US BBB 2012 Statistics Sorted by Inquiry

1.506.600 1.700 1.500.600 1.700 1.500.600 1.500	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
1,000 1,00	Totals	117,063,453									2.9%
1952 1952			1		16						
1,500, 10, 10, 10, 10, 10, 10, 10, 10, 10,			3								
Transport 1,0,1,100 1	Auto Repair & Service	1,788,977	4	14,002	9	9,284	66.3%	4,419	31.6%	299	2.1%
1.50 1.50			5						16.2%		
Comment of Recogning Services 1,451,172 3	Tidilibers		6		38						
Caberral Associated 1,454,077 3			8		42						
1486_12 1 1 5 75 1 1 5 75 1 1 5 75 1 1 5 75 1 1 5 75 1 1 5 75 1 1 5 75 1 1 5 75 1 1 1 1 1 1 1 1 1			9								
According 1,000				4,148							2.4%
120,000 1,										00	
1000 1000											
A CONTINUED CO											
Front Property Property Control 16 17,705 1 1,900 1,451 1,900 1,451 1,900 1,451 1,900 1,451 1,900 1,451 1,900 1,451 1,900 1,451 1,900 1,451 1,900 1,	Air Conditioning Contractors & Systems		15	3,905						91	2.3%
Reservation	Property Management			7,526							
Proceedings											
Internet Poststates								326			
Financia 666, 409 21 5,260 31 4,722 69,76 420 7,96 146 246, 246, 247, 248, 248, 248, 248, 248, 248, 248, 248					8		67.0%	4.244			
Aus Professor A Position 1870-055 22 2-000 100 1-020 0.5 hb. 977 12-76 0.5 2-75 1.5 hb. 977 1.5 hb. 977 1.5 hb. 977 1.5 hb. 978 1	Financial Services		21	5,298				420	7.9%	146	
February Contractors	Auto Body Repair & Painting		22	2,969					32.7%		
Internet Ministerion Services 788.000 23 270 26 5.070 17.7% 595 10.7% 11.8 2.07% 17.7%											
Pera Control Services											
Furniture Andreal Furniture - Refer 769,531 27 1,566 11 10,316 79,0% 2,151 16.5% 591 4.7% Lorenter - Street 766,44 29 3,511 27 4.7% 77,0% 77,0% 77,0% 77,0% Lorenter - February			25 26	3,789							1.7%
Real Equate 97.74.11 28 3.655 59 52.776 77.9% 943 26.76 66 1.65 1.65 1.65 1.65 1.65 1.65 1.65 1.65 1.65			27	13,058						591	
Parenters Active	Real Estate	717,411	28	3,585		2,576	71.9%	943			
Securiting Reviews 660,076 31 2,386 78 1,875 77,0% 468 20,5% 60 2,7%											
Internet Services		677,568		3,629							
Tree Service											
Dentiss	Tree Service										7.5%
Work-Af-thoms Companies	Mortgage Bankers	601,925	34	1,443	135	1,393	96.5%	40	2.8%	10	0.7%
Not Elsewhere Classified 528,339 77 7,598 19 3,909 5,14% 2,967 39,0% 722 9,5%	Dentists										
Banis			36	1,955							
Tay Routh Preparation			3/								9.5%
Concrete Contractors											
Computers Hardware, Software & Services 456,084 42 5,568 28 4,841 86.9% 6.35 11.4% 9.2 1.7% Cellular Felaphone Service and Equipment 455,528 43 1,915 96 1,181 61.7% 654 34.2% 80 4.2% Cellular Felaphone Service and Equipment 455,528 43 1,915 96 1,181 61.7% 654 34.2% Cellular Felaphone Service and Equipment 455,528 44 39.880 1 38.401 96.3% 1,115 3.3% 172 0.4% Cellular Felaphone Service and Equipment 455,528 44 39.880 1 38.401 96.3% 1,115 3.3% 172 0.4% Cellular Felaphone Service 445,508 44 39.880 1 38.401 96.3% 1,115 3.3% 172 0.4% Cellular Felaphone Service 446,518 47 2.599 22 2.21 22.5% 1.57 6.3% Cellular Felaphone Service 446,518 47 2.599 22 2.21 22.5% 1.57 6.3% Cellular Felaphone Service 446,518 47 2.599 22 2.21 22.5% 1.57 6.3% Cellular Felaphone Service 443,750 49 1,300 152 1,005 77.3% 2.11 16,7% 78 6.0% Cellular Felaphone Service 433,750 49 1,300 152 1,005 77.3% 2.11 16,7% 78 6.0% Cellular Felaphone Service 421,664 51 5,066 32 4,785 94.1% 2.50 4.9% 51 1.4% Cellular Felaphone Service 421,664 51 5,066 32 4,785 94.1% 2.50 4.9% 51 1.0% Cellular Felaphone Service 421,664 51 5,066 32 4,785 94.1% 2.50 4.9% 51 1.0% Cellular Felaphone Service 421,664 51 5,066 32 4,785 94.1% 2.50 4.9% 51 1.0% Cellular Felaphone Service 421,664 51 5,066 32 4,785 94.1% 2.50 4.9% 51 1.0% Cellular Felaphone Service 421,664 51 5,066 32 4,785 94.1% 2.50 4.9% 51 1.0% Cellular Felaphone Service 421,664 51 5,066 32 4,785 94.1% 2.50 4.9% 51 1.0% Cellular Felaphone Service 421,664 51 5,066 32 4,785 94.1% 2.50 4.9% 51 1.0% Cellular Felaphone Service 421,664 51 5,066 32 4,785 94.1% 2.50 4.9% 51 1.0% Cellular Felaphone Service 421,	Concrete Contractors			1,362	146	617	45.3%	672	49.3%	73	5.4%
Carpet & Ruy Cleaners	Lawn Maintenance										
Cellular Fleephone Service and Equipment											
Loans 450,587 45 3,168 53 1,921 60,6% 871 27.5% 376 11,9%					96						
Insurance Services 446,588 47 2,509 72 2,321 92,5% 157 6,3% 31 1,2% Auto Parts & Supplies - New 445,850 48 4,510 36 2,975 66,0% 1,448 32,1% 87 1,99% Windows - Installation & Service 423,750 49 1,300 152 1,005 77,3% 217 16,7% 78 6.0% Apartments 423,880 57,587 20 5,138 67,7% 2,344 30,9% 105 1,4% 243,880 57,587 20 5,138 67,7% 2,344 30,9% 105 1,4% 243,880 57,587 20 5,138 67,7% 2,344 30,9% 105 1,4% 243,880 57,587 20 5,138 67,7% 2,344 30,9% 105 1,4% 243,880 57,587 20 5,138 67,7% 2,344 30,9% 105 1,4% 243,880 57,587 20 5,138 67,7% 2,344 30,9% 105 1,4% 243,880 57,587 20 5,138 67,7% 2,344 30,9% 105 1,4% 243,880 57,587 20 5,138 67,7% 2,344 30,9% 105 1,4% 243,880 57,587 20 5,138 67,7% 2,344 30,9% 105 1,4% 243,880 57,587 20 5,138 67,7% 2,344 30,9% 105 1,4% 243,880 249 10,4% 250 4,9% 51 1,0% 243,880 249 10,4% 250 4,9% 51 1,0% 243,880 249 10,4% 250 4,9% 51 1,0% 243,880 249 10,4% 250 4,9% 51 1,0% 243,880 249 10,4% 240 32,0% 28 2,1% 240,880 249 249,880 249,880	Loans				53						
Auto Parts & Supplies - New 443,750 48 4,510 36 2,975 66,0% 1,448 32,1% 87 1,9% 49 1,300 152 1,055 77,3% 217 16,7% 78 6,0% Apartments 423,880 50 7,587 20 5,138 67,7% 2,344 30,9% 105 1,4% 423,880 50 7,587 20 5,138 67,7% 2,344 30,9% 105 1,4% Security Control Equipment & System Monitoring & Service 421,664 51 5,086 32 4,785 94,1% 250 4,9% 51 1,0% Security Control Equipment & System Monitoring & Service 423,880 50 7,587 20 5,138 67,7% 2,344 30,9% 105 1,4% 423,881 52 2,363 79 2,104 88,3% 249 10,4% 30 13,3% 408,837 52 2,363 79 2,104 88,3% 249 10,4% 30 13,3% 408,837 52 2,363 79 2,104 88,3% 249 10,4% 30 13,3% 408,837 52 2,363 79 2,104 88,3% 249 10,4% 30 13,3% 408,837 52 1,363 14 14 14 86 65 5,9% 420 12,20% 20% 20% Business Opportunity Companies 331,841 55 1,176 165 165 864 7,55% 276 23,5% 36 1,118 Schools Business & Vocatorial 408,838 1,181 57 1,049 182 822 78,4% 195 18,6% 32 3,1% 804,000 13,181 57 1,049 182 822 78,4% 195 18,6% 32 3,1% 805,000 15 8,1762 110 1,467 83,3% 247 14,0% 48 2,7% 805,000 15 8,1762 110 1,467 83,3% 247 14,0% 48 2,7% 805,000 15 8,1762 110 1,467 83,3% 247 14,0% 48 2,7% 805,000 15 8,1762 110 1,467 83,3% 247 14,0% 48 2,7% 805,000 15 8,1762 110 1,467 83,3% 247 14,0% 48 2,7% 805,000 15 8,1762 110 1,467 83,3% 247 14,0% 48 2,7% 805,000 15 8,1762 110 1,467 83,3% 247 14,0% 48 2,7% 805,000 15 8,1762 110 1,467 83,3% 247 14,0% 48 2,7% 805,000 15 8,1762 110 1,467 83,3% 247 14,0% 48 2,7% 805,000 15 8,1762 110 1,467 83,3% 247 14,0% 48 2,7% 805,000 15 8,1762 110 1,467 83,3% 247 14,0% 48 2,7% 805,000 15 8,1762 110 1,467 83,3% 247 14,0% 48 2,7% 805,000 15 8,1762 110 1,467 83,3% 247 14,0% 48 2,7% 805,000 15 8,1762 110 1,467 83,3% 247 14,0% 48 2,7% 805,000 15 8,1762 110 1,467 83,3% 247 14,0% 48 2,7% 805,000 15 8,1762 110 1,467 83,3% 247 14,0% 48 2,7% 805,000 15 8,1762 110 1,467 83,3% 247 14,0% 805,000 15 8,1762 110 1,467 83,3% 247 14,0% 805,000 15 8,1762 110 1,467 83,3% 247 14,0% 805,000 15 8,1762 110 1,467 83,3% 247 14,0% 805,000 15 8,1762 110 1,467 83,3% 247 14,0% 805,000 15	Consumer Finance & Loan Companies						91.3%		7.1%		
Windows - Installation & Service 422,750 49 1,300 152 1,005 77,3% 2,17 16,7% 78 6,0% Apartments 423,880 50 7,587 20 5,138 67,7% 2,344 30,9% 105 1,4% 30,94% 105 1,4%	Insurance Services	446,538									1.2%
Apartments 423,880 50 7,587 20 5,138 67,7% 2,344 30,9% 105 1,4% 5 20 1,4% 5 20 1,4% 5 250 4,9% 51 1,0% 5 20 1,4% 5 20 1,4% 5 20 1,4% 5 250 1,4% 5 250 1,4% 5 250 1,4% 5 250 1,4% 5 250 1,4% 5 250 1,4% 5 250 1,4% 5 250 1,4% 5 250 1,4% 5 250 1,4% 5 250 1,4% 5 250 1,4% 5 250 1,4% 5 250 1,4% 5 250 1,4% 5 250 1,4% 5 250 1,3% 5 20,333 79 2,104 88,3% 249 10,4% 30 1,3% 6 240 10,4% 30 1,3% 6 240 10,4% 5 30 1,3% 6 240 10,4% 5 30 1,3% 6 240 10,4% 5 30 1,3% 6 240 10,4% 5 30 1,3% 6 240 10,4% 5 30 1,3% 6 240 10,4% 5 30 1,3% 6 240 10,4% 5 20 1,3%			48								
Burglar Alarm Systems - Dealers, Monitoring & Service 421,664 51 5,086 32 4,785 94.1% 250 4.9% 51 1.0% 520 1.3%											
Security Control Equipment & System Monitors 408,837 52 2,383 79 2,104 88,3% 249 10,4% 30 1.3%											
Paving Contractors 384,531 54 1,371 144 671 48.9% 611 44.6% 89 6.5% Business Opportunity Companies 381,941 55 1,176 165 864 73.5% 276 23.5% 36 3.1% Marketing Programs & Services 5 394,440 56 1,688 116 1,345 79.7% 266 15.8% 77 4.6% 5500.05 - Business & Wocational 391,811 57 1,049 182 822 78.4% 195 18.6% 32 31.9% Carpet & Ruin Dealers - New 330,550 58 1,762 110 1,467 83.3% 247 14.0% 48 2.7% Restaurants - 326,165 59 5,452 29 3,195 58.6% 2,110 38.7% 147 2.7% Business Services - General - 321,537 60 1,792 107 1,130 63.1% 547 30.5% 115 6.4% Auto Transporters & Drive-Away Companies 320,550 62 2,181 86 1,552 70.0% 683 45.1% 31 2.0% 115 6.4% Auto Transporters & Drive-Away Companies 320,550 62 2,181 86 1,556 70.0% 683 45.1% 31 2.0% 12.0%		408,837	52		79	2,104	88.3%	249	10.4%	30	1.3%
Business Opportunity Companies	Fence Contractors			1,314							
Marketing Programs & Services	Paving Contractors										
Schools - Business & Vocational 331,181 57 1,049 182 822 78,4% 195 18,6% 32 3.1% 2.7cp t & Rug Dealers - New 330,550 58 1,752 110 1,467 83,3% 247 14,0% 48 2.7cp t & Restaurants 326,136 59 5,452 29 3,195 58.6% 2,110 38.7% 147 2.7cp t & Restaurants 2.7cp											
Carpet & Rug Dealers - New 330,550 58 1,762 110 1,467 83,3% 247 14.0% 48 2.7%											
Restaurats 326,136 59 5,452 29 3,195 58.6% 2,110 38.7% 147 2.7% Business Services - General 321,537 60 1,792 107 1,130 63.1% 547 30,5% 115 6.4% Auto Transporters & Drive-Away Companies 320,862 61 1,515 128 801 52,9% 683 45,1% 31 2,0% Health & Diet Products - Retail 309,750 62 2,181 86 1,526 70.0% 615 28.2% 40 1.8% Health & Diet Products - Retail 307,298 63 1,670 103 1,398 74.8% 425 22,7% 47 2.5% Health & Diet Products - Retail 307,182 64 446 329 310 69.5% 117 26.2% 19 4.2% Employment Agencies 306,185 65 3,048 58 1,754 57.5% 1,244 40.8% 50 1.6% Employment Agencies 305,115 64 446 329 310 69.5% 117 26.2% 19 1.6% Invalidation Stream Agencies 305,115 66 2,754 64 2,503 90.9%								247			
Auto Transporters & Drive-Away Companies 320,862 61 1,515 128 801 52.9% 683 45.1% 31 2.0% Health & Diet Products - Retail 309,750 62 2,181 86 1,526 70.0% 615 28.2% 40 18.8% Health & Medical - General 307,298 63 1,870 103 1,398 74.8% 425 22.7% 47 2.5% Employment Agencies 307,182 64 446 329 310 65.5% 117 26.2% 19 4.3% Howntowive 306,185 65 3,048 58 1,754 57.5% 1,244 40.8% 50 10.4% Handracturers & Producers 305,115 66 2,754 64 2,503 90.9% 238 8.6% 13.0.5% Hindows			59	5,452	29						
Health & Diet Products - Retail 86 1,526 70.0% 615 28.2% 40 1.8% 40 1.8% Final Rediction Froducts - Retail 8 1,526 70.0% 615 28.2% 40 1.8% Employment Agencies 307,298 63 1,870 103 1,398 74.8% 425 22.7% 47 2.5% 17 2.5% 19 4.3% 18 2.5% 19 3.00 1.0% 19 2.5% 117 26.2% 19 3.0% 19 2.5% 117 26.2% 19 3.0% 19 2.5% 19 3.0% 19 2.5% 19 3.0% 19 2.5% 19 2.3% 19 2.5% 19 2.3% 19 2.5% 19 2.3% 19 2.5% 19 2.5% 19 2.3% 19 2.5% 19											
Health & Medical - General 307,298 63 1,870 103 1,398 74,8% 425 22,7% 47 2.5% 47 2.5% 100 100 1,300 1,											
Employment Agencies 307,182 64 446 329 310 69,5% 117 25,2% 19 4,3% 10 10 10 10 10 10 10 10 10 10 10 10 10	Health & Medical - General										
Towing - Automotive 306,185 65 3,048 58 1,754 57.5% 1,244 40.8% 50 1.6%	Employment Agencies									19	
Windows 302,531 67 926 197 657 71.0% 176 19.0% 93 10.0%	Towing - Automotive		65	3,048	58						
Fire & Water Damage Restoration 295,669 68 752 234 631 83,9% 116 15.4% 5 0.7% 5 0.7% 7,278 18 7,278 18 7,278 18 7,344 95.0% 32.6 4.2% 58 0.8% 7,278 18 7,278 18 7,344 95.0% 32.6 4.2% 58 0.8% 7,278 18 18 7,344 95.0% 32.6 4.2% 58 0.8% 7,278 18 18 7,344 95.0% 32.6 4.2% 18 18 18 18 18 18 18 18 18 18 18 18 18	Manufacturers & Producers										
Computers - Dealers 294,389 69 7,728 18 7,344 95,0% 326 4,2% 58 0,8% Moving & Storage Company 286,146 70 2,493 73 1,691 67.8% 748 30.0% 54 2,2% Moving & Storage Company 282,973 71 1,703 115 1,137 66,8% 538 31,6% 28 1,6% Financial Planning Consultants 278,450 72 333 389 187 56,2% 96 28,8% 50 15,0% Credit & Debt Counseling 271,887 73 500 306 341 68,2% 120 24,0% 39 15,0% Credit Cards & Plans 269,679 74 9,068 13 8,822 97,3% 140 1,5% 106 1,2% Business Consultants 269,620 75 802 225 490 61,1% 281 35,0% 31 3,9% Gredit Cards & Plans 265,215 76											
Transmissions - Automobile 286,146 70 2,493 73 1,691 67.8% 748 30.0% 54 2.2% Moving & Storage Company 282,973 71 1,703 115 1,137 66,8% 538 31,6% 28 1,6% Financial Planning Consultants 278,450 72 333 389 187 56,2% 96 28.8% 50 15.0% Credit & Debt Counseling 271,887 73 500 306 341 68.2% 120 24.0% 39 7.8% Credit Cards & Plans 269,679 74 9,668 13 8,822 97,3% 140 1,5% 106 1.2% Business Consultants 269,620 75 802 225 490 61,1% 281 35,0% 31 3,9% Advertising Agencies & Connselors 265,215 76 1,066 180 671 62,9% 326 30,6% 69 6.5%											
Moving & Storage Company 282,973 71 1,703 115 1,137 66.8% 538 31.6% 28 1.6% Financial Planning Consultants 278,450 72 333 389 187 56.2% 96 28.8% 50 15.0% Credit & Delta Consultants 271,887 73 500 306 341 68.2% 120 24.0% 39 7.8% Credit Cards & Plans 269,679 74 9,668 13 8,822 97.3% 140 1,5% 106 1.2% Business Consultants 269,620 75 802 225 490 61.1% 281 35.0% 31 3.9% Advertising Agencies & Counselors 265,215 76 1,066 180 671 62.9% 326 30.6% 69 6.5%	Transmissions - Automobile		70	2,493				748			
Credit & Debt Counseling 271,887 73 500 306 341 68.2% 120 24.0% 39 7.8% Credit Cards & Plans 269,679 74 9,068 13 8,822 97.3% 140 1.5% 106 1.2% Business Consultants 269,620 75 802 225 490 61.1% 281 35.0% 31 3.9% Advertising Agencies & Counselors 265,215 76 1,066 180 671 62.9% 326 30.6% 69 6.5%	Moving & Storage Company	282,973	71	1,703	115	1,137	66.8%	538	31.6%	28	1.6%
Credit Cards & Plans 269,679 74 9,668 13 8,822 97,3% 140 1,5% 106 1,2% Business Consultants 269,620 75 802 225 490 61.1% 281 35.0% 31 3,9% Advertising Agencies & Counselors 265,215 76 1,066 180 671 62.9% 326 30.6% 69 6.5%	Financial Planning Consultants										
Business Consultants 269,620 75 802 225 490 61,1% 281 35,0% 31 3,9% Advertising Agencies & Counselors 265,215 76 1,066 180 671 62,9% 326 30,6% 69 6.5%											
Advertising Agencies & Counselors 265,215 76 1,066 180 671 62.9% 326 30.6% 69 6.5%							97.3%				
							62.9%				
	Tire Dealers	264,340	77		70	1,947	76.7%	576	22.7%	17	0.7%

US BBB 2012 Statistics Sorted by Inquiry

Carell Coeff Designate Section 200 (20) 70 7 1-100 19 10 10 10 10 10 10 10 10 10 10 10 10 10	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
100 100	Television - Cable, CATV & Satellite	263,047	78	25,418	3	24,854	97.8%			64	0.3%
1000 1000											
Company Registers A Development 1909 1918 1											
Section & 1900 1900 1900 1900 1900 1900 1900 19		252,550									
Teach Foundation 17.5 50 72 73 74 75 74 75 75 75 75 75											1.5%
Tell John F. Actions Storgens 22,875 3 4,05 4 3,14 8 2 46 3,075 77 75 75 75 75 75 75											
Treatment and months between 25.5 cm 19											
Tables Company Tables Company											
Additional 1997 1											
1500 1500	Appliances - Major - Dealers			3,722			81.8%				
Transport Contention	Web Design										
TROM TABLES STORY DECOMES 1992 1992 1993 1993 1993 1993 1993 1993	House Cleaning				195						
Seates Services 976-641 97 5-661 8-67 86 1.7 76 44 1.7 75 1.6 6 1.7 76 1.6 6 1.7 76 1.6 6 1.7 76 1.6 6 1.7 76 1.6 6 1.7 76 1.6 6 1.7 76 1.6 6 1.7 76 1.6 6 1.7 76 1.6 6 1.7 76					7						
Signify Connections 127,468		229,245		235		173					2.6%
Compating Processing 1,150											
Popular Lorina 24 5 6 9 3 409 5 1 708 Strong Anderen, Colleges & Universities 27 1 3 1 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1											
Schools Angeloner Colleges & Unreventere					33						
TREATIN CUMP TABLE SCHOOL SECTION CONTRIBUTION TA											
Accountment	Health Clubs										
Standards 17.5 17										3	
Tares Connulative Representatives 21, 157 165 1,031 186 607 38 Pm 286 22 1 m 19 12 0 m					256					34	
Resting Contractors	Taxes - Consultants & Representatives					607		290	28.1%		
Massic Contracters	Heating Contractors										2.7%
Vitamina & Food Supplementers 100 1,000 1	Mason Contractors									14	
Foundation Contractors	Vitamins & Food Supplements	210,554	104	1,489		1,199	80.5%	254	17.1%	36	2.4%
Gathers & Deversors 290,049 107 577 280 337 6,965 145 24,974 377 6,975 377	Foundation Contractors										4.3%
Child Cure Centers 207,7551 108 5951 277 277 3,0 to 193 22,9 to 22,9	Travel Clubs										
Computers Service & Record 207,006 109 1,651 119 960 58,1% 626 27,9% 631 3.5% 691 4.5% 691											
Beauty Salones 205,200 110 1,821 104 1,129 61,7% 612 32,5% 89 4.9% 72 1.0% 1.0% 1											
Office Surgingies 201.484 111 1.260 157 1.155 90.1% 113 9.0% 12 1.0% 1.0%											
Secondaric Contractors											
Applanezes - Napor - Service & Repair 193,198 1131 1475 1142 1152 1162 1172 1163 1172 1164 1172		201/101									
Credit Linguises 192,324 114 1,872 102 1,743 93,1% 122 6,5% 7, 0.4%											
Games & Supplies 190,87 115 431 338 283 55,7% 133 30,9% 15 3.5%										71	
Marketing Consultants 189,546 116 822 220 557 67,8% 222 28,2% 33 4.0%								122	30.0%	15	
Computers - Supplies & Parts 188,215 117 1,918 95 1,519 79.2% 341 17.8% 588 3.9% 3.1 17.8% 588 3.0% 3.1 17.8% 3.						557					
Kitchen & Bath - Design & Remodeling 185,352 118 411 349 258 61.1% 139 33.9% 21 5.1% 179 1						1 519					
Physicians & Surgeons - Medical-MuD. 184,669 119 1,168 107 853 73,0% 298 25,5% 17 1,5% Educational Consultants 184,669 119 1,168 107 851 73,0% 298 25,5% 17 1,5% Educational Consultants 184,662 121 567 282 443 78,1% 92 16,2% 32 5.6% Internet: Web											
Educational Consultants 184,003 120 642 266 561 87.4% 60 9.3% 21 3.3%							73.0%				
Internet - Web Hostina					266	561		60		21	
Credit Services 189,952 123 1,116 172 970 86.9% 108 9.7% 38 3.4% Electronic Equipment & Supplies - Dealers 176,001 124 4,806 34 4,252 88.9% 455 9.5% 9.5% 99 2.1% Felephone Communications 176,701 125 17,900 5 17,203 95.7% 114 4.0% 66 0.4% Auto Warranty Processing Service 177,103 120 1.09 174 91.7 82.7% 1.48 13.3% 44 4.0% Shoes - Retail 171,103 121 128.6 1.05 1.16 1.05 1.05 1.05 1.05 Shoes - Retail 177,103 121 1.826 1.05 1.300 1.300 1.000 Shoes - Retail 177,103 122 1.826 1.05 1.300 1.000 Shoes - Retail 1.000 1.000 1.000 1.000 1.000 1.000 Shoes - Retail 1.000 1.000 1.000 1.000 1.000 1.000 Shoes - Retail 1.000 1.000 1.000 1.000 1.000 1.000 Shoes - Retail 1.000 1.000 1.000 1.000 1.000 1.000 Shoes - Retail 1.000 1.000 1.000 1.000 1.000 1.000 Shoes - Retail 1.000 1.000 1.000 1.000 1.000 1.000 1.000 Shoes - Retail 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 Shoes - Retail 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 Shoes - Retail 1.000	Market Research & Analysis	182,462					78.1%				
Electronic Equipment & Supplies - Dealers 178,608 124 4,806 34 4,252 88,5% 455 9,5% 99 2.1% Telephone Communications 176,701 125 17,980 5 17,203 95,7% 711 4,0% 66 0.4% 40.0% 50.0% 41.0% 41.0% 41.0% 40.0% 41	Internet - Web Hosting										
Telephone Communications 176,701 125 17,980 5 17,203 95,7% 711 4,0% 66 0.4% Auto Warrant Processing Service 174,559 126 1,109 174 917 82,7% 148 13,3% 44 4,0% Shoes - Retail 171,103 127 1,826 105 1,369 75,0% 403 22,1% 54 3.0% Coin Pealers, Supplies 170,573 128 426 341 319 74,9% 105 24,6% 22 0.5% Training Programs 167,578 129 824 218 507 61,5% 230 35,2% 27 3,3% Swimming Pool Service & Repair 166,718 131 1,079 178 824 824 828 507 61,5% 230 35,2% 27 3,3% Swimming Pool Service & Repair 166,718 131 1,079 178 834 81,9% 155 14,4% 40 3,7% Loans - Small Business 166,184 131 1,079 178 834 81,9% 155 14,4% 40 3,7% Loans - Small Business 166,196 131 1,079 178 834 81,9% 155 14,4% 40 3,7% Loans - Small Business 166,196 131 1,079 178 834 81,9% 155 14,4% 40 3,7% Molecalers & Distributors 166,196 132 1,079 178 179 179 179 179 179 Loang - Small Business 166,196 132 1,079 178 179											
Auto Warranty Processing Service 174,559 126 1,109 174 917 82.7% 148 13.3% 44 4.0%					34						
Shoes - Retail					5						
Coin Dealers, Supplies			126	1,109						44	
Training Programs 167,578										54	
Swimming Pool Service & Repair 166,718 130 611 270 398 65,1% 203 33,2% 10 1.6% 1.6ms - Small Business 166,184 131 1.079 178 884 81.9% 155 14.4% 40 3.7% 1.0ms - 1.0ms										27	
Loans - Small Business 166,184 131 1,079 178 884 81,9% 155 14,4% 40 3,7%											
Clinics 164,986 132 1,110 173 796 71.7% 288 25.9% 26 2.3% 2.3% 297 427 173 55.2% 111 37.4% 13 4.4% Audio-Visual Equipment - Dealers 164,519 134 1,277 156 1,040 81.4% 228 17.9% 9 0.7% 164,519 135 648 262 441 661.1% 194 29.9% 13 2.0% 152,627 135 648 262 441 661.1% 194 29.9% 13 2.0% 152,635 136 852 206 686 80.5% 153 18.0% 13 1.5% 159,435 136 852 206 686 80.5% 153 18.0% 13 1.5% 150,535 137 2,471 74 2,207 89.3% 226 9.6% 28 1.1% 116 200,536 2											
Jantor Service 164,675 133 297 427 173 58,2% 111 37,4% 13 4.4%											
Audio-Visual Equipment - Dealers 164,519 134 1,277 156 1,040 81.4% 228 17.9% 9 0.7% Molesalers & Distributors 162,872 135 648 262 441 68.1% 194 29.9% 13 2.7% Internet Auction Service 159,435 136 852 206 686 80.5% 153 18.0% 13 1.5% Tubelishers - Book 159,435 138 1.907 97 1.244 67.9% 452 23.7% 161 8.4% Tubelishers - Months - Month	Janitor Service					173					
Internet Auction Service 159,435 136 852 206 686 80.5% 153 18.0% 13 1.5%	Audio-Visual Equipment - Dealers	164,519	134	1,277	156	1,040		228		9	0.7%
Publishers - Book 159,035 137 2,471 74 2,207 89,3% 236 9,6% 28 1.18 1.18 1.18 1.18 1.19 1.18 1.19 1.18 1.19 1	Wholesalers & Distributors	162,872	135	648	262		68.1%			13	
Ticket Sales - Events 158,342 138 1,907 97 1,294 67,9% 452 22,7% 161 8.4% 161 8.4% 161 8.4% 161 8.4% 162 163,661 139 582 279 349 60.0% 203 34,9% 30 5.2% 160 165,695 140 420 346 225 53.6% 176 41.9% 19 4.5% 161 156,695 140 420 346 225 53.6% 176 41.9% 19 4.5% 161 13.5% 155,641 141 671 252 591 88,1% 76 11.3% 4 0.6% 4.5% 161 4.5% 1	Internet Auction Service	159,435		852	206		80.5%			13	1.5%
Title Companies & Agents 156,861 139 882 279 349 60.0% 203 34.9% 349,9% 305 5.2% 349,9% 3								236	9.6%		
Floor Laying, Refinishing & Resurfacing 156,695 140 420 346 225 53.6% 176 41.9% 19 4.5%											
Olis - Fue 156,481											
Veterinarians 155,830 142 758 233 619 81.7% 132 17.4% 7 0.9%											
Building Materials 155,564 143 1,724 112 1,635 94.8% 84 4.9% 5 0.3% 75 1.3% Advance Fee Brokers 155,146 144 2,276 82 247 10.9% 1,260 55.4% 769 33.8% Limousine Service 155,093 145 1,336 148 708 53.0% 568 42.5% 60 4.5% 118 1.5% 118 1,065 64.2% 488 27.0% 146 8.8% 118 1,065 64.2% 488 27.0% 146 8.8% 146 1,659 118 1,065 64.2% 488 27.0% 146 8.8% 146 1,659 118 1,065 64.2% 488 27.0% 146 8.8% 146 1,659 118 1,065 64.2% 148 1,065 64.2% 148 1,065 148 1,06										4	
Advance Fee Brokers 155,146 144 2,276 82 247 10,9% 1,260 55,4% 769 33,8% Limous Service 155,093 145 1,336 148 708 53.0% 568 42.5% 60 4.5% 60 4.5% 61 4											
Limousine Service 155,093 145 1,336 148 708 53.0% 568 42.5% 60 4.5% Timeshare Companies 154,858 146 1,659 118 1,065 64,2% 448 27,0% 168 8.8% Extended Warranty Contract Service Companies 154,632 147 1,406 139 1,013 72.0% 333 23.7% 60 4.3% Mattresses 154,511 148 1,741 111 1,465 84.1% 256 14.7% 20 1.1% Contractor - Insulation 154,270 149 231 508 176 76,2% 51 22,1% 4 1.7% Printers 153,312 150 561 283 444 79.1% 111 19.8% 6 1.1% Vacuum Cleaners - Household - Dealers 152,758 151 287 438 205 71.4% 70 24.4% 12 4.2% Vacuum Cleaners - Household - Dealers 151,535 152 705 244 516 73.2% 160 22.7% 29 4.1% Motorcycles - Dealers 149,735 153 1,364 145 970 71.1% 378 27.7%										5	
Timeshare Companies 154,858 146 1,659 118 1,065 64,2% 448 27,0% 146 8.8% Extended Warranty Contract Service Companies 154,651 147 1,406 139 1,013 72.0% 333 23,7% 60 4,3% Mattresses 154,551 148 1,741 111 1,465 84,1% 256 14,7% 0 1,1% Contractor - Insulation 154,270 149 231 508 176 76,2% 51 22,1% 4 1.7% Printers 153,312 150 561 283 444 79.1% 111 19.8% 6 1.1% Multi-Level Selling Companies 152,758 151 287 438 205 71.4% 70 24.4% 12 4.2% Vacuum Cleaners - Household - Dealers 151,535 152 705 244 516 73,2% 160 22,7% 29 4.1% Wotorcycles - Dealers 149,735											
Extended Warranty Contract Service Companies 154,632 147 1,406 139 1,013 72.0% 333 23.7% 60 4.3% Mattresses 154,511 148 1,741 111 1,465 84.1% 256 14.7% 20 1.1% Contractor - Insulation 154,270 149 231 508 176 76,2% 51 22,1% 4 1.7% Printers 153,312 150 561 283 444 79,1% 111 19.8% 6 1.1% Vacuum Cleaners - Household - Dealers 152,758 151 287 438 205 71.4% 70 24.4% 12 4.2% Vacuum Cleaners - Household - Dealers 151,535 152 705 244 516 73,2% 160 22,7% 29 4.1% Motorcycles - Dealers 149,735 153 1,364 145 970 71.1% 378 27.7% 16 1.2% Exercise & Physical Fitness Programs <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>											
Mattresses 154,511 148 1,741 111 1,465 84,1% 256 14,7% 20 1,1% Contractor - Insulation 154,270 149 231 508 176 76,2% 51 22,1% 4 1,7% Printers 153,312 150 561 283 444 79,1% 111 19.8% 6 1,1% Multi-Level Selling Companies 152,758 151 287 438 205 71,4% 70 24,4% 12 4,2% Vacuum Cleaners - Household - Dealers 151,535 152 705 244 516 73,2% 160 22,7% 22 1,9% Motorcycles - Dealers 149,735 153 1,364 145 970 71,1% 378 27,7% 16 1.2% Exercise & Physical Fitness Programs 149,556 154 1,299 153 99 72,3% 325 25,0% 35 2.7%											
Contractor - Insulation 154,270 149 231 508 176 76,2% 51 22,1% 4 1.7% Printers 153,312 150 561 283 444 79,1% 111 19.8% 6 1.1% Multi-Level Selling Companies 152,758 151 287 438 205 71.4% 70 24.4% 12 4.2% Vacuum Cleaners - Household - Dealers 151,535 152 705 244 516 73,2% 160 22,7% 29 4.1% Motorcycles - Dealers 149,735 153 1,364 145 970 71.1% 378 27.7% 16 1.2% Exercise & Physical Fitness Programs 149,556 154 1,299 153 939 72.3% 325 25.0% 35 2.7%											
Printers 153.312 150 561 283 444 79.1% 111 19.8% 6 1.1% 6		154,270			508						
Multi-Level Selling Companies 152,758 151 287 438 205 71.4% 70 24.4% 12 4.2% Vacuum Cleaners - Household - Dealers 151,535 152 705 244 516 73.2% 160 22.7% 29 4.1% Motorcycles - Dealers 149,735 153 1,364 145 970 71.1% 378 27.7% 16 1.2% Exercise & Physical Fitness Programs 149,556 154 1,299 153 939 72.3% 325 25.0% 35 2.7%	Printers	153,312					79.1%				
Vacuum Cleaners - Household - Dealers 151,535 152 705 244 516 73,2% 160 22,7% 29 4.1% Motorcycles - Dealers 149,735 153 1,364 145 970 71.1% 378 27.7% 16 1.2% Exercise & Physical Fitness Programs 149,556 154 1,299 153 939 72.3% 325 25.0% 35 2.7%											
Motorcycles - Dealers 149,735 153 1,364 145 970 71.1% 378 27.7% 16 1.2% Exercise & Physical Fitness Programs 149,556 154 1,299 153 939 72.3% 325 25.0% 35 2.7%	Vacuum Cleaners - Household - Dealers										
Exercise & Physical Fitness Programs 149,556 154 1,299 153 939 72.3% 325 25.0% 35 2.7%	Motorcycles - Dealers	149,735	153	1,364	145	970	71.1%	378	27.7%	16	1.2%
Garage Doors & Openers 147 236 155 492 200 257 72 604 127 25 007 0 1 5 007	Exercise & Physical Fitness Programs	149,556		1,299				325	25.0%	35	2.7%
Ourage boors a openiers 147/230 133 337 72.070 127 23.870 8 1.670	Garage Doors & Openers	147,236	155	492	309	357	72.6%	127	25.8%	8	1.6%

US BBB 2012 Statistics Sorted by Inquiry

A	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
1500 1500	Chimney Cleaning	146,142	156	390	363	251	64.4%	123			4.1%
SECURE SCIENCE											
Services (Language) 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1											
10.00000 10.	Services - General	143,642	160	1,068	179	533	49.9%	440	41.2%		8.9%
1962 1962											
Part Land Morean 1 10 10 11 11 11 11 11 11 11 11 11 11 11											
TROUTED A Month of Supposes 6 Joseph 1 19,000 110 110 110 110 110 110 110 110 110											
Transport of the Control of the Cont	Hospital & Medical Equipment & Supplies										2.3%
An Appendix A General 1916 1917	Insurance - Life			281	441	241				7	2.5%
Internet Controls 10,041 100										148	
States in Carlos Beneval										7	
International Advances of Control											
Information Assessment	Investment Advisory Service			254		157					7.5%
Valenting Confident & Vancters 18,000 17 1550 13 1372 66,4% 528 27.0% 69 4.6% 10.0% 13.0%	Information Bureaus	133,893		958			76.0%				12.0%
Caleston Systems 125 06 177 2.73 16 2.76 46 1.75 17 1.75 1.	Remodeling Services										
Table											
Total Procedure 127										89	
18										20	
Vicación Pariales 124,612 179 615 226 530 65 Ph. 250 31.1 h. 253 31.6 h.	Tile - Ceramic - Contractors & Dealers				418					8	2.6%
Section 124-088 185 1-213 161 167 14-88 25 20.79 55 43.95 10.00 10.0	Vacation Rentals	124,812	179	805	224	530	65.8%	250	31.1%		3.1%
South & Conservation	Auto Repair - Windshield, Glass Shops										
Colting - Selecti Colting - Sel	Skin Care							251		55	
Dispall Contractors										8	
Petern Agnit Season 11,000											
Chiegographs C. 119,419 187 475 316 365 76,498 106 22,398 6 1.398 119,400 119,	Hearing Aids & Assistive Devices									9	
18,700 188 809 223 561 69,4% 236 22,2% 11 1.4%	Transportation Services									31	
Pharmacies 118,643 389 1,052 177 1,060 22,4% 74 6,2% 88 0,7% 118,643 118,643 118,777 109 227 118,777 109 227 118,777	Chiropractors D.C.				316						
Security Court of Patrol Service 116,378 190 227 513 100 48.0% 99 43.0% 19 8.4%					223						
Telemarkering Services		110/015							0.070	•	
Air conditioning it institute Contractors - Readential 116,388 192 559 286 356 63,7% 184 22,9% 19 3.4% tortion Warranty Plants 114,255 193 1948 1,0%											
114,255 139 1,963 90 1,705 86,0% 214 10,8% 64 3,2%											3.4%
Parts Schemes	Home Warranty Plans	114,255		1,983	90				10.8%		3.2%
Insurance Health					240						
Vacation Time Share 113,331 197 2,094 88 1,782 85,196 262 12,596 50 2.496 Watches Dealers 111,763 198 776 230 514 66,2% 239 30,8% 23 3.09% Recreational Vehicles Dealers 111,740 199 866 204 703 81,2% 152 17,6% 11 1.3% Professional Vehicles Dealers 111,740 199 866 204 703 81,2% 152 17,6% 11 1.3% Professional Vehicles Dealers 110,130 200 609 246 40 66,2% 239 20,4% 125 1.36% Grocers - Retail 110,131 200 1,169 166 92 79,3% 235 20,1% 7 0.6% Peter Groomina 19,873 203 370 372 252 68,1% 108 20,2% 11 1.3% Professional Revires Dealers 109,533 204 3,162 54 2,461 77,8% 453 14,3% 248 7,8% Watches Dealers 109,533 204 3,162 54 2,461 77,8% 453 14,3% 248 7,8% Watches Dealers 109,131 205 371 207 371 3											
Watches - Dealers										•	
Recreational Vehicles - Cealeirs 111,740 199 866 204 703 81,2% 152 17,6% 11 1.3%	Watches - Dealers										3.0%
Insurance Agency	Recreational Vehicles - Dealers	111,740			204	703					
Grocers - Retail 110,183 202 1,169 166 927 79,3% 235 20,1% 7 0.6% Red Grooming 109,873 203 370 372 252 68,1% 108 29,2% 101 2.7% Magazine Sales 109,533 204 3,162 54 2,461 77,5% 453 14,3% 248 7,8% Magazine Sales 109,533 204 3,162 54 2,461 77,5% 453 14,3% 248 7,8% Magazine Sales 109,531 205 537 290 391 72,8% 136 25,3% 101 1.9% Investigators 109,191 206 328 394 224 71,3% 86 26,2% 8 2,4% Investigators 109,191 206 328 394 224 71,3% 86 26,2% 8 2,4% Investigators 109,191 206 328 394 234 71,3% 86 26,2% 8 2,4% Investigators 109,191 206 328 394 234 71,3% 86 26,2% 8 2,4% Investigators 109,191 206 328 394 234 71,3% 86 26,2% 8 2,4% Investigators 109,191 206 328 394 234 71,3% 86 26,2% 8 2,4% Investigators 109,191 206 328 394 234 71,3% 86 26,2% 8 2,4% Investigators 109,191 209 209 20,15 20,15					246					25	3.6%
199873 203 370 372 252 68,1% 108 29,2% 10 2.7%										1	
Magazine Sales										,	2.7%
Water Filtration & Furification Equipment 109,311 205 537 290 391 72,8% 136 25,3% 10 1.9%					54						7.8%
Discount Stores 109,317 207 1,474 132 1,276 86.6% 180 12,2% 18 1.2%	Water Filtration & Purification Equipment				290						
Dental Laboratories	Investigators	109,191	206	328			71.3%		26.2%		2.4%
Professional Services - General 107,120 209 615 269 511 83.1% 89 14.5% 97 31.6% 15 2.4% Credit Reporting Agencies 104,385 211 4,466 37 4,381 98,1% 65 1.5% 20 1.5% 20 1.4% 65 1.5% 20 1.4% 65 1.5% 20 1.4% 65 1.5% 20 1.4% 65 1.5% 20 1.4% 66 1.5% 66 1.5% 66 1.5% 66 1.5% 67 1.8% 68 1.5% 68 1.5% 69 1.5% 69 1.6% 68 1.5% 69 1.5% 69 1.6% 68	Discount Stores										
Countertops 106.631 210 307 415 195 63.5% 97 31.6% 15 4.9% Advertising Specialities 103.431 212 788 226 558 70.8% 203 25.8% 27 3.4% Advertising Specialities 103.431 212 788 226 558 70.8% 203 25.8% 27 3.4% Advertising Specialities 102.66 213 1.035 184 733 70.8% 294 228.4% 8 8 0.8% Pet Shops 203 25.8% 27 3.4% 28.4% 8 8.8% 205 205 214 225 226 494 66.1% 223 29.9% 30 4.0% 205 225											
Credit Reporting Agencies 103,485 211 4,66 37 4,381 98,1% 65 1,5% 20 0,4% Adverting Agenciaties 103,431 212 788 226 558 70,8% 203 25,8% 27 3,4% 88 8,8% 68 102,766 213 1,035 184 733 70,8% 294 28,4% 8 0,8% 68 68,9% 68 68,9% 68,9% 6											
Advertising Specialties 103,431 212 788 226 558 70.8% 203 25.8% 27 3.4% 821 State Rental Service 102,766 213 1,035 184 733 70.8% 294 28.4% 8 8 0.8% 821 State Rental Service 102,765 214 747 236 494 66.1% 223 29.9% 30 4.0% 822 29.9% 30 4.0% 823 29.9% 30 4.0% 824 State Developers 101,342 215 267 460 192 71.9% 64 24.0% 11 4.1% 824 Supplies 894 71.5% 336 26.6,9% 20 1.6% 824 State Beatle Guipment & Supplies 894 71.5% 202 24.0% 824 Supplies 99,478 217 839 214 617 73.5% 202 24.0% 825 Computers - Sys Designers & Consult 98,895 218 843 212 620 73.5% 826 202 24.0% 621 22.5% 827 Supplies 89,882 219 425 342 344 80.9% 63 14.8% 18 4.2% 826 Supplies 99,888 219 425 342 344 80.9% 63 14.8% 18 4.2% 826 Supplies 99,858 221 461 322 268 58.1% 180 39.0% 13 2.8% 828 Supplies 99,7558 222 719 242 329 45.8% 317 44.1% 73 10.2% 828 Supplies 99,7319 223 1,723 113 1,454 84.4% 260 15.1% 839 Supplies 99,7319 223 1,723 113 1,454 84.4% 260 15.1% 839 Supplies 99,7319 223 1,723 113 1,454 84.4% 260 15.1% 840 Supplies 99,7319 223 1,723 113 1,454 84.4% 260 15.1% 840 Supplies 99,7319 232 1,733 113 1,454 84.4% 260 15.1% 840 Supplies Su	Credit Reporting Agencies										0.4%
Pet Shoos 102,625 214 747 236 494 66.1% 223 2.9.9% 30 4.0% Real Estate Developers 101,342 215 267 460 192 71.9% 64 24.0% 11 4.1% Appliances Major - Parts & Supplies 99,660 216 1,250 158 894 71,5% 336 26.9% 20 1.6% Medical Equipment & Supplies 99,478 217 839 214 617 73.5% 214 25.5% 8 1.0% Computers - Sys Designers & Consult 98,805 218 843 212 620 73.5% 202 24.0% 21 25.5% 8 1.0% Computers - Sys Designers & Consult 98,808 219 425 342 344 80.9% 63 14.8% 18 4.2% Solar Energy Equipment & Systems Dealers 98,808 219 425 342 344 80.9% 63 14.8% 18 4.2% Legal Forms 98,558 221 461 322 268 58.1% 180 39.0% 13 2.8% Hospitals 97,319 223 1,723 113 1,454 84.4% 260 15.1% 93.0% 13 2.8% Hospitals 97,319 223 1,723 113 1,454 84.4% 260 15.1% 97.05% 10.	Advertising Specialties	103,431		788	226	558		203		27	3.4%
Real Estate Developers 101,342 215 267 460 192 71.9% 64 24.0% 11 4.1% Appliances + Major - Parts & Supplies 99,660 216 1,250 158 894 71.5% 336 26.9% 326 220 1.6% Medical Equipment & Supplies 99,478 217 839 214 617 73.5% 214 25.5% 8 1.0% Auto Services 98,905 218 843 212 620 73.5% 202 24.0% 21 2.5% Auto Services 98,905 218 843 212 620 73.5% 63 14.8% 18 1.0% Computers - Sys Designers & Consult 98,862 219 425 342 344 80.9% 63 14.8% 18 4.2% Solar Energy Equipment & Systems Dealers 98,689 220 259 468 202 78.0% 56 21.6% 1 0.4% Cleaning Services 98,689 222 719 242 329 45.8% 317 44.1% 73 10.2% Cleaning Services 97,558 222 719 242 329 45.8% 317 44.1% 73 10.2% Cleaning Services 96,109 224 1,438 137 1,233 92.0% 108 7.5% 7 0.5% Billing Service 96,109 224 1,438 137 1,233 92.0% 108 7.5% 7 0.5% Floor Materials - Retail 94,658 226 321 401 244 76.0% 74 23.1% 3 3.2% Real Estate Loans 93,233 228 241 495 60 24.9% 173 71.8% 8 3.3% Real Estate Loans 93,233 229 1,410 138 757 55.7% 599 42.5% 54 3.8% Photographers - Portrait 93,569 231 1,293 154 598 46.2% 629 48.6% 66 5.1% Photographers - Portrait 93,569 93,69 93,784 46 53,00 89.9% 365 9.6% 19 0.5% Real Estate Loans 93,156 231 1,293 154 598 46.2% 629 48.6% 66 5.1% Photographers - Portrait 93,690 365 9.6% 19 0.5% Real Estate 93,156 231 1,293 154 598 46.2% 629 48.6% 66 5.1% Photographers - Portrait 93,690 365 9.6% 19 0.5% Real Estate 93,156 231 1,293 154 598 46.2% 629 48.6% 66 5.1% Retail	Real Estate Rental Service						70.8%			U	
Appliances - Major - Parts & Supplies 99,660 216 1,250 158 894 71,5% 336 26,9% 20 1.6% 20 1.6% 20 1.6% 20 2 24 1.0% 21 2.5% 21 21 21 21 21 21 21 21 21 21 21 21 21	Pet Shops		214		236						
Medical Equipment & Supplies 99.478 217 839 214 617 73.5% 214 25.5% 8 1.0%				267							
Auto Services 98,905 218 843 212 620 73.5% 202 24.0% 21 2.5% 25% 25% 25% 219 425 342 344 80.9% 63 14.8% 18 4.2% 5042 5042 5042 5042 5042 5042 5042 5042							71.5%		26.9%		
Computers - Sys Designers & Consult 98,882 219 425 342 344 80,9% 63 14,8% 18 4.2%	Auto Services									21	
Legal Forms 98,558 221 461 322 268 58.1% 180 39.0% 13 2.8% Cleaning Services 97,558 222 719 242 329 45.8% 317 44.1% 73 10.2% Hospitals 97,319 223 1,723 113 1,454 84.4% 260 15.1% 9 0.5% Broduct Sales - General 96,109 224 1,438 137 1,323 92.0% 108 7,5% 7 0.5% Floor Materials - Retail 94,658 226 321 401 24 76.0% 74 23.1% 3 9.9% Real Estate Loans 93,726 227 1,716 114 1,595 9.9% 115 6,7% 6 0.9% Real Estate Loans 93,232 228 241 495 60 24.9% 173 71.8% 8 3.3% Loan Modification 93,200 230 603 272 199 33.0% 269 44.6% 135 22.4% Hootgraphers - Portrait 93,156 231 1,293 154 598 46.2% 629 48.6% 66 5.1% Hootgrapher	Computers - Sys Designers & Consult	98,882	219	425	342	344		63		18	4.2%
Cleaning Services 97,558 222 719 242 329 45,8% 317 44,1% 73 10,2% Hospitals 97,159 223 1,723 113 1,454 84,4% 260 15,1% 9 0.5% Hospitals 96,109 224 1,438 137 1,323 92,0% 108 7,5% 9 0.5% Product Sales - General 95,192 225 1,205 162 791 65,6% 376 31,2% 38 3,2% Floor Materials - Retail 94,658 226 321 401 244 76,0% 74 23,1% 38 3,2% Natural Gas Companies 93,726 227 1,716 114 1,595 92,9% 115 6,7% 6 0,3% Real Estate Loans 93,232 228 241 495 60 24,9% 173 71,8% 8 3,3% Loan Modification 93,233 229 1,410 138											
Hospitals 97,319 223 1,723 113 1,454 84.4% 266 15.1% 9 0.5% 818liling Service 96,109 224 1,438 137 1,323 92.0% 108 7.5% 7 0.5% 7 0.5% Product Sales - General 95,192 225 1,205 162 791 55.6% 376 31.2% 38 3.2% 100 Materials - Retail 94,658 226 321 401 244 76.0% 74 23.1% 3 0.9% 108 Natural Gas Companies 93,726 227 1,716 114 1,595 92.9% 115 6,7% 6 6 0.9% Real Estate Loans 93,332 228 241 495 60 24.9% 173 71.8% 8 3.3% Real Estate Loans 93,332 228 241 495 60 24.9% 173 71.8% 8 3.3% 8 3.3% 10.0% Natural Gas Companies 93,232 229 1,410 138 757 53.7% 59 42.5% 54 3.8% 10.0M Modification 93,200 230 603 272 199 33.0% 269 44.6% 135 22.4% Photographers - Portrait 93,156 231 1,293 154 598 46.2% 629 48.6% 66 5.1% 105 10.5%				461	322						
Billing Service 96,109 224 1,438 137 1,323 92,0% 108 7,5% 7 0.5% 7 0.5% 7 0.5% 97 0.05% 108 7,5% 7 0.5% 97 0.5										73	
Product Sales - General 95,192 225 1,205 162 791 65,6% 376 31,2% 38 3,2% Floor Materials - Retail 94,658 226 321 401 244 76,0% 74 23,1% 3 0,9% Natural Gas Companies 93,726 227 1,716 114 1,595 92,9% 115 6,7% 6 0,3% Real Estate Loans 93,332 228 241 495 60 24,9% 173 71,8% 8 3,3% Beauty Supplies & Equipment 93,233 229 1,410 138 757 53,7% 599 42,5% 54 3,8% Loan Modification 93,200 230 603 272 199 33,0% 269 44,6% 135 22,4% Photographers - Portrait 93,156 231 1,293 154 598 46,2% 629 48,6% 66 5.1% Florists - Retail 91,609 232 3,784<										7	
Floor Materials - Retail 94,658 226 321 401 244 76.0% 74 23.1% 3 0.9% Natural Gas Companies 93,726 227 1,716 114 1,595 92,9% 115 6,7% 6 0.3% Real Estate Loans 93,332 228 241 495 60 24.9% 173 71.8% 8 3.3% Beauty Supplies & Equipment 93,233 229 1,410 138 757 55.7% 599 42.5% 54 3.8% Loan Modification 93,200 230 603 272 199 33,0% 269 44.6% 135 22.4% Photographers - Portrait 93,156 231 1,293 154 598 46.2% 629 48.6% 66 5.1% Clorists - Retail 91,609 232 3,784 46 3,400 89.9% 365 9.6% 19 0.5% Company - Portrait 91,609 232 3,784 46 3,400 89.9% 365 9.6% 19 0.5% Company - Portrait 91,609 232 3,784 46 3,400 89.9% 365 9.6% 19 0.5% Company - Portrait 91,609 232 3,784 46 3,400 89.9% 365 9.6% 19 0.5% Company - Portrait 91,609 232 3,784 46 3,400 89.9% 365 9.6% 19 0.5% Company - Portrait 91,609 232 3,784 46 3,400 89.9% 365 9.6% 19 0.5% Company - Portrait 91,609 232 3,784 46 3,400 89.9% 365 9.6% 19 0.5% Company - Portrait 91,609 232 3,784 46 3,400 89.9% 365 9.6% 19 0.5% Company - Portrait 91,609 92,609 93										38	
Natural Gas Companies 93,726 227 1,716 114 1,595 92,9% 115 6,7% 6 0.3% Real Estate Loans 93,332 228 241 495 60 24,9% 173 71.8% 8 3.3% Beauly Supplies & Equipment 93,233 229 1,410 138 757 53.7% 599 42.5% 54 3.8% Loan Modification 93,200 230 603 272 199 33.0% 269 44.6% 135 22.4% Photographers - Portrait 93,156 231 1,293 154 598 46.2% 629 48.6% 66 5.1% Florists - Retail 91,609 232 3,784 46 3,400 89.9% 365 9.6% 19 0.5%	Floor Materials - Retail	94,658	226		401	244		74		3	0.9%
Beauty Supplies & Equipment 93,233 229 1,410 138 757 53.7% 599 42.5% 54 3.8% Loan Modification 93,200 230 603 272 199 33.0% 269 44.6% 135 22.4% Photographers - Portrait 93,156 231 1,293 154 598 46.2% 629 48.6% 66 5.1% Florists - Retail 91,609 232 3,784 46 3,400 89.9% 365 9.6% 19 0.5%	Natural Gas Companies	93,726	227	1,716	114	1,595	92.9%	115	6.7%	6	0.3%
Loan Modification 93,200 230 603 272 199 33,0% 269 44,6% 135 22,4% Photographers - Portrait 93,156 231 1,293 154 598 46,2% 629 48,6% 66 5.1% Florists - Retail 91,609 232 3,784 46 3,400 89,9% 365 9,6% 19 0.5%	Real Estate Loans									8	
Photographers - Portrait 93,156 231 1,293 154 598 46.2% 629 48.6% 66 5.1% Florists - Retail 91,609 232 3,784 46 3,400 89.9% 365 9.6% 19 0.5%											
Florists - Retail 91,609 232 3,784 46 3,400 89.9% 365 9.6% 19 0.5%											
Credit Cards - Protection Service 91,526 233 840 213 723 86.1% 100 11 9% 17 2.0%	Credit Cards - Protection Service	91,526	232	840	213	723	86.1%	100	11.9%	17	2.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Internet Selling Services	91,149	234	2,854	62	2,505	87.8%	322		27	0.9%
Cabinets Magazines - Subscription Agents	91,108 90,779	235 236	296 2,442	430 75	179 1,714	60.5% 70.2%	97 667		20 61	
Charity - Local	90,557	237	176	618	146	83.0%	30		0	0.0%
Energy Conservation Products & Services	90,218	238	297	427	202	68.0%	66		29	
Engines - Rebuild & Exchange	89,821	239	473	317	322	68.1%	143		8	1.7%
Lighting Fixtures - Retail	89,798	240	513	298	291	56.7%	211		11	
Bridal Shops	88,924	241	1,016	189	706	69.5%	246		64	
Air Duct Cleaning Caterers	88,711 88,247	242 243	723 304	241 420	379 155	52.4% 51.0%	305 134		39 15	5.4% 4.9%
Freight Forwarding	87,903	243	281	441	194	69.0%	81		6	2.1%
Mailing Services	87,855	245	1,452	134	1,155	79.5%	286		11	
Department Stores	87,687	246	8,473	15	8,394	99.1%	72		7	0.1%
Chambers Of Commerce	87,632	247	15	1,968	13	86.7%	2		0	0.0%
Hardwood Floor Contractors	87,527	248	167	636	99	59.3%	60		8	4.8%
Granite	87,473	249 250	258	472 171	155 1,079	60.1%	89 50		14	5.4% 0.2%
Scholarships & Financial Aid Signs	86,886 86,737	250	1,131 496	308	294	95.4% 59.3%	184		18	3.6%
Publishers - Directory & Guide	86,689	252	3,451	52	2,035	59.0%	1,385	40.1%	31	0.9%
Debt Relief Services	86,200	253	643	264		32.3%	373		62	9.6%
Food Manufacturers, Wholesalers, Distributors	85,814	254	231	508	185	80.1%	44	19.0%	2	0.9%
Motorcycles - Supplies & Parts	85,654	255	851	207	652	76.6%	194		5	0.6%
Tours - Operators & Promoters	85,515	256	353	376	248	70.3%	89		16	
Interior Decorators & Designers	85,330	257	318	406	217	68.2%	94		7	2.2%
Credit Repair Services - No Advance Fee Real Estate Services	85,104 85,062	258 259	305 571	418	277 450	90.8%	21 89		32	2.3% 5.6%
Driving Instruction	84,830	260	320	281 402	232	72.5%	72		32 16	
Service Stations - Gasoline & Oil	84,574	261	1,387	142	814	58.7%	544		29	2.1%
Septic Tanks & Systems Contractors & Dealers	84,278	262	206	558	118	57.3%	82		6	2.9%
Cutlery	83,959	263	86	927	74	86.0%	11	12.8%	1	1.2%
Payment Processing Service	83,682	264	2,882	61	2,808	97.4%	61		13	0.5%
Escrow Service	83,336	265	233	506	145	62.2%	54		34	14.6%
Video Games - Dealers Duct Cleaning	82,589 81.957	266 267	2,214 206	85 558	1,850 129	83.6%	346 60		18 17	
Building Construction Consultants	81,957	267	206	517	129	62.6% 51.8%	105	23.170	17	1.8%
Office Supplies - Sale by Deceptive Telemarketing	81,822	269	2,272	84	1,709	75.2%	549		14	0.6%
Tutoring	81,637	270	162	650	108	66.7%	46		8	4.9%
Auto Detailing	81,342	271	651	260	307	47.2%	309	47.5%	35	5.4%
Plumbing Drains & Sewer Cleaning	80,917	272	434	336	302	69.6%	125		7	1.6%
Real Estate Investors	80,593	273	171	629	83	48.5%	82		6	3.5%
Bookkeeping Service	80,492	274	178 845	614	106	59.6%	64		8	4.5%
Massage Therapists Investment Securities	80,456 80,389	275 276	845 176	210 618	576 139	68.2% 79.0%	237		32	3.8% 1.1%
Architects	80,199	270	75	1,005	29	38.7%	43		2	4.0%
Lawn & Garden Sprinkler Systems	80.059	278	254	477	161	63.4%	90		3	1.2%
Delivery Service	79,914	279	1,611	122	1,420	88.1%	173		18	
Window Cleaning	79,719	280	242	494	131	54.1%	100		11	
Nurseries - Plants, Trees	78,981	281	488	313	342	70.1%	145		1	0.2%
Water Soft & Conditioning Equipment Service & Supplies	78,594	282	394	361	328	83.2%	58		8 24	2.0%
Spas & Hot Tubs - Dealers Accountants	78,054 77,565	283 284	490 123	311 771	364 70	74.3% 56.9%	102		24	4.9% 4.1%
Mortgage Lender	77,554	285	190	583	166	87.4%	23		1	0.5%
Credit Cards & Plans - Equipment & Supplies	77,418	286	1,044	183	989	94.7%	48		7	0.7%
Fulfillment Services	76,824	287	837	215	756	90.3%	51	6.1%	30	3.6%
Physicians - Specialists	76,808	288	330	392	269	81.5%	59	271370	2	0.6%
Auto Parts & Supplies - Used & Rebuilt	76,611	289	517	296	315	60.9%	190		12	
Newspapers	76,562	290	2,273	83	2,077	91.4%	193		3	0.1%
Car Wash & Polish	76,325	291	1,684	117	1,010 449	60.0%	563 178		111	6.6% 3.7%
Pet Supplies & Foods - Retail Pawnbrokers	75,319 74,450	292 293	651 506	260 303	369	72.9%	178		24	1.6%
Nursing Homes	74,360	294	126	754	99	78.6%	27		0	0.0%
Storage Units - Household & Commercial	73,904	295	1,003	190	760	75.8%	229		14	
Day Spas	73,699	296	783	227	357	45.6%	258	33.0%	168	21.5%
Swimming Pool Equipment & Supplies	72,682	297	500	306	350	70.0%	142		8	1.6%
Electronic Equipment & Suppliers - Service & Repair	72,574	298	1,878	101	1,540	82.0%	294		44	
Attorneys & Lawyers - Bankruptcy	72,438	299	183	602	142	77.6%	40		1	0.5%
Real Estate Consultants Landscape Designers	72,019 71,752	300 301	253 215	480 540	183 107	72.3% 49.8%	67 102		3	1.2% 2.8%
Hobby & Model Construction Supplies - Retail	71,752	301	560	285	391	49.8% 69.8%	102		23	4.1%
Water Well Drilling & Service	70,581	303	114	808	73	64.0%	37		4	3.5%
Security Systems Consultants	70,423	304	490	311	386	78.8%	88		16	
Checks - Printing	70,358	305	227	513	210	92.5%	16	7.0%	1	0.4%
Advertising - Directory & Guide	70,136	306	2,283	81	1,640	71.8%	625	27.4%	18	0.8%
Bathroom Remodeling	70,083	307	198	567	131	66.2%	63		4	2.0%
Credit - Debt Consolidation Services	69,784	308	339	384		41.0%	147 88		53	15.6% 3.7%
Tattoos Information Technology Services	68,759 68,425	309 310	218 404	534 356	122 334	56.0% 82.7%	88 65		8	1.2%
Trucking	68,119	310	144	696	334 79	82.7% 54.9%	60		5	3.5%
Indexing	00,119	311	144	090	79	J4.970	60	41.770	3	J.J.70

US BBB 2012 Statistics Sorted by Inquiry

Contact Cont	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Comment of the Section 10	In-Home Care	68,045	312	64	1,083	48	75.0%			0	0.0%
Color Colo											
Company Comp										31	
Price Dec Bellers	Irrigation Systems & Equipment									10	
Morest Section 1,000 1,0	Patio & Deck Builders									9	
Californ	Real Estate Appraisers									7	
Data Sample 0.045 231 452 253 256 257 366 3.7 367 37 463 37 37 37 37 37 37 37											
Code 10										22	
Appendix										/	
Segons Proceedings Company C			322					1/3		1/	
Procedure Company Co	Shonning Service - Protective Comparative									5	
Appendix										14	
General Process	Assisted Living Centers & Adult Family Homes					60		20	24.7%	1	1.2%
Excelosion Security 1,000										6	2.4%
Computer - Metanols										6	5.3%
Cabon Handsterer										12	
Marcal Internants Debters Debt										6	
Reference March Security										30	
Jane 1 Garden Engenerent & Supplies 94 102 115										20	
Pressure Walthing 6.6252 5.355 107 5.252 108 5.756 6.855 5.756 6.855 5.756 6.855 5.756 6.855 5.756 6.855 5.756 6.855 5.756 6.855 5.756 6.855 5.756 6.855 5.756 6.855 5.756 6.855 5.756 6.855 6.756 6.855 6.756 6.855 6.756 6.855 6.756 6.855 6.756 6.855 6.756 6.855 6.756 6.855 6.756 6.856 6.756 6.856 6.756 6.856 6.756 6.856 6.756 6.856 6.756 6.856 6.7								93		7	
Sustein					592	108				10	5.3%
Pillogen	Shutters	64,049	336	232	507	161	69.4%	62	26.7%	9	
Discience 2,536 329 77 1,023 54 76 6 1,176 9 1,775 1,025 56 76 1 1,76 1,000	Asphalt							128		33	
East Belle Services (10th companies) 3,000 340 250 455 126 66,8% 177 47,2% 16 5,9% 100 341 1,900 1,900 1,900						44		5		0	
Suprise Color & Control Purchasing Service 63,3004 341 1,390 141 1,980 85.5% 775 12.6% 268 1.9% Truck Repair & Service 62,975 341 379 371 416 63.5% 775 33.3% 33.1 34.									11.370	,	12.7%
Truck Repair & Service (52,225) 3-12 229 3-12 143 05 3-15 73 3.3 3-15 3.1 45 145 155 155 155 155 155 155 155 155											
Plant Plan										26	
Inself in Reflical Products										3	
Office Furniture & Equipment										38	
Panagement Consultants						101					
Charmesp Bulders & Regain								44		9	
Contractors - Flooring										7	
Entered Commercial Commer	Correspondence Schools			339	384		90.0%			5	
Boat Deplates										28	
Appliances							76.8%			2	
Schools - General Interest 60,793 353 206 558 148 71,8% 52 25,2% 6 2,9%										4	
Solar Penery System Design & Installation 60,745 354 85 934 69 81,2% 16 18,8% 0 0.0%										51	
Commercial Products Manufacturers 60,518 355 457 325 373 81,6% 78 17.1% 6 1.3%										·	
Fleat Bervices Plans 60,332 356 154 666 101 65,6% 47 30,5% 6 3.9%											
Collectibles 60,282 357 447 328 387 86,6% 56 12,5% 4 0,9%					666						
Auto Service Contract Companies								56		4	
Cooking Utensils	Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Surgery	60,261	358	161	654	107	66.5%	46		8	5.0%
Photographers - Commercial S9,431 361 504 304 254 50,4% 239 47,4% 11 2,2% Property Maintenance S9,431 361 504 304 254 50,4% 239 47,6% 11 2,2% Property Maintenance S9,461 362 247 488 175 70,9% 65 26,3% 7 2,8% Awrings & Canopies S9,146 363 246 490 160 65.0% 80 32,5% 6 2,4% 50,6						358			16.7%	147	
Property Maintenance										2	
Awrings & Canopies 59,146 363 246 490 160 65.0% 80 32.5% 6 2.4%	Photographers - Commercial									11	
Optical Goods - Retail Fig. Fig	Property Maintenance									/	
Disc Discleves										0	
Associations 58,834 366 318 406 268 84.3% 47 14.8% 3 0.9% Estate Planning & Management 158,655 367 58 1,132 42 72.4% 15 25.9% 1 1.7% Optometrists 58,041 368 439 331 346 78.8% 84 19.1% 9 2.1% Bakers - Retail 58,041 368 439 331 346 78.8% 84 19.1% 9 2.1% Handbase 58,143 370 598 274 292 48.8% 285 47.7% 21 3.5% Heal Estate Agents 57,991 371 402 357 274 68.6% 66 31.6% 5 2.4% Manufactured Homes - Dealers 57,675 372 209 550 138 66,0% 66 31.6% 5 2.4% Hardware - Retail 57,578 372 209 550 138										9	
Estate Planning & Management S8,655 367 58 1,132 42 72,4% 15 25,9% 1 1.7%										3	
Bakers - Retail S8,312 369 434 336 238 54,8% 177 40,8% 19 4.5%										1	
Handbags S8,143 370 598 274 292 48,8% 285 47,7% 21 3,5% Real Estate Agents 57,991 371 402 357 224 68,2% 116 28,9% 12 3,0% Manufactured Homes - Dealers 57,675 372 209 550 138 66,0% 66 31,6% 5 2,4% Air Purifying & Cleaning Systems & Equipment 57,582 373 223 523 195 87,4% 25 11,2% 3 1,3% Air Jurifying & Cleaning Systems & Equipment 57,578 374 327 395 239 73,1% 85 26,0% 3 0,9% Patio, Porch & Deck Enclosures 57,519 376 531 295 499 94,0% 68 32,1% 10 4.7% Machine Shops 57,511 377 51 1,106 32 52,5% 28 45,9% 1 1,6% Auto Service - Window Tinting 57,006 378 273 452 146 53,5% 124 45,4% 3 1,1% Landscape Maintenance 56,999 379 263 465 115 43,7% 133 50,6% 15 57,7% Surveyors - Land 56,677 382 191 579 174 91,1% 16 8,4% 1 0,5% Medical Alarms 56,094 383 210 544 214 38,9% 74 23,2% 12 39,9% Medical Alarms 56,094 385 39,47 94 1,406 72,2% 477 24,5% 64 33,9% Manufactured Homes Distributors & Manufacturers 56,094 385 1,947 94 1,406 72,2% 477 24,5% 64 33,9% Manufactured Homes Distributors & Manufacturers 56,094 387 561 283 245 43,7% 282 50,3% 34 51,5% Manufactured Homes Distributors & Manufacturers 56,074 386 280 444 216 77,1% 53 118,9% 14 54,9% 14 54,9% 14 54,9% 14 54,9% 15 57,5% 56,044 337 561 283 245 43,7% 282 50,3% 34 51,5% 56,05% 34 55,5% 388 327 498 30,45% 368 36,5% 3	Optometrists	58,404	368	439	331	346	78.8%	84	19.1%	9	2.1%
Real Estate Agents 57,991 371 402 357 274 68.2% 116 28.9% 12 3.0.4% Manufactured Homes - Dealers 57,675 372 209 550 138 66.0% 66 31,6% 5 2.4% Air Purfying & Cleaning Systems & Equipment 57,582 373 223 523 195 87,4% 25 11.2% 3 1.3% Hardware - Retail 57,578 374 327 395 239 73.1% 85 26.0% 3 0.9% Pato, Porch & Deck Enclosures 57,526 375 212 545 134 63.2% 68 32.1% 10 4.7% Insurance - Homeowners 57,519 376 531 295 499 94.0% 26 4.9% 6 1.1% Machine Shops 57,511 377 61 1,106 32 52.5% 28 45.9% 1 1.1% Auto Service - Window Tinting 50,506 378											
Manufactured Homes - Dealers 57,675 372 209 550 138 66,0% 66 31,6% 5 2.4% Air Purfying & Cleaning Systems & Equipment 57,582 373 223 523 195 87,4% 25 11,2% 3 1,3% Hardware - Retail 57,578 374 327 395 239 73,1% 85 26,0% 3 0.9% Patio, Porch & Deck Enclosures 57,526 375 212 545 134 63,2% 68 32,1% 10 4.7% Machine Shops 57,519 376 531 295 499 94,0% 26 4.9% 6 4.9% 6 4.1% Machine Shops 57,511 377 61 1,106 32 52,5% 228 45,9% 1 1,6% Auto Service-Window Tinting 57,006 378 273 452 146 53,5% 124 45,4% 3 1,1% Landscape Maintenance 56,909 379 263 465 115 43,7% 133 50,6% 15 5.7% Surveyors - Land 56,673 381 214 542 141 55,9% 68 31,8% 5 2,3% Medical Alarms 56,677 382 191 579 174 91,1% 16 8.4% 1 0.5% Secret Shopper 56,335 384 319 403 124 38,9% 74 23,2% 12,3% Manufactured Homes Distributors & Manufacturers 56,044 387 561 283 245 43,7% 53 18,9% 11 3,9% Gift Shops 55,594 388 237 498 108 45,6% 116 48,9% 13 3,9% 34 61,5% Machine Shops 56,044 387 561 283 245 43,7% 53 18,9% 11 3,9% Machine Shops 55,094 388 237 498 108 45,6% 116 48,9% 13 40,5% Machine Shops 55,094 388 237 498 108 45,6% 116 48,9% 13 40,5% Machine Shops 55,094 388 237 498 108 45,6% 116 48,9% 13 40,5% Machine Shops 55,094 388 237 498 108 45,6% 116 48,9% 13 40,5% Machine Shops 55,094 388 237 498 108 45,6% 116 48,9% 13 40,5% Machine Shops 55,094 388 237 498 108 45,6% 116 48,9% 13 40,5% Machine Shops 55,094 388 237 498 108 45,6% 116 48,9% 13 40,5% Machine Shops 55,094 388 237 498 108 45,6% 116 48,9% 13 40,5% Machine Shops 55,094 388 237 498	Handbags			598	274						
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Hardware - Retail 57,578 374 327 395 239 73,1% 85 26,0% 3 0.9% Patio, Porch & Deck Enclosures 57,526 375 212 545 134 63,2% 68 32,1% 10 4.7% Insurance - Homeowners 57,519 376 531 295 499 94,0% 26 4.9% 6 1.1% Machine Shops 57,511 377 61 1,106 32 52,5% 28 45,9% 1 1.6% Auto Service - Window Tinting 57,006 378 273 452 146 53,5% 124 45,4% 3 1.1% Landscape Maintenance 56,909 379 263 465 115 43,7% 133 50,6% 15 5.7% Garage Builders 56,752 381 214 542 141 65,9% 68 31,8% 5 2.3% Medical Alarms 56,677 382 191 579 174 91,1% 16 8.4% 1 0.5% Secret Shopper 56,335 384 319 403 124 38,9% 74 23,2% 12,3% Manufactured Homes Distributors & Manufacturers 56,044 387 561 283 245 43,7% 53 18,9% 11 3.9% Gift Shops 55,044 387 561 283 245 43,7% 53 18,9% 11 3.9% Gift Shops 55,094 388 237 498 108 45,6% 116 48,9% 14 3.9% Total Carriers 55,094 388 237 498 108 45,6% 116 48,9% 14 3.5% Total Carriers 55,094 386 280 444 216 77,1% 53 18,9% 11 3.9% Gift Shops 55,994 388 237 498 108 45,6% 116 48,9% 13 45,5% Total Carriers 55,994 388 237 498 108 45,6% 116 48,9% 13 45,5% Total Carriers 55,994 388 237 498 108 45,6% 116 48,9% 13 45,5% Total Carriers 55,994 388 237 498 108 45,6% 116 48,9% 13 45,5% Total Carriers 55,994 388 237 498 108 45,6% 116 48,9% 13 45,5% Total Carriers 55,994 388 237 498 108 45,6% 116 48,9% 13 45,5% Total Carriers 55,994 388 237 498 108 45,6% 116 48,9% 14 45,5% Total Carriers 55,994 388 237 498 108 45,6% 116 48,9% 13 45,5% Total Carriers 55,994 388 237 498 108 45,6% 116 48,9% 13 45,5% Total Car		57,675					66.0%			5	
Patio, Porch & Deck Enclosures 57,526 375 212 545 134 63,2% 68 32,1% 10 4.7%										3	
Insurance - Homeowners 57,519 376 531 295 499 94.0% 26 4.9% 6 1.1%										10	
Machine Shops											
Auto Service - Window Tinting 57,006 378 273 452 146 53,5% 124 45,4% 3 1,1% Landscape Maintenance 56,099 379 263 465 115 43,7% 133 50,6% 15 5,7% Surveyors - Land 56,851 380 72 1,027 47 65,3% 23 31,9% 2 2.8% Garage Builders 56,675 381 214 542 141 65,9% 68 31,8% 5 2,3% Medical Alarms 56,677 382 191 579 174 91,1% 16 8,4% 1 0,5% Product Development & Marketing 56,673 383 210 547 163 77,6% 35 16,7% 12 5,7% Secret Shopper 56,355 384 319 403 124 39,9% 74 23,2% 121 3,9% Fitness Centers 56,197 385 1,947 94		57,511	377	61	1,106	32	52.5%	28	45.9%	1	1.6%
Landscape Maintenance 56,909 379 263 465 115 43.7% 133 50.6% 15 5.7% Surveyors - Land 56,851 380 72 1,027 47 65.3% 23 31.9% 2 2.8% Garage Builders 56,675 381 214 542 141 65.9% 68 31.8% 5 2.3% Medical Alarms 56,677 382 191 579 174 91.1% 16 8.4% 1 0.5% Product Development & Marketing 56,633 383 210 547 163 77,6% 35 16,7% 12 55,7% Secret Shopper 56,335 384 319 403 124 38,9% 74 23,2% 121 37,9% Fitness Centers 56,197 385 1,947 94 1,406 72,2% 477 24,5% 61 3.3% Manufactured Homes Distributors & Manufacturers 56,074 386 280 444 216 77,1% 53 18,9% 11 3.9% Girk Shops 55,094 387 561 283 245 43,7% 282 50,3% 34 61% <	Auto Service - Window Tinting	57,006	378	273	452	146	53.5%	124	45.4%	3	1.1%
Garane Builders 56,752 381 214 542 141 65,9% 68 31,8% 5 2,3% Medical Alarms 56,677 382 191 579 174 91,1% 16 8,4% 1 0.5% Product Development & Marketing 56,453 383 210 547 163 77,6% 35 16,7% 12 5,7% Secret Shopper 56,357 384 319 403 124 38,9% 74 23,2% 121 37,9% Fitness Centers 56,197 385 1,947 94 1,406 72,2% 477 24,5% 66 161 3,3% Manufactured Homes Distributors & Manufacturers 56,074 386 280 444 216 77,1% 53 18,9% 11 3,9% Gift Shops 55,094 387 561 283 245 43,7% 282 50,3% 34 6,1% Video Production Services 55,994 388	Landscape Maintenance			263	465			133	50.6%	15	5.7%
Medical Alarms 56,677 382 191 579 174 91.1% 16 8.4% 1 0.5%										2	
Product Development & Marketing 56,453 383 210 547 163 77,6% 35 16,7% 12 5.7% Secret Shopper 56,335 384 319 403 124 38,9% 74 23,2% 121 37,9% Fitness Centers 56,197 385 1,947 94 1,406 72,2% 477 24,5% 64 3.3% Manufactured Homes Distributors & Manufacturers 56,074 386 280 444 216 77,1% 53 18,9% 11 3.9% Gift Shops 56,044 387 561 283 245 43.7% 282 50.3% 34 61.9% Video Production Services 55,994 388 237 498 108 45.6% 116 48.9% 13 5.5%										5	
Secret Shopper 56,335 384 319 403 124 38.9% 74 23,2% 121 37.9% Fitness Centers 56,197 385 1,947 94 1,406 72,2% 477 24,5% 64 3.3% Manufactured Homes Distributors & Manufacturers 56,074 386 280 444 216 77,1% 53 18,9% 11 3.9% Gift Shops 56,044 387 561 283 245 43,7% 282 50,3% 34 6.1% Video Production Services 55,994 388 237 498 108 45,6% 116 48,9% 13 5.5%		56,677			579			16		1	0.5%
Fitness Centers 56,197 385 1,947 94 1,406 72.2% 477 24.5% 64 3.3% Manufactured Homes Distributors & Manufacturers 56,074 386 280 444 216 77.1% 53 18.9% 11 3.9% Gift Shops 56,044 387 561 283 245 43.7% 282 50.3% 34 6.1% Video Production Services 55,994 388 237 498 108 45.6% 116 48.9% 13 5.5%											
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Gift Shops 56,044 387 561 283 245 43.7% 282 50.3% 34 6.1% Video Production Services 55,994 388 237 498 108 45.6% 116 48.9% 13 5.5%											
Video Production Services 55,994 388 237 498 108 45.6% 116 48.9% 13 5.5%											
				237							5.5%
	Prepaid Debit/Credit Cards										

