Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Totals	117,063,453		950,132		728,569	76.7%	193,738	20.4%	27,825	2.9%
Abrasives Absorbents	3,559 203	1,894 3,905	13	2,049 3,965	10	76.9%	2	15.4%	1	7.7%
Abstracters	1,796	2,412	6	2,589	0	100.0%	0	0.0%	0	0.0%
Access Control Systems	173	3,998	3	2,997	1	33.3%	2	66.7%	0	0.0%
Accident Reconstruction Service	1,663	2,453	8	2,387	3	37.5%	5	62.5%	0	0.0%
Accordions	232 77,565	3,850	0	3,965	0	0.0%	0	0.0%	0	0.0%
Accountants Accountants - Certified Public	220,324	284 99	123 307	771 415	203	56.9% 66.1%	48	39.0%	5	4.1%
Accounting - Forensic	1,902	2,367	0	3,965	205	0.0%	0	0.0%	9	0.0%
Accounting & Bookkeeping Machines	1,493	2,550	5	2,686	5	100.0%	0	0.0%	0	0.0%
Accounting Services	27,127	646	94	883	59	62.8%	32	34.0%	3	3.2%
Accumulators	6,490	1,451	39	1,357	18	46.2%	21	53.8%	0	0.0%
Acid Proof Equipment & Materials Acids	121 398	4,173	0	3,965 3,508	0	0.0%	0	0.0%	0	0.0%
Acoustical Ceiling Removal	458	3,414	1	3,508	1	100.0%	0		0	0.0%
Acoustical Consultants	3,006	2,032	3	2,997	2	66.7%	1	33.3%	0	0.0%
Acoustical Materials	1,447	2,572	4	2,829	4	100.0%	0	0.0%	0	0.0%
Acting & Voice Over Training	692	3,128	3	2,997	2	66.7%	1	33.3%	0	
Actuaries	666 370	3,152	0	3,965	0	0.0%	0	0.0%	0	0.0%
Acupressure	14,237	3,563 977	27	3,508 1,578	15	100.0%	12	0.0%	0	0.0%
Addressing Machines & Supplies	55	4,457	0	3,965	0	0.0%	0	0.0%	0	0.0%
Addressing Plate Service	263	3,762	2	3,230	0	0.0%	2	100.0%	0	0.0%
Adhesives & Glues	1,886	2,371	5	2,686	3	60.0%	2	40.0%	0	0.0%
Adhesives & Gluing Equipment	291	3,694	0 405	3,965	0	0.0%	0	0.0%	0	0.0%
Adjusters Adjusters - Public	36,966 9,921	527 1,190	405	355	387 50	95.6% 96.2%	17	4.2%	1	0.2%
Adjusters - Public Administrative Services	33,364	569	32	942	76	96.2%	7	3.8%	1	1.2%
Administrators - Class Action Settlement	2,877	2,056	7	2,485	70	100.0%	0	0.0%	0	0.0%
Adoption Services	39,085	505	40		18	45.0%	20	50.0%	2	5.0%
Adult & Continuing Education	22,405	746	144	696	106	73.6%	37		1	0.7%
Adult Entertainment	33,489	567	296	430	152	51.4%	126	42.6%	18	
Adult Foster Care Adult Novelties	9.535	4,507	86	3,965	43	0.0%	39	0.0%	0	0.070
Addit Novelites	155,146	1,225	2,276	82	247	10.9%	1,260		769	
Advertising - Aerial	380	3,543	1	3,508	0	0.0%	1		0	0.0%
Advertising - Checking Service	1,172	2,737	8	2,387	5	62.5%	3	37.5%	0	
Advertising - Direct Mail	47,581	437	851	207	721	84.7%	119	14.0%	11	
Advertising - Directory & Guide Advertising - Indoor	70,136	306 2,457	2,283	81 2,686	1,640	71.8%	625	27.4%	18	0.8%
Advertising - Internet	11,913	1,077	212	545	155	73.1%	50		7	3.3%
Advertising - Mobile	481	3,378	9	2,300	2	22.2%	2	22.2%	5	55.6%
Advertising - Motion Picture	470	3,395	4	2,829	3	75.0%	1	25.0%	0	0.0%
Advertising - Newspaper	10,292	1,174	47	1,256	28	59.6%	18		1	2.1%
Advertising - Outdoor Advertising - Periodical	7,545 9,250	1,348 1,239	21 61	1,736 1,106	11 17	52.4% 27.9%	41	23.8% 67.2%	5	23.8% 4.9%
Advertising - Periodical Advertising - Radio	3,891	1,239	40	1,100	38	95.0%	41	5.0%		0.0%
Advertising - Shoppers Guides	5,346	1,586	33	1,455	16	48.5%	14		3	9.1%
Advertising - Telephone	10,260	1,177	327	395	275	84.1%	37	11.3%	15	4.6%
Advertising - Television	6,007	1,505	28	1,552	20	71.4%	7	25.0%	1	3.6%
Advertising - Transit & Transportation	1,236	2,699	10	2,233	3	30.0%	6	60.0%	1	10.0%
Advertising - Vinyl Phone Book Covers Advertising Agencies & Counselors	810 265,215	3,014	1,066	2,233	671	40.0%	326	60.0% 30.6%	69	
Advertising Specialties	103,431	212	788	226	558	70.8%	203	25.8%	27	
Aerial Applicators	465	3,403	1	3,508	1	100.0%	0	0.0%	0	0.0%
Aerial Lift - Repair & Maintenance	82	4,321	2	3,230	0	0.0%	0	0.0%	2	100.0%
Aerial Patrol & Inspection Service	121	4,173	1	3,508	0	0.0%	1	100.0%	0	0.0%
Aerosols Aerospace Industries	36 4,076	4,584 1,786	0	3,965 3,508	0	0.0%	0	0.0%	0	0.0%
Aerospace Research & Development	4,078	2,898	1	3,508	0	0.0%	1	100.0%	9	0.0%
Agates	9	4,832	1	3,508	1	100.0%	0	0.0%	0	0.0%
Agricultural Consultants	1,876	2,376	1	3,508	0	0.0%	1	100.0%	0	0.0%
Agricultural Services	9,833	1,198	21	1,736	11	52.4%	10		0	0.0%
Agricultural Waste Management	470	3,395	7	2,485	1	14.3%	6	85.7%	0	0.0%
Aids Research & Clinics Air Ambulance Service	1,437 4,506	2,580 1,698	3	2,997 1,909	12	100.0% 81.3%	U 2	0.0%	0	0.0%
Air Ambulance Service	4,506	2,801	16		13	0.0%	3		0	0.0%
Air Brushes	444	3,435	4	2,829	1	25.0%	3	75.0%	0	0.0%
Air Cargo & Package Express Service	6,456	1,458	42	1,318	17	40.5%	24	57.1%	1	2.4%
Air Compressors	456	3,420	9	2,300	3	33.3%	6	00.770	0	
Air conditioning & Heating Contractors - Commercial Air conditioning & Heating Contractors - Residential	40,720 116,383	486 192	132 559	737 286	100	75.8% 63.7%	26 184		6 19	4.5% 3.4%
Air conditioning & Heating Contractors - Residential Air Conditioning Contractors & Systems	1,030,933	192	3,905	286	356	79.5%	184		91	
Air Conditioning Equipment - Room Units	6,096	1,497	23	1,677	19	82.6%	4	17.4%	0	0.0%
Air Conditioning Repair	45,609	448	207	552	122	58.9%	74	35.7%	11	5.3%
Air Conditioning Supplies & Parts	14,964	945	71	1,033	51	71.8%	19		1	1.4%
Air Conditioning Systems - Cleaning	10,975	1,127	128	749	58	45.3%	63	49.2%	7	5.5%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Air Courier Service	1,370	2,619	22	1,710	0	0.0%	5	22.7%	17	
Air Curtains & Screens Air Duct Cleaning	65 88,711	4,403 242	723	3,508 241	0 379	0.0%	305	100.0% 42.2%	0	
Air Duct Restoration	365	3,571	/23	3,508	379	0.0%	303	42.2%	39	
Air Duct Systems	195	3,926	Ō	3,965	0	0.0%	Ō	0.0%	0	
Air Flight Attendants	1,332	2,644	2	3,230	2	100.0%	0	0.0%	0	
Air Fragrances	1,137	2,769	4	2,829	1	25.0%	3	75.0%	0	0.0%
Air Motors Air Pollution Control	58 1,958	4,438	19	3,508	1	100.0% 36.8%	12	0.0%	0	
Air Polition Control Air Polition Measuring Equipment & Service	1,938	3,942	3	2,997	3	100.0%	0	0.0%	0	0.0%
Air Pollution Measuring Service	326	3,630	0		0	0.0%	0	0.0%	0	
Air Purifying & Cleaning Systems & Equipment	57,582	373	223	523	195	87.4%	25	11.2%	3	1.3%
Air Quality Service	5,576	1,555	16	1,909	13	81.3%	3	18.8%	0	
Air Sealing Aircraft & Aircraft Equipment - Testing	24 728	4,658 3,091	1	3,508	0	0.0%	1	100.0% 100.0%	0	0.0%
Aircraft Brokers	384	3,532	3	2,829 2,997	2	66.7%	4	33.3%	0	
Aircraft Charter, Rental & Lease	15,051	941	38	1,372	18	47.4%	20	52.6%	ő	
Aircraft Cleaning	101	4,248	0	3,965	0	0.0%	0	0.0%	0	
Aircraft Dealers	5,889	1,519	9	2,300	4	44.4%	5	55.6%	0	
Aircraft Engines	1,575	2,499	3	2,997	2	66.7%	1	33.3%	0	0.0%
Aircraft Ferrying & Transporting Service Aircraft Fixed Based Operator	488	3,368 4,914	1	3,508 3,965	1	<u>100.0%</u> 0.0%	0	0.0%	0	0.070
Aircraft Ground Support & Service Equipment	785	3,034	1	3,508	0	0.0%	1	100.0%	0	
Aircraft Hangar Construction	48	4,513	0	3,965	Ŭ Ŭ	0.0%	0	0.0%	0	0.0%
Aircraft Instruments	854	2,986	3	2,997	1	33.3%	2	66.7%	0	0.0%
Aircraft Manufacturers	1,609	2,474	4	2,025	2	50.0%	1	25.0%	1	25.0%
Aircraft Parts & Supplies Aircraft Rebuilding	7,368	1,365	20	1,766	8	40.0%	11	55.0%	1	5.0% 0.0%
Aircraft Rebuilding Aircraft Salvage	151	3,230 4,060	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Aircraft Schools	3,780	1,847	9	2,300	3	33.3%	6	66.7%	0	
Aircraft Servicing & Maintenance	10,589	1,152	12	2,115	7	58.3%	4	33.3%	1	8.3%
Aircraft Storage	351	3,594	1	3,508	0	0.0%	1	100.0%	0	
Aircraft Upholsterers	255	3,778	0	3,965	0	0.0%	0	0.0%	0	
Airlines Airlines - Ticket Agencies	34,304 13,794	560 994	5,887	25 753	5,268	89.5% 70.1%	418	7.1%	201	
Airlines - Training Schools	2,773	2,088	12/	2,485	09 5	71.4%	2	24.4%	/ 0	
Airport Designers	25	4,648	0	3,965	0	0.0%	0	0.0%	0	
Airport Equipment & Supplies	307	3,660	1	3,508	1	100.0%	0	0.0%	0	0.0%
Airport Parking Reservations	3,525	1,901	39	1,357	26	66.7%	13	33.3%	0	
Airport Transportation Airports	13,930 1,702	990 2,442	188 24	586 1,649	150 10	79.8% 41.7%	37	<u>19.7%</u> 58.3%	1	0.5%
Allports	864	2,442	15		10	33.3%	14		9	
Alcoholism Info & Treatment Centers	32,402	583	77	993	45	58.4%	31	40.3%	1	
Alfalfa & Alfalfa Products	132	4,120	0	3,965	0	0.0%	0	0.0%	0	
Alloys	354	3,588			0	0.0%	0	0.0%	0	
All-Terrain Vehicles	30,420	608	224	520	129	57.6%	90 64	40.2%	5	
Alterations - Clothing Alternative Medicine	23,270	724	152	672	84	55.3% 73.3%	11	42.1%	4	2.6%
Alternators & Generators - Auto Repair		1,731	38	1,372	14	36.8%	20	52.6%	4	10.5%
Alternators & Generators - Retail	4,343 2,824	1,731 2,074	13		9	69.2%	4	30.8%	0	0.0%
Aluminum	3,211	1,983	15	1,968	11	73.3%	3	20.0%	1	6.7%
Aluminum Fabricators	9,852	1,197	39		27	69.2%	12		0	
Aluminum Products Alzheimer Care, Information & Treatment	4,299	1,738 3,511	10	2,233 3,965	10	<u>100.0%</u> 0.0%	0	0.0%	0	
Ambulance Service	398	3,511 510	207	3,965	179	86.5%	27		0	
Ambulances & Hearses	250	3,792	1	3,508	1	100.0%	0	0.0%	0	
Ammonia	7	4,862	0	3,965	0	0.0%	0	0.0%	0	0.0%
Ammunition	9,791	1,201	91		18	19.8%	73		0	
Ammunition & Reload Equipment & Supplies	7,655	1,340 2,625	304	420 2,997	89	29.3%	211	69.4%	4	1.3% 0.0%
Ammunition Reloading Amplifiers	1,358	2,625	48		1	33.3% 10.4%	43	66.7% 89.6%	0	
Amusement Devices	3,123	2,006	19	1,795	9	47.4%	9	47.4%	1	5.3%
Amusement Park Equipment	1,077	2,811	6	2,589	4	66.7%	2	33.3%	0	0.0%
Amusement Parks & Places	32,380	584	692	249	579	83.7%	94	13.6%	19	
Anchors - Expansion Anchors - Marine	55 180	4,457 3,978	0	3,965	0	0.0%	0	0.0%	0	
Ancnors - Marine Animal Breeders	180	3,978 885	1		1 40	49.4%	36		0	6.2%
Animal Brokers & Dealers - Zoo, Circus	5,196	1,607	14		40	35.7%	36	57.1%	5	7.1%
Animal Carcass Removal	1,953	2,351	143	702	129	90.2%	14		0	
Animal Foods - Zoo, Circus	378	3,550	1	3,508	0	0.0%	1	100.0%	0	
Animal Health Products	9,294	1,233	45		32	71.1%	13	28.9%	0	
Animal Hospitals	55,887	390	487	314	397	81.5%	86		4	
Animal Insemination - Artificial Animal Online Drug & Prescription Services	11,866 1,316	1,080 2,653	3/		22 31	59.5% 91.2%	15	40.5%	0	0.070
Animal Online Drug & Prescription Services	3,518	1,903	29	1,438	17	58.6%	11	37.9%	1	3.4%
Animal Rescue Relocation	10,459	1,162	52	1,195	36	69.2%	14	26.9%	2	3.8%
Animal Shelters	16,837	887	82	954	58	70.7%	24		0	0.0%
Animal Supplies - Zoo, Circus	325	3,633	2	3,230	1	50.0%	1	50.0%	0	0.0%

Name         Name <th< th=""><th>Industry Classification</th><th>Inquiries</th><th>Rank by Inquiries</th><th>Complaints</th><th>Rank by Complaints</th><th>Cmpls Settled</th><th>%</th><th>Cmpls Not Settled</th><th>%</th><th>Cmpls Unable to Pursue</th><th>%</th></th<>	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Outscher Jorge, Syn         -	Animal Transporting - Zoo, Circus	2,585	2,135			2		1		8	721770
Nonline         1/26        <				62				9		2	
Non-star         100         10						1		0		0	
backets         back				1		1		0		0	
Attem         Attem <th< td=""><td>Answering Services</td><td></td><td></td><td>132</td><td>737</td><td>123</td><td>93.2%</td><td>7</td><td></td><td>2</td><td>1.5%</td></th<>	Answering Services			132	737	123	93.2%	7		2	1.5%
CC: 1999. Log 2000         J <thj< th=""> <thj< th=""> <thj< th=""></thj<></thj<></thj<>	Antennas	6,106		33	1,455	7	21.2%	24		2	6.1%
binds         binds         binds         binds         binds         binds         binds         binds         binds           binds         bin		5	4,888	3	2,997		33.3%	2			0.0%
Name         State		3		0				0		0	
Minger Mater         0.40         1.63         2         2.84         1         8.15          2.15           Minger Mater         D.000         1.63         1.63         1.66         3.65         1.66         3.65         1.66         3.65         1.66         3.65         1.66         3.65         1.66         3.65         1.66         3.65         1.66         3.65         1.66         3.65				191				72		7	
Mater.         Add         Los         J.         <	Antiques - Repair & Restore					7				3	
Astronu titole & Social Score         Astic         Ast	Antiques - Reproductions	5,083		15				8			
Autors Marrie Aroce         Lip         Lip <thlip< th="">         Lip         <thlip< th=""></thlip<></thlip<>				1							
Additions         Additions <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>											
Addition		1,279						,			
bescher         Har         Decker         Har         Har <thh< td=""><td></td><td></td><td>50</td><td></td><td></td><td></td><td></td><td></td><td></td><td>105</td><td></td></thh<>			50							105	
Autom         Auto         Auto <t< td=""><td>Appliances - Major - Dealers</td><td>234,420</td><td></td><td></td><td></td><td></td><td></td><td>613</td><td></td><td>64</td><td>1.7%</td></t<>	Appliances - Major - Dealers	234,420						613		64	1.7%
Appendix         High 30         <	Appliances - Major - Parts & Supplies									20	
Mather Manuscription         110,718         1.141         1.427         1.58         3.58         6.6         1.79         1.90         1	Appliances - Major - Rent & Lease	6,691	1,429					36	35.3%		
Applications         State         Dealers         10         10         40         10         10         60         10 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>71</td> <td></td>										71	
definitions         Sould         Sould Service & Read         Sould Service & Read         Sould Service & Read         Sould Service & S					120					1	
degenser. Seul:         Sagabas         Astrony	Appliances - Small - Service & Repair					393	47.9%				
definitions         11/233         278	Appliances - Small - Supplies & Parts				756						0.0%
Secondary Settion Serve         112         3.108         8         2.37         3         2.58         5         0.251         0.6         0.605           Secondary Michaet         12.03         2.10         0         2.50         0         0.605         0         0.655		3,302	1,963		934					2	
Address-Antigues         2.421         2.173         S         2.685         4         80.0%         1         2.095         0         0.0%           Address-Antigues         1.10         2.00         0         2.597         0         10.05%         0         0.05% <t< td=""><td></td><td></td><td></td><td>236</td><td></td><td>160</td><td></td><td>66</td><td></td><td></td><td></td></t<>				236		160		66			
Special Section         1/25         2/48         1/25         2/48         1/25         2/48         1/25	Appointment Setting Service	/12	3,109	8	2,387	3	37.5%	5		·	0.0%
Abersens         13,588         152         672         86         55.3%         67         44.1%         1         0.7%           Approximant Andbagan         4.1%         1.7%         6         2.2%         85         55.3%         1         1.5.7%         0         0.5%           Approx - Toprestic & Parky         1.7%         0.4000         3.0%         1         1.000.0%         0         0.0%         0         0.0%           Approx - Toprestic & Parky         3.0%         1         3.0%         1         1.000.0%         0         0.0%         0         0.0%           Approx - Toprestic & Parky         3.0%         1         1.000.0%         0         0.0%	Appraisal - Jeweiry Appraisal - Management			2				1			
Approximant         4.116         1.281         6         2.899         5         8.3.3%         1         1.6.7%         0         0.0%           Approximant         2.25         2.3.23         1         3.559         0         0.0%         0 </td <td></td> <td></td> <td></td> <td>152</td> <td></td> <td></td> <td></td> <td>67</td> <td></td> <td>1</td> <td></td>				152				67		1	
Aprons - Roburgits         Farwy         Conserved & Farwy         Conserved & Farwy         Conserved & Conserved	Appraisers - Antiques			6	2,589	5		1		0	
Arrows         Constraint         Souther	Apprenticeship Programs			1		1		0			
Aguachure         B89         2.488         8         2.387         1         1.25%         7         6.75%         0         0.05%           Aguarune - Beder         033         113         613         63         52.75%         54         4.75%         0         0.05%           Aguarune - Molesale & Handfacture         033         3.342         12         2.131         10         10.25%         0         0.05%		172		1		-		0			
Agaartam         15.20         9.11         113         6.11         9.9         5.2.7b         5.4         4.7.8b         0         0.0.7b           Malartam         Abso         11.00         0         0.7b         0         0.7b         0         0.7b           Malartam         Abso         3.10         3.20         1         0.10         0.7b         0         0.7b         0         0.7b           Malartam         Abso         3.30         0.00         0.7b         0.00b         0		5		1				1			
Algariants - Lasse & Mantenance         659         3,162         1         3,508         1         100,0%         0         0.0%         0         0.0%           Mularitums - Mulacille Bundacturers         355         3,527         12         2,115         0         7,50%         3         2,50%         0         0,0%           Mularitums - Mulacille Bundacturers         3,31         0         2,995         0         6,7%         1         3,35%         0         0,0%			2,940	113			52.2%	54			
Abgartums - Public         356         357         12         2115         9         75,0%         3         25,0%         0.0%           Augarisma - Mulcas Munductures         510         3,33         2,077         2         66,75         1         3,35         0         0,0%           Augarisma - Mulcas Munductures         4,42         0         3,457         0         0,0%         0				115				0			
Againte Rescue Relocation         25         4,48         0         3,965         0         0,0%         0	Aquariums - Public			12		9	75.0%	3			
whitestam       4,348       1,272       8       2,387       2       25,0%       6       75,0%       0       0,0%				3		2		1			
Athoretums       77       4,343       0       3,965       0       0.0% <td></td> <td></td> <td></td> <td>0</td> <td></td> <td></td> <td></td> <td>0</td> <td></td> <td></td> <td></td>				0				0			
achorist       2,646       2,121       4       2,829       1       2,508       3       75,0%       0       0,0%         Archaeolgist       2,252       3,739       1       3,508       0       0,0%       1       0,0%       0       0,0%         Archer / Istrution       11,665       1,088       55       1,162       25       6,568       19       3,45%       1       0,0%         Architect Supples       80,199       277       25       1,005       29       38,7%       2       27,3%       3       0       0,0%       0				8				6			
archaeologits       275       3,73       1       3,58       0       0.0%       1       10.0%       0       0.0%         Archery Supment & Supplies       11,666       1.08       55       1.162       35       6.3,6%       19       34,5%       1.3%         Archery Instruction       100       4,008       0       3,955       0       0.0%       2       0.00%       0       0.0%       0       0				4				3			
Archery Naruction       170       4,008       0       3,865       0       0.0%       0       0.0%       0       0.0%         Archery Range       80,199       277       75       1,005       29       38,7%       43       57,3%       3       4.0%         Architects Supples       3,676       1,217       6       2,589       3       50.0%       3       50.0%       0       0.0%       0	Archaeologists			1	3,508			1		0	
Archery Banges         685         2,982         2         3,230         0         0.0%         2         100.0%         0         0.0%           Architects         80.199         277         75         1,05         29         98.7%         43         57.3%         0         0.0%         0<	Archery Equipment & Supplies			55		35		19		1	
Architect Supples       7.23       3.098       0       3.065       0       0.0%       0       0.0%       0       0.0%         Architect Supples       0.676       1.871       6       2.589       3       50.0%       3       50.0%       0       0.0%         Armade Car Manufacturina       273       3.743       1       3.508       1       100.0%       0       0.0%       0       0.0%         Armored Car Manufacturina       271       2.000       5       2.686       2       40.0%       1       20.0%       2       40.0%         Armored Car Manufacturina       1.31       1.527       48       1.241       25       52.1%       18       3.75%       5       1.04%         Armatheora Kas Sate Sate Sate Sate Sate Sate Sate Sate	Archery Instruction		4,008	0	3,965	0		0		·	
Architect Supples       7.23       3.098       0       3.065       0       0.0%       0       0.0%       0       0.0%         Architect Supples       0.676       1.871       6       2.589       3       50.0%       3       50.0%       0       0.0%         Armade Car Manufacturina       273       3.743       1       3.508       1       100.0%       0       0.0%       0       0.0%         Armored Car Manufacturina       271       2.000       5       2.686       2       40.0%       1       20.0%       2       40.0%         Armored Car Manufacturina       1.31       1.527       48       1.241       25       52.1%       18       3.75%       5       1.04%         Armatheora Kas Sate Sate Sate Sate Sate Sate Sate Sate		858	2,982		3,230	0		2		-	0.0%
Architectural & Construction Spees       3676       1.871       6       2.889       3       50.0%       3       50.0%       0       0.0%         Armatures - Service Sales       344       3.607       10       2.233       4       40.0%       6       60.0%       0       0.0%         Armatures - Service Sales       2.771       2.743       1       3.508       1       100.0%       0       0.0%       2.00%       0       0.0%         Armored Car Service       2.771       2.090       5       2.666       2       40.0%       1       20.0%       0       0.0%         Army & Navy Coods       5.811       1.527       48       1.241       25       52.1%       18       3.75%       5       1.04%         Armored Car Service       6.1       4.422       7       2.485       5       7.1.4%       2       2.8.6%       0       0.0%         Art Boatod Diretaits       6.1       4.422       7       2.485       5       7.1.4%       2       2.8.6%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       <			3 098	//	3 965	23		45			
Armatters - Service & Sales344 $3.607$ 10 $2,233$ 4 $40.0\%$ 6 $60.0\%$ 00.0%Armede Car Manufacturing273 $3.743$ 1 $3.508$ 1 $10.0\%$ 00.0%00.0%Armored Car Service $2,771$ $2.090$ 5 $2.686$ 2 $40.0\%$ 1 $22.0\%$ 2 $40.0\%$ Armored Car Service $2,771$ $2.090$ 5 $2.686$ 4 $80.0\%$ 1 $22.0\%$ 0 $0.0\%$ Armored Car Service $5.21\%$ $10.0\%$ 0 $0.0\%$ 0 $0.0\%$ 0 $0.0\%$ Armored Car Manufacturing $1.033$ $2.837$ 1 $3.508$ 1 $10.0\%$ 0 $0.0\%$ Armatter Se Sensitiol Olis $1.033$ $2.837$ 1 $3.508$ 1 $10.0\%$ 0 $0.0\%$ Art - Parinet Oli Portraits $4.2473$ $474$ $195$ $570$ $110$ $5.64\%$ $78.0\%$ $28.0\%$ 0 $0.0\%$ Art Galeris & Consultants $9.265$ $1.236$ $82$ $9.54$ $49$ $9.58\%$ $28$ $44.0\%$ $0$ $0.0\%$ Art Instruction & Schools $6.6581$ $1.402$ $38$ $1.372$ $26$ $68.4\%$ $111$ $28.9\%$ $1$ $4.3\%$ Art Condition & Conservation $9.366$ $1.547$ $23$ $1.677$ $6$ $26.1\%$ $1$ $4.3\%$ Art Galering Longation & Schools $1.693$ $2.924$ $2.264$ $2.666$ $4.60.0\%$ $1$ $2.6\%$ A				6		3		3		0	
Armored Car Service       2,771       2,090       5       2,686       2       40,0%       1       20.0%       0       40,0%         Armoreds       412       3,487       5       2,686       4       80,0%       1       20.0%       0       0,0%         Armoreds       1,031       2,237       1       3,508       1       100,0%       0       0,0%       0       0,0%         Armoredserary & Essential OIS       161       4,422       7       2,445       5       7,1,4%       2       2,86%       0       0,0%         Art Galeries, Consultants       42,471       474       195       570       110       56.4%       78       40,0%       1       2,86%       0       0,0%         Art Galeries, Consultants       42,471       474       195       570       110       56.4%       11       28.9%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%	Armatures - Service & Sales	344		10	2,233	4		6			
Armories       412       3.487       5       2.666       4       80.0%       1       20.0%       0       0.0%         Army & Navy Gods       5.311       1.527       48       1.241       25       5.21%       18       3.75%       5       10.4%         Army & Navy Gods       6.1       4.422       7       2.485       5       71.4%       2       2.86%       0       0.0%         Art Galeries, Dealers & Consultants       42,473       474       195       570       110       56.4%       78       40.0%       7       3.6%         Art Galeries, Dealers & Consultants       42,473       474       195       570       110       56.4%       78       40.0%       7       3.6%         Art Galeries, Dealers & Consultants       42,473       474       195       570       110       56.4%       78       40.0%       7       3.6%         Art Galeries, Dealers & Consultants       9,265       1,236       82       954       49       59.8%       28       34.1%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%	Armored Car Manufacturing			1		1		0			
Army & Nayy Goods       5,831       1,527       44       1,241       25       52.1%       18       37.5%       55       10.4%         Aromatherapy & Essential Oils       1,033       2,837       1       3,508       1       100.0%       0       0,0%       0       0,0%         Art Painted Oil Portraits       61       4,422       7       2,485       5       71.4%       2       28.6%       0       0.0%         Art Goods       9,265       1,236       82       954       49       59.8%       28       34.1%       5       61.6%         Art Instruction & Schools       6,551       1,402       38       1,372       26       68.4%       11       28.9%       0       0.0%       0       0.0%         Art Instruction & Schools       6,5951       1,402       38       1,372       26       68.4%       11       28.9%       16       69.6%       1       4.9%       1       4.2%       1.6%       1.6%       1.6%       1.6%       1.4       4.3%       1.4       1.6%       1.4       4.3%       1.4       4.3%       1.4       4.3%       1.4       1.4       2.6%       1.4       4.3%       1.4       1.4       1.				5		2		1			
Aromatherapy & Essential Oils       1,033       2,837       1       3,508       1       100,0%       0       0,0%       0       0,0%         Art - Painted Oil Portraits       61       4,424       7       2,485       5       71,4%       2       28,6%       0       0,0%         Art - Painted Oil Portraits       62,65       1,236       82       954       49       95,8%       28       34,1%       5       3,6%         Art Identification & Registration       56       4,450       0       3,965       0       0,0%       0       <				5		4		19		0	
Art - Painted OIL Portraits       61       4.422       7       2.485       5       71.4%       2       28.6%       0       0.0%         Art Galleries, Consultants       9,265       1,236       82       954       49       59.8%       28       34.1%       5       6.1%         Art Galeries, Consultants       9,265       1,236       82       954       49       59.8%       28       34.1%       5       6.1%         Art Instruction & Registration       56       4,450       0       3.965       0       0.0%				40	3,508						
Art Galeries, Dealers & Consultants       42,473       474       195       570       110       56.4%       78       40.0%       7       3.6%         Art Goods       9,265       1,236       82       954       49       59.6%       28       34.1%       5       6.1%         Art Identification & Resistration       56       4,450       0       3.965       0       0.0%       0	Art - Painted Oil Portraits	61	4,422	7	2,485	5	71.4%	2	28.6%	0	0.0%
Art Identification & Redistration       56       4,450       0       3,965       0       0.0%       0<	Art Galleries, Dealers & Consultants		474		570	110				/	3.6%
Art Instruction & Schools       6,951       1,402       38       1,372       26       68.4%       11       28.9%       1       2.6%         Art Metal Work       5,686       1,547       23       1,677       6       26.1%       16       69,6%       1       4.8%         Art Organizations & Information       930       2,927       5       2,686       4       80.0%       1       20.0%       0       0.9%         Art Supplies       2,079       2,304       26       1,605       14       55.8%       10       38.5%       2       7.7%         ArtSupplies       13,491       1,012       67       1,061       44       65.7%       22       32.8%       1       1.5%         Artificial Presests       366       3,568       0       3,965       0       0.0%       0       0.0%       0       0.0%         Artificial Preses Human       218       3,870       3       2,997       1       33.3%       2       66.7%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0 </td <td></td> <td></td> <td></td> <td>82</td> <td></td> <td>49</td> <td></td> <td>28</td> <td></td> <td>5</td> <td></td>				82		49		28		5	
Art Metal Work       5,686       1,547       23       1,677       6       26,1%       16       69,6%       1       4,0%         Art Organizations & Information       930       2,927       5       2,686       4       80,0%       1       20,0%       0       0,0%         Art Corganizations & Information       2,079       2,304       26       1,605       14       53,8%       10       38,5%       2       7,7%         Art Supplies       13,491       1,012       67       1,061       44       65,7%       22       32,8%       1       1,5%         Artificial Freests       13,491       1,012       67       1,061       44       65,7%       0       0,0%       0				20		0		11		0	
Art Organizations & Information       930       2,927       5       2,686       4       80.0%       1       20.0%       0       0.0%         Art Restoration & Conservation       2,079       2,304       26       1,605       14       53.8%       10       38.5%       2       7.7%         Art Supplies       13,491       1,012       67       1,061       44       65.7%       22       32.8%       1       1.5%         Artificial Breasts       366       3,568       0       3,965       0       0.0%       0       0.0%       0       0.0%         Artificial Feves Human       218       3,870       3       2,997       1       33.3%       2       66.7%       0       0.0%         Artificial Fowers & Plants - Manufacturer Supplies       778       3,041       11       2,175       6       54.5%       5       45.5%       0       0.0%         Artificial Fowers & Plants - Manufacturer Supplies       778       3,041       11       2,175       6       54.5%       5       45.5%       0       0.0%       0       0.0%         Artificial Fowers & Plants & Trees       1,603       2,483       15       1,668       5       3.3%       9 <td></td> <td></td> <td></td> <td></td> <td></td> <td>20</td> <td></td> <td></td> <td></td> <td>1</td> <td></td>						20				1	
Art Restoration & Conservation       2,079       2,304       26       1,605       14       53.8%       10       38.5%       2       7.7%         Art Supplies       13,491       1,112       67       1,061       44       65.7%       22       32.8%       1       1.5%         Artificial Breasts       366       3,568       0       3,695       0       0.0%       0       0.0%       0       0.0%         Artificial Grees & Plants - Manufacturer Supplies       778       3,670       3       2,997       1       33.3%       2       66.7%       0       0.0%         Artificial Flowers & Plants - Manufacturer Supplies       778       3,041       11       2,175       6       54.5%       0       0.0%         Artificial Flowers & Plants & Trees       1,603       2,483       15       1,968       5       33.3%       9       60.0%       1       6.7%         Artificial Flowers & Plants & Trees       1,203       2,718       4       2,829       2       50.0%       0       0.0%         Artificial Imbs       1,203       2,718       4       2,829       2       50.0%       0       0.0%         Artificial Rock Scapes       1,203	Art Organizations & Information			5		4		1		0	
Artificial Breasts       366       3,568       0       3,965       0       0.0%       0 <td< td=""><td>Art Restoration &amp; Conservation</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>2</td><td></td></td<>	Art Restoration & Conservation									2	
Artificial Eyes - Human       218       3,870       3       2,997       1       33,3%       2       66,7%       0       0,0%         Artificial Flowers & Plants - Manufacturer Supplies       778       3,041       11       2,175       6       54,5%       5       45,5%       0       0,0%         Artificial Flowers, Plants & Trees       1,603       2,483       15       1,968       5       33,3%       9       60,0%       1       6,7%         Artificial Fruits & Foods       2,94       3,687       11       2,175       8       72,7%       1       9,1%       2       8,2%         Artificial Fruits & Foods       1,203       2,718       4       2,829       2       50,0%       0       0,0%       0       0,0%         Artificial Rock Dog Caves       1       4,987       0       3,965       0       0,0%       0       0,0%       0       0,0%         Artificial Rock Scapes       96       4,265       1       3,508       1       100,0%       0       0,0%       0       0,0%         Artificial Rock Scapes       96       586       3,249       3       2,997       2       26,5%       24       41,4%       2 <td< td=""><td>Art Supplies</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>1</td><td></td></td<>	Art Supplies									1	
Artificial Flowers & Plants - Manufacturer Supplies       778       3,041       11       2,175       6       54,5%       5       45,5%       0       0,0%         Artificial Flowers, Plants & Trees       1,603       2,483       15       1,968       5       33.3%       9       60.0%       1       6,7%         Artificial Flowers, Plants & Trees       294       3,667       11       2,175       8       72,7%       1       9,1%       2       8.2%         Artificial Flowers, Plants & Trees       1,203       2,718       4       2,829       2       50.0%       0       0.0%         Artificial Rock Sog Caves       1       4,987       0       3,965       0       0.0%       0       0,0%         Artificial Rock Scapes       96       4,265       1       3,508       1       100,0%       0       0,0%       0       0,0%         Artificial Rock Scapes       96       4,265       1       3,508       1       100,0%       0       0,0%       0       0,0%         Artificial Rock Scapes       96       586       3,249       3       2,997       2       65.7%       1       3,33%       0       0,0%				0		0		0		0	
Artificial Flowers, Plants & Trees       1,603       2,483       15       1,968       5       33.3%       9       60.0%       1       6.78         Artificial Flowers, Plants & Trees       294       3,687       11       2,175       8       72,7%       1       9,1%       2       8.78%         Artificial Flowers, Plants & Foods       1,203       2,718       4       2,829       2       50.0%       2       50.0%       0       0.0%         Artificial Imbs       1       4,987       0       3,965       0       0.0%       0       0.0%       0       0.0%         Artificial Rock Scapes       96       4,265       1       3,508       1       100.0%       0       0.0%       0       0.0%         Artificial Turf       16,776       890       58       1,132       32       55.2%       2       41.4%       2       3       0       0.0%         Artificial Turf       586       3,249       3       2,997       2       65.7%       1       33.3%       0       0.0%				11			33.3% 54 504	2		-	
Artificial Fruits & Foods       294       3,687       11       2,175       8       72,7%       1       9,1%       2       18.2%         Artificial Imbs       1,203       2,718       4       2,829       2       50.0%       2       50.0%       0       0.0%         Artificial Rock Dog Caves       1       4,987       0       3,965       0       0.0%       0       0.0%       0       0.0%         Artificial Rock Scapes       96       4,265       1       3,508       1       100.0%       0       0.0%       0       0.0%         Artificial Turf       16,776       890       58       1,132       32       55.2%       24       41.4%       2       3,4%         Artist - Makeup       586       3,249       3       2,997       2       66.7%       1       33.3%       0       0.0%		1,603	2,483	15		5		9			6.7%
Artificial Rock Dog Caves         1         4,987         0         3,655         0         0.0%         0         0.0%         0         0.0%           Artificial Rock Scapes         96         4,265         1         3,508         1         100.0%         0         0.0%         0         0.0%           Artificial Turf         16,776         890         58         1,132         32         55.2%         24         41.4%         2         3.4%           Artificial Turf         586         3,249         3         2,997         2         66.7%         1         33.3%         0         0.0%	Artificial Fruits & Foods	294	3,687	11	2,175	8	72.7%	1	9.1%	2	18.2%
Artificial Rock Scapes         96         4,265         1         3,508         1         100,0%         0         0,0%         0         0,0%           Artificial Rock Scapes         96         4,265         1         3,508         1         100,0%         0         0         0         0         0         0         0         0 <td< td=""><td>Artificial Limbs</td><td>1,203</td><td></td><td>4</td><td></td><td>2</td><td></td><td>2</td><td></td><td>0</td><td></td></td<>	Artificial Limbs	1,203		4		2		2		0	
Artificial Turf         16,776         890         58         1,132         32         55.2%         24         41.4%         2         3.4%           Artificial Turf         586         3,249         3         2,997         2         66.7%         1         33.3%         0         0.0%		1		0		0		0			
Artist - Makeup 586 3,249 3 2,997 2 66.7% 1 33.3% 0 0.0%				1		1		0			
				8C F		32		24		2	
	Artist - Touch Up	59	4,431	0	3,965	0		0	0.0%	0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Artists - Commercial	1,937	2,359	9	2,300	5	55.6%	4	44.4%	0	0.0%
Artists - Fine Art Artists Agents	4,556 4,801	1,691	26	1,605 1,736	13	50.0% 66.7%	12	46.2% 33.3%	1	1 3.8% 0 0.0%
Asbestos & Asbestos Products	179	3,982	21	3,965	14	0.0%	0	0.0%	0	0.0%
Asbestos Consulting & Testing	3,737	1,858	2	3,230	1	50.0%	1	50.0%	0	0.0%
Asbestos Removal Service	31,210	598	15	1,968	11	73.3%	3	20.0%	1	6.7%
Asphalt	63,918	337	283	440	122	43.1%	128	45.2%	33	3 11.7%
Asphalt Mixing Equipment	267	3,753	0	3,965	0	0.0%	0	0.0%	0	0.0%
Assayers	45	4,533	0	3,965	0	0.0%	0	0.0%	0	0.0%
Assayers Supplies Assembly & Fabricating Service	16 3,148	4,745	0	3,965 2,589	1	0.0%	0	0.0%	0	0.0%
Asset Evaluators	881	2,965	3	2,997	1	33.3%	2	66.7%	0	0.0%
Assisted Living & Adult Family Homes	3,799	1,843	29	1,531	15	51.7%	14		0	
Assisted Living Centers & Adult Family Homes	64,966	326	81	960	60	74.1%	20	24.7%	1	1.2%
Association Management	49,246	431	273	452	221	81.0%	51		1	0.4%
Associations	58,834	366	318 27	406	268	84.3%	47		3	8 0.9% 0 0.0%
Astrologers Astronomical Instruments	3,432	1,925 4,262	2/	1,578 3,965	15	55.6% 0.0%	12	44.4%	0	0.0%
Athletic Organizations	37,832	4,202	257	473	207	80.5%	40		10	
Attorney Advertising	55,800	392	253	480	146	57.7%	89	35.2%	18	
Attorneys & Lawyers	1,249,618	12	3,126	55	2,103	67.3%	950	30.4%	73	3 2.3%
Attorneys & Lawyers - 3rd Party Workers Compensation Claims	5	4,888	0	3,965	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Adoption	484	3,376	1	3,508	1	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Agriculture	110	4,212	0	3,965	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Appellate Attorneys & Lawyers - Bankruptcy	789 72,438	3,031 299	183	2,485 602	142	42.9% 77.6%	4	57.1% 21.9%	0	0 0.0%
Attorneys & Lawyers - Bankruptcy & Taxes	25,750	679	103	844	97	94.2%	40	4.9%	1	L 0.5%
Attorneys & Lawyers - Business Law/Corporation/Partnership	9,794	1,199	32	1,473	26	81.3%	6	18.8%	1	0.0%
Attorneys & Lawyers - Child Advocacy	16	4,745	0	3,965	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Civil	1,719	2,435	6	2,589	2	33.3%	4	66.7%	0	0.0%
Attorneys & Lawyers - Collaborative Divorce	181	3,973	2	3,230	0	0.0%	2	100.0%	0	0.070
Attorneys & Lawyers - Collections Law	33,794	565	259	468	170	65.6%	74	28.6%	15	
Attorneys & Lawyers - Condominium Conversion Attorneys & Lawyers - Construction Accidents	22	4,862	0	3,965 3,965	0	0.0%	0	0.0%	0	010 /0
Attorneys & Lawyers - Construction Accidents Attorneys & Lawyers - Construction Defect	371	4,677	1	3,965	1	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Construction Delect	3,347	1,948	54	1,169	41	75.9%	13		0	0.0%
Attorneys & Lawyers - Criminal	21,284	769	26	1,605	13	50.0%	10	38.5%	3	11.5%
Attorneys & Lawyers - Divorce	15,112	936	25	1,626	20	80.0%	5	20.0%	0	0.0%
Attorneys & Lawyers - DUI	4,059	1,789	6		6	100.0%	0	0.0%	0	
Attorneys & Lawyers - Elder Law	4,942	1,642	14	2,009	12	85.7%	2	14.3%	0	0.0%
Attorneys & Lawyers - Eminent Domain Attorneys & Lawyers - Employment & Workers Compensation	40 3.291	4,562	0	3,965	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Employment & workers Compensation Attorneys & Lawyers - Employment Litigation	2,360		2	3,230 3,965	2	<u>100.0%</u> 0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Entertainment & Sports Law	2,300	2,206 4,260	0	3,965	0	0.0%	0	0.0%	0	
Attorneys & Lawyers - Environmental	100	4,251	0	3,965	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Estate Planning	14,093	983	18		13	72.2%	5	27.8%	0	
Attorneys & Lawyers - Family	26,601	664	46	1,268	25	54.3%	21	45.7%	0	0.0%
Attorneys & Lawyers - Home Owners Associations	998	2,867	10	2,233	7	70.0%	3	30.0%	0	0.0%
Attorneys & Lawyers - Immigration & Naturalization Attorneys & Lawyers - Insurance Law	15,641 1,461	916 2,564	26	1,605 2,589	15	57.7% 66.7%	11	42.3%	0	0.0%
Attorneys & Lawyers - Intellectual Property	734	3,084	1	3,508	4	0.0%	1	100.0%	0	0.0%
Attorneys & Lawyers - Landlord/Tenant	43	4,547	0	3,965	0	0.0%	0	0.0%	0	
Attorneys & Lawyers - Legal Malpractice	55	4,457	0	3,965	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Lemon law	256	3,772	0	3,965	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Litigation	19,031	827	20	1,766	17	85.0%	3	15.0%	0	0.0%
Attorneys & Lawyers - Mass Torts	362	3,578	0	3,965	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Mediation & Arbitration Attorneys & Lawyers - Medical Malpractice	1,694	2,444 3,861	2	3,230	1	50.0% 100.0%	1	50.0% 0.0%	0	0 0.0%
Attorneys & Lawyers - Medical Malpractice Attorneys & Lawyers - Mesothelioma	225	3,861	1	3,508 3,965	1	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Patent	4,606	1,685	28	1,552	4	14.3%	23	82.1%	1	3.6%
Attorneys & Lawyers - Personal Injury & Property Damage	29,106	621	18		13	72.2%	5	27.8%	0	0.0%
Attorneys & Lawyers - Product Liability	670	3,149	0	3,965	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Real Estate	18,636	837	79	979	34	43.0%	43	54.4%	2	2 2.5%
Attorneys & Lawyers - Securities	125	4,158	1	3,508	1	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Social Security & Disability Attorneys & Lawyers - Tax	4,360 16,748	1,724 892	6 19	2,589 1,795	4	66.7% 73.7%	2	33.3% 26.3%	0	0.0%
Attorneys & Lawyers - Tax Attorneys & Lawyers - Trademark	16,748	2,765	19	1,795 3,508	14	/3./%	5	26.3%	0	0.0%
Attorneys & Lawyers - Traffic Law	5,884	1,521	13	2,049	3	23.1%	9	69.2%	1	7.7%
Attorneys & Lawyers - Wills, Trust & Probate	4,408	1,712	3	2,997	3	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Workers Compensation	801	3,023	0	3,965	0	0.0%	0	0.0%	0	0.0%
Attorneys Referral Service	28,951	624	76	1,000	29	38.2%	47	61.8%	0	0.0%
Attorneys Service Bureaus	6,071	1,500	4	2,829	2	50.0%	2	50.0%	0	0.0%
Auction Supplies	66	4,396	4	2,829	1	25.0%	3	75.0%	0	0.0%
Audiologists	118,702 13,540	188	808	223 1,493	561	69.4% 80.6%	236	29.2% 19.4%	11	
Audiologists	25	4,648	51	3,965	23	0.0%	0	0.0%	0	0.0%
Audio-Visual Consultants	10,396	1,168	24	1,649	13	54.2%	10		1	
Audio-visual consultants										

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Audio-Visual Equipment - Rent & Lease	3,341	1,950	8	2,387	3	37.5%	4	50.0%	1	. 12.5%
Audio-Visual Equipment - Service & Repair	4,760	1,663	37	1,389	16 23	43.2%	19	51.4%	2	5.4%
Audio-Visual Equipment - Supplies & Parts Audio-Visual Equipment - Wholesale & Manufacturers	3,968	1,807 2,101	67	1,061	23	34.3% 58.8%	44	<u>65.7%</u> 35.3%	0	0.0%
Audio-Visual Equipment - Wholesale & Manufacturers	10,407	1,167	58		37	63.8%	18		3	5.2%
Auditory Training Equipment	10	4,814	0	3,965	0	0.0%	0	0.0%	0	
Auto - Emissions Testing	164	4,021	7	2,485	3	42.9%	4	57.1%	0	0.0%
Auto - Fleet Maintenance	69	4,376	0	3,965	0	0.0%	0	0.0%	0	0.0%
Auto - Fleet Service	55	4,457	0	3,965	0	0.0%	0	0.0%	0	
Auto & Truck Brokers Auto Accessories	51,326 24,914	421 699	153 266	667 462	116 143	75.8% 53.8%	35	22.9% 42.1%		1.3% 4.1%
Auto Accessories Auto Air Conditioning	11,300	1,114	54	1,169	35	64.8%	112	31.5%	2	3.7%
Auto Air Conditioning Equipment	4,795	1,661	18	1,832	16	88.9%	2	11.1%	0	
Auto Alarms & Security Systems	34,743	555	250	484	153	61.2%	87		10	
Auto Appraisers	5,725	1,542	26	1,605	15	57.7%	11	42.3%	0	0.0%
Auto Auctions	43,993	463	225	518	175	77.8%	48	21.3%	2	
Auto Body Repair & Painting	830,655	22 1,280	2,969	59 1,241	1,932	65.1% 47.9%	972	32.7% 50.0%	65	5 2.2% 2.1%
Auto Body Shop Equipment & Sup Auto Boosting Services	8,531 278	3,729	48	2,997	23	66.7%	24	33.3%	1	
Auto Buogens, Guards & Grilles	5,973	1,510	21	1,736	16	76.2%	5	23.8%	0	
Auto Customizing	41,287	481	333	389	157	47.1%	142		34	
Auto Dealers - Antique & Classic	28,792	627	123	771	84	68.3%	37	30.1%	2	1.6%
Auto Dealers - Buying Co-Op	343	3,609	8	2,387	4	50.0%	4	50.0%	0	
Auto Dealers - Custom Design & Replica	5,698	1,545	29	1,531	12	41.4%	14		3	
Auto Dealers - Hybrid Vehicles	607	3,211	11	2,175	11	100.0%	0	0.0%	0	
Auto Dealers - New Cars	1,534,987	3,021	26,136	1,710	22,916	87.7% 40.9%	3,119	11.9%	101	
Auto Dealers - Online Auto Dealers - Used Cars	1,982,079	3,021	16,968	1,710	12,432	73.3%	4,240	25.0%	296	
Auto Detailing	81,342	271	651	260	307	47.2%	309	47.5%	35	
Auto Diagnostic Service	8,507	1,283	47	1,256	33	70.2%	14		0	
Auto Driving School	13,007	1,028	92		52	56.5%	32	34.8%	8	
Auto Electric Equipment	5,450	1,567	33	1,455	23	69.7%	10	30.3%	0	
Auto Electric Service	12,517	1,045	81	960	54	66.7%	26	32.1%	1	1.2%
Auto Floor Coverings Auto Hand & Foot Controls	4,224	1,757 2,761	16	1,909	16	100.0% 33.3%	0	0.0%	0	
Auto Headlight Restoration	883	2,961	14	2,009	2	35.7%	4	64.3%	0	
Auto Inspection Stations	17,964	856	124		77	62.1%	47		0	
Auto Listing Service	26,016	676	306	417	277	90.5%	29	9.5%	0	
Auto Lube & Oil - Mobile	9,567	1,221	183	602	128	69.9%	55	30.1%	0	
Auto Machine Shops	14,725	956	65	1,077	39	60.0%	22	33.8%	4	
Auto Manufacturers & Distributors	20,372	791	1,553	125	1,498	96.5%	47		8	0.5%
Auto Manufacturers & Distributors - Specialty Body Auto Manufacturers Equipment & Supplies	147 3,472	4,071 1,915	21	3,230	13	<u>100.0%</u> 61.9%	0	0.0%	0	
Auto Manufacturers Equipment & Supplies Auto Metal & Equipment - Distribution & Manufacturing	1,235	2,700	21	2,829	13	75.0%	0	25.0%	0	
Auto Paint - Mobile	639	3,187	9	2,300	6	66.7%	3	33.3%	0	
Auto Paintless Dent Repair	17,944	857	18	1,832	14	77.8%	3	16.7%	1	5.6%
Auto Parts - Antique	1,101	2,788	7	2,485	5	71.4%	2	28.6%	0	
Auto Parts & Supplies - Custom Wheels/Rims	11,476	1,098	128	749	61	47.7%	66	51.6%	1	0.8%
Auto Parts & Supplies - New	445,850	48 2,465	4,510	36 1,357	2,975	66.0%	1,448	32.1%	87	
Auto Parts & Supplies - Rebuilt Auto Parts & Supplies - Used	1,635 19,347	2,465	39 303	422	15 192	38.5% 63.4%	23	<u>59.0%</u> 36.6%	1	0.0%
Auto Parts & Supplies - Used & Rebuilt	76,611	289	517	296	315	60.9%	111		12	
Auto Parts & Supplies - Wholesale & Manufacturers	43,337	467	459	324	332	72.3%	120	26.1%	7	
Auto Perform, Race & Sport Equipment	32,971	574	204	562	111	54.4%	91	44.6%	2	1.0%
Auto Race Cars	4,447	1,709	38	1,372	21	55.3%	17	44.7%	0	0.0%
Auto Radios & Stereos - Sales & Repair	31,932	590	217	537	130	59.9%	80	36.9%	7	3.2%
Auto Radios & Stereos - Wholesale & Manufacturers	1,297	2,666	8	2,387	2	25.0%	5	62.5%	1	12.370
Auto Registration	2,019	2,329	13 3,848	2,049	12 3,167	92.3%	659	7.7%	0	
Auto Renting & Leasing Auto Repair - Maintenance	140,859	161 3,617	3,848	1,426	3,167	82.3% 51.4%	17	48.6%		
Auto Repair - Mobile	42,348	475	344	381	170	49.4%	151	43.9%	23	6.7%
Auto Repair - Power Steering	3	4,933	1	3,508	0	0.0%	1	100.0%	0	0.0%
Auto Repair - Shocks	17	4,734	2	3,230	1	50.0%	1	50.0%	0	0.0%
Auto Repair - Steering & Suspension	8	4,847	0	3,965	0	0.0%	0	0.0%	0	0.0%
Auto Repair - Suspension	248	3,797	1	3,508	0	0.0%	1	100.0%	0	
Auto Repair - Tune-Up	325	3,633	24		9	37.5%	13	54.2%	2	
Auto Repair - Vintage Auto Repair - Windshield, Glass Shops	950	2,905	865	2,387 205	580	0.0%	265	<u>100.0%</u> 30.6%	20	0 0.0%
Auto Repair - Windshield, Glass Shops Auto Repair & Service	1.788.977	180	14,002	205	9,284	66.3%	4,419	30.6%	20	2.3%
Auto Repair & Service - Airbags	443	3,438	4	2,829	2,204	50.0%	-,419	50.0%	0	0 0.0%
Auto Repair & Service - Diesel	9,280	1,235	47	1,256	29	61.7%	18	38.3%	0	0.0%
Auto Repair & Service - Equipment & Supplies	9,150	1,243	116	798	71	61.2%	41		4	3.4%
Auto Repairing - Foreign	32,363	585	113	811	101	89.4%	12		0	
Auto Restoration	18,954	829	75	1,005	38	50.7%	34	45.3%	3	4.0%
Auto Salvage Yards	15,115 20,402	935 790	109	825 954	55 48	50.5% 58.5%	53	48.6%	1	. 0.9% . 1.2%
Auto Seat Covers, Tops & Upholstery Auto Service - Rust proofing Shops	3,986	1,804	36		48	58.5% 91.7%	33	40.2%	1	
Auto Service - Sound Systems Sales & Service	27,111	648	207	552	140	67.6%	67	32.4%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Auto Service - Specialty Parts	14,116	982	162	650	115	71.0%	47		0	0.0%
Auto Service - Steam Cleaning Auto Service - Window Tinting	162 57,006	4,024	273	3,230 452	1 146	50.0%	124	50.0% 45.4%	0	0.0%
Auto Service - Window Hitchig Auto Service Contract Companies	59,943	378	606	271	358	53.5% 59.1%	124	45.4%	147	24.3%
Auto Services	98,905	218	843	212	620	73.5%	202		21	2.5%
Auto Services - Oil & Lube	5,921	1,515	348	380	303	87.1%	41	11.8%	4	1.1%
Auto Smoq Inspection	6,294	1,479	64	1,083	42	65.6%	22		0	0.0%
Auto Sunroofs Auto Transporters & Drive-Away Companies	1,002 320,862	2,863	10 1,515	2,233	9 801	90.0% 52.9%	683	10.0% 45.1%	0	0.0%
Auto Upholstery Cleaning	2,339	2,212		1,909	10	62.5%	5	31.3%	JI	6.3%
Auto Warranty Plans	22,966	729	221	526	196	88.7%	24	10.9%	1	0.5%
Auto Warranty Processing Service	174,559	126	1,109	174	917	82.7%	148		44	4.0%
Auto Warranty Service	35,302	547	279	446	265	95.0%	8	2.9%	6	2.2%
Auto Wrecking Autograph Dealers	40,411 6,210	495	216	539 1,182	131	60.6% 20.8%	82		3	1.4% 5.7%
Autographic Registers & Supplies	23		53	3,965	11	20.8%	39	0.0%	3	0.0%
Automated Teller Machines	6,821	1,416	23	1,677	18	78.3%	5	21.7%	9	0.0%
Automation Consultants	1,658	2,455	5	2,686	1	20.0%	4	80.0%	0	0.0%
Automation Systems & Equipment	6,325	1,474	151	674	146	96.7%	5	3.3%	0	0.0%
Automobile Dealers - Imported Cars	7,958	1,317	124	763	96	77.4%	28	22.6%	0	0.0%
Automobile Pre-Paid Maintenance Plans Automobile Reconditioned Detailing	86 371	4,296 3,559	1	3,965 3,508	1	0.0%	0	0.0%	0	0.0%
Aviation Consultants	3,279	3,559	9	2,300	2	22.2%	7	77.8%	0	0.0%
Aviation Services	2,558	2,145	15	1,968	4	26.7%	10		1	6.7%
Awards - Production & Engraving	3,405	1,929	50	1,218	10	20.0%	40	80.0%	0	0.0%
Awnings & Canopies	59,146	363	246	490	160	65.0%	80		6	2.4%
Axles	199	3,913	0	3,965	0	0.0%	0	0.0%	0	0.0%
Babbitt Metals Baby Accessories - Wholesale & Manufacturers	10 4,715	4,814 1,670	325	3,965	18	0.0%	307	0.0%	0	0.0%
Baby Accessories & Services	25,309	690	379	368	233	61.5%	124	32.7%	22	5.8%
Baby Car Seats, Carriages & Strollers	2,670	2,113	13	2,049	6	46.2%	4	30.8%	3	23.1%
Baby Carriages & Strollers	9,733	1,210	61	1,106	44	72.1%	17		0	0.0%
Baby Foods	665	3,154	6	2,589	5	83.3%	1	16.7%	0	0.0%
Baby Formula Service	143	4,088	0	3,965	0	0.0%	0	0.0%	0	0.0%
Baby Shoe Preservation Baby Sitters	5,033	4,507	1	2,997	1	100.0%	0	0.0%	0	0.0%
Backflow Prevention Devices & Services	945	2,913	1	3,508	1	100.0%	0	0.0%	0	0.0%
Backflow Testing	2,206	2,248	3	2,997	2	66.7%	1	33.3%	0	0.0%
Bacteria Control Equipment	109	4,217	0	3,965	0	0.0%	0	0.0%	0	0.0%
Badges	647	3,175	5	2,686	5	100.0%	0	0.0%	0	0.0%
Badges - Manufacturer Supplies Badminton Courts - Public	96		1	3,508 3,965	1	100.0%	0	0.0%	0	0.0%
Bag Making Machinery	50		1	3,508	1	100.0%	0	0.0%	0	0.0%
Bag Ties	11		0	3,965	0	0.0%	0	0.0%	0	0.0%
Bagels	1,011	2,857	5	2,686	2	40.0%	3	60.0%	0	0.0%
Bags - Burlap, Canvas & Cotton	1,418	2,596	18	1,832	11	61.1%	6	33.3%	1	5.6%
Bags - Paper	310		1	3,508	0	0.0%	1	100.0%	0	0.0%
Bags - Plastic Bail Bonds	1,420 42,197	2,595 476	248	2,997 487	190	33.3% 76.6%	57	66.7% 23.0%	1	0.0%
Bakers - Retail	58,312	369	434	336	238	54.8%	177	40.8%	19	4.4%
Bakers - Wholesale	5,238	1,597	8	2,387	6	75.0%	2	25.0%	0	0.0%
Bakers Equipment	1,034	2,833	4	2,829	2	50.0%	2	50.0%	0	0.0%
Bakers Equipment - Repair	296 2,192	3,680 2,252	1	3,508 2,387	1	<u>100.0%</u> 75.0%	0	0.0%	0	0.0%
Bakers Supplies Balancing Equipment	2,192	4,677	8	3,965	0	0.0%	2	0.0%	0	0.0%
Balancing Service - Industrial	79	4,336	0		0	0.0%	0		0	0.0%
Baling Equipment & Supplies	54	4,473	0	3,965	0	0.0%	0	0.0%	0	0.0%
Ballistics Experts	7	4,862	0	5/505	0	0.0%	0	0.0%	0	0.0%
Balloons - Manned	7,678	1,336	83	948	43	51.8%	33	39.8%	7	8.4%
Balloons - Novelty & Toy Ballroom Dance Instruction	6,063 357	1,501 3,586	28	1,552 2,387	18	64.3% 100.0%	10	35.7%	0	0.0%
Ballrooms	1,842	2,392	10	2,233	5	50.0%	3	30.0%	2	20.0%
Balls - Glass	1,042		0	3,965	0	0.0%	0		0	0.0%
Balls Steel, Bronze, Ceramic	132	4,120	0	3,965	0	0.0%	0	0.0%	0	0.0%
Bamboo & Bamboo Products	1,333	2,642	8	2,387	8	100.0%	0	0.0%	0	0.0%
Bank Equipment & Supplies Banking Services	2,576	2,141 706	2,434	2,300	2.412	44.4%	5	55.6%	0	0.0%
Bankruptcy Assistance & Services	4,822	1,655	2,434	1,508	2,412	99.1% 50.0%	19	26.7%	3	23.3%
Bankruptcy Counseling - Federally Certified	4,022	2,961		3,508	0	0.0%	1		, 0	0.0%
Banks	495,259	38	13,084	10	12,722	97.2%	333	2.5%	29	0.2%
Banquet Facilities	30,173	611	128	749	70	54.7%	53	41.4%	5	3.9%
Bar - Fixtures	58		1	3,508	0	0.0%	1	100.070	0	0.0%
Bar Coding Service Bar Manufacturer	4,186 473	1,767 3,385	7	2,485 3,508	7	100.0% 100.0%	0	0.0%	0	0.0%
Bar Manufacturer Bar Supplies	473	2,998	1 9	2,300	1	88.9%	1	11.1%	0	0.0%
Barbecue	2,606	2,129	7	2,485	4	57.1%	3	42.9%	0	0.0%
Barbecue Equipment & Supplies	13,423	1,015	54	1,169	32	59.3%	21	38.9%	1	1.9%
Barber Schools	16,247	901	42	1,318	33	78.6%	9	21.4%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Barbers	27,684	640	195	570	125	64.1%	68	34.9%	2	1.0%
Barbers Equipment & Supplies	221 695	3,866	3	2,997 3,965	2	66.7%	1	33.3%	0	
Barge Lines Barn Equipment	2,193	3,126 2,251	5	2,686	0	0.0%	0	0.0%	0	
Barrels & Drums	731	3,086	5	2,686	1	20.0%	4	80.0%	0	0.0%
Barrels & Drums - Equipment & Supplies	123	4,163	0	3,965	0	0.0%	0	0.0%	0	
Barrels & Drums - Used	55	4,457	0	3,965	0	0.0%	0	0.0%	0	0.0%
Barricades	1,413 13,626	2,601 1,004	0	3,965	0	0.0%	0	0.0%	0	
Bars & Taverns		1,004	96	872	50	52.1%	41	42.7%	5	
Bartending Instruction	5,079 11,972	1,629 1,073	16 21	1,909	12	75.0% 42.9%	3	18.8% 57.1%	1	6.3% 0.0%
Bartending Service Barter & Trade Exchanges	6,462	1,073	32	1,736	21	42.9%	12	34.4%	0	
Baseball Batting Ranges	1,243	2,693	7	2,485	4	57.1%	3	42.9%	0	
Baseball Cards & Sports Memorabilia	18,186	848	131	743	76	58.0%	51	38.9%	4	
Baseball Clubs	4,857	1,652	37	1,389	25	67.6%	8	21.6%	4	10.8%
Baseball Pitching Machines	53	4,478	0	5/505	0	0.0%	0	0.0%	0	
Basement - Contractors	7,167	1,386	27		17	63.0%	10	57.070	0	
Basement - Finishing	6,598	1,437 971	7	2,485 2,009	6	85.7%	1	14.3%	0	0.0%
Basement - Remodeling Basement Waterproofing	14,400 13,987	9/1	14		30	50.0% 93.8%	/	50.0%	0	0.0%
Basketball Clubs	1,955	2,349	22		13	<u>93.8%</u> 59.1%	2	40.9%	0	
Baskets - Retail	1,955	2,349	22	2,997	- 13	66.7%	9	33.3%	0	
Baskets - Wholesale & Manufacturers	501	3,355	1	3,508	0	0.0%	1	100.0%	0	0.0%
Bat Removal	1,015	2,854	3	2,997	2	66.7%	Ō	0.0%	1	33.3%
Batching Equipment	87		0	3,965	0	0.0%	0	0.0%	0	
Bath Liners	2,380	2,200	16	1,909	15	93.8%	1	6.3%	0	0.0%
Bathing Beaches	16		0		0	0.0%	0	0.070	0	
Bathroom Accessories	17,862	862	85	934	53	62.4%	26	30.6%	6	
Bathroom Remodeling	70,083	307 1,315	198 61	567	131	66.2% 93.4%	63	31.8%	4	
Bathroom Remodeling - Walk-In Tubs Baths	7,988	1,315	39	1,106 1,357	25	93.4% 64.1%	3	4.9%	1	1.6%
Baths - Equipment & Supplies	4,477	1,061	39	1,357	17	<u>56.7%</u>	12	23.3%	2	
Bathtub Refinishing	23,590	718	78	989	38	48.7%	36		6	
Bathtubs & Sinks - Repair & Refinish	55,868	391	131	743	79	60.3%	45	34.4%	7	5.3%
Baton Twirling Instruction	298	3,671	0	3,965	0	0.0%	0	0.0%	0	
Batteries - Dry Cell - Wholesale & Manufacturers	3,359	1,942	16		14	87.5%	1	6.3%	1	
Batteries - Storage-Retail	6,176	1,488	29	1,531	13	44.8%	10	34.5%	6	20.7%
Batteries - Storage-Wholesale & Manufacturers	1,585	2,495	4	2,829	4	100.0%	0	0.0%	0	
Battery Charging Equipment	1,241	2,695	20	1,766	17	85.0%	3	15.0%	0	
Battery Repairing & Rebuilding	1,764	2,423	5	2,686	4	80.0% 58.3%	67	20.0%	0	0.070
Battery Supplies Beads	22,548	1,531	180		105	72.2%	67	27.8%	8	
Bearings	1,951	2,353	2	3,230	13	50.0%	1	50.0%	0	
Beauty Consultant	3,147	1,993	16	1,909	7	43.8%	6	37.5%	3	18.8%
Beauty Pageants	13,998	986	32	1,473	13	40.6%	16	50.0%	3	9.4%
Beauty Salons	205,200	110	1,831	104	1,129	61.7%	613	33.5%	89	
Beauty Schools	32,338	586	144	696	108	75.0%	31	21.5%	5	3.5%
Beauty Supplies & Equipment	93,233	229	1,410	138	757	53.7%	599	42.5%	54	
Beauty Supplies & Equipment Repair	889	2,960	10	2,233	1	10.0%	6	60.0%	3	30.0%
Bed & Breakfast	25,590	680 3,745	128	749 3,965	91	71.1%	35	27.3%	2	
Bed Bug Inspection Service Bed Bug Removal	3,253	3,745	0	3,965 972	27	0.0%	43	0.0%	0	
Bedding	3,253	320	512		409	79.9%	43		22	
Beds - Electric & Adjustable	5,354	1,582	19	1,795	409	100.0%	0	0.0%	0	0.0%
Beds - Renting	16	4,745	0	3,965	0	0.0%	0	0.0%	0	0.0%
Beds - Retail	27,831	639	323	399	270	83.6%	45	13.9%	8	2.5%
Beds - Wholesale & Manufacturers	3,264	1,978	13	2,049	11	84.6%	1	7.7%	1	7.7%
Bedspreads - Retail	3,279	1,969	45	1,277	18	40.0%	27	00.070	0	
Bedspreads - Wholesale & Manufacturers	91	4,282	0	3,965	0	0.0%	0	0.0%	0	
Bee Removal	1,687 3,142	2,447 1,997	5	2,686 1,795	4	80.0%	1	20.0%	0	
Beekeepers Beekeepers Supplies	3,142	3,317	19	2,589	4	21.1% 83.3%	14	73.7%	1	0.0%
Beer & Ale - Retail	4,400		5	2,589	2	60.0%	1	40.0%	0	
Beer & Ale - Wholesale	5,351	1,583	6	2,589	5	83.3%	1	16.7%	0	
Beer Coil Cleaning Equipment	10		0	3,965	0	0.0%	0	0.0%	0	
Beer Dispensing & Cleaning Equipment - Repair	214	3,879	0	3,965	0	0.0%	0	0.0%	0	0.0%
Beer Dispensing & Cooling Equipment	1,446	2,575	5	2,686	4	80.0%	1	20.0%	0	
Beer Home Brewing Equipment & Supplies	2,476		9	2,300	6	66.7%	3	33.3%	0	
Beer, Ale, Wine & Spirits Service	172		11	2,175	8	72.7%	3	27.3%	0	
Beetle Repellent	40		0	3,965	0	0.0%	0	0.0%	0	0.0%
Behavioral Education Services Bellows	1,353		12	2,115	10	83.3%	2	16.7%	0	0.0%
Belting & Supplies	64	4,40/ 3,151	0	3,965	0	0.0%	0	0.0%	0	
Benches - Seating	255	3,151	1	3,230 3,508	1	100.0%	1	50.0%	0	
Benches & Work Tables	508	3,345	1	3,508	1	0.0%	1	100.0%	0	
Benefit Insurance Software	297	3,678	1	3,508	1	100.0%	0	0.0%	0	
Better Business Bureaus	3,617	1,887	247	488	92	37.2%	77	31.2%	78	
Beverage Dispensers	1,368	2,621		2,485	7	100.0%	0	0.0%	0	0.0%

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Beverages	15,960	907	83	948	42	50.6%	41	49.4%	0	0.0%
Beverages - Wholesale & Distribution Bibles	6,299 606	1,478 3,214	4	2,829 2,686	3	75.0% 80.0%	1	25.0% 20.0%	0	0.0%
Bicycle - Dealers	52,830	411	343	382	210	61.2%	116	33.8%	17	
Bicycle Racks & Security Systems	429	3,456	2	3,230	1	50.0%	1	50.0%	0	0.0%
Bicycles - Renting	748	3,072	17	1,874	12	70.6%	5	29.4%	0	0.0%
Bicycles - Repair	2,712	2,106	44	1,290	18 17	40.9%	20	45.5%	6	13.6%
Bicycles - Wholesale & Manufacturers Bid Report Service	3,794 2,024	1,844 2,327	29	1,531 2,233	17	58.6% 60.0%	4	31.0% 40.0%	3	10.3% 0.0%
Bill Paying Service	15,091	937	100	852	86	86.0%	10	10.0%	4	4.0%
Billiard Equipment & Supplies	12,348	1,056	43	1,306	20	46.5%	22		1	2.3%
Billiard Parlors	1,454	2,568	14	2,009	5	35.7%	9	64.3%	0	0.0%
Billiard Table Repair	12	4,788	1.438	3,508	1,323	100.0%	0	0.0%	0	0.0%
Billing Service Binders - Loose Leaf	96,109	224	1,438	137 3.965	1,323	92.0%	108	7.5%	/	0.5%
Bindings - Bias & Straight	22		0	3,965	0	0.0%	0		0	0.0%
Bingo & Gaming Halls	1,399	2,604	6		4	66.7%	1	16.7%	1	16.7%
Binoculars	2,218	2,245 3,465	4	2,829	2	50.0%	2	50.0%	0	0.0%
Bins	426	3,465	1	3,508	1	100.0%	0	0.070	0	0.0%
Bio - Chemicals	1,432 4,561	2,584	3	2,997	3	100.0% 25.0%	0	0.0%	0	0.0%
Biological Products	4,561	2,738	12		3	25.0%	9 7	75.0%	0	0.0%
Biomedical Products - Research	2,061	2,313	1	3,508	0	0.0%	1	100.0%	0	0.0%
Bird & Wildlife Supply Shops	3,702	1,864	28	1,552	21	75.0%	7	25.0%	0	0.0%
Bird Barriers, Repellents & Controls	1,370		6		4	66.7%	0		2	33.3%
Bird Feeders & Houses	2,463	2,175	9	2,300	7	77.8%	2	22.2%	0	0.0%
Birth Centers Birth Control Information Centers	1,444	2,577 4,153	6	2,589 3,965	1	16.7%	5	83.3%	0	0.0%
Bistro	120	4,133	4	2,829	4	100.0%	0	0.0%	0	0.0%
Black Light Equipment & Supplies	22	4,677	0	3,965	4	0.0%	0	0.0%	0	0.0%
Blacksmiths	1,196	2,721	6	2,589	1	16.7%	5	83.3%	0	0.0%
Blankets	1,166	2,744	125	756	39	31.2%	25	20.0%	61	
Blasting Contractors	1,388	2,609	2	3,230	1	50.0%	1	50.0%	0	0.0%
Blasting Equipment & Supplies Bleachers & Grandstands	536 397	3,301 3,514	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Blinds	19,533	5,514	88	3,963 917	57	64.8%	21		10	
Blinds - Cleaning	153	4,052	1	3,508	1	100.0%	0	0.0%	0	0.0%
Blood Banks & Centers	3,345	1,949	4	2,829	3	75.0%	1	25.0%	0	0.0%
Blowers & Blower Systems	528	3,316	3	2,997	2	66.7%	1	33.3%	0	0.0%
Blueprinting	2,580 238	2,137 3,832	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Blueprinting Equipment & Supplies Boarding - Horses	2,858	2,060	15		12	80.0%	3	20.0%	0	0.0%
Boarding Houses	1,719	2,435	5	2,686	1	20.0%	4	80.0%	0	0.0%
Boards Of Trade	38	4,575	1	3,508	1	100.0%	0	0.0%	0	0.0%
Boat - Charter	13,974	988	95	877	60	63.2%	34	35.8%	1	1.1%
Boat - Excursion	1,590 11,982	2,490	21	1,736 1,096	8	38.1%	9	42.9%	4	19.0% 1.6%
Boat Builders Boat Cleaning	1,359	2,624	02	2,485	40	64.5% 57.1%	21	33.9% 42.9%	1	0.0%
Boat Club	308	3 659	2	3,230		100.0%	0	42.9%	0	0.0%
Boat Covers, Tops & Upholstery	6,023	1,503 351	29	1,531	15	51.7%	13	44.8%	1	3.4%
Boat Dealers	60,871	351	316	410	234	74.1%	78		4	1.3%
Boat Equipment & Supplies	14,391	973	95	877	59	62.1%	34		2	2.1%
Boat Launching Boat Launching Sites	95 269	4,269 3,750	0	3,965 3,508	0	0.0%	0	0.0%	0	0.0%
Boat Lifts	1,296	2,667	7	2,485	4	57.1%	3	42.9%	0	0.0%
Boat Renting & Leasing	7,835	1,329	64	1,083	31	48.4%	24	37.5%	9	14.1%
Boat Repair	44,280	462	223	523	117	52.5%	95		11	4.9%
Boat Storage	3,025	2,028	12	2,115	9	75.0%	3	25.0%	0	0.0%
Boat Transporting	2,791	2,083	25	1,626 2,686	10	40.0%	15	60.0% 0.0%	0	0.0%
Boat Yards Boating Instruction	1,288	2,670 2,747	5	2,686	5	80.0%	1	20.0%	0	0.0%
Boating Instruction - Canoe & Kayak	371	3,559	4	2,829		75.0%	1	25.0%	0	0.0%
Body Care Products	3,358	1,943	89	910	34	38.2%	54		1	1.1%
Body Waxing Services	170	4,008	7	2,485	5	71.4%	2	28.6%	0	0.0%
Boilers - New & Used	3,169	1,989	11	2,175	10	90.9%	1	9.1%	0	0.0%
Boilers - Rental Boilers - Danais & Cleaning	4,759	4,800 1,664	0	3,965 2,009	0	0.0%	0	0.0%	0	0.0%
Boilers - Repair & Cleaning Boilers - Sales & Service	4,759	4,227	14	2,009	9	64.3% 0.0%	1	35.7% 100.0%	0	0.0%
Boilers - Supplies & Parts	551	3,281	4	2,829	3	75.0%	1	25.0%	0	0.0%
Bolts & Nuts	4,285	1,741	18	1,832	2	11.1%	16	88.9%	0	0.0%
Bonds - Surety & Fidelity	8,484	1,284	5	2,686	4	80.0%	1	20.0%	0	0.0%
Book, Compact Disc, & DVD Clubs	5,846	1,525	161	654	144	89.4%	12		5	3.1%
Bookbinders Bookbinders Equipment & Supplies	2,456	2,179 4,138	19 14	1,795 2,009	10	52.6% 7.1%	9	47.4%	0	0.0%
Bookcases	129	4,138 4,248	14	2,009	1	7.1%	13		0	0.0%
Bookkeeping Service	80,492	274	178	614	106	59.6%	64	36.0%	8	4.5%
Books - New	65,648	322	1,507	129	1,315	87.3%	175	11.6%	17	1.1%
Books - Textbooks New & Used	31,656	594	383	367	367	95.8%	16	4.2%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Books - Used & Rare	15,549	919	397	360	277	69.8%	119	30.0%	1	0.3%
Books - Wholesale Booths - Toll, Parking	8,277 4,380	1,298 1,721	69 153	1,049 667	42 148	60.9% 96.7%	25	36.2%	2	2.9%
Boots	16,074	904	88	917	65	73.9%	22	25.0%	1	1.1%
Bottle Caps & Seals	3	4,933	0	3,965	0	0.0%	0	0.0%	0	0.0%
Bottle Return Depot	301	3,670	2	3,230	1	50.0% 100.0%	1	50.0%	0	0.0%
Bottlers Equipment & Supplies Bottles - Used	852 20	2,989 4,700	4	2,829 3,965	4	0.0%	0	0.0%		0.0%
Bottles - Wholesale & Manufacturers	2,703	2,108	15		10	66.7%	5	33.3%	0	0.0%
Bounce Houses	4,402	1,713	28	1,552	12	42.9%	13	46.4%	3	10.7%
Boutique - Battling Cancer Related Products	123	4,163	2	3,230	2	100.0%	0	0.0%	0	0.0%
Boutique Items - Wholesale & Manufacturers Boutiques	1,506 22,832	2,544 730	53 264	1,182 464	11 131	20.8% 49.6%	35	66.0% 42.8%	20	13.2%
Bowling	11,479	1,097	41	1,329	33	80.5%	8	42.8%	20	
Bowling Clothes & Accessories	582	3,252	8	2,387	4	50.0%	4	50.0%	0	0.0%
Bowling Instruction	44	4,539	1	3,508	1	100.0%	0	0.0%	0	0.0%
Bowling Lane Equipment & Supplies	392	3,521	0	3,965	0	0.0%	0	0.0%	0	0.0%
Bowling Lane Refinish & Repair Box Lunches	109 50	4,217 4,502	2	3,230 3,965	2	<u>100.0%</u> 0.0%	0	0.0%		0.0%
Box Manufacturers Equipment & Supplies	652	3,165	1	3,508	1	100.0%	0	0.0%	0	0.0%
Box Openers	32	4,597	0	3,965	0	0.0%	0	0.0%	0	0.0%
Boxes - Corrugated & Fiber	3,781	1,846	4	2,829	3	75.0%	1	25.0%	0	0.0%
Boxes - Metal Boxes - Paper	20 1,020	4,700	0	3,965 3,508	0	0.0%	0	0.0%	0	0.0%
Boxes - Paper Boxes - Plastic & Transparent	288	2,847	۲ ۲	3,508	1	100.0%	0	33.3%	2	66.7%
Boxes - Specialty & Fancy	649	3,169	5	2,686	3	60.0%	1	20.0%	1	20.0%
Boxes - Used	3	4,933	0	3,965	0	0.0%	0	0.0%	0	0.0%
Boxes - Wire Bound	6	4,876	0	3,965	0	0.0%	0	0.0%	0	0.0%
Boxes - Wooden Boxing Gym	330 2.727	3,625	45	3,965	20	0.0%	0	0.0%		0.0%
Boy & Girl Organizations - Supplies	45	4,533	43	3,965	20	0.0%	0	0.0%	0	0.0%
Boys Clothing & Furnishings - Retail	49,129	432	452	327	188	41.6%	197		67	14.8%
Boys Clothing & Furnishings - Wholesale & Manufacturers	254	3,781	1	3,508	1	100.0%	0	0.0%	0	0.0%
Braids	4,463	1,704 4,422	32	1,473 3,965	14	43.8%	17	55.170	1	3.1%
Braille Supplies Brake Fluids	61	4,422 4,700	0	3,965	0	100.0%	0	0.0%	0	0.0%
Brake Service	47,760	436	906	201	458	50.6%	443		5	0.6%
Brake Service Equipment	6,932	1,406	48	1,241	25	52.1%	23	47.9%	0	0.0%
Brake Shoe Bonding & Exchanging	15	4,759	0	3,965	0	0.0%	0	0.0%	0	0.0%
Brakes - Lining - Manufacturers & Distributors Brakes - Manufacturers & Distributors	105 1,135	4,235 2,770	0	3,965 2,589	0	0.0%	0	0.0%	0	0.0%
Brand Development	857	2,983	3	2,389	2	100.0%	4	0.0%	0	0.0%
Branding Equipment	29	4,615	0	3,965	0	0.0%	0	0.0%	0	0.0%
Bras	2,233	2,240	15	1,968	6	40.0%	9	60.0%	0	0.0%
Brass	144	4,084	1	3,508	0	0.0%	1	100.0%	0	0.0%
Brass Fabricators Brass Products	9 543	4,832 3,289	0	3,965 2,997	0	0.0%	0	0.0%	8	0.0%
Brazing	18	4,720	0	3,965	0	0.0%	0	0.0%	0	0.0%
Breakfast Nooks & Booths	5	4,888	0	3,965	0	0.0%	0	0.0%	0	0.0%
Breastfeeding Supplies & Information	3,403	1,930	24	1,045	24	100.0%	0	0.0%	0	0.0%
Brew Pub	126 1,965	4,153	1	3,508	1	100.0%	0	0.0%	0	0.0%
Brewers Brewers Equipment & Supplies	1,965	2,346 2,847	8	2,387 2,997	1	12.5% 33.3%	/	66.7%		0.0%
Brick - Clay - Common & Face	4,378	1,722	3	2,997	2	66.7%	1	33.3%	0	0.0%
Brick - Concrete, Pumice	7,541	1,349	27	1,578	15	55.6%	11	40.7%	1	3.7%
Brick - Fire	284	3,713	0		0	0.0%	0	0.0%	0	
Brick - Used Brick Preservatives	24 1,132	4,658	0	3,965 3,508	0	0.0%	0	0.0%	0	0.0%
Bridal & Millinery Supplies	1,152	2,772 2,752	18	1,832	4	22.2%	13	72.2%	0	5.6%
Bridal Gown Preservation	423	3,473	1	3,508	1	100.0%	0	0.0%	0	0.0%
Bridal Registries	1,780	2,418		2,049	12	92.3%	0	0.0%	1	7.7%
Bridal Shops	88,924	241	1,016	189	706	69.5%	246	24.2%	64	
Bridal Supplies - Wholesale & Manufacturing Bridge Builders	1,055 1,604	2,819	6	2,589 3,965	2	33.3%	4	66.7%	0	0.0%
Bridge Clubs	13	4,780	0	3,965	0	0.0%	0	0.0%	0	0.0%
Bridge Operators	99	4,254	0	3,965	0	0.0%	0	0.0%	0	0.0%
Broaching	4	4,914	0	3,965	0	0.0%	0	0.0%	0	0.0%
Bronze Bronzo Dourdors & Liquida	286 19	3,707	0		0	0.0%	0	0.0%	0	0.0%
Bronze Powders & Liquids	19	4,714	0	3,965	0	0.0%	0	0.0%	0	0.0%
Bronze Tablets	34	4,590	n	3,965	0	0.0%	0	0.0%	0	0.0%
Bronzing	1,254	2,687	2	3,230	2	100.0%	0	0.0%	0	0.0%
Broom Manufacturers Equipment & Supplies	48	4,513	0	3,965	0	0.0%	0	0.0%	0	0.0%
Brooms Brush Control	172	4,000 4,627	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Brush Hogging	28	4,627 4,671	0	3,965	0	0.0%	0	0.0%	0	0.0%
Brush Manufacturers Equipment & Supplies	136	4,071	0	3,965	0	0.0%	0	0.0%	0	0.0%
Brushes	899	2,948	0	3,965	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Buckets - Digging & Hoisting	110	4,212	0	3,965	0	0.0%	0	0.0%	0	
Buckles Buffing & Polishing Equipment & Supplies	1,130 183	2,774 3,968	45	1,277 2,829	5	11.1% 25.0%	40	88.9% 75.0%	0	
Building & Development Permits	256	3,772	2	3,230	0	0.0%	2	100.0%	0	
Building Cleaning - Exterior	5,144	1,614	12		5	41.7%	7	58.3%	0	0.0%
Building Construction Consultants	81,956	268	226	517	117		105		4	
Building Contractors Building Envelope Restoration	816,299	23	1,531	126 3,965	1,040		455	29.7% 0.0%	36	
Building Inspection	22,525	743	48	1,241	35		9	18.8%	4	
Building Inspection - Commercial	599	3,224	4	2,829	4	100.0%	0	0.0%	0	0.0%
Building Materials	155,564	143	1,724	112	1,635	94.8%	84		5	
Building Materials - Used	879	2,968	0	3,965	0 59	0.0%	0	0.0%	0	0.0%
Building Restoration & Preservation Buildings - Concrete	29,381 4,226	615	90	904 2,829	59	65.6% 50.0%	30	33.3% 50.0%	1	1.1%
Buildings - Metal	45,492	452	278	447	198	71.2%	80	28.8%	0	0.0%
Buildings - Pole & Post Frame	24,698	701	58	1,132	37	63.8%	21	36.2%	0	0.0%
Buildings - Portable	20,879	780	72	1,027	58		14		0	
Buildings - Pre - Cut, Prefab & Modular - Dealers	36,584	529 2,801	139	714	106	76.3%	30	21.6%	3	2.2%
Bulldozers Bulletin & Directory Boards	2,372	2,801 2,204	15	3,965	15	100.0%	0	0.0%	0	0.0%
Bullet-Resistant Equipment	296	3,680	2	3,230	0	0.0%	2	100.0%	0	0.0%
Bullion Coin Dealers	6,159	1,490	4	2,829	4	100.0%	0	0.0%	0	0.0%
Burglar Alarm Systems - Dealers, Monitoring & Service	421,664	51	5,086	32	4,785	94.1%	250	4.9%	51	
Burial Advisory Service Burial Vaults	806	3,018 2,603	9	2,300 2,829	9	100.0% 50.0%	0	0.0%	0	
Burlap	1,4U2 R	4,847	4	3,965	2	0.0%	2	0.0%	0	
Bus - Sales & Rental	648	3,171	7	2,485	3	42.9%	2	28.6%	2	28.6%
Bus Lines	14,534	961	643	264	551	85.7%	87	13.5%	5	0.8%
Bus Lines Ticket Agencies	913	2,944	25	1,626	24	96.0%	1	4.0%	0	
Buses - Charter & Rental	46,802	445	407	353	249		146	35.9%	12	
Buses - Distributors & Manufacturers Buses - Parts & Supplies	438	3,442 3,484	0	3,965 3,965	0	0.0%	0	0.0%	0	
Buses - Repair & Service	696	3,125	2	3,230	1	50.0%	0	0.0%	1	50.0%
Buses - Used	507	3,349	1	3,508	1	100.0%	0	0.0%	0	
Bushings	110	4,212	0	3,965	0	0.0%	0	0.0%	0	
Business & Trade Organizations	54,523	400			331	85.1%	53		5	1.3%
Business Brokers Business Consultants	34,741	556	60 802	1,115	25 490	41.7% 61.1%	30 281	50.0% 35.0%	5	
Business Credit Builder	269,620 4,757	1,665	10	225	490	80.0%	201	20.0%	0	
Business Forms & Systems	49,629	429	333	389	162	48.6%	158	47.4%	13	
Business Opportunity Companies	351,941	55	1,176	165	864		276	23.5%	36	
Business Plan Preparation	2,238	2,239	39	1,357	21		10		8	
Business Processing Optimization Business Promotions - General	672 44,666	3,146 458	135	3,230 725	82	50.0% 60.7%	48	50.0% 35.6%	0	0.0%
Business Services - General	321,537	438		107	1 1 30		547		115	
Butchering	5,904	1,517	20	1,766	8	40.0%	10	50.0%	2	10.0%
Butchers Equipment & Supplies	170	4,008	3	2,997	0	0.0%	3	100.0%	0	
Butter	25	4,648	0	3,965	0	0.0%	0	0.0%	0	
Buttons - Advertising Buttons - Clothing	1,932 185	2,361 3,960	4	2,829 2,997	4	100.0% 100.0%	0	0.0%	0	0.0%
Buttons - Manufacturers Equipment & Supplies	358	3,584	1	3,508	1	100.0%	0	0.0%	0	0.0%
Buying Clubs & Group Purchasing Service	63,004	341	1,390	141	1,189		175		26	1.9%
Cabanas - Beach & Pool	511	3,342	3	2,997	1	33.3%	1	33.3%	1	
Cabin, Cottage & Chalet - Rentals	14,859	951	97	866	87		10	10.3%	0	
Cabinet Doors Cabinet Equipment & Supplies	18,797	4,888	0	3,965 1,033	0	0.0%	0		0	0.0%
Cabinet Hardware	3,340	1,951	13	2,049	8	46.5%			1	38.5%
Cabinet Maker	3,304	1,962	23	1,677	7	30.4%	14	010 10	2	8.7%
Cabinet Manufacturer	64,487	331	141	707	90	63.8%	48	34.0%	3	2.1%
Cabinet Organizers	605	3,216	9	2,300	5	55.6%	4	44.4%	0	0.0%
Cabinet Refacing Cabinet Refinishers	3,672 10,372	1,872	10	2,233	1	10.0% 50.0%	9	90.0% 50.0%	0	
Cabinets	91,108	235	296	430	179		97	32.8%	20	
Cable & Wire Harness Assembly	29	4,615	1	3,508	1	100.0%	0	0.0%	0	
Cable Networking	2,003	2,332	11	2,175	4	36.4%	7	63.6%	0	0.0%
Cable Splicing	1,533	2,525	1	5/500	1	100.0%	0		0	
Cable TV, Internet & Telephone Installation Service	31,451	597	826	217	674		92	11.1%	60	
Cabs - Tractor, Truck Caissons - Structural	745	3,077 4,639	/ /	2,485 3,965	2	28.6%	5	71.4%	0	
Cake Decorating Equipment & Supplies	3,047	2,024	46	1,268	15	32.6%	14	30.4%	17	37.0%
Calculating Service	70	4,372	0	3,965	0	0.0%	0	0.0%	0	0.0%
Calculators, Adding Machines & Supplies	1,154	2,760	5	2,686	3	60.0%	2	40.0%	0	
Calendars	2,285	2,227	13	2,049	12	92.3%	1	7.7%	0	
California Advance Fee Residential Loan Modification/Mortgage Loan Forbearance Services Call Centers	10,655 30,586	1,147 605	146	693 1,067	25	17.1% 69.7%	97	66.4% 24.2%	24	
Calligraphers	232	3.850	1	3,508	40	100.0%	10	24.2%	4	
Campers - Dealers	9,784	1,202	74	1,013	57		17		0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Campers - Service & Repair	2,169	2,264	11	2,175	8	72.7%	3	27.3%	0	
Campers - Supplies & Parts	711	3,111	3	2,997	1	33.3%	2	66.7%	0	
Campers - Wholesale & Manufacturers	6,077	1,498	58 340	1,132	43		14	24.1%	1	1.7%
Campgrounds & RV Parks Camping Equipment	40,048 17,877	501 861	340	383 960	260 64		17	22.6%	3	0.9%
Camping Equipment - Renting	17,877	4,105	0	3,965	04		17	0.0%	0	
Camps	19,555	810	94	883	50		40	42.6%	4	
Cams - Grinding & Cutting	13	4,780	0	3,965 2,997	0	0.0%	0	0.0%	0	0.0%
Candle Making Supplies	1,525	2,530	3		2	66.7%	1	33.3%	0	
Candles - Retail	15,829	910	181	607	96		79	43.6%	6	3.3%
Candles - Wholesale & Manufacturers	3,125	2,005	9	2,300	6		1	11.1%	2	
Candles - Wickless	67	4,388	2	3,230	0		2	100.0%	0	
Candy & Confectionery - Retail	14,527	963 1,090	61 160	1,106 657	44		16 110	26.2%	1	1.6%
Candy & Confectionery - Wholesale & Manufacturers Candy & Confectionery Brokers	1,424	2,593	100	2,300	50	31.3% 100.0%	110	<u>68.8%</u> 0.0%	0	0.0%
Candy & Confectionery Manufacturer Equip & Supplies	614	3,205	1	3,508	0		1	100.0%	0	
Candy & Confectionery Manufacturers Supplies	337	3,619	1	3,508	1	100.0%	0	0.0%	0	
Canes	826	3,005	5	2,686	5	100.0%	0	0.0%	0	
Caning	116	4,193	0	2,686 3,965	0	0.0%	0	0.0%	0	
Caning Supplies	110	4,212	12	2,115	2	16.7%	10	83.3%	0	010 70
Canners	44	4,539	0	3,965	0	0.0%	0	0.0%	0	0.0%
Canners Equipment & Supplies	108	4,223	0	3,965	0	0.070	0	0.0%	0	
Canoe Rental & Trips	240	3,821 3,926	3	2,997 3,965	1	33.3% 0.0%	2	<u>66.7%</u> 0.0%	0	0.0%
Cans Cans Manufacturers Machinery	62	3,926	0	3,965	0		0	0.0%	0	
Canvas - Wholesale & Manufacturers	1.012	2,856	7	2,485	0	85.7%	1	14.3%	0	
Canvas Goods	3,373	1,939	185	2,485	176		8	4.3%	1	0.5%
Capacitors	53	4,478	0	3,965	0	0.0%	0	0.0%	0	
Caps - Wholesale & Manufacturers	90	4,287	1	3,508	0	0.0%	1	100.0%	0	
Caps & Gowns	1,784	2,415	17	1,874	9	52.9%	7	41.2%	1	5.9%
Car Buying Service	70	4,372	2	3,230	2	100.0%	0	0.0%	0	0.0.0
Car Loading & Unloading	55	4,457	1	3,508	1	100.0%	0	0.0%	0	
Car Pool Information	44	4,539	0	3,965	0	0.0%	0	0.0%	0	
Car Service	79	4,336 291	1.684	2,233	6	60.0% 60.0%	4	40.0%	0	
Car Wash & Polish Car Wash & Polish Equipment & Supplies	76,325 3,886	1,823	1,684	2,485	1,010	100.0%	563	33.4%	111	0.0%
Carbide	3,886	4,372	1	3,508	/	0.0%	1	100.0%	0	
Carbide Metals & Products	245	3,806	1	3,508	1	100.0%	0	0.0%	0	
Carbon - Activated	213	3,882	0	3,965	0		0	0.0%	0	
Carbon Monoxide Detecting	62	4,415	1	3,508	0	0.0%	1	100.0%	0	0.0%
Carbon Paper	2	4,956	0	3,965	0	0.0%	0	0.0%	0	
Carbon Products	716	3,106	7	2,485	4	57.1%	3	42.9%	0	
Carbonic Gas	346	3,604	1	3,508	1	100.0%	0	0.0%	0	
Carburetors	2,552	2,147	12	2,115	6	50.0%	6	50.0%	0	
Cardboard Cardio-phlebotomy Training & Certification	36	4,235	1	3,965	1	0.0%	0	0.0%	0	
Career & Outplacement Counseling	47,025	442	93	889	32		44	47.3%	17	
Caregivers Resources	1,238	2,697	3	2,997	1	33.3%	1	33.3%	1	
Cargo & Freight Containers	9,224	1,241	52	1,195	15		32	61.5%	5	9.6%
Cargo Stabilizing Devices	73	4,353	2	3,230	1	50.0%	1	50.0%	0	
Carnival Supplies	179	3,982	0	3,965	0	0.0%	0	0.0%	0	
Carnivals	319	3,644	0	3,965	0	0.0%	0	0.0%	0	
Carpenters	64,760	328	114		46	40.470	62		6	
Carpet & Rug Binding	164	4,021	2	3,230 2,997	2	100.0%	0	0.0%	0	0.0%
Carpet & Rug Binding Machines Carpet & Rug Cleaners	751 455,828	3,066	1.915	2,997	1,181	100.0% 61.7%	654	0.0%	80	
Carpet & Rug Cleaning Equipment - Rental	435,828	3,354	1,915	1,909	1,101	75.0%	4	25.0%	0	
Carpet & Rug Cleaning Equipment& Supplies	7,015	1,398	8	2,387	5	62.5%	2	25.0%	1	
Carpet & Rug Dealers - New	330,550	58	1,762	110	1,467	83.3%	247	14.0%	48	2.7%
Carpet & Rug Dealers - Persian/Oriental Rugs	2,276	2,232	12	2,115	8	66.7%	4	33.3%	0	
Carpet & Rug Dealers - Used	11,154	1,122	62		49		12	19.4%	1	
Carpet & Rug Distributors & Manufacturers	9,323	1,232	52	1,195	45		4	7.7%	3	5.8%
Carpet & Rug Dyers	809	3,015	3	2,997	2	0017.70	1	33.3%	0	
Carpet & Rug Measuring Carpet & Rug Pads, Linings & Accessories	187 1,368	3,952 2,621	1	3,508 2,829	0	0.0%	1	<u>100.0%</u> 0.0%	0	
Carpet & Rug Pads, Linings & Accessories Carpet & Rug Renting	1,308	4.800	4	2,829	4		0		0	
Carpet & Rug Repair	5,378	1,578	R R	2,387	2	25.0%	4	50.0%		25.0%
Carpet & Rug Weavers	241	3,817	2		2	100.0%	0	0.0%	0	
Carpet Installation	939	2,920	24	1,649	13		10	41.7%	1	
Carpet Layers	18,076	852	70	1,046	40	57.1%	28	40.0%	2	2.9%
Carpet Layers Equipment & Supplies	662	3,155	0	3,965	0		0	0.0%	0	
Carpet Workrooms	45	4,533	0	3,965	0	0.0%	0	0.0%	0	
Carports	18,513	842	141		112		29		0	
Carriages - Horse	1,424	2,593	9	2,300	4		4	44.4%	1	
Cash Registers & Supplies	3,146 15,541	1,994	9	2,300 586	153	11.1% 81.4%	35	88.9%	0	
Casinos Casinos - Online	15,541	2,647	24	1,649	153		35 9	37.5%	0	
Caskets	5,741	1,540	24	1,795	13		9	26.3%	0	
	J,/41	1,540	19	1,193	14	/ 3./ 70	5	20.3%	0	0.0 %

