,386	31		89.3%	427	7.9%	154	
Burglar Alarm Systems - Dealers, Monitoring & Service	451,041	51		32		94.1%	261	4.9%	51	
Electronic Equipment & Supplies - Dealers	193,199	119	5,207	33 34		88.0%	524	10.1%	102	2.0%
Consumer Finance & Loan Companies	458,399	49	4,942	34	4,508	91.2%	352	7.1%	82	
General Merchandise - Retail	239,934	93	4,783	35		70.6%	1,103	23.1%	303	
Auto Parts & Supplies - New Plumbers	463,822 1,773,853	47 6	4,608 4,567	36 37	3,049 3,422	66.2% 74.9%	1,471 1,064	31.9% 23.3%	88 81	1.9% 1.8%
Credit Reporting Agencies	108,679	220	4,475			98.1%	65	1.5%	22	0.5%
Heating & Air Conditioning	1,540,500	9	4,327	38 39	3,513	81.2%	709	16.4%	105	2.4%
Electric Companies	236,725	97	4,240	40		95.5%	175	4.1%	15	
Construction & Remodeling Services	1,538,574	10	4,199	41		50.4% 88.1%	1,849 454	44.0% 11.0%	235	
Mail Order & Catalog Shopping Auto Renting & Leasing	240,234 156,244	92 154	4,138 4,034	42	3,647	81.6%	718	17.8%	37 24	
Home Improvements	1,056,921	16	3,964	44	3,292 2,742	69.2%	1,066	26.9%	156	3.9%
Florists - Retail	98,157	229	3,923	45	3,453	88.0%	450	11.5%	20	
Air Conditioning Contractors & Systems	1,038,626	17	3,922	46	3,116	79.4%	715	18.2%	91	
Dentists Appliances Major Deploys	588,520 255,307	36 85	3,890 3,889	47 48	3,161 3,190	81.3% 82.0%	700 630	18.0%	29 69	0.7% 1.8%
Appliances - Major - Dealers Jewelers - Retail	715,057	30	3,761	49		76.8%	801	16.2% 21.3%	73	
Publishers - Directory & Guide	91,959	254		50		57.3%	1,570	41.8%	32	
Real Estate	740,819	29	3,608	51	2,588	71.7%	954	26.4%	66	1.8%
Payday Loans	230,972	101	3,545	52	1,818	51.3%	1,264	35.7%	463	13.1%
Lawn Maintenance	519,558	40 46	3,532	53 54	2,826	80.0%	647	18.3% 27.3%	59	1.7% 11.7%
Loans Dry Cleaners	463,837 155,903	155	3,244 3,232	54		61.0% 51.5%	886 1,488	27.3% 46.0%	378 78	2.4%
Magazine Sales	111,372	213	3,176	56		77.7%	459	14.5%	249	
Pest Control Services	786,636	27	3,174	57	2,562	80.7%	559 957	17.6%	53	1.7%
Attorneys & Lawyers	1,276,013	14	3,154	58	2,124	67.3%	957	30.3%	73	
Towing - Automotive	318,540	67	3,116	59		57.7%	1,265	40.6%	53	1.7%
Auto Body Repair & Painting Home Builders	894,676 1,342,669	22 13	3,060 3,036	60 61	1,994 2,286	65.2% 75.3%	1,000 658	32.7% 21.7%	66 92	2.2% 3.0%
Payment Processing Service	85,977	272	2 888	62	2,813	97.4%	62	2.1%	13	0.5%
Internet Selling Services	92,826	250	2,888 2,886	63	2,533	87.8%	326	11.3%	27	0.9%
Manufacturers & Producers	315,573	69	2,791	64	2,529	90.6%	249	8.9%	13	0.5%
Landscape Contractors	1,066,284	15	2,786	65		55.3%	1,153	41.4%	93	
Tax Return Preparation	494,902 128,586	43 186	2,765 2,732	66 67	1,460 2,199	52.8% 80.5%	1,117 444	40.4% 16.3%	188 89	6.8% 3.3%
Collection Systems Timeshare Resale and Rental Marketing	236,939	96		68		34.5%	1.401	53.2%	323	
Tire Dealers	291,547	73	2,603	69		76.9%	585	22.5%	17	0.7%
Clothing - Retail	129,684	184	2,602	70	1,461	56.1%	991	38.1%	150	5.8%
Security Control Equipment & System Monitors	453,746	50	2,566	71	2,262	88.2%	270	10.5%	34	
Telephone Pre-Paid Card Sales & Distribution Insurance Services	40,925 463,650	505 48	2,550 2,538	72 73	2,460 2,346	96.5% 92.4%	79 161	3.1%	11 31	
Transmissions - Automobile	300,482	48 71		73		92.4% 68.1%	752	6.3% 29.8%	54	
Publishers - Book	171,904	133	2,516	75	2,231	88.7%	256	10.2%	29	
Dating Service	236,182	98	2,504	76	2,111	84.3%	351	14.0%	42	1.7%
Magazines - Subscription Agents	91,304	260	2,461	77		69.8%	683	27.8%	61	2.5%
Swimming Pool Contractors, Dealers, Design	684,714	31	2,460	78	1,898	77.2%	502	20.4%	60	2.4%

Advantages (Control of Control of	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
1.000   1.00	Banking Services	24,991		2,435	79	2,413	99.1%	19	0.8%	3	0.1%
Section		72,729		2,341						19	0.8%
Advance for Selection										3	
1500   1500	Advance Fee Brokers	157,330		2,296							
Seale A. Ser Products Design  10 14 1			286	2,278	84	1,709					
See   Content											
14.6   20   20   20   20   20   20   20   2											
Resis effects  1. 1.50											
Technology Register   Application   Applic		62,203		2,098				493		65	3.1%
Trace Labor	Natural Gas Companies					1,928				6	
State   Stat										8	
International Files					92			682			
International Files		503,905		1,989	94	1,224					4.2%
1,000   1,00		114,813	205	1,983	95	1,705	86.0%	214	10.8%	64	3.2%
Time Secret   1970   1971   1972	Work-At-Home Companies										
Computer, Suggister & Parts  197,866  110  127,866  127,976  128,100  128,1								529			
Section Conginent A Supplies - Survives A Handelturers   35-152   662   1-57   100   1-61   5-0%   68   4-5%   68   4-5%   68   6-5%   68   6-5%   68   6-5%   68   6-5%   68   6-5%   68   6-5%   68   6-5%   68   6-5%   68   6-5%   68   6-5%   68   6-5%   68   6-5%   68   6-5%   68   6-5%   68   6-5%   68   6-5%   6-5%   68   68   68   68   68   68   68   6											
Triest Searce   162   163			662							39	0.4%
Schools - Academic - Cologoe & Hornardes   22 9 899   10   10   10   10   10   10   10		162,969	142	1,926		1,305	67.8%	460		161	8.4%
Treath & Medical - General		78,591								46	
Treath & Medical - General		229,989	103	1,921	103	1,713		185	9.6%	23	1.2%
Contil Louise   120,755   115   150   160   1752   93.09   175   6.66   77   0.495   175				1,912					6.2%		
Shee Ratial  177.006 128   1,462 127   1,992 74,995 411 22,275 58 2,006 20 11 17 17 17 17 17 17 17 17 17 17 17 17										48 7	
Carpet & Nag Denters - New		177,036					74.8%			56	
Models	Carpet & Rug Dealers - New						83.2%		14.1%		
Discount Propose   175.661   193   1,900   111   1,501   86.4b   224   1,48b   21   1,28b   21											
Business Services - General											
Matriesses   160,163   1-77   1-780   1-18   1-492   63-88   256   15-18   20   1-18								224			
Bulletin Materials		160 163									
Car Wash A Polish	Building Materials	176,273		1,774				95		5	
Hospitals										8	
Marketing Programs & Services  81,622   56   1,717   118   1,361   79,3%   277   16,1%   79   46,6%   105   6.1%   107								585		112	
Patenting Contractors			231					260		9	
Computers - Service & Repair  223,060  106  1,711  120  997  58,3%  647  37,8%  647  37,8%  647  37,8%  647  37,8%  647  37,8%  647  37,8%  647  37,8%  647  37,8%  647  37,8%  647  37,8%  647  37,8%  648  115,1%  115,1%  116,1%  1											
Delivery Service											
Appliances - Major - Wholesale & Manufacturers  12,151   1,106   1,665   123   1,001   96,2%   62   3,7%   2   0,1%    20,759   1,552   1,24   1,559   95,0%   75   4,5%   8   0,5%    20,759   1,552   1,24   1,559   95,0%   75   4,5%   8   0,5%    20,759   1,552   1,24   1,559   1,552   1,24   1,569   1,25   1		96,032	238	1,698	121	1,481	87.2%	198		19	1.1%
Auto Manufacturers & Distributors  23,569	Timeshare Companies		152	1,668	122					146	
Debt Relief Services	Appliances - Major - Wholesale & Manufacturers	12,151		1,665						2	0.1%
Paving Contractors  444,046  52  1,625  126  818  50,3%  686  42,2%  121  7,4%  156  9,9%  Bullding Contractors  839,654  24  1,567  128  1,068  68,2%  460  29,4%  39  25,5%  131  2,5%  141  1,545  129  131  2,5%  141  1,545  129  131  2,5%  141  1,545  129  1,476  1,555  1,51  1,33%  181  1,2%  1,256  118  1,476  1,557  118  1,476  1,558  1,513  1,3%  181  1,2%  1,568  1,568  1,569										300	
Door-to-Door Sales - Magazines   35,746   564   1,583   127   616   38,9%   811   51,2%   156   3.9.9%   39,2.5%   39,0.5%											
Auto Transporter's & Drive-Away Companies  325,009 61 1,545 129 1815 52,8% 699 45,2% 31 2.0% Applances - Major - Service & Repair  44,278 481 1,545 129 1,476 95,5% 51 33,3% 18 12% Applances - Major - Service & Repair  204,983 114 1,533 131 841 54,9% 618 40,3% 74 4.8% Applances - Major - Service & Repair  (67,657 333 1,514 132 1,320 87,2% 176 116,6% 18 11.6%  Rubbish & Garbage Removal  104,0512 169 1,497 133 1,072 71,6% 407 27,2% 18 12.2%  Rubbish & Garbage Removal  104,0512 169 1,497 133 1,072 71,6% 407 27,2% 18 12.2%  105,000 134 1,199 80,5% 255 17,1% 36 2,2%  106,000 134 1,199 80,5% 255 17,1% 36 2,2%  106,000 134 1,199 80,5% 255 17,1% 36 2,2%  106,000 134 1,199 80,5% 255 17,1% 36 2,2%  106,000 134 1,199 80,5% 255 17,1% 36 2,2%  106,000 134 1,199 80,5% 255 17,1% 36 2,2%  106,000 134 1,199 80,5% 255 17,1% 36 2,2%  106,000 134 1,199 80,5% 255 17,1% 36 2,2%  106,000 134 1,199 80,5% 255 17,1% 36 2,2%  106,000 134 1,199 80,5% 255 17,1% 36 2,2%  107,000 134 1,199 80,5% 255 17,1% 36 2,2%  108,000 134 1,199 80,5% 255 17,1% 36 2,2%  108,000 134 1,199 80,5% 255 17,1% 36 2,2%  108,000 134 1,199 80,5% 255 17,1% 36 2,2%  108,000 134 1,199 80,5% 255 17,1% 36 2,2%  108,000 134 1,199 80,5% 255 17,1% 36 2,2%  108,000 134 1,199 80,5% 255 17,1% 36 2,2%  108,000 134 1,199 80,5% 255 17,1% 36 2,2%  108,000 134 1,199 80,5% 255 17,1% 36 2,2%  108,000 134 1,199 80,5% 255 17,1% 36 2,2%  108,000 134 1,199 80,5% 255 17,1% 36 2,2%  108,000 134 1,199 80,5% 255 17,1% 36 2,2%  108,000 134 1,199 80,5% 255 17,1%  108,000 134 1,199 80,5% 255 17,1%  108,000 134 1,199 80,5% 255 17,1%  108,000 134 1,199 80,5% 255 17,1%  108,000 134 1,199 80,5% 255 17,1%  108,000 134 1,199 80,5% 255 17,1%  108,000 134 1,199 80,5% 255 17,1%  108,000 134 1,199 80,5% 255 17,1%  108,000 134 1,199 80,5% 255 17,1%  108,000 134 1,199 80,5% 255 17,1%  108,000 134 1,199 80,5% 255 17,1%  108,000 134 1,199 80,5% 255 17,1%  108,000 134 1,199 80,5% 255 17,1%  108,000 134 1,199 80,5% 255 17,1%  108,000 134 1,199 80,5% 255 17,1%  108,000 134 1,199 80,5% 255 17,1%  108,000 134 1,1	Door-to-Door Sales - Magazines	35,746	564		127	616	38.9%	811		156	9.9%
Internet Access Provider	Building Contractors										
Appliances - Major - Service & Repair 60,657   333   114   1,533   131   841   54,9%   618   40,3%   74   4,8% Books - New   67,657   333   1,514   132   1,320   87,2%   176   11,6%   18   1,2%   18   1,2%   140,512   169   1,497   133   1,072   71,6%   407   27,2%   18   1,2%   12,517   112   1,490   134   1,199   80,5   255   1,7,1%   36   2,4%   20,5   2,4%   2											
Books - New		204 093		1,545							1.2%
Rubbis & Garbage Removal  Vitamins & Food Supplements  121,517  112  149,518  149,51											
Vitamins & Food Supplements   212,517   112   1,490   134   1,199   80,5%   255   17,1%   36   2,4%	Rubbish & Garbage Removal			1,497		1,072		407			
Malling Services     96,941     233     1,457     136     1,160     79,6%     286     19,6%     11     0,8%       Computer Software Publishers & Developers     243,632     91     1,454     137     1,225     84,3%     207     14,2%     22     15%       Web Design     247,628     89     1,444     138     854     59,1%     521     36,1%     69     4.8%       Mortgage Bankers     602,300     35     1,443     139     1,393     96,5%     40     2.8%     10     6.7%       Billing Service     95,375     235     1,438     140     1,233     92,0%     108     7,5%     7     0,5%       Beauty Supplies & Equipment     100,668     227     1,433     141     174     54,0%     605     42,2%     54     3.8%       Internet - Web Hosting     192,904     120     1420     142     1,40     73,2%     312     22,0%     68     4.8%       Extended Warranty Contract Service Companies     155,407     157     1,418     144     1,022     72,1%     336     23,7%     60     4.2%       Extended Warranty Contract Service Companies     155,407     157     1,418     144     1,022     72,1%	Vitamins & Food Supplements										
Computer Software Publishers & Developers   243,632   91   1,454   137   1,225   84.3%   207   14.2%   22   1.5%   24.628   89   1,444   138   8.54   59.1%   521   36.1%   62   1.4%   Mortage Bankers   602,300   35   1.443   139   1.393   96.5%   40   2.8%   10   0.7%   62   1.4%			39							78	
Web Design         247,628         89         1,444         138         854         59,1%         521         36,1%         69         4.8%           Mortgage Bankers         602,300         35         1,443         139         1,393         96,5%         40         2.8%         10         0.7%           Billing Service         96,375         235         1,438         140         1,323         92.0%         108         7.5%         7         0.5%           Beauty Supplies & Equipment         100,668         227         1,433         141         774         54.0%         605         42.2%         54         3.8%           Beauty Supplies & Equipment         100,668         227         1,433         141         774         54.0%         605         42.2%         64         3.8%           Service Bottons - Gasoline & Oil         100,668         227         1,433         141         774         54.0%         605         42.2%         64         3.8%           Service Stations - Gasoline & Oil         200,948         261         1,419         143         838         59.1%         33         23.7%         60         2.0%           Service Stations - Gasoline & Oil         200,948								286		11	
Mortagae Bankers   602,300   35   1,443   139   1,393   96,5%   40   2,8%   10   0,7%			91			1,225					
Billing Service 96,375 235 1,438 140 1,323 92,0% 108 7.5% 7 0.5% 54 10.5% 54 10.668 227 1,433 141 774 54,0% 605 42.2% 54 3.8% 110.668 127 1,433 141 774 54,0% 605 42.2% 54 3.8% 110.668 127 1,433 141 774 54,0% 605 42.2% 54 1.8% 110.668 127 1,438 140 1,420 142 1,040 73.2% 312 22.0% 68 4.8% 110.668 12.8% 110.668											
Beauty Supplies & Equipment 100,668 227 1,433 141 774 54.0% 605 42.2% 54 1.8% 54 1.8% 605 14.2% 54 1.8% 54 1.8% 605 14.2% 54 1.8% 605 14.2% 54 1.8% 605 14.2% 54 1.8% 605 14.2% 54 1.8% 605 14.2% 54 1.8% 605 14.2% 605 14.2% 605 14.2% 605 14.2% 605 14.2% 605 14.2% 605 14.2% 605 14.2% 605 14.2% 605 14.2% 605 14.2% 605 14.4% 605 14.2% 605										7	
Service Stations - Gasoline & Oil   90,948   261   1,419   143   838   59,1%   552   38,9%   29   2.0%		100,668	227	1,433		774		605			
Extended Warranty Contract Service Companies 155,407 157 1,418 144 1,022 72,1% 336 23,7% 60 42.4% 60 42.5% 66,954 337 1,409 145 1,206 85.6% 175 12.4% 28 2,0% 60 60 42.5% 60 6,954 1,400 146 744 53,1% 594 42.4% 62 24.4% 6		192,904	120	1,420	142	1,040		312			4.8%
Buying Clubs & Group Purchasing Service 66,954 337 1,409 145 1,206 85,6% 175 12,4% 28 2,0% 28 1,000 146 145 1,206 85,6% 175 12,4% 28 2,0% 28 1,000 146 146 1,341 93,1% 594 42,4% 62 4,4% 28 2,0% 28 2,											
Limousine Service   169,462   136   1,400   146   744   53,1%   594   42,4%   62   4,4%   68,4   4,4%   68,4   4,4%   4											
Recording Service - Sound & Video         26,798         691         1,400         146         1,341         95,8%         49         3,5%         10         0.7%           Windows - Installation & Service         478,601         45         1,388         148         1,063         76,6%         240         17,3%         85         6.1%           Motorcycles - Dealers         158,154         149         1,388         148         988         71,2%         363         27,6%         17         1.2%           Fenc Contractors         416,728         54         1,371         150         901         65,7%         438         31,9%         32         2.3%           Exercise & Priodical         466,076         466         1,357         151         1,175         86,6%         161         11,9%         32         2.3%           Exercise & Physical Fitness Programs         155,082         158         1,349         152         963         71,4%         350         25,9%         36         2.7%           Office Supplies         67,554         335         1,336         153         1,281         95,9%         48         3,6%         7         7.5%           Office Supplies         207,850	Limousine Service	169,462	136	1,400	146	744	53.1%	594	42.4%	62	4.4%
Motorcycles - Dealers         158,154         149         1,388         148         988         71,2%         383         27,6%         17         1,2%           Fence Contractors         416,728         54         1,371         150         901         65,7%         438         31,9%         32         2.3%           Publishers - Periodical         46,076         466         1,357         151         1,175         86,6%         161         11,9%         21         1.5%           Exercise & Physical Fitness Programs         155,082         158         1,349         152         963         71,4%         350         25,9%         36         2.7%           Office Supplies         67,554         335         1,336         153         1,281         95,9%         48         3.6%         7         0.5%           Office Supplies         207,850         113         1,327         154         1,199         90.4%         115         8,7%         13         1.0%           Photographers - Portrait         97,878         230         1,316         155         609         46,3%         638         48,5%         69         5.2.0%           Office Supplies         913,616         209	Recording Service - Sound & Video	26,798	691	1,400	146	1,341	95.8%	49	3.5%	10	0.7%
Fence Contractors   416,728   54   1,371   150   901   65,7%   438   31,9%   32   2.3%											
Publishers - Periodical         46,076         466         1,357         151         1,175         86,6%         161         11,9%         21         1,5%           Exercise & Physical Fitness Programs         155,082         158         1,349         152         963         71,4%         350         25,9%         36         2,7%           Computers - Networks         67,554         335         1,336         153         1,281         95,9%         48         3,6%         7         0.5%           Office Supplies         207,850         113         1,327         154         1,199         90,4%         115         8,7%         13         1.0%           Photographers - Portrait         97,878         230         1,316         155         609         46,3%         638         48,5%         69         5.2%           Appliances - Major - Parts & Supplies         113,616         209         1,306         156         928         71,1%         352         27,0%         26         2.0%								383	27.6%		
Exercise & Physical Fitness Programs 155,082 158 1,349 152 963 71,4% 350 25,9% 36 2.7% of Computers - Networks 67,554 335 1,336 153 1,281 95,9% 48 3,6% 7 0.55% Office Supplies 207,850 113 1,327 154 1,199 90,4% 115 8,7% 13 1.0% Photographers - Portrait 97,878 230 1,316 155 609 46,3% 638 48,5% 69 5.2% Appliances - Major - Parts & Supplies 113 27,0% 269 5.2% 27,0% 26 5.2%			54 466								
Computers - Networks         67,554         335         1,336         153         1,281         95,9%         48         3,6%         7         0,5%           Office Supplies         207,850         113         1,327         154         1,199         90,4%         115         8,7%         13         1.0%           Photographers - Portrait         97,878         230         1,316         155         609         46,3%         638         48,5%         69         5.2%           Appliances - Major - Parts & Supplies         113,616         209         1,306         156         928         71,1%         352         27,0%         26         2.0%									25.9%		
Photographers - Portrait         97,878         230         1,316         155         609         46.3%         638         48.5%         69         5.2%           Appliances - Major - Parts & Supplies         113,616         209         1,306         156         928         71.1%         352         27.0%         26         2.0%	Computers - Networks	67,554	335	1,336	153	1,281	95.9%	48		7	0.5%
Appliances - Major - Parts & Supplies 113,616 209 1,306 156 928 71.1% 352 27.0% 26 2.0%	Office Supplies										
										•••	
	Appliances - Major - Parts & Supplies  Real Estate Maintenance Protection Plan	113,616 26,468	698	1,306	156 157	928 1,287	/1.1% 99.8%	352	27.0%	26	2.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Tanning Salons	56,593	410	1,284	158	749	58.3%	375	29.2%	160	12.5%
Audio-Visual Equipment - Dealers Sporting Goods - Retail	165,741 153,046	140 162	1,280 1,257	159 160	1,041 902	81.3% 71.8%	230 312	18.0% 24.8%	9	0.7% 3.4%
Resorts	68,524	328	1,237	161	996	80.1%	238	24.8% 19.1%	10	0.8%
Skin Care	130,472	182	1,230	162	916	74.5%	258	21.0%	56	
Product Sales - General	96,339	236	1,213	163	796		379	31.2%	38	
Locks & Locksmiths	150,037	163	1,209	164	498		558	46.2%	153	
Grocers - Retail	117,604	200		165	942		246	20.6%	8	0.7%
Weight Control Services	145,597	165 19	1,195	166	1,032	86.4%	136	11.4%	27	
Electricians Cooking Utangila	1,018,669 62,118	370	1,190 1,183	167 168	824 1,032	69.2% 87.2%	343 149	28.8% 12.6%	23	1.9% 0.2%
Cooking Utensils Business Opportunity Companies	352,907	57		169	864	73.5%	276	23.5%	36	
Parking Facilities	41,174	503		170	831		328	27.9%	16	
Physicians & Surgeons - Medical-M.D.	186,262	122	1,168	171	853	73.0%	298	25.5%	17	
Windows	372,171	55	1,160	172	834	71.9%	221	19.1%	105	9.1%
Scholarships & Financial Aid	95,154	241	1,150	173	1,093	95.0%	55	4.8%	2	0.2%
Auto Warranty Processing Service	180,484	127		174	948		149	13.1%	44	
Credit Services	181,976	126		175	980		108	9.6%	41	
Clinics	168,547	138	1,124	176	803	71.4%	295 79	26.2%	26	2.3%
Pharmacies Proposid Pobit/Credit Condo	143,214 56,366	168 411		177 178	1,033 1,087	92.2% 98.0%	13	7.1% 1.2%	8	0.7%
Prepaid Debit/Credit Cards Loans - Small Business	166,592	139	1,109	178	1,087	98.0% 82.3%	155	1.2%	40	
Dental Laboratories	108,955	217		180	846		242	22.2%	7	0.2%
Advertising Agencies & Counselors	270,623	79	1,081	181	677	62.6%	335	31.0%	69	
Services - General	144,570	167	1,081	181	541	50.0%	443	41.0%	97	9.0%
Insurance - Auto	131,154	178		183	961		108	10.0%	7	0.7%
Schools - Business & Vocational	346,164	59		184	839		198	18.5%	32	
Bridal Shops	97,276	232	1,067	185	739		255	23.9%	73	6.8%
Real Estate Rental Service	109,916	216	1,057	186	751	71.1%	298	28.2%	8	0.8%
Video Games - Wholesale & Manufacturers	22,485 222,982	783 107	1,046 1,045	187	1,034	98.9% 58.9%	12 296	1.1% 28.3%	134	
Taxes - Consultants & Representatives	77,790	299		188 189	615 989	58.9% 94.7%	296 48	28.3% 4.6%	134	0.7%
Credit Cards & Plans - Equipment & Supplies Telemarketing Services	122,289	196		190	462		48 265	25.5%	312	
Storage Units - Household & Commercial	81,732	288	1,035	191	787	76.0%	234	22.6%	14	
Telecommunications Equipment - Disability	42,376	493	1,035	191	548	52.9%	483	46.7%	4	
House Cleaning	255,376	84	1,020	193	655		334	32.7%	31	
Toys - Retail	55,140	417		194	770	78.2%	196	19.9%	19	
Hospital & Medical Equipment & Supplies	140,256	171	983	195	721	73.3%	240	24.4%	22	2.2%
Cable TV, Internet & Telephone Installation Service	33,378	598	974	196	786	80.7%	128	13.1%	60	
Internet Auction Service Information Bureaus	161,404 135,083	145 175	967 962	197 198	771 731		181 116	18.7% 12.1%	15 115	1.6%
Recreational Vehicles - Dealers	126,191	175	952		769		172	12.1%	115	
Social Networking	14,558	1,001	948	200	903	95.3%	37	3.9%	8	
Auto Services	130,994	179	941	201	693	73.6%	227	24.1%	21	
Pizza	67,959	330	939	202	492		433	46.1%	14	
Home Electronics	41,461	501	933	203	647		266	28.5%	20	2.1%
Coupon Book Promotions	38,998	524	930	204	802		115	12.4%	13	
Cruises	34,823	574			777		136	14.8%	7	0.8%
Brake Service	51,879	432	913 905	206	465 753	50.9%	443 150	48.5%	5	0.5%
Television Home Shopping Day Spas	19,008 89,353	865 263	905 896	207 208	753 390	83.2% 43.5%	319	16.6% 35.6%	187	0.2% 20.9%
Auto Repair - Windshield, Glass Shops	135,880	173	887		590 597		270	35.6%	20	
Hospitalization, Medical & Surgical Plans	32,568	610	887	209	856		30	3.4%	1	0.1%
Motorcycles - Supplies & Parts	88,592	266	872	211			207	23.7%	5	0.6%
Advertising - Direct Mail	49,659	439	860	212	660 728	84.7%	121	14.1%	11	1.3%
Auctioneers	130,866	180	859	213	592	68.9%	243	28.3%	24	2.8%
Massage Therapists	84,907	275			585		238	27.7%	36	
Cleaning Services	114,652	206	858	215	365	42.5%	369	43.0%	124	
Medical Equipment & Supplies	102,285	226	854	216	629	73.7% 53.9%	217	25.4%	8	0.9%
Video Tapes & Discs Sales & Rentals Credit Cards - Protection Service	40,360 91,869	511 256	854 847	216 218	460 730	53.9% 86.2%	269 100	31.5% 11.8%	125 17	
Appliances - Small - Service & Repair	91,869	256 346	847	218	730 408		401	11.8% 47.6%	34	
Marketing Consultants	195,395	117	841		562		246	29.3%	33	
Truck Rent & Lease	12,578	1,085	841	220	816	97.0%	24	2.9%	1	0.1%
Health & Medical Products	12,578 66,350	343	839	222	370	44.1%	428	51.0%	41	4.9%
Fulfillment Services	77,049	302	837	223	756		51	6.1%	30	3.6%
Training Programs	173,567	131			510		292	35.0%	32	
Vacation Rentals	128,262	188	830	225	536		267	32.2%	27	
Photographers  Rusiness Consultants	29,292 277,547	646 75	822 821	226 227	378 493	46.0%	393 297	47.8%	51	6.2%
Business Consultants Advertising Specialties	108,848	/5 218	821 816	227	493 571	60.0% 70.0%	297 216	36.2% 26.5%	31	3.8% 3.6%
Water Companies - Utility	36,396	558	816		683		130	26.5% 15.9%	29	0.4%
Nail Salons	66,440	342	814	230	495	60.8%	294	36.1%	25	3.1%
Air Duct Cleaning	95,288	240	805	231	408	50.7%	336	41.7%	61	
Womens Apparel - Retail	59,597	381	804	232	550	68.4%	227	28.2%	27	3.4%
Exercise Equipment & Machines - Sales	57,519	398	794	233	662	83.4%	122	15.4%	10	1.3%
Watches - Dealers	113,657	208		234	521		243	30.9%	23	
Fire & Water Damage Restoration	320,318	65	785	235	660	84.1%	120	15.3%	5	0.6%
Transportation Services	127,590	191	776	236	479	61.7%	266	34.3%	31	4.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Pet Shops	108,821	219	770	237	506	65.7%	233	30.3%	31	
Veterinarians Telephone Service - Long Distance	162,659 35,004	143 573	766 761	238 239	624 652	81.5% 85.7%	135	17.6% 13.0%	10	0.9% 1.3%
Furniture Rent & Lease	26,948	687	760	240	704	92.6%	52	6.8%	4	0.5%
Satellite Communication - Common Carrier	24,663	738	756	241	688	91.0%	68	9.0%	0	0.0%
Credit Card - Merchant Services	50,752	435 202	750 748	242	688		55 57	7.3%	7	0.9% 1.1%
Insurance - Health Heating Contractors	115,811 275,808	76	748	243 244	683 566	91.3% 76.0%	161	7.6% 21.6%	8	
Pet Supplies & Foods - Retail	80,120	290	743	245	487	65.6%	230	31.0%	25	3.4%
Vacuum Cleaners - Household - Dealers	160,116	148	732	246	536	73.2%	167	22.8%	29	4.0%
Credit Repair Services - Advance Fee	114,458	207	730	247	299	41.0%	340	46.6%	91	12.5%
Auto Detailing	96,612	234 204	715	248 249	344 487	48.1%	335	46.9%	36 25	
Photographic Equipment & Supplies - Retail Searchers of Records	114,948 40,853	506	713 710	250	632	68.3% 89.0%	201 61	28.2% 8.6%	17	3.5% 2.4%
Money Orders & Transfers	24,785	735	705	251	679	96.3%	20	2.8%	6	0.9%
Gold, Silver & Platinum Dealers	261,656	81	700	252	472	67.4%	219	31.3%	9	1.3%
Amusement Parks & Places	33,110	605	699	253	583	83.4%	97	13.9%	19	
Magazines - Dealers Cosmetic Sales	31,667 47,971	619 451	699 698	253 255	521 425	74.5% 60.9%	146 260	20.9% 37.2%	32	4.6% 1.9%
Oils - Fuel	161,392	146	691	256	607	87.8%	80	11.6%	4	0.6%
Siding Contractors	250,081	88	687		479		159	23.1%	49	
Handyman Services	230,989	100	687		285	41.5%	368	53.6%	34	
Yellow Page Advertising	14,946	989	687		448		224	32.6%	15	
Health & Diet Food Products - Wholesale & Manufacturing	26,958 58,779	686 391	682 680	260 261	126 526		487 126	71.4%	69	
Check Cashing Service Coupon Services	23,038	768	680	261	526	77.4% 75.9%	126	18.5% 22.5%	28 11	4.1% 1.6%
Gymnasiums	21,963	795	675	262	481		190	22.5%	4	
Lubricating Service - Automotive	40,291	513	673	264	488		177	26.3%	8	1.2%
Wholesalers & Distributors	171,580	134	669	265	457	68.3%	199	29.7%	13	1.9%
Foods - Carry Out	54,909	418	664	266	421		234	35.2%	9	1.4%
Bus Lines	15,568 185,933	960 123	648 646	267	552 563	85.2% 87.2%	91 61	14.0% 9.4%	5	0.8% 3.4%
Educational Consultants Debt Relief Services	86,200	270	643	268 269	208		373	9.4% 58.0%	62	
Optical Goods - Retail	64,277	357	629	270	471	74.9%	153	24.3%	5	0.8%
Apartment Finding & Rental Service	68,865	326	626	271	430	68.7%	165	26.4%	31	5.0%
Swimming Pool Service & Repair	169,367	137	621	272	405	65.2%	205	33.0%	11	
Professional Services - General	110,045	215	620	273	515	83.1%	90 200	14.5%	15	
Child Care Centers Gutters & Downspouts	215,544 232,796	110 99	615 613	274 275	392 421	63.7% 68.7%	200 154	32.5% 25.1%	38	3.7%
Auto Service Contract Companies	59,964	379	606	275	358	59.1%	101	16.7%	147	6.2% 24.3%
Loan Modification	93,706	246	605	277	201		269	44.5%	135	22.3%
Sportswear - Retail	55,302	414	601		365	60.7%	217	36.1%	19	
Handbags	58,869	390	600	279	292	48.7%	287	47.8%	21	
Opticians Printers	41,768 163,085	498 141	599 598	280 281	504 472	84.1% 78.9%	89 120	14.9% 20.1%	6	1.0%
Rental Vacancy Listing Service	38,348	532	590	282	265	44.9%	276	46.8%	49	8.3%
Title Companies & Agents	157,174	151	582	283	349	60.0%	203	34.9%	30	
Air conditioning & Heating Contractors - Residential	123,056	195	577		363	62.9%	195	33.8%	19	
Point of Sale Systems	14,871	991	576	285	506	87.8%	68	11.8%	2	0.3%
Market Research & Analysis Real Estate Services	186,635 85,540	121 273	573 573	286 286	447 452	78.0% 78.9%	93 89	16.2% 15.5%	33	5.8% 5.6%
Gift Shops	59,515	382	573	286	251	78.9% 43.8%	288	50.3%	34	
Water Filtration & Purification Equipment	127,928	189	571	289	415		146	25.6%	10	
Television & Radio - Dealers	41,273	502	569 567	290 291	451	79.3%	104	18.3%	14	2.5%
Moving Services - Labor & Materials	70,552	318	567	291	348	61.4%	197	34.7%	22	3.9%
Spas & Hot Tubs - Dealers	94,071	245	563	292	429	76.2%	109	19.4%	25	
Hobby & Model Construction Supplies - Retail Home Inspection Service	73,787 260,577	308 82	563 560	292 294	393 411	69.8% 73.4%	147 139	26.1% 24.8%	23	4.1% 1.8%
Taxicabs	48,873	446	544	295	318	58.5%	206	37.9%	20	3.7%
Television & Radio - Service & Repair	38,507	528	541	296	309		192	35.5%	40	
Clothes - Consignment & Resale	42,234	495	540	297	249	46.1%	190	35.2%	101	18.7%
Garbage Disposal Equipment - Industrial & Commercial	6,851	1,467	540	297	521	96.5%	16	3.0%	3	0.6%
Lighting Fixtures - Retail Credit & Debt Counseling	92,711 297,969	251 72	539	299 300	306 376	56.8% 69.9%	222	41.2% 22.9%	11	2.0% 7.2%
Remodeling Services	130,454	183	538 538	300	237	44.1%	123 271	50.4%	39	
Foundation Contractors	230,716	102	535	302	413	77.2%	98	18.3%	24	
Insurance - Homeowners	57,985	395	531	303	499	94.0%	26	4.9%	6	1.1%
Bedding	68,624	327	530	304	427	80.6%	81	15.3%	22	
Computers - Sys Designers & Consult	110,737	214	526 526	305 305	440	83.7%	68 250	12.9%	18	3.4%
Photographers - Commercial Auto Parts & Supplies - Used & Rebuilt	63,024 79,948	363 291	526 524	305 307	263 318	50.0% 60.7%	250 194	47.5% 37.0%	13	
Pawnbrokers	79,948	291	517		378	73.1%	131	25.3%	12	1.5%
Incentive Programs	17,834	898	517	308	512	99.0%	4	0.8%	1	0.2%
Signs	93,055	249	515	310	308	59.8%	189	36.7%	18	3.5%
Gas - Propane	55,302	414	511		415		91	17.8%	5	1.0%
Garage Doors & Openers	153,573	161	506	312	368	72.7%	130	25.7%	8	1.6%
Computers - Wholesale & Manufacturers Swimming Pool Equipment & Supplies	16,599 74,062	926 307	505 504	313 314	493 354	97.6% 70.2%	11 142	2.2% 28.2%	1	0.2% 1.6%
Security Systems Consultants	74,062	307	504 498	314	354 391	70.2% 78.5%	91	28.2% 18.3%	8	
occaricy officering Consultating	/ 3,120	203	490	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	391	, /0.370	. 91	10.370	. 10	J.∠ /0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Animal Hospitals Appliances - Small - Dealers	57,992 34,040	394 588	496 495	316 317	402 331	81.0%	90 155	18.1%	4	0.8% 1.8%
Nurseries - Plants, Trees	82,818	282			345	66.9% 69.8%	148	31.3% 30.0%	1	
Musical Instruments - Dealers	69,565	323	491		342	69.7%	128	26.1%	21	4.3%
Guns & Gunsmiths	127,915	190	489	320	345	70.6%	135	27.6%	9	1.8%
Chiropractors D.C. Engines - Rebuild & Exchange	122,266 94,202	197 244			369 326	76.1% 67.2%	110 151	22.7% 31.1%	6	1.2% 1.6%
Legal Forms	104,927	222			289		180	37.3%	13	
Cigar & Cigarette & Tobacco Dealers - Retail	43,502	484			355	75.2%	111	23.5%	6	1.3%
Photographers - Wedding	31,019	625	472	324	163	34.5%	283	60.0%	26	5.5%
Hearing Aids & Assistive Devices	129,075	185	471		365	77.5%	97	20.6%	9	1.9%
Auto Parts & Supplies - Wholesale & Manufacturers Commercial Products Wholesale & Distributor	44,516 44,512	477 478			340 434	72.5% 92.5%	122 31	26.0% 6.6%	/	1.5% 0.9%
Kitchen & Bath - Design & Remodeling	215,057	111			291	62.2%	156	33.3%	21	0.570
Commercial Products Manufacturers	62,341	367	461	330	375	81.3%	80	17.4%	6	1.3%
Employment Agencies	324,329	62			317	68.9%	124	27.0%	19	4.1%
Glass - Plate and Window	154,171	159 373			301	65.4%	154 59	33.5% 13.1%	5	1.1 /0
Collectibles Optometrists	61,497 60,138	373		333 333	389 354	86.1% 78.3%	59	13.1%	9	2.0%
Boys Clothing & Furnishings - Retail	49,129	443			188		197	43.6%	67	
Floor Laying, Refinishing & Resurfacing	170,772	135	451	336	240	53.2%	192	42.6%	19	4.2%
Plumbing Drains & Sewer Cleaning	87,877	267			312	69.5%	129	28.7%	8	1.8%
Hair Removal - Laser & Electrolysis Bakers - Retail	36,431 62,876	557 365			312 245	69.5% 54.7%	108 183	24.1% 40.8%	29 20	
Mason Contractors	225,618	105		340	245	54.7% 49.8%	209	40.8%	15	3.4%
Retail Stores	26,411	700			248		161	36.3%	34	
Leasing Service	38,600	527			353	79.9%	79	17.9%	10	
Games & Supplies	193,311	118			289	65.7%	135	30.7%	16	
Magazine Sales by Telephone Childrens & Infants Wear - Retail	13,736 37,929	1,035 539	440 439	343 345	337 273	76.6%	95 155	21.6% 35.3%	8	1.8% 2.5%
Computers - Rent & Lease	6,667	1,486	439	345	418	62.2% 95.4%	193	35.3% 4.3%	11	0.2%
Convenience Stores	40,336	512			263	60.5%	164	37.7%	8	1.8%
Tours - Operators & Promoters	95,086	242	433	348	319	73.7%	98	22.6%	16	
Clubs	29,655 172,782	641		348	374 325	86.4%	49	11.3%	10	2.3%
Coin Dealers, Supplies	172,782 67,579	132 334	432 432	350 350	325 258	75.2% 59.7%	105 167	24.3% 38.7%	2	0.5% 1.6%
Party Supplies Lawn & Garden Equipment & Supplies	67,534	334			329	76.2%	101	23.4%	7	0.5%
Forensic Loan Audits	24,953	728		353	38	8.9%	97	22.8%	290	68.2%
Dog Breeders	131,269	177		354	261	61.6%	142	33.5%	21	5.0%
Water Soft & Conditioning Equipment Service & Supplies	84,343	278		355	347	83.0%	63	15.1%	8	1.9%
Martial Arts Cosmetics & Perfumes - Retail	53,991 53,351	423 427			279 200		131 181	31.3% 43.4%	8 36	1.9% 8.6%
Adjusters	38,223	533			394	95.6%	17			0.2%
Passport & Visa Services	37,324	547	410	359	171	41.7%	237	57.8%	2	0.5%
Real Estate Agents	62,699	366	409	360	278	68.0%	119	29.1%	12	
Buses - Charter & Rental	47,921 71,190	452 316			250 336	61.1%	147 66	35.9%	12	2.9% 1.2%
Information Technology Services Books - Used & Rare	16,614	925			281		119	16.2% 29.7%	3	
VOIP (Voice Over Internet Protocol) Sales & Service	11,199	1,167	401	363	390	97.3%	10	2.5%	1	0.2%
Chimney Cleaning	155,645	156	399	365	256	64.2%	124	31.1%	19	4.8%
Baby Accessories & Services	27,298	679			243	61.2%	129	32.5%	25	0.570
Business & Trade Organizations Resume Service	57,847 49,628	396 440			336 281		55 85	13.9%	5 30	1.3% 7.6%
Real Estate - Rentals by Individuals	40,209					71.0% 58.0%	153	21.5% 38.7%	13	3.3%
Correspondence Schools	78,236	514 295	395 394	370	229 359	91.1%	30	7.6%	5	1.3%
Insurance Agency	113,472	210	388	371	317	81.7%	69	17.8%	2	0.5%
Mufflers & Exhaust Systems	38,614	526			252		132	34.2%	2	0.5%
Books - Textbooks New & Used	31,704	617 199	385 381	373 374	369 260	95.8% 68.2%	16 111	4.2% 29.1%	0	0.0% 2.6%
Pet Grooming Hotels - Reservations	119,616 37,932	538			277		89	23.7%	9	
Laboratories - Medical	41,044	504		376	323	88.0%	41	11.2%	3	0.8%
Furniture Manufacturers	59,496	383			264	72.1%	94	25.7%	8	2.2%
Credit - Debt Consolidation Services	78,710	293		378	162	44.6%	148	40.8%	53	14.6%
Hardware - Retail	63,269 22,610	361 782	363 363	378 378	272 351	74.9% 96.7%	87 12	24.0%	4	1.1% 0.0%
Moving Brokers Campgrounds & RV Parks	42,839	782 489	363		272		86	23.8%	4	1.1%
Road Service - Automotive	56,831	409	361	382	329	91.1%	28	7.8%	4	1.1%
Herbs	68,007	329	356	383	221	62.1%	133	37.4%	2	0.6%
Auto Services - Oil & Lube	6,152	1,538	356	383	308	86.5%	44	12.4%	4	1.1%
Floors - Hardwood Uniforms	50,123 43,727	437 482	355 353	385 386	281 266	79.2% 75.4%	66 80	18.6% 22.7%	8	2.3% 2.0%
Modeling & Talent Agencies	252,927	482 87			221		112	31.8%	19	
Bicycle - Dealers	56,001	412			215		120	34.1%	17	
Countertops	119,943	198	351	389	225	64.1%	107	30.5% 34.5%	19	5.4%
Novelties - Retail	30,334	632			209		121		21	
Auto Repair - Mobile	42,775	490			173 194	49.9%	151	43.5%	23 50	
Financial Planning Consultants Floor Materials - Retail	287,147 106,005	74 221			265	56.2% 76.8%	101	29.3% 22.3%	20	14.5% 0.9%
Driving Instruction	96,192	237			244		83	24.1%	3 17	
	30,132		. 544	. 554		. , , , , , ,	. 03			

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Hair Styling and Services	27,676	674	342	395	220	64.3%	111	32.5%	11	3.2%
Interior Decorators & Designers Auto Customizing	94,340 43,405	243 485	338 338	396 396	229 161	67.8% 47.6%	102 143	30.2% 42.3%	34	2.1% 10.1%
Contractors - Flooring	66,263	344	337	398	164	48.7%	145	43.0%	28	8.3%
Ponzi Schemes	113,437	211	336	399	42		12	3.6%	282	83.9%
Contract Manufacturing	40,824 113,225	508 212	336 335	399 401	267 237	79.5%	66 90	19.6%	3	0.9% 2.4%
Investigators Boat Dealers	64,379	355	335	401	237	70.7% 73.7%	84	26.9% 25.1%	8	1.2%
Physicians - Specialists	77,590	300	334	403	271		61	18.3%	2	0.6%
Beds - Retail	31,759	616	334	403	276	82.6%	50	15.0%	8	2.4%
Business Forms & Systems	49,956	438	333	405	162	48.6%	158	47.4%	13	3.9%
Cabinets Waterproofing Contractors	99,961 156,350	228 153	331 330	406 407	197 234	59.5% 70.9%	112 71	33.8% 21.5%	22 25	
Contact Lenses	37,661	543	328	407	260		58	17.7%	10	
Event Planners	37,188	549	328 328	408	149		152	46.3%	27	8.2%
Advertising - Telephone	11,251	1,163	328	408	276	84.1%	37	11.3%	15	4.6%
Secret Shopper	59,321	385	325	411	124		75	23.1% 94.5%	126	38.8%
Baby Accessories - Wholesale & Manufacturers Scholastic Prep Courses, Books & Materials	4,792 25,198	1,708 718	325 324	411 413	18 245		307 72	22.2%	7	0.0% 2.2%
Water Heaters - Dealers	40,016	516	323	414	287	88.9%	36	11.1%	0	0.0%
Associations	66,722	340	321	415	270	84.1%	48	15.0%	3	0.9%
Golf Equipment & Supplies - Retail	36,671	554	321	415	246		67	20.9%	8	2.5%
Publishers - Magazine Contractor - Remodel & Repair	29,114 69,613	652 322	319 318	417 418	181 152		118 147	37.0%	20	
Office Records Stored	27,993	666		418	296	47.8% 93.1%	22	46.2% 6.9%	19	0.0%
Accountants - Certified Public	228,180	104	318 317	420	296 211	66.6%	103	32.5%		0.9%
Tile - Ceramic - Contractors & Dealers	134,588	176	316	421	175	55.4%	133	42.1%	8	2.5%
Doors T. Chisto	84,363	277	313	422	190	60.7%	117	37.4%	6	1.9%
T-Shirts Sunglasses	53,545 28,549	425 658	313 313	422 422	151 198	48.2% 63.3%	149 109	47.6% 34.8%	13	4.2% 1.9%
Auto Listing Service	27,038	684	312	425	280	89.7%	32	10.3%	0	0.0%
Janitor Service	184,406	124	311	426	182	58.5%	115	37.0%	14	
Sound Systems & Equipment	40,074		309	427	238		60	19.4%	11	
Caterers	95,368	239	308	428	157	51.0%	136	44.2%	15	4.9%
Auto Parts & Supplies - Used Energy Conservation Products & Services	19,679 92,423	841 252	308 305	428 430	195 206	63.3% 67.5%	113 68	36.7% 22.3%	31	0.0% 10.2%
Credit Repair Services - No Advance Fee	85,104	274	305	430	277		21	6.9%	7	2.3%
Coffee & Tea	38,177	535	305	430	214		88	28.9%	3	1.0%
Ammunition & Reload Equipment & Supplies	7,757	1,374	304 303	433	89 127	29.3%	211 140	69.4%	36	1.3%
Asphalt Craft Supplies	70,475 31,691	320 618	303	434 434	203		95	46.2% 31.4%	36	11.9% 1.7%
Personal Services	54,388	422	301	436	203		91	30.2%	7	2.3%
Gas - Propane - Equipment & Supplies	23,134	766	301	436	273	90.7%	27	9.0%	1	0.3%
Real Estate Developers	114,962	203 399	300 297	438 439	212 210	70.7%	77 53	25.7%	11	
Market Survey Companies Adult Entertainment	57,510 33,913	399 589	297	439	152	70.7% 51.2%	53 127	17.8% 42.8%	34 18	
Granite	103,894	224	296	441	181	61.1%	99	33.4%	16	
Relocation Service	48,877	445	296	441	191	64.5%	101	34.1%	4	1.4%
Water Companies - Bottled, Bulk	25,714	709	295	443	270	91.5%	24	8.1%	1	0.3%
Consignment Service Insurance - Life	19,501 144,908	850 166	295 292	443 445	146 252	49.5% 86.3%	121 33	41.0% 11.3%	28	9.5% 2.4%
Multi-Level Selling Companies	161,782	144	292	446	207		71	24.5%	12	
Disc Jockeys	61,870	371	290	446	171	59.0%	110	37.9%	9	3.1%
Wigs & Hairpieces	33,185	602	290	446	186	64.1%	100	34.5%	4	1.4%
Motor Scooters - Dealers	19,264	855	290	446	156		132	45.5%	2	0.7%
Freight Forwarding e-cigarettes	91,846 26,253	257 704	289 287	450 451	200 244	69.2% 85.0%	83 35	28.7% 12.2%	, b	2.1% 2.8%
Duct Cleaning	102,503	225	284	452	159	56.0%	107	37.7%	18	6.3%
Auto Warranty Service	35,638	565	284 283	453	269	95.1%	8	2.8%	6	2.1%
Manufactured Homes Distributors & Manufacturers	57,335	401	281	454	217	77.2%	53	18.9%	11	3.9%
Housewares - Retail	24,751 74,847	737 305	281	454 456	199 194	70.8% 69.3%	76 79	27.0% 28.2%	6	2.1%
Property Maintenance Buildings - Metal	46,013	468	280 279	456	194	71.0%	79 81	29.0%	7	2.5% 0.0%
Sales Promotion Service	29,849	636	279	457	246	88.2%	21	7.5%	12	
Video Games - Supplies & Parts	8,063	1,355	278	459	161	57.9%	117	42.1%	0	0.0%
Auto Service - Window Tinting	59,210	386	277	460	146		128	46.2%	3	1.1%
Waste Reduction, Disposal, Recycle Equipment Government - State	19,652 4,977	845 1,688	277 277	460 460	214 261	77.3% 94.2%	59 16	21.3% 5.8%	4	1.4% 0.0%
Association Management	4,977	1,688	277	460	201		51	18.7%	1	0.0%
Tire Distributors & Manufacturers	7,636	1,387	273	463	265	97.1%		2.9%		0.0%
Pet Boarding & Kennels	149,812	164	272	465	186	68.4%	79	29.0%	7	2.6%
Debt Relief Services (Non-compliant with FTC Rule)	63,095	362	269	466	126		127	47.2%	16	
Graphic Designers Fire & Smoke Alarm Systems	54,831 46,712	420 460	269 269	466 466	122 242	45.4% 90.0%	131 25	48.7% 9.3%	16	5.9% 0.7%
Monuments	36,793	553	269	466	187		78	29.0%	4	
Skateboards & Equipment	29,181	651	269	466	149		114	42.4%	6	2.2%
Auto Accessories	26,890	688	269	466	144	53.5%	114	42.4%	11	4.1%
Solar Energy Equipment & Systems Dealers	104,299	223	268	472	208	77.6%	59	22.0%	1	0.4%
Landscape Maintenance	60,764	376	268	472	117	43.7%	135	50.4%	16	6.0%