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Animal Hospitals Bathtubs & Sinks - Repair & Refinish	55,887 55,868	390 391	487 131	314 743	397 79	81.5% 60.3%	86 45	17.770	4	0.8% 5.3%
Attorney Advertising	55,800	391	253	480	146	57.7%	89		18	
Market Survey Companies	55,488	393	294	432	208	70.7%	52		34	
Engineers - Professional	55,466	394	39	1,357	31	79.5%	8	20.5%	0	0.0%
Foundation Repair & House Leveling	54,852	395	106	833	79	74.5%	24		3	2.8%
Trucking Transportation Brokers Exercise Equipment & Machines - Sales	54,777 54,658	396 397	148 780	688 228	69 652	46.6% 83.6%	75 118		10	2.7% 1.3%
Landscape Architects	54,636	398	151	674	91	60.3%	55		5	3.3%
Road Service - Automotive	54,556	399	353	376	322	91.2%	27		4	1.1%
Business & Trade Organizations	54,523	400	389	365	331	85.1%	53	151070	5	1.3%
Septic Tanks & Systems Cleaning	54,420	401	148	688	103	69.6%	45		0	0.0%
Furniture Manufacturers	54,194	402	338	386	240	71.0%	90		8	2.4%
Check Cashing Service Funeral Related Services	53,903 53,810	403 404	662 191	257 579	513 121	77.5% 63.4%	121 60		28 10	
Womens Apparel - Retail	53,633	405	770	232	527	68.4%	218		25	
Sportswear - Retail	53,631	406	586	276	361	61.6%	206		19	
Nail Salons	53,585	407	780	228	477	61.2%	279		24	
Foods - Carry Out	53,497	408	659	258	418	63.4%	232		9	1.4%
Environmental & Ecological Services	53,338	409 410	56 250	1,152	40 170	71.4% 68.0%	15 58		1 22	1.8% 8.8%
Job Listing & Advisory Services Bicycle - Dealers	52,922 52,830	410	250 343	484 382	210	61.2%	116		17	5.0%
T-Shirts	52,684	412	313	411	151	48.2%	149		13	4.2%
Insurance Consultants	52,645	413	68	1,054	50	73.5%	16	23.5%	2	2.9%
Financing	52,624	414	210	547	152	72.4%	53		5	2.4%
Gas - Propane	52,179	415	492	309	398	80.9%	89		5	1.0%
Graphic Designers Cosmetics & Perfumes - Retail	51,831 51,795	416 417	265 408	463 351	122 196	46.0% 48.0%	127 177		16 35	
Toys - Retail	51,793	417	936	196	740	48.0% 79.1%	177		17	1.8%
Copiers & Copier Supplies	51,583	419	252	482	169	67.1%	80		3	1.2%
Incorporating Companies	51,427	420	194	574	155	79.9%	38	19.6%	1	0.5%
Auto & Truck Brokers	51,326	421	153	667	116	75.8%	35		2	1.3%
Personal Services	51,314 51,279	422 423	300 122	425 778	203 76	67.7%	91 42		6	2.0%
Kitchen Cabinets & Equipment - Household Antiques - Dealers	51,279	423	191	778 579	112	62.3% 58.6%	72		7	3.7%
Tanning Salons	50,687	425	1,247	159	735	58.9%	363		149	11.9%
Telephone Equipment & Systems Dealers	50,526	426	2,020	89	1,971	97.6%	41		8	0.4%
Martial Arts	50,296 50,267	427	399	359	271	67.9%	120		8	2.0%
Payroll Service	50,267	428	153	667	132	86.3%	20		1	0.7%
Business Forms & Systems Motels	49,629 49,503	429 430	333 1,765	389 108	162 1,103	48.6% 62.5%	158 642		13 20	3.9% 1.1%
Association Management	49,303	431	273	452	221	81.0%	51		1	0.4%
Boys Clothing & Furnishings - Retail	49,129	432	452	327	188	41.6%	197		67	
Upholsterers	49,041	433	209	550	101	48.3%	98		10	4.8%
Marketing - Home Based Business	49,036	434	63	1,093	31	49.2%	32		0	0.0%
Credit Card - Merchant Services	47,929	435	675	250	622	92.1%	46 443		7	1.0%
Brake Service Advertising - Direct Mail	47,760 47,581	436 437	906 851	201 207	458 721	50.6% 84.7%	119		<u> </u>	0.6% 1.3%
Cosmetic Sales	47,429	438	698	246	425	60.9%	260		13	1.9%
Contractor - Electrical	47,302	439	116	798	54	46.6%	53	45.7%	9	7.8%
Marble & Granite Installation, Stonework Fabrication	47,144	440	196	569	104	53.1%	82		10	
Recycling Centers	47,035	441	100	852	70	70.0%	25		5	5.0%
Career & Outplacement Counseling Resume Service	47,025 46,991	442 443	93 391	889 362	32 279	34.4% 71.4%	44 82		17 30	18.3% 7.7%
Physical Therapists	46,843	444	150	679	115	76.7%	34		1	0.7%
Buses - Charter & Rental	46,802	445	407	353	249	61.2%	146		12	
Modeling Schools	46,098	446	81	960	72	88.9%	7	8.6%	2	2.5%
Mechanical Contractors	45,747	447 448	98	860	64	65.3%	31		3	3.1%
Air Conditioning Repair Surplus & Salvage Merchandise	45,609 45,603	448 449	207 129	552 747	122 76	58.9% 58.9%	50		11	5.3% 2.3%
Fund Raising Counselors & Orgs	45,597	450	76	1,000	47	61.8%	25		4	5.3%
Floors - Hardwood	45,561	451	329	393	264	80.2%	58		7	2.1%
Buildings - Metal	45,492	452	278	447	198	71.2%	80		0	0.0%
Fence - Sales, Service & Contractors	45,380	453	244	492	151	61.9%	77		16	6.6%
Welding	45,376	454	74	1,013	37	50.0%	36		1	1.4%
Restaurant Equipment & Supplies Relocation Service	45,302 44,945	455 456	254 280	477 444	162 187	63.8% 66.8%	89 89		3	1.2%
Oil & Gas Exploration & Development	44,943	457	45	1,277	31	68.9%	14		0	0.0%
Business Promotions - General	44,666	458	135	725	82	60.7%	48	35.6%	5	3.7%
Publishers - Periodical	44,591	459	1,354	147	1,174	86.7%	159	11.7%	21	1.6%
Industrial Equipment & Supplies	44,554	460	178	614	136	76.4%	37		5	2.8%
Fire & Smoke Alarm Systems	44,388	461	269	456	242	90.0%	25		2	0.7%
Boat Repair Auto Auctions	44,280 43,993	462 463	223 225	523 518	117 175	52.5% 77.8%	95 48		11	4.9% 0.9%
Mold & Mildew Inspection/Removal/Remediation	43,826	463	61	1,106	31	50.8%	27		3	4.9%
Computers - Training	43,549	465	145	694	106	73.1%	32	22.1%	7	4.8%
Commercial Products Wholesale & Distributor	43,425	466	467	320	434	92.9%	29	6.2%	4	0.9%
Auto Parts & Supplies - Wholesale & Manufacturers	43.337	467	459	324	332	72.3%	120	26.1%	7	1.5%

US BBB 2012 Statistics Sorted by Inquiry

Home Theater	1.9% 0.9% 1.7% 1.3% 2.0% 3.6% 6.7% 1.796 1.796 1.796 1.796 0.4% 1.796 1.2% 2.86 1.2% 1.0.9% 1.2% 1.2% 1.2% 1.2% 1.5%
Truck Dealers 43,015 470 236 499 186 78.8% 46 19,5% 4 Claar & Claarette & Tobacco Dealers - Retail 42,899 471 471 319 355 75.4% 110 23.4% 6 Uniforms 42,772 472 349 379 264 75.6% 78 22.3% 7 Taxicabs 42,693 473 507 302 290 57.2% 198 39.1% 19 Art Galleries, Dealers & Consultants 42,473 474 195 570 110 56.4% 78 40.0% 7 Auto Repair - Mobile 42,473 474 195 570 110 56.4% 78 40.0% 7 Bail Bonds 42,248 475 344 381 170 49.4% 151 43.9% 23 Bail Bonds 42,197 476 248 487 190 76.6% 57 23.0% 1 Fireplaces 4	1.7% 1.3% 2.0% 3.7% 3.6% 6.7% 1.7% 7.1% 7.1% 7.1% 2.2% 8.2% 0.0% 1.7% 4.5%
Cigar & Cigarette & Tobacco Dealers - Retail 42,899 471 471 319 355 75,4% 110 23,4% 6 Uniforms 42,772 472 349 379 264 75,6% 78 22,3% 7 Taxicabs 42,593 473 507 302 290 57,2% 198 39,1% 19 Art Galleries, Dealers & Consultants 42,473 474 195 570 110 56,4% 78 40,0% 7 Auto Repair - Mobile 42,248 475 344 381 170 49,4% 151 43,9% 23 Bail Bonds 42,197 476 248 487 190 76,6% 57 23,0% 1 Fireplaces 42,101 477 234 504 192 82,1% 38 16,2% 4 Vending Machines 42,048 478 184 597 120 65,2% 51 27,7% 13 Furniture Repair & Refini	1.3% 2.0% 3.7% 3.6% 6.7% 0.4% 1.7% 3.7% 3.3% 10.2% 2.2% 8.2% 0.0% 4.5%
Uniforms	2.0% 3.7% 3.6% 6.7% 0.4% 1.7% 3.7% 3.3% 10.2% 2.2% 8.2% 0.0% 4.5%
Art Galleries, Dealers & Consultants 42,473 474 195 570 110 55.4% 78 40.0% 7 Auto Repair - Mobile 42,348 475 344 381 170 49.4% 151 43.9% 23 Bail Bonds 42,197 476 248 487 190 76.6% 57 23.0% 1 Fireplaces 42,101 477 234 504 192 82.1% 38 16.2% 4 Vending Machines 42,048 478 184 597 120 65.2% 51 27.7% 13 Furniture Repair & Refinish 41,849 479 163 645 105 64,4% 52 31.9% 6 Drug Abuse & Addiction - Info & Treatment 41,511 480 60 1,115 44 73.3% 14 23.3% 2	3.6% 6.7% 0.4% 1.7% 7.1% 3.7% 3.3% 10.2% 2.2% 8.2% 0.0% 4.5%
Auto Repair - Mobile 42,348 475 344 381 170 49.4% 151 43.9% 23 Bail Bonds 42,197 476 248 487 190 76.6% 57 23.0% 1 Fireplaces 42,101 477 234 504 192 82.1% 38 16.2% 4 Vending Machines 42,048 478 184 597 120 65.2% 51 27.7% 13 Furniture Repair & Refinish 41,849 479 163 645 105 64.9% 52 31.9% 6 Drug Abuse & Addiction - Info & Treatment 41,511 480 60 1,115 44 73.3% 14 23.3% 2	6.7% 0.4% 1.7% 7.1% 3.7% 3.3% 10.2% 2.2% 8.2% 0.0% 1.7% 4.5%
Bail Bonds 42,197 476 248 487 190 76,6% 57 23,0% 1 Fireplaces 42,101 477 234 504 192 82,1% 38 16,2% 4 Vending Machines 42,108 478 184 597 120 65,2% 51 27,7% 13 Furniture Repair & Refinish 41,649 479 163 645 105 64,4% 52 31,9% 6 Drug Abuse & Addiction - Info & Treatment 41,511 480 60 1,115 44 73,3% 14 23,3% 2	0.4% 1.7% 7.1% 3.7% 3.3% 10.2% 2.2% 8.2% 0.0% 1.7% 4.5%
Fireplaces 42,101 477 234 504 192 82,1% 38 16,2% 4 Vending Machines 42,048 478 184 597 120 65,2% 51 27,7% 13 Furniture Repair & Refinish 41,849 479 163 645 105 64,4% 52 31,9% 6 Drug Abuse & Addiction - Info & Treatment 41,511 480 60 1,115 44 73,3% 14 23,3% 2	1.7% 7.1% 3.7% 3.3% 10.2% 2.2% 8.2% 0.0% 1.7% 4.5%
Furniture Repair & Refinish 41,849 479 163 645 105 64.4% 52 31.9% 6 Drug Abuse & Addiction - Info & Treatment 41,511 480 60 1,115 44 73.3% 14 23.3% 2	3.7% 3.3% 10.2% 2.2% 8.2% 0.0% 1.7% 4.5%
Drug Abuse & Addiction - Info & Treatment 41,511 480 60 1,115 44 73.3% 14 23.3% 2	3.3% 10.2% 2.2% 8.2% 0.0% 1.7% 4.5%
	10.2% 2.2% 8.2% 0.0% 1.7% 4.5%
	2.2% 8.2% 0.0% 1.7% 4.5%
Table Tabl	8.2% 0.0% 1.7% 4.5%
Employment Training 41,177 483 184 597 90 48.9% 79 42.9% 15	1.7% 4.5%
Water & Sewer Line Protection 40,819 484 166 639 165 99.4% 1 0.6% 0	4.5%
Health & Wellness 40,807 485 240 497 181 75.4% 55 22.9% 4	
Air conditioning & Heating Contractors - Commercial 40,720 486 132 737 100 75.8% 26 19.7% 6 Contract Manufacturing 40,712 487 336 387 267 79.5% 66 19.6% 3	0.9%
Contact renunctioning	1.3%
Paralegals 40,656 489 186 593 102 54.8% 82 44.1% 2	1.1%
Telephone Pre-Paid Card Sales & Distribution 40,637 490 2,548 69 2,460 96.5% 79 3.1% 9	0.4%
Internet Access Provider 40,600 491 1,525 127 1,458 95.6% 50 3.3% 17	1.1%
Plumbing Fixtures, Parts, Supplies - Retail 40,558 492 193 575 146 75.6% 42 21.8% 5	2.6% 32.4%
Sweepstakes 40,535 493 188 586 85 45.2% 42 22.3% 61 Telecommunications Equipment - Disability 40,440 494 1,031 186 546 53.0% 482 46.8% 3	0.3%
Telecommunications Equipment	1.4%
Doors - Repair 40,394 496 151 674 106 70.2% 42 27.8% 3	2.0%
Laboratories - Medical 40,384 497 366 373 323 88.3% 40 10.9% 3	0.8%
Clothes - Consignment & Resale 40,168 498 515 297 241 46.8% 180 35.0% 94	18.3%
Contractor - Commercial 40,101 499 38 1,372 17 44,7% 19 50,0% 2	5.3%
Home Electronics 40,091 500 844 211 607 71.9% 218 25.8% 19 Campgrounds & RV Parks 40,048 501 340 383 260 76.5% 77 22.6% 3	2.3%
Searchers 6 Records 39.334 502 709 243 631 89.0% 61 8.6% 17	2.4%
Water Treatment Equipment, Service & Supplies 39,181 503 175 621 126 72,0% 31 17,7% 18	10.3%
Real Estate - Rentals by Individuals 39,136 504 385 366 226 58.7% 146 37.9% 13	3.4%
Adoption Services 39,085 505 40 1,344 18 45.0% 20 50.0% 2	5.0%
Computers - Disaster Recovery 39,072 506 188 586 101 53,7% 84 44,7% 3 Screen Printing 39,062 507 170 630 78 45,9% 88 51,8% 4	1.6% 2.4%
Screen Printing 39,062 507 170 630 78 45,9% 88 51.8% 4 Video Tapes & Discs Sales & Rentals 38,554 508 846 209 457 54,0% 266 31.4% 123 123 38,534 508 846 209 457 54,0% 266 31.4% 123	14.5%
Energy Management & Conservation Consultant 38,337 509 132 737 71 53,8% 56 42,4% 5	3.8%
Ambulance Service 38,188 510 207 552 179 86.5% 27 13.0% 1	0.5%
Coupon Book Promotions 38,172 511 916 199 797 87.0% 106 11.6% 13	1.4%
Jewelry Manufacturers 38,138 512 79 979 59 74.7% 18 22.8% 2 Television & Radio - Dealers 38.012 513 559 286 441 78.9% 104 18.6% 14	2.5%
Television & Radio - Dealers 38,012 513 559 286 441 78.9% 104 18.6% 14 Athletic Organizations 37,832 514 257 473 207 80,5% 40 15.6% 10	3.9%
137,032 314 257 473 207 00,376 14,076 17 17 17 17 17 17 17	5.8%
Identity Theft Protection & Prevention Services 37,807 516 183 602 160 87.4% 23 12.6% 0	0.0%
Trucking - Heavy Hauling 37,735 517 52 1,195 26 50.0% 25 48.1% 1	1.9%
Sound Systems & Equipment 37,693 518 302 424 234 77.5% 57 18.9% 11	3.6%
Opticians 37,636 519 586 276 491 83.8% 89 15.2% 6 Convenience Stores 37,592 520 422 344 253 60.0% 161 38.2% 8	1.0%
Convenience Stores 37,592 520 422 344 253 60,0% 161 38,2% 8 Hotels - Reservations 521 374 369 276 73,8% 89 23,8% 9	2.4%
Television Radio - Service & Repair 37,522 522 538 289 308 57.2% 190 35.3% 40	7.4%
Steel Fabricators 37,480 523 23 1,677 22 95.7% 1 4.3% 0	0.0%
Rental Vacancy Listing Service 37,168 524 583 278 260 44.6% 274 47.0% 49	8.4%
Medical - Dental Discount Plans 37,117 525 198 567 128 64,6% 64 32,3% 6	3.0% 4.7%
Cremation Services 37,070 526 43 1,306 40 93.0% 1 2.3% 2 Adjusters 36,966 527 405 355 387 95.6% 17 4.2% 1	0.2%
Solution Service - Automotive Solution	1.2%
Buildings - Pre - Cut, Prefab & Modular - Dealers 36,584 529 139 714 106 76.3% 30 21.6% 3	2.2%
<u>Leasing Service</u> 36,485 530 437 332 348 79.6% 79 18.1% 10	2.3%
Passport & Visa Services 36,354 531 390 363 160 41.0% 228 58.5% 2	0.5%
Water Companies - Utility 36,322 532 812 222 680 83.7% 129 15.9% 3 Dashbillustration Condens	0.4%
Rehabilitation Services 36,239 533 150 679 103 68.7% 46 30.7% 1 Construction Management 36,158 534 72 1,027 31 43.1% 39 54.2% 2	0.7% 2.8%
Contact Lenses 36,139 354 /2 1,027 31 45,179 32 34,279 2 1 1,000 2	2.8%
Pet Sitting Services 36,120 536 65 1,077 43 66.2% 19 29.2% 3	4.6%
Repossession Service 36,110 537 217 537 132 60.8% 84 38.7% 1	0.5%
Coffee & Tea 36,109 538 294 432 207 70.4% 84 28.6% 3 Childrens & Infants Wear - Retail 35,914 539 408 351 260 63.7% 138 33.8% 10	1.0%
Childrens & Infants Wear - Retail 35,914 539 408 351 260 63,7% 138 33,8% 10	2.5%
Parking Facilities 35,817 540 1,002 191 681 68.0% 305 30.4% 16 Marine Sales & Service 35,808 541 170 630 112 65.9% 55 32.4% 3	1.6% 1.8%
Marine Sales & Service 33,500 34.1 170 5.30 11.2 53.9% 53 32.4% 33,777 542 77 993 46 59.7% 29 37.7% 2	2.6%
Door-to-Door Sales - Magazines 35,726 543 1,583 124 616 38.9% 811 51.2% 156	9.9%
Employment Contractors - Temporary Help 35,601 544 44 1,290 29 65.9% 15 34.1% 0	0.0%
Golf Equipment & Supplies - Retail 35,528 545 317 409 244 77.0% 65 20.5% 8	2.5%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Mufflers & Exhaust Systems	35,434	546	373	371	242	64.9%	129		2	0.5%
Auto Warranty Service Health Maintenance Organizations	35,302 35,111	547 548	279 224	446 520	265 184	95.0% 82.1%	<u>8</u>		6	2.2% 1.3%
Sitting Services	35,090	549	91	897	88	96.7%	1		3	2.2%
Funeral Homes	35,075	550	123	771	87	70.7%	36		0	0.0%
Food Products	35,036	551	165	641	101	61.2%	58		6	3.6%
Kitchen Accessories	34,838	552	221	526	141	63.8%	74		6	2.7%
Jewelry Buyers	34,835	553	55	1,162	40	72.7%	14		1	1.8%
Answering Services	34,782	554	132	737	123	93.2%		5.3%	2	1.5%
Auto Alarms & Security Systems	34,743 34,741	555 556	250 60	484 1,115	153 25	61.2% 41.7%	87 30		10	4.0% 8.3%
Business Brokers Dentist - Orthodontist	34,698	557	147	691	106	72.1%	31		10	
Event Planners	34,611	558	309	414	136	44.0%	146		27	
Monuments	34,311	559	263	465	182	69.2%	77		4	1.5%
Airlines	34,304	560	5,887	25	5,268	89.5%	418		201	3.4%
Gun Dealers	34,298	561	207	552	120	58.0%	85		2	1.0%
Lumber - Retail	34,278 34,013	562	84	942	61 125	72.6% 88.0%	20		3	3.6%
Energy Service Companies Prize Promotions	34,013 33,829	563 564	142 259	704 468	125 155	88.0% 59.8%	60		44	1.4% 17.0%
Attorneys & Lawyers - Collections Law	33,794	565	259	468	170	65.6%	74		15	
Laboratories - Testing	33,704	566	92	892	61	66.3%	31		0	0.0%
Adult Entertainment	33,489	567	296	430	152	51.4%	126		18	
Draperies & Curtains - Retail & Custom	33,472	568	119	786	91	76.5%	25	21.0%	3	2.5%
Administrative Services	33,364	569	84	942	76	90.5%	7	8.3%	1	1.2%
Utility Contractors	33,187	570	214	542	166	77.6%	48		0	0.0%
Woodworking	33,182	571	189	584	72	38.1%	94		23	12.2%
Schools - Academic - Special Education Employment Service	33,159 33,021	572 573	150 105	679 838	119 58	79.3% 55.2%	27 24		23	2.7% 21.9%
Auto Perform, Race & Sport Equipment	33,021	574	204	562	111	55.2% 54.4%	91		23	1.0%
Cruises	32,877	575	917	198	775	84.5%	135		7	0.8%
Wigs & Hairpieces	32,711	576	270	455	169	62.6%	97	35.9%	4	1.5%
Marriage, Family, Child, Individual Counselors	32,691	577	64	1,083	42	65.6%	21	32.8%	1	1.6%
Mens Clothing & Furnishings - Retail	32,609	578	186	593	106	57.0%	73		7	3.8%
Radio Stations & Broadcast Companies	32,593	579	2,331	80	2,296	98.5%	32		3	0.1%
Talent Listing Service	32,518	580	104	841	101	97.1%	3	2.9%	0	0.0%
Pet Training Hospitalization, Medical & Surgical Plans	32,439 32,414	581 582	71 885	1,033 203	48 854	67.6% 96.5%	20 30		3	4.2% 0.1%
Alcoholism Info & Treatment Centers	32,414	583	77	993	45	58.4%	31		1	1.3%
Amusement Parks & Places	32,380	584	692	249	579	83.7%	94		19	2.7%
Auto Repairing - Foreign	32,363	585	113	811	101	89.4%	12	10.6%	0	0.0%
Beauty Schools	32,338	586	144	696	108	75.0%	31		5	3.5%
Demolition Contractors	32,306	587	61	1,106	37	60.7%	20		4	6.6%
Furniture - Outdoor	32,257	588	205	561	122	59.5%	48		35	17.1%
Appliances - Small - Dealers Auto Radios & Stereos - Sales & Repair	31,934 31,932	589 590	464 217	321 537	310 130	66.8% 59.9%	146 80		8	1.7% 3.2%
Kitchen Remodeling	31,932	591	99	855	61	61.6%	33		5	5.1%
Window Shades	31,697	592	149	683	124	83,2%	21		4	2.7%
Watches - Service & Repair	31,684	593	210	547	137	65.2%	69		4	1.9%
Books - Textbooks New & Used	31,656	594	383	367	367	95.8%	16		0	0.0%
Appraisers	31,549	595	152	672	84	55.3%	67		1	0.7%
Magazines - Dealers Cable TV, Internet & Telephone Installation Service	31,482 31,451	596 597	694 826	248 217	520 674	74.9% 81.6%	146 92		28 60	4.0% 7.3%
Asbestos Removal Service	31,451	598	15	1,968	11	73.3%	92		1	6.7%
Farm Equipment	30,948	599	137	719	112	81.8%	23		2	1.5%
Furniture Designers & Custom Builders	30,919	600	182	605	114	62.6%	63		5	2.7%
Safety Consultants	30,659	601	38	1,372	27	71.1%	10	26.3%	1	2.6%
Log Cabins, Homes & Buildings	30,658	602	56	1,152	31	55.4%	19		6	10.7%
Transportation Consultants	30,656	603	174	625	115	66.1%	58		1	0.6%
Videoconferencing Services	30,640	604	13	2,049 1,067	12	92.3%	1		0	0.0%
Call Centers Stucco & Exterior Coating Contractors	30,586 30,556	605 606	66 72	1,067	46 24	69.7% 33.3%	16 43		4	6.1%
Craft Supplies	30,452	607	299	426	200	66.9%	94		5	1.7%
All-Terrain Vehicles	30,420	608	224	520	129	57.6%	90		5	2.2%
Dancing Instruction	30,348	609	113	811	70	61.9%	34	30.1%	9	8.0%
Electric Equipment & Supplies - Retail	30,224	610	234	504	138	59.0%	88		8	3.4%
Banquet Facilities	30,173	611	128	749	70	54.7%	53		5	3.9%
Mental Health Services	30,104	612	62	1,096	50	80.6%	12		0	0.0%
Estates - Appraisals, Sales & Auctions	30,066	613	176	618	103	58.5%	71		2	1.1%
Physicians & Surgeons - Weight Reduction Building Restoration & Preservation	29,563 29,381	614 615	161 90	654 904	130 59	80.7% 65.6%	30 30		1	0.6%
Sales Promotion Service	29,381	616	278	447	245	88.1%	21		12	4.3%
Wedding Consultants	29,251	617	195	570	106	54.4%	78		11	
Computer Consultant	29,236	618	86	927	46	53.5%	31	36.0%	9	10.5%
Novelties - Retail	29,182	619	350	378	208	59.4%	121		21	6.0%
Lingerie	29,180	620	213	544		72.8%	52		6	2.8%
Attorneys & Lawyers - Personal Injury & Property Damage	29,106	621	18	1,832	13	72.2%		27.8%	0	0.0%
Skateboards & Equipment Dental Service Plans	28,994 28,986	622 623	269 170	456 630	149 148	55.4% 87.1%	114 21		6	2.2% 0.6%
Dental Service Plans	28,986	623	1/0	630	148	87.1%	21	12.4%	1	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Attorneys Referral Service	28,951	624	76	1,000	29 99	38.2%	47	01.070	0	0.0%
Television Stations & Broadcast Companies Screens - Door & Window	28,853 28,828	625 626	138 52	718 1,195	99 37	71.7% 71.2%	34 15		5	3.6% 0.0%
Auto Dealers - Antique & Classic	28,792	627	123	771	84	68.3%	37		2	1.6%
Physicians & Surgeons - Dermatology	28,708	628	184	597	146	79.3%	38		0	
Wedding Supplies & Services	28,690	629	220	529	102	46.4%	105		13	5.9%
Sightseeing Tours	28,554	630	163	645	99	60.7%	62		2	1.2%
Hair Removal - Laser & Electrolysis	28,533	631	411	349	299	72.7%	87		25	6.1%
Hair Replacement Restaurant Equipment - Repair & Service	28,415 28,357	632 633	162 49	650 1,230	133 28	82.1% 57.1%	27 20		2	1.2% 2.0%
Engineering Contractors - General	28,357	634	30	1,508	28 15	50.0%	20		1	0.0%
Clubs	28,258	635	422	344	370	87.7%	47		, , , , , , , , , , , , , , , , , , ,	1.2%
Photographers - Wedding	27,975	636	436	335	151	34.6%	263		22	
Sunglasses	27,922	637	311	413	197	63.3%	108	34.7%	6	
Financing Consultants	27,867	638	59	1,121	32	54.2%	16		11	
Beds - Retail	27,831	639	323	399	270	83.6%	45		8	2.5%
Barbers	27,684	640	195	570	125	64.1%	68		2	1.0%
Photographers Maids & Butlers Service	27,638 27,626	641 642	772 147	231 691	351 88	45.5% 59.9%	371 48		50 11	6.5% 7.5%
Foundations - Education, Philanthropy, Research	27,382	643	38	1,372	22	57.9%	15		11	2.6%
Seal Coating	27,367	644	111	821	47	42.3%	54		10	9.0%
Physicians & Surgeons - Ophthalmology	27,288	645	118	792	102	86.4%	15		1	0.8%
Accounting Services	27,127	646	94	883	59	62.8%	32	34.0%	3	3.2%
Screening - Background & Employment	27,122	647	143	702	122	85.3%	19	13.3%	2	1.4%
Auto Service - Sound Systems Sales & Service	27,111	648	207	552	140	67.6%	67		0	0.0%
Manufactured Home Dealers	27,102	649	98	860	77	78.6%	17		4	
Psychologists Embroidery	27,056 26,977	650 651	40 108	1,344 829	28 62	70.0% 57.4%	12 41		0	0.0% 4.6%
Contractors - Solar Energy	26,977	652	67	1.061	32	57.4% 47.8%	22		13	19.4%
Water Damage Restoration	26,953	653	85	934	66	77.6%	18		1	1.2%
Grocery - Bulk Food Stores	26,889	654	139	714		60.4%	53		2	1.4%
Health & Fitness Program Consultants	26,861	655	219	532	158	72.1%	57	26.0%	4	1.8%
Translators & Interpreters	26,829	656	41	1,329	23	56.1%	17		1	2.4%
Importers	26,800	657	192	576	152	79.2%	38		2	1.0%
Iron Work	26,794	658	113	811	55	48.7%	55 43		3	2.7%
Telephone Service - Long Distance Jewelry Designers	26,778 26,730	659 660	455 116	326 798	402 62	88.4% 53.4%	43		10	
Office Records Stored	26,730	661	318	406	296	93.1%	22		0	0.0%
Physicians & Surgeons - OB/GYN	26,709	662	112	816	85	75.9%	26		1	
Publishers - Magazine	26,680	663	297	427	170	57.2%	109		18	6.1%
Attorneys & Lawyers - Family	26,601	664	46	1,268	25	54.3%	21		0	
Upholstery & Carpet Cleaning	26,545	665	175	621	84	48.0%	80		11	
Concrete - Stamped & Decorative	26,543	666	136	722	83	61.0%	52		1	0.7%
Party Planning Change Natural	26,533 26,515	667 668	125 72	756 1,027	60 34	48.0% 47.2%	61		4	3.2% 1.4%
Stone - Natural Motorcycles - Repairing & Service	26,313	669	218	534	130	59.6%	85	31.770	3	1.4%
Gift Baskets & Parcels	26,418	670	181	607	107	59.1%	69		5	2.8%
Schools - Home Study	26,255	671	112	816	61	54.5%	33		18	
Solar Energy Equipment & Systems Manufacturing & Distribution	26,189	672	119	786	80	67.2%	38		1	0.8%
Recording Service - Sound & Video	26,113	673	1,397	140	1,339	95.8%	48		10	
Real Estate Maintenance Protection Plan	26,087	674	1,287	155	1,285	99.8%	1	0.1%	1	0.1%
Schools - Academic - Pre & Kindergarten	26,067	675	82	954	55	67.1%	26		1	1.2%
Auto Listing Service e-cigarettes	26,016 25,976	676 677	306 285	417 439	277 243	90.5% 85.3%	29		0	0.0% 2.8%
Oilfield Service	25,869	678	203	2,829	243	75.0%	1	25.0%	0	0.0%
Attorneys & Lawyers - Bankruptcy & Taxes	25,750	679	103	844	97	94.2%	5		1	
Bed & Breakfast	25,590	680	128	749	91	71.1%	35		2	1.6%
Physicians & Surgeons - Orthopedic Surgery	25,589	681	124	763	99	79.8%	25	20.2%	0	0.070
Truck Equipment & Parts	25,573	682	80	972	63	78.8%	17		0	0.0%
Insurance - Property	25,569	683	88	917	83	94.3%	3	3.4%	2	2.3%
Paper & Document Shredding	25,562 25,530	684 685	12 245	2,115 491	10 175	83.3% 71.4%	2		0	0.0% 1.6%
Food & Beverage Services Furniture Rent & Lease	25,530	686	743	238	691	93.0%	48		4	0.5%
Retail Stores	25,480	687	416	347	222	53.4%	160		34	
Solar Energy Products - Retail	25,471	688	97	866	59	60.8%	37		1	1.0%
Cleaning Supplies	25,366	689	119	786	75	63.0%	43	36.1%	1	0.8%
Baby Accessories & Services	25,309	690	379	368	233	61.5%	124		22	
Generators - Electric	25,288	691	120	783	106	88.3%	13		1	0.8%
Nurses Schools	25,230	692	73	1,022	50	68.5%	19	26.0%	4	5.5%
Flortrania Faujament & Cupplies - Whalesple & Manufacturers	25,131	603	1,817	106	1,728	95.1%	82	4.5%	_	0.4%
Electronic Equipment & Supplies - Wholesale & Manufacturers Scholastic Prep Courses, Books & Materials	25,131 25,117	693 694	324	398	1,728 245	75.6%	72		/ 7	2.2%
Mailing Lists	24,958	695	181	607	152	75.6% 84.0%	25		A	2.2%
Forensic Loan Audits	24,953	696	425	342	38	8.9%	97		290	
Office Furniture & Equipment - Rental & Leasing	24,952	697	93	889	71	76.3%	17		5	5.4%
Health & Diet Food Products - Wholesale & Manufacturing	24,941	698	674	251	118	17.5%	487	72.3%	69	10.2%
Auto Accessories	24,914	699	266	462	143	53.8%	112		11	
Medical Service Organizations	24,875	700	186	593	136	73.1%	49	26.3%	1	0.5%

US BBB 2012 Statistics Sorted by Inquiry

Charley Charles Char	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
			, 01	50						0	
Section Sect								3,		5	
SOL - March & GOOGNED SOL										0	
Intended Secret 1.50 1.5	Seals - Notary & Corporation	24,475		267		81	30.3%		67.8%	5	1.9%
Ministration Companies										3	
Electron programmer Security										2	
Seatile Composition										5	
Material Contractions		24,188	710	752	234	685	91.1%	67	8.9%	0	0.0%
Sample 1,000 7,10 10 10 10 10 10 10 10		24,127								0	
State Circums Service Segrectation										2	
Sect Experiment & Society										1	
Parent popular 1,170										1	
STATES, Definitions			716	122	778	46		69	56.6%	7	5.7%
Front Control & Republishon	Formal Wear									17	
Part Code Ambient Am										4	
Solar Lamps Products Service & Based 1,240 77, 1 56										1	
Currence perhanse										0	
American	Currency Exchange	23,279	722	16	1,909	9		7	43.8%	0	0.0%
Tright Configuration 1,000		23,277								6	0.9%
Water Companies Parling Daily 1.00 22.7% 21 7.7% 1 0.4% 1.00										4	
Inconsequence										3	
Telephone Egypthen & Systems Service & Bacpair 22,011 778 79 855 61 61,65 32 22,35 4 4,05 14,0										6	
Executages		23,011	728	99	855	63	63.6%	32	32.3%	4	4.0%
Finguistic Suppmert - Retail										1	
Conformations										20	
Suppose Supp										5	
Har Styring and Services 22,715 73 292 438 196 66,998 99 30,778 7 2,4%										10	
Garage Door Regain				293						7	
Employment Service - Employment Assigned 22,638 721 42 1,318 35 8,3 % 7 16,7% 0 0,0%									28.6%	8	
Lawn Movers 22,632 738 142 704 101 71,1% 34 23,9% 77 4,9%										7	
Landscapur Guyument & Supplies 22,612 739 79 979 51 64,6% 23 29,1% 5 6,3% 7 6,2% 7 6,2% 7 6,2% 7 6,2% 7 6,2% 7 6,2% 7 6,2% 7 6,2% 7 6,2% 7 6,2% 7 6,2% 7 6,2% 7 6,2% 7 6,2% 7 6,2% 7 6,2% 7 7 7 7 7 7 7 7 7										0	
Banufactured Homes - Parks		22,632								5	
Battery Supplies 22,548										7	
Building Inspection	Battery Supplies	22,548			611	105	58.3%	67	37.2%	8	
Liguor Stores								11		6	
Moving Robers 22,448	Building Inspection							9		4	
Adult & Continuing Education 22,405 746 144 696 106 73,6% 37 25,7% 1 0.7% Develors - Wholesale 22,371 747 52 1,195 25 48,1% 27 5,17% 0 0.0% Colline Education 22,350 748 79 979 46 58,2% 11 13,3% 22 27,8% Video Games - Wholesale & Manufacturers 22,327 749 1,035 184 1,026 99,1% 9 0.0% 0 0.0% Recreational Vehicles - Repair & Service 22,222 750 136 722 92 0.05 14 10,00 10,00 Recreational Vehicles - Repair & Service 22,222 750 136 722 92 0.05 14 10,00 10,00 Recreational Vehicles - Repair & Service 22,222 750 136 722 92 0.05 14 10,00 10,00 Recreational Vehicles - Repair & Service 22,225 750 136 722 92 0.05 10,00 Trailers - Automotive Utility 22,205 752 85 934 74 87,1% 11 12,9% 0 0.0% Human Resources 22,131 754 221 526 121 54,8% 64 29,0% 0 0.0% Costumes - Masquerade & Theatrical 22,131 754 221 526 121 54,8% 64 29,0% 0 0.0% Glass Costing & Tinting 22,048 755 51 1,208 23 45,1% 27 52,9% 1 2.0% Glass Costing & Tinting 22,048 755 51 1,208 23 45,1% 27 52,9% 1 2.0% Sheet Retail Work 21,853 759 156 664 59 32,8% 58 37,2% 1 52,0% 1 2.0% Sheet Retail Work 21,853 759 28 1,552 21 75,0% 7 25,0% 1 2.0% Seewing Machines - Dealers 21,771 759 27,1 92 74,8% 29 22,3% 23,4% 21,4% Seewing Machines - Dealers 21,451 761 760 123 771 92 74,8% 29 23,3% 23,4% 24,4% Parameterical Products - Wholesale & Naturaturing 21,485 761 290 436 285 93,4% 29 23,4% 29 23,4% 20,4% Radion - Facility - Fac										0	
Confine Education										1	
Video Games - Wholesale & Manufacturers 22,327 749 1,035 184 1,026 99,1% 9 0,9% 0 0,0% 3 2,2% 22,264 751 34 1,438 19 55,9% 13 38,2% 2 5,9% 13 38,2% 2 5,9% 13 38,2% 2 5,9% 13 38,2% 2 5,9% 13 38,2% 2 5,9% 13 38,2% 2 5,9% 13 38,2% 2 5,9% 13 38,2% 2 5,9% 13 38,2% 2 5,9% 13 38,2% 2 5,9% 13 38,2% 2 5,9% 13 38,2% 2 5,9% 13 38,2% 2 5,9% 13 38,2% 2 5,9% 14 11 12,9% 15 15 15 15 15 15 15 1	Jewelers - Wholesale							27	51.9%	•	
Recreational Vehicles - Repair & Service 22,282 750 136 722 92 67.6% 41 30.1% 30.1% 3 2.2% Scrap Metals 9 22,254 751 34 1.438 19 55.9% 13 38.2% 2 2.59% 734 1.438 19 55.9% 11 12.9% 0 0.0% 17ailers - Automotive Utility 22,205 752 85 934 74 87.1% 11 12.9% 0 0.0% 11 12.9% 0 0.0% 12.1%								11		22	
Scrap Metals 22,254 751 34 1.438 19 55,9% 13 33,2% 2 5,9% 17ailers - Automotive Utility 22,205 752 85 934 74 87.1% 11 12.9% 0 0.0% 11 12.9% 0 0.0% 12 12.0% 15.2%		22,327						9		0	
Trailers - Automotive Utility	Scran Metals									2	5.9%
Costumes - Masquerade & Theatrical 22,131 754 221 526 121 54,8% 64 29,0% 36 16,3%										0	
Glass Coating & Tinting										•	
General Merchandise - Wholesale 21,939 756 156 664 59 37,8% 58 37,2% 39 25,0%										36	
Sheet Metal Work					1,208					1	
Communication Consultants								70		0	
Cold Buyers Capta								33		5	
Gas - Propane - Equipment & Supplies 21,591 761 290 436 265 91,4% 24 8,3% 1 0.3% Industrial Products Wholesalers & Distributors 21,512 762 43 1,306 34 79,1% 7 16,3% 2 4,7% Pharmaceutical Products - Wholesale & Manufacturing 21,488 763 155 665 115 74,2% 37 23,9% 3 1,9% Radon Testing & Service 21,485 764 112 816 92 82,1% 19 17,0% 1 0.9% Radon Testing & Service 21,485 764 112 816 92 82,1% 19 17,0% 1 0.9% Symmasiums 21,388 765 174 625 102 58,6% 65 37,4% 7 4.0% Gymnasiums 21,335 766 666 255 476 71,5% 187 28,1% 3 0.5% Optical Goods - Service & Repair 21,292 768 223 523 146 65,5% 74 33,2% 3 1,3% Coatings - Protective 21,284 769 78 989 45 57,7% 29 37,2% 4 51,1% Lawn Mowers - Sharpen & Repair 21,277 771 149 683 92 61,7% 52 34,9% 5 34,9% Tool & Utility Sheds 21,193 773 84 942 52 61,9% 25 29,8% 7 83,9% Yacht Charter Broker 21,125 775 118 792 89 75,4% 28 23,7% 1 0.8% Referral - Contractor 20,955 777 771 10 630 126 74,1% 44 25,9% 0 0.5% Coating - Protector 21,258 775 118 792 89 75,4% 28 23,7% 1 0.8% Referral - Contractor 20,955 777 771 771 771 771 771 771 772 773 774 775	Gold Buyers	21,777				16				2	
Industrial Products Wholesalers & Distributors 21,512 762 43 1,306 34 79,1% 7 16,3% 2 4,7% Pharmaceutical Products - Wholesale & Manufacturing 21,488 763 155 665 115 74,2% 37 23,9% 3 1,9% Radon Testing & Service 21,485 764 112 816 92 82,1% 19 17,0% 1 0,9% Psychics 21,388 765 174 625 102 58,6% 65 37,4% 7 4,0% Symnasiums 21,385 766 666 255 476 71,5% 187 28,1% 3 0,5% Gymnastic Instruction 21,399 767 91 897 57 62,6% 29 31,9% 5 5,5% Optical Goods - Service & Repair 21,284 769 78 989 45 5,77% 29 37,2% 4 5,1% Lawn Mowers - Sharpen & Repair 21,277 771 149 683 92 61,7% 52 34,9% 5 3,4% Tool & Utility Sheds 21,193 773 84 942 52 61,9% 25 29,8% 7 8,3% Venetian Blinds - Dealers 21,215 775 118 792 89 75,4% 28 23,7% 28 23,7% 10,9% Venetian Blinds - Dealers 21,215 775 118 792 89 75,4% 28 23,7% 28 23,7% 10,9% Tool & Utility Sheds 21,125 775 118 792 89 75,4% 28 23,7% 28 23,7% 10,9% Venetian Blinds - Dealers 21,215 775 118 792 89 75,4% 28 23,7% 145,5% 76 23,7% 145,5% 16,3% 16						92				2	
Pharmaceutical Products - Wholesale & Manufacturing 21,488 763 155 665 115 74.2% 37 23.9% 3 1.9% Radon Testing & Service 21,485 764 112 816 92 82.1% 19 17.0% 1 0.9% Psychics 21,388 765 174 625 102 58.6% 65 37.4% 7 4.0% Gymnasiums 21,385 766 666 255 476 71.5% 187 28.1% 3 0.5% Optical Goods - Service & Repair 21,292 768 223 523 146 65.5% 74 33.2% 3 1.3% Attorneys & Lawyers - Criminal 21,284 769 78 989 45 57.7% 29 37.2% 4 51.1% Attorneys & Lawyers - Criminal 21,284 769 26 1,605 13 50.0% 10 38.5% 3 11.5% Lawn Mowers - Sharpen & Repair 21,277 771 149 683 92 61.7% 52 34.9% 5 34.9% 5 34.9% Tool & Utility Sheds 21,193 773 84 942 52 61.9% 25 29.8% 7 8.3% Yacht Charter Broker 21,125 775 118 792 89 75.4% 28 23.7% 1 45.5% 7 63.0% Referral - Contractor 20,5% 20,5% 777 770 140 630 21.6 74.1% 44 25.9% 0 0.0% Referral - Contractor 20,5% 20,5% 777 770 10 30 216 74.1% 44 25.9% 0 0.0% Referral - Contractor 20,5% 20,5% 777 770 10 30 216 74.1% 44 25.9% 0 0.0% Referral - Contractor 20,5% 20,5% 777 770 170 630 126 74.1% 44 25.9% 0 0.0%								24		1	
Radon Testing & Service 21,485 764 112 816 92 82,1% 19 17,0% 1 0.9% Desychies 21,388 765 174 625 102 58.6% 65 37.4% 7 4.0% Gymnasiums 21,385 766 666 255 476 71.5% 187 28.1% 3 0.5% Gymnastic Instruction 21,399 767 91 897 57 62.6% 29 31.9% 5 5.5% Optical Goods - Service & Repair 21,292 768 223 523 146 65.5% 74 33.2% 5 5.13% Coatings - Protective 21,284 769 78 989 45 57.7% 29 37.2% 4 51.3% Attorneys & Lawyers - Criminal 21,284 769 78 989 45 57.7% 29 37.2% 4 51.5% Lawn Mowers - Sharpen & Repair 21,277 771 149 68				73				37		2	
Psychics 21,388 765 174 625 102 58.6% 65 37.4% 7 4.0%										1	
Gymnasiums 21,385 766 666 255 476 71.5% 187 28.1% 3 0.5% Gymnastic Instruction 21,339 767 91 897 57 62.6% 29 31.9% 5 5.5% Optical Goods - Service & Repair 21,229 768 223 523 146 65.5% 74 33.2% 3 1.3% Coatings - Protective 21,284 769 78 989 45 57.7% 29 37.2% 4 51.3% Attorneys & Lawyers - Criminal 21,284 769 26 1,605 13 50.0% 10 38.5% 4 51.5% Lawn Mowers - Sharpen & Repair 21,277 771 149 683 92 61.7% 52 34.9% 5 3.43% Foperty Management - Industrial & Commercial 21,277 771 149 683 92 61.7% 52 34.9% 5 3.43% Tool & Utility Sheds 21,193 773						102		65		7	4.0%
Optical Goods - Service & Repair 21,292 768 223 523 146 65,5% 74 33,2% 3 1.3%	Gymnasiums									3	
Coatings - Protective 21,284 769 78 989 45 57.7% 29 37.2% 4 5.1% Attorneys & Lawvers - Criminal 21,284 769 26 1,605 13 50.0% 10 38.5% 3 11.5% Lawn Mowers - Sharpen & Repair 21,277 771 149 683 92 61.7% 52 34.9% 5 3.4% Property Management - Industrial & Commercial 21,201 772 164 643 112 68.3% 45 27.4% 7 4.3% Venetian Blinds - Dealers 21,193 773 84 942 52 61.9% 25 29.8% 7 8.3% Venetian Blinds - Dealers 21,158 774 87 921 63 72.4% 22 25.3% 2 2.3% Yacht Charter Broker 21,125 775 118 792 89 75.4% 28 23.7% 1 0.8% Saws 20,953 777 170										5	
Attorneys & Lawvers - Criminal 21,284 769 26 1,605 13 50.0% 10 38.5% 3 11.5% Lawn Mowers - Sharpen & Repair 21,277 771 149 683 92 61.7% 52 34.9% 5 3.4% Property Management - Industrial & Commercial 21,201 772 164 643 112 68.3% 45 27.4% 7 4.3% Tool & Utility Sheds 21,193 773 84 942 52 61.9% 25 29.8% 7 8.3% Yenetian Blinds - Dealers 21,158 774 87 921 63 72.4% 25 29.8% 7 8.3% Yacht Charter Broker 21,125 775 118 792 89 75.4% 28 23.7% 1 0.8% Referral - Contractor 21,021 776 112 816 54 48.2% 51 45.5% 0 0.0% Saws 20,953 777 170 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>3</td> <td></td>										3	
Lawn Mowers - Sharpen & Repair 21,277 771 149 683 92 61.7% 52 34.9% 5 3.4% Property Management - Industrial & Commercial 21,201 772 164 643 112 68.3% 45 27,4% 7 4.3% Tool & Utility Sheds 21,193 773 84 942 52 61.9% 25 29.8% 7 8.3% Venetian Blinds - Dealers 21,158 774 87 921 63 72.4% 22 25.3% 2 2.3% Yeacht Charter Broker 21,125 775 118 792 89 75.4% 28 23.7% 1 0.8% Referral - Contractor 21,021 776 112 816 54 48.2% 51 45.5% 0 0.3% Saws 20,953 777 170 630 126 74.1% 44 25.9% 0 0.0%										4	
Property Management - Industrial & Commercial 21,201 772 164 643 112 68.3% 45 27.4% 7 4.3% Tool & Utility Sheds 21,193 773 84 942 52 61.9% 25 29.8% 7 8.3% Venetian Bildins - Dealers 21,158 774 87 921 63 72.4% 22 25.3% 2 25.3% 2 2.3% Yacht Charter Broker 21,125 775 118 792 89 75.4% 28 23.7% 1 0.8% Saws 20,953 777 170 630 126 74.1% 44 25.9% 0 0.0% Commercial Commercial 21,201 776 112 816 54 48.2% 51 45.5% 7 6.3% Commercial Commercial 21,201 776 112 816 54 48.2% 51 45.5% 7 6.3% Commercial Commercial 21,201 776 112 816 54 48.2% 51 45.5% 7 6.3% Commercial Commercial 22,201 23,201 23,201 24,201			771			92		52	34.9%	5	3.4%
Venetian Blinds - Dealers 21,158 774 87 921 63 72.4% 22 25.3% 2 2.3% Yacht Charter Broker 21,125 775 118 792 89 75,4% 28 23,7% 1 0.8% Referral - Contractor 21,021 776 112 816 54 48.2% 51 45.5% 7 6.3% Saws 20,953 777 170 630 126 74.1% 44 25.9% 0 0.0%	Property Management - Industrial & Commercial	21,201	772	164	643	112	68.3%	45	27.4%	7	4.3%
Yacht Charter Broker 21,125 775 118 792 89 75,4% 28 23,7% 1 0.8% Referral - Contractor 21,021 776 112 816 54 48.2% 51 45.5% 7 6.3% Saws 20,953 777 170 630 126 74.1% 44 25.9% 0 0.0%										7	
Referral - Contractor 21,021 776 112 816 54 48.2% 51 45.5% 7 6.3% Saws 20,953 777 170 630 126 74.1% 44 25.9% 0 0.0%										2	
Saws 20,953 777 170 630 126 74.1% 44 25.9% 0 0.0%										1 7	
										0	
	Farms									2	

US BBB 2012 Statistics Sorted by Inquiry

Color Colo	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Marie Mari			,,,,		33					4	
SIGN A PUTS. SI										2	
16. Profit Companies - Server Membrane 1.0										1	
Chancerton Assignment annuls Armitime	Non Profit Organizations - General Membership	20,732	783	106	833	78	73.6%		24.5%	2	1.9%
Secretary 1975 1976 19										1	
Control Services 1,000 1								62		1	
Comment 100								10		3	
Anti-Stati Control, Total Libratory 20.481 790 481 909 481 909 33 40.5 31 40.5	Engineers - Civil	20,449	788	9	2,300	8	88.9%	1	11.1%	0	0.0%
Anne Mannethanne & December 1970 750 175 175 175 176 176 176 177 176 177 1	Tourist Information	20,427				26			201570	12	
State	Auto Seat Covers, Tops & Upholstery									1	
Separations where Engineers (Parts)										8	
Spenderseals - Information 1951 750 30 1,600 75 30 1,600 75 30 1,600 75 30 1,600 75 30 1,600 75 30 1,600 75 30 30 30 30 30 30 30 3				141				56	39.7%	1	
Transport Property 19,000	Hypnotherapists - Hypnotists	20,291	794	30						0	
Component United Component Compone										3	
Security 1962 196								,	5.070	1	
Special Company 1985 720 61 640 62 50 50 12 52 52 52 52 52 52 52										4	
Sales Lead Grieratesin 1,000 50 51 827 50 52 52 52 52 52 52 52		19,965					59.0%		39.8%	1	1.2%
Seastern										8	
Immersence Nationalization Considerate 19,202 603 12 727 66 60.0% 62 47.0% 4 2.0%										1	1.1%
Part Training - Tr										4	
Semonts Training - Wealth Boulding & Board Edate 19,747 805 85 97 84 88,44 7 7,45 4 4,25 75 745 87 7										1	
Vacuum Clanters - Service & Reger 19,700 807 14 720 92 66,7% 13 22.0% 9 1,75 10 10 10 10 10 10 10 1	Seminars & Training - Wealth Building & Real Estate	19,747		95	877	84		7	7.4%	4	4.2%
19,699										9	5.5%
Windows								33	24.070	9	
Carnes										0	
South 19,533										4	
Page 19,388 13 131 221 64 57,7% 48 40,5% 21 1,8%		19,533									
Most Packers										6	
Trast Companies 19,300 815 97 1,146 54 94.7% 2 3.5% 1 1,8% Insurance - Accident & Health 19,273 816 80 910 72 80.9% 12 13.5% 5 5.6% Auto Parts & Supplies - Used 19,272 816 80 910 72 80.9% 12 33.6% 0 0.0% Auto Parts & Supplies - Used 19,272 816 810 92.0% 11 92.0% 12 33.6% 0 0.0% Auto Parts & Supplies - Used 19,272 816 810 92.0% 11 92.0% 12 33.6% 0 0.0% Auto Parts & Supplies - Used 19,272 816 810 92.0% 12 92.0% 12 33.6% 12 33.6% Auto Parts & Supplies - Used 19,272 816 810 92.0% 12 9										2	
Insurance - Accident & Health 19,779 816 89 910 72 80,9% 12 13,5% 5,56% 0,0%										,	
Local Clinics 19,276				89	910	72	80.9%			5	5.6%
19,277 819										0	
Government Grant Services 19,202 820 177 617 92 52,0% 62 35,0% 23 33,6% 26 33,6% 26 33,6% 26 33,6% 26 33,6% 26 33,6% 26 33,6% 26 33,6% 26 33,6% 26 33,6% 26 33,6% 26 33,6% 26 33,6% 26 33,6% 27 34,6% 27 34,6% 27 34,6% 27 34,6% 27 34,6% 27 34,6% 27 34,6% 27 34,6% 27 34,6% 27 34,6% 27 34,6% 27 34,6% 27 34,6% 27 34,6% 27 34,6% 27 34,6% 27 34,6% 27 34,6% 27 34,6%								27		1	
Party Supplies - Fenting								62		23	
Heath Resorts											
Cemeteries		19,164			570	99				6	
Physicians & Surgeons - Pediatrics 19,110 825 91 897 79 86,8% 11 12,1% 1 1.1% 1.1% 1 1.1% 1 1.1% 1 1.1% 1 1.1% 1 1.1% 1 1.1%							33.370			2	
Travels Noving Services 19,045 826 126 754 86 68,3% 39 31,0% 1 0.8%										5	
Attorneys & Lawyers - Litigation 19,031 827 20 1,766 17 85,0% 3 15,0% 0 0.0% Franchising 19,029 828 46 1,268 37 80,4% 8 17,4% 1 2,2% Considerant Service 18,954 829 291 435 143 49,1% 120 41,2% 28 9,6% Law Restoration 18,954 829 75 1,005 38 50,7% 34 45,3% 34 45,3% 34 40,5% Law Restoration 18,954 829 75 1,005 38 50,7% 34 45,3% 34 45,3% 34 40,5% Law Restoration 18,954 829 75 1,005 38 50,7% 34 45,3% 36 25,3% 36										1	
Consistement Service 18,954 829 291 435 143 49,1% 120 41,2% 28 9,6%		19,031	827	20	1,766	17	85.0%	3		0	0.0%
Auto Restoration 18,954 829 75 1,005 38 50.7% 34 4.5.3% 3 4.0% Farmiture - Wholesale 18,954 829 75 1,005 38 50.7% 34 4.5.3% 3 4.0% Farmiture - Wholesale 18,954 829 75 1,005 38 50.7% Farmiture - Wholesale 18,954 829 75 1,005 38 50.7% Farmiture - Wholesale 18,954 829 13.3 139 14 95 68,3% 36 25,9% 8 5.8% Fat Boarding - Dops 18,855 832 58 1,132 41 70.7% 15 5.5.9% 2 3.4% Fat Boarding - Dops 78 67.2% 38 32.8% 0 0.0% Cabinet Equipment & Supplies 18,797 834 71 1,033 33 46,5% 37 52,1% 1 1.4% Cabinet Equipment & Supplies 18,644 835 137 71 103 33 46,5% 37 52,1% 1 1.4% Chemicals 18,644 835 137 719 105 76,6% 31 22,6% 1 0.7% Chemicals 18,644 835 137 719 105 76,6% 31 22,6% 1 0.7% Talceton - Products 18,551 838 897 202 748 83.4% 147 16,4% 2 2.5% Talceton - Products 18,551 838 897 202 748 83.4% 147 16,4% 2 0.2% Caporte Products 18,550 840 140 712 82 58,6% 55 39,3% 3 2.1% Caports - Products 18,551 845 141 707 112 79,4% 29 20,6% 0 0.0% Caports - Prescription Benefit Consultants 18,494 843 38 1,372 27 71,1% 11 28,9% 0 0.0% Caports - 18,494 843 38 1,372 27 71,1% 11 28,9% 0 0.0% Caports - 18,494 843 38 1,372 27 71,1% 11 28,9% 0 0.0% Caports - 18,494 843 38 1,372 27 71,1% 11 28,9% 0 0.0% Caports - 18,494 843 38 1,372 27 71,1% 11 28,9% 0 0.0% Caports - 18,494 843 38 1,372 27 71,1% 11 28,9% 0 0.0% Caports - 18,494 843 38 1,372 27 71,1% 11 28,9% 0 0.0% Caports - 18,494 843 38 1,372 27 71,1% 11 28,9% 0 0.0% Caports - 18,494 843 38 1,372 27 71,1% 11 28,9% 0 0.0% Caports - 18,494 844 70 1,06 34 48,6% 27 38,6% 1 1 1,5% Caports - 18,494										1	
Furniture - Wholesale 18,940 831 139 714 95 68,3% 36 25,9% 8 5.5% 8 5.8% Pet Boarding - Doos 18,865 832 58 1,132 41 70.7% 15 25,9% 2 3.4% 60f Carls										28	
Pet Boarding - Doas 18,896 832 58 1,132 41 70.7% 15 25.9% 2 3.4%										3	
Golf Carts										2	
Windows & Doors - Installation & Service 18,684 835 53 1,182 35 66.0% 15 28.3% 3 5.7% 3 5.7% 5.6m 5.7% 5.6m 5.7%	Golf Carts	18,875			798					0	
Chemicals										1	
Attorneys & Lawyers - Real Estate										3	
Television Home Shopping 18,571 838 897 202 748 83.4% 147 16.4% 2 0.2% 0.00 18,553 839 50 1.218 33 66.0% 17 34.0% 0 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0										2	
Concrete Products 18,563 839 50 1,218 33 66,0% 17 34,0% 0 0.0.0%	Television Home Shopping									2	
Entertainers 18,550 840 105 838 58 55.2% 44 41.9% 3 2.9%	Concrete Products				1,218					0	
Carports 18,513 842 141 707 112 79,4% 29 20,6% 0 0 0.0%										3	
Prescription Benefit Consultants 18,494 843 38 1,372 27 71,1% 11 28,9% 0 0.0% Logistics 18,492 844 70 1,046 34 48,6% 27 38,6% 9 12,9% Meat - Wholesale 18,355 845 79 979 54 68,4% 18 22,8% 9 8,9% Roofing Service Consultants 18,346 846 54 1,169 37 68,5% 16 29,6% 1 1,9% Sod & Sodding Service 18,220 847 67 1,061 47 70,1% 19 28,4% 1 1,5% Baseball Cards & Sports Memorabilia 18,186 848 131 743 76 58,0% 51 38,9% 4 3,1% Public Relations Counselors 18,165 849 50 1,218 28 56.0% 21 42.0% 1 2.0% Paint - Retail 18,141 850 56 <										3	
Logistics 18,492 844 70 1,046 34 48,6% 27 38,6% 9 12,9% Reat - Wholesale 18,355 845 79 979 54 68,4% 18 22,2,8% 7 8,9% Roofing Service Consultants 18,346 846 54 1,169 37 68,5% 16 29,6% 1 1,9% Sod & Sodding Service 18,200 847 67 1,061 47 70,1% 19 28,4% 1 1,5% Saeball Cards & Sports Memorabilia 18,186 848 131 743 76 58,0% 51 38,9% 4 3,1% Public Relations Counselors 18,165 849 50 1,218 28 56,0% 21 42,0% 1 2,0% Paint - Retail 18,141 850 56 1,152 28 50,0% 17 30,4% 11 16,0% Telephone & Television Cable Contractors 18,090 851 184 597 149 81,0% 24 13,0% 11 6.0% Carpet Layers 18,006 852 70 1,046 40 57,1% 28 40,0% 2 2,9% Dance Companies 18,009 853 129 747 70 54,3% 50 38,8% 9 7,0% Investment Management 18,00% 17,993 855 120 783 62 51,7% 48 40,0% 10 8,3%	Prescription Benefit Consultants									0	
Roofing Service Consultants 18,346 846 54 1,169 37 68,5% 16 29,6% 1 1,9%				70	1,046	34				9	
Sod & Sodding Service 18,220 847 67 1,061 47 70,1% 19 28,4% 1 1.5%										7	
Basehall Cards & Sports Memorabilia 18,186 848 131 743 76 58.0% 51 38.9% 4 3.1% Public Relations Counselors 18,165 849 50 1,218 28 56.0% 21 42.0% 1 2.0% Paint - Retail 18,141 850 56 1,152 28 50.0% 17 30.4% 11 19.6% Telephone & Television Cable Contractors 18,090 851 184 597 149 81.0% 24 13.0% 11 6.0% Carpet Layers 18,006 852 70 1,046 40 57.1% 28 40.0% 2 2.9% Dance Companies 18,009 853 129 747 70 54.3% 50 38.8% 9 7.0% Investment Management 18,004 854 104 841 47 45.2% 52 50.0% 5 4.8% Furniture - Used 17,993 855 120										1	
Public Relations Counselors 18,165 849 50 1,218 28 56.0% 21 42.0% 1 2.0% Paint - Retail 18,141 850 56 1,152 28 50.0% 17 30.4% 11 19.6% Telephone & Television Cable Contractors 18,090 851 184 597 149 81.0% 24 13.0% 11 6.0% Carpet Layers 18,076 852 70 1,046 40 57.1% 28 40.0% 2 2.9% Dance Companies 18,009 853 129 747 70 54,3% 50 38,8% 9 7.0% Investment Management 18,004 854 104 841 47 45,2% 52 50.0% 5 4.8% Investment Vised 17,993 855 120 783 62 51.7% 48 40.0% 10 8.3%										1	
Paint - Retail 18,141 850 56 1,152 28 50,0% 17 30,4% 11 19,6% Telephone & Tel				50	1,218					4	
Telephone & Television Cable Contractors 18.090 851 184 597 149 81.0% 24 13.0% 11 6.0% Carpet Layers 18.076 852 70 1,046 40 57.1% 28 40.0% 2 2.9% Dance Companies 18,009 853 129 747 70 54.3% 50 38.8% 9 7.0% Investment Management 18,004 854 104 841 47 45.2% 52 50.0% 5 4.8% Furniture - Used 17,993 855 120 783 62 51.7% 48 40.0% 10 8.3%				56	1,152	28				11	
Dance Companies 18,009 853 129 747 70 54,3% 50 38,8% 9 7.0% Investment Management 18,004 854 104 841 47 45,2% 52 50.0% 5 4.8% Furniture - Used 17,993 855 120 783 62 51,7% 48 40.0% 10 8.3%		18,090	851	184	597	149	81.0%	24	13.0%		6.0%
Investment Management 18,004 854 104 841 47 45.2% 52 50.0% 5 4.8% Furniture - Used 17,993 855 120 783 62 51.7% 48 40.0% 10 8.3%	Carpet Layers									2	
Furniture - Used 17,993 855 120 783 62 51.7% 48 40.0% 10 8.3%										9	
										10	
	Auto Inspection Stations	17,964	856	124		77	62.1%			0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Psychiatrists & Psychiatric Services	17,944	857	59	1,121	43	72.9%	14	23.7 /0	2	3.4% 5.6%
Auto Paintless Dent Repair Furniture - Childrens	17,944 17,939	857 859	18 218		14 146	77.8% 67.0%	71	16.7% 32.6%	1	0.5%
Mud Jacking Contractors	17,939	860	32		27	84.4%			0	0.0%
Camping Equipment	17,877	861	81		64	79.0%	17		0	0.0%
Bathroom Accessories	17,862	862	85	934	53	62.4%	26		6	7.1%
Industrial Manufacturers	17,860	863	53		44	83.0%	9		0	0.0%
Sales Organizations	17,839	864	55		26	47.3%	25		4	7.3%
Hunting & Fishing Services Thrift Shops	17,773 17,765	865 866	116 101	798 851	64 68	55.2% 67.3%	50 30		2	1.7% 3.0%
Shower Doors & Enclosures	17,765	867	77		48	62.3%	25		3	5.2%
Heating Equipment	17,710	868	192	576	91	47.4%	43		58	
China & Glassware - Retail	17,704	869	23	1,677	14	60.9%	8		1	4.3%
Wedding Chapels & Ceremonies	17,675	870	106		63	59.4%	37		6	5.7%
Elevators - Sales & Service	17,562	871	42		30	71.4%	12		0	
Photo Finishing - Retail	17,490	872	207	552	127 55	61.4%	73		7	3.4%
Sunroom & Solarium Design & Construction	17,487 17.482	873 874	74 68		55	74.3% 76.5%	12	9.5%	12	16.2% 5.9%
License Services Storm Windows & Doors	17,482	874 875	51		34	66.7%	12		5	9.8%
Schools - Academic - Elementary & Secondary	17,440	876	37		24	64.9%	10		3	8.1%
Computers - Multimedia	17,438	877	144	696	125	86.8%	17		2	1.4%
Appliances - Used	17,435	878	236	499	160	67.8%	66	28.0%	10	4.2%
Search Engine Optimization Services	17,434	879	167	636	110	65.9%	48	28.7%	9	5.4%
Roofing Materials	17,355	880	41		34	82.9%	7	17.1%	0	0.0%
Engines - Supplies, Equipment & Parts	17,148	881	97	866	66	68.0%	27		4	7.170
Incentive Programs Data Communications Equipment & Systems	17,124	882 883	510 117	301 795	505 97	99.0% 82.9%	4 18		1	0.2% 1.7%
Data Communications Equipment & Systems Computer Business Services	17,084 17,033	884	38		18	82.9% 47.4%	18			2.6%
Animal Breeders	16.984	885	81		40	49.4%	36		5	6.2%
Storm Shelters	16,849	886	28		20	71.4%	8		0	0.0%
Animal Shelters	16,837	887	82	954	58	70.7%	24	29.3%	0	0.0%
Trucking - Light Hauling	16,822	888	62		22	35.5%	38		2	3.2%
Educational Research	16,796	889	66		46	69.7%	18		2	3.0%
Artificial Turf	16,776	890	58		32	55.2%	24		2	3.4%
Optical Equipment & Supplies Attorneys & Lawyers - Tax	16,753 16,748	891 892	76 19		61 14	80.3% 73.7%	15 5		0	0.0%
Medical Business Administration	16,688	893	86		62	73.7%	23		0	1.2%
Marine Contractors	16,681	894	45	1,277	28	62.2%	17		0	0.0%
Stock & Bond Brokers	16,679	895	63		46	73.0%	15		2	3.2%
Trucking - Motor Freight	16,532	896	43		30	69.8%	10		3	7.0%
Real Estate Loan Modification	16,498	897	220	529	43	19.5%	140		37	16.8%
Elderly/Senior Specialty Services	16,491	898	25	1,626	18	72.0%	7	28.0%	0	
Entertainment Bureaus	16,468 16,384	899 900	189 89		123 65	65.1% 73.0%	64		2	1.1% 3.4%
Video Games - Rent & Lease Barber Schools	16,247	900	42	1,318	33	78.6%	21		3	
Dentistry - Children	16,148	902	62	1,096	52	83.9%	10		0	0.0%
Recycling Services	16,145	903	75		44	58.7%	29		2	2.7%
Boots	16,074	904	88		65	73.9%	22		1	1.1%
Concrete - Ready Mixed	16,053	905	35	1,426	24	68.6%	11		0	0.0%
Real Estate Schools	15,988	906	29		22	75.9%			0	
Beverages Waste Reduction, Disposal, Recycle Equipment	15,960 15,956	907 908	83 249	948 486	42 195	50.6% 78.3%	41 50		0	0.0% 1.6%
Timeshare Deed and/or Title Transfer	15,878	908	71	1,033	23	32.4%	34		14	
Candles - Retail	15,829	910	181	607	96	53.0%	79		6	3.3%
Screen Enclosures	15,804	911	53	1,182	38	71.7%	14		1	1.9%
Home Centers	15,768	912	159		112	70.4%	47		0	
Aquariums - Dealers	15,750	913	113	811	59	52.2%	54		0	0.0%
Computers - Wholesale & Manufacturers	15,748	914	501		489	97.6%	11		1	0.2%
Land Companies	15,688	915	11		5	45.5%	5		1	9.1%
Attorneys & Lawyers - Immigration & Naturalization Video Games - Service & Repair	15,641 15,634	916 917	26 137		15 65	57.7% 47.4%	11 66		0	0.0% 4.4%
Contractors Equipment & Supplies - Dealers & Ser	15,634	917	41		32	78.0%	7	48.2% 17.1%	3	4.4%
Books - Used & Rare	15,549	919	397	360	277	69.8%	119		1	0.3%
Casinos	15,541	920	188		153	81.4%	35		0	
Windows - Repairing	15,454	921	34	1,438	25	73.5%	9		0	0.0%
Shoes - Orthopedic	15,417	922	87		65	74.7%	22		0	0.0%
Social Service Organizations	15,368	923	39		31	79.5%	6		2	5.1%
Video Tapes & Discs - Dealers	15,364	924	119		63	52.9%	46		10	
Reverse Mortgage	15,342	925 926	13 135	2,049	11 91	84.6% 67.4%	1 43	7.770	1	7.7% 0.7%
Title Loans Rental Service Stores & Yards	15,299 15,290	926	135	725 825	67	61.5%	43		1	0.7%
Small Engine Repair	15,258	928	92	892	64	69.6%	25		3	3.3%
Promotional Products	15,241	929	97		61	62.9%	29		7	7.2%
Molds	15,206	930	27	1,578	23	85.2%	3	11.1%	1	3.7%
Trophies	15,206	930	18	1.832	13	72.2%	4	22.2%	1	5.6%
Animals - Nuisance Control - Trapping	15,201	932	62	1,096	51	82.3%	9	14.5%	2	3.2%
Telecommunication Equipment & Systems Dealers	15,179	933 934	64	1,083	32	50.0%	28		4	6.3%
Energy Audits	15,175	934	24	1,649	16	66.7%		29.2%	1 1	4.2%