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Casters & Glides	589	3,242	0	3,965	0	0.0%	0	0.0%	0	
Cat Breeders Catalog Designers & Compilers	433 532	3,450 3,307	7	2,485 2,997	5	71.4%	2	28.6%	0	
Catalog Showrooms	10,471	1,159	80	972	66		7	8.8%	7	8.8%
Caterer Equipment & Supplies	1,056	2,818	4		4	100.0%	0		0	
Caterers	88,247	243	304		155	51.0%	134	44.1%	15	
Caulking Contractors	2,831	2,071	2	3,230	0	0.0%	1	50.0%	1	50.0% 0.0%
Caulking Materials & Equipment Caverns	204	3,899 4,388	0	3,965 3,965	0	0.0%	0	0.0%	0	
Ceiling Cleaning	899	2,948	3	2,997	0	0.0%	2	66.7%	1	33.3%
Ceiling Materials	359	3,582	0	3,965	0	0.0%	0	0.0%	0	0.0%
Cellophane, Cell Materials & Products	266	3,757	11	2,175	3	27.3%	7	63.6%	1	9.1%
Cellular Telephone Service and Equipment	454,508	44	39,890	1	38,403	96.3%	1,315	3.3%	172	
Cellulite Treatment - Endermologie Cement - Retail	451 866	3,426 2,975	12	3,508 2,115	1	100.0% 33.3%	0	0.0%	0	0.0%
Cement - Wholesale & Manufacturers	1,101	2,973		2,113	2	66.7%	1	33.3%	0	
Cemeteries	19,111	824	150	679	106		39		5	
Cemetery Equipment & Supplies	2,014	2,330	21	1,736	12	57.1%	9	42.9%	0	
Centrifugal Machinery	161	4,028	0	3,965	0	0.0%	0	0.0%	0	
Ceramic Products - Decorative	1,982	2,338	23	1,677	6	26.1%	16		1	4.3%
Ceramic Products - Industrial Ceramics - Equipment & Supplies	382	3,537 2,432	18	3,965	0	0.0%	0	0.0%	0	
Cereals	11	4,800	0	3,965	0	0.0%	0	0.0%	0	
Chain Letters	707	3,117	1	3,508	1	100.0%	0	0.0%	0	0.0%
Chain Link Fence Sales, Service & Contractors	1,881	2,374	16		5	31.3%	11		0	0.0%
Chains Chains Orthographic & Life	137	4,102	0	3,965	0	0.0%	0	0.0%	0	0.0%
Chairs - Orthopedic & Lift Chairs - Rent	1,853 9,632	2,388	39	2,300	6 24	66.7%	15	1111/0	2	0.0%
Chairs - Wholesale & Manufacturers	3,128	1,218 2,003	56	1,152	37		19	38.5% 33.9%	0	
Chalkboards	14		0	3,965	0	0.0%	0	0.0%	0	
Chambers Of Commerce	87,632	247	15		13	86.7%	2	13.3%	0	
Charcoal	184	3,965	0		0	0.0%	0	0.0%	0	
Charity - Advertising for Publications	1,431	2,585	2	3,230	0	0.0%	2	100.0%	0	
Charity - American Indian Charity - Animal Protection	2,140	4,603	24		16	0.0%	0	0.0%	0	
Charity - Arts & Culture	401	3,503	9	2,300	9	100.0%	0	0.0%	0	
Charity - Blind & Visually Impaired	112		1	3,508	0	0.0%	1	100.0%	0	
Charity - Cancer	678	3,140	1	3,508	1	100.0%	0	0.0%	0	
Charity - Child Sponsorship	96 2,189	4,265	1	3,508	11	100.0%	0	0.0%	0	
Charity - Children & Youth Charity - Civil Rights	2,189	4,109	18	3,965	0	61.1% 0.0%	/	38.9%	0	
Charity - Community Development & Civic Organizations	3,387	1,934	23		21		2	8.7%	0	
Charity - Education & Literacy	1,437	2,580	14	2,009	11	78.6%	3	21.4%	0	
Charity - Elderly	350	3,596	2	3,230	2	100.0%	0	0.0%	0	
Charity - Environment Charity - Health	438	3,442 2,468	27	3,230 1,578	21	50.0% 77.8%	1	50.0% 22.2%	0	
Charity - Health Charity - Human Services (i.e. assistance to individuals & families)	7,059	1,396	53		39	73.6%	14		0	
Charity - Law & Public Interest	131	4,127	1	3,508	1	100.0%	0	0.0%	0	
Charity - Local	90,557	237	176	618	146	83.0%	30	17.0%	0	0.0%
Charity - National	11,060	1,125	30	1,508	21	70.0%	9	30.0%	0	
Charity - Other Charitable Organizations	1,054 841	2,820 2,996	6	2,589 3,508	4	<u>66.7%</u> 100.0%	2	<u>33.3%</u> 0.0%	0	0.0%
Charity - Police & Firefighter Organizations Charity - Relief & Development	136	2,996	0		0	0.0%	0		0	
Charity - Religious	1,345	2,631	6	2,589	6	100.0%	0	0.0%	0	
Charity - Veterans & Military	1,822	2,400	6	2,589	6	100.0%	0	0.0%	0	0.0%
Charts	92	4,275	1	3,508	1	100.0%	0	0.0%	0	
Chauffeur Service	1,378	2,614	3	2,997	2	66.7%	1	33.3%	0	
Check Cashing Protection Systems Check Cashing Service	5,715 53,903	1,544 403	235 662	501 257	229 513	97.4% 77.5%	121	1.3% 18.3%	28	
Check Protection & Signing Machines	2,406	2,194	18	1,832	9	50.0%	9	50.0%	0	
Check Verification & Recovery Service	5,996	1,507	51		49		2	3.9%	0	0.0%
Checks - Printing	70,358	305	227		210	92.5%	16	7.0%	1	0.4%
Cheerleading Instruction	4,226	1,755	23	1,677	11	47.8%	10		2	
Cheese Cheese - Artisanal	1,606	2,479 4,273	9	2,300 3,965	6	<u>66.7%</u> 0.0%	3	<u>33.3%</u> 0.0%	0	
Chemical Cleaning - Industrial	4,212	4,273	15		7	46.7%	0		0	
Chemical Milling	228	3,854	0	3,965	0	0.0%	0	0.0%	0	0.0%
Chemical Plant Equipment & Supplies	2,196	2,250	2	3,230	1	50.0%	1	50.0%	0	0.0%
Chemical Production	347	3,603	3	2,997	1	33.3%	1	33.3%	1	551570
Chemicals Chemicals Bastaining	18,644	836 4.353	137	719 3,965	105	76.6%	31	22.6%	1	0.7%
Chemicals - Reclaiming Chemists - Analytical & Consulting	73 488		0	3,965	0	0.0%	0	0.0%	0	
Chemists - Manufacturers	1,120	2,778	71		27	38.0%	44		0	
Chess Instruction	210	3,891	1	3,508	0	0.0%	1	100.0%	0	0.0%
Chewing Gum	17	4,734	1	3,508	0	0.0%	1	100.0%	0	
Child Care - In Home	4,134	1,779	32		22		10		0	
Child Care - Infant	2,278	2,229	3	2,997	377	100.0%	0	0.0%	0	
Child Care Centers	207,351	108	593	275	3//	63.6%	193	32.5%	23	3.9%

Cold She Mordal         1.20	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Observation         1.66         1.40         6.         1.20         1.00				2		2		0			
Object State         136         146         3         200         100.5         6         100.5         6         100.5				2		2		0			
Chine Angene Database         1.07         1.07         1.08         1.10         1.05         1.06         1.06         1.06         1.06         1.06         1.06         1.07				51		51		0			
Obes A brink Dechanges         Obes A brink Dechanges <thobes a="" brink="" dechanges<="" th="">         Obes A brink Dechanges<!--</td--><td></td><td></td><td></td><td>12</td><td></td><td>3</td><td></td><td>0</td><td></td><td>· · · · · · · · · · · · · · · · · · ·</td><td></td></thobes>				12		3		0		· · · · · · · · · · · · · · · · · · ·	
Observe Abure         Schol				12		119		38			
Short Loop         111         120         3         3         3         3         5        <			539		351						2.5%
June And         J112	Childrens & Infants Wear - Wholesale & Manufacturing	593	3,233	2	3,230		0.0%	1	50.0%	1	50.0%
Open Differ A Boor         Open Di											
Open Ansatz         18         100							52.3%			· · · · · · · · · · · · · · · · · · ·	
Chrony, Example, 1460         1400			347		605						
Omes Inspace         1.00         0         1.60         0         1.00         0         0.00				390		251		123		16	
Chrons Service         1.750         3.400         1.750         3.750		1,240		y o		6		3		0	
Owner, Arstantation         110         4.78         0         1.80         0         0.700         0         0         0.700         0 <td></td> <td></td> <td></td> <td>12</td> <td></td> <td>0</td> <td></td> <td></td> <td></td> <td>0</td> <td></td>				12		0				0	
One - Modelary Mondelary         -0.0         -				12		2		,		1	
Cline A Logical -Segur.         Abile         Abil	China - Wholesale & Manufacturers			0	3,905			0			
Cline A foreore         A range				14				0			
Check Assorpt - Keal         Field         Lot A         Best A         A A A         A A A         A A A           Changester Johns Bares         136         136         0         346         0			4,788	0				0		0	0.0%
Chargenetar Intronsions Barenia         138         1.88         0.8         0.8         0.8         0.8         0.9         0.49         0.40           Chargenetar Intronsions Barenia         1.3         1.45         1.45         0.45 <td< td=""><td>China &amp; Glassware - Retail</td><td>17,704</td><td>869</td><td>23</td><td>1,677</td><td>14</td><td>60.9%</td><td>8</td><td>34.8%</td><td>1</td><td></td></td<>	China & Glassware - Retail	17,704	869	23	1,677	14	60.9%	8	34.8%	1	
Discrete SC         154.03         167         475         376         36         56         169         273         6         6         153           Discrete Science         170         170         180         170         180         170         180         170         180         170         180         170         180         170         180         170         180         170         180         170         180         170         180         170         180         170         180         170         180         170         180         170         180         170         180				15	1,968	7		8			
Decomposite Sugnment & Sugnment				0							
Obviolation         32         4.57         6         3.85         6         6.05         6         6         6.05         6         6         6         6.05         6         6         6					316			106			
Dasses         Cases         Cases <t< td=""><td></td><td>1,995</td><td>2,335</td><td>16</td><td></td><td>13</td><td></td><td>3</td><td></td><td></td><td>0.0%</td></t<>		1,995	2,335	16		13		3			0.0%
Obes         Open State         Open State <td></td> <td>32</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td></td> <td></td> <td>0</td> <td></td>		32		0		0				0	
Cheersegraphen         -01         4,29         2         3,20         -0         0,05         -2         10,05         -0         0,05           Cheersegraphen         -0         0         4,20         3,20         -0         0,05         -0		2,426		15	1,968	7	46.7%	0		2	
Christen Spece Factbogen				0		0		0	01070	0	
Christan Garden Senders Median Gorons         6.29         4.645         0         3.565         0         0.0%		91		2	3,230	0		2		0	
Orsentsma         6,799         1,264         6,79         521         41         47,15         466         59,96         00         00.05           Destants         47,27         1,846         66         1,607         60         64,50         5         7,66         0         0,65         0	Christian Science Reading Rooms	29	4,032	0	3 965	0	0.0%	0			0.0%
Charghans, Trees.         7.275         1.364         66         1.62         61         62.265         5         7.645         0         0.055           Chargh         1.25         4.646         0         2.365         0         0.055         0         0         0.055         0				87						0	
Ondes         25         4,448         0         3,965         0         0,9%         0         0         0,9%         0         0         0,9%         0         0         0,9%         0         0         0,9%         0         0         0,9%         0         0         0,9%         0         0         0,9%         0         0         0,9%         0         0         0,9%         0         0         0,9%         0         0         0,9%         0         0         0         0         0         0         0         0        <								5			
Church Supples         1.381         2.613         6         2.589         S         8.3.%         1         1.5.%         0         0.0%           Churches         1.189         1.007         45         1.227         23         6.0.%         13         27.6.%         1         27.8.%           Carl A Garcetta K Tobacco Daters - Wholeane         40.00         2.021         10         2.233         10         2.203         40.00%         10         27.6.%         12.00%         10.00% <td></td> <td></td> <td>4,648</td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td> <td>0</td> <td>0.0%</td>			4,648	0		0		0	0.0%	0	0.0%
$\begin{tabular}{ c c c c c c c c c c c c c c c c c c c$	Church Furnishings	1,221	2,710	0	3,965	0		0		0	
Cigar & Gararde & Tobacco Deskers - Netal         42,899         471         471         310         355         7,54%         110         22,4%         6         13,0%           Cigar & Cayret & Discoco Deskers - Numera         1550         2,231         10         2,233         4         40,0%         5         50,6%         1         10,0%           Cigar & Cayret & Discoco Deskers - Numera         1550         2,231         10         2,233         4         40,0%         5         50,6%         1         10,0%           Cigar & Cigar A Cigar A Cigar A Cisare M (Saccosofes)         2,839         0         0,0% </td <td></td> <td></td> <td></td> <td>6</td> <td></td> <td>5</td> <td></td> <td>1</td> <td></td> <td>0</td> <td></td>				6		5		1		0	
Cara & Caparette & Tobacco Dealers - Wholesale         3.050         2.031         2.233         4         40.0%         S         50.0%         1         10.00%           Cara C Garrette & Tobacco Dealers - Wholesale         1.553         2.451         1.4         2.00         6         52.151         6         2.654         2.451         2.68         2.233         1.00         8         2.251         1.4         2.68         2.233         1.00         8         2.251         1.6         2.68         2.251         1.4         2.68         2.233         1.00         8         2.251         1.4         2.68         2.233         1.00         8         2.251         1.458         2.255         1.00         1.00         1.00         0         0.0%										1	
Cigar & Gigrarte Liphters         1.552         2.53         1.6         2.009         8         7.1%         6         7.86         2.64<	Cigar & Cigarette & Tobacco Dealers - Retail				319	355		110		6	
Case Accessive         1,259         2,68         70         1,046         58         62,95         10         14,35         22         29,55           Construct         2,85         0         1,66         29         47,55         22         27,55         0         0,75           Construct         0         2,85         0         1,86         20         0,75         22         27,55         0         0,75           Construct         0         2,85         0         0,75         22         27,55         0         0,75         0			2,023			4		5		1	
Cigars and Cigar Accessories         2,839         2,689         61         1,166         29         47,58         22         5,58         0         0,69           Circul Freakers         463         3,48         1         3,508         0         0,65         0         0,69 <td></td> <td></td> <td></td> <td></td> <td>2,009</td> <td>8</td> <td></td> <td></td> <td>28.6%</td> <td>2</td> <td>14.3%</td>					2,009	8			28.6%	2	14.3%
Cinders         Cinders         6         4.87         0         3.985         0         0.0%         0 <td>Cigars and Cigar Accessories</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>2</td> <td></td>	Cigars and Cigar Accessories									2	
Circuit Reakers       463       3,08       1       3,595       0       0.0%       1       100.0%       0       0.0%         Circuit Companies       1393       2,623       2.4       1,649       22       9,1%       2       8,3%       0       0,0%		2,039		01		29					
Circuation Auditors         55         4 (47)         0         3 (98)         0         0.0%         0         0.0%         0         0.0%           Circua Companies         133         2.850         2.451         1.649         22         9.1%         2         8.3%         0         0.0%           Circus Companies         100         2.470         0         3.965         0         0.0%         0 <t< td=""><td></td><td>463</td><td></td><td>1</td><td></td><td>0</td><td></td><td>1</td><td></td><td></td><td></td></t<>		463		1		0		1			
Circus Groupanies         1.039         2.829         2.4         1.649         22         9.1%         2         3.8%         0         0.0%           Circus Acom Planners         B666         2.975         0         3.965         0         0.0%	Circulation Auditors			0		0		0		0	
City & Town Planners       866       2,275       0       3,865       0       0,0%       0       <		1,039	2,829	24	1,649	22	91.7%	2	8.3%	0	0.0%
Champs         126         4,153         0         3,865         0         0.0%         0         0.0%           City         6         4,876         0         3,865         0         0.0% </td <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>				0		0		0		0	
Clay         6         4,876         0         3,965         0         0.0%         0.0%         0         0.0%           Cap Products         451         3,262         1         5,068         0         0.0%         <				0		0		0		•	
Clean Room Facilities       464       3,406       2       3,200       1       50.0%       1       50.0%       0       0.0%         Clean Rooms - Installation & Equipment & Supples       78       4,339       8       2,387       2       25.0%       6       75.0%       0       0.0%         Cleaners & Dyers Equipment & Supples       26       4,639       6       2,589       3       50.0%       3       50.0%       0       0.0%         Cleaning Services       3,829       1,835       94       883       81       86.2%       12       12,84%       1       1,10%         Cleaning Services       70,755       222       719       242       329       45,8%       317       44,1%       1       1,02%         Cleaning Services       15       4,759       1       3,508       1       100,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%		126	4,153	0	3,965	0		0		· · · · · · · · · · · · · · · · · · ·	0.0%
Clean Room Facilities       464       3,406       2       3,200       1       50.0%       1       50.0%       0       0.0%         Clean Rooms - Installation & Equipment & Supples       78       4,339       8       2,387       2       25.0%       6       75.0%       0       0.0%         Cleaners & Dyers Equipment & Supples       26       4,639       6       2,589       3       50.0%       3       50.0%       0       0.0%         Cleaning Services       3,829       1,835       94       883       81       86.2%       12       12,84%       1       1,10%         Cleaning Services       70,755       222       719       242       329       45,8%       317       44,1%       1       1,02%         Cleaning Services       15       4,759       1       3,508       1       100,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%		6	4,876	0	3,965	0		0			0.0%
Clean Rooms - Installation & Equipment         143         3.449         1         3.508         0         0.0%         1         100.0%         0         0.0%           Cleaners & Dvers Stupples         26         4.639         6         2.589         3         50.0%         3         50.0%         0         0.0%           Cleaning Compounds         38.29         1.835         94         883         81         86.2%         12         12.8%         1         1.0%           Cleaning Services         0.9758         222         719         242         329         45.8%         317         44.1%         73         10.2%           Cleaning Services         - Control         10.919         1.130         20         1.766         12         60.0%         7         35.0%         1         5.0%           Cleaning Supples         - Control         15         4.759         1         3.508         1         100.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%			3,426	1	3,508	0	0.0%	0		1	
Cleaners & Dyers Equipment & Supplies         78         4,339         8         2,387         2         25,0%         6         75,0%         0         0.0%           Cleaners & Dyers Supplies         36.4         4,633         6         2,589         3         50,0%         3         50,0%         0         0.0%           Cleaning Services         97,558         222         719         242         329         45,5%         317         44,1%         73         10.2%           Cleaning Services - Commercial Office         10,919         1,130         20         1,766         12         60,0%         7         35,0%         1         5,0%           Cleaning Services - State         15         4,759         1         3,508         1         100,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%				1		1		1		0	
Cleaners & Dyers Supplies         Supplies         3         50.0%         3         50.0%         3         50.0%         0         0.0%           Cleaning Compounds         3.829         1.835         94         883         81         86.2%         312         1.2.8%         1         1.1%           Cleaning Services - Commerci Office         10.919         1.130         20         1.766         12         60.0%         7         75.0%         1         5.0%           Cleaning Services - Commerci Office         10.919         1.130         20         1.766         12         60.0%         7         35.0%         0         0.0%         <				8	2 387	2		1			
Cleaning Compounds       3,829       1,835       94       883       81       86,2%       12       12,8%       11,1%         Cleaning Services       07,558       222       719       242       239       45,6%       317       44,1%       73       10,2%         Cleaning Services       10,919       1,130       20       1,766       12       60,0%       7       55,0%       0       0,0%       0				6		3		3			
Cleaning Services       97,558       222       719       242       329       45,8%       317       44,1%       73       10,2%         Cleaning Services - Commercial Office       10,019       1130       20       1,766       12       60,0%       7       35,0%       1       5,0%         Cleaning Services - Commercial Office       10,019       1,30       20       1,766       12       60,0%       7       35,0%       0       0,0%				94		81		12		1	
Cleaning Services - Estate       15       4,759       1       3,508       1       100,0%       0       0.0%       0       0.0%         Cleaning Supplies by Internet       2,174       2,257       17       1.874       16       94,1%       1       5,9%       0       0.0%         Cleaning Supplies by Internet       2,174       2,257       17       1.874       16       94,1%       1       5,9%       0       0.0%         Cleaning Supplies by Mail       0       4,265       1       3,508       1       100,0%       0       0,0%       0       0,0%         Cleaning Systems Press, Chemical       2,814       2,076       9       2,300       4       44,4%       4       4,4%       1       1,1%         Cleaning Systems Press, Chemical       104       4,238       0       3,965       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%<	Cleaning Services	97,558		719				317		73	
Cleaning Supplies       25,366       669       119       786       75       63,0%       43       36,1%       1       0.8%         Cleaning Supplies by Internet       2,174       2,257       17       1,874       16       94,1%       1       5.9%       0       0.0%         Cleaning Supplies by Mail       60       4,426       1       3,508       1       100,0%       0       0.0%       0       0.0%         Cleaning Systems Press, Chemical       2,814       2,076       9       2,300       4       44,4%       4       44,4%       1       11,10         Cleary       104       4,238       0       3,965       0       0.0%       0       0.0%       0       0.0%         Clinics - Cervical Vein       130       4,134       1       5,508       1       10.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0% </td <td></td> <td>10,919</td> <td>1,130</td> <td>20</td> <td>1,766</td> <td>12</td> <td>60.0%</td> <td>7</td> <td>35.0%</td> <td>1</td> <td>5.0%</td>		10,919	1,130	20	1,766	12	60.0%	7	35.0%	1	5.0%
Cleaning Supplies by Internet       2,174       2,257       17       1,874       16       94.1%       1       5.9%       0       0.0%         Cleaning Supplies by Mail       60       4,426       1       3,508       1       100.0%       0       0.0%       0       0.0%         Cleaning Supplies by Mail       2,814       2,076       9       2,300       4       44.4%       44.4%       1       11.0         Cleary       104       4,238       0       3,965       0       0.0%       0       0.0%       0       0.0%         Clinics - Cervical Vein       130       4,134       1       3,508       1       100.0%       0       0.0%       <				1		1		0	0.070	0	
Cleaning Supplies by Mail         60         4.426         1         3.508         1         100.0%         0         0.0%         0         0.0%           Cleaning Systems Press, Chemical         2,814         2,076         9         2,300         4         44.4%         4         44.4%         1         1.1%           Clery         104         4.238         0         3,965         0         0.0%         0		25,366	689					43		1	0.8%
Cleaning Systems Press, Chemical       2.814       2.076       9       2.00       4       44.4%       4       44.4%       1       11.0         Clergy       104       4,228       0       3,965       0       0.0%			2,257		1,874	16		1			
Clergy         104         4,238         0         3,965         0         0.0% <td></td> <td></td> <td></td> <td>1</td> <td></td> <td>1</td> <td></td> <td></td> <td></td> <td>0</td> <td></td>				1		1				0	
Clinics       164,986       132       1,110       173       796       71.7%       288       25.9%       26       2.0%         Clinics - Carvical Vein       130       4,134       1       3,508       1       100.0%       0       0.0%       0       0.0%         Clinics - Carvical Vein       1,008       2,860       5       2,686       5       100.0%       0       0.0%       0       0.0%       0       0.0%         Clinics - Selep Centers       3,582       1,892       17       1,874       16       94,1%       1       5,9%       0       0,0%       0 <td></td> <td></td> <td></td> <td>9</td> <td></td> <td>4</td> <td></td> <td>7</td> <td></td> <td>1</td> <td></td>				9		4		7		1	
Clinics - Cervical Vein       130       4,134       1       3,508       1       100.0%       0       0.0%       0       0.0%         Clinics - Dialysis       1,008       2,860       5       2,686       5       100.0%       0       0.0%       0       0.0%         Clinics - Pain Management       3,582       1,892       17       1,874       16       94,1%       1       5,9%       0       0.0%         Clinics - Sleep Centers       6,644       1,433       47       1,256       35       74.5%       11       23.4%       1       21.0%         Clocks - Components       150       4,063       0       3,965       0       0.0%       0       0.0%       0       0.0%         Clocks - Components       126       4,153       1       3,508       1       100.0%       0       0.0%       0       0.0%         Clocks - Scrue & Repair       11/18       1,084       92       59       68.6%       24       27.9%       3       3.5%         Clocks - Scrue & Repair       197       3,918       1       3,508       1       100.0%       0       0.0%       0       0.9%         Closes - Wholesale & Manufacturers				1 110							
Clinics - Dialysis         1,008         2,860         5         2,686         5         100.%         0         0.0%         0         0.0%           Clinics - Dialysis         3,582         1,892         17         1,874         16         94,1%         1         5.9%         0         0.0%           Clinics - Sleep Centers         6,644         1,433         47         1,256         35         74.5%         11         23.4%         1         2.1%           Clipping Service         150         4,063         0         3,965         0         0.0% </td <td></td> <td></td> <td></td> <td>1,110</td> <td></td> <td>1</td> <td></td> <td></td> <td></td> <td></td> <td></td>				1,110		1					
Clinics - Pain Management       3,582       1,892       17       1,874       16       94,1%       1       5,9%       0       0,0%         Clinics - Sleep Centers       6,644       1,433       47       1,256       35       74,5%       11       23,4%       1       2,1%         Clipping Service       150       4,063       0       3,965       0       0,0%       0       0,0%       0       0,0%         Clocks - Components       126       4,153       1       3,508       1       100,0%       0       0,0%       0       0,0%         Clocks - Dealers       6,684       1,430       86       927       59       68,6%       24       27.9%       3       3,5%         Clocks - Service & Repair       11,718       1,084       92       892       55       58,6%       32       34,8%       5       5.4%         Clocks - Wholesale & Manufacturers       197       3,918       1       3,508       1       100,0%       0       0,0%       0       0,9%         Clocks - Service & Mepair       197       3,918       1       3,508       1       100,0%       0       0,0%       0       0,0%       0       0,9%			2.860	5		5		0			
Clinics - Sleep Centers         6,644         1,433         47         1,256         35         74.5%         11         23.4%         1         21.0%           Clipping Service         150         4,063         0         3,965         0         0,0% <td></td> <td></td> <td></td> <td>17</td> <td></td> <td>16</td> <td></td> <td>1</td> <td></td> <td>0</td> <td></td>				17		16		1		0	
Clipping Service         150         4,063         0         3,965         0         0.0%         0 <t< td=""><td></td><td></td><td>1,433</td><td>47</td><td>1,256</td><td></td><td></td><td>11</td><td></td><td>1</td><td>2.1%</td></t<>			1,433	47	1,256			11		1	2.1%
Clocks - Dealers         6,684         1,430         86         927         59         68.6%         24         27.9%         3         3.5%           Clocks - Service & Repair         11,718         1,084         92         892         55         59,8%         32         34.8%         5         5.4%           Clocks - Service & Repair         11,718         1,084         92         892         55         59,8%         32         34.8%         5         5.4%           Clocks - Structe & Repair         197         3,918         1         3.508         1         100.0%         0         0.0%         0 <td></td> <td>150</td> <td>4,063</td> <td>0</td> <td>3,965</td> <td></td> <td>0.0%</td> <td></td> <td>0.0%</td> <td>0</td> <td>0.0%</td>		150	4,063	0	3,965		0.0%		0.0%	0	0.0%
Clocks - Service & Repair         11,718         1,084         92         892         55         59,8%         32         34,8%         55         5.4%           Clocks - Wholesale & Manufacturers         197         3,918         1         3,508         1         100.0%         0         0.0%         0         0,6%           Clocks - Service & Resories         20,455         787         48         1,241         35         72.9%         10         20.8%         3         6.3%           Closet Systems & Accessories         157         4,040         0         3,965         0         0.0% <td></td> <td>126</td> <td>4,153</td> <td>1</td> <td>3,508</td> <td>1</td> <td>100.0%</td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>		126	4,153	1	3,508	1	100.0%	0		0	0.0%
Clocks - Wholesale & Manufacturers         197         3,918         1         3,508         1         100.0%         0         0.0%         0         0.0%         0         0.6%           Closet Systems & Accessories         20,455         787         48         1,241         35         72.9%         10         20.8%         3         6.3%           Closures - Industrial - Protective         157         4,040         0         3,965         0         0.0%         0										3	
Closet Systems & Accessories         20,455         787         48         1,241         35         72.9%         10         20.8%         3         6.3%           Closures - Industrial - Protective         157         4,040         0         3,965         0         0.0%         0				92		55				5	
Closures - Industrial - Protective         157         4,040         0         3,965         0         0,0%         0         0         0,0%         0         0         0,0%         0         0         0,0%         0         0         0         0         0         0         0         0         0         0         0         0         0				1		1				0	
Cloth Cutting         18         4,720         0         3,965         0         0.0%         0         0.0%         0         0.0%           Clothes - Consignment & Resale         40,168         498         515         297         241         46.8%         180         35.0%         94         18.3%				48				10		3	
Clothes - Consignment & Resale         40,168         498         515         297         241         46.8%         180         35.0%         94         18.3%				0	3,965			0			
				515							18 3%
	Clothing - Retail	121,882	183	2,540	70	1,421		971		148	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Clubs	28,258	635	422	344	370		47	11.1%	5	1.2%
Clutches Coaching - Business	957 41,226	2,901 482	6 180	2,589 611	147	33.3% 81.7%	3	50.0% 16.1%	1	16.7% 2.2%
Coaching - Leadership	752	3,063	130	2,115	147		1	8.3%	4	0.0%
Coaching - Life	8,924	1,255	13	2,049	8		3	23.1%	2	15.4%
Coal & Coke - Retail	594	3,231	0	3,965	0		0	0.0%	0	
Coal & Coke - Wholesale	99	4,254	1	3,508 3,965	1	100.0%	0	0.0%	0	0.0%
Coal Brokers Coal Miners & Shippers	844 1,298	2,992	1	3,965	0		1	0.0%	0	0.0%
Coal Washing	36	4,584	0	3,965	0	0.0%	0	0.0%	0	
Coat Fronts	2	4,956	0	3,965	0	0.0%	0	0.0%	0	0.0%
Coated Fabrics	123	4,163	0	3,965	0	0.0%	0	0.0%	0	
Coatings - Powder	2,071	2,306	11	2,175	6		5	45.5%	0	
Coatings - Protective Coatings - Vacuum Deposition	21,284 106	769 4,231	78	989 3,965	45	57.7% 0.0%	29	<u>37.2%</u> 0.0%	4	5.1%
Coats - Wholesale & Manufacturers	292	3,690	5	2,686	2		3	60.0%	0	
Coats Of Arms	1	4,987	0	3,965	0	0.0%	0	0.0%	0	
Cocktail Lounges	4,875	1,647	75	1,005	28		46	61.3%	1	1.3%
Cocktail Mixes	302	3,667	0	3,965	0		0	0.0%	0	
Coffee & Tea	36,109	538	294 79	432	207		84	28.6%	3	1.0%
Coffee & Tea Shops Coffee Break Service & Supplies	6,258 10,859	1,481 1,137	79	979 960	<u>61</u> 68	77.2%	1/	21.5%	1	
Coffee Brewing Devices	4,036	1,794	55	1,162	41	74.5%	13	23.6%	1	1.8%
Coffee Roasting & Handling Equipment	1,481	2,555	9	2,300	5	55.6%	4	44.4%	0	0.0%
Coil Winding	75	4,347	0	3,965	0		0	0.0%	0	
Coils - Electric	405	3,497	2	3,230	1	50.0%	1	50.0%	0	
Coils - Fin Coils - Plate	12	4,788 4,933	0	3,965 3,965	0	0.0%	0	0.0%	0	
Coin & Bill Change Machines	225	3,861	2	3,230	2	100.0%	0	0.0%	0	
Coin & Bill Count,Sort,Wrap Machines	350	3,596	10	2,233	10		0	0.0%	0	
Coin & Bill Count,Sort,Wrap Services	149	4,065	7	2,485	3	42.9%	4	57.1%	0	
Coin Cards	36	4,584	1	3,508	0		1	100.0%	0	
Coin Dealers, Supplies Coin Wrappers	170,573	128 4,933	426	341 3,965	319	74.9%	105	24.6%	2	
Coins & Tokens - Manufacturers	1,964	2,347	42	1,318	12		30		0	
Coins, Stamps & Precious Metals Dealer	10,368	1,170	24	1,649	16		8		0	
Cold Storage Doors & Insulated Panels	81	4,327	0	3,965	0	0.0%	0	0.0%	0	0.0%
Cold Type Composition	6	4,876	0	3,965	0		0	0.0%	0	
Collapsible Tubes Collectibles	2 60,282	4,956	447	3,965 328	0		0	0.0%	0	
Collection Agencies	1,483,077	357	24,486	328	21,034	85.9%	2,752	12.5%	700	
Collection Agencies - Government Loans	5,161	1,613	24,400	2,300		22.2%	7	77.8%	0	
Collection Systems	128,546	175	2,731	65	2,198	80.5%	444	16.3%	89	
College Admission Counseling	4,018	1,800	65	1,077	10		55	84.6%	0	
College Savings Plans Colocation Services	2,136 160	2,275 4,033	2	3,230 2,997	1	50.0% 100.0%	1	<u>50.0%</u> 0.0%	0	
Color Hydrotherapy - Colonic Therapy	5,105	4,033	26	2,997	25		1	3.8%	0	
Color Cards	30	4,608	1	3,508	1	100.0%	0	0.0%	0	
Color Consultants	253	3,783 3,992	3	2,997 2,997	2	66.7%	1	33.3%	0	0.0%
Color Separations - Offset , Photo Engraving	174	3,992	3	2,997	1		2	66.7%	0	
Colors - Food	49 120	4,507 4,178	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Colors & Pigment Columbarium	46	4,178	0	3,965	0		0	0.0%	0	
Columns	400	3,506	0	3,965	0	0.0%	0	0.0%	0	
Combs	22	4,677	0	3,965	0	0.0%	0	0.0%	0	0.0%
Combustion Controls	56	4,450	0	3,965	0		0	0.0%	0	
Comic Books	4,975	1,640	78		34		42		2	2.6%
Commercial Blueprint Design Commercial Kitchen Rental	22 91	4,677 4,282	1	3,965	0	0.0%	0	0.0%	0	0.0%
Commercial Painting Contractor	3,058	2,020	4	3,508 2,829	1		2	50.0%	1	
Commercial Products Manufacturers	60,518	355	457	325		81.6%	78	17.1%	6	1.3%
Commercial Products Wholesale & Distributor	43,425	466	467	320	434		29	6.2%	4	
Commercial Roofing Commercials - Radio & Television	15,005 533	943 3,306	55	1,162 3,508	37	67.3% 100.0%	16	29.1%	2	
Commissary Contractors	488	3,306	1	2,300	3	33.3%	0	66.7%	0	
Commodity Brokers	12,423	1,049	33	1,455	21		12		0	
Commodity Trading Advisory Service	486	3,374	2	3,230	0	0.0%	2	100.0%	0	0.0%
Communication Consultants	21,788	758	85	934	47		33		5	
Compact Discs, Tapes & Records - Retail	19,725	806	163	645	90		64	39.3%	9	5.5%
Compact Discs, Tapes, Records - Wholesale & Manufacturing Compactors - Waste - Household - Dealers	2,787 165	2,084	11	2,175	. 6	54.5% 75.0%	- 2	<u>18.2%</u> 25.0%	3	27.3%
Compactors - Waste - Industrial & Commercial	590	3,239	3	2,829	1	33.3%	2	66.7%	0	
Compactors - Waste - Service & Repair	198	3,916	4	2,829	0	0.0%	4	100.0%	0	0.0%
Compactors - Waste - Supplies & Parts	49	4,507	0	3,965	0	0.0%	0	0.0%	0	0.0%
Compactors - Waste - Wholesale & Manufacturers	16	4,745	0	3,965	0		0	0.0%	0	
Compasses Compliance Consulting	4 5,388	4,914 1,576	18	3,965 1,832	0		0	0.0%	0	0.070
Composting Systems	281	3,718	18	3,230	14		4	100.0%	0	
Composing Systems	201	J,/10	2	J,230	0	0.0%	Ζ	100.0%	. 0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Compression Clothing/Garments	1,641	2,463	8	2,387	8	100.0%	0	0.0%	0	
Compressors Compressors - Rent	3,953	1,810 4,478	18	1,832 3,965	9	50.0% 0.0%	9	50.0%	0	
Compressors - Repair	346	3,604	2	3,230	1	50.0%	1	50.0%	0	
Computer Assisted Design Services	763	3,051	8		4	50.0%	4		0	
Computer Business Services	17,033	884	38		18		19	50.070	1	
Computer Consultant	29,236	618	86	927	46		31	36.0%	9	10.5% 0.0%
Computer Facilities Management Services Computer Gaming Centers	1,274	2,677	0 74		40	0.0%	0	0.070	0	0.0%
Computer Vinters Sales & Service	4 352	1,725	24	1,649	40	50.0%	10	41.7%	20	8.3%
Computer Software Publishers & Developers	240,617	82	1,441	136	1,218	84.5%	201	13.9%	22	1.5%
Computers - Bulletin Boards	149	4,065	1	3,508	1	100.0%	0	0.0%	0	
Computers - Cable & Installation	11,375	1,105	22	1,710	7	31.8%	15	68.2%	0	
Computers - Cleaning Services Computers - Dealers	51 294,389	4,495	0 7,728	3,965 18	0 7,344	0.0%	0 326		0	
Computers - Dealers Computers - Disaster Recovery	39,072	506	188		101	53.7%	84		38	1.6%
Computers - Forensics	443	3,438	0	3,965	0	0.0%	0	0.0%	0	
Computers - Furniture	2,186	2,256	62	1,096	55	88.7%	7	11.3%	0	
Computers - Graphics	4,396	1,715	9	2,300	4	44.4%	3	33.3%	2	
Computers - Multimedia	17,438	877	144		125	86.8%	17	11.8%	2	1.4%
Computers - Network Security Computers - Networks	10,114 64,499	1,181 330	53 1,332	1,182 149	32	60.4% 96.0%	14		/	13.2% 0.5%
Computers - Programming	950	2,905	15	1,968		53.3%	47	40.0%	1	6.7%
Computers - Rent & Lease	6,514	1,447	437	332	418	95.7%	18	4.1%	1	0.2%
Computers - Rooms - Installation & Equipment	1,586	2,494	4	2,829	4	100.0%	0		0	
Computers - Security Equip & Systems	9,766	1,206 109	142	704	<u>124</u> 960	87.3% 58.1%	16 626		2	1.4%
Computers - Service & Repair Computers - Supplies & Parts	207,004 188,215	109	1,651 1,918	95	1,519	58.1%	626		65	3.9% 3.0%
Computers - Sys Designers & Consult	98 882	219	425	342	344		63	17.8%	18	
Computers - Time Share	31	4,603	0	3,965	0	0.0%	0		0	
Computers - Training	43,549	465	145		106		32		7	4.8%
Computers - Used	20,097	797	81	960	35	43.2%	42		4	
Computers - Wholesale & Manufacturers	15,748	914	501 5,568	305	489 4,841	97.6%	11	2.2%	92	0.2%
Computers Hardware, Software & Services Concert Bureaus	436,084	3,532	5,508	28	4,841	86.9% 100.0%	635	<u>11.4%</u> 0.0%	92	
Concert Halls	2,057	2,316	47		34	72.3%	13		9	
Concert Performers	5	4,888	0		0	0.0%	0		0	
Concert Promoters & Consultants	278	3,729	6	2,589	3	50.0%	3	50.0%	0	0.0%
Concessionaires	1,179 8,440	2,733	12		25	50.0% 62.5%	13	8.3% 32.5%	5	41.7% 5.0%
Concierge Services Concrete - Custom	10,562	1,285	40		45		29	32.5%		3.9%
Concrete - Prestressed	83	4,313	0	3,965	45	0.0%	0	0.0%	0	0.0%
Concrete - Ready Mixed	16,053	905	35	1,426	24	68.6%	11	31.4%	0	0.0%
Concrete - Restoration, Sealing & Cleaning	5,404	1,571	23	1,677	7	30.4%	15	65.2%	1	4.3%
Concrete - Stamped & Decorative	26,543	666 3,689	136	722 3,965	83	61.0%	52	38.2%	1	0.7%
Concrete Additives Concrete Aggregates	293 689	3,089	0	2,589	0	0.0%	0	0.0%		
Concrete Block & Product Molding Machine	1,955	2,349	15	1,968	10	66.7%	5	33.3%	0	0.0%
Concrete Blocks & Shapes	4,510	1,696	10		9	90.0%	1	10.0%	0	0.0%
Concrete Breaking Equipment	214		0		0	0.0%	0	0.0%	0	
Concrete Breaking, Cutting, Sawing	5,509	1,559	1	3,508	1	100.0%	0	0.0%	0	0.0%
Concrete Construction Forms & Accessories Concrete Contractors	4,973	1,641	18		617	22.2% 45.3%	12		2	
Concrete Curing & Treating Materials	2.277	2,230	1,502	2,485	5	71.4%	2	28.6%	/3	
Concrete Mixers	954	2,902	1	3,508	1	100.0%	0	0.0%	0	
Concrete Mixers - Renting	13	4,780	0	3,965	0	0.0%	0	0.0%	0	
Concrete Mixing Plant Equipment	135	4,109	0	5,505	0	0.0%	0	0.070	0	
Concrete Patching Compounds Concrete Products	471 18,563	3,392 839	3	2,997	0	0.0%	3	100.0% 34.0%	0	0.0%
Concrete Products	3,059	2,019	50	1,218 3,230		0.0%	1/	50.0%	1	
Concrete Reinforcements	2,292	2,225	1	3,508	0	0.0%	0	0.0%	1	
Concrete Removal	8	4,847	0	3,965	0	0.0%	0	0.0%	0	0.0%
Concrete Repair/Leveling	7,769	1,331	21	1,736	13		5	23.8%	3	
Concrete Vibrators	9 1,031	4,832 2,838	0	3,965 2,485	0	0.0%	0	0.0%	0	0.0%
Condiments & Sauces	22,770	2,838	125		82		4		9	
Conduit & Fittings	72	4,361	0	3,965	02	0.0%	0	0.0%	0	0.0%
Conference Centers	3,001	2,034	9	2,300	5	55.6%	4	44.4%	0	0.0%
Connectors - Electric	5,889	1,519	133	733	122	91.7%	11		0	
Consignment Service	18,954 1,307	829 2,660	291	435 2,686	143	49.1% 60.0%	120	41.2%	28	9.6% 40.0%
Consignment Service - Automobile Consignment Service - Furniture	1,307 940	2,660 2,918	30	2,686	3	60.0% 50.0%	0		2	40.0%
Consignment Service - Online	1,460	2,565		2,997	1	33.3%	2	66.7%	0	
Construction & Remodeling Services	1,491,120	8	4,098	42	2,071	50.5%	1,802	44.0%	225	5.5%
Construction Equipment Sales / Services	7,874	1,321	53	1,182	24	45.3%	28	52.8%	1	1.9%
Construction Estimates	2,666	2,114	3	2,997	1	33.3%	1	33.3%	1	33.3%
Construction Management Construction Reports	36,158	2 356	72		31	43.1% 87.0%	39	54.2% 8.7%	2	2.8%
	1,947	2,330	23	1,0//	20	07.0%	2	8.7%	1	4.3%

Canadra Alfar Later Commentation         10         100	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Canadar Lamour hands Para         1.40		948	2,909	7	2,485	3		4			
Sambat         1750         182         19         1750         182         19         1810         19         1810         19         1810         19         1810         19         1810         19<				1		1		0			
Januar         A 451         Log         A 451         Log         A 451         Log         A 451         A 45				1		1		0		0	
Condent Particle Program         1.42         1.43         1.43         1.43         1.45         1								0		1	
Schultzin Schult Schult Schult Schultz         1         1.45         1         1.45								3		0	0.0%
Schultzin Schult Schult Schult Schultz         1         1.45         1         1.45		69	4,376	2	3,230	2	100.0%	0	0.0%	0	0.0%
Consider:         Image: 1.50	Consultants - Automobile Purchase	2,296	2,223	160	657			48		1	0.6%
Conductor - hermonolad         -0         2.00         -1         0.00 <td></td> <td></td> <td></td> <td>9</td> <td></td> <td>,</td> <td></td> <td>2</td> <td></td> <td></td> <td></td>				9		,		2			
Caudear Nut & Stream         Dial         1.02         1.02         1.02         0.000         3         2.44         0.000         3         0.000         0.000         0.000         0.000         0.000         0.000         0.000         0.000         0.000         0.000         0.000         0.000         0.000         0.000         0.000         0.000				21		13				0	
Constant-Social Constant-Con				5		2		3			
Consider         1.640         2.60         4         2.60         5         9.05         5         9.0				10		6		1		3	30.0%
Grammer Insord A sea Cargona         447.0         44         4400         1.0         4.00         1.0				4	2,829	2		2		0	
Creaseware Operations         (1)0				7		5		2		0	0.0%
Carbot Insea         56,12         750         750         750         750         750         750         9         9         750         750         9         9         9         750         750         9	Consumer Finance & Loan Companies							346		81	
Container length Ferdit Gende         2.278         2.288         3.28         1.272         0         2.376         28         7.574         0         0.07           Control Measurem Stream         4.071         4.49         1.02         1.027         0         1.044         0         0.014         1.000         0         0.014         1.000         0         0.014         0         0.014         0         0.014         0         0.014         0         0.014 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>3</td> <td></td>										3	
Catter Management System         10         4.789         11         1.509         6         6.754         6         0.054         1         1.809           Control Management System         4.640         1.689         1.531					1 372		79.6%				2.8%
Content Angeland         5.460         1.450         3.8         1.450         3.8         1.450         3.8         1.450         3.8         1.150						0		29		1	
Control Wandbarring         40.71         40         330         320         70         55.80         1.60		5,449		33		28		4		1	3.0%
Contractor         Contractor         A 105         I 200         A 207         I 2200         D 3000         I 2200           Contractor	Contract Manufacturing	40,712	487	336	387	267	79.5%		19.6%	3	0.9%
Contract:         December 3         Second A Specially Convole         1.521         2.41         1.429         1.21         5.000         0				38	1,372			19		2	5.3%
Contract         Dealed Acces         0.6         0.65         0.65         0.65         0.67         0.67           Contract         Paral         1.16         7.95         4.0         4.0.55         5.0         4.7.74         0.8         4.0.75         4.0.7			1,999	4				2		1	
Contract:         647,302         4.39         1.10         7.89         5.6         6.6%         5.3         6.7%         9         7.89           Contract:         Contract:         1.10         1.02         37         7.89         1         1.00,00         1         0.00         0.00         0.00         0.00           Contract:         Contract:         1.10         1.02         1         1.80         1         0.00				24				12		0	
Contractor         International         1.700         2.400         1         0.064         3         0.064         1         0.064           Contractor         Control				116				52		0	
Concretor: Generation Analyse         1388         1300 (mode)         1000 (mode)         0.0%         0.0%         0.0%         0.0%           Contractor: Generation Analyse         1000 (mode)         1				5	2 686	54		3		9	
Contractor - General Green Budder         11,178         11,178         11,178         12,28         138         48,4%         19         1.14%         0         0.00           Contractor - Subalization         44,374         4,272         148         2,283         6         0,0%         1         0.00%         0         0.00%           Contractor - Insultation         144,270         1.01         1.01         2.58         16         4,274         1.01         0         0.00%				1		1		0		0	
Contractor Hauling         649         3,178         8         2,327         4         50.0%         4         50.0%         0         0.0%           Contractor House Medium Control         12,421         19         12,425         0         0.0%         0         0.00           Contractor House Medium Control         134,770         148         32         2,977         1         33,35         1	Contractor - General Green Builder	13,179	1,025	37	1,389	18		19		0	
Centrator - Industrial         4         1.223         4         2.289         0         0.0%         4         10.0%         0         0           Contrator - Industrian         1.184         2.11         388         1.18         2.11         388         1.18         0         0.0%         0	Contractor - Hauling			8	2,387	4		4	50.0%	0	
Contractor         184.270         148         231         588         178         75.288         51         22.18         44         1.75           Contractor         1.802         2.410         3         2.957         1         3.356         1         3.366         1         1.00.056         1         1.00.056         1         0.006         0         0.056         1         1.00.056         0         0.067         0         0.056         1         0.056         1         0.056         0         0.056         0         0.056         0         0.056         0         0.056         0         0.056         0         0.056         0         0.056         0         0.056         0         0.056				19		9		10			
Contractor - Interior Trim         1802         2.410         3         2.927         1         33.38         1         33.39         1         133         33.90         1         33.90         1         33.90         1         33.90         1         33.90         1         33.90         1         33.90         1         33.90         1         33.90         1         33.90         1         33.90         1         10.055         0         0.0				4		0		4			
Contractor - Low Votage Systems         3,868         1.860         0         3,855         0         0.0%         0.0%         0				231			/6.2%	51			
Contractor - Medanical Insulation         512         3.348         1         3.088         1         10.00%         0         0.0%         0         0.0%         1         3.538         1.943         19         7.55         14         7.275         4         2.176         1         3.533         1.93         3.533         1.0         0.0%         1         100.0%         0         0.0%         1         100.0%         0         0.0%         1         100.0%         0         0.0% <t< td=""><td></td><td></td><td></td><td>3</td><td></td><td>1</td><td></td><td>1</td><td></td><td>1</td><td></td></t<>				3		1		1		1	
Contractor - Metal Roofing         3,388         1,498         19         1,755         14         72,76         4         21,186         11         5,53         0         0         0,65         1         100,05         0				1		1		0		0	
Contractor - Remodel & Regar         67.204         313         303         422         147         48.2%         138         45.5%         138         5.9%           Contractor - Remodel & Regar         300         3.13         1         3.508         0         0.0%         1         100.0%         0         0.0%           Contractor - Remodel & Regar         300         3.412         1         3.508         0         0.0%         1         100.0%         0         0.0%           Contractor - Remodel & Regar         3.802         1.41         1         3.508         0         0.0%         4         2.67, A         2.03           Contractor - Remodel & Regar         3.802         1.41         1         1.95         15         7.8, %         4         2.1, %         0         0.0%           Contractor - General         1.309         2.653         1.2         3.23         2         10.0%         0         0.46         0.0%         0         0.46         0.0%         0         0.46         0.255         3.3         2.256         3.3,3%         2.19         40,7%         3.25         0         1.0%         0         0.6%         0         0.6%         0         0.6%		3,358	1,943	19	1,795	14		4		1	5.3%
Contractor - Koofing Spray Poam Insulation         707         3.17         1         3.568         0         0.0%         1         100.0%         0         0.0%           Contractor - Spray Foam Insulation         9,772         1,05         20         1,766         11         65.0%         7         35.0%         0         0.0%           Contractor - Ink Moding         1393         3,441         6         2,393         0         0.0%         4         66.7%         1         35.0%         0         0.0%           Contractor - Ink Moding         1,393         2,455         2         3,293         1         00.0%         0         0.0			4,780	1	3,508		0.0%	1	100.0%		
Contractor - Sheetrock         300         3.525         1         3.508         0         0.0%         1         100.0%         0         0.0%           Contractor - Sprey from Insulton         0.722         1,205         20         1,766         13         65.0%         7         3.50%         0         0.0%           Contractor - Strey from Insulton         135         3,941         6         2.589         0         0.0%         4         66.7%         2         3.33           Contractor - Strey from Insulton         1222         1.841         19         1.785         10.0%         0         0.0%         0 <td>Contractor - Remodel &amp; Repair</td> <td></td> <td></td> <td>303</td> <td></td> <td>147</td> <td></td> <td>138</td> <td></td> <td></td> <td></td>	Contractor - Remodel & Repair			303		147		138			
				1		0		1			
Contractor - Tile Ronfing         1189         3,941         6         2,589         0         0.0%         4         66,7%         2         33.3           Contractor - Mustic Conditioning         1,300         2,659         2         3,230         2         100,0%         0         0.0%         0				1							
Contractor - Mater Conditionina         3.802         1.841         19         1.795         15         78.9%         4         21.1%         0         0.0%           Contractors - Acountical Celling         1.309         2.659         2         3.230         2         10.0%         0         0.0%         0         0.0%           Contractors - Floring         6.1463         3.49         312         412         147         47.1%         132         43.9%         28.9%         23.0%         23	Contractor - Tile Roofing			20		13		4			
Contractors - Acoustical Celling         1,309         2,659         2         3,230         2         100.0%         0         0.0%         0         0.0%           Contractors - Floring         61,465         349         312         412         147         47,1%         137         43,9%         28         9.0           Contractors - Floring         6,077         1,308         8         2,387         4         50.0%         3         37.5%         12.5%           Contractors - General         2,296,133         2         5,355         30         2,856         53.3%         2,179         40,7%         320         6.0           Contractors - General         2,296,131         2         5,555         30         2,256         53.3%         2,179         40,7%         320         6.0           Contractors - Solutes         Main         4.088         1,785         40         1,344         16         40,6%         22         5,5%         1         2,55         53         53         53         53         53         53         53         53         53         50         6,57%         64         6,57%         64         6,57%         64         6,57%         60         54,5				19		15		4			
Contractors - Floaring         66.465         349         312         44.21         147         47.185         137         43.986         28         9.90           Contractors - Framing         2.296.653         2         5.355         30         2.856         53.3%8         2.179         40.756         320         6.07           Contractors - Southers         4.089         1.785         40         1.344         16         40.0%         23         57.5%8         1         2.555           Contractors - Southers         4.089         1.785         40         1.344         16         40.0%         23         57.5%8         1         2.555           Contractors - Reating Wail         2.676         2.311         9         2.206         0         0.0%8         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%			2,659	2	3,230	2		0		0	
Contractors - Framing         8,07         1,38         8         2,387         4         50.0%         3         37.5%         1         12.5%           Contractors - General         2,296,635         2         5,555         30         2,286         53.3%         2,179         40.7%         320         6.0%           Contractors - Retaining Wall         46         4,525         0         3,965         0         0.0%		7,220						5			
Contractors - General         2,296,35         2         5,355         30         2,856         53,3%         2,179         40,7%         320         6.0%           Contractors - Statters         4,689         1,785         40         1,244         16         40.0%         2.2         3,955         0         0.0%         0 <t< td=""><td></td><td></td><td></td><td>312</td><td></td><td>147</td><td></td><td>137</td><td></td><td>28</td><td></td></t<>				312		147		137		28	
Contractors - Gutters       40,089       1,785       40       1,344       16       40,0%       23       57,5%       11       2,576         Contractors - Retaining Wall       2,676       2,111       9       2,300       2       2,2%       6       66,7%       1       11.19         Contractors - Sheet Metal       398       3,511       5       2,666       3       60,0%       2       40,0%       0       0.0%         Contractors - Sheet Metal       398       3,511       5       2,666       3       60,0%       2       40,0%       0       0.0%         Contractors - Sheet Metal       398       3,511       5       2,666       3       60,0%       2       40,0%       0       0.0%         Contractors Equipment & Supplies - Beaters & Ser       15,607       918       41       1,329       32       78,0%       7       17,1%       2       499         Controtors Fortor Sys & Regulators       11,668       1,001       2,412       344       253       60,0%       161       38,2%       8       1.9%         Contractors Fortors & Scaltors       37,592       520       422       3,244       253       60,0%       10       0.0%       0		8,077	1,308	8		4		3		1	12.5%
Contractors - Plant Maintenance Shutdown         -46         4,525         0         3,965         0         0.0%         0         0.0%         0         0.0%           Contractors - Steat Relaining Will         2,676         2,111         9         2,300         2         22,2%         6         66,7%         1         11.19           Contractors - Sheet Metal         398         3,511         5         2,666         3         60,0%         2         32,2%         10.0%         0         0.0%           Contractors - Solar Energy         26,975         652         67         1,061         32         47,8%         22         32,8%         13         19,4%           Contractors Equipment & Supplies - Rent Rase         13,660         1001         24         1,649         14         58,3%         10         41,7%         0         0.0%           Contractors Equipment & Supplies - Rent Rase         13,666         1001         24         1,649         14         58,3%         10         41,7%         0         0.0%           Contractors Stores         37,552         520         422         344         253         60,0%         16.1         38,2%         8         16,9%           Conventor			1 705							320	5.0%
Contractors - Retaining Wail         2,676         2,111         9         2,300         2         2,22%         6         6,67%         11         11.1           Contractors - Sheet Metal         26,975         652         67         1,061         32         47.8%         22         32.8%         13         19.4%           Contractors Equipment & Supplies - Dealers & Ser         15,607         918         41         1,329         32         78.0%         7         17.1%         2         4.9%           Controls, Control Sys & Regulators         13,668         1,001         24         1,649         14         53.3%         10         41.7%         0         0.0%           Controls, Control Sys & Regulators         13,668         1,001         24         1,649         14         53.3%         10         41.7%         0         0.0%           Controls, Control Sys & Regulators         11,668         10.01         24         1,649         14         53.3%         11         50.7%         15.23         60.0%         161         38.2%         8         1.9%           Convention Services & Facilities         9,741         1,209         40         1,344         28         70.0%         10         20.0%								25		1	
Contractors - Sheet Metal         1398         3,511         5         2,666         3         60,0%         2         40,0%         0         0,0%           Contractors - Solar Energy         26,975         652         67         1,061         32         47.8%         22         32.8%         13.94           Contractors Equipment & Supplies - Rent & Lease         15,667         918         41         1,229         32         78,0%         7         17,1%         2         4.9%           Contractors Equipment & Supplies - Rent & Lease         13,668         1,001         24         1,649         14         58,3%         10         41,7%         0         0.0%           Conventios, Control Sys & Regulators         11,645         1,066         11         2,175         6         54,5%         3         27,3%         2         18,29           Conventior Scruces         3,752         520         442         344         253         60,0%         161         38,25%         8         19,29%         8         19,49         2,250         1         50,0%         1         50,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%				9				9			
Contractors Equipment & Supplies - Dealers & Ser         15,607         918         41         1,329         32         78,0%         7         17,1%         22         4.9%           Contractors Equipment & Supplies - Ret & Lease         13,668         1,001         24         1,649         14         58.3%         10         41.7%         0         0.90           Convenience Stores         23,759         520         422         344         253         60.0%         101         38.2%         8         199           Convenience Stores         27,69         3,735         2         3,230         1         50.0%         10         25.0%         0         0.0%           Convention Enformation         276         3,735         2         3,230         1         50.0%         1         50.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0 <td< td=""><td></td><td>398</td><td>3,511</td><td>5</td><td>2,686</td><td>3</td><td></td><td>2</td><td>40.0%</td><td>0</td><td>0.0%</td></td<>		398	3,511	5	2,686	3		2	40.0%	0	0.0%
Contractors Equipment & Supplies - Rent & Lease         13,668         1,001         24         1,649         14         58.3%         10         41.7%         0         0.0%           Controls Sys & Regulators         11,665         10,086         11         2.175         6         54.5%         3         27.3%         2         2.0         2.0         2.341         2.53         60.0%         161         38.2%         8         1.9%           Convention Information         2.76         3,735         2         3.230         1         50.0%         1         50.0%         0         0.0%           Convention Information         2.76         3,735         2         3.230         1         50.0%         1         50.0%         0         0.0%           Convention Stratement         9,741         1,209         40         1,344         28         70.0%         10         25.0%         2         3.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%			652		1,061			22			
Controls, Control Sys & Regulators       11,685       10,086       11       2,175       6       54.5%       3       27.3%       2       18.19%         Convention Extraces Area       276       3,735       2       3,230       1       50.0%       161       38.2%       8       1.9%         Convention Extrices & Facilities       276       3,735       2       3,230       1       50.0%       10       25.0%       2       5.0%         Convention Services & Facilities       9,741       1,209       40       1,344       28       70.0%       10       25.0%       2       5.0%         Conventers & Monasteries       11       4.800       0       3,965       0       0.0%       0								7			
Convention         37,592         520         422         344         253         60.0%         161         182%         8         1.90           Convention Information         276         3,735         2         3,230         1         50.0%         1         50.0%         0         0.09           Convention Services & Facilities         9,741         1,209         40         1,344         28         70.0%         10         25.0%         2         5.0%           Convents & Monasteries         11         4.800         0         3.965         0         0.0%         0								10			
Convention Services & Facilities         9,741         1,209         40         1,344         28         70,0%         10         25,0%         2         5.0%         0         0.0%					2,1/5			3		2	
Convention Services & Facilities         9,741         1,209         40         1,344         28         70,0%         10         25,0%         2         5.0%         0         0.0%		37,592	3 735	422	344			101	38.2%	8	1.9%
Convents & Monasteries         11         4.800         0         3.965         0         0.0%         0         0.0%         0         0.0%           Converters - Electric         587         3.248         2         3.230         1         50.0%         1         50.0%         0         0.0%         0         0.0%           Conveyors & Conveying Equipment         2.149         2.272         6         2.589         2         33.3%         4         66.7%         0         0.0%           Cooking Instruction         1,565         2.507         18         1,832         13         72.2%         3         16.7%         2         11.05           Cooking Instruction         3,126         2,004         19         1,795         10         52.6%         7         36.8%         2         10.5%           Cooking Utensils         59.473         360         1.163         169         1.017         87.4%         144         12.4%         2         0.2%           Cooling Towers         508         3,345         0         3,965         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0% </td <td></td> <td></td> <td>1,209</td> <td>40</td> <td>1.344</td> <td></td> <td></td> <td>10</td> <td></td> <td></td> <td></td>			1,209	40	1.344			10			
Converters - Electric         587         3,248         2         3,230         1         50.0%         1         50.0%         0         0.0%           Conveyors & Conveying Equipment         2,149         2,272         6         2,589         2         33.3%         4         66.7%         0         0.0%           Cookies & Crackers         1,565         2,507         18         1,832         13         72.2%         3         16.7%         2         11.1%           Cooking Instruction         3,126         2,004         19         1,795         10         52.6%         7         36.8%         2         10.2%           Cooking Utensils         59,473         360         1,163         169         1,017         87.4%         144         12.4%         2         0.2%           Cooling Towers         508         3,345         0         3,965         0         0.0%         0         0.0%         0         0.0%         0         0.2%           Coppers Ropier Supplies         515,83         419         252         482         169         67.1%         80         31.7%         0         3.2%           Copper Products         892         2.956         3 <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>				0		0		0		0	
Conveyors & Conveying Equipment         2,149         2,272         6         2,589         2         33.3%         4         66,7%         0         0.00           Cookies & Crackers         1,565         2,507         18         1,832         13         72.2%         3         16.7%         2         11.19           Cooking Struction         3,126         2,004         19         1,795         10         52.6%         7         36.8%         2         10.5%           Cooking Utensils         59,473         360         1.163         169         1,017         87.4%         144         12.4%         2         0.2%           Cooling Towers         508         3,345         0         3,965         0         0.0%         0         0.0%         0         0.0%           Copper Structure         51,583         419         252         482         169         67.1%         80         31.7%         3         1.2%           Copper Products         19         4,714         0         3,965         0         0.0%         0         0.0%         0         0.0%           Copper Products         892         2,956         3         2,997         2         66		587		2		1	50.0%	1	50.0%	0	
Cooking Instruction         3,126         2,004         19         1,795         10         52.6%         7         36.8%         2         10.5           Cooking Utensils         59,473         360         1,163         169         1,017         87.4%         144         12.4%         2         0.2%           Cooking Utensils         508         3,345         0         3,965         0         0.0%         0				6		2		4		0	0.0%
Cooking Utensils         59,473         360         1,163         169         1,017         87.4%         144         12.4%         2         0.2%           Cooling Towers         508         3,345         0         3,965         0         0.0%								3			
Cooling Towers         508         3,345         0         3,965         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.12%           Copper         0         1         4.714         0         3.965         0         0.0%										2	
Copiers & Copier Supplies         51,583         419         252         482         169         67.1%         80         31.7%         3         1.2%           Copper         19         4,714         0         3,965         0         0.0%         <										2	
Copper         19         4,714         0         3,965         0         0.0%				0				0			
Copper Products         892         2,956         3         2,997         2         66.7%         1         33.3%         0         0.0%           Coppersmiths         488         3,368         1         3,508         1         100.0%         0         0.0%         0         0.0%           Copy & Duplicating Service         37.829         515         121         781         60         49.6%         54         44.6%         7         5.8%           Copyright Service         942         2.916         2         3,230         2         100.0%         0         0.0%         0         0.0%           Copyright Service         942         2.916         2         3,230         2         100.0%         0         0.0%         0         0.0%           Copyright Gene         6         4.876         1         3,508         1         100.0%         0         0.0%         0         0.0%           Cord Blood Storage         1.539         2.485         2         3,230         2         100.0%         0         0.0%         0         0.0%		19			3,965			0		0	
Coppersmiths         488         3,368         1         3,508         1         100.0%         0         0.0%         0			2,956	3	2,997	2		1			
Copyright Service         942         2.916         2         3.230         2         100.0%         0         0.0%         0	Coppersmiths		3,368	1		1		0		0	0.0%
Copywriting         6         4,876         1         3,508         1         100.0%         0         0.0%         0         0.0%           Cord Blood Storage         1,593         2,485         2         3,230         2         100.0%         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0<				121		60		54		,	
Cord Blood Storage         1,593         2,485         2         3,230         2         100.0%         0         0.0%         0         0.0%		942		2		2		0			
		6		1		1		0			
				1		1		0		· · · · · · · · · · · · · · · · · · ·	
				1		1		0		0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Corn Products	211	3,887	0	3,965	0	0.0%	0	0.0%	0	
Cornices - Building Corporate Awards	49	4,507 2,539	0	3,965 2,829	0	0.0%	0	0.0%	0	
Corporate Housing	2,076	2,305	8	2,387	8	100.0%	0	0.0%	0	
Corporate Travel	58	4,438	0	3,965	0	0.0%	0		0	
Corporation Supplies	828	3,003	1	3,508	1	100.0%	0	0.070	0	
Correspondence Schools Corrosion Control	<u>61,556</u> 525	348 3,319	339	384 3,965	305		29	<u>8.6%</u> 0.0%	5	1.5% 0.0%
Corrests & Girdles	1.045	2,823	7	2,485	0		1	14.3%	0	0.0%
Cosmetic & Toiletry Preparations - Manufacturers	1,612	2,472	7	2,485	4	57.1%	3	42.9%	0	0.0%
Cosmetic Sales	47,429	438	698	246	425	60.9%	260	37.2%	13	1.9%
Cosmetic Sales by Internet	9,867	1,194	229	511	140		80		9	3.9%
Cosmetic Sales by Mail	9,541	4,327	2	3,230 579	0 171	0.0%	1	50.0%	1	50.0% 2.6%
Cosmetics - Wholesale & Manufacturers Cosmetics & Perfumes - Retail	9,541 51,795	1,223	408	351	171		15	7.9%	35	2.6%
Costume Fabrics, Trim & Accessories	5,809	1,530	50	1,218	38		11		1	
Costumes - Masquerade & Theatrical	22,131	754	221	526	121	54.8%	64	29.0%	36	16.3%
Cotton	373	3,556	0	3,965	0	0.0%	0	0.0%	0	
Cotton Ginning Equipment & Supplies	157	4,040	1	3,508	0		1	100.0%	0	
Cotton Gins Cotton Goods - Wholesale & Manufacturers	228 450	3,854 3,428	0	3,965 3,965	0	0.0%	0	0.0%	0	
Cotton Goods - Wholesale & Manufacturers Cotton Goods Brokers	450	3,428 4,581	0	3,965	0		0	0.0%	0	
Cotton Picking Machinery	23	4,671	0	3,965	0	0.0%	0	0.0%	0	0.0%
Cottonseed Products	19	4,714	0	3,965	0	0.0%	0	0.0%	0	0.0%
Counterfeit Money Detection Devices	14		0	3,965	0	0.070	0	0.070	0	
Countertop - Fabrication	3,486	1,913	9 307	2,300	<u>8</u> 195	88.9%	97	11.1%	0	
Countertops Countertops - Concrete	106,631 637	210 3,190	307	415 3,230	195	63.5% 50.0%	9/	31.6% 50.0%	15	
Couplings	3	4,933	2	3,965	1	0.0%	1	0.0%	0	
Coupon Book Promotions	38,172	511	916	199	797	87.0%	106	11.6%	13	1.4%
Coupon Services	12,441	1,047	144	696	100	69.4%	38	26.4%	6	
Couriers	3,584	1,891	8	2,387	3	37.5%	3	37.5%	2	25.0%
Court Reporters	4,023	1,796	5	2,686	2	40.0%	3	60.0%	0	
Covers - Book, Catalog Covers - Protective	298 6,987	3,671 1,401	91	2,829 897	68	50.0% 74.7%	23	25.0%	1	2010 70
CPR Training & Certification	13,641	1,401	20	1,766	13	65.0%	23	35.0%	0	0.0%
Craft Galleries & Dealers	3,830	1,834	29	1,531	11		16		2	6.9%
Craft Instruction	3,958	1,808	6	2,589	5	83.3%	0		1	
Craft Supplies	30,452	607	299	426	200		94	31.4%	5	1.7%
Crane Service Cranes	8,016 2,655	1,313 2,117	6	2,589 2,997	4	66.7% 100.0%	2	<u>33.3%</u> 0.0%	0	0.070
Cranes - Accessories & Parts	2,655	3,810	3	3,965	3	0.0%	0		0	
Crankshaft Grinding	42	4,552	0	3,965	0		0	0.0%	0	
Crankshaft Manufacturers	55	4,457	0	3,965	0	0.0%	0	0.0%	0	
Crawfish Farms	342	3,612	0	3,965	0	0.0%	0	0.0%	0	
Credit - Debt Consolidation Services	69,784	308	339	384	139		147	43.4%	53	
Credit & Debt Counseling Credit Card - Merchant Services	271,887 47,929	73 435	500 675	306 250	341 622	68.2% 92.1%	120 46		39	
Credit Card Processing Service	260,601	433	2,138	230	1,898	88.8%	202	9.4%	38	
Credit Cards - Protection Service	91,526	233	840	87 213	723	86.1%	100	11.9%	17	2.0%
Credit Cards & Plans	269,679	74		13	8,822	97.3%	140	1.5%	106	
Credit Cards & Plans - Equipment & Supplies	77,418	286		183	989		48		7	0.7 70
Credit Repair Services - Advance Fee	114,201 85,104	194 258	729	240 418	299	41.0% 90.8%	340 21	46.6%	90	12.3% 2.3%
Credit Repair Services - No Advance Fee Credit Reporting Agencies	104,385	238		37	4,381		65		20	0.4%
Credit Services	180,952	123	1,116	172	970		108		38	
Credit Unions	192,324	114	1,872	102	1,743		122		7	0.4%
Cremation Services	37,070	526	43	1,306	40		1	2.3%	2	
Cremation Urns	1,686	2,448	5	2,686	5	100.0%	0	0.0%	0	0.070
Crematories Crime Scene/Trauma Clean Up	1,155 4,257	2,758	2	3,230 2,485	1	50.0% 71.4%	1	50.0% 14.3%	0	
Criminologists	31	4,603	0	3,965	0	0.0%	1	0.0%	1	0.0%
Crisis Intervention Service	390	3,525	4	2,829	2	50.0%	2	50.0%	0	0.0%
Cruises	32,877	575	917	198	775		135	14.7%	7	
Crushing & Pulverizing Equipment	257	3,767	0	3,965	0	0.0%	0	0.0%	0	
Crushing & Pulverizing Service Crutches	246	3,802	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Cryogenics	712		0	3,965	0		0		0	
Crystals - Industrial	41	4,558	3	2,997	2	66.7%	1	33.3%	0	0.0%
Culverts	245	3,806	0	3,965	0	0.0%	0	0.0%	0	0.0%
Cupolas	89	4,288	0	3,965	0	0.070	0	0.0%	0	
Currency Exchange	23,279	722	16		9	56.3%	7	43.8%	0	
Curtains - Wholesale & Manufacturers Cushions	<u>322</u> 1,772	3,638 2,420	10	2,485 2,233	3	42.9% 30.0%	3	42.9% 70.0%	1	14.3% 0.0%
Custom Brokers	3,081	2,420	10	2,233	9	69.2%	4	30.8%	0	
Custom Framing	4,595	1,688	12	2,115	9	75.0%	2	16.7%	1	8.3%
Custom Harvesting	23	4,671	0	3,965	0	0.0%	0	0.0%	0	0.0%
Custom Tile Painting	176	3,990	3	2,997	3	100.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Customs Consultant	1,030	2,839	9	2,300	1	11.1%	6	66.7%	2	22.2%
Cutlery Cutting & Slitting Service	83,959 121	263 4,173	86	927 3,965	74	86.0%	11	12.8% 0.0%	1	1.2%
Cylinder Heads - Auto & Motorcycle	310	3,656	2	3,230	1	50.0%	1	50.0%	0	
Cylinders - Air & Hydraulic	1,321	2,650	2	3,230	2	100.0%	0	010 /0	0	
Cylinders - Gas	316		9	2,300	7	77.8%	2	22.2%	0	
Cylinders - Hydrostatic Testing Cylinders - Rebuild & Repair	617	4,862 3,200	0	3,965 3,508	0	0.0%	0	0.0%	0	0.0%
Dairies	2,647	2,120	7	2,485	4	57.1%	3	42.9%	0	0.0%
Dairy Consultants	302	3,667	0	3,965	0	0.0%	0	0.0%	0	0.0%
Dairy Equipment & Supplies	623	3,199	1	3,508	0	0.0%	1	100.0%	0	
Dairy Equipment Repair	53 3.394	4,478	0	3,965	0	0.0%	0	0.0%	0	
Dairy Products - Wholesale Dance Apparel	2,568	1,932 2,143	32	2,387	21	37.5% 65.6%	5	62.5% 34.4%	0	
Dance Companies	18,009	853	129	747	70	54.3%	50		9	
Dancing Instruction	30,348	609	113	811	70	61.9%	34		9	8.0%
Dancing Supplies	3,305	1,960	26	1,605	13	50.0%	13	50.0%	0	
Darts & Dart Boards	430 17,084	3,454 883	2	3,230 795	97	50.0% 82.9%	1	<u>50.0%</u> 15.4%	0	
Data Communications Equipment & Systems Data Processing Equipment	573	3,260	11/	2,997	97	33.3%	18	66.7%	2	0.0%
Data Processing Equipment - Maintenance	319	3,644	2	3,230	0	0.0%	2	100.0%	0	
Data Processing Service	19,484	812	94	883	69	73.4%	19	20.2%	6	6.4%
Data Processing Supplies	241	3,817	0	3,965	0	0.0%	0	0.0%	0	
Data Recovery	1,372 10,671	2,618	9		4	44.4%	3	33.3%	2	
Data Systems - Consultants & Designers Dating Service	10,6/1 228,641	1,145	26 2,411	1,605	19 2,064	73.1% 85.6%	306	26.9% 12.7%	0	
Dating Service - Online	1,822	2,400	2,411	866	2,064	49.5%	45		41	
Day Care - Adults	12,744	1,037	10		5	50.0%	5	50.0%	0	
Day Spas	73,699	296	783	2,233 227	357	45.6%	258	33.0%	168	21.5%
Debris Box Service	197	3,918	2	3,230	2	100.0%	0		0	
Debt Relief Education Debt Relief Services	10 252,550	4,814	1,626	3,965 121	744	0.0%	0 484	0.0%	0	
Debt Relief Services	86,200	253	643	264	208	32.3%	373	29.8%	62	
Debt Relief Services (Non-compliant with FTC Rule)	63,095	340	269	456	126	46.8%	127	47.2%	16	
Debt Repayment Plan	5,075	1,630	58	1,132	51	87.9%	7	12.1%	0	
Decals	3,338	1,953	64		15	23.4%	47		2	3.1%
Deck - Repair Deck Builder	1,883	2,373	12	2,115	7	58.3% 39.4%	5	41.7%	0	
Deck Builder Deck Cleaning & Sealing	7,383	1,363 1,112	33	1,455 1,208	13	62.7%	10	48.5%	4	12.1%
Deck Cleaning and Waterproofing	2,521	2,150	8	2,387	32	37.5%	5	62.5%	0	
Decoration Contractors - Party, Convention	3,422	1,928	13		11	84.6%	2	15.4%	0	0.0%
Defense Contractors	1,187	2,723	1	3,508	1	100.0%	0	0.0%	0	
Degreasing Equipment & Supplies Dehumidifying Equipment	10 364		0	3,965 3,508	0	0.0%	0	0.0%	0	
Dehydrating Service	62		1	3,965	0	0.0%	1	0.0%	0	
Delicatessens	5,165	1,611	34	1,438	19	55.9%	14		1	2.9%
Delivery Service	79,914	279	1,611		1,420	88.1%	173	10.7%	18	
Demographic Research	56	4,450	0	3,965	0	0.0%	0	0.0%	0	
Demolition Contractors Demonstration Services	32,306	587 3.198	61	1,106 3,965	37	60.7%	20	32.8%	4	
Dental Equipment - Repair & Refinish	625 3,330	1,958	134	728	83	0.0%	51	0.0%	0	0.0%
Dental Equipment & Supplies	23,847	715	106		79	74.5%	26		1	0.9%
Dental Hygienists	4,715	1,670	49	1,230	33	67.3%	15	30.6%	1	
Dental Laboratories	107,858	208	1,090	176	846	77.6%	242	22.2%	2	0.2%
Dental Service Plans Dentist - Dental Implants	28,986 12,016	623 1,068	170	630 1,372	148	87.1% 92.1%	21	12.4%	1	0.6%
Dentist - Dental Implants Dentist - Dental Surgery	12,016	1,068	71		61	92.1% 85.9%	10		0	
Dentist - Orthodontist	34,698	557	147		106	72.1%	31		10	
Dentist - Periodontist	3,472	1,915	26	1,605	21	80.8%	5	19.2%	0	0.0%
Dentist - Prosthodontist	522	3,325	4	2,829	1	25.0%	3	75.0%	0	0.0%
Dentist - Sedation Dentist Information Bureaus	465	4,987 3,403	0	3,965 2,997	0	0.0%	0	0.0%	0	0.0%
Dentist Information Bureaus Dentistry - Children	465	3,403	62		52	33.3%	1		1	
Dentistry - Cosmetic	14,973	944	69	1,049	46	66.7%	21	30.4%	2	2.9%
Dentists	574,658	35	3,864	44	3,141	81.3%	694	18.0%	29	0.8%
Denturist	4,349		18		16	88.9%	2	11.1%	0	
Deodorants	246	3,802	0	3,965	0	0.0%	0	0.0%	0	0.0%
Deodorizing & Disinfecting Deodorizing Equipment	513	3,339 4,677	3	2,997 3,965	3	100.0%	0	0.0%	0	
Department Stores	87,687	246	8,473	15	8,394	99.1%	72	0.8%	7	0.1%
Design & Build Contractor	1,868	2,383	13	2,049	4	30.8%	8	61.5%	1	7.7%
Designers - Apparel	9,609	1,219	153	667	71	46.4%	79	51.6%	3	2.0%
Designers - Industrial	3,800	1,842	29	1,531	12	41.4%	13	44.8%	4	15.070
Desk Pads & Accessories Desktop Publishing	362 8,347	3,578 1,293	24	3,965 1,649	0	0.0%	0	0.0%	0	
Destination Management	6,347	4,197	24	3,965	0	0.0%	0		2	
Detective Agencies	5,247	1,596	14		7	50.0%	6		1	7.1%
Developmental Disability Services	3,531	1,898	2	3,230	2	100.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpis Not Settled	%	Cmpls Unable to Pursue	%
Diabetes Services & Supplies	10,895	1,134	175	621	75	42.9%	16	9.1%	84	
Dials Diamond Buyers	9,085	4,888 1,246	0	3,965 2,686	5	0.0%	0	0.0%	0	0.0%
Diamond Cutters	523	3,324	1	3,508	0	0.0%	1	100.0%	0	0.0%
Diamond Setters	181		0	3,965	0	0.0%	Ō		0	0.0%
Diamonds	24,092	713	63		49		13	2010/10	1	1.6%
Diamonds - Industrial	298 4,280	3,671 1,742	0	3,965 1,710	0	0.0%	0	0.0%	0	0.0%
Diaper Service Dictating Machines & Supplies	4,280		22		15	0.0%	/	31.8%	0	0.0%
Die Castings	1,028	2,841	1	3,508	1	100.0%	0	0.0%	0	0.0%
Die Cutting	472	3,388	2	3,230	0	0.0%	1	50.0%	1	50.0%
Die Cutting Equipment & Supplies	82		0	3,965	0	0.0%	0	0.0%	0	0.0%
Diecast Cars - Dealers Dietitians	252	3,789 2,747	2	3,230 2,829	1	50.0%	1	50.0%	0	0.0%
Differentials - Automobile	1,163	3,098	4	2,829	2	50.0% 25.0%	2	50.0% 75.0%	0	0.0%
Digital Media	2,950	2,044	13		6	46.2%	5	38.5%	2	15.4%
Dining Club Plans	2,063	2,311	163	645	159	97.5%	4	2.5%	0	0.0%
Dinner Theatres	1,430	2,586 1,446	13	2,049	7	53.8%	6	46.2%	0	0.0%
Disability Access Equipment Disabled Person Assistance	6,519 724	1,446 3,095	27	1,578 2,997	25	92.6% 66.7%	2	7.4%	0	0.0%
Disabled Person Assistance Disc Jockeys	58,929	3,095	277	2,997	164	59.2%	104			3.2%
Discotheques	22		0	3,965	104	0.0%	104	0.0%	0	
Discount Stores	108,317	207	1,474	132	1,276	86.6%	180	12.2%	18	1.2%
Dishwashing Compounds	29	4,615	0	3,965	0	0.0%	0	0.0%	0	0.0%
Dishwashing Machines - Dealers	99		3	2,997	2	66.7%	1	33.3%	0	0.0%
Dishwashing Machines - Service & Repair	291 30		2	3,230 3,965	1	50.0%	1	50.0%	0	0.0%
Dishwashing Machines - Supplies & Parts Disinfectants & Germicides	188		0	3,965	0	0.0%	0	0.0%	0	0.0%
Dispensary - Medical Marijuana	2,094	2,287	15	1,968	7	46.7%	7	46.7%	1	6.7%
Display Designers & Producers	14,643	958	11	2,175	5	45.5%	6	54.5%	0	0.0%
Display Fixtures & Materials	3,181	1,987	54	1,169	48	88.9%	5	9.3%	1	1.9%
Display Installation Service	661 298	3,157	7	2,485	2	28.6% 100.0%	5	71.4%	0	0.0%
Disposable Products Distillers	298	3,671 2,129	2	3,230 2,997	1	33.3%	0	33.3%	0	33.3%
Distributing Service - Circular, Sample	5,581	1,554	23	1,677	15	65.2%	6	26.1%	2	8.7%
Divers	708	3,116	2	3,230	2	100.0%	0	0.0%	0	0.0%
Divers Equipment & Supplies	7,301	1,373	37		25	67.6%	10		2	5.4%
Diving & Marine Services	546	3,285	25	2,686	3	60.0%	2	40.0%	0	0.0%
Diving Instruction Divorce Assistance	3,334 5,107	1,954 1,620	25	1,626	26	<u>68.0%</u> 54.2%	17	32.0%	0	0.0%
DNA Testing	9,082	1,020	40	960	79	97.5%	2	2.5%	0	0.0%
Dock Builders	5,509	1,559	14	2,009	5	35.7%	9	64.3%	0	0.0%
Dock Covers	44		0	3,965	0	0.0%	0	0.0%	0	0.0%
Docks	3,437 4,875	1,924	15	1,968 1,493	10	66.7% 19.4%	5	33.3%	0	0.0%
Document Imaging & Scanning Service Dog Breeders	4,875	1,647 177	406		255	62.8%	131		20	
Dog Daycare	1,973	2,341	11	2,175	6	54.5%	5	45.5%	0	0.0%
Doll Clothing & Accessories	698	3,124	5	2,686	3	60.0%	2	40.0%	0	0.0%
Doll Houses & Accessories	972	2,884 4,353	15	1,968	7	46.7%	8	53.3%	0	0.0%
Doll Manufacturers Equipment & Supplies Dolls - Collectors	73	4,353	14	3,965	0	0.0%	0	0.0%	0	0.0%
Dolls - Collectors Dolls - Repairing	166		14	2,009	9	100.0%	4		1	0.0%
Dolls - Retail	5,175		37	1,389	32		5	13.5%	0	
Dolls - Wholesale & Manufacturers	1,915	2,363	14	2,009	12	85.7%	2	14.3%	0	0.0%
Dome Structures	26	4,639	0	3,965	0	0.0%	0	0.0%	0	0.0%
Domestic Abuse Services	206		2	3,230	2	100.0%	0	0.0%	0	0.0%
Door & Gate Operating Devices Door Closers & Checks	10,522	1,156 4,079	41		26	63.4% 0.0%	12	29.3% 0.0%		7.3%
Door Closers & Checks - Repairing	473	3,385	1	3,508	0	0.0%	1	100.0%	0	0.0%
Door Frames	638	3,189	0	3,965	0	0.0%	0	0.0%	0	0.0%
Door Manufacturer - High Performance	375		3	2,997	3	100.0%	0	0.0%	0	0.0%
Doors Doors - Cellar/Basement/Bilco	64,776 188	327 3,942	255	475 3,965	157	61.6% 0.0%	92	36.1%	6	2.4%
Doors - Commercial	457	3,418	0	3,965	0	0.0%	0	0.0%	0	0.0%
Doors - Industrial	4	4,914	0	3,965	0	0.0%	0		0	0.0%
Doors - Installation	7,472	1,354	36		18		15		3	8.3%
Doors - Patio	106	4,231	2	3,230	2	100.0%	0	0.0%	0	0.0%
Doors - Repair Doors - Rolling	40,394	496 4,768	151	674 3,965	106	70.2%	42	27.8%	3	2.0%
Doors - Rolling Door-to-Door Freezer Food Sales	464	3,406	2	3,965	0	0.0%	1	50.0%	1	50.0%
Door-to-Door Sales - Cleaning Supplies	4,679	1,673	31	1,493	23	74.2%	7	22.6%	1	3.2%
Door-to-Door Sales - Cosmetics	1,521	2,536	1	3,508	1	100.0%	0	0.0%	0	0.0%
Door-to-Door Sales - Magazines	35,726	543	1,583	124	616	38.9%	811		156	9.9%
Door-to-Door Sales - Meat	7,493	1,352	98	860	41	41.8%	48	49.0%	9	9.2%
Door-to-Door Sales - Photography Doughnut Machines & Supplies	421	3,475	/	2,485	4	57.1% 0.0%	2	28.6%	1	14.3%
Doughnut Machines & Supplies Doughnuts	2,163	2,267	16		9	56.3%	7	43.8%	0	0.0%
Dowels	2,205	4,832	10		0	0.0%	,	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Drafting Equipment & Supplies	795	3,029	3	2,997	3	100.0%	0	0.0%	0	0.0%
Drafting Services Drainage Contractors	7,526 11,972	1,350 1,073	26	2,387 1,605	5	62.5% 46.2%	3	37.5% 50.0%	0	0.0%
Drama/Acting Instruction	3,447	1,921	3	2,997	3	100.0%	0	0.0%	0	0.0%
Draperies - Wholesale & Manufacturers	213	3,882	0	3,965	0	0.0%	0		0	0.0%
Draperies & Curtains - Retail & Custom	33,472	568	119	786	91	76.5%	25	211070	3	2.5%
Drapery & Curtain Cleaners	2,904	2,055 4,185	12	2,115 3,230	9	75.0%	2	16.7%	1	8.3% 100.0%
Drapery & Curtain Fabric - Wholesale & Manufacturers Drapery & Curtain Fabrics - Retail	118 1,390	4,185		2,686	0	0.0%	2	0.0%	2	0.0%
Drapery & Curtain Fixtures	537	3,297	3	2,997	3	100.0%	0	0.0%	0	0.0%
Drapery Installation Service	1,873	2,380	3	2,997	1	33.3%	2	66.7%	0	0.0%
Drapery Trimmings	114	4,197	0	3,965	0	0.0%	0	0.0%	0	0.0%
Drawing Materials	1,478 803	2,557 3,020	16	1,909	7	43.8%	9	56.3%	0	0.0%
Dredging Dress Forms - Wholesale & Manufacturers	58	4,438	1	3,508	1	0.0%	1	100.0% 50.0%	0	0.0%
Dress Trimmings	87	4,294	3	2,997	1	33.3%	2	66.7%	0	0.0%
Dresses - Wholesale & Manufacturers	1,876	2,376	48	1,241	15	31.3%	23	47.9%	10	
Dressmakers	6,786	1,419	184	597	107	58.2%	76	41.3%	1	0.5%
Dressmakers Supplies	2	4,956	0	3,965	0	0.0%	0	0.0%	0	0.0%
Dressmaking Schools	267	3,753	2	3,230	0	0.0%	2	<u>100.0%</u> 0.0%	0	0.0%
Drill Presses Drilling - Gas Well	1,427	4,888 2,591	0	3,965	0	0.0%	0	0.0%	0	0.0%
Drilling - Geothermal	62	4,415	0	3,965	0	0.0%	0	0.0%	0	0.0%
Drilling - Oil Well	2,909	2,053	4	2,829	1	25.0%	1	25.0%	2	50.0%
Drilling & Boring Contractors	13,857	992	14		9	64.3%	5	35.7%	0	0.0%
Drilling & Boring Equipment & Supplies Drills	1,543	2,518	2	3,230	2	100.0%	0	0.0%	0	0.0%
Drive Shafts	229 1,909	3,852	2	3,230	1	100.0%	1	50.0%	0	0.0%
Drivers Education	4,477	2,365	25	3,508 1,626	18	72.0%	5	20.0%	2	8.0%
Driveway Installation, Paving & Repair	2,258	2,234	60	1,115	17	28.3%	36	60.0%	7	11.7%
Driving Instruction	84,830	260	320	402	232	72.5%	72		16	
Driving Proficiency Test Service	13,634	1,003	59	1,121	43	72.9%	16		0	0.0%
Driving Training Equipment	2,171	2,261 4,780	17	1,874 3,965	17	100.0%	0	0.0%	0	0.0%
Drop Cloths Drug & Alcohol Screening & Testing	13 14,483	4,780	44		36	0.0%	7	0.0%	1	0.0%
Drug Abuse & Addiction - Info & Treatment	41,511	480	60		44	73.3%	14		2	3.3%
Drug Brokers	1,348	2,630	13		2	15.4%	8	61.5%	3	23.1%
Drug Discovery Provider	78	4,339	0	3,965	0	0.0%	0	0.0%	0	0.0%
Drug Manufacturers	1,034	2,833	4	2,829	3	75.0%	1	25.0%	0	0.0%
Druggists - Wholesale Dry Cleaners	415 140,460	3,482 162	0 3,077	3,965 57	0	0.0%	0 1,421	0.0%	77	0.0%
Dry Cleaners - Equipment - Wholesales	539	3,295	3,077	2,997	1,579	100.0%	1,421	0.0%	//	0.0%
Dry Cleaners - Mobile	253	3,783	34	1,438	18	52.9%	15	44.1%	1	2.9%
Dry Cleaners - Self Service	2,646	2,121	93	889	37	39.8%	56	60.2%	0	0.0%
Dry Erase Boards	253	3,783	0	3,965	0	0.0%	0	0.0%	0	0.0%
Dry Goods - Retail	1,257	2,683	15		7	46.7%	8	53.3%	0	0.0%
Dry Ice Dryer Vent Cleaning	487 4,854	3,373 1,653	13	3,965 2,049	0	0.0%	0	0.0%	0	0.0%
Dryers - Hand	1,757	2,425	0	3,965	0	0.0%	0	01.3%	0	0.0%
Drying Equipment - Industrial	275	2,425 3,739	1	3,508	0	0.0%	1	100.0%	0	0.0%
Drying Service	226	3,859	3	2,997	0	0.0%	3	100.0%	0	0.0%
Drywall - Inspectors	99	4,254	0	3,965	0	0.0%	0	0.0 /0	0	0.0%
Drywall Contractors Drywall Contractors Equipment & Supplies	121,831	184 2,085	115	805 3,230	63	54.8% 100.0%	48	41.7%	4	3.5%
Drywall Contractors Equipment & Supplies Drywall Taping and Texturing	135	4,109	2	3,230	2	100.0%	0	0.0%	0	0.0%
Drywall Toxic - Inspection	89	4,288	0	3,965	0	0.0%	0	0.0%	0	0.0%
Duct & Duct Fittings	1,166	2,744	6	2,589	1	16.7%	4	00.7 %	1	16.7%
Duct Cleaning	81,957	267	206	558	129	62.6%	60	25.170	17	
Dumbwaiters	64 594	4,407	0	3,965	0	0.0%	0	0.0%	0	0.0%
Dumpster Services Dune Buggies	931	3,231 2,925	9	2,300	/	77.8%	2	22.2%	0	0.0%
Duplicating Machines & Supplies	320	3,641	0	3,965	0	0.0%	0	0.0%	0	0.0%
Dust Collecting Systems	485	3,375	0	3,965	0	0.0%	0	0.0%	0	0.0%
Dust Control Materials	102	4,244	1	3,508	1	100.0%	0	0.0%	0	0.0%
Dusters & Dusting Cloths	7	4,862	0	3,965	0	0.0%	0	0.0%	0	010 70
Duty Free Shops DVD & CD Player Repair	141	4,094 4,888	0	3,965	0	0.0%	0	0.0%	0	0.0%
DVD & CD Player Repair DVD sales & service	7,161	1,387	145	5,965	26	17.9%	101		18	
Dyers	236	3,838	0	3,965	0	0.0%	0	0.0%	0	0.0%
Dyers - Industrial	5	4,888	0	3,965	0	0.0%	0	0.0%	0	0.0%
Dyers - Wholesale	43	4,547	0	3,965	0	0.0%	0	0.0%	0	0.0%
Dyes & Dyestuff	306 54	3,661 4,473	2	3,230	1	50.0% 0.0%	1	<u>50.0%</u> 0.0%	0	0.0%
Dynamometers Ear & Body Piercing	3,596	4,473	17	3,965 1,874	10	0.0% 58.8%		0.0%	0	0.0%
Earthworms	757	3,057	1	3,508	10	100.0%	0	0.0%	0	0.0%
Easels - Wholesale & Manufacturers	127	4,149	0	3,965	0	0.0%	0	0.0%	0	0.0%
E-Books	524	3,321	9	2,300	6	66.7%	3	33.3%	0	0.0%
e-cigarette flavoring	1,352	2,627	4	2,829	4	100.0%	0	0.0%	0	0.0%

