Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Totals	124,574,968		984,721	4.5	753,402	76.5%	202,547	20.6%	28,772	2.9%
Roofing Contractors Contractors - General	3,502,493 2,488,480	1 2	8,434 5,764	17 28	5,259 3,036	62.4% 52.7%	2,718 2,388	32.2% 41.4%	457 340	5.4% 5.9%
Auto Dealers - Used Cars	2,149,417	3	17,506	6	12,849	73.4%	4,355	24.9%	302	
Auto Repair & Service	1,915,473	4		9	9,557	66.5%	4,520	31.4%	303	2.1%
Mortgage Brokers	1,805,244	5	6,356	24 37	5,112	80.4%	1,033	16.3%	211	
Plumbers Auto Dealers - New Cars	1,773,853 1,649,661	6	4,567 27,025	3/	3,422 23,689	74.9% 87.7%	1,064 3,234	23.3% 12.0%	81 102	
Collection Agencies	1,543,234	8	25,068	4	21,528	85.9%	2,836	11.3%	704	
Heating & Air Conditioning	1,540,500	9	4,327	39	3,513	81.2%	709	16.4%	105	2.4%
Construction & Remodeling Services	1,538,574	10		41	2,115	50.4%	1,849	44.0%	235	5.6%
Insurance Companies	1,432,821	11		12	8,920	93.0%	586	6.1%	85	0.9%
Movers Home Builders	1,403,274 1,342,669	12		16 61		73.4% 75.3%	2,032 658	23.7% 21.7%	240 92	
Attorneys & Lawyers	1,276,013	14	3,154	58	2,124	67.3%	957	30.3%	73	2.3%
Landscape Contractors	1,066,284	14	2,786	58 65	1,540	55.3%	1,153	41.4%	93	3.3%
Home Improvements	1,056,921	. 16	3,964	44	2,742	69.2%	1,066	26.9%	156	
Air Conditioning Contractors & Systems	1,038,626	17		46		79.4%	715	18.2%	91	
Property Management Electricians	1,029,751 1,018,669	18		20 167	6,061 824	79.6% 69.2%	1,459 343	19.2% 28.8%	98	
Internet Shopping	920,237	20	14,744	8	9,916	67.3%	4,289	29.1%	539	
Financial Services	896,865	21	5,386	31		89.3%	427	7.9%	147	
Auto Body Repair & Painting	894,676	22		60		65.2%	1,000	32.7%	66	
Painting Contractors	861,842	23		119	874	51.1%	733	42.8%	105	
Building Contractors	839,654 821,463	24	1,567 14,003	128 10	1,068 11,020	68.2%	460 2,380	29.4%	39 603	2.5% 4.3%
Furniture - Retail Internet Marketing Services	821,463 802,457	25	5,930	27	5,174	78.7% 87.3%	2,380	17.0% 10.8%	117	2.0%
Pest Control Services	786,636	27		57	2,562	80.7%	559	17.6%	53	
Travel Agencies & Bureaus	752,872	. 28	5,965	26		78.9%	1,004	16.8%	254	4.3%
Real Estate	740,819	29		51	2,588	71.7%	954	26.4%	66	
Jewelers - Retail	715,057	30		49		76.8%	801	21.3%	73	
Swimming Pool Contractors, Dealers, Design	684,714	31		78		77.2%	502	20.4%	60	
Internet Services Tree Service	677,927 660,332	32		14 98		84.9% 45.0%	1,073 926	12.0% 47.5%	273 146	
Not Elsewhere Classified	605,923	34	7,954	18		51.4%	3,129	39.3%	734	9.2%
Mortgage Bankers	602,300	35	1,443	139	1,393	96.5%	40	2.8%	10	0.7%
Dentists	588,520	36	3,890	47		81.3%	700	18.0%	29	
Work-At-Home Companies	571,653	37		96		36.4%	1,018	51.6%	236 95	12.0%
Computers Hardware, Software & Services Concrete Contractors	533,363 528,760	38	5,764 1,474	28 135	5,015 684	87.0% 46.4%	654 712	11.3% 48.3%	78	1.6% 5.3%
Lawn Maintenance	519,558	40		53		80.0%	647	18.3%	59	
Banks	514,257	41	13,212	11		97.2%	344	2.6%	29	
Carpet & Rug Cleaners	503,905	42	1,989	94		61.5%	682	34.3%	83	
Tax Return Preparation	494,902	43	2,765 41,809	66	1,460 40,237	52.8% 96.2%	1,117 1,392	40.4%	188 180	
Cellular Telephone Service & Equipment Windows - Installation & Service	484,170 478,601	44	1,388	148		76.6%	240	17.3%	85	
Loans	463,837	46		54	1,980	61.0%	886	27.3%	378	
Auto Parts & Supplies - New	463,822	47		36	3,049	66.2%	1,471	31.9%	88	1.9%
Insurance Services	463,650	48		73	2,346	92.4%	161	6.3%	31	
Consumer Finance & Loan Companies	458,399	49		34		91.2%	352	7.1%	82	
Security Control Equipment & System Monitors Burglar Alarm Systems - Dealers, Monitoring & Service	453,746 451,041	50 51		71 32	2,262 4,969	88.2% 94.1%	270 261	10.5% 4.9%	34 51	
Paving Contractors	444,046	52	1,625	126	818	50.3%	686	42.2%	121	
Apartments	428,734	53		21		67.7%	2,345	30.9%	105	
Fence Contractors	416,728	54	1,371	150	901	65.7%	438	31.9%	32	2.3%
Windows	372,171	. 55		172		71.9%	221	19.1%	105	
Marketing Programs & Services Business Opportunity Companies	356,230 352,907	56	1,717 1,176	118 169	1,361 864	79.3% 73.5%	277	16.1% 23.5%	79	4.6% 3.1%
Business Opportunity Companies Carpet & Rug Dealers - New	350,931	. 58	1,834	108	1,526	83.2%	276 258	14.1%	50	2.7%
Schools - Business & Vocational	346,164	59	1,069	184		78.5%	198	18.5%	32	
Restaurants	339,026	60	5,591	30	3,272	58.5%	2,165	38.7%	154	
Auto Transporters & Drive-Away Companies	325,009	61	1,545	129	815	52.8%	699	45.2%	31	2.0%
Employment Agencies	324,329 324,192	62	460 1,795	331 112	317 1,132	68.9%	124 547	27.0% 30.5%	19 116	4.1% 6.5%
Business Services - General Health & Diet Products - Retail	324,192	64	2,215	86	1,132	63.1% 69.8%	627	28.3%	41	
Fire & Water Damage Restoration	320,318	65		235	660	84.1%	120	15.3%	5	
Computers - Dealers	320,303	66	7,884	19	7,465	94.7%	359	4.6%	60	0.8%
Towing - Automotive	318,540	67		59	1,798	57.7%	1,265	40.6%	53	1.7%
Health & Medical - General	316,162			105		74.7%	429	22.7%	48	
Manufacturers & Producers Moving & Storage Company	315,573 306,813	69		64 108	2,529 1,223	90.6% 66.7%	249 582	8.9% 31.7%	13	
Transmissions - Automobile	300,482	70	2,523	74	1,223	68.1%	752	31.7% 29.8%	54	
Credit & Debt Counseling	297,969	72	538	300	376	69.9%	123	22.9%	39	7.2%
Tire Dealers	291,547	73	2,603	69	2,001	76.9%	585	22.5%	17	0.7%
Financial Planning Consultants	287,147	74		392		56.2%	101	29.3%	50	
Business Consultants Heating Contractors	277,547	75		227	493	60.0%	297	36.2%	31	
Heating Contractors Credit Cards & Plans	275,808 273,551	76		244	566 8,878	76.0% 97.3%	161 145	21.6% 1.6%	18 106	2.4% 1.2%
Television - Cable, CATV & Satellite	273,551	78	26,306	13	25.714	97.3%	525	2.0%	67	
reference: Capicy CATY & Satellite	2/1,030	. /0	20,300		ZJ,/14	27.770	. 525	2.0%	. 07	0.570

Carl Conf. Process	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
See	Advertising Agencies & Counselors	270,623	79	1,081	181	677	62.6%	335	31.0%	69	
Teach Teac											
2004 2005											
France Common. 50, 502 160 15							, 5, 1, 70				
Teach Age of Assertion	House Cleaning					655					
TREATING FALSE ADMINISTRATES	Appliances - Major - Dealers	255,307	85	3,889	48	3,190	82.0%	630	16.2%	69	1.8%
Side Control	Debt Relief Services								29.7%	398	
The beautiful content of the content	Modeling & Talent Agencies	252,927							31.8%	19	
Seal Color Sea											
Constant Publishers & Development 14-05 1-15											
### Actions Processors 261,241 27 4.100											
General Incompany 1,100		240,234	92	4.138		3,647		454			
Page		239,934	93	4,783	35	3,377					6.3%
Treadport inside and forms Mandeson 10, 520	Home Health Services	239,614		243	509			58	23.9%	6	2.5%
Filter Companies	Telephone Companies				7						
Deling Inforce											
Content of Description										10	
Territarian devices 20,689 100 667 227 288 1.5% 368 53.6% 34 475 34 475 34 475 34 475 34 475 34 475 34 34 34 34 34 34 34 3											
Facel London Fa											
Facebrille											
Schools Anglamer Colleges & Devorations 22,098 163 3,071 165 1,713 92,06 168 3,06 21 1.75 1.					302						
Accountant A Bertsentalives 22,108	Schools - Academic - Colleges & Universities			1,921	103						
Reson Controllands 127,0418 105,044 107,045 10	Accountants - Certified Public	228,180	104	317	420	211	66.6%	103		3	0.9%
Taxes consularis à Representatives	Mason Contractors					222	49.8%	209	46.9%		
Exception 216,500 108 151 50 93 51,4% 52 43,7% 63 3.7%											
Travel Cubs											
Child Cane, Centers 215,544 110 131,527 131,131 131,131 131,132 131,132 131,133 131,										U U	
Richen & Bath - Design & Remodeline 221,5727 1111 466 229 229 02 276 156 33.2% 21 4.9% 221,5727 1111 1409 124 1112 1409 124 1112 124 1112 124 124 221,5727 1112 1409 124 1112 124											
Vitamina & Food Sunglements										LU	
Office Surprises Service & Bears		213,037									
Appliances - Marie - Service & Regarier 204, 903 111 115 118 116 116 117 117 118 118 118		207.850			154			115			
Credit Linkines				1,533							
Marsetina Consultants 195,395	Credit Unions		115	1,884	106		93.0%	125		7	
Electronic Equipment & Supplies - Dealers 193,199 119 5,207 33 4,581 88,0% 524 10,1% 102 2,0% 66 4,8% 115 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140	Computers - Supplies & Parts					1,539					
Electronic Equipment & Supplies - Dealers 193,199 119 5,207 33 4,581 88,0% 524 10,1% 102 2,0% 66 4,8% 115 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140 17,2% 131 140	Marketing Consultants					562		246			
Internet - Web Hosting 192,996 120 1,420 142 1,040 73,2% 312 22,0% 68 4.8% Market Research & Analysis 186,565 121 157 286 447 75,0% 298 25,5% 17 1.5%	Games & Supplies					289					
Market Research & Analysis 186,655 121 573 266 447 78,0% 93 16,2% 33 5,8% 33 5,8% 33 5,8% 34 34 35 35 35 35 35 35											
Physicians & Surgeons - Medical-M.D. 186, 262 122 1,168 171 853 73,0% 296 25,5% 17 1,5% 186, 262 122 1,168 271 853 73,0% 296 25,5% 17 1,5% 186, 262 123 1,66 268 553 87,2% 61 9,4% 22 3,5% 186, 263 124 125 12					142						
Educational Consultants											1.5%
Jantor Service 184,165 124 311 426 182 58,5% 115 37,0% 14 4,5% 148 145 128 188 158				646		563				22	3.4%
Credit Services 181,976 126 1,129 175 980 86,8% 108 9,6% 41 3.6% Auto Warranty Processing Service 180,848 127 1,141 174 948 83,1% 149 13,1% 44 3.5% Shoes - Retail 177,036 128 1,862 107 1,393 74,8% 413 22,2% 56 3.0% Shoes - Retail 176,273 129 1,774 114 1,674 94,4% 95 5,4% 55 0.3% Contractor - Insulation 175,004 130 250 499 167 74,8% 58 23,2% 3.2 2.0% Contractor - Insulation 175,504 130 250 499 167 74,8% 58 23,2% 3.2 3.8% Contractor - Insulation 173,504 131 3.4 224 3.10 4.1 4.1 Contractor - Insulation 173,504 131 3.5 4.1 4.1 4.1 Contractor - Insulation 173,504 131 3.5 4.1 4.1 Contractor - Insulation 173,504 131 3.5 4.1 Contractor - Insulation 1.5 Contractor - Insulation		184,406		311	426	182				14	4.5%
Alto Warranty Processing Service 180,484 127 1,141 174 948 83,1% 149 13,1% 44 3,39% 150ses - Retail 177,036 128 1,862 107 1,393 74,8% 413 22,2% 56 3,0% 20 20 20 20 20 20 20	Telephone Communications	184,162	125	18,308	5				4.0%	66	
Shoes - Retail											
Building Materials			127	1,141		948					
Contractor - Insulation 175,604 130 250 499 187 74,8% 58 23,2% 5 2.0% 5 2.0% 172 131 834 224 510 61,2% 292 35,0% 32 3.8% 2010 Dealers, Supplies 172,782 132 432 350 325 75,2% 105 24,3% 2 2.5% 405 24,3% 2 2.5% 405 24,3% 2 2.5% 405 2.2% 405 2.2% 405 2.2% 405 2.2% 405 2.2% 405 2.2% 405 2.2% 405 2.2% 405 2.2% 405 2.2% 405			128	1,862						56	3.0%
Training Programs 173,567 131 834 224 510 61.2% 292 35.0% 32, 38.9% Coli Dealers, Supplies 172,282 132 432 350 325 75.2% 105 24.3% 25 105 24.3% 25 10.2% 20,55% 20,188.7% 25 10.2% 25 10.2% 29,12% 20,										5	
Coin Dealers, Supplies 172,782 132 432 350 325 75,2% 105 24,3% 2 0.5%		173,004								32	
Wholesalers & Distributors 171,880										32	
Wholesalers & Distributors 171,880	Publishers - Book	171,904			75	2.231		256		29	1.2%
Floor Laying, Refinishing & Resurfacing	Wholesalers & Distributors	171,580		669	265			199			
Swimming Pool Service & Repair 169,367 137 621 272 405 65,2% 205 33,0% 11 1.8% 1.6%	Floor Laying, Refinishing & Resurfacing				336	240		192		**	
Clinics 168,547 138 1,124 176 803 71,4% 295 26,2% 26 2,3% 2,0 2,	Limousine Service	169,462	136			744		594			
Loans										**	1.070
Audio-Visual Equipment - Dealers 165,741 140 1,280 159 1,041 81,3% 230 18,0% 9 0,7% Printers 163,085 141 598 281 472 78,9% 120 20,1% 6 1.0% Ticket Sales - Events 162,669 142 1,926 101 1,305 67.8% 460 23,9% 161 8.4% Veterinarians 162,659 143 766 238 624 81.5% 135 17.6% 7 0.9% Multi-Level Selling Companies 161,782 144 290 446 207 71.4% 71 24.5% 12 4.9% Internet Auction Service 161,404 145 967 197 771 79.7% 181 18.7% 15 1.6% Mettresses 161,404 145 967 197 771 79.7% 181 18.7% 15 1.6% Mattresses 160,163 147 1,780 113 1,492 83.8% 268 15.1% 20 1.1% Vacuum Cleaners - Household - Dealers 160,166 148 752 246 536 73.2% 167 22.8% 29 4.0% </td <td></td> <td></td> <td></td> <td></td> <td>176</td> <td></td> <td></td> <td>295</td> <td></td> <td></td> <td></td>					176			295			
Printers 163,085 141 598 281 472 78.9% 120 20.1% 6 1.0% Ticket Sales - Events 162,069 142 1.926 101 1.305 67.8% 460 23.9% 161 1.0% Veterinarians 162,659 143 766 238 624 81.5% 135 17.6% 7 0.9% Multi-Level Selling Companies 161,782 144 290 446 207 71.4% 71 24.5% 12 4.1% Thermet Auction Service 161,782 144 290 446 207 77.1 79.7% 181 18.7% 15 1.6% Dils - Fuel 161,392 146 691 256 607 87.8% 80 11.6% 4 0.6% Vacuum Cleaners - Household - Dealers 160,163 147 1,780 113 1,492 83.8% 268 15.1% 20 4.1% Motorcycles - Dealers 160,116 148 732 246 536 73.2% 167 22.8% 29 4.0% Advance Fee Brokers 158,154 149 1,388 148 988 71.2% 383 27.6% 17 1.2% Advance Fee Brokers 157,330 150 2.96 83 247 10.8% 1,272 55.4% 777 33.8% Tilte Companies & Agents 157,174 151 582 283 349 60.0% 203 34.9% 370 32.8% Timeshare Companies 156,248 152 1,668 122 1,071 64.2% 451 27.0% 146 8.8% Dry Cleaners 155,645 155 3,232 55 1,666 51.5% 1,488 46.0% 78 2.4% Dry Cleaners 154,046 155 156 399 365 256 6.2% 124 31.1% 19 4.8% Dry Cleaners 154,046 155 156 399 365 256 6.2% 124 31.1% 19 4.8% Dry Cleaning 155,645 156 399 365 256 6.2% 124 31.1% 19 4.8% Dry Cleaners 154,046 154 155 156 399 365 256 6.2% 124 31.1% 19 4.8% Dry Cleaners 154,046 154 154 155 156 399 365 256 6.2% 124 31.1% 19 4.8% Dry Cleaners 155,045 156 399 365 256 6.2% 124 31.1% 19 4.8% Dry Cleaners 155,045 156 399 365 256 6.2% 124 31.1% 19 4.8% Dry Cleaners 155,045 156 399 365 256 6.2% 124 31.1% 19 4.8% Dry Cleaners 155,045 156 156 399 365 256 6.2% 124 31.1% 19 4.8% Dry Cleaners 155,045 156 156 399 365 256											
Ticket Sales - Events 162,969						1,041				,	
Multi-Level Selling Companies		162 969				1 205	67.00/	460			
Multi-Level Selling Companies		162,659		766		624	81.5%	135	17.6%	701	
Olis - Fuel 16.1,392 146 691 256 607 87.8% 80 11.6% 4 0.6% A 0.6% A 1.6%	Multi-Level Selling Companies	161,782	144	290		207	71.4%			12	
Mattresses 160_163 1.47 1.780 113 1.492 83_8% 268 15_1% 20 1.19% Vacuum Cleaners - Household - Dealers 160_116 148 732 246 536 73.2% 167 22_8% 29 4.0% Motorcycles - Dealers 158,154 149 1,388 148 988 71,2% 363 27,6% 17 1.2% Advance Fee Brokers 157,330 150 2,96 83 247 10,8% 1,272 55,4% 77 33.8% Title Companies 40epts 157,174 151 582 283 349 60,0% 203 34,9% 30 32,2% 34 60,0% 203 34,9% 30 52,2% 34 60,0% 203 34,9% 30 52,2% 34 40,0% 40 203 34,9% 60,0% 203 34,9% 60,0% 203 34,9% 60,0% 203 34,9% 60,0% 40 40 <t< td=""><td>Internet Auction Service</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>15</td><td></td></t<>	Internet Auction Service									15	
Vacuum Cleaners - Household - Dealers 160,116 148 732 246 536 73.2% 167 22.8% 29 4.0% Motorcycles - Dealers 158,154 149 1,388 148 988 71.2% 333 27.6% 17 1.2% Advance Fee Brokers 157,330 150 2,296 83 247 10.8% 1,272 55.4% 777 33.8% Companies & Agents 157,174 151 582 283 349 60.0% 203 34.9% 30 5.2% Timeshare Companies 156,938 152 1,668 122 1,071 64.2% 451 27.0% 16 8.8% Waterprofing Contractors 156,530 153 330 407 234 70.9% 71 21.5% 25 7.6% Uso Cleaners 156,244 154 4,034 43 3,292 81.6% 718 17.8% 24 0.6% Dry Cleaners 155,043 155 <td< td=""><td>Oils - Fuel</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<>	Oils - Fuel										
Motorcycles - Dealers 158,154 149 1,388 148 988 71,2% 383 27,6% 17 1,2% Advance Fee Brokers 157,330 150 2,296 83 247 10,8% 1,272 55,4% 77 33,8% Title Companies & Agents 157,174 151 582 283 349 60,0% 203 34,9% 30 5.2% Timeshare Companies 156,938 152 1,668 122 1,071 64,2% 451 27.0% 146 8.8% Waterproofing Contractors 156,350 153 330 407 234 70,9% 71 21,5% 25 7.6% Auto Renting & Leasing 156,244 154 4,034 43 3,292 81,6% 718 17,8% 24 0.6% Dry Cleaners 155,903 155 3,232 55 1,666 51,5% 1,488 46,0% 78 2.4% Originary 155,645 156 399 </td <td>Mattresses</td> <td>160,163</td> <td></td> <td>1,780</td> <td>113</td> <td>1,492</td> <td></td> <td>268</td> <td></td> <td></td> <td></td>	Mattresses	160,163		1,780	113	1,492		268			
Advance Fee Brokers 157,330 150 2,296 83 247 10,8% 1,272 55,4% 777 33,8% 777 33,8% 150 150 157,174 151 582 283 349 60,0% 203 34,9% 577 52,2% 1718c Companies & Agents 157,174 151 582 283 349 60,0% 203 34,9% 577 52,2% 1718c Starter Companies 156,938 152 1,668 122 1,071 64,2% 451 27,0% 146 8.8% Waterprofing Contractors 156,550 153 330 407 234 70,9% 71 21,5% 25 7.6% 25 7.6% 27 156,244 154 4,034 43 3,292 81,6% 718 17,8% 24 0,6% 26 0,6% 27 155,903 155 3,232 55 1,666 51,5% 1,488 46,0% 78 2.4% 21,4% 2	Vacuum Cleaners - Household - Dealers	160,116	148					167			
Title Companies & Agents 157,174 151 582 283 349 60.0% 203 34,9% 30 5.2% Timeshare Companies 156,938 152 1,668 122 1,071 64,2% 451 27,0% 146 8.8% Waterprofing Contractors 156,550 153 330 407 234 70,9% 71 21.5% 25 7.6% Auto Renting & Leasing 156,244 154 4,034 43 3,292 81.6% 718 17,8% 24 0.6% Dry Cleaners 155,903 155 3,232 55 1,666 51.5% 1,488 46,0% 78 2.4% Chimney Cleaning 155,645 156 399 365 256 64.2% 124 31.1% 19 4.8%											
Timeshare Companies 156,938 152 1,668 122 1,071 64,2% 451 27,0% 146 8.8% Waterproofing Contractors 156,350 153 330 407 234 70,9% 71 21,5% 25 7,6% Auto Renting & Leasing 156,244 154 4,034 43 3,292 81,6% 718 17,8% 24 0.6% Dry Cleaners 155,903 155 3,232 55 1,666 51,5% 1,488 46,0% 78 2.4% Ohimney Cleaning 155,645 156 399 365 256 64,2% 124 31,1% 19 2.48%											
Waterproofing Contractors 156,350 153 330 407 234 70,9% 71 21,5% 25 7.6% Auto Renting & Leasing 156,244 154 4,034 43 3,292 81,6% 718 17.8% 24 0.6% Dry Cleaners 155,903 155 3,232 55 1,666 51.5% 1,488 46.0% 78 2.4% Chimney Cleaning 155,645 156 399 365 256 64.2% 124 31.1% 19 4.8%											
Auto Renting & Leasing 156,244 154 4,034 43 3,292 81.6% 718 17.8% 24 0.6% Dry Cleaners 155,903 155 3,232 55 1,666 51.5% 1,488 46,0% 78 2.4% (10) 155,645 156 399 365 256 64.2% 124 31.1% 19 4.8%		156,350	153	330	407	234		71	27.0%		7.6%
Dry Cleaners 155,903 155 3,232 55 1,666 51,5% 1,488 46.0% 78 2.4% Chimney Cleaning 155,645 156 399 365 256 64.2% 124 31.1% 19 4.8%	Auto Renting & Leasing										
Chimney Cleaning 155,645 156 399 365 256 64.2% 124 31.1% 19 4.8%	Dry Cleaners								46.0%	78	
Extended Warranty Contract Service Companies 155,407 157 1,418 144 1,022 72.1% 336 23.7% 60 4.2%		155,645	156	399	365	256		124	31.1%		4.8%
	Extended Warranty Contract Service Companies	155,407	157	1,418	144	1,022	72.1%	336			4.2%

Class District and Ministrat 154,177 150 460 131 33 35 468 146 12.25 15.25 1	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
		155,082	158	1,349	152	963		350	25.9%	36	2.7 70
George Devices 15,572 563 596 71 505 77 78 190 75 78 190 75 78 190 75 78 190 77 78 190 78 78 78 78 78 78 78 7						4 467	68.0%			J	
Decks 1,00,000 1,00,000 1,00 1,000	age Doors & Openers	153,573	161	506	312	368		130		. 8	1.6%
Per Beneric 149,817 164 277 463 186 60.4% 79 20.0%		153,046		1,257		902	71.8%	312	24.8%		
Prostlet Carlon Services 145,507 168 109 166 1002 166 16										153	
Flavorine Life										7	2.6%
Services General 144.570 107 108 181 541 500 500 445 1.0% 97 148	rance - Life							130		7	2.4%
Dampsides				1,081		541		443		97	9.0%
December 140,271 170 174 170 174 170 1	rmacies	143,214	168	1,120	177	1,033			7.1%	8	0.7%
Inspectal Abelion Equipment A Supples 140,556 171 963 165 721 73,3% 240 24,6% 22					133				27.2%	18	
Incestiment Advisory Service										5	4.0%
### Annual Property of the Company o		140,255				163					
Internation Aurician 135.937 174 1,912 104 1,773 92.7% 119 6.2% 20 Internation Aurician 135.938 178 180 105 105 105 105 105 105 105 105 105 Internation Aurician Aurici											2.3%
Tile - Centractors & Daylers 134,588 778 316 421 175 55.466 133 42.15 88 78 78 78 78 78 78 7		135,597		1,912	104		92.7%	119	6.2%		
Dog Perseders										115	
Testrance - Auto										8	2.5% 5.0%
Auto Services										21	0.7%
Auctioneers						693	73.6%			21	
Vacation Certificates & Vouchers	tioneers	130,866	180	859	213	592	68.9%	243	28.3%	24	2.8%
Sin Care	ation Certificates & Vouchers	130,695	181	1,962	97	1,344		529	27.0%		4.5%
Continues 129,688 184 2,002 70 1,461 56,1% 991 38,1% 150					162	916					
Fleating Adds & Assistative Devices 129,075 185 471 326 365 77,5% 97 20,6% 98											
Collection Systems 128,586 186 2,732 67 2,199 80,5% 444 16,3% 89										150	1.9%
Security Quard & Patrol Service 128,155 187 239 519 113 47,3% 107 44,8% 197 Vacation Rentiles 128,262 188 830 225 536 64,6% 627 32,2% 227 Water Filtration & Purification Equipment 127,928 189 571 289 415 72,7% 146 25,6% 10 Carn & Gameriton State 127,928 189 571 289 415 72,7% 146 25,6% 10 Carn & Carnettion State 127,928 189 277 289 415 72,7% 146 25,6% 10 Carn & Carnettion State 127,915 189 279 289 279 279 279 279 279 Becreational Verlicies - Deleter 128,148 11 129 129 279 279 279 289 279 279 279 289 279 279 279 289 279 279 279 289 279 279 279 289 279 279 279 289 279 279 279 289 279 279 279 289 279 279 279 279 289 27		128,586	186	2,732		2,199		444		89	3.3%
Water liftsation & Purification Sequence 127,928 189 571 289 415 72,7% 146 25,6% 10	urity Guard & Patrol Service	128,315	187	239	519	113	47.3%	107	44.8%	19	7.9%
Guns & Gunsmiths 127,915 190 489 320 345 70,6% 135 27,6% 9 Transportation Services 127,915 190 489 320 345 70,6% 135 27,6% 9 Transportation Services 127,915 190 191 776 236 479 61,7% 266 34,3% 31 Transportation Services 128,191 129 952 199 769 80,8% 172 18,1% 11 Transportation Services 128,191 129 952 199 769 80,8% 172 18,1% 11 Transportation Services 128,191 129 129 129 129 129 Air Conditioning A Heating Contractors - Residential 123,056 193 122,298 196 1,039 190 462 44,5% 265 25,5% 312 Chiropactors D.C. 122,266 197 485 321 369 76,1% 110 22,7% 6 Countertops 119,943 198 351 389 225 64,1% 107 30,5% 19 Ret Growning 139,656 199 388 377 260 68,2% 111 29,1% 110 Text Growning Share 116,411 201 2,104 88 1,791 85,1% 263 125,5% 19 Insurance - Health Share 114,948 204 713 249 487 68,3% 201 28,2% 225 Transportation Share 114,948 204 713 249 487 68,3% 201 28,2% 225 Transportation Share 114,948 204 713 249 487 68,3% 201 28,2% 225 Transportation Share 114,948 204 713 249 487 68,3% 201 28,2% 225 Transportation Share 114,948 204 713 249 487 68,3% 201 28,2% 225 Transportation Share 114,948 204 713 249 487 68,3% 201 28,2% 225 Transportation Share 114,948 204 713 249 487 68,3% 201 28,2% 225 Transportation Share 114,948 204 713 249 487 68,3% 201 28,2% 225 Transportation Share 114,948 204 713 249 487 68,3% 201 28,2% 225 Transportation Share 114,948 204 713 249 487 68,3% 201 28,2% 225 Transportation Share 114,948 204 713 249 487 68,3% 201 28,2% 225 Transportation Share 114,948 204 713 249 487 68,3% 201 28,2% 28 Transportation Share		128,262				536	64.6%	267	32.2%		
Transportation Services 127,500 191 776 236 479 61,7% 266 34,3% 31					289				25.6%		
Excreational Vehicles - Dealers 126,191 192 952 199 769 80,8% 172 18,1% 11		127,915			320	345 470				9	1.070
Discount Stores 125,461 193 1,806 111 1,561 86.4% 224 12.4% 211 134 134 194 2,095 90 1,228 92.0% 161 7,7% 66 Air conditioning & Heating Contractors - Residential 123,056 195 577 284 363 62.9% 195 33.8% 195 133.8% 195 122,289 196 1,039 190 462 44.5% 265 25.5% 312 26.0% 25.5% 312 26.0% 25.5% 312 26.0% 25.5% 312 26.0% 25.5% 25.5% 312 26.0% 25.5% 25.											
Air conditioning & Heating Contractors - Residential	ount Stores										
Telemarketing Services 122,289 196 1,039 190 462 44,5% 265 25,5% 312 316 Chiropractors D.C. 122,266 197 485 321 369 76,1% 110 22,7% 6 6 Countertops 119,943 198 351 389 225 64,1% 107 30,5% 19 19 311 374 260 68,2% 111 29,1% 10 10 30,5% 19 10 30,5% 319 311 374 260 68,2% 311 32,1%	ural Gas Companies	123,344	194					161		6	0.3%
Chiropractors D.C. 122,266 197 485 321 369 76.1% 110 22,7% 6 Countertops 119,943 198 351 389 225 56.1% 107 30,5% 19 Pet Groming 119,616 199 381 374 260 68.2% 111 29.1% 10 10 Concers - Retail 117,604 200 1,196 165 942 78.8% 246 20.6% 8 8 Vacation Time Share 116,411 201 2,104 88 1,791 55.1% 263 12.5% 50 10 10 10 10 10 10 10				577	284				33.8%		
Countertops 119,443 198 351 389 225 64,1% 107 30,5% 19 Pet Groming 119,616 199 381 374 260 68,2% 111 29,1% 10 Grocers - Retal 117,604 200 1,196 165 942 78,8% 246 20,6% 88 Vacation Time Share 116,411 201 2,104 88 1,791 85,1% 263 12,5% 50 Insurance - Health 201 2,104 88 1,791 85,1% 263 12,5% 50 Insurance - Health 201 2,104 88 1,791 85,1% 263 12,5% 50 Insurance - Health 201 2,104 88 1,791 85,1% 263 12,5% 50 Insurance - Health 201 2,104 88 1,791 85,1% 263 12,5% 50 Insurance - Health 201 2,104 88 1,791 85,1% 263 12,5% 50 Insurance - Health 201 2,104 88 2,107 77,0% 77 77,0% 77 75,7% 111 Photographic Equipment & Supplies - Retail 202 748 243 663 91,3% 57 7,6% 88 Real Estate Developers 203 300 438 212 70,7% 77 77,57,5% 111 Photographic Equipment & Supplies - Retail 204 713 249 487 68,3% 201 28,2% 25 Horne Warranty Plans 205 1,983 95 1,705 86,0% 201 28,2% 25 Horne Warranty Plans 205 1,983 95 1,705 86,0% 201 28,2% 25 Horne Warranty Plans 205 2,985 215 365 42,5% 369 43,0% 124 Cleaning Services - Advance Fee 1114,458 207 730 247 299 41,0% 340 46,6% 91 Watches - Dealers 201 201 201 201 201 201 201 201 201 Watches - Dealers 201 201 201 201 201 201 201 201 201 Watches - Position 201 201 201 201 201 201 201 201 201 Watches - Position 201											
Pet Grooming						225	64.1%				
Vacation Time Share 116,411 201 2,104 88 1,791 85.1% 263 12.5% 50 Insurance Health 116,411 201 2,104 88 1,791 85.1% 263 12.5% 50 Real Estate Developers 114,962 203 300 438 212 70.7% 77 25.7% 111 Photographic Equipment & Supplies - Retail 114,948 204 713 249 487 68.3% 201 28.2% 255 Home Warranty Plans 114,813 205 1,983 95 1,705 86.0% 214 10.8% 64 Cleaning Services - Advance Fee 114,652 206 858 215 365 42.5% 369 43.0% 124 Valches - Dealers 144,652 206 858 215 365 42.5% 369 43.0% 124 Watches - Dealers 114,652 206 877 234 521 66.2% 243 30.9% 23 Appliances - Major - Parts & Supplies 113,657 208 787 234 521 66.2% 243 30.9% 23 Appliances - Major - Parts & Supplies 113,472 210 388 371 317 81.7% 69 17.8% 22 Investigators 113,472 210 388 371 317 81.7% 69 17.8% 22 Investigators 113,225 212 335 401 237 70.7% 49 26.9% 88 Magazine Sales 110,737 214 526 305 440 83.7% 68 12.9% 14.5% 18 Computers - Sys Designers & Consult 110,737 214 526 305 440 83.7% 68 12.9% 118 Portessional Services - General 110,737 214 526 305 440 83.7% 68 12.9% 118 Portessional Services - General 100,855 217 1,090 180 846 77.6% 242 22.2% 22.2% 29 Pet Shops 108,848 218 816 228 571 70.0% 216 26.5% 29 Pet Shops 108,842 218 816 228 571 70.0% 216 26.5% 29 Pet Shops 108,842 218 816 228 571 70.0% 237 506 65.7% 233 30.3% 31 Dertatlaboratories 108,679 204 47.75 38 4388 98.1% 65 51.5% 22 Floor Materials - Retail 106,007 221 345 392 265 76.8% 77 22.3% 30 Total Reporting Agencies 106,007 221 345 392 265 76.8% 77 22.3% 30 Total Reporting Agencies 106,007 221 345 392 265		119,616	199	381	374	260		111	29.1%		2.6%
Insurance - Health		117,604		1,196							
Real Estate Developers 114,962 203 300 428 212 70,7% 77 25,7% 11 Photographic Equipment & Supplies - Retail 114,948 204 713 249 487 68,3% 201 28,2% 52 Home Warranty Plans 114,813 205 1,983 95 1,705 86,0% 214 10,8% 64 Cleaning Services 48 214 114,652 206 858 215 365 42,5% 369 43,0% 124 Credit Repair Services - Advance Fee 114,458 207 730 247 299 41,0% 340 46,6% 91 Watches - Dealers 113,615 209 1,306 156 928 71,1% 352 27,0% 23 Appliances - Major - Parts & Supplies 113,616 209 1,306 156 928 71,1% 352 27,0% 23 Insurance Agency 113,472 210 388 371 317 81,7% 69 12,8% 22 Ponzi Schemes 113,437 211											
Photographic Equipment & Supplies - Retail 114,948 204 713 249 487 68,3% 201 28,2% 25		115,811									
Home Warranty Plans											3.5%
Credit Repair Services - Advance Fee 114,458 207 730 247 299 41,0% 340 46,6% 91 Watches - Dealers 113,657 208 787 234 521 66,2% 243 30,9% 23 Appliances - Major - Parts & Supplies 113,616 209 1,306 156 928 71,1% 352 27,0% 26 Insurance Agency 113,472 210 388 371 317 81,7% 69 17,8% 22 Ponzi Schemes 113,437 211 336 399 42 12,5% 12 3,6% 28 Investigators 113,225 212 335 401 237 70,7% 90 26,9% 8 Magazine Sales 111,372 213 3,176 56 2,468 77,7% 459 14,5% 24 Computers - Sys Designers & Consult 110,737 214 526 305 440 83,7% 68 12,9% 18 Professional Services - General 110,045 215 620 273 515 83,1% 90 14,5% 15 Real Estate Rental Service 109,916 216 1,057 186 751 </td <td></td> <td></td> <td></td> <td></td> <td>95</td> <td></td> <td></td> <td></td> <td></td> <td>64</td> <td></td>					95					64	
Watches - Dealers 113,657 208 787 234 521 66,2% 243 30,9% 23 Appliances - Major - Parts & Supplies 113,616 209 1,306 156 928 71,1% 352 27,0% 26 Insurance Agency 113,472 210 388 371 317 81,7% 69 17,8% 26 Ponzi Schemes 113,437 211 336 399 42 12,5% 12 3.6% 282 Investigators 113,225 212 335 401 237 70,7% 90 26,9% 82 Magazine Sales 111,372 213 3,176 56 2,468 77,7% 499 14,5% 249 Computers - Sys Designers & Consult 110,737 214 526 305 440 83,7% 68 12,9% 18 Professional Services - General 110,045 215 620 273 515 83,1% 90 14,5% 15											
Appliances - Major - Parts & Supplies 113,616 209 1,306 156 928 71,1% 352 27,0% 26											
Insurance Agency					234	521	66.2%	243			2.9%
Ponzi Schemes 113.437 211 336 399 42 12.5% 12 3.6% 282 Investicators 113.25 212 335 401 237 70.7% 90 26.9% 84 Magazine Sales 111,372 213 3.176 56 2.468 77.7% 459 14.5% 249 Computers - Sys Designers & Consult 110,737 214 526 305 440 83.7% 68 12.9% 14.5% 18 Professional Services - General 110,045 215 620 273 515 83.1% 90 14.5% 18 Real Estate Rental Service 109.916 216 1.057 186 751 71.1% 298 28.2% 8 Dental Laboratories 109.916 216 1.057 186 751 77.5% 242 22.2% 2 Advertising Specialties 108.848 218 816 228 571 70.9% 216 26.5% 29 Pet Shops 108.821 219 770 237 506 65.7% 233 30.3% 31 Floor Materials - Retail 106,005 221 345 392 265 76.8% 77 22.3% 3 Legal Forms 104,927 222 442 323 289 60.0% 180 37.3% 13 Total Control of the Control		113,010	210	388					17.0%	20	0.5%
Magazine Sales 111,372 213 3,176 56 2,468 77.7% 459 14.5% 249	zi Schemes					42	12.5%			282	
Computers - Sys Designers & Consult 110,737 214 526 305 440 83.7% 68 12.9% 18 Professional Services - General 110,045 215 620 273 515 83.1% 90 14.5% 15 Real Estate Rental Service 109,916 216 1.057 186 751 71.1% 298 28.2% 8 Dental Laboratories 108,955 217 1.090 180 846 77.6% 242 22.2% 2 Advertising Specialties 108,848 218 816 228 571 70.0% 216 26.5% 29 Pet Shops 108,821 219 770 237 506 65.7% 233 30.3% 31 Credit Reporting Agencies 108,679 220 4,475 38 4,388 98.1% 65 1.5% 22 Floor Materials - Retail 106,005 221 345 392 265 76.8% 77 22.3% 3											2.4%
Professional Services - General 110,045 215 620 273 515 83.1% 90 14.5% 15 Real Estate Rental Service 109,916 216 1,057 186 751 71.1% 298 28.2% 8 Dental Laboratories 108,955 217 1,090 180 846 77.6% 242 22.2% 2 Advertising Specialties 108,848 218 816 228 571 70,0% 216 26.5% 29 Pet Shops 108,821 219 770 237 506 65.7% 233 30.3% 31 Credit Reporting Agencies 108,679 220 4,475 38 4,388 98.1% 65 1.5% 22 Floor Materials - Retail 106,005 221 345 392 265 76.8% 77 2.23% 3 Legal Forms 104,927 222 482 323 289 60.0% 180 37.3% 13			2 213		56						
Real Estate Rental Service 109.916 216 1.057 186 751 71.1% 298 28.2% 8 Dental Laboratories 108.955 217 1.090 180 846 77.6% 242 22.2% 28 2 Advertising Specialties 108.848 218 816 228 571 70.0% 216 26.5% 29 Pet Shops 108.821 219 770 237 506 65.7% 233 30.3% 31 Credit Reporting Agencies 108,679 220 4,475 38 4,388 98.1% 65 1.5% 23 Floor Materials - Retail 106,005 221 345 392 265 76.8% 77 22.3% 3 Legal Forms 104,927 222 482 323 289 60.0% 180 37.3% 13			/ 214	526							
Dental Laboratories 108.955 217 1.090 180 846 77.6% 242 22.2% 22 24 24 24 24 24 24											2.170
Advertising Specialties 108.848 218 816 228 571 70.0% 216 26.5% 29 Pet Shops 108.821 219 770 237 506 65.7% 233 30.3% 31 Credit Reporting Agencies 108.679 220 4,475 38 4,388 98.1% 65 1.5% 22 Floor Materials - Retail 106,005 221 345 392 265 76.8% 77 22.3% 3 Legal Forms 104,927 222 482 323 289 60.0% 180 37.3% 13			217					242	22.2%	2	0.2%
Credit Reporting Agencies 108,679 220 4,475 38 4,388 98.1% 65 1.5% 22 Floor Materials - Retail 106,005 221 345 392 265 76.8% 77 22.3% 3 Legal Forms 104,927 222 482 323 289 60.0% 180 37.3% 13	ertising Specialties	108,848		816	228		70.0%	216	26.5%		
Floor Materials - Retail 106,005 221 345 392 265 76.8% 77 22.3% 3 Legal Forms 104,927 222 482 323 289 60.0% 180 37.3% 13											
Legal Forms 104,927 222 482 323 289 60.0% 180 37.3% 13											
						203		,,,			0.9% 2.7%
		104,299	223	268	472	208	77.6%	59	22.0%	1	0.4%
Granite 103,894 224 296 441 181 61.1% 99 33.4% 16	nite	103,894	1 224	296	441	181	61.1%		33.4%		5.4%
Duct Cleaning 102,503 225 284 452 159 56.0% 107 37.7% 18						159	56.0%				
Medical Equipment & Supplies 102,285 226 854 216 629 73,7% 217 25,4% 8 Beauty Supplies & Equipment 100,668 227 1,433 141 774 54,0% 605 42,2% 54			226			629	73.7%				
Beauty Supplies & Equipment 100,668 227 1,433 141 774 54,0% 605 42.2% 54 Cabinets 99,961 228 331 406 197 59.5% 112 33.8% 22			22/	1,433							
Cadmies 97,701 2.20 531 400 157 59.370 112 53.670 22		98.157	7 220	3,923				450			
Photographers - Portrait 97,878 230 1,316 155 609 46,3% 638 48,5% 69		97,878	3 230	1,316	155	609	46.3%	638			5.2%
Hospitals 97,564 231 1,723 117 1,454 84.4% 260 15.1% 9	pitals						84.4%			9	0.5%
Bridal Shops 97,276 232 1,067 185 739 69,3% 255 23,9% 73 Malling Services 96,941 233 1,457 136 1,160 79,6% 286 19,6% 111			232	1,067	185		69.3%	255		73	6.8%
Mailing Services 96,941 233 1,457 136 1,160 79,6% 286 19,6% 11 Auto Detailing 96,612 234 715 248 344 48,1% 335 46,9% 36										**	0.070
Auto Detailing 90,612 2.34 7.15 2.48 344 48.1% 3.35 40,9% 3.01 50,001 50										7	0.5%
						796		379		38	

Colory Colory Color Colory Color C	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Colorest Annual Act	Driving Instruction	96,192		344		244	70.9%		24.1%	17	4.9%
Stock Control 1985 258		96,032	238	1,698	121						
Secularity Affords Aff										61	
Service Consequence 9,1-50 250		95,154								2	
Season S		95,086	242	433	348	319			22.6%	16	
Sea B. De Dale Control Sea B.										/	
Jack Montholistics										25	
Content		93,706									
1905 249 315 310		93,573	247	241		60		173		8	
Internal control for the control of										9	
Latters France Ages											
Food Manufactures, Woosewaters, Descriptions (2) 2-15 (196) (197) (2) 2-16 (197)		92,020	251			306		222			
Cog Hammarian Page Pag	Energy Conservation Products & Services	92,423	252	305	430	206	67.5%	68	22.3%		10.2%
Searchest Stories	Food Manufacturers, Wholesalers, Distributors		253	245		193				2	
Centif Carlot - Protection Service										32	
Frequency (1997) Consider of Commerce (1997)			255							/	
Country Load \$1,155 250 170 455 140 0.1% 5 160 0.1% 5			250							6	
Superiors Subscription Agents 9, 305 260 260 77 77 77 6,906 683 27,96 61 27,96 63 27,96 27,9			258	178		148				0	0.0%
Service States - Gardine & Dil. 90, 946 91, 951 92, 971 93, 971 94, 971 952 96, 972 972 973 974 975 975 975 975 975 975 975 975 975 975								2		U	
Window Cales and Services										61	
September Sept		90,948	261	1,419	143	838		552	38.9%	29	2.0%
Spokkeeping Service				263 896							
Video General Debeters 88 090 265 2,229 88 1,075 346 15,576 18 0,496 16,576 18 0,496					597					8	
Flumbridge 1,000										18	
Sender Tentals & Systems Contractors & Dealers 97,465 208 211 556 120 55,05 55 43,38 5 286									23.7%	5	
Accounters						312				8	
Death Equilife Services 86,200 270 641 260 280 12,3% 277 58,0% 62 9.5% 10,10%										6	
Tutoring	Deht Relief Services						30.0%			62	9.6%
Parment Processina Service										8	
Credit Repair Services - No Advance Fee	Payment Processing Service	85,977	272	2,888	62	2,813	97.4%	62	2.1%	13	0.5%
Massage Haranists						452				32	
Subding Construction Consultants				305						7	2.3%
Space State Stat				229				106		36	1 7%
Supplies	Doors									6	
Service	Water Soft & Conditioning Equipment Service & Supplies									8	
Investment Securities		83,998						12		1	
Nurseries-Plants, Trees 82,818 282 494 318 345 69,8% 148 30,0% 1 0.2% Lam & Gardner Sprinker Systems 82,678 283 246 479 166 62,9% 55 36,0% 3 1.1% Real Estate Investors 82,678 284 173 645 84 48,6% 83 48,0% 6 3.5% Real Estate Investors 82,678 284 173 645 84 48,6% 83 48,0% 6 3.5% Real Estate Investors 82,678 284 173 645 84 48,6% 83 48,0% 6 3.5% Real Estate Investors 82,678 284 173 645 84 48,6% 83 48,0% 6 3.5% Real Estate Investors 82,678 284 173 645 84 48,6% 83 48,0% 6 3.5% Real Estate Investors 82,678 284 173 645 84 48,6% 83 48,0% 6 3.5% Real Estate Investors 82,678 284 173 645 84 48,6% 83 48,0% 6 3.5% Real Estate Investors 82,678 284 173 645 84 48,6% 83 48,0% 6 3.5% Real Estate Investors 82,678 284 173 645 84 48,6% 83 48,0% 6 3.5% Real Estate Investors 82,678 284 173 645 84 48,6% 83 48,0% 6 645 84 Real Estate Investors 82,678 284 173 645 84 48,6% 83 48,0% 6 645 84 Real Estate Investors 82,678 284 173 173 173 175 175 175 175 175 Real Estate Investors 82,678 284 173 173 173 175 1			280	233	530	145	62.2%	54		34	
Jam & Garden Sprinkler Systems 82,721 283 264 479 166 62,9% 95 36,0% 3 1.1%			281	186	318					<u> </u>	
Real Estate Investors										3	
Office Supplies - Sale by Deceptive Telemarketing 8 2,196 286 2,278 84 1,709 75,0% 554 24,3% 15 0,7% Architects 8,2176 287 78 1,016 30 38,5% 44 56,4% 44 5.1,4% 510		82,678	284	173	645	84	48.6%			6	3.5%
Architects Storage Units - Household & Commercial 82,176 81,722 288 1,035 191 787 76,0% 224 245 76,0% 234 22,6% 14 1,4% Newspapers 80,543 80,120 290 742 245 487 76,0% 291 31,0% 196 8,5,% 30 1,1% 30 38,5% 44 56,4% 45,6% 42,6% 41 1,4% Newspapers 80,543 80,120 290 742 245 487 76,0% 291 318 60,7% 194 32,0% 1						1,035		585			
Storage Units - Household & Commercial \$1,732 288 1,035 191 787 76,0% 224 22,6% 14 1.4%											
Newspapers 80,543 289 2,308 82 2,109 91,4% 196 8,5% 3 0.1% 52 3,4% 487 65,6% 230 31.0% 25 3,4% 487 65,6% 230 31.0% 25 3,4% 487 65,6% 230 31.0% 25 3,4% 487 4											
Pet Supplies & Foods - Retail		80.543	289							3	
Auto Parts & Supolles - Used & Rebuilt 79,948 291 524 307 318 60,7% 194 37,0% 12 2,3% 12 2,3% 13 13 25,3% 13 12,5% 13 12,5% 13 12,5% 13 12,5% 13 12,5% 13 12,5% 13 12,5% 14 14 15 14 15 15 15 15	Pet Supplies & Foods - Retail	80,120	290	742	245	487	65.6%	230	31.0%		3.4%
Credit - Debt Consolidation Services 78,710 293 363 378 162 44.6% 148 40.8% 53 14.6% 53 14.6% 53 14.6% 53 14.6% 53 14.6% 53 14.6% 54 54.5% 54 54.5%	Auto Parts & Supplies - Used & Rebuilt	79,948	291	524	307	318	60.7%	194	37.0%	12	2.3%
Electronic Equipment & Suppliers - Service & Repair 78,591 294 1,922 102 1,566 81,5% 310 16,1% 46 2,4% 2,00 2,00 5										8	
Correspondence Schools 78,236 295 394 370 359 91.1% 30 7.6% 5 1.3%	Flectronic Equipment & Suppliers - Service & Renair		293	363							
Bathroom Remodeling 78,214 296 220 548 146 66.4% 68 30.9% 6 2.7%	Correspondence Schools		294			359				46	
Mortgage Lender	Bathroom Remodeling			220	548					6	
Credit Cards & Plans - Equipment & Supplies 77,790 299 1,044 189 989 94,7% 48 4.6% 7 0.7%	Tattoos	78,154								10	
Physicians - Specialists						166				1	0.5%
Landscape Designers 77,133 301 234 528 120 51.3% 108 46.2% 6 2.6% 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 6 2.6% 2.6% 6 2.6		77,790	299	1,044	189	989				/	0.7%
Fuffilment Services 77,049 302 837 223 756 90.3% 51 6.1% 30 3.6% 31 3.6% 31 3.6% 31 3.6% 31 3.6% 31 3.6% 31 3.6% 31 3.6% 31 3.2% 31 3.		77,390		234		120	51.1%			6	2.6%
Nursing Homes 75,074 304 126 781 99 78.6% 27 21.4% 0 0.0.0% 75,074 304 126 781 99 78.6% 27 21.4% 0 0.0.0% 76,074 304 126 781 99 78.6% 27 21.4% 0 0.0.0% 76,074 305 280 456 194 69.3% 79 28.2% 79 28.2% 79 2.5% 828 Estate Consultants 72,0% 68 26.8% 3 1.2% 828 Estate Consultants 74,062 307 504 314 354 70.2% 68 26.8% 3 1.2% 849 Estate Consultants 72,0% 68 26.8% 3 1.2% 849 Estate Consultants 72,0% 68 26.8% 3 1.2% 840 Estate Consultants 72,0% 89 28.2% 840 Estate Consultants 72,0% 89 28 28.2% 840 Estate Consultan										30	
Nursing Homes 75,074 304 126 781 99 78.6% 27 21.4% 0 0.0.0% 75,074 304 126 781 99 78.6% 27 21.4% 0 0.0.0% 76,074 304 126 781 99 78.6% 27 21.4% 0 0.0.0% 76,074 305 280 456 194 69.3% 79 28.2% 79 28.2% 79 2.5% 828 Estate Consultants 72,0% 68 26.8% 3 1.2% 828 Estate Consultants 74,062 307 504 314 354 70.2% 68 26.8% 3 1.2% 849 Estate Consultants 72,0% 68 26.8% 3 1.2% 849 Estate Consultants 72,0% 68 26.8% 3 1.2% 840 Estate Consultants 72,0% 89 28.2% 840 Estate Consultants 72,0% 89 28 28.2% 840 Estate Consultan	Security Systems Consultants	75,120	303	498	315	391	78.5%	91	18.3%	16	3.2%
Real Estate Consultants 74,219 306 254 492 183 72,0% 68 26,8% 3 1.2% Swimming Pool Equipment & Supplies 74,062 307 504 314 354 70,2% 142 28,2% 8 1.6% Hobby & Model Construction Supplies - Retail 73,787 308 563 292 393 69,8% 147 26,1% 23 4.1% Carpenters 73,511 309 130 766 51 39,2% 73 56,2% 6 4.6% Water Well Drilling & Service 73,436 310 122 801 79 64,8% 39 32,0% 4 3.3% Advertising - Directory & Guide 72,729 311 2,341 80 1,681 71,8% 641 27,4% 19 0.8% Patio & Deck Builders 72,710 312 178 635 101 56,7% 67 37,6% 10 5.6% Attorneys & Lawyers - Bankruptcy 72,460 313 183 623 142 77,6% 40 21,9% 1 0.5% Cabinet Manufacturer 72,236 314 158 684 102 64,6% 53 33,5% <td>Nursing Homes</td> <td>75,074</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>0</td> <td>0.0%</td>	Nursing Homes	75,074								0	0.0%
Swimming Pool Equipment & Supplies 74,062 307 504 314 354 70,2% 142 28,2% 8 1.6%										7	
Hobby & Model Construction Supplies - Retail 73,787 308 563 292 393 69,8% 147 26,1% 23 4.1% Carpenters 73,511 309 130 766 51 39,2% 73 56,2% 64,6% Water Well Drilling & Service 73,436 310 122 801 79 64,8% 39 32,0% 4 3.3% Advertising - Directory & Guide 72,729 311 2,341 80 1,681 71,8% 641 27,4% 19 0.8% 10 0.8%				254 504						3 8	
Carpenters 73,511 309 130 766 51 39,2% 73 56,2% 6 4,6% Water Well Drilling & Service 73,436 310 122 801 79 64,8% 39 32,0% 4 3,3% Advertising - Directory & Guide 72,729 311 2,341 80 1,681 71,8% 641 27,4% 19 0.8% Patio & Deck Builders 72,710 312 178 635 101 56,7% 67 37,6% 10 5.6% Attorneys & Lawyers - Bankruptcy 72,460 313 183 623 142 77,6% 40 21,9% 1 0.5% Cabinet Manufacturer 72,236 314 158 684 102 64,6% 53 33,5% 3 1,9%						393				•	
Water Well Drilling & Service 73,436 310 122 801 79 64,8% 39 32,0% 4 3.3% Advertising - Directory & Guide 72,729 311 2,341 80 1,681 71,8% 641 27,4% 19 0.8% Patio & Deck Builders 72,710 312 178 635 101 56,7% 67 37,6% 10 5.6% Attorneys & Lawyers - Bankruptcy 72,460 313 183 623 142 77,6% 40 21,9% 1 0.5% Cabinet Manufacturer 72,236 314 158 684 102 64,6% 53 33,5% 3 1,9%	Carpenters	73,511	309	130	766	51	39.2%	73	56.2%	6	4.6%
Patio & Deck Builders 72,710 312 178 635 101 56.7% 67 37.6% 10 5.6% Attorneys & Lawyers - Bankruptcy 72,460 313 183 623 142 77.6% 40 21.9% 1 0.5% Cabinet Manufacturer 72,236 314 158 684 102 64.6% 53 33.5% 3 1.9%									32.0%		
Attorneys & Lawyers - Bankruptcy 72,460 313 183 623 142 77.6% 40 21.9% 1 0.5% Cabinet Manufacturer 72,236 314 158 684 102 64.6% 53 33.5% 3 1.9%	Advertising - Directory & Guide										
Cabinet Manufacturer 72,236 314 158 684 102 64.6% 53 33.5% 3 1.9%										10	
Checks - Printing 7,421 315 228 537 211 92.5% 16 7.0% 1 1.04%										1	
	Checks - Printing	71,421		228		211		16	7.0%	1	0.4%

Transport Tran	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Moray Section Moray Sectio	Information Technology Services	71,190	316	407	362	336		66	16.2%	5	1.2%
Control Age Control										22	
Consequence	Real Estate Appraisers	70,535	319	184	620	129	70.1%	48		7	3.8%
Control Promoted A Seguer		70,475	320	303		127	41.9%		46.2%		
Busket Newson											
Un Front Pick 100 1											4.3%
Champar Paris Paris Champar Ch										0	0.0%
Belefield	Chimney Builders & Repair	68,959	325	194	594	99	51.0%		45.4%	7	3.6%
Section										, , , , , , , , , , , , , , , , , , , ,	5.070
Section		68,624									
Page 1.0			328			996	80.1% 62.1%			10	
200. Daris Rout Fritteness		67 959				492	52.1%			14	1.5%
Tight Services											
First Support		67,904					66.1%			3	1.3%
Companies 1,450 1,50 1										18	1.2%
Jame Septime Engineering Association Co. 128 208 228			334	432						7	1.6%
Sparts Cales & Count Purchasing Service										/	
Office Terminan & Sequences						1 206				78	
Oscident Charlest & Equipment 100 52,40 101 52,40 102 52,40 103 52,4	Office Furniture & Equipment	66,854	338	177		109	61.6%	66		20	1.1%
Association	Kitchen Cabinets & Equipment - Household	66,741	339	165	662	103	62.4%	58	35.2%	4	2.4%
File States							84.1%		15.0%	3	0.9%
Install & Reficial Frontests 6,530 341 889 222 370 441 56 428 510 541 4.9 542 510 541 542 510 541 542 54							051170)	3.8%
Controllers - Flooring 46,581 344 337 398 146 48,7% 149 49,7% 29,8 3.5											3.1%
AF Purphysis & Cleaning Systems & Engineers 60,033 345 299 488 214 \$2,6% 40 \$15,4% 5 1.9							44.1%		51.0%		
Againser's Small - Service & Beauth 66, 102 346 347 181 902 64, 479 121 141 147, 479 34 4.0 68, 102 347 181 902 65, 102 141 181 902 65, 102 147, 181 147, 18										5	1.9%
Assisted Lives Centers A André Family Hornes 66,825 347 81 996 60 72,1% 20 24,7% 1 1,12 1,05 1,										34	
Shookin Service - Protective, Comparative		65,825						20		1	1.2%
Southern	Schools - General Interest	65,786					72.2%		25.0%	6	2.8%
Stopping Service - Protective, Comparative 65,342 351 75 1,035 49 65,346 21 26,0% 5 6.7										10	
Funeton Control Cont										9	
Forecourse Services										3	
Retriement Planning Service			353					121	55.0%	12	
Pillows		64,495	354	68	1,075	56	82.4%	9	13.2%	3	4.4%
Optical Goods - Retail Goods - Goods								84		4	
Management Consultants	THICKS	64,297			1,150			7		2	3.4%
Management Consultants		64,2//	35/	629	2/0				24.3%	5	0.8%
Unclaimed Funds Retrieval Services 63,891 360 71 1,058 54 76,1% 8 11,3% 9 12,7	Management Consultants	64,230		139	737					7	6.2%
Hardware - Retail 63,269 361 363 378 272 74,9% 87 24,0% 4 1.1										9	12.7%
Photographers - Commercial 63,024 363 526 305 263 50,0% 250 47,5% 13 2.5 Physicians & Surgenons - Commetic, Plastic & Reconstructive Surgery 62,8876 365 448 339 245 54,7% 183 40,8% 20 4.5 Bakers - Retail 666 109 66,5% 47 28,7% 88 4.9 Bakers - Retail 66,5% 47 28,7% 88 4.9 Bakers - Retail 666 109 66,5% 47 28,7% 88 4.9 Bakers - Retail 66,5% 488 339 245 54,7% 183 40,8% 20 4.5 Bakers - Retail 666 109 66,5% 47 28,7% 88 4.9 Bakers - Retail 66,5% 488 339 245 54,7% 183 40,8% 20 4.5 Bakers - Retail 666 109 66,5% 47 28,7% 88 4.9 Bakers - Retail 66,5% 488 339 245 54,7% 183 40,8% 20 4.5 Bakers - Retail 66,5% 488 339 245 54,7% 183 40,8% 20 4.5 Bakers - Retail 66,5% 488 339 245 54,7% 183 40,8% 20 4.5 Bakers - Retail 66,5% 448 339 245 54,7% 183 40,8% 20 4.5 Bakers - Retail 66,5% 448 339 245 54,7% 183 40,8% 20 4.5 Bakers - Retail 66,5% 448 339 245 54,7% 183 40,8% 20 4.5 Bakers - Retail 66,5% 448 339 245 54,7% 183 40,8% 20 4.5 Bakers - Retail 66,5% 448 339 245 54,7% 183 40,8% 20 4.5 Bakers - Retail 66,5% 448 339 245 54,7% 183 40,8% 40 33,3% 40 33		63,269				272		87			1.1%
Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Surgery 62,889 364 164 666 109 66,5% 47 28,7% 88 4,9				269			46.8%	127			
Eakers - Retail	Photographers - Commercial										
Real Estate Agents										,	
Commercial Products Manufacturers 62,341 367 461 330 375 81,336 80 17,4% 6 1.3						243					
Awrings & Canopies 62,229 368 252 498 162 64,3% 84 33,3% 6 2.4 Titless Centers 62,203 369 2,098 89 1,540 73,4% 493 23,3% 65 53,11 Cooking Utensils 62,118 370 1,183 168 1,032 87,2% 149 12,6% 2 0,2 Disc Jockeys 361,870 371 290 446 171 59,0% 110 37,9% 9 31,1 Solar Energy System Design & Installation 61,672 372 87 950 71 81,6% 16 18,4% 0 0,0 Collectibles 61,497 373 452 333 389 86,1% 59 13,1,1% 4 0,9 Legal Services Plans 60,998 374 155 691 102 65,8% 47 30,3% 6 3.9 Garage Bullders 60,043 375 229 534 150 65,5% 47 30,3% 6 3.9 Garage Bullders 60,0764 376 268 472 117 43,7% 135 50,4% 16 6.0 Machine Shops 60,078 377 63 1,118 33 52,4% 29 46,0% 1 1.6 Optometrist 60,078 379 606 276 338 59,1% 101 16,7% 147 24,3 Auto Service Contract Companies 59,665 380 243 509 153 63,0% 88 36,2% 2 0.8 Owners Apparal - Retail 59,996 379 606 276 338 59,1% 101 16,7% 147 24,3 Gift Shops 59,515 382 573 286 251 43,8% 288 50,3% 34 59,9 Furniture Manufacturers 59,946 379 506 276 388 59,1% 101 16,7% 147 24,3 Gift Shops 59,515 382 573 286 251 43,8% 288 50,3% 34 59,9 Furniture Manufacturers 59,946 333 366 377 264 72,1% 49 22,7% 8 22,7 Surveyor - Land 59,210 386 277 460 146 52,7% 128 46,2% 31,9% 59,24 Auto Service - Window Triting & Management 59,107 388 210 568 138 65,7% 67 31,9% 59 24,44 Auto Service - Window Triting & Management 59,107 388 210 568 138 65,7% 128 46,2% 31,118 10,4		62,341				375					1.3%
Cooking Utensils G2,118 370 1,183 168 1,032 87,2% 149 12,6% 2 0,2 0,2 0,2 0,2 0,2 0,3 0,3 0,3 0,3 0,3 0,3 0,3 0,3 0,3 0,3			368	252	498			84		6	2.4%
Disc Dockeys										65	
Solar Energy System Design & Installation 61,672 372 87 950 71 81,6% 16 18,4% 0 0 0.0 Collectibles 61,477 373 452 333 389 86,1% 59 13,1% 4 0.9 Leaal Services Plans 60,998 374 155 691 102 65,8% 47 30,3% 6 3.9 Leaal Services Plans 60,998 374 155 691 102 65,8% 47 30,3% 6 3.9 Leaal Services Plans 60,998 375 229 534 150 65,5% 47 32,3% 5 2.2 Landscape Maintenance 60,764 376 268 472 117 43,7% 135 50,4% 16 6.0 Machine Shops 60,188 377 63 1,118 33 52,4% 29 46,0% 1 1.6 Optometrists 60,478 378 452 333 354 78,3% 89 19,7% 9 2.0 Auto Service Contract Companies 59,964 379 606 276 358 59,1% 101 16,7% 147 24,3 Womens Apparel - Retail 59,597 381 804 232 550 68,4% 227 28,2% 27 3,4 Womens Apparel - Retail 59,597 381 804 232 550 68,4% 227 28,2% 27 3,4 Surveyors - Land 59,321 385 325 411 124 38,2% 75 23,1% 126 38,4 Surveyors - Land 59,321 385 325 411 124 38,2% 75 23,1% 126 38,4 Surveyors - Land 59,197 387 58 1,160 42 72,4% 15 25,9% 1 1,2 Surveyors - Land 59,197 388 210 568 138 65,7% 157 36,8% 57 36,8% 57 3,24 Landscape Architects 59,197 387 58 1,160 42 72,4% 15 25,9% 1 1,7 Manufactured Hornes - Dealers 59,202 389 155 691 93 60,0% 57 36,8% 57 36,8% 5 3.2 Landscape Architects 59,202 389 155 691 93 60,0% 57 36,8% 57 36,8% 5 3.2 Landscape Architects 59,202 389 155 691 93 60,0% 57 36,8% 57 36,8% 5 3.2 Landscape Architects 59,202 389 155 691 93 60,0% 57 36,8% 57 36,8% 5 3.2 Landscape Architects 59,202 389 155 691 93 60,0% 57 36,8% 57 36,8% 5 3.2 Landscape Architects 59,202 399 391 401 31 79,5% 8 20,5% 00 00 00 Leaal Scape Landscape Ar										2	0.2%
Collectibles										9	3.1%
Legal Services Plans 60.998 374 155 691 102 65.8% 47 30.3% 6 3.9			3/2	87 452	322	77	86.1%			4	0.0%
Garage Builders 60,943 375 229 534 150 65.5% 74 32,3% 15 2,2% Landscape Maintenance 60,764 376 268 472 117 43,7% 135 50,4% 16 6.0 Machine Shops 60,478 377 63 1,118 33 52,4% 29 46.0% 1 1.6 6.0 76 388 51,4% 29 46.0% 1 1.6 6.0 76 388 51,4% 29 46.0% 1 1.6 6.0 76 388 51,4% 29 46.0% 1 1.6 6.0 76 388 51,4% 10 11,18 33 354 78.3% 89 19,7% 9 2.0 38 343 78.3% 89 19,7% 9 2.0 38 343 78.3% 38 243 509 153 63.0% 88 36.2% 27 2.2 2.2 2.2 2.2										6	3.9%
Landscape Maintenance 60,764 376 268 472 117 43,7% 135 50,4% 16 6.0 Machine Shops 60,478 377 63 1,118 33 52,4% 29 46,0% 1 1.6 Optiometrists 60,138 378 452 333 354 78,3% 89 19,7% 9 2.0 Auto Struck Contract Companies 59,964 379 606 226 358 59,1% 101 16,7% 147 24.3 Auto R Truck Brokers 59,964 379 606 226 358 59,1% 101 16,7% 147 24.3 Womens Apparel - Retail 59,964 380 243 509 153 65.0% 88 36.2% 2 0.8 Womens Apparel - Retail 59,9515 382 573 286 251 43.8% 288 50.3% 24 2.8 Furniture Manufactures 59,9515 382 537 266		60,943	375	229	534	150	65.5%		32.3%	5	2.2%
Dptometrists 60,138 378 452 333 354 78.3% 89 19.7% 9 2.0		60,764	376	268	472	117	43.7%		50.4%	16	6.0%
Auto Service Contract Companies 59,964 379 606 276 358 59,1% 101 16,7% 147 24,3 Auto & Truck Brokers 59,665 380 243 509 153 63.0% 88 36,2% 2 0.8 Womens Apparel - Retail 59,597 381 804 232 550 66,4% 227 28,2% 73 3.4 Gift Shops 59,515 382 573 286 251 43,8% 288 50,3% 34 59,915 382 573 286 251 43,8% 288 50,3% 34 59,946 383 366 377 264 72,1% 94 25,7% 8 59,496 383 366 377 264 72,1% 94 25,7% 8 59,496 383 366 377 264 72,1% 94 25,7% 8 59,496 383 366 377 264 72,1% 94 25,7% 8					1,118					1	1.6%
Auto & Truck Brokers 59,665 380 243 509 153 63,0% 88 36,2% 2 0.8 Womens Apparel - Retail 59,597 381 804 232 550 68,4% 227 28,2% 23 3.4 5.9 3.4 5.9 3.8 251 43,8% 288 50,3% 34 5.9 5.9 5.9 5.9 4.0 2.2 2.2 3.4 5.9 4.2 2.2 3.4 5.9 4.2 3.8 5.9 5.9 3.8 3.6 3.77 264 72.1% 94 2.5.7% 8.2 2.7 3.8 5.9 4.2 3.8 3.6 3.77 264 72.1% 94 2.5.7% 8.2 2.7 8.2 2.7 4.0 4.0 4.2 2.2 4.0 4.0 4.2 4.2 4.2 4.2 4.2 4.2 4.2 4.2 4.2 4.2 4.2 4.2 4.2 4.2 4.2 4.2										9	
Womens Apparel - Retail 59,597 381 804 232 550 68.4% 227 28.2% 27 3.4										14/	0.8%
Gift Shops 59,515 382 573 286 251 43.8% 288 50.3% 34 59,515 382 573 286 251 43.8% 288 50.3% 34 59,51 383 366 377 264 72.1% 94 25.7% 8 5.2 Surveyors - Land 59,394 384 75 1,035 50 66.7% 23 30.7% 2 2.7 Secret Shopper 59,321 385 325 411 124 38.2% 75 23.1% 126 38.8 Auto Service - Window Tinting 59,210 386 277 460 146 52.7% 128 46.2% 3 1.1 Estate Planning & Management 59,197 387 58 1,160 42 72.4% 15 25.9% 1 1.1 Handscape Nathitects 59,147 388 210 568 138 65.7% 67 31.9% 5 2.4 Landsca										27	
Surveyors - Land S9,394 384 75 1,035 50 66,7% 23 30,7% 2 2.7	Gift Shops	59,515	382	573	286	251	43.8%	288	50.3%	34	5.9%
Secret Shopper S9,321 385 325 411 124 38,2% 75 23,1% 126 38,8 325 411 124 38,2% 75 23,1% 126 38,8 325 415 38,25 416 38,25 418 38,25 418 46,2% 3 31.1 418 46,2% 31.1 418 41										8	2.2%
Auto Service - Window Tinting 59,210 386 277 460 146 52,7% 128 46,2% 3 1.17 Estate Planning & Management 59,197 387 58 1,160 42 72,4% 15 25,9% 1 1.7 Manufactured Homes - Dealers 59,147 388 210 568 138 65,7% 67 31,9% 5 2.4 Landscape Architects 59,020 389 155 691 93 60,0% 57 36,8% 5 3.2 Handbags 58,869 390 600 279 292 48,7% 287 47,8% 21 3.5 Check Cashing Service 58,779 391 680 261 526 77,4% 126 18,5% 28 4.1 Engineers - Professional 58,052 392 39 1,401 31 79,5% 8 20,5% 0 0 Video Production Services 58,052 393 241 <		59,394								2	2.7%
Estate Planning & Management 59,197 387 58 1,160 42 72,4% 15 25,9% 1 1,57		59,321		325						126	
Manufactured Homes - Dealers 59,147 388 210 568 138 65,7% 67 31,9% 5 2.4 Landscape Architects 59,020 389 155 691 93 60,0% 57 36,8% 5 3.2 Handbags 58,869 390 600 279 292 48,7% 287 47,8% 51 3.5 Check Cashing Service 58,779 391 680 261 526 77,4% 126 18,5% 28 4.1 Engineers - Professional 58,258 392 39 1,401 31 79,5% 8 20,5% 0 0.0 Video Production Services 58,052 393 241 512 109 45,2% 118 49,0% 14 5.8		59,210 50 107		2//					46.2%	3	1.1%
Landscape Architects 59,020 389 155 691 93 60,0% 57 36,8% 5 3.5 Handbags 58,869 390 600 279 292 48,7% 287 47,8% 21 3.5 Check Cashing Service 58,779 391 680 261 526 77,4% 126 18,5% 28 4.1 Engineers - Professional 58,258 392 39 1,401 31 79,5% 8 20,5% 0 0.0 Video Production Services 58,052 393 241 512 109 45,2% 118 49,0% 14 5.8										5	2.4%
Handbags 58,869 390 600 279 292 48,7% 287 47.8% 21 3.5 Check Cashing Service 58,779 391 680 261 526 77.4% 126 18.5% 28 4.1 Engineers - Professional 58,258 392 39 1,401 31 79.5% 8 20.5% 0 0.0 Video Production Services 58,052 393 241 512 109 45.2% 118 49.0% 14 5.8		59,020	389	155	691	93		57		5	3.2%
Engineers - Professional 58,258 392 39 1,401 31 79,5% 8 20.5% 0 0.0 Video Production Services 58,052 393 241 512 109 45.2% 118 49.0% 14 5.8		58,869		600	279	292	48.7%	287	47.8%		3.5%
Video Production Services 58,052 393 241 512 109 45.2% 118 49.0% 14 5.8								126		28	
										0	0.0%
Animal Hacepitale	Video Production Services Animal Hospitals	58,052 57,992	393 394			109 402		118	49.0% 18.1%	14	5.8% 0.8%

