Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Totals	132,385,251		918.695		712.223	78%	182.072	20%	24,400	2.66%
Roofing Contractors	3,739,538	1	7,031	19	4,470	64%	2,122	30%	439	6.24%
Contractors - General	2,972,070	2	5,131	26	2,635	51%	2,256	44%	240	4.68%
Auto Dealers - Used Cars	2,591,804	3	17,532	6	13,002	74%	4,235	24%	295	1.68%
Collection Agencies	2,198,907	4	24,333	5	20,509	84%	2,797	11%	1,027	4.22%
Plumbers Auto Repair & Service	2,091,484 2,051,619	5	4,473 11,779	37 10	3,393 7,640	76% 65%	1,020	23% 33%	60 245	1.34%
Heating & Air Conditioning	1,880,963	7	4,214	38	3,439	82%	3,894 699	17%	76	2.08% 1.80%
Construction & Remodeling Services	1,858,774	8	3,706	44	1.881	51%	1,620	44%	205	5.53%
Auto Dealers - New Cars	1,656,043	9	25,737	4	22,702	88%	2,950	11%	85	0.33%
Home Builders	1,647,030	10	3,419	48	2,707	79%	643	19%	69	2.02%
Movers	1,634,318	11	8,066	13	5,781	72%	2,080	26%	205	2.54%
Insurance Companies	1,517,551	12	8,628	12	8,068	94%	495	6%	65	0.75%
Mortgage Brokers	1,398,515	13	5,851	22	4,957	85%	783	13%	111	1.90%
Attorneys & Lawyers	1,330,519	14	2,410	73	1,650	68%	687	29%	73	3.03%
Home Improvements	1,206,631	15	3,930	40	2,798	71%	996	25%	136	3.46%
Property Management	1,206,032	16	7,359	17 70	5,839	79%	1,431	19%	89	1.21%
Landscape Contractors	1,204,117	17	2,491		1,406	56%	1,016	41%	69	2.77%
Electricians Air Conditioning Contractors & Systems	1,126,234 1,037,500	18 19	950 3,258	191 50	641 2,608	67% 80%	288 596	30% 18%	21 54	2.21% 1.66%
Auto Body Repair & Painting	989,153	20	2,574	69	1,726	67%	805	31%	43	
Financial Services	978,873	21	5,358	25	4,925	92%	373	7%	60	1.67%
Painting Contractors	977,238	22	1,575	118	833	53%	671	43%	71	4.51%
Internet Shopping	913.490	23	13.706	7	10.765	79%	2,348	17%	593	4.33%
Furniture - Retail	889,892	24	13,301	8	10,784	81%	2,220	17%	297	2.23%
Pest Control Services	853,309	25	3,153	52	2,673	85%	440	14%	40	
Tree Service	804,703	26	1,938	96	886	46%	894	46%	158	8.15%
Internet Services	783,681	27	8,011		6,906	86%	981	12%	124	1.55%
Travel Agencies & Bureaus	779,278	28	7,522 3,201	16	6,567	87%	709	9%	246	3.27%
Real Estate	754,268	29	3,201	51	2,359	74%	792	25%	50	1.56%
Swimming Pool Contractors, Dealers, Design	692,562	30	1,965	93	1,476	75%	459	23%	30	1.53%
Mortgage Bankers	645,949	31	1,303	140	1,215	93%	47	4%	41	
Lawn Maintenance	642,133	32	3,554	46	2,826	80%	677	19%	51	1.44%
Dentists	641,775	33	3,901	41	3,081	79%	786	20%	34	0.87%
Jewelers - Retail	625,747	34	3,271	49 39	2,700	83%	531	16%	40 138	1.22%
Internet Marketing Services	621,941	35	4,101	39	3,527	86%	436	11%	138	3.37%
Consumer Finance & Loan Companies	617,435	36 37	4,776	138	4,403 653	92% 50%	269 590	6% 45%	104	2.18%
Concrete Contractors Apartments	616,312 564,036	38	1,306 7,037	138	4,700	67%	2,243	32%	94	4.82% 1.34%
Windows - Installation & Service	543,985	39	1,291	143	990	77%	204	16%	97	7.51%
Carpet & Rug Cleaners	539,952	40	1,707	107	1,027	60%	578	34%	102	5.98%
Insurance Services	530.091	41	2,233	79	2.061	92%	133	6%	39	1.75%
Computers Hardware, Software & Services	526,490	42	4,622	33	3,842	83%	667	14%	113	2,44%
Paving Contractors	525,325	43	1,412	132	756	54%	576	41%	80	5.67%
Telephone Communications	519,251	44	31,177	2	30,406	98%	708	2%	63	0.20%
Loans	511,215	45	2,783	64	1,833	66%	696	25%	254	9.13%
Banks	486,619	46	12,725	9	12,456	98%	258	2%	11	
Security Control Equipment & System Monitors	472,549	47	2,476	72	2,195	89%	239	10%	42	
Burglar Alarm Systems - Dealers, Monitoring & Service	472,274	48	5,684	24	5,456	96%	192	3%	36	0.63%
Fence Contractors	468,174	49 50	1,254 5,052	148	822 2,946	66% 58%	389 1,989	31% 39%	43	3.43%
Restaurants	436,048 408,689		2,190	29 81		58% 62%	755	39%	117 79	2.32% 3.61%
Tax Return Preparation Manufacturers & Producers	408,689	51			1,356	90%		9%	79 17	0.61%
Work-At-Home Companies	408,406	52 53	2,799 1 422	63 131	2,532 395	28%	825 825	58%	202	14.21%
Building Contractors	399,172	54	1,422 711	233	393	56%	289	41%	202	3.52%
Auto Parts & Supplies - New	391,886	55	3,513	47	2,422	69%	953	27%	138	3.52%
Towing - Automotive	390,193	56	2,953	59	1,725	58%	1,188	40%	40	1.35%
Windows	388,027	57	1,053	176	809	77%	165	16%	79	7.50%
Fire & Water Damage Restoration	377,298	58	760	219	640	84%	106	14%	14	1.84%
Marketing Programs & Services	375,207	59	1,462	127	1,089	74%	318	22%	55	3.76%
Carpet & Rug Dealers - New	360,980	60	1,610	116	1,375	85%	212	13%	23	1.43%
Multi-Level Selling Companies	353,508	61	272	438	216	79%	49	18%	7	2.57%
Credit & Debt Counseling	345,781 345,545	62	356	360	238	67%	94	26%	24	6.74%
Not Elsewhere Classified		63	4,833	31	2,422	50%	2,056	43%	355	7.35%
Credit Cards & Plans	328,600	64	7,918	15	7,711	97%	133	2%	74	0.93%
Transmissions - Automobile	324,630	65	1,973	91	1,387	70%	549	28%	37	1.88%
Heating Contractors Health & Medical - General	323,767 322,163	66 67	630 2,295	250 77	436 1,765	69% 77%	173 403	27% 18%	21	3.33% 5.53%
	322,163	68	2,295 1,290	144	709	55%	403 562	18%	127 19	
Auto Transporters & Drive-Away Companies Home Inspection Service	320,198	69	517		363	70%	141	27%	13	1.47% 2.51%
Employment Agencies	314,858	70	323	390	197	61%	87	27%	13	12.07%
Schools - Business & Vocational	313,215	70	979	187	753	77%	196	20%	30	3.06%
Pavday Loans	311,952	72	4,557	35	1,737	38%	2,302	51%	518	
Computers - Service & Repair	307,922	73	1,861	99	1,066	57%	713	38%	82	
Health & Diet Products - Retail	304,970	74	3,127	53	2,126	68%	952	30%	49	1.57%
Tire Dealers	299,314	75	2,328	75	1,782	77%		23%	21	
Handyman Services	299,198	76	751	221	290	39%	419	56%	42	
Credit Card Processing Service	295,855	77	2,037	87	1,794	88%	215	11%	28	
Siding Contractors	288,891	78	598	262	433	72%	118	20%	47	7.86%
Computer Software Publishers & Developers	282,968	79	2,030	89	1,470	72%	542	27%	18	0.89%