Same barrent Operation         100	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Concerned Arroys         1.00         .00	e-cigarettes	25,976	677	285	439	243	85.3%	34			
billob organization         1.48         1.08         1.00 </td <td></td> <td></td> <td></td> <td>2</td> <td></td> <td>12</td> <td></td> <td>1</td> <td></td> <td></td> <td></td>				2		12		1			
Statistic Construm         Statistic Constatistic Constatistic Construm         Statistic Constru								5		5	
Galactical Stratute         jab 20	Educational Consultants			642		561		60		21	
SAL         Open Control         Open Control <thopen control<="" th="">         Open Control</thopen>	Educational Materials - Home Schooling		3,821			5	50.0%	3		2	
SAL         Open Control         Open Control <thopen control<="" th="">         Open Control</thopen>			889	66	1,067			18		2	3.0%
Tank Look         10         4.11         6         100         0         100         0         100         0         100         0         100         0		42	4,552	2		0	0.0%	1		1	50.0%
Back Second         110         4.100         120         1.200         0         6.00         0.000         0.				0		0	0.0%	0		0	
Cateron         Abel         Loss         Loss <thloss< th="">         Loss         Loss         &lt;</thloss<>	Elastic Stockings			4	2,829	0	0.0%	4		0	0.0%
Story Biol         Jong Biol         <				25		18		7		0	
Boots Generation         142         150         150         4500         1500				15		6		7		3	
Looms And Management         Looms A         Loops A <thloops a<="" th=""> <thloops a<="" th=""></thloops></thloops>				0		4 021	25.0%				
Factor Anguland. Social Asyatic         PAD         Toto Anguland. Social Asyatic         PAD         PAD        PAD         PAD        <						4,021		7			
Stort: Source Add		24,323	709			133		40		5	2.8%
Biblit Conjugant & Supples - Probability         9.13         1.26         1.2 <th1.2< th="">         1.2         1.2</th1.2<>			3,745	0	3,965	0	0.0%	0		0	0.0%
Exact: Source         4.12         1.73         7.2         1.74         7.8										8	
Eucle indigingent - Winderse & Manufacturen         1.468         1.472         3         2.927         1.00.55         0         0.05         0         0.05           Exerce Manufacturen         1.03         0.267         4.2         1.23.55         2         6.45.75         0         0.05         0         0.05           Exerce Manufacturen         1.03         0.267         4.2         0.158         2.627         1.23.55         2         6.45.75         1         0.750         0         0.05 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>0</td> <td></td>										0	
Encor Contraction         178         1.08         6         2.12         3         2.53         5         6.59	Electric Heating Elements		1,/33	21	1,/30	20				1	
Linit: Nume Caronis. Vibiasion Manufacturan         47         3.3         3         7         6.73         5.7           Linit: Nume Caronis. Numerical Namedia         11.0         1.05<	Electric Instruments			8		3		5			
Entric Monn- Decera Regarging         11,325         1.076         4.2         1.136         2.6         1.137         1.137         1.137         1.138         1	Electric Motor Controls - Wholesale & Manufacturers	470	3,395	3	2,997	1	33.3%		66.7%		0.0%
Elect. Mont - Supplies A Parts         3,200         1,900         1,900         1,255         0         0,415         11         2,765         0         0,054           Direct. Mont Lucason         1,222         2,708         0         2,507         0         0,058         0         0,058         0         0,056         0	Electric Motors - Dealers & Repairing	11,935	1,076	42	1,318	26	61.9%	13	31.0%	3	7.1%
Inter. Rest         (math dec)         (math				4		2		2		0	
Intert enger une Construction         100         4.231         6         3.661         0.65         0.65         0.65         0.65           Detrict Society         1.120         2.728         0         2.625         0         0.755         0.655         0.655         0.655         <				19		8		11		0	
linkit Scorbin         1221         2,708         6         2,807         6         100,75			4,200	0		0		0		0	
Itents Subband         1.166         2.278         0         3.696         0.0%         0         0.0%	Electric Scooters			8	2,387	8	100.0%	0		0	
Rentre Vindies         2,066         2,081         2         2,115         S         4,178         7         58,38         0         0,09           Rentre Vindies         Mail         4,513         4         2,242         4         1,005         0         0,05 <th< td=""><td>Electric Supplies - Manufacturers</td><td></td><td>2,462</td><td>9</td><td></td><td>3</td><td>33.3%</td><td>6</td><td>66.7%</td><td>0</td><td></td></th<>	Electric Supplies - Manufacturers		2,462	9		3	33.3%	6	66.7%	0	
Excite visue Charge Station         48         4,513         4         2,228         4         100,95         0         0,95         0         0,95           Excitual Distange Stational Support         2,092         2,28         1         2,255         3         2,05         3         0,05         0         0,05           Excitual Distange Stational Support         2,092         2,288         1         2,455         1         1,455         0         0,05           Excitual Distange Stational Support         1,456         1,16         1,097         1         6,644         328         2,16         1         0,055           Excitual Distange Stational Support         1,265         1,16         1,17         1,16         1,17         1         6,644         328         2,15         0         0         0,055         2,05         1         2,05         1         0,25         0         0         0,05         0         0,05         0         0,05         0         0,05         0         0,05         0         0,05         0         0,05         0         0,05         0         0,05         0         0,05         0         0,05         0         0,05         0         0,05	Electric Switchboards			0		0		0			
Electropic Duckinge Muchines         268         3.727         4         2.289         1         25.0%         3         7.0%         0         0.0%           Electropic Superson         3.721         2         3.263         0         0.0%         0				12		5		7			
Electrical Discharge Machinon         256         3.727         0         3.965         0         0.0%         0 <td>Electrical Discharge Machines &amp; Supplies</td> <td></td> <td></td> <td>4</td> <td></td> <td>4</td> <td>25.0%</td> <td>3</td> <td></td> <td></td> <td></td>	Electrical Discharge Machines & Supplies			4		4	25.0%	3			
Bitch 2007         2,289         7         2,285         6         8,578         1         1,438         0         0,058           Bitch 2007         2,285         1,660         1,60				0		0		0			
Itertical Power Systems Matterance         3,221         1,860         16         1,903         8         50,0%         7         4,38%         1         6,38%           Entrocams         936,296         18         1,142         1/0         793         66,45%         205         235         236         205           Entrocams         10         66,45%         25         24,45%         0         0.0%         0 <td></td> <td></td> <td></td> <td>7</td> <td></td> <td>6</td> <td></td> <td>1</td> <td></td> <td>0</td> <td></td>				7		6		1		0	
Electronic         12,524         1.045         1.255         1.3         68.4%         6         3.1.6%         0.0%           Electronics         3.35         4.575         0         3.965         0         0.0%         0	Electrical Power Systems Maintenance	3,721	1,860		1,909	8	50.0%	7		1	
Electory instruction         138         4.75         0         3,965         0         0.0%         0         0.0%         0         0.0%           Electory instruct & Supplies - Convict & Repair         153         4.32         3.50         0.0%				-/		793					
Electroyis         7,350         1,366         17         1,874         12         70,6%         S         29,4%         0         0,0%           Electronic Equipment & Supplies         5ervice A Repair         72,574         28         1,578         10         1,540         62,0%         24         15,7%         44         2,3%           Electronic Equipment & Supplies         5ervice A Repair         178,660         114         440         30         62,0%         24         15,7%         44         2,3%           Electronic Equipment & Supplies         5ervice A Repair         4,331         1,717         100         1,049         43,3%         22         33,3%         16         2,3%           Electronic Mail Service         4,331         1,716         131         743         20         15,3%         111         48,7%         0         0,0%           Electronic Mail Service         1,528         2,57         16         1,099         9         5,5%         6         37,5%         10         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0% <td>Electricians - Commercial</td> <td></td> <td></td> <td>19</td> <td></td> <td>13</td> <td></td> <td>0</td> <td></td> <td></td> <td></td>	Electricians - Commercial			19		13		0			
Electronic Supplies         0         0.0%         1         100.0%         0         0.0%           Electronic Equipment & Supplies - Service & Repair         72,574         248         1,878         101         1,540         62,0%         294         1,57%         44         2,3%           Electronic Equipment & Supplies - Noeshe & Mandacturers         2,113         660         1,610         1,728         62,51%         625         4,5%         7         6,4%           Electronic Equipment & Supplies - Noeshe & Mandacturers         4,333         1,121         1,00         1,00         1,04%         1,04,4%<				17		12		-			
Electronic Equipment & Supplies - Dealers         178.669         124         4.806         74         4.222         88.5%         455         9.5%         9.7%           Electronic Equipment & Supplies - Molesale & Manufacturers         44.911         1.171         69         1.091         30         43.5%         23         33.3%         16         22.7%           Electronic Hais Evolution         4.921         1.171         69         1.091         30         43.5%         23         33.3%         16         22.7%           Electronic Hais Evolution         1.272         2.279         8         2.287         8         10.096         0         0.05%         0	Electrolysis Equipment & Supplies	163	4,023	1	3,508	0	0.0%	1			0.0%
Electronic Equipment & Supplies - Wholesale & Manufacturers         25,131         953         1,177         693         1,177         693         1,177         693         1,172         95,1%5         822         4,359         121         0,4%5         0.23         0,3%5         123         0,33,3%         16         0,2%5           Electronic Neurosci         1,320         1,526         1,275         131         7,43         20         15,5%         111         64,7%         0.0%5           Electronic Neurosci         1,320         2,522         16         1,000         9         56,5%         0         0.20%         0         0.0%5           Electronic Neurosci         1,327         4,242         0         2,525         0         0.0%5         0         0.0%6         0.0%5           Electronics Selectronics Select	Electronic Equipment & Suppliers - Service & Repair	72,574									
Electronic Instruments         4,301         1,712         69         1,049         30         43,5%         23         33,3%         16         23.2%           Electronic Misservice         4,393         1,716         13         743         20         15,3%         111         84,7%         0         0.0%           Electronic Moute Waste Management & E Waste Services         1,874         2,377         8         2,367         8         10,0%         0         0,0%         0<			124							99	
Electronic Mail Service         4.33         1.716         1.31         743         2.0         1.5.3%         1.11         84.7%         0         0.0%           Electronic Product Waste Management & Waste Services         1.578         2,277         8         2,387         8         100.0%         0         0.0% <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>/</td> <td></td>										/	
Electronic Power Supplies         1,528         2,527         16         1,009         9         56.3%         6         37.5%         1         6.3%           Electronic Power Wate Management & E Waste Services         3,270         1,973         4         2,287         8         10,00%         0         0,0%							131370				
Electronic Testina Equipment         3.20         1.973         4         2.829         3         75.0%         1         2.5%         0         0.0%         0 </td <td>Electronic Power Supplies</td> <td>1,528</td> <td>2,527</td> <td></td> <td>1,909</td> <td>9</td> <td></td> <td>6</td> <td>37.5%</td> <td>1</td> <td>6.3%</td>	Electronic Power Supplies	1,528	2,527		1,909	9		6	37.5%	1	6.3%
Electronics - Educational Kits         0         0.0%         0         0.0%         0         0.0%         0         0.0%           Electronics - SecarA & Development         4,260         1,746         36         1,408         31         86,1%         5         13,9%         0         0,0%           Electronics Exercise Second S			2,379	8		8	100.0%	0		0	
Electronics Research & Development         9         4,260         1,746         36         1,408         31         86,1%         5         13,9%         0         0.0%           Electrostic Pathining         83 yolls         3,965         0         0.0%         0         0.0%         0         0.0%           Electrostic Pathining         1,289         2,669         2         3,230         1         50,0%         1         50,0%         0         0.0%           Elevator Installation         1,170         2,741         2         3,230         1         50,0%         1         50,0%         0         0.0%           Elevator Installation         1,170         2,741         2         3,230         1         50,0%         1         50,0%         0         0.0%           Elevators - Sales & Service         123         4,163         1         35,56         0         0.0%         0         0.0%         0         0.0%           Elevator - Sales & Service         30         4,608         0         3,965         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0% <td></td> <td></td> <td></td> <td>4</td> <td></td> <td>3</td> <td></td> <td>1</td> <td></td> <td>0</td> <td></td>				4		3		1		0	
Electrostic Paintina         89         4.288         0         3.965         0         0.0%         0			4,347	0	3,965	21		0			
Electroype Equipment & Supplies       142       4,091       8       2,387       2       25,0%       0       0.0%       6       75,0%         Elevator Installation       1,170       2,741       2       3,230       1       50,0%       1       50,0%       0       0,0%         Elevators - Sates & Service       11,276       2,741       2       3,230       1       50,0%       1       100,0%       0       0,0%         Elevators - Sates & Service       132       4,163       1       3,508       0       0,0%       1       100,0%       0       0,0%         Elevators - States & Service       130       4,608       0       3,965       0       0,0%       0       0,0%       0       0,0%         Evators - States & Service       295       7       2,485       3       42,9%       3       42,9%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0				30		0		0			
Elevator Consultants       1,289       2,669       2       3,230       1       50.0%       1       50.0%       0       0.0%         Elevator stallation       1,170       2,741       2       3,230       1       50.0%       1       50.0%       0       0.0%         Elevators - Parts       123       4,163       1       3,508       0       0.0%       1       100.0%       0       0.0%         Elevators - Testing Services       30       4,608       0       3,965       0       0.0%       0       0.0%       0       0.0%         Elvators - Testing Services       30       4,608       0       3,965       0       0.0%       0       0.0%       0       0.0%         E-Mail Service Provider       2,84       3,713       8       2,387       6       7.0%       2       2.50%       0       0.0%         Embalserice Provider       2,841       1,318       3,505       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%				8		2		0			
Elevators - Parts       123       4,163       1       3,508       0       0,0%       1       100,0%       0       0.0%         Elevators - Testing Services       30       4,608       0       3,965       0       0.0%       0       0.0%       0       0.0%         Evators - Sales & Services       30       4,608       0       3,965       0       0.0%       0       0.0%       0       0.0%         E-Mail Marketing       964       2,895       7       2,485       3       42,9%       3       42,9%       1       14,3%         Email Service Provider       284       3,713       8       2,387       6       75,0%       2       25,0%       0       0.0%         Embiens       127       4,149       0       3,965       0       0.0%       0       0.0%       100.0%         Embosing Equipment & Supplies       76       4,345       0       3,965       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0% <td< td=""><td>Elevator Consultants</td><td>1,289</td><td>2,669</td><td>2</td><td>3,230</td><td>1</td><td>50.0%</td><td>1</td><td>50.0%</td><td></td><td>0.0%</td></td<>	Elevator Consultants	1,289	2,669	2	3,230	1	50.0%	1	50.0%		0.0%
Elevators - Sales & Service       17,562       671       42       1,318       30       71,4%       12       28,6%       0       0.0%         Elevators - Testing Services       30       4,608       0       3,965       0       0.0%       0				2		1		1			
Elevators - Testing Services       30       4,608       0       3,965       0       0.0%       00				1		0		12		0	
E-Mail Marketing       964       2,895       7       2,485       3       42,9%       3       42,9%       1       14,39%         Email Service Provider       284       3,713       8       2,387       6       75,0%       2       25,0%       0       0,0%         Enbalmers       127       4,149       0       3,965       0       0,0%       0       <	Elevators - Jales & Service			42	3,965	0		0		9	0.0%
Emblems         127         4,149         0         3,655         0         0.0%         0         0.0%         0         0.0%           Emblems         978         2,881         1         3,508         0         0.0%         0         0.0%         1         100.0%           Embossing         76         4,345         0         3,965         0         0.0%         0         0.0%         0         0.0%         0         0.0%           Embossing Equipment & Supplies         16         4,745         1         3,508         1         100.0%         0         0.0%         0	E-Mail Marketing	964		7		3		3		1	
Embens         978         2,881         1         3,508         0         0,0%         0         0.0%         1         100.0%           Embossing Equipment & Supplies         76         4,345         0         3,965         0         0.0%	Email Service Provider			8		6		2		0	
Embossing         76         4,345         0         3,655         0         0.0% </td <td>Embalmers</td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>	Embalmers			0		0		0		0	
Embosing Equipment & Supplies       16       4,745       1       3,508       1       100.0%       0       0.0%       0       0.0%         Embroidering Machines       1,300       2,663       30       1,508       2       83.3%       5       16,7%       0       0.0%         Embroidering Machines       270       3,747       5       2,686       2       40.0%       3       60.0%       0       0.0%         Embroidery Design Punching       302       3,667       2       3,230       0       0.0%       2       100.0%       0       0.0%         Embroidery Design Punching       302       3,667       2       3,230       0       0.0%       2       100.0%       0       0.0%         Embroidery Design Punching       1,252       2,688       4       2,829       3       75.0%       1       25.0%       0       0.0%         Embergency Disaster Preparedness Equipment & Supplies       1,252       2,688       4       2,829       3       75.0%       1       25.0%       0       0.0%         Emergency Disaster Preparedness Equipment & Supplies       1,504       2,746       5       2,686       0       0.0%       5       10.0.0%				1		0		0		1	
Embroideries - Uniform         1,300         2,663         300         1,508         25         83,3%         5         16,7%         0         0,0%           Embroidering Machines         270         3,747         5         2,666         2         40,0%         3         60,0%         0         0,0%           Embroidering Machines         270         3,747         5         2,666         2         40,0%         3         60,0%         0         0,0%           Embroidery Design Punching         26,977         651         108         829         62         57,4%         41         38,0%         0         0,0%           Embroidery Design Punching         302         3,667         2         3,230         0         0,0%         2         100,0%         0         0,0%           Embroidery Disaster Preparedness Equipment & Supplies         1,252         2,688         4         2,829         3         75,0%         1         25,0%         0         0,0%           Emergency Response Systems - Personal         7,50         3,068         4         2,829         3         75,0%         1         25,0%         0         0,0%         5         100,0%         0         0,0%         5 <td></td> <td></td> <td></td> <td>1</td> <td></td> <td>1</td> <td></td> <td>0</td> <td></td> <td></td> <td></td>				1		1		0			
Embroidering Machines         270         3,747         5         2,686         2         40.0%         3         60.0%         0         0.0%           Embroidery Design Punching         26,977         651         108         829         62         57,4%         41         38,0%         0         0.0%           Embroidery Design Punching         302         3,667         2         3,230         0         0.0%         2         100.0%         0         0.0%           Embroidery Design Punching         1,252         2,688         4         2,829         3         75.0%         1         25.0%         0         0.0%           Emergency Disaster Preparedness Equipment & Supplies         1,252         2,688         4         2,829         3         75.0%         1         25.0%         0         0.0%           Emergency Disaster Preparedness Equipment & Supplies         750         3,068         4         2,829         3         75.0%         1         25.0%         0         0.0%           Emergency Disater Preparedness Equipment & Supplies         1,504         2,546         5         2,686         0         0.0%         5         100.0%         0         0.0%         0         0.0%         0<	Embroideries - Uniform			30		25		5		0	
Embroidery Design Punching         302         3.667         2         3.230         0         0.0%         2         100.0%         0         0.0%           Embroidery Supples         1,252         2,688         4         2,829         3         75.0%         1         25.0%         0         0.0%           Emergency Disaster Preparedness Equipment & Supplies         9,669         1,216         173         627         43         24,9%         27         15.6%         0         0.0%           Emergency Response Systems - Personal         750         3,068         4         2,829         3         75.0%         1         25.0%         0         0.0%           Emergency Response Systems - Personal         750         3,068         4         2,829         3         75.0%         1         25.0%         0         0.0%           Emergency Shelters         1,504         2,546         5         2,686         0         0.0%         5         100.0%         0         0.0%           Employee Assistance Programs         966         2,891         2         3,230         0         0.0%         2         100.0%         0         0.0%           Employment Agencies         11,371         1,	Embroidering Machines	270	3,747	5	2,686	2	40.0%	3	60.0%		0.0%
Embroidery Supplies         1,252         2,688         4         2,89         3         75.0%         1         25.0%         0         0.0%           Emergency Disaster Preparedness Equipment & Supplies         9,669         1,216         173         627         43         24,9%         27         15.6%         0         0.9%         5%           Emergency Disaster Preparedness Equipment & Supplies         750         3.068         4         2,829         3         75.0%         1         25.0%         0         0.0%           Emergency Shelters         1,504         2,546         5         2,686         0         0.0%         5         100.0%         0         0.0%           Employee Assistance Programs         966         2,891         2,320         0         0.0%         2         100.0%         0         0.0%           Employee Benefit Plans         11,371         1,106         119         786         114         95.8%         4         3.4%         1         0.8%           Employment Assistance Programs         307,182         64         446         329         310         69.5%         117         26.2%         19         8.3%	Embroidery	26,977		108		62		41			
Emergency Disaster Preparedness Equipment & Supplies         9,669         1,216         173         627         43         24,9%         27         15,6%         103         59.5%           Emergency Response Systems - Personal         750         3,068         4         2,829         3         75.0%         1         25.0%         0         0.0%           Emergency Response Systems - Personal         1,504         2,546         5         2,686         0         0.0%         5         100.0%         0         0.0%           Emergency Shelters         966         2,891         2         3,230         0         0.0%         5         100.0%         0         0.0%           Employee Assistance Programs         966         2,891         2         3,230         0         0.0%         2         100.0%         0         0.0%           Employee Benefit Plans         11.371         1,106         119         786         114         95.8%         4         3,4%         1         0.8%           Employment Agencies         307,182         64         446         329         310         65.5%         117         26.2%         19         4.3%		302	3,667	2	3,230	0	0.0%	2	100.0%		0.0%
Emergency Response Systems - Personal         750         3.068         4         2.829         3         75.0%         1         25.0%         0         0.0%           Emergency Response Systems - Personal         1,504         2,546         5         2,686         0         0.0%         5         100.0%         0         0.0%           Emergency Shelters         966         2,891         2         3,230         0         0.0%         2         100.0%         0         0.0%           Employee Assistance Programs         966         2,891         2         3,230         0         0.0%         2         100.0%         0         0.0%           Employee Benefit Plans         11,371         1,106         119         786         114         95.8%         4         3.4%         1         0.8%           Employment Agencies         307,182         64         446         329         310         69.5%         117         26.2%         19         4.3%				4		43		27			
Emergency Shelters         1,504         2,546         5         2,686         0         0.0%         5         100.0%         0         0.0%           Employee Assistance Programs         966         2,891         2         3,230         0         0.0%         2         100.0%         0         0.0%           Employee Benefit Plans         11,371         1,106         119         786         114         95.8%         4         3.4%         1         0.8%           Employment Agencies         307,182         64         446         329         310         69.5%         117         26.2%         19         4.3%	Emergency Response Systems - Personal	750		4	2,829	3		1	25.0%		0.0%
Employee Assistance Programs         966         2,891         2         3,230         0         0.0%         2         100.0%         0         0.0%           Employee Assistance Programs         11.371         1,106         119         786         114         95.8%         4         3.4%         0         0.0%           Employment Agencies         307,182         64         446         329         310         69.5%         117         26.2%         19         4.3%	Emergency Shelters	1,504	2,546	5	2,686	0	0.0%	5	100.0%		0.0%
Employment Agencies         307,182         64         446         329         310         69.5%         117         26.2%         19         4.3%	Employee Assistance Programs			2		0		2			
	Employment Agencies Employment Contractors - Temporary Help	307,182	64 544	446	329	310		11/	26.2%	19	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Employment Counseling	5,297	1,590	5	2,686	4	80.0%	1	20.0%	0	0.0%
Employment Service Employment Service - Administrative Assistant	33,021	573 4,275	105	838 3,965	58	55.2% 0.0%	24	22.9%	23	21.9%
Employment Service - Employee Leasing	22,638	737	42	1,318	35	83.3%	7	16.7%	0	0.0%
Employment Service - Government, Co, Fraternal	1,516	2,538	5	2,686	5	100.0%	0	0.0%	0	0.0%
Employment Service - Union Talent Signatory	53	4,478	0	3,965	0	0.0%	0	0.0%	0	0.070
Employment Service - Virtual Assistant	3,700 41,177	1,865	7	2,485 597	4	57.1%	1	14.3%	2	28.6%
Employment Training Enameling, Japanning & Lacquering	41,177	483	184	3,965	90	48.9%	/9	42.9%	15	8.2%
Encyclopedia & Book Sales	853	2,988	17		10	58.8%	6	35.3%	1	5.9%
Encyclopedia & Book Sales by Internet	626	3,196	2	3,230	2	100.0%	0	0.0%	0	0.0%
Encyclopedia & Book Sales by Mail	11	4,800	1	3,508	1	100.0%	0	0.0%	0	0.0%
Encyclopedias	720 4,105	3,104 1,782	22	2,997 1,710	1	33.3%	2	66.7%	0	0.0%
Endodontics Energy Audits	4,105	934	22		19	86.4% 66.7%	3	13.6% 29.2%	1	4.2%
Energy Conservation Products - Wholesale & Manufacturers	1,903	2,366	24	3,230	10	50.0%	1		0	0.0%
Energy Conservation Products & Services	90,218	238	297	427	202	68.0%	66		29	
Energy Management & Conservation Consultant	38,337	509	132	737	71	53.8%	56	42.4%	5	3.8%
Energy Service Companies	34,013	563	142	704	125	88.0%	15		2	1.4%
Engineering Consultants Engineering Contractors - General	13,424 28,271	1,014 634	13	2,049 1,508	/ 15	53.8% 50.0%	6	46.2% 50.0%	0	0.0%
Engineering Equipment & Supplies	28,271 2,409	2,190	30	2,387	15	75.0%	15	25.0%	0	0.0%
Engineering Reports	769	3,045	0	3,965	0	0.0%	0	0.0%	0	0.0%
Engineers - Civil	20,449	788	9	2,300	8	88.9%	1	11.1%	0	0.0%
Engineers - Electrical	5,250	1,595	12	2,115	9	75.0%	2	16.7%	1	8.3%
Engineers - Environmental Engineers - Mechanical	237 4,654	3,835	0	3,965	0	0.0%	0	0.0%	0	0.0%
Engineers - Mechanical Engineers - Professional	4,654 55,466	1,678 394	12	2,115	/ 21	58.3%	5	41.7% 20.5%	0	0.0%
Engineers - Structural	12,882	1,032	10	1,357 2,233	9	90.0%	1	10.0%	0	0.0%
Engines - Diesel	9,495	1,228	38		25	65.8%	13	34.2%	0	0.0%
Engines - Fuel Conversion	3,123	2,006	10		5	50.0%	5	50.0%	0	0.0%
Engines - Fuel Injection Service & Parts	3,739	1,857	15		7	46.7%	7	46.7%	1	6.7%
Engines - Gas	2,390 455	2,198	18	1,832 2,300	12	66.7%	5	27.8%	1	5.6%
Engines - Gasoline Engines - Rebuild & Exchange	455 89,821	3,421 239	473	2,300	322	44.4% 68.1%	143	55.6% 30.2%	0	0.0%
Engines - Supplies, Equipment & Parts	17,148	881	97	866	66	68.0%	27		4	4.1%
Engravers - Mechanical	3,470	1,917	3	2,997	2	66.7%	0		1	33.3%
Engravers - Metal	1,605	2,480	10	2,233	9	90.0%	1	10.0%	0	0.0%
Engravers - Photo	65	4,403	0	3,965	0	0.0%	0	0.0%	0	0.0%
Engravers - Plastic, Wood Engravers - Stationery	1,523 1,200	2,534 2,719	1	3,508	1	<u>100.0%</u> 77.8%	0	0.0%	0	0.0%
Engraving Equipment & Supplies	707	3,117	9	3,230	7	0.0%	1	50.0%	1	50.0%
Entertainers	18,550	840	105	838	58	55.2%	44		3	2.9%
Entertainment Bureaus	16,468	899	189	584	123	65.1%	64		2	1.1%
Entomologists	47	4,521	7	2,485	1	14.3%	6	85.7%	0	0.0%
Envelopes - Retail	366	3,568	1	3,508	1	100.0%	0	0.0%	0	0.0%
Envelopes - Wholesale & Manufacturers	1,543 53,338	2,518	56	3,508 1,152	40	<u>100.0%</u> 71.4%	15	0.0%	0	0.0%
Environmental & Ecological Services Environmental Consulting & Contracting	10,675	1,144	90	2 300	40	66.7%	3	33.3%	1	0.0%
Environmental Testing & Consulting	7,048	1,397	32	2,300 1,473	23	71.9%	9	28.1%	0	0.0%
Environmental, Conservationist & Ecol Org	4,329	1,734	9	2,300	5	55.6%	3	33.3%	1	11.1%
Equestrian Services	6,383	1,467	31		16	51.6%	15	101170	0	0.0%
Equine Therapy	220	3,869	0	3,965 2,997	0	0.0%	0	0.0%	0	0.0%
Equipment Calibration Ergonomic Products & Services	801 1,120	3,023 2,778	3	2,997	<u>ک</u>	100.0%	0	0.0%	1	33.3% 0.0%
Erosion Control	3,283	1,967	3	2,997	2	66.7%	1	33.3%	0	0.0%
Escalators	18	4,720	0	3,965	0	0.0%	0	0.0%	0	0.0%
Escort Service - Personal	4,019	1,799	1	3,508	0	0.0%	1	100.070	0	010 /0
Escrow Service	83,336	265 989	233	506 972	145	62.2%	54		34	
Estate Liquidators Estate Planning & Management	13,970 58,655	989 367	80 58	1.132	44	55.0%	30		1	0.0%
Estates - Appraisals, Sales & Auctions	30,066	613	176	618	103	58.5%	71		2	1.1%
Estheticians	1,016	2,852	2	3,230	2	100.0%	0	0.0%	0	0.0%
Etched Products - Metal, Glass	588	3,245	1	3,508	1	100.0%	0	0.0%	0	0.0%
Etching Equipment & Supplies	19	4,714	2	3,230	1	50.0%	1	50.070	0	0.0%
Etiquette School	610	3,207 4,693	1	3,508 3,965	1	100.0%	0	0.0%	0	0.0%
Evaporating Apparatus Evaporative Coolers - Sales & Service	21	4,693 3,885	1	3,965 3,508	0	0.0%	1	100.0%	0	
Evaporative coolers - Sales & Service	785	3,034	22	1,710	13	59.1%	9	40.9%	0	0.0%
Event Planners	34,611	558	309	414	136	44.0%	146	47.2%	27	8.7%
Event Planners - Corporate	1,102	2,786	11	2,175	4	36.4%	7	63.6%	0	0.0%
Eviction Service	8,433	1,286	56	1,152	48	85.7%	6	10.7%	2	3.6%
Excavating Contractors	194,359	112	164		84	51.2% 55.6%	75	45.7%	5	3.0%
Excavating Equipment Excelsior	1,605	2,480 4,888	9	2,300 3,965	5	0.0%	4	44.4%	0	0.0%
Excelsion Executive Search Consultants	20,153	4,888	23	1,677	10	43.5%	10			13.0%
Executive Search Consultants	392	3,521	5	2,686	3	60.0%	2	40.0%	0	0.0%
Exercise & Physical Fitness Programs	149,556	154	1,299		939	72.3%	325	25.0%	35	2.7%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Exercise Equipment & Machines - Sales	54,658	397	780	228	652	83.6%	118		10	1.3%
Exercise Equipment & Machines - Service & Repair	84	4,303	5	2,686	2	40.0%	3	60.0%	0	0.0%
Exhibit Design & Construction Expanded Metals	590 22	3,239	2	3,230 3,965	2	100.0%	0	0.0%	0	0.0%
Expanded Hetais	112	4,202	0	3,965	0	0.0%	0		0	0.0%
Explosives	187	3,952	0		0	0.0%	0		0	0.0%
Export Management	414	3,484	0	3,965	0	0.0%	0	0.0%	0	0.0%
Exporters	10,157	1,180	21		8	38.1%	13		0	0.0%
Express & Transfer Service Extended Warranty Contract Service Companies	825 154,632	3,006 147	1,406	2,686	1,013	40.0%	333		1 60	20.0%
Exterior Designers	1,006	2,861	1,400	2,589	1,013	50.0%	333	50.0%	0	0.0%
Exterior Structures - Barn Construction	6,019	1,504	23	1,677	13	56.5%	7	30.4%	3	13.0%
Exterior Structures - Gazebos, Arbors, Pergolas	603	3,219	1	3,508	1	100.0%	0	0.0%	0	0.0%
Eye Banks	155	4,042	1	3,508	1	100.0%	0	0.070	0	0.0%
Eyebrow Threading	89	4,288	4	2,025	2	50.0%	2	50.0%	0	0.0%
Eyeglass Suppliers Evelets	<u>11,260</u> 597	1,116 3,228	170	630 3,508	120	70.6%	43		7	4.1%
Eyesight Training	8,424	1,287	44		27	61.4%	17		0	0.0%
Fabric Laminating & Bonding	67	4,388	1	3,508	1	100.0%	0		0	0.0%
Fabric Shops	20,885	779	160	657	136	85.0%	20	12.5%	4	2.5%
Fabrics - Wholesale & Manufacturers	3,070	2,016	11	2,175	7	63.6%	4		0	0.0%
Facility Maintenance	4,340	1,732	9	2,300	6	66.7%	2	22.2%	1	11.1%
Facility Planning Factoring Service	179 6,451	3,982 1,459	22	3,965 1,710	0	0.0%	16	0.0%	0	0.0%
Factoring Service	3,999	1,459	22	3,230	5	100.0%	16		0	0.0%
Factory Locating Consultants	14	4,768	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fairgrounds	315	3,652	4	2,829	3	75.0%	1	25.0%	0	0.0%
Fallout Shelter Equipment & Supplies	366	3,568	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fallout Shelters - Consultants	338	3,618	0		0	0.0%	0	0.0%	0	0.0%
Family Planning - Abortion Alternatives	644 1,180	3,180	4	2,829	2	50.0%	2	50.0%	0	0.0%
Family Planning - Abortion Services Family Services	1,180	2,731 2,545	3	2,997 3,508	2	66.7% 100.0%	1	33.3%	0	0.0%
Fan Clubs	710	3,112	14		8	57.1%	5	35.7%	1	7.1%
Fans - Attic	978	2,881	2	3,230	2	100.0%	0	0.0%	0	0.0%
Fans - Household	2,811	2,077	21		12	57.1%	7	55.570	2	9.5%
Fans - Industrial & Commercial	914	2,941	7	2,485	5	71.4%	2	28.6%	0	0.0%
Fans - Repair Farm Fouipment	292 30,948	3,690	137	3,230 719	0	0.0%	23		0	0.0%
Farm Equipment - Repair & Parts	30,948	1,312	23	1,677	112	56.5%	10		2	0.0%
Farm Management	1,812	2,407	1	3,508	13	100.0%	0		0	0.0%
Farm Management Systems	123	4,163	0	3,965	0	0.0%	0		0	0.0%
Farm Supplies	3,109	2,011	20		14	70.0%	6	J0.0%	0	0.0%
Farmers Market	1,822	2,400	19		14	73.7%	5	26.3%	0	0.0%
Farming Service	3,040	2,026	60	2,300	4 27	44.4%	31	55.6% 51.7%	0	0.0%
Farms Farms - Organic	670	3,149	39		30	76.9%	9		2	0.0%
Farms - Urban	62	4,415	0		0	0.0%	0		0	0.0%
Fashion Accessories	554	3,277	21	1,736	11	52.4%	10		0	0.0%
Fashion Consultants	3,755	1,851	17	1,874	7	41.2%	10		0	0.0%
Fashion Designers	<u>1,737</u> 517	2,429	25	1,626	12	48.0%	13	52.0% 25.0%	0	0.0%
Fashion Show Producers Fasteners - Industrial & Construction	4,345	3,333 1,729	4	2,829 2,997	1	25.0%	1	25.0%	2	50.0% 0.0%
Fasteners - Textile & Apparel	4,343	3,169	2	3,230	1	50.0%	1		0	0.0%
Fax Equipment & Systems	817	3,009	3	2,997	2	66.7%	0	0.0%	1	33.3%
Fax Transmission Service	2,510	2,155	37	1,389	25	67.6%	11	29.7%	1	2.7%
Feather Goods	530	3,311	3	2,997	1	33.3%	2	00.770	0	0.0%
Feathers	229	3,852	5	2,686	1	20.0%	0	01070	4	80.0%
Feed - Wholesale & Manufacturers Feed Concentrates & Supplements	1,258	2,681 3,636	3	2,997 3,508	3	100.0%	0	0.0%	0	0.0%
Feed Dealers	324 13,871	991	18		12	66.7%	5	27.8%	1	5.6%
Feed Grinding	33	4,592	0		0	0.0%	0		0	0.0%
Feed Mill Equipment & Supplies	684	3,134	0	3,965	0	0.0%	0	0.0%	0	0.0%
Feeders - Industrial	72	4,361	1	3,508	1	100.0%	0		0	0.0%
Feedlot	152	4,057	0	3,965	0	0.0%	0		0	0.0%
Felt & Felt Products	50 45,380	4,502	244	3,965	151	0.0%	77	0.0%	0	0.0%
Fence - Sales, Service & Contractors Fence Contractors	45,380	453	1 314	492	866	61.9% 65.9%	420	31.6%	28	6.6% 2.1%
Fence Material	2,664	2,116	1,514			70.0%	3	30.0%	0	0.0%
Fence Posts & Fittings	2,616	2,127	9	2,300	8	88.9%	1		0	0.0%
Fence Staining	3,054	2,021	19	1,795	7	36.8%	12	63.2%	0	0.0%
Fences - Rental	120	4,178	1	3,508	1	100.0%	0	0.070	0	0.0%
Fences - Vinyl	2,689	2,110	9	2,300	6	66.7%	3	33.3%	0	0.0%
Fences - Wood Fencing Instruction	29 1,186	4,615 2,725	4	2,829 2,485	3	75.0%	1	25.0% 71.4%	0	0.0%
Ferries	257	3,767	/	3,508	1	14.3%	0	0.0%	1	0.0%
Fertility Specialists	3,833	1,833	20	1,766	16	80.0%	4	20.0%	0	0.0%
Fertilizer Plant Equipment	290	3,697	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fertilizers	6,951	1,402	27	1,578	25	92.6%	2	7.4%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Fiber & Fiber Products	384	3,532	0	3,965 3,508	0	0.0%	0	0.0%	0	0.0%
Fiber Glass Fabricators Fiber Glass Materials	1,138 529	2,767 3,313	1	3,508	0	0.0%	1	0.0%	0	0.0%
Fiber Glass Products	1,536	2,524	5	2,686	0	0.0%	5	100.0%	0	0.0%
Fiber Optics	4,819	1,656	25	1,626	19	76.0%	6	24.0%	0	0.0%
Fiberglass - Bathtubs & Showers	133	4,116	2	3,230	0	0.0%	2	100.0%	0	0.0%
Fiberglass - Fabrication & Repair Filing Equipment, Systems & Supplies	1,860 897	2,385 2,952	9	2,300 3,508	5	55.6% 0.0%	4	44.4%	0	0.0%
Filling Machinery	42	4,552	0	3,965	0	0.0%	0	0.0%	0	0.0%
Film Scrap	501	3,355	1	3,508	0	0.0%	0	0.0%	1	100.0%
Filtering Materials & Supplies	2,666	2,114	7	2,485	6	85.7%	1	14.3%	0	0.0%
Filters - Air & Gas	2,823	2,075	13	2,049	13	100.0%	0	0.0%	0	0.0%
Filters - Liquid Filters Air & Gas Cleaning	787 991	3,033 2,870	13	3,965	0	0.0%	0	0.0%	0	0.0%
Financial Consultants - No License Required	10,897	1,133	33		24	72.7%	8	24.2%	1	3.0%
Financial Planning Consultants	278,450	72	333	389	187	56.2%	96		50	15.0%
Financial Planning Kit	202	3,909	0	3,965	0	0.0%	0	0.0%	0	
Financial Services	866,499	21 414	5,298	31	4,732	89.3%	420	7.9%	146	2.8%
Financing Financing Consultants	52,624 27,867	414 638	210 59	547 1,121	152	72.4% 54.2%	53	25.2% 27.1%	5	2.4%
Fingerprinting	3,136	1,998	15	1,121	12	54.2% 80.0%	2	13.3%	11	6.7%
Fingerprinting - Live Scan	142	4,091	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fingerprinting Equipment	379	3,547	2	3,230	1	50.0%	1	50.0%	0	0.0%
Fire & Flood Emergency Service	1,414	2,599	2	3,230	2	100.0%	0	0.0%	0	
Fire & Smoke & Water Clean Up	1,085	2,799	3	2,997	3	100.0%	25	0.0%	0	0.0%
Fire & Smoke Alarm Systems Fire & Water Damage Restoration	44,388 295,669	461 68	269	456 234	242 631	90.0% 83.9%	25	<u>9.3%</u> 15.4%	5	0.7%
Fire Damage Restoration	7,318	1,371	18	1,832	17	94.4%	110	5.6%	0	0.0%
Fire Department Equipment & Supplies	1,545	2,517	3	2,997	1	33.3%	2	66.7%	0	0.0%
Fire Departments	610	3,207	5	2,686	4	80.0%	1	20.0%	0	0.0%
Fire Doors & Shutters	5	4,888	1	3,508	0	0.0%	1	100.0%	0	0.0%
Fire Escapes Fire Exit Devices	48 128	4,513 4,144	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Fire Extinguishers	8,631	1,271	13		7	53.8%	0	46.2%	0	
Fire Extinguishing Fluid	28	4,627	13	3,508	1	100.0%	0	0.0%	0	0.0%
Fire Hose	52	4,490	0		0	0.0%	0	0.0%	0	0.0%
Fire Hydrants	266	3,757	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fire Lookout Stations Fire Mitigation	2	4,956 4,149	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Fire Protection Consultants	7,394	1,362	10		4	0.0%	0	60.0%	0	0.0%
Fire Protection Contractor	4,916	1,646	9	2,300	4	44.4%	4	44.4%	1	11.1%
Fire Protection Equipment & Supplies	24,127	711	77	993	33	42.9%	44	57.1%	0	0.0%
Firearm Manufacturer	437	3,445	7	2,485	3	42.9%	4	57.1%	0	0.0%
Fireplace Equipment - Retail Fireplace Equipment - Wholesale & Manufacturers	22,827 1,756	731 2,426	108	829 2,009	73	67.6% 64.3%	30	27.8%	5	4.6%
Fireplaces	42,101	477	234	2,009	192	82.1%	38		0	1.7%
Fireproofing	788	3,032	2	3,230	152	50.0%	1	50.0%	0	0.0%
Fireproofing Materials	71	4,367	0	3,965	0	0.0%	0	0.0%	0	0.0%
Firewood	8,395	1,288	43	1,306	13	30.2%	26	60.5%	4	9.3%
Fireworks First Aid Instruction	5,927 7,114	1,514 1,389	9	2,300 1,578	5	55.6% 70.4%	3	<u>33.3%</u> 29.6%	1	0.0%
First Aid Instruction First Aid Supplies	1,998	2,334	5	2,686	13	60.0%	8	40.0%	0	0.0%
Fish & Seafood - Retail	11,966	1,075	41	1,329	24	58.5%	15	36.6%	2	4.9%
Fish & Seafood - Wholesale	5,415	1,570	8	2,387	6	75.0%	2	25.0%	0	0.0%
Fish & Seafood Brokers	673	3,144	1	3,508	0	0.0%	0	0.0%	1	100.0%
Fish By-Products	137 1,499	4,102	2	3,230	2	100.0%	0	0.0%	0	0.0%
Fish Hatcheries Fish Nets	1,499	2,548 4,438	4	2,829 3,965	3	75.0%	1	25.0%	0	0.0%
Fish Processors	472	3,388	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fish Processors Equipment	4	4,914	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fishermen - Commercial	288	3,704	3	2,997	2	66.7%	0	0.0%	1	33.3%
Fishermens Supplies	1,745	2,427	26	1,605	17	65.4% 50.0%	9	34.6% 50.0%	0	0.0%
Fishery Consultants Fishing Bait	215 3,094	3,878 2,012	2	3,230 2,387	1	75.0%	1	12.5%	0	12.5%
Fishing Charters	6,573	1,440	34	1,438	25	73.5%	8	23.5%	1	2.9%
Fishing Piers	378	3,550	2	3,230	2	100.0%	0	0.0%	0	0.0%
Fishing Tackle - Repair & Parts	342	3,612	4	2,829	2	50.0%	2	50.0%	0	0.0%
Fishing Tackle - Wholesale & Manufacturers	1,521	2,536	15	1,968	7	46.7%	8	53.3%	0	0.0%
Fishing Tackle Dealers Fitness Centers	8,221 56,197	1,301 385	41	1,329	17	41.5% 72.2%	23	56.1% 24.5%	1	2.4%
Fix-It Shops	1,769	2,421	1,947	3,230	1,406	100.0%	4//	24.5%	04	0.0%
Flag Poles	1,242	2,694	3	2,997	3	100.0%	0	0.0%	0	0.0%
Flags & Banners	11,389	1,104	90	904	56	62.2%	33	36.7%	1	1.1%
Flags & Banners - Manufacturers Supplies	661	3,157	4	2,829	4	100.0%	0	0.0%	0	0.0%
Flanges	4	4,914 4,457	0	3,965 3,508	0	0.0%	0	0.0%	0	0.0%
Flashers - Electric Flatware - Table	1,229	4,457 2,703	4	2,829	2	50.0%	1	25.0%	1	25.0%

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Flavoring Extracts - Raw Materials	50	4,502	0	3,965	0	0.0%	0	0.0%	0	
Flea Markets Flight Instructor	10,254 585	1,178 3,250	39	1,357 2,829	19	48.7% 75.0%	19	48.7% 25.0%	1	2.6%
Flight School	5,776	1,535	16	1,909	14	87.5%	2	12.5%	0	
Floats - Parade	29	4,615	1	3,508	0	0.0%	1	100.0%	0	
Flock Manufacturers & Processors	4	4,914	0	3,965	0	0.0%	0	0.0%	0	
Flood assistance	727 866	3,092 2,975	4	2,829	3	75.0%	1	25.0% 20.0%	0	0.0%
Flood Control Equipment Floodlights & Search Lights	149	2,975	5	2,686	4	100.0%	1	20.0%	0	
Floor Coatings - Epoxy/Polyurethane	2,089	2,292	13	2,049	8	61.5%	4	30.8%	1	7.7%
Floor Coverings & Installation	23,451	719	110	823	73	66.4%	28	25.5%	9	8.2%
Floor Laying, Refinishing & Resurfacing	156,695	140	420	346	225	53.6%	176	41.9%	19	
Floor Machines Floor Machines - Rent	563	3,266	4	2,829	4	100.0%	0	0.0%	0	0.0%
Floor Machines - Repair	56	4,457	0	3,965	0	0.0%	0	0.0%	0	0.0%
Floor Materials - Retail	94,658	226	321		244		74		3	0.9%
Floor Refinishing	673	3,144	6	2,589	2	33.3%	3	50.0%	1	16.7%
Floor Removal	3	4,933	0	3,965	0	0.0%	0	0.0%	0	
Floor Removal, Resurfacing and Refinishing	148	4,069 4,138	1	3,508 3,508	0	0.0%	1	100.0%	0	
Floor Resurfacing Floor Treatment Compounds	129	4,138 2,633	1	3,508 2,829	1	100.0% 75.0%	1	0.0%	0	
Floor Waxing, Polishing & Cleaning	7,609	1,344	19	1,795	7	36.8%	1	57.9%	0	5.3%
Floors - Garage	1,886	2,371	7	2,485	3	42.9%	4	57.1%	0	0.0%
Floors - Hardwood	45,561	451	329	393	264	80.2%	58	17.6%	7	2.1%
Floors - Industrial	5,343	1,588	20	1,766	7	35.0%	13	65.0%	0	
Floors - Laminate	656 5,345	3,164 1,587	4	2,829 2,049	3	75.0%	1	25.0%	0	0.0%
Floors - Raised Floral Design Instruction	5,345	3,206	13	2,049	8	77.8%	4	22.2%	1	
Florist - Funeral Bouquets & Wreaths	1,320	2,652	20	1,766	13	65.0%	7	35.0%	0	
Florists - Retail	91,609	232	3,784	46	3,400	89.9%	365	9.6%	19	0.5%
Florists - Wholesale	3,460	1,919	13	2,049	13	100.0%	0	0.0%	0	
Florists Supplies	1,159	2,754	3	2,997	1	33.3%	2	66.7%	0	
Flour Flowers - Preserved	402	3,499 2,093	65	3,965	24	0.0%	0	0.0%	0	010 70
Flowers - Preserved Foam & Sponge Rubber	2,760	2,093	8	2,387	24	87.5%	19	12.5%	0	
Foil & Foil Products	58	4,438	0	3,965	Ó	0.0%	0	0.0%	0	0.0%
Folding Machines	51	4,495	0	3,965	0	0.0%	0	0.0%	0	0.0%
Food - Sales & Delivery	6,414	1,465	84	942	54		28		2	
Food & Beverage Consultants	1,854	2,387	1	3,508	175	100.0%	0	0.0%	0	
Food & Beverage Services Food Brokers	25,530 6,143	685 1,492	245 27	491 1,578	1/5	71.4%	<u>66</u> 14		4	1.070
Food Facilities Consultants	425	3,467	3	2,997	3	100.0%	0	0.0%	0	
Food Manufacturers, Wholesalers, Distributors	85,814	254	231	508	185	80.1%	44		2	0.9%
Food Plans	6,798	1,417	31	1,493	22	71.0%	8	25.8%	1	3.2%
Food Processing Equipment & Supplies	4,751	1,667	11	2,175	7	63.6%	4		0	0.0%
Food Products Food Products - Organic	35,036 3,529	551 1,899	165 13	641 2,049	101	61.2% 61.5%	58	35.2% 38.5%	6 0	
Food Products Annufacturing Equipment	972	2,884	13	2,589	0	66.7%	3	38.5%	0	
Food Products Reconditioning	20	4,700	1	3,508	0		1	100.0%	0	
Food ServiceManagement	5,971	1,511	59	1,121	44		12	20.3%	3	5.1%
Foods - Carry Out	53,497	408	659	258	418	63.4%	232	35.2%	9	1.470
Foods - Dehydrated & Freeze-Dried	9,285	1,234	43	1,306	38	88.4%	5	11.6%	0	010 /0
Foot Appliances Football Clubs	843 2,069	2,993 2,307	6	2,589	12	83.3% 63.2%	1	16.7% 31.6%	0	5.3%
Foreclosure Rescue	11,696	1,085	44	1,290	11	25.0%	27	61.4%	6	
Foreclosure Services	64,667	329	220	529	87	39.5%	121	55.0%	12	5.5%
Foreign Currency Exchange Broker	8,527	1,281	12	2,115	8	66.7%	4	33.3%	0	
Forensic Loan Audits	24,953	696	425	342	38		97	22.8%	290	
Foresters - Consulting	<u>2,773</u> 24	2,088 4,658	0	3,965	0	0.0%	0	0.0%	0	
Forging Equipment Forgings	1,248	2,689	10	3,965 2,233	2	20.0%	8	80.0%	0	
Forklift Repair & Maintenance	1,447	2,572	4	2,829	1	25.0%	3	75.0%	0	0.0%
Formal Wear	23,618	717	227	513	125	55.1%	85	37.4%	17	
Foster Child Care	1,089	2,796	1	3,508	1	100.0%	0	0.0%	0	
Foundation Contractors	210,535	2,637	513	298 3,965	404	78.8%	87	17.0%	22	
Foundation Inspection Foundation Repair & House Leveling	1,341 54,852	2,637	106	3,965	79	74.5%	24		<u>د</u>	0.0%
Foundation Repair & House Leveling Foundations - Education, Philanthropy, Research	27,382	643	38		22		15		1	
Foundries	7,784	1,330	9	2,300	3	33.3%	6	66.7%	0	0.0%
Foundry Equipment & Supplies	490	3,367 4,028	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fountains - Drinking	161	4,028	0	3,965	0		0	0.0%	0	
Fountains - Garden, Display Four Wheel Drive Vehicles - Repair & Service	8,353 121	1,291 4,173	24	1,649 2,997	13	54.2% 33.3%	10	41.7% 66.7%	1	4.2%
Four wheel Drive Vehicles - Repair & Service Franchising	121	4,173	46		37			17.4%	1	2.2%
Fraternal Organizations	6,796	1,418	16	1,200	11		4	25.0%	1	6.3%
Fraternal Regalia & Supplies	994	2,869	35	1,426	3	8.6%	32	91.4%	0	0.0%
Fraternities & Sororities	68	4,384	0	3,965	0	0.0%	0	0.0%	0	
Freight Consolidating	1,738	2,428	4	2,829	0	0.0%	4	100.0%	0	0.0%

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Freight Forwarding	87,903	244	281	441	194	69.0%	81	28.8%	6	
Freight Traffic Service Frog Dealers	4,804 672	1,659 3,146	43	1,306 1,508	36		6	14.0%	1	2.3%
Frozen Custard Machines	120	4,178	30	3,965	30	<u>100.0%</u> 0.0%	0	0.0%	0	
Frozen Food Locker Plants	1,258	2,681	0	3,965	0	0.0%	0	0.0%	0	
Frozen Foods - Processors	890	2,958	11		8	12.170	3	27.3%	0	
Frozen Foods - Retail	10,657	1,146	66	1,067	46		18	27.3%	2	3.0%
Fruit & Vegetable Growers & Shippers Fruits - Dried	4,473	1,703	23	1,677	16		/	30.4%	0	
Fruits - Glace	5	4,888	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fruits & Vegetables - Retail	8,863	1,259	48		29		19	39.6%	0	
Fruits & Vegetables - Wholesale	5,503	1,561	11	2,175	9	81.8%	2	18.2%	0	
Fuel - Biofuels	133	4,116	2	3,230	1	50.0%	1	50.0%	0	
Fuel - Diesel Fuel - Gasoline	2,708	2,107	3	2,997	3	100.0% 43.3%	0	0.0%	0	0.0%
Fuel Economizers	3,740	1,855	9	2,300	4	44.4%	10	55.6%	1	
Fuel Injection Equipment	1,786	2,414	13	2,049	10		3	23.1%	0	
Fuel Tax Service	27	4,637	0	3,965	0	0.0%	0	0.0%	0	
Fulfillment Services	76,824	287	837	215	756		51	6.1%	30	
Funigation Services	843 45,597	2,993 450	76	3,508	47	100.0% 61.8%	0	0.0%	0	
Fund Raising Counselors & Orgs Fund Raising Games, Merchandise, Supplies	45,597 12,296	450	76	1,000	4/		25	15.8%	4	
Funeral Directors	61,125	350	151	674	116		33	21.9%	2	1.3%
Funeral Directors Equipment & Supplies	724	350 3,095	0	3,965	0	0.0%	0	0.0%	0	0.0%
Funeral Escorts	147	4,071	0	3,965	0	0.070	0	0.0%	0	
Funeral Homes	35,075	550 404	123 191	771 579	87		<u>36</u> 60	29.3%	0	
Funeral Related Services Fungicides	53,810	404 4,615	191	3,965	121	63.4% 0.0%	60	31.4%	10	5.2% 0.0%
Funnels	64	4,407	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fur Business - Retail	5,668	1,549	17	1,874	12	70.6%	3	17.6%	2	11.8%
Fur Business - Wholesale & Manufacturers	2,702	2,109	18		12		5	27.8%	1	5.6%
Fur Cleaning & Dyeing - Retail	154	4,046	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fur Cleaning & Dyeing - Wholesale Fur Cuttings	28	4,627	0	3,965 3,965	0	0.0%	0	0.0%	0	
Fur Designers	446	3,433	1	3,963	1	100.0%	0	0.0%	0	
Fur Farms - Equipment & Supplies	69	4,376	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fur Finishers & Liners	21	4,693	1	3,508	0	0.0%	1	100.0%	0	
Fur Matching	1	4,987	0	3,965	0	0.0%	0	0.0%	0	
Fur Novelties & Accessories	1,589 244	2,492	1	3,508 3,965	1	100.0%	0	0.0%	0	
Fur Skin Dealers & Brokers Fur Storage	452	3,810 3,425	0	2,997	1	0.0%	2	0.0%	0	0.070
Furnace Cleaning	348	3,601	1	3,508	1	100.0%	0	0.0%	0	
Furnace Sales & Service	2,855	2,061	37	1,389	12		20		5	
Furnaces - Industrial	1,062	2,814	8	2,387	3	37.5%	3	37.5%	2	25.0%
Furniture - Childrens Furniture - Outdoor	17,939 32,257	859 588	218	534 561	146 122	67.0% 59.5%	71	32.6%	35	0.5%
Furniture - Outdoor Furniture - Retail	749,351	27		11	10,316	79.0%	2,151	23.4%	591	
Furniture - Rustic	2,322	2,217	39	1,357	7	17.9%	31	79.5%	1	2.6%
Furniture - Unfinished	6,421	1,463	23	1,677	19	82.6%	4	17.4%	0	0.0%
Furniture - Used	17,993	855	120	783	62		48	40.0%	10	
Furniture - Wholesale	18,940	831	139	714	95	68.3% 75.0%	36	25.9% 25.0%	8	5.8% 0.0%
Furniture Assembly Services Furniture Cleaning	672 2,462	3,146 2,176		2,829 993	74		1	25.0%		3.9%
Furniture Cleaning Equipment & Supplies	404	3,498	17	1,874	17	100.0%	0	0.0%	9	0.0%
Furniture Designers & Custom Builders	30,919	600	182	605	114	62.6%	63		5	2.7%
Furniture Frames	221	3,866	0	3,965	0		0		0	
Furniture Manufacturers	54,194	402	338	386	240		90		8	
Furniture Manufacturers Equipment & Supplies	1,183	2,728 4,627	16	1,909	4	25.0% 100.0%	12	75.0%	0	
Furniture Pads Furniture Rent & Lease	25,508	4,027	743	3,508 238	691	93.0%	48	6.5%	4	
Furniture Repair & Refinish	41,849	479	163	645	105	64.4%	52	31.9%	6	
Furniture Repair & Refinish Supplies	739	3,082	6	2,589	2	33.3%	4	66.7%	0	0.0%
Furniture Stripping	382	3,537	2	3,230	2	100.0%	0	0.0%	0	
Fuses - Electric Futon Sales	1,950	4,933 2,355	11	3,965 2,175	0	0.0%	0	0.0%	0	
Galvanizing	292	2,355 3,690	11	3,965	/	0.0%	4	0.0%	0	
Gambling Abuse & Addiction Info & Treatment	161	4,028	0	3,965	0	0.0%	0	0.0%	0	0.0%
Gambling Machine Supplies and Services	552	3,279	3	2,997	0	0.0%	2	66.7%	1	33.3%
Game - Birds, Venison	412	3,487	5	2,686	2	40.0%	3	60.0%	0	
Game Farms	854	2,986	2	3,230	1	50.0%	1	50.0%	0	0.0%
Games & Supplies Gaming Tables	190,587 402	115 3,499	431	338 2,589	283	65.7% 16.7%	133	30.9%	15	
Garage Builders	56,752	3,499	214	2,589	141		5	31.8%	5	2.3%
Garage Door Repair	22,703	735	91	897	57		26		3	
Garage Doors & Openers	147,236	155	492	309	357	72.6%	127	25.8%	8	1.6%
Garage Organizers	5,075	1,630	18	1,832	11	61.1%	7	38.9%	0	0.0%
Garbage Disposal Equipment - Industrial & Commercial	6,278	1,480	540	288	521	96.5%	16	3.0%	3	0.6%
Garbage Disposal Equipment - Supplies & Parts	643	3,181	1 1	3,508	1 1	100.0%	0	0.0%	0	0.0%

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Garbage Disposals - Household	2,164	2,266	56	1,152	22	39.3%	33	58.9%	1	1.8%
Garden Centers	13,764	996	53	1,182	29		21	39.6%	3	5.7%
Gardeners Gardening Hand Tools	2,778 954	2,086 2,902	30	1,508 1,552	8	26.7% 17.9%	21	70.0%	4	3.3% 14.3%
Garment Hangers	348	3,601	20	3,230	2	100.0%	0	0.0%	4	0.0%
Garment Racks	617	3,200	3	2,997	3	100.0%	0	0.0%	0	
Garment Restoration	115	4,196	5	2,686	4	80.0%	1	20.0%	0	0.0%
Garments - Printing & Lettering	9,775	1,203 1,637	35	1,426	20	57.1%	13	37.1%	2	5.7%
Gas - Industrial & Medical - Cylinder & Bulk	5,029	1,637	13	2,049	13		0	0.0%	0	
Gas - Propane	52,179 21,591	415 761	492 290	309 436	398 265	80.9% 91.4%	89 24	18.1% 8.3%	5	1.0% 0.3%
Gas - Propane - Equipment & Supplies Gas Boosters	21,591	4,473	290	3,965	265	91.4%	24	8.3%	1	
Gas Buosters	422	3,474	0	3,965	0	0.0%	0	0.0%	0	
Gas Detectors	240	3,821	0	3,965	0	0.0%	0	0.0%	0	
Gas Lights	146	4,073	2	3,230	0	0.0%	2	100.0%	0	0.0%
Gas Plant Equipment	100	4,251	0	3,965	0	0.0%	0	0.0%	0	
Gas Power Equipment	212	3,885	1	3,508	1	100.0%	0	0.070	0	
Gas Recycling Plants	28	4,627	0	3,965	0	0.0%	0	0.0%	0	0.0%
Gaskets Gasoline - Wholesale	1,090 3,332	2,794	19	3,965	0	0.0%	11	0.0%	0	
Gasoline - Wholesale Gasoline Additives - Manufacturers & Distributors	1,226	2,707	19	2,485	0	28.6%	2	28.6%		42.9%
Gasoline Plant Equipment	382	3,537	1	3,508	1	100.0%	0	0.0%	3	
Gates	8,632	1,270	44	1,290	24	54.5%	19	43.2%	1	2.3%
Gauges & Gages	1,113	2,782	4	2,829	3	75.0%	1	25.0%	0	0.0%
Gavels	5	4,888	0	3,965	0		0	0.0%	0	
Gazebos	2,373	2,203	18	1,832	16		2	11.1%	0	0.0%
Gears & Gear Cutting Gelatin	536	3,301 4,615	0	3,965	0	0.0%	0	0.0%	0	0.0.0
Genealogists	29 10,030	4,615	151	3,965	150	99.3%	1	0.0%	0	
Genealogy Services	4,658	1,105	59	1,121	54	91.5%	4	6.8%	1	
General Merchandise - Retail	224,966	95	4,704	35	3,314	70.5%	1,089	23.2%	301	
General Merchandise - Wholesale	21,939	756	156	664		37.8%	58	37.2%	39	25.0%
Generators	812	3,012	8	2,387	5	62.5%	3	37.5%	0	
Generators - Electric	25,288	691	120	783	106		13	10.8%	1	
Generators - Maintenance	1,153	2,761	5	2,686	3	60.0%	2	40.0%	0	
Generators - Steam Geochemists	216	3,874 4,888	1	3,508 3,965	0	0.0%	1	<u>100.0%</u> 0.0%	0	0.0%
Geographers	18	4,000	0	3,965	0	0.0%	0	0.0%	0	
Geologists	802	3,021	1	3,508	1	100.0%	0	0.0%	0	
Geophysical Apparatus	70	4,372	0	3,508 3,965	0	0.0%	0	0.0%	0	0.0%
Geophysicists	762	3,052	2	3,230	0	0.0%	2	100.0%	0	
Geotechnical Engineering	1,568	2,503	6	2,589	5	83.3%	1	16.7%	0	
Geothermal Heating & Cooling	7,995	1,314	30	1,508	17		13	43.3%	0	
Gift Baskets & Parcels Gift Certificates/Cards	26,418 9,853	670 1,195	181 133	607 733	<u>107</u> 91	59.1% 68.4%	69	38.1% 26.3%		2.8% 5.3%
Gift Shops	56,044	387	561	283	245		282	50.3%	34	
Gift Wrapping Materials	1,454	2,568	5	2,686	1	20.0%	4	80.0%	0	
Gift Wrapping Service	92	4,275	0	3,965	0	0.0%	0	0.0%	0	0.0%
Giftware - Wholesale & Manufacturers	3,516	1,904	21	1,736	14	66.7%	7	33.3%	0	
Girls Apparel	1,197	2,720	37	1,389	27	73.0%	9	24.3%	1	
Glass - Beveled, Carved, Ornamental Glass - Block	8,935 8,340	1,254 1,294	19	1,795 2,589	11	57.9% 83.3%	5	26.3% 16.7%	3	15.8% 0.0%
Glass - Block Glass - Broken	1,979	2,339	5	2,589	2	42.9%	1	57.1%	0	
Glass - Dioken Glass - Plate and Window	139,153	163	443	330	285	64.3%	153	34.5%	5	1.1%
Glass - Repair	9,510	1,226	84	942	55	65.5%	27	32.1%	2	2.4%
Glass - Stained & Leaded	7,616	1,343	25	1,626	12	48.0%	12	48.0%	1	4.0%
Glass - Tempered	24	4,658	2	3,230	1	50.0%	1	50.0%	0	0.0%
Glass Beads - Industrial	39	4,569	3	2,997	0	0.0%	3	100.0%	0	
Glass Blowers	1,064	2,813	5	2,686	0	0.0%	5	100.0%	0	
Glass Board - Up Service Glass Circles & Specialty Shapes	1,934 1,000	2,360 2,864	1	3,230 3,508	1	50.0% 100.0%	1	50.0% 0.0%	0	
Glass Coating & Tinting	22,048	755	51	1,208	23	45.1%	27	52.9%	1	2.0%
Glass Coating & Tinting Machinery	153	4,052	2	3,230	1	50.0%	1	50.0%	0	0.0%
Glass Coating & Tinting Materials	245	3,806	0	3,965	0	0.0%	0	0.0%	0	0.0%
Glass Rods & Tubing	22	4,677	0	3,965	0	0.0%	0	0.0%	0	
Glass, Mirror & Screen Companies	3,867	1,828	18	1,832	13	72.2%	3	16.7%	2	
Glassware - Wholesale & Manufacturers	4,808	1,657	57	1,144	29		28	49.1%	0	
Glassware Decorators Glaziers	727 5,095	3,092	9	2,300	5	55.6%	4	44.4%	0	
Global Positioning Systems	8,781	1,623 1,263	28	2,233	12	50.0% 46.4%	5 12	50.0% 46.4%	U	
Gloves - Cleaning & Repairing	53	4,478	28	3,965	15	0.0%	13	0.0%	0	7.1%
Gloves - Work & Industrial	1,247	2,690	9	2,300	3	33.3%	6	66.7%	0	0.0%
Gloves & Mittens - Dress	757	3,057	7	2,485	5	71.4%	2	28.6%	0	
Go-Karts	4,496	1,699	66	1,067	56		10	15.2%	0	
Go-Karts Manufacturers	135	4,109	0	3,965	0	0.0%	0	0.0%	0	
Gold Buyers Gold Leaf	21,777 218	759 3,870	27	1,578 3,965	16	59.3% 0.0%	9	33.3%	2	7.4%
Gold Stamping	218 د	4,956	0	3,965	0	0.0%	0	0.0%		0.0%
	2	4,956	0	3,965	0	0.0%	0	0.0%	0	0.0%