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Auto Salvage Yards	15,115 15,112	935 936	109 25	825 1,626	55 20	50.5% 80.0%	53	70.070	1	0.9%
Attorneys & Lawyers - Divorce Bill Paying Service	15,112	936	100	852	86	86.0%	10		4	4.0%
News Publications - Trade, Association	15,079	938	59	1,121	37	62.7%	22			0.0%
Laser Cosmetic Services	15,063	939	149	683	80	53.7%	57	38.3%	12	8.1%
Trailer Sales	15,058	940	103	844	57	55.3%	42		4	3.9%
Aircraft Charter, Rental & Lease Land Clearing & Leveling	15,051 15,047	941 942	38 12	1,372 2,115	18	47.4% 25.0%	20		0	0.0% 25.0%
Commercial Roofing	15,047	942	55	1,162	37	67.3%	16		2	3.6%
Dentistry - Cosmetic	14,973	944	69	1,049	46	66.7%	21		2	2.9%
Air Conditioning Supplies & Parts	14,964	945	71	1,033	51	71.8%	19	201070	1	1.4%
Radiators - Automotive	14,959	946	98	860	48	49.0%	49		1	1.0%
Metal Salvage Yards	14,936 14,923	947 948	36 175	1,408 621	20 120	55.6% 68.6%	14 50		2	5.6% 2.9%
Recycling - Computers & Other Electronics Physicians & Surgeons - Internal Medicine	14,923	948	73	1,022	45	61.6%	28		5	0.0%
Photography Sales	14,897	950	207	552	78	37.7%	112		17	
Cabin, Cottage & Chalet - Rentals	14,859	951	97	866	87	89.7%	10	10.3%	0	0.0%
Waste Reduction, Recycle Service - Industrial	14,798	952	131	743	91	69.5%	26		14	10.7%
Gutter Cleaning	14,779	953	49	1,230	36	73.5%	13		0	0.0%
Hydroponics - Equipment & Supplies Timeshare Advocates	14,779 14,752	953 955	27	2,485 1,578	18	100.0%	0	0.0% 29.6%	0	0.0% 3.7%
Auto Machine Shops	14,732	956	65	1,077	39	60.0%	22		4	6.2%
Jewelry Repair	14,648	957	98	860	59	60.2%	37	37.8%	2	2.0%
Display Designers & Producers	14,643	958	11	2,175	5	45.5%	6	54.5%	0	0.0%
School Supplies	14,608	959	69	1,049	26	37.7%	37		6	8.7%
House & Building Movers Bus Lines	14,568	960 961	81 643	960 264	60 551	74.1% 85.7%	17 87		4	4.9% 0.8%
Lecture & Seminar Bureaus	14,534 14,528	961	73	1,022	38	52.1%	7	9.6%	28	38.4%
Medical Billing Services	14,527	963	112	816	79	70.5%	33		0	0.0%
Candy & Confectionery - Retail	14,527	963	61	1,106	44	72.1%	16	26.2%	1	1.6%
Social Networking	14,526	965	948	194	903	95.3%	37		8	0.8%
Ornamental Metal Work	14,524	966	44	1,290	21	47.7%	20		3	6.8%
Roof Cleaning & Stain Removal Massage Therapeutic	14,517 14,491	967 968	19 162	1,795 650	14 102	73.7% 63.0%	51	26.3% 31.5%	9	0.0% 5.6%
Drug & Alcohol Screening & Testing	14,483	969	44	1,290	36	81.8%	71	15.9%	1	2.3%
Wheel Chairs	14,421	970	257	473	242	94.2%	14		1	0.4%
Basement - Remodeling	14,400	971	14	2,009	7	50.0%	7	30.070	0	0.0%
Yellow Page Advertising	14,392	972	667	254	448	67.2%	213		6	0.9%
Boat Equipment & Supplies Publishing Consultants	14,391 14,385	973 974	95 96	877 872	59 56	62.1% 58.3%	34		2	2.1% 4.2%
Recruitment Services	14,385	974	53	1,182	33	62.3%	70	13.2%	13	24.5%
Music Publishers	14,312	976	47		30	63.8%	13		4	8.5%
Acupuncturists	14,237	977	27	1,578	15	55.6%	12	44.4%	0	0.0%
Pumps - Service & Repair	14,192	978	44	1,290	34	77.3%	9		1	2.3%
Medical Record Service	14,176	979 980	73	1,022 979	53 48	72.6%	18		2	2.7% 1.3%
Stone Setting - Interlocking Pavers Sewer Contractors	14,147 14,118	980	79 44	1,290	48	60.8% 70.5%	30 13		1	0.0%
Auto Service - Specialty Parts	14,116	982	162	650	115	71.0%	47		0	0.0%
Attorneys & Lawyers - Estate Planning	14,093	983	18	1,832	13	72.2%	5	27.8%	0	0.0%
Linens - Retail	14,061	984	149	683	112	75.2%	26		11	
Merchandising Service	14,027	985	96	872	33	34.4%	55		8	8.3%
Beauty Pageants Basement Waterproofing	13,998	986 987	32	1,473	13 30	40.6%	16 2		3	9.4%
Boat - Charter	13,987 13,974	988	32 95	1,473 877	60	93.8% 63.2%	34		1	1.1%
Estate Liquidators	13,970	989	80	972	44	55.0%	36		Ō	0.0%
Airport Transportation	13,930	990	188	586	150	79.8%	37		1	0.5%
Feed Dealers	13,871	991	18	1,832	12	66.7%		27.8%	1	5.6%
Nutritionists	13,857	992 992	37	1,389	22	59.5% 64.3%	13	331270	2	5.4% 0.0%
Drilling & Boring Contractors Airlines - Ticket Agencies	13,857 13,794	992	14 127	753	89	70.1%	31		7	5.5%
Vacuum Cleaning Systems	13,787	995	83	948	49	59.0%	32		2	2.4%
Garden Centers	13,764	996	53	1,182	29	54.7%	21		3	5.7%
Medical Staffing	13,728	997	12	2,115	6	50.0%	6		0	0.0%
Health Care Management	13,724	998	104		92	88.5%	12		0	0.0%
Safety Equipment & Clothing Laser Vision Correction	13,680 13,671	999 1,000	58 29	1,132 1,531	39 24	67.2% 82.8%	19	32.8% 17.2%	0	0.0%
Contractors Equipment & Supplies - Rent & Lease	13,668	1,000	29	1,531	14	58.3%	10		0	0.0%
CPR Training & Certification	13,641	1,001	20	1,766	13	65.0%	7	35.0%	0	0.0%
Driving Proficiency Test Service	13,634	1,003	59	1,121	43	72.9%	16	27.1%	0	0.0%
Shoe Repair	13,626	1,004	252	482	123	48.8%	125		4	1.6%
Bars & Taverns	13,626	1,004	96 98	872	50 64	52.1%	41		5	5.2%
Musical Instruments - Supplies & Accessories Physicians & Surgeons - Hormone Replacement Therapy	13,610 13,591	1,006 1,007	98	860 1,578	64	65.3% 77.8%	34		0	0.0%
Packaging Materials	13,591	1,007	10	2,233	8	80.0%	1	10.0%	1	10.0%
Magazine Sales by Telephone	13,540	1,009	437	332	334	76.4%	95		8	1.8%
Audiologists	13,540	1,009	31	1,493	25	80.6%	6	19.4%	0	0.0%
Oil Land Leases	13,500	1,011	17	1,874	12	70.6%	5	29.4%	0	0.0%
Art Supplies	13,491	1,012	67	1,061	44	65.7%	22	32.8%	1	1.5%

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Millwork	13,432	1,013	26	1,605	13	50.0%	12	46.2%	1	3.8%
Engineering Consultants Barbecue Equipment & Supplies	13,424 13,423	1,014 1,015	13 54	2,049 1,169	32	53.8% 59.3%	21	46.2% 38.9%	1	0.0% 1.9%
Laboratories - Research & Development	13,416	1,016	28	1,552	19	67.9%	9	32.1%	0	0.0%
Vehicle Transport Services	13,414	1,017	141	707	64	45.4%	75		2	
Road Building Contractors	13,377	1,018	21	1,736	10	47.6%	11		0	0.070
Party Plans - In-Home Taxes - Negotiators	13,371 13,366	1,019 1,020	153 21	667 1,736	49 16	32.0% 76.2%	5	3.3%	99	64.7% 0.0%
Taxidermists	13,362	1,021	103	844	56	54.4%	41		6	5.8%
Swimming Pool Enclosures	13,273	1,022	30	1,508	23	76.7%	6		1	3.3%
Tractor Dealers	13,261	1,023	83	948	74	89.2%	8		1	1.2%
Dentist - Dental Surgery Contractor - General Green Builder	13,232 13,179	1,024 1,025	71 37	1,033 1,389	61 18	85.9% 48.6%	10		0	0.0%
Home Improvements - Additions	13,179	1,025	44	1,290	16	36.4%	22		6	
Outlets - Stores, Factory, Mills	13,108	1,027	110	823	101	91.8%	9		0	0.0%
Auto Driving School	13,007	1,028	92	892	52	56.5%	32		8	8.7%
Telecommunication Equipment & Systems Service & Repair	12,956	1,029	133	733	103	77.4%	21		9	6.8%
Machine Tools Playground Equipment	12,947 12,892	1,030 1,031	43 134	1,306 728	33 95	76.7% 70.9%	10 38		0	0.0%
Engineers - Structural	12,882	1,032	10	2,233	9	90.0%	1		Ô	0.0%
Manufactured Homes - Repair & Service	12,880	1,033	66	1,067	47	71.2%	17	25.8%	2	3.0%
Snow Removal Service	12,827	1,034	103	844	31	30.1%	64	62.1%	8	7.8%
Wheel Chair Lifts & Ramps	12,783 12,765	1,035 1,036	27 24	1,578 1,649	19 15	70.4% 62.5%	7	25.9%	1	3.7% 20.8%
Manufacturers Agents & Representatives Day Care - Adults	12,765 12,744	1,036	10	1,649 2,233	15	62.5% 50.0%	4 5	16.7% 50.0%	5	0.0%
Oilfield Equipment & Supplies	12,731	1,038	3	2,997	3	100.0%	0		0	0.0%
Real Estate - Commercial	12,669	1,039	56	1,152	42	75.0%	14	25.0%	0	0.0%
Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	12,652	1,040	53	1,182	44	83.0%	9	17.0%	0	0.0%
Sprinklers - Automatic - Fire	12,635 12,599	1,041 1,042	15 13	1,968 2,049	6	40.0%	9	60.0%	0	0.0% 15.4%
Language Training Aids Image & Graphics Printing	12,599	1,042	188	2,049 586	5 85	38.5% 45.2%	96		2 7	3.7%
Electricians - Commercial	12,524	1,044	19	1,795	13	68.4%	6		Ó	0.0%
Auto Electric Service	12,517	1,045	81	960	54	66.7%	26	32.1%	1	1.2%
Tailors	12,483	1,046	89	910	44	49.4%	41		4	4.5%
Coupon Services Gun sights, Scopes & Mounts	12,441 12,432	1,047 1,048	144 71	696 1,033	100 50	69.4% 70.4%	38 21		6	4.2% 0.0%
Commodity Brokers	12,423	1,048	33	1,455	21	63.6%	12		0	0.0%
Kitchen & Bath Design	12,419	1,050	47	1,256	30	63.8%	17		0	0.0%
Parking Area Maintenance & Marking	12,415	1,051	29	1,531	19	65.5%	7	24.1%	3	10.3%
Penny Auctions	12,391	1,052	123	771	70	56.9%	48		5	4.1%
Gun Safety & Marksmanship Instruction Marble - Cultured	12,383 12,378	1,053 1,054	34 29	1,438 1,531	23 19	67.6% 65.5%	10	20.370	2	5.9% 0.0%
Home Accessories	12,352	1,055	124	763	71	57.3%	45		8	6.5%
Billiard Equipment & Supplies	12,348	1,056	43	1,306	20	46.5%	22	51.2%	1	2.3%
Lawn & Tree Care	12,342	1,057	241	495	142	58.9%	87		12	
Fund Raising Games, Merchandise, Supplies Online Networking	12,296 12,287	1,058 1,059	38 259	1,372 468	32 152	84.2% 58.7%	6 103		0	0.0% 1.5%
Radio Communication Equipment & Systems	12,235	1,060	50	1,218	38	76.0%	103		2	4.0%
Baths	12,175	1,061	39	1,357	25	64.1%	12	30.8%	2	5.1%
Trade Shows, Expositions & Fairs	12,146	1,062	135	725	82	60.7%	48		5	3.7%
Office & Desk Space Rental Service	12,135	1,063	14	2,009	9	64.3%	5	35.7%	0	0.0%
Grant - Scholarship - Financial Aid Finder Service Insurance - Viatical	12,077 12,056	1,064 1,065	85 45	934 1,277	27 29	31.8% 64.4%	43 16		15	17.6% 0.0%
Personnel Consultants	12,024	1,065	17	1,874	5	29.4%	11		1	5.9%
Metal Fabricators	12,019	1,067	31	1,493	14	45.2%	17	54.8%	0	0.0%
Dentist - Dental Implants	12,016	1,068	38	1,372	35	92.1%	3	7.9%	0	0.0%
Youth Organizations & Centers Upholstery Fabrics - Retail	12,015	1,069	89 45	910	61 22	68.5%	27 21		1	1.1% 4.4%
Truck Driver Training	11,998 11,990	1,070 1,071		1,277 1,552	13	48.9% 46.4%	13		2	7.1%
Boat Builders	11,982	1,071	28 62	1,096	40	64.5%	21		1	1.6%
Drainage Contractors	11,972	1,073	26	1,605	12	46.2%	13	50.0%	1	3.8%
Bartending Service	11,972	1,073	21	1,736	9	42.9%	12		0	0.0%
Fish & Seafood - Retail Electric Motors - Dealers & Repairing	11,966 11,935	1,075 1,076	41 42	1,329 1,318	24 26	58.5% 61.9%	15 13	36.6% 31.0%	2	4.9% 7.1%
Advertising - Internet	11,913	1,070	212	545	155	73.1%	50		7	3.3%
Safes & Vaults	11,906	1,078	25	1,626	19	76.0%	6		0	
Churches	11,893	1,079	45	1,277	27	60.0%	17		1	2.2%
Animal Insemination - Artificial	11,866	1,080	37	1,389	22	59.5%	15		0	0.0%
Legal Information Services Language Schools	11,855 11,788	1,081 1,082	74 22	1,013 1,710	33 14	44.6% 63.6%	27	36.5%	14	18.9% 4.5%
Hazardous & Medical Waste Services	11,788	1,082	57	1,710	40	70.2%	17		1	0.0%
Clocks - Service & Repair	11,718	1,084	92	892	55	59.8%	32	34.8%	5	5.4%
Foreclosure Rescue	11,696	1,085	44	1,290	11	25.0%	27		6	13.6%
Controls, Control Sys & Regulators	11,685	1,086	11	2,175	6	54.5%	3	27.3%	2	18.2%
Schools - Private	11,667	1,087	72	1,027	54	75.0%	15	20.8%	i 3	4.2%
		1 000			25	63 60/	10	34 50/	-1	1 00/
Archery Equipment & Supplies Paper Products	11,666 11,617	1,088 1,089	55 34	1,162 1,438	35 9	63.6% 26.5%	19 23		1	1.8% 5.9%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Truck Rent & Lease Mailing Services - Drop Shipper	11,597 11,574	1,091 1,092	837 88	215 917	812 76	97.0% 86.4%	24 11		1	0.1%
Tools - Electric	11,574	1,092	66	1,067	43	65.2%	22		1	1.1%
Manufactured Homes - Transporting	11,551	1,094	41	1,329	16	39.0%	21	51.2%	4	9.8%
Trailers - Rent & Lease	11,516	1,095	54	1,169	29	53.7%	21		4	7.4%
Urgent Care Centers Bowling	11,513 11.479	1,096 1,097	109	825 1.329	86 33	78.9% 80.5%	22 8	20.270	1	0.9%
Auto Parts & Supplies - Custom Wheels/Rims	11,475	1,098	128	749	61	47.7%	66		1	0.8%
Physicians & Surgeons - Radiology	11,460	1,099	160	657	125	78.1%	31		4	2.5%
Logging Companies	11,424	1,100	17	1,874	11	64.7%	6	35.3%	0	0.0%
Sandblasting Motor Homes	11,401 11,399	1,101 1,102	20 56	1,766 1,152	11 47	55.0% 83.9%	8	30.0%		15.0% 1.8%
Swimming Pool Manufacturers & Distributors	11,394	1,103	44	1,290	34	77.3%	10		0	0.0%
Flags & Banners	11,389	1,104	90	904	56	62.2%	33	3017 70	1	
Computers - Cable & Installation	11,375	1,105	22	1,710		31.8%	15		0	0.0%
Employee Benefit Plans Insurance - Medicare Services	11,371 11,357	1,106 1,107	119 39	786 1,357	114	95.8% 20.5%	4	3.4% 12.8%	26	0.8% 66.7%
Teachers Agencies	11,355	1,108	5	2,686	2	40.0%	3	60.0%	0	0.0%
Theaters	11,348	1,109	203	563	121	59.6%	74		8	3.9%
Tools - Rent	11,343	1,110	43	1,306	34	79.1%	9	20.9%	0	0.0%
Wines - Retail Deck Cleaning & Sealing	11,334 11,313	1,111 1,112	149 51	683 1,208	70 32	47.0% 62.7%	75 19		0	2.7%
Luggage - Retail	11,313	1,113	90	904	69	76.7%	20		1	1.1%
Auto Air Conditioning	11,300	1,114	54	1,169	35	64.8%	17	31.5%	2	3.7%
Trailers - Repair & Service	11,295	1,115	34	1,438	24	70.6%	10		0	0.0%
Eyeqlass Suppliers Chimes & Bells	11,260 11,253	1,116 1,117	170 44	630 1,290	120 23	70.6% 52.3%	43 21		7	4.1% 0.0%
Plastics - Products - Finished Wholesale & Manufacturers	11,230	1,118	74	1,013	62	83.8%	11		1	1.4%
Recreational Vehicles - Rent & Lease	11,226	1,119	121	781	62	51.2%	54		5	4.1%
Smelters & Refiners - Precious Metals	11,172	1,120	29	1,531	18	62.1%	9	511070	2	6.9%
Packaging Service Carpet & Rug Dealers - Used	11,167 11,154	1,121 1,122	46 62	1,268 1,096	31 49	67.4% 79.0%	13	28.3% 19.4%	2	4.3% 1.6%
Professional Organizations	11,134	1,122	86	927	82	95.3%	4	4.7%	0	0.0%
Occupational Health - Nursing Services	11,080	1,124	6	2,589	5	83.3%	1		0	
Charity - National	11,060	1,125	30	1,508	21	70.0%	9	501070	0	0.0%
Marine Equipment & Supplies	10,976 10,975	1,126 1,127	77 128	993 749	44 58	57.1% 45.3%	32 63		1	1.3% 5.5%
Air Conditioning Systems - Cleaning Consumers Cooperative Organizations	10,975	1,127	128	805	105	91.3%	7	6.1%	3	2.6%
VOIP (Voice Over Internet Protocol) Sales & Service	10,938	1,129	401	358	390	97.3%	10	2.5%	1	0.2%
Cleaning Services - Commercial Office	10,919	1,130	20	1,766	12	60.0%	7	35.0%	1	5.0%
Lighting Systems & Equipment Investment Seminars	10,914 10,913	1,131 1,132	46 40	1,268 1,344	34 26	73.9% 65.0%	10 14		2	4.3% 0.0%
Financial Consultants - No License Required	10,913	1,132	33	1,455	24	72.7%	8	551070	1	3.0%
Diabetes Services & Supplies	10,895	1,134	175	621	75	42.9%	16	9.1%	84	
Window Coverings	10,881	1,135	99	855	57	57.6%	37		5	5.1%
Janitors Equipment & Supplies Coffee Break Service & Supplies	10,866 10,859	1,136 1,137	13 81	2,049 960	11 68	84.6% 84.0%	13	71770	1	7.7% 0.0%
Magazines - Distributors	10,780	1,138	243	493	194	79.8%	41		8	3.3%
Soliciting Organizations	10,769	1,139	79	979	68	86.1%	9	11.4%	2	2.5%
Tools - Hand	10,724	1,140	122	778	105	86.1%	17	13.9%	0	0.0%
Appliances - Major - Wholesale & Manufacturers Swimwear & Accessories	10,718 10,707	1,141 1,142	1,647 124	120 763	1,585 92	96.2% 74.2%	61 28		1	0.1% 3.2%
Lights Bulbs & Tubes	10,707	1,142	51	1,208	34	66.7%	17		0	0.0%
Environmental Consulting & Contracting	10,675	1,144	9	2,300	6	66.7%	3	33.3%	0	0.0%
Data Systems - Consultants & Designers	10,671	1,145	26	1,605	19	73.1%	7	26.9%	0	0.0%
Frozen Foods - Retail	10,657 10,655	1,146 1,147	66 146	1,067 693	46 25	69.7% 17.1%	18 97		2 24	3.0% 16.4%
California Advance Fee Residential Loan Modification/Mortgage Loan Forbearance Services Pianos	10,628	1,147	35	1,426	25 17	48.6%	17		24	2.9%
Government Offices	10,624	1,149	38	1,372	28	73.7%	10		0	0.0%
Leather Clothing - Retail	10,621	1,150	119	786	81	68.1%	34		4	3.4%
Sports Promoters & Managers Aircraft Servicing & Maintenance	10,619 10,589	1,151 1,152	58 12	1,132 2,115	40	69.0% 58.3%	16	271070	2	3.4% 8.3%
Concrete - Custom	10,589	1,152	77	993	45	58.3%	29			3.9%
Mobile Telephone Equipment & Supplies	10,538	1,154	200	565	98	49.0%	86	43.0%	16	8.0%
Public Utility Consultants	10,524	1,155	82	954	57	69.5%	23		2	2.4%
Door & Gate Operating Devices Referral - Debt Relief Services	10,522 10,508	1,156 1,157	41 19	1,329 1,795	26	63.4% 36.8%	12		3	7.3% 42.1%
Pipe Line Contractors	10,508	1,157	36	1,795	27	36.8% 75.0%	7	19.4%	2	5.6%
Catalog Showrooms	10,471	1,159	80	972	66	82.5%	7	8.8%	7	8.8%
Childrens & Family Entertainment	10,465	1,160	159	662	119	74.8%	38		2	1.3%
Holding Companies Animal Possus Palesation	10,463 10,459	1,161 1,162	200 52	565 1,195	127 36	63.5%	70 14	35.0%	3	1.5% 3.8%
Animal Rescue Relocation Prosthetic Devices	10,459	1,162	31	1,195	25	69.2% 80.6%	14	20.570	0	0.0%
Insurance - Senior Products	10,443	1,164	10	2,233	5	50.0%	0		5	50.0%
Shopping Service - Personal	10,421	1,165	166	639	116	69.9%	46		4	2.4%
Greeting Cards - Retail	10,419	1,166	87	921	81	93.1%	. 5	5.7%	1	1.1%
Audio-Visual Production Services	10,407 10,396	1,167 1,168	58 24	1,132 1,649	37 13	63.8% 54.2%	18 10		3	5.2%
Audio-Visual Consultants	10,396	1,168	24	1,649	13	54.2%	10	41./%	1	4.2%

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Cabinet Refinishers Coins.Stamps & Precious Metals Dealer	10,372 10,368	1,169 1,170	18 24	1,832 1,649	9 16	50.0% 66.7%	9	50.0% 33.3%	0	0.0%
Promotional Products - Wearable	10,355	1,170	66	1,067	33	50.0%	33		0	
Taxes - Property Tax Consultants	10,329	1,172	29	1,531	21	72.4%	7		1	3.4%
Porcelain Enamel Repair & Refinish	10,299	1,173	41	1,329	23	56.1%	12	29.3%	6	14.6%
Advertising - Newspaper	10,292	1,174	47	1,256	28	59.6%	18		1	2.1%
Telephone Answering Equipment & Systems Training - Video Instruction Tapes	10,271 10,267	1,175 1,176	40 96	1,344 872	24 45	60.0% 46.9%	16 43		0	0.0% 8.3%
Advertising - Telephone	10,260	1,176	327	395	275	84.1%	37		15	
Flea Markets	10,254	1,178	39	1,357	19	48.7%	19		1	2.6%
Stables	10,187	1,179	19	1,795	15	78.9%	4	21.170	0	0.0%
Exporters	10,157	1,180	21	1,736	8	38.1%	13		0	0.070
Computers - Network Security	10,114	1,181	53	1,182	32	60.4%	14		7	13.2%
Personal Trainers Radon Mitigation	10,088 10,082	1,182 1,183	74 6	1,013 2,589	50	67.6% 83.3%	21	28.4% 16.7%	3	4.1% 0.0%
Mulches	10,002	1,184	17	1,874	12	70.6%	4	23.5%	1	5.9%
Genealogists	10,030	1,185	151	674	150	99.3%	1	0.7%	0	0.0%
Process Servers	10,025	1,186	50	1,218	24	48.0%	23	70.070	3	6.0%
Religious Goods	10,009	1,187	117	795	45	38.5%	54		18	15.4%
Sales Training Patent Agents	9,992 9,928	1,188 1,189	27 17	1,578 1,874	18 10	66.7% 58.8%	9	33.3% 23.5%	0	0.0% 17.6%
Adjusters - Public	9,920	1,190	52	1,195	50	96.2%	2	3.8%	0	0.0%
Sauna Equipment & Supplies	9,919	1,191	61	1,106	17	27.9%	37	60.7%	7	11.5%
Swimming Pools - Private	9,900	1,192	81	960	43	53.1%	34	42.0%	4	4.9%
Heating Equipment & Systems Cleaning & Repair	9,869	1,193	52	1,195	32	61.5%	16		4	7.7%
Cosmetic Sales by Internet Sporting Goods - Wholesale & Manufacturers	9,867	1,194	229 140	511	140	61.1% 67.9%	80 44		9	3.9% 0.7%
Gift Certificates/Cards	9,853 9,853	1,195 1,195	133	712 733	95 91	68.4%	35		1 7	5.3%
Aluminum Fabricators	9,852	1,197	39	1.357	27	69.2%	12		,	0.0%
Agricultural Services	9,833	1,198	21	1,736	11	52.4%	10	47.6%	0	0.0%
Attorneys & Lawyers - Business Law/Corporation/Partnership	9,794	1,199	32	1,473	26	81.3%	6		0	0.0%
Point of Sale Systems	9,793	1,200	533	293	470	88.2%	62		1	0.2%
Ammunition Campers - Dealers	9,791 9,784	1,201 1,202	91 74	897 1.013	18 57	19.8% 77.0%	73 17		0	0.0%
Garments - Printing & Lettering	9,775	1,202	35	1,426	20	57.1%	13		2	5.7%
Alternative Medicine	9,774	1,204	45	1,277	33	73.3%	11		1	2.2%
Contractor - Spray Foam Insulation	9,772	1,205	20	1,766	13	65.0%	7	35.0%	0	
Computers - Security Equip & Systems	9,766	1,206	142	704	124	87.3%	16		2	1.4%
Patio Equipment & Supplies Holistic Practitioners	9,759 9,754	1,207	95 17	877 1.874	53 10	55.8% 58.8%	40	42.1% 41.2%	2	2.1%
Convention Services & Facilities	9,754	1,208	40	1,874	28	70.0%	10		2	0.0% 5.0%
Baby Carriages & Strollers	9,733	1,210	61		44		17		ō	0.0%
Pet Health Plans	9,722	1,211	36	1,408	20	55.6%	10	27.8%	6	16.7%
Steel Erectors	9,717	1,212	4	2,829	3	75.0%	1		0	0.0%
Meat - Bulk & Itinerant	9,702	1,213	57 75		22 44	38.6%	34		1	1.8%
Yoga Instruction Ink Cartridge - Refill & Sales	9,697 9,681	1,214 1,215	75 95	1,005 877	44 74	58.7% 77.9%	25 19		6	8.0% 2.1%
Emergency Disaster Preparedness Equipment & Supplies	9,669	1,216	173	627	43	24.9%	27		103	
Pet Cemeteries, Crematories & Supplies	9,633	1,217	11	2,175	6	54.5%	5	45.5%	0	0.0%
Chairs - Rent	9,632	1,218	39	1,357	24	61.5%	15		0	
Designers - Apparel	9,609	1,219	153	667	71	46.4%	79		3	2.0%
Recreation Centers Auto Lube & Oil - Mobile	9,582 9,567	1,220 1,221	79 183	979 602	53 128	67.1% 69.9%	22 55		4	5.1% 0.0%
Skylights	9,555	1,222	13	2,049	10	76.9%	2	15.4%	1	7.7%
Cosmetics - Wholesale & Manufacturers	9,541	1,223	191	579	171	89.5%	15		5	2.6%
Pet Transporting	9,538	1,224	33		14	42.4%	11		8	
Adult Novelties	9,535	1,225	86	927	43	50.0%	39		4	4.7%
Glass - Repair	9,510 9,497	1,226	84 25	942	55 14	65.5%	27		2	2.4% 12.0%
Tile & Grout Cleaning Engines - Diesel	9,497	1,227 1,228	38	1,626 1,372	25	56.0% 65.8%	13		3	0.0%
Western Apparel	9,480	1,229	48	1,241	37	77.1%	10		1	2.1%
Physicians & Surgeons - Osteopathic-D.O.	9,462	1,230	22	1,710	16	72.7%	6		0	0.0%
Tile - Non-Ceramic - Contractors & Dealers	9,424	1,231	30	1,508	15	50.0%	13		2	6.7%
Carpet & Rug Distributors & Manufacturers	9,323	1,232	52	1,195	45	86.5%	4		3	5.8%
Animal Health Products Foods - Dehydrated & Freeze-Dried	9,294 9,285	1,233 1,234	45 43	1,277 1,306	32 38	71.1% 88.4%	13	28.9% 11.6%	0	0.0%
Auto Repair & Service - Diesel	9,285	1,234	43	1,256	38 29	61.7%	18		0	
Art Goods	9,265	1,236	82	954	49	59.8%	28		5	6.1%
Savings & Loan Associations	9,265	1,236	32	1,473	27	84.4%	5	15.6%	0	0.0%
Religious Organizations	9,259	1,238	33	1,455	19	57.6%	14		0	0.0%
Advertising - Periodical	9,250	1,239	61 46	1,106	17 29	27.9%	41		3	4.9%
Self Defense Cargo & Freight Containers	9,249 9,224	1,240 1,241	46 52	1,268 1,195	29 15	63.0% 28.8%	16 32		1	2.2% 9.6%
Golf Courses - Private	9,224	1,241	47	1,195	27	28.8% 57.4%	32 17		3	6.4%
Auto Repair & Service - Equipment & Supplies	9,150	1,243	116	798	71	61.2%	41		4	
Landscape Lighting	9,139	1,244	43	1,306	21	48.8%	20	46.5%	2	4.7%
Electric Equipment & Supplies - Wholesale	9,131	1,245	49	1,230	16	32.7%	33	071570	0	0.0%
Diamond Buyers	9,085	1,246	5	2,686	5	100.0%	0	0.0%	0	0.0%

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DNA Testing Wheelchair & Disability Transportation	9,082 9,070	1,247 1,248	81 36	960 1,408	79 20	97.5% 55.6%	2	2.5% 36.1%	0	0.0% 8.3%
Trucking - Dump	9,070	1,248	14	2,009	20 8	57.1%	13	21.4%	3	21.4%
House Furnishings & Services	9,022	1,250	59	1,121	26	44.1%	33	55.9%	0	0.0%
Refrigerators & Freezers - Service & Repair	9,021	1,251	97	866	40	41.2%	50	51.5%	7	7.2%
Pet Services	9,007 8,986	1,252	45 38	1,277 1.372	25 15	55.6% 39.5%	15	33.3%	5	11.1%
Machinery - New Glass - Beveled, Carved, Ornamental	8,986 8,935	1,253 1,254	38 19	1,372	15	39.5% 57.9%		52.070	3	7.9% 15.8%
Coaching - Life	8,924	1,255	13		8	61.5%	3	23.1%	2	15.4%
Truck accessories	8,917	1,256	53	1,182	41	77.4%	12	22.6%	0	0.0%
Insulation Materials	8,896	1,257	13	2,049	9	69.2%	4	30.8%	0	0.0%
Picture Frames - Dealers	8,870	1,258	47		27		17	30.2 /0	3	6.4%
Fruits & Vegetables - Retail Mail Box Rental & Receiving	8,863 8,805	1,259 1,260	48 117	1,241 795	29 78	60.4% 66.7%	19 36		0	0.0% 2.6%
Valet Service	8,795	1,261	87		54	62.1%	33		0	0.0%
Mobile Telephone Service	8,789	1,262	141	707	86	61.0%	47		8	5.7%
Global Positioning Systems	8,781	1,263	28	1,552	13	46.4%	13	46.4%	2	7.1%
Christmas Lights & Decorations	8,769	1,264	87	921	41	47.1% 76.3%	46 19		0	0.0%
Social Media Health Care - Staffing	8,740 8,725	1,265 1,266	80 29	972 1,531	61 12	41.4%	19		1	0.0% 3.4%
Seeds & Bulbs - Retail	8,671	1,267	90	904	71	78.9%	19	21.1%	0	0.0%
Video Equipment - Sales & Rentals	8,649	1,268	32	1,473	13	40.6%	14	43.8%	5	15.6%
Pyramid Companies	8,636	1,269	22	1,710	8	36.4%	12		2	9.1%
Gates	8,632	1,270	44		24	54.5%	19		1	2.3%
Fire Extinguishers Wheel Alignment Frame & Ayle Comise. Auto	8,631	1,271	13 27	2,049	7 17	53.8% 63.0%	6	10:270	0	0.0%
Wheel Alignment, Frame & Axle Service - Auto Hair Products and Equipment	8,627 8,616	1,272 1,273	133	1,578 733	72	54.1%	52	33.3% 39.1%	1	3.7% 6.8%
Sports Bar	8,596	1,273	86	927	43	50.0%	41	47.7%	7	2.3%
Laundries	8,592	1,275	163	645	80	49.1%	79		4	2.5%
Laundries - Self Service	8,565	1,276	132	737	55	41.7%	68		9	6.8%
Wallpapers & Wallcoverings - Retail	8,559	1,277	62	1,096	21	33.9%	41		0	0.0%
Timber & Timberland Companies	8,557 8,542	1,278 1,279	12 35	2,115 1,426	29	58.3% 82.9%	5	41.7% 17.1%	0	0.0%
Surgical Centers Auto Body Shop Equipment & Sup	8,531	1,279	48	1,420	23	47 9%	74		1	
Foreign Currency Exchange Broker	8,527	1,281	12	2,115	8	66.7%	4		0	0.0%
Pet Day Care	8,513	1,282	16	1,909	14	87.5%	2	12.5%	0	0.0%
Auto Diagnostic Service	8,507	1,283	47		33	70.2%	14		0	0.0%
Bonds - Surety & Fidelity	8,484	1,284	5	2,686	4	80.0%	13	20.0%	0	0.0%
Concierge Services Eviction Service	8,440 8,433	1,285 1,286	40 56	1,344 1,152	25 48	62.5% 85.7%	13	32.5% 10.7%	2	5.0% 3.6%
Eyesight Training	8,424	1,287	44	1,290	27	61.4%	17		0	0.0%
Firewood	8,395	1,288	43	1,306	13	30.2%	26		4	9.3%
Pension & Profit Sharing Plans	8,388	1,289	29	1,531	25	86.2%	4	13.8%	0	0.0%
Irrigation Consultants	8,358 8,353	1,290	32 44	1,473	14 28	43.8%	18 14	56.3% 31.8%	0	0.0% 4.5%
Ice Cream & Frozen Desserts - Dealers Fountains - Garden, Display	8,353	1,291 1,291	24		13	63.6% 54.2%	14			4.5%
Desktop Publishing	8,347	1,293	24		14	58.3%	8		2	8.3%
Glass - Block	8,340	1,294	6	2,589	5	83.3%	1	16.7%	0	0.0%
Videotape, CD, & DVD Duplication & Transfer Services	8,335	1,295	36	1,408	24	66.7%	11	30.6%	1	2.8%
Termite Control	8,332	1,296	16 13	1,909 2.049	10	62.5% 61.5%	6	37.5% 38.5%	0	0.0%
Warehousing Services Books - Wholesale	8,312 8,277	1,297 1,298	69	2,049 1,049	42	60.9%	25	38.5% 36.2%	0	0.0% 2.9%
Piano & Organ Moving	8,245	1,299	16		10	62.5%	5	31.3%	1	6.3%
Steel Distributors & Warehouses	8,245	1,299	3	2,997	2	66.7%	0	0.0%	1	33.3%
Fishing Tackle Dealers	8,221	1,301	41	1,329	17	41.5%	23	56.1%	1	2.4%
X-Ray Labs - Medical & Dental	8,211	1,302	54		39	72.2%	13		2	3.7%
Topsoil	8,184	1,303	51	1,208	41 70	80.4%	10 28		0 22	0.0%
Magazine Sales by Mail Organizing Services - Household & Business	8,182 8,161	1,304 1,305	120	783 2,387	70	58.3% 62.5%	28	23.3% 37.5%	22	18.3%
Stair Builders	8,156	1,306		2,175	7	63.6%	3	27.3%	1	9.1%
Consultants - Medical	8,094	1,307	11 21	1,736	13	61.9%	8	38.1%	0	0.0%
Contractors - Framing	8,077	1,308	8	2,387	4	50.0%	3	37.5%	1	12.5%
Management Training	8,073	1,309	8	2,387	4	50.0%	3	37.5%	1	12.5%
Senior Home Care MRI (Magnetic Resonance Imaging)	8,061 8,051	1,310 1,311	12 26	2,115 1,605	23	50.0% 88.5%	6	50.0% 11.5%	0	0.0%
Farm Equipment - Repair & Parts	8,018	1,311	23	1,677	13	56.5%	10		0	0.0%
Crane Service	8,016	1,313	6	2,589	4	66.7%	2	33.3%	0	0.0%
Geothermal Heating & Cooling	7,995	1,314	30	1,508	17	56.7%	13		0	0.0%
Spas & Hot Tubs - Supplies & Parts	7,988	1,315	90	904	43	47.8%	44	70.770	3	3.3%
Bathroom Remodeling - Walk-In Tubs Automobile Dealers - Imported Cars	7,988	1,315 1,317	61 124	1,106 763	57 96	93.4%	3 28	4.9%	1	1.6%
Automobile Dealers - Imported Cars Police Equipment	7,958 7,946	1,317 1,318	124 71	1,033	96 52	77.4% 73.2%	28 19	22.6% 26.8%	0	0.0%
Welding Equipment & Supplies	7,946	1,310	32	1,473	16	73.2% 50.0%	15	26.8% 46.9%	1	3.1%
Trailers - Camping & Travel	7,913	1,320	68	1,054	41	60.3%	27		0	0.0%
Construction Equipment Sales / Services	7,874	1,321	53	1,182	24	45.3%	28		1	1.9%
Tanning Salons Equipment & Supplies	7,871	1,322	50	1,218	24	48.0%	25	50.0%	1	2.0%
Nurses	7,870	1,323	8	2,387		87.5%	1	12.5%	0	0.0%
Medical Imaging Services	7,866	1,324	87	921	53	60.9%	21	24.1%	13	14.9%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Shopping Centers & Malls	7,863	1,325	45	1,277	25	55.6%	16	33.070	4	8.9% 0.0%
Petroleum Video Games - Supplies & Parts	7,843 7,837	1,326 1,327	10 268	2,233 459	156	40.0% 58.2%	6 112		0	0.0%
Mailing Services - International	7,836	1,328	45	1,277	38	84.4%	6	13.3%	1	2.2%
Boat Renting & Leasing	7,835	1,329	64	1,083	31	48.4%	24	37.5%	9	14.1%
Foundries	7,784	1,330	9	2,300	3	33.3%	6	66.7%	0	0.0%
Concrete Repair/Leveling Consultant - Planning	7,769 7,761	1,331 1,332	21 22	1,736 1,710	13 13	61.9% 59.1%	5	23.8% 40.9%	3	14.3% 0.0%
Social Security Services	7,761	1,332	12		13	75.0%	2	16.7%	1	8.3%
Perfume - Wholesale & Manufacturers	7,699	1,334	50	1,218	26	52.0%	15	30.0%	9	18.0%
Plumbing - Contractor	7,692	1,335	64	1,083	46	71.9%	17	26.6%	1	1.6%
Balloons - Manned	7,678	1,336	83		43	51.8%	33	33.070	7	8.4%
Ranches	7,672	1,337	23	1,677	16	69.6%	7	30.4%	0	0.0%
Meat Brokers Pharmacy - Compounding	7,670 7,658	1,338 1,339	34 33	1,438 1,455	24 16	70.6% 48.5%	14	20.6% 42.4%	3	8.8% 9.1%
Ammunition & Reload Equipment & Supplies	7,655	1,340	304	420	89	29.3%	211	69.4%	4	1.3%
Tuck Pointing	7,634	1,341	19	1,795	7	36.8%	10	52.6%	2	10.5%
Tractor Equipment & Parts	7,625	1,342	37	1,389	29	78.4%	8	21.6%	0	0.0%
Glass - Stained & Leaded	7,616	1,343	25	1,626	12	48.0%	12	48.0%	1	4.0%
Floor Waxing, Polishing & Cleaning	7,609 7,596	1,344 1,345	19 23	1,795 1,677	13	36.8% 56.5%	11	57.9% 43.5%	1	5.3% 0.0%
Roofing Equipment & Supplies Waste Containers	7,589	1,345	49	1,230	43	87.8%	10 6	43.5% 12.2%	0	0.0%
Tire Distributors & Manufacturers	7,560	1,347	273	452	265	97.1%		2.9%		0.0%
Advertising - Outdoor	7,545	1,348	21	1,736	11	52.4%	5	23.8%	5	23.8%
Brick - Concrete, Pumice	7,541	1,349	27	1,578	15	55.6%	11		1	3.7%
Drafting Services	7,526	1,350	8	2,387	5	62.5%	3	37.5%	0	0.0%
Vertical Blinds Door-to-Door Sales - Meat	7,525 7,493	1,351 1,352	36 98	1,408 860	24 41	66.7% 41.8%	11	30.6% 49.0%	1	2.8% 9.2%
Television & Radio Parts - Retail	7,493	1,352	52	1,195	40	76.9%	10		2	3.8%
Doors - Installation	7,472	1,354	36	1,408	18	50.0%	15		3	8.3%
Stock Quotation Boards & Systems	7,467	1,355	11		3	27.3%	8	72.7%	0	0.0%
Insurance - Workers Compensation	7,460	1,356	22	1,710	20	90.9%	2	9.1%	0	0.0%
Pet Exercising Service Student Exchange Programs	7,455 7.438	1,357 1,358	21	1,736 1,455	13 22	61.9%	7	33.3%	1	4.8% 3.0%
Petroleum Products	7,438	1,358	42	1,455	22	66.7% 47.6%	21	30.370	1	2.4%
Lumber - Wholesale	7,431	1,360	9	2,300	4	44.4%	3	33.3%	2	22.2%
Annuities	7,405	1,361	2	3,230	2	100.0%	0	0.0%	0	0.0%
Fire Protection Consultants	7,394	1,362	10 33	2,233	4	40.0%	6	60.0%	0	0.0%
Deck Builder	7,383	1,363			13	39.4%	16	48.5%	4	12.1%
Christmas Trees Aircraft Parts & Supplies	7,376 7,368	1,364 1,365	66 20	1,067 1,766	61	92.4% 40.0%	5 11	7.6% 55.0%	0	0.0% 5.0%
Electrolysis	7,350	1,366	17		12	70.6%	5	29.4%	0	0.0%
Pest Control Supplies & Equipment	7,335	1,367	49	1,230	37	75.5%	12	24.5%	0	0.0%
Posters	7,334	1,368	125	756	51	40.8%	72	57.6%	2	1.6%
Motion Picture Film Editing	7,333	1,369	14	2,009	4	28.6%	10	71.4%	0	0.0%
Oxygen	7,321	1,370	28	1,552	25 17	89.3%	3	10.7%	0	0.0%
Fire Damage Restoration Mailing Machines & Equipment	7,318 7,307	1,371 1,372	18 136	1,832 722	126	94.4% 92.6%	10	5.6% 7.4%	0	0.0%
Divers Equipment & Supplies	7,301	1,372	37	1,389	25	67.6%	10	27.0%	2	5.4%
Tourists Attractions	7,299	1,374	89	910	45	50.6%	41	46.1%	3	3.4%
Personal Security Guard Service	7,293	1,375	4	2,829	2	50.0%	2	50.0%	0	0.0%
Inventory Service	7,275	1,376	3	2,997	2	66.7%	1	33.3%	0	0.0%
Photographers - Aerial Metal Finishers	7,271 7,250	1,377 1,378	49 16	1,230 1,909	22 13	44.9% 81.3%	22	44.9% 18.8%	5	10.2%
Spas & Hot Tubs - Rental - Wholesale, Manufacturing	7,248	1,376	31	1,493	22	71.0%	6	19.4%	3	9.7%
Vinyl Repair	7,235	1,380	27	1,578	11		16		0	0.0%
Contractors - Ceiling	7,220	1,381	16	1,909	11	68.8%	5	31.3%	0	0.0%
Womens Apparel - Wholesale & Manufacturers	7,205	1,382	11		7	63.6%	4	30.470	0	0.0%
Insurance Agents	7,199	1,383	71	1,033	60	84.5%	11	15.5%	0	0.0%
Material Handling Equipment Warehouses - Merchandise	7,182 7,174	1,384 1,385	11 81	2,175 960	51	63.6% 63.0%	23	27.3% 28.4%	1 7	9.1% 8.6%
Basement - Contractors	7,167	1,386	27	1,578	17	63.0%	10		,	0.0%
DVD sales & service	7,161	1,387	145	694	26	17.9%	101		18	12.4%
Pipe Line, Oil & Gas Wholesaler & Distributors	7,133	1,388	16	1,909	15	93.8%	0	0.0%	1	6.3%
First Aid Instruction	7,114	1,389	27	1,578	19	70.4%	8	29.6%	0	0.0%
Mobile Apps	7,111 7,110	1,390	203	563 771	92 92	45.3% 74.8%	87 31		24	11.8%
Toys - Wholesale & Manufacturers Hospital Consultants	7,110 7,100	1,391 1,392	123 102	7/1 848	92 65	/4.8% 63.7%	31 37	25.2% 36.3%	0	0.0%
Economic Research & Analysis	7,100	1,392	33	1,455	12	36.4%	21		0	0.0%
Toilets - Portable	7,095	1,394	22	1,710	18	81.8%	4	18.2%	0	0.0%
Trailer Hitches	7,092	1,395	22	1,710	17	77.3%	3	13.6%	2	9.1%
Charity - Human Services (i.e. assistance to individuals & families)	7,059	1,396	53	1,182	39	73.6%	14	26.4%	0	0.0%
Environmental Testing & Consulting	7,048	1,397	32	1,473	23	71.9%	9	28.1%	0	0.0%
Carpet & Rug Cleaning Equipment& Supplies Staffing - Technical	7,015 7,003	1,398 1,399	8 17	2,387 1,874	5 12	62.5% 70.6%	2	25.0% 23.5%	1	12.5% 5.9%
Picture Frames - Manufacturers Supplies	7,003	1,400	13	2,049	6	46.2%	7	53.8%	n	0.0%
Covers - Protective	6,987	1,401	91	897	68	74.7%	23	25.3%	0	0.0%
Art Instruction & Schools	6,951	1,402	38	1,372	26	68.4%	11	28.9%	1	2.6%

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Fertilizers Lifts	6,951 6,947	1,402 1,404	27 16	1,578 1,909	25 11	92.6% 68.8%	2	7.4% 31.3%	0	0.0%
Laboratory Equipment & Supplies	6,946	1,404	23	1,677	13	56.5%	10		0	0.0%
Brake Service Equipment	6,932	1,406	48		25	52.1%	23		0	0.0%
Printers - Business Forms	6,929	1,407	32	1,473	25	78.1%	7	21.9%	0	0.0%
Uniform Supply Service	6,925 6.912	1,408	40 79	1,344 979	29	72.5% 32.9%	11 43		0	0.0% 12.7%
Painters - Commercial or Residential Speech & Language Pathologists	6,882	1,409 1,410	79 22	1,710	26 13	32.9% 59.1%	43	54.4% 40.9%	10	0.0%
Paving Materials	6,878	1,411	9	2,300	7	77.8%	2	22.2%	0	0.0%
Traffic & Parking Consultants	6,868	1,412	124		118	95.2%	5	4.0%	1	0.8%
Test Publishers	6,859	1,413	64	1,083	59	92.2%	4	6.3%	1	1.6%
Van Conversions & Accessories	6,857	1,414	30	1,508	20	66.7%	9	30.0%	1	3.3%
Water Works Contractors Automated Teller Machines	6,853 6,821	1,415 1,416	23 23	1,677 1,677	15 18	65.2% 78.3%	/	30.4% 21.7%	1	4.3% 0.0%
Food Plans	6,798	1,417	31	1,493	22	71.0%	8	25.8%	1	3.2%
Fraternal Organizations	6,796	1,418	16	1,909	11	68.8%	4	25.0%	1	6.3%
Dressmakers	6,786	1,419	184	597	107	58.2%	76	41.3%	1	0.5%
Gymnasiums - Equipment & Supplies	6,778	1,420	25	1,626	16	64.0%	9	36.0%	0	0.0%
Home Automation	6,760	1,421	23	1,677	16	69.6%	7	30.4%	0	0.0%
Home Staging Swimming Instruction	6,757 6,751	1,422 1,423	14 50	2,009 1,218	11 31	78.6% 62.0%	3 15	21.4% 30.0%	0	0.0% 8.0%
Nursery Stock Dealers	6,742	1,423	44	1,210	20	45.5%	24	54.5%	0	0.0%
Screening - Tenant	6,729	1,425	11	2,175	11	100.0%	0	0.0%	0	0.0%
Hydraulic Equipment & Supplies	6,727	1,426	52	1,195	38	73.1%	14		0	0.0%
Jewelers - Supplies	6,720	1,427	16	1,909	11	68.8%	4	23.0 /0	1	6.3%
Lotteries - Foreign Appliances - Major - Rent & Lease	6,714 6,691	1,428 1,429	27 102	1,578 848	0 64	0.0% 62.7%	4 36		23	85.2% 2.0%
Clocks - Dealers	6,684	1,429	86	927	59	68.6%	30		2	3.5%
Water Supply Systems	6,680	1,431	85	934	66	77.6%	18		1	1.2%
Trailers - Equipment & Parts	6,660	1,432	25	1,626	20	80.0%	5		0	0.0%
Clinics - Sleep Centers	6,644	1,433	47		35	74.5%	11		1	2.1%
Oil Producers	6,640	1,434	16	1,909	5	31.3%	10		1	6.3%
Water Heaters - Dealers Police & Fire Organizations	6,637 6.626	1,435 1,436	40	1,344 2,829	32	80.0% 50.0%	8	20.0% 50.0%	0	0.0%
Basement - Finishing	6,598	1,430	7	2,629	<u>2</u>	85.7%	1	14.3%	0	0.0%
Signs - Equipment & Supplies	6,590	1,438	94		94	100.0%	0		0	0.0%
Plastics - Molders	6,588	1,439	12	2,115	9	75.0%	3	25.0%	0	0.0%
Fishing Charters	6,573	1,440	34	1,438	25	73.5%	8	23.5%	1	2.9%
Shirts - Custom Made	6,569	1,441	107	832 1.318	48 28	44.9% 66.7%	54	50.5% 31.0%	5	4.7% 2.4%
Saddlery & Harness Physicians & Surgeons - Cardiology Services	6,564 6,564	1,442	23	1,318 1,677	28 17	73.9%	13 5		1	4.3%
Nutrition	6,538	1,444	15	1,968	9	60.0%	6	L117 70	0	0.0%
Physicians & Surgeons - Anesthesiologists	6,531	1,445	47	1,256	35	74.5%	12		0	0.0%
Disability Access Equipment	6,519	1,446	27	1,578	25	92.6%	2	7.4%	0	0.0%
Computers - Rent & Lease	6,514	1,447	437	332	418	95.7%	18		1	0.2%
Ski Equipment - Retail Veterans & Military Organizations	6,512 6,500	1,448 1,449	49 14	1,230 2,009	24	49.0% 64.3%	22		3	6.1% 0.0%
Mirrors	6,492	1,449	18	1,832	8	64.3% 44.4%	9		1	5.6%
Accumulators	6,490	1,451	39	1,357	18	46.2%	21	53.8%	0	0.0%
Plants - Retail	6,475	1,452	65	1,077	48	73.8%	16		1	1.5%
Stone Setting	6,474	1,453	34	1,438	25	73.5%	8	23.370	1	2.9%
Grant Writers	6,466	1,454	76	1,000	12	15.8%	42		22	28.9%
Safety & Rescue Equipment Sales & Services Barter & Trade Exchanges	6,463 6,462	1,455 1,456	29 32	1,531 1,473	17 21	58.6% 65.6%	12		0	0.0%
Lawn & Garden Pond Dealers & Supplies	6,457	1,457	31	1,493	18	58.1%	10		3	9.7%
Air Cargo & Package Express Service	6,456	1,458	42	1,318	17	40.5%	24		1	2.4%
Factoring Service	6,451	1,459	22	1,710	6	27.3%	16		0	0.0%
Physicians & Surgeons - Gastroenterology	6,447	1,460	44		36	81.8%	8	10.270	0	0.0%
Gourmet Shops Screen Repair	6,438 6,423	1,461 1,462	16	1,909 1,710	13 14	81.3% 63.6%	2	12.5% 36.4%	1	6.3% 0.0%
Furniture - Unfinished	6,421	1,463	22 23	1,677	19	82.6%	4		0	0.0%
Notaries Public	6,415	1,464	54	1,169	27	50.0%	27		0	0.0%
Food - Sales & Delivery	6,414	1,465	84		54	64.3%	28	33.3%	2	2.4%
Weed Control Service	6,400	1,466	51		47	92.2%	4		0	0.0%
Equestrian Services	6,383	1,467	31	1,493	16	51.6%	15 53		0	0.0%
Shoes - Custom Made	6,379 6,373	1,468 1,469	132 30	737 1,508	76 15	57.6% 50.0%	53	40.2%	3	2.3% 16.7%
Video Tape Duplication Service Invitations & Announcements	6,373	1,469	35	1,508	22	62.9%	13		5 0	0.0%
Junk Removal	6,342	1,471	10	2,233	4	40.0%	5		1	10.0%
Appliances - Small - Supplies & Parts	6,330	1,472	125	756	101	80.8%	24		0	0.0%
Lasers	6,326	1,473	71	1,033	39	54.9%	24	33.8%	8	11.3%
Automation Systems & Equipment	6,325	1,474	151	674	146	96.7%	<u>5</u>	3.3%	0	0.0%
Vanity Publishers Linen Supply Service	6,317 6,317	1,475 1,475	99 16	855 1,909	77 9	77.8% 56.3%	18	101270	4	4.0%
Tile - Ceramic - Manufacturers & Distributors	6,304	1,473	29	1,531	9	31.0%	20		0	0.0%
Beverages - Wholesale & Distribution	6,299	1,478	4	2,829		75.0%	1	25.0%	0	0.0%
Auto Smog Inspection	6,294	1,479	64	1,083	42	65.6%	22		0	0.0%
Garbage Disposal Equipment - Industrial & Commercial	6,278	1,480	540	288	521	96.5%	16	3.0%	3	0.6%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Coffee & Tea Shops	6,258	1,481	79	979	61		17	21.570	1	1.3%
Nurses Registries Pianos - Tuning & Repair	6,236 6,231	1,482 1,483	6 17	2,589 1,874	4	66.7% 47.1%	2	33.3% 47.1%	0	0.0% 5.9%
Insurance - Funeral	6,217	1,484	4		3	75.0%	1	25.0%	0	0.0%
Autograph Dealers	6,210	1,485	53		11		39		3	5.7%
Horse Training	6,180	1,486	10		9	90.0%	1	10.0%	0	0.0%
Travel Escorts	6,178	1,487	8	2,387	6	75.0%	2	25.0%	0	0.0%
Batteries - Storage-Retail	6,176	1,488	29		13	44.8%	10		6	20.7%
Stamps - Collectors	6,161	1,489	28		20	71.4%	4	17.570	4	
Bullion Coin Dealers	6,159 6,157	1,490	4	2,829	27	100.0% 67.5%	0 12	0.0%	0	0.0%
News Service Septic Tanks - Treatment Supplies	6,143	1,491 1,492	40 41		34		7	7 17.1%	1	2.5% 0.0%
Food Brokers	6,143	1,492	27		13	48.1%	14		0	0.0%
Pottery	6,125	1,494	34		18		14		2	
Infomercials	6,123	1,495	75	1,005	69		6		0	0.0%
Antennas	6,106	1,496	33 23	1,455	7	21.2%	24	72.7%	2	6.1%
Air Conditioning Equipment - Room Units	6,096	1,497			19	82.6%	4	17.4%	0	0.0%
Campers - Wholesale & Manufacturers	6,077	1,498	58		43	74.1%	14	24.1%	1	1.7%
Solar Energy Equipment & Systems Supplies & Parts	6,076	1,499	4	2,485	3	42.9%	3	42.9%	1	14.3% 0.0%
Attorneys Service Bureaus Balloons - Novelty & Toy	6,071 6,063	1,500 1,501	28		18	50.0% 64.3%	10	50.0%	0	0.0%
Information Processing & Retrieval Equipment & Systems	6,083	1,501	28 a	2,300	18	11.1%	1U R	88.9%	0	0.0%
Boat Covers, Tops & Upholstery	6,023	1,502	29		15	51.7%	13	44.8%	1	3.4%
Exterior Structures - Barn Construction	6,019	1,503	23	1,677	13	56.5%	7	30.4%	3	13.0%
Advertising - Television	6,007	1,505	28	1,552	20	71.4%	7	25.0%	1	3.6%
Tile Sales	6,001	1,506	26	1,605	20	76.9%	5	19.2%	1	3.8%
Check Verification & Recovery Service	5,996	1,507	51		49	96.1%	2	3.9%	0	0.0%
Transcription Service	5,995	1,508	8	2,387	5	62.5%	3	37.5%	0	0.0%
Tool & Die Makers	5,985	1,509	2	3,230	2	100.0%	0	0.070	0	0.0%
Auto Bumpers, Guards & Grilles	5,973	1,510	21		16 44	76.2%	5	23.070	0	0.0%
Food ServiceManagement Waterproofing Materials	5,971 5,949	1,511 1,512	59 21		14	74.6% 66.7%	12	20.3%	3	5.1% 4.8%
Orthopedic Appliances	5,943	1,512	29		21		8	27.6%	1	0.0%
Fireworks	5,927	1,514	9			55.6%	3	33.3%	1	
Auto Services - Oil & Lube	5,921	1,515	348	380	303	87.1%	41	11.8%	4	1.1%
Photo Imaging Service	5,920	1,516	255		166		59		30	11.8%
Butchering	5,904	1,517	20		8	40.0%	10		2	10.0%
Insurance - Fire & Flood Specialists	5,893	1,518	10		8	80.0%	2	20.0%	0	0.0%
Connectors - Electric	5,889	1,519	133		122	91.7%	11		0	0.0%
Aircraft Dealers	5,889	1,519	9	2,300	4	44.4%	5	55.6%	0	0.0%
Attorneys & Lawyers - Traffic Law	5,884	1,521	13		13	23.1%	36	69.2%	1	7.7%
Musical Instruments - Repair Trailers - Horse	5,872 5,866	1,522 1,523	50 21		13	26.0% 85.7%	30	72.0%	1	2.0% 4.8%
Nuts - Edible	5,848	1,524	13		9	69.2%	4	30.8%	0	0.0%
Book, Compact Disc, & DVD Clubs	5,846	1,525	161		144	89.4%	12		5	3.1%
Marine Electronic Equipment & Supplies	5,834	1,526	33		21	63.6%	12		0	0.0%
Army & Navy Goods	5,831	1,527	48		25	52.1%	18	37.5%	5	10.4%
Insurance - Long Term Care	5,831	1,527	3	2,997	2	66.7%	0		1	33.3%
Printing Equipment	5,825	1,529	14 50	2,009		50.0%		50.0%	0	0.0%
Costume Fabrics, Trim & Accessories	5,809	1,530			38	76.0%	11		1	2.0%
Golf Courses - Public Beads	5,805 5,805	1,531 1,531	48 18		27 13	56.3% 72.2%	20		1	2.1% 0.0%
Sports & Recreation	5,793	1,533	179	613	103	57.5%	68		8	
Reading Instruction	5,783	1,533	7	2,485	7	100.0%	00	0.0%	0	0.0%
Flight School	5,776	1,535	16		14	87.5%	2	12.5%	0	0.0%
Parking Attendant Service	5,769	1,536	95		68		25		2	2.1%
Hats - Retail	5,761	1,537	114	808	56	49.1%	55	48.2%	3	2.6%
Office Furniture & Equipment - Used	5,756	1,538	10		7	70.0%	3	30.0%	0	0.0%
Inventors	5,749	1,539	6	2,589	5	83.3%	0	0.0%	1	16.7%
Caskets	5,741 5,733	1,540	19	1,795	14	73.7%	5	26.3%	0	0.0%
Utilities Underground - Locating	5,733	1,541 1,542	13 26		12 15	92.3% 57.7%	1 11	7.7%	0	0.0%
Auto Appraisers Medical Diagnostic Testing Facilities	5,723	1,542	41		28	68.3%	11		1	2.4%
Check Cashing Protection Systems	5,715	1,544	235		229	97.4%	3	1.3%	3	1.3%
Auto Dealers - Custom Design & Replica	5,698	1,545	29		12	41.4%	14		3	10.3%
Pumps - Dealers	5,694	1,546	9	2,300		66.7%	3	33.3%	0	0.0%
Art Metal Work	5,686	1,547	23	1,677	6	26.1%	16		1	4.3%
Tree Service - Pruning	5,673	1,548	33		9	27.3%	17		7	21.2%
Fur Business - Retail	5,668	1,549	17		12	70.6%	3	17.6%	2	11.8%
Solar Energy Research & Development	5,633	1,550	13	2,049	12	92.3%	1	7.7%	0	0.0%
Window Shades - Equipment & Supplies	5,626	1,551	30	1,508	17	56.7%	11	36.7%	2	6.7%
Contractor - Decorative & Specialty Concrete	5,616	1,552 1,553	24 12		12 11	50.0% 91.7%	12	50.0%	0	0.0%
Teleconference Service Distributing Service - Circular, Sample	5,606 5,581	1,553 1,554	12		11 15		1		0	0.0% 8.7%
Air Quality Service	5,581	1,554	16		13	81.3%	3	18.8%	2	0.0%
Vacuum Equipment & Systems	5,568	1,556	36		28	77.8%	8	22.2%	0	0.0%
Party Facilities	5,522	1,557	73	1,022	37		31		5	6.8%
Leather Goods - Dealers	5,520	1,558	125		93	74.4%	28		4	3.2%