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Prize Promotions Seals - Notary & Corporation	34,759 24,992	576 726	267 267	474 474	160 81	59.9% 30.3%	62 181	23.2% 67.8%	45	16.9% 1.9%
Boutiques	23,294	726	267	474	133		114	42.7%	20	
Shoe Repair	15,620	958	266	477	131	49.2%	130	48.9%	5	1.9%
Magazines - Distributors	11,632	1,140	265	478	214	80.8%	43	16.2%	8	3.0%
Lawn & Garden Sprinkler Systems	82,721 140,225	283 172		479 480	166 163		95 81	36.0%	19	1.1% 7.2%
Investment Advisory Service Window Cleaning	89,620	262		480	142	62.0% 54.0%	109	30.8% 41.4%	12	
Online Networking	12,797	1,075		482	153	58.8%	103	39.6%	4	1.5%
Air Purifying & Cleaning Systems & Equipment	66,031	345	260 259	483	214	82.6%	40	15.4%	5	1.9%
Attorneys & Lawyers - Collections Law	33,857	592		483	170		74	28.6%	15	5.8%
Athletic Organizations	38,081	536	258	485	207	80.2%	41	15.9%	10	
Photo Imaging Service Fireplaces	6,361 52,528	1,520	258	485 487	168 211	65.1% 82.1%	59 42	22.9% 16.3%	31	12.0% 1.6%
Online Drug & Prescription Services	35,323	429 567	257 257	487	211		17	6.6%	26	10.1%
Wheel Chairs	14,857	992	257	487	242	94.2%	14	5.4%	1	0.4%
Copiers & Copier Supplies	52,127	430		490	171	66.8%	82	32.0%	3	1.2%
Restaurant Equipment & Supplies	46,669	461	256	490	164		89	34.8%	3	1.2%
Real Estate Consultants	74,219 55,800	306 413		492 493	183 146	72.0% 57.7%	68 89	26.8%	3 18	1.2% 7.1%
Attorney Advertising Job Listing & Advisory Services	55,800	413		493	173		58	35.2% 22.9%		
Health & Wellness	42,600	491		493	184		60	23.7%	9	3.6%
Auto Alarms & Security Systems	36,488	556	253	493	156	61.7%	87	34.4%	10	4.0%
Health & Fitness Program Consultants	29,830	638	253	493	189	74.7%	60		4	1.6%
Awnings & Canopies	62,229 175,604	368 130	252 250	498 499	162 187	64.3%	84 58	33.3%	6	2.4%
Contractor - Insulation Cosmetic Sales by Internet	175,604	1,208			187		95	23.2% 38.0%	5	
Better Business Bureaus	3,860	1,891	249	501	93	37.3%	77	30.9%	79	31.7%
Bail Bonds	43,541	483	248	502	190	76.6%	57	23.0%	1	0.4%
Food & Beverage Services	26,443	699		502	177	71.4%	67	27.0%	4	
Food Manufacturers, Wholesalers, Distributors	92,379	253	245	504	193	78.8%	50	20.4%	2	0.8%
Patio, Porch & Deck Enclosures	67,936	331		505	151	61.9%	83	34.0%	10	4.1%
Fence - Sales, Service & Contractors Truck Dealers	48,068 46,993	450 456	244 244	505	151 191	61.9% 78.3%	77 49	31.6%	16	6.6% 1.6%
Kitchen Accessories	37,404	546	244	505 505	155	63.5%	82	20.1% 33.6%	7	2.9%
Home Health Services	239,614	94	243	509	179		58	23.9%	6	2.5%
Auto & Truck Brokers	59,665	380		509	153	63.0%	88	36.2%	2	0.8%
Optical Goods - Service & Repair	26,738	692		509	158	65.0%	80	32.9%	5	2.1%
Real Estate Loans	93,573	247 393	241 241	512	60 109	24.9%	173	71.8%	14	3.3% 5.8%
Video Production Services Lawn & Tree Care	58,052 12,380	1,095		512 512	109	45.2% 58.9%	118 87	49.0% 36.1%		5.0%
Mobile Apps	7,668	1,384			128		89	36.9%	24	
Irrigation Systems & Equipment	70,402	321	240	516	154	64.2%	76		10	
Electric Equipment & Supplies - Retail	32,088	614	240	516	141	58.8%	91	37.9%	8	3.3%
Online Retailer	5,395	1,635	240	516	127	52.9%	103	42.9%	10	
Security Guard & Patrol Service All-Terrain Vehicles	128,315 33,859	187 591	239 239	519 519	113 141	47.3% 59.0%	107 92	44.8% 38.5%	19	7.9% 2.5%
Meat - Retail	66,523	341			151		78		9	3.8%
Appliances - Used	18,860	870	238	521	161	67.6%	67	28.2%	10	4.2%
Shutters	65,522	350	237	523	165	69.6%	63	26.6%	9	3.8%
Utility Contractors	35,868	563		523	189	79.7%	48	20.3%	0	0.0%
Paralegals Wadding Cumpling & Comings	47,848 32,548	454 611		525 526	143 114	60.6%	91 108	38.6%	13	0.8% 5.5%
Wedding Supplies & Services Check Cashing Protection Systems	5,724	1,598			229	48.5% 97.4%	100	46.0% 1.3%	13	1.3%
Landscape Designers	77,133	301	235 234	526 528	120	51.3%	108	46.2%	6	2.6%
Upholsterers	56,849	408	234	528	109	46.6%	115	49.1%	10	4.3%
Escrow Service	83,479	280		530	145		54	23.2%	34	
Boat Repair	45,677	469		530	123	52.8%	99	42.5%	11	4.7%
Tattoos Physicians & Surgeons - Family Practice	78,154 20,809	297 815		532 533	129 168	55.8% 73.0%	92 62	39.8% 27.0%	10	4.3% 0.0%
Building Construction Consultants	84,829	276		534	119	52.0%	106	46.3%	4	1.7%
Garage Builders	60,943	375		534	150	65.5%	74	32.3%	5	2.2%
Auto Auctions	44,877	473	229	534	178	77.7%	49	21.4%	2	0.9%
Checks - Printing	71,421	315	228	537	211	92.5%	16	7.0%	1	0.4%
Formal Wear Truck Renair & Service	24,412 67,904	742 332	228 227	537 539	125 150	54.8% 66.1%	86 74	37.7% 32.6%	17	7.5% 1.3%
Health Maintenance Organizations	35,632	332 566		539 540	150		38	32.6% 16.8%	3	1.3%
Insurance Claim Processing Services	43,101	488		541	176		46	20.5%	7	0.9%
Motorcycles - Repairing & Service	28,756	656	224	541	133	59.4%	88	39.3%	3	1.3%
Costumes - Masquerade & Theatrical	22,862	773	224	541	123	54.9%	65	29.0%	36	
Telephone & Television Cable Contractors	19,664	843		541	188	83.9%	25	11.2%	11	
Auto Wrecking Furniture - Childrens	46,528 19,362	463 854		545 545	134 148	60.4%	85 71	38.3%	3	1.4%
Auto Warranty Plans	23,103	767		545	148	66.7% 88.7%	24	32.0% 10.9%	1	0.5%
Bathroom Remodeling	78,214	296	220	548	146	66.4%	68	30.9%	6	2.7%
Foreclosure Services	64,667	353	220	548	87	39.5%	121	55.0%	12	5.5%
Financing	56,863	407		548	159		56	25.5%	5	2.3%
Auto Radios & Stereos - Sales & Repair	33,883	590		548	132	60.0%	81	36.8%	7	3.2%
Lingerie	30,650	628	220	548	158	71.8%	I 53	24.1%	1 9	4.1%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Heating Equipment Advertising - Internet	25,693 20,961	710 808	220 220	548 548	114 158	51.8% 71.8%	48 54	21.8% 24.5%	58	26.4% 3.6%
Real Estate Loan Modification	16,498	927	220	548	43		140		37	
Gift Certificates/Cards	10,631	1,202	220	548	121	55.0%	92	41.8%	7	3.2%
Repossession Service	36,110	562	217	557	132		84	38.7%	1	0.5%
Watches - Service & Repair Shipping Masters	33,830 22,781	593 778	217 217		141 107		72 100	33.2% 46.1%	10	
Product Development & Marketing	57,821	397			167		36	16.7%	12	11070
Furniture Designers & Custom Builders	35,283	571	214	561	138		70	32.7%	6	2.8%
Photography Sales	15,485	963	213	562	81	38.0%	115	54.0%	17	8.0%
Schools - General Interest	65,786	348	212	563	153		53	25.0%	6	2.8%
Air Conditioning Repair	46,614	462 1,159		563	127		74	34.9%	11 26	5.270
Mobile Telephone Equipment & Supplies Septic Tanks & Systems Contractors & Dealers	11,290 87,463	268	212 211	563 566	99 120		87 85	41.0% 40.3%	5 26	12.3%
Photo Finishing - Retail	18,924	867	211	566	131		73	34.6%	7	3.3%
Manufactured Homes - Dealers	59,147	388	210	568	138	65.7%	67	31.9%	5	2.4%
Marble & Granite Installation, Stonework Fabrication	52,030	431		569	113		86	41.1%	10	11070
Furniture - Outdoor Theaters	33,215 11,794	601 1,127	209 209	569 569	125 127	59.8% 60.8%	49 74	23.4% 35.4%	35	16.7%
Ambulance Service	38,435	529	209	572	179		27	13.0%	8	0.5%
Gun Dealers	34,756	577	207		120		85	41.1%	2	1.0%
Auto Perform, Race & Sport Equipment	34,374	582	207	572	113		92	44.4%	2	1.0%
Auto Service - Sound Systems Sales & Service	27,914	667			140		67	32.4%	. 0	
Wedding Consultants	30,474	631	205	576	113		80		12	
Woodworking Holding Companies	37,628 11,092	544 1,173	204 204	577 577	83 128	40.7% 62.7%	96 73	47.1% 35.8%	25	12.3%
Plumbing Fixtures, Parts, Supplies - Retail	43,209	1,1/3	204		128		/3 44		3	2.5%
Home Decor, Accessories & Gifts - Online Retailer	4,376	1,784	202	579	183		16	7.9%	3	1.5%
Employment Training	44,804	475	201	581	95	47.3%	91	45.3%	15	7.5%
Art Galleries, Dealers & Consultants	44,789	476	201	581	113		80	39.8%	. 8	4.0%
Night Clubs	24,446	741	200	583	97		100	50.0%	3	1.5%
Funeral Related Services	56,970	406	199	584	124		65 70	32.7%	10	3.070
Barbers Medical - Dental Discount Plans	30,210 37,117	633 550	199 198	584 586	127 128		64	35.2% 32.3%	5 6	1.0%
Importers	29,392	645	198	586	153	77.3%	42	21.2%	3	1.5%
Vending Machines	44,806	474	197	588	125	63.5%	59	29.9%	13	6.6%
Antiques - Dealers	53,602	424		589	116		73	37.2%	7	3.6%
Health Resorts	19,567	847	196	589	100		90	45.9%	6	3.1%
Book, Compact Disc, & DVD Clubs Hardwood Floor Contractors	7,052 93,198	1,450 248	196 195	589 592	153 114	78.1% 58.5%	27 72	13.8% 36.9%	16	
Image & Graphics Printing	13,313	1.052	195	592	91		97	49.7%	7	3.6%
Chimney Builders & Repair	68,959	325	194	594	99		88	45.4%	7	3.6%
Incorporating Companies	51,756	433	194	594	155		38	19.6%	1	0.5%
Battery Supplies	25,017 89,240	723	194	594 597	118		68	35.1%	8	4.1%
Bookkeeping Service Medical Alarms	89,240 57,129	264 404	193 192	597 598	117 174	60.6% 90.6%	68	35.2% 8.9%	8	4.1%
Entertainment Bureaus	16,926	913			126		64	33.3%	2	1.0%
Cosmetics - Wholesale & Manufacturers	9,979	1,238	192		171		16		5	2.6%
Ribbons	2,124	2,333	192	598	189	98.4%	3	1.6%	0	0.0%
Sweepstakes	42,060	496	191	602	87		42	22.0%	62	
Airport Transportation	14,225	1,018 298	191 190	602 604	153 166		37 23	19.4% 12.1%	1	0.5%
Mortgage Lender Pressure Washing	77,876 65,762	349	190	604	109		71	37.4%	10	
Casinos	16,762	920	190	604	155		35	18.4%	0	0.0%
Auto Lube & Oil - Mobile	10,725	1,193	190	604	133	70.0%	57	30.0%	0	0.0%
Water Treatment Equipment, Service & Supplies	44,503	479	189	608	136		35	18.5%	18	9.5%
Computers - Disaster Recovery	39,640	518	189	608 608	102		84 74	44.4%	3	1.6%
Laser Cosmetic Services Pardon Services	19,205 10,486	858 1,211	189 188	611	100 117	52.9% 62.2%	74	39.2% 37.8%	. 15	0.0%
Mens Clothing & Furnishings - Retail	34,456	581	187		106		71	39.6%	7	3.7%
Electric Equipment - Service & Repair	27,046	683	187	612	139	74.3%	43	23.0%	5	2.7%
Medical Service Organizations	25,069	721		612	137		49	26.2%	1	0.5%
Dressmakers	7,470	1,405	187	612	109		77		1	0.5%
Investment Securities Identity Theft Protection & Prevention Services	82,985 37,879	281 540	186 185	616 617	147 162	79.0% 87.6%	37 23	19.9% 12.4%	2	1.1%
Gift Baskets & Parcels	27,823	668	185	617	102	58.9%	71	38.4%	5	2.7%
Canvas Goods	3,415	1,995	185	617	176		8	4.3%	1	0.5%
Real Estate Appraisers	70,535	319	184	620	129	70.1%	48	26.1%	7	3.8%
Upholstery & Carpet Cleaning	29,788	639	184	620	89		84	45.7%	11	
Physicians & Surgeons - Dermatology	29,667	640	184	620	146		38	20.7%	0	0.0%
Attorneys & Lawyers - Bankruptcy Marine Sales & Service	72,460 38,401	313 530	183 183	623 623	142 120		40 60	21.9% 32.8%	1	0.5%
Industrial Equipment & Supplies	38,401 46,461	464		625	137		40		5	2.7%
Screen Printing	40,610	509	182	625	90	49.5%	88	48.4%	4	2.2%
Mailing Lists	25,045	722	182	625	152	83.5%	26	14.3%	4	2.2%
Psychics	22,395	787	182	625	107	58.8%	68	37.4%	7	3.8%
Candles - Retail	16,388	934		625	97		79	43.4%	6	3.3%
Excavating Contractors	218,507 41,684	108 499	181 181	630 630	93 148		82	45.3% 16.0%	6	3.3%
Coaching - Business	41,684	499	181	630	148	81.8%	1 29	16.0%	1 4	2.2%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Sightseeing Tours	29,836	637	180	632	112	62.2%	66 68	36.7%	2	1.1%
Sports & Recreation Merchandising Service	5,981 16,340	1,561 935	180 179	632 634	104 107	57.8% 59.8%	63	37.8% 35.2%	8	
Charity - Local	91,335	258	178	635	148	83.1%	30	16.9%	0	0.0%
Patio & Deck Builders	72,710	312	178	635	101	56.7%	67	37.6%	10	5.6%
Office Furniture & Equipment	66,854	338		637	109		66		2	1.1%
Transportation Consultants	31,538	620	177		117		59	33.3%	1	0.6%
Estates - Appraisals, Sales & Auctions	30,514	630 857	177 177	637 637	104 92		71 62	40.1%	2	1.1% 13.0%
Government Grant Services Tire Retread & Repair	19,222 20,083	835	176	641	110	52.0% 62.5%	65	35.0% 36.9%	23	0.6%
Recycling - Computers & Other Electronics	15,024	988	175	642	120		50	28.6%	5	2.9%
Diabetes Services & Supplies	10,902	1,183	175	642	75	42.9%	16	9.1%	84	48.0%
Tutoring	86,024	271			119		47		8	4.6%
Real Estate Investors	82,678	284		645	84		83	48.0%	6	3.5%
Furniture Repair & Refinish Search Engine Optimization Services	45,265 24,862	471 733	173 173	645 645	109 113	63.0% 65.3%	58 49	33.5% 28.3%	b 11	3.5% 6.4%
Eyeqlass Suppliers	11,641	1,138	173	645	123	71.1%	49		7	4.0%
Emergency Disaster Preparedness Equipment & Supplies	9,997	1,237	173	645	43	24.9%	27	15.6%	103	
Food Products	37,980	537	171	650	105	61.4%	59	34.5%	7	4.1%
Dental Service Plans	29,195	650	171	650	149	87.1%	21	12.3%	1	0.6%
Saws	20,957	809		652	126		44		0	
Beauty Schools	37,025	552	169	653 654	114		50	29.6%	5	3.0%
Energy Service Companies Property Management - Industrial & Commercial	37,748 23,846	541 752	168 168	654	149 114		17 47		2 7	1.2% 4.2%
Energy Management & Conservation Consultant	42,547	492	167	656	104	62.3%	58	34.7%	5	3.0%
Hair Replacement	31,110	624		656	136		29		2	1.2%
Laundries	8,820	1,305			84		79	47.3%	4	2.4%
Water & Sewer Line Protection	40,846	507		659	165		1	0.6%	0	0.0%
Massage Therapeutic	16,424	931	166	659	105	63.3%	52	31.3%	9	5.4%
Shopping Service - Personal Kitchen Cabinets & Equipment - Household	10,882 66,741	1,186	166 165	659 662	116 103	69.9% 62.4%	46 58	27.7% 35.2%	4	2.4%
Spas & Hot Tubs - Service & Repair	25,084	719		662	100	60.6%	61	37.0%	4	2.4%
Compact Discs, Tapes & Records - Retail	20,864	812	165	662	91	55.2%	64		10	6.1%
Insurance - Travel	20,844	813	165	662	159	96.4%	5	3.0%	1	0.6%
Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Surgery	62,889	364		666	109	66.5%	47	28.7%	8	4.9%
Home Centers	16,233	938		666	116		48	29.3%	0	0.0%
Fabric Shops	22,674	781 2,365	163 163	668 668	139 159	85.3% 97.5%	20	12.3% 2.5%	4	2.5% 0.0%
Dining Club Plans Physicians & Surgeons - Weight Reduction	2,063 29,862	635	162	670	131	80.9%	30	18.5%	1	0.6%
Pharmaceutical Products - Wholesale & Manufacturing	22,357	788	162	670	118	72.8%	41	25.3%	3	1.9%
Party Supplies - Renting	20,491	828	162	670	91	56.2%	65	40.1%	6	3.7%
Motivational & Self Improvement Training	20,379	831		670	91		67		4	2.5%
Auto Service - Specialty Parts	14,620	999		670	115		47		0	0.0%
Candy & Confectionery - Wholesale & Manufacturers	11,791 10,806	1,128 1,190	161 161	675 675	51 119	31.7%	110	68.3% 24.8%	0	0.0% 1.2%
Childrens & Family Entertainment Maids & Butlers Service	31,519	621	160	677	98	73.9% 61.3%	51	31.9%	11	
Physicians & Surgeons - Radiology	11,460	1,145	160	677	125		31		4	
Mobile Telephone Service	9,260	1,279			94		58		8	
Consultants - Automobile Purchase	2,321	2,272	160	677	111	69.4%	48		1	0.6%
Funeral Directors	64,829	352	159	681	121	76.1%	36 57	22.6%	2	1.3%
Grocery - Bulk Food Stores General Merchandise - Wholesale	30,788 22,068	626 793		681 681	100 61		57	35.8% 37.1%	2 39	1.3% 24.5%
Cabinet Manufacturer	72,236	314		684	102		53	37.1%		1.9%
Alterations - Clothing	25,253	716		684	87	55.1%	67	42.4%	4	2.5%
Linens - Retail	14,773	994	157	686	115	73.2%	31	19.7%	11	7.0%
Designers - Apparel	10,065	1,230	157	686	73	46.5%	81	51.6%	3	1.9%
Payroll Service	51,291	434			132		23	14.7%	1	0.6%
Physical Therapists  Immigration 9. Naturalization Consultants	48,658	447 608	156 156	688 688	119 82		36 69	23.1% 44.2%	1	0.6% 3.2%
Immigration & Naturalization Consultants Legal Services Plans	32,601 60,998	374		691	102	52.6% 65.8%	47	30.3%	5	3.2%
Landscape Architects	59,020	389		691	93	60.0%	57	36.8%	5	3.2%
Trucking Transportation Brokers	57,148	403	155	691	76		75	48.4%	4	2.6%
Doors - Repair	44,354	480	155	691	108	69.7%	43	27.7%	4	2.6%
Party Plans - In-Home	14,236	1,017	155	691	51	32.9%	5	3.2%	99	63.9%
Booths - Toll, Parking	4,390 33,367	1,779 599	155 154	691 697	148 85		68	3.9% 44.2%	1	0.6%
Appraisers Rehabilitation Services	33,367	599		698	105	55.2% 68.6%	47	30.7%	1	0.6%
Window Shades	33,400	534		698	105		22		4	2.6%
Lawn Mowers - Sharpen & Repair	22,335	789	153	698	96	62.7%	52	34.0%	5	3.3%
Furniture - Wholesale	22,335 20,208	832	153	698	103	67.3%	42	27.5%	. 8	5.2%
Lawn Mowers	23,911	749		702	108		37	24.3%	7	4.6%
Cemeteries	19,537	849		702	107		40	20.370	5	3.3%
DVD sales & service	7,498 6,859	1,401 1,465	152 152	702 702	29 146		105	69.1%	18	11.8%
Automation Systems & Equipment Appliances - Small - Supplies & Parts	17,518	904	152	702	146	96.1% 84.1%	24	3.9% 15.9%	0	
Genealogists	10,038	1,233	151	706	150		1	0.7%	0	0.0%
Septic Tanks & Systems Cleaning	57,325	402	150	708	104		46	30.7%	0	0.0%
Schools - Academic - Special Education	34,598	580	150	708	119	79.3%	27	18.0%	4	2.7%
Wines - Retail	11,639	1,139	150	708	70	46.7%	76	50.7%	4	2.7%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Trucking	71,166	317	148	711	82	55.4%	61	41.2%	5	3.4%
Dentist - Orthodontist	35,312	568	148 148	711 711	107 109		31	20.9%	10	0.070
Adult & Continuing Education Trade Shows, Expositions & Fairs	23,404 12,949	762 1,067	148	711	88		55	25.7% 37.2%	± 5	0.7% 3.4%
Online Publications	3,517	1,969	148		121		27	18.2%	0	0.0%
Air conditioning & Heating Contractors - Commercial	46,099	465	147		104		35	23.8%	8	5.4%
Computers - Training	45,261	472	147	716	107	72.8%	32	21.8%	8	5.4%
Vacuum Cleaners - Service & Repair	26,560	695	146		100		37	25.3%	9	6.2%
Recreational Vehicles - Repair & Service	24,259	743	146		98		45	30.8%	3	2.1%
Recreational Vehicles - Equipment, Parts, Supplies	22,221 18,047	791 893	146 146	718 718	85 126	58.2% 86.3%	60	41.1% 12.3%	1	0.7% 1.4%
Computers - Multimedia	18,047	893	146	/18	126		18		2	1.4%
California Advance Fee Residential Loan Modification/Mortgage Loan Forbearance Services Management Consultants	10,655 64,092	1,201 359	146 145	718 723	25 92	17.1% 63.4%	97 44	66.4% 30.3%	24	16.4% 6.2%
Chemicals	19,668	842	145	723	110	75.9%	33	22.8%	2	1.4%
Farm Equipment	33,113	604	144	725	117		25	17.4%	2	1.4%
Video Games - Service & Repair	16,143	941	144	725	70		68	47.2%	6	4.2%
Sporting Goods - Wholesale & Manufacturers	10,751	1,192	144		97		46	31.9%	1	0.7%
Hair Products and Equipment	9,080	1,290	144	725	77		56	38.9%	11	7.6%
Accountants  Caroning Resignating & Employment	87,075 27,132	269 680	143 143	729 729	81 122		57 19	39.9% 13.3%	5	3.5% 1.4%
Screening - Background & Employment Animal Carcass Removal	1,953	2,411	143		122		19	13.3%	4	0.0%
Banquet Facilities	33,153	603	143		79		57	40.1%	0	4.2%
Vehicle Transport Services	13,573	1,042	142		65		75	52.8%	2	1.4%
Computers - Security Equip & Systems	10,049	1,232	142	732	124	87.3%	16	11.3%	2	1.4%
Carports	18,513	879	141		112		29	20.6%	0	0.0%
Buildings - Pre - Cut, Prefab & Modular - Dealers	39,600	519	140		107		30	21.4%	3	2.1%
Bathtubs & Sinks - Repair & Refinish	64,256	358	139		84		48		7	5.0%
Television Stations & Broadcast Companies	29,268	648	139	737	100	71.9%	34	24.5%	5	3.6%
Legal Clinics Radio Communication Equipment & Systems	19,423 13,351	853 1,051	139 139	737 737	111 121	79.9% 87.1%	27 16	19.4% 11.5%	1	0.7% 1.4%
Stoves - Wood, Coal	24,755	736	139		91		16 43	31.2%	2	2.9%
Playground Equipment	13,152	1,060	138		97		39	28.3%	2	1.4%
Business Promotions - General	46,832	458	137		82		48	35.0%	7	5.1%
Bed & Breakfast	27,778	671	137	743	96	70.1%	39	28.5%	2	1.5%
Mailing Machines & Equipment	7,653	1,386	137		127		10		0	0.0%
Floor Coverings & Installation	34,611	579	136		96		31	22.8%	9	6.6%
Concrete - Stamped & Decorative	27,303	678	136				52	38.2%	1	0.7%
Laundries - Self Service	9,193	1,282	136	746	59		68	50.0%	9	6.6%
Connectors - Electric Maternity Clothes	6,215 2,808	1,534 2,143	136 136	746 746	125 61	91.9%	11 74	8.1% 54.4%	0	0.0%
Travel & Moving Services	20,524	2,143 825	135		90		44		1	0.7%
Dance Companies	19,461	852	135		73		52	38.5%	10	
Waste Reduction, Recycle Service - Industrial	15,754	952	135	751	95		26	19.3%	14	
Title Loans	15,299	971	135	751	91		43	31.9%	1	0.7%
Music & Messaging Services	3,522	1,966	135	751	127	94.1%	6	4.4%	2	1.5%
Telecommunication Equipment & Systems Service & Repair	13,182	1,059	134		104		21	15.7%	9	6.7%
Auto Parts & Supplies - Custom Wheels/Rims	12,788	1,076	134		65		68	50.7%	1	0.7%
Dental Equipment - Repair & Refinish	3,552	1,956	134	756	83		51	38.1%	0	0.0%
Answering Services	35,170	572 1,027	132 132	759 759	123 94	93.2% 71.2%	31	5.3% 23.5%	2	1.5% 5.3%
Airlines - Ticket Agencies Shoes - Custom Made	14,035 6,558	1,027	132		76		53	40.2%	/	2.3%
Yacht Charter Broker	23,591	758	132		94		35	26.7%	3	1.5%
Baseball Cards & Sports Memorabilia	18,384	884	131		76		51	38.9%	4	3.1%
Traffic & Parking Consultants	7,341	1,421	131	762	123	93.9%	7	5.3%	1	0.8%
Electronic Mail Service	4,393	1,777	131	762	20	15.3%	111	84.7%	0	0.0%
Carpenters	73,511	309	130		51		73	56.2%	6	4.6%
Surplus & Salvage Merchandise	47,852	453	130		77		50	38.5%	3	2.3%
Recreational Vehicles - Rent & Lease	12,822	1,074	130	766	67		58 45	44.6%	5	3.8%
Auto Repair & Service - Equipment & Supplies Snow Removal Service	10,668 24,868	1,199 732	130 129	766 770	81 47		45	34.6% 57.4%	4	3.1% 6.2%
Sewing Machines - Dealers	24,868	732	129		98		74	22.5%	8	1.6%
Swimwear & Accessories	11,156	1,169	129		95		30		4	
Condominiums	25,082	720	128	772	83		35	27.3%	10	7.8%
Air Conditioning Systems - Cleaning	11,085	1,174		773	58	45.3%	63	49.2%	7	5.5%
Leather Goods - Dealers	6,521	1,505	128	773	94	73.4%	29	22.7%	5	3.9%
Contractor - Electrical	50,318	436	127		57		61	48.0%	9	7.1%
Copy & Duplicating Service	40,380	510	127		61		59	46.5%	7	5.5%
Draperies & Curtains - Retail & Custom	38,376	531	127	776	98		26	20.5%	3	2.4%
Funeral Homes	37,452	545 859	127 127	776 776	91		36 47	28.3% 37.0%	0	0.0%
Auto Inspection Stations Nursing Homes	19,168 75,074	859 304			80 99		27	37.0% 21.4%	0	0.0%
Party Planning	27,525	677	126	781	61		61	48.4%	0	3.2%
Automobile Dealers - Imported Cars	8 650	1,321	126	781	98		28	22.2%	0	0.0%
Dancing Instruction	8,650 32,312	613	125		76		39	31.2%	10	
Liquor Stores	23,524	760	125	784	82		40		3	2.4%
Penny Auctions	12,939	1,068	125		71		49	39.2%	5	4.0%
Home Accessories	12,679	1,082	125	784	72	57.6%	45	36.0%	8	6.4%
Parking Attendant Service	7,609	1,392	125	784	86	68.8%	37	29.6%	2	1.6%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Posters Photographic Equipment & Supplies - Wholesale & Manufacturing	7,341 2,493	1,421 2,219	125 125	784 784	51 104	40.8% 83.2%	72 18	57.6% 14.4%	2	1.6% 2.4%
Blankets	1,192	2,786	125	784	39	31.2%	25	20.0%	61	48.8%
Drywall Contractors	140,271	170	124	792	67		52	41.9%	5	4.0%
Auto Dealers - Antique & Classic Generators - Flectric	29,288 25,888	647 706	124 124	792 792	85 108		37 14	29.8% 11.3%	2	1.6%
Physicians & Surgeons - Orthopedic Surgery	25,641	711	124	792	99		25	20.2%	0	0.0%
Furniture - Used	18,808	873	124		64		50	40.3%	10	
Toys - Wholesale & Manufacturers Legal Document Assistance	7,492 25,008	1,403 724	124 123	792 798	93 80	75.0% 65.0%	31	25.0% 30.9%	0	0.0% 4.1%
Tools - Hand	11,388	1,147	123	798	105		18	14.6%	0	0.0%
Newspaper Distributors	3,546	1,959	123	798	110		13	10.6%	0	0.0%
Water Well Drilling & Service Jewelry Designers	73,436 28,911	310 655	122 122	801 801	79 64		39 52	32.0% 42.6%	4	3.3% 4.9%
Printing Supplies	23,911	749	122	801	46		69	56.6%	7	5.7%
Leather Clothing - Retail	11,452	1,146	121	804	83	68.6%	34	28.1%	4	3.3%
Cleaning Supplies	25,874	707		805	75		44		1	0.8%
Rental Service Stores & Yards Mail Box Rental & Receiving	18,487 9,053	882 1,292	120 120	805 805	72 79		38	40.0% 31.7%	3	0.0% 2.5%
Magazine Sales by Mail	8,257	1,337	120	805	70	58.3%	28	23.3%	22	18.3%
Physicians & Surgeons - Ophthalmology	27,678	673	119	809	102		16		1	
Solar Energy Equipment & Systems Manufacturing & Distribution Data Communications Equipment & Systems	26,362 17,363	701 908	119 119	809 809	80 98		38 19	31.9% 16.0%	1	0.8% 1.7%
Video Tapes & Discs - Dealers	15,453	964	119	809	63		46		10	8.4%
Employee Benefit Plans	11,940	1,117	119	809	114	95.8%	4	3.4%	1	0.8%
Kitchen Remodeling Marinas	35,294 20,505	569 826	118 118	814 814	67 67		45 49	38.1% 41.5%	6	5.1% 1.7%
Cabin, Cottage & Chalet - Rentals	15,281	972	118	814	96		22	41.5% 18.6%	2	0.0%
Golf Carts	19,025	864	117	817	78	66.7%	39	33.3%	0	0.0%
Hunting & Fishing Services	18,925	866		817	65		50	42.7%	2	1.7%
Religious Goods Shirts - Custom Made	10,188 7,314	1,223 1,427	117 117	817 817	45 55		54 57	46.2% 48.7%	18	15.4% 4.3%
Fashion Accessories	1,144	2,819	117		66		50	42.7%	1	0.9%
Aquariums - Dealers	16,402	933	116	822	60	51.7%	56	48.3%	0	0.0%
Consumers Cooperative Organizations	11,099	1,171 1,263	116	822	105	90.5%	8	6.9%	3	2.6%
Appliances - Major - Rent & Lease Loan Servicing	9,509 4,956	1,263	116 116	822 822	71 83		42 17	36.2% 14.7%	3 16	2.6% 13.8%
Insured Property Replacement Service	3,632	1,943	116	822	116		0	0.0%	0	0.0%
Vacuum Cleaners - Wholesale & Manufacturers	3,033	2,084	116	822	108	93.1%	6	5.2%	2	1.7%
Iron Work Fireplace Equipment - Retail	28,371 24,617	660 739	115 115	828 828	57 78		55 31	47.8% 27.0%	3	2.6% 5.2%
Manufactured Homes - Parks	22,827	774	115	828	71		37	32.2%	7	6.1%
Non Profit Organizations - General Membership	22,456	784	115	828	86	74.8%	27	23.5%	2	1.7%
Pipes & Smokers Articles	5,764 33,420	1,586 596	115 114	828	49 102		63 12	54.8%	3	2.6%
Auto Repairing - Foreign Hats - Retail	5,819	1,580	114	833 833	102 56		55	10.5% 48.2%	3	0.0% 2.6%
Auto Salvage Yards	18,400	883	113	835	57	50.4%	55	48.7%	1	0.9%
Railroads	1,897	2,427			103		10	8.8%	0	0.070
Employment Service Schools - Home Study	34,373 26,888	583 689	112 112	837 837	61 61	54.5% 54.5%	26 33	23.2% 29.5%	25	22.3% 16.1%
Physicians & Surgeons - OB/GYN	26,709	693	112	837	85	75.9%	26	23.2%	1	0.9%
Radon Testing & Service	21,485	799	112		92		19	17.0%	1	0.9%
Referral - Contractor	21,041	805 1,006	112	837 837	54 79		51 33	45.5%	7	6.3%
Medical Billing Services Window Coverings	14,527 11,941	1,006	112 112	837	64		43	29.5% 38.4%	5	0.0% 4.5%
Seal Coating	27,594	676	111	844	47	42.3%	54	48.6%	10	9.0%
Outlets - Stores, Factory, Mills	13,465	1,045	111		101		10		0	0.0%
Shoes - Wholesale & Manufacturers Embroidery	5,602 27,670	1,611 675	110 109	846 847	82 62	74.5% 56.9%	27 41	24.5% 37.6%	1 6	0.9% 5.5%
Blinds	23,733	756	109		71		28	25.7%	10	9.2%
Trailer Sales	15,676	957	109	847	63		42	38.5%	4	3.7%
Urgent Care Centers Appliances - Small - Wholesale & Manufacturers	11,513 4,009	1,144 1,855	109 109	847 847	86 98		22	20.2% 8.3%	1	0.9% 1.8%
Projection Apparatus	2,706	2,164	109	847	107		2	1.8%	0	0.0%
Home Theater	2,706 45,372	470	108	853	78	72.2%	28	25.9%	2	1.9%
Mechanical Contractors	55,295	416	107	854	70		34	31.8%	3	2.8%
Dental Equipment & Supplies Sales Lead Generation	24,953 21,117	728 802	107 107	854 854	80 66		26 40	24.3% 37.4%	1	0.9%
Musical Instruments - Supplies & Accessories	14,538	1,003	107	854	66		41	38.3%	0	0.0%
Foundation Repair & House Leveling	54,888	419	106	858	79	74.5%	24	22.6%	3	2.8%
Investment Management	20,159	833	106	858	48 59		53 44	50.0%	5	4.7% 2.8%
Entertainers Wedding Chapels & Ceremonies	20,123 18,052	834 892	106 106	858 858	63		37	41.5% 34.9%	3 6	5.7%
Auto Driving School	15,743	955	106	858	62	58.5%	35	33.0%	9	8.5%
Taxidermists	13,740	1,034	106	858	56	52.8%	43	40.6%	7	6.6%
Water Heaters - Wholesale & Manufacturers Recycling Centers	2,671 48,196	2,174 449	106 105	858 865	101 74		2 26	1.9% 24.8%	3	2.8% 4.8%
Talent Listing Service	32,614	607	105	865	102		3	24.8%	0	0.0%
Accounting Services	29,596	642	105	865	64		38	36.2%	3	2.9%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Adult Novelties	10,974	1,181	105	865	50 98	47.6%	51	48.6%	4	3.8% 1.0%
Attorneys & Lawyers - Bankruptcy & Taxes Gymnastic Instruction	26,292 22,423	703 786	104 104	869 869	98 63		36	4.8%	1 5	4.8%
Health Care Management	13,771		104	869	92		12	11.5%	0	0.0%
Ink Cartridge - Refill & Sales	11,013	1,176	104	869	80		22	21.2%	2	1.9%
Solar Energy Products - Retail	26,320	702	103	873	60		41 32	39.8%	2	1.9%
Promotional Products Shoes - Orthopedic	15,852 18,250	950 888	103 102	873 875	64 72		32 28	31.1% 27.5%	/	6.8% 2.0%
Thrift Shops	18,134			875	68		31	30.4%	3	2.0%
Radiators - Automotive	16,480	928	102	875	52	51.0%	49	48.0%	1	1.0%
Jewelry Repair	15.249	977	102	875	61		39	38.2%	2	2.0%
Boat - Charter	15,209	979	102	875	66		35	34.3%	1	1.0%
Hospital Consultants	7,100	1,441	102	875	65		37	36.3%	0	0.0%
Picture Restoring Bill Paying Service	3,694 15,267	1,924 976	102 101	875 882	21 87		81 10	79.4% 9.9%	0	0.0% 4.0%
Telephone Equipment & Systems Service & Repair	23,508	761	100	883	63	63.0%	33	33.0%	4	
Tailors	15,026	987	100	883	52	52.0%	43	43.0%	5	5.0%
Roommate Referral Service	2,852	2,128	100	883	69		30	30.0%	1	1.0%
Manufactured Home Dealers	27,797	669	99	886	77		18		4	
Engines - Supplies, Equipment & Parts Boat Equipment & Supplies	18,030 15,173	894 981	99	886 886	68 61		27 36	27.3% 36.4%	4	4.0% 2.0%
Public Utility Consultants	11,337	1.153	99	886	73		24	24.2%	2	2.0%
Training - Video Instruction Tapes	10,628	1,203	99	886	46	46.5%	44	44.4%	9	9.1%
Vanity Publishers	6,317		99		77	77.8%	18	18.2%	4	4.0%
Camps	20,830 14,396	814	98	892	51		43	43.9%	4	4.1%
Bars & Taverns Patio Equipment & Supplies	14,396 12,699	1,009 1,079	98 98	892 892	51 56		42 40	42.9% 40.8%	5	5.1% 2.0%
Refrigerators & Freezers - Service & Repair	9,271	1,079	98	892	41		50	51.0%	7	7.1%
Door-to-Door Sales - Meat	7,493	1,402	98	892	41		48	49.0%	9	9.2%
Food Products - Organic	4,412	1,770	98	892	14		84	85.7%	0	0.0%
Building Restoration & Preservation	33,610	595	97	898	65		31	32.0%	1	1.0%
Small Engine Repair	15,855	949	97		67		27	27.8%	3	3.1%
Balloons - Manned Rubber Products	8,247 4,166	1,339 1,825	97 97	898 898	<u>57</u> 74		33 23	34.0% 23.7%	/	7.2% 0.0%
Dating Service - Online	1,846	2,446	97	898	48		45	46.4%	4	4.1%
Seminars & Training - Wealth Building & Real Estate	19,788		96		85		7	7.3%	4	4.2%
Publishing Consultants	14,541	1,002	96	903	56		36	37.5%	4	4.2%
Vacuum Cleaning Systems	17,750	900	95	905	59		34	35.8%	2	2.1%
Spas & Hot Tubs - Supplies & Parts	8,219 48,540	1,342 448	95 94	905 907	<u>46</u> 33		46 44	48.4% 46.8%	3	3.2% 18.1%
Career & Outplacement Counseling Data Processing Service	19,861		94	907	69		19	20.2%	17	6.4%
Wheels	19,757		94	907	56		38	40.4%	0	0.0%
Clocks - Service & Repair	12,516	1,087	94	907	57	60.6%	32	34.0%	5	5.3%
Signs - Equipment & Supplies	6,765	1,474	94	907	94		0	0.0%	0	0.0%
Cleaning Compounds	4,249 25,389	1,808 714	94 93	907 913	81		12 17	12.8%	1	1.1% 5.4%
Office Furniture & Equipment - Rental & Leasing Luggage - Retail	12,543	1,086	93	913	71 72		20	18.3% 21.5%	5	1.1%
Dry Cleaners - Self Service	2,663	2,176	93	913	37		56	60.2%	0	0.0%
Lumber - Retail	37,222	548	92	916	66		23	25.0%	3	3.3%
Laboratories - Testing	34,268		92		61		31	33.7%	0	0.0%
Podiatrists	21,743	797			70		21	22.8%	1	1.1%
Video Games - Rent & Lease Sitting Services	17,091 35,286	911 570	92 91	916 920	66 88		23	25.0% 1.1%	3	3.3% 2.2%
Computer Consultant	31,197	622		920	49		32	35.2%	10	
Pet Foods - Wholesale & Manufacturers	23,943	748	91	920	57		33	36.3%	1	1.1%
Garage Door Repair	23,908	751	91	920	57		26	28.6%	8	8.8%
Music Instruction - Instrumental	22,910	769		920	54		35	38.5%	2	2.2%
Trailers - Automotive Utility	22,782	777 801	91 91	920	78		13	14.3%	0	0.0%
Bathroom Accessories Insurance - Accident & Health	21,311 19,974	801	91	920 920	55 74	60.4% 81.3%	12	33.0% 13.2%	5	6.6% 5.5%
Physicians & Surgeons - Pediatrics	19,111		91		79		11	12.1%	1	1.1%
Youth Organizations & Centers	12,263	1,102	91	920	62		28	30.8%	1	1.1%
Flags & Banners	11,646	1,137 1,250	91	920	57	62.6%	33	36.3%	1	1.1%
Ammunition	9,791	1,250	91	920	18	19.8%	73	80.2%	0	0.0%
Seeds & Bulbs - Retail Tourists Attractions	9,124 7,731		91 91	920 920	72 46		19 42	20.9% 46.2%	0	0.0% 3.3%
Covers - Protective	7,731	1,3//	91	920	68		23	25.3%		0.0%
Cutlery	83,998	279	90	935	77		12	13.3%	1	1.1%
Boots	16,735	922	90	935	66	73.3%	23	25.6%	1	1.1%
Yoga Instruction	11,364	1,149	90	935	53		28	31.1%	9	10.0%
Food - Sales & Delivery Body Care Products	6,924 3,396		90 90	935 935	60 35		28 54	31.1%	2	2.2% 1.1%
Ringtones	3,396 941	2,002	90	935	35 88		54 2	60.0%	1	0.0%
Water Damage Restoration	28,114		89		69		19	21.3%	1	1.1%
Insurance - Property	25,718	708	89	941	84	94.4%	3	3.4%	2	2.2%
Mailing Services - Drop Shipper	11,679	1,135	89	941	77		11	12.4%	1	1.1%
Clocks - Dealers	6,875	1,464	89	941	62		24	27.0%	3	3.4%
Medical Testing Companies  Landscaping Equipment & Supplies	25,355 24,806	715 734	88 88	945 945	67 55		19	21.6% 31.8%	2	2.3% 5.7%
Lanuscaping Equipment & Supplies	24,806	/34	88	945	55	02.5%	28	31.8%	. 5	5./%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Venetian Blinds - Dealers	22,827 22,156	774 792	88	945 945	64 53		22	25.0%	2	2.3% 1.1%
Auto Seat Covers, Tops & Upholstery Telecommunication Equipment & Systems Dealers	18,352	885			56		28	38.6% 31.8%	4	
Solar Energy System Design & Installation	61,672	372			71		16	18.4%	0	0.0%
Communication Consultants	22,734	780	87	950	49		33	37.9%	5	5.7%
Animal Shelters	17,588	903			60		27		. 0	0.0%
Medical Business Administration	17,364	907 1,187			63		23	26.4%	1	1.1%
Greeting Cards - Retail Christmas Lights & Decorations	10,858 8,959	1,187	87 87		81 41		46	5.7% 52.9%	1	1.1% 0.0%
Valet Service	8,812	1,308	87	950	54		33	37.9%	0	0.0%
Medical Imaging Services	7,892	1,367	87	950	53	60.9%	21	24.1%	13	14.9%
Professional Organizations	11,144	1,170	86		82		4	4.7%	0	0.0%
Art Goods	9,657	1,258	86		50		31	36.0%	5	5.8%
Sports Bar Water Supply Systems	8,800 7,375	1,310 1,416	86 86		43 67		41 18	47.7% 20.9%	1	2.3% 1.2%
Bathtub Refinishing	24,584	740	85	962	40		41	48.2%	4	4.7%
Animal Breeders	17,778	899	85	962	43	50.6%	37	43.5%	5	5.9%
Tractor Dealers	13,637	1,038	85		76		8	9.4%	1	1.2%
Schools - Private	13,402	1,047	85	962	60		21	24.7%	4	4.7%
Grant - Scholarship - Financial Aid Finder Service Glass - Renair	12,440 10,127	1,090 1,225	85 85		27 55		43 28	50.6% 32.9%	15	17.6% 2.4%
Coffee & Tea Shops	6,604	1,225	85		65		28 19	32.9% 22.4%	1	1.2%
Internet-Based Telephone Service	5,764	1,586	85		51		29	34.1%	5	5.9%
Modeling Schools	46,898	457	84	970	74	88.1%	7	8.3%	3	3.6%
Administrative Services	33,611	594	84	970	76	90.5%	7	8.3%	1	1.2%
Refrigeration Equipment - Commercial - Sales & Service	27,085	682			49		35	41.7%	0	0.0%
Tool & Utility Sheds	22,009	794 906			52 67		25 17	29.8%	7	8.3%
Optical Equipment & Supplies Schools - Academic - Pre & Kindergarten	17,387 27,035	685		970	56		26	20.2% 31.3%	1	0.0% 1.2%
Online Education	24,118	746		975	48		13	15.7%	22	
Computers - Used	20,983	807		975	36		43	51.8%	4	4.8%
Beverages	16,223	939	83	975	42	50.6%	41	49.4%	0	0.0%
Stone Setting - Interlocking Pavers	14,594	1,000	83		49		33	39.8%	1	1.2%
Soliciting Organizations	12,778	1,077	83	975	71	85.5%	10	12.0%	2	2.4%
Recreation Centers Social Media	10,691 8,768	1,196 1,313	83 83	975 975	56 62		23 21	27.7% 25.3%	4	4.8%
Painters - Commercial or Residential	8,253	1,313	83		30		43	51.8%	10	
Warehouses - Merchandise	7,635	1,389	83		53		23	27.7%	7	8.4%
Publishers Representatives	4,852	1,703	83	975	78		3	3.6%	2	2.4%
Stucco & Exterior Coating Contractors	39,208	523	82		31		46	56.1%		6.1%
Truck Equipment & Parts	26,485	697 824			65 60		17 10	20.7%	0	0.0%
Sunroom & Solarium Design & Construction Camping Equipment	20,534 18,501	880			65		10			
House & Building Movers	16,431	930	82	986	60		18	22.0%	4	4.9%
Auto Electric Service	14,011	1,029	82	986	54	65.9%	27	32.9%	1	1.2%
Concrete - Custom	11,225	1,165	82		47		31	37.8%	4	4.9%
Furniture Cleaning	2,932	2,106			78 60	75.170	1	1.2%	3	3.7%
Assisted Living Centers & Adult Family Homes Retirement & Life Care Communities & Homes	65,825 43,320	347 486	81 81		58		20 22	24.7% 27.2%	1	1.2%
Jewelry Manufacturers	39,810	517	81		60		19	23.5%	2	2.5%
Coatings - Protective	22,899	770	81		47		30	37.0%	4	4.9%
Coffee Break Service & Supplies	11,879	1,121			68		13	16.0%	0	0.0%
Catalog Showrooms	10,530	1,209			66		7	8.6%	8	9.9%
Swimming Pools - Private	10,175	1,224	81	994	43		34	42.0%	4	4.9%
DNA Testing Shuttle Bus	9,415 4,604	1,268 1,739	81 81		79 40		39	2.5% 48.1%	. 0	0.0% 2.5%
Bed Bug Removal	3,406	2,001			27		44	54.3%	10	
Knives - Machine	2,547	2,202	81		16		65	80.2%	0	0.0%
Attorneys & Lawyers - Real Estate	18,737	875	80	1,005	35	43.8%	43	53.8%	2	2.5%
Estate Liquidators	14,300	1,014			44		36	45.0%	0	0.070
Spices	4,383	1,781	80 79		33		47	58.8%	0	0.0%
Auto Restoration License Services	20,790 19,123	819 860			41 63		35 12	44.3% 15.2%	3	3.8% 5.1%
Shower Doors & Enclosures	18,896	869	79	1,008	50		25	31.6%	4	5.1%
Meat - Wholesale	18,896 18,666	877	79		54	68.4%	18	22.8%	7	8.9%
Lecture & Seminar Bureaus	15,050	985	79	1,008	39	49.4%	12	15.2%	28	35.4%
Marine Equipment & Supplies	11,730	1,131			45		33	41.8%		1.3%
Personal Trainers	11,192	1,168 1,593	79 79	1,008 1,008	53 30		23 48	29.1%	3	3.8% 1.3%
Cocktail Lounges Architects	5,736 82,176	1,593	79		30		48	60.8% 56.4%	1 4	
Welding	49,409	441		1,016	38		39	50.0%	1	1.3%
Fund Raising Counselors & Orgs	47,706	455	78	1,016	49	62.8%	25	32.1%	4	5.1%
Modeling - Advance Fee	36,124	561	78	1,016	47	60.3%	29	37.2%	2	2.6%
Attorneys Referral Service	29,106	653	78	1,016	29		49	62.8%	0	0.0%
Fire Protection Equipment & Supplies	26,247	705			33		45	57.7%	0	
Heating Equipment & Systems Cleaning & Repair Surveillance Equipment, Sales & Service	24,930 5,757	730 1,588	78 78		45 65		28 13	35.9% 16.7%	. 5	6.4% 0.0%
Comic Books	5,289	1,566			34		42	53.8%	2	2.6%
Alcoholism Info & Treatment Centers	32,578	609	77		45		31	40.3%	1	1.3%

Section   1.50	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Seed of the seed o	Carpet Layers	18,651	878	77	1,025			31	40.3%	2	2.6%
Section   Sect										3	3.9%
Programmer   1, 10	Contractors - Solar Energy			76		37	48.7%	26		13	17.1%
Seed Ministry   1.00		12,222				35			35.5%	14	
Transport American										1	
Construction										2	
Statement Stories   15.54   130   17   16.00   16.00   17   16.00		6.468								22	28.9%
1, 100   1		65,342	351	75	1,035	49	65.3%		28.0%	5	6.7%
March   Marc	Surveyors - Land				1,035				30.7%	2	2.7%
Informations										3	
According - Control   Co		34,/88				51	68.0%	21		3	
Panel Parlies		5,125 5,859						33		3	
Property		5,574	1,614							5	6.7%
Filence Projects - Forthard Windowshad Alenderfurums   11,700   1,700	Mutual Funds	3,681	1,926	75				4		0	0.0%
Gargers - Delens   9,70   1,444   74   1,031   9,77,70   17   2,105   9   0.00   Tempers Considered   2,575   1,585	Air Conditioning Supplies & Parts									1	1.4%
Section   1,000   1,										1	
Compact grown   Compact grow											
International Computers   17,054   698   77   1,068   55   7,3 by   10   1,108   2   2.75								6			37.8%
Team Services	Insurance Consultants	57,054	405	73	1,048	55	75.3%	16	21.9%	2	2.7%
Turnes Scholes  1. 2, 244  1. 77  1. 278  1. 268  1. 26, 269  1. 2	Nanny Service	29,577		73	1,048	67	91.8%	4	5.5%	2	2.7%
School Numpines  15,776  976  977  15,000  9	Stone - Natural	28,160	663		1,048	35				1	1.4%
Processor   June   14,002   900   73   1,048   48   61,075   28   26,455   0   0   0.00										4	
NetCol Revice	Physicians & Surgeons - Internal Medicine									6	
Total Paper & Positioneance   2,444   2,259   72   1,048   22   30.1%   46   3.10%   5   6.87	Medical Record Service									2	2.7%
Case souths   1,2488   1,098   72   1,058   51   70 8%   21   29.2%   0   0.00	Home Repair & Maintenance	2,444		73		22	30.1%			5	6.8%
Unclaired Funds Retrieval Services	Buildings - Portable	21,099			1,056		80.6%	14	19.4%	0	0.0%
Cabinet Foundation   1,000   868   71   1,008   33   46,506   37   52,106   13   14	Gun sights, Scopes & Mounts				1,000			21		0	0.0%
Timeshare Deed antifer Tilst Franker    15,022  946  71   1,058  23  22,4% 34  47,9% 14  19.79    15,023  1,025  1								8		9	12.7%
Dentist Control Surprey  13,610   1,098   71   1,098   61   85,996   10   14,196   0   0.09   Advantance Periodical  5,775   1,251   71   1,098   21   25,695   47   66,275   3   4.275   Delta Engineeric  8,867   1,346   71   1,098   52   72,796   10   25,696   0   0.00   Delta Engineeric  9,867   1,346   71   1,098   52   72,796   10   25,696   0   0.00   Delta Engineeric  9,867   1,346   71   1,098   52   72,796   10   25,696   0   0.00   Delta Engineeric  9,867   1,346   71   1,098   71   1,098   72   1,098   1   1		18,906						3/		1	
Advertisary - Periodical  9	Dentist - Dental Surgery	13,922	1 039							14	0.0%
Bost Pentrins & Leasana	Advertising - Periodical									3	4.2%
Online Payments	Boat Renting & Leasing	8,509	1,327		1,058		49.3%		38.0%	9	12.7%
Chemists   1,134   2,827   71   1,058   27   38.0%   44   62.0%   60   0.00		8,067				52		19		0	0.0%
Logistics   19,116   861   70   1,067   34   48,6%   27   38,6%   9   12,99	Online Payments	3,522	1,966					3		7	
Dentistry - Connetic										0	
Swimming Pools - Maintenance   3,307   1,972   70   1,067   31   44,3%   34   48,6%   5   7,1%   7						47				2	
Clair   Cigar   Ciga		3,507				31	44.3%			5	7.1%
Trailers - Camping & Travel	Cigar, Cigarette & Tobacco Manufacturers	1,261	2,740							2	2.9%
Utility Submetering & Billing   5,391   1,636   69   1,071   52   75,4%   17   24,6%   0   0.0%										2	
Electronic Instruments										0	
Retrement Planning Service										16	0.070
Manufactured Homes - Repair & Service   13,092   1,061   68   1,075   49   72,1%   17   25,0%   2   2.9%   15,285   1,143   68   1,075   24   35,3%   37   54,4%   7   10,385   10,395   10,595   11,528   1,143   68   1,075   24   35,3%   37   54,4%   7   10,395			354			56		9		3	4.4%
Tower	Manufactured Homes - Repair & Service	13,092			1,075		72.1%	1,	25.0%	2	2.9%
Product Sales via Telephone Per Sittina Services 9, 39,599 520 67 1,080 45 67,2% 19 28,4% 9, 34,55 62 Call Centers 9, 31,842 615 67 1,080 47 70,1% 16 23,9% 46 6,0% 46t 54,55 67 1,080 47 70,1% 16 23,9% 46 6,0% 47 1,080 47 70,1% 16 23,9% 47 1,080 48 1,080 4										7	10.3%
Call Centers		5,431								2	
Call Centers		2,930								22	
Meat Packers       20,033       836       67       1,080       38       56.7%       22       32.8%       7       10.48         Art Supplies       14,054       1,026       67       1,080       44       65.7%       22       32.8%       1       1.59         Tools - Electric       12,439       1,091       67       1,080       44       65.7%       22       32.8%       1       1.59         House Furnishings & Services       12,435       1,092       67       1,080       46       68.7%       22       32.8%       1       1.59         House Furnishings & Services       9,698       1,255       67       1,080       29       43.3%       35       52.2%       3       4.53         Audio-Visual Equipment - Supplies & Parts       4,338       1,787       67       1,080       23       43.3%       35       52.2%       3       4.53         Audio-Visual Equipment - Supplies & Parts       4,338       1,787       67       1,080       23       43.3%       44       65.7%       0       0.09         Driveway Installation, Paving & Repair       1,469       2,627       67       1,080       35       53.7%       44       65.7%       0 <td></td> <td>39,399</td> <td></td> <td></td> <td>1,080</td> <td></td> <td></td> <td></td> <td></td> <td>3</td> <td>6.0%</td>		39,399			1,080					3	6.0%
Art Supplies 14,054 1,026 67 1,080 44 65,7% 22 33,8% 1 1,55	Meat Packers							22		7	10.4%
Lights Bulbs & Tubes   12,435   1,092   67   1,080   46   68.7%   21   31.3%   0   0.09   0.0	Art Supplies	14,054	1,026	67	1,080	44	65.7%		32.8%	1	1.5%
House Furnishings & Services  9,698   1,255   67   1,080   29   43,3%   35   52,2%   3   4,9   Audio-Visual Equipment - Supplies & Parts  1,499   2,514   2,212   67   1,080   19   28,4%   40   59,7%   8   11,99   Sports Memorabilia  1,469   2,627   67   1,080   36   53,7%   29   43,3%   44   66,57%   67   1,080   19   28,4%   40   59,7%   8   11,99   Sports Memorabilia  1,469   2,627   67   1,080   36   53,7%   29   43,3%   20   4,396   4,396   4,396   4,396   4,396   4,396   4,396   4,396   Educational Research  69,550   324   66   1,090   49   74,2%   17   25,8%   0   0,09   Educational Research  16,803   918   66   1,090   46   69,7%   18   27,3%   2   3,09   Educational Research  11,656   1,136   66   1,090   46   69,7%   18   27,3%   2   3,09   Educational Research  7,965   1,365   66   1,090   47   71,2%   18   27,3%   1   1,05   Educational Research  7,965   1,365   66   1,090   47   71,2%   18   27,3%   1   1,05   Educational Research  8,742   1,411   66   1,090   61   92,4%   5   7,6%   0   0,09   Educational Research  9,543   1,618   66   1,090   55   83,3%   10   15,2%   1   1,5%   1   1,5%   Educational Research  1,543   1,618   66   1,090   25   37,9%   36   54,5%   5   7,6%   Educational Research  1,644   1,645   1,677   66   1,090   25   37,9%   36   54,5%   5   7,6%   Educational Research  1,645   1,740   1,740   1,740   1,740   1,740   1,740   Educational Research  1,740   1,740   1,740   1,740   1,740   1,740   Educational Research  1,740   1,740		12,439								1	1.5%
Audio-Visual Equipment - Supplies & Parts   4,358   1,787   67   1,080   23   34,3%   44   65,7%   0   0,00										0	0.0%
Driveway Installation, Paving & Repair   2,514   2,212   67   1,080   19   28.4%   40   59.7%   8   11.3%   1,469   2,627   67   1,080   36   53.7%   29   43.3%   2   43.3%   2   3.0%   2   3.0%   2   3.0%   2   3.0%   2   3.0%   2   3.0%   2   3.0%   2   3.0%   2   3.0%   2   3.0%   2   3.0%   2   3.0%   2   3.0%   2   3.0%   2   3.0%   2   3.0%   2   3.0%   2   3.0%   2   3.0%   3   3   3   3   3   3   3   3   3										3	
Sports Memorabilia   1,469   2,627   67   1,080   36   53.7%   29   43.3%   2   3.0%   20   40.0%   2.0%	Audio-visual Equipment - Supplies & raits Driveway Installation Paying & Repair	2 514								8	11.9%
Educational Research		1,469			1,080			29		2	3.0%
Frozen Foods - Retail  11,656	In-Home Care		324	66	1,090	49	74.2%	17	25.8%	0	0.0%
Plumbing - Contractor   7,965   1,365   66   1,090   47   71.2%   18   27.3%   1   1.5%   1.5%   1.0%   1										2	3.0%
Christmas Trees					1,090					2	3.0%
Genealogy Services         5,543         1,618         66         1,090         55         83.3%         10         15,2%         1         1,5%         0         0,0%         2         2,3%         1         1,5%         0         0,0%         2         1,5%         0         0,0%         0         0,0%         2         1,5%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0								18		1	
Videographers         5,115         1,670         66         1,090         25         37,9%         36         54,5%         5         7,6°           Coffee Brewing Devices         5,058         1,677         66         1,090         46         69,7%         19         28,8%         1         1,55%         0         0.0°           Go-Karts         4,591         1,740         66         1,090         56         84,8%         10         15,2%         0         0.0°           Referral - Doctor         3,800         1,900         66         1,090         50         75,8%         16         24,2%         0         0.0°           Silp Covers         3,668         1,929         66         1,090         42         63.6%         22         33.3%         2         3.0°           Liquidators         24,232         745         65         1,101         35         53.8%         28         43.1%         2         3.1°           Auto Machine Shops         15,082         982         65         1,101         39         60.0%         22         33.8%         4         6.2°           Boat Builders         13,222         1,056         65         1,101		5,543	1,618	66		55		10		1	1.5%
Coffee Brewing Devices         5,058         1,677         66         1,090         46         69,7%         19         28,8%         1         1,50           Go-Karts         4,591         1,740         66         1,090         56         84,8%         10         15,2%         0         0,0°           Referral - Doctor         3,800         1,900         66         1,090         50         75,8%         16         24,2%         0         0,0°           Lip Covers         3,668         1,929         66         1,090         42         63,6%         22         33,3%         2         3,0°           Lipudators         24,232         745         65         1,101         35         53,8%         28         43,1%         2         3,1°           Auto Machine Shops         15,082         962         65         1,101         39         60,0%         22         33,8%         4         62         3,5°         4         4         3,5°         4         4         3,5°         4         4         3,5°         4         4         3,5°         4         4         3,5°         4         4         3,5°         4         3,5°         4         4			1,670							5	7.6%
Referral - Doctor         3,800         1,900         66         1,090         50         75,8%         16         24,2%         0         0,0%           Silp Covers         3,668         1,929         66         1,090         42         63,6%         22         33,3%         2         3,09           Liquidators         24,232         745         65         1,101         35         53,8%         28         43,1%         2         3,19           Auto Machine Shops         15,082         962         65         1,101         39         60,0%         22         33,8%         4         6.2%           Boat Builders         13,222         1,056         65         1,101         40         61,5%         24         36,9%         1         1,5%		5,058	1,677	66	1,090	46	69.7%			1	1.5%
Slip Covers     3,668     1,929     66     1,990     42     63.6%     22     33.3%     2     3.09       Liquidators     24,232     745     65     1,101     35     53.8%     28     43.1%     2     3.19       Auto Machine Shops     15,082     982     65     1,101     39     60.0%     22     33.8%     4     6.2°       Boat Builders     13,222     1,056     65     1,101     40     61.5%     24     36.9%     1     1.5°										0	0.0%
Liquidators     24,232     745     65     1,101     35     53,8%     28     43,1%     2     3,19       Auto Machine Shops     15,082     982     65     1,101     39     60,0%     22     33,8%     4     6.2°       Boat Builders     13,222     1,056     65     1,101     40     61.5%     24     36,9%     1     1.5°		3,800	1,900	66	1,090	50		16		0	0.0%
Auto Machine Shops         15,082         982         65         1,101         39         60.0%         22         33.8%         4         6.29           Boat Builders         13,222         1,056         65         1,101         40         61.5%         24         36.9%         1         1.59										2	
Boat Builders 13,222 1,056 65 1,101 40 61.5% 24 36.9% 1 1.59										4	
										1	1.5%
Talia Netali   0,303  1,404  40  73,070  10  24,070  1 1.37	Plants - Retail	6,563	1,499	65		48		16	24.6%	1	1.5%

Cologo Affinistra Community	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
STORM.    1.500   1.600   1.00	Auto Smog Inspection						66.2%	22	33.8%	0	0.0%
Trigger   1985										0	3.1%
Manual Content   Manu										22	33.8%
Section   Sect		34,310			1,109		65.6%			1	1.6%
Tables 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		29,596	642		1,109					11	
Security								17		1	
Street Information (increase   1, 500   46										0	
### Annual A Counter A Cou										0	0.0%
Joseph   Color Alberton   Propriet   Propr		7,022						4		1	1.6%
Machine Ships										1	
Materials   46,075   444   65   118   51   40,75   52   58,85   69   69   69   69   69   69   69   6										1	
Fame	Marketing - Home Based Business							32		0	0.0%
Content And Designation   11   200   1446   0.0   1.115   50   79.6%   1.2   1.20%	Farms	21,828			1,118	29	46.0%			2	3.2%
Sear Company   Specimen   Sear Company   Sear Com								17		2	
South Countered & Segretary   1										1	
Computer   Parties   Par	Bank Equipment & Supplies									0	
Programment Adulticon - Info & Treatment   42-02   407   50   1-120   407   7,0%   16   25-05   2-20		2,462	2,230		1,118			7		0	0.0%
Windows & Diovs. Institution & Services    2,400	Drug Abuse & Addiction - Info & Treatment	42,043	497	62	1,126	44	71.0%		25.8%	2	3.2%
South Security   Sout	Mental Health Services									0	0.0%
Annaha, Namanoc Contract Trapping  15,501 959 67 1,126 51 69,206 9 14,506 2 3,276  South Stronger Ministry Traff, Rescording  15,501 959 167 1126 44 64,548 22 1538 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0										3	
Annaha, Namanoc Contract Trapping  15,501 959 67 1,126 51 69,206 9 14,506 2 3,276  South Stronger Ministry Traff, Rescording  15,501 959 167 1126 44 64,548 22 1538 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Paint - Retail	20,742	820 827	62	1,126	42			30.6%	11	17 7%
Cardy & Confectionery - Exercise   1,5350   965   12   126   44   7,10%   7   2,44%   1   1,65%   1,	Animals - Nuisance Control - Trapping	15,581	959		1,126			9		2	3.2%
Signet Formotiers & Hanagiers   10,793   1,191   62   1,126   44   7,106   16   25,806   2   2,707   Influences & Marchanes Ma	Candy & Confectionery - Retail	15,356	966		1,126	44	71.0%			1	1.6%
Williageners  A Walkerentries - Reball										0	0.0%
Telephone Solicitation Companies   3,31   1,970   52   1,128   35   55,596   14   2,2 696   13   2,107									25.8%	2	
Environmental & Ecological Services   17,423   400   61   1,127   42   72,5%   17   27,5%   1   1,4%   1,					1,126					0	
Mode A Milginer Inspection/Removal/R										13	
Business Problems  36,565   555   51   1,177   25   4,0%   30   49,2%   66   9,3%   66   9	Mold & Mildew Inspection/Removal/Remediation									3	4.9%
Sardem Centers   18,829   9.77   6.1   1.137   38   9.74%   22   37.7%   31   4.9%	Business Brokers				1,137					6	9.8%
Audio-Visual Production Services  10.825   1.88										4	
Bathronn Remodeling - Walk-In Tuba  6,519   1,353   61   1,157   57   93,4%   3   4,9%   1   1,6%   1   1,5%   1,5										3	4.9%
Snowmobiles								3		1	
Cours and Cigar Accessories	Snowmobiles	6,519	1,506	61	1,137	49	80.3%	11	18.0%	1	1.6%
5,277   1,651   60   1,147   22   36,7%   36   60,0%   2   3,3%   5,5%   36   60,0%   2   3,3%   5,5%   3,0%   3   60,0%   2   3,3%   3   5,5%   3,0%   3   5,5%   3   3,0%										2	
Sewing Machines - Service 8 Repair										0	
Sky Diving   3,256   2,027   66   1,147   20   33,3%   9   15,0%   31   51,7%	Sewing Machines - Service & Renair	4 613	1,031			48	80.7%			2	0.0%
10g Cabins, Homes & Buildings   32,666   666   59   1,150   32   54,2%   21   35,6%   6   10.2%   17   17   17   17   17   18   17   18   17   18   18		3,256	2,027	60	1,147	20	33.3%	9		31	51.7%
Trust Companies								7		2	
Pet Training Dog Pet Boarding - Dogs								21		6	
Pet Boarding - Dogs Pet Special Specia								25		1	
Psychiatris & Psychiatris Services   17,947   896   59   1,150   43   72,9%   14   23,7%   2   3.4%     Food ServiceManagement   6,088   1,545   59   1,150   44   74,6%   12   20,3%   3   5.1%     Soaps & Detergents   4,677   1,724   59   1,150   34   57,6%   16   27,1%   9   15,3%     Soaps & Detergents   2,743   2,158   59   1,150   49   83,1%   9   15,3%     School Information   2,743   2,158   59   1,150   49   83,1%   9   15,3%     State Planning & Management   2,101   2,343   59   1,150   42   24,4%   31   52,5%   3   5,1%     State Planning & Management   5,197   387   58   1,160   42   72,4%   15   25,5%   3   5,1%     Building - Pole & Post Frame   24,998   725   58   1,160   42   72,4%   15   25,5%   1   1,17%     Building - Pole & Post Frame   24,998   725   58   1,160   40   69,5%   12   29,5%   1   1,17%     Industrial Hanufacturers   20,793   817   58   1,160   40   69,5%   12   29,5%   1   1,17%     Industrial Hanufacturers   20,793   817   58   1,160   40   69,5%   12   29,5%   1   1,17%     Industrial Hanufacturers   24,998   25,958   28   1,160   40   20,5%   20   20,5%   20   20,5%   20     Industrial Hanufacturers   1,237   1,368   38   1,160   40   20,5%   30   32,5%   30   32,5%   30   30,5%   30,	Pet Boarding - Dogs			59				15		2	3.4%
Soaps & Detergents	Psychiatrists & Psychiatric Services				1,150		72.9%	14		2	3.4%
School Information										3	5.1%
Septim   S								16		9	
Estate Planning & Management   59,197   387   58   1,160   42   72,4%   15   25,9%   1   1,7%			2,158	39	1,150			31	15.3%	3	1.7% 5.1%
Buldings - Pole & Post Frame  24,998   725   58   1,160   37   63,8%   21   36,2%   0   0,0%   Marble - Natural   20,793   817   58   1,160   40   69,0%   17   29,3%   1   1.7%   Industrial Manufacturers   20,500   827   58   1,160   49   84,5%   9   1,55%   0   0,0%   Safety Equipment & Clothing   14,363   1,011   58   1,160   32   55,2%   24   41,4%   2   3,4%   Safety Equipment & Clothing   14,363   1,011   58   1,160   39   67,2%   19   32,8%   0   0,0%   Trailers - Rent & Lease   12,317   1,098   58   1,160   32   55,2%   22   37,9%   4   6,9%   Safety Equipment Plan   5,077   1,546   58   1,160   32   55,2%   22   37,9%   4   6,9%   Safety Equipment Plan   5,075   1,676   58   1,160   51   87,9%   7   12,1%   0   0,0%   Sandwiches   2,558   2,995   58   1,160   36   62,1%   21   36,2%   1   1.7%   Sandwiches   2,558   2,995   58   1,160   36   62,1%   21   36,2%   1   1.7%   Sandwiches   14,431   1,004   57   1,171   27   47,4%   25   43,9%   5   8,8%   Safety Equipment Plan   5,075   1,571   1,571   1,091   1,113   1,004   1,174   Sandwiches   2,558   2,995   58   1,160   36   62,1%   21   36,2%   1   1.7%   Sandwiches   2,558   2,995   58   1,160   36   62,1%   27   47,4%   0   0,0%   Sandwiches   1,4531   1,004   57   1,171   27   47,4%   25   43,9%   5   8,8%   Safety Equipment Plan   1,4531   1,004   57   1,171   27   47,4%   25   43,9%   5   8,8%   Safety Equipment Plan   1,4531   1,004   57   1,171   19   33,3%   33   57,9%   5   8,8%   Safety Equipment Plan   1,4531   1,004   57   1,171   19   33,3%   33   57,9%   5   8,8%   Safety Equipment Plan   1,4531   1,004   57   1,171   1,48   1,48   Safety Equipment Plan   1,4531   1,004   57   1,171   1,48   1,48   Safety Equipment Plan   1,4531   1,004   57   1,171   1,48   1,48   Safety Equipment Plan   1,4531   1,004   57   1,171   1,48   1,48   Safety Equipment Plan   1,4531   1,004   57   1,171   1,48   1,48   Safety Equipment Plan   1,4531   1,004   57   1,171   1,48   1,48   Safety Equipment Plan   1,4531   1,004   57   1,171   1,48   1,48   Safet								15		1	1.7%
Industrial Manufacturers   20,500   827   58   1,160   49   84,5%   9   15,5%   0   0,0%	Buildings - Pole & Post Frame			58	1,160			21		0	0.0%
Artifical Turf		20,793		58				17		1	
Safety Equipment & Cicthing   14,363   1,011   58   1,160   39   67,2%   19   32,8%   0   0,0%					1,160			9		0	
Trailers - Rent & Lease										0	
Campers - Wholesale & Manufacturers		12,317		58	1,160					4	6.9%
Chairs - Wholesale & Manufacturers			1,546		1,160	43	74.1%	14		1	1.7%
Sandwiches   2,958   2,095   58   1,160   36   62,1%   21   36,2%   1   1,70     Jewelers - Wholesale   26,519   696   57   1,171   30   52,6%   27   47,4%   0   0,0%     Furnace Sales & Service   14,531   1,004   57   1,171   27   47,4%   25   43,9%   5   8,8%     Hazardous & Medical Waste Services   11,991   1,113   57   1,171   40   70,2%   17   29,8%   0   0,0%     Acaryo & Freight Containers   9,769   1,252   57   1,171   19   33,3%   33   57,9%   5   8,8%     Meat - Bulk & Itinerant   9,702   1,254   57   1,171   22   38,6%   34   59,6%   1   1,8%     Eviction Service   9,306   1,274   57   1,171   28   84,2%   7   12,3%   2   3.5%     Garbage Disposals - Household   9,702   1,545   57   1,171   29   50,9%   28   49,1%   0   0.0%     Garbage Disposals - Household   2,577   2,193   57   1,171   23   40,4%   33   57,9%   1   1,8%     Modular Homes   18,297   887   56   1,180   40   71,4%   14   25,0%   2   3,6%     Storm Windows & Doors   18,297   887   56   1,180   27   48,2%   25   44,6%   4   7,1%     Step Grant Storm Windows & Doors   18,297   887   56   1,180   27   48,2%   25   44,6%   4   7,1%     Storm Windows & Doors   18,297   887   56   1,180   27   48,2%   25   44,6%   4   7,1%     Storm Windows & Doors   18,297   887   56   1,180   27   48,2%   25   44,6%   4   7,1%     Storm Windows & Doors   17,972   895   56   1,180   27   48,2%   25   44,6%   4   7,1%     Storm Windows & Doors   18,297   887   56   1,180   27   48,2%   25   44,6%   4   7,1%     Storm Windows & Doors   18,297   895   56   1,180   27   48,2%   25   44,6%   4   7,1%     Storm Windows & Doors   1,297   895   56   1,180   27   48,2%   25   44,6%   4   7,1%     Storm Windows & Doors   1,297   895   56   1,180   27   48,2%   25   44,6%   4   7,1%     Storm Windows & Doors   1,297   895   56   1,180   27   48,2%   25   44,6%   4   7,1%     Storm Windows & Doors   1,297   895   56   1,180   27   48,2%   25   44,6%   4   7,1%     Storm Windows & Doors   1,297   895   56   1,180   27   48,2%   25   44,6%   4   7,1%     Storm Windows		5,075	1,676		1,160		87.9%	7	12.1%	0	0.0%
Jewelers - Wholesale   26,519   696   57   1,171   30   52,6%   27   47,4%   0   0   0.0%										0	
Furnace Sales & Service 14,531 1,004 57 1,171 27 47.4% 25 43.9% 5 8.8% 0 0.9% Abaradous & Medical Waste Services 11,191 1,113 57 1,171 40 70.9% 17 29.8% 0 0.9% Cargo & Freight Containers 9,769 1,252 57 1,171 19 33.3% 33 57.9% 5 8.8% 6 1.8% Eviction Service 19,702 1,254 57 1,171 22 38.6% 34 59.6% 1 1.8% Eviction Service 9,306 1,274 57 1,171 48 84.2% 7 12.3% 2 1.8%										0	0.0%
Hazardous & Medical Waste Services     11,991     1,113     57     1,171     40     70,2%     17     29.8%     0     0.0%       Cargo & Freight Containers     9,769     1,252     57     1,171     19     33,3%     33     57,9%     5 8,8%       Meat - Bulk & Itinerant     9,702     1,254     57     1,171     22     38,6%     34     59,6%     1     1.8%       Eviction Service     9,306     1,274     57     1,171     48     84,2%     7     12,3%     2     3.5%       Garbage Disposales - Household     5,245     1,655     57     1,171     29     50,9%     28     49,1%     0     0.0%       Garbage Disposales - Household     2,577     2,193     57     1,171     23     40,4%     33     57,9%     1     1.8%       Modular Homes     2,455     2,233     57     1,171     50     87,7%     6     10,5%     1     1.8%       Modular Homes     22,883     771     56     1,180     40     71,4%     14     25,0%     2     3.6%       Storm Windows & Doors     18,297     887     56     1,180     38     67,9%     12     21,4%     6     10,71%	Furnace Sales & Service	14,531	1,004	57	1,171	27	47.4%	25	43.9%	5	8.8%
Meat - Bulk & Itinerant     9,702     1,254     57     1,171     22     38.6%     34     59.6%     1     1.8%       Eviction Service     9,306     1,274     57     1,171     48     84.2%     7     12.3%     2     3.5%       Glassware - Wholesale & Manufacturers     5,245     1,655     57     1,171     29     50.9%     28     49.1%     0     0.0%       Garbage Disposals - Household     2,577     2,193     57     1,171     23     40.4%     33     57.9%     1     1.8%       Photographs - Stock     2,455     2,233     57     1,171     50     87.7%     6     10.5%     1     1.8%       Modular Homes     22,883     771     56     1,180     40     71.4%     14     25.0%     2     3.6%       Storm Windows & Doors     18,297     887     56     1,180     38     67.9%     12     21.4%     6     10.7%       Sales Organizations     17,972     895     56     1,180     27     48.2%     25     44.6%     4     7.1%	Hazardous & Medical Waste Services	11,991	1,113		1,171			1,	25.070	0	0.070
Eviction Service										5	
Glassware - Wholesale & Manufacturers 5,245 1,655 57 1,171 29 50.9% 28 49.1% 0 0.0% Garbage Disposals - Household 33 57.9% 1 1.8						22	38.6%	34		1	
Garbage Disposals - Household         2,577         2,193         57         1,171         23         40,4%         33         57,9%         1         1.8%           Photographs - Stock         2,455         2,233         57         1,171         50         87,7%         6         10,5%         1         1.8%           Modular Homes         22,883         771         56         1,180         40         71,4%         14         25,0%         2         3.6%           Storm Windows & Doors         18,297         887         56         1,180         38         67,9%         12         21,4%         6         10,5%         4         7.1%           Sales Organizations         17,972         895         56         1,180         27         48,2%         25         44,6%         4         7.1%								78		0	
Photographs - Stock         2,455         2,233         57         1,171         50         87.7%         6         10.5%         1         1.8%           Modular Homes         22,883         771         56         1,180         40         71.4%         14         25.0%         2         3.6%           Storm Windows & Doors         18,297         887         56         1,180         38         67.9%         12         21.4%         6         10.7%           Sales Organizations         17,972         895         56         1,180         27         48.2%         25         44.6%         4         7.1%	Garbage Disposals - Household	2,577	2,193	57	1,171	23	40.4%		57.9%	1	1.8%
Storm Windows & Doors         18,297         887         56         1,180         38         67,9%         12         21.4%         6         10.7%           Sales Organizations         17,972         895         56         1,180         27         48.2%         25         44.6%         4         7.1%	Photographs - Stock							6		1	1.8%
Sales Organizations 17,972 895 56 1,180 27 48.2% 25 44.6% 4 7.1%										2	
										6	
	Commercial Roofing	17,972	956	56	1,180	37		17	30.4%	2	3.6%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Barbecue Equipment & Supplies Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	14,194	1,020	56 56	1,180 1,180	33 46	58.9%	22 10	39.3%	1	1.8%
Real Estate - Commercial	13,210 12,984	1,058	56	1,180	46		10	17.9% 25.0%	0	0.0%
Archery Equipment & Supplies	12,150	1,107	56	1,180	36		19	33.9%	1	1.8%
Auto Air Conditioning	11,877	1,122	56	1,180	37		17	30.4%	2	3.6%
Motor Homes	11,690	1,134	56		47		8	14.3%	1	1.8%
Wineries	5,904	1,572	56	1,180	30		24	42.9%	2	3.6%
Home Owners Associations	1,758	2,481	56	1,180	47		9	16.1%	0	0.0%
Pen Pal Lists	661	3,218	56 55	1,180	30		26	46.4%	0	0.0%
Employment Contractors - Temporary Help	37,045 36,223	551 559	55	1,193 1,193	33 40		14	40.0% 25.5%	0	0.0% 1.8%
Jewelry Buyers Building Inspection	31,146	623	55	1,193	39		14	20.0%	1 5	9.1%
Solar Energy Products Service & Repair	23,766	755	55	1,193	42		12	21.8%	1	1.8%
Computers - Network Security	10,395	1,213	55	1,193	34	61.8%	14	25.5%	7	12.7%
Weed Control Service	7,522	1,400	55	1,193	51		4	7.3%	0	0.0%
Display Fixtures & Materials	3,270	2,026	55		48		6	10.9%	1	1.8%
Laundry Equipment	3,254	2,028	55	1,193	33		18	32.7%	4	7.3%
Hosiery - Retail	2,522	2,205	55	1,193	48		7	12.7%	0	0.0%
Motel & Hotel Consultants	928	2,985	55	1,193	34		21	38.2%	0	0.0%
Screens - Door & Window	30,610	629	54 54	1,203	37		16	29.6%	1	1.9%
Glass Coating & Tinting Gutter Cleaning	23,364 15,753	763 953	54	1,203 1,203	25 37		28 17	51.9% 31.5%	1	0.0%
Food Plans	11,717	1,132	54	1,203	34		19	35.2%	1	1.9%
Truck accessories	9,590		54	1,203	41		13	24.1%	0	0.0%
X-Ray Labs - Medical & Dental	8,237	1,340	54	1,203	39	72.2%	13	24.1%	2	3.7%
Construction Equipment Sales / Services	8,201	1,345	54	1,203	25	46.3%	28	51.9%	1	1.9%
Television & Radio Parts - Retail	7,850	1,369	54	1,203	42	77.8%	10	18.5%	2	3.7%
Notaries Public	6,923	1,462	54	1,203	27		27	50.0%	0	0.0%
Hair Weaving	4,118		54	1,203	27		27		0	0.0%
Attorneys & Lawyers - Consumer Fraud	3,347		54		41		13	24.1%	0	0.0%
Parking Stations & Garages - Construction	1,731	2,494	54		11	20.4%	43	79.6%	0	0.0%
Home Design & Planning	27,791	670 785	53 53	1,215	23 36		28	52.8%	2	3.8%
Closet Systems & Accessories Tourist Information	22,426 20,791	818	53	1,215 1,215	26		14	26.4% 28.3%	3	5.7% 22.6%
Concrete Products	20,486	829	53	1,215	34		19	35.8%	12	0.0%
Screen Enclosures	16,117		- 55	1,215	38		14	26.4%	1	1.9%
Recruitment Services	15,072	983	53	1,215	33	62.3%	7	13.2%	13	24.5%
Animal Rescue Relocation	10,689	1,197	53	1,215	37		14	26.4%	2	3.8%
Electric Equipment & Supplies - Wholesale	10,011	1,235	53	1,215	19		34	64.2%	0	0.0%
Carpet & Rug Distributors & Manufacturers	9,456	1,267	53	1,215	46		4	7.5%	3	5.7%
Divorce Assistance	8,211	1,343	53 53	1,215	31		17	32.1%	5	9.4%
Hydraulic Equipment & Supplies	7,313	1,428	53	1,215	39 39		14 14	26.4%	0	0.0%
Charity - Human Services (i.e. assistance to individuals & families) Golf Courses - Public	7,086 6,618	1,444 1,491	53	1,215 1,215	39		22	26.4% 41.5%	0	0.0% 1.9%
Autograph Dealers	6,240		53		11		39	73.6%	1 3	5.7%
Locksmiths Equipment & Supplies	5,423	1,633	53	1,215	21		24	45.3%	8	15.1%
Outboard Motors - Repair	3,495	1,978	53	1,215	22	41.5%	26	49.1%	5	9.4%
Tax Software	2,649	2,181	53	1,215	43	81.1%	9	17.0%	1	1.9%
Boutique Items - Wholesale & Manufacturers	1,517	2,597	53		11		35	66.0%	7	13.2%
Trucking - Heavy Hauling	39,242	522	52		26		25	48.1%	1	1.9%
Roofing Materials	20,435	830	52		43		9	17.3%	0	0.0%
Deck Cleaning & Sealing	11,320	1,156	52 52	1,233	33 32	63.5%	19 19	36.5%	0	0.0% 1.9%
Advertising - Newspaper	11,242 10,603	1,164 1,205	52	1,233 1,233	32 25		19	36.5% 46.2%	1 2	5.8%
Process Servers Pet Services	10,603	1,205	52		25		15	28.8%	3	17.3%
Picture Frames - Dealers	10,332	1,228	52	1,233	32		17	32.7%	3	5.8%
Adjusters - Public	9,921	1,241	52	1,233	50		2	3.8%	0	0.0%
Topsoil	9,803	1,249	52	1,233	41	78.8%	11	21.2%	0	0.0%
Waste Containers	8,159	1,348	52	1,233	46	88.5%	6	11.5%	0	0.0%
Pest Control Supplies & Equipment	7,738	1,375	52	1,233	39		13	25.0%	0	0.0%
Pet Fencing & Containment Systems	5,585	1,612	52	1,233	48		3	5.8%	1	1.9%
Concert Halls	2,115	2,338	52	1,233	38		14	26.9%	0	0.0%
Dresses - Wholesale & Manufacturers Public Relations Counselors	2,004 18,712	2,389 876	52 51	1,233 1,247	15 29		27 21	51.9% 41.2%	10	19.2%
Stone Setting	18,712		51		33		17	41.2% 33.3%	1	2.0%
Ski Equipment - Retail	7,029		51		25		23	45.1%	1	5.9%
Check Verification & Recovery Service	5,996	1,560	51	1,247	49		23	3.9%	0	0.0%
Child Support Enforcement	5,045	1,680	51	1,247	51	100.0%	0	0.0%	Ī	0.0%
Scrapbooking	4,355	1,789	51	1,247	35	68.6%	15	29.4%	1	2.0%
Range Hoods & Canopies	2,043	2,373	51		38		9	17.6%	4	7.8%
Monograms	1,811	2,461	51	1,247	15		36	70.6%	0	0.0%
Restaurant Equipment - Repair & Service	28,720	657	50	1,255 1,255	29	58.0%	20	40.0%	1	2.0%
Home Improvements - Additions	15,442	965	50	1,255	21		23	46.0%	6	12.0%
Swimming Pool Manufacturers & Distributors	11,832	1,125	50	1,255	38		12 27	24.0%	0	0.0%
Firewood Auto Body Shop Equipment & Sup	11,337 10,231	1,153 1,222	50 50	1,255 1,255	14 25		27	54.0%	9	18.0%
Auto Body Shop Equipment & Sup Fruits & Vegetables - Retail	9,355	1,222	50	1,255	30		24	48.0% 40.0%	1	0.0%
Tanning Salons Equipment & Supplies	7,914	1,366	50	1,255	24		20	50.0%	1	2.0%
Perfume - Wholesale & Manufacturers	7,914	1,300	50	1,255	26		15	30.0%	0	18.0%
Terrame Wholesare & Halluracturers	7,010	1,3/2	. 30	1,233	20	JZ.U70	. 15	30.0%		10.070