Section 1.50 10	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Trouble Sectioners A Ministry	Insurance - Homeowners	57,985	395	531		499	94.0%	26	4.9%	6	1.1%
Science Agency 1975										12	
Communication Communicatio		57,519	398		233	662		122		10	1.3%
Standard Amen Schellulars A Pendadruses	Market Survey Companies	57,510		297						34	
Sook Parties General 7.7 12										1	
TRANSP. TRANSPORTS. 77.64										11	
The content of the co				150	691					4	
Transport		57,129		192	598	174	90.6%			1	
Immenser	Insurance Consultants	57,054	405	73		55	75.3%	- 10		2	2.7%
Unconserved	Funeral Related Services	56,970							32.7%	10	
Sept Service Sept		56,863		220						5	
Tennas Salas 5, 593 410 152 152 153 153 154 155 155 155 155 155		56,849 56,831									
Second	Tanning Salons									160	
Additional processing		56,366			178			13		9	0.8%
Sea Propose											110 70
Sortieren Priefer \$5,000 \$4,44 \$600 \$7,00 \$365 \$6,75 \$27 \$361 \$10 \$2,00 \$365 \$6,75 \$27 \$361 \$10 \$2,00 \$365 \$6,75 \$27 \$361 \$10 \$2,00 \$365 \$6,75 \$361 \$10 \$365 \$10 \$365 \$10 \$365 \$10 \$365 \$10 \$365 \$10 \$365 \$10 \$365 \$10 \$365 \$10 \$365 \$10 \$365 \$10 \$365 \$10 \$365 \$10 \$365 \$36		55,800		253	493						
Section Sect											
Top Defail		55,295				70	65.4%				
Special Report & Paper & Proposed Serving Special Special Special Specia		55,140	417	985	194	770	78.2%	196			1.9%
Graphic Pensamene		54,909			266		63.4%	234	35.2%	9	
Self-Lemma Reviews Services										3	
Ference Services 54,388 422 201 436 200 C7,406 71 50,206 77 2.35 Arrival Array Services 54,388 422 425 535 77 56,507 T. Sharts 53,507 426 435 527 71 56,507 T. Sharts 53,507 427 71 422 71 72 73 74 T. Sharts 53,507 427 71 71 72 73 74 T. Sharts 53,507 427 71 71 72 73 74 T. Sharts 53,507 427 71 71 72 73 74 T. Sharts 53,507 427 71 71 72 73 74 T. Sharts 53,507 427 71 71 71 72 73 T. Sharts 53,507 427 71 71 71 71 71 T. Sharts 53,507 427 71 71 71 71 71 71 T. Sharts 53,507 427 71 71 71 71 71 71 T. Sharts 53,507 427 71 71 71 71 71 71 T. Sharts 53,507 71 71 71 71 71 71 71 T. Sharts 53,507 71 71 71 71 71 71 71											
Marcial Arte										7	
Antiques - Deuter \$3,002 424 196 589 118 92.26 72 3.72 3.64 1.65	Martial Arts						66.7%	131		8	
Telephone Supurent & Systems Dealers \$3,522 426 2,072 91 2,024 97,69h 41 2,09h 8 0,49h 8	Antiques - Dealers	53,602		196		116	59.2%		37.2%	7	
Commerce Perfumer Regular		53,545		313						13	
States	Telephone Equipment & Systems Dealers	53,523		2,073	91	2,024	97.6%			8	
Fingulates		53,351	427	1 925		1 127		181		36	
Court Record Supplies										4	
She's Service										3	1.2%
Information Commander 1,756 423 194 596 155 79.9% 38 19.6% 1 0.5% 1,756 423 194 596 155 79.9% 38 19.6% 1 0.5% 1,757 1,756 423 194 596 425 194 596 195 194 596 195 1,757		52,030		209	569					10	
Payrol Service					206	465				5	
Credit Card - Merchant Services \$0,722 428 750 242 688 91,7% 55 7,3% 7 0.0% Contractor - Electrical \$0,318 436 127 776 57 4.9% Contractor - Electrical \$0,318 436 127 776 57 4.9% Contractor - Electrical \$0,318 436 127 776 57 4.9% Contractor - Electrical \$0,318 436 127 776 57 4.9% Contractor - Electrical \$0,328 436 127 776 57 4.9% Contractor - Electrical \$0,328 436 127 776 57 4.9% Contractor - Electrical \$0,328 436 127 436 128 Contractor - Electrical \$0,408 127 776 57 Contractor - Electrical \$0,408 127 776 Contractor - Electrical \$0,408 127 776 127 Contractor - Electrical \$0,408 127 777 127 127 Contractor - Electrical \$0,408 127 777 127 Contractor - Electrical \$0,408 127 777 127 127 Contractor - Electrical \$0,408 127 777 127 127 Contractor - Electrical \$0,408 127 777 127 Contractor - Electrical \$0,408 127 777 127 Contractor	Incorporating Companies Payroll Sorvice									1	
Southern											
Business Forms & Systems 49,956 438 3331 405 162 48,696 158 47,4% 131 3.998 404 405 418 405 419 41		50,318	436	127	776	57	44.9%	61	48.0%	9	7.1%
Advertising - Oriect Mail 49,659 49,628 440 396 367 281 71,0% 85 21,15% 30 7,6% 85 21,5% 30 7,6% 85 21,5% 30 7,6% 85 21,5% 30 7,6% 85 21,5% 30 7,6% 85 21,5% 30 7,6% 85 21,5% 30 7,6% 85 21,5% 30 7,6% 85 21,5% 30 7,6% 85 21,5% 30 7,6% 85 21,5% 30 85,7% 30 8		50,123		355	385	281	79.2%				2.3%
Resume Service 49,628 440 396 357 281 71,0% 85 21,5% 30 7.6% 11.3% 40.00 411 78 1,016 38 48,7% 39 50.0% 11.3% 43.550citof Management 49,409 411 78 1,016 38 48,7% 39 50.0% 11.1% 43.550citof Management 49,209 411 78 1,016 38 48,7% 39 50.0% 13.1% 11.3% 11.1% 11											
Welding											
Association Management										1	
Boys Clothing & Furnishings - Netall	Association Management				463	221		51		1	0.4%
Reforation Service 48,877 445 296 441 191 64.5% 101 34.1% 4 1.4% A 1.4%	Boys Clothing & Furnishings - Retail						41.6%		43.6%		
Taxicabs		49,079								. 0	
Physical Therapists				296						30	
Career & Outplacement Counseling		48,658								1	
Recycling Centers										17	
Cosmetic Sales										5	
Buses - Charter & Rental 47,921 452 409 360 250 61,1% 147 35,9% 12 2,9%				244	505						
Surplus & Salvage Merchandise 47,852 453 130 766 77 59.2% 50 38.5% 3 2.3% Paralegals 47,848 454 236 5.25 143 60.6% 91 38.6% 62 2.8% Fund Ralsing Counselors & Orgs 47,706 455 78 1.016 49 62.8% 25 32.1% 4 51.9% Fund Ralsing Counselors & Orgs 47,706 455 78 1.016 49 62.8% 25 32.1% 4 51.9% Fund Ralsing Counselors & Orgs 45,093 456 244 505 191 78.3% 49 20.1% 4 51.9% Modeling Schools 46,898 457 84 970 74 88.1% 7 8.3% 7 8.3% 3 36.6% Business Promotions - General 46,832 458 137 743 82 59.9% 48 35.0% 7 5.1% Mold & Mildew Inspection/Removal/Remodal/		47,971	451			425					
Paralegals										. 12	
Fund Raising Counselors & Organ 47,706 455 78 1,016 49 62,8% 45 92 178,3% 49 20,1% 40 1,6% Modeling Schools Modeling Schools 46,893 457 84 970 74 88,1% 7 88,3% 49 20,1% 48 35,0% 3 3,6% 3 3,6% 3 3,6% 49 80,1% Modeling Schools Modeling Schools Seusiness Promotions - General 46,832 458 137 743 82 59,9% 48 35,0% 3 3,6% 3 5,1% Model & Mildew Inspection/Removal/Remediation 46,747 459 61 1,137 31 50,8% 27 44,3% 32 50,9% 43 46,712 440 269 466 242 90,0% 25 9,3% 27 44,3% 3 20 37 43 47 4459 46,712 460 269 466 242 90,0% 25 9,3% 3 20 37 48 37 48 38 49 40 40 40 40 40 40 40 40 40 40 40 40 40				236	525				38.6%	2	
Modeling Schools		47,706	455	78	1,016	49	62.8%	25	32.1%	4	5.1%
Business Promotions - General 46,832 458 137 743 82 59.9% 48 35.0% 7 5.1% Noid & Mildew Inspection/Removal/Remediation 46,747 459 61 1,137 31 50.8% 27 44.3% 3 4.9% 19.0								49		4	
Mold Mildew Inspection/Remoral/Remodal								7		3	
Fire & Smoke Alarm Systems								10			
Restaurant Equipment & Supplies 46,669 461 256 490 164 64.1% 89 34.8% 3 1.2% Air Conditioning Repair 46,614 462 212 563 127 59.9% 74 34.9% 11 5.2% Auto Wrecking 46,528 463 222 545 134 60.4% 85 38.3% 3 1.4% Industrial Equipment & Supplies 46,614 464 182 625 137 75.3% 40 22.0% 5 2.7% Air conditioning & Heating Contractors - Commercial 46,099 465 147 716 104 70.7% 35 23.8% 8 2.7% Publishers - Periodical 46,072 467 466 1,357 151 1,175 86.6% 161 11.9% 21 1.5% Buildings - Metal 46,072 467 45 1,311 31 68.9% 14 31.1% 0 0.9% Boat Repair 46,013										2	
Auto Wrecking 46,528 463 222 545 134 60.4% 85 38.3% 3 1.4% Industrial Equipment & Supplies 46,611 464 182 625 137 75.3% 40 22.0% 5 2.7% Air conditioning & Heating Contractors - Commercial 46,099 465 147 716 104 70,7% 35 23.8% 8 5.4% Publishers - Periodical 46,072 466 1,357 151 1,175 86.6% 161 11.9% 21 1.5% 10 & Gas Exploration & Development 46,072 467 45 1,311 31 68.9% 14 31.1% 0 0.0% Buildings - Metal 46,013 468 279 457 198 71.0% 81 29.0% 0 0.0% Boar Repair 45,677 469 233 530 123 52.8% 99 42.5% 11 4.7% Home Theater 45,265 471 173 645 109 63.0% 58 33.5% 6 21.9% Furniture Repair & Refinish 45,265 471 173 645 109 63.0% 58 33.5% 6 <td< td=""><td>Restaurant Equipment & Supplies</td><td>46,669</td><td>461</td><td>256</td><td>490</td><td>164</td><td>64.1%</td><td>89</td><td>34.8%</td><td>3</td><td>1.2%</td></td<>	Restaurant Equipment & Supplies	46,669	461	256	490	164	64.1%	89	34.8%	3	1.2%
Industrial Equipment & Supplies 46,461 464 182 625 137 75,3% 40 22,0% 5 2.7%	Air Conditioning Repair									11	5.2%
Air conditioning & Heating Contractors - Commercial 46,099 465 147 716 104 70,7% 35 23.8% 8 5.4% 8 5.4% 9 1 1.5% 1.5% 1.5% 1.1% 1.1% 1.1% 1.1% 1.		46,528				134				3	
Publishers - Periodical 46,076 466 1,357 151 1,175 86,6% 161 11,9% 21 1,5% 018 Gas Exploration & Development 46,072 467 45 1,311 31 68,9% 14 31,1% 0 0.0% Buildings - Metal 46,013 488 279 457 198 71,0% 81 29,0% 0 0.0% Boat Repair 45,677 469 233 530 123 52,8% 99 42,5% 11 4,7% Home Theater 45,372 470 108 853 78 72,2% 28 25,9% 1 1,9% Furniture Repair & Refinish 45,265 471 173 645 109 63,0% 58 33,5% 6 3,5% Computers - Training 45,261 472 147 716 107 72,8% 32 21,8% 8 5,4%				182					22.0%	5	2./%
Oil & Gas Exploration & Development 46,072 467 45 1,311 31 68,9% 14 31,1% 0 0.0% Buildings - Metal 46,013 468 279 457 198 71,0% 81 29,0% 0 0.0% Boar Repair 45,677 469 233 530 123 52,8% 99 42,5% 11 4.7% Home Theater 45,372 470 108 853 78 72,2% 28 25,9% 2 1.9% Furniture Repair & Refinish 45,265 471 173 645 109 63.0% 58 33.5% 6 3.5% Computers - Training 45,261 472 147 716 107 72.8% 32 21.8% 8 5.4%	Publishers - Periodical	46,099	465	1.357		104				0	
Buildings - Metal 46,013 468 279 457 198 71.0% 81 29.0% 0 0.0% 10.4% 11 4.7% 1	Oil & Gas Exploration & Development		467	45	1,311	31	68.9%				
Home Theater 45,372 470 108 853 78 72,2% 28 25,9% 2 1.9% Furniture Repair & Refinish 45,265 471 173 645 109 63.0% 58 33.5% 6 3.5% Computers - Training 45,261 472 147 716 107 72.8% 32 21.8% 8 5.4%	Buildings - Metal	46,013	468	279	457		71.0%	81	29.0%	,	0.0%
Furniture Repair & Refinish 45,265 471 173 645 109 63.0% 58 33.5% 6 3.5% Computers - Training 45,261 472 147 716 107 72.8% 32 21.8% 8 5.4%	Boat Repair	45,677		233	530						
Computers - Training 45,261 472 147 716 107 72.8% 32 21.8% 8 5.4%										2	
	Auto Auctions	44,877	472	229		178		49		2	0.9%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Vending Machines	44,806	474	197	588	125	63.5%	59	29.9%	13	6.6%
Employment Training Art Galleries, Dealers & Consultants	44,804 44,789	475 476	201 201	581 581	95 113	47.3% 56.2%	91 80	45.3% 39.8%	15	7.5% 4.0%
Auto Parts & Supplies - Wholesale & Manufacturers	44,516	477	469	327	340	72.5%	122	26.0%	7	1.5%
Commercial Products Wholesale & Distributor	44,512	478	469	327	434	92.5%	31	6.6%	4	0.9%
Water Treatment Equipment, Service & Supplies	44,503	479	189	608	136	72.0%	35	18.5%	18	
Doors - Repair	44,354	480	155	691	108	69.7%	43	27.7%	4	2.070
Internet Access Provider Uniforms	44,278 43,727	481 482	1,545 353	129 386	1,476 266	95.5% 75.4%	51 80	3.3% 22.7%	18	1.2% 2.0%
Bail Bonds	43,727	483	248	502	190	76.6%	57	23.0%	/	0.4%
Cigar & Cigarette & Tobacco Dealers - Retail	43,502	484	472	324	355	75.2%	111	23.5%	6	1.3%
Auto Customizing	43,405	485	338	396	161	47.6%	143	42.3%	34	10.1%
Retirement & Life Care Communities & Homes	43,320	486	81		58	71.6%	22	27.2%	1	1.2%
Plumbing Fixtures, Parts, Supplies - Retail	43,209	487 488	202	579 541	153	75.7% 78.6%	44 46	21.8%	5	2.5%
Insurance Claim Processing Services Campgrounds & RV Parks	43,101 42,839	488	224 362	381	176 272	75.1%	86	20.5% 23.8%	2	0.9% 1.1%
Auto Repair - Mobile	42,775	490	347	391	173	49.9%	151	43.5%	23	6.6%
Health & Wellness	42,600	491	253	493	184	72.7%	60	23.7%	9	3.6%
Energy Management & Conservation Consultant	42,547	492	167	656	104		58	34.7%	5	3.0%
Telecommunications Equipment - Disability	42,376	493 494	1,035	191	548 19	52.9%	483	46.7%	4	0.4%
Contractor - Commercial Clothes - Consignment & Resale	42,329 42,234	494	540	1,384 297	249	47.5% 46.1%	19	47.5% 35.2%	101	5.0% 18.7%
Sweepstakes	42,060	495	191		87	45.5%	42	22.0%	62	
Drug Abuse & Addiction - Info & Treatment	42,043	497	62	1,126	44		16	25.8%	2	3.2%
Opticians	41,768	498	599 181	280	504	84.1%	89	14.9%	6	1.0%
Coaching - Business	41,684	499		630	148		29	16.0%	4	
Construction Management Home Electronics	41,585 41,461	500 501	75 933	1,035 203	32 647	42.7% 69.3%	40 266	53.3% 28.5%	3 20	4.0% 2.1%
Television & Radio - Dealers	41,461	502	569	203	451	79.3%	104	18.3%	14	2.1%
Parking Facilities	41,174	503	1,175	170	831	70.7%	328	27.9%	16	
Laboratories - Medical	41,044	504		376	323	88.0%	41	11.2%	3	0.8%
Telephone Pre-Paid Card Sales & Distribution	40,925	505	2,550	72	2,460	96.5%	79	3.1%	11	0.770
Searchers of Records	40,853	506	710	250	632	89.0%	61	8.6%	17	
Water & Sewer Line Protection Contract Manufacturing	40,846 40,824	507 508	166 336	659 399	165 267	99.4% 79.5%	66	0.6% 19.6%	0	0.0%
Screen Printing	40,624	509		625	90	49.5%	88	48.4%	4	2.2%
Copy & Duplicating Service	40,380	510	127	776	61	48.0%	59	46.5%	7	5.5%
Video Tapes & Discs Sales & Rentals	40,360	511	854	216	460	53.9%	269	31.5%	125	14.6%
Convenience Stores	40,336	512 513	435	347	263	60.5%	164	37.7%	8	1.8%
Lubricating Service - Automotive Real Estate - Rentals by Individuals	40,291 40,209	513	673 395	264 369	488 229	72.5% 58.0%	177 153	26.3% 38.7%	8	1.2% 3.3%
Sound Systems & Equipment	40,074	515	309	427	238	77.0%	60	19.4%	11	
Water Heaters - Dealers	40,016	516		414	287	88.9%	36	11.1%	0	0.0%
Jewelry Manufacturers	39,810	517	81	994	60	74.1%	19	23.5%	2	2.5%
Computers - Disaster Recovery	39,640	518	189	608	102	54.0%	84	44.4%	3	1.6%
Buildings - Pre - Cut, Prefab & Modular - Dealers Pet Sitting Services	39,600 39,599	519 520	140 67	736 1,080	107 45	76.4% 67.2%	30 19	21.4% 28.4%	3	2.1% 4.5%
Adoption Services	39,287	521	42	1,356	20	47.6%	20	47.6%	2	4.8%
Trucking - Heavy Hauling	39,242	522	52	1,233	26	50.0%	25	48.1%	1	1.9%
Stucco & Exterior Coating Contractors	39,208	523	82		31		46	56.1%	5	6.1%
Coupon Book Promotions	38,998	524	930		802	86.2%	115	12.4%	13	
Steel Fabricators Mufflers & Exhaust Systems	38,633 38,614	525 526	25 386	1,665 372	23 252	92.0% 65.3%	132	8.0% 34.2%	0	0.0%
Leasing Service	38,600	527		342	353	79.9%	70	34.2% 17.9%	10	
Television & Radio - Service & Repair	38,507	528	541	296	309	57.1%	192	35.5%	40	7.4%
Ambulance Service	38,435	529	207		179	86.5%	27	13.0%	1	0.5%
Marine Sales & Service	38,401	530	183	623	120	65.6%	60	32.8%	3	1.6%
Draperies & Curtains - Retail & Custom Rental Vacancy Listing Service	38,376 38,348	531 532	127 590	776 282	98 265	77.2% 44.9%	26 276	20.5% 46.8%	3	2.4% 8.3%
Adjusters	38,348	532	412	358	394	95.6%	17	46.8%	1	0.2%
Rehabilitation Services	38,196	534	153	698	105	68.6%	47	30.7%	1	0.7%
Coffee & Tea	38,177	535	305	430	214	70.2%	88	28.9%	3	1.0%
Athletic Organizations	38,081	536	258	485	207	80.2%	41	15.9%	10	3.9%
Food Products	37,980	537	171	650	105	61.4%	59	34.5%	7	4.1%
Hotels - Reservations Childrens & Infants Wear - Retail	37,932 37,929	538 539	375 439	375 345	277 273	73.9% 62.2%	89 155	23.7% 35.3%	9	2.4%
Identity Theft Protection & Prevention Services	37,879	540	185	617	162	87.6%	23	12.4%	0	0.0%
Energy Service Companies	37,748	541	168	654	149	88.7%	17	10.1%	2	1.2%
Cremation Services	37,710	542	43		40	93.0%	1	2.3%		4.7%
Contact Lenses	37,661	543	328	408	260	79.3%	58	17.7%	10	3.0%
Woodworking Funeral Homes	37,628 37,452	544 545	204 127	577 776	83 91	40.7% 71.7%	96 36	47.1% 28.3%	25	12.3%
Kitchen Accessories	37,432	546	244	505	155	63.5%	82	33.6%	7	2.9%
Passport & Visa Services	37,324	547	410	359	171	41.7%	237	57.8%	2	0.5%
Lumber - Retail	37,222	548			66	71.7%	23	25.0%	3	3.3%
Event Planners	37,188	549		408	149	45.4%	152	46.3%	27	8.2%
Medical - Dental Discount Plans	37,117	550 551	198	586	128	64.6%	64	32.3%	6	3.0%
Employment Contractors - Temporary Help Beauty Schools	37,045 37,025	551 552	55 169	1,193 653	33 114	60.0% 67.5%		40.0% 29.6%	0	0.0%
Deauty Schools	37,025	552	169	653	114	07.5%	50	29.5%	. 5	3.0%

Confession Section S	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Marient Press 1965 16 17 17 17 18 18 18 18 18	Monuments Colf Faviore and & Conglise Datail	36,793	553	269	466	187	69.5%		29.0%	4	1.5%
Math. Antennes 1968 25 25 25 25 25 25 25 2		36,671							20.9%	8	9.8%
State Communitity 10,000	Auto Alarms & Security Systems	36,488	556	253	493	156				10	4.0%
Section Sect										29	6.5%
Action		36,396	558	816	228				15.9%	3	0.4% 1.8%
Section Sect										201	3.4%
Secure S										201	2.6%
Total Control State 1,500 1,600	Repossession Service	36,110	562	217	557		60.8%		38.7%	1	0.5%
Anis Warrant Service \$5,08		35,868	563	237					20.3%	0	0.0%
Teach Numberson: Commensations	Door-to-Door Sales - Magazines							811		156	
Online From A Preserves 35,573 657 250 457 318 318 319 456 451 318 318 319 456 451 318								38		6	
Section Sect	Online Drug & Prescription Services	35,323	567	257						26	
Simole Decocción 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,	Dentist - Orthodontist	35,312	568	148		107			20.9%	10	6.8%
Furnisher Designers A Content Markets 3,28 77 71 75								45		6	5.1%
Answering derivates 35,170								1		2	2.2%
Telephone Survey Long Oldstrom 3, 001 777 781 782 783 783 784 785 785 785 785 785 785 785	Answering Services							70		5	1.5%
CALLERS 1. 54.5 27 57 59 59 77 59 50 17 18 15 14 18 17 18 18 17 18 18 18 18 18 18 18 18 18 18 18 18 18				761				99		10	
From Personations \$4,779 \$		34,823	574	920	205	777	84.5%		14.8%	7	0.8%
Gar Deburks Gar De	Pet Training	34,788								3	4.0%
Proceduring & Integratation		34,759								45	
Proceduring & Integratation		34,756	5//	207	1 127	120				2	1.0% 6.6%
School		34,720			746					9	6.6%
Mens Coloring & Formathings - Retail 34,456 541 187 612 106 56,756 74 39,650 7 3,265 3,265 7 3,265 7 3,265 7 3,265 7 3,265 7 3,265 7 3,265 7 3,265 7 3,265 7 3,265 7 3,265 3,265 7 3,265 7 3,265 7 3,265 7 3,265 7 3,265 7 3,265 7 3,265 7 3,265 7 3,265 7 3,265 3										4	
Emblorent Service 34,777 381 112 387 113 387 114 387 115 387 115 387 116 387 116 387 117 388 117 388 117 388 118 388 38			581	187				74		7	3.7%
Maristan, Family, Child, Individual Courselors 34,310 388 68 1,107 42 55,6% 21 32,8% 1 1 1 1 1 1 1 1 1	Auto Perform, Race & Sport Equipment									2	1.0%
Jaboratories - Testing										25	22.3%
Selety Consultants 34.150 508 47 1,356 30 71,456 11 26,256 11 2.5 34.157 507 517										1	1.6%
Apolateries - Small - Dealers 34,0410 588 495 317 331 66,046 135 31,235 91 14 14 14 14 14 14 14		34,200	586						26.2%	1	2.4%
Apolateries - Small - Dealers 34,0410 588 495 317 331 66,046 135 31,235 91 14 14 14 14 14 14 14		34,127	587					3	20.0%	1	6.7%
Auto Bazdon & Stereous - Sales & Requir 33.881 550 220 548 132 50.0% 81 33.885 7 2 3.4 Alternary Selections Law 33.585 591 229 519 141 59.0% 92 38.5% 6 22 Atternary & Lawyers - Collections Law 33.585 591 229 519 141 59.0% 92 38.5% 6 12 Atternary & Lawyers - Collections Law 33.585 591 229 519 141 59.0% 92 38.5% 6 12 Atternary & Lawyers - Collections Law 33.585 591 229 519 141 59.0% 92 38.5% 6 12 Atternary & Lawyers - Collections Law 33.585 591 229 519 141 59.0% 92 38.5% 6 12 Building Responsion - Collections Law 33.585 591 229 519 141 59.0% 92 59.0% 7 7 8.3% 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Appliances - Small - Dealers	34,040	588		317				31.3%	9	1.8%
All Ferrary Pelicles 33,859 391 229 33,857 320 250 33,857 320 250 33,857 320 250 33,857 320 250 33,857 320 250 33,857 320 250 33,858 33,857 33,858 33					439					18	6.1%
Watches - Service & Repair 33,810 593 217 557 141 65.0% 72 33.2% 4 1.4				220						/	3.2%
Watches - Service & Repair 33,810 593 217 557 141 65.0% 72 33.2% 4 1.4		33,859	591	239						15	5.8%
Studing Restoration & Preservation 33,610 595 97 898 65 67,0% 31 32,0% 1 1.4	Watches - Service & Repair			217						4	1.8%
Auto Repairing - Foreign	Administrative Services							7		1	1.2%
Cable TV, Internet & Telephone Installation Service 33,376 598 974 196 786 80,7% 128 13,1% 601 6. Apprisers 33,376 599 154 697 85 55,2% 66 44,2% 1 1 0.0 Apprisers 33,365 599 154 697 85 55,2% 66 44,2% 1 1 0.0 Apprisers 33,305 500 2,334 81 2,297 98,4% 34 1,5% 34 1,5% 3 1 0.1 Apprisers 34 1 0.1 Appri		33,610								1	1.0%
Cable TV, Internet & Telephone Installation Service 33,376 598 974 196 786 80,7% 128 13,1% 601 6. Apprisers 33,376 599 154 697 85 55,2% 66 44,2% 1 1 0.0 Apprisers 33,365 599 154 697 85 55,2% 66 44,2% 1 1 0.0 Apprisers 33,305 500 2,334 81 2,297 98,4% 34 1,5% 34 1,5% 3 1 0.1 Apprisers 34 1 0.1 Appri		33,420	596	114	833	102				0	0.0%
Appraisers Agnotisers & Rondcast Companies 33,367 599 154 697 85 55,2% 68 44,2% 1 0.0 68 Additional Companies 33,367 599 154 697 85 55,2% 68 44,2% 1 0.0 68 Additional Companies 33,367 599 154 697 85 55,2% 68 44,2% 34 1.5% 3 0.0 600 2,334 81 2,297 98,4% 34 1.5% 3 0.0 600 2,334 81 2,297 98,4% 41 1.5% 3 0.0 600 2,334 81 2,297 98,4% 41 1.5% 3 0.0 600 2,334 81 2,297 98,4% 41 1.5% 41 1		33,400									6.2%
Radio Stations & Broadcast Companies 33,305 600 2,334 81 2,297 98,4% 34 1,5% 35 10. Furniture - Outdoor 33,215 601 209 569 1125 59,8% 49 22,4% 35 16. Wigs & Harpieces 33,185 602 290 446 186 64,1% 100 34,5% 4 1.4 1.4 1.4 1.4 1.4 1.4 1.4 1.4 1.4 1										1	0.6%
Wigs & Halipleces 33,185 602 290 446 186 64,1% 100 34,5% 4 1.6 Banquet Facilities 33,153 603 142 732 79 55,6% 57 40,1% 6 64.7 Farm Equipment 33,113 604 144 725 117 81,3% 25 17,4% 2 1.6 Farm Equipment 33,110 605 699 253 583 34,4% 97 13,5% 13,5% 19 2.7 Loc Cabins, Homes & Buildings 32,660 666 59 1.150 32 54,2% 21 35,6% 6 10,7 Loc Cabins, Homes & Buildings 32,660 666 59 1.150 32 54,2% 21 35,6% 6 10,7 Loc Cabins, Homes & Buildings 32,660 666 59 1.150 32 54,2% 21 35,6% 6 10,7 Loc Cabins, Homes & Buildings 32,660 666 59 1.150 32 54,2% 21 35,6% 6 10,7 Loc Cabins, Homes & Buildings 32,660 666 59 1.150 32 54,2% 21 35,6% 6 Loc Cabins, Homes & Buildings 32,660 666 59 1.150 32 54,2% 21 35,6% 6 Loc Cabins, Homes & Buildings 32,660 666 59 1.150 32 54,2% 21 35,6% 6 Loc Cabins, Homes & Buildings 32,660 666 59 1.150 32 54,2% 21 35,6% 6 Loc Cabins, Homes & Buildings 32,660 666 59 1.150 32 54,2% 21 35,6% 6 Loc Cabins, Homes & Buildings 32,660 666 59 1.150 32 54,2% 32 54,2% 33 34,2%		33,305	600	2,334	81		98.4%		1.5%	3	0.1%
Banguet Facilities										35	16.7%
Farm Equipment 33,113 604 144 725 117 81,3% 25 17,4% 2 17,4% 19,2 11.0 10.										4	1.4%
Amusement Parks & Places 33,110 605 699 253 583 83,4% 97 13,9% 19 2.7 10,00 Cabins. Homes & Buildings 32,660 606 59 1,150 32 55.4% 21 35.6% 6 10.0 Cabins. Homes & Buildings 32,661 606 195 105 865 102 97.1% 3 2 2.9% 0 0 0.0 0.0 1.0 1.0 1.0 1.0 1.0 1.0 1.0										5	1.4%
Loc Cabins, Homes & Buildings 32,600 666 59 1,150 32 54,2% 21 35,6% 66 10.7 Talent Listing Service 32,614 607 105 865 102 97,1% 3 2,9% 0 0 Immigration & Naturalization Consultants 32,601 608 156 688 82 52,6% 69 44,2% 5 3.7 Alcoholism Info & Treatment Centers 32,578 609 77 1,025 45 58,4% 31 40,3% 1 1.7 Hospitalization, Medical & Surgical Plans 32,588 610 887 209 856 96,5% 30 3,4% 1 0.1 Medding Supplies & Services 32,2468 611 235 526 114 48,5% 108 46,0% 1 1.0 Diffield Service 32,463 612 5 2,738 4 80,0% 1 20,0% 0 0.0 Dancing Instruction 32,2463 612 5 2,738 4 80,0% 1 20,0% 0 0.0 Call Centers 31,842 613 240 516 141 58,8% 91 37,9% 8 3.3 Call Centers 31,842 615 67 1,080 47 70,1% 16 22,9% 4 Books - Textbooks New & Used 31,759 616 334 403 276 82,6% 50 15,0% 8 2,4 Books - Textbooks New & Used 31,691 618 303 444 203 67,0% 95 31,4% 5 1,7 Transportation Consultants 31,697 619 699 253 521 74,5% 16 20,9% 31,3% 1 10,0 Craft Supplies 31,697 619 699 253 521 74,5% 146 20,9% 31,3% 1 10,0 Dancing Inspection 31,591 619 633 521 74,5% 146 20,9% 51,3% 1,4 1,4 Diffield Free 31,1691 618 303 444 203 67,0% 95 31,4% 5 1,7 Transportation Consultants 31,591 619 623 55 1,193 39 70,9% 11 7,7% 0 0 0 Dancing Inspection 31,160 623 55 1,193 39 70,9% 11 7,7% 0 0 0 Dancing Inspection 30,784 627 13 2,098 12 9,2,3% 1 7,7% 0 0 0 Videoconferencing Service 30,784 627 13 2,098 12 9,2,3% 1 7,7% 0 0 0 Dancing Inspection 30,594 627 13 2,098 12 9,2,3% 1 7,7% 0 0 0 Videoconferencing Service 30,514 630 77 637 104 88,8% 71 40,18% 71				699	253					19	2.7%
Immigration & Naturalization Consultants 32,601 608 156 688 82 52,6% 69 44,2% 5 3. Alchololism Info & Treatment Centers 32,578 609 77 1,025 45 58,4% 31 40,3% 1 1. Hospitalization, Medical & Surgical Plans 32,558 610 887 209 856 96,5% 30 3,4% 1 0. Wedding Supplies & Services 32,548 611 235 526 114 48,5% 108 46,0% 13 55. Olifield Service 32,463 612 5 2,738 4 80,0% 1 20,0% 0 0. Dancina Instruction 32,312 613 125 784 76 60,8% 39 31,2% 10 8. Electric Equipment & Supplies - Retail 32,088 614 240 516 141 58,8% 91 37,9% 8 33. Electric Equipment & Supplies - Retail 31,759 616 334 403 276 82,6% 50 15,0% 4 66. Beds - Pektalo 31,704 617 385 3373 369 95,5% 16 4.2% 0 0 0. Books - Textbooks New & Used 31,769 618 303 344 203 67,0% 95 31,4% 5 1. Magazines - Dealers 31,691 618 303 444 203 67,0% 95 31,4% 5 1. Magazines - Dealers 31,169 619 699 253 521 74,5% 146 20,5% 31,3% 1 0. Malds & Butlers Service 31,146 623 55 1,193 39 70,9% 11 20,0% 5 31,4% 10 11 Buildin Inspection 31,146 623 55 1,193 39 70,9% 11 20,0% 5 5 1,144 18 18 18 14 18 18 14 18 18		32,660	606	59	1,150	32	54.2%	21	35.6%	6	10.2%
Alcoholism Info & Treatment Centers 32,578 609 77 1,025 45 58.4% 31 40.3% 1 1.1	Talent Listing Service	32,614	607		865	102	97.1%	3	2.9%	0	0.0%
Hospitalization, Medical & Surcical Plans 32,588 610 887 209 856 96,5% 30 3.4% 1.0. Weddind Supplies & Services 32,548 611 235 526 114 48.5% 108 46.0% 13 0.5 Olified Service 32,463 612 5 2,738 4 80,0% 1 20,0% 0 0 0.0 Dancing Instruction 32,312 613 125 784 76 60,8% 39 31,12% 10 0.8. Electric Equipment & Supplies - Retail 32,088 614 240 516 141 58.8% 91 37.9% 8 8 33.12% 10.0 Electric Equipment & Supplies - Retail 31,842 615 67 1,080 47 70,1% 16 62,39% 4 6.6 Edes - Retail 31,842 615 67 1,080 47 70,1% 16 62,39% 4 6.6 Edes - Retail 31,799 616 334 403 276 82,6% 50 15.0% 8 2.6% Sooks - Textbooks New & Used 31,791 617 385 373 369 95,58% 16 4.2% 0 0.6 Craft Supplies 31,691 618 303 434 203 67,0% 95 31.4% 5 1.7 Magazines - Dealers 31,691 618 303 434 203 67,0% 95 31.4% 5 1.7 Magazines - Dealers 31,591 621 160 677 98 61,3% 59 33.3% 1 0.6 Malds & Butlers Service 31,197 622 91 920 49 53,8% 32 35,2% 10 1.6 Danied Instruction Consultants 31,196 621 160 677 98 61,3% 51 31,9% 11 6.6 Danied Instruction Consultants 31,196 621 160 677 98 61,3% 51 31,9% 11 6.6 Danied Instruction Consultants 31,196 621 160 677 98 61,3% 51 31,9% 11 6.6 Danied Instruction Consultants 31,196 621 160 677 98 61,3% 51 31,9% 11 6.6 Danied Instruction Consultants 31,196 621 160 677 98 61,3% 51 31,9% 11 6.6 Danied Instruction Consultants 31,196 621 160 677 98 61,3% 52 35 11 31,9% 11 6.6 Danied Computer Consultants 31,196 621 160 677 98 61,3% 52 35 11 31,9% 11 6.6 Danied Computer Consultants 31,196 621 160 677 98 61,3% 51 31,9% 11 6.6 Danied Consultants 31,196 621 160 677 98 61,3% 51 31,9% 51 31								0,7		5	3.2%
Wedding Supplies & Services 32,463 611 235 526 114 48,5% 108 46,0% 13 5.5 Olifield Service 32,463 612 5 2,738 4 80,0% 1 20,0% 0 0 0 Dancina Instruction 32,312 613 125 784 76 60,8% 39 31,2% 10 8.6 Electric Equipment & Supplies - Retail 32,088 614 240 516 141 58,8% 91 37,9% 8 3.2 Call Centers 31,842 615 67 1,080 47 70.1% 16 23,9% 4 6 Books - Textbooks New & Used 31,759 616 334 403 276 82,6% 50 15,0% 8 2.4 Stapplies 31,7691 618 303 434 203 67,0% 95 31,4% 5 1.5 Craft Supplies 31,667 619 699 253 521 74,5% 146 20,9% 32 4 Transportation Consultants 31,538 620 177 637 117 661% 59 33,3% 1 0.6 Com	AICONORISM INFO & Freatment Centers Hospitalization, Modical & Surgical Plans									1	1.3% 0.1%
Olifield Service 32,463 612 5 2,788 4 80,0% 1 20,0% 0 0.0.0		32,500			526					13	
Electric Equipment & Supplies - Retail 32,088 614 240 516 141 58,8% 91 37,9% 8 3.1	Oilfield Service	32,463	612	5	2,738	4	80.0%	1	20.0%	0	0.0%
Call Centers	Dancing Instruction									10	
Beds - Retail 31,759 616 334 403 276 82.6% 50 15.0% 8 2.4 Books - Textbooks New & Used 31,704 617 385 373 369 95.8% 16 4.2% 0 0.0 Craft Supplies 31,691 618 303 434 203 67.0% 95 31.4% 5 1.7 Magazines - Dealers 31,567 619 699 253 521 74.5% 146 20.9% 32 4.6 Transportation Consultants 31,538 620 177 637 117 66.1% 59 33.3% 1 0 Maids & Butlers Service 31,519 621 160 677 98 61,3% 51 31,9% 11 6.5 Computer Consultant 31,197 622 91 920 49 53.8% 32 35.2% 10 11 6.9 Building Inspection 31,146 623 55 1,193 39 70.9% 11 20.0% 5 9.1 Hair Replacement 31,110 624 167 656 136 81,4% 29 17.4% 2 1. Grocery - Bu	Electric Equipment & Supplies - Retail	32,088								8	3.3%
Books - Textbooks New & Used 31,704 617 385 373 369 95.8% 16 4.2% 0 0.0.1 Carft Supplies 31,691 618 303 434 203 67.0% 95 31.4% 51 Magazines - Dealers 31,667 619 699 253 521 74.5% 146 20.9% 32 4.6 Transportation Consultants 31,538 620 177 637 117 65.1% 59 33.3% 1 0.0 Maids & Butters Service 31,538 620 177 637 117 65.1% 59 33.3% 1 0.0 Computer Consultant 31,519 621 160 677 98 61.3% 51 31,9% 11 6.5 Computer Consultant 31,197 622 91 920 49 53.8% 32 35.2% 10 11.0 Computer Consultant 31,110 624 167 656 136 81.4% 29 17.4% 1 9.00 Hair Replacement 31,110 624 167 656 136 81.4% 29 17.4% 2 1.5 Grocery - Bulk Food Stores 30,788 626 159 681 100 62.9% 57 35.8% 2 1.0 Grocery - Bulk Food Stores 30,788 626 159 681 100 62.9% 57 35.8% 2 1.0 Grocery - Bulk Food Stores 30,788 626 159 681 100 62.9% 57 35.8% 2 1.0 Grocery - Bulk Food Stores 30,788 626 159 681 100 62.9% 57 35.8% 2 1.0 Grocery - Bulk Food Stores 30,788 626 159 681 100 62.9% 57 35.8% 2 1.0 Grocery - Bulk Food Stores 30,788 626 159 681 100 62.9% 57 35.8% 2 1.0 Grocery - Bulk Food Stores 30,788 626 159 681 100 62.9% 57 35.8% 2 1.0 Grocery - Bulk Food Stores 30,788 626 159 681 100 62.9% 57 35.8% 2 1.0 Grocery - Bulk Food Stores 30,788 626 159 681 100 62.9% 57 35.8% 2 1.0 Grocery - Bulk Food Stores 30,788 626 159 681 100 62.9% 57 35.8% 2 1.0 Grocery - Bulk Food Stores 30,788 626 159 681 100 62.9% 57 35.8% 2 1.0 Grocery - Bulk Food Stores 50 681 100 62.9% 57 35.8% 2 1.0 Grocery - Bulk Food Stores 50 681 100 62.9% 57 35.8% 2 1.0 Grocery - Bulk Food Stores 50 681 100 62.9% 57 35.8% 2 1.0 Grocery - Bulk Food Stores 50 681 100 62.9% 57 35.8% 2 1.0 Grocery - Bulk Food Stores 50 681 100 62.9% 57 35.8% 2 1.0 Grocery - Bulk Food Stores 50 681 100 62.9% 57 35.8% 2 1.0 Grocery - Bulk Food Stores 50 681 100 62.9% 57 35.8% 2 1.0 Grocery - Bulk Food Stores 50 681 100 62.9% 57 35.8% 2 1.0 Grocery - Bulk Food Stores 50 681 100 62.9% 57 35.8% 2 1.0 Grocery - Bulk Food Stores 50 681 100 62.9% 57 35.8% 57 35.8% 2 1.0 Grocery - Bulk Food Stores 50 681 100 62.9% 57 35.8% 57 1 40.1% 50 62.0% 50 6		31,842		67	1,080	47		16		4	6.0% 2.4%
Craft Supplies 31,691 618 303 434 203 67.0% 95 31.4% 5 1.7 Magazines - Dealers 31,667 619 699 253 521 74.5% 146 20.9% 32 4.6 Transportation Consultants 31,538 620 177 637 117 66.1% 59 33.3% 1 0.0 Maids & Butlers Service 31,519 621 160 677 98 61.3% 51 31.9% 11 6.0 Computer Consultant 31,197 622 91 90 49 53.8% 32 35.2% 10 11 11 6.0 Building Inspection 31,146 623 55 1,193 39 70.9% 11 20.0% 5 9.3 Hair Replacement 31,110 624 167 656 136 81.4% 29 17.4% 2 1.7 Photographers - Wedding 31,019 625 472 324 163 34.5% 283 60.0% 26 5.5 Grocery - Bulk Food Stores 30,788 626 159 661 100 62.9% 57 55.8% 2 13		31,759	617	334			95.8%			8	0.0%
Magazines - Dealers 31,667 619 699 253 521 74.5% 146 20.9% 32 4.6 Transportation Consultants 31,538 620 177 637 117 66.1% 59 33.3% 1 0.0 Maids & Butlers Service 31,519 621 160 677 98 61.3% 51 31.9% 11 6.5 Computer Consultant 31,197 622 91 920 49 53.8% 32 35.2% 10 11.6 6.5 13.1 97.0% 11 20.0% 5 9.0 14 9.0% 14 20.0% 5 9.0 1.0		31,691	618	303	434	203	67.0%	95	31.4%	5	1.7%
Maids & Butlers Service 31,519 621 160 677 98 61,3% 51 31,9% 11 6.5 Computer Consultant 31,197 622 91 920 49 53,8% 32 35,2% 10 11. Building Inspection 31,146 623 55 1,193 39 70,9% 11 20,0% 5 9.1 Hair Replacement 31,110 624 167 656 136 81,4% 29 17,4% 2 1. Photographers - Wedding 31,119 625 472 324 163 34,5% 283 60,0% 26 5.5 Grocery - Bulk Food Stores 30,788 626 159 681 100 62,9% 57 35,8% 2 1. Videoconferencing Services 30,784 627 13 2,098 12 92,3% 1 7,7% 0 0 0. Lingerie 30,650 628 220 548 158 71,8% 53 24,1% 9 4.1 Screens - Door & Window 30,610 629 54 1,203 37 68,5% 71 40,1% 2 1.1 States -	Magazines - Dealers	31,667	619	699	253	521	74.5%		20.9%	32	4.6%
Computer Consultant 31,197 622 91 920 49 53,8% 32 35,2% 10 11.1 Building Inspection 31,146 623 55 1,193 39 70.9% 11 20.0% 5 15.1 Hair Replacement 31,110 624 167 656 136 81.4% 29 17.4% 2 1.2 Photographers - Wedding 31,110 625 472 324 163 34.5% 283 60.0% 26 5.5 Grocery - Bulk Food Stores 30,788 626 159 681 100 62.9% 57 35.8% 2 1.3 Videoconferencing Services 30,784 627 13 2,998 12 92.3% 1 7,7% 0 0.0 Lingerie 30,650 628 220 548 158 71.8% 53 24,1% 9 4.2 Screens - Door & Window 30,610 629 54 1,203 <td< td=""><td></td><td></td><td>620</td><td></td><td>637</td><td></td><td></td><td></td><td></td><td>1</td><td>0.6%</td></td<>			620		637					1	0.6%
Building Inspection 31,146 623 55 1,193 39 70,9% 11 20,0% 5 9.1 Hair Replacement 31,110 624 167 656 136 81,4% 29 17,4% 2 1.2 Photographers - Wedding 31,019 625 472 324 163 34,5% 283 60,0% 26 5.5 Grocery - Bulk Food Stores 30,788 626 159 681 100 62,9% 57 35,8% 2 1.3 Videoconferencing Services 30,784 627 13 2,098 12 2,3% 1 7,7% 0 0 0.0 Lingerie 30,650 628 220 548 158 71.8% 53 24,1% 9 4.1 Screens - Door & Window 30,610 629 54 1,203 37 68,5% 16 29,6% 1 1.9 Estates - Appraisals, Sales & Auctions 30,514 630 177 637 104 58,8% 71 40,1% 2 1.1	Tidas & Sacials Scribe										
Hair Replacement 31,110 624 167 656 136 81,4% 29 17,4% 2 1.2 1.2 1.2 1.2 1.2 1.2 1.2 1.2 1.2 1										10	9.1%
Photographers - Wedding 31,019 625 472 324 163 34,5% 283 60.0% 26 55 Grocery - Bulk Food Stores 30,788 626 159 681 100 62,9% 57 35,8% 2 1.3 Videoconferencing Services 30,784 627 13 2,998 12 92,3% 1 7,7% 0 0.0 Lingerie 30,650 628 220 548 158 71,8% 53 24,1% 9 4.1 Screens - Door & Window 30,610 629 54 1,203 37 68,5% 16 29,6% 1 1.9 Estates - Appraisals, Sales & Auctions 30,514 630 177 637 104 58,8% 71 40,1% 2 1.3										7	1.2%
Grocery - Bulk Food Stores 30,788 626 159 681 100 62,9% 57 35,8% 2 1.3 Videoconferencing Services 30,784 627 13 2,098 12 92,3% 1 7,7% 0 0.4 Ungerie 30,650 628 220 548 158 71,8% 53 24,1% 9 4.1 Screens - Door & Window 1 50,610 629 54 1,203 37 68,5% 16 29,6% 1 1.5 Estates - Appraisals, Sales & Auctions 30,514 630 177 637 104 58,8% 71 40,1% 2 1.5	Photographers - Wedding	31,019	625	472	324	163	34.5%	283	60.0%	26	5.5%
Lingerie 30,650 628 220 548 158 71,8% 53 24,1% 9 4.1 Screens - Door & Window 30,610 629 54 1,203 37 68,5% 16 29,6% 1 1.5 Estates - Appraisals, Sales & Auctions 30,514 630 177 637 104 58,8% 71 40,1% 2 1.1	Grocery - Bulk Food Stores							57	35.8%	2	1.3%
Screens - Door & Window 30,610 629 54 1,203 37 68.5% 16 29.6% 1 1.5 Estates - Appraisals, Sales & Auctions 30,514 630 177 637 104 58.8% 71 40.1% 2 1.3								_11		0	0.0%
Estates - Appraisals, Sales & Auctions 30,514 630 177 637 104 58.8% 71 40.1% 2 1.3		30,650								9	4.1% 1.9%
										1	1.1%
wedging consultants 1 30.4/41 6311 2051 5761 1131 55.1%1 801 39.0%1 121 5.0	Wedding Consultants	30,514	631	205	576	104	55.1%	80	39.0%	12	5.9%

Devolution 1,0,146 1	2 1.19 1 1.69 6.09 0 0.09 1 2.39 3 2.99 17.29 2 2.79 3 1.59
Pereil treats Services	0.09 0.69 2 4.39 2 1.19 1.69 0.09 0 2.39 1.7.29 1.7.29 2 2.79 3 1.59 6.29 2 1.69 6.29 1.69 6.20 6.20 6.20 6.20 6.20 6.20 6.20 6.20
Experience Surgeons - Weight Reduction 16,000 150	0.69 2 4.39 2 1.19 1 1.69 6.09 0 0.09 2 2.39 3 2.99 1 7.29 2 2.79 3 1.59 6.29 2 1.69 6.369 0 0.09
Sales Promotion Service	1.19 1.69 1.69 1.00 1.00 1.23 1.29 1.7.29 2.79 1.59 1.59 1.69 1.69 1.69 1.69
Teach In Fitness Program Consultants	1.69 6.09 0.009 1 2.39 2.39 17.29 2 1.79 3 1.59 6.29 2 1.69 3.69 0.09
Industrial Contents Content Cleaning 127,788 578 136 500 89 48,4% 54 45,7%	6.09 0.09 1.239 1.729 2.79 1.59 6.29 1.69 3.69 0.09 0.09
Processing & Survenors - Demonstratory 22,667 640 184 620 146 72-3% 38 20.7%	0.09 0.09 0.2.39 0.17.29 0.17.29 0.159 0.29 0.169 0.09 0.09
Carbon Consultation General Consultation Con	2.39 3 2.99 17.29 2.79 8 1.59 6.29 2 1.69 5 3.69 0 0.09 0.69
Accounting Services 22,956 642 105 865 64 61,0% 38 36,2% Intraction Consultants 22,958 642 105 865 64 61,0% 38 36,2% Intraction Consultants 22,958 642 105 865 64 61,0% 38 34,2% Intraction Consultants 22,958 642 105 865 861 110 33 84,2% Intraction Consultants 22,958 642 105 865 861 110 33 84,2% Intraction Consultants 22,958 642 105 360 105 105 Intraction Consultants 22,958 641 108 586 135 77,3% 42 21,2% Intraction Consultants 22,958 642 105 586 135 77,3% 42 21,2% Intraction Consultants 22,958 642 105 586 135 77,3% 42 21,2% Intraction Consultants 22,958 642 105 105 105 105 Intraction Consultants 22,958 642 105 105 105 Intraction Consultants 22,958 642 105 105 105 Intraction Consultants 22,958 643 105 105 105 Intraction Consultants 22,958 645 105 105 105 105 Intraction Consultants 22,958 645 105 105 105 105 Intraction Consultants 22,958 645 105 105 Intraction Consultants 22,958 645 105 105 105 Intraction Consultants 22,958 645 105 105 105 Intraction Consu	17.29 2.79 3 1.59 6.29 1.69 3.69 0 0.09
Namy Service	2 2.79 3 1.59 6.29 1.69 3.69 0 0.09 0.69
Importers	3 1.5% 6.2% 1.6% 3.6% 0 0.0% 0.6%
Photographers	6.29 1.69 3.69 0.09 0.09
Auto Dealers - Antique & Classic 23,288 647 124 792 35 68,5% 37 29,5%	2 1.69 5 3.69 0 0.09 1 0.69
Attorneys & Lawyers - Personal Injury & Property Damage 29,241 649 18 1,877 13 72,2% 5 27,8%	0.09
Dental Service Plans	0.6%
Stateboards & Equipment 29,181 651 269 466 149 55.4% 114 42,4%	
Publishers - Magazine 29,114 652 319 417 181 56,7% 118 37,0% 37,0% 37,0	
Attorneys Referral Service 29,106 653 78 1,016 29 37,2% 49 62,8%	
Engineering Contractors - General 28,928 654 32 1,510 15 46,9% 17 53,1% Develry Designers 28,915 655 122 801 64 52,5% 52 42,6% Motorcycles - Repairing & Service 28,756 656 224 541 133 59,4% 88 39,3% Restaurant Equipment - Repair & Service 28,756 656 224 541 133 59,4% 88 39,3% Restaurant Equipment - Repair & Service 28,756 656 224 541 133 59,4% 88 39,3% Restaurant Equipment - Repair & Service 28,756 657 30 1,255 29 38,0% 20 40,0% Restaurant Equipment - Repair & Service 28,730 651 31 1,355 29 38,0% 12 30,0% Restaurant Equipment - Repair & Service 28,731 659 31 1,364 28 29,0% 12 30,0% Restaurant Equipment - Repair & Service 28,370 661 76 1,029 37 48,7% 26 34,2% Restoring Equipment & Supplies - Wholesale & Manufacturers 28,160 663 73 1,048 35 47,9% 37 59,7% Stone - Natural Water Damage Restoration 28,116 664 89 941 69 77,5% 19 21,3% Iranslator & Interpreters 28,054 665 43 1,340 24 53,8% 18 41,5% Iranslator & Breiner & 27,937 669 15 1,28 13 1,440 24 53,8% 18 41,5% Round Formation & Stored 27,931 669 15 1,28 1,28 1,28 1,28 1,28 Round Formation & 27,791 669 98 88 77, 77,8% 18 18,2% Round Formation & 27,791 670 53 1,215 23 43,4% 28 52,8% Round Formation & 27,791 670 53 1,215 23 43,4% 28 52,8% Round Formation & 27,791 670 53 1,215 23 43,4% 28 52,8% Round Formation & 27,791 670 53 1,215 23 43,4% 28 52,8% Round Formation & 27,791 670 53 1,215 23 43,4% 28 52,8% Round Formation & 27,791 670 53 1,215 23 43,4% 28 52,8% Round Formation & 27,791 670 53 1,215 23 43,4% 28 52,8% Round Formation & 27,791 670 53 1,215 23 43,4% 28 52,8% Round Formation & 27,791 670 53 1,215 23 43,4% 28	0.09
Notorcycles - Repairing & Service 28,756 656 224 541 133 59,4% 88 39,3%	0.09
Sunglasses 22,549 658 313 422 198 63,3% 109 34,8% Psychologists 28,530 659 40 1,384 28 70,0% 12 30,0% Fron Work 28,371 660 115 82.8 57 49,6% 55 47,8% Contractors - Solar Energy 28,370 661 76 1,029 37 48,7% 26 34,2% Electronic Equipment & Supplies - Wholesale & Manufacturers 28,192 662 1,937 100 1,841 95,0% 88 4,5% Stone - Natural 28,160 663 73 1,048 35 47,9% 37 50,7% Water Damage Restoration 28,114 664 89 941 69 77,5% 19 21,3% Uffice Records Stored 27,931 666 318 41,8% Luts Service - Sound Systems Sales & Service 27,931 666 30,8 41,8 Manufactured Home Dealers 27,791 670 53 1,215 23 43,4% 28 55,8% Manufactured Home Dealers 27,791 670 53 1,215 23 43,4% 28 52,8% Bed Readfast 27,791 670 53 1,215 23 43,4% 28 52,8% Bed Readfast 27,791 670 53 1,215 23 43,4% 28 52,8% Bed Readfast 27,791 670 53 1,215 23 43,4% 28 52,8% Bed Readfast 27,791 670 53 1,215 23 43,4% 28 52,8% Bed Readfast 27,791 670 53 1,215 23 43,4% 28 52,8% Bed Readfast 27,791 670 53 1,215 23 43,4% 28 52,8% Bed Readfast 27,791 670 53 1,215 23 43,4% 28 52,8% Bed Readfast 27,798 671 137 743 96 70,1% 39 28,5% Bed Surgeons - Ophthalmology 27,676 674 342 395 220 64,3% 111 32,5% Bed Readfast 27,799 670 53 1,215 23 43,4% 61 43,4% Bed Surgeons - Ophthalmology 27,676 675 109 847 62 56,9% 41 37,6% Bed Contracts - Stored 27,598 678 118 809 102 85,7% 118 118 32,5% Bed Surgeons - Ophthalmology 27,676 675 109 847 62 56,9% 41 37,6% Bed Surgeons - Ophthalmology 27,676 675 109 847 62 56,9% 41 37,6% Bed Surgeons - Ophthalmology 27,578 678 139 809 102 85,7% 130 43,8% Bed Surgeons	4.9%
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Psychologist 28,530 659 40 1,384 28 70,0% 12 30,0%	1.99
Fron Work	0.09
Electronic Equipment & Supplies - Wholesale & Manufacturers	3 2.69
Stone - Natural 28,160 663 73 1,048 35 47,9% 37 50,7%	
Water Damage Restoration 28,114 664 89 941 69 77,5% 19 21,3% Translators & 18,000 665 43 1,340 24 55,8% 18 41,9% Office Records Stored 27,993 666 318 418 296 93,1% 22 6,9% Auto Service - Sound Systems Sales & Service 27,914 667 207 572 140 67,6% 67 32,4% Giff Baskets & Parcels 27,823 668 185 617 109 58,9% 71 38,4% Manufactured Home Dealers 27,797 669 99 886 77,78% 18 18,2% Home Design & Planning 27,791 670 53 1,215 23 43,4% 28 52,8% Bed & Breakfast 27,791 670 53 1,215 23 43,4% 28 52,8% Foundations - Education, Philanthropy, Research 27,682 672 39 1,401 22 56,4% 16 41.0% Physicians & Surgeons - Ophthalmology 27,676 674 342 395 220 64,3% 111 32,5% Embroidery 27,594 676 111 844 47 42,3% 54 48,6% Fasty Planning 27,594 676 111 844 47 42,3% 54 48,6% Fasty Planning 27,594 676 111 844 47 42,3% 54 48,6% Fasty Planning 27,595 679 377 376 379 379 366 243 61,2% 51 33,2% Seal Coating 48,6% 41 37,6% Seal Coating 48,6% 41 37,6% Seal Coating 48,6% 49,6% 41 37,6% Seal Coating 48,6% 49,7% 49,8% 49,9% 41 33,3% Seal Coating 48,6% 49,6% 49,6% 49,6% Seal Coating 48,6% 49,6% 49,6% 49,6% Seal Coating 48,6% 49,6% 49,6% 49,6% Seal Coating 48,6% 49,6% Seal Coating 48,6% 49,6% Seal Coating 48,	0.49
Translators & Interpreters 28,054 665 43 1,340 24 55,8% 18 41,9%	1.49
Office Records Stored 27,993 666 318 418 296 93,1% 22 6,9%	1.19
Auto Service - Sound Systems Sales & Service 27,914 667 207 572 140 67.6% 67 32.4%	0.09
Manufactured Home Dealers 27,797 669 99 886 77 77,8% 18 18,2%	0.09
Home Design & Planning	2.79
Bed & Breakfast 27,778 671 137 743 96 70.1% 39 28.5%	4.09
Foundations - Education, Philanthropy, Research 27,682 672 39 1,401 22 55.4% 16 41.0% Physicians & Surgeons - Ophthalmology 27,678 674 342 395 220 64.3% 111 32.5% Embroidery 27,678 674 342 395 220 64.3% 111 32.5% Embroidery 27,670 675 109 847 62 55.9% 41 37.6% Embroidery 27,570 675 111 844 47 42.3% 54 48.6% Party Planning 47,525 677 12.6 781 61 48.4% 61 48.4% Party Planning 47,525 677 12.6 781 61 48.4% 61 48.4% Party Planning 52,799 678 136 746 83 61.0% 52 38.2% Baby Accessories & Services 52,799 679 397 366 243 61.2% 129 32.5% Embroidery 52,798 679 397 366 243 61.2% 129 32.5% Embroidery 52,799 679 397 366 243 61.2% 129 32.5% Embroidery 52,799 679 397 366 243 61.2% 129 32.5% Embroidery 52,799 679 397 366 243 61.2% 129 32.5% Embroidery 52,799 679 397 366 243 61.2% Embroidery 52,799 679 397 366 243 61.2% Embroidery 52,799 679 397 366 243 61.2% Embroidery 52,798 679 397 366 243 61.2% Embroidery 52,799 679 397 366 243 61.2% Embroidery 52,799 679 397 366 243 61.2% Embroidery 52,799 679	2 3.89 2 1.59
Physicians & Surgeons - Ophthalmology 27,678 673 119 809 102 85.7% 16 13.4% Hair Styling and Services 27,676 674 342 395 220 64.3% 111 32.5% Embroidery 27,670 675 109 847 62 65.9% 41 37.6% Seal Coating 27,594 676 111 844 47 42.3% 54 48.6% Party Planning 27,595 677 126 781 61 48.4% 61 48.4% Concrete - Stamped & Decorative 27,303 678 136 746 83 61.0% 52 38.2% Seaby Accessories & Services 27,298 679 397 366 243 61.2% 129 32.5% Screening - Background & Employment 27,132 680 143 729 122 85.3% 19 13.3% Paper & Document Shredding 27,086 681 13 2,098 11 84.6% 2 15.4% Refrigeration Equipment - Service & Repair 27,086 682 84 970 49 58.3% 35 41.7% Schools - Academic - Pre & Kindergarten 27,035 685 83 975 56 67.5% 26 31.3% Health & Diet Food Products - Wholesale & Manufacturing 26.958 686 682 260 126 18.5% 487 71.4% Furniture Ret & Lease 26.948 687 704 79 26.6% 52 6.8%	2.69
Embroidery 27,670 675 109 847 62 56.9% 41 37.6%	0.89
Seal Coating 27,594 676 111 844 47 42,3% 54 48,6% Party Planning 27,525 677 126 781 61 48,4% 61 48,4% Concrete - Stamped & Decorative 27,303 678 136 746 83 61,0% 52 38,2% Baby Accessories & Services 27,298 679 397 366 243 61,0% 129 32,5% Screening - Background & Employment 27,132 680 143 729 122 85,3% 19 13,3% Paper & Document Shredding 27,086 681 13 2,098 11 84,6% 2 15,4% Refrigeration Equipment - Commercial - Sales & Service 27,086 681 13 2,098 11 84,6% 2 15,4% Electric Equipment - Service & Repair 27,046 683 187 612 139 74,3% 43 23,0% Auto Listing Service 27,035 684 312 <td< td=""><td></td></td<>	
Party Planning	5.5%
Concrete - Stamped & Decorative 27,303 678 136 746 83 61,0% 52 38,2% Baby Accessories & Services 27,298 679 397 366 243 61,2% 129 32,5% Screening - Background & Employment 27,132 680 143 779 122 85,3% 19 13,3% Paper & Document Shredding 27,086 681 13 2,098 11 84,6% 2 15,4% Refrigeration Equipment - Commercial - Sales & Service 27,086 681 13 2,098 11 84,6% 2 15,4% Refrigeration Equipment - Service & Repair 27,046 683 187 612 139 74,3% 43 23,0% Auto Listing Service 27,038 684 312 425 280 89,7% 32 10,3% Schools - Academic - Pre & Kindergarten 27,035 685 83 975 56 67,5% 26 31,3% Health & Diet Food Products - Wholesale & Manufacturing 26,958 686 682 260 126 18,5% 487 71,4% Furniture Rent & Lease 26,948 687 760 240 704 92,6% 52 6,8%	3.29
Baby Accessories & Services 27,298 679 397 366 243 61,2% 129 32,5% 52	0.79
Screening - Background & Employment 27,132 680 143 729 122 85,3% 19 13,3% Paper & Document Shredding 27,086 681 13 2,098 11 84,6% 2 15,4% Refrigeration Equipment - Commercial - Sales & Service 27,085 682 84 970 49 58,3% 35 41,7% Electric Equipment - Service & Repair 27,046 683 187 612 139 74,3% 43 23,0% Auto Listing Service 27,038 684 312 425 280 89,7% 32 10,3% Schools - Academic - Pre & Kindergarten 27,035 685 83 975 56 67,5% 26 31,3% Health & Diet Food Products - Wholesale & Manufacturing 26,958 686 682 260 126 18,5% 487 71,4% 19 Furniture Rent & Lease 26,948 687 760 240 704 92,6% 52 6,8%	6.39
Refrigeration Equipment - Commercial - Sales & Service 27,085 682 84 970 49 58,3% 35 41,7% Electric Equipment - Service & Repair 27,046 683 187 612 139 74,3% 43 23,0% Auto Listing Service 27,038 684 312 425 280 89,7% 32 10,3% Schools - Academic - Pre & Kindergarten 27,035 685 83 975 56 67,5% 26 31,3% Health & Diet Food Products - Wholesale & Manufacturing 26,958 686 682 260 126 18,5% 487 71,4% Furniture Rent & Lease 26,948 687 760 240 704 92,6% 52 6,8%	1.49
Electric Equipment - Service & Repair 27,046 683 187 612 139 74,3% 43 23,0%	0.09
Auto Listing Service 27,038 684 312 425 280 89,7% 32 10,3% Schools - Academic - Pre & Kindergarten 27,035 685 83 975 56 67.5% 26 31,3% Health & Diet Food Products - Wholesale & Manufacturing 26,958 686 682 260 126 18.5% 487 71.4% Furniture Rent & Lease 26,948 687 760 240 704 92.6% 52 6.8%	0.09
Schools - Academic - Pre & Kindergarten 27,035 685 83 975 56 67.5% 26 31.3% Health & Diet Food Products - Wholesale & Manufacturing 26,958 686 682 260 126 18.5% 487 71.4% 17.4% <td>0.09</td>	0.09
Health & Diet Food Products - Wholesale & Manufacturing 26,958 686 682 260 126 18.5% 487 71.4% Furniture Rent & Lease 26,948 687 760 240 704 92.6% 52 6.8%	1.29
	10.19
TAUTO ACCESSORES 1 76.89UT 6881 7691 4661 1441 53.5%1 1141 47.4%1	0.59
200 200 200 200 200 200 200 200 200 200	4.19
Schious - Turing Study	1.69
Recording Service - Sound & Video 26,798 691 1,400 146 1,341 95.8% 49 3.5%	0.79
Optical Goods - Service & Repair 26,738 692 243 509 158 65.0% 80 32.9%	2.19
Physicians & Surgeons - OB/GYN 26,709 693 112 837 85 75.9% 26 23.2%	0.99
Attorneys & Lawyers - Family 26,702 694 46 1,301 25 54.3% 21 45.7% Vacuum Cleaners - Service & Repair 26,560 695 146 718 100 68.5% 37 25.3%	0.09
Vacuum Cleaners - Service & Repair 26,560 695 146 718 100 68.5% 37 25,3% Jewelers - Wholesale 26,519 696 57 1,171 30 52,6% 27 47,4%	0.09
Truck Equipment & Parts 26,485 697 82 986 65 79.3% 17 20.7%	0.09
Real Estate Maintenance Protection Plan 26,468 698 1,289 157 1,287 99.8% 1 0.1%	0.19
Food & Beverage Services 26,443 699 248 502 177 71.4% 67 27.0%	1.69
10 10 10 50,0 M 10 50,0 M 10 50,0 M	7.79
Solar Energy Equipment & Systems Manufacturing & Distribution 26,362 701 119 809 80 67.2% 38 31,9% Solar Energy Products - Retail 26,320 702 103 873 60 58,3% 41 39,8%	1.99
Attorneys & Lawyers - Bankruptcy & Taxes 26,292 703 104 869 98 94,2% 5 4,8%	1.09
e-cigarettes 26,253 704 287 451 244 85.0% 35 12.2%	2.89
Fire Protection Equipment & Supplies 26,247 705 78 1,016 33 42.3% 45 57.7%	
Generators - Electric 25,888 706 124 792 108 87.1% 14 11.3%	0.09
Cleaning Supplies 25,874 707 120 805 75 62,5% 44 36,7% Insurance - Property 25,718 708 89 941 84 94,4% 3 3,4%	1.69
Insurance - Property	1.6%
	1.69

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Physicians & Surgeons - Orthopedic Surgery	25,641	711	124	792	99	79.8%	25	20.2%	. 0	0.0%
Senior Citizens Service Organization Currency Exchange	25,598 25,507	712 713			13 12		4	23.5% 40.0%	0	0.0%
Office Furniture & Equipment - Rental & Leasing	25,389	713		913	71	76.3%	17	18.3%	5	5.4%
Medical Testing Companies	25,389 25,355	715	88	945	67	76.1%	19	21.6%	2	2.3%
Alterations - Clothing	25,253	716			87	55.1%	67	42.4%	4	2.5%
Nurses Schools	25,244	717			50		19	26.0%	4	5.5%
Scholastic Prep Courses, Books & Materials	25,198	718			245		72	22.2%	7	2.2%
Spas & Hot Tubs - Service & Repair Condominiums	25,084 25,082	719 720	165 128	662 773	100 83	60.6% 64.8%	61 35	37.0% 27.3%	4	2.4% 7.8%
Medical Service Organizations	25,062	720		612	137	73.3%	49		10	0.5%
Mailing Lists	25,045	722			152		26	14.3%	4	
Battery Supplies	25,017	723			118		68	35.1%		4.1%
Legal Document Assistance	25,008	724	123	798	80	65.0%	38	30.9%	5	4.1%
Buildings - Pole & Post Frame	24,998	725			37		21	36.2%	0	0.0%
Seals - Notary & Corporation	24,992	726			81		181	67.8%	5	1.9%
Banking Services	24,991 24,953	727 728	2,435 107	79 854	2,413 80	99.1% 74.8%	19 26	0.8% 24.3%	3	0.1% 0.9%
Dental Equipment & Supplies Forensic Loan Audits	24,953	728		353	38		97	22.8%	290	68.2%
Heating Equipment & Systems Cleaning & Repair	24,930	730	78		45		28	35.9%		6.4%
Plastering Contractors	24,879	731			20		17	43.6%	2	5.1%
Snow Removal Service	24,868	732	129	770	47	36.4%	74	57.4%		6.2%
Search Engine Optimization Services	24,862 24,806	733	173	645	113		49	28.3%	11	6.4%
Landscaping Equipment & Supplies	24,806	734	88	945	55		28	31.8%	5	5.7%
Money Orders & Transfers	24,785	735		251 741	679 91		20 43	2.8%	6	0.9%
Stoves - Wood, Coal Housewares - Retail	24,755 24,751	736 737			199		76	31.2% 27.0%		2.9%
Satellite Communication - Common Carrier	24,751	737	756	241	688	70.8% 91.0%	68	9.0%	n	0.0%
Fireplace Equipment - Retail	24,617	739			78		31	27.0%	6	
Bathtub Refinishing	24,584	740		962	40		41	48.2%	4	4.7%
Night Clubs	24,446	741		583	97		100	50.0%	3	1.5%
Formal Wear	24,412	742	228	537	125		86	37.7%	17	7.5%
Recreational Vehicles - Repair & Service	24,259	743		718	98		45	30.8%	3	2.1%
Human Resources	24,241	744		1,589	21			25.0%	0	0.0%
Liquidators	24,232	745			35 48		28 13	43.1%	2 22	3.1%
Online Education Sewing Machines - Dealers	24,118 24,071	746 747		975 770	98	57.8% 76.0%	29	15.7% 22.5%	22	26.5% 1.6%
Pet Foods - Wholesale & Manufacturers	23,943	747		920	57		33	36.3%	1	1.1%
Lawn Mowers	23,911	749			108		37	24.3%	7	4.6%
Printing Supplies	23,911	749	122	801	46	37.7%	69	56.6%	7	5.7%
Garage Door Repair	23,908	751			57		26		8	8.8%
Property Management - Industrial & Commercial	23,846 23,775	752	168	654	114	67.9%	47	28.0%	7	4.2%
Sand & Gravel	23,775	753	22		17		4	18.2%	1	4.5%
Gold Buyers Solar Energy Products Service & Repair	23,774	754 755		1,614 1,193	16 42		12	33.3% 21.8%	2	7.4% 1.8%
Blinds	23,766 23,733	756			71		28	25.7%	10	9.2%
Scrap Metals	23,618	757		1,459	19		14	40.0%	2	5.7%
Yacht Charter Broker	23,591	758	131	762	94		35	26.7%	2	1.5%
Auto Manufacturers & Distributors	23,569	759	1,652	124	1,569	95.0%	75	4.5%	8	0.5%
<u>Liquor Stores</u>	23,524	760			82		40	32.0%	3	2.4%
Telephone Equipment & Systems Service & Repair	23,508 23,404	761		883	63		33	33.0%	4	4.0%
Adult & Continuing Education Glass Coating & Tinting	23,404 23,364	762 763		711 1,203	109 25		38 28	25.7% 51.9%	1	0.7% 1.9%
Sheet Metal Work	23,364	763		1,203	25		28	51.9% 24.1%	1	0.0%
Boutiques	23,346	765			133		114	42.7%	20	7.5%
Gas - Propane - Equipment & Supplies	23,134	766	301	436	273	90.7%	27	9.0%	1	0.3%
Auto Warranty Plans	23,103	767	221		196	88.7%	24	10.9%	1	0.5%
Coupon Services	23,038	768	675	262	512	75.9%	152	22.5%	11	1.6%
Music Instruction - Instrumental	22,910	769			54		35	38.5%	2	2.2%
Coatings - Protective	22,899	770			47		30	37.0%	4	4.9%
Modular Homes Employment Service - Employee Leasing	22,883 22,880	771 772		1,180 1,356	40 35		14	25.0% 16.7%	2	3.6% 0.0%
Costumes - Masquerade & Theatrical	22,880	772			123		65	29.0%	36	
Manufactured Homes - Parks	22,827	773			71		37	32.2%		6.1%
Venetian Blinds - Dealers	22,827	774	88	945	64	72.7%	22	25.0%	2	2.3%
Windows & Doors - Installation & Service	22,809	776			43		16	25.8%	3	4.8%
Trailers - Automotive Utility	22,782	777			78		13	14.3%		
Shipping Masters	22,781	778			107		100	46.1%	10	
Industrial Products Wholesalers & Distributors	22,753	779			36		10	20.8%	2	4.2%
Communication Consultants	22,734 22,674	780 781		950 668	49 139		33 20	37.9%	5	5.7% 2.5%
Fabric Shops Moving Brokers	22,674	781	363	378	351		12	12.3%	4	0.0%
Video Games - Wholesale & Manufacturers	22,485	783			1,034		12	1.1%	0	0.0%
Non Profit Organizations - General Membership	22,456	784		828	86		27	23.5%	2	1.7%
Closet Systems & Accessories	22,426	785	53	1,215	36	67.9%	14	26.4%	3	5.7%
Gymnastic Instruction	22,423	786		869	63	60.6%	36	34.6%	5	4.8%
Psychics	22,395	787		625	107	58.8%	68	37.4%	7	3.8%
Pharmaceutical Products - Wholesale & Manufacturing	22,357	788	162		118		41	25.3%	3	1.9%
Lawn Mowers - Sharpen & Repair	22,335	789	153	698	96	62.7%	52	34.0%	1 5	3.3%

