Industry Classification	Inquiries	Rank by	Complaints	Rank By	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Total	7,511,515	Inquiries	34,589	Complaint	24,833	71.8%	8,809	25.5%	947	2.7%
Internet Selling Services	1,677	625	1,049	1	1,008	96.1%	40	3.8%	1	0.1%
Connectors - Electric	326	1,434	945	2	704	74.5%	229	24.2%	12	1.3%
Exercise & Physical Fitness Programs	5,526	242	889	3	773	87.0%	115	12.9%	1	0.1%
Job Listing & Advisory Services	1,691	624	870	4	826	94.9%	37	4.3%	7	0.8%
Parties - Children	7	3,174	754	5	734	97.3%	18	2.4%	2	0.3%
Ultrasound - Medical	89	2,177	704	6	490	69.6%	191	27.1%	23	3.3%
Gates	145	1,891	586	7	514	87.7%	71	12.1%	1	0.2%
Wedding Consultants	1,223	745	582	8	494	84.9%	84	14.4%	4	0.7%
Optical Goods - Service & Repair	5,446	244	538	9	417	77.5%	115	21.4%	6	1.1%
Magazines - Distributors	852	914	531	10		77.6%	114	21.5%	5	0.9%
Horse Training	231	1,614	525	11		61.9%	187	35.6%	13	2.5%
Electric Power Line Construction	25	2,759	478	12		55.2%	190	39.7%	24	5.0%
Veterinary Emergency	173	1,787	455	13		86.8%	55	12.1%	5	1.1%
Geothermal Heating & Cooling	925	875	409	14		44.0%	209	51.1%	20	4.9%
Automation Systems & Equipment	525	1,146	401	15		82.0%	69	17.2%		0.7%
Livestock Feeding	84	2,214	379	16		87.9%	46	12.1%	0	0.0%
Check Cashing Service	4,876	2,214	375	10		72.2%	101	26.7%	4	1.1%
Picture Framing	4,070	2,230	356	19		51.1%	161	45.5%	12	3.4%
House Furnishings & Services	676	1,023	332	19		85.8%	44	43.3%	12	3.4%
Educational Research	7	3,174	328	20		93.0%	23	7.0%	0	0.9%
Bamboo & Bamboo Products	40	2,548	320	20		93.0%	81	26.1%	1	0.0%
Funigation Services	70	3,174	306	22		81.7%	56	18.3%	0	0.3%
Deodorizing & Disinfecting	34	2,628	305	22		39.0%	185	60.7%	1	0.0%
Floors - Industrial	711	1,002	296	23		98.6%	105	1.4%	1	0.3%
Art - Painted Oil Portraits	/11	3,483	290	24		98.6%	28	9.9%	0	
Riding Academies	172	3,483	263	25			45	9.9%	12	0.0%
	57		207	20		78.7%	75		32	4.5%
Oil Burners	57	2,387 3,294	254	27		57.9%	28	29.5%	32	12.6%
Car Wash & Polish Equipment & Supplies	220		254	27		86.2%	62	11.0%	1	2.8%
Sandblasting Equipment & Supplies	220	1,646	230			72.8%	69		13	2.4%
	218	1,655	237	30		65.4%	45	29.1%	-	5.5%
Physicians & Surgeons - Cardiology Services	1	3,483	234 225	31		75.6%	45	19.2%	12	5.1%
Electrotype Equipment & Supplies	2.152	3,174	225	32		98.2%	4	1.8%	0	0.0%
Funeral Related Services	3,160	378	200	33		58.5%	69	34.5%	14	7.0%
Display Designers & Producers	1,103	795		34		88.8%	19	9.7%	3	1.5%
Watches - Service & Repair	2,146	527	195	35		94.4%	11	5.6%	0	0.0%
Handwriting Analysts	60	2,365				62.2%			0	0.0%
Marble & Granite Installation, Stonework Fabrication	4,886	269	186	37		67.2%	59	31.7%	2	1.1%
Fishing Tackle - Repair & Parts	20	2,858	183	38		86.3%	21	11.5%	4	2.2%
U-Catch Fishing	152	1,865	180	39		55.6%	74	41.1%	6	3.3%
Hair Removing Equipment & Supplies	227	1,628	179	40		81.6%	28	15.6%	5	2.8%
Newspaper Distributors	60	2,365	173	41		86.7%	23	13.3%	0	0.0%
Consumer Finance & Loan Companies	10,686	131	167	42		86.8%	17	10.2%	5	3.0%
Homeopaths	220	1,646	166	43		97.0%	5	3.0%	0	0.0%
Videotape, CD, & DVD Duplication & Transfer Services	205	1,685	158	44		73.4%	42	26.6%	0	0.0%
Saddlery & Harness	1,145	778	156	45		77.6%	33	-	2	1.3%
Fire Protection Consultants	584	1,089	155	46		56.1%	67	43.2%	1	0.6%
Fax Transmission Service	387	1,336	151	47		88.7%	16	10.6%	1	0.7%
Baby Accessories & Services	1,989	560	148	48		75.7%	36	24.3%	0	0.0%
Blowers & Blower Systems	173	1,787	141	49		68.1%	44	31.2%	1	0.7%
Swimming Pool Equipment & Supplies	1,380	705	139	50		25.9%	52	37.4%	51	36.7%
Animal Health Products	371	1,364	139	50		38.1%	85	61.2%	1	0.7%
Artists Agents	26	2,742	139	50		55.4%	55	39.6%	7	5.0%
Beauty Pageants	23	2,804	134	53		94.0%	7	5.2%	1	0.7%
Photo Copying	164	1,811	132	54		75.0%	33	25.0%	0	0.0%
			101	55	86	65.6%	44	33.6%	1	0.8%
Baskets - Retail	88	2,184	131							
Baskets - Retail Martial Arts	3,695	335	128	56	117	91.4%	11	8.6%	0	0.0%
					117 113				0	0.0%

denome beamdenome den	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
InternationalImage	Astrologers	174		115		85	73.9%	28	24.3%	2	1.7%
martimeImage<								61		19	
San Gardy spaceSan Gardy spp	Senior Home Care	1,057			61	67		40		5	
Sach Lage spannerImageI								32		1	
namen	Steam Cleaning Equipment	63		102	63	56		41		5	
Physical characterization1.2491.2491.2491.2400.440.440 <td>Marinas</td> <td>1,107</td> <td></td> <td>101</td> <td>64</td> <td>96</td> <td>95.0%</td> <td>5</td> <td>5.0%</td> <td>0</td> <td></td>	Marinas	1,107		101	64	96	95.0%	5	5.0%	0	
TestorCost	Payroll Service	1,024		101	64	44		47		10	
Name description1.781.										0	
Tax baseSame<	Water Coolers	175		99	66	56		37		6	
number4.40 <th< td=""><td>Truck Repair & Service</td><td>4,979</td><td>,</td><td>98</td><td>68</td><td>74</td><td>75.5%</td><td>23</td><td>23.5%</td><td>1</td><td></td></th<>	Truck Repair & Service	4,979	,	98	68	74	75.5%	23	23.5%	1	
Inter Apprend SurgetsImage Apprend A	Insurance Consultants	4,409	288	98	68	73		25	25.5%	0	
Atom begins and solutionSolutio	Poultry Farms	441		96	70	55		40		1	
Name house showsMaine (Material (</td <td>Marine Equipment & Supplies</td> <td>754</td> <td></td> <td>93</td> <td>71</td> <td>47</td> <td>50.5%</td> <td>45</td> <td>48.4%</td> <td>1</td> <td>1.1%</td>	Marine Equipment & Supplies	754		93	71	47	50.5%	45	48.4%	1	1.1%
fixeds fores fores fores fores fores fores 	Motion Picture Equipment & Supplies	35		92	72	78	84.8%	14	15.2%	0	
page A but base - Second Sequery - Second Sequery - Second Sequery A second	Marketing Consultants	5,841		91	73	62	68.1%	28	30.8%	1	1.1%
Spale Abstrib : Source Sagons	Dome Structures	52	2,430	91	73	38	41.8%	52	57.1%	1	1.1%
Bachon & Laguine 1 Savine & Laguine 1 Savine & Laguine 1Savine 1 Savine 1 Sa	Spas & Hot Tubs - Dealers	16,017		90	75			62		0	
None- Comparied PartieNone	Electronic Equipment & Suppliers - Service & Repair			90	75	37		53	58.9%	0	
Scachsback	Boxes - Corrugated & Fiber	219		89	77	40		48		1	
Snore Manufacture A DainbardInterInterInterInterInterInterShore Access catarometrikationAAABBB	Executive Suites	32		89	77	83	93.3%	6	6.7%	0	
Norther Company 127 198 0 0 0 0 0 0 0 0 1	Stucco Manufacturers & Distributors	417	1,301	88	79	80	90.9%	7	8.0%	1	1.1%
Ones, Mere Scene CompanieOne	Physicians & Surgeons - Gastroenterology	1	3,483	88	79	58	65.9%	23	26.1%	7	8.0%
ZoaConstrJos <th< td=""><td>Kitchen Cabinet Refacing</td><td>737</td><td>984</td><td>87</td><td>81</td><td>61</td><td>70.1%</td><td>25</td><td>28.7%</td><td>1</td><td>1.1%</td></th<>	Kitchen Cabinet Refacing	737	984	87	81	61	70.1%	25	28.7%	1	1.1%
Gent Schlachtig- Francial Arthoder Service 90 91 91 92 90 90 0.08 Applancery & Lawyers 100 2001 105	Glass, Mirror & Screen Companies	288	1,490	87	81	30	34.5%	57	65.5%	0	0.0%
Attorneys Laygens - Englyment Hägden 104 2,091 80 82 82,92 10 6,96 11,28 Annen Bokens - Sockens - Sockens Couls 23,00 80 80 80 80 80,00 12,98 33,00 12,98 33,00 12,98 33,00 12,98 33,00 12,98 33,00 12,98 33,00 12,98 33,00 12,98 33,00 12,98 33,00 12,98 33,00 12,98 13,90 12,98 13,90 12,98 13,90 12,98 13,90 12,98 13,90 12,98 13,90 14 13,90 14,90	Zoos	30	2,683	86	83	66	76.7%	20	23.3%	0	0.0%
Appliesser -Sport Mode Mode <td>Grant - Scholarship - Financial Aid Finder Service</td> <td>363</td> <td>1,378</td> <td>85</td> <td>84</td> <td>6</td> <td>7.1%</td> <td>79</td> <td>92.9%</td> <td>0</td> <td>0.0%</td>	Grant - Scholarship - Financial Aid Finder Service	363	1,378	85	84	6	7.1%	79	92.9%	0	0.0%
Applaces Appl. ConstraintApplaces Appl. ConstraintAppl. Appl.	Attorneys & Lawyers - Employment Litigation	104	2,091	83	85	74	89.2%	8	9.6%	1	1.2%
Indiery-Netwolke & NandkatureriIndie SourceName </td <td>Appliances - Major - Dealers</td> <td>20,887</td> <td>62</td> <td>82</td> <td>86</td> <td>29</td> <td>35.4%</td> <td>31</td> <td>37.8%</td> <td>22</td> <td></td>	Appliances - Major - Dealers	20,887	62	82	86	29	35.4%	31	37.8%	22	
Aipent Transportation 128 1477 77 89 60 79,78 141 17,78 0.2 2,58 Chocalate & Cocoa 131 1,954 78 91 95 77,64 16 60,78 0.2 1,13 Chocalate & Cocoa 132 1,954 78 91 65 82,94 13 17,16 0.0 0.0% Kolser > Retail 9 3,14 78 93 66 82,94 13 17,16 0.0% Contractor - Renodel & Repair 133 301 77 95 66 99,0% 7 9,68 1.4 1.4% Freptace Equipment - Retail 133 301 77 95 66 99,0% 7 9,68 1.4 1.4% Freptace Equipment - Retail 13 32,60 67 96 91 11 15,3% 1.4 1.4% Redes Equipment - Retail 32,60 60 9 64 64,7% 12 3,0% 1.4 4,4% Reck Stops 13 3,260 66 98 64 64,7% 12 3,0% 1.4 1.5% Reck Stops 14 3,433 66 100 5	Animal Brokers & Dealers - Zoo, Circus	203	1,689	80	87	50	62.5%	25	31.3%	5	6.3%
Chockets & Coose 576 1,10 78 90 30,358 47 60,36 1 1,39 Lasher Clasming 12 1,954 76 91 57,764 15 1,97,6 2 2,604 Deck Puller 9 3,114 76 91 66 82,94 13 1,716 0 0,094 Deck Puller 844 928 75 93 66 88,05 9 1,206 0 0,044 Deck Puller 1,806 597 74 94 43 58,16 28 73,786 3 0.61 88,05 9 1,708 0.044 Badges 1,30 500 72 96 98,06 1 1,536 2,288 3 0,435 3 4,435 Rock Ships 5 3,260 66 98 44 64,78 21 30,96 1 1,536 2,288 0.085 0.085 0.085 0.085 0.085 0.085 0.085 0.085 0.085 0.085 0.086 0.085 0.086	Hosiery - Wholesale & Manufacturers	5	3,260	80	87	71	88.8%	9	11.3%	0	0.0%
Lather Channing 112 1,954 76 91 97,268 15 19,78 19,78 19,78 19,78 19,78 19,78 19,78 10,78 <th< td=""><td>Airport Transportation</td><td>295</td><td>1,477</td><td>79</td><td>89</td><td>63</td><td>79.7%</td><td>14</td><td>17.7%</td><td>2</td><td>2.5%</td></th<>	Airport Transportation	295	1,477	79	89	63	79.7%	14	17.7%	2	2.5%
bisiery - Retail 9 3,114 76 91 66 82.99 13 17.1% 0 0.0% Deck Bulder 828 92 75 93 66 88.0% 9 12.0% 0 0.0% Contractor - Rendel & Repair 1.809 597 74 94 43 55.1% 28 37.6% 3 4.1% Badges 1.3 3.011 73 95 65 89.0% 7 9.6% 1 1.4% Preplace Equipment - Retail 1.700 600 72 26 52.9% 10.0% 4.3% 4.4% Nosaics 77 2,260 64 97 36 52.9% 2 3.0% 1 1.5% Rock Shops 77 2,260 64 99 64 95.5% 2 3.0% 1 1.5% Rock Shops 1 3.483 66 100 55.9% 2 3.0% 0 0.0% Gran Dealers 5.427 2.265 64 102 3.8% 10 0.0%	Chocolate & Cocoa	576	1,101	78	90	30	38.5%	47	60.3%	1	1.3%
Deck Buller 934 928 75 93 66 88.0% 9 11.2.0% 0.0 0.0.% Cantractor - Rendel & Repair 1.800 597 74 94 43 56.1% 23 37.6% 1.4% Badges 1.3 3.011 72 96 59 81.9% 1.1 15.3% 2 2.8% Packaging Machinery 4 3.294 69 97 36 52.2% 30 45.5% 2 2.8% Moals 1.700 600 77 2.60 67 99 66 95.5% 2 30.9% 1.4 4.3% Moals 77 2.200 67 99 66 95.5% 2 30.9% 1.4 4.5% Rock Shops 77 2.200 67 99 66 95.5% 2 30.9% 1.4 4.5% Rock Shops 77 2.200 67 95.9% 23 3.4% 4.5% Rock Shops 71 3.433 66 100 37 57.8% 26 </td <td>Leather Cleaning</td> <td>132</td> <td>1,954</td> <td>76</td> <td>91</td> <td>59</td> <td>77.6%</td> <td>15</td> <td>19.7%</td> <td>2</td> <td>2.6%</td>	Leather Cleaning	132	1,954	76	91	59	77.6%	15	19.7%	2	2.6%
Contractor - Renodel & Repair1.095.977.49.49.439.8.1%9.2.29.7.8%9.3.1%9.4.1%Badges1.013.0117.79.69.8.1%1.11.5.3%2.2.8%Packagin/ Machinery1.96.007.29.69.8.1%1.11.5.3%2.2.8%Packagin/ Machinery1.63.2.966.689.64.64.6.2%2.3.0%3.4.3.%Roadsing & Ductoring	Hosiery - Retail	9	3,114	76	91	63	82.9%	13	17.1%	0	0.0%
Badges 13 3,011 73 95 66 98,00 72 9,60 11 1,5% 2 2,8% Prackaging Machinery 4 3,294 69 97 36 52,2% 30 43,5% 2 2,8% Moasc 5 3,26 68 98 44 64,7% 21 30,5% 2 3,4% Rock Shops 77 2,260 67 99 66 95,5% 22 3,6% 4,4% Rock Shops 77 2,260 67 99 66 95,5% 22 3,6% 4,6% Rock Shops 77 2,260 67 99 66 95,5% 23 3,6% 4,6% Rock Shops 77 2,26 67 99 66 95,5% 23 3,6% 46 6,5% Contructon Managenet 8,321 66 100 39 59,1% 23 3,6% 46 6,1% Sold Workers 16 3,21 63 104 45 55,5% 26 3,	Deck Builder	824	928	75	93	66	88.0%	9	12.0%	0	0.0%
Fireplace Equipment - Retail1,79960072969981.991111.9390.022.849Packaging Machinery43,24069973652.2%304.35%3.43%Mosaics772,26067996495.5%223.0%4.04%Rock Shops772,26067996495.5%223.0%4.04%Rod Gling & Dust Control783,137661005481.8%1218.2%0.0Finetran Regaling & Supplies13,4836610039.5%2334.8%6661.0%Construction Management54.272456410235.5%2.640.6%0.0%3.1%Social Works1381,932641023656.3%2.640.6%0.0%3.1%Social Works63,2106310454.5%914.3%0.0%3.1%Social Works63,2106110656.3%2.640.6%0.0%3.1%Social Works63,210611065691.8%5.80.00.0%Sigtseeing Tours1,282721661073761.7%2.2%3.6%0.0%0.0%Reparas-Social Works82.9%936116659.1%2.2%3.6%0.0%0.0%Reparas-Social Works82.9%936110659.1%	Contractor - Remodel & Repair	1,809	597	74	94	43	58.1%	28	37.8%	3	4.1%
Packaging Machinery 14 3,294 69 97 36 52,2% 30 43,5% 44,3% Mosaics 5 3,260 68 98 44 64,7% 21 30,5% 31,5% 44,3% Rock Shops 77 2,260 66 99 64 95,5% 2 30,5% 1.5% 1.5% Road Oling & Dust Control 68 3,137 66 100 54 81.8% 12 1.8.2% 0.00 0.0% Fratemal Regalia & Supplies 1.1 3,43 66 100 39 59,1% 23 34.6% 0.4 61,6% Construction Management 54,27 245 64 102 37 57.8% 26 40.6% 0.1 1.6% Grain Dealers 1.392 64 102 36 55.3% 26 40.6% 20 3.2% 23.3% 26 3.1% Solid Workers 6 3.102 61.102 106 56.3% 26 40.6% 20 3.2% 2.3% 2.3% Solid	Badges	13	3,011	73	95	65	89.0%	7	9.6%	1	1.4%
MosaicsMosaicsMode	Fireplace Equipment - Retail	1,790	600	72	96	59	81.9%	11	15.3%	2	2.8%
Rack Shops 77 2,20 67 99 64 95,5% 2 3,0% 1.5% Rack Shops 3,137 66 100 54 81,8% 12 18.2% 0.0% Fratemalegala Supplies 1 3,483 66 100 39 59,1% 2.2 18.2% 0.0% 66.1% Construction Management 5,427 742 64 102 37.5% 2.26 40.0% 0.1% 66.1% Grain Dealers 1,343 66 100 39 56.3% 2.26 40.0% 0.0% 3.1% Social Workers 6 3,210 63 104 54.5% 9 14.3% 0.00% 3.1% Sold Workers 82.1 930 61 106 56.3% 9 14.3% 0.0% 3.3% 0.0% 0.0% 3.3% Sold Workers 82.1 930 61 106 56.3% 9 14.3% 0.0% 0.0% 0.0% Sightseing Tours 82.1 930 61 106 56.3% 2	Packaging Machinery	4	3,294	69	97	36	52.2%	30	43.5%	3	4.3%
Read Olling & Dust Control 8 3,137 66 100 54 8.1.89 (1.1) <td>Mosaics</td> <td>5</td> <td>3,260</td> <td>68</td> <td></td> <td></td> <td>64.7%</td> <td>21</td> <td>30.9%</td> <td>3</td> <td>4.4%</td>	Mosaics	5	3,260	68			64.7%	21	30.9%	3	4.4%
Pratemal Ragula & Supplies13,483661003355,1%2334,8%016,%Construction Management5,427245641023757.8%26540.6%01.6%Grain Dealers1361,932641023656.3%26540.6%03.1%3.1%Social Workers663,220631045485.7%9914.3%00.0%Sightseein Tours1,282721621054064.5%20.2%2.3.%0.0%Metal Fabricators1282721621054064.5%0.2%3.2.%0.0%Pumps Service & Repair118789601073766.1%2.1.%6.3.%0.0%Corpet & Rug Cleaners48.07727581094170.7%1652.4.%0.0.%Pardon Services60.9%11.9%56.9%0.2356.9%0.233.4.%0.0.%Holding Companies60.9%11.9%57.8%11.9%56.9%0.2%56.9%0.0.%5.5.%Holding Companies61.9%57.8%10.9%56.9%56.9%2.3.%56.9%2.3.%56.9%2.3.%56.9%2.3.%55.9%2.3.%55.9%2.3.%55.9%2.3.%56.9%2.3.%56.9%2.3.%56.9%2.3.%56.9%2.3.%56.9%2.3.%56.9%2.3.%56.9%2.3.%56	Rock Shops	77	2,260		99		95.5%	2	3.0%	1	1.5%
Construction Management 5427 245 64 102 57.8% 20.6 40.6% 11.8% Grain Dealers 1.36 1.932 64 102 36 56.3% 266 40.6% 0.6% 31.8% Social Workers 6 3.210 63 104 54 85.7% 0.26 40.6% 0.6% 0.31% Sold Workers 6 3.210 63 104 54 85.7% 0.26 40.6% 0.4% 0.6% 0.0% 0.3% Sold Workers 1.82 271 62 105 40 64.5% 0.0 32.3% 0.3% 0.0% 0.	Road Oiling & Dust Control	8	3,137	66		54	81.8%	12	18.2%	0	0.0%
Grain Dealers113811330.6411023656.3%26.640.6%40.0%31.1%Socid Workers663.2106510.4656.5%6914.3%0.0%3.0%Sightseing Tours1.282721621054064.5%0.032.3%3.0%3.0%Metal Fabricators82193066110656.5%101856.7%203.0%3.0%Pumps - Service & Repair1.10878966010073456.7%2643.3%0.03.0%Geophysicts9.22.5566010073456.7%2643.3%0.0%3.0%Pardo Services48.0727681093456.7%2643.3%0.0%3.5%Holding Companies10.461346.581093.56.9%203.45.9%3.5%3.5%Pards1591.265.7%5.113.56.9%2.63.1.6%3.5%3.5%Goldar Edephone Equipment & Supplies11641325.7%1123.6%3.6%3.6%3.6%3.6%3.6%Goldar Edephone Equipment & Supplies10.6%10.6%5.7%1123.6%6.0%3.6%<	Fraternal Regalia & Supplies	1	3,483				59.1%		34.8%	4	6.1%
Social Workers63,210631045485.7%014.3%00.0%Sightseeing Tours1,282721621054064.5%2032.3%32.3%3.2%Metal Fabricators621930611065691.8%58.2%00.0%Pumps - Service & Repair11.0%789601073761.7%2135.0%00.0%Corpt & Rug Cleaners922,156601073456.7%2634.3%0.0%0.0%Holding Companies48.07727581094170.7%10627.6%0.0%0.0%Holding Companies10.4%134581093560.3%2034.5%0.0%0.0%Wheel Chairs4361276571123561.4%13.6%0.0%0.0%Parls10.6%12,76571123561.4%13.6%0.0%0.0%Cellular Telephone Equipment & Supplies10.6%110.4%13.2%571124070.2%1129.8%0.0%Cellular Telephone Equipment & Supplies10.6%10.6%10.4%10.7%10.7%10.6%10.7%10.7%Cellular Telephone Equipment & Supplies10.6%10.6%10.4%10.6%10.7%10.7%10.7%10.6%10.7%	Construction Management	5,427	245	64			57.8%		40.6%	1	1.6%
Sightseeing Tours 1.282 721 62 106 64.5% 200 3.2.% 3.2.% Metal Fabricators 821 930 661 106 56 91.8% 5 8.2.% 0.0.% Pumps Service & Repair 1.108 789 60 107 37 61.7% 21 35.0% 0.0.% Geophysicits 92 2,156 60 107 37 61.7% 21 35.0% 0.0.% Carpet & Rug Cleaners 48.07 27 58 109 41 70.7% 16 27.6% 0.1.% Pardon Services 10.4% 134 58 109 33 56.9% 20 34.5% 0.0.% Holding Companies 629 1,055 58 109 33 56.9% 25 43.1% 0.0.% Wheel Chairs 44.07 57 5112 35 61.9% 31.6% 31.6% 0.0.% Use Chairs 61.9% 1.0.5% 57.8% 112 35 61.9% 31.6% 31.6% 30.6% 31.6% <t< td=""><td>Grain Dealers</td><td>136</td><td>1,932</td><td></td><td></td><td></td><td>56.3%</td><td>26</td><td>40.6%</td><td>2</td><td>3.1%</td></t<>	Grain Dealers	136	1,932				56.3%	26	40.6%	2	3.1%
Metal Fabricators 821 930 61 106 56 91.8% 56 8.2% 60.0% Pumps Service & Repair 1.108 789 660 107 37 61.7% 21 35.0% 23.3% Geophysicists 92 $2,156$ 600 107 37 61.7% 21 35.0% 23.3% Geophysicists 92 $2,156$ 600 107 34 56.7% 26 43.3% 0.0% Carpet & Rug Cleaners 48.077 27 58 109 41 70.7% 166 24.5% 24.5% 11.7% Pardon Services 10.4% 134 58 109 33 56.9% 225 43.1% 0.0% Holding Companies 629 $1,055$ 58 109 33 56.9% 25 43.1% 0.0% Wheel Chairs 63.9% 112 35 61.9% 61.9% 31.6% 31.6% 0.0% Cellular Telephone Equipment & Supplies 10.6% 11.2% 55 111 36 60.7% 10.6% 10.7%	Social Workers	6	3,210	63	104	54	85.7%	9	14.3%	0	0.0%
Pumps - Service & Repair1.1087.89601.073.706.1.7%2.13.5.0%2.0.2%3.3.%Geophysicists922,1.56601.073.456.7%2.64.3.3%0.0.9%Carpet & Rug Cleaners48.0772.75.81.094.170.7%1.62.7.6%0.1.1%Pardon Services10.461.345.81.093.56.0.9%2.03.4.5%3.5.9%Holding Companies6.0.9%1.0.555.81.093.56.0.9%2.54.3.1%0.0.9%Weel Chairs4361.2.765.71.123.56.1.4%1.8.6%3.6.6%0.0.9%Perfs1.0.5%1.0.5%5.7%1.123.56.1.4%1.3.6%3.6.6%0.0.9%Cellular Telephone Equipment & Supplies1.0.6%1.0.6%1.0.7%1.0.2%1.0.7%1.0.2%1.0.7%	Sightseeing Tours	1,282	721	62			64.5%	20	32.3%	2	3.2%
Geophysicits 9 2,15 60 107 34 56.7% 26 43.3% 00.0% Carpet & Rug Cleaners 48.07 27 58 109 41 70.7% 166 27.6% 0.11 1.7% Pardon Services 10.4% 134 58 109 35 60.3% 200 34.5% 35.2% Holding Companies 26% 134 58 109 35 56.3% 200 34.5% 36.3% 36.9%							91.8%	5	8.2%	0	0.0%
Carpet & Rug Cleaners 48,077 27 58 109 41 70,7% 16 27,6% 11 1.7% Pardon Services 10,466 134 58 109 35 60.3% 20 34.5% 35.2% Holding Companies 629 10,055 58 109 33 56.9% 25 43.1% 0 0.0% Wheel Chairs 436 1,276 57 112 35 61.4% 18 31.6% 0.0% 0.0% Pearls 199 1,828 57 112 40 70.2% 17 29.8% 0.0% 0.0% Cellular Telephone Equipment & Supplies 10,64 132 56 114 36.07% 16 28.6% 0.0% 0.0%	Pumps - Service & Repair	1,108					61.7%			2	3.3%
Pardon Services 10.468 134 58 109 35 6.03% 2.02 34.5% 3.5% Holding Companies 629 1,055 5.58 109 33 56.9% 2.55 34.1% 0.0% Wheel Chairs 6.3% 1.12 35 61.4% 31.6% 3.6% <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td>56.7%</td><td></td><td></td><td>0</td><td></td></t<>							56.7%			0	
Holding Companies 669 1,055 58 109 33 56.9% 25 43.1% 00.0% Wheel Chairs 436 1,276 57 112 35 61.4% 18 31.6% 0.0% Pearls 11,828 57 112 40 70.2% 17 29.8% 0.0% Cellular Telephone Equipment & Supplies 10,64 132 56 114 34 60.7% 16 28.6% 0.0%										1	1.7%
Wheel Chairs 436 1,276 57 112 35 61.4% 18 31.6% 4 7.0% Pearls 159 1,828 57 112 40 70.2% 17 29.8% 00% 0.0% Cellular Telephone Equipment & Supplies 10,64 132 56 114 34 60.7% 16 28.6% 61.0% 10.7%										3	
Pearls 159 1,828 57 112 40 70.2% 17 29.8% 00 0.0% Cellular Telephone Equipment & Supplies 10,64 132 56 114 34 60.7% 16 28.6% 60.0% 10.7%							56.9%		43.1%	0	0.0%
Cellular Telephone Equipment & Supplies 10,644 132 56 114 34 60.7% 16 28.6% 66 10.7%							61.4%		31.6%	4	7.0%
	Pearls						70.2%	17	29.8%	0	0.0%
		10,644					60.7%		28.6%	6	10.7%
	Chinese Food Products		2,395	56	114	24		28	50.0%	4	7.1%
Audio-Visual Equipment - Service & Repair 870 899 55 116 54 98,2% 1 1.8% 0 0.0%							98.2%	1	1.8%	0	0.0%
Energy Service Companies 3,735 331 54 117 47 87.0% 7 13.0% 0 0.0%	Energy Service Companies	3,735	331	54	117	47	87.0%	7	13.0%	0	0.0%

Industry Classification	Inquiries	Rank by	Complaints	Rank By	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Insurance - Workers Compensation	. 86	Inquiries 2,197	. 53	Complaint 118	49	92.5%	. 3	5.7%	. 1	1.9%
Drying Equipment - Industrial	13	3,011	53	118	39	73.6%	9	17.0%	5	9.4%
Emergency Response Systems - Personal	7	3,174	53	118	53	100.0%	0	0.0%	0	0.0%
Office Supplies	6,366	216	51	121	31	60.8%	7	13.7%	13	25.5%
Language Schools	2,287	503	51	121	33	64.7%	9	17.6%	9	17.6%
Vending Machines - Supplies & Parts	55	2,409	51		41	80.4%	9	17.6%	- 1	2.0%
Real Estate Consultants	2,200	516	50	124	39	78.0%	11	22.0%	0	0.0%
Marble - Natural	464	1,233	50	124		48.0%	25		1	2.0%
Pianos - Restoration & Refinishing	61	2,359	50	124	41	82.0%	9	18.0%	0	0.0%
Locks - Wholesale & Manufacturers	51		50	124	27	54.0%	22	44.0%	1	2.0%
Welding Equipment - Repair	244	1,582	49		24	49.0%	21	42.9%	4	8.2%
Pipe Joint Compounds	5	3,260	49		30	61.2%	17	34.7%	2	4.1%
House & Building Movers	1,863	5,200	48		25	52.1%	22		1	2.1%
Logging Companies	540	1,141	48	130	31	64.6%	17	35.4%	0	0.0%
Boarding - Horses	34	2,628	45		24	53.3%	20	44.4%	1	2.2%
Pies	4	3,294	45		22	48.9%	20	44.4%	3	6.7%
Attorneys & Lawyers - Divorce	854	911	44		30	68.2%	10	22.7%	4	9.1%
Social Service Organizations	535	1,145	44	134	26	59.1%	10		2	4.5%
Home Repair & Maintenance	158	1,143	43	134	27	62.8%	16	36.4%	0	4.5%
X-Ray Apparatus & Supplies	40	2,548	43		36	83.7%	10	14.0%	1	2.3%
Financial Services	30,366	2,548	43		23	54.8%	19	45.2%	1	0.0%
Advertising - Telephone	991	844	42	130	33	82.5%	15	45.2%	1	2.5%
Laminations - Plastic, Paper	150	1,877	40	139	20	50.0%	17	42.5%	-	7.5%
Deck Cleaning & Sealing	7	3,174	40	139	39	97.5%	1	2.5%	0	0.0%
Cabinet Equipment & Supplies	109	2,058	39	142	27	69.2%	12		0	0.0%
Compliance Consulting	43		39	142	19	48.7%	20	51.3%	0	0.0%
Anodizing	16	_)==	39	142	25	48.7%	14		0	0.0%
Batteries - Dry Cell - Wholesale & Manufacturers	826	926	38	145	35	92.1%	3	7.9%	0	0.0%
Waterproofing Materials	264	1,541	38	145	26	68.4%	10	26.3%	2	5.3%
Hospitals	245	1,541	38	145	13	34.2%	21	55.3%	4	10.5%
Generators - Steam	98		38		36	94.7%	21	5.3%	0	0.0%
Ouarries	52	2,123	38	145	33	86.8%	5	13.2%	0	0.0%
Housewares - Wholesale & Manufacturers	123	2,430	37	150	29	78.4%	8	21.6%	0	0.0%
Packing & Crating Service	113	2,000	37	150	26	70.3%	11	29.7%	0	0.0%
Infrared Inspection	37	2,589	37	150	28	75.7%	9	24.3%	0	0.0%
Antiques - Reproductions	24		37	150		59.5%	15		0	0.0%
Ground Maintenance	8	3,137	37	150	14	37.8%	12	32.4%	11	29.7%
Table Tennis Equipment	8	3,137	37	150	28	75.7%		21.6%	1	23.7%
Janitor Service	19,731	67	36	156	19	52.8%	15		2	5.6%
Coin Dealers, Supplies	2,209	513	36	156	28	77.8%		13.9%		8.3%
Dolls - Retail	249	1,571	36	156	24	66.7%	11		- 1	2.8%
Oil Well Equipment & Supplies	239	1,596	36	156	33	91.7%	2	5.6%	1	2.8%
Copyright Service	50	2,454	36	156	12	33.3%	20	55.6%	4	11.1%
Clocks - Wholesale & Manufacturers	17		36	156	24	66.7%	10	27.8%	2	5.6%
Internet Cafes	4	3,294	36	156	27	75.0%	9	25.0%	0	0.0%
Retirement & Life Care Communities & Homes	2,610	456	35		9	25.7%	15		11	31.4%
Gold Buyers	1,997	556	35	163	18	51.4%	15	42.9%	2	5.7%
Video Games - Service & Repair	509	1,181	35	163	33	94.3%	2	5.7%	0	0.0%
Drilling & Boring Equipment & Supplies	82	2,225	35	163	32	91.4%	3	8.6%	0	0.0%
Trailer Storage	235	1,604	34		21	61.8%	12		1	2.9%
Computers - Graphics	234	1,609	34	167	31	91.2%	3	8.8%	0	0.0%
Stair Lifts	85		34	167	18	52.9%	15	44.1%	1	2.9%
Alfalfa & Alfalfa Products	1	3,483	34		24	70.6%	10		0	0.0%
Signs - Photoluminescent	1	3,483	34	167	23	67.6%	9	25.4%	2	5.9%
Water Heaters - Repairing	558	1,119	33		29	87.9%	4	12.1%	0	0.0%
Tile & Marble	407	1,119	33	172	29	87.9%	4	12.1%	0	0.0%
Bottles - Used	96	2,134	33	172	20	60.6%	12	36.4%	1	3.0%
Fiber Glass Materials	35		33		19	57.6%	12	42.4%	1	0.0%
Toy Manufacturers Supplies	31	2,012	33		-	60.6%	13	39.4%	0	0.0%
	51	2,005	33	1/2	20	00.0%	13	59.4%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Credit Reporting Agencies	4,294	295	32	177	31	96.9%	1	3.1%	0	0.0%
Office Furniture & Equipment - Used	320	1,442	32	177	24	75.0%	7	21.9%	1	3.1%
Solar Energy Equipment & Systems Manufacturing & Distribution	173	1,787	32	177	28	87.5%	4	12.5%	0	0.0%
Hydroseeding	88	2,184	32	177	19	59.4%	13	40.6%	0	0.0%
Boxes - Plastic & Transparent	57	2,387	32	177	17	53.1%	15	46,9%	0	0.0%
Grain Elevators - Equipment & Supplies	19		32		24	75.0%	8	25.0%	0	0.0%
Sculptors Equipment & Supplies	11	7-	32	177	27	84.4%	5	15.6%	0	0.0%
Fireplaces	10,427	136	31	184	21	67.7%	9	29.0%	1	3.2%
Travel & Moving Services	1,479	676	31	184	13	41.9%	17	54.8%	1	3.2%
College Savings Plans	379	1,349	31		15	48.4%	16	51.6%	0	0.0%
Landscape Architects	4,376	292	30	187	14	46.7%	16	53.3%	0	0.0%
Swimming Pools - Private	275	1,514	30	187	10	33.3%	19	63.3%	1	3.3%
Cleaners & Dyers Equipment & Supplies	72	2,297	30		4	13.3%	6	20.0%	20	
Housing Authorities	60		30	187	18	60.0%	12	40.0%	0	0.0%
Encyclopedias	4	3,294	30	187	26	86.7%	4	13.3%	0	0.0%
Hampers - Wholesale & Manufacturers	1	3,483	30	187	19	63.3%	8	26.7%	3	10.0%
Baths - Equipment & Supplies	1,107	790	29	193	20	69.0%	8	27.6%	1	3.4%
Alcoholism Info & Treatment Centers	176	1,772	29		25	86.2%	4	13.8%		0.0%
Plaster	112	2,038	29		16	55.2%	11	37.9%	2	6.9%
Bags - Plastic	53		29	193	29	100.0%	0	0.0%	0	0.0%
Mortgage Brokers	27,571	40	28	193	13	46.4%	13	46.4%	2	7.1%
Telephone Communications	7,461	192	28	197	21	75.0%	7	25.0%	0	0.0%
Auto Race Cars	371	1,364	28	197	3	10.7%	25	89.3%	0	0.0%
Tile Sales	320	1,442	28		24	85.7%	4	14.3%	0	0.0%
Vinyl Decking	238	1,598	28		15	53.6%	12	42.9%	1	3.6%
Fishing Charters	226	1,632	28		23	82.1%		17.9%	- 0	0.0%
Yarn - Retail	91		28		4	14.3%	24	85.7%	0	0.0%
Square Dance Apparel	2	3,399	28	197	19	67.9%	9	32.1%	0	0.0%
Attorneys & Lawyers - Criminal	258	1,553	27	205	15	55.6%	11	40.7%	1	3.7%
Home Demonstrations	216	1,658	27	205	14	51.9%	11	40.7%	2	7.4%
Leather	70	2,308	27	205	20	74.1%	7	25.9%	-	0.0%
Court Reporters	26		27		26	96.3%	1	3.7%	0	0.0%
Womens Apparel - Wholesale & Manufacturers	6	3,210	27	205	8	29.6%	19	70.4%	0	0.0%
Turbines	3	3,347	27	205	20	74.1%	7	25.9%	0	0.0%
Patio, Porch & Deck Enclosures	10,410	138	26	203	26	100.0%	0	0.0%	0	0.0%
Moldings	715	997	26	211	20	76.9%	6	23.1%	0	0.0%
Cleaning Supplies	508	1,183	26		24	92.3%	2	7.7%	0	0.0%
Sportswear - Wholesale & Manufacturers	380	1,105	26		23	88.5%	3	11.5%	0	0.0%
Mortgage Bankers	375	1,347	26		17	65.4%	8	30.8%	1	3.8%
Telecommunication Equipment & Systems Service & Repair	226	1,632	26	211	13	50.0%	12	46.2%	1	3.8%
Ship Brokers	137	1,032	26	211	15	57.7%	11	42.3%	1	0.0%
Vibration Control	15	2,956	26	211	16	61.5%	10	38.5%	0	0.0%
Insurance - Auto	3,129	379	25	219		24.0%	19	76.0%	0	0.0%
Contractor - Spray Foam Insulation	1,286	720	25		8	32.0%	10	40.0%	7	28.0%
Services - General	928	872	25		17	68.0%	8	32.0%	,	28.0%
Adhesives & Glues	93	2.151	25		20	80.0%	5	20.0%	0	0.0%
Furniture Manufacturers Equipment & Supplies	43		25	219	16	64.0%	9	36.0%	0	0.0%
Mirrors - Resilver	27		25	219	10	56.0%	8	32.0%	3	12.0%
Beer, Ale, Wine & Spirits Service	13		25	219	18	72.0%	6	24.0%	1	4.0%
Recycling - Metal	15	3,347	25		10	32.0%	17	68.0%	1	4.0%
Terra Cotta	3	3,347	25		8		17		2	8.0%
Fur Skin Dealers & Brokers	2	3,347	25		25	24.0% 100.0%	17	68.0% 0.0%	2	0.0%
Home Health Services	10,369	3,399	23	219	23	87.5%	2	12.5%	0	0.0%
Coupon Book Promotions	10,369 826	926	24	229	21	95.8%	1	4.2%	0	0.0%
Insurance - Accident & Health	826 595	1,082	24	229	12		11		0	
Foresters - Consulting	393	1,082	24	229	21	50.0% 87.5%		45.8% 12.5%	1	4.2%
Foresters - Consulting Fingerprinting - Live Scan	378 240		24	229	10		14		0	0.0%
Beads	240 194	1,594	24	229	10	41.7%	14	58.3%	0	0.0%
Beads Wood Technologists	194	1,717	24		16	66.7%	/	29.2%	1	4.2%
moou recimologista	132	1,954	24	229	14	58.3%	5	20.8%	5	20.8%

Industry Classification	Inquiries	Rank by	Complaints	Rank By	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Pyramid Companies	. 118	Inquiries 2,018	. 24	Complaint 229	22	91.7%	. 1	4.2%	. 1	4.2%
Picture Frames - Restore & Repair	90	2,168	24	229	18	75.0%	5	20.8%	1	4.2%
Water Skiing Equipment & Supplies	8	3,137	24	229	24	100.0%	0	0.0%	0	0.0%
Bottle Caps & Seals	1	3,483	24	229	19	79.2%	5	20.8%	0	0.0%
Gas - Propane	3,123	380	23	240	17	73.9%	6	26.1%	0	0.0%
Recreational Vehicles - Storage	397	1,318	23	240	19	82.6%	4	17.4%	0	0.0%
Legal Information Services	367	1,376	23	240	12	52.2%	11	47.8%	0	0.0%
Vehicle Transport Services	159	1,828	23	240	14	60.9%		34.8%	1	4.3%
Radiotelephone Communications - Common Carrier	53	2,421	23	240	12	52.2%	10		1	4.3%
Vacuum Cleaners - Supplies & Parts	51	2,446	23	240	11	47.8%	9	39.1%	3	13.0%
Maps - Publishers & Distributors	31	2,665	23	240	12	52.2%	11	47.8%	0	0.0%
Springs - Coil, Flat - Distributors & Manufacturing	3	3,347	23	240	23	100.0%	0	0.0%	0	0.0%
Work-At-Home Companies	10,426	137	22	248	15	68.2%	7	31.8%	0	0.0%
Photographers - Portrait	4,722	277	22	248	17	77.3%	5	22.7%	0	0.0%
Auto Parts & Supplies - Used & Rebuilt	3,337	362	22	248	15	68.2%	5	22.7%	2	9.1%
Rehabilitation Services	1,957	571	22	248	12	54.5%	9	40.9%	1	4.5%
Investment Seminars	1,504	670	22	248	15	68.2%	7	31.8%	1	4.5%
Guns - Air, BB and Pellet	824	928	22	240	20	90.9%	1	4.5%	1	4.5%
Outlets - Stores, Factory, Mills	357	1,388	22	240	20	40.9%	11	4.3%	2	4.5% 9.1%
Race Tracks	125	1,588	22	248	20	90.9%		9.1%	1	9.1%
Plaques	51	2,446	22	240	20	40.9%	11		3	9.1%
Fax Equipment & Systems	34	2,628	22	248	11	50.0%	9	40.9%	2	9.1%
Autograph Dealers	30	2,683	22	248	18	81.8%	4	18.2%	2	0.0%
Robots	50	3,137	22	248	22	100.0%		0.0%	0	0.0%
Medical Equipment & Supplies	2,807	428	21	240	14	66.7%	7	33.3%	0	0.0%
Health & Diet Food Products - Wholesale & Manufacturing	2,017	548	21	260		42.9%	12		0	0.0%
Ear & Body Piercing	864	904	21	260	6	28.6%	12		0	0.0%
Box Manufacturers Equipment & Supplies	138	1,915	21	260	21	100.0%	10	0.0%	0	0.0%
Cleaning Supplies by Internet	89	2,177	21	260	8	38.1%	13	61.9%	0	0.0%
Model Makers	1	3,483	21	260	16	76.2%		23.8%	0	0.0%
Nets & Netting	- 1	3,483	21	260		52.4%	9	42.9%	1	4.8%
Auto Dealers - Used Cars	167,338	3,403	20	267	11	55.0%	9	45.0%	1	4.8%
Travel Agencies & Bureaus	56,468	23	20	267		0.0%	12	43.0%	8	40.0%
Hair Removal - Laser & Electrolysis	7,898	183	20	267	5	25.0%	12		3	40.0%
Genealogy Services	885	888	20	267	15	75.0%	5	25.0%	9	0.0%
Nurses	328	1,428	20	267	15	75.0%	5	25.0%	0	0.0%
Work Clothes - Retail	258	1,553	20	267	16	80.0%	4	20.0%	0	0.0%
Land Clearing & Leveling	176	1,555	20	267	12	60.0%		40.0%	0	0.0%
Wine Storage Equipment	175	1,780	20	267	18	90.0%	1	5.0%	1	5.0%
Mining Companies	132	1,954	20	267	20	100.0%	-	0.0%		0.0%
Sewer Pipe	74	2,286	20	267	16	80.0%	4	20.0%	0	0.0%
Elevator Installation	69	2,280	20	267	10	60.0%	-	30.0%	3	10.0%
Concert Halls	58	2,310	20	267	11	55.0%	9	45.0%	1	0.0%
Labels - Plastic, Metal, Foil	22	2,377	20	267	15	75.0%	3	45.0%	3	10.0%
Plants - Wholesale	22	2,817	20	267	17	85.0%	3	15.0%	2	0.0%
Motion Picture Laboratories	1	3,483	20	267	17	85.0%	3	15.0%	0	0.0%
Event Center	1	3,483	20	267	17	0.0%	11		9	45.0%
Concrete Contractors	57,274	22	19	283	7	36.8%	11		, 0	45.0%
Auto Driving School	2,736	439	19	283	13	68.4%		31.6%	0	0.0%
Timeshare Companies	2,080	536	19	283	13	15.8%	16	84.2%	0	0.0%
Market Survey Companies	2,030	530	19	283	17	89.5%	10	0.0%	0 ว	10.5%
Advertising - Newspaper	950	861	19	283	11	57.9%	7	36.8%	1	5.3%
Fire Protection Contractor	469	1,227	19	283	13	68.4%	, ,	31.6%	1	0.0%
Buildings - Pole & Post Frame	300	1,227	19	283	17	89.5%	0 7	10.5%	0	+
Water Works Contractors	158	1,463	19	283	17 E	31.6%	12		1	0.0%
Warehouses - Cold Storage	158	1,834	19	283	13	31.6%	12	63.2% 31.6%	1	5.3%
Warehouses - Cold Storage Wood Turning	152	1,865	19	283	13		16		0	
Motion Picture Producers & Studios	125	2,038	19	283	5	15.8%	10	84.2%	0	0.0%
Bicycles - Wholesale & Manufacturers	112	2,038	19	283		26.3%	14	73.7%	0	0.0%
provides wholesake & Planulacturers	111	2,045	19	263	8	42.1%	11	57.9%	U	0.0%