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Swimming Instruction  Musical Instruments - Repair	6,838 6,033	1,468 1,556	50 50	1,255 1,255	31 13	62.0% 26.0%	15 36	30.0% 72.0%	4	8.0% 2.0%
Costume Fabrics, Trim & Accessories	5,833	1,579	50		38		11	22.0%	1	2.0%
Dental Hygienists	5,046	1,679	50	1,255	33		15	30.0%	2	4.0%
Awards - Production & Engraving	3,421	1,993	50		10		40	80.0%	0	0.0%
Windows - Repairing Kitchen & Bath Design	18,834 13,450	871 1,046	49 49		30 31		19 18	38.8% 36.7%	0	0.0%
Auto Repair & Service - Diesel	9,661	1,046	49		30		19	38.8%	0	0.0%
Photographers - Aerial	7,474	1,404	49		22	44.9%	22	44.9%	5	10.2%
Teeth Whitening Services	5,036	1,682	49	1,268	15	30.6%	30	61.2%	4	8.2%
Student Housing	4,132	1,829	49		30		19	38.8%	0	0.0%
Manufactured Homes - Rent & Lease Stadiums, Arenas & Athletic Fields	3,868 3,849	1,890 1,894	49 49		36 35		12 13	24.5% 26.5%	1	2.0%
Pet Finding Service	2,299	2,277	49		42		5	10.2%	2	4.1%
Industrial Products Wholesalers & Distributors	22,753	779	48	1,277	36	75.0%	10	20.8%	2	4.2%
Manufacturers Agents & Representatives	14,844	993	48		37		5	10.4%	6	12.5%
Packaging Service Pet Health Plans	11,563	1,142	48 48		33 32		13 10	27.1%	2	4.2%
Golf Courses - Private	11,320 9,948	1,156 1,239	48		28		10	20.8% 35.4%	3	12.5% 6.3%
Western Apparel	9,921	1,241	48		37		10	20.8%	1	2.1%
Concierge Services	8,888	1,301	48	1,277	26	54.2%	20	41.7%	2	4.2%
Shopping Centers & Malls	8,858	1,302	48		28		16	33.3%	4	8.3%
Brake Service Equipment Army & Navy Goods	6,932 6,022	1,459 1,557	48 48		25 25		23 18	47.9% 37.5%	0	0.0% 10.4%
Cake Decorating Equipment & Supplies	3,122	2,060	48	1,2//	25 17		18	37.5% 29.2%	5 17	
Amplifiers	1,593		48		5		43	89.6%	0	0.0%
Toy Manufacturers Supplies	547	3,341	48	1,277	28	58.3%	20	41.7%	0	0.0%
Sewer Contractors	16,896	914	47		33		14		0	0.0%
Music Publishers	14,364	1,010	47		30	63.8%	13	27.7%	4	8.5%
Machine Tools Lighting Systems & Equipment	13,693 12,049	1,037 1,112	47 47		36 35		11	23.4% 21.3%	0	0.0% 4.3%
Alternative Medicine	10,307	1,112	47		35		10	21.3%	2	2.1%
Auto Diagnostic Service	8,925	1,220	47		33		14	29.8%	0	0.0%
Clinics - Sleep Centers	6,657	1,488	47		35	74.5%	11	23.4%	1	2.1%
Physicians & Surgeons - Anesthesiologists	6,538	1,502	47	1,290	35	74.5%	12	25.5%	0	
Media Consultant	4,987	1,687	47		12		11	23.4%	24	
Appliances - Installation	4,546 3,506	1,747 1,973	47 47		25 20		2 <u>1</u> 21	44.7% 44.7%	1	2.1% 12.8%
Bicycles - Repair Attorneys & Lawyers - Family	26,702	694	46		25		21	45.7%	0	0.0%
Franchising	19,539	848	46		37	80.4%	8	17.4%	1	2.2%
Marine Contractors	17,024	912	46	1,301	29		17	37.0%	0	0.0%
Drug & Alcohol Screening & Testing	14,718	997	46		38		7	15.2%	1	2.2%
Upholstery Fabrics - Retail Churches	13,011 12,166	1,062	46 46		22 27	47.8% 58.7%	22 18	47.8% 39.1%	2	4.3% 2.2%
Self Defense	9,595	1,105 1,259	46		29	63.0%	16	34.8%	1	2.2%
Gates	8,777	1,312	46		25		20	43.5%	1	2.2%
Washing Machines & Dryers - Coin Metered	1,606	2,547	46		24		21	45.7%	1	2.2%
Swords	1,512		46		27		17	37.0%	2	4.3%
Oil & Gas Exploration & Development	46,072 15,300	467 970	45 45	1,311 1,311	31 34	68.9%	14 10	31.1%	0	0.0% 2.2%
Pumps - Service & Repair Billiard Equipment & Supplies	13,981	1,030	45		22		22	22.2% 48.9%	1	2.2%
Baths	13,914	1,031	45		27		14	31.1%	4	8.9%
Tools - Rent	12,827	1,073	45	1,311	35	77.8%	10		0	0.0%
Insurance - Viatical	12,355	1,097	45		29 27	64.4%	16	35.6%	0	0.0%
Porcelain Enamel Repair & Refinish	12,310 9,665	1,099 1,256	45 45		<u>27</u> 32	60.0% 71.1%	12	26.7% 28.9%	6	13.3%
Animal Health Products Mailing Services - International	7,837	1,256	45		32 38		13	13.3%	0	2.2%
Bedspreads - Retail	3,301	2,020	45		18		27	60.0%	0	0.0%
Fax Transmission Service	2,897	2,113	45	1,311	26	57.8%	17	37.8%	2	4.4%
Reptiles	2,836		45	1,311	23		22	48.9%	0	0.0%
Boxing Gym	2,753	2,155	45		20		22	48.9%	3	6.7%
Furniture - Rustic Buckles	2,666 1,175	2,175 2,801	45 45		13	28.9% 11.1%	31 40	68.9% 88.9%	1	2.2% 0.0%
Pet Clothing Designer	958	2,001	45		30		15	33.3%	0	0.0%
Television & Radio Parts - Wholesale & Manufacturers	910	2,962 2,991	45	1,311	38	84.4%	6	13.3%	1	2.2%
Trucking - Motor Freight	18,789	874	44	1,328	31	70.5%	10	22.7%	3	6.8%
Barber Schools	16,859	915	44		33		11	25.0%	0	0.0%
Contractors Equipment & Supplies - Dealers & Ser	16,166	940 995	44 44		32		10	22.7%	2	4.5%
Ornamental Metal Work Parking Area Maintenance & Marking	14,759 13,358	1,050	44	1,328 1,328	21 20	47.7% 45.5%	20 20	45.5% 45.5%	3	6.8% 9.1%
Foreclosure Rescue	11,696	1,133	44	1,328	11		27	45.5% 61.4%	6	13.6%
Chimes & Bells	11,253	1,162	44	1,328	23	52.3%	21	47.7%	0	0.0%
Machinery - New	9,392	1,270	44	1,328	20	45.5%	21	47.7%	3	6.8%
Ice Cream & Frozen Desserts - Dealers	8,841	1,303	44 44	1,328	28		14 17	31.8%	2	4.5%
Eyesight Training Nursery Stock Dealers	8,424 6,778	1,331 1,473	44		27 20		17	38.6% 54.5%	0	0.0%
Physicians & Surgeons - Gastroenterology	6,778	1,4/3	44		36		24 8	54.5% 18.2%	0	0.0%
Cremation Services	37,710	542	43		40		1	2.3%	2	4.7%
Translators & Interpreters	28,054	665	43		24		18	41.9%	1	2.3%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Elevators - Sales & Service	18,317	886	43	1,340	30	69.8%	13	30.2%	0	0.0%
Bowling Foods - Dehydrated & Freeze-Dried	12,295 9,312	1,100	43	1,340 1,340	34 38		9	20.9%	0	0.0%
Landscape Lighting	9,167	1,284	43		21		20	46.5%	2	4.7%
Fishing Tackle Dealers	8,768	1,313	43	1,340	18		23	53.5%	2	4.7%
Saddlery & Harness	7,709	1,380	43		29		13	30.2%	1	2.3%
Petroleum Products Uniform Supply Service	7,466 7,144	1,407	43		20		22 14	51.2% 32.6%	1	2.3%
Air Cargo & Package Express Service	6,617		43		18		24	55.8%	1	2.3%
Dolls - Retail	5,424	1,632	43	1,340	32	74.4%	11	25.6%	0	0.0%
Freight Traffic Service	4,884	1,697	43		36	83.7%	6	14.0%	1	2.3%
Theater Stage Play Houses	4,190 3,942	1,820 1,870	43 43		22 29		18	41.9% 30.2%	3	7.0% 2.3%
Ticket Broker Sewage Disposal Systems	2,617		43		29		22	51.2%	1 0	0.0%
Adoption Services	39,287	521	42		20		20	47.6%	2	4.8%
Safety Consultants	34,164	521 586	42	1,356	30	71.4%	11	26.2%	1	2.4%
Employment Service - Employee Leasing	22,880	772	42		35		7	16.7%	0	0.0%
Electric Motors - Dealers & Repairing Door & Gate Operating Devices	12,613 11,276	1,084 1,160	42 42		26 27		13 12	31.0% 28.6%	3	7.1% 7.1%
Convention Services & Facilities	10,256	1,221	42		30		10	23.8%	2	4.8%
Photography Sales on the Internet	3,117	2,064	42	1,356	23	54.8%	16	38.1%	3	7.1%
Business Plan Preparation	2,468	2,227	42	1,356	23	54.8%	11	26.2%	8	19.0%
Coins & Tokens - Manufacturers	2,040	2,375	42		12		30	71.4%	0	0.0%
Hotel Product Sales Social Service Organizations	1,244		42 41		25 32		17	40.5%	0	0.0% 4.9%
Aircraft Charter, Rental & Lease	15,903 15,776	951	41		21	78.0% 51.2%	20	17.1% 48.8%		0.0%
Fish & Seafood - Retail	12,650	1,083	41	1,366	24	58.5%	15	36.6%	2	4.9%
Investment Seminars	12,417	1,093	41	1,366	27	65.9%	14	34.1%	0	0.0%
Manufactured Homes - Transporting	11,631	1,141	41		16		21	51.2%	4	9.8%
Spas & Hot Tubs - Rental - Wholesale, Manufacturing	9,590 7,722	1,260	41		31 29		10	17.1% 24.4%	3	7.3% 4.9%
Divers Equipment & Supplies Auto Service - Rust proofing Shops	7,722	1,3/9	41		37		10	9.8%	2	0.0%
Septic Tanks - Treatment Supplies	6,183	1,536	41		34		7	17.1%	0	0.0%
Medical Diagnostic Testing Facilities	5,725	1,597	41	1,366	28	68.3%	12	29.3%	1	2.4%
Audio-Visual Equipment - Service & Repair	5,630	1,607	41		20		19	46.3%	2	4.9%
Interior Decorators & Designers Supplies	4,915	1,694	41 41		24		17 25	41.5%	0	0.0%
Florists - Wholesale Identification Card Service	4,692 4,669	1,721 1,726	41		16 13		26	61.0% 63.4%	2	0.0% 4.9%
Contractors - Gutters	4,372	1,785	41		16		24	58.5%	1	2.4%
Paintball - Games & Supplies	4,116	1,836	41	1,366	30	73.2%	9	22.0%	2	4.9%
Farms - Organic	683		41		31		10	24.4%	0	0.0%
Leather Finishers Contractor - Commercial	603 42,329	3,280	41 40		1 19		39 19	95.1% 47.5%	1	2.4% 5.0%
Psychologists	28,530	659	40		28		19	30.0%	2	0.0%
Computer Business Services	17,185	909	40		20		19	47.5%	1	2.5%
Dentist - Dental Implants	12,118	1,110	40	1,384	37		3	7.5%	0	0.0%
Engines - Diesel	10,705	1,195	40		27		13	32.5%	0	0.0%
Telephone Answering Equipment & Systems Art Instruction & Schools	10,409 7,349	1,212 1,420	40 40		24 27		16 12	40.0% 30.0%	0	0.0% 2.5%
Moving Equipment Rental	6,295	1,524	40		24		15	37.5%	1	2.5%
News Service	6,219	1,533	40	1,384	27	67.5%	12	30.0%	1	2.5%
Auto Race Cars	4,818	1,706	40		23		17	42.5%	0	0.0%
Alternators & Generators - Auto Repair	4,699	1,720	40		16		20	50.0%	4	10.0%
Advertising - Radio Airport Parking Reservations	3,934 3,674	1,872	40 40		38 27		12	5.0% 32.5%	0	0.0%
Motorcycles - Customizing	3,209	2,041	40		22		15	37.5%	3	7.5%
Auto Parts & Supplies - Rebuilt	1,725	2,496	40	1,384	16	40.0%	23	57.5%	1	2.5%
Post Offices	1,419	2,658	40		22	55.0%	17	42.5%	1	2.5%
Printer & Printer Supplies- Manufacturer Engineers - Professional	465 58,258	3,460	40 39		37 31		3	7.5% 20.5%	0	0.0%
Foundations - Education, Philanthropy, Research	27,682	672	39		22		16	41.0%	1	2.6%
Plastering Contractors	24,879	731	39	1,401	20		17	43.6%	2	5.1%
Animal Insemination - Artificial	12,900	1,069	39	1,401	22	56.4%	17	43.6%	0	0.0%
Government Offices	12,690	1,081	39		29		10	25.6%	0	0.0%
Insurance - Medicare Services Flea Markets	11,357 10,886	1,151 1,185	39 39		8		<u>5</u>	12.8% 48.7%	26	66.7% 2.6%
Coins, Stamps & Precious Metals Dealer	10,664	1,103	39		21		19	46.2%	0	0.0%
Aluminum Fabricators	10,113	1,227	39	1,401	27	69.2%	12	30.8%	0	0.0%
Chairs - Rent	9,843	1,246	39	1,401	24	61.5%	15	38.5%	0	0.0%
Accumulators	6,490	1,508	39		18		21	53.8%	0	0.0%
Halls & Auditoriums  Massage Equipment & Supplies	5,334 5,214	1,642 1,657	39 39		12 21	30.8% 53.8%	26 16	66.7% 41.0%	1 2	2.6% 5.1%
Shipping Room Supplies	4,007	1,856	39	1,401	19		18	46.2%	2	5.1%
Horse Riding/Horse Trail Rides	3,609	1,948	39	1,401	25	64.1%	13	33.3%	1	2.6%
Editorial Services	3,235	2,033	39		28		6	15.4%	5	12.8%
Lawn & Garden Equipment & Supplies - Rental	2,974		39		19		19	48.7%	1	2.6%
Laundry Consultants Containerized Freight Service	2,775 2,486	2,152	39	1,401	17	43.6% 23.1%	22	56.4%	0	0.0%
Soccer Clubs	2,486	2,222	39		20		3U 1R	76.9% 46.2%	1	0.0% 2.6%
Soccel Clabs	۷,390	4,233	39	1,401	20	31.370	10	40.270	1 1	2.070

Content   Cont	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
	Office Supplies - Sale by Telemarketing	2,341	2,263	39	1,401			24	61.5%	1	2.6%
Continues								5		1	
Contained Indianal Control Register   1,107   1,061   1,07   1,				38					28.9%	2	
Proceedings				38						0	
Searches A fluently investments   3-26   1-75   1-7		12,365						6	15.8%	Ö	
School Monteners: Economics School 14 127	Trailers - Repair & Service	12,284	1,101	38	1,422	28	73.7%	10	26.3%	0	0.0%
Camera   14   100   27   14   100   27   14   28   26   27   28   28   28   28   28   28   28										3	
Parameter   Composed   1,400										3	
		14,417			1,429			12		0	0.0%
Instructioned Article	Pharmacy - Compounding Videotrape CD 9, DVD Justice 9, Transfer Comises									3	
Vertical (Fig.)   1-20   1-2								8		1	
Anthonisms						24	64.9%	12	32.4%	1	
September 1985   1.00   1.7   1.40   1.00   1.7   1.40   1.00   1.7   1.40   1.00								27	73.0%	2	
South A Print Confinents Displace - Windows & Promote Services   1.00		4,874	1,700	37	1,429	25		8	21.6%	4	
Times Windows Affinished Number   2,751   2,755   77   1,459   33   66,76   5   11,76   6   0.00								22		0	
Sept. Publisher & Darrischer   1,11	Hobby & Model Construction Supplies - Wholesale & Manufacturing							4		0	
Ger Ageneral 1, 188										0	
Times Commercial Expension			2,334					12		0	
George Leep's Marcel    16,725   791								9		1	
Seed Subject Person								11		1	
Figure 1. 1, 2015   1, 111   10   1, 45   1, 45   1, 4										7	
Figure Interformation & Contractions (Contractive) (1968) (1968) (1969)					1,443					1	2.8%
Personal Contents	Pipe Line Contractors			36	1,443			7		2	5.6%
Ocean Institution	Garments - Printing & Lettering			36	1,443		55.6%		38.9%	2	
VACUATE Equationers   5,728				36	1,443			19		4	
Seather				36				15		3	
Lighting Regularizate   Emerancy   4,571   1,795   36   1,445   33   91,79   3   8,3%   0   0.075									22.2%	0	
Sections Research & Development				50	1,773			26		0	
Signet Annie   1960   2,950   2,950   36   1,448   17   47,729   17   47,729   2,956   5,656   1,448   17   47,729   17   47,729   2,956   5,656   1,448   17   47,729   17   47,729   2,956   1,448   17   47,729				50				3		0	
Seffortiers & Present - Dealer				36				17		2	
Subbin No Gerbase Removal Centractors Equipment   1,824   2,456   36			2,233	36				22		1	
Annal Online Drug & Prescription Services  1.1579   2,556   36   1,443   18   8,996   3   8,396   1   2,298   3   6,000   1   2,200   3   3,000   3,00		1,824	2,456	36						0	
Scop Melais			2,565	36	1,443	32	88.9%	3		1	
Denings Contractors   16,704   922   35   1,499   16   45,7%   18   51,4%   1   2,9%				36						0	
Paper Products				35						2	5.7%
Basement - Contractors   11,338   1,152   35   1,459   22   62,9%   13   37,1%   0   0,0%		16,704								1	2.9%
Tille - Non-Ceramic - Contractors & Geelers   10,288   1,218   35   1,459   17   48,6%   16   45,7%   2   2,57%   27   77.1%   55   1,459   29   62,45%   6   17.1%   0   0.0%   8   22.9%   27   77.1%   0   0.0%   8   22.9%   27   77.1%   0   0.0%   1.0%   0   0.0%   1.0%   0   0.0%   1.0%   0   0										2	
10.111										0	
Orthogedic Appliances			1,210	35	1,439			10 8		27	
Orthogedic Appliances			1,304	35				6		0	
Toner Cartridges		8,015	1,361	35	1,459			10		0	0.0%
Invitations & Announcements		6,944			1,459	15	42.9%	20		0	0.0%
Baths - Equipment & Supplies & Parts			1,472	35				8		1	
Baths - Equipment & Supplies & Parts		6,447	1,513	35				13		0	
Vending Machines - Supplies & Parts   5,283   1,650   35   1,459   12   34,3%   23   65,7%   0   0.0%     Dance Apparel   2,658   2,178   35   1,459   23   55,7%   12   34,3%   0   0.0%     Fraternal Recalla & Supplies   995   2,923   35   1,459   3   8,6%   32   91,4%   0   0.0%     Dry Cleaners - Mobile   253   3,385   35   1,459   19   54,3%   15   42,9%   1   2,9%     Basement Waterproofing   14,277   1,015   34   1,476   23   3,676%   9   25,5%   2   5,9%     Most Erpkorers   4,2410   1,094   34   1,476   23   3,676%   9   25,5%   2   5,9%     Meat Brokers   7,671   1,383   34   1,476   24   70,6%   7   20,6%   3   8,8%     Delicatessens   7,671   1,383   34   1,476   24   70,6%   7   20,6%   3   8,8%     Delicatessens   6,221   1,532   34   1,476   18   52,9%   14   1,2%   2   5,3%     Delicatessens   6,622   1,533   34   1,476   10   2,4%   17   50,0%   7   20,6%     Delicatessens   5,648   1,605   34   1,476   10   2,4%   17   50,0%   7   20,6%     Delicatessens   5,648   1,605   34   1,476   13   55,9%   14   1,2%   1   2,9%     Child Care - In Home   4,518   1,751   34   1,476   13   55,9%   14   1,2%   1   2,9%     Child Care - In Home   4,518   1,751   34   1,476   13   55,9%   14   1,2%   1   2,9%     Child Care - In Home   4,518   1,751   34   1,476   13   55,9%   14   1,2%   1   2,9%     Child Care - In Home   4,518   1,751   34   1,476   13   55,9%   14   1,2%   1   2,9%     Child Care - In Home   5,799   2,146   34   1,476   13   55,9%   14   1,2%   1   1,3%   1   1,2%     Child Care - In Home   5,799   2,146   34   1,476   30   88,2%   4   1,18%   0   0,0%     Record Management   5,799   2,146   34   1,476   30   88,2%   4   1,18%   0   0,0%     Record Management   5,799   2,146   34   1,476   30   88,2%   4   1,18%   0   0,0%     Mud Jacking Contractors   1,289   1,070   33   1,491   24   24,2%   16   4,5%   0   0,0%     Mud Jacking Contractors   1,289   1,070   33   1,491   24   24,2%   16   4,5%   0   0,0%     Mud Jacking Contractors   1,289   1,272   33   1,491   24   2,2%   14   4,2%		5,728	1,594		1,459	24	68.6%	11		0	
Dance Apparel   2,658   2,178   35   1,459   23   65,7%   12   34,3%   0   0,0%   Fraternal Regulais & Supplies   253   3,836   35   1,459   3   8,6%   32   91,4%   0   0,0%   7,00				3				72		6	
Fraternal Regalia & Supplies 995 2,923 35 1,459 3 8.6% 32 91,4% 0 0 0.0% Basement Waterproofing 1 253 3,336 35 1,459 19 54,3% 15 42,9% 1 2,9% Basement Waterproofing 1 4,277 1,015 34 1,476 31 91,2% 3 8.8% 0 0.0% Basement Waterproofing 1 1,477 1,015 34 1,476 31 91,2% 3 8.8% 0 0.0% Basement Waterproofing 1 1,477 1,015 34 1,476 23 67,6% 9 9 26,5% 2 2,5% Basement Waterproofing 2 1,401 1,994 34 1,476 23 67,6% 9 9 26,5% 2 2,5% Basement Waterproofing 3 1,470 1,476 34 1,476 24 70,6% 7 20,6% 3 8.8% Batter & Trade Exchanges 3 7,671 1,383 34 1,476 24 70,6% 7 20,6% 3 8.8% Pottery 4 6,221 1,532 34 1,476 18 52,9% 14 41,2% 2 2,5% Delicatessens 4 6,621 1,552 34 1,476 18 52,9% 14 41,2% 2 2,5% Delicatessens 4 5,648 1,605 34 1,476 19 55,9% 14 41,2% 17 50,0% 7 20,6% Child Care - In Home 4 5,181 1,751 34 1,476 25 73,5% 8 23,5% 1 2,9% Child Care - In Home 4 4,518 1,751 34 1,476 23 67,6% 11 2,24% 0 0.0% Records Management 5 8,296 11 2,24% 0 0.0% Records Management 5 8,297 11 1,8% 5 11,8% Feedbader Schement 6 3,770 1,908 34 1,476 23 67,6% 11 2,24% 0 0.0% Records Management 7 8,297 1,498 34 1,476 25 73,5% 4 11,8% 5 11,8% Feedbader Schement 7 8,297 1,498 34 1,476 25 73,5% 4 11,8% 5 11,8% Feedbader Schement 7 8,297 1,498 34 1,476 30 88,2% 4 11,8% 5 14,7% Feedbader Schement 7 8,297 1,498 34 1,476 30 88,2% 4 11,8% 0 0.0% Feedbader Schement 8 1,298 1,491 2,299 2,446 34 1,476 30 88,2% 4 11,8% 0 0.0% Mud Jacking Contractors 8 1,298 1,491 2,293 31 1,491 2,2 8,48 5 5 15,2% 1 1,2% Financial Consultants - No License Required 8 1,426 11,427		2,283								0	
Dry Cleaners - Mobile   253   3,836   35   1,459   19   54,3%   15   42,9%   1   2,9%   1   2,9%   1   2,9%   3   8,8%   0   0,0%   3   3,84   3   1,476   31   1,476   31   1,476   31   1,476   31   3,176   3,176	Dance Apparer			35		23		32		0	
Basement Waterproofing         14,277         1,015         34         1,476         31         91,2%         3         8,8%         0         0,0%           Gun Safety & Marksmanship Instruction         11,2410         1,094         34         1,476         23         67,6%         9         26,5%         2         5,9%           Meat Brokers         7,671         1,383         34         1,476         24         70.6%         7         20.6%         3         8,8%           Barter & Trade Exchanges         6,741         1,438         34         1,476         22         64.7%         12         25,9%         14         41,2%         2         5,9%           Potter         6,021         1,532         34         1,476         18         52,9%         14         41,2%         2         5,9%           Delicatessens         6,062         1,550         34         1,476         18         52,9%         14         41,2%         1         2,9%           Delicatessens         6,668         1,605         34         1,476         19         55,9%         14         41,2%         1         2,9%           Est Supplies         605         1,668         1,605 <td></td> <td>253</td> <td></td> <td>35</td> <td></td> <td>19</td> <td></td> <td>15</td> <td></td> <td>1</td> <td></td>		253		35		19		15		1	
Sun Safet & Marksmaship Instruction   12,410   1,094   34   1,476   23   67.6%   9   26.5%   2   5.9%   8   8   2   5.9%   8   8   2   5.9%   8   8   2   5.9%   8   8   2   5.9%   8   8   2   5.9%		14.277	1,015	34	1,476			3		0	
Barter & Trade Exchanges   6,749   1,476   34   1,476   22   64.7%   12   35.3%   0   0.0%   Pottery   6,221   1,532   34   1,476   18   52.9%   14   41.2%   2   5.9%   Tree Service - Pruning   6.062   1,550   34   1,476   10   29.4%   17   50.0%   7   20.6%   Delicatessens   5,648   1,605   34   1,476   19   55.9%   14   41.2%   1   2.9%   Delicatessens   5,013   1,686   34   1,476   25   73.5%   8   23.5%   1   2.9%   Child Care - In Home   4,518   1,751   34   1,476   23   67.6%   11   32.4%   0   0.0%   Records Management   3,770   1,908   34   1,476   25   73.5%   4   11.8%   5   14.7%   Reloader Schemes   3,373   1,910   34   1,476   25   73.5%   4   11.8%   5   14.7%   Delicates Management   3,323   2,036   34   1,476   25   73.5%   4   11.8%   5   14.7%   Delicates Management   3,223   2,036   34   1,476   35   8.8%   27   79.4%   4   11.8%   Delicates Management   3,223   2,036   34   1,476   36   8.8%   27   79.4%   Delicates Management   3,223   2,036   34   1,476   38.8%   4   11.8%   5   14.7%   Delicates Management   3,223   2,036   34   1,476   38.8%   4   11.8%   5   14.7%   Delicates Management   3,223   2,036   34   1,476   38.8%   4   11.8%   5   14.7%   Delicates Management   3,223   2,036   34   1,476   38.8%   4   11.8%   5   0.0%   Delicates Manufactures   2,235   2,377   34   1,476   30   88.2%   4   11.8%   0   0.0%   Delicates Manufactures   3,234   3,476   30   88.2%   4   11.8%   0   0.0%   Delicates Manufactures   3,234   3,476   30   88.2%   4   11.8%   0   0.0%   Delicates Manufactures   3,234   3,476   30   88.2%   4   11.8%   0   0.0%   Delicates Manufactures   3,234   3,476   30   88.2%   4   11.8%   0   0.0%   Delicates Manufactures   3,234   3,476   30   88.2%   4   11.8%   0   0.0%   Delicates Manufactures   3,234   3,476   30   88.2%   4   11.8%   0   0.0%   Delicates Manufactures   3,234   3,476   30   88.2%   4   11.8%   0   0.0%   Delicates Manufactures   3,234   3,476   30   88.2%   4   11.8%   0   0.0%   Delicates Manufactures   3,234   3,476   30   88.2%   4   11.8%	Gun Safety & Marksmanship Instruction		1,094	34		23	67.6%	9	26.5%	2	5.9%
Pottery	Meat Brokers				1,476			7	20.6%	3	
Tree Service - Pruning								12		0	
Delicatesesns   5,648   1,605   34   1,476   19   55,9%   14   41,2%   1   2,9%			1,532	5	1,470					2	
Pet Supplies & Foods - Wholesale   5,013   1,866   34   1,476   25   73.5%   8   23.5%   1   2.9%     Child Care - In Home   4,518   1,751   34   1,476   23   67.6%   11   32.4%   0   0.0%     Labels - Paper   3,770   1,908   34   1,476   13   38.2%   21   61.8%   0   0.0%     Records Management   3,753   1,910   34   1,476   25   73.5%   4   11.8%   5   14.7%     Records Management   3,373   1,910   34   1,476   25   73.5%   4   11.8%   5   14.7%     Records Management   3,373   2,036   34   1,476   3   8.8%   27   79.4%   4   11.8%     Jetski/Personal Watercraft   3,223   2,036   34   1,476   18   52.5%   15   44.1%   1   2.9%     Venetian Blinds - Wholesale & Manufacturers   2,035   2,377   34   1,476   30   88.2%   4   11.8%   0   0.0%     Venetian Blinds - Wholesale & Manufacturers   1,4021   1,028   33   1,491   28   84.8%   5   15.2%   0   0.0%     Beauty Pageants   14,021   1,028   33   1,491   14   42.4%   16   48.5%   3   9.1%     Metal Fabricators   12,840   1,072   33   1,491   21   63.6%   10   30.3%   2   6.1%     Metal Fabricators   10,114   1,226   33   1,491   24   72.7%   8   24.2%   1   3.3%   8   24.2%     Pet Transporting   10,114   1,226   33   1,491   14   42.4%   11   33.3%   8   24.2%     Religious Organizations   9,388   1,272   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15										/	
Child Care - In Home 4,518 1,751 34 1,476 23 67.6% 11 32.4% 0 0.0% Records Management 3,770 1,908 34 1,476 13 38.2% 21 61.8% 0 0.0% Records Management 3,770 1,908 34 1,476 25 73.5% 4 11.8% 5 14.7% Reloader Schemes 3,733 1,910 34 1,476 3 8.8% 27 79.4% 4 11.8% 5 14.7% Reloader Schemes 3,223 2,035 34 1,476 18 52.9% 15 44.1% 15 44.1% 1 2.9% Popcorn & Supplies 4,799 2,146 34 1,476 30 88.2% 4 11.8% 0 0.0% Records & 2,035 2,377 34 1,476 30 88.2% 4 11.8% 0 0.0% Mud Jacking Contractors 19,469 851 33 1,491 28 84.8% 5 15.2% 10 30.3% 20 0.0% Ready Pageants 14,021 1,028 33 1,491 28 84.8% 5 15.2% 10 30.3% 29.1% 29.1	Delicatessens Det Supplies 9, Foods - Wholesele	5,648						14	41.2%	1	
Records Management   3,753   1,910   34   1,476   25   73.5%   4   11.8%   5   14.7%     Reloader Schemes   3,334   2,015   34   1,476   3   8.8%   27   79.4%   4   11.8%     Petski/Personal Watercraft   3,223   2,036   34   1,476   18   52.9%   15   44.1%   1   2.9%     Popcorn & Supplies   2,799   2,146   34   1,476   30   88.2%   4   11.8%   0   0.0%     Popcorn & Supplies   2,035   2,377   34   1,476   30   88.2%   4   11.8%   0   0.0%     Mud Jacking Contractors   19,469   851   33   1,491   28   84.8%   5   15.2%   0   0.0%     Mud Jacking Contractors   14,021   1,028   33   1,491   28   84.8%   5   15.2%   0   0.0%     Marbie - Cultured   12,889   1,070   33   1,491   14   42.4%   16   48.5%   3   9.1%     Metal Fabricators   12,840   1,072   33   1,491   15   45.5%   18   54.5%   0   0.0%     Metal Rouling Required   10,910   1,182   33   1,491   15   45.5%   18   54.5%   1   33.3%   8   24.2%     Religious Organizations   9,388   1,272   33   1,491   19   57.6%   14   42.4%   10   42.4%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%		3,013 4 518	1,000					11		1	
Records Management   3,753   1,910   34   1,476   25   73.5%   4   11.8%   5   14.7%     Reloader Schemes   3,334   2,015   34   1,476   3   8.8%   27   79.4%   4   11.8%     Petski/Personal Watercraft   3,223   2,036   34   1,476   18   52.9%   15   44.1%   1   2.9%     Popcorn & Supplies   2,799   2,146   34   1,476   30   88.2%   4   11.8%   0   0.0%     Popcorn & Supplies   2,035   2,377   34   1,476   30   88.2%   4   11.8%   0   0.0%     Mud Jacking Contractors   19,469   851   33   1,491   28   84.8%   5   15.2%   0   0.0%     Mud Jacking Contractors   14,021   1,028   33   1,491   28   84.8%   5   15.2%   0   0.0%     Marbie - Cultured   12,889   1,070   33   1,491   14   42.4%   16   48.5%   3   9.1%     Metal Fabricators   12,840   1,072   33   1,491   15   45.5%   18   54.5%   0   0.0%     Metal Rouling Required   10,910   1,182   33   1,491   15   45.5%   18   54.5%   1   33.3%   8   24.2%     Religious Organizations   9,388   1,272   33   1,491   19   57.6%   14   42.4%   10   42.4%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%   0   0.0%     Religious Organizations   9,289   1,275   33   1,491   15   45.5%   18   54.5%		3,770	1,908						61.8%	0	
Jetski/Personal Watercraft   3,223   2,036   34   1,476   18   52.9%   15   44.1%   1   2.9%     Popcorn & Supplies   2,799   2,146   34   1,476   30   88.2%   4   11.8%   0   0.0%     Venetian Blinds - Wholesale & Manufacturers   2,035   2,377   34   1,476   30   88.2%   4   11.8%   0   0.0%     Mud Jacking Contractors   19,469   851   33   1,491   28   84.8%   5   15.2%   0   0.0%     Beauty Pageants   14,021   1,028   33   1,491   14   42.4%   16   48.5%   3   9.1%     Marble - Cultured   12,889   1,070   33   1,491   21   63.6%   10   30.3%   2   6.1%     Metal Fabricators   12,840   1,072   33   1,491   15   45.5%   18   54.5%   0   0.0%     Metal Fabricators - No License Required   10,910   1,182   33   1,491   14   42.4%   11   33.3%   8   24.2%     Pet Transporting   10,114   1,226   33   1,491   14   42.4%   11   33.3%   8   24.2%     Pet Transporting   9,338   1,272   33   1,491   19   57.6%   14   42.4%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   54.5%   18   54.5%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   54.5%   18   54.5%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   54.5%   18   54.5%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   54.5%   18   54.5%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   54.5%   18   54.5%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   54.5%   18   54.5%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   54.5%   18   54.5%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   54.5%   18   54.5%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   54.5%   18   54.5%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   54.5%   18   54.5%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   54.5%   18   54.5%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   45.5%   18   54.5%		3,753	1,910					4		5	14.7%
Jetski/Personal Watercraft   3,223   2,036   34   1,476   18   52.9%   15   44.1%   1   2.9%     Popcorn & Supplies   2,799   2,146   34   1,476   30   88.2%   4   11.8%   0   0.0%     Venetian Blinds - Wholesale & Manufacturers   2,035   2,377   34   1,476   30   88.2%   4   11.8%   0   0.0%     Mud Jacking Contractors   19,469   851   33   1,491   28   84.8%   5   15.2%   0   0.0%     Beauty Pageants   14,021   1,028   33   1,491   14   42.4%   16   48.5%   3   9.1%     Marble - Cultured   12,889   1,070   33   1,491   21   63.6%   10   30.3%   2   6.1%     Metal Fabricators   12,840   1,072   33   1,491   15   45.5%   18   54.5%   0   0.0%     Metal Fabricators - No License Required   10,910   1,182   33   1,491   14   42.4%   11   33.3%   8   24.2%     Pet Transporting   10,114   1,226   33   1,491   14   42.4%   11   33.3%   8   24.2%     Pet Transporting   9,338   1,272   33   1,491   19   57.6%   14   42.4%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   54.5%   18   54.5%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   54.5%   18   54.5%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   54.5%   18   54.5%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   54.5%   18   54.5%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   54.5%   18   54.5%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   54.5%   18   54.5%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   54.5%   18   54.5%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   54.5%   18   54.5%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   54.5%   18   54.5%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   54.5%   18   54.5%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   54.5%   18   54.5%   0   0.0%     Irrigation Consultants   9,289   1,275   33   1,491   15   45.5%   18   54.5%		3,334			1,476	3	8.8%		79.4%	4	11.8%
Venetian Blinds - Wholesale & Manufacturers   2,035   2,377   34   1,476   30   88,2%   4   11,8%   0   0.0%     Mud Jacking Contractors   19,469   851   33   1,491   28   84,8%   5   5,2%   0   0.0%     Beauty Pageants   14,021   1,028   33   1,491   14   42,4%   16   48,5%   3   9,1%     Marble - Cultured   12,889   1,070   33   1,491   21   63,6%   10   30,3%   2   6,1%     Metal Fabricators   12,840   1,072   33   1,491   15   45,5%   18   54,5%   0   0.0%     Financial Consultants - No License Required   10,910   1,182   33   1,491   24   72,7%   8   24,2%   1   33,3%   8   24,2%     Feet Transporting   10,114   1,226   33   1,491   14   42,4%   11   33,3%   8   24,2%     Religious Organizations   9,388   1,272   33   1,491   19   57,6%   14   42,4%   0   0.0%     Tirgiatino Consultants   9,289   1,275   33   1,491   15   45,5%   18   54,5%   0   0.0%     Tirgiatino Consultants   1,286   1,275   33   1,491   15   45,5%   18   54,5%   0   0.0%     Tirgiatino Consultants   1,286   1,275   33   1,491   15   45,5%   18   54,5%   0   0.0%     Tirgiatino Consultants   1,286   1,275   33   1,491   15   45,5%   18   54,5%   0   0.0%     Tirgiatino Consultants   1,286   1,275   33   1,491   15   45,5%   18   54,5%   0   0.0%     Tirgiatino Consultants   1,286   1,275   33   1,491   15   45,5%   18   54,5%   0   0.0%     Tirgiatino Consultants   1,286   1,275   33   1,491   15   45,5%   18   54,5%   0   0.0%     Tirgiatino Consultants   1,286   1,275   1,27	Jetski/Personal Watercraft	3,223	2,036		1,476		52.9%	15	44.1%	1	2.9%
Mud Jacking Contractors     19,469     851     33     1,491     28     84,8%     5     15,2%     0     0.0%       Beauty Pageants     14,021     1,028     33     1,491     14     42,4%     16     48,5%     3     9,1%       Marbie - Cultured     12,889     1,070     33     1,491     21     63,6%     10     30,3%     2     6.1%       Metal Fabricators     12,840     1,072     33     1,491     15     45,5%     18     54,5%     0     0.0%       Flancial Consultants - No License Required     10,910     1,182     33     1,491     24     72,7%     8     24,2%     1     3.0%       Pet Transporting     10,114     1,226     33     1,491     14     42,4%     11     33.3%     8     24,2%       Religious Organizations     9,388     1,272     33     1,491     19     57,6%     14     42,4%     0     0.0%       Triviation Consultants     9,289     1,275     33     1,491     19     57,6%     14     42,4%     0     0.0%			2,146					4		0	0.0%
Beauty Pageants         14,021         1,028         33         1,491         14         42,4%         16         48,5%         3         9,1%           Marble - Cultured         12,889         1,070         33         1,491         21         63,6%         10         30,3%         2         6,1%           Metal Fabricators         12,840         1,072         33         1,491         15         45,5%         18         54,5%         0         0.0%           Financial Consultants - No License Required         10,910         1,182         33         1,491         24         72,7%         8         24,2%         1         3.0%           Pet Transporting         10,114         1,226         33         1,491         14         42,4%         11         33,3%         8         24,2%           Religious Organizations         9,338         1,272         33         1,491         19         57,6%         14         42,4%         0         0.0%           Trigation Consultants         9,289         1,275         33         1,491         19         57,6%         14         42,4%         0         0.0%		2,035						4		0	0.0%
Marble - Cultured         12,889         1,070         33         1,491         21         63,6%         10         30,3%         2         6.1%           Metal Fabricators         12,840         1,072         33         1,491         15         45,5%         18         54,5%         0         0.0%           Financial Consultants - No License Required         10,910         1,182         33         1,491         24         72,7%         8         24,2%         1         3.0%           Pet Transporting         10,114         1,226         33         1,491         14         42,4%         11         33,3%         8         24,2%           Religious Organizations         9,338         1,272         33         1,491         19         57,6%         14         42,4%         0         0.0%           Irrigation Consultants         9,289         1,275         33         1,491         19         57,6%         14         42,4%         0         0.0%								. 5		0	
Metal Fabricators         12,840         1,072         33         1,491         15         45,5%         18         54,5%         0         0.0%           Financial Consultants - No License Required         10,910         1,182         33         1,491         24         72,7%         8         24,2%         1         3.0%           Pet Transporting         10,114         1,226         33         1,491         14         42,4%         11         33,3%         8         24,2%           Religious Organizations         9,338         1,272         33         1,491         19         57,6%         14         42,4%         0         0.0%           Trigation Consultants         9,289         1,275         33         1,491         19         57,6%         14         42,4%         0         0.0%								10		3	
Financial Consultants - No License Required         10,910         1,182         33         1,491         24         72,7%         8         24,2%         1         3.0%           Pet Transporting         10,114         1,226         33         1,491         14         42,4%         11         33,3%         8         24,2%           Religious Organizations         9,388         1,272         33         1,491         19         57,6%         14         42,4%         0         0.0%           Irrigation Consultants         9,289         1,275         33         1,491         15         45,5%         18         54,5%         0         0.0%										4	
Pet Transporting         10,114         1,226         33         1,491         14         42,4%         11         33,3%         8         24,2%           Religious Organizations         9,388         1,272         33         1,491         19         57,6%         14         42,4%         0         0.0%           Religious Organizations         9,289         1,275         33         1,491         19         57,6%         14         42,4%         0         0.0%           10 consultants         9,289         1,275         33         1,491         15         45,5%         18         54,5%         0         0.0%		10 010	1,0/2			74		18 9		1	3 0%
Religious Organizations         9,338         1,272         33         1,491         19         57.6%         14         42.4%         0         0.0%           Irrigation Consultants         9,289         1,275         33         1,491         15         45.5%         18         54.5%         0         0.0%				33				11		, i	
<u>Irrigation Consultants</u> 9,289 1,275 33 1,491 15 45.5% 18 54.5% 0 0.0%				33						0	
			1,275		1,491	15	45.5%			0	
	First Aid Instruction			33				9		0	