US BBB 2012 Statistics Sorted by Inquiry

Concent Products 1.500 1	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
100.0 100.	Dock Builders	5,509	1,559	14	2,009	5	35.7%	9	64.3%	0	0.0%
South Association				11		1		2		0	
1,000 1,00						0		0		•	
1.50						10		4		2	
1. 1. 1. 1. 1. 1. 1. 1.						3		0		1	25.0%
Section Sect	Lighting Consultants				2,233	5		5		0	
Section 1,468 1,568 1,569 1,458 1,569 1,458 1,						5		7		0	
Corporal Segues 1,100 1,000 2,100 1,000 2,100 1,000 2,100 1,000 2,100 1,00										0	
Fig. 6 before - windows 5.41 1.70 6 2.89 6 5.01 3 5.71 3 5.75 3			1,568							1	
Common Management Managem		5,421			1,013					3	
Sear Secondaries						7		_		1	
Stock 1.00						5				0	
Some Second Aboration				12		8		3		1	
Segrelation				17		6	35.3%	9		2	
1.000 1.00	Moving Equipment Rental	5,390			1,372			15		1	
Carpet Run 1,177						14		4		0	
Treated Relations 5,175 1,177 9 2,180 3 3,176 6 66,76 4 3,675						9		8		0	
Witter & Daymes 5,567 1,568 32 1,473 8 2,505 14 3,576 10 3,175 13,575 15,575						2		4	30.070	2	
Leaders Special Sp				9		3		6		0	
Sept. Control Adjustable						U				10	
See A Ac - Wholester 5,255 1,558 6 2,598 5 63,3% 1 16,7% 0 0,005			1,581		1,195	20	38.5%			8	
Internation 5,48						19		· ·	01070	0	
Managemen				3		1		2		0	
Figure - Register	Wineries			52		27		23		2	
Figure 1,544 1,588 20 1,766 7 2,50% 13 55,0% 0 0.0% 0		5,346		33		16				3	9.1%
College 1,546 1,559 0 2,056 0 0,06 0 0,06 0 0,05 0 0 0,05		5,345	1,587			8		4		1	7.7%
Employment Consents 5,277 1,590 5 2,686 4 80,0% 1 20,0% 0 0.0% 2				20		7		13		0	
Planta				0		0		0		0	
College Company College Coll	Employment Counseling			5		4		1		0	
Industrial Consultants	Plating	5,294		25				5		2	
Utility Submitmenting & Billing				2				2		0	
Figure September Septemb								16		0	
Detective Agencies								2		1	
Saker + Wholesele		5 247		14		7		6		1	
Sales & Order Books		5,238				6		2		0	
Vending Machines - Supplies Reprix 5,228 1,600 35 1,426 12 34,3% 23 55,7% 0 0.0%		5,235	1,598	60		51		7		2	
OB Burners	Oil Tank Removal & Installation	5,231	1,599	17	1,874	12	70.6%	5	29.4%	0	
Segretarian		5,228						23		0	
Group Homes				19		14		5		0	
Wind Energy Systems						5		2		0	
Tax Reporting Service				3		2		1		0	
Pet Comming - Mobile								25		0	
Animal Process (Dealers - Zoo, Circus () 5,196 1,607 14 2,009 5 35,7% 8 57,1% 1 7,1% Dolls - Retail () 5,175 1,668 37 1,389 32 86,5% 5 13,5% 0 0,0% Meat - Processing () 5,175 1,668 15 1,968 9 60,0% 6 40,0% 0 0,0% Dollcote Kitchens () 5,168 1,610 18 1,852 11 61,1% 7 89,9% 0 0,0% Dollcotessens () 5,168 1,610 13 1,438 19 55,5% 14 41,2% 1 2,2% Dollcotessens () 5,168 1,611 34 1,438 19 55,5% 14 41,2% 1 2,2% Dollcotessens () 5,168 1,611 34 1,438 19 55,5% 14 41,2% 1 2,2% Dollcotessens () 5,164 1,614 12 2,115 5 41,7% 7 58,9% 0 0,0% Dollcotessens () 5,164 1,614 12 2,115 5 41,7% 7 58,9% 0 0,0% Dollcotessens () 5,144 1,614 12 2,115 5 41,7% 7 58,9% 0 0,0% Dollcotessens () 5,144 1,614 12 2,115 5 41,7% 7 58,9% 0 0,0% Dollcotessens () 5,144 1,615 6 2,589 5 83,3% 0 0,0% 0 0,0% Dollcotessens () 5,147 1,616 16 1,909 11 68,8% 5 31,3% 0 0,0% Dollcotessens () 5,127 1,616 16 1,909 11 68,8% 5 31,3% 0 0,0% Dollcotessens () 5,127 1,618 225 5,18 118 52,4% 98 43,6% 9 4,0% Dollcotessens () 5,113 1,619 23 1,677 19 82,6% 3 13,0% 1 4,3% Dollcotessens () 5,113 1,619 23 1,677 19 82,6% 3 13,0% 1 4,3% Dollcotessens () 5,005 1,623 99 855 78 78,8% 20 20,2% 1 1,3% Dollcotessens () 5,005 1,623 99 855 78 78,8% 20 20,2% 1 1,3% Dollcotessens () 5,005 1,623 99 855 78 78,8% 20 20,2% 1 1,3% Dollcotessens () 5,005 1,623 10 1,23 1,4% 10 1,2% Dollcotessens () 5,005 1,623 10 1,23 1,4% 10 1,2% 10 1,2% Dollcotessens () 5,005 1,623 10 1,23										2	
Dolls - Retail	Animal Brokers & Dealers - Zoo, Circus		1,607	14	2,009	5		8		1	
Meat - Processina 5,175 1,608 15 1,968 9 60.0% 6 40.0% 0 0.0%		5,175	1,608	37	1,389	32		5		0	
Delicatessens 5,165 1,611 34 1,438 19 55,9% 14 41,2% 1 2,2% 1,2% 1,2% 1,611 23 1,677 10 34,5% 13 56,5% 0 0,0%		5,175	1,608	15	1,968	9		6		0	
X-Ray Labs - Industrial S.164 1.612 23 1.677 10 43.5% 13 56.5% 0 0.0%	Outdoor Kitchens	5,168	1,610	18	1,832	11	61.1%	7	38.9%	0	0.0%
Collection Agencies - Government Loans										1	
Building Cleaning - Exterior S.144 1,614 12 2,115 5 41,7% 7 58.3% 0 0.0% 1.16.7%				23		10		13		0	
Size				9	2,300	2		7		0	
Sovernment - County				12		5		/	30.370	0	
Towers				16		<u>5</u>		0		1	
Online Retailer 5,117 1,618 225 518 118 52.4% 98 43.6% 9 4.0% Pet Fending & Containment Systems 5,113 1,619 23 1,677 19 82.6% 3 13.0% 1 4.3% Divorce Assistance 5,107 1,620 48 1.241 26 54.2% 17 35.4% 5 10.4% Color Hydrotherapy - Colonic Therapy 5,107 1,620 9 2,300 3 33.3% 6 66.7% 0 0.0% Shoes - Wholesale & Manufacturers 5,055 1,622 26 1,605 25 96.2% 1 3.8% 0 0.0% Shoes - Wholesale & Manufacturers 5,095 1,623 19 855 78 78.8% 20 20.2% 1 1.0% Shoes - Wholesale & Manufacturers 5,095 1,623 10 2,233 5 50.0% 5 50.0% 1 1.0% Shoes - Wholesale & Manufacturers 5,081 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>,</td> <td></td> <td>2</td> <td></td>								,		2	
Pet Fencing & Containment Systems				225						9	
Divorce Assistance 5,107 1,620 48 1,241 26 54,2% 17 35,4% 5 10,4% 5 10,0% 5 10,0% 5 10,0% 5 10,0% 5 10,0% 5 10,0% 5 10,0% 5 10,0% 5 1,622 26 1,605 25 96,2% 1 3,8% 0 0 0,0% 5 1,623 99 855 78 78,8% 20 20,2% 1 1,0% 1 1,0% 1 1,0% 1 1,0% 1 1,0% 1 1,0% 1 1,0% 1 1,0% 1 1,0% 1 1,0% 1 1,0% 1,0% 1 1,0%		5,113						3		1	
Roof Structures				48		26		17		5	
Shoes - Wholesale & Manufacturers 5,095 1,623 99 855 78 78.8% 20 20.2% 1 1.0% Glaziers 5,095 1,623 10 2,233 5 50.0% 5 50.0% 0 0.0% Ile - Non-Ceramic - Manufacturers & Distributors 5,089 1,625 27 1,578 17 63.0% 9 33.3% 1 3.7% Surveillance Equipment, Sales & Service 5,088 1,626 71 1,033 58 81.7% 13 18.3% 0 0.0% Antiques - Reproductions 5,088 1,627 20 1,766 12 60.0% 5 25.0% 3 15.0% Antiques - Reproductions 5,083 1,628 15 1,968 7 46.7% 8 53.3% 0 0.0% Bartending Instruction 5,079 1,629 16 1,999 12 75.0% 3 18.8% 1 63.0% Garage Organizers 5,075 1,630 58 1,132 51 87.9% 7 12.1% 0 0.0% Garage Organizers 5,075 1,630 18 1,832 11 61.1% 7 38.9% 0 0.0% Hails & Auditoriums 5,075 1,632 11 2,175 4 36.4% 5 45.5% 2 18.2% Hails & Auditoriums 5,045 1,634 51 1,208 51 100.0% 0 0.0% Hardware - Wholesale & Manufacturers 5,036 1,635 14 2,009 12 85.7% 2 14.3% 0 0.0% Lardware - Wholesale & Manufacturers 5,036 1,635 14 2,009 12 85.7% 2 14.3% 0 0.0% Lardware - Wholesale & Manufacturers 5,036 1,635 14 2,009 12 85.7% 2 14.3% 0 0.0% Lardware - Wholesale & Manufacturers 5,036 1,635 14 2,009 12 85.7% 2 14.3% 0 0.0% Lardware - Wholesale & Manufacturers 5,036 1,635 14 2,009 12 85.7% 2 14.3% 0 0.0% Lardware - Wholesale & Manufacturers 5,036 1,635 14 2,009 12 85.7% 2 14.3% 0 0.0% Lardware - Wholesale & Manufacturers 5,036 1,635 14 2,009 12 85.7% 2 14.3% 0 0.0% Lardware - Wholesale & Manufacturers 5,036 1,635 14 2,009 12 85.7% 2 14.3% 0 0.0% Lardware - Wholesale & Manufacturers 5,036 1,635 14 2,009 12 85.7% 2 14.3% 0 0.0% Lardware - Wholesale & Manufacturers 5,036 1,635 14 2	Roof Structures		1,620	9		3	33.3%	6	66.7%	0	
Glaziers 5,095 1,623 10 2,233 5 50.0% 5 50.0% 0 0.0%	Colon Hydrotherapy - Colonic Therapy									0	
Tile - Non-Ceramic - Manufacturers & Distributors 5,089 1,625 27 1,578 17 63.0% 9 33.3% 1 3.7% Survellance Equipment, Sales & Service 5,088 1,626 71 1,033 58 81.7% 13 18.3% 0 0.0% Truck Caps & Shelis 5,085 1,627 20 1,766 12 60.0% 5 25.0% 3 15.0% Antiques - Reproductions 5,083 1,628 15 1,968 7 46.7% 8 53.3% 0 0.0% Bartending Instruction 5,079 1,629 16 1,909 12 25.0% 3 18.8% 1 0 0.0% Debt Repayment Plan 5,075 1,630 58 1,132 51 87.9% 7 12.1% 0 0.0% Garage Organizers 5,075 1,630 18 1,832 11 61.1% 7 38.9% 0 0.0% Hardscapes 5,055						78		20		1	
Surveillance Equipment, Sales & Service 5,088 1,626 71 1,033 58 81.7% 13 18.3% 0 0.0.0%						5		5		0	
Truck Caps & Shells 5,085 1,627 20 1,766 12 60.0% 5 25,0% 3 15.0% Antiques - Reproductions 5,083 1,628 15 1,968 7 46.7% 8 53.3% 0 0.0% Bartending Instruction 5,079 1,629 16 1,909 12 75.0% 3 18.8% 1 0.63% Debt Repayment Plan 5,075 1,630 58 1,132 51 87.9% 7 12.1% 0 0.0% Garage Organizers 5,075 1,630 18 1,832 11 61.1% 7 38.9% 0 0.0% Hardscapes 5,057 1,632 11 2,175 4 36.4% 5 45.5% 2 18.2% Halls & Auditoriums 5,053 1,633 36 1,408 10 27.8% 25 69.4% 1 2.8% Child Support Enforcement 5,045 1,634 51 1,208										1	
Antiques - Reproductions 5.083 1.628 15 1.968 7 46.7% 8 53.3% 0 0.0.0% Bartending Instruction 5,079 1,629 16 1,999 12 75.0% 3 18.8% 1 6.3% 1 6.3% Debt Repayment Plan 5,075 1,630 58 1,132 51 87.9% 7 12.1% 0 0.0% Garage Organizers 5,075 1,630 18 1.832 11 61.1% 7 38.9% 0 0.0.0% Hardscapes 5,075 1,632 11 2,175 4 36.4% 5 45.5% 2 18.2% 1 12.1% Halls & Auditoriums 5,053 1,633 36 1,408 10 27.8% 25 69.4% 1 1 2.8% Halls & Auditoriums 5,045 1,634 51 1,208 51 100.0% 0 0.0% Hardware - Wholesale & Manufacturers 5,036 1,635 14 2,009 12 85.7% 2 14.3% 0 0.0%								13	101570	0	
Bartending Instruction 5,079 1,629 16 1,909 12 75,0% 3 18.8% 1 6.3%						12		5		3	
Debt Repayment Plan 5,075 1,630 58 1,132 51 87,9% 7 12,1% 0 0.0% Garage Organizers 5,075 1,630 18 1,832 11 61,1% 7 38,9% 0 0.0% Hardscapes 5,057 1,632 11 2,175 4 36,4% 5 45,5% 2 18,2% Halls & Auditoriums 5,053 1,633 36 1,408 10 27,8% 25 69,4% 1 2,8% Child Support Enforcement 5,045 1,634 51 1,208 51 100.0% 0 0.0% 0 0.0% Hardware - Wholesale & Manufacturers 5,036 1,635 14 2,099 12 85,7% 2 14,3% 0 0.0%						12		3		0	
Garage Organizers 5.075 1.630 18 1.832 11 61.1% 7 38.9% 0 0.0%		5,079		16 58		12 51		7		1	
Hardscapes 5,057 1,632 11 2,175 4 36.4% 5 45.5% 2 18.2% Halls & Auditoriums 5,053 1,633 36 1,408 10 27.8% 25 69.4% 1 2.8% Child Support Enforcement 5,045 1,634 51 1,208 51 100.0% 0 0.0% 0 0.0% Hardware - Wholesale & Manufacturers 5,036 1,635 14 2,009 12 85.7% 2 14.3% 0 0.0%								7		0	
Halls & Auditoriums 5,053 1,633 36 1,408 10 27.8% 25 69.4% 1 2.8% Child Support Enforcement 5,045 1,634 51 1,208 51 100.0% 0 0.0% 0 0.0% Hardware - Wholesale & Manufacturers 5,036 1,635 14 2,009 12 85.7% 2 14.3% 0 0.0%								5		2	
Child Support Enforcement 5,045 1,634 51 1,208 51 100.0% 0 0.0% 0 0.0% Hardware - Wholesale & Manufacturers 5,036 1,635 14 2,009 12 85.7% 2 14.3% 0 0.0%	Halls & Auditoriums					10		25		1	
Hardware - Wholesale & Manufacturers 5,036 1,635 14 2,009 12 85.7% 2 14.3% 0 0.0%	Child Support Enforcement	5,045	1,634	51	1,208	51	100.0%	0	0.0%	0	0.0%
Baby Sitters 5,033 1,636 3 2,997 3 100.0% 0 0.0% 0 0.0%	Hardware - Wholesale & Manufacturers	5,036	1,635		2,009	12		2		0	0.0%
	Baby Sitters	5,033	1,636	3	2,997	3	100.0%	0	0.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Gas - Industrial & Medical - Cylinder & Bulk	5,029	1,637	13	2,049	13 30	100.0%	0	0.0%	0	0.0%
Pipes & Smokers Articles Kitchen Cabinet Refacing	5,010 4,977	1,638 1,639	76 21		30 17	39.5% 81.0%	43		3	3.9% 0.0%
Comic Books	4,975	1,640	78		34	43.6%	42		2	2.6%
Concrete Construction Forms & Accessories	4,973	1,641	18		4	22.2%	12		2	11.1%
Attorneys & Lawyers - Elder Law	4,942	1,642	14	2,009	12	85.7%	2	14.3%	0	0.0%
Naturopaths	4,935	1,643	5	2,686	2	40.0%	3	60.0%	0	0.0%
Loan Servicing	4,929	1,644	116	798 449	83	71.6%	17		16	13.8%
Government - State Fire Protection Contractor	4,925 4,916	1,645 1,646	277	2,300	261	94.2% 44.4%	16	5.8% 44.4%	0	0.0% 11.1%
Cocktail Lounges	4,875	1,647	75		28	37.3%	46		1	1.3%
Document Imaging & Scanning Service	4,875	1,647	31		6	19.4%	15		10	
Internet-Based Telephone Service	4,874	1,649	74		46	62.2%	23		5	6.8%
Snowmobiles	4,873	1,650	55		45	81.8%	9	16.4%	1	1.8%
Radioactivity Instruments, Supplies, Services	4,863	1,651	30	1,508	24	80.0%	3	10.0%	3	10.0%
Baseball Clubs	4,857	1,652	37	1,389	25	67.6%	8	21.6%	4	10.8%
Dryer Vent Cleaning	4,854 4,841	1,653 1,654	13 83		- 3 78	23.1% 94.0%	8	61.5%		15.4% 2.4%
Publishers Representatives Bankruptcy Assistance & Services	4,841	1,655	30		15	50.0%	3 8	26.7%	7	23.3%
Fiber Optics	4,819	1,656	25		19	76.0%	6		0	0.0%
Glassware - Wholesale & Manufacturers	4,808	1,657	57	1,144	29	50.9%	28	49.1%	0	0.0%
Leather	4,808	1,657	36	1,408	10	27.8%	26		0	0.0%
Freight Traffic Service	4,804	1,659	43	1,306	36	83.7%	6	14.0%	1	2.3%
Artists Agents	4,801	1,660	21		14	66.7%	7	33.3%	0	0.0%
Auto Air Conditioning Equipment	4,795	1,661	18		16	88.9%	2	11.1%	0	0.0%
Literary Agents Audio-Visual Equipment - Service & Repair	4,770 4,760	1,662 1,663	6 37	2,589 1,389	4 16	66.7% 43.2%	2 19	33.3% 51.4%	0	0.0% 5.4%
Boilers - Repair & Cleaning	4,759	1,664	14	2,009	16	64.3%	19	35.7%	2	0.0%
Business Credit Builder	4,757	1,665	10			80.0%	2	20.0%	0	0.0%
Lighting Fixtures - Wholesale & Manufacturers	4,752	1,666	22		21	95.5%	1	4.5%	0	0.0%
Food Processing Equipment & Supplies	4,751	1,667	11		7	63.6%	4		0	0.0%
Window Tinting & Coating - Residential	4,749	1,668	7	2,485	2	28.6%	5	71.4%	0	0.0%
Tents - Rental	4,747	1,669	25		9	36.0%	16		0	0.0%
Baby Accessories - Wholesale & Manufacturers	4,715	1,670	325		18	5.5%	307	JT.J /0	0	0.070
Dental Hygienists Manufactured Homes - Equipment & Parts	4,715 4,695	1,670 1,672	49 12		33	67.3% 75.0%	15	30.6% 25.0%	1	2.0% 0.0%
Door-to-Door Sales - Cleaning Supplies	4,679	1,672	31		23	75.0%	7		1	3.2%
Shelving	4,677	1,674	15	1,968	13	86.7%	2	13.3%	0	0.0%
Videographers	4,675	1,675	62	1,096	21	33.9%	36		5	8.1%
Greenhouses	4,668	1,676	9	2,300	9	100.0%	0	0.0%	0	0.0%
Genealogy Services	4,658	1,677	59	1,121	54	91.5%	4	6.8%	1	1.7%
Engineers - Mechanical	4,654	1,678	12		7	58.3%	5	41.7%	0	0.0%
Sawmills Poficial action Equipment Cupplies & Parts	4,648 4,646	1,679 1,680	1 7	3,508 2,485	0	0.0% 57.1%	1	100.0% 42.9%	0	0.0%
Refrigeration Equipment - Supplies & Parts Renewable Energy	4,641	1,681	21		12	57.1%	3		0	0.0%
Oil Well Services	4,640	1,682	1	3,508	0	0.0%	1	100.0%	0	0.0%
Soaps & Detergents	4,632	1,683	59		34	57.6%	16		9	15.3%
Plasma Centers	4,621	1,684	4		4	100.0%	0		0	0.0%
Attorneys & Lawyers - Patent	4,606	1,685	28	1,552	4	14.3%	23		1	3.6%
Wood Finishing	4,605	1,686	20		6	30.0% 33.3%	14		0	0.0%
Storm Windows & Doors - Repair	4,602 4,595	1,687 1,688	12	2,300 2,115	3	33.3% 75.0%	5	55.6% 16.7%	1	11.1% 8.3%
Custom Framing Pet Supplies & Foods - Wholesale	4,595	1,688	33		24		8		1	3.0%
Biofeedback Therapists	4,561	1,690	12		3	25.0%	9	75.0%	0	0.0%
Artists - Fine Art	4,556	1,691	26		13	50.0%	12		1	3.8%
Grout Resurfacing & Repair	4,551	1,692	13	2,049	7	53.8%	6		0	
Property Tax Lenders	4,551	1,692	6	2,589	6	100.0%	0	0.0%	0	0.0%
Survival Products & Supplies	4,523	1,694	17	-/	12	70.6%	5	29.4%	0	0.0%
Office Furniture & Equipment - Installation	4,522	1,695	1	3,508	1	100.0%	0	0.0%	0	0.0%
Concrete Blocks & Shapes Siding Materials	4,510 4,507	1,696 1,697	10 13	2,233 2,049	6	90.0% 46.2%	1 7	10.0% 53.8%	0	0.0%
Air Ambulance Service	4,507	1,698	16		13	81.3%	7	18.8%	0	0.0%
Go-Karts	4,496	1,699	66		56	84.8%	10	15.2%	0	0.0%
Lighting Equipment - Emergency	4,493	1,700	36		33	91.7%	3	8.3%	0	0.0%
Baths - Equipment & Supplies	4,477	1,701	30		17	56.7%	7	23.3%	6	20.0%
Drivers Education	4,477	1,701	25		18	72.0%	5	20.0%	2	8.0%
Fruit & Vegetable Growers & Shippers	4,473	1,703	23		16	69.6%	7	30.4%	0	0.0%
Motorcycles - Renting & Leasing	4,463	1,704	36		14	38.9%	22		0	0.0%
Braids Coorm Banks	4,463	1,704	32		14	43.8%	17	331170	1	3.1%
Sperm Banks Consultant - Public Sector Planning	4,453 4,451	1,706 1,707	6 28	2,589 1,552	4 27	66.7% 96.4%	2	33.3% 0.0%	0	0.0% 3.6%
Photographic Equipment - Repair	4,451	1,707	27	1,532	22	81.5%	5		0	0.0%
Auto Race Cars	4,447	1,709	38		21	55.3%	17		0	0.0%
Shuttle Bus	4,411	1,710	80		40	50.0%	38		2	2.5%
Machinery Rebuild & Repair	4,410	1,711	14	2,009	5	35.7%	8		1	7.1%
Attorneys & Lawyers - Wills, Trust & Probate	4,408	1,712	3	2,997	3	100.0%	0	0.0%	0	0.0%
Bounce Houses	4,402	1,713	28		12	42.9%	13		3	10.7%
Beer & Ale - Retail	4,400	1,714	5	2,686	3	60.0%	1 2	40.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

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Computers - Graphics	4,396	1,715	9	2,300	4	44.4%	3	33.3%	2	22.2%
Electronic Mail Service Electronic Instruments	4,393 4,391	1,716 1,717	131 69	743 1,049	20 30	15.3% 43.5%	111 23	84.7% 33.3%	16	0.0% 23.2%
Rifle & Pistol Ranges	4,384	1,718	7	2,485	6	85.7%	1	14.3%	0	0.0%
Tents	4,383	1,719	14	2,009	11	78.6%	3	21.4%	0	0.0%
Surfboards	4,382 4,380	1,720 1,721	16 153	1,909 667	6 148	37.5% 96.7%	9	56.3% 2.6%	1	6.3% 0.7%
Booths - Toll, Parking Brick - Clay - Common & Face	4,380 4,378	1,721	153	2,997	148	96.7% 66.7%	4	33.3%	0	0.7%
Contractor - Industrial	4,374	1,723	4	2,829	0	0.0%	4		0	0.0%
Attorneys & Lawyers - Social Security & Disability	4,360	1,724	6	2,589	4	66.7%	2	33.3%	0	0.0%
Computer Printers Sales & Service	4,352	1,725	24	1,649	12	50.0%	10	41.7%	2	8.3%
Denturist	4,349	1,726	18	1,832 2,387	16		2	11.1%	0	0.0%
Arbitration Services Antiques - Repair & Restore	4,348 4,347	1,727 1,728	24			25.0% 29.2%	14		0	12.5%
Fasteners - Industrial & Construction	4,345	1,729	3	2,997	3	100.0%	0	0.0%	0	0.0%
Ice	4,344	1,730	7	2,485	4	57.1%	3	42.9%	0	0.0%
Alternators & Generators - Auto Repair	4,343	1,731	38		14	36.8%	20	52.6%	4	10.5%
Facility Maintenance	4,340	1,732	9	2,300	6 20	66.7%	2	22.2% 0.0%	1	11.1%
Electric Heating Elements Environmental, Conservationist & Ecol Org	4,337 4,329	1,733 1,734	21	1,736 2,300	20	95.2% 55.6%	0	33.3%	1	4.8% 11.1%
Horse Breeders	4,328	1,735	13	2,049	6	46.2%	5	38.5%	2	15.4%
Teeth Whitening Services	4,308	1,736	46	1,268	14	30.4%	28	60.9%	4	8.7%
Spices	4,300	1,737	80	972	33	41.3%	47	58.8%	0	0.0%
Aluminum Products	4,299	1,738	10	2,233	10	100.0%	0	0.070	0	0.0%
Golf Instruction	4,289 4,287	1,739 1,740	22 20	1,710	10 19	45.5% 95.0%	9	40.9% 5.0%	3	13.6% 0.0%
Packing & Crating Service Bolts & Nuts	4,287 4,285	1,740	18	1,766 1,832	19	95.0% 11.1%	16	5.0% 88.9%		0.0%
Diaper Service	4,280	1,742	22	1,710	15	68.2%	7	31.8%	0	0.0%
Trademark Agents & Consultants	4,277	1,743	25	1,626	7	28.0%	18	72.0%	0	0.0%
Horse Dealers	4,265	1,744	16	1,909	10	62.5%	6	37.5%	0	0.0%
Guide Service	4,262	1,745	10			80.0%	2	20.0%	0	0.0%
Electronics Research & Development Crime Scene/Trauma Clean Up	4,260 4,257	1,746 1,747	36	1,408 2,485	31	86.1% 71.4%	5	13.9% 14.3%	0	0.0% 14.3%
Restaurant Management	4,255	1,747	23	1.677	18		4		1	4.3%
Self Defense Devices	4,247	1,749	25	1,626	17	68.0%	8	32.0%	0	0.0%
Interior Decorators & Designers Supplies	4,246	1,750	41	1,329	24	58.5%	17	41.5%	0	0.0%
Gutter Leaf Guards	4,242	1,751	12	2,115	11	91.7%	1	8.3%	0	0.0%
Toner Cartridges	4,238 4,237	1,752	51	2,387 1,208	35	87.5%	15	12.5% 29.4%	0	0.0% 2.0%
Scrapbooking Oil Royalties	4,237	1,753 1,754	1	3,508	33	68.6% 100.0%	13	0.0%	1	0.0%
Cheerleading Instruction	4,226	1,755	23	1,677	11		10	43.5%	2	8.7%
Buildings - Concrete	4,226	1,755	4	2,829	2	50.0%	2	50.0%	0	0.0%
Auto Floor Coverings	4,224	1,757	16	1,909	16		0	0.0%	0	0.0%
Insurance - Liability	4,224 4,221	1,757 1,759	12 28	2,115 1,552	25	66.7% 89.3%	4	33.3% 7.1%	0	0.0% 3.6%
Insurance - Dental Trampolines	4,221	1,759	20	1,766	19	95.0%	1	5.0%	0	0.0%
Identification Card Service	4,216	1,761	35	1,426	7	20.0%	26		2	5.7%
Window Tinting & Coating - Commercial	4,215	1,762	22	1,710	8	36.4%	14	63.6%	0	0.0%
Mason Contractors Equipment & Supplies	4,215	1,762	8	2,387	5	62.5%	3	37.5%	0	0.0%
Chemical Cleaning - Industrial	4,212 4,200	1,764 1,765	15 31	1,968 1,493	23	46.7% 74.2%	8	53.3% 25.8%	0	0.0%
Skating Rinks Physicians & Surgeons - Allergy	4,200	1,766	20	1,766	14	70.0%	6	30.0%	0	0.0%
Painting - Faux Finishing	4,186	1,767	9	2,300	7	77.8%	2	22.2%	0	0.0%
Bar Coding Service	4,186	1,767	7	2,485	7	100.0%	0	0.0%	0	0.0%
Jeans Dubban Channel	4,184 4,182	1,769 1,770	27	1,578	11		16	59.3%	0	0.0%
Rubber Stamps Appliances - Installation	4,182 4,177	1,770	47	2,300 1,256	25	77.8% 53.2%	21	22.2% 44.7%	0	2.1%
Appliances - Installation Security Cameras	4,1// 4,172	1,771	25		25	53.2% 56.0%	21			0.0%
Scales	4,167	1,773	16	1,909	8	50.0%	8	50.0%	0	0.0%
Sewing Machines - Service & Repair	4,162	1,774	57	1,144	46		11	19.3%	0	0.0%
Media Consultant	4,156	1,775	28	1,552	12		10	35.7%	6	21.4%
Photography Schools Water Heaters - Repairing	4,152 4,145	1,776 1,777	16 11	1,909 2,175	13	81.3% 36.4%	1	6.3% 63.6%	2	12.5% 0.0%
Rubber Products	4,143	1,777	96		74		22	22.9%	0	0.0%
Child Care - In Home	4,134	1,779	32	1,473	22		10	31.3%	0	0.0%
Real Estate - Short Sale	4,131	1,780	15	1,968	11	73.3%	4	26.7%	0	0.0%
Appraisers - Antiques	4,116	1,781	6	2,589	5	83.3%	1	16.7%	0	0.0%
Endodontics	4,105	1,782	22	1,710	19	86.4%	3	13.6%	0	0.0%
Precious, Semi-Precious & Synthetic Steel Processina	4,104 4,104	1,783 1,783	6	2,589 2,589	6	100.0% 33.3%	0	0.0% 66.7%	0	0.0%
Contractors - Gutters	4,104	1,785	40	1,344	16	40.0%	73	57.5%	1	2.5%
Aerospace Industries	4,076	1,786	1	3,508	1	100.0%	0	0.0%	0	0.0%
Theater Stage Play Houses	4,063	1,787	42	1,318	22	52.4%	17	40.5%	3	7.1%
Metals - Precious - Sheet, Wire, Tubing	4,063	1,787	2	3,230	1	50.0%	1	50.0%	0	0.0%
Attorneys & Lawyers - DUI	4,059	1,789	6	2,589	6	100.0%	0	0.0%	0	0.0%
Judgment Recovery Publicity Service	4,043 4,042	1,790 1,791	20 28	1,766 1,552	<u>5</u> 23	25.0% 82.1%	14	70.0% 17.9%	1	5.0% 0.0%
Home Health Services - Skilled	4,042	1,791	28 6	2,589	23	50.0%	3	50.0%		0.0%
Home freath Services - Skilled	4,039	1,/92		2,389		50.0%	3	50.0%	U	0.0%

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Paving, Painting, Home Improvement - Itinerant Workers	4,037	1,793	26	1,605	2	7.7%	16		8	30.8%
Coffee Brewing Devices Hydraulic Equipment Repair	4,036 4,026	1,794 1,795	55 15	1,162 1,968	41 8	74.5% 53.3%	13	23.6% 33.3%	1	1.8%
Tile & Marble	4,023	1,796	19	1,795	8	42.1%	10		1	5.3%
Court Reporters	4,023	1,796	5	2,686	2	40.0%	3	60.0%	0	0.0%
Water Analysis	4,022	1,798	12	2,115	8	66.7%	4	33.370	0	0.0%
Escort Service - Personal	4,019	1,799	1	3,508	0	0.0%	1	100.0%	0	0.0%
College Admission Counseling	4,018	1,800	65	1,077	10	15.4%	55	011070	0	0.0%
Massage Equipment & Supplies Factors	3,999 3,999	1,801 1,801	35	1,426 3,230	19	54.3% 100.0%	14	40.0%	2	5.7% 0.0%
Musicians	3,999	1,801	20	1,766	<u>2</u>	35.0%	13		0	0.0%
Auto Service - Rust proofing Shops	3,986	1,804	36	1,408	33	91.7%	3	8.3%	0	0.0%
E-Learning	3,980	1,805	13	2,049	6	46.2%	4	30.8%	3	23.1%
Marble & Terrazzo Cleaning & Service	3,979	1,806	3	2,997	2	66.7%	1	33.3%	0	0.0%
Audio-Visual Equipment - Supplies & Parts	3,968	1,807	67		23	34.3%	44		0	0.0%
Craft Instruction	3,958	1,808	6	2,589	5	83.3%	0	0.0%	1	16.7%
Paintball - Games & Supplies	3,954	1,809	41	1,329	30	73.2%	9	22.070	2	4.9%
Compressors Lamps & Lamp Shades - Retail	3,953 3,948	1,810 1,811	18 15	1,832 1,968	9	50.0% 53.3%	9	50.0% 46.7%	0	0.0%
Water Coolers - Equipment & Supplies	3,943	1,812	28		15	53.6%	13		0	0.0%
Ticket Broker	3,942	1,813	43	1,306	29	67.4%	13	30.2%	1	2.3%
Job Listing & Advisory Services - Advanced Fee	3,941	1,814	23	1,677	4	17.4%	16		3	13.0%
Livestock Breeders	3,937	1,815	13	2,049	5	38.5%	8	61.5%	0	0.0%
Medical Transcription	3,926	1,816	7	2,485	5	71.4%	2	28.6%	0	0.0%
Veterinarians Equipment & Supplies	3,907	1,817	7	2,485	6	85.7%	1	14.3%	0	0.0%
Television & Radio - Rent & Lease	3,907	1,817	6	2,589	4	66.7%	2	33.3%	0	0.0%
Mold Consulting & Testing Physicians - Surgeons & Neurosurgeons	3,902 3,896	1,819 1,820	11 28	2,175 1,552	19	63.6% 67.9%	4	36.4% 32.1%	0	0.0%
Plants - Interior Design & Maintenance	3,894	1,820	20	2.387	19 R	100.0%	9	0.0%	0	0.0%
Advertising - Radio	3,891	1,822	40	1,344	38	95.0%	2	5.0%	0	0.0%
Car Wash & Polish Equipment & Supplies	3,886	1,823	7	2,485	7	100.0%	0		0	0.0%
Optical Imaging Equipment & Systems	3,883	1,824	19	1,795	13	68.4%	6	31.6%	0	0.0%
Mopeds	3,875	1,825	31	1,493	19	61.3%	12		0	0.0%
Office Buildings	3,875	1,825	19		16		3	13.070	0	0.070
Shipping Room Supplies	3,870	1,827	39	1,357	19 13	48.7%	18		2	5.1%
Glass, Mirror & Screen Companies Musical Instruments - Wholesale & Manufacturers	3,867 3,860	1,828 1,829	18 23	1,832 1,677	16	72.2% 69.6%	5	16.7% 26.1%	2	11.1% 4.3%
Horse Equipment & Supplies	3,851	1,830	31	1,493	25	80.6%	6	20.170	0	0.0%
Venetian Blinds - Repair & Cleaning	3,848	1,831	1	3,508	0	0.0%	1		0	0.0%
Student Housing	3,837	1,832	49	1,230	30	61.2%	19		0	0.0%
Fertility Specialists	3,833	1,833	20	1,766	16	80.0%	4		0	0.0%
Craft Galleries & Dealers	3,830	1,834	29		11	37.9%	16		2	6.9%
Cleaning Compounds	3,829	1,835	94	883	81	86.2%	12		1	1.1%
Trailers - Truck Pharmacies - Specialty	3,829 3,828	1,835 1,837	10 13	2,233 2,049	11	50.0% 84.6%	5	50.0% 15.4%	0	0.0%
Machine Tools - Repair & Rebuild	3,827	1,838	25	1,626	13	52.0%	12		0	0.0%
Social Workers	3,811	1,839	19		9	47.4%	9		1	5.3%
Contractor - Low Voltage Systems	3,808	1,840	0	3,965	0	0.0%	0	0.0%	0	0.0%
Contractor - Water Conditioning	3,802	1,841	19	1,795	15	78.9%	4	21.1%	0	0.0%
Designers - Industrial	3,800	1,842	29	1,531	12	41.4%	13		4	13.8%
Assisted Living & Adult Family Homes	3,799	1,843	29	1,531	15	51.7%	14		0	0.0%
Bicycles - Wholesale & Manufacturers Manufactured Homes - Rent & Lease	3,794	1,844 1.845	29 48	1,531	17 35	58.6%	,	511070	3	10.3% 2.1%
Boxes - Corrugated & Fiber	3,789 3,781	1,845	46	1,241 2,829	33	72.9% 75.0%	12	25.0% 25.0%	0	0.0%
Aircraft Schools	3,780	1,847	9	2,300	3	33.3%	6	66.7%	0	0.0%
Race Tracks	3,769	1,848	32	1,473	22		10		0	
Water - Bottled & Bulk	3,768	1,849	17	1,874	7	41.2%	9		1	5.9%
Mentally Disabled Services	3,759	1,850	0	3,965	0	0.0%	0	0.070	0	0.0%
Fashion Consultants	3,755	1,851	17	1,874		41.2%	10		0	0.0%
Permanent Make Up	3,755	1,851	12 50	2,115	8	66.7%	25	33.3%	0	0.0%
Hair Weaving Vacuum Cleaners - Supplies & Parts	3,748 3,745	1,853 1,854	15	1,218 1,968	25 10	50.0% 66.7%	25	50.0% 26.7%	0	0.0% 6.7%
Fuel Economizers	3,740	1,855	13	2,300	10	44.4%	5	55.6%	1	0.0%
Stone - Cast	3,740	1,855	6	2,589	2	33.3%	4		0	0.0%
Engines - Fuel Injection Service & Parts	3,739	1,857	15	1,968	7	46.7%	7	46.7%	1	6.7%
Asbestos Consulting & Testing	3,737	1,858	2	3,230	1	50.0%	1	50.0%	0	0.0%
Packaging Machinery	3,736	1,859	0	3,965	0	0.0%	0		0	0.0%
Electrical Power Systems Maintenance	3,721	1,860	16	1,909	8	50.0%	7	43.8%	1	6.3%
Scooters - Medical	3,720	1,861	26		22	84.6%	4	13.470	0	0.0%
Photographic Mounts Records Management	3,716 3,712	1,862 1,863	16 34	1,909 1,438	15 25	93.8% 73.5%	1	6.3% 11.8%	0	0.0% 14.7%
Bird & Wildlife Supply Shops	3,712	1,864	28	1,552	21	75.0%	7	25.0%	0	0.0%
Employment Service - Virtual Assistant	3,702	1,865	7	2,485	4	57.1%	1	14.3%	2	28.6%
Oils - Petroleum	3,690	1,866	13	2,049	10	76.9%	2	15.4%	1	7.7%
Sheet Metal Equipment & Supplies	3,689	1,867	3	2,997	2	66.7%	1	33.3%	0	0.0%
Grocers - Wholesale	3,686	1,868	9	2,300	5	55.6%	4	44.4%	0	0.0%
Real Estate - Rent to Own	3,680	1,869	18	1,832	11	61.1%	6	33.3%	1	5.6%
Water Wells - Pumps Sales & Service	3,680	1,869	12	2,115	10	83.3%	2	16.7%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Architectural & Construction Specs	3,676	1,871	6	2,589	3	50.0%	3	50.0%	0	0.0%
Cabinet Refacing Picture Restoring	3,672 3,669	1,872 1,873	10 102	2,233 848	21	10.0% 20.6%	9 81	90.0% 79.4%	0	0.0%
Mosquito Control	3,667	1,874	102	3,508	1	100.0%	01	0.0%	0	0.0%
Scaffolding & Aerial Lifts	3,666	1,875	10		5	50.0%	5	50.0%	0	0.0%
International Trade Consultants	3,663	1,876	17		3	17.6%	14	82.4%	0	0.0%
Radiotelephone Communication - Equipment & Systems	3,661	1,877	12	2,115	4	33.3%	8	66.7%	0	0.0%
Leather Goods - Repair	3,656	1,878	12		4	33.3%	8	66.7%	0	0.0%
Store Fixtures	3,656	1,878	7	2,485	5	71.4%	2	28.6%	0	0.0%
Stock & Bond Transfer Agents	3,646	1,880	19		13	68.4%	4	21.1%	2	10.5%
School Furniture & Equipment Stadiums, Arenas & Athletic Fields	3,646 3,643	1,880 1,882	48	2,485 1,241	34	85.7%	13	0.0%	1	14.3% 2.1%
Television & Radio Broadcast Schools	3,643	1,882	48	3,230	34	70.8% 100.0%	13	27.170	1	0.0%
Slip Covers	3,630	1,884	66		42	63.6%	22		2	3.0%
Shoppers News Publications	3,626	1,885	26		19	73.1%	- 6	33.370	1	3.8%
Health Care - Placement	3,621	1,886	3	2,997	3	100.0%	0	0.0%	0	0.0%
Better Business Bureaus	3,621 3,617	1,887	247		92	37.2%	77	31.2%	78	31.6%
Tools - Power Actuated	3,613	1,888	23	1,677	14	60.9%	8	34.8%	1	4.3%
Labels - Paper	3,599	1,889	33		12	36.4%	21	63.6%	0	0.0%
Ear & Body Piercing	3,596	1,890	17		10	58.8%	7	41.2%	0	0.0%
Couriers	3,584	1,891	8	2,387	3	37.5%	3	37.5%	2	25.0%
Clinics - Pain Management	3,582	1,892	17		16	94.1%	1	5.9%	0	0.0%
Martial Arts Supplies & Equipment	3,561	1,893	64		22	34.4%	41	64.1%	1	1.6%
Abrasives	3,559 3,554	1,894 1,895	13 10		10	76.9% 20.0%	2	15.4% 50.0%	1	7.7% 30.0%
Trailers - Transporting Labeling	3,554 3,543	1,895	28			20.0%	20	50.0% 71.4%	3	30.0%
Web Conferencing	3,532	1,897	<u> </u>	2,686	- /	100.0%	20 0	0.0%	1	0.0%
Developmental Disability Services	3,531	1,898	2	3,230	2	100.0%	0	0.0%	0	0.0%
Food Products - Organic	3,529	1,899	13	2.049	8	61.5%	5	38.5%	0	0.0%
Insured Property Replacement Service	3,527	1,900	116	798	116	100.0%	0	0.0%	0	0.0%
Airport Parking Reservations	3,525	1,901	39		26		13	33.3%	0	0.0%
Woodworking Equipment & Supplies	3,522	1,902	8	2,387	7	87.5%	1	12.5%	0	0.0%
Animal Registration & Identification	3,518	1,903	29		17	58.6%	11	37.9%	1	3.4%
Giftware - Wholesale & Manufacturers	3,516	1,904	21		14			33.370	0	0.070
Lie Detection Service	3,508	1,905	2	3,230	2	100.0%	0	01070	0	0.0%
Telephone Solicitation Companies	3,507	1,906	62		35	56.5% 43.8%	14	22.070	13	21.0%
Lighting Fixtures - Supplies & Parts Mining Companies	3,505	1,907 1,908	16	1,909 2,300		43.8% 55.6%	8	50.0% 44.4%	1	6.3% 0.0%
Water Well Drilling Equipment & Supplies	3,501 3,500	1,908	4		3	100.0%	- - 4	0.0%	0	0.0%
Human Factors - Research & Development	3,497	1,910	11	2,175	9	81.8%	2	18.2%	0	0.0%
Movers - Office	3,496	1,911	8	2,387	7	87.5%	1	12.5%	0	0.0%
Traffic School	3,496	1,911	3	2,997	1	33.3%	2	66.7%	0	0.0%
Newspaper Distributors	3,486	1,913	123		110	89.4%	13	10.6%	0	0.0%
Countertop - Fabrication	3,486	1,913	9	2,300	8	88.9%	1	11.1%	0	0.0%
Dentist - Periodontist	3,472	1,915	26	1,605	21	80.8%	5	19.2%	0	0.0%
Auto Manufacturers Equipment & Supplies	3,472	1,915	21		13	61.9%	8	38.1%	0	0.0%
Engravers - Mechanical	3,470 3,466	1,917	75	2,997 1,005	71	66.7% 94.7%	0	0.0%	1	33.3%
Mutual Funds Florists - Wholesale	3,460	1,918 1,919	13		13	100.0%	4	0.0%	0	0.0%
Electric Equipment - Manufacturers	3,458	1,919	14	2,049	13	42.9%	7	50.0%	1	7.1%
Drama/Acting Instruction	3,447	1,921	3	2,997	3	100.0%	0	0.0%	0	0.0%
Sharpening Service	3,442	1,922	16		9	56.3%	7	43.8%	0	0.0%
Swimming Pools - Maintenance	3,439	1,923	67		28	41.8%	34	50.7%	5	7.5%
Docks	3,437	1,924	15		10	66.7%	5	33.3%	0	0.0%
Astrologers	3,432	1,925	27		15	55.6%	12	44.4%	0	0.0%
Referral - Doctor	3,431	1,926	65		49		16		0	0.070
Consultant - Strategic Planning	3,429	1,927	18		15	83.3%	3	16.7%	0	0.0%
Decoration Contractors - Party, Convention	3,422	1,928	13		11	011070	40	15.4%	0	0.0%
Awards - Production & Engraving Breastfeeding Supplies & Information	3,405 3,403	1,929 1,930	50 24	1,218 1,649	10 24	20.0% 100.0%	40	80.0% 0.0%	0	0.0%
Valves	3,401	1,931	24	3,230	24	100.0%	0	0.0%	0	0.0%
Dairy Products - Wholesale	3,394	1,932	8	2,387	3	37.5%	5	62.5%	0	0.0%
Smokers Information & Treatment	3,393	1,933	16		4	25.0%	11		1	6.3%
Watch Bands	3,387	1,934	24		22	91.7%	2	8.3%	0	0.0%
Charity - Community Development & Civic Organizations	3,387	1,934	23		21		2	8.7%	0	0.0%
Horse Riding/Horse Trail Rides	3,385	1,936	37		24	64.9%	12	32.4%	1	2.7%
Wine Storage Equipment	3,383	1,937	5	2,686	3	60.0%	2	40.0%	0	0.0%
Water Gardens Fountains & Ponds	3,378	1,938	20		10	50.0%	8	40.0%	2	10.0%
Canvas Goods	3,373	1,939	185	596	176		8	4.3%	1	0.5%
Health Care Referral	3,365	1,940	9	2,300	6	66.7%	2	22.2%	1	11.1%
Railings Batteries - Dry Cell - Wholesale & Manufacturers	3,365 3,359	1,940 1,942	16	2,686 1,909	14	20.0%	4	80.0%	0	0.0% 6.3%
Body Care Products	3,359	1,942	89		34	87.5% 38.2%		6.3% 60.7%	1	1.1%
Contractor - Metal Roofing	3,358	1,943	19		34 14	73.7%	54 4	21.1%	1	5.3%
Sportswear - Wholesale & Manufacturers	3,353	1,945	27		18	66.7%	9	33.3%	0	0.0%
Traffic Signs, Signals & Equipment	3,351	1,946	4	2,829	2	50.0%	2	50.0%	0	0.0%
Nursing Home Information & Referral	3,349	1,947	9	2,300	7	77.8%	2	22.2%	0	0.0%
Attorneys & Lawyers - Consumer Fraud	3,347	1,948	54		41		13	24.1%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Secol forts & Centers 1,455 1,446 4 2,620 2 7,506 1 75,60 0 0,00	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Edition function			1/515	4		3		1	25.0%	0	
Department Surgeons Sale Marging Sale				13		8		0		5	
Description 3,254 1,254 25 1,668 72 8,800 8 32,09 0 0.005		3,339		28						0	
Description 3,254 1,254 25 1,668 72 8,800 8 32,09 0 0.005				64		15				2	
Content Cont						17				0	
Second Engineered:Second American 1,100 1,100 1,200 1,200 1,000				30	1,508			12		1	3.3%
Materials - Chalente										0	
Concess Sopies	Dental Equipment - Repair & Refinish Waterbeds - Dealers									0	
Electric Motors - Supples		3,305				13		13	51570	0	
Appliance - Small - Wholesaske & Namehoturers 3,002 1,953 85 314 77 90,0% 6 7,1% 2 2,4% 1,0	Electric Motors - Supplies & Parts					8			57.9%	0	
Earlies - Children						7				2	
Customer Alexanor - Repair 3,269 1,965 52 1,195 21 40,4% 26 50,0% 5 9,0% 6 0,0% 6										2 3	
Attorneys & Lawrens - Employment & Workers - Compensation 3,251 1,966 2 3,230 2 100.0% 0 0.0				52						5	
Froston Control	Attorneys & Lawyers - Employment & Workers Compensation	3,291		2	3,230	2	100.0%	0	0.0%	0	0.0%
Section Sect				20		15		5		0	
Available 3,279 1,960 9 2,300 2 22,2% 7 77,8% 0 0,0%				3 45		18		27		0	
Surrical Apollances & Supolles 3,277 1,771 20 1,756 24 96,0% 1 4,0% 0 0,0%				9		2		7		0	
Huse Distribution Service 3,270 1,973 28 1,552 16 57,1% 10 35,7% 2 7,1%	Surgical Appliances & Supplies	3,277	1,971	20	1,766		65.0%	7	35.0%	0	0.0%
Electronic Testina Equipment 3,270 1,973 4 2,829 3 75,0% 1 25,0% 0 0,0%								1		0	
Contine Publications 3,268 1,975 148 688 121 81.8% 27 18.2% 0 0.0% Hand Paintina & Supplies 3,268 1,977 29 1,571 18 66,7% 9 33.3% 0 0.0% Hand Paintina & Decoratina 3,266 1,977 29 1,571 19 65.5% 6 20.7% 4 1.8% Laby Contact 1,978 1,97						16		10		2	
House Cleaning Equipment & Supplies 3,268 1,975 27 1,578 18 66,7% 9 33,3% 0 0.0% Land Painting & Decoration 3,266 1,975 27 1,531 19 65,5% 6 20,7% 4 13,8% Each Vindesale & Manufacturers 3,260 1,978 13 2,049 11 84,6% 1 7,7% 1 7,7% Labor Cranitation 3,260 1,978 13 2,049 11 84,6% 1 7,7% 1 7,7% Labor Cranitation 3,260 1,978 13 2,049 11 84,6% 1 7,7% 1 7,7% Labor Cranitation 3,248 1,980 4 2,872 3 7,50% 1 2,50% Labor Cranitation 3,248 1,980 4 2,872 3 7,50% 1 2,50% Labor Cranitation 3,248 1,982 10 2,233 8 8 52,9% 15 44,1% 1 2,9% Labor Cranitation 3,241 1,982 10 2,233 8 80,0% 2 2 20,0% 0 0,0% Aluminum 3,241 1,982 10 2,233 8 80,0% 2 2 20,0% 0 0,0% Aluminum 3,241 1,983 15 1,566 11 73,3% 3 20,0% 1 6,7% Aluminum 3,241 1,983 15 1,566 11 73,3% 3 20,0% 1 6,7% Aluminum 3,388 1,986 13 1,986 13 1,986 13 1,986 13 1,986 14						121		27		0	
Beds Wholesale & Hanufacturers 3,264 1,978 13 2,049 11 84.6% 1 7.7% 1 7.7% 1 7.7% 1 1 7.7% 1 1 7.7% 1 1 7.7% 1 1 7.7% 1 1 7.7% 1 1 7.7% 1 1 7.7% 1 1 7.7% 1 1 7.7% 1 1 7.7% 1	House Cleaning Equipment & Supplies	3,268	1,975	27	1,578	18	66.7%		33.3%	0	0.0%
Bed Bug Removal 3,253 1,979 80 972 27 33,8% 43 53,8% 10 12.5% Labor Organizations 3,248 1,980 4 2,829 3 75,0% 1 25,0% 0 0,00% Betski/Personal Watercraft 3,221 1,981 34 1,438 18 52,9% 15 44,1% 1 2,9% Paint - Wholesale Manufacturers 3,211 1,982 10 2,233 8 80,0% 2 20,0% 0 0,0% Aluminum 3,211 1,983 15 1,988 11 73,3% 3 20,0% 1 6,7% Faques 3,199 1,984 15 1,988 11 73,3% 3 20,0% 1 6,7% Faques 3,199 1,984 15 1,988 11 73,3% 3 20,0% 1 6,7% Faques 3,188 1,986 10 1,233 7 70,5% 1 10,5% Fagues 3,188 1,986 10 1,233 7 70,5% 1 10,5% 1 10,5% Fagues 4,199 4,199 4,199 4,199 4,199 4,199 4,199 4,199 4,199 Fagues 4,199 4,199 4,199 4,199 4,199 4,199 4,199 4,199 4,199 Fagues 4,199 4,199 4,199 4,199 4,199 4,199 4,199 4,199 Fagues 4,199								6		4	
Labor Organizations 3,248 1,980 4 2,829 3 75,0% 1 25,0% 0 0,0% Paint - Wholesale & Manufacturers 3,221 1,981 34 1,438 18 52,9% 15 44,1% 1 2,9% Paint - Wholesale & Manufacturers 3,214 1,982 10 2,233 8 80,0% 2 20,0% 0 0,0% Aluminum 3,211 1,983 15 1,968 11 73,3% 3 20,0% 0 0,0% Plaques 3,196 1,984 15 1,968 6 40,0% 5 33,3% 4 26,7% Plaques 3,196 1,984 15 1,968 6 40,0% 5 33,3% 4 26,7% Hotor coach Companies 3,188 1,986 10 2,233 7 70,0% 1 10,0% 2 20,0% Hotor coach Companies 3,188 1,986 10 2,233 7 70,0% 1 10,0% 2 20,0% Hassaes School 3,191 1,987 34 1,698 6 88,9% 3 3,9% 1 1,955 Hassaes School 3,191 1,987 34 1,698 1 2,495 6 88,9% 3 3,9% 1 1,955 Souverins - Retail 3,191 1,988 1 2,495 6 9,0% 1 1 4,35% 1 1,955 Souverins - Retail 3,149 1,991 60 1,115 20 33,3% 9 15,0% 31,50% 31,51,7% Sasembly & Fabricating Service 3,149 1,991 60 1,115 20 33,3% 9 15,0% 31,50% 31,51,7% Beauty Consultant 3,149 1,991 60 1,115 20 33,3% 9 15,0% 31,57,5% 31,80% 31,51,7% 31,50% 31,40% 31					2,049			1		10	
Jetsky/Personal Watercraft					2,829	3		1		0	
Aluminum	Jetski/Personal Watercraft	3,223			1,438			15	44.1%	1	2.9%
Plaques	Talle Wildiesdie a Handideedreis					ū		2		0	
Tractor Repair & Service 3,198 1,985 19 1,795 17 89.5% 2 10.5% 0 0.0%								3		1	
Motor coach Companies 3,188 1,986 10 2,233 7 70,0% 1 10.0% 2 20.0%						•		2		0	
Massae School 3,171 1,988 7 2,485 6 85.7% 0 0.0% 1 14.3%	Motor coach Companies	3,188	1,986	10	2,233	7		1		2	20.0%
Boliers - New & Used 3,169 1,989 11 2,175 10 90.9% 1 5,1% 0 0.0%				54		48		5		1	
Souvenirs - Retail 3,160 1,990 23 1,677 13 5,5,5% 10 43,5% 0 0.0%				/		10		0		1 0	
Sky Diving 3,149 1,991 60 1,115 20 33,3% 9 15,0% 31 51,7%								10		0	
Beauty Consultant				60	1,115	20	33.3%	9	15.0%	31	
Cash Registers & Supplies 3,146 1,994 9 2,300 1 11,196 8 88,9% 0 0.0%						1		5		0	
Editorial Services 3,145 1,995 37 1,389 27 73.0% 5 13.5% 5 14.5% 1	Cash Registers & Sunnlies					1				3	
Beekeepers 3,142 1,997 19 1,795 4 21.1% 14 73.7% 1 5.3%						27		5		5	
Fingerprinting 3,136 1,998 15 1,968 12 80,0% 2 13,3% 1 6.7%				23		15		7		1	
Contractor - Crawl Space 3,135 1,999 4 2,829 1 25,0% 2 50,0% 1 25,0% Stair Lifts 3,133 2,000 9 2,300 9 100,0% 0 0.0% 0 0.0% Motorcycles - Customizing 3,132 2,001 37 1,389 21 56,8% 13 35,1% 3 8.1% Mens Clothina & Furnishings - Wholesale & Manufacturers 3,131 2,002 12 2,115 6 50,0% 5 41,7% 1 8.3% Cooking Instruction 3,128 2,003 56 1,152 37 66,1% 19 33.9% 0 0.0% Cooking Instruction 3,126 2,004 19 1,795 10 52,6% 7 36,8% 2 10.5% Candles - Wholesale & Manufacturers 3,125 2,005 9 2,300 6 66,7% 1 11.1% 2 22,2% Candles - Wholesale & Manufacturers 3,123 2,005						4				1	
Stair Lifts 3,133 2,000 9 2,300 9 100.0% 0 0.0% 0 0.0% Motorcycles - Customizing 3,132 2,001 37 1,389 21 56,8% 13 35,1% 3 5,1% 3 8,1% Mens Clothina & Furnishinas - Wholesale & Manufacturers 3,131 2,002 12 2,115 6 50,0% 5 41,7% 1 8,3% Chairs - Wholesale & Manufacturers 3,128 2,003 56 1,152 37 66,1% 19 33,9% 0 0.0% Cooking Instruction 3,126 2,004 19 1,795 10 52,6% 7 36,8% 2 10,5% Candles - Wholesale & Manufacturers 3,125 2,005 9 2,300 6 66,7% 1 11,1% 2 22,2% Amusement Devices 3,123 2,006 19 1,795 9 47,4% 1 11,1% 2 22,2% Amusement Devices 3,123 2,006 19 1,795 9 47,4% 9 47,4% 1 5,3% Tuggraphers 3,118 2,008 0 3,965 0 0.0% 0 0.0% Typographers 3,118 2,008 0 3,965 0 0.0% 0 0.0% 0 0.0% Typography Sales on the Internet 3,115 2,009 42 1,318 23 54,8% 16 38,1% 3 7,1%				15		12		2		1	
Mens Clothina & Furnishings - Wholesale & Manufacturers 3.131 2.002 12 2.115 6 50.0% 5 41.7% 1 8.3%				9		9		0		0	
Chairs - Wholesale & Manufacturers 3,128 2,003 56 1,152 37 66,196 19 33.9% 0 0.0%						21		13		3	
Cooking Instruction 3,126 2,004 19 1,795 10 52.6% 7 36.8% 2 10.5% Candles - Wholesale & Manufacturers 3,125 2,005 9 2,300 6 66.7% 1 11.1% 2 2.2% Amusement Devices 3,123 2,006 19 1,795 9 47.4% 9 47.4% 1 5.3% Engines - Fuel Conversion 3,123 2,006 10 2,233 5 50.0% 5 50.0% 0 0.0% Typographers 3,118 2,008 0 3,965 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0 0.0% 0				12		6		5		1	
Candles - Wholesale & Manufacturers 3,125 2,005 9 2,300 6 66,7% 1 11.1% 2 22,2% Amusement Devices 3,123 2,006 19 1,795 9 47.4% 9 47.4% 1 5.3% Englies - Fuel Conversion 3,123 2,006 10 2,233 5 50.0% 5 50.0% 0 0.0% Typographers 3,118 2,008 0 3,965 0 0.0% 0 0.0% 0 0.0% Photography Sales on the Internet 3,115 2,009 42 1,318 23 54,8% 16 38,1% 3 7.1%										2	
Engines - Fuel Conversion 3.123 2.006 10 2.233 5 50.0% 5 50.0% 0 0.0% Typographers 3,118 2,008 0 3,965 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0 0.0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 <		3,125	2,005	9		6		1		2	
Typographers 3,118 2,008 0 3,965 0 0.0% 0 0.0% 0 0.0% Photography Sales on the Internet 3,115 2,009 42 1,318 23 54.8% 16 38.1% 3 7.1%						9		9		1	
Photography Sales on the Internet 3,115 2,009 42 1,318 23 54.8% 16 38.1% 3 7.1%				10		5		5		0	
				42		23		16		3	
ravement α rivor marking services [3,111 2,010] 12 2,113] 0] 50.0%[6] 50.0%[0] 0.0%[Pavement & Floor Marking Services	3,111	2,010	12	2,115	6	50.0%	6	50.0%	0	0.0%
Farm Supplies 3,109 2,011 20 1,766 14 70.0% 6 30.0% 0 0.0%								6		0	
Fishing Bait 3,094 2,012 8 2,387 6 75.0% 1 12.5% 1 12.5% Psychotherapist 3,086 2,013 11 2,175 9 81.8% 2 18.2% 0 0.0%						6		-		1	
Figuriating $\frac{5,000}{2,013} = \frac{2,013}{11} = \frac{11}{2,173} = \frac{2}{3} = \frac{1.6.270}{1.6.270} = \frac{2}{1.6.270} = \frac{1.6.270}{1.6.270} = $						9		_		0	
Signs - Digital 3,075 2,015 28 1,552 4 14.3% 23 82.1% 1 3.6%	Signs - Digital	3,075	2,015	28	1,552	4	14.3%	23	82.1%	1	3.6%
Fabrics - Wholesale & Manufacturers 3,070 2,016 11 2,175 7 63.6% 4 36.4% 0 0.0%	Fabrics - Wholesale & Manufacturers				2,175	7	63.6%	4		0	0.0%
Myofunctional Therapy 3,068 2,017 8 2,387 7 87,596 1 12,596 0 0.0% Watches Wholesale & Manufacturers 3,060 2,018 24 1,649 13 54,296 9 37,596 2 8,396						7		1		0	
Watches - Wholesale & Manufacturers 3,060 2,018 24 1,649 13 54.2% 9 37.5% 2 8.3% Concrete Pumping Service 3,059 2,019 2 3,230 0 0.0% 1 50.0% 1 50.0%				24		13 0		1		1	
Commercial Painting Contractor 3,058 2,020 4 2,829 1 25.0% 2 50.0% 1 25.0%		3,058	2,020	4	2,829	1	25.0%	2	50.0%	1	25.0%
Fence Staining 3,054 2,021 19 1,795 7 36.8% 12 63.2% 0 0.0%	Fence Staining	3,054	2,021		1,795	7	36.8%	12	63.2%	0	
Junk Dealers 3,053 2,022 13 2,049 5 38,5% 2 15,4% 6 46,2% Clear & Clear & Tobacco Dealers - Wholesale 3,050 2,023 10 2,233 4 40,0% 5 5,0% 1 10,0%						5		2		6	
Cigar & Cigarette & Tobacco Dealers - Wholesale 3,050 2,023 10 2,233 4 40.0% 5 50.0% 1 10.0% Cake Decorating Equipment & Supplies 3,047 2,024 46 1,268 15 32.6% 14 30.4% 17 37.0%								,			
Ventilating Systems - Cleaning 3,047 2,024 16 1,909 15 93.8% 1 6.3% 0 0.0%		3,047						1	6.3%	0	0.0%
Farming Service 3,040 2,026 9 2,300 4 44.4% 5 55.6% 0 0.0%		3,040	2,026	9	2,300	4	44.4%	5	55.6%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Identification Equipment & Supplies	3,040	2,026	5 12	2,686	4	80.0%	1	20.0%	0	0.0%
Boat Storage Mats & Matting	3,025 3,015	2,028 2,029	12	2,115 1,795	15	75.0% 78.9%	3	25.0% 21.1%	0	0.0%
Truck Manufacturers & Distributors	3,008	2,030	22	1,710	17	77.3%	4		1	4.5%
Lobbyists	3,007	2,031	30	1,508	18	60.0%	12		0	0.0%
Acoustical Consultants	3,006	2,032	3	2,997	2	66.7%	1	33.3%	0	0.0%
Machinery - Specially Designed	3,002	2,033	4	2,829	3	75.0%	0	0.0%	1	25.0%
Conference Centers	3,001	2,034	9	2,300	5	55.6%	4	44.4%	0	0.0%
Tropical Fish Online Payments	2,997 2,994	2,035 2,036	27 59	1,578 1,121	20 52	74.1% 88.1%	6	22.2%	1	3.7% 11.9%
Laundry Equipment	2,989	2,036	54	1,121	32	59.3%	18		4	7.4%
Mining Equipment & Supplies	2,982	2,038	17		32	17.6%	12		7	11.8%
Scalp Care	2,976	2,039	13	2,049	9	69.2%	3	23.1%	1	7.7%
Trusses - Construction	2,962	2,040	1	3,508	1	100.0%	0	0.0%	0	0.0%
Stationers - Retail	2,959	2,041	15	1,968	11	73.3%	3	20.0%	1	6.7%
Sewing Contractors	2,953	2,042	14	2,009	8	57.1%	6		0	0.0%
Treatment Centers & Rest Homes - Information & Placement	2,951 2,950	2,043	13	2,997 2,049	2	66.7% 46.2%	1	33.3% 38.5%	0	0.0% 15.4%
Digital Media Travel Agent Mills	2,950	2,044	15	1,968	9	20.0%	3	13.3%	10	66.7%
Government - US.	2,936	2,045	8	2,387	4	50.0%	2	25.0%	2	25.0%
Sandwiches	2,934	2,047	57	1,144	35	61.4%	21	36.8%	1	1.8%
Product Sales via Telephone	2,930	2,048	68	1,054	31	45.6%	15	22.1%	22	32.4%
Vacuum Cleaners - Wholesale & Manufacturers	2,921	2,049	115	805	107	93.0%	6	5.2%	2	1.7%
Tattoos - Removed	2,918	2,050	6	2,589	5	83.3%	1	16.7%	0	0.0%
Health Savings Administrators	2,914	2,051	16	1,909	14	87.5%	2	12.5%	0	0.0%
Pumping Contractors Drilling - Oil Well	2,912	2,052 2,053	8	2,387	6	75.0% 25.0%	1	12.5% 25.0%	1	12.5% 50.0%
Project Management	2,909 2,905	2,053	4	2,829 2,686	1	60.0%	1	40.0%	2	0.0%
Drapery & Curtain Cleaners	2,904	2,055	12	2,115	9	75.0%	2	16.7%	1	8.3%
Administrators - Class Action Settlement	2,877	2,056	7	2,485	7	100.0%	0	0.0%	0	0.0%
Lawn & Garden Equipment & Supplies - Rental	2,875	2,057	39		19	48.7%	19		1	2.6%
Windows - Vinyl	2,868	2,058	20	1,766	15	75.0%	5	25.0%	0	0.0%
Wire Products	2,863	2,059	8	2,387		62.5%	3	37.5%	0	0.0%
Boarding - Horses	2,858	2,060	15 37	1,968 1,389	12	80.0%	3	20.070	0	0.070
Furnace Sales & Service Tickets & Coupons - Printers & Suppliers	2,855 2,852	2,061 2,062	27		12 14	32.4% 51.9%	20		5	13.5% 14.8%
Roommate Referral Service	2,851	2,062	100	852	69	51.9% 69.0%	30		1	1.0%
Suits - Custom Made	2,850	2,064	15	1,968	5	33.3%	9	60.0%	1	6.7%
Insulation Contractors Equipment & Supplies	2,845	2,065	11		5	45.5%	6		0	0.0%
Patio Cover	2,845	2,065	8	2,387	8	100.0%	0	0.0%	0	0.0%
Computer Gaming Centers	2,844	2,067	74	1,013	40	54.1%	6	8.1%	28	37.8%
Cigars and Cigar Accessories	2,839	2,068	61		29	47.5%	32		0	0.0%
Key Control Systems	2,838 2,835	2,069 2,070	15	2,686 1,968	5 12	100.0% 80.0%	0	0.0% 6.7%	0	0.0% 13.3%
Music - Sheet Caulking Contractors	2,633	2,070	13	3,230	12 0	0.0%	1	50.0%	1	50.0%
Housewares - Wholesale & Manufacturers	2,830	2,071	33	1,455	21	63.6%	12		0	0.0%
Vehicle Sales - Manufacturing Companies	2,829	2,073	20		15	75.0%	5		0	0.0%
Alternators & Generators - Retail	2,824	2,074	13	2,049	9	69.2%	4		0	0.0%
Filters - Air & Gas	2,823	2,075	13	2,049	13	100.0%	0	0.0%	0	0.0%
Cleaning Systems Press, Chemical	2,814	2,076	9	2,300	12	44.4%	4		1	11.1%
Fans - Household Work Clothes - Retail	2,811 2,811	2,077 2,077	21 8	1,736 2,387	12	57.1% 37.5%	/	33.3% 50.0%	2	9.5% 12.5%
Leak Detecting Instruments	2,811	2,077	4	2,829	3	75.0%	1		1	0.0%
Paging Equipment & Service	2,804	2.080	29	1,531	12	41.4%	17		0	0.0%
Organic/Green Products	2,795	2,081	18	1,832	13	72.2%	4	22.2%	1	5.6%
Senior Care Information and Resources	2,794	2,082	4	2,829	3	75.0%	0	0.0%	1	25.0%
Boat Transporting	2,791	2,083	25	1,626	10	40.0%	15		0	0.0%
Compact Discs, Tapes, Records - Wholesale & Manufacturing	2,787	2,084	11		6	54.5%	2	10.270	3	27.3%
Drywall Contractors Equipment & Supplies	2,779	2,085	20	3,230	2	100.0%	0		0	0.0% 3.3%
Gardeners Moldings	2,778 2,778	2,086 2,086	30	1,508 2,686	- 8 1	26.7% 20.0%	21		1	0.0%
Airlines - Training Schools	2,773	2,088	7	2,485	5	71.4%	2	28.6%	0	0.0%
Foresters - Consulting	2,773	2,088	0	3,965	0	0.0%	0	0.0%	0	0.0%
Armored Car Service	2,771	2,090	5	2,686	2	40.0%	1	20.0%	2	40.0%
Second Hand Stores	2,768	2,091	28	1,552	18	64.3%	9	32.1%	1	3.6%
Sanitation Consultants	2,762	2,092	21	1,736	18	85.7%	3	14.3%	0	0.0%
Flowers - Preserved	2,760	2,093	65		24	36.9%	19		22	33.8%
Photo Booth Rentals	2,760	2,093	26	1,605	10	38.5%	14		2	7.7%
Sales Presentations Ultrasound - Medical	2,760 2,750	2,093	3	2,997 2,387	1	33.3% 75.0%	1	33.3% 25.0%	1	33.3% 0.0%
Ultrasound - Medical Ultrasound - Nonmedical	2,730	2,096	7	2,485	2	75.0% 42.9%		25.0% 57.1%	0	0.0%
Oilfield Supplies	2,743	2,098	0	3,965	0	0.0%	0	0.0%	0	0.0%
Homeopaths	2,738	2,099	10	2,233	5	50.0%	5	50.0%	0	0.0%
School Information	2,734	2,100	59	1,121	49	83.1%	9	15.3%	1	1.7%
Audio-Visual Equipment - Wholesale & Manufacturers	2,729	2,101	17		10	58.8%	6		1	5.9%
Reptiles	2,728	2,102	44		23	52.3%	21	47.7%	0	0.0%
Physicians & Surgeons - Maxillofacial	2,728 2.727	2,102 2,104	19 45	1,795 1,277	15 20	78.9% 44.4%	4	21.1%	0	0.0% 6.7%
Boxing Gym	2,/2/	2,104	45	1,2//	20	44.4%	22	48.9%		0.7%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Music & Messaging Services	2,719	2,105	82	954	78	95.1%	3	3.7%	1	1.2%
Bicycles - Repair Fuel - Diesel	2,712 2,708	2,106 2,107	44	1,290 2,997	18	40.9% 100.0%	20	101070	6	13.6%
Bottles - Wholesale & Manufacturers	2,703	2,107	15		10	66.7%	5	33.3%	0	
Fur Business - Wholesale & Manufacturers	2,702	2,100	18		12	66.7%	5	27.8%	1	5.6%
Fences - Vinyl	2,689	2,110	9	2,300	6	66.7%	3	33.3%	0	0.0%
Contractors - Retaining Wall	2,676	2,111	9	2,300	2	22.2%	6	66.7%	1	11.1%
Recreational Vehicles - Storage	2,675	2,112	18		10	55.6%	7	38.9%	1	5.6%
Baby Car Seats, Carriages & Strollers	2,670	2,113	13	2,049	6	46.2%	4	30.070	3	23.1%
Filtering Materials & Supplies	2,666	2,114 2,114	/	2,485 2,997	6	85.7% 33.3%	1	14.3% 33.3%	0	0.0% 33.3%
Construction Estimates Fence Material	2,666 2,664	2,114	10		7	70.0%	3	30.0%	1	
Insurance - Bonding	2,655	2,110	5	2,686	5	100.0%	0	0.0%	0	0.0%
Cranes	2,655	2,117	3	2,997	3	100.0%	0		Ö	
Liquors - Wholesale	2,652	2,119	6	2,589	4	66.7%	2	33.3%	0	
Dairies	2,647	2,120	7	2,485	4	57.1%	3	42.9%	0	0.0%
Dry Cleaners - Self Service	2,646	2,121	93		37	39.8%	56		0	0.0%
Arborist	2,646	2,121	4	2,829	1	25.0%	3	75.0%	0	0.0%
Maternity Clothes Jewelry Findings	2,627	2,123	134 31		60 20	44.8%	73 11		1	0.7%
Landscape Contractors - Commercial	2,624 2,621	2,124 2,125	31	1,493 2,485	20	64.5% 71.4%	11	35.5% 28.6%	0	0.0%
Truck Washing & Cleaning	2,621	2,125	- /	2,483	3	60.0%	1	20.0%	1	20.0%
Fence Posts & Fittings	2,616	2,127	9	2,300	8	88.9%	1	11.1%	0	0.0%
Hay	2,609	2,128	15		7	46.7%	8	53.3%	0	0.0%
Barbecue	2,606	2,129	7	2,485	4	57.1%	3	42.9%	Ö	0.0%
Distillers	2,606	2,129	3	2,997	1	33.3%	1	33.3%	1	33.3%
Post-Construction Clean Up	2,604	2,131	2	3,230	2	100.0%	0	0.0%	0	0.0%
Consultant - Employee Benefit Plans	2,602	2,132	1	3,508	1	100.0%	0	0.070	0	0.070
Lubricants	2,597	2,133	4	2,829	2	50.0%	2	50.0%	0	0.0%
Telecommunication Design	2,587	2,134	12		11	91.7%	1	8.3%	0	0.0%
Animal Transporting - Zoo, Circus Plumbers - Commercial	2,585 2,584	2,135 2,136	11 17	2,175 1,874		18.2% 29.4%	12	9.1% 70.6%	8	72.7% 0.0%
Patent Searchers	2,580	2,130	7	2,485	5	71.4%	12		2	28.6%
Bluenrinting	2,580	2,137	ó		0	0.0%	0		0	
Outplacement Consultants	2,578	2,139	6	2,589	2	33.3%	1	16.7%	3	50.0%
Pharmaceutical Suppliers - Foreign	2,577	2,140	14		1	7.1%	1	7.1%	12	
Bank Equipment & Supplies	2,576	2,141	9	2,300	4	44.4%	5	55.6%	0	0.0%
Telephone Equipment & Systems Supplies & Parts	2,575	2,142	22 32	1,710	10	45.5%	10		2	9.1%
Dance Apparel	2,568	2,143	32	1,473	21	65.6%	11		0	0.070
Steam Bath Equipment & Supplies	2,568	2,143	14		9	64.3%		35.7%	0	0.0%
Aviation Services Tax Software	2,558	2,145	15		21	26.7%	10		1	6.7%
Carburetors	2,557 2,552	2,146 2,147	31 12		6	67.7% 50.0%	6	231070	1	3.2% 0.0%
Motor Homes - Rent & Lease	2,538	2,148	16		10	62.5%	6	37.5%	0	
Merchandise Brokers	2,525	2,149	21		11	52.4%	6		4	
Popcorn & Supplies	2,521	2,150	32		29	90.6%	3	9.4%	0	0.0%
Deck Cleaning and Waterproofing	2,521	2,150	8	2,387	3	37.5%	5	62.5%	0	0.0%
Tennis Court Construction	2,514	2,152	3	2,997	0	0.0%	3	100.0%	0	
Hosiery - Retail	2,513	2,153	54	1,169	47	87.0%		13.0%	0	0.0%
Recorded Information	2,512	2,154	30		1	3.3%	3	10.0%	26	
Fax Transmission Service	2,510	2,155	37 32		25 29	67.6% 90.6%	11	29.7% 9.4%	1	2.7%
Government - City, Village & Township Trucking - Liquid Or Dry Bulk	2,509 2,508	2,156 2,157	32	1,473 3,965	29	0.0%	3		0	0.0%
Modeling & Acting - Training	2,503	2,158	4	2,829	1	25.0%	3	75.0%	0	0.0%
Warehouses - Cold Storage	2,500	2,159	4	2,829	3	75.0%	1	25.0%	0	0.0%
Plastics - Fabricating, Finishing & Decor	2,499	2,160	7	2,485	2	28.6%	5		ŏ	
Oilfield Consultants	2,498	2,161	10	2,233	5	50.0%	5	50.0%	0	0.0%
Water Heaters - Wholesale & Manufacturers	2,497	2,162	106		101	95.3%	2	1.9%	3	2.8%
Pens & Pencils - Retail	2,497	2,162	20	1,766	8	40.0%	11		1	5.0%
Piping Contractors	2,494	2,164	1	3,508	1	100.0%	0	0.0%	0	0.0%
Projection Apparatus	2,493 2,493	2,165	109	825 2,175	107	98.2% 72.7%	2	1.8% 27.3%	0	0.0%
Physicians & Surgeons - Endocrinology, Diabetes & Metabolism Quilting	2,493 2,487	2,165 2,167	11		8	72.7% 53.8%	3	27.3% 38.5%	0	0.0% 7.7%
Sewage Disposal Systems	2,484	2,167	43		21	48.8%	22		1	
Beer Home Brewing Equipment & Supplies	2,476	2,169	9	2,300	6	66.7%	3	33.3%	0	
Appraisal - Jewelry	2,473	2,170	5	2,686	4	80.0%	1	20.0%	Ö	0.0%
Hydroseeding	2,472	2,171	9	2,300	7	77.8%	2	22.2%	0	0.0%
Loan Originator	2,471	2,172	17	1,874	12	70.6%	4	23.5%	1	5.9%
Electric Heating Equipment - Wholesale & Manufacturers	2,468	2,173	3	2,997	3	100.0%	0	0.0%	0	0.0%
Locks - Wholesale & Manufacturers	2,464	2,174	11		9	81.8%	2	18.2%	0	0.0%
Bird Feeders & Houses	2,463	2,175	9	2,300	7	77.8%	2	22.2%	0	0.0%
Furniture Cleaning	2,462	2,176	77		74		12		3	3.9%
Skating Equipment & Supplies	2,461	2,177	18		6	33.3% 71.4%	12		0	0.0%
Microscopes Bookbinders	2,460 2,456	2,178	19	2,485	10		2	28.6% 47.4%	0	0.0%
Laser Therapy	2,456	2,179 2,180	19	1,795 2,829	10	52.6% 75.0%	9	0.0%	1	25.0%
Physicians & Surgeons - Oncology	2,434	2,180	7	2,485	6	85.7%	1	14.3%	1	0.0%
Hobby & Model Construction Supplies - Wholesale & Manufacturing	2,433	2,182	37		33	89.2%	4	10.8%	0	0.0%
Sonia action Supplies - Minocoale & Plantaceuring	2,733	2,102	. 3/	1,505		. 05.270	. 4	. 10.070		0.070