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Gold, Silver & Platinum Dealers	257,967	80	670	253	462	69.0%	200	29.9%	8	
Golf Caddies	257	3,767	1	3,508 798	1 78	100.0%	0	0.0%	0	
Golf Carts Golf Course Architects	18,875	833 4,677	116	3,965	/8	67.2% 0.0%	30	32.8%	0	
Golf Course Construction	1,103	2,785	3	2,997	3	100.0%	0	0.0%	0	
Golf Course Equipment & Supplies	999	2,866	13	2,049	10	76.9%	3	23.1%	0	
Golf Courses - Miniature	1,171	2,738	7	2,485	4	57.1%	2	28.6%	1	14.3%
Golf Courses - Private	9,166 5,805	1,242 1,531	47		27	57.4% 56.3%	17	36.2% 41.7%	3	6.4% 2.1%
Golf Courses - Public Golf Equipment - Repair	5,603	4,438	40	2,997	2/	66.7%	20	41.7%	1	0.0%
Golf Equipment & Supplies - Retail	35,528	545	317		244		65	20.5%	8	
Golf Equipment & Supplies - Wholesale & Manufacturers	1,592	2,486	18	1,832	14	77.8%	4	22.2%	0	
Golf Instruction	4,289	1,739	22	1,710	10		9	40.9%	3	13.6%
Golf Practice Ranges Golf Tours & Promoters	575 240	3,259	4	2,829	2	50.0% 100.0%	1	25.0%	1	25.0%
Gourmet Corporate Gifts	1,014	2,855	1	2,387	7	87.5%	1	12.5%	0	
Gourmet Shops	6,438	1,461	16		13		2	12.5%	1	6.3%
Government - Auctions & Job Listing Services	1,661 2,509	2,454 2,156	16	1,909	12		2	12.5%	2	12.5% 0.0%
Government - City, Village & Township	2,509	2,156	32	1,473	29	90.6%	3	9.4%	0	0.0%
Government - County	5,127	1,616	16		11		5	31.3%	0	
Government - State Government - US.	4,925 2,936	1,645 2,046	277	449 2,387	261	94.2% 50.0%	16	<u>5.8%</u> 25.0%	0	
Government Contractors	1,833	2,396	4	2,829	4	100.0%	0	0.0%	2	0.0%
Government Grant Services	19,202	820	177	617	92	52.0%	62	35.0%	23	13.0%
Government Offices	10,624	1,149	38	1,372	28		10	26.3%	0	
Government Offices - Foreign-Reps	51	4,495	5	2,686	1	20.0%	4	80.0%	0	0.070
Graffiti Removal Grain Brokers	68 188	4,384 3,942	0	3,965 3,965	0	0.0%	0	0.0%	0	
Grain Dealers	1,042	2,827	1	3,508	0	0.0%	1	100.0%	0	
Grain Drying	436	3,447	1	3,508	1	100.0%	0	0.0%	0	
Grain Elevator Builders	556	3,276	1	3,508	0	0.0%	1	100.0%	0	0.0%
Grain Elevators	1,343	2,633	1	3,508	1	100.0%	0	0.0%	0	
Grain Elevators - Equipment & Supplies	387	3,529	0	3,965	0	0.0%	0	0.0%	0	
Grain Exchanges Grain Inspection	69	4,987 4,376	0	3,965 3,965	0	0.0%	0	0.0%	0	
Granite	87,473	249	258	472	155		89	34.5%	14	
Grant - Scholarship - Financial Aid Finder Service	12,077	1,064	85	934	27	31.8%	43	50.6%	15	
Grant Writers	6,466	1,454	76	1,000	12	15.8%	42	55.3%	22	28.9%
Graphic Designers	51,831	416	265	463	122	46.0%	127	47.9%	16	
Gratings Grease Pumping	202	3,909	0	3,965	0	0.0%	0	0.0%	0	
Grease Traps	1,803	2,409	3	2,997	2	66.7%	1	33.3%	0	
Greenhouse Builders	927	2,930	2	3,230	2	100.0%	0	0.0%	0	
Greenhouse Equipment & Supplies	1,992	2,336	9	2,300	3	33.3%	6	66.7%	0	0.0%
Greenhouses	4,668	1,676	9	2,300	9	100.0%	0	0.0%	0	
Greeting Card Manufacturers Supplies	122 10,419	4,171 1,166	0	3,965 921	0	0.0%	0	0.0%	0	0.0%
Greeting Cards - Retail Greeting Cards - Wholesale & Manufacturers	2,116	2,283	16		15	93.1% 93.8%	3	<u>5.7%</u> 0.0%	1	6.3%
Grilles, Registers & Diffusers	537	3,297	2	3,230	15	50.0%	1	50.0%	0	
Grinding - Precision & Production	563	3,266	2	3,230	1	50.0%	1	50.0%	0	0.0%
Grinding Machines	568	3,264	2	3,230	1	50.0%	1	50.0%	0	
Grinding Wheel Dressers	39	4,569	1	3,508	0	0.0%	1	100.0%	0	
Grinding Wheels Grocers - Retail	46 110,183	4,525 202	1,169	3,965 166	927	0.0%	235	0.0%		0.0%
Grocers - Wholesale	3,686	1,868	1,109	2,300	527	55.6%	4	44.4%	0	
Grocery - Bulk Food Stores	26,889	654	139	714	84		53	38.1%	2	1.4%
Grommets	128	4,144	7	2,485	7	100.0%	0	0.0%	0	
Ground Maintenance	391	3,523	4	2,829	3	75.0%	1	25.0%	0	
Group Homes Grout Resurfacing & Repair	5,220 4,551	1,603	12	2,997	2	<u>66.7%</u> 53.8%	1	<u>33.3%</u> 46.2%	0	0.070
Grouting Compounds	662	1,692 3,155	15	2,049 3,965	0	0.0%	0	0.0%	0	
Guard Dogs	1,447	2,572	1	3,508	1	100.0%	0	0.0%	0	0.0%
Guardian Services - Adult & Child	2,014	2,330	2	3,230	1	50.0%	1	50.0%	0	
Guards - Door & Window	1,392	2,606	11		10		1	9.1%	0	
Guest Ranch	987	2,871	5	2,686	4	80.0%	1	20.0%	0	
Guide Service Guitars & Amplifiers	4,262	1,745	10	2,233	8 R	80.0% 53.3%		20.0%	0	
Gumming Service	1,230	4,987		3,965	0	0.0%	0	0.0%	0	
Gun Dealers	34,298	561	207	552	120	58.0%	85	41.1%	2	1.0%
Gun Safes	153 12,383	4,052	1	3,508	1	100.0%	0	0.0%	0	0.0%
Gun Safety & Marksmanship Instruction	12,383	1,053	34	1,438	23		9	26.5%	2	5.9%
Gun sights, Scopes & Mounts Guns - Air, BB and Pellet	12,432	1,048	71	1,033	50 16	70.4%	21	29.6% 48.6%	0	0.0%
Guns & Gunsmiths	1,538	2,522	483	315	341		17	27.7%	2	
Gutter Cleaning	14,779	953	405	1,230	36	73.5%	134	26.5%	0	
Gutter Leaf Guards	4,242	1,751	12	2,115	11	91.7%	1	8.3%	0	0.0%
Gutters & Downspouts	209,049	107	577	280	397	68.8%	143	24.8%	37	
Gymnasiums	21,385	766	666	255	476	71.5%	187	28.1%	3	0.5%

Granner A Settin         1.00	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Science interface         1         2         3         3         4         5         5         1         5	Gymnasiums - Equipment & Supplies			25		16		9	36.0%	9	
Same A best best best best best best best best				5		2		3		0	
number         30         1.00         3.00 <th< td=""><td></td><td></td><td></td><td>91</td><td></td><td></td><td></td><td></td><td></td><td>5</td><td></td></th<>				91						5	
Int inform         756         726         746         746         745				0		0	0.070			0	
nu bran         110         1400         150         1500 <t< td=""><td></td><td></td><td></td><td>7</td><td></td><td>4</td><td></td><td>1</td><td></td><td>2</td><td></td></t<>				7		4		1		2	
Car December         1.0000         1.0000         1.0000			4,060	4		2		2		0	
Bits Storger - stard Alberhalm         Parts         <		1,088	2,797		1,710	16	72.7%	6		0	0.0%
111 Marcol Queber 1 & South All South Queber 2         1         100 Mar South Queber 2         0	Hair Products and Equipment									,	
Intersector         20.01         0.01         0.02         0.02         0.02         0.02         0.05				411		299				20	
bits         Spin         20         30 <th< td=""><td></td><td></td><td></td><td>3</td><td></td><td>3</td><td></td><td></td><td></td><td></td><td></td></th<>				3		3					
Interversion         1/40         1/50         1/50         1/50         1/50         0/50											
Sideworksham         111         6.12         3         7.00         4.05										,	
Sigh A Mathema         555         1.43         58         1.43         10         2.95         2.55         6.64         1         2.95           Sigh A Mathema         1.920         1.93			4 127	50		23				0	
international starts Schwin         111         4.00         1         0.00         0.				36		10				1	
Sack Deciring A Brooking         1,256         1,07         256         1,07         256         1,08         6,05         4         20,75         4,11         1,16           Sacking L. Macrone Space A Lagoring         0,07         1,256         0,08         0,050				1						1	
Sundbar.         1.20         1.20         3.200         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200				29		19		6		4	
Sundbar.         1.20         1.20         3.200         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200         4.00         3.200		58,143	370	598	274	292		285		21	3.5%
Subdershofs         1         4.43         0         0.05 <t< td=""><td></td><td>278</td><td></td><td>5</td><td></td><td>2</td><td></td><td>3</td><td></td><td>0</td><td></td></t<>		278		5		2		3		0	
Incide - Nonser & Monder and Market and Action and Act		99		0	3,965	0		0		0	
Hadmade AT         630         637         63         630         64         160%         64         160%         64         650%           Hadmade AT         450		3		0		0		0	010.10	0	
indextoring Lawner         171         6.07         6         0.08				1	3,508	0		1		0	
Induction Spering         110         100         100         100         000         00000         00000         00000         00000         00000         00000         00000         00000         00000         00000         00000         00000         00000         00000         00000         00000         00000         000000         00000         000000         00000         000000				6		0		0			
Hadyman Service         212,800         100         665         256         273         41,853         2,54         3,346         3,46         3,46           Hadyman Merica         21,21         3,270         1         3,500         110,000         0         0,000         0         0,000         0				0		0		0			
Indo Gas Partnerson         121         3.873         II         3.000         II         1.00000         1.00000         0.00000         0.00000         0.00000         0.00000         0.00000         0.00000         0.00000         0.00000         0.00000         0.000000         0.000000         0.000000000         0.00000000000000000000000000000000000				1		375					
Haddsack         16200         1620         1620				1	3 508	2/3		334			
Hadeware Sulder         2.041         2.220         4         2.021         4         100.0%         0         0.0%         0         0.0%           Hadeware Sulder         5.03         1.04         2.220         4         2.00         3.04         0         0.0%         0         0.0%         0         0.0%           Hadeware Sulder         5.03         1.05         1.05         2.00         0.05         0         0.05 <t< td=""><td></td><td></td><td></td><td>11</td><td></td><td>4</td><td></td><td>5</td><td></td><td></td><td></td></t<>				11		4		5			
Indexer: Marie         Adds	Hardware - Builders	2,041	2,320	4	2,829	4	100.0%	0		0	
Hardware - Keall       52,528       128       127       298       228       12,345       68       26,054       3       0       0,055         Hardware - Wonksach Manufettures       87,527       248       107       2,058       0       0,055 </td <td>Hardware - Marine</td> <td></td> <td></td> <td>0</td> <td>3,965</td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>	Hardware - Marine			0	3,965	0		0		0	
Internance - Wholese & Menufacturen         5,058         1,633         1,633         1,633         1,633         1,633         1,633         1,633         1,633         1,633         1,635		57,578		327		239		85		3	0.9%
Hardwood Four Characters         167         236         99         59.38         60         35.98         8         4.8.88           Introdeed Four Characters         178         3555         1         3568         1         0.056         0         0.056         0         0.058 </td <td></td> <td></td> <td></td> <td>14</td> <td></td> <td>12</td> <td>85.7%</td> <td>2</td> <td></td> <td>0</td> <td></td>				14		12	85.7%	2		0	
Interdesof Bor Maintenance         759         3.055         1         3.058         1         10.005         0         0.05         0         0         0.05         0         0         0.05         0         0         0.05         0         0         0.05         0         0         0.05         0         0         0.05         0         0         0.05         0         0         0.05         0         0         0.05         0         0         0         0.05         0         0         0         0         0.05         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0				0		0					
Nathers-Pudry         1.610         2.227         6         2.580         4         66.7%         0         0.0%         2         3.38           Hiss-Cana Revords         5.06         1.521         2.320         1         50.0%         1         50.0%         0         0.0%         0         0.0%           Hiss-Cana Revords         5.06         1.521         1         2.802         5         0.0%         0         0.0% <t< td=""><td></td><td></td><td></td><td>167</td><td></td><td>99</td><td></td><td></td><td></td><td>8</td><td></td></t<>				167		99				8	
Hals - Clean & Renovate       524       3.220       2       3.230       1       50.0%       1       50.0%       0       0.0%         Hals - Montaske & Manufactures       0.055       1.537       114       50.0%       1       50.0%       1       2.556       1.257       114       50.0%       1       50.0%       1       1.258       1.255       1.257       1.14       50.0%       1       50.0%       1       50.0%       1       1.258       1.258       1.258       1.258       1       50.0%       1       50.0%       1       50.0%       1       0.0%       1 <t< td=""><td></td><td></td><td></td><td>1</td><td></td><td>1</td><td></td><td></td><td></td><td>0</td><td></td></t<>				1		1				0	
Hats-Relat       5/51       13.27       116       688       56       49.16       55       48.2%       3       2.6%         Hase ModeLares       686       2.953       68       2.897       3       2.5%       4       50%       1       1.5%         Hase ModeLares       6.055       2.807       3       2.055       4       5.0%       0       0.055       0       0       0.055       0       0       0.055       0       0       0.055       0       0       0.055       0       0       0.055       0       <	Hatcheries - Poultry		2,4/3	6	2,589	4	66.7%	0		2	
Hats       Nonlisable & Manufarurs       B66       2.93       8       2.327       3       37.5%       4       50.0%       1       12.5%         Haufun & Cannu Di Servics       1.568       2.515       4       2.87       3.566       2       50.0%       0       0.0%       0				114		56		1			
Hauling Acken Up Services         1548         2,558         4         2,629         2         50.0%         2         50.0%         0         0.0%           Hawain Good         20.0         2,019         1         1.68         1.00         6.78         0         0.0%				8	2 387	30				J	12.5%
Hawaim Goods         100.0%         0         0.0%         0         0.0%         0         0.0%           Hay Addes         2.669         2.128         15         1.688         7         45.7%         8         5.338         0         0.0%           Hay Addes         Matadous         1.162         1.082         0         3.965         0         0.0%         0         0         0.0%         0         0.0%         0         0         0.0%         0         0         0.0%         0         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         <		1.548		4	2,829	2	50.0%	2			0.0%
Hay       Color       Color      Color       Color       Co				5		5		0		0	
Hay Dees       181       4.27       0       3.965       0       0.0%				15		7		8		0	
Hazardous Material Control & Renoval         1,023         2,843         0         3,965         0         0.0%		81	4,327	0	3,965	0		0	0.0%	0	0.0%
Health S. Dief Food Products - Wholesale & Manufacturing         24,941         699         674         751         118         17,5%         497         72,3%         699         10.2%           Health S. Dief Products - Netalia         309,750         62         2.161         86         1.556         70.0%         615         28.2%         40         1.8%           Health S. Medical - General         307,298         653         1.670         103         1.398         74.2%         425         22.7%         47         2.5%           Health S. Medical Products         40,807         448         744         155         2.2%         49         53         2.4%         41         17%         53         2.4%         49         53         2.2%         43         44         624         2.18         367         44.5%         419         50.8%         38         46         40         497         181         75.4%         53         2.2%         43         44         62         43.5%         419         50.8%         2         2.4%         43         44         53         2.2%         43         43         44         45         43         45         43         45         43         44			1,083	57	1,144	40					0.0%
Health Splet Products - Retail         309 750         62         2181         56         70.0%         615         28.2%         40         1.8%           Health S Fines Program Consultants         26,661         655         219         552         158         72.1%         57         26.0%         41.8%           Health S Medical - General         307.286         63         1.670         103         1.398         74.8%         425         22.7%         47         25.5%           Health S Medical - General         40.007         465         240         497         181         75.4%         55         22.9%         44         17.6%           Health S Medical - General         3.621         1.586         3         2.997         3         100.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0				0		0					
Health 8 Effness Program Consultants         26,861         655         219         522         158         72,1%         57         26,0%         4         1.8%           Health 8 Medical General         307,298         65         1.4%         424         218         367         44,5%         419         50.8%         43         44,6%           Health 8 Medical Products         62,543         344         624         218         367         44,5%         419         50.8%         43         44,6%           Health A Medical Products         3621         1.488         33         2,697         3         100,0%         0         0.0%											
Health A Medical Products         662,543         344         824         218         367         44,5%         419         50.8%         38         4.685           Health A Care - Placement         36,201         4485         240         497         181         75.4%         55         52.2.9%         4         1.7%           Health Care - Staffing         8,725         1.266         29         1,531         12         41.4%         16         55.2%         1         3.4%           Health Care Management         2         4.956         0         3.965         0         0.0%         0         0.0%         0         0.0%           Health Care Management         3.355         1.940         9         2,200         6         66.7%         2         2.2%         1         1.1.1%         0         0.0%           Health Care Referral         3.265         1.940         9         2.00         6         66.7%         2         2.2%         1         1.1.1%         0         0.0%         1.1.1%         0         0.0%         2         1.6.3%         3         1.33         1.3%         1         3.4%         5.6         3.4%         9.88         5.2.4%         1.6	Health & Diet Products - Retail	309,750			86					40	
Health A Medical Products         662,543         344         824         218         367         44,5%         419         50.8%         38         4.685           Health A Care - Placement         36,201         4485         240         497         181         75.4%         55         52.2.9%         4         1.7%           Health Care - Staffing         8,725         1.266         29         1,531         12         41.4%         16         55.2%         1         3.4%           Health Care Management         2         4.956         0         3.965         0         0.0%         0         0.0%         0         0.0%           Health Care Management         3.355         1.940         9         2,200         6         66.7%         2         2.2%         1         1.1.1%         0         0.0%           Health Care Referral         3.265         1.940         9         2.00         6         66.7%         2         2.2%         1         1.1.1%         0         0.0%         1.1.1%         0         0.0%         2         1.6.3%         3         1.33         1.3%         1         3.4%         5.6         3.4%         9.88         5.2.4%         1.6		20,801			532	1 209		2/		4	2.5%
Health & Wellness         490         181         75.4%         55         22.9%	Health & Medical Products	62 543			218		74.0% 44.5%				
Health Care - Placement       3,621       1,886       3       2,997       3       100.0%       0       0.0%       0       0.0%         Health Care - Staffing       8,725       1,266       29       1,531       12       44,4%       16       55,2%       1       3,4%         Health Care Management       3,724       998       104       841       92       85,5%       12       11,5%       0       0.0%         Health Care Management       3,365       1,940       9       2,300       6       66,7%       2       22,2%       1       11,1%         Health Care Referal       3,365       1,940       9       2,300       6       66,7%       2       22,2%       1       11,1%         Health Maintenance Oranziztons       35111       548       224       520       184       82,1%       37       16,5%       3       13,3%         Health Resorts       19,164       622       195       570       99       50,8%       90       46,2%       6       3,3%         Heardin Ads Assistive Devices       121,062       1.85       461       322       336       77,2%       96       20,0.8%       0       0,0.9%       0											
Health Care - Staffing8,7251,266291,5311241.4%1655.2%113.3%Health Care Unen Service2,495603,96500.0%00.0%00.0%Health Care Management3,3651,94092,30066.6.7%22.2.2%1111.1%Health Care Kereral3,3651,94092,30066.6.7%22.2.2%1111.1%Health Maintenance Organizations221,151986.429225.36483.4%98815.4%771.2%Health Maintenance Organizations3511154822455018482.1%3716.5%31.3%Health Maintenance Organizations19,1648221955709950.8%9046.2%00.0%Health Savinos Administrators121,06211854613.23235577.2%962.0.8%00.0%00.0%Hearing Aids Repairing1204.17823.23000.0%00.0%00.0%00.0%Heat Exchangers6293.19432.99713.33%26.67%00.0%00.0%Heat Exchangers4093.49342.63200.0%00.0%00.0%00.0%Heat Exchangers4093.49342.63200.0%00.0% <td< td=""><td></td><td></td><td></td><td>3</td><td></td><td>3</td><td></td><td></td><td></td><td></td><td></td></td<>				3		3					
Heakh Care Linen Service       2       4,956       0       3,965       0       0.0%       0       0.0%         Heakh Care Management       3,365       1,940       9       2,300       6       66.7%       2       22,2%       1       11,1%         Heakh Care Management       222,151       198       6,429       22       5,364       83.4%       998       15.4%       77       1.2%         Heakh Maintenance Organizations       251.11       548       224       520       184       82.1%       37       16.5%       3       1.3%         Heakh Resorts       19.164       822       195       570       99       50.8%       90       66,2%       0       0.0%         Heakh Sansing Administrators       2.914       2.051       16       1.909       14       87.5%       2       12.5%       0       0.0%         Hearin Adis Rapairing       121.062       185       461       322       356       77.2%       96       20.8%       0       0.0%       0       0.0%       16.0%       0       0.0%       16.0%       0       0.0%       16.0%       0       0.0%       16.0%       0       0.0%       0       0.0% <td< td=""><td>Health Care - Staffing</td><td></td><td>1,266</td><td>29</td><td></td><td>12</td><td></td><td>16</td><td>55.2%</td><td>1</td><td>3.4%</td></td<>	Health Care - Staffing		1,266	29		12		16	55.2%	1	3.4%
Health Care Referral3,3651.94092,300666,7%222,2%11.1%Health Lobs221,151196,429225,36483,4%9881,4%771.2%Health Maintenance Organizations35,11154822452018482,1%3716,5%31.3%Health Recording Service5463,285122,1151083,3%216,7%00.0%Health Recording Service19,1648221955709950,8%9046,2%63.1%Hearing Adds Assistive Devices121,06218546132235677,2%9620.8%92.0%Hearing Adds Assistive Devices121,06218546132235677,2%9620.8%92.0%Hearing Adds Assistive Devices121,06218546132235677,2%9620.8%92.0%Heart Radgers6,293,14432,99713.3%266,7%00.0%Heat Recovery Equipment & Systems4,4042,602102,233550.0%550.0%00.0%Heat Second Companies714,36703,96500.0%00.0%00.0%Heat Recovery Equipment & Supplies374,58103,96500.0%00.0%00.0%Heat Second Companies1,386 <td>Health Care Linen Service</td> <td>2</td> <td>4,956</td> <td>0</td> <td>3,965</td> <td></td> <td>0.0%</td> <td>0</td> <td>0.0%</td> <td></td> <td>0.0%</td>	Health Care Linen Service	2	4,956	0	3,965		0.0%	0	0.0%		0.0%
Health Clubs       221,151       98       6,429       22       5,364       8,3,4%       988       15,4%       77       1,2%         Health Maintance Organizations       35,111       548       224       520       184       82,1%       37       16,5%       3       1,3%         Health Maintance Organizations       19,164       3,285       12       2,115       10       83,3%       2       16,7%       0       0.0%         Health Savinos Administrators       2,914       2,051       16       1,099       14       87,5%       2       12,5%       0       0.0%         Hearing Alds & Assistive Devices       121,062       185       461       322       356       77,2%       96       20.0%       0       0.0%         Hearing Alds Assistive Devices       121,062       185       461       322       356       77,2%       96       20.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0				104		92					
Health Maintenance Organizations       35.111       548       224       520       184       82.1%       37       16.5%       3       1.3%         Health Recording Service       546       3,285       12       2,115       10       83.3%       2       16.7%       0       0.0%         Health Recording Service       19,164       822       195       570       99       50.8%       90       46.2%       0       0.0%         Hearing Aids Assistive Devices       2,914       2,051       16       1,909       14       87.5%       2       12.5%       0       0.0%         Hearing Aids Assistive Devices       121,062       185       461       322       356       77.2%       96       20.8%       9       2.0%         Heat Exchangers       629       3,14       3       2,997       1       33.3%       2       66.7%       0       0.0%         Heat Exchangers       1,404       2,602       10       2.233       5       50.0%       0       0.0%         Heat Scaling       71       4,367       0       3,965       0       0.0%       0       0.0%       0       0.0%         Heat Scaling Caupment & Supplies <t< td=""><td></td><td></td><td></td><td>9</td><td></td><td>6</td><td></td><td></td><td></td><td></td><td></td></t<>				9		6					
Health Recording Service       546       3,285       12       2,115       10       83.3%       2       16.7%       0       0.0%         Health Recording Service       19,164       822       195       570       99       50.8%       90       64.62%       0       0.3%         Heating Sorts       2,914       2,051       16       1900       14       87.5%       2       12.5%       0       0.0%         Hearing Alds Parts & Repairing       121,062       185       461       322       356       77.2%       96       20.8%       9       2.0%         Heart Recorder Structures       629       3,194       2.997       1       33.3%       2       66.7%       0       0.0%         Heat Nemps       1,404       2,602       10       2,233       5       50.0%       0       0.0%         Heat Sealing       71       4,367       0       3,965       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%<										77	
Health Resorts       19,164       822       195       570       99       50.8%       90       46,2%       6       3.10         Health Savings Administrors       2,914       2,051       16       1,909       14       87,5%       2       12,5%       0       0.0%         Hearing Aids & Assistive Devices       121,062       185       461       322       356       77,7%       96       20.8%       0       0.0%         Heating Aids Parts & Repairing       120       4,178       2       3,230       0       0.0%       2       100.0%       0       0.0%         Heat Exchangers       629       3,194       3       2,997       1       3.3%       2       66.7%       0       0.0%         Heat Exchangers       1,404       2,602       10       2,233       5       50.0%       0       0.0%         Heat Sealing       71       4,367       0       3,965       0       0.0%       4       0.0.0%       0       0.0%         Heat Sealing Gupment & Supplies       37       4,581       0       3,965       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>3</td> <td></td>										3	
Health Savings Administrators       2,914       2,051       16       1.909       14       97,5%       2       12,5%       0       0.0%         Hearing Aids & Assistive Devices       121,062       185       461       322       356       77,2%       96       20.8%       9       0.0%       2       100.0%       0       0.0%       2       100.0%       0       0.0%       2       100.0%       0       0.0%       2       100.0%       0       0.0% <td></td> <td></td> <td>3,285</td> <td></td> <td>2,115</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>			3,285		2,115						
Hearing Aids & Assitive Devices       121,062       185       461       322       356       77.2%       96       20.8%       9       2.0%         Hearing Aids & Assitive Devices       120       4,178       2       3,230       0       0.0%       2       100.0%       0       0.0%         Heat Exchangers       629       3,194       3       2,997       1       3.3%       2       66.7%       0       0.0%         Heat Recovery Equipment & Systems       1,404       2,602       10       2,233       5       50.0%       4       0.0%       0       0.0%         Heat Recovery Equipment & Systems       409       3,493       4       2,829       0       0.0%       4       0.00%       0       0.0%         Heat Recovery Equipment & Supplies       71       4,367       0       3,965       0       0.0%       0       0.0%       0       0.0%         Heat Sealing Equipment & Supplies       37       4,581       0       3,965       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%								90			
Hearing Aids Parts & Repairing       120       4,178       2       3,230       0       0.0%       2       100.0%       0       0.0%         Heat Exchangers       629       3,194       3       2,997       1       33.3%       2       66.7%       0       0.0%         Heat Exchangers       1,404       2,602       10       2,233       5       50.0%       5       50.0%       0       0.0%         Heat Sealing       409       3,493       4       2,629       0       0.0%       4       100.0%       0       0.0%         Heat Sealing Equipment & Systems       71       4,367       0       3,965       0       0.0%       0       0.0%       0       0.0%         Heat Supplies       37       4,581       0       3,965       0       0.0%       0       0.0%       0       0.0%         Heat Treating - Metal       500       2,073       1       3,508       1       100.0%       0       0.0%       0       0.0%         Heat Treating - Metal       601       2,973       1       3,508       1       100.0%       0       0.0%       0       0.0%         Heat Treating - Metal       610								96			
Heat Exchangers       629       3.194       3       2.997       1       33.3%       2       66.7%       0       0.0%         Heat Pumps       1,404       2,602       10       2,233       5       50.0%       5       50.0%       0       0.0%         Heat Recovery Equipment & Systems       409       3,493       4       2,829       0       0.0%       4       100.0%       0       0.0%         Heat Sealing Equipment & Supples       71       4,367       0       3,965       0       0.0%       0       0.0%       0       0.0%         Heat Sealing Equipment & Supples       37       4,581       0       3,965       0       0.0%       0       0.0%       0       0.0%         Heat Sealing Equipment & Supples       1,386       2,611       13       2,049       5       38.5%       6       46.2%       2       15.4%         Heat Treating - Metal       Record - Metal       3,508       1       100.0%       0       0.0%       0       0.0%         Heat Treating - Metal       Equipment & Supplies       228       3,554       1       3,508       1       100.0%       0       0.0%       0       0.0%         H				2		0		2			
Heat Pumps       1,404       2,602       10       2,233       5       50.0%       5       50.0%       0       0.0%         Heat Recovery Equipment & Systems       409       3,433       4       2,829       0       0.0%       4       100.0%       0       0.0%         Heat Sealing Equipment & Supplies       71       4,367       0       3,965       0       0.0%<				3		1		2		0	
Heat Sealing       71       4,367       0       3,965       0       0.0%       0       0.0%       0       0.0%         Heat Sealing Equipment & Supplies       37       4,581       0       3,965       0       0.0%	Heat Pumps	1,404	2,602	10	2,233	5	50.0%	5		0	
Heat Sealing       71       4,367       0       3,965       0       0.0% </td <td>Heat Recovery Equipment &amp; Systems</td> <td></td> <td></td> <td>4</td> <td>2,829</td> <td>0</td> <td>0.0%</td> <td>4</td> <td>100.0%</td> <td>0</td> <td>0.0%</td>	Heat Recovery Equipment & Systems			4	2,829	0	0.0%	4	100.0%	0	0.0%
Heat Supply Companies       1,386       2,611       13       2,049       5       38.5%       6       46.2%       2       15.4%         Heat Treating - Metal       870       2,973       1       3,508       1       100.0%       0       0.	Heat Sealing			0		0		0			
Heat Treating - Metal - Equipment & Supplies         228         3,854         1         3,508         1         100.0%         0         0.0%         0         0.0%           Heaters - Automotive         159         4,036         1         3,508         1         100.0%         0         0.0%         0         0.0%           Heating & Air Conditioning         1,438,447         10         4,148         40         3,367         81.2%         681         16.4%         0         2.4%           Heating & Air Conditioning - Filters         1,206         2,715         8         2,387         7         87.5%         1         12.5%         0         0.0%           Heating & Coning Demolition         140         4,098         0         3,965         0         0.0%         0         0.0%         0         0.0%           Heating Contractors         217,140         102         635         267         489         7.0%         129         20.3%         17         2.7%				0		0		0		0	
Heat Treating - Metal - Equipment & Supplies         228         3,854         1         3,508         1         100.0%         0         0.0%         0         0.0%           Heaters - Automotive         159         4,036         1         3,508         1         100.0%         0         0.0%         0         0.0%           Heating & Air Conditioning         1,438,447         10         4,148         40         3,367         81.2%         681         16.4%         0         2.4%           Heating & Air Conditioning - Filters         1,206         2,715         8         2,387         7         87.5%         1         12.5%         0         0.0%           Heating & Coning Demolition         140         4,098         0         3,965         0         0.0%         0         0.0%         0         0.0%           Heating Contractors         217,140         102         635         267         489         7.0%         129         20.3%         17         2.7%		1,386	2,611	13	2,049	5	38.5%	6	46.2%	2	15.4%
Heaters - Automotive         159         4.036         1         3.508         1         100.0%         0         0.0%         00         0.24%           Heating & Air Conditioning         11,48,447         10         4,148         40         3,367         81.2%         681         16.4%         100         2.4%           Heating & Air Conditioning - Filters         1,206         2,715         8         2,387         7         87.5%         1         12.5%         00         0.0%           Heating & Cooling Demoiltion         140         4,098         0         3,965         0         0.0%	Heat Ireating - Metal		2,973	1		1		0			
Heating & Air Conditioning         11,438,447         10         4,148         40         3,367         81.2%         681         16.4%         100         2.4%           Heating & Air Conditioning - Filters         1,206         2,715         8         2,387         7         87.5%         1         12.5%         0         0.0%           Heating & Conditioning - Filters         140         4,098         0         3,965         0         0.0%         0<				1		1					
Heating & Air Conditioning - Filters         1,206         2,715         8         2,387         7         87,5%         1         12,5%         0         0.0%           Heating & Conditioning - Filters         140         4,098         0         3,965         0         0.0%         0.				1 140		2 267	100.0%				
Heating & Cooling Demolition         140         4,098         0         3,965         0         0.0%         0         0.0%         0         0.0%           Heating Contractors         217,140         102         635         267         489         77.0%         129         20.3%         17         2.7%				4,148		3,36/		180			
Interfactors         110         055         120         050 <t< td=""><td></td><td></td><td></td><td>0 0</td><td></td><td>/ </td><td></td><td>1</td><td></td><td></td><td></td></t<>				0 0		/ 		1			
				635							
	Heating Equipment		868		576		47.4%			58	

Source Market         A         <	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Inconstruction         1.02         1.03         1.00         1.000	Heating Equipment & Systems Cleaning & Repair	9,869	1,193	52	1,195	32		16	30.8%		
backers         1.420         <				4		1		3			
Biologic         J.30         J.00         J.20				7		2	100.0%	5			
bbs         100         120 <td></td> <td></td> <td></td> <td>1</td> <td></td> <td>0</td> <td></td> <td>1</td> <td></td> <td></td> <td></td>				1		0		1			
data         1         1         1         1         1         1         1         1         1         0	Herbs	67,659		355		221		132		2	
Home Notes         118         109         1         109         0         000         0         000 <td>Hides</td> <td>75</td> <td>4,347</td> <td>0</td> <td>3,965</td> <td>0</td> <td>0.0%</td> <td>0</td> <td></td> <td>0</td> <td>0.0%</td>	Hides	75	4,347	0	3,965	0	0.0%	0		0	0.0%
Disput Durkar Reservation         1/1         1/1         1/10         1/	Hinges		3,887	1	3,508	0		1			
Niko 1         No.         No.<				1		1		0			
bible A functional control submit a Management         1.40         1.00         1				560		201		146			
Non-Name         Corr         1.140         Corr         Corr<         Cor<         Corr<         Corr<	Hobby & Model Construction Supplies - Retain Hobby & Model Construction Supplies - Wholesale & Manufacturing			300	1 389			140			
Top Imm         Open				5		3		2			
Name	Hog Farms		3,892	0		0		0			
missic methoder         1,24         1,28         1,2         1,28         1,2         1,28	Hoists	241	3,817	1	3,508	1		0	0.0%	0	0.0%
Dots Assessme         1/100         1/200		10,463	1,161		565			70		3	1.5%
Store Automation         1/2								,			
None Makes         1,2,3         1,2,3         1,2,3         1,2,3         1,2,5		12,352	1,055	124	763						6.5%
None Centre15.265.261.26 </td <td></td> <td>1 222 051</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>		1 222 051									
Isons Loce, Accessione & AGR. Convig Reader         1         30.00											
inter berochträcks         inter b	Home Decor, Accessories & Gifts - Online Retailer				1.408					3	
Name Basel A Panong         Al, 16	Home Decord, Accessiones & Gints - Grinne Rectarier					4				8	
Intre Econard Constants         1.52         2.56         3         6.69         2         4.69         0	Home Design & Planning	24,365	707		1,241	21	43.8%		52.1%	2	4.2%
International sectors         Jamb Bartons         Jamb Bartons <thjamb bartons<="" th="">         Jamb Bartons         Jamb</thjamb>	Home Economics Consultants	1,573	2,500	5	2,686	3	60.0%		40.0%		0.0%
Inter Section         279         29         30         171         29.6         59         21.65         30         21.65         30         21.65         30         21.65         30         20.65         30         20.65         30         30.55	Home Electronics			844	211	607				17	
Nome India         4.000         1.72         6         2.880				2	3,230	2					
Home Ingroveneds         Jobe				235		173		56			
Inter Imgergenents - Additions         13.152         1.426         1.46         1.90         1.86         5.6.46         2.22         50.04         6         1.80           Inter Long LangeCond         2.725         8.8         5.31         5.21         2.73         7.8         5.6         1.8         2.6.6         8         1.95           Inter Long Attribute Attribut		4,039		5 2 2 2 2		3	50.0%	3			0.0%
them insertion Service         22/52         44         53         293         397         24/59         128         24/69         4         108         44/69         44/69         44/69         44/69         44/69         44/69         44/69         44/69         44/69         44/69         44/69         44/69         44/69         44/69         44/69         45/61											
Name Concert Associations         1,728         2,728         2,728         7,72         <											
Home Regard & Maintenance         7,286         2,228         7,3         1,033         2,05         2,829         46         6,649         5,7         5,200         0         0,00         0								9			0.0%
theme Staging         6,75         1,422         14         2,000         11         78,656         3         2,1,48         00         0.0%           thome Maranty Mars         112,52         1,09         3,01         1,09         86,05         21         10,55         2,05         1,09         86,05         21         10,55         2,05         1,09         1,09         86,05         21         10,55         2,05         1,09         1,09         10,05	Home Repair & Maintenance			71				46		5	
Home Thater         43.201         468         105         8.88         7.6         7.2.4%         2.2         7.68         2.4         9.9           Home Warrafty Panis         11.4255         1.03         1.03         2.03         2.03         2.03         2.03         2.03         2.03         2.03         2.04         3.06         3	Home Sitting Services		2,340	5		5	100.0%	0	0.0%	0	
None Name Array Pans       114,255       11,251       12,051       150,054       12,05       10,054       10,054       0.0,056       0.0,056       0.0,056       0.0,056	Home Staging							5	21.470	0	
Intenseptits         2,298         2,099         10         2,233         5         50,0%         5         50,0%         0         0,0%         3         60,0%         3         3         3         3         2         1         60,0%         3         1         60,0%         1		43,201		105	838					2	
Integer         Integer <t< td=""><td></td><td>114,255</td><td></td><td></td><td></td><td>1,705</td><td></td><td>214</td><td></td><td></td><td></td></t<>		114,255				1,705		214			
incomp Matherals         (mony Mat		2,/38		10		2	50.0%	5			
Honing Achines & Equipment         66         4.36         0         3.965         0         0.0%         0.0%         0.0%         0.0%           Horse Breders         4.265         1.735         1.209         6         6.2%         5         3.5%         0         0.0%           Horse Explane         3.85         1.83         1.63         1.692         0.6%         0.0% <td< td=""><td></td><td>1,523</td><td></td><td>0</td><td></td><td>2</td><td></td><td>0</td><td></td><td>3</td><td></td></td<>		1,523		0		2		0		3	
Honse Breeders         4,228         1,725         1,3         2,09         6         46.25         5         6         33.5%         2         1,5.4           Horse Sequence         3,551         1,830         31         1,493         2.5         66,65         6         19,4%         0         0,0%           Horse Sequence         3,351         1,830         31         1,493         2.5         66,65         6         19,4%         0         0,0%           Horse Staudnage         3,521         2,220         2         2,230         2         100,0%         0         0,0%         0		66		0		0				0	
Hones Equipment & Supplies         3.851         1.830         3.1         1.432         255         80.6%         6         1.9.4%         0         0.0%           Hores acciding/Horie Trail Rides         3.385         1.385         2.957         1         3.336         2         66.7%         0         0.0%           Hores Schem         1.325         3.247         2.323         2         66.9%         12         3.24%         1         0.0%         0         0.0% </td <td>Horse Breeders</td> <td>4,328</td> <td></td> <td>13</td> <td></td> <td>6</td> <td></td> <td>5</td> <td></td> <td>2</td> <td></td>	Horse Breeders	4,328		13		6		5		2	
Horse race Handcappin         073         4,353         3         2,997         1         33.3%         2         66.7%         0         0.0%           Horse Rhing/Mores Frai Rides         3,385         1,386         37         1,383         24         64.9%         12         23.4%         1         27.4%         1         27.4%         1         27.4%         1         27.4%         1         10.0%         0         0.0%         1         0.0%         0	Horse Dealers							6			
Horse Riding/Horse Trail Rides       3,385       1,396       37       1,389       24       64,9%       12       32,4%       1       1.7.8%         Horse Shelino       537       3,297       2       3230       2       10,0%       0       0.0%       0       0.0%       0       0.0%         Horse Shelino       1,775       2,446       10       2,233       5       50,0%       5       50,0%       0       0.0%       <	Horse Equipment & Supplies			31		25		6			
Hores Bheein         537         3.297         2         3.230         2         100.0%         0         0.0%         0				3		1		2			
Horse Training         6.180         1.486         10         2.233         9         90.0%         1         10.0%         0         0.0%           Horse Training         1.775         2.419         10         2.233         5         50.0%         5         50.0%         0         0.0%           Horse Training         611         3.127         3         2.297         3         100.0%         0         0			1,936	3/		24	04.970	16		1	
Horseshoe Equipment & Supplies       681       3.137       3       2.997       3       100.0%       0       0.0%       0       0.0%         Horse At Uning - Flexible Metal       289       3.699       0       3.965       0       0.0%       0			3,297	10	3,230	2		1		0	
Horseshoe Equipment & Supplies       681       3.137       3       2.997       3       100.0%       0       0.0%       0       0.0%         Horse At Uning - Flexible Metal       289       3.699       0       3.965       0       0.0%       0			2,419	10	2,233	5		5		0	0.0%
Instructural Consultants         0         0.0%         0         0.0%         0         0.0%           hose & Tubino - Rubber Melal         289         3.699         0         3.965         0         0.0% <td>Horseshoe Equipment &amp; Supplies</td> <td></td> <td>3,137</td> <td>3</td> <td>2,997</td> <td>3</td> <td>100.0%</td> <td>0</td> <td></td> <td>0</td> <td></td>	Horseshoe Equipment & Supplies		3,137	3	2,997	3	100.0%	0		0	
Hose & Tubing - Rubers & Plastic         518         3.332         0         3.965         0         0.0%         0	Horticultural Consultants			2		2	100.0%	0			0.0%
hosiery - Retail       2,513       2,153       54       1,169       47       87.0%       7       13.0%       0       0.0%         hosiery - Metolack & Mundrutures       631       3,193       2       3,230       1       50.0%       3       21.4%       0       0.0%         hospital & Medical Equipment & Supplies       136.992       165       9277       192       718       72.5%       237       24.3%       22       23%         Hospital & Medical Equipment & Supplies       7100       1.922       102       848       65       63.7%       37       36.3%       0       0.0%         Hospital Standors       7100       1.922       102       848       65       63.7%       37       36.3%       0       0.0%         Hospitalis       324.14       582       685       203       854       96.5%       30       3.4%       0       0.0%         Hospitalis       97.319       223       1.723       113       1.454       84.4%       260       15.1%       9       0.5%         Hospitalis       97.319       223       1.723       113       1.454       84.4%       260       15.1%       0       0.0%	Hose & Tubing - Flexible Metal			0		0		0			
hosiery - Retail       2,513       2,153       54       1,169       47       87.0%       7       13.0%       0       0.0%         hosiery - Metolack & Mundrutures       631       3,193       2       3,230       1       50.0%       3       21.4%       0       0.0%         hospital & Medical Equipment & Supplies       136.992       165       9277       192       718       72.5%       237       24.3%       22       23%         Hospital & Medical Equipment & Supplies       7100       1.922       102       848       65       63.7%       37       36.3%       0       0.0%         Hospital Standors       7100       1.922       102       848       65       63.7%       37       36.3%       0       0.0%         Hospitalis       324.14       582       685       203       854       96.5%       30       3.4%       0       0.0%         Hospitalis       97.319       223       1.723       113       1.454       84.4%       260       15.1%       9       0.5%         Hospitalis       97.319       223       1.723       113       1.454       84.4%       260       15.1%       0       0.0%		518	3,332	0		0		0			
Insiery - Wholesale & Manufacturers       631       3.193       2       3.200       1       50.0%       1       50.0%       0       0.0%         Hospitel       116.992       165       977       192       718       73.5%       237       24.3%       22       2.3%         Hospital Consultants       7.100       1.392       102       848       65       63.7%       337       36.3%       0       0.0%         Hospital Consultants       7.100       1.392       102       848       65       63.7%       337       36.3%       0       0.0%         Hospitalization, Medical & Surgical Plans       2.244       3.781       8       2.387       6       75.0%       2       25.0%       0       0.0%         Hospitalization, Medical & Surgical Plans       97.319       2.223       1.723       113       1.454       84.4%       260       15.1%       9       0.5%       1       4.3%       1       4.3%         Hospital       97.319       2.273       3.6       1.466       22       6.11%       2.4%       3       4.29%       3       4.29%       1       4.3%       1       4.3%       1       4.3%       4.29%       3 <th< td=""><td></td><td>505</td><td>3,353</td><td>1</td><td></td><td>1</td><td></td><td>0</td><td></td><td></td><td></td></th<>		505	3,353	1		1		0			
Hospices       19,227       819       14       2,009       11       78,6%       3       21,4%       0       0.0%         Hospital & Medical Equipment & Supplies       136,992       165       977       192       718       73,5%       237       24,3%       22,3%       40,0%         Hospital Consultants       7,100       1,392       102       848       65       63,7%       37       36,3%       0       0.0%         Hospital Kadical Exumical Plans       224       3,781       8       2,387       6       75,0%       2       25,0%       0       0.0%         Hospitalization, Medical Exumical Plans       32,414       582       685       203       854       96,5%       30       3,4%       1       0.1%         Hospitals       97,319       223       1,723       113       1,454       84,4%       260       15,1%       9       0.5%         Hotel Product Sales       11,73       2,736       36       1,408       22       61,1%       14       38,9%       0       0.0%         Hotels       41569       960       81       960       81       960       61       960       61       960       61       960 </td <td></td> <td></td> <td></td> <td>54</td> <td></td> <td>4/</td> <td></td> <td>/</td> <td></td> <td></td> <td></td>				54		4/		/			
Hospital & Medical Equipment & Supplies136, 99216597719271873.5%23724.3%2223.3%Hospital Consultants7,1001,3921028486563.7%3766.3%00.0%Hospital Consultants2543,78182,387675.0%225.0%00.0%Hospital Consultants32,41456288520385496.5%303.4%10.1%Hospital Consultants97,3192231,7231131,45484.4%26015.1%90.5%Hospital Consultants4553,42172,485342.9%342.9%114.3%Hotel Product Sales1,1732,73661,4082261.1%1438.9%00.0%Hotels1,1732,736361,4082261.1%1438.9%00.4%Hotels Reservations37.58152137436927673.8%8923.8%92.4%House & Building Movers14,568960819606074.1%1721.0%44.9%House Cleaning Equipment & Supplies32.0781,27271.578186.67%933.3%00.0%House Cleaning Equipment & Supplies32.0787277.578186.67%933.3%00.0%House Manufacturers9,0221,25059				14		11		3			
Hospitality       254       3,781       8       2,387       6       75,0%       2       25,0%       0       0.0%         Hospitalization, Medical & Surgical Plans       32,414       582       885       203       854       96,5%       30       3.4%       0       0.0%         Hospitalization, Medical & Surgical Plans       97,319       223       1,723       113       1,454       84.4%       260       15.1%       9       0.5%         Hostels       455       3,421       7       2,485       3       42.9%       3       42.9%       1       14.38.9%       0       0.0%         Hotels       1,173       2,736       36       1,408       22       61.1%       14       38.9%       0       1.0%         Hotels       6,415       23       4,351       67.8%       2,016       31.4%       48       0.7%         Hotels       96,013       37.4       369       27.8%       89       23.8%       92.2%       0.2%         House Cleaning       90,022       1,518       661       960       61       960       651       64.4%       309       32.3%       0       0.0%         House Cleaning       90					192			237			2.3%
Hospitality       254       3,781       8       2,387       6       75,0%       2       25,0%       0       0.0%         Hospitalization, Medical & Surgical Plans       32,414       582       885       203       854       96,5%       30       3.4%       0       0.0%         Hospitalization, Medical & Surgical Plans       97,319       223       1,723       113       1,454       84.4%       260       15.1%       9       0.5%         Hostels       455       3,421       7       2,485       3       42.9%       3       42.9%       1       14.38.9%       0       0.0%         Hotels       1,173       2,736       36       1,408       22       61.1%       14       38.9%       0       1.0%         Hotels       6,415       23       4,351       67.8%       2,016       31.4%       48       0.7%         Hotels       96,013       37.4       369       27.8%       89       23.8%       92.2%       0.2%         House Cleaning       90,022       1,518       661       960       61       960       651       64.4%       309       32.3%       0       0.0%         House Cleaning       90	Hospital Consultants	7,100	1,392		848		63.7%		36.3%	0	0.0%
Hospitals       97,319       223       1,723       113       1,454       84.4%       260       15.1%       9       0.5%         Hostels       455       3,421       7       2,485       3       42.9%       3       42.9%       1       14.3%         Hotel Product Sales       11,173       2,736       36       1,408       22       61.1%       14       38.9%       0       0.0%         Hotels       145,497       158       6,415       23       4,351       67.8%       2,016       31.4%       48       0.7%         House & Building Movers       14,568       560       81       960       60       74.1%       17       21.0%       4       4.9%         House & Building Movers       14,568       560       81       960       60       74.1%       17       21.0%       4       4.9%         House Cleaning Equipment & Supplies       3,268       1.975       27       1.578       18       66.7%       9       33.3%       0       0.0%         House Hurishings & Services       9,022       1,250       59       1,121       26       44.1%       33       55.9%       0       0.0%       0       0.0% <td< td=""><td>Hospitality</td><td>254</td><td>3,781</td><td>8</td><td>2,387</td><td>6</td><td>75.0%</td><td></td><td>25.0%</td><td>0</td><td>0.0%</td></td<>	Hospitality	254	3,781	8	2,387	6	75.0%		25.0%	0	0.0%
Hostels       455       3,421       7       2,485       3       42.9%       3       42.9%       1       14.3%         Hotel Product Sales       1,173       2,736       36       1,408       22       61.1%       14       38.9%       0       0.0%         Hotels       145,497       158       6,415       23       4,351       67.8%       2,016       31.4%       48       0.7%         Hotels - Reservations       37,581       521       374       369       276       73.8%       89       23.8%       9       2.4%         House & Building Movers       37,581       521       374       369       276       73.8%       89       23.8%       9       2.4%         House Cleaning       90       940       195       605       64.4%       309       32.9%       26       2.8%         House Cleaning Equipment & Supplies       32,68       1.975       27       1.578       18       66.7%       9       33.3%       0       0.0%         House Humishings & Services       9,022       1,250       59       1,121       26       44.1%       33       55.9%       0       0.0%         Household Management       6	Hospitalization, Medical & Surgical Plans									1	
http:       1,173       2,736       36       1,408       22       61.1%       14       38.9%       0       0.0%         http:       145,497       158       6,415       23       4,351       67.8%       2,016       31.4%       48       0.7%         http:       Reservations       37,551       521       374       369       276       73.8%       89       23.8%       9       2.4%         house & Building Movers       14,568       960       81       960       60       74.1%       17       21.0%       4       4.9%         house Cleaning       230,390       90       940       195       605       64.4%       309       32.9%       26       8.9%       2.8%       4.9%				1,723		1,454		260		9	
Hotels       145,497       158       6,415       23       4,351       67.8%       206       31.4%       48       0.7%         Hotels - Reservations       37,581       521       374       369       27.6       73.8%       89       23.8%       49       2.4%         House & Building Movers       14,568       960       81       960       60       74.1%       17       21.0%       4       4.9%         House Cleaning       230,390       90       940       195       605       64.4%       309       32.9%       26       2.8%         House Cleaning Equipment & Supplies       32,68       1.975       27       1.578       18       66.7%       9       33.3%       0       0.0%         House Urmishings & Services       9,022       1,250       59       1,121       26       44.1%       33       55.9%       0       0.0%         Household Management       67       4.388       1       3,508       1       10.0%       0       0.0%       0       0.0%         Housewares - Retail       23.078       727       277       449       196       70.8%       75       27.1%       6       2.9%         Housewa				7		3		3		1	
Hotels - Reservations       37,581       521       374       369       276       73.8%       89       23.8%       9       2.4%         House & Building Movers       14,568       960       81       960       60       74.1%       17       21.0%       4       4.9%         House & Building Movers       230,390       90       940       195       605       64.4%       309       32.9%       26       4.2%         House Cleaning Equipment & Supplies       3,268       1.975       27       1.578       18       66.7%       9       33.3%       0       0.0%         House Nuese Furnishings & Services       9,022       1,250       59       1,121       26       44.1%       33       55.9%       0       0.0%         House Nuese Furnishings & Services       9,022       1,250       59       1,121       26       44.1%       33       55.9%       0       0.0%         House Neurishings & Services       9,022       1,250       59       1,212       26       44.1%       33       55.9%       0       0.0%         House Neurishings & Services       6,74,388       1       3,508       1       100.0%       0       0.0%       0       0.0%<											
House & Building Movers         14,568         960         81         960         60         74.1%         17         21.0%         4         4.9%           House Cleaning         230,300         90         940         195         605         64.4%         309         32.9%         62         2.8%           House Cleaning Equipment & Supplies         3.268         1.975         27         1.578         18         66.7%         9         3.3%         0         0.0%           House Hurnishings & Services         9,022         1,250         59         1,121         26         44.1%         33         55.9%         0         0.0%           Household Management         67         4.388         1         3,508         1         100.0%         0         0.0%         0         0.0%           Household Management         23,078         727         277         449         196         70.8%         75         27.1%         66         2.0%           Housewares - Retail         23,072         33         1,455         21         63.6%         12         36.4%         0         0.0%           Household Manufacturers         3,275         1,972         25         1,626											
House Cleaning       230,390       90       940       195       605       64.4%       309       32.9%       26       2.8%         House Cleaning Equipment & Supplies       3.268       1.975       27       1.578       18       66.7%       9       3.3.3%       0       0.0%         House Humishings & Services       9,022       1.250       59       1.121       26       44.1%       33       55.9%       0       0.0%         Household Management       67       4,38       1       3.508       1       100.0%       0       0.0%       0       0.0%         Housewares - Retail       23.078       727       277       449       196       70.8%       75       27.1%       6       2.2%         Housewares - Wholesale & Manufacturers       2.830       2.072       33       1.455       2.1       63.6%       12       36.4%       0       0.0%         Housing Authorities       3.275       1.972       225       1.626       24       96.0%       1       4.0%       0       0.0%         Housing Authorities       1.650       2.446       24       1.649       11       45.8%       13       54.2%       0       0.0%       0<											
House Cleaning Equipment & Supplies         3.268         1.975         27         1.578         18         66.7%         9         33.3%         0         0.0%           House Furnishing & Services         9,022         1,250         59         1,121         26         64.1%         33         55.9%         0         0.0%           Household Management         67         4,388         1         3,508         1         0.0%         0         0.0%           Housewares - Retail         23,078         727         277         449         196         70.8%         75         27.1%         66         2.0%           Housewares - Wholesale & Manufacturers         2,830         2,072         33         1,455         21         63.6%         12         36.4%         0         0.0%           Housing Authorities         3,275         1,972         25         1,626         24         96.0%         1         4.0%         0         0.0%           Housing Consultants & Referral Service         1.690         2,446         24         1.649         11         4.0%         0         0.0%           Housing Consultants & Referral Service         1.77         3,987         0         3.965         0		230,390		940	195						
House furnishings & Services         9,022         1,250         59         1,21         26         44.1%         33         55.9%         0         0.0%           Household Management         67         4.38         1         3.508         1         00.0%         0         0.0%         0         0.0%           Household Management         67         4.38         1         3.508         1         00.0%         0         0.0%         0         0.0%           Housewares - Retail         23.078         727         277         449         196         70.8%         75         27.1%         6         2.2%           Housewares - Wholesale & Manufacturers         2,830         2,072         33         1,455         21         63.6%         12         36.4%         0         0.0%           Housing Authorities         3,275         1,972         25         1,626         24         96.0%         1         4.0%         0         0.0%           Housing Consultants & Referral Service         1,690         2,446         24         1,649         11         45.8%         13         54.2%         0         0.0%           Housing Authorities         1,670         2,946         24	House Cleaning Equipment & Supplies	3,268	1,975	27	1,578	18	66.7%	9	33.3%		0.0%
Housewares - Retail         23.078         727         277         449         196         70.8%         75         27.1%         6         2.2%           Housewares - Retail         2,830         2,072         33         1,455         21         63.6%         12         36.4%         0         0.0%           Housing Authorities         3,275         1,972         25         1,626         24         96.0%         1         4.0%         0         0.0%           Housing Authorities         3,275         1,972         25         1,626         24         96.0%         1         4.0%         0         0.0%           Housing Authorities         1,690         2,446         24         1,649         11         45.8%         13         54.2%         0         0.0%           Housing Authorities         1,77         3,987         0         3,965         0         0.0%         0         0.0%         0         0.0%	House Furnishings & Services	9,022	1,250	59	1,121	26	44.1%		55.9%		0.0%
Housewares - Wholesale & Manufacturers         2,830         2,072         33         1,455         21         63.6%         12         36.4%         0         0.0%           Housing Authorities         3,275         1,972         25         1,626         24         96.0%         1         4.0%         0         0.0%           Housing Consultants & Referral Service         1,690         2,446         24         1,649         11         45.8%         13         54.2%         0         0.0%           Hubcaps - Sales         177         3,987         0         3,965         0         0.0%         0         0.0%         0         0.0%				1		1					
Housing Authorities         3,275         1,972         25         1,626         24         96,0%         1         4.0%         0         0.0%           Housing Consultants & Referral Service         1,690         2,446         24         1,649         11         45.8%         13         54.2%         0         0.0%           Hubcaps - Sales         177         3,987         0         3,965         0         0.0%         0         0.0%         0         0.0%	Housewares - Retail		727								
Housing Consultants & Referral Service         1,690         2,446         24         1,649         11         45.8%         13         54.2%         0         0.0%           Hubcaps - Sales         177         3,987         0         3,965         0         0.0%         0         0.0%         0         0.0%								12			
Hubcaps - Sales 177 3,987 0 3,965 0 0.0% 0 0.0% 0 0.0%								1 1 2			
				24		11		10			
	Human Factors - Research & Development	3,497	1,910	11		0	81.8%	0	18.2%	0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Human Resources	22,199	753	24	1,649	18	75.0%	6	25.0%	0	0.0%
Human Services Organizations Humane Societies	5,401 1,205	1,573 2,717	12	2,115	15	66.7%	3	25.0% 6.3%	1	8.3%
Humidifying Apparatus	252	3,789	2	3,230	2	100.0%	0	0.0%	0	0.0%
Hunting & Fishing Services	17,773	865	116	798	64	55.2%	50	43.1%	2	1.7%
Hydraulic Equipment & Supplies	6,727	1,426	52	1,195	38	73.1%	14		0	0.0%
Hydraulic Equipment Repair	4,026	1,795 4,361	15	1,968	8	53.3% 0.0%	5	33.3%	2	13.3% 0.0%
Hydrologists Hydronic Heating	236	3,838	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Hydroponics - Equipment & Supplies	14,779	953	7	2,485	7	100.0%	0	0.0%	0	0.0%
Hydroseeding	2,472	2,171	9	2,300	7	77.8%	2	22.2%	0	0.0%
Hygrometers	20	4,700	0	3,965	0	0.0%	0	0.0%	0	0.0%
Hypnotherapists - Hypnotists Tce	20,291 4,344	794 1,730	30		26	86.7%	4	13.3%	0	0.0%
Ice Cream & Frozen Desserts - Dealers	8,353	1,291	44		28	63.6%	14		2	4.5%
Ice Cream & Frozen Desserts - Mfg & Dist	1,428	2,589	16		11	68.8%	5		0	0.0%
Ice Cream Cone Manufacturers & Distributors	181	3,973	1	3,508	0	0.0%	1	100.0%	0	0.0%
Ice Cream Cone Manufacturers Equipment	2 170	4,956	0	3,965	0	0.0%	0	0.0%	0	0.0%
Ice Cream Freezers Ice Cream Manufacturers Equipment	1/0	4,008 3,136	0	3,965 3,230	0	0.0%	0	0.0%	0	0.0%
Ice Cream Manufacturers Supplies	88	4,293	2		0	0.0%		0.0%	0	0.0%
Ice Cream Mixes	137	4,102	1	3,508	1	100.0%	0	0.0%	0	0.0%
Ice Crushers	4	4,914	1	3,508	1	100.0%	0	0.0%	0	0.0%
Ice Machine Repair	174	3,992	1	3,508	1	100.0%	0	0.0%	0	0.0%
Ice Making Equipment & Machines	1,579	2,497 4,303	1	3,508	0	0.0%	1	100.0%	0	0.0%
Ice Melting Equipment & Supplies Ice Sculptures	84 64	4,303 4,407	1	3,508 3,965	1	<u>100.0%</u> 0.0%			0	0.0%
Ice Substitutes	9	4,407	1	3,508	0	0.0%	1	100.0%	0	0.0%
Identification Bureaus	267	3,753	7	2,485	7	100.0%	0	0.0%	0	0.0%
Identification Card Service	4,216	1,761	35	1,426	7	20.0%	26		2	5.7%
Identification Equipment & Supplies	3,040	2,026	5	2,686	4	80.0%	1	20.0%	0	0.0%
Identity Theft Protection & Prevention Services Janition Interlock Devices	37,807	516 2,470	183	602 2,175	160	87.4% 90.9%	23	12.6% 9.1%	0	0.0%
Image & Graphics Printing	1,622 12,557	1,043	11	2,175	85	90.9% 45.2%	96		7	3.7%
Immigration & Naturalization Consultants	19,833	803	132	737	66	50.0%	62		4	3.0%
Import Representatives	768	3,047	12	2,115	4	33.3%	6		2	16.7%
Importers	26,800	657	192		152	79.2%	38		2	1.0%
Impregnating	1,180	2,731	3	2,997	2	66.7%	1	33.3%	0	0.0%
Impregnating Apparatus Imprinting	1,565	4,987	0	3,965 3,230	0	0.0%	0	0.0%	0	0.0%
Incense	892	2,956	9	2,300	6	66.7%	3	33.3%	0	0.0%
Incentive Programs	17,124	882	510		505	99.0%	4	0.8%	1	0.2%
Incinerators	4	4,914	0		0	0.0%	0		0	0.0%
Incorporating Companies	51,427	420	194	574	155	79.9%	38		1	0.5%
Indexing Service - Book, Periodical Indian Goods	25 1,257	4,648	10	3,230 2,233	1	50.0% 90.0%	1	50.0% 10.0%	0	0.0%
Indian Goods Indoor Sky Diving	132	4,120	10	3,508	1	100.0%	0	0.0%	0	0.0%
Induction Heating Equipment	64	4,407	0	3,965	0	0.0%	0	0.0%	0	0.0%
Industrial Consultants	5,256	1,593	2	3,230	0	0.0%	2	100.0%	0	0.0%
Industrial Developments	1,022	2,844	4	2,829	3	75.0%	0	0.0%	1	25.0%
Industrial Equipment & Supplies Industrial Hygiene Consultants	44,554 1,130	460 2,774	178	614 3,965	136	76.4%	37		5	2.8%
Industrial Manufacturers	17,860	863	53	1,182	44	83.0%	9	010 10	0	0.0%
Industrial Painting	194	3,930	1	3,508	0	0.0%	0	0.0%	1	100.0%
Industrial Products Wholesalers & Distributors	21,512	762	43		34	79.1%	7	16.3%	2	4.7%
In-floor Heating	10	4,814	0		0	0.0%	0		0	0.0%
Infomercials Information Bureaus	6,123 133,893	1,495 172	75	1,005 193	69 728	92.0% 76.0%	6 115	8.0% 12.0%	0	0.0%
Information Processing & Retrieval Equipment & Systems	6,034	1,502	930		/20	11.1%	8		115	0.0%
Information Technology Services	68,425	310	404	356	334	82.7%	65		5	1.2%
Infrared Equipment	603	3,219	1	3,508	1	100.0%	0	0.0%	0	0.0%
Infrared Inspection	298	3,671	0	3,965	0	0.0%	0		0	0.0%
In-Home Autism Therapy In-Home Care	239 68,045	3,827 312	0 64		0 48	0.0%	0		0	0.0%
Ink Cartridge - Refill & Sales	9,681	1,215	95	877	74	75.0%	10		2	2.1%
Inks - Manufacturers Materials	890	2,958	4	2,829	3	75.0%	1	25.0%	0	0.0%
Inks - Print & Lithograph	482	3,377	2	3,230	0	0.0%	2	100.0%	0	0.0%
Inks - Writing & Marking	769	3,045	3	2,997	3	100.0%	0	0.0%	0	0.0%
Insect Control Devices	982 1,179	2,879	7	2,485	2	28.6%	5	71.4%	0	0.0%
Insecticides Inserts - Screw Thread	1,1/9	2,733 4,759	1	3,508 3,965	0	0.0%	1	100.0%	0	0.0%
Insector Devices - Industrial	546	3,285	1	3,508	1	100.0%	0		0	0.0%
Instrument Cases	529	3,313	10	2,233	1	10.0%	7	70.0%	2	20.0%
Insulation Contractors Equipment & Supplies	2,845	2,065	11		5	45.5%	6	54.5%	0	0.0%
Insulation Materials	8,896	1,257	13		9	69.2%	4		0	0.0%
Insulation Materials - Electric	131 19,379	4,127	0	3,965 910	0	0.0%	12	0.0%	0	0.0%
Insurance - Accident & Health Insurance - Auto	19,379	816 176		910	946	80.9%	12		5	5.6%
Insurance - Auto	120,025	1/6	1,061	181	946	09.2%	108	10.2%	/	0.7%

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Insurance - Aviation	346	3,604	5	2,686	5	100.0%	0	0.0%	0	0.0%
Insurance - Bonding Insurance - Crop	2,655 966	2,117 2,891	5	2,686	5	100.0%	1	0.0%	0	0.0%
Insurance - Dental	4,221	1,759	28	1,552	25	89.3%	2	7.1%	1	3.6%
Insurance - Disability	1,163	2,747	6	2,589	3	50.0%	3	50.0%	0	0.0%
Insurance - Employee Benefits	20,528	786	38	1,372	32	84.2%	5	13.2%	1	2.6%
Insurance - Fire & Flood Specialists Insurance - Funeral	5,893 6,217	1,518	10	2,233 2,829	8	80.0%	2	20.0%	0	0.0%
Insurance - Health	113,435	1,484	744		679	91.3%	57	7.7%	8	1.1%
Insurance - Homeowners	57,519	376	531	295	499	94.0%	26	4.9%	6	1.1%
Insurance - Liability	4,224	1,757	12	2,115	8	66.7%	4	33.3%	0	0.0%
Insurance - Life	136,585	166	281	441	241	85.8%	33	11.7%	7	2.5%
Insurance - Long Term Care Insurance - Marine	5,831 733	1,527 3,085	3	2,997 3,508	2	66.7% 100.0%	0	0.0%	1	33.3%
Insurance - Medical Liability	1,707	2,440	7	2,485	2	28.6%	2	28.6%	3	42.9%
Insurance - Medicare Services	11,357	1,107	39	1,357	8	20.5%	5	12.8%	26	
Insurance - Medicare Supplement	15	4,759	0	3,965	0	0.0%	0	0.0%	0	0.0%
Insurance - Property	25,569	683	88	917	83	94.3%	3	3.4%	2	2.3%
Insurance - Rental	1,816	2,404	5	2,686	5	100.0%	0	0.0%	0	0.0%
Insurance - Senior Products Insurance - Travel	10,429 20,140	796	165	2,233 641	159	50.0% 96.4%	5	3.0%	3	0.6%
Insurance - Viatical	12,056	1,065	45	1,277	29	64.4%	16	35.6%	0	0.0%
Insurance - Workers Compensation	7,460	1,356	22	1,710	20	90.9%	2	9.1%	0	0.0%
Insurance Agency	110,917	201	374	369	304	81.3%	69	18.4%	1	0.3%
Insurance Agents	7,199	1,383	71		60	84.5%	11		0	0.0%
Insurance Claim Processing Services Insurance Companies	43,045 1,385,212	469	224 9,475	520 12	176 8,814	78.6%	<u>46</u> 576	20.5%	2	0.9%
Insurance Companies Insurance Consultants	1,385,212 52,645	413	9,475	1,054	8,814	73.5%	16	23.5%	85	2.9%
Insurance Inspection & Audits	2,348	2,211	4	2,829	4	100.0%	0	0.0%	0	0.0%
Insurance Rating Bureaus	1,609	2,474	4	2,829	2	50.0%	2	50.0%	0	0.0%
Insurance Services	446,538	47	2,509	72	2,321	92.5%	157	6.3%	31	
Insurance Services - Commercial	1,940	2,357	8	2,387	7	87.5%	0	0.0%	1	12.5%
Insured Property Replacement Service Interactive Media	3,527 5,348	1,900	116	798 2,997	116	100.0%	0	0.0%	0	0.0%
Interactive Helia Intercoms Systems & Services	973	2,883	8	2,387	7	87.5%	1	12.5%	0	0.0%
Interior Decorators & Designers	85,330	257	318		217	68.2%	94		7	2.2%
Interior Decorators & Designers - Workroom	1,508	2,541	3	2,997	1	33.3%	2	66.7%	0	0.0%
Interior Decorators & Designers Supplies	4,246	1,750	41		24	58.5%	17	41.5%	0	0.0%
Interior Designers - Architectural	742 233	3,080 3,845	5	2,686	2	40.0% 83.3%	3	60.0% 0.0%	0	0.0%
Interior Designers - Commercial Interior Designers - Registered/Licensed	1,468	2,562	6	2,589	3	50.0%	2	33.3%	1	16.7%
Interior Finishing	154	4,046	0	3,965	0	0.0%	0	0.0%	ō	0.0%
International Trade Consultants	3,663	1,876	17	1,874	3	17.6%	14	82.4%	0	0.0%
Internet - Web Hosting	181,845	122	1,321	150	984	74.5%	275		62	
Internet Access Provider Internet Auction Service	40,600	491 136	1,525	127	1,458	95.6% 80.5%	<u>50</u> 153	3.3% 18.0%	17	1.1% 1.5%
Internet Auction Service	159,435 1,217	2,712	852	206	680	80.5% 50.0%	153		13	
Internet Gaming	134,844	169	1,902	99	1,765	92.8%	117	6.2%	20	
Internet Marketing Services	788,909	25	5,789	26	5,078	87.7%	595	10.3%	116	2.0%
Internet Selling Services	91,149	234	2,854	62	2,505	87.8%	322	11.3%	27	0.9%
Internet Services	651,781	32	8,485 14,477	14	7,199 9,706	84.8% 67.0%	1,018	12.0% 29.3%	268 527	3.2% 3.6%
Internet Shopping Internet-Based Telephone Service	894,133 4,874	1,649	14,477	1,013	9,706	62.2%	4,244	29.3%	527	6.8%
Inventors	5,749	1,539	6	2,589		83.3%	23	0.0%	1	16.7%
Inventory Service	7,275	1,376	3	2,997	2	66.7%	1	33.3%	0	0.0%
Investigators	109,191	206	328	394	234	71.3%	86	2012 /0	8	2.4%
Investigators - Trademark Infringement	19	4,714	0	3,965 477	0	0.0%	0	0.0%	0	0.0%
Investment Advisory Service Investment Castings	134,163 109	171 4,217	254	3,965	157	61.8% 0.0%	78	<u>30.7%</u> 0.0%	19	0.0%
Investment Management	18,004	4,217	104	841	47	45.2%	52	50.0%	5	4.8%
Investment Securities	80,389	276	176	618	139	79.0%	35	19.9%	2	1.1%
Investment Seminars	10,913	1,132	40	1,344	26	65.0%	14	35.0%	0	0.0%
Invitations & Announcements	6,372	1,470	35	1,426	22	62.9%	13	37.1%	0	0.0%
iPod Sales & Service Tron	1,609	2,474	6	2,589	2	33.3% 28.6%	4	<u>66.7%</u> 57.1%	0	0.0%
Iron Work	26,794	2,648	113	2,485	55	48.7%	55	48.7%	<u>۱</u> ۲	2.7%
Ironing Boards	1	4,987	113	3,508	0	0.0%	1	100.0%	0	0.0%
Irrigation Consultants	8,358	1,290	32	1,473	14	43.8%	18	56.3%	0	0.0%
Irrigation Equipment	9	4,832	1	3,508	0	0.0%	1	100.0%	0	0.0%
Irrigation Systems - Install/Design	557	3,275	13	2,049	7	53.8%	6	46.2%	0	0.0%
Irrigation Systems - Maintenance/Repair Irrigation Systems & Equipment	646 67,143	3,177 316	235	2,686 501	3	60.0% 63.4%	2	40.0%	0	0.0%
Ingation Systems & Equipment Italian Food Products	1,090	2,794	235	3,508	149	63.4%	/6	32.3%	10	4.3%
Ivory Goods	53	4,478	2	3,230	0	0.0%	2	100.0%	0	0.0%
Jacks	809	3,015	0	3,965	0	0.0%	0	0.0%	0	0.0%
Jacks - Repair	16	4,745	1	3,508	0	0.0%	1	100.0%	0	0.0%
Jade & Jade Goods	4	4,914	0	5/505	0	0.0%	0	0.0%	0	0.070
Jai-Alai Exhibitions	5	4,888	0	3,965	0	0.0%	0	0.0%	0	0.0%

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Jail Equipment	76	4,345	1	3,508	0	0.0%	1	100.0%	0	0.0%
Jalousies Janitor Service	71 164.675	4,367	297	3,965 427	0 173	0.0%	0	0.0%	0	0.0%
Janitor Service Janitors Equipment & Supplies	10,866	1.136	13	2,049	1/3	84.6%	111	7.7%	1	7.7%
Japanese Food Products	340	3,616	5	2,686	0		5	100.0%	0	0.0%
Jeans	4,184	1,769	27	1,578	11		16	59.3%	0	0.0%
Jetski/Personal Watercraft	3,223	1,981	34 3.629	1,438	18	52.9%	15		1	2.9%
Jewelers - Retail Jewelers - Supplies	677,568 6,720	30 1,427	3,629	49 1,909	2,788	76.8% 68.8%	768	21.2% 25.0%	/3	2.0%
Jewelers - Supplies Jewelers - Wholesale	22,371	747		1,195	25	48.1%	27		1	0.0%
Jewelry Advisory Service	433	3,450	2	3,230	23	100.0%	0	0.0%	0	0.0%
Jewelry Buyers	34,835	553	55	1,162	40		14	25.5%	1	1.8%
Jewelry Castings	1,439	2,579	3	2,997	3	100.0%	0	0.0%	0	0.0%
Jewelry Designers	26,730	660	116	798	62		49	42.2%	5	4.3%
Jewelry Engravers	945	2,913	4	2,829	3	75.0%	1	23.070	0	0.0%
Jewelry Findings Jewelry Manufacturers	2,624 38,138	2,124 512	31	1,493 979	20	64.5% 74.7%	11	35.5% 22.8%	2	0.0%
Jewelry Polishing & Plating	972	2,884	/3	3,508			10	100.0%	2	0.0%
Jewelry Repair	14,648	957	98	860	59	60.2%	37		2	2.0%
Jewels - Imitation	1,035	2,832	3	2,997	2	66.7%	1	33.3%	0	0.0%
Jigs & Fixtures	2	4,956	0	3,965	0	0.0%	0	0.0%	0	0.0%
Jigs & Fixtures - Components	1	4,987	1	3,508	0	0.0%	1	100.0%	0	0.0%
Job Listing & Advisory Services	52,922 3,941	410	250	484	170	68.0% 17.4%	58	23.2%	22	8.8% 13.0%
Job Listing & Advisory Services - Advanced Fee Job Lot Merchandise	3,941	1,814	23	3,965	4	0.0%	16	0.0%	د ۱	0.0%
Judgment Recovery	4,043	1,790	20	1,766	5	25.0%	14		1	5.0%
Juice Extractors	607		4	2,829	3	75.0%	1	25.0%	Ō	0.0%
Juices	971	2,887	8	2,387	5	62.5%	2	25.0%	1	12.5%
Juke Boxes	526	3,318	3	2,997	2	66.7%	1	33.3%	0	0.0%
Jumping Balloon Rental	430	3,454	6	2,589	2	33.3%	2	33.3%	2	33.3%
Junk Dealers	3,053	2,022	13		5	38.5%	2	15.4%	6	46.2%
Junk Removal Karaoke Machines & Tapes	6,342 2,066	1,471	10	2,233 2,049	4	40.0% 61.5%	5	50.0% 23.1%	1	10.0% 15.4%
Kardoke Machines & Tapes Karts - Motorized	1,216	2,308 2,714	13	2,049	0	21.4%	11		2	0.0%
Kennels Equipment & Supplies	842	2,995	13	2,049	11	84.6%	2	15.4%	9	0.0%
Kerosene	112	4,202	0	3,965	0	0.0%	0	0.0%	0	0.0%
Key Control Systems	2,838	2,069	5	2,686	5	100.0%	0	0.0%	0	0.0%
Key Duplication and Cutting	128	4,144	5	2,686	2	40.0%	3	60.0%	0	0.0%
Key Holders	315	3,652	6	2,589	3	50.0% 25.0%	3	50.0%	0	0.0%
Kickboxing Kilns	408 365	3,494 3,571	4	2,829 3,230	1	25.0%	3	75.0%	0	0.0%
Kitchen & Bath - Design & Remodeling	185,352	118	411		251	61.1%	139		21	5.1%
Kitchen & Bath Design	12,419	1,050	47	1,256	30		135	36.2%	0	0.0%
Kitchen Accessories	34,838	552	221	526	141	63.8%	74	33.5%	6	2.7%
Kitchen Cabinet Refacing	4,977	1,639	21	1,736	17	81.0%	4	19.070	0	0.0%
Kitchen Cabinets - Refinishing, Refacing & Resurfacing	1,340	2,638	5	2,686	2	40.0%	3	60.0%	0	0.0%
Kitchen Cabinets & Equipment - Household	51,279	423	122	778	76		42		4	3.3%
Kitchen Remodeling Kite Boarding	31,916	591 4,552	99	855 3,965	61	61.6% 0.0%	33	33.3%	5	5.1% 0.0%
Kites	258	3,765	14	2,009	2	14.3%	2	14.3%	10	71.4%
Knife Sharpening Devices	1,186	2,725	8	2,387	4	50.0%	4	50.0%	0	0.0%
Knit Goods - Retail	642	3,183	6	2,589	3	50.0%	2	33.3%	1	16.7%
Knit Goods - Wholesale & Manufacturers	92	4,275	0	3,965	0	0.0%	0	0.0%	0	0.0%
Knitted Fabrics	248	3,797	2	3,230	1	50.0%	0	0.0%	1	50.0%
Knitting Instruction Knitting Machines	822	3,007	3	2,997	0	0.0%	1	33.3%	2	66.7% 0.0%
Knitting Machines Knives - Custom	267	3,753	0	2,387	7	87.5%	1	12.5%	0	0.0%
Knives - Castoni	2,215	2,246	68		12	17.6%	56		0	0.0%
Knobs	2,173	2,259	11	2,175	9	81.8%	0	0.0%	2	18.2%
Kosher Food Products	165	4,019	5	2,686	2	40.0%	3	60.0%	0	0.0%
Labeling	3,543	1,896	28	1,552	7	25.0%	20		1	3.6%
Labeling Equipment	785	3,034	3	2,997	1	33.3%	2	66.7%	0	0.0%
Labels Labels - Fabric	177 829		0	3,965	0	0.0%	0	0.070	0	0.0%
Labels - Fabric Labels - Paper	3,599	3,000	33	2,997 1,455	12	66.7% 36.4%	21	33.3% 63.6%	0	0.0%
Labels - Plastic, Metal, Foil	1,051	2,822	0	3,965	12	0.0%	0	0.0%	0	0.0%
Labor Contractors	354	3,588	3	2,997	2	66.7%	1	33.3%	0	0.0%
Labor Organizations	3,248	1,980	4	2,829	3	75.0%	1	25.0%	0	0.0%
Labor Posters	1,951	2,353	25		16		9	30.070	0	0.0%
Labor Relations Consultants	544	3,288	0	3,965	0	0.0%	0	0.0%	0	0.0%
Laboratories - Medical	40,384	497	366	373	323	88.3%	40		3	0.8%
Laboratories - Research & Development Laboratories - Testing	13,416 33,704	1,016	28	1,552	19		31	32.1% 33.7%	0	0.0%
Laboratories - Testing Laboratories - Veterinary	33,704	2,907	92	2,829	4	100.0%	31		0	0.0%
Laboratory Equipment & Supplies	6,946	1,405	23	1,677	13		10		0	0.0%
Laces	9	4,832	1	3,508	0	0.0%	0	0.0%	1	100.0%
Lacquers - Manufacturers Ladders	28		0	3,965	0		0	0.0%	0	0.0%
	636	3,191		3,965		0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Ladders - Renting	2	4,956	0	3,965	0	0.0%	0	0.0%	0	0.0%
Lake & Pond Management Laminated Structural Products	1,471	2,561 4,046	1	3,508 3,965	0		1	100.0%	0	0.0%
Laminating Equipment & Supplies	1.115	2,780	0	3,965	0	0.0%	0	0.0%	0	0.0%
Laminations - Motor & Transformer	38	4,575	0	3,965	0	0.0%	0	0.0%	0	0.0%
Laminations - Plastic, Paper	1,825	2,399	3	2,997	3	100.0%	0	0.0%	0	
Lamp Shade Covers	21 1,010	4,693 2,858	0	3,965 3,508	0	0.0%	0	0.0%	0	0.0%
Lamp Shade Frames & Supplies Lamp Shades - Cleaning & Repairing	1,010	2,858	1	3,508	1	100.0%	0	0.0%	0	0.0%
Lamp Shades - Wholesale & Manufacturers	107		0	3,965	0	0.0%	0	0.0%	0	0.0%
Lamps - Health	401	3,503	0	3,965	0	0.0%	0	0.0%	0	0.0%
Lamps - Repair	68	4,384	1	3,508	1	100.0%	0	0.0%	0	0.0%
Lamps - Supplies & Parts	1,560 509	2,509	4	2,829 2,686	3	75.0%	1	25.0%	0	0.0%
Lamps - Wholesale & Manufacturers Lamps & Lamp Shades - Retail	3,948	3,344	15	2,686	4	80.0% 53.3%	7	20.0% 46.7%		0.0%
Land Clearing & Leveling	15,047	942	12		3	25.0%	6	50.0%	3	25.0%
Land Companies	15,688	915	11	2,175	5	45.5%	5	45.5%	1	9.1%
Landfills - Construction Materials	116	4,193	0	3,965	0	0.0%	0	0.0%	0	0.0%
Landfills - Sanitary	1,038	2,830	8	2,387	5	62.5%	2	25.0%	1	12.5%
Landscape Architects Landscape Contractors	54,644 959,498	398 17	151 2,606	674 68	1,440	60.3% 55.3%	1,079	36.4% 41.4%	87	3.3%
Landscape Contractors - Commercial	2,621	2,125	2,000	2,485	1,440	71.4%	1,0/9	28.6%	8/	0.0%
Landscape Designers	71,752	301	215	540	107	49.8%	102	47.4%	6	2.8%
Landscape Lighting	9,139	1,244	43	1,306	21	48.8%	20	46.5%	2	4.7%
Landscape Maintenance	56,909	379	263	465	115		133	50.6%	15	
Landscaping Clean-Up - Spring & Fall	86 22,612	4,296	6 79	2,589	2	33.3%	23	50.0%	1	<u>16.7%</u> 6.3%
Landscaping Equipment & Supplies Language Schools	11,788	739	22	979 1,710	51		23	29.1% 31.8%	1	4.5%
Language Training Aids	12,599	1,042	13	2,049	5	38.5%	6	46.2%	2	15.4%
Lanyards	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Lapidaries	36		0	3,965	0	0.0%	0	0.0%	0	0.0%
Lapidary Equipment & Supplies Laser Cosmetic Services	10 15,063	4,814 939	0	3,965 683	0		<u> </u>	0.0%	0	0.0%
Laser Therapy	2,452	2,180	149	2,829	80	75.0%	37	0.0%	12	25.0%
Laser Vision Correction	13,671	1,000	29	1,531	24		5	17.2%	0	
Lasers	6,326	1,473	71	1,033	39	54.9%	24	33.8%	8	11.3%
Lasik Eye Surgery	120	4,178	1	3,508	1	100.0%	0	0.0%	0	0.0%
Latex Products Lath	51	4,495	1	3,508 3,965	1	100.0%	0	0.0%	0	0.0%
Lathes	104	4,933	0	3,965	0	0.0%	0	0.0%	0	0.0%
Lathing Contractors	262	3,763	0	3,965	0	0.0%	0	0.0%	0	0.0%
Laundries	8,592	1,275	163	645	80		79		4	
Laundries - Self Service	8,565	1,276	132	737	55		68		9	6.8%
Laundry Consultants	2,321 2,989	2,218 2,037	36	1,408 1,169	15	41.7% 59.3%	21	58.3% 33.3%	0	0.0%
Laundry Equipment Laundry Supplies	443	3,438	54		52	45.5%	10	54.5%	4	0.0%
Law & Financial Printers	59	4,431	0	3,965	0	0.0%	0	0.0%	0	0.0%
Law Books	153	4,052	11	2,175	3	27.3%	7	63.6%	1	9.1%
Lawn & Garden Equipment & Supplies	64,101	334 2,057	414	348 1,357	319 19	77.1%	93		2	0.5%
Lawn & Garden Equipment & Supplies - Rental Lawn & Garden Pond Dealers & Supplies	2,875	2,057	39	1,357	19		19		1	9.7%
Lawn & Garden Sprinkler Systems	80,059	278	254		161		90		3	1.2%
Lawn & Tree Care	12,342	1,057	241	495	142	58.9%	87	36.1%	12	5.0%
Lawn Installation Service	1,352	2,627	12	2,115	3	25.0%	9	75.0%	0	0.0%
Lawn Maintenance Lawn Mowers	471,452 22,632	41 738	2,946	60 704	2,312	78.5%	576 34	19.6% 23.9%	58	2.0%
Lawn Mowers - Sharpen & Repair	21,277	738		683	92		52		/ 5	3.4%
Lawn Tractor Dealers	1	4,987	0	3,965	0		0		0	
Layouts - Office, Factory	785	3,034	7	2,485	5	71.4%	2	28.6%	0	0.0%
Lead	1,163	2,747	6	2,589	2	33.3%	3	50.0%	1	16.7%
Lead Abatement Lead Burning	970	2,888	2	3,230 3,965	0	0.0%	2	100.0%	0	0.0%
Lead Products	166		11		0		11		0	
Lead Removal	161	4,028	0	3,965	0	0.0%	0	0.0%	0	0.0%
Lead Testing	213	3,882	0	3,965	0		0	0.0%	0	
Leadership Development	547	3,284	0	5/505	0		0	0.0%	0	
Leak Detecting Instruments Leak Detection	2,805	2,079 2,404	4	2,829 2,589	3	75.0%	1	25.0%	0	0.0%
Leasing Service	36,485	530	437	332	348		79	18.1%	10	0.070
Leather	4,808	1,657	36	1,408	10	27.8%	26	72.2%	0	0.0%
Leather Cleaning	648	3,171	1	3,508	1	100.0%	0	0.0%	0	0.0%
Leather Clothing - Retail	10,621	1,150	119	786	81		34		4	3.4%
Leather Clothing - Wholesale & Manufacturers I eather Finishers	342 603	3,612 3,219	41	3,230 1,329	0	0.0%	39	50.0% 95.1%	1	50.0% 2.4%
Leather Finishes	54		41	3,965	0		0	0.0%	0	0.0%
Leather Goods - Dealers	5,520	1,558	125	756	93	74.4%	28	22.4%	4	3.2%
Leather Goods - Repair	3,656	1,878	12	2,115	4		8	66.7%	0	0.0%
Leather Goods - Wholesale & Manufacturers	2,354	2,208	25	1,626	14	56.0%	11	44.0%	0	0.0%