Financial Planning Consultants	277,642	80	235	489	172	73%	53	23%	10	4.26%
Business Consultants	275,976	81	522	280	317	61%	169	32%	36	6.90%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Excavating Contractors Cellular Telephone Service & Supplies	275,565 273,502	82 83	161 37.668	642	97 36,939	60% 98%	62 683	39%		1.24% 0.12%
Appliances - Major - Dealers	273,302	84	3,866	43	3,173	82%	627	16%	66	
Foundation Contractors	270,451	85	442	322	350	79%	75	17%	17	
Beauty Salons	269,828	86	1,820	100	1,012	56%	681	37%	127	6.98%
Electric Companies	268,302	87 88	4,617	34 173	4,417	96% 50%	186	4% 34%	14 170	
Debt Relief Services Mail Order & Catalog Shopping	266,763 265,112	88	1,079 3,884	1/3	540 3,343	86%	369 500	13%	41	13.7070
Mason Contractors	264,860	90	3,004	341	185	47%	190	48%	22	5.54%
Gutters & Downspouts	260,448	91	620	255	407	66%	133	21%	80	
Home Health Services	260,304	92	263	452	204	78%	54	21%	5	1.90%
Appliances - Major - Service & Repair	259,943	93	1,777	105	941	53%	747	42%	89	5.01%
Accountants - Certified Public	258,996 254,203	94 95	219 733	514 228	150 471	68% 64%	66 223	30% 30%	30	1.37%
Business Opportunity Companies Television - Cable, CATV & Satellite	253,282	96	26,717	220	26,372	99%	319	1%	26	5.32% 0.10%
Computers - Dealers	250,359	97	3,699	45	3,373	91%	289	8%	37	1.00%
Kitchen & Bath - Design & Remodeling	244,735	98	434	325	313	72%	113	26%	8	1.84%
Vitamins & Food Supplements	243,886	99	1,633	111	1,198	73%	393	24%	42	
Travel Clubs	243,667	100	1,571	119	1,091	69%	420	27%	60	
Web Design Garage Doors & Openers	241,425 241,229	101 102	1,433 629	130 252	932 465	65% 74%	464 152	32% 24%	37 12	
Modeling & Talent Agencies	235,245	102	312	402	159	51%	136	44%	17	
House Cleaning	234,852	104	597	263	347	58%	216	36%	34	
Health Clubs	232,663	105	5,108	28	4,167	82%	874	17%	67	1.31%
Taxes - Consultants & Representatives	230,693	106	594	265	454	76%	116	20%	24	4.04%
Marketing Consultants	227,249 222,958	107	876 1,564	203 120	614 1,364	70% 87%	233 180	27% 12%	29	
Schools - Academic - Colleges & Universities General Merchandise - Retail	222,958	108 109	3,100	120 54	2,215	71%	180 818	26%	20 67	
Child Care Centers	220,786	110	473	302	305	64%	157	33%	11	
Janitor Service	216,506	111	218	517	125	57%	82	38%	11	5.05%
Electronic Equipment & Supplies - Dealers	216,444	112	5,129	27	4,222	82%	859	17%	48	0.94%
Insurance - Life	211,838	113	380	349	344	91%	33	9%	3	0.79%
Credit Unions	208,193	114	1,914	98 113	1,776	93% 68%	134 499	7%	4	0.21%
Sporting Goods - Retail Timeshare Resale and Rental Marketing	207,542 204,641	115 116	1,616 1,695	113	1,100 655	39%	740	31% 44%	300	1.05%
Swimming Pool Service & Repair	199,194	117	635	249	404	64%	228	36%	300	0.47%
Moving & Storage Company	198,698	118	1,517	122	983	65%	484	32%	50	3.30%
Waterproofing Contractors	196,663	119	378	351	304	80%	61	16%	13	3.44%
Services - General	195,832	120	740	225	409	55%	271	37%	60	
Floor Laying, Refinishing & Resurfacing Auto Warranty Processing Service	192,188 184,680	121 122	446 1,047	320 177	271 931	61% 89%	155 93	35% 9%	20 23	
Air conditioning & Heating Contractors - Residential	184,680	122	715	232	931	62%	251	35%	23	
Physicians & Surgeons - Medical-M.D.	183,762	124	1,072	175	803	75%	251	24%	11	
Contractor - Insulation	182,985	125	206	534	146	71%	53	26%	7	3.40%
Dry Cleaners	182,756	126	2,741	65	1,436	52%	1,236	45%	69	
Oils - Fuel	182,681	127	840	205	712	85%	116	14% 32%	12 22	1.43%
Title Companies & Agents Market Research & Analysis	180,956 180,805	128 129	464 791	308 213	293 696	63% 88%	149 80	32% 10%	22	4.74% 1.90%
Advertising Agencies & Counselors	180,626	130	744	223	454	61%	260	35%	30	4.03%
Rubbish & Garbage Removal	177,736	131	2,478	71	2,107	85%	354	14%	17	
Building Materials	177,426	132	2,005	90	1,893	94%	104	5%	8	0.40%
Locks & Locksmiths	177,064	133	1,083	170	427	39%	512	47%	144	
Internet - Web Hosting	174,517	134	1,441	129 244	1,087	75% 77%	327 140	23% 21%	27	
Wholesalers & Distributors Limousine Service	174,213 174,011	135 136	666 1,169	160	514 574	49%	538	46%	12 57	1.80% 4.88%
Publishers - Book	173,910	137	2,087	83	1,811	87%	236	11%	40	
Chimney Cleaning	172,400	138	314	401	210	67%	85	27%	19	
Remodeling Services	171,952	139	537	276	212	39%	297	55%	28	5.21%
Mortgage Lender	169,976	140	291		261	90%	28	10%	2	0.69%
Vacuum Cleaners - Household - Dealers Mattresses	169,648 169,569	141 142	644 1,614	248 114	451 1,234	70% 76%	154 348	24% 22%	39 32	
Gold, Silver & Platinum Dealers	166,468	142	372	357	287	76%	73	20%	12	
Training Programs	164,804	144	512	287	363	71%	117	23%	32	
Veterinarians	163,304	145	605	260	490	81%	113	19%	2	0.33%
Glass - Plate and Window	163,205	146	344	368	199	58%	130	38%	15	4.36%
Timeshare Companies	162,298	147	1,508	124	1,127	75%	306	20%	75	4.97%
Drywall Contractors Hotels	161,698	148 149	103	842 21	28 3,993	27% 68%	71 1,854	69% 31%	43	3.88%
Coin Dealers, Supplies	160,741 159,923	150	5,890 391	342	309	79%	76	19%	6	0.73% 1.53%
Extended Warranty Contract Service Companies	159,701	151	1,728	106	1,472	85%	166	10%	90	5.21%
Cleaning Services	157,680	152	1,037	179	429	41%	381	37%	227	21.89%
Ticket Sales - Events	157,600	153	1,545	121	1,169	76%	314	20%	62	
Cellular Telephone Equipment & Supplies	156,677	154	3,011		2,285	76%		22%	62	
Hearing Aids & Assistive Devices	154,462	155 156	568 608	269 259	468 305	82% 50%	92 264	16% 43%	<u>8</u> 39	1.41%
Dog Breeders Credit - Debt Consolidation Services	154,224 152,541	156 157	608 488	259 294	305 246	50%	264 187	43% 38%	39 55	
Insurance Agency	152,541	157	488	307	377	81%	87	19%	25	0.43%
Pet Boarding & Kennels	152,308	159	217	519	142	65%	73	34%	2	0.43%
Transportation Services	152,302	160	843	204	570	68%	250	30%	23	2.73%