Industry Classification	Inquiries	Rank by	Complaints	Rank By	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Reptiles	108	Inquiries 2,065	19	Complaint 283	0	0.0%	1	5.3%	18	94.7%
Motorcycle Riding Instruction	105	2,005	19	283	11	57.9%	8	42.1%	10	94.7%
Fraternal Organizations	97	2,085	19	283	8	42.1%	11	57.9%	0	0.0%
Canvas - Wholesale & Manufacturers	22	2,120	19	283	14	73.7%	5	26.3%	0	0.0%
Cheerleading Instruction	16	2,934	19	283	14	73.7%		26.3%	0	0.0%
Fairgrounds	10	3,210	19	283	11	57.9%	8	42.1%	0	0.0%
Moving & Storage Company	23,840	5,210	19	301	7	38.9%	11		0	0.0%
Manufacturers & Producers	10,458	135	18	301	16	88.9%	1	5.6%	1	5.6%
Brake Service	4,119	309	18	301	10	55.6%	5	27.8%	3	16.7%
Roofing Materials	3,080	384	18	301	18	100.0%	0	0.0%	0	0.0%
Cosmetics & Perfumes - Retail	1,556	653	18	301	13	72.2%	5	27.8%	0	0.0%
Air Quality Service	657	1,040	18	301	6	33.3%	11	61.1%	1	5.6%
Stump Removal & Grinding	234	1,609	18	301	13	72.2%	4	22.2%	1	5.6%
Legal Clinics	147	1,887	18	301	10	55.6%	8	44.4%	0	0.0%
Insurance Services - Commercial	129	1,969	18	301	16	88.9%	2	11.1%	0	0.0%
Fences - Rental	111	2,045	18	301	6	33.3%	11	61.1%	1	5.6%
Envelopes - Wholesale & Manufacturers	85	2,043	18	301	12	66.7%	5	27.8%	1	5.6%
Gutters & Downspouts	23,747	55	10	312	13	76.5%	4	23.5%	0	0.0%
Modular Homes	2,009	551	17	312	12	70.6%	5	29.4%	0	0.0%
Food - Sales & Delivery	510	1,176	17	312	5	29.4%	12	70.6%	0	0.0%
Estheticians	467	1,230	17	312	9	52.9%	7	41.2%	1	5.9%
Smokers Information & Treatment	317	1,445	17	312	13	76.5%	4	23.5%	0	0.0%
Contractors - Gutters	283	1,496	17	312	16	94.1%	1	5.9%	0	0.0%
Wool	35	2,612	17	312	16	94.1%	1	5.9%	0	0.0%
Beer Dispensing & Cleaning Equipment - Repair	16	2,934	17	312	13	76.5%	4	23.5%	0	0.0%
Crankshaft Grinding	15	2,956	17	312	9	52.9%	7	41.2%	1	5.9%
Pianos - Parts	11	3,057	17	312	8	47.1%	g	52.9%	0	0.0%
Variety Store Merchandise - Wholesale	1	3,483	17	312	0	0.0%	15	88.2%	2	11.8%
Appraisers	1,818	595	16	323	5	31.3%	11	68.8%	0	0.0%
Aircraft Ferrying & Transporting Service	136	1,932	16	323	12	75.0%	4	25.0%	0	0.0%
Smelters & Refiners - Precious Metals	28	2,714	16	323	4	25.0%	12		0	0.0%
Machinery Movers & Erectors	24	2,779	16	323	13	81.3%	3	18.8%	0	0.0%
Burglar Alarm Systems - Dealers, Monitoring & Service	29,377	39	15	327	6	40.0%	g	60.0%	0	0.0%
Excavating Contractors	24,148	53	15	327	4	26.7%	g	60.0%	2	13.3%
Schools - Business & Vocational	14,983	92	15	327	12	80.0%	2	13.3%	1	6.7%
Marine Sales & Service	2,593	459	15	327	11	73.3%	4	26.7%	0	0.0%
Sales Lead Generation	1,227	743	15	327	5	33.3%	10	66.7%	0	0.0%
Insulation Materials	940	866	15	327	5	33.3%	g	60.0%	1	6.7%
Title Companies & Agents	313	1,450	15	327	9	60.0%	6	40.0%	0	0.0%
Scooters - Medical	233	1,611	15	327	3	20.0%	g	60.0%	3	20.0%
Horseshoe Equipment & Supplies	186	1,745	15	327	15	100.0%	C	0.0%	0	0.0%
Package Design & Development	166	1,806	15	327	10	66.7%	5	33.3%	0	0.0%
Heat Treating - Metal	107	2,076	15	327	12	80.0%	3	20.0%	0	0.0%
Steam Bath Equipment & Supplies	77	2,260	15	327	0	0.0%	15	100.0%	0	0.0%
Fire Hydrants	71	2,304	15	327	9	60.0%	5	33.3%	1	6.7%
Honey	60	2,365	15	327	1	6.7%	13	86.7%	1	6.7%
Kite Boarding	50	2,454	15	327	9	60.0%	6	40.0%	0	0.0%
Fiberglass - Fabrication & Repair	40	2,548	15	327	10	66.7%	4	26.7%	1	6.7%
Candy & Confectionery Brokers	17	2,915	15	327	7	46.7%	6	40.0%	2	13.3%
Music Arrangers & Composers	13	3,011	15	327	4	26.7%	11	73.3%	0	0.0%
Girls Apparel	1	3,483	15	327	12	80.0%	3	20.0%	0	0.0%
Physicians & Surgeons - Pediatrics	1	3,483	15	327	5	33.3%	10	66.7%	0	0.0%
Sundials	1	3,483	15	327	11	73.3%	2	13.3%	2	13.3%
Milling Machines	0	3,598	15	327	9	60.0%	3	20.0%	3	20.0%
Coupon Services	10,597	133	14	349	7	50.0%	6	42.9%	1	7.1%
Advertising Agencies & Counselors	5,408	247	14	349	10	71.4%	3	21.4%	1	7.1%
Taxes - Consultants & Representatives	4,845	273	14	349	10	71.4%	4	28.6%	0	0.0%
Beds - Retail	3,928	322	14	349	7	50.0%	6	42.9%	1	7.1%
Wedding Supplies & Services	3,858	326	14	349	14	100.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Dog Breeders	3,694	336	14	Complaint 349	9	64.3%	4	28.6%	1	7.1%
Rental Service Stores & Yards	3,197	372	14	349	13	92.9%	1	7.1%	0	0.0%
Pet Exercising Service	1,349	711	14	349	7	50.0%	7	50.0%	(0.0%
Storm Windows & Doors	854	911	14	349	5	35.7%	9	64.3%	0	0.0%
Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	558	1,119	14	349	10	71.4%	4	28.6%	0	0.0%
Convention Services & Facilities	515	1,119	14	349	7	50.0%		50.0%	0	0.0%
Home Health Services - Skilled	463	1,235	14	349	10	71.4%	4	28.6%	C C	0.0%
Welcome ServiceFor Newcomers	368	1,374	14	349	8	57.1%	6	42.9%	C C	0.0%
Masonry Panels - Prefabricated	322	1,438	14	349	8	57.1%	6	42.9%	0	0.0%
Cabinet Refinishers	311	1,456	14	349	11	78.6%	3	21.4%	((0.0%
Tire Retread & Repair - Equipment & Supplies	179	1,454	14	349	13	92.9%	0	0.0%	1	7.1%
Hardware - Wholesale & Manufacturers	166	1,703	14	349	15	64.3%	0	28.6%	1	7.1%
Tools - Cutting	100	1,800	14	349	7	50.0%	-	42.9%	1	7.1%
Containerized Freight Service	110	2,052	14	349	,	64.3%	1	7.1%	1	28.6%
Bath Liners	110	2,032	14	349	, ,	57.1%	-	35.7%	1	7.1%
Solar Energy Research & Development	1/	3,137	14	349	8		5		1	
Wallboard & Plasterboard	0	,	14	349	11	57.1% 78.6%	0	42.9%		0.0%
Waliboard & Plasterboard Business Processing Optimization	2	3,399 3,483	14	349 349	11		3	21.4%		0.0%
Steel Fabricators	1,153		14	349	10	71.4%	4	28.6%	l	0.0%
Steel Fabricators Engines - Fuel Injection Service & Parts	1,153 891	773 883	13	372	10	53.8%	0	46.2%		0.0%
		935		372		76.9%	3	23.1%	ŭ	0.0%
Golf Courses - Public Wheelchair & Disability Transportation	813 678	1,020	13	372	10	76.9%	0	0.0%	3	23.1%
	247	1,020	13	372	1	53.8%	6	46.2%	ŭ	0.0%
Administrative Services				372	6	46.2%	/	53.8%	U	0.0%
Foot Appliances	232 229	1,612	13	372	10	23.1%	5	38.5%	5	38.5%
Oxygen		1,624			10	76.9%	1	7.7%	2	15.4%
Children's Play Programs Instruction	156	1,845	13	372	4	30.8%	9	69.2%	ŭ	0.0%
Skylights - Distributors	124	1,996	13	372	10	76.9%	3	23.1%	U	0.0%
Food ServiceManagement	117	2,027	13	372	g	69.2%	4	30.8%	U	0.0%
Glass Coating & Tinting Materials	113	2,035	13	372	8	61.5%	5	38.5%	ŭ	0.0%
Church Supplies	87	2,192	13	372	10	76.9%	3	23.1%	U	0.0%
Auto Sunroofs	68	2,313	13	372	13	100.0%	0	0.0%	U	0.0%
Fur Cleaning & Dyeing - Retail	68	2,313	13	372	8	61.5%	5	38.5%	C	0.0%
Spray On Siding	22	2,817	13	372	6	46.2%	6	46.2%	1	7.7%
Knitting Instruction	19	2,877	13	372	8	61.5%	3	23.1%	2	15.4%
Wall Cleaning	11	3,057	13	372	10	76.9%	3	23.1%	U	0.0%
Pool Tables Sales	8	3,137	13	372	7	53.8%	4	30.8%	2	15.4%
Steamship Companies	5	3,260	13	372	6	46.2%	/	53.8%	U	0.0%
Chemical Milling	2	3,399	13	372	5	38.5%	8	61.5%	C	0.0%
Oil Well Fishing Tools	1	3,483	13	372	/	53.8%	6	46.2%	U	0.0%
Wire Harnesses - Electrical	1	3,483	13	372	5	38.5%	7	53.8%	1	7.7%
Shutters	1,473	678	12	394	9	75.0%	3	25.0%	C	0.0%
Public Utility Consultants	813	935	12	394	9	75.0%	3	25.0%	C	0.0%
Occupational Health - Nursing Services	767	962	12	394	6	50.0%	5	41.7%	1	8.3%
Ice Cream & Frozen Desserts - Dealers	488	1,199	12	394	4	33.3%	8	66.7%	C	0.0%
Entertainment Bureaus	458	1,241	12	394	9	75.0%	3	25.0%	C	0.0%
Audio-Visual Production Services	418	1,299	12	394	7	58.3%	5	41.7%	C	0.0%
Telephone Pre-Paid Card Sales & Distribution	288	1,490	12	394	6	50.0%	6	50.0%	C	0.0%
Cooking Instruction	97	2,128	12	394	1	8.3%	1	8.3%	10	83.3%
Trucks - Forklifts	82	2,225	12	394	7	58.3%	5	41.7%	0	0.0%
Rendering Companies	72	2,297	12	394		75.0%	3	25.0%	C	0.0%
Motion Picture Film Distributors & Exchange	53	2,421	12	394	12	100.0%	0	0.0%	C	0.0%
Contractor - Hauling	21	2,841	12	394	12	100.0%	0	0.0%	C	0.0%
Geographers	20	2,858	12	394	4	33.3%	8	66.7%	C	0.0%
Lawn Tractor Dealers	3	3,347	12	394	11	91.7%	1	8.3%	C	0.0%
Wood Preservatives	3	3,347	12	394	8	66.7%	4	33.3%	C	0.0%
Apprenticeship Programs	2	3,399	12	394	10	83.3%	2	16.7%	C	0.0%
Auto Repair & Service	126,496	7	11	410	5	45.5%	6	54.5%	C	0.0%
Garden Centers	3,075	386	11	410	6	54.5%	5	45.5%	0	0.0%
Agricultural Services	2,058	544	11	410	0	0.0%	11	100.0%	C	0.0%

Industry Classification	Inquiries	Rank by	Complaints	Rank By	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Lawn Mowers	1,279	Inquiries 722	. 11	Complaint 410	4	36.4%	2	18.2%	5	45.5%
Luggage - Retail	1,242	732	11	410	7	63.6%	4	36.4%	0	0.0%
Boat Builders	1,240	736	11		5	45.5%	6	54.5%	0	0.0%
Business Opportunity Companies	966	854	11		3	27.3%	8	72.7%	0	0.0%
Computers - Wholesale & Manufacturers	851	915	11		8	72.7%	3	27.3%	0	0.0%
Fertilizers	514	1,170	11		4	36.4%	7	63.6%	0	0.0%
Ceramic Products - Decorative	300	1,463	11	410	8	72.7%	3	27.3%	0	0.0%
Power Transmission Equipment	246	1,403	11		5	45.5%	4	36.4%	2	18.2%
Parcel Post Assembly Service	182	1,753	11		11	100.0%	0	0.0%	0	0.0%
Clinics - Pain Management	171	1,791	11		5	45.5%	6	54.5%	0	0.0%
Campers - Supplies & Parts	137	1,920	11		11	100.0%	0	0.0%	0	0.0%
Fashion Designers	134	1,920	11	_	9	81.8%	1	9.1%	1	9.1%
Bridal & Millinery Supplies	56		11		9	81.8%		18.2%	0	0.0%
Computers - Forensics	53	2,393	11	410	8	72.7%	2	27.3%	0	0.0%
Filing Equipment, Systems & Supplies	27	2,421	11		5	45.5%	5	54.5%	0	0.0%
	25		11				2		0	1
Environmental Testing & Consulting	17	,	11		9	81.8%	2	18.2%	0	0.0%
Computers - Programming Carburetors	1/	_)0 _0	11		4	36.4%	/	63.6%	0	0.0%
	8	3,137			8	72.7%	2	18.2%	1	9.1%
Glass - Broken	6	3,210	11		6	54.5%	5	45.5%	0	0.0%
Steam Traps	3	3,347			10	90.9%	1	9.1%	U	0.0%
Helicopters - Charter, Rent & Lease	2	3,399	11	410 410	8	72.7%	3	27.3%	0	0.0%
Stencil Cutting Machines	2	3,399	11		/	63.6%	4	36.4%	0	0.0%
Employee Assistance Programs	1	3,483	11	410	5	45.5%	5	45.5%	1	9.1%
Plumbers	152,513	5	10		-	80.0%	2	20.0%	0	0.0%
Pest Control Services	32,939	34	10		4	40.0%	6	60.0%	0	0.0%
Nanny Service	4,947	264	10		8	80.0%	2	20.0%	0	0.0%
Fence - Sales, Service & Contractors	2,688	444	10		6	60.0%	4	40.0%	0	0.0%
Sod & Sodding Service	1,434	688	10	436	6	60.0%	4	40.0%	0	0.0%
Copiers & Copier Supplies	544	1,136	10	436	9	90.0%	1	10.0%	0	0.0%
Television Stations & Broadcast Companies	415	1,302	10		7	70.0%	3	30.0%	0	0.0%
Millwrights	316	1,446	10			40.0%	6	60.0%	0	0.0%
House Cleaning Equipment & Supplies	230	1,619	10		9	90.0%	1	10.0%	0	0.0%
Water Heaters - Wholesale & Manufacturers	174	1,784	10		8	80.0%	2	20.0%	0	0.0%
Recording Studio Equipment	169	1,796	10		8	80.0%	2	20.0%	0	0.0%
Billiard Parlors	145	1,891	10		5	50.0%	5	50.0%	0	0.0%
Tools - Pneumatic	145	1,891	10		7	70.0%	3	30.0%	0	0.0%
Attorneys & Lawyers - Mediation & Arbitration	78	2,258	10	436	8	80.0%	2	20.0%	0	0.0%
Shipping Masters	58	2,377	10			70.0%	2	20.0%	1	10.0%
Gas Burners	45	2,496	10	436	6	60.0%	2	20.0%	2	20.0%
Pipe & Boiler Covering Contractors	36	_)==	10		2	20.0%	7	70.0%	1	10.0%
Ore	31	,	10	436	3	30.0%	7	70.0%	0	0.0%
Boutique - Battling Cancer Related Products	29	2,695	10		6	60.0%	4	40.0%	0	0.0%
Stenographers - Public	18	_)00 _	10	436	7	70.0%	3	30.0%	0	0.0%
Bar Supplies	13		10		9	90.0%	1	10.0%	0	0.0%
Blood Banks & Centers	10	3,092	10			70.0%	3	30.0%	0	0.0%
Name Plates	9	3,114	10	436	7	70.0%	2	20.0%	1	10.0%
Heaters - Automotive	7	3,174	10	436	10	100.0%	0	0.0%	0	0.0%
Hospices	5	3,260	10	436	9	90.0%	1	10.0%	0	0.0%
Condiments & Sauces	4	3,294	10	436	3	30.0%	2	20.0%	5	50.0%
Tools - Hydraulic	3	3,347	10	436	9	90.0%	1	10.0%	0	0.0%
Hearing Aids Parts & Repairing	2	3,399	10	436	5	50.0%	5	50.0%	0	0.0%
Gasoline Additives - Manufacturers & Distributors	1	3,483	10	436	7	70.0%	2	20.0%	1	10.0%
Lawn Maintenance	48,106	26	9	465	7	77.8%	2	22.2%	0	0.0%
Nail Salons	12,855	113	9	465	5	55.6%	4	44.4%	0	0.0%
Siding Materials	3,101	382	9	465	5	55.6%	4	44.4%	0	0.0%
Health & Fitness Program Consultants	2,969	402	9	465	5	55.6%	4	44.4%	0	0.0%
Manufactured Homes - Dealers	1,472	679	9	465	5	55.6%	1	11.1%	3	33.3%
Manufactured Homes Distributors & Manufacturers	1,261	727	9	465	9	100.0%	0	0.0%	0	0.0%
Tile - Non-Ceramic - Contractors & Dealers	904	879	9	465	5	55.6%	4	44.4%	0	0.0%
	504	0/9	,	105	5	JJ.0%	-	44.4%	0	0.0%

Industry Classification	Inquiries	Rank by	Complaints	Rank By	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Wheel Alignment, Frame & Axle Service - Auto	864	Inquiries 904	. 9	Complaint 465	. 4	44.4%	. 4	44.4%	. 1	11.1%
Online Travel Agency	844	918	9	465	0	0.0%	9	100.0%	0	0.0%
Furniture - Used	815	934	9	465	7	77.8%	0	0.0%	2	22.2%
Roof Decks	620	1,062	9	465	4	44.4%	5	55.6%	0	0.0%
Video Equipment - Service & Repair	578	1,002	9	465	4	44.4%	4	44.4%	1	11.1%
Banking Services	549	1,126	9	465	6	66.7%	3	33.3%	0	0.0%
Boating Instruction	313	1,450	9	465	6	66.7%	2	22.2%	1	11.1%
Towers	310	1,450	9	465	9	100.0%	0	0.0%	0	0.0%
Online Publications	249	1,437	9	465	5	55.6%	3	33.3%	1	11.1%
Fingerprinting	188	1,738	9	465	6	66.7%	3	33.3%	0	0.0%
Industrial Painting	170	1,793	9	465	6	66.7%	3	33.3%	0	0.0%
Vacuum Equipment & Systems	160	1,823	9	465	7	77.8%	2	22.2%	0	0.0%
Sanitary Napkins	151	1,871	9	465	4	44.4%	- 5	55.6%	0	0.0%
Tea - Manufacturer & Importer	109	2,058	9	465	4	44.4%	4	44.4%	1	11.1%
Motor Scooters - Dealers	108	2,055	9	465	6	66.7%	3	33.3%	0	0.0%
Electric Motors - Manufacturers & Distributors	96	2,005	9	465	6	66.7%	3	33.3%	0	0.0%
Metal Finishers	85		9	465	2	22.2%	7	77.8%	0	0.0%
Lubricating Devices & Systems	81		9	465	8	88.9%		11.1%	0	0.0%
Arborist	54	_)0	9	465	8	88.9%	- 1	11.1%	0	0.0%
Furniture - Unfinished	40	_) := ;	9	465	7	77.8%	2	22.2%	0	0.0%
Bags - Paper	29	_)= :=	9	465	5	55.6%	4	44.4%	0	0.0%
Plastics - Scrap	18	,	9	465	5	55.6%	4	44.4%	0	0.0%
Pipe Thread Protector	10	,	9	465	6	66.7%	3	33.3%	0	0.0%
Port Authorities	6	3,210	9	465	6	66.7%	3	33.3%	0	0.0%
News Dealers	4	3,294	9	465	4	44.4%	5	55.6%	0	0.0%
Rolling Mill Machinery	3	3,347	9	465	5	55.6%	4	44.4%	0	0.0%
Physicians & Surgeons - Ear, Nose & Throat	1	3,483	9	465	8	88.9%	1	11.1%	0	0.0%
Construction & Remodeling Services	47,454	29	8	499	3	37.5%	4	50.0%	1	12.5%
Mason Contractors	14,326	100	8	499	6	75.0%	2	25.0%	0	0.0%
Mail Order & Catalog Shopping	4,402	289	8	499	5	62.5%	3	37.5%	0	0.0%
All-Terrain Vehicles	3,439	354	8	499	5	62.5%	3	37.5%	0	0.0%
Auto Salvage Yards	3,285	367	8	499	5	62.5%	3	37.5%	0	0.0%
Books - New	2,009	551	8	499	6	75.0%	2	25.0%	0	0.0%
Paper & Document Shredding	1,524	662	8	499	5	62.5%	2	25.0%	1	12.5%
Tile - Ceramic - Manufacturers & Distributors	1,091	799	8	499	1	12.5%	7	87.5%	0	0.0%
Trailer Sales	618	1,064	8	499	7	87.5%	1	12.5%	0	0.0%
Permanent Make Up	510	1,176	8	499	4	50.0%	2	25.0%	2	25.0%
Cosmetics - Wholesale & Manufacturers	438	1,270	8	499	1	12.5%	6	75.0%	1	12.5%
Machinery Rebuild & Repair	348	1,400	8	499	6	75.0%	2	25.0%	0	0.0%
Auto Warranty Service	336	1,418	8	499	5	62.5%	3	37.5%	0	0.0%
DNA Testing	333	1,421	8	499	3	37.5%	5	62.5%	0	0.0%
Balloons - Novelty & Toy	306	1,459	8	499	6	75.0%	2	25.0%	0	0.0%
Retreat Facilities	235	1,604	8	499	8	100.0%	0	0.0%	0	0.0%
Uniform Supply Service	219	1,651	8	499	6	75.0%	2	25.0%	0	0.0%
Landscape Contractors - Commercial	203	1,689	8	499	3	37.5%	2	25.0%	3	37.5%
Wire & Cable - Non-Electric	136	1,932	8	499	3	37.5%	5	62.5%	0	0.0%
Digital Media	130	1,966	8	499	0	0.0%	4	50.0%	4	50.0%
Gas Detectors	128	1,976	8	499	5	62.5%	3	37.5%	0	0.0%
Brakes - Manufacturers & Distributors	85	2,202	8	499	5	62.5%	2	25.0%	1	12.5%
Hotel Product Sales	71		8	499	1	12.5%	7	87.5%	0	0.0%
Humane Societies	70		8	499	6	75.0%	2	25.0%	0	0.0%
Tanners	37		8	499	5	62.5%	2	25.0%	1	12.5%
Baby Car Seats, Carriages & Strollers	36		8	499	5	62.5%	3	37.5%	0	0.0%
Poultry - Retail	35		8	499	5	62.5%	3	37.5%	0	0.0%
Bottlers Equipment & Supplies	25		8	499	7	87.5%	1	12.5%	0	0.0%
Etched Products - Metal, Glass	25	2,759	8	499	5	62.5%	3	37.5%	0	0.0%
Glass Board - Up Service	20		8	499	5	62.5%	3	37.5%	0	0.0%
Carpet & Rug Cleaning Equipment - Rental	12		8	499	6	75.0%	2	25.0%	0	0.0%
Insurance - Rental	10		8	499	2	25.0%	2	25.0%	4	50.0%
		3,352				25.070		25.0 %		55.570

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Medical Tourism	10	3,092	8	499	5	62.5%	3	37.5%	0	0.0%
Debt Relief Education	7	3,174	8	499	7	87.5%	0	0.0%	1	12.5%
Physicians & Surgeons - Anesthesiologists	7	3,174	8	499	5	62.5%	3	37.5%	0	0.0%
Ski Equipment Rental	4	3,294	8	499	5	62.5%	3	37.5%	0	0.0%
Adhesives & Gluing Equipment	3	3,347	8	499	7	87.5%	1	12.5%	0	0.0%
Stock Exchanges	3	3,347	8	499	7	87.5%	1	12.5%	0	0.0%
Detective Agencies	2	3,399	8	499	5	62.5%	3	37.5%	0	0.0%
Laminated Structural Products	2	3,399	8	499	3	37.5%	3	37.5%	2	25.0%
Cable Networking	1	3,483	8	499	6	75.0%	2	25.0%	0	0.0%
Auto Body Repair & Painting	64,021	17	7	540	7	100.0%	0	0.0%	0	0.0%
Modeling & Talent Agencies	13,437	107	7	540	4	57.1%	3	42.9%	0	0.0%
Optical Goods - Retail	5,297	253	7	540	5	71.4%	2	28.6%	0	0.0%
Hair Styling and Services	4,961	263	7	540	3	42.9%	4	57.1%	0	0.0%
Railings	3,297	366	7	540	2	28.6%	5	71.4%	0	0.0%
Vending Machines	2,758	435	7	540	6	85.7%	1	14.3%	0	0.0%
Hair Replacement	2,695	443	7	540	4	57.1%	3	42.9%	0	0.0%
Importers	2,592	461	7	540	5	71.4%	1	14.3%	1	14.3%
Refrigeration Equipment - Commercial - Sales & Service	2,568	401	7	540	5	71.4%	2	28.6%	0	0.0%
Funeral Homes	2,300	404	7	540	7	100.0%	0	0.0%	0	0.0%
Energy Conservation Products & Services	2,205	514	7	540	4	57.1%	2	28.6%	1	14.3%
Bed & Breakfast	2,188	518	7	540	6	85.7%	1	14.3%	1	0.0%
Millwork	2,100	533	7	540	5	71.4%	2	28.6%	0	0.0%
Junk Removal	1,753	610	7	540	4	57.1%	3	42.9%	0	0.0%
Bowling	816	932	7	540	7	100.0%	0	0.0%	0	0.0%
CPR Training & Certification	596	1,081	7	540	2	28.6%	4	57.1%	1	14.3%
Balloons - Manned	569	1,107	7	540	3	42.9%	4	57.1%	0	0.0%
Welding Equipment - Rent	512	1,107	7	540	3	42.9%	2	28.6%	2	28.6%
Concierge Services	448	1,256	7	540	5	71.4%	2	28.6%	0	0.0%
Art Instruction & Schools	398	1,317	7	540	5	71.4%	1	14.3%	1	14.3%
Packaging Service	396	1,320	7	540	1	14.3%	1	14.3%	5	71.4%
Coins,Stamps & Precious Metals Dealer	296	1,320	7	540	1	14.3%	- 6	85.7%	0	0.0%
Tennis Courts - Public	195	1,716	7	540	- 6	85.7%	1	14.3%	0	0.0%
Medical Service Organizations	193	1,717	7	540	7	100.0%		0.0%	0	0.0%
Advertising - Indoor	170	1,793	7	540	3	42.9%	4	57.1%	0	0.0%
Door-to-Door Sales - Cosmetics	135	1,937	7	540	3	42.9%	1	14.3%	3	42.9%
Tile Restoration	116	2,031	7	540	3	42.9%	4	57.1%	0	42.9%
Shirts - Wholesale & Manufacturers	71	2,304	7	540	2	28.6%	5	71.4%	0	0.0%
Paving, Painting, Home Improvement - Itinerant Workers	53	2,304	7	540	- 3	42.9%	0	0.0%	4	57.1%
Physicians & Surgeons - Orthopedic Surgery	52	2,421	7	540	3	42.9%	4	57.1%	4	0.0%
Pile Driving	31	2,430	7	540	4	57.1%	3	42.9%	0	0.0%
Foods - Dehydrated & Freeze-Dried	27	2,003	7	540	5	71.4%	2	28.6%	0	0.0%
Compressors - Repair	23	2,727	7	540	7	100.0%	2	0.0%	0	0.0%
Murals	18	2,804	7	540	, 3	42.9%	4	57.1%	0	0.0%
Vessels - Pressure	14	2,891	7	540	3	42.9%		42.9%	0	0.0%
Airport Equipment & Supplies	14	3,114	7	540	7	100.0%	0	42.5%	0	0.0%
Recording Instruments - Industrial & Scientific	5	3,210	7	540	,	100.0%	3	28.6%	4	57.1%
Surgical Appliances & Supplies	5	3,210	7	540	5	71.4%	2	28.6%	4	0.0%
Coats - Wholesale & Manufacturers	3	3,200	, 7	540	5	71.4%	2	28.6%		0.0%
Dune Buggies	4	3,294	7	540	7	100.0%	2	0.0%	0	0.0%
Guardian Services - Adult & Child	3	3,347	, 7	540	, F		0 2			
Surface Plates	2	3,399 3,399	7	540	3	71.4% 57.1%	2	28.6% 42.9%	0	0.0%
Nails & Tacks	1	3,399 3,483	7	540 540	4	57.1%	S	42.9%	0	
Electronic Equipment & Supplies - Dealers	14,591	3,483	/ 	540	2		0 2		0	0.0%
Electronic Equipment & Supplies - Dealers Building Inspection	8,621	94 164	b	583	3	50.0% 50.0%	3	50.0%	0	0.0%
Plumbing Drains & Sewer Cleaning	6,960	201	b c	583	3		2	0.0%	1	16.7%
	5,302	201	b	583	5	100.0%			0	0.0%
Furniture Manufacturers			6	583	3	50.0%	3	50.0%	0	0.0%
Schools - General Interest Ticket Sales - Events	4,993	259	6	583	4	66.7%	2	33.3%	0	0.0%
		281	6	583	5	83.3%	1	16.7%	0	0.0%
Building Restoration & Preservation	4,229	297	6	583	3	50.0%	3	50.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Opticians	4,132	307	6	583	2	33.3%	4	66.7%	0	0.0%
Auto Service - Rust proofing Shops	3,348	361	6	583	2	33.3%	4	66.7%	0	0.0%
Photographic Equipment & Supplies - Retail	3,320	364	6	583	2	33.3%	2	33.3%	2	33.3%
Karaoke Machines & Tapes	2,378	484	6	583	4	66.7%	2	33.3%	0	0.0%
Air Pollution Control	1,241	734	6	583	4	66.7%	2	33.3%	0	0.0%
Picture Frames - Dealers	1,234	740	6	583	6	100.0%	0	0.0%	0	0.0%
Transportation Consultants	882	893	6	583	1	16.7%	5	83.3%	0	0.0%
Air Courier Service	768	961	6	583	3	50.0%	2	33.3%	1	16.7%
Cremation Services	640	1,045	6	583	0	0.0%	6	100.0%	0	0.0%
Small Engine Repair	597	1,080	6	583	5	83.3%	0	0.0%	1	16.7%
Mobile Apps	557	1,123	6	583	3	50.0%	3	50.0%	0	0.0%
Tractor Equipment & Parts	393	1,323	6	583	5	83.3%	1	16.7%	0	0.0%
Excavating Equipment	384	1,340	6	583	6	100.0%	0	0.0%	0	0.0%
Crane Service	373	1,362	6	583	0	0.0%	6	100.0%	0	0.0%
Skating Equipment & Supplies	369	1,370	6	583	6	100.0%	0	0.0%	0	0.0%
Government - City, Village & Township	363	1,378	6	583	4	66.7%	1	16.7%	1	16.7%
Aluminum	325	1,435	6	583	6	100.0%	0	0.0%	0	0.0%
Heat Exchangers	250	1,435	6	583	4	66.7%	1	16.7%	1	16.7%
Soil Solidification	217	1,500	6	583	5	83.3%	1	16.7%	- 0	0.0%
Salvage - Marine	207	1,679	6	583	3	50.0%	3	50.0%	0	0.0%
Golf Instruction	205	1,685	6	583	3	50.0%	3	50.0%	0	0.0%
Magazine Sales by Telephone	196	1,005	6	583	6	100.0%	0	0.0%	0	0.0%
Deck - Repair	194	1,712	6	583	1	16.7%	4	66.7%	1	16.7%
Test Publishers	163	1,813	6	583	2	33.3%	3	50.0%	1	16.7%
Crime Scene/Trauma Clean Up	139	1,015	6	583	1	16.7%	5	83.3%	-	0.0%
Organic/Green Products	127	1,912	6	583	5	83.3%	1	16.7%	0	0.0%
Contract Manufacturing	112	2.038	6	583	4	66.7%	1	16.7%	1	16.7%
Truck Manufacturers & Distributors	110	2,050	6	583	6	100.0%	-	0.0%	-	0.0%
Brewers Equipment & Supplies	94	2,032	6	583	5	83.3%	1	16.7%	0	0.0%
Archery Ranges	89		6	583	3	50.0%	3	50.0%	0	0.0%
Distillers	80	,	6	583	3	50.0%	3	50.0%	0	0.0%
Scales	79	,	6	583	5	83.3%	1	16.7%	0	0.0%
Rubber - Synthetic	77		6	583	0	0.0%		83.3%	1	16.7%
Pilates	66	,	6	583	4	66.7%	2	33.3%	-	0.0%
Medical Staffing	64		6	583	3	50.0%		50.0%	0	0.0%
Cigar & Cigarette & Tobacco Dealers - Wholesale	56		6	583	5	83.3%	1	16.7%	0	0.0%
Fish Hatcheries	49		6	583	3	50.0%	3	50.0%	0	0.0%
Logging Equipment & Supplies	49	2,102	6	583	4	66.7%	3	33.3%	0	0.0%
Photographers - School	40		6	583	- 6	100.0%	2	0.0%	0	0.0%
Nursery Stock Dealers	36	_)0.10	6	583	3	50.0%	3	50.0%	0	0.0%
Professional Organizations	22	_)	6	583	5	83.3%	1	16.7%	0	0.0%
Wire Products	21	2,817	6	583	3	50.0%	1	16.7%	2	33.3%
Door-to-Door Sales - Magazines	20		6	583	0	0.0%	1	16.7%	5	83.3%
Buttons - Manufacturers Equipment & Supplies	18	_)	6	583	6	100.0%	-	0.0%	0	0.0%
Artificial Limbs	10		6	583	0	66.7%	3	33.3%	0	0.0%
Railroads - Freight	14		6	583	4	16.7%	2	66.7%	1	16.7%
Motion Picture Representatives	14	3,114	6	583	4	66.7%	4	33.3%	1	0.0%
Coin & Bill Change Machines	6	3,210	6	583	4	100.0%	2	0.0%	0	0.0%
Auto - Emissions Testing	4	3,210	6	583	6	100.0%	0	0.0%	0	0.0%
Barbers Equipment & Supplies	4	3,294	6	583	6	66.7%		33.3%	0	0.0%
Jewelers - Retail	37,489	3,294	C	640	4	80.0%	1	20.0%	0	0.0%
Real Estate	23,408	32	5	640	4 E	80.0%	1	0.0%	0	
Day Spas	15,654	83	5	640	5		0		0	0.0%
Limousine Service	15,654	83 98	5	640	5	100.0% 40.0%		0.0%	0	0.0%
Auctioneers	14,369	98	5	640 640	2	40.0%	3	60.0%	0	0.0%
	12,164	118	5	640	2		3		0	0.0%
Appliances - Small - Supplies & Parts	11,188		5	640 640	4	80.0%	1	20.0%	0	0.0%
Internet - Web Hosting Patio & Deck Builders	5,690	129	5	640	4	80.0%	1	20.0%	0	0.0%
	4,962	237	5	640	4	80.0%	1	20.0%	0	0.0%
Land Companies	4,962	262	5	640	3	60.0%	2	40.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Bank Equipment & Supplies	4,593	282	5	640	4	80.0%	1	20.0%	0	0.0%
Messenger Service	3,311	365	5	640	5	100.0%	0	0.0%	0	0.0%
Auto Customizing	2,118	529	5	640	1	20.0%	4	80.0%	0	0.0%
Video Tapes & Discs Sales & Rentals	1,826	592	5	640	4	80.0%	1	20.0%	0	0.0%
Auto Parts & Supplies - Custom Wheels/Rims	1,312	718	5	640	1	20.0%	4	80.0%	0	0.0%
Translators & Interpreters	1,225	744	5	640	2	40.0%	3	60.0%	0	0.0%
Water Damage Restoration	1,161	770	5	640	3	60.0%	1	20.0%	1	20.0%
Dental Laboratories	1,097	796	5	640	4	80.0%	1	20.0%	0	0.0%
Beer Home Brewing Equipment & Supplies	1,095	797	5	640	1	20.0%	0	0.0%	4	80.0%
Pet Cemeteries, Crematories & Supplies	1,089	800	5	640	2	40.0%	2	40.0%	1	20.0%
Television & Radio - Service & Repair	985	846	5	640	3	60.0%	1	20.0%	1	20.0%
Roof Cleaning & Stain Removal	751	976	5	640	4	80.0%	1	20.0%	0	0.0%
Recording Service - Sound & Video	685	1,012	5	640	1	20.0%	0	0.0%	4	80.0%
Truck accessories	673	1,026	5	640	1	20.0%	4	80.0%	0	0.0%
Concrete - Custom	663	1,035	5	640	5	100.0%	0	0.0%	0	0.0%
Warehousing Services	631	1,055	5	640	3	60.0%	2	40.0%	0	0.0%
Oilfield Hauling	595	1,034	5	640	3	60.0%	2	40.0%	0	0.0%
Souvenirs - Retail	568	1,082	5	640	5	100.0%	0	0.0%	0	0.0%
Concrete Construction Forms & Accessories	477	1,105	5	640	3	60.0%	2	40.0%	0	0.0%
Garbage Disposals - Household	413	1,210	5	640	3	60.0%	2	40.0%	0	0.0%
Gymnasiums - Equipment & Supplies	397	1,303	5	640	4	80.0%	1	20.0%	0	0.0%
Training - Video Instruction Tapes	361	1,318	5	640	3	60.0%		40.0%	0	0.0%
Emergency Disaster Preparedness Equipment & Supplies	328	1,382	5	640	1	20.0%	4	80.0%	0	0.0%
Sewing Instruction	320	1,428	5	640	4	80.0%	1	20.0%	0	0.0%
Computers - Network Security	281	1,438	5	640	4	80.0%	1	20.0%	0	0.0%
Screen Repair	201	1,433	5	640	3	60.0%		40.0%	0	0.0%
Wall Bed Sales	258	1,523	5	640	5	100.0%	2	40.0%	0	0.0%
Oils - Lubricating	253	1,553	5	640	0	0.0%	5	100.0%	0	0.0%
Water Analysis	255	1,505	5	640	1	20.0%	4	80.0%	0	0.0%
Retirement Planning Service	244	1,500	5	640	3	60.0%	2	40.0%	0	0.0%
Buildings - Portable	220	1,582	5	640	0	0.0%	5	40.0%	0	0.0%
Drilling - Oil Well	220	1,646	5	640	4	80.0%	1	20.0%	0	0.0%
Aircraft Servicing & Maintenance	219	1,640	5	640		40.0%	3	60.0%	0	0.0%
Stadiums, Arenas & Athletic Fields	206	1,631	5	640	3	60.0%	3	40.0%	0	0.0%
Auto Service - Steam Cleaning	191	1,081	5	640	5	100.0%	2	0.0%	0	0.0%
Lumber - Drying	191	1,728	5	640	3	40.0%	3	60.0%	0	0.0%
Guest Ranch	171	1,728	5	640	5	100.0%	0	0.0%	0	1
Drywall Contractors Equipment & Supplies	170	1,769	5	640	5	100.0%	0	0.0%	0	0.0%
Textile Fibers	168	1,709	5	640	5	100.0%	0	0.0%	0	0.0%
Countertop - Fabrication	163	1,799	5	640	5	100.0%	0	0.0%	0	0.0%
Hand Painting & Decorating	105	1,813	5	640	3	40.0%	3	40.0%	1	20.0%
Studio Rental	151	1,871	5	640	2	80.0%	1	20.0%		20.0%
Escrow Service	131	1,871	5	640	4		1	0.0%	0	0.0%
Woolen Goods - Wholesale & Manufacturers	143	1,901	5	640	3	100.0%	1	20.0%		
Pipe Line Companies	139	,	5	640	4	80.0%	1	0.0%	0	0.0%
Trucking - Water Hauling	120	1,991 2.004		640		20.0%	0	0.0%	4	80.0%
Sailmakers	122	1.5.5	5	640	5	100.0%	0		0	0.0%
	55	2,085	5	640	3			0.0%	0	
Tile - Non-Ceramic - Manufacturers & Distributors Florist - Funeral Bouquets & Wreaths	46	2,409	5	640	3	60.0%	2	40.0%	0	0.0%
	46	,	5	640	3	100.0%		0.0%	0	0.0%
Animal Foods - Zoo, Circus Uniforms - Medical	42		5	640	0	0.0%	5	100.0%	0	0.0%
Uniforms - Medical Equipment Calibration	37	_)000	5	640	4	80.0% 80.0%	1	20.0%	0	0.0%
Auto Repair & Service - Airbags	36	_)==	5	640	4		1		0	0.0%
	29		5	640	3	60.0%	2	40.0%	0	0.0%
Acid Proof Equipment & Materials	29		5	640 640	1	20.0%	4	80.0%	0	0.0%
Home Electronics - Designers		,	5	640 640	4	80.0%	1	20.0%	0	0.0%
Boxing Gym	26	2,742	5	640 640	2	40.0%	3	60.0%	0	0.0%
Savings & Loan Associations	21	7-	5	640 640	2	40.0%	1	20.0%	2	40.0%
Cams - Grinding & Cutting	19	_);;	5		2	40.0%		60.0%	0	0.0%
Water/Pool Heating - Solar	1/	2,915	5	640	4	80.0%	1	20.0%	0	0.0%

Industry Classification	Inquiries	Rank by	Complaints	Rank By	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Explosives	. 15	Inquiries 2,956	. 5	Complaint 640	4	80.0%	. 1	20.0%	. 0	0.0%
Motel & Hotel Equipment & Supplies	15		5	640	3	60.0%	2	40.0%	0	0.0%
Attorneys & Lawyers - Patent	14	1	5	640	4	80.0%	1	20.0%	0	0.0%
Radios - Citizen Band	14		5	640	5	100.0%	0	0.0%	0	0.0%
Bounce Houses	13	_/0.0	5	640	3	60.0%	2	40.0%	0	0.0%
Tube Bending & Fabricating	11	- / -	5	640	4	80.0%	0	0.0%	1	20.0%
Weed Control Equipment & Supplies	9	3,114	5	640		60.0%	2	40.0%	0	0.0%
Historical Places	6	3,210	5	640		40.0%	3	60.0%	0	0.0%
Tool Grinding - Industrial	1	3,483	5	640	1	20.0%	4	80.0%	0	0.0%
Paving Contractors	59,515	20	4	717	3	75.0%	1	25.0%	0	0.0%
Internet Shopping	26,104	45	4	717		75.0%	0	0.0%	1	25.0%
Pet Boarding & Kennels	14,382	97	4	717		100.0%	0	0.0%	0	0.0%
Loans	13,250	109	4	717		75.0%	1	25.0%	0	0.0%
Floor Materials - Retail	11,347	105	4	717		25.0%	- 3	75.0%	0	0.0%
Vacuum Cleaners - Household - Dealers	8,581	165	4	717		25.0%	3	75.0%	0	0.0%
Mentally Disabled Services	6,303	220	4	717	4	100.0%	0	0.0%	0	0.0%
Skin Care	5,842	233	4	717	3	75.0%	1	25.0%	0	0.0%
Skin Care Security Systems Consultants	4,697	233	4	717		75.0%	1	25.0%	0	0.0%
Beauty Schools	4,687	279	4	717		50.0%	2	50.0%	0	0.0%
Woodworking	4,446	280	4	717	0	0.0%	4	100.0%	0	0.0%
Financing	4,239	280	4	717	4	100.0%	، ۱	0.0%	0	0.0%
Photographers - Commercial	3,593	343	4	717	2	50.0%	2	50.0%	0	0.0%
Personal Services	3,074	343	4	717		75.0%	1	25.0%	0	0.0%
Games & Supplies	2,724	440	4	717	2	50.0%	2	50.0%	0	0.0%
Event Planners	2,577	440	4	717	4	100.0%	- 0	0.0%	0	0.0%
Grocers - Wholesale	1,937	574	4	717	1	25.0%	3	75.0%	0	0.0%
Driving Proficiency Test Service	1,721	618	4	717		50.0%	2	50.0%	0	0.0%
Computers - Training	1,712	619	4	717	3	75.0%	1	25.0%	0	0.0%
Entertainers	1,573	651	4	717	2	50.0%	2	50.0%	0	0.0%
Environmental Consulting & Contracting	1,242	732	4	717	2	50.0%	2	50.0%	0	0.0%
Casinos	1,221	732	4	717	4	100.0%	- 0	0.0%	0	0.0%
Book, Compact Disc, & DVD Clubs	1,206	754	4	717	1	25.0%	3	75.0%	0	0.0%
Garage Door Repair	1,205	755	4	717	2	50.0%	2	50.0%	0	0.0%
Hypnotherapists - Hypnotists	1,184	759	4	717	4	100.0%		0.0%	0	0.0%
China & Glassware - Retail	1,101	733	4	717	2	50.0%	1	25.0%	1	25.0%
Personal Trainers	1,104	794	4	717	4	100.0%		0.0%	0	0.0%
Printing Brokers	1,082	803	4	717		0.0%	4	100.0%	0	0.0%
Concrete Repair/Leveling	1,024	824	4	717		75.0%	1	25.0%	0	0.0%
Fur Business - Retail	961	856	4	717		75.0%	1	25.0%	0	0.0%
Sealing - Pavement	884	890	4	717		50.0%	2	50.0%	0	0.0%
Insurance - Fire & Flood Specialists	833	921	4	717	3	75.0%	- 1	25.0%	0	0.0%
Bicycles - Repair	794	946	4	717	3	75.0%	1	25.0%	0	0.0%
Charity - Local	778	953	4	717	3	75.0%	- 1	25.0%	0	0.0%
Nursing Homes	714	999	4	717	4	100.0%	0	0.0%	0	0.0%
Appliances - Small - Wholesale & Manufacturers	707	1,004	4	717	2	50.0%	2	50.0%	0	0.0%
Laser Vision Correction	666	1,031	4	717		100.0%	0	0.0%	0	0.0%
Sunglasses	627	1,051	4	717	2	50.0%	1	25.0%	1	25.0%
Barber Schools	612	1,057	4	717	4	100.0%		0.0%	0	0.0%
Engineers - Civil	608	1,008	4	717	0	0.0%	4	100.0%	0	0.0%
Employee Benefit Plans	569	1,107	4	717	4	100.0%	0	0.0%	0	0.0%
Candles - Retail	559	1,107	4	717		50.0%	1	25.0%	1	25.0%
Wineries	557	1,110	4	717		75.0%	1	25.0%	0	0.0%
Lecture & Seminar Bureaus	522	1,123	4	717		75.0%	1	25.0%	0	0.0%
Swimwear & Accessories	449	1,155	4	717		100.0%		0.0%	0	0.0%
Credit Cards & Plans - Equipment & Supplies	372	1,363	4	717	2	50.0%	2	50.0%	0	0.0%
Restaurant Equipment - Repair & Service	363	1,303	4	717	2	50.0%	2	50.0%	0	0.0%
Credit Cards - Protection Service	343	1,378	4	717	0	0.0%	0	0.0%	4	100.0%
Lamps - Supplies & Parts	334	1,412	4	717	4	100.0%	0	0.0%	1	0.0%
Construction Equipment Sales / Services	327	1,420	4	717	2	50.0%	0	0.0%	2	50.0%
	527	1,431	4	,1/	2	50.0%	0	0.0%	Z	50.0%