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Uniforms - Medical	2,432	2,183	30	1,508	21	70.0%	7	23.3%	2	6.7% 13.3%
Chocolate & Cocoa Wood Preserving	2,426 2,424	2,184 2,185	15	1,968 2,300	5	46.7% 55.6%	3	40.0% 33.3%		11.1%
Manufactured Homes Equipment & Supplies (Manufacturers)	2,417	2,186	16	1,909	13	81.3%	3	18.8%	0	0.0%
Yogurt	2,413	2,187	13	2,049	9	69.2%	3	23.1%	1	7.7%
Photographic Equipment & Supplies - Wholesale & Manufacturing	2,412 2,412	2,188	124	763 2.997	103	83.1% 33.3%	18	14.5% 66.7%	3	2.4% 0.0%
Steel Detailers - Structural Engineering Equipment & Supplies	2,412	2,188 2,190	3	2,997	<u>1</u>	33.3% 75.0%	2	25.0%	0	0.0%
Poultry Farms	2,409	2,190	5	2,686	4	80.0%	1	20.0%	0	0.0%
Table Pads	2,408	2,192	5	2,686	5	100.0%	0	0.0%	0	0.0%
Water Coolers	2,407	2,193	21	1,736	17		3	14.3%	1	4.8%
Check Protection & Signing Machines Sprinkler Supervisory Service	2,406 2,404	2,194 2,195	18 10	1,832 2,233	9	50.0% 70.0%	9	50.0% 20.0%	0	0.0% 10.0%
Oils - Lubricating	2,404	2,195	16		9	56.3%	7	43.8%	0	0.0%
Painters Equipment & Supplies	2,400	2,197	13	2,049	4	30.8%	9	69.2%	0	0.0%
Engines - Gas	2,390	2,198	18	1,832	12	66.7%	5	27.8%	1	5.6%
Screen Printing - Equipment & Supplies	2,389	2,199	8	2,387	4	50.0%	4	50.0%	0	0.0%
Bath Liners Shingles	2,380 2,380	2,200 2,200	16 4	1,909 2,829	15	93.8% 75.0%	1	6.3% 25.0%	0	0.0%
Containerized Freight Service	2,376	2,200	38		9	23.7%	29		0	0.0%
Gazebos	2,373	2,203	18	1,832	16	88.9%	2	11.1%	0	0.0%
Bulletin & Directory Boards	2,372	2,204	15	1,968	15	100.0%	0	0.0%	0	0.0%
Senior Housing/Living	2,366	2,205	17	1,874	14	82.4%	3	17.6%	0	0.0%
Consultants - Telecommunication Attorneys & Lawyers - Employment Litigation	2,360 2,360	2,206 2,206	7	2,485 3,965	5	71.4% 0.0%	2	28.6%	0	0.0%
Leather Goods - Wholesale & Manufacturers	2,354	2,208	25	1,626	14	56.0%	11		0	0.0%
Office Furniture & Equipment - Wholesale & Manufacturing	2,351	2,209	11	2,175	10	90.9%	1	9.1%	0	0.0%
Trading Stamps	2,350	2,210	7	2,485	2	28.6%	3	42.9%	2	28.6%
Insurance Inspection & Audits	2,348	2,211	4	2,829	4	100.0%	0	0.070	0	0.0%
Auto Upholstery Cleaning	2,339	2,212	16	1,909	10	62.5%	5	31.3%	1	6.3% 0.0%
Organ & Tissue Banks Outboard Motors	2,338 2,335	2,213 2,214	15	3,965 1,968	13	0.0% 86.7%	2	0.0% 13.3%	0	0.0%
Public Opinion Analysts	2,335	2,214	4	2,829	3	75.0%	1	25.0%	0	0.0%
Lice Removal/Protection Services	2,332	2,216	8	2,387	8	100.0%	0	0.0%	0	0.0%
Furniture - Rustic	2,322	2,217	39	1,357	7	17.9%	31		1	2.6%
Laundry Consultants	2,321	2,218	36		15	41.7%	21		0	0.0%
Tanks - Metal Foam & Sponge Rubber	2,321 2,318	2,218 2,220	1 8	3,508 2,387	<u>0</u> 7	0.0% 87.5%	1	100.0% 12.5%	0	0.0%
Trucks - Industrial	2,314	2,221	19	1,795	11		8	42.1%	0	0.0%
Pet Finding Service	2,299	2,222	49	1,230	42	85.7%	5	10.2%	2	4.1%
Consultants - Automobile Purchase	2,296	2,223	160	657	111		48		1	0.6%
Pearls Concrete Reinforcements	2,295 2,292	2,224 2,225	4	2,829 3,508	3	75.0% 0.0%	1	25.0%	0	0.0% 100.0%
Home Repair & Maintenance	2,292	2,225	71	1,033	20		46		1 5	7.0%
Calendars	2,285	2,227	13	2,049	12	92.3%	1	7.7%	0	0.0%
Wire & Cable - Non-Electric	2,283	2,228	6	2,589	1	16.7%	5	83.3%	0	0.0%
Child Care - Infant	2,278	2,229	3	2,997	3	100.0%	0	0.0%	0	0.0%
Concrete Curing & Treating Materials Windows - Wells & Covers	2,277 2,277	2,230 2,230	7	2,485 2,997	5	71.4% 100.0%	2	28.6% 0.0%	0	0.0%
Carpet & Rug Dealers - Persian/Oriental Rugs	2,277	2,232	12	2,115		66.7%	4	33.3%	0	0.0%
Heavy Duty Equipment Repair	2,276	2,232	4	2,829	1	25.0%	3	75.0%	0	0.0%
Driveway Installation, Paving & Repair	2,258	2,234	60	1,115	17	28.3%	36	60.0%	7	11.7%
Water Heater - Tankless	2,255	2,235	13	2,049	11	84.6%	2	15.4%	0	0.0%
Tags Metal Stamping	2,251 2,247	2,236 2,237	8	2,387 3,230	6	75.0% 0.0%	2	25.0% 100.0%	0	0.0%
Rock Shops	2,247	2,237	9	2,300	4	44.4%	5	55.6%	0	0.0%
Business Plan Preparation	2,238	2,239	39	1,357	21	53.8%	10		8	20.5%
Bras	2,233	2,240	15	1,968	6	40.0%	9	60.0%	0	0.0%
Mail Boxes - Manufacturers & Distributors	2,231	2,241	16	1,909	9	56.3%	7	43.8%	0	0.0%
Quilting Materials & Supplies Support Groups	2,225 2,223	2,242 2,243	10	2,233 2,485	5	50.0% 71.4%	5	50.0% 14.3%	0	0.0% 14.3%
Power Transmission Equipment	2,223	2,243	10	2,463	7	71.4%	3	30.0%	0	0.0%
Binoculars	2,218	2,245	4	2,829	2	50.0%	2	50.0%	0	0.0%
Knives - Machine	2,215	2,246	68	1,054	12	17.6%	56		0	0.0%
Spraying Equipment - Renting	2,215	2,246	7	2,485	5	71.4%	2	28.6%	0	0.0%
Backflow Testing	2,206 2,198	2,248 2,249	3	2,997 2,686	2	66.7% 60.0%	1	33.3%	0	0.0%
Organs - Tune & Repair Chemical Plant Equipment & Supplies	2,198	2,249	2	3,230	1	50.0%	1	50.0%	0	0.0%
Barn Equipment	2,193	2,251	5	2,686	3	60.0%	2	40.0%	0	0.0%
Bakers Supplies	2,192	2,252	8	2,387	6	75.0%	2	25.0%	0	0.0%
Charity - Children & Youth	2,189	2,253	18	1,832	11	61.1%	7	38.9%	0	0.0%
Sporting Goods - Repair Vinyl Flooring	2,187 2,187	2,254 2,254	22 11	1,710 2,175	17	77.3% 45.5%	5	22.7% 45.5%	0	0.0% 9.1%
Computers - Furniture	2,187	2,254	62	1,096	55	45.5% 88.7%	5	45.5% 11.3%	U 1	0.0%
Cleaning Supplies by Internet	2,174	2,257	17		16		1	5.9%	0	0.0%
Retreat Facilities	2,174	2,257	2	3,230	2	100.0%	0	0.0%	0	0.0%
Knobs	2,173	2,259	11	2,175	9	81.8%	0	0.0%	2	18.2%
Child Care Referral	2,173	2,259	2	3,230	2	100.0%	0	0.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Driving Training Equipment	2,171	2,261	17	1,874	17	100.0%	0	0.0%	0	0.0%
Speedometers Rest Homes	2,171 2,171	2,261 2,261	3	2,997 3,230	2	66.7% 50.0%	1	33.3% 50.0%	0	0.0%
Campers - Service & Repair	2,171	2,261	11			72.7%	3	27.3%	0	0.0%
Linens - Wholesale & Manufacturers	2,168	2,265	37	1,389	32	86.5%	5	13.5%	0	0.0%
Garbage Disposals - Household	2,164	2,266	56	1,152	22	39.3%	33	58.9%	1	1.8%
Doughnuts	2,163	2,267	16		9	56.3%	7	43.8%	0	0.0%
Weather Instruments	2,158	2,268	14		14	100.0%	0	0.0%	0	0.0%
Swimming Pools- Above Ground	2,156	2,269	4		4	100.0%	0	0.070	0	0.0%
Tank Testing & Inspection	2,156 2,156	2,269	4	2,829	1	25.0%	2	50.0% 0.0%	1	25.0%
Paper Manufacturers Conveyors & Conveying Equipment	2,156	2,269 2,272	- 2	3,230 2,589	2	100.0%	0	66.7%	0	0.0%
Playgrounds	2,143	2,273	11		7	63.6%	4	36.4%	0	0.0%
Charity - Animal Protection	2,140	2,274	24		16		8	33.3%	0	0.0%
College Savings Plans	2,136	2,275	2	3,230	1	50.0%	1	50.0%	0	0.0%
Photo Copying	2,129	2,276	21	1,736	17	81.0%	4	19.0%	0	0.0%
Machinery Movers & Erectors	2,128	2,277	4	2,829	1	25.0%	1	25.0%	2	50.0%
Messenger Service	2,127	2,278	13	2,049	7	53.8%	5	38.5%	1	7.7%
Marketing Software	2,125	2,279	21		13	61.9%	6	28.6%	2	9.5%
Tools - Cutting	2,122	2,280	10			70.0%	2	20.0%	1	10.0%
Trailers - Boat	2,121	2,281	6 8	2,589	2	33.3%	4	66.7%	0	0.0%
Skip Tracing	2,119	2,282	16	2,387	15	0.0% 93.8%	8	100.0%	0	0.0%
Greeting Cards - Wholesale & Manufacturers Railroad Contractors	2,116 2,107	2,283 2,284	16	1,909 3,965	15	93.8%	0		1	6.3% 0.0%
Office Supplies - Sale by Telemarketing	2,107	2,284	24		14	58.3%	0	37.5%	1	4.2%
Consultants - Security	2,095	2,286	10			60.0%	1	10.0%	3	30.0%
Contractor - Home Performance	2,094	2,287	19		9	47.4%	10		0	0.0%
Dispensary - Medical Marijuana	2,094	2,287	15	1,968	7	46.7%	7	46.7%	1	6.7%
Electrical Power Systems (Residential & Commercial) - Backup Systems	2,092	2,289	7	2,485	6	85.7%	1	14.3%	0	0.0%
Maps - Publishers & Distributors	2,090	2,290	37		25	67.6%	12		0	0.0%
Paper Distributors	2,090	2,290	7	2,485	5	71.4%	2	28.6%	0	0.0%
Plumbing - Renovation & Repair	2,089	2,292	22		8	36.4%	11		3	13.6%
Floor Coatings - Epoxy/Polyurethane	2,089	2,292	13			61.5%	4	30.8%	1	7.7% 0.0%
Silverware Webbing	2,089	2,292 2,295	2 57	3/230	1 25	50.0% 43.9%	<u>1</u>	30.070	0	5.3%
Optical Goods - Wholesale & Manufacturers	2,087	2,295	8		25	75.0%	29	25.0%	3	0.0%
Museums	2,085	2,297	16		12	75.0%	4	25.0%	0	0.0%
Wine Brokers	2,085	2,297	4	2,829	2	50.0%	2	50.0%	0	0.0%
Photographs - Stock	2,084	2,299	57	1,144	50	87.7%	6	10.5%	1	
Ribbons	2,083	2,300	192	576	189	98.4%	3	1.6%	0	0.0%
Poultry Equipment & Supplies	2,083	2,300	5	2,686	3	60.0%	2	40.0%	0	0.0%
Yarn - Retail	2,082	2,302	27		11	40.7%	7	25.9%	9	33.3%
Store Fronts	2,082	2,302	9	2,300	6	66.7%	2	22.2%	1	11.1%
Art Restoration & Conservation	2,079	2,304	26		14	53.8%	10		2	7.7%
Corporate Housing Coatings - Powder	2,076 2,071	2,305 2,306	11	2,387 2,175	8	100.0% 54.5%	0	0.0% 45.5%	0	0.0%
Football Clubs	2,071	2,306	11		12	63.2%	5	45.5% 31.6%	1	5.3%
Karaoke Machines & Tapes	2,066	2,308	13			61.5%	3	23.1%	2	15.4%
Electric Vehicles	2,066	2,308	12		5	41.7%	7	58.3%	0	0.0%
Racks	2,066	2,308	5	2,686	5	100.0%	0	0.0%	0	0.0%
Dining Club Plans	2,063	2,311	163	645	159	97.5%	4	2.5%	0	0.0%
Paint Removing	2,063	2,311	0	3,965	0	0.0%	0	0.0%	0	0.0%
Recycling - Metal	2,061	2,313	10		4	40.0%	4	40.070	2	20.0%
Biomedical Products - Research	2,061	2,313	1	3,508	0	0.0%	1	100.0%	0	0.0%
Theatrical & Stage Lighting Equipment Concert Halls	2,058 2,057	2,315 2,316	2 47	3,230 1,256	2 34	100.0%	13	0.0%	0	0.0%
	2,057	2,316	4/	1,256 3,508	34	72.3% 100.0%	13		0	0.0%
Surrogacy Home Decor, Accessories & Gifts - Online Retailer	2,054	2,317	36		22	61.1%	11	01070	7	8.3%
Transmissions - Truck, Tractor	2,053	2,318	30		19	63.3%	11	301070	0	0.0%
Hardware - Builders	2,041	2,320	4	2,829	4	100.0%	0	0.0%	0	0.0%
Range Hoods & Canopies	2,041 2,037	2,321	50	1,218	38		8	16.0%	4	
Seating Companies	2,035	2,322	28	1,552	24	85.7%	4	14.3%	0	0.0%
Mattresses - Renovating	2,032	2,323	10		6	60.0%	3	30.0%	1	10.0%
Scientific Apparatus & Instruments	2,031	2,324	4		1	25.0%	3	75.0%	0	0.0%
Minerals	2,026	2,325	13		5	38.5%	2	15.4%	6	46.2%
Mineral Exploration	2,026 2,024	2,325	1	3,508	1	100.0%	17	0.0%	0	0.0%
Soccer Clubs Rid Papert Service	2,024 2,024	2,327 2,327	34 10		16	47.1%	17	30.070	1	2.9% 0.0%
Bid Report Service Auto Registration	2,024	2,327	10		12	60.0% 92.3%	4	40.0%	0	0.0%
Cemetery Equipment & Supplies	2,019	2,329	21		12	92.3% 57.1%	1	7.7% 42.9%	0	0.0%
Guardian Services - Adult & Child	2,014	2,330	21	3,230	12	50.0%	1	42.9% 50.0%	0	0.0%
Cable Networking	2,003	2,332	11	2,175	4	36.4%	7	63.6%	0	0.0%
Television Program Producers	2,002	2,333	4	2,829	3	75.0%	0	0.0%	1	25.0%
First Aid Supplies	1,998	2,334	5	2,686	3	60.0%	2	40.0%	0	0.0%
Chiropractors Equipment & Supplies	1,995	2,335	16	1,909	13	81.3%	3	18.8%	0	0.0%
Greenhouse Equipment & Supplies	1,992	2,336	9	2,300	3	33.3%	6	66.7%	0	0.0%
Office Furniture & Equipment - Repair & Refinishing	1,992	2,336	5	2,686	4	80.0%	1	20.0%	0	0.0%
Ceramic Products - Decorative	1,982	2,338	23	1,677	6	26.1%	16	69.6%	1	4.3%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Glass - Broken	1,979 1,977	2,339		2,485	3	42.9%	4	57.1%	0	0.0%
Home Sitting Services Motel & Hotel Management	1,977	2,340 2,341	30	2,686 1,508	19	100.0% 63.3%	10	0.0%	0	0.0% 3.3%
Dog Daycare	1,973	2,341	11		- 19	54.5%	5		0	0.0%
Stone Cutters	1,968	2,343	8	2,387	3	37.5%	5	62.5%	0	0.0%
Pet Waste Removal	1,968	2,343	5	2,686	3	60.0%	2	40.0%	0	0.0%
Linoleum Dealers	1,968	2,343	3	2,997	0	0.0%	1	33.3%	2	66.7%
Brewers	1,965	2,346	8	2,387	1	12.5%	7	87.5%	0	0.0%
Coins & Tokens - Manufacturers Air Pollution Control	1,964 1,958	2,347 2,348	42 19		12	28.6% 36.8%	30 12		0	0.0%
Basketball Clubs	1,955	2,349	22		13	59.1%	12		0	0.0%
Concrete Block & Product Molding Machine	1,955	2,349	15		10	66.7%	5		0	0.0%
Animal Carcass Removal	1,953	2,351	143		129	90.2%	14		0	0.0%
Theatrical Agencies	1,953	2,351	7	2,485	4	57.1%	3	42.9%	0	0.0%
Labor Posters	1,951	2,353	25		16	64.0%	9		0	0.0%
Bearings	1,951	2,353	2	3,230	1	50.0%	1	50.0%	0	0.0%
Futon Sales	1,950 1,947	2,355 2,356	11	2,175 1.677	7 20	63.6%	4	36.4% 8.7%	0	0.0%
Construction Reports Insurance Services - Commercial	1,947	2,356	23	2,387	20	87.0% 87.5%	2	8.7% 0.0%	<u>1</u>	4.3% 12.5%
Weatherization	1,940	2,358	4	2,829	4		0		0	0.0%
Artists - Commercial	1,937	2,359	9	2,300	5	55.6%	4	44.4%	0	0.0%
Glass Board - Up Service	1,934	2,360	2	3,230	1	50.0%	1	50.0%	0	0.0%
Buttons - Advertising	1,932	2,361	4	2,829	4	100.0%	0	0.0%	0	0.0%
Water Leak Detection	1,931	2,362	3	2,997	3	100.0%	0	0.0%	0	0.0%
Dolls - Wholesale & Manufacturers	1,915	2,363	14		12	85.7%	2	14.3%	0	0.0%
Organs	1,913	2,364	2	3,230	1	50.0%	1	50.0%	0	0.0%
Drive Shafts Energy Conservation Products - Wholesale & Manufacturers	1,909 1,903	2,365 2,366	1	3,508 3,230	<u>1</u>	100.0% 50.0%	0	0.0%	0	0.0%
Accounting - Forensic	1,903	2,360	0	3,230		0.0%	1	50.0%	0	0.0%
Mattress Makers Supplies	1,897	2,368	18		14	77.8%	3	16.7%	1	5.6%
Quarries	1,895	2,369	2	3,230	2	100.0%	0		0	0.0%
Political Organizations	1,893	2,370	33	1,455	27	81.8%	5	15.2%	1	3.0%
Floors - Garage	1,886	2,371	7	2,485	3	42.9%	4	57.1%	0	0.0%
Adhesives & Glues	1,886	2,371	5	2,686	3	60.0%	2	40.070	0	0.070
Deck - Repair	1,883	2,373	12			58.3%	5	41.7%	0	0.0%
Chain Link Fence Sales, Service & Contractors Telephone Equipment & Systems Wholesale & Manufacturing	1,881 1,879	2,374 2,375	16 13		12	31.3% 92.3%	11	001070	1	0.0% 7.7%
Dresses - Wholesale & Manufacturers	1,879	2,375	48	1,241	15	31.3%	23		10	
Truck Bodies	1,876	2,376	2	3,230	1	50.0%	1		0	0.0%
Agricultural Consultants	1,876	2,376	1	3,508	0	0.0%	1	100.0%	0	0.0%
Electronic Product Waste Management & E Waste Services	1,874	2,379	8	2,387	8	100.0%	0	0.0%	0	0.0%
Drapery Installation Service	1,873	2,380	3	2,997	1	33.3%	2	66.7%	0	0.0%
Model Makers	1,872	2,381	24		16	66.7%	7	29.2%	1	4.2%
Lightning Protection Equipment	1,870 1,868	2,382 2,383	13	2,997 2,049	1	33.3% 30.8%		33.3% 61.5%	1	33.3% 7.7%
Design & Build Contractor Murals	1,863	2,384	13	3,230	1	50.0%	0	0.0%	1	50.0%
Oxygen Therapy Equipment	1,860	2,385	12		5	41.7%	7	58.3%	0	0.0%
Fiberglass - Fabrication & Repair	1,860	2,385	9	2,300	5	55.6%	4		0	0.0%
Food & Beverage Consultants	1,854	2,387	1	3,508	1	100.0%	0	0.0%	0	0.0%
Chairs - Orthopedic & Lift	1,853	2,388	9	2,300	6	66.7%	1	11.170	2	22.2%
Oil Operators	1,852	2,389	3	2,997	2	66.7%	1	33.3%	0	0.0%
Livestock Equipment & Supplies	1,845	2,390	10	2,829	0	0.0%	2	50.0%	2	50.0% 20.0%
Magnets & Magnetic Devices Ballrooms	1,844 1,842	2,391 2,392	10	2,233 2,233		70.0% 50.0%	1	10.0% 30.0%	2	20.0%
Pinball Sales & Service	1,838	2,393	12	2,115	9	75.0%	3	25.0%	0	0.0%
Lighting Fixtures - Repair & Maintenance	1,837	2,394	7	2,485	4		3		0	
Medical Case Management	1,836	2,395	2	3,230	1	50.0%	1	50.0%	0	0.0%
Government Contractors	1,833	2,396	4	2,829	4	100.0%	0	0.070	0	0.0%
Oils - Waste	1,830	2,397	1	3,508	1	100.0%	0	0.0%	0	0.0%
Swimming Pool Cover Sales & Service	1,827	2,398	13		5	38.5%	8	61.5%	0	0.0%
Laminations - Plastic, Paper Dating Service - Online	1,825 1,822	2,399 2,400	97	2,997 866	48	100.0% 49.5%	45		0	0.0% 4.1%
Farmers Market	1,822	2,400	19		14	73.7%	43	26.3%	0	0.0%
Charity - Veterans & Military	1,822	2,400	6		6	100.0%	0		0	0.0%
Package Design & Development	1,817	2,403	7	2,485	2	28.6%	5	71.4%	0	0.0%
Leak Detection	1,816	2,404	6	2,589	6	100.0%	0	0.0%	0	0.0%
Insurance - Rental	1,816	2,404	5	2,686	5	100.0%	0		0	0.0%
Professional Fundraiser	1,815	2,406	16		7	43.8%	8	50.0%	1	6.3%
Farm Management	1,812	2,407	1	3,508	1	100.0%	0	0.070	0	0.0%
Monograms Grease Traps	1,811 1,803	2,408 2,409	51	1,208 2,997	15	29.4% 66.7%	36	70.6% 33.3%	0	0.0%
Contractor - Interior Trim	1,803	2,410	3	2,997		33.3%	1	33.3%	1	33.3%
Truck Bedliner	1,798	2,410	4	2,829	1	25.0%	3	75.0%	0	0.0%
Abstracters	1,796	2,412	6	2,589	6	100.0%	0	0.0%	0	0.0%
Upholstery and Rug Cleaning	1,792	2,413	5	2,686	1	20.0%	4		0	0.0%
Fuel Injection Equipment	1,786	2,414	13	2,049	10	76.9%	3	23.1%	0	0.0%
Caps & Gowns	1,784	2,415	17		9	52.9%	7	41.2%	1	5.9%
Music Instruction - Vocal	1,784	2,415	1	3,508	1	100.0%	. 0	0.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Chimney Sweeper	1,783	2,417	12	2,115	12	16.7%	9	75.0%	1	8.3% 7.7%
Bridal Registries Horse Transporting	1,780 1,775	2,418 2,419	10	2,049 2,233	12	92.3% 50.0%	5	0.0% 50.0%	1	0.0%
Cushions	1,772	2,420	10	2,233	3	30.0%	7	70.0%	0	0.0%
Linings - Plastic, Membrane	1,769	2,421	5	2,686	2	40.0%	3	60.0%	0	0.0%
Fix-It Shops	1,769 1,764	2,421 2,423	2	3,230 2,686	2	100.0%	0	0.0% 20.0%	0	0.0%
Battery Repairing & Rebuilding Home Owners Associations	1,758	2,423 2,424	56	2,686 1,152	47		1	20.0% 16.1%	0	0.0%
Dryers - Hand	1,757	2,425	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fireplace Equipment - Wholesale & Manufacturers	1,756	2,426	14	2,009	9	64.3%	5	35.7%	0	0.0%
Fishermens Supplies	1,745	2,427	26	1,605	17		9	34.6%	0	0.0%
Freight Consolidating	1,738 1,737	2,428	4	2,829	0	0.0%	13	100.070	0	0.0%
Fashion Designers Appraisal - Management	1,/3/	2,429 2,430	25 8	1,626 2,387	12	48.0% 100.0%	13	52.0% 0.0%	0	0.0%
Parking Stations & Garages - Construction	1,731	2,431	54		11	20.4%	43	79.6%	0	0.0%
Ceramics - Equipment & Supplies	1,729 1,727	2,432	18	1,832	8	44.4%	8	44.4%	2	11.1%
Masonry Panels - Prefabricated	1,727	2,433	4	2,829	2	50.0%	2	50.0%	0	0.0%
Medical Tourism	1,722	2,434	0	3,965	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Civil Boarding Houses	1,719 1,719	2,435 2,435	6	2,589 2,686		33.3% 20.0%	4	66.7% 80.0%	0	0.0%
Truck Refrigeration Equipment	1,713	2,433	1	3,508	1	100.0%		0.0%	0	0.0%
Uniforms - Accessories	1,711	2,438	11	2,175	7	63.6%	4	36.4%	ő	0.0%
Contractor - Flat Roof	1,709	2,439	5	2,686	1	20.0%	3	60.0%	1	20.0%
Insurance - Medical Liability	1,707	2,440	7	2,485	2	28.6%	2	28.6%	3	42.9%
Metal Powder Fabricators	1,707	2,440	2	3,230	10	50.0%	14	50.0%	0	0.0%
Airports Online Shipping Broker	1,702 1,697	2,442 2,443	24	1,649 2,686	10	41.7% 80.0%	14	58.3% 20.0%	0	0.0%
Attorneys & Lawyers - Mediation & Arbitration	1,694	2,443	2	3,230	1	50.0%	1	50.0%	0	0.0%
Machinery - Used	1,693	2,445	13	2,049	4	30.8%	8	61.5%	1	7.7%
Housing Consultants & Referral Service	1,690	2,446	24	1,649	11	45.8%	13	54.2%	0	0.0%
Bee Removal	1,687	2,447	5	2,686	4	80.0%	1	20.0%	0	0.0%
Cremation Urns	1,686	2,448	5	2,686	5	100.0%	0	0.0%	0	0.0%
Limestone Veterinary Emergency	1,682 1.680	2,449	19	3,230 1,795	14	50.0% 73.7%	1	50.0% 26.3%	0	0.0%
Metal Cleaning	1,674	2,451	4	2,829	14	75.0%		25.0%	0	0.0%
Rubbish & Garbage Removal Contractors Equipment	1,670	2,452	35		22	62.9%	13	37.1%	0	0.0%
Accident Reconstruction Service	1,663	2,453	8	2,387	3	37.5%	5	62.5%	0	0.0%
Government - Auctions & Job Listing Services	1,661	2,454	16	1,909	12	75.0%	2	12.5%	2	12.5%
Pain Management Services	1,658 1,658	2,455 2,455	11	2,175 2,686	9	81.8% 20.0%	2	18.2% 80.0%	0	0.0%
Automation Consultants Advertising - Indoor	1,654	2,455	5	2,686	1	80.0%	1	20.0%	0	0.0%
Shredding Services	1,652	2,458	2	3,230	2	100.0%	0	0.0%	0	0.0%
Water Main Contractors	1,650	2,459	2	3,230	2	100.0%	0	0.0%	0	0.0%
Consultants - Social Media	1,649	2,460	4	2,829	2	50.0%	2	50.0%	0	0.0%
Photographic Color Prints & Trans.	1,643 1,642	2,461	14	2,009	8	57.1%	<u>6</u>	42.9%	0	0.0%
Electric Supplies - Manufacturers Compression Clothing/Garments	1,642	2,462 2,463	9	2,300 2,387	3	33.3% 100.0%	<u> </u>	0017 70	0	0.0%
Psychologist Information & Referral Services	1,636	2,464	1	3,508	1	100.0%	0	0.0%	0	0.0%
Auto Parts & Supplies - Rebuilt	1,635	2,465	39	1,357	15	38.5%	23	59.0%	1	2.6%
Underground Sprinkler Lawn Sprinkler Parts	1,635	2,465	10	2,233	7	70.0%	3	30.0%	0	0.0%
Riding Academies	1,635	2,465	3	2,997	2	66.7%	1	33.3%	0	0.0%
Charity - Health	1,634	2,468	27	1,578	21		6	22.2%	0	0.0%
Sweeping Service - Power Ignition Interlock Devices	1,623 1,622	2,469 2,470	11	3,230 2,175	10	100.0% 90.9%	1	9.1%	0	0.0%
Marine Surveyors	1,613	2,471	2	3,230	1	50.0%	1	50.0%	0	0.0%
Cosmetic & Toiletry Preparations - Manufacturers	1,612	2,472	7	2,485	4	57.1%	3	42.9%	0	0.070
Hatcheries - Poultry	1,610	2,473	6	2,589	4	66.7%	0	0.0%	2	33.3%
iPod Sales & Service	1,609	2,474	6	2,589	2	33.3%	4	66.7%	0	0.0%
Aircraft Manufacturers Insurance Rating Bureaus	1,609 1,609	2,474 2,474	4	2,829 2,829	2	50.0% 50.0%	1	25.0% 50.0%	1	25.0% 0.0%
Swimming Pools - Leak Detection & Repair	1,608	2,477	8	2,387	4	50.0%	4	50.0%	0	0.0%
Pumps - Wholesale & Manufacturers	1,608	2,477	3	2,997	3	100.0%	0	0.0%	0	0.0%
Cheese	1,606	2,479	9	2,300	6	66.7%	3	33.3%	0	0.0%
Engravers - Metal	1,605	2,480	10		9	90.0%	1	10.0%	0	0.0%
Excavating Equipment	1,605	2,480	9	2,300	5	55.6%	4	44.4%	0	0.0%
Bridge Builders Artificial Flowers, Plants & Trees	1,604 1,603	2,482 2,483	15	3,965 1,968	- 0	0.0%	0	0.0%	0	0.0% 6.7%
Online Drug & Prescription Services - Unapproved Foreign	1,598	2,483	6	2,589	4	66.7%		16.7%	1	16.7%
Cord Blood Storage	1,593	2,485	2	3,230	2	100.0%	0	0.0%	0	0.0%
Amplifiers	1,592	2,486	48	1,241	5	10.4%	43	89.6%	0	0.0%
Golf Equipment & Supplies - Wholesale & Manufacturers	1,592	2,486	18	1,832	14	77.8%	4	22.2%	0	0.0%
Wines - Wholesale	1,592 1,592	2,486	12	2,115	11	91.7%	1	8.3%	0	0.0%
Ranges & Ovens - Supplies & Parts Boat - Excursion	1,592 1,590	2,486 2,490	21	2,997 1,736	3	100.0% 38.1%	0	0.0% 42.9%	0	0.0% 19.0%
Pipe Inspection	1,590	2,490	1	3,508	<u>0</u>	100.0%	9	0.0%	0	0.0%
Fur Novelties & Accessories	1,589	2,492	1	3,508	1	100.0%	0	0.0%	0	0.0%
Livestock Auction Markets	1,588	2,493	4	2,829	3	75.0%	1	25.0%	0	0.0%
Computers - Rooms - Installation & Equipment	1,586	2,494	4	2,829	4	100.0%	0	0.0%	0	0.0%

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Batteries - Storage-Wholesale & Manufacturers	1,585	2,495	4	2,829	4	100.0%	0	0.070	0	0.0%
Refrigerators & Freezers - Dealers Ice Making Equipment & Machines	1,583 1,579	2,496 2,497	36	1,408 3,508	13	36.1% 0.0%	22		1	2.8% 0.0%
Speakers - Rebuild & Repair	1,576	2,497	3	2,997	3	100.0%	1		0	0.0%
Aircraft Engines	1,575	2,499	3	2,997	2	66.7%	1	33.3%	0	0.0%
Washing Machines & Dryers - Coin Metered	1,573	2,500	46	1,268	24	52.2%	21	45.7%	1	2.2%
Home Economics Consultants	1,573	2,500	5	2,686	3	60.0%	2	40.0%	0	0.0%
Metal Detecting Equipment	1,573	2,500	1	3,508	1	100.0%	0	0.0%	0	0.0%
Geotechnical Engineering	1,568	2,503	6	2,589	5	83.3%	1	16.7%	0	0.0%
Video Editing	1,568	2,503 2,505	6 11	2,589 2,175	4	66.7% 36.4%	1	16.7% 54.5%	1	16.7% 9.1%
Manicuring Quilts	1,567 1,567	2,505	7	2,175	- 4	71.4%	2	28.6%	1	0.0%
Cookies & Crackers	1,565	2,507	18		13	72.2%	3	16.7%	2	11.1%
Imprinting	1,565	2,507	2	3,230	2	100.0%	0		0	0.0%
Telescopes	1,560	2,509	7	2,485	4	57.1%	3	42.9%	0	0.0%
Lamps - Supplies & Parts	1,560	2,509	4	2,829	3	75.0%	1	25.0%	0	0.0%
Home Demonstrations	1,559	2,511	27		4	14.8%	15		8	29.6%
Steam Cleaning Equipment	1,557	2,512	21	1,736	10	47.6%		38.1%	3	14.3%
Cigar & Cigarette Lighters	1,552	2,513	14	2,009	8	57.1%	4	28.6%	2	14.3%
Vehicle Graphics Riding Apparel & Equipment	1,551 1,548	2,514 2,515	12 20	2,115 1,766	/	58.3% 15.0%	15	41.7% 75.0%	0	0.0% 10.0%
Hauling & Clean Up Services	1,548	2,515	4	2,829	3	50.0%	7	75.0% 50.0%	n	0.0%
Fire Department Equipment & Supplies	1,545	2,513	3	2,997	1	33.3%	2	66.7%	0	0.0%
Shoring Contractors	1,543	2,518	4	2,829	4	100.0%	0	0.0%	0	0.0%
Drilling & Boring Equipment & Supplies	1,543	2,518	2	3,230	2	100.0%	0		0	0.0%
Envelopes - Wholesale & Manufacturers	1,543	2,518	1	3,508	1	100.0%	0	0.0%	0	0.0%
Ventilating Equipment	1,539	2,521	8	2,387	6	75.0%	2	25.0%	0	0.0%
Guns - Air, BB and Pellet	1,538	2,522	35		16	45.7%	17	40.070	2	5.7%
Office Equipment	1,537	2,523	14	2,009	7	50.0%	7	50.0%	0	0.0%
Fiber Glass Products	1,536	2,524	5	2,686	0	0.0%	5	100.0%	0	0.0%
Cable Splicing Needlework Supplies - Retail, Wholesale, Manufacturing	1,533 1,532	2,525 2,526	10	3,508 2,233	- 1	100.0%	0	0.0% 40.0%	1	10.0%
Electronic Power Supplies	1,528	2,527	16	1,909	9	56.3%	6	37.5%	1	6.3%
Plants - Wholesale	1,528	2,527	2	3,230	1	50.0%	1		0	0.0%
Trucking - Water Hauling	1,527	2,529	0	3,965	0	0.0%	0	0.0%	0	0.0%
Honey	1,525	2,530	5	2,686	2	40.0%	0	0.0%	3	60.0%
Whirlpool Bath Equipment & Supplies	1,525	2,530	4	2,829	1	25.0%	3	75.0%	0	0.0%
Candle Making Supplies	1,525	2,530	3	2,997	2	66.7%	1	33.3%	0	0.0%
Surgical Instruments	1,525 1,523	2,530 2,534	17	2,997 1.874	2	66.7% 88.2%	1	33.3% 11.8%	0	0.0%
Storage - Data Engravers - Plastic, Wood	1,523	2,534	1/	3,508	15	100.0%	2	0.0%	0	0.0%
Fishing Tackle - Wholesale & Manufacturers	1,521	2,534	15	1,968	7	46.7%	8		0	0.0%
Door-to-Door Sales - Cosmetics	1,521	2,536	1	3,508	1	100.0%	0		0	0.0%
Employment Service - Government, Co, Fraternal	1,516	2,538	5	2,686	5	100.0%	0	0.0%	0	0.0%
Corporate Awards	1,515	2,539	4	2,829	4	100.0%	0	0.070	0	0.0%
Railroads	1,511	2,540	108	829	100	92.6%	8	7.4%	0	0.0%
Mexican Food Products	1,508	2,541	6	2,589	4	66.7%	2	33.370	0	0.0%
Recreation Program Consultants	1,508	2,541	6	2,589	2	33.3%	3	50.0%	1	16.7%
Interior Decorators & Designers - Workroom Boutique Items - Wholesale & Manufacturers	1,508 1,506	2,541 2,544	53	2,997 1,182	11	33.3% 20.8%	35	66.7% 66.0%	7	0.0% 13.2%
Family Services	1,505	2,545	1	3,508	1	100.0%	33	0.0%	,	0.0%
Emergency Shelters	1,504	2,546	5	2,686	0	0.0%	5	100.0%	0	0.0%
Washing Machines & Dryers - Service & Repair	1,501	2,547	10		5	50.0%	5	50.0%	0	0.0%
Fish Hatcheries	1,499	2,548	4	2,829	3	75.0%	1	25.0%	0	0.0%
Oil Property Management	1,498	2,549	4	2,829	4	100.0%	0	0.0%	0	0.0%
Accounting & Bookkeeping Machines	1,493	2,550		2,686	5	100.0%	0		0	0.0%
Radar Equipment Odor Neutralizer	1,492 1,489	2,551 2,552	10 5	2,233 2,686	8	80.0% 80.0%	1	10.0%	1	10.0%
Movers - International	1,488	2,553	5	2,686	- 4	100.0%	1		0	0.0%
Paper & Plastic Cups, Containers	1,487	2,554	12	2,115	11	91.7%	1	8.3%	0	0.0%
Lotteries - Local	1,481	2,555	18	1,832	14	77.8%	4		0	0.0%
Coffee Roasting & Handling Equipment	1,481	2,555	9	2,300	5	55.6%	4	44.4%	0	0.0%
Drawing Materials	1,478	2,557	16	1,909	7	43.8%	9	56.3%	0	0.0%
Helicopters - Charter, Rent & Lease	1,477	2,558	7	2,485	2	28.6%	5		0	0.0%
Vaporizers	1,477	2,558	4	2,829	2	50.0%	2	50.0%	0	0.0%
Zoos	1,474	2,560	13	2,049	8	61.5%	5	38.5%	0	0.0%
Lake & Pond Management Oil Refiners	1,471 1,468	2,561 2,562	1	3,508 2,387	0	0.0% 62.5%	1	100.0% 37.5%	0	0.0%
Interior Designers - Registered/Licensed	1,468	2,562	8	2,387	5	50.0%	3	37.5%	U 1	16.7%
Attorneys & Lawyers - Insurance Law	1,460	2,564	6	2,589	3 4	66.7%	2	33.3%	1	0.0%
Consignment Service - Online	1,460	2,565	3	2,997	1	33.3%	2	66.7%	0	0.0%
Novelties - Wholesale & Manufacturers	1,460	2,565	0	3,965	0	0.0%	0	0.0%	0	0.0%
Technical Manual Preparation	1,458	2,567	12	2,115	10	83.3%	2	16.7%	0	0.0%
Billiard Parlors	1,454	2,568	14	2,009	5	35.7%	9	64.3%	0	0.0%
Gift Wrapping Materials	1,454	2,568	5	2,686	1	20.0%	4	001070	0	0.0%
Mapping Services	1,453	2,570	5	2,686	4	80.0%	1	20.0%	0	0.0%
Playing Cards	1,452	2,571	3	2,997	3	100.0%	0	0.0%	0	0.0%
Acoustical Materials	1,447	2,572	4	2,829	4	100.0%	. 0	0.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

General Copies	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Dec Departma & Coming Equipment		1,447		4	2,829	1	25.0%	3	75.0%	0	0.0%
Particle Presented 1,465				1 5		1		1		0	0.0%
Performance				4		1		3		0	0.0%
Internal Conference 1.499 2.5778 3 2.977 3 150.0% 0 0.0% 0.0% 0				6		1	16.7%	5		0	0.0%
Charter				3		2	66.7%	1		0	0.0%
Dec December 1,437 2,550 3 2,550 3 100.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0	welry Castings			3		3		0		0	0.0%
Sports Herrorabile				14		11		3		0	0.0%
Contained 1,156 2,562 2 3,220 2 100,0% 0 0.0%				66		36				2	3.0%
Charty Advertising for Published Programs 1,231 2,585 2 3,200 0 0,0% 0 0 0,0% 0 0 0 0 0 0 0 0 0		1,436	2,582	2	3,230	2		0		0	0.0%
Dirition Provided 1,430				3		3		0		0	0.0%
Tractor Central Lesses				2		0		2		0	0.0%
Seeing Instruction						- /		<u> </u>		0	0.0%
Venetata Binds - Wholesale & Nanufacturers 1,428 2,558 32 1,472 29 90 (%) 3 9,4% 0 0 0 0 0 0 0 0 0						2		2		2	33.3%
Drilling - Case Well 1,427 2,591 0 3,965 0 0,0%		1,428		32	1,473	29		3		0	0.0%
Diff Address - Manufacturers & Ostributors 1,426 2,592 0 3,965 0 0,0% 0 0 0,0% 0 0,0% 0 0 0,0% 0 0 0,0% 0 0 0,0% 0 0 0,0% 0 0 0,0% 0 0 0,0% 0 0 0,0% 0 0 0,0% 0 0 0,0% 0 0 0 0,0% 0 0 0 0,0% 0 0 0 0,0% 0 0 0 0 0 0 0 0 0				16		11		5		0	0.0%
Cardy & Confectionery Problems				0		0		0		0	0.0%
Carriage - Horse				0		0		0		0	0.0%
Bags - Purist 1,420 2,958 3 2,997 1 33,3% 2 66,7% 0 C G G G G G G G G G				9		9		0 4		1	11.1%
Bags - Burlipy, Canwas & Cotton				3		1		2		0	0.0%
Paint Manufacturins Equipment & Materials				18		11		6		1	5.6%
Signs Neon						7		3		0	0.0%
Fire & Flood Emergency Service						3		3		0	0.0%
Barriades				18		8		6		4	22.2%
Heat Pumps				0	3,230	2		0		0	0.0%
Burla Vaults				10		5		5		0	0.0%
Service Animals - Dogs 1,394 2,605 11 2,175 6 54,596 5 45,596 0 0		1,402				2		2	50.0%	0	0.0%
Guards - Door & Window 1,392 2,606 11 2,175 10 90,9% 1 9,1% 0 0 0						4		1		1	16.7%
Drapery & Curtain Fabrics - Retail 1,390 2,607 5 2,686 3 60.0% 2 40.0% 0 0 0			2,605			6		5		0	0.0%
Fictures				11		20	50.570	1		0	0.0%
Truck Bedliner - Spray On 1,388 2,609 6 2,589 4 66.7% 2 33.3% 0 0 0 0 0 0 0 0 0				21		5		15		1	
Blasting Contractors						4		2		0	0.0%
Pipe Lining & Coating 1,382 2,612 3 2,997 3 100.0% 0 0.0%		1,388	2,609	2	3,230	1	50.0%	1	50.0%	0	0.0%
Church Supplies				13		5		6		2	13.770
Chauffeur Service 1,378 2,614 3 2,997 2 66,7% 1 33,3% 0 0 0				3		3		0		0	0.0%
Moving Supplies 1,378 2,614 2 3,230 1 50.0% 1 50.0% 1 50.0% 0 0				3		2		1		0	0.0%
Swimming Pools - Public 1,377 2,616 14 2,009 12 85.7% 1 7.1% 1 1 1 1 1 1 1 1 1				2		1	50.0%	1		0	0.0%
Data Recovery 1,372 2,618 9 2,300 4 44.4% 3 33.3% 2 22 2.7% 1.770 2.619 22 1,710 0 0.0% 5 22.7% 1.770 7.75 1.7		1,377		14	2,009	12	85.7%	1		1	7.1%
Air Courier Service 1,370 2,619 22 1,710 0 0,0% 5 22,7% 17 77 77 8 17 8 17 8 17 8 17 8 17 8 1		1,375		1		1		0		0	0.0%
Bird Barriers, Repellents & Controls 1,370 2,619 6 2,589 4 66.7% 0 0.0% 2 33				9		4		3		2	22.2%
Beverage Dispensers 1,368 2,621 7 2,485 7 100.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0%						0		5		1/	77.3% 33.3%
Carpet & Rug Pads, Linings & Accessories 1,368 2,621 4 2,829 4 100.0% 0 0.0% 0 0 Wheel Allan, Frame & Axle Service Equipment & Supplies 1,351 2,623 5 2,686 2 40.0% 3 60.0% 0 0 Boat Cleaning 1,359 2,624 7 2,485 4 57.1% 3 42.9% 0 0 Ammunition Reloading 1,358 2,625 3 2,997 1 33.3% 2 66.7% 0 0 Behavioral Education Services 1,353 2,626 12 2,115 10 83.3% 2 16.7% 0 0 Lawn Installation Service 1,352 2,627 12 2,115 3 25.0% 9 75.0% 0 0 e-cigarette flavoring 1,352 2,627 4 2,829 4 100.0% 0 0,0% 0 0 Swords 1,348 2,629 46 1,268 27 58.7% 17 37.0% 2 4 Drug Brokers 1,348 2,630 13 2,049 2 15.4% 8 61.5% 3 2				7		7		0		0	0.0%
Wheel Alian, Frame & Axle Service Equipment & Supplies 1,361 2,623 5 2,686 2 40.0% 3 60.0% 0 0 Boat Cleaning 1,359 2,624 7 2,485 4 57.1% 3 42.9% 0 0 Armunuition Reloading 1,358 2,625 3 2,997 1 33.3% 2 66.7% 0 0 Behavioral Education Services 1,352 2,626 12 2,115 10 83.3% 2 16.7% 0 0 Lawn Installation Service 1,352 2,627 12 2,115 3 25.0% 9 75.0% 0 0 e-cigarette flavoring 1,352 2,627 4 2,829 4 100.0% 0 0,0% 0 0 Swords 1,349 2,629 46 1,268 27 58.7% 17 37.0% 2 3 2.049 2 15.4% 8 61.5% 3 2 <				4		4		0		0	0.0%
Ammunition Reloading 1,358 2,625 3 2,997 1 33,3% 2 66,7% 0 0 Behavioral Education Services 1,353 2,626 12 2,115 10 83,3% 2 16,7% 0 0 Lawn Installation Service 1,352 2,627 12 2,115 3 25,0% 9 75,0% 0 0 e-cigarette flavoring 1,352 2,627 4 2,829 4 100,0% 0 0,0% 0 0 words 1,349 2,629 46 1,268 27 58,7% 17 37,0% 2 4 Drug Brokers 1,348 2,630 13 2,049 2 15,4% 8 61,5% 3 2	heel Align, Frame & Axle Service Equipment & Supplies	1,361	2,623	5	2,686	2	40.0%	3	60.0%	0	0.0%
Behavioral Education Services 1,353 2,626 12 2,115 10 83.3% 2 16,7% 0 0 Lawn Installation Service 1,352 2,627 12 2,115 3 25.0% 9 75.0% 0 0 e-cigarette flavoring 1,352 2,627 4 2,829 4 100.0% 0 0,0% 0 0 Swords 1,349 2,629 46 1,268 27 58.7% 17 37.0% 2 4 Drug Brokers 1,348 2,630 13 2,049 2 15.4% 8 61.5% 3 2				7		4		3		0	0.0%
Lawn Installation Service 1,352 2,627 12 2,115 3 25.0% 9 75.0% 0 0 e-cigarette flavoring 1,352 2,627 4 2,829 4 100.0% 0 0,0% 0 0 Swords 1,349 2,629 46 1,268 27 58.7% 17 37.0% 2 4 Drug Brokers 1,348 2,630 13 2,049 2 15.4% 8 61.5% 3 2				3		1		2		0	0.0%
e-cigarette flavoring 1,352 2,627 4 2,829 4 100.0% 0 0,0% 0 0 0 Swords 1,349 2,629 46 1,268 27 58.7% 17 37.0% 2 4 Drug Brokers 1,348 2,630 13 2,049 2 15.4% 8 61.5% 3 2	navioral Education Services	1,353				10		2		0	0.0%
Swords 1,349 2,629 46 1,268 27 58.7% 17 37.0% 2 4 Drug Brokers 1,348 2,630 13 2,049 2 15.4% 8 61.5% 3 23	cigarette flavoring		2,627			4		0		Ö	
				46	1,268	27		17		2	4.3%
				13		2		8		3	23.1%
		1,345	2,631	6	2,589	6	100.0%	0	0.0%	0	0.0%
		1,344	2,632	12	3,230	1		1		0	0.0% 7.7%
Raft Trips & Tours 1,343 2,633 13 2,049 6 46,2% 6 46,2% 1 1 2 1 2 2 2 3 75,0% 1 25,0% 0 0 0				13		3	46.2% 75.0%	1	46.2% 25.0%	1	0.0%
				1		1		0		0	0.0%
Meal Preparation Service 1,342 2,636 10 2,233 6 60.0% 3 30.0% 1 10		1,342	2,636	10		6	60.0%	3		1	10.0%
				0		0		0		0	0.0%
			2,638	5		2		3		0	0.0%
				2		1		1		0	0.0%
				11		1		10		0	0.0%
			2,642	8		8		0		0	0.0%
Welding Equipment - Repair 1,333 2,642 3 2,997 1 33.3% 2 66.7% 0 0	elding Equipment - Repair	1,333	2,642	3	2,997	1	33.3%	2	66.7%	0	0.0%
Air Flight Attendants 1,332 2,644 2 3,230 2 100.0% 0 0.0% 0 0		1,332		2	3,230	2		0		0	0.0%
				8		4		4		0	0.0%
				v		15		0		0	0.0%
						12		20		0	0.0%
		1.323		7		2		4		1	14.3%
				8		3		4		1	12.5%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Cylinders - Air & Hydraulic	1,321	2,650	2	3,230	2	100.0%	0	0.0%	0	0.0%
Florist - Funeral Bouquets & Wreaths Animal Online Drug & Prescription Services	1,320 1,316	2,652 2,653	20 34	1,766 1,438	13 31	65.0% 91.2%	/	35.0% 8.8%	0	0.0%
Midwives	1,314	2,654	5	2,686	51	100.0%	<u> </u>	0.0%	0	0.0%
SemiConductor Devices	1,314	2,654	1	3,508	0	0.0%	1	100.0%	0	0.0%
Post Cards - Manufacturers & Distributors	1,311	2,656	11		10	90.9%	0	0.0%	1	9.1%
Lottery Buying Club	1,311	2,656	1	3,508	1	100.0%	0	0.0%	0	0.0%
Millwrights	1,311	2,656	0	3,965	0	0.0%	0	0.0%	0	0.0%
Contractors - Acoustical Ceiling	1,309	2,659	2	3,230	2	100.0%	0	0.0%	0	0.0%
Consignment Service - Automobile	1,307 1,304	2,660 2,661	5	2,686 2,686	3	60.0% 20.0%	0	0.0% 80.0%	2	40.0% 0.0%
Swap Shops Turbochargers	1,304	2,662	1	3,508	1	100.0%	- 4	0.0%	0	0.0%
Embroideries - Uniform	1,300	2,663	30		25	83.3%	5	16.7%	0	0.0%
X-Ray Apparatus & Supplies	1,298	2,664	2	3,230	0	0.0%	2	100.0%	0	0.0%
Coal Miners & Shippers	1,298	2,664	1	3,508	0	0.0%	1	100.0%	0	0.0%
Auto Radios & Stereos - Wholesale & Manufacturers	1,297	2,666	8	2,387	2	25.0%	5	62.5%	1	12.5%
Boat Lifts	1,296	2,667	7	2,485	4	57.1%	3	42.9%	0	0.0%
Oil Marketers	1,295	2,668	14	2,009	11	78.6%	1	7.1%	2	14.3%
Elevator Consultants Boat Yards	1,289 1,288	2,669 2,670	2	3,230 2,686	1	50.0% 100.0%	1	50.0%	0	0.0%
Tarps	1,287	2,670	5	2,686	2	40.0%	3	60.0%	0	0.0%
Metal Shapes - Extruded	1,283	2,672	2	3,230	2	100.0%	<u>3</u>	0.0%	n	0.0%
Powder Processing - Industrial	1,283	2,672	2	3,230	0	0.0%	2	100.0%	0	0.0%
Steam Cleaning - Industrial	1,279	2,674	31		8	25.8%	22	71.0%	1	3.2%
Apartment Sharing Service	1,279	2,674	10		1	10.0%	9	90.0%	0	0.0%
Motion Picture Producers & Studios	1,275	2,676	9	2,300	5	55.6%	4	44.4%	0	0.0%
Computer Facilities Management Services	1,274	2,677	0	3,965	0	0.0%	0	0.0%	0	0.0%
Post Offices	1,260	2,678	40		22	55.0%	17	42.5%	1	2.5%
Wood Carving	1,260	2,678	10		<u>3</u> 58	30.0%		60.0%	1	10.0%
Cigar, Cigarette & Tobacco Manufacturers Feed - Wholesale & Manufacturers	1,259 1,258	2,680 2,681	70	1,046 2,997	38	82.9% 100.0%	10	14.3% 0.0%	2	2.9%
Frozen Food Locker Plants	1,258	2,681	0	3,965	<u></u>	0.0%	0	0.0%	0	0.0%
Dry Goods - Retail	1,257	2,683	15	1,968	7	46.7%	8	53.3%	0	0.0%
Indian Goods	1,257	2,683	10	2,233	9	90.0%	1	10.0%	0	
Truck Permits	1,257	2,683	3	2,997	3	100.0%	0	0.0%	0	0.0%
Guitars & Amplifiers	1,256	2,686	15		8	53.3%	7	46.7%	0	0.0%
Bronzing	1,254	2,687	2	3,230	2	100.0%	0	0.0%	0	0.0%
Embroidery Supplies	1,252	2,688	4	2,829	3	75.0%	1	25.0%	0	0.0%
Forgings Gloves - Work & Industrial	1,248 1,247	2,689 2,690	10	2,233 2,300		20.0% 33.3%	8	80.0% 66.7%	0	0.0%
Pharmaceutical Products - Research	1,247	2,690	9	2,300	<u> </u>	75.0%	2	25.0%	0	0.0%
Oils - Fuel - Treatment Compounds	1,244	2,691	1	3,508	0	0.0%	1	100.0%	0	0.0%
Baseball Batting Ranges	1,243	2,693	7	2,485	4	57.1%	3	42.9%	0	0.0%
Flag Poles	1,242	2,694	3	2,997	3	100.0%	0	0.0%	0	0.0%
Battery Charging Equipment	1,241	2,695	20	1,766	17	85.0%	3	15.0%	0	0.0%
Chimney Cleaning Equipment & Supplies	1,240	2,696	9	2,300	6	66.7%	3	33.3%	0	0.0%
Recording Studio Equipment	1,238	2,697	8	2,387	4	50.0%	4	50.0%	0	0.0%
Caregivers Resources Advertising - Transit &Transportation	1,238 1,236	2,697 2,699	10	2,997 2,233	1	33.3% 30.0%	1	33.3% 60.0%	<u>l</u>	33.3% 10.0%
Auto Metal & Equipment - Distribution & Manufacturing	1,235	2,700	10	2,829	3	75.0%	1	25.0%	1	0.0%
Paint Manufacturing Materials	1,231	2,701	5	2,686	4	80.0%	1	20.0%	0	0.0%
Sailmakers	1,230	2,702	24		3	12.5%	21		0	0.0%
Flatware - Table	1,229	2,703	4		2	50.0%	1	25.0%	1	25.0%
Baskets - Retail	1,229	2,703	3	2,997	2	66.7%	1	33.3%	0	0.0%
Maps - Dealers	1,227	2,705	22	1,710	8	36.4%	14	63.6%	0	0.0%
Quickbooks Training & Support	1,227	2,705	3	2,997	3	100.0%	0		0	0.0% 42.9%
Gasoline Additives - Manufacturers & Distributors Electric Scooters	1,226 1,223	2,707 2,708	/ 8	2,485 2,387		28.6% 100.0%		28.6% 0.0%	3	0.0%
Presses - Power-Equipment	1,222	2,709	15		6	40.0%	θ.	53.3%	1	6.7%
Septic Tanks & Systems Wholesale & Manufacturers	1,221	2,710	4	2,829	0	0.0%	3	75.0%	1	25.0%
Church Furnishings	1,221 1,221	2,710	0	3,965	0	0.0%	0	0.0%	0	0.0%
Internet Cafes	1,217	2,712	12	2,115	6	50.0%	6	50.0%	0	0.0%
Tree Service Equipment & Supplies	1,217	2,712	6	2,589	6	100.0%	0	0.0%	0	0.0%
Karts - Motorized	1,216	2,714	14		3	21.4%	11		0	0.0%
Heating & Air Conditioning - Filters	1,206	2,715	8	2,387		87.5%	1	12.5%	0	0.0%
Office Records - Destruction	1,206 1,205	2,715 2,717	16	3,508 1,909	15	100.0%		0.0%	0	0.0%
Humane Societies Artificial Limbs	1,205	2,717	16	2,829	15 2	93.8% 50.0%	<u>1</u>	50.0%	0	0.0%
Engravers - Stationery	1,200	2,719	9	2,300	7	77.8%	2	22.2%	0	0.0%
Girls Apparel	1,197	2,720	37		27	73.0%	9	24.3%	1	2.7%
Blacksmiths	1,196	2,721	6	2,589	1	16.7%	5	83.3%	0	0.0%
ServiceStation Equipment	1,194	2,722	2	3,230	2	100.0%	0	0.0%	0	0.0%
Marriage Brokers	1,187	2,723	4	2,829	3	75.0%	1	25.0%	0	0.0%
Defense Contractors	1,187	2,723	1	3,508	1	100.0%	0	0.0%	0	0.0%
Knife Sharpening Devices	1,186	2,725	8	2,387	4	50.0%	4	50.0%	0	0.0%
Fencing Instruction Electric Switchboards	1,186 1,186	2,725 2,725	7	2,485 3,965	1	14.3% 0.0%	5	71.4% 0.0%	1	14.3% 0.0%
Furniture Manufacturers Equipment & Supplies	1,186	2,725	16		0	25.0%	12	75.0%	0	0.0%
runnture manufacturers Equipment & Supplies	1,183	2,/28	16	1,909	4	25.0%	12	/5.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

TREATMON PROPOSED 1.10	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
100 1.75 1	Nurserymen Equipment & Supplies	1,181		7	2,485	5		2		0	0.0%
1.00 2.75				3		3		0		0	
1.77 2.78 2.11				3		2		1		0	
1.00				12		6		1		5	
Treat Proposed Services 1,175				1		0	0.0%	1		0	
According 1.77	Water/Pool Heating - Solar					5				2	
1.00								14		0	
1.75 2.78 7 2.66 4 77.76 2 2.66 1 1.450				8		5		3		0	
Temper continues		1,171	2,738	7	2,485	4		2		1	14.3%
Limited Females 1,75	Biological Products			4		1		3		0	
Terros Comment & Souther				2		1		1		0	
				2		1		1		0	
Death Standard 1,55			2,743			39		25			
2-100 2-10				6		1		4		1	
1.60				10	2,233	7	70.0%	3		0	
Reston Information	Insurance - Disability			6		3		3		0	
Decision				6		2		3		1	
Fasters Produce Affine Sheets Prod. 1,142				5		4		1		0	
Find a Nillinery Supplem 1.1460				1		1		2		0	
Not Table Since	Bridal & Millinery Supplies			18		4		13		1	5.6%
Main American (Consciour) 1,190 2,776 10 2,233 4 40,0% 5 50,0% 1 10,	Pool Tables Sales	1,160	2,752	6	2,589	1	16.7%	4	66.7%	1	16.7%
Frances Copyline 1.159	Music Arrangers & Composers			10		4		5		1	
Personic Clef				6		3		3		0	
Cempanes				3		1		2	66.7%	0	
Linggage Carriers				2		1		1		0	
Calculations, Adding Machines & Supplies 1,154 2,760 5 2,686 3 60,0% 2 40,0% 0 0,0% 0				2		2		0		0	
Compension - Maintenance 1.155 2.761 5 2.868 3 66.0% 2 40.0% 5 0.0% 0 0.0				5	2,686	3		2		0	
Nederland Coloring	Auto Hand & Foot Controls			6		2		4		0	0.0%
Numeration Engineer & Supplies 1,169 2,766 2 3,230 1 50,0% 1 50,0% 0 0.0%	Cenerators Traintenance			5	2,000	3		2		0	
Medicines Patent & Proprietary 1,147 2,255 17 1,874 7 41,7% 10 58,8% 0 0,0%				0		0		0		0	
Attorneys & Lawyers - Todemark 1,147 2,755 1,358 0,0% 1,138 2,767 2,755 1,358 1,138 2,767 1,138 2,767 1,138 2,767 1,138 2,767 1,138 2,767 1,138 2,767 1,138 2,767 1,138 2,767 1,138 2,767 1,138 2,767 1,138 2,767 1,138 2,767 1,138 2,767 1,138 2,767 1,138 2,777 1,138 2,777 1,138 2,777 1,138 2,777 1,138 2,777 1,138 2,777 1,138 2,777 1,138 2,777 1,138 2,777 1,138 2,777 1,138 2,777 1,138 2,777 1,138 2,777 1,138 2,777 1,138 2,777 1,138 2,777 1,138 2,777 1,138 2,777 1,138 2,778 2,300 2,300 2,308				_		7				0	
Sundries Stores			2,765	1		0		1		0	
Air Fragrances	Sundries Stores	1,138	2,767	25	1,626	16	64.0%	9	36.0%	0	0.0%
Brakes - Namifactures & Distributors 1,135 2,770 6 2,599 2 33,3% 4 66,7% 0 0.0% Word Processing Service				1		0		1		0	
Stock Exchanges 1.134				4		1		3		0	
Word Processing Service				5				4		0	
Brick Preservatives				3		3		0		0	
Industrial Hygiene Consultants 1,130 2,776 9 3,365 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% 0 0,0% dedding Officiant	Brick Preservatives	1,132		1		0		1		0	0.0%
Meddin Officiant 1,125 2,776 9 2,300 5 55,6% 4 44,4% 0 0,0%	Buckles			45		5				0	
Consultaris - Dental Management 1,125 2,777 9 2,300 7 77.8% 2 22.2% 0 0.0% Chemists - Manufacturers 1,120 2,778 71 1,033 27 33.8% 44 62.0% 0 0.0% Eronomic Products & Services 1,120 2,778 3 2,997 3 100.0% 0 0.0% 0 0.0% 0 0.0% Eronomic Products & Services 1,120 2,778 3 2,997 3 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% Laminating Equipment & Supplies 1,115 2,780 24 1,649 9 37.5% 14 58.3% 1 4.2% Laminating Equipment & Supplies 1,115 2,780 2 3,265 0 0.0% 0 0.0% 0 0.0% 0 0.0% Laminating Equipment & Supplies 1,115 2,780 2 3,265 0 0.0% 0 0.0% 0 0.0% 0 0.0% Laminating Equipment & Supplies 1,115 2,780 2 3,220 0 3,265 0 0.0% 0 0.0% 0 0.0% 0 0.0% Laminating Equipment & Supplies 1,115 2,780 0 3,265 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% Laminating Equipment & Supplies 1,115 2,780 0 3,265 0 0.0% 0				0		0				0	
Chemists - Manufacturers 1,120 2,778 71 1,033 27 38,0% 44 62,0% 0 0,0% 0 0,0% 1,120 2,778 3 2,997 3 100,0% 0 0,0%			2,776	9		5		4		0	
Franchic Products & Services 1,120 2,778 3 2,997 3 100.0% 0 0.0% 0				71		27		44		0	
Tire Retread & Repair - Equipment & Supples				3		3		0		0	
Gaues & Gaes 1,113 2,782 4 2,829 3 75,0% 1 25,0% 0 0,0% Pattern Makers 1,112 2,783 2 3,230 1 5,0.0% 1 50,0% 0 0,0% Children's Play Programs Instruction 1,107 2,784 12 2,115 9 75,0% 3 25,0% 0 0,0% Event Planners - Corporate 1,103 2,785 3 2,997 3 100,0% 0 0,0% Event Planners - Corporate 1,102 2,786 11 2,175 4 36,4% 7 63,6% 0 0,0% Event Planners - Corporate 1,102 2,786 11 2,175 5 45,5% 5 45,5% 5 45,5% 1 9,1% Auto Parts - Antique 1,101 2,788 7 2,485 5 71,4% 2 28,6% 0 0,0% Event - Wholesale & Manufacturers 1,101 2,788 7 2,485 5 71,4% 2 28,6% 0 0,0% Loadina Dock Equipment 1,100 2,790 1 3,508 1 100,0% 0 0,0% 0 0,0% Expert Mills 1,094 2,791 1 3,508 1 100,0% 0 0,0% 0 0,0% Expert Mills 1,091 2,793 2 3,230 2 100,0% 0 0,0% 0 0,0% Expert Mills 1,091 2,793 2 3,230 2 100,0% 0 0,0% 0 0,0% Expert Mills 1,090 2,794 1 3,508 1 100,0% 0 0,0% 0 0,0% Expert Spreading Machines 1,090 2,794 1 3,508 1 100,0% 0 0,0% 0 0,0% Expert Farmers - Wholesale & Manufacturers 1,088 2,797 2 3,230 2 100,0% 0 0,0% 0 0,0% Expert Farmers - Wholesale & Manufacturers 1,088 2,797 4 2,829 0 0,0% 4 100,0% 0 0,0% Expert Farmers - Wholesale & Manufacturers 1,084 2,801 0 3,965 0 0,0% 0 0,0% 0 0,0% Expert Farmers - Wholesale & Manufacturers 1,084 2,801 0 3,965 0 0,0% 0 0,0% 0 0,0% Expert Farmers - Wholesale & Manufacturers 1,084 2,801 0 3,965 0 0,0% 0 0,0% 0 0,0% Expert Farmers - Wholesale & Manufacturers 1,084 2,801 0 3,965 0 0,0% 0 0,0% 0 0,0% Expert Farmers - Wholesale & Manufacturers 1,084 2,801 0 3,965 0 0,0% 0 0,0% 0 0,0% Expert Farmers - Wholesale & Manufacturers 1,084 2,801 0 3,965 0 0,0%			2,780	24		9	37.5%	14	58.3%	1	4.2%
Pattern Makers 1,112 2,783 2 3,230 1 50.0% 1 50.0% 0 0.	Laminating Equipment & Supplies			0		0		0		0	
Children's Play Programs Instruction				4		3		1		0	
Golf Course Construction		1,112		12	3,230 2 115	1		1		0	0.0%
Event Planners - Corporate	Golf Course Construction			3		3		0		0	
Auto Parts - Antique 1,101 2,788 7 2,485 5 71.4% 2 28.6% 0 0.0% Cement - Wholesale & Manufacturers 1,101 2,788 3 2,997 2 66.7% 1 33.3% 0 0.0% Loadin Dock Equipment 1,100 2,790 1 3,508 1 100.0% 0 0.0% 0 0.0% Paper Shredding Machines 1,094 2,791 1 3,508 0 0.0% 1 100.0% 0 0.0% Paper Shredding Machines 1,093 2,792 0 3,965 0 0.0% 0 0.0% 0 0.0% Paper Shredding Machines 1,091 2,793 2 3,230 2 100.0% 0 0.0% 0 0.0% Paper Shredding Machines 1,091 2,793 2 3,230 2 100.0% 0 0.0% 0 0.0% Paper Shredding Machines 1,099 2,794 1 3,508 1 100.0% 0 0.0% 0 0.0% Paper Shredding Machines 1,099 2,794 1 3,508 1 100.0% 0 0.0% 0 0.0% 0	Event Planners - Corporate		2,786	11		4		7		0	
Cement - Wholesale & Manufacturers 1,101 2,788 3 2,997 2 66,7% 1 33,3% 0 0.0% Loading Dock Equipment 1,100 2,790 1 3,508 1 100,0% 0 0.0% 0	Sealing - Pavement		2,786	11	2,175	5		5		1	
Loading Dock Equipment 1,100 2,790 1 3,508 1 100.0% 0 0.0%			2,788	7	2,485	5		2		0	
Steel Mills				3	2,997	2	66.7%	1		0	
Paper Shredding Marchines 1,093 2,792 0 3,965 0 0,0% 0 0,0% 0 0.0% Tanks - Fiber Glass, Plastic 1,091 2,793 2 3,230 2 100.0% 0 0.0% 0				1		1		1		0	
Tanks - Fiber Glass, Plastic 1,091 2,793 2 3,230 2 10.00% 0 0.0% 0 0.0% Italian Food Products 1,090 2,794 1 3,508 1 100.0% 0 0.0% 0 0.0% Gaskets 1,090 2,794 0 3,565 0 0.0% 0 0.0% 0 0.0% Foster Child Care 1,089 2,796 1 3,508 1 100.0% 0 0.0% 0 0.0% Hair Ornaments 1,088 2,797 22 1,710 16 72,7% 6 27,3% 0 0.0% Picture Frames - Wholesale & Manufacturers 1,088 2,797 2 2,1710 16 72,7% 6 27,3% 0 0.0% Picture Frames - Wholesale & Manufacturers 1,088 2,797 4 2,829 0 0.0% 4 100.0% 0 0.0% Picture Frames - Wholesale & Manufacturers 1,085 2,799				0		0		0		0	
Gaskets 1,090 2,794 0 3,955 0 0,0% 0 0,0% 0 0.0% Foster Child Care 1,089 2,796 1 3,508 1 100.0% 0 0.0% 0 </td <td>Tanks - Fiber Glass, Plastic</td> <td></td> <td>2,793</td> <td>2</td> <td>3,230</td> <td>2</td> <td>100.0%</td> <td>0</td> <td></td> <td>0</td> <td></td>	Tanks - Fiber Glass, Plastic		2,793	2	3,230	2	100.0%	0		0	
Foster Child Care				1		1		0		0	
Hair Ornaments	Gaskets Factor Child Court			0		0		0		0	
Picture Frames - Wholesale & Manufacturers 1,088 2,797 4 2,829 0 0,0% 4 100,0% 0 0,0%				1 22		1		0		0	
Military Goods						10		D		0	
Fire & Smoke & Water Clean Up	Military Goods		2,799			16		0		0	
Air Balancing 1,084 2,801 0 3,965 0 0.0% 0 <th< td=""><td>Fire & Smoke & Water Clean Up</td><td>1,085</td><td>2,799</td><td>3</td><td>2,997</td><td>3</td><td>100.0%</td><td>0</td><td>0.0%</td><td>0</td><td>0.0%</td></th<>	Fire & Smoke & Water Clean Up	1,085	2,799	3	2,997	3	100.0%	0	0.0%	0	0.0%
Bulldozers 1,084 2,801 0 3,965 0 0,0% 0 0,0% 0 0.0% Oil Well Equipment & Supplies 1,084 2,801 0 3,965 0 0.0%	Shavers - Electric			8		7		1		0	
Oil Well Equipment & Supplies 1,084 2,801 0 3,965 0 0.0% 0 0 0.0% 0 0 0 0 0 0 0 0				0		0		0		0	
Plumbing Plan Services 1,083 2,805 8 2,387 7 87.5% 1 12.5% 0 0.0%				0		0		0		0	
				U R		7		1		0	
Logging Equipment & Supplies 1 1,0821 2,8061 11 3,5081 11 100,0%1 01 0,0%1 01 0,0%1 01 0,0%	Logging Equipment & Supplies	1,082	2,805	1	3,508	1	100.0%	n n	0.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Color Colo	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Missenter for Internated 100	Partitions			2		1	50.0%	1	50.0%	0	0.0%
Mode 1,000				11		0		0		0	
Angeword Company Com						3		3		2	
Part						4		2		0	
Comment 1.00		1,065	2,812	8	2,387	2	25.0%	3	37.5%	3	37.5%
1600 1600				5		0		5		0	
Source Security 1.000						3		3		2	
Scientific 1.00 2.01 2				15		1		4	66.7%	1	
Carbon Engineer 1,000 2,416 4 2,429 4 100 10 0 0.00 0 0.00 0 0.00 0						22		4		0	
Gross September 1,605 2,616 0 2,605 2 3335 4 6,776 5 6,766 5 6,7		1,056			2,829			0		0	
Too Description	Bridal Supplies - Wholesale & Manufacturing	1,055		6	2,589	2		4		0	0.0%
Jahrs Peter Marker John Joh				6		4		2		•	
Court A print Court A prin				2		2		0		0	
Fig.				0		0		0		0	
Seatlet Revers				7		1		1	14.3%	0	
Cold Present Development Centers				4		3		1		0	
Sometime 1,042 2,477 S 2,466 2 40,00 2 40,00 1 20,00 2				2		2		0		0	
Cross Congress 1,022 2,652 20 1,655 2 9,756 2 8,256 0 0,055 0	Rooming Houses	1,042	2,827	5	2,686	2	40.0%	2	40.0%	1	20.0%
Landing Land				1		0		1		0	
Filter 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1				24	1,649	22		2		0	0.0%
Forsity - Institutes				8		5		2		1	
General R. Supples 1.024 2.873 5 2.666 2 40.0% 3 60.0% 0 0.0% 0				9		5		3		1	
General Component				5		2		3		0	
Cloud Institution				4		2		2		0	
Commentaries 1.033 2.837 1.3.568 1.00.0% 0.00% 0				4		3		1		0	
Confirment & Success 1,031 2,838 7 2,488 3 42,0% 4 57,1% 0 0,0%		1,034	2,833	3	2,997	3	100.0%	0	0.0%	0	
Customs Consultant				1		1		0		0	
Mood Preservatives				7		3		4		0	
December 1,008 2,841 1 3,568 1 100,0% 0 0.0% 0		1,030		9	2,300	1		6		2	
Sestaurants - Ereafright 1,026				1		1		0	0.070	0	
Instantions Material Control & Removal 1,022 2,481 0 3,965 0 0,0% 0				24		15		8		1	
Pediatriss Equipment & Supplies						0		0		0	
Letters Sign			2,844	16		16	100.0%	0	0.0%	0	0.0%
Roof Decks		1,022		7		2		5		0	
Bewers Raupment & Supplies 1,020 2,847 3 2,997 1 33.3% 2 66,7% 0 0.0% 1,020 2,847 1 3,508 1 10.0% 0 0.0% 0 0.0% 1,020 2,847 1 3,508 1 10.0% 0 0.0% 0 0.0% 1,018 2,850 0 3,965 0 0.0% 0 0.0% 0 0.0% 1,018 2,850 0 3,965 0 0.0% 0 0.0% 0 0.0% 1,018 2,850 0 3,965 0 0.0% 0 0.0% 1,018 2,850 0 3,965 0 0.0% 0 0.0% 1,016 2,850 0 3,965 0 0.0% 0 0.0% 1,016 2,850 0 2,850 0 0.0% 0 0.0% 1,016 2,850 0 2,850 0 0.0% 1,016 2,850 0 2,850 0 0.0% 1,016 2,855 0 2,850 0 0.0% 1,016 2,855 0 2,870 0 0 0.0% 1,016 2,855 0 2,850 0 0.0% 1,014 2,855 8 2,397 7 87,5% 1 12,5% 0 0.0% 1,014 2,855 8 2,387 7 87,5% 1 12,5% 0 0.0% 1,016 2,855 1 2				4		3		0		1	
Boxes - Paper 1,020				7		3		3		1	
Pipe & Valve Fitters				1		1		2		0	
Electric Motors - Manufacturers & Distributors 1,017 2,851 4 2,829 2 50,0% 2 50,0% 0 0,0%				0		0		0		0	
Springs - Automotive - Sales & Service 1,016 2,852 9 2,300 7 77.8% 1 11.1% 1 1 11.1% 1 1 1 1 1 1 1 1 1	Electric Motors - Manufacturers & Distributors			4		2		2		0	
Bat Removal	Springs - Automotive - Sales & Service			9		7		1		1	11.1%
Gournet Corporate Gifts 1,014 2,555 8 2,387 7 87.5% 1 12.5% 0 0.0% Bacels 1,012 2,555 7 2,485 6 85.7% 1 14.3% 0 0.0% Bacels 1,011 2,857 5 2,686 2 40.0% 3 60.0% 0 0.0% 0 0.0% 1.00 1.0 1.0 1.2 1.2 1.2 1.0 1.0 1.2 1.2 1.0 1.0 1.0 1.2 1.2 1.0 1.0 1.0 1.0 1.0 1.0 1.0 1.0 1.0 1.0				2		2		· ·		0	
Carusa - Wholesale & Manufacturers				3	2,997	2				1	
Bagels				8	2,387	- /		1		0	
Lamp Shade Frames & Supplies				5		2		3		0	
Pipe Line Companies				1		1		0		0	
Exterior Designers 1,006 2,861 6 2,589 3 50.0% 3 50.0% 0 0.0% 1 20.0% Auto Surroofs 1,003 2,862 5 2,686 4 80.0% 0 0.0% 1 10.0% 0 0.0% 1 20.0% Auto Surroofs 1,002 2,863 10 2,233 9 90.0% 1 10.0% 0 0.			2,858	0	3,965	0		0	0.0%	0	0.0%
Moving Assistance - Packing, Unpacking, Organizing 1,003				5		5		0		0	
Auto Surnors 1,002 2,863 10 2,233 9 90.0% 1 10.0% 0 0.0% Class Circles & Specialty Shapes 1,000 2,864 1 3,508 1 100.0% 0 0.0% 0 0.0% Public Speaking Instruction 1,000 2,864 1 3,508 1 100.0% 0 0.0% 0 0.0% Colf Course Equipment & Supplies 998 2,867 10 2,233 7 70.0% 3 23.1% 0 0.0% Altorneys & Lawyers - Home Owners Associations 998 2,867 10 2,233 7 70.0% 3 30.0% 0 0.0% Altorneys & Lawyers - Home Owners Associations 998 2,867 10 2,233 7 70.0% 3 30.0% 0 0.0% Altorneys & Lawyers - Home Owners Associations 998 2,867 10 2,233 7 70.0% 3 30.0% 0 0.0% 0 0.0% 3				6		3		3		0	
Glass Circles & Specialty Shapes 1,000 2,864 1 3,508 1 100,0% 0 0,0% 0				,		4		0		1	
Public Speaking Instruction 1,000 2,864 1 3,508 1 100.0% 0 0,0% 0						9		1		0	
Golf Course Equipment & Supplies 999 2,866 13 2,049 10 76.9% 3 23.1% 0 0.0% Altomorey & Lawyers - Home Owners Associations 998 2,867 10 2,233 7 70.0% 3 30.0% 0 0.0% Tank Cleaning 998 2,867 3 2,997 0 0.0% 3 100.0% 0 0.0% Fratemal Regalla & Supplies 994 2,869 35 1,426 3 8.6% 32 91.4% 0 0.0% Fratemal Regalla & Supplies 991 2,870 13 2,049 3 23.1% 4 30.8% 6 46.2% Parks 991 2,871 16 1,909 9 56.3% 6 37.5% 1 6.3% Shoring 997 2,871 15 2,686 4 80.0% 1 20.0% Shoring 998 2,873 12 2,115 12 100.0% 0 0.0% Television Sys & Equipment - Closed Circuit 994 2,874 5 2,686 2 40.0% 3 60.0% 0 0.0% Television Sys & Equipment - Closed Circuit 994 2,874 5 2,686 2 40.0% 3 60.0% 0 0.0% Sleep Disorders - Sleep Agnea 994 2,874 1 3,508 1 100.0% 0 0.0% 0 0.0% Soli Conditioners 982 2,879 9 2,200 3 33.3% 6 66.7% 0 0.0% Emblems 978 2,881 1 3,508 0 0.0% 0 0.0% 1 12.0% 0 0.0% Emblems 978 2,881 1 3,508 0 0.0% 0 0.0% 1 12.0% 0 0.0% Intercom Systems & Services 973 2,883 8 2,387 7 8,5% 1 12.5% 0 0.0%				1		1		V		0	
Aktorneys & Lawyers - Home Owners Associations 988 2,867 10 2,233 7 70,0% 3 30,0% 0 0.0% Fracternal Regalia & Supplies 998 2,867 3 2,997 0 0.0% 3 100,0% 0 0.0% Fraternal Regalia & Supplies 994 2,869 35 1,426 3 8.6% 32 91.4% 0 0 0.0% Filters Air & Gas Cleaning 997 2,870 13 2,049 3 23.1% 4 30,8% 6 6 37.5% 1 6 6.2% Foreign September - Closed Circuit 987 2,871 15 12 100,0% 0 0.0% Physicians & Surgeons - Pulmonary Diseases 988 2,874 5 2,686 4 80,0% 1 20.0% 0 0.0% Pipe Fittings 984 2,874 5 2,686 4 80,0% 1 20.0% 0 0.0% Pipe Fittings 984 2,874 5 2,686 4 80,0% 1 20.0% 0 0.0% Pipe Fittings 984 2,874 5 2,686 2 40,0% 3 60,0% 0 0.0% Pipe Fittings 984 2,874 1 3,508 1 100,0% 0 0.0% Pipe Fittings 984 2,874 0 3,965 0 0.0% 0 0.0% Sieep Disorders - Sieep Apnea 984 2,874 0 3,965 0 0.0% 0 0.0% Sie Disorders - Fiber Apnea 982 2,878 5 2,686 4 80,0% 1 20.0% 0 0.0% Soil Conditioners 982 2,878 5 2,686 4 80,0% 1 20.0% 0 0.0% Soil Conditioners 984 2,874 0 3,965 0 0.0% 0 0.0% 0 0.0% Soil Conditioners 985 2,878 5 2,686 4 80,0% 1 20.0% 0 0.0% Soil Conditioners 982 2,879 9 2,300 3 333,3% 6 6 66,7% 0 0.0% Fans - Attic	Golf Course Equipment & Supplies			13		10		3	23.1%	0	
Fratemal Regalia & Supplies 994 2,869 35 1,426 3 8.6% 32 91.4% 0 0.0% Filters Air & Gas Cleaning 991 2,870 13 2,049 3 23.1% 4 30.8% 6 46.2% Parks 987 2,871 16 1,909 9 56.3% 6 37.5% 1 6.3% Guest Ranch 987 2,871 5 2,686 4 80.0% 1 20.0% 0 0.0% Physicians & Surgeons - Pulmonary Diseases 985 2,873 12 2,115 12 100.0% 0 0.0% 0 0.0% Physicians & Surgeons - Pulmonary Diseases 984 2,874 5 2,686 4 80.0% 1 20.0% 0 0.0% Pige Fittings 984 2,874 5 2,686 2 40.0% 3 60.0% 0 0.0% Pige Fittings 984 2,874 1 3,508 1 100.0% 0 0.0% Pige Fittings 984 2,874 1 3,508 1 100.0% 0 0.0% Pige Fittings 984 2,874 0 3,965 0 0.0% 0 0.0% Pige Fittings 984 2,874 0 3,965 0 0.0% 0 0.0% Pige Fittings 984 2,874 0 3,965 0 0.0% 0 0.0% Pige Fittings 984 2,878 5 2,686 4 80.0% 1 20.0% 0 0.0% Pige Fittings 984 2,874 0 3,965 0 0.0% 0 0.0% 0 0.0% Pige Fittings 984 2,874 0 3,965 0 0.0% 0 0.0% 0 0.0% Pige Fittings 984 2,878 5 2,686 4 80.0% 1 20.0% 0 0.0% Pige Fittings 984 2,878 5 2,886 4 80.0% 1 20.0% 0 0.0% Pige Fittings 984 2,878 5 2,886 4 80.0% 1 20.0% 0 0.0% Pige Fittings 984 2,878 5 2,886 4 80.0% 1 20.0% 0 0.0% Pige Fittings 984 2,878 5 2,886 4 80.0% 1 20.0% 0 0.0% Pige Fittings 984 2,874 1 3,508 1 100.0% 0 0.0% Pige Fittings 984 2,874 1 3,508 1 100.0% 0 0.0% Pige Fittings 984 2,874 1 3,508 1 100.0% 0 0.0% Pige Fittings 984 2,874 1 3,508 1 100.0% 0 0.0% Pige Fittings 984 2,874 1 3,508 1 100.0% 0 0.0% Pige Fittings 984 2,874 1 3,508 1 100.0% 0 0.0% Pige Fittings 984 2,874 1 3,508	Attorneys & Lawyers - Home Owners Associations	998	2,867		2,233	7	70.0%	3	30.0%	0	0.0%
Filters Air & Gas Cleaning 991 2,870 13 2,049 3 23,1% 4 30,8% 6 46,2% 6 197 2,871 16 1,909 9 5,53% 6 37,5% 1 6,3% 6 16,3% 6 16,3% 6 16,3% 6 18				3		0		3		0	
Parks 987 2,871 16 1,909 9 56.3% 6 37.5% 1 6.3%						3				0	
Guest Ranch 987 2,871 5 2,686 4 80.0% 1 20.0% 0 0.0% Shoring 985 2,873 12 2,115 12 100.0% 0 0.0% 0	Filters Air & Gas Cleaning					3				6	
Shoring 985 2,873 12 2,115 12 100.0% 0 0.0% 0				16		9		, b		1	
Physicians & Surgeons - Pulmonary Diseases 984 2,874 5 2,686 4 80.0% 1 20.0% 0 0.0%				17		17		U I		0	
Television Sys & Equipment - Closed Circuit 984 2,874 5 2,686 2 40,0% 3 60,0% 0 0.0% Pipe Fittings 984 2,874 1 3,508 1 100,0% 0 0.0% 0	Physicians & Surgeons - Pulmonary Diseases			5		4		1			
Pipe Fittings 984 2,874 1 3,508 1 100.0% 0 0.0% 0 <th< td=""><td></td><td>984</td><td></td><td>5</td><td></td><td>2</td><td></td><td>3</td><td></td><td>0</td><td></td></th<>		984		5		2		3		0	
Tennis Courts - Private 983 2,878 5 2,686 4 80,0% 1 20,0% 0 0.0% Soil Conditioners 982 2,879 9 2,300 3 33,3% 6 66,7% 0 0.0% Insect Control Devices 982 2,879 7 2,485 2 28,6% 5 71,4% 0 0.0% Fans - Attic 978 2,881 2 3,230 2 100,0% 0 0,0% 0 0.0% Emblems 978 2,881 1 3,508 0 0.0% 0 0.0% 1 10,0% Intercoms Systems & Services 973 2,883 8 2,387 7 87.5% 1 12.5% 0 0.0%	Pipe Fittings	984	2,874	1	3,508	1	100.0%	0	0.0%	0	0.0%
Soil Conditioners 982 2,879 9 2,300 3 33,3% 6 66,7% 0 0,0%		984		0		0		0		0	
Insect Control Devices 982 2,879 7 2,485 2 28.6% 5 71.4% 0 0.0%				5		4		1		0	
Fans - Attic 978 2,881 2 3,230 2 100.0% 0 0,0% 0 0.0% 0 0.0% 0 0.0% 1 100.0% 0 0.0% 1 100.0% 1 100.0% 1 1 1,5% 0 0.0% 0 0.0% 1 1 1,5% 0 0.0% Intercoms Systems & Services 973 2,883 8 2,387 7 87.5% 1 1.2.5% 0 0.0%				9		3		6		0	
Emblems 978 2,881 1 3,508 0 0.0% 0 0.0% 1 100.0% Intercoms Systems & Services 973 2,883 8 2,387 7 87.5% 1 12.5% 0 0.0%				7		2		5 n		0	
Intercoms Systems & Services 973 2,883 8 2,387 7 87.5% 1 12.5% 0 0.0%				1				n		1	
				8		7		1		0	
	Doll Houses & Accessories			15		7		8		0	