Games & Supplies	151,204	161	468	304	329	70%	125	27%	14	
Auto Renting & Leasing	149,214	162	4,541		3,725	82%		18%	18	
Guns & Gunsmiths	147,198	163	892	199	559	63%	300	34%	33	3.70%

Land Bayes and Andrewson 140-129 165 174 174 175 1	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Marging Marg	Vacation Rentals	147,117		756	220	478		243		35	4.63%
Cellago, Reduci 1,000 1,00											
Company Comp								866			
Property Commence					581	98	53%		38%	16	
Secretary 1,000	Medical Equipment & Supplies	144,162						202	22%	19	
Company Comp						820		336		16	
Commons Angeles 1,100				1,076				197	18%	8	
Commons Angeles 1,100			1/2	1,146		1,066	93%	/5 16/	7%	20	
April										7	
Section Company Comp										5	
Teach Service	Business Services - General		176	1,083	170	585	54%	423	39%	75	
15 16 17 17 17 17 17 17 17	Real Estate Rental Service	139,449	177	986	186	677	69%	291	30%	18	1.83%
Progress 1,5,50 100 1,10 1,00 1,	Dating Service									67	2.57%
Commended Services		136,959			201					12	
Simulation		136,349			168			62		7	
Vacation Confinement Numbers 111.640 150 170 170 170 250 275 39 275 39 275 39 275 39 275 39 275 39 275 39 275 39 275 39 275 39 275 39 39 39 39 39 39 39 3											
Chargest Def. 132-509 140 470 200 120 600 121 250 22 6.00 121 250 22 6.00 121 250 22 6.00 121 250 22 6.00 121 250 22 6.00 121 250 25											
Transpare 1,12,664 255 255 256 257					299			121		33	
Comment 179 179 189 3 200 1 289 3 200 0 0 0 0 0 0 0 0						662				9	
Construction 12 - 20 - 20 17 300 414 190 576 89 300 10 3.50 17 - 18 18 18 44 19 577 19 19 19 19 19 19 19								3		0	
Team Crasted Developers 12, 279 188 279 198 279 198 279 198 279 198 279 198 279 198 279 198 279				298				89		10	
Streetense (1970) 100 100 100 100 100 100 100 100 100 1		128,230	188	307	406	220	72%	83	27%	4	1.30%
Securing Completes	Tile - Ceramic - Contractors & Dealers	127,763	189	248	472	132	53%		44%	6	2.42%
Grozers - Harat (2015) 100 100	Educational Consultants		190			466					1.89%
Credit Service										31	2.1070
Finerry Service Companies 123, 660 129 120, 777 120 120, 777 120 120, 777 120 120 120, 777 120 120 120 120 120 120 120 120 120 120										3	
Majazine Sales 120,775 195 3,060 57 2,022 61 5 45 5 15 6 13 1 4 c/p.	Credit Services	124,845	193	1,142	165	1,036		89		1/	1.49%
Credit Regards Services - 100 Advance Fee 120,678 39 391 342 375 896 10 496 01 0.000				959				95		122	
Hospitals										133	
Calments 119 (201 188 366 344 223 60% 146 38% 10 2.27%										- U 8	
Security Colonial Patrol Service 118,000 199 194 500 85 44% 103 23% 0 30%		119 021								10	
Feel Concoming 136,022 200 338 376 220 65% 111 33% 7 2,00% 120 118,000 201 418 319					560					6	
Tours Operations & Promoters 116,609 201 450 315 319 71% 97 22% 34 7.56% 315 315 319 71% 37 32% 32 7.56% 32			200	338			65%			7	
Professional Services - General 117,670 203 202 400 203 70% 77 20% 12 4.11% Appliances - Major - Parts & Supplies 117,455 204 1.024 1.83 751 75% 243 245 245 30.32.32% 100.0000 100.000 100.000 100.000 100.0000 100.0	Tours - Operators & Promoters		201		315	319				34	
Applances - Major - Parts & Supples 117,455 204 1,024 188 751 73% 248 24% 30 2.9% 116,931 205 1,026 146 1,149 19% 105 8% 8 6.5% 105 105 8% 8 6.5% 105 105 8% 105										29	
Billing Service 116,935 205 1,202 146 1,149 91% 105 8% 8 0.5% 147 205 148 205	Professional Services - General										
Flumbing Drains & Sewer Cleaning 114,995 206 482 296 330 77% 118 24% 141 24% 142 296 330 77% 118 24% 141 24% 142 24% 142 24% 142 24% 142 24% 142 24% 142 24% 143 24% 2											
Payment Processing Service										U	
Department Stores 113,657 208 10,306 111 10,221 99% 80 114 515 0.05% 0.05% 113,616 209 1.947 95 1.675 86% 233 1.295 1.295 1.295 1.20											
Delivery Service 113,216 209 1,947 95 1,675 86% 233 1,2% 39 2,00%										2/	
Photographic Equipment & Supplies - Retail 113,011 210 880 200 640 72% 226 228, 25% 24 2, 70% 112,000 211 619 256 459 74% 155 25% 5 8, 18, 18, 18, 18, 18, 18, 18, 18, 18,										39	
Watches - Dealers 112,900 211 619 256 459 74% 155 25% 5 0,81% 144 14		113,011	210	890	200	640	72%	226		24	
Hardwood Floor Contractors 111,060 212 188 574 101 54% 81 43% 6 3.19% Auctioneers 110,457 213 503 291 338 67% 149 30% 16 3.19% Auctioneers 110,394 214 426 326 326 377 88% 46 11% 3 0.70% Internet Selling Services 109,494 214 426 326 326 326 327 88% 46 11% 3 0.70% Internet Selling Services 109,494 214 426 326									25%	5	
Computers - Syp Designers & Consult 110,394 214 426 326 377 88% 46 11% 3 0.70% Internet Selling Services 109,964 215 2.954 58 2.680 19% 248 8% 26 88% Duct Cleaning 109,724 216 193 563 104 54% 72 37% 17 8.81% Signes 109,406 217 378 351 198 52% 163 43% 17 8.81% Computers - Supplies & Parts 109,333 218 1,306 118 928 77% 349 2.7% 29 2.2% Computers - Supplies & Parts 109,333 218 1,306 118 928 77% 349 2.7% 39 2.2% Duck Sales - General 109,277 219 1,020 184 653 65% 34% 344 34% 35 3.4% Duck Sales - General 109,277 219 1,020 184 653 65% 33 35% 6 6.00% Duck Sales - General 109,277 219 220 220 30 600 32 25% Duck Sales - General 109,277 221 222 23 34 24 Duck Sales - General 109,277 222 223 34 24 Duck Sales - General 109,277 222 23 34 24 Duck Sales - General 109,277 222 25 34 25 Duck Sales - General 109,277 222 25 34 25 Duck Sales - General 109,277 222 25 34 25 Duck Sales - General 109,277 222 25 34 Duck Sales - General 109,277 222 25 Duck Sales - General 109,277 223 224 Duck Sales - General 109,277 223 224 Duck Sales - General 109,277 224 Duck Sales - General 109,277 225 227 Duck Sales - General 109,277 228 228 Duck Sales - General 109,277 229 229 Duck Sales - General 109,277 229 Duck Sales - Gen					574	101	54%	81	43%	6	