Diving Instruction Image: Chairs - Wholesale & Manufacturers Student Housing Image: Chairs - Student Housing Store Fixtures Image: Chairs - Student Repair Shavers - Electric Repair Image: Chairs - Student Repair Steel Mills Image: Chairs - Student Repair & Refinish Dental Equipment - Repair & Refinish Image: Chairs - Chairs Photographers - Aerial Image: Chairs - Chairs Buildings - Concrete Image: Chairs - Chairs & Supplies Furniture Cleaning Equipment & Supplies Image: Chairs & Supplies Paintball - Games & Supplies Image: Chairs & Supplies Massage School Image: Chairs & Supplies	327 323 299 295 289 271 263 243 203 202 203 202 192 190 182	Inquiries 1,431 1,436 1,469 1,477 1,523 1,543 1,585 1,643 1,693 1,725	4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	Complaint 717 717 717 717 717 717 717 717 717 71	3 2 3 2 2 2 2 0 2 2 0 2	75.0% 50.0% 75.0% 50.0% 50.0% 0.0%	1 2 1 1 2 2 2	25.0% 50.0% 25.0% 50.0% 50.0% 50.0% 100.0%	0 0 1 0 0	0.0% 0.0% 0.0% 25.0% 0.0%
Diving Instruction Image: Chairs - Wholesale & Manufacturers Student Housing Image: Chairs - Wholesale & Manufacturers Store Fixtures Image: Chairs - Stear -	323 299 289 271 263 243 222 203 202 192 190	1,436 1,469 1,477 1,489 1,523 1,543 1,585 1,643 1,689 1,693	4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	717 717 717 717 717 717 717 717 717	2 3 2 2 2 0 2	50.0% 75.0% 50.0% 50.0% 0.0%	2 1 1 2 2	50.0% 25.0% 25.0% 50.0% 50.0%	0 0 1 0 0	0.0% 0.0% 25.0%
Chairs - Wholesale & Manufacturers Student Housing Store Fixtures Shavers - Electric Repair Stel Mills Better Business Bureaus Dental Equipment - Repair & Refinish Photographers - Aerial Glass Blowers Ventilating Systems - Cleaning Buildings - Concrete Furniture Cleaning Equipment & Supplies Paintball - Games & Supplies Massage School	299 295 289 271 263 243 222 203 202 192 190	1,469 1,477 1,489 1,523 1,543 1,585 1,643 1,689 1,693	4 4 4 4 4 4 4 4 4	717 717 717 717 717 717 717 717	3 2 2 2 0 2	75.0% 50.0% 50.0% 0.0%	1 1 2 2	25.0% 25.0% 50.0% 50.0%	0 1 0 0	0.0% 25.0%
Student Housing Image: Store Fixtures Store Fixtures Image: Store Store Shavers - Electric Repair Image: Store Better Business Bureaus Image: Store Dental Equipment - Repair & Refinish Image: Store Photographers - Aerial Image: Store Glass Blowers Image: Store Ventilating Systems - Cleaning Image: Store Buildings - Concrete Image: Store Furniture Cleaning Equipment & Supplies Image: Store Paintball - Games & Supplies Image: Store Massage School Image: Store	295 289 271 263 243 222 203 202 192 190	1,477 1,489 1,523 1,543 1,585 1,643 1,689 1,693	4 4 4 4 4 4 4 4	717 717 717 717 717 717 717	2 2 2 0 2	50.0% 50.0% 50.0% 0.0%	1 2 2 4	25.0% 50.0% 50.0%	1 0 0	25.0%
Store Fixtures Image: Start Star	289 271 263 243 222 203 202 192 190	1,489 1,523 1,543 1,585 1,643 1,689 1,693	4 4 4 4 4 4 4	717 717 717 717 717 717	2 2 0 2	50.0% 50.0% 0.0%	2	50.0% 50.0%	0	
Shavers - Electric Repair Image: Shavers - Electric Repair Steel Mills Image: Shareaus Better Business Bureaus Image: Shareaus Dental Equipment - Repair & Refinish Image: Shareaus Photographers - Aerial Image: Shareaus Glass Blowers Image: Shareaus Ventilating Systems - Cleaning Image: Shareaus Buildings - Concrete Image: Shareaus Furniture Cleaning Equipment & Supplies Image: Shareaus Paintball - Games & Supplies Image: Shareaus Massage School Image: Shareaus	271 263 243 222 203 202 192 190	1,523 1,543 1,585 1,643 1,689 1,693	4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	717 717 717 717 717	2 0 2	50.0% 0.0%	2	50.0%	0	
Steel Mills Better Business Bureaus Dental Equipment - Repair & Refinish Photographers - Aerial Glass Blowers Ventilating Systems - Cleaning Buildings - Concrete Furniture Cleaning Equipment & Supplies Paintball - Games & Supplies Massage School	263 243 222 203 202 192 190	1,543 1,585 1,643 1,689 1,693	4 4 4 4 4	717 717 717	0	0.0%	-			0.0%
Better Business Bureaus Image: Setting S	243 222 203 202 192 190	1,585 1,643 1,689 1,693	4	717	2				0	0.0%
Dental Equipment - Repair & Refinish Photographers - Aerial Glass Blowers Ventilating Systems - Cleaning Buildings - Concrete Furniture Cleaning Equipment & Supplies Paintball - Games & Supplies Massage School	222 203 202 192 190	1,643 1,689 1,693	4	717	-	50.0%	- 2	50.0%	0	0.0%
Photographers - Aerial	203 202 192 190	1,689 1,693	4		1	25.0%	2	75.0%	0	0.0%
Glass Blowers	202 192 190	1,693	4	717	1		1		0	
Ventilating Systems - Cleaning	192 190			717	3	75.0%	1	25.0%	0	0.0%
Buildings - Concrete E Furniture Cleaning Equipment & Supplies I Paintball - Games & Supplies I Meat - Processing I Massage School I	190	1,725	4	717	3	75.0%	1	25.0%	0	0.0%
Furniture Cleaning Equipment & Supplies Paintball - Games & Supplies Meat - Processing Massage School		4 700	4	717	1	25.0%	3	75.0%	0	0.0%
Paintball - Games & Supplies Meat - Processing Massage School	182	1,733	4		3	75.0%	1	25.0%	0	0.0%
Meat - Processing Massage School		1,753	4	717	4	100.0%	0	0.0%	0	0.0%
Massage School	162	1,817	4	717	2	50.0%	2	50.0%	0	0.0%
-	152	1,865	4	717	2	50.0%	2	50.0%	0	0.0%
	150	1,877	4	717	4	100.0%	0	0.0%	0	0.0%
	149	1,883	4	717	4	100.0%	0	0.0%	0	0.0%
	149	1,883	4	717	4	100.0%	0	0.0%	0	0.0%
	144	1,896	4	717	4	100.0%	0	0.0%	0	0.0%
	127	1,982	4	717	3	75.0%	1	25.0%	0	0.0%
	117	2,027	4	717	2	50.0%	0	0.0%	2	50.0%
Perfume - Wholesale & Manufacturers	111	2,045	4	717	2	50.0%	2	50.0%	0	0.0%
Air Conditioning Systems - Cleaning	110	2,052	4	717	3	75.0%	1	25.0%	0	0.0%
Airports	106	2,081	4	717	4	100.0%	0	0.0%	0	0.0%
Greeting Cards - Wholesale & Manufacturers	84	2,214	4	717	4	100.0%	0	0.0%	0	0.0%
Identity Theft Protection & Prevention Services	72	2,297	4	717	2	50.0%	2	50.0%	0	0.0%
Linoleum Dealers	63	2,345	4	717	4	100.0%	0	0.0%	0	0.0%
Professional Organizer	54	2,416	4	717	2	50.0%	1	25.0%	1	25.0%
Fishing Bait	52	2,430	4	717	3	75.0%	1	25.0%	0	0.0%
Scientific Apparatus & Instruments	52	2,430	4	717	0	0.0%	4	100.0%	0	0.0%
Attorneys & Lawyers - Tax	51	2,446	4	717	4	100.0%	0	0.0%	0	0.0%
Ski Instruction	47	2,478	4	717	2	50.0%	2	50.0%	0	0.0%
Seminars & Training - Wealth Building & Real Estate	41	2,538	4	717	2	50.0%	1	25.0%	1	25.0%
Plaster Craft Products & Supplies	39	2,561	4	717	4	100.0%	0	0.0%	0	0.0%
Baby Foods	37	2,589	4	717	4	100.0%	0	0.0%	0	0.0%
Paper Manufacturers	35	2,612	4	717	2	50.0%	2	50.0%	0	0.0%
Charity - Child Sponsorship	32	2,651	4	717	4	100.0%	-	0.0%	0	0.0%
Rust Preventatives & Removers	30	2,683	4	717	3	75.0%	1	25.0%	0	0.0%
Social Media	28	2,083	4	717	1	25.0%	3	75.0%	0	0.0%
E-Mail Marketing	24	2,714	4	717	3	75.0%	1	25.0%	0	0.0%
	24	2,779	4	717	3	50.0%	1	50.0%	0	
Sandwiches Ballroom Dance Instruction	24	,	4	717	2		2		0	0.0%
	23	2,804	4	717	3	75.0%	1	25.0%	0	0.0%
Horse Dealers		2,817	4		3	75.0%	1	25.0%	0	0.0%
Carpet Layers Equipment & Supplies	20	2,858	4	717	3	75.0%	1	25.0%	0	0.0%
Vacuum Cleaners - Industrial & Commercial	20	2,858	4	717	3	75.0%	1	25.0%	0	0.0%
Stevedoring Contractors	14	2,979	4	717	3	75.0%	1	25.0%	0	0.0%
Dry Goods - Retail	13	3,011	4	717	4	100.0%	0	0.0%	0	0.0%
Exhibit Design & Construction	13	3,011	4	717	2	50.0%	2	50.0%	0	0.0%
Horse Transporting	13	3,011	4	717	4	100.0%	0	0.0%	0	0.0%
Insurance Inspection & Audits	11	3,057	4	717	2	50.0%	1	25.0%	1	25.0%
Plastics - Research & Consulting	11	3,057	4	717	1	25.0%	3	75.0%	0	0.0%
Raft Trips & Tours	11	3,057	4	717	1	25.0%	3	75.0%	0	0.0%
Metal Cleaning	9	3,114	4	717	4	100.0%	0	0.0%	0	0.0%
China & Crystal - Repair	7	3,174	4	717	2	50.0%	1	25.0%	1	25.0%
Organic Soil Fertilizer	7	3,174	4	717	2	50.0%	2	50.0%	0	0.0%
Cargo Stabilizing Devices	4	3,294	4	717	3	75.0%	1	25.0%	0	0.0%
Carnivals	4	3,294	4	717	4	100.0%	0	0.0%	0	0.0%
Waterbeds - Service & Repair	4	3,294	4	717	4	100.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Brick - Clay - Common & Face	3	3,347	4	Complaint 717	3	75.0%	1	25.0%	0	0.0%
Psychiatrists & Psychiatric Services	3	3,347	4	717	2	50.0%	2	50.0%	0	0.0%
Infomercials	2	3,399	4	717	1	25.0%	2	50.0%	1	25.0%
Lobbyists	2	3,399	4	717	4	100.0%	0	0.0%	0	0.0%
Stamp Pads	2	3,399	4	717	4	100.0%	0	0.0%	0	0.0%
Washing Machines & Dryers - Service & Repair	2	3,399	4	717	3	75.0%	1	25.0%	0	0.0%
Aircraft Storage	- 1	3,483	4	717	3	75.0%	1	25.0%	0	0.0%
Hammocks/Hammock Stands & Chairs	1	3,483	4	717	4	100.0%	1	0.0%	0	0.0%
Investment Castings	1	3,483	4	717	- 1	25.0%	2	75.0%		0.0%
Optical Imaging Equipment & Systems	1		4	717	1		1		0	
Recorded Information	1	3,483	4	717	3	75.0%	1	25.0%	0	0.0%
Building Contractors	23,355	3,483	4	837	2	75.0%	1	25.0%	0	0.0%
		58	3		2	66.7%	1	33.3%	0	0.0%
Doors	19,587	68	3	837	3	100.0%	0	0.0%	0	0.0%
Banks	18,998	70	3	837	3	100.0%	0	0.0%	0	0.0%
Insurance Services	17,112	76	3	837	2	66.7%	1	33.3%	0	0.0%
Auto Renting & Leasing	15,385	87	3	837	3	100.0%	0	0.0%	0	0.0%
Accountants	9,510	147	3	837	1	33.3%	2	66.7%	0	0.0%
Health & Medical - General	8,864	155	3	837	1	33.3%	1	33.3%	1	33.3%
Clothing - Retail	7,802	188	3	837	2	66.7%	1	33.3%	0	0.0%
Legal Forms	6,369	215	3	837	3	100.0%	0	0.0%	0	0.0%
Video Games - Dealers	6,335	218	3	837	1	33.3%	2	66.7%	0	0.0%
Car Wash & Polish	6,145	223	3	837	1	33.3%	2	66.7%	0	0.0%
Training Programs	5,989	228	3	837	1	33.3%	2	66.7%	0	0.0%
Auto Warranty Processing Service	5,925	231	3	837	3	100.0%	0	0.0%	0	0.0%
Water Treatment Equipment,Service & Supplies	5,322	251	3	837	3	100.0%	0	0.0%	0	0.0%
Pawnbrokers	4,944	265	3	837	2	66.7%	1	33.3%	0	0.0%
Oils - Fuel	4,911	267	3	837	2	66.7%	1	33.3%	0	0.0%
Contractors - Flooring	4,798	275	3	837	3	100.0%	0	0.0%	0	0.0%
Blinds	4,200	299	3	837	3	100.0%	0	0.0%	0	0.0%
Music Instruction - Instrumental	2,945	405	3	837	2	66.7%	1	33.3%	0	0.0%
Water Well Drilling & Service	2,855	421	3	837	2	66.7%	1	33.3%	0	0.0%
Antiques - Dealers	2,754	436	3	837	0	0.0%	3	100.0%	0	0.0%
Foreign Currency Exchange Broker	2,478	430	3	837	2	66.7%	1	33.3%	0	0.0%
Couriers	2,225	512	3	837	2	66.7%	- 1	33.3%	0	0.0%
Coffee & Tea	2,068	540	3	837	2	66.7%	1	33.3%	0	0.0%
Stoves - Wood, Coal	2,065	540	3	837	2		1			
	1,977		3	837	2	66.7%	0	0.0%	1	33.3%
Truck Caps & Shells		562	3	837	3	100.0%	U	0.0%	0	0.0%
Health & Wellness	1,793	599	3		2	66.7%	1	33.3%	0	0.0%
Baths	1,739	612	3	837	3	100.0%	0	0.0%	0	0.0%
Housewares - Retail	1,673	626	3	837	3	100.0%	0	0.0%	0	0.0%
Party Supplies - Renting	1,322	715	3	837	3	100.0%	0	0.0%	0	0.0%
Call Centers	1,256	729	3	837	2	66.7%	1	33.3%	0	0.0%
Auto Parts & Supplies - Wholesale & Manufacturers	1,179	764	3	837	2	66.7%	1	33.3%	0	0.0%
Road Building Contractors	1,153	773	3	837	3	100.0%	0	0.0%	0	0.0%
Home Sitting Services	1,038	816	3	837	1	33.3%	2	66.7%	0	0.0%
Bus Lines	1,034	819	3	837	1	33.3%	2	66.7%	0	0.0%
Theatrical Agencies	1,030	822	3	837	1	33.3%	1	33.3%	1	33.3%
Chemicals	1,024	824	3	837	3	100.0%	0	0.0%	0	0.0%
Coffee Break Service & Supplies	1,020	830	3	837	1	33.3%	1	33.3%	1	33.3%
Dentistry - Cosmetic	947	862	3	837	1	33.3%	2	66.7%	0	0.0%
Chain Link Fence Sales, Service & Contractors	900	880	3	837	0	0.0%	3	100.0%	0	0.0%
T-Shirts	861	907	3	837	2	66.7%	1	33.3%	0	0.0%
Modeling Schools	800	942	3	837	2	66.7%	1	33.3%	0	0.0%
Plastering Contractors	770	959	3	837	2	66.7%	1	33.3%	0	0.0%
Shirts - Custom Made	745	979	3	837	0	0.0%	2	66.7%	1	33.3%
Meal Preparation Service	743	980	3	837	0	0.0%	3	100.0%	0	0.0%
Mens Clothing & Furnishings - Wholesale & Manufacturers	740	982	3	837	3	100.0%	0	0.0%	0	0.0%
Venetian Blinds - Wholesale & Manufacturers	607	1,073	3	837	2	66.7%	1	33.3%	0	0.0%
Yellow Page Advertising	554	1,073	3	837	2	100.0%	1	0.0%	0	0.0%
Telefit i dige net tel dalling	204	1,125	5	337	5	100.0%	0	0.0%	0	0.0%

Sandblasting Notaries Public Nurses Registries	509	Inquiries 1,181		Complaint				%	Cmpls Unable to Pursue	%
Notaries Public			3	837	3	100.0%	0	0.0%	0	0.0%
	508	1,183	3	837	0	0.0%	3	100.0%	0	0.0%
	489	1,197	3	837	1	33.3%	2	66.7%	0	0.0%
Cranes	478	1,208	3	837	3	100.0%	0	0.0%	0	0.0%
Consultant - Planning	470	1,224	3	837	3	100.0%	0	0.0%	0	0.0%
Pallets & Skids	459	1,240	3	837	1	33.3%	2	66.7%	0	0.0%
Livestock Breeders	457	1,245	3	837	3	100.0%	-	0.0%	0	0.0%
Designers - Apparel	456	1,245	3	837	3	100.0%	0	0.0%	0	0.0%
Mediation Services	441	1,247	3	837	2	66.7%	- 1	33.3%	0	0.0%
Swimming Pool Cover Sales & Service	389	1,201	3	837	3	100.0%	0	0.0%	0	0.0%
Referral - Doctor	369	1,330	3	837	2	66.7%	1	33.3%	0	0.0%
Beds - Wholesale & Manufacturers	358	1,370	3	837	0	0.0%	3	100.0%	0	0.0%
Guards - Door & Window	355	1,385	3	837	2	66.7%	1	33.3%	0	0.0%
Woodworking Tools - Retail	299	1,354	3	837	3	100.0%	0	0.0%	0	0.0%
Engineers - Electrical	295	1,409	3	837	3	66.7%	1	33.3%	0	0.0%
Wood Finishing	295		3	837	2		1		0	
Sharpening Service	280	1,502	2	837	2	66.7%	1	33.3%	0	0.0%
Sharpening Service Mail Box Rental & Receiving	2/9 248	1,505 1,574	3	837	2	66.7%	2	33.3%	0	0.0%
Attorneys & Lawyers - Traffic Law	246			837	0	0.0%	3	100.0%	0	0.0%
Attorneys & Lawyers - Tranic Law Employment Service - Employee Leasing	244 242	1,582 1,586	3	837	0	0.0%	3	33.3%	U	0.0%
			3		2		1		0	
Labor Organizations Oils - Petroleum	242 225	1,586 1,636	3	837 837	2	66.7%	1	33.3%	0	0.0%
			3	837	2	66.7%	1	33.3%	0	0.0%
Fur Designers	215 190	1,660	3	837	2	66.7%	1	33.3%	0	0.0%
Candy & Confectionery - Wholesale & Manufacturers	190	1,733	3	837	0	0.0%	3	100.0%	0	0.0%
Christmas Lights & Decorations		1,733	3		2	66.7%	1	33.3%	Û	0.0%
Ozone Machines	161	1,820	3	837	3	100.0%	0	0.0%	0	0.0%
Watches - Wholesale & Manufacturers	153	1,858	3	837	U	0.0%	3	100.0%	0	0.0%
Traffic Control & Flagging Service	150 148	1,877	3	837	0	0.0%	1	33.3%	2	66.7%
Concrete Curing & Treating Materials		1,885	3	837	2	66.7%	1	33.3%	0	0.0%
Paper Products	142	1,905	3	837	1	33.3%	1	33.3%	1	33.3%
Exterior Structures - Barn Construction	131	1,961	3	837	1	33.3%	2	66.7%	0	0.0%
International Trade Consultants	129	1,969	3	837	3	100.0%	0	0.0%	0	0.0%
Theater Stage Play Houses	127	1,982	3	837	2	66.7%	1	33.3%	0	0.0%
Lubricants	126	1,991	3	837	3	100.0%	0	0.0%	0	0.0%
Engines - Fuel Conversion	123	2,000	3	837	1	33.3%	2	66.7%	0	0.0%
Duty Free Shops	112	2,038	3	837	2	66.7%	1	33.3%	0	0.0%
Student Exchange Programs	112	2,038	3	837	2	66.7%	1	33.3%	0	0.0%
Chemicals - Reclaiming	96	2,134	3	837	2	66.7%	0	0.0%	1	33.3%
Musical Instruments - Wholesale & Manufacturers	90	2,168	3	837	1	33.3%	2	66.7%	0	0.0%
Magnets & Magnetic Devices	87	2,192	3	837	2	66.7%	1	33.3%	0	0.0%
Aviation Consultants	82	2,225	3	837	3	100.0%	0	0.0%	0	0.0%
Chairs - Orthopedic & Lift	76	2,269	3	837	2	66.7%	1	33.3%	0	0.0%
Contractors - Sheet Metal	72	2,297	3	837	1	33.3%	2	66.7%	0	0.0%
Bird Feeders & Houses	58	2,377	3	837	2	66.7%	1	33.3%	0	0.0%
Attorneys & Lawyers - Employment & Workers Compensation	57	2,387	3	837	3	100.0%	0	0.0%	0	0.0%
Developmental Disability Services	56	2,395	3	837	0	0.0%	3	100.0%	0	0.0%
Trailers - Horse	55	2,409	3	837	3	100.0%	0	0.0%	0	0.0%
Washers	55	2,409	3	837	2	66.7%	1	33.3%	0	0.0%
Contractor - Crawl Space	54	2,416	3	837	0	0.0%	3	100.0%	0	0.0%
Computer Gaming Centers	51	2,446	3	837	2	66.7%	0	0.0%	1	33.3%
Swimming Pools & Hot Tubs	49	2,462	3	837	2	66.7%	1	33.3%	0	0.0%
Video Editing	47	2,478	3	837	3	100.0%	0	0.0%	0	0.0%
Machinery - Specially Designed	40	2,548	3	837	2	66.7%	1	33.3%	0	0.0%
Fertility Specialists	37	2,589	3	837	1	33.3%	2	66.7%	0	0.0%
Oil Land Leases	34	2,628	3	837	1	33.3%	2	66.7%	0	0.0%
Tractor Repair & Service	34	2,628	3	837	1	33.3%	2	66.7%	0	0.0%
Fishery Consultants	32	2,651	3	837	1	33.3%	2	66.7%	0	0.0%
	31	2,665	3	837	3	100.0%	0	0.0%	0	0.0%
Sleep Disorders - Sleep Apnea				837						0.0%

Industry Classification	Inquiries	Rank by	Complaints	Rank By	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Consultants - Social Media	29	Inquiries 2,695	3	Complaint 837	1	33.3%	2	66.7%	0	0.0%
Aromatherapy & Essential Oils	25	2,095	3	837	3	100.0%	2	0.0%	0	0.0%
Lighting Equipment - Emergency	28	2,714	2	837	3	66.7%	1	33.3%		0.0%
Dietitians	26	2,714	3	837	3	100.0%	1	0.0%	0	0.0%
Compactors - Waste - Household - Dealers	20	2,742	2	837	3	100.0%	0	0.0%		
Soy Bean Products	19	2,779	3	837	3	66.7%	1	33.3%	0	0.0%
Culverts	15	2,877	2	837	2	66.7%	1	33.3%		0.0%
Furniture Assembly Services	17	2,891	3	837	2	100.0%	1	0.0%	0	0.0%
Awards - Production & Engraving	16	2,915	2	837	3	66.7%	0	0.0%	1	33.3%
Water Wells - Pumps Sales & Service	16	1.5.5	3	837	2		0		1	
Word Processing Service	16	2,934	3	837	3	100.0%	0	0.0%	0	0.0%
Birth Centers	16	2,934 2,979	3	837	3	100.0%	2		0	0.0%
Sewing Machines - Wholesale & Manufacturers	14		3	837	1	33.3%	2	66.7% 66.7%	0	0.0%
Humidifying Apparatus	13	3,011 3,034	3	837	1	33.3%	2		0	0.0%
Binders - Loose Leaf	9		3	837	1	33.3% 100.0%	2	66.7% 0.0%	0	
Fiber Glass Products	9	3,114	2	837	3		0		0	0.0%
	9	3,114	3	837	2	66.7%	0	0.0%	1	33.3%
Plumbing Fixtures, Parts, Supplies - Used	9	3,114	3	837	3	100.0%	0	0.0%	0	0.0%
Show Cases	9	3,114	3	837	3	100.0%	Ű	0.0%	0	0.0%
Table Tops Truck Service & Repair - Mobile	8	3,137	3	837	0	0.0%	2	66.7%	1	33.3%
	8	3,137	3		1	33.3%	2	66.7%	0	0.0%
Manufactured Homes - Equipment & Parts Cereals	7	3,174	3	837 837	1	33.3%	2	66.7%	0	0.0%
	Б	3,210	3		3	100.0%	U	0.0%	0	0.0%
Glass - Block	6	3,210	3	837	2	66.7%	1	33.3%	0	0.0%
Spark Plugs	ь	3,210	3	837	3	100.0%	0	0.0%	0	0.0%
Computers - Rooms - Installation & Equipment	4	3,294	3		1	33.3%	1	33.3%	1	33.3%
Hose & Tubing - Rubber & Plastic	4	3,294	3	837	2	66.7%	1	33.3%	0	0.0%
Oil Well Logging & Perforating	4	3,294	3	837	2	66.7%	1	33.3%	0	0.0%
Sweaters - Trimming Service	4	3,294	3	837	2	66.7%	1	33.3%	0	0.0%
Floor Removal, Resurfacing and Refinishing	3	3,347	3	837	1	33.3%	2	66.7%	0	0.0%
Power Plant Equipment - Repairing	3	3,347	3	837	0	0.0%	3	100.0%	0	0.0%
Bus Lines Ticket Agencies	2	3,399	3		2	66.7%	1	33.3%	0	0.0%
Grant Writers	2	3,399	3	837	1	33.3%	2	66.7%	0	0.0%
Irrigation Systems - Maintenance/Repair	2	3,399	3	837	2	66.7%	1	33.3%	0	0.0%
Metallizing	2	3,399	3	837	1	33.3%	2	66.7%	0	0.0%
Sports Hospitality	2	3,399	3	837	3	100.0%	0	0.0%	0	0.0%
Air Duct Systems	1	3,483	3	837	2	66.7%	1	33.3%	0	0.0%
Heating & Air Conditioning	102,053	11	2	980	0	0.0%	1	50.0%	1	50.0%
Computers Hardware, Software & Services	77,279	14	2	980	2	100.0%	0	0.0%	0	0.0%
Collection Agencies	60,157	19	2	980	2	100.0%	U	0.0%	0	0.0%
Pharmacies	24,571	52	2	980	1	50.0%	1	50.0%	0	0.0%
Carpet & Rug Dealers - New	20,381	65	2	980	0	0.0%	2	100.0%	0	0.0%
Property Maintenance	15,586	84	2	980 980	2	100.0%	0	0.0%	0	0.0%
Web Design	14,587	95	2		2	100.0%	0	0.0%	0	0.0%
Recreational Vehicles - Dealers	14,451	96	2	980	2	100.0%	0	0.0%	0	0.0%
Online Drug & Prescription Services	12,781	114	2	980	U	0.0%	2	100.0%	0	0.0%
Immigration & Naturalization Consultants	12,768	115	2	980	1	50.0%	0	0.0%	1	50.0%
Security Guard & Patrol Service	9,937	140	2	980	1	50.0%	1	50.0%	0	0.0%
Pet Grooming	9,743	143	2	980	1	50.0%	1	50.0%	0	0.0%
Air Purifying & Cleaning Systems & Equipment	8,449	166	2	980	1	50.0%	1	50.0%	0	0.0%
Motorcycles - Dealers	8,419	167	2	980	0	0.0%	2	100.0%	0	0.0%
Cabinet Manufacturer	7,749	189	2	980	2	100.0%	0	0.0%	0	0.0%
Grocers - Retail	7,421	195	2	980	2	100.0%	0	0.0%	0	0.0%
Service Stations - Gasoline & Oil	6,374	214	2	980	0	0.0%	2	100.0%	0	0.0%
Garage Doors & Openers	6,337	217	2	980	2	100.0%	0	0.0%	0	0.0%
Womens Apparel - Retail	5,964	229	2	980	2	100.0%	0	0.0%	0	0.0%
Water Soft & Conditioning Equipment Service & Supplies	5,749	235	2	980	2	100.0%	0	0.0%	0	0.0%
Landscape Designers	5,381	248	2	980	1	50.0%	1	50.0%	0	0.0%
Appliances - Small - Service & Repair	5,212	256	2	980	2	100.0%	0	0.0%	0	0.0%
Food Plans	4,919	266	2	980	2	100.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Apartments	4,854	272	2	Complaint 980	1	50.0%	1	50.0%	0	0.0%
Market Research & Analysis	4,173	302	2	980	2	100.0%	0	0.0%	0	0.0%
Investigators	4,034	312	2	980	2	100.0%	0	0.0%	0	0.0%
Employment Training	3,627	341	2	980	1	50.0%	1	50.0%	0	0.0%
Lotteries - Foreign	3,597	342	2	980	0	0.0%	2	100.0%	0	0.0%
Safety Consultants	3,505	347	2	980	1	50.0%	- 1	50.0%	0	0.0%
Motels	3,501	348	2	980	1	50.0%	- 1	50.0%	0	0.0%
Toys - Retail	3,472	340	2	980	1	50.0%	1	50.0%	0	0.0%
Furniture Repair & Refinish	3,416	350	2	980	1	50.0%	1	50.0%	0	0.0%
Sand & Gravel	3,036	393	2	980	1				0	
Graphic Designers	3,000	393	2	980	1	0.0%	0	0.0%	1	100.0%
Firewood	2,942	408	2	980	2		0	0.0%	1	50.0%
Asbestos Removal Service	2,942	408	2	980	2	100.0% 50.0%	1	50.0%	0	0.0%
Furnaces - Industrial	2,917	415	2	980	1		1		0	0.0%
	2,845		2	980	0	0.0%	2	100.0%	0	0.0%
Travel Agent Mills Kitchen Accessories	2,579	462	2	980	2	100.0%	0	0.0%	0	0.0%
		465	2		U	0.0%	2	100.0%	0	0.0%
Insurance Agency	2,555	466	2	980	1	50.0%	1	50.0%	0	0.0%
Accounting Services	2,469	475	2	980	1	50.0%	1	50.0%	0	0.0%
Wedding Officiant	2,279	504	2	980	0	0.0%	2	100.0%	0	0.0%
Advance Fee Brokers	2,184	519	2	980	0	0.0%	2	100.0%	0	0.0%
Fund Raising Counselors & Orgs	2,109	531	2	980	1	50.0%	1	50.0%	0	0.0%
Government Offices	2,066	541	2	980	0	0.0%	0	0.0%	2	100.0%
Architects	1,977	562	2	980	2	100.0%	0	0.0%	0	0.0%
Lights Bulbs & Tubes	1,736	613	2	980	2	100.0%	0	0.0%	0	0.0%
Financing Consultants	1,729	616	2	980	2	100.0%	0	0.0%	0	0.0%
Sportswear - Retail	1,671	628	2	980	1	50.0%	1	50.0%	0	0.0%
Marriage, Family, Child, Individual Counselors	1,619	640	2	980	2	100.0%	0	0.0%	0	0.0%
Physicians & Surgeons - Medical-M.D.	1,593	647	2	980	2	100.0%	0	0.0%	0	0.0%
Contact Lenses	1,534	658	2	980	2	100.0%	0	0.0%	0	0.0%
Trucking - Heavy Hauling	1,507	668	2	980	1	50.0%	1	50.0%	0	0.0%
Tools - Rent	1,484	675	2	980	0	0.0%	2	100.0%	0	0.0%
Trailers - Truck	1,320	716	2	980	2	100.0%	0	0.0%	0	0.0%
Personnel Consultants	1,263	726	2	980	2	100.0%	0	0.0%	0	0.0%
Auto Inspection Stations	1,204	756	2	980	0	0.0%	2	100.0%	0	0.0%
Butchering	1,181	760	2	980	2	100.0%	0	0.0%	0	0.0%
Night Clubs	1,181	760	2	980	1	50.0%	0	0.0%	1	50.0%
Recycling Centers	1,161	770	2	980	2	100.0%	0	0.0%	0	0.0%
Lighting Systems & Equipment	1,135	781	2	980	2	100.0%	0	0.0%	0	0.0%
Meat Packers Equipment & Supplies	1,126	782	2	980	1	50.0%	1	50.0%	0	0.0%
Weed Control Service	1,122	783	2	980	2	100.0%	0	0.0%	0	0.0%
Buses - Charter & Rental	1,119	785	2	980	1	50.0%	- 1	50.0%	0	0.0%
Dental Equipment & Supplies	1,106	785	2	980	1	50.0%		0.0%	1	50.0%
Pet Training - Dog	1,105	793	2	980	1	50.0%	1	50.0%	0	0.0%
Psychics	1,103	834	2	980	0	0.0%	2	100.0%	0	0.0%
Gutter Cleaning	974	850	2	980	2	100.0%	0	0.0%	0	0.0%
Water - Bottled & Bulk	933	868	2	980	1	50.0%	1	50.0%	0	0.0%
Sporting Goods - Wholesale & Manufacturers	933	868	2	980	1	50.0%	1	50.0%	0	0.0%
	898		2	980	1		1		0	
Physicians & Surgeons - Osteopathic-D.O.	891 858	883	2	980	2	100.0%	0	0.0%	0	0.0%
Contractors Equipment & Supplies - Rent & Lease		910	2	980	1	50.0%	1	50.0%	0	0.0%
Tourists Homes	761	964	2		1	50.0%	1	50.0%	0	0.0%
Aircraft Charter, Rental & Lease	725	992	2	980	2	100.0%	0	0.0%	0	0.0%
Real Estate - Rent to Own	717	996	2	980	2	100.0%	0	0.0%	0	0.0%
Embroidery	693	1,010	2	980	2	100.0%	0	0.0%	0	0.0%
Tools - Hand	664	1,034	2	980	0	0.0%	2	100.0%	0	0.0%
Batteries - Storage-Retail	648	1,044	2	980	2	100.0%	0	0.0%	0	0.0%
Trailer Hitches	640	1,045	2	980	2	100.0%	0	0.0%	0	0.0%
Mirrors	604	1,075	2	980	0	0.0%	2	100.0%	0	0.0%
	602	1 070	2	980	1	50.001	1	50.001	0	0.00/
Printing Equipment Photography Sales	603 588	1,076 1,085	2	980	1	50.0%	1	50.0%	0	0.0%

Industry Classification	Inquiries	Rank by	Complaints	Rank By	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Hydraulic Equipment & Supplies	586	Inquiries 1,086	2	Complaint 980	0	0.0%	2	100.0%	0	0.0%
Auto Air Conditioning	500	1,080	2	980	1	50.0%	1	50.0%	0	0.0%
Computers - Disaster Recovery	568	1,099	2	980	1	50.0%	1	50.0%	0	0.0%
Automated Teller Machines	560	1,109	2	980	1	50.0%	1	50.0%	0	0.0%
Drug Abuse & Addiction - Info & Treatment	532	1,113	2	980	1	50.0%	1	50.0%	0	
Online Drug & Prescription Services - Unapproved Foreign	532	1,148	2	980	1		2	100.0%	0	0.0%
Shoes - Wholesale & Manufacturers	522	1,135	2	980	0	0.0%	2	100.0%	0	0.0%
Fruits & Vegetables - Retail	492	1,185	2	980	2	100.0%	2	0.0%	0	0.0%
Solar Energy Products Service & Repair	492	1,194	2	980	2	100.0%	0	0.0%	0	0.0%
Outboard Motors	480	1,200	2	980	1		1		0	
Coaching - Business	473	1,216	2	980	2	50.0% 100.0%	1	50.0%	0	0.0%
Theaters	438	1,241	2	980	2	100.0%	0	0.0%	0	0.0%
Electric Heating Equipment - Wholesale & Manufacturers	443	1,239	2	980	2	100.0%	0	0.0%	0	0.0%
Photo Imaging Service	443	1,260	2	980	1	50.0%	1	50.0%	0	0.0%
Western Apparel	441	1,261	2	980	1	100.0%	1	0.0%	0	
Identification Equipment & Supplies	388		2	980	2		0		1	0.0%
Auto Repair & Service - Diesel	381	1,332 1,344	2	980	1	50.0%	1	0.0%	1	50.0%
Auto Repair & Service - Diesei Office Supplies - Sale by Deceptive Telemarketing	381	1,344 1,359	2	980	1	50.0%	1		0	0.0%
Staffing - Technical	374		2	980	1	50.0%	1	50.0%	U	0.0%
Staming - Technical Sewing Contractors	360	1,383	2	980 980	1	50.0%	1	50.0%	0	0.0%
Telegraph Service	346	1,404 1,404	2	980	1	50.0% 0.0%	1	50.0%	U	0.0%
	340		2	980	0		2		0	0.0%
Furniture - Rustic	344	1,410	2	980	2	100.0%	0	0.0%	0	0.0%
Fishermens Supplies Business Forms & Systems	340	1,416	2	980	2	100.0%	0	0.0%	0	0.0%
Wines - Retail	327	1,431	2	980	2	100.0%	0	0.0%	0	0.0%
Magicians	299	1,460	2	980	1	50.0%	1	50.0%	0	0.0%
Barter & Trade Exchanges	299 287	1,469	2	980	1	50.0%	1	50.0%	0	0.0%
Escort Service - Personal	287		2	980	0	0.0%	2	100.0%	0	0.0%
Job Listing & Advisory Services - Advanced Fee	231	1,564 1,590	2	980	2	100.0%	0	0.0%	0	0.0%
Hostels	241		2	980	0		2		0	0.0%
Spas & Hot Tubs - Supplies & Parts	239	1,596	2	980	2	100.0%	1	0.0%	0	0.0%
Hazardous & Medical Waste Services	231	1,614	2	980	0	0.0%	1		1	50.0%
Horse Riding/Horse Trail Rides	227	1,628	2	980	1	50.0%	1	50.0%	0	0.0%
Sporting Goods - Repair	224	1,640	2	980	2	100.0%	0	0.0%	0	0.0%
Agricultural Consultants	210	1,658	2	980	2	100.0%	0	0.0%	0	0.0%
	212	1,668	2	980	2		1		0	0.0%
Manufactured Homes - Repair & Service Ranches	212	1,668 1,668	2	980	1	50.0%	1	50.0%	0	0.0%
	212		2	980	0	0.0%	2	100.0%	0	0.0%
Livestock Equipment & Supplies Furnace Cleaning	208	1,681 1,689	2	980	2	100.0%	1	0.0%	0	0.0%
Gourmet Shops	198		2	980	1	50.0%	1	50.0%	0	0.0%
Sitting Services	198	1,705 1,712	2	980	2	100.0%	0	0.0%	0	0.0%
Ice Making Equipment & Machines	190		2	980	2	100.0%	1	50.0%	0	
Dog Daycare	194	1,717 1,725	2	980	1		1		0	0.0%
	192		2	980	0	0.0%	2	100.0%	0	0.0%
Health Care - Staffing Contractor - Home Performance	160	1,745	2	980	2	100.0%	1	0.0%	0	0.0%
Contractor - Home Performance Motorcycles - Renting & Leasing	169	1,796	2	980	1	50.0%	1	50.0%	U	0.0%
With Brokers	168	1,799	2	980	2	100.0%		0.0%	0	0.0%
Wine Brokers Ice Cream & Frozen Desserts - Mfg & Dist	168	1,799	2	980	1	50.0% 50.0%	1	50.0%	U	0.0%
Chemical Plant Equipment & Supplies	162	1,817	2	980	1		1		0	0.0%
Post Offices	159	1,828	2	980	1	50.0%	1	50.0%	U	0.0%
Video Games - Wholesale & Manufacturers	159	1,828 1,834	2	980 980	1	50.0%	1	50.0%	0	0.0%
Handball Courts	158		2	980	1	50.0% 100.0%	1	50.0%	0	0.0%
Exterior Designers	152	1,865 1,905	2	980 980	2		0	0.0%	0	0.0%
	142	1,905	2	980	2	100.0%	0	0.0%	U	
Concrete Aggregates			2	980	2	100.0%	0		0	0.0%
Shipping Room Supplies	137	1,920	2	980	1	50.0%	1	50.0%	U	0.0%
Utility Submetering & Billing	137	1,920	2	980	2	100.0%	0	0.0%	0	0.0%
Sewage Disposal Systems Frosion Control	133	1,948	2	980	2	100.0%	0	0.0%	0	0.0%
	127	1,982	2	980	1	50.0%	1	50.0%	0	0.0%
Window Shades - Equipment & Supplies	120	2,012	2	980	2	100.0%	0	0.0%	U	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Waterbeds - Dealers	119	2,016	2	980	2	100.0%	0	0.0%	0	0.0%
Building Inspection - Commercial	113	2,035	2	980	1	50.0%	1	50.0%	0	0.0%
Schools - Holistic	110	2,052	2	980	1	50.0%	1	50.0%	0	0.0%
Picture Frames - Wholesale & Manufacturers	104	2,091	2	980	1	50.0%	1	50.0%	0	0.0%
Bathroom Remodeling - Walk-In Tubs	99	2,117	2	980	2	100.0%	0	0.0%	0	0.0%
Tanks - Fiber Glass, Plastic	96	2,134	2	980	1	50.0%	1	50.0%	0	0.0%
Treatment Centers & Rest Homes - Information & Placement	95	2,144	2	980	0	0.0%	2	100.0%	0	0.0%
Editorial Services	90	2,168	2	980	2	100.0%	0	0.0%	0	0.0%
Video Tapes & Discs - Dealers	89	2,177	2	980	1	50.0%	1	50.0%	0	0.0%
Engineering Equipment & Supplies	88	2,184	2	980	2	100.0%	0	0.0%	0	0.0%
Cosmetic & Toiletry Preparations - Manufacturers	85	2,202	2	980	1	50.0%	1	50.0%	0	0.0%
Rubber Stamps - Manufacturers Equipment & Supplies	84	2,214	2	980	1	50.0%	1	50.0%	0	0.0%
Hatcheries - Poultry	80	2,238	2	980	1	50.0%	1	50.0%	0	0.0%
Electric Heating Elements	76	2,269	2	980	2	100.0%	0	0.0%	0	0.0%
Auto Bumpers, Guards & Grilles	67	2,318	2	980	2	100.0%	0	0.0%	0	0.0%
Tax Reporting Service	66	2,323	2	980	1	50.0%	1	50.0%	0	0.0%
Ladders	65	2,327	2	980	2	100.0%	0	0.0%	0	0.0%
Cement - Wholesale & Manufacturers	64	2,327	2	980	2	100.0%	0	0.0%	0	0.0%
Office Records - Destruction	64	2,330	2	980	0	0.0%	2	100.0%	0	0.0%
Fruit & Vegetable Growers & Shippers	60	2,330	2	980	0	0.0%	2	100.0%	0	0.0%
Slate	60	2,305	2	980	° 2	100.0%	0	0.0%	0	0.0%
Air Conditioning Equipment - Room Units	59	2,303	2	980	1	50.0%	1	50.0%	0	0.0%
Catalog Showrooms	59	2,374	2	980	2	100.0%	-	0.0%	0	0.0%
Colon Hydrotherapy - Colonic Therapy	55	2,374	2	980	2	0.0%	3	100.0%	0	0.0%
Consultants - Telecommunication	58	2,377	2	980	1	50.0%	2	0.0%	1	50.0%
Wall Coatings	58	2,377	2	980	2	100.0%	0	0.0%	1	0.0%
Garments - Printing & Lettering	56		2	980	1	50.0%	1	50.0%	0	
Cabs - Tractor, Truck	53	2,393	2	980	1	50.0%	1	50.0%	0	0.0%
E-Books	53	2,421 2,421	2	980	2		1		0	
Office Furniture & Equipment - Wholesale & Manufacturing	53	2,421 2,421	2	980	2	100.0%	2	0.0%	0	0.0%
Acoustical Materials	52	2,421	2	980	0	0.0%	2	100.0%	0	0.0%
Cabinet Organizers	50		2	980	2	100.0%	1	0.0%	0	0.0%
Advertising - Radio	43	2,454 2,515	2	980	1	50.0%	1	50.0% 0.0%	0	0.0%
Carpet & Rug Binding Machines	43		2	980	2	100.0%	1	50.0%	0	0.0%
Heavy Duty Equipment Repair	40	2,548 2,561	2	980	1	50.0%	1	50.0%	0	0.0%
Trike Conversions, Sales & Service	33	2,581	2	980	1		1		0	0.0%
Floors - Raised	37	2,589	2	980	1	50.0%	1	50.0%	0	0.0%
Bar Coding Service	33		2	980	2	100.0%	1	0.0%	0	0.0%
	32	2,651	2	980	1	50.0%	1	50.0%	0	0.0%
Amusement Devices	31	2,665	2	980	1	50.0%	1	50.0%	0	0.0%
Birth Control Information Centers	30	2,683 2,683	2	980	2	100.0%	0		0	0.0%
	30	,	2		2	100.0%	0	0.0%	0	0.0%
Sprinkler Supervisory Service Horse Breeders	30	2,683	2	980 980	0	0.0%	2	100.0%	0	0.0%
	29	2,695	2	980	0	0.0%	2	100.0%	0	0.0%
Ski Tours	27	2,727	2	980 980	2	100.0%	0	0.0%	0	0.0%
Online Shipping Broker X-Ray Labs - Medical & Dental	26	_,	2	980 980	2	100.0%	0	0.0%	0	0.0%
X-Ray Labs - Medical & Dental Electrostatic Painting	26	2,742	2	980 980	0	0.0%	1	50.0%	1	50.0%
		2,759	2		0	0.0%	2	100.0%	0	0.0%
Picture Restoring	25	2,759	2	980 980	2	100.0%	0	0.0%	0	0.0%
Knife Sharpening Devices		2,841	2	980 980	0	0.0%	1	50.0%	1	50.0%
Armored Car Manufacturing	19	2,877	2		1	50.0%	1	50.0%	0	0.0%
Sand & Gravel Handling Equipment	-	2,891	2	980	1	50.0%	1	50.0%	0	0.0%
Transmissions - Truck, Tractor	17	2,915	2	980	2	100.0%	0	0.0%	0	0.0%
Advertising - Mobile	15	2,956	2	980	1	50.0%	1	50.0%	0	0.0%
Silks - Wholesale & Manufacturers	15	1	2	980	1	50.0%	1	50.0%	0	0.0%
Chemists - Manufacturers	14	_);::::	2	980	1	50.0%	1	50.0%	0	0.0%
Golf Course Equipment & Supplies	14	2,979	2	980	0	0.0%	1	50.0%	1	50.0%
Soda Fountain Shops	14	2,979	2	980	2	100.0%	0	0.0%	0	0.0%
Contractor - Water Conditioning	13	3,011	2	980	0	0.0%	2	100.0%	0	0.0%
Boating Instruction - Canoe & Kayak	12	3,034	2	980	2	100.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Business Credit Builder	11	3,057	2	980	1	50.0%	1	50.0%	0	0.0%
Lithographers	10		2	980	1	50.0%	1	50.0%	0	0.0%
Resident Buyers	8	3,137	2	980	1	50.0%	1	50.0%	0	0.0%
Television & Radio Broadcast Schools	8	3,137	2	980	2	100.0%	0	0.0%	0	0.0%
Washing Machines - Industrial	8	3,137	2	980	2	100.0%	0	0.0%	0	0.0%
Engravers - Photo	7	3,174	2	980	0	0.0%	2	100.0%	0	0.0%
Floor Machines - Repair	7	3,174	2	980	0	0.0%	- 0	0.0%	2	100.0%
Nurserymen Equipment & Supplies	7	3,174	2	980	3	100.0%	0	0.0%		0.0%
Posters	7	3,174	2	980	2	0.0%	1	50.0%	1	50.0%
Silverware Clean, Repair & Replate	7		2	980	3		1		1	1
	,	3,174	2	980	2	100.0%	0	0.0%	0	0.0%
Gypsum & Gypsum Products Dishwashing Machines - Dealers	6	3,210	2	980	2	100.0%	1	0.0%	0	0.0%
	5	3,260	2		1	50.0%	1	50.0%	0	0.0%
Golf Caddies	5	3,260	2	980	1	50.0%	1	50.0%	0	0.0%
Reiki Therapy	5	3,260	2	980	2	100.0%	0	0.0%	0	0.0%
Stock Certificates	5	3,260	2	980	0	0.0%	2	100.0%	0	0.0%
Discotheques	4	3,294	2	980	1	50.0%	1	50.0%	0	0.0%
Telephone Solicitation Companies	4	3,294	2	980	2	100.0%	0	0.0%	0	0.0%
Charity - Community Development & Civic Organizations	3	3,347	2	980	2	100.0%	0	0.0%	0	0.0%
Gauges & Gages	3	3,347	2	980	2	100.0%	0	0.0%	0	0.0%
Novelties - Wholesale & Manufacturers	3	3,347	2	980	2	100.0%	0	0.0%	0	0.0%
Social Security Services	3	3,347	2	980	0	0.0%	2	100.0%	0	0.0%
Carpet & Rug Dealers - Persian/Oriental Rugs	2	3,399	2	980	2	100.0%	0	0.0%	0	0.0%
Coaching - Leadership	2	3,399	2	980	1	50.0%	1	50.0%	0	0.0%
Medical Diagnostic Testing Facilities	2	3,399	2	980	1	50.0%	1	50.0%	0	0.0%
Rack Merchandise Service	2	3,399	2	980	2	100.0%	0	0.0%	0	0.0%
Aids Research & Clinics	1	3,483	2	980	1	50.0%	0	0.0%	1	50.0%
Auto Floor Coverings	1	3,483	2	980	2	100.0%	0	0.0%	0	0.0%
Crystals - Industrial	1	3,483	2	980	2	100.0%	0	0.0%	0	0.0%
Fuel - Biofuels	1	3,483	2	980	0	0.0%	2	100.0%	0	0.0%
Meat Brokers	1	3,483	2	980	2	100.0%	0	0.0%	0	0.0%
Mops - Wholesale & Manufacturers	1	3,483	2	980	1	50.0%	1	50.0%	0	0.0%
Sport Fishing	1	3,483	2	980	1	50.0%		0.0%	1	50.0%
Schools - Online Trading & Investment	- 0	3,483	2	980	1	50.0%	1	50.0%	0	0.0%
Contractors - General	191,845	3,558	- 1	1,213	1	100.0%	-	0.0%	0	0.0%
Heating Contractors	58,668	21	1	1,213	1	0.0%	1	100.0%	0	0.0%
Insurance Companies	47,609	21	1	1,213	0		1			
Windows - Installation & Service	47,809	28	1	1,213	1	100.0%	0	0.0%	0	0.0%
			1		1	100.0%	0	0.0%	0	0.0%
Kitchen & Bath - Design & Remodeling	29,705	37	1	1,213	1	100.0%	0	0.0%	0	0.0%
Swimming Pool Contractors, Dealers, Design	24,638	51	1	1,213	1	100.0%	0	0.0%	0	0.0%
Fence Contractors	23,468	56	1	1,213	1	100.0%	0	0.0%	0	0.0%
Siding Contractors	22,097	60	1	1,213	1	100.0%	0	0.0%	0	0.0%
Correspondence Schools	16,680	78	1	1,213	0	0.0%	1	100.0%	0	0.0%
Dry Cleaners	15,443	86	1	1,213	1	100.0%	0	0.0%	0	0.0%
Credit Unions	12,471	116	1	1,213	1	100.0%	0	0.0%	0	0.0%
Towing - Automotive	12,355	117	1	1,213	1	100.0%	0	0.0%	0	0.0%
Handyman Services	11,169	126	1	1,213	0	0.0%	1	100.0%	0	0.0%
Auto Repair - Windshield, Glass Shops	11,110	128	1	1,213	1	100.0%	0	0.0%	0	0.0%
Window Cleaning	9,901	141	1	1,213	0	0.0%	1	100.0%	0	0.0%
Mechanical Contractors	9,548	146	1	1,213	1	100.0%	0	0.0%	0	0.0%
Chimney Cleaning	9,503	148	1	1,213	1	100.0%	0	0.0%	0	0.0%
Multi-Level Selling Companies	9,024	152	1	1,213	1	100.0%	0	0.0%	0	0.0%
Carpenters	8,751	158	1	1,213	1	100.0%	0	0.0%	0	0.0%
Bathtubs & Sinks - Repair & Refinish	8,388	169	1	1,213	1	100.0%	0	0.0%	0	0.0%
Tile - Ceramic - Contractors & Dealers	8,330	172	1	1,213	1	100.0%	0	0.0%	0	0.0%
Accountants - Certified Public	7,856	185	1	1,213	1	100.0%	0	0.0%	0	0.0%
Dating Service	7,541	105	1	1,213	0	0.0%	1	100.0%	0	0.0%
Weight Control Services	7,407	191	1	1,213	n 0	0.0%	1	100.0%	0	0.0%
Real Estate Rental Service	7,150	190	1	1,213	1	100.0%		0.0%	0	0.0%
Marketing Programs & Services	6,790	205	1	1,213	1	100.0%	0	0.0%	0	0.0%
	0,790	205	1	1,213	1	100.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Asphalt	6,557	210	1	1,213	1	100.0%	0	0.0%	0	0.0%
Spas & Hot Tubs - Service & Repair	6,534	210	1	1,213	1	100.0%	0	0.0%	0	0.0%
Fitness Centers	6,006	227	1	1,213	1	100.0%	0	0.0%	0	0.0%
Tanning Salons	5,906	232	1	1,213	1	100.0%	0	0.0%	0	0.0%
Rubbish & Garbage Removal	5,679	238	1	1,213	1	100.0%	0	0.0%	0	0.0%
Hardwood Floor Contractors	5,671	230	1	1,213	1	100.0%	0	0.0%	0	0.0%
Air conditioning & Heating Contractors - Commercial	5,379	235	1	1,213	0	0.0%	1	100.0%	0	0.0%
Musical Instruments - Dealers	5,202	257	1	1,213	0	0.0%	- 1	100.0%	0	0.0%
Charity - National	4,975	261	1	1,213	1	100.0%		0.0%	0	0.0%
Draperies & Curtains - Retail & Custom	4,904	261	1	1,213	1	100.0%	0	0.0%	0	0.0%
Stone Setting	4,863	200	1	1,213	1	100.0%	0	0.0%	0	0.0%
Pet Supplies & Foods - Retail	4,801	271	1	1,213	-	0.0%	1	100.0%	0	0.0%
Real Estate Agents	4,708	274	1	1,213	1	100.0%		0.0%	0	0.0%
Tutoring	4,387	278	1	1,213	1	100.0%	0	0.0%	0	0.0%
Garage Builders	4,191	300	1	1,213	-	0.0%	1	100.0%	0	0.0%
Newspapers	3,981	300	1	1,213	0	0.0%	1	100.0%	0	0.0%
Landscape Maintenance	3,855	314	1	1,213	1	100.0%	1	0.0%	0	0.0%
Funeral Directors	3,855	327	1	1,213	1	100.0%	0	0.0%	0	0.0%
Meat - Retail	3,704	332	1	1,213	1	100.0%	0	0.0%	0	0.0%
Real Estate Appraisers	3,700	333	1	1,213	1	100.0%	0	0.0%	0	0.0%
Gift Shops	3,037	340	1	1,213	1		0		0	
Lawn & Garden Equipment & Supplies	3,471 3,433	351	1	1,213	1	100.0%	0	0.0%	0	0.0%
Home Design & Planning	3,433	355	1	1,213	1	100.0%	1	0.0%	0	0.0%
Guns & Gunsmiths	3,420		1	1,213	0	0.0%	1	100.0%	0	0.0%
Windows - Repairing	3,401	358	1	1,213	0	0.0%	1	100.0%	0	0.0%
		359	1		1	100.0%	1	0.0%	0	0.0%
Hospital & Medical Equipment & Supplies	3,264	368	1	1,213	0	0.0%	1	100.0%	0	0.0%
Septic Tanks & Systems Contractors & Dealers	3,185	374	1	1,213	0	0.0%	1	100.0%	0	0.0%
Bicycle - Dealers Awnings & Canopies	3,171 3,083	377	1	1,213	1	100.0%	0	0.0%	0	0.0%
	3,083	383	1	1,213	0	0.0%	1	100.0%	0	0.0%
Vacation Time Share	3,080	384	1	1,213 1,213	1	100.0%	0	0.0%	0	0.0%
Lumber - Retail		406	1		1	100.0%	U	0.0%	0	0.0%
Mold & Mildew Inspection/Removal/Remediation	2,921	414	1	1,213	1	100.0%	0	0.0%	0	0.0%
Septic Tanks & Systems Cleaning	2,905	418	1	1,213	U	0.0%	1	100.0%	0	0.0%
Chiropractors D.C.	2,847	422	1	1,213	0	0.0%	0	0.0%	1	100.0%
Appliances - Major - Rent & Lease	2,818	427	1	1,213	1	100.0%	U	0.0%	0	0.0%
Information Technology Services	2,765	433	1	1,213	1	100.0%	0	0.0%	0	0.0%
Lawn & Garden Sprinkler Systems	2,662	446	1	1,213	U	0.0%	1	100.0%	0	0.0%
Plumbing Fixtures, Parts, Supplies - Retail	2,651	448	1	1,213	0	0.0%	1	100.0%	0	0.0%
Swimming Pool Service & Repair	2,649	449	1	1,213	1	100.0%	U	0.0%	0	0.0%
Industrial Manufacturers	2,640	452	1	1,213	1	100.0%	0	0.0%	0	0.0%
Surveyors - Land	2,543	468	1	1,213	1	100.0%	0	0.0%	0	0.0%
Home Decor, Accessories & Gifts - Online Retailer	2,323	494	1	1,213	1	100.0%	0	0.0%	0	0.0%
Merchandising Service	2,313	496	1	1,213	0	0.0%	1	100.0%	0	0.0%
Condominiums	2,312	497	1	1,213	1	100.0%	0	0.0%	0	0.0%
Payment Processing Service	2,295	501	1	1,213	1	100.0%	0	0.0%	0	0.0%
Home Improvements - Additions	2,290	502	1	1,213	1	100.0%	0	0.0%	0	0.0%
Currency Exchange	2,228	510	1	1,213	0	0.0%	1	100.0%	0	0.0%
Jewelry Designers	2,181	520	1	1,213	0	0.0%	1	100.0%	0	0.0%
Electric Companies	2,166	522	1	1,213	1	100.0%	0	0.0%	0	0.0%
Investment Management	2,155	526	1	1,213	1	100.0%	0	0.0%	0	0.0%
Real Estate Investors	2,085	535	1	1,213	0	0.0%	0	0.0%	1	100.0%
Soliciting Organizations	2,009	551	1	1,213	0	0.0%	1	100.0%	0	0.0%
Pet Boarding - Dogs	2,000	555	1	1,213	0	0.0%	1	100.0%	0	0.0%
Auto Accessories	1,976	565	1	1,213	1	100.0%	0	0.0%	0	0.0%
Auto Radios & Stereos - Sales & Repair	1,951	572	1	1,213	1	100.0%	0	0.0%	0	0.0%
Cruises	1,946	573	1	1,213	1	100.0%	0	0.0%	0	0.0%
Massage Therapeutic	1,933	576	1	1,213	1	100.0%	0	0.0%	0	0.0%
Educational Consultants	1,930	577	1	1,213	0	0.0%	1	100.0%	0	0.0%
Cable TV, Internet & Telephone Installation Service	1,927	578	1	1,213	1	100.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Magazine Sales	1,839	590	1	1,213	1	100.0%	0	0.0%	0	0.0%
First Aid Instruction	1,782	602	1	1,213	1	100.0%	0	0.0%	0	0.0%
Screens - Door & Window	1,782	602	1	1,213	1	100.0%	0	0.0%	0	0.0%
Acupuncturists	1,773	607	1	1,213	1	100.0%	0	0.0%	0	0.0%
Auto Seat Covers, Tops & Upholstery	1,754	609	1	1,213	1	100.0%	0	0.0%	0	0.0%
Non Profit Organizations - General Membership	1,724	617	1	1,213	0	0.0%	0	0.0%	1	100.0%
Auto Paintless Dent Repair	1,664	633	1	1,213	1	100.0%	0	0.0%	-	0.0%
Topsoil	1,619	640	- 1	1,213	1	100.0%	0	0.0%	0	0.0%
Pet Services	1,545	655	1	1,213	1	100.0%	0	0.0%	0	0.0%
Gas - Propane - Equipment & Supplies	1,543	656	1	1,213	1	100.0%	0	0.0%	0	0.0%
Recycling Services	1,528	660	1	1,213	1	0.0%	1	100.0%	0	0.0%
Career & Outplacement Counseling	1,515	666	1	1,213	1	100.0%	-	0.0%	0	0.0%
In-Home Care	1,505	669	1	1,213	1	0.0%	1	100.0%	0	0.0%
Publishers - Periodical	1,485	674	1	1,213	0	0.0%	1	100.0%	0	0.0%
Lingerie	1,470	681	1	1,213	0	0.0%	- 1	100.0%	0	0.0%
Furniture Rent & Lease	1,440	685	1	1,213	0	100.0%	1	0.0%	0	0.0%
Adult Novelties	1,439		1	1,213	1	100.0%	0	0.0%	0	
Schools - Academic - Special Education	1,439	686 686	1	1,213	1	100.0%	0	0.0%	0	0.0%
Appliances - Major - Wholesale & Manufacturers	1,433	690	1	1,213	1	100.0%	0	0.0%	0	0.0%
Gift Baskets & Parcels	1,435	690	1	1,213	1	0.0%	1	100.0%	0	0.0%
Auto Perform, Race & Sport Equipment	1,403	696	1	1,213	0	0.0%	1	100.0%	0	0.0%
Product Development & Marketing	1,403	707	1	1,213	0	0.0%	1	100.0%	0	0.0%
	1,308	707	1	1,213	0		1		0	
Employment Service Bail Bonds	1,352	710	1	1,213	1	100.0%	1	0.0%	0	0.0%
Glass Coating & Tinting	1,344	712	1	1,213	0	0.0%	1	100.0%	0	0.0%
Camps	1,316		1	1,213	1	100.0%	0	0.0%	0	0.0%
Brewers	1,275	724	1	1,213	1	100.0%	0	0.0%	0	0.0%
		-	1		1	100.0%	0	0.0%	0	0.0%
Audio-Visual Equipment - Dealers Information Bureaus	1,222	746	1	1,213	1	100.0%	0	0.0%	0	0.0%
		757	1		0	0.0%	1	100.0%	0	0.0%
Drilling & Boring Contractors Structural Integration	1,175	766	1	1,213	1	100.0%	0	0.0%	0	0.0%
		766	1	1,213	1	100.0%	0	0.0%	0	0.0%
Product Sales - General Golf Equipment & Supplies - Retail	1,147	777	1	1,213	0	0.0%	1	100.0%	0	0.0%
		779	1		1	100.0%	0	0.0%	0	0.0%
Compact Discs, Tapes & Records - Retail	1,139	780	1	1,213	1	100.0%	0	0.0%	Ű	0.0%
Radio Communication Equipment & Systems	1,116	786	1	1,213	0	0.0%	1	100.0%	Ű	0.0%
Tank Heads Lawn Mowers - Sharpen & Repair	1,087	801	1	1,213	1	100.0%	0	0.0%	Ű	0.0%
	1,058	810	1		1	100.0%	0	0.0%	Ű	0.0%
Auto Listing Service		828	1	1,213	1	100.0%	0	0.0%	Ű	0.0%
Medical Testing Companies	1,017	831	1	1,213	U	0.0%	1	100.0%	Ű	0.0%
Leather Goods - Dealers	1,001	837	1	1,213	0	0.0%	1	100.0%	0	0.0%
Frozen Foods - Retail	999	838	1	1,213	U	0.0%	1	100.0%	Ű	0.0%
Party Planning	992 989	843	1	1,213	0	0.0%	1	100.0%	0	0.0%
Trailers - Repair & Service		845	1	1,213	U	0.0%	1	100.0%	Ű	0.0%
Rustproofing & Undercoating - Auto	983	847	1	1,213	0	0.0%	1	100.0%	0	0.0%
Carpet & Rug Pads, Linings & Accessories	963	855	1	1,213	0	0.0%	1	100.0%	0	0.0%
Physicians & Surgeons - Dermatology	959	857	1	1,213	0	0.0%	1	100.0%	0	0.0%
Parking Area Maintenance & Marking	943	864	1	1,213	0	0.0%	0	0.0%	1	100.0%
Food & Beverage Services	913	876	1	1,213	0	0.0%	1	100.0%	0	0.0%
Moving Equipment Rental	905	878	1	1,213	0	0.0%	1	100.0%	0	0.0%
Drapery Installation Service	889	886	1	1,213	1	100.0%	0	0.0%	0	0.0%
Electric Equipment & Supplies - Wholesale	880	896	1	1,213	1	100.0%	0	0.0%	0	0.0%
Audio-Visual Consultants	867	901	1	1,213	1	100.0%	0	0.0%	0	0.0%
Speedometers	862	906	1	1,213	0	0.0%	1	100.0%	0	0.0%
Greenhouses	838	919	1	1,213	0	0.0%	1	100.0%	0	0.0%
Tool & Utility Sheds	816	932	1	1,213	0	0.0%	0	0.0%	1	100.0%
Auto Service - Sound Systems Sales & Service	803	938	1	1,213	0	0.0%	1	100.0%	0	0.0%
Steel Distributors & Warehouses	774	957	1	1,213	1	100.0%	0	0.0%	0	0.0%
Elevators - Sales & Service	755	969	1	1,213	1	100.0%	0	0.0%	0	0.0%
Door & Gate Operating Devices	754	970	1	1,213	0	0.0%	1	100.0%	0	0.0%