December Wilder Capations Process Pr	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Decision Company March M	Trust Companies Regrestional Vehicles Equipment Parts Cupplies	22,297	790	59	1,150	56		2	3.4%	1	1.7% 0.7%
General Procession 1,000					945					1	
Community 1.5		22,068	793	159	681	61	38.4%	59		39	24.5%
Person 1,000 250 51 1111 29 66 53 13 25,00 23 3 3 3 3 3 3 3 3		22,009		84					29.8%	7	8.3%
Property Property										4	0.6%
Description 1.558 738 1.568 13 1.550 1.5 1.550 1.5 1										2	3.2%
Early Company Compan										1	1.1% 11.5%
Digeoffendence 14,475			798	117		13				. 3	0.9%
Strong Assessment 3,111 601 61 62 62 63 64 64 65 64 64 64 64 64					1 526			4		1 0	0.0%
Size Land Springers 1,117 600 107 66 46 67 60 37 60 1 0 0 1 1 1 1 1 1								30		6	6.6%
Declares 1.1000 10		21,117						40		1	0.9%
Substitution		21,099	803	72	1,056	58		14		0	0.0%
Description 2,000 896 30 1,422 25 86,25 5 1,125 1,		21,057						1		0	0.0%
Computer June 1,000 1,								51		7	6.3%
Exercises 20.05								5		1	2.6% 4.8%
September 1997 19										. 4	3.6%
Part Tearring Te										0	0.0%
Proceedings										1	1.7%
Compact Discrete March M	Pet Boarding - Dogs	20,896								2	3.4%
	Compact Discs, Tapes & Records - Retail	20,864		165	662	91	55.2%	64	38.8%		
Projection & Surgeons - Family Practice 20,869 815 275 513 166 72,0m 62 22,0m 60 70,0m 724,0m	Insurance - Travel	20,844	813	165	662			5		1	0.6%
Option Travel Agency										4	4.1%
Earlier Abstract 20,793 817 58 1,100 40 65,076 17 22,3% 11 1 1 1 1 1 1 1 1							75.070			, ,	0.0%
Tourist Information										8	1.7%
Auto Restoration							40 104			17	
Roofing Service Consultants										3	3.8%
Fand Companies										1	1.6%
Paint - Reference 20,516 622 62 1.126 31 50 (Ms 20 12.28 11 17 17 17 18 18 18 1		20,650				7		5		1	7.7%
Suncom Scientin Design Scientin Design Screeces 20,514 224 82 826 60 72,2% 10 12,2% 12 14 17,7% 18 18 18 18 18 18 18 1		20,594	822	62	1,126		50.0%		32.3%	11	
Travelle Moving Services 20,524 825 135 751 90 66,7% 44 32,6% 11 02,6% 14 14 15 15 15 15 15 15										3	13.0%
Mannas										12	111070
Industrial Manufacturers										1	0.7%
Earty Supplies - Rentina 20,491 828 162 670 91 56,2% 65 40,1% 6 3 6 6 6 6 6 6 6 6				118				49		2	1.7% 0.0%
Concrete Products 20,486 829 53 1,215 34 64,2% 19 35,8% 0 0 0 0 0 0 0 0 0						99	56 204	65		. 6	3.7%
Roofing Materials 20,435 830 52 1,233 43 82,7% 9 17,3% 0 0										0	
Motivational & Self Improvement Training								9		0	
Investment Management	Motivational & Self Improvement Training	20,379	831		670	91	56.2%		41.4%	4	
Entertainers 20,123 834 106 858 59 55.7% 44 41.5% 3 2 20,083 835 176 641 110 62.5% 565 36.9% 12 10,083 835 176 641 110 62.5% 565 36.9% 12 10,083 836 67 1,080 38 56.7% 22 12,28% 710 18,124,124,124,124,124,124,124,124,124,124		20,208	832	153		103	67.3%			8	2.5% 5.2%
Fire Retread & Repair 20,083 835 176 641 110 62,5% 65 36,9% 1 0										5	4.7%
Heef Packers										3	2.8%
Insurance - Accident & Health										1	0.6%
Data Processing Service		10 074								/	10.4%
Seminar's Training - Weath Building & Real Estate 19,788 83.9 96 903 85 88.5% 7 7.,3% 4 4 4 4 4 4 4 4 9 9										5	6.4%
Wheels								7		4	
Chemicals 19,668 842 145 723 110 75,9% 33 22,8% 2 1 1 1 1 1 1 1 1 1			840	94	907	56			40.4%	0	0.0%
Chemicals 19,668 842 145 723 110 75,9% 33 22,8% 2 1 1 1 4 50d & Sodding Service 11,2% 11 4 50d & Sodding Service 19,664 843 224 541 188 83,9% 25 11,2% 11 4 50d & Sodding Service 19,654 844 69 1,071 47 68,1% 20 29,0% 2 2 2 2 2 2 2 2 2		19,679	841	308	428	195	63.3%		36.7%	0	0.0%
Sod Sodding Service	Chemicals						75.9%		22.8%	2	1.4%
Wash Reduction, Disposal, Recycle Equipment 19,652 845 277 460 214 77,3% 59 21,3% 4 1 5 1,006 846 18 1,877 14 77,3% 3 16,7% 1 5 5 1,0										11	
Auto Paintless Dent Repair 19,608 846 18 1,877 14 77.8% 3 16.7% 1.9 1.8										2	2.9%
Health Resorts								59		4	1.4% 5.6%
Franchising 19,539 848 46 1,301 37 80,4% 8 17,4% 1 2 2 2 2 2 107 70,4% 40 26,3% 5 3 3 2 2 2 2 2 2 2 2					1,0// 580	100	77.8% 51.0%	3 QN		1 6	3.1%
Cemeteries 19,537 849 152 702 107 70,4% 40 26,3% 5 3 26,000 26,000 27 28 28 28 28 28 28 28								8		1	2.2%
Consignment Service 19,501 850 295 443 146 49,5% 121 41,0% 28 9 Mud Jacking Contractors 19,469 851 33 1,491 28 84,8% 5 15,2% 0 0 0 0 0 0 0 0 0								40	26.3%	5	3.3%
Dance Companies 19,461 852 135 751 73 54.1% 52 38.5% 10 7	Consignment Service	19,501	850	295	443			121	41.0%	28	9.5%
Legal Clinics 19,423 853 139 737 111 79,9% 27 19,4% 1 0 Furniture - Childrens 19,362 854 222 545 148 66,7% 71 32,0% 3 1 Motor Scooters - Dealers 19,264 855 290 446 156 53,8% 132 45,5% 2 0 Hospices 19,252 856 14 2,053 11 78,6% 3 21,4% 0		19,469						5)	0.0%
Furniture - Childrens 19,362 854 222 545 148 66,7% 71 32,0% 3 1 31 Motor Scooters - Dealers 19,264 855 290 446 156 53,8% 132 45,5% 2 0 145,000 19,232 856 14 2,053 11 78,6% 3 21,4% 0 0 0 0 0 0 0 0 0										10	
Motor Scooters - Dealers 19,264 855 290 446 156 53,8% 132 45,5% 2 0 0										1	0.7%
Hospices 19,232 856 14 2,053 11 78.6% 3 21.4% 0 0 0										3	1.4% 0.7%
Government Grant Services 19,222 857 177 637 92 52,0% 62 35,0% 23 13 Laser Cosmetic Services 19,205 858 189 608 100 52,9% 74 39,2% 15 77 Auto Inspection Stations 19,168 859 127 776 80 63,0% 47 37,0% 0 0 License Services 19,123 860 79 1,008 63 79,7% 12 15,2% 4 5 Logistics 19,116 861 70 1,067 34 48,6% 27 38,6% 9 12 Physicians & Surgeons - Pediatrics 19,111 862 91 920 79 86,8% 11 12,1% 1 1 Attorneys & Lawyers - Litigation 19,040 863 20 1,805 17 85,0% 3 15,0% 0 0 Colf Carts 19,025 864 117 817 78 66,7% 39 33,3% 0 0 Television Home Shopping 19,008 865 905 207 753 83,2% 150 16,6% 2 0 Liting & Principle of the Carte of		19,204						132		2	
Laser Cosmetic Services 19,205 858 189 608 100 52,9% 74 39,2% 15 7 Auto Inspection Stations 19,168 859 127 776 80 63,0% 47 37,0% 0 0 0 License Services 19,123 860 79 1,008 63 79,7% 12 15,2% 4 5 Logistics 19,116 861 70 1,067 34 46,6% 27 38,6% 9 12 Physicians & Surgeons - Pediatrics 19,111 862 91 920 79 86,8% 11 12,1% 1 Attorneys & Lawyers - Utigation 19,040 863 20 1,805 17 85,0% 3 15,0% 0 0 Golf Carts 19,025 864 117 817 78 66,7% 39 33,3% 0 0 Television Home Shopping 19,08 865 905 207 753 83,2% 150 16,6% 2 0 Hunting & Fishing Services 18,925 866 117 817 65 55,6% 50 42,7% 2 1								67			
Auto Inspection Stations 19,168 859 127 776 80 63,0% 47 37,0% 0 0 License Services 19,123 860 79 1,008 63 79,7% 12 15,2% 4 9 12 15,0% 9 12 19,11 861 70 1,067 34 48,6% 27 38,6% 9 9 12 19,11 862 91 920 79 86,8% 11 12,1% 1 1 1,1											
License Services 19,123 860 79 1,008 63 79,7% 12 15,2% 4 5 Logistics 19,116 861 70 1,067 34 48,6% 27 38,6% 9 12 Physicians & Surgeons - Pediatrics 19,111 862 91 920 79 86,8% 11 12,1% 1 1 Attorneys & Lawyers - Utigation 19,040 863 20 1,805 17 85,0% 3 15,0% 0 0 Golf Carts 19,025 864 117 817 78 66,7% 39 33,3% 0 0 Television Home Shopping 19,088 865 905 207 753 83,2% 150 16,6% 2 0 Hunting & Fishing Services 18,925 866 117 817 65 55,6% 50 42,7% 2 1		19,168	859	127	776	80	63.0%		37.0%	. 0	0.0%
Logistics 19,116 861 70 1,067 34 48,6% 27 38,6% 9 12 Physicians & Surgeons - Pediatrics 19,111 862 91 920 79 86,8% 11 12,1% 1 1 0 0 1	License Services	19,123	860	79	1,008	63	79.7%	12	15.2%	4	5.1%
Attorneys & Lawyers - Litigation 19,040 863 20 1,805 17 85.0% 3 15.0% 0 0 Golf Carts 19,025 864 117 817 78 66.7% 39 33.3% 0 0 0 Television Home Shopping 19,008 865 905 207 753 83.2% 150 16.6% 2 0 Hunting & Fishing Services 18,925 866 117 817 65 55.6% 50 42,7% 2 1	Logistics	19,116	861		1,067	34	48.6%		38.6%	9	12.9%
Golf Carts 19,025 864 117 817 78 66,7% 39 33,3% 0 0 0 7 Television Home Shopping 19,008 865 905 207 753 83,2% 150 16,6% 2 0 1 1 Hunting & Fishing Services 18,925 866 117 817 65 55,6% 50 42,7% 2 1								11		1	1.1%
Television Home Shopping 19,008 865 905 207 753 83.2% 150 16.6% 2 0 Hunting & Fishing Services 18,925 866 117 817 65 55.6% 50 42.7% 2 1								3		0	
Hunting & Fishing Services 18,925 866 117 817 65 55.6% 50 42.7% 2 1		19,025	864	117	817			39		0	0.0%
										2	1.7%
	Photo Finishing - Retail	18,925	867			131		73	42.7% 34.6%	2 7	3.3%
Fritton rinsting Fritton rin	Cabinet Equipment & Supplies					131		73		1	1.4%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
hower Doors & Enclosures	18,896	869	79	1,008	50			31.6%	. 4	5.1%
ppliances - Used Vindows - Repairing	18,860 18,834	870 871	238	521 1,268	161 30		67	28.2%	10	4.2% 0.0%
hina & Glassware - Retail	18,824	872			15		19	33.3%	1	4.2%
urniture - Used	18,808	873			64		50	40.3%	10	8.1%
rucking - Motor Freight	18,789				31		10		3	6.8%
ttorneys & Lawyers - Real Estate	18,737	7 875			35		43		. 2	2.5%
ublic Relations Counselors	18,712	876			29		21	41.2%	1	2.0%
leat - Wholesale	18,666	877	79		54	68.4%	18	3 22.8%	7	8.9%
arpet Layers	18,651	878	77	1,025	44	57.1%	31	40.3%	2	2.6%
arports	18,513	879		735	112		29	20.6%	0	0.0%
Camping Equipment	18,501				65		17		0	0.0%
rescription Benefit Consultants	18,494				27		11	28.9%	. 0	0.0%
ental Service Stores & Yards	18,487				72		48		. 0	0.0%
uto Salvage Yards	18,400	883		835	57	50.4%	55			0.9%
aseball Cards & Sports Memorabilia	18,384 18,352	884 885	131	762 945	76 56	58.0% 63.6%	51	38.9% 31.8%	4	3.1% 4.5%
elecommunication Equipment & Systems Dealers	18,352				30		13	31.8%	4	0.0%
levators - Sales & Service torm Windows & Doors					38				- 0	10.7%
hoes - Orthopedic	18,297 18,250	888		875	72		12		2	2.0%
Iderly/Senior Specialty Services	18,192			1,665	18		7	28.0%	1 2	0.0%
chools - Academic - Elementary & Secondary	18,167	7 890			24		10		.1 3	8.1%
hrift Shops	18,134				68				. 3	2.9%
Vedding Chapels & Ceremonies	18,052				63		37		6	5.7%
Omputers - Multimedia	18,047	7 893	146	718	126	86.3%	18	12.3%	2	1.4%
ngines - Supplies, Equipment & Parts	18,030	894	99	886	68	68.7%	27	27.3%	4	
ales Organizations	17,972	895			27	48.2%	25	44.6%	4	7.1%
sychiatrists & Psychiatric Services	17,947	7 896			43		14		2	3.4%
ttorneys & Lawyers - Immigration & Naturalization	17,886	897			17		11		. 0	0.0%
ncentive Programs	17,834	1 898	517		512		4	0.8%	. 1	0.2%
nimal Breeders	17,778	899			43		37	43.5%	. 51	5.9%
acuum Cleaning Systems	17,750	900			59		34		. 2	2.1%
ecycling Services	17,673	901			44		31		2	2.6%
rucking - Light Hauling	17,660 17,588	902		1,109 950	24 60		38	59.4% 31.0%		3.1%
nimal Shelters ppliances - Small - Supplies & Parts	17,588	3 903			127		27		- 0	0.0%
rtificial Turf	17,460	905			32		24		0	3.4%
Optical Equipment & Supplies	17,387				67		17	20.2%		0.0%
fedical Business Administration	17,364				63		. 23	26.4%	1	1.1%
Pata Communications Equipment & Systems	17,363		119		98		19		2	1.7%
omputer Business Services	17,185				20		19		1	2.5%
tock & Bond Brokers	17,109				46		15			3.2%
ideo Games - Rent & Lease	17,091	911			66		23	25.0%	3	3.3%
larine Contractors	17,024	912	46	1,301	29	63.0%	17		. 0	0.0%
ntertainment Bureaus	16,926	913		598	126		64		. 2	1.0%
ewer Contractors	16,896	914			33		14		. 0	0.0%
larber Schools	16,859				33		11	25.070	. 0	0.0%
itorm Shelters	16,849	916		1,589	20		8	28.6%	0	0.0%
Garden Centers ducational Research	16,839 16,803	917 918			35 46		18	37.7%	3	4.9% 3.0%
ttorneys & Lawyers - Tax	16,799	919			14		10	27.3%	- 2	0.0%
asinos	16,762	919			155		35	18.4%	<u>, t </u>	0.0%
oncrete - Ready Mixed	16,752	920		1,443	25		11	30.6%	1 0	0.0%
oots	16,735	922		935	66		23	25.6%	, 1	1.1%
Prainage Contractors	16,704		35	1,459	16		18	51.4%	, 1	2.9%
folds	16,618	924		1,568	24		4	13.8%	1	3.4%
iooks - Used & Rare	16,614	925	401		281	70.1%	119		1	0.2%
Computers - Wholesale & Manufacturers	16,599	926 927	505	313	493		11	2.2%	1	0.2%
teal Estate Loan Modification	16,498	927	220	548	43	19.5%	140	63.6%	37	16.8%
adiators - Automotive	16,480	928	102	875	52		49		1	1.0%
rophies	16,459	929			13		4	22.2%	1	5.6%
louse & Building Movers	16,431	930		986	60		18	3 22.0%	4	4.9%
lassage Therapeutic	16,424	931		659	105		52	31.3%	1 9	5.4%
eal Estate Schools	16,416	932	29	1,568	22	75.9%	- 7	24.1%	1 0	0.0%
quariums - Dealers	16,402	933 934			60 97		56		1 0	0.0%
andles - Retail Ierchandising Service	16,388 16,340				107		63	43.4% 35.2%	+	3.3% 5.0%
iasement - Remodeling	16,340	935		2,018	107	46.7%	0.3	35.2% 53.3%	<u>+ </u>	0.0%
Pentistry - Children	16,300				54		. 10		. 0	
lome Centers	16,233	937			116		48		1 0	0.0%
everages	16,223	939			42		41		.1 0	0.0%
Contractors Equipment & Supplies - Dealers & Ser	16,166				32	72.7%			, ""	4.5%
ideo Games - Service & Repair	16,143	941		725	70		68		i 6	4.2%
creen Enclosures	16,117				38		14		1	1.9%
harity - National	16,035	943			21	70.0%	9	30.0%	0	0.0%
cupuncturists	16,010	944			17	58.6%	12	41.4%	0	0.0%
ttorneys & Lawyers - Divorce										0.0%
	15,966	945		-/	26		5	16.1%	0,	
ittorieys a Lawyeis - Divorce imeshare Deed and/or Title Transfer Jentistry - Cosmetic	15,966 15,922 15,920	945	71	1,058	26 23 47	32.4%	34		14	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Social Service Organizations	15,903 15,855	948 949	41 97		32 67	70.070	7 27	17.1%	2	4.9% 3.1%
Small Engine Repair Promotional Products	15,852	950	103		64		32	27.8% 31.1%	7	6.8%
Aircraft Charter, Rental & Lease	15,776 15,754	951	41		21	51.2%	20	48.8%	0	0.0%
Waste Reduction, Recycle Service - Industrial	15,754	952	135	751	95		26	19.3%	14	
Gutter Cleaning Display Designers & Producers	15,753 15,746	953 954	54 16		37 6		17 10	31.5% 62.5%	0	0.0%
Auto Driving School	15,743	955	106		62		35	33.0%	9	8.5%
Commercial Roofing	15,723	956	56	1,180	37	66.1%	17	30.4%	2	3.6%
Trailer Sales	15,676	957	109		63	57.8%	42	38.5%	4	3.7%
Shoe Repair	15,620	958	266		131		130	48.9%	5	1.9%
Animals - Nuisance Control - Trapping Bus Lines	15,581 15,568	959 960	62 648		51 552	82.3% 85.2%	91	14.5% 14.0%	2 5	3.2% 0.8%
Millwork	15,537	961	27	1,614	13		13	48.1%	1	3.7%
Air Conditioning Supplies & Parts	15,488	962	74	1,043	53		20	27.0%	1	1.4%
Photography Sales	15,485	963	213		81		115	54.0%	17	
Video Tapes & Discs - Dealers Home Improvements - Additions	15,453 15,442	964 965	119 50	809 1,255	63 21		46 23	38.7% 46.0%	10	8.4% 12.0%
Candy & Confectionery - Retail	15,356	966	62		44		17	27.4%	1	1.6%
Driving Proficiency Test Service	15,355	967	64	1,109	46	71.9%	18	28.1%	0	0.0%
Reverse Mortgage	15,342	968	13		11		1	7.7%	1	7.7%
News Publications - Trade, Association	15,304	969	62	1,126	40		22	35.5%	0	0.0%
Pumps - Service & Repair Title Loans	15,300 15,299	970 971	45 135	1,311 751	34 91	75.6% 67.4%	10	22.2% 31.9%	1	2.2% 0.7%
Cabin, Cottage & Chalet - Rentals	15,281	972	118	814	96		22	18.6%	0	0.0%
Energy Audits	15,278	973	24	1,684	16	66.7%	7	29.2%	1	4.2%
School Supplies	15,276	974	73	1,048	29		38	52.1%	6	8.2%
Roof Cleaning & Stain Removal Bill Paving Service	15,268 15,267	975 976	20 101	1,805 882	15 87		5	25.0%	0	0.0% 4.0%
Jewelry Repair	15,249	976	101		61		39	38.2%	2	2.0%
Land Clearing & Leveling	15,223	978	12		3	25.0%	6	50.0%	3	25.0%
Boat - Charter	15,209	979	102	875	66		35	34.3%	1	1.0%
Hydroponics - Equipment & Supplies	15,184	980	8	2,437	8	100.0%	0	0.0%	0	0.0%
Boat Equipment & Supplies Auto Machine Shops	15,173 15,082	981 982	99 65		61 39		36 22	36.4% 33.8%	2	2.0% 6.2%
Recruitment Services	15,072	983	53		33		7	13.2%	13	24.5%
Metal Salvage Yards	15,065	984	36	1,443	20	55.6%	14	38.9%	2	5.6%
Lecture & Seminar Bureaus	15,050	985	79		39		12	15.2%	28	35.4%
Drilling & Boring Contractors Tailors	15,032 15,026	986 987	16 100		9 52		43	43.8% 43.0%	0	0.0% 5.0%
Recycling - Computers & Other Electronics	15,024	988	175		120		50	28.6%	5	2.9%
Yellow Page Advertising	14,946	989	687	257	448	65.2%	224	32.6%	15	2.2%
Physicians & Surgeons - Internal Medicine	14,902	990	73		45		28	38.4%	0	0.0%
Point of Sale Systems	14,871	991	576		506 242		68 14	11.8%	2	0.3%
Wheel Chairs Manufacturers Agents & Representatives	14,857 14,844	992 993	257 48		242 37		14	10.4%	1	0.4% 12.5%
Linens - Retail	14,773	994	157	686	115	73.2%	31	19.7%	11	
Ornamental Metal Work	14,759	995	44		21	47.7%	20	45.5%	3	6.8%
Timeshare Advocates	14,752	996	27		18		8	29.6%	1	3.7%
Drug & Alcohol Screening & Testing Engineering Consultants	14,718 14,636	997 998	46 16		38	82.6% 43.8%	/	15.2% 56.3%	1	2.2% 0.0%
Auto Service - Specialty Parts	14,620	999	162	670	115		47	29.0%	0	0.0%
Stone Setting - Interlocking Pavers	14,594	1,000	83	975	49	59.0%	33	39.8%	1	1.2%
Social Networking	14,558	1,001	948		903	95.3%	37	3.9%	8	0.8%
Publishing Consultants	14,541	1,002 1,003	96		56		36 41	37.5%	4	4.2% 0.0%
Musical Instruments - Supplies & Accessories Furnace Sales & Service	14,538 14,531	1,003	107 57		66 27	47.4%	25	38.3% 43.9%	5	8.8%
Road Building Contractors	14,530	1,005	23	1,714	10		12	52.2%	1	4.3%
Medical Billing Services	14,527	1,006	112		79		33	29.5%	0	0.0%
Contractors Equipment & Supplies - Rent & Lease	14,526	1,007	26 37	1,645	15		11	42.3%	0	0.0%
Commodity Brokers Bars & Taverns	14,417 14,396	1,008	98	1,429	25 51		42	32.4% 42.9%	5	0.0% 5.1%
Music Publishers	14,364	1,010	47		30		13	27.7%	4	8.5%
Safety Equipment & Clothing	14,363	1,011	58	1,160	39	67.2%	19	32.8%	0	0.0%
Laser Vision Correction	14,337	1,012	29	1,568	24			17.2%	0	0.0%
Medical Record Service Estate Liquidators	14,329 14,300	1,013 1,014	73 80		53 44		18 36	24.7% 45.0%	2	2.7% 0.0%
Basement Waterproofing	14,277	1,014	34		31		36	8.8%	0	0.0%
CPR Training & Certification	14,237	1,016	29	1,568	13	44.8%	16	55.2%	0	0.0%
Party Plans - In-Home	14,236	1,017	155	691	51	32.9%	5	3.2%	99	63.9%
Airport Transportation	14,225	1,018	191		153		37	19.4%	1	0.5%
Feed Dealers Barbecue Equipment & Supplies	14,223 14,194	1,019 1,020	18 56		12 33		5	27.8% 39.3%	1	5.6% 1.8%
Audiologists	14,194	1,020	31		25		6	39.3% 19.4%	0	0.0%
Nutritionists	14,161	1,022	38	1,422	23	60.5%	13	34.2%	2	5.3%
Packaging Materials	14,138	1,023	10	2,281	8	80.0%	1	10.0%	1	10.070
Attorneys & Lawyers - Estate Planning	14,103	1,024	18		13		5	27.8%	0	0.0%
Language Schools	14,075	1,025 1,026	27 67		18 44		8	29.6%	1	3.7% 1.5%
Art Supplies	14,054	1,026	6/	1,080	44	65.7%	22	32.8%	11	1.5%

Robert Properties 14 10 10 10 10 10 10 10	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Land Barray Moves 1411 1.00 1.	Airlines - Ticket Agencies	14,035	1,027	132	759	,	71.270	31	23.5%	7	5.3%
Third Fundamental Angeles										3	
Mary			1,029							1	
TRACE MORTH 1 1 00 1 00 1 10 1 10 1 10 1 10 1 10	Baths									4	
Landerman	Medical Staffing	13,792	1,032		2,162	6	50.0%	6	50.0%	0	0.0%
The Control of the Property of the Control of the										0	
Telectrons 1,755 1,000 10 1,000 1 1,000 1 1,000 1 1,000 1 1,000 1 1,000 1 1,000 1 1,000 1 1,000 1 1,000 1 1,000 1 1,000 1 1,000 1 1,000 1 1,000 1,		13,740								7	
Treater Inches 1.000		13,736		440				95		8	
Tracts Decords 1,007 108 50 50 0 0 0 0 0 0 0			1,036	20	1,805			/		0	
Descript Sector 1,600 1,000 1,								8		1	
Labelandering Research & December 1 1,000								10		0	
Presented in Suprement Programs 1, 1001 1, 1011 1, 101 1,		13,599						9		0	0.0%
1 10 10 10 10 10 10 10	Physicians & Surgeons - Hormone Replacement Therapy	13,591	1,041		1,614			6	22.2%	0	0.0%
Comment General Green Builder 1 1 2 1	Vehicle Transport Services							75		2	
Outless - Several pattern, Mills 1.34-65 1.34-								5		0	
Stoches Reigh Reage 13,650 1466 60 1,565 13 0.176 18 35.76 0.056	Contractor - General Green Builder									0	
School, Propried 11.000 1.007 1.000 1.007 1.000										0	
Total Extension 1,586					962				24 7%	4	
Table Segmenter 13.500 1.060 21 1.775 16 7.250 5 23.05 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0										2	
Paulon Am Ministentice & Marting 13, 355 1, 1650 44 1, 128 20 4, 5-5 4, 5-5 4, 5-	Taxes - Negotiators	13,366	1,049	21	1,775	16	76.2%	5	23.8%	0	0.0%
Image & Copyler Printles 13,115	Parking Area Maintenance & Marking	13,358	1,050		1,328	20	45.5%		45.5%	4	9.1%
1,131 1,052 30 1,547 22 7,70% 6 20,0% 7 3,39 4,40	Radio Communication Equipment & Systems		1,051							2	
Presented Construction								97		7	
Formers 1 275 1055 11 2772 10 10 10 10 10 10 10 1								6		1	
1,1222 1,056 65 1,101 46 61,70 26 10,00 1 1,255 1,000 1 1,255 1,000 1,00							40.070	11		1	
Semblers - Automatic - Price 13,124								24		1	
Plumbles Tabures Parts, Supposes - Wholesake A Min 13.210 1.098 56 1.180 46 82.29 10 1.796 0 0.096								9	60.0%	1	
Telecommunication Equations Service & Repair 13.1482 1.099 134 756 104 77.05 21 15.75 9 6.77% 13.152 1.056 1.31 7.05 7.05 39 39 32 3.55 2 1.05 13.152 1.056 1.31 7.05 7.05 39 22 7.05 39 22 7.05 39 22 7.05 39 22 7.05 39 30 30 30 30 30 30 30				56		46		10		0	
Nanufactures Homes - Benair & Service 13,002 1,061 66 1,075 49 72,1% 17 25,0% 2 2,9% 10,000 10	Telecommunication Equipment & Systems Service & Repair		1,059	134		104		21	15.7%	9	
Ulphotenty Fabrics - Retail 13.011 1.062 46 1.301 22 47.9% 22 47.8% 23 4.3%	Playground Equipment									2	1.4%
Wheel Chair Lifts & Barmes 13,011 1,062 27 1,614 19 70,4% 7 25.9% 1 3.7%	Manufactured Homes - Repair & Service		1,061		1,075				25.0%	2	2.9%
Olffield Engangment & Supplies 1.3.004 1.064 3 3.042 3 100.0% 0 0.0% 0								22		2	
Real Estate - Commercial 12,984 1,065 56 1,186 42 75,0% 14 25,0% 0 0,0%				2/		19		/		1	
Sartending Service 12,975 1,066 21 1,775 9 42,9% 12 57,1% 0 0,00% 17 17 17 17 17 17 17 1	United Equipment & Supplies Post Estate - Commercial			56		3		1/		0	
Trade Stown, Espositions & Fairs 12,949 1,067 148 711 88 595,95 55 37,25 5 3.4% Permy Auctions 12,939 1,068 125 786 71 56,895 49 30,255 5 40,000 12,939 1,068 125 786 71 56,895 49 30,255 5 40,000 12,939 1,068 125 786 71 55,895 49 30,255 5 40,000 12,939 1,068 12,000 1,000 1,000 1,000 1,000 12,930 1,000 1,000 1,000 1,000 1,000 1,000 12,930 1,000 1,000 1,000 1,000 1,000 1,000 12,845 1,000 1,000 1,000 1,000 1,000 1,000 12,845 1,000 1,000 1,000 1,000 1,000 1,000 12,845 1,000 1,000 1,000 1,000 1,000 1,000 12,845 1,000 1,000 1,000 1,000 1,000 1,000 12,845 1,000 1,000 1,000 1,000 1,000 1,000 12,845 1,000 1,000 1,000 1,000 1,000 1,000 12,845 1,000 1,000 1,000 1,000 1,000 1,000 12,845 1,000 1,000 1,000 1,000 1,000 12,845 1,000 1,000 1,000 1,000 1,000 1,000 12,845 1,000 1,000 1,000 1,000 1,000 12,845 1,000 1,000 1,000 1,000 1,000 12,845 1,000 1,000 1,000 1,000 1,000 12,845 1,000 1,000 1,000 1,000 12,845 1,000 1,000 1,000 1,000 12,845 1,000 1,000 1,000 12,845 1,000 1,000 1,000 12,845 1,000 1,000 1,000 12,845 1,000 1,000 1,000 12,845 1,000 1,000 1,000 12,845 1,000 1,000 1,000 12,845 1,000 1,000 1,000 12,845 1,000 1,000 1,000 12,845 1,000 1,000 1,000 12,845 1,000 1,000 1,000 12,845 1,000 1,000 12,845 1,000 1,000 12,845 1,000 1,000 12,845 1,000 1,000 12,845 1,000 1,000 12,845 1,000 1,000 12,845 1,000 1,000 12,845 1,000 1,000 12,845 1,000 1,000 12,845 1,000 1,000 12,845 1,000 1,000 12,845 1,000 1,000 12,845 1,000 1,000 12,845 1,000 1,000 12,845 1,000 1,000 12,845 1,000 1,000 12,845 1,000 1,000 12,845 1,00	Real Estate - Contine Cal								23.0% 57.1%	0	
Penny Auctions	Trade Shows, Expositions & Fairs	12,949				88				5	3.4%
Anmal Inserimation - Artificial	Penny Auctions									5	4.0%
Day Care - Adults	Animal Insemination - Artificial	12,900	1,069		1,401		56.4%		43.6%	0	0.0%
Metal Fabricators 12,840 1,072 33 1,491 15 45,5% 18 54,5% 0 0.0% 12,6827 1,073 45 1,311 35 77,9% 10 22,2% 0 0.0% 12,6827 1,073 45 1,311 35 77,9% 10 22,2% 0 0.0% 12,6827 1,074 130 766 67 51,5% 58 44,6% 5 3,5% 12,782 1,074 130 766 67 51,5% 58 44,6% 5 3,5% 12,782 1,074 1,075 13 77,6 15 53,6% 16 13 53,6% 12,782 1,074 1,075 13 77,6 15 15 53,6% 12,783 1,075 13 77,6 15 15 15 15 15 15 15 1		12,889		33				10		2	
Tools - Rent (12,827 1,073 45 1,311 35 77,9% 10 22,2% 0 0 0.0% Recreational Vehicles - Rent & Lease (12,827 1,074 130 766 67 51,5% 58 58 44,6% 5 5.36% 5.36% 0 1 1 1,074 130 766 67 51,5% 58 58 44,6% 5 5.36% 0 1 1 1,074 130 766 67 51,5% 58 58 44,6% 5 5.36% 0 1 1 1,079 1 1,075 1 1		12,865	1,071		2,281	,	30.070			0	
Recreational Vehicles - Rent & Lease										0	
Online Networking										<u> </u>	
Auto Parts & Supplies - Custom Wheely/Rims						0,	51.570			4	
Solicting Organizations				134	756					1	
Patio Equipment & Supplies 12,699 1,079 98 892 56 57,1% 40 40,8% 2 2.0% 15,4% 60 46,2% 2 15,4% 60 46,2% 2 15,4% 60 46,2%			1,077		975			10		2	2.4%
Language Training Aids 12,696 1,080 13 2,098 5 38,5% 6 46,2% 2 15,4%	Office & Desk Space Rental Service	12,740	1,078	20	1,805	14	70.0%	6	30.0%	0	0.0%
Government Offices 12,690 1,081 39 1,401 29 74,4% 10 25,5% 45 36,0% 8 6,4% Fish & Searfood - Retail 1,2679 1,082 1,2650 1,083 41 1,366 24 58,5% 15 36,6% 2 4,9% 15 31,0% 3 7,1% Truck Rent & Lease 1,2578 1,085 1,2578 1,085 841 2,20 816 97,0% 24 2,9% 1,11% 1,1% Clocks - Service & Repair 2,1541 1,086 2,1542 1,086 3,1543 3,10% 3,17,1% Clocks - Service & Repair 3,10,864 3,10,						56		40		2	2.0%
Home Accessories 12,679 1,082 125 784 72 57,6% 45 36,0% 8 6,4%		12,696				5		6		2	
Fish & Seafood - Retail Electric Motors - Dealers & Repairing 12.613 1.084 42 1.356 26 6.1.9% 13 31.0% 3 7.1% Truck Rent & Lease 12.578 1.085 841 220 816 97.0% 24 2.9% 1 0.1% Usigoage - Retail Lugagaer - Retail		12,690	1,081		1,401					0	
Electric Motors - Dealers & Repairing 12,613 1,084 42 1,356 26 61,9% 13 31,0% 3 7.1,0% 12,578 1,085 841 220 816 97,0% 24 2.9% 1 1,0% 12,578 1,085 841 220 816 97,0% 24 2.9% 1 1,0% 1,0% 1 1,0% 1 1,0% 1 1,0% 1 1,0% 1 1,0% 1										8	
Truck Rent & Lease					1,300			13		2	
Lugagae - Retail 12,543 1,086 93 913 72 77.4% 20 21.5% 1 1.1.5% Locks - Service & Repair 12,516 1,087 94 907 57 60.6% 32 34.0% 5 5.3% Controls, Control Sys & Regulators 12,512 1,088 11 2,221 6 54.5% 3 27.3% 2 18.2% Gun sights, Scopes & Mounts 12,448 1,089 72 1,056 51 70.8% 21 129.2% 0 0.0% Grant - Scholarship - Financial Aid Finder Service 12,440 1,099 72 1,056 51 70.8% 21 29.2% 0 0.0% Tools - Electric 12,499 1,091 67 1,080 44 65.7% 22 32.8% 1 1.5% Lights Bulbs & Tubes 12,439 1,091 67 1,080 44 65.7% 22 32.8% 1 1.0% Lights Bulbs & Tubes 12,410 1,093 41 1,366 27 65.9% 21 31.3% 0 0.0% Investment Seminars 12,417 1,093 41 1,366 27 65.9% 14 34.1% <td< td=""><td>Truck Rent & Lease</td><td></td><td></td><td></td><td>220</td><td>816</td><td></td><td></td><td></td><td>1</td><td></td></td<>	Truck Rent & Lease				220	816				1	
Clocks - Service & Repair 1,2516 1,087 94 907 57 60.6% 32 34.0% 5 5.3% 2 5.0mtrols, Control Sys & Regulators 1,2512 1,088 11 2,221 6 54.5% 3 27.3% 2 18.2% 3.2mtrol Sys & Regulators 1,248 1,099 72 1,056 51 70.8% 21 29.2% 0 0 0.0% 2.0mtrol Sys & Regulators 1,248 1,099 72 1,056 51 70.8% 21 29.2% 0 0 0.0% 2.0mtrol Sys & Regulators 1,248 1,099 72 1,056 51 70.8% 21 29.2% 0 0 0.0% 2.0mtrol Sys & Regulators 1,249 1,099 72 1,056 51 70.8% 21 29.2% 0 0 0.0% 2.0mtrol Sys & Regulators 1,249 1,099 72 1,056 51 70.8% 21 29.2% 0 0 0.0% 2.0mtrol Sys & Regulators 1,249 1,099 72 1,056 51 70.8% 21 29.2% 0 0 0.0% 22 32.8% 1 1.5% 2.0mtrol Sys & Regulators 1,249 1,091 67 1,080 44 65.7% 22 32.8% 1 1.5% 2.0mtrol Sys & Regulators 1,249 1,091 67 1,080 44 65.7% 22 32.8% 1 1.5% 2.0mtrol Sys & Regulators 1,249 1,092 67 1,080 46 68.7% 22 32.8% 1 1.5% 2.0mtrol Sys & Regulators 1,249 1,092 67 1,080 46 68.7% 21 31.3% 0 0.0% 2.0mtrol Sys & Regulators 1,2410 1,094 34 1,366 27 65.9% 14 34.1% 0 0.0% 2.0mtrol Sys & Regulators 1,2410 1,094 34 1,476 23 67.6% 9 26.5% 2 5.9% 87 36.1% 1 2.5% 2.0mtrol Sys & Regulators 1,2410 1,094 34 1,476 23 67.6% 9 26.5% 2 5.9% 87 36.1% 1 2.5% 2.0mtrol Sys & Regulators 1,2410 1,2410 1,2411 1	Luggage - Retail	12,543	1,086	93	913	72	77.4%		21.5%	1	1.1%
Gun sights, Scopes & Mounts 12,488 1,089 72 1,056 51 70.8% 21 29.2% 0 0.0% Frant - Scholarship - Financial Air Finder Service 12,440 1,090 85 962 27 31.8% 43 50.6% 15 17.6% Tools - Electric 12,439 1,091 67 1,080 44 65.7% 22 32.8% 1 1.5% Lights Buibs & Tubes 12,435 1,092 67 1,080 46 68.7% 22 32.8% 1 1.5% Lights Buibs & Tubes 12,417 1,093 41 1,366 27 65.9% 14 34.1% 0 0.0% Gun Safety & Marksmanship Instruction 12,417 1,093 34 1,476 23 67.6% 9 26.5% 2 5.9% Lights Buibs & Tubes 12,430 1,095 241 512 142 58.9% 87 36.1% 12 5.9% Fund Raising Games, Merchandise, Supplies 12,355 1,096 38 1,422 32 84.2% 6 15.8% 0 0.0% Trailers - Rent & Lease 12,317 1,098 58 1,160 32 55.2% 22 37.9% 4 6.93 Bowling 12,235 1,100 43 1,340 34 79.1% 9 20.9% 0 0.0% Toulers - Repair & Service 12,284 1,101 38 1,422 28 73.7% 10 26.3% 0 0.0% Toulth Granizations & Centers 12,263 1,102 91 920 62 68.1% 28 30.8% 1 1.1% Janitors Equipment & Supplies 12,257 1,103 28 1,589 21 75.0% 6 21.4% 1 36.4% Lights Buibs & 12,257 1,103 28 1,589 21 75.0% 6 21.4% 1 36.4% Lights Buibs & 12,225 1,100 43 1,589 21 75.0% 6 21.4% 1 36.4% Lights Buibs & 12,225 1,100 28 1,589 21 75.0% 6 21.4% 1 36.4% Lights Buibs & 12,225 1,103 28 1,589 21 75.0% 6 21.4% 1 36.4% Lights Buibs & 12,225 1,104 76 1,029 35 46.1% 27 35.5% 14 34.8% Lights Buibs & 12,225 1,104 76 1,029 35 46.1% 27 35.5% 14 36.4% Lights Buibs & 12,225 1,104 76 1,029 35 46.1% 27 35.5% 14 36.4% Lights Buibs & 12,225 1,104 76 1,029 35 46.1% 27 35.5% 14 36.4% Lights Buibs & 12,222 1,104 76 1,029 35 46.1% 27 35.5% 14 36.4% Lights Buibs & 12,222 1,104 76 1,029 35 46.	Clocks - Service & Repair	12,516				57	60.6%	32	34.0%	5	5.3%
Grant - Scholarship - Financial Aid Finder Service 12,440 1,990 85 962 27 31.8% 43 50.6% 15 17.6% 17.061 - Electric 12,440 1,991 67 1,080 44 65.7% 22 32.8% 1 1.5% 19.5%		12,512						3		2	18.2%
Lights Bulbs & Tubes 12,435 1,092 67 1,080 46 68.7% 21 31.3% 0 0.0% Investment Seminars 12,417 1,093 41 1,366 27 65.9% 14 34.1% 0 0.0% Gun Safety & Marksmanship Instruction 12,410 1,094 34 1,476 23 67.6% 9 26.5% 2 5.9% 87 Fund Raking Games, Merchandise, Supplies 12,380 1,095 241 512 142 58.9% 87 36.1% 12 5.0% Fund Raking Games, Merchandise, Supplies 12,355 1,096 38 1,422 32 84.2% 6 15.8% 0 0.0% Trailers - Rent & Lease 12,355 1,096 38 1,422 32 84.2% 6 15.8% 0 0.0% Trailers - Rent & Lease 12,317 1,098 58 1,160 32 55.2% 22 37.9% 4 6.9% Porcelain Enamel Repair & Refinish 12,310 1,099 45 1,311 27 60.0% 12 26.7% 6 13.3% Bowling 12,225 1,100 43 1,340 34 79.1%	Gun sights, Scopes & Mounts	12,488	1,089							0	
Lights Bulbs & Tubes 12,435 1,092 67 1,080 46 68.7% 21 31.3% 0 0.0% Investment Seminars 12,417 1,093 41 1,366 27 65.9% 14 34.1% 0 0.0% Gun Safety & Marksmanship Instruction 12,410 1,094 34 1,476 23 67.6% 9 26.5% 2 5.9% 87 Fund Raking Games, Merchandise, Supplies 12,380 1,095 241 512 142 58.9% 87 36.1% 12 5.0% Fund Raking Games, Merchandise, Supplies 12,355 1,096 38 1,422 32 84.2% 6 15.8% 0 0.0% Trailers - Rent & Lease 12,355 1,096 38 1,422 32 84.2% 6 15.8% 0 0.0% Trailers - Rent & Lease 12,317 1,098 58 1,160 32 55.2% 22 37.9% 4 6.9% Porcelain Enamel Repair & Refinish 12,310 1,099 45 1,311 27 60.0% 12 26.7% 6 13.3% Bowling 12,225 1,100 43 1,340 34 79.1%		12,440	1,090		962				50.6%	15	17.6%
Investment Seminars		12,439	1,091		1,080					1	
Gun Safety & Marksmanship Instruction 1,2410 1,094 34 1,476 23 67.6% 9 26.5% 2 5.9% 2 Lawn & Tree Care 1,280 1,095 241 512 142 58.9% 87 36.1% 12 5.0%										0	
Lawn & Tree Care 12,380 1,095 241 512 142 58,9% 87 36,1% 12 5.0% Insurance - Vlatical 12,365 1,096 38 1,422 32 84,2% 6 15,8% 0 0.0% Insurance - Vlatical 12,355 1,097 45 1,311 29 64,4% 16 35,6% 0 0.0% Trailers - Rent & Lease 12,317 1,098 58 1,160 32 55,2% 22 37,9% 4 6.93 Povcleain Enandle Repair & Refinish 12,2310 1,099 45 1,311 27 60,0% 12 26,7% 6 13,3% Bowling 12,295 1,100 43 1,340 34 79,1% 9 20,9% 0 0.0% Youth Organizations & Centers 12,284 1,101 38 1,422 28 73,7% 10 26,3% 0 0.0% Youth Organizations & Centers 12,263 1,102 91 920 62 68,1% 28 30,8% 1 1.1.% Janitors Equipment & Supplies 12,223 1,103 28 1,589 21 75,0% 6 21,4% 1 1								9		7	
Fund Raising Games, Merchandise, Supplies 12,365 1,996 38 1,422 32 84,2% 6 15,8% 0 0.0.9% 10,10 msurance - Valtical 1 29 64,4% 16 35,6% 0 0.0.9% 10,10 msurance - Valtical 1 29 64,4% 16 35,6% 0 0.0.0% 17ailers - Rent & Lease 1,10 msurance - Valtical 1 29 64,4% 16 35,6% 0 0.0.0% 12 31,10 msurance - Valtical 1 29 64,4% 16 35,6% 0 0.0.0% 12 31,10 msurance - Valtical 1 2,10		12,380	1,095	241	512	142	58.9%	87		12	5.0%
Trailers - Rent & Lease 12,317 1,098 58 1,160 32 55,2% 22 37,9% 4 6,69% 6 12,310 1,098 porcelain Enamel Repair & Refinish 127 6,00% 12 26,7% 6 13,3% Enwing Enwing Enwish Enwish 12,2310 1,099 45 1,311 27 6,00% 12 26,7% 6 13,3% Enwing Enwing Enwish	Fund Raising Games, Merchandise, Supplies	12,365	1,096	38	1,422	32	84.2%	6	15.8%	0	0.0%
Porcelain Enamel Repair & Refinish 12,310 1,099 45 1,311 27 60.0% 12 26.7% 6 13.3% Bowling 12,295 1,100 43 1,340 34 79.1% 9 20.9% 0 0.0% Trailers - Repair & Service 12,284 1,101 38 1,422 28 73.7% 10 26.3% 0 0.0% Youth Organizations & Centers 12,263 1,102 91 920 62 68.1% 28 30.8% 1 1.1.9% Janitors Equipment & Supplies 12,257 1,103 28 1,589 21 75.0% 6 21.4% 1 1.8.4% Legal Information Services 12,222 1,104 76 1,029 35 46.1% 27 35.5% 14 18.4%										0	
Bowling 12,295 1,100 43 1,340 34 79,1% 9 20,9% 0 0,0% Trailers - Repair & Service 12,284 1,101 38 1,422 28 73,7% 10 26,3% 0 0.0% Youth Organizations & Centers 12,263 1,102 91 920 62 68,1% 28 30,8% 1 1,1.9% Janitors Equipment & Supplies 12,257 1,103 28 1,589 21 75,0% 6 21,4% 1 1,84% Legal Information Services 12,222 1,104 76 1,029 35 46,1% 27 35,5% 14 18,4%	Trailers - Rent & Lease									4	
Trailers - Repair & Service 12,284 1,101 38 1,422 28 73.7% 10 26.3% 0 0.0% Youth Organizations & Centers 12,263 1,102 91 920 62 68.1% 28 30.8% 1 1.1.3 Janitors Equipment & Supplies 12,257 1,103 28 1,589 21 75.0% 6 21.4% 1 3.6% Legal Information Services 12,222 1,104 76 1,029 35 46.1% 27 35.5% 14 18.4%								12	26.7%	6	
Youth Organizations & Centers 12,263 1,102 91 920 62 68.1% 28 30.8% 1 1.1.1% Janitors Equipment & Supplies 12,257 1,103 28 1,589 21 75.0% 6 21.4% 1 3.6% Legal Information Services 12,222 1,104 76 1,029 35 46.1% 27 35.5% 14 18.4%		12,295	1,100					9	20.9%	0	0.0%
Janitors Equipment & Supplies 12,257 1,103 28 1,589 21 75.0% 6 21.4% 1 3.6% Legal Information Services 12,222 1,104 76 1,029 35 46.1% 27 35.5% 14 18.4%				50	1,422			10	20.370	1	
Legal Information Services 12,222 1,104 76 1,029 35 46.1% 27 35.5% 14 18.4%								20 6		1	
								27		14	
	Churches	12,166	1,105	46		27	58.7%	18	39.1%	1	2.2%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Appliances - Major - Wholesale & Manufacturers	12,151	1,106 1,107	1,665 56	123 1,180	1,601 36		62 19	3.7%	2	0.1% 1.8%
Archery Equipment & Supplies Promotional Products - Wearable	12,150 12,135	1,107			35		19	33.9% 52.6%	1	1.8%
Safes & Vaults	12,131	1,100	25	1,665	19		6	24.0%	0	0.0%
Dentist - Dental Implants	12,131 12,118	1,110	40	1,384	37	92.5%	3	7.5%	0	0.0%
Pianos	12,061	1,111	36		18		17	47.2%	1	2.8%
Lighting Systems & Equipment	12,049	1,112	47		35		10	21.3%	2	4.3%
Hazardous & Medical Waste Services	11,991	1,113	57		40		17	29.8%	0	0.0%
Logging Companies Cleaning Services - Commercial Office	11,964 11,954	1,114 1,115	17 20		11 12		5	35.3% 35.0%	0	0.0% 5.0%
Window Coverings	11,934	1,115	112	837	64		43	38.4%	5	4.5%
Employee Benefit Plans	11,940	1,117	119		114		4	3.4%	1	0.8%
Environmental Consulting & Contracting	11,917	1,118	9	2,359	6		3	33.3%	0	0.0%
Sandblasting	11,910	1,119	20	1,805	11		6	30.0%	3	15.0%
Agricultural Services	11,891	1,120	25		14		10	40.0%	1	4.0%
Coffee Break Service & Supplies	11,879	1,121	81		68		13	16.0%	0	0.0%
Auto Air Conditioning	11,877	1,122	56		37		17	30.4%	2	3.6%
Computers - Cable & Installation	11,864 11,847	1,123 1,124	22	1,747 2,529		31.8% 71.4%	15	68.2% 28.6%	0	0.0%
Occupational Health - Nursing Services Swimming Pool Manufacturers & Distributors	11,832	1,124	50		38		12		0	0.0%
Teachers Agencies	11,826	1,126	7	2,529	4		3	42.9%	0	0.0%
Theaters	11,794	1,127	209		127		74	35.4%	8	3.8%
Candy & Confectionery - Wholesale & Manufacturers	11,791	1,128	161	675	51	31.7%	110	68.3%	0	0.0%
Paper Products	11,759	1,128 1,129	35	1,459	10	28.6%	23	65.7%	2	5.7%
Plastics - Products - Finished Wholesale & Manufacturers	11,759	1,129	74	1,043	62		11	14.9%	1	1.4%
Marine Equipment & Supplies	11,730	1,131	79	1/000	45		33	41.8%	1	1.3%
Food Plans	11,717	1,132	54 44		34		19 27	35.2%	1	1.9%
Foreclosure Rescue Motor Homes	11,696 11,690	1,133 1,134	44 56	1,328 1,180	11 47		27	61.4%	, b	13.6% 1.8%
Mailing Services - Drop Shipper	11,679	1,135	89		77		11	14.3% 12.4%	1	1.1%
Frozen Foods - Retail	11,656	1,136	66		46		18	27.3%	2	3.0%
Flags & Banners	11,646	1,137	91	920	57		33	36.3%	1	1.1%
Eyeglass Suppliers	11,641	1,138	173	645	123	71.1%	43	24.9%	7	4.0%
Wines - Retail	11,639	1,139	150	708	70	46.7%	76	50.7%	4	2.7%
Magazines - Distributors	11,632	1,140	265	478	214		43	16.2%	8	3.0%
Manufactured Homes - Transporting	11,631	1,141	41	1,366	16		21	51.2%	4	
Packaging Service	11,563	1,142	48	1,277	33	68.8%	13	27.1%	2	4.2%
Sauna Equipment & Supplies	11,528 11,513	1,143 1,144	68 109	1,075 847	24 86		37	54.4% 20.2%	/	10.3% 0.9%
Urgent Care Centers Physicians & Surgeons - Radiology	11,513	1,144	160		125		31		1	
Leather Clothing - Retail	11,452	1,145			83		34	28.1%		
Tools - Hand	11,388	1,147	123	798	105	85.4%	18	14.6%	0	0.0%
Carpet & Rug Dealers - Used	11,385	1,147 1,148	63	1,118	50	79.4%	12	19.0%	1	1.6%
Yoga Instruction	11,364	1,149	90	935	53	58.9%	28	31.1%	9	10.0%
Skylights	11,359	1,150	18		14	77.8%	3	16.7%	1	5.6%
Insurance - Medicare Services	11,357	1,151	39			20.370	5	12.8%	26	66.7%
Basement - Contractors	11,338	1,152	35	1,459	22		13	37.1%	0	0.0%
Firewood Public Utility Consultants	11,337 11,337	1,153 1,153	50 99		14 73		27 24	54.0% 24.2%	9	18.0% 2.0%
Stone Setting	11,337	1,153	51		33		17	33.3%	2	2.0%
Deck Cleaning & Sealing	11,320	1,156	52	1,233	33		19	36.5%	0	0.0%
Pet Health Plans	11,320	1,156	48	1,277	32		10	20.8%	6	12.5%
Holistic Practitioners	11,311	1,158	18	1,877	11		7	38.9%	0	0.0%
Mobile Telephone Equipment & Supplies	11,290	1,159	212		99		87	41.0%	26	12.3%
Door & Gate Operating Devices	11,276	1,160	42	1,356	27		12	28.6%	3	7.1%
Audio-Visual Consultants	11,263	1,161	26		15	57.7%	10	38.5%	1	3.8%
Chimes & Bells	11,253	1,162	44 328		23 276	52.3%	21	47.7%	0	0.0%
Advertising - Telephone	11,251	1,163	328 52	408 1,233	2/6 32		37 19	11.3%	15	4.6% 1.9%
Advertising - Newspaper Concrete - Custom	11,242 11,225	1,164 1,165	52 82	1,233 986			19	36.5% 37.8%	1	4.9%
Smelters & Refiners - Precious Metals	11,223	1,166	29	1,568	18		21	31.0%	2	6.9%
VOIP (Voice Over Internet Protocol) Sales & Service	11,199	1,167	401	363	390		10	2.5%	1	0.2%
Personal Trainers	11,192	1,168	79		53		23	29.1%	3	3.8%
Swimwear & Accessories	11,156	1,169	129	770	95	73.6%	30	23.3%	4	3.1%
Professional Organizations	11,144	1,170	86	958	82		4	4.7%	0	0.0%
Consumers Cooperative Organizations	11,099	1,171	116	822	105	90.5%	8	6.9%	3	2.6%
Stair Builders Helding Companies	11,093	1,172	19	1,835	13		5 73	26.3%	1	5.3%
Holding Companies Air Conditioning Systems - Cleaning	11,092	1,173	204 128		128 58		63	35.8%	3	1.5% 5.5%
Air Conditioning Systems - Cleaning Contractor - Spray Foam Insulation	11,085 11,058	1,174 1,175	22	1,747	14		93 8	49.2% 36.4%	7	0.0%
Ink Cartridge - Refill & Sales	11,013	1,175	104	869	80		22	21.2%	2	1.9%
Foreign Currency Exchange Broker	11,015	1,170	12		8		4	33.3%	0	0.0%
Stables	11,005	1,177	21	1,775	17		4	19.0%	Ö	0.0%
Data Systems - Consultants & Designers	10,994	1,179	27	1,614	19	70.4%		29.6%	0	0.0%
Pipe Line Contractors	10,982	1,180	36	1,443	27	75.0%	7	19.4%	2	5.6%
Adult Novelties	10,974	1,181	105		50		51	48.6%	4	5.070
Financial Consultants - No License Required	10,910	1,182	33	1,491	24		8	24.2%	1	3.0%
Diabetes Services & Supplies	10,902	1,183	175		75		16	9.1%	84	
Exporters	10,893	1,184	24	1,684	9	37.5%	15	62.5%	1 0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Flea Markets	10,886	1,185	39	1,401	19	48.7%	19	48.7%	1	2.6%
Shopping Service - Personal Greeting Cards - Retail	10,882 10,858	1,186 1,187	166 87	659 950	116 81		46	27.7% 5.7%	4	2.4% 1.1%
Audio-Visual Production Services	10,825	1,188	61		38		20	32.8%	3	4.9%
Aircraft Servicing & Maintenance	10,808	1,189	12		7	58.3%	4	33.3%	1	8.3%
Childrens & Family Entertainment	10,806	1,190	161	675	119		40	24.8%	2	1.2%
Sports Promoters & Managers	10,793	1,191	62		44		16	25.8%	2	3.2%
Sporting Goods - Wholesale & Manufacturers	10,751	1,192	144		97		46 57	31.9%	1	0.7%
Auto Lube & Oil - Mobile Pet Cemeteries, Crematories & Supplies	10,725 10,722	1,193 1,194	190 11	604 2,221	133	70.0% 54.5%	5/	30.0% 45.5%	0	0.0%
Engines - Diesel	10,722	1,194	40		27		13	32.5%	0	0.0%
Recreation Centers	10,691	1,196	83		56	67.5%	23	27.7%	4	4.8%
Animal Rescue Relocation	10,689	1,197	53	1,215	37	69.8%	14	26.4%	2	3.8%
Cabinet Refinishers	10,683	1,198	19		9		10		0	0.0%
Auto Repair & Service - Equipment & Supplies	10,668	1,199 1,200	130		81		45 18	34.6%	4	3.1%
Coins, Stamps & Precious Metals Dealer	10,664	1,200	39	1,401	21		18	46.2%	U	0.0%
California Advance Fee Residential Loan Modification/Mortgage Loan Forbearance Services	10,655	1,201	146	718	25	17.1%	97	66.4%	24	16.4%
Gift Certificates/Cards	10,631	1,202	220		121	55.0%	92	41.8%	7	3.2%
Training - Video Instruction Tapes	10,628	1,203	99	886	46		44	44.4%	9	9.1%
Insurance - Senior Products	10,617	1,204	10	2,281	5	50.0%	0	0.0%	5	50.0%
Process Servers	10,603	1,205	52		25		24	46.2%	3	5.8%
Prosthetic Devices Pat Services	10,571	1,206	31 52		25			19.4%	0	0.0%
Pet Services Cosmetic Sales by Internet	10,552	1,207	52 250	1,233 499	28 146		15	28.8% 38.0%	9	17.3%
Catalog Showrooms	10,534 10,530	1,208 1,209	81		66		7	8.6%	8	3.6% 9.9%
Referral - Debt Relief Services	10,508	1,210	19		7	36.8%	4	21.1%	8	42.1%
Pardon Services	10,486	1,211	188		117		71	37.8%	0	0.0%
Telephone Answering Equipment & Systems	10,409	1,212	40		24		16	40.0%	0	0.0%
Computers - Network Security	10,395	1,213	55 22	1,193	34		14	25.5% 27.3%	7	12.7%
Physicians & Surgeons - Osteopathic-D.O. Patent Agents	10,353 10,349	1,214 1,215	19		16 11		6	27.3%	0	0.0% 21.1%
Mulches	10,349	1,215	19		11		4	23.5%	4	5.9%
Taxes - Property Tax Consultants	10,332	1,217	29		21	72.4%	7	24.1%	1	3.4%
Tile - Non-Ceramic - Contractors & Dealers	10,328	1,218	35		17		16	45.7%	2	5.7%
Lotteries - Foreign	10,311		35	1,459	0		8	22.9%	27	
Alternative Medicine	10,307	1,220	47		35		11	23.4%	1	2.1%
Convention Services & Facilities	10,256		42		30		10	23.8%	2	4.8%
Auto Body Shop Equipment & Sup Religious Goods	10,231 10,188	1,222 1,223	50 117	1,255 817	25 45	50.0% 38.5%	24 54	48.0%	18	2.0% 15.4%
Swimming Pools - Private	10,186		81		43		34	46.2% 42.0%	18	4.9%
Glass - Repair	10,127	1,225	85		55		28	32.9%	. 2	2.4%
Pet Transporting	10,114	1,226	33		14		11	33.3%	8	24.2%
Aluminum Fabricators	10,113	1,227	39	1,401	27	69.2%	12	30.8%	0	0.0%
Picture Frames - Dealers	10,104	1,228	52	1,233	32		17	32.7%	3	5.8%
Radon Mitigation	10,082	1,229	6	2,633	<u>5</u>	83.3%	1 81	16.7%	0	0.0%
Designers - Apparel Mentally Disabled Services	10,065 10,062	1,230 1,231	157	686	/3	46.5% 100.0%	81	51.6% 0.0%	3	1.9%
Computers - Security Equip & Systems	10,002	1,232	142	732	124	87.3%	16	11.3%	2	1.4%
Genealogists	10,038	1,233	151		150		1	0.7%	Ō	0.0%
Sales Training	10,033	1,234	27		18		9	33.3%	0	0.0%
Electric Equipment & Supplies - Wholesale	10,011	1,235	53	1,215	19		34	64.2%	0	0.0%
Steel Erectors	10,003	1,236	4	2,878	3	75.0%	1 27	25.0%	0	0.0%
Emergency Disaster Preparedness Equipment & Supplies Cosmetics - Wholesale & Manufacturers	9,997 9,979	1,237	173 192	645 598	43 171	24.9% 89.1%	2/	15.6% 8.3%	103	59.5% 2.6%
Golf Courses - Private	9,979	1,238	192		28		10	35.4%	3	6.3%
Attorneys & Lawyers - Business Law/Corporation/Partnership	9,927		32		26		6	18.8%	0	0.0%
Adjusters - Public	9,921	1,241	52	1,233	50		2	3.8%	Ö	0.0%
Western Apparel	9,921	1,241	48	1,277	37		10	20.8%	1	2.1%
Baby Carriages & Strollers	9,883	1,243	63		46		17		0	0.0%
Campers - Dealers	9,870	1,244	74		57		17	23.0%	0	0.0%
Piano & Organ Moving Chairs - Rent	9,852 9,843	1,245	19	1,835 1,401	13 24		5	26.3%	1	5.3% 0.0%
Insulation Materials	9,836	1,246 1,247	14		10	71.4%	15	38.5% 28.6%	0	0.0%
Garments - Printing & Lettering	9,831	1,248	36		20		14	38.9%	7	5.6%
Topsoil	9,803	1,249	52	1,233	41	78.8%	11	21.2%	0	0.0%
Ammunition	9,791		91		18		73	80.2%	0	0.0%
Advertising - Periodical	9,775	1,251	71		21		47	66.2%	3	4.2%
Cargo & Freight Containers	9,769		57		19		33	57.9%	5	8.8%
Wheelchair & Disability Transportation Meat - Bulk & Itinerant	9,748 9,702	1,253 1,254	38 57		22 22		13 34	34.2% 59.6%	3	7.9% 1.8%
House Furnishings & Services	9,702	1,254	67		22		34	59.6% 52.2%	1	4.5%
Animal Health Products	9,665	1,256	45		32		13	28.9%	0	0.0%
Auto Repair & Service - Diesel	9,661	1,257	49	1,268	30	61.2%	19	38.8%	0	0.0%
Art Goods	9,657	1,258	86	958	50	58.1%	31	36.0%	5	5.8%
Self Defense	9,595	1,259	46		29		16	34.8%	1	2.2%
Spas & Hot Tubs - Rental - Wholesale, Manufacturing	9,590	1,260	41 54		31	75.6%	7	17.1%	3	7.3%
Truck accessories Tile & Grout Cleaning	9,590 9,535	1,260 1,262	54 25		41 14		13	24.1% 32.0%	0	0.0% 12.0%
The α Grout Cleaning	9,535	1,262	25	1,665	14	50.0%	. 8	32.0%	1 3	12.0%

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Appliances - Major - Rent & Lease	9,509	1,263	116	822	71	61.2%	42	36.2%	3	2.6% 5.0%
Pet Day Care Pipe Line, Oil & Gas Wholesaler & Distributors	9,506 9,493	1,264 1,265	20 18	1,805 1,877	16 17		3	15.0%	1	5.0%
Wheel Alignment, Frame & Axle Service - Auto	9,491	1,266	27		17		9	33.3%	1	3.7%
Carpet & Rug Distributors & Manufacturers	9,456	1,267	53	1,215	46		4	7.5%	3	5.7%
DNA Testing	9,415	1,268	81	994	79		2	2.5%	0	0.0%
Glass - Beveled, Carved, Ornamental Machinery - New	9,404 9,392	1,269 1,270	19	1/000	11 20		5	26.3% 47.7%	3	15.8% 6.8%
Fruits & Vegetables - Retail	9,355	1,270	50		30		21		3	0.0%
Religious Organizations	9,338	1,272	33	1,491	19	57.6%	14	42.4%	0	0.0%
Foods - Dehydrated & Freeze-Dried	9,312	1,273	43		38		5	11.6%	0	0.0%
Eviction Service	9,306	1,274	57		48		7	12.3%	2	3.5%
Irrigation Consultants Savings & Loan Associations	9,289 9,286	1,275 1,276	33 32		15 27		18	54.5% 15.6%	0	0.0%
Refrigerators & Freezers - Service & Repair	9,271	1,277	98	892	41		50		7	7.1%
Fire Extinguishers	9,263	1,278	13	2,098	7	53.8%	6	46.2%	0	0.0%
Mobile Telephone Service	9,260	1,279	160		94		58	36.3%	8	5.0%
Pharmacy - Compounding	9,243	1,280	37		16		18		3	8.1%
Diamond Buyers Laundries - Self Service	9,214 9,193	1,281 1,282	136	2,529 746			68	0.0%	0	0.0% 6.6%
Global Positioning Systems	9,190	1,283	28	1,589	13		13	46.4%	2	7.1%
Landscape Lighting	9,167	1,284	43		21		20		2	4.7%
Electrolysis	9,124		18		13		5	27.8%	0	0.0%
Seeds & Bulbs - Retail	9,124	1,285	91		72		19		0	
Senior Home Care Glass - Stained & Leaded	9,118 9,116	1,287 1,288	12	2,162 1,547	6 16	50.070	13	50.0%	0	0.0% 3.3%
Trucking - Dump	9,116	1,288	14		16		13	43.3% 21.4%	1 3	21.4%
Hair Products and Equipment	9,080	1,290	144		77		56	38.9%	11	
Coaching - Life	9,066	1,291	15		10		3	20.0%	2	13.3%
Mail Box Rental & Receiving	9,053	1,292	120	805	79	65.8%	38	31.7%	3	2.5%
Contractors - Framing	9,045	1,293		2,437	4		3	37.5%	1	12.5%
Steel Distributors & Warehouses Christmas Lights & Decorations	9,019 8,959	1,294 1,295	87	3,042 950	41	66.7% 47.1%	46	0.0%	1	33.3% 0.0%
Warehousing Services	8,943	1,296	13	2,098	41 8		40	38.5%	0	0.0%
Auto Diagnostic Service	8,925	1,297	47		33		14	29.8%	0	0.0%
Geothermal Heating & Cooling	8,920	1,298	31	1,526	17		14		0	0.0%
Health Care - Staffing	8,911		29		12		16	55.2%	1	3.4%
First Aid Instruction	8,896	1,300	33 48	1,491	24		20	27.3%	0	0.0% 4.2%
Concierge Services Shopping Centers & Malls	8,888 8,858	1,301 1,302	48		26 28		16	41.7%	4	8.3%
Ice Cream & Frozen Desserts - Dealers	8,841		44	1,328	28		14		2	4.5%
Surgical Centers	8,823	1,304	35		29		6	17.1%	0	0.0%
Laundries	8,820	1,305	167		84		79		4	2.4%
Insurance - Funeral	8,818 8,813	1,306 1,307	32	2,738 1,510	4 13		1 14	20.0%	0	0.0% 15.6%
Video Equipment - Sales & Rentals Valet Service	8,813	1,307	32 87		54		33	43.8%	5	0.0%
Pet Exercising Service	8,804		21		13		7	33.3%	1	4.8%
Sports Bar	8,800	1,310	86	958	43	50.0%	41		2	2.3%
Concrete Repair/Leveling	8,793	1,311	24	1,684	14		7	29.2%	3	12.5%
Gates	8,777	1,312	46		25		20		1	2.2%
Fishing Tackle Dealers Social Media	8,768 8,768	1,313 1,313	43 83		18 62		23 21	53.5% 25.3%	2	4.7% 0.0%
Books - Wholesale	8,762	1,315	76	1,029	47	61.8%	27	35.5%	2	2.6%
Pyramid Companies	8,754	1,316	22	1,747		36.4%	12	54.5%	2	9.1%
Drafting Services	8,744	1,317	9	2,359	5	55.6%	4	44.4%	0	0.0%
Fountains - Garden, Display	8,730	1,318	27	1,017	15	55.6%	11	40.7%	1	3.7%
Timber & Timberland Companies Paving Materials	8,667		12 10			58.3% 70.0%	5	41.7%	0	0.0% 10.0%
Paving Materials Automobile Dealers - Imported Cars	8,656 8,650	1,320 1,321	126	2,281 781	98		28	20.0%	1	0.0%
Wallpapers & Wallcoverings - Retail	8,648	1,322	62		21	33.9%	41		0	0.0%
Management Training	8,576	1,323	9	2,359	5	55.6%	3	33.3%	1	11.1%
Organizing Services - Household & Business	8,574	1,324	9	2,359	5	55.6%	4	44.4%	0	0.0%
Videotape, CD, & DVD Duplication & Transfer Services	8,540	1,325 1,326	37	1,429 2,738	25	67.6%	11	29.7%	1	2.7%
Bullion Coin Dealers Boat Renting & Leasing	8,522 8,509	1,326	71		35	100.0% 49.3%	27	0.0%	0	0.0% 12.7%
Pension & Profit Sharing Plans	8,509	1,327	29		25		4	13.8%	0	0.0%
Desktop Publishing	8,506	1,329	24	1,684	14	58.3%		33.3%		8.3%
Bonds - Surety & Fidelity	8,489	1,330	5	2,738	4	80.0%	1	20.0%	0	0.0%
Eyesight Training	8,424		44		27		17	30.070	0	0.070
Petroleum Crane Service	8,405 8,389	1,332 1,333	10	-,	4		5	60.0%	0	0.0%
Glass - Block	8,346	1,333	6		<u>4</u>	83.3%	1	33.3% 16.7%	0	0.0%
Termite Control	8,332	1,335	16	1,962	10	62.5%	6	37.5%	0	0.0%
Farm Equipment - Repair & Parts	8,286	1,336	24	1,684	13	54.2%	11	45.8%	. 0	0.0%
Magazine Sales by Mail	8,257		120		70		28	23.3%	22	
Painters - Commercial or Residential	8,253	1,338	83		30		43		10	
Balloons - Manned X-Ray Labs - Medical & Dental	8,247 8,237	1,339 1,340	97 54		57 39	58.8% 72.2%	33	34.0% 24.1%	1 /	7.2% 3.7%
Consultant - Planning	8,237		24		13		13	45.8%	2	0.0%
Consultant - Hamming	0,231	1,541	24	1,004	13	J4.270	. 11	43.070	· · · · · · · · · · · · · · · · · · ·	0.070