US BBB 2012 Statistics Sorted by Inquiry

-	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Food Products Manufacturing Equipment	972	2,884	6	2,589 3,508	4	66.7%	2	33.3%	0	0.0%
Jewelry Polishing & Plating Juices	972 971	2,884 2,887	1 8	2,387	5	0.0% 62.5%	2	100.0% 25.0%	1	0.0% 12.5%
Lead Abatement	970	2,888	2	3,230	0	0.0%	2	100.0%	0	0.0%
Sewing Machines - Supplies & Parts	969	2,889	12	2,115	8	66.7%	4	33.3%	0	0.0%
Towels - Cloths-Wholesale & Manufacturers	968	2,890	64	1,083	42	65.6%	22	34.4%	0	0.0%
Violins Employee Assistance Programs	966 966	2,891 2,891	3	2,997 3,230	1	33.3% 0.0%	2	66.7% 100.0%	0	0.0%
Insurance - Crop	966	2,891	2	3,230	1	50.0%	1	50.0%	0	0.0%
Pile Driving	965	2,894	3	2,997	2	66.7%	1	33.3%	0	0.0%
E-Mail Marketing	964	2,895	7	2,485	3	42.9%	3	42.9%	1	14.3%
Magicians	964	2,895	4	2,829	3	75.0%	0	0.0%	1	25.0%
Sculptors	963	2,897	4	2,829	2	50.0%	2	50.0%	0	0.0%
Time Recorders Aerospace Research & Development	962 962	2,898 2,898		2,686 3,508	<u>3</u>	60.0%		40.0% 100.0%	0	0.0%
Towing - Marine	959	2,900	5	2,686	4	80.0%	1	20.0%	0	0.0%
Clutches	957	2,901	6	2,589	2	33.3%	3	50.0%	1	16.7%
Gardening Hand Tools	954	2,902	28	1,552	5	17.9%	19	67.9%	4	14.3%
Concrete Mixers	954	2,902	1 4	3,508	1	100.0%	0	0.0%	0	0.0%
Lotteries - State Computers - Programming	951 950	2,904 2,905	15	2,829 1,968	3	75.0% 53.3%	1	25.0% 40.0%	0	0.0% 6.7%
Auto Repair - Vintage	950	2,905	15	2,387	0	0.0%	8	100.0%	0	0.0%
Laboratories - Veterinary	949	2,907	4	2,829	4	100.0%	0	0.0%		0.0%
Metaphysicians	949	2,907	0	3,965	0	0.0%	0	0.0%	0	0.0%
Construction Supplies	948	2,909	7	2,485	3	42.9%	4	57.1%	0	0.0%
Oil - Crude - Purchasing	947 946	2,910	1	3,508	0	0.0%	1	100.0%	0	0.0%
Truck Service & Repair - Mobile Stenographers - Public	946	2,911 2,911	/	2,485 3,508	5	71.4% 100.0%	2	28.6% 0.0%	0	0.0%
Jewelry Engravers	945	2,911	4	2,829	3	75.0%	1	25.0%	0	0.0%
Backflow Prevention Devices & Services	945	2,913	1	3,508	1	100.0%	0	0.0%	0	0.0%
Underwear - Wholesale & Manufacturers	943	2,915	20	1,766	17	85.0%	3	15.0%	0	0.0%
Copyright Service	942	2,916	2	3,230	2	100.0%	0	0.0%	0	0.0%
Ringtones Consignment Service - Furniture	941 940	2,917 2,918	90 30	904 1.508	88 15	97.8% 50.0%	2	2.2%	0	0.0% 13.3%
Recruiting - Technical	940	2,918	30	2,485	15	50.0% 14.3%	6	36.7% 85.7%	4	0.0%
Carpet Installation	939	2,920	24	1,649	13	54.2%	10	41.7%	1	4.2%
Plastics - Foam	937	2,921	1	3,508	1	100.0%	0	0.0%	0	0.0%
Pet Clothing Designer	936	2,922	42	1,318	30	71.4%	12	28.6%	0	0.0%
Magicians Supplies	936 935	2,922 2,924	13	2,049 3,508	2	15.4% 100.0%		53.8%	4	30.8%
Tank Lining & Coating Dune Buggies	935	2,924 2,925	1	3,508 2,997	<u>1</u>	33.3%	2	66.7%	0	0.0%
Railroad Equipment & Supplies	931	2,925	1	3,508	1	100.0%	0	0.0%	0	0.0%
Art Organizations & Information	930	2,927	5	2,686	4	80.0%	1	20.0%	0	0.0%
Transit Lines	929	2,928	14	2,009	13	92.9%	1	7.1%	0	0.0%
Shoe Findings & Supplies	929	2,928	3	2,997	1	33.3%	2	66.7%	0	0.0%
Snow Removal Equipment Greenhouse Builders	927 927	2,930 2,930	19 2	1,795 3,230	9	47.4% 100.0%	10	52.6% 0.0%	0	0.0%
Motel & Hotel Consultants	926	2,930	55	1,162	34	61.8%	21	38.2%	0	0.0%
Proofreading	926	2,932	2	3,230	1	50.0%	1	50.0%	0	0.0%
Motion Picture Film Distributors & Exchange	925	2,934	3	2,997	1	33.3%	2	66.7%	0	0.0%
Tubing - Metal	924	2,935	0	3,965	. 0	0.0%	0	0.0%	0	0.0%
Plastics - Raw Materials, Powder, Liquid	921	2,936	16	3,508	1	100.0%	0	0.0%	0	0.0%
Schools - Academic - College Preparatory Rehabilitation Products - Pediatric	919 919	2,937 2,937	16	1,909 2,686	3	31.3% 80.0%	11	68.8% 20.0%	0	0.0%
Livestock Feeding	918	2,939	2	3,230	2	100.0%	0	0.0%	0	0.0%
Oriental Goods - Retail	916	2,940	3	2,997	2	66.7%	1	33.3%	0	
Fans - Industrial & Commercial	914	2,941	7	2,485	5	71.4%	2	28.6%	0	0.0%
Contractor - Disabled Access	914	2,941	1	3,508	0	0.0%	1	100.0%	0	0.0%
Ship Builders & Repair Bus Lines Ticket Agencies	914 913	2,941 2,944	1 25	3,508 1,626	24	100.0% 96.0%	0	0.0% 4.0%	0	0.0%
Soil Testing	912	2,945		3,508	1	100.0%	0	0.0%	0	0.0%
Leather Restoration	910	2,946	7	2,485	4	57.1%	3	42.9%	0	0.0%
Springs - Coil, Flat - Distributors & Manufacturing	908	2,947	1	3,508	0	0.0%	0	0.0%	1	100.0%
Aquaculture	899	2,948	8	2,387	1	12.5%		87.5%	0	0.0%
Ceiling Cleaning	899	2,948	3	2,997	0	0.0%	2	66.7%	1	33.3%
Brushes Two-Way Radio Sales & Service	899 898	2,948 2,951	<u>0</u>	3,965 3,230	0	0.0%	. U	0.0% 100.0%	0	0.0%
Filing Equipment, Systems & Supplies	897	2,952	1	3,508	0	0.0%	1	100.0%	0	0.0%
Hats - Wholesale & Manufacturers	896	2,953	8	2,387	3	37.5%	4	50.0%	1	12.5%
Sandblasting Equipment & Supplies	895	2,954	2	3,230	2	100.0%	0	0.0%	0	0.0%
Metal Rolling & Forming	895	2,954	0	3,965	0	0.0%	0	0.0%	0	0.0%
Incense	892 892	2,956 2,956	9	2,300 2,997	6	66.7% 66.7%	3	33.3% 33.3%	0	0.0%
Copper Products Frozen Foods - Processors	892 890	2,956 2,958	3 11	2,997 2,175	2	66.7% 72.7%	1	33.3% 27.3%	0	0.0%
Inks - Manufacturers Materials	890 890	2,958	4	2,175	3	72.7%	1	25.0%	0	0.0%
Beauty Supplies & Equipment Repair	889	2,960	10	2,233	1	10.0%	6	60.0%		30.0%
Bankruptcy Counseling - Federally Certified	888	2,961	1	3,508	0	0.0%	1	100.0%	0	0.0%
Medical Alert Companies	887	2,962	1	3,508	1	100.0%	0	0.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Tools - Pneumatic	886 883	2,963 2,964	14	3,508 2,009	1	100.0% 35.7%	0	0.0% 64.3%	0	0.0%
Auto Headlight Restoration Asset Evaluators	881	2,964	14	2,009		33.3%	2	66.7%	0	0.0%
Paper Hangers - Wall covering	881	2,965	3	2,997	2	66.7%	1	33.3%	0	0.0%
Sewer Inspection	880	2,967	0	3,965	0	0.0%	0	0.0%	0	0.0%
Building Materials - Used	879	2,968	0	3,965 3,508	0	0.0% 100.0%	0	0.0%	0	0.0%
Consulates & Other Federal Government Representatives Lettering Machines	876 873	2,969 2,970	1	3,508 2,686	1	100.0%	0	0.0%	0	0.0%
Publishers - Internet Guides	872	2,971	3	2,997	3	100.0%	0		0	0.0%
Racquetball Courts - Private	871	2,972	7	2,485	3	42.9%	3	42.9%	1	14.3%
Heat Treating - Metal	870	2,973	1	3,508	1	100.0%	0	0.0%	0	0.0%
Voice Mail Services	868	2,974	20		16		4	20.0%	0	0.0%
Cement - Retail Flood Control Equipment	866 866	2,975 2,975	12	2,115 2,686	4	33.3% 80.0%	8	0017 70	0	0.0%
Spraying Equipment	866	2,975	1	3,508	- 4	0.0%	1	100.0%	0	
City & Town Planners	866	2,975	0	3,965	0	0.0%	0	0.0%	0	0.0%
Tables - Folding	865	2,979	3	2,997	3	100.0%	0	0.0%	0	0.0%
Albums	864	2,980	15	1,968	5	33.3%	10	66.7%	0	0.0%
Campers - Rent & Lease	861	2,981	7	2,485	6	85.7%	1	14.3%	0	0.0%
Archery Ranges Brand Development	858 857	2,982 2,983	2	3,230 2,997	<u>0</u>	0.0% 100.0%	2	100.0%	0	0.0%
Polyethylene Materials & Products	857 856	2,983	1	3,508	<u></u>	100.0%	0	0.0%	0	0.0%
Power Plant Consultants	856	2,984	0	3,965	0	0.0%	0	0.0%	0	0.0%
Aircraft Instruments	854	2,986	3	2,997	1	33.3%	2	66.7%	0	0.0%
Game Farms	854	2,986	2	3,230	1	50.0%	1	50.0%	0	0.0%
Encyclopedia & Book Sales	853	2,988	17	1,874	10	58.8%	6	35.3%	1	5.9% 0.0%
Bottlers Equipment & Supplies Seminar Marketing	852 849	2,989 2,990	7	2,829 2,485	4	100.0% 42.9%	0	0.0% 42.9%	0	14.3%
Poultry - Retail	847	2,991	1	3,508	<u></u>	0.0%	1	100.0%	0	0.0%
Coal Brokers	844	2,992	0	3,965	0	0.0%	0	0.0%	0	0.0%
Foot Appliances	843	2,993	6	2,589	5	83.3%	1	16.7%	0	0.0%
Fumigation Services	843	2,993	1	3,508	1	100.0%	0	0.0%	0	0.0%
Kennels Equipment & Supplies	842 841	2,995 2,996	13	2,049 3 508	11		2	15.4%	0	0.0%
Charity - Police & Firefighter Organizations Polyurethane Products	841	2,996	1	3,508	1	100.0%	0	0.070	0	0.0%
Bar Supplies	832	2,998	9	2,300	8	88.9%	1	11.1%	0	0.0%
Meat Packers Equipment & Supplies	831	2,999	3	2,997	1	33.3%	2	66.7%	0	0.0%
Television & Radio Parts - Wholesale & Manufacturers	829	3,000	41	1,329	36	87.8%	4	9.8%	1	2.4%
Water Heaters - Parts & Supplies	829	3,000	12	2,115	9	75.0%	3	25.0%	0	0.0%
Labels - Fabric Meters	829 828	3,000 3,003	3	2,997 3,230	2	66.7% 50.0%	1	33.3% 50.0%	0	0.0%
Corporation Supplies	828	3,003	1	3,508	1	100.0%	1	0.0%	0	0.0%
Canes	826	3,005	5	2,686	5	100.0%	0	0.0%	0	0.0%
Express & Transfer Service	825	3,006	5	2,686	2	40.0%	2	40.0%	1	20.0%
Trailer Storage	822	3,007	14	2,009	11	78.6%	3	21.4%	0	0.0%
Knitting Instruction	822	3,007	3	2,997	0	0.0%	1	33.3%	2	66.7%
Fax Equipment & Systems Statistical Service	817 817	3,009 3,009	3	2,997 2,997	2	66.7% 100.0%	0	0.0%	1	33.3% 0.0%
Music Boxes	816	3,011	2	3,230		100.0%	0	0.0%	0	0.0%
Generators	812	3,012	8	2,387	5	62.5%	3	37.5%	0	0.0%
Trucks - Forklifts	811	3,013	11	2,175	4	36.4%	7	63.6%	0	0.0%
Advertising - Vinyl Phone Book Covers	810	3,014	10	2,233	4	40.0%	6	60.0%	0	0.0%
Carpet & Rug Dyers Jacks	809 809	3,015 3,015	3	2,997 3,965		66.7% 0.0%	1	33.3%	0	0.0%
Wallpaper Hangers	807	3,013	1	3,508	0	0.0%	1	100.0%	0	0.0%
Burial Advisory Service	806	3,018	9	2,300	9	100.0%	0		0	
Hawaiian Goods	805	3,019	5	2,686	5	100.0%	0		0	0.0%
Dredging	803	3,020	1	3,508	0	0.0%	1	100.0%	0	0.0%
Auto Dealers - Online	802	3,021	22	1,710	9	40.9%	9	40.9%	4	
Geologists Equipment Calibration	802 801	3,021 3,023	1	3,508 2,997	1	100.0% 66.7%	0	0.0%	1	0.0% 33.3%
Promotional Products - Non-Wearable	801	3,023	2	3,230	2	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Workers Compensation	801	3,023	0	3,965	0	0.0%	0		0	0.0%
Theatrical Equipment & Supplies	798	3,026	6	2,589	5	83.3%	1	16.7%	0	0.0%
Robots	798	3,026	4	2,829	3	75.0%	1	25.0%	0	0.0%
Textile Fibers	798 795	3,026	3	2,997	3	100.0%	0	0.0%	0	0.0%
Drafting Equipment & Supplies Sash Operating Devices	795 795	3,029 3,029	3	2,997 3,965	3	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Appellate	789	3,029	7	2,485	3	42.9%	4	57.1%	0	0.0%
Fireproofing	788	3,032	2	3,230	1	50.0%	1	50.0%	0	0.0%
Filters - Liquid	787	3,033	0	3,965	0	0.0%	0	0.0%	0	0.0%
Event Center	785	3,034	22	1,710	13	59.1%	9	40.9%	0	0.0%
Layouts - Office, Factory	785	3,034	7	2,485	5	71.4%	2	28.6%	0	0.0%
Labeling Equipment Aircraft Ground Support & Service Equipment	785 785	3,034 3,034	3	2,997 3,508	1	33.3% 0.0%	1	66.7% 100.0%	0	0.0%
Railroads - Freight	783	3,038	7	3,230	2	100.0%	1	0.0%	0	0.0%
Power Plant Equipment	780	3,039	7	2,485	3	42.9%	4	57.1%	0	0.0%
Olive Oil	780	3,039	2	3,230	0	0.0%	2	100.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Artificial Flowers & Plants - Manufacturer Supplies	778	3,041	11	2,175	6	54.5%	5	45.5%	0	0.0%
Mountain Climbing Equipment Referral - Auto Repair	777 774	3,042 3,043	32	2,485 1,473	17	100.0% 53.1%	0 15	0.070	0	0.0%
Pins - Lapel	773	3,044	1	3,508	1	100.0%	0	0.0%	0	0.0%
Inks - Writing & Marking	769	3,045	3	2,997	3	100.0%	0	0.0%	0	0.0%
Engineering Reports	769	3,045	0	3,965	0	0.0%	0	0.0%	0	0.0%
Import Representatives Physicians & Surgeons - Industrial Medicine	768 768	3,047 3,047	12	2,115 3,508	4	33.3% 100.0%	6	50.0%	2	16.7% 0.0%
Pay Phone Booths - Equipment & Service	765	3,047	1	3,508	1	100.0%	0		0	0.0%
Structural Integration	765	3,049	0	3,965	0	0.0%	0	0.0%	0	0.0%
Computer Assisted Design Services	763	3,051	8	2,387	4	50.0%	4	50.0%	0	0.0%
China & Crystal - Repair	762	3,052	14		14		0	0.0%	0	0.0%
Geophysicists Video Tapes & Discs - Wholesale & Manufacturers	762 761	3,052 3,054	2	3,230 2,686	0	0.0% 60.0%	2	100.0%	0	0.0%
Phlebotomy Training & Certification	758	3,055	5	2,686	2	40.0%	3	40.0%	0	
Hardwood Floor Maintenance	758	3,055	1	3,508	1	100.0%	0	0.0%	0	0.0%
Gloves & Mittens - Dress	757	3,057	7	2,485	5	71.4%	2	28.6%	0	0.0%
Earthworms	757	3,057	1	3,508	1	100.0%	0	0.0%	0	0.0%
Vibration Measurement	757	3,057	0	3,965	0	0.0%	0	0.0%	0	0.0%
Sports Hospitality Physicians & Surgeons Information Bureaus	755 753	3,060 3,061	2	3,230 2,686	1 2	50.0% 40.0%	1	50.0%	2	0.0% 40.0%
Rendering Companies	753	3,061	0	3,965	0	0.0%	0	0.0%	0	0.0%
Coaching - Leadership	752	3,063	12	2,115	11	91.7%	1	8.3%	0	0.0%
Metal Finishers Equipment & Supplies	752	3,063	3	2,997	2	66.7%	1	33.3%	0	0.0%
Statuary	752	3,063	0	3,965	0	0.0%	0	0.070	0	0.0%
Carpet & Rug Binding Machines Neckwear - Retail	751 751	3,066 3,066	3	2,997 3,230	3	100.0% 100.0%	0	0.0%	0	0.0%
Library Research Service	750	3,068	11		5	45.5%	4	36.4%	2	18.2%
Emergency Response Systems - Personal	750	3,068	4	2,829	3	75.0%	1	25.0%	0	0.0%
Tool & Die Makers Equipment & Supplies	749	3,070	3	2,997	1	33.3%	2	66.7%	0	0.0%
Riggers	749		1	3,508	1	100.0%	0	0.0%	0	0.0%
Bicycles - Renting	748 748	3,072	17	1,874	12	70.6% 50.0%	5	29.4% 50.0%	0	0.0%
Leather Goods Manufacturers Supplies News Dealers	748	3,072	4	2,829 2,829	4	100.0%	2		0	0.0%
Salt	747	3,074	2	3,230	0	0.0%	2	100.0%	0	0.0%
Tool Designers	746	3,076	0	3,965	0	0.0%	0	0.0%	0	0.0%
Cabs - Tractor, Truck	745	3,077	7	2,485	2	28.6%	5	71.4%	0	
Sewer Cleaning Equipment & Supplies	745 745	3,077	5	2,686	3	60.0%	2	40.0%	0	0.0%
Traffic Engineers & Planning Service Television Program Distributors	745	3,077 3,080	28	3,965 1,552	0	0.0% 14.3%	2	0.0%	21	0.0% 75.0%
Interior Designers - Architectural	742	3,080	5	2,686	2	40.0%	3	60.0%	0	0.0%
Furniture Repair & Refinish Supplies	739	3,082	6	2,589	2	33.3%	4	66.7%	0	0.0%
Electric Instruments	736	3,083	8	2,387	3	37.5%	5	62.5%	0	0.0%
Attorneys & Lawyers - Intellectual Property	734 733	3,084	1	3,508	0	0.0%	1	100.0%	0	0.0%
Insurance - Marine Barrels & Drums	733	3,085 3,086	<u>1</u>	3,508 2,686	<u>1</u>	100.0% 20.0%	4	80.0%	0	0.0%
Tapestries	730	3,087	3	2,997	0	0.0%	1	33.3%	2	66.7%
Wallpaper Removing	730	3,087	2	3,230	1	50.0%	1	50.0%	0	0.0%
Rustproofing & Undercoating - Auto	729	3,089	4	2,829	0	0.0%	3	75.0%	1	25.0%
Pianos - Restoration & Refinishing	729 728	3,089 3,091	1	3,508 2,829	1	100.0%	0	0.0%	0	0.0%
Aircraft & Aircraft Equipment - Testing Glassware Decorators	727	3,091	9	2,300	5	55.6%	4	44.4%	0	0.0%
Flood assistance	727	3,092	4	2,829	3	75.0%	1	25.0%	0	0.0%
Window Shades - Cleaning & Repair	725	3,094	5	2,686	1	20.0%	4	80.0%	0	0.0%
Disabled Person Assistance	724	3,095	3	2,997	2	66.7%	1	33.3%	0	0.0%
Taxes - Enrolled Agent Funeral Directors Equipment & Supplies	724 724	3,095 3,095	1	3,508 3,965	1	100.0%	0	0.070	0	0.0%
Differentials - Automobile	723	3,098	8	2,387	2	25.0%	6	75.0%	0	0.0%
Signs - Maintenance & Repair	723	3,098	6	2,589	2	33.3%	3	50.0%	1	16.7%
Architects Supplies	723 722	3,098	0	3,965	0	0.0%	0	0.0%	0	0.0%
Organic Soil Fertilizer	722	3,101	1	3,508	0	0.0%	1	100.0%	0	0.0%
Chimney Lining Materials Pipe Line Equipment	722 721	3,101 3,103	0	3,965 2,997	<u> </u>	0.0% 33.3%	<u>U</u>	0.0%	0	0.0%
Encyclopedias	720	3,103	3	2,997	1	33.3%	2	66.7%	0	0.0%
Programmed Instruction	717	3,105	9	2,300	5	55.6%	3	33.3%	1	11.1%
Carbon Products	716	3,106	7	2,485	4	57.1%	3	42.9%	0	0.0%
Lockers	716	3,106	1	3,508	1	100.0%	0	0.0%	0	0.0%
Surveying Instruments Appointment Setting Service	713 712	3,108 3,109	3	2,997 2,387	2	66.7% 37.5%	1	33.3%	0	0.0%
Cryogenics	712	3,109	n 8	3,965	<u>3</u>	0.0%	<u>3</u>	0.0%	0	0.0%
Campers - Supplies & Parts	711	3,111	3	2,997	1	33.3%	2	66.7%	ő	0.0%
Fan Clubs	710	3,112	14	2,009	8	57.1%	5	35.7%	1	7.1%
Tool Salvage Companies	709	3,113	17	1,874	8	47.1%	9	52.9%	0	0.0%
Physicians Assistants Plaster	709 709	3,113	1	3,508	1	100.0%	0	0.0%	0	0.0%
Divers	709 708	3,113 3,116	2	3,965 3,230	<u>U</u>	0.0% 100.0%	0	0.0%	0	0.0%
Engraving Equipment & Supplies	707	3,110	2	3,230	0	0.0%	1	50.0%	1	50.0%
Chain Letters	707	3,117	1	3,508	1	100.0%	0	0.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Testes Designed Testes T	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Section Continue	Contractor - Roofing Spray Foam Insulation	707		1	3,508	0		1		0	0.0%
Sign Proc. 1.172 1.772				1		1 2				0	0.0%
Secont Notice 10 1,122				3		1		1		1	33.3%
Sect. Name Sect.	Popcorn Machines	701	3,123	2	3,230	0	0.0%	2	100.0%	0	0.0%
Company 1975				5		3		2		0	0.0%
Comp.				2		1		0		1	
Addition Application App				0		1		1		0	0.0%
General Paris Review				3		2		1		0	0.0%
Concent Aggregate		690		5	2,686	3		2	40.0%	0	0.0%
Proposition Company	Wife Halfiesses Electrical			1		1		0		0	0.0%
Species 1985 1,10 20 1,10 1,0 1,10				6		3		3		0	0.0%
Times to provide a contraction 1.00				36		10				1	
Find His Expinent & Singles				1		0		1		0	0.0%
To Cream Numbersomer Southwest 669 3,18 2,320 2,100% 6,00% 0,00%				0		0		0		0	0.0%
Prints (Designated 668 1,188 1 3,088 1 10,005 0 0,005				2		2	100.0%	0		0	0.0%
Chrobatte A Baroles				3		3		0		0	0.0%
Candre C				1		1	100.0%	0		0	0.0%
France 1,000 1,0				6		3		3		0	0.0%
Seef Processing & Enthericating Enginement				1		1		0		0	0.0%
Inches Cube				0		0		0		0	0.0%
Fig. 1 Seption Problems	Hockey Clubs			5		3		2		0	0.0%
Fine Descript				6		2		3		1	16.7%
Fundamen Assembly Services C72 3.466 4 2.829 3 75.0% 1 25.0% 0 0.0				1		0		0		1	
Business Processing Optimization						30		1		0	0.0%
Farmer - Organic				2		1		1		0	0.0%
Altonome A Lawyers - Product Labellary (201) 3,1469 0,2655 0,076				39		30		9		0	0.0%
Vaterinarius Information & Referral				0	3,965	0		0		0	0.0%
Actuaries				2		1		1		0	0.0%
Early Foods				2		2		0		0	0.070
Carnet Lawes Equipment & Supplies 662 3.155 0 3.065 0 0.0% 0 0.				6		<u> </u>		1		0	0.0%
Grouting Compounds				·		0		0		0	0.0%
Fan Pai Lists		662		0	3,965	0	0.0%	0	0.0%	0	0.0%
Flage & Banners - Manufacturers Supplies 661 3.157 4 2.829 4 100.0% 0 0.0% 0 0.0% 0 0.0 Control Refresologists (as a first Removing Equipment & Supplies 661 3.157 3 2.997 3 100.0% 0 0.0% 0 0.0 Control Refresologists (as a first Removing Equipment & Supplies 662 3.157 3 2.997 1 3.33% 2 66.7% 0 0.00 Control Refresologists (as a first Removing Equipment & Supplies 672 3.163 1 2.997 1 3.33% 2 66.7% 0 0.00 Control Refresologists (as a first Removing Equipment & Supplies 672 3.163 1 1 2.155 8 72.7% 1 2 13.2% 1 1 0.00 Control Removing Equipment & Supplies 672 3.163 1 1 2.155 8 72.7% 1 2 13.2% 1 1 0.00 Control Removing Equipment & Supplies 672 3.165 1 3.00 Control Removing Equipment & Supplies 672 3.165 1 3.00 Control Removing Equipment & Supplies 672 3.165 1 3.508 1 1 100.0% 0 0.0%				56	1,152	30		26		0	0.0%
Flaf Removing Equipment & Supplies 661 3,157 3 2,997 3 100,0% 0 0,0% 0 0,0% 0 0,0				7		2		5		0	0.0%
Reflexologists				4		4		0		0	
Aquariums - Lease & Maintenance 659 3,162 1 3,508 1 100,0% 0 0,0% 0	Reflevologists		3,157	3		<u>J</u>		2		0	0.0%
Saltwater Pools - Equipment & Supplies 657 3,163 11 2,175 8 72,7% 2 18,2% 1 9,1	Aguariums - Lease & Maintenance			1		1		0		0	0.0%
Speakers - Wholesale & Manufacturers 552 3,165 6 2,589 2 33,3% 3 50,0% 1 16.7		657		11		8		2		1	9.1%
Example Exam				4		3		1		0	0.0%
Sewing Machines - Industrial & Commercial 652 3,165 0 3,965 0 0,0% 0 0.0% 0 0.0				6		2		3		1	16.7%
Consultants - Pharmaceutical 6.50 3,168 6 2,589 2 33,3% 2 33,3% 2 33.3		652		1		1		0		0	
Boxes - Specialty & Fancy 649 3,169 5 2,686 3 60,0% 1 20,0% 1 20,0% 0 0 0 0 0 0 0 0 0				6		2		2		2	33.3%
Fasteners - Textile & Apparel Fasteners - Textile & Apparel Fasteners - Textile & Apparel 50.0% 1 50.0% 1 50.0% 0 0.00 Easier & Fasteners - Textile & Apparel 50.0% 2 16.7% 1 8.3 Easier & G48 3.171 7 2 2.485 3 42.9% 2 28.6 648 3.171 7 2 2.485 3 42.9% 2 28.6 648 3.171 5 2.686 5 100.0% 0 0.0% 0 0.0% Leather Cleaning 6 648 3.171 1 3.5508 1 100.0% 0 0.0% 0 0.0% Leather Cleaning 6 648 3.171 1 3.5508 1 100.0% 0 0.0% 0 0.0% Leather Cleaning 6 647 3.175 5 2.686 5 100.0% Venetian Bilnds - Supplies & Parts 6 647 3.175 5 2.686 5 100.0% Leather Cleaning 6 647 3.175 5 2.686 5 100.0% Leather Cleaning 6 647 3.175 5 2.686 5 100.0% Leather Cleaning 6 647 3.175 5 2.686 5 100.0% Leather Cleaning 7 647 3.175 8 2.686 5 100.0% Leather Cleaning 7 647 3.175 6 2.686 5 100.0% Leather Cleaning 7 647 3.175 6 2.686 5 100.0% Leather Cleaning 8 647 3.175 5 2.686 5 100.0% Leather Cleaning 8 647 3.175 5 2.686 5 100.0% Leather Cleaning 8 647 3.175 5 2.686 5 100.0% Leather Cleaning 8 648 3.171 1 1 3.5508 1 1 00.0% Leather Cleaning 8 648 3.177 5 2.686 5 100.0% Leather Cleaning 8 648 3.177 5 2.686 5 100.0% Leather Cleaning 8 648 3.178 5 2.686 5 100.0% Leather Cleaning 8 648 3.178 8 2.887 4 50.0% Leather Cleaning 8 8 2.387 4 50.0% Leather Cleaning 8 2.387 4 50.0%				5		3		1		1	20.0%
Eus - Sales & Rental 648 3,171 7 2,485 3 42,9% 2 28,6% 0 28,6% 0 0 0 0 0 0 0 0 0	Fasteners - Textile & Apparel			2		1	50.0%	1	50.0%	0	0.0%
Radiator Sales				12		9		2		1	8.3%
Leather Cleaning 648 3,171 1 3,508 1 100,0% 0 0,				7		3		2		2	28.6%
Badges 647 3,175 5 2,686 5 100.0% 0 0.0% 0 0.0 Venetian Blinds - Supplies & Parts 647 3,175 4 2,829 2 50.0% 2 50.0% 0 0.0 Irrigation Systems - Maintenance/Repair 646 3,177 5 2,686 3 60.0% 2 40.0% 0 0.0 Contractor - Hauling 645 3,178 8 2,387 4 50.0% 4 50.0% 0 0.0 Sausages 645 3,178 5 2,686 4 80.0% 1 20.0% 0 0.0 Family Planning - Abortion Alternatives 643 3,181 1 3,508 1 100.0% 0 0.0% 0 0.0 Family Planning - Abortion Alternatives 643 3,181 1 3,508 1 100.0% 0 0.0% 0 0.0 Hardware Consultants 643 3,181 0 3,965 0 0,0% 0 0.0% 0 0.0 Hardware Consultants 642 3,183 6 2,589 3 50.0% 2 33.3% 1 16.7 Physical Therapy Equipment 640 3,184 6 2,589 4 66.7% 1 16.7% 1 16.7 Storage - Liquid & Bulk 0 640 3,184 5 2,686 4 80.0% 1 20.0% 0 0.0 Dictating Machines & Supplies & Supplies 648 3,187 9 2,300 6 66.7% 3 33.3% 0 0.0 Screw Machine Products 639 3,187 9 2,300 6 66.7% 3 33.3% 0 0.0 Screw Machine Products 637 3,190 2 3,230 1 50.0% 0 0.0% 0 0.0 Ladders 633 3,192 3 3,997 2 6.7% 0 0.0% 0 0.0 Ladders 639 3,191 0 3,965 0 0.0% 0 0.0% 0 0.0 Ladders 639 3,191 0 3,965 0 0.0% 0 0.0% 0 0.0 Ladders 639 3,191 0 3,965 0 0.0% 0 0.0% 0 0.0 Ladders 639 3,191 0 3,965 0 0.0% 0 0.0% 0 0.0 Ladders 639 3,191 0 3,965 0 0.0% 0 0.0% 0 0.0 Ladders 639 3,191 0 3,965 0 0.0% 0 0.0% 0 0.0 Ladders 639 3,191 0 3,965 0 0.0% 0 0.0% 0 0.0 Ladders 639 3,191 0 3,965 0 0.0% 0 0.0% 0 0.0 Ladders 639 3,191 0 3,965 0 0.0% 0 0.0% 0 0.0% 0 0.0 Ladders 639 3,194 3 3,997 1 33,3% 2 6.6% 0				5		5		0		0	0.0%
Venetian Blinds - Supplies & Parts 647 3,175 4 2,829 2 50,0% 2 50,0% 0 0.0				5		5		0		0	0.0%
Contractor - Hauling	Venetian Blinds - Supplies & Parts			4		2		2		0	0.0%
Sausages 645 3,178 5 2,686 4 80,0% 1 20,0% 0 0.0		646		5	2,686	3		2		0	0.0%
Family Planning - Abortion Alternatives		645		8	2,387	4		4		0	0.0%
Garbage Disposal Equipment - Supplies & Parts 643 3,181 1 3,508 1 100.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0%				5		4	80.0%	1	20.0%	0	0.0%
Hardware Consultants 643 3,181 0 3,965 0 0,0% 0 0,0% 0 0,0% 0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0				1				2		0	0.0%
Rnit Goods - Retail 642 3,183 6 2,589 3 50.0% 2 33.3% 1 16.7				0		0		0		0	0.0%
Storage - Liquid & Bulk 640 3,184 5 2,686 4 80,0% 1 20,0% 0 0.0				6		3		2	33.3%	1	16.7%
Dictating Machines & Supplies 640 3,184 0 3,965 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0.0% 0 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.				6		4		1		1	16.7%
Auto Paint - Mobile 639 3,187 9 2,300 6 66,7% 3 33,3% 0 0.0 Screw Machine Products 639 3,187 0 3,965 0 0.0% 1 33.3 3.19 2 2,997 2				5		4		1		0	0.0%
Screw Machine Products 639 3,187 0 3,965 0 0.0% 0 0 0.0% 0 0 0 0 0 0 0 0 0 0 0				0		0		0		0	0.0%
Door Frames 638 3,189 0 3,965 0 0.0% 0 0.0% 0 0.0% 0 0.0 Countertops - Concrete 637 3,190 2 3,230 1 50,0% 1 50,0% 0 0.0 Ladders 636 3,191 0 3,965 0 0.0% 0 0 0 0.0%				9		b		3		0	0.0%
Countertops - Concrete 637 3,190 2 3,230 1 50,0% 1 50,0% 0 0.0 Ladders 636 3,191 0 3,965 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 1 33.3 1 33.3 1 2 66.7% 0 0.0% 1 50.0% 1 50.0% 0 0.		638		n		<u> </u>		0		0	0.0%
Ladders 636 3,191 0 3,965 0 0.0% 0 0.0% 0 0.0 Signs - Erectors & Hangers 633 3,192 3 2,997 2 66.7% 0 0.0% 1 33.2 Heat Exchangers 631 3,193 2 3,230 1 50.0% 1 50.0% 0 0.0 Heat Exchangers 629 3,194 3 2,997 1 33.3% 2 66.7% 0 0 0		637	3,190	2	3,230	1	50.0%	1	50.0%		0.0%
Hosiery - Wholesale & Manufacturers 631 3,193 2 3,230 1 50.0% 1 50.0% 0 0.0 Heat Exchangers 629 3,194 3 2,997 1 33.3% 2 66.7% 0 0.0	Ladders	636	3,191	0	3,965	0	0.0%	0	0.0%	0	0.0%
Heat Exchangers 629 3,194 3 2,997 1 33.3% 2 66.7% 0 0.0				3		2		0		1	33.3%
				2	3,230	1		1		0	0.0%
Riggers Equipment & Supplies 629 3,194 1 3,508 1 100.0% 0 0.0% 0 0.0				3		1		2		0	0.0%
				7		2		0		0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Rubber - Synthetic	626	3,196	0	3,965	0	0.0%	0	0.0%	0	0.0%
Demonstration Services Dairy Equipment & Supplies	625 623	3,198 3,199	0	3,965 3,508	0	0.0%	0	0.0% 100.0%	0	0.0%
Garment Racks	617	3,200	1	2,997	3	100.0%	1	0.0%	0	0.0%
Cylinders - Rebuild & Repair	617	3,200	1	3,508	1	100.0%	0	0.0%	0	0.0%
Seals - Oil, Grease	617	3,200	0	3,965	0	0.0%	0	0.0%	0	0.0%
Oil Handling Equipment	615	3,203	2	3,230	0	0.0%	2	100.0%	0	0.0%
Seeding	615	3,203	1	3,508	0	0.0%	1	100.0%	0	0.0%
Candy & Confectionery Manufacturer Equip & Supplies	614	3,205	1	3,508	0	0.0%	1	100.0%	0	0.0%
Floral Design Instruction Fire Departments	613 610	3,206 3,207	9	2,300 2,686	/	77.8% 80.0%	2	22.2% 20.0%	0	0.0%
Etiquette School	610	3,207	1	3,508	1	100.0%	0		0	0.0%
Miniatures - Collectors	609	3,209	4	2,829	4	100.0%	0	0.0%	0	0.0%
Welcome ServiceFor Newcomers	609	3,209	3	2,997	0	0.0%	3	100.0%	0	0.0%
Auto Dealers - Hybrid Vehicles	607	3,211	11		11	100.0%	0		0	0.0%
Juice Extractors	607	3,211	4	2,829	3	75.0%	1	25.0%	0	0.0%
Technology - Litigation Support	607	3,211	4	2,829	3	75.0% 80.0%	. 0	0.0% 20.0%	1	25.0%
Bibles Moving Sales	606 606	3,214 3,214	5	2,686 3,965	4	0.0%	1	20.0%	0	0.0%
Cabinet Organizers	605	3,214	9	2,300	5	55.6%	4		0	0.0%
Yoga Supplies	604	3,217	5	2,686	1	20.0%	4	80.0%	0	0.0%
Police Departments	604	3,217	0	3,965	0	0.0%	0	0.0%	0	0.0%
Leather Finishers	603	3,219	41	1,329	1	2.4%	39	95.1%	1	2.4%
Exterior Structures - Gazebos, Arbors, Pergolas	603	3,219	1	3,508	1	100.0%	0	0.0%	0	0.0%
Infrared Equipment	603	3,219	1	3,508	1	100.0%	0	0.070	0	0.0%
Pumps - Supplies & Parts Upholstery Fabrics - Wholesale & Manufacturers	600 600	3,222	1	3,508	0	0.0% 100.0%	1	100.0% 0.0%	0	0.0%
Building Inspection - Commercial	599	3,222 3,224	1 4	3,508 2,829	1 4	100.0%	0		0	0.0%
Slate	599	3,224	2	3,230	2	100.0%	0	0.0%	0	0.0%
Systems & Software Testing	598	3,226	2	3,230	1	50.0%	1	50.0%	0	0.0%
Right of Way Acquisition Service	598	3,226	0	3,965	0	0.0%	0	0.0%	0	0.0%
Eyelets	597	3,228	1	3,508	0	0.0%	1	100.0%	0	0.0%
Water Pollution Control	597	3,228	0	3,965	0	0.0%	0	0.0%	0	0.0%
Aircraft Rebuilding	595 594	3,230	0	3,965	0	0.070	0	0.070	0	0.070
Dumpster Services Coal & Coke - Retail	594 594	3,231 3,231	9	2,300 3,965		77.8% 0.0%	2	22.2% 0.0%	0	0.0%
Childrens & Infants Wear - Wholesale & Manufacturing	593	3,233	2	3,230	0	0.0%	1	50.0%	1	50.0%
Pneumatic Equipment Components	593	3,233	1	3,508	0	0.0%	i	100.0%	0	0.0%
Oils - Vegetables	592	3,235	0	3,965	0	0.0%	0		0	0.0%
Music Copyists	591	3,236	3	2,997	1	33.3%	2	66.7%	0	0.0%
Saws - Sharpen & Repair	591	3,236	2	3,230	2	100.0%	0	0.0%	0	0.0%
Wire Rope	591	3,236	2	3,230	1	50.0%	1		0	0.0%
Lifts/Elevators - In Home	590 590	3,239 3,239	5	2,686 2,997	5	100.0% 33.3%	0	0.0% 66.7%	0	0.0%
Compactors - Waste - Industrial & Commercial Exhibit Design & Construction	590	3,239	3	3,230	2	100.0%	0		0	0.0%
Real Estate - Industrial	589	3,242	1	3,508	1	100.0%	0	0.0%	0	0.0%
Casters & Glides	589	3,242	0	3,965	0	0.0%	0		0	0.0%
Smelters & Refiners Equipment & Supplies	589	3,242	0	3,965	0	0.0%	0	0.0%	0	0.0%
Weed Control Equipment & Supplies	588	3,245	4	2,829	4	100.0%	0	0.0%	0	0.0%
Etched Products - Metal, Glass	588	3,245	1	3,508 3,508	1	100.0%	0		0	0.0%
Rainwater Harvesting Systems Converters - Electric	588 587	3,245 3,248	1	3,508 3,230	0	0.0% 50.0%	1	100.0% 50.0%	0	0.0%
Artist - Makeup	587	3,248	2	2,997	1	66.7%	1	33.3%	0	0.0%
Flight Instructor	585	3,250	4	2,829	3	75.0%	1	25.0%	0	0.0%
Windmills	584	3,251	3	2,997	1	33.3%	2	66.7%	0	0.0%
Bowling Clothes & Accessories	582	3,252	8	2,387	4	50.0%	4	50.0%	0	0.0%
Mountain/Rock Climbing Instruction	582	3,252	2	3,230	1	50.0%	1	50.0%	0	0.0%
Sheepskin Specialties	582	3,252	1	3,508	0	0.0%	1	100.0%	0	0.0%
Motorcycle Riding Instruction	581 581	3,255	5	2,686	4	80.0%	1	20.0%	0	0.0% 33.3%
Sweepers - Power Physicians & Surgeons - Sports Medicine	581	3,255 3,257	11	2,997 2,175		66.7% 54.5%	0	0.0% 45.5%	1	0.0%
Smart Phone Software Support	577	3,258	3	2,997	3	100.0%	0	0.0%	0	0.0%
Golf Practice Ranges	575	3,259	4	2,829	2	50.0%	1	25.0%	1	25.0%
Studio Rental	573	3,260	8	2,387	1	12.5%	7	87.5%	0	0.0%
Data Processing Equipment	573	3,260	3	2,997	1	33.3%	2	66.7%	0	0.0%
Water Wells - Inspection	570	3,262	3	2,997	1	33.3%	2	66.7%	0	0.0%
Pies	569	3,263	3	2,997	1	33.3%	2	66.7%	0	0.0%
Tricks & Jokes Grinding Machines	568 568	3,264 3,264	3	2,997 3,230	3	100.0% 50.0%	0	0.0% 50.0%	0	0.0%
Floor Machines	563	3,264	Z	2,829	1	100.0%	1	50.0%	0	0.0%
Grinding - Precision & Production	563	3,266	2	3,230	1	50.0%	1	50.0%	0	0.0%
Roof Cooling Systems	563	3,266	2	3,230	2	100.0%		0.0%	0	0.0%
Perlite & Perlite Products	562	3,269	4	2,829	2	50.0%	2	50.0%	0	0.0%
Washers	561	3,270	8	2,387	4	50.0%	4	301070	0	0.0%
Washing Machines & Dryers - Dealers	561	3,270		2,387	8	100.070	0		0	0.0%
Prins - Common, Safety	561 560	3,270 3,273	1	3,508	1	100.0% 50.0%	0	0.0% 50.0%	0	0.0%
Propellers Ski Equipment Rental	550	3,273 3,274	2	3,230 3,508	1	100.0%	1	0.0%	0	0.0%
ON Equipment Kental	559	3,274	1	3,308		100.0%	U	0.0%	U	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Sept Person Lights 1920 1930 1900	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Sample Agriculture 15 1.75 1.	Irrigation Systems - Install/Design	557		13	2,049		53.8%	6		0	0.0%
State Lord Franch & Species 150 177				1		- 0		10		0	
Sentina Propose Sentina Sentences 525 3-27 3-28 3-2				21		11		10		0	
Value Valu				3		0		2		1	
Setz - Setzie Agram		552		0		0		0		0	
Section	Boilers - Supplies & Parts			4		3	75.0%	1		0	
Authority Auth				10		7		2		1	
Teach Research (1996) 10 10 11 11 13 15 15 16 16 10 10 10 10 10 10				5		2		2		1	
Dough A Mary Second 5-69 3-269 1 2-600 3 3-500 2 4-0.00 3 3-500 3 4-500 3 3-500 3	Leadership Development			- 0		0		0		0	
Second Experts 1,000 1,0		546 546		12		10		2		0	
Color				1		1				0	
Sean Position 1,000 1,00				0		0		0		0	
Survey				3		3		0		0	
Septim S		542		4	2,829	2	50.0%	2	50.0%	0	
\$44 \$272 \$0 \$450 \$0 \$0.0000 \$0.00000 \$0.000000 \$0.00000 \$0.0000 \$0.0000 \$0.0000 \$0.00000 \$0.0000				3		1		2		0	
Signal Forward				0		0		0		0	
Special Section Special Se				0		0		0		0	
Teche Powlers 536 3-56			3,294	3		2	66.7%	1		0	
Concern A Carton Peters 177 1.272 3 2.277 3 100.0% 9 3.0% 9 0.0%	Toytile Brokers			3		3		0		0	
Gelles Angeleier à Offragers 527 3-57				3		3		0		0	
Stores belowing		537		2		1		1		0	0.0%
Inter- I				2		2		0		0	
Rear Trans Equatement & Suspines 536 3,301 5 2,666 4 80.0% 1 20.0% 0 0.0% 0	Timber Framing	537	3,297	0	3,965	0	0.0%	0	0.0%	0	0.0%
Statistic Charles 536 3,501 0 3,905 0 0,005	Race Track Equipment & Supplies	536	3,301	5	2,686	4		1		0	0.0%
Souvering Ministratures 331 3,091 3 2,997 0 0,0% 3 100.0% 0 0.0%				0		0		0		0	
Linggage				0		0		0		0	
Commercials - Radio & Television \$32 3,006 1 3,508 1 100,0% 0 0,0% 0				3		0		3		0	
Catalog Designer & Compilers				11				3		1	
Storest - Administratives Supplies		533		1		1		1		0	
Thermostate	Mirrors - Manufacturers Supplies			3		1		3		1	
Treatment Managers & Producers 531 3,310 2 3,220 1 50,0% 1 50,0% 0 0.0%				0		0		0		0	
Feather Goods				2		1		1		0	
Physician - Nephrology 530 3,311 3 2,997 1 33,376 2 66,776 0 0 0.0	Feather Goods			3	2,997	1		2		0	
Instrument Cases	Physician - Nephrology	230	2 211	3	2,997	1	33.3%	2	66.7%	0	
Suppress		529	3,313	10	2,233	1	10.0%	7		2	
Source S		529	3,313	4		2		1		1	
Beckeepers Supplies 527 3,317 6 2,589 5 33.3% 1 16.7% 0 0.0%				0		0		0		0	
Jule Boxes				3			66.7%	1		0	
Silversmiths & Goldsmiths				3		2		1		0	
Corrosin Centrol		525		2		2	100.0%	1		0	
Scotters - Repair Sept S				0		0		0		0	0.0%
Hats - Clean & Renovate 524 3,321 2 3,230 1 50.0% 1 50.0% 0 0.0% 0	E-Books	524	3,321	9	2,300	6	66.7%	3	33.3%	0	0.0%
Damond Cutters		524		8		2		6		0	
Dentist Prosthodontist		524		2		1		1		0	
Nuclear Energy Consultants				1		0		1		0	
Smelters & Refiners - Base Metals 521 3,326 0 3,965 0 0.0% 0				4		1		3		0	
Washins Machines & Drivers - Rent & Lease 520 3,228 18 1,832 16 88,9% 2 11,1% 0 0.0% Radiator Covers & Enclosures 520 3,238 2 3,230 0 0.0% 2 100.0% 0 0.0% Hortcultural Consultants 519 3,330 2 3,230 0 0.0% 0 0.0% 0 0.0% Hose & Tubing - Rubber & Plastic 518 3,332 0 3,965 0 0.0% 0 0.0% 0 0.0% Hose R Tubing - Rubber & Plastic 518 3,332 0 3,965 0 0.0% 0 0.0% 0 0.0% Forescional Employer Organization 517 3,333 0 3,965 0 0.0% 0 0.0% 0 0.0% Town Amufacturers Supplies 516 3,333 0 3,965 0 0.0% 0 0.0% 0 0.0% Town and Tuber Cover Cove				1		1		0		0	
Radiator Covers & Enclosures 520 3,328 2 3,230 0 0.0% 2 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% Scientists 519 3,330 2 3,230 2 100.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 10.0% 0 0.0% 1				10		16		2		0	
Hortcultral Consultants	Radiator Covers & Enclosures	520		2		10		2		0	
Hose & Tubing - Rubber & Plastic		519		2		2		0		0	
Fashins Show Producers	Scientists		3,330	0		0	0.0%	0	0.0%	0	0.0%
Professional Employer Organization	Hose & Tubing - Rubber & Plastic	518	3,332	0	3,965	0	0.0%	0	0.0%	0	0.0%
Spray On Siding Spray On S		517		4		1		1		2	
Toy Manufacturers Supplies 516 3,336 48 1,241 28 58,396 20 41,796 0 0.0%		517		0		0		0		0	
Variety Store Merchandise - Wholesale 515 3,337 2 3,230 1 50.0% 1 50.0% 0 0.0% Radio Program Producers 514 3,338 2 3,230 1 50.0% 1 50.0% 0 0.0% Deodorizing & Disinfecting 513 3,339 3 2,997 3 100.0% 0 0.0% 0 0.0% Contractor - Mechanical Insulation 512 3,340 2 3,230 1 50.0% 1 50.0% 0 0.0% Cabanas - Beach & Pool 511 3,340 1 3,508 1 10.0% 0 0.0% 0 0.0% Cabanas - Beach & Pool 511 3,342 3 2,997 1 33.3% 1 33.3% 1 33.3% 1 33.3% 1 33.3% 1 33.3% 1 33.3% 1 33.3% 1 33.3% 1 33.3% 1 33.3% 1 33.3% 1						0	0.0%	U		0	
Radio Program Producers 5.14 3,338 2 3,230 1 50,0% 1 50,0% 0 0.0%				48		28		20		0	
Decodorzing & Districting 513 3,339 3 2,997 3 100.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0				2		1		1		0	
Economic Development Organizations 512 3,340 2 3,230 1 50.0% 1 50.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0	Dendorizing & Disinfecting			3		3		1		0	
Contractor - Mechanical Insulation 512 3,340 1 3,508 1 100,0% 0 0.0% 0 0.0% Cabanas - Beach & Pool 511 3,342 3 2,997 1 33.3% 1 33.3% 0 0.0% Aquariums - Wholesale & Manufacturers 510 3,343 3 2,997 2 66,7% 1 33,3% 0 0.0% Lamps - Wholesale & Manufacturers 509 3,344 5 2,666 4 80.0% 1 20,0% 0 0.0% Towel Supply Service 508 3,345 8 2,387 3 3,75% 5 62,5% 0 0.0% Benches & Work Tables 508 3,345 1 3,508 0 0.0% 1 100.0% 0 0.0% Benches & Work Tables 508 3,345 0 3,965 0 0.0% 0 0.0% 0 0.0% Notions - Wholesale & Manufacturers 508 3,345 0 <td>Economic Development Organizations</td> <td></td> <td></td> <td>2</td> <td></td> <td>1</td> <td></td> <td>1</td> <td></td> <td>0</td> <td></td>	Economic Development Organizations			2		1		1		0	
Cabanas - Beach & Pool 511 3,342 3 2,997 1 33,3% 1 33,3% 1 33,3% 0 0.0% Aquariums - Wholesale & Manufacturers 510 3,343 3 2,997 2 66,7% 1 33,3% 0 0.0% Lamps - Wholesale & Manufacturers 509 3,344 5 2,686 4 80,0% 1 20,0% 0 0.0% Towel Supply Service 508 3,345 8 2,387 3 37,5% 5 62,5% 0 0.0% Benches & Work Tables 508 3,345 1 3,508 0 0.0% 1 100,0% 0 0.0% Cooling Towers 508 3,345 0 3,965 0 0.0% 0 0.0% 0 0.0% Notions - Wholesale & Manufacturers 508 3,345 0 3,965 0 0.0% 0 0.0% 0 0.0% Trike Conversions, Sales & Service 507				1		1		0		0	
Lamps - Wholesale & Manufacturers 509 3,344 5 2,686 4 80.0% 1 20.0% 0 0.0% Towel Supply Service 508 3,345 8 2,387 3 37.5% 5 62.5% 0 0.0% Benches & Work Tables 508 3,345 1 3,508 0 0,0% 1 100.0% 0 0.0% Cooling Towers 508 3,345 0 3,965 0 0.0% 0 0.				3		1		1	33.3%	1	
Towel Supply Service 508 3,345 8 2,387 3 37,5% 5 62,5% 0 0.0% 0 0.0% 1 100,0% 0 0.0% 0				3		2	66.7%	1		0	
Benches & Work Tables 508 3,345 1 3,508 0 0,0% 1 100.0% 0 0.0% Cooling Towers 508 3,345 0 3,965 0 0.0%		509		5	2,686	4		1		0	
Cooling Towers 508 3,345 0 3,965 0 0,0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 <td></td> <td>508</td> <td></td> <td>8</td> <td></td> <td>3</td> <td></td> <td>5</td> <td></td> <td>0</td> <td></td>		508		8		3		5		0	
Notions - Wholesale & Manufacturers 508 3,345 0 3,965 0 0.0% 0 0.0% 0 0.0% Trike Conversions, Sales & Service 507 3,349 3 2,997 1 33,3% 2 66,7% 0 0.0% Buses - Used 507 3,349 1 3,508 1 100,0% 0 0.0% 0 0.0% Steamship Agencies 506 3,351 3 2,997 3 100.0% 0 0.0% 0 0.0%				1		0		1		0	
Trike Conversions, Sales & Service 507 3,349 3 2,997 1 33,396 2 66.7% 0 0.0% Buses - Used 507 3,349 1 3,508 1 100.0% 0 0 0.0% 0 0 0.0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0				0		0		0		0	
Buses - Used 507 3,349 1 3,508 1 100.0% 0 0.0% 0 0.0% Steamship Agencies 506 3,351 3 2,997 3 100.0% 0 0.0% 0 0.0%				0		0		0		0	
Steamship Agencies 506 3,351 3 2,997 3 100.0% 0 0.0% 0 0.0%	Price - Head			3		1		2		0	
				3		3 T		0		0	
	Pipe Bending & Fabricating	506	3,351	n	3,965		0.0%	0	0.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Hose Couplings & Fittings	505	3,353	1	3,508	1	100.0%	0	0.0%	0	0.0%
Carpet & Rug Cleaning Equipment - Rental Baskets - Wholesale & Manufacturers	504 501	3,354 3,355	16	1,909 3,508	12	75.0% 0.0%	4	25.0% 100.0%	0	0.0%
Film Scrap	501	3,355	1	3,508	0	0.0%	0	0.0%	1	100.0%
Livestock Hauling	500	3,357	0	3,965	0	0.0%	0		0	0.0%
Dolls - Collectors	499	3,358	14		9	64.3%	4	28.6%	1	7.1%
Tractor Mowing	499 495	3,358 3,360	3	2,997 2,485	2	66.7% 71.4%	1	33.3% 28.6%	0	0.0%
Salvage - Marine Libraries - Public	495	3,360	4	2,485	3	100.0%	2	0.0%	0	0.0%
Wine Cellars	494	3,362	3	2,997	0	0.0%	3	100.0%	0	0.0%
Smoke Detectors & Alarms	493	3,363	3	2,997	2	66.7%	1	33.3%	0	0.0%
Loans - Farm & Ranch	493	3,363	0	3,965	0	0.0%	0	0.0%	0	0.0%
Meat Choppers & Grinders Wicker Products	492 491	3,365 3,366	0	3,965 3,508	0	0.0% 100.0%	0	0.0%	0	0.0%
Foundry Equipment & Supplies	491	3,366	1	3,508	1	0.0%	0	0.0%	0	0.0%
Commissary Contractors	488	3,368	9	2,300	3	33.3%	6	66.7%	0	0.0%
Mannequins - Display Fixture	488	3,368	5	2,686	0	0.0%	5	100.0%	0	0.0%
Aircraft Ferrying & Transporting Service	488	3,368	1	3,508	1	100.0%	0	0.0%	0	0.0%
Coppersmiths	488	3,368	1	3,508	1	100.0%	0		0	0.0%
Chemists - Analytical & Consulting	488	3,368	0	3,965	0	0.0%	0	0.0%	0	0.0%
Dry Ice Commodity Trading Advisory Service	487 486	3,373 3,374	2	3,965 3,230	0	0.0%	2	100.0%	0	0.0%
Dust Collecting Systems	485	3,375	0	3,965	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Adoption	484	3,376	1	3,508	1	100.0%	0	0.0%	0	0.0%
Inks - Print & Lithograph	482	3,377	2	3,230	0	0.0%	2	100.0%	0	0.0%
Advertising - Mobile	481	3,378	9	2,300	2	22.2%	2	22.2%	5	55.6% 0.0%
Schools - Holistic Missile & Rocket Research & Development	481 479	3,378 3,380	3	2,997 3,965	1	33.3% 0.0%	2	66.7% 0.0%	0	0.0%
Stump Grinding	479	3,381	7	2,485	3	42.9%	4	57.1%	0	0.0%
Modeling & Simulation	477	3,381	1	3,508	0	0.0%	1	100.0%	0	0.0%
Microwave Ovens - Service & Repair	475	3,383	12		1	8.3%	11		0	0.0%
Trenching Contractors	475	3,383	5	2,686	3	60.0%	2	40.0%	0	0.0%
Bar Manufacturer	473 473	3,385 3,385	1	3,508 3,508	1	100.0%	0	0.0%	0	0.0%
Door Closers & Checks - Repairing Sand & Gravel Handling Equipment	473	3,385	1	3,508	0	0.0%	1	100.0%	0	0.0%
Die Cutting	472	3,388	2	3,230	0	0.0%	1	50.0%	1	
Typesetting	472	3,388	1	3,508	0	0.0%	1	100.0%	0	
Eggs	472	3,388	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fish Processors	472	3,388	0	3,965	0	0.0%	0	0.0%	0	0.0%
Concrete Patching Compounds Steamship Companies	471 471	3,392 3,392	3	2,997 3,230	0	0.0% 100.0%	3	100.0%	0	0.0%
Shears & Scissors	471	3,392	1	3,508	0	0.0%	1	100.0%	0	0.0%
Agricultural Waste Management	470	3,395	7	2,485	1	14.3%	6	85.7%	0	0.0%
Singing Telegrams	470	3,395	7	2,485	4	57.1%	2	28.6%	1	14.3%
Advertising - Motion Picture	470	3,395	4	2,829	3	75.0%	1	25.0%	0	0.0%
Electric Motor Controls - Wholesale & Manufacturers	470	3,395	3	2,997	1	33.3%	2	66.7%	0	0.0%
Thermographers Meeting Management	470 469	3,395 3,400	0	3,965 2,997	1	0.0% 33.3%	0	0.0% 66.7%	0	0.0%
Model Car Race Centers	468	3,401	1	3,508	1	100.0%	0	0.0%	0	0.0%
Transformers	468	3,401	0	3,965	0	0.0%	0	0.0%	0	0.0%
Printer & Printer Supplies- Manufacturer	465	3,403	40	1,344	37	92.5%	3	7.5%	0	0.0%
Dentist Information Bureaus	465	3,403	3	2,997	1	33.3%	1	33.3%	1	33.3%
Aerial Applicators Clean Room Facilities	465 464	3,403 3,406	1	3,508 3,230	1	100.0% 50.0%	1	0.0% 50.0%	0	0.0%
Door-to-Door Freezer Food Sales	464	3,406	2	3,230	0	0.0%	1	50.0%	1	50.0%
Circuit Breakers	463	3,408	1	3,508	0	0.0%	1	100.0%	0	0.0%
Surfing Instruction	462	3,409	0	3,965	0	0.0%	0	0.070	0	
Tools - Hydraulic	462	3,409	0	3,965	0	0.0%	0		0	
Upholsterers Supplies Patio Design	461 460	3,411 3,412	3	2,997 2,829		66.7% 25.0%	1	33.3% 75.0%	0	0.0%
Paving Stones	459	3,413	0	3,965	0	0.0%	0		0	
Syrups	458	3,414	3	2,997	2	66.7%	1	33.3%	0	0.0%
Acoustical Ceiling Removal	458	3,414	1	3,508	1	100.0%	0	0.070	0	0.0%
Handles - Wholesale & Manufacturers	458	3,414	1	3,508	0	0.0%	1	100.0%	0	0.0%
Stair Treads Doors - Commercial	458 457	3,414 3,418	1 0	3,508 3,965	1	100.0%	0	0.0%	0	0.0%
Terrazzo	457 457	3,418	0	3,965	0	0.0%	0	0.0%	0	0.0%
Air Compressors	456	3,420	9	2,300	3	33.3%	6	0.0.0	0	0.0%
Engines - Gasoline	455	3,421	9	2,300	4	44.4%	5	55.6%	0	0.0%
Hostels	455	3,421	7	2,485	3	42.9%	3	42.9%	1	14.3%
Hardware - Marine	455	3,421	0	3,965	0	0.0%	0	0.0%	0	0.0%
Porch Shades	453	3,424	6	2,589	3	50.0% 33.3%	3	50.0%	0	0.0%
Fur Storage Cellulite Treatment - Endermologie	452 451	3,425 3,426	<u>3</u>	2,997 3,508	1	33.3% 100.0%	2	66.7%	0	0.0%
Clay Products	451	3,426	1	3,508	0	0.0%	0	0.0%	1	100.0%
Mailing Containers	450	3,428	5	2,686	5	100.0%	0	0.0%	0	0.0%
Missions	450	3,428	2	3,230	2	100.0%	0		0	0.0%
Cotton Goods - Wholesale & Manufacturers	450	3,428	0	3,965	0	0.0%	0	0.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Price Marking Equipment & Supplies	450 448	3,428 3,432	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Oil Well Equipment & Supplies - Rental Respirators	448	3,432	4	2,829	2	50.0%	2	50.0%	0	
Fur Designers	446	3,433	1	3,508	1	100.0%	0		0	
Air Brushes	444	3,435	4	2,829	1	25.0%	3	75.0%	0	0.0%
Oil Properties	444	3,435	1	3,508	1	100.0%	0	0.0%	0	0.0%
Oxygen Producing Equipment Laundry Supplies	444 443	3,435 3,438	1 11	3,508 2,175	1	100.0% 45.5%	0	0.0% 54.5%	0	0.0%
Auto Repair & Service - Airbags	443	3,438	4	2,829	2	50.0%	2	50.0%	0	0.0%
Computers - Forensics	443	3,438	0	3,965	0	0.0%	0	0.0%	0	0.0%
Vacuum Cleaning - Industrial	440	3,441	2	3,230	2	100.0%	0	0.070	0	0.0%
Charity - Environment	438	3,442	2	3,230	1	50.0%	1	30.070	0	
Motels - Reservation Service	438 438	3,442 3,442	2	3,230 3,965	1	50.0%	0	0.0%	1	50.0% 0.0%
Buses - Distributors & Manufacturers Firearm Manufacturer	438	3,442	7	2,485	0	42.9%	4		0	
Zoological Gardens	437	3,445	2	3,230	2	100.0%	0	0.0%	0	0.0%
Grain Drying	436	3,447	1	3,508	1	100.0%	0	0.0%	0	0.0%
Online Event Registration	435	3,448	16	1,909	7	43.8%	8	50.0%	1	6.3%
Clean Rooms - Installation & Equipment	434	3,449	1	3,508	0	0.0%	1	100.0%	0	0.0%
Cat Breeders	433 433	3,450 3,450	7	2,485 3,230	3	71.4% 100.0%	2	28.6%	0	0.0%
Jewelry Advisory Service Attorneys & Lawyers - Mesothelioma	432	3,450	0	3,230	0	0.0%	0		0	0.0%
Noise Control Consultants	432	3,452	0	3,965	0	0.0%	0		0	0.0%
Jumping Balloon Rental	430	3,454	6	2,589	2	33.3%	2	33.3%	2	33.3%
Darts & Dart Boards	430	3,454	2	3,230	1	50.0%	1	50.0%	0	0.0%
Bicycle Racks & Security Systems	429 428	3,456	2	3,230	1	50.0%	1	50.0%	0	
Video Equipment - Wholesale & Manufacturers Marine Electric Service	428	3,457 3,457	4	2,829 2,997	3	75.0% 66.7%	1	25.0% 33.3%	0	0.0%
Pharmacies - Infusion Services	428	3,457	3	2,997	2	66.7%	1	33.3%	0	0.0%
Screws	428	3,457	1	3,508	1	100.0%	0	0.0%	0	0.0%
Refractories	428	3,457	0	3,965	0	0.0%	0		0	0.0%
Sawdust & Shavings	428	3,457	0	3,965	0	0.0%	0	0.0%	0	0.0%
Navigation Consultants Menu Service	427 427	3,463	5	2,686 3,230	5	100.0%	0	0.070	0	0.0% 50.0%
Bins	426	3,465	1	3,508	1	100.0%	0	0.0%	0	0.0%
Steam Cleaning - Automotive	426	3,465	0	3,965	0	0.0%	0		0	
Chinese Food Products	425	3,467	15	1,968	7	46.7%	8		0	
Parking Stations & Garages - Equipment & Supplies	425	3,467	6	2,589	1	16.7%	5	83.3%	0	0.0%
Food Facilities Consultants	425 425	3,467 3,467	3	2,997 2,997	3	100.0%	0	0.0%	0	0.0%
Sound Control Structures & Equipment Animation Mechanics - Display, Sign	425	3,467		3,508	1	100.0%	2	0.0%	0	0.0%
Meat - Smokehouses	425	3,467	0	3,965	0	0.0%	0		0	
Bridal Gown Preservation	423	3,473	1	3,508	1	100.0%	0	0.0%	0	0.0%
Gas Burners	422	3,474	0	3,965	0	0.0%	0		0	0.0%
Door-to-Door Sales - Photography	421 420	3,475	7	2,485	4	37.170	2	20.070	1	14.3%
Pet Jewelery Outpatient Surgery Centers	420 420	3,476 3,476	26 8	1,605 2,387	/	26.9% 100.0%	19 0		0	0.0%
Mold & Mildew Remediation	420	3,476	1	3,508	1	100.0%	0		0	
Sewing Machines - Wholesale & Manufacturers	419	3,479	21		21	100.0%	0	0.0%	0	0.0%
Soil Conservation Service	419	3,479	0	3,965	0	0.0%	0		0	
Peanut Products	418	3,481	0	3,965	0	0.0%	0	0.0%	0	0.0%
Manufactured Offices & Commercial Units Druggists - Wholesale	415 415	3,482 3,482	2	3,230 3,965	2	100.0%	0	0.0%	0	0.0%
Buses - Parts & Supplies	414	3,484	0	3,965	0	0.0%	0	0.0%	0	0.0%
Export Management	414	3,484	0	3,965	0	0.0%	0	0.0%	0	0.0%
Snow Removal Service - Commercial	413	3,486	1	3,508	1	100.0%	0		0	
Tours - Wholesale	412	3,487	8	2,387	7	87.5%	1	12.5%	0	0.0%
Armories	412 412	3,487 3,487	5	2,686 2,686	4	80.0%	1	20.0%	0	0.0%
Game - Birds, Venison Potato Chips	411	3,490	3	2,997	- 2	100.0%	<u> </u>	0.0%	0	0.0%
Tube Bending & Fabricating	411	3,490	1	3,508	1	100.0%	0		0	
Flavoring Extracts	411	3,490	0	3,965	0	0.0%	0	0.0%	0	0.0%
Heat Recovery Equipment & Systems	409	3,493	4	2,829	0	0.0%	4	100.0%	0	0.0%
Kickboxing Numismatics	408 408	3,494 3,494	4	2,829 3,508	1	25.0% 100.0%	3	75.0% 0.0%	0	0.070
Radio Station Reps	408 406	3,494	1	3,508	1	100.0%	0	0.0%	0	0.0%
Coils - Electric	405	3,497	2	3,230	1	50.0%	1	50.0%	0	
Furniture Cleaning Equipment & Supplies	404	3,498	17	1,874	17	100.0%	0	0.0%	0	0.0%
Razors & Razor Blades	402	3,499	7	2,485	6	85.7%	1	14.3%	0	0.070
Gaming Tables	402	3,499	6	2,589	1	16.7%	5	83.3%	0	0.0%
Tractor Distributors & Manufacturers Flour	402 402	3,499 3,499	2	3,230 3,965	1	50.0%	1	50.0% 0.0%	0	0.0%
Charity - Arts & Culture	402	3,499	٥	2,300	9	100.0%	0	0.0%		0.0%
Parcel Post Assembly Service	401	3,503	4	2,829	1	25.0%	3	75.0%	0	0.0%
Lamps - Health	401	3,503	0	3,965	0	0.0%	0	0.0%	0	0.0%
Microfilm Service, Equipment & Supplies	400	3,506	3	2,997	2	66.7%	1	33.3%	0	0.0%
Columns	400	3,506	0	3,965	0	0.0%	0	0.0%	0	0.0%
Road Oiling & Dust Control	399	3,508	1	3,508	0	0.0%	1	100.0%	0	0.0%