Internet Selling Services 109,964 215 2,954 58 2,680 91% 248 8% 26 0.88% 109,000 1	Auctioneers									16	
Duct Cleaning										3	
Signs										26	
Computers - Supplies 8 Parts 109,233 218 1,306 138 928 71% 349 27% 29 2,22% 700 184 639 63% 346 34% 35 3,43% 80siness 8 Trade Organizations 109,217 219 1,020 184 639 63% 346 34% 35 3,43% 80siness 8 Trade Organizations 108,574 220 99 860 58 59% 35 35% 6 6,60% 676 676 676 676 676 676 676 676 676 67					563		54%				
Product Sales - General 109,217 219 1,020 184 639 63% 346 34% 35 3,43% 81 80 80 80 80 80 80 80 80 80 80 80 80 80								163			
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Grante 107,727 222 253 462 161 64% 77 30% 15 5.93% Accountants 107,427 223 188 574 110 59% 77 41% 1 1.0.53% 77 41% 1 1.0.53% 224 1.184 156 683 58% 469 40% 32 2.70% 1105,000 225 105,000 225 462 310 333 72% 102 22% 27.584% 105,000 225 462 310 333 72% 102 22% 27.584% 105,000 225 40% 216 16.53% 256 1.299 142 561 43% 522 40% 216 16.53% 256 1.299 142 561 43% 522 40% 216 16.53% 256 1.299 142 561 43% 522 40% 216 16.53% 256 1.299 142 561 43% 522 40% 216 16.53% 256 1.299 142 561 43% 522 40% 216 16.53% 256 1.299 142 561 43% 522 40% 216 16.53% 256 1.299 142 561 43% 522 40% 216 16.53% 256 1.299 142 561 43% 522 40% 216 16.53% 256 1.299 142 561 43% 522 40% 216 16.53% 256 1.299 142 561 43% 522 40% 216 16.53% 256 1.299 142 561 43% 522 40% 216 16.53% 256 1.299 142 561 43% 522 40% 216 16.53% 256 1.299 142 561 43% 522 40% 216 16.53% 256 1.299 142 561 43% 522 40% 216 16.53% 256 1.299 142 561 43% 522 40% 216 16.53% 256 1.299 142 561 43% 522 40% 216 16.53% 256 1.299 142 561 43% 522 40% 216 16.53% 256 1.299 142 561 43% 522 40% 216 16.53% 256 1.299 142 561 41.54 561 561 561 561 561 561 561 561 561 561										8	
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Information Technology Services 105,905 225 462 310 333 72% 102 22% 27 5,84%	Accountants	107,447	223	188	574	110	59%	77	41%	1	
Photographers - Portrait 105,829 226 1,299 142 551 43% 522 40% 216 16,63% 75 75 75 75 75 75 75 7											
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Septic Tanks & Systems Contractors & Dealers 105,271 228 218 517 146 67% 71 33% 1 0.46% Advertising Specialities 104,958 229 826 208 601 73% 205 25% 20 2.42% Florists - Retail 104,783 230 4,936 30 4,290 87% 619 13% 27 0.55% Publishers - Directory & Guide 104,852 231 2,034 88 1,363 67% 642 32% 29 1.43% Rivestigators 103,272 232 224 507 134 60% 75 33% 15 6.70% Auto Detailing 102,652 233 667 242 334 50% 308 46% 25 3.75% Auto Detailing 102,430 234 237 485 120 51% 104 44% 13 5.54% Internet Auction Service 101,818 235 660 245 559 85% 92 14% 9 1.36% Internet Auction Service 101,643 236 303 410 170 56% 127 42% 6 6 1.98% Air Dutc Cleaning 99,600 238 781 215 402 51% 299 38% 80 10.24% Food Manufacturers, Wholesalers, Distributors 99,480 240 234 493 195 83% 38 16% 10.43% Real Estate Investors 99,780 97,182 243 1,702 108 989 58% 608 36% 105 6.77% Adventising Service 99,782 448 12,43 1,702 108 989 58% 608 36% 105 6.77% Adventising Service 99,782 448 12,43 1,702 108 989 58% 608 36% 105 6.77% Advance Fee Brokers 99,782 448 12 587 101 55% 78 43% 3 1.65% Contractor - Electrical 99,702 244 182 587 101 55% 78 43% 3 1.65% Contractor - Electrical 99,702 244 182 587 101 55% 78 43% 3 1.65% Contractor - Electrical 99,702 244 182 587 101 55% 78 43% 3 1.65% Advance Fee Brokers 99,782 448 421 1,243 152 110 99% 564 45% 569 45.78% Advance Fee Brokers 99,782 448 128 587 101 55% 78 43% 3 1.65% Contractor - Electrical 99,702 244 182 587 101 55% 78 43% 3 1.65% Advance Fee Brokers 99,782 448 128 587 101 55% 78 43% 3 1.65%						561				216	
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Publishers - Directory & Guide 104/562 231 2,034 88 1,363 67% 642 32% 29 1,43% 29 1,			229			4 300		205			2.42%
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Air Duct Cleaning 99,500 238 781 215 402 51% 299 38% 80 10,24% Float Cleaning 99,500 238 781 215 402 51% 299 38% 80 10,24% Float Cleaning 99,518 239 1,251 149 714 57% 493 39% 44 3,52% Float Manufacturers, Wholesalers, Distributors 99,480 240 234 493 195 83% 38 16% 1 0,24% Advance Fee Brokers 99,358 241 1,243 152 110 9% 564 45% 569 45.78% Real Estate Investors 97,204 242 221 509 158 71% 52 24% 11 4,98% Car Wash & Polish 97,182 243 1,702 108 989 58% 608 36% 105 6.17% Contractor Fletcrical 99,707 244 182 587 101 55% 78 43% 3 1.65%									42%	6	
Air Duct Cleaning 99,500 238 781 215 402 51% 299 38% 80 10,24% Float Cleaning 99,500 238 781 215 402 51% 299 38% 80 10,24% Float Cleaning 99,518 239 1,251 149 714 57% 493 39% 44 3,52% Float Manufacturers, Wholesalers, Distributors 99,480 240 234 493 195 83% 38 16% 1 0,24% Advance Fee Brokers 99,358 241 1,243 152 110 9% 564 45% 569 45.78% Real Estate Investors 97,204 242 221 509 158 71% 52 24% 11 4,98% Car Wash & Polish 97,182 243 1,702 108 989 58% 608 36% 105 6.17% Contractor Fletcrical 99,707 244 182 587 101 55% 78 43% 3 1.65%			237	347	364	141		174	50%		9.22%
Food Manufacturers, Wholesalers, Distributors 99,480 240 234 493 195 83% 38 16% 1 0.43% Advance Fee Brokers 99,358 241 1,243 152 110 9% 564 45% 569 45.78% Real Estate Investors 97,204 242 221 509 1158 71% 52 24% 11 4,98% Car Wash & Polish 97,182 243 1,702 108 989 58% 608 36% 105 6.77% Contractor - Electrical 97,027 244 182 587 101 55% 78 43% 3 1.55%	Air Duct Cleaning										10.24%
Advance Fee Brokers 99,358 241 1,243 152 110 9% 564 45% 569 45.78% Real Estate Investors 97,204 242 221 509 158 71% 52 24% 11 4.98% Car Wash & Polish 97,182 243 1,702 108 989 58% 608 36% 105 6.17% Contractor - Electrical 97,027 244 182 587 101 55% 78 43% 3 1.65%	Beauty Supplies & Equipment									44	