Number Part Part Part Part Part Part Part Part	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
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number plan Services 654 1,049 1 1,213 1 100,0% 0 0,0% 0 Camping Equipment 664 1,069 1 1,213 1 100,0% 0 0,0% 0				1		1		0		0	0.0%
Campang Bugingent 624 1,063 1 1,213 1 100.0% 0 0.0% 0 Sewing Machines - Supplies & Parts 620 1,062 1 1,213 0 0.0% 0 0.0% 0 Sewing Machines - Supplies & Parts 620 1,062 1 1,213 1 0.00% 0 0.0% 0 Mater Garden Sortatina & Amods 630 1,001 1 1,213 1 0.00% 0 0.0% 0 Wate Garden Sortatina & Amods 530 1,106 1 1,213 1 0.00% 0 0.0% 0 Wate Garden Sortatina & Amods 557 1,116 1 1,213 1 0.00% 0 0.0% 0 Uatorstories - Testing 556 1,113 1 1,213 1 0.00% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 <td></td> <td></td> <td>,</td> <td>1</td> <td></td> <td>1</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>			,	1		1		0		0	0.0%
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Decorators Park, Convention 615 1.066 1 1.213 0 0.0% 1 100.0% 0 Mate Gardens Fountains & Ponds 570 1.106 1 1.213 1 100.0% 0 0.0% 0 Wate Containes 570 1.106 1 1.213 1 100.0% 0 0.0% 0 Packaging Materials 567 1.111 1 1.213 1 100.0% 0 0.0% 0 Home Staging 564 1.112 1 1.213 1 100.0% 0 0.0% 0 Cabinet Refang 539 1.143 1 1.213 1 100.0% 0 0.0% 0 Cabinet Refang 539 1.144 1 1.213 1 100.0% 0 0.0% 0 </td <td>Nater Coolers - Equipment & Supplies</td> <td></td> <td>1,061</td> <td>1</td> <td></td> <td>0</td> <td>0.0%</td> <td>1</td> <td>100.0%</td> <td>0</td> <td>0.0%</td>	Nater Coolers - Equipment & Supplies		1,061	1		0	0.0%	1	100.0%	0	0.0%
Nater Gardens Fourlains & Ponds S90 1.031 1.213 1.100,% 0 0.0% 0 Waste Containers 570 1,106 1.213 1 100,0% 0 0,0% 1 Dackagin Materials 557 1,111 1 1,213 0 0,0% 0 0,0% 1 Laboratories - Testing 558 1,119 1 1,213 1 100,0% 0 0,0% 0 0,0% 0 Cabine Refacing 558 1,119 1 1,213 1 100,0% 0 0,0% 0 0,0% 0 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0				1		1		0		0	0.0%
Wase Containers 570 1,106 1 1,213 1 100.0% 0 0.0% 0 Packaging Materials 567 1,111 1 1,213 1 100.0% 0 0.0% 1 Laboratories - Testing 558 1,112 1 1,213 1 100.0% 0 0 0	Decoration Contractors - Party, Convention		1,066	1		0	0.0%	1	100.0%	0	0.0%
hackaging Materials 567 1,111 1 1,213 0 0.0% 0 0.0% 1 Laboratories - Teating 564 1,112 1 1,213 1 100.0% 0 0.0% 0 Cabinet Refacing 558 1,119 1 1,213 1 100.0% 0 0.0% 0 Cabinet Refacing 559 1,143 1 1.213 0 0.0% 1 100.0% 0 0.0% 0	Nater Gardens Fountains & Ponds	580	1,091	1	1,213	1	100.0%	0	0.0%	0	0.0%
Laboratories - Testing 564 1,112 1 1,213 1 100,0% 0 0,0% 0 Home Staging 558 1,119 1 1,213 1 100,0% 0 0,0% 0 Cabinet Refacing 539 1,143 1,213 1 100,0% 0 0,0% 0 Email Service Provider 536 1,144 1,213 1 100,0% 0 0,0% 0 Email Service Provider 536 1,144 1,213 1 100,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0	Naste Containers	570	1,106	1	1,213	1	100.0%	0	0.0%	0	0.0%
Home Staging 558 1,119 1 1,213 1 100.0% 0 0.0% 0 Cabine Refacing 539 1,143 1 1,213 0 0.0% 1 100.0% 0 Cabine Sroker Provider 536 1,144 1 1,213 0 0.0% 1 100.0% 0 Fences - Vinyl 524 1,156 1 1,213 0 0.0% 0 0.	Packaging Materials	567	1,111	1	1,213	0	0.0%	0	0.0%	1	100.0%
Cabinet Refacing 539 1,143 1 1,213 0 0.0% 1 100.0% 0 Email Service Provider 536 1,144 1 1,213 1 100.0% 0 0.0% 0 Fences - Vinyl 524 1,156 1 1,213 0 0.0% 1 100.0% 0 Buildings - Metal 521 1,161 1 1,213 0 0.0% 0 0.0% 1 Renewable Energy 517 1,165 1 1,213 1 100.0% 0 0.0% 0 Advertising - Shopers Guides 513 1,171 1 1,213 1 100.0% 0 0.0% 0 Refregerators & Freezers - Dealers 503 1,189 1 1,213 1 100.0% 0 0.0% 0 0 Computers - Cable & Installation 4495 1,193 1 1,213 1 100.0% 0 0.0% 0 0 0 0 0 0 0 0 0 0 0 0 0 <td>.aboratories - Testing</td> <td>564</td> <td>1,112</td> <td>1</td> <td>1,213</td> <td>1</td> <td>100.0%</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td>	.aboratories - Testing	564	1,112	1	1,213	1	100.0%	0	0.0%	0	0.0%
Email Service Provider 536 1,144 1,213 1 10.0% 0 0.0% 0 Fences - Vinyl 524 1,155 1 1,213 0 0.0% 1 100.0% 0 Buildings - Metal 521 1,165 1 1,213 0 0.0% <td< td=""><td>Home Staging</td><td>558</td><td>1,119</td><td>1</td><td>1,213</td><td>1</td><td>100.0%</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td></td<>	Home Staging	558	1,119	1	1,213	1	100.0%	0	0.0%	0	0.0%
Fences - Vinyl 524 1,156 1,213 0 0.0% 1 100.0% 0 Buildings - Metal 521 1,161 1,213 0 0.0% 0 0.0% 1 Renewable Energy 517 1,165 1 1,213 1 100.0% 0 0.0% 0 Management Training 503 1,171 1,213 1 100.0% 0 0.0% 0 Refrigerors & Freezers - Dealers 503 1,189 1 1,213 1 100.0% 0 0.0% 0 0 Computers - Cable's Installation 455 1,193 1 1,213 1 100.0% 0 0.0% 0	Cabinet Refacing	539	1,143	1	1,213	0	0.0%	1	100.0%	0	0.0%
Fences - Vinyl 524 1,156 1 1,213 0 0.0% 1 100.0% 0 0 Buildings - Metal 521 1,165 1 1,213 0 0.0% 0 0.0% 1 1 Renewable Energy 517 1,165 1 1,213 1 100.0% 0 0.0% 0	Email Service Provider	536	1,144	1	1,213	1	100.0%	0	0.0%	0	0.0%
Buildings - Metal 521 1,161 1,213 0 0.0% 0 0.0% 1 Renewable Energy 537 1,165 1 1,213 1 100.0% 0 0.0% 0 0 Advertisig - Shoppers Guides 533 1,171 1 1,213 1 100.0% 0 0.0% 0 <	Fences - Vinyl	524		1	1,213	0		1		0	0.0%
Renewable Energy 517 1,165 1 1,213 1 100.0% 0 0.0% 0 0 Advertsing - Shopers Guides 513 1,171 1 1,213 1 100.0% 0 0.0% 0 <t< td=""><td>Buildings - Metal</td><td>521</td><td>1,161</td><td>1</td><td>1,213</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td><td>1</td><td>100.0%</td></t<>	Buildings - Metal	521	1,161	1	1,213	0	0.0%	0	0.0%	1	100.0%
Advertising - Shoppers Guides 513 1,171 1 1,213 1 100.0% 0 0.0% 0 0 Management Training 503 1,189 1 1,213 1 100.0% 0 0.0% 0	Renewable Energy	517		1	1,213	1		0		0	0.0%
Management Training 503 1,189 1,213 1 100.0% 0 0.0% 0 0 Refrigerators & Freezers - Dealers 495 1,193 1 1,213 1 100.0% 0 0.0% 0 <td>Advertising - Shoppers Guides</td> <td>513</td> <td>,</td> <td>1</td> <td>1,213</td> <td>1</td> <td>100.0%</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td>	Advertising - Shoppers Guides	513	,	1	1,213	1	100.0%	0	0.0%	0	0.0%
Refrigerators & Freezers - Dealers 495 1,193 1 1,213 1 100.0% 0 0.0% 0				1		1		0		0	0.0%
Computers - Cable & Installation 489 1,197 1 1,213 0 0.0% 1 100.0% 0 Pipe Line Contractors 485 1,201 1 1,213 1 100.0% 0 0.0% 0 0.0% 0<				1		1		0		0	0.0%
Pipe Line Contractors 485 1,201 1 1,213 1 100.0% 0 0.0% 0 Archery Equipment & Supplies 484 1,203 1 1,213 0 0.0% 1 100.0% 0				1		0		1		0	0.0%
Archery Equipment & Supplies 484 1,203 1,213 0 0.0% 1 100.0% 0 Stock & Bond Transfer Agents 482 1,207 1 1,213 1 100.0% 0 0.0% 0				1		1		-		0	0.0%
Stock & Bond Transfer Agents 482 1,207 1,213 1 100.0% 0 0.0% 0 0 Advertising - Outdoor 474 1,213 1 1,213 1 100.0% 0 0.0% 0				- 1		0		1		0	0.0%
Advertising - Outdoor 474 1,213 1 100.0% 0 0.0% 0 Teachers Agencies 471 1,222 1 1,213 1 100.0% 0 0.0% 0 Pianos Tuning & Repair 470 1,224 1 1,213 0 0.0% 1 100.0% 0 Glass - Beveled, Carved, Ornamental 469 1,227 1 1,213 0 0.0% 1 100.0% 0 Storage - Liquid & Bulk 468 1,229 1 1,213 0 0.0% 1 100.0% 0 Boutiques 462 1,236 1 1,213 1 100.0% 0 0				- 1		1		-		0	0.0%
Teachers Agencies 471 1,222 1 1,213 1 100.0% 0 0.0% 0 Planos - Tuning & Repair 470 1,224 1 1,213 0 0.0% 1 100.0% 0 0 Glass - Beveled, Carved, Ornamental 469 1,227 1 1,213 0 0.0% 1 100.0% 0				1		1		0		0	0.0%
Planos - Turing & Repair 470 1,224 1 1,213 0 0.0% 1 100.0% 0 Glass - Beveled, Carved, Ornamental 469 1,227 1 1,213 0 0.0% 1 100.0% 0 0 Storage - Liquid & Bulk 468 1,229 1 1,213 0 0.0% 1 100.0% 0			=)==0	1		1		0		0	
Glass - Beveled, Carved, Ornamental 469 1,227 1 1,213 0 0.0% 1 100.0% 0 Storage - Liquid & Bulk 468 1,229 1 1,213 0 0.0% 1 100.0% 0 0 Boutiques 462 1,236 1 1,213 1 100.0% 0 0.0% 0 <td></td> <td></td> <td></td> <td>1</td> <td></td> <td>1</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>				1		1		0		0	0.0%
Storage - Liquid & Bulk 468 1,229 1 1,213 0 0.0% 1 100.0% 0 Boutiques 462 1,236 1 1,213 1 100.0% 0 0.0% 0				1		0		1		0	0.0%
Boutiques 462 1,236 1 1,213 1 100.0% 0 0.0% 0				1		0		1		0	0.0%
	•			1		0		1		0	0.0%
κοοπησ εquipment & supplies 460 1,239 1 1,213 0 0.0% 1 100.0% 0				1		1		0		0	0.0%
				1		0		1		0	0.0%
Gun Dealers 458 1,241 1 1,213 0 0.0% 1 100.0% 0				1		0		1		0	0.0%
Estates - Appraisals, Sales & Auctions 448 1,256 1 1,213 0 0,0% 1 100.0% 0		-		1		0		1		0	0.0%
Stone Setting - Interlocking Pavers 447 1,258 1 1,213 1 100.0% 0 0.0% 0				1		1		0		0	0.0%
Filters Air & Gas Cleaning 441 1,261 1 1,213 1 100.0% 0 0.0% 0	*			1		1		0		0	0.0%
Printers - Business Forms 433 1,277 1 1,213 0 0.0% 1 100.0% 0				1		0		1		0	0.0%
Dryer Vent Cleaning 431 1,280 1 1,213 0 0.0% 1 100.0% 0				1		0		1		0	0.0%
Contractor - Decorative & Specialty Concrete 430 1,281 1 1,213 0 0.0% 1 100.0% 0	Contractor - Decorative & Specialty Concrete		1,281	1		0	0.0%	1	100.0%	0	0.0%
Divers Equipment & Supplies 421 1,295 1 1,213 1 100.0% 0 0.0% 0	Divers Equipment & Supplies	421	1,295	1	1,213	1	100.0%	0	0.0%	0	0.0%
Organizing Services - Household & Business 413 1,303 1 1,213 1 100.0% 0 0.0% 0	Drganizing Services - Household & Business	413	1,303	1	1,213	1	100.0%	0	0.0%	0	0.0%
Loans - Small Business 408 1,306 1 1,213 1 100.0% 0 0.0% 0	oans - Small Business	408	1,306	1	1,213	1	100.0%	0	0.0%	0	0.0%
Cash Registers & Supplies 406 1,309 1 1,213 1 100.0% 0 0.0% 0	čash Registers & Supplies	406	1,309	1	1,213	1	100.0%	0	0.0%	0	0.0%
Aviation Services 399 1,316 1 1,213 0 0.0% 1 100.0% 0	Aviation Services	399	1,316	1	1,213	0	0.0%	1	100.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Aircraft Parts & Supplies	391	1,326	1	1,213	1	100.0%	0	0.0%	0	0.0%
Auto Appraisers	388	1,332	1	1,213	1	100.0%	0	0.0%	0	0.0%
Swimming Pools - Leak Detection & Repair	385	1,339	1	1,213	1	100.0%	0	0.0%	0	0.0%
Animals - Nuisance Control - Trapping	380	1,347	1	1,213	1	100.0%	0	0.0%	0	0.0%
Wedding Chapels & Ceremonies	377	1,353	1	1,213	0	0.0%	1	100.0%	0	0.0%
Oilfield Consultants	374	1,359	1	1,213	1	100.0%	-	0.0%	0	0.0%
Auto Machine Shops	357	1,388	1	1,213	1	100.0%	0	0.0%	0	0.0%
Coated Fabrics	357	1,388	1	1,213	0	0.0%	1	100.0%	0	0.0%
Unclaimed Funds Retrieval Services	357	1,388	1	1,213	0	0.0%	1	100.0%	0	0.0%
Alternators & Generators - Auto Repair	356	1,393	1	1,213	1	100.0%	- 0	0.0%	0	0.0%
Feed Dealers	352	1,396	1	1,213	0	0.0%	1	100.0%	0	0.0%
Auto Parts & Supplies - Used	332	1,422	1	1,213	1	100.0%	- 0	0.0%	0	0.0%
Dental Hygienists	331	1,424	1	1,213	0	0.0%	1	100.0%	0	0.0%
Incorporating Companies	329	1,424	1	1,213	1	100.0%	0	0.0%	0	0.0%
Smelters & Refiners Equipment & Supplies	318	1,427	1	1,213	0	0.0%	1	100.0%	0	0.0%
Assembly & Fabricating Service	309	1,444	1	1,213	1	100.0%	1	0.0%	0	0.0%
Nutritionists	305	1,458	1	1,213	0	0.0%	1	100.0%	0	0.0%
Farm Supplies	304	1,461	1	1,213	1	100.0%	1	0.0%	0	0.0%
E-Learning	293	1,402	1	1,213	1	100.0%	0	0.0%	0	0.0%
Basement Waterproofing	293	1,481	1	1,213	0	0.0%	1	100.0%	0	0.0%
Facility Maintenance	230	1,488	1	1,213	0	0.0%	1	100.0%	0	0.0%
Churches	273	1,490	1	1,213	0	0.0%	1	100.0%	0	0.0%
Plumbing - Contractor	273	1,518	1	1,213	0	0.0%	1	100.0%	0	0.0%
luices	273	1,518	1	1,213	1		1		0	0.0%
Personal Security Guard Service	268	1,522	1	1,213	1	100.0%	0	0.0%	9	
Flight School	266	1,528	1	1,213	1	100.0%	0	0.0%	0	0.0%
Dairy Products - Wholesale	200	1,534	1	1,213	1	0.0%	1	100.0%	9	
Amusement Park Equipment	263	1,539	1	1,213	0	0.0%	1	100.0%	0	0.0%
ServiceStation Equipment	262	1,546	1	1,213	0	0.0%	1	100.0%	9	0.0%
Aluminum Fabricators	261	1,540	1	1,213	1		1		0	
VOIP (Voice Over Internet Protocol) Sales & Service	201	1,549	1	1,213	1	100.0%	0	0.0%	0	0.0%
Drama/Acting Instruction	250	,	1	1,213	1		0	0.0%	0	0.0%
Refrigerators & Freezers - Service & Repair	250	1,566 1,566	1	1,213	1	100.0%	0	0.0%	9	
Auto Radios & Stereos - Wholesale & Manufacturers	230	,	1	1,213	1	0.0%	1	100.0%	0	0.0%
Auto kaulos a Steleos - wholesale a Manufacturers	247	1,576 1,590	1	1,213	0		1		9	
Paging Equipment & Service	241		1	1,213	0	0.0%	1	100.0%	0	0.0%
Paper Distributors	237	1,601 1,602	1	1,213	0		1		9	0.0%
Business Plan Preparation	230		1	1,213	1	100.0%	0	0.0%	0	0.0%
Filtering Materials & Supplies	230	1,619	1	1,213	1		0	0.0%	9	0.0%
Video Games - Supplies & Parts	226	1,625 1,632	1	1,213	1	100.0%	0	0.0%	0	0.0%
Fulfillment Services	226	1,632	1	1,213	1		1	100.0%	0	0.0%
Architectural & Construction Specs	223	1,636	1	1,213	0	0.0%	1		0	
Dry Ice	221	1,644	1	1,213	1	100.0%	0	0.0%	0	0.0%
· · · ·	221	,	1	1,213	1	100.0%	1	0.0%	0	0.0%
Document Imaging & Scanning Service Tattoos - Removed	215	1,660	1	1,213	0	0.0%	1	100.0%	0	0.0%
		1,660	1		0	0.0%	1	100.0%	0	0.0%
Stone Cutters	210 209	1,673	1	1,213 1,213	1	100.0%	0	0.0%	0	0.0%
Windows - Vinyl		1,675	1		1	100.0%	0	0.0%	0	0.0%
Contractors - Retaining Wall	204 204	1,687	1	1,213	1	100.0%	0	0.0%	0	0.0%
Sports Bar		1,687	1	1,213	0	0.0%	1	100.0%	0	0.0%
Bridal Supplies - Wholesale & Manufacturing	202 201	1,693	1	1,213	0	0.0%	1	100.0%	0	0.0%
Crematories		1,698	1	1,213	0	0.0%	1	100.0%	0	0.0%
Physicians & Surgeons - Family Practice	201	1,698	1	1,213	1	100.0%	0	0.0%	0	0.0%
Floor Refinishing	200	1,701	1	1,213	1	100.0%	0	0.0%	0	0.0%
Insurance - Bonding	199 199	1,702	1	1,213	1	100.0%	0	0.0%	0	0.0%
Piping Contractors		1,702	1	1,213	1	100.0%	0	0.0%	0	0.0%
Baseball Cards & Sports Memorabilia	198	1,705	1	1,213	1	100.0%	0	0.0%	0	0.0%
Contractor - Metal Roofing	194	1,717	1	1,213	0	0.0%	1	100.0%	0	0.0%
Farmers Market	194	1,717	1	1,213	0	0.0%	1	100.0%	0	0.0%
Sports & Recreation	188	1,738	1	1,213	0	0.0%	1	100.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Skateboards & Equipment	187	1,741	1	1,213	1	100.0%	0	0.0%	0	0.0%
Fruits & Vegetables - Wholesale	182	1,753	1	1,213	1	100.0%	0	0.0%	0	0.0%
Contractor - Gas	181	1,760	1	1,213	1	100.0%	0	0.0%	0	0.0%
Yacht Brokers	176	1,772	1	1,213	0	0.0%	- 1	100.0%	0	0.0%
Telephone Equipment & Systems Supplies & Parts	169	1,796	1	1,213	1	100.0%	-	0.0%	0	0.0%
Oxygen Therapy Equipment	168	1,799	1	1,213	1	100.0%	0	0.0%	0	0.0%
Photography Schools	160	1,823	1	1,213	1	100.0%	0	0.0%	0	0.0%
Fish Processors	159	1,823	1	1,213	1	0.0%	1	100.0%	0	0.0%
Doors - Installation	155	1,838	1	1,213	1	100.0%	1	0.0%		0.0%
Engravers - Mechanical	157	1,838	1	1,213	1	100.0%	0		0	0.0%
Express & Transfer Service	156	1,838	1	1,213	1	100.0%	0	0.0%		
Publishing Consultants	156	1,845	1	1,213	1	100.0%	0	0.0%	0	0.0%
Dolls - Collectors	155	1,843	1	1,213	1	0.0%	1	100.0%		0.0%
Plants - Interior Design & Maintenance	155	1,852	1	1,213	0	0.0%	1	100.0%	0	0.0%
	154		1	1,213	0		1		0	
Riding Apparel & Equipment	153	1,858	1		0	0.0%	0	0.0%	1	100.0%
Van Conversions & Accessories		1,865	1	1,213	1	100.0%	0	0.0%	0	0.0%
Pictures	148 147	1,885	1	1,213	1	100.0%	0	0.0%	0	0.0%
Audio-Visual Equipment - Rent & Lease		1,887	1	1,213	0	0.0%	1	100.0%	0	0.0%
Compactors - Waste - Industrial & Commercial	145	1,891	1	1,213	0	0.0%	1	100.0%	0	0.0%
Hose Couplings & Fittings	142	1,905	1	1,213	1	100.0%	0	0.0%	0	0.0%
Lamps & Lamp Shades - Retail	140	1,909	1	1,213	1	100.0%	0	0.0%	0	0.0%
Fuel Injection Equipment	138	1,915	1	1,213	1	100.0%	0	0.0%	0	0.0%
Ergonomic Products & Services	137	1,920	1	1,213	1	100.0%	0	0.0%	0	0.0%
Ventilating Equipment	137	1,920	1	1,213	1	100.0%	0	0.0%	0	0.0%
Gasoline - Wholesale	136	1,932	1	1,213	0	0.0%	0	0.0%	1	100.0%
Video Tape Duplication Service	136	1,932	1	1,213	1	100.0%	0	0.0%	0	0.0%
Leather Goods - Wholesale & Manufacturers	134	1,941	1	1,213	0	0.0%	1	100.0%	0	0.0%
Wood Preserving	134	1,941	1	1,213	0	0.0%	1	100.0%	0	0.0%
Docks	131	1,961	1	1,213	1	100.0%	0	0.0%	0	0.0%
Parks	130	1,966	1	1,213	1	100.0%	0	0.0%	0	0.0%
Dresses - Wholesale & Manufacturers	128	1,976	1	1,213	1	100.0%	0	0.0%	0	0.0%
Security Cameras	128	1,976	1	1,213	1	100.0%	0	0.0%	0	0.0%
Mold & Mildew Remediation	127	1,982	1	1,213	0	0.0%	1	100.0%	0	0.0%
Antennas	122	2,004	1	1,213	0	0.0%	1	100.0%	0	0.0%
Reflectors	122	2,004	1	1,213	1	100.0%	0	0.0%	0	0.0%
Day Care - Adults	121	2,007	1	1,213	1	100.0%	0	0.0%	0	0.0%
Pension & Profit Sharing Plans	121	2,007	1	1,213	1	100.0%	0	0.0%	0	0.0%
Police Equipment	121	2,007	1	1,213	1	100.0%	0	0.0%	0	0.0%
Storm Windows & Doors - Repair	121	2,007	1	1,213	1	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Trademark	120	2,012	1	1,213	0	0.0%	1	100.0%	0	0.0%
Fuel Economizers	120	2,012	1	1,213	0	0.0%	1	100.0%	0	0.0%
Art Organizations & Information	119	2,016	1	1,213	1	100.0%	0	0.0%	0	0.0%
Calligraphers	118	2,018	1	1,213	1	100.0%	0	0.0%	0	0.0%
Timber Framing	118	2,018	1	1,213	0	0.0%	1	100.0%	0	0.0%
Trucks - Industrial	115	2,032	1	1,213	1	100.0%	0	0.0%	0	0.0%
Shock Absorbers	111	2,045	1	1,213	1	100.0%	0	0.0%	0	0.0%
Timber & Timberland Companies	110	2,045	1	1,213	0	0.0%	- 1	100.0%	0	0.0%
Plastics - Molders	109	2,052	1	1,213	1	100.0%	-	0.0%	0	0.0%
Rooming Houses	105	2,038	1	1,213	1	100.0%	0	0.0%	0	0.0%
Transcription Service	108	2,065	1	1,213	1	0.0%	1	100.0%	0	0.0%
Wicker Products	108		1	1,213	1		1		0	
Sky Diving	108	2,065	1	1,213	1	100.0%	0	0.0%	0	0.0%
, ,		2,076	1		1		0		0	0.0%
Window Security Laminates	106	2,081	1	1,213	1	100.0%	0	0.0%	0	0.0%
Mailing Services - Drop Shipper	105	2,085	1	1,213	0	0.0%	1	100.0%	0	0.0%
Appraisal - Jewelry	104	2,091	1	1,213	1	100.0%	0	0.0%	0	0.0%
Concrete Reinforcements	104	2,091	1	1,213	1	100.0%	0	0.0%	0	0.0%
Fuel - Diesel	104	2,091	1	1,213	1	100.0%	0	0.0%	0	0.0%
Dentist - Dental Implants	102	2,105	1	1,213	1	100.0%	0	0.0%	0	0.0%
Recycling - Computers & Other Electronics	101	2,110	1	1,213	0	0.0%	1	100.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Cat Breeders	100	2,114	1	1,213	0	0.0%	1	100.0%	0	0.0%
Blasting Contractors	98	2,123	1	1,213	1	100.0%	0	0.0%	0	0.0%
Labeling	97	2,128	1	1,213	0	0.0%	1	100.0%	0	0.0%
Campers - Service & Repair	96	2,134	1	1,213	1	100.0%	0	0.0%	0	0.0%
Fashion Consultants	96	2,134	1	1,213	0	0.0%	1	100.0%	0	0.0%
Pottery	96	2,134	1	1,213	1	100.0%	0	0.0%	0	0.0%
Gutter Leaf Guards	94	2,146	1	1,213	0	0.0%	1	100.0%	0	0.0%
Armored Car Service	90	2,168	1	1,213	1	100.0%	0	0.0%	0	0.0%
Forklift Repair & Maintenance	90	2,168	1	1,213	1	100.0%	0	0.0%	0	0.0%
Psychotherapist	90	2,168	1	1,213	1	100.0%	0	0.0%	0	0.0%
Water Main Contractors	88	2,184	1	1,213	1	100.0%	0	0.0%	0	0.0%
Swimming Instruction	87	2,192	1	1,213	1	100.0%	0	0.0%	0	0.0%
Beverage Dispensers	83	2,219	1	1,213	0	0.0%	1	100.0%	0	0.0%
Dinner Theatres	83	2,219	1	1,213	1	100.0%	0	0.0%	0	0.0%
Snow Removal Service - Commercial	81	2,230	1	1,213	1	100.0%	0	0.0%	0	0.0%
Manufactured Homes - Transporting	80	2,238	1	1,213	0	0.0%	1	100.0%	0	0.0%
Air Pollution Measuring Service	79	2,247	1	1,213	1	100.0%	0	0.0%	0	0.0%
Ceramics - Equipment & Supplies	79	2,247	1	1,213	1	100.0%	0	0.0%	0	0.0%
Factoring Service	79	2,247	1	1,213	0	0.0%	1	100.0%	0	0.0%
Caregivers Resources	76	2,247	1	1,213	1	100.0%	0	0.0%	0	0.0%
Energy Conservation Products - Wholesale & Manufacturers	76	2,269	1	1,213	1	100.0%	0	0.0%	0	0.0%
Invitations & Announcements	75	2,280	1	1,213	0	0.0%	0	0.0%	1	100.0%
Consultant - Employee Benefit Plans	74	2,286	1	1,213	1	100.0%	0	0.0%	0	0.0%
Railroad Contractors	73	2,292	1	1,213	0	0.0%	1	100.0%	0	0.0%
Screens - Security Door	73	2,292	1	1,213	1	100.0%	0	0.0%	0	0.0%
Oil Producers	72	2,297	1	1,213	1	100.0%	0	0.0%	0	0.0%
Locksmiths Equipment & Supplies	67	2,318	1	1,213	0	0.0%	1	100.0%	0	0.0%
Aerospace Industries	65	2,327	1	1,213	1	100.0%	0	0.0%	0	0.0%
Charity - Other Charitable Organizations	65	2,327	1	1,213	0	0.0%	1	100.0%	0	0.0%
Monuments - Cleaning & Restoration	65	2,327	1	1,213	1	100.0%	0	0.0%	0	0.0%
Floral Design Instruction	62	2,353	1	1,213	1	100.0%	0	0.0%	0	0.0%
Automobile Reconditioned Detailing	61	2,359	1	1,213	1	100.0%	0	0.0%	0	0.0%
Ribbon Printing	60	2,365	1	1,213	1	100.0%	0	0.0%	0	0.0%
Art Restoration & Conservation	59	2,374	1	1,213	1	100.0%	0	0.0%	0	0.0%
Engines - Gasoline	57	2,387	1	1,213	0	0.0%	1	100.0%	0	0.0%
Skate Sharpening	57	2,387	1	1,213	0	0.0%	0	0.0%	1	100.0%
Signs - Neon	56	2,395	1	1,213	1	100.0%	0	0.0%	0	0.0%
Tree Service - Transplant	56	2,395	1	1,213	1	100.0%	0	0.0%	0	0.0%
Export Management	55	2,409	1	1,213	0	0.0%	0	0.0%	1	100.0%
Auto Smog Inspection	54	2,416	1	1,213	1	100.0%	0	0.0%	0	0.0%
Eggs	52	2,430	1	1,213	1	100.0%	0	0.0%	0	0.0%
Jewels - Imitation	52	2,430	1	1,213	0	0.0%	1	100.0%	0	0.0%
Party Facilities	52	2,430	1	1,213	0	0.0%	1	100.0%	0	0.0%
Water Taxi Service	52	2,430	1	1,213	1	100.0%	0	0.0%	0	0.0%
Seeds & Bulbs - Wholesale	50	2,454	1	1,213	1	100.0%	0	0.0%	0	0.0%
Upholsterers Supplies	48	2,473	1	1,213	0	0.0%	1	100.0%	0	0.0%
Liquors - Wholesale	47	2,478	1	1,213	1	100.0%	0	0.0%	0	0.0%
Auto Repair - Vintage	46	2,485	1	1,213	1	100.0%	0	0.0%	0	0.0%
Tennis Equipment & Supplies	46	2,485	1	1,213	1	100.0%	0	0.0%	0	0.0%
Mental Health Services	44		1	1,213	1	100.0%	0	0.0%	0	0.0%
Fire & Smoke & Water Clean Up	43	2,515	1	1,213	1	100.0%	0	0.0%	0	0.0%
Trucking - Liquid Or Dry Bulk	41	2,538	1	1,213	0	0.0%	1	100.0%	0	0.0%
Blueprinting	40	2,548	1	1,213	1	100.0%	0	0.0%	0	0.0%
Contractor - Low Voltage Systems	38	2,574	1	1,213	1	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Insurance Law	37	2,589	1	1,213	0	0.0%	1	100.0%	0	0.0%
Popcorn Machines	37	2,589	1	1,213	0	0.0%	1	100.0%	0	0.0%
Sawdust & Shavings	35	2,612	1	1,213	0	0.0%	1	100.0%	0	0.0%
Surfing Instruction	35	2,612	1	1,213	1	100.0%	0	0.0%	0	0.0%
Truck Washing & Cleaning - Equipment & Supplies	35	2,612	1	1,213	1	100.0%	0	0.0%	0	0.0%
	55	2,012	· ·	-,215	· ·	100.070	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Rest Homes	34	2,628	1	1,213	1	100.0%	0	0.0%	0	0.0%
Venetian Blinds - Supplies & Parts	34	2,628	1	1,213	0	0.0%	1	100.0%	0	0.0%
Fabrics - Wholesale & Manufacturers	33	2,639	1	1,213	1	100.0%	0	0.0%	0	0.0%
Insurance - Dental	33	2,639	1	1,213	0	0.0%	1	100.0%	0	0.0%
Linens - Wholesale & Manufacturers	33	2,639	1	1,213	1	100.0%	0	0.0%	0	0.0%
Paint Removing	32	2,651	1	1,213	1	100.0%	0	0.0%	0	0.0%
Tools - Power Actuated	32	2,651	1	1,213	0	0.0%	- 1	100.0%	0	0.0%
Imprinting	31	2,665	1	1,213	0	0.0%	1	100.0%	0	0.0%
Templates	31	2,665	1	1,213	0	0.0%	1	100.0%		0.0%
Grain Brokers	30	2,683	1	1,213	1		1		0	1
Crisis Intervention Service	29		1		1	100.0%	0	0.0%	0	0.0%
Lotteries - State		2,695	1	1,213	1	100.0%	0	0.0%	0	0.0%
	29	2,695	1		1	100.0%	U	0.0%	0	0.0%
Sales & Order Books	29	2,695	1	1,213	1	100.0%	0	0.0%	0	0.0%
Hair Curlers	28	2,714	1	1,213	1	100.0%	0	0.0%	0	0.0%
Landscape Lighting	28	2,714	1	1,213	1	100.0%	0	0.0%	0	0.0%
Charity - Human Services (i.e. assistance to individuals & families)	27	2,727	1	1,213	1	100.0%	0	0.0%	0	0.0%
Gun Safety & Marksmanship Instruction	27	2,727	1	1,213	0	0.0%	1	100.0%	0	0.0%
Thermocouples	27	2,727	1	1,213	1	100.0%	0	0.0%	0	0.0%
Event Planners - Corporate	26	2,742	1	1,213	0	0.0%	1	100.0%	0	0.0%
Game - Birds, Venison	26	2,742	1	1,213	1	100.0%	0	0.0%	0	0.0%
Ski Equipment - Wholesale & Manufacturers	26	2,742	1	1,213	1	100.0%	0	0.0%	0	0.0%
Concrete Mixers	25	2,759	1	1,213	1	100.0%	0	0.0%	0	0.0%
Consultants - Automobile Purchase	25	2,759	1	1,213	1	100.0%	0	0.0%	0	0.0%
Sump Pump Contractors	25	2,759	1	1,213	0	0.0%	1	100.0%	0	0.0%
Boat Lifts	24	2,779	1	1,213	0	0.0%	1	100.0%	0	0.0%
Contractors - Acoustical Ceiling	24	2,779	1	1,213	1	100.0%	0	0.0%	0	0.0%
Dentist - Periodontist	24	2,779	1	1,213	0	0.0%	1	100.0%	0	0.0%
Livestock Hauling	24	2,779	1	1,213	1	100.0%	0	0.0%	0	0.0%
Mausoleums	24	2,779	1	1,213	1	100.0%	0	0.0%	0	0.0%
Midwives	24	2,779	1	1,213	1	100.0%	0	0.0%	0	0.0%
Mirrors - Manufacturers Supplies	24	2,779	1	1,213	1	100.0%	0	0.0%	0	0.0%
Tarps	24	2,779	- 1	1,213	1	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Bankruptcy	24	2,779	1	1,213	1	100.0%	0	0.0%	0	
Fans - Industrial & Commercial	22		1	1,213	1		0		0	0.0%
		2,817	1		0	0.0%	1	100.0%	0	0.0%
Online Event Registration	22	2,817	1	1,213	1	100.0%	U	0.0%	0	0.0%
Souvenirs - Wholesale & Manufacturers	22	2,817	1	1,213	0	0.0%	1	100.0%	0	0.0%
Tire Changing Equipment	22	2,817	1	1,213	1	100.0%	0	0.0%	0	0.0%
Vehicle Graphics	22	2,817	1	1,213	0	0.0%	1	100.0%	0	0.0%
Aircraft & Aircraft Equipment - Testing	20	2,858	1	1,213	1	100.0%	0	0.0%	0	0.0%
Embroidery Supplies	20	2,858	1	1,213	0	0.0%	1	100.0%	0	0.0%
Government - US.	20	2,858	1	1,213	1	100.0%	0	0.0%	0	0.0%
Government Grant Services	20	2,858	1	1,213	1	100.0%	0	0.0%	0	0.0%
Referral - Contractor	20	2,858	1	1,213	1	100.0%	0	0.0%	0	0.0%
Money Order Systems	19	2,877	1	1,213	1	100.0%	0	0.0%	0	0.0%
Photographers - Pet	19	2,877	1	1,213	1	100.0%	0	0.0%	0	0.0%
Draperies - Wholesale & Manufacturers	18	2,891	1	1,213	1	100.0%	0	0.0%	0	0.0%
Indian Goods	18	2,891	1	1,213	0	0.0%	1	100.0%	0	0.0%
Ovens - Bakers	18	2,891	1	1,213	1	100.0%	0	0.0%	0	0.0%
Preserves, Jams & Jellies	18	2,891	1	1,213	1	100.0%	0	0.0%	0	0.0%
Tapes - Industrial	18	2,891	1	1,213	0	0.0%	1	100.0%	0	0.0%
Baseball Clubs	17	2,915	1	1,213	1	100.0%	0	0.0%	0	0.0%
Dry Cleaners - Self Service	17	2,915	1	1,213	0	0.0%	0	0.0%	1	100.0%
Window Shades - Cleaning & Repair	17	2,915	1	1,213	0	0.0%	1	100.0%	0	0.0%
Fans - Household	16	2,934	1	1,213	0	0.0%	0	0.0%	1	100.0%
Leak Detection	16	2,934	1	1,213	1	100.0%	0	0.0%	0	0.0%
Beauty Supplies & Equipment Repair	15	2,934	1	1,213	1	100.0%	0	0.0%	0	0.0%
Interior Decorators & Designers - Workroom	15	2,956	1	1,213	1	100.0%	0	0.0%	0	0.0%
Tractor Rent & Lease	15	2,956	1	1,213	1	0.0%	1	100.0%	0	+
Metals - Clad	13	2,956	1	1,213			1		0	0.0%
	14	2,979	1	1,213	0	0.0%	1	100.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Orchestras & Bands	14	2,979	1	1,213	0	0.0%	1	100.0%	0	0.0%
Ranges & Ovens - Dealers	14	2,979	1	1,213	0	0.0%	0	0.0%	1	100.0%
Waterbeds - Wholesale & Manufacturers	14	2,979	1	1,213	1	100.0%	0	0.0%	0	0.0%
Clinics - Sleep Centers	13	3,011	1	1,213	1	100.0%	0	0.0%	0	0.0%
Farms - Organic	13	3,011	1	1,213	1	100.0%	0	0.0%	0	0.0%
Government - Auctions & Job Listing Services	13	3,011	1	1,213	0	0.0%	1	100.0%	0	0.0%
Bulldozers	12	3,034	1	1,213	1	100.0%	0	0.0%	0	0.0%
Chain Letters	12	3,034	1	1,213	1	100.0%	0	0.0%	0	0.0%
Photographic Color Prints & Trans.	12	3,034	1	1,213	1	100.0%	0	0.0%	0	0.0%
Floors - Laminate	11	3,057	1	1,213	1	100.0%	0	0.0%	0	0.0%
Outfitters	11	3,057	1	1,213	1	100.0%	0	0.0%	0	0.0%
Vacuum Cleaning - Industrial	11	3,057	1	1,213	0	0.0%	1	100.0%	0	0.0%
Attorneys & Lawyers - Estate Planning	10	3,092	1	1,213	1	100.0%	0	0.0%	0	0.0%
Steel - Used	10	3,092	1	1,213	1	100.0%	0	0.0%	0	0.0%
Check Cashing Protection Systems	9	3,114	1	1,213	1	100.0%	0	0.0%	0	0.0%
Coatings - Powder	9	3,114	1	1,213	0	0.0%	1	100.0%	0	0.0%
Chimney Cleaning Equipment & Supplies	8	3,137	1	1,213	1	100.0%	0	0.0%	0	0.0%
Glassware Decorators	8	3,137	1	1,213	1	100.0%	0	0.0%	0	0.0%
Tobacco Growers	8	3,137	1	1,213	1	100.0%	0	0.0%	0	0.0%
Architects Supplies	7	3,174	1	1,213	1	100.0%	0	0.0%	0	0.0%
Concert Promoters & Consultants	7	3,174	1	1,213	1	100.0%	0	0.0%	0	0.0%
Coppersmiths	7	3,174	1	1,213	1	100.0%	0	0.0%	0	0.0%
Cupolas	7	3,174	1	1,213	1	100.0%	0	0.0%	0	0.0%
Emergency Shelters	7	3,174	1	1,213	0	0.0%	1	100.0%	0	0.0%
Fix-It Shops	7	3,174	1	1,213	0	0.0%	1	100.0%	0	0.0%
Luggage Carriers	7	3,174	1	1,213	1	100.0%	0	0.0%	0	0.0%
Reels	7	3,174	1	1,213	1	100.0%	0	0.0%	0	0.0%
Air Curtains & Screens	6	3,210	1	1,213	1	100.0%	0	0.0%	0	0.0%
Coatings - Vacuum Deposition	6	3,210	1	1,213	0	0.0%	1	100.0%	0	0.0%
Commercials - Radio & Television	6	3,210	1	1,213	1	100.0%	0	0.0%	0	0.0%
Exercise Equipment & Machines - Service & Repair	6	3,210	1	1,213	0	0.0%	1	100.0%	0	0.0%
Millinery - Retail	6	3,210	1	1,213	0	0.0%	1	100.0%	0	0.0%
Shears & Scissors	6	3,210	1	1,213	1	100.0%	0	0.0%	0	0.0%
Bonds - Surety & Fidelity	5	3,260	1	1,213	1	100.0%	0	0.0%	0	0.0%
Chimneys - Prefabricated	5	3,260	1	1,213	0	0.0%	1	100.0%	0	0.0%
Ferries	5	3,260	1	1,213	0	0.0%	1	100.0%	0	0.0%
Hats - Clean & Renovate	5	3,260	1	1,213	1	100.0%	0	0.0%	0	0.0%
Plastics - Reinforced	5	3,260	1	1,213	1	100.0%	0	0.0%	0	0.0%
Soil Conservation Service	5	3,260	1	1,213	1	100.0%	0	0.0%	0	0.0%
Albums	4	3,294	1	1,213	0	0.0%	1	100.0%	0	0.0%
Bistro	4	3,294	1	1,213	0	0.0%	1	100.0%	0	0.0%
Cemetery Equipment & Supplies	4	3,294	1	1,213	1	100.0%	0	0.0%	0	0.0%
Physicians & Surgeons Equipment & Supplies	4	3,294	1	1,213	0	0.0%	1	100.0%	0	0.0%
Plastics - Rods, Sheets - Sup Center	4	3,294	1	1,213	1	100.0%	0	0.0%	0	0.0%
Power Plant Consultants	4	3,294	1	1,213	0	0.0%	1	100.0%	0	0.0%
Recruiting - Armed Forces	4	3,294	1	1,213	0	0.0%	- 1	100.0%	0	0.0%
Rent to Own	4	3,294	1	1,213	0	0.0%	1	100.0%	0	0.0%
Saws	4	3,294	1	1,213	1	100.0%	0	0.0%	0	0.0%
Appraisal - Management	3	3,347	1	1,213	1	100.0%	0	0.0%	0	0.0%
Contest Arranging & Judging	3	3,347	1	1,213	1	100.0%	0	0.0%	0	0.0%
Potato Chips	3	3,347	1	1,213	0	0.0%	1	100.0%	0	0.0%
Sewage Treatment Equipment	3	3,347	1	1,213	0	0.0%	- 1	100.0%	0	0.0%
Smoke Abatement Equipment	3	3,347	1	1,213	1	100.0%	0	0.0%	0	0.0%
Agricultural Waste Management	2	3,399	1	1,213	1	100.0%	0	0.0%	0	0.0%
Alloys	2	3,399	1	1,213	1	100.0%	0	0.0%	0	0.0%
Boys Clothing & Furnishings - Wholesale & Manufacturers	2	3,399	1	1,213	0	0.0%	1	100.0%	0	0.0%
Candy & Confectionery Manufacturers Supplies	2	3,399	1	1,213	1	100.0%	0	0.0%	0	0.0%
Charity - Religious	2	3,399	1	1,213	1	100.0%	0	0.0%	0	0.0%
China & Glassware - Renting	2	3,399	1	1,213	1	100.0%	0	0.0%	0	0.0%
	-	3,399	-	1,215	1	100.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Cigar, Cigarette & Tobacco Manufacturers	2	3,399	1	1,213	1	100.0%	0	0.0%	0	0.0%
Counterfeit Money Detection Devices	2	3,399	1	1,213	0	0.0%	1	100.0%	0	0.0%
Marine Electric Service	2	3,399	1	1,213	1	100.0%	0	0.0%	0	0.0%
Miniatures - Collectors	2	3,399	1	1,213	0	0.0%	1	100.0%	0	0.0%
Network Cabling Installation	2	3,399	1	1,213	0	0.0%	1	100.0%	0	0.0%
Shade Sails	2	3,399	1	1,213	1	100.0%	0	0.0%	0	0.0%
Textile Printing Equipment & Supplies	2	3,399	1	1,213	1	100.0%	0	0.0%	0	0.0%
Two-Way Radio Sales & Service	2	3,399	1	1,213	1	0.0%	1	100.0%	0	0.0%
Amplifiers	1	3,483	1	1,213	1	100.0%	1	0.0%		0.0%
Audiometers	1	,	1	1,213	1		0		0	
	1	3,483	1	1,213	1	100.0%	0	0.0%	0	0.0%
Beekeepers Supplies	1	3,483	1	1,213	1	100.0%	0	0.0%	0	0.0%
Bronze	1	3,483	1	-	1	100.0%	0	0.0%	0	0.0%
Flour	1	3,483	1	1,213	1	100.0%	0	0.0%	0	0.0%
Infrared Equipment	1	3,483	1	1,213	1	100.0%	0	0.0%	0	0.0%
Knitted Fabrics	1	3,483	1	1,213	0	0.0%	1	100.0%	0	0.0%
Packing - Mechanical	1	3,483	1	1,213	0	0.0%	1	100.0%	0	0.0%
Paper Brokers & Mill Reps	1	3,483	1	1,213	1	100.0%	0	0.0%	0	0.0%
Railroad Ties - Dealers	1	3,483	1	1,213	1	100.0%	0	0.0%	0	0.0%
Referral - Storage Facility	1	3,483	1	1,213	0	0.0%	1	100.0%	0	0.0%
Sugar Refiners	1	3,483	1	1,213	1	100.0%	0	0.0%	0	0.0%
Temperature Measuring Materials	1	3,483	1	1,213	1	100.0%	0	0.0%	0	0.0%
Transformers	1	3,483	1	1,213	1	100.0%	0	0.0%	0	0.0%
Video Equipment - Wholesale & Manufacturers	1	3,483	1	1,213	0	0.0%	1	100.0%	0	0.0%
Weatherization	1	3,483	1	1,213	0	0.0%	1	100.0%	0	0.0%
Soil Testing	0	3,598	1	1,213	0	0.0%	1	100.0%	0	0.0%
Virtual Currency	0	3,598	1	1,213	1	100.0%	0	0.0%	0	0.0%
Roofing Contractors	297,084	1	0	1,737	0	0.0%	0	0.0%	0	0.0%
Movers	174,082	3	0	1,737	0	0.0%	0	0.0%	0	0.0%
Home Improvements	146,327	6	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Dealers - New Cars	114,674	8	0	1,737	0	0.0%	0	0.0%	0	0.0%
Home Builders	108,718	9	0	1,737	0	0.0%	0	0.0%	0	0.0%
Landscape Contractors	106,786	10	0	1,737	0	0.0%	0	0.0%	0	0.0%
Electricians	82,373	10	0	1,737	0	0.0%	0	0.0%	0	0.0%
Not Elsewhere Classified	77,784	13	0	1,737	0	0.0%	0	0.0%	0	0.0%
Furniture - Retail	72,112	15	0	1,737	0	0.0%	0	0.0%	0	0.0%
Windows	69,640	15	0	1,737	0	0.0%	0	0.0%	0	0.0%
Painting Contractors	62,652	10	0	1,737	0	0.0%	0	0.0%	0	0.0%
Property Management	55,710	24	0	1,737	0	0.0%	0	0.0%	0	1
Beauty Salons	52,413	24	0	1,737	0		0		0	0.0%
Security Control Equipment & System Monitors	44,909		0	1,737	0	0.0%	0	0.0%	0	0.0%
Water Heaters - Dealers	33,379	31	0	1,737	0	0.0%	0		0	0.0%
		33	0		0	0.0%	0	0.0%	0	0.0%
Auto Services	32,089	35	0	1,737	0	0.0%	0	0.0%	0	0.0%
Natural Gas Companies	29,618	38	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tire Dealers	27,207	41	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tree Service	26,867	42	0	1,737	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers	26,395	43	0	1,737	0	0.0%	0	0.0%	0	0.0%
Internet Services	26,146	44	0	1,737	0	0.0%	0	0.0%	0	0.0%
Credit & Debt Counseling	26,082	46	0	1,737	0	0.0%	0	0.0%	0	0.0%
Computers - Dealers	25,914	47	0	1,737	0	0.0%	0	0.0%	0	0.0%
Health Clubs	25,655	48	0	1,737	0	0.0%	0	0.0%	0	0.0%
House Cleaning	24,986	49	0	1,737	0	0.0%	0	0.0%	0	0.0%
Fire & Water Damage Restoration	24,649	50	0	1,737	0	0.0%	0	0.0%	0	0.0%
Home Inspection Service	23,055	59	0	1,737	0	0.0%	0	0.0%	0	0.0%
Contractor - Insulation	21,334	61	0	1,737	0	0.0%	0	0.0%	0	0.0%
Building Materials	20,709	63	0	1,737	0	0.0%	0	0.0%	0	0.0%
Duct Cleaning	20,546	64	0	1,737	0	0.0%	0	0.0%	0	0.0%
Foundation Contractors	20,181	66	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cellular Telephone Service & Supplies	19,018	69	0	1,737	0	0.0%	0	0.0%	0	0.0%
Water Filtration & Purification Equipment	18,617	71	0	1,737	0	0.0%	0	0.0%	0	0.0%
	10,017	/1	0	1,757	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Drywall Contractors	18,440	72	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Parts & Supplies - New	17,972	73	0	1,737	0	0.0%	0	0.0%	0	0.0%
Employment Agencies	17,147	74	0	1,737	0	0.0%	0	0.0%	0	0.0%
Discount Stores	17,144	75	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cleaning Services	17,094	77	0	1,737	0	0.0%	0	0.0%	0	0.0%
Granite	16,421	79	0	1,737	0	0.0%	0	0.0%	0	0.0%
Delivery Service	16,118	80	0	1,737	0	0.0%	0	0.0%	0	0.0%
Computers - Service & Repair	16,056	81	0	1,737	0	0.0%	0	0.0%	0	0.0%
Kitchen Cabinets & Equipment - Household	15,462	85	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tax Return Preparation	15,299	88	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Detailing	15,270	89	0	1,737	0	0.0%	0	0.0%		0.0%
Heating Equipment & Systems Cleaning & Repair	15,061	90	0	1,737	0	0.0%	0	0.0%	0	0.0%
Glass - Plate and Window	15,011	90	0	1,737	0	0.0%	0	0.0%	0	0.0%
General Merchandise - Retail	14,968	93	0	1,737	0	0.0%	0	0.0%	0	0.0%
Transmissions - Automobile	14,336	93	0	1,737	0	0.0%	0	0.0%	0	0.0%
Floor Laying, Refinishing & Resurfacing	14,077	101	0	1,737	0		0		0	
			0	1,737	0	0.0%	0	0.0%	0	0.0%
Appliances - Major - Parts & Supplies Dentists	13,956 13,862	102	U	1,737	0	0.0%	0	0.0%	0	0.0%
	13,862	103	0		0	0.0%	0	0.0%	0	0.0%
Locks & Locksmiths Real Estate Developers	13,852	104	0	1,737	0	0.0%	0	0.0%	0	0.0%
		105	Ű		0	0.0%	0	0.0%	U	0.0%
Internet Marketing Services	13,548	106	U	1,737	0	0.0%	0	0.0%	0	0.0%
Countertops	13,312	108	U		U	0.0%	U	0.0%	0	0.0%
Health & Diet Products - Retail	12,908	110	0	1,737	0	0.0%	0	0.0%	0	0.0%
Restaurants	12,890	111	0	1,737	0	0.0%	0	0.0%	0	0.0%
Publishers - Book	12,869	112	0	1,737	0	0.0%	0	0.0%	0	0.0%
Snow Removal Service	12,041	119	0	1,737	0	0.0%	0	0.0%	0	0.0%
Computers - Sys Designers & Consult	11,855	120	0	1,737	0	0.0%	0	0.0%	0	0.0%
Appliances - Major - Service & Repair	11,785	121	0	1,737	0	0.0%	0	0.0%	0	0.0%
Furnace Sales & Service	11,676	122	0	1,737	0	0.0%	0	0.0%	0	0.0%
Driving Instruction	11,362	123	0	1,737	0	0.0%	0	0.0%	0	0.0%
Floor Coverings & Installation	11,160	127	0	1,737	0	0.0%	0	0.0%	0	0.0%
Waterproofing Contractors	10,828	130	0	1,737	0	0.0%	0	0.0%	0	0.0%
Printers	9,773	142	0	1,737	0	0.0%	0	0.0%	0	0.0%
Computers - Supplies & Parts	9,649	144	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tours - Operators & Promoters	9,571	145	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tattoos	9,395	149	0	1,737	0	0.0%	0	0.0%	0	0.0%
Mailing Services	9,086	150	0	1,737	0	0.0%	0	0.0%	0	0.0%
Advertising - Internet	9,048	151	0	1,737	0	0.0%	0	0.0%	0	0.0%
Interior Decorators & Designers	9,010	153	0	1,737	0	0.0%	0	0.0%	0	0.0%
Credit - Debt Consolidation Services	8,926	154	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cabinets	8,853	156	0	1,737	0	0.0%	0	0.0%	0	0.0%
Travel Clubs	8,761	157	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bookkeeping Service	8,748	159	0	1,737	0	0.0%	0	0.0%	0	0.0%
Wholesalers & Distributors	8,708	160	0	1,737	0	0.0%	0	0.0%	0	0.0%
Financial Planning Consultants	8,697	161	0	1,737	0	0.0%	0	0.0%	0	0.0%
Stucco & Exterior Coating Contractors	8,652	162	0	1,737	0	0.0%	0	0.0%	0	0.0%
Hotels	8,650	163	0	1,737	0	0.0%	0	0.0%	0	0.0%
Schools - Academic - Colleges & Universities	8,393	168	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bridal Shops	8,352	170	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto & Truck Brokers	8,339	171	0	1,737	0	0.0%	0	0.0%	0	0.0%
Insurance - Life	8,323	173	0	1,737	0	0.0%	0	0.0%	0	0.0%
Sporting Goods - Retail	8,320	174	0	1,737	0	0.0%	0	0.0%	0	0.0%
Scholarships & Financial Aid	8,268	175	0	1,737	0	0.0%	0	0.0%	0	0.0%
Telephone Service - Long Distance	8,226	176	0	1,737	0	0.0%	0	0.0%	0	0.0%
Child Care Centers	8,193	177	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bathroom Remodeling	8,131	178	0	1,737	0	0.0%	0	0.0%	0	0.0%
Hearing Aids & Assistive Devices	8,013	179	0	1,737	0	0.0%	0	0.0%	0	0.0%
Transportation Services	8,012	180	0	1,737	0	0.0%	0	0.0%	0	0.0%
Heating Equipment	7,983	181	0	1,737	0	0.0%	0	0.0%	0	0.0%
	.,505	101	, v	-,. 57		5.0%	0	0.0%	•	0.0%