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Spas & Hot Tubs - Supplies & Parts	8,219	1,342	95 53	905	46	48.4%	46 17	48.4%	3	3.2% 9.4%
Divorce Assistance Deck Builder	8,211 8,207	1,343 1,344	36	1,215 1,443	31 13		17	32.1% 52.8%	5	9.4%
Construction Equipment Sales / Services	8,201	1,345	54		25		28	51.9%	1	1.9%
Nurses	8,198	1,346	8	2,437	7	87.5%	1	12.5%	0	0.0%
Brick - Concrete, Pumice	8,168	1,347	28		16 46		11	39.3%	1	3.6%
Waste Containers Welding Equipment & Supplies	8,159 8,155	1,348 1,349	52 32		46 16		15	11.5% 46.9%	0	0.0% 3.1%
Trailers - Camping & Travel	8,137		69		41		28	40.6%	1 0	0.0%
Consultants - Medical	8,109	1,351	21	1,775	13	61.9%	8	38.1%	0	0.0%
Junk Removal	8,095	1,352	19	1,835	11		7	36.8%	1	5.3%
Bathroom Remodeling - Walk-In Tubs	8,087	1,353	61		57		3	4.9%	1	1.6%
Police Equipment	8,067	1,354	71		52		19	26.8%	0	0.0%
Video Games - Supplies & Parts Foundries	8,063 8,059	1,355 1,356	278 10	459 2,281	161 4		117	42.1% 60.0%	0	0.0%
MRI (Magnetic Resonance Imaging)	8,058	1,357	26	1,645	23		3	11.5%	0	0.0%
Roofing Equipment & Supplies	8,056	1,358	25	1,665	13	52.0%	12	48.0%	0	0.0%
Advertising - Outdoor	8,019	1,359	21		11		5	23.8%	5	23.8%
Tractor Equipment & Parts	8,018	1,360	37		29		8	21.6%	0	0.0%
Orthopedic Appliances Contractors - Ceiling	8,015 7,997	1,361 1,362	35 16	1,459 1,962	25 11		10	28.6% 31.3%	0	0.0%
Lasers	7,997	1,362	74		39		25	31.3%	10	13.5%
Fire Protection Consultants	7,978	1,364	10	2,281	4	40.0%	6	60.0%	0	0.0%
Plumbing - Contractor	7,965	1,365	66	1,090	47	71.2%	18	27.3%	1	1.5%
Tanning Salons Equipment & Supplies	7,914	1,366 1,367	50	1,255 950	24	48.0%	25	50.0%	1	2.0%
Medical Imaging Services	7,892		87		53		21	24.1%	13	
Ranches Television & Radio Parts - Retail	7,884 7,850	1,368 1,369	23 54		16 42		10	30.4% 18.5%	0	0.0% 3.7%
Lumber - Wholesale	7,830	1,370	10			50.0%	3	30.0%	2	20.0%
Mailing Services - International	7,837	1,371	45	1,311	38	84.4%	6	13.3%	1	2.2%
Perfume - Wholesale & Manufacturers	7,810	1,372	50		26		15	30.0%	9	18.0%
Aircraft Parts & Supplies	7,759	1,373	23		10		12	52.2%	1	4.3%
Ammunition & Reload Equipment & Supplies	7,757 7,738	1,374 1,375	304 52	433	89 39		211	69.4% 25.0%	4	1.3% 0.0%
Pest Control Supplies & Equipment Trailer Hitches	7,738	1,375	23	1,233 1,714	39 17		13	25.0% 17.4%	3	8.7%
Tourists Attractions	7,732	1,370	91	920	46		42	46.2%	3	3.3%
Social Security Services	7,726	1,378	12		9	75.0%	2	16.7%	1	8.3%
Divers Equipment & Supplies	7,722	1,379	41		29		10	24.4%	2	4.9%
Saddlery & Harness	7,709	1,380	43		29		13	30.2%	1	2.3%
Vertical Blinds Fire Damage Restoration	7,703 7,678	1,381 1,382	37 19		24 18		12	32.4% 5.3%	1	2.7% 0.0%
Meat Brokers	7,671	1,383	34		24		7	20.6%	3	8.8%
Mobile Apps	7,668	1,384	241		128		89	36.9%	24	
Floor Waxing, Polishing & Cleaning	7,658	1,385 1,386	19	1,835	7	36.8%	11	57.9%	1	5.3%
Mailing Machines & Equipment	7,653	1,386	137		127		10	7.3%	0	0.0%
Insurance Agents The Distributors & Manufacturers	7,636	1,387	76 273		65 265		11	14.5%	0	0.0%
Tire Distributors & Manufacturers Warehouses - Merchandise	7,636 7,635	1,387 1,389	83		53		23	2.9% 27.7%	7	0.0% 8.4%
Tuck Pointing	7,634	1,390	19	1,835	7	36.8%	10	52.6%	2	10.5%
Doors - Installation	7,629	1,391	36		18		15	41.7%	3	8.3%
Parking Attendant Service	7,609	1,392	125		86		37	29.6%	2	1.6%
Siding Materials Annuities	7,608 7,562	1,393	16	1,962 3,278	8	50.0% 100.0%	7	43.8% 0.0%	1	6.3% 0.0%
Annuities Personal Security Guard Service	7,562	1,394 1,395	2	3,278 2,878	2	100.0%	0	50.0%	0	0.0%
Home Automation	7,551	1,396	28	1,589	16		12	42.9%	0	0.0%
Oxygen	7,550	1,397	30	1,547	27		3	10.0%	0	0.0%
Student Exchange Programs	7,550	1,397	33		22		10	30.3%	1	3.0%
Insurance - Workers Compensation	7,546	1,399	22 55	1,747	20	90.9%	2	9.1%	0	0.0%
Weed Control Service DVD sales & service	7,522 7,498	1,400 1,401	55 152	1,193 702	51 29		105	7.3% 69.1%	0 18	0.0% 11.8%
Door-to-Door Sales - Meat	7,498	1,401	98	702 892	41		48	49.0%	18	9.2%
Toys - Wholesale & Manufacturers	7,492	1,403	124	792	93	75.0%	31	25.0%	0	0.0%
Photographers - Aerial	7,474	1,404	49	1,268	22	44.9%	22	44.9%	5	10.2%
Dressmakers Control of the Control o	7,470	1,405	187	612	109		77	41.2%	1	0.5%
Stock Quotation Boards & Systems Petroleum Products	7,467 7,466	1,406 1,407	11 43		3 20	27.3% 46.5%	<u>8</u>	72.7% 51.2%	0	0.0% 2.3%
Fertilizers Fertilizers	7,465	1,407	27		20		22	7.4%	1	0.0%
Vinyl Repair	7,455	1,409	27		11		16	59.3%	0	0.0%
Inventory Service	7,451	1,410	3	3,042	2	66.7%	1	33.3%	0	0.0%
Christmas Trees	7,422	1,411	66		61		5	7.6%	0	0.0%
Oil Tank Removal & Installation	7,397		18		13			27.8%	0	0.0%
Tile - Ceramic - Manufacturers & Distributors Toilets - Portable	7,395 7,388	1,413 1,414	31	1,526 1,747	11 18		20	64.5% 18.2%	0	0.0%
Automated Teller Machines	7,388		26		21		5	18.2%	0	0.0%
Water Supply Systems	7,375	1,416	86	958	67		18	20.9%	1	1.2%
Motion Picture Film Editing	7,364	1,417	14	2,053	4	28.6%	10	71.4%	0	0.0%
Staffing - Technical	7,363	1,418	17	1,925	12	70.6%	4	23.5%	1	5.9%
Printers - Business Forms	7,362	1,419	32		25 27			21.9%	0	0.0% 2.5%
Art Instruction & Schools	7,349	1,420	40	1,384	27	67.5%	12	30.0%	1 1	2.5%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Posters Traffic & Parking Consultants	7,341 7,341		125 131	784 762	51 123		72	57.6% 5.3%	2	1.6%
Material Handling Equipment	7,341		11		7		3	27.3%	1	9.1%
Metal Finishers	7,335 7,334	1,424	16	1,962	13	81.3%	3	18.8%	0	0.0%
Auto Service - Rust proofing Shops	7,334	1,425	41	1,366	37		4	9.8%	0	0.0%
Home Staging Shirts - Custom Made	7,315 7,314	1,426 1,427	15 117		11 55		4 57	26.7% 48.7%	0	0.0%
Hydraulic Equipment & Supplies	7,314	1,428	53	1,215	39		14	26.4%	0	0.0%
Naturopaths	7,244	1,429	7	2,529	3	42.9%	4	57.1%	0	0.0%
Lifts	7,220	1,430	17	1,925	12		5	29.4%	0	0.0%
Womens Apparel - Wholesale & Manufacturers	7,211	1,431	11	-/		63.6%	4	36.4%	0	0.0%
Safety & Rescue Equipment Sales & Services Gymnasiums - Equipment & Supplies	7,190 7,175	1,432 1,433	30 28	1,547 1,589	17 16		13	43.3% 42.9%	. 0	0.0%
Bank Equipment & Supplies	7,173	1,434	63	1,118	51		12	19.0%	0	0.0%
Carpet & Rug Cleaning Equipment& Supplies	7,160	1,435	11	2,221	7	63.6%	3	27.3%	1	9.1%
Uniform Supply Service	7,144	1,436	43		29		14	32.6%	0	0.0%
Cabinet Maker	7,141		31		13		16	51.6%	2	6.5%
Denturist Laboratory Equipment & Supplies	7,131 7,122	1,438 1,439	22	1,747 1,714	20 13	90.9% 56.5%	10	9.1% 43.5%	. 0	0.0%
Economic Research & Analysis	7,122		33		12		21		0	
Hospital Consultants	7,100	1,441	102	875	65	63.7%	37	36.3%	0	0.0%
Mirrors	7,096	1,442	19	1,835	9	47.4%	9	47.4%	1	5.3%
Nutrition	7,087	1,443	16	1,962 1,215	10		. 6	37.5%	0	0.0%
Charity - Human Services (i.e. assistance to individuals & families) Butchering	7,086 7,085	1,444 1,445	53 31	1,215 1,526	39 8		14 21	26.4% 67.7%	0	0.0%
Trailers - Equipment & Parts	7,085		31		20		21	20.0%	2 0	
Environmental Testing & Consulting	7,002	1,447	32	1,510	23		9	28.1%	0	0.0%
Truck Caps & Shells	7,062	1,448	21		13		5	23.8%	3	14.3%
Covers - Protective	7,053		91		68		23	25.3%	0	0.070
Book, Compact Disc, & DVD Clubs	7,052	1,450	196		153		27	13.8%	16	
Jewelers - Supplies Ski Equipment - Retail	7,032 7,029	1,451 1,452	16 51		11 25		33	25.0% 45.1%	1	6.3% 5.9%
Picture Frames - Manufacturers Supplies	7,029	1,452	13		25		7	53.8%	3	0.0%
Test Publishers	7,023	1,454	64		59		4	6.3%	1	1.6%
Water Works Contractors	7,011	1,455	23		15	65.2%	7	30.4%	1	4.3%
Van Conversions & Accessories	7,009	1,456	31		20		10	32.3%	1	3.2%
Speech & Language Pathologists	6,945 6,944	1,457 1,458	35	1,747	13	59.1%	9	40.9% 57.1%	0	0.0%
Toner Cartridges Brake Service Equipment	6,944	1,458	48		15 25		20	47.9%	0	0.0%
Equestrian Services	6,926	1,460	31		16		15	48.4%	0	
Food - Sales & Delivery	6,924		90	935	60		28			2.2%
Notaries Public	6,923 6,893	1,462	54	1,203 1,962	27		27	50.0%	0	0.0%
Fraternal Organizations		1,463 1,464	16 89	1,962	11 62	68.8%	4 24	25.0%	1	6.3%
Clocks - Dealers Automation Systems & Equipment	6,875 6,859	1,464	152		146		24	27.0% 3.9%	3	0.0%
Attorneys Service Bureaus	6,858	1,466	7	2,529	5	71.4%	2	28.6%		0.0%
Garbage Disposal Equipment - Industrial & Commercial	6,851	1,467	540		521	96.5%	16	3.0%	3	0.6%
Swimming Instruction	6,838	1,468	50		31		15	30.0%	4	8.0%
Batteries - Storage-Retail	6,824	1,469	29	-/	13		10	34.5%	6	20.7%
Aluminum Products Linen Supply Service	6,801 6,801	1,470 1,470	18 17		16 10		7	11.1% 41.2%	. 0	0.0%
Fishing Charters	6,799	1,472	35		26		8	22.9%	1	2.9%
Nursery Stock Dealers	6,778	1,473	44		20		24	54.5%	0	0.0%
Signs - Equipment & Supplies	6,765	1,474	94		94		0	0.0%	0	0.0%
Basement - Finishing	6,758	1,475		2,437	7	87.5%	1	12.5%	0	0.0%
Barter & Trade Exchanges	6,749 6,735	1,476 1,477	34 11		22 11		12	35.3% 0.0%	0	0.0%
Screening - Tenant Insurance - Fire & Flood Specialists	6,735	1,477	11		II R	80.0%	2	20.0%	, 0	0.0%
Nurses Registries	6,725	1,479	7		4		3	42.9%	0	
Oil Producers	6,712	1,480	16	1,962	5	31.3%	10	62.5%	1	6.3%
Pianos - Tuning & Repair	6,701	1,481	17		8	47.1% 75.0%	8	47.1% 25.0%	1	5.9%
Plastics - Molders Screen Repair	6,697 6,694	1,482	22		14		3	25.0% 36.4%	0	0.0%
Concrete Breaking, Cutting, Sawing	6,685	1,483	22		2		8 n	0.0%	0	
Police & Fire Organizations	6,673	1,485	4	2,878	2	50.0%	2	50.0%	0	0.0%
Computers - Rent & Lease	6,667	1,486	438		418	95.4%	19	4.3%	1	0.2%
Railings	6,662		6		1		5	83.3%	0	
Clinics - Sleep Centers	6,657	1,488	47		35		11	23.4%	1	2.1%
Gourmet Shops Fur Business - Retail	6,636 6,629	1,489 1,490	16 18		13 13		2	12.5% 16.7%	1 2	6.3%
Golf Courses - Public	6,618	1,490	53	1,077	30		22	41.5%	1	1.1%
Air Cargo & Package Express Service	6,617	1,492	43		18		24	55.8%	i i	2.3%
Coffee & Tea Shops	6,604		85		65		19	22.4%	1	1.2%
Disability Access Equipment	6,601	1,494	27		25		2	7.4%	0	0.070
Solar Energy Equipment & Systems Supplies & Parts Oilfield Equipment	6,587 6,569	1,495 1,496	12	2,162	8	66.7% 0.0%	3	25.0%	1	8.3%
Lawn & Garden Pond Dealers & Supplies	6,569	1,496	31		18		10	100.0% 32.3%	3	9.7%
Physicians & Surgeons - Cardiology Services	6,565	1,498	23		17		5	21.7%	, 1	4.3%
Plants - Retail	6,563	1,499	65		48		16	24.6%	1 1	1.5%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Shoes - Custom Made	6,558	1,500	132		76		53	40.2%	3	2.3%
Veterans & Military Organizations Physicians & Surgeons - Anesthesiologists	6,541 6,538	1,501 1,502	14 47		35	64.3% 74.5%	12	35.7% 25.5%	0	0.0%
Factoring Service	6,530	1,502	22			27.3%	16	72.7%	0	0.0%
Stamps - Collectors	6,530 6,529	1,503 1,504	28	1,747 1,589	20	71.4%	4	14.3%	4	
Leather Goods - Dealers	6,521	1,505	128	773	94	73.4%	29	22.7%	5	3.9%
Snowmobiles	6,519	1,506	61		49		11	18.0%	1	1.6%
Video Tape Duplication Service	6,509	1,507	33		17		11	33.3%	5	15.2%
Accumulators	6,490	1,508 1,509	39 76	1,401	18	46.2%	21 42	53.8% 55.3%	22	0.0% 28.9%
Grant Writers Furniture - Unfinished	6,468 6,461	1,509	76	1,029 1,714	12 19		42	17.4%	22	0.0%
Printing Brokers	6,457	1,510	10		3	30.0%	7	70.0%	0	0.0%
Physicians & Surgeons - Gastroenterology	6,448	1,512	44		36		8	18.2%	0	0.0%
Invitations & Announcements	6,447	1,513	35	1,459	22	62.9%	13	37.1%	0	0.0%
Printing Equipment	6,428	1,514	14		7	50.0%	7	50.0%	0	0.0%
Travel Escorts	6,416	1,515	8	2,437	6	75.070	2	25.0%	0	0.0%
Horse Training	6,411	1,516	12		9		3	25.0%	0	0.0%
Beverages - Wholesale & Distribution	6,392	1,517	12	2,878	3	75.0%	1	25.0%	0	0.0%
Pumps - Dealers Balloons - Novelty & Toy	6,371 6,369	1,518 1,519	29		19	58.3% 65.5%	10	41.7% 34.5%	0	0.0%
Photo Imaging Service	6,361	1,519	258		168		59	22.9%	31	
Auto Smog Inspection	6,348	1,521	65		43		22	33.8%	0	0.0%
Tile Sales	6,321	1,522	27	1,614	20	74.1%	6	22.2%	1	3.7%
Vanity Publishers	6,321 6,317	1,522 1,523	99	886	77	77.8%	18	18.2%	4	4.0%
Moving Equipment Rental	6,295	1,524	40		24		15	37.5%	1	2.5%
Boat Covers, Tops & Upholstery	6,293	1,525	29		15		13	44.8%	1	3.4%
Food Brokers Congrete Posteration Scaling & Classing	6,280	1,526	27	1,614	13		14 19	51.9%	0	0.0%
Concrete - Restoration, Sealing & Cleaning Autograph Dealers	6,270 6,240	1,527 1,528	27 53		11	25.9%	39	70.4% 73.6%	1	3.7% 5.7%
Air Quality Service	6,233	1,529	19		16		39	15.8%	3	0.0%
Antennas	6,228	1,530	37				27	73.0%	2	5.4%
Utilities Underground - Locating	6,223	1,531	15		12		3	20.0%	0	0.0%
Pottery	6,221	1,532	34	1,476	18		14	41.2%	2	5.9%
News Service	6,219	1,533	40	1,384	27		12	30.0%	1	2.5%
Connectors - Electric	6,215	1,534	136		125		11	8.1%	0	0.0%
Waterproofing Materials	6,213	1,535	21		14		6	28.6%	1	4.8%
Septic Tanks - Treatment Supplies	6,183	1,536	41		34		7	17.1%	0	0.0%
Air Conditioning Equipment - Room Units Auto Services - Oil & Lube	6,155 6,152	1,537 1,538	24 356		20 308	83.3% 86.5%	44	16.7% 12.4%	0	0.0% 1.1%
Exterior Structures - Barn Construction	6,152	1,538	23		13		7	30.4%	4	13.0%
Attorneys & Lawyers - Traffic Law	6,128	1,540	14		3		10	71.4%	1	7.1%
Infomercials	6,125	1,541	75	1,035	69		6	8.0%	0	0.0%
Auto Appraisers	6,113	1,541 1,542	27	1,614	16		11	40.7%	0	0.0%
Advertising - Television	6,110	1,543	28		20		7	25.0%	1	3.6%
Transcription Service	6,103	1,544	8		5	62.5%	3	37.5%	0	0.0%
Food ServiceManagement	6,088	1,545	59		44		12	20.3%	3	5.1%
Campers - Wholesale & Manufacturers	6,077	1,546 1,547	58	1,160	43	74.1%	14	24.1%	1	1.7%
Marine Electronic Equipment & Supplies	6,076 6,076	1,547	33 10		21		12	36.4%	0	0.0%
Office Furniture & Equipment - Used Information Processing & Retrieval Equipment & Systems	6,065	1,547	10		1	70.0% 8.3%	11	30.0% 91.7%	0	0.0%
Tree Service - Pruning	6,062	1,549	34	1,476	10		17	50.0%	7	20.6%
Floors - Industrial	6,054	1,550 1,551	22		8		14	63.6%	,	0.0%
Metal Specialties	6,051	1,552	5		5		0	0.0%	0	0.0%
Contractor - Decorative & Specialty Concrete	6,046	1,553	24	1,684	12		12	50.0%	0	0.0%
Flight School	6,042	1,554	18	1,877	15		3	16.7%	0	0.0%
Auto Bumpers, Guards & Grilles	6,040	1,555	21		16		5	23.8%	0	0.0%
Musical Instruments - Repair	6,033	1,556	50		13		36	72.0%	1	2.0%
Army & Navy Goods	6,022	1,557	48		25		18	37.5%	5	10.4%
Tool & Die Makers Beads	6,018 5 999	1,558 1,559	19	3,278 1,835	13	100.070	0	0.0% 31.6%	0	0.0%
Check Verification & Recovery Service	5,999 5,996	1,559	51	1,835	49		2	31.6%	1 0	0.0%
Sports & Recreation	5,981	1,561	180		104		68	37.8%	8	4.4%
Variety Stores	5,966	1,562	77		47		27	35.1%	3	3.9%
Pallets & Skids	5,962	1,563	0	4,003	0	0.0%	0	0.0%	0	0.0%
Fireworks	5,959	1,564	9	2,359	5	55.6%	3	33.3%	1	11.1%
Bakers - Wholesale	5,957	1,565		2,437	6	75.0%	2	25.0%	0	0.0%
Wind Energy Systems	5,955	1,566	19		11		8	42.1%	0	
Oilfield Hauling Mediation Services	5,937	1,567 1,568	17	1/005	11		0	0.0%	0	0.0% 11.8%
Garage Organizers	5,925	1,568	17		11 11		4 7	23.5% 38.9%	2	0.0%
Trailers - Horse	5,922 5,921	1,569 1,570	21		18		7	9.5%	1	4.8%
Aircraft Dealers	5,921	1,570	9	2,359	4		5	55.6%	1	0.0%
Wineries	5,904	1,572	56	1,180	30		24	42.9%	2	3.6%
Lighting Consultants	5,878	1,573	10	2,281	5	50.0%	5	50.0%	0	0.0%
Drivers Education	5,874	1,574	31	1,526	23	74.2%	5	16.1%	3	9.7%
Nuts - Edible	5,871	1,575	13	2/030	9	05.270	4	30.8%	0	0.070
Advertising - Shoppers Guides	5,859	1,576	75	1,035	39		33	44.0%	3	4.0%
Insurance - Long Term Care	5,856	1,577	3	3,042	2	66.7%	0	0.0%	1	33.3%
Caskets	5,846	1,578	19	1,835	14	73.7%	5	26.3%	. 0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Costume Fabrics, Trim & Accessories Hats - Retail	5,833	1,579 1,580	50 114	1,255	38 56	70.070	11 55	22.0%	1	2.0%
Art Metal Work	5,819 5,817	1,580	25		56		18	48.2% 72.0%	. 3	4.0%
Couriers	5,809	1,582	19	1.835	11	57.9%	6	31.6%	2	10.5%
Carpet & Rug Repair	5,809 5,806	1,582 1,583	9	1,835 2,359	3	33.3%	4	44.4%	2	22.2%
Fish & Seafood - Wholesale	5,801	1,584	9	2,359	7	77.8%	2	22.2%	0	0.0%
Reading Instruction	5,783	1,585	7	2,529	7	100.0%	0	0.0%	0	0.0%
Internet-Based Telephone Service	5,764	1,586	85		51		29	34.1%	5	5.9%
Pipes & Smokers Articles	5,764 5,757	1,586 1,588	115 78	828 1,016	49 65		63	54.8% 16.7%	3	2.6% 0.0%
Surveillance Equipment, Sales & Service Inventors	5,749	1,589	70	2,633	5	83.3% 83.3%	13	0.0%	1	16.7%
Pipe	5,747	1,590	4		3	75.0%	0	0.0%	1	25.0%
Auto Dealers - Custom Design & Replica	5,746	1,591	29		12	41.4%	14	48.3%	3	10.3%
Window Shades - Equipment & Supplies	5,746	1,591	31	1,526	18		11	35.5%	2	6.5%
Cocktail Lounges	5,736	1,593	79		30		48	60.8%	1	1.3%
Auto Electric Equipment	5,728	1,594	35		24		11	31.4%	0	0.0%
Vacuum Equipment & Systems Building Cleaning - Exterior	5,728 5,727	1,594 1,596	36 13	1,443 2,098	28	77.8% 38.5%	8	22.2% 61.5%	0	0.0%
Medical Diagnostic Testing Facilities	5,725	1,590	41		28		12	29.3%	1	2.4%
The Check Cashing Protection Systems Check Cashing Protection Systems	5,724	1,598	235		229		3	1.3%	3	1.3%
Kitchen Cabinet Refacing	5,714	1,599	21	1,775	17		4	19.0%	0	0.0%
Dock Builders	5,707	1,600	15	2,018	5	33.3%	10	66.7%	0	0.0%
Teleconference Service	5,700	1,601	13	2,098	12	92.3%	1	7.7%	0	0.0%
Distributing Service - Circular, Sample	5,689	1,602	24		16		6	25.0%	2	8.3%
Fruits & Vegetables - Wholesale	5,685	1,603	13 12		9	69.2%	4	30.8%	0	0.0%
Wire & Cable - Electric Delicatessens	5,652	1,604 1,605	34		19	41.770	14	58.3%	0	0.0% 2.9%
Solar Energy Research & Development	5,648 5,641	1,605	13	2,098	19		14	41.2% 7.7%	1	0.0%
Audio-Visual Equipment - Service & Repair	5,630	1,607	41		20		19		2	4.9%
Stump Removal & Grinding	5,628	1,608	17		6		9	52.9%	2	11.8%
Beds - Electric & Adjustable	5,624	1,609	20	1,805	20	100.0%	0	0.0%	0	0.0%
Grocers - Wholesale	5,623	1,610	14	2,053	10	71.4%	4	28.6%	0	0.0%
Shoes - Wholesale & Manufacturers	5,602	1,611	110	846	82		27	24.5%	1	0.9%
Pet Fencing & Containment Systems	5,585	1,612	52		48		3	5.8%	1	1.9%
Baths - Equipment & Supplies Party Facilities	5,584	1,613	35 75	1,100	22 38		72	20.0% 42.7%	6	17.1% 6.7%
Yacht Brokers	5,574	1,614 1,615	18	1,035	38	50.0%	32	50.0%		0.0%
Employment Counseling	5,560 5,552	1,616	6		5		1	16.7%	0	0.0%
Engineers - Electrical	5,545	1,617	13		10		2	15.4%	1	7.7%
Genealogy Services	5,543	1,618	66	1,090	55	83.3%	10			
Industrial Consultants	5,541	1,619	4		0		4	100.0%	0	0.070
Plating	5,521 5,520	1,620 1,621	25	1,665 1,877	18		5	20.0%	2	8.0%
Travel Agent Mills	5,520	1,621	18 32	1,877	5	27.8%	3	16.7%	10	
Writers - Business Greenhouses	5,511 5,506	1,622	32 10		8 10		14	43.8% 0.0%	10	31.3% 0.0%
Bankruntcy Assistance & Services	5,504	1,623 1,624	31		16		8	25.8%	. 7	22.6%
Human Services Organizations	5,466	1,625	12		8	66.7%	3	25.0%	1	8.3%
Contest Arranging & Judging	5,452	1,626	33		28	84.8%	4	12.1%	1	3.0%
Concrete Construction Forms & Accessories	5,450	1,627	18		4		12	66.7%	2	11.1%
Pet Grooming - Mobile	5,442	1,628	20		10		10		0	0.070
Messenger Service	5,438 5,431	1,629	14				5	35.7%	1	7.1%
Compliance Consulting Towers	5,431 5,431	1,630 1,630	18 68		14 21		45	22.2%	0	0.0% 2.9%
Dolls - Retail	5,431	1,630	43		32		45	66.2% 25.6%	. 2	0.0%
Locksmiths Equipment & Supplies	5,424	1,633	53		21		24	45.3%	, U	15.1%
Animal Brokers & Dealers - Zoo, Circus	5,399	1,634	14	2,053	5	35.7%	8	57.1%) 1	7.1%
Online Retailer	5,395	1,635	240	516	127	52.9%	103	42.9%	10	4.2%
Utility Submetering & Billing	5,391	1,636	69	1,071	52	75.4%	17	24.6%	0	0.0%
Fire Protection Contractor	5,385	1,637	9		4		4	44.4%	1	11.1%
Floors - Raised	5,378	1,638	13	2,098	8	61.5%	4	30.8%	1	7.7%
Beer & Ale - Wholesale Interactive Media	5,353 5,348	1,639 1,640	6	2,633 3,042	5	83.3%	1	16.7% 66.7%	0	0.0%
Interactive Media Roof Structures	5,348	1,640	3	2,359	1	33.3%	2	66.7%	. 0	0.0%
Halls & Auditoriums	5,334	1,641	39		12		26	66.7%	1	2.6%
Meat - Processing	5,327	1,643	16		10	62.5%	6	37.5%	0	0.0%
Glaziers	5,313	1,644	10	2,281	5	50.0%	5	50.0%	0	0.0%
Group Homes	5,305	1,645	3		2		1	33.3%	0	
Lighting Fixtures - Wholesale & Manufacturers	5,292	1,646	24		23		1	4.2%	0	0.0%
Comic Books	5,289	1,647	78		34		42	53.8%	2	2.6%
Occupational Therapists	5,288 5,285	1,648	13	2,529 2,098	5	71.4%	2	28.6%	0	0.0%
Dryer Vent Cleaning Vending Machines - Supplies & Parts	5,285	1,649 1,650	13	2,098 1,459	12	23.1% 34.3%	23	61.5% 65.7%	2	15.4% 0.0%
Tax Reporting Service	5,283	1,651	60		22		36	65.7%		3.3%
Sales & Order Books	5,264	1,652	61		52		7	11.5%	2	3.3%
Tents - Rental	5,264	1,652	28	1,589	12	42.9%	16	57.1%	0	0.0%
Detective Agencies	5,249	1,654	14	2,053	7	50.0%	6	42.9%	1	7.1%
Glassware - Wholesale & Manufacturers	5,245	1,655	57		29		28	49.1%	0	0.0%
Oil Burners	5,225	1,656	22		16		6	27.3%	0	0.0%
Massage Equipment & Supplies	5,214	1,657	39	1,401	21	53.8%	16	41.0%	2	5.1%

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Hardware - Wholesale & Manufacturers	5,202	1,658	14		12		2	14.3%	0	0.0%
X-Ray Labs - Industrial Outdoor Kitchens	5,170 5,168	1,659 1,660	23 18		10 11		13	56.5% 38.9%	0	0.0%
Colon Hydrotherapy - Colonic Therapy	5,163		26	1,645	25		í	3.8%	0	0.0%
Collection Agencies - Government Loans	5,161	1,661 1,662	9	2,359	2	22.2%	7	77.8%	0	0.0%
Renewable Energy	5,158	1,663	21	1,775	12		9	42.9%	0	0.0%
Gas - Industrial & Medical - Cylinder & Bulk	5,155	1,664	14		14		0	0.0%	0	0.0%
Trailers - Truck	5,149	1,665	17		10		7	41.2%	0	0.0%
Oils - Essential Tile - Non-Ceramic - Manufacturers & Distributors	5,145 5,144	1,666 1,667	27	2,633 1,614	<u>5</u> 17	83.3% 63.0%	0	0.0% 33.3%	1	16.7% 3.7%
Food Processing Equipment & Supplies	5,144	1,668	11		7	63.6%	4	36.4%	1	0.0%
Government - County	5,130	1,669	16		11		5	31.3%	0	0.0%
Videographers	5,115	1,670	66		25		36	54.5%	5	7.6%
Bartending Instruction	5,114	1,671	18	1,877	13	72.2%	4	22.2%	1	5.6%
Antiques - Reproductions	5,107	1,672	15		7	46.7%	8	53.3%	0	0.0%
Office Furniture & Equipment - Installation	5,100	1,673	1	3,549	1	100.0%	0	0.0%	0	0.0%
Document Imaging & Scanning Service	5,090	1,674	32			21.9%	15	46.9%	10	31.3%
Baby Sitters	5,078	1,675	58	2,878		75.0%	1 7	25.0%	0	0.0%
Debt Repayment Plan Coffee Brewing Devices	5,075 5,058	1,676 1,677	58		51 46		19	12.1% 28.8%	0	0.0% 1.5%
Hardscapes	5,057	1,678	11		40		5	45.5%	1 2	18.2%
Dental Hygienists	5,046	1,679	50		33		15	30.0%	2	4.0%
Child Support Enforcement	5,045	1,680	51	1,247	51		0	0.0%	0	0.0%
Environmental, Conservationist & Ecol Org	5,044	1,680 1,681	10	2,281	6	60.0%	3	30.0%	1	10.0%
Teeth Whitening Services	5,036	1,682	49		15		30	61.2%	4	8.2%
Custom Framing	5,034	1,683	12		9	73.070	2	16.7%	1	8.3%
Antiques - Repair & Restore	5,032	1,684	25	1,665		28.0%	15	60.0%	3	12.0%
Artists - Fine Art Pet Supplies & Foods - Wholesale	5,028 5,013	1,685 1,686	26 34	1,645 1,476	13 25	50.0%	12	46.2% 23.5%	1	3.8% 2.9%
Media Consultant	4,987	1,687	47		12		11	23.5%	24	
Government - State	4,977	1,688	277		261		16	5.8%	24	0.0%
Tents	4,962	1,689	14		11	78.6%	3	21.4%	0	0.0%
Loan Servicing	4,956	1,690	116	822	83	71.6%	17	14.7%	16	13.8%
Contractor - Industrial	4,945	1,691	4	2,878	0	0.0%	4	100.0%	0	0.0%
Attorneys & Lawyers - Elder Law	4,942	1,692	14	2,053	12	85.7%	2	14.3%	0	0.0%
Engineers - Mechanical	4,932	1,693	12		7	58.3%	5	41.7%	0	0.0%
Interior Decorators & Designers Supplies	4,915	1,694	41		24		17	41.5%	0	0.0%
Refrigeration Equipment - Supplies & Parts	4,908 4,885	1,695 1,696	22	2,529 1,747	4	57.1% 31.8%	3	42.9% 63.6%	0	0.0% 4.5%
Wood Finishing Freight Traffic Service	4,885 4,884	1,696	43		36		14	14.0%	1	2.3%
Leather	4,878	1,698	36		10		26	72.2%	1 1	0.0%
Boilers - Repair & Cleaning	4,877	1,699	15	2,018	10		5	33.3%	0	0.0%
Baseball Clubs	4,874	1,699 1,700	37	1,429	25	67.6%	8	33.3% 21.6%	4	
Radioactivity Instruments, Supplies, Services	4,867	1,701	30		24	80.0%	3	10.0%	3	10.0%
Fasteners - Industrial & Construction	4,855	1,702	3	3,042	3	100.0%	0	0.0%	0	0.0%
Publishers Representatives	4,852	1,703	83		78		3	3.6%	2	2.4%
Fiber Optics	4,848	1,704	25	1,665	19	76.0%	6	24.0%	0	0.0%
Artists Agents Auto Race Cars	4,827 4,818	1,705 1,706	21 40		14 23		17	33.3%	0	0.0%
Auto Air Conditioning Equipment	4,818	1,706	18		16		1/	42.5% 11.1%	0	
Baby Accessories - Wholesale & Manufacturers	4,792	1,708	325	411	18		307	94.5%	0	0.0%
Venetian Blinds - Repair & Cleaning	4,785	1,709	723	3,278	10		1	50.0%	0	0.0%
Literary Agents	4,781	1,710	6		4		2	33.3%	0	0.0%
Shelving	4,774	1,711	15	2,018	13	86.7%	2	13.3%	0	0.0%
Business Credit Builder	4,768	1,712	10	2,281	8	80.0%	2	20.0%	0	0.0%
Window Tinting & Coating - Residential	4,765	1,713	7	2,529	2	28.6%	5	71.4%	0	0.0%
Machinery Rebuild & Repair	4,758	1,714	17			41.2%	9	52.9%	1	5.9%
Storm Windows & Doors - Repair	4,723	1,715	10		23	30.0%	6	60.0%	1	10.0%
Door-to-Door Sales - Cleaning Supplies Water Heaters - Repairing	4,704 4,703	1,716 1,717	31 13		23	74.2% 46.2%	/	22.6% 53.8%	1	3.2% 0.0%
Manufactured Homes - Equipment & Parts	4,703	1,717	13	2,098	<u> </u>	75.0%	7	25.0%	1 0	0.0%
Water - Bottled & Bulk	4,702	1,719	18		7	38.9%	10	55.6%	1	5.6%
Alternators & Generators - Auto Repair	4,699	1,720	40		16	40.0%	20	50.0%	4	10.0%
Florists - Wholesale	4,692	1,721	41	1,366	16	39.0%	25	61.0%	0	0.0%
Survival Products & Supplies	4,688	1,722	18		13	72.2%	5	27.8%	0	0.0%
Oil Well Services	4,685	1,723	1	3,549	. 0	0.0%	1	100.0%	0	0.0%
Soaps & Detergents	4,677	1,724	59		34		16	27.1%	9	15.3%
Sawmills Identification Card Service	4,672	1,725	41	3,549 1,366	13		1 26	100.0%	0	0.0% 4.9%
Electronic Instruments	4,669 4,659	1,726 1,727	69		30		25	63.4% 33.3%	16	
Diaper Service	4,651	1,727 1,728	27		16		7	25.9%	4	14.8%
Sales Presentations	4,650	1,729	4	2,878	2	50.0%	1	25.0%	1	25.0%
Biofeedback Therapists	4,645	1,730	12		3	25.0%	9	75.0%	Ō	0.0%
Motorcycles - Renting & Leasing	4,631	1,731	37	1,429	15	40.5%	22	59.5%	0	0.0%
Computers - Graphics	4,630	1,732	11		6	54.5%	3	27.3%	2	18.2%
Engines - Fuel Injection Service & Parts	4,630	1,732	15		7	40.770	7	46.7%	1	6.7%
Concrete Blocks & Shapes	4,624	1,734	10		9	90.0%	1	10.0%	0	0.0%
Facility Maintenance	4,623	1,735	9	2,359	6	66.7%	2	22.2%	1	11.1%
Plasma Centers	4,621	1,736	4	2,878	4	100.0%	. 0	0.0%	1 0	0.0%

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Attorneys & Lawyers - Patent	4,620	1,737	28 60	1,589	4	14.3%	23	82.1%	1	3.6%
Sewing Machines - Service & Repair Shuttle Bus	4,613 4,604	1,738 1,739	81	1,147 994	48 40		12	20.0%	0	0.0% 2.5%
Go-Karts	4,591	1,740	66		56		10	15.2%	0	0.0%
Arbitration Services	4,588	1,741	8	2,437	2	25.0%	6	75.0%	0	0.0%
Computer Printers Sales & Service	4,567	1,742	27		15		10	37.0%	2	7.4%
Water Coolers - Equipment & Supplies Grout Resurfacing & Repair	4,565 4,558	1,743 1,744	31		17	54.8% 53.8%	14	45.2% 46.2%	0	0.0%
Air Ambulance Service	4,556	1,745	16		13		3	18.8%	0	0.0%
Property Tax Lenders	4,551	1,746	6	2,633	6	100.0%	0	0.0%	0	0.0%
Appliances - Installation	4,546	1,747	47		25	53.2%	21	44.7%	1	2.1%
Photographic Equipment - Repair	4,539	1,748	27		22		5	18.5%	0	0.0%
Fruit & Vegetable Growers & Shippers	4,533	1,749	23		16		7	30.4%	0	0.0%
Lighting Equipment - Emergency Child Care - In Home	4,521 4,518	1,750 1,751	36 34		33 23	91.7% 67.6%	<u> </u>	8.3% 32.4%	0	0.0%
Trademark Agents & Consultants	4,507	1,752	27		7	25.9%	20	74.1%	0	0.0%
Home Health Services - Skilled	4,502	1,753	6	2,633	3	50.0%	3	50.0%	0	0.0%
Trampolines	4,497		20		19		1	5.0%	0	0.0%
Golf Instruction	4,494		22		10		9	40.9%	3	13.6%
Restaurant Management Attorneys & Lawyers - Wills, Trust & Probate	4,478 4,475	1,756 1,757	23	1,714 3,042	18	78.3% 100.0%	4	17.4% 0.0%	1	4.3% 0.0%
Braids	4,475	1,757	32				17	53.1%	1	3.1%
Ear & Body Piercing	4,460	1,759	18		11		7	38.9%	0	0.0%
Rifle & Pistol Ranges	4,457	1,760	8	2,437	7	87.5%	1	12.5%	0	0.0%
Beer & Ale - Retail	4,454 4,453	1,761 1,762	5	2,738	3	60.0%	2	40.0%	0	0.0%
Sperm Banks	4,453	1,762	6		4		2	33.3%	0	0.0%
Consultant - Public Sector Planning Karaoke Machines & Tapes	4,451 4,444	1,763 1,764	28 15		27 9	96.4% 60.0%	0	0.0% 26.7%	1	3.6% 13.3%
Tile & Marble	4,430	1,765	22		10		11	50.0%	1	4.5%
Guide Service	4,420	1,766	12		10	83.3%	2	16.7%	Ō	0.0%
Buildings - Concrete	4,416	1,767	6	2,633	2	33.3%	4	66.7%	0	0.0%
Bounce Houses	4,415	1,768	28		12		13	46.4%	3	10.7%
Electric Heating Elements	4,413	1,769	21		20		0	0.0%	1	4.8%
Food Products - Organic Appraisers - Antiques	4,412 4,407	1,770 1,771	98	892 2,633	14	14.3% 83.3%	84	85.7% 16.7%	0	0.0%
Packing & Crating Service	4,407	1,772	20	1,805	19		1	5.0%	0	0.0%
Ice	4,401	1,773	7	2,529	4		3	42.9%	0	0.0%
Real Estate - Rent to Own	4,397	1,774	18	1,877	11	61.1%	6	33.3%	1	5.6%
Crime Scene/Trauma Clean Up	4,396	1,775	7	2,529	5	71.4%	1	14.3%	1	14.3%
Livestock Breeders Electronic Mail Service	4,394 4,393	1,776 1,777	13 131		<u>5</u> 20	30.370	8	61.5% 84.7%	0	0.0%
Jeans	4,393		27		20 11		111	59.3%	0	0.0%
Booths - Toll, Parking	4,390		155		148		6	3.9%	1	0.6%
Surfboards	4,387	1./80	16	1,962	6	37.5%	9	56.3%	1	6.3%
Bolts & Nuts	4,383	1,781	18		2	11.170	16	88.9%	0	0.0%
Spices 0.5	4,383	1,781	80		33		47	58.8%	0	0.0%
Brick - Clay - Common & Face Home Decor, Accessories & Gifts - Online Retailer	4,381 4.376	1,783	202	2,070	183	30.070	16	50.0% 7.9%	0	0.0% 1.5%
Contractors - Gutters	4,372	1,785	41		165	39.0%	24	58.5%	1	2.4%
Attorneys & Lawyers - Social Security & Disability	4,360		6		4		2	33.3%	0	0.0%
Audio-Visual Equipment - Supplies & Parts	4,358	1,787	67		23		44	65.7%	0	0.0%
Horse Breeders	4,357	1,788	13		6		. 5	38.5%	2	15.4%
Scrapbooking	4,355	1,789	51 12		35 11		15	29.4%	1	2.0%
Gutter Leaf Guards Photography Schools	4,336 4,312	1,790 1,791	12		11		1	8.3% 6.3%	0	0.0% 12.5%
Chemical Cleaning - Industrial	4,312	1,791	17		9	52.9%	8	47.1%	0	0.0%
Rubber Stamps	4,309	1,793	9	2,359	7	77.8%	2	22.2%	0	0.0%
Electronics Research & Development	4,302	1,794	36	1,443	31	86.1%	5	13.9%	0	0.0%
Mason Contractors Equipment & Supplies	4,300	1,795	26	2,437	5	62.5%	3	37.5%	0	0.0%
Security Cameras Horse Dealers	4,300 4,287	1,795 1,797	16		14 10		12	46.2% 37.5%	0	0.0%
Aircraft Schools	4,279	1,798	10		3	30.0%	7	70.0%	0	0.0%
Marble & Terrazzo Cleaning & Service	4,277	1,799	3	3,042	2	66.7%	1	33.3%	0	0.0%
Woodworking Equipment & Supplies	4,276	1,800	9	2,359	8	88.9%	1	11.1%	0	0.0%
Window Tinting & Coating - Commercial	4,275	1,801	22		8	36.4%	14	63.6%	0	0.0%
E-Learning	4,273	1,802 1,803	18 12		11		4	22.2% 33.3%	3	16.7%
Water Analysis	4,272 4,270	1,803	12	2,162 3,549	8	0.0%	4	100.0%	0	0.0%
Escort Service - Personal Permanent Make Un	4,265		13		9		1	30.8%	0	
Hydraulic Equipment Repair	4,256	1,805	16		9	56.3%	5	31.3%	2	12.5%
Insurance - Dental	4,254	1,807	28	1,589	25	89.3%	2	7.1%	1	3.6%
Cleaning Compounds	4,249	1,808	94	907	81	86.2%	12	12.8%	1	1.1%
Self Defense Devices	4,247	1,809	25	1,665	17		8	32.0%	0	0.0%
Scales Cheerlanding Instruction	4,246		16		8		8	50.0%	0	0.0%
Cheerleading Instruction Skating Rinks	4,242 4,238	1,811 1,812	24 31		12 23		10	41.7% 25.8%	2	8.3% 0.0%
Insurance - Liability	4,230	1,813	12	2,162		66.7%	4	33.3%	0	0.0%
Oil Royalties	4,227	1,813	1	3,549	1	100.0%	. 0	0.0%	0	0.0%
Auto Floor Coverings	4,225	1,815	16		16		0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Painting - Faux Finishing	4,223	1,816	9	2,359	7	77.8%	2	22.2%	0	0.0%
Bar Coding Service Scaffolding & Aerial Lifts	4,218 4,213	1,817 1,818	11	2,529	- /	100.0% 54.5%	0	0.0% 45.5%	0	0.0%
Cabinet Refacing	4,211	1,819	10		1	10.0%	9	90.0%	0	0.0%
Theater Stage Play Houses	4,190		43		22		18	41.9%	3	7.0%
Physicians & Surgeons - Allergy	4,187	1,821	20		14	70.0%	6	30.0%	0	0.0%
Batteries - Dry Cell - Wholesale & Manufacturers	4,185	1,822	17		14		2	11.8%	1	5.9%
Job Listing & Advisory Services - Advanced Fee	4,182	1,823	23	1,714	4		16	69.6%	3	13.0%
Craft Galleries & Dealers Rubber Products	4,179 4,166	1,824 1,825	97	1,547	11 74		1/	56.7% 23.7%	2	6.7% 0.0%
Bird & Wildlife Supply Shops	4,158	1,826	28	1,589	21	75.0%	7	25.0%	0	0.0%
Glass, Mirror & Screen Companies	4,155	1,827	21		15		4	19.0%	2	9.5%
Aerospace Industries	4,141	1,828	1	3,549	1	100.0%	0	0.0%	0	0.0%
Student Housing	4,132		49		30		19	38.8%	0	0.0%
Real Estate - Short Sale	4,131	1,830	15 23	2,018	11		4	26.7%	0	0.0%
Stock & Bond Transfer Agents Giftware - Wholesale & Manufacturers	4,128 4,125	1,831 1,832	23		15 14	65.2% 60.9%	5	21.7% 39.1%	3	13.0%
Steel Processing	4,121	1,833	- 23		2	33.3%	4	66.7%	0	0.0%
Compressors	4,119		19		10		9	47.4%	0	0.0%
Hair Weaving	4,118	1,835	54	1,203	27	50.0%	27	50.0%	0	0.0%
Paintball - Games & Supplies	4,116	1,836	41		30		9	22.0%	2	4.9%
Car Wash & Polish Equipment & Supplies	4,106	1,837		2,529		100.0%	0	0.0%	0	0.0%
Endodontics Procious Comi-Procious & Synthetic	4,105 4,104	1,838	22	-/	19 6	00.170	3	13.6%	0	0.0%
Precious, Semi-Precious & Synthetic Musicians	4,104	1,839	20	1,805	<u> </u>	100.0% 35.0%	12	0.0% 65.0%	0	0.0%
Paving, Painting, Home Improvement - Itinerant Workers	4,090	1,841	26	1,645	2		16	61.5%	8	30.8%
Lamps & Lamp Shades - Retail	4,088	1,842	16		8	50.0%	7	43.8%	1	6.3%
Commercial Painting Contractor	4,074	1,843	8		2	25.0%	5	62.5%	1	12.5%
Designers - Industrial	4,067	1,844	30		12	40.0%	14	46.7%	4	13.3%
Metals - Precious - Sheet, Wire, Tubing	4,063	1,845	2	3,278	1	50.0%	1	50.0%	0	0.0%
Attorneys & Lawyers - DUI Mold Consulting & Testing	4,059 4,052	1,846 1,847	6 11	2,033	6	100.0% 63.6%	0	0.0% 36.4%	0	0.0%
Court Reporters	4,052		11		7	40.0%	4	60.0%	0	0.0%
Plants - Interior Design & Maintenance	4,048	1,849	8	2,437	- 2	100.0%	0	0.0%	0	0.0%
Publicity Service	4,045	1,850	28		23	82.1%	5	17.9%	0	0.0%
Judgment Recovery	4,043	1,851	20	1,805	5	25.0%	14	70.0%	1	5.0%
Decoration Contractors - Party, Convention	4,037	1,852	16		14		2	12.5%	0	0.0%
Gardeners	4,031	1,853	32		9	28.1%	22	68.8%	1	3.1%
College Admission Counseling Appliances - Small - Wholesale & Manufacturers	4,018 4,009	1,854 1,855	65 109	1,101 847	10 98		55	84.6% 8.3%	0	0.0% 1.8%
Shipping Room Supplies	4,009	1,856	39		19	48.7%	18	46.2%	2	5.1%
Boxes - Corrugated & Fiber	4,000	1,857	4		3	75.0%	1	25.0%	0	0.0%
Factors	3,999	1,858	2	3,278	2	100.0%	0	0.0%	0	0.0%
Veterinarians Equipment & Supplies	3,992 3,983	1,859	7	2,529 1,714	6	85.7%	1	14.3%	0	0.0%
Auto Manufacturers Equipment & Supplies	3,983	1,860	23	1,714	15		8	34.8%	0	0.0%
Office Buildings	3,977	1,861	19		16 4		3	15.8%	0	0.0%
Leather Goods - Repair Craft Instruction	3,971 3,969	1,862	12	2,102		33.3% 83.3%	0	66.7%	0	0.0% 16.7%
Project Management	3,960	1,864	5	2,738	3	60.0%	2	40.0%	0	0.0%
Horse Equipment & Supplies	3,958	1,865	33	1,491	27	81.8%	6	18.2%	0	0.0%
Water Gardens Fountains & Ponds	3,958	1,865	21		11		8	38.1%	2	9.5%
Scooters - Medical	3,953	1,867	27		23		4	14.8%	0	0.0%
Musical Instruments - Wholesale & Manufacturers	3,950	1,868	23	1,714	16		6	26.1%	1	4.3%
Store Fixtures Ticket Broker	3,945 3,942	1,869 1,870	43	2,529 1,340	<u>5</u> 29	71.4% 67.4%	12	28.6% 30.2%	0	0.0% 2.3%
Machine Tools - Repair & Rebuild	3,939	1,871	26		13		13	50.0%	1	0.0%
Advertising - Radio	3,934		40		38		2	5.0%	0	0.0%
Medical Transcription	3,926	1,873	7	2,529	5	71.4%	2	28.6%	0	0.0%
Television & Radio - Rent & Lease	3,923	1,874	7	2,529	5	71.4%	2	28.6%	0	0.0%
Alternators & Generators - Retail	3,916	1,875	17		13	76.5%	4	23.5%	0	0.0%
Oils - Petroleum	3,915	1,876 1,877	13		10 19		2	15.4% 38.7%	1	7.7% 0.0%
Mopeds Video Equipment - Service & Repair	3,914 3,910	1,877	31	1,526 1,547	19		12	40.0%	1	3.3%
Electrical Power Systems Maintenance	3,908	1,879	16		8	50.0%	7	43.8%	i	6.3%
Furnaces - Industrial	3,907	1,880	10		5	50.0%	3	30.0%	2	20.0%
Bicycles - Wholesale & Manufacturers	3,905	1,881	29	1,568	17	58.6%	9	31.0%	3	10.3%
Architectural & Construction Specs	3,897	1,882	6		3	50.0%	3	50.0%	0	0.0%
Physicians - Surgeons & Neurosurgeons	3,896	1,883	28		19	67.9%	9	32.1%	0	0.0%
Race Tracks	3,894 3,884	1,884 1,885	32 19	1/510	22 13		10	31.3%	0	0.0%
Optical Imaging Equipment & Systems Custom Brokers	3,884 3,879	1,885	19		13		b	31.6% 30.8%	0	0.0%
Movers - Office	3,872	1,887	13 8	2,437	7	87.5%	1	12.5%	0	0.0%
Mens Clothing & Furnishings - Wholesale & Manufacturers	3,871	1,888	31		17		13	41.9%	1	3.2%
Fertility Specialists	3,870	1,889	20	1,805	16	80.0%	4	20.0%	0	0.0%
Manufactured Homes - Rent & Lease	3,868	1,890	49		36		12	24.5%	1	2.0%
Better Business Bureaus	3,860	1,891	249		93		77		79	31.7%
Fuel Economizers	3,860	1,891	13	2,098	4	30.8%		38.5%	4	30.8%
Fashion Consultants Stadiums, Arenas & Athletic Fields	3,851 3,849	1,893 1,894	19 49		9	47.4% 71.4%	10	52.6% 26.5%	0	2.0%
Stadiums, Arenas & Athletic Fields	3,849	1,894	49	1,268	35	/1.4%	13	26.5%	1 1	2.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Contractor - Low Voltage Systems	3,846	1,895	13	4,003	0	0.0%	0	0.0%	0	0.0%
Pharmacies - Specialty Social Workers	3,828 3,817	1,896 1,897	13	2,098 1,835	11		2	15.4% 47.4%	0	0.0% 5.3%
Contractor - Water Conditioning	3,815	1,898	19		15		4	21.1%	0	0.0%
Assisted Living & Adult Family Homes	3,801	1,899	30	1,547	16		14	46.7%	0	0.0%
Referral - Doctor	3,800	1,900	66		50		16	24.2%	0	0.0%
Asbestos Consulting & Testing	3,798	1,901	2	3,278	1	30.070	1	50.0%	0	0.0%
Sheet Metal Equipment & Supplies	3,797	1,902	3 16	3,042	2	66.7%	1	33.3%	0	0.0%
Vacuum Cleaners - Supplies & Parts Second Hand Stores	3,796 3,793	1,903 1,904	10	1,962 1,510	11 21	68.8% 65.6%	10	25.0% 31.3%	1	6.3% 3.1%
International Trade Consultants	3,792	1,905	17		3	17.6%	14	82.4%	0	0.0%
Stone - Cast	3,786	1,906	6	2,633	2	33.3%	4	66.7%	0	0.0%
School Furniture & Equipment	3,778	1,907	7	2,529	6	85.7%	0	0.0%	1	14.3%
Labels - Paper	3,770	1,908	34		13		21	61.8%	0	0.0%
Cleaning Systems Press, Chemical Clinics - Pain Management	3,757 3,753	1,909	10 18	2,281 1,877	<u>5</u>	50.0% 88.9%	4	40.0% 11.1%	1	10.0% 0.0%
Records Management	3,753	1,910	34		25		4	11.1%	5	14.7%
Radiotelephone Communication - Equipment & Systems	3,746		13		5	38.5%	. 8	61.5%	0	0.0%
Health Care - Placement	3,745	1,913	3	3,042	3	100.0%	0	0.0%	0	0.0%
Packaging Machinery	3,740	1,914	0	4,003	0	0.0%	0	0.0%	0	0.0%
Employment Service - Virtual Assistant	3,736	1,915	7	2,529	4	57.1%	1	14.3%	2	28.6%
Sportswear - Wholesale & Manufacturers Souvenirs - Retail	3,733 3,728	1,916 1,917	30 24		19 14		11 10	36.7% 41.7%	0	0.0%
Sharpening Service	3,728		16		9		7	41.7%	0	
Photographic Mounts	3,716		16	1,962	15	93.8%	1	6.3%	0	0.0%
Smokers Information & Treatment	3,710		18	1,877	5	27.8%	12	66.7%	1	5.6%
Valves	3,701	1,921	2	3,278	2	100.0%	0	0.0%	0	0.0%
Drama/Acting Instruction	3,697	1,922	4		4	100.070	0	0.0%	0	0.0%
Water Wells - Pumps Sales & Service Picture Restoring	3,696 3,694	1,923 1,924	12 102		10 21		2 81	16.7% 79.4%	0	0.0%
Water Well Drilling Equipment & Supplies	3,693	1,924	102	2,878	4		01	79.4%	0	0.0%
Mutual Funds	3,681	1,926	75		71		4	5.3%	0	0.0%
Beauty Consultant	3,679		16		7		6	37.5%	3	18.8%
Airport Parking Reservations	3,674	1,928	40		27		13	32.5%	0	0.0%
Slip Covers	3,668	1,929	66	1,090	42		22	33.3%	2	3.0%
Mosquito Control	3,667	1,930	27	3,549	1	100.0% 70.4%	0	0.0%	0	0.0% 7.4%
Shoppers News Publications Dairy Products - Wholesale	3,663 3,659	1,931	8	-,	19	70.4% 37.5%	5	22.2% 62.5%	2	0.0%
Fence Posts & Fittings	3,659	1,932	10			80.0%	2	20.0%	0	0.0%
Martial Arts Supplies & Equipment	3,658	1,934	64	1,109	22		41	64.1%	1	1.6%
Diving Instruction	3,657	1,935	27	1,614	17		10	37.0%	0	0.0%
Countertop - Fabrication	3,649	1,936	11		9		2	18.2%	0	0.0%
Trailers - Transporting	3,647 3,645	1,937	11 23	2,221	3	27.3% 60.9%	5	45.5% 34.8%	3	27.3% 4.3%
Tools - Power Actuated Television & Radio Broadcast Schools	3,643	1,938	23	1,714 3,278	14		8	0.0%	1 1	0.0%
Dancing Supplies	3,641	1,940	26		13		13	50.0%	0	0.0%
Labeling	3,640		29		8		20	69.0%	1	3.4%
Mining Companies	3,633	1,942	9	2,359	5	55.6%	4	44.4%	0	0.0%
Insured Property Replacement Service	3,632	1,943	116		116	100.0%	0	0.0%	0	0.0%
Engravers - Mechanical	3,627 3,623	1,944	18	3,042 1,877	2 8	00.7 70	0	0.0%	1	33.3% 5.6%
Lighting Fixtures - Supplies & Parts Beds - Wholesale & Manufacturers	3,622	1,945	18		14		9	50.0% 11.8%	1 1	5.9%
Electric Equipment - Manufacturers	3,611	1,947	17		9	52.9%	7	41.2%	1	5.9%
Horse Riding/Horse Trail Rides	3,609	1,948	39	1,401	25		13	33.3%	1	2.6%
Astrologers	3,606	1,949	29	1,568	17	58.6%	12	41.4%	0	0.0%
Abrasives	3,598	1,950	13	2,000	10	76.9%	2	15.4%	1	7.7%
Developmental Disability Services	3,587		2	3,278	2	100.0%	0	0.0%	0	0.0%
Beer Home Brewing Equipment & Supplies Docks	3,571 3,568	1,952 1,953	11 16	-/		54.5% 62.5%	3	27.3% 37.5%	2	18.2% 0.0%
Gazebos	3,560	1,953	21		19		2	9.5%	0	0.0%
Wine Storage Equipment	3,558	1,955	5	2,738	3	60.0%	2	40.0%	0	0.0%
Cash Registers & Supplies	3,552	1,956	12	2,162	4	33.3%	8	66.7%	0	0.0%
Contractor - Metal Roofing	3,552	1,956	20	1,805	14		_4	20.0%	2	10.0%
Dental Equipment - Repair & Refinish	3,552 3,546	1,956 1,959	134 123	756 798	83 110		51 13	38.1%	0	0.0%
Newspaper Distributors Web Conferencing	3,546	1,959	123		110		13 n	10.6%	0	0.0%
Traffic Signs, Signals & Equipment	3,543	1,961	4	2,878	2	50.0%	2	50.0%	0	0.0%
Aluminum	3,536	1,962	20	1,805	13	65.0%	6	30.0%	1	5.0%
Decals	3,536	1,962	65	1,101	16	24.6%	47	72.3%	2	3.1%
Lie Detection Service	3,531	1,964	2	3,278	2	100.0%	0	0.0%	0	0.0%
Cabinet Hardware	3,529	1,965	13		8		0	0.0%	5	38.5%
Music & Messaging Services Online Payments	3,522 3,522	1,966 1,966	135 71	751 1,058	127 61		9	4.4%	2	1.5% 9.9%
Animal Registration & Identification	3,522		30		18		11	4.2% 36.7%	/	3.3%
Online Publications	3,517	1,969	148		121		27	18.2%	0	0.0%
Human Factors - Research & Development	3,511	1,970	11		9	81.8%	2	18.2%	0	0.0%
Telephone Solicitation Companies	3,511	1,970	62	1,126	35	56.5%	14	22.6%	13	21.0%
Swimming Pools - Maintenance	3,507	1,972	70		31		34	48.6%	5	7.1%
Bicycles - Repair	3,506	1,973	47	1,290	20	42.6%	21	44.7%	. 6	12.8%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
House Cleaning Equipment & Supplies	3,498	1,974	29	1,568	19	65.5%	10	34.5%	0	0.0%
Boilers - New & Used Dentist - Periodontist	3,497 3,496	1,975 1,976	11 26		10 21		1	9.1% 19.2%	0	0.0%
Traffic School	3,496	1,976	3	3,042	1	33.3%	2	66.7%	0	0.0%
Outboard Motors - Repair	3,496 3,495	1,978	53	1,215	22		26	49.1%	5	9.4%
Moldings	3,493	1,979	5	2,738	1	20.0%	4	80.0%	0	0.0%
Concrete Pumping Service	3,492	1,980	2	3,278	0	0.0%	1	50.0%	1	50.0%
Labor Organizations	3,490	1,981	4		3	75.0%	1	25.0%	0	0.0%
Audio-Visual Equipment - Rent & Lease	3,488 3,468	1,982 1,983	27	2,437 1,714	<u>3</u> 11	37.5% 47.8%	4	50.0% 52.2%	1	12.5%
Gasoline - Wholesale Assembly & Fabricating Service	3,466	1,983	23	2,633	11	16.7%	12	83.3%	0	0.0%
Truck Stops	3,446	1,985	20		15		5	25.0%	0	0.0%
Consultant - Strategic Planning	3,438	1,986	18	1,877	15	83.3%	3	16.7%	0	0.0%
Conference Centers	3,430	1,987	9	2,359	5	55.6%	4	44.4%	0	0.0%
Health Care Referral	3,429	1,988	9		6		2	22.2%	1	11.1%
Identification Equipment & Supplies	3,428	1,989	19	2,738	4 18		1	20.0%	0	0.0%
Waterbeds - Dealers Chairs - Wholesale & Manufacturers	3,428 3,427	1,989 1,991	19	1,835 1,160	39	94.7% 67.2%	19	5.3% 32.8%	0	0.0%
Breastfeeding Supplies & Information	3,424	1,991	24		24		19	0.0%	0	0.0%
Awards - Production & Engraving	3,421	1,993	50		10		40		0	0.0%
Hand Painting & Decorating	3,417	1,994	30		19	63.3%	7	23.3%	4	13.3%
Canvas Goods	3,415	1,995	185	617	176	95.1%	8	4.3%	1	0.5%
Paint - Wholesale & Manufacturers	3,413 3,411	1,996 1,997	12	2,162	- 8	66.7%	4	33.3%	0	0.0%
Farm Supplies	3,411	1,997	22	1,747	16		6	27.3%	0	0.0%
Erosion Control	3,410	1,998	3	3,042	2	66.7%	1	33.3%	0	0.0%
Wedding Officiant Motor coach Companies	3,408 3,407	2,000	11	2,555		33.070	4	44.4% 9.1%	0	0.0% 18.2%
Bed Bug Removal	3,407	2,000	81		27	72.7% 33.3%	44	9.1% 54.3%	10	12.3%
Body Care Products	3,396	2,001	90		35		54	60.0%	10	
Charity - Community Development & Civic Organizations	3,390	2,003	23		21		2	8.7%	0	0.0%
Electric Motors - Supplies & Parts	3,390	2,003	19		8	42.1%	11	57.9%	0	
Watch Bands	3,387	2,005	24		22	91.7%	2	8.3%	0	0.0%
Aviation Consultants	3,361	2,006	9	2,359	2	22.2%	7	77.8%	0	0.0%
Nursing Home Information & Referral	3,359	2,007	9	2,359		77.8%	2	22.2%	0	0.0%
Blood Banks & Centers	3,355	2,008 2,009	4	2,070	3	75.0% 100.0%	1	25.0%	0	0.0%
Attorneys & Lawyers - Employment & Workers Compensation Attorneys & Lawyers - Consumer Fraud	3,348 3,347	2,009	5/	3,278 1,203	41	75.9%	12	24.1%	0	0.0%
Mats & Matting	3,345	2,010	20	1,805	15		5	25.0%	0	
Trusses - Construction	3,345	2,011	1	3,549	1	100.0%	0	0.0%	0	0.0%
Physicians & Surgeons - Ear, Nose & Throat	3,340	2,013	28		24		4	14.3%	0	
Housing Authorities	3,335	2,014	26		24		2	7.7%	0	0.0%
Reloader Schemes	3,334 3,324	2,015 2,016	34	1,476		8.8%	27	79.4%	4	11.8%
Fingerprinting	3,324	2,016	16		13		2	12.5%	1	6.3%
Massage School	3,321	2,017	8		/	87.5% 50.0%	0	0.0% 33.3%	1	12.5%
Caulking Contractors Parties - Children	3,306 3,303	2,018 2,019	26		15		2	30.8%	3	16.7% 11.5%
Bedspreads - Retail	3,301	2,020	45		18		27	60.0%	0	0.0%
Electronic Testing Equipment	3,301	2,020	4	2,878	3	75.0%	1	25.0%	0	0.0%
Sewing Contractors	3,299	2,022	14	2,053	8		6	42.9%	0	0.0%
Surgical Appliances & Supplies	3,282	2,023	20		13		7	35.0%	0	
Stationers - Retail	3,281	2,024	18	1,877	12	66.7%		27.8%	1	5.6%
Music Distribution Service Display Fixtures & Materials	3,276 3,270	2,025 2,026	28		16 48		10	35.7% 10.9%	2	7.1% 1.8%
Display Fixtures & Materials Sky Diving	3,270	2,026	60		48 20		6	10.9%	1 31	1.8% 51.7%
Laundry Equipment	3,254	2,027	55		33		18	32.7%	31	7.3%
Plagues	3,247	2,029	15		- 55	40.0%	5	33.3%	4	26.7%
Engines - Fuel Conversion	3,246	2,030	10	2,281	5	50.0%	5	50.0%	0	0.0%
Numismatics	3,246	2,030	1	3,549	1	100.0%	0	0.0%	0	0.0%
Ventilating Systems - Cleaning	3,239	2,032	16		15		1	6.3%	0	0.0%
Editorial Services	3,235	2,033	39	1,401	28		6	15.4%	5	12.8%
Farming Service	3,229 3,226	2,034 2,035	10 20	2,281 1,805	<u>5</u>	50.0% 90.0%	5	50.0% 10.0%	0	0.0%
Tractor Repair & Service Cooking Instruction	3,226	2,035	19		18 10		2	10.0% 36.8%	0	10.5%
Jetski/Personal Watercraft	3,223	2,036	34		18		15	44.1%	1	2.9%
Stair Lifts	3,218	2,038	10		10		13	0.0%	0	0.0%
Fences - Vinyl	3,213	2,039	10	2,281	6	60.0%	4	40.0%	i o	0.0%
Watches - Wholesale & Manufacturers	3,213	2,039	25	1,665	14	56.0%	9	36.0%	2	8.0%
Motorcycles - Customizing	3,209	2,041	40		22		15	37.5%	3	7.5%
Air Pollution Control	3,199	2,042	21				14	66.7%	0	0.0%
Brewers Colimbia District	3,199	2,042 2,044	25	2,359	2	22.2%	7	77.8%	0	0.0%
Spiritualists Contractor - Crawl Space	3,195 3,189	2,044	25	1,665 2,878	15	60.0% 25.0%	9	36.0% 50.0%	1	4.0% 25.0%
Junk Dealers	3,189	2,045	13		1	25.0% 38.5%	2	15.4%	1	46.2%
Pavement & Floor Marking Services	3,176	2,040	13		- 6		7	53.8%	0	0.0%
Psychotherapist Psychotherapist	3,176	2,047	11	2,221	9	81.8%	2	18.2%	0	0.0%
Signs - Digital	3,169	2,049	28	1,589	4	14.3%	23	82.1%	1	3.6%
Tickets & Coupons - Printers & Suppliers	3,163	2,050	27		14	51.9%	9	33.3%	4	14.8%
Scalp Care	3,159	2,051	13		9	69.2%	3	23.1%	1	7.7%
Amusement Devices	3,153	2,052	19	1,835	9	47.4%	9	47.4%	1	5.3%

Contact 1.16	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Section 1,100 1,	Foresters - Consulting			0	4,003	0	0.0%	0	0.0%	0	0.0%
Content			2,054	19	1 835	<u>6</u>		14		1 1	12.5% 5.3%
These Amends				3		3		0		0	0.0%
Continues Networks Sports 1.10 2.00 3 2.00 1 6.50 1 1.10 2.00 2.00 1 2.00 3 2.00 1 2.00 3 3.00 1 2.00 3 3.00 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3 3.00 3			2,056	6	2,633	5		1		0	0.0%
Sub- Company	Drilling - Oil Well		2,058	4	2,878	1		1		2	50.0%
Jack Date				9		17	00.7 70	14		2	22.2% 35.4%
That Marked Control Control The Control Control The Control Control The Control Control The Control Th	Laser Therapy					7		14		17	12.5%
Incompany	Truck Manufacturers & Distributors			22		17		4		1	4.5%
Enterior	Typographers			0		0		0		0	0.0%
Street Supposed & Su				42		23		16		3	7.1%
Part Communication				17		5		12		0	0.0% 11.8%
South A Congress 3.100 3.400 3.101 4.000 3.101 4.000 3.101 4.000 3.101 4.000 3.101 4.000 3.101 4.000 3.101 4.000 3.101 4.000 3.101 4.000 3.101 4.000 3.101 4.000 4	Patio Cover	3,111				10		0		0	0.0%
Value Company Value Va	Cigar & Cigarette & Tobacco Dealers - Wholesale	3,106	2,068		2,281		40.0%	5	50.0%	1	10.0%
Cincal Modes						7		4		0	0.0%
Windows								5		0	0.0%
Total Purple 1.00								5		2	15.4% 0.0%
Special Versions - Spronge 3,072 2,072 11,775 11 5,24% 51 4,27% 13 4 4,27% 13 4 4,27% 13 4 4,27% 14								6		2	8.7%
Fig. Continue	Recreational Vehicles - Storage		2,073	21	1,775			9		1	4.8%
Dat Storage	Work Clothes - Retail			9		4		4		1	11.1%
Treatment Centers A Resistance. Information A Placement 3.644 2.679 4 2.478 2 50.0% 2 50.0% 0 0 0 0 0 0 0 0 0								1		0	0.0%
Treatment Centers A Resistance. Information A Placement 3.644 2.679 4 2.478 2 50.0% 2 50.0% 0 0 0 0 0 0 0 0 0		3,066	2,077	12	2,162	9		3	25.0%	0	0.0%
Machinery Specially Designed 30-02 2-080			2,078	19	2,878	2		7		0	0.0%
Pagent gleument h Service 3,041 2,081 29 1,666 12 41,4% 17 58,0% 0 0 0 17 170,007 170,				4		3		0		1	25.0%
Accounted Consultants	Paging Equipment & Service		2,081	29	1,568	12		17		0	0.0%
Speedmenters				28		20		7	25.0%	1	3.6%
Vacuum Channers - Wholesale & Nanufacturers 3,031 2,064 116 822 108 93.1% 6 3.2% 6 1.2%				3		2		1		0	0.0%
Adrines - Transmo Schoole 3, 0.02 2, 0.08 9 2, 2598 7 77, 8% 2 2, 22. 8 0 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				116		100		1		0	0.0% 1.7%
Flame Strikes Services				110		700		2	22.2%	2	0.0%
Photo Booth Rentals		3,015		5		5		0		0	0.0%
Chocolate & Corons 3,002 2,009 15 2,018 7 46,7% 6 40,0% 2 13 15 15 15 15 15 15 15	Photo Booth Rentals	3,014			1,645			17		2	7.7%
Fur Business - Wholesale & Manufacturers 3,0002 2,0901 18 1,877 12 66,7% 5 22,8% 1 5						18		12		0	0.0%
Theatrical Agencies	Chocolate & Cocoa					12		6		2	13.3%
Lawn & Garden Equipment & Supplies - Rental 2,974 2,093 9 1,401 19 48,7% 19 48,7% 19 17,7% 11 17,77% 17,77% 11 11 11 11 11 11 11		2 983	2,090					3		1 0	5.6% 0.0%
Florespect 2,958 2,095 58 1,160 36 62,1½ 21 36,2½ 1 1	Lawn & Garden Equipment & Supplies - Rental			39		19		19		1	2.6%
Sandwiches	Truck Washing & Cleaning					4		1		1	16.7%
Environment		2,958	2,095					5		0	0.0%
Environment		2,958	2,095					21		1	1.7% 6.7%
Covernment - U.S.			2,097	15		4		10		1 1	0.0%
Housewares - Wholesale & Manufacturers 2,953 2,100 33 1,491 21 63,696 12 36,496 0 0 0 0 0 0 0 0 0				. 8		4		2		2	25.0%
Filters - Air & Gas	Housewares - Wholesale & Manufacturers	2,953	2,100		1,491	21	63.6%	12	36.4%	0	0.0%
Drapery & Curtain Cleaners 2,939 2,103 13 2,098 9 69,2% 3 23,1% 1 7 7 50,4% 1 47,8% 5 21 2,936 2,104 23 1,714 7 7 30,4% 11 47,8% 5 21 2,936 2,106 82 2,939 7 77,8% 1 11,1% 1 1,1% 3 1 1 1,2% 3 3 2,006 82 986 78 55,1% 1 1,2% 3 3 3 2,006 82 986 78 55,1% 1 1,2% 3 3 3 2,006 82 986 78 55,1% 1 1,2% 3 3 3 2,006 82 986 78 55,1% 1 1,2% 3 3 3 2,006 82 986 78 55,1% 1 1,2% 3 3 3 2,006 82 986 78 55,1% 1 1,2% 3 3 3 2,006 2 3 3 3 3 3 3 3 3 3						5		6		0	0.0%
Suits - Custom Made 2,936 2,104 23 1,714 7 30,4% 11 47,8% 5 21 Pumping Contractors 2,933 2,105 9 2,359 7 77,8% 1 11,11,5% 3 3 Product Sales via Felephone 2,230 2,106 82 986 78 95,1% 1 1,12% 3 3 Product Sales via Felephone 2,230 2,107 68 1,075 31 45,6% 15 22,1% 22 32 Bost Transportina 2,294 2,108 26 1,645 10 38,5% 16 61,5% 0 0 Organic/Green Products 2,224 2,108 26 1,645 10 38,5% 16 61,5% 0 0 Organic/Green Products 2,294 2,110 19 1,835 12 63,2% 6 31,6% 1 5 Finalines - Gas 2,914 2,111 16 1,962 14 87,5% 2 12,5% 0 0 Electric Heatina Equipment - Wholesale & Manufacturers 2,911 2,112 3 3,042 3 100,0% 0 0,0% 0 0 Electric Heatina Equipment - Wholesale & Manufacturers 2,997 2,113 45 1,311 26 57,8% 17 37,8% 2 4 Computer Gamina Centers 2,895 2,114 74 1,043 40 54,1% 6 8,1% 28 37 Filtering Materials & Supples 2,894 2,115 8 2,437 7 87,5% 1 12,5% 0 0 Boarding - Horses 2,891 2,117 15 2,018 12 80,0% 1 6,7% 2 1 Olifield Complets 2,884 2,119 8 2,437 7 8,75% 3 3 18,8% 0 0 Contractors - Retaining Wall 2,880 2,120 9 2,359 2 2,22% 6 66,7% 1 11 Olifield Complets 2,884 2,119 8 2,437 7 8,75% 3 3,75% 0 0 Contractors - Cleas Action Settlement 2,880 2,120 9 2,359 2 2,22% 6 66,7% 1 11 Olifield Constitutes 2,884 2,119 8 2,437 5 6,25% 3 3,75% 0 0 Contractors - Retaining Wall 30 9,0% 3 9,1% 0 0 Olifield Constitutes 2,886 2,124 18 1,877 6 33,3% 12 66,7% 0 0 Olifield Constitutes 2,886 2,126 2 3,278 2 100,0% 0 0 0,0% 0 0 Olifield Constitutes 2,885 2,126 2 3,278 2 100,0% 0 0 0,0% 0 0 Olifield Constitutes 2,885 2,126 2 3,278 2 100,0% 0 0 0,0% 0 0 Olifie						13		0		0	0.0% 7.7%
Pumping Contractors 2,933 2,105 9 2,559 7 77,8% 1 11,1% 1 11						7		11		+ +	21.7%
Furniture Cleaning Product Sales via Telephone Product Sal	Pumping Contractors	2,933	2,105	9	2,359	7		1		1	11.1%
Soat Transporting		2,932	2,106		986	78	95.1%	1	1.2%	3	3.7%
Dramic/Green Products 2,922 2,109 20 1,805 15 75.0% 4 20.0% 1 1 5	Product Sales via Telephone	2,930	2,107	68	1,075	91	45.6%	15	22.1%	22	32.4%
Engines - Gas 2,916 2,110 19 1,835 12 63,2% 6 31,6% 1 5 Health Savings Administrators 2,914 2,111 16 1,962 14 87,5% 2 12,5% 0 0 Electric Heating Equipment - Wholesale & Manufacturers 2,911 2,112 3 3,042 3 100,0% 0 0,0% 0 0,0% 0 Electric Heating Equipment - Wholesale & Manufacturers 2,897 2,113 45 1,311 26 57,8% 17 37,8% 2 4 Computer Gaming Centres 2,897 2,114 74 1,043 40 54,1% 6 8,1% 6 8,1% 28 37 Filtering Materials & Supplies 2,894 2,115 8 2,437 7 87,5% 1 12,5% 0 0 Boarding - Horses 2,894 2,115 8 2,437 7 87,5% 1 12,5% 0 0 Music - Sheet 2,891 2,117 15 2,018 12 80,0% 1 6,7% 2 13 Olifield Supplies 2,887 2,118 0 4,003 0 0,0% 0 0,0% 0 Wire Products 2,884 2,119 8 2,437 5 62,5% 3 37,5% 0 0 Contractors - Retaining Wall 2,886 2,120 9 2,359 2 2,22% 6 66,7% 1 1 Administrators - Class Action Settlement 2,877 2,121 7 2,529 7 100,0% 0 0,0% 0 0 Olifield Consultants 2,872 2,122 11 2,211 5 45,5% 5 45,5% 1 9 Plumbers - Commercial 2,864 2,124 18 1,877 6 33,3% 12 66,7% 0 0 Armored Car Service 2,861 2,125 5 2,738 2 40,0% 1 20,0% 0 0 Roommate Referral Service 3,852 2,128 100 883 69 69,0% 30 30,0% 1 1 0 Roommate Referral Service 2,865 2,128 100 883 69 69,0% 30 30,0% 1 1 1 1 1 1 1 1 1								16		0	0.0%
Featin Savings Administrators 2,914 2,111 16 1,962 14 87.5% 2 12.5% 0 0 0		2,922	2,109			15		4		1	5.0% 5.3%
Electric Heating Equipment - Wholesale & Manufacturers 2,911 2,112 3 3,042 3 100.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0%		2,910	2,110			14		2		1	0.0%
Fax Transmission Service 2,897 2,113 45 1,311 26 57,8% 17 37,8% 2 4 4 4 4 4 4 4 4 4	Electric Heating Equipment - Wholesale & Manufacturers	2,911	2,112	3	3,042	3	100.0%	0	0.0%	0	0.0%
Filtering Materials & Supplies 2,894 2,115 8 2,437 7 87.5% 1 12.5% 0 0 0 Boarding - Horses 2,892 2,116 16 1,962 13 81.3% 3 18.8% 0 0 0 Music - Sheet 2,891 2,117 15 2,018 12 80.0% 1 6.7% 2 13 Oilfield Supplies 2,887 2,118 0 4,003 0 0.0% 0 0.0% 0 0.0% 0 Wire Products 2,887 2,118 0 4,003 0 0.0% 0 0.0% 0 0.0% 0 0 Contractors - Retaining Wall 2,880 2,120 9 2,359 2 22.2% 6 66.7% 1 11 Administrators - Class Action Settlement 2,877 2,121 7 2,529 7 100.0% 0 0.0% 0 0 Government - City, Village & Township 2,872 2,122 33 1,491 30 90.9% 3 9,1% 0 0 Oilfield Consultants 2,872 2,122 11 2,221 5 45.5% 5 45.5% 1 9 Plumbers - Commercial 2,864 2,124 18 1,877 6 33.3% 12 66.7% 0 0 Armored Car Service 2,861 2,125 5 2,738 2 40.0% 1 20.0% 2 40.0% 0 Insurance - Bonding 2,854 2,127 5 2,738 5 100.0% 0 0.0% 0 0.0% 0 Roummate Referral Service 2,859 2,126 2 3,278 2 100.0% 0 0.0% 0 0.0% 0 Routhry Farms 2,850 2,128 100 883 69 69.0% 30 30.0% 1 20.0% 0 0 Routhry Farms 2,850 2,128 100 883 69 69.0% 30 30.0% 1 20.0% 0 0 Outtry Farms 2,850 2,129 5 2,738 4 80.0% 1 20.0% 0 0 Outtry Farms 2,850 2,129 5 2,738 4 80.0% 1 20.0% 0 0 Outtry Farms 2,850 2,129 5 2,738 4 80.0% 1 20.0% 0 0 Outtry Farms 2,850 2,129 5 2,738 4 80.0% 1 20.0% 0 0 Outtry Farms 2,850 2,129 5 2,738 4 80.0% 1 20.0% 0 0 Outtry Farms 2,850 2,129 5 2,738 4 80.0% 1 20.0% 0 0 Outtry Farms 2,850 2,129 5 2,738 4 80.0% 1 20.0% 0 Outtry Farms 2,850 2,129 5 2,738 4 80.0% 1 20.0% 0 Outtry Farms 2,850 2,129 5 2,738 4 80.0%	Fax Transmission Service	2,897						17		2	4.4%
Dearding - Horses 2,892 2,116 16 1,962 13 81,3% 3 18.8% 0 0 0		2,895		74		40		6		28	37.8%
Music - Sheet 2,891 2,117 15 2,018 12 80.0% 1 6.7% 2 13		2,894	2,115	16		7		1 2		0	0.0%
Dilfield Supplies 2,887 2,118 0 4,003 0 0.0% 0.0% 0 0.0% 0		2,892	2,110		2,962		80.0%	1		2	13.3%
View Products 2,884 2,119 8 2,437 5 62.5% 3 37.5% 0 0 0 0 0 0 0 0 0		2,887			4,003	0	0.0%	Ô	0.0%	0	0.0%
Administrators - Class Action Settlement 2,877 2,121 7 2,529 7 100.0% 0 0.0% 0 0 Government - Citty, Village & Township 2,872 2,122 33 1,491 30 90,9% 3 9,19% 0 0 Olifield Consultants 2,872 2,122 11 2,221 5 45,5% 5 45,5% 1 9 Plumbers - Commercial 2,864 2,124 18 1,877 6 33,3% 12 66,7% 0 0 0 Armored Car Service 2,861 2,125 5 2,738 2 40,0% 1 20,0% 2 40 Post-Construction Clean Up 2,859 2,126 2 3,278 2 100,0% 0 0,0% 0	Wire Products	2,884	2,119		2,437	5	62.5%	3	37.5%	0	0.0%
Government - City, Village & Township 2,872 2,122 33 1,491 30 90.9% 3 9.1% 0 0 0 0 0 0 0 0 0	Contractors - Retaining Wall		2,120	9		2		6		1	11.1%
Dillield Consultants 2,872 2,122 11 2,221 5 45,5% 5 45,5% 1 9				,				0		0	0.0%
Plumbers - Commercial 2,864 2,124 18 1,877 6 33,3% 12 66,7% 0 0 0 Armored Car Service 2,861 2,125 5 2,738 2 40.0% 1 20.0% 2 40 Post-Construction Clean Up 2,859 2,126 2 3,278 2 100,0% 0 0,0% 0 0 Insurance - Bonding 2,854 2,127 5 2,738 5 100,0% 0 0,0% 0 0 Roommate Referral Service 2,852 2,128 100 883 69 69,0% 30 30,0% 1 Poultry Farms 2,850 2,129 5 2,738 4 80,0% 1 20,0% 0 0 Poultry Farms 2,850 2,129 5 2,738 4 80,0% 1 20,0% 0 0 Poultry Farms 2,850 2,129 5 2,738 4 80,0% 1 20,0% 0 Poultry Farms 2,850 2,129 5 2,738 4 80,0% 1 20,0% 0 Poultry Farms 2,850 2,129 5 2,738 4 80,0% 1 20,0% 0 Poultry Farms 2,850 2,129 5 2,738 4 80,0% 1 20,0% 0 Poultry Farms 2,850 2,129 5 2,738 4 80,0% 1 20,0% 0 Poultry Farms 2,850 2,129 5 2,738 4 80,0% 1 20,0% 0 Poultry Farms 2,850 2,129 5 2,738 4 80,0% 1 20,0% 0 Poultry Farms 2,850 2,129 5 2,738 4 80,0% 1 20,0% 0 Poultry Farms 2,850 2,129 5 2,738 4 80,0% 1 20,0% 0 Poultry Farms 2,850 2,129 5 2,738 4 80,0% 1 20,0% 0 Poultry Farms 2,850 2,129 5 2,738 4 80,0% 1 20,0% 2 Poultry Farms 2,850 2,129 5 2,738 4 80,0% 1 20,0% 1 2 Poultry Farms 2,850 2,129 5 2,738 4 80,0% 1 2 2 Poultry Farms 2,850 2,129 2 2 2 2 2 2 2 2 2						30		3		1	9.1%
Armored Car Service 2,851 2,125 5 2,738 2 40,0% 1 20,9% 2 40 Post-Construction Clean Up 2,859 2,126 2 3,278 2 100,0% 0 0,0% 0			2,122		1.877	6		12		0	0.0%
Post-Construction Clean Up 2,859 2,126 2 3,278 2 100.0% 0 0.0% 0 0 Insurance - Bonding 2,854 2,127 5 2,738 5 100.0% 0 0.0% 0 0 Roommate Referral Service 2,852 2,128 100 883 69 69,0% 30 30,0% 1 1 Poultry Farms 2,850 2,129 5 2,738 4 80.0% 1 20.0% 0 0	Armored Car Service	2,861	2,125	5	2,738	2	40.0%	1	20.0%	2	40.0%
Roommate Referral Service 2,852 2,128 100 883 69 69.0% 30 30.0% 1 1 Poultry Farms 2,850 2,129 5 2,738 4 80.0% 1 20.0% 0 0				_		2	100.0%	0		0	0.0%
Poultry Farms 2,850 2,129 5 2,738 4 80.0% 1 20.0% 0 0								0		0	0.0%
				100		69		30	30.0%	1	1.0% 0.0%
	Cigars and Cigar Accessories	2,850	2,129	61		29		1 27	20.0% 52.5%	0	0.0%
	Ultrasound - Medical			8				2	25.0%	n	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Key Control Systems	2,838	2,132	5	2,738	5	100.0%	0	0.0%	0	0.0%
Reptiles Dairies	2,836 2,833	2,133 2,134	45	1,311 2,437	23	51.1% 62.5%	22	48.9% 37.5%	0	0.0%
Compact Discs, Tapes, Records - Wholesale & Manufacturing	2,831	2,135	11		- 5		2	18.2%	3	27.3%
Skating Equipment & Supplies	2,830	2,136	21		9	42.9%	12	57.1%	0	0.0%
Fans - Household	2,827	2,137	21		12		7	33.3%	2	9.5%
Leak Detecting Instruments	2,825	2,138	4	2,878	3	75.0%	1	25.0%	0	0.0%
Landscape Contractors - Commercial	2,824	2,139	8	2,437	6	75.0%	2	25.0%	0	0.0%
Construction Estimates Fuel - Diesel	2,822 2,812	2,140 2,141	3	3,042	1	33.3% 100.0%	1	33.3%	1	33.3% 0.0%
Flowers - Preserved	2,812	2,141	65		24		19	29.2%	22	33.8%
Maternity Clothes	2,808	2,143	136		61		74	54.4%	1	0.7%
Outboard Motors	2,808	2,143	17	1,925	14	82.4%	3	17.6%	0	0.0%
Bookbinders	2,800	2,145	19		10		9	47.4%	0	0.0%
Popcorn & Supplies	2,799	2,146 2,147	34		30		4	11.8%	0	0.0% 25.0%
Senior Care Information and Resources Sanitation Consultants	2,797 2,785	2,147	21		18	75.0% 85.7%	0	0.0% 14.3%	1	0.0%
Chain Link Fence Sales, Service & Contractors	2,781	2,149	16		5	31.3%	11	68.8%	0	0.0%
Ultrasound - Nonmedical	2,780	2,150	9	2,359	5	55.6%	4	44.4%	0	0.0%
Patent Searchers	2,777	2,151	7	2,529	5	71.4%	0	0.0%	2	28.6%
Laundry Consultants	2,775	2,152	39		17		22	56.4%	0	0.0%
Drapery Installation Service	2,762	2,153		3,042	1	33.3%	2	66.7%	0	0.0%
Audio-Visual Equipment - Wholesale & Manufacturers Boxing Gym	2,761 2,753	2,154 2,155	17 45		10 20			35.3% 48.9%	1	5.9% 6.7%
Telephone Equipment & Systems Supplies & Parts	2,753		45	1,311	10		12	48.9% 50.0%	3	8.3%
Trading Stamps	2,744	2,156 2,156	7		2		3	42.9%	2	28.6%
School Information	2,743	2,158	59		49	83.1%	9	15.3%	1	1.7%
Shingles	2,742		13		8	61.5%	5	38.5%	0	0.0%
Physicians & Surgeons - Maxillofacial	2,728	2,160	19		15	78.9%	4	21.1%	0	0.0%
Lubricants	2,723	2,161	10	2,878	2	50.0%	2	50.0%	0	0.0%
Fence Material Plastics - Fabricating, Finishing & Decor	2,713 2,713	2,162 2,162	10	2,281	/	70.0% 28.6%	3	30.0% 71.4%	0	0.0%
Baby Car Seats, Carriages & Strollers	2,713		13		<u>2</u>		5 4	30.8%	3	23.1%
Projection Apparatus	2,706	2,164	109		107	98.2%	2	1.8%	0	0.0%
Bottles - Wholesale & Manufacturers	2,703	2,166	15	2,018	10	66.7%	5	33.3%	0	0.0%
Arborist	2,700	2,167	4	2,878	1	25.0%	3	75.0%	0	0.0%
Liquors - Wholesale	2,699	2,168	6	2,633	4		2	33.3%	0	0.0%
Motor Homes - Rent & Lease	2,694	2,169	16		10		6	37.5%	0	0.0%
Piping Contractors Steel Petrilors Structural	2,693 2,688	2,170 2,171	2	3,278		100.0% 33.3%	0	0.0% 66.7%	0	0.0%
Steel Detailers - Structural Distillers	2,686		3	3,042	1		1	33.3%	0	33.3%
Consultant - Employee Benefit Plans	2,676	2,173	1	3,549	1	100.0%	0	0.0%	0	0.0%
Water Heaters - Wholesale & Manufacturers	2,671	2,174	106	858	101		2	1.9%	3	2.8%
Furniture - Rustic	2,666	2,175	45	1,311	13	28.9%	31	68.9%	1	2.2%
Dry Cleaners - Self Service	2,663	2,176	93	913	37		56	60.2%	0	0.0%
Playgrounds Playgrounds	2,661	2,177	12 35	2,162	23	58.3%	5	41.7%	0	0.0%
Dance Apparel Oils - Lubricating	2,658 2,655	2,178	17			65.7% 52.9%	8	34.3% 47.1%	0	0.0%
Warehouses - Cold Storage	2,652	2,180	4	2,878	3	75.0%	1	25.0%	0	0.0%
Tax Software	2,649	2,181	53	1,215	43	81.1%	9	17.0%	1	1.9%
Steam Bath Equipment & Supplies	2,645	2,182	14		9	64.3%	5	35.7%	0	0.0%
Quilting	2,644		13		7	53.8%	5	38.5%	1	7.7%
Modeling & Acting - Training	2,626	2,184	4	2,878	1	25.0%	3	75.0%	0	0.0%
Jewelry Findings Blueprinting	2,624 2,620	2,185 2,186	31	1,526 4,003	20 0	64.5% 0.0%	11	35.5% 0.0%	0	0.0%
Blueprinting Sewage Disposal Systems	2,620		43		21		22	51.2%	0	0.0%
Telecommunication Design	2.616		14	1/5 10	13	101070	1	7.1%	0	0.0%
Hay	2,609	2,189	15	2,018	7	46.7%		53.3%		0.0%
Outplacement Consultants	2,593	2,190	6	2,633	2	33.3%	1	16.7%	3	50.0%
Animal Transporting - Zoo, Circus	2,585	2,191	11			18.2%	1	9.1%	8	72.7%
Water Coolers	2,582 2,577	2,192 2,193	23	1,714 2,633	18	78.3% 66.7%	3	13.0% 33.3%	2	8.7% 0.0%
Appraisal - Jewelry Garbage Disposals - Household	2,577	2,193	57	2,633	23	40.4%	22	33.3% 57.9%	1	1.8%
Pharmaceutical Suppliers - Foreign	2,577	2,193	14		23	7.1%	1	7.1%	12	
Carburetors	2,560	2,196	12		6	50.0%	6	50.0%	0	0.0%
Hydroseeding	2,560	2,196	9	2,359	7	77.8%	2	22.2%	0	0.0%
Wood Preserving	2,558	2,198	9	2,359	5	55.6%	3	33.3%	1	11.1%
Tennis Court Construction	2,557	2,199	3	3,042	0	0.0%	3	100.0%	0	0.0%
Merchandise Brokers	2,553 2,549		22	1,747 4,003	12	34.370	6	27.3%	4	18.2% 0.0%
Trucking - Liquid Or Dry Bulk Knives - Machine	2,549	2,201 2,202	81		16	0.0% 19.8%	65	0.0% 80.2%	0	0.0%
Hobby & Model Construction Supplies - Wholesale & Manufacturing	2,536	2,202	37		33		4	10.8%	0	0.0%
Manufactured Homes Equipment & Supplies (Manufacturers)	2,528	2,204	16	1,962	13	81.3%	3	18.8%	0	0.0%
Hosiery - Retail	2,522	2,205	55	1,193	48	87.3%	7	12.7%	0	0.0%
Bird Feeders & Houses	2,521		12		9	75.0%	3	25.0%	0	0.070
Deck Cleaning and Waterproofing	2,521		8		3	37.5%	5	62.5%	0	0.0%
Television Program Producers	2,521	2,206	17	2,878	3 10	75.0%	0	0.0%	1	25.0%
Doughnuts College Savings Plans	2,518 2,515	2,209	1/		10	58.8% 83.3%	/	41.2% 16.7%	0	0.0%
College Savings Flatis	2,515	2,210	ь	2,033	5	83.3%	L	16.7%	. 0	0.0%