Real Estate Investors 97,204 242 221 509 158 71% 52 24% 11 4,98% Car Wash & Polish 97,182 243 1,702 108 989 58% 608 36% 105 6,17% Contractor - Electrical 97,027 244 182 587 101 55% 78 43% 3 1,65%										1	
Car Wash & Polish 97,182 243 1,702 108 989 58% 608 36% 105 6,17% Contractor - Electrical 97,027 244 182 587 101 55% 78 43% 3 1.65%			241	1,243	152	110		564			
Contractor - Electrical 97,027 244 182 587 101 55% 78 43% 3 1.65%											
										201	0.1770
	Natural Gas Companies	96,922	244	1,700	109	1,617	95%	78 81		3 7	0.12%

Discount Stores Real Estate Services Storage Units - Household & Commercial Charity - Local Energy Conservation Products & Services Trucking Magazines - Subscription Agents Caterers Landscape Designers Fitness Centers Office Supplies	96,879 96,833 96,658 96,279 95,994 94,750 94,728 94,646 94,300 94,211 94,184 93,934	246 247 248 249 250 251 252 253 253	1,916 806 1,081 200 273 133 2,064	97 210 172 548 436	1,699 540 818 142	89% 67% 76% 71%	201 217 248	10% 27% 23%	Pursue 16 49	0.84% 6.08%
Storage Units - Household & Commercial	96,658 96,279 95,994 94,750 94,728 94,646 94,300 94,211 94,184	248 249 250 251 252 253 254	1,081 200 273 133	172 548	818	76%	248		49	6.08%
Charity - Local Energy Conservation Products & Services Trucking Magazines - Subscription Agents Caterers Landscape Designers Fitness Centers Office Supplies	96,279 95,994 94,750 94,728 94,646 94,300 94,211 94,184	249 250 251 252 253 254	200 273 133	548						
Energy Conservation Products & Services Trucking Magazines - Subscription Agents Caterers Landscape Designers Fitness Centers Office Supplies	95,994 94,750 94,728 94,646 94,300 94,211 94,184	250 251 252 253 254	273 133				54	27%	13	1.39% 2.00%
Trucking Magazines - Subscription Agents Caterers Landscape Designers Fitness Centers Office Supplies	94,750 94,728 94,646 94,300 94,211 94,184	251 252 253 254	133		220	81%	35	13%	18	6.59%
Caterers Landscape Designers Fitness Centers Office Supplies	94,646 94,300 94,211 94,184	252 253 254	2.064	726	76	57%	51	38%	6	4.51%
Landscape Designers Fitness Centers Office Supplies	94,300 94,211 94,184	254	2,004	84	1,363	66%	567	27%	134	6.49%
Fitness Centers Office Supplies	94,211 94,184	254	237	485	132	56%	99	42%	6	2.53%
Office Supplies	94,184		216	522	105	49%	101	47%	10	4.63%
		255	2,917	60	2,113	72%	711	24%	93	3.19%
		256 257	1,125	167	1,021	91% 68%	103	9% 29%	1	0.09%
Doors Bathroom Remodeling	93,683	257	294 202		200 133	66%	85 61	30%	9	3.06% 3.96%
Mailing Services	93,683	258	1,618	546 112	1,330	82%	243	15%	8 45	2.78%
Exercise & Physical Fitness Programs	92,437	260	1,313	137	951	72%	316	24%	45	3.50%
Call Centers	92,293	261	147	684	129	88%	16	11%	70	1.36%
Electronic Equipment & Suppliers - Service & Repair	91,710	262	2,604	67	2,294	88%	288	11%	22	0.84%
Manufactured Homes - Dealers	91,439	263	333	380	269	81%	59	18%	5	1.50%
Property Maintenance	90,659	264	261	454	173	66%	78	30%	10	3.83%
Resorts	90,467	265	1,174	157	955	81%	208	18%	11	
Fulfillment Services	90,393	266	595	264	547	92%	46	8%	2	0.34%
Carpenters	89,501	267	147	684	53	36%	89	61%	5	3.40%
Auto Parts & Supplies - Used & Rebuilt	89,255	268	559	271 91	342	61%	212	38%	5	0.89%
Prepaid Debit/Credit Cards Contractors - Flooring	89,204 89,115	269 270	1,973 343	91 370	1,953 183	99% 53%	12 139	1% 41%	31	0.41% 6.12%
Optometrists	88,862	270	543 511	288	390	76%	139	22%	10	1.96%
Asphalt	88,468	271	323		128	40%	159	49%	36	
Nursing Homes	87,743	273	105	831	73	70%	31	30%	1	0.95%
Spas & Hot Tubs - Dealers	87,707	274	400	337	318	80%	74	19%	8	2.00%
Freight Forwarding	87,678	275	344	368	250	73%	91	26%	3	0.87%
Health & Medical Products	87,640	276	1,787	104	940	53%	502	28%	345	19.31%
Loans - Small Business	87,503	277	592	266	466	79%	120	20%	6	1.01%
Attorneys & Lawyers - Bankruptcy	87,341	278	190	569	150	79%	37	19%	3	1.58%
Lawn & Garden Sprinkler Systems	87,161	279	210	528	121	58%	86	41%	3	1.43%
Engines - Rebuild & Exchange	86,724	280	379	350	253	67%	120	32%	6	1.58%
Water Soft & Conditioning Equipment Service & Supplies Day Spas	86,293 85,871	281 282	343 835	370 206	282 397	82% 48%	56 307	16% 37%	131	1.46%
Landscape Maintenance	85,800	282	279	430	143	48% 51%	124	37%	131	4.30%
Cutlery	85,348	284	101	847	93	92%	8	8%	12	0.00%
Correspondence Schools	84,956	285	332	383	303	91%	25	8%	4	1.20%
Marketing - Home Based Business	84,462	286	220	511	212	96%	7	3%	1	0.45%
Water Well Drilling & Service	84,336	287	127	744	91	72%	34	27%	2	1.57%
Solar Energy Equipment & Systems Dealers	83,970	288	259	459	195	75%	56	22%	8	3.09%
Pressure Washing	83,784	289	188	574	115	61%	66	35%	7	3.72%
Air Purifying & Cleaning Systems & Equipment	83,749	290	265	450	198	75%	51	19%	16	6.04%
Windows & Doors - Installation & Service	83,674	291	197	553	130	66%	63 79	32%	4	2.03%
Hotels - Reservations	83,558	292 293	788 114	214 796	706 69	90%	79 36	10% 32%	3	0.38%
Bookkeeping Service Market Survey Companies	83,520 83,120	293	315	399	262	61% 83%	48	15%	9	7.89% 1.59%
Credit Card - Merchant Services	83,062	295	1,247	151	1,184	95%	61	5%	2	0.16%
Swimming Pool Equipment & Supplies	82,948	296	450	315	318	71%	124	28%	8	1.78%
Associations	82,921	297	267	448	230	86%	30	11%	7	2.62%
Appliances - Small - Service & Repair	82,605	298	741	224	385	52%	329	44%	27	3.64%
Nurseries - Plants, Trees	82,513	299	364	358	217	60%	143	39%	4	1.10%
Financing	82,279	300	252		195	77%	54	21%	3	1.19%
Cabinet Manufacturer	82,183	301	161	642	101	63%	50	31%	10	6.21%
Pawnbrokers Nati Calana	82,180	302	471	303 209	354 441	75% 54%	108	23%	9	1.91%
Nail Salons Pot Supplies & Foods - Potail	81,753 80,476	303 304	813 623		441 472	54% 76%	338 135	42% 22%	34 16	4.18% 2.57%