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Soda Fountain Shops	399	3,508	1	3,508	0	0.0%	1	100.0%	0	0.0%
Tennis Instruction Contractors - Sheet Metal	399 398	3,508 3,511	<u>1</u>	3,508 2,686	3	0.0% 60.0%	1 2	100.0% 40.0%	0	0.0%
Acids	398	3,511	1	3,508	0	0.0%	1	100.0%	0	0.0%
Alzheimer Care, Information & Treatment	398	3,511	0	3,965	0	0.0%	0	0.0%	0	0.0%
Bleachers & Grandstands	397	3,514	0		0	0.0%	0	0.0%	0	0.0%
Videographers - Wedding Table Tops	396 396	3,515 3,515	20	1,766 3,508	4	20.0% 100.0%	14	70.0% 0.0%	2	10.0% 0.0%
Umbrellas	395	3,517	4	2,829	2	50.0%	1	25.0%	1	25.0%
Contractor - Gas	394	3,518	1	3,508	1	100.0%	0	0.0%	0	0.0%
Refrigerators & Freezers - Wholesale & Manufacturers	393	3,519	2	3,230	0	0.0%	2	100.0%	0	0.0%
Weather Vanes	393 392	3,519 3,521	0	3,965 2,686	0	0.0%	0	0.0% 40.0%	0	0.0%
Executive Suites Bowling Lane Equipment & Supplies	392	3,521	5	3,965	3	60.0%	2	40.0%	0	0.0%
Ground Maintenance	391	3,523	4	2,829	3	75.0%	1	25.0%	0	0.0%
Templates	391	3,523	1	3,508	0	0.0%	1	100.0%	0	0.0%
Crisis Intervention Service	390	3,525	4	2,829	2	50.0%	2	50.0%	0	0.0%
Contractor - Sheetrock Seals - O-Ring	390 390	3,525 3,525	1	3,508 3,965	0	0.0%	1 0	100.0%	0	0.0%
Tournaments - Golf	389	3,528	0	3,965	0	0.0%	0		0	0.0%
Grain Elevators - Equipment & Supplies	387	3,529	0	3,965	0	0.0%	0	0.0%	0	0.0%
Resins	386	3,530	2	3,230	0	0.0%	2	100.0%	0	0.0%
Safe Deposit Box Rental	386	3,530 3,532	2	3,230	1	50.0%	1	50.0%	0	0.0%
Concert Bureaus Aircraft Brokers	384 384	3,532 3,532	10	2,233 2,997	10	100.0% 66.7%	0	0.0% 33.3%	0	0.0%
X-Ray Protection	384	3,532	<u>3</u>	3,508		0.0%	1	33.3% 100.0%	0	0.0%
Fiber & Fiber Products	384	3,532	0		0	0.0%	0		0	0.0%
Mining Consultants	384	3,532	0	3,965	0	0.0%	0	0.0%	0	0.0%
Premium Goods	382	3,537	23		23	100.0%	0	0.0%	0	0.0%
Handmade Art	382	3,537	6	2,589	0	0.0%	6		0	0.0%
Furniture Stripping Gasoline Plant Equipment	382 382	3,537 3,537		3,230 3,508	1	100.0% 100.0%	0	0.0%	0	0.0%
Ceramic Products - Industrial	382	3,537	0	3,965	0	0.0%	0	0.0%	0	0.0%
Rest Homes - Info & Placement Bureaus	381	3,537 3,542	0	3,965	0	0.0%	0	0.0%	0	0.0%
Sewage Treatment Equipment	380	3,543	2	3,230	2	100.0%	0	0.0%	0	0.0%
Advertising - Aerial	380	3,543	1	3,508	0	0.0%	1	100.070	0	0.0%
Mold & Mildew Inspection Paper Converters	380 380	3,543 3,543	1	3,508 3,965	1	100.0%	0	0.0% 0.0%	0	0.0%
Motion Picture Equipment & Supplies	379	3,547	3	2,997	3	100.0%	0	0.0%	0	0.0%
Fingerprinting Equipment	379	3,547	2	3,230	1	50.0%	1	50.0%	0	0.0%
Not Elsewhere Classified After Investigation	379	3,547	2	3,230	0	0.0%	2	100.0%	0	0.0%
Fishing Piers Animal Foods - Zoo, Circus	378 378	3,550 3,550	2	3,230 3,508	2	100.0%	0	0.0% 100.0%	0	0.0%
Measuring Machines	378	3,550	1	3,508	0	0.0%	1	100.0%	0	0.0%
Volleyball Club	377	3,553	6	2,589	3	50.0%	3	50.0%	0	0.0%
Plastics - Machinery & Equipment	377	3,553	3	2,997	1	33.3%	2	66.7%	0	0.0%
Door Manufacturer - High Performance	375	3,555	3	2,997	3	100.0%	0	0.0%	0	0.0%
Cotton Picture Frames - Restore & Repair	373 372	3,556 3,557	0	3,965 2,686	0	0.0% 40.0%	0	0.0% 60.0%	0	0.0%
Tea - Manufacturer & Importer	372	3,557	3	2,997	1	33.3%	2	66.7%	0	0.0%
Boating Instruction - Canoe & Kayak	371	3,559	4	2,829	3	75.0%	1	25.0%	0	0.0%
Hail Repair	371	3,559	3	2,997	2	66.7%	0	0.0%	1	33.3%
Attorneys & Lawyers - Construction Defect	371	3,559	1	3,508	1	100.0%	0	0.0%	0	0.0%
Automobile Reconditioned Detailing Microphones	371 370	3,559 3,563	1 2	3,508 2,997	1	100.0% 66.7%	1	0.0% 33.3%	0	0.0%
Acupressure	370	3,563	1	3,508	1	100.0%	0	0.0%	0	0.0%
Slides & Film Strips	369	3,565	4	2,829	2	50.0%	2	50.0%	0	0.0%
Turntables	367	3,566	19		10		9	47.4%	0	
Steering Systems & Equipment	367 366	3,566	6	2,589	1	16.7%	5	83.3%	0	0.0%
Envelopes - Retail Artificial Breasts	366 366	3,568 3,568	1	3,508 3,965	1	100.0%	0	0.0%	0	
Fallout Shelter Equipment & Supplies	366	3,568	0	3,965	0	0.0%	0	0.0%	0	0.0%
Kilns	365	3,571	2	3,230	1	50.0%	1	50.0%	0	0.0%
Nets & Netting	365	3,571	2	3,230	2	100.0%	0	0.0%	0	0.0%
Air Duct Restoration Window Cleaning Equipment & Supplies	365 365	3,571 3,571	1	3,508 3,508	0	0.0% 100.0%	1	100.0%	0	0.0%
Dehumidifying Equipment & Supplies	365 364	3,571	1	3,508	1	0.0%	1	100.0%	0	0.0%
Truck Washing & Cleaning - Equipment & Supplies	364	3,575	0	3,965	0	0.0%	0	0.0%	0	0.0%
Physicians & Surgeons Equipment - Repair & Refinish	363	3,577	0	3,965	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Mass Torts	362	3,578	0	3,965	0	0.0%	0	0.0%	0	0.0%
Desk Pads & Accessories	362	3,578	0	3,965	0	0.0%	0	0.0%	0	0.0%
Sanctuaries - Wild Life Luggage Repair	362 360	3,578 3,581	0	3,965 3,230	0	0.0%	<u>0</u>	0.0% 100.0%	0	0.0%
Pretzels	350	3,581	9	2,300	5	55.6%	4	44.4%	0	0.0%
Ceiling Materials	359	3,582	0	3,965	0	0.0%	0	0.0%		0.0%
Tree Service - Transplant	358	3,584	2	3,230	0	0.0%	2	100.0%	0	0.0%
Buttons - Manufacturers Equipment & Supplies	358	3,584	1	3,508	1	100.0%	0		0	0.0%
Ballroom Dance Instruction	357	3,586	8	2,387	8	100.0%	0	0.0%	0	0.0%

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Aquariums - Public	356	3,587	12	2,115	9	75.0%	3	25.0%	0	0.0%
Labor Contractors Pilot Car Service	354 354	3,588 3,588	3	2,997 2,997	2	66.7% 0.0%	1	33.3% 100.0%	0	0.0%
Alloys	354	3,588	0	3,965	0	0.0%	0	0.0%	0	0.0%
Chiropractor Information Bureaus	354	3,588	0	3,965	0	0.0%	0	0.070	0	0.0%
Antique Oriental Rugs	353	3,592	1	3,508	0	0.0%	0	0.0%	1	100.0%
Tanners Equipment & Supplies Soda Fountain Supplies	352 351	3,593 3,594	4	2,829 2,829	1	25.0% 100.0%	3	75.0% 0.0%	0	0.0%
Aircraft Storage	351	3,594	1	3,508	0	0.0%	1	100.0%	0	0.0%
Coin & Bill Count, Sort, Wrap Machines	350	3,596	10	2,233	10	100.0%	0	0.0%	0	0.0%
Charity - Elderly	350	3,596	2	3,230	2	100.0%	0	0.0%	0	0.0%
Photogrammetric Equipment & Supplies	350 350	3,596	2	3,230	2	100.0%	0	0.0%	0	0.0%
Screen Manufacturers Equipment & Supplies Ultrasonic Equipment & Supplies	350	3,596 3,600	- 2	3,230 2,997	1	50.0% 33.3%	2	50.0%	0	0.0%
Garment Hangers	348	3,601	2	3,230	2	100.0%	0	0.0%	0	0.0%
Furnace Cleaning	348	3,601	1	3,508	1	100.0%	0	0.070	0	0.0%
Chemical Production	347	3,603	3	2,997	1	33.3%	1	33.3%	1	33.3%
Insurance - Aviation	346 346	3,604 3,604	5	2,686 3,230	5	100.0% 50.0%	0	0.0% 50.0%	0	0.0%
Compressors - Repair Carbonic Gas	346 346	3,604		3,230	1	100.0%	1		0	0.0%
Armatures - Service & Sales	344	3,607	10		4	40.0%	6	0.070	0	0.0%
Radiotelephone Communications - Common Carrier	344	3,607	1	3,508	1	100.0%	0	0.0%	0	0.0%
Auto Dealers - Buying Co-Op	343	3,609	8	2,387	4	50.0%	4	50.0%	0	0.0%
Lithographers	343	3,609	1	3,508	0	0.0%	1	100.0%	0	0.0%
Wool	343	3,609	1	3,508	1	100.0%	0	0.0%	0	0.0%
Fishing Tackle - Repair & Parts Leather Clothing - Wholesale & Manufacturers	342 342	3,612 3,612	4	2,829 3,230	2	50.0% 0.0%		50.0% 50.0%	0	0.0% 50.0%
Stock Certificates	342	3,612	1	3,508	1	100.0%	0	0.0%	0	0.0%
Crawfish Farms	342	3,612	0	3,965	0	0.0%	0	0.0%	0	0.0%
Japanese Food Products	340	3,616	5	2,686	0	0.0%	5	100.0%	0	0.0%
Auto Repair - Maintenance	339	3,617	35	1,426	18	31.770	17	40.070	0	0.0%
Fallout Shelters - Consultants	338	3,618	0	3,965	0	0.0%	0	0.0%	0	0.0%
Candy & Confectionery Manufacturers Supplies Renovation Inspection	337 336	3,619 3,620	4	3,508 2,829	1	100.0%	2	50.0%	0	0.0%
Wall Bed Sales	335	3,621	0	3,965	0	0.0%	0		0	0.0%
Printed & Etched Circuits	333	3,622	1	3,508	0	0.0%	1		0	0.0%
Sorting Equipment	332	3,623	0	3,965	0	0.0%	0		0	
Pipe Cutting & Threading	331 330	3,624	0	3,965	0	0.0%	0	0.0%	0	0.0%
Boxes - Wooden Photography Sales by Mail	330 328	3,625 3,626	0	3,965 2,115	0	0.0% 16.7%	0	0.0%	0	0.0%
Litigation Support	328	3,626	12	3,508	1	100.0%	10		0	0.0%
Consultants - Prison & Sentencing	327	3,628	5	2,686	2	40.0%	3	60.0%	0	0.0%
Tire Changing Equipment	327	3,628	5	2,686	2	40.0%	2	40.0%	1	20.0%
Ribbon Printing	326	3,630	6	2,589	3	50.0%	3	50.0%	0	0.0%
Tennis Courts - Public	326 326	3,630	2	3,230 3,965	2	100.0%	0	0.0%	0	0.0%
Air Pollution Measuring Service Auto Repair - Tune-Up	325	3,630 3,633	24		0	37.5%	13	0.070	2	8.3%
Sport Fishing	325	3,633	8	2,387	5	62.5%	3	37.5%	0	0.0%
Animal Supplies - Zoo, Circus	325	3,633	2	3,230	1	50.0%	1	50.0%	0	0.0%
Feed Concentrates & Supplements	324	3,636	1	3,508	0	0.0%	1	100.0%	0	0.0%
Ranges & Ovens - Service & Repair	323	3,637		2,485	0	0.0%	4	57.1%	3	42.9%
Curtains - Wholesale & Manufacturers Screens - Decorative	322 322	3,638 3,638	7	2,485 2,997	3	42.9% 33.3%	3	42.9% 66.7%	1	14.3% 0.0%
Seat Belts	321	3,640	2	3,230	2	100.0%	0	0.0%	0	0.0%
Pipe & Boiler Covering Contractors	320	3,641	2	3,230	2	100.0%	0	0.0%	0	0.0%
Duplicating Machines & Supplies	320	3,641	0	3,965	0	0.0%	0	0.0%	0	0.0%
Radiant Heating	320	3,641	0	3,965	0	0.0%	0	0.070	0	
Printers - Glass, Metal, Plastic	319	3,644	5	2,686	4	80.0% 0.0%	1	20.0% 100.0%	0	
Ranges & Ovens - Dealers Data Processing Equipment - Maintenance	319 319	3,644 3,644	3	2,997 3,230	0	0.0%	3	100.0%	0	0.0%
Carnivals	319	3,644	0	3,965	0	0.0%	0		0	
Personal Organizer	317	3,648	2	3,230	1	50.0%	1	50.0%	0	0.0%
Vibration Control	317	3,648	0	3,965	0	0.0%	0	0.0%	0	0.0%
Cylinders - Gas	316	3,650	9	2,300	7	77.8%	2	22.2%	0	0.0%
Wiping Cloths Key Holders	316 315	3,650 3,652	1 6	3,508 2,589	1	100.0% 50.0%	0	0.0%	0	0.0%
Fairgrounds	315	3,652	4	2,829	3	75.0%	1	25.0%	0	0.0%
Plastics - Vacuum, Pressure, Thermoform	314	3,654	0	3,965	0	0.0%	0	0.0%	0	0.0%
Tool Grinding - Industrial	312	3,655	1	3,508	1	100.0%	0	0.0%	0	0.0%
Cylinder Heads - Auto & Motorcycle	310	3,656	2	3,230	1	50.0%	1	50.0%	0	0.0%
Bags - Paper	310	3,656	1	3,508	0	0.0%	1	100.0%	0	0.0%
Photo Finishing - Wholesale Boat Club	310 308	3,656 3,659	1	3,508 3,230	0	0.0% 100.0%	1	100.0%	0	0.0%
Airport Equipment & Supplies	308 307	3,659	1	3,230	1	100.0%	0		0	0.0%
Woodworking Tools - Retail	306	3,661	5	2,686	3	60.0%	2	40.0%	0	0.0%
Dyes & Dyestuff	306	3,661	2	3,230	1	50.0%	1	50.0%	0	0.0%
Oil Refiners Equipment & Supplies	305	3,663	1	3,508	1	100.0%	0	0.0%	0	0.0%
Plastics - Rods, Sheets - Sup Center	305	3,663	0	3,965	0	0.0%	0	0.0%	0	0.0%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Silverware Clean, Repair & Replate	305	3,663	0	3,965	0	0.0%	0	0.0%	0	0.0%
Stucco Manufacturers & Distributors Embroidery Design Punching	303 302	3,666 3,667	0	3,965 3,230	0	0.0%	0	0.0%	0	0.0%
Cocktail Mixes	302	3,667	0	3,965	0	0.0%	0	0.0%	0	0.0%
Dairy Consultants	302	3,667	0	3,965	0	0.0%	0	0.0%	0	0.0%
Bottle Return Depot	301	3,670	2	3,230	1	50.0%	1	50.0%	0	0.0%
Covers - Book, Catalog	298	3,671	4	2,829	2	50.0%	1	25.0%	1	25.0%
Disposable Products	298	3,671	2	3,230	2	100.0%	0	0.0%	0	0.0%
Water Mitigation	298	3,671	2	3,230	2	100.0%	0	0.070	0	0.0%
Baton Twirling Instruction	298 298	3,671	0	3,965	0	0.0%	0	0.0%	0	0.0%
Diamonds - Industrial Infrared Inspection	298 298	3,671 3,671	0	3,965 3,965	0	0.0%	0		0	0.0%
Shielding - Magnetic, Electrostatic	298	3,671	0	3,965	0	0.0%	0		0	0.0%
Benefit Insurance Software	297	3,678	1	3,508	1	100.0%	0		0	0.0%
Oils - Industrial	297	3,678	0	3,965	0	0.0%	0		0	
Bullet-Resistant Equipment	296	3,680	2	3,230	0	0.0%	2	100.0%	0	0.0%
Bakers Equipment - Repair	296	3,680	1	3,508	1	100.0%	0	0.0%	0	0.0%
Scoreboards	296	3,680	0	3,965	0	0.0%	0	0.0%	0	0.0%
Mexican Imports	295	3,683	4	2,829	2	50.0%	2	50.0%	0	0.0%
Photographers - Pet	295	3,683	4	2,829	0	0.0%	4	100.0%	0	0.0%
Money Order Systems	295	3,683	1	3,508	1	100.0%	0	0.0%	0	0.0%
Nut Cracking & Shelling Machines	295 294	3,683	11	3,965	0	0.0%	0	0.0%	0	0.0%
Artificial Fruits & Foods Safe & Vault Movers	294 294	3,687 3,687	11	2,175 2,997	<u>8</u>	72.7% 66.7%	1	33.3%	2	18.2%
Concrete Additives	294	3,689	3 n	3,965	<u>2</u>	0.0%	1	0.0%	0	0.0%
Coats - Wholesale & Manufacturers	292	3,690	5	2,686	2	40.0%	3	60.0%	0	0.0%
Portfolios	292	3,690	3	2,997	0	0.0%	2	66.7%	1	33.3%
Fans - Repair	292	3,690	2	3,230	0	0.0%	2	100.0%	0	0.0%
Galvanizing	292	3,690	0	3,965	0	0.0%	0	0.0%	0	0.0%
Dishwashing Machines - Service & Repair	291	3,694	2	3,230	1	50.0%	1	50.0%	0	0.0%
Adhesives & Gluing Equipment	291	3,694	0	3,965	0	0.0%	0	0.0%	0	0.0%
Traffic Control & Flagging Service	291	3,694	0	3,965	0	0.0%	0	0.0%	0	0.0%
Television Station Equipment	290 290	3,697 3,697	1	3,508	1	100.0%	0	0.0%	0	0.0%
Fertilizer Plant Equipment Natural Stone Restoration & Cleaning	290 289	3,697	0	3,965 3,230	0	0.0%	0	0.0%	0	0.0%
Misting Systems & Services	289	3,699		3,230	1	100.0%	2		0	0.0%
Hose & Tubing - Flexible Metal	289	3,699	0	3,965		0.0%	0	0.0%	0	
Metals - Precoated	289	3,699	0	3,965	0	0.0%	0	0.0%	Ö	0.0%
Soy Bean Products	289	3,699	0	3,965	0	0.0%	0	0.0%	Ö	0.0%
Boxes - Plastic & Transparent	288	3,704	3	2,997	0	0.0%	1	33.3%	2	66.7%
Fishermen - Commercial	288	3,704	3	2,997	2	66.7%	0	0.0%	1	33.3%
Ski Equipment - Repair	287	3,706	2	3,230	1	50.0%	1	50.0%	0	0.0%
Pressure Washers	286	3,707	6	2,589	3	50.0%	3	50.0%	0	0.0%
Motel & Hotel Equipment & Supplies	286	3,707	3	2,997	1	33.3%	2	66.7%	0	0.0%
Bronze Rope	286 285	3,707 3,710	0	3,965 3,230	<u> </u>	0.0% 100.0%	0	0.0%	0	0.0%
Paint Removers - Manufacturers	285	3,710	1	3,508	1	100.0%	0		0	0.0%
Tire Additives & Sealants	285	3,710	1	3,508	1	100.0%	0	0.0%	Ö	0.0%
Email Service Provider	284	3,713	8	2,387	6	75.0%	2	25.0%	0	0.0%
Brick - Fire	284	3,713	0	3,965	0	0.0%	0	0.0%	0	0.0%
Wellpoint & Dewatering Systems	284	3,713	0	3,965	0	0.0%	0	0.0%	0	0.0%
Ozone Machines	282	3,716	0	3,965	0	0.0%	0	0.070	0	0.0%
Soap Dispensers	282	3,716	0	3,965	0	0.0%	0		0	0.0%
Smoke Abatement Equipment	281	3,718	18	1,832	2	11.1%	10		6	33.3%
Composting Systems Magnifying Glasses	281 281	3,718 3,718	2	3,230 3,230	0	0.0% 50.0%	2	100.0%	0	0.0%
Water Works Equipment & Supplies	281	3,718	1	3,230	1	100.0%	1		0	0.0%
Tapes	280	3,722	16		2	12.5%	14	0.070	0	0.0%
Typewriters	280	3,722	7	2,485		85.7%	1	14.3%	Ö	0.0%
Propane Gas Plumbing	280	3,722	5	2,686	3	60.0%	2	40.0%	0	0.0%
Schools - Online Trading & Investment	280	3,722	3	2,997	0	0.0%	3	100.0%	0	0.0%
Railroad Cars - Manufacturers	280	3,722	0	3,965	0	0.0%	0	0.0%	0	0.0%
Recreational Vehicles - Transportation	279	3,727	11	2,175	4	36.4%	4	36.4%	3	27.3%
Mining Development	279	3,727	0	3,965	0	0.0%	0	0.0%	0	0.0%
Concert Promoters & Consultants	278	3,729	6	2,589	3	50.0%	3	50.0%	0	0.0%
Handbags - Manufacturers Equipment & Supplies	278	3,729	5	2,686	2	40.0%	3	8 60.0% 33.3%	0	0.0%
Auto Boosting Services	278 278	3,729	3	2,997 3,965	2	66.7%	1		0	0.0%
Risk Management Tailors Supplies	278 277	3,729 3,733	0	3,965 2,997	0	0.0%	0	0.0%	0	0.0%
Home Electronics - Designers	277	3,733	3	3,230	- U	100.0%	3	0.0%	0	0.0%
Theatrical Make-Up	277	3,735	- 2	2,230	2	50.0%	0	50.0%	0	0.0%
Textile Printing Equipment & Supplies	276	3,735	3	2,589 2,997	2	66.7%	1	33.3%	0	0.0%
Convention Information	276	3,735	2	3,230	1	50.0%	1	50.0%	0	0.0%
Seed Cleaning Equipment	276	3,735	0	3,965	0	0.0%	0		0	0.0%
Apprenticeship Programs	275	3,739	1	3,508	1	100.0%	0	0.0%	0	0.0%
Archaeologists	275	3,739	1	3,508	0	0.0%	1	100.0%	0	0.0%
Drying Equipment - Industrial										
Perfumes - Raw Materials & Supplies	275 274	3,739 3,742	1	3,508 2,997	0	0.0% 66.7%	1	100.0%	0	0.0%

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Tuxedo Sales & Rentals	273	3,743	13	2,049	9	69.2%	3	23.1%	1	7.7%
Armored Car Manufacturing Bed Bug Inspection Service	273 272	3,743 3,745	1 0	3,508 3,965	1	100.0%	0		0	0.0%
Electric Equipment - Used	272	3,745	0	3,965	0	0.0%	0	0.0%	0	0.0%
Embroidering Machines	270	3,747	5	2,686	2	40.0%	3		0	
Plastics - Research & Consulting	270	3,747	4	2,829	4	100.0%	0	0.070	0	0.0%
Valves - Repairing	270 269	3,747 3,750	0	3,965 3,508	0	0.0% 100.0%	0	0.0%	0	0.0%
Boat Launching Sites Railroad Ties - Dealers	269	3,750	1	3,508	1	0.0%	0	0.0%	0	0.0%
Electrical Discharge Machines & Supplies	268	3,752	4	2,829	1	25.0%	3	75.0%	0	0.0%
Knives - Custom	267	3,753	8	2,387	7	87.5%	1	12.5%	0	0.0%
Identification Bureaus	267	3,753	7	2,485	7	100.0%	0	0.0%	0	0.0%
Dressmaking Schools Asphalt Mixing Equipment	267 267	3,753 3,753	2	3,230 3,965	0	0.0%	2	100.0%	0	0.0%
Cellophane, Cell Materials & Products	267	3,753	11		0	27.3%	7	63.6%	1	9.1%
Fire Hydrants	266	3,757	0	3,965	0	0.0%	0		0	0.0%
Yarn - Wholesale & Manufacturers	265	3,759	4	2,829	1	25.0%	3	75.0%	0	0.0%
Polishes	264	3,760	6	2,589	6	100.0%	0	0.0%	0	0.0%
Window Security Laminates	264	3,760	0	3,965	0	0.0%	0		0	
Addressing Plate Service	263	3,762	2	3,230	0	0.0%	2	100.0%	0	
Lathing Contractors Solar Panel Cleaning	262 259	3,763 3,764	. U	3,965 3,965	0	0.0% 0.0%	0	0.0% 0.0%	0	0.0%
Kites	258	3,765	14		2	14.3%	2	14.3%	10	
Shot Peening	258	3,765	0	3,965	0	0.0%	0	0.0%	0	0.0%
Referral - Storage Facility	257	3,767	9	2,300	5	55.6%	4	44.4%	0	0.0%
Ferries Golf Caddies	257 257	3,767	1	3,508 3,508	1	100.0% 100.0%	0	0.070	0	0.0%
Crushing & Pulverizing Equipment	257 257	3,767 3,767	0	3,508	1		0		0	
Solvents	257	3,767	0	3,965	0	0.0%	0		0	
Hair Curlers	256	3,772	7	2,485	4	57.1%	1	14.3%	2	28.6%
Building & Development Permits	256	3,772	2	3,230	0	0.0%	2	100.0%	0	0.0%
Reels	256	3,772	1	3,508	0	0.0%	1	100.0%	0	0.0%
Trapping Equipment & Supplies Attornevs & Lawvers - Lemon law	256 256	3,772 3,772	1	3,508 3,965	1	100.0%	0	0.0%	0	0.0%
Electrical Discharge Machining	256	3,772	0	3,965	0	0.0%	0	0.0%	0	0.0%
Benches - Seating	255	3,778	1	3,508	1	100.0%	0		0	
Aircraft Upholsterers	255	3,778	0	3,965	0	0.0%	0		0	
Utility Tax Refunds for Manufacturers & Business	255	3,778	0	3,965	0	0.0%	0	0.0%	0	0.0%
Hospitality	254 254	3,781 3,781	8	2,387 3,508	6	75.0% 100.0%	2	25.0% 0.0%	0	0.0%
Boys Clothing & Furnishings - Wholesale & Manufacturers Dry Cleaners - Mobile	254 253	3,781	34		18		15		1	2.9%
Color Consultants	253	3,783	3	2,997	2	66.7%	1		0	
Poultry Brokers	253	3,783	1	3,508	1	100.0%	0	0.0%	0	0.0%
Dry Erase Boards	253	3,783	0	3,965	0	0.0%	0		0	
Livestock Buyers	253	3,783	0	3,965	0	0.0%	0		0	
Oil Well Logging & Perforating Diecast Cars - Dealers	253 252	3,783 3,789	0	3,965 3,230	1	0.0% 50.0%	1	0.0% 50.0%	0	0.0%
Humidifying Apparatus	252	3,789	2	3,230	2	100.0%	0	0.0%	0	0.0%
Modular/Mobile Home - Foundation Services	252 251	3,791	10	2,233	5	50.0%	5	50.0%	0	0.0%
Ambulances & Hearses	250		1	3/300	1	100.0%	0	0.070	0	0.0 70
Shells - Marine	249	3,793	19	1,795	10		9	47.4%	0	0.0%
Parking Meters Plastics - Scrap	249 249	3,793 3,793	13	2,049 3,230	10	76.9% 0.0%	3	23.1% 100.0%	0	0.070
Nursuries - Bonsai	249	3,793	n	3,230	n	0.0%		0.0%	0	0.0%
Knitted Fabrics	248	3,797	2	3,230	1	50.0%	0	0.0%	1	50.0%
Auto Repair - Suspension	248	3,797	1	3,508	0	0.0%	1	100.0%	0	0.0%
Paper - Corrugated	248 248	3,797	0	3,965	0	0.0%	0		0	0.0%
Weaving Supplies & Equipment Skylights - Distributors		3,797	0	3,965 3,508	0	0.0% 100.0%	0	0.0% 0.0%	0	
Transfers - Dry	247 246	3,801 3,802	6	2,589	1	16.7%	0		5	0.0% 83.3%
Truck Terminals	246	3,802	1	3,508	1	100.0%	0		0	
Crushing & Pulverizing Service	246	3,802	0	3,965	0	0.0%	0	0.0%	0	0.0%
Deodorants	246	3,802	0	3,965	0	0.0%	0		0	
Carbide Metals & Products	245 245	3,806 3,806	1	3,508 3,508	1	100.0% 100.0%	0	0.0% 0.0%	0	0.0%
Pneumatic Tube Equipment & Systems Culverts	245	3,806	1	3,508	1	0.0%	0		0	
Glass Coating & Tinting Materials	245	3,806	0	3,965	0	0.0%	0	0.0%	0	0.0%
Media Buying Service	244	3,810	3	2,997	1	33.3%	2	66.7%	0	0.0%
Locomotives	244	3,810	2	3,230	0	0.0%	2	100.0%	0	0.0%
Cranes - Accessories & Parts	244 244	3,810 3,810	0	3,965 3,965	0	0.0%	0	0.070	0	0.0%
Fur Skin Dealers & Brokers Trusses - Medical & Surgical	244	3,810 3,810	0	3,965	0	0.0%	0	0.0%	0	0.0%
Weather Forecast Service	243	3,815	6	2,589	3	50.0%	3	50.0%	0	0.0%
Ski Tours	242	3,816	3	2,997	2	66.7%	1	33.3%	0	0.0%
Carpet & Rug Weavers	241	3,817	2	3,230	2	100.0%	0	0.0%	0	0.0%
Loan Acceleration	241	3,817	2	3,230	2	100.0%	0		0	
Hoists	241	3,817	1	3,508	1	100.0%	0	0.0%	0	0.0%
Data Processing Supplies	241	3,817	. 0	3,965	0	0.0%		0.0%		0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Educational Materials - Home Schooling	240	3,821	10	2,233	5	50.0%	3	30.0%	2	20.0%
Seals - Security Canoe Rental & Trips	240 240	3,821 3,821	4	2,829 2,997	1	25.0% 33.3%	3	75.0% 66.7%	0	0.0%
Golf Tours & Promoters	240	3,821	1	3,508	1	100.0%	0	0.0%	0	0.0%
Gas Detectors	240	3,821	0	3,965	0	0.0%	0		0	0.0%
Tapes - Adhesive-Dispensers	240	3,821	0	3,965	0	0.0%	0	0.0%	0	0.0%
Show Cases	239 239	3,827	12		4	33.3% 75.0%	8	66.7% 25.0%	0	0.0%
Pottery Equipment & Supplies Ultraviolet Ray Lamps & Apparatus	239	3,827 3,827	4	2,829 3,508	<u>3</u>	100.0%	1	25.0%	0	0.0%
In-Home Autism Therapy	239	3,827	0	3,965	0	0.0%	0	0.0%	0	0.0%
Rice	239	3,827	0	3,965	0	0.0%	0	0.0%	0	0.0%
Tournaments	238	3,832	18	1,832	8	44.4%	9	50.0%	1	5.6%
Blueprinting Equipment & Supplies	238	3,832	0	3,965	0	0.0%	0	0.0%	0	0.0%
Picture Hanging Service Louvers	238 237	3,832 3,835	0	3,965 3,508	0	0.0%	0	0.0% 100.0%	0	0.0%
Engineers - Environmental	237	3,835	1	3,965	0	0.0%	1		0	0.0%
Lime	237	3,835	0	3,965	0	0.0%	0	0.0%	0	0.0%
Ski Instruction	236	3,838	1	3,508	1	100.0%	0	0.0%	0	0.0%
Dyers	236	3,838	0	3,965	0	0.0%	0		0	0.0%
Hydronic Heating	236	3,838	0	3,965	0	0.0%	0	0.070	0	0.0%
Rubber Stamps - Manufacturers Equipment & Supplies Tortilla & Tamale Making Equipment	235 235	3,841 3,841	/	2,485 3,965	<u>5</u>	71.4% 0.0%	2	28.6% 0.0%	0	0.0%
Virtual Tours	233	3,843	1	3,508	0	0.0%	1	100.0%	0	0.0%
Tire Storage	234	3,843	Ô	3,965	0	0.0%	0		0	0.0%
Interior Designers - Commercial	233	3,845	6	2,589	5	83.3%	0	0.0%	1	16.7%
Paternity Tests & Services	233	3,845	3	2,997	3	100.0%	0		0	0.0%
Rack Merchandise Service	233 233	3,845 3,845	3	2,997	3	100.0%	0		0	0.0%
Refrigerators & Freezers - Supplies & Parts Snow Melting Systems	233	3,845 3,845	2	3,230 3,965	1	50.0%	1	50.0% 0.0%	0	0.0%
Calligraphers	233	3,850	1	3,508	1	100.0%	0		0	0.0%
Accordions	232	3,850	0	3,965	0	0.0%	0		0	0.0%
Feathers	229 229	3,852	5	2,686	1	20.0%	0	0.0%	4	80.0%
Drills	229	3,852	2	3,230 1,508	1	50.0%	1	50.0%	0	0.0%
Fuel - Gasoline	228 228	3,854 3,854	30	1,508 3,508	13	43.3% 100.0%	16	33.370	1	3.3% 0.0%
Heat Treating - Metal - Equipment & Supplies Chemical Milling	228	3,854 3,854	1	3,508	1	0.0%	0		0	0.0%
Cotton Gins	228	3,854	0	3,965	0	0.0%	0		0	
Transitional Housing	227 226	3,858	7	2,485	6	85.7%	1	14.3%	0	0.0%
Drying Service	226	3,859	3	2,997	0	0.0%	3	100.0%	0	
Toilets - Composting	226	3,859	0	3,965	0	0.0%	0	0.0%	0	0.0%
Coin & Bill Change Machines	225	3,861	2	3,230	2	100.0%	0	0.070	0	0.0%
Attorneys & Lawyers - Medical Malpractice Rust Preventatives & Removers	225 225	3,861 3,861	1	3,508 3,965	1	100.0%	0	0.0%	0	0.0%
Steeple Jacks	224	3,864	0	3,965	0	0.0%	0	0.0%	0	0.0%
Letter Shop Service	223	3,865	1	3,508	0	0.0%	1	100.0%	0	0.0%
Rodeos	221	3,866	8	2,387	3	37.5%	5	62.5%	0	0.0%
Barbers Equipment & Supplies	221	3,866	3	2,997	2	66.7%	1	33.3%	0	0.0%
Furniture Frames Equine Therapy	221 220	3,866 3,869	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Artificial Eyes - Human	218	3,870	3	2,997	1	33.3%	2	66.7%	0	0.0%
Gold Leaf	218	3,870	0	3,965	0	0.0%	0	0.0%	0	0.0%
Reiki Therapy	218	3,870	0	3,965	0	0.0%	0	0.0%	0	0.0%
Hang Gliding & Instruction	217	3,873	1	3,508	1	100.0%	0		0	0.0%
Generators - Steam	216 216	3,874	1	3,508	0	0.0% 0.0%	1	100.0%	0	0.0%
Name Plates Oil Well Drilling Mud & Additives	216 216	3,874 3,874	0	3,965 3,965	<u>U</u>	0.0%	0	0.0%	0	0.0%
Photographic Darkroom Rental	216	3,874	0	3,965	0	0.0%	0		0	
Fishery Consultants	215	3,878	2	3,230	1	50.0%	1	50.0%	0	
Beer Dispensing & Cleaning Equipment - Repair	214	3,879	0	3,965	0	0.0%	0	0.0%	0	0.0%
Concrete Breaking Equipment	214 214	3,879	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Metal Spinning Carbon - Activated	214	3,879 3,882	0	3,965	0	0.0%	0	0.0%	0	0.0%
Draperies - Wholesale & Manufacturers	213	3,882	0	3,965	0	0.0%	0		0	0.0%
Lead Testing	213	3,882	0	3,965	0	0.0%	0	0.0%		0.0%
Evaporative Coolers - Sales & Service	212	3,885	1	3,508	0	0.0%	1	100.0%	0	0.0%
Gas Power Equipment	212	3,885	1	3,508	1	100.0%	0		0	
Physicists	211	3,887	9	2,300	1	11.1%	6	66.7%	2	22.2%
Tanners Hinges	211 211	3,887 3,887	9	2,300 3,508	<u>4</u>	44.4%	1	55.6% 100.0%	0	0.0%
Corn Products	211	3,887	n 1	3,965	0	0.0%	1	0.0%	0	0.0%
Chess Instruction	210	3,891	1	3,508	0	0.0%	1	100.0%	0	0.0%
Textile Mill Supplies	208	3,892	1	3,508	1	100.0%	0	0.0%	0	0.0%
Hog Farms	208	3,892	0	3,965	0	0.0% 100.0%	0	0.0%	0	0.0%
							0	0.0%	0	0.0%
Waste Paper	207	3,894	1	3,508			9		-	
Toilet Seats	207 207	3,894	0	3,965	0	0.0%	0	0.0%	0	0.0%
	207		1 0 3		0 1 2		0	0.0% 66.7%	0	

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Rubber Clothing & Footwear	204	3,899	5	2,686	2	40.0%	3	60.0%	0	0.0%
Silks - Wholesale & Manufacturers Wallpapers & Wall coverings - Wholesale & Manufacturing	204 204	3,899 3,899	5	2,686 3,508	2	40.0% 0.0%	3	60.0% 1 100.0%	0	0.0%
Caulking Materials & Equipment	204	3,899	0	3,965	0	0.0%	0	0.0%	0	0.0%
Plastics - High Pressure Laminates	204	3,899	0	3,965	0	0.0%	0		0	0.0%
Potatoes - Processed	204	3,899	0	3,965	0	0.0%	0	0.0%	0	0.0%
Tunneling Contractors	203 203	3,905	2	3,230 3,508	0	0.0%	2	100.0% 100.0%	0	0.0%
Poultry Services Absorbents	203	3,905 3,905	1	3,508	0	0.0%	1	0.0%	0	0.0%
Time Stamps	203	3,905	0	3,965	0	0.0%	0	0.0%	0	0.0%
Financial Planning Kit	202	3,909	0	3,965	0	0.0%	0	0.0%	0	0.0%
Gratings	202	3,909	0	3,965	0	0.0%	0	0.0%	0	0.0%
Quartz	202	3,909	0	3,965	0	0.0%	0	0.0%	0	0.0%
Parenting Classes Plating Equipment & Supplies	200 199	3,912 3,913	2	3,230 2,829	1	50.0% 75.0%	1	50.0%	0	0.0%
Pianos - Parts	199	3,913	1	3,508	<u>3</u>	100.0%	1	0.0%	0	0.0%
Axles	199	3,913	0	3,965	0	0.0%	0	0.0%	0	0.0%
Pet Kenneling Services	198	3,916	7	2,485	6	85.7%	1	14.3%	0	0.0%
Compactors - Waste - Service & Repair	198	3,916	4	2,829	0	0.0%	4	100.0%	0	0.0%
Ovens - Bakers	197	3,918	4	2,829	2	50.0%	2	50.0%	0	0.0%
Writer Debris Box Service	197 197	3,918 3,918	3	2,997 3,230	1	33.3% 100.0%	2	2 66.7% 0 0.0%	0	0.0%
Clocks - Wholesale & Manufacturers	197	3,918	1	3,230		100.0%	0	0.0%	0	0.0%
Metals - Base	197	3,918	0	3,965	0	0.0%	0		0	
Speech Aid Devices	197	3,918	0	3,965	0	0.0%	0	0.0%		0.0%
Tire Repair	196	3,924	24		9	37.5%	15		0	0.0%
Historical Places	196	3,924	1	3,508	1	100.0%	0		0	
Screens - Windows	195 195	3,926	1	3,508	1	100.0%	0	0.0%	0	0.0%
Air Duct Systems Cans	195	3,926 3,926	0	3,965 3,965	<u> </u>	0.0%	0	0.0%	0	0.0%
Tobacco Warehouses	195	3,926	0	3,965	0	0.0%	0		Ö	0.0%
Industrial Painting	194	3,930	1	3,508	0	0.0%	0	0.0%	1	100.0%
Manhole Covers	194	3,930 3,930	0	3,965	0	0.0%	0	0.0%	0	0.0%
Oil Well Surveyors	194		0	3,965	0	0.0%	0	0.070	0	0.0%
Surveyors - Aerial Tires - Commercial Sales & Service	194 193	3,930 3,934	0 37	3,965 1,389	28	0.0% 75.7%	0 8	0.070	0	0.0% 2.7%
Fruits - Dried	193	3,934	0			0.0%	0		0	
Vinyl Decking	192	3,936	8	2,387	8	100.0%	0	0.0%	0	0.0%
Photo Electric Cells & Equipment	192	3,936	2	3,230	0	0.0%	2	100.0%	0	0.0%
Microwave Communications	191	3,938	1	3,508	0	0.0%	0	0.0%	1	100.0%
Pine Straw	190 190	3,939	0	3,965	0	0.0%	0	0.070	0	0.0%
Pipe & Valve Fitters - Gas Contractor - Tile Roofing	190	3,939 3,941	0	3,965 2,589	0	0.0%	0	0.0%	0	0.0% 33.3%
Air Pollution Measuring Equipment & Service	188	3,941	3	2,997	3	100.0%	0	0.0%	2	0.0%
Sink Manufacturers	188	3,942	2	3,230	0	0.0%	2	100.0%	0	
Disinfectants & Germicides	188	3,942	0	3,965	0	0.0%	0	0.0%	0	0.0%
Doors - Cellar/Basement/Bilco	188	3,942	0	3,965	0	0.0%	0	0.0%	0	0.0%
Grain Brokers	188	3,942 3,942	0	3,965	0	0.0%	0	0.0%	0	0.0%
Stabilizers Stakes	188 188	3,942	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Tapes - Industrial	188	3,942	0	3,965	0	0.0%	0	0.0%	0	0.0%
Weather Stripping	188	3,942	0	3,965	0	0.0%	0	0.0%	0	0.0%
Zippers	188	3,942	0	3,965	0	0.0%	0	0.0%	0	
Carpet & Rug Measuring	187	3,952	1	3,508	0	0.0%	1	100.0%	0	0.0%
Pipe Reconditioning State Fairs	187 187	3,952 3,952	1	3,508 3,508	1	0.0% 100.0%	1	100.0%	0	0.0%
Explosives	187	3,952	0	3,965	<u></u>	0.0%	0		0	
Millinery - Retail	187	3,952	Ö	3,965	0	0.0%	0		0	
Nautical Instruments	197	3 052	0	3,965	0	0.0%	0	0.0%	0	0.0%
Pavement & Floor Marking Supplies & Equipment	186	3,958	1	3,508	1	100.0%	0	0.0%	0	0.0%
Swimming Pools - Removal	186	3,958	0	3,965	0	0.0%	0	0.070	0	0.070
Photographers - School Photographers - Sports	185 185	3,960 3,960	5	2,686 2,686	2	40.0%	3	80.0%	0	0.0% 20.0%
Buttons - Clothing	185	3,960	3	2,997	3	100.0%	0	0.0%	()	0.0%
Motion Picture Special Effects	185	3,960	1	3,508	1	100.0%	0	0.0%	0	0.0%
Rails & Accessories	185	3,960	0	3,965	0	0.0%	0	0.0%	0	0.0%
Plumbing Fixtures, Parts, Supplies - Used	184	3,965	2	3,230	0	0.0%	2	100.0%	0	0.0%
Charcoal Livestock - Commission	184 184	3,965	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Buffing & Polishing Equipment & Supplies	183	3,965 3,968	4	2,829	1	25.0%	2	75.0%	0	0.0%
Timing Devices	183	3,968	3	2,997	0	0.0%	3	100.0%	0	
Schools - Dental Assistant	183	3,968	2	3,230	2	100.0%		0.0%	0	0.0%
Paper - Adhesive - Pressure Sensitive	183	3,968	1	3,508	1	100.0%	0	0.0%	0	0.0%
Ship Brokers	182	3,972	1	3,508	0	0.0%	1	100.0%	0	
Attorneys & Lawyers - Collaborative Divorce	181	3,973 3,973	2	3,230 3,508	0	0.0%	2	100.0%	0	0.0%
Ico Croam Cono Manufacturore & Distributore										
Ice Cream Cone Manufacturers & Distributors Veterinary Surgery	181 181	3,973	1	3,508	1	100.0%	0		ň	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Expert Charge 181 1,972 0 3,565 0 0,056 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Fourty - Whitesteller	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Mater Tan Service	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Death Corrupted 160 3,978 0 3,955 0 0,076 0 0,	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Carrive Supplies 179 3,985 0 3,995 0 0,078 0 0,0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Facility Planning	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Retroork Capling Installation	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Funder Section 178 3.598 10 2.233 0 0.0% 10 100.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Terminals - Royer & Marine 177 3,987 1 3,508 1 10,00% 0 0.0%	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Hubcaps - Sales 177 3.887	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Custom Februiting 176 3,996 3 2,997 3 100,0% 0 0,0% 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Shopping Carts & Baskets 176 3,999 3 2,997 1 33,3% 2 66,7% 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Electric Bilbes	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Calor Separations - Offset, Photo Engraving 174 3,992 3 2,997 1 33,3% 2 66,7% 0 Calor Separations 174 3,992 2 2,230 1 50,0% 1 50,0% 0 Calor Separations 174 3,992 2 2,230 1 50,0% 1 100,0% 0 0 0.0% 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0% 0 0 0.0%	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Safes & Vaults - Opening & Regalring 174 3,992 2 3,230 1 50,0% 0 0.0%	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Stenographic Machines 8 Supplies 174 3,992 1 3,508 1 100,0% 0 0,0% 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Scales - Repair 174 3,992 0 3,965 0 0,0%	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Access Control Systems	0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Lubricatino Devices & Systems 173 3.998 0 3,965 0 0.0% 0 0.	0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Seer, New & Spirts Service 172 4,000 11 2,175 8 72,7% 3 27,3% 0 0	0.0% 0.0% 0.0% 0.0% 0.0%
Printers - Letterpress	0.0% 0.0% 0.0% 0.0%
Heavy Equipment Rubber Tracks	0.0%
Proms	0.0%
Liquor Brokers 172 4,000 0 3,965 0 0.0%	0.0%
Shoe Shining 172 4,000 0 3,965 0 0.0% 0	
Handwriting Analysts	0.0%
Body Waxing Services 170 4,008 7 2,485 5 71,4% 2 28,6% 0 0 0 0 0 0 0 0 0	0.0%
Toc Cream Freezers 170 4,008 0 3,965 0 0.0% 0.0% 0 0.0%	0.0%
Toc Cream Freezers 170 4,008 0 3,965 0 0.0% 0.0% 0 0.0%	0.0%
Picnic Equipment & Supplies 169 4,012 1 3,508 1 100,0% 0 0,0% 0 0,0% 0	0.0%
Switches - Electric 169 4.012 0 3,965 0 0.0% 0 0.0% 0 0.0% 0	0.0%
Device	0.0%
Pharmaceutical Machinery 168 4,014 0 3,965 0 0,0%	0.0%
Dolls - Repairing 166 4,016 4 2,829 4 100.0% 0 0.0% 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0.0% 0	0.0%
Stevedoring Contractors 166 4,016 0 3,965 0 0,0% 0 0,0% 0 0,0% 0	0.0%
Rosher Food Products 165 4,019 5 2,686 2 40.0% 3 60.0% 0	0.0%
Compactors - Waste - Household - Dealers 165 4,019 4 2,829 3 75.0% 1 25.0% 0 Auto - Emissions Testing 164 4,021 7 2,485 3 42.9% 4 57.1% 0 Carp - R Mag Binding 164 4,021 2 3,230 2 100.0% 0 0.0% 0 Electrolysis Equipment & Supplies 163 4,023 1 3,508 0 0,0% 1 100.0% 0 Auto Service - Steam Cleaning 162 4,024 2 3,230 1 50.0% 1 50.0% 0 Mosaler 162 4,024 2 3,230 1 50.0% 1 50.0% 0 Skating Instruction 162 4,024 0 3,965 0 0,0% 1 10.0% 0 Wallboard & Plasterboard 162 4,024 0 3,965 0 0,0% 0 0.0% 0 Warking & Coding Equip	0.0%
Auto - Emissions Testing 164 4,021 7 2,485 3 42,9% 4 57,1% 0	0.0%
Carpet & Rug Binding 164 4,021 2 3,230 2 100,0% 0 0.0% 0 Electrolysis Equipment & Supplies 163 4,023 1 3,508 0 0.0% 1 100,0% 0 Auto Service - Steam Cleaning 162 4,024 2 3,230 1 50,0% 1 50,0% 0 Mosaics 162 4,024 1 3,508 0 0.0% 1 100,0% 0 Skating Instruction 162 4,024 0 3,965 0 0,0% 0 0,0% 0 Wallboard & Plasterboard 162 4,024 0 3,965 0 0,0% 0 0,0% 0 Marking & Coding Equipment 161 4,028 1 3,508 1 10,0% 0 0,0% 0	0.0%
Auto Service - Steam Cleaning 162 4,024 2 3,230 1 50,0% 1 50,0% 0 Mosaics 162 4,024 1 3,508 0 0.0% 1 100.0% 0 Skating Instruction 162 4,024 0 3,965 0 0,0% 0 0,0% 0 Wallboard & Plasterboard 162 4,024 0 3,965 0 0,0% 0 0,0% 0 Marking & Coding Equipment 161 4,028 1 3,508 1 10,0% 0 0.0% 0	0.0%
Mosaics 162 4,024 1 3,508 0 0.0% 1 100.0% 0 Skating Instruction 162 4,024 0 3,965 0 0,0% 0 0,0% 0 Wallboard & Plasterboard 162 4,024 0 3,965 0 0,0% 0 0.0% 0 Marking & Coding Equipment 161 4,028 1 3,508 1 100.0% 0 0.0% 0	0.0%
Skating Instruction 162 4,024 0 3,965 0 0,0% 0 0,0% 0 0 0,0% 0 0 0,0% 0,0% 0	0.0%
Wallboard & Plasterboard 162 4,024 0 3,965 0 0.0% 0 0.0% 0 Marking & Coding Equipment 161 4,028 1 3,508 1 100.0% 0 0.0% 0	0.0%
Marking & Coding Equipment 161 4,028 1 3,508 1 100.0% 0 0.0% 0	0.0%
Contributed Machinery 161 4 029 0 3 065 0 0 0 007 0 0 0 007	0.0%
	0.0%
Fountains - Drinking 161 4,028 0 3,955 0 0.0% 0 0.0% 0	0.0%
Gambling Abuse & Addiction Info & Treatment 161 4,028 0 3,965 0 0.0% 0 0.0% 0 Lead Removal 161 4,028 0 3,965 0 0,0% 0 0,0% 0	0.0%
101 47,02.0 0 3,905 0 0,006	0.0%
160 4,033 2 3,230 1 50,0% 1 50,0% 0	0.0%
Power Plant Equipment - Repairing 160 4,033 0 3,965 0 0.0% 0 0.0% 0	0.0%
Heaters - Automotive 159 4,036 1 3,508 1 100.0% 0 0.0% 0	0.0%
Missing Person Services 159 4,036 0 3,965 0 0.0% 0 0.0% 0	0.0%
Time Cards & Racks 159 4,036 0 3,965 0 0.0% 0 0.0% 0 Handwriting Experts 158 4,039 1 3,508 1 100.0% 0 0.0% 0	0.0%
150 1 1 1 1 1 1 1 1 1	0.0%
Closures - Industrial - Protective 157 4,040 0 3,965 0 0.0% 0 0.0% 0	0.0%
Notions - Retail 155 4,042 2 3,230 2 100.0% 0 0.0% 0	0.0%
Eye Banks 155 4,042 1 3,508 1 100.0% 0 0.0% 0	0.0%
Lighting Plants 155 4,042 1 3,508 0 0.0% 1 100.0% 0 Shoe Trees 155 4,042 1 3,508 1 100.0% 0 0.0% 0	
Sribe (rees 153 4,042 1 3,508 1 100,0% U 0,0%	0.0%
$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	0.0%
Interior Finishing 154 4,046 0 3,965 0 0.0% 0 0.0% 0	
Laminated Structural Products 154 4,046 0 3,965 0 0.0% 0 0.0% 0	0.0% 0.0% 0.0% 0.0%
Lumber - Used 154 4,046 0 3,965 0 0.0% 0 0.0% 0	0.0% 0.0% 0.0% 0.0% 0.0%
Sterilizing Service 154 4,046 0 3,965 0 0,0% 0 0,0% 0 Jaw Books 153 4,052 11 2,175 3 27,3% 7 63,6% 1	0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Law Books 153 4,052 11 2,175 3 27.3% 7 63.6% 1 Glass Coating & Tinting Machinery 153 4,052 2 3,230 1 50.0% 1 50.0% 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Glass Cuding x Infling Machinery 153 4,032 2 3,239 1 30.076 1 30.076 0 Blinds - Cleaning 153 4,052 1 3,508 1 10.0% 0 0.0% 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Gun Safes	153	4,052	1	3,508	1	100.0%	0	0.0%	0	0.0%
Lumber Treating Steam Specialties	153 152	4,052 4,057	3	3,965 2,997	0	0.0%	3	0.0%	0	0.0%
Feedlot	152	4,057	0	3,965	0	0.0%	0	0.0%	0	0.0%
Plaster Products - Ornamental	152	4,057	0	3,965	0	0.0%	0	0.0%	0	0.0%
Hair Dryers	151 151	4,060 4,060	4	2,829	2	50.0%	2	50.0%	0	0.0%
Aircraft Salvage Store Fixtures - Used	151	4,060	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Stencils & Stencil Supplies	150	4,063	1	3,508	1	100.0%	0		0	0.0%
Clipping Service	150	4,063	0	3,965	0	0.0%	0	0.0%	0	0.0%
Coin & Bill Count, Sort, Wrap Services	149	4,065	7	2,485	3	42.9%	4	57.1%	0	0.0%
Computers - Bulletin Boards	149 149	4,065	1	3,508 3,508	1	100.0%	0	0.070	0	0.0%
Floodlights & Search Lights Telemeter Equipment	149	4,065 4,065	1	3,508	1	100.0%	1	01070	0	0.0%
Floor Removal, Resurfacing and Refinishing	148	4,069	1	3,508	0	0.0%	1	100.0%	0	
Pole Line Contractors	148	4,069	0	3,965	0	0.0%	0	0.0%	0	0.0%
Auto Manufacturers & Distributors - Specialty Body	147	4,071	2	3,230	2	100.0%	0	0.0%	0	0.0%
Funeral Escorts	147	4,071	0	3,965	0	0.0%	0	0.0% 100.0%	0	0.0%
Gas Lights Lumber Inspectors	146 146	4,073 4,073	2	3,230 3,965	0	0.0%		0.0%	0	0.0%
Milling Machines	146	4,073	0	3,965	0	0.0%	0	0.0%	0	0.0%
Mixing & Agitation Machinery	146	4,073	0	3,965	0	0.0%	0	0.0%	0	0.0%
Oil Well Cementing	146	4,073	0	3,965	0	0.0%	0	0.0%	0	0.0%
Therapeutic and Educational Supplies	146	4,073	0	3,965	0	0.0%	0	01070	0	0.0%
Presses - Power Lumber Mill Representatives	145 145	4,079 4,079	9	2,300 3,508	4	44.4% 100.0%	5	55.6%	0	0.0%
Door Closers & Checks	145	4,079	0	3,965	0	0.0%	0	0.0%	0	0.0%
Sample Cases	145	4,079	0	3,965	0	0.0%	0	0.0%	0	0.0%
Temperature Measuring Materials	145	4,079	0	3,965	0	0.0%	0	0.070	0	0.0%
Visual Control Systems	144	4,084	2	3,230	2	100.0%	0	01070	0	0.0%
Brass Siding Cleaning	144 144	4,084 4,084	1	3,508 3,965	0	0.0%	1	100.0%	0	0.0%
Telegraph Service	144	4,084	0	3,965	0	0.0%	0	0.0%	0	0.0%
Baby Formula Service	143	4,088	0		0		0		0	
Mobile Refrigeration	143	4,088	0	3,965	0	0.0%	0	01070	0	0.0%
Woolen Goods - Wholesale & Manufacturers	143	4,088	0	3,965	0	0.0% 25.0%	0	0.070	0	0.0% 75.0%
Electrotype Equipment & Supplies Swim Spas	142 142	4,091 4,091	8	2,387 2,997		25.0% 33.3%	0	66.7%	b	0.0%
Fingerprinting - Live Scan	142	4,091	0	3,965	0	0.0%	0		0	0.0%
Duty Free Shops	141	4,094	0	3,965	0	0.0%	0	0.0%	0	0.0%
Metallurgists	141	4,094	0	3,965	0	0.0%	0	0.070	0	0.0%
Nozzles Printing Plates	141 141	4,094 4,094	0	3,965 3,965	0	0.0%	0	0.070	0	0.0%
Heating & Cooling Demolition	141	4,094	0	3,965	0	0.0%	0	0.0%	0	0.0%
Preserves, Jams & Jellies	139	4,099	0	3,965	0	0.0%	0	0.0%	0	0.0%
Street Lighting Standards & Equipment	139	4,099	0	3,965	0	0.0%	0	01070	0	0.0%
Pickles & Pickle Products	138	4,101	0	3,965	0	0.0%	0	0.070	0	0.0%
Fish By-Products Ice Cream Mixes	137 137	4,102 4,102		3,230 3,508		100.0% 100.0%	0	0.0%	0	0.0%
Chains	137	4,102	0	3,965	0	0.0%	0	0.0%	0	0.0%
Motion Picture Projection Service	136	4,105	1	3,508	1	100.0%	0	0.0%	0	0.0%
Brush Manufacturers Equipment & Supplies	136	4,105	0	3,965	0	0.0%	0	0.070	0	0.0%
Camping Equipment - Renting	136	4,105	0	3,965	0	0.0%	0	0.0%	0	0.0%
Charity - Relief & Development Drywall Taping and Texturing	136 135	4,105 4,109	2	3,965 3,230	2	100.0%	0	0.0%	0	0.0%
Charity - Civil Rights	135	4,109	0	3,965	0	0.0%	0		0	
Concrete Mixing Plant Equipment	135	4,109	0	3,965	0	0.0%	0		0	0.0%
Go-Karts Manufacturers	135	4,109	0	3,965	0	0.0%	0	0.070	0	0.0%
Textile Converting	135 134	4,109	0	3,965	0	0.0% 100.0%	0	0.0%	0	0.0%
Childproofing Services Telephone 900 Number Resellers	134	4,114 4,114	3	2,997 3,965	3	0.0%	0	0.0%	0	0.0%
Fiberglass - Bathtubs & Showers	133	4,116	2	3,230	0	0.0%	2	100.0%	0	0.0%
Fuel - Biofuels	133	4,116	2	3,230	1	50.0%	1	50.0%	0	0.0%
Musical Instruments - Rental	133	4,116	2	3,230	0	0.0%	2	100.0%	0	0.0%
Packing - Mechanical	133	4,116	0	3,965	0	0.0%	0	0.0%	0	0.0%
Elastic Stockings Indoor Sky Diving	132 132	4,120 4,120	4	2,829 3,508	1	0.0% 100.0%	4 0	100.0%	0	0.0%
Alfalfa & Alfalfa Products	132	4,120	0	3,965	0	0.0%	0	01070	ő	0.0%
Balls Steel, Bronze, Ceramic	132	4,120	0	3,965	0	0.0%	0		0	0.0%
Scrap Rubber	132	4,120	0	3,965	0	0.0%	0	0.0%	0	0.0%
Silicones	132	4,120	0	3,965	0	0.0%	0	0.0%	0	0.0%
Wood Turning Halloween Supplies	132 131	4,120 4,127	0	3,965 2,300	0	0.0% 44.4%	<u>0</u>	0.0% 44.4%	0	0.0% 11.1%
Professional Organizer	131	4,127	4	2,829	2	50.0%	1	25.0%	1	25.0%
Charity - Law & Public Interest	131	4,127	1	3,508	1	100.0%	0	0.0%	0	0.0%
Insulation Materials - Electric	131	4,127	0	3,965	0	0.0%	0	0.0%	0	0.0%
Piling	131	4,127	0	3,965	0	0.0%	0	0.0%	0	0.0%
Pressing Machines - Clothes	131	4,127	0	3,965	0	0.0%	0	0.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Rustproofing - Industrial	131	4,127	0	3,965 3,508	0	0.0%	0	0.0%	0	0.0%
Clinics - Cervical Vein Grease Pumping	130 130	4,134 4,134	1	3,508	1	100.0% 100.0%	0	0.0%	0	0.0%
Seniors Moving & Delivery Services	130	4,134	0	3,965	0	0.0%	0		0	
Stools	130	4,134	0	3,965	0	0.0%	0	0.0%	0	0.0%
Bookbinders Equipment & Supplies	129 129	4,138 4 138	14	2,009 3,508	1	7.1% 100.0%	13	32.370	0	0.0%
Floor Resurfacing Souvenir Milk Caps	129 129	4,138 4,138	1	3,508	1	100.0%	0	0.0%	0	0.0%
Library Equipment & Supplies	129	4,138	0	3,965	0	0.0%	0		0	0.0%
Medical House Calls	129	4,138	0	3,965	0	0.0%	0	0.0%	0	0.0%
Oil Reports	129	4,138	0	3,965	0	0.0%	0	0.070	0	
Grommets Key Duplication and Cutting	128 128	4,144 4,144	/	2,485 2,686	/	100.0% 40.0%	0	0.0% 60.0%	0	0.0%
Water Skiing Instruction	128	4,144	3	2,997	3	100.0%	0		0	
Strapping & Strapping Equipment	128	4,144	2	3,230	1	50.0%	1	50.0%	0	
Fire Exit Devices	128	4,144	0	3,965	0	0.0%	0	0.0%	0	0.0%
Easels - Wholesale & Manufacturers	127 127	4,149 4 149	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Embalmers Fire Mitigation	127	4,149	0	3,965	0	0.0%	0	0.0%	0	0.0%
Railroad Car Leasing	127	4,149	0	3,965	0	0.0%	0		0	0.0%
Brew Pub	126	4,153	1	3,508	1	100.0%	0	0.0%	0	0.0%
Clocks - Components	126	4,153	1	3,508	1	100.0%	0	0.070	0	0.070
Signals Birth Control Information Centers	126 126	4,153 4,153	1	3,508 3,965	0	0.0%	1	100.0%	0	0.0%
Clamps	126	4,153	0	3,965	0	0.0%	0		0	
Attorneys & Lawyers - Securities	125	4,158	1	3,508	1	100.0%	0	0.0%	0	0.0%
Linings - Clothing	125	4,158	0	3,965	0	0.0%	0	0.0%	0	0.0%
Naval Architects	125	4,158 4,161	0	3,965 3,965	0	0.0%	0	0.0%	0	0.070
Historical Structure Preservation Tube Fittings	124 124	4,161	0	3,965	0	0.0%	0	0.0%	0	0.0%
Boutique - Battling Cancer Related Products	123	4,163	2	3,230	0	100.0%	0		0	
Elevators - Parts	123	4,163	1	3,508	0	0.0%	1	100.0%	0	0.0%
Tool Holders	123	4,163	1	3,508	1	100.0%	0	0.0%	0	
Barrels & Drums - Equipment & Supplies Coated Fabrics	123 123	4,163 4,163	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Farm Management Systems	123	4,163	0	3,965	0	0.0%	0		0	
Pipe Hangers	123	4,163	0	3,965	0	0.0%	0		0	
Translators Equipment	123	4,163	0	3,965	0	0.0%	0	0.0%	0	0.0%
Greeting Card Manufacturers Supplies	122	4,171	0	3,965	0	0.070	0	0.070	0	0.070
Poles Four Wheel Drive Vehicles - Repair & Service	122 121	4,171 4,173	0	3,965 2,997	0	0.0% 33.3%	0	0.0% 66.7%	0	0.0%
Pole Fitness	121		3	2,997	1	33.3%	1		1	33.3%
Aerial Patrol & Inspection Service	121	4,173	1	3,508	0	0.0%	1	100.0%	0	
Acid Proof Equipment & Materials	121	4,173	0	3,965	0	0.0%	0	0.0%	0	
Cutting & Slitting Service Hearing Aids Parts & Repairing	121 120	4,173 4,178	0	3,965 3,230	0	0.0%	0	0.0% 100.0%	0	0.0%
Fences - Rental	120	4,178	1	3,230	1	100.0%	2		0	
Lasik Eye Surgery	120	4,178	1	3,508	1	100.0%	0		0	
Colors & Pigment	120	4,178	0	3,965	0	0.0%	0	0.0%	0	0.0%
Frozen Custard Machines	120 120	4,178 4.178	0	3,965 3,965	0	0.0%	0	0.0%	0	
Scenery Studio Wine Bar	120 119	4,178 4,184	0	3,965 2,829	1	25.0%	0	75.0%	0	0.0%
Watchmakers Equipment & Supplies	118	4,185	3	2,997	2	66.7%	1		0	
Drapery & Curtain Fabric - Wholesale & Manufacturers	118	4,185	2	3,230	0	0.0%	0	0.0%	2	100.0%
Tourists Homes	118	4,185	2	3,230	2	100.0%	0	0.0%	0	0.0%
Voting Equipment Sewer Pipe	118 118	4,185 4,185	1	3,508 3,965	1	100.0%	0	0.0%	0	0.0%
Skating Rinks - Installation, Equipment & Supplies	118	4,185 4,185	0	3,965	0	0.0%	0		0	
Typewriters - Supplies & Attachments	117	4,191	1	3,508	1	100.0%	0	0.0%	0	0.0%
Metal Sawing & Cut-Off Service	117	4,191	0	3,965	0	0.0%	0	0.0%	0	0.0%
Caning	116	4,193	0	3,965	0		0		0	
Landfills - Construction Materials Service Animals - Training	116 116	4,193 4,193	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Garment Restoration	115	4,196	5	2,686	4		1		0	
Work Clothes - Wholesale & Manufacturers	114	4,197	2	3,230	1	50.0%	1	50.0%	0	0.0%
Destination Management	114	4,197	0	3,965	0	0.0%	0	0.0%	0	0.0%
Drapery Trimmings	114 113	4,197	0	3,965 3,508	0	0.0%	0		0	0.0% 100.0%
Hammocks/Hammock Stands & Chairs Spools	113 113	4,200 4,200	1	3,508	0	0.0%	0	0.0%	1	100.0%
Charity - Blind & Visually Impaired	112	4,202	1	3,508	0	0.0%	1	100.0%	0	0.0%
Radio Station Equipment	112	4,202	1	3,508	1	100.0%	0	0.0%	0	0.0%
Smoke Odor Counteracting Service	112	4,202	1	3,508	0	0.0%	1	100.0%	0	0.0%
Expansion Joints Kornson	112 112	4,202 4,202	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Kerosene Log Splitting Equipment	112	4,202	0	3,965	0		0		0	
Chillers - Liquid	111	4,208	0	3,965	0	0.0%	0	0.0%	0	0.0%
Pilots - Marine	111	4,208	0	3,965	0	0.0%	0	0.0%	0	0.0%
Steel - Used	111	4,208	0	3,965	0	0.0%	. 0	0.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Stock Yards	111	4,208	12	3,965	0	0.0%	0	0.0%	0	0.0%
Caning Supplies Taxidermists Equipment & Supplies	110 110	4,212 4,212	12	2,115 2,686	2	16.7% 40.0%	10	83.3% 60.0%	0	0.0%
Attorneys & Lawyers - Agriculture	110	4,212	0	3,965	- 2	0.0%	<u></u>	0.0%	0	0.0%
Buckets - Digging & Hoisting	110	4,212	0	3,965	0	0.0%	0	0.0%	0	0.0%
Bushings	110	4,212	0	3,965	0	0.0%	0	0.0%	0	0.0%
Recording Instruments - Industrial & Scientific	109	4,217	5	2,686	2	40.0%	3	60.0%	0	0.0%
Bowling Lane Refinish & Repair	109	4,217	2	3,230	2	100.0%	0	0.0%	0	0.0%
Pools - Therapy	109	4,217	2	3,230	2	100.0%	0	0.0% 0.0%	0	0.0%
Bacteria Control Equipment Investment Castings	109 109	4,217 4,217	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Milling Cutters	109	4,217	0	3,965	0	0.0%	0		0	
Physicians & Surgeons - Urology	108	4,223	5	2,686	4	80.0%	1	20.0%	0	0.0%
Canners Equipment & Supplies	108	4,223	0	3,965	0	0.0%	0		0	0.0%
Sirens & Horns	108	4,223	0	3,965	0	0.0%	0	0.0%	0	0.0%
Soil Solidification	108	4,223	0	3,965	0	0.0%	0	0.0%	0	0.0%
Boilers - Sales & Service	107	4,227	1	3,508	0	0.0%	1	100.0%	0	0.0%
Stamp Machines	107	4,227	1	3,508	1	100.0%	0	0.0%	0	0.0%
Lamp Shades - Wholesale & Manufacturers	107 107	4,227	0	3,965	0	0.0%	0	0.0%	0	0.0%
Slippers - Wholesale & Manufacturers Doors - Patio	107	4,227 4,231	0	3,965 3,230	<u> </u>	0.0% 100.0%	<u> </u>	0.0%	0	0.0%
Coatings - Vacuum Deposition	106	4,231		3,230	<u>2</u>	0.0%	<u> </u>	0.0%	0	0.0%
Electric Power Line Construction	106	4,231	n	3,965	0	0.0%	0	0.0%	0	0.0%
Screening & Sifting Equipment	106	4,231	0	3,965	0	0.0%	0		0	0.0%
Brakes - Lining - Manufacturers & Distributors	105	4,235	0	3,965	0	0.0%	0		0	0.0%
Cardboard	105	4,235	0	3,965	0	0.0%	0	0.0%	0	0.0%
Slings	105	4,235	0	3,965	0	0.0%	0	0.0%	0	0.0%
Swimming Pools & Hot Tubs	104	4,238	4	2,829	4	100.0%	0	0.0%	0	0.0%
Clergy	104	4,238	0	3,965	0	0.0%	0	0.070	0	0.0%
Lathes	104	4,238	0	3,965	0	0.0%	0	0.0%	0	0.0%
Shavers - Electric Repair	104	4,238	0	3,965	0	0.0%	0	0.0% 100.0%	0	0.0%
Pinata Sales Motion Picture Equipment & Supplies - Repair	103 103	4,242 4,242	2	3,230 3,965	0	0.0%	2	0.0%	0	0.0%
Paransychologists	103	4,242	3	2,997	3	100.0%	0		0	
Dust Control Materials	102	4,244	1	3,508	1	100.0%	0	0.070	0	0.0%
Pipe Sealing - Industrial	102	4,244	0	3,965	0	0.0%	0		0	0.0%
Printing Rollers	102	4,244	0	3,965	0	0.0%	0	0.0%	0	0.0%
Nails & Tacks	101	4,248	1	3,508	1	100.0%	0	0.0%	0	0.0%
Aircraft Cleaning	101	4,248	0	3,965	0	0.0%	0	0.0%	0	0.0%
Bookcases	101	4,248	0	3,965	0	0.0%	0	0.0%	0	0.0%
Luggage Manufacturers Equipment & Supplies	100	4,251	2	3,230	2	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Environmental Gas Plant Equipment	100 100	4,251 4,251	0	3,965	0	0.0%	0	0.0% 0.0%	0	0.0%
Dishwashing Machines - Dealers	99	4,251	0	3,965 2,997	2	66.7%	1	33.3%	0	0.0%
Swimming Pool Kits	99	4,254	2	3,230	1	50.0%	1	50.0%	0	0.0%
Coal & Coke - Wholesale	99	4,254	1	3,508	i	100.0%	0		0	0.0%
Bridge Operators	99	4,254	0	3,965	0	0.0%	0		0	0.0%
Drywall - Inspectors	99	4,254	0	3,965	0	0.0%	0	0.0%	0	0.0%
Handbags - Repairing	99	4,254	0	3,965	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Entertainment & Sports Law	98	4,260	0	3,965	0	0.0%	0	0.0%	0	0.0%
Cork & Cork Products	98	4,260	0	3,965	0	0.0%	0	0.0%	0	0.0%
Astronomical Instruments	97	4,262	0	3,965	0	0.0%	0	0.0%	0	0.0%
Gypsum & Gypsum Products Oils - ReRefined	97 97	4,262	0	3,965 3,965	<u> </u>	0.0%	<u> </u>	0.0% 0.0%	0	0.0%
Antlers, Hides & Mounts	96	4,262 4,265	1	3,508	1	100.0%	<u>U</u>	0.0%	0	0.0%
Artificial Rock Scapes	96	4,265	1	3,508	1	100.0%	0		0	
Badges - Manufacturer Supplies	96	4,265	1	3,508	1	100.0%	0		0	0.0%
Charity - Child Sponsorship	96	4,265	1	3,508	1	100.0%	0	0.0%	0	0.0%
Pressurization Equipment	95	4,269	1	3,508	0	0.0%	1	100.0%	0	0.0%
Boat Launching	95	4,269	0	3,965	0	0.0%	0	0.0%	0	0.0%
Optometric Information Bureaus	94	4,271	2	3,230	1	50.0%	1	50.0%	0	0.0%
Machinery Cleaning	94	4,271	1	3,508	1	100.0%	0	0.0%	0	0.0%
Cheese - Artisanal	93 93	4,273	0	3,965	0	0.0%	0	0.0%	0	0.0%
Senior Move Manager Charts	93	4,273 4,275	1	3,965 3,508	<u>U</u>	0.0% 100.0%	0	0.070	0	0.0%
Tapes - Sound - Wholesale & Manufacturers	92	4,275	1	3,508	1	0.0%	1	100.0%	0	0.0%
Employment Service - Administrative Assistant	92	4,275	U	3,965	<u>0</u>	0.0%		0.0%	0	0.0%
Gift Wrapping Service	92	4,275	0	3,965	0	0.0%	0	0.070	0	0.0%
Knit Goods - Wholesale & Manufacturers	92	4,275	0	3,965	0	0.0%	0		0	0.0%
Stamps - Collecting Supplies	92	4,275	0	3,965	0	0.0%	0	0.0%	0	0.0%
Utilities Underground - Installation	92	4,275	0	3,965	0	0.0%	0	0.0%	0	0.0%
Choreographers	91	4,282	2	3,230	0	0.0%	2	100.0%	0	0.0%
Commercial Kitchen Rental	91	4,282	1	3,508	1	100.0%	0	0.0%	0	0.0%
Bedspreads - Wholesale & Manufacturers	91	4,282	0	3,965	0	0.0%	0	0.070	0	0.0%
Shade Sails	91 91	4,282 4,282	0	3,965	0	0.0%	0	0.0% 0.0%	0	0.0%
Tractor Work Caps - Wholesale & Manufacturers	91	4,282 4,287	1	3,965 3,508	0	0.0%	1	100.0%	0	0.0%
Eyebrow Threading	89		1	2,829	2	50.0%	1	50.0%	0	0.0%
Lyeurow mieadilių	89	4,288	4	2,829	2	50.0%		50.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Cupolas	89 89	4,288 4,288	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Drywall Toxic - Inspection Electric Motors - Used	89	4,288	0	3,965	0	0.0%	0		0	0.0%
Electrostatic Painting	89	4,288	0	3,965	0	0.0%	0	0.0%	0	0.0%
Ice Cream Manufacturers Supplies	88	4,293	0	3,965	0	0.0%	0	0.0%	0	0.0%
Dress Trimmings	87 87	4,294 4 294	3	2,997 3,965	1	33.3% 0.0%	2	66.7%	0	0.0%
Batching Equipment Landscaping Clean-Up - Spring & Fall	86	4,294	0	2,589	2	33.3%	0	50.0%	0	0.0% 16.7%
Thread	86	4,296	2	3,230	2	100.0%	0	0.0%	0	0.0%
Automobile Pre-Paid Maintenance Plans	86	4,296	0	3,965	0	0.0%	0	0.0%	0	0.0%
Rivets	86	4,296	0	3,965	0	0.0%	0	0.0%	0	0.0%
Twines & Cordage	86	4,296	0	3,965 3,230	0	0.0%	0	0.070	0	0.0%
Windshield Wipers Tape Recorders	85 85	4,301 4,301	2	3,230 3,965	1	50.0% 0.0%	1	50.0%	0	0.0%
Exercise Equipment & Machines - Service & Repair	84	4,303	5	2,686	2	40.0%	3	60.0%	0	0.0%
Shoe Manufacturers Supplies	84	4,303	2	3,230	1	50.0%	1	50.0%	0	0.0%
Ice Melting Equipment & Supplies	84	4,303	1	3,508	1	100.0%	0	0.0%	0	0.0%
Thermometers	84	4,303	1	3,508	0	0.0%	0	0.0%	1	100.0%
Paper Brokers & Mill Reps Pewter	84 84	4,303 4,303	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Sugar Refiners	84	4,303	0	3,965	0	0.0%	0	0.0%	0	0.0%
Tobacco Buyers	84	4,303	0	3,965	0	0.0%	0	0.0%	0	0.0%
Trap & Skeet Ranges	84	4,303	0	3,965	0	0.0%	0	0.0%	0	0.0%
Urban Farmer	84	4,303	0	3,965	0	0.0%	0	0.0%	0	0.0%
Music Writers Supplies	83 83	4,313	3	2,997	0	0.0% 100.0%	3	100.0%	0	0.0%
Winches Concrete - Prestressed	83	4,313 4,313	1	3,508 3,965	1	0.0%	<u>U</u>	0.0%	0	0.0%
Elastic Goods	83	4,313	0	3,965	0	0.0%	0	0.0%	0	0.0%
Lumber - Drying	83	4,313	Ō	3,965	0	0.0%	0	0.0%	0	0.0%
Public Speaker	83	4,313	0	3,965	0	0.0%	0	0.0%	0	0.0%
Savings & Loan Association - Reps	83	4,313	0	3,965	0	0.0%	0	0.0%	0	0.0%
Wood Technologists	83 82	4,313	0	3,965	0	0.0%	0	0.0% 0.0%	0	0.0%
Aerial Lift - Repair & Maintenance	82 82	4,321 4 321		3,230 3,508	0	0.0%	1	100.0%	2	100.0%
Die Cutting Equipment & Supplies	82	4,321	0	3,965	0	0.0%	0	0.0%	0	0.0%
Refreshment Stands	82		0	3,965	0	0.0%	0	0.0%	0	0.0%
ServiceStation Supplies	82	4,321	0		0	0.0%	0	0.0%	0	0.0%
Tapes - Sound - Dealers	82	4,321	0	3,965	0	0.0%	0	0.0%	0	0.0%
Cosmetic Sales by Mail Touch Screen Equipment	81 81	4,327 4.327	2	3,230 3,230	2	0.0% 100.0%	1	50.0%	1	50.0%
Cold Storage Doors & Insulated Panels	81	4,327	0	3,965	0	0.0%	0	0.0%	0	0.0%
Hay Rides	81	4,327	0	3,965	0	0.0%	0	0.0%	0	0.0%
Metallizing	81	4,327	0	3,965	0	0.0%	0	0.0%	0	0.0%
Shoplifting Prevention Devices	81	4,327	0	3,965	0	0.0%	0	0.0%	0	0.0%
Teletypewriters Message Service Oriental Goods - Wholesale & Manufacturers	81 80	4,327 4,334	1	3,965 3,508	1	0.0% 100.0%	<u> </u>	0.0%	0	0.0%
Magnetic Inspection Service	80	4,334	0	3,965	0	0.0%	0	0.0%	0	0.0%
Car Service	79	4,336	10		6	60.0%	4	40.0%	0	0.0%
Table Tennis Equipment	79	4,336	3	2,997	2	66.7%	1	33.3%	0	0.0%
Balancing Service - Industrial	79	4,336	0	3,965	0	0.0%	0	0.0%	0	0.0%
Cleaners & Dyers Equipment & Supplies Drug Discovery Provider	78 78	4,339 4,339	8	2,387 3,965	2	25.0% 0.0%	6	75.0% 0.0%	0	0.0%
Meteorological Consultants	78		0	3,965	0	0.0%	0	0.0%	0	0.0%
Meters - Repair	78	4,339	0	3,965	0	0.0%	0	0.0%	0	0.0%
Arboretums	77	4,343	0	3,965	0	0.0%	0	0.0%	0	0.0%
Tanks - Concrete	77		0		0	0.0%	0	0.070	0	
Jail Equipment	76	4,345	1	3,508	0	0.0%	1	100.0%	0	0.0%
Embossing Binders - Loose Leaf	76 75	4,345 4,347	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Coil Winding	75	4,347	0	3,965	0	0.0%	0	0.0%	0	0.0%
Electronics - Educational Kits	75	4,347	0	3,965	0	0.0%	0	0.0%	0	0.0%
Hides	75	4,347	0	3,965	0	0.0%	0	0.0%	0	0.0%
Personal ServiceBureaus	75	4,347	0	3,965	0	0.0%	0	0.0%	0	0.0%
Ticket Issuing Machines Records - Phono - Manufacturers Equipment & Supplies	74 73	4,352 4,353		3,230 2,829	0	0.0% 50.0%	2	100.0% 50.0%	0	0.0%
Horse race Handicapping	73	4,353	3	2,997	1	33.3%	2	66.7%	0	0.0%
Mops - Wholesale & Manufacturers	73	4,353	3	2,997	3	100.0%	0	0.0%	0	0.0%
Cargo Stabilizing Devices	73	4,353	2	3,230	1	50.0%	1	50.0%	0	0.0%
Online Dance Tutorials	73	4,353	1	3,508	0	0.0%	1	100.0%	0	0.0%
Chemicals - Reclaiming Doll Manufacturers Equipment & Supplies	73 73	4,353 4,353	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Doll Manufacturers Equipment & Supplies Pharmacies - Specialty - Hemophillia	73	4,353	0	3,965	<u> </u>	0.0%	<u>U</u>	0.0%	0	0.0%
Feeders - Industrial	73	4,361	1	3,508	1	100.0%	0	0.0%	0	0.0%
Conduit & Fittings	72	4,361	0	3,965	0	0.0%	0	0.0%	0	0.0%
Hydrologists	72	4,361	0	3,965	0	0.0%	0	0.0%	0	0.0%
Meteorological Instruments	72	4,361	0	3,965	0	0.0%	0	0.0%	0	0.0%
Sample Cards & Books	72	4,361 4,361	0	3,965	0	0.0%	0	0.0%	0	0.0%
Surveyors - Cargo	72	4,361	. 0	3,965	0	0.0%	0	0.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