Industry Classification	Inquiries	Rank by	Complaints	Rank By	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Business Consultants	7,927	Inquiries 182	. 0	Complaint 1,737	. 0	0.0%	. 0	0.0%	. 0	0.0%
Associations	7,888	184	0	1,737	0	0.0%	0	0.0%	0	0.0%
Storage Units - Household & Commercial	7,828	186	0	1,737	0	0.0%	0	0.0%	0	0.0%
Upholsterers	7,808	187	0	1,737	0	0.0%	0	0.0%	0	0.0%
Air Conditioning Contractors & Systems	7,693	190	0	1,737	0	0.0%	0	0.0%	0	0.0%
Beauty Supplies & Equipment	7,435	193	0	1,737	0	0.0%	0	0.0%	0	0.0%
Search Engine Optimization Services	7,428	194	0	1,737	0	0.0%	0	0.0%	0	0.0%
Paralegals	7,192	197	0	1,737	0	0.0%	0	0.0%	0	0.0%
Caterers	7,121	199	0	1,737	0	0.0%	0	0.0%	0	0.0%
Telephone Companies	7,086	200	0	1,737	0	0.0%	0	0.0%	0	0.0%
Chimney Builders & Repair	6,925	202	0	1,737	0	0.0%	0	0.0%	0	0.0%
Vacuum Cleaners - Service & Repair	6,852	202	0	1,737	0	0.0%	0	0.0%	0	0.0%
Veterinarians	6,829	204	0	1,737	0	0.0%	0	0.0%	0	0.0%
Air conditioning & Heating Contractors - Residential	6,673	206	0	1,737	0	0.0%	0	0.0%	0	0.0%
Oilfield Service	6,594	207	0	1,737	0	0.0%	0	0.0%	0	0.0%
Air Duct Cleaning	6,577	208	0	1,737	0	0.0%	0	0.0%	0	0.0%
Food Manufacturers, Wholesalers, Distributors	6,565	209	0	1,737	0	0.0%	0	0.0%	0	0.0%
Florists - Retail	6,548	205	0	1,737	0	0.0%	0	0.0%	0	0.0%
Payday Loans	6,408	213	0	1,737	0	0.0%	0	0.0%	0	0.0%
Signs	6,318	219	0	1,737	0	0.0%	0	0.0%	0	0.0%
Taxicabs	6,280	221	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pet Shops	6,196	222	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Wrecking	6,117	224	0	1,737	0	0.0%	0	0.0%	0	0.0%
Investment Advisory Service	6,062	225	0	1,737	0	0.0%	0	0.0%	0	0.0%
Shoes - Retail	5,933	230	0	1,737	0	0.0%	0	0.0%	0	0.0%
Hardware - Retail	5,691	236	0	1,737	0	0.0%	0	0.0%	0	0.0%
Mattresses	5,652	240	0	1,737	0	0.0%	0	0.0%	0	0.0%
Solar Energy Equipment & Systems Dealers	5,610	241	0	1,737	0	0.0%	0	0.0%	0	0.0%
Telemarketing Services	5,463	243	0	1,737	0	0.0%	0	0.0%	0	0.0%
Advertising Specialties	5,417	246	0	1,737	0	0.0%	0	0.0%	0	0.0%
Parking Facilities	5,357	250	0	1,737	0	0.0%	0	0.0%	0	0.0%
Publishers - Directory & Guide	5,270	254	0	1,737	0	0.0%	0	0.0%	0	0.0%
Point of Sale Systems	5,078	258	0	1,737	0	0.0%	0	0.0%	0	0.0%
Drainage Contractors	4,732	276	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bakers - Retail	4,564	283	0	1,737	0	0.0%	0	0.0%	0	0.0%
Floors - Hardwood	4,562	284	0	1,737	0	0.0%	0	0.0%	0	0.0%
Massage Therapists	4,451	285	0	1,737	0	0.0%	0	0.0%	0	0.0%
Office Furniture & Equipment	4,441	287	0	1,737	0	0.0%	0	0.0%	0	0.0%
Engines - Rebuild & Exchange	4,381	291	0	1,737	0	0.0%	0	0.0%	0	0.0%
Liquidators	4,368	293	0	1,737	0	0.0%	0	0.0%	0	0.0%
Furniture Designers & Custom Builders	4,364	294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Energy Management & Conservation Consultant	4,210	298	0	1,737	0	0.0%	0	0.0%	0	0.0%
Department Stores	4,191	300	0	1,737	0	0.0%	0	0.0%	0	0.0%
Basement - Contractors	4,171	303	0	1,737	0	0.0%	0	0.0%	0	0.0%
Jewelers - Wholesale	4,148	304	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Transporters & Drive-Away Companies	4,147	305	0	1,737	0	0.0%	0	0.0%	0	0.0%
Laser Cosmetic Services	4,142	306	0	1,737	0	0.0%	0	0.0%	0	0.0%
Windows & Doors - Installation & Service	4,125	308	0	1,737	0	0.0%	0	0.0%	0	0.0%
Moving Services - Labor & Materials	4,112	310	0	1,737	0	0.0%	0	0.0%	0	0.0%
Environmental & Ecological Services	4,094	311	0	1,737	0	0.0%	0	0.0%	0	0.0%
Welding	4,033	313	0	1,737	0	0.0%	0	0.0%	0	0.0%
Truck Dealers	3,978	315	0	1,737	0	0.0%	0	0.0%	0	0.0%
Vacuum Cleaning Systems	3,963	316	0	1,737	0	0.0%	0	0.0%	0	0.0%
Credit Card Processing Service	3,960	317	0	1,737	0	0.0%	0	0.0%	0	0.0%
Doors - Repair	3,960	317	0	1,737	0	0.0%	0	0.0%	0	0.0%
Buying Clubs & Group Purchasing Service	3,950	319	0	1,737	0	0.0%	0	0.0%	0	0.0%
Freight Forwarding	3,943	320	0	1,737	0	0.0%	0	0.0%	0	0.0%
Relocation Service	3,932	321	0	1,737	0	0.0%	0	0.0%	0	0.0%
Grocery - Bulk Food Stores	3,899	323	0	1,737	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by	Complaints	Rank By	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Maids & Butlers Service	3,893	Inquiries 324	. 0	Complaint 1,737	. 0	0.0%	. 0	0.0%	. 0	0.0%
Credit Cards & Plans	3,872	325	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cabinet Maker	3,837	328	0	1,737	0	0.0%	0	0.0%	0	0.0%
Nurseries - Plants, Trees	3,837	328	0	1,737	0	0.0%	0	0.0%	0	0.0%
Health & Medical Products	3,807	330	0	1,737	0	0.0%	0	0.0%	0	0.0%
Waste Reduction, Disposal, Recycle Equipment	3,696	334	0		0	0.0%	0	0.0%	0	0.0%
Gold, Silver & Platinum Dealers	3,689	337	0	1,737	0	0.0%	0	0.0%	0	0.0%
Chambers Of Commerce	3,686	338	0	1,737	0	0.0%	0	0.0%	0	0.0%
Internet Access Provider	3,678	339	0	1,737	0	0.0%	0	0.0%	0	0.0%
Clinics	3,561	344	0	1,737	0	0.0%	0	0.0%	0	0.0%
Lubricating Service - Automotive	3,542	345	0	1,737	0	0.0%	0	0.0%	0	0.0%
Boat Dealers	3,508	345	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pet Sitting Services	3,479	349	0		0	0.0%	0	0.0%	0	0.0%
Vacation Rentals	3,450	343	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bathroom Accessories	3,449	352	0	1,737	0	0.0%	0	0.0%	0	0.0%
Kitchen Remodeling	3,378	360	0	1,737	0	0.0%	0	0.0%	0	0.0%
Business & Trade Organizations	3,324	363	0	1,737	0	0.0%	0	0.0%	0	0.0%
Television & Radio - Dealers	3,261	363	0	1,737	0	0.0%	0	0.0%	0	0.0%
Irrigation Systems & Equipment	3,259	309	n	1,737	0	0.0%	0	0.0%		0.0%
Upholstery & Carpet Cleaning	3,233	370	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Manufacturers & Distributors	3,197	371	n	1,737	0	0.0%	0	0.0%		0.0%
Mulfilers & Exhaust Systems	3,180	372	0	1,737	0	0.0%	0	0.0%	0	0.0%
Telecommunication Equipment & Systems Dealers	3,173	375	0	1,737	0	0.0%	0	0.0%	0	0.0%
Divorce Assistance	3,104	370	0	1,737	0	0.0%	0	0.0%	0	0.0%
Electronic Equipment & Supplies - Wholesale & Manufacturers	3,061	388	0	1,737	0	0.0%	0	0.0%	0	0.0%
Computers - Networks	3,055	389	0	1,737	0	0.0%	0	0.0%	0	0.0%
Sunroom & Solarium Design & Construction	3,035	389	0	1,737	0	0.0%	0	0.0%	0	0.0%
Trucking	3,047	390	0	1,737	0	0.0%	0	0.0%	0	0.0%
Photographers - Wedding	3,044	390	0	1,737	0	0.0%	0	0.0%	0	0.0%
Buildings - Pre - Cut, Prefab & Modular - Dealers	3,016	392	0	1,737	0	0.0%	0	0.0%	0	0.0%
Contractor - Electrical	3,016	394	0	1,737	0	0.0%	0	0.0%	0	0.0%
Computer Software Publishers & Developers	3,015	394	0	1,737	0	0.0%	0	0.0%	0	0.0%
Telephone Equipment & Systems Dealers	2,997	390	0	1,737	0	0.0%	0	0.0%	0	0.0%
Secret Shopper	2,986	398	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pizza	2,985	400	0	1,737	0	0.0%	0	0.0%	0	0.0%
Banquet Facilities	2,980	400	0	1,737	0	0.0%	0	0.0%	0	0.0%
Machine Shops	2,967	401	0	1,737	0	0.0%	0	0.0%	0	0.0%
Resorts	2,947	403	0	1,737	0	0.0%	0	0.0%	0	0.0%
Food Products	2,944	404	0	1,737	0	0.0%	0	0.0%	0	
Disc Jockeys	2,941	400	0	1,737	0	0.0%	0	0.0%	0	0.0%
Patio Equipment & Supplies	2,941	409	0	1,737	0	0.0%	0	0.0%	0	0.0%
Motorcycles - Supplies & Parts	2,938	410	0	1,737	0	0.0%	0	0.0%	0	0.0%
Stair Builders	2,938	411 412	0	1,737	0	0.0%	0	0.0%	0	0.0%
Professional Services - General	2,935	412	0	1,737	0	0.0%	0	0.0%	0	
Lighting Fixtures - Retail	2,923	413	0	1,737	0	0.0%	0	0.0%	0	0.0%
Trust Companies	2,913	416	0	1,737	0	0.0%	0	0.0%	0	
Building Construction Consultants	2,907	417	0	1,737	0	0.0%	0	0.0%	0	0.0%
Exercise Equipment & Machines - Sales	2,873	419	0	1,737	0	0.0%	0	0.0%	0	0.0%
Numismatics	2,801	420	0	1,737	0	0.0%	0	0.0%	0	0.0%
Shoes - Orthopedic	2,838	424	0	1,737	0		0		0	
Shoes - Orthopedic Credit Card - Merchant Services	2,833	425	0	1,737	0	0.0%	0	0.0%	0	0.0%
Engineers - Professional	2,823	426	0	1,737	0	0.0%	0	0.0%	0	0.0%
Campgrounds & RV Parks	2,792	429	0	1,737	0	0.0%	0			0.0%
			0		0	0.0%	U	0.0%	0	0.0%
Denturist	2,782	431	0	1,737	0	0.0%	0	0.0%	0	0.0%
Sewer Contractors	2,778	432	0	1,737	0	0.0%	U	0.0%	Û	0.0%
Satellite Equipment & Supplies	2,760 2,744	434	0	1,737	0	0.0%	0	0.0%	0	0.0%
Convenience Stores Diamonds	2,744	437	0	1,737	0	0.0%	U	0.0%	0	0.0%
	2,743	438	0	1,737	0	0.0%	U	0.0%	0	0.0%
Electric Equipment - Service & Repair	2,723	441	0	1,/3/	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Toner Cartridges	2,706	442	0	1,737	0	0.0%	0	0.0%	0	0.0%
Utility Contractors	2,681	445	0	1,737	0	0.0%	0	0.0%	0	0.0%
Business Services - General	2,655	447	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cooking Utensils	2,645	450	0	1,737	0	0.0%	0	0.0%	0	0.0%
Property Management - Industrial & Commercial	2,645	450	0	1,737	0	0.0%	0	0.0%	0	0.0%
Resume Service	2,637	453	0	1,737	0	0.0%	0	0.0%	0	0.0%
Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Surgery	2,628	453	0	1,737	0	0.0%	0	0.0%	0	0.0%
Water Companies - Bottled, Bulk	2,614	454	0	1,737	0	0.0%	0	0.0%	0	0.0%
Insurance - Funeral	2,601	455	0	1,737	0	0.0%	0	0.0%	0	0.0%
Investment Securities	2,596	457	0	1,737	0	0.0%	0	0.0%	0	0.0%
Advertising - Directory & Guide	2,593	458	0	1,737	0	0.0%	0	0.0%	0	
Copy & Duplicating Service	2,555	459	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tailors	2,551	467	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bedding	2,543	408	0	1,737	0	0.0%	0	0.0%	0	0.0%
	2,535		0	1,737	0		0		0	
Barbers Aluminum Products	2,526	471	0	1,737	0	0.0%	0	0.0%	0	0.0%
		472	0		0	0.0%	0	0.0%	0	0.0%
Monuments	2,482	473	0	1,737	0	0.0%	0	0.0%	0	0.0%
Battery Supplies		475	0		0	0.0%	0	0.0%	0	0.0%
Yacht Charter Broker	2,466	477	0	1,737	0	0.0%	0	0.0%	0	0.0%
Paint - Retail	2,453	478	0	1,737	0	0.0%	0	0.0%	0	0.0%
Publishers - Magazine	2,434	479	0	1,737	0	0.0%	0	0.0%	0	0.0%
Demolition Contractors	2,420	480	0	1,737	0	0.0%	0	0.0%	0	0.0%
Debt Settlement - Canada	2,398	481	0	1,737	0	0.0%	0	0.0%	0	0.0%
Roofing Service Consultants	2,396	482	0	1,737	0	0.0%	0	0.0%	0	0.0%
Sound Systems & Equipment	2,381	483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Insurance - Health	2,376	486	0	1,737	0	0.0%	0	0.0%	0	0.0%
Trucking Transportation Brokers	2,371	487	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bullion Coin Dealers	2,363	488	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pipe Line, Oil & Gas Wholesaler & Distributors	2,360	489	0	1,737	0	0.0%	0	0.0%	0	0.0%
Hobby & Model Construction Supplies - Retail	2,358	490	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pet Training	2,349	491	0	1,737	0	0.0%	0	0.0%	0	0.0%
Spas & Hot Tubs - Rental - Wholesale, Manufacturing	2,342	492	0	1,737	0	0.0%	0	0.0%	0	0.0%
Fire & Smoke Alarm Systems	2,324	493	0	1,737	0	0.0%	0	0.0%	0	0.0%
Art Galleries, Dealers & Consultants	2,316	495	0	1,737	0	0.0%	0	0.0%	0	0.0%
Sewing Machines - Dealers	2,310	498	0	1,737	0	0.0%	0	0.0%	0	0.0%
Naturopaths	2,309	499	0	1,737	0	0.0%	0	0.0%	0	0.0%
Motorcycles - Repairing & Service	2,304	500	0	1,737	0	0.0%	0	0.0%	0	0.0%
Road Service - Automotive	2,275	505	0	1,737	0	0.0%	0	0.0%	0	0.0%
Trucking - Motor Freight	2,257	506	0	1,737	0	0.0%	0	0.0%	0	0.0%
Surplus & Salvage Merchandise	2,249	507	0	1,737	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Immigration & Naturalization	2,245	508	0	1,737	0	0.0%	0	0.0%	0	0.0%
Debt Relief Services	2,231	509	0	1,737	0	0.0%	0	0.0%	0	0.0%
Contractor - Commercial	2,228	510	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Service - Window Tinting	2,204	515	0	1,737	0	0.0%	0	0.0%	0	0.0%
Landscaping Equipment & Supplies	2,194	517	0	1,737	0	0.0%	0	0.0%	0	0.0%
Home Theater	2,171	521	0	1,737	0	0.0%	0	0.0%	0	0.0%
Business Promotions - General	2,166	522	0	1,737	0	0.0%	0	0.0%	0	0.0%
Oil Tank Removal & Installation	2,166	522	0	1,737	0	0.0%	0	0.0%	0	0.0%
Farm Equipment	2,165	525	0	1,737	0	0.0%	0	0.0%	n	0.0%
Fire Protection Equipment & Supplies	2,100	528	0	1,737	0	0.0%	0	0.0%	0	0.0%
Leasing Service	2,120	530	0	1,737	0	0.0%	0	0.0%	n	0.0%
Appliances - Small - Dealers	2,115	532	0	1,737	0	0.0%	0	0.0%	0	0.0%
Animal Hospitals	2,100	532	0	1,737	0	0.0%	0	0.0%	0	0.0%
Manufacturers Agents & Representatives	2,103	533	0	1,737	0	0.0%	0	0.0%	0	0.0%
Manufacturers Agents & Representatives Advertising - Direct Mail	2,079	537	0	1,737	0		0		0	
			0	1,737	0	0.0%	0	0.0%	0	0.0%
Orthopedic Appliances Clothes - Consignment & Resale	2,072	539	0	1,/3/	0	0.0%	0	0.0%	0	0.0%
		541	0		0	0.0%	0	0.0%	0	0.0%
Video Production Services	2,058	544	0	1,737	0	0.0%	0	0.0%	0	0.0%
Human Resources	2,042	546	0	1,737	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Childrens & Infants Wear - Retail	2,015	549	0	1,737	0	0.0%	0	0.0%	0	0.0%
Porcelain Enamel Repair & Refinish	2,011	550	0	1,737	0	0.0%	0	0.0%	0	0.0%
Log Cabins, Homes & Buildings	2,002	554	0	1,737	0	0.0%	0	0.0%	0	0.0%
Commodity Brokers	1,994	557	0	1,737	0	0.0%	0	0.0%	0	0.0%
Management Consultants	1,994	557	0	1,737	0	0.0%	0	0.0%	0	0.0%
Shoe Repair	1,994	557	0	1,737	0	0.0%	0	0.0%	0	0.0%
Alterations - Clothing	1,983	561	0	1,737	0	0.0%	0	0.0%	0	0.0%
Recreational Vehicles - Repair & Service	1,977	562	0	1,737	0	0.0%	0	0.0%	0	0.0%
Closet Systems & Accessories	1,971	566	0	1,737	0	0.0%	0	0.0%	0	0.0%
Internet Auction Service	1,969	567	0	1,737	0	0.0%	0	0.0%	0	0.0%
Dancing Instruction	1,964	568	0	1,737	0	0.0%	0	0.0%	0	0.0%
Vitamins & Food Supplements	1,963	569	0	1,737	0	0.0%	0	0.0%	0	0.0%
Computer Consultant	1,961	570	0	1,737	0	0.0%	0	0.0%	0	0.0%
Telecommunications Equipment - Disability	1,936	575	0	1,737	0	0.0%	0	0.0%	0	0.0%
Concrete Products	1,923	579	0	1,737	0	0.0%	0	0.0%	0	0.0%
Recreational Vehicles - Equipment, Parts, Supplies	1,925	580	0	1,737	0	0.0%	0	0.0%	0	0.0%
Industrial Equipment & Supplies	1,910	580	0	1,737	0	0.0%	0	0.0%	0	0.0%
Airlines	1,907	581	0	1,737	0	0.0%	0	0.0%	0	0.0%
Basement - Remodeling	1,900	582	0	1,737	0	0.0%	0	0.0%	0	0.0%
Sales Presentations	1,900	582	0	1,737	0	0.0%	0	0.0%	0	0.0%
	1,850	585	0	1,737	0		0		0	
Electric Equipment & Supplies - Retail Vacation Certificates & Vouchers	1,864	585	0	1,737	0	0.0%	0	0.0%	0	0.0%
Mens Clothing & Furnishings - Retail	1,830	588	0	1,737	0	0.0%	0	0.0%	0	0.0%
Parking Attendant Service	1,847		0	1,737	0	0.0%	0		0	0.0%
Auto Restoration	1,840	589	0	1,737	0	0.0%	0	0.0%	0	0.0%
		591	0		0	0.0%	0	0.0%	0	0.0%
Business Brokers	1,824	593	0	1,737	0	0.0%	0	0.0%	0	0.0%
Commercial Products Manufacturers	1,823	594	0	1,737	Ű	0.0%	0	0.0%	Û	0.0%
Physical Therapists	1,815	596	0	1,737	0	0.0%	0	0.0%	0	0.0%
Skylights		598	0	1,737	Ű	0.0%	0	0.0%	Û	0.0%
Fabric Shops	1,789	601	0	1,737	Ű	0.0%	0	0.0%	0	0.0%
Promotional Products - Wearable		604	U		U	0.0%	U	0.0%	0	0.0%
Paving Materials	1,778	605	0	1,737	Ű	0.0%	0	0.0%	0	0.0%
Electrolysis	1,774	606	U	1,737	U	0.0%	U	0.0%	0	0.0%
Online Education	1,768	608	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Alarms & Security Systems	1,745	611	U	1,737	U	0.0%	U	0.0%	0	0.0%
Schools - Private	1,735	614	0	1,737	0	0.0%	0	0.0%	0	0.0%
Optometrists	1,734	615	U	1,737	U	0.0%	U	0.0%	0	0.0%
Pressure Washing	1,712	619	0	1,737	0	0.0%	0	0.0%	0	0.0%
Window Shades	1,703	621	U	1,737	U	0.0%	U	0.0%	0	0.0%
Elderly/Senior Specialty Services	1,701	622	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Body Shop Equipment & Sup	1,700	623	0	1,737	0	0.0%	0	0.0%	0	0.0%
Jewelry Manufacturers	1,672	627	0	1,737	0	0.0%	0	0.0%	0	0.0%
Lasers	1,671	628	0	1,737	0	0.0%	0	0.0%	0	0.0%
Venetian Blinds - Dealers	1,669	630	0	1,737	0	0.0%	0	0.0%	0	0.0%
Heat Pumps	1,668	631	0	1,737	0	0.0%	0	0.0%	0	0.0%
Yoga Instruction	1,667	632	0	1,737	0	0.0%	0	0.0%	0	0.0%
Photographers	1,654	634	0	1,737	0	0.0%	0	0.0%	0	0.0%
Snowmobiles	1,646	635	0	1,737	0	0.0%	0	0.0%	0	0.0%
Stone - Natural	1,645	636	0	1,737	0	0.0%	0	0.0%	0	0.0%
License Services	1,641	637	0	1,737	0	0.0%	0	0.0%	0	0.0%
Billiard Equipment & Supplies	1,633	638	0	1,737	0	0.0%	0	0.0%	0	0.0%
Senior Citizens Service Organization	1,630	639	0	1,737	0	0.0%	0	0.0%	0	0.0%
Coatings - Protective	1,615	642	0	1,737	0	0.0%	0	0.0%	0	0.0%
Sauna Equipment & Supplies	1,609	643	0	1,737	0	0.0%	0	0.0%	0	0.0%
Piano & Organ Moving	1,607	644	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pet Health Plans	1,598	645	0	1,737	0	0.0%	0	0.0%	0	0.0%
Recreational Vehicles - Rent & Lease	1,596	646	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pharmacy - Compounding	1,585	648	0	1,737	0	0.0%	0	0.0%	0	0.0%
Iron Work	1,577	649	0	1,737	0	0.0%	0	0.0%	0	0.0%