Pet Supplies & Foods - Retail	80,476 80,472	304 305	623	253 992	4/2	/6% 64%	135 27	22% 35%	16	2.57% 1.30%
Surveyors - Land Credit Reporting Agencies	80,472	306	2,858	62	2,804	98%	41	1%	13	0.45%
Massage Therapists	80,293	307	740	225	452	61%	230	31%	58	
Debt Relief Services	80,020	308	421	329	120	29%	234	56%	67	
Investment Securities	79,920	309	162	634	131	81%	28	17%	3	1.85%
Physicians - Specialists	79,766	310	302		226	75%	70	23%	6	1.99%
Unclaimed Funds Retrieval Services	79,705	311	83	957	72	87%	8	10%	3	3.61%
Bridal Shops	78,929	312	772	217	521	67%	200	26%	51	6.61%
Architects	78,631	313	58	1,130	19	33%	39	67%	0	0.00%
Driving Instruction	78,470	314	341		217	64%	96	28%	28	8.21%
Lighting Fixtures - Retail	78,384 78,375	315 316	385 189	346 571	255 96	66% 51%	127 86	33% 46%	3	0.78% 3.70%
Interior Decorators & Designers Chimney Builders & Repair	78,375 77,502	316 317	189 149	5/1 678	96 73	51% 49%	86 67	46% 45%	/	6.04%
Vacation Time Share	77,345	317	1,820	100	1,639	90%	159	9%	72	1.21%
Foundation Repair & House Leveling	77,345	319	1,820	760	1,639	90% 66%	36	30%	22	4.10%
Patio, Porch & Deck Enclosures	76,859	320	229	499	168	73%	57	25%	4	1.75%
Newspapers	76,785	321	2,390	74	2,184	91%	204	9%	2	0.08%
Computers - Networks	76,324	322	2,195	80	2,123	97%	65	3%	7	0.32%
Medical - Dental Discount Plans	76,171	323	128	740	96	75%	32	25%	0	0.00%
Loan Modification	75,945	324	699	237	207	30%	356	51%	136	19.46%
Credit Repair Services - Advance Fee	75,839	325	288	426	96	33%	159	55%	33	11.46%
Truck Repair & Service	75,630	326	193	563	132	68%	58	30%	3	1.55%
Advertising - Internet	75,608	327	278	431	202	73%	65	23%	11	3.96%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Auto Service Contract Companies	75,370	328	420	331	310	74%	14	3%	96 2	22.86%
Tattoos Moving Services - Labor & Materials	75,060 75,037	329 330	206 508	534 289	130 322	63% 63%	73 175	35% 34%		1.46% 2.17%
Lawn & Garden Equipment & Supplies	74,976	331	468	304	378	81%	86	18%		0.85%
Kitchen Cabinets & Equipment - Household	74,636	332	222	508	121	55%	70	32%		13.96%
Patio & Deck Builders	74,531	333	165	631	98	59%	63	38%	4	2.42%
Sporting Goods - Wholesale & Manufacturers	74,349	334	213	525	163	77%	49	23%	1	0.47%
Real Estate Agents	73,576	335	327	387	204	62%	117	36%	6	1.83%
Real Estate Consultants	73,227	336	270	443	184	68%	82	30%	4	1.48%
Real Estate Loans	73,227	336	95		64	67%	27	28%		4.21%
Septic Tanks & Systems Cleaning	73,045	338 339	176 133		116	66% 74%	57	32% 23%	3	1.70%
Irrigation Systems & Equipment Publishers - Periodical	71,820 71,545	339		726 178	98 891	74% 86%	31 146	14%	4	3.01% 0.38%
Boat Dealers	71,545	340	1,041 298	178 414	220	74%	146 77	26%	4	0.34%
Insurance Consultants	71,191	342	101	847	74	73%	25	25%	2	1.98%
Product Development & Marketing	70,897	343	237	485	194	82%	25	11%	18	7.59%
Shutters	70,173	344	227	503	152	67%	68	30%	7	3.08%
Floors - Hardwood	70,036	345	383	347	278	73%	98	26%	7	1.83%
Legal Services Plans	69,643	346	144		111	77%	29	20%	4	2.78%
Taxicabs	69,505	347	534		287	54%	226	42%	21	3.93%
Real Estate Appraisers	69,301	348	179	594	140	78%	34	19%	5	2.79%
Estate Planning & Management	68,407	349	37	1,377	26	70%	10	27%	1	2.70%
Funeral Directors	68,367	350	159		116	73%	41	26%		1.26%
Road Service - Automotive Assisted Living Centers & Adult Family Homes	67,949 67,752	351 352	421 90	329 913	383 61	91% 68%	37 26	9% 29%	1	0.24% 3.33%
Identity Theft Protection & Prevention Services	67,489	353	136	715	102	75%	32	24%	3	3.33% 1.47%
Mechanical Contractors	67,345	354	83		50	60%	32	39%		1.20%
Office Furniture & Equipment	67,203	355	119		76	64%	37	31%		5.04%
Air conditioning & Heating Contractors - Commercial	67,160	356	177	598	111	63%	57	32%	9	5.08%
Furniture Manufacturers	66,638	357	463	309	341	74%	118	25%	4	0.86%
Apartment Finding & Rental Service	66,395	358	541	274	334	62%	180	33%	27	4.99%
Tutoring	66,301	359	166		124	75%	38	23%		2.41%
Meat - Retail	66,257	360	205		150	73%	50	24%		2.44%
Online Retailer	66,088	361	2,104	82	1,035	49%	934	44%		6.42%
Marble & Granite Installation, Stonework Fabrication	66,071	362	261	454	156	60%	103	39% 12%		0.77%
Security Systems Consultants Optical Goods - Retail	65,907 65,706	363 364	347 630	364 250	289 467	83% 74%	43 159	25%	15	4.32%
Checks - Printing	65,706	365	180	591	175	97%	159	25%	4	0.63% 0.56%
Awnings & Canopies	65,272	366	245		160	65%	79	32%	6	2.45%
Hardware - Retail	65,016	367	324	389	227	70%	93	29%		1.23%
Incorporating Companies	64,870	368	138	712	103	75%	31	22%	4	2.90%
Bathtubs & Sinks - Repair & Refinish	64,550	369	138	712	90	65%	43	31%	5	3.62%
Manufactured Homes Distributors & Manufacturers	64,468	370	250	466	173	69%	72	29%		2.00%
Books - New	64,436	371	1,302	141	1,119	86%	168	13%	15	1.15%
Auto Service - Window Tinting	64,318	372	220	511	111	50%	102	46%	7	3.18%
Job Listing & Advisory Services	64,307	373	219	514	133	61%	77	35% 32%	9	4.11%
Motorcycles - Supplies & Parts	64,290	374 375	705		449	64% 83%	226	32% 16%		4.26%
Advertising - Direct Mail Retirement Planning Service	63,922 63,799	375	796 51	212 1,198	657 42	83% 82%	126	12%	13	1.63% 5.88%
Scholarships & Financial Aid	63,757	377	1,173	1,150	1,125	96%	47	4%	1	0.09%
Upholsterers	63,599	378	187	578	96	51%	79	42%		6.42%
Gas - Propane	62,877	379	449	319	383	85%	65	14%		0.22%
Insurance - Homeowners	62,517	380	475	301	451	95%	21	4%	3	0.63%
Home Electronics	62,377	381	733	228	488	67%	236	32%	9	1.23%
e-cigarettes	62,222	382	944	192	817	87%	124	13%		0.32%
Buying Clubs & Group Purchasing Service	61,911	383	1,351	136	1,213	90%	133	10%		0.37%
Industrial Equipment & Supplies	61,873	384	193		118	61%	71	37%	4	2.07%
Fireplaces Management Consultants	61,861	385 386	272 173	438 606	219 108	81% 62%	46 58	17% 34%	7	2.57%