	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Locks - Wholesale & Manufacturers	2,515 2,514	2,210	11	2,221	9	81.8%	2	18.2%	0	0.0%
Driveway Installation, Paving & Repair Pens & Pencils - Retail	2,514	2,212 2,213	67 20	1,080	19 8		40	59.7% 55.0%	8	11.9% 5.0%
Recorded Information	2,513	2,213	30		1	3.3%	3	10.0%	26	86.7%
Painters Equipment & Supplies	2,508	2,215	13		4		9	69.2%	0	0.0%
Senior Housing/Living	2,506	2,216	21		17		4	19.0%	0	0.0%
Auto Upholstery Cleaning Engineering Equipment & Supplies	2,504 2,497	2,217 2,218	16	1,962 2,437	10	62.5% 75.0%	5	31.3% 25.0%	1	6.3% 0.0%
Photographic Equipment & Supplies - Wholesale & Manufacturing	2,497	2,219	125		104		18	14.4%	3	2.4%
Physicians & Surgeons - Endocrinology, Diabetes & Metabolism	2,493	2,219	11	2,221	8	72.7%	3	27.3%	0	0.0%
Leather Goods - Wholesale & Manufacturers	2,488	2,221	26	1,645	15	57.7%	11	42.3%	0	0.0%
Containerized Freight Service	2,486		39 11		9	23.1%	30	76.9%	0	0.0%
Quilting Materials & Supplies Child Care - Infant	2,484 2,479	2,223 2,224	4		5	45.5% 75.0%	<u>6</u>	54.5% 25.0%	0	0.0%
Loan Originator	2,471	2,225	17		12		4	23.5%	1	5.9%
Uniforms - Medical	2,469	2,226	30	1,547	21	70.0%	7	23.3%	2	6.7%
Business Plan Preparation	2,468		42		23		11	26.2%	8	19.0%
Power Transmission Equipment	2,467	2,228	11			63.6%	4	36.4%	0	0.0%
Attorneys & Lawyers - Employment Litigation Computers - Furniture	2,464 2,462		63		<u>0</u>	0.0% 88.9%	0	0.0% 11.1%	0	0.0%
Foam & Sponge Rubber	2,462	2,230 2,231	53 8	2,437	<u> </u>	88.9% 87.5%	1	11.1%	0	0.0%
Microscopes	2,460	2,232	7	2,529	5	71.4%	2	28.6%	0	0.0%
Photographs - Stock	2,455	2,233	57	1,171	50	87.7%	6	10.5%	1	1.8%
Pearls	2,454	2,234	4		3	75.070	1	25.0%	0	
Screen Printing - Equipment & Supplies Tanks - Metal	2,454 2,449	2,234 2,236	8	2,437 3,549	<u>4</u>	50.0%	4	50.0%	0	0.0%
Bulletin & Directory Boards	2,449	2,236	15		15		1	100.0%	0	0.0%
Mattress Makers Supplies	2,446	2,238	24		20		3	12.5%	1	4.2%
Home Repair & Maintenance	2,444	2,239	73		22	30.1%	46	63.0%	5	6.8%
Physicians & Surgeons - Oncology	2,434	2,240	7	2,529	6	85.7%	1	14.3%	0	0.0%
Sprinkler Supervisory Service	2,434	2,240	10		7	70.0%	2	20.0%	1	10.0%
Concrete Curing & Treating Materials	2,425	2,242	7	2,529	<u>5</u>	71.4%	2	28.6%	0	0.0%
Yogurt Trucks - Industrial	2,424 2,419	2,243 2,244	13 19	-/	11	69.2% 57.9%	3 8	23.1% 42.1%	1	7.7% 0.0%
Wire & Cable - Non-Electric	2,419	2,244	6	2,633	1	16.7%	5	83.3%	0	0.0%
Consultants - Telecommunication	2,418	2,246	8		5	62.5%	3	37.5%	0	0.0%
Bras	2,410	2,247	15		6	40.0%	9	60.0%	0	0.0%
Retreat Facilities	2,409	2,248	3	3,042	2	66.7%	1	33.3%	0	0.0%
Table Pads Check Protection & Signing Machines	2,408 2,407	2,249 2,250	18	2,738 1,877	5	100.0% 50.0%	0	0.0% 50.0%	0	0.0%
Office Furniture & Equipment - Wholesale & Manufacturing	2,407		11		10		1	9.1%	0	0.0%
Sporting Goods - Repair	2,403	2,252	26	1,645	21		5	19.2%	0	0.0%
Debt Settlement - Canada	2,398	2,253	5	2,738	4		1	20.0%	0	0.0%
Soccer Clubs	2,398 2,397	2,253 2,255	39	1,401	20 15	51.3%	18	46.2%	1	2.6%
Bath Liners Concrete Reinforcements	2,397	2,255	16	1,962 3,549	15	93.8%	1	6.3%	0	0.0% 100.0%
Calendars	2,390		16		15		1	6.3%	0	0.0%
Water Heater - Tankless	2,390	2,258	13		11	84.6%	2	15.4%	0	0.0%
Guns - Air, BB and Pellet	2,362	2,259	36	1,443	17	47.2%	17	47.2%	2	5.6%
Insurance Inspection & Audits	2,359	2,260	4		4		0	0.0%	0	0.0%
Chemical Plant Equipment & Supplies Vinyl Flooring	2,355 2,354	2,261	14	3,042 2,053	6	33.3% 42.9%	2	66.7%	0	0.0% 7.1%
Office Supplies - Sale by Telemarketing	2,334	2,262 2,263	39	1,401	14		24	50.0% 61.5%	1	2.6%
Organ & Tissue Banks	2,338	2,264	0	4,003	0	0.0%	0	0.0%	0	0.0%
Organs - Tune & Repair	2,336	2,265	5	2,738	3	60.0%	2	40.0%	0	0.0%
Public Opinion Analysts	2,335	2,266	4	2,878	3	75.0%	1	25.0%	0	0.0%
Lice Removal/Protection Services	2,332	2,267	8	2,437	8	100.0% 100.0%	0	0.0%	0	0.0%
Carpet & Rug Pads, Linings & Accessories Paper Distributors	2,331 2,326	2,268 2,269	7	2,878 2,529	<u>4</u> 5	71.4%	2	28.6%	0	0.0%
Support Groups	2,326	2,269	7	2,529	5	71.4%	1	14.3%	1	14.3%
Manicuring	2,323	2,271	12		5	41.7%	6	50.0%	1	8.3%
Consultants - Automobile Purchase	2,321	2,272	160		111	69.4%	48	30.0%	1	0.6%
Rock Shops Heavy Duty Equipment Repair	2,321 2,315	2,272 2,274	9	2,359 2,738	4	44.4% 40.0%	5	55.6% 60.0%	0	0.0%
Flatware - Table	2,315	2,274	10	2,738		80.0%		10.0%	1	10.0%
Tags	2,300	2,276		2,437	6	75.0%	2	25.0%	0	0.0%
Pet Finding Service	2,299	2,277	49	1,268	42	85.7%	5	10.2%	2	4.1%
Mail Boxes - Manufacturers & Distributors	2,293	2,278	16		9	56.3%	7	43.8%	0	0.0%
Photo Copying Floor Coatings - Enovy/Polyurathana	2,293 2,285	2,278 2,280	22	1/, 1,	18		4	18.2%	0	0.070
Floor Coatings - Epoxy/Polyurethane Ceramic Products - Decorative	2,285	2,280	23		9	64.3% 26.1%	16	28.6% 69.6%	1	7.1% 4.3%
Carpet & Rug Dealers - Persian/Oriental Rugs	2,282	2,282	12		8	66.7%	4	33.3%	0	0.0%
Windows - Wells & Covers	2,277	2,283	3	3,042	3	100.0%	0	0.0%	0	0.0%
Campers - Service & Repair	2,265	2,284	11		8	72.7%	3	27.3%	0	0.0%
Binoculars	2,263	2,285	5		3	60.0%	2	40.0%	0	0.0%
Chauffeur Service Cleaning Supplies by Internet	2,263 2,263	2,285 2,285	7 17	2,529 1,925	<u>4</u> 16		3	42.9% 5.9%	0	0.0%
Contractor - Home Performance	2,263	2,285	17		16		10	52.6%	0	0.0%
Marketing Software	2,262	2,203	24		15	62.5%	7	29.2%	1 2	8.3%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Conveyors & Conveying Equipment	2,257	2,290	7	2,529	3	42.9%	4	57.1%	0	0.0%
Metal Stamping Wine Brokers	2,255 2,253	2,291 2,292	2	3,278 2,878	2	0.0% 50.0%	2	100.0%	0	0.0%
Tools - Cutting	2,249	2,293	10		7	70.0%	2	20.0%	1	10.0%
Child Care Referral	2,247	2,294	2	3,278	2	100.0%	0	0.0%	0	0.0%
Upholstery and Rug Cleaning	2,244	2,295	5	2,738	1	20.0%	4	80.0%	0	0.0%
Contractor - Flat Roof	2,233	2,296	6	2,633	1	16.7%	4	66.7%	1	16.7%
First Aid Supplies	2,229	2,297	5	2,738	3	60.0%	2	40.0%	0	0.0%
Hardware - Builders Swimming Pool Cover Sales & Service	2,223 2,216	2,298 2,299	13		<u> </u>	100.0% 38.5%	0	0.0% 61.5%	0	0.0%
Backflow Testing	2,215	2,300	13	3,042	2	66.7%	1	33.3%	0	0.0%
Bakers Supplies	2,215	2,300	8	2,437	6		2	25.0%	0	0.0%
Spraying Equipment - Renting	2,215	2,300	7	2,529	5	71.4%	2	28.6%	0	0.0%
Barn Equipment	2,205	2,303	5	2,738	3	60.0%	2	40.0%	0	0.0%
Rest Homes	2,205	2,303	37	3,278	1	50.0%	1	50.0%	0	0.0%
Linens - Wholesale & Manufacturers Charity - Children & Youth	2,201 2,200	2,305 2,306	18		32 11		7	13.5% 38.9%	0	0.0%
Greeting Cards - Wholesale & Manufacturers	2,200	2,306	16		15		0	0.0%	1	6.3%
Football Clubs	2,198		22		12		9	40.9%	1	4.5%
Ventilating Contractors	2,198	2,308	3	3,042	2	66.7%	1	33.3%	0	0.0%
Tank Testing & Inspection	2,194	2,310	4	2,878	1	25.0%	2	50.0%	1	25.0%
Driving Training Equipment	2,193	2,311	17		17		0	0.0%	0	0.0%
Paper Manufacturers Railroad Contractors	2,191 2,180		2	5/2/0	2	100.070	0	0.0%	0	0.0%
Stone Cutters	2,180		0	2,437	0	0.0% 37.5%	0	62.5%	0	0.0%
Pet Waste Removal	2,176	2,314 2,315	5		3	60.0%	2	40.0%	0	0.0%
Plumbing - Renovation & Repair	2,175	2,316	22		8	36.4%	11	50.0%	3	13.6%
Accounting & Bookkeeping Machines	2,173	2,317	5	2,738	5	100.0%	0	0.0%	0	0.0%
Knobs	2,173	2,317	11		9	81.8%	0	0.0%	2	18.2%
Yarn - Retail	2,173	2,317	27		11		7	25.9%	9	33.3%
Office Furniture & Equipment - Repair & Refinishing	2,168 2,165	2,320 2,321	11	2,730	4	80.0% 54.5%	1	20.0% 45.5%	0	0.0%
Dog Daycare Biomedical Products - Research	2,165		11	3,278	0		3	100.0%	0	0.0%
Weather Instruments	2,158	2,323	14		14		0	0.0%	0	0.0%
Museums	2,157	2,324	17	1,925	13	76.5%	4	23.5%	0	0.0%
Swimming Pools- Above Ground	2,156	2,325	4	2,878	4	100.0%	0	0.0%	0	0.0%
Machinery Movers & Erectors	2,152	2,326	4		1	25.0%	1	25.0%	2	50.0%
Charity - Animal Protection	2,140	2,327	24		16		8	33.3%	17	0.0%
Air Courier Service	2,138 2,138	2,328 2,328	23	1,714	15	4.3% 55.6%	10	21.7% 37.0%	1/	73.9% 7.4%
Art Restoration & Conservation Lighting Fixtures - Repair & Maintenance	2,136		7		4		10	42.9%	2	0.0%
Consultants - Security	2,131		10		6		1	10.0%	3	30.0%
Winemaking Equipment & Supplies	2,131	2,331	3	3,042	2	66.7%	1	33.3%		0.0%
Ribbons	2,124	2,333	192	598	189	98.4%	3	1.6%	0	0.0%
Maps - Publishers & Distributors	2,121	2,334	37	1,429	25		12	32.4%	0	0.0%
Trailers - Boat	2,121	2,334	6		2	33.3%	4	66.7%	. 0	0.0%
Online Drug & Prescription Services - Unapproved Foreign Skin Tracing	2,120 2,120	2,336 2,336	9	2,359	5	55.6% 0.0%	3	33.3% 100.0%	1	11.1%
Concert Halls	2,120	2,338	52	1,233	38	73.1%	14	26.9%	0	0.0%
Garbage Disposal Equipment - Supplies & Parts	2,114	2,339	10		10		0	0.0%	0	0.0%
Electrical Power Systems (Residential & Commercial) - Backup Systems	2,113	2,340	7	2,529	6		1	14.3%	0	0.0%
Drapery & Curtain Fabrics - Retail	2,112	2,341	9	2,359	7	77.8%	2	22.2%	0	0.0%
Store Fronts	2,108	2,342	9	2,359	6	66.7%	2	22.2%	1	11.1%
Racks	2,101	2,343 2,343	50	2,738	<u>5</u>	100.0% 42.4%	0	0.0% 52.5%	0	0.0% 5.1%
Webbing Paint Removing	2,101 2,095	2,343	59	1,150 4,003	25	0.0%	31	52.5%	3	0.0%
Dispensary - Medical Marijuana	2,093	2,345	15		7	46.7%	7	46.7%	1	6.7%
Optical Goods - Wholesale & Manufacturers	2,093	2,347	8	2,437	6	75.0%	2	25.0%	0	0.0%
Silverware	2,089	2,348	2	3,278	1	50.0%	1	50.0%	0	0.0%
Agricultural Consultants	2,088	2,349	1	3,549	0	0.0%	1	100.0%	0	0.0%
Fishermens Supplies	2,085	2,350	29		20		9	31.0%	0	0.0%
Meal Preparation Service	2,085	2,350	10		6	60.0%	3	30.0%	1	10.0%
Poultry Equipment & Supplies Scientific Apparatus & Instruments	2,083 2,083	2,352 2,352	3	2,738 2,878	<u></u>	60.0% 25.0%	2	40.0% 75.0%	0	0.0%
Bearings	2,083	2,354	2	3,278	1	50.0%	1	50.0%	0	0.0%
Seating Companies	2,081	2,354	28	1,589	24	85.7%	4	14.3%		0.0%
Coatings - Powder	2,080	2,356	11	2,221	6	54.5%	5	45.5%		0.0%
Refrigerators & Freezers - Dealers	2,078	2,357	36		13	36.1%	22	61.1%	1	2.8%
Deck - Repair	2,077		15		7	40.7 70	7	46.7%	1	6.7%
Corporate Housing	2,076	2,359	8	2,437	8	100.0%	0	0.0%	0	0.0%
Electric Vehicles Transmissions - Truck Tractor	2,072 2,070	2,360 2,361	12 30		<u>5</u> 19	41.7%	7	58.3%	0	0.0%
Transmissions - Truck, Tractor Insurance Services - Commercial	2,070	2,361	30	2,437	19	63.3% 87.5%	11	36.7% 0.0%	1	12.5%
Motel & Hotel Management	2,069		30	1,547	19		10	33.3%	1	3.3%
Recycling - Metal	2,064	2,363	10	2,281	4	40.0%	4	40.0%	2	20.0%
Dining Club Plans	2,063	2,365	163	668	159	97.5%	4	2.5%		0.0%
Shredding Services	2,059	2,366	2	3,278	2	100.0%	0	0.0%	0	0.0%
Mineral Exploration	2,058	2,367	1	3,549	1	100.0%	0	0.0%	0	0.0%
Theatrical & Stage Lighting Equipment	2,058	2,367	2	3,278	2	100.0%	. 0	0.0%	0	0.0%

New York Property 1965	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
	Surrogacy Matal Payday Enhylentows		2,369	1	3,549	1	100.0%	0	0.0%	0	0.0%
Section Company Comp			2,370	4	2,878	0		2		2	50.0%
Constraints Page	Masonry Panels - Prefabricated	2,049	2,372		2,878	2	50.0%	2		0	0.0%
Com A Merchanery						38		9		4	7.8%
Marcan 1.75		2,041	2,374		2,281	4		6		0	0.0%
1.000.00.000.0000.000000.000000.000000.0000						7		30		0	
Secretary 1998 19						30		4		0	0.0%
Congress Products (1998) 1 3 50 6 6 45 7 7 13 50 6 6 50 7 13 50 6 6 50 7 13 50 6 6 50 7 13 50 6 6 50 7 13 50 6 6 50 7 13 50 7		2,032	2,378	10	2,281	6	60.0%	3	30.0%	1	10.0%
2.600 1.00				3		0		1		2	
Anthe Propositions 2,000 1,100 100						6		7		0	
Genetics Programme A Security Programme						12		4		0	
Section			2,383					9		0	0.0%
Contract Professor Contract	Organs	2,018	2,383	2	3,278	1	50.0%	1	50.0%	0	0.0%
Statemen				21		16		5		0	
Treight Consolidating 2.00 2.300 4 3.2070 0 0.00 4 100.00 0 0.00 Proposes - Windowsky & Septibles 2.01 2.701 17 1.0071 18 2.20 18 2.20 19 19 19 19 10 10 10 10 10 10 10 10 10 10 10 10 10				2		1		1		0	
Calife Memory Company				3		1		4		0	
Transport Production & Reconstructures 2004 2,389 30 1,289 37 3,750 30 3,289				11		4		7		0	
Articles Commercial 2,000 2,325 9 9 2,256 5 15,00m 4 4,40m 6 0,00m Excessions Region 1,000 2,325 9 9 2,256 5 15,00m 4 4,40m 6 0,00m Excessions Region 1,000 2,325 9 0 2,325 1 1 10,00m Excessions Region 1,000 2,325 9 0 2,325 1 1 10,00m Excessions Region 1,000 2,325 9 0 2,325 1 1 10,00m Excessions Region 1,000 2,325 9 0 2,325 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Dresses - Wholesale & Manufacturers		2,389	52	1,233	15		27		10	19.2%
Division Commission Commi	Chiropractors Equipment & Supplies							3			0.0%
Exception Engineering 1,999 2,995 0 2,999 3 5,56% 4 46,44% 0 0.00	Artists - Commercial			9		5	33.070	4		0	
Exception Engineering 1,999 2,995 0 2,999 3 5,56% 4 46,44% 0 0.00		2,000	2,393	1	3,549	1		0		0	0.0%
Sealing Fewerer 1,966 2,96 10 1,96 7 4,48 6 3,75 3 1,68			2,394	8		4 5		4		0	
Class : Roberts 1,965 2,97 7 2,29 3 4,296 4 27,19 0 0.00				16		7		6		3	
Peckage Design A Development 1,981 2,388 7 2,228 2 28,6% 5 71,45% 6 0.0%				7		3		4		0	0.0%
Basketals (Liub				6	2,633	2		3	50.0%	1	16.7%
Adhenisers & Gluser 1,979				7		2				0	
Finery Conservation Products - Wholeses & Allmunistaturers				23		13		10		0	
Learnestone 1,975 2,403 3 3,002 3 100,005 0 0.075				5				1		0	
Baltery Republishers 1,972 2,404 5 2,738 4 89,0% 1 20,0% 0 0.0%				3		3		0		0	
Water Leak Detection	Battery Repairing & Rebuilding	1,972	2,404	5	2,738	4	80.0%	1	20.0%	0	0.0%
Concrete Block & Product Modelma Machine								6		0	0.0%
Track Bodies				4				0		0	
Meat Packers Equipment & Supples 1,997 2,409 3 3,042 1 33,3% 2 66,7% 0 0,0%		1,960		15		10		1		0	
Glass Board - Up Service 1,954 2,410 2 3,278 1 50.0% 1 50.0% 0 0.0% 1 1.050 0.0% 1 1.050 0.0% 1 1.050 0.0% 1 1.050 0.0% 1 1.050 0.0% 1 1.050 0.0% 1 1.050 0.0% 0 0.0%				3		1		2		0	0.0%
Lighter Protestes	Glass Board - Up Service		2,410	2	3,278	1		1		0	0.0%
Futon Sales 1,950 2,418 1,947 2,414 23 1,714 20 8,70% 2 8,70% 2 8,70% 2 8,70% 2 8,70% 3 1,947 2,414 3 3,3042 3 1,00,0% 3 1,047 2,414 3 3,3042 3 1,00,0% 3 1		1,953	2,411					14		0	
1,947 2,414 23 1,714 20 87,0% 2 8,7% 1 4,3%		1,951				16		9		0	
Quarties			2,413			20		4		0	
Structural Integration				3		3		0		0	
Buttons - Advertising 1,932 2,418 4 2,878 4 100.0% 0 0.0% 0				1		1		0		0	0.0%
Magnets & Magnetic Devices 1,931 2,419 10 2,281 7 70,0% 1 10,0% 2 20.0% Chairs - Orthopole & Lift 1,938 2,420 9 2,359 6 66.7% 1 11,1% 2 22.2% Floors - Garage 1,931 2,421 7 2,559 3 42,9% 4 57,1% 0 0.0% Floors - Garage 1,932 2,421 7 2,559 3 42,9% 4 57,1% 0 0.0% Music Instruction - Vocal 1,928 2,421 13 2,098 10 76,9% 3 23,1% 0 0.0% Music Instruction - Vocal 1,918 2,423 3 3,042 2 66,7% 1 33,3% 0 0.0% Music Instruction - Vocal 1,918 2,423 14 2,053 12 85,7% 2 14,3% 0 0.0% Accounting - Forensic 1,922 2,445 0 4,003 0 0.0% 0 0.0% 0 0.0% Company - Machine - Forensic 1,902 2,445 0 4,003 0 0.0% 0 0.0% 0 0.0% Calcinum - Forensic 1,922 2,445 0 4,003 0 0.0% 0 0.0% 0 0.0% Calcinum - Forensic 1,922 2,445 0 4,003 0 0.0% 0 0.0% 0 0.0% Calcinum - Forensic 1,922 2,445 0 4,003 0 0.0% 0 0.0% 0 0.0% Calcinum - Forensic 1,922 2,445 0 4,003 0 0.0% 0 0.0% 0 0.0% Calcinum - Forensic 1,922 2,445 0 4,003 0 0.0% 0 0.0% 0 0.0% Calcinum - Forensic 1,922 2,445 0 4,003 0 0.0% 0 0.0% 0 0.0% Calcinum - Forensic 1,922 2,445 0 4,003 0 0.0% 0 0.0% 0 0.0% Calcinum - Forensic 1,922 2,445 0 4,003 0 0.0% 0 0.0% 0 0.0% Calcinum - Forensic 1,922 2,445 0 4,003 0 0.0% 0 0.0% 0 0.0% Calcinum - Forensic 1,922 2,445 0 4,003 0 0.0% 0 0.0% 0 0.0% Calcinum - Forensic 1,922 2,445 0 2,235 2 2,245 0				4		4		0		0	
Chairs - Orthopedic & Lift						4	100.070	0		0	
Floors - Garage				10		/		1		2	
Fuel Intection Equipment 1.924 2.422 13 2.098 10 76.9% 3 23.1% 0 0.0%				7	2,539	3		4		0	
Music Instruction - Vocal Dolls - Wholesale & Manufacturers				13		10		3		0	0.0%
Accounting - Forensic	Music Instruction - Vocal	1,918	2,423	3	3,042	2	66.7%	1	33.3%	0	0.0%
Fiberglass - Fabrication & Repair	Dolls - Wholesale & Manufacturers					14		2		0	0.0%
Railroads				0		0		0		0	
Lamps - Supplies & Parts 1,894 2,428 7 2,529 3 42,9% 4 57,1% 0 0,0% Delitical Organizations 1,893 2,429 33 1,491 27 81,8% 5 15,2% 1 3,0% Telephone Equipment & Systems Wholesale & Manufacturing 1,886 2,430 14 2,053 12 85,7% 1 7,1% 1 7,1% Electric Scooters 1,885 2,431 18 1,877 17 94,4% 1 5,6% 0 0,0% Design & Build Contractor 1,884 2,432 13 2,098 4 30,8% 8 61,5% 0 1,7% Electronic Product Waste Management & E Waste Services 1,882 2,433 8 2,437 8 100,0% 0 0,0% 0 0,0% 0 1,50% Coffee Roasting & Handling Equipment 1,877 2,435 9 2,359 5 55,6% 4 44,4% 0 0 0,0% Ballrooms 1,877 2,435 2 3,278 2 100,0% 0 0,0% 0 0,0% Ballrooms 1,876 2,437 10 2,281 5 50,0% 3 30,0% 2 20,0% Model Makers 1,871 2,438 24 1,684 16 66,7% 7 29,2% 1 4,249 1 33,3% 1 33,3		1,900		113		103		10		0	
Political Organizations				7		3		4		0	0.0%
Electric Scooters	Political Organizations	1,893		33				5		1	3.0%
Design & Build Contractor 1,884 2,432 13 2,098 4 30.8% 8 61.5% 1 7.7%		1,886						1		1	7.1%
Electronic Product Waste Management & E Waste Services 1,882 2,433 8 2,437 8 100.0% 0 0.0% 0 0.0% 1 50.0% Coffee Roasting & Handling Equipment 1,881 2,434 2 3,278 1 50.0% 0 0.0% 1 50.0% 0 0.0% 1 50.0% 0 0			2,431		1,877			1	5.6%	0	0.0%
Murals 1,881 2,434 2 3,278 1 50.0% 0 0.0% 1 50.0% Coffee Roasting & Handling Equipment 1,877 2,435 9 2,359 5 55.6% 4 44.4% 0 0.0% Farm Management 1,877 2,435 2 3,278 2 100.0% 0 0.0% 0 0.0% Ballrooms 1,876 2,437 10 2,281 5 50.0% 3 30.0% 2 20.0% Model Makers 1,873 2,438 24 1,684 16 66.7% 7 29.2% 1 4.2% Fashion Designers 1,871 2,439 25 1,665 12 48.0% 13 52.0% 0 0.0% Fashion Designers 1,871 2,439 25 1,665 12 48.0% 13 52.0% 0 0.0% Inimacy Sweeper 1,862 2,441 13 2,098 2 15.4%	Electronic Product Waste Management & E Waste Services	1,884	2,432	13	2,098			8		1	0.0%
Coffee Roasting & Handling Equipment 1,877 2,435 9 2,359 5 55.6% 4 44.4% 0 0.0% Farm Management 1,877 2,435 2 3,278 2 10.0% 0 0.0% 0 0.0% Ballrooms 1,876 2,437 10 2,281 5 50.0% 3 30.0% 2 20.0% Model Makers 1,873 2,438 24 1,684 16 66.7% 7 29.2% 1 4 Lighting Protection Equipment 1,871 2,440 3 3,042 1 33.3% 1 33.3% 1 33.3% 1 13.3% 1 13.3% 1 13.3% 1 13.3% 1 13.3% 1 13.3% 1 13.3% 1 13.3% 1 13.3% 1 13.3% 1 13.3% 1 13.5% 1 1.87 2.442 1 3,549 1 10.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0	Murals			2		1		0		1	50.0%
Farm Management 1,877 2,435 2 3,278 2 100.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0.0	Coffee Roasting & Handling Equipment	1,877	2,435	9	2,359	5	55.6%	4		0	0.0%
Model Makers 1,873 2,438 24 1,684 16 66.7% 7 29.2% 1 4.2% Fashion Designers 1,871 2,439 25 1,665 12 48.0% 13 52.0% 0 0.0% Lightning Protection Equipment 1,870 2,440 3 3,042 1 33.3% 1 33.3% 1 33.3% 1 33.3% 1 33.3% 1 33.3% 1 1 33.3% 1 1 33.3% 1 1 33.3% 1 1 35.9% 1 7 7 99.9% 1 1 7.7% 99.9% 1 7 7 99.9% 1 1 33.3% 1 33.3% 1 33.3% 1 0.0% 0	Farm Management		2,435	2		2		0		0	
Fashion Designers 1,871 2,439 25 1,665 12 48,0% 13 52,0% 0 0.0,0% Lightning Protection Equipment 1,870 2,440 3 3,042 1 33,3% 1 33,3% 1 33,3% 1 33,3% 1 33,3% 1 1 33,3% 1 1 33,3% 1 1 7.7% 1 1 32,098 2 15,4% 10 76,9% 1 7.7% 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Balli Comb							3		2	
Lightning Protection Equipment 1,870 2,440 3 3,042 1 33.3% 1 33.3% 1 33.3% Chimney Sweeper 1,862 2,441 13 2,098 2 1,54% 10 76,9% 1 7,7% Food & Beverage Consultants 1,857 2,442 1 3,549 1 100.0% 0 0.0% 0								7		1	
Chimney Sweeper 1,852 2,441 13 2,098 2 15,4% 10 76,9% 1 7.7% Food & Beverage Consultants 1,857 2,442 1 3,549 1 100.0% 0 0.0% 0 0.0% Livestock Auction Markets 1,857 2,442 5 2,738 3 60.0% 2 40.0% 0 0.0% Oil Operators 1,855 2,444 3 3,042 2 66.7% 1 33.3% 0 0 0.0% Veterinary Emergency 1,851 2,445 19 1,835 14 73.7% 5 26.3% 0 0.0% Dating Service - Online 1,846 2,446 97 898 48 49.5% 45 46.4% 4 4.1%				25		12		13	5∠.U% 33.3%	1	33.3%
Food 8 Beverage Consultants 1,857 2,442 1 3,549 1 100.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0.0% 0 0.0% 0.0% 0.0% 0.0% 0.0% 0	Chimney Sweeper	1,862	2,441	13	2,098	2		10		1	7.7%
Oil Operators 1,855 2,444 3 3,042 2 66,7% 1 33,3% 0 0.0,0% Veterinary Emergency 1,853 2,445 19 1,835 14 73,7% 5 26,3% 0 0.0,0% 1,846 2,446 97 898 48 49,5% 45 46,4% 4 4,1%	Food & Beverage Consultants	1,857	2,442		3,549	1	100.0%	0	0.0%	0	0.0%
Veterinary Emergency 1,853 2,445 19 1,835 14 73.7% 5 26.3% 0 0.0% Dating Service - Online 1,846 2,446 97 898 48 49.5% 45 46.4% 4 4.1%				5		3		2		0	0.070
Dating Service - Online 1,846 2,446 97 898 48 49.5% 45 46.4% 4 4.1%				3		2		1		0	
								5		0	
Bridal Registries 1 1 8441 2 4471 141 2 0531 131 02 0061 01 0 0061 11 7 107	Bridal Registries	1,846		97		12	49.5% 92.9%	45 n	46.4%	1	7.1%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Pinball Sales & Service Medical Case Management	1,838 1,836	2,448 2,449	12	2,162 2 3,278	9	75.0% 50.0%	3	25.0% 50.0%	0	0.0%
Oils - Waste	1,836		1	3,549	1		1	0.0%	0	
Government Contractors	1,833 1,832	2,451 2,452	4	2,878 2,633	4	100.0%	0	0.0%	0	0.0%
Leak Detection	1,832	2,452	6	2,633	6	100.0%	0	0.0%	0	0.0%
Oils - Fuel - Treatment Compounds Pipe & Valve Fitters	1,829 1,829	2,453 2,453	1	3,549	0	0.0%	1	100.0%	0	0.0%
Insurance - Rental	1,826	2,455		2,738	5	100.0%	0	0.0%	0	0.0%
Advertising - Indoor	1,824	2,456	ĕ	2,633	5	83.3%	1	16.7%	0	0.0%
Rubbish & Garbage Removal Contractors Equipment	1,824	2,456	36	1,773	22		14	38.9%	0	0.0%
Charity - Veterans & Military	1,822	2,458	1.0	2,633	6	100.0%	0	0.0%	0	0.0%
Professional Fundraiser Grease Traps	1,822 1,813	2,458 2,460	16	1,962 3,042	/	43.8% 66.7%	8	50.0% 33.3%	1	0.0%
Monograms	1,811	2,461	51		15	29.4%	36	70.6%	0	0.0%
Airports	1,808	2,462	24	1,684	10		14	58.3%	0	0.0%
Ceramics - Equipment & Supplies	1,808	2,462	19		9	47.4%	8	42.1%	2	10.5%
Riding Academies Truck Bedliner	1,807	2,464 2,465		3,042 2,878		66.7% 25.0%	1	33.3% 75.0%	0	0.0%
Abstracters	1,796	2,466	- 6	2,633	6	100.0%	0	0.0%	0	0.0%
Artificial Flowers, Plants & Trees	1,790	2,467	15	2,018	5	33.3%	9	60.0%	1	6.7%
Horse Transporting	1,788	2,468	10		5	50.0%	5	50.0%	0	0.0%
Automation Consultants	1,785	2,469	17	2,738	1	20.0%	4	80.0%	0	0.0%
Caps & Gowns Linings - Plastic, Membrane	1,784 1,784	2,470 2,470	1/	1,925 2,738	2	52.9% 40.0%	3	41.2% 60.0%	1	0.0%
Pumps - Wholesale & Manufacturers	1,784	2,470	3	3,042	3	100.0%	0	0.0%	0	0.0%
Fix-It Shops	1,776	2,473	2	3,278	2		0	0.0%	0	0.0%
Home Demonstrations	1,775	2,474	27		4	17.070	15	55.6%	. 8	29.6%
Cremation Urns Ice Making Equipment & Machines	1,774 1,773	2,475 2,476	6	2,633 3,549	<u>5</u>	83.3% 0.0%	1	16.7%	0	0.0%
Attorneys & Lawyers - Mediation & Arbitration	1,772	2,476	1	3,549	1	50.0%	1	100.0% 50.0%	1 0	0.0%
Cushions	1,772	2,477	10		3	30.0%	7	70.0%	0	
Pain Management Services	1,771	2,479	11	2,221	9	81.8%	2	18.2%	0	0.0%
Sweeping Service - Power	1,762	2,480	2	3,278	2	100.0%	0	0.0%	0	0.0%
Home Owners Associations Dryers - Hand	1,758 1,757	2,481 2,482	56		47	83.9% 0.0%	9	16.1% 0.0%	0	0.0%
Lotteries - Local	1,755	2,482	19		15		4	21.1%		
Talent Representation	1,754	2,484	8	2,437	4	50.0%	4	50.0%	0	0.0%
Sewing Instruction	1,751	2,485	6	2,633	2	33.3%	2	33.3%	2	33.3%
Speakers - Rebuild & Repair	1,751	2,485	3	3,042	3	100.0%	0	0.0%	0	0.0%
Pipe Inspection Guards - Door & Window	1,750 1,747		11		10	100.0%	1	0.0% 9.1%		0.070
Marine Surveyors	1.745	2,489	2		10	50.0%	1	50.0%	0	0.0%
Electric Supplies - Manufacturers	1,741	2,489 2,490	9	2 3,278 2 2,359	3	33.3%	6	66.7%	0	0.0%
Appraisal - Management	1,738	2,491	8	2,437	8		0	0.0%	0	0.0%
Water Main Contractors Medical Tourism	1,738 1,732	2,491 2,493	2	2 3,278 0 4,003	2	100.0%	0	0.0%	0	0.0%
Parking Stations & Garages - Construction	1,731	2,493	54		11		43	79.6%	0	0.0%
Batteries - Storage-Wholesale & Manufacturers	1,728	2,495	4	2,878	4		0	0.0%	0	0.0%
Auto Parts & Supplies - Rebuilt	1,725	2,496	40		16		23	57.5%	1	2.5%
Truck Refrigeration Equipment	1,724		1		1	100.070	0	0.0%	0	0.070
Online Shipping Broker Attorneys & Lawyers - Civil	1,723 1,719	2,498 2,499	13	2,098 2,633	5	38.5% 33.3%	8	61.5% 66.7%	0	0.0%
Plumbing Plan Services	1,717	2,500	14		13		1	7.1%	0	0.0%
Rustproofing & Undercoating - Auto	1,712	2,501	7	2,529	3	42.9%	3	42.9%	1	14.3%
Uniforms - Accessories	1,711	2,502	11		7	63.6%	4	36.4%	0	0.0%
Insurance - Medical Liability	1,707	2,503	22	2,529	2	28.6%	2	28.6%	3	42.9%
Riding Apparel & Equipment Corporate Awards	1,701 1,698	2,504 2,505	22	1,747	5	22.7% 100.0%	15	68.2% 0.0%	2	9.1%
Cosmetic & Toiletry Preparations - Manufacturers	1,697	2,506	7	2,529	4		3	42.9%	0	0.0%
Machinery - Used	1,693	2,507	13		4		8	61.5%	1	7.7%
Engravers - Metal	1,692	2,508	11		10		1	9.1%	0	0.0%
Hatcheries - Poultry	1,690	2,509	6		4		0	0.0%	2	33.3%
Housing Consultants & Referral Service Golf Equipment & Supplies - Wholesale & Manufacturers	1,690 1,688	2,509 2,511	24		11 14		13	54.2% 22.2%	0	0.0%
Bee Removal	1,687	2,511	10	2,738	4	80.0%	1	20.0%	0	0.0%
Geotechnical Engineering	1,685	2,513	6	2,633	5	83.3%	1	16.7%	0	0.0%
Limestone	1,685		3	3,042	1		1	33.3%	1	
Metal Cleaning	1,683	2,515	5	2,738	4		1	20.0%	0	0.0%
Consultants - Social Media Ventilating Equipment	1,678 1,676	2,516 2,517	- 4	2,878		50.0% 75.0%	2	50.0% 25.0%	0	0.0%
Government - Auctions & Job Listing Services	1,674	2,517 2,518	16		12		2	12.5%	2	12.5%
Cord Blood Storage	1,669	2,519	3	3,042	3	100.0%	0	0.0%	0	0.0%
Accident Reconstruction Service	1,667	2,520	8	2,737	3	37.5%	5	62.5%	0	0.070
Underground Sprinkler Lawn Sprinkler Parts	1,660	2,521	10		7	70.0%	3	30.0%	0	0.070
Door-to-Door Sales - Cosmetics Photographic Color Prints & Trans.	1,656 1,655	2,522 2,523	14	3,549	<u>1</u>	100.0% 57.1%	0	0.0% 42.9%	0	0.0%
Trucking - Water Hauling	1,649	2,523	14	4,003	0	0.0%	0	0.0%	0	0.0%
Quilts	1,648	2,525		2,437	6	75.0%	2	25.0%	. 0	0.0%
Insurance - Disability	1,647	2,526	ē	2,633	3	50.0%	3	50.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Cookies & Crackers	1,644	2,527	18	1,877	13	72.2%	3	16.7%	2	11.1%
Cheese Compression Clothing/Garments	1,641 1,641	2,528 2,528	9	2,359	<u>6</u>	00.7 70	3	33.3%	0	0.0%
Charity - Health	1,640	2,530	27		21		6	22.2%	0	0.0%
Roof Decks	1,640	2,530	8	2,437	4	50.0%	3	37.5%	1	12.5%
Psychologist Information & Referral Services	1,636	2,532	10	3,549	1	100.0%	0	0.0%	0	0.0%
Needlework Supplies - Retail, Wholesale, Manufacturing Bridge Builders	1,635 1,631	2,533 2,534	10	2,281 4,003	5	50.0% 0.0%	4	40.0%	1	10.0%
Parachute Jumping Instruction	1,629	2,534	10		7	70.0%	3	30.0%	0	0.0%
Envelopes - Wholesale & Manufacturers	1,628	2,536	1	3,549	1	100.0%	0	0.0%	0	0.0%
Millwrights	1,627	2,537	0	4,003	0	0.0%	0	0.0%	0	0.0%
Drilling & Boring Equipment & Supplies	1,625	2,538	2	3,278	2	100.0%	0	0.0%	0	0.0%
Ignition Interlock Devices	1,622	2,539	11		10	90.9%	1	9.1%	0	0.0%
Steam Cleaning Equipment Electronic Power Supplies	1,620 1,618	2,540 2,541	21 18		10 10		7	38.1% 38.9%	<u>3</u>	14.3% 5.6%
Video Editing	1,615	2,542	6	2,633	4		1	16.7%	1	16.7%
Not Elsewhere Classified After Investigation	1,614	2,543	2	3,278	0	0.0%	2	100.0%	0	0.0%
Aircraft Manufacturers	1,609	2,544	4	2,878	2	50.0%	1	25.0%	1	25.0%
Insurance Rating Bureaus	1,609	2,544	4		2	50.0%	2	50.0%	0	0.0%
iPod Sales & Service Washing Machines & Dryers - Coin Metered	1,609 1,606	2,544 2,547	46	2,633 1,301	24	33.3% 52.2%	4	66.7% 45.7%	0	0.0% 2.2%
Oil Refiners	1,602	2,547	10	1,501	7	70.0%	3	30.0%	0	0.0%
Billiard Parlors	1,599	2,549	14	2,053	5	35.7%	9	64.3%	0	0.0%
Aircraft Engines	1,598	2,550	3	3,042	2	00.7 70	1	33.3%	0	
Wines - Wholesale	1,598 1,596	2,550 2,552	12	2,162	11		1	8.3%	0	0.0%
Imprinting Amplifiers	1,596 1,593	2,552 2,553	3 48	3,042 1,277	2	66.7% 10.4%	1 43	33.3% 89.6%	0	0.0%
Ranges & Ovens - Supplies & Parts	1,593	2,554	40	3,042	3	10.4%	43	0.0%	0	0.0%
Technical Manual Preparation	1,592	2,554	13		11		2	15.4%	0	0.0%
Telescopes	1,592	2,554	7	2,529	4	57.1%	3	42.9%	0	0.0%
Boat - Excursion	1,590	2,557	21		8	38.1%	9	42.9%	4	19.0%
Computers - Rooms - Installation & Equipment	1,590	2,557	4		. 4	100.0%	0	0.0%	0	0.0%
Ice Cream & Frozen Desserts - Mfq & Dist Fur Novelties & Accessories	1,590 1,589	2,557 2,560	18	1,877 3,549	13	72.2% 100.0%	5	27.8% 0.0%	0	0.0%
Sewing Machines - Supplies & Parts	1,589	2,560	13		9	69.2%	4	30.8%	0	0.0%
Recreation Program Consultants	1,588	2,562	8	2,437	2	25.0%	5	62.5%	1	12.5%
Honey	1,585	2,563	6	2,633	2	33.3%	1	16.7%	3	50.0%
Storage - Data	1,581	2,564	17		15	88.2%	2	11.8%	0	0.0%
Animal Online Drug & Prescription Services	1,579 1,578	2,565 2,566	36	1,443	32	88.9% 50.0%	3	8.3% 30.0%	1	2.8% 20.0%
Data Recovery Welding Equipment - Repair	1,578	2,566	10	-/	<u>5</u>		3	75.0%	2	0.0%
Metal Detecting Equipment	1,576	2,568	1	3,549	1	100.0%	0	0.0%	0	0.0%
Fire Department Equipment & Supplies	1,575	2,569	3	3,042	1	33.3%	2	66.7%	0	0.0%
Kitchen Cabinets - Refinishing, Refacing & Resurfacing	1,575	2,569 2,571	7	2,529	3	42.9%	4	57.1%	0	0.0%
Home Economics Consultants	1,573	2,571	13	2,738	3	60.0%	2	40.0%	0	0.0%
Vehicle Graphics Moving Supplies	1,573 1,569	2,571 2,573	13	-/	8	61.5% 50.0%	5	38.5% 50.0%	0	0.0%
Movers - International	1,565	2,574	7	2,529	6	85.7%	1	14.3%	0	0.0%
Office Equipment	1,562	2,575	14	2,053	7	50.0%	7	50.0%	0	0.0%
Engravers - Plastic, Wood	1,561		1	3,549	1	100.0%	0	0.0%	0	0.0%
Cable Splicing	1,558	2,577	1	3,549	1	100.0%	0	0.0%	0	0.0%
Cigar & Cigarette Lighters Plants - Wholesale	1,552 1,550	2,578 2,579	14	2,053 3,278	8	57.1% 50.0%	4	28.6% 50.0%	2	14.3% 0.0%
Fish Hatcheries	1,548	2,580	Δ	2,878	3	75.0%	1	25.0%	0	0.0%
Hauling & Clean Up Services	1,548	2,580	4	2,878	2	50.0%	2	50.0%	0	0.0%
Mapping Services	1,547	2,582	5	2,738	4	80.0%	1	20.0%	0	0.0%
Fiber Glass Products	1,545	2,583	5	2,738	0	0.0%	5	100.0%	0	0.0%
Auto Radios & Stereos - Wholesale & Manufacturers	1,544 1,543	2,584	9	2,359	3	33.3%	5	55.6%	1	11.1%
Shoring Contractors Steam Cleaning - Industrial	1,543	2,585 2,585	32	2,878 1,510	9	100.0% 28.1%	22	0.0% 68.8%	1	0.0% 3.1%
Forklift Repair & Maintenance	1,537	2,587	5	2,738	2	40.0%	3	60.0%	0	0.0%
Pictures	1,537	2,587	21	1,775	5	23.8%	15	71.4%	1	4.8%
Employment Service - Government, Co, Fraternal	1,526	2,589 2,589	5	2,738	5	100.0%	0	0.0%	0	0.0%
Picture Framing	1,526	2,589	5	2,738	2	40.0%	3	60.0%	0	0.0%
Candle Making Supplies Surgical Instruments	1,525 1,525	2,591 2,591	3	3,042	2	66.7% 66.7%	1	33.3% 33.3%	0	0.0%
Whirlpool Bath Equipment & Supplies	1,525	2,591	4	2,878	1	25.0%	3	75.0%	0	0.0%
Interior Decorators & Designers - Workroom	1,523	2,594	3	3,042	1	33.3%	2	66.7%	0	0.0%
Swimming Pools - Public	1,523	2,594	14	2,053	12	85.7%	1	7.1%	1	7.1%
Fishing Tackle - Wholesale & Manufacturers	1,521	2,596	15		. 7	46.7%	8	53.3%	0	0.0%
Boutique Items - Wholesale & Manufacturers Odor Neutralizer	1,517 1,517	2,597 2,597	53	1,215 2,738	11 4		35	66.0%	7	13.2% 0.0%
Radar Equipment	1,517	2,597	10	2,738	4 8	80.0%	1	20.0%	1	10.0%
Dinner Theatres	1,513	2,600	14	2,053	8		6	42.9%	0	0.0%
Swords	1,512	2,601	46	1,301	27	58.7%	17	37.0%	2	4.3%
Emergency Shelters	1,511		5	2,738	0	0.0%	5	100.0%	0	0.0%
Guard Dogs	1,508	2,603	1	3,549	1	100.0%	0	0.0%	0	0.0%
Mexican Food Products	1,508 1,507	2,603 2,605	14	2,633 2,053	4	66.7% 42.9%	2	33.3% 42.9%	0	0.0% 14.3%
Heat Supply Companies	1,50/	2,605	14	2,053	6	42.9%	. 6	42.9%	. 2	14.5%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Bingo & Gaming Halls	1,506 1,505	2,606	6	2,633	4	66.7%	1	16.7%	1	16.7%
Family Services Paper & Plastic Cups, Containers	1,505	2,607	12	3,549 2,162	11	100.0% 91.7%	1	0.0%	0	0.0%
Proofreading	1,505	2,607	2	3,278	1	50.0%	1	50.0%	0	0.0%
Zoos	1,504	2,610	14		9	64.3%	5	35.7%	0	0.0%
Washing Machines & Dryers - Service & Repair Acoustical Materials	1,503 1,499	2,611 2,612	10	2,281 2,878	5	50.0%	5	50.0%	0	0.0%
Consignment Service - Online	1,499	2,612	4	3,042	4	100.0% 33.3%	2	0.0% 66.7%	0	0.0%
Attorneys & Lawyers - Insurance Law	1,498	2,614	7	2,529	5	71.4%	2	28.6%	0	0.0%
Oil Property Management	1,498	2,614	4	2,878	4	100.0%	0	0.0%	0	0.0%
Blasting Contractors	1,486	2,616	3	3,042	2	66.7%	1	33.3%	0	0.0%
Interior Designers - Registered/Licensed Estheticians	1,486 1,483	2,616 2,618	6	2,633 2,738	3	50.0% 100.0%	2	33.3% 0.0%	1	16.7% 0.0%
Helicopters - Charter, Rent & Lease	1,479		7	2,529	2	28.6%	5	71.4%	0	0.0%
Drawing Materials	1,478	2,620	16		7	43.8%	9	56.3%	0	0.0%
Fencing Instruction	1,477	2,621	7	2,529	1	14.3%	5	71.4%	1	14.3%
Vaporizers	1,477	2,621	4	2,878	2	50.0%	2	50.0%	0	0.0%
Boating Instruction	1,476 1,473		5	2,738 3,042	4	80.0%	1	20.0%	0	0.0%
Bags - Plastic Lake & Pond Management	1,473	2,624	1	3,042	0	33.3% 0.0%	1	100.0%	0	0.0%
Signs - Neon	1,470	2,626	19		9	47.4%	6	31.6%	4	21.1%
Sports Memorabilia	1,469	2,627	67	1,080	36		29	43.3%	2	3.0%
Church Supplies	1,468		6		5	83.3%	1	16.7%	0	0.0%
Novelties - Wholesale & Manufacturers Swap Shops	1,463		0		0	0.070	0	0.0%	0	0.0%
Tile Restoration	1,460 1,460	2,630 2,630	5	2,738 3,278	1	20.0% 50.0%	4	80.0% 50.0%	0	0.0%
Birth Centers	1,458	2,632	7	2,529	1	14.3%	5	71.4%	1	14.3%
Oil Additives - Manufacturers & Distributors	1,457	2,633	1	3,549	1	100.0%	0	0.0%	0	0.0%
ServiceStation Equipment	1,456	2,634	3	3,042	3	100.0%	0	0.0%	0	0.0%
Playing Cards	1,455	2,635	3	3,042	3	100.0%	0	0.0%	0	0.0%
Gift Wrapping Materials Greenhouse Builders	1,454 1,454	2,636	5	2,738 3,042	1	20.0% 66.7%	4	80.0% 33.3%	0	0.0%
Beverage Dispensers	1,454		7	2,529	<u>2</u> 7	100.0%	1	0.0%	0	0.0%
Floor Treatment Compounds	1,451	2,638	5	2,738	3	60.0%	2	40.0%	0	0.0%
Orchards	1,450	2,640	2	3,278	2	100.0%	0	0.0%	0	0.0%
Beer Dispensing & Cooling Equipment	1,446		5	2,738	4	00.070	1	20.0%	0	0.0%
Tractor Rent & Lease	1,445	2,642	7	2,529 2,359	6	85.7% 100.0%	1	14.3%	0	0.0%
Candy & Confectionery Brokers Jewelry Castings	1,441 1,439	2,643 2,644	3	3,042	3	100.0%	0	0.0%	0	0.0%
Aids Research & Clinics	1,438	2,645	3	3,042	3	100.0%	0	0.0%	0	0.0%
Air Flight Attendants	1,438	2,645	2	3,278	2	100.0%	0	0.0%	0	0.0%
Charity - Education & Literacy	1,437		14		11		3	21.4%	0	0.0%
Paint Manufacturing Equipment & Materials	1,435	2,648	6		3	50.0% 28.6%	3	50.0% 57.1%	0	0.0% 14.3%
Iron Maps - Dealers	1,433 1,433	2,649 2,649	23	2,529 1,714		34.8%	15	65.2%	1	0.0%
Bio - Chemicals	1,432	2,651	3	3,042	3	100.0%	0	0.0%	0	0.0%
Filters Air & Gas Cleaning	1,432		13		3	23.1%	4	30.8%	6	46.2%
Charity - Advertising for Publications	1,431	2,653	2	3,278	0	0.0%	2	100.0%	0	0.0%
Drilling - Gas Well Pharmaceutical Products - Research	1,427 1,426	2,654	0	4,003 2,359	<u>0</u>	0.0%	0	0.0%	0	0.0%
Carriages - Horse	1,424	2,656	9	2,359	4	66.7% 44.4%	3	33.3% 44.4%	1	11.1%
Water Conservation	1,421	2,657	1	3,549	1	100.0%	0	0.0%	0	0.0%
Post Offices	1,419	2,658	40	1,384	22	55.0%	17	42.5%	1	2.5%
Bags - Burlap, Canvas & Cotton	1,418	2,659	18		11		6	33.3%	1	5.6%
Fire & Flood Emergency Service Barricades	1,414 1,413	2,660 2,661	2	3,278 4,003	2	100.0%	0	0.0%	0	0.0%
Medicines - Patent & Proprietary	1,413		18		<u>U</u> 8	44.4%	10	55.6%	0	0.0%
Burial Vaults	1,410	2,663	4	2,878	2	50.0%	2	50.0%	0	0.0%
Bird Barriers, Repellents & Controls	1,409	2,664	6	2,633	4	66.7%	0	0.0%	2	33.3%
Recording Studio Equipment	1,407	2,665	9	2,359	5	55.6%	4	44.4%	0	0.0%
Pipe Lining & Coating	1,406	2,666	3	3,042	3	100.0% 57.1%	0	0.0% 42.9%	0	0.0%
Boat Cleaning Truck Bedliner - Spray On	1,403 1,397	2,667	- /	2,529 2,633	4	66.7%	3	33.3%	0	0.0%
Service Animals - Dogs	1,395	2,669	11		6	54.5%	5	45.5%	0	0.0%
Seeds & Bulbs - Wholesale	1,389	2,670	3	3,042	2	66.7%	1	33.3%	0	0.0%
Motion Picture Producers & Studios	1,387		9	2,359	5	55.6%	4	44.4%	0	0.0%
Bamboo & Bamboo Products	1,373	2,672	. 8	2,437	8	100.0%	0	0.0%	0	0.0%
Food Products Manufacturing Equipment Wheel Align, Frame & Axle Service Equipment & Supplies	1,372 1.372	2,673	10		<u>6</u>	60.0%	4 2	40.0% 60.0%	0	0.0%
Florist - Funeral Bouquets & Wreaths	1,366	2,675	24		15	62.5%	9	37.5%	0	0.0%
Lawn Installation Service	1,364	2,676	13	2,098	3	23.1%	10	76.9%	0	0.0%
Behavioral Education Services	1,361	2,677	12	2,162	10	83.3%	2	16.7%	0	0.0%
Ammunition Reloading	1,358	2,678	3	3,042	1	33.3%	2	66.7%	0	0.0%
Steel Mills Crematories	1,357 1,356		1 2	3/3/3	0	0.0% 50.0%	1	100.0% 50.0%	0	0.0%
Grain Elevators	1,354		1		1	100.0%	1	0.0%	0	0.0%
Raft Trips & Tours	1,354	2,681	13	2,098	6	46.2%	6	46.2%	1	7.7%
e-cigarette flavoring	1,352 1,352	2,683	4	2,878	4	100.0%	0	0.0%	0	0.0%
Video Equipment - Supplies & Parts				2,437		37 5%		50.0%		12.5%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
ylinders - Air & Hydraulic	1,351	2,685	2	3,278	2	100.0%	0	0.0%	0	0.0%
orug Brokers hoto Retouching	1,348		13		2	15.4%	8	61.5% 87.0%	3	23.1%
adios - Citizen Band	1,348		11		<u> </u>	9.1%	10	90.9%	0	0.0%
harity - Religious	1,347		- 11				10	0.0%		0.0%
oundation Inspection	1,341		0	4,003	0	0.0%	0	0.0%	0	0.0%
musement Park Equipment	1,339	2,691	6	2,633	4		2	33.3%	0	0.0%
levator Consultants	1,339	2,691	2	3,278	1	50.0%	1	50.0%	0	0.0%
1idwives	1,338	2,693	5	2,738	5	100.0%	0	0.0%	0	0.0%
-Ray Apparatus & Supplies	1,338	2,693	2	3,278	0	0.0%	2	100.0%	0	0.0%
esting Apparatus	1,337	2,695	5	2,738	1	20.0%	4	80.0%	0	0.0%
leditation Instruction	1,335			3,042	3	100.0%	0	0.0%	0	0.0%
ailmakers	1,335		24		3	12.5%	21	87.5%	0	0.0%
hysicians & Surgeons Equipment & Supplies	1,334		0	4,003	0	0.0%	0	0.0%	0	0.0%
emiConductor Devices	1,334	2,698	1	3,549	0	0.0%	1	100.0%	0	0.0%
Contractors - Acoustical Ceiling	1,333 1,328	2,700 3 2,701	24	3,278 1,684	<u>2</u> 15	100.0%	0	0.0% 37.5%	0	0.0%
asinos - Online imbroideries - Uniform	1,328		32		25		9	21.9%	0	0.0%
olf Courses - Miniature	1,328			2,437	4		<u> </u>	37.5%	1	12.5%
ill Well Equipment & Supplies	1,323	2,701		4,003	1	0.0%	3	0.0%	1	0.0%
oat Lifts	1,320	2,705	7	2,529	4	57.1%	3	42.9%	0	0.0%
iaskets - Retail	1,317	2,706	4		3	75.0%	1	25.0%	0	0.0%
leating & Air Conditioning - Filters	1,315				8		2	20.0%	0	0.0%
aregivers Resources	1,314	2,708	3	3,042	1		1	33.3%	1	33.3%
attery Charging Equipment	1,312 1,311		20	1,805 3,549	17	85.0%	3	15.0%	0	0.0%
ottery Buying Club	1,311	2,710	1	3,549	1	100.0%	0	0.0%	. 0	0.0%
ost Cards - Manufacturers & Distributors	1,311		11		10		0	0.0%	1	9.1%
arps	1,311		5	2,738	2	40.0%	3	60.0%	0	0.0%
onsignment Service - Automobile	1,307	2,713	5	2,738	3	60.0%	0	0.0%	2	40.0%
owder Processing - Industrial	1,304		2	3,278	0	0.0%	2	100.0%	0	0.0%
urbochargers	1,304		1	3,549	1	100.0%	0	0.0%	0	0.0%
Coal Miners & Shippers	1,298		1	3,549	0	0.0%	1	100.0%	0	0.0%
bil Marketers ire Retread & Repair - Equipment & Supplies	1,295		14 24	-/	11	78.6%	14	7.1% 58.3%	2	14.3%
prings - Automotive - Sales & Service	1,294 1,291	2,718	24	2,359	7	77.8%	14	11.1%	1	11.1%
inat Yards	1,288	2,719	5	2,738	- /	100.0%	1	0.0%	1	0.0%
Generators - Maintenance	1,288	2,720	5	2,738	3	60.0%	2	40.0%	0	0.0%
iloves - Work & Industrial	1,284		q	2,359	3	33.3%	6	66.7%	0	0.0%
letal Shapes - Extruded	1,283	2,723	2	3,278	2	100.0%	0	0.0%	0	0.0%
ins	1,280	2,724	3	3,042	2	66.7%	1	33.3%	0	0.0%
partment Sharing Service	1,279	2,725	10		1		9	90.0%		0.0%
lumane Societies	1,275		16		15		1	6.3%		0.0%
ndian Goods	1,275	2,726	10		9	90.0%	1	10.0%	0	0.0%
omputer Facilities Management Services	1,274	2,728	0	4,003	0	0.0%	0	0.0%	0	0.0%
Vood Carving	1,274	2,728	10		3	30.0%	6	60.0%	1	10.0%
mbroidery Supplies	1,272	2,730	4	2,878	3	75.0%	1	25.0%	0	0.0%
thurch Furnishings Dry Goods - Retail	1,270	2,731	15	7,005	<u> </u>	0.0%	0	0.0%	0	0.0%
ory Goods - Retail Office Records - Destruction	1,270 1,270	2,731	15	3,549			8	53.3%	0	0.0%
Ittorneys & Lawyers - Trademark	1,267		1	3,349	1	100.0%	0	50.0%	0	0.0%
ilass Blowers	1,266				1	0.0%	<u> </u>	100.0%	0	0.0%
rozen Food Locker Plants	1,264		3	4,003	0	0.0%	3	0.0%	0	0.0%
Children`s Play Programs Instruction	1,263	2,737	13		9	69.2%	4	30.8%	0	0.0%
lagicians	1,263	2,737	- 4	2,878	3	75.0%	0	0.0%	1	25.0%
ruck Permits	1,263	2,737	3	3,042	3	100.0%	0	0.0%	0	0.0%
igar, Cigarette & Tobacco Manufacturers	1,261		70	1,067	58	82.9%	10	14.3%		2.9%
ree Service Equipment & Supplies	1,260	2,741	7	2,529	6	85.7%	1	14.3%	0	0.0%
eed - Wholesale & Manufacturers	1,259	2,742	3	3,042	3	100.0%	0	0.0%	0	0.0%
ronzing	1,258		2	3,278	2	100.0%	0	0.0%	0	0.0%
ridal Supplies - Wholesale & Manufacturing	1,257	2,744		2,437	2	25.0%	6	75.0%	0	0.0%
rgonomic Products & Services	1,257	2,744		2,738	4	80.0%	1	20.0%	0	0.0%
Suitars & Amplifiers	1,256	2,746			8	53.3%	7	46.7%	0	0.0%
laseball Batting Ranges	1,254 1,253	2,747	8	2,437 3,042	5	62.5%	3	37.5%	0	0.0%
lag Poles himney Cleaning Equipment & Supplies	1,253	2,748 2,749	3	3,042	3	100.0%	0	0.0%	0	0.0%
orgings	1,248		10		2	20.0%	3	80.0%	0	0.0%
orgrings Duickbooks Training & Support	1,246		10	2,201		100.0%	0	0.0%	0	0.0%
lotel Product Sales	1,244		42		25	59.5%	17	40.5%	0	0.0%
uices	1,243	2,752			6		7	22.2%	1	11.1%
levator Installation	1,239	2,754	2	3,278	1	50.0%	1	50.0%	0	0.0%
tationery - Wholesale & Manufacturers	1,239		6		3	50.0%	3	50.0%	0	0.0%
eptic Tanks & Systems Wholesale & Manufacturers	1,238	2,756	4	2,878	0	0.0%	3	75.0%	1	25.0%
dvertising - Transit &Transportation	1,236	2,757	10	2,281	3	30.0%	6	60.0%	1	10.0%
hirts - Wholesale & Manufacturers	1,236		11	2,221	7	63.6%	4	36.4%	0	0.0%
uto Metal & Equipment - Distribution & Manufacturing						75.00/	1	25.0%	n	0.0%
	1,235		4		3	75.0%	1			
lorists Supplies	1,234	2,760	3	3,042	3 1	33.3%	2	66.7%	0	0.0%
lorists Supplies lockey Clubs	1,234 1,234	2,760 2,760	3 7	3,042 2,529	1 5	33.3% 71.4%	2	66.7% 28.6%	0	0.0%
lorists Supplies	1,234	2,760 2,760 2,762	7 2	3,042	1 5 1	33.3%	2 2	66.7%	0 0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Advertising - Checking Service	1,228	2,764	8	2,437	5	62.5%	3	37.5%	0	0.0%
Gasoline Additives - Manufacturers & Distributors Furniture Manufacturers Equipment & Supplies	1,227 1,226		17	2,529 1,925	4	28.6% 23.5%	13	28.6% 76.5%	3	42.9% 0.0%
Presses - Power-Equipment	1,222	2,767	15	2,018	- 6	40.0%	8	53.3%	1	6.7%
Internet Cafes	1,222 1,221	2,767 2,768	12		6	50.0%	6	50.0%	0	0.0%
Brakes - Manufacturers & Distributors	1,220	2,769	6		2	33.3%	4	66.7%	0	0.0%
Artificial Limbs	1,217	2,770	4	2/0/0	2	50.0%	2	50.0%	0	0.0%
Bridal & Millinery Supplies	1,216	2,771	19		5	26.3%	13	68.4%	1	5.3%
Karts - Motorized	1,216 1,214	2,771 2,773	14	2,053 2,437		21.4% 62.5%	11	78.6% 37.5%	0	0.0%
Tennis Equipment & Supplies Stone - Crushed	1,214	2,773	0	4,003	<u> </u>	0.0%	3	0.0%	0	0.0%
Electric Bikes	1,211		22		12		10	45.5%	0	0.0%
Blacksmiths	1,208	2,776	6	2,633	1	16.7%	5	83.3%	0	0.0%
Knife Sharpening Devices	1,207	2,777	9	2,359	5	55.6%	4	44.4%	0	0.0%
Carpet Installation	1,205	2,778	25		14		10	40.0%	1	4.0%
Electric Switchboards	1,205	2,778	0	4,003	0	0.0%	0	0.0%	0	0.0%
Biological Products	1,201	2,780	4		1	25.0%	3	75.0%	0	0.0%
Engravers - Stationery	1,201 1,201	2,780 2,780	9	2,359 3,549	/	77.8% 100.0%	2	22.2% 0.0%	0	0.0%
Plastics - Fabrics, Film, Sheets - Prod. Girls Apparel	1,201		37		27		0	24.3%	0	2.7%
Patio Builder	1,196	2,784	8		27	25.0%	3	37.5%	1	37.5%
Water/Pool Heating - Solar	1,194		18		5		11	61.1%	2	11.1%
Blankets	1,192	2,786	125	784	39	31.2%	25	20.0%	61	48.8%
Industrial Hygiene Consultants	1,192	2,786 2,786	0	4,003	0	0.0%	0	0.0%	0	0.0%
Picture Frames - Wholesale & Manufacturers	1,192	2,786	4	2,878	0	0.0%	4	100.0%	0	0.0%
Dietitians	1,189	2,789	4	2,070	2	50.0%	2	50.0%	0	0.0%
Nurserymen Equipment & Supplies	1,188	2,790	9	2,359	6	00.7 70	3	33.3%	0	0.0%
Defense Contractors	1,187 1.187	2,791 2,791	1	3,549 2,878	1	100.0%	0	0.0%	0	0.0%
Marriage Brokers Tanks - Fiber Glass, Plastic	1,187	2,791	4	3,278	3	75.0% 100.0%	1	25.0% 0.0%	0	0.0%
Shavers - Electric	1,184		9	2,437	7	87.5%	1	12.5%	0	0.0%
Concessionaires	1,181	2,795	12	2,162		50.0%	1	8.3%	5	41.7%
Family Planning - Abortion Services	1,180	2,796	3	3,042	2	66.7%	1	33.3%	0	0.0%
Impregnating	1,180	2,796	3	3,042	2	66.7%	1	33.3%	0	0.0%
Brick Preservatives	1,179	2,798	1	3,549	0	0.0%	1	100.0%	0	0.0%
Insecticides	1,179	2,798	1		0		1	100.0%	0	0.0%
Grain Dealers	1,178	2,800	2	3,278	0	0.0%	2	100.0%	0	0.0%
Buckles	1,175 1,175	2,801 2,801	45	1,311 3,278	5	11.1% 50.0%	40	88.9% 50.0%	0	0.0%
Lumber Carriers Music Arrangers & Composers	1,1/5		10		4		1	50.0%	0	10.0%
lenses	1,172						3	37.5%	1	0.0%
Pool Tables Sales	1,168	2,805	6	2,633	1	16.7%	4	66.7%	1	16.7%
Fiber Glass Fabricators	1,167	2,805 2,806	1	2,633 3,549	0	0.0%	1	100.0%	0	
Duct & Duct Fittings	1,166	2,807	6		1	16.7%	4	66.7%	1	16.7%
Cement - Wholesale & Manufacturers	1,165	2,808	3	3,042	2	66.7%	1	33.3%	0	0.0%
Guest Ranch	1,165	2,808	10		4	40.0%	6	60.0%	0	0.0%
Lead	1,163	2,810	6	2,633	2	33.3%	3	50.0%	1	16.7%
Luggage Carriers Calculators, Adding Machines & Supplies	1,162 1,157	2,811 2,812	4	3,278 2,738	2	100.0%	0	0.0%	0	0.0%
Ski Centers & Resorts	1,157		29		25	60.0% 86.2%	2	40.0% 13.8%	0	
Auto Hand & Foot Controls	1,153	2,813	- 23	2,633	23	33.3%	4	66.7%	0	0.0%
Medical Coding	1,150	2,815	0	4,003	0	0.0%		0.0%	0	0.0%
Rooming Houses	1,150	2,815	5	2,738	2	40.0%	2	40.0%	1	20.0%
Exterior Designers	1,148	2,817	7	2,529	3	42.9%	4	57.1%	0	0.0%
Word Processing Service	1,148	2,817	3	3,042	3	100.0%	0	0.0%	0	0.0%
Fashion Accessories	1,144	2,819	117		66		50	42.7%	1	0.9%
Gaskets	1,142	2,820		4,003	. 0	0.0%	0	0.0%	0	0.0%
Sundries Stores	1,138 1,137	2,821 2,822	25	1,665	16	64.0% 25.0%	9	36.0%	0	0.0%
Air Fragrances Pipe Fittings	1,137	2,822	4	2,878 3,549	1	25.0% 100.0%	3 n	75.0% 0.0%	0	0.0%
Stock Exchanges	1,137	2,822		2,738	4	80.0%	1	20.0%	0	0.0%
Pipe Line Companies	1,136	2,825	1	3,549	1	100.0%	0	0.0%	0	0.0%
Television Sys & Equipment - Closed Circuit	1,135	2,826	7	2,529	4		3	42.9%	0	0.0%
Chemists - Manufacturers	1,134	2,827	71	1,058	27	38.0%	44	62.0%	0	0.0%
Partitions	1,132	2,828	2	3,278	1	50.0%	1	50.0%	0	0.0%
Logging Equipment & Supplies	1,131	2,829	1	3,549	1	100.0%	0	0.0%	0	0.0%
Consultants - Dental Management	1,129		10				3	30.0%	0	
Golf Course Construction	1,129	2,830	12	3,042 2,162	3	100.0%	0	0.0%	0	0.0%
Event Planners - Corporate Fire & Smoke & Water Clean Up	1,128 1,128	2,832	12	2,162	4	33.3% 100.0%	8	66.7% 0.0%	0	0.0%
Paper Shredding Machines	1,128	2,832 2,832		4,003	<u>4</u>	0.0%	n	0.0%	0	0.0%
Bankruptcy Counseling - Federally Certified	1,126	2,835	1	3,549	0	0.0%	1	100.0%	0	0.0%
Air Balancing	1,123		Ö		0		0	0.0%	0	0.0%
Writer - Freelance	1,123	2,836	8	2,437	3	37.5%	3	37.5%	2	25.0%
Charity - Other Charitable Organizations	1,119	2,838	6	2,633	4	66.7%	2	33.3%	0	0.0%
Intercoms Systems & Services	1,117		8		7	07.570	1	12.5%	0	
Parks	1,117	2,839	17		10		6	35.3%	1	5.9%
Gauges & Gages	1,116	2,841	4		3	75.0%	1	25.0%	0	0.0%
Laminating Equipment & Supplies	1,116	2,841	0	4,003	0	0.0%	ı 0	0.0%	. 0	0.0%