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Parasail Service & Supplies	71	4,367	3	2,997	2	66.7%	0	0.0%	1	33.3%
Fireproofing Materials Heat Sealing	71 71	4,367 4,367	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
lalousies	71	4,367	0	3,965	0	0.0%	0	0.0%	0	0.0%
Signs - Exit Signs	71	4,367	0	3,965	0	0.0%	0	0.0%	0	0.0%
Car Buying Service	70	4,372	2	3,230	2	100.0%	0	0.0%	0	0.0%
Carbide	70 70	4,372	1	3,508 3,965	0	0.0%	1	100.0%	0	0.0%
Calculating Service Geophysical Apparatus	70	4,372 4,372	0	3,965	0	0.0%	0	0.0%	0	0.0%
Consultants - Auto Repair	69	4,376	2	3,230	2	100.0%	0	0.0%	0	0.0%
Anodizing	69	4,376	1	3,508	1	100.0%	0	0.0%	0	0.0%
Auto - Fleet Maintenance	69	4,376	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fur Farms - Equipment & Supplies Grain Inspection	69 69	4,376 4,376	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Opera Companies	69	4,376	0	3,965	0	0.0%	0	0.0%	0	0.0%
Ski Equipment - Wholesale & Manufacturers	69	4,376	0	3,965	0	0.0%	0	0.0%	0	0.0%
Vessels - Pressure	69	4,376	0	3,965	0	0.0%	0	0.0%	0	0.0%
Lamps - Repair	68	4,384	1	3,508	1	100.0%	0	0.0%	0	0.0%
Fraternities & Sororities	68	4,384	0	3,965	0	0.0%	0		0	0.0%
Graffiti Removal	68	4,384	0	3,965	0	0.0%	0	0.0%	0	0.0%
Motion Picture Representatives Candles - Wickless	68 67	4,384 4,388	2	3,965 3,230	0	0.0%	2	100.0%	0	0.0%
Tape Recorders - Sound - Service & Repair	67	4,388	2	3,230	1	50.0%	1	50.0%	0	0.0%
Fabric Laminating & Bonding	67	4,388	1	3,508	1	100.0%	0	0.0%	0	0.0%
Household Management	67	4,388	1	3,508	1	100.0%	0	0.0%	0	0.0%
Caverns	67 67	4,388 4,388	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Separators Soldering Equipment	67	4,388	0	3,965	0	0.0%	0	0.0%	0	0.0%
Tape Recorders - Sound - Supplies & Parts	67	4,388	0	3,965	0	0.0%	0	0.0%	0	0.0%
Auction Supplies	66	4,396	4	2,829	1	25.0%	3	75.0%	0	0.0%
Rent to Own	66	4,396	3	2,997	3	100.0%	0	0.0%	0	0.0%
Speed Reducers	66	4,396	1	3,508	0	0.0%	1	100.0%	0	0.0%
Towing - Heavy Equipment Wire Stitching Machines & Supplies	66 66	4,396 4,396	1	3,508 3,508	1	100.0%	0	0.0%	0	0.0%
Honing Machines & Equipment	66	4,396	1	3,965	1	100.0%	0	0.0%	0	0.0%
Spill Control Service	66	4,396	0	3,965	0	0.0%	0	0.0%	0	0.0%
Air Curtains & Screens	65	4,403	1	3,508	0	0.0%	1	100.0%	0	0.0%
Engravers - Photo	65	4,403	0	3,965	0	0.0%	0	0.0%	0	0.0%
Legal Printing	65 65	4,403 4,403	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Stress Relief Equipment & Supplies - Industrial Routing Service - Air, Highway & Marine	64	4,403	0	3,965	1	50.0%	1	50.0%	0	0.0%
Bellows	64	4,407	0		0	0.0%	0	0.0%	0	0.0%
Dumbwaiters	64	4,407	0	3,965	0	0.0%	0	0.0%	0	0.0%
Funnels	64	4,407	0	3,965	0	0.0%	0	0.0%	0	0.0%
Ice Sculptures	64	4,407	0	3,965	0	0.0%	0	0.0%	0	0.0%
Induction Heating Equipment Relays	64 64	4,407 4,407	0	3,965 3,965	0	0.0%	<u>U</u>	0.0%	0	0.0%
Orchestras & Bands - Competitions	63	4,414	0	3,965	0	0.0%	0	0.0%	0	0.0%
Carbon Monoxide Detecting	62	4,415	1	3,508	0	0.0%	1	100.0%	0	0.0%
Cans Manufacturers Machinery	62	4,415	0	3,965	0	0.0%	0	0.0%	0	0.0%
Dehydrating Service	62	4,415	0	3,965	0	0.0%	0	0.0%	0	0.0%
Drilling - Geothermal Farms - Urban	62 62	4,415 4,415	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Remodeling Services - Foreclosed Property	62	4,415	0	3,965	0	0.0%	0	0.0%	0	0.0%
Thread Rolling, Cutting & Grinding	62	4,415	0	3,965	0	0.0%	0	0.0%	0	0.0%
Art - Painted Oil Portraits	61	4,422	7	2,485	5	71.4%	2	28.6%	0	0.0%
Braille Supplies	61		0		0	0.0%	0	01070	0	
Paper Mill Machinery	61		0		0	0.0%	0	0.0% 0.0%	0	
Recruiting - Armed Forces Millinery - Wholesale & Manufacturers	61 60	4,422 4,426	2	3,965 3,230	2	100.0%	0	0.0%	0	0.0%
Cleaning Supplies by Mail	60	4,426	1	3,508	1	100.0%	0		0	
Street Cleaning Equipment	60	4,426	1	3,508	1	100.0%	0	0.0%	0	0.0%
China - Wholesale & Manufacturers	60	4,426	0	3,965	0	0.0%	0	0.0%	0	0.0%
Radioactive Materials	60 59	4,426	0	3,965	0	0.0%	0 15	0.0%	0	0.0%
Music Shells Pub Food	59 59	4,431 4,431	16	1,909 3,230	0	0.0%	15	93.8% 100.0%	1	6.3% 0.0%
Stamp Pads	59	4,431	1	3,508	0	0.0%	1	100.0%	0	0.0%
Artist - Touch Up	59	4,431	0	3,965	0	0.0%	0	0.0%	0	0.0%
Law & Financial Printers	59	4,431	0	3,965	0	0.0%	0	0.0%	0	0.0%
Road Building Equipment	59	4,431	0	3,965	0	0.0%	0	0.0%	0	0.0%
Shower Pan Replacement	59		0	3,965	0	0.0%	0	0.0%	0	0.0%
Outfitters Golf Equipment - Repair	58 58	4,438 4,438	4	2,829 2,997	4	100.0% 66.7%	0	0.0% 33.3%	0	0.0%
Dress Forms - Wholesale & Manufacturers	58	4,438	2	3,230	1		<u>1</u>	50.0%	0	0.0%
Air Motors	58	4,438	1	3,508	1	100.0%	0	0.0%		0.0%
Bar - Fixtures	58	4,438	1	3,508	0	0.0%	1	100.0%	0	0.0%
Corporate Travel	58	4,438	0	3,965	0	0.0%	0		0	0.0%
Fish Nets	58	4,438	. 0	3,965	0	0.0%	0	0.0%	0	0.0%

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Foil & Foil Products	58	4,438	0	3,965	0	0.0%	0	0.0%	0	0.0%
Pipe Locating Equipment Seismograph Equipment & Supplies	58 58	4,438 4,438	0	3,965 3,965	0	0.0%	0	0.070	0	0.0%
Building Envelope Restoration	57	4,448	0	3,965	0	0.0%	0	0.0%	0	0.0%
Rockfall Mitigation	57	4,448	0	3,965	0	0.0%	0	0.0%	0	0.0%
Pulp & Pulp Products	56	4,450	1	3,508	0	0.0%	1	100.0%	0	0.0%
Art Identification & Registration	56	4,450	0	3,965	0	0.0%	0	0.0%	0	0.0%
Combustion Controls	56	4,450	0	3,965	0	0.0%	0	0.0%	0	0.0%
Demographic Research	56	4,450	0	3,965	0	0.0%	0	0.0% 0.0%	0	0.0%
Floor Machines - Repair Rotogravure Printers	56 56	4,450 4,450	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Thermography - Infrared	56	4,450	0	3,965	0	0.0%	0		0	
Watchmens Clocks & Systems	55	4,457	4	2,829	1	25.0%	3	75.0%	0	0.0%
School Lunch Ordering & Management	55	4,457	2	3,230	2	100.0%	0		0	0.0%
Car Loading & Unloading	55	4,457	1	3,508	1	100.0%	0	0.0%	0	0.0%
Flashers - Electric	55 55	4,457	1	3,508	1	100.0%	0	0.0%	0	0.0%
Rubber Bands		4,457	1	3,508	0	0.0%	1	100.0%	0	0.0%
Table Tennis Facilities	55	4,457	1	3,508	1	100.0%	0	0.0%	0	0.0%
Walkway Design	55	4,457	1	3,508	1	100.0%	0	0.0%	0	0.0%
Addressing Machines & Supplies	55 55	4,457 4,457	0	3,965	0	0.0%	0	0.0% 0.0%	0	0.0%
Anchors - Expansion Attorneys & Lawyers - Legal Malpractice	55 55	4,457	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Auto - Fleet Service	55	4,457	n	3,965	<u>0</u>	0.0%	<u> </u>	0.0%	n	0.0%
Barrels & Drums - Used	55	4,457	0	3,965	0	0.0%	0		0	0.0%
Circulation Auditors	55	4,457	Ő	3,965	0	0.0%	0		0	0.0%
Crankshaft Manufacturers	55	4,457	0	3,965	0	0.0%	0	0.0%	0	0.0%
Floor Machines - Rent	55	4,457	0	3,965	0	0.0%	0	0.0%	0	0.0%
Oil Well Fishing Tools	55	4,457	0	3,965	0	0.0%	0	0.0%	0	0.0%
Shoe Laces	54	4,473	1	3,508	0	0.0%	1	100.0%	0	0.0%
Baling Equipment & Supplies	54	4,473	0	3,965	0	0.0%	0	0.0%	0	0.0%
Dynamometers	54 54	4,473 4,473	0	3,965	0	0.0%	0	0.0% 0.0%	0	0.0%
Gas Boosters Leather Finishes	54 54	4,473	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Ivory Goods	53	4,473	2	3,230	0		2	100.0%	0	
Machinery & Equipment - Appraisal	53	4,478	1	3,508	1	100.0%			0	0.0%
Porcelain Products	53	4,478	1	3,508	0	0.0%	1	100.0%	0	0.0%
Baseball Pitching Machines	53	4,478	0	3,965	0	0.0%	0	0.0%	0	0.0%
Capacitors	53	4,478	0	3,965	0	0.0%	0	0.0%	0	0.0%
Compressors - Rent	53	4,478	0	3,965	0	0.0%	0	0.0%	0	0.0%
Dairy Equipment Repair	53	4,478	0	3,965	0	0.0%	0	0.0%	0	0.0%
Employment Service - Union Talent Signatory	53	4,478	0	3,965	0	0.0%	0	0.0%	0	0.0%
Gloves - Cleaning & Repairing	53 53	4,478 4,478	0	3,965 3,965	0	0.0%	0	0.0% 0.0%	0	0.0%
Planetariums Print Cutters	53	4,478	0	3,965	<u> </u>	0.0%	<u> </u>	0.0%	0	0.0%
Welding Equipment - Rent	53	4,478	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fire Hose	52	4,490	0	3,965	0	0.0%	0		0	0.0%
Plasterers Equipment & Supplies	52	4,490	0	3,965	0	0.0%	0		0	0.0%
Racquetball Courts - Public	52	4,490	0	3,965	0	0.0%	0	0.0%	0	0.0%
Surface Plates	52	4,490	0	3,965	0	0.0%	0	0.0%	0	0.0%
Telegrams - Novelty	52	4,490	0	3,965	0	0.0%	0	0.0%	0	0.0%
Government Offices - Foreign-Reps	51	4,495	5	2,686	1	20.0%	4	80.0%	0	0.0%
Latex Products	51	4,495	1	3,508	1	100.0%	0	0.0%	0	0.0%
Parachutes Computers Classing Services	51 51	4,495 4,495	1	3,508 3,965	1	100.0%	0	0.0% 0.0%	0	0.0%
Computers - Cleaning Services Folding Machines	51	4,495 4,495	0	3,965	0	0.0%	0	0.0%	0	0.0%
Metal Slitting & Shearing	51		0	3,965	0	0.0%	0		0	
Screw Machines & Equipment	51	4,495	0	3,965	0	0.0%	0		0	0.0%
Bag Making Machinery	50	4,502	1	3,508	1	100.0%	0		0	0.0%
Box Lunches	50	4,502	0	3,965	0	0.0%	0	0.0%	0	0.0%
Felt & Felt Products	50	4,502	0	3,965	0	0.0%	0	0.0%	0	0.0%
Flavoring Extracts - Raw Materials	50	4,502	0	3,965	0	0.0%	0	0.0%	0	0.0%
Seismic Retrofit	50	4,502	0	3,965	0	0.0%	0	0.0%	0	0.0%
Baby Shoe Preservation	49 49	4,507	1	3,508	1	100.0%	0	0.070	0	0.0%
Adult Foster Care Colors - Food	49	4,507 4,507	0	3,965 3,965	<u> </u>	0.0%	0	0.0% 0.0%	0	0.0%
Compactors - Waste - Supplies & Parts	49	4,507	0	3,965	0	0.0%	0	0.0%	0	0.0%
Cornices - Building	49	4,507	n	3,965	0	0.0%	0	0.0%	0	0.0%
Photographic Research Service	49	4,507	0	3,965	0	0.0%	0	0.070	0	0.0%
Electric Vehicles - Home Charging Station	48		4	2,829	4	100.0%	0		0	0.0%
Aircraft Hangar Construction	48	4,513	0	3,965	0	0.0%	0	0.0%	0	0.0%
Broom Manufacturers Equipment & Supplies	48	4,513	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fire Escapes	48	4,513	0	3,965	0	0.0%	0	0.0%	0	0.0%
Metal Cleaning Equipment	48	4,513	0	3,965	0	0.0%	0	0.0%	0	0.0%
Pleating Machines	48		0	3,965	0	0.0%	0	0.070	0	0.0%
Shower Curtains - Wholesale & Manufacturers	48		0	3,965	0	0.0%	0	0.0%	0	0.0%
Spill Control Equipment & Materials	48	4,513	0	3,965	0	0.0%	0	0.0%	0	0.0%
Entomologists Magazines Real Number	47 47	4,521 4,521	/	2,485 3,508	1	14.3%	6	85.7%	0	0.0%
Magazines - Back Number	4/	4,521	1	3,508	0	0.0%	1	100.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Rainwear	47		1	3,508	1	100.0%	0	0.0%	0	0.0%
Non - Woven Fabrics Columbarium	47 46		0	3,965 3,965	0	0.0%	0	01070	0	0.0%
Contractors - Plant Maintenance Shutdown	46		0	3,965	0	0.0%	0	0.0%	0	0.0%
Grinding Wheels	46	4,525	0	3,965	0	0.0%	0	0.0%	0	0.0%
Mediation Services - Divorce	46 46		0	3,965	0	0.0%	0	0.0%	0	0.0%
Metal Cleaning Machines Port Authorities	46		0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Sweaters	46		0	3,965	0	0.0%	0	0.0%	0	0.0%
X-Ray Duplicating Services	46		0	3,965	0	0.0%	0	0.0%	0	0.0%
Assayers	45	4,533	0	3,965	0	0.0%	0	0.0%	0	0.0%
Boy & Girl Organizations - Supplies	45		0	3,965 3,965	0	0.0%	0	0.070	0	0.0%
Carpet Workrooms Oils - Road	45 45		0	3,965	<u> </u>	0.0%	<u>U</u>	0.0%	0	0.0%
Terra Cotta	45		0		0	0.0%	0	0.0%	0	0.0%
Tobacco Leaf - Wholesale	45	4,533	0	3,965	0	0.0%	0	0.0%	0	0.0%
Bowling Instruction	44		1	3,508	1	100.0%	0	0.0%	0	0.0%
Metaphysical Supplies & Service	44		1	3,508	0	0.0%	1	100.0%	0	0.0%
Soda Fountain Equipment Canners	44 44		1	3,508 3,965	0	0.0%	1	100.0%	0	0.0%
Car Pool Information	44	4,539	0	3,965	0	0.0%	0	0.0%	0	0.0%
Dock Covers	44	4,539	0	3,965	0	0.0%	0	0.0%	0	0.0%
Nylon Fabrics	44		0	3,965	0	0.0%	0	0.0%	0	0.0%
Thermal Remediation	44		0	3,965	0	0.0%	0	0.0%	0	0.0%
Motion Picture Film Libraries Libraries - Circulating & Rental	43		8	2,387 3,508	2	25.0% 100.0%	6	75.0% 0.0%	0	0.0%
Attorneys & Lawyers - Landlord/Tenant	43		1	3,965	<u>1</u>	0.0%	0	0.0%	0	0.0%
Dyers - Wholesale	43	4,547	0	3,965	0	0.0%	0	0.0%		0.0%
Shuffleboards	43	4,547	0	3,965	0	0.0%	0	0.0%	0	0.0%
Egg Processing & Shipping Equipment & Supplies	42		2	3,230	0	0.0%	1	50.0%	1	50.0%
Crankshaft Grinding Filling Machinery	42 42	4,552 4,552	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Kite Boarding	42		0	3,965	0	0.0%	<u> </u>	0.0%	0	0.0%
Seismograph Service	42		Ö		0		0		0	
Wire Cloth	42	4,552	0	3,965	0	0.0%	0	0.0%	0	0.0%
Crystals - Industrial	41		3	2,997	2	66.7%	1	33.3%	0	0.0%
Observatories	41		0		0	0.0%	0	0.0%	0	0.0%
Steam Traps Tobacco Growers	41 41	4,558 4,558	0	3,965 3,965	<u> </u>	0.0%	<u>U</u>	0.0%	0	0.0%
Staples, Staplers & Tackers	40		1	3,508	0	0.0%	1	100.0%	0	0.0%
Attorneys & Lawyers - Eminent Domain	40	4,562	0	3,965	0	0.0%	0	0.0%	0	0.0%
Beetle Repellent	40		0		0	0.0%	0	0.0%	0	0.0%
Mirrors - Resilver	40		0	3,965	0	0.0%	0	0.0%	0	0.0%
Rings - Retaining Sweaters - Trimming Service	40 40		0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Window Shades - Repair	40		0	3,965	0	0.0%	0	0.0%	0	0.0%
Glass Beads - Industrial	39		3	2,997	0	0.0%	3	100.0%	0	0.0%
Grinding Wheel Dressers	39		1	3,508	0	0.0%	1	100.0%	0	0.0%
Washing Machines - Industrial	39 39	4,569	1	3,508	0	0.0%	1	100.0%	0	0.0%
Noodles Spark Plugs	39		0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Wire Wrapping Service & Equipment	39		0	3,965	0	0.0%	0	0.0%	0	0.0%
Boards Of Trade	38		1	3,508	1	100.0%	0	0.0%	0	0.0%
Refrigerators & Freezers - Rent & Lease	38	4,575	1	3,508	0	0.0%	1	100.0%	0	0.0%
Electroforming	38	4,575	0	3,965	0	0.0%	0	0.0%	0	0.0%
Laminations - Motor & Transformer Motion Picture Laboratories	38 38		0	3,965 3,965	0	0.0%	0		0	0.0%
Reflectors	38		0	3,965	0	0.0%	0	0.0%	0	0.0%
Cotton Goods Brokers	37		0	3,965	0	0.0%	0	0.0%	0	0.0%
Heat Sealing Equipment & Supplies	37	4,581	0	3,965	0	0.0%	0	0.0%	0	0.0%
Sound Level Testing - Industrial	37		0		0	0.0%	0	0.0%	0	0.0%
Cardio-phlebotomy Training & Certification	36		1	3,508	1	100.0%	0	0.0% 100.0%	0	0.0%
Coin Cards Aerosols	36 36		1	3,508 3,965	0	0.0%	1	0.0%	0	0.0%
Coal Washing	36		0		0	0.0%	0	0.0%	0	0.0%
Lapidaries	36	4,584	Ō	3,965	0	0.0%	0	0.0%	0	0.0%
Pipe & Boiler Covering Materials	36		0	3,965	0	0.0%	0	0.0%	0	0.0%
Bronze Tablets	34		0	3,965	0	0.0%	0	0.0%	0	0.0%
Railroad Ties - Wholesale & Manufacturers Wall Bed Manufacturer	34 33		0	3,965 3,508	- 0	0.0% 100.0%	0	0.0%	0	0.0%
Feed Grinding	33	4,592 4,592	n I	3,508	<u>1</u>	0.0%	<u>U</u>	0.0%	0	0.0%
Quilts - Renovating	33	4,592	0	3,965	0	0.0%	0	0.0%	0	0.0%
Shock Absorbers	33	4,592	0	3,965	0	0.0%	0	0.0%	0	0.0%
Silage Covering	33		0	3,965	0	0.0%	0	0.0%	0	0.0%
Box Openers	32		0	3,965	0	0.0%	0	0.0%	0	0.0%
Chlorinators Motal Stamping Equipment	32 32	4,597 4,597	0	3,965 3,965	0	0.0%	0	0.0% 0.0%	0	0.0%
Metal Stamping Equipment Square Dance Apparel	32		0	3,965	0	0.0%	0	0.0%	0	0.0%
Square Dance Apparel	32	4,597		3,965	0	0.0%	0	0.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Static Controls	32	4,597	0	3,965	0	0.0%	0	0.0%	0	0.0%
Television Station Reps Sculptors Equipment & Supplies	32 31	4,597 4,603	0	3,965 3,508	0	0.0% 100.0%	0	01070	0	0.0%
Charity - American Indian	31	4,603	1	3,965		0.0%	0	0.0%	0	0.0%
Computers - Time Share	31	4,603	0	3,965	0	0.0%	0	0.0%	0	0.0%
Criminologists	31	4,603	0	3,965	0	0.0%	0	0.0%	0	0.0%
Variable Speed Drives	31	4,603	0	3,965	0	0.0%	0	0.0%	0	0.0%
Color Cards	30	4,608	1	3,508	1	100.0%	0	0.0%	0	0.0%
Helicopters - Parts & Supplies	30		1	3,508	0	0.0%	1	100.0%	0	0.0%
Racquetball Equipment & Supplies Dishwashing Machines - Supplies & Parts	30 30	4,608 4,608	1	3,508 3,965	1	100.0% 0.0%	0	0.0%	0	0.0%
Elevators - Testing Services	30	4,608	0	3,965	0	0.0%	0		0	
Levels	30	4,608	0	3,965	0	0.0%	0	0.0%	0	0.0%
Veterinary Internal Medicine	30		0	3,965	0	0.0%	0		0	0.0%
Fences - Wood	29		4		3	75.0%	1	25.0%	0	
Cable & Wire Harness Assembly	29	4,615	1	3,508	1	100.0%	0	0.0%	0	0.0%
Floats - Parade	29	4,615	1	3,508	0	0.0%	1	100.0%	0	0.0%
Marketing Consultants - Mobile	29	4,615	1	3,508	1	100.0%	0	0.0%	0	0.0%
Branding Equipment	29	4,615	0	3,965	0	0.0%	0	0.0%	0	0.0%
Christian Science Reading Rooms	29 29		0	3,965	0	0.0%	0	0.0%	0	0.0%
Dishwashing Compounds Fungicides	29	4,615 4,615	0	3,965 3,965	0	0.0%	<u> </u>	0.0%	0	0.0%
Gelatin	29	4,615	n	3,965	<u> </u>	0.0%	<u> </u>	0.0%	n	0.0%
Pipe Thawing	29	4,615	0	3,965	0	0.0%	0		0	0.0%
Power Take - Offs	29	4,615	Ő	3,965	0	0.0%	0		0	0.0%
Weighers	29	4,615	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fire Extinguishing Fluid	28	4,627	1	3,508	1	100.0%	0	0.0%	0	0.0%
Furniture Pads	28	4,627	1	3,508	1	100.0%	0	0.0%	0	0.0%
Brush Control	28	4,627		3,965	0	0.0%	0	0.0%	0	0.0%
Fur Cleaning & Dyeing - Wholesale	28	4,627	0	3,965	0	0.0%	0	0.0%	0	0.0%
Gas Recycling Plants Lacquers - Manufacturers	28 28	4,627 4,627	0	3,965 3,965	0	0.0%	<u>U</u>	0.0%	0	0.0%
Skate Sharpening	28	4,627	0	3,965	0	0.0%	<u> </u>	0.0%	0	0.0%
Tear Gas	28	4,627	0		0		0		0	
Textile Engravers	28	4,627	0	3,965	0	0.0%	0	0.0%	0	0.0%
Weaving & Mending	28	4,627	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fuel Tax Service	27		0	3,965	0	0.0%	0	0.0%	0	
Paper Cutting & Drilling Machines	27	4,637	0	3,965	0	0.0%	0	0.0%	0	0.0%
Cleaners & Dyers Supplies	26	4,639	6	2,589	3	50.0%	3	50.0%	0	0.0%
Caissons - Structural	26 26	4,639 4,639	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Dome Structures Microwave Ovens - Supplies & Parts	26	4,639	0	3,965	0	0.0%	0	0.0%	0	0.0%
Motion Picture Film Storage	26	4,639	0	3,965	0	0.0%	0	0.0%	0	0.0%
Pivots - Precision Instrument	26	4,639	0	3,965	0	0.0%	0	0.0%	0	0.0%
Porcelain Enameling	26	4,639	0	3,965	0	0.0%	0	0.0%	0	0.0%
Protein Purification	26	4,639	0	3,965	0	0.0%	0	0.0%	0	0.0%
Strippers - Mechanical	26	4,639	0	3,965	0	0.0%	0	0.0%	0	0.0%
Indexing Service - Book, Periodical	25	4,648	2	3,230	1	50.0%	1	50.0%	0	0.0%
Tobacco Machinery Airport Designers	25 25	4,648 4,648	2	3,230 3,965	2	100.0%	0	0.0%	0	0.0%
Aquatic Rescue Relocation	25	4,648	0	3,965	0	0.0%	0	0.0%	0	0.0%
Audiometers	25	4,648	0	3,965	0	0.0%	0	0.0%	0	0.0%
Butter	25		0	3,965	0	0.0%	0	0.0%	0	0.0%
Chucks	25	4,648	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fur Cuttings	25	4,648	0	3,965	0	0.0%	0	0.0%	0	0.0%
Time Locks	25		0	3,965	0	0.0%	0		0	
Virtual Currency	25	4,648	0	3,965	0	0.0%	0	0.0%	0	0.0%
Glass - Tempered	24		2	3,230	1	50.0%	1	50.0%	0	0.0%
Loan Modification - Auto Air Sealing	24 24	4,658 4,658		3,230	1	50.0% 0.0%	1	50.0% 100.0%	0	0.0%
Pewterware	24	4,658	1	3,508 3,508	1	100.0%	1	0.0%	0	0.0%
Brick - Used	24	4,658	n	3,965	1	0.0%	0	0.0%	0	0.0%
Forging Equipment	24	4,658	0	3,965	0	0.0%	0	0.0%	0	0.0%
Lamp Shades - Cleaning & Repairing	24		0	3,965	0	0.0%	0	0.0%	0	0.0%
Masts & Spars	24	4,658	0	3,965	0	0.0%	0	0.0%	0	0.0%
Metal Fabricating Machinery	24	4,658	0	3,965	0	0.0%	0	0.0%	0	0.0%
Missile & Rocket Components - Manufacturers	24		0	3,965	0	0.0%	0	0.0%	0	0.0%
Rubber Working Machinery	24	4,658	0	3,965	0	0.0%	0	0.0%	0	0.0%
Sanitary Napkins	24 24	4,658	0	3,965	0	0.0%	0	0.0%	0	0.0%
Washing Machines & Dryers - Supplies & Parts Picnic Grounds	24	4,658 4,671	0	3,965 3,508	0	100.0%	0	0.0%	0	0.0%
Autographic Registers & Supplies	23	4,671	n	3,965		0.0%	0	0.0%	0	0.0%
Brush Hogging	23	4,671	n	3,965	n	0.0%	n	0.0%	0	0.0%
Cotton Picking Machinery	23	4,671	Ő	3,965	0	0.0%	0	0.0%	0	0.0%
Custom Harvesting	23	4,671	0	3,965	0	0.0%	0	0.0%	0	0.0%
Milk Distributor	23	4,671	0	3,965	0	0.0%	0	0.0%	0	0.0%
Travel & Tourism Development and Education	22	4,677	5	2,686	0	0.0%	5	100.0%	0	0.0%
Attorneys & Lawyers - Construction Accidents	22	4,677	0	3,965	0	0.0%	0	0.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Balancing Equipment Bindings - Bias & Straight Black Light Equipment & Supplies Combs Commercial Blueprint Design Deodorizing Equipment Discotheques Expanded Metals	22 22 22 22 22 22	4,677 4,677 4,677	0	3,965						%
Black Light Equipment & Supplies Combs Commercial Blueprint Design Deodorizing Equipment Discotheques Expanded Metals	22 22				U	0.0%	0	0.0%	0	0.0%
Combs Commercial Blueprint Design Deodorizing Equipment Discotheques Expanded Metals	22		0	3,965 3,965	0	0.0%	0	0.0% 0.0%	0	0.0%
Commercial Blueprint Design Deodorizing Equipment Discotheques Expanded Metals			0	3,965	0	0.0%	0	0.0%	0	0.0%
Deodorizing Equipment Discotheques Expanded Metals			0	3,965	0	0.0%	0		0	0.0%
Discotheques Expanded Metals	22	4,677	0	3,965	0	0.0%	0	0.0%	0	0.0%
Expanded Metals	22	4,677	0	3,965	0	0.0%	0	0.0%	0	0.0%
	22	4,677	0	3,965	0	0.0%	0	0.0%	0	0.0%
Glass Rods & Tubing	22		0	3,965	0	0.0%	0	0.0%	0	0.0%
Golf Course Architects	22		0	3,965	0	0.0%	0	0.0%	0	0.0%
Ranges & Ovens - Wholesale & Manufacturers	22	4,677	0	3,965	0	0.0%	0	0.0%	0	0.0%
Ship Chandlers Tobacco Growers Equipment & Supplies	22 22	4,677 4,677	0	3,965 3,965	0	0.0% 0.0%	<u>U</u>	0.0%	0	0.0%
Welding Inspectors	22		0	3,965	0	0.0%	0		0	0.0%
Fur Finishers & Liners	21		1	3,508	0	0.0%	1	100.0%	0	0.0%
Evaporating Apparatus	21		0	3,965	0	0.0%	0	0.0%	0	0.0%
Lamp Shade Covers	21	4,693	0	3,965	0	0.0%	0	0.0%	0	0.0%
Nuclear Reactor - Manufacturers	21	4,693	0	3,965	0	0.0%	0	0.0%	0	0.0%
Paper Hangers Equipment & Supplies	21		0	3,965	0	0.0%	0		0	0.0%
Smoke Stacks	21	4,693	0	3,965	0	0.0%	0	0.0%	0	0.0%
Wait Staff	21		0	3,965	0	0.0%	0	0.0%	0	0.0%
Brake Fluids	20	4,700	2	3,230	2	100.0%	0	0.0%	0	0.0%
Food Products Reconditioning	20	4,700	1	3,508	. 0	0.0% 100.0%	1	100.0%	0	0.0%
Turnstiles Bottles - Used	20 20		1	3,508 3,965	1	100.0%	0	0.0%	0	0.0%
			0		0		0		0	
Boxes - Metal Cistern Builders	20 20	4,700 4,700	0	3,965 3,965	0	0.0%	0	0.070	0	0.0%
Hygrometers	20		0	3,965	0	0.0%	0	0.0%	0	0.0%
Lead Burning	20	4,700	0	3,965	0	0.0%	0	0.0%	0	0.0%
Life Raft Inflation Equipment	20		0	3,965	0	0.0%	0		0	0.0%
Lighting Fixtures - Cleaning	20		0	3,965	0	0.0%	0		0	0.0%
Linoleum Layers Equipment & Supplies	20		0	3,965	0	0.0%	0	0.0%	0	0.0%
Naval Stores	20	4,700	0	3,965	0	0.0%	0	0.0%	0	0.0%
Needles	20		0	3,965	0	0.0%	0	0.070	0	0.0%
Racquetball Court Construction	20		0	3,965	0	0.0%	0		0	0.0%
Etching Equipment & Supplies	19		2	3,230	1	50.0%	1	30.070	0	0.0%
Bronze Powders & Liquids	19		0	3,965	0	0.0%	0		0	0.0%
Copper Cottonseed Products	19 19		0	3,965 3,965	0	0.0% 0.0%	0	0.0% 0.0%	0	
Investigators - Trademark Infringement	19		0	3,965	0	0.0%	<u>0</u>	0.0%	0	0.0%
Travelers Checks	19		0	3,965	0	0.0%	0		0	0.0%
Medicines - Preventative Dogs & Cats	18		2	3,230	2	100.0%	0		0	
Cord Sets & Cords - Electric	18		1	3,508	1	100.0%	0	0.0%	0	0.0%
Brazing	18		0	3,965	0	0.0%	0	0.0%	0	0.0%
Cloth Cutting	18		0	3,965	0	0.0%	0	0.0%	0	0.0%
Enameling, Japanning & Lacquering	18		0	3,965	0	0.0%	0	0.0%	0	0.0%
Escalators	18		0	3,965	0	0.0%	0	0.070	0	0.0%
Geographers Whatevels 8 Manufacturers	18	4,720	0	3,965	0	0.0%	0	0.0%	0	0.0%
Linoleum - Wholesale & Manufacturers Livestock Grooming	18 18		0	3,965 3,965	0	0.0%	0	0.0% 0.0%	0	0.0%
Macaroni	18		0	3,965	0	0.0%	0	0.0%	0	0.0%
Myotherapy	18		0	3,965	0	0.0%	0		0	0.0%
Sausage Casings	18		0	3,965	0	0.0%	0	0.0%	0	0.0%
Snow Making Machines	18	4,720	0	3,965	0	0.0%	0	0.0%		0.0%
Structural Support - Underground	18	4,720	0	3,965	0	0.0%	0	0.0%	0	0.0%
Auto Repair - Shocks	17		2	3,230	1	50.0%	1	50.0%	0	0.0%
Night Vision Equipment	17		2	3,230	1	50.0%	1	50.0%	0	0.0%
Chewing Gum	17		1	3,508	0	0.0%	1	100.0%	0	
Pattern Makers Equipment & Supplies	17		1	3,508		100.0%	0	0.0%	0	0.0%
Radio Program Surveys Wood Products - Sawdust & Shavings	17 17	4,734 4,734	1	3,508 3,508	1	100.0% 100.0%	0	0.0%	0	0.0%
Wood Products - Sawdust & Snavings Knitting Machines	17		1	3,508	1	0.0%	0	0.0%	0	0.0%
Oceanographic Equipment	17		n	3,965	n	0.0%	<u> </u>	0.0%	0	0.0%
Shovels - Power	17		0	3,965	0	0.0%	0	0.0%	0	0.0%
Sound Effect Records	17		0	3,965	0	0.0%	0	0.0%	0	0.0%
Tailoring Instruction	17	4,734	0	3,965	0	0.0%	0		0	0.0%
Embossing Equipment & Supplies	16		1	3,508	1	100.0%	0	0.0%	0	0.0%
Jacks - Repair	16		1	3,508	0	0.0%	1	100.0%	0	0.0%
Mothproofing	16	4,745	1	3,508	0	0.0%	1	100.0%	0	0.0%
Sterilizing Apparatus	16	4,745	1	3,508	0	0.0%	1	100.0%	0	0.0%
Assayers Supplies	16		0	3,965	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Child Advocacy	16		0	3,965	0	0.0%	0	0.0%	0	0.0%
Bathing Beaches Beds - Renting	16 16	4,745 4,745	0	3,965 3,965	0	0.0%	0	0.070	0	0.0%
Beds - Renting Compactors - Waste - Wholesale & Manufacturers	16 16	4,745	0	3,965	0	0.0%	0	0.0%	0	0.0%
Mayonnaise & Salad Dressings	16		0	3,965	0	0.0%	0	0.0%	0	0.0%
Pistons	16		0	3,965	n	0.0%	0		0	0.0%
Plastics - Reinforced	16	4,745	n	3,965	n	0.0%		0.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Pulleys	16	4,745	0	3,965	0	0.0%	0	0.0%	0	0.0%
Tennis Court Enclosures Titanium	16 15		0	3,965 2,997	0	0.0% 0.0%	0	0.0%	0	0.0%
Cleaning Services - Estate	15	4,759	<u>3</u>	3,508	1	100.0%	3	100.0% 0.0%	0	0.0%
Mathematicians Estate	15		1	3,508	1	100.0%	0	0.0%	0	0.0%
Brake Shoe Bonding & Exchanging	15	4,759	0	3,965	0	0.0%	0	0.0%	0	0.0%
Inserts - Screw Thread	15	4,759	0	3,965	0	0.0%	0	0.0%	0	0.0%
Insurance - Medicare Supplement Motion Picture Research Service	15 15	4,759 4,759	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Tax Return Preparation - OTR Truck Drivers	15		0	3,965	0	0.0%	0	0.0%	0	0.0%
Zinc Oxide	15		0	3,965	Ŏ	0.0%	0	0.0%	0	0.0%
Olives	14	4,768	1	3,508	0	0.0%	1	100.0%	0	0.0%
Printing Repair	14	4,768	1	3,508	0	0.0%	1	100.0%	0	0.0%
Restaurant Work Wear & Supplies	14		1	3,508	0	0.0%	1	100.0%	0	0.0%
Wire Strippers	14		1	3,508	0	0.0%	1	100.0%	0	0.0%
Chalkboards Counterfeit Money Detection Devices	14 14		0	3,965 3,965	0	0.0%	1 8	0.0%	0	0.0%
Doors - Rolling	14		0	3,965	. 0	0.0%	0	0.0%	0	0.0%
Factory Locating Consultants	14	4,768	0	3,965	0	0.0%	0	0.0%	0	0.0%
Neckwear - Wholesale & Manufacturers	14		0	3,965	0	0.0%	0	0.0%	0	0.0%
Online Investigative News	14		0	3,965	0		0	0.0%	0	0.0%
Squash Courts - Private	14		0	3,965	0	0.0%	0	0.0%	0	0.0%
Thermograph Equipment & Supplies Bistro	14 13		0	3,965 2,829	0	0.0% 100.0%	0	0.0%	0	0.0%
Contractor - Ornamental Iron	13		1	3,508	1 0	0.0%	1	100.0%	0	0.0%
Bridge Clubs	13		0	3,965	0		0	0.0%	0	0.0%
Cams - Grinding & Cutting	13	4,780	0	3,965	0	0.0%	0	0.0%	0	0.0%
Concrete Mixers - Renting	13	4,780	0	3,965	0	0.0%	0	0.0%	0	0.0%
Drop Cloths	13		0	3,965	0	0.070	0	0.0%	0	0.0%
Printers - Cellophane, Foil	13		0	3,965	0	0.0%	0	0.0%	0	0.0%
Tennis Court Resurfacing Pails	13 12		0	3,965	- 0	0.0% 100.0%	0	0.0%	0	0.0%
Billiard Table Repair	12			3,230 3,508		100.0%	0	0.0%	0	0.0%
Content Management Systems	12	4,788	1	3,508	0		0	0.0%	1	100.0%
Signs - Photoluminescent	12		1	3,508	0	0.0%	1	100.0%	0	0.0%
Chimneys - Prefabricated	12		0	3,965	0	0.0%	0	0.0%	0	0.0%
China & Glassware - Renting	12	4,788	0	3,965	0		0	0.0%	0	0.0%
Coils - Fin	12 12	4,788	0	3,965	0	0.0%	0	0.0%	0	0.0%
Libraries - Institutional Oils - Cutting	12	4,788 4,788	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Solder	12		<u>U</u>	3,965	0		0	0.0%	0	
Tin	12		0	3,965	Ö		0	0.0%	0	
Visual Impairment Products & Services	12		0	3,965	0	0.0%	0	0.0%	0	0.0%
Encyclopedia & Book Sales by Mail	11		1	3,508	1	100.0%	0	0.0%	0	0.0%
Waste - Cotton, Wool	11		1	3,508	1	100.0%	0	0.0%	0	0.0%
Bag Ties	11		0	3,965	0	0.0%	0	0.0%	0	0.0%
Boilers - Rental Carpet & Rug Renting	11 11		0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Cereals	11		0	3,965	0	0.0%	0	0.0%	0	0.0%
Convents & Monasteries	11	4,800	0	3,965	Ō	0.0%	0	0.0%	0	0.0%
Livestock Appraisers	11		0	3,965	0	0.0%	0	0.0%	0	0.0%
Motion Picture Technicians	11		0	3,965	0	0.0%	0	0.0%	0	0.070
Nailing Machinery	11		0	3,965	0	0.0%	0	0.0%	0	0.0%
Safety Cans	11	4,800	0	3,965	0	0.0%	0	0.0%	0	0.0%
Sweeping Compounds Water Coolers - Bottle less	11 11	4,800 4,800	0	3,965 3,965	1 0	0.0%	0	0.0%	0	0.0%
Zippers - Repair	11		0	3,965	0		0	0.0%	0	
Oil Seeds	10		1	3,508			0	0.0%	0	
Portable Buildings - Moving			1	3,508	1	100.0%	0	0.0%	0	0.0%
Auditory Training Equipment	10 10	4,814	0	3,965	0	0.0%	0	0.0%	0	0.0%
Babbitt Metals	10		0	3,965	0	0.0%	0	0.0%	0	0.0%
Beer Coil Cleaning Equipment	10		0	3,965	0	0.0%	0	0.0%	0	0.0%
Crutches Debt Relief Education	10 10		0	3,965 3,965	1 0	0.0%	0	0.0%	0	0.0%
Degreasing Equipment & Supplies	10		<u> </u>	3,965	0	0.0%	0	0.0%	0	0.0%
In-floor Heating	10		0		0		0	0.0%	0	
Lapidary Equipment & Supplies	10	4,814	0	3,965	0	0.0%	0	0.0%	0	0.0%
Measuring Tapes & Rules	10	4,814	0	3,965	0	0.0%	0	0.0%	0	0.0%
Oil Well Fire Extinguishing	10		0	3,965	0	0.0%	0	0.0%	0	0.0%
Rolling Mill Machinery	10 10	4,814 4.814	0	3,965	0	0.0%	0	0.0%	0	0.0%
Screens - Security Door Ship Wreckers	10 10		0	3,965 3,965	1 0	0.0%	0	0.0%	0	0.0%
Titling Service - Television & Motion Pictures	10		<u> </u>	3,965	0		0	0.0%	0	0.0%
Vibrators - Industrial	10		0	3,965	0		0	0.0%	0	0.0%
Water Craft Repair	10		0	3,965	0	0.0%	0	0.0%	0	0.0%
	q	4.832	1	3,508	1	100.0%	0	0.0%	0	0.0%
Agates				3,300			, , , , , , , , , , , , , , , , , , ,			
Agates Ice Substitutes Irrigation Equipment	9	4,832	1	3,508 3,508	0	0.0%	1	100.0% 100.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Laces	9	4,832	1	3,508	0	0.0%	0	0.0%	1	100.0%
Brass Fabricators Christian Science Practitioners	9	4,832 4,832	0	3,965 3,965	0	0.0%	0		0	0.0%
Concrete Vibrators	9	4,832	0	3,965	0	0.0%	0	0.0%	0	0.0%
Dowels	9	4,832	0	3,965	0		0		0	
Paper Mill Supplies	9	4,832	0	3,965	0	0.0%	0	0.070	0	0.0%
Paper Towels	9	4,832	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Rayon Fabrics Scientists - Pharmaceutical	9	4,832 4,832	0	3,965	0	0.0%	0	0.0%	0	0.0%
Spinologists	9	4,832	0	3,965	0	0.0%	0	0.0%	0	0.0%
Wall & Ceiling Texturing	9	4,832	Ő	3,965	0	0.0%	0		0	
Washing Machines & Dryers - Wholesale & Manufacturers	9	4,832	0	3,965	0	0.0%	0	0.0%	0	0.0%
Shoe Dyers	8	4,847	1	3,508	1	100.0%	0	0.070	0	0.070
Auto Repair - Steering & Suspension	8	4,847	0	3,965	0	0.0%	0	0.0%	0	0.0%
Burlap Concrete Removal	8	4,847 4,847	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Job Lot Merchandise	8	4,847	0	3,965	0	0.0%	0	0.0%	0	0.0%
Perfuming - Fabric, Paper	8	4,847	0	3,965	0	0.0%	0	0.0%	0	0.0%
Pillows - Renovating	8	4,847	0	3,965	0	0.0%	0	0.0%	0	0.0%
Rods - Threaded	8	4,847	0	3,965	0	0.070	0	0.070	0	
Rollers	8	4,847	0	3,965	0	0.0%	0		0	
Sod Cutting Machines	8	4,847 4,847	0	3,965	0	0.0%	0	01070	0	0.0%
Solvents - Reclaiming	8 9	4,847	0	3,965 3,965	<u>U</u>	0.0%	0	0.0%	0	0.0%
Tube Cleaning & Expanding Equipment	8	4,847	0	3,965	0	0.0%	0	0.0%	0	0.0%
Unemployment Representation	8	4,847	0	3,965	0	0.0%	0	0.0%	. 0	0.0%
Winding Machinery	8	4,847	0	3,965	0	0.0%	0	0.0%	0	0.0%
Orchard Equipment & Supplies		4,862	1	3,508	1	100.0%	0		0	
Pub Ammonia		4,862 4,862	1	3,508 3,965	1	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Condominium Conversion	7	4,862	0	3,965	0	0.0%	0		0	0.0%
Ballistics Experts	7	4,862	0	3,965	0	0.0%	0	0.0%	0	0.0%
Cylinders - Hydrostatic Testing	7	4,862	0	3,965	0	0.0%	0	0.0%	0	0.0%
Dusters & Dusting Cloths	7	4,862	0	3,965	0		0		0	
Microwave Ovens - Dealers	7	4,862	0	3,965	0	0.0%	0	0.0%	0	0.0%
Microwave Ovens - Wholesale & Manufacturers		4,862	0	3,965	0	0.0%	0	0.070	0	
Perforated Materials Shortening	/	4,862 4,862	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Soundproofing	7	4,862	0	3,965	0		0		0	
Sugar Brokers & Wholesalers	7	4,862	0	3,965	0	0.0%	0	0.0%	0	0.0%
Tree Climbing Instruction	7	4,862	0	3,965	0	0.0%	0	0.0%	0	0.0%
Copywriting	6	4,876	1	3,508	1	100.0%	0		0	0.070
Badminton Courts - Public Balls - Glass	6	4,876 4,876	0	3,965 3,965	0	0.0%	0	01070	0	0.0%
Boxes - Wire Bound	6	4,876	0	3,965	0	0.0%	0		0	
Cinders	6	4,876	0	3,965	0	0.0%	0		0	0.0%
Clay	6	4,876	0	3,965	0	0.0%	0	0.0%	0	0.0%
Cold Type Composition	6	4,876	0	3,965	0	0.0%	0	0.0%	0	0.0%
Metals - Clad	6	4,876	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Oils - Animal & Fish Pins Cotter, Taper	<u>6</u>	4,876 4,876	0	3,965	0	0.0%	0	0.0%	0	0.0%
Waterbeds - Supplies & Parts	6	4,876	0	3,965	0	0.0%	0		0	
Word Process System, Consultant, Designer	6	4,876	Ö	3,965	0	0.0%	0		0	
Anti-Fogging Compounds	5	4,888	3	2,997	1	33.3%	2	66.7%	0	0.0%
Masks	5	4,888	2	3,230	0	0.0%	2	100.0%	0	
Aprons - Industrial	5	4,888	1	3,508	0	0.0%	1	100.0%	0	0.0%
Fire Doors & Shutters Managed Print Service	5	4,888 4,888	1	3,508 3,508	0	0.0% 100.0%	1	100.0%	0	0.070
Monorail Systems	5	4,888	1	3,508	1	0.0%	1	0.0% 100.0%	0	0.0%
Table Suppliers	5	4,888	1	3,508	0	0.0%	0	0.0%	1	100.0%
Attorneys & Lawyers - 3rd Party Workers Compensation Claims	5	4,888	0	3,965	0	0.0%	0	0.0%	0	0.0%
Breakfast Nooks & Booths	5	4,888	0	3,965	0	0.0%	0	0.0%	0	0.0%
Cabinet Doors Concert Performers	5	4,888	0	3,965 3,965	0	0.0%	0		0	
Dials	5	4,888 4,888	0	3,965	0	0.0%	0	0.0%	0	0.0%
Drill Presses	5	4,888	0	3,965	0	0.0%	0		0	
DVD & CD Player Repair	5	4,888	0	3,965	0	0.0%	0	0.0%	0	0.0%
Dyers - Industrial	5	4,888	0	3,965	0	0.0%	0	0.0%	0	0.0%
Excelsior	5	4,888	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fruits - Glace	5	4,888	0	3,965 3,965	0	0.0%	0	0.070	0	0.0%
Gavels Geochemists	5	4,888 4,888	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Jai-Alai Exhibitions	5	4,888	0	3,965	0	0.0%	0		0	
Missile & Rocket Manufacturers		4,888	0	3,965	0	0.0%	0		0	
Passive Home Building	5	4,888	0	3,965	0	0.0%		0.0%		0.0%
Pipe - Used	5	4,888	0	3,965	0	0.0%	0	0.0%	0	
Pole Line Equipment	5	4,888	0	3,965	0		0	0.0%	0	
Rectifiers - Electric	5	4,888	. 0	3,965	0	0.0%	0	0.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Vials		4,888	0	3,965 3,508	0	0.0%	0	0.0%	0	0.0%
Ice Crushers Aircraft Fixed Based Operator	4	4,914 4,914	1	3,508	1	100.0%	0	0.070	0	0.0%
Broaching	4		0	3,965	0	0.0%	0		0	0.0%
Compasses	4	4,914	0	3,965	0	0.0%	0	0.0%	0	0.0%
Doors - Industrial	4		0	3,965	0	0.0%	0		0	0.0%
Fish Processors Equipment	4		0	3,965	0	0.0%	0		0	
Flanges	4		0	3,965	0	0.0%	0		0	0.0%
Flock Manufacturers & Processors	4	1/221	0	3,965	0	0.0%	0		0	0.0%
Incinerators	4	4,914	0	3,965	0	0.0%	0	0.0%	0	0.0%
Jade & Jade Goods Livestock Spraying	4	4,914 4,914	0	3,965 3,965	0	0.0%	0		0	0.0%
Lot Rental	4	4,914	0	3,965	0	0.0%	0		0	0.0%
Magnetic Inspection Equipment	4		0	3,965	0	0.0%	0	0.070	0	
Obituary Notification Service	4		0	3,965	0	0.0%	0		0	
Pipe Cutting & Threading Equipment	4	4,914	0	3,965	0	0.0%	0	0.0%	0	0.0%
Rubber - Crude	4	7,717	0	3,965	0	0.0%	0	0.0%	0	0.0%
Ski Lift Equipment	4	7,717	0	3,965	0	0.0%	0	0.0%	0	0.0%
Synagogues	4	4,914	0	3,965	0	0.0%	0	0.070	0	0.0%
Word Processing Equipment - Maintenance	4		0	3,965	0	0.0%	0	0.0%	0	0.0%
Marketing - Dental	3	4,933	2	3,230	2	100.0%	0	0.0%	0	0.0%
Auto Repair - Power Steering	3	4,933	<u></u>	3,508 3,508	0	0.0%	1	100.0%	0	0.0%
Quilting - Instruction Recreational Vehicles - Carpet & Upholstery Cleaning	3	4,933 4,933	1	3,508	<u>1</u>	100.0%	0		0	0.0%
Anti-Freeze Compounds	3	4,933		3,965		0.0%	0	0.070	0	0.0%
Bottle Caps & Seals	3	4,933	0	3,965	0	0.0%	0		0	0.0%
Boxes - Used	3	4,933	0	3,965	0	0.0%	0	0.0%	0	0.0%
Coils - Plate	3	4,933	0	3,965	0	0.0%	0	0.0%	0	0.0%
Coin Wrappers	3	4,933	0	3,965	0	0.0%	0		0	
Couplings	3	4,933	0	3,965	0	0.0%	0	0.070	0	0.0%
Doughnut Machines & Supplies	3	4,933	0	3,965	0	0.0%	0		0	0.0%
Floor Removal	3	4,933	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fuses - Electric	3	4,933	0	3,965	0	0.0%	0	0.0%	0	0.0%
Handkerchiefs	3	1/200	0	3,965 3,965	0	0.070	0	0.070	0	0.0%
Honeycomb Materials Lath	3	4,933 4,933	0	3,965	0	0.0%	0	0.070	0	0.0%
Monogram & Initial Machines	3	4,933	0	3,965	0	0.0%	0		0	
Printing Technician	3	4,933	0	3,965	0	0.0%	0	0.0%	0	0.0%
Reserve Study	3	4,933	0	3,965	0	0.0%	Ö		Ö	
Structural Imaging	3	4,933	0	3,965	0	0.0%	0	0.0%	0	0.0%
Tachometers	3	4,933	0	3,965	0	0.0%	0	0.0%	0	0.0%
Teletypewriters & Systems	3	4,933	0	3,965	0	0.0%	0		0	
Tennis Racket Stringing Machines	3	4,933	0	3,965	0	0.0%	0		0	0.0%
Carbon Paper	2	4,956	0	3,965	0	0.0%	0	0.0%	0	0.0%
Choirs Coat Fronts	2	4,956 4,956	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Collapsible Tubes	2	4,956	0	3,965	0	0.0%	0	0.070	0	0.0%
Dressmakers Supplies	2	4,956	0	3,965	0	0.0%	0		0	0.0%
Fire Lookout Stations	2	4,956	0	3,965	0	0.0%	0	0.0%	0	0.0%
Gold Stamping	2	4,956	0	3,965	0	0.0%	Ö	0.0%	ŏ	0.0%
Health Care Linen Service	2	4,956	0	3,965	0	0.0%	0		0	0.0%
Ice Cream Cone Manufacturers Equipment	2	4,956	0	3,965	0	0.0%	0	0.0%		0.0%
Jigs & Fixtures	2	4,956	0	3,965	0	0.0%	0	0.070	0	0.0%
Ladders - Renting	2	4,956	0	3,965	0	0.0%	0	0.0%	0	0.0%
Livestock Order Buyers	2	4,956 4,956	0	3,965	0	0.0%	<u> </u>	0.0%	0	0.0%
Malt & Hops	2		0	3,965 3,965	0	0.070	0		0	0.0%
Matches Metallizing Equipment	2	4,956 4,956	0		0	0.0%	0	0.070	0	0.0%
Metallizing Equipment Mezzanines & Platforms	2	4,956	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Micrometers	2	4,956	0	3,965	0	0.0%	C o	0.0%	0	0.0%
Numbering Machines	2		0	3,965	0	0.0%	ŏ		0	
Oil Hole Covers	2	4,956	0	3,965	0	0.0%	0	0.0%	0	0.0%
Oil Mill Machinery	2	4,956	0	3,965	0	0.0%	0		0	0.0%
Oils - Hydrogenated	2	4,956	0	3,965	0	0.0%	0		0	
Pants	2	4,956	0	3,965	0	0.0%	0		0	0.0%
Print Blocks	2	4,956	0	3,965	0	0.0%	0	0.0%	0	0.0%
Punches	2		0	3,965	0	0.0%	0	0.070	0	0.0%
Radio Direction Finders	2	4,956	0	3,965	0	0.0%	0	0.070	0	0.0%
Sanitariums	2	7,550	0	3,965	0	0.0%	0	0.0%	0	0.0%
Shafting Shims	2	4,956 4,956	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%
Thermocouples	2	4,956	0	3,965	0	0.0%	0	0.0%	0	0.0%
Tin ware	2	4,956	0	3,965	0	0.0%	0	0.0%	0	0.0%
Universal Joints	2	4,956	0	3,965	0	0.0%	0		0	
Ironing Boards	1		1	3,508	0	0.0%	1	100.0%	Ö	
Jigs & Fixtures - Components	1	4,987	1	3,508	0	0.0%	1	100.0%	0	0.0%
Artificial Rock Dog Caves Coats Of Arms	1	4,987 4,987	0	3,965 3,965	0	0.0%	0	0.0%	0	0.0%

US BBB 2012 Statistics Sorted by Inquiry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Dentist - Sedation	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Fur Matching	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Grain Exchanges	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Gumming Service	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Impregnating Apparatus	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Lanyards	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Lawn Tractor Dealers	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Meat Patty Molding Machines	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Ovens - Brick Pizza	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Pennants	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Pet Training - Electronic/ecollar	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Podiatrists Reference Service	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Rattan, Reeds & Willows	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Rulers & Yardsticks	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Ship Registers	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Shoe Machinery	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Slicing Machines	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Steeples & Spires	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Stem cell nutrition	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Strainers - Wholesale & Manufacturers	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Tanks - Used	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Teletypewriters Supplies	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Umbrellas - Repairing	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Waterbeds - Service & Repair	1	4,987	0	3,965	0	0.0%	0	0.0%	0	0.0%
Soda Fountain Equipment - Repairing		#N/A	1	3,508	1	100.0%	0	0.0%	0	0.0%