NameLabeL	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
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Cartrack-solar Elevry1,391,391,2700,4900,6000,600,05Anton Sciperral A Supple1,397001,3700,4000,600,05Anton Sciperral A Supple1,397001,37700,400,0600,060,05Nore Rectrosis1,37070601,37700,0500,0600,060,05Sore Restrosit Sciperral Association1,3670601,37700,0600,06 <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>				0		0		0		0	
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Panters - Commercial of Residential 1,141 7,13 0 1,727 0 0,0% <				0		0		0		0	
In C Arroys - Refli A Sales 1,322 714 0 1,737 0 0.0% 0 0.0%				0		0		0		0	
Olfred Equipment 1,277 1,779 0 0,0%				0		0		0		0	
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furniture - Wholesale 1,268 725 0 1,737 0 0.0% 0 0.0% 0 0.0% 0 0.0% Adjusters 1,257 728 0 1,737 0 0.0% 0<				0		0		0		0	
Adjusters 1,257 728 0 1,737 0 0.0% 0 0				0		0		0		0	
Gardeners 1,253 730 0 1,737 0 0.0% 0 0.0% <t< td=""><td></td><td></td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td></t<>				0		0		0		0	
Trophies 1,23 730 0 1,737 0 0.0%				0		0		0		0	
Industrial Products Wholesalers & Distributors 1,241 734 0 1,737 0 0.0% <td>Gardeners</td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>	Gardeners			0		0	0.0%	0		0	0.0%
Craft Supplies 1,239 737 0 1,737 0 0.0% 0.0% 0.0% 0.0% Boat - Charter 1,235 738 0 1,737 0 0.0% 0 0				0		0	0.0%	0	0.0%	0	0.0%
Boat - Charter1,23573801,73700,0%00,0%00,0%Not Elsewhere Classified After Investigation1,23573801,73700,0% <t< td=""><td>Industrial Products Wholesalers & Distributors</td><td></td><td></td><td>0</td><td></td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td></t<>	Industrial Products Wholesalers & Distributors			0		0	0.0%	0	0.0%	0	0.0%
Not Elsewhere Classified After Investigation 1,235 738 0 1,737 0 0.0% 0.0% 0.0% 0.0% Florits - Wholesale 1,232 742 0 1,737 0 0.0%	Craft Supplies			0		0	0.0%	0	0.0%	0	0.0%
Florists - Wholesale 1,232 742 0 1,737 0 0,0% 0,0% 0,0% 0,0% Drafting Services 1,218 748 0 1,737 0 0,0% 0 0,0% 0 0,0% Collectibles 1,215 749 0 1,737 0 0,0% 0 0,0% 0 0,0% 0 0,0% Massage Equipment & Supplies 1,215 749 0 1,737 0 0,0% 0 0,0% 0 0,0% 0 0,0% Beigneering Consultants 1,212 751 0 1,737 0 0,0% 0 0,0% 0 0,0% Electricians - Commercial 1,210 752 0 1,737 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% <td>Boat - Charter</td> <td>1,235</td> <td>738</td> <td>0</td> <td>1,737</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td>	Boat - Charter	1,235	738	0	1,737	0	0.0%	0	0.0%	0	0.0%
Drafting Services 1,218 748 0 1,737 0 0.0% <td>Not Elsewhere Classified After Investigation</td> <td>1,235</td> <td>738</td> <td>0</td> <td>1,737</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td>	Not Elsewhere Classified After Investigation	1,235	738	0	1,737	0	0.0%	0	0.0%	0	0.0%
Collectibles 1,215 749 0 1,737 0 0.0% 0.0% 0.0% 0.0% Massage Equipment & Supplies 1,215 749 0 1,737 0 0.0%	Florists - Wholesale	1,232	742	0	1,737	0	0.0%	0	0.0%	0	0.0%
Massage Equipment & Supplies 1,215 749 0 1,737 0 0.0% 0.0% 0.0% 0.0% 0.0% Engineering Consultants 1,212 751 0 1,737 0 0.0% 0.0				0		0	0.0%	0	0.0%	0	0.0%
Engineering Consultants 1,212 751 0 1,737 0 0,0% 0	Collectibles	1,215	749	0		0	0.0%	0	0.0%	0	0.0%
Electricians - Commercial 1,210 752 0 1,737 0 0.0% 0.0% 0.0% 0.0% Engines - Diesel 1,210 752 0 1,737 0 0.0% 0.0% 0.0% 0.0% 0.0% Gazebos 1,167 758 0 1,737 0 0.0%	Massage Equipment & Supplies		749	0		0	0.0%	0	0.0%	0	0.0%
Engines - Diesel 1,210 752 0 1,737 0 0,0% 0,0% 0,0% 0,0% Gazebos 1,187 758 0 1,737 0 0,0% 0 0,0%	Engineering Consultants		751	0		0	0.0%	0	0.0%	0	0.0%
Gazebos 1,187 758 0 1,737 0 0.0% 0	Electricians - Commercial	1,210	752	0	1,737	0	0.0%	0	0.0%	0	0.0%
Shower Doors & Enclosures 1,181 760 1,737 0 0.0% 0.0% 0.0% 0.0% 0.0% Rental Vacancy Listing Service 1,180 763 0 1,737 0 0.0% </td <td>Engines - Diesel</td> <td>1,210</td> <td></td> <td>0</td> <td>1,737</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td>	Engines - Diesel	1,210		0	1,737	0	0.0%	0	0.0%	0	0.0%
Rental Vacancy Listing Service 1,180 763 0 1,737 0 0.0% 0.0% 0.0% 0.0% Concrete Breaking, Cutting, Sawing 1,176 765 0 1,737 0 0.0%	Gazebos	1,187	758	0		0	0.0%	0	0.0%	0	0.0%
Concrete Breaking, Cutting, Sawing 1,176 765 0 1,737 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0.0% 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0.0% 0.0% 0.0% 0 0.0% 0	Shower Doors & Enclosures	1,181	760	0	1,737	0	0.0%	0	0.0%	0	0.0%
Concrete Breaking, Cutting, Sawing 1,176 765 0 1,737 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0.0% 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0.0% 0.0% 0.0% 0 0.0% 0	Rental Vacancy Listing Service	1,180	763	0	1,737	0	0.0%	0	0.0%	0	0.0%
Apartment Finding & Rental Service 1,166 768 0 1,737 0 0.0% 0 0.0% 0 0,0% <th< td=""><td>Concrete Breaking, Cutting, Sawing</td><td>1,176</td><td></td><td>0</td><td>1,737</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td><td>0</td><td></td></th<>	Concrete Breaking, Cutting, Sawing	1,176		0	1,737	0	0.0%	0	0.0%	0	
	Apartment Finding & Rental Service	1,166		0	1,737	0		0		0	
	Oil & Gas Exploration & Development	1,162	769	0	1,737	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Auto Lube & Oil - Mobile	1,158	772	0	1,737	0	0.0%	0	0.0%	0	0.0%
Hunting & Fishing Services	1,152	775	0	1,737	0	0.0%	0	0.0%	0	0.0%
Novelties - Retail	1,152	775	0	1,737	0	0.0%	0	0.0%	0	0.0%
Podiatrists	1,109	787	0	1,737	0	0.0%	0	0.0%	0	0.0%
Recreation Centers	1,109	787	0	1,737	0	0.0%	0	0.0%	0	0.0%
Alternators & Generators - Retail	1,092	798	0	1,737	0	0.0%	0	0.0%	0	0.0%
Commercial Products Wholesale & Distributor	1,087	801	0	1,737	0	0.0%	0	0.0%	0	0.0%
Flatware - Table	1,080	804	0	1,737	0	0.0%	0	0.0%	0	0.0%
Real Estate - Rentals by Individuals	1,073	805	0	1,737	0	0.0%	0	0.0%	0	0.0%
Books - Used & Rare	1,065	806	0	1,737	0	0.0%	0	0.0%	0	0.0%
Gymnastic Instruction	1,064	807	0	1,737	0	0.0%	0	0.0%	0	0.0%
Checks - Printing	1,063	808	0	1,737	0	0.0%	0	0.0%	0	0.0%
Window Coverings	1,060	809	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Repairing - Foreign	1,057	811	0	1,737	0	0.0%	0	0.0%	0	0.0%
Project Management	1,055	813	0	1,737	0	0.0%	0	0.0%	0	0.0%
Fence Posts & Fittings	1,043	813	0	1,737	0	0.0%	0	0.0%	0	0.0%
Liauor Stores	1,043	815	0	1,737	0	0.0%	0	0.0%	0	0.0%
Electric Bikes	1,037	813	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cleaning Services - Commercial Office	1,035	817	0	1,737	0	0.0%	0	0.0%	0	0.0%
Animal Insemination - Artificial	1,033	818	0	1,737	0	0.0%	0	0.0%	0	0.0%
Kitchen & Bath Design	1,031	821	0	1,737	0	0.0%	0	0.0%	0	0.0%
Second Hand Stores	1,031	821	0	1,737	0	0.0%	0	0.0%	0	0.0%
Credit Services	1,023	823	0	1,737	0	0.0%	0	0.0%	0	0.0%
Coffee Brewing Devices	1,024	824	0	1,737	0	0.0%	0	0.0%	0	0.0%
Commercial Painting Contractor	1,016	832	0	1,737	0	0.0%	0	0.0%	0	0.0%
Upholstery Fabrics - Retail	1,013	833	0	1,737	0	0.0%	0	0.0%	0	0.0%
Air Conditioning Repair	1,015	835	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bartending Service	1,003	835	0	1,737	0	0.0%	0	0.0%	0	0.0%
Adult & Continuing Education	999	838	0	1,737	0	0.0%	0	0.0%	0	0.0%
Shopping Centers & Malls	995	840	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bathtub Refinishing	994	840	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pet Day Care	993	842	0	1,737	0	0.0%	0	0.0%	0	0.0%
Winemaking Equipment & Supplies	982	848	0	1,737	0	0.0%	0	0.0%	0	0.0%
Truck Rent & Lease	981	849	0	1,737	0	0.0%	0	0.0%	0	0.0%
Passport & Visa Services	970	851	0	1,737	0	0.0%	0	0.0%	0	0.0%
Contractors - Framing	968	852	0	1,737	0	0.0%	0	0.0%	0	0.0%
Schools - Academic - Pre & Kindergarten	968	852	0	1,737	0	0.0%	0	0.0%	0	0.0%
Furniture - Outdoor	958	858	0	1,737	0	0.0%	0	0.0%	0	0.0%
Waste Reduction, Recycle Service - Industrial	956	859	0	1,737	0	0.0%	0	0.0%	0	0.0%
Uniforms	955	860	0	1,737	0	0.0%	0	0.0%	0	0.0%
Communication Consultants	946	863	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cleaning Systems Press, Chemical	943	864	0	1,737	0	0.0%	0	0.0%	0	0.0%
Venetian Blinds - Repair & Cleaning	937	867	0	1,737	0	0.0%	0	0.0%	0	0.0%
Irrigation Consultants	931	869	0	1,737	0	0.0%	0	0.0%	0	0.0%
Retail Stores	931	869	0	1,737	0	0.0%	0	0.0%	0	0.0%
Prize Promotions	930	809	0	1,737	0	0.0%	0	0.0%	0	0.0%
Musical Instruments - Supplies & Accessories	930	871	0	1,737	0	0.0%	0	0.0%	0	0.0%
Solar Energy System Design & Installation	927	872	0	1,737	0	0.0%	0	0.0%	0	0.0%
Truck Equipment & Parts	927	874	0	1,737	0	0.0%	0	0.0%	0	0.0%
Watches - Dealers	894	882	0	1,737	0	0.0%	0	0.0%	0	0.0%
Internet-Based Telephone Service	894	882	0	1,737	0	0.0%	0	0.0%	0	0.0%
Computers - Used	886	887	0	1,737	0	0.0%	0	0.0%	0	0.0%
Computers - Osed Chauffeur Service	885	888	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Auctions	884	888	0	1,737	0	0.0%	0	0.0%	0	0.0%
Food Products - Organic	884	890	0	1,737	0		0		0	
Engines - Supplies, Equipment & Parts	882	892	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tools - Electric	882	893	0	1,737	0		0		0	0.0%
Farms	877	895	0	1,737	0	0.0%	0	0.0%	0	0.0%
Eviction Service	873		0	1,737	0		0		0	0.0%
	6/3	898	U	1,/3/	U	0.0%	U	0.0%	Ű	0.0%

InduceInduc	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Concerte - Retarration, Selling & Cleaning OB OD OD<	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Party Party Befs 901 0 1.777 0 0.0% 0 0.0% 0 Cacktal Lounges 861 907 0 1.737 0 0.0%	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
CockTail Longes 861 907 0 1.727 0 0.0% 0 0.0% 0 Assisted Living Centers & Adult Family Homes 684 911 0 1.737 0 0.0%	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Assted Living Centers & Adult Family Homes 859 909 0 1.727 0 0.0% 0 0.0% 0 Bins 654 911 0 1.737 0 0.0% 0 0.0% 0 Gar Energy Products - Retal 649 916 0 1.737 0 0.0% 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Bins 654 911 0 1,737 0 0.0%	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Solar Energy Products - Retail 849 916 0 1,727 0 0.0% 0 0.0% 0 Garage Organizers 847 917 0 1,737 0 0.0% 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Garage Organizers 847 917 0 1,737 0 0.0% 0 0.0% 0 Trucking - Light Hauling 888 919 0 1,737 0 0.0% 0 <td< td=""><td>0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%</td></td<>	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Trucking - Light Hauling 838 919 0 1,737 0 0.0% 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Leather Clothing - Retail 831 922 0 1,737 0 0,0% 0 0,0% 0 0,0% 0 Media Consultant 831 922 0 1,737 0 0,0% 0 <t< td=""><td>0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%</td></t<>	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Media Consultant 831 922 0 1,737 0 0.0% 0 0 </td <td>0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%</td>	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Candy & Confectionery - Retail 829 924 0 1,737 0 0.0% 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Control Sys & Regulators 827 925 0 1,737 0 0.0% 0 0.0% 0 Stables 818 931 0 1,737 0 0.0% <td>0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%</td>	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Stables 818 931 0 1,737 0 0.0% 0 0.0% 0 Pipe & Valve Fitters 811 937 0 1,737 0 0.0% 0 0.0% 0 Music & Messaging Services 803 938 0 1,737 0 0.0% </td <td>0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%</td>	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Pipe & Valve Fitters 811 937 0 1,737 0 0.0% 0 <td< td=""><td>0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%</td></td<>	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Music & Messaging Services 803 938 0 1,737 0 0.0% 0 0.0% 0 Trade Shows, Expositions & Fairs 803 938 0 1,737 0 0.0% 0 0.0% 0 0.0% 0 0 0.0% 0 0.0% 0 0.0% 0 0 0.0% 0 0.0% 0<	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Trade Shows, Expositions & Fairs 803 938 0 1,737 0 0.0% 0 0.0% 0 <t< td=""><td>0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%</td></t<>	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Trailers - Rent & Lease 801 941 0 1,737 0 0.0% 0 0 0 0.0% 0 0 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 </td <td>0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%</td>	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Clocks - Service & Repair 798 943 0 1,737 0 0.0% 0 0.0% 0 Custom Brokers 798 943 0 1,737 0 0.0% 0 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0 0.0% 0 0.0% 0 0 0.0% 0 0 0.0% 0 0.0% 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Custom Brokers 798 943 0 1,737 0 0.0% 0 0.0% 0 Home Automation 798 943 0 1,737 0 0.0%	0.0% 0.0% 0.0% 0.0% 0.0%
Home Automation 798 943 0 1,737 0 0.0% 0 0.0% 0 Animal Breeders 794 946 0 1,737 0 0.0% 0	0.0% 0.0% 0.0% 0.0%
Animal Breeders 794 946 0 1,737 0 0.0% 0.0% 0.0% 0 0 0.0% 0 <th< td=""><td>0.0% 0.0% 0.0%</td></th<>	0.0% 0.0% 0.0%
Formal Wear 794 946 0 1,737 0 0.0% 0 0.0% 0 Attorneys Service Bureaus 787 949 0 1,737 0 0.0% 0 0.0% 0 <td>0.0% 0.0% 0.0%</td>	0.0% 0.0% 0.0%
Attorneys Service Bureaus 787 949 0 1,737 0 0.0% 0 0.0% 0	0.0% 0.0%
Boat Equipment & Supplies 782 950 1,737 0 0.0% 0.0% 0.0% Golf Courses - Private 782 950 0 1,737 0 0.0% 0.0% 0.0% 0.0% 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 <t< td=""><td>0.0%</td></t<>	0.0%
Golf Courses - Private 782 950 0 1,737 0 0.0% 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 <	
Physicians - Specialists 782 950 0 1,737 0 0.0% 0 0.0% 0 Gift Certificates/Cards 778 953 0 1,737 0 0.0% 0 0.0% 0	
Gift Certificates/Cards 778 953 0 1,737 0 0.0% 0 0.0% 0	0.0%
	0.0%
	0.0%
Extended Warranty Contract Service Companies 775 956 0 1,737 0 0.0% 0 0.0% 0	0.0%
Barbecue Equipment & Supplies 771 958 0 1,737 0 0.0% 0 0.0% 0	0.0%
Bars & Taverns 770 959 0 1,737 0 0.0% 0 0.0% 0	0.0%
Piling 766 963 0 1,737 0 0.0% 0 0.0% 0	0.0%
Concrete - Stamped & Decorative 760 965 0 1,737 0 0.0% 0 0.0% 0	0.0%
Ventilating Contractors 758 966 0 1,737 0 0.0% 0 0.0% 0	0.0%
Image & Graphics Printing 756 967 0 1,737 0 0.0% 0 0.0% 0	0.0%
Manicuring 756 967 0 1,737 0 0.0% 0 0.0% 0	0.0%
Pipes & Smokers Articles 754 970 0 1,737 0 0.0% 0 0.0% 0	0.0%
Woodworking Equipment & Supplies 754 970 0 1,737 0 0.0% 0 0.0% 0	0.0%
Mobile Telephone Equipment & Supplies 752 975 0 1,737 0 0.0% 0 0.0% 0	0.0%
Recruitment Services 740 982 0 1,737 0 0.0% 0 0.0% 0	0.0%
Exporters 736 985 0 1,737 0 0.0% 0 0.0% 0	0.0%
Costumes - Masquerade & Theatrical 731 986 0 1,737 0 0.0% 0 0.0% 0	0.0%
Teeth Whitening Services 728 988 0 1,737 0 0.0% 0 0.0% 0	0.0%
Schools - Academic - Elementary & Secondary 727 989 0 1,737 0 0.0% 0 0.0% 0	0.0%
Drapery & Curtain Fabrics - Retail 722 993 0 1,737 0 0.0% 0 0.0% 0	0.0%
Commercial Roofing 718 995 0 1,737 0 0.0% 0 0.0% 0	0.0%
Linens - Retail 712 1,000 0 1,737 0 0.0% 0 0.0% 0	0.0%
Radio Stations & Broadcast Companies 712 1,000 0 1,737 0 0.0% 0 0.0% 0	0.0%
Incentive Programs 710 1,003 0 1,737 0 0.0% 0 0.0% 0	0.0%
Insurance - Travel 704 1,006 0 1,737 0 0.0% 0 0.0% 0	0.0%
Concrete - Ready Mixed 699 1,007 0 1,737 0 0.0% 0 0.0% 0	0.0%
Manufactured Home Dealers 695 1,008 0 1,737 0 0.0% 0 0.0% 0	0.0%
Water Supply Systems 695 1,008 0 1,737 0 0.0% 0 0.0% 0	0.0%
Antiques - Repair & Restore 685 1,012 0 1,737 0 0.0% 0 0.0% 0	0.0%
Artificial Turf 684 1,014 0 1,737 0 0.0% 0 0.0% 0	0.0%
Dressmakers 684 1,014 0 1,737 0 0.0% 0 0.0% 0	0.0%
Fish & Seafood - Retail 684 1,014 0 1,737 0 0.0% 0 0.0% 0	0.0%
Safety Equipment & Clothing 683 1,017 0 1,737 0 0.0% 0 0.0% 0	0.0%

Industry Classification Industry Classification Accounting & Bookkeeping Machines Electric Motors - Dealers & Repairing Pumps - Dealers Medical Business Administration Boat Renting & Leasing Surveillance Equipment, Sales & Service School Supplies Legal Services Plans	680 678 677 676 674	Inquiries 1,019 1,020 1,022	0	Complaint 1,737	0	0.0%	0	0.0%	0	
Electric Motors - Dealers & Repairing Pumps - Dealers Medical Business Administration Boat Renting & Leasing Surveillance Equipment, Sales & Service School Supplies	678 677 676	1,020	0		-					0.0%
Pumps - Dealers Medical Business Administration Boat Renting & Leasing Surveillance Equipment, Sales & Service School Supplies	677 676			1,737	0	0.0%	0	0.0%	0	0.0%
Medical Business Administration Boat Renting & Leasing Surveillance Equipment, Sales & Service School Supplies	676		0	1,737	0	0.0%	0	0.0%	0	0.0%
Boat Renting & Leasing		1,022	0	1,737	0	0.0%	0	0.0%	0	0.0%
Surveillance Equipment, Sales & Service School Supplies		1,025	0	1,737	0	0.0%	0	0.0%	0	0.0%
School Supplies	669	1,025	0	1,737	0	0.0%	0	0.0%	0	0.0%
	668	1,029	0	1,737	0	0.0%	0	0.0%	0	0.0%
	666	1,029	0	1,737	0	0.0%	0	0.0%	0	0.0%
Electric Scooters	662	1,031	0	1,737	0	0.0%	0	0.0%	0	0.0%
Engineering Contractors - General	657	1,030	0	1,737	0	0.0%	0	0.0%	0	0.0%
Aquariums - Dealers	652	1,040	0	1,737	0	0.0%	0	0.0%	0	0.0%
Metal Specialties	649	1,042	0	1,737	0	0.0%	0	0.0%	0	0.0%
Meat Packers	636	1,043	0	1,737	0	0.0%	0	0.0%	0	0.0%
Optical Equipment & Supplies	634	1,048	0	1,737	0	0.0%	0	0.0%	0	0.0%
Schools - Home Study	633	1,049	0	1,737	0	0.0%	0	0.0%	0	0.0%
Fire Extinguishers	632		0	1,737	0		0		0	1
Flea Markets	632	1,052 1,052	0	1,737	0	0.0%	0	0.0%	0	0.0%
Laundries - Self Service	632		0	1,737	0	0.0%	0		0	0.0%
Brick - Concrete, Pumice	628	1,056	0	1,737	0	0.0%	0	0.0%	0	0.0%
	627	1,057	0	1,737	0	0.0%	0	0.0%	0	0.0%
Logistics		1,059	0		0	0.0%	Ű	0.0%	Ű	0.0%
Glass - Repair	617 614	1,065	0	1,737 1,737	0	0.0%	0	0.0%	0	0.0%
Dentist - Orthodontist		1,067	Ű		0	0.0%	Ű	0.0%	Û	0.0%
Promotional Products	611	1,069	0	1,737	0	0.0%	0	0.0%	0	0.0%
Computers - Multimedia	609	1,070	U	1,737	0	0.0%	0	0.0%	0	0.0%
Giftware - Wholesale & Manufacturers	609	1,070	U	1,737	U	0.0%	U	0.0%	0	0.0%
Office & Desk Space Rental Service	605	1,074	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cigar & Cigarette & Tobacco Dealers - Retail	603	1,076	0	1,737	0	0.0%	0	0.0%	0	0.0%
Jewelry Repair	601	1,078	0	1,737	0	0.0%	0	0.0%	0	0.0%
Generators - Electric	600	1,079	0	1,737	0	0.0%	0	0.0%	0	0.0%
Fashion Accessories	590	1,084	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pet Foods - Wholesale & Manufacturers	586	1,086	0	1,737	0	0.0%	0	0.0%	0	0.0%
Oils - Fuel - Treatment Compounds	585	1,088	0	1,737	0	0.0%	0	0.0%	0	0.0%
Building Cleaning - Exterior	583	1,090	0	1,737	0	0.0%	0	0.0%	0	0.0%
Proofreading	579	1,092	0	1,737	0	0.0%	0	0.0%	0	0.0%
Sprinklers - Automatic - Fire	579	1,092	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tents	579	1,092	0	1,737	0	0.0%	0	0.0%	0	0.0%
Gymnasiums	578	1,095	0	1,737	0	0.0%	0	0.0%	0	0.0%
Office Furniture & Equipment - Installation	578	1,095	0	1,737	0	0.0%	0	0.0%	0	0.0%
Process Servers	578	1,095	0	1,737	0	0.0%	0	0.0%	0	0.0%
Trailers - Automotive Utility	577	1,099	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pet Transporting	576	1,101	0	1,737	0	0.0%	0	0.0%	0	0.0%
Carpet Layers	575	1,103	0	1,737	0	0.0%	0	0.0%	0	0.0%
Garbage Disposal Equipment - Industrial & Commercial	573	1,104	0	1,737	0	0.0%	0	0.0%	0	0.0%
Contractor - Industrial	571	1,105	0	1,737	0	0.0%	0	0.0%	0	0.0%
Art Supplies	563	1,113	0	1,737	0	0.0%	0	0.0%	0	0.0%
Petroleum	562	1,114	0	1,737	0	0.0%	0	0.0%	0	0.0%
Contractors Equipment & Supplies - Dealers & Ser	559	1,116	0	1,737	0	0.0%	0	0.0%	0	0.0%
Hockey Clubs	559	1,116	0	1,737	0	0.0%	0	0.0%	0	0.0%
Home Warranty Plans	558	1,119	0	1,737	0	0.0%	0	0.0%	0	0.0%
Mattress Makers Supplies	549	1,126	0	1,737	0	0.0%	0	0.0%	0	0.0%
Nutrition	549	1,126	0	1,737	0	0.0%	0	0.0%	0	0.0%
Penny Auctions	548	1,129	0	1,737	0	0.0%	0	0.0%	0	0.0%
Consignment Service	547	1,130	0	1,737	0	0.0%	0	0.0%	0	0.0%
Fishing Tackle Dealers	547	1,130	0	1,737	0	0.0%	0	0.0%	0	0.0%
Public Relations Counselors	547	1,130	0	1,737	0	0.0%	0	0.0%	0	0.0%
Scaffolding & Aerial Lifts	547	1,130	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cargo & Freight Containers	545	1,134	0	1,737	0	0.0%	0	0.0%	0	0.0%
Variety Stores	545	1,134	0	1,737	0	0.0%	0	0.0%	0	0.0%
Equestrian Services	543	1,137	0	1,737	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by	Complaints	Rank By	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Attorneys & Lawyers - Bankruptcy & Taxes	542	Inquiries 1,138	. 0	Complaint 1,737	. 0	0.0%	. 0	0.0%	. 0	0.0%
Cosmetic Sales	542	1,138	0	1,737	0	0.0%	0	0.0%	0	0.0%
Estate Planning & Management	542	1,138	0	1,737	0	0.0%	0	0.0%	0	0.0%
Lighting Fixtures - Wholesale & Manufacturers	540	1,133	0	1,737	0	0.0%	0	0.0%	0	0.0%
Beauty Consultant	532	1,141	0	1,737	0	0.0%	0	0.0%	0	0.0%
Plastics - Products - Finished Wholesale & Manufacturers	529	1,140	0	1,737	0	0.0%	0	0.0%	0	0.0%
Online Payments	528	1,150	0	1,737	0	0.0%	0	0.0%	0	0.0%
Greenhouse Builders	527	1,151	0	1,737	0	0.0%	0	0.0%	0	0.0%
Engines - Gas	526	1,152	0	1,737	0	0.0%	0	0.0%	0	0.0%
Advertising - Periodical	525	1,155	0	1,737	0	0.0%	0	0.0%	0	0.0%
Magazines - Subscription Agents	525	1,154	0	1,737	0	0.0%	0	0.0%	0	0.0%
Air Conditioning Supplies & Parts	523	1,154	0	1,737	0	0.0%	0	0.0%	0	0.0%
Contractor - Flat Roof	524	1,156	0	1,737	0	0.0%	0	0.0%	0	0.0%
Health Maintenance Organizations	524	1,156	0	1,737	0	0.0%	0	0.0%	0	0.0%
	519		0	1,737	0		0		0	
Television Program Producers	519	1,163	0	1,737	0	0.0%	0	0.0%	0	0.0%
Playgrounds		1,164	0		0	0.0%	0	0.0%	0	0.0%
Seals - Notary & Corporation Ski Equipment - Retail	517 517	1,165	0	1,737	0	0.0%	0	0.0%	0	0.0%
		1,165	0		0	0.0%	0	0.0%	0	0.0%
Tents - Rental Auto Manufacturers Equipment & Supplies	517 511	1,165	0	1,737	0	0.0%	0	0.0%	0	0.0%
		1,173	U		U	0.0%	0	0.0%	U	0.0%
Marble - Cultured	511 511	1,173	0	1,737	0	0.0%	0	0.0%	0	0.0%
Solar Energy Equipment & Systems Supplies & Parts		1,173	0	1,737	0	0.0%	0	0.0%	0	0.0%
Fasteners - Industrial & Construction	510	1,176	0	1,737	0	0.0%	0	0.0%	0	0.0%
Franchising	510	1,176	0	1,737	0	0.0%	0	0.0%	0	0.0%
Online Networking	510	1,176	0	1,737	0	0.0%	0	0.0%	0	0.0%
Loan Modification	506	1,186	0	1,737	0	0.0%	0	0.0%	0	0.0%
Barbecue	505	1,187	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Service - Specialty Parts	504	1,188	0	1,737	0	0.0%	0	0.0%	0	0.0%
Aircraft Schools	499	1,190	0	1,737	0	0.0%	0	0.0%	0	0.0%
Telephone Equipment & Systems Service & Repair	497	1,191	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Dealers - Antique & Classic	496	1,192	0	1,737	0	0.0%	0	0.0%	0	0.0%
Insurance - Employee Benefits	491	1,195	0	1,737	0	0.0%	0	0.0%	0	0.0%
Utilities Underground - Locating	490	1,196	0	1,737	0	0.0%	0	0.0%	0	0.0%
Books - Wholesale	485	1,201	0	1,737	0	0.0%	0	0.0%	0	0.0%
Insurance - Disability	484	1,203	0	1,737	0	0.0%	0	0.0%	0	0.0%
Linen Supply Service	484	1,203	0	1,737	0	0.0%	0	0.0%	0	0.0%
Delicatessens	483	1,206	0	1,737	0	0.0%	0	0.0%	0	0.0%
Real Estate Services	478	1,208	0	1,737	0	0.0%	0	0.0%	0	0.0%
Caulking Contractors	475	1,211	0	1,737	0	0.0%	0	0.0%	0	0.0%
Satellite Communication - Common Carrier	475	1,211	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tire Retread & Repair	474	1,213	0	1,737	0	0.0%	0	0.0%	0	0.0%
Wigs & Hairpieces	474	1,213	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bottle Return Depot	473	1,216	0	1,737	0	0.0%	0	0.0%	0	0.0%
Traffic & Parking Consultants	473	1,216	0	1,737	0	0.0%	0	0.0%	0	0.0%
Artists - Fine Art	472	1,219	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pet Fencing & Containment Systems	472	1,219	0	1,737	0	0.0%	0	0.0%	0	0.0%
Sales Promotion Service	472	1,219	0	1,737	0	0.0%	0	0.0%	0	0.0%
Mobile Telephone Service	471	1,222	0	1,737	0	0.0%	0	0.0%	0	0.0%
Furniture Cleaning	470	1,224	0	1,737	0	0.0%	0	0.0%	0	0.0%
Insurance - Homeowners	466	1,231	0	1,737	0	0.0%	0	0.0%	0	0.0%
Home Centers	465	1,232	0	1,737	0	0.0%	0	0.0%	0	0.0%
Hair Products and Equipment	464	1,233	0	1,737	0	0.0%	0	0.0%	0	0.0%
Shopping Service - Personal	461	1,237	0	1,737	0	0.0%	0	0.0%	0	0.0%
Warehouses - Merchandise	461	1,237	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tours - Wholesale	458	1,241	0	1,737	0	0.0%	0	0.0%	0	0.0%
Horticultural Consultants	457	1,245	0	1,737	0	0.0%	0	0.0%	0	0.0%
	456	1,247	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bird & Wildlife Supply Shops	450	1,247								
Bird & Wildlife Supply Shops Laundry Consultants	456	1,247	0	1,737	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by	Complaints	Rank By	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Seeds & Bulbs - Retail	453	Inquiries 1,250	. 0	Complaint 1,737	. 0	0.0%	. 0	0.0%	. 0	0.0%
Medical Alarms	452	1,250	0	1,737	0	0.0%	0	0.0%	0	0.0%
Upholstery and Rug Cleaning	452	1,252	0	1,737	0	0.0%	0	0.0%	0	0.0%
Sewing Machines - Service & Repair	451	1,252	0	1,737	0	0.0%	0	0.0%	0	0.0%
Upholstery Fabrics - Wholesale & Manufacturers	440	1,266	0	1,737	0	0.0%	0	0.0%	0	0.0%
Videographers	440	1,266	0	1,737	0	0.0%	0	0.0%	0	0.0%
Custom Framing	439	1,268	0	1,737	0	0.0%	0	0.0%	0	0.0%
Greeting Cards - Retail	439	1,208	0	1,737	0	0.0%	0	0.0%	0	0.0%
Swimming Pool Manufacturers & Distributors	438	1,208	0	1,737	0	0.0%	0	0.0%	0	0.0%
Glassware - Wholesale & Manufacturers	430	1,270	0	1,737	0	0.0%	0	0.0%	0	0.0%
Insurance Agents	437	1,272	0	1,737	0	0.0%	0	0.0%	0	0.0%
Office Furniture & Equipment - Rental & Leasing	437	1,272	0	1,737	0	0.0%	0	0.0%	0	0.0%
Television Home Shopping	437	1,272	0	1,737	0	0.0%	0	0.0%	0	0.0%
Concrete Pumping Service	433	1,272	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tourists Attractions	432	1,279	0	1,737	0	0.0%	0	0.0%	0	0.0%
Stock & Bond Brokers	432	1,279	0	1,737	0	0.0%	0	0.0%	0	0.0%
Conference Centers	430	1,281	0	1,737	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Repair	423	1,283	0	1,737	0	0.0%	0	0.0%	0	0.0%
Lumber - Wholesale	428	1,284	0	1,737	0	0.0%	0	0.0%	0	0.0%
Prepaid Debit/Credit Cards	428	1,284	0	1,737	0	0.0%	0	0.0%	0	0.0%
Real Estate Schools	428	1,284	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Repair - Mobile	420	1,284	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cemeteries	427	1,288	0	1,737	0	0.0%	0	0.0%	0	0.0%
Adult Entertainment	420	1,289	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pet Supplies & Foods - Wholesale	424	1,290	0	1,737	0	0.0%	0	0.0%	0	0.0%
Talent Representation	423	1,290	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cabin, Cottage & Chalet - Rentals	423	1,292	0	1,737	0	0.0%	0	0.0%	0	0.0%
Trailers - Equipment & Parts	422	1,293	0	1,737	0	0.0%	0	0.0%	0	0.0%
Executive Search Consultants	421	1,295	0	1,737	0	0.0%	0	0.0%	0	0.0%
Patent Agents	421	1,295	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cleaning Compounds	420	1,293	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Diagnostic Service	418	1,298	0	1,737	0	0.0%	0	0.0%	0	0.0%
Global Positioning Systems	410	1,299	0	1,737	0	0.0%	0	0.0%	0	0.0%
Shoding Services	405	1,303	0	1,737	0	0.0%	0	0.0%	0	0.0%
Machinery - New	407	1,307	0	1,737	0	0.0%	0	0.0%	0	0.0%
Hydroponics - Equipment & Supplies	400	1,309	0	1,737	0	0.0%	0	0.0%	0	0.0%
Lighting Consultants	405	1,311	0	1,737	0	0.0%	0	0.0%	0	0.0%
Health Resorts	403	1,311	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pest Control Supplies & Equipment	403	1,313	0	1,737	0	0.0%	0	0.0%	0	0.0%
Food Products Manufacturing Equipment	400	1,315	0	1,737	0	0.0%	0	0.0%	0	0.0%
Coffee Roasting & Handling Equipment	396	1,315	0	1,737	0	0.0%	0	0.0%	0	0.0%
Trading Stamps	394	1,320	0	1,737	0	0.0%	0	0.0%	0	0.0%
Art Goods	392	1,322	0	1,737	0	0.0%	0	0.0%	0	0.0%
Engineers - Structural	392	1,324	0	1,737	0	0.0%	0	0.0%	0	0.0%
Audio-Visual Equipment - Supplies & Parts	390	1,324	0	1,737	0		0		0	
Food Processing Equipment & Supplies	390	1,327	0	1,737	0	0.0%	0	0.0%	0	0.0%
Physicians & Surgeons - Ophthalmology	390	1,327	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tree Service - Pruning	390	1,327	0	1,737	0	0.0%	0	0.0%	0	0.0%
Answering Services	388	1,330	0	1,737	0	0.0%	0	0.0%	0	0.0%
Hydronic Heating	388	1,332	0	1,737	0	0.0%	0	0.0%	0	0.0%
Fish & Seafood - Wholesale	386	1,332	0	1,737	0	0.0%	0	0.0%	0	0.0%
Railroads	386	1,337	0	1,737	0	0.0%	0	0.0%	0	0.0%
Child Care - In Home	380	1,337	0	1,737	0	0.0%	0	0.0%	0	0.0%
Trusses - Construction	383	1,340	0	1,737	0	0.0%	0	0.0%	0	0.0%
Toys - Wholesale & Manufacturers	383	1,342	0	1,737	0	0.0%	0	0.0%	0	0.0%
Eyeglass Suppliers	382	1,343	0	1,737	0	0.0%	0	0.0%	0	0.0%
Real Estate Maintenance Protection Plan	381	1,344	0	1,737	0	0.0%	0	0.0%	0	0.0%
Dentist - Dental Surgery	378	1,344	0	1,737	0	0.0%	0	0.0%	0	
Taxidermists	378	1,350	0	1,737	0		0		0	0.0%
	578	1,350	0	1,/3/	U	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by	Complaints	Rank By	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Data Processing Service	377	Inquiries 1,353	. 0	Complaint 1,737	. 0	0.0%	. 0	0.0%	. 0	0.0%
Fountains - Garden, Display	377	1,353	0	1,737	0	0.0%	0	0.0%	0	0.0%
Movers - Office	376	1,355	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tractor Dealers	376	1,356	0	1,737	0	0.0%	0	0.0%	0	0.0%
Soccer Clubs	374	1,350	0	1,737	0	0.0%	0	0.0%	0	0.0%
Diaper Service	371	1,355	0	1,737	0	0.0%	0	0.0%	0	0.0%
Legal Document Assistance	371	1,364	0	1,737	0	0.0%	0	0.0%	0	0.0%
Photographs - Stock	371	1,304	0	1,737	0	0.0%	0	0.0%	0	0.0%
Hair Weaving	370	1,364	0	1,737	0	0.0%	0	0.0%	0	0.0%
Appliances - Installation	369	1,309	0	1,737	0	0.0%	0	0.0%	0	0.0%
Thrift Shops	369	1,370	0	1,737	0	0.0%	0	0.0%	0	0.0%
Stamps - Collectors	368	1,370	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tourist Information	364	1,374	0	1,737	0	0.0%	0	0.0%	0	0.0%
Shingles	362	1,377	0	1,737	0	0.0%	0	0.0%	0	0.0%
Fire Damage Restoration	360	1,381	0	1,737	0	0.0%	0	0.0%	0	0.0%
Motivational & Self Improvement Training	358	1,385	0	1,737	0		0		0	
	358		0	1,737	0	0.0%	0	0.0%	0	0.0%
Sheepskin Specialties Television & Radio Parts - Retail	358	1,385	0	1,737	0	0.0%	0	0.0%	U	0.0%
Doughnuts	357	1,388	0	1,737	0	0.0%	0	0.0%	0	0.0%
Doughnuts Hotels - Reservations	355	1,394	0	1,/3/	0	0.0%	0	0.0%	0	0.0%
		1,397	0		0	0.0%	0	0.0%	0	0.0%
Sausages Craft Galleries & Dealers	350 349	1,398	0	1,737	0	0.0%	0	0.0%	0	0.0%
	349	1,399	0		0	0.0%	0	0.0%	Û	0.0%
Contractor - General Green Builder		1,400	0	1,737	0	0.0%	0	0.0%	0	0.0%
Herbs	348	1,400	0	1,737	0	0.0%	0	0.0%	0	0.0%
Modeling - Advance Fee	347	1,403	U	1,737	U	0.0%	U	0.0%	0	0.0%
Coffee & Tea Shops	346	1,404	0	1,737	0	0.0%	0	0.0%	0	0.0%
Mailing Machines & Equipment	346	1,404	0	1,737	0	0.0%	0	0.0%	0	0.0%
Self Defense	346	1,404	0	1,737	0	0.0%	0	0.0%	0	0.0%
Metal Powder Fabricators	345	1,409	U	1,737	U	0.0%	U	0.0%	0	0.0%
Bookbinders	344	1,410	0	1,737	0	0.0%	0	0.0%	0	0.0%
Marine Contractors	343	1,412	U	1,737	U	0.0%	U	0.0%	0	0.0%
Childrens & Family Entertainment	341	1,414	0	1,737	0	0.0%	0	0.0%	0	0.0%
Truck Washing & Cleaning	341	1,414	0	1,737	0	0.0%	0	0.0%	0	0.0%
DVD sales & service	337	1,417	0	1,737	0	0.0%	0	0.0%	0	0.0%
Dancing Supplies	336	1,418	0	1,737	0	0.0%	0	0.0%	0	0.0%
Knives - Machine	332	1,422	0	1,737	0	0.0%	0	0.0%	0	0.0%
Estate Liquidators	330	1,425	0	1,737	0	0.0%	0	0.0%	0	0.0%
Mats & Matting	330	1,425	0	1,737	0	0.0%	0	0.0%	0	0.0%
Boilers - New & Used	328	1,428	0	1,737	0	0.0%	0	0.0%	0	0.0%
Data Systems - Consultants & Designers	323	1,436	0	1,737	0	0.0%	0	0.0%	0	0.0%
Mortgage Lender	322	1,438	0	1,737	0	0.0%	0	0.0%	0	0.0%
Stationers - Retail	322	1,438	0	1,737	0	0.0%	0	0.0%	0	0.0%
Leather Goods - Repair	315	1,447	0	1,737	0	0.0%	0	0.0%	0	0.0%
Real Estate - Commercial	315	1,447	0	1,737	0	0.0%	0	0.0%	0	0.0%
Comic Books	314	1,449	0	1,737	0	0.0%	0	0.0%	0	0.0%
Screen Enclosures	313	1,450	0	1,737	0	0.0%	0	0.0%	0	0.0%
Jewelers - Supplies	312	1,453	0	1,737	0	0.0%	0	0.0%	0	0.0%
Meat - Wholesale	311	1,454	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tickets & Coupons - Printers & Suppliers	311	1,454	0	1,737	0	0.0%	0	0.0%	0	0.0%
Foundations - Education, Philanthropy, Research	300	1,463	0	1,737	0	0.0%	0	0.0%	0	0.0%
Fur Business - Wholesale & Manufacturers	300	1,463	0	1,737	0	0.0%	0	0.0%	0	0.0%
Television Program Distributors	300	1,463	0	1,737	0	0.0%	0	0.0%	0	0.0%
Valves	300	1,463	0	1,737	0	0.0%	0	0.0%	0	0.0%
Insurance - Viatical	299	1,469	0	1,737	0	0.0%	0	0.0%	0	0.0%
Physicians & Surgeons - Weight Reduction	299	1,469	0	1,737	0	0.0%	0	0.0%	0	0.0%
Marble & Terrazzo Cleaning & Service	298	1,474	0	1,737	0	0.0%	0	0.0%	0	0.0%
Lighting Fixtures - Repair & Maintenance	297	1,475	0	1,737	0	0.0%	0	0.0%	0	0.0%
Smoke Detectors & Alarms	295	1,477	0	1,737	0	0.0%	0	0.0%	0	0.0%
Toilets - Portable	293	1,481	0	1,737	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Boarding Houses	292	1,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Doll Clothing & Accessories	292	1,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Appraisers - Antiques	291	1,485	0	1,737	0	0.0%	0	0.0%	0	0.0%
Fencing Instruction	291	1,485	0	1,737	0	0.0%	0	0.0%	0	0.0%
Motor Homes	291	1,485	0	1,737	0	0.0%	0	0.0%	0	0.0%
Steel Erectors	286	1,493	0	1,737	0	0.0%	0	0.0%	0	0.0%
Industrial Consultants	285	1,494	0	1,737	0	0.0%	0	0.0%	0	0.0%
Mulches	284	1,495	0	1,737	0	0.0%	0	0.0%	0	0.0%
Computers - Security Equip & Systems	283	1,496	0	1,737	0	0.0%	0	0.0%	0	0.0%
Halls & Auditoriums	281	1,499	0	1,737	0	0.0%	0	0.0%	0	0.0%
Surgical Centers	281	1,499	0	1,737	0	0.0%	0	0.0%	0	0.0%
Plumbers - Commercial	280	1,502	0	1,737	0	0.0%	0	0.0%	0	0.0%
Trampolines	280	1,502	0	1,737	0	0.0%	0	0.0%	0	0.0%
Data Communications Equipment & Systems	279	1,502	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Electric Equipment	275	1,505	0	1,737	0	0.0%	0	0.0%	0	0.0%
Engineers - Mechanical	278	1,507	0	1,737	0	0.0%	0	0.0%	0	0.0%
Online Retailer	278		0	1,737	0	0.0%	0	0.0%	0	
Popcorn & Supplies	278	1,507 1,507	0	1,737	0	0.0%	0	0.0%	0	0.0%
e-cigarettes	278	1,507	0	1,737	0	0.0%	0	0.0%	0	0.0%
Computers - Furniture	277	1,511	0	1,737	0	0.0%	0	0.0%	0	0.0%
Steel Detailers - Structural	276	1,512	0	1,737	0	0.0%	0	0.0%	0	0.0%
Foundries	275	1,512	0	1,737	0	0.0%	0	0.0%	0	0.0%
Springs - Automotive - Sales & Service	275	1,514	0	1,737	0	0.0%	0	0.0%	0	
Lotteries - Local	275	1,514	0	1,737	0		0		0	0.0%
Lifts	274	1,517	0	1,737	0	0.0%	0	0.0%	9	0.0%
Oilfield Equipment & Supplies	273		0	1,737	0	0.0%	0	0.0%	0	0.0%
Beds - Electric & Adjustable	273	1,518 1,525	0	1,737	0	0.0%	0	0.0%	0	0.0%
	270		0	1,737	0		0		0	0.0%
Boat Covers, Tops & Upholstery Livestock Auction Markets	270	1,525 1,527	0	1,737	0	0.0%	0	0.0%	0	0.0%
Electronic Instruments	268		0	1,737	0	0.0%	0	0.0%	0	0.0%
Farm Equipment - Repair & Parts	268	1,528 1,528	0	1,737	0	0.0%	0	0.0%	9	0.0%
Freight Consolidating	268		0	1,737	0		0		0	0.0%
Pipe	268	1,528	0	1,737	0	0.0%	0	0.0%	0	0.0%
Designers - Industrial	267	1,528	0	1,737	0	0.0%	0	0.0%	0	0.0%
Billing Service	267	1,533 1,534	0	1,737	0	0.0%	0	0.0%	0	0.0%
Carpet Installation	266	1,534	0	1,737	0	0.0%	0	0.0%	0	0.0%
Medicines - Patent & Proprietary	266	1,534	0	1,737	0		0		0	0.0%
Patio Cover	266		0	1,737	0	0.0%	0	0.0%	0	0.0%
Laundry Equipment	265	1,534	0	1,737	0	0.0%	0	0.0%	0	0.0%
Steam Cleaning - Industrial	265	1,539	0	1,737	0	0.0%	0	0.0%	0	0.0%
Animal Online Drug & Prescription Services	264	1,541	0	1,737	0	0.0%	0		0	0.0%
		1,543	0		0	0.0%	0	0.0%	0	0.0%
Beverages	263 262	1,543	0	1,737 1,737	0	0.0%	0	0.0%	0	0.0%
Refrigeration Equipment - Supplies & Parts	262	1,546	0		0	0.0%	0	0.0%	0	0.0%
Playground Equipment	250	1,551	0	1,737 1,737	0	0.0%	0	0.0%	0	0.0%
Quilting Materials & Supplies	259	1,552	Ű		0	0.0%	0	0.0%	0	0.0%
Credit Repair Services - Advance Fee Flags & Banners	257	1,556	0	1,737 1,737	0	0.0%	0	0.0%	0	0.0%
		1,556	0		0	0.0%	0	0.0%	Û	0.0%
Driveway Installation, Paving & Repair	256	1,558	0	1,737	0	0.0%	0	0.0%	0	0.0%
Employment Counseling	255	1,559	0	1,737	0	0.0%	0	0.0%	0	0.0%
Post-Construction Clean Up	255	1,559	0	1,737	0	0.0%	0	0.0%	0	0.0%
Photo Booth Rentals	254	1,561	0	1,737	0	0.0%	0	0.0%	0	0.0%
Vehicle Sales - Manufacturing Companies	254	1,561	0	1,737	0	0.0%	0	0.0%	0	0.0%
Remodeling Services	251	1,564	0	1,737	0	0.0%	0	0.0%	0	0.0%
Butchers Equipment & Supplies	250	1,566	0	1,737	0	0.0%	0	0.0%	0	0.0%
Athletic Organizations	249	1,571	0	1,737	0	0.0%	0	0.0%	0	0.0%
Youth Organizations & Centers	248	1,574	0	1,737	0	0.0%	0	0.0%	0	0.0%
Airlines - Training Schools	247	1,576	0	1,737	0	0.0%	0	0.0%	0	0.0%
Ambulance Service	247	1,576	0	1,737	0	0.0%	0	0.0%	0	0.0%
Manufactured Homes - Parks	242	1,586	0	1,737	0	0.0%	0	0.0%	0	0.0%