College Coll	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Content Appelle	Pattern Makers Dell Hauses & Accessories	1,116	2,841	15	3,278	1 7	50.0%	1	50.0%	0	0.0%
Clark Maria Mariana (1997)			2 845			1		2		0	
Comment Comm		1,113	2,846	4	2,878	2		2		0	0.0%
Commercial Field 1.58			2,846	2	3,278	2		0		0	0.0%
Lamber 1.500 .000 .1 .500 .500				23		16		7		0	0.0%
Control Cont				9		5		4		0	
Part Comment						5		3		1	11.1%
Associated				2		1		1	50.0%	0	0.0%
Galacterine	Auto Parts - Antique	1,101	2,853	7	2,529	5		2	28.6%	0	0.0%
Substance				4	2,878	2		2	50.0%	0	0.0%
Table 1,095				9		2		/		0	
1,000 1,00		1,096	2,850	0	4,003	<u>U</u>		0		0	0.0%
Marchen 1,002 2,605 1 2,160 3 1,77 3 1,77 2 1,7				1		1		0		0	0.0%
Total Tota			2,858	12	2,162	5	41.7%	5	41.7%	2	16.7%
				1		1		0		0	0.0%
Sandhum Premertian Descend Agentics			2,861	3		2		1		0	0.0%
Millary Cooks				1		<u>U</u>		0		0	
Sestements 1,000 2,400 20 1,000 1,000 2,250 8 3,32% 3,14%				16	1,962	16		0		0	0.0%
Section (Section Conference 1,088 2,087 0 4,009 0 0,006 0 0,		1,083	2,865		1,684					1	4.2%
Fook Applications		1,082	2,866	8	2,437	7	87.5%	1	12.5%	0	0.0%
Contraction - Deabled Access				0		0		0		0	0.0%
Liebbis Peptin, Petals 1077 2,870 0 4,003 0 0,006 0 0,				1	2,737	<u>6</u>		2		0	
Industrial Developments				1		0		1		0	0.0%
Marter Status Congenent & Supplies 1,007 2,077 18 2,018 6 40,076 9 60,076 1 10,071 10,0				4		3		0		1	
Turbines	Auto Sunroofs	1,070	2,872	10	2,281	9	90.0%	1	10.0%	0	0.0%
Majorisma Supplies 1,003 2,277 13 2,098 2 15,4% 7 53,8% 4 50,8 1 10,000 10						6		9		0	0.0%
Aromathicage & Espential Oile					2,633	1		4		1	16.7%
Consets & Gorden 1,057 2,277 8 2,437 7 97.96 1 12.96 0 0 0 1 1 1 1 1 1 1	Magicians Supplies Aramathorany, & Escaptial Oils	1,063		13	2,098			/		4	30.8%
Trailer Sturage				1 8		7		1		0	0.0%
Caterier Equament & Supplies 1,056 2,879 4 2,278 4 100,0% 0 0.0% 0						11		3		0	0.0%
Gustoms Consultant	Caterer Equipment & Supplies	1,056	2,879	4	2,878	4		0		0	0.0%
Resident Buyers			2,880	2	3,278	2		0		0	0.0%
Tennis Courts - Private 1,050 2,883 5 2,738 4 80.0% 1 20.0% 0 0.0				9		1		6		2	
Art Organizations & Information						3		1			
Noving Assistance - Packing, Unpacking, Organizing 1,048 2,886 5 2,738 4 88,0% 0 0.0% 1 20,0 0.0% 0 0.0%		1,049	2,884	5	2,738	4	80.0%	1		0	0.0%
Wall Cleaning		1,049	2,884	2	3,278	2		0		0	0.0%
Show Removal Equipment				5		4		0		1	20.0%
Television Program Distributors				30		3		0		0	0.0%
Drug Manufacturers						4		11		22	
Uphotstery Fabrics - Wholesale & Manufacturers 1,040 2,890 2 3,278 2 100,0% 0 0.0				4		3		1		0	0.0%
Construction Supplies 1,039 2,892 8 2,437 3 37,5% 5 62,5% 0 0 0 0 0 0 0 0 0		1,040	2,890	2		2		0		0	0.0%
Die Castings				24		22		2		0	
Landfills - Sanitary			2,892	8		3		5		0	
Tank Cleaning 1.036		1,039	2,892	1 8	3,549 2.437		100.0%	2	0.0%	1	12.5%
Condiments & Sauces 1.035 2.897 7 2.529 3 42.9% 4 57.1% 0 0.0				3		0		3		0	0.0%
Canvas - Wholesale & Manufacturers				7		3		4		0	0.0%
Transit Lines	Gymnastic Equipment & Supplies			5		2		3		0	0.0%
Wood Preservatives			2,899	7		6		1		0	0.0%
Boxes - Paper 1,031 2,902 1 3,549 1 100.0% 0 0.0% 0 0.0% 0 0.0						13		1		0	
Tools - Pneumatic 1,031 2,902 1 3,549 1 100.0% 0 0.0% 0.0% 0 0.0				1	3,549	1		0		0	0.0%
Bagels		1,031	2,902	1	3,549	1		0		0	0.0%
Podiatrist Equipment & Supplies 1,022 2,906 16 1,962 16 100.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0%		1,028				2		5		0	0.0%
Bat Removal 1,015 2,907 3 3,042 2 66.7% 0 0.0% 1 0.0% 0.0% 0 0.0% 0						2		3		0	0.0%
Sleep Disorders - Sleep Apnea 1,015 2,907 1 3,549 1 100.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0				16		16		0		0	0.0%
Time Recorders 1,014 2,909 5 2,738 3 60.0% 2 40.0% 0 0.0 Colf Course Equipment & Supplies 1,013 2,910 13 2,098 10 76.9% 3 23.1% 0 0.0 Lamp Shade Frames & Supplies 1,010 2,911 1 3,549 1 100.0% 0 0.0% 0 0.0 Meters 1,010 2,911 3 3,042 2 66.7% 1 33,3% 0 0 0.0 Glass Circles & Specialty Shapes 1,008 2,913 1 3,549 1 100.0% 0 0.0% 0 0.0 Soil Conditioners 1,008 2,913 1 3,549 1 100.0% 0 0.0% 0 0.0 0 0 0 0 0.0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 <				1		1		0		1	0.0%
Lamp Shade Frames & Supplies 1,010 2,911 1 3,549 1 10,00% 0 0,0% 0 0.0 Meters 1,010 2,911 3 3,042 2 66,7% 1 33,3% 0 0.0 Clinics - Dialysis 1,008 2,913 5 2,738 5 100,0% 0 0.0% 0 0.0 Glass Circles & Specialty Shapes 1,008 2,913 1 3,549 1 100,0% 0 0,0% 0 0.0 Soil Conditioners 1,008 2,913 1 3,549 1 100,0% 0 0,0% 0 0.0 Leather Restoration 1,003 2,916 7 2,529 4 57.1% 3 42,9% 0 0 Uvestock Feeding 1,002 2,917 2 3,278 2 100,0% 0 0,0% 0 0 Public Speaking Instruction 1,002 2,917 1 3,549 1 100,0% 0 0 0,0% 0 0 Attorneys & Lauwers - Home Owners Associations 998 2,920 10 2,281 7 70,0% 3 30,0% 0 0		1,014	2,909		2,738	3	60.0%	2	40.0%	0	0.0%
Meters 1,010 2,911 3 3,042 2 66,7% 1 33,3% 0 0,00				13	2,098	10		3		0	0.0%
Glass Circles & Specialty Shapes 1,008 2,913 1 3,549 1 100.0% 0 0.0% 0 0.0% 0 0.0%			2,911	1	3,549	1		0		0	
Glass Circles & Specialty Shapes 1,008 2,913 1 3,549 1 100.0% 0 0.0% 0 0.0% 0 0.0%			2,911	3		2		1		0	0.0%
Soil Conditioners 1,008 2,913 9 2,359 3 33,3% 6 66,7% 0 0.0		1,008	2,913	5	2,/38	5	100.0%	0		0	0.0%
Leather Restoration 1,003 2,916 7 2,529 4 57.1% 3 42.9% 0 0.00 Livestock Feeding 1,002 2,917 2 3,278 2 100.0% 0 0.0% 0 0.0 Public Speaking Instruction 1,002 2,917 1 3,549 1 100.0% 0 0.0% 0 0.0 Oriental Goods - Retail 1,001 2,919 3 3,042 2 66.7% 1 33.3% 0 0 0.0 Attornevs & Lawyers - Home Owners Associations 998 2,920 10 2,281 7 70.0% 3 30.0% 0 0.0				q		3		6		0	0.0%
Public Speaking Instruction 1,002 2,917 1 3,549 1 100,0% 0 0,0% 0 0.0% Oriental Goods - Retail 1,001 2,919 3 3,042 2 66,7% 1 33,3% 0 0 0.0 Attorneys & Lawyers - Home Owners Associations 998 2,920 10 2,281 7 70.0% 3 30.0% 0 0.0			2,916	7	2,529	4		3		0	0.0%
Oriental Goods - Retail 1,001 2,919 3 3,042 2 66.7% 1 33.3% 0 0.0 Attorneys & Lawyers - Home Owners Associations 998 2,920 10 2,281 7 70.0% 3 30.0% 0 0.0		1,002		2	3,278	2		0		0	0.0%
Attorneys & Lawyers - Home Owners Associations 998 2,920 10 2,281 7 70.0% 3 30.0% 0 0.0				1		1		0		0	0.070
				3		2		1		0	0.0%
1 9961 2.9211 81 2.4371 01 0.0%1 81 100.0%1 01 0.0%	Attorneys & Lawyers - Home Owners Associations Auto Repair - Vintage	998	2,920	10	2,281	/ n	0.0%	3 R	100.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Pile Driving	996	2,921	3	3,042	2	66.7%	1 32	33.3%	0	0.0%
Fraternal Regalia & Supplies Oil - Crude - Purchasing	995 995	2,923 2,923	35	1,459 3,549	3	8.6% 0.0%	32	91.4% 100.0%	0	0.0%
Sausages	995	2,923	5	2,738	4		1	20.0%	0	0.0%
Copper Products	994		3	3,042	2	66.7%	1	33.3%	0	0.0%
Copyright Service	992		2		2	100.0%	0	0.0%	0	0.0%
Doll Clothing & Accessories	990	2,928	5	2,738	3	60.0%	2	40.0%	0	0.0%
Shoring	990	2,928	12	2,102	12	100.0%	0	0.0%	0	0.0%
E-Mail Marketing	988	2,930 2,931	8 21	2,437 1,775	3	37.5%	3	37.5%	2	25.0% 0.0%
Underwear - Wholesale & Manufacturers Physicians & Surgeons - Pulmonary Diseases	985 984		21	2,738	17	81.0% 80.0%	4	19.0% 20.0%	0	0.0%
Sculptors	983	2,933	4	2,878	2	50.0%	2	50.0%	0	0.0%
Insect Control Devices	982	2,934	7	2,529	2	28.6%	5	71.4%	0	0.0%
Ceiling Cleaning	981		3	3,042	0	0.0%	2	66.7%	1	33.3%
Express & Transfer Service	981			2,529	4	57.1%	2	28.6%	1	14.3%
Lotteries - State	980 979	2,937	4	2,878 3,549	3	75.0% 100.0%	1	25.0% 0.0%	0	0.0%
Concrete Mixers Emblems	979		1	3,549	1	0.0%	0	0.0%	0	100.0%
Fans - Attic	978		2	3,278	2	100.0%	0	0.0%	1	0.0%
Motion Picture Film Distributors & Exchange	978		3	3,042	1	33.3%	2	66.7%	0	0.0%
Heat Treating - Metal	977	2,942	1	3,549	1	100.0%	0	0.0%	0	0.0%
Welcome ServiceFor Newcomers	977	2,942	4	2,878	1	25.0%	3	75.0%	0	0.0%
Horticultural Consultants	976	2,944	3	3,042	3	100.0%	0	0.0%	0	0.0%
Jewelry Polishing & Plating	974 974		1	3,549 2,529	0		1	100.0%	0	0.0%
Recruiting - Technical Auto Dealers - Online	974 970	2,945	22		1	14.3% 40.9%	b	85.7% 40.9%	0	
Clutches	970		6		2	33.3%	3	50.0%	1	16.7%
Lead Abatement	970	2,947	2	3,278	0	0.0%	2	100.0%	i ō	0.0%
Towels - Cloths-Wholesale & Manufacturers	968		64		42	65.6%	22	34.4%	0	0.0%
Computers - Programming	967		17		9	52.9%	7	41.2%	1	5.9%
Employee Assistance Programs	967	2,951	2	3,278	0	0.0%	2	100.0%	0	0.0%
Insurance - Crop	966	2,953 2,953	2	3,278	1	50.0%	1	50.0% 0.0%	0	0.0%
Textile Fibers Violins	966 966	2,953	3	3,042 3,042	<u>3</u>	100.0%	2	66.7%	0	0.0%
Stenographers - Public	964	2,956	2	3,278	2	100.0%	0	0.0%	0	0.0%
Aerospace Research & Development	963	2 957	1	3,549	0	0.0%	1	100.0%	0	0.0%
Jewelry Engravers	963	2,957	4	2,878	3	75.0%	1	25.0%	0	0.0%
Ship Builders & Repair	963	2,957	1	3,549	1	100.0%	0	0.0%	0	0.0%
Towing - Marine Kennels Equipment & Supplies	960 959	2,960 2,961	13	2,738 2,098	<u>4</u> 11	00.070	1	20.0% 15.4%	0	0.0%
Inks - Manufacturers Materials	958		13		11	75.0%		25.0%	0	0.0%
Pet Clothing Designer	958	2,962	45		30		15	33.3%	0	0.0%
Carpet & Rug Dyers	955	2,964	3	3,042	2	66.7%	1	33.3%	0	0.0%
Gardening Hand Tools	954		28		5	17.9%	19	67.9%	4	14.3%
Truck Service & Repair - Mobile	954			2,529	5	71.4%	2	28.6%	0	0.0%
Shoe Findings & Supplies	953 950		3	3,042	1	33.3%	2	66.7%	0	0.0%
Laboratories - Veterinary Metaphysicians	950	2,968 2,969	5	2,738 4,003	4	80.0%	1	20.0%	0	0.0%
Archery Ranges	947		2	3,278	0		2	100.0%	0	0.0%
Spraying Equipment	945	2,971	1		0	0.0%	1	100.0%	0	0.0%
Tubing - Metal	945		0		0	0.070	0	0.0%	0	0.070
Plastics - Foam	943	2,973 2,973	1	3,549	1	100.0%	0	0.0%	0	0.0%
Schools - Academic - College Preparatory	943 943	2,973	16	1,962 3,549	5	31.3% 100.0%	11	68.8%	0	0.0%
Tank Lining & Coating Brushes	943		1	4,003	1	0.0%	0	0.0%	0	0.0%
Ringtones	942		90		88		2	2.2%	0 0	0.0%
Consignment Service - Furniture	940	2,978	30	1,547	15	50.0%		36.7%	4	13.3%
Sheepskin Specialties	940	2,978	8	2,437	3	37.5%	5	62.5%	0	0.0%
Water Heaters - Parts & Supplies	938	2,980	13	2,098	10		3	23.1%	0	0.0%
Fans - Industrial & Commercial	936			2,529	5	71.4%	2	28.6%	0	0.0%
Dune Buggies Plactics Pay Materials Pouder Liquid	934	2,982	3	3,042 3,549	1	33.3%	2	66.7%	0	0.0%
Plastics - Raw Materials, Powder, Liquid Railroad Equipment & Supplies	933 931	2,983 2,984	1		1	100.0% 100.0%	0	0.0% 0.0%	0	0.0%
Motel & Hotel Consultants	928	2,985	55		34		21	38.2%	0	0.0%
Filing Equipment, Systems & Supplies	924	2,986	1		0		1	100.0%	0	0.0%
Rehabilitation Products - Pediatric	919	2,987	5	2,738	4	80.0%	1	20.0%	0	0.0%
Bus Lines Ticket Agencies	915	2,988	25	1,665	24		1	4.0%	0	0.0%
Soil Testing	912 911	2,989 2,990	2	3,278 3,549	1	50.0%	1	50.0%	0	0.0%
Springs - Coil, Flat - Distributors & Manufacturing Mountain Climbing Equipment	911 910		1	2,529	0	0.0% 100.0%	0	0.0% 0.0%	1	100.0%
Television & Radio Parts - Wholesale & Manufacturers	910		45		38	84.4%	6	13.3%	1	2.2%
Smelters & Refiners Equipment & Supplies	907	2,993	- 43	4,003	0	0.0%	0	0.0%	0	0.0%
Beauty Supplies & Equipment Repair	904	2,994	10	2,281	1	10.0%	6	60.0%	3	30.0%
Two-Way Radio Sales & Service	900	2,995	2	3,278	0	0.0%	2	100.0%	0	0.0%
Piling	897		0	4,005	0	0.0%	0	0.0%	0	0.0%
Hats - Wholesale & Manufacturers	896		8		3	37.5%	4	50.0%	1	12.5%
Metal Rolling & Forming Trucks - Forklifts	895 893	2,998 2,999	14	4,003 2,053	0	0.0% 35.7%	0	0.0% 64.3%	0	0.0%
Incense	893 892		14 0	2,053	5	66.7%	2	33.3%	0	0.0%
THECHSE	892	3,000	9	2,359		00.7%	. 3	33.3%	ı	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Cement - Retail	891 890	3,001	12	2,162	4	33.3%	8	66.7%	0	0.0%
Frozen Foods - Processors Hair Removing Equipment & Supplies	890 888		11	2/222	3	72.7% 50.0%	3	27.3% 50.0%	0	0.0%
Medical Alert Companies	887		1	3,549	1	100.0%	0	0.0%	0	0.0%
Auto Headlight Restoration	883		14	2,053	5	35.7%	9	64.3%	0	0.0%
Flood Control Equipment	882	3,006	5	2,738	4	80.0%	1	20.0%	0	0.0%
Poultry - Retail Asset Evaluators	882 881		1	3,549	1	0.0% 33.3%	1	100.0% 66.7%	0	0.0%
Paper Hangers - Wall covering	881		3	3,042	2	66.7%	1	33.3%	0	0.0%
Sewer Inspection	880	3,010	0	4,003	0	0.0%	0	0.0%	0	0.0%
Heat Exchangers	879	3,011	3	3,042	1	33.3%	2	66.7%	0	0.0%
Tourists Homes	879		3	3,042	3	100.0%	0	0.0%	0	0.0%
Bottlers Equipment & Supplies Consulates & Other Federal Government Representatives	877 877		4	2,878 3,549	4	100.0% 100.0%	0	0.0% 0.0%	0	0.0%
City & Town Planners	875	3,015	0	4,003	0	0.0%	0	0.0%	0	0.0%
Campers - Rent & Lease	873	3,016	7	2,529	6	85.7%	1	14.3%	0	0.0%
Floor Refinishing	873		6		2	33.3%	3	50.0%	1	16.7%
Lettering Machines	873		5	2,738	5	100.0%	0	0.0%	0	0.0%
Fireproofing Publishers - Internet Guides	872 872	3,019 3,019	2	3,278 3,042	1	50.0% 100.0%	1	50.0% 0.0%	0	0.0%
Seminar Marketing	872		7	2,529	3	42.9%	3	42.9%	1	14.3%
Brand Development	871	3,022	3	3,042	3	100.0%	0	0.0%	0	0.0%
Racquetball Courts - Private	871		7	2,529	3	42.9%	3	42.9%	1	14.3%
Polyethylene Materials & Products	870	3,024	1		1	100.070	0	0.0%	0	
Tours - Wholesale Albums	870 868	3,024 3,026	18	1,877 2,018	16 5	88.9%	2 10	11.1%	0	0.0%
Voice Mail Services	868 868	3,026	20				10 4	66.7% 20.0%	0	0.0%
Horseshoe Equipment & Supplies	867		3	3,042	3	100.0%	0	0.0%	0	0.0%
Tables - Folding	865		3	3,042	3	100.0%	0	0.0%	0	0.0%
Theatrical Equipment & Supplies	861		6	2,633	5	83.3%	1	16.7%	0	0.0%
Power Plant Consultants	860		0	4,003	0	0.0%	0	0.0%	0	0.0%
Aircraft Instruments Game Farms	854 854		3	3,042 3,278	<u>1</u>	33.3% 50.0%		66.7% 50.0%	0	0.0%
Geophysicists	854 854		2	3,278	0	0.0%	2	100.0%	0	0.0%
Encyclopedia & Book Sales	853	3,035	17	1,925	10	58.8%	6	35.3%	1	5.9%
Fax Equipment & Systems	851		3	3,042	2	66.7%	0	0.0%	1	33.3%
Fumigation Services	850	3,037	1	3,549	1	100.0%	0	0.0%	0	0.0%
Interior Designers - Architectural Campers - Supplies & Parts	849 848			2,633 3,042		33.3% 33.3%	4	66.7% 66.7%	0	0.0%
Bar Supplies	845	3,040	9	2,359		88.9%	1	11.1%	0	0.0%
Coal Brokers	844	3,041	0	4,003	0	0.0%	0	0.0%	0	0.0%
Charity - Police & Firefighter Organizations	841		1	3,549	1	100.0%	0	0.0%	0	0.0%
Knitting Instruction	841	3,042	3	3,042	0		1	33.3%	2	66.7%
Equipment Calibration Polyurethane Products	837 837	3,044 3,044	3	3,042 4,003	2	66.7% 0.0%	0	0.0%	1	33.3% 0.0%
Statistical Service	837	3,044	3	3,042	3	100.0%	0	0.0%	0	0.0%
Geologists	831		1	3,549	1	100.0%	0	0.0%	0	0.0%
Labels - Fabric	829		3	3,042	2	66.7%	1	33.3%	0	0.0%
Corporation Supplies	828	3,049	1 6	3,549 2,633	1	100.0%	0	0.0%	0	0.0%
Concrete Aggregates Canes	827 826		5		5	50.0% 100.0%	3	50.0% 0.0%	0	0.0%
Engineering Reports	825		0	4,003	0	0.0%	0	0.0%	0	0.0%
Rendering Companies	825	3,052	0	4,003	0	0.0%	0	0.0%	0	0.0%
Bicycles - Renting	824	3,054	17		12	70.6%	5	29.4%	0	0.0%
Plaster Provides	821		12	4,003	0	0.0%	0	0.0%	0	0.0%
Email Service Provider Music Boxes	820 816		12	2,162 3,278	9	75.0% 100.0%	3	25.0% 0.0%	0	0.0%
Dredging Dredging	814		1	3,549	0	0.0%	1	100.0%	0	0.0%
Generators	812	3,059	8	2,437	5	62.5%	3	37.5%	0	0.0%
Layouts - Office, Factory	811	3,060	7	2,529	5	71.4%	2	28.6%	0	0.0%
Advertising - Vinyl Phone Book Covers	810	3,061	10		4	40.0%	6	60.0%	0	0.0%
Drafting Equipment & Supplies Artificial Flowers & Plants - Manufacturer Supplies	810 809	3,061	12	3,042 2,162	3	100.0% 58.3%	0	0.0% 41.7%	0	0.0%
Jacks	809	3,063 3,063	12	4,003	0	0.0%	0	0.0%	0	0.0%
Wallpaper Hangers	808	3,065	1	3,549	. 0	0.0%	1	100.0%	0	0.0%
Burial Advisory Service	806		9	2,359	9	100.0%	0	0.0%	0	0.0%
Robots	806		4	2,878	3	75.0%	1	25.0%	0	0.0%
Hawaiian Goods Video Tapes & Discs - Wholesale & Manufacturers	805 805	3,068	5	2,738 2,738	5	100.0%	0	0.0% 40.0%	0	0.0%
Barrels & Drums	803	3,000	5	2,738	<u>3</u>	20.0%	4	80.0%	0	0.0%
Computer Assisted Design Services	802	3,071		2,437	4		4	50.0%		0.0%
Attorneys & Lawyers - Workers Compensation	801	3,072	0	4,003	0	0.0%	0	0.0%	0	0.0%
Promotional Products - Non-Wearable	801		2	3,278	2	100.0%	0	0.0%	0	0.0%
Cabs - Tractor, Truck Reflexologists	798 798		7	2,529 3,042	2	28.6% 33.3%	5	71.4% 66.7%	0	0.0%
Fish & Seafood Brokers	798		1	3,549	0			0.0%	1	100.0%
Railroads - Freight	797	3,076	2	3,278	2	100.0%	0	0.0%	0	0.0%
Labeling Equipment	795	3,078	3	3,042	1	33.3%	2	66.7%	0	0.0%
Sash Operating Devices	795	3,078	0	4,003	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Carpet & Rug Binding Machines	791		3	3,042	3	100.0%	0	0.0%	0	0.0%
Inks - Writing & Marking Box Manufacturers Equipment & Supplies	791 790	3,080 3,082	1	3,042 3,549		100.0% 100.0%	0	0.0% 0.0%	. 0	0.0%
Import Representatives	790	3,082	13	2,098	4	30.8%	7	53.8%	2	15.4%
Pianos - Restoration & Refinishing	790	3,082 3,082	1	3,549	1	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Appellate	789	3,085	7	2,529	3	42.9%	4	57.1%	0	0.0%
Salt	789	3,085	2	3,278	0	0.0 /0	2	100.0%	0	0.0%
Aircraft Ground Support & Service Equipment	788	3,087	1	3,549	0	0.0%	1	100.0%	0	0.0%
Referral - Auto Repair Smoke Detectors & Alarms	788 788	3,087 3,087	33	1,491 3,042	18	54.5% 66.7%	15	45.5% 33.3%	0	0.0% 0.0%
Filters - Liquid	787	3,090	3	4,003	<u>2</u>	0.0%	1	0.0%	0	0.0%
Event Center	785	3,091	23		13	56.5%	10	43.5%	0	
Lockers	782	3,092	1	3,549	1	100.0%	0	0.0%	0	0.0%
Olive Oil	781	3,093	2	3,278	0	0.0%	2	100.0%	0	0.0%
Leather Cleaning	780		1	3,549	1	100.0%	0	0.0%	0	0.0%
Power Plant Equipment	780	3,094	7	2,529	3	42.9%	4	57.1%	0	0.0%
Bottle Return Depot Signs - Maintenance & Repair	774 774	3,096 3,096	3	3,042 2,633	2	66.7% 33.3%	1	33.3% 50.0%	0	0.0% 16.7%
Pins - Lapel	774	3,098	1	3,549	1	100.0%	3 0	0.0%	1	0.0%
Engraving Equipment & Supplies	770		2		0		1	50.0%	1	50.0%
Plastics - Extruders	770		1	3,549	1	100.0%	0	0.0%	0	0.0%
China & Crystal - Repair	769	3,101	14	2,053	14		0	0.0%	0	0.0%
Electric Instruments	769	3,101	8	2,437 3,278	3	37.5%	5	62.5%	0	0.0%
Hardwood Floor Maintenance	769	3,101		3,278	1	50.0%	1	50.0%	0	0.0%
Library Research Service	768	3,104	11		5	45.5%	4	36.4%	2	18.2%
Physicians & Surgeons - Industrial Medicine Pay Phone Booths - Equipment & Service	768 765	3,104 3,106	1	3,549 3,549	1	100.0%	0	0.0%	. 0	0.0%
Traffic Engineers & Planning Service	764	3,106	1	4,003	1	0.0%	0	0.0%	0	0.0%
Furniture Repair & Refinish Supplies	760		6		2		4	66.7%	0	
Pipe Line Equipment	759	3,109	3	3,042	1	33.3%	2	66.7%	0	0.0%
Phlebotomy Training & Certification	758	3,110	5	2,738	2	40.0%	3	60.0%	0	
Earthworms	757 757	3,111	1	3,549	1	100.0%	0	0.0%	0	0.0%
Emergency Response Systems - Personal	757	3,111	5	2,738	4	80.0%	1	20.0%	0	0.0%
Gloves & Mittens - Dress	757	3,111	7	2,529	5	71.4%	2	28.6%	0	0.0%
Paving Equipment Sports Henritality	757 757	3,111	1	3,549		100.0% 50.0%	0	0.0% 50.0%	0	0.0%
Sports Hospitality Vibration Measurement	757	3,111 3,111		3,278 4,003	1	0.0%	1	0.0%	0	0.0%
Coaching - Leadership	754	3,117	12		11		1	8.3%	0	
Physicians & Surgeons Information Bureaus	753	3,118	5	2,738	2	40.0%	1	20.0%	2	40.0%
Riggers	753	3,118	1		1	100.0%	0	0.0%		
Metal Finishers Equipment & Supplies	752	3,120	3	3,042	2	0017 70	1	33.3%	0	0.070
Statuary	752 752	3,120 3,120	0	4,003	0	0.0%	0	0.0%	0	0.0%
Tanks - Repair Neckwear - Retail	752 751	3,120 3,123	2	3,278 3,278	1	50.0% 100.0%	1	50.0% 0.0%	0	0.0%
News Dealers	751	3,123		2,878		100.0%	0	0.0%	. 0	0.0%
Divers	749	3,125	3	3,042	2	66.7%	1	33.3%	0	0.0%
Tool & Die Makers Equipment & Supplies	749	3,125	3	3,042	1	33.3%	2	66.7%	0	0.0%
Aircraft & Aircraft Equipment - Testing	748	3,127	4	2,878	0		4	100.0%	0	0.0%
Insurance - Marine	748	3,127	1	3,549	1	100.0%	0	0.0%	0	0.0%
Leather Goods Manufacturers Supplies	748		4		2	50.0%	2	50.0%	. 0	
Tool Designers	747 745	3,130	0	4,003	0	0.0%	0	0.0%	0	0.0%
Acting & Voice Over Training Sewer Cleaning Equipment & Supplies	745	3,131 3,131	5	2,738	2	40.0% 60.0%	2	40.0%	1	20.0%
Window Shades - Cleaning & Repair	743	3,131	5	2,736	1	16.7%		83.3%	0	0.0%
Disabled Person Assistance	742	3,133	7	3,042	2	66.7%	1	33.3%	, 0	0.0%
Popcorn Machines	738	3,135	2	3,278	0	0.0%	2	100.0%	0	0.0%
Compactors - Waste - Industrial & Commercial	735	3,136	6	2,633	3	50.0%	3	50.0%	0	0.0%
Glassware Decorators	735	3,136	9	2,359	5	55.6%	4	44.4%	0	0.0%
Programmed Instruction	735	3,136	9		5	55.6%	3	33.3%	1	11.1%
Attorneys & Lawyers - Intellectual Property Architects Supplies	734 730	3,139 3,140	1	3,549 4,003	0	0.0%	1	100.0%	. 0	0.0%
Tapestries	730	3,140	3	3,042	<u> </u>	0.0%	1	33.3%	2	66.7%
Wallpaper Removing	730	3,140	2	3,278	1	50.0%	1	50.0%	0	0.0%
Organic Soil Fertilizer	729		1		0		1	100.0%	0	
Sump Pump Contractors	729	3,143	3	3,042	1	33.3%	1	33.3%	1	33.3%
Flood assistance	727	3,145	4	2,878	3	75.0%	1	25.0%	0	0.0%
Storage Units - Portable	727		26		19		6	23.1%	1	
Funeral Directors Equipment & Supplies	726	3,147	0	1/005	0		0	0.0%	0	0.0%
Grouting Compounds Encyclopedias	726 724		0	4,003 3,042	1	0.0% 33.3%	0	0.0% 66.7%	. 0	0.0%
Studio Rental	724	3,149 3,149	3	2,437	1	33.3% 12.5%	7	87.5%	. 0	0.0%
Taxes - Enrolled Agent	724	3,149	1	3,549	1	100.0%	7	0.0%	0	0.0%
Differentials - Automobile	723		8		2	25.0%	6	75.0%	0	
Physical Therapy Equipment	723	3,152	6	2,633	4		1	16.7%	1	
Chimney Lining Materials	722	3,154		4,003	0	0.0%	0	0.0%	0	0.0%
Actuaries	721		0	1/005	0	0.0 /0	0	0.0%	0	0.070
Cryogenics	720	3,156		4,003	0	0.0%	0	0.0%	0	0.0%
Stucco Manufacturers & Distributors	720	3,156		4,003	0	0.0%	0	0.0%	0	
Chain Letters	719	3,158	1	3,549	1	100.0%	0	0.0%	o <u>l</u> 0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Artist - Makeup	718	3,159	3	3,042	2	66.7%	1	33.3%	0	0.0%
Plywood & Veneers Knit Goods - Retail	718 717	3,159 3,161	7	3,549	1 4	100.0% 57.1%	2	0.0% 28.6%	0	0.0% 14.3%
Surveying Instruments	717		3	3,042	2	66.7%	1	33.3%	0	0.0%
Carbon Products	716		7	2,529	4		3	42.9%	0	0.0%
Tool Salvage Companies	715	3,164	17		8	47.1%	9	52.9%	0	0.0%
Appointment Setting Service	712		8	2,437	3	37.5%	5	62.5%	0	0.0%
Building Inspection - Commercial	712		14	2,878	4	100.0%	0	0.0%	0	0.0%
Fan Clubs Buses - Repair & Service	710 709	3,167 3,168	14	2,053 3,278	8	57.1% 50.0%	5	35.7% 0.0%	1	7.1% 50.0%
Physicians Assistants	709	3,168	1	3,549	1	100.0%	0	0.0%	1 0	0.0%
Dry Ice	708	3,170	0	4,003	0	0.0%	0	0.0%	0	0.0%
Consultants - Pharmaceutical	707		7	2,529	2	28.6%	3	42.9%	2	28.6%
Contractor - Roofing Spray Foam Insulation	707	3,171	1	3,549	0	0.0%	1	100.0%	0	0.0%
Nurses-Practitioners	706 706	3,173	2	3,278	2	100.0%	0	0.0%	0	0.0%
Truck Painting & Lettering	706 703	3,173 3,175	1	3,549 3,278	0	0.0% 100.0%	1	100.0%	0	0.0%
Rubber - Synthetic Baby Foods	703 702		2	2,633		83.3%	1	16.7%	0	0.0%
Salvage - Marine	702		7	2,529	5	71.4%	2	28.6%	0	0.0%
Blowers & Blower Systems	701	3,178	3	3,042	2	66.7%	1	33.3%	0	0.0%
Ladders	701	3,178	0	4,003	0	0.0%	0	0.0%	0	0.0%
Barge Lines	695	3,180	0	4,003	0	0.0%	0	0.0%	0	0.0%
Golf Practice Ranges	695		4		2	50.0%	1	25.0%	1	25.0%
Sewing Machines - Industrial & Commercial	695		0		0		0	0.0%	0	0.0%
Hostels	694 693	3,183 3,184	12	2,162 2,633	6	50.0%	5	41.7%	1	8.3% 0.0%
Orchestras & Bands Wire Harnesses - Electrical	693	3,184	- 6	3,549		50.0% 100.0%	3	50.0% 0.0%	0	0.0%
Skateboard Parks & Rinks	690		1	2,738	1	100.0%	2	40.0%	0	0.0%
Furniture Assembly Services	689	3,187	4	2,878	3	75.0%	1	25.0%	0	0.0%
Motorcycle Riding Instruction	686		5	2,738	4	80.0%	1	20.0%	0	0.0%
Private Health Services Plans	686		3	3,042	3	100.0%	0	0.0%	0	0.0%
Door Frames	684		0	4,003	0	0.0%	0	0.0%	0	0.0%
Feed Mill Equipment & Supplies	684	3,190	0		0		0	0.0%	0	0.0%
Steel Processing & Fabricating Equipment	684		0	4,003	0	0.0%	0	0.0%	0	0.0%
Farms - Organic	683	3,193 3,193	41	1,366	31	75.6% 0.0%	10	24.4%	0	0.0%
Pipe Bending & Fabricating Radiator Sales	683 683		- 0	2,529	0	85.7%	0	14.3%	0	0.0%
Carpet Layers Equipment & Supplies	682	3,196	/		0	0.0%	1	0.0%	0	0.0%
Ice Cream Manufacturers Equipment	682	3,196	2	3,278	2	100.0%	0	0.0%	0	0.0%
Silversmiths & Goldsmiths	681	3,198	2	3,278	2	100.0%	0	0.0%	0	0.0%
Venetian Blinds - Supplies & Parts	681		4		2		2	50.0%	0	0.0%
Charity - Cancer	678		1	3,549	1	100.0%	0	0.0%	0	0.0%
Saws - Sharpen & Repair	677	3,201	2	3,278	2	100.0%	0	0.0%	0	0.0%
Floral Design Instruction	675 674	3,202 3,203	15	2,018 3,549		46.7%	8	53.3% 100.0%	0	0.0%
Pumps - Supplies & Parts Aquariums - Lease & Maintenance	673	3,203	1	3,549	<u> </u>	0.0% 100.0%	1	0.0%	0	0.0%
Business Processing Optimization	673		2	3,278	1	50.0%	1	50.0%	0	0.0%
Hardware Consultants	673		0	4,003	0	0.0%	0	0.0%	0	0.0%
Mountain/Rock Climbing Instruction	673	3,204	2	3,278	1	50.0%	1	50.0%	0	0.0%
Sweepers - Power	673		3	3,042	2	66.7%	0	0.0%	1	33.3%
Frog Dealers	672		30		30	1001070	0	0.0%	0	0.0%
Attorneys & Lawyers - Product Liability	670		0	4,003	0		0	0.0%	0	0.0%
Belting & Supplies	670 670	3,210	2	3,278	1	50.0% 0.0%	1	50.0% 0.0%	0	0.0%
Windows - Wood Floors - Laminate	667		0	4,003 2,738	0	80.0%	1	20.0%	0	0.0%
Riggers Equipment & Supplies	667		1	3,549	1	100.0%	n n	0.0%	n	0.0%
Contractor - Hauling	666		8	2,437	4	50.0%	4	50.0%	0	0.0%
Veterinarians Information & Referral	666	3,215	2	3,278	2	100.0%	0	0.0%	0	0.0%
Auto Paint - Mobile	664	3,217	10	2,281	6	60.0%	4	40.0%	0	0.0%
Display Installation Service	661			2,529	2	28.6%		71.4%	0	0.0%
Flags & Banners - Manufacturers Supplies	661	3,218	4	2,878 3,549	4	100.0% 100.0%	0	0.0%	0	0.0%
Fur Designers Pen Pal Lists	661 661	3,218	1 56	3,549 1,180	30	100.0%	26	0.0% 46.4%	0	0.0%
Badges	660	3,218 3,222	50	2,738	30 5	100.0%	26 N	0.0%	0 n	0.0%
Irrigation Systems - Install/Design	660	3,222	15		8	53.3%	7	46.7%	0	0.0%
Slate	659	3,224	2	3,278	2	100.0%	0	0.0%	. 0	0.0%
Washing Machines & Dryers - Dealers	659	3,224	9	2,359	9	100.0%	0	0.0%	0	0.0%
Childrens & Infants Wear - Wholesale & Manufacturing	657	3,226	2	3,278	0	0.0%	1	50.0%	1	50.0%
Saltwater Pools - Equipment & Supplies	657		11		8	72.770	2	18.2%	1	9.1%
Boxes - Specialty & Fancy	655 655		10	2,738	3	60.0%	1	20.0%	1	20.0%
Cabinet Organizers Timber Framing	655 655		10	2,281 4,003	5	50.0%	5	50.0% 0.0%	0	0.0%
Dolls - Collectors	654		16		11		4	25.0%	1	6.3%
Police Departments	653		0		0		0	0.0%	0	0.0%
Speakers - Wholesale & Manufacturers	652	3,233	6	2,633	2	33.3%	3	50.0%	1	16.7%
Dairy Equipment & Supplies	651	3,234	1	3,549	0	0.0%	1	100.0%	0	0.0%
Countertops - Concrete	649	3,235	2	3,278	1	50.0%	1	50.0%	0	0.0%
Exterior Structures - Gazebos, Arbors, Pergolas	649		1	3,549	1	100.0%	0	0.0%	0	0.0%
Fasteners - Textile & Apparel	649	3,235	2	3,278	1	50.0%	1	50.0%	1 0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Bus - Sales & Rental	648 648	3,238	7	2,529	3	42.9%	2	28.6%	2	28.6%
Irrigation Systems - Maintenance/Repair Railroads - Ticket Agencies	648	3,238 3,238	12	2,738 2,162	<u>3</u>	60.0% 75.0%	2	40.0% 16.7%	U 1	0.0% 8.3%
Hose Couplings & Fittings	647		1	3,549	1	100.0%	0	0.0%	Ō	0.0%
Family Planning - Abortion Alternatives	644		4		2	50.0%	2	50.0%	0	0.0%
Water Pollution Control	643	3,243	0	4,003	0	0.0%	0	0.0%	0	0.0%
Screw Machine Products	641	3,244	0		0	0.0%	0	0.0%	0	0.0%
Dictating Machines & Supplies Right of Way Acquisition Service	640 639	3,245 3,246	0	4,003 4,003	<u> </u>	0.0%	0	0.0% 0.0%	0	0.0%
Hosiery - Wholesale & Manufacturers	636	3,240	2	3,278	1	50.0%	1	50.0%	0	0.0%
Signs - Erectors & Hangers	633	3,248	4	2,878	2	50.0%	0	0.0%	2	50.0%
Fish Processors	631		0	4,003	0	0.0%	0	0.0%	0	0.0%
Casters & Glides	628	3,250	0	4,003	0	0.0%	0	0.0%	0	0.0%
Dumpster Services	627	3,251 3,252	9	2,359 3,278		77.8% 100.0%	2	22.2%	0	0.0%
Encyclopedia & Book Sales by Internet Demonstration Services	626 625	3,252	2	3,278 4,003		0.0%	0	0.0%	0	0.0%
Aircraft Ferrying & Transporting Service	624	3,253	1	3,549	1	100.0%	0	0.0%	0	0.0%
Hydronic Heating	624	3,254	Ô	4,003	- 0	0.0%	0	0.0%	0	0.0%
Dry Cleaners - Equipment - Wholesales	622	3,256	3	3,042	3	100.0%	0	0.0%	0	0.0%
Cylinders - Rebuild & Repair	617		1		1		0	0.0%	0	0.0%
Garment Racks	617		3	3,042	3	100.0%	0	0.0%	0	0.0%
Seals - Oil, Grease	617	3,257	0		0	0.070	0	0.0%	0	0.0%
Flight Instructor Washers	616 616	3,260 3,260	4	2,878 2,437	3	75.0% 50.0%	1	25.0% 50.0%	0	0.0%
Oil Handling Equipment	615	3,260	2	3,278	<u>4</u>	0.0%	2	100.0%	0 n	0.0%
Seeding	615	3,262	1		0		1	100.0%	0	0.0%
Bibles	614	3,264	5	2,738	4	80.0%	1	20.0%		0.0%
Candy & Confectionery Manufacturer Equip & Supplies	614	3,264	1	3,549	0	0.0%	1	100.0%	0	0.0%
Etched Products - Metal, Glass	613		1	3,343	1		0	0.0%	0	0.070
Fire Departments	612	3,267	5	2,738	4	00.070	1	20.0%	0	0.0%
Miniatures - Collectors Auto Dealers - Hybrid Vehicles	611 610	3,268 3,269	4 11		4 11	100.0%	0	0.0% 0.0%	0	0.0%
Etiquette School	610	3,269	11	3,549	11	100.0%	0	0.0%	0	0.0%
Juice Extractors	608	3,271	4		3	75.0%	1	25.0%	0	0.0%
Lifts/Elevators - In Home	607	3,272	5	2,738	5	100.0%	0	0.0%	0	0.0%
Technology - Litigation Support	607		4		3	75.0%	0	0.0%	1	25.0%
Moving Sales	606	3,274	0	4,003	0	0.0%	0	0.0%	0	0.0%
Real Estate - Industrial	605 605	3,275 3,275	1	3,549 4,003	1	100.0%	0	0.0%	0	0.0%
Thermostats Woodworking Tools - Retail	605	3,275	5		0	60.0%	2	40.0%	0	
Infrared Equipment	604	3,278	1		1		0	0.0%	0	0.070
Yoga Supplies	604		5	2,738	1	20.0%	4	80.0%	0	0.0%
Exhibit Design & Construction	603	3,278 3,280	2	2,738 3,278	2	100.0%	0	0.0%	0	0.0%
Leather Finishers	603	3,280	41		1	2.4%	39	95.1%	1	2.4%
Oils - Vegetables Aircraft Rebuilding	603 601	3,280	0	1,005	0	0.0%	0	0.0%	0	0.0%
Wicker Products	599	3,283 3,284	0	3,042	2	0.0% 66.7%	1	0.0% 33.3%	0	0.0%
Systems & Software Testing	598	3,285	2	3,278	1	50.0%	1	50.0%	0	0.0%
Eyelets	597	3,286	1	3,549	0	0.0%	1	100.0%	0	0.0%
Weed Control Equipment & Supplies	597	3,286	4	2,878	4		0	0.0%	0	0.0%
Wire Rope	597	3,286 3,289	2	3,278	1	50.0%	1	50.0%	0	0.0%
Water Wells - Inspection	596	3,289	3	3,042	1	33.3%	2	66.7%	0	0.0%
Pneumatic Equipment Components	595 F04	3,290	1	3,549	0	0.070	1	100.0%	0	0.0%
Coal & Coke - Retail Contractor - Mechanical Insulation	594 593	3,291 3,292	1	4,003 3,549	0	0.0% 100.0%	0	0.0% 0.0%	0	0.0%
Plaster Craft Products & Supplies	593	3,292	1	3,549		0.0%	3	100.0%	0 0	0.0%
Wall Bed Sales	593	3,292	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Music Copyists	591	3,295	3	3,042	1	33.3%	2	66.7%	0	0.0%
Schools - Holistic	591	3,295	3	3,042	1	33.3%	2	66.7%	0	0.0%
Respirators	590	3,297	4	2,878	2	50.0%	2	50.0%	0	0.0%
Horse Shoeing	589 588	3,298 3,299	2	3,278 3,549	2	100.0%	0	0.0% 100.0%	0	0.0%
Rainwater Harvesting Systems Converters - Electric	588	3,299	1	3,549 3,278	1	50.0%	1	50.0%	0	0.0%
Furniture Cleaning Equipment & Supplies	586	3,300	17		17		1	0.0%	0	0.0%
Boilers - Supplies & Parts	584	3,302	4	2,878	3	75.0%	1	25.0%	0	0.0%
Windmills	584	3,302	3	3,042	1	33.3%	2	66.7%	0	0.0%
Data Processing Equipment	583				1		2	66.7%	0	
Parcel Post Assembly Service	583	3,304	6		1	16.7%	5	83.3%	0	0.0%
Bowling Clothes & Accessories	582 578	3,306	11		<u>4</u>	30.070	4	50.0% 45.5%	0	0.0%
Physicians & Surgeons - Sports Medicine E-Books	578	3,307 3,308	11		10		5	45.5% 23.1%	0	0.0%
Smart Phone Software Support	577	3,308	13	3,042	3	100.0%	<u> </u>	0.0%	0	0.0%
Contractor - Gas	575	3,310	5		4		1	20.0%	0	0.0%
Pies	573	3,311	3	3,042	1	33.3%	2	66.7%	0	0.0%
Door-to-Door Sales - Photography	572	3,312	12	2,162	7	58.3%	4	33.3%	1	8.3%
Vacuum Cleaners - Industrial & Commercial	570		10		7	70.070	2	20.0%	1	10.070
Mushrooms Grinding Markings	569	3,314	4	2,878	2	50.0%	2	50.0%	0	0.0%
Grinding Machines Tricks & Jokes	568 568	3,315 3,315	2	3,278 3,042	1	50.0% 100.0%	1	50.0% 0.0%	0	0.0%
THICKS & JUKES	568	3,315	1 3	3,042	3	100.0%	. 0	0.0%	1 0	0.0%

Propellers		Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
	567 565	3,317	2	3,278	1	50.0%	1	50.0%	0	0.0%
Gambling Machine Supplies and Services Welding Equipment - Rent	565		3	3,042	0	0.0%	2	66.7%	1	33.3% 0.0%
Fiber Glass Materials	564	3,320	0		0	0.0%	0	0.0%	0	0.0%
Floor Machines	563	3,321	4	2,878	4	100.0%	0	0.0%	0	0.0%
Grinding - Precision & Production	563	3,321	2	3,278	1	50.0%	1	50.0%	0	0.0%
Roof Cooling Systems Ski Equipment Rental	563 563		2	3,278	2	100.0% 100.0%	0	0.0%	0	0.0%
Perlite & Perlite Products	562		4		2	50.0%	2	50.0%	0	0.0%
Pins - Common, Safety	561	3,326	1	3,549	1	100.0%	0	0.0%	0	0.0%
Diving & Marine Services	560	3,327	5	2,738	3	60.0%	2	40.0%	0	0.0%
Inks - Print & Lithograph	560	3,327	3	3,042	0	0.0%	3	100.0%	0	0.0%
Inspection Devices - Industrial Souvenirs - Wholesale & Manufacturers	558 557		1	3,549 3,042	1	100.0% 0.0%	0	0.0% 100.0%	0	0.0%
Economic Development Organizations	556	3,331	2	3,278	1	50.0%	1	50.0%	0	0.0%
Grain Elevator Builders	556 556	3,331	1	3,549	0	0.0%	1	100.0%	0	0.0%
Mirrors - Manufacturers Supplies	556	3,331	3	3,042	0	0.0%	3	100.0%	0	0.0%
Street Cleaning	555		0	4,003	0	0.0%	0	0.0%	0	0.0%
Health Recording Service Mausoleums	553 553		12	2,162	10	83.3% 50.0%	2	16.7% 25.0%	0	0.0% 25.0%
Paneling	552	3,335 3,337	5	2,878	2	40.0%	7	40.0%	1	20.0%
Furnace Cleaning	551	3,338	6	2,633	2	33.3%	4	66.7%	0	0.0%
Libraries - Public	551	3,338	4	2,878	4		0	0.0%	0	0.0%
Leadership Development	549	3,340	0		0		0	0.0%	0	
Deodorizing & Disinfecting	547 547	3,341 3,341	3	3,042	3	100.0%	0	0.0%	0	0.0%
Mold & Mildew Remediation Toy Manufacturers Supplies	547	3,341	48		28		20	0.0% 41.7%	0	0.0%
Theatrical Managers & Producers	546	3,344	2	3,278	1	50.0%	1	50.0%	0	0.0%
Towel Supply Service	546	3,344	8	2,437	3	37.5%	5	62.5%	0	0.0%
Brass Products	545		3	3,042	3	100.0%	0	0.0%	0	0.0%
Labor Relations Consultants	545		0	4,003	0	0.0%	0	0.0%	0	0.0%
Trike Conversions, Sales & Service	544		3	3,042	1	33.3%	2	66.7%	0	0.0%
Sawmill Equipment & Supplies Laundry Supplies	543 542	3,349 3,350	12	4,003 2,162	<u> </u>	0.0% 41.7%	7	0.0% 58.3%	0	0.0%
Pens & Pencils - Wholesale & Manufacturers	542 542	3,350	3	3,042	1	33.3%	2	66.7%	0	0.0%
Drapery & Curtain Fixtures	541	3,352	3	3,042	3	100.0%	0	0.0%	0	0.0%
Fashion Show Producers	541	3,352	4		1	25.0%	1	25.0%	2	50.0%
Orchid Growers	540	3,354	3	3,042	2	66.7%	1	33.3%	0	0.0%
Commercials - Radio & Television Spray On Siding	539 539	3,355 3,355	1	3,549		100.0% 0.0%	0	0.0% 0.0%	0	0.0%
Textile Brokers	538	3,357	1		1	100.0%	0	0.0%	0	0.0%
Gears & Gear Cutting	537	3,358	0		0		0	0.0%	0	
Grilles, Registers & Diffusers	537	3,358	2	3,278	1	50.0%	1	50.0%	0	0.0%
Blasting Equipment & Supplies	536 536	3,360 3,360	0	4,003	0	0.0%	0	0.0% 20.0%	0	0.0%
Race Track Equipment & Supplies Luggage - Wholesale & Manufacturers	534		11	2,738	7	80.0% 63.6%	1	27.3%	U 1	9.1%
Cat Breeders	533		9		7	77.8%	2	22.2%	0	0.0%
Catalog Designers & Compilers	532		3	3,042	1	33.3%	1	33.3%	1	33.3%
Feather Goods	530	3,365	3	3,042	1	33.3%	2	66.7%	0	0.0%
Physician - Nephrology	530		3	3,042	1	33.3%	2	66.7%	0	0.0%
Corrosion Control Hats - Clean & Renovate	529 529		0	4,003 3,042	2	0.0% 66.7%	1	0.0% 33.3%	0	0.0%
Instrument Cases	529	3,367	10		1	10.0%	7	70.0%	2	20.0%
Beekeepers Supplies	528	3,370	6	2,633	5	83.3%	1	16.7%	0	0.0%
Juke Boxes	526	3,371	3	3,042	2	66.7%	1	33.3%	0	0.0%
Eggs	524		1	3,549	1	100.0%	0	0.0%	0	0.0%
Livestock Hauling Meet Choppers & Grinders	524 524	3,372 3,372	0	4,003	0	0.0%	0	0.0%	0	0.0%
Meat Choppers & Grinders Scooters - Repair	524 524	3,372	9	2,437	2	25.0%	6	75.0%	0	0.0%
Diamond Cutters	523	3,376	1	3,549	0	0.0%	1	100.0%	0	0.0%
Wine Cellars	523	3,376	3	3,042	0	0.0%	3	100.0%	0	0.0%
Dentist - Prosthodontist	522	3,378	4	2,878	1	25.0%	3	75.0%	0	0.0%
Hose & Tubing - Rubber & Plastic Radiator Covers & Enclosures	522 522	3,378 3,378	0	4,003 3,278	0	0.0%	0	0.0% 100.0%	0	0.0%
Bicycle Racks & Security Systems	522	3,378	2	3,278	1	50.0%	1	50.0%	0	0.0%
Nuclear Energy Consultants	521	3,381	1	3,549	1	100.0%	0	0.0%		0.0%
Smelters & Refiners - Base Metals	521	3,381	0	4,003	0	0.0%	0	0.0%	0	0.0%
Tennis Courts - Public	521	3,381	3	3,042	3	100.0%	0	0.0%	0	0.0%
Washing Machines & Dryers - Rent & Lease Scientists	520 519		18	1,877 4,003	16	88.9% 0.0%	2	11.1% 0.0%	0	0.0%
Scientists Professional Employer Organization	519		0		0		U n	0.0%	0	0.0%
Carpet & Rug Cleaning Equipment - Rental	516	3,388	16		12		4	25.0%	0	0.0%
Variety Store Merchandise - Wholesale	516	3,388	2	3,278	1	50.0%	1	50.0%		0.0%
Food Facilities Consultants	514	3,390	3	3,042	3	100.0%	0	0.0%	0	0.0%
Radio Program Producers	514		2	3,278	1	50.0%	1	50.0%	0	0.070
Cellulite Treatment - Endermologie Cooling Towers	513 512	3,392 3,393	4	2,878	4	100.0%	0	0.0% 0.0%	0	0.0%
Engines - Gasoline	512		12		5	41.7%	7	58.3%	0	0.0%
Cabanas - Beach & Pool	511	3,395	3	3,042	1	33.3%	1	33.3%	1	33.3%