Management Consultants Fence - Sales, Service & Contractors	61,851 61,824	386 387	1/3 249	606 470	108	62% 54%	58 97	34%		4.05% 7.23%
Womens Apparel - Retail	61,744	388	621	254	419	67%	184	39%	18	2.90%
Engineers - Professional	61,437	389	27		22	81%	5	19%	10	0.00%
Toys - Retail	61,263	390	903	198	763	84%	123	14%	17	1.88%
Check Cashing Service	60,899	391	675	240	549	81%	106	16%		2.96%
Musical Instruments - Dealers	60,662	392	331	384	229	69%	95	29%	7	2.11%
Business Forms & Systems	60,337	393	271	441	132	49%	130	48%	9	3.32%
Trucking Transportation Brokers	60,186	394	99	860	81	82%	18	18%		0.00%
Gun Dealers	60,118	395	450		286	64%	157	35%	7	1.56%
Buildings - Metal	59,875	396	235		110	47%	125	53%	0	0.00%
Machine Shops Health & Wellness	59,792 59,457	397 398	37 259	1,377 459	28 197	76% 76%	8 57	22% 22%	1	2.70% 1.93%
Videoconferencing Services	59,457 59,208	398	259 43		197	76% 93%	5/	22% 7%		0.00%
Gift Shops	59,208	400	360		203	93% 56%	142	39%		4 17%
Audio-Visual Equipment - Dealers	58,598	400	767	218	496	55% 65%	255	33%	16	2.09%
Advertising - Directory & Guide	58,353	401	2,281	218 78	1,776	78%	482	21%	23	1.01%
Motels	58,131	403	1,614		958	59%	642	40%		0.87%
Relocation Service	58,056	404	282	428	158	56%	122	43%	2	0.71%
Credit Cards & Plans - Equipment & Supplies	58,056	404	206	534	174	84%	32	16%	ol ol	0.00%
Environmental & Ecological Services	57,681	406	86	934	54	63%	29	34%	3	3.49%
Bedding	56,980	407	437	323	355	81%	67	15%	15	3.43%
Welding Tanning Salons	56,702 56,422	408 409	73 996	1,017 185	39 647	53% 65%	34 273	47% 27%	0 76	0.00% 7.63%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Sportswear - Retail	56,334 56,131	410 411	495 378	292 351	353	71% 53%	122	25% 42%	20 18	4.04%
Bakers - Retail Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Surgery	56,131 55,857	411	378 153	671	202 103	53% 67%	158 49	42% 32%	18	4.76% 0.65%
Landscape Architects	55,628	413	127	744	69	54%	55	43%	3	2.36%
Satellite Equipment & Supplies	55,446	414	5,999	20	5,897	98%	88	1%	14	0.23%
Schools - General Interest	55,391	415	217	519	144	66%	57	26%	16	7.37%
In-Home Care	55,378	416	44		33	75%	10	23%	1	2.27%
Contractor - Commercial	55,301	417	55	1/100	28	51% 85%	26	47%	1	1.82%
Exercise Equipment & Machines - Sales Image & Graphics Printing	55,237 55,150	418	667 481	242 297	568 199	85% 41%	91 273	14% 57%	8 0	1.20% 1.87%
Payroll Service	55,141	420	156		131	84%	2/3	13%	4	2.56%
Restaurant Equipment & Supplies	54,840	421	196	554	133		60	31%	3	1.53%
Funeral Related Services	54,698	422	186	579	125	67%	55	30%	6	3.23%
Searchers of Records	54,510	423	917	197	864	94%	36	4%	17	
Air Conditioning Repair	54,256	424	185		104	56%	74	40%	7	3.78%
Animal Hospitals	54,076	425	507	290	470	93%	37	7%	0	0.00%
Secret Shopper	53,928 53,533	426 427	171 200	615 548	24 133	14% 67%	40 65	23% 33%	107	62.57%
Truck Dealers Escrow Service	53,333	427	129		77	60%	47			1.00%
Campgrounds & RV Parks	53,170	429	317		224	71%	88	28%	5	1.58%
Brake Service	53,064	430	833	207	480	58%	348	42%	5	0.60%
Solar Energy System Design & Installation	52,969	431	158	652	137	87%	16	10%	5	3.16%
Water & Sewer Line Protection	52,707	432	186		186	100%	0	0%	0	0.00%
Attorneys & Lawyers - Collections Law	52,646	433	250	466	204	82%	43	17%	3	1.20%
Resume Service	52,274	434	445		343	77%	86	19%	16	3.60%
Medical Alarms	51,905	435	342		299	87%	17	5%	26	
Mold & Mildew Inspection/Removal/Remediation Building Construction Consultants	51,885 51,860	436 437	59 118		41 55	69% 47%	16 59	27% 50%	2	3.39%
Auto Parts & Supplies - Wholesale & Manufacturers	51,860	437	419	332	278	66%	130	31%	11	3.39%
Fund Raising Counselors & Orgs	51,601	439	96	879	59	61%	31	32%		6.25%
Novelties - Retail	51,085	440	247	473	141	57%	90	36%	16	
Graphic Designers	50,913	441	205	541	90	44%	93	45%	22	
Books - Textbooks New & Used	50,661	442	548		507	93%	36	7%	5	0.91%
Furniture Repair & Refinish	50,375	443	177	598	107	60%	68	38%	2	1.13%
Real Estate - Rentals by Individuals	50,236	444	388		242	62%	137	35%	9	2.32%
Drug Abuse & Addiction - Info & Treatment	50,035 49,956	445 446	83		68 149	82% 54%	15 117	18%	0	0.00%
Auto Repair - Mobile	49,956	446	277 97		149	54% 49%	43	42% 44%	- 11	3.97% 6.19%
Stucco & Exterior Coating Contractors Martial Arts	49,693	448	405		221	55%	174	43%	10	2.47%
Telephone Equipment & Systems Dealers	49,567	449	1,226	153	1,189	97%	33	3%	4	0.33%
Antiques - Dealers	49,554	450	157	657	97	62%	57	36%	3	1.91%
Sitting Services	49,512	451	162		160	99%	2	1%	0	0.00%
Convenience Stores	49,236	452	399		219	55%	173	43%	7	1.75%
Physical Therapists	49,160	453	138		107	78%	28	20%	3	2.17%
Cooking Utensils	49,063	454	599 170	261	482 124	80% 73%	113 43	19% 25%	4	0.67%
Garage Builders Legal Document Assistance	48,915 48,676	455 456	1,205	619 154	1,025	73% 85%	43 178	15%	3	1.76% 0.17%
Employment Service	48,664	457	172		88	51%	53	31%	31	18.02%
Buses - Charter & Rental	48,660	458	287	427	144	50%	138	48%	5	1.74%
Moving Brokers	48,498	459	774	216	640	83%	132	17%	2	0.26%
Floor Coverings & Installation	48,424	460	145		104	72%	38	26%	3	2.07%
Photographers	48,209	461	1,095	169	393	36%	545	50%	157	14.34%
Pizza	48,112	462	656 50	246	326 35	50% 70%	322 13	49% 26%	8	1.22%
Oil & Gas Exploration & Development Video Production Services	48,099 48,092	463 464	242	1,205 476	152	63%	87	36%	2	4.00% 3 1.24%
Collectibles	46,092	465	414	334	360	87%	51	12%	3	0.72%
Retail Stores	47,819	466	516		286	55%	197	38%	33	6.40%
Water Treatment Equipment, Service & Supplies	47,517	467	139	706	113	81%	24	17%	2	1.44%
Laboratories - Medical	47,508	468	400	337	347	87%	51	13%	2	0.50%
Insurance Claim Processing Services	47,487	469	260		195	75%	62		3	1.15%
Cable TV, Internet & Telephone Installation Service	47,247	470	1,153	161	1,030	89%	117	10%	6	0.52%