JunnJ	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Non-serie <td>Marine Electronic Equipment & Supplies</td> <td>242</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td>	Marine Electronic Equipment & Supplies	242		0		0	0.0%	0	0.0%	0	0.0%
NorthermSince				0		0		0		0	0.0%
Andmonstram159159159159150 </td <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>				0		0		0		0	0.0%
NatureNatu				0		0		0		0	0.0%
Northermin140140140140140140140140140140Crig Absorb Screen, Areing120140 <t< td=""><td></td><td></td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td>0.0%</td></t<>				0		0		0		0	0.0%
Non-gamma <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>				0		0		0		0	0.0%
Snab Absorbancy				0		0		0		0	0.0%
Index decision is a final of a baseInter a base of			,	0		0		0		0	0.0%
Oxalaskang				0		0		0		0	0.0%
IndI			,	0		0		0		0	1
AbsA				0		0		0		0	0.0%
Chert A hopebar - 1000Cont				0		0		0		0	0.0%
Price Assignation1011.0100.07000.0700.070000000000000000000000000 </td <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>				0		0		0		0	0.0%
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Parting<				0		0		0		0	0.0%
wheeleng1.6201.6201.6201.72700.00				0		0		0		0	0.0%
New Nationality15,6501,73700,000,000,00000Talker Consing A TwellC221,64001,73700,0600,0600<				0		0		0		0	0.0%
Sefes Avain 222 1,640 0 1,777 0 0,96 0 0,96 0<	Welding Equipment & Supplies		1,632	0		0	0.0%	0	0.0%	0	0.0%
Trainer 124 1,64 0 1,73 0 0,0% 0,0% 0	News Publications - Trade, Association			0		0	0.0%	0	0.0%	0	0.0%
Instant Management 123 1,62 0 1,73 0 0.0% 0 <t< td=""><td>Safes & Vaults</td><td></td><td>1,636</td><td>0</td><td></td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td></t<>	Safes & Vaults		1,636	0		0	0.0%	0	0.0%	0	0.0%
Vnyl spar 220 124 164 0 1.727 0 0.05 0.055 0 0.775 Garcian 214 1.651 0 1.777 0 0.05 0 0.055 0 0.775 0 0.05 0 0.075 0 0.055 0 0.075 0 0.055 0 0.075 0 0.055 0 0.075 0 0.055 0 0.075 0 0.055 0 0.075 0 0.055 0 0.075 0 0.055 0 0.075 0 0.055 0 0.075 0 0.055 0 0.075 0 0.055 0 0.075 0 0.055 0 0.075 0 0.055 0 0.075 0 0.075 0 0.075 0 0.075 0 0.075 0 0.075 0 0.075 0 0.075 0 0.075 0 0.075 0 0.075 0	Trailers - Camping & Travel	224	1,640	0	1,737	0	0.0%	0	0.0%	0	0.0%
Nator companies 1249 1153 0 1.777 0 0.06 0.076 0 0.076 Consort 1.165 0 1.777 0 0.06 0.076 0 0.077 0 0.076 0 0.076 0 0.076 0 0.076 0 0.076 0 0.077 0 0.076 0 0.076 0 0.076 0 0.076 0 0.076 0 0.076 0 0.076 0 0.076 0 0.076	Restaurant Management	223	1,642	0	1,737	0	0.0%	0	0.0%	0	0.0%
Galanse 218 219 1,655 0 1,727 0 0,78 0 0,76 0 0 Mutal Indir 215 1,660 0 1,737 0 0,76 0 0,75 0 0 0,76 0 0,76 0 0,76 0 0,76 0 0,76 0 0,76 0 0 0,76	Vinyl Repair	220	1,646	0	1,737	0	0.0%	0	0.0%	0	0.0%
Computer Private Sake & Service 215 1,660 0 1,772 0 0,0% 0 0 0,0%<	Motor coach Companies	219	1,651	0	1,737	0	0.0%	0	0.0%	0	0.0%
Natural muris 1215 1,600 1,727 0 0.05 0 0.05 Pattor planners 5 spiles 215 1,660 0 1,727 0 0.05 0 0.056 0 <	Glaziers	218	1,655	0	1,737	0	0.0%	0	0.0%	0	0.0%
pattor programmet 5 supplies 225 1,660 1,272 0 0.0% 0 0.0% 0 Sastixs - Fabricating, Finaland & Decor 214 1,666 0 1,272 0 0.0% 0	Computer Printers Sales & Service	215	1,660	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pathone Source 1.660 0 1.777 0 0.0%	Mutual Funds	215	1,660	0	1,737	0	0.0%	0	0.0%	0	0.0%
pesters -phortation, innoling & Decor 0.0%	Plating Equipment & Supplies	215		0	1,737	0	0.0%	0		0	0.0%
Projection Apparatus 923 1.667 0 1,737 0 0.06 0.066 0 0.066	Plastics - Fabricating, Finishing & Decor	214	1,666	0	1,737	0	0.0%	0	0.0%	0	0.0%
pranctuoin 212 1.68 0 1.737 0 0.0% 0 0.0% 0 0 Chairs - Rent 1.672 0 1.737 0 0.0%	Projection Apparatus	213		0	1,737	0		0		0	0.0%
Chairs 211 1,672 0 1,737 0 0.0% <td>Parachute Jumping Instruction</td> <td>212</td> <td></td> <td>0</td> <td>1,737</td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td>	Parachute Jumping Instruction	212		0	1,737	0		0	0.0%	0	0.0%
Irreplace Equipment - Wholesale & Manufacturers 210 1,673 0 1,737 0 0.0% 0.0% 0 <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>				0		0		0		0	0.0%
Deratal Service Plans 209 1,675 0 1,737 0 0.0% 0 0.0% 0 0 Pet Waste Removal 209 1,675 0 1,737 0 0.0% 0 0.0% 0 0 0 Batery Repairing & Rebuilding 202 1,678 0 1,737 0 0.0% 0 0.0% 0 0.0% 0 0 0 Jeans 202 1,679 0 1,737 0 0.0% 0 0 0.0% <td>Fireplace Equipment - Wholesale & Manufacturers</td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>	Fireplace Equipment - Wholesale & Manufacturers			0		0		0		0	0.0%
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lears 207 1,679 0 1,737 0 0.0% 0 0.0% 0 0 Data Recovery 206 1,681 0 1,737 0 0.0% 0 0.0% 0 <td< td=""><td></td><td></td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td>0.0%</td></td<>				0		0		0		0	0.0%
Data Recovery 206 1,681 0 1,737 0 0.0% 0 0.0% 0 0 0 Maps - Dealers 206 1,681 0 1,737 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 </td <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>				0		0		0		0	0.0%
Maps - Dealers 206 1,681 0 1,737 0 0.0% 0 0.0% 0 0 0 Adoption Services 202 1,693 0 1,737 0 0.0% 0 0.0% 0 0.0% 0 0 0 Building Materials - Used 202 1,693 0 1,737 0 0.0% 0 0.0				0		0		0		0	0.0%
Adoption Services 202 1,693 0 1,737 0 0.0% 0 0.0% 0 0 Building Materials - Used 202 1,693 0 1,737 0 0.0% 0 0.0% 0 0 0 Outboard Motors - Repair 202 1,693 0 1,737 0 0.0% 0 0.0% 0 0 0 Child Care - Infant 201 1,693 0 1,737 0 0.0% 0 0.0% 0				0		0		0		0	
Building Materials - Used 202 1,63 0 1,73 0 0.0% 0 0.0% 0 0 Outboard Motors - Repair 202 1,693 0 1,737 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 <td< td=""><td></td><td></td><td>,</td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td>0.0%</td></td<>			,	0		0		0		0	0.0%
Outboard Motors - Repair 202 1,633 0 1,737 0 0.0% 0				0		0		0		0	0.0%
Child Care - Infant 201 1,698 0 1,737 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 </td <td>*</td> <td></td> <td>,</td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>	*		,	0		0		0		0	0.0%
Paint - Wholesale & Manufacturers 199 1,702 0 1,733 0 0.0%				0		0		0		0	0.0%
Aquaculture 198 1,705 0 1,737 0 0.0% 0 0.0% 0 0 0 Decals 198 1,705 0 1,737 0 0.0% 0 0.0% 0 0 0 0 Dock Builders 198 1,705 0 1,737 0 0.0% 0 0.0% 0 0.0% 0				0		0		0		0	0.0%
Decals 198 1,705 0 1,737 0 0.0% 0 0.0% 0 0 0 Dock Builders 198 1,705 0 1,737 0 0.0% 0 0.0% 0 <t< td=""><td></td><td></td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td>0.0%</td></t<>				0		0		0		0	0.0%
Dock Builders 198 1,705 0 1,737 0 0.0% 0.0% 0 0.0% Patent Searchers 197 1,710 0 1,737 0 0.0% 0 0.0% 0 <td></td> <td></td> <td>,</td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>			,	0		0		0		0	0.0%
Patent Searchers 197 1,710 0 1,737 0 0.0% 0.0% 0 0				0		0		0		0	0.0%
Wire & Cable - Electric 197 1,710 0 1,737 0 0.0% 0 0.0% 0 0 0 Floor Coatings - Epoxy/Polyurethane 196 1,712 0 1,737 0 0.0% 0 0.0% 0 <				0		0		0		0	0.0%
Floor Coatings - Epox//Polyurethane 196 1,712 0 1,737 0 0.0% 0 0.0% 0 <				0		0		0		0	0.0%
Printing Supplies 196 1,712 0 1,733 0 0.0% 0.0% 0 0.0% 0				0		0		0		0	0.0%
Shuttle Bus 193 1,723 0 1,737 0 0.0% 0.0% 0 0 0 Water Well Drilling Equipment & Supplies 193 1,723 0 1,737 0 0.0% 0 0.0% 0 <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>				0		0		0		0	0.0%
Water Well Drilling Equipment & Supplies 193 1,723 0 1,737 0 0.0% 0.0% 0	Printing Supplies		1,712	0		0	0.0%	0	0.0%	0	0.0%
Traffic Signs, Signals & Equipment 192 1,725 0 1,737 0 0.0% 0 0.0% 0 0	Shuttle Bus	193	1,723	0	1,737	0	0.0%	0	0.0%	0	0.0%
	Water Well Drilling Equipment & Supplies	193	1,723	0	1,737	0	0.0%	0	0.0%	0	0.0%
	Traffic Signs, Signals & Equipment	192	1,725	0	1,737	0	0.0%	0	0.0%	0	0.0%
1 1/28 U 1/3/ U 0.0% U 0.0% U 0	Army & Navy Goods	191	1,728	0	1,737	0	0.0%	0	0.0%	0	0.0%
	Clocks - Dealers	191		0	1,737	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Moving Supplies	191	1,728	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cabinet Hardware	189	1,736	0	1,737	0	0.0%	0	0.0%	0	0.0%
Farming Service	189	1,736	0	1,737	0	0.0%	0	0.0%	0	0.0%
Insurance - Senior Products	188	1,738	0	1,737	0	0.0%	0	0.0%	0	0.0%
Ambulances & Hearses	187	1,741	0	1,737	0	0.0%	0	0.0%	0	0.0%
Artificial Flowers, Plants & Trees	187	1,741	0	1,737	0	0.0%	0	0.0%	0	0.0%
Electrical Power Systems Maintenance	187	1,741	0	1,737	0	0.0%	0	0.0%	0	0.0%
Dairies	186	1,745	0	1,737	0	0.0%	0	0.0%	0	0.0%
Wheels	186	1,745	0	1,737	0	0.0%	0	0.0%	0	0.0%
Magazines - Dealers	185	1,749	0	1,737	0	0.0%	0	0.0%	0	0.0%
Corporate Awards	183	1,750	0	1,737	0	0.0%	0	0.0%	0	0.0%
Laboratories - Research & Development	183	1,750	0	1,737	0	0.0%	0	0.0%	0	0.0%
Scalp Care	183	1,750	0	1,737	0	0.0%	0	0.0%	0	0.0%
Hardware - Builders	182	1,753	0	1,737	0	0.0%	0	0.0%	0	0.0%
Meters	182	1,753	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pharmaceutical Products - Research	182	1,753	0	1,737	0	0.0%	0	0.0%	0	0.0%
Work Clothes - Wholesale & Manufacturers	182	1,753	0	1,737	0	0.0%	0	0.0%	0	0.0%
Contractor - Interior Trim	181	1,760	0	1,737	0	0.0%	0	0.0%	0	0.0%
Maternity Clothes	181	1,760	0	1,737	0	0.0%	0	0.0%	0	0.0%
Graffiti Removal	179	1,763	0	1,737	0	0.0%	0	0.0%	0	0.0%
Religious Goods	179	1,763	0	1,737	0	0.0%	0	0.0%	0	0.0%
Shoes - Custom Made	179	1,763	0	1,737	0	0.0%	0	0.0%	0	0.0%
Vertical Blinds	178	1,767	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pipe Bending & Fabricating	177	1,769	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bill Paying Service	176	1,772	0	1,737	0	0.0%	0	0.0%	0	0.0%
Inventory Service	176	1,772	0	1,737	0	0.0%	0	0.0%	0	0.0%
Laboratory Equipment & Supplies	176	1,772	0	1,737	0	0.0%	0	0.0%	0	0.0%
Office Furniture & Equipment - Repair & Refinishing	176	1,772	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pumps - Wholesale & Manufacturers	176	1,772	0	1,737	0	0.0%	0	0.0%	0	0.0%
Signs - Equipment & Supplies	175	1,780	0	1,737	0	0.0%	0	0.0%	0	0.0%
Speakers - Rebuild & Repair	175	1,780	0	1,737	0	0.0%	0	0.0%	0	0.0%
Sports Promoters & Managers	174	1,784	0	1,737	0	0.0%	0	0.0%	0	0.0%
Labels - Paper	171	1,791	0	1,737	0	0.0%	0	0.0%	0	0.0%
Soffit & Fascia	170	1,793	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Dealers - Online	168	1,799	0	1,737	0	0.0%	0	0.0%	0	0.0%
Mobile Refrigeration	168	1,799	0	1,737	0	0.0%	0	0.0%	0	0.0%
Vinyl Flooring	167	1,805	0	1,737	0	0.0%	0	0.0%	0	0.0%
Compressors	166	1,806	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Upholstery Cleaning	165	1,809	0	1,737	0	0.0%	0	0.0%	0	0.0%
Survival Products & Supplies	165	1,809	0	1,737	0	0.0%	0	0.0%	0	0.0%
Video Equipment - Sales & Rentals	164	1,811	0	1,737	0	0.0%	0	0.0%	0	0.0%
Swords	163	1,813	0	1,737	0	0.0%	0	0.0%	0	0.0%
Truck Stops	163	1,813	0	1,737	0	0.0%	0	0.0%	0	0.0%
Moving Brokers	162	1,817	0	1,737	0	0.0%	0	0.0%	0	0.0%
Air Cargo & Package Express Service	161	1,820	0	1,737	0	0.0%	0	0.0%	0	0.0%
Musical Instruments - Repair	161	1,820	0	1,737	0	0.0%	0	0.0%	0	0.0%
Basement - Finishing	160	1,823	0	1,737	0	0.0%	0	0.0%	0	0.0%
Contractor - Disabled Access	160	1,823	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pipe Inspection	160	1,823	0	1,737	0	0.0%	0	0.0%	0	0.0%
Desktop Publishing	159	1,828	0	1,737	0	0.0%	0	0.0%	0	0.0%
Guide Service	158	1,834	0	1,737	0	0.0%	0	0.0%	0	0.0%
Annuities	157	1,838	0	1,737	0	0.0%	0	0.0%	0	0.0%
Golf Courses - Miniature	157	1,838	0	1,737	0	0.0%	0	0.0%	0	0.0%
Material Handling Equipment	157	1,838	0	1,737	0	0.0%	0	0.0%	0	0.0%
Mining Development	157	1,838	0	1,737	0	0.0%	0	0.0%	0	0.0%
Quilting	157	1,838	0	1,737	0	0.0%	0	0.0%	0	0.0%
Construction Estimates	156	1,845	0	1,737	0	0.0%	0	0.0%	0	0.0%
Motor Homes - Rent & Lease	156	1,845	0	1,737	0	0.0%	0	0.0%	0	0.0%
Silversmiths & Goldsmiths	156	1,845	0	1,737	0	0.0%	0	0.0%	0	0.0%
	150	1,045		1,.57	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by	Complaints	Rank By	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Swap Shops	156	Inquiries 1,845	. 0	Complaint 1,737	. 0	0.0%	. 0	0.0%	. 0	0.0%
Attorneys Referral Service	155	1,852	0	1,737	0	0.0%	0	0.0%	0	0.0%
Hospitalization, Medical & Surgical Plans	154	1,854	0	1,737	0	0.0%	0	0.0%	0	0.0%
Meditation Instruction	154	1,854	0	1,737	0	0.0%	0	0.0%	0	0.0%
Rubbish & Garbage Removal Contractors Equipment	154	1,854	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bed Bug Removal	154	1,854	0	1,737	0	0.0%	0	0.0%	0	0.0%
Computers - Rent & Lease	155	1,858	0	1,737	0	0.0%	0	0.0%	0	0.0%
Electric Equipment - Manufacturers	153	1,858	0	1,737	0	0.0%	0	0.0%	0	0.0%
Medical Record Service	153	1,858	0	1,737	0	0.0%	0	0.0%	0	
Pipe Fittings	153		0	1,737	0		0		0	0.0%
	153	1,858	0	1,737	0	0.0%	0	0.0%	0	0.0%
Computer Business Services Door-to-Door Sales - Photography	152	1,865	0	1,737	0	0.0%	0	0.0%	0	0.0%
		1,871	U		U	0.0%	U	0.0%	0	0.0%
Observatories	151	1,871	0	1,737	0	0.0%	0	0.0%	0	0.0%
Television Sys & Equipment - Closed Circuit	151	1,871	0	1,737	0	0.0%	0	0.0%	0	0.0%
Baby Carriages & Strollers	150	1,877	0	1,737	0	0.0%	0	0.0%	0	0.0%
Golf Carts	150	1,877	0	1,737	0	0.0%	0	0.0%	0	0.0%
Mold Consulting & Testing	150	1,877	0	1,737	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Dyers	146	1,889	0	1,737	0	0.0%	0	0.0%	0	0.0%
Swimming Pools - Public	146	1,889	0	1,737	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Cleaning Equipment& Supplies	145	1,891	0	1,737	0	0.0%	0	0.0%	0	0.0%
Oilfield Supplies	144	1,896	0	1,737	0	0.0%	0	0.0%	0	0.0%
Respirators	144	1,896	0	1,737	0	0.0%	0	0.0%	0	0.0%
Videoconferencing Services	144	1,896	0	1,737	0	0.0%	0	0.0%	0	0.0%
Writers - Business	144	1,896	0	1,737	0	0.0%	0	0.0%	0	0.0%
Batteries - Storage-Wholesale & Manufacturers	143	1,901	0	1,737	0	0.0%	0	0.0%	0	0.0%
Doll Houses & Accessories	143	1,901	0	1,737	0	0.0%	0	0.0%	0	0.0%
Foam & Sponge Rubber	143	1,901	0	1,737	0	0.0%	0	0.0%	0	0.0%
Coaching - Life	142	1,905	0	1,737	0	0.0%	0	0.0%	0	0.0%
Backflow Prevention Devices & Services	140	1,909	0	1,737	0	0.0%	0	0.0%	0	0.0%
Senior Housing/Living	140	1,909	0	1,737	0	0.0%	0	0.0%	0	0.0%
Sweeping Service - Power	139	1,912	0	1,737	0	0.0%	0	0.0%	0	0.0%
Organs - Tune & Repair	138	1,915	0	1,737	0	0.0%	0	0.0%	0	0.0%
Telephone Answering Equipment & Systems	138	1,915	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Warranty Plans	137	1,920	0	1,737	0	0.0%	0	0.0%	0	0.0%
Dishwashing Machines - Service & Repair	137	1,920	0	1,737	0	0.0%	0	0.0%	0	0.0%
Floor Removal	137	1,920	0	1,737	0	0.0%	0	0.0%	0	0.0%
Food Brokers	137	1,920	0	1,737	0	0.0%	0	0.0%	0	0.0%
Marketing Software	137	1,920	0	1,737	0	0.0%	0	0.0%	0	
Reflexologists	137	1,920	0	1,737	0	0.0%	0		9	0.0%
Attorneys & Lawyers - Personal Injury & Property Damage	137		0	1,737	0		0	0.0%	0	0.0%
Generators - Maintenance	135	1,937	0	1,737	0	0.0%	0		0	0.0%
		1,937	0		0	0.0%	0	0.0%	0	0.0%
Water Heater - Tankless	135	1,937	0	1,737	0	0.0%	0	0.0%	0	0.0%
Dentistry - Children	134	1,941	0	1,737	0	0.0%	0	0.0%	0	0.0%
Music Instruction - Vocal	134	1,941	0	1,737	0	0.0%	0	0.0%	0	0.0%
Oil Refiners	134	1,941	0	1,737	0	0.0%	0	0.0%	0	0.0%
Technical Manual Preparation	134	1,941	0	1,737	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Business Law/Corporation/Partnership	133	1,948	0	1,737	0	0.0%	0	0.0%	0	0.0%
Boat Transporting	133	1,948	0	1,737	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Distributors & Manufacturers	133	1,948	0	1,737	0	0.0%	0	0.0%	0	0.0%
Mountain Climbing Equipment	133	1,948	0	1,737	0	0.0%	0	0.0%	0	0.0%
Sales Organizations	133	1,948	0	1,737	0	0.0%	0	0.0%	0	0.0%
Artist - Makeup	132	1,954	0	1,737	0	0.0%	0	0.0%	0	0.0%
Marine Surveyors	132	1,954	0	1,737	0	0.0%	0	0.0%	0	0.0%
School Furniture & Equipment	132	1,954	0	1,737	0	0.0%	0	0.0%	0	0.0%
Stone - Crushed	132	1,954	0	1,737	0	0.0%	0	0.0%	0	0.0%
Art Metal Work	131	1,961	0	1,737	0	0.0%	0	0.0%	0	0.0%
Junk Dealers	131	1,961	0	1,737	0	0.0%	0	0.0%	0	0.0%
Patio Builder	131	1,961	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bearings	130	1,966	0	1,737	0	0.0%	0	0.0%	0	0.0%
L •		1,500	-	,		5.0 %	-	0.0 %	-	5.5 %

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Gas Josen ProblemInterpretationIn				0		0		0		0	
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Calendars 106 2,081 0 1,737 0 0.0%				0		0	0.0%	0	0.0%	0	0.0%
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Organs 105 2,085 0 1,737 0 0,0% 0,	Caskets		2,085	0		0	0.0%	0	0.0%	0	0.0%
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Biomedical Products - Research 103 2,097 0 1,737 0 0.0%	Gaming Tables	104	2,091	0		0	0.0%	0	0.0%	0	0.0%
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Hobby & Model Construction Supplies - Wholesale & Manufacturing 103 2,097 0 1,737 0 0.0% 0	Biomedical Products - Research	103	2,097	0	1,737	0	0.0%	0	0.0%	0	0.0%
	Energy Audits	103	2,097	0	1,737	0	0.0%	0	0.0%	0	0.0%
	Hobby & Model Construction Supplies - Wholesale & Manufacturing	103	2,097	0	1,737	0	0.0%	0	0.0%	0	0.0%
	Irrigation Systems - Install/Design	103	2,097	0	1,737	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpis Unable to Pursue	%
Needlework Supplies - Retail, Wholesale, Manufacturing	103	2,097	0	1,737	0	0.0%	0	0.0%	0	0.0%
Support Groups	103	2,097	0	1,737	0	0.0%	0	0.0%	0	0.0%
Transit Lines	103	2,097	0	1,737	0	0.0%	0	0.0%	0	0.0%
Ammunition & Reload Equipment & Supplies	102	2,105	0	1,737	0	0.0%	0	0.0%	0	0.0%
Copper Products	102	2,105	0	1,737	0	0.0%	0	0.0%	0	0.0%
Insulation Contractors Equipment & Supplies	102	2,105	0	1,737	0	0.0%	0	0.0%	0	0.0%
Office Buildings	102	2,105	0	1,737	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Family	102	2,103	0	1,737	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Real Estate	101	2,110	0	1,737	0	0.0%	0	0.0%	0	0.0%
Musicians	101	2,110	0	1,737	0	0.0%	0	0.0%	0	0.0%
Childproofing Services	101	2,110	0	1,737	0	0.0%	0	0.0%	0	0.0%
Shavers - Electric	100	2,114	0	1,737	0	0.0%	0	0.0%	0	0.0%
Chemical Cleaning - Industrial	99	2,114	0	1,737	0	0.0%	0	0.0%	0	0.0%
Electric Supplies - Manufacturers	99	2,117	0	1,737	0	0.0%	0	0.0%	0	0.0%
Lapidaries	99	2,117	0	1,737	0	0.0%	0	0.0%	0	0.0%
Laundry Supplies	99	2,117 2,117	0	1,737	0	0.0%	0	0.0%	0	0.0%
Lawn & Garden Equipment & Supplies - Rental	99		0	1,737	0		0		0	
Blinds - Cleaning	99	2,117 2,123	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bolts & Nuts	98		0	1,737	0	0.0%	0	0.0%	0	
Bolts & Nuts Washing Machines & Dryers - Dealers	98	2,123	0	1,737	0		0	0.0%	0	0.0%
	98	2,123	0	1,737	0	0.0%	0		0	
Language Training Aids	97	2,128	0	1,737	0	0.0%	0	0.0%	0	0.0%
Martial Arts Supplies & Equipment	97	2,128	0	1,737	0	0.0%	0	0.0%	0	0.0%
Shelving			0		0	0.0%	0	0.0%	0	0.0%
Golf Equipment & Supplies - Wholesale & Manufacturers	96 96	2,134	0	1,737	0	0.0%	0	0.0%	0	0.0%
Ski Centers & Resorts		2,134	Ű	1,737	Ű	0.0%	0	0.0%	0	0.0%
Talent Listing Service	96	2,134	0	1,737	0	0.0%	0	0.0%	0	0.0%
Go-Karts	95	2,144	U	1,737	U	0.0%	0	0.0%	U	0.0%
Mapping Services	94	2,146	0	1,737	0	0.0%	0	0.0%	0	0.0%
Signs - Digital	94	2,146	U	1,737	U	0.0%	0	0.0%	U	0.0%
Teleconference Service	94	2,146	0	1,737	0	0.0%	0	0.0%	0	0.0%
Beverages - Wholesale & Distribution	93	2,151	U	1,737	U	0.0%	0	0.0%	U	0.0%
Leather Restoration	93	2,151	0	1,737	0	0.0%	0	0.0%	0	0.0%
Trailers - Transporting	93	2,151	0	1,737	0	0.0%	0	0.0%	0	0.0%
Trapping Equipment & Supplies	93	2,151	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bicycle Racks & Security Systems	92	2,156	0	1,737	0	0.0%	0	0.0%	0	0.0%
Luggage Repair	92	2,156	0	1,737	0	0.0%	0	0.0%	0	0.0%
Meteorological Instruments	92	2,156	0	1,737	0	0.0%	0	0.0%	0	0.0%
Printed & Etched Circuits	92	2,156	0	1,737	0	0.0%	0	0.0%	0	0.0%
Sweepers - Power	92	2,156	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tax Software	92	2,156	0	1,737	0	0.0%	0	0.0%	0	0.0%
Construction Supplies	91	2,163	0	1,737	0	0.0%	0	0.0%	0	0.0%
Drive Shafts	91	2,163	0	1,737	0	0.0%	0	0.0%	0	0.0%
Motel & Hotel Management	91	2,163	0	1,737	0	0.0%	0	0.0%	0	0.0%
Mountain/Rock Climbing Instruction	91	2,163	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Parts & Supplies - Rebuilt	90	2,168	0	1,737	0	0.0%	0	0.0%	0	0.0%
Dance Apparel	90	2,168	0	1,737	0	0.0%	0	0.0%	0	0.0%
Electronic Power Supplies	90	2,168	0	1,737	0	0.0%	0	0.0%	0	0.0%
Display Fixtures & Materials	89	2,177	0	1,737	0	0.0%	0	0.0%	0	0.0%
Food Facilities Consultants	89	2,177	0	1,737	0	0.0%	0	0.0%	0	0.0%
Wallpapers & Wallcoverings - Retail	89	2,177	0	1,737	0	0.0%	0	0.0%	0	0.0%
Boilers - Rental	88	2,184	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cremation Urns	88	2,184	0	1,737	0	0.0%	0	0.0%	0	0.0%
Photographic Equipment - Repair	88	2,184	0	1,737	0	0.0%	0	0.0%	0	0.0%
Plants - Retail	88	2,184	0	1,737	0	0.0%	0	0.0%	0	0.0%
Engravers - Metal	87	2,192	0	1,737	0	0.0%	0	0.0%	0	0.0%
Mailing Lists	87	2,192	0	1,737	0	0.0%	0	0.0%	0	0.0%
Campers - Dealers	86	2,197	0	1,737	0	0.0%	0	0.0%	0	0.0%
Plumbing - Renovation & Repair	86	2,197	0	1,737	0	0.0%	0	0.0%	0	0.0%
Saws - Sharpen & Repair	86	2,197	0	1,737	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Suits - Custom Made	86	2,197	0	1,737	0	0.0%	0	0.0%	0	0.0%
Electric Motors - Supplies & Parts	85	2,202	0	1,737	0	0.0%	0	0.0%	0	0.0%
Group Homes	85	2,202	0	1,737	0	0.0%	0	0.0%	0	0.0%
Mason Contractors Equipment & Supplies	85	2,202	0	1,737	0	0.0%	0	0.0%	0	0.0%
Oriental Goods - Retail	85	2,202	0	1,737	0	0.0%	0	0.0%	0	0.0%
Paternity Tests & Services	85	2,202	0	1,737	0	0.0%	0	0.0%	0	0.0%
Radiotelephone Communication - Equipment & Systems	85	2,202	0	1,737	0	0.0%	0	0.0%	0	0.0%
Veterinarians Equipment & Supplies	85	2,202	0	1,737	0	0.0%	0	0.0%	0	0.0%
Biofeedback Therapists	84	2,202	0	1,737	0	0.0%	0	0.0%	0	0.0%
Fireproofing	84	,	0	1,737	0		0		0	
	83	2,214	0	1,737	0	0.0%	0	0.0%	0	0.0%
Dry Cleaners - Equipment - Wholesales Physical Therapy Equipment	83	2,219	0	1,737	0	0.0%	0	0.0%	0	0.0%
	83	2,219	0	1,737	0	0.0%	0	0.0%	0	0.0%
Spices		2,219	0		0		0		0	0.0%
Truck Bodies	83	2,219	U	1,737	U	0.0%	0	0.0%	U	0.0%
Ceiling Cleaning	82	2,225	0	1,737	0	0.0%	0	0.0%	0	0.0%
Disability Access Equipment	82	2,225	0	1,737	0	0.0%	0	0.0%	0	0.0%
Contractor - Mechanical Insulation	81	2,230	0	1,737	0	0.0%	0	0.0%	0	0.0%
Photographic Equipment & Supplies - Wholesale & Manufacturing	81	2,230	0	1,737	0	0.0%	0	0.0%	0	0.0%
Quilts	81	2,230	0	1,737	0	0.0%	0	0.0%	0	0.0%
Scholastic Prep Courses, Books & Materials	81	2,230	0	1,737	0	0.0%	0	0.0%	0	0.0%
Television & Radio Parts - Wholesale & Manufacturers	81	2,230	0	1,737	0	0.0%	0	0.0%	0	0.0%
Anchors - Marine	80	2,238	0	1,737	0	0.0%	0	0.0%	0	0.0%
Freight Traffic Service	80	2,238	0	1,737	0	0.0%	0	0.0%	0	0.0%
Knitting Machines	80	2,238	0	1,737	0	0.0%	0	0.0%	0	0.0%
Recreation Program Consultants	80	2,238	0	1,737	0	0.0%	0	0.0%	0	0.0%
Stationery - Wholesale & Manufacturers	80	2,238	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tennis Instruction	80	2,238	0	1,737	0	0.0%	0	0.0%	0	0.0%
Chimney Sweeper	79	2,247	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cookies & Crackers	79	2,247	0	1,737	0	0.0%	0	0.0%	0	0.0%
Fare Registers & Meters	79	2,247	0	1,737	0	0.0%	0	0.0%	0	0.0%
Manufactured Homes - Rent & Lease	79	2,247	0	1,737	0	0.0%	0	0.0%	0	0.0%
Religious Organizations	79	2,247	0	1,737	0	0.0%	0	0.0%	0	0.0%
Spraying Equipment	79	2,247	0	1,737	0	0.0%	0	0.0%	0	0.0%
Trucking - Dump	79	2,247	0	1,737	0	0.0%	0	0.0%	0	0.0%
Inks - Print & Lithograph	78	2,258	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Dealers - Buying Co-Op	77	2,260	0	1,737	0	0.0%	0	0.0%	0	0.0%
Baby Accessories - Wholesale & Manufacturers	77	2,260	0	1,737	0	0.0%	0	0.0%	0	0.0%
China - Wholesale & Manufacturers	77	2,260	0	1,737	0	0.0%	0	0.0%	0	0.0%
Motorcycles - Customizing	77	2,260	0	1,737	0	0.0%	0	0.0%	0	0.0%
Movers - International	77	2,260	0	1,737	0	0.0%	0	0.0%	0	0.0%
Paving Equipment	77	2,200	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bicycles - Renting	76	2,260	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bulletin & Directory Boards	76		0	1,737	0		0		0	
	76	2,269	0	1,737	0	0.0%	0	0.0%	0	0.0%
Coins & Tokens - Manufacturers Color Consultants		2,269	0	1,/3/	0	0.0%	0	0.0%	0	0.0%
	76	2,269	0		0	0.0%	0	0.0%	0	0.0%
Cord Blood Storage	76	2,269	0	1,737	0	0.0%	0	0.0%	0	0.0%
Personal Chef	76	2,269	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tire Distributors & Manufacturers	76	2,269	0	1,737	0	0.0%	0	0.0%	0	0.0%
Brick - Fire	75	2,280	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cake Decorating Equipment & Supplies	75	2,280	0	1,737	0	0.0%	0	0.0%	0	0.0%
Florists Supplies	75	2,280	0	1,737	0	0.0%	0	0.0%	0	0.0%
Knit Goods - Retail	75	2,280	0	1,737	0	0.0%	0	0.0%	0	0.0%
Magazine Sales by Mail	75	2,280	0	1,737	0	0.0%	0	0.0%	0	0.0%
Child Care Referral	74	2,286	0	1,737	0	0.0%	0	0.0%	0	0.0%
Fences - Wood	74	2,286	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pumps - Supplies & Parts	74	2,286	0	1,737	0	0.0%	0	0.0%	0	0.0%
Water Companies - Utility	74	2,286	0	1,737	0	0.0%	0	0.0%	0	0.0%
Rifle & Pistol Ranges	73	2,292	0	1,737	0	0.0%	0	0.0%	0	0.0%
Staples, Staplers & Tackers	73	2,292	0	1,737	0	0.0%	0	0.0%	0	0.0%
	_	_,				5.070		010 /0		2.070

Industry Classification	Inquiries	Rank by	Complaints	Rank By	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Thermostats	73	Inquiries 2,292	0	Complaint 1,737	0	0.0%	0	0.0%	() (0.0%
Barrels & Drums	73		0	1,737	0	0.0%	0	0.0%	0	0.0%
Museums	72	, -	0	1,737	0	0.0%	0	0.0%	C C	0.0%
Battery Charging Equipment	71		0	1,737	0	0.0%	0	0.0%	0	0.0%
Fund Raising Games, Merchandise, Supplies	69	_)==	0	1,737	0	0.0%	0	0.0%	C	0.0%
Smoke Odor Counteracting Service	69		0	1,737	0	0.0%	0	0.0%	0	0.0%
Gourmet Corporate Gifts	68	_,= = = =	0	1,737	0	0.0%	0	0.0%	0	0.0%
Inks - Manufacturers Materials	68	-)	0	1,737	0	0.0%	0	0.0%	0	0.0%
Swimming Pools - Maintenance	68	2,313	0	1,737	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Wills, Trust & Probate	67	/	0	1,737	0	0.0%	0	0.0%	0	0.0%
Occupational Therapists	67	_)==	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tennis Courts - Private	67		0	1,737	0	0.0%	0	0.0%	0	0.0%
Covers - Protective	66	,	0	1,737	0	0.0%	0	0.0%	0	0.0%
Lockers	66	_)===	0	1,737	0	0.0%	0	0.0%	C C	0.0%
Artists - Commercial	65	/	0	1,737	0	0.0%	0	0.0%	0	0.0%
Farm Management	65		0	1,737	0	0.0%	0	0.0%		0.0%
Human Services Organizations	65		0	1,737	0	0.0%	0	0.0%	0	
Pavement & Floor Marking Services	65		0	1,737	0					0.0%
Screen Printing - Equipment & Supplies	65		0	1,737	0	0.0%	L.	0.0%	L. C.	0.0%
Bakers Equipment	64	1-	0	1,737	0	0.0%		0.0%		0.0%
Bridal Registries	64	_,	0	1,737	0	0.0%	C	0.0%	C	0.0%
Childrens & Infants Wear - Wholesale & Manufacturing	64	,	0	1,737	0	0.0%	C		C	0.0%
	64	_)	0	1,737	0	0.0%	C	0.0%	C	0.0%
Grouting Compounds Health Care Referral	64		0	1,737	0	0.0%	C	0.0%	C	0.0%
Hoists	64		0	1,737	0	0.0%	C	0.0%	C	0.0%
Attorneys & Lawyers - Collections Law	63	_,	0	1,737	0	0.0%	C	0.0%	C	0.0%
Engraving Equipment & Supplies	63	,	0	1,737	0	0.0%	C	0.0%	C	0.0%
Hazardous Material Control & Removal	63	/	0	1,737	0	0.0%	C	0.0%	C	0.0%
Plastics - Extruders	63	,	0	1,737	0	0.0%	C	0.0%	C	0.0%
	63	,	0	1,737	0		C		0	0.0%
Speech & Language Pathologists Theatrical Equipment & Supplies	63	,	0	1,737	0	0.0%	C	0.0%	C	0.0%
Cellulite Treatment - Endermologie	62	=,0 .0	0	1,737	0	0.0%	C	0.0%	0	0.0%
Industrial Hygiene Consultants	62	_)	0	1,737	0	0.0%	C	0.0%	C	0.0%
Mail Boxes - Manufacturers & Distributors	62	_,	0	1,737	0	0.0%	C	0.0%	C	0.0%
News Service	62	_)	0	1,737	0	0.0%	C	0.0%	C	0.0%
Rope	62		0	1,737	0		C		0	0.0%
Asbestos Consulting & Testing	62		0	1,737	0	0.0%	C	0.0%	C	0.0%
Guard Dogs	61	,	0	1,737	0	0.0%	C	0.0%	0	0.0%
Mailing Containers	61		0	1,737	0	0.0%	C	0.0%	C	0.0%
Wallpapers & Wall coverings - Wholesale & Manufacturing	61	,	0	1,737	0	0.0%	C	0.0%	C	0.0%
Pole Fitness	60		0	1,737	0	0.0%	C	0.0%	C	0.0%
Window Tinting & Coating - Commercial	60	,	0	1,737	0	0.0%	C	0.0%	0	++
Corn Products	58	1	0	1,737	0		0		0	0.0%
Hats - Retail	58	7-	0	1,737	0	0.0%	C	0.0%	0	0.0%
Storage - Data	58	=,=	0	1,737	0		0		0	0.0%
Storage - Data Window Cleaning Equipment & Supplies	58	=,0	0	1,737	0	0.0%	L.	0.0%	L. C.	0.0%
Consultants - Pharmaceutical	58	2,577	0	1,737	0	0.0%		0.0%		0.0%
Restaurants - Breakfast	57		0	1,737	0	0.0%	C		C	
Tanks - Repair	57		0	1,737	0		C	0.0%	C	0.0%
	56		0	1,737	0	0.0%	C	0.0%	C	0.0%
Advertising - Checking Service Engineering Reports	56	1	0	1,737	0		0		0	0.0%
Gun sights, Scopes & Mounts	56	_,	0	1,737	0	0.0%		0.0%		0.0%
Insurance Claim Processing Services	56		0	1,737	0					0.0%
Libraries - Public	56	_)	0	1,737	0	0.0%		0.0%		0.0%
	56	,	0		0	0.0%		0.0%		0.0%
Motels - Reservation Service	56	_)	0	1,737	0	0.0%	ŭ	0.0%	ŭ	0.0%
Music - Sheet Actuaries	56	,	0	1,737	0	0.0%		0.0%		0.0%
Actuaries Ceramic Products - Industrial	55	_)	0	1,737	0	0.0%	L.	0.0%	l l	0.0%
Beer & Ale - Retail	55	2,105	0	1,737	0	0.0%		0.0%		0.0%
	54	2,416	0	1,/3/	0	0.0%	Ű	0.0%	L L	0.0%

Industry Classification	Inquiries	Rank by	Complaints	Rank By	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Acting & Voice Over Training	53	Inquiries 2,421	. 0	Complaint 1,737	. 0	0.0%	. 0	0.0%	. 0	0.0%
Gaskets	52	2,430	0	1,737	0	0.0%	0	0.0%	0	0.0%
Government - State	52	2,430	0	1,737	0	0.0%	0	0.0%	0	0.0%
Hog Farms	52	2,430	0	1,737	0	0.0%	0	0.0%	0	0.0%
Horse Shoeing	52	2,430	0	1,737	0	0.0%	0	0.0%	0	0.0%
Music Publishers	52	2,430	0	1,737	0	0.0%	0	0.0%	0	0.0%
Time Recorders	52	2,430	0	1,737	0	0.0%	0	0.0%	0	0.0%
Flowers - Preserved	51	2,446	0	1,737	0	0.0%	0	0.0%	0	0.0%
Partitions	51	2,446	0	1,737	0	0.0%	0	0.0%	0	0.0%
Signs - Maintenance & Repair	51	2,446	0	1,737	0	0.0%	0	0.0%	0	0.0%
Air Ambulance Service	50	2,454	0	1,737	0	0.0%	0	0.0%	0	0.0%
Elevator Consultants	50	2,454	0	1,737	0	0.0%	0	0.0%	0	0.0%
Industrial Developments	50	2,454	0	1,737	0	0.0%	0	0.0%	0	0.0%
Spiritualists	50	2,454	0	1,737	0	0.0%	0	0.0%	0	0.0%
Church Furnishings	49	2,462	0	1,737	0	0.0%	0	0.0%	0	0.0%
Fence Material	49	2,462	0	1,737	0	0.0%	0	0.0%	0	0.0%
Floor Waxing, Polishing & Cleaning	49	2,462	0	1,737	0	0.0%	0	0.0%	0	0.0%
Greenhouse Equipment & Supplies	49	2,402	0	1,737	0	0.0%	0	0.0%	0	0.0%
Police Departments	49	2,402	0	1,737	0	0.0%	0	0.0%	0	0.0%
Propane Gas Plumbing	49	2,402	0	1,737	0	0.0%	0	0.0%	0	0.0%
Ship Builders & Repair	49	2,402	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tags	49	2,462	0	1,737	0	0.0%	0	0.0%	0	0.0%
Air Compressors	48	2,402	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Dealers - Custom Design & Replica	48	2,473	0	1,737	0	0.0%	0	0.0%	0	0.0%
Books - Textbooks New & Used	48	2,473	0	1,737	0	0.0%	0	0.0%	0	0.0%
Oil - Crude - Purchasing	48	2,473	0	1,737	0	0.0%	0	0.0%	0	0.0%
Brick Preservatives	47	2,478	0	1,737	0	0.0%	0	0.0%	0	0.0%
Elevators - Parts	47	2,478	0	1,737	0	0.0%	0	0.0%	0	0.0%
Health Care Management	47	2,478	0	1,737	0	0.0%	0	0.0%	0	0.0%
Police & Fire Organizations	47	2,478	0	1,737	0	0.0%	0	0.0%	0	0.0%
Christmas Trees	46	2,485	0	1,737	0	0.0%	0	0.0%	0	0.0%
Door Frames	46	2,485	0	1,737	0	0.0%	0	0.0%	0	0.0%
Exterior Structures - Gazebos, Arbors, Pergolas	46	2,485	0	1,737	0	0.0%	0	0.0%	0	0.0%
Rails & Accessories	46	2,485	0	1,737	0	0.0%	0	0.0%	0	0.0%
Seating Companies	46	2,485	0	1,737	0	0.0%	0	0.0%	0	0.0%
Stone - Cast	46	2,485	0	1,737	0	0.0%	0	0.0%	0	0.0%
Water Conservation	46	2,485	0	1,737	0	0.0%	0	0.0%	0	0.0%
Water Pollution Control	46	2,485	0	1,737	0	0.0%	0	0.0%	0	0.0%
Baby Sitters	45	2,405	0	1,737	0	0.0%	0	0.0%	0	0.0%
Binoculars	45	2,496	0	1,737	0	0.0%	0	0.0%	0	0.0%
Brew Pub	45	2,496	0	1,737	0	0.0%	0	0.0%	0	0.0%
Buckles	45	2,490	0	1,737	0	0.0%	0	0.0%	0	0.0%
Lumber - Used	45	2,490	0	1,737	0	0.0%	0	0.0%	0	0.0%
Moving Assistance - Packing, Unpacking, Organizing	45	2,490	0	1,737	0	0.0%	0	0.0%	0	0.0%
Oil Well Services	45	2,490	0	1,737	0	0.0%	0	0.0%	0	0.0%
Soaps & Detergents	45	2,490	0	1,737	0	0.0%	0	0.0%	0	0.0%
Writer - Freelance	45	2,490	0	1,737	0	0.0%	0	0.0%	0	0.0%
Artificial Breasts	44	2,506	0	1,737	0	0.0%	0	0.0%	0	0.0%
Boat Cleaning	44	2,500	0	1,737	0	0.0%	0	0.0%	0	0.0%
Boxes - Wooden	44	2,506	0	1,737	0	0.0%	0	0.0%	0	0.0%
Car Loading & Unloading	44	2,506	0	1,737	0	0.0%	0	0.0%	0	0.0%
Compact Discs, Tapes, Records - Wholesale & Manufacturing	44	2,506	0	1,737	0	0.0%	0	0.0%	0	0.0%
Economic Development Organizations	44	2,500	0	1,737	0	0.0%	0	0.0%	0	0.0%
Timeshare Deed and/or Title Transfer	44	2,500	0	1,737	0	0.0%	0	0.0%	0	0.0%
Video Tapes & Discs - Wholesale & Manufacturers	44	2,506	0	1,737	0	0.0%	0	0.0%	0	0.0%
Animation Mechanics - Display, Sign	43	2,515	0	1,737	0	0.0%	0	0.0%	0	0.0%
Archery Instruction	43	2,515	0	1,737	0	0.0%	0	0.0%	0	0.0%
Brushes	43	2,515	0	1,737	0	0.0%	0	0.0%	0	0.0%
Marketing - Home Based Business	43	2,515	0	1,737	0	0.0%	0	0.0%	0	0.0%
		2,313	0	1,737	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by	Complaints	Rank By	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Sewing Machines - Industrial & Commercial	43	Inquiries 2,515	. 0	Complaint 1,737	. 0	0.0%	. 0	0.0%	. 0	0.0%
Tanning Salons Equipment & Supplies	43	2,515	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tennis Court Construction	43		0	1,737	0	0.0%	0	0.0%	0	0.0%
Tree Service Equipment & Supplies	43	,	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tropical Fish	43	_/= ==	0	1,737	0	0.0%	0	0.0%	0	0.0%
Canvas Goods	42	_/= ==	0	1,737	0	0.0%	0	0.0%	0	0.0%
Chemical Production	42	1	0	1,737	0	0.0%	0	0.0%	0	0.0%
Electronics Research & Development	42		0	1,737	0	0.0%	0	0.0%	0	0.0%
Floors - Garage	42		0	1,737	0	0.0%	0	0.0%	0	0.0%
Salt	42	/	0	1,737	0	0.0%	0	0.0%	0	0.0%
Skating Instruction	42	_/===	0	1,737	0	0.0%	0	0.0%	0	0.0%
Storage Units - Portable	42	2,520	0	1,737	0	0.0%	0	0.0%	0	0.0%
Telephone 900 Number Resellers	42	1	0	1,737	0	0.0%	0	0.0%	0	0.0%
Underwear - Wholesale & Manufacturers	42	_)===	0	1,737	0	0.0%	0	0.0%	0	0.0%
Boat Storage	41	_,==	0	1,737	0	0.0%	0	0.0%	0	0.0%
Divers	41		0	1,737	0	0.0%	0	0.0%	0	0.0%
Doors - Commercial	41	1	0	1,737	0	0.0%	0	0.0%	0	0.0%
Records Management	41		0	1,737	0	0.0%	0	0.0%	n	0.0%
Ribbons	41	_/***	n	1,737	0	0.0%	0	0.0%	0	0.0%
Right of Way Acquisition Service	41	_)	0	1,737	0	0.0%	0	0.0%	0	0.0%
Sales Training	41	1	n	1,737	0	0.0%	0	0.0%	0	0.0%
Veterans & Military Organizations	41		0	1,737	0	0.0%	0	0.0%	0	0.0%
Collection Systems	40		0	1,737	0	0.0%	0	0.0%	0	0.0%
Glaziers Supplies	40	1	0	1,737	0	0.0%	0	0.0%	0	0.0%
Plywood & Veneers	40	_/= .=	0	1,737	0	0.0%	0	0.0%	0	0.0%
Septic Tanks - Treatment Supplies	40	=,= .=	0	1,737	0	0.0%	0	0.0%	0	0.0%
Swimming Pool Enclosures	40	1	0	1,737	0	0.0%	0	0.0%	0	0.0%
Abrasives	39	_/= .=	0	1,737	0	0.0%	0	0.0%	0	0.0%
Air Balancing	39		0	1,737	0	0.0%	0	0.0%	0	0.0%
Bird Barriers, Repellents & Controls	39	1	0	1,737	0	0.0%	0	0.0%	0	0.0%
Casters & Glides	39		0	1,737	0	0.0%	0	0.0%	0	0.0%
Cistern Builders	39	1	0	1,737	0	0.0%	0	0.0%	0	0.0%
Computer Assisted Design Services	39		0	1,737	0	0.0%	0	0.0%	0	0.0%
Consignment Service - Online	39	1	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cutlery	39		0	1,737	0	0.0%	0	0.0%	0	0.0%
Glass - Tempered	39		0	1,737	0	0.0%	0	0.0%	0	0.0%
Moneds	39		0	1,737	0	0.0%	0	0.0%	0	0.0%
Plastics - Fabrics, Film, Sheets - Prod.	39	2,501	0	1,737	0	0.0%	0	0.0%	0	0.0%
Body Care Products	38	1	0	1,737	0	0.0%	0	0.0%	0	0.0%
Engravers - Plastic, Wood	38		0	1,737	0	0.0%	0	0.0%	0	0.0%
Lawn & Tree Care	38	_)=:	0	1,737	0	0.0%	0	0.0%	0	0.0%
Microfilm Service, Equipment & Supplies	38		0	1,737	0	0.0%	0	0.0%	0	0.0%
Parking Stations & Garages - Equipment & Supplies	38	_)=:	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pipe Line Equipment	38		0	1,737	0	0.0%	0	0.0%	0	0.0%
Riggers Equipment & Supplies	38		0	1,737	0	0.0%	0	0.0%	0	0.0%
Shopping Service - Protective, Comparative	38	7-	0	1,737	0	0.0%	0	0.0%	0	0.0%
Skating Rinks	38	_)=:	0	1,737	0	0.0%	0	0.0%	0	0.0%
Slip Covers	38	7-	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tank Cleaning	38	_)=:	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tank Cleaning Tank Testing & Inspection	38		0	1,737	0		0	0.0%	0	
Tile & Grout Cleaning	38		0	1,737	0	0.0%	0		0	0.0%
Towel Supply Service	38	2,571	0	1,737	0	0.0%	0	0.0%	0	
Data Processing Supplies	38	_)=:	0	1,737	0	0.0%	0		0	0.0%
Gloves - Work & Industrial	37	_,	0		0	0.0%	0	0.0%	0	0.0%
	37	1	0	1,737	0	0.0%	0		0	0.0%
Painting - Faux Finishing	37	1	0		0	0.0%	0	0.0%	Ű	0.0%
Potatoes - Processed Shopport News Bublications			0	1,737	0	0.0%	0	0.0%	0	0.0%
Shoppers News Publications	37	1	0	1,737	0	0.0%	0	0.0%	0	0.0%
Consultants - Security	36	2,002	0	1,737	0	0.0%	0	0.0%	0	0.0%
Door Manufacturer - High Performance	36	2,602	0	1,737	0	0.0%	0	0.0%	0	0.0%