Leather Restores Supplies         748         727         4         2,252         2         50.0%         2         50.0%           Leader Description         101         2,440         7.145         4         57.15         3         4.245           Lead Lobits         12,272         7.08         12         12         12         2.45         4         57.15         3         4.245           Lead Lobits         24,573         7.02         116         7.24         11         7.295         7.6         6.44,48         37         31.48         -           Legal Jocument Assistance         26,553         22         4.61         322         2.68         58.15         160         32.05         -         -         30.55         -         -         30.55         -         -         30.55         -         -         30.55         -         -         30.55         -         -         30.55         -         -         30.55         -         -         30.55         -         -         30.55         -         -         30.55         -         -         30.55         -         -         -         -         -         -         -         -         <	$\begin{array}{c} 0 & 0.0\%\\ 0 & 0.0\%\\ 0 & 0.0\%\\ 28 & 38.4\%\\ 15 & 0.7\%\\ 5 & 4.2\%\\ 13 & 2.8\%\\ 0 & 0.0\%\\ 0 & 0$
Lecture & Seminar Bureaus         14,528         962         73         1,022         38         52,1%         7         9,6%           Legal Clinics         12,226         818         133         714         111         72,9%         22         19,6%           Legal Construct         96,552         221         148         732         76         64,4%         37         31,4%           Legal Dorument Assistance         96,552         221         448         232         268         51,1%         180         96,5%           Legal Services Plans         663,322         356         154         666         101         65,6%         47         35,5%           Letter Shop Service         223         3,685         1         3,568         0         0,5%         3         37,5%           Letter Shop Service         233         3,865         1         3,568         0         0,0%         0         0,0%           Letter Shop Service         233         3,865         1         3,568         1         10,0%         0         0,0%           Letter Shop Service         233         3,865         1         3,568         1         10,0.0%         0         0,0%	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Legal Document Asistance         12276         818         139         714         111         79.98         22         19.4%           Legal Porument Asistance         42.637         702         118         702         76         64.4%         32         31.4%           Legal Porume         98.588         221         461         322         288         58.1%         180         30.0%           Legal Porume         110         55.6         44.01         22         288         56.1         0.0%         2         0.0%         0<	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Legal Forms         722         718         722         76         6.4%         37         31.4%           Legal Forms         95.558         221         461         322         268         58.1%         180         39.0%           Legal Information Services         11.885         1.081         24         1.011         31         44.6%         22         36.5%           Lenses         1.141         2.738         1.682         36.6%         1         0.6.6%         7         0.5%           Lenses         5.87.6%         1         0.6.6%         7         0.5%         1         0.5%         3         37.5%           Lenses         5.97.6%         1         3.508         0         0.0.9%         1         0.0.0%           Letters sign         2.2444         7         2.4866         5         1.0.0.5%         0         0.0.5%           Loraries - Cruciting & Bertal         33.60         4         2.4252         4         10.0.0%         0         0.0.6%           Loraries - Supcis         1.29         4.18         0         3.565         0         0.0.0%         0         0.0%           Loraries - Supcins         1.29         4.18	$\begin{array}{c} 5\\ 5\\ 5\\ 13\\ 2, 8\%\\ 14\\ 18, 9\%\\ 0\\ 0\\ 0, 0, 0\%\\ 0\\ 0\\ 0, 0, 0\%\\ 0\\ 0\\ 0\\ 0\\ 0\\ 0\\ 0\\ 0\\ 0\\ 0\\ 0\\ 0\\ 0\\$
Lead Information Services         11,855         1,081         74         10,13         34         44,6%         22         36,5%           Legal Printing         66,332         356         154         666         101         65,6%         47         30,5%           Legal Services Plans         1,11         2,78         8         2,827         5         62,5%         3         22,5%           Letter Shap Service         2,23         3,865         1         3,368         0         0,0%         1         0,0%           Letter Shap Service         1,02         2,492         3,665         0         0,0%         1         0,0%           Levels         1,02         2,492         1         0,05%         0         0,0%           Levels         1,02         4,698         0         3,665         0         0,0%         0         0,0%           Levels         1,02         4,788         0         3,665         0         0,0%         0         0,0%           Lorars         7,041         3,508         1         0,00%         0         0,0%           Lorars         5,041         4,2629         1,00,0%         0         0,0% <t< td=""><td><math display="block">\begin{array}{c c} 14 &amp; 18.9\%\\ 0 &amp; 0.0\%\\ 0 &amp; 0</math></td></t<>	$\begin{array}{c c} 14 & 18.9\%\\ 0 & 0.0\%\\ 0 & 0$
Legal Printing         65         4,403         0         3,965         0         0.0%         0         0.0%           Lenses         6,312         356         154         666         101         65,6%         47         30,5%           Lenses         223         3,665         1         3,508         0         0.0%         1         100,0%           Letter shop Service         223         3,665         1         2,686         5         100,0%         0         0,0%           Letters ngm         1,022         2,446         7         2,485         2         2,866         5         7,148           Lobrates - Exclusion & Rental         4         4,547         1         3,508         0         0.0%         0         0.0%           Lobrates - Structurona         495         3,360         4         2,429         4         100,0%         0         0.0%           Lobrates - Structurona         2,322         2,216         8         2,337         8         100,0%         0         0.0%           Lobrates - Structurona         2,322         2,216         8         2,320         2         100,0%         0         0.0%           Lobrase	$\begin{array}{c} 0 & 0.0\% \\ 0 & 0.0\% \\ 6 & 3.9\% \\ 0 & 0.0\% \\ \end{array}$
Legal Services Plans       66,322       356       154       666       101       65,6%       47       30,5%         Letters Plang Service       223       3,665       1       3,508       0       0.0%       1       100,0%         Letters Plancines       633       2,290       5       2,668       5       100,0%       0       0,0%         Letters Plancines       10,0       2,468       7       2,668       5       10,0%       0       0,0%         Letters Plancines       10,0       2,464       7       2,668       5       10,0%       0       0,0%         Lobrates - Circulatina & Rental       43       4,547       1       3,568       1       10,0%       0       0,0%         Lobrates - Schublic       435       3,300       4       2,829       4       100,0%       0       0,0%         Library Reservice       750       3,068       11       2,175       5       4,55%       4       3,64%         Library Reservice       750       3,068       1       2,121       5       4,55%       4       3,64%         Library Reservice       750       3,068       1       2,121       5       6,55% </td <td><math display="block">\begin{array}{cccccccccccccccccccccccccccccccccccc</math></td>	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Lenses         11/1         2.728         8         2.387         5         6.25%         3         37.5%           Letters fog Service         223         3.865         1         3.508         0         0.0%         0         0.0%           Letters - Sign         10.02         2.444         7         2.485         2         28.6%         5         7.1.4%           Levels         -         30         4.668         0         3.965         0         0.0%         0         0.0%           Levels         -         43         4.547         1         3.508         0         0.0%         0         0.0%           Lonsites - Institutional         43         4.547         1         3.508         0         0.0%         0         0.0%           Lonaries - Institutional         43         4.547         1         3.508         0         0.0%         0         0.0%           Lonaries - Institutional         43         4.547         1         3.508         0         0.0%         0         0.0%           Lonaries - Institutional         4.767         3.068         11         2.175         8         45.5%         45.5%         45.6%	$\begin{array}{c} 0 & 0.096\\ 0 & $
Letter Shop Service         223         3,865         1         3,508         0         0.0%         1         100.0%           Lettering Machines         873         2,2970         5         2,686         5         100.0%         0         0.0%           Letters Sign         30         4,608         0         3,965         0         0.0%         0         0.0%           Libraries - Circulatina & Rental         43         4,547         1         3,508         1         100.0%         0         0.0%           Libraries - Circulatina & Rental         12         4,788         0         3,965         0         0.0%         0         0.0%           Libraries - Public         435         3,360         4         2,829         4         100.0%         0         0.0%           Libraries - Public         128         4,138         0         3,365         0         0.0%         0         0.0%           Libraries - Public         2321         5,126         1         2,175         0         0.0%         0         0.0%           Libraries - Public         1,7492         8         10.054         0         0.0%         0         0.0%           Libra	$\begin{array}{c c} 0 & 0.0\% \\ \end{array}$
Letters - Sign         1,022         2,844         7         2,485         2         28.6%         S         71.4%           Libraries - Circulatina & Rental         30         4,608         0         39,655         0         0.0%         0         0.0%           Libraries - Fublic         12         4,788         0         39,655         0         0.0%         0         0.0%           Libraries - Fublic         495         3,360         4         2,829         4         100,0%         0         0.0%           Library Equipment & Supples         122         4,138         0         3,955         0         0.0%         0         0.0%           Library Equipment & Supples         122         4,138         0         3,955         0         0.0%         0         0.0%           Library Equipment & Supples         2,332         2,216         8         2,337         8         100,0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%<	$\begin{array}{c c} 0 & 0.0\% \\ \end{array}$
Levels         30         4,608         0         3,965         0         0.0%         0         0.0%           Librates - Institutional         12         4,788         0         3,965         0         0.0%         0         0.0%           Librates - Institutional         495         3,360         4         2,825         0         0.0%         0         0.0%           Libraty requirement & Supplies         120         4,138         0         3,965         0         0.0%         0         0.0%           Libraty requirement & Supplies         750         3,066         11         2,175         5         4,55%         4         3,64%           Licens Services         17,428         874         66         1,054         52         76,5%         12         17,6%           Licens Services         17,428         874         66         1,054         52         76,5%         12         17,6%           Life Rat Inflation Equirement         20         4,700         0         3,265         0         0.0%         0         0.0%           Life Rat Inflation Equirement         503         3,230         2         1600         0         0.0%         0         0.0% </td <td><math display="block">\begin{array}{c c} 0 &amp; 0.0\% \\ 0 &amp; 0.0\% \end{array}</math></td>	$\begin{array}{c c} 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \\ 0 & 0.0\% \end{array}$
Librares - Circulating & Rental         43         4,547         1         3,508         1         100.0%         0         0.0%           Librares - Public         495         3,360         4         2,829         4         100.0%         0         0.0%           Librare Sequences         129         4,138         0         3,665         0         0.0%         0         0.0%           Library Research Service         2,332         2,216         8         2,387         8         100.0%         0         0.0%           Lice Renoval/Protection Services         17.482         874         68         1,054         52         76.5%         12         17.6%           Libe Detection Services         17.482         874         68         1,054         52         76.5%         12         17.6%           Libe Settories         3,050         1,090         1         6.84%         5         31.3%           Lift Settories         5,90         3,239         5         2,666         5         100.0%         0         0.0%           Lift Settories         5,917         1,565         10         2,233         5         50.0%         5         0.0%           Lift	0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           2         18.2%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%
Libraries - Institutional       12       4,788       0       3,965       0       0.0%       0       0.0%         Library Equipment & Supplies       129       4,138       0       3,965       0       0.0%       0       0.0%         Library Research Service       750       3,068       11       2,175       5       45,5%       4       36,4%         Licens Removal/Protection Services       2,332       2,216       8       2,387       8       100,0%       0       0.0%         Licens Services       17,442       874       668       1.054       52       76,5%       12       12,6%         Life Reaft Inflation Equipment       20       4,700       0       3,965       0       0.0%       0       0.0%         Life Reaft Inflation Equipment       6,947       1,404       16       1,909       11       68,8%       5       31,3%         Life/Evators - In Home       590       3,239       5       2,686       5       100,0%       0       0,0%         Life/Evators - In Home       20       4,700       3       1,408       33       91,7%       3       8,3%         Life/Evators - In Home       20       4,700       2,24	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$
Library Equipment & Supplies         129         4.138         0         3.965         0         0.0%         0.0%           Library Research Service         750         3.068         11         2.175         5         4.5.5%         4         6.6.4%           Licens Services         17.482         874         68         1.064         52         76.5%         12         17.6%           Licens Service         3.508         1.905         2         3.230         2         100.0%         0         0.0%           Life Raft Inflation Equipment         2.0         4.700         0         3.965         0         0.0%         0         0.0%           Lifts/Elvators - In Home         5.901         3.233         5         50.0%         5         31.3%           Lightling Equipment - Emergency         5.473         1.555         10         2.233         5         50.0%         5         50.0%           Lightling Fixtures - Leapair & Maintenance         2.4700         0         3.265         0         0.0%         0         0.0%           Lightling Fixtures - Scapair & Maintenance         3.201         2.4470         0         3.265         0         0.0%         0         0.0%	0         0.0%           2         18.2%           0         0.0%           4         5.9%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%
Library Research Service       750       3,068       11       2,175       5       45.5%       4       36.4%         Lice Removal/Protection Services       2,332       2,216       8       2,387       8       0.00%       0       0.0%         Lice Resonard/Protection Services       17.482       874       68       1.054       52       76.5%       12       17.6%         Lie Detection Service       3,508       1.905       2       3.230       2       100.0%       0       0.0%         Life Ant Inflation Equipment       6.947       1.404       16       1.909       11       68.8%       5       31.3%         Lighting Consultants       50       3.239       5       2.666       5       100.0%       0       0.0%         Lighting Fixtures - Repair & Maintenance       54.73       1.555       10       2.233       5       50.0%       5       50.0%         Lighting Fixtures - Repair & Maintenance       18.37       2.394       7       2.485       4       57.1%       3       4.29%         Lighting Fixtures - Steppiles & Parts       3.505       1.907       16       1.909       7       4.38%       8       50.0%         Lighting Fixtures -	2 18.2% 0 0.0% 4 5.9% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Lice Removal/Protection Services       2,332       2,216       8       2,397       8       100,0%       0       0,0%         License Services       17,482       874       68       1,054       52       76,5%       12       17,6%         Lie Detection Service       3,505       1,905       2       3,230       2       100,0%       0       0,0%         Life Raft Inflation Equipment       20       4,700       0       3,965       0       0,0%       0       0,0%         Lifts       6,947       1,404       16       1,909       11       68,8%       5       31,3%         Lighting Equipment - Emergency       5473       1,565       10       2,233       5       50,0%       5       50,0%         Lighting Fixtures - Cleaning       20       4,700       0       3,965       0       0,0%       0       0,0%         Lighting Fixtures - Cleaning       20       4,700       0       3,965       0       0,0%       0       0,0%         Lighting Fixtures - Repair & Maintenance       1,832       2,394       7       2,485       4       57.1%       3       42.9%         Lighting Fixtures - Supplies & Parts       3,505       1,907	0         0.0%           4         5.9%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%
License Services       17,482       874       68       1,054       52       76,5%       12       17,6%         Lie Detection Service       3,508       1,905       2       3,230       2       100.0%       0       0.0%         Life Raft Inflation Equipment       20       4,700       0       3,365       0       0.0%       0       0.0%         Lifts/Elevators - In Home       6,947       1,404       16       1,909       11       68.8%       5       31.3%         Lighting Equipment - Emergency       5,473       1,555       10       2,233       5       50.0%       5       50.0%         Lighting Fixtures - Cleaning       20       4,700       0       3,365       0       0.0%       0       0.0%         Lighting Fixtures - Repair & Maintenance       1,837       2,394       7       2,485       4       57.1%       31       42.9%         Lighting Fixtures - Repair & Maintenance       18,37       2,394       7       2,485       4       57.1%       211       41.1%         Lighting Fixtures - Supplies & Parts       3,505       1,907       16       1,909       7       43.8%       8       50.0%         Lighting Fixtures - Nuplies & Am	4         5.9%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%           0         0.0%
Lie Detection Service       3,508       1,905       2       3,230       2       100.0%       0       0.0%         Life Raft Inflation Equipment       20       4,700       0       3,965       0       0.0%       0       0.0%         Lifts       6,947       1,404       16       1,909       11       68.8%       5       31.3%         Lifts/Elevators - In Home       590       3,239       5       2,666       5       100.0%       0       0.0%         Lighting Equipment - Emergency       4,493       1,700       36       1,408       33       91.7%       3       8.3%         Lighting Fixtures - Cleaning       20       4,700       0       3,965       0       0.0%       0       0.0%         Lighting Fixtures - Sepair & Maintenance       1.837       2.394       7       2.485       4       57.1%       3       42.9%         Lighting Fixtures - Supplies & Parts       3.505       1,907       16       1,909       7       43.8%       8       50.0%         Lighting Fixtures - Supplies & Parts       3.505       1,907       16       1,909       7       43.8%       8       50.0%         Lighting Fixtures - Supplies & Parts       3	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Life Rat Inflation Equipment       20       4.700       0       3.965       0       0.0%       0       0.0%         Lifts       6.947       1.404       16       1.909       11       68.8%       5       31.3%         Lifts/Elevators - In Home       590       3.239       5       2.666       5       100.0%       0       0.0%         Lighting Consultants       5.473       1.565       10       2.233       5       50.0%       3       8.3%         Lighting Fixtures - Cleaning       4.493       1.700       36       1.408       33       91.7%       3       8.3%         Lighting Fixtures - Repair & Maintenance       1.837       2.394       7       2.485       4       5.7.1%       3       42.9%         Lighting Fixtures - Retail       89,798       240       513       298       291       56.7%       211       41.1%         Lighting Fixtures - Supplies & Parts       3.505       1.907       16       1.909       7       43.3%       8       50.0%         Lighting Fixtures - Supplies & Manufacturers       4.752       1.666       22       1.710       21       95.5%       1       4.5%         Lighting Fixtures - Supplies & Manufacture	0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%
Lifts/Elevators - In Home       590       3,239       \$         2,686       5         100.0%       0       0.0%         Lighting Consultants       5,473       1,565       10       2,233       5         50.0%       5         50.0%         Lighting Consultants       4,493       1,700       36       1,408       33       91.7%       3         8.3%         Lighting Fixtures - Cleaning       20       4,700       0       3,665       0       0.0%       0       0.0%         Lighting Fixtures - Repair & Maintenance       1.837       2,394       7       2,485       4       57.1%       3       42.9%         Lighting Fixtures - Retail       89,798       240       513       298       291       55.7%       211       41.1%         Lighting Fixtures - Supplies & Parts       3,505       1,907       16       1,909       7       43,8%       8       50.0%         Lighting Fixtures - Supplies & Parts       3,505       4,752       1,666       22       1,710       21       95.5%       1       4,5%         Lighting Fixtures - Supplies & Ranufacturers       4,752       1,666       22       1,710       21       95.5%       1       4,5%         Lighting Fixtu	0 0.0% 0 0.0% 0 0.0% 0 0.0%
Lighting Consultants       5.473       1,565       10       2,233       5       50.0%       5       50.0%         Lighting Equipment - Emergency       4,493       1,700       36       1,408       33       91.7%       3       8.3%         Lighting Futures - Cleaning       20       4,700       0       3,965       0       0.0%       0       0.0%         Lighting Futures - Repair & Maintenance       1.837       2,394       7       2,485       4       57.1%       3       42.9%         Lighting Futures - Nepair & Maintenance       1.837       2,394       7       2,485       4       57.1%       3       42.9%         Lighting Futures - Nepair & Maintenance       1.837       2,394       7       2,485       4       57.1%       3       42.9%         Lighting Futures - Nepair & Maintenance       1.837       2,394       7       2,485       4       57.1%       211       41.1%         Lighting Futures - Nucles & Manufacturers       3,505       1,907       16       1,909       7       43.8%       8       50.0%         Lighting Futures - Nucles & Manufacturers       4,042       1       3,508       0       0.0%       1       100.0%         Li	0 0.0% 0 0.0% 0 0.0%
Lighting Equipment - Emergency       4,493       1,700       36       1,408       33       91.7%       3       8.3%         Lighting Fixtures - Gening       20       4,700       0       3,965       0       0.0%       0       0.0%         Lighting Fixtures - Repair & Maintenance       1.837       2,394       7       2,485       4       57.1%       3       42.9%         Lighting Fixtures - Sepair & Maintenance       89,798       240       513       298       291       55.7%       211       41.1%         Lighting Fixtures - Supplies & Parts       3,505       1,907       16       1,909       7       43.8%       8       50.0%         Lighting Fixtures - Supplies & Manufacturers       4,752       1,666       22       1,710       21       95.5%       1       4,5%         Lighting Fixtures - Supplies & Lighting Fixtures - Supplies & Ranufacturers       4,752       1,666       22       1,710       21       95.5%       1       0.0.0%         Lighting Fixtures - Supplies & Equipment       1057       4,042       1       3,508       0       0.0%       1       00.0%         Lighting Systems & Equipment       10,914       1,131       46       1,268       34       73.9%	0 0.0%
Lighting Fixtures - Cleaning       20       4,700       0       3,955       0       0.0%       0       0.0%         Lighting Fixtures - Repair & Maintenance       1,837       2,394       7       2,485       4       57.1%       3       42.9%         Lighting Fixtures - Retail       89,798       240       513       298       291       56.7%       211       41.1%         Lighting Fixtures - Supplies & Parts       3,505       1,907       16       1,909       7       43,8%       8       50.0%         Lighting Fixtures - Wholesale & Manufacturers       4,752       1,666       22       1,710       21       95.5%       1       4,5%         Lighting Plants       155       4,042       1       3,508       0       0.0%       1       100.0%         Lighting Protection Equipment       10,914       1,131       46       1,268       34       73.9%       1       33.3%         Lighting Protection Equipment       10,699       1,143       51       1,208       34       66.7%       17       33.3%         Lighting Protection Equipment       1,870       2,385       0       3,965       0       0.0%       0       0.0%         Lime Stope	0 0.0%
Lighting Fixtures - Repair & Maintenance       1.837       2.394       7       2.485       4       57.1%       3       42.9%         Lighting Fixtures - Repair & Maintenance       89,798       240       513       298       291       56.7%       211       41.1%         Lighting Fixtures - Supplies & Parts       3,505       1,907       16       1,909       7       43.8%       8       50.0%         Lighting Fixtures - Wholesale & Manufacturers       4,752       1.666       22       1,710       21       95.5%       1       4.5%         Lighting Fixtures - Wholesale & Manufacturers       4,752       1.666       22       1,710       21       95.5%       1       0.0.0%         Lighting Fixtures - Wholesale & Manufacturers       4,752       1.666       22       1,710       21       95.5%       1       0.0.0%         Lighting Systems & Equipment       10,514       1,131       46       1,268       34       73.9%       10       21.7%         Lighting Fixtures - Supplies & Tubes       1,070       3,82       3       2,997       1       33.3%       1       33.3%         Lighting Fixtures - Maintenance       1,629       3,429       3,2997       1       33.3%       1	
Lighting Fixtures - Retail       89,798       240       513       298       291       56.7%       211       41.1%         Lighting Fixtures - Supplies & Parts       3,505       1,907       16       1,909       7       43.8%       8       50.0%         Lighting Fixtures - Wholesale & Manufacturers       4,752       1.666       22       1,710       21       95.5%       1       4.5%         Lighting Plants       155       4,042       1       3,508       0       0.0%       1       100.0%         Lighting Systems & Equipment       10,914       1,131       46       1,268       34       73.9%       10       21.7%         Lighting Protection Equipment       1,870       2,382       3       2,997       1       33.3%       1       33.3%         Lights Bulbs & Tubes       10,699       1,143       51       1,208       34       66.7%       17       33.3%         Lime       237       3.835       0       3,965       0       0.0%       0.0%       0.0%         Lime Service       1,682       2,449       2       3,230       1       50.0%       1       50.0%         Lime Supply Service       6,317       1,475	0.0%
Lighting Fixtures - Wholesale & Manufacturers         4,752         1,666         22         1,710         21         95.5%         1         4,5%           Lighting Plants         155         4,042         1         3,508         0         0.0%         1         100.0%           Lighting Systems & Equipment         10,914         1,131         46         1,268         34         73,9%         10         21.7%           Lighting Systems & Equipment         1,870         2,382         3         2,997         1         33.3%         1         33.3%           Lights Bulbs & Tubes         10,699         1,143         51         1,208         34         66.7%         17         33.3%           Lights Bulbs & Tubes         1,682         2,449         2         3,230         1         50.0%         0         0.0%           Lime Service         1,682         2,449         2         3,20         1         50.0%         1         50.0%           Limousine Service         155,093         145         1,336         148         708         53.0%         568         42.5%           Lime Supply Service         6,317         1,475         16         1,909         9         56.3%	11 2.1%
Lighting Plants         155         4,042         1         3,508         0         0.0%         1         100.0%           Lighting Systems & Equipment         10,914         1,131         46         1,268         34         73.9%         10         21,7%           Lighting Protection Equipment         1,870         2,382         3         2,997         1         33.3%         1         33.3%           Lights Bulbs & Tubes         10,699         1,143         51         1,208         34         66.7%         17         33.3%           Limes         237         3.835         0         3.965         0         0.0%         0         0.0%           Limestone         1.682         2,449         2         3,230         1         50.0%         1         50.0%           Limestone         155,093         145         1.336         148         708         53.0%         568         42.5%           Liment Service         6.317         1,475         16         1,909         9         56.3%         7         43.8%	1 6.3%
Lighting Systems & Equipment         10,914         1,131         46         1,268         34         73,9%         10         21,7%           Lighting Systems & Equipment         1,870         2,382         3         2,997         1         33,3%         1         33,3%           Lights Bulbs & Tubes         10,699         1,143         51         1,208         34         66,7%         17         33,3%           Lime         237         3,835         0         3,965         0         0,0%         0         0,0%           Limestone         1662         2,449         2         3,230         1         50,0%         1         50,0%           Linen Supply Service         155,093         145         1,336         148         708         53,0%         568         42,5%	0 0.0%
Lightning Protection Equipment         1,870         2,382         3         2,997         1         33.3%         1         33.3%           Lights Bulbs & Tubes         10,699         1,143         51         1,208         34         66.7%         17         33.3%           Lime         237         3.835         0         3,965         0         0.0%         0         0.0%           Limestone         1,682         2,449         2         3,201         1         50.0%         1         50.0%           Limousine Service         155,093         145         1,336         148         708         53.0%         568         42.5%           Linen Supply Service         6,317         1,475         16         1,909         9         56.3%         7         43.8%	2 4.3%
Lime         237         3,835         0         3,965         0         0.0%         0         0.0%           Limestone         1,682         2,449         2         3,230         1         50.0%         1         50.0%           Limousine Service         155,093         145         1,336         148         708         53.0%         568         42,5%           Linen Supply Service         6,317         1,475         16         1,909         9         56.5%         7         43.8%	1 33.3%
Limestone         1,682         2,449         2         3,230         1         50.0%         1         50.0%           Limousine Service         155,093         145         1,336         148         708         53.0%         568         42.5%           Linen Supply Service         6,317         1,475         16         1,909         9         56.3%         7         43.8%	0 0.0%
Limousine Service         155,093         145         1,336         148         708         53.0%         568         42.5%           Linen Supply Service         6,317         1,475         16         1,909         9         56.3%         7         43.8%	0 0.0%
Linen Supply Service 6,317 1,475 16 1,909 9 56.3% 7 43.8%	0 0.0%
	0 0.0%
Linens - Retail 14,061 984 149 683 112 75.2% 26 17.4%	11 7.4%
Linens - Wholesale & Manufacturers 2,168 2,265 37 1,389 32 86.5% 5 13.5%	0 0.0%
Lingerie         29,180         620         213         544         155         72.8%         52         24.4%           Linings - Clothing         125         4.158         0         3.965         0         0.0%         0         0.0%	6 2.8%
Linings - Clothing         125         4,158         0         3,965         0         0.0%         0         0.0%           Linings - Plastic, Membrane         1,769         2,421         5         2,686         2         40.0%         3         60.0%	0 0.0%
Linnigs rasuc relinionale 17/09 27421 3 2700 2 40.0% 3 00.0% Linnigs rasuc relinionale 3 0.0%	0 0.0%
Linoleum Dealers 1,968 2,343 3 2,997 0 0.0% 1 33.3%	2 66.7%
Linoleum Lavers Equipment & Supplies 20 4,700 0 3,965 0 0.0% 0 0.0%	0 0.0%
Liquidators 19,864 802 54 1,169 26 48.1% 27 50.0%	1 1.9%
Liquor Brokers         172         4,000         0         3,965         0         0.0%         0         0.0%           Liquor Stores         22,483         744         124         763         82         66.1%         39         31.5%	0 0.0%
Liquor Sucis 22,463 744 124 703 62 00.176 25 31.376 Ulguors Wholesale 2,659 4 66.7% 2 33.3%	0 0.0%
Literary Agents 4,770 1,662 6 2,589 4 66.7% 2 33.3%	0 0.0%
Lithographers 343 3,609 1 3,508 0 0.0% 1 100.0%	0 0.0%
Litigation Support         328         3,626         1         3,508         1         100.0%         0         0.0%           Livestork - Commission         184         3,965         0         0.0%         0         0.0%	0 0.0%
Livestock - Commission         184         3,965         0         3,965         0         0.0%         0         0,0%           Livestock Appraisers         11         4,800         0         3,965         0         0.0%         0         0.0%	0 0.0%
Livestock Appraisers 0 111 4,000 0 3,000 0 0.00 0 0.00 0 0.00 Livestock Appraisers 0 3,000 0 0.00 Livestock Appraisers 0 1,588 2,493 4 2,829 3 75,0% 1 25,0%	0 0.0%
Livestock Breeders 3,937 1,815 13 2,049 5 38.5% 8 61.5%	0 0.0%
Livestock Buyers 253 3,783 0 3,965 0 0.0% 0 0.0%	0 0.0%
Livestock Equipment & Supplies         1,845         2,390         4         2,829         0         0.0%         2         50.0%	2 50.0%
Livestock Feeding         918         2,939         2         3,230         2         100.0%         0         0.0%           Livestock Grooming         18         4,720         0         3,965         0         0.0%         0.0%	0 0.0%
Livestock Hauling         10         47/20         3/50         0         0.0%         0         0.0%           Livestock Hauling         500         3,357         0         3,965         0         0,0%         0         0,0%	0 0.0%
Livestock Order Buyers 2 4,956 0 3,965 0 0.0% 0 0.0%	0 0.0%
Livestock Spraying 4 4,914 0 3,965 0 0.0% 0 0.0%	0 0.0%
Loading Dock Equipment 1,100 2,790 1 3,508 1 100.0% 0 0.0%	0 0.0%
Loan Acceleration         241         3,817         2         3,230         2         100.0%         0         0.0%           Loan Modification         93,200         230         603         272         199         33.0%         269         44.6%	0 0.0%
Loan Modification         93,200         230         003         272         199         33,0%         209         44,6%           Loan Modification - Auto         24         4,658         2         3,230         1         50,0%         1         50,0%	0 0.0%
Loan Originator 2,471 2,172 17 1,874 12 70.6% 4 23.5%	1 5.9%
Loan Servicing 4,929 1,644 116 798 83 71.6% 17 14.7%	16 13.8%
Loans 450,587 45 3,168 53 1,921 60.6% 871 27.5%	76 11.9%
Loans - Farm & Ranch         493         3,363         0         3,965         0         0.0%         0         0.0%           Loans - Small Business         166,184         131         1,079         178         884         81.9%         155         14.4%	0 0.0%
Loans         156,184         131         1,079         178         884         81,9%         155         14,4%           Lobbvists         30.07         2,031         30         1,508         18         60.0%         12         40,0%	40 <u>3.7%</u> 0 0.0%
Lockers 5.007 2.031 30 1.00 10 00.0% 12 40.0% Lockers 7.00 716 3.106 1 3.508 1 100.0% 0 0.0%	
Locks - Wholesale & Manufacturers 2,464 2,174 11 2,275 9 8.8% 2 18.2%	0 0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Locks & Locksmiths	136,185	167	1,185	164	484		553	46.7%	148	
Locksmiths Equipment & Supplies Locomotives	5,356 244	1,581 3,810	52	1,195 3,230	20	38.5% 0.0%	24	46.2%	8	101170
Log Cabins, Homes & Buildings	30,658	602	56	1,152	31		19	33.9%	6	
Log Splitting Equipment	112	4,202	0	3,965	0	0.0%	0	0.0%	0	
Logging Companies	11,424	1,100	17		11		6	35.3%	0	
Logging Equipment & Supplies	1,082	2,806 844	1 70	3,508	1	100.0% 48.6%	0	0.0% 38.6%	0	0.070
Logistics Lot Rental	18,492	4,914	70	1,046 3,965	54	0.0%	27	0.0%	9	
Lotteries - Foreign	6,714	1,428	27	1,578	0	0.0%	4	14.8%	23	85.2%
Lotteries - Local	1,481	2,555	18		14		4	22.2%	0	
Lotteries - State	951	2,904	4	2,829	3	75.0%	1	25.0%	0	
Lottery Buying Club Louvers	1,311 237	2,656 3,835	1	3,508 3,508	1	100.0%	0	0.0%	0	
Lubricants	2,597	2,133	4	2,829	2	50.0%	2	50.0%	0	0.0%
Lubricating Devices & Systems	173	3,998	0	3,965	0	0.0%	0	0.0%	0	0.0%
Lubricating Service - Automotive	36,749	528	655	259	472		175	26.7%	8	
Luggage - Retail	11,301	1,113	90	904	69	76.7%	20	22.2%	1	1.1%
Luggage - Wholesale & Manufacturers Luggage Carriers	534	3,305	11	2,175	/	63.6% 100.0%	3	27.3%	1	5.170
Luggage Carriers Luggage Manufacturers Equipment & Supplies	1,155	4,251	2	3,230	2	100.0%	0	0.0%	0	0.0%
Luggage Repair	360	3,581	2	3,230	0	0.0%	2	100.0%	0	
Lumber - Drying	83	4,313	0	3,965	0	0.0%	0	0.0%	0	0.0%
Lumber - Retail	34,278	562	84	942	61		20	23.8%	3	3.6%
Lumber - Used	154	4,046	0	3,965	0	0.0%	0	0.0%	0	
Lumber - Wholesale Lumber Carriers	7,414 1,170	1,360 2,741	9	2,300 3,230	4	44.4% 50.0%	3	<u>33.3%</u> 50.0%	2	22.2% 0.0%
Lumber Carries	1,170	4,073	0	3,230	0	0.0%	0	0.0%	0	
Lumber Mill Representatives	145	4,079	1	3,508	1	100.0%	0	0.0%	0	
Lumber Treating	153	4,052	0	3,965	0	0.0%	0	0.0%	0	0.0%
Macaroni	18	4,720	0	3,965	0	0.0%	0	0.0%	0	
Machine Shops Machine Tools	57,511	377	61 43		32	52.5% 76.7%	28 10	45.9%	1	1.6%
Machine Tools - Repair & Rebuild	12,947 3,827	1,030 1,838	43	1,306 1,626	13	52.0%	10	48.0%	0	
Machinery - New	8,986	1,253	38	1,372	15		20	52.6%	3	
Machinery - Specially Designed	3,002	2,033	4	2,829	3	75.0%	0	0.0%	1	25.0%
Machinery - Used	1,693	2,445	13	2,049	4	30.8%	8	61.5%	1	7.7%
Machinery & Equipment - Appraisal	53	4,478	1	3,508	1	100.0%	0	0.0%	0	
Machinery Cleaning	94 2,128	4,271 2,277	1	3,508 2,829	1	100.0% 25.0%	0	0.0%	0	
Machinery Movers & Erectors Machinery Rebuild & Repair	4,410	1,711	4	2,829	1	35.7%	1	57.1%	2	7.1%
Magazine Sales	109,533	204	3,162	54	2,461	77.8%	453	14.3%	248	
Magazine Sales by Mail	8,182	1,304	120	783	70	58.3%	28	23.3%	22	18.3%
Magazine Sales by Telephone	13,540	1,009	437	332	334	76.4%	95	21.7%	8	
Magazines - Back Number	47 31,482	4,521 596	1 694	3,508 248	520	0.0%	1 146	<u>100.0%</u> 21.0%	0	
Magazines - Dealers Magazines - Distributors	10,780	1,138	243	493	194	74.9%	41	16.9%	28	
Magazines - Subscription Agents	90,779	236	2,442	75	1,714	70.2%	667	27.3%	61	
Magicians	964	2,895	4	2,829	3	75.0%	0	0.0%	1	25.0%
Magicians Supplies	936	2,922	13	2,049	2	15.4%	7	53.8%	4	
Magnetic Inspection Equipment	4	4,914	0	3,965	0	0.0%	0	0.0%	0	
Magnetic Inspection Service Magnets & Magnetic Devices	80 1,844		10	3,965 2,233	7	0.0%	0	0.0%	0	
Magnifying Glasses	281	3,718	2	3,230	1	50.0%	1	50.0%	0	0.0%
Maids & Butlers Service	27,626	642	147	691	88	59.9%	48	32.7%	11	7.5%
Mail Box Rental & Receiving	8,805	1,260	117	795	78		36	30.8%	3	21070
Mail Boxes - Manufacturers & Distributors	2,231	2,241	16	1,909	9	56.3%	7	43.8%	0	
Mail Order & Catalog Shopping Mailing Containers	235,832 450	85 3,428	4,101	41 2,686	3,618	88.2% 100.0%	446 0	<u>10.9%</u> 0.0%	37	0.9%
Mailing Lists	24,958	3,428	181	2,686	152	84.0%	25	13.8%	4	2.2%
Mailing Machines & Equipment	7,307	1,372	136	722	126	92.6%	10	7.4%		
Mailing Services	87,855	245	1,452	134	1,155	79.5%	286	19.7%	11	0.8%
Mailing Services - Drop Shipper	11,574	1,092	88	917	76		11	12.5%	1	
Mailing Services - International	7,836	1,328	45	1,277 3,965	38	84.4% 0.0%	6	<u>13.3%</u> 0.0%	1	2.2%
Malt & Hops Managed Print Service	5	4,956	1	3,965	1	100.0%	0	0.0%	0	
Management Consultants	62,098	4,888	144	696	91	63.2%	44	30.6%	9	6.3%
Management Training	8,073	1,309	8	2,387	4	50.0%	3	37.5%	1	12.5%
Manhole Covers	194	3,930	0	3,965	0	0.0%	0	0.0%	0	
Manicuring	1,567	2,505 3,368	11	2,175	4	36.4%	6	54.5%	1	9.1%
Mannequins - Display Fixture Manufactured Home Dealers	488 27,102	3,368 649	5	2,686 860	0	0.0%	5	100.0% 17.3%	0	
Manufactured Homes - Dealers	57,675	372	209		138	66.0%	66	31.6%	4	2.4%
Manufactured Homes - Equipment & Parts	4,695	1,672	12	2,115	9	75.0%	3	25.0%	0	
Manufactured Homes - Parks	22,585	740	113	811	69	61.1%	37	32.7%	7	012.70
Manufactured Homes - Rent & Lease	3,789	1,845	48		35		12	25.0%	1	2.1%
Manufactured Homes - Repair & Service	12,880	1,033	66		47		17	25.8%	2	3.0%
Manufactured Homes - Transporting	11,551	1,094	41	1,329	16	39.0%	21	51.2%	4	9.8%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Manufactured Homes Distributors & Manufacturers	56,074	386	280	444	216	77.1%	53	18.9%	11	3.9%
Manufactured Homes Equipment & Supplies (Manufacturers)	2,417	2,186 3,482	16	1,909 3,230	13	81.3%	3	18.8%	0	0.0%
Manufactured Offices & Commercial Units Manufacturers & Producers	415	3,462	2.754	5,230	2.503	100.0%	238	0.0%	13	0.0%
Manufacturers Agents & Representatives	12,765	1.036	2,734	1,649	2,505	62.5%	4		5	20.8%
Mapping Services	1,453	2,570	5	2,686	4	80.0%	1		0	0.0%
Maps - Dealers	1,227	2,705	22	1,710	8	36.4%	14		0	0.0%
Maps - Publishers & Distributors	2,090	2,290	37	1,389	25	67.6%	12		0	0.0%
Marble - Cultured	12,378	1,054	29		19	65.5%	10		0	
Marble - Natural	20,329	792	58 196	1,132	40 104	69.0%	17		1	1.7% 5.1%
Marble & Granite Installation, Stonework Fabrication Marble & Terrazzo Cleaning & Service	47,144 3,979	440 1,806	190	569 2,997	104	53.1% 66.7%	82		10	0.0%
Marinas	19,398	813	111	821	64	57.7%	45		2	1.8%
Marine Contractors	16,681	894	45	1,277	28	62.2%	17	37.8%	0	0.0%
Marine Electric Service	428	3,457	3	2,997	2	66.7%	1	33.3%	0	0.0%
Marine Electronic Equipment & Supplies	5,834	1,526	33		21	63.6%	12		0	
Marine Equipment & Supplies	10,976	1,126	77	993	44	57.1%	32		1	1.3%
Marine Sales & Service	35,808	541 2,471	170	630	112	65.9%	55		3	1.8% 0.0%
Marine Surveyors Market Research & Analysis	1,613 182,462	2,4/1	567	3,230	443	50.0% 78.1%	92	50.070	0	0.0%
Market Survey Companies	55,488	393	294	432	208	70.7%	92	16.2%	32	
Marketing - Dental	33,400	4,933	2)4	3,230	200	100.0%	0		0	0.0%
Marketing - Home Based Business	49,036	434	63	1,093	31	49.2%	32	50.8%	0	0.0%
Marketing Consultants	189,554	116	822	220	557	67.8%	232	28.2%	33	
Marketing Consultants - Mobile	29	4,615	1	3,508	1	100.0%	0		0	
Marketing Programs & Services	349,440	56	1,688	116	1,345	79.7%	266		77	
Marketing Software	2,125	2,279	21		13	61.9%	6	28.6%	2	9.5%
Marking & Coding Equipment Marriage Brokers	161	4,028 2,723	4	3,508 2,829	1	100.0% 75.0%	0	25.0%	0	0.0%
Marriage, Family, Child, Individual Counselors	32,691	577	64	1,083	42	65.6%	21	32.8%	1	1.6%
Martial Arts	50,296	427	399	359	271	67.9%	120	30.1%		2.0%
Martial Arts Supplies & Equipment	3,561	1,893	64	1,083	22	34.4%	41		1	1.6%
Masks	5	4,888	2	3,230	0	0.0%	2	100.0%	0	0.0%
Mason Contractors	211,292	103	428	340	216	50.5%	198		14	
Mason Contractors Equipment & Supplies	4,215	1,762	8	2,387	5	62.5%	3	37.5%	0	0.0%
Masonry Panels - Prefabricated Massage Equipment & Supplies	1,727 3,999	2,433 1,801	4	2,829	19	50.0% 54.3%	14	50.0% 40.0%	0	0.0%
Massage Equipment & Supplies	3,171	1,988	33	2,485	19	85.7%	14		2	14.3%
Massage Therapeutic	14,491	968	162	650	102	63.0%	51	31.5%	9	5.6%
Massage Therapists	80,456	275	845	210	576	68.2%	237	28.0%	32	3.8%
Masts & Spars	24	4,658	0	3,965	0	0.0%	0	0.0%	0	0.0%
Matches	2	4,956	0	3,965	0	0.0%	0	0.070	0	0.0%
Material Handling Equipment	7,182	1,384	11		7	63.6%	3	27.3%	1	9.1%
Maternity Clothes	2,627	2,123	134	728	60	44.8%	73	54.5%	1	0.7%
Mathematicians Mats & Matting	3,015	4,759 2,029	19	3,508 1,795	15	100.0% 78.9%	0		0	0.0%
Mattress Makers Supplies	1,897	2,368	19	1,832	13	77.8%	3	16.7%	0	5.6%
Mattresses	154,511	148	1,741	111	1,465	84.1%	256	14.7%	20	1.1%
Mattresses - Renovating	2,032	2,323	10	2,233	6	60.0%	3	30.0%	1	10.0%
Mausoleums	529	3,313	4	2,829	2	50.0%	1	25.0%	1	25.0%
Mayonnaise & Salad Dressings	16	4,745	0	3,965	0	0.0%	0	0.0%	0	0.0%
Meal Preparation Service	1,342	2,636	10		6	60.0%	3	30.0%	1	10.0%
Measuring Machines	378 10	3,550 4,814	1		0	0.0%	1	100.0%	0	0.0%
Measuring Tapes & Rules Meat - Bulk & Itinerant	9,702	4,814	57	3,965 1,144	22	38.6%	34		1	1.8%
Meat - Processing	5,175	1,608	15	1,968	9	60.0%	6	40.0%	0	0.0%
Meat - Retail	62,823	343	229	511	147	64.2%	74		8	3.5%
Meat - Smokehouses	425	3,467	0	3,965	0	0.0%	0		0	0.0%
Meat - Wholesale	18,355	845	79		54	68.4%	18		7	8.9%
Meat Brokers	7,670	1,338	34	1,438	24	70.6%	7	20.6%	3	8.8%
Meat Choppers & Grinders	492	3,365	67	3,965	0	0.0%	0	0.0%	0	0.0%
Meat Packers Meat Packers Equipment & Supplies	19,397 831	814 2,999	6/	1,061 2,997	38	56.7% 33.3%		32.8% 66.7%	/	10.4% 0.0%
Meat Patty Molding Machines	1001	4,987	3	3,965	1	0.0%	2		0	0.0%
Mechanical Contractors	45,747	447	98		64	65.3%	31		3	3.1%
Media Buying Service	244	3,810	3	2,997	1	33.3%	2	66.7%	0	0.0%
Media Consultant	4,156	1,775	28	1,552	12	42.9%	10	35.7%	6	21.4%
Mediation Services	5,484	1,563	16		10	62.5%	4	25.0%	2	12.5%
Mediation Services - Divorce	46	4,525	0		0	0.0%	0	01070	0	0.0%
Medical - Dental Discount Plans	37,117	525	198 191	567	128 174	64.6%	64		6	3.0% 0.5%
Medical Alarms Medical Alert Companies	56,677 887	382 2,962	191	579 3,508	1/4	91.1% 100.0%	16	8.4% 0.0%	1	0.5%
Medical Billing Services	14,527	2,982	112	816	79	70.5%	33	29.5%	0	0.0%
Medical Business Administration	16,688	893	86	927	62	70.3%	23		1	1.2%
Medical Case Management	1,836	2,395	2	3,230	1	50.0%	1		0	0.0%
Medical Coding	1,150	2,763	0	3,965	0	0.0%	0	0.0%	0	0.0%
Medical Diagnostic Testing Facilities	5,723	1,543	41	1,329	28	68.3%	12		1	2.4%
Medical Equipment & Supplies	99,478	217	839	214	617	73.5%	214	25.5%	8	1.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Medical House Calls	129	4,138	0	3,965	0	0.0%	0	0.0%	0	0.0%
Medical Imaging Services Medical Record Service	7,866 14,176	1,324	87	921	53 53	60.9%	21		13	14.9% 2.7%
Medical Service Organizations	24,875	700	186	593	136	72.6% 73.1%	49		2	0.5%
Medical Staffing	13,728	997		2,115	6	50.0%	6	50.0%	0	0.0%
Medical Testing Companies	24,338	708	84	942	63	75.0%	19		2	2.4%
Medical Tourism	1,722	2,434	0	3,965 2,485	0	0.0%	0	0.0%	0	0.0%
Medical Transcription Medicines - Patent & Proprietary	3,926	1,816 2,765	17	2,485	5	71.4%	2	28.6% 58.8%	0	0.0%
Medicines - Preventative Dogs & Cats	1,147	4,720	2	3,230	2	100.0%	10	0.0%	0	0.0%
Meditation Instruction	1,181	2,729	3	2,997	3	100.0%	0	0.0%	0	0.0%
Meeting Management	469	3,400	3	2,997	1	33.3%	2	66.7%	0	0.0%
Mens Clothing & Furnishings - Retail	32,609	578	186	593	106	57.0%	73		7	3.8%
Mens Clothing & Furnishings - Wholesale & Manufacturers Mental Health Services	3,131 30,104	2,002	12	2,115	6 50	50.0% 80.6%	5	41.7% 19.4%	1	8.3% 0.0%
Mentally Disabled Services	3,759	1,850	02	3,965	0	0.0%	0	0.0%	0	0.0%
Menu Service	427	3,463	2	3,230	1	50.0%	0	0.0%	1	50.0%
Merchandise Brokers	2,525	2,149	21	1,736	11	52.4%	6	28.6%	4	19.0%
Merchandising Service	14,027	985	96	872	33	34.4%	55	57.3%	8	8.3%
Messenger Service	2,127	2,278	13	2,049	/	53.8%	5	38.5%	1	7.7%
Metal Cleaning Metal Cleaning Equipment	1,674	2,451 4,513	4	2,829 3,965	3	75.0% 0.0%	1	25.0%	0	0.0%
Metal Cleaning Machines	40		0	3,965	0	0.0%	0	0.0%	0	0.0%
Metal Detecting Equipment	1,573	2,500	1	3,508	1	100.0%	0	0.0%	0	0.0%
Metal Fabricating Machinery	24		0	3,965	0	0.0%	0	0.0%	0	0.0%
Metal Fabricators	12,019	1,067	31	1,493	14	45.2%	17		0	0.0%
Metal Finishers Metal Finishers Equipment & Supplies	7,250	1,378 3,063	16	1,909 2,997	13	81.3% 66.7%	3	18.8% 33.3%	0	0.0%
Metal Powder Fabricators	1,707	2,440	3	3,230	2	50.0%	1	50.0%	0	0.0%
Metal Rolling & Forming	895	2,954	0	3,965	0	0.0%	0	0.0%	0	0.0%
Metal Salvage Yards	14,936	947	36	1,408	20	55.6%	14	38.9%	2	5.6%
Metal Sawing & Cut-Off Service	117	4,191	0	3,965	0	0.0%	0	0.0%	0	0.0%
Metal Shapes - Extruded	1,283	2,672	2	3,230	2	100.0%	0	0.0%	0	0.0%
Metal Slitting & Shearing Metal Specialties	51 5,402	4,495 1,572	0	3,965 2,686	0	0.0%	0	0.0%	0	0.0%
Metal Spinning	214	3,879	0	3,965	0	0.0%	0	0.0%	0	0.0%
Metal Stamping	2,247	2,237	2	3,230	0	0.0%	2	100.0%	0	0.0%
Metal Stamping Equipment	32	4,597	0	3 965	0	0.0%	0	0.0%	0	0.0%
Metallizing	81	4,327	0	3,965	0	0.0%	0	0.0%	0	0.0%
Metallizing Equipment Metalluraists	141	4,956	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Metals - Base	141		0		0	0.0%	0	0.0%	0	0.0%
Metals - Clad	6	4,876	0	3,965	0	0.0%	0	0.0%	0	0.0%
Metals - Corrugated	180	3,978	0	3,965	0	0.0%	0	0.0%	0	0.0%
Metals - Precious - Sheet, Wire, Tubing	4,063	1,787	2	3,230	1	50.0%	1	50.0%	0	0.0%
Metals - Precoated Metaphysical Supplies & Service	289 44	3,699 4,539	0	3,965 3,508	0	0.0%	0	0.0%	0	0.0%
Metaphysicians	949		1	3,508	0	0.0%	1	100.0% 0.0%	0	0.0%
Meteorological Consultants	78		0	3,965	0	0.0%	0	0.0%	0	0.0%
Meteorological Instruments	72	4,361	0	3,965	0	0.0%	0	0.0%	0	0.0%
Meters	828	3,003	2	3,230	1	50.0%	1	50.0%	0	0.0%
Meters - Repair	78		0	3,965	0	0.0%	0	0.0%	0	0.0%
Mexican Food Products Mexican Imports	1,508 295	2,541 3,683	6	2,589 2,829	4	66.7% 50.0%	2	33.3% 50.0%	0	0.0%
Mezzanines & Platforms	233	4,956	4	3,965	0	0.0%	0	0.0%	0	0.0%
Microfilm Service, Equipment & Supplies	400	3,506	3	2,997	2	66.7%	1	33.3%	0	0.0%
Micrometers	2	4,956	0	3,965	0	0.0%	0	0.0%	0	0.0%
Microphones	370		3	2,997	2	66.7%	1	33.3%	0	0.0%
Microscopes Microwave Communications	2,460 191	2,178 3,938	/	2,485 3,508	5	71.4%	2	28.6%	0	0.0%
Microwave Ovens - Dealers	191	4,862	1	3,965	0	0.0%	0	0.0%	1	0.0%
Microwave Ovens - Service & Repair	475		12	2,115	1	8.3%	11	91.7%	0	0.0%
Microwave Ovens - Supplies & Parts	26		0	3,965	0	0.0%	0	0.0%	0	0.0%
Microwave Ovens - Wholesale & Manufacturers	7	4,862	0	3,965	0	0.0%	0	0.0%	0	0.0%
Midwives Millions Condo	1,314		5	2,686	5	100.0%	0	0.0%	0	0.0%
Military Goods Milk Distributor	1,085	2,799 4,671	16	1,909 3,965	16	100.0% 0.0%	0	0.0%	0	0.0%
Millinery - Retail	187	3,952	0	3,965	0	0.0%	0	0.0%	0	0.0%
Millinery - Wholesale & Manufacturers	60	4,426	2	3,230	2	100.0%	0	0.0%	0	0.0%
Milling Cutters	109	4,217	0	3,965	0	0.0%	0	0.0%	0	0.0%
Milling Machines	146	4,073	0	3,965	0	0.0%	0	0.0%	0	0.0%
Millwork	13,432	1,013	26	1,605	13	50.0% 0.0%	12	46.2%	1	3.8%
Millwrights Mineral Exploration	1,311 2,026	2,656 2,325	1	3,965 3,508	0	0.0%	0	0.0%	0	0.0%
Minerals	2,026	2,325	13	2,049	5	38.5%	2	15.4%	6	46.2%
Miniatures - Collectors	609	3,209	4	2,829	4	100.0%	0	0.0%	0	0.0%
Mining Companies	3,501	1,908	9	2,300	5	55.6%	4	44.4%	0	0.0%
Mining Consultants	384	3,532	0	3,965	0	0.0%	0	0.0%	0	0.0%

Intro Surger         1.20	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Max         Add         Add <td></td> <td></td> <td></td> <td>0</td> <td>3,965</td> <td>0</td> <td>0.0%</td> <td>0</td> <td></td> <td>0</td> <td></td>				0	3,965	0	0.0%	0		0	
Inton Ampoint Segin         136         137						3		12		2	
Intra Book         Sol				3		0		3		1	
Main A book Manda Paneta         -0        -0         -0         -0	Mirrors - Resilver	40	4,562	0		0		0		0	0.0%
Hans nerve         130         14000         1400         1400		24		0		0		0		0	
Hans nerve         130         14000         1400         1400		5	4,888	0	3,965	0		0		0	0.0%
Name         Colo         Colo <th< td=""><td></td><td></td><td></td><td>0</td><td></td><td>3</td><td></td><td>Ű</td><td></td><td></td><td>0.0%</td></th<>				0		3		Ű			0.0%
Number Machen         1         1         1         1         1         1         0         <				2		2		0			
Name         7         10         136         20         40         8         8         20         20         10         20         10         20         10         20         20         10         20         20         10         20         20         10         20<				1		1		0			
Note information         10         6.08         0         0.88         0         0.88         0         0.88         0.98 <t< td=""><td></td><td></td><td></td><td>0</td><td></td><td>0</td><td></td><td></td><td></td><td></td><td></td></t<>				0		0					
Kall Factors         1058         1.55         200         90         900         100         <				203	563						
Note Legency         1.62         1.63         1.64         1.64         1.65				200							
Naci La france         1.60         3.60											
Models Advance Are         Stroll          Stroll	Model Car Race Centers	468	3,401	1	3,508	1	100.0%		0.0%		0.0%
Nateling A kerneg Transm         2,503         2,503         2,503         1         2,504         1         2,504         1         1,505         1         1,5		1,872	2,381		1,649	16	66.7%	7	29.2%	1	4.2%
Nateria Association         1         1         1         1         1         1         1         0.05         1         1         0.05         1         1         0.05				77		46		29		2	2.6%
Model and James         294         38         36         36         28         4.00         1.00         3.190         18         5.6           Model Anome         40.04         78         1.05				4		1		3		0	
Naching Stephan         46,078         46         57         8,58         7         6,58         7        6,58         7				319	40.3	201		100			
Node Frome         20.67         72         6         72         6         72         1         1.2.66		46,098	446	81	960	72	88.9%	7	8.6%	2	2.5%
Noil A Miller Instaction         638         6.3 <td>Modular Homes</td> <td>20,874</td> <td>781</td> <td>47</td> <td>1,256</td> <td>34</td> <td>72.3%</td> <td>11</td> <td>23.4%</td> <td></td> <td>4.3%</td>	Modular Homes	20,874	781	47	1,256	34	72.3%	11	23.4%		4.3%
Mod A Mikes Inspector Renoval/Hendelton         41.200         464         61         1,100         11         50.80         77         44.35				10		5		5		0	
Mad A Male Arendation         -00         -3.478         -1         100 (a)         0         -0.1         0         0.5.8           Made A Male Arenda         -2.79         1.080         2.640         -1         2.000         -4         8.000         -0.100	Mold & Mildow Inspection		3,543	1	3,508	1		0		0	
Indel Consultars A Textor         1000         1.013         11         2.178         7         6.68         4         6.65         6.65           Mode Jong         2.278         2.86         2         2.60         2.0005         4         6.055         0.055           More Jone F Staten         2.27         7.27         7.20         2.86         1.300         2.050         0.05         0.05         0.05         0.05           More Jone F Staten         2.27         7.27         7.20         2.86         0.1         3.0005         0.	Mold & Mildew Remediation			1		31	5010 /0	2/		3	
Meding         2,778         2,288         S         2,668         1         2,078         4         6,075         0         0,075           Moad         1,3277         1,723         1,703         1,245         1,075         1,105				11	2,175	7		4		0	
Mone: Adder Systems         1         3.688         1         3.688         1         100.0%         0         0.0%         0         0.0%           Mover, Green A Transfers         12         2.73         70         2.84         6.65         1         2.05         6         0.05%         1         2.05%         6         0.05%         1         0.06         0.05%           Moorang Systems         1.811         2.328         1         3.258         0         0.05%         1         0.06%         0         0.05%           Moorang Systems         3.131         3.33         2.358         0         0.05%         1         0.05%         0         0.05% <td>Moldings</td> <td>2,778</td> <td>2,086</td> <td>5</td> <td>2,686</td> <td>1</td> <td>20.0%</td> <td>4</td> <td>80.0%</td> <td>0</td> <td>0.0%</td>	Moldings	2,778	2,086	5	2,686	1	20.0%	4	80.0%	0	0.0%
Money Cherg A Transfers         22,272         723         724         723         724         723         724         723 </td <td></td> <td></td> <td></td> <td>27</td> <td></td> <td>23</td> <td></td> <td>3</td> <td></td> <td>-</td> <td></td>				27		23		3		-	
Management         3         4,933         0         3,965         0         0,95         0         0,95         0         0,95           Management         14,11         2,066         51         1,208         52         2,45         24         24         0,95         0,95         0         0,95           Management         14,31         1,595         2,31         1,495         1,215         1,125         1,215         1,215         1,215         1,215         1,215         1,215         1,215         1,215         1,215         1,215         1,215         1,215         1,215         1,215         1,215         1,215         1,215         1,215         1,215				1		1					
Monograms         1.81         2.468         51         1.200         1.5         2.248         36         7.0.68         0.0.58           Monoral System         3.0.1         3.0.80         1.0.00         0.0.5         0.0.0.5         0.0.0.5           Mopels         3.0.1         1.0.25         3.1         1.0.00         0.0.5         0.0.0.5           Mopels         1.0.25         3.1         1.0.00         0.0.5         0.0.5         0.0.5           More States         60.0.25         3.1         1.0.00         0.0.5		23,277		/03							
Monoral System         1         1         100.0%         0         0.0%         1         100.0%         0         0.0%           Monares         3.4311         555         2.63         1.62         6.25         77         23.55         4         5.55           Monares         3.07         1.63         3.07         0.38         1.03         0.035 <td></td> <td>1.811</td> <td></td> <td>51</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>		1.811		51							
Modes         1,827         1,827         1,827         1,493         19         61.3%         12         38.7%         60.0%         0         0.0%           Mortage Bakes         607.72         3         1.43         1.937         100.0%         0         0.0%         0         0.0%           Mortage Bakes         607.72         3         1.43         1.937         60.5%         0.0         0         0.0%         0         0	Monorail Systems	5		1				1		0	
Mong.         Mong.         Mong.         Image and the set of the set											
Martage Backers         160;1925         34         1.443         1.323         96.5%         40         2.8%         1.0         0.7%           Martage Backers         1.777.63         5         6.31         2.4         5.06         8.04%         1.028         1.628         0.13         0.2%           Martage Backers         7.753         3.01         1.0         2.00         1.00         0.06%         0.05%         0.05%         0.05%           Martage Backers         9.26         2.92         5.5         1.162         3.66         2.1         0.05%         <			1,825	31		19					
Martgage Brokers         1,777,673         S         6,331         24         5,092         80.4%         1,028         1,25%         211         3,3%           Martgage Brokers         775,55         285         100         536         165         67,4%         23         12,1%         10         0,0%         0         0,0%         100,0%         0         0,0%				1 443	2,997	1 202	100.0%				
Mortgage Lender         77,554         285         196         583         166         87,4%         23         12,1%         1         0.5%           Messaics         162         4,024         1         3,568         0         0.%%         1         100,0%         0         0.0%         0         0.0%           Messaics         3,667         1,874         0         3,508         1         0.00%         0         0.0%	Mortgage Brokers		J4								
Magauto Control         3,667         1,784         1         3,508         1         100.0%         0         0.0%         0         0.0%           Medel & Notel Gougnent A. Supplies         326         232         55         1.162         34         6.18%         21         36.2%         0         0.0%           Medel & Notel Gougnent A. Supplies         120         2.441         0         3.3%         21         6.1%         21         3.3%         0         0.0%         0.0					583		87.4%		12.1%		0.5%
Motel Activel Consultants         926         2.932         SS         1.162         34         61.8%         21         38.2%         0         0.97%           Metel & Notel Quipment & Supples         2.967         1         33.3%         2         66.7%         0         0.95%           Metel & Notel Quipment & Supples         41.07         2.37.7         3         2.997         1         63.3%         10         33.3%         2         66.7%         0         0.95%           Metels         Notel Construct         42.03         1.10         1.10         1.10         62.5%         66.0         3.4%         2.0         3.35%         1         0.0         3.4%         0.0         0.0%         0				1		0		1			
Motel & Atolel Equipment & Supplies         2266         3,707         3         2,927         1         33.3%         2         6.6.7%         0         0.0%           Motels         Atolet & Atolel Management         1.93         2,314         30         1150         19         6.3.3%         10         33.3%         1         3.3%           Motels         Asservation Service         445.3         442         2         3.23         10         6.5.3%         6.42         3.6.4%         20         1.1%           Motels         Asservation Service         442         2         3.230         1         10.0.0%         00         0.0%         0         0.0% <td></td> <td></td> <td></td> <td>1</td> <td></td> <td>1</td> <td></td> <td>0</td> <td></td> <td></td> <td></td>				1		1		0			
Notel & Intel Management         1,973         2,341         300         1,568         19         63,3%         10         33,3%         21         33,3%           Motels         449,503         430         1,765         1,08         1,103         62,5%         642         36,4%         20         1,1%           Motels         Reservation Service         448         3,442         2         3,230         1         50,0%         0         0,0%         1         100,0%         0         0,0%         1         0,0%         0				33	2 997	34					0.0%
Motels         44,503         430         1,765         108         1,103         6.2,5%         6.62         3.64         2.0         1,15           Motels - Reservation Service         438         3,442         2,323         1         50,0%         0         0.0%         1         100,0%         0         0.0%         0				30		19					
Motion Picture Equipment & Supplies - Repair         3.547         3         2.997         3         100.0%         0         0.0%         0         0.0%           Motion Nicture Film Distributors & Exchange         925         2,934         3         2,997         1         33.3%         2         66.7%         0         0.0%           Motion Nicture Film Distributors & Exchange         925         2,934         3         2,997         1         33.3%         2         66.7%         0         0.0%           Motion Nicture Film Libraries         43         4,547         8         2,287         2         25.0%         6         75.0%         0         0.0%           Motion Nicture Film Libraries         238         4,575         0         3,665         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%	Motels	49,503	430	1,765	108	1,103	62.5%	642	36.4%	20	1.1%
Motion Picture Equipment & Supplies - Repair         3.547         3         2.997         3         100.0%         0         0.0%         0         0.0%           Motion Nicture Film Distributors & Exchange         925         2,934         3         2,997         1         33.3%         2         66.7%         0         0.0%           Motion Nicture Film Distributors & Exchange         925         2,934         3         2,997         1         33.3%         2         66.7%         0         0.0%           Motion Nicture Film Libraries         43         4,547         8         2,287         2         25.0%         6         75.0%         0         0.0%           Motion Nicture Film Libraries         238         4,575         0         3,665         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%			3,442	2	3,230	1		0		1	50.0%
Motion Picture Equipment & Supples - Repair         013         4.242         0         3.965         0         0.0%         0         0.0%         0         0.0%           Motion Picture Film Distributors & Exchange         22534         3         2.997         1         33.3%         2         66.7%         0         0.0%           Motion Picture Film Distributors & Exchange         43         4.547         8         2.397         2         25.0%         6         75.0%         0         0.0%           Motion Picture Film Stronge         26         4.639         0         3.965         0         0.0%         0         0.0%         0         0.0%           Motion Picture Film Stronge         3.865         0         0.0%         0				1	3,508	0	0.0%	1		0	
Motion Picture Film Distributors & Exchange         925         2,934         3         2,997         1         33,3%         2         66,7%         0         0.0%           Motion Picture Film Editing         7,333         1,369         14         2,009         4         28,6%         10         71,4%         0         0.0%           Motion Picture Film Ubrards         43         4,547         8         2,387         2         25,0%         6         75,0%         0         0.0%           Motion Picture Film Storage         38         4,575         0         3,965         0         0.0%         0         0.0%         0         0.0%           Motion Picture Representatives         68         4,434         0         3,565         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%				3		3				0	
Motion Picture Film Ibdraines         7.333         1.369         14         2.009         4         28.6%         10         7.14%         0         0.0%           Motion Picture Film Ibbrarge         43         4.547         8         2.387         2         2.5.0%         6         7.5.0%         0         0.0%         0				3		1		2	010 10		
Motion Picture Film Storage         26         4,639         0         3,965         0         0.0%         0	Motion Picture Film Editing	7,333	1,369	14	2,009	4		10	71.4%	0	
Motion Picture Laboratories         38         4,575         0         3,965         0         0.0%         0         0.0%         0         0.0%           Motion Picture Producers & Studies         1,275         2,676         9         2,300         5         5,56%         4         44.4%         0         0.0%           Motion Picture Producers & Studies         136         4.105         1         3,508         1         100.0%         0         0.0%         0         0.0%           Motion Picture Representatives         68         4,384         0         3,965         0         0.0%         0         0.0%         0         0.0%           Motion Picture Representatives         115         4,759         0         3,965         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         <				8		2		0			
Motion Picture Productors & Studios         1,275         2,676         9         2,300         5         55,6%         4         44,4%         0         0.0%           Motion Picture Representatives         6.68         4,384         0         3,965         0         0.0%         0         0.0%         0         0.0%           Motion Picture Representatives         6.68         4,384         0         3,965         0         0.0%         0				0		0					
Motion Picture Projection Service         136         4,105         1         3,508         1         100.0%         0         0.0%         0         0.0%           Motion Picture Representatives         68         4,334         0         3,965         0         0.0%         0         0.0%         0         0.0%           Motion Picture Representatives         115         4,759         0         3,965         0         0.0%         0         0.				0		5		9			
Motion Picture Research Service         68         4,384         0         3,965         0         0.0%         0         0.0%         0         0.0%           Motion Picture Secadal Effects         115         4,759         0         3,965         0         0.0%         0				1		1		0		0	
Motion Picture Special Effects         185         3.960         1         3.08         1         100.0%         0         0.0%         0         0.0%           Motion Picture Special Effects         11         4,800         0         3,965         0         0.0%         0			4,384	0	3,965	0	0.0%	0	0.0%		0.0%
Motion Picture Technicians         11         4.800         0         3.965         0         0.0%         0				0		0		0	0.0%	0	
Motivational & Self Improvement Training       20,021       798       134       728       87       64.9%       43       32.1%       4       3.00         Motor conde Companies       3188       1,986       10       2,233       7       70.0%       1       10.0%       2       20.0%         Motor Homes       11,399       1,102       56       1,152       47       83.9%       8       14.3%       1       1.8%         Motor Homes       2,538       2,148       16       1,090       10       62.5%       6       37.5%       0       0.0%         Motor Scotters - Dealers       19,156       823       2.88       437       154       53.5%       132       45.8%       0       0.0%         Motorcycle Riding Instruction       581       3,255       5       2,666       4       80.0%       1       20.0%       0       0.0%         Motorcycle Sclass - Consignments       1,078       2,809       11       2,175       4       36.4%       5       45.5%       2       81.9%       81.83%       48.19%       10.8%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0				1		1		0		0	
Motor coach Companies         3,188         1,986         10         2,233         7         70.0%         1         10.0%         2         20.0%           Motor Homes         11,399         1,102         56         1,152         47         83.9%         8         14.3%         1         1.8%           Motor Homes         2,538         2,148         16         1,909         10         62.5%         6         37.5%         0         0         0.0%           Motor Scooters         0.2638         2,148         16         1,909         10         62.5%         6         37.5%         0         0         0.0%           Motor Scooters         0.2638         2,148         16         1,909         10         62.5%         6         37.5%         0         0         0.0%           Motor Cycles         0.156         823         288         437         154         53.5%         132         45.8%         2         0.7%           Motor Cycles         0.018         3.132         2.001         37         1,389         21         56.8%         13         35.1%         3         8.1%           Motor Cycles         0.021         3.732         2.00				0					010 10	0	
Motor Homes         11,399         1,102         56         1,152         47         83.9%         8         14.3%         1         1.8%           Motor Homes						7				2	
Motor Scooters - Dealers         19,156         823         288         437         154         53.5%         132         45.8%         2         0.7%           Motorcycle Riding Instruction         581         3,255         5         2,686         4         80.0%         1         20.0%         0         0.0%           Motorcycle Sales - Consignments         10,078         2,809         11         2,175         4         36.4%         5         45.5%         0         18.2%           Motorcycles - Customizing         3,132         2,001         37         1,389         21         56.8%         13         35.1%         3         8.1%           Motorcycles - Dealers         149,735         153         1,364         145         970         7,11%         378         27.7%         16         1.2%           Motorcycles - Repairing & Leasing         4,463         1,704         36         1.408         14         38.9%         22         61.1%         0         0.0%           Motorcycles - Repairing & Service         26.452         669         218         534         130         59.6%         85         39.0%         3         1.4%           Motorcycles - Supplies & Parts         85,654 <td>Motor Homes</td> <td>11,399</td> <td>1,102</td> <td>56</td> <td>1,152</td> <td></td> <td>83.9%</td> <td></td> <td>14.3%</td> <td>1</td> <td>1.8%</td>	Motor Homes	11,399	1,102	56	1,152		83.9%		14.3%	1	1.8%
Motorcycle Riding Instruction         581         3,255         5         2,666         4         80.0%         1         20.0%         0         0.0%           Motorcycle Sales - Consignments         1,078         2,809         11         2,175         4         36.4%         5         45.5%         2         18.2%           Motorcycle S- Customizing         3,132         2,001         37         1,389         21         56.8%         13         35.1%         3         8.1%           Motorcycles - Customizing         149,735         153         1,364         145         970         71.1%         378         27.7%         16         1.2%           Motorcycles - Reating & Leasing         4,463         1,704         36         1,408         14         38.9%         22         61.1%         0         0.0%           Motorcycles - Repairing & Service         26,452         669         218         534         130         55.6%         85         39.0%         3         1.4%           Motorcycles - Supplies & Parts         85,654         255         851         207         652         76,6%         194         22.8%         5         0.0%           Mountain/Rock Climbing Equipment         7										0	
Motorcycle Sales - Consignments         1.078         2.809         11         2.175         4         36.4%         5         45.5%         2         18.2%           Motorcycles - Consignments         3,132         2,001         37         1,389         21         56.8%         13         35.1%         3         8.1%           Motorcycles - Dealers         149,735         153         1,364         145         970         7,1%         378         27,7%         66         1.2%           Motorcycles - Repairing & Leasing         4,463         1,704         36         1,408         14         38,9%         22         61.1%         0         0.9%           Motorcycles - Supplies & Parts         26,452         669         218         534         130         59,6%         85         39,0%         3         1.4%           Motorcycles - Supplies & Parts         85,654         255         851         207         652         76,6%         194         22,8%         5         0.6%           Mountain/Rock Climbing Instruction         777         3,042         7         2,485         7         100.0%         0         0.0%         0         0.0%		19,156	823	288		154		132		-	
Motorcycles - Dealers         149,735         153         1,364         145         970         7.1.%         378         27.7%         16         1.2%           Motorcycles - Repairing & Lessing         4,463         1,704         36         1,408         14         38.9%         22         61.1%         0         0.0%           Motorcycles - Repairing & Service         26,452         669         218         534         130         59.6%         85         39.0%         0         1.4%           Motorcycles - Supplies & Parts         85,654         255         851         207         652         76,6%         194         22.8%         50.6%         0         0.0% <td></td> <td></td> <td></td> <td>11</td> <td></td> <td>4</td> <td></td> <td>1</td> <td></td> <td>U</td> <td></td>				11		4		1		U	
Motorcycles - Dealers         149,735         153         1,364         145         970         7.1.%         378         27.7%         16         1.2%           Motorcycles - Repairing & Lessing         4,463         1,704         36         1,408         14         38.9%         22         61.1%         0         0.0%           Motorcycles - Repairing & Service         26,452         669         218         534         130         59.6%         85         39.0%         0         1.4%           Motorcycles - Supplies & Parts         85,654         255         851         207         652         76,6%         194         22.8%         50.6%         0         0.0% <td></td> <td>3.132</td> <td>2,009</td> <td></td> <td>1.389</td> <td>21</td> <td>56.8%</td> <td>13</td> <td></td> <td></td> <td>8.1%</td>		3.132	2,009		1.389	21	56.8%	13			8.1%
Motorcycles - Renting & Leasing         4.463         1.704         36         1.408         14         38.9%         22         61.1%         0         0.9%           Motorcycles - Repairing & Service         26.452         669         218         534         130         59.6%         85         39.0%         0         0         0.9%           Motorcycles - Supplies & Parts         85,654         255         851         207         652         76.6%         194         22.8%         5         0.6%           Mountain/Rock Climbing Instruction         777         3.042         7         2.485         7         100.0%         0         0.0%         0         0.9%           Mountain/Rock Climbing Instruction         582         3.252         2         3.230         1         50.0%         1         50.0%         0         0.9%		149,735	153							16	1.2%
Motorcycles - Supplies & Parts         85,654         255         851         207         652         76,6%         194         22,8%         5         0.6%           Mountain Climbing Equipment         777         3,042         7         2,485         7         100,0%         0         0.0%         0         0.0%         0         0.0%         0         0,0%         0			1,704							0	
Mountain Climbing Equipment         777         3,042         7         2,485         7         100.0%         0         0.0%         0         0.0%           Mountain/Rock Climbing Instruction         582         3,252         2         3,230         1         50.0%         1         50.0%         0         0.0%										3	
Mountain/Rock Climbing Instruction         582         3,252         2         3,230         1         50.0%         1         50.0%         0         0.0%				851		652					
				2		1		1			
	Movers	1,229,192		7,853		5.795	73.8%	1,841			

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Movers - International	1,488	2,553	5	2,686	5	100.0%	0	0.0%	0	0.0%
Movers - Office Moving & Storage Company	3,496 282,973	1,911	1,703	2,387	1,137	87.5% 66.8%	538	12.5% 31.6%	28	0.0%
Moving Assistance - Packing, Unpacking, Organizing	1,003	2,862	1,705	2,686	4	80.0%	0	0.0%	20	20.0%
Moving Brokers	22,448	745	363	374	351	96.7%	12	3.3%	0	0.0%
Moving Equipment Rental	5,390	1,575	38	1,372	22		15		1	2.6%
Moving Sales	606 66,440	3,214	535	3,965	0 329	0.0%	0	0.0%	0	0.0%
Moving Services - Labor & Materials Moving Supplies	1,378	319 2,614	232	291 3,230	329	61.5% 50.0%	184	34.4%	22	4.1%
MRI (Magnetic Resonance Imaging)	8,051	1,311	26	1,605	23	88.5%	3	11.5%	0	0.0%
Mud Jacking Contractors	17,938	860	32	1,473	27	84.4%	5	15.6%	0	0.0%
Mufflers & Exhaust Systems	35,434	546	373	371	242		129	34.6%	2	0.5%
Mulches	10,048	1,184 151	17 287	1,874	12	70.6%	4	23.5%	1	5.9% 4.2%
Multi-Level Selling Companies Murals	152,758 1,863	2,384	287	438 3,230	205	71.4%	/0	24.4%	12	4.2%
Museums	2,085	2,384	16	1,909	12		4	25.0%	0	0.0%
Mushrooms	542	3,290	4	2,829	2	50.0%	2	50.0%	0	0.0%
Music - Sheet	2,835	2,070	15	1,968	12	80.0%	1	6.7%	2	13.3%
Music & Messaging Services	2,719	2,105	82	954	78	95.1%	3	3.7%	1	1.2%
Music Arrangers & Composers	1,159	2,754	10	2,233	4	40.0%	5	50.0%	1	10.0%
Music Boxes Music Copyists	816 591	3,011 3,236	2	3,230 2,997	1	<u>100.0%</u> 33.3%	0	0.0%	0	0.0%
Music Copylists Music Distribution Service	3,270	1,973	28	1,552	16	57.1%	10	35.7%	2	7.1%
Music Instruction - Instrumental	19,965	799	83	948	49	59.0%	33	39.8%	1	1.2%
Music Instruction - Vocal	1,784	2,415	1	3,508	1	100.0%	0	0.0%	0	0.0%
Music Publishers	14,312	976	47	1,256	30	63.8%	13		4	8.5%
Music Shells	59	4,431	16	1,909	0	010 /0	15	93.8%	1	6.3%
Music Writers Supplies Musical Instruments - Dealers	64,363	4,313 332	473	2,997 317	330	0.0%	123	100.0% 26.0%	20	0.0%
Musical Instruments - Dealers	133	4,116	4/3	3,230	0	0.0%	2	100.0%	20	0.0%
Musical Instruments - Repair	5,872	1,522	50	1,218	13	26.0%	36		1	2.0%
Musical Instruments - Supplies & Accessories	13,610	1,006	98	860	64		34		0	0.0%
Musical Instruments - Wholesale & Manufacturers	3,860	1,829	23	1,677	16		6	26.1%	1	4.3%
Musicians Mutual Funds	3,992 3,466	1,803 1,918	20	1,766 1,005	71	35.0% 94.7%	13	65.0% 5.3%	0	0.0%
Myofunctional Therapy	3,068	2,017	/3	2,387	/1	87.5%	4	12.5%	0	0.0%
Myotherapy	18	4,720	0	3,965	0	0.0%	0		0	0.0%
Nail Salons	53,585	407	780	228	477	61.2%	279	35.8%	24	3.1%
Nailing Machinery	11		0	3,965	0	0.0%	0	0.0%	0	0.0%
Nails & Tacks	101	4,248	1	3,508	1	100.0%	0	0.0%	0	0.0%
Name Plates Nanny Service	216 24,630	3,874 703	69	3,965 1,049	63	0.0%	4	0.0%	2	0.0%
Natural Gas Companies	93,726	227	1,716	114	1,595	92.9%	115	6.7%	6	0.3%
Natural Stone Restoration & Cleaning	289	3,699	2	3,230	0	0.0%	2	100.0%	0	0.0%
Naturopaths	4,935	1,643	5	2,686	2	40.0%	3	60.0%	0	0.0%
Nautical Instruments	187	3,952	0	3,965	0	0.0%	0	0.0%	0	0.0%
Naval Architects	125	4,158	0	3,965	0	0.0%	0	0.0%	0	0.0%
Naval Stores Navigation Consultants	20 427	4,700 3,463	5	3,965 2,686	5	100.0%	0	0.0%	0	0.0%
Neckwear - Retail	751	3,066	2	3,230	2	100.0%	0	0.0%	0	0.0%
Neckwear - Wholesale & Manufacturers	14	4,768	0	3,965	0	0.0%	0	0.0%	0	0.0%
Needles	20		0	3,965	0	0.0%	0	0.0%	0	0.0%
Needlework Supplies - Retail, Wholesale, Manufacturing	1,532		10		5	50.0%	4	40.070	1	10.0%
Nets & Netting Network Cabling Installation	365 179	3,571 3,982	2	3,230 3,965	2	100.0% 0.0%	0	0.0%	0	0.0%
News Dealers	747	3,074	4	2,829	4	100.0%	0	0.0%	0	0.0%
News Publications - Trade, Association	15,079	938	59	1,121	37		22	37.3%	0	0.0%
News Service	6,157	1,491	40	1,344	27		12		1	2.5%
Newspaper Distributors	3,486	1,913	123	771	110		13		0	0.0%
Newspaper Feature Syndicates Newspapers	206	3,896 290	2,273	2,997	2,077	33.3% 91.4%	2 193		0	0.0%
Night Clubs	23,265	725	188	586	2,077	47.9%	95		3	1.6%
Night Vision Equipment	17	4,734	2	3,230	1	50.0%	1		0	0.0%
Noise Control Consultants	432		0	3,965	0	0.0%	0	0.0%	0	0.0%
Non - Woven Fabrics	47		0	3,965	0	0.0%	0	0.0%	0	0.0%
Non Profit Organizations - General Membership	20,732	783	106	833	78		26		2	1.9%
Noodles Not Elsewhere Classified	39 528,139	4,569	7,598	3,965 19	3,909	0.0%	2,967	0.0%	0 722	0.0%
Not Elsewhere Classified After Investigation	379	3,547	7,598	3,230	5,909	0.0%	2,907	100.0%	/22	0.0%
Notaries Public	6,415	1,464	54	1,169	27	50.0%	27	50.0%	0	0.0%
Notions - Retail	155	4,042	2	3,230	2	100.0%	0	0.0%	0	0.0%
Notions - Wholesale & Manufacturers	508	3,345	0	3,965	0	0.0%	0	0.0%	0	0.0%
Novelties - Retail	29,182	619	350	378	208	59.4%	121	34.6%	21	6.0%
Novelties - Wholesale & Manufacturers Nozzles	1,460 141	2,565 4,094	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Nuclear Energy Consultants	521	3,326	1	3,508	1	100.0%	0	0.0%	0	0.0%
Nuclear Reactor - Manufacturers	21	4,693	Ō	3,965	0	0.0%	0	0.0%	0	0.0%
Numbering Machines	2	4,956	0	3,965	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Numismatics	408	3,494	1	3,508	1	100.0%	0	0.0%	0	0.0%
Nurseries - Plants, Trees Nursery Stock Dealers	78,981 6,742	281	488	313	342		145 24	29.7%	1	0.2%
Nurserymen Equipment & Supplies	1,181	2,729	7	2,485	5	71.4%	24	28.6%	0	0.0%
Nurses	7,870	1,323	8	2,387	7	87.5%	1	12.5%	0	0.0%
Nurses Registries	6,236	1,482	6	2,589	4	66.7%	2	33.3%	0	0.0%
Nurses Schools	25,230	692 3.121	73	1,022	50	68.5%	19	26.0%	4	5.5% 0.0%
Nurses-Practitioners Nursing Home Information & Referral	706 3,349	3,121 1,947	2	3,230 2,300	2	100.0% 77.8%	0	0.0%	0	0.0%
Nursing Homes	74,360	294	126	754	/ 99		27	22.2%	0	0.0%
Nursuries - Bonsai	249	3,793	0	3,965	0	0.0%	0	0.0%	0	0.0%
Nut Cracking & Shelling Machines	295	3,683	0	3,965	0	0.0%	0	0.0%	0	0.0%
Nutrition	6,538	1,444	15	1,968	9	60.0%	6	40.0%	0	0.0%
Nutritionists	13,857	992	37	1,389	22	59.5%	13	35.1%	2	5.4%
Nuts - Edible Nylon Fabrics	5,848	1,524 4,539	13	2,049 3,965	9	<u>69.2%</u> 0.0%	4	30.8%	0	0.0%
Obituary Notification Service	44	4,539	0	3,965	0	0.0%	0	0.0%	0	0.0%
Observatories	41		0	3,965	0	0.0%	0	0.0%	0	0.0%
Occupational Health - Nursing Services	11,080	1,124	6	2,589	5	83.3%	1	16.7%	0	0.0%
Occupational Therapists	5,221	1,601	7	2,485	5	71.4%	2	28.6%	0	0.0%
Oceanographic Equipment	17	4,734	0		0	0.0%	0	0.0%	0	0.0%
Odor Neutralizer Office & Desk Space Rental Service	1,489 12,135	2,552	5	2,686	4	80.0% 64.3%	1	20.0%	0	0.0%
Office Buildings	3,875	1,063	14	2,009	16	64.3% 84.2%	5	35.7%	0	0.0%
Office Equipment	1,537	2,523	19		7	50.0%	7	50.0%	0	0.0%
Office Furniture & Equipment	62,413	345			101	60.5%	64		2	1.2%
Office Furniture & Equipment - Installation	4,522	1,695	1	3,508	1	100.0%	0	0.0%	0	0.0%
Office Furniture & Equipment - Rental & Leasing	24,952	697	93	889	71		17	18.3%	5	5.4%
Office Furniture & Equipment - Repair & Refinishing Office Furniture & Equipment - Used	1,992 5,756	2,336	5	2,686 2,233	4	80.0% 70.0%	1	20.0% 30.0%	0	0.0%
Office Furniture & Equipment - Used Office Furniture & Equipment - Wholesale & Manufacturing	2,351	2,209	10		10		3	9.1%	0	0.0%
Office Records - Destruction	1,206	2,715	11	3,508	10	100.0%	0	0.0%	0	0.0%
Office Records Stored	26,714	661	318	406	296	93.1%	22	6.9%	0	0.0%
Office Supplies	201,484	111	1,260	157	1,135	90.1%	113		12	1.0%
Office Supplies - Sale by Deceptive Telemarketing	81,822	269	2,272	84	1,709	75.2%	549	24.2%	14	0.6%
Office Supplies - Sale by Telemarketing	2,105	2,285	24	1,649	14	58.3% 0.0%	9	37.5%	1	4.2%
Oil - Crude - Purchasing Oil & Gas Exploration & Development	44,910	2,910 457	45	3,508 1,277	31		14	31.1%	0	0.0%
Oil Additives - Manufacturers & Distributors	1,426	2,592	45	3,965	0		0	0.0%	0	0.0%
Oil Burners	5,221	1,601	19	1,795	14	73.7%	5	26.3%	0	0.0%
Oil Handling Equipment	615	3,203	2	3,230	0	0.0%	2	100.0%	0	0.0%
Oil Hole Covers	2	4,956	0	5/505	0	0.070	0	0.0%	0	0.0%
Oil Land Leases Oil Marketers	13,500 1,295	1,011 2,668	17		12	70.6%	5	29.4% 7.1%	0	0.0%
Oil Mill Machinery	1,293	4,956	14	3,965	11	0.0%	1	0.0%	2	0.0%
Oil Operators	1,852	2,389	3	2,997	2	66.7%	1	33.3%	0	0.0%
Oil Producers	6,640	1,434	16	1,909	5	31.3%	10	62.5%	1	6.3%
Oil Properties	444	3,435	1	3,508	1	100.0%	0	0.0%	0	0.0%
Oil Property Management	1,498	2,549 2,562	4	2,829	4	100.0%	0	0.0%	0	0.0%
Oil Refiners Oil Refiners Equipment & Supplies	1,468 305	2,562	8	2,387	5	62.5% 100.0%	3	37.5%	0	0.0%
Oil Reports	129	4,138	1	3,965	1	0.0%	0	0.0%	0	0.0%
Oil Royalties	4,227	1,754	1		1	100.0%	0	0.0%	0	0.0%
Oil Seeds	10	4,814	1	3,508	1	100.0%	0	0.0%	0	0.0%
Oil Tank Removal & Installation	5,231	1,599	17	1,874	12	70.6%	5	29.4%	0	0.0%
Oil Well Cementing	146		0	3,965	0	0.0%	0	0.0%	0	0.0%
Oil Well Drilling Mud & Additives Oil Well Equipment & Supplies	216	3,874 2,801	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Oil Well Equipment & Supplies - Rental	448	3,432	0	3,965	0	0.0%	0	0.0%	0	0.0%
Oil Well Fire Extinguishing	10		0	3,965	0		0	0.0%	0	0.0%
Oil Well Fishing Tools	55		0		0	0.0%	0	0.0%	0	0.0%
Oil Well Logging & Perforating	253	3,783	0	3,965	0	0.0%	0	0.0%	0	0.0%
Oil Well Services Oil Well Surveyors	4,640	1,682	1	3,508 3,965	0	0.0%	1	100.0%	0	0.0%
Oilfield Consultants	2,498		10	2,233	5	50.0%	5	50.0%	0	0.0%
Oilfield Equipment	5,282	2,161 1,592	2	3,230	0	0.0%	2	100.0%	0	0.0%
Oilfield Equipment & Supplies	12,731	1,038	3	2,997	3	100.0%	0	0.0%	0	0.0%
Oilfield Hauling	5,342	1,589	0	3,965	0	0.0%	0	0.0%	0	0.0%
Oilfield Service	25,869	678	4		3	75.0%	1	25.0%	0	0.0%
Oilfield Supplies	2,743	2,098	0	3,965	0	0.0%	0	0.0%	0	0.0%
Oils - Animal & Fish Oils - Cutting	6 12	4,876	0	3,965	0	0.0%	0	0.0%	0	0.0%
Oils - Essential	5,140	4,788	6	2,589	5	83.3%	0	0.0%	1	16.7%
Oils - Fuel	156,481	141	671	252	591	88.1%	76	11.3%	4	0.6%
Oils - Fuel - Treatment Compounds	1,244	2,691	1	3,508	0	0.0%	1	100.0%	0	0.0%
Oils - Hydrogenated	2	4,956	0	3,965	0	0.0%	0	0.0%	0	0.0%
Oils - Industrial	297	3,678	0	3,965	0	0.0%	0	0.0%	0	0.0%
Oils - Lubricating	2,402	2,196	16	1,909	9	56.3%	7	43.8%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Oils - Petroleum	3,690	1,866	13	2,049	10		2	15.4%	1	
Oils - ReRefined	97	4,262	0	3,965	0	0.0%	0	0.0%	0	
Oils - Road Oils - Vegetables	45	4,533	0	3,965	0	0.0%	0	0.0%	0	
Oils - Vegetables Oils - Waste	1,830	2,397	1	3,508	1	100.0%	0		0	
Olive Oil	780		2	3,230	0		2	100.0%	9	
Olives	14		1	3,508 3,508	0	0.0%	1	100.0%	0	0.0%
Online Dance Tutorials	73	4,353	1	3,508	0	0.070	1	100.0%	0	0.0%
Online Drug & Prescription Services	22,542		227		210		11		6	
Online Drug & Prescription Services - Unapproved Foreign	1,598	2,484	6	2,589	4	66.7%	1	16.7%	1	16.7%
Online Education Online Event Registration	22,350 435	748	79	979 1,909	46	58.2% 43.8%	11	13.9% 50.0%	22	27.8% 6.3%
Online Event Registration	433	4,768	10	3,965	/	43.8%	0	0.0%	1	0.0%
Online Networking	12,287	1,059	259		152		103		4	
Online Payments	2,994	2,036	59	1,121	52	88.1%	0	0.0%	7	11.9%
Online Publications	3,268	1,975	148		121		27		0	
Online Retailer	5,117	1,618	225	518	118		98		9	110 /0
Online Shipping Broker	1,697	2,443	5	2,686	4	80.0%	1	20.0%	0	
Online Travel Agency	19,954	800	1,765	108	1,694		63		8	
Opera Companies	69	4,376	0	3,965	0	0.0%	0	0.0%	0	0.0%
Optical Equipment & Supplies Optical Goods - Retail	16,753 58,980	891 364	76 602	1,000 273	61 451		<u>15</u> 146		0	0.0%
Optical Goods - Recail Optical Goods - Service & Repair	21,292	768	223	523	146		74	33.2%	2	1.3%
Optical Goods - Wholesale & Manufacturers	2,087	2,295	8	2,387	6		2		0	
Optical Imaging Equipment & Systems	3,883	1,824	19	1,795	13		6		0	
Opticians	37,636	519	586	276	491	83.8%	89	15.2%	6	1.0%
Optometric Information Bureaus	94	1/2/1	2	3,230	1	50.0%	1	50.0%	0	010 70
Optometrists	58,404	368	439	331	346		84	19.1%	9	2.1%
Orchard Equipment & Supplies	7	4,862	1	3,508	1	100.0%	0	0.0%	0	
Orchards	1,436 679		2	3,230 2,589	2	100.0%	0	0.0%	0	010 70
Orchestras & Bands Orchestras & Bands - Competitions	63		0		3	50.0%	3	50.0%	0	
Orchid Growers	540	3,294	3	2,997	2	66.7%	1	33.3%	0	
Organ & Tissue Banks	2,338		0	3,965	0		0	0.0%	Ő	
Organic Soil Fertilizer	722	3,101	1	3,508	0	0.0%	1	100.0%	0	
Organic/Green Products	2,795	2,081	18	1,832	13	72.2%	4	22.2%	1	5.6%
Organizing Services - Household & Business	8,161	1,305	8	2,387	5	62.5%	3	37.5%	0	0.0%
Organs	1,913	2,364	2	3,230	1	50.0%	1	50.0%	0	
Organs - Tune & Repair	2,198 916	2,249 2,940	5	2,686	3	60.0%	2	40.0%	0	
Oriental Goods - Retail Oriental Goods - Wholesale & Manufacturers	916		3	2,997	2	<u>66.7%</u> 100.0%	1	0.0%	0	
Ornamental Metal Work	14,524		44		21		20			6.8%
Orthopedic Appliances	5,943		29		21		8		9	
Outboard Motors	2,335	2,214	15	1,968	13		2	13.3%	0	
Outboard Motors - Repair	3,293	1,965	52		21		26		5	
Outdoor Kitchens	5,168	1,610	18		11		7	38.9%		
Outfitters	58	4,438	4	2,829	4	100.0%	0	0.0%	0	0.070
Outlets - Stores, Factory, Mills	<u>13,108</u> 420	1,027	110	823 2,387	101	91.8% 100.0%	g	8.2% 0.0%	0	0.0%
Outpatient Surgery Centers Outplacement Consultants	2,578	3,476 2,139	8		8	33.3%	1	16.7%		50.0%
Ovens - Bakers	197		4	2,829	2	50.0%	2	50.0%	9	0.0%
Ovens - Brick Pizza	1		0		0	0.0%	0	0.0%	0	
Ovens - Industrial	168	4,014	0		0	0.0%	0	0.0%	0	0.0%
Oxygen	7,321	1,370	28	1,552	25		3	10.7%	0	
Oxygen Producing Equipment	444		1	3,508	1	100.0%	0	0.0%	0	
Oxygen Therapy Equipment	1,860	2,385	12		5	41.7%	7	58.3%	0	
Ozone Machines Package Design & Development	282	3,716 2,403	0	3,965 2,485	0	0.0%	0	0.0%	0	
Packaging Machinery	3,736	1,859	, 	3,965	2	28.6%		0.0%	0	0.0%
Packaging Materials	13,571	1,008	10	2,233	8		1	10.0%	1	10.0%
Packaging Service	11,167	1,121	46	1,268	31	67.4%	13	28.3%	2	4.3%
Packing - Mechanical	133	4,116	0	3,965	0	0.0%	0	0.0%	0	
Packing & Crating Service	4,287	1,740	20		19		1	5.0%	0	
Paging Equipment & Service	2,804	2,080	29	1,531	12	41.4%	17	58.6%	0	0.0%
Pails Dain Management Convises	12	4,788	2	3,230 2,175	2	100.0% 81.8%	0	0.0%	0	
Pain Management Services Paint - Retail	1,658 18,141	2,455	56		9	81.8% 50.0%	17	30.4%	11	19.6%
Paint - Retail Paint - Wholesale & Manufacturers	3,214		56		28		1/	20.0%	11	
Paint * Wholesale & Manufacturers Paint Manufacturing Equipment & Materials	1,415	2,598	10	2,233	3	50.0%	3	50.0%	0	
Paint Manufacturing Materials	1,231	2,701	5	2,686	4	80.0%	1	20.0%	0	0.0%
Paint Removers - Manufacturers	285	3,710	1	3,508	1	100.0%	Ō	0.0%	0	0.0%
Paint Removing	2,063	2,311	0	3,965	0	0.0%	0	0.0%	0	0.0%
Paintball - Games & Supplies	3,954	1,809	41		30		9	22.0%	2	4.9%
Painters - Commercial or Residential	6,912	1,409	79	979	26		43		10	
Painters Equipment & Supplies	2,400	2,197	13		4	30.8%	9	69.2%	0	
Painting - Faux Finishing Painting Contractors	4,186 799,190	1,767 24	1,610	2,300 123	818	77.8% 50.8%	692	22.2% 43.0%	100	
Pallets & Skids	5,503	1,561	1,010	3,965	018	0.0%	092	43.0%	100	
	5,503	1,301	. 0	2,905	0	0.0%	0	0.0%	0	0.0%