Mailing Containers Aquariums - Wholesale & Manufacturers Lamps - Wholesale & Manufacturers Lypholsterers Supplies Benches & Work Tables Voltions - Wholesale & Manufacturers Sugses - Used London - Wholesale & Manufacturers Louis - Wholesale & Manufacturers Louis - Wholesale & Manufacturers Louis - Vised	511 510 509 509 508 508	3,398	5	2,738 3,042	5	100.0%	0	0.0%		
amps - Wholesale & Manufacturers Jpholsterers Supplies Benches & Work Tables Votions - Wholesale & Manufacturers Juses - Used Journal - Graphies	509 509 508	3,398	3				-		0	0.0%
Jpholsterers Supplies Benches & Work Tables Votions - Wholesale & Manufacturers Buses - Used Coundry Equipment & Supplies	509 508		5	2,738		66.7% 80.0%	1	33.3% 20.0%	0	
Benches & Work Tables Votions - Wholesale & Manufacturers Buses - Used Foundry Equipment & Supplies	508	3,398	3	3,042	2	66.7%	1	33.3%	0	0.0%
Buses - Used Foundry Equipment & Supplies	500	3,400	1	3,549	0		1	100.0%	0	0.0%
Foundry Equipment & Supplies		3,400	0	4,003	0	0.0%	0	0.0%	0	0.0%
	507	3,402	1		1	100.0%	0	0.0%	0	0.0%
	507	3,402	. 0		0	0.0%	0	0.0%	0	0.0%
Gaming Tables	506 506	3,404 3,404		2,633 3,042	1	16.7% 100.0%	5	83.3% 0.0%	0	0.0%
Steamship Agencies Air Compressors	504	3,404	11		3	36.4%	7	63.6%	0	0.0%
Baskets - Wholesale & Manufacturers	501			3,549	0	0.0%	1	100.0%	0	0.0%
Film Scrap	501	3,407		3,549	0	0.0%	0	0.0%	1	100.0%
Loans - Farm & Ranch	501	3,407	0	4,003	0	0.0%	0	0.0%	0	0.0%
Tractor Mowing	499		3	3,042	2	66.7%	1	33.3%	0	0.0%
Doors - Commercial	498 497	3,411	0	4,003	0	0.0%	0	0.0%	0	0.0%
Surfing Instruction Advertising - Mobile	497	3,412 3,413	10	1,005	0	0.0% 30.0%	0	0.0% 20.0%	0	0.0% 50.0%
Computers - Forensics	496	3,413		4,003	<u> </u>	0.0%	0	0.0%	3	0.0%
Electric Motor Controls - Wholesale & Manufacturers	496		3	3,042	1		2	66.7%	0	0.0%
Coppersmiths	495	3,416	1	3,549	1	100.0%	0	0.0%	0	0.0%
Chemists - Analytical & Consulting	494	3,417	0	4,003	0	0.0%	0	0.0%	0	0.0%
Motels - Reservation Service	494	3,417	2	3,278 3,549	1	50.0%	0	0.0%	1	50.0%
Snow Removal Service - Commercial	494	3,417	1	3,549	1	100.0%	0	0.0%	0	0.0%
Steering Systems & Equipment	494 493	3,417	6	2,633	1	16.7%	5	83.3%	0	0.0%
Die Cutting Dust Collecting Systems	493	3,421 3,422	2	3,278	0	0.0%	1	50.0%	1	50.0%
Sand & Gravel Handling Equipment	491	3,422	0	4,003	0	0.0%	0	0.0%	0	0.0%
Felegraph Service	490	3,424	1		1		0	0.0%	0	
Meeting Management	489	3,425	3	3,042	1	33.3%	2	66.7%	0	0.0%
Commissary Contractors	488	3,426	9	2,359	3	33.3%	6	66.7%	0	
Mannequins - Display Fixture	488	3,426	5	2,738	0	0.0%	5	100.0%	0	0.0%
Commodity Trading Advisory Service	486	3,428	2	3,278	0	0.0%	2	100.0%	0	0.0%
Typesetting	486 484	3,428 3,430	1	3,549	0	0.0% 100.0%	1	100.0%	0	0.0%
Attorneys & Lawyers - Adoption Modeling & Simulation	484	3,430	1		<u>1</u>	0.0%	1	100.0%	0	0.0%
Chinese Food Products	481	3,432	16	1,962	- 8	50.0%	8	50.0%	0	0.0%
Fea - Manufacturer & Importer	481	3,432	3	3,042	1	33.3%	2	66.7%	0	
Coated Fabrics	480	3,434	9	2,359	9	100.0%	0	0.0%	0	0.0%
Concrete Patching Compounds	479	3,435	3	3,042	0		3	100.0%	0	
Missile & Rocket Research & Development	479		0		0	0.070	0	0.0%	0	0.0 70
Tennis Instruction	479 478	3,435 3,438	1	3,549 3,549	0	0.0% 100.0%	1	100.0%	0	0.0%
Bar Manufacturer Shears & Scissors	478	3,438	1	3,549	1	0.0%	1	0.0% 100.0%	0	0.0%
Stump Grinding	477		7	2,529	3	42.9%	4	57.1%	0	0.0%
Air Brushes	476		4	2,878	1	25.0%	3	75.0%	0	0.0%
Steamship Companies	476	3,441	2	3,278	2	100.0%	0	0.0%	0	0.0%
Microwave Ovens - Service & Repair	475	3,443	12		1	8.3%	11	91.7%	0	0.0%
Trenching Contractors	475	3,443	5	2,738	3	60.0%	2	40.0%	0	0.0%
Auto Repair & Service - Airbags Advertising - Motion Picture	474 473			2,738	3	60.0%	2	40.0%	0	0.0%
Door Closers & Checks - Repairing	473	3,446 3,446	4	2,878 3,549	<u>3</u>	75.0% 0.0%	1	25.0% 100.0%	0	0.0%
Agricultural Waste Management	473	3,448	7	2,529	1	14.3%	6	85.7%	0	0.0%
Model Car Race Centers	471	3,449	2	3,278	1	50.0%	1	50.0%	0	0.0%
Singing Telegrams	471	3,449	7	2,529	4	57.1%	2	28.6%	1	14.3%
Aerial Applicators	470	3,451	1	3,549	1	100.0%	0	0.0%	0	0.0%
Contractors - Sheet Metal	470	3,451	6	2,633	3	50.0%	3	50.0%	0	0.0%
Flormage	470 470	3,451 3,451	3	3,042	1	33.3% 0.0%	2	66.7% 0.0%	0	0.0%
Thermographers Export Management	470	3,451	1	4,003 3,549	0	0.0%	1	100.0%	0	0.0%
Transformers	469	3,455	, i	4,003	0	0.0%	n	0.0%	n	0.0%
Animation Mechanics - Display, Sign	468	3,457	1	3,549	1	100.0%	0	0.0%	0	0.0%
Ceiling Materials	468	3,457	0	4,003	0	0.0%	0	0.0%	0	0.0%
Gas Burners	467		0	7,005	0	0.070	0	0.0%	0	0.0%
Dentist Information Bureaus	465	3,460	3	3,042	1	33.3%	1	33.3%	1	33.3%
Printer & Printer Supplies- Manufacturer	465 465	3,460 3,460	40		37 0		3	7.5% 0.0%	0	0.0%
Fools - Hydraulic Clean Room Facilities	464	3,460	1 2	3,278	1	50.0%	1	50.0%	0	0.0%
Door-to-Door Freezer Food Sales	464	3,463	2	3,278	0		1	50.0%	1	50.0%
Circuit Breakers	463	3,465	1	3,549	0	0.0%	1	100.0%	0	0.0%
Parking Stations & Garages - Equipment & Supplies	463	3,465	6	2,633	1	16.7%	5	83.3%	i o	0.0%
Sawdust & Shavings	463	3,465	0	4,003	0	0.0%	0	0.0%	0	0.0%
Patio Design	462			2,070	1	25.0%	3	75.0%	0	0.0%
Picture Frames - Restore & Repair	462	3,468	5	2,738	2	40.0%	3	60.0%	0	0.0%
Paving Stones	460 458	3,470	0	4,003	0	0.0%	0	0.0%	0	0.0%
Acoustical Ceiling Removal Handles - Wholesale & Manufacturers	458 458	3,471 3,471	1	3,549	1	100.0%	0	0.0% 100.0%	0	0.0%
Stair Treads	458	3,471	1	3,549	1	100.0%	1	0.0%	0	0.0%
Syrups	458	3,471	3	3,349	7	66.7%	1	33.3%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Online Event Registration	457	3,475	16		7	43.8%	8	50.0%	1	6.3%
Terrazzo Hardware - Marine	457 455	3,475 3,477		1,005	0	0.070	0	0.0% 0.0%	0	0.0%
Porch Shades	453	3,478	6		3	50.0%	3	50.0%	0	0.0%
Luggage Repair	453 452	3,479	2	2,633 3,278	0	0.0%	2	100.0%	0	0.0%
Clay Products	451	3,480	1	3,549	0	0.0%	0	0.0%	1	100.0%
Vacuum Cleaning - Industrial	451	3,480	2	3,278	2	100.0%	0	0.0%	0	0.0%
Zoological Gardens	451	3,480	3	3,042	2	66.7%	1	33.3%	0	0.0%
Cotton Goods - Wholesale & Manufacturers	450 450	3,483 3,483	0	4,003	<u> </u>	0.0% 100.0%	0	0.0% 0.0%	0	0.0%
Missions Noise Control Consultants	450	3,483		3,278 4,003	<u>2</u>	0.0%	0	0.0%	0	0.0%
Price Marking Equipment & Supplies	450	3,483	0		0	0.0%	0	0.0%	0	0.0%
Oil Well Equipment & Supplies - Rental	448	3,487	0	4,003	0	0.0%	0	0.0%	0	0.0%
Oil Properties	444	3,488	1	3,549	1	100.0%	0	0.0%	0	0.0%
Oxygen Producing Equipment	444		1	3,549	1	100.0%	0	0.0%	0	0.0%
Ozone Machines	443	3,490	0	4,003	0	0.0%	0	0.0%	0	0.0%
Traffic Control & Flagging Service Buses - Distributors & Manufacturers	441 439	3,491 3,492	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Charity - Environment	439	3,492	2	3,278	1	50.0%	1	50.0%	0	0.0%
Game - Birds, Venison	438			2,738	2		3	60.0%	0	0.0%
Microfilm Service, Equipment & Supplies	438	3,493	3	3,042	2	66.7%	1	33.3%	0	0.0%
Ambulances & Hearses	437	3,496	1	3,549	1	100.0%	0	0.0%	. 0	0.0%
Ceramic Products - Industrial	437	3,496	0	4,003	0	0.0%	0	0.0%	0	0.0%
Firearm Manufacturer	437	3,496	7	2,529	3	42.9%	4	57.1%	0	0.0%
Grain Drying	436	3,499	1	3,549	1	100.0%	0	0.0%	0	0.0%
Mining Development	436 434	3,499 3,501	0	4,003 3,549	0	0.070	0	0.0%	0	0.0%
Clean Rooms - Installation & Equipment Refractories	434	3,501	1	4,003	0	0.0%	1	100.0% 0.0%	0	0.0%
Jewelry Advisory Service	434		2		2		0	0.0%	0	0.0%
Attorneys & Lawyers - Mesothelioma	432	3,504	Ō	4,003	0	0.0%	0	0.0%	0	0.0%
Automobile Reconditioned Detailing	432	3,504	1	3,549	1	100.0%	0	0.0%	0	0.0%
Sewing Machines - Wholesale & Manufacturers	432	3,504	21		21	100.0%	0	0.0%	0	0.0%
Sound Control Structures & Equipment	432	3,504	3	3,042	1	33.3%	2	66.7%	0	0.0%
Darts & Dart Boards	430	3,508	2	3,278	1	50.0%	1	50.0%	0	0.0%
Jumping Balloon Rental	430	3,508	6	2,633	2	33.3%	2	33.3%	2	33.3%
Marine Electric Service	430 430	3,508	3	3,042		66.7% 100.0%	1	33.3% 0.0%	0	0.0%
Navigation Consultants Vinyl Decking	430	3,508 3,508	10	2,633 2,281	9	90.0%	1	10.0%	0	0.0%
VIII DECENTAL	429	3,513	5	2,738	1	20.0%	4	80.0%	0	0.0%
Video Equipment - Wholesale & Manufacturers	429		4		3	75.0%	1	25.0%	0	0.0%
Dishwashing Machines - Service & Repair	428	3,515	2	3,278	1	50.0%	1	50.0%	0	0.0%
Pharmacies - Infusion Services	428 428	3,515 3,515	3	3,042	2	66.7%	1	33.3%	0	0.0%
Screws	428	3,515	1	3,549	1	100.0%	0	0.0%	0	0.0%
Menu Service	427	3,518	2	3,278	1	50.0%	0	0.0%	1	50.0%
Steam Cleaning - Automotive Meat - Smokehouses	426 425	3,519 3,520	0	4,003	0	0.0%	0	0.0%	0	0.0%
Printed & Etched Circuits	425	3,520	1	3,549	0	0.0%	1	100.0%	0	0.0%
Executive Suites	424	3,522	5	2,738	3	60.0%	2	40.0%	0	0.0%
Soil Conservation Service	424	3,522	0	4,003	0	0.0%	0	0.0%	0	0.0%
Bridal Gown Preservation	423	3,524	1	3,549	1	100.0%	0	0.0%	0	0.0%
Manufactured Offices & Commercial Units	423	3,524	2	3,278	2	100.0%	0	0.0%	0	0.0%
Window Cleaning Equipment & Supplies	423	3,524	1	3,549	1	100.0%	0	0.0%	0	0.0%
Templates	422	3,527 3,527	1	3,549 3,549	0	0.0% 100.0%	1	100.0%	0	0.0%
Tube Bending & Fabricating Columns	422 421	3,527	1	3,549 4,003	1	100.0%	0	0.0% 0.0%	0	0.0%
Animal Foods - Zoo, Circus	421	3,530	1	3,549	0	0.0%	1	100.0%	0	0.0%
Auto Dealers - Buying Co-Op	420	3,530	9	2,359	5	55.6%	4	44.4%	0	0.0%
Butchers Equipment & Supplies	420	3,530	3	3,042	0	0.0%	3	100.0%	0	0.0%
Mining Consultants	420	3,530	0	4,003	0	0.0%	0	0.0%	0	0.0%
Outpatient Surgery Centers	420	3,530	8	2,437	8	100.0%	0	0.0%	0	0.0%
Pet Jewelery	420	3,530	26	1,645		26.9%	19	73.1% 50.0%	0	0.0%
Crisis Intervention Service Druggists - Wholesale	419 418	3,536 3,537	4	2,878 4,003	2	50.0% 0.0%	2	50.0%	0	0.0%
Peanut Products	418		0		0		0	0.0%	0	0.0%
Handmade Art	415	3,537	6	2,633	0	0.0%	6	100.0%	0	0.0%
Buses - Parts & Supplies	414	3,540	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Motion Picture Equipment & Supplies	414	3,540	3	3,042	3	100.0%	0	0.0%	0	0.0%
Plating Equipment & Supplies	414	3,540	4	2,878	3	75.0%	1	25.0%	0	0.0%
Potato Chips	414		3	3,042	3	100.0%	0	0.0%	0	0.0%
Tree Service - Transplant	414	3,540	2	3,278	0	0.0%	2	100.0%	0	0.0%
Soda Fountain Shops	413	3,545	1	3,549	0	0.0%	1	100.0%	0	0.0%
Armories Door Manufacturor - High Porformanco	412 411	3,546 3,547	5	2,738 2,878	4	80.0% 100.0%	1	20.0%	0	0.0%
Door Manufacturer - High Performance Flavoring Extracts	411		4		0		0	0.0%	0	0.0%
Artificial Breasts	410	3,549	n	4,003	n	0.0%	0	0.0%	, n	0.0%
Heat Recovery Equipment & Systems	409	3,550	4		0		4	100.0%	0	
Refrigerators & Freezers - Wholesale & Manufacturers	408	3,551	3	3,042	1	33.3%	2	66.7%	0	0.0%
Road Oiling & Dust Control	407	3,552	1	3,549	0	0.0%	1	100.0%	0	0.0%
Grain Elevators - Equipment & Supplies	406	3,553	0	4,003	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Radio Station Reps Air Pollution Measuring Service	406 405		1	3,549 4,003	1 0	100.0%	0	0.0%		0.0%
Coils - Electric	405	3,555	2	3,278	1	0.070	1	50.0%		
Table Tops	404	3,557 3,558	1	3,549	1	100.0%	0	0.0%	0	0.0%
Flour	403	3,558	0	4,003	0		0	0.0%		0.0%
Razors & Razor Blades Tractor Distributors & Manufacturers	402 402		/ /	2,529	<u>6</u>	85.7% 50.0%	1	14.3%		0.0%
Umbrellas	402		4		2	50.0%	1	25.0%		25.0%
Charity - Arts & Culture	401	3,562	9	2,359	9	100.0%	0	0.0%	, 0	0.0%
Lamps - Health	401	3,562	0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Ground Maintenance Truck Washing & Cleaning - Equipment & Supplies	399 399			2,878 4,003	3	75.0% 0.0%	1 0	25.0%	0	0.0%
Acids	398	3,566		3,549	0	0.0%	1	100.0%		0.0%
Alzheimer Care, Information & Treatment	398	3,566	0	4,003	. O	0.0%	0	0.0%	0	0.0%
Bleachers & Grandstands	397		0		0	0.0%	0	0.0%		0.0%
Radiotelephone Communications - Common Carrier	397 396		20	3,549	1 4	100.0%	0	0.0%		0.0%
Videographers - Wedding Contractor - Sheetrock	396	3,570 3,571	20	1,805 3,549	4	20.0%	14	100.0%		10.0%
Plastics - Machinery & Equipment	394	3,571	3	3,042	1	33.3%	2	66.7%		0.0%
Weather Vanes	393	3,573	0	4,003	0	0.0%	0	0.0%	0	0.0%
Bowling Lane Equipment & Supplies	392	3,574	0		0		0	0.0%		0.0%
Seals - O-Ring Chemical Production	390 389	3,575	0	4,003 3,042	0	0.0%	0	0.0%	0	0.0%
Tournaments - Golf	389 389	3,576 3,576	0	4,003	0	0.0%	1 0	0.0%	0	
Resins	386	3,578	2	3,278	0	0.0%	2	100.0%		0.0%
Ribbon Printing	386		7	2,529	4	37.170	3	42.9%	. 0	0.070
Safe Deposit Box Rental Advertising - Aerial	386 385	3,578 3,581	2	3,278	1	50.0%	1	50.0%	. 0	0.0%
Fiber & Fiber Products	385		0		0		1 0	0.0%	0	
Paper Converters	385		0	4,003	0	0.0%	0	0.0%		0.0%
Aircraft Brokers	384	3,584	3	3,042	2	66.7%	1	. 33.3%		
Concert Bureaus	384	3,584	10		10		0	0.0%	. 0	0.0%
Rest Homes - Info & Placement Bureaus V-Pay Protection	384 384	3,584 3,584	0	4,003 3,549	0	0.0%	0	0.0%	0	0.0%
X-Ray Protection Boating Instruction - Canoe & Kayak	383		5	2,738	3	60.0%	2	40.0%		0.0%
Electric Equipment - Used	383	3,588	0	4,003	0	0.0%	0	0.0%		0.0%
Sewage Treatment Equipment	383 382	3,588	2	3,278	2	100.0%	0	0.0%	, 0	0.0%
Fingerprinting - Live Scan	382 382	3,591 3,591	0	4,003	0	0.0% 100.0%	0	0.0%		0.0%
Furniture Stripping Gasoline Plant Equipment	382		1		<u>2</u>	100.0%	0	0.0%		
Measuring Machines	382	3,591			0		1	100.0%		
Premium Goods	382 380	3,591 3,596	23	1.714	23		0	0.0%	, 0	0.0%
Ballroom Dance Instruction	380	3,596	8				0	0.0%		
Mold & Mildew Inspection Fingerprinting Equipment	380 379		1 2	3,549 3,278	<u>_</u>	100.0% 50.0%	0	0.0%		0.0%
Fishing Piers	378		2		2	100.0%	0	0.0%	1 0	0.0%
Wool	378	3,599	1	3,549	1	100.0%	0	0.0%	, 0	0.0%
Volleyball Club	377		6		3	50.0%	3	50.0%	, 0	0.0%
Buttons - Manufacturers Equipment & Supplies Acupressure	376 375		1	3,549 3,549		100.0%	0	0.0%	0	0.0%
Shavers - Electric Repair	375	3,603 3,603	0	4,003	0	100.0%	0	0.0%		0.0%
Boxes - Wooden	375 374	3,605	0	4,003	0	0.0%	0	0.0%	0	0.0%
Cotton	373	3,606	0	4,003	0	0.0%	0	0.0%	0	0.0%
Screen Manufacturers Equipment & Supplies	372		2	3,278	1	50.0%	1	50.0%	. 0	0.0%
Attorneys & Lawyers - Construction Defect Hail Repair	371 371	3,608 3,608	1 2	3,549	1	100.0% 66.7%	0	0.0%	, 0	0.0% L 33.3%
Skylights - Distributors	371	3,608	1	3,549	1	100.0%	0	0.0%	<u> </u>	0.0%
Microphones	370	3,611	3	3,042	2	66.7%	1	. 33.3%	, 0	0.0%
Window Security Laminates	370		0		0	0.0%	0	0.0%		
Compressors - Repair Slides & Film Strips	369 369	3,613 3,613	2	2,878 2,878	1	50.0% 50.0%	1 2	50.0%	0	0.0%
Gas Detectors	368	3,615	0	4,003	- 0	0.0%	0	0.0%	0	0.0%
Turntables	367		19		10		9	47.4%	, 0	0.0%
Envelopes - Retail	366		1	3,373	1	100.070	0	0.0%		0.070
Fallout Shelter Equipment & Supplies Nets & Netting	366 366	3,617 3,617	0	4,003 3,278	0	0.0% 100.0%	0	0.0%	- 0	0.0%
Pilot Car Service	366	3,617	3		2		3	100.0%	0	
Air Duct Restoration	365	3,621	1	3,549	0	0.0%	1	100.0%	, 0	0.0%
Coin & Bill Count, Sort, Wrap Machines	365	3,621	10	2,281	10	100.0%	0	0.0%	. 0	0.0%
Kilns	365 365	3,621	2	3,278	1	50.0%	1	50.0%	. 0	0.0%
Pipe Cutting & Threading Dehumidifying Equipment	365 364	3,621 3,625	0	4,003 3,549	0	0.0%	0	0.0%	1 0	0.0%
Industrial Painting	364		1		0		1 0	0.0%		100.0%
Leather Clothing - Wholesale & Manufacturers	363	3,627	3	3,042	1	33.3%	1	33.3%		33.3%
Physicians & Surgeons Equipment - Repair & Refinish	363	3,627	0	4,003	0	0.0%	0	0.0%	, 0	0.0%
Attorneys & Lawyers - Mass Torts	362		0		0	0.070	0	0.0%		
Desk Pads & Accessories	362		0	4,003	0	0.0%	0	0.0%		0.0%
Fishing Tackle - Repair & Parts	362	3,629	4	2,878	2	50.0%	2	50.0%		0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Brick - Fire Pretzels	359 359	3,633 3,633	0	4,003 2,359	0	0.0% 55.6%	0	0.0% 44.4%	0	0.0%
Aquariums - Public	358	3,635	12		9		3	25.0%	0	
Glass Coating & Tinting Materials	358 358	3,635 3,635	0	4,003	0	0.0%	0	0.0%	0	0.0%
Renovation Inspection	358	3,635	4		2	50.0%	2	50.0%	0	0.0%
Alloys Pipe & Boiler Covering Contractors	356 356		0	4,003 3,278	0	0.0% 100.0%	0	0.0%	0	0.0%
Chiropractor Information Bureaus	355	3,640	2		0	0.0%	0	0.0%	0	0.0%
Labor Contractors	354	3,641	3	3,042	2	66.7%	1	33.3%	0	0.0%
Ultrasonic Equipment & Supplies	354		3	3,042	1	33.3%	2	66.7%	0	0.0%
Antique Oriental Rugs	353	3,643	1	3,549	0	0.0%	0	0.0%	1	100.0%
Auto Service - Steam Cleaning Lithographers	353 353	3,643 3,643	1	3,278 3,549	1	50.0% 0.0%	1	50.0% 100.0%	0	0.0%
Aircraft Storage	352	3,646	1	3,549	0	0.0%	1	100.0%	0	0.0%
Tanners Equipment & Supplies	352	3,646	4	2,878	1	25.0%	3	75.0%	0	0.0%
Soda Fountain Supplies	351	3,648	4	2,878	4	100.0%	0	0.0%	0	0.0%
Calligraphers Charity - Elderly	350 350	3,649 3,649	1	3,549 3,278	1	100.0% 100.0%	0	0.0%	0	0.0%
Japanese Food Products	350	3,649	5	2,738	0	0.0%	5	100.0%	0	0.0%
Photogrammetric Equipment & Supplies	350	3,649	2	3,278	2	100.0%	0	0.0%	0	0.0%
Tire Changing Equipment	349	3,653	6		3	50.0%	2	33.3%	1	16.7%
Trapping Equipment & Supplies	349 348	3,653	1	3,549	1	100.0% 100.0%	0	0.0%	0	0.0%
Garment Hangers Rope	348	3,655 3,656	2	3,278 3,278	2	100.0%	0	0.0%	0	0.0%
Stock Certificates	347	3,656	1	3,549	1	100.0%	0	0.0%	0	0.0%
Carbonic Gas	346		1	3,343	1	100.076	0	0.0%	0	0.0 %
Insurance - Aviation	346 345	3,658 3,660	5 11	2,738	5	100.0%	0	0.0%	0	0.0%
Armatures - Service & Sales Boxes - Plastic & Transparent	345		11	2,221	5	45.5% 0.0%	<u>b</u>	54.5% 33.3%	0	66.7%
Crawfish Farms	342	3,662	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Auto Repair - Maintenance	340	3,663	36	1,443	18	50.0%	18	50.0%	0	0.0%
Bags - Paper	339 339	3,664	1	3,549	0	0.0%	1	100.0%	0	0.0%
Candy & Confectionery Manufacturers Supplies Fallout Shelters - Consultants	339	3,664 3,666	1	3,549 4,003	1	100.0%	0	0.0%	0	0.0%
Fire Hydrants	337		0		0	0.0%	0	0.0%	0	0.0%
Cylinders - Gas	335	3,668	9	2,359	7	77.8%	2	22.2%	0	0.0%
Infrared Inspection	335 333	3,668	0	4,003	0	0.0%	0	0.0%	0	0.0%
Plastics - Vacuum, Pressure, Thermoform Ranges & Ovens - Dealers	333 333	3,670 3,670	0	4,003 3,042	0	0.0%	0	0.0% 100.0%	0	0.0%
Data Processing Equipment - Maintenance	333		2		0		2	100.0%	0	
Sorting Equipment	332	3,672	Ö		0		0	0.0%	0	
Vibration Control	332 329	3,672 3,675	0	4,003	0	0.0%	0	0.0%	0	0.0%
Color Consultants	329	3,675	3	3,042	2	66.7%	1	33.3%	0	0.0%
Propane Gas Plumbing Consultants - Prison & Sentencing	329 328		5	2,738 2,738	3	60.0% 40.0%	2	40.0% 60.0%	0	0.0%
Litigation Support	328	3,677	1		1	100.0%	0	0.0%	0	0.0%
Photography Sales by Mail	328	3,677	12		2	16.7%	10	83.3%	0	0.0%
Disposable Products	327		2	3,278	2	100.0%	0	0.0%	0	0.0%
Feed Concentrates & Supplements Sport Fishing	326 326		1 8	3,549 2,437	0	0.0%	1 2	100.0%	0	0.0%
Animal Supplies - Zoo, Circus	325	3,683	2	3,278	1	62.5% 50.0%	1	37.5% 50.0%	0	0.0%
Auto Repair - Tune-Up	325 325	3,683	24	1,684	9	37.5%	13	54.2%	2	8.3%
Soil Solidification	325		0	1,005	0	0.0%	0	0.0%	0	0.0%
Curtains - Wholesale & Manufacturers	324		7	2,529	3	42.9%	3	42.9%	1	14.3%
Carnivals Ranges & Ovens - Service & Repair	323 323	3,687 3,687	- 0	4,003 2,529	0	0.0%	0	0.0% 57.1%	0	0.0%
Duplicating Machines & Supplies	323 322	3,689		4,003	0	0.0%	0	0.0%	0	0.0%
Screens - Decorative	322	3,689	3	3,042	1	33.3%	2	66.7%	0	0.0%
Fairgrounds	321	3,691	4		3	75.0%	1	25.0%	0	0.0%
Seat Belts Radiant Heating	321 320	3,691 3,693	2	3,278 4,003	2	100.0%	0	0.0%	0	0.0%
Personal Organizer	319	3,693	2	3,278	1	50.0%	1	50.0%	0	0.0%
Printers - Glass, Metal, Plastic	319	3,694	5	2,738	4	80.0%	1	20.0%	0	0.0%
Rubber Stamps - Manufacturers Equipment & Supplies	319		7	2,529	5	71.4%	2	28.6%	0	0.0 %
Ship Brokers Paternity Tests & Services	319 318	3,694 3,698	2	3,278 3,042	1	50.0% 100.0%	1	50.0% 0.0%	0	0.0%
Airport Equipment & Supplies	318				<u>3</u>		0	0.0%	0	
Wiping Cloths	316	3,699	1	3,549	1	100.0%	0	0.0%	0	0.0%
Key Holders	315	3,701	6	2,633	3	50.0%	3	50.0%	0	0.0%
Generators - Steam	314	3,702	2	3,278	1	50.0%	1	50.0%	0	0.0%
Money Order Systems Photographers - Pet	314 314	3,702 3,702	1	3,549 2,878	1	100.0%	0	0.0% 100.0%	0	0.0%
Scoreboards	314		0		0		0	0.0%	0	
Tool Grinding - Industrial	313	3,706	1	3,549	1	100.0%	0	0.0%	0	0.0%
Composting Systems	312	3,707	3	3,042	1	33.3%	2	66.7%	0	0.0%
Silverware Clean, Repair & Replate	312		0		0	0.070	0	0.0%	0	
Mobile Refrigeration Typewriters	311 311		9	4,003 2,529	0	0.0% 85.7%	1	0.0% 14.3%	0	0.0%

Process Proc	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Section 1998	Photo Finishing - Wholesale	310	3,711	1	3,549	0	0.0%	1	100.0%	0	0.0%
Company Comp		309						0		0	0.0%
Times Principles 1985 1416 3 1426 3 1426 18 3 3 1426 18 3 3 1426 18 3 3 1426 18 3 3 1426 18 3 3 1426 18 3 3 1426 18 3 3 1426 18 3 3 1426 18 3 3 1426 18 3 3 1426 18 3 3 1426 18 3 3 3 1426 18 3 3 3 1426 18 3 3 3 3 3 3 3 3 3		308	3,714	0		0		0		0	0.0%
Times Principles 1985 1416 3 1426 3 1426 18 3 3 1426 18 3 3 1426 18 3 3 1426 18 3 3 1426 18 3 3 1426 18 3 3 1426 18 3 3 1426 18 3 3 1426 18 3 3 1426 18 3 3 1426 18 3 3 1426 18 3 3 3 1426 18 3 3 3 1426 18 3 3 3 3 3 3 3 3 3		306	3,716	2	3,278	1		1		0	0.0%
Glasting Spanners			3,716	2		2		0		0	0.0%
See A Paris Header				1		1		0		0	0.0%
Samontal - Calendral		305		1		1		0		0	0.0%
Solution 100		304		3				1		0	
Gooded Reference 100 1,772 0 4,000 0 0,000 0 0,000 0 0,000 0	Embroidery Design Punching	303	3,721	2		0		2		0	0.0%
Sept				0		0		0		0	0.0%
March Hurte Faument & Scorolles		302	3,723	0	4,003	0		0		0	0.0%
Concess Prof. Cattons Pr		301	3,725	3	3,042	1		2	66.7%	0	0.0%
Special Description 1998 1,768 1,800 0 0,70 0 0 0,70 0 0 0,70 0 0 0,70 0 0 0,70 0 0 0 0 0 0 0 0 0				·		0		0		0	0.0%
State September 1988 1,768 2,576 2 100.05 0 0.55 0 0.55 0 0.55 0 0.55 0 0.55 0 0.55 0 0.55 0 0.55 0 0.55 0 0.55 0 0.55 0 0.55 0 0 0.55 0 0 0.55 0 0 0.55 0 0 0.55 0 0 0.55 0 0 0.55 0 0 0.55 0 0 0.55 0 0 0.55 0 0 0.55 0 0 0 0 0 0 0 0 0		298				2		1		1	25.0%
Foods	Snielding - magnetic, Electrostatic			- 0		<u> </u>		0		0	0.0%
Gill - Indicators				1				0		0	0.0%
The Additional & Scientists 207 7.758 1 5.658 1 100.056 0 0.076 0 0.056			3,730	0		0		0		0	0.0%
Water Works Guarment & Springer 257 3,750 1 3,560 1 100,076 0 3,076 0 5,		297	3,730	1	3,549	1		. 0	0.0%	0	0.0%
Subset Supproces - Researe	Water Works Equipment & Supplies	297	3,730	1	3,549	1	100.0%	0	0.0%		0.0%
Coats Whiteheals & Renufacturers 276 3,728 2	Bakers Equipment - Repair	296	3,734	1	3,549	1		0		0	0.0%
Concrete Additives	Bullet-Resistant Equipment	296	3,734	2	3,278	0		2		0	0.0%
Performed 766 3728 4 2,676 1 75.0% 2 50.0% 1 55.0% 2 50.0% 1 55.0% 2 50.0% 1 55.0% 2 50.0% 1				5		2		3		0	0.0%
Vision Confidence Windows and A Manufacturers 796 7746 2 776 1 5 5 5 5 5 5 5 5 5				1		1		2		1	0.0% 25.0%
Mexican imports				7		1		1		1	0.0%
Mile Creation Schellen Machines 395 3,740 0 4,000 0 0,000 0 0,000 0 0,000 0				4		2		2	50.0%	0	
Afficial Froids & Foods 294 3.742 11 2.222 8 72.776 1 9.1% 2 16.	Nut Cracking & Shelling Machines			0	4,003	0	0.0%	0		0	0.0%
Television Statis Equipment 294 3.742 1 3.469 1 100.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0			3,742	0		0		0		0	0.0%
Amonged Car Manufacturines		294	3,742	11		8		1		2	18.2%
Flass - Researt		294	3,742	1	3,549	1	100.0%	0		0	0.0%
Fertilizer Plant Rougement				1		1		0		0	0.0%
Gabranisne						0		2		0	0.0%
Theatrical Make-Lip 1		292		0		0		0		0	0.0%
Theatrical Make-Lip 1		292		2		1		1		0	
Metals - Precoated 289 3,751 0 4,003 0 0,0% 0 0,		290	3,750	6		3		3	50.0%	0	0.0%
Misting Systems & Services 299 3,751 1 3,549 1 100.0% 0 0.0% 0 0.0	Hose & Tubing - Flexible Metal	289	3,751			0		0			
Dyring Europment - Industrial 288 3,755 1 3,549 0 0 0.9% 1 100.0% 0 0 0.0% 1 3 3 0.0% 1 3 3 0.0% 1 3 3 0.0% 1 3 3 0.0% 1 3 3 0.0% 1 3 3 0.0% 1 3 3 0.0% 1 3 3 0.0% 1 3 3 0.0% 1 3 3 0.0% 1 3 3 0.0% 1		289	3,751	0		0		0	01070	0	0.070
Dyring Europment - Industrial 288 3,755 1 3,549 0 0 0.9% 1 100.0% 0 0 0.0% 1 3 3 0.0% 1 3 3 0.0% 1 3 3 0.0% 1 3 3 0.0% 1 3 3 0.0% 1 3 3 0.0% 1 3 3 0.0% 1 3 3 0.0% 1 3 3 0.0% 1 3 3 0.0% 1 3 3 0.0% 1		289	3,/51	1	3,549	1		0		0	0.0%
Fishermen - Commercial 288 3,755 3 3,042 2 66.7% 0 0.0% 1 33.5		289	3,/51	1	3,278	0				0	0.0%
Bronze 287 3,757 0 4,003 0 0,0%				3		2		1		1	33.3%
Recreational Vehicles - Transportation 287 3,757 12 2,162 5 41,7% 4 33,3% 3 25.0				Ö		0		0		0	0.0%
Concert Promoters & Consultants 285 3,760 11 2,221 4 36,4% 3 27,3% 4 36.4% 3 27,3% 4 36.4% 3 27,3% 4 36.4% 3 27,3% 4 36.4% 3 27,3% 4 36.4% 3 27,3% 4 36.4% 3 27,3% 4 36.4% 3 27,3% 4 36.4% 3 27,3% 4 36.4% 3 27,3% 4 36.4% 3 27,3% 4 36.4% 3 27,3% 4 36.4% 3 27,3% 4 36.4% 3 27,3% 4 36.4% 3 27,3% 4 36.4% 3 27,3% 4 36.4% 3 3 27,3% 4 36.4% 3 3 3 3 3 3 3 3 3	Recreational Vehicles - Transportation	287	3,757			5	41.7%	4	33.3%	3	25.0%
Paint Removers - Manufacturers 285 3,760 1 3,549 1 100,0% 0 0.0% 0 0.0% 0 0.0						3		3		0	0.0%
Flar Curlers				11		4		3		4	36.4%
Wellpoint & Dewatering Systems 284 3,762 0 4,003 0 0,0% 0 0		285	3,760	1	3,549	1		0		0	0.0%
Wellpoint & Dewatering Systems 284 3,762 0 4,003 0 0,0% 0 0		284	3,762	18		2		10		2	33.3%
Hospitality	Wellpoint & Dewatering Systems		3,762			0		0		0	0.0%
Shot Peenine 283 3,765 0 4,003 0 0,0% 0				8		6		2		0	0.0%
Ski Instruction 283 3,755 1 3,549 1 100,0% 0 0,0	Shot Peening	283	3,765	0	4,003	0	0.0%	0	0.0%	0	0.0%
Voolen Goods - Wholesale & Manufacturers 282 3,768 5 2,738 1 20.0% 4 80.0% 0 0.0 Magnifying Glasses 281 3,770 2 3,278 1 50.0% 1 50.0% 0 0.0 Plastics - Research & Consulting 281 3,770 4 2,878 4 100.0% 0 0.0% 0 0.0% 0 0.0 Agrin - Wholesale & Manufacturers 281 3,770 4 2,878 4 100.0% 0 0.0% 0 0.0 Ballinad Cars - Manufacturers 280 3,773 0 4,003 0 0.0% 0 0.0% 0 0.0 Ballinad Cars - Manufacturers 280 3,773 0 4,003 0 0.0% 0 0.0% 0 0.0 Chonis - Tonline Trading & Investment 280 3,773 4 2,878 0 0 0.0% 4 100.0% 0 0.0 Tapes 280 3,773 16 1,962 2 12,5% 14 87.5% 0 0.0 Auto Boosting Services 279 3,776 0 4,003 0 0.0% 0 0.0% 0 0.0 Auto Boosting Services 278 3,777 3 3,042 2 66.7% 1 33.3% 0 0.0 Data Processing Supplies 278 3,777 0 4,003 0 0.0% 0 0.0% 0 0.0 Risk Management 278 3,777 0 4,003 0 0.0% 0 0.0% 0 0.0 Apprenticeship Programs 278 3,777 3 3,042 2 66.7% 1 33.3% 0 0.0 Apprenticeship Programs 278 3,777 3 3,042 2 66.7% 1 33.3% 0 0.0 Apprenticeship Programs 277 3,782 1 3,549 1 100.0% 0 0.0% 0 0.0 Convention Information 276 3,784 2 3,278 1 50.0% 1 50.0% 0 0.0 Archaelogists 275 3,786 1 3,549 0 0.0% 0 0.0% 0 0.0 Avives - Repairing 4 40.00 0 0.0% 0 0.0% 0 0.0 Avives - Repairing 4 40.00 0 0.0% 0 0.0% 0 0.0 Avives - Repairing 4 40.00 0 0.0% 0 0.0% 0 0.0 Avives - Repairing 4 40.00 0 0.0% 0 0.0% 0 0.0 Avives - Repairing 4 40.00 0 0.0% 0 0.0% 0 0.0 Avives - Repairing 4 40.00 0 0.0% 0 0.0% 0 0.0 Avives - Repairing 4 40.00 0 0.0% 0 0.0 Avives - Repairing 4 40.00 0 0.0% 0 0.0 Avives - Repairing 4 40.	Ski Instruction	283	3,765	1		1		0		0	0.0%
Magnifying Glasses 281 3,770 2 3,278 1 50.0% 1 50.0% 0 0.0 Plastics - Research & Consulting 281 3,770 4 2,878 1 25.0% 3 75.0% 0 0.0 Yam - Wholesale & Manufacturers 281 3,770 4 2,878 1 25.0% 3 75.0% 0 0.0 Salica - Manufacturers 280 3,773 0 4,003 0 0.0% 0 0.0% 0 0.0 Schools - Online Trading & Investment 280 3,773 4 2,878 0 0.0% 4 100.0% 0 0.0 Tapes 280 3,773 16 1,962 2 12.5% 14 87.5% 0 0.0 Autroaft Upholsterers 279 3,776 0 4,003 0 0.0% 0 0.0% 0 0.0 Aut Boosting Services 278 3,777 3 3,042 2 66.7% 1 33.3% 0 0.0 Handbags - Manufacturers Equipment & Supplies 278 3,777 5 2,738 2 40.0% 3 60.0% 0 0.0 Risk Management 278 3,777 5 2,738 2 40.0% 3 60.0% 0 0.0 Textle Printing Equipment & Supplies 278 3,777 3 3,042 2 66.7% 1 33.3% 0 0.0 Textle Printing Equipment & Supplies 278 3,777 5 2,738 2 40.0% 3 60.0% 0 0.0 Textle Printing Equipment & Supplies 278 3,777 3 3,042 2 66.7% 1 33.3% 0 0.0 Textle Printing Equipment & Supplies 278 3,777 3 3,042 2 66.7% 1 33.3% 0 0.0 Textle Printing Equipment & Supplies 278 3,777 3 3,042 2 66.7% 1 33.3% 0 0.0 Textle Printing Equipment & Supplies 278 3,777 3 3,042 2 66.7% 1 33.3% 0 0.0 Textle Printing Equipment & Supplies 279 3,782 3 3,042 2 66.7% 1 33.3% 0 0.0 Textle Printing Equipment & Supplies 279 3,782 3 3,042 2 66.7% 1 33.3% 0 0.0 Textle Printing Equipment & Supplies 279 3,784 2 3,278 1 3,549 1 100.0% 0 0.0 Seed Cleaning Equipment 279 3,786 1 3,549 0 0.0% 0 0.0% 0 0.0% 0 0.0 Archaeologists 274 3,788 1 3,549 1 100.0% 0 0.0% 0 0.0% 0 0.0 Alves - Repairing 274 3,788 1 3,549 1 10		282	3,768	0		0		0		0	0.0%
Plastics - Research & Consulting 281 3,770 4 2,878 4 100.0% 0 0.0% 0				5		1		4		0	0.0%
Yam - Wholesale & Manufacturers 281 3,770 4 2,878 1 25,0% 3 75,0% 0 0.0% Schools - Online Trading & Investment 280 3,773 0 4,003 0 0.0% 0 <td></td> <td>281</td> <td>3,//0</td> <td>1</td> <td>3,2/8</td> <td>1</td> <td></td> <td>1</td> <td></td> <td>0</td> <td>0.0%</td>		281	3,//0	1	3,2/8	1		1		0	0.0%
Railroad Cars - Manufacturers 280 3,773 0 4,003 0 0,0% 0 0,		201	3,770	4	2,878	1		3		0	0.0%
Schools - Online Trading & Investment 280 3,773 4 2,878 0 0.0% 4 100.0% 0 0.1 Tapes 280 3,773 16 1,962 2 12,5% 14 87,5% 0 0.0 Aircraft Upholsterers 279 3,776 0 4,003 0 0.0% 0 0.0% 0 0.0% 0 0.0 Auto Boosting Services 278 3,777 3 3,042 2 66,7% 1 33,3% 0 0 0.0 Auto Boosting Services 278 3,777 0 4,003 0 0.0% 0 0.0% 0 0.0 Handbags - Manufacturers Equipment & Supplies 278 3,777 5 2,738 2 40.0% 3 60.0% 0 0.0 Risk Management 278 3,777 0 4,003 0 0.0% 0 0.0% 0 0.0 Textile Printing Equipment & Supplies 278 3,777 3 3,042 2 66,7% 1 33,3% 0 0 0.0 Textile Printing Equipment & Supplies 278 3,777 3 3,042 2 66,7% 1 33,3% 0 0 0.0 Textile Printing Equipment & Supplies 278 3,777 3 3,042 2 66,7% 1 33,3% 0 0 0.0 Textile Printing Equipment & Supplies 277 3,782 1 3,549 1 100.0% 0 0.0% 0 0.0 Tailors Supplies 277 3,782 3 3,042 0 0.0% 3 100.0% 0 0.0 Seed Cleaning Equipment 276 3,784 2 3,278 1 50.0% 1 50.0% 0 0.0 Seed Cleaning Equipment 276 3,784 2 3,278 1 50.0% 1 50.0% 0 0.0 Archaeologists 275 3,786 3 3,042 2 66,7% 0 0.0% 0 0.0 Archaeologists 275 3,786 3 3,042 2 66,7% 0 0.0% 0 0.0 Averaging 274 3,788 1 3,549 1 100.0% 0 0.0% 0 0.0 Alter Perfumer - Repairing 274 3,788 1 3,549 1 100.0% 0 0.0% 0 0.0 Alter Perfumer - Repairing 274 3,788 1 3,549 1 100.0% 0 0.0% 0 0.0 Alter Perfumer - Repairing 274 3,788 1 3,549 1 100.0% 0 0.0% 0 0.0 Alter Perfumer - Repairing 274 3,788 1 3,549 1 100.0% 0 0.0% 0 0.0% 0 0.0 Alter Perfumer - Repairing 274 3,788 1 3,549 1 100.0% 0 0.0% 0 0.0% 0 0.0 Alter Perfumer - Repairing		280	3,773		4,003	0	0.0%	0	0.0%	0	0.0%
Aircraft Upholsterers 279 3,776 0 4,003 0 0.0% 0	Schools - Online Trading & Investment	280		4		0		4		0	0.0%
Auto Bosting Services 278 3,777 3 3,042 2 66,7% 1 33.3% 0 0 0.0 Data Processing Supplies 278 3,777 0 4,003 0 0.0% 0				16		2		14	071570	0	0.0%
Data Processing Supplies 278 3,777 0 4,003 0 0.0%				0		0		0		0	0.0%
Handbags - Manufacturers Equipment & Supplies 228 3,777 5 2,738 2 40.0% 3 60.0% 0 0.18 Risk Management 278 3,777 0 4,003 0 0.0% 0 0.0% 0 0.0% 0 0.0% Risk Management 278 3,777 3 3,042 2 66.7% 1 33.3% 0 0.0 Apprenticeship Programs 277 3,782 1 3,549 1 100.0% 0 0.0% 0 0.0% 0 Apprenticeship Programs 277 3,782 1 3,549 1 100.0% 0 0.0% 0 0.0% 0 Convention Information 276 3,784 2 3,278 1 50.0% 1 50.0% 0 0.0 Seed Cleaning Equipment 276 3,784 2 3,278 1 50.0% 0 0.0% 0 0.0% 0 Archaeologists 275 3,786 1 3,549 0 0.0% 1 100.0% 0 0.0 Perfumes - Raw Materials & Supplies 275 3,786 3 3,042 2 66.7% 0 0.0% 1 33.3 Lumber - Drying 274 3,788 1 3,549 1 100.0% 0 0.0% 0 0.0% 0 Valves - Repairing 274 3,788 1 3,549 1 100.0% 0 0.0% 0 0.0% 0 Output						2		1		0	0.0%
Risk Management 278 3,777 0 4,003 0 0,0% 0 0,0% 0 0,0% Textile Printing Equipment & Supplies 278 3,777 3 3,042 2 66,7% 1 33,3% 0 0 0 Apprenticeship Programs 277 3,782 1 3,549 1 100,0% 0 0.0% 0 0 0 Tailors Supplies 277 3,782 3 3,042 0 0,0% 3 100,0% 0 0 0 Convention Information 276 3,784 2 3,278 1 50,0% 1 50,0% 0 0 Seed Cleaning Equipment 276 3,784 0 4,003 0 0,0% 0 0,0% 0 0.0% 0 0 Archaeologits 275 3,786 1 3,549 0 0,0% 1 100,0% 0 0 Perfumes - Raw Materials & Supplies 275 3,786 3 3,042 2 66,7% 0 0,0% 1 133.3% Lumber - Drying 274 3,788 1 3,549 1 100,0% 0 0.0% 0 0.0% </td <td></td> <td></td> <td></td> <td></td> <td></td> <td><u>U</u></td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>						<u>U</u>		0		0	0.0%
Textile Printing Equipment & Supplies 278 3,777 3 3,042 2 66,7% 1 33,3% 0 0 0.0% Apprenticeship Programs 277 3,782 1 3,549 1 10,0% 0 0.0% 0 0.0 Tailors Supplies 277 3,782 3 3,042 0 0,0% 3 100,0% 0 0 0.0% <		276 278	3,777			<u>2</u>				0	
Apprenticeship Programs 277 3,782 1 3,549 1 100,9% 0 0.0% 0 0.0% 0 0.1		278	3,777	3		2		1		0	0.0%
Tailors Supplies 277 3,782 3 3,042 0 0.9% 3 100.0% 0 0.0% Convention Information 276 3,784 2 3,278 1 50.0% 1 50.0% 0 0.0% Seed Cleaning Equipment 276 3,784 0 4,003 0 0.0% 0	Apprenticeship Programs	277	3,782	1	3,549	1	100.0%	0	0.0%		0.0%
Convention Information 276 3,784 2 3,278 1 50,0% 1 50,0% 0 0.1 Seed Cleaning Equipment 276 3,784 0 4,003 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 33.2 0 2.0 6.7% 0 0.0% 0 0.0% 1 33.2 0 2.0 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0	Tailors Supplies	277	3,782	3	3,042	0	0.0%	3	100.0%	0	0.0%
Archaeologists 275 3,786 1 3,549 0 0.0% 1 100.0% 0 0.0 Perfumes - Raw Materials & Supplies 275 3,786 3 3,042 2 66,7% 0 0.0% 1 33.2 Lumber - Drying 274 3,788 1 3,549 1 100.0% 0 0.0% 0 0.0 Values - Repairing 274 3,788 0 4,003 0 0.0% 0 0.0% 0 0.0	Convention Information					1		1	50.0%	0	0.0%
Perfumes - Raw Materials & Supplies 275 3,786 3 3,042 2 66,7% 0 0.0% 1 33. Lumber - Drying 274 3,788 1 3,549 1 100.0% 0 0,0% 0 0.0 Values - Repairing 274 3,788 0 4,003 0 0.0% 0 0 0.0						0		0		0	0.0%
Lumber - Drying 274 3,788 1 3,549 1 100.0% 0 0.0% 0 0.0 Valves - Repairing 274 3,788 0 4,003 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0 <td></td> <td>275</td> <td>3,786</td> <td>1</td> <td></td> <td>0</td> <td></td> <td>1</td> <td></td> <td>0</td> <td>0.0%</td>		275	3,786	1		0		1		0	0.0%
Valves - Repairing 274 3,788 0 4,003 0 0.0% 0 0.0% 0 0.0 0.0				3		2	00.7 70	0		1	33.3% 0.0%
				1		1		0		0	0.0%
Tuxedo Sales & Rentals 273 3,790 13 2,098 9 69.2% 3 23.1% 1 7.:		274	3,790	13		9		3		1	7.7%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Bed Bug Inspection Service	272 270	3,791	0	4,003 2,738	0	0.0%	0	0.0%	0	0.0%
Embroidering Machines Knives - Custom	270		8	3 2,437	7	40.0% 87.5%	1	60.0%	1 9	0.0%
Railroad Ties - Dealers	270		0		0	0.0%	0	0.0%	, o	0.0%
Boat Launching Sites	269	3,795	1	3,549	1	100.0%	0	0.0%	0	0.0%
Corn Products	269	3,795	0	4,003	0	0.0%	0	0.0%	0	0.0%
Ski Tours	269		3	3,042	2	66.7%	1	33.3%	0	0.0%
Dressmaking Schools	268		2	3,278	0	0.0%	2	100.0%	0	0.0%
Electrical Discharge Machines & Supplies Applied Mixing Equipment	268 267	3,798	4	2,878 4,003		25.0% 0.0%	3	75.0% 0.0%	0	0.0%
Asphalt Mixing Equipment Cellophane, Cell Materials & Products	267		11		3	27.3%	7	63.6%	1	9.1%
Identification Bureaus	267	3,800	7	2,529	7	100.0%	0	0.0%	0	0.0%
Plastics - Scrap	267		2	3,278	0	0.0%	2	100.0%	0	0.0%
Weaving Supplies & Equipment	267	3,800	0	4,003	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Weavers	265 265	3,805	2	3,278	2	100.0%	0	0.0%	0	0.0%
Wallpapers & Wall coverings - Wholesale & Manufacturing	265 264	3,805 3,807	1	3,549 3,042	0	0.0% 66.7%	1	100.0% 33.3%	0	0.0%
Humidifying Apparatus Polishes	264		1 3	3,042		100.0%	1	33.3% 0.0%	0	0.0%
Addressing Plate Service	263		2	2 3,278	0	0.0%	2	100.0%	1	0.0%
Culverts	263		0	4,003	0	0.0%	0	0.0%	0	0.0%
Reels	263	3,809	1	3,549	0	0.0%	1	100.0%	i ŏ'	0.0%
Solvents	263	3,809		4,003	0	0.0%	0	0.0%	0	0.0%
Ferries	262	3,813			1	100.0%	0	0.0%	. 0	0.070
Golf Caddies	262	3,813	1		1	100.0%	0	0.0%	0	
Lathing Contractors	262 261	3,813 3,816	0	4,003	0	0.0%	0	0.0%	0	0.0%
Modular/Mobile Home - Foundation Services	261	3,816	11	2,221	51	45.5%	61	54.5%	0	0.0%
Anchors - Marine Hog Farms	260		1	3,549	1	100.0% 0.0%	0	0.0%	1 0	0.0%
Solar Panel Cleaning	259	3,819	<u> </u>	4,003	0	0.0%	0	0.0%	0	0.0%
Toilets - Composting	259	3,819	0	4,003	0	0.0%	0	0.0%	, o	0.0%
Kites	258		14		2	14.3%	2	14.3%	10	
Referral - Storage Facility	258		9	2,359	5	55.6%	4	44.4%	0	0.0%
Crushing & Pulverizing Equipment	257	3,823	0	4,003	0	0.0%	0	0.0%	0	
Oil Well Logging & Perforating	257 257	3,823	0	4,003	0	0.0%	0	0.0%	0	0.0%
Wood Turning	257	3,823	0	4,003	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Lemon law Boys Clothing & Furnishings - Wholesale & Manufacturers	256 256		<u> </u>	4,003 3,549	0	100.0%	0	0.0%	0	0.0%
Building & Development Permits	256	3,826	1 2	3,349		0.0%	2	100.0%	0	0.0%
Electrical Discharge Machining	256	3,826	<u></u>	4,003	0	0.0%	0	0.0%	, <u> </u>	0.0%
Snow Melting Systems	256 256	3,826	ő	4,003	0	0.0%	0	0.0%	0	0.0%
Benches - Seating	255	3,831	1		1	100.0%	0	0.0%	0	0.0%
Pottery Equipment & Supplies	255	3,831	4		3	75.0%	1	25.0%		
Rust Preventatives & Removers	255	3,831	0		0		0	0.0%	0	0.0%
Utility Tax Refunds for Manufacturers & Business	255 254	3,831 3,835	0	4,003	0	0.0%	0	0.0%	0	0.0%
Lubricating Devices & Systems Dry Cleaners - Mobile	254		35	7,003	0 19	0.0% 54.3%	01	0.0% 42.9%	0	0.0% 2.9%
Dry Erase Boards	253		35		19		15	42.9% 0.0%	1	0.0%
Duty Free Shops	253	3,836	<u> </u>	3,549	1	100.0%	0	0.0%	0	0.0%
Livestock Buyers	253		0	4,003	0	0.0%	0	0.0%	, o	0.0%
Poultry Brokers	253	3,836	1	3,549	1	100.0%	0	0.0%	. 0	0.0%
Diecast Cars - Dealers	252		2	3,278	1	50.0%	1	50.0%	0	0.0%
Blinds - Cleaning	251	3,842	1	3,549	1	100.0%	0	0.0%	0	
Knitted Fabrics	249		2	3,278	1	50.0%	0	0.0%	1	50.0%
Nursuries - Bonsai	249 249	3,843 3,843	13	4,003 3 2,098	0 10	0.0% 76.9%	0	0.0%	<u> </u>	0.0%
Parking Meters Shells - Marine	249		13		10	76.9% 52.6%	3	23.1% 47.4%	1 0	0.0%
Auto Repair - Suspension	249		19	3,549		0.0%	1	100.0%	0	0.0%
Paper - Corrugated	248	3,847	Ô	4,003	0	0.0%	0	0.0%	0	0.0%
Show Cases	248	3,847	12	2,162	4	33.3%	8	66.7%	0	0.0%
Tanners	248	3,847	10	2,281	5	50.0%	5	50.0%	0	0.0%
Transfers - Dry	248	3,847	6		1	16.7%	0	0.0%	5	83.3%
Deodorants Facility Services and the Control of the	247	3,852	- 0	4,003	0	0.0%	0	0.0%	0	0.0%
Engineers - Environmental	247 247	3,852 3,852	- 0	4,003	0	0.0% 50.0%	01	0.0% 50.0%	9	0.0%
Fishery Consultants Graffiti Removal	247	3,852	 	2 3,278 0 4,003	1	0.0%	1	0.0%	1 2	0.0%
Media Buying Service	247		3	3,042	1	33.3%	2	66.7%	1 0	0.0%
Cranes - Accessories & Parts	246		0	4,003	0		0	0.0%		0.0%
Crushing & Pulverizing Service	246	3,857	ő	4,003	0	0.0%	Ö	0.0%	i ŏ'	0.0%
Fur Skin Dealers & Brokers	246	3,857	1	3,549	1		0	0.0%	0	0.0%
Truck Terminals	246	3,857	1	3,549	1	100.0%	0	0.0%	0	0.0%
Carbide Metals & Products	245	3,861	1	3,549	1	100.0%	0	0.0%	0	0.0%
Pneumatic Tube Equipment & Systems	245	3,861	1	3,549	1	100.0%	0	0.0%	0	0.0%
Locomotives Transport Medical & Guerran	244		2	3,278	0	0.0%	2	100.0%	0	0.0%
Trusses - Medical & Surgical Drywall Taping and Texturing	244 243		0	4,003 2 3,278	0	0.0% 100.0%	0	0.0%	0	0.0%
Weather Forecast Service	243	3,865	6			100.0% 50.0%	0	50.0%	1 0	0.0%
Educational Materials - Home Schooling	243	3,867	10		5	50.0%	3	30.0%	. 2	20.0%
Halloween Supplies	242		12		6	50.0%	51	41.7%	1	8.3%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Potatoes - Processed	241	3,869	0	4,003	0	0.0%	0	0.0%	0	0.0%
Rice Canoe Rental & Trips	241 240	3,869 3,872	0	4,003 3,042	0	0.0%	0	0.0%	0	0.0%
Golf Tours & Promoters	240		1	3,549	1	100.0%	0	0.0%	0	0.0%
Seals - Security	240		4		1	25.0%	3	75.0%	0	0.0%
Tapes - Adhesive-Dispensers	240	3,872	0	4,003	0	0.0%	0	0.0%	0	0.0%
In-Home Autism Therapy	239		0	4,003	0	0.070	0	0.0%	0	0.0%
Ultraviolet Ray Lamps & Apparatus Blueprinting Equipment & Supplies	239 238		1	3,549 4,003	1	100.0%	0	0.0%	0	0.0%
Picture Hanging Service	238	3,878	0	4,003	0	0.0%	0	0.0%	0	0.0%
Tournaments	238	3,878	18	1,877	8	44.4%	9	50.0%	1	5.6%
Lime	237		0		0	0.0%	0	0.0%	0	0.0%
Louvers	237		1	3,549	0	0.0%	1	100.0%	0	0.0%
Dyers The control of	236	3,883	0	4,003	0	0.0%	0	0.0%	0	0.0%
Equine Therapy Rack Merchandise Service	236 235	3,883 3,885		3,042	<u>U</u>	100.0%	0	0.0%	0	0.0%
Starters - Engine	235	3,885	0	4,003	0		0	0.0%	0	0.0%
Tortilla & Tamale Making Equipment	235	3,885	0		0	0.0%	0	0.0%	0	0.0%
Virtual Tours	235	3,885	1	3,549	0	0.0%	1	100.0%	0	0.070
Childproofing Services	234	3,889	3	3,042	3	100.0%	0	0.0%	0	0.0%
Tire Storage Drying Service	234 233		0	4,003 3,042	0	0.0%	0	0.0%	0	0.0%
Interior Designers - Commercial	233		6		<u> </u>	83.3%	3 0	0.0%	1	16.7%
Refrigerators & Freezers - Supplies & Parts	233	3,891	2		1	50.0%	1	50.0%	0	
Accordions	232 232	3,894 3,894	0	4,003	0	0.0%	0	0.0%	0	0.0%
Oil Well Drilling Mud & Additives	232	3,894	0		0	0.0%	0	0.0%	0	
Water Taxi Service	232		1	3,549	1	100.0%	0	0.0%	0	0.0%
Coin & Bill Change Machines Draperies - Wholesale & Manufacturers	231 231		2	3,278	2	100.0%	0	0.0%	. 0	0.0%
Fences - Rental	231		1	3,549	1	100.0%	0	0.0%	0	0.0%
Handwriting Analysts	231		C	4,003	0		0	0.0%	0	0.0%
Rails & Accessories	231		0	4,003	0	0.0%	0	0.0%	0	0.0%
Beer Dispensing & Cleaning Equipment - Repair	230	3,902	0		0	0.0%	0	0.0%	0	0.0%
Chemical Milling	230	3,902	0	4,003	0	0.0%	0	0.0%	0	0.0%
Drills Feathers	229 229	3,904 3,904		3,278 2,738		50.0% 20.0%	1	50.0%	0 4	0.0%
Fuel - Gasoline	229		32		15		16	50.0%	1	3.1%
Chess Instruction	228	3,907	2	3,278	1	50.0%	1	50.0%	0	0.0%
Cotton Gins	228 228	3,907	0	4,003	0	0.0%	0	0.0%	0	0.0%
Heat Treating - Metal - Equipment & Supplies Transitional Housing	228 227	3,907 3,910	1	3,549	<u>1</u>	100.0% 85.7%	0	0.0%	0	0.0%
Attorneys & Lawyers - Medical Malpractice	225		1	3,549	1	100.0%	1	0.0%		
Barbers Equipment & Supplies	225	3,911	3	3,042	2	66.7%	1	33.3%		0.0%
Name Plates	225 225	3,911	0	4,003	0	0.0%	0	0.0%	0	0.0%
Photographers - School	225	3,911	5	2,738	2	40.0%	3	60.0%	0	
Steeple Jacks	224		0	4,003	0	0.0%	0	0.0%	0	0.0%
Letter Shop Service Reiki Therapy	223 223	3,916 3,916	1	3,549	0	0.0%	1	100.0%	0	0.0%
Fur Cleaning & Dyeing - Retail	222		1	3,549	0	0.0%	1	100.0%	0	0.0%
Furniture Frames	221	3,919	0		0		0	0.0%	0	0.0%
Oils - ReRefined	221		1	3,549	1	100.0%	0	0.0%	0	0.0%
Rodeos	221	3,919	8	2,437	3	37.5%	5	62.5%	. 0	0.0%
Concrete Breaking Equipment	220		0	4,003	0	0.0% 14.3%	0	0.0% 71.4%	0	0.0%
Photographers - Sports Photographic Darkroom Rental	219 219	3,923 3,923	/	2,529		0.0%	5	0.0%	1	14.3%
Silks - Wholesale & Manufacturers	219		5	2,738	2	40.0%	3	60.0%	0	0.0%
Artificial Eyes - Human	218	3,926	3	3,042	1	33.3%	2	66.7%	0	0.0%
Gold Leaf	218 218	3,926	0	4,003	0	0.0%	0	0.0%	0	0.0%
Grain Brokers	218 217	3,926 3,929	0	4,003 3,549	0	0.0% 100.0%	0	0.0%	0	0.0%
Hang Gliding & Instruction Ovens - Bakers	217		1		1	50.0%	2	50.0%	. 0	0.0%
Wood Technologists	215	3,930	1	3,549	1	100.0%	0	0.0%	0	0.0%
Axies	214	3,932	C	4,003	0	0.0%	0	0.0%	0	0.0%
Clocks - Wholesale & Manufacturers	214	3,932	2	3,278	2	100.0%	0	0.0%	0	0.0%
Metal Spinning	214		0	4,003	0	0.0%	0	0.0%	0	0.0%
Pet Kenneling Services Plastics - High Pressure Laminates	214 214		9	2,359	6	66.7%	3	33.3%		0.0%
Archery Instruction	214		0	4,003	0	0.0%	0	0.0%	0	0.0%
Carbon - Activated	213	3,937	Ö		ő		0	0.0%	, 0	
Lead Testing	213	3,937		4,003	0	0.0%	0	0.0%	0	0.0%
Evaporative Coolers - Sales & Service	212		1		0		1	100.0%	0	0.070
Gas Power Equipment	212	3,940	1	3,549	1	100.0%	0	0.0%	0	0.0%
Gratings Hinges	211 211		1	3,549	0	0.0%	1	100.0% 100.0%	. 0	0.0%
Nautical Instruments	211		1		0		1	100.0%	0	
Physicists	211		9	2,359	1	11.1%	6	66.7%	2	22.2%
Caulking Materials & Equipment	210	3,946	0	4,003	0	0.0%	0	0.0%	0	0.0%
Pianos - Parts	210	3,946	1	3,549	1	100.0%	0	0.0%	0	0.0%
Writer	210	3,946	4	2,878	1	25.0%	1 3	75.0%	ol 0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Textile Mill Supplies Poultry - Wholesale	208	3,949 3,950	1	3,549	<u>1</u>	100.0%	0	0.0%	0	0.0%
Toilet Seats	207 207		1	3,549 4,003	0	0.070	1	100.0% 0.0%	. 0	
Waste Paper	207	3 050	1		1	100.0%	0	0.0%	0	0.0%
Domestic Abuse Services	206	3,950 3,953	2	3,549 3,278	2	100.0%	0	0.0%	0	0.0%
Newspaper Feature Syndicates	206	3,953	3	3,042	1	33.3%	2	66.7%	0	0.0%
Tapes - Industrial	206	3,953	0	1/005	0	0.0%	0	0.0%	0	0.0%
Surveyors - Aerial	205	3,956	0		0	0.0%	0	0.0%	0	0.0%
Rubber Clothing & Footwear	204 204	3,957 3,957	5	2,738 4,003	2	40.0% 0.0%	3	60.0%	0	0.0%
Skating Instruction Absorbents	204	3,959	0	4,003	<u> </u>	0.0%	0	0.0%	0	0.0%
Financial Planning Kit	203	3,959	0		0	0.0%	0	0.0%	0	
Poultry Services	203	3,959	1	3,549	0	0.0%	i	100.0%	0	0.0%
Time Stamps	203	3,959	0	4,003	0	0.0%	0	0.0%	0	0.0%
Tunneling Contractors	203	3,959	2	3,278	0	0.0%	2	100.0%	0	0.0%
Explosives	202	3,964	0	4,003	0	0.0%		0.0%	0	0.0%
Historical Places Ouartz	202 202	3,964 3,964	1	3,549 4,003	1	100.0%	0	0.0%	0	0.0%
Motion Picture Special Effects	200	3,967	1	3,549	1	100.0%	0	0.0%	0	0.0%
Parenting Classes	200		2		i		1	50.0%	0	
Lumber - Used	199	3,969	0		0		0	0.0%		0.0%
Metals - Base	199	3,969	0	4,003	0	0.0%	0	0.0%		0.0%
Access Control Systems	198	3,971 3,971	4	2,878 2,878	2	50.0%	2	50.0%	0	0.0%
Compactors - Waste - Service & Repair	198	3,971	4	2,878	0	0.0%	4	100.0%	0	0.0%
Contractor - Tile Roofing	197 197	3,973	6	2,633	0	0.0%	4	66.7%	2	33.3%
Debris Box Service Speech Aid Devices	197	3,973 3,973	2	3,278 4,003		100.0%	0	0.0%	0	0.0%
Air Duct Systems	197	3,973	0	4,003	0	0.0%	0	0.0%	0	0.0%
Tire Repair	196		24		9		15	62.5%	0	
Cans	195	3,978	0	4,003	0	0.0%	0	0.0%	0	0.0%
Screens - Windows	195	3,978	1	3,549	1	100.0%	0	0.0%	0	
Tobacco Warehouses	195	3,978	0	4,003	0	0.0%	0	0.0%	0	0.0%
Manhole Covers	194	3,981	0	4,003	0	0.0%	0	0.0%	0	0.0%
Oil Well Surveyors	194	3,981	0	4,003	0	0.0%	0	0.0%	0	0.0%
Tires - Commercial Sales & Service	194 193	3,981 3,984	37		28 0		8	21.6%	1 0	0.0%
Fruits - Dried Millinery - Retail	193	3,984	0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Plumbing Fixtures, Parts, Supplies - Used	193	3,984	2	3,278	0		2	100.0%	0	
Observatories	192	3,987	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Photo Electric Cells & Equipment	192		2	3,278	0	0.0%	2	100.0%	0	0.0%
Pipe & Valve Fitters - Gas	192	3,987	0		0	01070	0	0.0%	0	0.070
Sewer Pipe	192	3,987 3,991	0	4,003	0	0.0%	0	0.0%	0	0.0%
Asbestos & Asbestos Products	191	3,991	0		0	0.0%	0	0.0%	0	
Microwave Communications	191	3,991	1	3,549	0	0.0%	0	0.0%	1	100.0%
Ice Cream Cone Manufacturers & Distributors Pine Straw	190 190	3,993 3,993	1	5/5 15	0	0.0%	1	100.0%	. 0	0.0%
Compactors - Waste - Household - Dealers	189	3,995	4	2,878	3	75.0%	1	25.0%	0	0.0%
Weather Stripping	189	3,995	Ö	4,003	0		0	0.0%	0	0.0%
Air Pollution Measuring Equipment & Service	188	3,997	3	3,042	3	100.0%	0	0.0%	0	0.0%
Disinfectants & Germicides	188	3,997	0		0		0	0.0%	0	
Doors - Cellar/Basement/Bilco	188	3,997	0	4,003	0	0.0%	0	0.0%	0	0.0%
Sink Manufacturers	188 188	3,997 3,997	2	3,278 4,003	0	0.0%	2	100.0%	0	0.0%
Stabilizers	188	3,997	0		0	0.0%	0	0.0%	0	
Stakes Zippers	188	3,997	0	4,003 4,003	0	0.0%	0	0.0%	. 0	0.0%
Carpet & Rug Measuring	188	4,004	1	3,549	<u> </u>	0.0%	1	100.0%	0	0.0%
Pipe Reconditioning	187		1	3,549	0	0.0%	1	100.0%	0	0.0%
State Fairs	187	4,004	1	3,549	1	100.0%	0	0.0%	0	0.0%
Timing Devices	187		3	3,042	0	0.0%	3	100.0%	0	
Pavement & Floor Marking Supplies & Equipment	186	4,008	1	3,549	1	100.0%	0	0.0%	0	0.0%
Swimming Pools - Removal	186	4,008	11	4,003	0	0.0%	0	0.0%	0	0.0%
Beer, Ale, Wine & Spirits Service Buttons - Clothing	185 185	4,010 4,010	11	2,221 3,042	8	72.7% 100.0%	3	27.3%	0	0.0%
Professional Organizer	185	4,010	3		<u>3</u>	50.0%	1	25.0%	1	25.0%
Charcoal	184	4,013		4,003	- 2	0.0%	0	0.0%		0.0%
Livestock - Commission	184	4,013	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Buffing & Polishing Equipment & Supplies	183	4,015	4	2,878	1	25.0%	3	75.0%	0	0.0%
Paper - Adhesive - Pressure Sensitive	183	4,015	1	3,549	1	100.0%	0	0.0%	0	0.0%
Schools - Dental Assistant	183		2	3,278	2	100.0%	0	0.0%	0	
Attorneys & Lawyers - Collaborative Divorce	181	4,018	2	3,278	0	0.0%	2	100.0%	0	0.0%
Diamond Setters Network Cabling Installation	181 181	4,018 4,018	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Paper Tubes & Cores	181		0		0		0	0.0%	. 0	
Pole Fitness	181		7	3.042	1	33.3%	1	33.3%) l	
Smoke Odor Counteracting Service	181	4,018	Ĭ	3,549	0	0.0%	1	100.0%	0	0.0%
Veterinary Surgery	181		1	3,549	1		0	0.0%	0	
Custom Tile Painting	180	4,025	3	3,042	3	100.0%	0	0.0%		0.0%
Metals - Corrugated	180	4,025	0	4,003	0	0.0%	0	0.0%	0	
Stevedoring Contractors	180	4,025	0	4,003	0	0.0%	0	0.0%	0	0.0%