Student Exchange Programs	-	Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
	7,550	1,397	33	1,491	22	66.7%	10	30.3%	1	3.0%
Economic Research & Analysis Video Tape Duplication Service	7,111 6,509	1,440	33	1,491 1,491	12 17	36.4% 51.5%	21	63.6%	0	0.0% 15.2%
Marine Electronic Equipment & Supplies	6,076	1,547	33		21		12	36.4%	3	0.0%
Contest Arranging & Judging	5,452	1,626	33		28		4	12.1%	1	3.0%
Horse Equipment & Supplies	3,958	1,865	33	1,491	27		6	18.2%	0	0.0%
Housewares - Wholesale & Manufacturers	2,953	2,100	33	1,491	21	63.6%	12	36.4%	0	0.0%
Government - City, Village & Township	2,872	2,122	33	1,491	30		3	9.1%	0	0.0%
Political Organizations	1,893	2,429	33		27		5	15.2%	1	3.0%
Referral - Auto Repair	788	3,087	33	1,491	18 15		15	45.5%	0	0.0%
Engineering Contractors - General	28,928 9,927	654 1,240	32	1,510 1,510	26	46.9% 81.3%	1/	53.1% 18.8%	0	0.0%
Attorneys & Lawyers - Business Law/Corporation/Partnership Savings & Loan Associations	9,927	1,240	32		27		5	15.6%	0	0.0%
Video Equipment - Sales & Rentals	8,813	1,307	32		13		14	43.8%	5	15.6%
Welding Equipment & Supplies	8,155	1,349	32	1,510	16		15	46.9%	1	3.1%
Printers - Business Forms	7,362	1,419	32	1,510	25	78.1%	7	21.9%	0	0.0%
Environmental Testing & Consulting	7,073	1,447	32	1,510	23	71.9%	9	28.1%	0	0.0%
Writers - Business	5,511	1,622	32	1,510	8	25.0%	14	43.8%	10	
Document Imaging & Scanning Service	5,090	1,674	32		7	21.9%	15	46.9%	10	
Braids	4,463	1,758	32	1,510	14		17	53.1%	1	3.1%
Gardeners Page Typelia	4,031	1,853	32	1,510	9	28.1%	22	68.8%	1	3.1% 0.0%
Race Tracks Second Hand Stores	3,894 3,793	1,884	32 32		22 21		10 10	31.3%	0	3.1%
Second Hand Stores Steam Cleaning - Industrial	1,543		32		21		22	31.3% 68.8%	1	3.1%
Embroideries - Uniform	1,343	2,701	32		25		7		1	0.0%
Fuel - Gasoline	1,328	3,904	32	1,510 1,510	15	46.9%	16	21.9% 50.0%	1	3.1%
Hypnotherapists - Hypnotists	21,475	800	31	1,526	27	87.1%	4	12.9%	Ō	0.0%
Attorneys & Lawyers - Divorce	15,966	945	31	1,526	26	83.9%	5	16.1%	0	0.0%
Audiologists	14,177	1,021	31	1,526	25		6	19.4%	0	0.0%
Truck Driver Training	13,384	1,048	31		15		14	45.2%	2	6.5%
Prosthetic Devices	10,571	1,206	31		25		6	19.4%	0	0.0%
Geothermal Heating & Cooling	8,920	1,298	31		17		14	45.2%	0	0.0%
Tile - Ceramic - Manufacturers & Distributors Cabinet Maker	7,395	1,413 1,437	31 31		11	35.5% 41.9%	20 16	64.5%	0	0.0% 6.5%
Butchering	7,141 7,085	1,437	31		13 8		21	51.6% 67.7%	2	6.5%
Van Conversions & Accessories	7,009	1,445	31		20		10	32.3%	1	3.2%
Equestrian Services	6,926	1,460	31		16		15	48.4%	Ô	0.0%
Lawn & Garden Pond Dealers & Supplies	6,566	1,497	31		18		10	32.3%	3	9.7%
Drivers Education	5,874	1,574	31	1,526	23	74.2%	5	16.1%	3	9.7%
Window Shades - Equipment & Supplies	5,746	1,591	31	1,526	18		11	35.5%	2	6.5%
Bankruptcy Assistance & Services	5,504	1,624	31		16		8	25.8%	7	22.6%
Door-to-Door Sales - Cleaning Supplies	4,704		31		23		7	22.6%	1	3.2%
Water Coolers - Equipment & Supplies	4,565 4,238	1,743 1,812	31	1,526	17 23		14		0	0.0%
Skating Rinks Moneds	3,914	1,812	31 31		19	61.3%	12	25.8% 38.7%	0	0.0%
Mens Clothing & Furnishings - Wholesale & Manufacturers	3,871	1,888	31	1,526	17		13	41.9%	1	3.2%
Jewelry Findings	2,624		31		20		11	35.5%	Ō	0.0%
Charity - National	16,035	943	30	1,547	21		9	30.0%	0	0.0%
Swimming Pool Enclosures	13,313	1,052	30	1,547	23	76.7%	6	20.0%	1	3.3%
Glass - Stained & Leaded	9,116		30		16		13	43.3%	1	3.3%
Oxygen	7,550	1,397	30		27		3	10.0%	0	0.0%
Safety & Rescue Equipment Sales & Services	7,190 4,867	1,432	30	1,547 1,547	17		13	43.3%	0	0.0%
Radioactivity Instruments, Supplies, Services		1,701	30		24		17	10.0%	3	10.0%
Craft Galleries & Dealers Designers - Industrial	4,179 4,067	1,824	30	1,547 1,547	11 12		1/	56.7% 46.7%	2	6.7% 13.3%
Video Equipment - Service & Repair	3,910	1,844	30		17		12	40.0%	1	3.3%
Assisted Living & Adult Family Homes	3,801	1,899	30		16		14	46.7%		0.0%
Sportswear - Wholesale & Manufacturers	3,733	1,916	30	1,547	19	63.3%	11	36.7%	0	0.0%
Animal Registration & Identification	3,520	1,968	30	1,547	18		11	36.7%	1	3.3%
Hand Painting & Decorating	3,417	1,994	30		19		7	23.3%	4	13.3%
Lobbyists	3,009	2,089	30		18		12	40.0%	0	0.0%
Recorded Information	2,513	2,213	30	1,547	1	3.3%	3	10.0%	26	86.7%
Uniforms - Medical Transmissions - Truck, Tractor	2,469 2,070	2,226 2,361	30	1,547 1,547	21 19	70.0% 63.3%	/	23.3% 36.7%	2	6.7% 0.0%
Motel & Hotel Management	2,070	2,361	30		19		10	33.3%	1	3.3%
Television Program Distributors	1,042		30		4		4	13.3%	22	
Consignment Service - Furniture	940	2,978	30		15		11	36.7%	4	13.3%
Frog Dealers	672	3,209	30	1,547	30	100.0%	0	0.0%	0	0.0%
Sheet Metal Work	23,346	764		1,568	22	75.9%	7	24.1%	0	0.0%
Molds	16,618	924	29		24		4	13.8%	1	3.4%
Real Estate Schools	16,416	932	29		22	75.9%	7	24.1%	0	0.0%
Acupuncturists	16,010	944	29	1,568	17		12	41.4%	0	0.0%
Laser Vision Correction	14,337	1,012	29	1,568 1,568	24		<u>5</u>	17.2%	0	0.0%
CPR Training & Certification	14,237	1,016	29 29		13 18		16	55.2%	0	0.0% 6.9%
Smelters & Refiners - Precious Metals Taxes - Property Tax Consultants	11,200 10,329	1,166	29		21		9	31.0%	2	3.4%
Health Care - Staffing	8,911	1,217	29	1,568	12	72.4% 41.4%	16	24.1% 55.2%	1 1	3.4%
Pension & Profit Sharing Plans	8,509	1,327	29		25		10	13.8%	1	0.0%
Batteries - Storage-Retail	6,824		29		13		10	34.5%	6	20.7%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Balloons - Novelty & Toy	6,369	1,519	29	1,568	19	65.5%	10	34.5%	0	0.0%
Boat Covers, Tops & Upholstery Auto Dealers - Custom Design & Replica	6,293 5,746	1,525 1,591	29 29		15 12	51.7% 41.4%	13 14	44.8% 48.3%	1	3.4% 10.3%
Bicycles - Wholesale & Manufacturers	3,746	1,881	29		17	58.6%	9	48.3% 31.0%	2	10.3%
Labeling	3,640	1,941	29		8	27.6%	20	69.0%	1	3.4%
Astrologers	3,606	1,949	29	1,568	17	58.6%	12	41.4%	0	0.0%
House Cleaning Equipment & Supplies	3,498		29		19	65.5%	10	37.370	0	0.0%
Paging Equipment & Service	3,041	2,081	29		12	41.4%	17	58.6%	0	0.0%
Fishermens Supplies Ski Centers & Resorts	2,085 1,154	2,350 2,813	29 29		20 25	69.0% 86.2%	9	31.0% 13.8%	0	0.0%
Human Resources	24,241	744	29		23	75.0%	7	25.0%	0	0.0%
Attorneys & Lawyers - Immigration & Naturalization	17,886	897	28		17	60.7%	11	39.3%	0	0.0%
Storm Shelters	16,849	916	28	1,589	20	71.4%	8	28.6%	0	0.0%
Laboratories - Research & Development	13,599	1,040	28		19	67.9%	9	32.1%	0	0.0%
Janitors Equipment & Supplies Global Positioning Systems	12,257 9,190	1,103 1,283	28 28	1,589 1,589	21 13	75.0% 46.4%	6	21.4% 46.4%	1	3.6% 7.1%
Brick - Concrete, Pumice	9,190 8,168	1,283	28		13	57.1%	13	46.4% 39.3%	<u>2</u>	3.6%
Home Automation	7,558	1,396	28		16	57.1%	12	42.9%	0	0.0%
Gymnasiums - Equipment & Supplies	7,175	1,433	28	1,589	16	57.1%	12	42.9%	0	0.0%
Stamps - Collectors	6,529	1,504	28		20	71.4%	4	14.3%	4	14.3%
Advertising - Television	6,110	1,543	28		20	71.4%	7	25.0%	1	3.6%
Tents - Rental Attorneys & Lawyers - Patent	5,264 4,620	1,652 1,737	28 28		12 4	42.9% 14.3%	16 23	57.1% 82.1%	0	0.0% 3.6%
Consultant - Public Sector Planning	4,620	1,763	28		27	96.4%	0	82.1% 0.0%	1	3.6%
Bounce Houses	4,415	1,768	28	1,589	12	42.9%	13	46.4%	3	10.7%
Insurance - Dental	4,254	1,807	28	1,589	25	89.3%	2	7.1%	1	3.6%
Bird & Wildlife Supply Shops	4,158	1,826	28		21	75.0%	7	25.0%	0	0.0%
Publicity Service	4,045	1,850	28		23	82.1%	5	17.9%	0	0.0%
Physicians - Surgeons & Neurosurgeons	3,896 3,340	1,883 2,013	28 28		19 24	67.9% 85.7%	9	32.1% 14.3%	0	0.0%
Physicians & Surgeons - Ear, Nose & Throat  Music Distribution Service	3,340	2,013	28		16	57.1%	10	35.7%	2	7.1%
Signs - Digital	3,169	2,023	28		4	14.3%	23	82.1%	1	3.6%
Tropical Fish	3,040	2,082	28	1,589	20	71.4%	7	25.0%	1	3.6%
Seating Companies	2,081	2,354	28		24	85.7%	4	14.3%	0	0.0%
Gardening Hand Tools	954	2,965	28			17.9%	19	67.9%	4	14.3%
Gold Buyers	23,774 15,537	754 961	27 27		16 13	59.3%	9	33.3%	2	7.4% 3.7%
Millwork Timeshare Advocates	14,752	961	27		13	48.1% 66.7%	13 8	48.1% 29.6%	1	3.7%
Language Schools	14,075	1,025	27	1 614	18	66.7%	8	29.6%	1	3.7%
Physicians & Surgeons - Hormone Replacement Therapy	13,591	1,041	27	1,614	21	77.8%	6	22.2%	0	0.0%
Wheel Chair Lifts & Ramps	13,011	1,062	27	1,614	19	70.4%	7	25.9%	1	3.7%
Data Systems - Consultants & Designers	10,994	1,179	27		19	70.4%	8	29.6%	0	0.0%
Sales Training Wheel Alignment, Frame & Axle Service - Auto	10,033	1,234	27 27		18 17	66.7% 63.0%	9	33.3% 33.3%	0	0.0% 3.7%
Fountains - Garden, Display	9,491 8,730	1,266 1,318	27	1,614 1,614	15	55.6%	11	40.7%	1	3.7%
Fertilizers	7,465	1,408	27	1,614	25	92.6%	2	7.4%	0	0.0%
Vinyl Repair	7,455	1,409	27	1,614	11	40.7%	16	59.3%	0	0.0%
Disability Access Equipment	6,601	1,494	27		25	92.6%	2	7.4%	0	0.0%
Tile Sales Food Brokers	6,321 6,280	1,522 1,526	27 27	1,614 1,614	20 13	74.1%	6 14	22.2% 51.9%	1	3.7% 0.0%
Concrete - Restoration, Sealing & Cleaning	6,280	1,526	27		13	48.1% 25.9%	19	51.9% 70.4%	1	3.7%
Auto Appraisers	6,113	1,542	27		16	59.3%	11		0	0.0%
Tile - Non-Ceramic - Manufacturers & Distributors	5,144	1,667	27		17	63.0%	9	33.3%	1	3.7%
Diaper Service	4,651	1,728	27		16	59.3%	7	25.9%	4	14.8%
Computer Printers Sales & Service	4,567	1,742	27		15	55.6%	10	37.0%	2	7.4%
Photographic Equipment - Repair	4,539	1,748	27		22 7	81.5%	5 20	18.5%	0	0.0%
Trademark Agents & Consultants Jeans	4,507 4,391	1,752 1,778	27 27	1,614 1,614	11	25.9% 40.7%	20 16	74.1% 59.3%	0	0.0%
Scooters - Medical	3,953	1,867	27	1,614	23	85.2%	4		0	0.0%
Shoppers News Publications	3,663	1,931	27		19	70.4%	6	22.2%	2	7.4%
Diving Instruction	3,657	1,935	27		17	63.0%	10	37.0%	0	0.0%
Tickets & Coupons - Printers & Suppliers	3,163	2,050	27	1,614	14	51.9%	9	33.3%	4	14.8%
Yarn - Retail Art Restoration & Conservation	2,173 2,138	2,317 2,328	27 27		11 15	40.7% 55.6%	10	25.9% 37.0%	9	33.3% 7.4%
Home Demonstrations	1,775	2,328	27		4	14.8%	15	55.6%	8	29.6%
Charity - Health	1,640	2,530	27		21	77.8%	6	22.2%	0	0.0%
Attorneys & Lawyers - Criminal	21,542	798	26	1,645	13	50.0%	10	38.5%	3	11.5%
Contractors Equipment & Supplies - Rent & Lease	14,526	1,007	26	1,645	15	57.7%	11	42.3%	0	0.0%
Audio-Visual Consultants	11,263	1,161	26		15	57.7%	10	38.5%	1	3.8%
MRI (Magnetic Resonance Imaging) Automated Teller Machines	8,058 7,381	1,357 1,415	26 26		23 21	88.5% 80.8%	3	11.5% 19.2%	0	0.0%
Colon Hydrotherapy - Colonic Therapy	5,163	1,415	26		25	80.8% 96.2%	1	19.2% 3.8%	0	0.0%
Artists - Fine Art	5,028	1,685	26	1,645	13	50.0%	12	46.2%	1	3.8%
Security Cameras	4,300	1,795	26	1,645	14	53.8%	12	46.2%	0	0.0%
Paving, Painting, Home Improvement - Itinerant Workers	4,090	1,841	26		2	7.7%	16	61.5%	8	30.8%
Machine Tools - Repair & Rebuild	3,939	1,871	26		13	50.0%	13	50.0%	0	0.0%
Dancing Supplies	3,641	1,940	26	-/	13	50.0%	13	50.0%	0	0.0%
Dentist - Periodontist Housing Authorities	3,496 3,335	1,976 2,014	26 26		21 24	80.8% 92.3%	5	19.2% 7.7%	0	0.0%
Industrial Additionals	3,333	2,014	26	1,045	24	92.5%		7.7%	U	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Parties - Children Photo Booth Rentals	3,303 3,014	2,019 2,088	26 26	1,645 1,645	15 10	57.7% 38.5%	8	30.8% 53.8%	3	11.5% 7.7%
Boat Transporting	2,924	2,108	26		10		16	61.5%	2	0.0%
Leather Goods - Wholesale & Manufacturers	2,488	2,221	26	1,645	15		11	42.3%	0	0.0%
Sporting Goods - Repair	2,403	2,252	26		21		5	19.2%	0	0.0%
Storage Units - Portable	727		26 26		19		6	23.1%	1	3.8%
Pet Jewelery Steel Fabricators	420 38,633	3,530 525	25	-/	23	26.9% 92.0%	19	73.1% 8.0%	0	0.0%
Elderly/Senior Specialty Services	18,192	889	25	1,665	18		7	28.0%	0	0.0%
Safes & Vaults	12,131	1,109	25	1,665	19	76.0%	6	24.0%	0	0.0%
Agricultural Services	11,891	1,120	25	1,665	14		10	40.0%	1	4.0%
Tile & Grout Cleaning	9,535	1,262	25		14		8	32.0%	3	12.0%
Roofing Equipment & Supplies	8,056	1,358 1,446	25		13 20	52.0% 80.0%	12	48.0%	0	0.0%
Trailers - Equipment & Parts Art Metal Work	7,082 5,817	1,446	25	1,665 1,665			18	20.0% 72.0%	1	4.0%
Plating	5,521	1,620	25	1,665	18		5	20.0%	2	8.0%
Antiques - Repair & Restore	5,032	1,684	25	1,665	7	28.0%	15	60.0%	3	12.0%
Fiber Optics	4,848	1,704	25		19		6	24.0%	0	0.0%
Self Defense Devices	4,247	1,809	25	1,665	17	68.0%	8	32.0%	0	0.0%
Watches - Wholesale & Manufacturers Spiritualists	3,213 3,195	2,039 2,044	25 25	1,665 1,665	14 15		9	36.0% 36.0%	2	8.0% 4.0%
Labor Posters	1,951	2,044	25		15		9	36.0%	1	0.0%
Fashion Designers	1,871	2,439	25		12		13	52.0%	0	
Carpet Installation	1,205	2,778	25	1,665	14	56.0%	10	40.0%	1	4.0%
Sundries Stores	1,138	2,821	25	1,665	16	64.0%	9	36.0%	0	0.0%
Bus Lines Ticket Agencies	915	2,988	25		24		1	4.0%	0	0.0%
China & Glassware - Retail Energy Audits	18,824 15,278	872 973	24 24		15 16		8	33.3% 29.2%	1	4.2% 4.2%
Exporters	10,893	1,184	24	1,684	10	66.7% 37.5%	15	62.5%	1	0.0%
Concrete Repair/Leveling	8,793	1,311	24		14		7	29.2%	3	12.5%
Desktop Publishing	8,506	1,329	24		14		8	33.3%	2	8.3%
Farm Equipment - Repair & Parts	8,286	1,336	24	1,00.	13		11	45.8%	0	0.0%
Consultant - Planning	8,231	1,341	24		13		11	45.8%	0	0.0%
Air Conditioning Equipment - Room Units	6,155	1,537	24 24	1,684	20	83.3%	4	16.7%	0	0.0%
Contractor - Decorative & Specialty Concrete Distributing Service - Circular, Sample	6,046 5,689	1,553 1,602	24		12 16		12	50.0% 25.0%	0	0.0% 8.3%
Lighting Fixtures - Wholesale & Manufacturers	5,292	1,646	24		23		1	4.2%	0	0.0%
Cheerleading Instruction	4,242	1,811	24		12		10	41.7%	2	8.3%
Souvenirs - Retail	3,728	1,917	24	1,684	14	58.3%	10	41.7%	0	0.0%
Breastfeeding Supplies & Information	3,424	1,992	24		24		0	0.0%	0	0.0%
Watch Bands Telephone Equipment & Systems Supplies & Parts	3,387 2,744	2,005 2,156	24 24		22 10		12	8.3% 50.0%	0	0.0% 8.3%
Mattress Makers Supplies	2,446	2,136	24		20		12	12.5%	2	4.2%
Marketing Software	2,262	2,289	24		15		7	29.2%	2	8.3%
Charity - Animal Protection	2,140	2,289 2,327	24	1,684	16	66.7%	8	33.3%	0	0.0%
Model Makers	1,873	2,438	24		16		7	29.2%	1	4.2%
Airports	1,808	2,462	24		10		14	58.3%	0	0.0%
Housing Consultants & Referral Service Florist - Funeral Bouquets & Wreaths	1,690 1,366	2,509 2,675	24 24	1,684 1,684	11 15	45.8% 62.5%	13	54.2% 37.5%	0	0.0%
Sailmakers	1,335	2,696	24		3	12.5%	21	87.5%	0	0.0%
Casinos - Online	1,328	2,701	24		15		9	37.5%	0	0.0%
Tire Retread & Repair - Equipment & Supplies	1,294	2,718	24		9		14	58.3%	1	4.2%
Restaurants - Breakfast	1,083	2,865	24		15		8	33.3%	1	4.2%
Circus Companies	1,039	2,892	24		22	91.7%	2	8.3%	0	0.0%
Auto Repair - Tune-Up Tire Repair	325 196	3,683 3,976	24 24		9	37.5% 37.5%	13	54.2% 62.5%	2	8.3% 0.0%
Executive Search Consultants	20,574	823	23		10		10	43.5%	3	13.0%
Road Building Contractors	14,530	1,005	23	1,714	10		12	52.2%	1	4.3%
Ranches	7,884	1,368	23	1,714	16	69.6%	7	30.4%	0	0.0%
Aircraft Parts & Supplies	7,759	1,373	23	1,/17	10		12	52.2%	1	4.3%
Trailer Hitches	7,732	1,376	23	1,714	17		4	17.4%	2	8.7%
Laboratory Equipment & Supplies Water Works Contractors	7,122 7,011	1,439 1,455	23		13 15		7	43.5% 30.4%	1	0.0% 4.3%
Physicians & Surgeons - Cardiology Services	6,565	1,498	23	1,714	17		5	21.7%	1	4.3%
Furniture - Unfinished	6,565 6,461	1,498 1,510	23		19	82.6%	4	17.4%	0	0.0%
Exterior Structures - Barn Construction	6,150	1,539	23	1,714	13	56.5%	7	30.4%	3	13.0%
X-Ray Labs - Industrial	5,170	1,659	23		10		13	56.5%	0	0.0%
Fruit & Vegetable Growers & Shippers	4,533 4,478	1,749 1,756	23	1,714 1,714	16 18		7	30.4%	0	0.0% 4.3%
Restaurant Management Job Listing & Advisory Services - Advanced Fee	4,478	1,756	23		18		16	17.4% 69.6%	7	13.0%
Stock & Bond Transfer Agents	4,182	1,831	23	1,714	15		5	21.7%	3	13.0%
Giftware - Wholesale & Manufacturers	4,125	1,832	23		14		9	39.1%	i o	0.0%
Auto Manufacturers Equipment & Supplies	3,983	1,860	23	1,714	15	65.2%	8	34.8%	0	0.0%
Musical Instruments - Wholesale & Manufacturers	3,950	1,868	23	1,714	16		6	26.1%	1	4.3%
Tools - Power Actuated	3,645	1,938	23		14		8	34.8%	1	4.3%
Gasoline - Wholesale Charity - Community Development & Civic Organizations	3,468 3,390	1,983 2,003	23	1,714 1,714	11 21		12	52.2% 8.7%	0	0.0%
Heat Pumps	3,072	2,003	23		15	65.2%	6	26.1%	2	8.7%
Suits - Custom Made	2,936	2,104	23		7	30.4%	11	47.8%	5	21.7%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Water Coolers	2,582	2,192	23	1,714	18	78.3%	3	13.0%	2	8.7%
Ceramic Products - Decorative Air Courier Service	2,282 2,138	2,281	23	1,714 1,714	<u>6</u>	26.1% 4.3%	16	69.6% 21.7%	17	4.3% 73.9%
Basketball Clubs	1,982	2,400	23		13		10	43.5%	0	0.0%
Construction Reports	1,947	2,414	23		20		2	8.7%	1	4.3%
Maps - Dealers	1,433	2,649	23	1,714	8		15 20	65.2%	0	0.0%
Photo Retouching Hair Ornaments	1,348 1,108	2,686	23	1,714 1,714	<u>3</u>	13.070	20	87.0% 30.4%	0	0.0%
Event Center	785		23		13		10	43.5%	0	0.0%
Premium Goods	382	3,591	23	1,714	23	100.0%	0	0.0%	0	0.0%
Sand & Gravel	23,775	753	22	1,747	17		4	18.2%	1	4.5%
Computers - Cable & Installation	11,864	1,123	22				15	68.2%	0	0.0%
Contractor - Spray Foam Insulation Physicians & Surgeons - Osteopathic-D.O.	11,058 10,353	1,175 1,214	22		14 16		8	36.4% 27.3%	0	0.0%
Pyramid Companies	8,754	1,316	22	1,747	8	36.4%	12	54.5%	2	9.1%
Insurance - Workers Compensation	8,754 7,546	1,399	22	1,747	20		2	9.1%	0	0.0%
Toilets - Portable	7,388		22		18		4	18.2%	0	0.0%
Denturist	7,131	1,438	22	-/	20		2	9.1% 40.9%	0	0.0%
Speech & Language Pathologists Screen Repair	6,945 6,694	1,457 1,483	22	1,747	13 14		9 8	40.9% 36.4%	0	0.0%
Factoring Service	6,530	1,503	22		6		16	72.7%	0	0.0%
Floors - Industrial	6,054	1,551	22	1,747	8	501170	14	63.6%	0	0.0%
Oil Burners	5,225	1,656	22		16		6	27.3%	0	0.0%
Wood Finishing Colf Instruction	4,885		22		7		14	63.6%	1	4.5%
Golf Instruction Tile & Marble	4,494 4,430	1,755 1,765	22	1,747 1,747	10 10	45.5% 45.5%	11	40.9% 50.0%	3	13.6% 4.5%
Window Tinting & Coating - Commercial	4,275	1,801	22		8		14	63.6%	0	0.0%
Endodontics	4,105	1,838	22	1,747	19	86.4%	3	13.6%	0	0.0%
Farm Supplies	3,411	1,997	22		16		6	27.3%	0	0.0%
Truck Manufacturers & Distributors	3,118	2,061	22	1,747	17 17	77.3%	4	18.2% 22.7%	1	4.5%
Vehicle Sales - Manufacturing Companies Merchandise Brokers	3,083 2,553	2,0/0	22		1/		5	22.7%	0	0.0% 18.2%
Photo Copying	2,293	2,200	22		18		4	18.2%	0	0.0%
Football Clubs	2,198	2,308	22	1,747	12	54.5%	9	40.9%	1	4.5%
Plumbing - Renovation & Repair	2,175	2,316	22	1,747	8	36.4%	11	50.0%	3	13.6%
Riding Apparel & Equipment	1,701	2,504	22			22.7%	15	68.2%	2	9.1%
Electric Bikes Auto Dealers - Online	1,211 970	2,775	22 22		12	54.5% 40.9%	10	45.5% 40.9%	0	0.0% 18.2%
Taxes - Negotiators	13,366	1,049	21		16		5	23.8%	0	0.0%
Bartending Service	12,975	1,066	21	1,775	9		12	57.1%	0	0.0%
Stables	11,005	1,177	21		17		4	19.0%	0	0.0%
Pet Exercising Service	8,804	1,309	21		13		7	33.3%	1	4.8%
Consultants - Medical Advertising - Outdoor	8,109 8,019	1,351	21 21		13 11		8	38.1% 23.8%	0	0.0% 23.8%
Truck Caps & Shells	7,062	1,359 1,448	21		13	61.9%	5	23.8%	3	14.3%
Waterproofing Materials	6,213	1,535	21		14		6	28.6%	1	4.8%
Auto Bumpers, Guards & Grilles	6,040		21		16		5	23.8%	0	0.0%
Trailers - Horse	5,921	1,570	21		18		2	9.5%	1	4.8%
Kitchen Cabinet Refacing Renewable Energy	5,714 5,158		21 21		17 12		4	19.0% 42.9%	0	0.0%
Artists Agents	4,827	1,705	21		14		7	33.3%	0	0.0%
Electric Heating Elements	4,413	1,769	21	1,775	20	95.2%	0	0.0%	1	4.8%
Glass, Mirror & Screen Companies	4,155	1,827	21		15		4	19.0%	2	9.5%
Water Gardens Fountains & Ponds	3,958	1,865	21 21	1,775	11 19		8	38.1%	2	9.5%
Gazebos Air Pollution Control	3,560 3,199	2,042	21		19	90.5%	1/1	9.5% 66.7%	0	0.0%
Recreational Vehicles - Storage	3,072	2,042	21		11		9	42.9%	1	4.8%
Skating Equipment & Supplies	2,830 2,827	2,136	21		9	42.9%	12	57.1%	0	0.0%
Fans - Household	2,827	2,137	21		12		7	33.3%	2	9.5%
Sanitation Consultants	2,785	2,148	21		18		3	14.3%	0	0.0%
Senior Housing/Living Cemetery Equipment & Supplies	2,506 2,018	2,216	21	1,775 1,775	17 12		4	19.0% 42.9%	0	0.0%
Farmers Market	2,016	2,385	21		16		5	23.8%	0	0.0%
Steam Cleaning Equipment	1,620	2,385 2,540	21	1,775	10	47.6%	8	38.1%	3	14.3%
Boat - Excursion	1,590	2,557	21	1,775	8	38.1%	9	42.9%	4	19.0%
Pictures Underwear - Wholesale & Manufacturers	1,537 985	2,587	21 21		<u>5</u> 17	23.8% 81.0%	15	71.4% 19.0%	1	4.8% 0.0%
Sewing Machines - Wholesale & Manufacturers Sewing Machines - Wholesale & Manufacturers	432	2,931	21		21		4 n	19.0%	0	0.0%
Currency Exchange	25,507	713	20		12		8	40.0%	0	
Attorneys & Lawyers - Litigation	19,040	863	20	1,805	17	85.0%	3	15.0%	0	0.0%
Roof Cleaning & Stain Removal	15,268	975	20	1,805	15	75.0%	5	25.0%	0	0.0%
Electricians - Commercial	13,734	1,036	20	1,805	13			35.0%	0	0.0%
Personnel Consultants Office & Desk Space Rental Service	13,287 12,740	1,054	20 20	1,805 1,805	8 14	40.070	11	55.0% 30.0%	1	5.0% 0.0%
Cleaning Services - Commercial Office	11,954	1,115	20		12		7	35.0%	1	5.0%
Sandblasting	11,910		20		11		6	30.0%	3	15.0%
Pet Day Care	9,506	1,264	20	1,805	16	80.0%	3	15.0%	1	5.0%
Beds - Electric & Adjustable	5,624	1,609	20		20	100.0%	0	0.0%	0	0.0%
Pet Grooming - Mobile	5,442	1,628	20	1,805	10	50.0%	10	50.0%	. 0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Trampolines Packing & Crating Service	4,497 4,405	1,754 1,772	20	1,805 1,805	19 19		1	5.0% 5.0%	. 0	0.0%
Physicians & Surgeons - Allergy	4,403	1,821	20		14		6	30.0%	0	
Musicians	4,093	1,840	20	1,805	7	35.0%	13	65.0%	0	0.0%
Judgment Recovery	4,043	1,851	20		5		14	70.0%	1	5.0%
Fertility Specialists	3,870	1,889	20		16		4	20.0%	0	0.0%
Contractor - Metal Roofing	3,552	1,956	20	-/	14		4	20.0%	2	10.0%
Aluminum Truck Stops	3,536 3,446	1,962 1,985	20	1,805 1,805	13 15	65.0% 75.0%	5	30.0% 25.0%	1 0	5.0% 0.0%
Mats & Matting	3,345	2,011	20	1,805	15		5	25.0%	0	0.0%
Surgical Appliances & Supplies	3,282	2,023	20	1,805	13	65.0%	7	35.0%	0	0.0%
Tractor Repair & Service	3,226	2,035	20		18		2	10.0%	0	0.0%
Windows - Vinyl	3,077	2,072	20		15	75.0%	5	25.0%	0	0.0%
Organic/Green Products Pens & Pencils - Retail	2,922 2,513	2,109 2,213	20	1,805 1,805	15 8		4	20.0% 55.0%	1	5.0% 5.0%
Battery Charging Equipment	1,312	2,213	20		17		3	15.0%	0	0.0%
Snow Removal Equipment	1,044	2,888	20		9	45.0%	11	55.0%	0	0.0%
Voice Mail Services	868	3,026	20		16		4	20.0%	0	0.0%
Videographers - Wedding	396	3,570	20	1,805	4	20.0%	14	70.0%	2	10.0%
Attorneys & Lawyers - Tax	16,799 11.093	919 1,172	19 19		14 13		5	26.3% 26.3%	0	0.0% 5.3%
Stair Builders Cabinet Refinishers	11,093	1,1/2	19		1.3	68.4% 47.4%	10	26.3% 52.6%	1	0.0%
Referral - Debt Relief Services	10,508	1,210	19		7		4	21.1%	8	42.1%
Patent Agents	10,349	1,215	19		11	57.9%	4	21.1%	4	21.1%
Piano & Organ Moving	9,852	1,245	19	1,835	13	68.4%	5	26.3%	1	5.3%
Glass - Beveled, Carved, Ornamental	9,404	1,269	19		11		5	26.3%	3	15.8%
Junk Removal	8,095	1,352	19		11 18		7	36.8%	1	5.3%
Fire Damage Restoration Floor Waxing, Polishing & Cleaning	7,678 7,658	1,382 1,385	19	1,835 1,835	18	94.7% 36.8%	11	5.3% 57.9%	1	0.0% 5.3%
Tuck Pointing	7,634	1,390	19		7	36.8%	10	52.6%	1 2	10.5%
Mirrors	7,096	1,442	19		9	47.4%	9	47.4%	1	5.3%
Air Quality Service	6,233	1,529	19	1,835	16	84.2%	3	15.8%	0	0.0%
Beads	5,999	1,559	19		13		6	31.6%	0	0.0%
Wind Energy Systems	5,955 5,846	1,566	19	1,835	11		8	42.1%	0	0.0%
Caskets Couriers	5,846	1,578 1,582	19 19		14 11		5	26.3% 31.6%	0	0.0% 10.5%
Compressors	4,119	1,834	19		10		9	47.4%	2	0.0%
Office Buildings	3,977	1,861	19		16		3	15.8%	0	0.0%
Optical Imaging Equipment & Systems	3,884	1,885	19	1,835	13	68.4%	6	31.6%	0	0.0%
Fashion Consultants	3,851	1,893	19		9		10	52.6%	0	0.0%
Social Workers Contractor - Water Conditioning	3,817 3,815	1,897 1,898	19 19		9 15		9	47.4% 21.1%	1	5.3% 0.0%
Waterbeds - Dealers	3,428	1,989	19		18		4	5.3%		0.0%
Electric Motors - Supplies & Parts	3,390	2,003	19		8	42.1%	11	57.9%	0	0.0%
Cooking Instruction	3,223	2,036	19	1,835	10	52.6%	7	36.8%	2	10.5%
Amusement Devices	3,153	2,052	19		9	47.4%	9	47.4%	1	5.3%
Beekeepers	3,142	2,055	19		4	21.170	14	73.7%	1	5.3%
Fence Staining Engines - Gas	3,054 2,916	2,078 2,110	19	1,835 1,835	12	30.070	12	63.2% 31.6%	0	0.0% 5.3%
Bookbinders	2,800	2,110	19		10		9	47.4%	0	0.0%
Physicians & Surgeons - Maxillofacial	2,728	2,160	19		15		4	21.1%	0	0.0%
Trucks - Industrial	2,419	2,244	19		11		8	42.1%	0	0.0%
Contractor - Home Performance	2,263	2,285	19		9		10	52.6%	0	0.0%
Fireplace Equipment - Wholesale & Manufacturers	1,966	2,405	19		13		6	31.6%	0	0.0%
Veterinary Emergency Ceramics - Equipment & Supplies	1,853 1,808	2,445 2,462	19 19		14	73.7%	5	26.3% 42.1%	0	0.0% 10.5%
Lotteries - Local	1,755	2,483	19		15		4	21.1%	0	0.0%
Signs - Neon	1,470	2,626	19		9	47.4%	6	31.6%		21.1%
Bridal & Millinery Supplies	1,216	2,771	19	1,835	5	26.3%	13	68.4%	1	5.3%
Turntables	367		19		10		9	47.4%	0	0.0 70
Shells - Marine	249	3,843	19		10		9	47.4%	0	0.0%
Attorneys & Lawyers - Personal Injury & Property Damage Auto Paintless Dent Renair	29,241 19,608	649 846	18 18		13 14		3	27.8% 16.7%	1	0.0% 5.6%
Trophies	16,459	929	18		13		4	22.2%	1	5.6%
Feed Dealers	14,223	1,019	18		12	66.7%	5	27.8%	1	5.6%
Attorneys & Lawyers - Estate Planning	14,103	1,024	18	1,877	13	72.2%	5	27.8%	0	0.0%
Skylights	11,359	1,150	18		14		3	16.7%		5.6%
Holistic Practitioners	11,311	1,158	18 18	1,877 1,877	11 17		7	38.9%	0	0.0% 5.6%
Pipe Line, Oil & Gas Wholesaler & Distributors Electrolysis	9,493 9,124	1,265 1,285	18		17	94.4% 72.2%	<u> </u>	0.0% 27.8%	1	0.0%
Oil Tank Removal & Installation	7,397	1,412	18		13	72.2%	5	27.8%	0	0.0%
Aluminum Products	6,801	1,470	18		16		2	11.1%	Ö	0.0%
Fur Business - Retail	6,629	1,490	18	1,877	13	72.2%	3	16.7%	2	11.1%
Flight School	6,042	1,554 1,569	18	1,877	15		3	16.7%	0	0.0%
Garage Organizers	5,922		18		11		7	38.9%	. 0	
Yacht Brokers Travel Agent Mills	5,560 5,520	1,615 1,621	18 18		9	50.0% 27.8%	9	50.0% 16.7%	10	0.0% 55.6%
Concrete Construction Forms & Accessories	5,450	1,627	18	-/		27.8%	17	66.7%		11.1%
Compliance Consulting	5,431	1,630	18		14		4	22.2%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Outdoor Kitchens	5,168	1,660	18	1,877	11	61.1%	7	38.9%	0	0.0%
Bartending Instruction Auto Air Conditioning Equipment	5,114 4,799	1,671 1,707	18		13 16		4	22.2% 11.1%	1	5.6% 0.0%
Water - Bottled & Bulk	4,701		18		7	38.9%	10	55.6%	1	5.6%
Survival Products & Supplies	4,688	1,722	18		13		5	27.8%	0	0.0%
Ear & Body Piercing	4,460	1,759	18		11		7	38.9%	0	0.0%
Real Estate - Rent to Own	4,397	1,774	18		11		6	33.3%	1	5.6%
Bolts & Nuts	4,383	1,781	18		2	11.1%	16	88.9%	0	0.0%
E-Learning Clinics - Pain Management	4,273 3,753	1,802	18 18	-/	11 16		4	22.2% 11.1%	3	16.7% 0.0%
Smokers Information & Treatment	3,753	1,910 1,920	18		10	27.8%	12	66.7%	1	5.6%
Lighting Fixtures - Supplies & Parts	3,623	1,945	18				9	50.0%	1	5.6%
Consultant - Strategic Planning	3,438	1,986	18		15	83.3%	3	16.7%	0	0.0%
Stationers - Retail	3,281	2,024	18		12		5	27.8%	1	5.6%
Fur Business - Wholesale & Manufacturers	3,002	2,090	18		12		5	27.8%	1	5.6%
Plumbers - Commercial	2,864	2,124	18	1,877	6		12	66.7%	0	0.0%
Check Protection & Signing Machines	2,407		18 18		9	301070	9	50.0%	0	0.0%
Charity - Children & Youth Electric Scooters	2,200 1,885	2,306 2,431	18	-/	11 17		/	38.9% 5.6%	0	0.0%
Golf Equipment & Supplies - Wholesale & Manufacturers	1,688	2,511	18		14		4	22.2%	0	0.0%
Cookies & Crackers	1,644	2,527	18		13		3	16.7%	2	11.1%
Electronic Power Supplies	1,618	2,541	18		10		7	38.9%	1	5.6%
Ice Cream & Frozen Desserts - Mfg & Dist	1,590	2,557	18	1,877	13		5	27.8%	0	0.0%
Bags - Burlap, Canvas & Cotton	1,418	2,659	18		11	61.1%	6	33.3%	1	5.6%
Medicines - Patent & Proprietary	1,413	2,661 2,785	18		8	44.4%	10	55.6%	0	0.0%
Water/Pool Heating - Solar	1,194	2,785	18		5		11	61.1%	2	11.1%
Tours - Wholesale	870 520		18 18		16		2	11.1%	0	0.0%
Washing Machines & Dryers - Rent & Lease Smoke Abatement Equipment	284	3,385 3,762	18		16	88.9% 11.1%	10	11.1% 55.6%	U 6	33.3%
Tournaments	238	3,878	18		8	44.4%	9	50.0%	1	5.6%
Senior Citizens Service Organization	25,598		17		13		4	23.5%	0	0.0%
Oil Land Leases	13,534	1,043	17		12		5	29.4%	0	0.0%
Logging Companies	11,964	1,114	17	1,925	11	64.7%	6	35.3%	0	0.0%
Mulches	10,332	1,216	17		12		4	23.5%	1	5.9%
Staffing - Technical	7,363	1,418	17	1,925	12		4	23.5%	1	5.9%
Lifts	7,220		17		12		5	29.4%	0	0.0%
Linen Supply Service	6,801	1,470 1,481	17		10		/	41.2% 47.1%	0	0.0% 5.9%
Pianos - Tuning & Repair Mediation Services	6,701 5,925	1,481	17 17		8 11		8	23.5%	1	11.8%
Stump Removal & Grinding	5,628	1,608	17		- 11		9	52.9%	2	11.8%
Trailers - Truck	5,149		17		10		7	41.2%	0	0.0%
Machinery Rebuild & Repair	4,758	1,714	17		7		9	52.9%	1	5.9%
Chemical Cleaning - Industrial	4,311		17		9		8	47.1%	0	0.0%
Batteries - Dry Cell - Wholesale & Manufacturers	4,185	1,822	17		14		2	11.8%	1	5.9%
Alternators & Generators - Retail	3,916	1,875	17		13		4	23.5%	0	0.0%
International Trade Consultants	3,792	1,905	17		3	17.6%	14	82.4%	0	0.0%
Beds - Wholesale & Manufacturers Electric Equipment - Manufacturers	3,622 3,611	1,946 1,947	17		14	OL: 170		11.8%	1	5.9% 5.9%
Mining Equipment & Supplies	3,111	2,065	17		3	52.9% 17.6%	12	41.2% 70.6%	2	11.8%
Outhoard Motors	2,808	2,143	17		14		3	17.6%	0	0.0%
Audio-Visual Equipment - Wholesale & Manufacturers	2,761	2,154	17		10		6	35.3%	1	5.9%
Oils - Lubricating	2,655	2,179	17	1,925	9	52.9%	8	47.1%	0	0.0%
Doughnuts	2,518	2,209	17		10	58.8%	7	41.2%	0	0.0%
Loan Originator	2,471	2,225	17		12		4	23.5%	1	5.9%
Cleaning Supplies by Internet	2,263	2,285	17		16		1	5.9%	0	0.0%
Driving Training Equipment	2,193	2,311	17 17		<u>17</u>		0	0.0% 23.5%	0	0.0%
Museums Chiropractors Equipment & Supplies	2,157 2,003	2,324 2,391	17		13		9 2	23.5% 17.6%	0	0.0%
Caps & Gowns	1,784		17		9		7	41.2%	1	5.9%
Storage - Data	1,581	2,564	17		15		2	11.8%	0	0.0%
Furniture Manufacturers Equipment & Supplies	1,226	2,766	17	1,925	4	23.5%	13	76.5%	0	0.0%
Parks	1,117	2,839	17	1,925	10		6	35.3%	1	5.9%
Computers - Programming	967	2,951	17		9	52.9%	7	41.2%	1	5.9%
Encyclopedia & Book Sales	853	3,035	17		10	58.8%	6	35.3%	1	5.9%
Bicycles - Renting Tool Salvago Companies	824 715		17		12 8		5	29.4% 52.9%	0	0.0%
Tool Salvage Companies Furniture Cleaning Equipment & Supplies	715 586		17		8 17		9	52.9%	U	0.0%
Chambers Of Commerce	91,318	259	16		14		2	12.5%	1 0	0.0%
Display Designers & Producers	15,746				6		10	62.5%	0	
Drilling & Boring Contractors	15,032	986	16		9	56.3%	7	43.8%	i o	0.0%
Engineering Consultants	14,636	998	16	1,962	7	43.8%	9	56.3%	0	0.0%
Termite Control	8,332	1,335	16	1,962	10	62.5%	6	37.5%	0	0.0%
Contractors - Ceiling	7,997	1,362	16		11		5	31.3%	0	0.0%
Siding Materials	7,608		16		8		7	43.8%	1	6.3%
Metal Finishers	7,335	1,424	16		13		3	18.8%	0	0.0%
Nutrition Jewelers - Supplies	7,087 7,032	1,443 1,451	16		10 11		6	37.5%	0	0.0% 6.3%
Jewelers - Supplies Fraternal Organizations	6,893	1,451	16		11		4	25.0% 25.0%	1	6.3%
Oil Producers	6,893	1,463	16		11	31.3%	10	62.5%	1	6.3%
Oil Floudecis	0,/12	1,480	10	1,902		31.5%	10	02.5%	11	0.3%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Gourmet Shops	6,636	1,489	16		13	81.3%	2	12.5%	1	6.3%
Meat - Processing Government - County	5,327 5,130	1,643 1,669	16 16		10 11		6	37.5% 31.3%	0	0.0%
Air Ambulance Service	4,556	1,745	16		13		3	18.8%	0	0.0%
Surfboards	4,387	1,780	16	1,962	6	37.5%	9	56.3%	1	6.3%
Photography Schools	4,312		16		13		1	6.3%	2	12.5%
Horse Dealers	4,287	1,797	16	-/	10		6	37.5%	0	0.0%
Hydraulic Equipment Repair	4,256	1,806	16		9		5	31.3%	2	12.5%
Scales	4,246	1,810	16		8	50.0%	8	50.0%	0	0.0%
Auto Floor Coverings Lamps & Lamp Shades - Retail	4,225 4,088	1,815 1,842	16		16	100.0% 50.0%	7	0.0% 43.8%	1	0.0% 6.3%
Decoration Contractors - Party, Convention	4,037	1,852	16		14		2	12.5%	0	0.0%
Electrical Power Systems Maintenance	3,908	1,879	16		8		7	43.8%	1	6.3%
Vacuum Cleaners - Supplies & Parts	3,796	1,903	16		11		4	25.0%	1	6.3%
Sharpening Service	3,721	1,918	16	1,962	9		7	43.8%	0	0.0%
Photographic Mounts	3,716	1,919	16		15		1	6.3%	0	0.0%
Beauty Consultant	3,679	1,927	16			43.8%	6	37.5%	3	18.8%
Docks Fingerprinting	3,568 3,324	1,953 2,016	16 16		10 13	62.5% 81.3%	b	37.5% 12.5%	0	0.0% 6.3%
Ventilating Systems - Cleaning	3,239	2,016	16		15		1	6.3%	1	0.0%
Health Savings Administrators	2,914		16		14		2	12.5%	0	
Boarding - Horses	2,892	2,116	16		13		3	18.8%	0	0.0%
Chain Link Fence Sales, Service & Contractors	2,781	2,149	16	1,962	5	31.3%	11	68.8%	0	0.0%
Motor Homes - Rent & Lease	2,694	2,169 2,204	16	1,962	10	62.5%	6	37.5%	0	0.0%
Manufactured Homes Equipment & Supplies (Manufacturers)	2,528	2,204	16	1,962	13		3	18.8%	0	0.0%
Auto Upholstery Cleaning	2,504		16		10		5	31.3%	1	6.3%
Bath Liners	2,397		16		15		1	6.3%	0	
Calendars Mail Brown Manufactures & Distributers	2,391	2,257	16		15		1	6.3%	0	0.0%
Mail Boxes - Manufacturers & Distributors Greeting Cards - Wholesale & Manufacturers	2,293 2,200	2,278 2,306	16 16		15	56.3% 93.8%	/	43.8% 0.0%	1	0.0% 6.3%
Sealing - Pavement	1,986	2,396	16		7	43.8%	6	37.5%	2	18.8%
Professional Fundraiser	1,822	2,458	16		7	43.8%	8	50.0%	1	6.3%
Government - Auctions & Job Listing Services	1,674		16		12		2	12.5%	2	12.5%
Drawing Materials	1,478	2,620	16		7	43.8%	9	56.3%	0	0.0%
Humane Societies	1,275	2,726	16	1,962	15		1	6.3%	0	0.0%
Military Goods	1,085	2,863	16		16		0	0.0%	0	0.0%
Podiatrists Equipment & Supplies	1,022	2,906	16		16		0	0.0%	0	0.0%
Schools - Academic - College Preparatory	943	2,973	16		5	31.3%	11	68.8%	0	0.0%
Dolls - Collectors	654 516	3,231 3,388	16		11 12		4	25.0% 25.0%	1	6.3%
Carpet & Rug Cleaning Equipment - Rental Chinese Food Products	481	3,388	16 16		12 8		4	50.0%	0	0.0%
Online Event Registration	457		16		7		8	50.0%	1	6.3%
Tapes	280	3,773	16		2	12.5%	14	87.5%	0	0.0%
Music Shells	59	4,474	16		0	0.0%	15	93.8%	1	6.3%
Asbestos Removal Service	34,127	587	15	2,018	11		3	20.0%	1	6.7%
Basement - Remodeling	16,300	936	15		7	46.7%	8	53.3%	0	0.0%
Sprinklers - Automatic - Fire	13,214		15			101070	9	60.0%	0	0.0%
Coaching - Life	9,066	1,291	15		10		3	20.0%	2	13.3%
Home Staging Utilities Underground - Locating	7,315 6,223	1,426 1,531	15	2,018	11 12	73.3% 80.0%	4	26.7%	0	0.0%
Dock Builders	5,707	1,600	15		12	33.3%	10	20.0% 66.7%	0	0.0%
Antiques - Reproductions	5,107	1,672	15		7	46.7%	8	53.3%	0	0.0%
Boilers - Repair & Cleaning	4,877	1,699	15		10	66.7%	5	33.3%	Ö	0.0%
Shelving	4,774	1,711	15		13		2	13.3%	0	0.0%
Engines - Fuel Injection Service & Parts	4,630	1,732	15	2,018	7	46.7%	7	46.7%	1	6.7%
Karaoke Machines & Tapes	4,444	1,764	15		9	60.0%	4	26.7%	2	13.3%
Real Estate - Short Sale	4,131		15		11		4	26.7%	0	0.0%
Plaques	3,247	2,029	15		6		5	33.3%	4	26.7%
Chocolate & Cocoa	3,002	2,090	15	2,018	/	46.7%	10	40.0%	2	13.3%
Aviation Services Music - Sheet	2,957 2,891	2,097 2,117	15		12	20.7 /0	10	66.7% 6.7%	1	6.7% 13.3%
Bottles - Wholesale & Manufacturers	2,703	2,117	15		10		5	33.3%	0	0.0%
Hav	2,609	2,189	15		7		8	53.3%	0	0.0%
Bulletin & Directory Boards	2,448	2,237	15	2,018	15	100.0%	0	0.0%	0	0.0%
Bras	2,410	2,237 2,247	15	2,018	6	40.0%	9	60.0%	0	0.0%
Dispensary - Medical Marijuana	2,094	2,346	15	2,018	7	46.7%	7	46.7%	1	6.7%
Deck - Repair	2,077		15		7	46.7%	7	46.7%	1	6.7%
Minerals  Constants Plead & Bradius Medica Medica	2,038	2,376	15			46.7%	2	13.3%	6	40.0%
Concrete Block & Product Molding Machine	1,960	2,407 2,467	15	2,018	10		5	33.3%	0	0.0%
Artificial Flowers, Plants & Trees Fishing Tackle - Wholesale & Manufacturers	1,790 1,521	2,467	15		5	33.3% 46.7%	9	60.0% 53.3%	1	6.7% 0.0%
Dry Goods - Retail	1,321	2,596	15		- /	46.7%	8	53.3%	0	0.0%
Guitars & Amplifiers	1,256	2,731	15				7	46.7%	1 0	0.0%
Presses - Power-Equipment	1,222	2,767	15		6	40.0%	8	53.3%	1	6.7%
Doll Houses & Accessories	1,115	2,844	15	2,018	7		8	53.3%	0	0.0%
Water Skiing Equipment & Supplies	1,067	2,873	15		6	40.0%	9	60.0%	0	0.0%
Albums	868		15		5	33.3%	10	66.7%	0	0.0%
Floral Design Instruction	675		15		7	46.7%	8	53.3%	0	0.0%
Irrigation Systems - Install/Design	660	3,222	15	2,018	8	53.3%	<u> </u>	46.7%	] 0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Hospices Total debias Maderials	19,232	856	14	2,053	11		3	21.4%	0	0.0%
Insulation Materials Trucking - Dump	9,836 9,116	1,247 1,288			10		4	28.6% 21.4%	3	0.0% 21.4%
Motion Picture Film Editing	7,364	1,417	14		4	28.6%	10	71.4%	0	0.0%
Veterans & Military Organizations	6,541	1,501	14	2,053	9	64.3%	5	35.7%	0	0.0%
Printing Equipment	6,428	1,514		2,053	7	50.0%	7	50.0%	0	0.0%
Attorneys & Lawyers - Traffic Law	6,128	1,540	14	-/	3	21.4%	10	71.4%	1	7.1%
Grocers - Wholesale	5,623	1,610	14		10		4	28.6%	0	0.0%
Messenger Service	5,438	1,629	14			57.1%	5	35.7%	1	7.1%
Animal Brokers & Dealers - Zoo, Circus	5,399 5,249	1,634 1,654	14		5	35.7% 50.0%	8	57.1% 42.9%	1	7.1% 7.1%
Detective Agencies Hardware - Wholesale & Manufacturers	5,249	1,658	14		12		2	14.3%	1	0.0%
Gas - Industrial & Medical - Cylinder & Bulk	5,155	1,664			14		0	0.0%	0	0.0%
Tents	4,962	1,689	14		11		3	21.4%	0	0.0%
Attorneys & Lawyers - Elder Law	4,942	1,692	14	2,053	12	85.7%	2	14.3%	0	0.0%
Sewing Contractors	3,299	2,022	14		8	57.1%	6	42.9%	0	0.0%
Steam Bath Equipment & Supplies	2,645	2,182	14		9	64.3%	5	35.7%	0	0.0%
Telecommunication Design	2,616	2,188	14		13		1	7.1%	0	
Pharmaceutical Suppliers - Foreign	2,577	2,193	14		1	7.1%	1	7.1%	12	85.7%
Vinyl Flooring Floor Coatings - Epoxy/Polyurethane	2,354 2,285	2,262 2,280	14 14		6	12.570	/	50.0% 28.6%	1	7.1% 7.1%
Weather Instruments	2,285	2,280	14		14		4	0.0%	1 1	0.0%
Dolls - Wholesale & Manufacturers	1,915	2,424			12		2	14.3%	0	
Telephone Equipment & Systems Wholesale & Manufacturing	1,886	2,430	14		12		1	7.1%	1	7.1%
Bridal Registries	1,844	2,447	14	2,053	13	92.9%	0	0.0%	1	7.1%
Plumbing Plan Services	1,717	2,500	14	2,053	13	92.9%	1	7.1%	0	0.0%
Photographic Color Prints & Trans.	1,655	2,523	14		8		6	42.9%	0	
Billiard Parlors	1,599	2,549	14		5	35.7%	9	64.3%	0	0.0%
Office Equipment	1,562	2,575	14			50.0%	7	50.0%	0	0.0%
Cigar & Cigarette Lighters	1,552 1,523	2,578 2,594	14		17	57.1% 85.7%	4	28.6% 7.1%	2	14.3% 7.1%
Swimming Pools - Public	1,523	2,594	14		12	85.7% 57.1%	1	7.1% 42.9%	1	0.0%
Dinner Theatres Heat Supply Companies	1,513	2,605			6		6	42.9% 42.9%	3	14.3%
Zoos	1,504	2,610	14			64.3%	5	35.7%	2	0.0%
Charity - Education & Literacy	1,437	2,647	14		11		3	21.4%	0	0.0%
Oil Marketers	1,295	2,717	14		11		1	7.1%	2	14.3%
Karts - Motorized	1,216	2,771	14		3	21.4%	11	78.6%	0	0.0%
Trailer Storage	1,057	2,877	14		11		3	21.4%	0	0.0%
Transit Lines	1,032	2,900 2,999	14		13		1	7.1%	0	0.0%
Trucks - Forklifts	893	2,999	14		5		9	64.3%	0	0.0%
Auto Headlight Restoration	883	3,005	14		5 14		9	64.3% 0.0%	0	0.0%
China & Crystal - Repair Fan Clubs	769 710	3,101 3,167					U 5	35.7%	0	7.1%
Kites	258	3,821	14		2	14.3%	2	14.3%	10	71.4%
Bookbinders Equipment & Supplies	131	4,175	14		1	7.1%	13	92.9%	0	0.0%
Videoconferencing Services	30,784	627	13		12		1	7.7%	0	0.0%
Paper & Document Shredding	27,086	681			11	84.6%	2	15.4%	0	0.0%
Land Companies	20,650	821			7	33.070	5	38.5%	1	7.7%
Reverse Mortgage	15,342	968	13	2,098	11		1	7.7%	1	7.7%
Language Training Aids	12,696	1,080	13	2,098	5	38.5%	6	46.2%	2	15.4%
Fire Extinguishers	9,263 8,943	1,278 1,296	13			53.8%	b	46.2%	0	0.0%
Warehousing Services Picture Frames - Manufacturers Supplies	7,023	1,453	13		6	02.570	3	38.5% 53.8%	0	0.0%
Nuts - Edible	5,871	1,575	13			69.2%	4	30.8%	0	0.0%
Building Cleaning - Exterior	5,727	1,596	13	2,098	5	38.5%	8	61.5%	n	0.0%
Teleconference Service	5,700	1,601	13	2,098	12	92.3%	1	7.7%	0	0.0%
Fruits & Vegetables - Wholesale	5,685	1,603	13	2,098	9		4	30.8%	0	0.0%
Solar Energy Research & Development	5,641	1,606		2,098	12		1	7.7%	0	0.0%
Engineers - Electrical	5,545	1,617	13	2,098	10	76.9%	2	15.4%	1	7.7%
Floors - Raised	5,378	1,638	13			01.570	4	30.8%	1	7.7%
Dryer Vent Cleaning	5,285	1,649	13	2,098	3	23.1%	8	61.5%	2	15.4%
Water Heaters - Repairing Grout Resurfacing & Repair	4,703 4,558	1,717 1,744	13 13	2 008		46.2% 53.8%	/	53.8% 46.2%	0	0.0%
Livestock Breeders	4,358 4,394	1,744	13	2,098	/	38.5%	D R	61.5%	0	0.0%
Horse Breeders	4,357	1,776 1,788	13	2,098	6		5	38.5%	2	15.4%
Permanent Make Up	4,265	1,805	13		g	69.2%	4	30.8%	1 0	0.0%
Oils - Petroleum	3,915	1,876	13	2,098	10	76.9%	2	15.4%	1	7.7%
Custom Brokers	3,879	1,886	13		g	69.2%	4	30.8%	0	0.0%
Fuel Economizers	3,860	1,891	13	2,098	4	30.8%	5	38.5%	4	30.8%
Pharmacies - Specialty	3,828	1,896	13	2,098	11		2	15.4%	0	0.0%
Radiotelephone Communication - Equipment & Systems	3,746	1,912	13	2,098	5	38.5%	8	61.5%	0	0.0%
Abrasives Cabinet Hardware	3,598 3,529	1,950 1,965	13 13		10	70.570	2	15.4%	1 - 1	7.7% 38.5%
Junk Dealers	3,529	2,046	13	2,098		61.5%	) 1		5	46.2%
Pavement & Floor Marking Services	3,176	2,046			6		7	15.4% 53.8%	0	0.0%
Scalp Care	3,159	2,051	13	2,098	q	69.2%	3	23.1%	1	7.7%
Digital Media	3,080	2,071	13		6		5	38.5%	2	15.4%
Filters - Air & Gas	2,946	2,102	13	2,098	13	100.0%	0	0.0%	0	0.0%
Drapery & Curtain Cleaners	2,939	2,103	13	2,098	9	69.2%	3	23.1%	1	7.7%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Shingles Baby Car Seats, Carriages & Strollers	2,742 2,706	2,159 2,164	13	2,098 2,098	8	61.5% 46.2%	5	38.5% 30.8%	0	0.0% 23.1%
Quilting	2,644	2,183	13	2,098	7	53.8%	5	38.5%	1	7.7%
Painters Equipment & Supplies	2,508	2,215	13		4	30.8%	9	69.2%	0	0.0%
Yogurt Water Heater - Tankless	2,424 2,390	2,243 2,258	13 13		11	69.2% 84.6%	3	23.1% 15.4%	1 0	7.7% 0.0%
Swimming Pool Cover Sales & Service	2,216	2,299	13		5	38.5%	8	61.5%	0	0.0%
Oxygen Therapy Equipment	2,028	2,380	13		6		7	53.8%	0	0.0%
Auto Registration Fuel Injection Equipment	2,019 1,924	2,382 2,422	13		12 10	92.3% 76.9%	1	7.7% 23.1%	0	0.0%
Design & Build Contractor	1,884	2,432	13		4	30.8%	8	61.5%	1	7.7%
Chimney Sweeper	1,862	2,441	13		2	15.4%	10	76.9%	1	7.7%
Online Shipping Broker Machinery - Used	1,723 1,693	2,498 2,507	13		5	38.5% 30.8%	8	61.5% 61.5%	0	0.0% 7.7%
Technical Manual Preparation	1,592	2,554	13	2,098	11		2	15.4%	0	
Sewing Machines - Supplies & Parts	1,589	2,560	13	2,098	9	69.2%	4	30.8%	0	0.0%
Vehicle Graphics	1,573	2,571	13		8	61.5%	5	38.5%	0	0.0%
Filters Air & Gas Cleaning Lawn Installation Service	1,432 1,364	2,651 2,676	13 13		3	23.1% 23.1%	10	30.8% 76.9%	6	46.2% 0.0%
Raft Trips & Tours	1,354	2,681	13	2,098	6	46.2%	6	46.2%	1	7.7%
Drug Brokers	1,348	2,686	13		2		8	61.5%	3	23.1%
Children`s Play Programs Instruction	1,263	2,737	13 13		9	69.2%	4	30.8%	0	0.0%
Magicians Supplies Golf Course Equipment & Supplies	1,063 1,013	2,875 2,910	13		10	15.4% 76.9%	7	53.8% 23.1%	4 0	30.8% 0.0%
Kennels Equipment & Supplies	959	2,961	13	2,098	11	84.6%	2	15.4%	0	0.0%
Water Heaters - Parts & Supplies	938	2,980	13		10		3	23.1%	0	0.0%
Import Representatives E-Books	790 577	3,082 3,308	13 13		4 10		7	53.8% 23.1%	2	15.4% 0.0%
Tuxedo Sales & Rentals	273	3,790	13	2,098	9	69.2%	3	23.1%	1	7.7%
Parking Meters	249	3,843	13	2,098	10	76.9%	3	23.1%	0	0.0%
Land Clearing & Leveling	15,223	978	12		3	25.0%	6	50.0%	3	25.0%
Medical Staffing Foreign Currency Exchange Broker	13,792 11,005	1,032 1,177	12 12	2/102	6	50.0% 66.7%	6	50.0% 33.3%	0	0.0%
Aircraft Servicing & Maintenance	10,808	1,177	12		7	58.3%	4	33.3%	1	8.3%
Senior Home Care	9,118	1,287	12	2,162	6	50.0%	6	50.0%	0	0.0%
Timber & Timberland Companies	8,667	1,319	12			58.3%	5	41.7%	0	0.0%
Social Security Services Plastics - Molders	7,726 6,697	1,378 1,482	12 12		9	75.0% 75.0%	2	16.7% 25.0%	1	8.3% 0.0%
Solar Energy Equipment & Systems Supplies & Parts	6,587	1,495	12		8	66.7%	3	25.0%	1	8.3%
Horse Training	6,411	1,516	12	2,162	9	75.0%	3	25.0%	0	0.0%
Pumps - Dealers Information Processing & Retrieval Equipment & Systems	6,371 6,065	1,518 1,549	12 12		7	58.3% 8.3%	5	41.7% 91.7%	0	0.0%
Wire & Cable - Electric	5,652	1,604	12		5	41.7%	7	58.3%	U	0.0%
Human Services Organizations	5,466 5,034	1,625	12	2,162	8	66.7%	3	25.0%	1	8.3%
Custom Framing	5,034	1,683	12	2,162	9	75.0%	2	16.7%	1	8.3%
Engineers - Mechanical Manufactured Homes - Equipment & Parts	4,932 4,702	1,693 1,718	12 12		/	58.3% 75.0%	5	41.7% 25.0%	0	0.0%
Biofeedback Therapists	4,645	1,730	12		3	25.0%	9	75.0%	0	
Guide Service	4,420	1,766	12	2,162	10	83.3%	2	16.7%	. 0	0.0%
Gutter Leaf Guards Water Analysis	4,336 4,272	1,790 1,803	12 12		11 8		1	8.3% 33.3%	0	0.0%
Insurance - Liability	4,272	1,803	12		8		4	33.3%	0	0.0%
Leather Goods - Repair	3,971	1,862	12		4		. 8	66.7%	0	0.0%
Water Wells - Pumps Sales & Service	3,696 3,552	1,923	12		10		2	16.7%	0	0.0%
Cash Registers & Supplies Paint - Wholesale & Manufacturers	3,552 3,413	1,956 1,996	12 12		4	33.3% 66.7%	8	66.7%	0	0.0%
Boat Storage	3,066	2,077	12		9	75.0%	3	25.0%	0	0.0%
Playgrounds	2,661	2,177	12	2,162	7	58.3%	5	41.7%	0	0.0%
Carburetors	2,560	2,196	12	2/102	6	50.0%	6	50.0%	0	0.0%
Bird Feeders & Houses Manicuring	2,521 2,323	2,206 2,271	12 12		9	75.0% 41.7%	3	25.0% 50.0%	0	0.0% 8.3%
Carpet & Rug Dealers - Persian/Oriental Rugs	2,278	2,282	12			66.7%	4	33.3%	0	0.0%
Electric Vehicles	2,072	2,360	12	2,162	5	41.7%	7	58.3%	0	0.0%
Pinball Sales & Service	1,838 1,598	2,448 2,550	12		9	75.0% 91.7%	3	25.0%	0	0.0%
Wines - Wholesale Paper & Plastic Cups. Containers	1,598	2,550	12		11 11		1	8.3% 8.3%	0	0.0%
Behavioral Education Services	1,361	2,677	12	2,162	10	83.3%	2	16.7%		0.0%
Internet Cafes	1,221	2,768	12	2,162	6	50.0%	6	50.0%		0.0%
Concessionaires  Event Planners - Corporate	1,181	2,795 2,832	12		6	50.0%	1	8.3%	5	41.7% 0.0%
Event Planners - Corporate  Motorcycle Sales - Consignments	1,128 1,093	2,832	12		<u>4</u>	33.3% 41.7%	8 5	66.7% 41.7%	2	16.7%
Shoring	990	2,928	12	2,162	12		0	0.0%	0	0.0%
Cement - Retail	891	3,001	12		4	33.3%	- 8	66.7%	0	0.0%
Email Service Provider  Artificial Flowers & Plants - Manufacturer Supplies	820 809	3,056 3,063	12		9 7	75.0% 58.3%	3	25.0% 41.7%	0	0.0%
Coaching - Leadership	754	3,063	12	2/102	11		1	8.3%	0	0.0%
Hostels	694	3,183	12	2,162	6	50.0%	5	41.7%	1	8.3%
Railroads - Ticket Agencies	648	3,238	12		9	75.0%	2	16.7%	1	8.3%
Door-to-Door Sales - Photography	572	3,312	12	2,162	7	58.3%	1 4	33.3%	1	8.3%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Health Recording Service	553	3,335	12	2,162	10	83.3%	2	16.7%	0	0.0%
Laundry Supplies Engines - Gasoline	542 512	3,350 3,393	12		5	41.7% 41.7%	/	58.3% 58.3%	0	0.0%
Microwave Ovens - Service & Repair	475	3,443	12		1	8.3%	11	91.7%	0	0.0%
Aquariums - Public	358	3,635	12	2,162	9	75.0%	3	25.0%	0	0.0%
Photography Sales by Mail	328	3,677	12	2,162	2	16.7%	10	83.3%	0	0.0%
Recreational Vehicles - Transportation	287	3,757	12	-/	5	41.7%	4	33.3%	3	25.0%
Show Cases	248	3,847	12	2,162	4	33.3%	8	66.7%	0	0.0%
Halloween Supplies	242 110	3,867 4,250	12 12		6	50.0% 16.7%	5	41.7% 83.3%	1	8.3% 0.0%
Caning Supplies Engineers - Structural	13,274	1.055	11		10	90.9%	10	9.1%	0	0.0%
Controls, Control Sys & Regulators	12,512	1,088	11		- 10	54.5%	3	27.3%	2	18.2%
Pet Cemeteries, Crematories & Supplies	10,722	1,194	11		6	54.5%	5	45.5%	0	0.0%
Stock Quotation Boards & Systems	7,467	1,406	11	2,221	3	27.3%	8	72.7%	0	0.0%
Material Handling Equipment	7,339	1,423	11	2,221	7	63.6%	3	27.3%	1	9.1%
Womens Apparel - Wholesale & Manufacturers	7,211	1,431	11			63.6%	4	36.4%	0	0.0%
Carpet & Rug Cleaning Equipment& Supplies Screening - Tenant	7,160 6,735	1,435 1,477	11 11		11	63.6% 100.0%	3	27.3% 0.0%	1	9.1% 0.0%
Food Processing Equipment & Supplies	5,141	1,668	11		7	63.6%	4	36.4%	0	0.0%
Hardscapes	5,057	1,678	11		4		5	45.5%	2	18.2%
Computers - Graphics	4,630	1,732	11		6		3	27.3%	2	18.2%
Scaffolding & Aerial Lifts	4,213	1,818	11	2,221	6	54.5%	5	45.5%	0	0.0%
Mold Consulting & Testing	4,052	1,847	11		7	63.6%	4	36.4%	0	0.0%
Countertop - Fabrication	3,649	1,936	11		9	81.8%	2	18.2%	0	0.0%
Trailers - Transporting	3,647 3,571	1,937 1,952	11 11		3	27.3% 54.5%	5	45.5% 27.3%	3	27.3% 18.2%
Beer Home Brewing Equipment & Supplies Human Factors - Research & Development	3,5/1	1,952	11			54.5% 81.8%	3	18.2%	2	0.0%
Boilers - New & Used	3,497	1,975	11		10		1	9.1%	0	0.0%
Motor coach Companies	3,407	2,000	11		8	72.7%	1	9.1%	2	18.2%
Psychotherapist	3,176	2,047	11		9	81.8%	2	18.2%	0	0.0%
Fabrics - Wholesale & Manufacturers	3,103	2,069	11		7	63.6%	4	36.4%	0	0.0%
Insulation Contractors Equipment & Supplies	2,947	2,101	11		5	45.5%	6	54.5%	0	0.0%
Oilfield Consultants	2,872	2,122	11		5	45.5%	5	45.5%	1	9.1%
Compact Discs, Tapes, Records - Wholesale & Manufacturing	2,831 2,585	2,135 2,191	11			54.5% 18.2%		18.2% 9.1%	3	27.3%
Animal Transporting - Zoo, Circus Locks - Wholesale & Manufacturers	2,505	2,191	11		2	81.8%	2	18.2%	0	72.7% 0.0%
Physicians & Surgeons - Endocrinology, Diabetes & Metabolism	2,493	2,219	11			72.7%	3	27.3%	0	0.0%
Quilting Materials & Supplies	2,484	2,223	11		5	45.5%	6	54.5%	0	0.0%
Power Transmission Equipment	2,467	2,228	11		7	63.6%	4	36.4%	0	0.0%
Office Furniture & Equipment - Wholesale & Manufacturing	2,404	2,251	11		10		1	9.1%	0	0.0%
Campers - Service & Repair Knobs	2,265	2,284	11 11		8	72.7% 81.8%	3	27.3% 0.0%	0	0.0%
Dog Daycare	2,173 2,165	2,317 2,321	11		9		5	45.5%	2	18.2% 0.0%
Coatings - Powder	2,080	2,356	11		6	54.5%	5	45.5%	0	0.0%
Cable Networking	2,004	2,356 2,389	11		4	36.4%	7	63.6%	0	0.0%
Futon Sales	1,950	2,413	11	2,221	7	63.6%	4	36.4%	0	0.0%
Pain Management Services	1,771	2,479	11		9	81.8%	2	18.2%	0	0.0%
Guards - Door & Window	1,747	2,488			10		1	9.1%	0	01070
Uniforms - Accessories	1,711 1,692	2,502 2,508	11		10	63.6%	4	36.4%	0	0.0%
Engravers - Metal Ignition Interlock Devices	1,692	2,508	11	2,221	10		1	9.1% 9.1%	0	0.0%
Service Animals - Dogs	1,395	2,669	11		6		5	45.5%	0	0.0%
Radios - Citizen Band	1,348	2,686	11		1	9.1%	10	90.9%	0	0.0%
Post Cards - Manufacturers & Distributors	1,311	2,710	11		10		0	0.0%	1	9.1%
Shirts - Wholesale & Manufacturers	1,236	2,757	11	2,221	7	63.6%	4	36.4%	0	0.0%
Frozen Foods - Processors	890	3,002	11		8	72.7%	3	27.3%	0	0.0%
Library Research Service	768	3,104	11		5	45.5%	4	36.4%	2	18.2%
Saltwater Pools - Equipment & Supplies Auto Dealers - Hybrid Vehicles	657 610	3,226 3,269	11		8 11	72.7% 100.0%	2	18.2% 0.0%	1	9.1% 0.0%
Physicians & Surgeons - Sports Medicine	578	3,269	11		11		5	45.5%	0	
Luggage - Wholesale & Manufacturers	534	3,362	11		7	63.6%	3	27.3%	1	9.1%
Air Compressors	504	3,406	11	2,221	4	36.4%	7	63.6%	0	0.0%
Armatures - Service & Sales	345	3,660	11	2,221	5	45.5%	6	54.5%	0	0.0%
Artificial Fruits & Foods	294	3,742	11		8	72.7%	1	9.1%	2	18.2%
Concert Promoters & Consultants	285	3,760 3,800	11 11	2,221	4	36.4% 27.3%	3	27.3%	4	36.4% 9.1%
Cellophane, Cell Materials & Products Modular/Mobile Home - Foundation Services	267 261		11		3	27.3% 45.5%	/	63.6% 54.5%	1	9.1%
Beer, Ale, Wine & Spirits Service	185	4,010	11		2	45.5% 72.7%	3	27.3%	0	0.0%
Lead Products	174	4,040	11	2,221	0	0.0%	11	100.0%	0	0.0%
Law Books	153	4,099	11	2,221	3	27.3%	7	63.6%	1	9.1%
Packaging Materials	14,138	1,023	10	2,281	8	80.0%	1	10.0%	1	10.0%
Day Care - Adults	12,865	1,071	10		5	50.0%	5	50.0%	0	0.0%
Insurance - Senior Products	10,617	1,204	10		5	50.0%	0	0.0%	5	50.0%
Paving Materials  Debugger	8,656	1,320 1,332	10			70.0%	2	20.0% 60.0%	1	10.0%
Petroleum Foundries	8,405 8,059	1,332	10	2/201	4	40.0% 40.0%	6	60.0%	0	0.0%
Fire Protection Consultants	7,978	1,356	10		4		6	60.0%	0	0.0%
Lumber - Wholesale	7,842	1,370	10	-/	5	50.0%	3	30.0%	2	20.0%
Insurance - Fire & Flood Specialists	6,726	1,478	10		8	80.0%	2	20.0%	0	0.0%
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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Printing Brokers Office Furniture & Equipment - Used	6,457 6,076	1,511 1,547	10	2/201	3	30.0% 70.0%	7	70.0% 30.0%	0	0.0%
Lighting Consultants	5,878	1,573	10		5	50.0%	5	50.0%	0	
Greenhouses	5,506	1,623	10	2,281	10	100.0%	0	0.0%	. 0	0.0%
Glaziers Environmental, Conservationist & Ecol Org	5,313 5,044	1,644 1,681	10 10		5	50.0% 60.0%	5	50.0% 30.0%	0	0.0% 10.0%
Business Credit Builder	4,768	1,712	10		8	80.0%	2	20.0%	0	0.0%
Storm Windows & Doors - Repair	4,723	1,715	10	2,281	3	30.0%	6	60.0%	1	10.0%
Concrete Blocks & Shapes	4,624	1,734	10		9	90.0%	1	10.0%	0	0.0%
Aircraft Schools Cabinet Refacing	4,279 4,211	1,798 1,819	10		<u>3</u>	30.0% 10.0%	9	70.0% 90.0%	0	0.0%
Furnaces - Industrial	3,907	1,880	10		5	50.0%	3	30.0%	2	20.0%
Cleaning Systems Press, Chemical	3,757	1,909	10		5	50.0%	4	40.0%	1	10.0%
Fence Posts & Fittings Engines - Fuel Conversion	3,659 3,246	1,932 2,030	10		8	80.0% 50.0%	2	20.0% 50.0%	0	0.0%
Farming Service	3,229	2,034	10		5	50.0%	5	50.0%	0	0.0%
Stair Lifts	3,218	2,038	10	2,281	10		0	0.0%	0	0.0%
Fences - Vinyl Patio Cover	3,213 3,111	2,039 2,065	10 10		6	60.0% 100.0%	4	40.0%	0	0.0%
Cigar & Cigarette & Tobacco Dealers - Wholesale	3,111	2,065	10		4	40.0%	5	50.0%	1	10.0%
Homeopaths	2,958	2,095	10	2,281	5	50.0%	5	50.0%	0	0.0%
Fence Material	2,713	2,162	10	-/	7	70.0%	3	30.0%	0	0.0%
Sprinkler Supervisory Service Flatware - Table	2,434 2,309	2,240 2,275	10			70.0% 80.0%	2	20.0%	1	10.0% 10.0%
Tools - Cutting	2,309	2,293	10	2,281	7	70.0%	2	20.0%	1	10.0%
Consultants - Security	2,131	2,331	10	2,281	6	60.0%	1	10.0%	3	30.0%
Garbage Disposal Equipment - Supplies & Parts	2,114	2,339	10		10		0	0.0%	0	0.0%
Meal Preparation Service Recycling - Metal	2,085 2,064	2,350 2,363	10		6	60.0% 40.0%	3	30.0% 40.0%	1 2	10.0% 20.0%
Greenhouse Equipment & Supplies	2,041	2,374	10		4		6	60.0%	0	0.0%
Mattresses - Renovating	2,032	2,378	10	2,281	6	60.0%	3	30.0%	1	10.0%
Bid Report Service	2,024	2,381	10		6	60.0%	4	40.0%	0	0.0%
Magnets & Magnetic Devices Ballrooms	1,931 1,876	2,419 2,437	10			70.0% 50.0%	1	10.0% 30.0%	2	20.0% 20.0%
Horse Transporting	1,788	2,468	10	2,281	5	50.0%	5	50.0%	0	0.0%
Cushions	1,772	2,477	10	2,281	3	30.0%	7	70.0%	0	0.0%
Underground Sprinkler Lawn Sprinkler Parts Needlework Supplies - Retail, Wholesale, Manufacturing	1,660 1,635	2,521 2,533	10 10	_,		70.0% 50.0%	3	30.0% 40.0%	0	0.0% 10.0%
Parachute Jumping Instruction	1,629	2,535	10		7	70.0%	3	30.0%	1	0.0%
Oil Refiners	1,602	2,535 2,548	10	2,281	7	70.0%	3	30.0%	0	0.0%
Data Recovery	1,578	2,566	10		5 8		3	30.0%	2	20.0%
Radar Equipment Washing Machines & Dryers - Service & Repair	1,516 1,503	2,599 2,611	10		5	80.0% 50.0%	1	10.0% 50.0%	1 0	10.0%
Food Products Manufacturing Equipment	1,372	2,673	10	2,281	6	60.0%	4	40.0%	Ö	0.0%
Heating & Air Conditioning - Filters	1,315	2,707	10	2,281	8	80.0%	2	20.0%	0	0.0%
Apartment Sharing Service Indian Goods	1,279 1,275	2,725 2,726	10		1	10.0% 90.0%	9	90.0% 10.0%	0	0.0%
Wood Carving	1,274	2,728	10		3	30.0%	6	60.0%	1	10.0%
Forgings	1,248	2,749	10	2,281	2	20.0%	8	80.0%	0	0.0%
Advertising - Transit &Transportation	1,236	2,757 2,803	10	2,281	3	30.0%	6	60.0%	1	10.0% 10.0%
Music Arrangers & Composers Guest Ranch	1,172 1,165	2,803	10		4	40.0% 40.0%	5	50.0% 60.0%	1 0	0.0%
Consultants - Dental Management	1,129	2,830	10		7	70.0%	3	30.0%	Ö	0.0%
Auto Sunroofs	1,070	2,872	10		9	90.0%	1	10.0%	0	0.0%
Attorneys & Lawyers - Home Owners Associations Beauty Supplies & Equipment Repair	998 904	2,920 2,994	10 10		7	70.0% 10.0%	3	30.0% 60.0%	0	0.0% 30.0%
Advertising - Vinyl Phone Book Covers	810	3,061	10		4		6	60.0%	0	0.0%
Auto Paint - Mobile	664	3,217	10	2,281	6	60.0%	4	40.0%	0	0.0%
Cabinet Organizers	655	3,228	10	2,281	5	50.0%	5	50.0%	0	0.0%
Vacuum Cleaners - Industrial & Commercial Instrument Cases	570 529	3,313 3,367	10		/	70.0% 10.0%	2	20.0% 70.0%	1 2	10.0% 20.0%
Advertising - Mobile	496	3,413	10		3	30.0%	2	20.0%	5	50.0%
Vinyl Decking	430		10	2,281	9	90.0%	1	10.0%	0	0.0%
Concert Bureaus Coin & Bill Count, Sort, Wrap Machines	384 365	3,584 3,621	10		10 10		0	0.0%	0	0.0%
Tanners	248	3,821	10	2,281	5	50.0%	5	50.0%	0	0.0%
Educational Materials - Home Schooling	242	3,867	10	2,281	5	50.0%	3	30.0%	2	20.0%
Puppets & Marionettes	178		10		0	01070	10	100.0%	0	0.0%
Car Service Engineers - Civil	79 21,057	4,374 804	10	2,281	6	60.0% 88.9%	4	40.0% 11.1%	0	0.0%
Environmental Consulting & Contracting	11,917	1,118	9	2,359	6	66.7%	3	33.3%	0	0.0%
Drafting Services	8,744	1,317	Ç	2,359	5	55.6%	4	44.4%	0	0.0%
Management Training	8,576	1,323	9	2,359	5	55.6%	3	33.3%	1	11.1%
Organizing Services - Household & Business Fireworks	8,574 5,959	1,324 1,564	9	2,359	5	55.6% 55.6%	4 3	44.4% 33.3%	1	0.0% 11.1%
Aircraft Dealers	5,916	1,571	g	2,359	4	44.4%	5	55.6%	0	0.0%
Carpet & Rug Repair	5,806	1,583	ç	2,359	3	33.3%	4	44.4%	2	22.2%
Fish & Seafood - Wholesale	5,801 5,385	1,584	9		7	77.8%	2	22.2%	0	0.0%
Fire Protection Contractor	5,385	1,637	9	2,359	4	44.4%	1 4	44.4%	1	11.1%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Roof Structures Collection Agencies - Government Loans	5,339 5,161	1,641 1,662	9	2,359 2,359	3	33.3% 22.2%	6	66.7% 77.8%	0	0.0%
Facility Maintenance	4,623	1,735	9	2,359	6		2	22.2%	1	
Rubber Stamps	4,309	1,793	9	2,359	7	77.8%	2	22.2%	0	0.0%
Woodworking Equipment & Supplies Painting - Faux Finishing	4,276 4,223	1,800 1,816	9	2,359	8	88.9% 77.8%	1	11.1%	0	0.0%
Mining Companies	3,633	1,816	9	2,359	- /	77.8% 55.6%	4	22.2% 44.4%	0	0.0%
Conference Centers	3,430	1,987	9		5	55.6%	4	44.4%	0	0.0%
Health Care Referral	3,429	1,988	9	2,359	6	66.7%	2	22.2%	1	11.1%
Wedding Officiant	3,408	1,999	9	2,359	5	55.6%	4	44.4%	0	0.0%
Aviation Consultants Nursing Home Information & Referral	3,361 3,359	2,006 2,007	9	2,359 2,359	2	22.2% 77.8%	7	77.8% 22.2%	0	0.0%
Brewers	3,199	2,042	9	2,359	2	22.2%	7	77.8%	0	0.0%
Candles - Wholesale & Manufacturers	3,125	2,059	9	2,359	6	66.7%	1	11.1%	2	22.2%
Work Clothes - Retail	3,069	2,075	9	2,359	4	44.4%	4	44.4%	1	11.1%
Airlines - Training Schools	3,020	2,086	9	2,359	7	77.8%	2	22.2%	0	0.0%
Pumping Contractors Contractors - Retaining Wall	2,933 2,880	2,105 2,120	9	2,359 2,359	/	77.8% 22.2%	1	11.1% 66.7%	1 1	11.1% 11.1%
Ultrasound - Nonmedical	2,780	2,150	9	2,359	5	55.6%	4	44.4%	0	0.0%
Hydroseeding	2,560	2,196	9	2,359	7	77.8%	2	22.2%	0	0.0%
Wood Preserving	2,558	2,198	9		5	55.6%	3	33.3%	1	11.1%
Rock Shops Online Drug & Proscription Services - Unapproved Fernian	2,321	2,272	9	2,359	4	44.4%	5	55.6%	0	0.0%
Online Drug & Prescription Services - Unapproved Foreign Drapery & Curtain Fabrics - Retail	2,120 2,112	2,336 2,341	9	2,359 2,359	5	55.6% 77.8%	3	33.3% 22.2%	1	11.1% 0.0%
Store Fronts	2,112	2,342	q	2,359	6	66.7%	2	22.2%	1	11.1%
Artists - Commercial	2,002	2,392	9	2,359	5	55.6%	4	44.4%	0	0.0%
Excavating Equipment	1,989	2,395	9		5	55.6%	4	44.4%	0	
Chairs - Orthopedic & Lift	1,929	2,420	9	2,359	6	66.7%	1	11.1%	2	22.2%
Fiberglass - Fabrication & Repair Coffee Roasting & Handling Equipment	1,900 1,877	2,426 2,435	9	2,359 2,359	5	55.6% 55.6%	4	44.4% 44.4%	0	0.0%
Electric Supplies - Manufacturers	1,741	2,433	9	2,359	3	33.3%	6	66.7%	0	0.0%
Cheese	1,641	2,528	9	2,359	6	66.7%	3	33.3%	0	0.0%
Auto Radios & Stereos - Wholesale & Manufacturers	1,544	2,584	9	2,359	3	33.3%	5	55.6%	1	11.1%
Candy & Confectionery Brokers	1,441	2,643	9	2,359	9	100.0%	0	0.0%	0	0.0%
Pharmaceutical Products - Research	1,426	2,655 2,656	9	2,359 2,359	6	66.7% 44.4%	3	33.3% 44.4%	0	0.0% 11.1%
Carriages - Horse Recording Studio Equipment	1,424 1,407	2,655	9	2,359	<u>4</u>	55.6%	4	44.4%	1 0	0.0%
Motion Picture Producers & Studios	1,387	2,671	9	2,359	5	55.6%	4	44.4%	0	0.0%
Springs - Automotive - Sales & Service	1,291	2,719	9	2,359	7	77.8%	1	11.1%	1	11.1%
Gloves - Work & Industrial	1,284	2,722	9	2,359	3	33.3%	6	66.7%	0	0.0%
Chimney Cleaning Equipment & Supplies Juices	1,248	2,749	9		6		3	33.3%	0	0.0% 11.1%
Knife Sharpening Devices	1,243 1,207	2,753 2,777	9	2,359 2,359	5	66.7% 55.6%	4	22.2% 44.4%	1 0	0.0%
Engravers - Stationery	1,201	2,780	9	2,359	7	77.8%	2	22.2%	0	0.0%
Nurserymen Equipment & Supplies	1,188	2,780 2,790	9	2,359	6	66.7%	3	33.3%	0	0.0%
Storage - Liquid & Bulk	1,108	2,848	9	2,359	5	55.6%	4	44.4%	0	0.0%
Pilates Aguaculture	1,103 1,097	2,851	9	2,359	5	55.6%	3	33.3%	1 0	11.1%
Customs Consultant	1,052	2,855 2,881	9		1	22.2% 11.1%	6	77.8% 66.7%	2	22.2%
Soil Conditioners	1,008	2,913	9	2,359 2,359	3	33.3%	6	66.7%	0	0.0%
Incense	892	3,000	9	2,359	6	66.7%	3	33.3%	0	0.0%
Bar Supplies	845	3,040	9	2,359		88.9%	1	11.1%	0	0.0%
Burial Advisory Service	806	3,066	9	2,359	9	100.0%	0	0.0%	0	0.0%
Glassware Decorators Programmed Instruction	735 735	3,136 3,136	9	2,359 2,359	5	55.6% 55.6%	4 2	44.4% 33.3%	0	0.0% 11.1%
Washing Machines & Dryers - Dealers	659	3,224	q	2,359	9	100.0%	0	0.0%	0	0.0%
Dumpster Services	627		9	2,359	7	77.8%	2	22.2%		0.0%
Cat Breeders	533	3,363	9	2,359	7	77.8%	2	22.2%	0	0.0%
Commissary Contractors	488	3,426	9	2,359	3	33.3%	6	66.7%	0	0.0%
Coated Fabrics Auto Dealers - Buying Co-Op	480 420	3,434 3,530	9	2,359 2,359	9	100.0% 55.6%	0	44.4%	0	0.0%
Charity - Arts & Culture	401	3,562	q	2,359	9	100.0%	0	0.0%	0	0.0%
Pretzels	359	3,633	9	2,359	5	55.6%	4	44.4%	0	0.0%
Cylinders - Gas	335 258	3,668	9	2,359 2,359	7	77.8%	2	22.2%	0	0.0%
Referral - Storage Facility Pet Kenneling Services	258 214	3,821 3,932	9	2,359 2,359	5	55.6% 66.7%	4	44.4% 33.3%	0	0.0%
Physicists	214		9	2,359	<u> </u>	11.1%	3	33.3% 66.7%	0	22.2%
Presses - Power	145	4,133	q	2,359	4		5	55.6%	0	0.0%
Hydroponics - Equipment & Supplies	15,184	980	8	2,437		100.0%	0	0.0%	0	0.0%
Contractors - Framing	9,045	1,293	8	2,437	4	50.0%	3	37.5%	1	12.5%
Nurses Parament Sinishing	8,198	1,346	8	2,437		87.5%	1	12.5%	0	0.0%
Basement - Finishing Travel Escorts	6,758 6,416	1,475 1,515	8	2,437 2,437	- /	87.5% 75.0%	1 7	12.5% 25.0%	0	0.0%
Transcription Service	6,103	1,515	8	2,437	5	62.5%	3	25.0% 37.5%	0	0.0%
Bakers - Wholesale	5,957	1,565	8	2,437	6		2	25.0%	0	0.0%
Arbitration Services	4,588	1,741	8	2,437	2	25.0%	6	75.0%	0	0.0%
Rifle & Pistol Ranges	4,457	1,760	8			87.5%	1	12.5%	0	0.0%
Mason Contractors Equipment & Supplies Commercial Painting Contractor	4,300 4,074	1,795 1,843	8	2,437	5	62.5% 25.0%	3	37.5% 62.5%	0	0.0% 12.5%
Commercial ranting Contractor	4,0/4	1,843	. 8	2,43/	2	25.0%	. 5	62.5%	1 1	12.5%