Sum         Control         Control <thcontrol< th=""> <thcontrol< th=""> <thcontr< th=""><th>Industry Classification</th><th>Inquiries</th><th>Rank by Inquiries</th><th>Complaints</th><th>Rank by Complaints</th><th>Cmpls Settled</th><th>%</th><th>Cmpls Not Settled</th><th>%</th><th>Cmpls Unable to Pursue</th><th>%</th></thcontr<></thcontrol<></thcontrol<>	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Start Answer bank         16         100		550		5		2		2		1	20.0%
Date:         Constraint         Add         Loc         Loc <t< td=""><td></td><td>183</td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td><td></td><td></td></t<>		183		0		0		0			
Days & Department         Days & Department <thdays &="" department<="" th="">         Days &amp; Department</thdays>				0		0		0		0	0.0%
Date bound         Tiel         Acc         J <thj< th="">         J         J</thj<>	Paper & Document Shredding	25,562	684		2,115	10	83.3%	2		0	0.0%
Space process All loss         All				12		11		1			
Space Convertion         199         14.00         198         1.00			4,046	2	3,230	0		2			0.0%
Dista         Dista         Constrain         Dista         Dista <thdista< th="">         Dista         Dista</thdista<>	Paper Converters			0	3,965	0		0			
Sate: Fragel, regli control         18         2,000         2         2000         10000         1000         1000         1		27	4,637	0	3,965	0	0.0%	0	0.0%	0	0.0%
Input Interpolational Accel         Interpolatinal Accel         Interpolational Accel				7		5		2			
Inger Tuningelum         1.20         1.20         1.00         1.00         0.00				3		2		1			
Space Microscope         Table Microscope         Adde         Description         Description <thdescription< th="">         Description         <thdescription< th=""> <thdescription< th=""></thdescription<></thdescription<></thdescription<>				0		0		0			
Description         1         4.42         3         4.03         4.04         4.04         4.04         4.05 <t< td=""><td></td><td></td><td></td><td>0</td><td></td><td>0</td><td></td><td>ő</td><td></td><td></td><td></td></t<>				0		0		ő			
Spert Product         11.04         1.040		9		0		0		0		0	
Sper Trends         1         3         4.00         3         0.00         0.00         0.00         0.00           Dates have have have have have have have have	Paper Products			34		9		23		2	5.9%
Injer Tonga Core Data Asarahy Rather         161         327         0         328         0         0.05         0.05         0.05         0.05           Data Asarahy Rather         161         327         0         328         0         0.05         0.05         0.05         0         0.05           Data Asarahy Rather         0.01         420         200         300         32.05         0         0.05        0         0.05		1,093	2,792	0	3,965	0	0.0%	0			0.0%
Discolar durante         141         2.32         71         3.05		191		0		0		9			
Interchen         51         4.48         1         350         1         100.04         6         0.05         0         0.01           Descarbance         0.01         4.48         1.20         2.00         1.00.04         0.00         0.05				10		7		3			
Destension         640.56         649         186         520         150         54.85         82         44.16          1 <th1< th="">         1         1</th1<>				10	3,508	1		0			
Drames Service A Suggles         12         4.30         3         2.997         2         6.758         0         0.05         1         13           Drack Box Service         401         3.501         4         2.292         1         3.506         3         1         1         3.501         1         3.505         3         1			489	186	593	102	54.8%	02	44.1%	2	1.1%
Drace layer         401         3.60         4         2.60         5.65         6         6         0           Darke des baring         20         3.01         3         1.20         3         5.65         3         5.65         0 <t< td=""><td></td><td></td><td></td><td>3</td><td></td><td>3</td><td></td><td>0</td><td></td><td>0</td><td></td></t<>				3		3		0		0	
Impering Causes         1200         3212         32         3200         3         3000         1         5000         0 <t< td=""><td></td><td></td><td></td><td>3</td><td></td><td>2</td><td></td><td>0</td><td></td><td>1</td><td></td></t<>				3		2		0		1	
Dating Dec Multimendor & Holding         12.415         12.615         12.61         12.615         12.61         12.615<				4	2,829	1	25.0%	3			
Parkon Attendes Exce         5,709         1,528         92         97         68         71,658         23         2,528         2,281         2,281         2,281         1,6         1,601         64,058         1,651         64,058         1,681         64,058         1,681         64,058         1,681         64,058         1,681         1,182				29		19		7		3	10.3%
Barbang States         Carbon         Carbon <th< td=""><td></td><td>5,769</td><td>1,536</td><td></td><td>877</td><td>68</td><td>71.6%</td><td></td><td>26.3%</td><td>2</td><td>2.1%</td></th<>		5,769	1,536		877	68	71.6%		26.3%	2	2.1%
Parting Stations & Garges - Experiment Supplies         1.721         2.031         5.84         1.169         11         2.0.4.8         7.8								305			
Spacing Stations & Garages - Equipment & Supples         422         3.467         6         2.89         1         1.67%         5         8.83%         0         0.07           Optical Dark Construction         0.67         2.97         16         1.060         3         5.53%         6         3.75%         1.63%         6.07         5.53%         1.63%         <								3		•	010 /0
Brits         Object         2,271         16         1,690         8         56,3%         6         72,5%         11         6.33           Darts - Chlorn         3,266         1,264         24         1,640         13         54,2%         6         33,3%         3         12         12         12         50,7%         31         45,5%         3         3         6         7         12         122         32         50,7%         31         45,5%         3         3         3         6         6         6         8         8         4         32         5         7         10				54		11		43		0	
parties         Children         1,260         1,649         1,28         54,250         1         50,050		987	2 871	16	2,309	9		5		0	
party Panning         5.522         1.522         77         1.622         77         57.56         66         48.56         61         48.85         63         33.55         66	Parties - Children			24		13		8		3	12.5%
Barty Plans, Pi-Mone         20,533         667         128         756         60         48,0%         61         48,8%         44         32.37           Barty Plans, Pi-Mone         10,315         1018         115         667         49         32,65         33.35         99         64,7           Barty Plans, Pi-Mone         00,169         21         100         102         20         65,75         100         33,75         99         64,7           Basky Mone Building         00,169         3,55         1180         1120         124,74         10         55,75         0         0,0%         0	Partitions			2		1		1	50.0%	0	
Party Fance         13.371         1.018         153         667         49         2.0%         S         3.38         99         64.2           Party Supplies         66.42         221         420         330         256         59.7%         166         38.7%         7         167           Party Supplies         19.169         421         160         55.7%         166         38.7%         6         38.7%         7         167           Party Supplies         168.5%         160         41.0%         228         55.5%         2         10.5%         10.6%         28.5%         28.5%         21.0%         28.5%         28.5%         21.0%         28.5%         28.5%         21.0%         28.5%         21.2%         28.5%         21.2%         28.5%         21.2%         28.5%         28.5%         21.2%         28.5% <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>42.5%</td> <td>5</td> <td>6.8%</td>									42.5%	5	6.8%
fart Supplies         Constraint         Cons				125	/56			61			
Parts Supplies - Renting         19,109         521         100         557         91         56.9%         63         9.4%         66         3.8%           Passive Intem Building         5         4.88         0         3.555         0         0.0%         0.0%         0.0%         0.0%           Passive Intem Building         53.6         33         300         351         160         41.0%         228         58.5%         2         2.6%           Patem Sector         530         2.10         1         2.445         5         7.4%         0         0.0%         0         0.0%         2.265           Patem Midders         6.620         3.37         166         5.50%         3         2.25%								166			1.6%
Passes None Building         S         A.888         0         3.965         0         0.0%         0										6	
Patent Sectores         9,292         1,189         17         1,84         10         58,8%         4         235%         3         12,6           Patent Sectores         2,360         2,127         7         2,445         5         71,4%         0         0.0%         2         28,6           Patent Sectores         6,200         31         168         65,5%         65         38,7%         0         0.0%         0	Passive Home Building	5	4,888	0	3,965		0.0%				0.0%
Patent Searchers         2,580         2,137         7         2,485         5         7,14%         0         0,0%         28,66           Patently Test & Services         67,020         317         168         655         94         55,0%         65         38,2%         9         5,47           Patio Builder         1,065         2,812         8         2,387         2         25,0%         3         37,5%								228		2	01570
Pater mix Tests & Services         123         3,845         3         2,997         3         100.0%         0         0.0%         0         0.0%           Patos & Deck Builders         67,020         317         168         655         94         56,0%         65         38,7%         9         5,44           Pato Source         2,845         2,065         8         2,337         8         100.0%         0         0.0%         0         0.0%         0         0.0%           Pato Cover         2,845         2,065         8         2,337         8         100.0%         0         0.0%				1/		10		4		3	
Pato b Seck Builders       67/20       317       168       6.53       94       56,0%       65       38,7%       99       5.44         Pato builder       1.065       2.812       8       2.327       2       2.50%       3       37,5%<				/		3				2	
Patio Sulder         1.065         2.812         8         2.387         2         2.598         3         37.598         0         0.0%           Patio Cover         2.245         2.065         8         2.387         8         100.0%         0         0.0%         0         0.0%           Patio Fougment & Supplies         9.759         1.207         95         877         53         55.8%         40         42.1%         2.13           Patio Fougment & Supplies         9.752         375         212         345         114         63.0%         68         32.1%         0         47.7%           Patio Fougment & Supplies         9.752         375         212         345         144         63.2%         68         32.1%         0         0.0%           Patio Fougment & Supplies         2.010         12         2.115         6         50.0%         6         50.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0 <td></td> <td></td> <td></td> <td>168</td> <td></td> <td>94</td> <td></td> <td></td> <td></td> <td>9</td> <td></td>				168		94				9	
Patio Design       460       3,412       4       2,829       1       25,0%       3       75,0%       0       0.0%         Patio Equipment & Supples       9,759       1,207       95       687       55,8%       40       42,1%       2,14         Pato, Parker Makers       11,12       2,783       2       3,230       1       50,0%       1       50,0%       0       0.0%         Pattern Makers       11,12       2,783       2       3,230       1       50,0%       0       0.0%       0 <td< td=""><td></td><td></td><td>2,812</td><td>8</td><td></td><td>2</td><td>25.0%</td><td>3</td><td></td><td>3</td><td>37.5%</td></td<>			2,812	8		2	25.0%	3		3	37.5%
Patic Equipment & Supples         9,759         1,207         95         977         53         55.8%         40         42.1%         22         21           Patio, Porch & Devk Enclosures         975,26         375         212         545         134         63.2%         68         32.1%         1.7% <td></td> <td>2,845</td> <td>2,065</td> <td>8</td> <td>2,387</td> <td>8</td> <td></td> <td>0</td> <td></td> <td></td> <td></td>		2,845	2,065	8	2,387	8		0			
Pate, Parter Makers         11/12         27/52         27/52         21/2         54/5         134         63.2%         68         32.1%         10         4.7%           Pater Makers         11/12         27/83         2         3.230         1         50.0%         0         0.0%         0         0.0%           Pater Makers         Supplies         Equipment & Supplies         100.0%         0         0.0%         0         0.0%           Pavement & Floor Marking Supplies & Equipment         186         3.958         1         3.508         1         100.0%         0         0.0%         0         0.0%           Paving Cartractors         384.531         54         1,371         144         671         48.9%         611         44.6%         89         6.55           Paving Equipment         6.680         3.138         1         3.508         1         100.0%         0         0.0%         0         0.0%           Paving Marchals         6.673         3.411         9         3.065         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0 <td></td> <td></td> <td></td> <td>7</td> <td></td> <td>1</td> <td>25.0%</td> <td>3</td> <td></td> <td>0</td> <td></td>				7		1	25.0%	3		0	
Pattern Makers         1,112         2,783         2         3,230         1         50.0%         1         50.0%         0         0.0%           Pattern Makers Equipment Supplies & Supplies & Equipment         3,111         2,010         12         2,115         6         50.0%         0         0.0%         0         0.0%           Pavement & Floor Marking Services         31,11         2,010         12         2,115         6         50.0%         0         0.0%         0         0.0%           Paving Equipment         1686         3,538         1         3,508         1         100.0%         0         0.0%         0         0.0%           Paving Equipment         669         3,138         1         3,508         1         100.0%         0         0.0%         0         0.0%           Paving Equipment         6.878         1,411         9         2,300         7         7.7%         0         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0										10	
Pavement & Floor Marking Services       3,11       2,010       12       2,115       6       50.0%       6       50.0%       0       0.0%         Pavement & Floor Marking Supplies & Equipment       186       3.958       1       3,508       1       0.0%       0       0.0%       0       0.0%         Paving Agenta       680       3,138       1       3,508       1       100.0%       0       0.0%       0       0.0%         Paving Materials       6.678       1,411       9       2,300       7       77.8%       2       22.2%       0       0.0%         Paving Agenta       6.678       1,411       9       2,300       7       77.8%       2       22.2%       0       0.0%         Paving Agenta       6.678       1,411       9       2,300       7       77.8%       2       22.2%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%				2		1		1			
Pavement & Floor Marking Supplies & Equipment       186       3,958       1       3,508       1       100,0%       0       0,0%       0       0,0%         Paving Chuipment       680       3,138       1       3,508       1       100,0%       0       0,0%       0 <td></td> <td>17</td> <td>4,734</td> <td>1</td> <td>3,508</td> <td>1</td> <td></td> <td>0</td> <td></td> <td></td> <td></td>		17	4,734	1	3,508	1		0			
Paving Contractors       384,531       54       1,371       144       671       48,9%       611       44,6%       98       6.57         Paving Guipment       680       3,138       1       3,508       1       100,0%       0       0.0%       0       0.0%       0       0.0%         Paving Quipment       6.878       1.411       9       2,300       7       77.8%       2       22.2%       0       0.0%         Paving Painting, Home Improvement - Itinerant Workers       4,037       1,793       26       1,655       2       7,7%       16       61.5%       8       30.8%         Pawring Painting, Home Improvement - Itinerant Workers       4,037       1,793       26       1,655       2       7,7%       16       61.5%       8       30.8%         Pawring Painting, Home Improvement - Itinerant Workers       4,037       1,793       26       1,655       2       7,7%       12       6.5%       8       30.8%         Pawring Painting, Home Improvement & Service       74.450       233       506       303       369       72.9%       129       25.5%       8       1.6%         Payrone Throessing Service       83.662       26.42       2,882       61	Pavement & Floor Marking Services		2,010	12	2,115	6		ů			
Paving Equipment680 $3,138$ 1 $3,508$ 1 $100.0\%$ 0 $0.0\%$ 00 <t< td=""><td></td><td></td><td></td><td>1 271</td><td></td><td>671</td><td></td><td></td><td></td><td></td><td></td></t<>				1 271		671					
Paving Materials       6.878       1,411       9       2,00       7       77.8%       2       22.2%       0       0       0.0%         Paving Shones       4.037       1,793       26       1.605       2       7,7%       16       61.5%       8       30.8         Pawing Shones       74,450       293       506       303       369       72.9%       129       25.5%       8       30.6         Pay Phone Booths - Equipment & Service       765       3,049       1       3,508       1       100.0%       0       0.0%       0       0.0%         Pay Anone Booths - Equipment & Service       765       3,049       1       3,508       1       100.0%       0       0.0%       0       0.0%         Pay Anone Sooths - Equipment & Service       224,564       96       3,489       51       1,794       51.4%       1,236       35.4%       439       13       0.5%         Payment Processing Service       83,682       264       2,882       61       2,808       97.4%       61       2.1%       43.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0<				1,3/1		0/1					
Paving, Painting, Home Improvement - Itinerant Workers       4,037       1,793       26       1,605       2       7,7%       16       6,1,5%       8       30.8         Pawnbrokers       74,450       293       506       303       369       72,9%       129       25,5%       8       1.6         Paynbrokers       764       3,049       1       3,508       1       100.0%       0       <				9		7		2		0	
Pawnbrokers       74,450       293       506       103       369       72,9%       129       25,5%       8       1,60         Pay Phone Booths - Equipment & Service       76       3,049       1       3,508       1       100.0%       0       0.0%       0       0       0.0%       0 <th< td=""><td>Paving Stones</td><td>459</td><td>3,413</td><td>0</td><td>3,965</td><td>0</td><td></td><td>0</td><td>0.0%</td><td></td><td>0.0%</td></th<>	Paving Stones	459	3,413	0	3,965	0		0	0.0%		0.0%
Pay Phone Booths - Equipment & Service         765         3,049         1         3,508         1         100.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.132           Payday Loans         83,682         264         2,882         61         2,808         97.4%         61         2.1%         1.3         0.5%           Paynet Procesing Service         83,682         264         2,882         61         2,808         97.4%         61         2.1%         13         0.5%           Paynet Products         418         3.481         0         3.965         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0 <td></td> <td></td> <td></td> <td></td> <td></td> <td>2</td> <td></td> <td></td> <td></td> <td></td> <td></td>						2					
Payday Loans       224,564       96       3,489       51       1,794       51,4%       1,236       35,4%       459       13,29         Payment Processing Service       83,682       264       2,882       61       2,808       97,4%       61       2,1%       13       0,59         Payroll Service       50,267       428       153       667       132       86,3%       20       13,1%       1       0,79         Pearl Products       418       3,481       0       3,965       0       0,0%       0 <td></td> <td></td> <td></td> <td>506</td> <td>303</td> <td>369</td> <td></td> <td></td> <td></td> <td>0</td> <td></td>				506	303	369				0	
Parment Processing Service         83,682         264         2,882         61         2,808         97.4%         61         2.1%         13         0.5%           Payroll Service         50,267         428         153         667         132         86.3%         20         13.1%         13         0.5%           Pearul Products         418         3.481         0         3,965         0         0.0%         0<			3,049	3 489		1 794					
Paynoll Service         50,267         428         153         667         132         86.3%         20         13.1%         1         0.7%           Peanut Products         418         3,481         0         3,965         0         0.0%         <			264								
Pearls         2,295         2,224         4         2,89         3         75.0%         1         25.0%         0         0.0           Pen Pal Lists         661         3.157         56         1.152         30         53.6%         26         46.4%         0         0.0%           Pennants         1         4.987         0         3.965         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.4.1%         0         0.2%         0         0.4.1%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.4.1%         0         0.4.1%         0         0.4.1%         0         0.4.1%         0         0.4.1%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%	Payroll Service	50,267	428	153	667		86.3%	20	13.1%	1	0.7%
Pen Pal Lists         661         3,157         56         1,152         30         53,6%         26         46,4%         0         0.0%           Pennants         1         4,987         0         3,965         0         0.0%         0         0.0%         0         0.0%         0         0.0%           Penns Auctions         12,391         1,052         123         771         70         56,9%         48         39,0%         5         4.1%           Pens & Pencis - Retail         2,497         2,162         20         1,766         8         40,0%         11         55,0%         1         5.0%           Pens & Pencis - Mtolesale & Manufacturers         5,42         3,290         3         2.997         1         33,3%         2         66.7%         0         0.0%           Pens & Pencis - Mtolesale & Manufacturers         5,388         1,289         29         1,531         25         86.2%         4         13.8%         0         0.0%           Pension & Profit Sharing Plans         8,388         1,289         29         1,531         25         86.2%         4         13.8%         0         0.0%           Perfume- Wholesale & Manufacturers         7				0		0				0	0.0%
Pennants         1         4.987         0         3.965         0         0.0% <td></td> <td></td> <td>2,224</td> <td>4</td> <td></td> <td>3</td> <td></td> <td>1</td> <td></td> <td></td> <td></td>			2,224	4		3		1			
Penny Auctions         12,391         1,052         123         771         70         56.9%         48         39.0%         5         4.17           Pens & Pencils - Retail         2,497         2,162         20         1,766         8         40.0%         11         55.0%         0         0.00           Pens & Pencils - Netolesale & Manufacturers         542         3,290         3         2,997         1         33.3%         2         66.7%         0         0.00           Pension & Profit Sharing Plans         8,388         1,289         29         1,531         25         86.2%         4         13.8%         0         0.00           Performet Materials         7         4,862         0         3,965         0         0.0%         0         0.00           Perfume - Wholesale & Manufacturers         7,69         1,334         50         1,218         26         52.0%         15         30.0%         9         18.0%		661		56		30		26			
Pens & Pencils - Retail         2,497         2,162         20         1,766         8         40,0%         11         55,0%         1         5,0%           Pens & Pencils - Wholesale & Manufactures         542         3,290         3         2,997         1         33,3%         2         66,7%         0         0,0%           Pension & Profit Sharing Plans         8,388         1,289         29         1,531         25         86,2%         4         13.8%         0         0,0%           Perfume- Wholesale & Manufacturers         7         4,862         0         3,965         0         0,0%         0         0,0%         9         18.0%           Perfume- Wholesale & Manufacturers         7,699         1,334         50         1,218         26         52,0%         15         30,0%         9         18.0%		12.391	4,987	123	3,905	70		48		•	
Persion & Profit Sharing Plans         8,388         1,289         29         1,531         25         86.2%         4         13.8%         0         0.0%           Perforated Materials         7         4,862         0         3,965         0         0.0%         0         0	Pens & Pencils - Retail	2,497	2,162		1,766	8	40.0%		55.0%	1	5.0%
Perforated Materials         7         4,862         0         3,965         0         0.0%         0	Pens & Pencils - Wholesale & Manufacturers	542		3		1		2			
Perfume - Wholesale & Manufacturers 7,699 1,334 50 1,218 26 52.0% 15 30.0% 9 18.0%		8,388		29		25		4			
		7 500		0		0		0			
IPerfumes - Raw Materials & Supplies 0 0 0.0% 1 33.30	Perfume - Wholesale & Manufacturers Perfumes - Raw Materials & Supplies	274	3,742	50	2,997	26	66.7%	15	0.0%	9	33.3%
		8		0		0				0	0.0%

Brance Marke         1.02         1.03         1.04         1.04         0.05         1.05         1.05         0.05           Brance Market         1.05 <th>Industry Classification</th> <th>Inquiries</th> <th>Rank by Inquiries</th> <th>Complaints</th> <th>Rank by Complaints</th> <th>Cmpls Settled</th> <th>%</th> <th>Cmpls Not Settled</th> <th>%</th> <th>Cmpls Unable to Pursue</th> <th>%</th>	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Depend Solution         1.00         1.00         1.00         0.00         0.000				4		2		2		0	0.0%
Densis Automa		3,755		12	2,115	8		4		0	0.0%
Saced park         1.78         1.78         1.89         3.80         9.80				1		0		1		0	
Special consistence         1.73         1.400         1.800 <td></td> <td></td> <td></td> <td>4</td> <td></td> <td>2</td> <td></td> <td>2</td> <td></td> <td>0</td> <td></td>				4		2		2		0	
banda loss         1000         100         2         100         2         100						0		0		-	
Factors Constrain         1104         126	Personal Services	51,314		300		203	67.7%	91	30.3%	6	
Disk Goods         Disk Goods <thdisk goods<="" th="">         Disk Goods         Disk Goo</thdisk>		10,088	1,182			50		21	28.4%	3	4.1%
Fact Source         1.350         1.450         20         1.450         20         1.450         20         1.450         20         1.450         20         1.450         20         1.450         20         1.450						5				1	
bit domini-hose         1100         11011         11011         1101         1101 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>52</td> <td></td>										52	
Description         12,600         130         430         430         130         470         A </td <td></td> <td></td> <td></td> <td></td> <td></td> <td>3/</td> <td></td> <td></td> <td></td> <td>0</td> <td></td>						3/				0	
bit         0.000         1.12         1.12         1.12         1.12         0.12 <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>7</td><td></td></td<>										7	
SS ADD Integer         126         126         12         126         <	Pet Cemeteries, Crematories & Supplies									9	
Bit No. 2         Altion         Alti	Pet Clothing Designer					30		12		0	
Def Environ         16,13         1,46         23         1,47         16         6,40         3         1,33         1,45         1,45           Norbols         Montal         17,157         203         100         6,40         3         10,40         11,15         14,15           Norbols         Montal         12,157         203         100         6,54         10         23,5         10,5         10,5         10,5         10,5         10,5         10,5         10,5         10,5         10,5         10,5         10,5         10,5         10,5         10	Pet Day Care	8,513	1,282		1,909			2	12.5%	0	0.0%
Def India Genome         2,288         2,222         48         1,212         49         6,75         5         1,05         3         4,75           Def Solardia         1,05,12         2,22         2,22         2,22         2,24         6,81         30         6,75         31         4,05           Def Solardia         1,05,12         2,22         2,24         6,81         30         6,75         31         4,05           Def Solardia         1,05,12         2,21         2,24         6,81         30         6,75         31         4,05           Def Solardia         1,05,12         2,01         3,01         31         4,01         30         32,01         31         40         6,05         30         31         40         40,05         30			1,357					7		1	
Der Gröck Nursenks Hundstrung         D. 20         D. 20 <t< td=""><td></td><td>5,113</td><td>1,619</td><td></td><td>1,677</td><td>19</td><td></td><td>3</td><td></td><td>1</td><td>4.3%</td></t<>		5,113	1,619		1,677	19		3		1	4.3%
bit Bockson         100 20         200         200         60.10         60.20								5		2	
no. docum         1.40         1.40         1.40         8         4.40         10         5.04         0         6.05           No.8007         4.00         1.40         1.40         0         1.40         0         0.05           No.8007         1.00         1.00         1.00         0.05         0         0.05         0         0.05         0         0.05         0         0.05         0         0.05         0         0         0.05         0         0         0.05         0         0.05         0         0.05         0         0         0.05         0         0         0.05         0         0         0.05         0         0         0.05         0         0         0.05         0         0         0.05         0         0         0.05         0										1	
Interstant         6.72         1.11         1.8         1.68         3.5         1.0         2.7.8						252					2.7%
Interval         (4)         (4				36	1 408	8 20				0	
Att Gooding Barcole         130         351         2         245         5         65/m         1         14.5%         0         0.05           Vel Slops         100.65         346         777         2.26         498         66.1%         220         2.475         38         46.5%           Vel Slops         34.10         558         65         1.027         64         66.5%         120         2.475         38         46.5%           Vel Slops         558         65         1.027         64         66.5%         120         2.475         38         46.5%         220         2.475         38         4.65         38         4.65         2.475         4.6				26	1.605	7		10		0	
Det Stord         100         122         45         127         28         55.66         13         33.8         14         11.15           bit stord         100.62         120	Pet Kenneling Services		3,916	7	2,485	6				0	0.0%
bit Storg         100.053         216         720         230         641         66.1%         222         230.5%         330         4.0%           Vestigning rows         100.053         216         1.053         64         66.2%         122         230.5%         13         140.5%           Vestigning rows         1.043         21         1.033         64         7.07%         68         2.02.5%				45		25		15		5	
best sounds a forder. Actal         75 101         22         68         260         440         60.05         1.72         72.75         4.24         3.75           Versionality         6.39         1.0         1.01         22.05         0         22.05         0         22.05         0         22.05         0         22.05         0         22.05         0         22.05         0         22.05         0         22.05         0         22.05         0         0.05         0		102,625	214	747	236	494		223	29.9%	30	
Pred Sougha Rook - Wholesab         4.489         1.489         3.2         1.455         2.4         7.2.76         8         3.2.25         1.4.26           Handm         1.2.09         3.1         1.4.55         1.4         6.2.65         1.4.25         1.4.455	Pet Sitting Services	36,120	536				66.2%			3	
Part Training       32,429       381       71       1.033       448       67,665       28       28,24       33       445         Part Training-Dom       19,742       880       92       1.121       33       55,556       28       64,46       1       1,758         Per Training-Dom       5,358       1.224       0.33       1.055       1.4       64,66       1       1,336       6<	Pet Supplies & Foods - Retail		292		260					24	3.7%
pht Transmit. Den         10.74         640         50         1.121         33         55.5%         25         42.4%         1         1.75           pht Training. "Electroniz/ecolar         1.958         2.265         0         2.655         0         0.556         0         0.										1	
net Tainagori, Sector       1       4.982       0       3.265       0       0.0%       0 <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>3</td><td></td></t<>										3	
Pet Inseguring         9.358         1.224         32         1.655         1         2.424         1         33.18         8         24.28           Matte Matte Manna         1.268         2.268         3         6.004         40.04         0.005           Petrolem Products         2.41         1.30         0.268         3         6.004         0.005 <td< td=""><td></td><td>19,794</td><td></td><td>59</td><td></td><td></td><td></td><td>25</td><td></td><td>1</td><td></td></td<>		19,794		59				25		1	
Tert Wate Removal         1.968         2.343         S         2.860         3         66.0%         2         40.0%         6         0.0%           Partolen         7.441         1.520         10         2.211         4         6.025         6         0.055         0         0.055           Partona         7.441         1.520         10         2.211         4         6.025         0         0.055		9 538		33				11		8	
Parton         7,843         1,256         10         2,233         4         40,0%         6         66,0%         0        0         0         0 </td <td></td> <td></td> <td></td> <td>5</td> <td></td> <td>3</td> <td></td> <td></td> <td></td> <td>0</td> <td></td>				5		3				0	
Partnelsen Products         7.401         1.390         4.2         1.18         2.0         4.6%         2.1         50.0%         1         2.4%           Partners         2.4         4.030         0         3.065         0         0.0% <t< td=""><td></td><td></td><td></td><td>10</td><td></td><td>4</td><td></td><td>6</td><td></td><td>0</td><td></td></t<>				10		4		6		0	
Peedersware         124         4.668         1         3.598         1         100.0%         0         0         0.0%         0         0         0.0%         0         0.0%         0         0         0.0%         0         0         0.0%         0         0         0.0%         0         0         0.0%         0         0         0         0         0         0         0         0         0         0         0         0         0	Petroleum Products		1,359	42	1,318	20	47.6%	21	50.0%	1	2.4%
Pharmacutal Machiner         168         4.014         0         3.965         0         0.0%         0         0.0%         0.0%           Pharmacutal Products - Research         1.244         2.631         6         2.645         1.244         2.631         6         7.5%         2         2.5%         0         0.0%           Pharmacutal Products - Research         11.654         1.184         2.651         1.15         2.623         1.15         2.623         1.15         2.623         1.15         2.623         1.15         2.623         1.15         2.623         1.15         2.623         1.15         2.623         1.15         2.623         1.15         2.623         1.15         2.623         1.15         2.623         1.15         2.623         1.15         2.624         1.15         2.624         1.15         2.624         1.15         2.624         1.15         2.626         1.15         2.665         1.16         1.665         1.16         1.665         1.16         1.16         1.16         1.16         1.16         1.16         1.16         1.16         1.16         1.16         1.16         1.16         1.16         1.16         1.16         1.16         1.16         1.16				0	3,965	0	0.0%	0	0.0%	0	0.0%
Pharmaceutal Products - Messaer Manufacturing         1,244         2,61         8         2,367         6         75,0%         2         2,50%         0         0.0%           Pharmaceutal Functions         2,178         2,16         1.6         2,009         1         7,18         1         0         0,08         1         0         0,08         1         0         0,08         1         0,08         1         0         0,08         1         0,08         1         0,08         1         0         0,08         1         0,08         1         0,08         1         0,08         1         0         0,08         1				1		1				0	
Thermanuctual Products - Monkesle & Namufacturing         21,488         753         155         665         115         74,2%6         37         22,9%6         3         1.9%           Pharmaceles         118,643         189         1.062         1.7%         1         7.1%         1				0		0		0	0.070	0	
Pharmaceutral Supplier - Foreign         12,577         2,140         14         2,009         1         7,1%         11         7,1%         12         8,5%           Pharmacies         1,68,643         1.89         1.82         1,77         1,000         92,4%         74         6,6%         8         0.7%           Pharmacies         5,6641         1.83         3.457         3         2,097         2         66,7%         1         3.3,3%         0         0.0%           Pharmacies         5,6641         1.83         0.1         0.46,5%         2         1.5%         0.0%         0.0%           Pharmacies         2,6641         0.33         3.455         0         0.48,5%         0.4         0.49,5%         0.1         0.0%           Photo Routing & Certification         7.768         3.355         5         2.666         10         38,5%         14         53,8%         0.210         0.0%         0.0         0.0%         0.0         0.0%         0.0         0.0%         0.0         0.0%         0.0         0.0%         0.0         0.0%         0.0         0.0%         0.0         0.0%         0.0         0.0%         0.0         0.0%         0.0         <				0		6		2		0	
Thermaces         118,643         1.082         1.77         1.000         92.4%         74         6.8%         8         0.7%           Pharmaces         1.0401         3.429         3.457         3         2.997         2         6.67%         1         3.33%         0         0.0%           Pharmaces         5.96414/         1.032         1.337         1         2.049         11         84.65%         2         1.5.4%         0         0.0%           Pharmaces         7.058         1.339         1.33         1.455         10         84.5%         1         4.245         0         0.0%           Pharmaces         2.760         2.933         5         2.666         2         40.0%         3         60.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         00						115		÷.	2010/10	3	
Pharmades:         Initiation Services         1         33.3%         0         0.0%           Pharmades:         Specially         4.28         1.87         13         2.049         11         84.6%         2         15.4%         0         0.0%           Pharmades:         Specially         1.83         13         2.049         11         84.6%         2         0.0%         0						1 000		-			
Pharmacies - Specialty.         13         2,049         11         84.6%         2         15.4%         0         0.0%           Pharmacies - Specialty.         Memolian Security.         34.933         0         3,565         0         0.0%         0				1,002		2,000		1		0	
Pharmacy - Consounding & Certification         7.658         1.339         3.31         1.455         1.6         4.8.5%         1.4         4.2.4%         3         9.1%           Photo Booth Rentals         2.760         2.053         5         2.668         2         40.0%         3         60.0%         0         0.0%           Photo Conving         2.129         2.276         21         1.736         17         81.0%         4         9.0%         0         0.0%           Photo Enving         1.128         2.331         0         0.0%         2         10.0%         0         0.0%           Photo Finshing - Whelesale         130         2.656         1         3.568         0         0.0%         1         100.0%         0         0.0%           Photo Finshing - Whelesale         5.22         1.266         1.2         3.568         0         0.0%         1         100.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%	Pharmacies - Specialty			13	2,049	11		2		0	
Philebotomy Training & Certification         758         3.055         5         2.666         2         40.0%         3         60.0%         0         0.0%           Photo Booth Retails         2.760         2.033         2.6         1.65         10         88.5%         14         58.8%         2.77%           Photo Booth Retails         122         2.76         21         1.736         17         61.0%         4         19.0%         0         0.0%           Photo Electric Cells & Equipment         132         3.26         2.276         21         1.736         17         61.0%         4         19.0%         0         0.0%           Photo Electric Cells & Equipment Astail         1.749         8.22         201         552         127         61.4%         73         33.3%         7         3.48         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0.0%         0.0%         0.0%         0	Pharmacies - Specialty - Hemophillia	73	4,353	0	3,965	0	0.0%	0	0.0%	0	0.0%
Photo Copying       2,226       2.1       1,736       1.7       81,0%       4       1,9,%       0       0,0%         Photo Enticity Cells & Equipment       192       3,936       2       3,220       0       0,0%       2       100,0%       0       0,0%         Photo Entishing - Retail       110       3,656       1       3,508       0       0,0%       1       100,0%       0       0,0%         Photo Entishing - Wholesale       310       3,656       1       3,508       0       0,0%       1       100,0%       0       0,0%         Photo Entishing - Wholesale       1,323       2,648       23       1,677       3       13,0%       20       8,7,0%       0       0,0%         Photo Retouching       1,323       2,648       2       3,230       2       100,0%       0       0,0%       0       0,0%         Photographers - Second       7,271       1,377       49       1,230       22       44,9%       23       44,7%       11       2,2%         Photographers - Second       295       3,683       4       2,829       0       0,0%       4       100,0%       0       0,0%       10,2%       10,2%       10,	Pharmacy - Compounding		1,339	33	1,455	16		14		3	9.1%
Photo Copying       2,226       2.1       1,736       1.7       81,0%       4       1,9,%       0       0,0%         Photo Enticity Cells & Equipment       192       3,936       2       3,220       0       0,0%       2       100,0%       0       0,0%         Photo Entishing - Retail       110       3,656       1       3,508       0       0,0%       1       100,0%       0       0,0%         Photo Entishing - Wholesale       310       3,656       1       3,508       0       0,0%       1       100,0%       0       0,0%         Photo Entishing - Wholesale       1,323       2,648       23       1,677       3       13,0%       20       8,7,0%       0       0,0%         Photo Retouching       1,323       2,648       2       3,230       2       100,0%       0       0,0%       0       0,0%         Photographers - Second       7,271       1,377       49       1,230       22       44,9%       23       44,7%       11       2,2%         Photographers - Second       295       3,683       4       2,829       0       0,0%       4       100,0%       0       0,0%       10,2%       10,2%       10,			3,055	5		2		3		0	
Photo Electric Cells & Equipment         122         3.936         2         3.201         0         0.0%6         2         100.0%6         0         0.0%8           Photo Finshing. Wholesale         3.10         3.656         1         3.508         0         0.0%6         1         100.0%6         0         0.0%8           Photo Insinging Service         5.920         1.516         255         475         166         55.1%6         59         23.1%6         30         0         0.0%8           Photo Reducing Service         1.323         2.648         23         1.677         3         13.0%         20         87.0%6         0         0.0%8           Photogrammetr Equipment & Supplies         3.7566         2         3.230         2         100.0%6         0         0.0%9         0         0.0%8           Photogrammetr Equipment & Supplies         7.271         1.317         49         1.230         22         44.9%6         22         44.9%6         21         44.9%6         21         44.9%6         21         44.9%6         21         4.2829         0         0.0%6         4         100.0%6         0         0.0%6         4         100.0%6         4         100.0%6         0<			2,093							2	
Photo Finishing - Retail       17,490       872       207       552       127       6.1.4%       73       35.3%       7       3.4%         Photo Finishing - Wholesale       310       3.656       1       3.508       0       0.0%       1       100.0%       0       0.0%         Photo Finishing - Wholesale       1,323       2,648       23       1,677       3       13.0%       20       87.0%       0       0.0%         Photo Retouching       1,323       2,648       23       1,677       3       13.0%       20       87.0%       0       0.0%         Photographers       27,638       641       772       231       351       45.5%       371       48,1%       50       6.5%         Photographers - Commercial       7,271       1,377       49       1,230       22       44.9%       23       47.4%       11       2.2%         Photographers - Commercial       93.156       231       1.429       10       0.0%       4       100.0%       0       0.0%         Photographers - Sect       0       0.0%       4       100.0%       0       0.0%       1       10.0%       0       0.0%       1       100.0%       0	Photo Copying			21		17		4		0	
Photo Findshing - Wholesale       310       3.656       1       3.508       0       0.0%       1       100.0%       0       0.0%         Photo Inaging Service       5.20       1.516       255       475       166       65.1%       59       23.1%       0       11.8%         Photo Reduching       1.323       2.648       23       1.677       3       13.0%       20       87.0%       0       0.0%         Photographers       Aerial       7.273       6.41       772       231       351       45.5%       371       48.1%       50       6.5%         Photographers - Aerial       7.271       1.377       49       1.230       22       44.9%       21       44.9%       51       0.2%         Photographers - Sental       295       3.663       4       2.629       0       0.0%       4       100.0%       0       0.0%         Photographers - Sental       293.156       2.31       1.223       1.54       528       46.2%       629       48.6%       66       5.1%         Photographers - Senta       185       3.960       5       2.686       0       0.0%       4       80.0%       1       20.9%       0				207		127		2		7	
Photo Inaging Service       5,920       1,516       255       475       166       65,1%       59       23,1%       30       11,8%         Photo Retouching       1,323       2,648       23       1,677       3       10,0%       0       0.0%       0       0.0%         Photographers       27,638       641       772       231       351       45,5%       371       48,1%       50       6,5%         Photographers - Aerial       7,271       1,377       49       1,230       22       44,9%       229       44,9%       11<28%				207		127		/3		,	
Photo Retouching       1,323       2,648       23       1,677       3       13,0%       20       87,0%       0       0.0%         Photographers       250       3,596       2       3,230       2       100.0%       0       0.0%       0       0.0%       0       0.0%         Photographers       Aerial       7221       1,377       49       1,230       22       44,9%       22       44,9%       50       6.5%         Photographers       Commercial       59,431       361       504       304       254       50.4%       239       47.7%       11       2.2%         Photographers - Fortrait       93156       231       1.293       154       598       46.2%       629       44.9%       00.0%       0       0.0%         Photographers - Fortrait       93156       231       1.293       154       598       46.2%       629       48.6%       665       5.1%         Photographers - Sports       185       3.960       5       2.666       0       0.0%       4       80.0%       2.20%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0% <td></td> <td></td> <td></td> <td>255</td> <td></td> <td>166</td> <td></td> <td>59</td> <td></td> <td>30</td> <td></td>				255		166		59		30	
Photographers       350       3,596       2       3,230       2       100,0%       0       0.0%       0       0.0%         Photographers       27,763       641       772       231       351       45,5%       371       44,9%       50       5.5%         Photographers - Aerial       7,271       1,372       49       1,230       221       44,9%       221       44,9%       50       5.5%         Photographers - Pet       295       3,683       4       2,829       0       0,0%       4       100,0%       0.0%         Photographers - Potrait       929       3,456       231       1,2123       154       598       66,2%       629       44,6%       66       51%         Photographers - Stords       185       3,960       5       2,666       0       0,0%       4       80.0%       1       20.0%         Photographers - Stords       185       3,960       5       2,666       0       0,0%       4       80.0%       1       20.0%         Photographers - Wedding       11,643       2,461       14       2,009       8       57.1%       6       44.9%       0       0.0%       0       0.0%       0 <td>Photo Retouching</td> <td>1,323</td> <td>2,648</td> <td></td> <td></td> <td>3</td> <td></td> <td>20</td> <td></td> <td></td> <td></td>	Photo Retouching	1,323	2,648			3		20			
Photographers - Aeral       7.271       1.377       49       1.230       22       44.9%       22       44.9%       5       10.2%         Photographers - Commercial       59,431       561       504       304       254       50.4%       239       47.4%       11       2.2%         Photographers - Pet       295       3,663       4       2,829       0       0.0%       4       100.0%       0       0.0%         Photographers - Portrait       93.156       231       1,293       154       598       46.2%       629       48.6%       66       5.1%         Photographers - School       185       3,960       5       2,686       0       0.0%       4       80.0%       1       20.9%         Photographers - Sports       185       3,960       5       2,686       0       0.0%       4       80.0%       1       20.9%         Photographer - Sports       1.643       2,461       14       2.009       8       57.1%       6       42.9%       0       0.0%         Photographic Color Prints & Trans.       216       3,874       0       3.965       0       0.0%       0       0.0%       0       0.0%       0 <td< td=""><td></td><td>350</td><td></td><td>2</td><td></td><td>2</td><td>100.0%</td><td>0</td><td>0.0%</td><td></td><td></td></td<>		350		2		2	100.0%	0	0.0%		
Photographers - Commercial       59,431       361       504       304       254       50.4%       239       47.4%       11       62.9         Photographers - Potrait       295       3.683       4       2.829       0       0.0%       4       100.0%       0       0.0%         Photographers - Potrait       93,156       231       1.293       154       598       46.2%       629       48.6%       669       5.0%         Photographers - Sports       185       3,960       5       2,686       2       40.0%       3       60.0%       0       0.0%         Photographers - Sports       185       3,960       5       2,686       0       0.0%       4       80.0%       1       20.0%         Photographers - Wedding       27,975       636       436       335       151       34.6%       263       60.3%       22       50.0%         Photographic Support - Kerait       1,643       2,461       14       2,009       8       57.1%       6       42.9%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%										50	
Photographers - Pet       295       3,683       4       2,829       0       0.0%       4       100.0%       0       0.0%         Photographers - Potrait       93,156       231       1,293       154       598       46,2%       629       48,6%       660       0       0.0%         Photographers - School       185       3,960       5       2,686       2       40.0%       3       66.0%       0       0.0%         Photographers - Sports       185       3,960       5       2,686       0       0.0%       4       80.0%       1       20.5%         Photographers - Sports       185       3,960       5       2,686       0       0.0%       4       80.0%       1       20.5%         Photographers - Sports       185       3,960       5       2,686       0       0.0%       4       80.0%       1       20.5%         Photographers - Sports       185       3,960       5       2,686       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0						22				5	
Photographers - Portrait       93,156       231       1,293       154       598       46,2%       629       48,6%       66       5.1         Photographers - School       185       3,960       5       2,686       2       40.0%       3       60.0%       1       20.0%         Photographers - School       185       3,960       5       2,686       0       0.0%       4       80.0%       1       20.0%         Photographers - Wedding       27,975       636       436       335       151       34.6%       263       60.3%       22       5.0%         Photographic Color Prints & Trans.       1,643       2,461       14       2,009       8       57.1%       6       42.9%       0       0.0%         Photographic Color Prints & Trans.       2,16       3,874       0       3,965       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%<			361	504	304	254					
Photographers - School       185       3,960       5       2,686       2       40.0%       3       60.0%       0       0.20,0%         Photographers - Sports       185       3,960       5       2,686       0       0.0%       4       80.0%       1       20,0%         Photographers - Wedding       22,0975       6.36       436       335       151       3.4.6%       263       60.3%       22       5.0%         Photographic Color Prints & Trans.       1,643       2,461       14       2,009       8       57.1%       6       42.9%       0       0.0%         Photographic Eduipment - Repair       4,451       1,707       27       1,578       22       81.5%       5       18.5%       0       0.0%         Photographic Equipment & Repair       4,451       1,707       27       1,578       22       81.5%       5       18.5%       0       0.0%         Photographic Equipment & Supplies - Wholesale & Manufacturing       2,412       2,188       124       763       103       83.1%       18       14.5%       3       2.4%         Photographic Equipment & Supplies - Wholesale & Manufacturing       2,412       2,188       124       763       103       83.1%				4		0					0.0%
Photographers - Sports       185       3,960       5       2,686       0       0.0%       4       80.0%       12       20.0%         Photographers - Wedding       27,975       636       436       335       151       34.6%       263       60.3%       12       5.0%         Photographic Color Prints & Trans.       1,643       2,461       14       2,009       8       57.1%       6       42.9%       0       0.0%       0	Photographers - School										
Photographers - Wedding       27,975       636       436       335       151       34.6%       263       60.3%       22       5.0%         Photographic Color Prints & Trans.       1,643       2,461       14       2,009       8       57.1%       6       42.9%       0       0.0%         Photographic Color Prints & Trans.       1,643       2,461       14       2,009       8       57.1%       6       42.9%       0       0.0%         Photographic Equipment A Repair       4,451       1,707       27       1,578       22       81.5%       195       27.9%       0       0.9%         Photographic Equipment & Supplies - Retail       111,628       200       698       246       478       68.5%       195       27.9%       0       3.6%         Photographic Equipment & Supplies - Wholesale & Manufacturing       2,412       2,188       124       763       103       83.1%       18       14.5%       3       2.4%         Photographic Research Service       3,716       1,862       16       1,909       15       93.8%       18       14.5%       0       0.0%         Photographic Research Service       2,084       2,299       57       1,144       50       8				5		0		4		-	
Photographic Color Prints & Trans.       1,643       2,461       14       2,009       8       57.1%       6       42.9%       0       0,0%         Photographic Darkroom Rental       216       3,874       0       3,965       0       0,0%       0<		27,975		436		151		263		22	
Photographic Equipment - Repair       4,451       1,707       27       1,578       22       81.5%       5       18.5%       0       0.0%         Photographic Equipment & Supplies - Retail       111,628       200       698       246       478       66.5%       195       27.9%       25       3.6%         Photographic Equipment & Supplies - Wholesale & Manufacturing       2,412       2,188       124       763       103       83.1%       18       14.5%       3       2.4%         Photographic Mounts       3,716       1,662       16       1,909       15       93.8%       1       6.3%       0       0.0%         Photographic Research Service       49       4,507       0       3,965       0       0.0%       0       0.0%       0       0.0%         Photography Sales       2.084       2.299       57       1,144       50       87.7%       6       10.5%       1       8.2%         Photography Sales       14,897       950       27       552       78       37.7%       112       54.1%       0       8.2%         Photography Sales by Mail       328       3,626       12       2,115       2       16.7%       10       83.3%       <		1,643		14		8			42.9%	0	
Photographic Equipment & Supplies - Retail       111,628       200       698       246       478       68.5%       195       27.9%       25       3.6%         Photographic Equipment & Supplies - Wholesale & Manufacturing       2,412       2,188       124       763       103       83.1%       18       14.5%       3       2.4%         Photographic Mounts       3,716       1,862       16       1,909       15       93.8%       1       6.3%       0       0.0%         Photographic Research Service       49       4,507       0       3,965       0       0.0%       0       0.0%       0       0.0%         Photography Sales       2,084       2,299       57       1,144       50       87.7%       6       10.5%       1       8.2%         Photography Sales       14,897       950       207       552       78       37.7%       112       54.1%       1       8.2%         Photography Sales on the Internet       3,115       2,009       42       1,318       23       54.8%       16       38.1%       3.7%       0       0.7%         Photography Sales on the Internet       3,115       2,009       42       1,318       23       54.8%       1	Photographic Darkroom Rental	216	3,874		3,965				0.0%	0	0.0%
Photographic Gaugement & Supplies - Wholesale & Manufacturing         2.412         2.188         124         763         103         83.1%         18         14.5%         3         2.4%           Photographic Guunts         3,716         1,862         16         1,909         15         93.8%         1         6.3%         0         0.0%           Photographic Research Service         49         4,507         0         3,965         0         0.0%										0	
Photographic Mounts       3,716       1,862       16       1,909       15       93.8%       1       6.3%       0       0.0%         Photographic Research Service       49       4,507       0       3,965       0       0.0%       0	Photographic Equipment & Supplies - Retail									25	
Photographic Research Service         49         4,507         0         3,965         0         0.0%         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0.0%         0								18		3	
Photographs - Stock         2,084         2,299         57         1,144         50         87,7%         6         10,5%         1         1,8%           Photographs - Stock         14,897         950         207         552         78         37,7%         112         54,1%         17         8,2%           Photography Sales by Mail         328         3,626         12         2,115         2         16,7%         10         83,3%         0         0.0%           Photography Sales on the Internet         3,115         2,009         42         1,318         23         54,8%         16         38,1%         3         7,1%           Photography Sales on the Internet         4,152         1,776         16         1,909         13         81.3%         1         6.3%         2         12.5%	Photographic Mounts		1,862		1,909			1		0	0.0%
Photography Sales         14,897         950         207         552         78         37.7%         112         54.1%         17         8.2%           Photography Sales by Mail         328         3,626         12         2,115         2         16,7%         10         83.3%         0         0.0%           Photography Sales on the Internet         3,115         2,009         42         1,318         23         54.8%         16         38.1%         3         7.1%           Photography Schools         4,152         1,776         16         1,909         13         8.1%         1         6.3%         2         12.5%	Photographs - Stock	15		0		0		0	0.070	0	
Photography Sales by Mail         328         3,626         12         2,115         2         16,7%         10         83,3%         0         0.07,1%           Photography Sales on the Internet         3,115         2,009         42         1,318         23         54,8%         16         38,1%         3         7,1%           Photography Schools         4,152         1,776         16         1,909         13         81.3%         1         6,3%         2         12.5%								0		17	
Photography Sales on the Internet         3,115         2,009         42         1,318         23         54.8%         16         38.1%         3         7.1%           Photography Schools         4,152         1,776         16         1,909         13         81.3%         1         6.3%         2         12.5%	Photography Sales					78					
Photography Schools         4,152         1,776         16         1,909         13         81.3%         1         6.3%         2         12.5%	Photography Sales on the Internet					23				3	
	Photography Schools	4,152	1,776	16	1,909	13	81.3%	1	6.3%	2	12.5%
	Physical Therapists			150		115		34		1	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Physical Therapy Equipment	640	3,184	6	2,589	4	66.7%	1	16.7%	1	16.7%
Physician - Nephrology Physicians - Specialists	530 76,808	3,311 288	330	2,997 392	269	33.3% 81.5%	2	66.7%	0	0.0%
Physicians - Surgeons & Neurosurgeons	3,896	1,820	28	1,552	19	67.9%	9		2	0.0%
Physicians & Surgeons - Allergy	4,187	1,766	20	1,766	14	70.0%	6	30.0%	0	0.0%
Physicians & Surgeons - Anesthesiologists	6,531	1,445	47	1,256	35	74.5%	12		0	0.0%
Physicians & Surgeons - Cardiology Services Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Surgery	6,564 60,261	1,442 358	23	1,677 654	17 107	73.9%	5 46	21.7% 28.6%	1	4.3%
Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Surgery	28,708	628	181		107	79.3%	38		8	0.0%
Physicians & Surgeons - Ear, Nose & Throat	3,339	1,952	28		24	85.7%	4		0	0.0%
Physicians & Surgeons - Endocrinology, Diabetes & Metabolism	2,493	2,165	11	2,175	8	72.7%	3	27.3%	0	0.0%
Physicians & Surgeons - Family Practice	20,608	785	230	510 1,290	168	73.0%	62		0	0.0%
Physicians & Surgeons - Gastroenterology Physicians & Surgeons - Hormone Replacement Therapy	6,447 13,591	1,460	44	1,290	36	81.8%	8		0	0.0%
Physicians & Surgeons - Industrial Medicine	768	3,047	1	3,508	1	100.0%	0		0	0.0%
Physicians & Surgeons - Internal Medicine	14,902	949	73	1,022	45	61.6%	28		0	0.0%
Physicians & Surgeons - Maxillofacial	2,728	2,102	19	1,795	15	78.9%	4		0	0.0%
Physicians & Surgeons - Medical-M.D. Physicians & Surgeons - OB/GYN	184,669 26,709	119 662	1,168	167 816	853 85	73.0%	298 26		17	1.5% 0.9%
Physicians & Surgeons - Oncology	2,434	2,181		2,485	6	85.7%	1		0	0.0%
Physicians & Surgeons - Ophthalmology	27,288	645		792	102	86.4%	15		1	0.8%
Physicians & Surgeons - Orthopedic Surgery	25,589	681	124	763	99	79.8%	25		0	0.0%
Physicians & Surgeons - Osteopathic-D.O.	9,462	1,230 825	22	1,710 897	16	72.7%	<u> </u>	27.3%	0	0.0%
Physicians & Surgeons - Pediatrics Physicians & Surgeons - Pulmonary Diseases	19,110 984	2,874	91	2,686	/9	86.8%	11	20.0%	1	1.1%
Physicians & Surgeons - Radiology	11,460	1,099	160		125	78.1%	31		4	
Physicians & Surgeons - Sports Medicine	578	3,257	11	2,175	6	54.5%	5	45.5%	0	0.0%
Physicians & Surgeons - Urology	108	4,223	5	2,686	4	80.0%	1	20.0%	0	0.0%
Physicians & Surgeons - Weight Reduction Physicians & Surgeons Equipment - Repair & Refinish	29,563 363	614 3,577	161	654 3,965	130	80.7% 0.0%	30		1	0.6%
Physicians & Surgeons Equipment - Repair & Rennish Physicians & Surgeons Equipment & Supplies	1,330	2,646	0		0	0.0%	0		0	0.0%
Physicians & Surgeons Information Bureaus	753	3,061	5	2,686	2	40.0%	1	20.0%	2	40.0%
Physicians Assistants	709	3,113	1	3,508	1	100.0%	0	0.0%	0	0.0%
Physicists	211	3,887	9	2,500	1	11.1%	6	00.7 /0	2	22.2%
Piano & Organ Moving Pianos	8,245 10,628	1,299	16	1,909 1,426	10	62.5% 48.6%	5	31.3% 48.6%	1	6.3% 2.9%
Pianos - Parts	10,020	3,913		3,508	1	100.0%	0	101070	0	0.0%
Pianos - Restoration & Refinishing	729	3,089	1	3,508	1	100.0%	0	0.0%	0	0.0%
Pianos - Tuning & Repair	6,231	1,483	17	1,874	8	47.1%	8		1	5.9%
Pickles & Pickle Products	138	4,101	0	3,965	0	0.0%	0	0.0%	0	0.0%
Picnic Equipment & Supplies Picnic Grounds	169 23	4,012	1	3,508 3,508	1	100.0% 100.0%	0		0	0.0%
Picture Frames - Dealers	8,870	1,258	47		27	57.4%	17		о О	6.4%
Picture Frames - Manufacturers Supplies	7,002	1,400	13	2,049	6	46.2%	7	53.8%	0	0.0%
Picture Frames - Restore & Repair	372	3,557	5	2,686	2	40.0%	3	60.0%	0	0.0%
Picture Frames - Wholesale & Manufacturers Picture Framing	1,088 1,445	2,797 2,576	4		0	0.0%	4	100.0% 75.0%	0	0.0%
Picture Hanging Service	238	3,832	0	3,965	0	0.0%	0	0.0%	0	0.0%
Picture Restoring	3,669	1,873	102	848	21	20.6%	81	79.4%	0	0.0%
Pictures	1,389	2,608	21	1,736	5	23.8%	15		1	4.8%
Pies Pilates	569 1,037	3,263 2,831	3	2,997 2,300	1	33.3% 55.6%	2	<u>66.7%</u> 33.3%	0	0.0%
Pile Driving	965	2,831	3	2,300	2	66.7%	1		1	0.0%
Piling	131	4,127	0	3,965	0	0.0%	0	0.0%	0	0.0%
Pillows	63,636	338	49	1,230	44	89.8%	5	10.270	0	
Pillows - Renovating	8	4,847	0	3,965	0	0.0%	0	0.0%	0	0.0%
Pilot Car Service Pilots - Marine	354 111	3,588 4,208	3	2,997 3,965	0	0.0%	3	100.0%	0	0.0%
Pinata Sales	103	4,242	2	3,230	0	0.0%	2	100.0%	0	0.0%
Pinball Sales & Service	1,838	2,393	12	2,115	9	75.0%	3	25.0%	0	0.0%
Pine Straw	190	3,939	0		0	0.0%	0		0	0.0%
Pins - Common, Safety	561	3,270	1	3,508	1	100.0%	0	0.070	0	0.0%
Pins - Lapel Pins Cotter, Taper	773	3,044	1	3,508 3,965	1	100.0%	0	0.0%	0	0.0%
Pipe	5,479	1,564	4	2,829	3	75.0%	0	0.0%	1	25.0%
Pipe - Used	5	4,888	0	3,965	0	0.0%	0	0.0%	0	0.0%
Pipe & Boiler Covering Contractors	320	3,641	2	3,230	2	100.0%	0	0.0%	0	0.0%
Pipe & Boiler Covering Materials Pipe & Valve Fitters	36 1,018	4,584 2,850	0		0	0.0%	0		0	0.0%
Pipe & Valve Fitters Pipe & Valve Fitters - Gas		2,850	0	3,965	0	0.0%	0	0.0%	0	0.0%
Pipe Bending & Fabricating	190 506	3,351	0	3,965	0	0.0%	0		0	
Pipe Cutting & Threading	331	3,624	0	3,965	0	0.0%	0	0.0%	0	0.0%
Pipe Cutting & Threading Equipment	4 984	4,914	0	3,965	0	0.0%	0	0.0%	0	0.0%
Pipe Fittings Pipe Hangers	984	2,874 4,163	1	3,508 3,965	1	100.0%	0	0.0%	0	0.0%
Pipe Inspection	1,590	2,490	1	3,508	1	100.0%	0	0.0%	0	0.0%
Pipe Line Companies	1,010	2,858	0	3,965	0	0.0%	0	0.0%	0	0.0%
Pipe Line Contractors	10,497	1,158	36	1,408	27	75.0%	7	19.4%	2	5.6%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Pipe Line Equipment	721	3,103	3	2,997	1	33.3%	2	66.7%	0	
Pipe Line, Oil & Gas Wholesaler & Distributors	7,133	1,388	16	1,909	15	93.8%	0	0.0%	1	
Pipe Lining & Coating Pipe Locating Equipment	1,382	2,612	3	2,997 3,965	3	<u>100.0%</u> 0.0%	0	0.0%	0	
Pipe Reconditioning	187	3,952	1	3,508	0	0.0%	1	100.0%	0	
Pipe Sealing - Industrial	102	4,244	0	3,965	0	0.0%	0	0.0%	0	
Pipe Thawing	29	4,615	0	3,965	0	0.0%	0	0.0%	0	0.0%
Pipes & Smokers Articles	5,010	1,638 2,164	76	1,000	30		43	56.6%	3	3.9%
Piping Contractors	2,494	2,164	1	3,508	1	100.0%	0	0.0%	0	
Pistons Divide Description Lastronaut	16 26	4,745	0	3,965	0	0.0%	0	0.0%	0	0.0%
Pivots - Precision Instrument Pizza	64,974	4,639	914	3,965 200	476	52.1%	424	46.4%	14	
Planetariums	53	4,478	0	3,965		0.0%		0.0%	0	
Plants - Interior Design & Maintenance	3,894	1,821	8	2,387	8	100.0%	0	0.0%	0	
Plants - Retail	6,475	1,452	65	1,077	48	73.8%	16	24.6%	1	1.5%
Plants - Wholesale	1,528	2,527	2	3,230	1	50.0%	1	50.0%	0	
Plaques	3,196	1,984	15	1,968	6	40.0%	5	33.3%	4	
Plasma Centers	4,621	1,684	4	2,829	4	100.0%	0	0.0%	0	0.0%
Plaster Plaster Craft Products & Supplies	709	3,113	0	3,965 2,997	0	0.0%	0	0.0%	0	0.0%
Plaster Products & Supplies	152	4,057	3	3,965	0	0.0%	3	0.0%	0	
Plasterers Equipment & Supplies	52	4,057	0	3,965	U	0.0%	0	0.0%	0	
Plastering Contractors	24,109	4,430	34	1,438	20	58.8%	12	35.3%	2	5.9%
Plastics - Extruders	707	3,117	1	3,508	1	100.0%	0	0.0%	0	0.0%
Plastics - Fabricating, Finishing & Decor	2,499	2,160	7	2,485	2	28.6%	5	71.4%	0	
Plastics - Fabrics, Film, Sheets - Prod.	1,162	2,751	1	3,508	1	100.0%	0	0.0%	0	0.0%
Plastics - Foam	937	2,921	1	3,508	1	100.0%	0	0.0%	0	
Plastics - High Pressure Laminates	204		0	3,965	0	0.0%	0	0.0%	0	
Plastics - Machinery & Equipment	<u>377</u> 6,588	3,553	12	2,997	1	33.3% 75.0%	2	66.7% 25.0%	0	
Plastics - Molders Plastics - Products - Finished Wholesale & Manufacturers	6,588	1,439 1,118	74	2,115 1,013	62	75.0%	3	25.0%	0	0.0%
Plastics - Products - Philsined Wholesale & Manufacturers Plastics - Raw Materials, Powder, Liquid	921	2,936	/4	3,508	02	100.0%	11	0.0%	1	
Plastics - Reinforced	16	4,745	0	3,965	0	0.0%	0	0.0%	0	
Plastics - Research & Consulting	270	3,747	4	2,829	4	100.0%	0	0.0%	0	
Plastics - Rods, Sheets - Sup Center	305	3,663	0	3,965	0	0.0%	0	0.0%	0	
Plastics - Scrap	249	3,793	2	3,230	0	0.0%	2	100.0%	0	
Plastics - Vacuum, Pressure, Thermoform	314	3,654	0	3,965	0	0.0%	0	0.0%	0	0.0%
Plating	5,294	1,591	25	1,626	18		5	20.0%	2	8.0%
Plating Equipment & Supplies	199	3,913	4	2,829	3	75.0%	1	25.0%	0	0.0%
Playground Equipment Playgrounds	12,892 2,143	1,031 2,273	134	728 2,175	95	70.9%	38	28.4%	1	0.7%
Playing Cards	1,452	2,273	11	2,175	3	100.0%	4	0.0%	0	
Pleating Machines	48	4,513	0	3,965	0	0.0%	0	0.0%	0	
Plumbers	1,621,340	6	4,257	38	3,194	75.0%	983	23.1%	80	
Plumbers - Commercial	2,584	2,136	17	1,874	5	29.4%	12	70.6%	0	0.0%
Plumbing - Contractor	7,692	1,335	64	1,083	46		17	26.6%	1	1.6%
Plumbing - Renovation & Repair	2,089	2,292	22	1,710	8	36.4%	11		3	13.6%
Plumbing Drains & Sewer Cleaning	80,917	272	434	336	302	69.6%	125		7	1.6%
Plumbing Fixtures, Parts, Supplies - Retail Plumbing Fixtures, Parts, Supplies - Used	40,558	492 3,965	193	575 3,230	146	75.6%	42	21.8% 100.0%	5	
Plumbing Fixtures, Parts, Supplies - Osed Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	12,652	1,040	53	1,182	44	83.0%	2	17.0%	0	
Plumbing Plan Services	1,083	2,805		2,387	7	87.5%	1	12.5%	0	
Plywood & Veneers	678	3,140	1	3,508	1	100.0%	0	0.0%	0	
Pneumatic Equipment Components	593	3,233	1	3,508	0	0.0%	1	100.0%	0	0.0%
Pneumatic Tube Equipment & Systems	245	3,806	1	3,508	1	100.0%	0	0.0%	0	
Podiatrists	20,634	784	92		70		21	22.8%	1	
Podiatrists Equipment & Supplies	1,022	2,844	16	1,909	16		0	0.0%	0	
Podiatrists Reference Service Point of Sale Systems	9,793	4,987	533	3,965 293	470	0.0%	62	0.0%	1	0.0%
Pole Fitness	121	4,173	333	2 997	470	33.3%	1	33.3%	1	33.3%
Pole Line Contractors	148	4,069	0	2,997 3,965	0	0.0%	0	0.0%	0	
Pole Line Equipment	5	4,888	0	3,965	0	0.0%	0	0.0%	0	0.0%
Poles	122	4,171	0	3,965	0	0.0%	0		0	
Police & Fire Organizations	6,626	1,436	4	2,829	2	50.0%	2	50.0%	0	
Police Departments	604	3,217	0	3,965	0	0.0%	0	0.0%	0	
Police Equipment Polishes	7,946	1,318	71	1,033 2,589	52	73.2%	19	26.8%	0	
Polishes Political Organizations	264 1,893	2,370	33	2,589	27	100.0%	0	0.0%	0	0.0%
Polyethylene Materials & Products	1,893	2,370 2,984	33	3,508	2/	100.0%	5	0.0%	1	
Polyurethane Products	837	2,984 2,997	1	3,965	1	0.0%	0	0.0%	0	0.0%
Ponzi Schemes	113,436	195	336	387	42		12	3.6%	282	83.9%
Pool Tables Sales	1,160	2,752	6	2,589	1	16.7%	4	66.7%	1	
Pools - Therapy	109	4,217	2	3,230	2	100.0%	0	0.0%	0	0.0%
Popcorn & Supplies	2,521	2,150	32	1,473	29		3	9.4%	0	
Popcorn Machines	701	3,123	2	3,230	0	0.0%	2	100.0%	0	
Porcelain Enamel Repair & Refinish	10,299	1,173 4,639	41	1,329 3,965	23	56.1%	12	29.3%	6	14.6%
Porcelain Enameling	26	4,639	0	3,965	0	0.0%	0	0.0%	0	0.0%
Porcelain Products	53	4,4/8	1	3,508	0	0.0%	1	100.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Porch Shades	453	3,424	6	2,589	3	50.0%	3	50.0%	0	
Port Authorities Portable Buildings - Moving	46	4,525 4,814	0	3,965 3,508	0	0.0%	0	0.0%	0	
Portfolios	292	3,690	3	2,997	1	0.0%	2	66.7%	0	33.3%
Post Cards - Manufacturers & Distributors	1,311	2,656	11		10		0		1	9.1%
Post Offices	1,260	2,678	40	1,344	22		17		1	2.5%
Post-Construction Clean Up	2,604 7,334	2,131	2	3,230	2	100.0%	0	0.0%	0	0.0%
Posters Potato Chips	7,334 411	1,368	125	756 2,997	51	40.8%	72	57.6%	2	0.0%
Potato Cinps Potatoes - Processed	204	3,899	0	3,965	0	0.0%	0	0.0%	0	0.0%
Pottery	6,125	1,494	34	1,438	18	52.9%	14		2	5.9%
Pottery Equipment & Supplies	239	3,827	4	2,829	3	75.0%	1	25.0%	0	
Poultry - Retail	847	2,991	1	3,508	0	0.0%	1	100.0%	0	
Poultry - Wholesale Poultry Brokers	180 253	3,978 3,783	1	3,508 3,508	0	0.0%	1	100.0% 0.0%	0	0.0%
Poulty Brokers Poultry Equipment & Supplies	2,083	2,300	5	2,686	3	60.0%	2	40.0%	0	
Poultry Farms	2,409	2,190	5	2,686	4	80.0%	1	20.0%	0	
Poultry Services	203	3,905	1	3,508	0	0.0%	1	100.0%	0	
Powder Processing - Industrial	1,283	2,672	2	3,230	0	0.0%	2	100.0%	0	
Power Plant Consultants	856	2,984	0	3,965	0	0.0%	0	0.0%	0	0.0%
Power Plant Equipment Power Plant Equipment - Repairing	780	3,039 4,033	/	2,485 3,965	3	42.9%	4	57.1% 0.0%	0	
Power Take - Offs	29	4,033	0	3,965	0	0.0%	0	0.0%	0	
Power Transmission Equipment	2,221	2,244	10	2,233	7	70.0%	3	30.0%	0	0.0%
Precious, Semi-Precious & Synthetic	4,104	1,783	6	2,589	6	100.0%	0	0.0%	0	0.0%
Premium Goods	382	3,537	23	1,677	23	100.0%	0	0.0%	0	0.0%
Prepaid Debit/Credit Cards Prescription Benefit Consultants	55,938 18,494	389 843	1,105	175 1,372	1,083	98.0% 71.1%	13	1.2% 28.9%	9	0.8%
Prescription Benefit Consultants Preserves, Jams & Jellies	18,494	4,099	38	3,965	2/	0.0%	11	28.9%	0	
Presses - Power	145	4,033	9	2,300	4	44.4%	5	55.6%	0	
Presses - Power-Equipment	1,222	2,709	15		6	40.0%	8	53.3%	1	
Pressing Machines - Clothes	131	4,127	0		0	0.0%	0	0.0%	0	
Pressure Washers	286	3,707	6	2,589	3	50.0%	3	50.0%	0	
Pressure Washing Pressurization Equipment	64,050	335 4,269	187	592 3,508	108	57.8% 0.0%	69	36.9% 100.0%	10	
Pretzels	359	3,582	9	2,300	5	55.6%	4	44.4%	0	
Price Marking Equipment & Supplies	450	3,428	0	3,965	0	0.0%	0	0.0%	0	
Print Blocks	2	4,956	0	3,965	0	0.0%	0	0.0%	0	0.0%
Print Cutters	53		0	3,965	0	0.0%	0	0.0%	0	
Printed & Etched Circuits Printer & Printer Supplies- Manufacturer	333 465	3,622 3,403	40	3,508 1,344	0	0.0%	1	<u>100.0%</u> 7.5%	0	
Printer & Printer Supplies- Manufacturer	153.312	150	561		444		111	19.8%	6	
Printers - Business Forms	6,929	1,407	32	1,473	25	78.1%	7	21.9%	0	
Printers - Cellophane, Foil	13	4,780	0	3,965	0	0.0%	0	0.0%	0	
Printers - Glass, Metal, Plastic	319	3,644	5	2,686	4	80.0%	1	20.0%	0	
Printers - Letterpress	172	4,000	2	3,230	2	100.0%	0	0.0%	0	
Printing Brokers Printing Equipment	5,375 5,825	1,579 1,529	14	2,300 2,009	3	33.3% 50.0%	7	<u>66.7%</u> 50.0%	0	010 /0
Printing Plates	141	4,094	0	3,965	0	0.0%	0	0.0%	0	
Printing Repair	14		1	3,508	0	0.0%	1	100.0%	0	
Printing Rollers	102	4,244	0	3,965	0	0.0%	0	0.0%	0	0.0%
Printing Supplies	23,715	716	122		46	37.7%	69		7	5.7%
Printing Technician Private Health Services Plans	686	4,933	0	2,997	0	100.0%	0	0.0%	0	
Prize Promotions	33,829	564	259	468	155	59.8%	60		44	
Process Servers	10,025	1,186	50	1,218	24	48.0%	23	46.0%	3	6.0%
Product Development & Marketing	56,453	383	210		163	77.6%	35		12	
Product Sales - General	95,192	225	1,205	162	791		376		38	
Product Sales via Telephone Professional Employer Organization	2,930	2,048 3,333	68	1,054 3,965	31	45.6% 0.0%	15	22.1%	22	52.170
Professional Fundraiser	1,815	2,406	16		7	43.8%	8		1	
Professional Organizations	11,122	1,123	86		82	95.3%	4	4.7%	0	
Professional Organizer	131	4,127	4		2	50.0%	1	25.0%	1	
Professional Services - General	107,120	209	615	269	511	83.1%	89	14.5%	15	
Programmed Instruction Project Management	2,905	3,105	9	2,300	5	55.6% 60.0%	3	33.3% 40.0%	1	
Project Management Projection Apparatus	2,905	2,054	109	2,686	107	98.2%	2	40.0%	0	0.0%
Promotional Products	15,241	929	97		61		29		7	7.2%
Promotional Products - Non-Wearable	801	3,023	2	3,230	2	100.0%	0	0.0%	0	0.0%
Promotional Products - Wearable	10,355	1,171	66	1,067	33	50.0%	33	50.0%	0	
Proofreading	926	2,932	2	3,230	1	50.0%	1	50.0%	0	
Propane Gas Plumbing Propellers	280 560	3,722 3,273	5	2,686 3,230	3	60.0% 50.0%	- 2	40.0% 50.0%	0	
Property Maintenance	59,261	3,273	247		175	70.9%	65	26.3%	7	
Property Management	974,041	16	7,526	21	5,983	79.5%	1,445	19.2%	98	
Property Management - Industrial & Commercial	21,201	772	164	643	112	68.3%	45	27.4%	7	4.3%
Property Tax Lenders	4,551	1,692	6	2,589	6	100.0%	0	0.0%	0	
Prosthetic Devices	10,443	1,163	31	1,493	25	80.6%	6	19.4%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Protein Purification	26	4,639	0	3,965	0	0.0%	0	0.0%	0	0.0%
Psychiatrists & Psychiatric Services Psychics	17,944 21,388	857 765	174	1,121 625	43	72.9%	14	23.7%		4.0%
Psychologist Information & Referral Services	1,636	2,464	1	3,508	102	100.0%	0	0.0%	0	0.0%
Psychologists	27,056	650	40	1,344	28	70.0%	12	30.0%	0	0.0%
Psychotherapist	3,086	2,013	11	2,175	9	81.8%	2	18.2%	0	0.0%
Pub Pub Food	/ /	4,862 4,431	1	3,508 3,230	1	<u>100.0%</u> 0.0%	0	0.0%	0	0.0%
Public Opinion Analysts	2,335	2,214	4		3	75.0%	1		0	0.0%
Public Relations Counselors	18,165	849	50	1,218	28	56.0%	21	42.0%	1	2.0%
Public Speaker	83		0	3,965	0	0.0%	0	0.0%	0	0.0%
Public Speaking Instruction	1,000	2,864	1	3,508	1	100.0%	0	0.0%	0	0.0%
Public Utility Consultants Publicity Service	10,524 4,042	1,155 1,791	82	954 1,552	57	69.5%	23	28.0%	2	2.4%
Publishers - Book	159,035	1,791	2,471	74	2,207	82.1% 89.3%	236	<u>17.9%</u> 9.6%	28	1.1%
Publishers - Directory & Guide	86,689	252		52	2,035	59.0%	1,385		31	
Publishers - Internet Guides	872	2,971	3	2,997	3	100.0%	0	0.0%	0	0.0%
Publishers - Magazine	26,680	663 459	297	427	170 1,174	57.2%	109	36.7%	18	6.1%
Publishers - Periodical	44,591 4,841	459	1,354 83	147 948	1,174	86.7% 94.0%	159	11.7%	21	1.6%
Publishers Representatives Publishing Consultants	4,841	1,654	83	948	78 56	94.0% 58.3%	36	3.6%	2	4.2%
Pulleys	14,385		98	3,965	0	0.0%	0	0.0%		0.0%
Pulp & Pulp Products	56	4,450	1	3,508	0	0.0%	1	100.0%	0	0.0%
Pumping Contractors	2,912	2,052	8	2,387	6	75.0%	1	12.5%	1	12.5%
Pumps - Dealers	5,694				6	66.7%	3	33.3%	0	0.0%
Pumps - Service & Repair	14,192	978	44	1/250	34	77.3%	9	20.5%	1	2.3%
Pumps - Supplies & Parts Pumps - Wholesale & Manufacturers	600 1,608	3,222 2,477	3	3,508	3	0.0%	1	100.0%	0	0.0%
Punches	2,000	4,956	0	3,965	0	0.0%	0	0.0%	0	0.0%
Puppets & Marionettes	178	3,986	10	2,233	0	0.0%	10	100.0%	0	0.0%
Pyramid Companies	8,636	1,269	22	1,710	8	36.4%	12	54.5%	2	9.1%
Quarries	1,895	2,369	2	3,230	2	100.0%	0	0.0%	0	0.0%
Quartz Quickbooks Training & Support	202	3,909 2,705	0	3,965 2,997	0	0.0%	0	0.0%	0	0.0%
Quickbooks maining & support	2,487	2,167	13		7	53.8%	5	38.5%	1	7.7%
Quilting - Instruction	2,407	4,933	15	3,508	1	100.0%	0	0.0%	0	0.0%
Quilting Materials & Supplies	2,225	2,242	10	2,233	5	50.0%	5	50.0%	0	0.0%
Quilts	1,567	2,505	7	2,485	5	71.4%	2	28.6%	0	0.0%
Quilts - Renovating	33	4,592	0	3,965	0	0.0%	0	0.0%	0	0.0%
Race Track Equipment & Supplies Race Tracks	536 3,769	3,301 1,848	32	2,686 1,473	4	80.0% 68.8%	10	20.0%	0	0.0%
Rack Merchandise Service	233	3,845	32	2,997	3	100.0%	0	0.0%	0	0.0%
Racks	2,066	2,308	5	2,686	5	100.0%	0	0.0%	0	0.0%
Racquetball Court Construction	20		0	3,965	0	0.0%	0	0.0%	0	0.0%
Racquetball Courts - Private	871 52		7	2,485	3	42.9%	3	42.9%	1	14.3%
Racquetball Courts - Public Racquetball Equipment & Supplies	52		0	3,965 3,508	0	0.0%	0	0.0%	0	0.0%
Radar Equipment	1,492	2,551	10	2,233	8	80.0%	1	10.0%	1	10.0%
Radiant Heating	320	3,641	0		0	0.0%	0	0.0%	0	0.0%
Radiator Covers & Enclosures	520	3,328 3,171	2	3,230	0	0.0%	2	100.0%	0	0.0%
Radiator Sales	648	3,171	5	2,686	5	100.0%	0	0.0%	0	0.0%
Radiators - Automotive Radio Communication Equipment & Systems	14,959 12,235	946 1,060	98	860 1,218	48 38	49.0% 76.0%	49 10		1	1.0%
Radio Direction Finders	12,233	4,956	50	3,965	0	0.0%	10	0.0%	2	0.0%
Radio Program Producers	514		2	3,230	1	50.0%	1	50.0%	0	0.0%
Radio Program Surveys	17	4,734	1	3,508	1	100.0%	0	0.0%	0	0.0%
Radio Station Equipment	112	4,202	1	3,508	1	100.0%	0	0.0%	0	0.0%
Radio Station Reps	406		1	3,508	1	100.0%	0	0.0%	0	0.0%
Radio Stations & Broadcast Companies Radioactive Materials	32,593	579 4,426	2,331	80 3,965	2,296	98.5% 0.0%	32	1.4%	3	0.1%
Radioactivity Instruments, Supplies, Services	4,863	1,651	30	1,508	24	80.0%	3	10.0%	3	10.0%
Radios - Citizen Band	1,334		11	2,175	1	9.1%	10	90.9%	0	0.0%
Radiotelephone Communication - Equipment & Systems	3,661	1,877	12	2,115	4	33.3%	8	66.7%	0	0.0%
Radiotelephone Communications - Common Carrier	344		1	3,508	1	100.0%	0	0.0%	0	0.0%
Radon Mitigation	10,082	1,183	6	2,589	92	83.3%	10	16.7%	0	0.0%
Radon Testing & Service Raft Trips & Tours	21,485	764 2,633	112	816 2,049	92	82.1% 46.2%	19	17.0% 46.2%	1	7.7%
Railings	3,365	1,940	5	2,686	1	20.0%	4	80.0%	0	0.0%
Railroad Car Leasing	127	4,149	0	3,965	0	0.0%	0	0.0%	0	0.0%
Railroad Cars - Manufacturers	280	3,722	0	3,965	0	0.0%	0	0.0%	0	0.0%
Railroad Contractors	2,107	2,284	0	3,965	0	0.0%	0	0.0%	0	0.0%
Railroad Equipment & Supplies Railroad Ties - Dealers	931 269		1	3,508	1	100.0%	0	0.0%	0	0.0%
Railroad Ties - Dealers Railroad Ties - Wholesale & Manufacturers	269		0	3,965	0	0.0%	0	0.0%	0	0.0%
Railroads	1,511		108	829	100	92.6%	8	7.4%	0	0.0%
Railroads - Freight	783	3,038	2	3,230	2	100.0%	0	0.0%	0	0.0%
Railroads - Ticket Agencies	648		12	2,115	9	75.0%	2	16.7%	1	8.3%
Rails & Accessories	185	3,960	0	3,965	0	0.0%	0	0.0%	0	0.0%