Scheme 1-10 4-50 1-50	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Carlos Persons	Carnival Supplies	179	4,028	0	4,003	0	0.0%	0	0.0%	0	0.0%
12				,			0.070	0		0	
Calcase 1.0				0		0	0.070	0		0	
Calcase 1.0		178	4,032	10		0		10		0	0.0%
Disposed Control & Baylance 177 4,50 3 1,50 1,13 1,00 1,		177	4,033	0	4,003	0		0	0.0%	0	0.0%
Section 1				0		0		0		0	0.0%
Institute 1.5				3		1		2		0	0.0%
Fig.				1		1		0		0	
Same 1997 1998		1/6	4,037	0		0		0		0	
Contribution 1.70				0		<u>4</u>		2		0	
Cartegories 174				3	3 042	1		2		0	0.0%
150 140 150				1		1		0		0	
South Region 1.74		174	4,040	11	2,221	0	0.0%	11	100.0%	0	0.0%
Security Neutron & Supports 17	Safes & Vaults - Opening & Repairing			2		1	50.0%	1	50.0%	0	0.0%
Agrees 1.5 4.64 3 3.65 3 100 5 0 0.05 0 0.	Scales - Repair			0		0		0		0	0.0%
Figure				1		1		0		0	
Times 1,200 1,20			4,046	1		1		0		0	
Closer Powers				0		0		0		0	
Content 1.17 4.046				1	3,549	1		0		0	
17 4.007 1 5.409 1 10.005 1 0.005 0		172	4,046	2		2		0		. 0	
17 4.007 1 5.409 1 10.005 1 0.005 0		172	4.046	1	4.003	<u>2</u>		n		0	
Soft Manual Services		171	4,052	1	3,549	1		0		0	0.0%
Elevators Parts		170	4,053	7	2,529	5		2		0	0.0%
Chemograph 169 4,656 0 4,000 0 0,000 0 0,000 0 0,000 0				1		0	0.0%	1		0	0.0%
Proc. Seguenter & Suppliers 150 4,055 1 3,540 1 10.0m 0 0.0m 0 0.0			4,053	1		0		1	100.0%	0	0.0%
Sutches Festors 160 4,055 0 4,000 0 0,006				0		0		0		0	0.070
Auto - Invasions Testing				1		1		0		0	
Opens Lindbarder 168				0	4,003	0		0		0	
Paramacurical Machinery 168 4.099 0 4.002 0 0.0% 0		168		8		4		4		0	
Souther Food Products		168	4,059	0	4,003	0		0		. 0	0.0%
Measing 167						2		3		0	
Startium Service				1		0		1		0	
Dolls - Regarding 166 4,065 4 2,878 4 100,0% 0 0				Ô		0		0		0	
Carpet & Rug Binding	Dolls - Repairing	166	4,065	4	2,878	4	100.0%	0	0.0%	0	0.0%
Mediator Services - Ovorce 164 4,067 0 4,003 0 0.0%				1		1		0		0	0.0%
Meteorological Instruments 164 4,067 0 4,002 0 0,0%						_		0			
Musicant Parents - Rental				0		0	0.070	0	01070	0	
Walthand & Pleaterhoard 164 4,067 0 4,003 0 0,0% 0		164	4,067	0	4,003	0		0		0	0.0%
Electropsis Equipment & Supplies 163 4,072 1 3,549 0 0,0% 1 100.0% 0 0,0% 0		164		4	3,2/8	0		2		0	0.0%
Power Plant Eguipment - Repairing 163 4,072 0 4,003 0 0,0% 0				1		0		1		0	
Lumber Inspectors 162 4,074 0 4,003 0 0,0% 0 0,0				- i	4 003	0		0		0	
Steam Specialities				Ö		0		0		0	
Centringal Machinery			4,074	3	3,042	0		3		0	0.0%
Gambling Abuse & Addiction Info & Treatment 161 4,076 0 4,003 0 0,0% 0	Centrifugal Machinery	161	4,076	0	4,003	0		0		0	0.0%
Lead Removal 161 4,076 0 4,003 0 0,0% 0				0		0		0		0	
Marking & Coding Equipment 101 4,076 1 3,549 1 100,0% 0 0,0				0		0		0		0	
Calocation Services 160 4.081 3 3.042 3 3.00.0% 0 0.0% 0			4,076	9	4,003	0		0		0	0.0%
Door Closers & Checks				1		1		0		0	
Reflectors 160 4,081 0 4,003 0 0,0% 0 0,0% Missin Person Services 159 4,085 0 4,003 0 0,0% 0 0,0% Time Cards & Racks 159 4,085 0 4,003 0 0,0% 0 0,0% 0 0,0% Handwriting Experts 158 4,087 1 3,549 1 10,00% 0 0,0% 0 0,0% Cotton Ginning Equipment & Supplies 157 4,088 1 3,549 1 10,00% 0 0,0% 0 0,0% Preserves, Jams & Jellies 157 4,088 1 3,549 1 10,00% 0 0,0% 0 0,0% Birth Control Information Centers 156 4,090 2 3,278 0 0,0% 0 0,0% 0 0,0% Laminated Structural Products 156 4,090 2 3,278 0 0,0% 2 10,0% <th< td=""><td></td><td></td><td></td><td>3</td><td></td><td>3</td><td></td><td>0</td><td></td><td>0</td><td></td></th<>				3		3		0		0	
Wax 160 4,081 2 3,278 1 50.% 0 0.0% Missing Person Services 159 4,085 0 4,003 0 0.0% 0 0.0% 0 0.0% Inadwriting Equipment & Supplies 158 4,087 1 3,549 1 100.0% 0 0.0% 0 0.0% Cotton Ginning Equipment & Supplies 157 4,088 1 3,549 0 0.0% 1 100.0% 0 0.0% Cotton Ginning Equipment & Supplies 157 4,088 1 3,549 0 0.0% 1 100.0% 0 0.0% Preserves, Jams & Jellies 157 4,088 1 3,549 0 0.0% 1 100.0% 0 0.0% Preserves, Jams & Jellies 156 4,090 2 3,278 0 0.0% 1 100.0% 0 0.0% Stencial Supplies 156 4,090 0 4,093 0 0.0%	Reflectors			0		<u>U</u>		0		0	
Missin Person Services 159 4,085 0 4,003 0 0.0% 0 0.0% 0 0.0% Time Cards & Racks 159 4,085 0 4,003 0 0.0% 0 0.0% 0 0.0% Cotton Ginning Eugenet 157 4,088 1 3,549 1 100.0% 0 0.0% 0 0.0% Preserves, Jams & Jellies 157 4,088 1 3,549 0 0.0% 1 100.0% 0 0.0% Preserves, Jams & Jellies 157 4,088 0 4,003 0 0.0% 0 0.0% 0 0.0% Birth Control Information Centers 156 4,090 2 3.278 0 0.0% 2 100.0% 0 0.0% Laminated Structural Products 156 4,090 0 4,003 0 0.0% 2 100.0% 0 0.0% Steroids & Stencil Supplies 156 4,090 1 3,549				2		1		1		0	0.0%
Time Cards & Racks	Missing Person Services	159				0		0		0	0.0%
Handwriting Experts 158 4,087 1 3,549 1 100,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% Cotton Ginning Equipment & Supplies 157 4,088 1 3,549 0 0,0% 1 100,0% 0 0,0% Cotton Ginning Equipment & Supplies 157 4,088 0 4,003 0 0,0% 0 0	Time Cards & Racks			0	4,003	0		0		0	0.0%
Preserves, Jams & Jellies 157 4,088 0 4,003 0 0.0% 0 0.0% 0 0.0% Birth Control Information Centers 156 4,090 2 3,278 0 0.0% 2 100.0% 0 0.0% Laminated Structural Products 156 4,090 0 4,003 0 0.0% <td>Handwriting Experts</td> <td>158</td> <td></td> <td>1</td> <td>3,549</td> <td>1</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>	Handwriting Experts	158		1	3,549	1		0		0	0.0%
Birth Control Information Centers 156 4,090 2 3,278 0 0.0% 2 100.0% 0 0.0%		157		1	3,549	0		1		0	0.0%
Laminated Structural Products 156 4,090 0 4,003 0 0.0% 0 0.				0		0		0		0	
Stencils & Stencil Supplies 156 4,090 1 3,549 1 100.0% 0 0.				2		0		2		0	
Eye Banks 155 4,093 1 3,549 1 100.0% 0 0.0	Stancils & Stancil Sunnies			1		<u>U</u>		0		0	
Lighting Plants 155 4,093 1 3,549 0 0.0% 1 100.0% 0 0.0% Notions - Retail 155 4,093 1 3,549 2 100.0% 0 0.0% 0 0.0% Shoe Trees 155 4,093 1 3,549 1 100.0% 0 0.0% 0 0.0% Interior Finishing 154 4,097 0 4,003 0 0.0% 0 0.0% 0 0.0% Paper Boxboard 154 4,097 2 3,278 0 0.0% 2 100.0% 0 0.0% Glass Coating & Tinting Machinery 153 4,099 2 3,278 1 50.0% 1 50.0% 0 0.0% Gans Safes 153 4,099 1 3,549 1 100.0% 0 0.0% 0 0.0% Law Books 153 4,099 11 3,549 1 100.0% 0 0 0.0% 0 0.0% Lumber Treating 153 4,099 11 2,221 3 2,378 7 63.6% 1 9,11 Lumber Treating 153 4,099 7	Eve Banks			1		1		0		0	
Notions - Retail Step St				l i		0		1		0	
Shoe Trees 155 4,093 1 3,549 1 100,0% 0 0,0% 0 0.0% 0	Notions - Retail	155	4,093	2	3,278	2		0		0	0.0%
Interior Finishing	Shoe Trees	155	4,093	1	3,549	1		0	0.0%	. 0	0.0%
Glass Coating & Tinting Machinery 153 4,099 2 3,278 1 50,0% 1 50,0% 0 0.0%		154	4,097	0	4,003	0	0.0%	0	0.0%	0	0.0%
Gun Safes 153 4,099 1 3,549 1 100.0% 0 0.0% 0 0.0% 0 0.0% 153 4,099 11 2,221 3 27.3% 7 63.6% 1 9.1% 159 159 159 159 159 159 159 159 159 159				2	3,278	- 0		2	100.0%	0	0.0%
Law Books 153 4,099 11 2,221 3 27.3% 7 63.6% 1 9.1% Lumber Treating 153 4,099 0 4,003 0 0.0% 0 0.0% 0 0.0% Swimming Pools & Hot Tubs 153 4,099 7 2,529 7 100.0% 0 0.0% 0 0.0% Boutique - Batting Cancer Related Products 152 4,104 2 3,278 2 100.0% 0 0.0% 0 0.0% Feedlot 152 4,104 0 4,003 0 0.0% 0 0.0% 0 0.0%				2	3,278	1		1	50.0%	0	0.0%
Lumber Treating 153 4,099 0 4,003 0 0.0% 0 0.0% 0 0.0% Swimming Pools & Hot Tubs 153 4,099 7 2,529 7 100,0% 0 0,0% 0 0.0% Boutique - Battling Cancer Related Products 152 4,104 2 3,278 2 100,0% 0 0,0% 0 0.0% Feedlot 152 4,104 0 4,003 0 0.0% 0 0.0% 0 0.0%						1		0		, ,	0.070
Swimming Pools & Hot Tubs 153 4,099 7 2,529 7 100.0% 0 0 0.0% 0 0.0% 0 0				11		3		7		1	
Boutique - Battling Cancer Related Products 152 4,104 2 3,278 2 100.0% 0 0.0% 0 0.0% Feedlot 0 152 4,104 0 4,003 0 0.0% 0 0.0% 0 0.0% 0 0.0%		153	4,099	<u></u>		0		0		0	
Feedlot 152 4,104 0 4,003 0 0.0% 0 0.0% 0 0.0%				4		/		0		. 0	
1 122 1,127 U 1,000 U 0.070 U 0.070 U 0.070 U 0.070 U 0.070				2		2		0			
	Handball Courts	152	4,104	0	4,003	<u>U</u>	0.0%	0	0.0%		0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Plaster Products - Ornamental	152	4,104	0	4,003	0	0.0%	0	0.0%	0	0.0%
U-Catch Fishing Aircraft Salvage	152 151		0	1,005	0	0.070	0	0.0% 0.0%	0	0.0%
Floor Removal, Resurfacing and Refinishing	151	4,109	1		0	0.0%	1	100.0%	0	0.0%
Hair Dryers	151	4,109	4		2	50.0%	2	50.0%	0	0.0%
Heating & Cooling Demolition	151	4,109	0	4,003	0	0.0%	0	0.0%	0	0.0%
Store Fixtures - Used	151	4,109	0		0	0.0%	0	0.0%	0	0.0%
Acid Proof Equipment & Materials	150	4,114	0		0	0.0%	0	0.0%	0	0.0%
Changes & Duore Equipment & Cumplies	150 150	4,114 4,114		4,003 2,437	<u> </u>	0.0% 25.0%	0	0.0% 75.0%	0	0.0%
Cleaners & Dyers Equipment & Supplies Clipping Service	150	4,114	0	4,003	<u>2</u>	0.0%	0	0.0%	0	0.0%
Coin & Bill Count, Sort, Wrap Services	149		7	2,529	3	42.9%	4	57.1%	0	0.0%
Computers - Bulletin Boards	149	4,118	1	3,549	ī	100.0%	0	0.0%	0	0.0%
Electrotype Equipment & Supplies	149	4,118	8	2,437	2	25.0%	0	0.0%	6	75.0%
Floodlights & Search Lights	149		1	3,549	1	100.0%	0	0.0%	0	0.0%
Telemeter Equipment	149		1	3,549	0	0.0%	1	100.0%	0	0.0%
Pole Line Contractors Auto Manufacturers & Distributors - Specialty Body	148 147	4,123 4,124		4,003 3,278	0	0.0% 100.0%	0	0.0% 0.0%	0	0.0%
Drapery & Curtain Fabric - Wholesale & Manufacturers	147	4,124	2	3,278	2	0.0%	0	0.0%	2	100.0%
Funeral Escorts	147	4,124	0		0		0	0.0%	0	0.0%
Gas Lights	146		2	3,278	0		2	100.0%	0	0.0%
Milling Machines	146	4,127	1	3,549	0	0.0%	1	100.0%	0	0.0%
Mixing & Agitation Machinery	146	4,127	0	4,003	0	0.0%	0	0.0%	0	0.0%
Oil Well Cementing	146	4,127	0	4,003	0	0.0%	0	0.0%	0	0.0%
Temperature Measuring Materials	146	4,127	0	4,003	0	0.0%	0	0.0%	0	0.0%
Therapeutic and Educational Supplies Lumber Mill Representatives	146 145	4,127	1	4,003 3,549	- 0	0.0% 100.0%	0	0.0%	0	0.0%
Presses - Power	145	4,133	1	2,359	1	100.0%	0	55.6%	0	0.0%
Sample Cases	145	4,133	Ó		0		0	0.0%	0	0.0%
Brass	144		1	3,549	0	0.0%	1	100.0%	0	0.0%
Camping Equipment - Renting	144		1	3,549	1	100.0%	0	0.0%	0	0.0%
Shock Absorbers	144		0	4,003	0	0.0%	0	0.0%	0	0.0%
Siding Cleaning	144	4,136	0	4,003	0	0.0%	0	0.0%	0	0.0%
Visual Control Systems	144		2	3,278	2	100.0%	0	0.0%	0	0.0%
Baby Formula Service	143	4,141	0	1,005	0	0.0%	0	0.0%	0	0.0%
Linings - Clothing	143 142	4,141 4,143		3,042	<u>U</u>	33.3%	2	66.7%	0	0.0%
Swim Spas Insulation Materials - Electric	141		Ĭ	4,003	1		0	0.0%	0	0.0%
Metallurgists	141	4,144	0	4,003	0	0.0%	0	0.0%	0	0.0%
Nozzles	141		O		0		0		0	0.0%
Printing Plates	141		0	4,003	0	0.0%	0	0.0%	0	0.0%
Floor Removal	140	4,148	0	4,003	0	0.0%	0	0.0%	0	0.0%
Go-Karts Manufacturers	140	4,148	0		0	0.0%	0	0.0%	0	0.0%
Street Lighting Standards & Equipment	139	4,150	1	4,003	0	0.0%	0	0.0%	0	0.0%
Clocks - Components Pickles & Pickle Products	138 138	4,151 4,151	1	3/3 13	1	100.0%	0	0.0%	0	0.0%
China - Wholesale & Manufacturers	137	4,153	1	3,549	1	100.0%	0	0.0%	0	0.0%
Fish By-Products	137		2	3,278	2	100.0%	0	0.0%	0	0.0%
Ice Cream Mixes	137		1	3,549	1	100.0%	0	0.0%	0	0.0%
Brush Manufacturers Equipment & Supplies	136		0		0		0	0.0%	0	0.0%
Charity - Relief & Development	136	4,156	0	4,003	0	0.0%	0	0.0%	0	0.0%
Luggage Manufacturers Equipment & Supplies	136	4,156	2	3,278	2	100.0%	0	0.0%	0	0.0%
Motion Picture Projection Service	136 135	4,156 4,160	1	3/313	1	100.0%	0	0.0%	0	0.0%
Charity - Civil Rights Concrete Mixing Plant Equipment	135 135	4,160 4,160	0	4,003 4,003	0	0.0%	0	0.0% 0.0%	0	0.0%
Lapidaries	135	4,160	0	4,003	<u> </u>	0.0%	0	0.0%	0	0.0%
Strapping & Strapping Equipment	135	4,160	2	3,278	1	50.0%	1	50.0%	0	0.0%
Textile Converting	135	4,160		4,003	0	0.0%	0	0.0%	0	0.0%
Typewriters - Supplies & Attachments	135	4,160	1	3,549	1	100.0%	0	0.0%	0	0.0%
Fuel - Biofuels	134	4,166	2	3,278	1	50.0%	1	50.0%	0	0.0%
Packing - Mechanical	134	4,166	0	4,003	0	0.0%	0	0.0%	0	0.0%
Alfalfa & Alfalfa Products Fiberglass - Bathtubs & Showers	133 133	4,168 4,168	- 0	4,003 3,278	0	0.0%	0	0.0% 100.0%	0	0.0%
Balls Steel, Bronze, Ceramic	133	4,168	2		0		2	0.0%	0	0.0%
Elastic Stockings	132	4,170	4	2,878	0	0.0%	4	100.0%	0	0.0%
Indoor Sky Diving	132	4,170	1	3,549	1	100.0%	0	0.0%	0	0.0%
Scrap Rubber	132	4,170	0	4,003	0	0.0%	0	0.0%	0	0.0%
Silicones	132	4,170	0		0		0	0.0%	0	0.0%
Bookbinders Equipment & Supplies	131		14		1	7.1%	13	92.9%	0	0.0%
Charity - Law & Public Interest	131	4,175	1	3,549	1	100.0%	0	0.0%	0	0.0%
Electric Power Line Construction	131	4,175	0	4,003	0	0.0%	0	0.0%	0	0.0%
Pressing Machines - Clothes	131 131		0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Rustproofing - Industrial Clinics - Cervical Vein	131		1		1	100.0%	0	0.0%	0	0.0%
Grease Pumping	130	4,180	1	3,549	1	100.0%	n	0.0%	, n	0.0%
Seniors Moving & Delivery Services	130	4,180	Ô		0		0	0.0%	0	
Stools	130	4,180	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Floor Resurfacing	129	4,184	1	3,549	1	100.0%	0	0.0%	0	0.0%
Library Equipment & Supplies	129		0	4,003	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Medical House Calls	129	4,184	0	4,003	0	0.0%	0	0.0%	0	0.0%
Oil Reports Souvenir Milk Caps	129 129	4,184 4,184	1	4,003 3,549		0.0% 100.0%	0	0.0%	9	0.0%
Charity - Child Sponsorship	128		1		1	100.0%	0	0.0%	0	0.0%
Fire Exit Devices	128		0	4,003	0		0	0.0%	0	0.0%
Grommets	128	4,189	7	2,529	7	100.0%	0	0.0%	0	0.0%
Key Duplication and Cutting	128		5	2,738	2	40.0%	3	60.0%	0	0.0%
Water Skiing Instruction	128		3	3,042	31	100.0%	0	0.0%	0	0.0%
Cutting & Slitting Service Easels - Wholesale & Manufacturers	127 127		0	4,003	0	0.0%	0	0.0%	- 9	0.0%
Embalmers	127		0	4,003	0	0.0%	0	0.0%	0	0.0%
Fire Mitigation	127		0	4,003	0	0.0%	0	0.0%	0	0.0%
Four Wheel Drive Vehicles - Repair & Service	127		4	2,878	1	25.0%	3	75.0%	0	0.0%
Railroad Car Leasing	127		0	4,003	0	0.0%	0	0.0%	0	0.0%
Translators Equipment	127	4,194	0	4,003	0	0.0%	0	0.0%	0	0.0%
Clamps	126 126	4,201 4,201	0	4,003 3,549	0	0.0%	0	0.0% 100.0%	0	0.0%
Signals Attorneys & Lawyers - Securities	125			3,549	0	100.0%	1	0.0%	0	0.0%
Naval Architects	125			4,003		0.0%	0	0.0%		0.0%
Historical Structure Preservation	124	4,205	0	4,003	0	0.0%	0	0.0%	, o	0.0%
Tube Fittings	124	4,205	0	4,003	0	0.0%	0	0.0%	0'	0.0%
Barrels & Drums - Equipment & Supplies	123	4,207	0	4,003	0	0.0%	0	0.0%	0	0.0%
Farm Management Systems	123		0		0	0.0%	0	0.0%	0	0.0%
Pipe Hangers Pales	123		0		0		0	0.0%	0	
Poles Tool Holders	123 123	4,207 4,207	U 1	4,003 3,549		0.0% 100.0%	0	0.0%	0	0.0%
Greeting Card Manufacturers Supplies	123		<u></u>	4,003		0.0%	0	0.0%	1 0	0.0%
Hearing Aids Parts & Repairing	122		2	3,278	0	0.0%	2	100.0%	, o	0.0%
Aerial Patrol & Inspection Service	121		1	3,549	0	0.0%	1	100.0%	. 0'	0.0%
Steel - Used	121		0	4,003	0	0.0%	0	0.0%	0	0.0%
Colors & Pigment	120	4,216	0	4,003	0	0.0%	0	0.0%	0	0.0%
Frozen Custard Machines	120		0	4,003	0	0.0%	0	0.0%	0	0.0%
Lasik Eye Surgery	120 120	4,216 4,216	<u></u>	3,549 4,003	1	100.0%	0	0.0%	0	0.0%
Scenery Studio Wine Bar	119	4,210	4	2,878	1	25.0%	3	75.0%	0	0.0%
Skating Rinks - Installation, Equipment & Supplies	118		0	4,003	- 0	0.0%	0	0.0%	Ö	0.0%
Voting Equipment	118		1	3,549	1	100.0%	0	0.0%	0	0.0%
Watchmakers Equipment & Supplies	118		3	3,042	2	66.7%	1	33.3%	0	0.0%
Metal Sawing & Cut-Off Service	117	4,224	0	4,003	0	0.0%	0	0.0%	0	0.0%
Bottles - Used Caning	116 116		0	4,003	0	0.0%	0	0.0%	0	0.0%
Landfills - Construction Materials	116		0		0		0	0.0%		
Radio Station Equipment	116		1		1	100.0%	0	0.0%		0.0%
Service Animals - Training	116	4,225	0	4,003	0	0.0%	0	0.0%	0	0.0%
Garment Restoration	115		5	2,738	4	00.070	1	20.0%	0	0.0%
Recording Instruments - Industrial & Scientific	115		5	2,738	2	40.0%	3	60.0%	0	0.0%
Destination Management	114		0	7,005	0	0.070	0	0.0%	0	0.0%
Drapery Trimmings Electrostatic Painting	114 114	4,232 4,232	<u> </u>	4,003	0	0.0%	0	0.0%	0	0.0%
Hammocks/Hammock Stands & Chairs	114	4,232	1	3,549	0		0	0.0%	1	100.0%
Boat Launching	113		0	4,003	0	0.0%	0	0.0%		0.0%
Parapsychologists	113	4,236	3	3,042	3	100.0%	0	0.0%	0	0.0%
Spools	113	4,236	1	3,549	0	0.0%	0	0.0%	1	100.0%
Staples, Staplers & Tackers	113	4,236	1	3,549	0	0.0%	1	100.0%	0	0.0%
Charity - Blind & Visually Impaired	112		1	3,549	0	0.0%	1	100.0%	0	0.0%
Coatings - Vacuum Deposition Expansion Joints	112 112		0	4,003	0	0.0%	0	0.0%	1 0	0.0%
Kerosene Kerosene	112	4,240	<u></u>	4,003	<u>U</u>	0.0%	0	0.0%	0	0.0%
Log Splitting Equipment	112	4,240	0	4,003	0	0.0%	0	0.0%	0	0.0%
Aircraft Cleaning	111	4,245	0	4,003	0	0.0%	0	0.0%	0	0.0%
Astronomical Instruments	111		0	4,003	0	0.0%	0	0.0%	0	0.0%
Chillers - Liquid	111		0	4,003	0	0.0%	0	0.0%	0	0.0%
Pilots - Marine	111	4,245	0	4,003	0	0.0%	0	0.0%	0	0.0%
Stock Yards Attorneys & Lawyers - Agriculture	111 110	4,245 4,250	0	4,003	0	0.0%	0	0.0%	1 0	0.0%
Buckets - Digging & Hoisting	110		0			0.0%	0	0.0%	1 0	0.0%
Bushings	110		0		0	0.0%	0	0.0%		0.0%
Caning Supplies	110	4,250	12	2,162	2	16.7%	10	83.3%	0	0.0%
Investment Castings	110	4,250	0	4,003	0	0.070	0	0.0%	. 0	0.0%
Milling Cutters	110		0	4,003	0	0.0%	0	0.0%	0	0.0%
Taxidermists Equipment & Supplies	110		5	2,738	2	40.0%	3	60.0%	0	0.0%
Bacteria Control Equipment	109 109			4,003	0	0.0%	0	0.0%	<u> </u>	0.0%
Bowling Lane Refinish & Repair Brakes - Lining - Manufacturers & Distributors	109		2	3,278	0	100.0%	0	0.0%	1 0	0.0%
Pools - Therapy	109		2		2	100.0%	0	0.0%	, o	
Canners Equipment & Supplies	108		0		0		0	0.0%	i ŏ'	0.0%
Cardboard	108		-			0.0%	0		0	0.0%
				4,003		0.0%	- 0,	0.0%	·	0.070
Gas Plant Equipment Physicians & Surgeons - Urology	108 108	4,261	0	4,003 4,003 2,738	0	0.0% 0.0% 80.0%	0	0.0% 0.0% 20.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Sirens & Horns	108		0	4,003	0	0.0%	0	0.0%	0	0.0%
Boilers - Sales & Service Lamp Shades - Wholesale & Manufacturers	107 107		1	3,549	0	0.070	1	100.0% 0.0%	. 0	0.0%
Slippers - Wholesale & Manufacturers	107		0	4,003	0	0.0%	0	0.0%	0	0.0%
Stamp Machines	107	4,266 4,266	1	3,549	1	100.0%	0	0.0%	0	0.0%
Doors - Patio	106	4,270	2	3,278	2	100.0%	0	0.0%	0	0.0%
Screening & Sifting Equipment	106		0		0	0.0%	0	0.0%	0	0.0%
Slings	105		0		0	0.0%	0	0.0%	0	0.0%
Clergy	104		0	4,003	0	0.0%		0.0%	0	0.0%
Dishwashing Machines - Dealers Lathes	104 104		3	3,042		66.7% 0.0%	1	33.3% 0.0%	. 0	0.0%
Fences - Wood	103		-	2,738	3	60.0%	2	40.0%	0	
Gypsum & Gypsum Products	103		0	4,003	0	0.0%	0	0.0%	0	0.0%
Motion Picture Equipment & Supplies - Repair	103	4,276	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Pinata Sales	103	4,276	2	3,278	0	0.0%	2	100.0%	0	0.0%
Bookcases	102		0	4,003	0	0.0%	0	0.0%	0	0.0%
Dust Control Materials	102		1		1	100.0%	0	0.0%	0	0.070
Nails & Tacks	102	4,280	1	3,549	1	100.0%	0	0.0%	0	0.0%
Pipe Sealing - Industrial Printing Rollers	102 102		0	4,003	0	0.0%	0	0.0%	0	0.0%
	102		0		0		0	0.0%		0.0%
Trap & Skeet Ranges Employment Service - Administrative Assistant	102		0		0		0	0.0%		0.0%
Attorneys & Lawyers - Environmental	100		n	4,003	<u> </u>	0.0%	n	0.0%	0	0.0%
Boilers - Rental	99	4,288	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Bridge Operators	99		0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Car Loading & Unloading	99	4,288	1	3,549	1	100.0%	0	0.0%	0	0.0%
Coal & Coke - Wholesale	99		1	3,549	1	100.0%	0	0.0%	0	0.0%
Drywall - Inspectors	99		0	4,003	0	0.0%	0	0.0%	0	0.0%
Handbags - Repairing	99		0		0			0.0%	0	0.070
Swimming Pool Kits	99			3,278	1	50.0%	1	50.0%	. 0	0.0%
Attorneys & Lawyers - Entertainment & Sports Law Caps - Wholesale & Manufacturers	98 98		1	4,003 3,549	<u> </u>	0.0%	0	0.0% 100.0%	0	0.0%
Cork & Cork Products	98		1	4,003	<u> </u>	0.0%	1	0.0%	0	0.0%
Knitting Machines	97		0	4,003	0	0.0%	0	0.0%	0	0.0%
Landscaping Clean-Up - Spring & Fall	97		6		2	33.3%	3	50.0%	1	16.7%
Antlers, Hides & Mounts	96		1	3,549	1	100.0%	0	0.0%	0	
Artificial Rock Scapes	96		1	3,549	1	100.0%	0	0.0%	0	0.0%
Badges - Manufacturer Supplies	96	4,300	1	3,549	1	100.0%	0	0.0%	0	
Cupolas	96		0	4,003	0	0.0%	0	0.0%	0	0.0%
Pressurization Equipment	95				0		1	100.0%		
Ski Equipment - Wholesale & Manufacturers Machinery Cleaning	95 94	4,304	0		0	100.0%	0	0.0%	0	0.0%
Optometric Information Bureaus	94	4,306 4,306	2	3,549 3,278	1	50.0%	1	50.0%	0	
ServiceStation Supplies	94	4,306	1	3,549	i	100.0%	0	0.0%	0	0.0%
Cheese - Artisanal	93		Ō		0	0.0%	0	0.0%	0	0.0%
Senior Move Manager	93		0		0		0	0.0%	0	0.0%
Shade Sails	93		1	3,549	0	0.0%	1	100.0%	0	0.0%
Charts	92		1	3,549	1	100.0%	0	0.0%	0	0.0%
Gift Wrapping Service	92		0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Kite Boarding	92		0		0	0.070	0	0.0%	0	
Knit Goods - Wholesale & Manufacturers	92 92	4,312	0	4,003	0	0.0%	0	0.0%	0	0.0%
Stamps - Collecting Supplies Tapes - Sound - Wholesale & Manufacturers	92	4,312 4,312	1	4,003 3,549	<u> </u>	0.0%	1	0.0% 100.0%	. 0	0.0%
Utilities Underground - Installation	92		1	4,003	<u>0</u>	0.0%		0.0%	0	0.0%
Bedspreads - Wholesale & Manufacturers	91		0	4,003	0	0.0%	0	0.0%	0	0.0%
Choreographers	91		2	3,278	0	0.0%	2	100.0%	0	0.0%
Commercial Kitchen Rental	91	4,319	1	3,549	1	100.0%	0	0.0%	0	0.0%
Tapes - Sound - Dealers	91		0	4,003	0	0.0%	0	0.0%	0	0.0%
Tractor Work	91		0		0	0.0%	0	0.0%	0	
Exercise Equipment & Machines - Service & Repair	90		6	2,633	3	50.0%	3	50.0%	0	0.0%
Drywall Toxic - Inspection	89 89	4,325 4.325	0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Electric Motors - Used Eyebrow Threading	89 89		- 0	2,878	2	50.0%	2	50.0%	. 0	0.0%
Ice Cream Manufacturers Supplies	88		9		- 2			0.0%	0	
Batching Equipment	87		0	4,003	0	0.0%	0	0.0%	0	0.0%
Dress Trimmings	87	4,329	3	3,042	1	33.3%	2	66.7%	0	0.0%
Pub Food	87	4,329	3	3,042	1	33.3%	2	66.7%	0	0.0%
Savings & Loan Association - Reps	87		0	4,003	- 0	0.0%	0	0.0%	0	0.0%
Table Tennis Equipment	87		3	3,042	2	66.7%	1	33.3%	0	
Automobile Pre-Paid Maintenance Plans	86		0	4,003	0	0.0%	0	0.0%	0	0.0%
Rivets	86	4,334	9	4,003	0	0.0%	0	0.0%	0	0.0%
Shoe Manufacturers Supplies Thread	86 86		3	3,042	2	66.7% 100.0%	1	33.3% 0.0%	. 0	0.0%
Twines & Cordage	86		2		- 2		0	0.0%	. 0	
Anodizing	85	4,339	1	3,549	1	100.0%	n	0.0%	0	0.0%
Concrete - Prestressed	85		Ô		0		0	0.0%	0	
Geophysical Apparatus	85		Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Paper Brokers & Mill Reps	85	4,339	0	4,003	0	0.0%	0	0.0%	0	0.0%
Skate Sharpening	85		0	4,003	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Sugar Refiners	85		0	4,003	0	0.0%	0	0.0%	0	0.0%
Tape Recorders Windshield Wipers	85 85	5 4,339 5 4,339	0	4,003 2 3,278	0	0.0% 50.0%	0	0.0% 50.0%	0	0.0%
Binders - Loose Leaf	84		0		0		0	0.0%	, j	0.0%
Ice Melting Equipment & Supplies	84	4,347		3,549	1	100.0%	0	0.0%	0	0.0%
Pewter	84	4,347	0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Rubber Bands	84		1	3,549	0	0.0%	1	100.0%	0)	0.0%
Thermometers Tobacco Buyers	84		1			0.0%	0	0.0%	1	0.0%
Urban Farmer	84			4,003	0	0.0%	0	0.0%	Ö	0.0%
Elastic Goods	83	4,354	0	4,003	0	0.0%	0	0.0%	0	0.0%
Metallizing	83			4,003	0	0.0%	0	0.0%	0	0.0%
Music Writers Supplies	83			3,042	0	0.0%	3	100.0%	0	0.0%
Public Speaker Screens - Security Door	83 83			4,003 4,003	0	0.0%	0	0.0%	. U	0.0%
Vessels - Pressure	83	4,354	0	4,003	0	0.0%	0	0.0%	0	0.0%
Winches	83	4,354	1	3,549	1	100.0%	0	0.0%	0	0.0%
Aerial Lift - Repair & Maintenance	82		2	3,278	0	0.0%	0	0.0%	2	100.0%
Die Cutting Equipment & Supplies Refreshment Stands	82 82		0	4,003	0	0.0%	0	0.0%	0	0.0%
Road Building Equipment	82		0	4,003	0	0.0%	0	0.0%		0.0%
Salads	82	2 4,361	1	3,549	0	0.0%	1	100.0%	j ő	0.0%
Shoplifting Prevention Devices	82	4,361	0	4,003	0	0.0%	0	0.0%	0	0.0%
Cold Storage Doors & Insulated Panels	81		0		0		0	0.0%	0	
Cosmetic Sales by Mail	81 81	1 4,367 1 4,367	2	3,278	0	0.0%	1	50.0%	1	50.0%
Hay Rides Teletypewriters Message Service	81		<u> </u>	4,003	0	0.0%	0	0.0%	t	0.0%
Touch Screen Equipment	81		2	3,278	2	100.0%	0	0.0%	0	0.0%
Magnetic Inspection Service	80		0	4,003	0	0.0%	0	0.0%	0	0.0%
Oriental Goods - Wholesale & Manufacturers	80		1	3,549	1	100.0%	0	0.0%	0	0.0%
Balancing Service - Industrial	79			4,003	0	0.070	0	0.0%	0	0.0%
Car Service	79		10		6	60.0%	4	40.0%		0.0%
Fare Registers & Meters Dome Structures	79		4 7	2,878 2 3,278	- 4	100.0%	0	0.0%	1 0	0.0%
Drug Discovery Provider	78		0	4,003	0	0.0%	0	0.0%	Ö	0.0%
Meteorological Consultants	78	4,377	0	4,003	0	0.0%	0	0.0%	0	0.0%
Meters - Repair	78		0	4,003	0	0.0%	0	0.0%	0	0.0%
Tape Recorders - Sound - Service & Repair	78 77		2	3,278 4,003	1	50.0%	10	50.0%	0	0.0%
Arboretums Cargo Stabilizing Devices	77		2	3,278	U	0.0% 50.0%	1	0.0% 50.0%	1 0	0.0%
Motion Picture Representatives	77		0		0		0	0.0%	0	0.0%
Tanks - Concrete	77		0		0		0	0.0%		
Broom Manufacturers Equipment & Supplies	76		0		0		0	0.0%	0	0.0%
Embossing 3-11 F-11-1-1-1-1	76 76	5 4,386 5 4,386	0	4,003 3,549	0	0.0%	0	0.0% 100.0%	0	0.0%
Jail Equipment Photographic Research Service	76		1	4,003		0.0%	1	0.0%	1 9	0.0%
Coil Winding	75		0		0		0	0.0%	0	0.0%
Electronics - Educational Kits	75		0	4,003	0	0.0%	0	0.0%	0	0.0%
Hides	75		0	4,003	0	0.0%	0	0.0%	0	0.0%
Personal ServiceBureaus	75		0		0	0.070	0	0.0%	0	0.0%
Flashers - Electric Mops - Wholesale & Manufacturers	74		1 2	3,549 3,042		100.0% 100.0%	0	0.0%	0	0.0%
Ticket Issuing Machines	74		2	3,278	0	0.0%	2	100.0%	0	0.0%
Doll Manufacturers Equipment & Supplies	73	3 4,397	0	4,003	0	0.0%	0	0.0%	0	0.0%
Drilling - Geothermal	73	4,397	2	3,278	1	50.0%	1	50.0%	0	0.0%
Horse race Handicapping	73		3	3,042	1	33.3%	2	66.7%	<u></u>	0.0%
Online Dance Tutorials Pharmacias - Specialty - Hemophillia	73 73		1	3,549	0	0.0%	1	100.0%	1 0	0.0%
Pharmacies - Specialty - Hemophillia Racquetball Courts - Public	73		0	4,003	0	0.0%	0	0.0%	0	0.0%
Records - Phono - Manufacturers Equipment & Supplies	73	4,397	4	2,878	2	50.0%	2	50.0%	0	0.0%
Conduit & Fittings	72			4,003	0	0.0%	0	0.0%	0	0.0%
Engravers - Photo	72			3,549	0	0.0%	1	100.0%	<u></u>	0.0%
Feeders - Industrial Hydrologists	72 72	2 4,404 2 4,404		3,549	1	100.0%	0	0.0%	0	0.0%
Sample Cards & Books	72	2 4,404	0	4,003		0.0%	0	0.0%	1 0	0.0%
Surveyors - Cargo	72	4,404	0	4,003	0	0.0%	0	0.0%		0.0%
Air Curtains & Screens	71	1 4,410		3,549	0	0.0%	1	100.0%		0.0%
Fireproofing Materials	71		0	4,003	0	0.0%	0	0.0%	0	0.0%
Fraternities & Sororities	71 71		0	4,003 4,003	0	0.070	0	0.0%	0	0.0%
Heat Sealing Jalousies	71		0		0	0.0%	0	0.0%	t	0.0%
Parasail Service & Supplies	71		.3	3,042		66.7%	0	0.0%	1	33.3%
Signs - Exit Signs	71	1 4,410	0	4,003	0	0.0%	0	0.0%	0	0.0%
Calculating Service	70	4,417			0		0	0.0%	0	0.0%
Car Buying Service	70				2	100.0%	0	0.0%	0	0.070
Carbide Rent to Own	70		1	3,549	0	0.0% 100.0%	1	100.0%	1 0	0.0%
INCHE tO OWN	. //	· 4,41/	4	2,0/0	4	100.0%				0.0%
Auto - Fleet Maintenance	69	4,421	n	4,003	n	0.0%	n	0.0%	n	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Fabric Laminating & Bonding	69		1	3,549	<u>1</u>	100.0%	0	0.0%	0	0.0%
Fur Farms - Equipment & Supplies Grain Inspection	69 69			1,005	0	0.070	0	0.0% 0.0%	. 0	0.0%
Opera Companies	69		Č	4,003	0	0.0%	0	0.0%	0	0.0%
Outfitters	69	4,421	4	2,878	4		0	0.0%	0	0.0%
Telegrams - Novelty	69		1	3,549	1	100.0%	0	0.0%	0	0.0%
Demographic Research	68				0	0.0%	0	0.0%	0	0.0%
Lamps - Repair	68		1	3,549	1	100.0%	0	0.0%	0	0.0%
Candles - Wickless	67 67		2	3,278 4,003	0	0.0%	2	100.0%	0	0.0%
Caverns Household Management	67		1	3,549	1	100.0%	0	0.0%	0	0.0%
Mirrors - Resilver	67		i d		0	0.0%	0	0.0%	0	
Separators	67		Č	4,003	0	0.0%	0	0.0%	0	0.0%
Soldering Equipment	67	4,431		4,003	0	0.0%	0	0.0%	0	0.0%
Tape Recorders - Sound - Supplies & Parts	67			4,003	0	0.0%	0	0.0%	0	0.0%
Thermal Remediation	67		C	4,003	0	0.0%		0.0%	0	0.0%
Auction Supplies Honing Machines & Equipment	66		4	2,878	1	25.0% 0.0%	3	75.0% 0.0%	0	0.0%
Speed Reducers	66		1	3,549	0	0.0%	1	100.0%	0	0.0%
Spill Control Service	66		d		0		0	0.0%	0	
Stress Relief Equipment & Supplies - Industrial	66	4,439	Č	4,003	0	0.0%	. 0	0.0%	0	0.0%
Towing - Heavy Equipment	66	4,439	1	3,549	1	100.0%	0	0.0%	0	0.0%
Wire Stitching Machines & Supplies	66	4,439	1	3,549	1	100.0%	0	0.0%	0	0.0%
Legal Printing	65	4,446		4,003	0	0.0%	0	0.0%	0	0.0%
Monuments - Cleaning & Restoration	65		1	3,549	0	0.0%	1	100.0%	0	0.0%
Recruiting - Armed Forces Bellows	65 64		,	4,003	0	0.0%	0	0.0%	0	0.0%
Dumbwaiters	64		-	4,003	0	0.0%	0	0.0%	0	0.0%
Funnels	64		Č		0		0	0.0%	0	
Ice Sculptures	64		d	4,003	0	0.0%	0	0.0%	0	0.0%
Induction Heating Equipment	64		C		0	0.0%	0	0.0%	0	
Relays	64			4,003	0	0.0%	0	0.0%	0	0.0%
Routing Service - Air, Highway & Marine	64	4,449	2	3,278	1	50.0%	1	50.0%	0	0.0%
Floor Machines - Repair	63			4,003	0	0.0%	0	0.0%	0	0.0%
Glass - Tempered	63		2	3,278	1	50.0%	1	50.0%	0	0.0%
Orchestras & Bands - Competitions Art - Painted Oil Portraits	63 62			2,529	<u>U</u>	71.4%	2	28.6%	. 0	0.0%
Cans Manufacturers Machinery	62	4,459	(4,003		0.0%	0	0.0%	0	
Carbon Monoxide Detecting	62	4,459	1	3,549	0	0.0%	1	100.0%	0	0.0%
Cleaning Supplies by Mail	62		1		1	100.0%	0	0.0%		
Dehydrating Service	62		C		0	01070	0	0.070	0	0.070
Farms - Urban	62	4,459		4,003	0	0.0%	0	0.0%	0	0.0%
Remodeling Services - Foreclosed Property	62	4,459	C		0		0	0.0%	0	
Thread Rolling, Cutting & Grinding Combustion Controls	62 61		-	4,003 4,003	0	0.0%	0	0.0%	. 0	0.0%
Paper Mill Machinery	61				0	0.0%	0	0.0%		0.0%
Stamp Pads	61		ì	3,549	0	0.0%	1	100.0%	0	0.0%
Millinery - Wholesale & Manufacturers	60		2	3,278	2	100.0%	0	0.0%	0	0.0%
Pipe Locating Equipment	60	4,470	C	4,003	0	0.0%	0	0.0%	0	0.0%
Radioactive Materials	60		0		0		0	0.0%	0	
Street Cleaning Equipment	60		1	3,549	1	100.0%	0	0.0%	. 0	0.0%
Artist - Touch Up Cistern Builders	59 59		9	4,003	0	0.0%	0	0.0%	0	0.0%
Law & Financial Printers	59 59		-	4,003	0	0.0%	0	0.0%	. 0	0.0%
Music Shells	59		16		<u>U</u>	0.0%	15	93.8%	1	6.3%
Seismograph Equipment & Supplies	59		10	4,003	0	0.0%	13	0.0%	0	0.0%
Shower Pan Replacement	59	4,474		4,003	0	0.0%	0	0.0%	0	0.0%
Air Motors	58	4,480	1	3,549	1	100.0%	0	0.0%	0	0.0%
Bar - Fixtures	58		1	3,549	0	0.0%	1	100.0%	0	
Corporate Travel	58	4,480		4,003		0.0%	0	0.0%	0	0.0%
Dress Forms - Wholesale & Manufacturers Fish Nets	58 58	4,480 4.480	2	3,278	1	50.0% 0.0%	1	50.0%	0	0.0%
Fish Nets Foil & Foil Products	58 58		-	4,003	0	0.0%	0	0.0%	0	0.0%
Golf Equipment - Repair	58		-	3,042	2	66.7%	1	33.3%	0	
Metaphysical Supplies & Service	58		1	3,549	0	0.0%	1	100.0%	0	0.0%
Building Envelope Restoration	57	4,488		4,003	0	0.0%	0	0.0%	0	0.0%
Computers - Cleaning Services	57		1	3,549	0		1	100.0%	0	0.0%
Crankshaft Grinding	57	4,488	- 0	4,003	0	0.0%	0	0.0%	0	0.0%
Pulp & Pulp Products	57		1		0		1	100.0%	0	
Rockfall Mitigation	57 56		2	4,003	0	0.0%	0	0.0%	0	0.0%
Art Identification & Registration Oil Well Fishing Tools	56 56			4,003	0	0.0%	0	0.0%	. 0	0.0%
Rotogravure Printers	56		,		0		0	0.0%	. 0	
Thermography - Infrared	56				0		0	0.0%	0	
Addressing Machines & Supplies	55	4,497	Č	4,003	0	0.0%	0	0.0%	0	0.0%
Anchors - Expansion	55	4,497	C	4,003	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Legal Malpractice	55			4,003	0	0.0%	0	0.0%	0	0.0%
Auto - Fleet Service	55		C	4,003	0	0.0%	0	0.0%	0	
Barrels & Drums - Used	55	4,497		4,003	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Circulation Auditors	55 55	4,497	0	4,003	0	0.0%	0	0.0%	0	0.0%
Crankshaft Manufacturers Floor Machines - Rent	55		0	4,003	0	0.0%	0	0.0%	0	0.0%
School Lunch Ordering & Management	55		3	3,042	2	66.7%	1	33.3%	Ö	0.0%
Table Tennis Facilities	55		1	3,549	1	100.0%	0	0.0%	0	0.0%
Walkway Design	55 55	4,497	1	3,549	1	100.0%	0	0.0%	0	0.0%
Watchmens Clocks & Systems Baling Equipment & Supplies	55		4	2,878 4,003	1	25.0% 0.0%	3	75.0% 0.0%	0	0.0%
Dynamometers	54		0		0	0.0%	0	0.0%	0	0.0%
Gas Boosters	54		0	4,003	Ö	0.0%	0	0.0%	0	0.0%
Leather Finishes	54		0	4,003	0	0.0%	0	0.0%	0	0.0%
Shoe Laces	54		1	3,549	0	0.0%	1	100.0%	0	0.0%
Surface Plates Baseball Pitching Machines	54 53		0	4,003 4,003	0	0.0% 0.0%	0	0.0% 0.0%	0	0.0%
Capacitors	53	4,515	0	4,003	0	0.0%	0	0.0%	0	0.0%
Compressors - Rent	53 53	4,515	0	4,003	0	0.0%	0	0.0%	0	0.0%
Dairy Equipment Repair	53	4,515	0	4,003	0	0.0%	0	0.0%	0	0.0%
Employment Service - Union Talent Signatory	53		0		0	0.0%	0	0.0%	0	0.0%
Gloves - Cleaning & Repairing Ivory Goods	53 53		0	4,003 3,278	0	0.0%	2	0.0% 100.0%	0	0.0%
Machinery & Equipment - Appraisal	53		1	3,278	1	100.0%		0.0%	0	0.0%
Planetariums	53		0	4,003	0	0.0%	0	0.0%	0	0.0%
Porcelain Products	53		1		0	0.0%	1	100.0%	0	0.0%
Print Cutters	53		0		0		0	0.0%	0	
Refrigerators & Freezers - Rent & Lease	53 52	4,515 4,527	1	3,549 4,003	0	0.0%	1	100.0%	0	0.0%
Felt & Felt Products Fire Hose	52	4,527	0	4,003	0	0.0%	0	0.0%	0	0.0%
Plasterers Equipment & Supplies	52		0	4,003	0	0.0%	0	0.0%	0	0.0%
Port Authorities	52		0	4,003	0	0.0%	0	0.0%	0	0.0%
Folding Machines	51		0	4,003	0	0.0%	0	0.0%	0	0.0%
Government Offices - Foreign-Reps	51		5	2,738	1	20.0%	4	80.0%	0	0.0%
Latex Products Metal Slitting & Shearing	51 51		1	3,549 4,003	1	100.0%	0	0.0% 0.0%	0	0.0%
Parachutes	51		1	3,549	1	100.0%	0	0.0%	0	0.0%
Screw Machines & Equipment	51	4,531	0	4,003	0	0.0%	0	0.0%	0	0.0%
Bag Making Machinery	50	4,537	1	3,549	1	100.0%	0	0.0%	0	0.0%
Box Lunches	50		0	4,003	0	0.0%	0	0.0%	0	0.0%
Flavoring Extracts - Raw Materials Seismic Retrofit	50 50		0	4,003 4,003	0	0.0%	0	0.0% 0.0%	0	0.0%
Adult Foster Care	49		0	4,003	0	0.0%	0	0.0%	0	0.0%
Baby Shoe Preservation	49		1		1	100.0%	0	0.0%	0	0.0%
Colors - Food	49		0		0		0	0.0%	0	
Compactors - Waste - Supplies & Parts	49		0		0	0.0%	0	0.0%	0	0.0%
Cornices - Building Tobacco Growers	49	4,541 4,541	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Aircraft Hangar Construction	48		0	4,003	0	0.0%	0	0.0%	0	0.0%
Electric Vehicles - Home Charging Station	48		4		4		0	0.0%	0	0.0%
Fire Escapes	48		0	4,003	0	0.0%	0	0.0%	0	0.0%
Metal Cleaning Equipment Pleating Machines	48		0	4,003	0	0.0%	0	0.0%	0	0.0%
Shower Curtains - Wholesale & Manufacturers	48		0		0	0.0%	0	0.0%	0	0.0%
Spill Control Equipment & Materials	48		0		0	0.0%	0	0.0%	0	0.0%
Terra Cotta	48		0	4,003	0	0.0%	0	0.0%	0	0.0%
Commercial Blueprint Design	47	4,555	0	4,003	0	0.0%	0	0.0%	0	0.0%
Entomologists Managing Bark Needs are	47		7	2,529	1	14.3%	6	85.7%	0	0.0%
Magazines - Back Number Non - Woven Fabrics	47		1	3,549 4,003	0	0.0%	1	100.0%	0	0.0%
Rainwear	47		1	3,549	1	100.0%	0	0.0%	0	0.0%
Washing Machines - Industrial	47	4,555	1	3,549	0	0.0%	1	100.0%	0	0.0%
Cable & Wire Harness Assembly	46	4,561	1	3,549	1	100.0%	0	0.0%	0	0.0%
Coin Cards	46		2	3,278	1	50.0%	1	50.0%	0	0.0%
Columbarium Contractors - Plant Maintenance Shutdown	46 46		0	4,003 4,003	0	0.0% 0.0%	0	0.0% 0.0%	0	0.0%
Filling Machinery	46	4,561	0	4,003	0	0.0%	0	0.0%	0	0.0%
Grinding Wheels	46	4,561	0	4,003	0	0.0%	0	0.0%	0	0.0%
Metal Cleaning Machines	46	4,561	0	4,003	0	0.0%	0	0.0%	0	0.0%
Sweaters	46		0		0	0.0%	0	0.0%	0	0.0%
X-Ray Duplicating Services Assayers	46		0	4,003	0	0.0%	0	0.0%	0	0.0%
Boy & Girl Organizations - Supplies	45		0	4,003	0	0.0%	0	0.0%	0	0.0%
Car Pool Information	45		0		Ö	0.0%	0	0.0%	0	0.0%
Carpet Workrooms	45	4,570	0	4,003	0	0.0%	0	0.0%	0	0.0%
Fur Finishers & Liners	45		1	3,549	0	0.0%	1	100.0%	0	0.0%
Oils - Road	45		0		0	0.0%	0	0.0%	0	0.0%
Spark Plugs Tobacco Leaf - Wholesale	45 45		0		0	0.0% 0.0%	0	0.0% 0.0%	0	0.0%
Bowling Instruction	44		1	3,549	1	100.0%	0	0.0%	0	0.0%
Canners	44	4,578	0	4,003	0	0.0%		0.0%	0	0.0%
Dock Covers	44		0	4,003	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Nylon Fabrics Soda Fountain Equipment	44		0	4,003 3,549	0	0.070	0	0.0% 100.0%	0	0.0%
Steam Traps	44		1		0	0.070	1	0.0%	0	
Sweaters - Trimming Service	44	4,578	1	3,549	0	0.0%	1	100.0%	0	0.0%
Attorneys & Lawyers - Landlord/Tenant	43	4,585	0	4,003	0	0.0%	0	0.0%	0	0.0%
Dyers - Wholesale Libraries - Circulating & Rental	43		1	.,	0	0.0% 100.0%	0	0.0%	0	0.0%
Motion Picture Film Libraries	43				2	25.0%	6	75.0%	0	0.0%
Shuffleboards	43	4,585	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Crystals - Industrial	42		3	3,042	2	66.7%	1	33.3%	0	0.0%
Eqq Processing & Shipping Equipment & Supplies	42		2	3,278	0	0.0%	1	50.0%	1	50.0%
Sculptors Equipment & Supplies Seismograph Service	42		1	3,549 4,003	1	100.0%	0	0.0%	0	0.0%
Wire Cloth	42		Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Weaving & Mending	41	4,595	0	4,003	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Eminent Domain	40		0	4,003	0	0.0%	0	0.0%	0	0.0%
Beetle Repellent Glaziers Supplies	40 40		0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Noodles	40		0	4,003	0	0.0%	0	0.0%	0	0.0%
Rings - Retaining	40	4,596	0	4,003	0	0.0%	0	0.0%	0	0.0%
Window Shades - Repair	40		0		0		0	0.0%	0	0.0%
Glass Beads - Industrial Grinding Wheel Droscors	39		3	3,042	0	0.070	3	100.0%	0	0.0%
Grinding Wheel Dressers Motion Picture Laboratories	39 39	4,602 4,602	1	3,549 4,003	0	0.0% 0.0%	1	100.0%	0	0.0%
Wire Wrapping Service & Equipment	39		Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Boards Of Trade	38	4,606	1	3,549	1		0	0.0%	0	0.0%
Brick - Used	38		0	4,003	0	0.070	0	0.0%	0	0.0%
Concrete Removal Flectroforming	38 38		0	4,003 4,003	0	0.0%	0	0.0%	. 0	0.0%
Geographers	38		0	4,003	0	0.0%	0	0.0%	0	0.0%
Laminations - Motor & Transformer	38		0		0	0.0%	0	0.0%	0	
Pipe & Boiler Covering Materials	38	4,606	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Wall Bed Manufacturer	38		1	3,549	1	100.0%	0	0.0%	0	0.0%
Cotton Goods Brokers Heat Sealing Equipment & Supplies	37 37		0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Sound Level Testing - Industrial	37		0		0		0	0.0%	0	
Aerosols	36		Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Cardio-phlebotomy Training & Certification	36	4,617	1	3,549	1	100.0%	0	0.0%	0	0.0%
Coal Washing	36		0	4,003	0	0.0%	0	0.0%	0	0.0%
Bronze Tablets Railroad Ties - Wholesale & Manufacturers	34 34		0		0		0	0.070		0.070
Square Dance Apparel	34	4,620	0	4,003	0	0.0%	0	0.0%	0	0.0%
Feed Grinding	33	4,623	0	4,003	0	0.0%	0	0.0%	0	0.0%
Quilts - Renovating	33		0	4,003	0	0.0%	0	0.0%	0	0.0%
Silage Covering Box Openers	33 32		0	1,005	0	0.0%	0	0.0%		0.0%
Cams - Grinding & Cutting	32		0	4,003	0	0.0%	0	0.0%	0	0.0%
Chlorinators	32		Ö		0		0	0.0%	0	0.0%
Metal Stamping Equipment	32		0	1,005	0	0.0%	0	0.0%	0	0.0%
Static Controls P	32		0		0		0	0.0%	0	
Television Station Reps Brass Fabricators	32 31	4,626 4,632	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Renting	31	4,632	0		0	0.0%	0	0.0%	0	0.0%
Charity - American Indian	31	4,632	0	4,003	0	0.0%	0	0.0%	0	0.0%
Computers - Time Share	31		0	4,003	0	0.0%	0	0.0%	0	0.0%
Criminologists	31		0	4,003	0	0.0%	0	0.0%	0	0.0%
Ore Variable Speed Drives	31 31	4,632 4,632	0	4,003	0	0.0%	0	0.0%	0	0.0%
Color Cards	30		1	3,549	1	100.0%	0	0.0%	0	
Dishwashing Machines - Supplies & Parts	30	4,639	0	4,003	0	0.0%	0	0.0%	0	0.0%
Elevators - Testing Services	30	4,639	0	4,003	0	0.0%	0	0.0%	0	0.0%
Floats - Parade Helicopters - Parts & Supplies	30 30		1	3,549 3,549	0	0.0%	1	100.0% 100.0%	0	0.0%
Levels	30		1		0		1	100.0%	0	
Racquetball Equipment & Supplies	30		1	3,549	1	100.0%	0	0.0%	,	0.0%
Veterinary Internal Medicine	30	4,639	0	4,003	0	0.0%	0	0.0%	0	0.0%
Branding Equipment	29		0		0		0	0.0%	0	
Christian Science Reading Rooms	29 29	4,647 4,647	0	.,	0	0.0%	0	0.0%	0	0.0%
Dishwashing Compounds Fungicides	29		0	4,003	<u> </u>	0.0%	0	0.0%	0	0.0%
Gelatin	29	4,647	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Marketing Consultants - Mobile	29	4,647	1	3,549	1	100.0%	0	0.0%	0	0.0%
Motion Picture Film Storage	29		0	4,005	0	0.070	0	0.0%	0	0.070
Pipe Thawing Power Take - Offs	29 29		0	4,003 4,003	0		0	0.0%	0	0.0%
Thermocounles	29		0		0	0.0%	0	0.0%	0	
Weighers	29		Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Brush Control	28	4,658	0	4,003	0	0.0%	0	0.0%	0	0.0%
Fire Extinguishing Fluid	28	4,658	1	3,549	1	100.0%	0	0.0%	0	0.0%

Ground G	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
St. NEWSCON, 1990 St.	Fur Cleaning & Dyeing - Wholesale	28		0	4,003	0		0	0.0%	0	0.0%
Colored Colo		28	4,658	1		1		0		0	0.0%
Total Color		28	4,658	0		0	0.070	0		0	0.0%
Cold 10 February 1		28	4,658	0		0		0		0	0.0%
Passed and Strict Str						0		0		0	0.0%
December 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,						0		0		0	0.0%
Address	Paper Cutting & Drilling Machines			0		0		0		0	0.0%
Colored Statement		2/	4,666	0		<u> </u>		0		0	
Cannot a Day or Superior				0		<u> </u>		0		0	0.0%
Contribution Parts Contribution Contributio				6		3		3		0	
Content		26	4,669	0	4,003	0		0		0	0.0%
Parts - Previous Instrument	Microwave Ovens - Supplies & Parts	26	4,669	0	4,003	0		0		0	0.0%
Todas Toda				1		1		0		0	0.0%
Strogers Processors				0		0				0	0.0%
Aproc	Protein Purification Stringers Methanical			0		0		0		0	0.0%
Appet Propose Description 2				0		0		0		0	0.0%
Speciment	Aquatic Rescue Relocation	25	4.678	0		0		0		0	
Fac Luming		25	4,678	0		0		0			0.0%
Fac Luming	Chucks	25	4,678	0	4,003	0	0.0%	0	0.0%		0.0%
Time Londs		25	4,678	0		0		0		0	0.0%
Total Conference 25 4,678 2 2,78 2 10,00% 0 0.0%		25	4,678	2	3,278	1		1		0	0.0%
Common				0		0		0		0	0.0%
Air Sealing				1		2		1		0	0.0%
Funding Equipment 24 4.667 0 4.003 0 0.005 0 0.0				1		0		1		0	0.0%
Lamp Shides - Cleaning & Registrary				Ô		0		0		0	
Masth A Sars				0	4,003	0		0	0.0%	0	0.0%
Metal Parkinstant Machinery	Loan Modification - Auto	24	4,687	2	3,278	1		1		0	
Missile & Rocket Components - Manufacturers 24 4.682 0 4.003 0 0.076 0 0		24	4,687	0		0		0		0	0.0%
Rubber Vorking Machinery 24 4.667 0 4.003 0 0.0% 0 0.0% 0 0.0	Metal Fabricating Machinery	24	4,687	0	4,003	0		0		0	0.0%
Washine Abcrients & Durents - Supplies & Dartes - Supplies & Dar				0		0				0	0.0%
Autoraphic Resister & Supplies 22 4,696 0 4,002 0 0,0% 0 0,						0		0		. 0	0.0%
Bindrings - Blas & Straint				0		<u> </u>		0		0	0.0%
Brush Hogalina	Bindings - Bias & Straight	23		Ö		0		0		0	
Custom Harvesting 23 4,696 0 4,003 0 0.0%		23	4,696	0		0		0		0	0.0%
Filt Distributor	Cotton Picking Machinery			0		0		0			
Wast Staff		23	4,696	0		0		0	01070	0	0.070
Wast Staff		23	4,696	0	4,003	0	0.0%	0		0	0.0%
Attorneys & Lawyers - Construction Accidents		23	4,696	1	3,549	1		0		. 0	0.0%
Balancing Equipment & Supplies 22 4,704 0 4,003 0 0,0% 0				0		0		0		0	0.0%
Black Light Equipment & Supplies 22 4,704 0 4,003 0 0,0% 0 0,0% 0 0,0% 0 0.0				Ö		0		0			0.0%
Decolorating Equipment 22 4,704 0 4,003 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0.0%				0	4,003	0	0.0%	0	0.0%	0	0.0%
Expanded Metals				•		0		0		0	0.0%
Class Rods & Tubing 22 4,704 0 4,003 0 0,0% 0 0,				,		0		0		. 0	0.0%
Coff Course Architects		22	4,704	0		0		0		0	
Ranges & Ovens - Wholesale & Manufacturers		22	4,704	0		0		0		. 0	0.0%
Ship Chandlers	Ranges & Ovens - Wholesale & Manufacturers	22	4,704	0		0		0		0	0.0%
Tillin				O		0		0		0	0.0%
Tobaco Growers Equipment & Supplies 22 4,704 0 4,003 0 0,0% 5 1,00.0% 0 0,0%	Tilling	22	4,704	0	4,003	0	0.0%	0	0.0%	0	0.0%
Welding Inspectors 22 4,704 0 4,003 0 0,0% 0 0,	Tobacco Growers Equipment & Supplies	22	4,704	0		0		0		0	0.0%
Evaporating Apparatus	Travel & Tourism Development and Education	22	4,704	5		0		5		0	0.0%
LampShade Covers 21 4,718 0 4,003 0 0,0%				0		0		0		0	0.0%
Lapidary Equipment & Supplies 21 4,718 0 4,003 0 0.0%		21	4,/18 4 710	0		0		0		0	0.0%
Nuclear Reactor - Manufacturers 21 4,718 0 4,003 0 0.0% 0 0.0				0		0		n		, 0	0.0%
Paper Hangers Equipment & Supplies 21 4,718 0 4,003 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%		21	4,718	0	4,003	0	0.0%	0	0.0%	0	0.0%
Smoke Stacks 21 4,718 0 4,003 0 0.0% 0 0.0% 0 0.0% 0 0.0	Paper Hangers Equipment & Supplies			0		0		0		0	0.0%
Boxes - Metal 20 4,725 0 4,003 0 0,0% 0				0		0		0		,	0.070
Brake Fluids 20 4,725 2 3,278 2 100.% 0 0.0% 0 0.				9		0		0		0	0.0%
Food Products Reconditioning 20 4,725 1 3,549 0 0.0% 1 100.0% 0 0.1 Hygrometers 20 4,725 0 4,003 0 0.0%				0		0		0		0	0.0%
Hygrometers 20 4,725 0 4,003 0 0,0% 0 0,0% 0 0,0% 0 0 0.0% 0 0.0% 0 0.0% 0 0 0.0				1		2		1		0	0.0%
Lead Burning 20 4,725 0 4,003 0 0,0% 0 0.0				1		0		1		0	
Life Raft Inflation Equipment 20 4,725 0 4,003 0 0,0% 0 0,0% 0 0 Lighting Fixtures - Cleaning 20 4,725 0 4,003 0 0,0% 0 0.0		20	4,725	Ö		0		0		0	0.0%
Lighting Fixtures - Cleaning 20 4,725 0 4,003 0 0,0% 0 0.0% 0 0.0% Linoleum Layers Equipment & Supplies 20 4,725 0 4,003 0 0,0% 0 0.0% 0 0.0 Metals - Clad 20 4,725 0 4,003 0 0.0% 0	Life Raft Inflation Equipment	20	4,725	0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Metals - Clad 20 4,725 0 4,003 0 0.0% 0 0.	Lighting Fixtures - Cleaning	20	4,725	0	4,003	0	0.0%	0	0.0%	0	0.0%
Naval Stores 20 4,725 0 4,003 0 0.0% 0 0.0				,				0		0	0.070
Needles 20 4,725 0 4,003 0 0.0% 0 0.0% 0 0.0% Racquetball Court Construction 20 4,725 0 4,003 0 0.0% 0 0.0% 0 0.0% 0 0 0.0%				0		0		0		0	
Racquetball Court Construction 20 4,725 0 4,003 0 0.0% 0 0.0% 0 0.0		20	4,725	0		0		0		0	0.0%
				0	1/005	0	0.070	0		0	0.0%
				1		1		0		0	
Turisus 20 1/22 1 3,273 1 100,070 0 0 0,070 0 0 0,070 0 0 0,070 0 0 0,070 0 0 0,070 0 0 0,070 0 0 0,070 0 0 0 0,070 0 0 0 0 0 0 0 0 0	Bronze Powders & Liquids	10	4,723	1				n			0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Chewing Gum	19		1	3,549	0	0.0%	1	100.0%	. 0	0.0%
Copper Cottonseed Products	19		0	4,003 4,003	<u>U</u>	0.0%	0	0.0%	- 0	0.0%
Etching Equipment & Supplies	19		7	3,278	1	50.0%	1	50.0%	, j	0.0%
Investigators - Trademark Infringement	19		0		0		0	0.0%	, 0	0.0%
Oceanographic Equipment	19		0	4,003	0	0.0%	0	0.0%	0	0.0%
Sound Effect Records	19		0	4,003		0.070	0	0.0%	. 01	0.0%
Travelers Checks	19		0	4,003	0	0.0%	0	0.0%		0.0%
Brazing Cloth Cutting	18		0	4,003	- 0	0.0%	0	0.0%	1 9	0.0%
Cord Sets & Cords - Electric	18		1	3,549	1	100.0%	0	0.0%	1 0	0.0%
Enameling, Japanning & Lacquering	18		0		0		Ö	0.0%	0	0.0%
Escalators	18			4,003	0	0.0%	0	0.0%	0	0.0%
Linoleum - Wholesale & Manufacturers	18	8 4,747			0	0.0%	0	0.0%	. 0	0.0%
Livestock Grooming Macaroni	18	8 4,747 8 4,747		4,003	0	0.0%	0	0.0%	0	0.0%
Medicines - Preventative Dogs & Cats	18	8 4,747	7	4,003	2	100.0%	0	0.0%	1 0	0.0%
Myotherapy	18		- 2	4,003	0	0.0%	0	0.0%	ı Ö	0.0%
Sausage Casings	18				0	0.0%	0	0.0%	0	
Snow Making Machines	18	8 4,747	0	4,003	0	0.0%	0	0.0%	0	0.0%
Structural Support - Underground	18	8 4,747	0	4,003	0	0.0%	0	0.0%	0	0.0%
Auto Repair - Shocks	1.		2	3,278	1 4	50.0%	1 2	50.0%	0	0.0%
Bistro Cereals	1		4	2,0,0	4	100.070	0	0.0%	0	0.0%
Chimneys - Prefabricated	1		0	4,003	0	0.0%	<u> </u>	0.0%	.1	0.0%
Debt Relief Education	1	7 4,760	0		0		0	0.0%	Ö	
Night Vision Equipment	17	7 4,760	2	3,278	1	50.0%	1	50.0%	0	0.0%
Pattern Makers Equipment & Supplies	17		1	3,549	1	100.0%	0	0.0%	0	0.0%
Radio Program Surveys	1.		1	3,549	1	100.0%	0	0.0%	. 0	0.0%
Shovels - Power	1		0	4,003	0	0.0%	0	0.0%	0	0.0%
Tailoring Instruction Tanks - Used	1		0	4,003	- 0	0.0%	0	0.0%	1 9	0.0%
Wood Products - Sawdust & Shavings	1		1	3,549	1	100.0%	0	0.0%	,	0.0%
Assayers Supplies	10		Û	4,003	0	0.0%	Ö	0.0%	0	0.0%
Attorneys & Lawyers - Child Advocacy	16	6 4,772	0	4,003	0	0.0%	0	0.0%	0	0.0%
Bathing Beaches	10		0	4,003	0	0.0%	0	0.0%	0	0.0%
Beds - Renting	10				0	0.0%	0	0.0%	0	0.0%
Compactors - Waste - Wholesale & Manufacturers Counterfeit Money Detection Devices	16		. 0	4,003		0.0%	0	0.0%	0	0.0%
Embossing Equipment & Supplies	10		1	3,549	1	100.0%	0	0.0%	1 0	0.0%
Jacks - Repair	10		1		0		1	100.0%	, 0'	0.0%
Mayonnaise & Salad Dressings	10				0		0	0.0%	0	
Mothproofing	10		1		0		1	100.0%	. 0	0.0%
Pistons	10	6 4,772	0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Pulleys Sterilizing Apparatus	10		<u> </u>	4,003 3,549	0	0.0%	1	0.0%	- 0	0.0%
Tennis Court Enclosures	16		0		0		1	0.0%	1 0	0.0%
Brake Shoe Bonding & Exchanging	1!		Č	4,003	0	0.0%	Ö	0.0%	, o	0.0%
Cleaning Services - Estate	1!		1	3,549	1	100.0%	0	0.0%	0	0.0%
Inserts - Screw Thread	1!		0		0		0	0.0%	0	0.0%
Insurance - Medicare Supplement	15		0	1,005	0	0.0%	0	0.0%	. 0	0.0%
Mathematicians Motion Picture Research Service	15 15			3,549	1	100.0%	<u> </u>	0.0%	- 0	0.0%
Tax Return Preparation - OTR Truck Drivers	1!			4,003	0	0.0%	1	0.0%	1 0	0.0%
Titanium	15			3,042	0	0.0%	3	100.0%	. 0	0.0%
Zinc Oxide	1!		Ç	4,003	0	0.0%	0	0.0%	0	0.0%
Chalkboards	14		0	4,003	0	0.0%	0	0.0%	0	0.0%
China & Glassware - Renting	14		0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Doors - Rolling	14		0	4,003	0	0.0%	0	0.0%	0	0.0%
Factory Locating Consultants Nailing Machinery	14		0		- 0	0.0%	0	0.0%	1 9	0.0%
Neckwear - Wholesale & Manufacturers	14		- 0	4,003	0	0.0%	0	0.0%	1 0	0.0%
Olives	14		1	3,549	0	0.0%	1	100.0%	0	0.0%
Online Investigative News	14	4 4,795	0	4,003	0	0.0%	0	0.0%	0	0.0%
Pipe Thread Protector	14	4,795	0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Printing Repair	14		1		0	0.0%	1	100.0%	0	0.0%
Restaurant Work Wear & Supplies Squash Courts - Private	14		1	3,549	0	0.0%	1	100.0%		0.0%
Thermograph Equipment & Supplies	14		0		0		0	0.0%	. 0	
Waterbeds - Wholesale & Manufacturers	14		0	4,003	0	0.0%	0	0.0%	,	0.0%
Wire Strippers	14	4,795	1	3,549	0	0.0%	1	100.0%	0	0.0%
Bridge Clubs	13	4,810	0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Concrete Mixers - Renting	13		0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Contractor - Ornamental Iron	13		1		0		1	100.0%	0	0.0%
Convents & Monasteries Drop Cloths	10		0	.,	0	0.070	0	0.0%	+ 0	0.0%
Printers - Cellophane, Foil	13		1 0	4,003	0	0.0%	0	0.0%	1 0	0.0%
Rolling Mill Machinery	13		0	4,003	0	0.0%	0	0.0%	01	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Tennis Court Resurfacing	13		0	4,003	0	0.0%	0	0.0%		0.0%
Billiard Table Repair Coils - Fin	12 12			3,549	1	100.0%	0	0.0%		0.0%
Content Management Systems	12		1		0	0.0%	0	0.0%		1 100.0%
Libraries - Institutional	12		0		0	0.0%	0	0.0%		0.0%
Oils - Cutting	12	2 4,819	0	4,003	0	0.0%	0	0.0%	0	0.0%
Pails	12		2	3,278	2	100.0%	0	0.0%		0.0%
Solder	17		0	4,003	0	0.0%	0	0.0%		0.0%
Tin	12		0		0	0.0%	0	0.0%		0.0%
Visual Impairment Products & Services Zippers - Repair	12 12		- 0	4,003	0	0.0%	<u> </u>	0.0%		0.0%
Bag Ties	11			4,003	0	0.0%	0	0.0%		0.0%
Encyclopedia & Book Sales by Mail	11	1 4,829	1	3,549	1	100.0%	0	0.0%		0.0%
Livestock Appraisers	11		0	4,003	0	0.0%	0	0.0%		0.0%
Microwave Ovens - Dealers	11		0	4,003	0	0.0%	0	0.0%		0.0%
Motion Picture Technicians	11	1 4,829	0	4,003	0	0.0%	0	0.0%		0.0%
Safety Cans	11		0	4,003	0	0.0%	0	0.0%		0.0%
Sweeping Compounds	11		0	1,005	0	0.0%	0	0.0%		0.0%
Waste - Cotton, Wool Water Coolers - Bottle less	11		+ + +	3,549 4,003	1	100.0%	<u>U</u>	0.0%		0.0%
Auditory Training Equipment	10		- 6	4,003	0	0.0%	0	0.0%		0.0%
Babbitt Metals	10		0	4,003	0	0.0%	0	0.0%		0.0%
Beer Coil Cleaning Equipment	10		ő		0	0.0%	0	0.0%		
Crutches	10	0 4,838	Ö	4,003	0		0	0.0%		0.0%
Degreasing Equipment & Supplies	10	0 4,838	0	4,003	0	0.0%	0	0.0%	. 0	0.0%
In-floor Heating	10	4,838	0		0	0.0%	0	0.0%		
Laces	10		1	3,549	0	0.0%	0	0.0%		100.0%
Measuring Tapes & Rules	10		. 0	4,003 3,549		0.0%	0	0.0%		0.0%
Oil Seeds	10				1	100.0%	0	0.0%		0.0%
Oil Well Fire Extinguishing Portable Buildings - Moving	10		- 0	4,003 3,549		0.0%	<u> </u>	0.0%	1 0	0.0%
Ship Wreckers	10		+	4,003		0.0%	0	0.0%		0.0%
Titling Service - Television & Motion Pictures	10			4,003		0.0%	0	0.0%		0.0%
Vibrators - Industrial	10		Č	4,003	0	0.0%	Ö	0.0%		0.0%
Wall & Ceiling Texturing	10	0 4,838	C	4,003	0	0.0%	0	0.0%		0.0%
Water Craft Repair	10		0	4,003	0	0.0%	0	0.0%		0.0%
Agates	9	9 4,854	1	3,549	1	100.0%	0	0.0%		0.0%
Christian Science Practitioners	9	9 4,854	0		0	0.0%	0	0.0%	, 0	0.0%
Concrete Vibrators		9 4,854	0	4,003	0	0.0%	0	0.0%	4 0	0.0%
Dowels Tre Substitutes	-	9 4,854 9 4,854	1	4,003 3,549	0	0.0%	<u>U</u>	0.0%		0.0%
Irrigation Equipment		9 4,854			0		1	100.0%		
Paper Mill Supplies		9 4,854	0		0		<u> </u>	0.0%		0.0%
Paper Towels	Ċ	9 4,854	Č	4,003	0	0.0%	0	0.0%	0	0.0%
Pub	9	9 4,854	2	3,278	1	50.0%	1	50.0%	0	0.0%
Rayon Fabrics	Ģ	9 4,854	0	4,003	0	0.0%	0	0.0%		0.0%
Scientists - Pharmaceutical	9	9 4,854	0	7,005	0	0.070	0	0.0%		0.0%
Spinologists	9	9 4,854	0	4,003	0	0.0%	0	0.0%	. 0	0.0%
Washing Machines & Dryers - Wholesale & Manufacturers		9 4,854 8 4,867	0	4,003		0.0%	0	0.0%	4 0	0.0%
Auto Repair - Steering & Suspension Burlap		8 4,867 8 4,867	0		0	0.0%	0	0.0%		0.0%
Geologists Supplies	5	8 4,867	0		<u>U</u>	0.0%	0	0.0%		0.0%
Job Lot Merchandise	5	8 4,867		4,003	n	0.0%	0	0.0%		0.0%
Perforating Machines		8 4,867	C	4,003	- 0	0.0%	0	0.0%		0.0%
Perfuming - Fabric, Paper		8 4,867	0	4,003	0	0.0%	0	0.0%		0.0%
Pillows - Renovating		8 4,867	0	4,003	0	0.0%	0	0.0%		0.0%
Rods - Threaded	- 8	8 4,867	0	4,003	0	0.0%	0	0.0%	0	0.0%
Rollers		8 4,867	0	4,003	0	0.0%	0	0.0%	4 0	0.0%
Shoe Dyers		8 4,867	 	3,549	1	100.0%	0	0.0%		0.0%
Sod Cutting Machines Solvents - Reclaiming		8 4,867 8 4,867	Ď	4,003		0.0%	0	0.0%		0.0%
Tube Cleaning & Expanding Equipment		8 4,867 8 4,867	0	4,003	0	0.0%	0	0.0%		0.0%
Unemployment Representation	5	8 4,867	0	4,003	<u></u>	0.0%	n	0.0%		0.0%
Winding Machinery		8 4,867	C	4,003	0	0.0%	0	0.0%		0.0%
Ammonia		7 4,882	0	4,003	0	0.0%	0	0.0%		0.0%
Attorneys & Lawyers - Condominium Conversion		7 4,882	0	4,003	0	0.0%	0	0.0%	6 0	0.0%
Ballistics Experts		7 4,882	0		0	0.0%	0	0.0%		0.0%
Cylinders - Hydrostatic Testing		7 4,882	0	4,003	0	0.0%	0	0.0%		0.0%
Dusters & Dusting Cloths		7 4,882	0		0	0.070	0	0.0%		0.070
Microwave Ovens - Wholesale & Manufacturers		7 4,882	<u> </u>	4,003	0	0.0%	0	0.0%		0.0%
Orchard Equipment & Supplies Perforated Materials		7 4,882 7 4,882	1	3,549	1	100.0%	0	0.0%		0.0%
Shortening	-	7 4,882	, r	4,003	<u>U</u>	0.0%	0	0.0%		0.0%
Soundproofing		7 4,882	0		0		0	0.0%		0.0%
Sugar Brokers & Wholesalers	-	7 4,882			0		n	0.0%		
Tree Climbing Instruction	-	7 4,882	0		0		0	0.0%		0.0%
			-	4,003		0.0%	0	0.0%		0.0%
Waterbeds - Supplies & Parts		7 4,882	L	4,003		0.0%	U	0.0%	1 0	0.070
Waterbeds - Supplies & Parts Badminton Courts - Public Balls - Glass		7 4,882 6 4,895 6 4,895	0	4,003 4,003 4,003	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Boxes - Wire Bound	-	4,895	0	4,003	0	0.0%	0	0.0%	0	0.0%
Cinders Clay		4,895	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Cold Type Composition	-	4,895	0		0	0.0%	0	0.0%	0	0.0%
Copywriting	6		1		1	100.0%	0	0.0%	0	0.0%
Oils - Animal & Fish	ě		Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Pins Cotter, Taper	6	4,895	0	4,003	0		0	0.0%	0	0.0%
Pole Line Equipment	ϵ	4,895	0	4,003	0	0.0%	0	0.0%	0	0.0%
Word Process System, Consultant, Designer	6	4,895	0		0	0.0%	0	0.0%	0	0.0%
Anti-Fogging Compounds		4,906	3	3,042	1	33.3%	2	66.7%	0	0.0%
Aprons - Industrial Attorneys & Lawyers - 3rd Party Workers Compensation Claims		4,906	1	3,549 4,003	<u> </u>	0.0%	1	100.0%	0	0.0%
Breakfast Nooks & Booths		4,906	0	4,003	0	0.0%	0	0.0%	0	0.0%
Cabinet Doors		4,906	,		0	0.0%	0	0.0%	0	0.0%
Concert Performers		4,906	0	4,003	0	0.0%	0	0.0%	0	0.0%
Dials		4,906	Ö	4,003	0	0.0%	0	0.0%	0	0.0%
Drill Presses	-	4,906	0	4,003	0	0.0%	0	0.0%	0	0.0%
DVD & CD Player Repair	5	4,906	0		0	0.0%	0	0.0%	0	0.0%
Dyers - Industrial	5	4,906	0		0	0.0%	0	0.0%	0	
Excelsior	5	4,906	0	4,003	0	0.0%	0	0.0%	0	0.0%
Fire Doors & Shutters		4,906	1	3,549 4,003		0.0%	1	100.0%	0	0.0%
Fruits - Glace Gavels		4,906	0		0	0.0%	0		0	
Geochemists	-	4,906	0		0		0	0.0%	0	
Jai-Alai Exhibitions		4,906	0	4,003	0	0.0%	0	0.0%	0	0.0%
Managed Print Service	Ī	4,906	1	3,549	1	100.0%	0	0.0%	0	
Masks		4,906	2	3,278	0	0.0%	2	100.0%	j ö	0.0%
Missile & Rocket Manufacturers		4,906	0	4,003	0	0.0%	0	0.0%	0	0.0%
Monorail Systems	5	4,906	1	3,549	0	0.0%	1	100.0%	0	0.0%
Passive Home Building		4,906	0	4,003	0	0.0%	0	0.0%	0	0.0%
Pipe - Used		4,906	0	4,003	0	0.0%	0	0.0%	0	0.0%
Pipe Joint Compounds		4,906	0	4,003	0	0.0%	0	0.0%	0	0.0%
Rectifiers - Electric		4,906 4,906	- 0	4,003 3,549	0	0.0%	0	0.0%	0	0.0% 100.0%
Table Suppliers Vials		4,906	1	4,003	0	0.0%	0	0.0%	1	0.0%
Waterbeds - Service & Repair		4,906	0	4,003	0	0.0%	0	0.0%	0	0.0%
Aircraft Fixed Based Operator		4,933	Ö		0	0.0%	0	0.0%	0	0.0%
Bottle Caps & Seals	4	4,933	Ö		0	0.0%	0	0.0%	0	0.0%
Broaching	4	4,933	0	4,003	0	0.0%	0	0.0%	0	0.0%
Compasses	4	4,933	0	4,003	0	0.0%	0	0.0%	0	0.0%
Doors - Industrial		4,933	0		0		0	0.0%	0	0.0%
Fish Processors Equipment	4		0		0		0	0.0%	0	
Flanges Flock Manufacturers & Processors	- 4	4,933 4,933	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Ice Crushers			1	3,549	1	100.0%	0	0.0%	0	0.0%
Incinerators	-	4,933	- i	4,003	1	0.0%	0	0.0%	0	0.0%
Jade & Jade Goods	4	4,933	Ö		0		0	0.0%	0	0.0%
Lawn Tractor Dealers	4	4,933	0	4,003	0	0.0%	0	0.0%	0	0.0%
Livestock Spraying	4	4,933	0	4,003	0	0.0%	0	0.0%	0	0.0%
Lot Rental	4		0		0	0.070	0	0.0%	0	0.0%
Magnetic Inspection Equipment	4	4,933	0		0	0.0%	0	0.0%	0	0.0%
Obituary Notification Service Pipe Cutting & Threading Equipment	- 4	4,933 4,933	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Rubber - Crude	4	4,933		4,003	0	0.0%	0	0.0% 0.0%	0	0.0%
Ski Lift Equipment		4,933	0	4,003	<u>U</u>	0.0%	0	0.0%	0	0.0%
Synagogues	4	4,933	0	4,003	0	0.0%	n	0.0%	0	0.0%
Word Processing Equipment - Maintenance	- 4	4,933		4,003	0	0.0%	0	0.0%		0.0%
Anti-Freeze Compounds	3	4,954	0	4,003	0	0.0%	0	0.0%	0	0.0%
Auto Repair - Power Steering		4,954	1	3,549	0	0.0%	1	100.0%	0	0.0%
Boxes - Used	3	4,954	0	4,003	0	0.0%	0	0.0%	0	0.0%
Coils - Plate	3	4,954	0	4,003	0	0.0%	0	0.0%	0	0.0%
Coin Wrappers		4,954	0	4,003	0	0.0%	0	0.0%	0	0.0%
Couplings Doughnut Machines & Supplies	2	4,954 4,954	0	4,003 4,003	0	0.0%	0	0.0%	0	0.0%
Fuses - Electric		4,954	0	4,003	0	0.0%	n	0.0%	0	0.0%
Handkerchiefs		4,954	0		0	0.0%	0	0.0%	0	0.0%
Honeycomb Materials	3	4,954	Ö		0	0.0%	0	0.0%	i o	0.0%
Jigs & Fixtures	- 3	4,954	0	4,003	0	0.0%	0	0.0%	0	0.0%
Lath		4,954	0	4,003	0	0.0%	0	0.0%	0	0.0%
Marketing - Dental	3	4,954	2	3,278	2	100.0%	0	0.0%	0	0.0%
Monogram & Initial Machines	3	4,954	0		0		0	0.0%	0	0.070
Printing Technician	3	4,954	0	4,003	0		0	0.0%	0	0.0%
Quilting - Instruction Recreational Vehicles - Carpet & Upholstery Cleaning		4,954 4,954	1	3,549 3,549	1	100.0% 100.0%	0	0.0%	0	0.0%
Reserve Study		3 4,954 3 4,954	1		1		0	0.0%	0	
Structural Imaging		4,954	0		0		0	0.0%	0	0.0%
Tachometers	-	4,954	n	4,003	<u> </u>	0.0%	n	0.0%	0 n	0.0%
Teletypewriters & Systems	, 10	4,954	0	4,003	0	0.0%	0	0.0%	0	0.0%
		4 954		4,003		0.0%	i	0.0%	·	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Carbon Paper	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Choirs	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Coat Fronts	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Collapsible Tubes	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Dressmakers Supplies	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Fire Lookout Stations	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Gold Stamping	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Health Care Linen Service	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Ice Cream Cone Manufacturers Equipment	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
<u>Ladders</u> - Renting	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Livestock Order Buyers	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Malt & Hops	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Matches	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Metallizing Equipment	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Mezzanines & Platforms	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Micrometers	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Numbering Machines	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Oil Hole Covers	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Oil Mill Machinery	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Oils - Hydrogenated	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Pants	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Print Blocks	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Punches	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Radio Direction Finders	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Sanitariums	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Shafting	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Shims	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Steeples & Spires	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Stencil Cutting Machines	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Tin ware	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Universal Joints	2	4,976	0		0	0.0%	0	0.0%	0	0.0%
Artificial Rock Dog Caves	1	5,007	0		0	0.0%	0	0.0%	0	0.0%
Coats Of Arms	1	5,007	0		0	0.0%	0	0.0%	0	0.0%
Dentist - Sedation	1	5,007	0		0	0.0%	0	0.0%	0	0.0%
Fur Matching	1	5,007	0		0	0.0%	0	0.0%	0	0.0%
Grain Exchanges	1	5,007	0		0	0.0%	0	0.0%	0	0.0%
Gumming Service	1	5,007	0		0	0.0%	0	0.0%	0	0.0%
Hampers - Wholesale & Manufacturers	1	5,007	0		0	0.0%	0	0.0%	0	0.0%
Impregnating Apparatus	1	5,007	0		0	0.0%	0	0.0%	0	0.0%
Ironing Boards	1	5,007	1		0	0.0%	1	100.0%	0	0.0%
Jigs & Fixtures - Components	1	5,007	1		0		1	100.0%	0	0.0%
Lanyards	1	5,007	0		0	0.0%	0	0.0%	0	0.0%
Meat Patty Molding Machines	1	5,007	0		0	0.0%	0	0.0%	0	0.0%
Ovens - Brick Pizza	1	5,007	0		0	0.0%	0	0.0%	0	0.0%
Pennants	1	5,007	0		0	0.0%	0	0.0%	0	0.0%
Pet Training - Electronic/ecollar	1	5,007	0		0	0.0%	0	0.0%	0	0.0%
Podiatrists Reference Service	1	5,007	0		0	0.0%	0	0.0%	0	0.0%
Rattan, Reeds & Willows	1	5,007	0		0	0.0%	0	0.0%	0	0.0%
Rulers & Yardsticks	1	5,007	0		0	0.0%	0	0.0%	0	0.0%
Ship Registers	1	5,007	0		0	0.0%	0	0.0%	0	0.0%
Shoe Machinery	1	5,007	0		0	0.0%	0	0.0%	0	0.0%
Slicing Machines	1	5,007	0		0	0.0%	0	0.0%	0	0.0%
Stem cell nutrition	1	5,007	0		0	0.0%	0	0.0%	0	0.0%
Strainers - Wholesale & Manufacturers	1	5,007	0	4,003	0	0.0%	0	0.0%	0	0.0%
Suicide Prevention Service	1	5,007	0	4,003	0	0.0%	0	0.0%	0	0.0%
Sundials	1	5,007	0		0	0.0%	0	0.0%	0	0.0%
Teletypewriters Supplies	1	5,007	0	4,003	0	0.0%	0	0.0%	0	0.0%
Umbrellas - Repairing	1	5,007	0		0	0.0%	0	0.0%	0	0.0%
Soda Fountain Equipment - Repairing		#N/A	1	3,549	1	100.0%	o o	0.0%	0	0.0%