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Sex Proceeds - 1950   2-07   1	Plants - Interior Design & Maintenance	4,048	1,849	8	2,437	8	100.0%	0	0.0%	0	0.0%
sein September Lebens (1998) 1980   1				8		/		1		0	
1.000   1.00	Daily Products - windesdie Audio-Visual Fauliment - Pent & Lease			8		3		3		U 1	
Seen just 1.52			2.017	8		7		0		i	
### 1.15   1.00	Fishing Bait		2,054	8	2,437	6		1		1	12.5%
April   Apri	Laser Therapy	3,118	2,061	8	2,437	7	87.5%	0	0.0%	1	12.5%
Internal Internal Authors	Barbecue			8	2,437	5	62.5%	3		0	
				8		7		1		0	
June					2,437	5		3		0	
Triple				8		4		2		2	
April   Apri				8		- /		3		0	
1.55		2,839	2,113		2,437	6		2	25.0%	0	
2,446	Dairies	2,833	2,134	8	2,437	5		3		0	
Content   Cont	Landscape Contractors - Commercial	2,824	2,139	8	2,437	6	75.0%	2		0	0.0%
ann & Sporter Bulletter  - 246   2-751   2   2-477   7   27.50   1   1.50   0   0.00   - 247   2   2   2   2   2   2   2   2   2	Deck Cleaning and Waterproofing			8		3		5		0	
Committee   Comm	Engineering Equipment & Supplies			8		6		2		0	
June				8				1		0	
The Internal Applications Services    1,152   1,267   5   4,07   8   100,000   0   0,000   0   0,000   0   0,000   0				8	2,437	4		4		0	
2				8		5		3		0	
aker Spromber  7 21				8		8		2		0	
Tools Colors   2,178   2,161   3   2,477   3   17.06   5   0.255   0.000				8				2		0	
No.   Proceedings   1,200   2,756   6   2,477   6   0,06   8   100,096   0   0.755	Stone Cutters		2,314	8		3		5		0	
Property Housest   1,000   2,078   1,000   1	Skip Tracing		2,336	8		0		8		0	
susanes Services - Commercial 2.069 2.562 9 2.477 7 87.504 0 0.079 1.1 12.595	Optical Goods - Wholesale & Manufacturers					6	75.0%	2	25.0%	0	
	Corporate Housing		2,359	8	2,437	8		0		0	
Section Product Waste Management & Waste Services   1,242			2,362	8				0		1	
						4		4		0	
1,788				8		8		0		0	
April   Apri				8		4		4		0	
College Reportanger   1,67				8		6		2		0	
1,648						3		5		0	
1,641   2,528   8   2,437   8   100.0%   0   0.0%   0	Ouilts	1,648	2,525	8	2,437	6		2		0	0.0%
screation Program Consultants  1.588   2.662   8   2.437   2   25.0%   5   62.5%   1   12.5%   0   0.0%   0	Compression Clothing/Garments			8		8	100.0%	0		0	
amboo & Bamboo Products	Roof Decks			8		4		3		1	
		1,588	2,562	8		2		5		1	12.5%
1,328			2,672		2,437	8		0		0	
ridel Supplies - Wholesale & Manufacturing   1,277   2,744   8   2,437   2   25,0%   6   75,0%   0   0,0%   devertions - Checking Service   1,254   2,747   8   2,437   5   62,5%   3   37,5%   0   0,0%   devertions - Checking Service   1,254   2,747   8   2,437   5   62,5%   3   37,5%   0   0,0%   devertions - Checking Service   1,254   2,747   8   2,437   5   62,5%   3   37,5%   0   0,0%   devertions - Checking Service   1,254   2,748   8   2,437   7   87,5%   3   37,5%	Video Equipment - Supplies & Parts			,		3		4		1	
1,294   2,747   8   2,437   5   6,2 %   3   37.5%   0   0.0%	Goir Courses - Miniature Bridal Supplies - Wholerale & Manufacturing					- 4		3		1	
ennis Equipment & Supplies 1,124 2,773 8 2,437 5 62,5% 3 37,5% 0 0 0,0% and builder 1,196 2,784 8 2,437 2 2,0% 3 37,5% 3	Bacabal Batting Panges		2,744	8		<u> </u>		3		0	
ennis Equipment & Supplies 1,124 2,773 8 2,437 5 62,5% 3 37,5% 0 0 0,0% and builder 1,196 2,784 8 2,437 2 2,0% 3 37,5% 3		1,228	2,764	8	2,437	5		3		0	
atio Builder   1,196   2,784   8   2,437   2   2,50%   3   37,5%   3   37,5%   0   0.0%   annews - Electric   1,184   2,794   8   2,437   7   87,5%   1   12,5%   0   0.0%   annews - Electric   1,184   2,794   8   2,437   5   62,5%   3   37,5%   0   0.0%   annews - Electric   1,171   2,804   8   2,437   5   62,5%   3   37,5%   0   0.0%   annews - Electric   1,171   2,804   8   2,437   5   62,5%   3   37,5%   0   0.0%   annews - Electric   1,122   2,866   8   2,437   3   32,5%   3   37,5%   0   0.0%   annews - Electric   1,122   2,866   8   2,437   3   32,5%   1   1,125   0   0.0%   annews - Electric   1,105   2,866   8   2,437   7   87,5%   1   1,125   0   0.0%   annews - Electric   1,105   2,866   8   2,437   7   87,5%   1   1,125   0   0.0%   annews - Electric   1,105   2,867   8   2,437   7   87,5%   1   1,25%   0   0.0%   annews - Electric   1,105   2,867   8   2,437   7   87,5%   1   1,25%   0   0.0%   annews - Electric   1,105   2,867   8   2,437   7   87,5%   1   1,25%   0   0.0%   annews - Electric   1,105   2,867   8   2,437   7   87,5%   1   1,25%   0   0.0%   annews - Electric   1,105   2,867   8   2,437   7   87,5%   1   1,25%   0   0.0%   annews - Electric   1,105   2,867   8   2,437   7   87,5%   1   1,25%   0   0.0%   annews - Electric   1,105   2,867   8   2,437   7   87,5%   1   1,25%   0   0.0%   annews - Electric   1,105   2,867   8   2,437   7   87,5%   1   1,25%   0   0.0%   annews - Electric   1,105   2,267   8   2,437   3   3,37,5%   5   62,5%   0   0.0%   annews - Electric   1,105   2,267   8   2,437   3   3,37,5%   3   3,37,5%   3   3,37,5%   annews - Electric   1,105   2,267   8   2,437   3   3,37,5%   3   3,37,5%   annews - Electric   1,105   2,267   8   2,437   3   3,37,5%   3   3,37,5%   annews - Electric   1,105   2,267   8   2,437   3   3,37,5%   3   3,37,5%   annews - Electric   1,105   2,267   8   2,437   3   3,37,5%   annews - Electric   1,105   2,267   8   2,437   3   3,37,5%   annews - Electric   1,105   2,267   8   2,437   3   3,37,5%   annews - Electric   1,105   2,267   2,2			2,773	8	2,437	5		3		0	0.0%
enses	Patio Builder			8	2,437	2	25.0%	3	37.5%	3	37.5%
virter - Freelance   1,123   2,836   8   2,437   3   37,5%   3   37,5%   2   25,0%   0.0%   0.0%   0.07   0.05   0.07   0.05   0.07   0.05   0.07   0.05   0.07   0.05   0.07   0.05   0.07   0.05   0	Shavers - Electric		2,794	8		7		1		0	
Intercome Systems & Services  1,117   2,339   8   2,437   7   87,5%   1   12,5%   0   0,0% oot Appliances  1,075   2,686   8   2,437   7   87,5%   1   12,5%   0   0,0% oot Appliances  1,075   2,686   8   2,437   6   75,0%   2   25,0%   0   0,0% oot Appliances  1,075   2,687   8   2,437   7   87,5%   1   12,5%   0   0,0% oot Appliances  1,075   2,687   8   2,437   7   87,5%   1   12,5%   0   0,0% ootstruction Supplies  1,039   2,692   8   2,437   3   37,5%   5   62,5%   0   0,0% ootstruction Supplies  1,039   2,692   8   2,437   3   37,5%   5   62,5%   0   0,0% ootstruction Supplies  1,038   2,693   8   2,437   3   37,5%   5   62,5%   0   0,0% ootstruction Supplies  1,038   2,693   8   2,437   3   37,5%   5   62,5%   0   0,0% ootstruction Supplies  1,038   2,693   8   2,437   3   37,5%   5   62,5%   0   0,0% ootstruction Supplies  1,038   2,693   8   2,437   3   37,5%   5   62,5%   0   0,0% ootstruction Supplies  1,038   2,693   8   2,437   3   37,5%   3   2,5%   0   0,0% ootstruction Supplies  1,038   2,693   8   2,437   3   37,5%   3	Lenses			8		5		3		0	0.0%
1.082   2.866   8   2.437   7   87.5%   1   11.25%   0   0.0%		1,123	2,836	8	2,437	3		3		2	
ook Applianees         1,075         2,868         8         2,437         7         75,9%         2         25,0%         0         0.0%           construction Supplies         1,075         2,877         8         2,437         7         87,5%         1         1,25%         0         0.0%           andfills - Santary         1,038         2,895         8         2,437         5         62,5%         2         25,0%         J         1,25%           suto Repair - Vintage         996         2,921         8         2,437         0         0.0%         8         100.0%         0         0.0%           Aleal Marketina         996         2,921         8         2,437         3         37,5%         3         3,75%         2         25,0%           heepstin Specialties         940         2,978         8         2,437         3         37,5%         5         62,5%         0         0.0%           sites - Wholesale & Manufacturers         986         2,997         8         2,437         3         37,5%         5         62,5%         0         0.0%           sites - Wholesale & Manufacturers         802         3,071         8         2,437				8				1		0	
1,057   2,877   8   2,437   7   87,5%   1   12,5%   0   0,0%					2,437	- /		1		0	
1,039				9		7		1		0	
andfiles Sanitary  1,038 2,895 8 2,437 5 6,25% 2 25,0% 1 1,25%  Wall Marketing  996 2,921 8 2,437 3 3,75% 3 3,75%  1,00% 90 0,0%  Mail Marketing  988 2,930 8 2,437 3 3,75% 3 3,75%  1,00% 90 0,0%  Mail Sanitary  1,00% 90 0,0%  1,00%	Construction Supplies			R		3		5		n	
uto Repair - Vintage     996     2.921     8     2.437     0     0.0%     8     100.0%     0     0.0%       Mail Markettin     988     2.930     8     2.437     3     3.75%     3     3.75%     2     2.50%       heepskin Specialties     940     2.978     8     2.437     3     3.75%     5     6.25%     0     0.0%       heepskin Specialties     950     2.997     8     2.437     3     3.75%     4     5.00%     1     12.5%       einerators     812     3.059     8     2.437     5     62.5%     3     37.5%     0     0.0%       omputer Assisted Design Services     802     3.071     8     2.437     3     5.00%     4     50.0%     0     0.0%       cettric Instruments     769     3.101     8     2.437     3     3.75%     5     62.5%     0     0.0%       ductric Instruments     769     3.101     8     2.437     3     3.75%     5     62.5%     0     0.0%       fiferentials - Automobile     724     3.149     8     2.437     1     12.5%     7     87.5%     0     0.0%       fiferentials - Automobile     712	Landfills - Sanitary	1,038	2,895	8	2,437	5	62.5%	2		1	12.5%
heepskin Specialities   940   2,978   8   2,437   3   37,5%   5   62,5%   0   0,0%   112,5%   123   3415   4Mplespale & Manufacturers   896   2,997   8   2,437   3   37,5%   4   50,0%   1   12,5%   61,25%   62,5%   61,2	Auto Repair - Vintage	996		8	2,437	0		- 8		0	0.0%
lats - Wholesale & Manufacturers  896   2.997   8   2.437   3   37.5%   4   50.0%   1   12.5%   60   12.5%   1   12.5%   60   12.5%   1   12.5%   60   12.5%   60   12.5%   60   12.5%   60   12.	E-Mail Marketing	988		8	2,437	3		3	37.5%	2	25.0%
Separators   Sep				8		3		5		0	
Sembler Assisted Design Services   802   3.071   8   2.437   4   50.0%   4   50.0%   0   0.0%     Lectric Instruments   769   3.101   8   2.437   3   37.5%   5   62.5%   0   0.0%     Ludio Rental   724   3.149   8   2.437   1   12.5%   7   87.5%   0   0.0%     Inferentials - Automobile   723   3.152   8   2.437   2   25.0%   6   75.0%   0   0.0%     Popintment Setting Service   712   3.165   8   2.437   3   37.5%   5   62.5%   0   0.0%     Contractor - Hauling   666   3.215   8   2.437   4   50.0%   4   50.0%   0   0.0%     Contractor - Hauling   666   3.215   8   2.437   4   50.0%   4   50.0%   0   0.0%     Contractor - Hauling   666   3.215   8   2.437   4   50.0%   4   50.0%   0   0.0%     Contractor - Hauling   666   3.250   8   2.437   4   50.0%   4   50.0%   0   0.0%     Contractor - Hauling   666   3.250   8   2.437   4   50.0%   4   50.0%   0   0.0%     Contractor - Hauling   666   3.250   8   2.437   4   50.0%   4   50.0%   0   0.0%     Contractor - Hauling   666   3.250   8   2.437   4   50.0%   4   50.0%   0   0.0%     Contractor - Hauling   666   3.250   8   2.437   4   50.0%   4   50.0%   0   0.0%     Contractor - Hauling   666   3.250   8   2.437   4   50.0%   4   50.0%   0   0.0%     Contractor - Hauling   666   3.250   8   2.437   4   50.0%   4   50.0%   0   0.0%     Contractor - Hauling   666   3.250   8   2.437   3   3.75%   5   62.5%   0   0.0%     Contractor - Hauling   666   3.250   8   2.437   8   100.0%   0   0.0%     Contractor - Hauling   666   3.250   8   2.437   8   100.0%   0   0.0%     Contractor - Hauling   666   3.250   8   2.437   8   100.0%   0   0.0%     Contractor - Hauling   666   3.250   8   2.437   8   100.0%   0   0.0%     Contractor - Hauling   666   3.250   8   2.437   8   100.0%   0   0.0%     Contractor - Hauling   666   3.250   8   2.437   8   100.0%   0   0.0%     Contractor - Hauling   666   3.250   8   2.437   8   100.0%   0   0.0%     Contractor - Hauling   666   3.250   8   2.437   8   2.437   8   2.437   8   2.437   8   2.437   8   2.437   8   2.437   8   2.43						3		4		1	
lectric Instruments   769   3,101   8   2,437   3   37.5%   5   62.5%   0   0.0%     Inferentials - Automobile   724   3,149   8   2,437   1   12.5%   7   87.5%   0   0.0%     Inferentials - Automobile   723   3,152   8   2,437   2   25.0%   6   75.0%   0   0.0%     Inferentials - Automobile   723   3,152   8   2,437   2   25.0%   6   75.0%   0   0.0%     Inferentials - Automobile   723   3,152   8   2,437   3   37.5%   5   62.5%   0   0.0%     Inferentials - Automobile   723   3,165   8   2,437   4   50.0%   5   62.5%   0   0.0%     Inferentials - Automobile   723   3,165   8   2,437   4   50.0%   4   50.0%   0   0.0%     Inferentials - Automobile   725   8   2,437   4   50.0%   4   50.0%   0   0.0%     Inferentials - Automobile   725   8   2,437   4   50.0%   4   50.0%   0   0.0%     Inferentials - Automobile   723   725   725   725   725   725   725     Inferentials - Automobile   725   725   725   725   725   725     Inferentials - Automobile   725   725   725   725   725     Inferentials - Automobile   725   725     Inferentials - Automobile   725   725   725     Inferentials - Automobile   725   725     Inferentials - Au				8		5		3		0	
tudio Rental     724     3,149     8     2,437     1     12.5%     7     87.5%     0     0.0%       ifferentials - Automobile     723     3,152     8     2,437     2     25.0%     6     75.0%     0     0.0%       ppointment Setting Service     712     3,165     8     2,437     3     37.5%     5     62.5%     0     0.0%       ontractor - Hauling     666     3,215     8     2,437     4     50.0%     4     50.0%     0     0.0%       ashers     616     3,250     8     2,437     4     50.0%     4     50.0%     0     0.0%       owell Supply Service     582     3,306     8     2,437     4     50.0%     4     50.0%     0     0.0%       cooters - Repair     582     3,372     8     2,437     2     25.0%     6     75.0%     0     0.0%       cooters - Repair     524     3,372     8     2,437     2     25.0%     6     75.0%     0     0.0%       cooters - Repair     420     3,530     8     2,437     8     100.0%     0     0.0%     0     0.0%       allroom Dance Instruction     380     3,596 <t< td=""><td></td><td>760</td><td></td><td>8</td><td>2,437</td><td>- 4</td><td></td><td>4</td><td></td><td>0</td><td></td></t<>		760		8	2,437	- 4		4		0	
inferentials - Automobile     723     3,152     8     2,437     2     25.0%     6     75.0%     0     0.0%       popintment Setting Service     712     3,165     8     2,437     3     37.5%     5     62.5%     0     0.0%       ontractor - Hauling     666     3,215     8     2,437     4     50.0%     4     50.0%     0     0.0%       owling Clothes & Accessories     582     3,306     8     2,437     4     50.0%     4     50.0%     0     0.0%       owled Supply Service     546     3,344     8     2,437     3     37.5%     5     62.5%     0     0.0%       oveled Supply Service     546     3,344     8     2,437     3     37.5%     5     62.5%     0     0.0%       oveled Supply Service     546     3,344     8     2,437     3     37.5%     5     62.5%     0     0.0%       oveled Supply Service     546     3,344     8     2,437     3     37.5%     5     62.5%     0     0.0%       oveled Supply Service     546     3,344     8     2,437     2     25.0%     6     75.0%     0     0.0%       oveled Supply Service				8	2,437	1		7		0	
Appointment Setting Service   712   3,165   8   2,437   3   37.5%   5   62.5%   0   0.0%		723	3,152	8	2,437	2	25.0%	6		0	
Contractor - Hauling         666         3,215         8         2,437         4         50.0%         4         50.0%         0         0.0%           Valshers         616         3,260         8         2,437         4         50.0%         4         50.0%         0         0.0%           owling Clothes & Accessories         582         3,306         8         2,437         4         50.0%         4         50.0%         0         0.0%           owled Supply Service         546         3,344         8         2,437         3         37.5%         5         62.5%         0         0.0%           ocotesrs - Repair         524         3,342         8         2,437         2         25.0%         6         75.0%         0         0.0%           utpatient Surgery Centers         420         3,530         8         2,437         8         100.0%         0         0.0%         0         0.0%           allroom Dance Instruction         380         3,596         8         2,437         8         100.0%         0         0.0%         0         0.0%           port Fishing         326         3,681         8         2,437         5         62.5% <td>Appointment Setting Service</td> <td>712</td> <td>3,165</td> <td>8</td> <td>2,437</td> <td>3</td> <td></td> <td>5</td> <td>62.5%</td> <td>i o</td> <td>0.0%</td>	Appointment Setting Service	712	3,165	8	2,437	3		5	62.5%	i o	0.0%
100   100	Contractor - Hauling	666	3,215		2,437	4	50.0%	4	50.0%	. 0	0.0%
owel Supply Service         546         3,344         8         2,437         3         37,5%         5         62,5%         0         0.0%           cooters - Repair         524         3,372         8         2,437         2         2,50%         6         75,0%         0         0.0%           utpatient Surgery Centers         420         3,530         8         2,437         8         100,0%         0         0.0%         0         0.0%           allroom Dance Instruction         380         3,596         8         2,437         8         100,0%         0         0.0%         0         0.0%           port Fishing         326         3,681         8         2,437         5         62,5%         3         37,5%         0         0.0%           ospitality         283         3,765         8         2,437         6         75,0%         2         25,0%         0         0.0%           inves - Custom         270         3,792         8         2,437         7         87,5%         1         12,5%         0         0.0%           odeos         221         3,919         8         2,437         3         37,5%         5	Washers			8		4		4		0	
cooters - Repair         524         3,372         8         2,437         2         25,0%         6         75,0%         0         0.0%           utpatient Surgery Centers         420         3,530         8         2,437         8         100,0%         0         0,0%         0         0.0%           port Fishing         380         3,596         8         2,437         8         100,0%         0         0,0%         0         0.0%           port Fishing         326         3,681         8         2,437         5         62,5%         3         37,5%         0         0.0%           soptiality         283         3,765         8         2,437         6         75,0%         2         25,0%         0         0.0%           inives - Custom         270         3,792         8         2,437         7         87,5%         1         12,5%         0         0.0%           odeos         221         3,919         8         2,437         3         37,5%         5         62,5%         0         0.0%           uto - Emissions Testing         168         4,059         8         2,437         4         50,0%         4         50,0	Bowling Clothes & Accessories	582	3,306	8		4		4		0	
Jutpatient Surgery Centers     420     3,530     8     2,437     8     100,0%     0     0,0%     0     0,0%       Billroom Dance Instruction     380     3,596     8     2,437     8     100,0%     0     0,0%     0     0,0%     0     0,0%       port Fishing     326     3,681     8     2,437     5     62,5%     3     37,5%     0     0,0%       ospitality     283     3,765     8     2,437     6     75,0%     2     25,0%     0     0,0%       inves - Custom     270     3,792     8     2,437     7     87,5%     1     12,5%     0     0,0%       odeos     221     3,919     8     2,437     3     37,5%     5     62,5%     0     0,0%       uto - Emissions Testing     168     4,059     8     2,437     4     50,0%     4     50,0%     0     0	Towel Supply Service		3,344	8	2,437	3		5		0	0.0%
allroom Dance Instruction         380         3,596         8         2,437         8         100,0%         0         0,0%         0         0.0%           port Fishing         326         3,681         8         2,437         5         62,5%         3         37,5%         0         0.0%           ospitality         283         3,765         8         2,437         6         75,0%         2         25,0%         0         0.0%           nives - Custom         270         3,792         8         2,437         7         87,5%         1         1,25%         0         0.0%           odeos         221         3,919         8         2,437         3         37,5%         5         62,5%         0         0.0%           uto - Emissions Testing         168         4,059         8         2,437         4         50.0%         4         50.0%         0         0.0%				8		2		6		0	
port Fishing         326         3,681         8         2,437         5         62,5%         3         37,5%         0         0.0%           sospitality         283         3,765         8         2,437         6         75,0%         2         25,0%         0         0.0%           nives - Custom         270         3,792         8         2,437         7         87,5%         1         12,5%         0         0.0%           odeos         221         3,919         8         2,437         3         37,5%         5         62,5%         0         0.0%           uto - Emissions Testing         168         4,059         8         2,437         4         50,0%         4         50,0%         0         0.0%				8				0		0	
lospitality         283         3,765         8         2,437         6         75.0%         2         25.0%         0         0.0%           nives - Custom         270         3,792         8         2,437         7         87.5%         1         12.5%         0         0.0%           odeos         221         3,919         8         2,437         3         37.5%         5         62.5%         0         0.0%           uto - Emissions Testing         168         4,059         8         2,437         4         50.0%         4         50.0%         0         0.0%				0		8		2		0	
inives - Custom 270 3,792 8 2,437 7 87,5% 1 12,5% 0 0.0,0% odeos 221 3,919 8 2,437 3 37,5% 5 62,5% 0 0.0,0% uto - Emissions Testing 168 4,059 8 2,437 4 50,0% 4 50,0% 0 0.0,0%		283	3,765	я	2,437			2	37.5% 25.0%	0	0.0%
odeos 221 3,919 8 2,437 3 37.5% 5 62.5% 0 0.0% uto - Emissions Testing 168 4,059 8 2,437 4 50.0% 4 50.0% 0 0.0%	Knives - Custom			8		7	75.070	1	12 5%	0	
uto - Emissions Testing 168 4,059 8 2,437 4 50.0% 4 50.0% 0 0.0%	Rodeos			8		3		5		0	
	Auto - Emissions Testing	168	4,059	8	2,437	4		4		0	
	Cleaners & Dyers Equipment & Supplies	150	4,114	8	2,437	2	25.0%	6	75.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Electrotype Equipment & Supplies	149	4,118	8	2,437	2	25.0%	0	0.0%	6	75.0%
Motion Picture Film Libraries	43 11,847	4,585	8	2,437	2	25.0%	6	75.0%	0	0.0%
Occupational Health - Nursing Services Teachers Agencies	11,826	1,124 1,126	- /	2,529 2,529	3	71.4% 57.1%	2	28.6% 42.9%	0	0.0%
Diamond Buyers	9,214	1,281	7	2,529	7	100.0%	0	0.0%	0	0.0%
Naturopaths	7,244	1,429	7		3	42.9%	4	57.1%	0	0.0%
Attorneys Service Bureaus	6,858	1,466	7	2,529	5	71.4%	2	28.6%	0	0.0%
Nurses Registries	6,725	1,479	7	2,529	4	57.1%	3	42.9%	0	0.0%
Reading Instruction	5,783	1,585	7	2,529		100.0%	0	0.0%	0	0.0%
Occupational Therapists	5,288	1,648 1,695	7	2,529	5	71.4% 57.1%	2	28.6% 42.9%	0	0.0%
Refrigeration Equipment - Supplies & Parts Window Tinting & Coating - Residential	4,908 4,765	1,695		2,529	4	28.6%	3	42.9% 71.4%	0	0.0%
Ice	4,401	1,713	- /	2,529			3	42.9%	0	0.0%
Crime Scene/Trauma Clean Up	4,396	1,775	7	2,529	5	71.4%	1	14.3%	1	14.3%
Bar Coding Service	4,218	1,817	7	2,529	7	100.0%	0	0.0%	0	0.0%
Car Wash & Polish Equipment & Supplies	4,106	1,837	7	2,529	7	100.0%	0	0.0%	0	0.0%
Veterinarians Equipment & Supplies	3,992	1,859	7	2,529	6	85.7%	1	14.3%	0	0.0%
Store Fixtures	3,945	1,869	7	2,529	5	71.4%	2	28.6%	0	0.0%
Medical Transcription	3,926	1,873	7	2,529	5	71.4%	2	28.6%	0	0.0%
Television & Radio - Rent & Lease	3,923	1,874		2,529	5	71.4%	2	28.6%	0	0.0%
School Furniture & Equipment Employment Service - Virtual Assistant	3,778 3,736	1,907 1,915	7	2,529	6	85.7% 57.1%	0	0.0% 14.3%	1	14.3% 28.6%
Administrators - Class Action Settlement	2,877	2,121		2,529	4 7	100.0%	1	0.0%	2	0.0%
Patent Searchers	2,777	2,121	- /	2,529	- /	71.4%	0	0.0%	7	28.6%
Trading Stamps	2,744	2,156	7	2,529	2	28.6%	3	42.9%	2	28.6%
Plastics - Fabricating, Finishing & Decor	2,713	2,162	7	2,529	2	28.6%	5	71.4%	0	0.0%
Microscopes	2,460	2,232	7	2,529	5	71.4%	2	28.6%	0	
Physicians & Surgeons - Oncology	2,434	2,240	7	2,529	6	85.7%	1	14.3%	0	0.0%
Concrete Curing & Treating Materials	2,425	2,242	7	2,529	5	71.4%	2	28.6%	0	0.0%
Paper Distributors	2,326	2,269	7	2,529	5	71.4%	2	28.6%	0	0.0%
Support Groups	2,326	2,269	7	2,529	5	71.4%	1	14.3%	1	14.3%
Chauffeur Service	2,263	2,285		2,529	4	57.1%	3	42.9%	0	0.0%
Conveyors & Conveying Equipment Spraying Equipment - Renting	2,257	2,290 2,300	- /	2,529 2,529	3	42.9% 71.4%	4	57.1% 28.6%	0	0.0%
Lighting Fixtures - Repair & Maintenance	2,215 2,134	2,330	- /	2,529	3	57.1%	- 2	42.9%	0	0.0%
Electrical Power Systems (Residential & Commercial) - Backup Systems	2,113	2,340	7	2,529	6	85.7%	1	14.3%	0	0.0%
Glass - Broken	1,985	2,397	7	2,529	3	42.9%	4	57.1%	0	0.0%
Package Design & Development	1,983	2,398	7	2,529	2	28.6%	5	71.4%	0	0.0%
Floors - Garage	1,928	2,421	7	2,529	3	42.9%	4	57.1%	0	0.0%
Lamps - Supplies & Parts	1,894	2,428	7	2,529	3	42.9%	4	57.1%	0	0.0%
Rustproofing & Undercoating - Auto	1,712	2,501	7	2,529	3	42.9%	3	42.9%	1	14.3%
Insurance - Medical Liability	1,707	2,503	7	2,529	2	28.6%	2	28.6%	3	42.9%
Cosmetic & Toiletry Preparations - Manufacturers Telescopes	1,697 1,592	2,506		2,529	4	57.1% 57.1%	3	42.9% 42.9%	0	0.0%
Kitchen Cabinets - Refinishing, Refacing & Resurfacing	1,575	2,554 2,569	7	2,529 2,529	- 4	42.9%	3	57.1%	0	0.0%
Movers - International	1,565	2,509	<del>'</del>	2,529		85.7%	1	14.3%	0	0.0%
Attorneys & Lawyers - Insurance Law	1,498	2,614	7	2,529	5	71.4%	2	28.6%	0	0.0%
Helicopters - Charter, Rent & Lease	1,479	2,619	7	2,529	2	28.6%	5	71.4%	0	
Fencing Instruction	1,477	2,621	7	2,529 2,529	1	14.3%	5	71.4%	1	14.3%
Birth Centers	1,458	2,632	7	2,529	1	14.3%	5	71.4%	1	14.3%
Beverage Dispensers	1,451	2,638	7	2,529		100.0%	0	0.0%	0	0.0%
Tractor Rent & Lease	1,445	2,642		2,529	6	0317 70	1	14.3%	0	0.0%
Iron	1,433	2,649		2,529		28.6%	4	57.1%	1	14.3%
Boat Cleaning Boat Lifts	1,403 1,320	2,667 2,705	- 4	2,529 2,529	4	57.1% 57.1%	3	42.9% 42.9%	0	0.0%
Tree Service Equipment & Supplies	1,320	2,705	- 4	2,529	<u>4</u>	85.7%	1	14.3%	0	0.0%
Hockey Clubs	1,234	2,741	7	2,529	5	71.4%	2	28.6%	0	0.0%
Gasoline Additives - Manufacturers & Distributors	1,227	2,765	7	2,529	2	28.6%	2	28.6%	3	42.9%
Exterior Designers	1,148	2,817	7	2,529	3	42.9%	4	57.1%	0	0.0%
Television Sys & Equipment - Closed Circuit	1,135	2,826	7	2,529	4	37.170	3	42.9%	0	0.070
Auto Parts - Antique	1,101	2,853	7	2,529	5	71.4%	2	28.6%	0	0.0%
Condiments & Sauces	1,035	2,897	7	2,529	3	42.9%	4	57.1%	0	0.0%
Canvas - Wholesale & Manufacturers	1,034	2,899	7	2,529	6	0317 70	1	14.3%	0	0.0%
Letters - Sign Leather Restoration	1,028 1,003	2,904 2,916	- 4	2,529 2,529	2	28.6% 57.1%	5	71.4% 42.9%	0	0.0%
Insect Control Devices	982	2,916		2,529	2	28.6%	5	71.4%	0	0.0%
Express & Transfer Service	981	2,935	7	2,529	4	57.1%	2	28.6%	1	14.3%
Recruiting - Technical	974		7	2,529	1	14.3%	6	85.7%	0	0.0%
Truck Service & Repair - Mobile	954	2,965	7	2,529	5	71.4%	2	28.6%	0	0.0%
Fans - Industrial & Commercial	936	2,981	7	2,529	5	71.4%	2	28.6%	0	0.0%
Mountain Climbing Equipment	910	2,991	7	2,529	7	100.0%	0	0.0%	0	0.0%
Campers - Rent & Lease	873	3,016	7	2,529	6	03.7 70	1	14.3%	0	0.0%
Seminar Marketing	872	3,019	7	2,529	3	42.9%	3	42.9%	1	14.3%
Racquetball Courts - Private	871 811	3,022 3,060	7	2,529	3	42.9%	3	42.9%	1	14.3%
Layouts - Office, Factory Cabs - Tractor, Truck	811 798	3,060	<u> </u>	2,529	5	71.4% 28.6%	2	28.6% 71.4%	0	0.0%
Attorneys & Lawyers - Appellate	798	3,074		2,529	2	28.6% 42.9%	3	71.4% 57.1%	0	0.0%
Power Plant Equipment	780	3,083	- 4	2,529	3	42.9%	4	57.1%	0	0.0%
Gloves & Mittens - Dress	757	3,094		2,529	<u></u>	71.4%	7	28.6%	0	0.0%
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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Knit Goods - Retail	717		7	2,529	4	57.1%	2	28.6%	1	14.3%
Carbon Products Consultants - Pharmaceutical	716 707			2,529	4	57.1%	3	42.9%	0	0.0% 28.6%
Salvage - Marine	702		- /	2,529 2,529		28.6% 71.4%	2	42.9% 28.6%	2	0.0%
Radiator Sales	683	3,170	7	2,529	- 5	85.7%	1	14.3%	0	0.0%
Display Installation Service	661	3,218	7		2	28.6%	5	71.4%	0	0.0%
Bus - Sales & Rental	648		7	2,529	3	42.9%	2	28.6%	2	28.6%
Stump Grinding	477		7	2,529	3	42.9%	4	57.1%	0	0.0%
Agricultural Waste Management	472		7	2,529	1	14.3%	6	85.7%	0	0.0%
Singing Telegrams	471		7	2,529	4	57.1%	2	28.6% 57.1%	1	14.3%
Firearm Manufacturer Razors & Razor Blades	437 402			2,529	<u>3</u>	42.9% 85.7%	4	14.3%	0	0.0%
Ribbon Printing	386		- /	2,529	4		3	42.9%	0	0.0%
Curtains - Wholesale & Manufacturers	324	3,686	<del>/</del>	2,529	3	42.9%	3	42.9%	1	14.3%
Ranges & Ovens - Service & Repair	323	3,687	7	2,529	0	0.0%	4	57.1%	3	42.9%
Rubber Stamps - Manufacturers Equipment & Supplies	319	3,694	7	2,529	5	71.4%	2	28.6%	0	0.0%
Typewriters	311		7	2,529	6	85.7%	1	14.3%	0	0.0%
Hair Curlers	284		7	2,529	4	37.170	1	14.3%	2	28.6%
Identification Bureaus	267	3,800	7	2,529		100.0%	0	0.0%	0	0.0%
Transitional Housing	227			2,529	6	85.7%	1	14.3%	0	0.0%
Photographers - Sports Body Waxing Services	219 170		7		1 5	14.3% 71.4%	5	71.4% 28.6%	1	14.3%
Swimming Pools & Hot Tubs	153			2,529 2,529	5	100.0%	2	0.0%	0	
Coin & Bill Count, Sort, Wrap Services	149		- /	2,529	7	42.9%	4	57.1%	0	0.0%
Grommets	128	4,189	7	2,529	7	100.0%	0	0.0%	0	0.0%
Art - Painted Oil Portraits	62	4,459	7	2,529	5	71.4%	2	28.6%	0	0.0%
Entomologists	47		7	2,529	1	14.3%	6	85.7%	0	
Radon Mitigation	10,082		6	2,633	5	83.3%	1	16.7%	0	0.0%
Crane Service	8,389	1,333	6	2,633	4	66.7%	2	33.3%	0	0.0%
Glass - Block	8,346	1,334	6	2,633	5	83.3%	1	16.7%	0	0.0%
Railings	6,662	1,487	6	2,633	1	16.7%	5	83.3%	0	0.0%
Inventors	5,749	1,589	6	2,633	5	83.3%	0	0.0%	1	16.7%
Employment Counseling Beer & Ale - Wholesale	5,552	1,616 1,639	6	2,633 2,633	5	83.3% 83.3%	1	16.7% 16.7%	0	0.0%
Oils - Essential	5,353 5,145	1,666	6	2,633	5	83.3%	1	0.0%	1	16.7%
Literary Agents	4,781	1,710	6	2,633	4	66.7%	2	33.3%	0	0.0%
Property Tax Lenders	4,551	1,746	6	2,633	6	100.0%	0	0.0%	0	0.0%
Home Health Services - Skilled	4,502	1,753	6	2,633	3	50.0%	3	50.0%	0	0.0%
Sperm Banks	4,453	1,762	6	2,633	4	66.7%	2	33.3%	0	0.0%
Buildings - Concrete	4,416	1,767	6	2,633	2	33.3%	4	66.7%	0	0.0%
Appraisers - Antiques	4,407	1,771	6			83.3%	1	16.7%	0	0.0%
Attorneys & Lawyers - Social Security & Disability	4,360	1,786	6		4			33.3%	0	0.0%
Steel Processing Precious, Semi-Precious & Synthetic	4,121 4,104	1,833 1,839	6	2,633 2,633		33.3% 100.0%	4	66.7% 0.0%	0	0.0%
Attorneys & Lawyers - DUI	4,059	1,846	6	2,633	6	100.0%	0	0.0%	0	0.0%
Craft Instruction	3,969	1,863	6		5	83.3%	0	0.0%	1	16.7%
Architectural & Construction Specs	3,897	1,882	6		3	50.0%	3	50.0%	0	0.0%
Stone - Cast	3,786	1,906	6		2	33.3%	4	66.7%	0	0.0%
Web Conferencing	3,544	1,960	6	2,633	6	100.0%	0	0.0%	0	0.0%
Assembly & Fabricating Service	3,457	1,984	6	2,633	1	16.7%	5	83.3%	0	0.0%
Caulking Contractors	3,306	2,018	6	2/000	3	50.0%	2	33.3%	1	16.7%
Tattoos - Removed Truck Washing & Cleaning	3,133 2,960	2,056 2,094	6		5	83.3%	1	16.7%	0	0.0% 16.7%
Liquors - Wholesale		2,168	- 6	2,633	- 4	66.7% 66.7%	1	16.7% 33.3%	1	0.0%
Outplacement Consultants	2,699 2,593	2,190	6	2,633	2	33.3%	1	16.7%	3	50.0%
Appraisal - Jewelry	2,577	2,193	6	2,633	4	66.7%	2	33.3%	0	0.0%
College Savings Plans	2,515	2,210	6		5	83.3%	1	16.7%	0	0.0%
Wire & Cable - Non-Electric	2,419	2,244	6	2,633	1	16.7%	5	83.3%	0	0.0%
Contractor - Flat Roof	2,233	2,296	6	2,633	1	16.7%	4	66.7%	1	16.7%
Hardware - Builders	2,223	2,298	6	2,633	6	100.070	0	0.0%	0	0.0%
Trailers - Boat	2,121	2,334	6	2,633	2	33.3%	4	66.7%	0	0.0%
Contractor - Interior Trim Leak Detection	1,983 1,832	2,398 2,452	6	-/	2	33.3% 100.0%	3	50.0%	1	16.7% 0.0%
Advertising - Indoor	1,832	2,452	6	2,033	5	83.3%	1	16.7%	0	0.0%
Charity - Veterans & Military	1,822	2,456 2,458	6	2,633 2,633	6		ń	0.0%	, n	0.0%
Abstracters	1,796	2,466	6		6	100.0%	0	0.0%	0	0.0%
Cremation Urns	1,774	2,475	6		5	83.3%	1	16.7%	0	0.0%
Sewing Instruction	1,751	2,485	6	2,633	2	33.3%	2	33.3%	2	33.3%
Attorneys & Lawyers - Civil	1,719	2,499	6	2,633	2	33.3%	4	66.7%	0	0.0%
Hatcheries - Poultry	1,690	2,509	- 6	2,633	4	66.7%	0	0.0%	2	33.3%
Geotechnical Engineering	1,685	2,513	6	2,633		83.3%	1	16.7%	0	0.0%
Insurance - Disability	1,647	2,526	6		3	50.0%	3	50.0%	0	0.0%
Video Editing iPod Sales & Service	1,615 1,609	2,542 2,544	6	2,633 2,633	4	00.7 70	1	16.7%	1	16.7% 0.0%
Honey	1,509	2,544	6		2	33.3% 33.3%	4	66.7% 16.7%	3	50.0%
Mexican Food Products	1,508	2,603	6	2,633	4	66.7%	2	33.3%	0	0.0%
Bingo & Gaming Halls	1,506	2,606	6		4		1	16.7%	1	16.7%
Interior Designers - Registered/Licensed	1,486	2,616	6	2,633	3	50.0%	2	33.3%	1	16.7%
Church Supplies	1,468	2,628	6	2,633	5	83.3%	1	16.7%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Paint Manufacturing Equipment & Materials	1,435	2,648	6	2,633	3	50.0%	3	50.0%	0	0.0%
Bird Barriers, Repellents & Controls Truck Bedliner - Spray On	1,409 1,397	2,664 2,668	6	2,633 2,633	4	66.7% 66.7%	0	0.0% 33.3%	2	33.3% 0.0%
Charity - Religious	1,347	2,689	6	2,633		100.0%	0	0.0%	0	0.0%
Amusement Park Equipment	1,339	2,691	6	2,633	4	66.7%	2	33.3%	Ö	0.0%
Stationery - Wholesale & Manufacturers	1,239	2,754	6		3	50.0%	3	50.0%	0	0.0%
Brakes - Manufacturers & Distributors	1,220	2,769	6	2,633	2	33.3%	4	66.7%	0	0.0%
Blacksmiths	1,208	2,776	6		1	16.7%	5	83.3%	0	0.0%
Pool Tables Sales	1,168	2,805	6	2,633	1	16.7%	4	66.7%	1	16.7%
Duct & Duct Fittings	1,166 1,163	2,807 2,810	6	2,633 2,633	1	16.7% 33.3%	4	66.7% 50.0%	1	16.7% 16.7%
Lead Auto Hand & Foot Controls	1,153	2,810	6	2,633	2	33.3%	3	66.7%	1	0.0%
Charity - Other Charitable Organizations	1,119	2,838	6		4		2	33.3%	0	0.0%
Turbines	1,064	2,874	6	2,633	1	16.7%	4	66.7%	1	16.7%
Clutches	970	2,947	6	2,633	2	33.3%	3	50.0%	1	16.7%
Hair Removing Equipment & Supplies	888	3,003	6	2,633	3	50.0%	3	50.0%	0	0.0%
Floor Refinishing	873	3,016	6	2/000	2	33.3%	3	50.0%	1	16.7%
Theatrical Equipment & Supplies	861	3,030	6		5	83.3%	1	16.7%	0	0.0%
Interior Designers - Architectural	849	3,038	6	2,633	2	33.3%	4	66.7%	0	0.0%
Concrete Aggregates Signs - Maintenance & Repair	827 774	3,050 3,096	6	2,633 2,633	3	50.0% 33.3%	3	50.0% 50.0%	0	0.0% 16.7%
Furniture Repair & Refinish Supplies	760	3,096	6		2	33.3%	3	50.0%	1	0.0%
Window Shades - Cleaning & Repair	742		6		1	16.7%	5	83.3%	0	0.0%
Compactors - Waste - Industrial & Commercial	735	3,136	6		3	50.0%	3	50.0%	0	0.0%
Physical Therapy Equipment	723	3,152	6	2,633	4	66.7%	1	16.7%	1	16.7%
Baby Foods	702		6	2,633	5	83.3%	1	16.7%	0	0.0%
Orchestras & Bands	693	3,184	6		3	50.0%	3	50.0%	0	
Speakers - Wholesale & Manufacturers	652	3,233	6		2	33.3%	3	50.0%	1	16.7%
Parcel Post Assembly Service	583	3,304	6	2,633	1	16.7%	5	83.3%	0	0.0%
Furnace Cleaning	551 528	3,338 3,370	6	2,633 2,633		33.3% 83.3%	4	66.7% 16.7%	0	0.0%
Beekeepers Supplies	528	3,370	6	2,633	5	83.3% 16.7%	1	83.3%	0	0.0%
Gaming Tables Steering Systems & Equipment	494		6		1	16.7%	5	83.3%	0	0.0%
Contractors - Sheet Metal	470	3,451	6	2,633	3	50.0%	3	50.0%	0	0.0%
Parking Stations & Garages - Equipment & Supplies	463	3,465	6	2,633	1	16.7%	5	83.3%	0	0.0%
Porch Shades	453	3,478	6	2,633	3	50.0%	3	50.0%	0	0.0%
Jumping Balloon Rental	430	3,508	6	2,633	2	33.3%	2	33.3%	2	33.3%
Navigation Consultants	430	3,508	6	2,633	6	100.0%	0	0.0%	0	0.0%
Handmade Art	415	3,539	6	2,633	0	0.0%	6	100.0%	0	0.0%
Volleyball Club	377 349	3,601 3,653	6	2,633 2,633	3	50.0% 50.0%	3	50.0% 33.3%	0	0.0% 16.7%
Tire Changing Equipment Key Holders	349	3,653	6		3	50.0%	2	33.3% 50.0%	1	0.0%
Theatrical Make-Up	290	3,750	6		3	50.0%	3	50.0%	0	0.0%
Pressure Washers	286	3,759	6	2,633	3	50.0%	3	50.0%	Ů	0.0%
Polishes	264	3,807	6	2,633	6	100.0%	0	0.0%	Ö	0.0%
Transfers - Dry	248	3,847	6		1	16.7%	0	0.0%	5	83.3%
Weather Forecast Service	243	3,865	6		3	50.0%	3	50.0%	0	0.0%
Interior Designers - Commercial	233		6		5	83.3%	0	0.0%	1	16.7%
Contractor - Tile Roofing	197	3,973	6	2,633	0	0.0%	4	66.7%	2	33.3%
Braille Supplies Landscaping Clean-Up - Spring & Fall	175 97	4,038 4,298	6	2,633 2,633	4	66.7% 33.3%	2	33.3% 50.0%	0	0.0% 16.7%
Exercise Equipment & Machines - Service & Repair	90		6			33.3% 50.0%	3	50.0%	1	0.0%
Cleaners & Dyers Supplies	26		6		3	50.0%	3	50.0%	0	0.0%
Oilfield Service	32,463	612	5	2,738	4	80.0%	1	20.0%	0	0.0%
Mentally Disabled Services	10,062	1,231	5	2,738	5	100.0%	0	0.0%	0	0.0%
Insurance - Funeral	8,818	1,306	5	2,738	4	80.0%	1	20.0%	0	0.0%
Bullion Coin Dealers	8,522	1,326	5	2,738	5	100.0%	0	0.0%	0	0.0%
Bonds - Surety & Fidelity	8,489	1,330	5	2,738	4	80.0%	1	20.0%	0	0.0%
Metal Specialties	6,051	1,552	5	2,738	5	100.0%	0	0.0%	0	0.0%
Beer & Ale - Retail	4,454 4,049	1,761 1,848	5	2,738 2,738	3	60.0% 40.0%	2	40.0% 60.0%	0	0.0%
Court Reporters Project Management	4,049 3,960	1,848 1,864	5	2,738	2	40.0% 60.0%	3	60.0% 40.0%	0	0.0%
Wine Storage Equipment	3,558	1,864	3	2,738	3	60.0%	2	40.0%	0	0.0%
Moldings	3,493	1,979	5	2,738	1	20.0%	4	80.0%	0	0.0%
Identification Equipment & Supplies	3,493 3,428	1,979 1,989	5	2,738 2,738	4	80.0%	1	20.0%	i o	0.0%
Home Sitting Services	3,015	2,087	5	2,738	5	100.0%	0	0.0%	0	0.0%
Armored Car Service	2,861	2,125	5	2,738	2	40.0%	1	20.0%	2	40.0%
Insurance - Bonding	2,854	2,127	5	2,738	5	100.0%	0	0.0%	0	0.0%
Poultry Farms	2,850	2,129	5	2,738	4	80.0%	1	20.0%	0	0.0%
Key Control Systems	2,838 2,408	2,132 2,249	5	2,738 2,738	5	100.0%	0	0.0%	0	0.0%
Table Pads Debt Settlement - Canada	2,408	2,249	5	2,738	5	100.0% 80.0%	0	0.0% 20.0%	0	0.0%
Organs - Tune & Repair	2,398	2,253	5	2,738	3	80.0% 60.0%	2	40.0%	0	0.0%
Heavy Duty Equipment Repair	2,315	2,274	5	2,738	2	40.0%	3	60.0%	0	0.0%
Binoculars	2,263	2,285	5	2,738	3	60.0%	2	40.0%	0	
Upholstery and Rug Cleaning	2,244	2,295	5	2,738	1	20.0%	4	80.0%	0	0.0%
First Aid Supplies	2,229	2,297	5	2,738	3	60.0%	2	40.0%	0	0.0%
Barn Equipment	2,205	2,303	5	2,738	3	60.0%	2	40.0%	0	0.0%
Pet Waste Removal	2,177	2,315	J 5	2,738	3	60.0%	1 2	40.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Accounting & Bookkeeping Machines	2,173	2,317	5	2,738	5	100.0%	0	0.0%	0	0.0%
Office Furniture & Equipment - Repair & Refinishing Racks	2,168 2,101	2,320 2,343	5	2,738 2,738	4	80.0% 100.0%	1	20.0%	0	0.0%
Poultry Equipment & Supplies	2,083	2,352	5	2,738	3	60.0%	2	40.0%	0	0.0%
Boarding Houses	2,011	2,387	5	2,738	1	20.0%	4	80.0%	0	0.0%
Adhesives & Glues	1,979	2,401	5	2,738	3	60.0%	2	40.0%	0	0.0%
Energy Conservation Products - Wholesale & Manufacturers Battery Repairing & Rebuilding	1,979 1,972	2,401 2,404	5	2,738 2,738	4	80.0% 80.0%	1	20.0%	0	0.0%
Livestock Auction Markets	1,857	2,442	5	2,738	3	60.0%	2	40.0%	0	0.0%
Insurance - Rental	1,826	2,455	5	2,738	5	100.0%	0	0.0%	0	0.0%
Automation Consultants	1,785	2,469	5	2,738	1	20.0%	4	80.0%	0	0.0%
Linings - Plastic, Membrane	1,784	2,470	5	2,738	2	40.0%	3	60.0%	0	0.0%
Bee Removal Metal Cleaning	1,687 1,683	2,512 2,515	5	2,738 2,738	4	80.0% 80.0%	1	20.0% 20.0%	0	0.0%
Home Economics Consultants	1,573	2,513	5	2,738	3	60.0%	2	40.0%	0	0.0%
Mapping Services	1,547	2,582	5	2,738	4		1	20.0%	0	0.0%
Fiber Glass Products	1,545	2,583	5	2,738	0	0.0%	5	100.0%	0	0.0%
Forklift Repair & Maintenance	1,537	2,587	5	2,738	2	40.0%	3	60.0%	0	0.0%
Employment Service - Government, Co, Fraternal Picture Framing	1,526 1,526	2,589 2,589	5	2,738 2,738	5	100.0% 40.0%	0	0.0% 60.0%	0	0.0%
Odor Neutralizer	1,526	2,599	5	2,738	4	80.0%	1	20.0%	0	0.0%
Emergency Shelters	1,511	2,602	5	2,738	0	0.0%	5	100.0%	0	0.0%
Estheticians	1,483	2,618	5	2,738	5	100.0%	0	0.0%	0	0.0%
Boating Instruction	1,476		5	2,738	4	00.070	1	20.0%	0	
Swap Shops	1,460 1,454	2,630 2,636	5	2,738 2,738	1	20.0%	4	80.0%	0	0.0%
Gift Wrapping Materials Floor Treatment Compounds	1,454 1,451	2,636	5	2,738	1	20.0% 60.0%	4	80.0% 40.0%	0	0.0%
Beer Dispensing & Cooling Equipment	1,446	2,638	5	2,738	3	80.0%	1	20.0%	0	0.0%
Wheel Align, Frame & Axle Service Equipment & Supplies	1,372	2,673	5	2,738	2	40.0%	3	60.0%	0	0.0%
Midwives	1,338	2,693	5	2,738	5	100.0%	0	0.0%	0	0.0%
Testing Apparatus	1,337	2,695	5	2,738	1	20.0%	4	80.0%	0	0.0%
Tarps	1,311	2,710	5	2,738	2	40.0%	3	60.0%	0	0.0%
Consignment Service - Automobile Boat Yards	1,307 1,288	2,713 2,720	5	2,738 2,738	<u>3</u>	60.0% 100.0%	0	0.0%	2	40.0% 0.0%
Generators - Maintenance	1,288	2,720	5	2,738	3	60.0%	2	40.0%	0	0.0%
Glass Blowers	1,266	2,735	5	2,738	0	0.0%	5	100.0%	0	0.0%
Ergonomic Products & Services	1,257	2,744	5	2,738	4	80.0%	1	20.0%	0	0.0%
Quickbooks Training & Support	1,246	2,751	5	2,738	5	100.0%	0	0.0%	0	0.0%
Paint Manufacturing Materials Calculators, Adding Machines & Supplies	1,231 1,157	2,763 2,812	5	2,738 2,738	4	80.0% 60.0%	1	20.0% 40.0%	0	0.0%
Rooming Houses	1,150	2,815	5	2,738	2		2	40.0%	1	20.0%
Stock Exchanges	1,137		5	2,738	4		1	20.0%	0	0.0%
Tennis Courts - Private	1,050	2,883	5	2,738	4		1	20.0%	0	0.0%
Art Organizations & Information	1,049	2,884	5	2,738	4	80.0%	1	20.0%	0	0.0%
Moving Assistance - Packing, Unpacking, Organizing Gymnastic Equipment & Supplies	1,048 1,035	2,886 2,897	5	2,738 2,738	4	80.0% 40.0%	0	0.0% 60.0%	1	20.0%
Bagels	1,023	2,905	5	2,738	2	40.0%	3	60.0%	0	0.0%
Time Recorders	1,014	2,909	5	2,738	3	60.0%	2	40.0%	0	0.0%
Clinics - Dialysis	1,008	2,913	5	2,738	5	100.0%	0	0.0%	0	0.0%
Sausages	995	2,923	5	2,738	4	00.070	1	20.0%	0	0.0%
Doll Clothing & Accessories Physicians & Surgeons - Pulmonary Diseases	990 984		5	2,738 2,738	3	60.0% 80.0%	2	40.0%	0	0.0%
Towing - Marine	960	2,960	5	2,738	4	80.0%	1	20.0% 20.0%	0	0.0%
Laboratories - Veterinary	950	2,968	5	2,738	4	80.0%	1	20.0%	0	0.0%
Rehabilitation Products - Pediatric	919	2,987	5	2,738	4	80.0%	1	20.0%	0	0.0%
Flood Control Equipment	882	3,006	5	2,738	4	80.0%	1	20.0%	0	0.0%
Lettering Machines Canes	873 926	3,016 3,051	5	2,738 2,738	5	100.0% 100.0%	0	0.0% 0.0%	0	0.0%
Lanes Hawaiian Goods	826 805	3,051	5	2,738	5	100.0%	0	0.0%	0	0.0%
Video Tapes & Discs - Wholesale & Manufacturers	805	3,068	5	2,738	3	60.0%	2	40.0%	0	0.0%
Barrels & Drums	803	3,070	5	2,738	1	20.0%	4	80.0%	0	0.0%
Phlebotomy Training & Certification	758	3,110	5	2,738	2	40.0%	3	60.0%	0	0.0%
Emergency Response Systems - Personal	757 753	3,111 3,118	5	2,738 2,738	4	80.0%	1	20.0%	0	0.0%
Physicians & Surgeons Information Bureaus Acting & Voice Over Training	753 745	3,118	5	2,738	2	40.0% 40.0%	1	20.0% 40.0%	2	40.0% 20.0%
Sewer Cleaning Equipment & Supplies	745		5	2,738	3	60.0%	2	40.0%	0	0.0%
Skateboard Parks & Rinks	690	3,186	5	2,738	3	60.0%	2	40.0%	0	0.0%
Motorcycle Riding Instruction	686	3,188	5	2,738	4	80.0%	1	20.0%	0	0.0%
Floors - Laminate	667		5	2,738	4	00.070	1	20.0%	0	0.070
Boxes - Specialty & Fancy	660 655	3,222	5	2,738 2,738	5	100.0% 60.0%	0	0.0% 20.0%	0	0.0% 20.0%
Irrigation Systems - Maintenance/Repair	648	3,228 3,238	5	2,738	3	60.0%	2	40.0%	1	0.0%
Bibles	614	3,264	5	2,738	4	80.0%	1	20.0%	0	0.0%
Fire Departments	612	3,267	5	2,738	4	80.0%	1	20.0%	0	0.0%
Lifts/Elevators - In Home	607		5	2,738	5	100.0%	0	0.0%	0	0.070
Woodworking Tools - Retail	605		5	2,738	3	60.0%	2	40.0%	0	0.0%
Yoga Supplies Contractor - Gas	604 575	3,278 3,310	5	2,738 2,738	1	20.0% 80.0%	4	80.0%	0	0.0%
Diving & Marine Services	5/5	3,310	5	2,738	- 4	80.0% 60.0%	1	20.0% 40.0%	0	0.0%
Diving & Figure 3Ct Vices	360	3,32/		2,/38		00.0%		40.0%		0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Paneling	552	3,337	5	2,738	2	40.0%	2	40.0%	1	20.0%
Race Track Equipment & Supplies Mailing Containers	536 511	3,360 3,395	5	2,738 2,738	- 4	80.0% 100.0%	1	20.0% 0.0%	0	0.0%
Lamps - Wholesale & Manufacturers	509	3,398	5	2,738	4	80.0%	1	20.0%	Ö	0.0%
Mannequins - Display Fixture	488	3,426	5	2,738	0	0.0%	5	100.0%	0	0.0%
Trenching Contractors	475	3,443	5	2,738	3	60.0%	2	40.0%	0	0.0%
Auto Repair & Service - Airbags	474 462	3,445 3,468	5	2,738 2,738	3	60.0% 40.0%	2	40.0% 60.0%	0	0.0%
Picture Frames - Restore & Repair Game - Birds, Venison	438	3,493	5	2,738	2	40.0%	3	60.0%	0	0.0%
Kickboxing	429	3,513	5	2,738	1	20.0%	4	80.0%	0	0.0%
Executive Suites	424	3,522	5	2,738	3	60.0%	2	40.0%	0	0.0%
Armories	412	3,546	5	2,738	4	80.0%	1	20.0%	0	0.0%
Boating Instruction - Canoe & Kayak	383	3,588	5	2,738	3	60.0%	2	40.0% 100.0%	0	0.0%
Japanese Food Products Insurance - Aviation	350 346	3,649 3,658		2,738 2,738	<u>U</u>	100.0%	5	0.0%	0	0.0%
Propane Gas Plumbing	329	3,675	5	2,738	3	60.0%	2	40.0%	0	0.0%
Consultants - Prison & Sentencing	328	3,677	5	2,738	2	40.0%	3	60.0%	0	0.0%
Printers - Glass, Metal, Plastic	319		5	2,738	4	80.0%	1	20.0%	0	0.0%
Coats - Wholesale & Manufacturers	296	3,734	5	2,738	2	40.0%	3	60.0%	0	0.0%
Woolen Goods - Wholesale & Manufacturers Handbags - Manufacturers Equipment & Supplies	282 278	3,768 3,777	5	2,738 2,738	1 2	20.0%	4	80.0% 60.0%	0	0.0%
Embroidering Machines	270	3,792	5	2,738	2	40.0%	3	60.0%	0	0.0%
Feathers	229	3,904	5	2,738	1	20.0%	0	0.0%	4	80.0%
Photographers - School	225	3,911	5	2,738	2	40.0%	3	60.0%	0	0.0%
Silks - Wholesale & Manufacturers	219	3,923	5	2,738	2	40.0%	3	60.0%	0	0.0%
Rubber Clothing & Footwear	204		5	2,738	2	40.0%	3	60.0%	0	0.0%
Kosher Food Products Key Duplication and Cutting	167 128	4,062 4,189	5	2,738 2,738	2	40.0% 40.0%	3	60.0% 60.0%	U	0.0%
Garment Restoration	115	4,230	5	2,738	4	80.0%	1	20.0%	0	0.0%
Recording Instruments - Industrial & Scientific	115	4,230	5	2,738	2	40.0%	3	60.0%	0	0.0%
Taxidermists Equipment & Supplies	110	4,250	5	2,738	2	40.0%	3	60.0%	0	0.0%
Physicians & Surgeons - Urology	108	4,261	5	2,738	4	80.0%	1	20.0%	0	0.0%
Fences - Wood	103	4,276	5	2,738	3	60.0%	2	40.0%	0	0.0%
Government Offices - Foreign-Reps Travel & Tourism Development and Education	51 22	4,531 4,704	5	2,738 2,738	1	20.0%	4	80.0% 100.0%	0	0.0%
Steel Erectors	10,003	1,236	4	2,878	3	75.0%	1	25.0%	0	0.0%
Personal Security Guard Service	7,561	1,395	4	2,878	2	50.0%	2	50.0%	0	0.0%
Police & Fire Organizations	6,673	1,485	4	2,878	2	50.0%	2	50.0%	0	0.0%
Beverages - Wholesale & Distribution	6,392	1,517	4	2,878	3	75.0%	1	25.0%	0	0.0%
Pipe Industrial Consultants	5,747 5,541	1,590 1,619	4	2,878 2,878	3	75.0% 0.0%	0	0.0% 100.0%	1	25.0% 0.0%
Baby Sitters	5,078	1,675	4	2,878	3	75.0%	1	25.0%	0	0.0%
Contractor - Industrial	4,945	1,691	4		0	0.0%	4	100.0%	Ö	0.0%
Sales Presentations	4,650	1,729	4	2,878	2	50.0%	1	25.0%	1	25.0%
Plasma Centers	4,621	1,736	4	2,878	4	100.0%	0	0.0%	0	0.0%
Brick - Clay - Common & Face	4,381 4,000	1,783 1,857	4	2,878 2,878	2	50.0%	2	50.0%	0	0.0%
Boxes - Corrugated & Fiber Drama/Acting Instruction	3,697	1,857	4		3	75.0% 100.0%	1	25.0% 0.0%	0	
Water Well Drilling Equipment & Supplies	3,693	1,925	4		4	100.0%	0	0.0%	0	0.0%
Traffic Signs, Signals & Equipment	3,543	1,961	4	2,878 2,878	2	50.0%	2	50.0%	0	0.0%
Labor Organizations	3,490	1,981	4	2,878	3	75.0%	1	25.0%	0	0.0%
Blood Banks & Centers	3,355 3,301	2,008	4		3	75.0%	1	25.0%	0	0.0%
Electronic Testing Equipment		2,020	4	2,878		75.0%	1	25.0%	0	
Contractor - Crawl Space Drilling - Oil Well	3,189 3,129	2,045 2,058	4	2,878	1	25.0% 25.0%	1	50.0% 25.0%	2	25.0% 50.0%
Treatment Centers & Rest Homes - Information & Placement	3,046	2,079	4	2,878	2	50.0%	2	50.0%	0	0.0%
Machinery - Specially Designed	3,042	2,080	4	2,878	3	75.0%	0	0.0%	1	25.0%
Speedometers	3,033	2,084	4	2,878	3	75.0%	1	25.0%	0	0.0%
Drywall Contractors Equipment & Supplies	2,956	2,098	4	2,878	3	75.0% 75.0%	1	25.0%	0	0.0%
Leak Detecting Instruments Senior Care Information and Resources	2,825 2,797	2,138 2,147	4	2,878 2,878	3	75.0%	1	25.0% 0.0%	U	0.0% 25.0%
Lubricants	2,723	2,147	4	2,878	2	50.0%	2	50.0%	0	0.0%
Arborist	2,700	2,167	4	2,878	1	25.0%	3	75.0%	0	0.0%
Warehouses - Cold Storage	2,652 2,626	2,180 2,184	4	2,878 2,878	3	75.0%	1	25.0% 75.0%	0	0.0%
Modeling & Acting - Training	2,626	2,184	4	2,878	1	25.0%	3	75.0%	0	0.0%
Television Program Producers Child Care - Infant	2,521 2,479	2,206 2,224	4	2,878 2,878	3	75.0% 75.0%	0	0.0% 25.0%	1	25.0% 0.0%
Pearls	2,479	2,224	4	2,878	3	75.0%	1	25.0%	0	0.0%
Insurance Inspection & Audits	2,359	2,260	4	2,878	4	100.0%	0	0.0%	0	0.0%
Public Opinion Analysts	2,335	2,266	4	2,878	3	75.0%	1	25.0%	0	0.0%
Carpet & Rug Pads, Linings & Accessories	2,331	2,268	4	2,878	4	100.0%	0	0.0%	0	0.0%
Wine Brokers	2,253 2,194	2,292	4	2,878 2,878	2	50.0%	2	50.0%	0	0.0% 25.0%
Tank Testing & Inspection Swimming Pools- Above Ground	2,194	2,310 2,325	4	2,878	4	25.0% 100.0%	2	50.0% 0.0%	1	0.0%
Machinery Movers & Erectors	2,152	2,326	4	2,878	1	25.0%	1	25.0%	2	50.0%
Scientific Apparatus & Instruments	2,083	2,352	4	2,878	1	25.0%	3	75.0%	0	0.0%
Livestock Equipment & Supplies	2,051	2,371	4	2/070	0	0.070	2	50.0%	2	50.0%
Masonry Panels - Prefabricated	2,049	2,372	4	2,878	2	50.0%	2	50.0%	0	0.0%
Freight Consolidating	2,006	2,388	4	2,878	0	0.0%	. 4	100.0%	1 0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Water Leak Detection	1,966	2,405	4	2,878	4	100.0%	0	0.0%	0	0.0%
Weatherization Buttons - Advertising	1,940 1,932	2,416 2,418	4	2,878 2,878	4	100.078	0	0.0%	0	0.0%
Government Contractors	1,833	2,451	4	2,878	4		0	0.0%	Ö	0.0%
Truck Bedliner	1,798	2,465	4	2,878	1	25.0%	3	75.0%	0	0.0%
Batteries - Storage-Wholesale & Manufacturers	1,728	2,495	4	2,878	4	100.0%	0	0.0%	0	0.0%
Corporate Awards Consultants - Social Media	1,698 1,678	2,505 2,516	4	2,878 2,878	4	100.0% 50.0%	0	0.0% 50.0%	0	0.0%
Aircraft Manufacturers	1,609	2,516	4		2	50.0%	1	25.0%	1	25.0%
Insurance Rating Bureaus	1,609	2,544	4	2,878	2	50.0%	2	50.0%	0	0.0%
Computers - Rooms - Installation & Equipment	1,590	2,557	4	2,878	4	100.0%	0	0.0%	0	0.0%
Welding Equipment - Repair	1,577	2,567	4	2,878	1	25.0%	3	75.0%	0	0.0%
Fish Hatcheries Hauling & Clean Up Services	1,548 1,548	2,580 2,580	4	2,878 2,878	3	75.0% 50.0%	1	25.0% 50.0%	0	0.0%
Shoring Contractors	1,543	2,585	4	2,878	4		0	0.0%	0	0.0%
Whirlpool Bath Equipment & Supplies	1,525	2,591	4	2,878	1	25.0%	3	75.0%	0	0.0%
Acoustical Materials	1,499	2,612	4	2,878	4		0	0.0%	0	0.0%
Oil Property Management	1,498 1,477	2,614	4	2,878	4	100.0%	0	0.0% 50.0%	0	0.0%
Vaporizers Burial Vaults	1,477	2,621 2,663	4	2,878 2,878	2	50.0%	2	50.0%	0	0.0%
e-cigarette flavoring	1,352	2,683	4	2,878	4	100.0%	0	0.0%	Ö	0.0%
Baskets - Retail	1,317	2,706	4	2,878	3	75.0%	1	25.0%	0	0.0%
Embroidery Supplies	1,272	2,730	4	2,070	3	75.0%	1	25.0%	0	0.0%
Magicians Soptic Tanks & Systems Wholesale & Manufacturors	1,263	2,737	4		3	75.0%	0	0.0%	1	25.0%
Septic Tanks & Systems Wholesale & Manufacturers Auto Metal & Equipment - Distribution & Manufacturing	1,238 1,235	2,756 2,759	4	2,878 2,878	3	0.0% 75.0%	3	75.0% 25.0%	1	25.0% 0.0%
Artificial Limbs	1,217	2,770	4	2,878	2	50.0%	2	50.0%	0	0.0%
Biological Products	1,201	2,780	4	2,878	1	25.0%	3	75.0%	0	0.0%
Picture Frames - Wholesale & Manufacturers	1,192	2,786	4	2,878	0	0.0%	4	100.0%	0	0.0%
Dietitians	1,189	2,789 2,791	4	2,878	2	50.0% 75.0%	2	50.0%	0	0.0%
Marriage Brokers Air Fragrances	1,187 1,137	2,791	4	2,878 2,878	3	75.0% 25.0%	1	25.0% 75.0%	0	0.0%
Fire & Smoke & Water Clean Up	1,128	2,832	4		4		<u> </u>	0.0%	0	0.0%
Gauges & Gages	1,116	2,841	4	2,878	3	75.0%	i	25.0%	0	0.0%
Electric Motors - Manufacturers & Distributors	1,113	2,846	4	2,878	2	50.0%	2	50.0%	0	0.0%
Bakers Equipment	1,098	2,854	4	2,070	2	50.0%	2	50.0%	0	0.0%
Industrial Developments Caterer Equipment & Supplies	1,072 1,056	2,871 2,879	4	2,0,0	3	75.0% 100.0%	0	0.0%	1	25.0% 0.0%
Resident Buyers	1,051	2,882	4	2,878	3	75.0%	1	25.0%	0	0.0%
Drug Manufacturers	1,040	2,890	4	2,878	3	75.0%	1	25.0%	0	0.0%
Sculptors	983	2,933	4		2	50.0%	2	50.0%	0	0.0%
Lotteries - State	980 977	2,937	4	2,878	3	75.0%	1	25.0%	0	0.0%
Welcome ServiceFor Newcomers Jewelry Engravers	963	2,942 2,957	4	2,878 2,878		25.0% 75.0%	3	75.0% 25.0%	0	0.0%
Inks - Manufacturers Materials	958	2,962	4	2,878	3	75.0%	1	25.0%	0	0.0%
Bottlers Equipment & Supplies	877	3,013	4	2,878	4	100.0%	0	0.0%	0	0.0%
Robots	806		4	2,070	3	75.0%	1	25.0%	0	0.0%
News Dealers Aircraft & Aircraft Equipment - Testing	751 748	3,123 3,127	4	2,878 2,878	4	100.0%	0	0.0%	0	0.0%
Leather Goods Manufacturers Supplies	748		4	2,878	2	50.0%	2	100.0% 50.0%	0	0.0%
Flood assistance	727		4	2,878	3	75.0%	1	25.0%	Ö	0.0%
Building Inspection - Commercial	712		4		4	100.070	0	0.0%	0	0.0%
Golf Practice Ranges	695	3,180	4	2,878	2	50.0%	1	25.0%	1	25.0%
Furniture Assembly Services	689 681	3,187 3,198	4	2,878 2,878	3	75.0% 50.0%	1	25.0% 50.0%	0	0.0%
Venetian Blinds - Supplies & Parts Flags & Banners - Manufacturers Supplies	661	3,198	4	2,878	4	100.0%	<u> </u>	0.0%	0	0.0%
Family Planning - Abortion Alternatives	644		4		2	50.0%	2	50.0%	0	0.0%
Signs - Erectors & Hangers	633	3,248	4	2,878	2	50.0%	0	0.0%	2	50.0%
Flight Instructor	616	3,260	4	2,878	3	75.0%	1	25.0%	0	0.0%
Miniatures - Collectors Juice Extractors	611 608	3,268 3,271	4	2,878 2,878	- 4	100.0% 75.0%	0	0.0% 25.0%	0	0.0%
Technology - Litigation Support	608	3,271	4	2,878	3	75.0%	1	0.0%	1	25.0%
Weed Control Equipment & Supplies	597	3,286	4	2,878	4	100.0%	0	0.0%	0	0.0%
Respirators	590	3,286 3,297	4	2,878	2	50.0%	2	50.0%	0	0.0%
Boilers - Supplies & Parts	584	3,302	4	2,878	3	75.0%	1	25.0%	0	0.0%
Mushrooms Floor Machines	569 563	3,314 3,321	4	2,878 2,878	2	50.0% 100.0%	2	50.0%	0	0.0%
Perlite & Perlite Products	562	3,321	4	2,878	2	50.0%	2	50.0%	0	0.0%
Mausoleums	553	3,335	4	2,878	2		1	25.0%	1	25.0%
Libraries - Public	551	3,338	4	2,878	4	100.0%	0	0.0%	0	0.0%
Fashion Show Producers	541		4		1	25.0%	1	25.0%	2	50.0%
Dentist - Prosthodontist Cellulite Treatment - Endermologie	522 513	3,378 3,392	4	2,878 2,878	1	25.0% 100.0%	3	75.0% 0.0%	0	0.0%
Air Brushes	476		4		1	25.0%	3	75.0%	0	0.0%
Advertising - Motion Picture	473	3,446	4	2,878	3	75.0%	1	25.0%	0	0.0%
Patio Design	462	3,468	4	2,878	1	25.0%	3	75.0%	0	0.0%
Video Equipment - Wholesale & Manufacturers	429	3,513	4	2,878	3	75.0%	1	25.0%	0	0.0%
Crisis Intervention Service Plating Equipment & Supplies	419 414		4	2,878 2,878	2	50.0% 75.0%	2	50.0% 25.0%	0	0.0%
riating Equipment & Supplies	414	3,540	4	2,8/8	3	/5.0%	1 1	25.0%	1 0	0.0%