Data         -00 <th>Industry Classification</th> <th>Inquiries</th> <th>Rank by Inquiries</th> <th>Complaints</th> <th>Rank by Complaints</th> <th>Cmpls Settled</th> <th>%</th> <th>Cmpls Not Settled</th> <th>%</th> <th>Cmpls Unable to Pursue</th> <th>%</th>	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Data         Table         Table <tht< td=""><td></td><td></td><td></td><td>1</td><td>3,508</td><td>0</td><td>0.0%</td><td>1</td><td></td><td></td><td></td></tht<>				1	3,508	0	0.0%	1			
Date index         120         121         121         120				1		1		0			
Supple Above-Solar         130         2.00         3         2.00         0         0.00			2,321					8		4	8.0%
Same A, Sunta A, Nam.         1.100         1.000<				3				3		0	
Stat. Account         -1         4.87         -1         3.85         -1         0.05         -1         0.05         -1         0.05				7	2,485	0		4		3	42.9%
Statu, Acade Amber         1         4.47         3         3651         4.05         4         0.05			2,486	3	2,997	3		0		0	0.0%
Subsci instant         Sol 1.00	Ranges & Ovens - Wholesale & Manufacturers		4,6//	0	3,965	0		0			0.0%
Sport Aktor Role         400         Jorg Aktor Role         300         500         1         1500         100         10000         1000		9		0		0		0			
Santia proton         5.58         1.58         1.57         2.68         0.000		402		7		6		1		0	
Sal base         Integration	Reading Instruction		1,534	7	2,485	7					
Sact Fase : hubrid Data Sact											
Data Lates         Lates <thlates< th="">         Lates         Lates</thlates<>				56		42				0	
San Later Scratch Sy Lehrwein         99.15         99.         99.17         99.17         90.17         90.18         99.17         90.17				18		11				0	
Sard cases - Sun Sele         4.13         1.160         1.16         1.286         1.11         1.235         4.4         2.575         1.1         0.10           Case Listen Among         2.020         3.01         2.01	Real Estate - Rentals by Individuals	39,136	504		366						
Gal Late Approxem         60, D7         110         110         60 (20, 0)         61         20, 0)         7         13           Late Late Approxem         B0, 00         210         220         440         110         420, 00         43         440, 00         11         44         43         44 <t< td=""><td></td><td>4,131</td><td>1,780</td><td>15</td><td>1,968</td><td>11</td><td>73.3%</td><td></td><td>26.7%</td><td></td><td></td></t<>		4,131	1,780	15	1,968	11	73.3%		26.7%		
Date Hate Consideria         72,00         720	Real Estate Agents		371		357					12	
Date base benchmen         101 bid         212         2200         2200 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>7</td> <td>3.9%</td>										7	3.9%
Date State Detering         Deck State Detering         Cols         Cols <thcols< th=""></thcols<>	Real Estate Consultants			253	480					3	<u>1.2%</u> 4.1%
Bak Bernel Lean ModRedon         16.68         679         270         4.3         4.95         4.00         0.055         77         16.8           Dia Hahri Long         120.2         124         40         40         40.55         120.65         40.55         120.65         40.55         120.65         120.65         120.75 <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>											
Sal Ediza Loan         93,232         229         241         463         660         24,07         1,72         7,12%         8         7,12%         8         7,12%         8         7,12%         8         7,12%         8         7,12%         8         7,12%         8         7,12%         7,12%         7,12%         7,12%         7,12%         8         7,12%         7,12%         8         7,12%         8         7,12%			897		529						16.8%
Sad Estate Stards Service         102 (26)         111         103         124         739         204         204         8         6         6           Sad Stards Service         100         520         731         131         60         735	Real Estate Loans	93,332	228	241	495	60	24.9%		71.8%		3.3%
Ball Extra Schools         15.88         266         29         1,51         2         7,794         7         2,13         0         6.5           Ball Extra Schools         60.0         2,13         2,40         60.0         2,435         60.0         2,55         60.0         0.0         6.5           Laconting Schools         2,11         0,10         1,19         1,40         1,19         5,05         40         0.45         0.0         0.0           Laconting Schools         3,00         4,21         0.0         1,29         5,05         40         0.45         0.0         0.0           Schools         3,00         1,29         1,30         1,29         2,20         2         2,00         0         0.0		26,087	674					1	0.1%	1	0.1%
Ball Assistance         95.062         729         871         981         982         7288         99         13.04         23.04								294		0	
Baccode Information         2.512         2.54         3         1.58         1         3.35         3         1.0.9%         2.62         6.2 <th6.2< th="">         6.2         6.2</th6.2<>		15,988	906					/			
Incording baryments - Industrial & Scientific         109         4.217         3         2.688         2         4.00%         3         6.00%         0         6.00%           Decording Service Sound & Mides         10.1         2.72         1.99         1.48         1.93         65.85         4.8         3.65         1.00         0.00 <td></td> <td>2 512</td> <td></td> <td></td> <td>1 508</td> <td>450</td> <td>/8.8%</td> <td>89</td> <td>15.6%</td> <td></td> <td>86.7%</td>		2 512			1 508	450	/8.8%	89	15.6%		86.7%
Baccelas Servics - Sourd & Vidéo         62.01         62.01         52.02				5		2		3			
Baccentig Studie Equipment         1.28         2.697         6         2.297         4         50.0%         4         50.0%         0         0           Scoredin S. Molex instructure frequence & Support         3.23         3         2.437         4         50.0%         4         50.0%         0				1,397		1,339		48			
Bacords Magagement         37.12         1.860         34         1.48         25         7.5%         4         1.1.9%         S         1.47           Excretation (whites - Cong R, Unbidtery Ceaning         1         2.20         79         50         51         7.1%         22         2.8%         4         51           Excretation Whites - Cong R, Unbidtery Ceaning         11.740         199         866         204         703         81         20.8         51         1.6%         11         1.6           Excretation Whites - Song R         10.11         733         141         772         84         59.6%         55         39.7%         1         0.7           Excretation Whites - Song R         10.20         12.20         12.20         12.20         1.20	Recording Studio Equipment			8		4		4			
Bacreation Centers         9,892         1,220         79         079         051         67,16         22         22,88         (4         51           Bacreation Forus Consultant Bacreation Forus Consultant Bacreation Forus Consultant Bacreation Protocol         1,03         4,591         6         2,682         2         33,55         3         50,695         1         16,75           Bacreation Forus Consultant Bacreation Vehicles - Evolven A- Frazis, Supples         11,12         45,90         10,075			4,353			2	50.0%	2			
Increasion Program Consultants         1.508         2.581         6         2.589         2         33.3%         3         50.0%         1         16.75           Excretional Vehicles - Casaler Decretional Vehicles - Casaler Constructional Vehicles - Casaler Decretional Vehicles - Casaler Decretional Vehicles - Casaler Decretional Vehicles - Real & Lobol Decretional Vehicles - Real & Vehicles - Real Vehicles - Rea											
Recreational Vehicles - Garget & Upholdery, Clearing         3         4.9.3         1         3.568         1         100.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         11.7.0%         11.1.7.0%				/9		53		22		4	
Recreational Vehicles - Dealeries         111/240         199         6666         204         703         112/28         112         17.6%         111         10.3           Recreational Vehicles - Examplered, Farts, Supplies         20.311         793         141         701         84         52.6%         54         54         32.7%         1         1.0           Recreational Vehicles - Storage         22.262         7.70         138         1.822         10         55.6%         7         38.9%         13         2.2           Recreational Vehicles - Storage         2.675         2.112         18         1.822         10         55.6%         7         38.9%         13         2.5           Recreational Vehicles - Transportation         2.23         32.72         11         2.175         4         35.6%         4         35.4%         30         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%	Recreational Vehicles - Carpet & Unholstery Cleaning	1,508		1	3,508	2	100.0%	0		1	
Recreational Vehicles - Repair & Service         11,226         11,19         121         781         6.2         51,2%         54         44.6%         S         14.1           Recreational Vehicles - Storage         2,273         750         136         722         92         67,6%         41         38,9%         3         2.1           Recreational Vehicles - Storage         2,73         3,122         11         123         10         55,6%         7         38,9%         3         5.5           Recreational Vehicles - Storage         2,918         7         2,425         1         1,43%         6         6,57,%         0         0.0           Recruitment Storage         14,323         2,918         7         2,426         1         1,43,%         6         6,57,%         0         0,05         0         0,05         0         0,05         0         0,05         0         0,05         0         0,05         0         0,05         0         0,05         0         0,05         0         0,05         0         0,05         0         0,05         0         0,05         0         0,05         0         0,05         0         0,05         0         0,05         0 </td <td></td> <td></td> <td>199</td> <td></td> <td>204</td> <td></td> <td>81.2%</td> <td></td> <td></td> <td>11</td> <td>1.3%</td>			199		204		81.2%			11	1.3%
Recreational Vehicles - Brager & Service         22,282         750         136         722         92         67,6%         41         30,1%         31         22.2           Recreational Vehicles - Stranger         2,767         2,117         18         1832         10         55,6%         7         38,9%         16         56           Recreational Vehicles - Insportation         279         3,727         11         2,175         4         36,4%         4         36,4%										1	0.7%
Recreational Vehicles - Transportation         2,075         2,112         18         1,822         10         55,6%         7         38,9%         11         5,62           Recreational Vehicles - Transportation         2,79         3,272         11         2,175         4         36,64%         4         36,64%         32,73         22,73         22,73         22,75         21,75         4         36,64%         4         36,64%         32,73         22,75         21,75         4         36,64%         4         36,64%         32,73         7         5,125         7         6,125         6         0,0%         0										5	4.1%
Recretational Vehicles - Transportation         279         3,727         11         2,175         4         36.4%         4         36.4%         3         627         0<		22,282						41		3	
Intervaling - Armod Forces         61         4,422         0         3,965         0         0.0%         0         0.0%         0         0.0%           Recruiting - Echnical         14,32         975         53         1,152         33         62,3%         7         13,32%         13         24.5           Recruiting - Computer & Other Electronics         14,32         975         53         1,152         33         62,3%         7         13,32%         13         24.5           Secciniting - Computer & Other Electronics         19,051         6438         10         30.50         0         0.0%         0						10		4		1	27.3%
Recruiting - Technical       940       2,918       7       2,485       1       14.328       6       8.7%       0       0.0         Recruiting - Technical       14,332       975       5.3       1,12       33       62,3%       7       13,2%       32,45         Recruiting - Technical       14,923       948       175       621       120       68,6%       50       28,6%       28,6%       28,6%       28,6%       28,6%       28,6%       28,6%       28,6%       28,6%       28,6%       28,6%       28,6%       28,6%       28,6%       28,6%       28,6%       28,6%       28,6%       28,6%				0		0		0		0	
Iterchings - Electric       S       4.888       0       3.955       0       0.0%       0 <t< td=""><td></td><td></td><td>2,918</td><td>7</td><td></td><td>1</td><td></td><td>6</td><td>85.7%</td><td>0</td><td></td></t<>			2,918	7		1		6	85.7%	0	
Recycling - Computers & Other Electronics       14,23       948       175       6.21       1.20       68.6%       50       28.6%       5       2.9         Recycling - Metal       2,061       2,313       10       2,233       4       40.0%       40.0%       20.0%       25       52.6%       5.0         Recycling Services       116,145       903       75       1.005       44       85.7%       29       38.7%       2.27         Refs       255       3.772       1       3.508       0       0.0%       1       100.0%       0       0.0         Referral - Contracters       21.01       779       112       8.16       54       48.2%       51       45.5%       70       70.0%         Referral - Contracters       21.021       779       112       8.16       54       48.2%       51       45.5%       70       70.0%       63.0%       64       10.00       64.7%       63       84.7%       10.00       64.0%       60.0       64.0%       60.0       64.0%       60.0       66.0       66.0       66.0       70.7%       70.0%       65.6%       60       0.0%       0       0.00       60.0%       00.0%       00.0% <td< td=""><td></td><td>14,332</td><td></td><td>53</td><td></td><td></td><td></td><td>7</td><td></td><td>15</td><td>E 115 70</td></td<>		14,332		53				7		15	E 115 70
Recycling - Metal       2,061       2,313       10       2,233       4       40,0%       4       40,0%       2       20,0%       2       20,0%       5       5.0         Recycling Services       16,145       903       75       1,005       44       58.7%       29       38.7%       2.2.7         Reds       25.65       3,772       1       3,508       0       0.0%       1       100.0%       0       0.0         Referral - Auto Repair       774       3,043       32       1,473       17       53.1%       15       46.9%       0       0.0         Referral - Dot Relief Services       10,0508       1,157       19       1,795       7       36.8%       4       21.0%       8       42.1         Referral - Storage Facility       257       3,767       9       2,300       5       55.6%       4       44.4%       0       0.0         Referents       34.31       1.926       65       1,077       49       7.4%       16       24.6%       0       0.0       0       0.6%       0       0.0       0       0.6%       0       0.0       0       0.6%       0       0.0       0       0.6%		5		0	3,965					0	0.070
Recycling Centers       441       100       852       70       70,0%       25       25,0%       5       5.0%         Recycling Services       256       3,772       1       3,508       0       0.0%       1       100,0%       0       0.0         Referral - Auto Repair       774       3,043       32       1,473       17       53,1%       15       46,0%       0       0.0         Referral - Contractor       22,021       776       112       816       54       48,2%       51       45,5%       7       63,3         Referral - Doctor       3,431       1,926       65       1,077       49       75,6%       4       24,6%       0       0.0         Referral - Doctor       3,341       1,926       65       1,077       49       75,6%       4       44,4%       0       0.0         Referal- Storage Facility       38       4,575       0       3,365       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%			948	1/5	521					5	2.9%
Recycling Services16,145903751,0054458.7%2938.7%22.7Reels2563,77213,50800.0%1100.0%00.0Referral - Auto Repair21,0217761128165448.2%5145.5%76.3Referral - Dott Relief Services10,5081,157191,795736.8%421.1%842.1Referral - Dott Relief Services3,3411,226651,0774975.4%1624.6%00.0Referral - Storage Facility2573,76792,300555.6%444.4%00.0Refractories384,57503,06500.0%00.0%00.0%Refractories4283,45703,96500.0%00.0%00.0%Refractories4243,45703,96500.0%00.0%00.0%Refractories24,517708,96500.0%00.0%00.0%00.0%Refractories42,641,68072,485457,1%342,2%00.0%00.0%00.0%00.0%00.0%00.0%00.0%00.0%00.0%00.0%00.0%00.0%00.0%00.0% <td< td=""><td></td><td>47.035</td><td></td><td></td><td></td><td></td><td></td><td></td><td>25.0%</td><td>5</td><td>5.0%</td></td<>		47.035							25.0%	5	5.0%
Referral - Auto Repair       774       3.043       32       1.473       17       53.1%       15       46.9%       0       0.0         Referral - Contractor       10.0508       1.157       19       1.795       7       36.8%       4       21.1%       8       42.1         Referral - Dot Relie Services       3.431       1.926       65       1.077       49       7.5,8%       4       21.9%       8       42.1         Referral - Storage Facility       3.431       1.926       65       1.077       49       7.5,6%       4       4.4,4%       0       0.00         Referal - Storage Facility       3.267       9       2.300       5       5.6%       4       4.4,4%       0       0.00         Refershment Stands       661       3.457       0       3.965       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0								29		2	2.7%
Referral - Contractor       21,021       776       112       8.16       54       48.2%       51       45.5%       7       6.6         Referral - Doctor       3,431       1.926       65       1.077       49       75.4%       16       24.6%       0       0.0         Referral - Storage Facility       257       3,767       9       2,300       5       55.6%       4       44.4%       0       0       0.0         Reflectors       38       4,575       0       3,965       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0       0.0       0.0%       0       0.0       0.0%       0       0.0       0.0%       0       0.0 </td <td></td> <td></td> <td></td> <td>1</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>				1							
Referral - Debt Relief Services10,5081,157191,795736.8%421.1%842.1Referral - Doctor3.4311.926651.0774975.8%1624.6%00.0Referral - Storage Facility2573,76792.300555.6%444.4%000.0Refersor384.57503.96500.0%00.0%00.0%Refersor6613.15732.997133.3%266.7%00.0Refersor4813.45703.96500.0%00.0%00.0Refersor43.15732.997133.3%266.7%00.0Refersor43.2103.96500.0%00.0%00.0Refractories43.2103.96500.0%00.0%00.0Refractories43.2103.96500.0%00.0%00.0Refractories4.32103.96500.0%00.0%00.0Refractories4.521704819604656.8%3543.2%00.0Refractories4.6461.68072.445457.1%342.9%000.0Refractories & freezers - Dealers1.5832.496361.40613<											
Referal - Doctor       3,431       1,926       65       1,077       49       75,4%       16       24,6%       0       0.0         Referal - Storage Facility       257       3,767       9       2,300       5       55,6%       4       44,4%       0       0.0       0.0         Reflectors       38       4,575       0       3,965       0       0.0%			/76		1 705	54					
Referal - Storage Facility       257       3,767       9       2,300       5       55,6%       4       44.4%       0       0.00         Reflextors       38       4,575       0       3,965       0       0.0%       0       0.0%       0       0.0%         Reflexologists       661       3,157       3       2,997       1       33.3%       2       66.7%       0       0.0         Refreshment Stands       428       3,457       0       3,965       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0       0.0       0.0       0.0       0.0       0.0       0.0       0.0       0.0       0.0       0.0       0.0       0.0       0       0.0       0       0.0 <td< td=""><td></td><td></td><td></td><td></td><td></td><td>/ 40</td><td></td><td></td><td></td><td>-</td><td></td></td<>						/ 40				-	
Reflectors         38         4,575         0         3,955         0         0.0%<				9		5					
Refrequologists       661       3,157       3       2,997       1       33.3%       2       66.7%       0       0.0%         Refractories       428       3,457       0       3,965       0       0.0%       0       0.0       0.0       0.0       0.0       0.0       0.0       0.0       0.0       0.0       0.0       0.0       0.0       0.0       0       0.0       0       0.0       0       0.0				0		0		0		0	0.0%
Refreshment Stands       82       4,321       0       3.965       0       0.0%       0		661	3,157	3	2,997	1		2			
Refrigeration Equipment - Commercial - Sales & Service         24,517         704         81         960         46         56.8%         35         43.2%         0         0.0           Refrigeration Equipment - Supplies & Parts         4,646         1,680         7         2,485         4         57.1%         3         42.9%         0         0.0           Refrigerations & Freezers - Dealers         1,583         2,496         36         1,408         13         36.1%         22         61.1%         1         2.8           Refrigerators & Freezers - Rent & Lease         38         4,575         1         3,508         0         0.0%         1         100.0%         0         0.0           Refrigerators & Freezers - Service & Repair         9.021         1,251         97         866         40         41.2%         50         51.5%         7         2.230         1         50.0%         0         0.0         0.0         0         0.0         0         0.0         0         0.0         0         0.0         0         0.0         0         0.0         0         0.0         0         0.0         0         0.0         0         0.0         0         0.0         0         0.0 <t< td=""><td></td><td></td><td></td><td>0</td><td></td><td>0</td><td></td><td>9</td><td></td><td></td><td></td></t<>				0		0		9			
Refrigeration Equipment - Supplies & Parts       4,646       1,680       7       2,485       4       57,1%       3       42,9%       0       0.0         Refrigerators & Freezers - Dealers       1,583       2,496       36       1,408       13       36.1%       22       61.1%       1       2.8         Refrigerators & Freezers - Rent & Lease       38       4,575       1       3,508       0       0.0%       1       100.0%       0       0.0         Refrigerators & Freezers - Service & Repair       9,021       1,251       97       866       40       41.2%       50       51.5%       7       7.2         Refrigerators & Freezers - Supplies & Parts       233       3,845       2       3,230       1       50.0%       0       0.0         Refrigerators & Freezers - Venlosale & Manufacturers       393       3,519       2       3,230       0       0.0%       1       20.0%       0       0.0         Refrigerators & Freezers - Veloise & Manufacturers       393       3,519       2       3,230       0       0.0%       1       20.0%       0       0.0       0       0.0       0       0.0       0       0.0       0       0       0.0       0       0.0		02		91		0				•	
Refrigerators & Freezers - Dealers         1,583         2,496         36         1,408         13         36.1%         22         61.1%         1         2.8           Refrigerators & Freezers - Bent & Lease         38         4,575         1         3,508         0         0.0%         1         100.0%         0         0.0           Refrigerators & Freezers - Service & Repair         9.021         1.251         97         866         40         41.2%         50         51.5%         7         7.2           Refrigerators & Freezers - Supples & Parts         233         3,845         2         3,230         1         50.0%         0         0.0         0.0           Refrigerators & Freezers - Wholesale & Manufacturers         393         3,519         2         3,230         0         0.0%         2         100.0%         0         0.0           Rehabilitation Products - Pediatric         919         2,937         5         2.686         4         80.0%         1         20.0%         0         0.0           Rehabilitation Services         36,239         53         150         679         103         68.7%         46         30.7%         0         0.0           Rehabilitation Services				7	2.485	40		3		0	0.0%
Refrigerators & Freezers - Rent & Lease         38         4,575         1         3,508         0         0.0%         1         100.0%         0         0.0           Refrigerators & Freezers - Service & Repair         9,021         1,251         97         866         40         41.2%         50         51.5%         7         7.2           Refrigerators & Freezers - Supplies & Parts         233         3,845         2         3,230         1         50.0%         0         0.0           Refrigerators & Freezers - Wholesale & Manufacturers         393         3,519         2         3,230         0         0.0%         2         100.0%         0         0.0           Rehabilitation Products - Pediatric         919         2,937         5         2,686         4         80.0%         1         20.0%         0         0.0           Rehabilitation Services         36,239         533         150         679         103         68.7%         46         30.7%         1         0.7           Rehabilitation Services         64         4.07         0         3,965         0         0.0%         0         0.0         0         0         0         0         0         0         0         0 </td <td></td> <td></td> <td></td> <td>36</td> <td></td> <td>13</td> <td></td> <td>22</td> <td></td> <td>1</td> <td></td>				36		13		22		1	
Refrigerators & Frezers - Supplies & Parts         233         3,845         2         3,230         1         50.0%         1         50.0%         0         0.0           Refrigerators & Frezers - Wholesale & Manufacturers         333         3,519         2         3,230         0         0.0%         2         100.0%         0         0.0           Rehabilitation Products - Pediatric         919         2,937         5         2,686         4         80.0%         1         20.0%         0         0.0           Rehabilitation Services         36,239         533         150         679         103         68.7%         46         30.7%         1         0.7           Relix Therapy         218         3,870         0         3,965         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0% </td <td>Refrigerators &amp; Freezers - Rent &amp; Lease</td> <td></td> <td></td> <td>1</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>0</td> <td></td>	Refrigerators & Freezers - Rent & Lease			1						0	
Refrigerators & Freezers - Wholesale & Manufacturers         393         3,519         2         3,230         0         0.0%         2         100.0%         0         0.0           Rehabilitation Products - Pediatric         919         2,937         5         2,686         4         80.0%         1         20.0%         0         0.0           Rehabilitation Services         36,239         533         150         679         103         68.7%         46         30.7%         0         0.0           Rehabilitation Services         218         3,870         0         3,965         0         0.0%         0         0.0%         0         0.0           Relay         64         4,407         0         3,965         0         0.0%         0         0.0%         0         0.0         0         0.0%         0         0.0         0         0.0         0         0.0%         0         0.0         0         0         0.0         0         0         0.0         0         0         0.0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0						40				7	7.2%
Rehabilitation Products - Pediatric         919         2,937         5         2,686         4         80.0%         1         20.0%         0	Retrigerators & Freezers - Supplies & Parts	233	3,845	2	3,230	1		1			
Rehabilitation Services         36,239         533         150         679         103         68.7%         46         30.7%         1         0.7           Reiki Therapy         218         3,870         0         3,965         0         0.0%				2 5		0		1			
Relix Therapy         218         3,870         0         3,965         0         0.0%         0         0			2,93/	150	2,000	4	68.7%	46	30.7%		
Relays         64         4,407         0         3,965         0         0.0%				0		0				0	0.0%
Religious Organizations         9,259         1,238         33         1,455         19         57.6%         14         42.4%         0         0.0           Reloader Schemes         3,334         1,954         34         1,438         3         8.8%         27         79.4%         4         11.8	Relays	64	4,407	0	3,965	0	0.0%		0.0%		0.0%
Reloader Schemes 3,334 1,954 34 1,438 3 8.8% 27 79.4% 4 11.8											
						19					
						197				4	11.8%
										30	

Booken bernormDescriptionDescri	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Instanti Provi         446         140         5         170         10         3         0.03         0.03         0.03           Stanti Provi         100         20         20         20         200         0.03         0.0	Remodeling Services - Foreclosed Property	62	4,415	0	3,965	0	0.0%	0	0.0%	0	0.0%
Jamaba         Jamaba <thjamaba< th=""> <thjamaba< th=""> <thjamaba< td="" th<=""><td></td><td></td><td></td><td>21</td><td></td><td>12</td><td></td><td>0</td><td></td><td>0</td><td></td></thjamaba<></thjamaba<></thjamaba<>				21		12		0		0	
Bit B & Day				4		2		2		0	
Inter American Land Server         1/10 <th< td=""><td>Rent to Own</td><td>66</td><td></td><td>3</td><td></td><td>3</td><td></td><td>0</td><td></td><td>0</td><td>0.0%</td></th<>	Rent to Own	66		3		3		0		0	0.0%
Kanta         1.478         1.488 <th< td=""><td></td><td></td><td>927</td><td></td><td>825</td><td></td><td>61.5%</td><td></td><td></td><td>0</td><td></td></th<>			927		825		61.5%			0	
Kanta         1.478         1.488 <th< td=""><td></td><td>37,168</td><td>524</td><td>583</td><td>278</td><td>260</td><td></td><td></td><td></td><td>49</td><td>8.4%</td></th<>		37,168	524	583	278	260				49	8.4%
Sameri Soni-         1         4.27         5         1.00         3         0.10         3         0.10         3         0.10 </td <td></td> <td></td> <td>2 102</td> <td>217</td> <td>1 290</td> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td>0.5%</td>			2 102	217	1 290					1	0.5%
backer borgsh         1.00         1.00         2.00         2.00         3.00         3.00         3.00         0.00         0.00           Borgshow         6.00         1.00         0.00		3		0		0		0		0	
Same         Carbon         Carbon <td>Resident Buyers</td> <td></td> <td>2,825</td> <td>4</td> <td>2,829</td> <td>3</td> <td>75.0%</td> <td>1</td> <td></td> <td>0</td> <td>0.0%</td>	Resident Buyers		2,825	4	2,829	3	75.0%	1		0	0.0%
Section         64         313         5         645         5         500         500         60         00         00           Ball Dates: in for Area         20         325         6         326         0         0.05         0         0.05         0         0.05         0         0.05         0         0.05         0         0.05         0         0.05         0         0.05         0         0.05         0         0.05         0         0.05         0         0.05         0         0.05         0         0.05         0         0.05         0         0.05         0         0.05         0         0.05         0         0.05         0<				2		0		2		0	
Set Nonz         April         2,86         C         2,18         1         500         1         500         1         500         1         500         1         500         1         500         1         500         1         500         1         1         500         1         1         500         1         1         500         1         1         500         1         1         500         1         1         500         1         1         500         1         1         500         1         1         500         1         1         500         1				1,219		982				7	
Name         April				4		2		1		0	
Statuct Logarent Agar Agar Market         4.8.5         4.3.1         4.9.1				0		0		0		0	
Seturation4.521.7821.782.832.831.761.761.934.93Seturation1.022.021.010.02		28,357	633		1,230		57.1%		40.8%	1	2.0%
Kanange114.7811.001.001.0000.0000.000Range Constraint10.001.001.0001.0001.0001.0001.0001.000Range Constraint10.0001.0001.0001.0001.0001.0001.0001.0001.000Range Constraint10.0001.0001.0001.0001.0001.0001.0001.0001.0001.000Range Constraint10.0001.000 <td></td> <td></td> <td>455</td> <td></td> <td>477</td> <td></td> <td>63.8%</td> <td>0,</td> <td></td> <td>3</td> <td>1.2%</td>			455		477		63.8%	0,		3	1.2%
Balanceth         38, 518         542         148         38, 68         2118         38, 78         147         235, 78           Balanceth         1002         124         125         126         12				23		18		4		1	4.3%
Settlements         1.025         2.82         2.81         1.65         0.55         0         3.35         0         1         4.24           Settlement         4.26.06         4.35         4.35         2.22         2.35         1.60         4.25         4.24         2.25         2.35         1.60         4.25				5 452		3 105		1 D 110		147	
Beams Social         46,952         46         36	Restaurants - Breakfast	1,026								147	
Back Store         PA, 400         APP         APP        APP         APP         <		46,991	443	391	362	279					7.7%
bits         bits <td>Retail Stores</td> <td>25,480</td> <td>687</td> <td>416</td> <td>347</td> <td>222</td> <td>53.4%</td> <td>160</td> <td>38.5%</td> <td>34</td> <td>8.2%</td>	Retail Stores	25,480	687	416	347	222	53.4%	160	38.5%	34	8.2%
Betres Incigues         1,214         2,227         2         3,230         1         1,005         0         0,05           Betres Incigues         1,230         0.2         3,230         1         8,050         1         0,050         0         0,050           Reconstruct         2,080         1,2         3,050         0         0,050										1	
Reverse Montage         15.40         953         10         2.040         11         86.40         1         7.75         14         7.75           State Manual         2.039         1.330         12         2.55         139         86.40         3         0.55         0         0.05         <				68	1,054	56	82.4%	9		3	4.4%
Balon Private         100         100         100         2.00         100         9.00         100         0.00           Balon         1000         100         2.00         100         2.00         100         9.00         100         0.00         0.00           Balon Accords Regimes         1.00         2.00         2.00         2.00         0.00				13	3,230	11		1	010.10	1	
Baber         2.08         2.09         1.29         7.76         1.89         8.8%         3         1.6%         0         0.0           Rest         Action         1.288         2.208         1.288         2.208         0         0.506         0        0.506			3,630	6		3		3		0	
Bitle Accord Accord and Action and Action and Action and Action and Action Action Action and Action Actio		2,083	2,300	192	576	189	98.4%	3	1.6%	0	0.0%
Kiting Agard & Fougnered         1,548         2,518         20         1,746         3         51,09         15         75,08         21         0,00           Refer         Add         1,746         2,745         6         55,76         0         14,33         0         0,00           Bager         Light and the stand         2,726         0         3,568         0         0,00         0         0,00         0         0,00         0         0,00         0         0,00         0         0,00         0         0,00         0         0,00         0         0,00         0         0,00         0         0,00         0         0,00         0         0,00         0         0         0,00         0        <	Rice			0		0		0		0	
attle & Ages       4,38       1,78       2       2.485       6       6.525       1       14.38       0       0.09         Bages       3200       1       3200       1       3200       1       0.005       0       0.005		1,635		3		2		1		0	
Nager         748         3473         1         3.508         1         10.0 %         0         0.0%         0.0%           Right Runner         530         1.508         1         100.0 %         0         0.0%         0.0				20		3		15		2	
Biggers Duplement         669         3,194         1         3,588         1         100,0%         0         0,0%         0         0,0%           Biggers Duplement         678         3,222         0         3,665         0         0,0%         <			3 070	1	3 508	1		0		0	
Sint of War Acquisition Service         558         3.2.26         0         0.0%         0<				1		1		0		0	
Bingtones         0         941         2.212         906         88         97,8%         2         2.28         0         0.0%           Bingtones         2.78         3.528         0         3.656         0         0.0%         0	Right of Way Acquisition Service	598	3,226	0	3,965	0	0.0%	0	0.0%	0	
Bisk Management         278         278         0         3,952         0         0,056         0        0         0         0			4,562	0		0		0		0	
Nives         13,27         1,018         2,18         0         0,0%         0 <td></td> <td></td> <td>2,917</td> <td>90</td> <td></td> <td>88</td> <td></td> <td>2</td> <td></td> <td>8</td> <td></td>			2,917	90		88		2		8	
Road Building Contractors         13.377         1.018         2.1         1.736         10         47.6%         11         52.4%         0         0.0%           Road Building Contractors         3.36         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0% <td< td=""><td></td><td></td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td></td<>				0		0		0		0	
Road Building Equipment         S9         4,91         0         3,965         0         0.0%         0				21		10		11		0	
Road Service - Automative       54,556       395       332       376       322       91,2%       22       7.6%       4       4       1.1%         Robbit       7.98       3.026       4       2,228       3       7.5.0%       1       2.5.0%       0       0.0%         Rock Shops       2.248       0       2.360       4       44.4%       5       5.5.6%       0       0.0%       0 <t< td=""><td>Road Building Equipment</td><td></td><td>4,431</td><td>0</td><td>3,965</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td><td>0</td><td></td></t<>	Road Building Equipment		4,431	0	3,965	0	0.0%	0	0.0%	0	
Robots         788         3,226         4         2,229         3         75.0%         1         25.0%         0         0.0%           Rock Shops         2,244         2,238         9         2,300         4         44.4%         5         55.5%         0         0.0%           Rock Shops         2211         3.866         8         2,325         0         0.0%         0         0.0%         0         0.0%           Rode Shops         211         3.866         8         2,325         0         0.0%         0         0.0%         0         0.0%           Rode Shops         3.025         0         0.0%         0         0.0%         0         0.0%         0         0.0%           Rode Shops         1.6         4.441         0         3.355         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%				1		0		1		0	
Rock Shops         2,244         2,238         9         2,300         4         44,4%         S         55,6%         0         0.0%           Rodes         221         3,866         8         2,287         3         37,5%         5         62,5%         0         0.0%           Rodes         8         4,447         0         3,365         0         0.0%         0.0%				353	376	322		27		4	
Rackfall Milladon         57         4.448         0         3.365         0         0.0%         0         0         0.0% <t< td=""><td></td><td></td><td></td><td>4</td><td></td><td>3</td><td></td><td>5</td><td></td><td>0</td><td></td></t<>				4		3		5		0	
Rodes         221         3,666         8         2,387         3         37.5%         5         6.2.5%         0         0.0% </td <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>				0		0		0		0	
Rollers         8         4.847         0         3.965         0         0.0%         0         0.0%           Rolling Mill Machinery         10         4.814         0         3.965         0         0.0%         0		221	3,866	8	2,387	3	37.5%	5	62.5%	0	0.0%
Rolling Multi Machinery         0         0.0%         0		8		0		0	0.0%	0		0	
Roof Clearing & Stain Removal         14         7.3,7%         5         26,3%         0         0.0%           Roof Cooling Systems         51,07         19         1,795         14         73,7%         5         26,3%         0         0.0%         0		8		0		0		0		0	
Roof Cooling Systems         563         3.266         2         3.220         2         10.0.%         0         0.0%         0         0.0%           Roof Decks         1.002         2.847         7         2.485         3         3.20,4%         3         4.2,9%         1         1.43%           Roof Structures         3.205,409         1         7.596         1.620         9         2.300         3         3.3.3%         6         6.67.%         0         0.0%           Roofing Equipment & Supplies         7.596         1.345         23         1.677         13         56.5%         10         4.35%         0         0.0%           Roofing Service Consultants         18.346         846         54         1.169         37         68.5%         16         2.9.6%         1         1.9%           Rooming Houses         1.042         2.827         5         2.666         2         40.0%         2         40.0%         1         10.0%           Roop         2.851         2.063         100         852         69         69.0%         30         30.0%         1         10.0%           Roop         2.851         2.063         100         852 <td></td> <td></td> <td></td> <td>0</td> <td>3,965</td> <td>14</td> <td></td> <td>5</td> <td></td> <td>0</td> <td></td>				0	3,965	14		5		0	
Roof Decks       1,020       2,847       7       2,485       3       42.9%       3       42.9%       1       14.3%         Roofm Strutures       5,207       1,620       9       2,300       3       33.3%       6       66.7%       0       0.9%         Roofna Equipment & Supples       7,756       1,67       4,955       62.8%       2,528       31.8%       433       5.4%         Roofna Materials       7,756       1,745       880       41       1,329       34       82.9%       7       7,136       0.0%         Roofna Materials       16,846       54       1,169       37       68.9%       16       29.6%       1       9.0%         Roommate Referral Service       1,042       2,827       5       2,666       2       40.0%       2       40.0%       1       7.0%       10.9%         Roommate Referral Service       2,851       2,063       10       852       69       60.0%       30       30.0%       1       1.0%         Rooting Service - Air, Highway & Marine       64       4,407       2       3.230       1       50.0%       1       50.0%       0       0.0%       0       0.0%       0       0.0% </td <td></td> <td></td> <td></td> <td>2</td> <td></td> <td>2</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>				2		2		0		0	
Roofing Contractors       3,205,409       1       7,956       16       4,995       62,8%       2,528       31,8%       433       5,4%         Roofing Equipment & Supplies       17,355       880       41       1,129       34       82,9%       7       17,1%       00,0%         Roofing Equipment & Supplies       18,346       846       54       11,619       37       68,5%       16       29,6%       1,049       0,0%         Roofing Foruse       19,846       846       54       11,619       37       68,5%       16       29,6%       1       10,9%         Rooming Houses       1,042       2,827       5       2,686       2       40,0%       30,0%       1       10,0%         Rooping Equipment & Supplica       2,851       2,061       0       3,955       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%       0       0,0%	Roof Decks	1,020	2,847	7	2,485	3	42.9%	3	42.9%	1	14.3%
Roofing Equipment & Supplies         7,596         1,345         23         1,677         13         56,5%         10         43,5%         0         0.0%           Roofing Service Consultants         17,355         880         41         1,229         34         82,5%         7         17,1%         00         0.0%           Roofing Service Consultants         18,346         846         54         1,169         37         66,5%         16         29,6%         1         19%           Rooming Houses         1,042         2,827         5         2,686         2         40,0%         2         40,0%         1         1,0%           Rooprave Printers         2,851         2,063         100         852         69         69,0%         30         30,0%         1         1.0%           Rooprave Printers         2,851         2,063         100         852         69         69,0%         30         0.0%			1,620	9		3		6		0	
Roofing Materials       17,355       880       41       1,329       34       82,9%       7       17,1%       0       0.0%         Roofing Service Consultants       18,346       846       54       1,169       37       68.5%       16       29.6%       1       20.0%         Rooming Houses       1,042       2,827       5       2,666       2       40.0%       2       40.0%       1       20.0%         Rooming Houses       2,063       100       852       69       66.0%       30       30.0%       1       1.0%         Roomate Referral Service       2,851       2,063       100       852       69       66.0%       30       30.0%       1       1.0%         Roof Referral Service       2,851       2,063       0       3,965       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0			1 245		16						5.4%
Roofing Service Consultants         18,346         846         54         1,169         37         68.5%         16         29.6%         1         1.9%           Rooming Houses         1,042         2,827         5         2,686         2         40.0%         2         40.0%         1         1.020.%           Rooming Houses         2,063         100         852         69         69.0%         30         30.0%         1         1.0%           Rope         285         3,710         2         3,230         2         100.0%         0         0.0%         0 <t< td=""><td></td><td>17 355</td><td></td><td></td><td>1,0//</td><td></td><td>56.5%</td><td>10</td><td></td><td>0</td><td></td></t<>		17 355			1,0//		56.5%	10		0	
Rooming Houses         1,042         2,827         5         2,686         2         40,0%         2         40,0%         1         20.0%           Roommate Referal Service         2,851         2,063         100         852         69         69,0%         30         30.0%         1         10%           Rope         285         3,710         2         3,230         2         100.0%         0         0.0%         0         0.0%         0         0.0%           Roting Service - Air, Highway & Marine         56         4,450         0         3,655         0         0.0%<		18,346	846		1,169			16		1	1.9%
Rope         285         3,710         2         3,230         2         100.0%         0         0.0%         0         0.0%           Robagrave Printers         56         4,450         0         3,965         0         0.0%         0         0.0%         0         0.0%           Routing Service - Air, Highway & Marine         64         4,407         2         3,230         1         50.0%         1         50.0%         0         0.0%           Rubber - Crude         4         4,914         0         3,965         0         0.0% <td< td=""><td></td><td>1,042</td><td></td><td>5</td><td></td><td>2</td><td></td><td>2</td><td></td><td>1</td><td></td></td<>		1,042		5		2		2		1	
Rotogravure Printers         56         4,450         0         3,965         0         0,0%         0				100		69		50		1	
Routing Service - Air, Highway & Marine         64         4,407         2         3,230         1         50.0%         1         50.0%         0         0.0%           Rubber - Crude         4         4,914         0         3,965         0         0.0%         0         0.0				2		2		0		0	
Rubber - Crude         4         4,914         0         3,965         0         0.0%         0         0.				0		0		1		0	
Rubber - Synthetic         626         3,196         0         3,965         0         0.0%         0         0.0%         0         0.0%           Rubber Pards         55         4,457         1         3,508         0         0.0%         1         100.0%         0         0.0%           Rubber Clothing & Footwear         204         3,899         5         2,686         2         40.0%         3         60.0%         0         0.0%           Rubber Products         4,143         1,778         96         872         74         77.1%         22         22.9%         0         0.0%           Rubber Stamps         4,182         1,770         9         2,300         7         77.8%         2         28.6%         0         0.0%           Rubber Stamps - Manufacturers Equipment & Supplies         215         3,841         7         2,485         5         71.4%         2         28.6%         0         0.0%           Rubber Stamps - Manufacturers Equipment & Supplies         215         3,841         7         2,485         5         71.4%         2         28.6%         0         0.0%           Rubbis & Garbage Removal         114,833         170         1,460	Rubber - Crude		4,407	0	3,965	0		0		0	
Rubber Bands         55         4,457         1         3,508         0         0.0%         1         100.0%         0         0.0%           Rubber Clothing & Footwear         204         3,899         5         2,686         2         40,0%         3         60,0%         0         0.0%           Rubber Clothing & Footwear         4,143         1,778         96         872         74         77,1%         22         22,9%         0         0.0%           Rubber Stamps         4,162         1,770         9         2,300         7         77.8%         2         22.2%         0         0.0%           Rubber Stamps         4,162         1,770         9         2,300         7         77.8%         2         28.6%         0         0.0%           Rubber Stamps         4,162         1,770         9         2,300         7         77.8%         2         28.6%         0         0.0%           Rubber Stamps         4,162         1,770         9         2,300         7         77.8%         2         28.6%         0         0.0%           Rubber Stamps         235         3,841         7         2,485         5         71.4%         2<				0		0		0		0	0.0%
Rubber Products         4,143         1,778         96         872         74         77.1%         22         22.9%         0         0.0%           Rubber Stamps         4,182         1,770         9         2,300         7         77.8%         2         2.2.9%         0         0.0%           Rubber Stamps - Manufacturers Equipment & Supplies         235         3,841         7         2,485         5         71,4%         2         28.6%         0         0.0%           Rubber Stamps - Manufacturers Equipment & Supplies         235         3,841         7         2,485         5         71,4%         2         28.6%         0         0.0%           Rubber Morking Machinery         24         4,558         0         3,965         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%	Rubber Bands	55	4,457	1	3,508	0	0.0%	1	100.0%	0	0.0%
Rubber Stamps         4,182         1,770         9         2,300         7         77.8%         2         22.2%         0         0.0%           Rubber Stamps         Anufacturers Equipment & Supplies         23         3,841         7         2,485         5         71,4%         2         28.6%         0         0.0%           Rubber Working Machinery         24         4,658         0         3,965         0         0.0%         0         0.0%         0         0.0%           Rubbish & Garbage Removal         134,833         10         1,460         133         1,050         71,9%         392         26,8%         18         1.2%           Rubbish & Garbage Removal         14,833         10         1,460         133         1,050         71,9%         392         26,8%         18         1.2%           Rubbish & Garbage Removal Contractors Equipment         1,670         2,452         35         1,426         22         62,9%         13         3,71%         0         0.0%           Rubrer Stamps         1         4,987         0         3,965         0         0.0%         0         0.0%         0         0.0%           Rubreworktives & Removers         225				5		2		3		0	
Rubber Stamps - Manufacturers Equipment & Supplies         235         3,841         7         2,485         5         71.4%         2         28.6%         0         0.0%           Rubber Working Machinery         24         4,658         0         3,965         0         0.0% <td< td=""><td></td><td>4,143</td><td>1,778</td><td>96</td><td>872</td><td>74</td><td></td><td>22</td><td>22.9%</td><td>0</td><td>0.0%</td></td<>		4,143	1,778	96	872	74		22	22.9%	0	0.0%
Rubber Working Machinery         24         4.658         0         3.965         0         0.0%         0				9		/ ۲		2		0	
Rubbish & Garbage Removal         134,833         170         1,460         133         1,050         71.9%         392         26.8%         18         1.2%           Rubbish & Garbage Removal Contractors Equipment         1,670         2,452         35         1,426         22         62.9%         13         37.1%         0         0.0%           Ruber & Yardsticks         1         4,987         0         3,965         0         0.0%         0				0		0		0		0	
Rubbish & Garbage Removal Contractors Equipment         1,670         2,452         35         1,426         22         62,9%         13         37,1%         0         0.0%           Rubbish & Garbage Removal Contractors Equipment         1,670         2,452         35         1,426         22         62,9%         13         37,1%         0         0.0%           Rubers & Yardsticks         1         4,987         0         3,965         0         0.0%         0         0.0%         0         0.0%           Rush Preventatives & Removers         225         3,861         0         3,965         0         0.0%         0         0.0%         0         0.0%	Rubbish & Garbage Removal		170	1,460	133		71.9%		26.8%	18	1.2%
Rust Preventatives & Removers         225         3,861         0         3,965         0         0.0%         0         0.0%         0         0.0%	Rubbish & Garbage Removal Contractors Equipment	1,670		35			62.9%			0	
	Rulers & Yardsticks	1		0		0		0		0	
	Rust Preventatives & Removers Rustproofing - Industrial	225	3,861 4,127	0		0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Rustproofing & Undercoating - Auto	729	3,089	4	2,829	0	0.0%	3	75.0%	1	2010 /0
Saddlery & Harness Safe & Vault Movers	6,564 294	1,442 3,687	42	1,318 2,997	28	66.7% 66.7%	13	31.0%	1	2.4%
Safe Deposit Box Rental	386	3,530	3	3,230	1	50.0%	1	50.0%	0	
Safes & Vaults	11,906	1,078	25	1,626	19	76.0%	6	24.0%	0	
Safes & Vaults - Opening & Repairing	174	3,992	2	3,230	1	50.0%	1	50.0%	0	
Safety & Rescue Equipment Sales & Services	6,463	1,455	29	1,531	17	58.6%	12	41.4%	0	0.0%
Safety Cans Safety Consultants	11 30,659	4,800	38	3,965	27		10	0.0%	0	
Safety Equipment & Clothing	13,680	999	58	1,132	39	67.2%	10	32.8%	0	0.0%
Sailmakers	1,230	2,702	24	1,649	3	12.5%	21	87.5%	0	0.0%
Salads	82	4,321	1	3,508	0	0.0%	1	100.0%	0	0.0%
Sales & Order Books	5,235	1,598	60	1,115	51		7	11.7%	2	
Sales Lead Generation Sales Organizations	19,890 17,839	801 864	91	897 1,162	53	58.2% 47.3%	37	40.7% 45.5%	1	1.1%
Sales Presentations	2,760	2,093	3	2,997		33.3%		33.3%	4	
Sales Promotion Service	29,377	616	278	447	245		21	7.6%	12	
Sales Training	9,992	1,188	27	1,578	18	66.7%	9	33.3%	0	0.0%
Salt	747	3,074	2	3,230	0	0.0%	2	100.0%	0	
Saltwater Pools - Equipment & Supplies	657 495	3,163	11	2,175	8	72.7%	2	18.2% 28.6%	1	9.1%
Salvage - Marine Sample Cards & Books	495	3,360 4,361	/	2,485 3,965	5	/1.4%	2	28.6%	0	
Sample Cases	145	4,079	0	3,965	0	0.0%	0	0.0%	0	
Sanctuaries - Wild Life	362	3,578	0	3,965	0	0.0%	0	0.0%	0	0.0%
Sand & Gravel	20,739	782	18	1,832	15	83.3%	2	11.1%	1	5.6%
Sand & Gravel Handling Equipment	473	3,385	0	3,965	0	0.0%	0	0.0%	0	0.0%
Sandblasting	11,401 895	1,101	20	1,766 3,230	11	55.0% 100.0%	6	30.0%	3	15.0% 0.0%
Sandblasting Equipment & Supplies Sandwiches	2 934	2,954 2,047	57	1,144	35	61.4%	21	36.8%	0	1.8%
Sanitariums	2,554	4,956	0	3,965	0	0.0%	0	0.0%	0	
Sanitary Napkins	24	4,658	0	3,965	0	0.0%	0	0.0%	0	0.0%
Sanitation Consultants	2,762	2,092	21	1,736	18	85.7%	3	14.3%	0	
Sash Operating Devices	795	3,029	0	3,965	0	0.0%	0	0.0%	0	
Satellite Communication - Common Carrier Sauna Equipment & Supplies	24,188 9,919	710	752	234	685	91.1% 27.9%	67	<u>8.9%</u> 60.7%	0	
Sausage Casings	18	4,720	01	3,965	17	0.0%	0	0.0%	, 0	
Sausages	645	3,178	5	2,686	4		1	20.0%	0	
Savings & Loan Association - Reps	83	4,313	0	3,965	0	0.0%	0	0.0%	0	0.0%
Savings & Loan Associations	9,265	1,236	32	1,473	27		5	15.6%	0	
Sawdust & Shavings Sawmill Equipment & Supplies	428 542	3,457 3,290	0	3,965 3,965	0	0.0%	0	0.0%	0	
Sawnills	4,648	1,679	1	3,508	0		1	100.0%	0	
Saws	20,953	777	170	630	126		44		0	
Saws - Sharpen & Repair	591	3,236	2	3,230	2	100.0%	0	0.0%	0	
Scaffolding & Aerial Lifts	3,666	1,875	10		5	50.0%	5	50.0%	0	
Scales	4,167	1,773	16		8	50.0%	8	50.0%	0	
Scales - Repair Scalp Care	2,976	3,992 2,039	13	3,965 2,049	0	0.0%	0	0.0%	0	0.0%
Scenery Studio	120	4,178	0	3,965	0	0.0%	0	0.0%	0	0.0%
Scholarships & Financial Aid	86,886	4,178 250	1,131	3,965 171	1,079	95.4%	50	4.4%	2	0.2%
Scholastic Prep Courses, Books & Materials	25,117	694	324	398	245	75.6%	72	22.2%	7	2.2%
School Furniture & Equipment	3,646	1,880	7	2,485	6	85.7%	0		1	
School Information School Lunch Ordering & Management	2,734	2,100 4,457	59	1,121 3,230	49	83.1% 100.0%	9	15.3% 0.0%	1	
School Supplies	14,608	4,457	69		26		37		6	
Schools - Academic - College Preparatory	919	2,937	16	1,909	5	31.3%	11	68.8%	0	
Schools - Academic - Colleges & Universities	221,596	97			1,698	89.3%	182	9.6%	21	
Schools - Academic - Elementary & Secondary	17,440	876		1,389	24		10	27.0%	3	8.1%
Schools - Academic - Pre & Kindergarten	26,067 33,159	675 572	82 150	954 679	<u>55</u> 119		<u>26</u> 27	31.7%	1	1.2% 2.7%
Schools - Academic - Special Education Schools - Business & Vocational	33,159	572	1.049	6/9	822	79.3%	195	18.0%	4	2.7%
Schools - Dental Assistant	183	3,968	2	3,230		100.0%	0	0.0%	0	
Schools - General Interest	60,793	353	206	558	148	71.8%	52	25.2%	6	2.9%
Schools - Holistic	481	3,378	3	2,997	1	33.3%	2	66.7%	0	
Schools - Home Study	26,255	671	112	816 2,997	61		33	29.5%	18	
Schools - Online Trading & Investment Schools - Private	280	3,722	3	2,997	0 54		3	20.8%	0	0.0%
Scientific Apparatus & Instruments	2,031	2,324	4	2,829		25.0%	15 F	20.8%	3	
Scientists	519	3,330	0	3,965	0	0.0%	0	0.0%	0	
Scientists - Pharmaceutical	9	4,832	0	3,965	0	0.0%	0	0.0%	0	
Scooters - Medical	3,720	1,861	26	1,605	22		4	15.4%	0	
Scooters - Repair	524	3,321	8	2,387	2	25.0%	6	75.0%	0	0.0%
Scoreboards Scrap Metals	296 22,254	3,680 751		3,965 1,438	19	0.0%	13	0.0%	2	0.0 /0
Scrap Rubber	22,254	4,120	34 0	3,965	19	0.0%	13	0.0%	2	
Scrapbooking	4,237	1,753	51		35		15	29.4%	1	2.0%
Screen Enclosures	15,804	911	53	1,182	38	71.7%	14		1	1.9%
Screen Manufacturers Equipment & Supplies	350	3,596	2	3,230	1	50.0%	1	50.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Screen Printing	39,062	507	170	630	78	45.9%	88		4	2.4%
Screen Printing - Equipment & Supplies Screen Repair	2,389 6,423	2,199 1,462	22	2,387	4	50.0% 63.6%	4	50.0% 36.4%	0	0.0%
Screening - Background & Employment	27,122	647	143	702	122	85.3%	19		2	1.4%
Screening - Tenant	6,729	1,425	11	2,175	11	100.0%	0	0.0%	0	0.0%
Screening & Sifting Equipment	106	4,231	0	3,965	0	0.0%	0	0.0%	0	0.0%
Screens - Decorative	322	3,638	3	2,997	1	33.3%	2	66.7%	0	0.0%
Screens - Door & Window Screens - Security Door	28,828	626 4,814	52	1,195 3,965	37	71.2%	15	28.8%	0	0.0%
Screens - Windows	195	3,926	1	3,508	1	100.0%	0	0.0%	9	0.0%
Screw Machine Products	639	3,187	0	3,965	0	0.0%	0		0	0.0%
Screw Machines & Equipment	51	4,495	0	3,965	0	0.0%	0	0.0%	0	0.0%
Screws	428	3,457	1	3,508	1	100.0%	0	0.0%	0	0.0%
Sculptors Sculptors Equipment & Supplies	963	2,897	4	2,829 3,508	2	<u>50.0%</u> 100.0%	2	<u>50.0%</u> 0.0%	0	0.0%
Seal Coating	27,367	4,603	111		47	42.3%	54		10	
Sealing - Pavement	1,102	2,786	11	2,175	5	45.5%	5	45.5%	1	9.1%
Seals - Notary & Corporation	24,475	705	267	460	81	30.3%	181	67.8%	5	1.9% 0.0%
Seals - Oil, Grease	617	3,200	0	3,965	0	0.0%	0	0.0%	0	0.0%
Seals - O-Ring	390	3,525	0	3,965	0	0.0%	0	0.0%	0	0.0%
Seals - Security Search Engine Optimization Services	240 17,434	3,821	4	2,829 636	110	25.0% 65.9%	48	75.0% 28.7%	0	0.0%
Searchers of Records	39,334	502	709	243	631	89.0%	40	8.6%	17	2.4%
Seat Belts	321	3,640	2	3,230	2	100.0%	0	0.0%	0	0.0%
Seating Companies	2,035	2,322	28	1,552	24	85.7%	4	14.3%	0	0.0%
Second Hand Stores	2,768	2,091	28	1,552	18	64.3%	9	32.1%	1	3.6%
Secret Shopper Security Cameras	56,335 4,172	384	319	403	124	38.9% 56.0%	74		121	37.9%
Security Cameras Security Control Equipment & System Monitors	408,837	1,772	25 2,383	1,626	2,104	<u>56.0%</u> 88.3%	249		30	
Security Guard & Patrol Service	118,378	190	2,303	513	109	48.0%	99	43.6%	19	
Security Systems Consultants	70,423	304		311	386	78.8%	88	18.0%	16	
Seed Cleaning Equipment	276	3,735	0	3,965	0	0.0%	0	0.070	0	0.0%
Seeding	615	3,203	1	3,508	0	0.0%	1	100.0%	0	0.0%
Seeds & Bulbs - Retail Seeds & Bulbs - Wholesale	8,671	1,267	90	904 3,230	71	78.9% 50.0%	19	21.1%	0	0.0%
Seismic Retrofit	1,339	4,502	2	3,250	1	0.0%	1	0.0%	0	0.0%
Seismograph Equipment & Supplies	58	4,438	0	3,965	0	0.0%	0		0	0.0%
Seismograph Service	42	4,552	0	3,965	0	0.0%	0	0.0%	0	
Self Defense	9,249	1,240	46	1,268	29	63.0%	16	34.8%	1	2.2%
Self Defense Devices SemiConductor Devices	4,247 1,314	1,749 2,654	25	1,626 3,508	17	<u>68.0%</u> 0.0%	8	32.0% 100.0%	0	0.0%
Semiconductor Devices Seminar Marketing	1,314	2,654	7	2,485	3	42.9%	1	42.9%	0	14.3%
Seminars & Training - Wealth Building & Real Estate	19,747	805	95	877	84	88.4%	7	7.4%	4	4.2%
Senior Care Information and Resources	2,794	2,082	4	2,829	3	75.0%	0	0.0%	1	25.0%
Senior Citizens Service Organization	23,968	714	17	1,874	13	76.5%	4		0	0.0%
Senior Home Care	8,061	1,310	12		6	50.0%	6	50.0%	0	0.0%
Senior Housing/Living Senior Move Manager	2,366	2,205	1/	1,874 3,965	14	82.4%	3	17.6%	0	0.0%
Senior Moving & Delivery Services	130	4,134	0	3,965	0	0.0%	0	0.0%	9	0.0%
Separators	67	4,388	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Septic Tanks - Treatment Supplies	6,143	1,492	41	1,329	34	82.9%	7	17.1%	0	0.0%
Septic Tanks & Systems Cleaning	54,420	401	148		103	69.6%	45		0	0.0%
Septic Tanks & Systems Contractors & Dealers	84,278	262	206	558	118	57.3% 0.0%	82	39.8% 75.0%	6	215 /0
Septic Tanks & Systems Wholesale & Manufacturers Service Animals - Dogs	1,221 1,394	2,710 2,605	4	2,829 2,175	6	54.5%	5	45.5%	1	25.0%
Service Animals - Training	116	4,193	0	3,965	Ŭ Ŭ	0.0%	0	0.0%	0	0.0%
Service Stations - Gasoline & Oil	84,574	261	1,387	142	814	58.7%	544		29	
Services - General	143,642	160	1,068	179	533	49.9%	440		95	
ServiceStation Equipment ServiceStation Supplies	1,194 82	2,722 4,321	2	3,230 3,965	2	100.0% 0.0%	0	0.0%	0	0.0%
Servicestation Supplies Sewage Disposal Systems	2,484	4,321 2,168	43		21	48.8%	22		0	0.0%
Sewage Treatment Equipment	380	3,543		3,230	21	100.0%	0	0.0%	9	0.0%
Sewer Cleaning Equipment & Supplies	745	3,077	5	2,686	3	60.0%	2	40.0%	0	0.0%
Sewer Contractors	14,118	981	44	1,290	31	70.5%	13	29.5%	0	0.0%
Sewer Inspection	880 118	2,967 4,185	0	3,965	0	0.0%	0	0.0%	0	0.0%
Sewer Pipe Sewing Contractors	2,953	4,185	14	5/505	0	0.0%	0	0.0%	0	0.0%
Sewing Contractors Sewing Instruction	1,429	2,042	14	2,009	2	33.3%	2		2	33.3%
Sewing Machines - Dealers	21,761	760	123	771	92	74.8%	29	23.6%	2	1.6%
Sewing Machines - Industrial & Commercial	652	3,165	0	3,965	0	0.0%	0	0.0%	0	0.0%
Sewing Machines - Service & Repair	4,162	1,774	57	1,144	46	80.7%	11		0	0.0%
Sewing Machines - Supplies & Parts	969 419	2,889	12	2,115	8	66.7%	4	33.3%	0	0.0%
Sewing Machines - Wholesale & Manufacturers Shade Sails	419 91	3,479 4,282	21	1,736 3,965	21	<u>100.0%</u> 0.0%	0	0.0%	0	0.0%
Shafting	91	4,282	0	3,965	0	0.0%	0	0.0%	0	0.0%
Sharpening Service	3,442	1,922	16	1,909	9	56.3%		43.8%	0	0.0%
Shavers - Electric	1,084	2,801	8	2,387	7	87.5%	1	12.5%	0	0.0%
Shavers - Electric Repair	104	4,238	0	3,965	0	0.0%	0	0.0%	0	0.0%

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Shears & Scissors	471	3,392	1	3,508	0	0.0%	1	100.0%	0	0.0%
Sheepskin Specialties Sheet Metal Equipment & Supplies	582 3,689	3,252	3	3,508 2,997	2	0.0%	1	100.0% 33.3%	0	0.0%
Sheet Metal Work	21,852	757	28	1,552	21	75.0%	7	25.0%	0	0.0%
Shells - Marine	249	3,793	19	1,795	10	52.6%	9	47.4%	0	0.0%
Shelving	4,677	1,674	15	1,968	13	86.7%	2	13.3%	0	0.0%
Shielding - Magnetic, Electrostatic Shims	298	3,671 4,956	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Shinales	2,380		4	2,829	3	75.0%	1	25.0%	0	0.0%
Ship Brokers	182	3,972	1	3,508	0	0.0%	1	100.0%	0	0.0%
Ship Builders & Repair	914	2,941	1	3,508	1	100.0%	0	0.0%	0	0.0%
Ship Chandlers	22	4,677	0	3,965	0	0.0%	0	0.0%	0	0.0%
Ship Registers Ship Wreckers	10	4,987 4,814	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Shipping Masters	22,723	733	215	540	106	49.3%	99	0.0%	10	4.7%
Shipping Room Supplies	3,870	1,827	39	1,357	19	48.7%	18	46.2%	2	5.1%
Shirts - Custom Made	6,569	1,441	107	832	48		54		5	4.7%
Shirts - Wholesale & Manufacturers	1,165	2,746	10	2,233	7	70.0%	3	30.0%	0	0.0%
Shock Absorbers	33	4,592 4,847	0	3,965 3,508	0	0.0%	0	0.0%	0	0.0%
Shoe Dyers Shoe Findings & Supplies	929	4,847 2,928	1	3,508	1	100.0% 33.3%	U 2	0.0%	0	0.0%
Shoe Laces	54	4,473	1	3,508	0	0.0%	1	100.0%	0	0.0%
Shoe Machinery	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Shoe Manufacturers Supplies	84	4,303	2	3,230	1	50.0%	1	50.0%	0	0.0%
Shoe Repair	13,626	1,004	252	482	123	48.8%	125	49.6%	4	1.6%
Shoe Shining	172	4,000	0	3,965	0	0.0%	0	0.0%	0	0.0%
Shoe Trees Shoes - Custom Made	6,379	4,042	132	3,508 737	76		53	40.2%	ں ۲	2.3%
Shoes - Orthopedic	15,417	922	87	921	65	74.7%	22	25.3%	9	0.0%
Shoes - Retail	171,103	127	1,826	105	1,369	75.0%	403	22.1%	54	3.0%
Shoes - Wholesale & Manufacturers	5,095	1,623	99	855	78	78.8%	20	20.2%	1	1.0%
Shoplifting Prevention Devices	81	4,327	0	3,965	0	0.0%	0	0.0%	0	0.0%
Shoppers News Publications Shopping Carts & Baskets	3,626	1,885 3,990	26	1,605	19	73.1%	6	23.1%	1	3.8%
Shopping Centers & Malls	7,863	1,325	45		25		16	35.6%	4	
Shopping Service - Personal	10,421	1,165	166	639	116		46		4	2.4%
Shopping Service - Protective, Comparative	65,304	324	75	1,005	49		21		5	6.7%
Shoring	985	2,873	12	2,115	12	100.0%	0	0.0%	0	0.0%
Shoring Contractors	1,543	2,518	4	2,829	4	100.0%	0	0.0%	0	0.0%
Shortening Shot Peening	258	4,862 3,765	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Shoels - Power	17	4,734	0	3,965	0	0.0%	0	0.0%	9	0.0%
Show Cases	239	3,827	12	2,115	4	33.3%	8	66.7%	0	0.0%
Shower Curtains - Wholesale & Manufacturers	48	4,513	0	3,965	0	0.0%	0	0.0%	0	0.0%
Shower Doors & Enclosures	17,715	867 4,431	77	993 3,965	48		25	32.5%	4	5.2% 0.0%
Shower Pan Replacement Shredding Services	1,652	4,431 2,458	0	3,965	0	0.0%	0	0.0%	0	0.0%
Shuffleboards	43	4,547	0	3,965	0	0.0%	0	0.0%	0	0.0%
Shutters	64,049	336	232	507	161	69.4%	62	26.7%	9	3.9%
Shuttle Bus	4,411	1,710	80	972	40	50.0%	38	47.5%	2	2.5%
Siding Cleaning	144	4,084	0	3,965	0	0.0%	0	0.0%	0	0.0%
Siding Contractors	227,984	94 1,697		262 2,049	454	70.1%	145		49	
Siding Materials Sightseeing Tours	4,507 28,554	630	163	645	99	46.2%	62	53.8% 38.0%		1.2%
Signals	126	4,153	105	3,508	0	0.0%	1	100.0%	0	
Signs	86,737	251	496	308	294		184		18	
Signs - Digital	3,075	2,015	28	1,552	4	14.3%	23		1	3.6%
Signs - Equipment & Supplies	6,590	1,438	94	883	94	100.0%	0	0.0%	0	0.0%
Signs - Erectors & Hangers Signs - Exit Signs	633	3,192 4,367	3	2,997 3,965	2	<u>66.7%</u> 0.0%	0	0.0%	1	33.3% 0.0%
Signs - Maintenance & Repair	723	3,098	6		2	33.3%	3	50.0%	0	16.7%
Signs - Neon	1,414		18	1,832	8	44.4%	6	33.3%	4	22.2%
Signs - Photoluminescent	12		1	3,508	0	0.0%	1	100.0%	0	0.0%
Silage Covering	33		0	3,965	0	0.0%	0	0.0%	0	0.0%
Silicones Silico - Wholeselo & Manufacturors	132 204	4,120 3,899	0	3,965 2,686	0	0.0%	0	0.0%	0	0.0%
Silks - Wholesale & Manufacturers Silversmiths & Goldsmiths	525	3,899	2	2,686	2	40.0%	3	0.0%	0	0.0%
Silverware	2,089	2,292	2	3,230	1	50.0%	1	50.0%	0	0.0%
Silverware Clean, Repair & Replate	305	3,663	0	3,965	0	0.0%	0	0.0%	0	0.0%
Singing Telegrams	470	3,395	7	2,485	4	57.1%	2	28.6%	1	14.3%
Sink Manufacturers	188	3,942	2	3,230	0	0.0%	2	100.0%	0	0.0%
Sirens & Horns Sitting Services	108 35,090	4,223 549	91	3,965 897	0	0.0%	0	0.0%	0	0.0%
Sitting Services Skate Sharpening	35,090	4,627	91	3,965	88	96.7%	1	1.1%	2	0.0%
Skateboard Parks & Rinks	690	3,129	5	2,686	3	60.0%	2	40.0%	0	0.0%
Skateboards & Equipment	28,994	622	269	456	149	55.4%	114	42.4%	6	2.2%
Skating Equipment & Supplies	2,461	2,177	18	1,832	6	33.3%	12	66.7%	0	0.0%
Skating Instruction	162	4,024	0	3,965	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Skating Rinks	4,200	1,765	31	1,493	23	74.2%	8	25.8%	0	
Skating Rinks - Installation, Equipment & Supplies Ski Centers & Resorts	118 1,058	4,185 2,817	26	3,965 1,605	22	0.0%	0	0.0%	0	
Ski Equipment - Repair	287	3,706	20	3,230	1	50.0%	4	50.0%	0	
Ski Equipment - Retail	6,512	1,448	49	1,230	24		22	44.9%	3	6.1%
Ski Equipment - Wholesale & Manufacturers	69	4,376	0	3,965	0	0.0%	0	0.0%	0	0.0%
Ski Equipment Rental	559	3,274	1	3,508	1	100.0%	0	0.0%	0	
Ski Instruction	236	3,838	1	3,508 3,965	1	100.0%	0	0.0%	0	0.0%
Ski Lift Equipment	4	4,914 3,816	0	3,965	0	0.0%	0	0.0%	0	
Ski Tours Skin Care	124,630	3,816	1,213	2,997	907	66.7% 74.8%	251	33.3% 20.7%	55	0.0%
Skip Tracing	2,119	2,282	1,213	2,387	307	0.0%	2,51	100.0%	0	
Sky Diving	3,149	1,991	60	1,115	20		9	15.0%	31	51.7%
Skylights	9,555	1,222	13	2,049	10		2	15.4%	1	
Skylights - Distributors	247	3,801	1	3,508	1	100.0%	0	0.0%	0	0.0%
Slate	599	3,224	2	3,230	2	100.0%	0		0	
Sleep Disorders - Sleep Apnea	984	2,874	0		0	0.070	0	0.0%	0	
Slicing Machines Slides & Film Strips	369	4,987 3,565	0	3,965 2,829		0.0%	0	0.0%	0	0.0%
Slines & Film Strips	105	4,235	4	3,965	2	0.0%	2	0.0%	0	
Slip Covers	3,630	1,884	66	1,067	42	63.6%	22	33.3%	2	3.0%
Slippers - Wholesale & Manufacturers	107	4,227	0	3,965	0	0.0%	0	0.0%	0	
Small Engine Repair	15,258	928 3,258	92	892	64		25	27.2%	3	3.3%
Smart Phone Software Support	577	3,258	3	2,997	3	100.0%	0	0.0%	0	
Smelters & Refiners - Base Metals	521	3,326	0	3,965	0	0.0%	0	0.0%	0	
Smelters & Refiners - Precious Metals	11,172	1,120	29	1,531	18	62.1%	9	31.0%	2	6.9% 0.0%
Smelters & Refiners Equipment & Supplies Smoke Abatement Equipment	589 281	3,242 3,718	18	3,965	2	0.0%	10	55.6%	6	
Smoke Abdement Equipment	493	3,363	3	2,997	2	66.7%	10	33.3%	9	
Smoke Odor Counteracting Service	112	4,202	1	3,508	0	0.0%	1	100.0%	0	
Smoke Stacks	21	4,693	0	3,965	0	0.0%	0	0.0%	0	0.0%
Smokers Information & Treatment	3,393	1,933	16		4	25.0%	11	68.8%	1	6.3%
Snow Making Machines	18	4,720	0	3,965	0	0.0%	0	0.0%	0	
Snow Melting Systems	233	3,845	19	3,965 1,795	0	0.0%	0	0.0%	0	
Snow Removal Equipment Snow Removal Service	12,827	2,930	103	844	31	47.4%	64			7.8%
Snow Removal Service - Commercial	413	3,486	105	3,508		100.0%	04	0.0%	0	0.0%
Snowmobiles	4,873	1,650	55	1,162	45	81.8%	9	16.4%	1	
Soap Dispensers	282	3,716	0	3,965	0	0.0%	0	0.0%	0	
Soaps & Detergents	4,632	1,683	59	1,121	34		16	27.1%	9	
Soccer Clubs	2,024	2,327	34	1,438	16		17		1	2.9%
Social Media	8,740	1,265	80	972	61 903	76.3%	19	23.8%	0	0.0%
Social Networking Social Security Services	14,526 7,723	965 1,333	948 12	194 2,115	903	95.3% 75.0%	3/	3.9% 16.7%	8	0.8%
Social Service Organizations	15,368	923	30	1,357	31	79.5%	6	15.4%	2	5.1%
Social Workers	3,811	1.839	19	1,795	9	47.4%	9	47.4%	1	5.3%
Sod & Sodding Service	18,220	847	67		47		19	28.4%	1	1.5%
Sod Cutting Machines	8	4,847	0	3,965	0	0.070	0	0.0%	0	
Soda Fountain Equipment	44	4,539	1	3,508 3,508	0	0.0%	1	100.0%	0	0.0%
Soda Fountain Equipment - Repairing		#N/A	1	3,508	1	100.0%	0	0.0%	0	
Soda Fountain Shops Soda Fountain Supplies	399 351	3,508 3,594	1	3,508 2,829	0	0.0%	1	<u>100.0%</u> 0.0%	0	0.070
Sold Foundain Supplies	982	2,879	4	2,829	4	33.3%	0		0	
Soil Conservation Service	419	3,479	0	3,965	0	0.0%	0	0.0%	0	0.0%
Soil Solidification	108	4,223	0	3,965	0	0.0%	0	0.0%	0	
Soil Testing	912	2,945	1	3,508	1	100.0%	0	0.0%	0	0.0%
Solar Energy Equipment & Systems Dealers	98,689	220	259	468	202	78.0%	56		1	0.4%
Solar Energy Equipment & Systems Manufacturing & Distribution	26,189	672	119	786	80		38		1	0.8%
Solar Energy Equipment & Systems Supplies & Parts	6,076 25,471	1,499	97	2,485	3 59	42.9%	37	42.9%	1	14.3%
Solar Energy Products - Retail Solar Energy Products Service & Repair	25,4/1 23,280	688 721	97	866	59		3/		1	
Solar Energy Research & Development	5,633	1,550	13	2,049	42	92.3%	12	7.7%	0	0.0%
Solar Energy System Design & Installation	60,745	354	85	934	69		16		0	
Solar Panel Cleaning	259	3,764	0	3,965	0	0.0%	0	0.0%	0	
Solder	12	4,788	0	3,965	0	0.0%	0	0.0%	0	
Soldering Equipment	67	4,388	0	5,505	0	010 /0	0	0.0%	0	
Soliciting Organizations	10,769	1,139	79	979	68	86.1%	9	11.4%	2	2.5%
Solvents Solvents - Reclaiming	257	3,767 4,847	0	3,965	0	0.0%	0	0.0%	0	
Solvents - Reclaiming Sorting Equipment	332	4,847 3,623	0	3,965	0	0.0%	0	0.0%	0	
Sound Control Structures & Equipment	425	3,623	<u>ل</u>	2,997	1	33.3%	2	66.7%	0	
Sound Effect Records	17	4,734	0	3,965	0	0.0%	0	0.0%	0	
Sound Level Testing - Industrial	37	4,581	0	3,965	0	0.0%	0	0.0%	0	0.0%
Sound Systems & Equipment	37,693	518	302	424	234	77.5%	57	18.9%	11	3.6%
Soundproofing	7	4,862	0	3,965	0	0.0%	0	0.0%	0	
Souvenir Milk Caps	129	4,138	1	3,508	1	100.0%	0	0.0%	0	
Souvenirs - Retail	3,160	1,990	23	1,677	13	56.5%	10	43.5%	0	010 70
Souvenirs - Wholesale & Manufacturers	535	3,304	3	2,997	0	0.0%	3	100.0%	0	0.0%

Span Apol         Span Apol <t< th=""><th>Industry Classification</th><th>Inquiries</th><th>Rank by Inquiries</th><th>Complaints</th><th>Rank by Complaints</th><th>Cmpls Settled</th><th>%</th><th>Cmpls Not Settled</th><th>%</th><th>Cmpls Unable to Pursue</th><th>%</th></t<>	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Solid All Dis Sect.	Soy Bean Products		3,699	0				0			
Date At the function accord and a sector of				0				0			
Jack A. M. J. Source Algoriz         J. Source Algorization         J. Source Algorization <thj. algorization<="" source="" th="">         J. Source Algorization&lt;</thj.>								102		24	
base horse house house how								55		3	
Speech Allocade Sharping         1.68         1.46         1.71         1         0.05         0.05         0.05           Speech Allocade Sharping         0.48         1.66         0.15         0.05         0.05         0.05           Speech Allocade         0.15         0	Spas & Hot Tubs - Supplies & Parts	7,988	1,315		904		47.8%		48.9%	3	3.3%
Speech Allocade Sharping         1.68         1.46         1.71         1         0.05         0.05         0.05           Speech Allocade Sharping         0.48         1.66         0.15         0.05         0.05         0.05           Speech Allocade         0.15         0		1,576	2,498	3	2,997	3		0		0	0.0%
Same A finance         110	Speakers - Wholesale & Manufacturers	652	3,165	6	2,589			3		1	16.7%
jerd blach         10         4.20         1.400         0         0.00         1.000         0.00           gen blach         4.00         1.500         6         520         4         630         0         0.00         0.00         0         0.00         0         0.00         0         0.00         0         0         0.00         0         0         0.00         0 <td< td=""><td>Speech Aid Davices</td><td></td><td></td><td>22</td><td></td><td></td><td></td><td>9</td><td></td><td></td><td></td></td<>	Speech Aid Davices			22				9			
Sinceres manual         1.11         2.50         7.49         3         6.50         3.150         0         0.00           Sinceres manual         4.30         1.31         0         3.150         0         0.00         0         0.00         0         0.00         0         0.00         0         0.00         0         0.00         0         0         0.00         0         0         0.00         0         0         0         0.00         0         0         0.00         0         0         0.00         0				1				1		, ,	
Solver         1.00         1.00         20         2.0         1.18         4         9.00         0.0         0.0           Solver         1.0         0.00 <td>Speedometers</td> <td></td> <td></td> <td>3</td> <td></td> <td>2</td> <td>66.7%</td> <td>1</td> <td></td> <td>0</td> <td></td>	Speedometers			3		2	66.7%	1		0	
Sali Contongeneri A Yeorgy				6				2			
Sal Corr	Spices			80		33		47		0	
Southysh				0		0		0		0	
Sourdam         1.145         1.046         7         1.15         1.05         7         1.05         7         1.05         1.0		90	4,390	0		9		0		•	
Space         110         4.200         1         1.200         3.200         0.200		3,145		23		-		7		1	
South Substram         1.10         2.24         1.2         1.10         1.2         1.10         1.2         1.10	Spools		4,200	1	3,508	0	0.0%	0	0.0%	1	100.0%
Sports Account         142         158         120         185         88         17.5         201         22.5         38         33         34           Sports Account         158         153         151				8		5		3		0	
Social Unideals Anonechang         5.653         1.465         1.65         0.72         6.85         0.745         4.46         1.40         -1         0.755           Social So	Sporting Goods - Repair						77.3%	5			
Sports Absorbed1/731/731/741/831/741/851/8										38	
Gords Bar         6.269         6.27         6.27         6.27         6.20         6.00         4.177         7.20         2.25           Stort Name         1.01         0.01				140	613					1 8	
Santa Second S		8,596	1,274		927						
Sports Provents A Manager         10.10         1.18         36         1.12         40         6.05         10         2.05	Sports Hospitality		3,060	2	3,230	1		1		0	
Sunctanes:         Internation         ISS         Internation         Internation <thinternation< th=""> <thinternation< th=""></thinternation<></thinternation<>	Sports Memorabilia	1,436	2,582		1,067					2	
Sportser, Mundesk & Munderdures         3,253         1,468         27         1,770         18         6,7%         9         3,335         0         0,00           Sports Ms Man         12,113         0         3,555         0         0,00         0,00         0,00         0,00         0         0,00         0         0,00         0         0,00         0         0,00         0         0         0,00         0<				58						2	
Siny 0. Solids         517         3.33         0         3.66         0         0.65         0         0.66         0.65           Siny 0. Solids         0.05         0         0.05         0         0.65         0         0.65           Synty 0. Solids         0.05         0         0.05         0         0.65         0         0.65           Synty 1. Solids         0.05         0         0.65         0         0.65         0         0.65           Synty 1. Solids         0.05         0         0.65		53,631	1 0/5		1 579			206	35.2%		3.2%
Starving Sturmert         886         2.978         1         3.689         0         0.0%         1         100.0%         0         0.0%           Starving Sturmert         2.012         2.246         2         2.462         2         7.14%         2         0.0%         0         0.0%				0				9			
Speying fuguenet. Renting         2,216         2,248         S         71,4%         2         88,6%         0         0,0%           Speying Automotes         1105         2253         5         2,000         7,7%         1         115%         1         115%           Speying Automotes         2,444         2,19         10         2,200         7         70,0%         0         0,0%				1		0		1		0	
Spring - Col, Fiel - Detributes & Manufacturing         98         2.401         3.508         0         0.0%         0         0.0%         1         10.0%           Spring - Subtrom Service         2.401         2.151         10         2.201         2.00%         2         0.0%         0         0.0%	Spraying Equipment - Renting	2,215	2,246	7	2,485	5		2		0	
Sprinkler Supervisory Service         2,046         2,238         7         7,056         2         20,056         1         10,055           Sprinkler Aktions         12,615         1,641         15         1646         6         40,056         9         6,605         0         0,055         0         0				9		7		1			
Somelse - Automatic - Fire         12,63         1,041         15         1,968         6         40.0%         9         60.0%         0         0.0%           South Data Apparla         33         4,597         0         3,865         0         0.0% <td></td> <td></td> <td></td> <td>1</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>1</td> <td></td>				1		0		0		1	
Snare Appared         12         4.52         0         3.965         0         0.0%         0         0.0				10		6		2		1	
Stauking         141         4,780         0         3,965         0         0,0% </td <td></td> <td></td> <td>4,597</td> <td>0</td> <td>3,965</td> <td></td> <td></td> <td>0</td> <td></td> <td></td> <td></td>			4,597	0	3,965			0			
Stables         10,187         1,19         19         1,205         15         78,96         4         21,18         00         0.0%           Stadiums, Annas A. Nicki Fado         3,03         1,82         48         1,241         34         70,265         3         27,18         1         2,155           Stadiums, Annas A. Nicki F. Mark         1,03         1,03         1,020         1         1,024         12         70,055         4         2,355         1         2,355           Stadiums, Annas A. Nicki F. Mark         1,33         2,000         0         0,056	Squash Courts - Private		4,768	0	3,965	0	0.0%	0		0	0.0%
Stadiums, Arenas & Athleic Pields         3,643         1,822         488         1,241         36         7,085         1,3         22,195         1,1         2,155           Stafing - Technical         6,156         1,396         1         2,175         7         6,165         3         27,38         1         5,185           Stafing - Technical         1,13         2,006         1         0,055         0         0,055	Stabilizers			0				0			
Staffing - Technical       7,003       1,399       1,7       1,874       12       70.68       4       23.5%       1       5.9%         Stafi Bulders       6,155       1,300       1       2,175       7       6.36%       3       27.3%       1       9.1%         Star Bulders       4.93       3.410       1       3.050       1       100.0%       0       0.0%       0								4			
Star Eulers       6,156       1,306       11       2,175       7       63.6%       3       27.3%       1       9,15         Star Ires       3,33       2,000       9       2,300       9       10.0%       0       0.0%       0 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>13</td> <td></td> <td>-</td> <td></td>								13		-	
Shir Hrad         3.133         2.000         9         2.000         9         100.0%         0         0.0%         0         0.0%           Stales         3.444         1         3.558         1         100.0%         0         0.0%						7		3		1	
Slair Treads         448         3,444         1         3,588         1         100.0%         0         0.0%         0	Stair Lifts			9		9		0		0	
Stame Machines         107         4,227         1         3,568         1         100.0%         0         0.0%         0 <t< td=""><td>Stair Treads</td><td>458</td><td>3,414</td><td>1</td><td>3,508</td><td>1</td><td>100.0%</td><td>0</td><td></td><td></td><td>0.0%</td></t<>	Stair Treads	458	3,414	1	3,508	1	100.0%	0			0.0%
Stamp Ads         S59         4,431         1         3,508         0         0.0%         1         100.0%         0         0.0%           Stamps - Collecting Supples         6,161         1,489         28         1,552         20         71,4%         4         14,3%         4         14,3%           Stamps - Collectors         6,161         1,489         28         1,552         20         71,4%         4         14,3%         4         14,3%           Stantes - Engine         208         3,695         0         0.0%         0         0.0%         0         0.0%           Stantes - Engine         208         3,695         0         0.0%         0         0.0%         0         0.0%           State - Controls         21         4,597         0         3,655         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0% <td< td=""><td></td><td></td><td>3,942</td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td><td>°</td><td></td></td<>			3,942	0		0		0		°	
Stames - Collectors       6.6.1       1.4.89       2.8       1.5.52       2.0       71.4%       4       14.3%       4       14.3%         Staples, Staple				1	3,508	1		0		, ,	
Stames - Collectors       6.6.1       1.4.89       2.8       1.5.52       2.0       71.4%       4       14.3%       4       14.3%         Staples, Staple			4,431	0	3,506	0		1			0.0%
Staples & Tackers       40       4,5c2       1       3,508       0       0.0%       1       10.0.%       0       0.0%         Staters - Engine       206       3,895       0       3,505       0       0.0% <t< td=""><td></td><td></td><td></td><td>28</td><td>1,552</td><td>20</td><td></td><td>4</td><td></td><td>4</td><td></td></t<>				28	1,552	20		4		4	
State Faire       187       3.952       1       3.508       1       100.0%       0       0.0%	Staples, Staplers & Tackers			1		0		1	100.0%	0	
Static Controls       22       4,597       0       3,965       0       0.0%       0       0.0%       0       0.0%         Stationer - Wholesale Manufacturers       1,159       2,754       6       2,599       3       50.0%       3       50.0%       0       0.0%       0       0.0%         Statistical Service       817       3,009       3.965       0       0.0%       0       0.0%       0       0.0%         Statistical Service       752       3,063       0       3.965       0       0.0%       0       0.0%       0       0.0%         Steam Bath Equipment Supples       2,558       2,143       14       2,009       9       64.3%       5       5.57.%       0       0.0%         Steam Cleaning - Automotive       426       3,465       0       3.965       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%	Starters - Engine			0		0		0	0.070		
Stationers - Retail       2,959       2,041       15       1,968       11       7,3%       3       20,0%       1       6,7%         Stationers - Nubesiae & Mandaturers       1,159       2,754       6       2,589       3       50,0%       3       50,0%       0       0,0%       0				1		1		0			
Statistical Service       1,159       2,754       6       2,599       3       50.0%       3       50.0%       0       0.0%       0				15	3,965						
Statistical Service       817       3,009       3       2,997       3       100,0%       0       0,0%       0       0.0%         Statuary       752       3,063       0       2,955       0       0,0%       0 </td <td></td> <td></td> <td></td> <td>6</td> <td></td> <td>3</td> <td></td> <td>3</td> <td></td> <td>-</td> <td></td>				6		3		3		-	
Statuary       752       3,063       0       3,965       0       0.0%       0       0.0%       0       0.0%         Steam Bath Equipment & Supplies       2,568       2,143       14       2,009       9       64,3%       5       35,7%       0       0.0%         Steam Cleaning - Automotive       426       3,465       0       3,965       0       0,0%       0       0,0%       0       0.0%	Statistical Service	817	3,009	3	2,997	3	100.0%	0	0.0%		0.0%
Steam Bath Equipment & Supplies       2,568       2,143       14       2,009       9       64.3%       5       55.7%       0       0       0.0%         Steam Cleaning - Automotive       426       3,465       0       3,965       0       0,0%       0       0.0%       1.32%         Steam Cleaning - Industrial       1,577       2,512       21       1,736       10       47.6%       8       38.1%       3       1.32%         Steam Specialties       1,557       2,512       21       1,736       10       47.6%       8       38.1%       0       0.0%         Steam Specialties       152       4,057       3       2,997       0       0,0%       0       0.0%       0       0.0%         Steam Specialties       506       3,351       3       2,997       3       100.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0 <t< td=""><td>Statuary</td><td>752</td><td>3,063</td><td>0</td><td>3,965</td><td>0</td><td>0.0%</td><td>0</td><td></td><td>0</td><td>0.0%</td></t<>	Statuary	752	3,063	0	3,965	0	0.0%	0		0	0.0%
Steam Cleaning - Industrial       1,279       2,674       31       1,493       8       22,6%       22       71,0%       1       3,28%         Steam Cleaning Equipment       1,557       2,512       21       1,736       10       47,6%       8       38,1%       3       14,3%         Steam Specialities       152       4,057       3       2,997       0       0,0%       3       100,0%       0       0,0%         Steam Traps       41       4,558       0       3,965       0       0.0%       0       0,0%       0		2,568	2,143	14	2,009			5			
Steam Cleaning Equipment       1,557       2,512       21       1,736       10       47.6%       8       38.1%       3       14.3%         Steam Specialties       152       4,057       3       2,997       0       0.0%       3       100.0%       0       0.0%         Steam Taps       41       4,558       0       3,965       0       0.0%       0				0		0		0		0	
Steam Specialties       152       4,057       3       2,997       0       0.0%       3       100,0%       0       0.0%         Steam Taps       41       4,558       0       3,965       0       0.0%       0       0.0%       0       0.0%         Steamship Agencies       506       3,351       3       2,997       3       100,0%       0       0.0%       0       0.0%         Steamship Agencies       471       3,392       2       3,230       2       0.0.0%       0       0.0%       0       0.0%         Steel - Used       111       4,208       0       3,965       0       0.0%       0       0.0%       0       0.0%         Steel Distributors & Warehouses       8,245       1,299       3       2,997       1       33,3%       2       66,7%       0       0.0%       0       0.0%         Steel Frectors       9,717       1,212       4       2,829       3       75.0%       1       25.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%				<u> </u>		10		22		1	
Steam Traps       41       4,558       0       3,965       0       0.0% <td></td> <td></td> <td>4,057</td> <td>3</td> <td>2,997</td> <td>0</td> <td></td> <td>3</td> <td></td> <td>0</td> <td></td>			4,057	3	2,997	0		3		0	
Steamship Companies       471       3,392       2       3,230       2       100.0%       0       0.0%       0       0.0%         Steel - Used       111       4,208       0       3,965       0       0.0%       0       0.0%       0       0.0%         Steel Detailers - Structural       2,412       2,188       3       2,997       1       33,3%       2       66.7%       0       0.0%       1       33,3%         Steel Distributors & Warehouses       8,245       1,299       3       2,997       2       66.7%       0       0.0%       1       33,3%         Steel Fractors       9,717       1,212       4       2,829       3       75.0%       1       4.3%       0       0.0%         Steel Fractors       37,480       523       23       1,677       22       95.7%       1       4.3%       0       0.0%         Steel Processing       1,094       2,791       1       3,508       0       0.0%       0       0.0%         Steel Processing & Fabricating Equipment       678       3,140       0       3,965       0       0.0%       0       0.0%       0       0.0%         Steep le Ack       0	Steam Traps	41	4,558	0	3,965		0.0%	0	0.0%		0.0%
Steel - Used       111       4,208       0       3,965       0       0.0%       0       0.0%       0       0.0%         Steel Detailers - Structural       2,412       2,188       3       2,997       1       33,3%       2       66,7%       0       0.0%       1       33,3%         Steel Distributors & Warehouses       8,245       1,299       3       2,997       2       66,7%       0       0.0%       1       33,3%         Steel Fettors       9,717       1,212       4       2,829       3       75.0%       1       25.0%       0       0.0%         Steel Fabricators       37,480       523       23       1,677       22       95,7%       1       4,3%       0       0.0%         Steel Frabricators       37,480       523       23       1,677       22       95,7%       1       4,3%       0       0.0%         Steel Processing       1,094       2,791       1       3,508       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0	Steamship Agencies			3		3		0		0	
Steel Detailers - Structural       2,412       2,188       3       2,997       1       33,3%       2       66,7%       0       0.0%         Steel Distributors & Warehouses       8,245       1,299       3       2,997       2       66,7%       0       0.0%       1       33,3%         Steel Distributors & Warehouses       9,717       1,212       4       2,829       3       75,0%       1       25,0%       0       0.0%         Steel Fabricators       37,480       523       23       1,677       22       95,7%       1       4,3%       0       0.0%         Steel Mills       1,094       2,791       1       3,508       0       0.0%       1       0.0%       0       0.0%         Steel Processing       4,104       1,783       6       2,589       2       33,3%       4       66,7%       0       0.0%         Steel Processing & Fabricating Equipment       678       3,140       0       3,965       0       0.0%       0       0.0%       0       0.0%         Steeple Jacks       224       3,864       0       3,965       0       0.0%       0       0.0%       0       0.0%       0       0.0%				2		2		0		0	
Steel Distributors & Warehouses         8,245         1,299         3         2,997         2         66,7%         0         0.0%         1         33.3%           Steel Frectors         9,717         1,212         4         2,829         3         75.0%         1         25.0%         0         0.				0		1		<u> </u>		•	
Steel Ferctors         9,717         1,212         4         2,89         3         75.0%         1         25.0%         0         0.0%           Steel Forlicators         37,480         523         23         1,677         22         95,7%         1         4,3%         0         0.0%           Steel Mills         1,094         2,791         1         3,508         0         0.0%         1         100.0%         0         0.0%           Steel Processing         4,104         1,783         6         2,589         2         33.3%         4         66.7%         0         0.0%           Steel Processing & Fabricating Equipment         678         3,140         0         3,965         0         0.0%         0         0.0%         0         0.0%           Steeple Jacks         224         3,864         0         3,965         0         0.0%         0         0.0%         0         0.0%			1,299	3		7	66.7%	0		0	
Steel Fabricators         37,480         523         23         1,677         22         95,7%         1         4,3%         0         0.0%           Steel Mills         1,094         2,791         1         3,508         0         0.0%         1         100.0%         0         0.0%           Steel Processing         4,104         1,783         6         2,589         2         33,3%         4         66.7%         0         0.0%           Steel Processing & Fabricating Equipment         678         3,140         0         3,965         0         0.0%         0	Steel Erectors	9,717	1,212	4	2,829	3	75.0%	1		0	0.0%
Steel Processing         4,104         1,783         6         2,589         2         33.3%         4         66.7%         0         0.0%           Steel Processing & Fabricating Equipment         678         3,140         3,965         0         0.0%	Steel Fabricators	37,480	523	23	1,677	22	95.7%	1	4.3%	0	0.0%
Steel Processing & Fabricating Equipment         678         3,140         0         3,965         0         0,0%         0         0         0,0%         0         0         0,0%	Steel Mills			1		0		1			
Steeple Jacks         224         3,864         0         3,965         0         0.0%         0         0				6				4			
Steeples & Spires         1         4,987         0         3,965         0         0.0%         0         0.0%         0         0.0%				0				0			
	Steeples & Spires	224		0		0		0		, ,	
	Steering Systems & Equipment	367	3,566	6	2,589	1	16.7%	5	83.3%		