Propending	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Tradies for the strepsTotal	Employment Service - Virtual Assistant	36		0		0	0.0%	0	0.0%	0	0.0%
Lange functional sequenceLange <thlange< th="">Lange<td></td><td>36</td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td>0.0%</td></thlange<>		36		0		0		0		0	0.0%
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AbdsA				0		0		0		0	0.0%
Adder Sint <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>1</td>				0		0		0		0	1
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ne Campa Shandong1.5.62.62201.7.700.050.050.0500.05 </td <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>				0		0		0		0	0.0%
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Totlet-Company Totlet-Company Totlet Der Marken1332,633001,727000,0% </td <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>				0		0		0		0	0.0%
Toth Advers Desk 0 1.77 0 0.06 0.06 0.06 0 Ar brains 12 2.29 0 1.77 0 0.06 0.06 0.06 0	Sports Memorabilia			0		0	0.0%	0	0.0%	0	0.0%
Name Name <th< td=""><td>Toilets - Composting</td><td>33</td><td></td><td>0</td><td></td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td></th<>	Toilets - Composting	33		0		0	0.0%	0	0.0%	0	0.0%
Ar Budes 122 2551 0 1.72 0 0.0% 0.0% 0.0% 0 0.0% <td>Tool & Die Makers</td> <td></td> <td>2,639</td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td>	Tool & Die Makers		2,639	0		0	0.0%	0	0.0%	0	0.0%
Audo Vagorer - Wolseske Manufacturers 02 2,551 0 1,777 0 0,0% <t< td=""><td>Washing Machines & Dryers - Coin Metered</td><td>33</td><td>2,639</td><td>0</td><td>1,737</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td></t<>	Washing Machines & Dryers - Coin Metered	33	2,639	0	1,737	0	0.0%	0	0.0%	0	0.0%
Prevoris 32 2,651 0 1,727 0 0.05 0 0.05 0 Natch Choppers Grinder 32 2,651 0 1,727 0 0.05 0 0.06 0 0 0.05 0 0.05 0 0.06 0	Air Brushes	32	2,651	0	1,737	0	0.0%	0	0.0%	0	0.0%
Neat Copyers & Granders 122 2,651 0 1,727 0 0.05 0 0.75 0 Scal Matwriting 122 2,651 0 1,727 0 0.05 0 <t< td=""><td>Audio-Visual Equipment - Wholesale & Manufacturers</td><td>32</td><td>2,651</td><td>0</td><td>1,737</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td></t<>	Audio-Visual Equipment - Wholesale & Manufacturers	32	2,651	0	1,737	0	0.0%	0	0.0%	0	0.0%
Internation 120 2,651 0 1,772 0 0,0% 0 0,0% 0 Social Networking 22 2,651 0 1,737 0 0,0%	Fireworks	32	2,651	0	1,737	0	0.0%	0	0.0%	0	0.0%
back Networking 92 2,651 0 1.737 0 0.0% 0 0.0% 0 Telescopes 32 2,651 0 1.737 0 0.0% 0 0.0% 0 Artifical Fovers & Plants - Hundecturer Supples 31 2,665 0 1.737 0 0.0% 0 0.0% 0 Composing Systems 31 2,665 0 1.737 0 0.0% 0 0.0% 0 Electronic <testing equipment<="" td=""> 31 2,665 0 1.737 0 0.0% 0 0.0% 0 Information Processing & Retrival Equipment & Systems 31 2,665 0 1.737 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0</testing>	Meat Choppers & Grinders	32	2,651	0	1,737	0	0.0%	0	0.0%	0	0.0%
Telescopes 92 2,551 0 1,737 0 0,0% 0 0,0% 0 Ultrasund - Nomericial 92 2,651 0 1,727 0 0,0% 0 0,0% 0 Artifical Powers & Pants - Manufacturer Supplies 31 2,665 0 1,727 0 0,0%	Mineral Exploration	32	2,651	0	1,737	0	0.0%	0	0.0%	0	0.0%
Telescopes 92 2,551 0 1,773 0 0.0% 0 0.0% 0 Nutrission 4: Normsicial 92 2,651 0 1,773 0 0.0% 0 0.0% 0 Nutrission 4: Normsicial 931 2,665 0 1,773 0 0.0% 0 <	Social Networking	32	2,651	0	1,737	0	0.0%	0	0.0%	0	0.0%
Uhrsmedical 92 2,55 0 1,737 0 0,0% 0 0,0% 0 Composing Systems 31 2,665 0 1,737 0 0,0%	Telescopes	32		0	1,737	0	0.0%	0	0.0%	0	0.0%
Artifical Flowers & Pants - Mandicturer Supplies 31 2,665 0 1,737 0 0,0% 0 0,0% 0 Compositing Systems 31 2,665 0 1,737 0 0,0% 0 0,0% 0 Fligh Thorwctor 31 2,665 0 1,737 0 0,0% 0 0,0% 0 Fligh Thorwctor 31 2,665 0 1,737 0 0,0% 0 0,0% 0 Information Processing & Retrieval Equipment & Systems 31 2,665 0 1,737 0 0,0% <	Ultrasound - Nonmedical	32	2,651	0	1,737	0	0.0%	0	0.0%	0	0.0%
Comparing Systems 31 2,665 0 1,737 0 0.0% 0 0.0% 0 Electronic Testing Equipment 31 2,665 0 1,737 0 0.0% 0	Artificial Flowers & Plants - Manufacturer Supplies	31		0	1,737	0		0		0	0.0%
ledcroit Testing Equipment 31 2,665 0 1,727 0 0.0% 0 0.0% 0 Flight Instructor 31 2,665 0 1,737 0 0.0% 0	Composting Systems	31		0	1,737	0	0.0%	0	0.0%	0	0.0%
Hight Instructor 31 2,665 0 1,737 0 0.0% 0 0.0% 0 Information Processing & Retrieval Equipment & Systems 31 2,665 0 1,737 0 0.0%				0		0		0		0	0.0%
Information Processing & Retrieval Equipment & Systems 31 2,665 0 1,737 0 0.0% 0 0.0% 0 Motion Prcture Film Editing 31 2,665 0 1,737 0 0.0% 0 0.0% 0 Oll Additives - Manufacturers & Distributors 31 2,665 0 1,737 0 0.0% 0 0.0% 0 Oll Additives - Manufacturers & Distributors 31 2,665 0 1,737 0 0.0% 0 0.0% 0 Silogical Products 31 2,665 0 1,737 0 0.0% 0 0.0% 0 Correcte Removal 30 2,683 0 1,737 0 0.0% 0 0.0% 0 Cylinders - Air & Hydraulic 30 2,683 0 1,737 0 0.0% 0 0.0% 0 Lardware Consultants 30 2,683 0 1,737 0 0.0% 0 0.0% 0 Disposable Products 29 2,695 0 1,737 0 0.0%				0		0		0		0	0.0%
Motion Picture Film Editing 31 2,665 0 1,737 0 0.0% 0 0.0% 0 Musical Instruments - Rental 31 2,665 0 1,737 0 0.0% 0 0.0% 0 Video Equipment - Supicitabutors 31 2,665 0 1,737 0 0.0% </td <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>				0		0		0		0	0.0%
Musical Instruments - Rental 31 2,665 0 1,737 0 0.0% 0 0.0% 0 0.0% 0 Oil Additives - Manufacturers & Distributors 31 2,665 0 1,737 0 0.0% 0 0.				0		0		0		0	0.0%
Oil Additives - Manufacturers & Distributors 31 2,665 0 1,737 0 0.0% 0 0.0% 0 Video Equipment - Supplies & Parts 30 2,663 0 1,737 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0	-			0		0		0		0	0.0%
Video Equipment - Supplies & Parts 31 2,665 0 1,737 0 0.0% 0 0.0% 0 0 Biological Products 30 2,683 0 1,737 0 0.0%				0		0		0		0	0.0%
Biological Products 30 2,683 0 1,737 0 0.0% 0 0.0% 0				0		0		0		0	0.0%
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Cylinders - Air & Hydraulic 30 2,683 0 1,737 0 0.0% 0			,	0		0		0		0	0.0%
Hardware Consultants 30 2,683 0 1,737 0 0.0% 0 <t< td=""><td></td><td></td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td>0.0%</td></t<>				0		0		0		0	0.0%
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Drapery & Curtain Fabric - Wholesale & Manufacturers 29 2,695 0 1,737 0 0.0% 0 0.0% 0				U	-	U		U		0	0.0%
Fiber Glass Fabricators 29 2,695 0 1,737 0 0.0% 0 0.0% 0	*		,	0		0		0		0	0.0%
Fiber Optics 29 2,695 0 1,737 0 0.0% 0 0.0% 0 0.0% 0 <				0		0		0		0	0.0%
Geologists 29 2,695 0 1,737 0 0.0% 0 0.0% 0<				0		0		0		0	0.0%
Hospitality 29 2,695 0 1,737 0 0.0% 0 0.0% 0				0		0		0		0	0.0%
Rubber Bands 22 695 0 1,737 0 0.0% 0.0% 0.0% 0 0 0 Starters - Engine 29 2,695 0 1,737 0 0.0% 0 0.0% 0				0		0		0		0	0.0%
Starters - Engine 29 2,695 0 1,737 0 0.0% 0.0% 0 0 Telecommunication Design 29 2,695 0 1,737 0 0.0% 0 0.0% 0 <				0		0		0		0	0.0%
Telecommunication Design 29 2,695 0 1,737 0 0.0% 0 0.0% 0 0 0 Wine Cellars 29 2,695 0 1,737 0 0.0% 0 0.0% 0 Wine Cellars 0 0 0 0 0 0 0 0 0 0				0		0		0		0	0.0%
Wine Cellars 29 2,695 0 1,737 0 0.0% 0 0.0% 0				0		0		0		0	0.0%
	Telecommunication Design		2,695	0		0	0.0%	0	0.0%	0	0.0%
Acoustical Consultants 28 2,714 0 1,737 0 0.0% 0 0.0% 0	Wine Cellars	29	2,695	0	1,737	0	0.0%	0	0.0%	0	0.0%
	Acoustical Consultants	28	2,714	0	1,737	0	0.0%	0	0.0%	0	0.0%
Broom Manufacturers Equipment & Supplies 28 2,714 0 1,737 0 0.0% 0 0.0% 0	Broom Manufacturers Equipment & Supplies	28	2,714	0	1,737	0	0.0%	0	0.0%	0	0.0%
Dairy Equipment & Supplies 28 2,714 0 1,737 0 0.0% 0 0.0% 0	Dairy Equipment & Supplies	28	2,714	0	1,737	0	0.0%	0	0.0%	0	0.0%
	Embroideries - Uniform	28		0	1,737	0	0.0%	0	0.0%	0	0.0%

Watch standsAAAAABB <t< th=""><th>Industry Classification</th><th>Inquiries</th><th>Rank by</th><th>Complaints</th><th>Rank By</th><th>Cmpls Settled</th><th>%</th><th>Cmpls Not Settled</th><th>%</th><th>Cmpls Unable to Pursue</th><th>%</th></t<>	Industry Classification	Inquiries	Rank by	Complaints	Rank By	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Sam bailSam ba		- 28	Inquiries 2 714	. 0	Complaint 1.737	. 0	0.0%	. 0	0.0%	. 0	0.0%
htmmhtmmiii<iiiiii<		28		0		0		0		0	
North Constraint of any and any				0		0		0		0	
bandb				0		0		0		0	
bigs bigs bigs bigs bigs bigs bigs bigs	Basketball Clubs	27		0		0		0		0	
Landsmark <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>				0		0		0		0	
MemonyMemo				0		0		0		0	
InterpretationImageImag				0		0		0		0	
NuclN				0		0		0		0	
membermemb				0		0		0		0	
BinkarBink	Water & Sewer Line Protection	27		0	1,737	0		0		0	
Back Accords. Winnex A bunch and a strain of a st		26		0		0		0		0	
SdY ConstraintSdY C	Electric Motor Controls - Wholesale & Manufacturers			0	1,737	0		0	0.0%	0	
upunk-form barnet100200100 <td>Golf Course Construction</td> <td></td> <td></td> <td>0</td> <td>1,737</td> <td>0</td> <td>0.0%</td> <td>0</td> <td></td> <td>0</td> <td></td>	Golf Course Construction			0	1,737	0	0.0%	0		0	
Material metagementMaterial meta	Layouts - Office, Factory			0		0		0		0	
Sol Control100 </td <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>				0		0		0		0	
Sine Frond[36][37][37][37][38] <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>				0		0		0		0	
Naw Ware Name<				0		0		0		0	
Acos Card Sylam 1.27 0 0.01 0 0.05 0 </td <td>Water Wells - Inspection</td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>	Water Wells - Inspection			0		0		0		0	
Abe heart-Noine2,27501,1700,0800,0800,0800,0800,0800,0800,0800,0800,0800,0800,0800,0800,0800,0800,0800,08000,08000,08000,08000				0		0		0		0	
Carener, FeatingCarener, FeatingCare	Auto Paint - Mobile	25		0	1,737	0		0		0	
Canuer, BailCanuer, Bail<	Cable Splicing	25	2.759	0	1,737	0	0.0%	0	0.0%	0	0.0%
Commend Disput DespinCommend Despin2,759C1,727C00.06000.06000.06000.06000.0600 <td>Cement - Retail</td> <td>25</td> <td></td> <td>0</td> <td>1,737</td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>	Cement - Retail	25		0	1,737	0		0		0	
boxe-b colorsider - Channel Supplies00.7700.0%000.0%00.0%000.0%000 <t< td=""><td>Commercial Blueprint Design</td><td>25</td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td></t<>	Commercial Blueprint Design	25		0		0		0		0	
Intension Long Term CareIntension Long Term CareIntensic Long Term CareIntension Long Te	Door-to-Door Sales - Cleaning Supplies			0	1,737	0		0		0	
Often Equiparent128127901.77700.0%	Insurance - Long Term Care	25		0	1,737	0		0		0	
Nucl exclusion12827501.7300.060.060.060.060.06Undergrounds granker hars1282.7501.7300.060.060.060.060.06Carpet A bay Waver1242.77901.7300.060.060.060.060.060.06Carpet A bay Waver1242.77901.7300.06 <td>Office Equipment</td> <td></td> <td></td> <td>0</td> <td>1,737</td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td> <td>0</td> <td></td>	Office Equipment			0	1,737	0		0	0.0%	0	
Shet Renging121212100.0%0	Photo Retouching	25		0	1,737	0	0.0%	0	0.0%	0	
Undergrounds grinkler Pars1227501.7200.0%000 <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>				0		0		0		0	
Arrart Uniostern1242,779001,727000,0600,06	Underground Sprinkler Lawn Sprinkler Parts	25		0	1,737	0		0		0	
Carrel & Nuy Wavers P2 P3 P3 <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>				0		0		0		0	
Cature Taking, Tim & Accessries Cature Savies,	Carpet & Rug Weavers	24		0	1,737	0		0		0	
Dating Servic - OnlineDating Servic -	Costume Fabrics, Trim & Accessories	24		0	1,737	0		0		0	
Fahlen Bhow Producers 2779 0 1,727 0 0,0% 0 0,0%	Dating Service - Online	24		0	1,737	0	0.0%	0	0.0%	0	
NauteInstruments 24 2,779 0 1,737 0 0.0% 0 <th< td=""><td>Fashion Show Producers</td><td>24</td><td></td><td>0</td><td>1,737</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td></th<>	Fashion Show Producers	24		0	1,737	0	0.0%	0	0.0%	0	0.0%
Pipe Linking & Casting 24 2,779 0 1,737 0 0.0% 0 0.0% 0 0.0% Radar Equipment 24 2,779 0 1,737 0 0.0% <	Fur Finishers & Liners	24	2,779	0	1,737	0	0.0%	0	0.0%	0	0.0%
Rade Equipment242,779001,727000.0%000.0%00.0%00.0%00.0%00.0%Sawmils242,77901,73700.0%0.0%0.0%0.0%0.0%0.0%Shoels-Academic - College Preparatory242,77901,73700.0%	Nautical Instruments	24	2,779	0	1,737	0	0.0%	0	0.0%	0	0.0%
Sawmills 24 2,779 0 1,737 0 0.0% 0 0.0% 0 0.0% Schools Academic - College Preparatory 24 2,779 0 1,737 0 0.0%	Pipe Lining & Coating	24	2,779	0	1,737	0	0.0%	0	0.0%	0	0.0%
Schools - Academic - College Preparatory 124 2,779 0 1,737 0 0.0%	Radar Equipment	24	2,779	0	1,737	0	0.0%	0	0.0%	0	0.0%
Shoe Findings & Supplies 24 2,779 0 1,732 0 0.0% 0	Sawmills	24	2,779	0	1,737	0	0.0%	0	0.0%	0	0.0%
Aircraft Engines 23 2,804 0 1,737 0 0.0% 0 0.0% 0 0.0%	Schools - Academic - College Preparatory	24	2,779	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bakers Supplies 23 2,804 0 1,737 0 0.0% 0.0% 0.0% 0.0% Lie Detection Service 23 2,804 0 1,737 0 0.0%	Shoe Findings & Supplies	24	2,779	0	1,737	0	0.0%	0	0.0%	0	0.0%
Le Detection Service1232,80401,73700.0%0.0%0.0%0.0%Nuts - Edible232,80401,73700.0%0.0%0.0%0.0%Road Builing Equipment232,80401,73700.0%0.0%0.0%0.0%0.0%Rubber Products232,80401,73700.0%0.0%0.0%0.0%0.0%0.0%Santation Consultants232,80401,73700.0%0.0%0.0%0.0%0.0%Seminar Marketing232,80401,73700.0%0.0%0.0%0.0%0.0%Seminar Marketing232,80401,73700.0%0.0%0.0%0.0%0.0%Seminar Marketing232,80401,73700.0%0.0%0.0%0.0%0.0%Seminar Marketing232,80401,73700.0%0.0%0.0%0.0%0.0%Seminar Marketing232,80401,73700.0%0.0%0.0%0.0%0.0%Bedspreads- Netal222,81701,73700.0%<	Aircraft Engines	23	2,804	0	1,737	0	0.0%	0	0.0%	0	0.0%
Nuts - Edible 23 2,804 0 1,737 0 0.0% 0 0.0%	Bakers Supplies		2,804	0		0	0.0%	0	0.0%	0	0.0%
Road Building Equipment 23 2,804 0 1,737 0 0.0% 0 0.0% 0 0.0% Rubber Products 23 2,804 0 1,737 0 0.0% 0 0.0% 0 0.0% Sanitation Consultants 23 2,804 0 1,737 0 0.0% 0	Lie Detection Service		2,804	0		0	0.0%	0	0.0%	0	0.0%
Rubber Products 23 2,804 0 1,737 0 0.0% 0.0% 0.0% 0.0% Sanitation Consultants 23 2,804 0 1,737 0 0.0% 0 0.0% 0.	Nuts - Edible		2,804	0	1,737	0	0.0%	0	0.0%	0	0.0%
Sanitation Consultants 23 2,804 0 1,737 0 0.0% 0.0	Road Building Equipment	23	2,804	0	1,737	0	0.0%	0	0.0%	0	0.0%
Seminar Marketing 23 2,804 0 1,737 0 0.0%	Rubber Products		2,804	0		0	0.0%	0	0.0%	0	0.0%
Snow Melting Systems 23 2,804 0 1,737 0 0.0%<	Sanitation Consultants		2,804	0		0	0.0%	0	0.0%	0	0.0%
Thermal Remediation 23 2,804 0 1,737 0 0.0% 0.0% 0.0% 0.0% Bedspreads - Retail 22 2,817 0 1,737 0 0.0% 0 0.0% 0			2,804	0		0	0.0%	0	0.0%	0	0.0%
Bedspreads - Retail 22 2,817 0 1,737 0 0.0% 0.0% 0.0% 0.0% 0.0% Brass Fabricators 22 2,817 0 1,737 0 0.0%	Snow Melting Systems		2,804	0		0	0.0%	0	0.0%	0	0.0%
Brass Fabricators 22 2,817 0 1,737 0 0.0% <td>Thermal Remediation</td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td>	Thermal Remediation			0		0	0.0%	0	0.0%	0	0.0%
Closures - Industrial - Protective 22 2,817 0 1,737 0 0.0%	Bedspreads - Retail	22	2,817	0	1,737	0	0.0%	0	0.0%	0	0.0%
Customs Consultant 22 2,817 0 1,737 0 0.0%	Brass Fabricators		2,817	0		0	0.0%	0	0.0%	0	0.0%
Driving Training Equipment 22 2,817 0 1,737 0 0.0% 0.0% 0 0.0% 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0%	Closures - Industrial - Protective			0	1,737	0	0.0%	0	0.0%	0	0.0%
Import Representatives 22 2,817 0 1,737 0 0,0% 0 0,0% 0 0,0%	Customs Consultant	22	2,817	0	1,737	0	0.0%	0	0.0%	0	0.0%
	Driving Training Equipment			0		0	0.0%	0	0.0%	0	0.0%
Inks - Writing & Marking 22 2,817 0 1,737 0 0.0% 0 0.0% 0 0.0%	Import Representatives		2,817	0		0	0.0%	0	0.0%	0	0.0%
	Inks - Writing & Marking	22	2,817	0	1,737	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by	Complaints	Rank By	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Pet Clothing Designer	22	Inquiries 2,817	0	Complaint 1,737	0	0.0%		0.0%	p	0.0%
Renovation Inspection	22	2,817	0	1,737	0	0.0%	0	0.0%	0	0.0%
Screen Manufacturers Equipment & Supplies	22	2,817	0	1,737	0	0.0%	0	0.0%	C C	0.0%
Tilling	22	2,817	0	1,737	0	0.0%	0	0.0%	0	0.0%
Truck Painting & Lettering	22	2,817	0	1,737	0	0.0%	0	0.0%	C C	0.0%
Auto Service Contract Companies	21	2,817	0	1,737	0	0.0%	0	0.0%	0	0.0%
Breastfeeding Supplies & Information	21	2,841	0	1,737	0	0.0%	0	0.0%	0	0.0%
Columns	21	2,841	0	1,737	0	0.0%	0	0.0%	0	0.0%
Die Cutting	21	2,841	0	1,737	0	0.0%	0	0.0%	0	0.0%
Electrical Power Systems (Residential & Commercial) - Backup Systems	21	2,841	0	1,737	0	0.0%	0	0.0%	0	0.0%
Furniture Repair & Refinish Supplies	21	2,841	0	1,737	0	0.0%	0	0.0%	(0.0%
Kickboxing	21	2,841	0	1,737	0	0.0%	0	0.0%	C	0.0%
Leather Clothing - Wholesale & Manufacturers	21	2,841	0	1,737	0	0.0%	0	0.0%	C	0.0%
Picture Frames - Manufacturers Supplies	21	2,841	0	1,737	0	0.0%	0	0.0%	C	0.0%
Powder Processing - Industrial	21	2,841	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pumping Contractors	21	2,841	0	1,737	0	0.0%	0	0.0%	0	0.0%
Racquetball Courts - Public	21	2,841	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tubing - Metal	21	2,841	0	1,737	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Renting	20	2,858	0	1,737	0	0.0%	0	0.0%	0	0.0%
Hair Ornaments	20	2,858	0	1,737	0	0.0%	0	0.0%	0	0.0%
Leak Detecting Instruments	20	2,858	0	1,737	0	0.0%	0	0.0%	C	0.0%
Meeting Management	20	2,858	0	1,737	0	0.0%	0	0.0%	C	0.0%
Paint Manufacturing Equipment & Materials	20	2,858	0	1,737	0	0.0%	0	0.0%	C	0.0%
Sculptors	20	2,858	0	1,737	0	0.0%	0	0.0%	C	0.0%
SemiConductor Devices	20	2,858	0	1,737	0	0.0%	0	0.0%	C	0.0%
Statistical Service	20	2,858	0	1,737	0	0.0%	0	0.0%	C	0.0%
Cylinders - Gas	19	2,877	0	1,737	0	0.0%	0	0.0%	C	0.0%
Electric Switchboards	19	2,877	0	1,737	0	0.0%	0	0.0%	C	0.0%
Flashers - Electric	19	2,877	0	1,737	0	0.0%	0	0.0%	C	0.0%
Plastics - Vacuum, Pressure, Thermoform	19	2,877	0	1,737	0	0.0%	0	0.0%	C	0.0%
Quickbooks Training & Support	19	2,877	0	1,737	0	0.0%	0	0.0%	C	0.0%
Traffic Engineers & Planning Service	19	2,877	0	1,737	0	0.0%	0	0.0%	C	0.0%
Weaving Supplies & Equipment	19	2,877	0	1,737	0	0.0%	0	0.0%	C	0.0%
Boat Launching	18	2,891	0	1,737	0	0.0%	0	0.0%	C	0.0%
Chess Instruction	18	2,891	0	1,737	0	0.0%	0	0.0%	C	0.0%
Fur Storage	18	2,891	0	1,737	0	0.0%	0	0.0%	C	0.0%
Interior Designers - Registered/Licensed	18	2,891	0	1,737	0	0.0%	0	0.0%	C	0.0%
Jewelry Engravers	18	2,891	0	1,737	0	0.0%	0	0.0%	C	0.0%
Library Research Service	18	2,891	0	1,737	0	0.0%	0	0.0%	C	0.0%
Linings - Clothing	18	2,891	0	1,737	0	0.0%	0	0.0%	C	0.0%
Noise Control Consultants	18	2,891	0	1,737	0	0.0%	0	0.0%	C	0.0%
Paper & Plastic Cups, Containers	18	2,891	0	1,737	0	0.0%	0	0.0%	C	0.0%
Programmed Instruction	18	2,891	0	1,737	0	0.0%	0	0.0%	C	0.0%
Scoreboards	18	2,891	0	1,737	0	0.0%	0	0.0%	C	0.0%
Trap & Skeet Ranges	18	2,891	0	1,737	0	0.0%	0	0.0%	C	0.0%
Typewriters - Supplies & Attachments	18	2,891	0	1,737	0	0.0%	0	0.0%	C	0.0%
Cable & Wire Harness Assembly	17	2,915	0	1,737	0	0.0%	0	0.0%	C	0.0%
Disabled Person Assistance	17	2,915	0	1,737	0	0.0%	0	0.0%	C	0.0%
Foundry Equipment & Supplies	17	2,915	0	1,737	0	0.0%	0	0.0%	C	0.0%
Lifts/Elevators - In Home	17	2,915	0	1,737	0	0.0%	0	0.0%	C	0.0%
Plastics - Machinery & Equipment	17	2,915	0	1,737	0	0.0%	0	0.0%	C	0.0%
Septic Tanks & Systems Wholesale & Manufacturers	17	2,915	0	1,737	0	0.0%	0	0.0%	C	0.0%
Steel Processing	17	2,915	0	1,737	0	0.0%	0	0.0%	C	0.0%
Telegrams - Novelty	17	2,915	0	1,737	0	0.0%	0	0.0%	C	0.0%
Valet Service	17	2,915	0	1,737	0	0.0%	0	0.0%	0	0.0%
Design & Build Contractor	16	2,934	0	1,737	0	0.0%	0	0.0%	C	0.0%
Equine Therapy	16	2,934	0	1,737	0	0.0%	0	0.0%	C	0.0%
Flood Control Equipment	16	2,934	0	1,737	0	0.0%	0	0.0%	C	0.0%
Lumber Inspectors	16	2,934	0	1,737	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpis Unable to Pursue	%
Oil Well Drilling Mud & Additives	16	2,934	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pens & Pencils - Retail	16	2,934	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pet Kenneling Services	16	2,934	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pottery Equipment & Supplies	16	2,934	0	1,737	0	0.0%	0	0.0%	0	0.0%
Real Estate - Industrial	16	2,934	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tanks - Used	16	2,934	0	1,737	0	0.0%	0	0.0%	0	0.0%
Television & Radio - Rent & Lease	16	2,934	0	1,737	0	0.0%	0	0.0%	0	0.0%
Water Works Equipment & Supplies	16	2,934	0	1,737	0	0.0%	0	0.0%	0	0.0%
Window Tinting & Coating - Residential	16	2,934	0	1,737	0	0.0%	0	0.0%	0	0.0%
Yarn - Wholesale & Manufacturers	16	2,934	0	1,737	0	0.0%	0	0.0%	0	0.0%
Axles	15	2,956	0	1,737	0	0.0%	0	0.0%	0	0.0%
Coin & Bill Count,Sort,Wrap Machines	15	2,956	0	1,737	0	0.0%	0	0.0%	0	0.0%
Consultants - Medical	15	2,956	0	1,737	0	0.0%	0	0.0%	0	0.0%
Door Closers & Checks	15	2,956	0	1,737	0	0.0%	0	0.0%	0	0.0%
Drafting Equipment & Supplies	15	2,956	0	1,737	0	0.0%	0	0.0%	0	0.0%
Geophysical Apparatus	15	2,956	0	1,737	0	0.0%	0	0.0%	0	0.0%
Insurance - Marine	15	2,956	0	1,737	0	0.0%	0	0.0%	0	0.0%
Linings - Plastic, Membrane	15	2,956	0	1,737	0	0.0%	0	0.0%	0	0.0%
Motion Picture Special Effects	15	2,956	0	1,737	0	0.0%	0	0.0%	0	0.0%
Motorcycle Sales - Consignments	15	2,956	0	1,737	0	0.0%	0	0.0%	0	0.0%
Outplacement Consultants	15	2,956	0	1,737	0	0.0%	0	0.0%	0	0.0%
Refrigerators & Freezers - Rent & Lease	15	2,956	0	1,737	0	0.0%	0	0.0%	0	0.0%
Refrigerators & Freezers - Wholesale & Manufacturers	15	2,956	0	1,737	0	0.0%	0	0.0%	0	0.0%
Theatrical Managers & Producers	15	2,956	0	1,737	0	0.0%	0	0.0%	0	0.0%
Aquariums - Lease & Maintenance	14	2,979	0	1,737	0	0.0%	0	0.0%	0	0.0%
Astronomical Instruments	14	2,979	0	1,737	0	0.0%	0	0.0%	0	0.0%
Brand Development	14	2,979	0	1,737	0	0.0%	0	0.0%	0	0.0%
Brick - Used	14	2,979	0	1,737	0	0.0%	0	0.0%	0	0.0%
Diving & Marine Services	14	2,979	0	1,737	0	0.0%	0	0.0%	0	0.0%
Human Factors - Research & Development	14	2,979	0	1,737	0	0.0%	0	0.0%	0	0.0%
Metaphysical Supplies & Service	14	2,979	0	1,737	0	0.0%	0	0.0%	0	0.0%
Nurses Schools	14	2,979	0	1,737	0	0.0%	0	0.0%	0	0.0%
Orchards	14	2,979	0	1,737	0	0.0%	0	0.0%	0	0.0%
Polyethylene Materials & Products	14	2,979	0	1,737	0	0.0%	0	0.0%	0	0.0%
Referral - Auto Repair	14	2,979	0	1,737	0	0.0%	0	0.0%	0	0.0%
Street Cleaning	14	2,979	0	1,737	0	0.0%	0	0.0%	0	0.0%
Theatrical Make-Up	14	2,979	0	1,737	0	0.0%	0	0.0%	0	0.0%
Typesetting	14	2,979	0	1,737	0	0.0%	0	0.0%	0	0.0%
Webbing	14	2,979	0	1,737	0	0.0%	0	0.0%	0	0.0%
Wood Carving	14	2,979	0	1,737	0	0.0%	0	0.0%	0	0.0%
Zoological Gardens	14	2,979	0	1,737	0	0.0%	0	0.0%	0	0.0%
Buses - Repair & Service	13	3,011	0	1,737	0	0.0%	0	0.0%	0	0.0%
Chains	13	3,011	0	1,737	0	0.0%	0	0.0%	0	0.0%
Clutches	13	3,011	0	1,737	0	0.0%	0	0.0%	0	0.0%
Data Processing Equipment - Maintenance	13	3,011	0	1,737	0	0.0%	0	0.0%	0	0.0%
Financial Consultants - No License Required	13	3,011	0	1,737	0	0.0%	0	0.0%	0	0.0%
Gambling Machine Supplies and Services	13	3,011	0	1,737	0	0.0%	0	0.0%	0	0.0%
Sterilizing Service	13	3,011	0	1,737	0	0.0%	0	0.0%	0	0.0%
Weaving & Mending	13	3,011	0	1,737	0	0.0%	0	0.0%	0	0.0%
Writer	13	3,011	0	1,737	0	0.0%	0	0.0%	0	0.0%
Asbestos & Asbestos Products	12	3,034	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bagels	12	3,034	0	1,737	0	0.0%	0	0.0%	0	0.0%
Barn Equipment	12	3,034	0	1,737	0	0.0%	0	0.0%	0	0.0%
Blacksmiths	12	3,034	0	1,737	0	0.0%	0	0.0%	0	0.0%
Campers - Rent & Lease	12	3,034	0	1,737	0	0.0%	0	0.0%	0	0.0%
Clocks - Components	12	3,034	0	1,737	0	0.0%	0	0.0%	0	0.0%
Corsets & Girdles	12	3,034	0	1,737	0	0.0%	0	0.0%	0	0.0%
Countertops - Concrete Demographic Research	12	3,034	0	1,737	0	0.0%	0	0.0%	0	0.0%
	12	3,034	0	1,737	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Inspection Devices - Industrial	12	3,034	0	1,737	0	0.0%	0	0.0%	0	0.0%
Lawn Installation Service	12	3,034	0	1,737	0	0.0%	0	0.0%	0	0.0%
Minerals	12	3,034	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pilot Car Service	12	3,034	0	1,737	0	0.0%	0	0.0%	0	0.0%
Plastics - Raw Materials, Powder, Liquid	12	3,034	0	1,737	0	0.0%	0	0.0%	0	0.0%
ServiceStation Supplies	12	3,034	0	1,737	0	0.0%	0	0.0%	0	0.0%
Tire Additives & Sealants	12	3,034	0	1,737	0	0.0%	0	0.0%	0	0.0%
Web Conferencing	12	3,034	0	1,737	0	0.0%	0	0.0%	0	0.0%
Baseball Batting Ranges	11	3,054	0	1,737	0	0.0%	0	0.0%	0	0.0%
Boutique Items - Wholesale & Manufacturers	11	3,057	0	1,737	0	0.0%	0	0.0%	0	0.0%
Boxes - Paper	11	3,057	0	1,737	0	0.0%	0	0.0%	0	0.0%
Charity - Children & Youth	11	3,057	0	1,737	0	0.0%	0	0.0%	0	0.0%
Craft Instruction	11	3,057	0	1,737	0	0.0%	0	0.0%	0	0.0%
Die Castings	11	3,057	0	1,737	0	0.0%	0	0.0%	0	0.0%
Dredging	11	3,057	0	1,737	0	0.0%	0	0.0%	0	0.0%
Drilling - Geothermal	11	3,057	0	1,737	0	0.0%	0	0.0%	0	0.0%
Economic Research & Analysis	11	3,057	0	1,737	0	0.0%	0	0.0%		
Flag Poles	11	3,057	0	1,737	0	0.0%	0	0.0%	0	0.0%
ridg Poles Grain Elevators	11		0	1,737	0	0.0%	0	0.0%	0	0.0%
Grain Elevators Hardwood Floor Maintenance	11	3,057	0	1,737	0		0	0.0%	0	
Heating & Cooling Demolition	11	3,057	0	1,737	0	0.0%	0	0.0%	0	0.0%
Landscaping Clean-Up - Spring & Fall	11		0	1,737	0		0		0	
		3,057 3,057	0	1,737	0	0.0%	0	0.0%	0	0.0%
Lapidary Equipment & Supplies Literary Agents	11		0	1,737	0	0.0%	0	0.0%	0	0.0%
Oils - Vegetables	11	3,057	0	1,737	0	0.0%	0	0.0%	0	0.0%
		3,057	0		0	0.0%	0	0.0%	0	0.0%
Parapsychologists	11	3,057	U	1,737	0	0.0%	0	0.0%	0	0.0%
Publishers Representatives	11	3,057	U	1,737	Ű	0.0%	0	0.0%	U	0.0%
Surveyors - Aerial Tape Recorders - Sound - Service & Repair	11	3,057	U	1,737	0	0.0%	0	0.0%	0	0.0%
	11	3,057	U		Ű	0.0%	0	0.0%	U	0.0%
Truck Refrigeration Equipment	11	3,057	0	1,737	0	0.0%	0	0.0%	0	0.0%
Wheel Align, Frame & Axle Service Equipment & Supplies	11	3,057	U	1,737	U	0.0%	0	0.0%	0	0.0%
Yogurt	11	3,057	0	1,737	0	0.0%	0	0.0%	0	0.0%
Aircraft Cleaning	10	3,092	U	1,737	U	0.0%	0	0.0%	0	0.0%
Booths - Toll, Parking	10	3,092	0	1,737	0	0.0%	0	0.0%	0	0.0%
Coin Cards	10	3,092	U	1,737	U	0.0%	0	0.0%	0	0.0%
Data Processing Equipment	10	3,092	0	1,737	0	0.0%	0	0.0%	0	0.0%
Employment Service - Government, Co, Fraternal	10	3,092	U	1,737	U	0.0%	0	0.0%	0	0.0%
Engineers - Environmental	10	3,092	0	1,737	0	0.0%	0	0.0%	0	0.0%
Grease Traps	10	3,092	0	1,737	0	0.0%	0	0.0%	0	0.0%
Insulation Materials - Electric	10	3,092	0	1,737	0	0.0%	0	0.0%	0	0.0%
Japanese Food Products	10	3,092	0	1,737	0	0.0%	0	0.0%	0	0.0%
Labeling Equipment	10	3,092	0	1,737	0	0.0%	0	0.0%	0	0.0%
Modular/Mobile Home - Foundation Services	10	3,092	0	1,737	0	0.0%	0	0.0%	0	0.0%
Nursing Home Information & Referral	10	3,092	0	1,737	0	0.0%	0	0.0%	0	0.0%
Plastics - High Pressure Laminates	10	3,092	0	1,737	0	0.0%	0	0.0%	0	0.0%
Safe & Vault Movers	10	3,092	0	1,737	0	0.0%	0	0.0%	0	0.0%
Screening - Background & Employment	10	3,092	0	1,737	0	0.0%	0	0.0%	0	0.0%
Steam Specialties	10	3,092	0	1,737	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Litigation	9	3,114	0	1,737	0	0.0%	0	0.0%	0	0.0%
Backflow Testing	9	3,114	0	1,737	0	0.0%	0	0.0%	0	0.0%
City & Town Planners	9	3,114	0	1,737	0	0.0%	0	0.0%	0	0.0%
Consultant - Strategic Planning	9	3,114	0	1,737	0	0.0%	0	0.0%	0	0.0%
Employment Service - Administrative Assistant	9	3,114	0	1,737	0	0.0%	0	0.0%	0	0.0%
Gratings	9	3,114	0	1,737	0	0.0%	0	0.0%	0	0.0%
Ice Cream Cone Manufacturers & Distributors	9	3,114	0	1,737	0	0.0%	0	0.0%	0	0.0%
fee Green Freezen	0	3,114	0	1,737	0	0.0%	0	0.0%	0	0.0%
Ice Cream Freezers	,									
School Information	9	3,114	0	1,737	0	0.0%	0	0.0%	0	0.0%
	9		0	1,737 1,737 1,737	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by	Complaints	Rank By	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Behavioral Education Services	. 8	Inquiries 3,137	. 0	Complaint 1,737	. 0	0.0%	. 0	0.0%	. 0	0.0%
Bibles	8	3,137	0	1,737	0	0.0%	0	0.0%	0	0.0%
Burial Vaults	8	3,137	0	1,737	0	0.0%	0	0.0%	0	0.0%
Camping Equipment - Renting	8	3,137	0	1,737	0	0.0%	0	0.0%	0	0.0%
Caps - Wholesale & Manufacturers	8	3,137	0	1,737	0	0.0%	0	0.0%	0	0.0%
Chiropractors Equipment & Supplies	8	3,137	0		0	0.0%	0	0.0%	0	0.0%
Concrete Patching Compounds	8	3,137	0	1,737	0	0.0%	0	0.0%	0	0.0%
Contractor - Tile Roofing	8	3,137	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cryogenics	0	3,137	0	1,737	0	0.0%	0	0.0%		0.0%
Electronic Product Waste Management & E Waste Services	0	3,137	0	1,737	0	0.0%	0	0.0%	0	0.0%
Gas Plant Equipment	0	3,137	0	1,737	0	0.0%	0	0.0%		0.0%
Genealogists	0	3,137	0	1,737	0	0.0%	0	0.0%	0	0.0%
Geologists Supplies	0	3,137	0	-	0	0.0%	0	0.0%		
Glass Circles & Specialty Shapes	0	3,137	0	1,737	0	0.0%	0	0.0%	0	0.0%
Lead Products	8		0	1,737	0		0		0	
Loans - Farm & Ranch	0	3,137	0	1,737	0	0.0%	0	0.0%	0	0.0%
	0	3,137	0		0	0.0%	0	0.0%	0	0.0%
Manufactured Offices & Commercial Units Metal Stamping	8	3,137	0	1,737	0	0.0%	0	0.0%	0	0.0%
	8	3,137	0		0	0.0%	Ű	0.0%	0	0.0%
Perforating Machines	8	3,137	0	1,737	0	0.0%	0	0.0%	0	0.0%
Recreational Vehicles - Transportation	8	3,137	0	1,737	0	0.0%	Ű	0.0%	0	0.0%
Tank Lining & Coating	8	3,137	0	1,737	0	0.0%	0	0.0%	0	0.0%
Diabetes Services & Supplies	/	3,174	0		0	0.0%	0	0.0%	0	0.0%
Drying Service	/	3,174	0	1,737	0	0.0%	0	0.0%	0	0.0%
Grout Resurfacing & Repair	/	3,174	0	1,737	0	0.0%	0	0.0%	0	0.0%
Health Recording Service	/	3,174	0	1,737	0	0.0%	0	0.0%	0	0.0%
MRI (Magnetic Resonance Imaging)	7	3,174	0	1,737	0	0.0%	0	0.0%	0	0.0%
Professional Fundraiser	7	3,174	0	-/	0	0.0%	0	0.0%	0	0.0%
Propellers	7	3,174	0	1,737	0	0.0%	0	0.0%	0	0.0%
Sound Control Structures & Equipment	7	3,174	0	1,737	0	0.0%	0	0.0%	0	0.0%
Strapping & Strapping Equipment	7	3,174	0	1,737	0	0.0%	0	0.0%	0	0.0%
Telephone Equipment & Systems Wholesale & Manufacturing	7	3,174	0	1,737	0	0.0%	0	0.0%	0	0.0%
Umbrellas	7	3,174	0	1,737	0	0.0%	0	0.0%	0	0.0%
Aircraft Rebuilding	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Boxes - Specialty & Fancy	6	5)210	0	1.5	0	0.0%	0	0.0%	0	0.0%
Caulking Materials & Equipment	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Charity - Health	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Chemists - Analytical & Consulting	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Child Parent Development Centers	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cigars and Cigar Accessories	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Computers - Cleaning Services	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Concrete Breaking Equipment	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cutting & Slitting Service	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Drug Manufacturers	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Dust Collecting Systems	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Electric Vehicles	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Four Wheel Drive Vehicles - Repair & Service	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Frozen Food Locker Plants	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Letters - Sign	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Loading Dock Equipment	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Music Distribution Service	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Oils - Waste	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Optical Goods - Wholesale & Manufacturers	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Plastics - Foam	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Range Hoods & Canopies	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Refractories	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Screening - Tenant	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Solvents	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Steel Processing & Fabricating Equipment	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Stencils & Stencil Supplies	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
	٠	5,210	ı	-,	, v	0.0%	0	5.0%	ů	0.070

Industry Classification	Inquiries	Rank by	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Tool Salvage Companies	6	Inquiries 3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Truck Permits	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Wines - Wholesale	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Wire Rope	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
X-Ray Labs - Industrial	6	3,210	0	1,737	0	0.0%	0	0.0%	0	0.0%
Acupressure	5	3,260	0	1,737	0	0.0%	0	0.0%	0	0.0%
Advertising - Aerial	5	3,260	0	1,737	0	0.0%	0	0.0%	0	0.0%
Aerial Applicators	5	3,260	0	1,737	0	0.0%	0	0.0%	0	0.0%
Association Management	5	3,260	0	1,737	0	0.0%	0	0.0%		0.0%
Bar Manufacturer	5	3,260	0	1,737	0	0.0%	0			0.0%
Combustion Controls	5	3,260	0	1,737	0	0.0%	0	0.0%		0.0%
Concrete Block & Product Molding Machine	5	3,260	0	1,737	0	0.0%	0	0.0%		0.0%
Diamonds - Industrial	5	3,260	0	1,737	0	0.0%	0	0.0%		
	5		0	1,737	0		0		0	0.0%
Go-Karts Manufacturers	5	3,260	0		0	0.0%	0	0.0%	0	0.0%
Lumber Carriers	5	3,260	0	1,737 1,737	U	0.0%	0	0.0%	0	0.0%
Modeling & Simulation	5	3,260	0		0	0.0%	0	0.0%	0	0.0%
Oils - Essential	5	3,260	0	1,737	0	0.0%	0	0.0%	0	0.0%
Paper Converters	5	3,260	0	1,737	0	0.0%	0	0.0%	0	0.0%
Shoring	5	3,260	0	1,737	0	0.0%	0	0.0%	0	0.0%
Ski Equipment - Repair	5	3,260	0	1,737	0	0.0%	0	0.0%	0	0.0%
Surfboards	5	3,260	0	1,737	0	0.0%	0	0.0%	0	0.0%
Ultrasonic Equipment & Supplies	5	3,260	0	1,737	0	0.0%	0	0.0%	0	0.0%
Wall Bed Manufacturer	5	3,260	0	1,737	0	0.0%	0	0.0%	0	0.0%
Accident Reconstruction Service	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Air Conditioning Equipment	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Brakes - Lining - Manufacturers & Distributors	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bronzing	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Consultants - Dental Management	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Contractor - Sheetrock	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cooling Towers	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Corrosion Control	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Custom Tile Painting	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Drapery & Curtain Fixtures	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Filling Machinery	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Measuring Machines	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Microwave Ovens - Dealers	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pattern Makers	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Portfolios	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Radio Station Equipment	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Radioactivity Instruments, Supplies, Services	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Riggers	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Savings & Loan Association - Reps	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Surveying Instruments	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Television Station Equipment	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Timing Devices	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Translators Equipment	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Valves - Repairing	4	3,294	0	1,737	0	0.0%	0	0.0%	0	0.0%
Advertising - Motion Picture	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Aircraft Ground Support & Service Equipment	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Dealers - Hybrid Vehicles	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Calculators, Adding Machines & Supplies	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cardboard	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Concrete Additives	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Druggists - Wholesale	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Food & Beverage Consultants	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Fraternities & Sororities	3	3,347	n	1,737	n	0.0%	0	0.0%	0 N	0.0%
Government - County	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Insurance - Liability	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Italian Food Products	2	3,347	0	1,737	0	0.0%	0		0	0.0%
	3	3,347	U	1,/3/	U	0.0%	U	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by	Complaints	Rank By	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Knives - Custom	. 3	Inquiries 3,347	. 0	Complaint 1,737	. 0	0.0%	. 0	0.0%	. 0	0.0%
Limestone	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Media Buying Service	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Metal Detecting Equipment	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Model Car Race Centers	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Motion Picture Film Storage	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Nailing Machinery	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Navigation Consultants	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Oil Operators	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Photographic Darkroom Rental	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Playing Cards	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Publicity Service	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Rest Homes - Info & Placement Bureaus	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Senior Care Information and Resources	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Turbochargers	3	3,347	0	1,737	0	0.0%	0	0.0%	0	0.0%
Animal Registration & Identification	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Aquariums - Public	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Assisted Living & Adult Family Homes	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Beer & Ale - Wholesale	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bookbinders Equipment & Supplies	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Brass Products	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Chewing Gum	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cleaning Supplies by Mail	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Concessionaires	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Concrete - Prestressed	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Convents & Monasteries	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cranes - Accessories & Parts	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Curtains - Wholesale & Manufacturers	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Duplicating Machines & Supplies	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Educational Materials - Home Schooling	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Fabric Laminating & Bonding	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Feed Concentrates & Supplements	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Felt & Felt Products	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Fertilizer Plant Equipment	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Fire Departments	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Funeral Directors Equipment & Supplies	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Jewelry Polishing & Plating	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Kosher Food Products	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Leadership Development	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Metals - Base	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Motel & Hotel Consultants	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Oceanographic Equipment	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Paneling	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Patio Design	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Personal Organizer	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pewterware	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Photography Sales on the Internet	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pipe & Boiler Covering Materials	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pipe & Valve Fitters - Gas	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pipe Locating Equipment	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pneumatic Equipment Components	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pub	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Public Speaking Instruction	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Radiator Covers & Enclosures	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Rice	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Screw Machine Products	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Shoe Manufacturers Supplies	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Sound Effect Records	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Transfers - Dry	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Wait Staff	2	3,399	0	1,737	0	0.0%	0	0.0%	0	0.0%
Aerospace Research & Development	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Armatures - Service & Sales	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Auto Repair - Maintenance	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Belting & Supplies	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bindings - Bias & Straight	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Bookcases	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Buses - Distributors & Manufacturers	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Car Pool Information	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Cellophane, Cell Materials & Products	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Check Protection & Signing Machines	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Chiropractor Information Bureaus	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Consulates & Other Federal Government Representatives	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Consultants - Prison & Sentencing	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Deodorants	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Dressmaking Schools	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Embroidery Design Punching	1	3,483	n	1,737	0	0.0%	0	0.0%	0	0.0%
Engravers - Stationery	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Feed - Wholesale & Manufacturers	1	3,483	n	1,737	0	0.0%	0	0.0%	0	0.0%
Fiber & Fiber Products	1	3,483	n	1,737	0	0.0%	0	0.0%	0	0.0%
Financial Planning Kit	1	3,483	n	1,737	0	0.0%	0	0.0%	0	0.0%
Floats - Parade	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Fuel - Gasoline	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Gears & Gear Cutting	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Gymnastic Equipment & Supplies	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Jigs & Fixtures	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Juice Extractors	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Labor Relations Consultants	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Laboratories - Veterinary	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
laces	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Laminating Equipment & Supplies	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Mailing Services - International	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Milling Cutters	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Noodles	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Olive Oil	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Paving Stones	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Perfumes - Raw Materials & Supplies	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pole Line Equipment	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Poles	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Ponzi Schemes	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Porcelain Enameling	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Pulp & Pulp Products	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Roommate Referral Service	1	3,483	0	1,737	0		0	0.0%	0	0.0%
Sawmill Equipment & Supplies	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Seismograph Equipment & Supplies	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Service Animals - Dogs	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Shoplifting Prevention Devices	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Shopping Carts & Baskets	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Singing Telegrams	1	3,483	0	1,737	0		0		0	0.0%
Skip Tracing	1	3,483	0	1,737	0	0.0%	0	0.0%	0	
Steeples & Spires	1		0	1,737	0		0		0	0.0%
Stress Relief Equipment & Supplies - Industrial	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Stress Relier Equipment & Supplies - Industrial Suicide Prevention Service		3,483	0	1,737	0	0.0%	0		0	0.0%
	1	3,483 3,483	0	1,/3/	0	0.0%	0	0.0%	0	0.0%
Tires - Commercial Sales & Service Tool Designers		3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
			0	1,737	0	0.0%	0	0.0%	0	0.0%
Towing - Marine Truck Driver Leasing	1	3,483	0	1,/3/	0	0.0%	0	0.0%	0	0.0%
I ruck Driver Leasing Virtual Tours	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Wall & Ceiling Texturing		3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
	1	3,483	0	1,/3/	0	0.0%	U	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank By Complaint	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Wallpaper Hangers	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Waterbeds - Supplies & Parts	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Weather Stripping	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Zippers - Repair	1	3,483	0	1,737	0	0.0%	0	0.0%	0	0.0%
Dry Cleaners - Mobile	0	3,598	0	1,737	0	0.0%	0	0.0%	0	0.0%
School Lunch Ordering & Management	0	3,598	0	1,737	0	0.0%	0	0.0%	0	0.0%
Signs - Erectors & Hangers	0	3,598	0	1,737	0	0.0%	0	0.0%	0	0.0%