Text   Secure   Text   Text	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
General   Gene	Door Manufacturer - High Performance	411	3,547	4		4	100.0%	0	0.0%	0	0.0%
South Principation   750   100   1   2   2   2   2   2   2   2   2   2		409	3,550	4	2,878	2		4	100.0%	0	0.0% 25.0%
Book and Programmer		399	3,564	4		3		1		0	0.0%
December procedure   150   1450   1450   12   1450		369	3,613	4	2,878	2	50.0%	2	50.0%	0	0.0%
		362	3,629	4	2,878	2		2	50.0%	0	0.0%
Deck   Longing   Deck   Deck				4				2		0	0.0%
Filesconds				4		4		0		0	0.0%
Control   Cont		321	3,691	4		3		1		0	0.0%
Extension   Part   Pa		314	3,702	4	2,878	0		4		0	0.0%
				4		2		1		1	25.0%
Flantis - Research & Committing				4		1		2		1	25.0% 0.0%
Fam Windowskie A Manufachemen				4		4		0		0	0.0%
Electrical Electrical Assignment   260   2,700   4   477   1   2,500   3   7,000   0		281	3,770	4	2,878	1	25.0%	3	75.0%	0	0.0%
Pattern   Patt				4		0		4		0	0.0%
Seed - Security				4		1		3		0	0.0%
Construction   1,15   1,100   4   2,277   2   50,00   2   50,00   0		255	3,831	4		3		1 2		0	0.0%
Winter				4		2		2		0	0.0%
Compaction: Water   Service   A Begger   198   3,971   4   2,978   0   0.70,			3,946	4	2,878	1		3		0	0.0%
Comparison: Waster Hosenblider Deblere   150   3,995   4   2,797   75,006   1   25,006   0   1   1   1   1   1   1   1   1   1				7		2		2		0	0.0%
Eliment   A positioning Enginement   189   4,015   4   2,278   1   25,0%   3   75,0%   0				4		0	0.070	4		0	
Euriffred A Postshore (Septement Supplies)   189   4,015   4   2,278   1   25,006   3   75,006   0		189	3,995	4	2,878	3		1	25.0%	0	0.0% 25.0%
Dobs   Registring   166   4,065   4   2,278   4   100,076   0   0.076   0	Professional Organizer  Buffing & Polishing Equipment & Supplies		4,010	4	2,878	1		1 2		1	0.0%
Flar Dynes				4		4				0	0.0%
Four Wheels Drive Whitelets - Required Service   127   4,194   4   2,478   1   2,5796   3   75,096   0				4	2,878	2		2		0	0.0%
United Start   1.00				4		0		4		0	0.0%
Expertises   198   4.255   4   2.678   2   50.0%   2   50.0%   0				4		1		3		0	0.0%
Fare Registers & Heters				4		1		3		0	0.0%
Bacords - Pison - Manufactures Gougnent & Supplies   73				4	2,878			2		0	0.0%
Bent to Own				4		2		2		0	0.0%
Auction Supplies   66   4.439   4   2.878   1   25.0%   3   75.0%   0	Rent to Own	70	4,417	4	2,878	4	100.0%	0	0.0%	0	0.0%
Watchmen Clocks & Systems   55				4		4		0		0	0.0%
Electric Vehicles - Home Charging Station				4		1		3		0	0.0%
Bistro	Watchmens Clocks & Systems  Flectric Vehicles - Home Charging Station			4		1		3 0		0	0.0%
Steel Distributors & Warehouses   9,019   1,294   3   3,042   2   66.7%   0   0.0%   1   3   3,042   2   66.7%   0   1   33.3%   0   0   0   0   0   0   0   0   0				4		4		0		0	0.0%
Inventory Service				3	3,042	3		0		0	0.0%
Insurance - Long Term Care   5,856   1,577   3 3,042   2 66.7%   0 0.0%   1 3			1,294	3	3,042	2		0		1	33.3%
Interactive Media		7,451	1,410	3		2		1		0	0.0% 33.3%
Forumes	Insurance - Long Term Care Interactive Media			3	3,042			2		1	0.0%
Fasteners - Industrial & Construction				3		2		1		0	0.0%
Marble 8 Terrazzo Cleaning 8 Service	Fasteners - Industrial & Construction	4,855	1,702	3	3,042	3		0		0	0.0%
Sheet Metal Equipment & Supplies   3,797   1,902   3   3,042   2   66,7%   1   33,3%   0     Health Care - Placement   3,745   1,913   3   3,042   2   66,7%   0   0,0%   0     Engraver - Mechanical   3,627   1,944   3   3,042   2   66,7%   0   0,0%   1   3     Traffic School   3,496   1,976   3   3,042   1   33,3%   0   2   66,7%   0     Erosino Control   3,410   1,998   3   3,042   2   66,7%   1   33,3%   0     Erosino Control   3,410   1,998   3   3,042   2   66,7%   1   33,3%   0     Cranes   3,133   2,095   3   3,042   2   66,7%   1   33,3%   0     Acoustical Consultants   3,042   2   66,7%   1   33,3%   0     Electric Heatin Equipment - Wholesale & Manufacturers   2,911   2,112   3   3,042   2   66,7%   1   33,3%   0     Construction Estimates   2,822   2,440   3   3,042   3   100,0%   0   0,0%   0     Draper Installation Service   2,244   3   3,042   1   33,3%   1   33,3%   1   3     Steel Detailers - Structural   2,666   2,172   3   3,042   1   33,3%   2   2   66,7%   0     Distillers - Structural   2,666   2,172   3   3,042   1   33,3%   1   33,3%   1   3     Engine Foundation - Structure - Stru				3		3		0		0	0.0%
Health Care - Placement   3,745   1,913   3   3,042   3   100,0%   0   0,0%   0   0,0%   1   3   3   17affic School   3,496   1,976   3   3,042   1   33,3%   2   2   66,7%   0   0,0%   1   3   3,042   1   33,3%   2   3   3,042   1   33,3%   2   3   3,042   1   33,3%   0   3   3,042   1   33,3%   0   3   3,042   1   33,3%   0   3   3,042				3		2		1		0	0.0%
Engravers - Mechanical   3,627   1,944   3   3,042   2   66,7%   0   0.0%   1   3   1   1   3   1   1   3   3   4   2   66,7%   0   1   3   3   3   4   2   66,7%   0   1   3   3   4   2   66,7%   0   1   3   3   4   2   66,7%   0   1   3   3   4   2   6   6   6   6   6   6   6   6   6				3		2		1		0	0.0%
Traffic School	Engravers - Mechanical	3,627		3	3,042	2		0		1	33.3%
Frosin Control   3,410   1,998   3   3,042   2   66,7%   1   33,3%   0   0	Traffic School	3,496	1,976	3	3,042	1	33.3%	2	66.7%	0	0.0%
Acoustical Consultants   3.034   2.083   3 3.042   2 66.7%   1 33.3%   0   0	Erosion Control	3,410	1,998	3	3,042	2	66.7%	1	33.3%	0	0.0%
Electric Heating Equipment - Wholesale & Manufacturers   2.911   2.112   3   3.042   3   100.0%   0   0.0%   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0.0%   0   0.0				3		3		0		0	0.0%
Construction Estimates   2,822   2,140   3   3,042   1   33,3%   1   33,3%   1   33,3%   1   33,3%   1   33,3%   1   33,3%   1   33,3%   1   33,3%   1   33,3%   1   33,3%   1   33,3%   2   66,7%   0   0   0   0   0   0   0   0   0	ACOUSTICAL CONSUITANTS  Floctric Heating Equipment - Wholesale & Manufacturers			3		2		1		0	0.0%
Fuel - Diesel         2,812         2,141         3         3,042         3         100,0%         0         0.0%         0           Drapery Installation Service         2,762         2,153         3         3,042         1         33,3%         2         66,7%         0           Steel Detailers - Structural         2,688         2,171         3         3,042         1         33,3%         2         66,7%         0           Distillers         2,686         2,172         3         3,042         1         33,3%         1         33,3%         1         33,3%         1         33,3%         1         33,3%         1         33,3%         1         33,3%         1         33,3%         1         33,3%         1         33,3%         1         33,3%         1         33,3%         1         33,3%         1         33,3%         1         33,3%         1         33,3%         1         33,3%         1         33,3%         1         2         66,7%         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0	Construction Estimates	2,911		3		1		1		1	33.3%
Steel Detailers - Structural   2,688   2,171   3   3,042   1   33,3%   2   66,7%   0   0	Fuel - Diesel	2,812	2,141	3	3,042	3	100.0%	0	0.0%	0	0.0%
Distillers   2,686   2,172   3   3,042   1   33.3%   1   33.3%   1   33.3%   1   33.3%   1   33.3%   1   33.3%   1   33.3%   1   33.3%   1   33.3%   1   33.3%   1   33.3%   1   33.3%   1   33.3%   0   0   0   0   0   0   0   0   0	Drapery Installation Service	2,762		3	3,042	1		2		0	0.0%
Retreat Facilities         2,409         2,248         3         3,042         2         66.7%         1         33.3%         0           Chemical Plant Equipment & Supplies         2,355         2,261         3         3,042         1         33.3%         2         66.7%         0           Windows - Wells & Covers         2,277         2,283         3         3,042         3         100.0%         0         0.0%         0           Backflow Testing         2,215         2,300         3         3,042         2         66.7%         1         33.3%         0           Ventilating Contractors         2,198         2,308         3         3,042         2         66.7%         1         33.3%         0           Winemaking Equipment & Supplies         2,131         2,331         3         3,042         2         66.7%         1         33.3%         0           Unicleum Dealers         2,031         2,331         2,331         3         3,042         2         66.7%         1         33.3%         0         0           Laminations - Plastic, Paper         1,975         2,403         3         3,042         3         100.0%         0         0.0%         0 <td>Steel Detailers - Structural</td> <td>2,688</td> <td></td> <td>3</td> <td></td> <td>1</td> <td></td> <td>2</td> <td></td> <td>0</td> <td>0.0%</td>	Steel Detailers - Structural	2,688		3		1		2		0	0.0%
Retreat Facilities         2,409         2,248         3         3,042         2         66.7%         1         33.3%         0           Chemical Plant Equipment & Supplies         2,355         2,261         3         3,042         1         33.3%         2         66.7%         0           Windows - Wells & Covers         2,277         2,283         3         3,042         3         100.0%         0         0.0%         0           Backflow Testing         2,215         2,300         3         3,042         2         66.7%         1         33.3%         0           Ventilating Contractors         2,198         2,308         3         3,042         2         66.7%         1         33.3%         0           Winemaking Equipment & Supplies         2,131         2,331         3         3,042         2         66.7%         1         33.3%         0           Unioleum Dealers         2,031         2,331         2,331         3         3,042         2         66.7%         1         33.3%         0         0           Lamiations - Plastic, Paper         1,975         2,403         3         3,042         3         100.0%         0         0.0%         0 <td></td> <td>2,686</td> <td>2,1/2</td> <td>3</td> <td>3,042</td> <td>1</td> <td></td> <td>1 2</td> <td></td> <td>1</td> <td>33.3% 0.0%</td>		2,686	2,1/2	3	3,042	1		1 2		1	33.3% 0.0%
Chemical Plant Equipment & Supplies   2,355   2,261   3   3,042   1   33.3%   2   66.7%   0		2,337	2,199	3	3,042	2		1	33 3%	0	0.0%
Windows - Wells & Covers   2,277   2,283   3   3,042   3   100.0%   0   0.0%   0   0.0%   0		2,355		3	3,042	1	33.3%	2	66.7%	0	0.0%
Ventilating Contractors         2,198         2,308         3         3,042         2         66.7%         1         33,3%         0           Winemaking Equipment & Supplies         2,131         2,331         3         3,042         2         66.7%         1         33,3%         0           Linoleum Bealers         2,031         2,379         3         3,042         0         0,0%         1         33,3%         2         6           Laminations - Plastic, Paper         1,975         2,403         3         3,042         3         100,0%         0         0.0%         0           Meat Packers Equipment & Supplies         1,957         2,403         3         3,042         1         33,3%         2         66,7%         0           Quarries         1,947         2,414         3         3,042         1         33,3%         2         66,7%         0           Music Instruction - Vocal         1,918         2,423         3         3,042         2         66,7%         1         33,3%         0           Lightning Protection Equipment         1,870         2,440         3         3,042         2         66,7%         1         33,3%         0         1	Windows - Wells & Covers	2,277	2,283	3	3,042	3	100.0%	0	0.0%	0	0.0%
Winemaking Equipment & Supplies         2,131         2,331         3,042         2         66,7%         1         33,3%         0           Linoleum Dealers         2,031         2,379         3         3,042         0         0,0%         1         33,3%         0         2         66,7%         1         33,3%         0		2,215		3		2		1		0	0.0%
Linoleum Dealers   2,031   2,379   3   3,042   0   0,0%   1   33.3%   2   6				3		2		1		0	0.0%
Laminations - Plastic, Paper     1,975     2,403     3     3,042     3     100,0%     0     0,0%     0       Meat Packers Equipment & Supplies     1,957     2,409     3     3,042     1     33,3%     2     66,7%     0       Quarries     1,947     2,414     3     3,042     3     100,0%     0     0     0       Music Instruction - Vocal     1,918     2,423     3     3,042     2     66,7%     1     33,3%     0       Lightning Protection Equipment     1,870     2,440     3     3,042     1     33,3%     1     33,3%     1				3		2		1		2	66.7%
Meat Packers Equipment & Supplies         1,957         2,409         3         3,042         1         33.3%         2         66.7%         0           Quarries         1,947         2,414         3         3,042         3         100.0%         0         0.0%         0           Music Instruction - Vocal         1,918         2,423         3         3,042         2         66.7%         1         33.3%         0           Lightning Protection Equipment         1,870         2,440         3         3,042         1         33.3%         1         33.3%         1         33.3%         1         33.3%         1         33.3%         1         3         30.042         2         66.7%         1         33.3%         1         33.3%         1         33.3%         1         33.3%         1         33.3%         1         33.3%         1         33.3%         1         33.3%         1         33.3%         1         33.3%         1         33.3%         1         33.0%         1         33.3%         1         33.3%         1         33.3%         1         33.3%         1         33.3%         1         33.3%         1         33.3%         1         33.0%<				3		3		0		0	0.0%
Quarries         1,947         2,414         3         3,042         3         100.0%         0         0.0%         0           Music Instruction - Vocal         1,918         2,423         3         3,042         2         66,7%         1         33,3%         0           Lightning Protection Equipment         1,870         2,440         3         3,042         1         33,3%         1         33,3%         1         3		1,957	2,409	3	3,042	1	33.3%	2	66.7%	0	0.0%
Lightning Protection Equipment         1,870         2,440         3         3,042         1         33.3%         <	Quarries	1,947		3		3		0	0.0%	0	0.0%
				3		2		1		0	0.0%
[1,000] $[2,000]$ $[2,0$				3		1		1		1	33.3% 0.0%
				3		2		1		0	0.0%
Greate Habs 1.6012 2.4001 3 3.0421 2 00.770 1 33.370 0 0		1,813		3		2		1	33.3%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Pumps - Wholesale & Manufacturers	1,784	2,470	3	3,042	3	100.0%	0	0.0%	0	0.0%
Speakers - Rebuild & Repair Limestone	1,751 1,685	2,485 2,513	3	3,042	<u>3</u>	100.0% 33.3%	1	0.0%	0	0.0% 33.3%
Cord Blood Storage	1,669	2,519	3	3,042	3	100.0%	0	0.0%	Ō	0.0%
Aircraft Engines	1,598	2,550	3	3,042	2	66.7%	1	33.3%	0	0.0%
Imprinting	1,596	2,552	3	3,042	2	66.7%	1	33.3%	0	0.0%
Ranges & Ovens - Supplies & Parts Fire Department Equipment & Supplies	1,592 1,575	2,554 2,569	3	3,042	3	100.0% 33.3%	0	0.0% 66.7%	0	0.0%
Candle Making Supplies	1,525	2,591	3	3,042	2	66.7%	1	33.3%	0	0.0%
Surgical Instruments	1,525	2,591	3	3,042	2	66.7%	1	33.3%	0	0.0%
Interior Decorators & Designers - Workroom	1,523	2,594	3	3,042	1	33.3%	2	66.7%	0	0.0%
Consignment Service - Online	1,499 1,486	2,612 2,616	3	3,042	1	33.3% 66.7%	2	66.7% 33.3%	0	0.0%
Blasting Contractors Bags - Plastic	1,486	2,616	3	3,042		33.3%	2	66.7%	0	0.0%
ServiceStation Equipment	1,456	2,634	3	3,042	3	100.0%	0	0.0%	0	0.0%
Playing Cards	1,455	2,635	3	3,042	3	100.0%	0	0.0%	0	0.0%
Greenhouse Builders	1,454	2,636	3	3,042	2	66.7%	1	33.3%	0	0.0%
Jewelry Castings Aids Research & Clinics	1,439	2,644	3	3,042 3,042	3	100.0%	0	0.0%	0	0.0%
Bio - Chemicals	1,438 1,432	2,645 2,651	3	3,042	3	100.0%	0	0.0%	0	0.0%
Pipe Lining & Coating	1,406	2,666	3	3,042	3	100.0%	0	0.0%		0.0%
Seeds & Bulbs - Wholesale	1,389	2,670	3	3,042	2	66.7%	1	33.3%	0	0.0%
Ammunition Reloading	1,358	2,678	3	3,042	1	33.3%	2	66.7%	0	0.0%
Meditation Instruction Caregivers Resources	1,335	2,696	3	3,042 3,042	3	100.0%	0	0.0%	0	0.0% 33.3%
Bins Caregivers Resources	1,314 1,280	2,708 2,724	3	3,042	2	33.3% 66.7%	1	33.3% 33.3%	0	
Truck Permits	1,263	2,737	3	3,042	3	100.0%	0	0.0%	0	0.0%
Feed - Wholesale & Manufacturers	1,259	2,742	3	3,042	3	100.0%	0	0.0%	0	0.0%
Flag Poles	1,253	2,748	3	3,042	3	100.0%	0	0.0%	0	0.0%
Florists Supplies	1,234 1,180	2,760 2,796	3	3,042 3,042	1	33.3% 66.7%	2	66.7% 33.3%	0	0.0%
Family Planning - Abortion Services Impregnating	1,180	2,796	3	3,042	2	66.7%	1	33.3%	0	0.0%
Cement - Wholesale & Manufacturers	1,165	2,808	3	3,042	2	66.7%	1	33.3%	0	0.0%
Word Processing Service	1,148	2,817	3	3,042	3	100.0%	0	0.0%	0	0.0%
Golf Course Construction	1,129	2,830	3	3,042	3	100.0%	0	0.0%	0	0.0%
Brewers Equipment & Supplies	1,114	2,845	3	3,042	1	33.3%	2	66.7%	0	0.0%
Jewels - Imitation Wall Cleaning	1,087 1,045	2,861 2,887	3	3,042 3,042	- 2	66.7% 100.0%	1	33.3% 0.0%	0	0.0%
Tank Cleaning	1,036	2,896	3	3,042	0	0.0%	3	100.0%	0	0.0%
Bat Removal	1,015	2,907	3	3,042	2	66.7%	0	0.0%	1	33.3%
Meters	1,010	2,911	3	3,042	2	66.7%	1	33.3%	0	0.0%
Oriental Goods - Retail Pile Driving	1,001 996	2,919	3	3,042 3,042	2	66.7% 66.7%	1	33.3% 33.3%	0	0.0%
Copper Products	994	2,921 2,926	3	3,042	2	66.7%	1	33.3%	0	0.0%
Ceiling Cleaning	981	2,935	3	3,042	0	0.0%	2	66.7%	1	33.3%
Motion Picture Film Distributors & Exchange	978	2,939	3	3,042	1	33.3%	2	66.7%	0	0.0%
Horticultural Consultants	976	2,944	3	3,042	3	100.0%	0	0.0%	0	0.0%
Textile Fibers Violins	966 966	2,953 2,953	3	3,042 3,042	<u>3</u>	100.0% 33.3%	2	0.0% 66.7%	0	0.0%
Carpet & Rug Dyers	955	2,964	3	3,042	2	66.7%	1	33.3%	0	0.0%
Shoe Findings & Supplies	953	2,967	3	3,042	1	33.3%	2	66.7%	0	0.0%
Dune Buggies	934		3	3,042	1	33.3%	2	66.7%	0	0.0%
Asset Evaluators	881	3,008	3	3,042	1	33.3%	2	66.7%	0	0.0%
Paper Hangers - Wall covering Heat Exchangers	881 879	3,008 3,011	3	3,042 3,042	1	66.7% 33.3%	1	33.3% 66.7%	0	0.0%
Tourists Homes	879	3,011	3	3,042	3	100.0%	0	0.0%	0	0.0%
Publishers - Internet Guides	872	3,019	3	3,042	3	100.0%	0	0.0%	0	0.0%
Brand Development	871	3,022	3	3,042	3	100.0%	0	0.0%	0	0.0%
Horseshoe Equipment & Supplies Tables - Folding	867 865	3,028 3,029	3	3,042 3,042	3	100.0% 100.0%	0	0.0%	0	0.0%
Aircraft Instruments	854	3,032	3	3,042	<u>3</u>	33.3%	2	66.7%	0	0.0%
Fax Equipment & Systems	851	3,036	3	3,042	2	66.7%	0	0.0%	1	33.3%
Campers - Supplies & Parts	848	3,039	3	3,042	1	33.3%	2	66.7%	0	0.0%
Knitting Instruction	841	3,042	3	3,042	0	0.0%	1	33.3%	2	66.7%
Equipment Calibration Statistical Service	837 837	3,044 3,044	3	3,042	2	66.7% 100.0%	0	0.0%	1	33.3% 0.0%
Labels - Fabric	829	3,044	3	3,042	2	66.7%	1	33.3%	0	0.0%
Drafting Equipment & Supplies	810	3,061	3	3,042	3	100.0%	0	0.0%	0	0.0%
Reflexologists	798	3,074	3	3,042	1	33.3%	2	66.7%	0	0.0%
Labeling Equipment	795	3,078	3	3,042	1	33.3%	2	66.7%	0	0.0%
Carpet & Rug Binding Machines Inks - Writing & Marking	791 791	3,080 3,080	3	3,042	3	100.0% 100.0%	0	0.0%	0	0.0%
Smoke Detectors & Alarms	791	3,080	3	3,042	3	100.0%	1	33.3%	0	0.0%
Bottle Return Depot	774		3	3,042	2	66.7%	1	33.3%	0	0.0%
Pipe Line Equipment	759	3,109	3	3,042	1	33.3%	2	66.7%	0	0.0%
Metal Finishers Equipment & Supplies	752	3,120	3	3,042	2	66.7%	1	33.3%	0	0.0%
Divers	749	3,125	3	3,042	2	66.7%	1	33.3%	0	0.0%
Tool & Die Makers Equipment & Supplies Disabled Person Assistance	749 741		3	3,042	1	33.3% 66.7%	2	66.7% 33.3%	0	0.0%
חופטווכת בכופטוו עפפונע	/41	3,134		3,042		00.7%	1	33.3%		0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Tapestries	730 729	3,140	3	3,042	0	0.0%	1	33.3%	2	66.7% 33.3%
Sump Pump Contractors Encyclopedias	729	3,143 3,149	3	3,042 3,042	<u>1</u>	33.3% 33.3%	1	33.3% 66.7%	1	0.0%
Artist - Makeup	718		3	3,042	2	66.7%	1	33.3%	0	0.0%
Surveying Instruments	717	3,161	3	3,042	2	66.7%	1	33.3%	0	0.0%
Blowers & Blower Systems	701	3,178	3	3,042	2	66.7%	1	33.3%	0	0.0%
Private Health Services Plans Sweepers - Power	686 673	3,188 3,204	3	3,042	3	100.0% 66.7%	0	0.0%	0	0.0% 33.3%
Dry Cleaners - Equipment - Wholesales	622		3	3,042	<u>2</u>	100.0%	0	0.0%	1	0.0%
Garment Racks	617	3,257	3	3,042	3	100.0%	0	0.0%	0	0.0%
Wicker Products	599	3,284	3	3,042	2	66.7%	1	33.3%	0	0.0%
Water Wells - Inspection	596		3	3,042	1	33.3%	2	66.7%	0	0.0%
Plaster Craft Products & Supplies	593 591		3	3,042	0	0.0%	3	100.0%	0	0.0%
Music Copyists Schools - Holistic	591	3,295 3,295	3	3,042 3,042	1	33.3% 33.3%	2	66.7% 66.7%	0	0.0%
Windmills	591 584	3,302	3	3,042	1	33.3%	2	66.7%	0	0.0%
Data Processing Equipment	583	3,304	3	3,042	1	33.3%	2	66.7%	0	0.0%
Smart Phone Software Support	577		3	3,042	3	100.0%	0	0.0%	0	0.0%
Pies	573		3	3,042	1	33.3%	2	66.7%	0	0.0%
Tricks & Jokes Gambling Machine Supplies and Services	568 565	3,315 3,318	3	3,042 3,042	<u>3</u>	100.0%	2	0.0% 66.7%	0	0.0% 33.3%
Inks - Print & Lithograph	560	3,310	3	3,042	0	0.0%	3	100.0%	0	0.0%
Souvenirs - Wholesale & Manufacturers	557	3,330	3	3,042	. 0	0.0%	3	100.0%	0	0.0%
Mirrors - Manufacturers Supplies	556	3,331	3	3,042	0	0.0%	3	100.0%	0	0.0%
Deodorizing & Disinfecting	547	3,341 3,346	3	3,042	3	100.0%	0	0.0%	0	0.0%
Brass Products Trike Conversions, Sales & Service	545 544	3,346 3,348	3	3,042 3,042	3	100.0% 33.3%	0	0.0% 66.7%	0	0.0%
Pens & Pencils - Wholesale & Manufacturers	544	3,348	3	3,042	1	33.3% 33.3%	2	66.7%	0	0.0%
Drapery & Curtain Fixtures	541	3,352	3	3,042	3	100.0%	0	0.0%	0	0.0%
Orchid Growers	540	3,354	3	3,042	2	66.7%	1	33.3%	0	0.0%
Catalog Designers & Compilers	532	3,364	3	3,042	1	33.3%	1	33.3%	1	33.3%
Feather Goods	530		3	3,042	1	33.3%	2	66.7%	0	0.0%
Physician - Nephrology Hats - Clean & Renovate	530	3,365 3,367	3	3,042 3,042	1	33.3% 66.7%	2	66.7% 33.3%	0	0.0%
Juke Boxes	529 526	3,307	3	3,042	2	66.7%	1	33.3%	0	0.0%
Wine Cellars	523	3,376	3	3,042	0	0.0%	3	100.0%	0	0.0%
Tennis Courts - Public	521	3,381	3	3,042	3	100.0%	0	0.0%	0	0.0%
Food Facilities Consultants	514	3,390	3	3,042	3	100.0%	0	0.0%	0	0.0%
Cabanas - Beach & Pool	511 510	3,395 3,397	3	3,042 3,042	1	33.3%	1	33.3%	1	33.3% 0.0%
Aquariums - Wholesale & Manufacturers Upholsterers Supplies	510	3,397	3	3,042	2	66.7% 66.7%	1	33.3% 33.3%	0	0.0%
Steamship Agencies	506		3	3,042	3	100.0%	0	0.0%	0	0.0%
Tractor Mowing	499	3,410	3	3,042	2	66.7%	1	33.3%	0	0.0%
Electric Motor Controls - Wholesale & Manufacturers	496		3	3,042	1	33.3%	2	66.7%	0	0.0%
Meeting Management	489		3	3,042	1	33.3%	2	66.7%	0	0.0%
Tea - Manufacturer & Importer Concrete Patching Compounds	481 479		3	3,042 3,042	1	33.3% 0.0%	2	66.7% 100.0%	0	0.0%
Fur Storage	470		3	3,042	1	33.3%	2	66.7%	0	0.0%
Dentist Information Bureaus	465	3,460	3	3,042	1	33.3%	1	33.3%	1	33.3%
Syrups	458		3	3,042	2	66.7%	1	33.3%	0	0.0%
Zoological Gardens	451		3	3,042	2	66.7%	1	33.3%	0	0.0%
Microfilm Service, Equipment & Supplies Sound Control Structures & Equipment	438 432	3,493 3,504	3	3,042 3,042		66.7% 33.3%	1	33.3%	0	0.0%
Marine Electric Service	430		3	3,042	2	66.7%	1	66.7% 33.3%	0	0.0%
Pharmacies - Infusion Services	428	3,515	3	3,042	2	66.7%	1	33.3%	0	0.0%
Butchers Equipment & Supplies	420	3,530	3	3,042	0	0.0%	3	100.0%	0	0.0%
Motion Picture Equipment & Supplies	414		3	3,042	3	100.0%	0	0.0%	0	0.0%
Potato Chips	414 408	3,540	3	3,042	3	100.0%	0	0.0%	0	0.0%
Refrigerators & Freezers - Wholesale & Manufacturers Plastics - Machinery & Equipment	408 394		3	3,042 3,042	1	33.3% 33.3%	2	66.7% 66.7%	0	0.0%
Chemical Production	389		3	3,042	1	33.3%	1	33.3%	1	33.3%
Aircraft Brokers	384	3,584	3	3,042	2	66.7%	1	33.3%	0	0.0%
Hail Repair	371	3,608	3	3,042	2	66.7%	0	0.0%	1	33.3%
Microphones	370	3,611	3	3,042	2	66.7%	1	33.3%	0	0.0%
Pilot Car Service Leather Clothing - Wholesale & Manufacturers	366 363		3	3,042 3,042	0	0.0% 33.3%	3	100.0% 33.3%	0	0.0% 33.3%
Labor Contractors	354	3,641	3	3,042	2	66.7%	1	33.3%	1	0.0%
Ultrasonic Equipment & Supplies	354	3,641	3	3,042	1	33.3%	2	66.7%	0	0.0%
Boxes - Plastic & Transparent	345	3,660	3	3,042	0	0.0%	1	33.3%	2	66.7%
Ranges & Ovens - Dealers	333	3,670	3	3,042	0	0.0%	3	100.0%	0	0.0%
Color Consultants Screens - Decorative	329 322	3,675 3,689	3	3,042 3,042	2	66.7% 33.3%	1	33.3%	0	0.0%
Paternity Tests & Services	318	3,689	3	3,042	3 T	33.3% 100.0%		66.7%	0	0.0%
Composting Systems	312		3	3,042	1	33.3%	2	66.7%	0	0.0%
Safe & Vault Movers	304	3,720	3	3,042	2	66.7%	1	33.3%	0	0.0%
Motel & Hotel Equipment & Supplies	301	3,725	3	3,042	1	33.3%	2	66.7%	0	0.0%
Fishermen - Commercial	288		3	3,042	2	66.7%	0	0.0%	1	33.3%
Auto Boosting Services	278 278	3,777	3	3,042 3,042	2	66.7% 66.7%	1	33.3% 33.3%	0	0.0%
Textile Printing Equipment & Supplies	2/8	3,///		3,042	2	66.7%	1	33.3%	. 0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Tailors Supplies	277		3	3,042	0	0.0%	3	100.0%	0	0.0%
Perfumes - Raw Materials & Supplies Ski Tours	275 269		3	3,042 3,042	2	66.7% 66.7%	1	0.0% 33.3%	1 0	33.3%
Humidifying Apparatus	264	3,807	3	3,042	2	66.7%	1	33.3%	0	0.0%
Media Buying Service	247	3,852	3	3,042	1	33.3%	2	66.7%	0	0.0%
Canoe Rental & Trips	240		3	3,042	1	33.3%	2	66.7%	0	
Rack Merchandise Service	235		3	3,042 3,042	3	100.0% 100.0%	0	0.0%	0	0.0%
Childproofing Services Drying Service	234 233	3,891	3	3,042	<u> </u>	0.0%	3	100.0%	0	0.0%
Barbers Equipment & Supplies	225	3,911	3	3,042	2	66.7%	1	33.3%	0	0.0%
Artificial Eyes - Human	218	3,926	3	3,042	1	33.3%	2	66.7%	0	0.0%
Newspaper Feature Syndicates	206		3	3,042	1	33.3%	2	66.7%	0	0.0%
Air Pollution Measuring Equipment & Service	188 187	3,997 4,004	3	3,042 3,042	3	100.0%	0	0.0% 100.0%	0	0.0%
Timing Devices Buttons - Clothing	187	4,004	3	3,042	<u>U</u>	100.0%	3	0.0%	0	0.0%
Pole Fitness	181	4,018	3	3,042	1	33.3%	1	33.3%	1	33.3%
Custom Tile Painting	180		3	3,042	3	100.0%	0	0.0%	0	0.0%
Shopping Carts & Baskets	177		3	3,042	1	33.3%	2	66.7%	0	
Color Separations - Offset , Photo Engraving	174	4,040	3	3,042	1	33.3%	2	66.7%	0	0.0%
Steam Specialties Colocation Services	162 160	4,074 4,081	3	3,042 3,042	0	0.0% 100.0%	3	100.0%	0	0.0%
Swim Spas	142		3	3,042		33.3%	2	66.7%	0	0.0%
Water Skiing Instruction	128		3	3,042	3	100.0%	0	0.0%	0	
Watchmakers Equipment & Supplies	118	4,221	3	3,042	2	66.7%	1	33.3%		0.0%
Parapsychologists	113	4,236	3	3,042	3	100.0%	0	0.0%	0	0.0%
Dishwashing Machines - Dealers	104		3	3,042	2	00.7 70	1	33.3%	0	0.0%
Dress Trimmings Pub Food	87 87		3	3,042 3,042	1	33.3% 33.3%	2	66.7% 66.7%	0	0.0%
Table Tennis Equipment	87	4,329	3	3,042	2	66.7%	1	33.3%	0	0.0%
Shoe Manufacturers Supplies	86	4,334	3	3,042	2	66.7%	1	33.3%	0	0.0%
Music Writers Supplies	83		3	3,042	0	0.0%	3	100.0%	0	0.0%
Mops - Wholesale & Manufacturers	74		3	3,042	3	100.0%	0	0.0%	0	0.0%
Horse race Handicapping	73		3	3,042	1	33.3%	2	66.7%	0	0.0%
Parasail Service & Supplies	71 58	4,410	3	3,042	2	66.7%	0	0.0%	1	33.3%
Golf Equipment - Repair School Lunch Ordering & Management	55	4,480 4,497	3	3,042 3,042	2	66.7% 66.7%	1	33.3% 33.3%	0	0.0%
Crystals - Industrial	42		3	3,042	2	66.7%	1	33.3%	0	0.0%
Glass Beads - Industrial	39		3	3,042	0	0.0%	3	100.0%	0	0.0%
Titanium	15		3	3,042	0	0.0%	3	100.0%	0	0.0%
Anti-Fogging Compounds	7,562	4,906 1,394	3	3,042	1	33.3% 100.0%	2	66.7%	0	0.0%
Annuities Concrete Breaking, Cutting, Sawing	6,685	1,394	2	3,278	2	100.0%	0	0.0%	0	
Oilfield Equipment	6,569	1,496	2	3,278	0		2	100.0%	0	0.0%
Tool & Die Makers	6,018	1,558	2	3,278	2	100.0%	0	0.0%	0	0.0%
Venetian Blinds - Repair & Cleaning	4,785	1,709	2	3,278	1	50.0%	1	50.0%	0	0.0%
Metals - Precious - Sheet, Wire, Tubing	4,063	1,845	2	3,278	1	50.0%	1	50.0%	0	0.0%
Factors Ashestes Canaulting & Testing	3,999 3,798	1,858	2	3,278	2	100.0%	0	0.0%	0	0.070
Asbestos Consulting & Testing Valves	3,798	1,901 1,921	2		2	50.0% 100.0%	1	50.0%	. 0	0.0%
Television & Radio Broadcast Schools	3,643	1,939	2	3,278 3,278	2	100.0%	0	0.0%	0	0.0%
Developmental Disability Services	3,587	1,951	2	3,278	2	100.0%	0	0.0%	0	0.0%
Lie Detection Service	3,531	1,964	2	3,278	2	100.0%	0	0.0%	0	0.0%
Concrete Pumping Service	3,492	1,980	2	3,278	0		1	50.0%	1	50.0%
Attorneys & Lawyers - Employment & Workers Compensation	3,348 2,859	2,009	2	3,278	2	100.0%	0	0.0%	0	0.0%
Post-Construction Clean Up Piping Contractors	2,859	2,126 2,170	2	3,278 3,278	2	100.0% 100.0%	0	0.0%	0	0.0%
Metal Stamping	2,255	2,291	2	3,278	0	0.0%	2	100.0%	0	0.0%
Child Care Referral	2,247	2,294	2	3,278	2	100.0%	0	0.0%	0	0.0%
Rest Homes	2,205	2,303	2	3,278	1	50.0%	1	50.0%	0	0.0%
Paper Manufacturers	2,191	2,312	2	3,278	2	100.0%	0	0.0%	0	0.070
Biomedical Products - Research	2,164 2,089	2,322 2,348	2	3,278 3,278	0	0.0% 50.0%	2	100.0% 50.0%	0	0.0%
Silverware Bearings	2,089	2,346	2	3,278	1	50.0%	1	50.0%	0	0.0%
Shredding Services	2,059	2,366	2	3,278	2	100.0%	0	0.0%	0	0.0%
Theatrical & Stage Lighting Equipment	2,059 2,058	2,366 2,367	2	3,278 3,278	2	100.0%	0	0.0%	0	0.0%
Metal Powder Fabricators	2,052	2,370	2	3,278	1	50.0%	1	50.0%	0	0.0%
Organs	2,018	2,383	2	3,278		50.0%	1	50.0%	0	0.0%
Guardian Services - Adult & Child Truck Bodies	2,016 1,959	2,385 2,408	1 2	3,278 3,278	1	50.0% 50.0%	1	50.0% 50.0%	0	0.0%
Glass Board - Up Service	1,959	2,408	2	3,278	1	50.0%	1	50.0%	0	0.0%
Murals	1,881	2,434	2	3,278	1	50.0%	0	0.0%	1	50.0%
Farm Management	1,877	2,435	2	3,278	2	100.0%	0	0.0%	0	0.0%
Medical Case Management	1,836	2,449	2	3,278	1	50.0%	1	50.0%	0	0.0%
Fix-It Shops	1,776	2,473	2	3,278	2	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Mediation & Arbitration	1,772	2,477	2	3,278	1		1	50.0%	0	
Sweeping Service - Power Marine Surveyors	1,762 1,745	2,480 2,489	1 2	3,278	2	100.0% 50.0%	0	0.0% 50.0%	. 0	0.0%
Water Main Contractors	1,745	2,489	2	3,278	7	100.0%	1	0.0%	0	0.0%
Drilling & Boring Equipment & Supplies	1,625	2,431	2	3,278	2	100.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Not Elsewhere Classified After Investigation	1,614 1,569	2,543	2	3,278	0	0.0%	2	100.0%	0	0.0%
Moving Supplies Plants - Wholesale	1,569	2,573 2,579	2	3,278	1	50.0% 50.0%	1	50.0% 50.0%	0	0.0%
Proofreading	1,505	2,607	2	3,278	1	50.0%	1	50.0%	0	0.0%
Tile Restoration	1,460	2,630	2	3,278	1	50.0%	1	50.0%	0	0.0%
Orchards	1,450	2,640	2	3,278	2	100.0%	0	0.0%	0	0.0%
Air Flight Attendants Charity - Advertising for Publications	1,438 1,431	2,645 2,653	2	3,278	2	100.0%	0	0.0% 100.0%	0	0.0%
Fire & Flood Emergency Service	1,431	2,660	2	3,278	2	100.0%	2	0.0%	0	0.0%
Crematories	1,356	2,680	2	3,278	1	50.0%	1	50.0%	0	0.0%
Cylinders - Air & Hydraulic	1,351	2,685	2	3,278	2	100.0%	0	0.0%	0	0.0%
Elevator Consultants	1,339	2,691	2	3,278	1	50.0%	1	50.0%	0	0.0%
X-Ray Apparatus & Supplies Contractors - Acoustical Ceiling	1,338 1,333	2,693 2,700	2	3,278 3,278	0	0.0% 100.0%	2	100.0% 0.0%	0	0.0%
Powder Processing - Industrial	1,304	2,714	2	3,278	0	0.0%	2	100.0%	0	0.0%
Metal Shapes - Extruded	1,283	2,723	2	3,278	2	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Trademark	1,267	2,734	2	3,278	1	50.0%	1	50.0%	0	0.0%
Bronzing	1,258	2,743	2	3,278	2	100.0%	0	0.0%	0	0.0%
Elevator Installation Personal Chef	1,239 1,233	2,754 2,762	2	3,278 3,278	1	50.0% 50.0%	1	50.0% 50.0%	0	0.0%
Tanks - Fiber Glass, Plastic	1,233	2,762	2	3,278	2	100.0%	1	0.0%	0	0.0%
Grain Dealers	1,178	2,800	2	3,278	0	0.0%	2	100.0%	0	0.0%
Lumber Carriers	1,175	2,801	2	3,278	1	50.0%	1	50.0%	0	0.0%
Luggage Carriers	1,162	2,811	2		2	100.070	0	0.0%	0	
Partitions Pattern Makers	1,132	2,828 2,841	2	3,278 3,278	1	50.0%	1	50.0% 50.0%	0	0.0%
Pattern Makers Sandblasting Equipment & Supplies	1,116 1,113	2,841 2,846	2	3,278	1	50.0% 100.0%	1	50.0%	0	0.0%
Wall Coatings	1,113	2,852	2	3,278	1	50.0%	1	50.0%	0	0.0%
Truck Driver Leasing	1,055	2,880	2	3,278	2	100.0%	0	0.0%	0	0.0%
Child Parent Development Centers	1,049	2,884	2	3,278	2	100.0%	0	0.0%	0	0.0%
Upholstery Fabrics - Wholesale & Manufacturers	1,040	2,890	2	3,278	2	100.0%	0	0.0%	0	0.0%
Wood Preservatives	1,032	2,900	2	3,278	2	100.0%	0	0.0%	0	0.0%
Livestock Feeding Copyright Service	1,002 992	2,917 2,927	2	3,278 3,278	2	100.0%	0	0.0%	0	0.0%
Fans - Attic	978	2,939	2	3,278	2	100.0%	0	0.0%	0	0.0%
Lead Abatement	970		2	3,278	0	0.0%	2	100.0%	0	0.0%
Employee Assistance Programs	967	2,951	2	3,278	0	0.0%	2	100.0%	0	0.0%
Insurance - Crop	966	2,953	2	3,278	1	50.0%	1	50.0%	0	0.0%
Stenographers - Public Archery Ranges	964 947	2,956 2,970	2	3,278 3,278	2	100.0%	0	0.0% 100.0%	0	0.0%
Soil Testing	912		2	3,278	1	50.0%	1	50.0%	0	0.0%
Two-Way Radio Sales & Service	900		2	3,278	0		2	100.0%	0	0.0%
Fireproofing	872	3,019	2	3,278	1	50.0%	1	50.0%	0	0.0%
Game Farms	854	3,032 3,032	2	3,278	1	50.0%	1	50.0%	0	0.0%
Geophysicists Music Boxes	854 816	3,032 3,057	2	3,278 3,278	0	0.0% 100.0%	2	100.0%	0	0.0%
Promotional Products - Non-Wearable	801		2	3,278	2	100.0%	0	0.0%	0	0.0%
Railroads - Freight	797	3,076	2	3,278	2	100.0%	0	0.0%	0	0.0%
Salt	789	3,085	2	3,278	0	0.0%	2	100.0%	0	0.0%
Olive Oil	781		2	3,278	0	0.070	2	100.0%	0	0.0%
Engraving Equipment & Supplies Hardwood Floor Maintenance	770 769		2	3,278	0	0.0%	1	50.0%	1	50.0% 0.0%
Sports Hospitality	757	3,101 3,111	2	3,278 3,278	1	50.0% 50.0%	1	50.0% 50.0%	0	0.0%
Tanks - Repair	752	3,120	2	3,278	1	50.0%	1	50.0%	0	0.0%
Neckwear - Retail	751	3,123	2	3,278	2	100.0%	0	0.0%	0	0.0%
Popcorn Machines	738	3,135	2	3,278	0	0.0%	2	100.0%	0	0.0%
Wallpaper Removing	730	3,140	2	3,278	1	50.0%	1	50.0%	0	0.0%
Buses - Repair & Service Nurses-Practitioners	709 706	3,168 3,173	2	3,278 3,278	1	50.0% 100.0%	0	0.0% 0.0%	1	50.0% 0.0%
Rubber - Synthetic	703	3,175	2	3,278	2	100.0%	0	0.0%	0	0.0%
Ice Cream Manufacturers Equipment	682	3,196	2	3,278	2	100.0%	0	0.0%	0	0.0%
Silversmiths & Goldsmiths	681	3,198	2	3,278	2	100.0%	0	0.0%	0	0.0%
Saws - Sharpen & Repair	677	3,201 3,204	2	3,278	2	100.0%	0	0.0%	0	0.0%
Aquariums - Lease & Maintenance Business Processing Optimization	673 673	3,204 3,204	2	3,278 3,278	2	100.0% 50.0%	0	0.0% 50.0%	0	0.0%
Mountain/Rock Climbing Instruction	673	3,204	2	3,278	1	50.0%	1	50.0%	0 n	0.0%
Belting & Supplies	670	3,210	2	3,278	1	50.0%	1	50.0%	0	0.0%
Veterinarians Information & Referral	666	3,215	2	3,278	2	100.0%	0	0.0%		0.0%
Slate	659		2	3,278	2	100.070	0	0.0%	0	0.070
Childrens & Infants Wear - Wholesale & Manufacturing	657	3,226	2	3,278	0	0.0%	1	50.0%	1	50.0%
Countertops - Concrete Fasteners - Textile & Apparel	649 649	3,235 3,235	2	3,278 3,278	1	50.0% 50.0%	1	50.0% 50.0%	0	0.0%
Hosiery - Wholesale & Manufacturers	636	3,233	2	3,278	1	50.0%	1	50.0%	0	0.0%
Encyclopedia & Book Sales by Internet	626	3,252	2	3,278	2	100.0%	0	0.0%	0	0.0%
Oil Handling Equipment	615		2	3,278	0	0.0%	2	100.0%	0	0.070
Exhibit Design & Construction	603	3,280	2	3,278	2	100.0%	0	0.0%	0	0.0%
Systems & Software Testing	598 597	3,285	2	3,278	1	50.0%	1	50.0%	0	0.0%
Wire Rope Horse Shoeing	597 589	3,286 3,298	2	3,278 3,278	1	50.0% 100.0%	1	50.0% 0.0%	0	0.0%
noise Shoeling	589	3,298	2	3,2/8	2	100.0%	. 0	U.0%	1 0	0.0%