Sach Andreak         4.00         4.00         1.00         4.00	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Samagahar, hañ         360         3.200	Stem cell nutrition	1	4,987	0		0		0			
Scorente Mather & Andrew         115         1200         1         1000         1         0000         1000         00000         00000         00000         00000         00000         00000         000000         000000         000000         0000000         0000000         00000000         000000000000         000000000000000000000000000000000000				1		1		0			
Schellin Argent         J. 10				1		1		0			
Scadebin Constant         110         410         6         150         6         6         160         6         6         6         7         6         7 <td>Sterilizing Apparatus</td> <td></td> <td></td> <td>1</td> <td></td> <td>Ō</td> <td></td> <td>1</td> <td></td> <td>0</td> <td></td>	Sterilizing Apparatus			1		Ō		1		0	
Sale A band mono- series         Sale A	Sterilizing Service		4,046	0	3,965	0		0		0	
Start Loo         1450				0	3,965	0		0		0	0.0%
Sale Lothoga         Abi         144         Abi         154         Abi         Abi <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>15</td><td></td><td></td><td>3.2%</td></t<>								15			3.2%
John Changen         J.N.         J.V.				1		1				2	
cont Nomi         111         4.00         0         4.00         0         4.00         4	Stock Exchanges			5		4		1		0	
Souri - Landi         Jacob	Stock Quotation Boards & Systems			11		3		8			
Stort - Londol         1600         2 800         6         9 800		111	4,208	0		0		0			
Sine Assard				6		2		4		0	
Since Later         1 <th< td=""><td>Stone - Natural</td><td></td><td></td><td>72</td><td></td><td>34</td><td></td><td>37</td><td></td><td>1</td><td></td></th<>	Stone - Natural			72		34		37		1	
Same Series         14.147         986         78         97         46         6.0.26         26         26.0         1.10         1.10           Same Series         133         25.14         1.15         25.14         1.15         20.05         1.16         1.16         20.05         1.16         1.16         20.05         1.16         1.16         20.05         1.16         1.16         20.05         1.16         1.16         20.05         1.16         20.05         1.16         20.05         1.16         1.16         20.05         1.16         1.1	Stone Cutters	1,968	2,343	8	2,387	3	37.5%	5	62.5%	0	0.0%
Sole         108         4.19         6.10         108         4.00         108	Stone Setting		1,453		1,438			8		1	2.9%
Storger Felz         1.52         1.52         1.52         1.64         1.6         0.05           Storger Light Abs of Acomergia         0.05         1.55         0.0         1.65         0.0         0.05           Storge Light Abs of Acomergia         0.05         1.55         0.0         1.65         0.0         0.05				79		48		30		1	1.3%
Storge Luids 5.04				17		15		0		0	
Singer Unix         7000         700 <t< td=""><td></td><td>640</td><td>3.184</td><td></td><td></td><td></td><td></td><td>1</td><td></td><td>· · · · · · · · · · · · · · · · · · ·</td><td></td></t<>		640	3.184					1		· · · · · · · · · · · · · · · · · · ·	
Songe Units - Arctaine         166         1,13         26         1,65         19         7,15         6         7,15         1         1,66         1,13         26         1,65	Storage Units - Household & Commercial	73,904	295	1,003	190	760	75.8%	229			1.4%
Store Finds         11         4.660         0         2.85         0         0.05 <th< td=""><td>Storage Units - Portable</td><td>685</td><td>3,133</td><td>26</td><td>1,605</td><td>19</td><td>73.1%</td><td>6</td><td>23.1%</td><td>1</td><td>3.8%</td></th<>	Storage Units - Portable	685	3,133	26	1,605	19	73.1%	6	23.1%	1	3.8%
Store Froms         2,002         9         2,200         6         6,678         2         2,228          1         1.118           Store Store Store         16,69         28         1,252         23         1,148         6         0         0.05           Store Work 0,60         1,468         9         2,302         3         3,328         5         5,358          1         1,118           Store Work 0,60         1,269         7,260         1,26	Store Fixtures			7		5		2		0	
Sum Stern         16,490         88         88         1,52         20         1,24         9         2,25         0         0,05           Storm Micros A Data         12,400         7,78         12         16,05 <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>				0		0		0		0	
Starn Michae & Loos         17.441         173         3         1.28         34         6.573         1.22         2.578		2,082		28		20		2		1	
Stam Worke & Boer. Regar         6.02         1.607         9         2.000         3         3.3%         5         5.5.64         1.1         1.1           Strate Work Work Cold         2.260         1.20         2.300         4.4.64         0         1.200         4         1.200         4         1.200         4         1.200         4         1.200         4         1.200         4         1.200         4         1.200         4         1.200         4         1.200         1.200         4         1.200         1.200         4         1.200								12		5	
Sheet. Wood, Cal.         22.66         726         726         756         61         64.85         40         32.05         44         32.55           Street. Channel Monitories         10         24.04         2         3.23         1         50.05	Storm Windows & Doors - Repair	4,602	1,687	9	2,300	3	33.3%	5	55.6%	1	11.1%
Stragging Str	Stoves - Wood, Coal	22,690		125		81		40			
Street Censing Jumont         6         0.0%         0         0.0%		1		0		0		0		0	
Street Charling fugurent         60         4.426         1         3.568         1         100.0%         0         0.0%         0	Strapping & Strapping Equipment			2		1		1			
Street Lupting Standards & Excupanent         139         0.09         0         3585         0         0.0% <t< td=""><td></td><td></td><td></td><td>1</td><td></td><td>1</td><td></td><td>0</td><td></td><td></td><td></td></t<>				1		1		0			
Strapers - Mechanical         1         4,639         0         3,963         0         0.0%         0	Street Lighting Standards & Equipment			0		0		0			
Structure Integring         3         4.933         0         3.965         0         0.0%         0         <	Stress Relief Equipment & Supplies - Industrial			0	3,965	0		0			
Structural Integration         765         3.048         0         3.065         0         0.0%         0		26		0		0		0			
Structure Support - Underground         18         4.720         0         3.965         0         0.0%         0 </td <td></td> <td>3</td> <td></td> <td>0</td> <td>3,965</td> <td>0</td> <td></td> <td>0</td> <td></td> <td></td> <td></td>		3		0	3,965	0		0			
Stace & Exterior Casting Contractors         33,56         43         59,7%         56         69%           Stace Manufactures & Datributors         33         3.66         0         3.965         0         0.9%				0	3,965	0	0.0%	0			0.0%
Student Rechange Programs         7,428         7,428         1,328         33         1,455         22         66,7%         10         30,3%          3,30%           Studio Retail         337         1,320         44         1,210         30         61,2%         19         38,6%         0         0,0%           Studio Retail         5374         1,230         42         12,3%         13,3%         33,3%         14,3%         12,3%         13,3%         13,3%         13,3%         13,3%         13,3%         13,3%         14	Stucco & Exterior Coating Contractors		606	72	1,027	24		43		5	6.9%
Stude Rhousing         1.832         4.91         1.230         30         61.2%         19         38.8%         0         0.0%           Studio Rhoula         5.73         3.260         8         2.387         1         12.5%         7         7.5%         0         0.0%           Stum Bemoval & Grinding         5.381         1.57         2.485         3         4.29%         4         5.7.5%         0         0.0%           Stum Bemoval & Grinding         5.381         1.57         7         67.5%         0         0.0% <td>Stucco Manufacturers &amp; Distributors</td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td>010.10</td> <td>0</td> <td></td> <td>0</td> <td></td>	Stucco Manufacturers & Distributors			0		0	010.10	0		0	
Studie Retai         573         3,260         8         2,387         1         1.2.5%         7         87.5%         0         0.0%           Stume finding         4477         3,381         7         2,485         3         42.9%         4         57.1%         0         0.0%           Stume Renzoal & Grinding         5,394         1,574         17         1,874         6         35.3%         9         52.9%         2         11.8%           Stude Roders & Molestalers         8.0         4,303         0         3,365         0         0.0%         0         0.0%         0         0.0%           Stude Roders & Molestalers         2.06         3,365         0         0.0%         0<								10		1	
Stump Grunding         477         3,381         7         2,485         3         42,9%         4         57,1%         0         0.0%           Stump Removal & Grinding         5,394         1,574         17         1,874         6         35,395         9         52,9%         0         0.0%			1,832	49		30		19			
Stume Renoval & Grinding         5.394         1.574         1.74         1.874         6         35.3%         9         52.9%         22.9%         2         11.88           Sugar Rokers & Mohasales         7         4.62         0         3.965         0         0.0% <t< td=""><td></td><td></td><td></td><td>7</td><td></td><td>3</td><td></td><td>4</td><td></td><td></td><td></td></t<>				7		3		4			
Sugar Refiners         84         4,303         0         3,965         0         0,0%         0         0	Stump Removal & Grinding	5,394		17		6	35.3%	9		2	
Sults - Custom Made       2,064       15       1,968       5       33.3%       9       60.0%       1       6.7%         Sump Punp Contractors       1,13       2,767       25       1,626       16       64,0%       9       30.3%       0       0.0%         Sundasses       27.922       657       311       413       157       74.3%       7       9.5%       12       16.2%         Sundonses       17,487       873       74       1,013       55       74.3%       7       9.5%       12       16.2%         Surfoar Ostarons       0.3,487       73       74       1,013       55       74.3%       7       9.5%       12       16.3%         Surfoar Ostarons       4,382       1,720       16       1,909       6       37.5%       9       56.3%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%		7		0		0		0			
Sump Dup Contractors         704         31.22         3         2.997         1         33.3%         1         33.3%         1         33.3%           Sundres Stores         1.138         2.767         25         1.626         16         64.0%         9         30.0%         0         0.0%           Sundres Stores         27.922         637         31.1         413         197         63.3%         108         34.4%         6         1.9%           Sundres Stores         2.223         2.243         7         2.485         5         71.4%         1         14.3%         1         14.3%           Surface Places         52         4.490         0         3.965         0         0.0%         0         0.0%         0         0.0%           Surface Places         527         1.971         2.0         1.766         13         65.0%         7         35.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0% <td< td=""><td></td><td></td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td></td<>				0		0		0		0	
Sundrass         1,138         2,767         25         1,626         16         64,0%         9         36,0%         0         0.0%           Sundrasse         27,922         637         311         413         197         63,3%         108         34,7%         6         1.9%           Sundrasse         2,223         2,243         7         1,013         55         74,3%         1         14,3%         1         14,3%         1         14,3%         1         14,3%         1         14,3%         1         14,3%         1         14,3%         1         14,3%         1         14,3%         1         16,3%         1         16,3%         1         16,3%         1         16,3%         1         16,3%         1         16,3%         1         16,3%         1         16,3%         1         16,3%         1         16,3%         1         16,3%         1         16,3%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0         0,0%         0				15		5		9		1	
Sundasses         27.922         637         311         413         197         63.3%         108         34.7%         6         1.9%           Suponom & Solarium Design & Construction         2,223         2,243         7         2,485         5         71.4%         1         14.3%         1         14.3%           Suptor Groups         2,223         2,243         7         2,485         5         71.4%         1         14.3%         1         14.3%           Surface Plates         52         4,490         0         3,655         0         0.0%				25		16		9		Ō	
Support Groups       2,223       2,243       7       2,485       5       71,4%       1       14,3%       1       14,3%         Surface Pates       52       2,4490       0       3,965       0       0.0%	Sunglasses	27,922	637	311	413	197	63.3%	108	34.7%	6	1.9%
Surface Plates         52         4.490         0         3.965         0         0.0%         0         0.0%         0         0.0%           Surfbaards         4.382         1.720         16         1.909         6         37.5%         9         56.3%         1         6.3%           Surfbaards         4.62         3.409         0         3.965         0         0.0%	Sunroom & Solarium Design & Construction			74	1,013			7			
Surbards       4.382       1,720       16       1.909       6       37.5%       9       56.3%       1       6.3%         Surgical Appliances & Supplies       3,277       1,971       20       1,766       13       65.0%       7       35.0%       0       0.0				7		5		1			
Surficial Instruction       462       3.409       0       3.955       0       0.0%       0       0.0%       0       0.0%         Surgical Appliances & Supplies       3.277       1.971       20       1.766       13       65.0%       7       35.0%       0       0.0%         Surgical Instruments       1.525       2.530       3       2.997       2       66.7%       1       33.3%       0       0.0%         Surgical Instruments       1.525       2.530       3       2.997       2       66.7%       1       33.3%       0       0.0%         Surgical Surgical Instruments       1.525       2.530       3       2.997       2       66.7%       1       33.3%       0       0.0%         Surgical Surgical Instruments       2.054       2.317       1       3.508       1       100.0%       0       0.0%       0       0.0%         Surverial Instruments       5.088       1.626       71       1.033       58       81.7%       13       18.3%       0       0.0%         Surveryors - Cargo       713       3.108       2.997       2       66.7%       1       33.3%       0       0.0%         Surveryors - Cargo <td></td> <td></td> <td></td> <td>16</td> <td></td> <td>0</td> <td></td> <td><u> </u></td> <td></td> <td></td> <td></td>				16		0		<u> </u>			
Surgical Appliances & Supplies       3,277       1,971       20       1,766       13       55.0%       7       35.0%       0       0.0%         Surgical Cherks       8,542       1,279       35       1.426       29       82.0%       6       1.71%       0       0.0%         Surgical Instruments       1,525       2,530       3       2.997       2       66.7%       1       33.3%       0       0.0%         Surgical Scrutce       45,603       449       129       747       76       58.9%       50       38.8%       3       2.0%         Surveying Instruments       2,054       2,317       1       3,508       1       100.0%       0       0.0%       0       0.0%         Surveying Instruments       713       3,108       3       2,997       2       66.7%       1       33.3%       0       0.0%         Surveyors - Aerial       194       3,930       0       3,965       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0.	Surfing Instruction		3,409	0		0		0		0	
Surgial Centers       8,542       1,279       35       1,426       29       82.9%       6       17.1%       0       0.0%         Surgial Instruments       1,525       2,501       3.2997       2       66.7%       1       33.3%       0       0.0%         Surplus & Salvage Merchandise       45,603       449       129       747       76       58.9%       50       38.8%       3       2.3%         Surveglance Equipment, Sales & Service       2,054       2,317       1       3,508       1       100.0%       0       0.0%       0       0.0%         Surveyling Instruments       5,088       1,626       71       1,033       58       81.7%       13       33.3%       0       0.0%         Surveyors - Aerial       713       3,108       3       2,997       2       66.7%       1       33.3%       0       0.0%         Surveyors - Aerial       194       3,930       0       3,965       0       0.0%       0       0.0%       0       0.0%         Surveyors - Cargo       72       4,361       0       3,965       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0	Surgical Appliances & Supplies	3,277	1,971	20	1,766		65.0%	7	35.0%		0.0%
Surplus & Salvage Merchandise       45,603       449       129       747       76       58.9%       50       38.8%       3       2.3%         Surrogacy       2,054       2,317       1       3,508       1       100.0%       0       0,0%       0       0.0%         Surveilance Equipment, Sales & Service       5,088       1,626       713       1,033       58       81.7%       13       18.3%       0       0.0%         Surveying Instruments       713       3,108       3       2,997       2       66.7%       1       33.3%       0       0.0%         Surveyors - Aerial       194       3,930       0       3,965       0       0.0%       0       0.0%       0       0.0%         Surveyors - Cargo       72       4,361       0       3,965       0       0.0%       0       0.0%       0       0.0%         Surveyors - Cargo       72       4,361       0       3,965       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0       0.0%       0 <td>Surgical Centers</td> <td></td> <td>1,279</td> <td>35</td> <td></td> <td>29</td> <td></td> <td>6</td> <td></td> <td>0</td> <td></td>	Surgical Centers		1,279	35		29		6		0	
Surrigacy         2,054         2,317         1         3,508         1         100.0%         0         0.0%         0         0.0%           Surveying fairuments         5,088         1,626         71         1.033         58         81.7%         13         18.3%         0         0.0%           Surveying Instruments         713         3,108         3         2,997         2         66.7%         1         33.3%         0         0.0%           Surveyors - Aerla         194         3,930         3,965         0         0.0%         0				3		2		1		0	
Surveillance Equipment, Sales & Service       5,088       1,626       71       1,033       58       81.7%       13       18.3%       0       0.0%         Surveving Instruments       713       3,108       3       2,997       2       66.7%       1       33.3%       0       0.0%         Surveving Instruments       194       3,930       0       3,965       0       0.0%       0       <				129						د ۱	
Surveying Instruments         713         3,108         3         2.997         2         66.7%         1         33.3%         0         0.0%           Surveyors - Aerial         194         3,930         0         3,965         0         0.0%				71				0			
Surveyors - Cargo         72         4,361         0         3.965         0         0.0%         0 <t< td=""><td>Surveying Instruments</td><td>713</td><td>3,108</td><td>3</td><td>2,997</td><td>2</td><td>66.7%</td><td>1</td><td>33.3%</td><td>0</td><td>0.0%</td></t<>	Surveying Instruments	713	3,108	3	2,997	2	66.7%	1	33.3%	0	0.0%
Surveyors - Land         56,851         380         72         1,027         47         55,3%         23         31,9%         2         2,8%           Survey Products & Supplies         4,523         1,694         17         1,874         12         70,6%         5         29,4%         0         0,0%           Swap Shops         1,304         2,661         5         2,686         1         20,0%         4         80,0%         0         0,0%           Sweaters         46         4,552         0         3,965         0         0,0% <td< td=""><td>Surveyors - Aerial</td><td></td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td></td<>	Surveyors - Aerial			0		0		0		0	
Survival Products & Supplies         4,523         1,694         17         1.874         12         70.6%         5         29.4%         0         0.0%           Swap Shops         1,304         2,661         5         2,686         1         20.0%         4         80.0%         0         0.0%           Sweaters         46         4,525         0         3,965         0         0.0%         0         0.0%         0         0.0%           Sweaters - Trimming Service         40         4,522         0         3,965         0         0.0%         0         0.0%         0         0.0%           Sweaters - Trimming Service         40         4,522         0         3,965         0         0.0%         0         0.0%         0         0.0%           Sweepers - Power         581         3,255         3         2,997         2         66.7%         0         0.0%         0         0.33%           Sweeping Compounds         11         4,800         0         3,965         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0         0.0%         0											
Swap Shops         1,304         2,661         5         2,666         1         20.0%         4         80.0%         0         0.0%           Sweaters         46         4,525         0         3,965         0         0.0%         0         0.0%         0         0.0%           Sweaters - Trimming Service         40         4,525         0         3,965         0         0.0%         0         0.0%         0         0.0%           Sweaters - Trimming Service         581         3,255         3         2,997         2         66.7%         0         0.0%         0         0.3%           Sweeping Compounds         11         4,400         0         3,965         0         0.0%				17				23		2	
Sweaters         46         4,525         0         3,965         0         0.0%         0         0,0%         0         0.0%           Sweaters - Trimming Service         40         4,562         0         3,965         0         0.0%	Swap Shops			5		12		4		0	0.0%
Sweeters - Trimming Service         40         4.552         0         3.965         0         0.0%         0         0.0%         0         0.33%           Sweeters - Power         581         3.255         3         2.997         2         66.7%         0         0.0%         1         3.3%           Sweeting Compounds         11         4,600         0         3,965         0         0.0%         0	Sweaters	46	4,525	0	3,965	0	0.0%	0	0.0%		0.0%
Sweeping Compounds         11         4,800         0         3,965         0         0.0%         0         <	Sweaters - Trimming Service			0		0	0.0%	0		0	
Sweeping Service - Power         1,623         2,469         2         3,230         2         100.0%         0         0.0%         0         0.0%           Sweeping Service - Power         40,535         493         188         586         85         45.2%         42         22.3%         61         32.4%	Sweepers - Power			3		2		0			
Sweepstakes         40,535         493         188         586         85         45.2%         42         22.3%         61         32.4%				0		0		0			
				188		2 85		42			32.4%
	Swim Spas	40,555	4,091	3	2,997	1	33.3%		66.7%	01	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Swimming Instruction	6,751	1,423	50	1,218	31	62.0%	15	30.0%	4	
Swimming Pool Contractors, Dealers, Design	660,076	31	2,384	78	1,835	77.0%	489	20.5%	60	
Swimming Pool Cover Sales & Service	1,827	2,398	13	2,049 1,508	23	38.5%	8	61.5%	0	
Swimming Pool Enclosures Swimming Pool Equipment & Supplies	13,273 72,682	1,022 297	500	306	350	76.7%	142	20.0%	1	3.3%
Swimming Pool Equipment & Supplies	/2,082	4,254	500	3,230	330	50.0%	142	50.0%	8	
Swimming Pool Nats Swimming Pool Manufacturers & Distributors	11,394	1,103	44	1,290	34	77.3%	10	22.7%	0	
Swimming Pool Service & Repair	166,718	130	611	270	398	65.1%	203	33.2%	10	
Swimming Pools - Leak Detection & Repair	1,608	2,477	8	2,387	4	50.0%	4		0	
Swimming Pools - Maintenance	3,439	1,923	67	1,061	28	41.8%	34		5	7.5%
Swimming Pools - Private	9,900	1,192	81		43	53.1%	34	42.0%	4	4.9%
Swimming Pools - Public	1,377	2,616	14	2,009	12	85.7%	1	7.1%	1	7.1%
Swimming Pools - Removal	186	3,958	0	3,965	0	0.0%	0	0.0%	0	
Swimming Pools & Hot Tubs	104	4,238	4	2,829	4	100.0%	0	0.0%	0	
Swimming Pools- Above Ground	2,156	2,269	4	2,829	4	100.0%	0	0.0%	0	0.0%
Swimwear & Accessories	10,707	1,142	124	763	92	74.2%	28		4	
Switches - Electric	169	4,012	0	3,965	0	0.0%	0	0.0%	0	
Swords	1,349	2,629 4,914	46	1,268 3,965	27	58.7%	17	37.0%	2	4.3%
Synagogues	4	4,914	0	3,965	0	0.0%	0	0.0%	0	0.0%
Syrups	458	3,414	3	2,997	2	66.7%	1	33.3%	0	010 /0
Systems & Software Testing	598 2,408	3,226	2	3,230	1	50.0% 100.0%	1	50.0%	0	0.0%
Table Pads	2,408	2,192	5	2,686	5	100.0%	0	0.0%	0	
Table Suppliers Table Tennis Equipment	5	4,888 4,336	1	3,508 2,997	0	0.0%	0	0.0%	1	100.0%
Table Tennis Equipment	55	4,336	3	2,997	1	100.0%	1	0.0%	0	
Table Tops	396	3,515	1	3,508	1	100.0%	0	0.0%	0	
Table Tops Tables - Folding	865	2,979	3	2,997	3	100.0%	0	0.0%	0	
Tachometers	3	4,933	0	3,965	0	0.0%	0	0.0%		
Tags	2,251	2,236	8	2,387	6	75.0%	2	25.0%	0	
Tailoring Instruction	17	4,734	0	3,965	0	0.0%	0	0.0%	0	
Tailors	12,483	1,046	89		44	49.4%	41		4	
Tailors Supplies	277	3,733	3	2,997	0	0.0%	3	100.0%	0	0.0%
Talent Listing Service	32,518	580	104	841	101	97.1%	3	2.9%	0	0.0%
Talent Representation	1,331	2,645	8	2,387	4	50.0%	4	50.0%	0	
Tank Cleaning	998	2,867	3	2,997	0	0.0%	3	100.0%	0	
Tank Heads	8	4,847	0	3,965	0	0.0%	0	0.0%	0	0.0%
Tank Lining & Coating	935	2,924	1	3,508	1	100.0%	0	0.0%	0	
Tank Testing & Inspection	2,156	2,269	4	2,829	1	25.0%	2	50.0%	1	
Tanks - Concrete	77	4,343	0	3,965	0	0.0%	0	0.0%	0	
Tanks - Fiber Glass, Plastic Tanks - Metal	1,091 2,321	2,793 2,218	2	3,230 3,508	2	<u>100.0%</u> 0.0%	0	0.0%	0	
Tanks - Repair	695	3,126	2	3,230	1	50.0%	1	50.0%	0	
Tanks - Used	1	4,987	2	3,965	1	0.0%	1	0.0%	0	
Tanners	211	3,887	9	2,300	4	44.4%	5	55.6%	0	
Tanners Equipment & Supplies	352	3,593	4	2,829	1	25.0%	3	75.0%	0	
Tanning Salons	50,687	425	1,247	159	735	58.9%	363	29.1%	149	
Tanning Salons Equipment & Supplies	7,871	1,322	50	1,218	24	48.0%	25	50.0%	1	
Tape Recorders	85	4,301	0	3,965	0	0.0%	0	0.0%	0	
Tape Recorders - Sound - Service & Repair	67	4,388	2	3,230	1	50.0%	1	50.0%	0	
Tape Recorders - Sound - Supplies & Parts	67	4,388	0	3,965	0	0.0%	0	0.0%	0	
Tapes	280	3,722	16	1,909	2	12.5%	14	87.5%	0	0.0%
Tapes - Adhesive-Dispensers	240	3,821	0	3,965	0	0.0%	0	0.0%	0	
Tapes - Industrial	188	3,942	0	5/505	0	0.0%	0	0.0%	0	
Tapes - Sound - Dealers	82	4,321	0	3,965	0	0.0%	0	0.0%	0	0.0%
Tapes - Sound - Wholesale & Manufacturers	92	4,275	1	3,508	0	0.0%	1	100.0%	0	
Tapestries	730	3,087	3	2,997	0	0.0%	1	33.3%	2	0017.70
Tarps	1,287	2,671	5	2,686	2	40.0%	3	60.0%	0	
Tattoos	68,759	309	218	534 2,589	122	56.0% 83.3%	88	40.4%	8	
Tattoos - Removed	2,918	2,050	58		21		35			0.0%
Tax Reporting Service Tax Return Preparation	5,211 479,603	1,605	2,699	1,132	1,406	36.2% 52.1%	1,105	60.3% 40.9%	188	
Tax Return Preparation - OTR Truck Drivers	4/9,603	4,759	2,699	3,965	1,406	52.1%	1,105	40.9%	188	0.0%
Tax Return Preparation - OTR Truck Drivers	2,557	2,146	31	1,493	21	67.7%	9	29.0%	0	
Taxes - Consultants & Representatives	218,137	2,140	1,031	1,495	607	58.9%	290	29.0%	134	
Taxes - Enrolled Agent	724	3,095	1,051	3,508	1	100.0%	2.90	0.0%	154	
Taxes - Negotiators	13,366	1,020	21	1,736	16	76.2%	5	23.8%	0	
Taxes - Property Tax Consultants	10,329	1,172	29	1,531	21	72.4%	7	24.1%	1	3.4%
Taxicabs	42,593	473	507	302	290	57.2%	198	39.1%	19	
Taxidermists	13,362	1,021	103	844	56	54.4%	41	39.8%	6	
Taxidermists Equipment & Supplies	110	4,212	5	2,686	2	40.0%	3	60.0%	0	0.0%
Tea - Manufacturer & Importer	372	3,557	3	2,997	1	33.3%	2	66.7%	0	0.0%
Teachers Agencies	11,355	1,108	5	2,686	2	40.0%	3	60.0%	0	
Tear Gas	28	4,627	0	3,965	0	0.0%	0	0.0%	0	
Technical Manual Preparation	1,458	2,567	12	2,115	10	83.3%	2	16.7%	0	
Technology - Litigation Support	607	3,211	4	2,829	3	75.0%	0	0.0%	1	
Teeth Whitening Services	4,308	1,736	46	1,268	14	30.4%	28	60.9%	4	
Telecommunication Design Telecommunication Equipment & Systems Dealers	2,587	2,134	12	2,115	11	91.7%	1	8.3%	0	010 /0
	15,179	933	64	1,083	32	50.0%	28	43.8%	4	6.3%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Telecommunication Equipment & Systems Service & Repair	12,956	1,029	133	733	103	77.4%	21	15.8%	9	6.8%
Telecommunications Equipment - Disability	40,440	494	1,031	186	546 11	53.0%	482	46.8%	3	0.3%
Teleconference Service Telegrams - Novelty	5,606	4,490	12	2,115 3,965	11	91.7% 0.0%	1	8.3%	0	0.0%
Telegraph Service	144	4,084	0	3,965	0	0.0%	0		0	0.0%
Telemarketing Services	116,826	191	1,031	186	455	44.1%	265		311	30.2%
Telemeter Equipment	149	4,065	1	3,508 597	0	0.0%	1	100.0%	0	0.0%
Telephone & Television Cable Contractors Telephone 900 Number Resellers	18,090 134	851 4.114	184	597 3.965	149	81.0%	24		11	6.0% 0.0%
Telephone Answering Equipment & Systems	10,271	1,175	40	1,344	24	60.0%	16		0	0.0%
Telephone Communications	176,701	1,175	17,980	5	17,203	95.7%	711		66	0.4%
Telephone Companies	230,011	91	15,785	7	15,347	97.2%	412	2.6%	26	0.2%
Telephone Equipment & Systems Dealers	50,526	426	2,020	89	1,971	97.6%	41		8	0.4%
Telephone Equipment & Systems Service & Repair	23,011 2,575	728	99	855 1,710	63 10	63.6% 45.5%	32		4	4.0%
Telephone Equipment & Systems Supplies & Parts Telephone Equipment & Systems Wholesale & Manufacturing	1,879	2,142	13		10	92.3%	10		2	9.1%
Telephone Pre-Paid Card Sales & Distribution	40,637	490	2,548	69	2,460	96.5%	79		9	0.4%
Telephone Service - Long Distance	26,778	659	455	326	402	88.4%	43	9.5%	10	2.2%
Telephone Solicitation Companies	3,507	1,906	62	1,096	35	56.5%	14		13	21.0%
Telescopes	1,560	2,509	7	2,485	4	57.1%	3	42.9%	0	0.0%
Teletypewriters & Systems Teletypewriters Message Service	81	4,933 4,327	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Teletypewriters Supplies	1	4,327 4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Television - Cable, CATV & Satellite	263,047	78	25,418	3	24,854	97.8%	500	2.0%	64	0.3%
Television & Radio - Dealers	38,012	513	559	286	441	78.9%	104	18.6%	14	2.5%
Television & Radio - Rent & Lease	3,907	1,817	6	2,589	4	66.7%	2	33.3%	0 40	0.0%
Television & Radio - Service & Repair Television & Radio Broadcast Schools	37,522 3,635	522 1,883	538	289 3,230	308	57.2% 100.0%	190	35.3%	40	7.4%
Television & Radio Parts - Retail	7,493	1,352	52	1,195	40	76.9%	10		2	3.8%
Television & Radio Parts - Wholesale & Manufacturers	829	3,000	41	1,329	36	87.8%	4	9.8%	1	2.4%
Television Home Shopping	18,571	838	897		748	83.4%	147	16.4%	2	0.2%
Television Program Distributors	742	3,080	28	1,552	4	14.3%	3	10.7%	21	75.0%
Television Program Producers	2,002	2,333	4	2,829	3	75.0%	0	0.0%	1	25.0%
Television Station Equipment Television Station Reps	290	3,697	1	3,508	1	<u>100.0%</u> 0.0%	0	0.0%	0	0.0%
Television Station Reps Television Stations & Broadcast Companies	28,853	4,597	138	718	99	71.7%	34	24.6%	5	3.6%
Television Sys & Equipment - Closed Circuit	984	2,874	5	2,686	2	40.0%	3	60.0%	0	0.0%
Temperature Measuring Materials	145	4,079	0	3,965	0	0.0%	0	0.0%	0	0.0%
Templates	391	3,523	1	3,508	0	0.0%	1	100.0%	0	0.0%
Tennis Court Construction Tennis Court Enclosures	2,514	2,152 4,745	3	2,997 3,965	0	0.0%	3	<u>100.0%</u> 0.0%	0	0.0%
Tennis Court Enclosures Tennis Court Resurfacing	10		0	3,965	0	0.0%	0	0.0%	0	0.0%
Tennis Courts - Private	983	2,878	5	2,686	4	80.0%	1	20.0%	0	0.0%
Tennis Courts - Public	326	3,630	2	3,230	2	100.0%	0	0.0%	0	0.0%
Tennis Equipment & Supplies	1,168	2,743	8	2,387	5	62.5%	3	37.5%	0	0.0%
Tennis Instruction	399	3,508	1	3,508	0	0.0%	1	100.0%	0	0.0%
Tennis Racket Stringing Machines Tents	4,383	4,933 1,719	0 14	5/505	0	0.0% 78.6%	0	0.0%	0	0.0%
Tents - Rental	4,747	1,669	25	1,626	9	36.0%	16	64.0%	0	0.0%
Terminals - River & Marine	177	3,987	1	3,508	1	100.0%	0	0.0%	0	0.0%
Termite Control	8,332	1,296	16	1,909	10	62.5%	6	37.5%	0	0.0%
Terra Cotta	45		0	3,965	0	0.0%	0	0.0%	0	0.0%
Terrazzo Test Publishers	457 6,859	3,418	64	3,965	59	0.0%	0	0.0%	0	0.0%
Testing Apparatus	1,337	2,640	.5	2,686	59	20.0%	4	80.0%	1	0.0%
Textile Brokers	538	3,296	1	3,508	1	100.0%	0	0.0%	0	0.0%
Textile Converting	135	4,109	0	3,965	0	0.0%	0	0.0%	0	0.0%
Textile Engravers	28	4,627	0	3,965	0	0.0%	0	0.0%	0	0.0%
Textile Fibers Textile Mill Supplies	798 208	3,026 3,892	3	2,997 3,508	3	100.0%	0	0.0%	0	0.0%
Textile Printing Equipment & Supplies	208	3,692	3	2,997	2	66.7%	1		0	0.0%
Theater Stage Play Houses	4,063	1,787	42	1,318	22	52.4%	17	40.5%	3	7.1%
Theaters	11,348	1,109	203	563	121	59.6%	74		8	3.9%
Theatrical & Stage Lighting Equipment	2,058	2,315	2	3,230	2	100.0%	0	0.0%	0	0.0%
Theatrical Agencies Theatrical Equipment & Supplies	1,953 798	2,351 3,026	7	2,485 2,589	4	57.1% 83.3%	3	42.9% 16.7%	0	0.0%
Theatrical Equipment & Supplies	276	3,026	6	2,589	2	50.0%	ן ג	50.0%	0	0.0%
Theatrical Managers & Producers	531	3,310	2	3,230	1	50.0%	1	50.0%	0	0.0%
Therapeutic and Educational Supplies	146	4,073	0	3,965	0	0.0%	0	0.0%	0	0.0%
Thermal Remediation	44	4,539	0	3,965	0	0.0%	0	0.0%	0	0.0%
Thermocouples	2	4,956	0	3,965	0	0.0%	0	0.0%	0	0.0%
Thermograph Equipment & Supplies Thermographers	14 470		0	3,965	0	0.0%	0	0.0%	0	0.0%
Thermography - Infrared	470		0	3,965	0	0.0%	0	0.0%	0	0.0%
Thermometers	84	4,303	1	3,508	0	0.0%	0	0.0%	1	100.0%
Thermostats	532	3,307	0	3,965	0	0.0%	0	0.0%	0	0.0%
Thread	86		2	3,230	2	100.0%	0	0.0%	0	0.0%
Thread Rolling, Cutting & Grinding	62	4,415	0	3,965	0	0.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Thrift Shops	17,765	866	101	851	68	67.3%	30	29.7%	3	3.0%
Ticket Broker Ticket Issuing Machines	3,942 74	1,813 4,352	43	1,306 3,230	29	67.4% 0.0%	13	30.2% 100.0%	1	2.3%
Ticket Sales - Events	158.342	138	1.907	97	1.294	67.9%	452	23.7%	161	8.4%
Tickets & Coupons - Printers & Suppliers	2,852	2,062	27	1,578	14	51.9%	9	33.3%	4	14.8%
Tile - Ceramic - Contractors & Dealers	126,258	178	305	418	169	55.4%	128		8	2.6%
Tile - Ceramic - Manufacturers & Distributors	6,304	1,477	29	1,531 1,508	9	31.0%	20		0	0.0%
Tile - Non-Ceramic - Contractors & Dealers Tile - Non-Ceramic - Manufacturers & Distributors	9,424 5,089	1,231	30		15	50.0% 63.0%	13		2	6.7% 3.7%
Tile & Grout Cleaning	9,497	1,227	25	1,626	14	56.0%	8	32.0%	3	12.0%
Tile & Marble	4,023	1,796	19	1,795	8	42.1%	10	52.6%	1	5.3%
Tile Restoration	1,344	2,632	2	3,230	1	50.0%	1	50.0%	0	0.0%
Tile Sales	6,001 8,557	1,506	26	1,605	20	76.9%	5	19.2%	1	3.8%
Timber & Timberland Companies Timber Framing	537	1,278	12	2,115	/	58.3% 0.0%	5	41.7%	0	0.0%
Time Cards & Racks	159		0		0	0.0%	0		9	
Time Locks	25		0		0	0.0%	0		0	
Time Recorders	962 203	2,898	5	2,686	3	60.0%	2	40.0%	0	0.0%
Time Stamps	203	3,905	0		0	0.0%	0		0	
Timeshare Advocates	14,752 154,858	955 146		1,578 118	1.065	66.7% 64.2%	448	29.6% 27.0%	146	3.7% 8.8%
Timeshare Companies Timeshare Deed and/or Title Transfer	154,858	909	1,659	1,033	23	32.4%	448		146	
Timeshare Resale and Rental Marketing	235,479	86	2,625	67	907	34.6%	1,399	171370	319	12.2%
Timing Devices	183	3,968	3	2,997	0	0.0%	3	100.0%	0	0.0%
Tin	12		0	3,965	0	0.0%	0	0.070	0	
Tin ware	2	4,956	0	3,965	0	0.0%	0	0.0%	0	0.0%
Tire Additives & Sealants Tire Changing Equipment	285	3,710 3,628	1	3,508 2,686	2	100.0% 40.0%	0	0.0%	0	0.0%
Tire Dealers	264,340	5,020	2,540	2,000	1,947	76.7%	576	22.7%	17	0.7%
Tire Distributors & Manufacturers	7,560	1,347	273	452	265	97.1%	8	2.9%	0	0.0%
Tire Repair	196	3,924	24	1,649	9	37.5%	15	62.5%	0	0.0%
Tire Retread & Repair	19,609	808	173	627	107	61.8%	65		1	0.6%
Tire Retread & Repair - Equipment & Supplies	1,115	2,780 3,843	24	1,649 3,965	9	37.5% 0.0%	14		1	4.2%
Tire Storage Tires - Commercial Sales & Service	193	3,934	37	1,389	28	75.7%	8	0.0%	0	
Titanium	155	4,759	3	2,997	20	0.0%	3	100.0%	0	0.0%
Title Companies & Agents	156,861	139	582	279	349	60.0%	203	34.9%	30	5.2%
Title Loans	15,299	926	135	725	91	67.4%	43	511570	1	0.7%
Titling Service - Television & Motion Pictures	10	4,814	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Tobacco Buyers Tobacco Growers	84 41	4,303 4,558	0	3,965	0	0.0%	0	0.0%	0	0.0%
Tobacco Growers Equipment & Supplies	22		0	3,965	0	0.0%	0		0	0.0%
Tobacco Leaf - Wholesale	45		0	3,965	0	0.0%	0	0.0%	0	0.0%
Tobacco Machinery	25		2	3,230	2	100.0%	0	0.0%	0	0.0%
Tobacco Warehouses	195	3,926 3,894	0	3,965	0	0.0%	0	0.0%	0	0.0%
Toilet Seats Toilets - Composting	207 226	3,894 3,859	0	3,965	0	0.0%	0	0.0%	0	0.0%
Toilets - Portable	7,095	1,394	22	1,710	18	81.8%	4		0	0.0%
Toner Cartridges	4,238	1,752	8	2,387	7	87.5%	1	12.5%	0	0.0%
Tool & Die Makers	5,985	1,509	2	3,230	2	100.0%	0	0.070	0	0.0%
Tool & Die Makers Equipment & Supplies	749		3	2,997	1	33.3%	2	66.7%	0	0.0%
Tool & Utility Sheds	21,193 746	773 3,076	84	942 3,965	52	61.9% 0.0%	25		/	8.3% 0.0%
Tool Designers Tool Grinding - Industrial	312	3,655	1	3,508	1	100.0%	0	0.0%	0	0.0%
Tool Holders	123	4,163	1	3,508	1	100.0%	0	0.0%	0	0.0%
Tool Salvage Companies	709	3,113	17	1,874	8	47.1%	9	JZ.970	0	0.0%
Tools - Cutting	2,122	2,280	10	2,233	7	70.0%	2	20.0%	1	10.0%
Tools - Electric	11,558	1,093	66 122		43	65.2%	22		1	1.5%
Tools - Hand Tools - Hydraulic	10,724 462	1,140	122	778 3,965	105	86.1% 0.0%	1/	13.9%	0	0.0%
Tools - Pneumatic	886	3,409 2,963	1	3,508	1	100.0%	0		0	0.0%
Tools - Power Actuated	3,613	1,888	23	1,677	14	60.9%	8	34.8%	1	4.3%
Tools - Rent	11,343	1,110			34	79.1%	9	20.970	0	0.0%
Topsoil	8,184		51		41	80.4%	10		0	0.0%
Tortilla & Tamale Making Equipment Touch Screen Equipment	235	3,841 4,327	0	3,965 3,230	0	0.0%	0	0.0%	0	0.0%
Tourist Information	20,427	4,327	53	1,182	26	49.1%	15		12	22.6%
Tourists Attractions	7,299	1,374	89	910	45	50.6%	41		12	3.4%
Tourists Homes	118	4,185	2	3,230	2	100.0%	0	0.0%	0	0.0%
Tournaments	238	3,832	18	1,832	8	44.4%	9	50.0%	1	5.6%
Tournaments - Golf	389	3,528 256	0	3,965	0	0.0%	0	0.0%	0	0.0%
Tours - Operators & Promoters Tours - Wholesale	85,515 412	256 3,487	353	376	248	70.3%	89	25.2% 12.5%	16	4.5%
Towel Supply Service	412		8	2,387	/ ٦	87.5% 37.5%	1		0	
Towels - Cloths-Wholesale & Manufacturers	968	2,890	64	1,083	42	65.6%	22		0	
Towers	5,121	1,617	68	1,054	21	30.9%	45	66.2%	2	2.9%
Towing - Automotive	306,185	65	3,048	58	1,754	57.5%	1,244		50	
Towing - Heavy Equipment	66	4,396	1	3,508	1	100.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Towing - Marine	959	2,900	5	2,686	4	80.0%	1	20.0%	0	0.0%
Toy Manufacturers Supplies Toys - Retail	516 51.668	3,336 418	48 936	1,241 196	28 740		20 179	41.7%	17	0.0%
Toys - Wholesale & Manufacturers	7,110	1,391	123	771	92	74.8%	31	25.2%	17	0.0%
Tractor Dealers	13,261	1,023	83	948	74		8	9.6%	1	1.2%
Tractor Distributors & Manufacturers	402	3,499	2	3,230	1	50.0%	1	50.0%	0	0.0%
Tractor Equipment & Parts	7,625 499	1,342 3,358	37	1,389 2,997	29		8	21.6%	0	0.0%
Tractor Mowing Tractor Rent & Lease	1,430	2,586	3	2,997	2	66.7% 85.7%	1	33.3%	0	0.0%
Tractor Repair & Service	3,192	1,985	19	1,795	17	89.5%	2	10.5%	9	0.0%
Tractor Work	91	4,282	0	3,965	0	0.0%	0	0.0%	0	0.0%
Trade Shows, Expositions & Fairs	12,146	1,062	135	725	82		48	35.6%	5	3.7%
Trademark Agents & Consultants	4,277 2,350	1,743	25	1,626	7	28.0%	18	72.0%	0	0.0%
Trading Stamps Traffic & Parking Consultants	2,350	2,210	124	2,485 763	118	28.6% 95.2%	3	42.9%	2	28.6% 0.8%
Traffic Control & Flagging Service	291	3,694	124	3,965	0	0.0%	0	0.0%	1	0.0%
Traffic Engineers & Planning Service	745	3,077	0	3,965	0	0.0%	0	0.0%	0	0.0%
Traffic School	3,496	1,911	3	2,997	1	33.3%	2	66.7%	0	0.0%
Traffic Signs, Signals & Equipment	3,351	1,946	4	2,829	2	50.0%	2	50.0%	0	0.0%
Trailer Hitches	7,092	1,395	22	1,710	17	77.3%	3	13.6%	2	9.1%
Trailer Sales Trailer Storage	15,058 822	940 3,007	103 14	2,009	57		42	40.8%	4	3.9%
Trailers - Automotive Utility	22,205	752	85	934	74		11	12.9%	0	0.0%
Trailers - Boat	2,121	2,281	6	2,589	2	33.3%	4	66.7%	0	0.0%
Trailers - Camping & Travel	7,913	1,320	68	1,054	41	60.3%	27	39.7%	0	0.0%
Trailers - Equipment & Parts	6,660	1,432	25	1,626	20		5	20.0%	0	0.0%
Trailers - Horse	5,866 11,516	1,523	21 54	1,736 1,169	18		2	9.5%	1	4.8% 7.4%
Trailers - Rent & Lease Trailers - Repair & Service	11,295	1,115	34	1,109	29	53.7% 70.6%	10	38.9% 29.4%	4	0.0%
Trailers - Transporting	3,554	1,895	10	2,233	24	20.0%	5	50.0%	3	30.0%
Trailers - Truck	3,829	1,835	10	2,233	5	50.0%	5	50.0%	0	0.0%
Training - Video Instruction Tapes	10,267	1,176	96	872	45	46.9%	43	44.8%	8	8.3%
Training Programs	167,578	129	824	218	507	61.5%	290	35.2%	27	
Trampolines Transcription Service	4,217 5,995	1,760	20	1,766	19	95.0% 62.5%	2	<u>5.0%</u> 37.5%	0	0.0%
Transfers - Dry	246	3,802	0 6	2,587	1	16.7%	0	0.0%	0	83.3%
Transformers	468	3,401	0	3,965	0	0.0%	0	0.0%	0	0.0%
Transit Lines	929	2,928	14	2,009	13	92.9%	1	7.1%	0	0.0%
Transitional Housing	227	3,858	7	2,485	6	85.7%	1	14.3%	0	0.0%
Translators & Interpreters Translators Equipment	26,829 123	656 4,163	41	1,329 3,965	23	56.1% 0.0%	1/	41.5% 0.0%	1	2.4%
Transmissions - Automobile	286,146	4,103	2,493	5,965	1,691	67.8%	748		54	
Transmissions - Truck, Tractor	2,053	2,318	30	1,508	19	63.3%	11	36.7%	0	
Transportation Consultants	30,656	603	174	625	115	66.1%	58	33.3%	1	0.6%
Transportation Services	119,578	186	740	239	452	61.1%	257		31	
Trap & Skeet Ranges	84	4,303	0	3,965	0	0.0%	0	0.0%	0	0.0%
Trapping Equipment & Supplies Travel & Moving Services	256 19,045	3,772	126	3,508 754	86	100.0% 68.3%	39	0.0%	0	0.0%
Travel & Tourism Development and Education	22	4,677	120	2,686	0	0.0%	5	100.0%	1	0.0%
Travel Agencies & Bureaus	696,404	29	5,711	27	4,488	78.6%	976	17.1%	247	4.3%
Travel Agent Mills	2,941	2,045	15	1,968	3	20.0%	2	13.3%	10	
Travel Clubs	209,295	106	1,965	91	1,574	80.1%	322		69	
Travel Escorts Travelers Checks	6,178	1,487	8	2,387 3,965	6	75.0%	2	25.0%	0	0.0%
Treatment Centers & Rest Homes - Information & Placement	2,951	2,043	3	2,997	2	66.7%	1	33.3%	0	
Tree Climbing Instruction	7	4,862	0	3,965	0	0.0%	0	0.0%	0	0.0%
Tree Service	633,465	33	1,904	98	855	44.9%	906	47.6%	143	
Tree Service - Pruning	5,673	1,548	33	1,455	9	27.3%	17	51.5%	7	21.2%
Tree Service - Transplant Tree Service Equipment & Supplies	358 1,217	3,584 2,712	2	3,230	0	0.0%	2	<u>100.0%</u> 0.0%	0	0.0%
Trenching Contractors	475	3,383	5	2,589	3	60.0%	2	40.0%	0	
Tricks & Jokes	568	3,264	3	2,997	3	100.0%	0	0.0%	0	0.0%
Trike Conversions, Sales & Service	507	3,349	3	2,997	1	33.3%	2	66.7%	0	0.0%
Trophies	15,206	930	18	1,832	13	72.2%	4	22.2%	1	5.6%
Tropical Fish	2,997 8,917	2,035 1,256	27	1,578	20		<u> </u>	22.2%	1	3.7%
Truck accessories Truck Bedliner	1,798	2,411	53	1,182	41	25.0%	12	22.6%	0	0.0%
Truck Bedliner - Spray On	1,388	2,609	6	2,589	4	66.7%	2	33.3%	0	0.0%
Truck Bodies	1,876	2,376	2	3,230	1	50.0%	1	50.0%	0	0.0%
Truck Caps & Shells	5,085 43,015	1,627	20	1,766	12	60.0%	5	25.0%	3	15.0%
Truck Dealers	43,015	470	236	499	186		46	19.5%	4	1.7 /0
Truck Driver Leasing Truck Driver Training	1,054 11,990	2,820	2	3,230	13	100.0% 46.4%	0	0.0%	0	0.0%
Truck Equipment & Parts	25,573	682	28	1,552 972	63		13	46.4%	2	0.0%
Truck Manufacturers & Distributors	3,008	2,030	22	1,710	17	77.3%	4	18.2%	1	4.5%
Truck Painting & Lettering	684	3,134	1	3,508	0	0.0%	1	100.0%	0	0.0%
Truck Permits	1,257	2,683	3	2,997	3	100.0%	0	0.0%	0	0.0%
Truck Refrigeration Equipment	1,713	2,437	1	3,508	1	100.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Truck Rent & Lease	11,597	1,091	837	215	812	97.0%	24		1	01170
Truck Repair & Service	62,925	342	219	532	143	65.3%	73	33.3%	3	1.4%
Truck Service & Repair - Mobile Truck Stops	946 3,283	2,911	20	2,485	5	71.4%		28.6% 25.0%	0	0.0%
Truck Terminals	246	3,802	1	3,508	1	100.0%	0		9	
Truck Washing & Cleaning	2,619	2,126	5	2,686	3	60.0%	1	20.0%	1	20.0%
Truck Washing & Cleaning - Equipment & Supplies	364	3,575	0	3,965	0	0.0%	0	0.0%	0	0.0%
Trucking	68,119	311	144		79		60		5	3.5%
Trucking - Dump Trucking - Heavy Hauling	9,037 37,735	1,249	14	2,009	8	57.1% 50.0%	25	21.4% 48.1%	3	21.4%
Trucking - Light Hauling	16,822	888	62	1,195	20				2	3.2%
Trucking - Liquid Or Dry Bulk	2,508	2,157	0	3,965	0	0.0%	0	0.0%	0	
Trucking - Motor Freight	16,532	896	43	1,306	30	69.8%	10	23.3%	3	7.0%
Trucking - Water Hauling	1,527	2,529	0	3,965	0	0.0%	0		0	
Trucking Transportation Brokers	54,777	396	148		69		75		4	2.7 70
Trucks - Forklifts Trucks - Industrial	811 2,304	3,013 2,221	11	2,175	4	36.4% 57.9%	/	63.6% 42.1%	0	
Trusses - Construction	2,962	2,040	1	3,508	11	100.0%	0	0.0%	0	
Trusses - Medical & Surgical	244	3,810	0	3,965	0	0.0%	0	0.0%	0	0.0%
Trust Companies	19,390	815	57	1,144	54	94.7%	2	3.5%	1	1.8%
T-Shirts	52,684	412	313		151	48.2%	149		13	
Tube Bending & Fabricating	411	3,490 4,847	1	3,508	1	100.0%	0	0.0%	0	
Tube Cleaning & Expanding Equipment Tube Fittings	124		0	3,965 3,965	0	0.0%	U 0		0	
Tubing - Metal	924	2,935	0	3,965	0	0.0%	0	0.0%	0	
Tuck Pointing	7,634	1.341	19	1,795	7	36.8%	10	52.6%	2	10.5%
Tunneling Contractors	203	3,905	2	3,230	0	0.0%	2	100.0%	0	010 70
Turbines	1,061	2,815	6	2,589 3,508	1	16.7%	4	66.7%	1	16.7%
Turbochargers Turnstiles	1,301	2,662	1	3,508	1	<u>100.0%</u> 100.0%	0	0.0%	0	0.0%
Turntables	367		19		10		q	47.4%	0	
Tutoring	81,637	270	162	650	108		46		8	
Tuxedo Sales & Rentals	273	3,743	13	2,049	9	69.2%	3	23.1%	1	7.7%
Twines & Cordage	86	4,296	0	3,965	0	0.0%	0	0.0%	0	
Two-Way Radio Sales & Service	898	2,951	2	3,230	0	0.0%	2	100.0%	0	
Typesetting Typewriters	472 280	3,388 3,722	7	3,508 2,485	0	0.0%	1	100.0% 14.3%	0	
Typewriters - Supplies & Attachments	117	4,191	1	3,508	1	100.0%	1	0.0%	9	
Typographers	3,118	2,008	0	3,965	0	0.0%	0	0.0%	0	
Ultrasonic Equipment & Supplies	349		3	2,997	1	33.3%	2	66.7%	0	
Ultrasound - Medical	2,750	2,096	8	2,387	6	75.0%	2	25.0%	0	
Ultrasound - Nonmedical Ultraviolet Ray Lamps & Apparatus	2,748	2,097	/	2,485	3	42.9%	4	57.1%	0	
Umbrellas	395	3,517	4	2,829	2	50.0%	1	25.0%	1	
Umbrellas - Repairing	1	4,987	0	3,965	0	0.0%	0	0.0%	0	
Unclaimed Funds Retrieval Services	63,534	339	71		54		8	11.3%	9	12.7%
Underground Sprinkler Lawn Sprinkler Parts	1,635	2,465	10	E/200	7	70.0%	3	30.0%	0	0.070
Underwear - Wholesale & Manufacturers Unemployment Representation	943	2,915 4,847	20	1,766 3,965	17	85.0% 0.0%	3	15.0%	0	0.0%
Uniform Supply Service	6,925	1,408	40	1,344	29	72.5%	11		9	
Uniforms	42,772	472	349	379	264		78	22.3%	7	2.0%
Uniforms - Accessories	1,711	2,438	11		7	63.6%	4	36.4%	0	
Uniforms - Medical	2,432	2,183	30		21	70.0%	7	23.3%	2	
Universal Joints	49,041	4,956	209	3,965 550	0	0.0%	98	0.0%	0	
Upholsterers Upholsterers Supplies	49,041 461	433 3,411	209	2,997	101	48.3%	98	46.9%	10	
Upholstery & Carpet Cleaning	26,545	665	175	621	84		80		11	
Upholstery and Rug Cleaning	1,792	2,413	5	2,686	1	20.0%	4	80.0%	0	0.0%
Upholstery Fabrics - Retail	11,998	1,070	45	1,277	22	48.9%	21	46.7%	2	4.4%
Upholstery Fabrics - Wholesale & Manufacturers	600 84	3,222 4,303	1	3,508	1	100.0%	0	0.070	0	
Urban Farmer Urgent Care Centers	84	4,303	0	3,965	0	0.0%	22	0.070	0	0.0%
Utilities Underground - Installation	92	4,275	0	3,965	0	0.0%	22		0	
Utilities Underground - Locating	5,733	1,541	13	2,049	12	92.3%	1	7.7%	0	0.0%
Utility Contractors	33,187	570	214	542	166	77.6%	48		0	
Utility Submetering & Billing	5,254	1,594	58		42		16		0	
Utility Tax Refunds for Manufacturers & Business Vacation Certificates & Vouchers	255 128,839	3,778 174	1,954	3,965 93	1,337	0.0%	528	0.0%	0	0.0%
Vacation Certificates & Vouchers	128,839	174	1,954	224	1,337	65.8%	250	31.1%	25	
Vacation Time Share	113,331	197	2,094	88	1,782	85.1%	262	12.5%	50	2.4%
Vacuum Cleaners - Household - Dealers	151,535	152	705	244	516	73.2%	160	22.7%	29	4.1%
Vacuum Cleaners - Industrial & Commercial	550	3,282	10	2,233	7	70.0%	2	20.0%	1	10.0%
Vacuum Cleaners - Service & Repair	19,708	807	134		92	<u>68.7%</u> 66.7%	33	24.6% 26.7%	9	0.7 /0
Vacuum Cleaners - Supplies & Parts Vacuum Cleaners - Wholesale & Manufacturers	3,745 2,921	1,854 2,049	15	1,968 805	10		4	26.7%	1	
Vacuum Cleaning - Industrial	2,921	3,441	2113	3,230	107	100.0%	0		2	
Vacuum Cleaning Systems	13,787	995	83	948	49		32		2	2.4%
Vacuum Equipment & Systems	5,568	1,556	36	1,408	28	77.8%	8	22.2%	0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Valet Service	8,795	1,261	87	921	54	62.1%	33	37.9%	0	
Valves	3,401	1,931	2	3,230	2	100.0%	0	0.0%	0	
Valves - Repairing Van Conversions & Accessories	270	3,747	30	3,965 1,508	20	0.0%	0	0.0%	0	0.0%
Van Conversions & Accessories	6,857	1,414	<u> </u>		77		18		4	
Vanity rubisiters	1,477		4		2	50.0%	2	50.0%	4	
Variable Speed Drives	31	4,603	0	3,965	0	0.0%	0	0.0%	0	
Variety Store Merchandise - Wholesale	515	3,337	2	3,230	1	50.0%	1	50.0%	0	
Variety Stores	5,421	1,569	74		45		26		3	
Vehicle Graphics	1,551	2,514	12	2,115	7	58.3%	5	41.7%	0	0.0%
Vehicle Sales - Manufacturing Companies	2,829	2,073	20		15		5	25.0%	0	
Vehicle Transport Services	13,414	1,017	141	707	64		75	53.2%	13	1.4%
Vending Machines Vending Machines - Supplies & Parts	42,048 5,228	478	184		120	65.2% 34.3%	23	27.7%	13	
Venetian Blinds - Dealers	21,158	774	87		63	72.4%	23	25.3%	2	2.3%
Venetian Blinds - Repair & Cleaning	3,848	1,831	1	3,508	0	0.0%	1	100.0%	0	
Venetian Blinds - Supplies & Parts	647	3,175	4	2,829	2	50.0%	2	50.0%	0	
Venetian Blinds - Wholesale & Manufacturers	1,428	2,589	32	1,473	29	90.6%	3	9.4%	0	
Ventilating Contractors	1,440	2,578	3	2,997	2	66.7%	1	33.3%	0	
Ventilating Equipment	1,539	2,521	8	2,387	6	75.0%	2	25.0%	0	0.0%
Ventilating Systems - Cleaning	3,047	2,024	16		15	93.8%	1	6.3%	0	
Vertical Blinds	7,525	1,351	36		24		11	30.6%	1	
Vessels - Pressure Veterans & Military Organizations	6,500	4,376	14	3,965	9	0.0%	0	0.0%	0	
Veterinarians	155,830	1,449	758	2,009	619	81.7%	132	17.4%	7	0.0%
Veterinarians Equipment & Supplies	3,907	1,817	7,50	2,485	615	85.7%	152	14.3%	0	
Veterinarians Information & Referral	666	3,152	2	3,230	2	100.0%	0	0.0%	0	
Veterinary Emergency	1,680	2,450	19	1,795	14	73.7%	5	26.3%	0	
Veterinary Internal Medicine	30	4,608	0	3,965	0	0.0%	0	0.0%	0	
Veterinary Surgery	181		1	3,508	1	100.0%	0	0.0%	0	
Vials	5	4,888	0		0	0.0%	0	0.070	0	
Vibration Control	317 757	3,648 3,057	0		0	0.0%	0	0.0%	0	
Vibration Measurement Vibrators - Industrial	10	4,814	0	3,965	0	0.0%	0	0.0%	0	
Video Editing	1,568	2,503	6	2,589	4	66.7%	1	16.7%	1	16.7%
Video Equipment - Sales & Rentals	8,649	1,268	32		13	40.6%	14		5	15.6%
Video Equipment - Service & Repair	3,332	1,956	30		17	56.7%	12		1	3.3%
Video Equipment - Supplies & Parts	1,321	2,650	8	2,387	3	37.5%	4	50.0%	1	
Video Equipment - Wholesale & Manufacturers	428	3,457	4	2,829	3	75.0%	1	25.0%	0	
Video Games - Dealers	82,589	266	2,214		1,850	83.6%	346		18	
Video Games - Rent & Lease	16,384	900	89 137		65		21 66	23.6%	3	3.4%
Video Games - Service & Repair Video Games - Supplies & Parts	15,634	917 1,327	268	719	65 156	47.4%	112	48.2% 41.8%	6	
Video Games - Supplies & Parts Video Games - Wholesale & Manufacturers	22,327	749	1,035	184	1,026	99.1%	9	0.9%	0	
Video Production Services	55,994	388	237	498	108	45.6%	116		13	
Video Tape Duplication Service	6,373	1,469	30		15		10		5	
Video Tapes & Discs - Dealers	15,364	924	119		63		46		10	
Video Tapes & Discs - Wholesale & Manufacturers	761	3,054	5	2,686	3	60.0%	2	40.0%	0	
Video Tapes & Discs Sales & Rentals	38,534 30,640	508	846	209	457	54.0%	266	31.4%	123	
Videoconferencing Services	30,640	604 1,675	13		12	92.3% 33.9%	1	7.7%	0	0.0%
Videographers Videographers - Wedding	4,675	3,515	20		21	20.0%	36		5	
Videographers - Wedding Videotape, CD, & DVD Duplication & Transfer Services	8,335	1,295	36		24	66.7%	14		1	
Vinyl Decking	192	3,936	8	2,387	8	100.0%	0	0.0%	0	
Vinyl Flooring	2,187	2,254	11	2,175	5	45.5%	5	45.5%	1	9.1%
Vinyl Repair	7,235	1,380	27	1,578	11		16		0	0.0%
Violins	966	2,891	3	2,997	1	33.3%	2	66.7%	0	
Virtual Currency	25		0	5/505	0	0.0%	0	0.070	0	
Virtual Tours	234	3,843 4,084	1	3,508	0	0.0%	1	100.0%	0	0.0%
Visual Control Systems Visual Impairment Products & Services	144		2	3,230	2	100.0%	0	0.0%	0	
Visual Impaintent Products & Services	210.554	4,788	1,489	130	1,199	80.5%	254		36	
Voice Mail Services	868	2,974	20	1,766	1,199	80.0%	4		0	
VOIP (Voice Over Internet Protocol) Sales & Service	10,938	1,129	401	358	390	97.3%	10	2.5%	1	0.2%
Volleyball Club	377	3,553	6	2,589	3	50.0%	3	50.0%	0	
Voting Equipment	118		1		1	100.0%	0	010 /0	0	
Wait Staff	21	4,693	0	3,965	0	0.0%	0	0.0%	0	0.0%
Walkway Design	55		1	3,508	1	100.0%	0	0.070	0	
Wall & Ceiling Texturing Wall Bod Manufacturor	9	4,832 4,592	0	3,965 3,508	0	0.0%	0	0.0%	0	
Wall Bed Manufacturer Wall Bed Sales	33		1	3,508	1	0.0%	0	0.0%	0	
Wall Cleaning	1,034	2,833	3	2,997	3	100.0%	0	0.0%	0	
Wall Coatings	1,044		2	3,230	1	50.0%	1	50.0%	0	
Wallboard & Plasterboard	162	4,024	0	3,965	0	0.0%	0	0.0%	0	0.0%
Wallpaper Hangers	807	3,017	1	3,508	0	0.0%	1	100.0%	0	
Wallpaper Removing	730	3,087	2	3,230	1	50.0%	1	50.0%	0	
Wallpapers & Wall coverings - Wholesale & Manufacturing	204	3,899	1	3,508	0	0.0%	1	100.0%	0	
Wallpapers & Wallcoverings - Retail	8,559	1,277	62	1,096	21	33.9%	41	66.1%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Warehouses - Cold Storage	2,500	2,159	4	2,829	3	75.0%	1	25.0%	0	0.0%
Warehouses - Merchandise Warehousing Services	7,174	1,385 1,297	81	960 2,049	51	63.0% 61.5%	23	28.4% 38.5%	/	8.6%
Washers	561	3,270	8	2,387	4	50.0%	4	50.0%	0	0.0%
Washing Machines - Industrial	39	4,569	1	3,508	0	0.0%	1		0	0.0%
Washing Machines & Dryers - Coin Metered	1,573		46	1,268	24	52.2%	21	45.770	1	2.2%
Washing Machines & Dryers - Dealers	561 520	3,270 3,328	8	2,387	8	100.0%	0	0.0%	0	0.0%
Washing Machines & Dryers - Rent & Lease Washing Machines & Dryers - Service & Repair	1,501	2,547	18		10	88.9% 50.0%	2	50.0%	0	0.0%
Washing Machines & Dryers - Supplies & Parts	24		0	3,965	0	0.0%	0	0.0%	0	0.0%
Washing Machines & Dryers - Wholesale & Manufacturers	9	4,832	0	3,965	0	0.0%	0	0.0%	0	0.0%
Waste - Cotton, Wool	11		1	3,508	1	100.0%	0	0.0%	0	0.0%
Waste Containers Waste Paper	7,589	1,346 3,894	49	1,230 3,508	43	87.8%	6	12.2%	0	0.0%
Waste Paper Waste Reduction, Disposal, Recycle Equipment	15,956	3,894	249	3,508	195	<u>100.0%</u> 78.3%	50	0.0% 20.1%	0	1.6%
Waste Reduction, Recycle Service - Industrial	14,798	952	131	743	91	69.5%	26		14	
Watch Bands	3,387	1,934	24	1,649	22	91.7%	2	8.3%	0	
Watches - Dealers	112,763	198	776	230	514	66.2%	239	30.8%	23	3.0%
Watches - Service & Repair	31,684	593	210	547	137	65.2%	69	32.9%	4	
Watches - Wholesale & Manufacturers Watchmakers Equipment & Supplies	3,060 118	2,018 4,185	24	1,649 2,997	13	54.2% 66.7%	9	37.5% 33.3%	2	8.3%
Watchmakers Equipment & Supplies	55	4,185	3	2,997		25.0%	<u>ا</u>	75.0%	0	
Water - Bottled & Bulk	3,768	1,849	17	1,874	7	41.2%	9	52.9%	1	5.9%
Water & Sewer Line Protection	40,819	484	166	639	165	99.4%	1	0.070	0	0.0%
Water Analysis	4,022	1,798	12	2,115	8	66.7%	4	33.3%	0	0.0%
Water Companies - Bottled, Bulk	23,100	726	281 812	441	259	92.2% 83.7%	21	7.5%	1	0.4%
Water Companies - Utility Water Conservation	36,322 1,375	532 2,617	812	222	680	83.7% 100.0%	129	0.0%	3	0.4%
Water Coolers	2,407	2,193	21	3,508 1,736	17	81.0%	3	14.3%	1	4.8%
Water Coolers - Bottle less	11		0	3,965	0	0.0%	0	0.0%	0	0.0%
Water Coolers - Equipment & Supplies	3,943		28		15	53.6%	13	46.4%	0	0.0%
Water Craft Repair	10	4,814	0	3,965	0	0.0%	0	0.0%	0	0.0%
Water Damage Restoration	26,953 109,311	653 205	85 537	934 290	66 391	77.6%	18	21.2%	10	1.2%
Water Filtration & Purification Equipment Water Gardens Fountains & Ponds	3,378	1,938	20	1,766	10	72.8%	130	25.3% 40.0%	10	1.9%
Water Heater - Tankless	2,255	2,235	13	2,049	10	84.6%	2	15.4%	2	0.0%
Water Heaters - Dealers	6,637	1,435	40	1,344	32	80.0%	8	20.0%	0	0.0%
Water Heaters - Parts & Supplies	829	3,000	12	2,115	9	75.0%	3	25.0%	0	0.0%
Water Heaters - Repairing	4,145	1,777	11	2,175	4	36.4% 95.3%	7	63.6%	0	0.0%
Water Heaters - Wholesale & Manufacturers Water Leak Detection	2,497	2,162 2,362	106	2,997	101	95.3% 100.0%	2	1.9%	3	2.8%
Water Main Contractors	1,650	2,302	2	3,230	2	100.0%	0	0.0%	0	0.0%
Water Mitigation	298	3,671	2	3,230	2	100.0%	0	0.0%	0	0.0%
Water Pollution Control	597	3,228	0	3,965	0	0.0%	0	0.0%	0	0.0%
Water Skiing Equipment & Supplies	1,059	2,816	15	1,968	6	40.0%	9	60.0%	0	0.0%
Water Skiing Instruction Water Soft & Conditioning Equipment Service & Supplies	128 78,594	4,144 282	394	2,997 361	328	100.0% 83.2%	0	0.0%	0	0.0%
Water Supply Systems	6,680	1,431	85	934	528	77.6%	18	21.2%	1	1.2%
Water Taxi Service	180	3,978	1	3,508	1	100.0%	0	0.0%	0	0.0%
Water Treatment Equipment, Service & Supplies	39,181	503	175	621	126	72.0%	31		18	
Water Well Drilling & Service	70,581	303	114	808	73	64.0%	37	32.5%	4	3.5%
Water Well Drilling Equipment & Supplies Water Wells - Inspection	3,500 570	1,909 3,262	4	2,829	4	100.0%	0	01010	0	0.0%
Water Wells - Pumps Sales & Service	3,680	1,869	12	2,997	10	33.3% 83.3%	2	<u>66.7%</u> 16.7%	0	0.0%
Water Works Contractors	6,853	1,415	23	1,677	15	65.2%	7	30.4%	1	4.3%
Water Works Equipment & Supplies	281	3,718	1	3,508	1	100.0%	0	0.0%	0	0.0%
Water/Pool Heating - Solar	1,177	2,735	18	1,832	5	27.8%	11		2	11.1%
Waterbeds - Dealers	3,309	1,959	17		16	94.1% 0.0%	1	5.9%	0	0.0%
Waterbeds - Service & Repair Waterbeds - Supplies & Parts	1	4,987 4,876	0	3,965 3,965	0	0.0%	0	0.0%	0	
Waterproofing Contractors	145,522	157	319	403	229	71.8%	66		24	
Waterproofing Materials	5,949	1,512	21	1,736	14	66.7%	6	28.6%	1	4.8%
Wax	160	4,033	2	3,230	1	50.0%	1	50.0%	0	0.0%
Weather Forecast Service	243	3,815	6	2,589	3	50.0%	3	50.0%	0	0.0%
Weather Instruments Weather Stripping	2,158	2,268	14	2,009	14	100.0%	0		0	0.0%
Weather Stripping Weather Vanes	393	3,519	0	3,965	0	0.0%	0	0.0%	0	0.0%
Weatherization	1,939	2,358	4	2,829	4	100.0%	0		0	0.0%
Weaving & Mending	28	4,627	0	3,965	0	0.0%	0	0.0%	0	0.0%
Weaving Supplies & Equipment	248	3,797	0	3,965	0	0.0%	0	0.0%	0	0.0%
Web Conferencing Web Design	3,532 233,041	1,897 89	1.378	2,686 143	5 815	100.0% 59.1%	0 498	0.0%	0	0.0%
Webbing	233,041 2,087	2,295	1,378	143	25	59.1% 43.9%	498		65	4.7%
Wedding Chapels & Ceremonies	17,675	870	106	833	63	43.9% 59.4%	37	34.9%	6	
Wedding Consultants	29,251	617	195	570	106	54.4%	78	40.0%	11	5.6%
Wedding Officiant	1,129	2,776	9	2,300	5	55.6%	4		0	
Wedding Supplies & Services	28,690	629	220	529	102	46.4%	105	47.7%	13	
Weed Control Equipment & Supplies	588	3,245	4	2,829	4	100.0%	0	0.0%	0	0.0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Weed Control Service	6,400	1,466	51	1,208	47		4	7.8%	0	0.0%
Weighers Weight Control Services	138 190	4,615	1,165	3,965 168	1,013	0.0%	128	0.0%	0	0.0%
Weight control services Welcome ServiceFor Newcomers	609	3,209	3	2,997	1,013	0.0%	3	100.0%	24	0.0%
Welding	45,376	454	74	1,013	37		36		1	1.4%
Welding Equipment - Rent	53		0	3,965	0		0	0.0%	0	0.0%
Welding Equipment - Repair	1,333 7,929	2,642	32	2,997	16	33.3%	2	66.7%	0	0.0%
Welding Equipment & Supplies Welding Inspectors	7,929	1,319 4,677	32	1,473 3,965	16	50.0% 0.0%	15	46.9%	1	3.1%
Wellpoint & Dewatering Systems	284		0	3,965	0	0.0%	0	0.0%	9	0.0%
Western Apparel	9,480	1,229	48	1,241	37		10	20.8%	1	2.1%
Wheel Align, Frame & Axle Service Equipment & Supplies	1,361	2,623	5	2,686	2	40.0%	3	60.0%	0	0.0%
Wheel Alignment, Frame & Axle Service - Auto Wheel Chair Lifts & Ramps	8,627	1,272	27	1,578	17		9	33.3%	1	3.7%
Wheel Chairs & Ramps Wheel Chairs	12,783 14,421	1,035	27	1,578 473	19 242		14	25.9% 5.4%	1	3.7%
Wheelchair & Disability Transportation	9,070	1,248	36	1,408	242		13		3	8.3%
Wheels	19,571	809	94	883	56		38	40.4%	0	0.0%
Whirlpool Bath Equipment & Supplies	1,525	2,530	4	2,829	1	25.0%	3	75.0%	0	0.0%
Wholesalers & Distributors	162,872	135	648	262	441	68.1%	194	29.9%	13	2.0%
Wicker Products	491	3,366	1	3,508	1	100.0%	0	0.0%	0	0.0%
Wigs & Hairpieces	32,711	576 4,313	270	455 3,508	169	62.6% 100.0%	97	35.9%	4	1.5%
Wind Energy Systems	5,212		12	2,115	10		2	16.7%	0	0.0%
Winding Machinery	8	4,847	0	3,965	0	0.0%	0	0.0%	0	0.0%
Windmills	584		3	2,997	1	33.3%	2	66.7%	0	0.0%
Window Cleaning	79,719	280	242	494	131	54.1% 100.0%	100	41.3%	11	4.5%
Window Cleaning Equipment & Supplies Window Coverings	365 10,881	3,571 1,135	99	3,508 855	57		0	37.4%	0	0.0%
Window Security Laminates	264			3,965	57		0	0.0%		0.0%
Window Shades	31,697	592	149	683	124		21		4	2.7%
Window Shades - Cleaning & Repair	725	3,094	5	2,686	1	20.0%	4	80.0%	0	0.0%
Window Shades - Equipment & Supplies	5,626	1,551	30	1,508	17	56.7%	11	36.7%	2	6.7%
Window Shades - Repair	40		0	3,965	0	0.0%	0	0.0%	0	0.0%
Window Tinting & Coating - Commercial Window Tinting & Coating - Residential	4,215	1,762	22	1,710 2,485	8	36.4% 28.6%	14	<u>63.6%</u> 71.4%	0	0.0%
Windows	302,531	67	926	197	657	71.0%	176		93	10.0%
Windows - Installation & Service	432,750	49		152	1,005	77.3%	217	16.7%	78	6.0%
Windows - Repairing	15,454	921	34	1,438	25	73.5%	9	26.5%	0	0.0%
Windows - Vinyl	2,868	2,058	20	1,766	15	75.0%	5	25.0%	0	0.0%
Windows - Wells & Covers Windows - Wood	2,277 552	2,230 3,279	3	2,997 3,965	3	<u>100.0%</u> 0.0%	0	0.0%	0	0.0%
Windows - Wood Windows & Doors - Installation & Service	18,684	835	53	1,182	35	66.0%	15	28.3%	3	5.7%
Windshield Wipers	85		2	3,230	1	50.0%	10	50.0%	0	0.0%
Wine Bar	119		4	2,829	1	25.0%	3	75.0%	0	0.0%
Wine Brokers	2,085	2,297	4	2,829	2	50.0%	2	50.0%	0	0.0%
Wine Cellars Wine Storage Equipment	494 3,383	3,362	3	2,997 2,686	0	0.0%	3	100.0%	0	0.0%
Winemaking Equipment & Supplies	1,149		2	3,230	1	50.0%	2	40.0%	0	0.0%
Wineries	5,347	1,585	52	1,195	27	51.9%	23	44.2%	2	3.8%
Wines - Retail	11,334		149	683	70		75	50.3%	4	2.7%
Wines - Wholesale	1,592	2,486	12	2,115	11	91.7%	1	8.3%	0	0.0%
Wiping Cloths Wire & Cable - Electric	316		1	3,508	1	100.0%	0	0.0%	0	0.0%
Wire & Cable - Non-Electric	5,455 2,283	1,566 2,228	12	2,115 2,589	1	41.7% 16.7%	5	58.3% 83.3%	0	0.0%
Wire Cloth	42	4,552	0	3,965	0	0.0%	0	0.0%	0	0.0%
Wire Harnesses - Electrical	690	3,129	1	3,508	1	100.0%	0	0.0%	0	0.0%
Wire Products	2,863	2,059	8	2,387	5	62.5%	3	37.5%	0	0.0%
Wire Rope	591		2	3,230	1	50.0% 100.0%	1	<u>50.0%</u> 0.0%	0	0.0%
Wire Stitching Machines & Supplies Wire Strippers	66 14		1	3,508 3,508	1		1	100.0%	0	0.0%
Wire Wrapping Service & Equipment	39		0	3,965	0		0	0.0%	0	0.0%
Womens Apparel - Retail	53,633	405	770	232	527	68.4%	218	28.3%	25	3.2%
Womens Apparel - Wholesale & Manufacturers	7,205	1,382	11		7	63.6%	4	36.4%	0	0.0%
Wood Carving	1,260	2,678	10	2,233	3	30.0%	6	60.0%	1	10.0%
Wood Finishing Wood Preservatives	4,605	1,686 2,840	20	1,766 3,230	6	30.0% 100.0%	14	70.0%	0	0.0%
Wood Preserving	2,424	2,185	9	2,300		55.6%	3	33.3%	1	11.1%
Wood Products - Sawdust & Shavings	17		1	3,508	1	100.0%	0	0.0%	0	0.0%
Wood Technologists	83	4,313	Ō	3,965	0	0.0%	0	0.0%	0	0.0%
Wood Turning	132	4,120	0	3,965	0	0.0%	0	0.0%	0	0.0%
Woodworking	33,182	571	189	584	72	38.1%	94	49.7%	23	12.2%
Woodworking Equipment & Supplies Woodworking Tools - Retail	3,522	1,902 3,661	8	2,387 2,686	/	87.5% 60.0%	1	12.5% 40.0%	0	0.0%
Woodworking Tools - Recail	306		1	3,508	1	100.0%	2 	40.0%	0	0.0%
Woolen Goods - Wholesale & Manufacturers	143	4,088	0	3,965	0	0.0%	0	0.0%	0	0.0%
Word Process System, Consultant, Designer	6	4,876	0	3,965	0	0.0%	0	0.0%	0	0.0%
Word Processing Equipment - Maintenance	4	4,914	0	3,965	0	0.0%	0	0.0%	0	0.0%
Word Processing Service	1,132	2,772	3	2,997	3	100.0%	0	0.0%	0	0.0%

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Work Clothes - Retail	2,811	2,077	8	2,387	3	37.5%	4	50.0%	1	12.5%
Work Clothes - Wholesale & Manufacturers	114	4,197	2	3,230	1	50.0%	1	50.0%	0	0.0%
Work-At-Home Companies	561,227	36	1,955	92	718	36.7%	1,003	51.3%	234	12.0%
Writer	197	3,918	3	2,997	1	33.3%	2	66.7%	0	0.0%
Writer - Freelance	1,078	2,809	8	2,387	3	37.5%	3	37.5%	2	25.0%
Writers - Business	5,367	1,580	32	1,473	8	25.0%	14	43.8%	10	31.3%
X-Ray Apparatus & Supplies	1,298	2,664	2	3,230	0	0.0%	2	100.0%	0	0.0%
X-Ray Duplicating Services	46	4,525	0	3,965	0	0.0%	0	0.0%	0	0.0%
X-Ray Labs - Industrial	5,164	1,612	23	1,677	10	43.5%	13	56.5%	0	0.0%
X-Ray Labs - Medical & Dental	8,211	1,302	54	1,169	39	72.2%	13	24.1%	2	3.7%
X-Ray Protection	384	3,532	1	3,508	0	0.0%	1	100.0%	0	0.0%
Yacht Brokers	5,384	1,577	17	1,874	9	52.9%	8	47.1%	0	0.0%
Yacht Charter Broker	21,125	775		792	89	75.4%	28	23.7%	1	0.8%
Yarn - Retail	2,082	2,302	27	1,578	11	40.7%	7	25.9%	9	33.3%
Yarn - Wholesale & Manufacturers	265	3,759	4	2,829	1	25.0%	3	75.0%	0	0.0%
Yellow Page Advertising	14,392	972	667	254	448	67.2%	213	31.9%	6	0.9%
Yoga Instruction	9,697	1,214	75	1,005	44	58.7%	25	33.3%	6	8.0%
Yoga Supplies	604	3,217	5	2,686	1	20.0%	4	80.0%	0	0.0%
Yogurt	2,413	2,187	13	2,049	9	69.2%	3	23.1%	1	7.7%
Youth Organizations & Centers	12,015	1,069	89	910	61	68.5%	27	30.3%	1	1.1%
Zinc Oxide	15	4,759	0	3,965	0	0.0%	0	0.0%	0	0.0%
Zippers	188	3,942	0	3,965	0	0.0%	0	0.0%	0	0.0%
Zippers - Repair	11	4,800	0	3,965	0	0.0%	0	0.0%	0	0.0%
Zoological Gardens	437	3,445	2	3,230	2	100.0%	0	0.0%	0	0.0%
Zoos	1,474	2,560	13	2,049	8	61.5%	5	38.5%	0	0.0%