Gridge Parties   1997	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Foodstorm	Converters - Electric	587	3,300	2	3,278	1	50.0%	1	50.0%	0	0.0%
Section   Sect		567		2		1		1		0	
Section   Sect		563		2		1		1		0	0.0%
Secretary Confession	Roof Cooling Systems	563	3,321	2	3,278	2	100.0%	0	0.0%	0	0.0%
Tend a Marke Jonnesson  V. 1. 141  V. 1. 145  V.	Ski Equipment Rental			2		2		0		0	0.0%
Teamer of Productions				2		1		1		0	
Colon Design   Colo				2	3,2/8	2		0		0	
Section Compared				2	3,2/8	<u>1</u>		1		0	
Seed Seed Assembly Seedens		522		2	3,278	0		2		0	0.0%
Sade France   1514   1.90   2   1.70   2	Bicycle Racks & Security Systems	521		2		1	50.0%	1		0	0.0%
Mages   Mage		516		2	3,278	1		1	50.0%	0	0.0%
Facilities				2	3,278	1		1		0	
Commonting Processes			3,417	2	3,2/8	1		1	50.0%	1 1	50.0%
Standard Compress				2		0		2		0	0.0%
Proceed of the Secretary   1	Steamship Companies			2		2		0		0	0.0%
Description   1				2	3,278	1		1		0	0.0%
Longer Prints				2	3,278	1		1		0	0.0%
Vacuum Contential				2		0		1		1	
Majority				2		<u>U</u>		2		0	
Carleys, Februsoment		450		2	3,278	2		0		0	0.0%
Search Anthony Service	Charity - Environment	438	3,493	2	3,278	1	50.0%	1		0	0.0%
Fighbaships Reclines - Service & Repair   458   3,115   2 3,778   1 50.0%   1 50.0%   0 30.0%	Jewelry Advisory Service			2				0		0	0.0%
Memi Service		430		2		1		1		0	
Name   Security   Se		428		2	3,278	1		1		0	
Tree Seniores - Transplante			3,518	2		2		0		1 1	
Colls - Electric			3,524	2		<u>2</u>	0.0%	2		0	0.0%
Regins   386   3.578   2   3.278   0   0.0%   2   100.0%   0   0.05    Furniture Street Presented Support   1.00				2		1		1		0	0.0%
Regins   386   3.578   2   3.278   0   0.0%   2   100.0%   0   0.05    Furniture Street Presented Support   1.00	Tractor Distributors & Manufacturers	402		2	3,278	1	50.0%	1	50.0%	0	0.0%
Sensor Paralment Equipment   381   3,588   2   3,278   2   100.0%   0   0.0	Resins	386		2		0		2		0	0.0%
Furniture Stripgines   382   3.591   2   3.278   2   100.0%   0   0.0%   0		386	3,578	2	3,278	1		1		0	0.0%
Fingerprinting Equipment & Supplies   3.598   2 3.278   1 50.0%   1 50.0%   0 0.0%				2		2		0		0	
Fishing Piers   326   3,599   2   3,278   2   100,0%   0   0.0%				2		1		1		0	0.0%
Compressors - Repair  (50) 3613 2 3,278 1 50,0% 1 50,0% 0 0.0% (60) 1 50,0% 0 0.0% (60	Fishing Piers	378		2		2		0		0	0.0%
Ness A Nettury  (Nin)  (Sin)		372	3,607	2	3,278	1		1		0	0.0%
Kins (Mins (				2		1		1		0	
Pipe & Boller Covering Contractors   356   3,638   2   3,278   2   100,0%   0   0.0%   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0		365		2	3,2/8			1			
Charty - Elderty		356	3,621	2	3,278	2		1		0	0.0%
Charty - Elderty		353		2	3,278	1		1		0	0.0%
Garment Hangers   348   3,655   2   3,278   2   100,0%   0   0,0	Charity - Elderly	350	3,649	2	3,278	2	100.0%	0		0	0.0%
Rope				2		2		0			0.0%
Disposable Products   327   3,680   2   3,278   2   100,0%   0   0,0%   0				2		2		0		0	0.070
Disposable Products   327   3,680   2   3,278   2   100,0%   0   0,0%   0		347		2	3,2/8	2		2		0	
Animal Supplies - Zoo, Circus   3.25   3,693   2   3,278   1   50,0%   1   50,0%   0   0.0%   0   0		327	3,680	2	3,278	2		0		0	0.0%
Personal Organizer   3.694   2 3.278   1 50.0%   1 50.0%   0 0.05	Animal Supplies - Zoo, Circus	325	3,683	2	3,278	1		1		0	0.0%
Senerators - Steam				2		2		0		0	0.0%
Senerators - Steam		319		2	3,278	1		1	50.0%	0	0.0%
Cylinder Heads - Auto & Motorcycle   310   3.711   2   3.278   1   50.0%   1   50.0%   0   0.0%   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0		319		2	3,2/8	1		1		0	0.0%
Boat Club Does & Dyes Light Do				2		<u>1</u>		1		0	
Dves & Dvestuff         306         3,716         2         3,278         1         50,0%         1         50,0%         0         0.0%           Home Electrories - Designers         306         3,716         2         3,278         2         100,0%         0         0.0%         0         0.0%           Embroidery Design Punching         303         3,721         2         3,278         2         100,0%         2         100,0%         0         0.0%           Water Mitidation         298         3,724         2         3,278         2         100,0%         0         0.0%         0         0.0%           Bullet-Resistant Equipment         296         3,734         2         3,278         0         0.0%         2         100,0%         0         0.0%           Work Clothes - Wholesale & Manufacturers         296         3,734         2         3,278         0         0.0%         2         100,0%         0         0.0%           Fans - Repair         292         3,745         2         3,278         1         50,0%         1         50,0%         0         0.0%           Skit Equipment - Repair         292         3,745         2         3,278		308	3,714	2		2		0		0	0.0%
Embroidery Design Punching 303 3,721 2 3,278 0 0,0% 2 100,0% 0 0,0% Bullet-Resistant Equipment 298 3,726 2 3,278 0 0,0% 2 100,0% 0 0,0% Bullet-Resistant Equipment 296 3,734 2 3,278 0 0,0% 2 100,0% 0 0,0% Fans - Repair 3,734 2 3,278 1 50,0% 1 50,0% 0 0,0% Fans - Repair 292 3,745 2 3,278 1 50,0% 1 50,0% 0 0,0% Fans - Repair Repair Resistant Resis	Dyes & Dyestuff	306	3,716	2	3,278	1		1	50.0%	0	0.0%
Water Mitigation         298         3,726         2         3,278         2         100,0%         0         0,0%         0	Home Electronics - Designers	306	3,716	2	3,278	2		0		0	0.070
Bullet-Resistant Equipment				2		0		2		0	
Work Clothes - Wholesale & Manufacturers         296         3,734         2         3,278         1         50.0%         1         50.0%         0         0.0%           Fairs - Repair         292         3,745         2         3,278         1         50.0%         1         50.0%         0         0.0%           Ski Equipment - Repair         292         3,745         2         3,278         1         50.0%         1         50.0%         0         0.0%           Natural Stone Restoration & Cleaning         289         3,751         2         3,278         0         0.0%         2         100.0%         0         0.0%           Aganifying Glasses         281         3,770         2         3,278         1         50.0%         1         50.0%         0         0.0%           Convention Information         276         3,784         2         3,278         1         50.0%         1         50.0%         0         0.0%           Plastics - Scrap         268         3,798         2         3,278         1         50.0%         1         50.0%         0         0.0%           Plastics - Scrap         267         3,800         2         3,278 <td< td=""><td></td><td>298</td><td>3,726</td><td>2</td><td>3,2/8</td><td></td><td></td><td>0</td><td></td><td>0</td><td></td></td<>		298	3,726	2	3,2/8			0		0	
Ski Equipment - Repair   Sci Equipment - Rep		296	3,734	2	3,278	1		1		0	0.0%
Ski Equipment - Repair   Sci Equipment - Rep	Fans - Repair	292	3,745	2	3,278	0		2		0	0.0%
Magnifying Glasses         281         3,770         2         3,278         1         50.0%         1         50.0%         0         0.0           Convention Information         276         3,784         2         3,278         1         50.0%         1         50.0%         0         0.0           Dressmaking Schools         268         3,788         2         3,278         0         0.0%         2         100.0%         0         0.0%           Plastics - Scrap         267         3,800         2         3,278         0         0.0%         2         100.0%         0         0.0%           Carpet & Rug Weavers         265         3,805         2         3,278         0         0.0%         2         100.0%         0         0.0%           Addressing Plate Service         263         3,809         2         3,278         0         0.0%         2         100.0%         0         0.0%           Addressing Plate Service         255         3,826         2         3,278         0         0.0%         2         100.0%         0         0.0%           Building & Development Permits         255         3,826         2         3,278         0	Ski Equipment - Repair	292	3,745	2	3,278	1	50.0%	1	50.0%	0	0.0%
Convention Information         276         3,784         2         3,278         1         50.0%         1         50.0%         0         0.0%           Dressmaking Schools         268         3,798         2         3,278         0         0.0%         2         100.0%         0         0.0%           Plastics - Scrap         267         3,800         2         3,278         0         0.0%         2         100.0%         0         0.0%           Carpet & Rug Weavers         265         3,805         2         3,278         2         100.0%         0         0.0%	Natural Stone Restoration & Cleaning			2		0		2		0	0.0%
Dressmaking Schools         268         3,798         2         3,278         0         0,0%         2         100,0%         0         0.0%           Plastics - Scrap         267         3,800         2         3,278         0         0,0%         2         100,0%         0         0.0%           Carpet & Rug Weavers         265         3,805         2         3,278         2         100,0%         0         0,0%         0         0.0%         0				2				1		0	
Plastics - Scrap     267     3,800     2     3,278     0     0,0%     2     100,0%     0     0,0%       Carpet & Rug Weavers     265     3,805     2     3,278     2     100,0%     0     0,0%     0     0,0%     0     0.0%       Addressing Plate Service     263     3,809     2     3,278     0     0,0%     2     100,0%     0     0.0%       Building & Development Permits     256     3,826     2     3,278     0     0,0%     2     100,0%     0     0     0.0%       Blicast Cars - Dealers     252     3,841     2     3,278     1     50,0%     1     50,0%     0     0.0%       Knitted Fabrics     249     3,843     2     3,278     1     50,0%     0     0,0%     1     50,0% <td></td> <td>2/6</td> <td>3,/84</td> <td>2</td> <td>3,2/8</td> <td>1</td> <td></td> <td>1</td> <td></td> <td>0</td> <td></td>		2/6	3,/84	2	3,2/8	1		1		0	
Carpet & Rug Weavers     255     3,805     2     3,278     2     100,0%     0     0,0%     0     0       Addressing Plate Service     263     3,809     2     3,278     0     0,0%     2     100,0%     0     0       Building & Development Permits     256     3,826     2     3,278     0     0,0%     2     100,0%     0     0       Diecast Cars - Dealers     252     3,841     2     3,278     1     50,0%     1     50,0%     0     0,0%     1       Kinted Fabrics     249     3,843     2     3,278     1     50,0%     0     0,0%     1     50,0%     1     50,0%     0     0,0%     1     50,0%     0     0,0%     1     50,0%     0     0,0%     1     50,0%     0     0,0%     1     50,0%     0     0,0%     1     50,0%     0     0,0%     0     0,0%     0     0,0%     0     0,0%     0     0,0%     0     0,0%     0     0,0%     0     0,0%     0     0,0%     0     0,0%     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0 <td></td> <td></td> <td>3,798</td> <td>2</td> <td>3,278</td> <td>0</td> <td></td> <td>2</td> <td></td> <td>0</td> <td>0.0%</td>			3,798	2	3,278	0		2		0	0.0%
Addressing Plate Service 263 3,809 2 3,278 0 0,0% 2 100,0% 0 0.09 Building & Development Permits 256 3,826 2 3,278 0 0,0% 2 100,0% 0 0 0.09 Building & Development Permits 5,841 2 3,278 1 50,0% 1 50,0% 0 0.09 Knitted Fabrics 249 3,843 2 3,278 1 50,0% 0 0,0% 1 50,	Carpet & Rug Weavers			2		2		0		0	0.0%
Building & Development Permits         256         3,826         2         3,278         0         0,0%         2         100,0%         0	Addressing Plate Service	263	3,809	2	3,278	0	0.0%	2	100.0%	0	0.0%
Knitted Fabrics	Building & Development Permits	256	3,826	2	3,278	0		2	100.0%	0	0.0%
Fishery Consultants 247 3,852 2 3,278 1 50,0% 1 50,0% 0 0.0%   Locomotives 244 3,863 2 3,278 0 0.0% 2 100.0% 0 0.0%				2				1		0	
Locomotives 244 3,863 2 3,278 0 0.0% 2 100.0% 0 0.0%				2		1		0		1	
				2				2		0	0.0%
	Drywall Taping and Texturing			2	3,278	2		0		0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Loan Acceleration	241	3,869	2	3,278	2	100.0%	0	0.0%	0	0.0%
Refrigerators & Freezers - Supplies & Parts Coin & Bill Change Machines	233 231	3,891 3,897	2	3,278	1 2	50.0% 100.0%	1	50.0%	0	0.0%
Drills	229		2	3,278	1	50.0%	1	50.0%	0	0.0%
Chess Instruction	228	3,907	2	3,278	1	50.0%	1	50.0%	0	0.0%
Clocks - Wholesale & Manufacturers	214	3,932	2	3,278	2	100.0%	0	0.0%	0	0.0%
Domestic Abuse Services Tunneling Contractors	206 203		2	3,278	2	100.0%	0	0.0% 100.0%	0	0.0%
Parenting Classes	200		2	3,278	1	50.0%	1	50.0%	0	0.0%
Debris Box Service	197	3,973	2	3,278	2	100.0%	0	0.0%	0	0.0%
Plumbing Fixtures, Parts, Supplies - Used	193	3,984	2	3,278	0	0.0%	2	100.0%	0	0.0%
Photo Electric Cells & Equipment	192		2	3,278	0	0.0%	2	100.0%	0	0.0%
Sink Manufacturers	188		2	3,278	0	0.0%	2	100.0%	0	0.0%
Schools - Dental Assistant Attorneys & Lawyers - Collaborative Divorce	183 181		2	3,278 3,278	<u>2</u>	100.0%	2	0.0% 100.0%	0	0.0%
Safes & Vaults - Opening & Repairing	174		2	3,278	1	50.0%	1	50.0%	0	0.0%
Printers - Letterpress	172	4,046	2	3,278	2	100.0%	0	0.0%	0	0.0%
Carpet & Rug Binding	164		2	3,278	2	100.0%	0	0.0%	0	0.0%
Musical Instruments - Rental	164		2	3,278	0	0.0%	2	100.0%	0	0.0%
Wax Birth Control Information Centers	160 156		2	3,278 3,278	1	50.0%	1	50.0% 100.0%	0	0.0%
Notions - Retail	155		2	3,278	2	100.0%	0	0.0%	0	0.0%
Paper Boxboard	154	4,097	2	3,278	0	0.0%	2	100.0%	0	0.0%
Glass Coating & Tinting Machinery	153	4,099	2	3,278	1	50.0%	1	50.0%	0	0.0%
Boutique - Battling Cancer Related Products	152	4,104	2	3,278 3,278	2	100.0%	0	0.0%	0	0.0%
Auto Manufacturers & Distributors - Specialty Body Drapery & Curtain Fabric - Wholesale & Manufacturers	147 147		2	3,278 3,278	2	100.0%	0	0.0%	0	0.0% 100.0%
Gas Lights	147	4,124	2	3,278	<u>U</u>	0.0%	2	100.0%	2	0.0%
Visual Control Systems	144	4,136	2	3,278	2	100.0%	0	0.0%	0	0.0%
Fish By-Products	137	4,153	2	3,278	2	100.0%	0	0.0%	0	0.0%
Luggage Manufacturers Equipment & Supplies	136		2	3,278	2	100.0%	0	0.0%	0	0.0%
Strapping & Strapping Equipment	135		2	3,278	1	50.0%	1	50.0%	0	0.0%
Filorology Pathtuba & Chausara	134 133		2	3,278	1	50.0%	1	50.0%	0	0.0%
Fiberglass - Bathtubs & Showers Hearing Aids Parts & Repairing	133		2	3,278 3,278	<u>U</u>	0.0%	2	100.0% 100.0%	0	0.0%
Bowling Lane Refinish & Repair	109	4,257	2	3,278	2	100.0%	0	0.0%	0	0.0%
Pools - Therapy	109	4,257	2	3,278	2	100.0%	0	0.0%	0	0.0%
Doors - Patio	106		2	3,278	2	100.0%	0	0.0%	0	0.0%
Pinata Sales	103	4,276	2	3,278	0	0.0% 50.0%	2	100.0%	0	0.0%
Swimming Pool Kits Optometric Information Bureaus	99 94		2	3,278	1		1	50.0% 50.0%	0	0.0%
Choreographers	91		2	3,278	0		2	100.0%	0	0.0%
Thread	86	4,334	2	3,278	2	100.0%	0	0.0%	0	0.0%
Windshield Wipers	85	4,339	2	3,278	1	50.0%	1	50.0%	0	0.0%
Aerial Lift - Repair & Maintenance	82	4,361	2	3,278	0	0.070	0	0.0%	2	100.0%
Cosmetic Sales by Mail Touch Screen Equipment	81 81		2	3,278 3,278	2	0.0% 100.0%	1	50.0% 0.0%	1	50.0% 0.0%
Dome Structures	78		2	3,278	2	100.0%	0	0.0%	0	0.0%
Tape Recorders - Sound - Service & Repair	78	4,377	2	3,278	1	50.0%	1	50.0%	0	0.0%
Cargo Stabilizing Devices	77		2	3,278	1	50.0%	1	50.0%	0	0.0%
Ticket Issuing Machines	74		2	3,278	0	0.0%	2	100.0%	0	0.0%
Drilling - Geothermal Car Buying Service	73 70		2	3,278 3,278	1	50.0% 100.0%	1	50.0%	0	0.0%
Consultants - Auto Repair	69		2	3,278	2	100.0%	0	0.0%	0	0.0%
Candles - Wickless	67		2	3,278	0	0.0%	2	100.0%	0	0.0%
Routing Service - Air, Highway & Marine	64		2	3,278	1	50.0%	1	50.0%	0	0.0%
Glass - Tempered	63		2	3,278	1	50.0%	1	50.0%	0	0.0%
Millinery - Wholesale & Manufacturers	60		2	3,278	2	100.0%	0	0.0%	0	0.0%
Dress Forms - Wholesale & Manufacturers Ivory Goods	58 53	4,480 4,515	2	3,278 3,278	1	50.0% 0.0%	2	50.0% 100.0%	0	0.0%
Coin Cards	46		2	3,278	1	50.0%	1	50.0%	0	0.0%
Egg Processing & Shipping Equipment & Supplies	42		2	3,278	0	0.0%	1	50.0%	1	50.0%
Indexing Service - Book, Periodical	25	4,678	2	3,278	1	50.0%	1	50.0%	0	0.0%
Tobacco Machinery	25	4,678	2	3,278	2	100.0%	0	0.0%	0	0.0%
Loan Modification - Auto Brake Fluids	24 20		2	3,278 3,278	1	50.0% 100.0%	1	50.0%	0	0.0%
Etching Equipment & Supplies	19		2	3,278	1	50.0%	1	50.0%		0.0%
Medicines - Preventative Dogs & Cats	18	4,747	2	3,278	2	100.0%	0	0.0%	0	0.0%
Auto Repair - Shocks	17	4,760	2	3,278	1	30.070	1	50.0%	. 0	0.0%
Night Vision Equipment	17		2	3,278	1	50.0%	1	50.0%	0	0.0%
Pails Pub	12	4,819 4,854	2	3,278 3,278	2	100.0% 50.0%	0	0.0% 50.0%	0	0.0%
Masks	5	4,854	2	3,278		0.0%	2	100.0%	0	0.0%
Marketing - Dental	3	4,954	2		2	100.0%	0	0.0%	0	0.0%
Office Furniture & Equipment - Installation	5,100	1,673	1	3,549	1	100.0%	0	0.0%	0	0.0%
Oil Well Services	4,685	1,723	1		0	0.0%	1	100.0%	0	0.0%
Sawmills	4,672	1,725	1	3,549	0	0.0%	1	100.0%	0	0.0%
Escort Service - Personal Oil Povaltice	4,270 4,227	1,804 1,813	1	3,549 3,549	0	0.0% 100.0%	1	100.0%	0	0.0%
Oil Royalties	4,22/	1,813	1	3,549	1	100.0%	. 0	u.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Aerospace Industries  Mosquito Control	4,141 3,667	1,828 1,930	1	3,549 3,549	1	100.0%	0	0.0%	0	0.0%
Trusses - Construction	3,345	2,011	1	3,549	1	100.0% 100.0%	0	0.0% 0.0%	0	0.0%
Numismatics	3,246	2,030	1	3,549	1		0	0.0%	0	0.0%
Consultant - Employee Benefit Plans	2,676	2,173	1	3,549	1	100.0%	0	0.0%	0	0.0%
Tanks - Metal	2,449	2,236	1		0	0.070	1	100.0%	0	
Concrete Reinforcements Agricultural Consultants	2,396 2,088	2,256 2,349	1	3,549 3,549	0	0.0%	1	0.0% 100.0%	1	100.0%
Mineral Exploration	2,058	2,349	1	3,549	1	100.0%	1	0.0%	0	0.0%
Surrogacy	2,054	2,369	1	3,549	1	100.0%	0	0.0%	0	0.0%
Drive Shafts	2,000	2,393	1	3,549	1	100.0%	0	0.0%	0	0.0%
Structural Integration	1,940	2,416	1	3,549	1	100.0%	0	0.0%	0	0.0%
Food & Beverage Consultants	1,857 1,836	2,442 2,449	1	3,549 3,549	1	100.0% 100.0%	0	0.0%	0	0.0%
Oils - Waste Oils - Fuel - Treatment Compounds	1,829	2,449	1	3,549		0.0%	1	100.0%	0	0.0%
Ice Making Equipment & Machines	1,773	2,476	1	3,549	0		1	100.0%	0	0.0%
Pipe Inspection	1,750	2,487	1	3,549	1	100.0%	0	0.0%	0	0.0%
Truck Refrigeration Equipment	1,724	2,497	1	3,549	1	100.0%	0	0.0%	0	0.0%
Door-to-Door Sales - Cosmetics	1,656	2,522	1	3,549	1	100.0%	0	0.0%	0	0.0%
Psychologist Information & Referral Services Envelopes - Wholesale & Manufacturers	1,636 1,628	2,532 2,536	1	3,549 3,549	1	100.0% 100.0%	0	0.0%	0	0.0%
Fur Novelties & Accessories	1,589	2,560	1	3,549	1	100.0%	0	0.0%	0	0.0%
Metal Detecting Equipment	1,576	2,568	1	3,549	1	100.0%	0	0.0%	0	0.0%
Engravers - Plastic, Wood	1,561		1	3,549	1	100.0%	0	0.0%	0	0.0%
Cable Splicing	1,558	2,577	1	3,549		100.0%	0	0.0%	0	0.0%
Guard Dogs Family Services	1,508 1,505	2,603 2,607	1	3,549 3,549	1	100.0% 100.0%	0	0.0%	0	0.0%
Lake & Pond Management	1,505	2,607	1	3,549		0.0%	1	100.0%	0	0.0%
Oil Additives - Manufacturers & Distributors	1,457	2,633	1	3,549	1	100.0%	0	0.0%	0	0.0%
Water Conservation	1,421	2,657	1	3,549	1	100.0%	0	0.0%	0	0.0%
Steel Mills	1,357	2,679	1	3,549	0	0.0%	1	100.0%	0	0.0%
Grain Elevators	1,354	2,681	1	3,549	1	100.0%	0	0.0%	0	0.0%
SemiConductor Devices Lottery Buying Club	1,334 1,311	2,698 2,710	1	3,549 3,549	0	0.0% 100.0%	1	100.0%	0	0.0%
Turbochargers	1,311	2,710	1	3,549	1	100.0%	0	0.0%	0	0.0%
Coal Miners & Shippers	1,298	2,716	1	3,549	0	0.0%	1	100.0%	0	0.0%
Office Records - Destruction	1,270	2,731	1	3,549	1	100.0%	0	0.0%	0	0.0%
Plastics - Fabrics, Film, Sheets - Prod.	1,201	2,780	1	3,549	1	100.0%	0	0.0%	0	0.0%
Defense Contractors	1,187 1,179	2,791 2,798	1	3,549 3,549	1	100.0%	0	0.0% 100.0%	0	0.0%
Brick Preservatives Insecticides	1,179	2,798	1	3,549	0		1	100.0%	0	0.0%
Fiber Glass Fabricators	1,167	2,806	1	3,549	0	0.0%	1	100.0%	0	0.0%
Pipe Fittings	1,137	2,822	1	3,549	1	100.0%	0	0.0%	0	0.0%
Pipe Line Companies	1,136	2,825	1		1		0	0.0%	0	0.0%
Logging Equipment & Supplies	1,131	2,829	1	3,549	1	100.0%	0	0.0%	0	0.0%
Bankruptcy Counseling - Federally Certified Loading Dock Equipment	1,126 1,106	2,835 2,850	<u></u>	3,549 3,549	0	0.0% 100.0%	1	100.0%	0	0.0%
Italian Food Products	1,093	2,858	1	3,549	1	100.0%	0	0.0%	0	0.0%
Foster Child Care	1,089	2,860	1	3,549	1		0	0.0%	0	0.0%
Backflow Prevention Devices & Services	1,085	2,863	1	3,549	1	100.0%	0	0.0%	0	0.0%
Contractor - Disabled Access	1,074		1		0	0.070	1	100.0%	0	0.070
Aromatherapy & Essential Oils Die Castings	1,061 1,039	2,876 2,892	<u></u>	3,549 3,549	<u>1</u>	100.0% 100.0%	0	0.0% 0.0%	0	0.0%
Boxes - Paper	1,039	2,892	1	3,549	1	100.0%	0	0.0%	0	0.0%
Tools - Pneumatic	1,031	2,902	1	3,549	1	100.0%	0	0.0%	0	0.0%
Sleep Disorders - Sleep Apnea	1,015	2,907	1	3,549	1	100.0%	0	0.0%	0	0.0%
Lamp Shade Frames & Supplies	1,010	2,911	1	3,549	1	100.0%	0	0.0%	0	0.0%
Glass Circles & Specialty Shapes	1,008 1,002	2,913 2,917	1	3,549 3,549	1	100.0% 100.0%	0	0.0%	0	0.0%
Public Speaking Instruction Oil - Crude - Purchasing	1,002	2,917	1	3,549	1	0.0%	1	100.0%	0	0.0%
Concrete Mixers	979	2,938	1	3,549	1	100.0%	0	0.0%	0	0.0%
Emblems	978	2,939	1	3,549	0	0.0%	0	0.0%	1	100.0%
Heat Treating - Metal	977	2,942	1	3,549	1		0	0.0%	0	0.0%
Jewelry Polishing & Plating	974		1		0		1	100.0%	0	0.0%
Aerospace Research & Development Ship Builders & Repair	963 963	2,957 2,957	1	5/5/5	0	0.0% 100.0%	1	100.0%	0	0.0%
Spraying Equipment	945	2,937	1	3,549	0	0.0%	1	100.0%	0	0.0%
Plastics - Foam	943	2,973	1	3,549	1	100.0%	0	0.0%	0	0.0%
Tank Lining & Coating	943		1	3,549	1	100.0%	0	0.0%	0	0.0%
Plastics - Raw Materials, Powder, Liquid	933		1	3,549	1	100.0%	0	0.0%	0	0.0%
Railroad Equipment & Supplies	931 924	2,984	1	3,549 3,549	1	100.0%	0	0.0%	0	0.0%
Filing Equipment, Systems & Supplies Springs - Coil, Flat - Distributors & Manufacturing	924	2,986 2,990	1	3,549	0	0.0%	1	100.0% 0.0%	1	100.0%
Medical Alert Companies	887	3,004	i	3,549	1	100.0%	0	0.0%	0	0.0%
Poultry - Retail	882	3,006	1	3,549	0	0.0%	1	100.0%	0	0.0%
Consulates & Other Federal Government Representatives	877		1		1	100.0%	0	0.0%	0	0.0%
Polyethylene Materials & Products	870	3,024	1	3,549	1	100.0%	0	0.0%	0	0.0%
Fumigation Services Charity - Police & Firefighter Organizations	850 841	3,037	1	3,549 3,549	1	100.0% 100.0%	0	0.0%	0	0.0%
Charity - Police & Filengater Organizations	841	3,042		3,549	1	100.0%		0.0%	1 0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Geologists Corporation Supplies	831 828	3,047 3,049	1	3,549	1	100.0%	0	0.0%	0	0.0%
Dredging	814		1	3,549	0	100.0% 0.0%	1	0.0% 100.0%	0	
Wallpaper Hangers	808	3,065 3,076	1	3,549	0	0.0%	1	100.0%	. 0	0.0%
Fish & Seafood Brokers	797	3,076	1	3,549	0	0.0%	0	0.0%	1	100.0%
Box Manufacturers Equipment & Supplies	790 790		1	3,549		100.0% 100.0%	0	0.0%	0	0.0%
Pianos - Restoration & Refinishing Aircraft Ground Support & Service Equipment	790		1	3,549		0.0%	1	100.0%	0	0.0%
Lockers	782	3,092	1	3,549	1	100.0%	0	0.0%	0	0.0%
Leather Cleaning	780	3,094	1	3,549	1	100.0%	0	0.0%	. 0	0.0%
Pins - Lapel	773	3,098	1	3,549	1	100.0%	0	0.0%	0	0.0%
Plastics - Extruders Physicians & Surgeons - Industrial Medicine	770 768	3,099 3,104	1	3,549	1	100.0% 100.0%	0	0.0%	0	0.0%
Pay Phone Booths - Equipment & Service	765	3,104	+	3,549	<u>_</u>	100.0%	0	0.0%	0	0.0%
Earthworms	757	3,111	1	3,549	1	100.0%	0	0.0%	0	0.0%
Paving Equipment	757	3,111	1	3,549	1	100.0%	0	0.0%	. 0	0.0%
Riggers	753		1	3,549	1	100.0%	0	0.0%	0	0.0%
Insurance - Marine	748	3,127	1	3,549	1	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Intellectual Property Organic Soil Fertilizer	734 729		1	3,549	0	0.0%	1	100.0% 100.0%	0	0.0%
Taxes - Enrolled Agent	729	3,149	1	3,549	1	100.0%	0	0.0%	, 0	0.0%
Chain Letters	719	3,158	1	3,549	1	100.0%	0	0.0%		0.0%
Plywood & Veneers	718	3,159 3,168	1	3,549	1	100.0%	0	0.0%	0	0.0%
Physicians Assistants Contractor Reafing Court Fears Insulation	709	3,168	1	3,549	1	100.0%	0,	0.0%	+	0.0%
Contractor - Roofing Spray Foam Insulation Truck Painting & Lettering	707 706	3,171 3,173	1	3,549	0	0.0%	1	100.0% 100.0%	. 0	0.0%
Wire Harnesses - Electrical	691		1	3,549	1	100.0%	0	0.0%	. 0	0.0%
Charity - Cancer	678	3,200	1	3,549	1	100.0%	0	0.0%	, 0	0.0%
Pumps - Supplies & Parts	674	3,203	1	3,343	0	0.0%	1	100.0%	0	0.0%
Riggers Equipment & Supplies	667		1	3,549	1	100.0%	0	0.0%	. 0	0.0%
Fur Designers	661	3,218	1	3,549	1	100.0%	0	0.0%	0	
Dairy Equipment & Supplies Exterior Structures - Gazebos, Arbors, Pergolas	651 649	3,234 3,235	+ +	3,549	0	100.0%	1	100.0%	0	0.0%
Hose Couplings & Fittings	647	3,241	1	3,549	1	100.0%	0	0.0%	0	0.0%
Aircraft Ferrying & Transporting Service	624		1	3,549	1	100.0%	0	0.0%	0	0.0%
Cylinders - Rebuild & Repair	617		1	3,549	1	100.0%	0	0.0%	0	0.0%
Seeding	615	3,262	1	3,549	0	0.0%	1	100.0%	0	0.0%
Candy & Confectionery Manufacturer Equip & Supplies  Etched Products - Metal, Glass	614 613		+ +	3,549	0	0.0% 100.0%	1	100.0%	0	0.0%
Etiquette School	610		1		1	100.0%	0	0.0%	0	
Real Estate - Industrial	605	3,275		3,549	1		0	0.0%		
Infrared Equipment	604	3,278	1	3,549 3,549	1	100.0%	0	0.0%	. 0	0.0%
Eyelets	597	3,286	1	3,549	0		1	100.0%	0	0.0%
Pneumatic Equipment Components Contractor - Mechanical Insulation	595 593		1	3,549 3,549	0	0.0% 100.0%	1	100.0%	01	0.0%
Rainwater Harvesting Systems	588	3,292 3,299	1		0		1	100.0%	0	0.0%
Pins - Common, Safety	561	3,326	1	3,549	1	100.0%	0	0.0%	, 0	0.0%
Inspection Devices - Industrial	558		1	3,549	1	100.0%	0	0.0%	. 0	0.0%
Grain Elevator Builders	556	3,331	1	3,549	0	0.0%	1	100.0%	. 0	0.0%
Commercials - Radio & Television Textile Brokers	539 538	3,355		3,549	1	100.0% 100.0%	0	0.0%	0	0.0%
Eggs	524	3,357 3,372	<del>- 1</del>	3,549	1	100.0%	0	0.0%	. 0	0.0%
Diamond Cutters	523	3,376	1	3,549	0		1	100.0%	, 0	0.0%
Nuclear Energy Consultants	521		1	3,549	1	100.0%	0	0.0%	. 0	0.0%
Benches & Work Tables	508	3,400	1	3,549	0	0.0%	1	100.0%	0	0.0%
Buses - Used Baskets - Wholesale & Manufacturers	507 501	3,402 3,407	1	3,549	1	100.0% 0.0%	0	0.0% 100.0%	0	0.0%
Film Scrap	501	3,407	1	3,549	<u>U</u>	0.0%	<u> 1</u>	0.0%	. 1	100.0%
Coppersmiths	495	3,416	1	3,549	1	100.0%	0	0.0%		0.0%
Snow Removal Service - Commercial	494	3,417	1	3,549	1	100.0%	0	0.0%	. 0	0.0%
Telegraph Service	490	3,424		3,549	1	100.0%	0	0.0%	0	0.0%
Typesetting Atternous & Louvers Adentics	486 484		1	3,549	0	0.0% 100.0%	1	100.0%	1 0	0.0%
Attorneys & Lawyers - Adoption Modeling & Simulation	484		1		1		1	100.0%	0	
Tennis Instruction	479		1	3,549	0	0.0%	1	100.0%	0	0.0%
Bar Manufacturer	478	3,438	1	3,549	1	100.0%	0	0.0%	0	0.0%
Shears & Scissors	477		1		0		1	100.0%	0	
Door Closers & Checks - Repairing	473 470		1	3,549	0		1	100.0%	0	0.0%
Aerial Applicators Export Management	470 469	3,451 3,455	1	3,549	1	100.0%	01	0.0% 100.0%	.1	0.0%
Animation Mechanics - Display, Sign	468	3,455	1	3,549	1	100.0%	0	0.0%		0.0%
Circuit Breakers	463	3,465	1	3,549	0		1	100.0%	. 0	0.0%
Acoustical Ceiling Removal	458				1	100.0%	0	0.0%	. 0	0.070
Handles - Wholesale & Manufacturers	458				0		1	100.0%	0	
Stair Treads Clay Products	458 451	3,471 3,480		3,549	1	100.0%	0	0.0%	0	0.0% 100.0%
Oil Properties	451		+	3,549	1	100.0%	01	0.0%	, <del>†                                    </del>	0.0%
Oxygen Producing Equipment	444		1	3,549	1	100.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Complaints	mpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Grain Drying	436 434	3,499	1	3,549	1	100.0%	0	0.0%	0	0.0%
Clean Rooms - Installation & Equipment Automobile Reconditioned Detailing	434	3,501 3,504	1	3,549	1	0.0% 100.0%	1	100.0%	0	0.0%
Screws	428		1		1	100.0%	0	0.0%	0	0.0%
Printed & Etched Circuits	425	3,520	1		0	0.0%	1	100.0%	0	0.0%
Bridal Gown Preservation	423	3,524	1	3,549	1	100.0%	0	0.0%	0	0.0%
Window Cleaning Equipment & Supplies	423		1	3,549	1	100.0%	0	0.0%	0	0.0%
Templates	422		1	3,549	0	0.0%	1	100.0%	0	0.0%
Tube Bending & Fabricating Animal Foods - Zoo, Circus	422 420	3,527 3,530	1	3,549 3,549	1	100.0%	0	0.0% 100.0%	0	0.0%
Soda Fountain Shops	413	3,545	1	3,549	0	0.0%	1	100.0%	0	0.0%
Road Oiling & Dust Control	407	3,552	1	3,549	0	0.0%	1	100.0%	0	0.0%
Radio Station Reps	406	3,553	1	3,549	1	100.0%	0	0.0%	0	0.0%
Table Tops	404	3,557	1	3,549	1	100.0%	0	0.0%	0	0.0%
Acids	398 397	3,566	1	3,549	0	0.0%	1	100.0%	0	0.0%
Radiotelephone Communications - Common Carrier Contractor - Sheetrock	397 394	3,568 3,571	1	3,549 3,549	1	100.0%	0	0.0% 100.0%	0	0.0%
Advertising - Aerial	394		1	3,549	0	0.0%	1	100.0%	0	0.0%
X-Ray Protection	384	3,584	1	3,549	0	0.0%	1	100.0%	0	0.0%
Gasoline Plant Equipment	382	3,591	1	3,549	1	100.0%	0	0.0%	Ö	0.0%
Measuring Machines	382	3,591	1	3,549	0	0.0%	1	100.0%	0	0.0%
Mold & Mildew Inspection	380	3,596	1	3,549	1	100.0%	0	0.0%	0	0.0%
Wool	378		1		1	100.0%	0	0.0%	0	0.0%
Buttons - Manufacturers Equipment & Supplies	376	3,602	1		1	100.0%	0	0.0%	0	
Actoressure Attornous & Laureure Construction Defect	375 371	3,603 3,608	1	3,549 3,549	1	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Construction Defect Skylights - Distributors	3/1 371	3,608	1	3,549	1	100.0% 100.0%	0	0.0%	0	0.0%
Envelopes - Retail	366		1	3,549	1	100.0%	0	0.0%	0	0.0%
Air Duct Restoration	365	3,621	1	3,549	0	0.0%	1	100.0%	0	0.0%
Dehumidifying Equipment	364		1	3,549	0	0.0%	1	100.0%	0	0.0%
Industrial Painting	364	3,625	1	3,549	0	0.0%	0	0.0%	1	100.0%
Antique Oriental Rugs	353	3,643	1	3,549	0	0.0%	0	0.0%	1	100.0%
Lithographers	353	3,643	1	3,549	0	0.0%	1	100.0%	0	0.0%
Aircraft Storage	352 350	3,646	1	3,549	0	0.0%	1	100.0%	0	0.0%
Calligraphers	350 349	3,649	1	3,549 3,549	1	100.0% 100.0%	0	0.0%	0	0.0%
Trapping Equipment & Supplies Stock Certificates	349		1	3,549	1	100.0%	0	0.0%	0	0.0%
Carbonic Gas	346	3,658	1	3,549	1	100.0%	0	0.0%	0	0.0%
Bags - Paper	339	3,664	i	3,549	0	0.0%	1	100.0%	0	0.0%
Candy & Confectionery Manufacturers Supplies	339 339	3,664	1	3,549	1	100.0%	0	0.0%	0	0.0%
Litigation Support	328	3,677	1		1	100.0%	0	0.0%	0	0.0%
Feed Concentrates & Supplements	326	3,681	1		0	0.0%	1	100.0%	0	0.0%
Airport Equipment & Supplies	316	3,699	1		1	100.0%	0	0.0%	0	0.0%
Wiping Cloths	316 314	3,699 3,702	1	3,549 3,549	1	100.0%	0	0.0%	0	0.0%
Money Order Systems Tool Grinding - Industrial	314	3,702	1	3,549	1	100.0% 100.0%	0	0.0%	0	0.0%
Photo Finishing - Wholesale	310		1		0	0.0%	1	100.0%	0	0.0%
Hoists	305		1	3,549	1	100.0%	0	0.0%	Ö	0.0%
Oil Refiners Equipment & Supplies	305		1	3,549	1	100.0%	0	0.0%	0	0.0%
Benefit Insurance Software	297		1	3,549	1	100.0%	0	0.0%	0	0.0%
Tire Additives & Sealants	297		1	3,549	1	100.0%	0	0.0%	0	0.0%
Water Works Equipment & Supplies	297		1	3,549	1	100.0%	0	0.0%	0	0.0%
Bakers Equipment - Repair	296		1	3,549	1	100.0%	0	0.0%	0	0.0%
Television Station Equipment	294 292	3,742 3,745	1	3,549 3,549	1	100.0% 100.0%	0	0.0%	0	0.0%
Armored Car Manufacturing Misting Systems & Services	289		1	3,549	1	100.0%	0 n	0.0%	0	0.0%
Drying Equipment - Industrial	288		1	3,549	0	0.0%	1	100.0%	0	0.0%
Paint Removers - Manufacturers	285	3,760	1	3,549	1	100.0%	0	0.0%	0	0.0%
Ski Instruction	283	3,765	1	3,549	1	100.0%	0	0.0%	0	0.0%
Apprenticeship Programs	277		1	3,549	1	100.0%	0	0.0%	0	0.0%
Archaeologists	275		1	3,549	0	0.0%	1	100.0%	0	0.0%
Lumber - Drying	274		1	3,549	1	100.0%	0	0.0%	0	0.0%
Boat Launching Sites Wallpapers & Wall coverings - Wholesale & Manufacturing	269 265	3,795 3,805	1	3,549 3,549	1	100.0%	0	0.0% 100.0%	0	0.0%
Reels	263	3,805	1	3,549	0	0.0%	1	100.0%	0	0.0%
Ferries	262	3,813	1	3,549	1	100.0%	n	0.0%	0	0.0%
Golf Caddies	262	3,813	1	3,549	1	100.0%	0	0.0%	0	0.0%
Anchors - Marine	260	3,817	1	3,549	1	100.0%	0	0.0%	0	0.0%
Boys Clothing & Furnishings - Wholesale & Manufacturers	256		1	3,343	1	100.070	0	0.0%	0	0.070
Benches - Seating	255		1	3,549	1	100.0%	0	0.0%	0	0.0%
Duty Free Shops	253		1	3,549	1	100.0%	0	0.0%	0	0.0%
Poultry Brokers Blinds - Cleaning	253 251	3,836 3,842	1	3,549 3,549	1	100.0%	0	0.0%	0	0.0%
Auto Repair - Suspension	248		1		0	100.0%	1	0.0% 100.0%	0	0.0%
Fur Skin Dealers & Brokers	246		1		1	100.0%	. n	0.0%	0	
Truck Terminals	246		1		1	100.0%	0	0.0%	0	0.0%
Carbide Metals & Products	245	3,861	1	3,549	1	100.0%	0	0.0%	0	0.0%
Pneumatic Tube Equipment & Systems	245	3,861	1	3,549	1	100.0%	0	0.0%	0	0.0%
Golf Tours & Promoters	240	3,872	1	3,549	1	100.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Complaints	mpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Ultraviolet Ray Lamps & Apparatus	239	3,876	1	3,549	1	100.0%	0	0.0%	0	0.0%
Louvers Virtual Tours	237 235	3,881 3,885	1	3,549 3,549	0	0.0%	1	100.0%	0	0.0%
Water Taxi Service	232		1		1	100.0%	0	0.0%	0	0.0%
Fences - Rental	231	3,897	1		1	100.0%	0	0.0%	0	0.0%
Heat Treating - Metal - Equipment & Supplies	228	3,907	1	3,549	1	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Medical Malpractice	225		1	3,549	1	100.0%	0	0.0%	0	0.0%
Letter Shop Service	223		1	3,549	0	0.0%	1	100.0%	0	0.0%
Fur Cleaning & Dyeing - Retail Oils - ReRefined	222 221		1	3,549 3,549	0	0.0% 100.0%	1	100.0%	0	0.0%
Hang Gliding & Instruction	221		1	3,549	1	100.0%	0	0.0%	0	0.0%
Wood Technologists	217	3,930	i	3,549	1	100.0%	0	0.0%	0	0.0%
Evaporative Coolers - Sales & Service	212		1	3,549	0	0.0%	1	100.0%	0	0.0%
Gas Power Equipment	212	3,940	1	3,549	1	100.0%	0	0.0%	0	0.0%
Gratings	211	3,942	1	3,549	0	0.0%	1	100.0%	0	0.0%
Hinges	211	3,942	1	3,549	0	0.0%	1	100.0%	0	0.0%
Nautical Instruments	211		1	3,549	0	0.0%	1	100.0%	0	0.0%
Pianos - Parts Textile Mill Supplies	210 208		1	3,549 3,549	1	100.0%	0	0.0%	0	0.0%
Poultry - Wholesale	207	3,950	1	3,549	1	0.0%	1	100.0%	0	0.0%
Waste Paper	207		1	3,549	1	100.0%	0	0.0%	0	0.0%
Poultry Services	203	3,959	1	3,549	0	0.0%	1	100.0%	0	0.0%
Historical Places	202	3,964	1	3,549	1	100.0%	0	0.0%	0	0.0%
Motion Picture Special Effects	200	3,967	1	3,549	1	100.0%	0	0.0%	0	0.0%
Screens - Windows	195	3,978 3,991	1	3,549	1	100.0%	0	0.0%	0	0.0%
Microwave Communications	191	3,991	1	3,549	0		0	0.0%	1	100.0%
Ice Cream Cone Manufacturers & Distributors	190		1	3,549	0	0.0%	1	100.0%	0	0.0%
Carpet & Rug Measuring Pipe Reconditioning	187 187		1	3,549	0	0.0%	1	100.0%	0	0.0%
State Fairs	187		1	3,549	1	0.0% 100.0%	1	100.0% 0.0%	0	0.0%
Pavement & Floor Marking Supplies & Equipment	186		1	3,549	1	100.0%	0	0.0%	0	0.0%
Paper - Adhesive - Pressure Sensitive	183		i	3,549	1	100.0%	0	0.0%	0	0.0%
Smoke Odor Counteracting Service	181		1	3,549	0	0.0%	1	100.0%	0	0.0%
Veterinary Surgery	181		1	3,549	1	100.0%	0	0.0%	0	0.0%
Terminals - River & Marine	177		1	3,549	1	100.0%	0	0.0%	0	0.0%
Ice Machine Repair	174		1	3,549	1	100.0%	0	0.0%	0	0.0%
Stenographic Machines & Supplies	174		1	3,549	1	100.0%	0	0.0%	0	0.0%
Aprons - Domestic & Fancy	172 172	4,046 4,046	1	3,549	1	100.0%	0	0.0%	0	0.0%
Heavy Equipment Rubber Tracks Brew Pub	172		1	3,549 3,549	- 1	100.0% 100.0%	0	0.0% 0.0%	0	0.0%
Flevators - Parts	170		1		0		1	100.0%	0	0.0%
Soffit & Fascia	170		î		0		1	100.0%	0	
Picnic Equipment & Supplies	169		1		1	100.0%	0	0.0%	0	0.0%
Mosaics	167	4,062	1	3,549	0	0.0%	1	100.0%	0	0.0%
Heaters - Automotive	166		1	3,549	1	100.0%	0	0.0%	0	0.0%
Electrolysis Equipment & Supplies	163		1	3,549	0	0.0%	1	100.0%	0	0.0%
Marking & Coding Equipment Handwriting Experts	161 158		1	3,549	1	100.0%	0	0.0%	0	0.0%
Cotton Ginning Equipment & Supplies	158	4,087	1	3,549	1	100.0%	0	0.0% 100.0%	0	0.0%
Stencils & Stencil Supplies	156		1	3,549	1	100.0%	1	0.0%	0	0.0%
Eye Banks	155		1	3,549	1	100.0%	0	0.0%	0	0.0%
Lighting Plants	155	4,093	1	3,549	0		1	100.0%	Ö	0.0%
Shoe Trees	155	4,093	1	3,549	1	100.0%	0	0.0%	0	0.0%
Gun Safes	153	4,099	1	3,549	1	100.0%	0	0.0%	0	0.0%
Floor Removal, Resurfacing and Refinishing	151		1	3,549	0	0.0%	1	100.0%	0	0.0%
Computers - Bulletin Boards	149		1	3,549	1	100.0%	0	0.0%	0	0.0%
Floodlights & Search Lights	149 149		1	3,549 3,549	1	100.0%	0	0.0%	0	0.0%
Telemeter Equipment Milling Machines	149		1	3,549	0	0.0%	1	100.0% 100.0%	0	0.0%
Lumber Mill Representatives	146	4,127	1	3,549	1	100.0%	U I	0.0%	0	0.0%
Brass	144		1	3,549	0	0.0%	1	100.0%	0	0.0%
Camping Equipment - Renting	144		1	3,549	1	100.0%	0	0.0%	0	0.0%
Clocks - Components	138	4,151	1	3,549	1	100.0%	0	0.0%	0	0.0%
China - Wholesale & Manufacturers	137	4,153	1	3,549	1	100.0%	0	0.0%	0	0.0%
Ice Cream Mixes	137		1	3,549	1	100.0%	0	0.0%	0	0.0%
Motion Picture Projection Service	136 135		1	3,549	1	100.0%	0	0.0%	0	0.0%
Typewriters - Supplies & Attachments Indoor Sky Diving	135 132		1	3,549	1	100.0% 100.0%	0	0.0%	0	0.0%
Charity - Law & Public Interest	131		1		1		0	0.0%	0	
Clinics - Cervical Vein	130		1	3,549	1	100.0%	0	0.0%	0	0.0%
Grease Pumping	130		1	3,549	1	100.0%	0	0.0%	0	0.0%
Floor Resurfacing	129	4,184	1	3,549	1	100.0%	0	0.0%	Ī	0.0%
Souvenir Milk Caps	129	4,184	1	3,549	1	100.0%	0	0.0%	0	0.0%
Charity - Child Sponsorship	128		1		1	100.0%	0	0.0%	0	0.0%
Signals	126		1		0		1	100.0%	0	0.070
Attorneys & Lawyers - Securities	125		1		1	100.0%	0	0.0%	0	0.0%
Tool Holders	123	4,207	1	3,549	1	100.0%	0	0.0%	0	0.0%
Aerial Patrol & Inspection Service Lasik Eye Surgery	121 120	4,214 4,216	1	3,549	0	0.0% 100.0%	1	100.0%	0	0.0%
Lasik Eye Surgery	120	4,216	·	3,349	1	100.0%	0	0.0%	. 0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Complaints	mpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Voting Equipment	118	4,221	1	3,549	1	100.0%	0	0.0%	0	0.0%
Radio Station Equipment Hammocks/Hammock Stands & Chairs	116 114		1	3,549 3,549	1	100.0%	0	0.0%	0	0.0% 100.0%
Spools	113		1		0	0.0%	0	0.0%	1	100.0%
Staples, Staplers & Tackers	113		1		0	0.0%	1	100.0%	0	0.0%
Charity - Blind & Visually Impaired	112		1	3,549	0	0.0%	1	100.0%	0	0.0%
Boilers - Sales & Service	107		1	3,549	0	0.0%	1	100.0%	0	0.0%
Stamp Machines	107		1	3,549	1	100.0%	0	0.0%	0	0.0%
Dust Control Materials Nails & Tacks	102 102		1	3,549 3,549	1	100.0% 100.0%	0	0.0%	0	0.0%
Car Loading & Unloading	99		1	3,549	1	100.0%	0	0.0%	0	0.0%
Coal & Coke - Wholesale	99		1	3,549	1	100.0%	0	0.0%	0	0.0%
Caps - Wholesale & Manufacturers	98	4,295	1	3,549	0	0.0%	1	100.0%	0	0.0%
Antlers, Hides & Mounts	96	4,300	1	3,549	1	100.0%	0	0.0%	0	0.0%
Artificial Rock Scapes	96 96	4,300	1	3,549	1	100.0%	0	0.0%	0	0.0%
Badges - Manufacturer Supplies	96 95	4,300 4,304	1	3,549 3,549	1	100.0%	0	0.0% 100.0%	0	0.0%
Pressurization Equipment Machinery Cleaning	95		1	3,549	0	100.0%	1	0.0%	0	0.0%
ServiceStation Supplies	94		1	3,549	1	100.0%	0	0.0%	0	0.0%
Shade Sails	93		1	3,549	0	0.0%	1	100.0%	0	0.0%
Charts	92	4,312	1	3,549	1	100.0%	0	0.0%	0	0.0%
Tapes - Sound - Wholesale & Manufacturers	92	4,312	1	3,549	0	0.0%	1	100.0%	0	0.0%
Commercial Kitchen Rental	91		1		1	100.0%	0	0.0%	0	0.0%
Anodizing	85		1		1	100.0%	0	0.0%	0	
Ice Melting Equipment & Supplies	84 84	4,347	1	3,549	1	100.0%	0	0.0%	0	0.0%
Rubber Bands Thermometers	84 84		1	3,549	0	0.0%	1	100.0%	0	0.0% 100.0%
Winches	83		1	3,549	1	100.0%	0	0.0%	1	0.0%
Salads	82		1	3,549	0	0.0%	1	100.0%	0	0.0%
Oriental Goods - Wholesale & Manufacturers	80	4,372	1	3,549	1	100.0%	0	0.0%	0	0.0%
Jail Equipment	76		1	3,549	0	0.0%	1	100.0%	0	0.0%
Flashers - Electric	74		1	3,549	1	100.0%	0	0.0%	0	0.0%
Online Dance Tutorials	73		1	3,549	0	0.0%	1	100.0%	0	0.0%
Engravers - Photo	72	4,404	1	3,549	0	0.0%	1	100.0%	0	0.0%
Feeders - Industrial Air Curtains & Screens	72 71		1	3,549 3,549	1	100.0%	0	0.0% 100.0%	0	0.0%
Carbide	71		1	3,549	0	0.0%	1	100.0%	0	0.0%
Fabric Laminating & Bonding	69	4,421	i	3,549	1	100.0%	0	0.0%	0	0.0%
Telegrams - Novelty	69		1	3,549	1	100.0%	0	0.0%	0	0.0%
Lamps - Repair	68		1	3,549	1	100.0%	0	0.0%	0	0.0%
Household Management	67		1		1	100.0%	0	0.0%	0	0.0%
Speed Reducers	66		1		0	0.0%	1	100.0%	0	0.0%
Towing - Heavy Equipment	66		1		1	100.0%	0	0.0%	0	0.0%
Wire Stitching Machines & Supplies Monuments - Cleaning & Restoration	66 65	4,439 4,446	1	3,549	1	100.0%	1	0.0% 100.0%	0	0.0%
Carbon Monoxide Detecting	62		1	3,549	0	0.0%	1	100.0%	0	0.0%
Cleaning Supplies by Mail	62		1		1	100.0%	0	0.0%	0	0.0%
Stamp Pads	61		1	3,549	0	0.0%	1	100.0%	0	0.0%
Street Cleaning Equipment	60		1	3,549	1	100.0%	0	0.0%	0	0.0%
Air Motors	58		1	3,549	1	100.0%	0	0.0%	0	0.0%
Bar - Fixtures	58 58		1	3,549	0	0.0%	1	100.0%	0	0.0%
Metaphysical Supplies & Service Computers - Cleaning Services	57		1	3,549 3,549	0	0.0%	1	100.0% 100.0%	0	0.0%
Pulp & Pulp Products	57		1	3,549	0	0.0%	1	100.0%	0	0.0%
Table Tennis Facilities	55	4,497	1	3,549	1	100.0%	0	0.0%	0	0.0%
Walkway Design	55	4,497	1	3,549	1	100.0%	0	0.0%	0	0.0%
Shoe Laces	54		1	3,549	0	0.0%	1	100.0%	0	0.0%
Machinery & Equipment - Appraisal	53	4,515	1	3,549	1	100.0%	0	0.0%	0	0.0%
Porcelain Products	53 53	4,515 4,515	1	3,549 3,549	0	0.0%	1	100.0% 100.0%	0	0.0%
Refrigerators & Freezers - Rent & Lease Latex Products	53		1	3,549	1	100.0%	1	0.0%	0	0.0%
Parachutes	51		1	3,549	1	100.0%	n	0.0%	0	0.0%
Baq Making Machinery	50	4,537	1	3,549	1	100.0%	0	0.0%	0	0.0%
Baby Shoe Preservation	49	4,541	1	3,549	1	100.0%	0	0.0%	0	0.0%
Magazines - Back Number	47	4,555	1	3,549	0	0.0%	1	100.0%	0	0.0%
Rainwear	47		1	3,549	1	100.0%	0	0.0%	0	0.0%
Washing Machines - Industrial	47		1	3,549	0	0.0%	1	100.0%	0	0.0%
Cable & Wire Harness Assembly Fur Finishers & Liners	46 45		1	3,549	1	100.0%	0	0.0%	0	0.0%
Bowling Instruction	45		1	3,549	1	100.0%	1	100.0%	0	0.0%
Soda Fountain Equipment	44	4,578	1	3,549	0	0.0%	1	100.0%	0	0.0%
Sweaters - Trimming Service	44		1	3,549	0	0.0%	1	100.0%	0	0.0%
Libraries - Circulating & Rental	43	4,585	1	3,549	1	100.0%	0	0.0%	i o	0.0%
Sculptors Equipment & Supplies	42	4,590	1	3,549	1	100.0%	0	0.0%	0	0.0%
Grinding Wheel Dressers	39		1		0	0.0%	1	100.0%	0	0.0 70
Boards Of Trade	38		1	3,549	1	100.0%	0	0.0%	0	0.0%
Wall Bed Manufacturer	38		1	3,549	1	100.0%	0	0.0%	0	0.0%
Cardio-phlebotomy Training & Certification Color Cards	36 30		1	3,549 3,549	1	100.0% 100.0%	0	0.0%	0	0.0%
COIOI Calus	30	4,639	1	3,549	1	100.0%		0.0%	1 0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Floats - Parade	30	4,639	1	3,549	0	0.0%	1	100.0%	0	0.0%
Helicopters - Parts & Supplies Racquetball Equipment & Supplies	30		1	3,549 3,549	- 0	0.0% 100.0%	1	100.0%	0	0.0%
Marketing Consultants - Mobile	29		1	3,549	1	100.0%	0	0.0%	0	0.0%
Fire Extinguishing Fluid	28		1	3,549	1	100.0%	0	0.0%	Ö	0.0%
Furniture Pads	28	4,658	1	3,549	1	100.0%	0	0.0%	0	0.0%
Pewterware	26		1	3,549	1	100.0%	0	0.0%	0	0.0%
Virtual Currency	25		1	3,549	0	0.0%	1	100.0%	0	0.0%
Air Sealing	24		1	3,549	0	0.0%	1	100.0%	0	0.0%
Picnic Grounds Food Products Reconditioning	23		1	3,549 3,549	1	100.0%	0	0.0% 100.0%	0	0.0%
Turnstiles	20		1	3,549	1	100.0%	1	0.0%	0	0.0%
Chewing Gum	19		1	3,549	0	0.0%	1	100.0%	0	0.0%
Cord Sets & Cords - Electric	18		1	3,549	1	100.0%	0	0.0%	0	0.0%
Pattern Makers Equipment & Supplies	17	4,760	1	3,549	1	100.0%	0	0.0%	0	0.0%
Radio Program Surveys	17		1	3,549	1	100.0%	0	0.0%	0	0.0%
Wood Products - Sawdust & Shavings	17		1	3,549	1	100.0%	0	0.0%	0	0.0%
Embossing Equipment & Supplies	16		1	3,549	1	100.0%	0	0.0%	0	0.0%
Jacks - Repair Mothproofing	16 16		1	3,549 3,549	0	0.0%	1	100.0% 100.0%	0	0.0%
Sterilizing Apparatus	16		1	3,549	0	0.0%	1	100.0%	0	0.0%
Cleaning Services - Estate	15		1	3,549	1	100.0%	0	0.0%	0	0.0%
Mathematicians Estate	15		1	3,549	1	100.0%	0	0.0%	0	0.0%
Olives	14	4,795	1	3,549	0		1	100.0%	0	0.0%
Printing Repair	14	4,795	1	3,549	0	0.0%	1	100.0%	0	0.0%
Restaurant Work Wear & Supplies	14		1	3,549	0	0.0%	1	100.0%	0	
Wire Strippers	14		1	3,549	0	0.0%	1	100.0%	0	0.0%
Contractor - Ornamental Iron Signs - Photoluminescent	13 13		1	3,549 3,549	0	0.0%	1	100.0%	0	0.0%
Signs - Protoiuminescent Billiard Table Repair	13		1	3,549	- 0	0.0% 100.0%	1	100.0% 0.0%	0	0.0%
Content Management Systems	12		1	3,549			0	0.0%	1	100.0%
Encyclopedia & Book Sales by Mail	11		1	3,549	1	100.0%	0	0.0%	1	0.0%
Waste - Cotton, Wool	11		1	3,549	1	100.0%	0	0.0%	0	0.0%
Laces	10		1	3,549	0	0.0%	0	0.0%	1	100.0%
Oil Seeds	10		1	3,549	1	100.0%	0	0.0%	0	0.0%
Portable Buildings - Moving	10		1	3,549	1	100.0%	0	0.0%	0	0.0%
Agates	ç	4,854	1	3,549	1	100.0%	0	0.0%	0	0.0%
Ice Substitutes	9	4,854	1	3,549	0	0.0%	1	100.0%	0	0.0%
Irrigation Equipment	9	4,854 4,867	1	3,549 3,549	0	0.0% 100.0%	1	100.0%	0	0.0%
Shoe Dyers Orchard Equipment & Supplies	-	4,882	1		1		0	0.0%	0	0.0%
Copywriting	,		1		1	100.0%	0	0.0%	0	0.0%
Aprons - Industrial	i	4,906	1		0		1	100.0%	Ö	0.0%
Fire Doors & Shutters	5	4,906	1	3,549	0	0.0%	1	100.0%	0	0.0%
Managed Print Service	5	4,906	1	3,549	1	100.0%	0	0.0%	0	0.0%
Monorail Systems	5	4,906	1	3,549	0	0.0%	1	100.0%	0	0.0%
Table Suppliers	5	4,906	1	3,343		0.070	0	0.0%	1	100.0%
Ice Crushers	- 4	4,933	1	3,549	1	100.0%	0	0.0%	0	0.0%
Auto Repair - Power Steering Ouilting - Instruction	-	4,954 4,954	1	3,549 3,549	1	0.0% 100.0%	1	100.0% 0.0%	0	0.0%
Recreational Vehicles - Carpet & Upholstery Cleaning		4,954	1	3,549	1	100.0%	0	0.0%	0	0.0%
Ironing Boards	i	5,007	1	3,549	0		1	100.0%	0	0.0%
Jigs & Fixtures - Components	i	5,007	1	3,549	0	0.0%	1	100.0%	i o	0.0%
Soda Fountain Equipment - Repairing		#N/A	1	3,549	1	100.0%	0	0.0%	. 0	0.0%
Pallets & Skids	5,962	1,563	0	4,003	0	0.0%	0	0.0%	0	0.0%
Oilfield Hauling	5,937		0	4,003	0	0.0%	0	0.0%	0	0.0%
Contractor - Low Voltage Systems	3,846		0	4,003	0	0.0%	0	0.0%	0	0.0%
Packaging Machinery	3,740		0	4,003	0	0.0%	0	0.0%	0	0.0%
Foresters - Consulting Typographers	3,151 3,118			4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Oilfield Supplies	2,887		0	4,003	<u> </u>	0.0%	0 n	0.0%	1	0.0%
Blueprinting	2,620	2,186	0	4,003	0	0.0%	0	0.0%	0	0.0%
Trucking - Liquid Or Dry Bulk	2,549	2,201	Ö	4,003	Ö	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Employment Litigation	2,464	2,201	0	4,003	0	0.0%	0	0.0%	0	0.0%
Organ & Tissue Banks	2,338	2,264	0	4,003	0	0.0%	0	0.0%	0	0.0%
Railroad Contractors	2,180		0		0	0.0%	0	0.0%	0	0.0%
Paint Removing	2,095	2,345	0		0	0.0%	0	0.0%	0	0.0%
Accounting - Forensic	1,902 1,829	2,425	0	4,003	0	0.0%	0	0.0%	0	0.0%
Pipe & Valve Fitters Dryers - Hand	1,829		0	4,003	0	0.0%	0	0.0%	U	0.0%
Medical Tourism	1,732		0		0	0.0%	0	0.0%	0	0.0%
Trucking - Water Hauling	1,649		0	4,003	0	0.0%	n	0.0%	0	0.0%
Bridge Builders	1,631	2,534	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Millwrights	1,627	2,537	0	4,003	0	0.0%	0	0.0%	0	0.0%
Novelties - Wholesale & Manufacturers	1,463		0		0		0	0.0%	0	0.070
Drilling - Gas Well	1,427	2,654	0		0		0	0.0%	0	0.0%
Barricades	1,413	2,661	0	4,003	0	0.0%	0	0.0%	0	0.0%
Foundation Inspection	1,341	2,690	0	4,003	0	0.0%	0	0.0%	0	0.0%
Physicians & Surgeons Equipment & Supplies	1,334	2,698		4,003	0	0.0%	. 0	0.0%	1 0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Oil Well Equipment & Supplies	1,323	2,704	0	4,003	0	0.0%	0	0.0%	0	0.0%
Computer Facilities Management Services Church Furnishings	1,274 1,270	2,728 2,731	0	4,003	<u> </u>	0.0%	0	0.0%	0	0.0%
Frozen Food Locker Plants	1,264	2,736	Ö		0	0.0%	0	0.0%	0	0.0%
Stone - Crushed	1,213	2,774	0		0	0.0%	0	0.0%	0	0.0%
Electric Switchboards	1,205	2,778	0	4,003	0	0.0%	0	0.0%	0	0.0%
Industrial Hygiene Consultants  Medical Coding	1,192 1,150	2,786 2,815	0	4,003	0	0.0%	0	0.0%	0	0.0%
Gaskets	1,142		0		0	0.0%	0	0.0%	0	0.0%
Paper Shredding Machines	1,128	2,832	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Air Balancing	1,123	2,836	0	4,003	0	0.0%	0	0.0%	0	0.0%
Laminating Equipment & Supplies	1,116	2,841	0		0	0.0%	0	0.0%	0	0.0%
Bulldozers Tank Heads	1,096 1,095	2,856 2,857	0	4,003	0	0.0% 0.0%	0	0.0% 0.0%	0	0.0%
Hazardous Material Control & Removal	1,086	2,862	0	4,003	0	0.0%	0	0.0%	0	0.0%
Building Materials - Used	1,081	2,867	0	4,003	0	0.0%	0	0.0%	0	0.0%
Labels - Plastic, Metal, Foil	1,073		0		0	0.0%	0	0.0%	0	0.0%
Metaphysicians	949		0		0	0.0%	0	0.0%	0	0.0%
Tubing - Metal Brushes	945 942	2,971 2,976	0	4,003	0	0.0%	0	0.0%	0	0.0%
Smelters & Refiners Equipment & Supplies	907	2,993	0	4,003	0	0.0%	0	0.0%	0	0.0%
Piling	897	2,996	0	4,003	0	0.0%	0	0.0%	0	0.0%
Metal Rolling & Forming	895		0		0	0.0%	0	0.0%	0	0.070
Sewer Inspection	880		0		0		0	0.0%	0	
City & Town Planners Power Plant Consultants	875 860	3,015 3,031	0	4,003	0	0.0%	0	0.0%	0	0.0%
Coal Brokers	844	3,031	0	4,003	0	0.0%	0	0.0%	0	0.0%
Polyurethane Products	837		Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Engineering Reports	825	3,052	0	4,003	0	0.0%	0	0.0%	0	0.0%
Rendering Companies	825	3,052	0	4,003	0	0.0%	0	0.0%	0	0.0%
Plaster	821		0	4,003	0	0.0%	0	0.0%	0	0.0%
Jacks Attorneys & Lawyers - Workers Compensation	809 801		0	4,003	0	0.0% 0.0%	0	0.0% 0.0%	0	0.0%
Sash Operating Devices	795		0	4,003	0	0.0%	0	0.0%	0	0.0%
Filters - Liquid	787	3,090	0	4,003	0	0.0%	0	0.0%	0	0.0%
Traffic Engineers & Planning Service	764	3,107	0	4,003	0	0.0%	0	0.0%	0	0.0%
Vibration Measurement	757	3,111	0		0	0.0%	0	0.0%	0	0.0%
Statuary Tool Designers	752 747	3,120 3,130	0	4,003	0	0.0% 0.0%	0	0.0% 0.0%	0	0.0%
Architects Supplies	730	3,140	0	4,003	0	0.0%	0	0.0%	0	0.0%
Funeral Directors Equipment & Supplies	726		0		0		0	0.0%	0	0.0%
Grouting Compounds	726	3,147	0		0		0	0.0%		
Chimney Lining Materials	722	3,154	0		0		0	0.0%	0	0.0%
Actuaries Cryogenics	721 720	3,155 3,156	0	4,003	<u> </u>	0.0%	0	0.0%	0	0.0%
Stucco Manufacturers & Distributors	720	3,156	0	4,003	0	0.0%	0	0.0%	0	0.0%
Dry Ice	708	3,170	0	4,003	0		0	0.0%	0	0.0%
Ladders	701		0	4,003	0	0.0%	0	0.0%	0	0.0%
Barge Lines	695	3,180	0	4,003	0	0.0%	0	0.0%	0	0.0%
Sewing Machines - Industrial & Commercial  Door Frames	695 684		0		0	0.0%	0	0.0%	0	0.0%
Feed Mill Equipment & Supplies	684		0		0	0.0%	0	0.0%	0	0.0%
Steel Processing & Fabricating Equipment	684		0	4,003	0	0.0%	0	0.0%	0	0.0%
Pipe Bending & Fabricating	683	3,193	0	4,003	0	0.0%	0	0.0%	0	0.0%
Carpet Layers Equipment & Supplies	682		0	4,003	0	0.0%	0	0.0%	0	0.0%
Hardware Consultants  Attornove & Lauverr - Product Liability	673 670		0	4,003	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Product Liability Windows - Wood	670	3,210 3,210	0	4,003	<u> </u>	0.0%	0	0.0%	0	0.0%
Timber Framing	655	3,228	0	4,003	0	0.0%	0	0.0%	0	0.0%
Police Departments	653	3,232	0	4,003	0	0.0%	0	0.0%	0	0.0%
Water Pollution Control	643	3,243	0		0	0.0%	0	0.0%	0	0.0%
Screw Machine Products Dictating Machines & Supplies	641 640	3,244	0	4,003	0	0.0%	0	0.0% 0.0%	0	0.0%
Dictating Machines & Supplies Right of Way Acquisition Service	639	3,245 3,246	0	4,003	0	0.0%	0	0.0%	0	0.0%
Fish Processors	631	3,249	0	4,003	0	0.0%	0	0.0%	0	0.0%
Casters & Glides	628	3,250	0	4,003	0	0.0%	0	0.0%		0.0%
Demonstration Services	625		0		0	0.0%	0	0.0%	0	0.0%
Hydronic Heating Seals - Oil. Grease	624 617	3,254 3,257	0	4,003	0	0.0%	0	0.0%	0	0.0%
Moving Sales	606		0	4,003	0	0.0%	0	0.0%	0	0.0%
Thermostats	605	3,275	0		0	0.0%	0	0.0%	0	
Oils - Vegetables	603	3,280	0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Aircraft Rebuilding	601		0	4,003	0	0.0%	0	0.0%	0	0.0%
Coal & Coke - Retail	594		0		0		0	0.0%	0	0.0%
Wall Bed Sales Welding Equipment - Rent	593 565	3,292 3,318	0		0	0.070	0	0.0% 0.0%	0	0.0%
Fiber Glass Materials	564	3,310	0	4,003	0	0.0%	0	0.0%	0	0.0%
Street Cleaning	555	3,334		4,003	0	0.0%	0	0.0%	0	0.0%
Leadership Development	549	3,340		4,003		0.0%	0	0.0%		0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Labor Relations Consultants	545	3,346	0	4,003	0	0.0%	0	0.0%	0	0.0%
Sawmill Equipment & Supplies Spray On Siding	543 539	3,349 3,355	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Gears & Gear Cutting	537		0		0	0.0%	0	0.0%	0	0.0%
Blasting Equipment & Supplies	536	3,360	Ö		0	0.0%	0	0.0%	0	0.0%
Corrosion Control	529	3,367	0	4,003	0	0.0%	0	0.0%	0	0.0%
Livestock Hauling	524		0	4,003	0	0.070	0	0.0%	0	0.0%
Meat Choppers & Grinders	524			4,003	0	0.0%	0	0.0%	0	0.0%
Hose & Tubing - Rubber & Plastic	522		0		0	0.0%		0.0%	0	0.0%
Smelters & Refiners - Base Metals Scientists	521 519	3,381 3,386		4,003 4,003	<u> </u>	0.0%	0	0.0%	0	0.0%
Professional Employer Organization	519	3,386	0		0	0.0%	0	0.0%	0	0.0%
Cooling Towers	517	3,393	0	4,003	0	0.0%	0	0.0%	0	0.0%
Notions - Wholesale & Manufacturers	508	3,400	Ö		0	0.0%	0	0.0%	0	0.0%
Foundry Equipment & Supplies	507	3,402	O	4,003	0	0.0%	0	0.0%	0	0.0%
Loans - Farm & Ranch	507 501	3,407	0	4,003	0	0.0%	0	0.0%	0	0.0%
Doors - Commercial	498		0		0	0.0%	0	0.0%	0	0.0%
Surfing Instruction	497	3,412	0		0	0.0%	0	0.0%	0	0.0%
Computers - Forensics	496		0		0	0.0%	0	0.0%	0	0.0%
Chemists - Analytical & Consulting	494	3,417	0	4,003	0	0.0%	0	0.0%	0	0.0%
Dust Collecting Systems Sand & Gravel Handling Equipment	491 491	3,422 3,422	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Missile & Rocket Research & Development	491		0		0	0.0%	0	0.0%	0	0.0%
Thermographers	479		0		0		n	0.0%	0	
Transformers	469	3,455	0	4,003	0	0.0%	0	0.0%	0	0.0%
Ceiling Materials	468	3,455 3,457	0		0		0	0.0%	0	
Gas Burners	467	3,459	0	4,003	0	0.0%	0	0.0%	0	0.0%
Tools - Hydraulic	465	3,460	0	4,003	0	0.0%	0	0.0%	0	0.0%
Sawdust & Shavings	463	3,465	0	4,003	0	0.0%	0	0.0%	0	0.0%
Paving Stones	460	3,470	0	4,003	0	0.0%	0	0.0%	0	0.0%
Terrazzo	457		0	4,003	0	0.0%	0	0.0%	0	0.0%
Hardware - Marine	455	3,477	0	4,003	0	0.0%		0.0%	0	0.0%
Cotton Goods - Wholesale & Manufacturers	450 450	3,483 3,483	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Noise Control Consultants Price Marking Equipment & Supplies	450	3,483	0	4,003	0	0.0%	0	0.0%	0	0.0%
Oil Well Equipment & Supplies - Rental	430	3,463	0		<u> </u>	0.0%	0	0.0%	0	0.0%
Ozone Machines	443	3,490	0		0	0.0%	0	0.0%	0	0.0%
Traffic Control & Flagging Service	441	3,491	0		0	0.0%	0	0.0%	0	0.0%
Buses - Distributors & Manufacturers	439 437	3,492	0	4,003	0	0.0%	0	0.0%	0	0.0%
Ceramic Products - Industrial	437	3,496	0	4,003	0	0.0%	0	0.0%	0	0.0%
Mining Development	436		0		0		0	0.0%		0.0%
Refractories	434		0		0		0	0.0%		
Attorneys & Lawyers - Mesothelioma	432	3,504	0		0		0	0.0%	0	0.0%
Steam Cleaning - Automotive Meat - Smokehouses	426 425	3,519 3,520	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Soil Conservation Service	424	3,520	0	4,003	0	0.0%	0	0.0%	0	0.0%
Columns	421		0		0	0.0%	0	0.0%	0	0.0%
Mining Consultants	420	3,530	0	4,003	0	0.0%	0	0.0%	0	0.0%
Druggists - Wholesale	418	3,537	0	4,003	0	0.0%	0	0.0%	0	0.0%
Peanut Products	418		0		0	0.070	0	0.0%	0	0.0%
Buses - Parts & Supplies	414		0		0	0.0%	0	0.0%	0	0.0%
Flavoring Extracts	411	3,547	0		0	0.0%	0	0.0%	0	0.0%
Artificial Breasts	410	3,549	0	4,003	0	0.0%	0	0.0%	0	0.0%
Grain Elevators - Equipment & Supplies Air Pollution Measuring Service	406 405	3,553 3,555	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Flour	405	3,555	0	4,003	0	0.0%	0	0.0%	0	0.0%
Lamps - Health	403	3,562	0	4,003	0	0.0%	0	0.0%	0	0.0%
Truck Washing & Cleaning - Equipment & Supplies	399	3,564	n	4,003	n	0.0%	0	0.0%	0	0.0%
Alzheimer Care, Information & Treatment	399 398	3,566	0	4,003	0	0.0%	0	0.0%		0.0%
Bleachers & Grandstands	397	3,568	0	4,003	0	0.0%	0	0.0%	0	0.0%
Weather Vanes	393	3,573	0		0	0.0%	0	0.0%	0	0.0%
Bowling Lane Equipment & Supplies	392	3,574		4,003	0	0.0%	0	0.0%	0	0.0%
Seals - O-Ring	390	3,575 3,576	0	4,003	0	0.0%	0	0.0%	0	0.0%
Tournaments - Golf Fiber & Fiber Products	389 385	3,5/6	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Paper Converters	385	3,581	0		0	0.0%	0	0.0%	0	0.0%
Rest Homes - Info & Placement Bureaus	384	3,584	0		0	0.0%	n	0.0%		0.0%
Electric Equipment - Used	383	3,588	n	4,003	<u>0</u>	0.0%	n	0.0%	, o	0.0%
Fingerprinting - Live Scan	382	3,591	Ö		0		0	0.0%	0	
Shavers - Electric Repair	375	3,603	Ö	4,003	0	0.0%	0	0.0%	Ö	0.0%
Boxes - Wooden	374	3,605	0	4,003	0	0.0%	0	0.0%	0	0.0%
Cotton	373	3,606	0	4,003	0	0.0%	0	0.0%	0	0.0%
Window Security Laminates	370	3,611	0	4,003	0	0.0%	0	0.0%	0	0.0%
Gas Detectors	368		0		0		0	0.0%	0	0.0%
Fallout Shelter Equipment & Supplies	366		0		0	0.070	0	0.0%	0	0.070
Pipe Cutting & Threading	365	3,621	0		0		0	0.0%	0	0.0%
Physicians & Surgeons Equipment - Repair & Refinish	363	3,627	0	4,003	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Mass Torts Desk Pads & Accessories	362 362	3,629 3,629	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Desk mads & accessories	362	3,629		4,003	0	0.0%	. 0	0.0%	1 0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Sanctuaries - Wild Life Brick - Fire	362 359	3,629 3,633	0	4,003 4,003	0	0.0%	0	0.0%	. 0	0.0%
Glass Coating & Tinting Materials	358		0	4,003	0	0.0%	0	0.0%	0	0.0%
Alloys	356	3,638	0	4,003	0	0.0%	0	0.0%	0	0.0%
Chiropractor Information Bureaus	355		0	4,003	0	0.0%	0	0.0%	0	0.0%
Crawfish Farms Fallout Shelters - Consultants	342 338	3,662 3,666	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Fire Hydrants	337		0	4,003	0	0.0%	0	0.0%	0	0.0%
Infrared Inspection	335	3,668	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Plastics - Vacuum, Pressure, Thermoform	333	3,670	0	4,003	0	0.0%	0	0.0%	0	0.0%
Sorting Equipment	332	3,672	0		0	0.0%	0	0.0%	0	0.0%
Vibration Control Soil Solidification	332 325	3,672 3,683		4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Carnivals	323	3,687	0	4,003	0	0.0%	0	0.0%	0	0.0%
Duplicating Machines & Supplies	322	3,689	0	4,003	0	0.0%	0	0.0%	0	0.0%
Radiant Heating	320	3,693	0		0	0.0%	0	0.0%	0	0.0%
Scoreboards	314 312		0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Silverware Clean, Repair & Replate Mobile Refrigeration	312	3,707	0	4,003	0		0	0.0%	0	0.0%
Plastics - Rods, Sheets - Sup Center	309	3,713	0	4,003	0	0.0%	0	0.0%	0	0.0%
Soy Bean Products	308		0		0	0.070	0	0.0%		0.070
Diamonds - Industrial	303		0	4,003	0	0.0%	0	0.0%	0	0.0%
Cocktail Mixes Dairy Consultants	302 302	3,723 3,723	0	4,003 4,003	0	0.0%	0	0.0% 0.0%	0	0.0%
Baton Twirling Instruction	298		0	4,003	<u> </u>	0.0%	0	0.0%	0	0.0%
Shielding - Magnetic, Electrostatic	298	3,726	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Oils - Industrial	297	3,730	0	4,003	0	0.0%	0	0.0%	0	0.0%
Concrete Additives	296	3,734	0	4,003	0	0.0%	0	0.0%	0	0.0%
Nut Cracking & Shelling Machines Adhesives & Gluing Equipment	295 294		0	1/005	0	0.070	0	0.0%	0	0.0%
Fertilizer Plant Equipment	292		0		0	0.0% 0.0%	0	0.0%	0	0.0%
Galvanizing	292	3,745	0	4,003	0	0.0%	0	0.0%	0	0.0%
Hose & Tubing - Flexible Metal	289	3,751	0	4,003	0	0.0%	0	0.0%	0	0.0%
Metals - Precoated	289	3,751	0	4,003	0	0.0%	0	0.0%	0	0.0%
Bronze	287		0	4,003	0	0.0%	0	0.0%	0	0.0%
Wellpoint & Dewatering Systems Shot Peening	284 283	3,762 3,765	0	4,003	0	0.0%	0	0.0%	0	0.0%
Soap Dispensers	282		0	4,003	0	0.0%	0	0.0%	0	0.0%
Railroad Cars - Manufacturers	280	3,773	0	4,003	0	0.0%	0	0.0%	0	0.0%
Aircraft Upholsterers	279		0		0	0.0%	0	0.0%	0	0.0%
Data Processing Supplies Risk Management	278		0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Seed Cleaning Equipment	278 276		0	4,003	0	0.0%	0	0.0%	0	0.0%
Valves - Repairing	274	3,788	0		0		0	0.0%	0	0.0%
Bed Bug Inspection Service	272		0		0	0.0%	0	0.0%	0	0.0%
Railroad Ties - Dealers	270		0		0	0.0%	0	0.0%	0	0.0%
Corn Products Asphalt Mixing Equipment	269 267		0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Weaving Supplies & Equipment	267		0		0		0	0.0%	0	0.0%
Culverts	263		Ö		0	0.0%	0	0.0%	0	0.0%
Solvents	263	3,809	0	4,003	0		0	0.0%	0	0.0 70
Lathing Contractors	262	3,813	0	4,003	0	0.0%	0	0.0%	0	0.0%
Hog Farms	260 259		0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Solar Panel Cleaning Toilets - Composting	259 259		0		<u>U</u>	0.0%	0	0.0%	0	0.0%
Crushing & Pulverizing Equipment	257	3,823	0		0	0.0%	0	0.0%		0.0%
Oil Well Logging & Perforating	257 257	3,823	0	4,003	0	0.0%	0	0.0%	0	0.0%
Wood Turning	257	3,823 3,826	0	4,003	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Lemon law Electrical Discharge Machining	256 256		0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Snow Melting Systems	256		0		0	0.0%	0	0.0%	0	0.0%
Rust Preventatives & Removers	255 255	3,831	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Utility Tax Refunds for Manufacturers & Business	255	3,831	0	4,003	0		0	0.0%		0.0%
Lubricating Devices & Systems	254		0		0		0	0.0%		0.0%
Dry Erase Boards Livestock Buyers	253 253	3,836	0	.,	0		0	0.0%	0	0.0%
Nursuries - Bonsai	253	3,836 3,843	0	4,003	0	0.0%	0	0.0%	0	0.0%
Paper - Corrugated	248	3,847	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Deodorants	247	3,852	Ö	4,003	0	0.0%	0	0.0%	. 0	0.0%
Engineers - Environmental	247		0		0	0.0%	0	0.0%	0	0.0%
Graffiti Removal	247	3,852	0		0	0.070	0	0.0%	0	0.0%
Cranes - Accessories & Parts Crushing & Pulverizing Service	246 246	3,857 3,857	0	4,003 4,003	<u>U</u>	0.0%	0	0.0%	0	0.0%
Trusses - Medical & Surgical	244	3,863	0	4,003	0	0.0%	0	0.0%	0	0.0%
Potatoes - Processed	241	3,869	0	4,003	0	0.0%	0	0.0%	0	0.0%
Rice	241		0		0	0.070	0	0.0%	0	0.0%
Tapes - Adhesive-Dispensers	240		0	4,003	0	0.0%	0	0.0%	0	0.0%
In-Home Autism Therapy Blueprinting Equipment & Supplies	239 238	3,876 3,878	0	4,003	0	0.0%	0	0.0%	0	0.0%
Dideprinting Equipment & Supplies	238	3,878		4,003	U	0.0%	ı U	0.0%	U U	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Picture Hanging Service	238		0	4,003	0		0	0.0%	0	0.0%
Lime Dyers	237		0	.,	0	0.070	0	0.0%	0	0.0%
Equine Therapy	236	3,883	0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Starters - Engine	236 235	3,883 3,885	0	4,003	0	0.0%	0	0.0%	0	0.0%
Tortilla & Tamale Making Equipment	235	3,885	0		0	0.0%	0	0.0%	0	0.0%
Tire Storage	234		0		0	0.0%	0	0.0%	0	0.0%
Accordions	232	3,894	0		0	0.0%	0	0.0%	0	0.0%
Oil Well Drilling Mud & Additives	232	3,894	0	4,003	0	0.0%	0	0.0%	0	0.0%
Draperies - Wholesale & Manufacturers Handwriting Analysts	231 231	3,897 3,897	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Rails & Accessories	231		0		<u>U</u>	0.0%	0	0.0%	0	
Beer Dispensing & Cleaning Equipment - Repair	230	3,902	,	4,003	0	0.0%	0	0.0%	0	0.0%
Chemical Milling	230	3,902	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Cotton Gins	228	3,907	0	4,003	0	0.0%	0	0.0%	0	0.0%
Name Plates	225		0	4,003	0	0.0%	0	0.0%	0	0.0%
Steeple Jacks	224		0		0		0	0.0%	0	0.070
Reiki Therapy	223	3,916	0	4,003	0	0.0%	0	0.0%	0	0.0%
Furniture Frames Concrete Breaking Equipment	221		0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Photographic Darkroom Rental	220 219		0		0		0	0.0%		0.0%
Gold Leaf	219	3,926	0		0		n	0.0%		
Grain Brokers	218	3,926	0	4,003	0	0.0%	0	0.0%	, 0	0.0%
Axles	218 214	3,926 3,932	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Metal Spinning	214	3,932	0	4,003	0	0.0%	0	0.0%	0	0.0%
Plastics - High Pressure Laminates	214		0	7,005	0	0.0%	0	0.0%	0	0.070
Archery Instruction	213		0	4,003	0	0.0%	0	0.0%	0	0.0%
Carbon - Activated	213	3,937	0	4,003	0	0.0%	0	0.0%	0	0.0%
Lead Testing	213		0		0		0	0.0%	0	0.070
Caulking Materials & Equipment	210		0	1,005	0	0.0%	0	0.0%		0.0%
Toilet Seats Tapes - Industrial	207 206	3,950 3,953	0	4,003	<u>U</u>	0.0%	0	0.0%	. 0	0.0%
Surveyors - Aerial	205	3,956	0	4,003	0	0.0%	0	0.0%	0	0.0%
Skating Instruction	204	3,957	0	4,003	0	0.0%	0	0.0%	0	0.0%
Absorbents	203		Ö		0	0.0%	0	0.0%	0	0.0%
Financial Planning Kit	203	3,959	0		0	0.0%	0	0.0%	0	
Time Stamps	203 202	3,959	0	4,003	0	0.0%	0	0.0%	0	0.0%
Explosives	202	3,964	0	4,003	0	0.070	0	0.0%	0	
Quartz	202		0	4,003	0	0.0%		0.0%	0	0.0%
Lumber - Used Metals - Base	199 199		0		0		0	010 70		0.070
Speech Aid Devices	199	3,969	0	4,003	<u> </u>	0.0%	0	0.0%	. 0	0.0%
Air Duct Systems	196	3,973 3,976	0		0	0.0%	0	0.0%	0	
Cans	195	3,978	Ö		0	0.0%	0	0.0%	0	0.0%
Tobacco Warehouses	195		0		0	0.0%	0	0.0%	0	0.0%
Manhole Covers	194		0		0	0.0%	0	0.0%	0	0.0%
Oil Well Surveyors	194	3,981	0	4,003	0	0.0%	0	0.0%	0	0.0%
Fruits - Dried	193		0		0	0.070	0	0.0%	. 0	0.0%
Millinery - Retail	193		0	1/005	0	0.0%	0	0.0%	. 0	0.0%
Observatories Pipe & Valve Fitters - Gas	192 192	3,987	0	4,003 4,003	<u> </u>	0.0%	0	0.0%	0	0.0%
Sewer Pipe	192	3,987 3,987	0		0	0.0%	n	0.0%	0	0.0%
Asbestos & Asbestos Products	191	3,991	0		0	0.0%	0	0.0%	0	0.0%
Pine Straw	190		O	4,003	0	0.0%	0	0.0%	0	0.0%
Weather Stripping	189	3,995	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Disinfectants & Germicides	188	3,997	0	4,003	0	0.0%	0	0.0%	0	0.0%
Doors - Cellar/Basement/Bilco	188	3,997	0	4,003	0	0.0%	0	0.0%	0	0.0%
Stabilizers	188		0	4,003	0	0.0%	0	0.0%	0	0.0%
Stakes	188 188	3,997 3,997	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Zippers Swimming Pools - Removal	186	4,008	0	4,003	0	0.0%	0	0.0%	0	0.0%
Charcoal	184	4,008	0	4,003	0	0.0%	0	0.0%	0	0.0%
Livestock - Commission	184		Ö		0	0.0%	0	0.0%	0	0.0%
Diamond Setters	181	4,018	O	4,003	0	0.0%	. 0	0.0%	0	0.0%
Network Cabling Installation	181	4,018	0	4,003	0	0.0%	0	0.0%	0	0.0%
Paper Tubes & Cores	181		0	4,003	0	0.0%	0	0.0%	0	0.0%
Metals - Corrugated	180		0		0		0	0.0%	0	
Stevedoring Contractors	180		0		0	0.0%	0	0.0%	0	0.0%
Carnival Supplies Closures - Industrial - Protective	179 179		0		0		0	0.0%	0	0.0%
Facility Planning	179	4,028 4,028	0	4,003 4,003	<u> </u>	0.0%	0	0.0%	. 0	0.0%
Ice Cream Freezers	179	4,028	0	4,003	0	0.0%	0	0.0%	0	0.0%
Hubcaps - Sales	179		0		0		0	0.0%	0	
Labels	177		Ö		0		0	0.0%	0	
Telephone 900 Number Resellers	176	4,037	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Sanitary Napkins	175	4,038	0	4,003	0	0.0%	0	0.0%	0	0.0%
Scales - Repair	174		0	4,003	- 0	0.0%	0	0.0%	0	0.0%
Brooms	172		0	4,003	0	0.0%	0	0.0%	0	
Liquor Brokers	172	4,046	0	4,003	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Shoe Shining	172 169	4,046	0	4,003	0	0.0%	0	0.0%	0	0.0%
Chemicals - Reclaiming Switches - Electric	169		0	4,003	<u> </u>	0.0%	0	0.0%	0	0.0%
Ovens - Industrial	168		Ö		0	0.0%	0	0.0%	Ö	0.0%
Pharmaceutical Machinery	168		0		0	0.0%	0	0.0%	0	0.0%
Sterilizing Service	167	4,062	0	4,003	0	0.0%	0	0.0%	0	0.0%
Mediation Services - Divorce Meteorological Instruments	164 164			4,003	0	0.0%	0	0.0%	0	0.0%
Wallboard & Plasterboard	164		0		0	0.0%	0	0.0%	0	0.0%
Power Plant Equipment - Repairing	163		Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Lumber Inspectors	162	4,074	0	4,003	0	0.0%	0	0.0%	0	0.0%
Centrifugal Machinery	161		0		0	0.0%	0	0.0%	0	0.0%
Fountains - Drinking Gambling Abuse & Addiction Info & Treatment	161 161		0	4,003	0	0.0% 0.0%	0	0.0%	0	0.0%
Lead Removal	161		Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Door Closers & Checks	160	4,081	0	4,003	0	0.0%	0	0.0%	0	0.0%
Reflectors	160		0	4,003	0	0.0%	0	0.0%	0	0.0%
Missing Person Services	159 159		0		0	0.0%	0	0.0%	0	0.0%
Time Cards & Racks Preserves, Jams & Jellies	159	4,085 4,088	0	4,003	0	0.0%	0	0.0%	0	0.0%
Laminated Structural Products	156		Ö	4,003	0	0.0%	0	0.0%	Ö	0.0%
Interior Finishing	154	4,097	0	4,003	0	0.0%	0	0.0%	0	0.0%
Lumber Treating	153		0		0	0.0%	0	0.0%	0	0.0%
Feedlot Handball Courts	152	4,104 4,104	0	4,003 4,003	0		0	0.0%	0	0.0%
Plaster Products - Ornamental	152 152	4,104	0		0	0.0% 0.0%	0	0.0%	0	
U-Catch Fishing	152	4,104	0	4,003	0	0.0%	0	0.0%	0	0.0%
Aircraft Salvage	151		0	4,003	0	0.0%	0	0.0%	0	0.0%
Heating & Cooling Demolition	151		0	4,003	0	0.0%	0	0.0%	0	0.0%
Store Fixtures - Used	151 150		0	4,003	0	0.0%	0	0.0%	0	0.0%
Acid Proof Equipment & Materials Chains	150	4,114	0	4,003	0	0.0%	0	0.0%	0	0.0%
Clipping Service	150		0		0	0.0%	0	0.0%	0	0.0%
Pole Line Contractors	148	4,123	0	4,003	0	0.0%	0	0.0%	0	0.0%
Funeral Escorts	147		0	4,003	0	0.0%	0	0.0%	0	0.0%
Mixing & Agitation Machinery	146		0	7,003	0	0.0%	0	0.0%	0	0.0%
Oil Well Cementing Temperature Measuring Materials	146 146		0	1,000	<u>U</u>	0.0%	0	0.0%	0	0.0%
Therapeutic and Educational Supplies	146		Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Sample Cases	145	4,133	0	4,003	0	0.0%	0	0.0%	0	0.0%
Shock Absorbers	144		0		0		0	0.0%	0	0.0%
Siding Cleaning	144 143		0	.,,	0		0	0.0%	0	0.0%
Baby Formula Service Linings - Clothing	143		0	4,003	0	0.0%	0	0.0%	0	0.0%
Insulation Materials - Electric	141	4,144	0	4,003	0		0	0.0%	0	0.0%
Metallurgists	141		0	4,003	0	0.0%	0	0.0%	0	0.0%
Nozzles	141		0	7,005	0	0.070	0	0.0%	0	0.0%
Printing Plates Floor Removal	141 140		0	4,003	<u> </u>	0.0%	0	0.0%	0	0.0%
Go-Karts Manufacturers	140		0		0		0	0.0%	0	0.0%
Street Lighting Standards & Equipment	139		0	4,003	0	0.0%	0	0.0%	0	0.0%
Pickles & Pickle Products	138		0		0	0.0%	0	0.0%	0	0.0%
Brush Manufacturers Equipment & Supplies	136		0	4,003	0	0.0%	0	0.0%	0	0.0%
Charity - Relief & Development Charity - Civil Rights	136 135	4,156 4,160	0	4,003	0	0.0%	0	0.0%	0	0.0%
Concrete Mixing Plant Equipment	135		0	4,003	0	0.0%	0	0.0%	0	0.0%
Lapidaries	135	4,160	0	4,003	0	0.0%	0	0.0%	0	0.0%
Textile Converting	135		0	4,003	0	0.0%	0	0.0%	0	0.0%
Packing - Mechanical Alfalfa & Alfalfa Products	134 133	4,166 4,168	0	4,003	0	0.0%	0	0.0%	0	0.0%
Balls Steel, Bronze, Ceramic	133		0		0	0.0%	0	0.0%	0	0.0%
Scrap Rubber	132	4,170	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Silicones	132	4,170	0	4,003	0	0.0%	0	0.0%	0	0.0%
Electric Power Line Construction	131	4,175	0	4,003	0	0.0%	0	0.0%	0	0.0%
Pressing Machines - Clothes Rustproofing - Industrial	131 131		0	4,003	0	0.0%	0	0.0%	0	0.0%
Seniors Moving & Delivery Services	130		0		0	0.0%	0	0.0%	0	0.0%
Stools	130	4,180	0	4,003	0	0.0%	0	0.0%	0	0.0%
Library Equipment & Supplies	129	4,184	0	4,003	0	0.0%	0	0.0%	0	0.0%
Medical House Calls	129		0	4,003	0	0.0%	0	0.0%	0	0.0%
Oil Reports Fire Exit Devices	129 128	4,184 4,189	0	4,003	0	0.0% 0.0%	0	0.0%	0	0.0%
Cutting & Slitting Service	127		0	4,003	0	0.0%	n	0.0%	0	0.0%
Easels - Wholesale & Manufacturers	127	4,194	0	4,003	0	0.0%	0	0.0%	0	0.0%
Embalmers	127		0		0	0.070	0	0.0%	0	
Fire Mitigation	127		0		0		0	0.0%	0	0.0%
Railroad Car Leasing Translators Equipment	127 127		0	4,003	0	0.0% 0.0%	0	0.0%	0	0.0%
Clamps	126	4,194	0	4,003	<u> </u>	0.0%	0	0.0%	0	0.0%
Систер	120	7,201		4,003	U	0.070	. 0	0.070		0.0 70

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Naval Architects	125	4,203	0	4,003	0	0.0%	0	0.0%	0	0.0%
Historical Structure Preservation Tube Fittings	124 124	4,205 4,205	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Barrels & Drums - Equipment & Supplies	123		Ö		0	0.0%	0	0.0%	0	0.0%
Farm Management Systems	123		0		0	0.0%	0	0.0%	0	0.0%
Pipe Hangers	123	4,207	0	4,003	0	0.0%	0	0.0%	0	0.0%
Poles Greeting Card Manufacturers Supplies	123 122			4,003	0	0.0%	0	0.0%	0	0.0%
Steel - Used	121		0		0	0.0%	0	0.0%	0	0.0%
Colors & Pigment	120		Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Frozen Custard Machines	120	4,216	0	4,003	0	0.0%	0	0.0%	0	0.0%
Scenery Studio	120		0		0	0.0%	0	0.0%	0	0.0%
Skating Rinks - Installation, Equipment & Supplies Metal Sawing & Cut-Off Service	118 117		0	4,003 4,003	0	0.0% 0.0%	0	0.0% 0.0%	0	0.0%
Bottles - Used	116		0	4,003	0	0.0%	0	0.0%	0	0.0%
Caning	116	4,225	0	4,003	0	0.0%	0	0.0%	0	0.0%
Landfills - Construction Materials	116		0		0	0.0%	0	0.0%	0	0.0%
Service Animals - Training	116		0		0	0.0%	0	0.0%	0	0.0%
Destination Management Drapery Trimmings	114 114		0	4,003 4,003	0	0.0%	0	0.0% 0.0%	0	0.0%
Electrostatic Painting	114		0	4,003	<u> </u>	0.0%	0	0.0%	0	0.0%
Boat Launching	113		Ö		ő	0.0%	0	0.0%	0	0.0%
Coatings - Vacuum Deposition	112		0	.,	0	0.0%	0	0.0%	0	0.0%
Expansion Joints	112		0		0		0	0.0%	0	
Kerosene	112 112	4,240 4,240	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Log Splitting Equipment Aircraft Cleaning	1112		0	4,003	0	0.0%	0	0.0%	0	0.0%
Astronomical Instruments	111		0	4,003	0	0.0%	0	0.0%	0	0.0%
Chillers - Liquid	111		0	4,003	0	0.0%	0	0.0%	0	0.0%
Pilots - Marine	111		0	4,003	0	0.0%	0	0.0%	0	0.0%
Stock Yards	111		0	4,003	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Agriculture	110		0	4,003	0	0.0%	0	0.0%	0	0.0%
Buckets - Digging & Hoisting Bushings	110 110		0	4,003 4,003	<u>U</u>	0.0%	0	0.0%	0	0.0%
Investment Castings	110		Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Milling Cutters	110	4,250	0		0	0.0%	0	0.0%	0	0.0%
Bacteria Control Equipment	109		0		0	0.0%	0	0.0%	0	0.0%
Brakes - Lining - Manufacturers & Distributors	109		0		0	0.0%	0	0.0%	0	0.0%
Canners Equipment & Supplies Cardboard	108 108		0	4,003 4,003	<u>U</u>	0.0% 0.0%	0	0.0% 0.0%	0	0.0%
Gas Plant Equipment	108		0		0		0	0.0%	0	0.0%
Sirens & Horns	108		0		0	0.0%	0	0.0%	0	
Lamp Shades - Wholesale & Manufacturers	107		0		0	0.0%	0	0.0%	0	0.0%
Slippers - Wholesale & Manufacturers	107 106		0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Screening & Sifting Equipment Slings	105		0	4,003	0	0.0%	0	0.0%	0	0.0%
Clergy	104		0		0	0.0%	0	0.0%	0	0.0%
Lathes	104		0	4,003	0	0.0%	0	0.0%	0	0.0%
Gypsum & Gypsum Products	103	4,276	0	4,003	0	0.0%	0	0.0%	0	0.0%
Motion Picture Equipment & Supplies - Repair	103		0		0	0.0%	0	0.0%	0	0.0%
Bookcases Pipe Sealing - Industrial	102 102		0	.,	0	0.0% 0.0%	0	0.0% 0.0%	0	0.0%
Printing Rollers	102	4,280 4,280	0	4,003	0	0.0%	0	0.0%	0	0.0%
Trap & Skeet Ranges	102	4,280	0	4,003	0	0.0%	0	0.0%	0	0.0%
Employment Service - Administrative Assistant	101	4,286	0	4,003	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Environmental	100		0	4,003	0	0.0%	0	0.0%	0	0.0%
Boilers - Rental	99		0	4,003 4,003	0	0.0%	0	0.0% 0.0%	0	0.0%
Bridge Operators Drywall - Inspectors	99		0	4,003	0	0.0%	0	0.0%	0	0.0%
Handbags - Repairing	99	4,288	0	4,003	0	0.0%		0.0%	0	0.0%
Attorneys & Lawyers - Entertainment & Sports Law	98		0		0	0.0%	0	0.0%	0	0.0%
Cork & Cork Products	98		0	4,003	0	0.0%	0	0.0%	0	0.0%
Knitting Machines	97 96	4,298 4,300	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Cupolas Ski Equipment - Wholesale & Manufacturers	95		0	4,003	0	0.0%	0	0.0%	0	0.0%
Cheese - Artisanal	93	4,309	Ö	4,003	ő	0.0%	0	0.0%	0	0.0%
Senior Move Manager	93	4,309	0	4,003	0	0.0%	0	0.0%	0	0.0%
Gift Wrapping Service	92		0	4,003	0	0.0%	0	0.0%	0	0.0%
Kite Boarding Knit Goods - Wholesale & Manufacturers	92 92		0	4,003 4,003	0	0.070	0	0.0%	0	0.0%
Stamps - Collecting Supplies	92		0		0	0.0% 0.0%	0	0.0% 0.0%	0	0.0%
Utilities Underground - Installation	92	4,312	0		0	0.0%	0	0.0%	0	0.0%
Bedspreads - Wholesale & Manufacturers	91	4,319	0	4,003	0	0.0%	0	0.0%	0	0.0%
Tapes - Sound - Dealers	91		0		0	0.0%	0	0.0%	0	0.0%
Tractor Work	91		0		0	0.0%	0	0.0%	0	0.070
Drywall Toxic - Inspection Electric Motors - Used	89 89		0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
	88		0	4,003	<u> </u>	0.0%	0 n	0.0%	1 0	0.0%
Ice Cream Manufacturers Supplies										

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Savings & Loan Association - Reps	87		0	4,003	0	0.0%	0	0.0%		0.0%
Automobile Pre-Paid Maintenance Plans Rivets	86 86		<u> </u>	4,003	0	0.0%	0	0.0%		0.0%
Twines & Cordage	86		0		0	0.0%	0	0.0%		0.0%
Concrete - Prestressed	85	4,339	0		0	0.0%	0	0.0%	, 0	0.0%
Geophysical Apparatus	85	4,339	0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Paper Brokers & Mill Reps Skate Sharpening	85		0	4,003	0	0.0%	0	0.0%	0	0.0%
Sugar Refiners	85		0		0	0.0%	0	0.0%		0.0%
Tape Recorders	85		0	4,003	0	0.0%	0	0.0%		0.0%
Binders - Loose Leaf	84		0	4,003	0	0.0%	0	0.0%		0.0%
Pewter	84 84			4,003	0	0.0%	0	0.0%		0.0%
Tobacco Buyers Urban Farmer	84				0	0.0%	0	0.0%		0.0%
Elastic Goods	83			4,003	0	0.0%	0	0.0%		0.0%
Metallizing	83	4,354	0	4,003	0	0.0%	0	0.0%		0.0%
Public Speaker	83		0		0	0.0%	0	0.0%		0.0%
Screens - Security Door	83		0		0	0.0%	0	0.0%		0.0%
Vessels - Pressure Die Cutting Equipment & Supplies	83 82		0	4,003	0	0.0%	0	0.0%	,† 0	0.0%
Refreshment Stands	82	4,361	Ö	4,003	0	0.0%	Ö	0.0%	, j	0.0%
Road Building Equipment	82	4,361		4,003	0	0.0%	0	0.0%	0	0.0%
Shoplifting Prevention Devices	82			.,	0	0.0%	0	0.0%		0.0%
Cold Storage Doors & Insulated Panels	81		0		0		0	0.0%	0	
Hay Rides Teletypewriters Message Service	81 81	1 4,367 1 4,367	0	4,003	0	0.0%	0	0.0%	0	0.0%
Magnetic Inspection Service	80		0	4,003	0	0.0%	0	0.0%		0.0%
Balancing Service - Industrial	79	4,374	0	4,003	0	0.0%	0	0.0%	0	0.0%
Drug Discovery Provider	78		0	4,003	0	0.0%	0	0.0%		0.0%
Meteorological Consultants			0	4,003	0	0.0%	0	0.0%	0	0.0%
Meters - Repair Arboretums	<u>/8</u> 77		0	4,003	0	0.0%	0	0.0%		0.0%
Motion Picture Representatives	77		0		0	0.0%	0	0.0%		0.0%
Tanks - Concrete	77		0	4,003	0	0.0%	0	0.0%		0.0%
Broom Manufacturers Equipment & Supplies	76	4,386	0	4,003	0	0.0%	0	0.0%	, 0	0.0%
Embossing	76		0	4,003	0	0.0%	0	0.0%		0.0%
Photographic Research Service Coil Winding	76 75	5 4,386 5 4,390	0	.,,,,,,	0	0.0%	0	0.0%		0.0%
Electronics - Educational Kits	75		0	4,003	0	0.0%	0	0.0%	, 0	0.0%
Hides	75		0	4,003	0	0.0%	0	0.0%	0	0.0%
Personal ServiceBureaus	75		0		0		0	0.0%		0.0%
Doll Manufacturers Equipment & Supplies	73		0		0		0	0.0%		
Pharmacies - Specialty - Hemophillia Racquetball Courts - Public	73 73	3 4,397 3 4,397	0	4,003	0	0.0%	0	0.0%	- 0	0.0%
Conduit & Fittings	72	2 4,404	0	4,003	0		0	0.0%	, o	0.0%
Hydrologists	72	2 4,404	0	4,003	0	0.0%	0	0.0%		0.0%
Sample Cards & Books	72			7,005	0	0.0%	0	0.0%		0.0%
Surveyors - Cargo	72		0	4,003	0	0.0%	0	0.0%	.  0	0.0%
Fireproofing Materials Fraternities & Sororities	71 71		0	4,003	0	0.0%	0	0.0%	<u> </u>	0.0%
Heat Sealing	71		0		0	0.0%	0	0.0%		0.0%
Jalousies	71	1 4,410	0	4,003	0	0.0%	0	0.0%	0	0.0%
Signs - Exit Signs	71	1 4,410	0	4,003	0	0.0%	0	0.0%	0	0.0%
Calculating Service	70	4,417	0	4,003	0	0.0%	0	0.0%		0.0%
Auto - Fleet Maintenance Fur Farms - Equipment & Supplies	69 69		0	4,003	0	0.0%	0	0.0%		0.0%
Grain Inspection	69		0	4,003	<u>U</u>	0.0%	0	0.0%		0.0%
Opera Companies	69		0	4,003	0	0.0%	0	0.0%	0	0.0%
Demographic Research	68	4,429	0	4,003	0	0.0%	0	0.0%		0.0%
Caverns	67		0	4,003	0	0.0%	0	0.0%		0.0%
Mirrors - Resilver	67	7 4,431 7 4,431	0	4,003	0	0.0%	0	0.0%		0.0%
Separators Soldering Equipment	67		0	4,003	0	0.0%	0	0.0%	,	0.0%
Tape Recorders - Sound - Supplies & Parts	67	7 4,431	0	4,003	0	0.0%	0	0.0%	j ő	0.0%
Thermal Remediation	67	7 4,431	0	4,003	0	0.0%	0	0.0%	0	0.0%
Honing Machines & Equipment	66		0		0	0.0%	0	0.0%		0.0%
Spill Control Service	66		0		0	0.0%	0	0.0%		0.0%
Stress Relief Equipment & Supplies - Industrial Legal Printing	65		0	4,003	0		0	0.0%		0.0%
Recruiting - Armed Forces	65		0	4,003	0	0.0%	0	0.0%		0.0%
Bellows	64	4,449		4,003	0	0.0%	0	0.0%	0	0.0%
Dumbwaiters	64	4,449	0	4,003	0	0.0%	0	0.0%		0.0%
Funnels Tea Couletures	64 64		0	4,003	0	0.0%	0	0.0%	<u>,                                    </u>	0.0%
Ice Sculptures Induction Heating Equipment	64		0		0	0.070	0	0.0%		
Relays	64				0		0	0.0%		0.0%
Floor Machines - Repair	63		0	4,003	0	0.0%	0	0.0%	O <sub>i</sub>	0.0%
		3 4,456 3 4,456	0		0		0		0	0.0%

Fame 1 1962  - Company of Control (1967)  - Control	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Secretary   Secr	Dehydrating Service		4,459	0	4,003	0	0.0%	0	0.0%	0	0.0%
Trees a function of the control of t		62	4,459	0	4,003	<u> </u>		0		0	0.0%
Combustion (1997)  Foreign (19				Ö		0		0		0	
Proceedings	Combustion Controls			0		0		0		0	
Montanger   Marie		61	4,467	0	4,003	0		0		0	0.0%
AREL_TROUBLE   2				0		0		0		0	
Calcin Ender   1				0		0		0		0	
Sementary Experiment   9				Ö		0		0		0	0.0%
Source   Tender   Source   S				0		0		0		0	0.0%
Company   1964   1974				0		0		0		0	
Fig. March				0		0		0		0	
Tables (1997) Ta		58	3 4,480	0		0		0		0	
Carested funding	Foil & Foil Products	58	4,480	0	4,003	0	0.0%	0	0.0%	0	0.0%
Stocked Higheston   Color	Building Envelope Restoration			•		0		0		0	
An Esternishina A Registration  50						0		0		0	
20 Med Franke Toda   50   4.00   0   0   0   0   0   0   0   0   0				0		0		0		0	
Second Prince   Second Princ				0		0		0		0	
Temporary - Internet	Rotogravure Printers			Ö		0		0		0	0.0%
Anthony - Legarstan  55   4-69°   0   4-00°   0   0.0°	Thermography - Infrared	56	4,493	0	4,003	0		0	0.0%		0.0%
Autor - Tend Service	Addressing Machines & Supplies			0		0		0		0	
Autor - Tend Service	Anchors - Expansion	55	4,497	0	4,003	0		0		0	0.0%
Sames Aprilled   55   4.677   0   4.003   0   0.094   0   0.095	Attorneys & Lawyers - Legal Malpractice			0		0		0		0	
Circulation Auditors				0		0		n		0	
Find Place Floring - Section - Secti				0		0		0		0	
Saling Suppliers   54   4,509   0   4,002   0   0,0%	Crankshaft Manufacturers			0		0		0	0.0%	0	
Demanderedes   54   4,500   0   4,000   0   0.0%   0	Floor Machines - Rent			0		0		0		0	
Gas Bounders				0		0		0		0	
Leather Frankishes				0		0		0		0	
Surface Plates		54	4,509	0		0		0		0	
Capacitories	Surface Plates			0	4,003	0		0		0	0.0%
Compressors - Rent	Baseball Pitching Machines					0		0		0	
Employment Service - Union Talent Signatory		53	4,515	0		0		0		0	
Employment Service - Union Talent Signatory		53	4,515	0		0		0		0	
Solvest - Cleaning & Repairing   35   4,515   0   4,003   0   0.0%   0   0.	Employment Service - Union Talent Signatory	53	3 4,515	0		0		0		0	
Print Cutters    53	Gloves - Cleaning & Repairing			Ö		0		0			
Felt Reflet Products		53	4,515	0		0		0		0	
Fire Hose  9.2 4,527 0 4,003 0 0,0% 0	Print Cutters	53	4,515	0		0		0		0	
Plasteriers Equipment 8 Supplies   52   4,527   0   4,003   0   0,0%   0				0		0		0		0	
Port Authorities				0		0		0		0	
Folding Machines				0		0		0		0	
Screw Machines & Equipment				0		0		0		0	
Box Lunches   50   4,537   0   4,003   0   0,0%   0						0		0		0	
Flavoring Extracts - Raw Materials						0		0		0	
Seismic Retroff				0	4,003	0		0		0	
Adult Foster Care  49				0		0		0		0	
Compactors - Waste - Supplies & Parts   94   4,541   0   4,003   0   0.0%	Adult Foster Care	49	4,541	0	4,003	0	0.0%	0	0.0%	0	0.0%
Cornices - Building   49   4,541   0   4,003   0   0,0%   0   0,				0		0		0		0	
10   10   10   10   10   10   10   10	Compactors - Waste - Supplies & Parts			0		0		0		0	
Aircraft Hangar Construction   48				0		0		0		0	
Fire Escapes	Aircraft Hangar Construction			0		0		0		0	0.0%
Metal Cleaning Equipment         48         4,547         0         4,003         0         0,0%         0         0,0%         0         0.0%           Pleating Machines         48         4,547         0         4,003         0         0.0%	Fire Escapes	48	4,547	o	4,003	0	0.0%	0	0.0%		0.0%
Shower Curtains - Wholesale & Manufacturers   48	Metal Cleaning Equipment	48	4,547	0	4,003	0	0.0%	0	0.0%	0	0.0%
Spill Control Equipment & Materials   48   4,547   0   4,003   0   0.0%   0		48	4,547	0		0		0		0	
Terra Cotta		48	4,547	0	4,003	0		0		0	0.0%
Commercial Blueprint Design         47         4,555         0         4,003         0         0.0%         0         0.0%         0         0.0%           Non - Woven Fabrics         47         4,555         0         4,003         0         0.0%				0		0		0		0	
Non - Woven Fabrics   47   4,555   0   4,003   0   0.0%   0   0.						0		0			
Contractors - Plant Maintenance Shutdown	Non - Woven Fabrics		4,555	0		0		0		0	
Filling Machinery	Columbarium			0		0		0		0	
Grinding Wheels		46		0		0		0		0	
Metal Cleaning Machines         46         4,561         0         4,003         0         0,0%         0         0,0%         0         0,0%           Sweaters         46         4,561         0         4,003         0         0,0%         0 <td></td> <td></td> <td></td> <td></td> <td></td> <td><u>U</u></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>						<u>U</u>		0		0	
Sweaters         46         4,561         0         4,003         0         0,0%         0         0,0%         0         0.0%           X-Ray Duplicating Services         46         4,561         0         4,003         0         0,0%         0				0		0		0		0	
Assayers 45 4,570 0 4,003 0 0,0% 0 0,0% 0 0.	Sweaters	46	4,561	0	4,003	0	0.0%		0.0%		0.0%
Boy & Girl Organizations - Supplies         45         4,570         0         4,003         0         0.0%         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>								0		0	
Car Pool Information 45 4,570 0 4,003 0 0.0% 0 0.0% 0 0.0%				0		0		0		0	
				0		0		0		0	
	Carpet Workrooms			0	4,003	<u> </u>	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Oils - Road	45		0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Spark Plugs Tobacco Leaf - Wholesale	45 45		0	4,003	0	0.0%	0	0.0%	0	0.0%
Canners	44			4,003	0	0.0%	0	0.0%	1	0.0%
Dock Covers	44			4,003	0	0.0%	0	0.0%	, j	0.0%
Nylon Fabrics	44		Ö		0		0	0.0%	0	
Steam Traps	44		0	4,003	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Landlord/Tenant	43		0		0	0.0%	0	0.0%	0	
Dyers - Wholesale	43		0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Shuffleboards	43		0	4,003	0	0.0%	0'	0.0%	0	0.0%
Seismograph Service Wire Cloth	42			4,003	0	0.0%	0	0.0%	0	0.0%
Weaving & Mending	42			4,003	0	0.0%	0	0.0%	, O	0.0%
Attorneys & Lawyers - Eminent Domain	40			4,003	- 0	0.0%	0	0.0%	, i	0.0%
Beetle Repellent	40		, c	4,003	0	0.0%	0	0.0%	,	0.0%
Glaziers Supplies	40	4,596	0	4,003	0	0.0%	0	0.0%	0	0.0%
Noodles	40		0		0	0.0%	0	0.0%	. 0	0.0%
Rings - Retaining	40		0		0	0.0%	0	0.0%	0	
Window Shades - Repair	40		0	4,003	0	0.0%	0	0.0%	0	0.0%
Motion Picture Laboratories	39			4,003	0	0.0%	0	0.0%	0	0.0%
Wire Wrapping Service & Equipment Brick - Used	39				0	0.0%	0	0.0%	.+	0.0%
Concrete Removal	38				0		0	0.0%	. 0	
Electroforming	38			4,003	<u>0</u>	0.0%	n	0.0%	, o	0.0%
Geographers	38	4,606		4,003	0	0.0%	Ö	0.0%	j	0.0%
Laminations - Motor & Transformer	38	4,606	0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Pipe & Boiler Covering Materials	38				0	0.0%	0	0.0%	0	
Cotton Goods Brokers	37		0		0	0.070	0	0.0%	. 0	0.0%
Heat Sealing Equipment & Supplies	37		0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Sound Level Testing - Industrial	37		0	4,003	0	0.0%	0	0.0%	0	0.0%
Aerosols	36		0	4,003	0	0.0%	0'	0.0%	0	0.0%
Coal Washing	36		1 0	4,003	0	0.0%	0	0.0%	0	0.0%
Bronze Tablets Railroad Ties - Wholesale & Manufacturers	34			4,003	0	0.0%	0	0.0%		0.0%
Square Dance Apparel	34	4,620		4,003	- 0	0.0%	0	0.0%	, i	0.0%
Feed Grinding	33		. c	4,003	0	0.0%	0	0.0%	0	0.0%
Quilts - Renovating	33		0		0	0.0%	0	0.0%	0	0.0%
Silage Covering	33		0		0	0.0%	0	0.0%	0	0.0%
Box Openers	32 32	4,626	0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Cams - Grinding & Cutting	32	4,626	0	4,003	0	0.0%	0	0.0%	0	
Chlorinators	32		0		0	0.070	0	0.0%		0.0%
Metal Stamping Equipment Static Controls	32 32	2 4,626 2 4,626	0		0		0	0.0%		0.070
Television Station Reps	32	4,626		4,003	0	0.0%	1	0.0%		0.0%
Brass Fabricators	31	4,632	C	4,003	0	0.0%	0	0.0%		0.0%
Carpet & Rug Renting	31	4,632	. 0		0	0.0%	0	0.0%	,	0.0%
Charity - American Indian	31		. 0	4,003	0	0.0%	0	0.0%	0	0.070
Computers - Time Share	31		. 0		0	0.0 70	0	0.0%	0	0.070
Criminologists	31		0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Ore	31 31	4,632 4,632	0	4,003	0	0.0%	0	0.0%	0	0.0%
Variable Speed Drives Dishwashing Machines - Supplies & Parts	31		0		0	0.0%	0	0.0%	0	0.0%
Elevators - Testing Services	30		0		0	0.0%	<u> </u>	0.0%	- 0	0.0%
Levels	30			4,003	0	0.0%	0	0.0%		0.0%
Veterinary Internal Medicine	30		Č	4,003		0.0%	0	0.0%	,	0.0%
Branding Equipment	29	4,647	0	4,003	0	0.0%	0	0.0%	0	0.0%
Christian Science Reading Rooms	29	4,647	0	4,003	0	0.0%	0	0.0%	0	0.0%
Dishwashing Compounds	29				0	0.0%	0	0.0%	. 0	0.0%
Fungicides	29			4,003	0	0.0%	0	0.0%	. 0	0.0%
Gelatin	29			4,003		0.070	0	0.0%	0	0.070
Motion Picture Film Storage	29			4,003	0	0.0%	0	0.0%	0	0.0%
Pipe Thawing Power Take - Offs	29	4,647 4,647	1 0	.,,,,,,,	0	0.0%	0	0.0%		0.0%
Thermocouples	25	4,647		4,003	0	0.0%	0	0.0%		0.0%
Weighers	29 29	4,647			0		0	0.0%		0.0%
Brush Control	28	4,658	i c	4,003	0	0.0%	0	0.0%	j	0.0%
Fur Cleaning & Dyeing - Wholesale	28	4,658	0	4,003	0	0.0%	0	0.0%		0.0%
Gas Recycling Plants	28		0		0	0.0%	0	0.0%	0	
Lacquers - Manufacturers	28	4,658	0	4,003	0	0.0%	0	0.0%	0	0.0%
Tear Gas	28	4,658	<u> </u>	4,003	0	0.0%	0	0.0%	1 9	0.0%
Textile Engravers	28		<u> </u>	4,003	0	0.0%	0	0.0%	1 0	0.0%
Fuel Tax Service Paper Cutting & Drilling Machines	27			1,005	0	0.070	0	0.0%	0	0.0%
Porcelain Enameling	27			4,003	0	0.0%	0	0.0%	1	0.0%
Audiometers	26	4,669	0		0		<u> </u>	0.0%	0	
Caissons - Structural	26		ř	4,003	0	0.0%	0	0.0%	, i	0.0%
Discotheques	26		0		n		0	0.0%	0	
Microwave Ovens - Supplies & Parts	26	4,669	0		0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Protein Purification	26		0	4,003	0	0.0%	0	0.0%	0	0.0%
Strippers - Mechanical Airport Designers	26 25	4,669	0	4,003	<u> </u>	0.0%	0	0.0%	0	0.0%
Aquatic Rescue Relocation	25		Ö		0	0.0%	0	0.0%	0	0.0%
Butter	25		0		0	0.0%	0	0.0%	0	0.0%
Chucks	25	4,678	0	4,003	0	0.0%	0	0.0%	0	0.0%
Fur Cuttings Time Locks	25 25			4,003	0	0.0%	0	0.0%	0	0.0%
Forging Equipment	24		0		0	0.0%	0	0.0%	0	0.0%
Lamp Shades - Cleaning & Repairing	24		Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Masts & Spars	24		0	4,003	0	0.0%	0	0.0%	0	0.0%
Metal Fabricating Machinery Missile & Rocket Components - Manufacturers	24 24		0	4,003 4,003	0	0.0% 0.0%	0	0.0%	0	0.0%
Rubber Working Machinery	24		0		<u>U</u>	0.0%	0	0.0%	0	0.0%
Washing Machines & Dryers - Supplies & Parts	24	4,687	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Autographic Registers & Supplies	24 23	4,696	0	4,003	0	0.0%	0	0.0%	0	0.0%
Bindings - Bias & Straight	23		0	4,003	0	0.0%	0	0.0%	0	0.0%
Brush Hogging Cotton Risking Machinery	23		0		0	0.0%	0	0.0%	0	0.0%
Cotton Picking Machinery Custom Harvesting	23 23		0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Milk Distributor	23		Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Wait Staff	23	4,696	0	4,003	0	0.0%	0	0.0%		0.0%
Attorneys & Lawyers - Construction Accidents	22		0		0	0.0%	0	0.0%	0	0.0%
Balancing Equipment	22		0		0		0	0.0%	0	
Black Light Equipment & Supplies Combs	22 22	2 4,704 2 4,704	0	4,003	0	0.0%	0	0.0%	0	0.0%
Deodorizing Equipment	22	4,704	0	4,003	0	0.0%	0	0.0%	0	0.0%
Expanded Metals	22	4,704	0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Glass Rods & Tubing	22		0	4,003	0	0.0%	0	0.0%	0	0.0%
Golf Course Architects	22		0	4,003	0	0.0%	0	0.0%	0	0.0%
Ranges & Ovens - Wholesale & Manufacturers Ship Chandlers	22 22		0	4,003 4,003	0	0.0% 0.0%	0	0.0%	0	0.0%
Tilling	22		0		0	0.0%	0	0.0%	0	0.0%
Tobacco Growers Equipment & Supplies	22	4,704	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Welding Inspectors	22 22	4,704	0	4,003	0	0.0%	0	0.0%	0	0.0%
Evaporating Apparatus	21		0	7,003	0	0.0%	0	0.0%	0	0.0%
Lamp Shade Covers Lapidary Equipment & Supplies	21 21		0	1,000	0	0.0%	0	0.0%	0	0.0%
Nuclear Reactor - Manufacturers	21		0	4,003	0	0.0%	0	0.0%	0	0.0%
Paper Hangers Equipment & Supplies	21		Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Plastics - Reinforced	21		0		0		0	0.0%		0.0%
Smoke Stacks	21		0		0		0	0.0%		0.0%
Boxes - Metal Hygrometers	20 20	4,725	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Lead Burning	20	4,725	0	4,003	0		0	0.0%	0	0.0%
Life Raft Inflation Equipment	20		0	4,003	0	0.0%	0	0.0%	0	0.0%
Lighting Fixtures - Cleaning	20		0	4,005	0	0.070	0	0.0%	0	0.0%
Linoleum Layers Equipment & Supplies	20		0	4,003	0	0.0%	0	0.0%	0	0.0%
Metals - Clad Naval Stores	20		0	4,003	0	0.0%	0	0.0%	0	0.0%
Needles	20		0		0	0.0%	0	0.0%	0	0.0%
Racquetball Court Construction	20		0	4,003	0	0.0%	0	0.0%	0	0.0%
Bronze Powders & Liquids	19	4,738	0	4,003	0	0.0%	0	0.0%	0	0.0%
Copper	19		0	4,003	0	0.0%	0	0.0%	0	0.0%
Cottonseed Products Investigators - Trademark Infringement	19 19		0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Oceanographic Equipment	19		0	4,003	0	0.0%	0	0.0%	0	0.0%
Sound Effect Records	19		Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Travelers Checks	19		0	4,003	0	0.0%	0	0.0%	0	0.0%
Brazing	18		0	4,003	0	0.0%	0	0.0%	0	0.0%
Cloth Cutting Enameling, Japanning & Lacquering	18 18		0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Escalators	18		0	4,003	0	0.0%	0	0.0%	0	0.0%
Linoleum - Wholesale & Manufacturers	18	4,747	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Livestock Grooming	18	4,747	0	4,003	0	0.0%	0	0.0%	0	0.0%
Macaroni	18		0		0	0.0%	0	0.0%		0.0%
Myotherapy Saurage Carings	18 18		0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Sausage Casings Snow Making Machines	18		0		0		0	0.0%	0	
Structural Support - Underground	18		Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Cereals	17	4,760	0	4,003	0	0.0%	0	0.0%	0	0.0%
Chimneys - Prefabricated	17		0	4,003	0	0.0%	0	0.0%	0	0.0%
Debt Relief Education Shovels - Power	17 17		0	4,003	0	0.0%	0	0.0%	0	0.0%
Shovels - Power Tailoring Instruction	17		0		0	0.070	0	0.0%	0	
Tanks - Used	17		0		0		0	0.0%	0	0.0%
Assayers Supplies	16		0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Attorneys & Lawyers - Child Advocacy	16		0	4,003	0	0.0%	0	0.0%	0	0.0%
Bathing Beaches	16	4,772	1 0	4,003	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Beds - Renting	16		0	4,003	0	0.0%	0	0.0%	0	0.0%
Compactors - Waste - Wholesale & Manufacturers Counterfeit Money Detection Devices	16		0	4,003	0	0.0%	0	0.0%	0	0.0%
Mayonnaise & Salad Dressings	16		0		0	0.0%	0	0.0%	0	0.0%
Pistons	16		0		0	0.0%	0	0.0%	0	0.0%
Pulleys	16	4,772	0	4,003	0	0.0%	0	0.0%	0	0.0%
Tennis Court Enclosures	16		0	4,003	0	0.070	0	0.0%	0	0.0%
Brake Shoe Bonding & Exchanging Inserts - Screw Thread	15 15		0	4,003	0	0.0% 0.0%	0	0.0%	0	0.0%
Inserts - Sciew Fileau  Insurance - Medicare Supplement	15		0	4,003	<u> </u>	0.0%	0	0.0%	0	0.0%
Motion Picture Research Service	15		Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Tax Return Preparation - OTR Truck Drivers	15	4,786	0	4,003	0	0.0%	0	0.0%	0	0.0%
Zinc Oxide	15		0	4,003	0	0.0%	0	0.0%	0	0.0%
Chalkboards	14		0		0	0.0%	0	0.0%	0	0.0%
China & Glassware - Renting Doors - Rolling	14	4,795 4,795	0	4,003	0	0.0% 0.0%	0	0.0%	0	0.0%
Factory Locating Consultants	14		0	4,003	0	0.0%	0	0.0%	0	0.0%
Nailing Machinery	14		Ö		0	0.0%	0	0.0%	Ö	0.0%
Neckwear - Wholesale & Manufacturers	14		0		0	0.0%	0	0.0%	0	0.0%
Online Investigative News	14		0	4,003	0	0.0%	0	0.0%	0	0.0%
Pipe Thread Protector	14		0	4,003	0	0.0%	0	0.0%	0	0.0%
Squash Courts - Private Thermograph Equipment & Supplies	14		0	4,003	0	0.0%	0	0.0%	0	0.0%
Waterbeds - Wholesale & Manufacturers	14		0		0		0	0.0%	0	
Bridge Clubs	13	4,810	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Concrete Mixers - Renting	13	4,810	0	4,003	0	0.0%	0	0.0%	0	0.0%
Convents & Monasteries	13		0	4,003	0	0.0%	0	0.0%	0	0.0%
Drop Cloths	13		0	4,003	0	0.0%	0	0.0%	0	0.0%
Printers - Cellophane, Foil Rolling Mill Machinery	13 13		0	4,003	0	0.0%	0	0.0%	0	0.0%
Tennis Court Resurfacing	13		0	4,003	0	0.0%	0	0.0%	0	0.0%
Coils - Fin	12		0	4,003	0	0.0%	0	0.0%	0	0.0%
Libraries - Institutional	12		Ö		0	0.0%	0	0.0%	0	0.0%
Oils - Cutting	12	4,819	0	4,003	0	0.0%	0	0.0%	0	0.0%
Solder	17		0	4,003	0	0.0%	0	0.0%	0	0.0%
Tin	12		0	7,003	0	0.0%	0	0.0%	0	0.0%
Visual Impairment Products & Services Zippers - Repair	12		0	1,000	0	0.0%	0	0.0%	0	0.0%
Baq Ties	11		0	4,003	0	0.0%	0	0.0%	0	0.0%
Livestock Appraisers	11		Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Microwave Ovens - Dealers	11		0		0		0	0.0%	0	0.0%
Motion Picture Technicians	11		0		0		0	0.0%	0	
Safety Cans	11		0	4,003	0	0.0%	0	0.0%	0	0.0%
Sweeping Compounds Water Coolers - Bottle less	11		0	4,003	0		0	0.0%	0	0.0%
Auditory Training Equipment	10		0	4,003	0	0.0%	0	0.0%	0	0.0%
Babbitt Metals	10		0		0		0	0.0%	0	0.0%
Beer Coil Cleaning Equipment	10		0	4,003	0	0.0%	0	0.0%	0	0.0%
Crutches	10		0	4,003	0	0.0%	0	0.0%	0	0.0%
Degreasing Equipment & Supplies In-floor Heating	10		0		0	0.0%	0	0.0%	0	0.0%
Measuring Tapes & Rules	10		0		0	0.0%	0	0.0%	0	0.0%
Oil Well Fire Extinguishing	10		0	4,003	0	0.0%	0	0.0%	0	0.0%
Ship Wreckers	10		O	4,003	0	0.0%	0	0.0%	0	0.0%
Titling Service - Television & Motion Pictures	10	4,838	0	4,003	0	0.0%	0	0.0%	0	0.0%
Vibrators - Industrial	10		0	4,003	0	0.0%	0	0.0%	0	0.0%
Wall & Ceiling Texturing	10		0	4,003	0	0.0%	0	0.0%	0	0.0%
Water Craft Repair Christian Science Practitioners	10	9 4,854	0	4,003	0	0.0%	0	0.0%	0	0.0%
Concrete Vibrators		9 4,854	0	4,003	0	0.0%	0	0.0%	0	0.0%
Dowels	9	4,854	Ö		0	0.0%	0	0.0%	0	0.0%
Paper Mill Supplies	9	4,854	0	4,003	0	0.0%	0	0.0%	0	0.0%
Paper Towels	9	4,854	0	4,003	0	0.0%	0	0.0%	0	0.0%
Rayon Fabrics	9	9 4,854 9 4,854	0	4,003	0	0.0%	0	0.0%	0	0.0%
Scientists - Pharmaceutical Spinologists		9 4,854	0		0	0.0%	0	0.0%	0	0.0%
Washing Machines & Dryers - Wholesale & Manufacturers		9 4,854	0		0	0.0%	n	0.0%	0	0.0%
Auto Repair - Steering & Suspension		4,867	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Burlap	8	4,867	0	4,003	0	0.0%	0	0.0%	0	0.0%
Geologists Supplies	8	4,867	0	4,003	0	0.0%	0	0.0%	0	0.0%
Job Lot Merchandise		4,867	0		0	0.0%	0	0.0%	0	0.0%
Perforating Machines Perfuming - Fabric Paper		3 4,867 3 4,867	0	4,003	0	0.0%	0	0.0%	0	0.0%
Perfuming - Fabric, Paper Pillows - Renovating			0		0		0	0.0%	0	0.0%
Rods - Threaded			0		0		0	0.0%	0	
Rollers	8	4,867	0	4,003	0			0.0%	0	0.0%
Sod Cutting Machines		4,867	0	4,003	0	0.0%	0	0.0%	0	0.0%
Solvents - Reclaiming		4,867	0	4,003	0	0.0%	0	0.0%	0	0.0%
Tube Cleaning & Expanding Equipment		4,867		4,003	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Unemployment Representation	8	4,867	0	4,003	0	0.0%	0	0.0%	0	0.0%
Winding Machinery Ammonia		4,867	0	4,003	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Condominium Conversion	7	4,882	Ö		0	0.0%	0	0.0%	Ö	0.0%
Ballistics Experts	7	4,882	0	4,003	0	0.0%	0	0.0%	0	0.0%
Cylinders - Hydrostatic Testing	7	4,882	0	4,003	0	0.0%	0	0.0%	0	0.0%
Dusters & Dusting Cloths Microwave Ovens - Wholesale & Manufacturers		4,882		4,003	0	0.0%	0	0.0%	0	0.0%
Perforated Materials	7	4,882	0		0	0.0%	0	0.0%	0	0.0%
Shortening	7	4,882	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Soundproofing	7	4,882	0	4,003	0	0.0%	0	0.0%	0	0.0%
Sugar Brokers & Wholesalers	7	4,882	0	4,003	0	0.0% 0.0%	0	0.0%	0	0.0%
Tree Climbing Instruction Waterbeds - Supplies & Parts	- /	4,882	0		0	0.0%	0	0.0%	0	0.0%
Badminton Courts - Public	6	4,895	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Balls - Glass	6	4,895	0	4,003	0	0.0%	0	0.0%	0	0.0%
Boxes - Wire Bound	6		0	4,003	0	0.0%	0	0.0%	0	0.0%
Cinders	6	4,895	0		0	0.0%	0	0.0%	0	0.0%
Clay Cold Type Composition	6	4,895 4,895	0	4,003	0	0.0%	0	0.0%	0	0.0%
Oils - Animal & Fish	6	4,895	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Pins Cotter, Taper	6	4,895	0	4,003	0	0.0%	0	0.0%	0	0.0%
Pole Line Equipment	6	4,895	0		0	0.0%	0	0.0%	0	0.0%
Word Process System, Consultant, Designer Attorneys & Lawyers - 3rd Party Workers Compensation Claims	6	4,895 4,906	0	4,003 4,003	0		0	0.0%	0	0.0%
Breakfast Nooks & Booths	5	4,906	0		0	0.0%	0	0.0%	0	
Cabinet Doors	5	4,906	Ö	4,003	0	0.0%	0	0.0%	Ö	0.0%
Concert Performers	5	4,906	0	4,003	0	0.0%	0	0.0%	0	0.0%
Dials	5	4,906	0	4,003	0	0.0%	0	0.0%	0	0.0%
Drill Presses	5	4,906	0	4,003	0	0.0%	0	0.0%	0	0.0%
DVD & CD Player Repair Dyers - Industrial	5	4,906	0	4,003	0	0.0%	0	0.0%	0	0.0%
Excelsior	5	4,906	0		0	0.0%	0	0.0%	0	0.0%
Fruits - Glace	5	4,906	0	4,003	0	0.0%	0	0.0%	0	0.0%
Gavels		4,906	0	4,003	0	0.0%	0	0.0%	0	0.0%
Geochemists	5	4,906	0	7,005	0	0.0%	0	0.0%	0	0.0%
Jai-Alai Exhibitions Missile & Rocket Manufacturers	3	4,906 4,906	0	1,000	0	0.0%	0	0.0%	0	0.0%
Passive Home Building	5	4,906	0	4,003	0	0.0%	0	0.0%	0	0.0%
Pipe - Used	5	4,906	0	4,003	0	0.0%	0	0.0%	0	0.0%
Pipe Joint Compounds	5	4,906	0		0		0	0.0%	0	0.0%
Rectifiers - Electric Vials	5	4,906 4,906	0		0		0	0.0%	0	0.0%
Waterbeds - Service & Repair	5	4,906	0	4,003	0	0.0%	0	0.0%	0	0.0%
Aircraft Fixed Based Operator	4		Ö	4,003	0		0	0.0%	Ö	0.0%
Bottle Caps & Seals	4	4,933	0	4,003	0	0.0%	0	0.0%	0	0.0%
Broaching	4	4,933	0	7,005	0	0.070	0	0.0%	0	0.0%
Compasses Doors - Industrial	4	4,933 4,933	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Fish Processors Equipment	4		0		0		0	0.0%	0	0.0%
Flanges	4		0		0	0.0%	0	0.0%	0	0.0%
Flock Manufacturers & Processors	4				0	0.0%	0	0.0%	0	0.0%
Incinerators	4	4,933	0	4,003	0	0.0%	0	0.0%	0	0.0%
Jade & Jade Goods Lawn Tractor Dealers	4	4,933	0	4,003	0	0.0%	0	0.0%	0	0.0%
Livestock Spraying	4	4,933	0	4,003	0	0.0%	0	0.0%	0	0.0%
Lot Rental	4	4,933	0	4,003	0	0.0%	0	0.0%	0	0.0%
Magnetic Inspection Equipment	4	4,933	0	4,003	0	0.0%	0	0.0%	0	0.0%
Obituary Notification Service	4	4,933	0	4,003	0	0.0%	0	0.0%	0	0.0%
Pipe Cutting & Threading Equipment Rubber - Crude	4	4,933	0		0	0.0%	0	0.0%	0	0.0%
Ski Lift Equipment	4	4,933	0	4,003	0	0.0%	0	0.0%	0	0.0%
Synagogues	4	4,933	0	4,003	0	0.0%	0	0.0%	0	0.0%
Word Processing Equipment - Maintenance	4	4,933	0	4,003	0	0.0%	0	0.0%	0	0.0%
Anti-Freeze Compounds	3	4,954 4,954	0	4,003	0	0.0%	0	0.0%	0	0.0%
Boxes - Used Coils - Plate	3	4,954	0	.,,,,,,	0	0.0%	0	0.0%	0	0.0%
Coin Wrappers	3	4,954	0	4,003	0	0.0%	0	0.0%	0	0.0%
Couplings	3	4,954	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Doughnut Machines & Supplies	3	4,954	0	4,003	0	0.0%	0	0.0%	0	0.0%
Fuses - Electric Handkerchiefs	3	4,954 4,954	0	4,003	0	0.0%	0	0.0%	0	0.0%
Honeycomb Materials	3	4,954	0	4,003	0	0.0%	0	0.0%	0	0.0%
Jigs & Fixtures	3	4,954	Ö		0		0	0.0%	0	0.0%
Lath	3	4,954	0		0	0.0%	0	0.0%	0	0.070
Monogram & Initial Machines	3	4,954	0		0		0	0.0%	0	0.0%
Printing Technician	3	4,954 4,954	0	4,003	0	0.0%	0	0.0%	0	0.0%
Reserve Study Structural Imaging		4,954	0	4,003	<u>U</u>	0.0%	0	0.0%	0	0.0%
od details imaging		4,934	U	4,003	U	0.0%	U	0.0%		0.070

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%	
Tachometers	3	4,954	0	4,003	0	0.0%	0	0.0%	0	0.	.0%
Teletypewriters & Systems	3	4,954	0	4,003	0	0.0%	0	0.0%	0	0.	.0%
Tennis Racket Stringing Machines	3	4,954	0	4,003	0	0.0%	0	0.0%	0	0.	.0%
Carbon Paper	2	4,976	0	4,003	0	0.0%	0	0.0%	0	0.	.0%
Choirs	2	4,976	0	4,003	0	0.0%	0	0.0%	0	0.	.0%
Coat Fronts	2	4,976	0	4,003	0	0.0%	0	0.0%	0	0.	.0%
Collapsible Tubes	2	4,976	0	4,003	0	0.0%	0	0.0%	0	0.	.0%
Dressmakers Supplies	1	4,976	0	4,003	0	0.0%	0	0.0%	0	0.	.0%
Fire Lookout Stations	1	4,976	0	4,003	0	0.0%	0	0.0%	0	0.	.0%
Gold Stamping	1	4,976	0	4,003	0	0.0%	0	0.0%	0	0.	.0%
Health Care Linen Service	1	4,976	0	4,003	0	0.0%	0	0.0%	0	0.	.0%
Ice Cream Cone Manufacturers Equipment	1	4,976	0	4,003	0	0.0%	0	0.0%	0	0.	.0%
Ladders - Renting	1	4,976	0	4,003	0	0.0%	0	0.0%	0	0.	.0%
Livestock Order Buyers	- 2	4,976	0	4,003	0	0.0%	0	0.0%	0		.0%
Malt & Hops	- 2	4,976	0	4,003	0	0.0%	0	0.0%	0	0.	.0%
Matches		4,976	Ö	4,003	0	0.0%	0	0.0%	0		.0%
Metallizing Equipment		4,976			0		0	0.0%	0		.0%
Mezzanines & Platforms		4,976	0	4,003	0		Ō	0.0%	0	0.	.0%
Micrometers	1 3	4,976	n	4,003	0	0.0%	0	0.0%	0		.0%
Numbering Machines		4,976	0		0		ō	0.0%	0		.0%
Oil Hole Covers		4,976	0		0		ō	0.0%	0		.0%
Oil Mill Machinery		4,976	0	4,003	0	0.0%	ō	0.0%	0		.0%
Oils - Hydrogenated		4,976	Ö		0		0	0.0%			.0%
Pants		4,976	Ö	.,	0		0	0.0%			.0%
Print Blocks		4,976	Ö	4,003	0	0.0%	0	0.0%			.0%
Punches		4,976	,	4,003	0	0.0%	0	0.0%	0		.0%
Radio Direction Finders		4,976			0		0	0.0%	0		.0%
Sanitariums		4,976	,	4,003	0	0.0%	0	0.0%	0		.0%
Shafting		4,976	,	4,003	0	0.0%	0	0.0%	0		.0%
Shims		4,976	0		0		0	0.0%	0		.0%
Steeples & Spires		4,976	0	4,003	0	0.0%	0	0.0%	0		.0%
Stencil Cutting Machines		4,976		4,003	0	0.0%	0	0.0%	0		.0%
Tin ware		4,976		4,003	0		0	0.0%			.0%
Universal Joints		4,976		4,003	0	0.0%	0	0.0%	0		.0%
Artificial Rock Dog Caves	+	5,007		4,003	0	0.0%	0	0.0%	0		.0%
Coats Of Arms	-	5.007	0		0		0	0.0%			.0%
Dentist - Sedation	-	5,007		4,003	0	0.0%	0	0.0%	0		.0%
Fur Matching	-	5,007		4,003	0	0.0%	0	0.0%	0		.0%
Grain Exchanges	-	5,007	0		0		0	0.0%			.0%
Gummina Service	-	5,007		4,003	0		0	0.0%	0		.0%
Hampers - Wholesale & Manufacturers		5,007	0		0		0	0.0%	0		.0%
Impregnating Apparatus		5,007			0		0	0.0%	0		.0%
Lanyards		5,007	,	4,003	0	0.0%	0	0.0%	0		.0%
Meat Patty Molding Machines		5,007	0		0		0	0.0%	0		.0%
Ovens - Brick Pizza		5,007			0		0	0.0%	0		.0%
Pennants		5,007		4,003	0		0	0.0%	0		.0%
Pet Training - Electronic/ecollar		5,007	0		0		0	0.0%	0		.0%
Podiatrists Reference Service		5,007		4,003	0		0	0.0%	0		.0%
Rattan, Reeds & Willows		5,007		4,003	0	0.0%	0	0.0%	0		.0%
Rulers & Yardsticks		5,007	0		0		0	0.0%	0		.0%
Ship Registers	†	5,007		4,003	0		0	0.0%	0		.0%
Shoe Machinery	<b>+</b>	5,007			0		0	0.0%	0		.0%
Slicing Machines	<b>+</b>	5,007	0		0	0.0%	0	0.0%	0		.0%
	<del>                                     </del>	5,007		4,003	0	0.0%	0	0.0%	0		.0%
Stem cell nutrition	<del>                                     </del>				0		0		0		
Strainers - Wholesale & Manufacturers	<del>                                     </del>	5,007	0	4,003	0	0.0%	0	0.0%	0		.0%
Suicide Prevention Service	ļ	5,007		4,003	0	0.0%	0	0.0%	0		.0%
Sundials	1	5,007	0	4,003	0		0	0.0%	0		.0%
Teletypewriters Supplies	1	5,007	0	4,003	0	0.0%	0	0.0%	0		.0%
Umbrellas - Repairing		5,007		4,003	0	0.0%	. 0	0.0%		0.	.0%