Boat Repair	47,240 47,118	471 472	190 554	569 272	105 488	55% 88%	79 62	42% 11%	6	3.16% 0.72%
Opticians Construction Management	47,118 47,091	472	98	865	53	54%	42	43%	4 2	3.06%
Copiers & Copier Supplies	46,707	474	194		160	82%	33	17%	1	0.52%
Funeral Homes	46,674	475	143	696	91	64%	47	33%	5	3.50%
Accounting Services	46,482	476	129	736	77	60%	45	35%	7	5.43%
Telephone Service - Long Distance	46,462	477	481		418	87%	57	12%	6	1.25%
Auto Auctions	46,391	478	241		137	57%	99	41%	5	2.07%
Buildings - Pre - Cut, Prefab & Modular - Dealers	46,091	479	116	791	88	76%	22	19%	6	5.17%
Jewelry Manufacturers	45,939	480	114		98	86%	14	12%	2	1.75%
Trucking - Heavy Hauling Retirement & Life Care Communities & Homes	45,563 45,256	481 482	40 74		30 48	75% 65%	10 24	25% 32%	<u>U</u>	0.00%
Foods - Carry Out	45,256	483	424		265	63%	147	35%	12	2.70%
Fire & Smoke Alarm Systems	45,209	484	84	946	57	68%	24	29%	3	3.57%
Television & Radio - Service & Repair	44,909	485	513		267	52%	219	43%	27	
Personal Services	44,737	486	196	554	135	69%	50	26%	11	
Cosmetics & Perfumes - Retail	44,654	487	378	351	256	68%	102	27%	20	5.29%
Bicycle - Dealers	44,388	488	256		168	66%	85	33%	3	1.17%
Leasing Service	44,220	489	327		263	80%	61		3	0.92%
Energy Management & Conservation Consultant	44,155	490	132		109	83%	20		3	2.27%
Online Social Media/Networking	44,029	491	1,412	132	1,138	81%	246	17%	28	1.98%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue %
Auto & Truck Brokers	43,953	492	173 298	606	90	52%	79	46%	4 2.31%
Auto Wrecking Kitchen Remodeling	43,777 43,691	493 494	298 112	414 801	188 59	63% 53%	106 52	36% 46%	4 1.34% 1 0.89%
Screen Printing	43,620	494	162	634	86	53%	71	40%	5 3.09%
Mufflers & Exhaust Systems	43,383	496	356	360	250	70%	105	29%	1 0.28%
Online Drug & Prescription Services	43,193	497	150	676	103	69%	29	19%	18 12.00%
Computers - Training	43,038	498	109	814	86	79%	17	16%	6 5.50%
Rehabilitation Services	43,020	499	100	851	61	61%	32	32%	7 7.00%
Photographers - Commercial	42,849	500	316	398	161	51%	143	45%	12 3.80%
Water Companies - Utility	42,687	501	750	222	614	82%	134	18%	2 0.27%
Monuments	42,574	502	311		166	53%	96	31%	49 15.76%
Home Theater	42,275	503	97		60	62%	35	36%	2 2.06%
Bail Bonds	42,077 42,026	504 505	144	692 981	85 52	59% 66%	57 20	40% 25%	2 1.39%
Contractors - Solar Energy	42,026	505	79 227		196	86%	20 31	25% 14%	7 8.86% 0 0.00%
Utility Contractors Door-to-Door Sales - Magazines	41,957	506	1,149	162	659	57%	456	40%	34 2.96%
Plumbing Fixtures, Parts, Supplies - Retail	41,814	508	159	647	130	82%	26	16%	3 1.89%
Asbestos Removal Service	41,775	509	133		8	62%	5	38%	0 0.00%
Oilfield Service	41,766	510	4	2,875	2	50%	2	50%	0 0.00%
Passport & Visa Services	41,738	511	342		132	39%	209	61%	1 0.29%
Auto Dealers - Antique & Classic	41,713	512	94	891	54	57%	37	39%	3 3.19%
Video Games - Dealers	41,577	513	1,143	164	863	76%	272	24%	8 0.70%
Employment Contractors - Temporary Help	41,524	514	54	1,168	17	31%	35	65%	2 3.70%
Wigs & Hairpieces	41,231	515	456	313	231	51%	205	45%	20 4.39%
Cruises	41,155	516	735	227	598	81%	132	18%	5 0.68%
Association Management	41,107	517	179	594	161	90%	15	8%	3 1.68%
Contact Lenses	41,106	518	249	470	215	86%	33	13%	1 0.40%
Parking Facilities	40,947	519	1,249	150	880	70%	354	28%	15 1.20%
Marine Sales & Service	40,856	520	198	551	143	72%	49	25%	6 3.03%
Woodworking	40,759	521	155	665	69	45%	68	44%	18 11.61%
Auto Customizing	40,710	522	271		116	43%	143	53%	12 4.43%
Attorneys & Lawyers - Personal Injury & Property Damage	40,686	523	25		22	88%	1	4%	2 8.00%
Water Damage Restoration	40,661	524 525	158		107	68% 85%	51	32%	0 0.00%
Solar Energy Products - Retail Dentist - Orthodontist	40,611 40,259	525	107 106	820 824	91 92	85% 87%	13 11	12% 10%	3 2.80% 3 2.83%
	40,259	527	518		293	57%	198	38%	
Collection Systems Steel Fabricators	39,943	528	32		293	72%	196	25%	27 5.21% 1 3.13%
Art Galleries, Dealers & Consultants	39,824	529	154	669	82	53%	64	42%	8 5.19%
Information Bureaus	39,733	530	686		479	70%	187	27%	20 2,92%
Herbs	39,727	531	309		180	58%	122	39%	7 2.27%
Insurance - Employee Benefits	39,718	532	30	1,513	23	77%	7	23%	0 0.00%
Screening - Background & Employment	39,677	533	172		137	80%	31	18%	4 2.33%
Ambulance Service	39,640	534	206	534	171	83%	34	17%	1 0.49%
Lumber - Retail	39,635	535	83		60	72%	20	24%	3 3.61%
Sweepstakes	39,501	536	171	615	77	45%	45	26%	49 28.65%
Modeling Schools	39,327	537	95	884	87	92%	7	7%	1 1.05%
Demolition Contractors	39,302	538	37		18	49%	18	49%	1 2.70%
Furniture Rent & Lease	39,157	539	969		899	93%	68	7%	2 0.21%
Cosmetic Sales	39,088	540	613	257 753	514	84%	92	15%	7 1.14%
Vending Machines	38,999 38,937	541 542	123 54		75 45	61% 83%	38	31% 17%	10 8.13%
Cremation Services		542	170		106		60		0 0.00%
Repossession Service Airlines	38,908 38,891	544	5,829	619	5,142	62% 88%	662	35% 11%	4 2.35% 25 0.43%
Allilles	38,831	344	3,629	25	3,142	88 70	002	1170	25 0.45 %
Auto Warranty Service	38,664	545	308	405	287	93%	19	6%	2 0.65%
Storm Shelters	38,531	546	43		34	79%	8	19%	1 2.33%
Log Cabins, Homes & Buildings	38,514	547	45		26	58%	17	38%	2 4.44%
Clothes - Consignment & Resale	38,246	548	461	311	257	56%	131	28%	73 15.84%
Hair Removal - Laser & Electrolysis	38,206	549	352	362	220	63%	87	25%	45 12.78%
Beauty Schools	38,203	550	119	773	96	81%	22	18%	1 0.84%
Event Planners	38,109	551	381	348	146	38%	170	45%	65 17.06%
Hobby & Model Construction Supplies - Retail	38,004	552	328	385	208	63%	116	35%	4 1.22%
Business Promotions - General	38,000	553	83		41	49%	34	41%	8 9.64%
Building Restoration & Preservation	37,941	554	98		62	63%	33	34%	3 3.06%
Uniforms	37,937	555	450		228	51%	175	39%	47 10.44%
Farm Equipment	37,895	556	148	679	117	79%	29	20%	2 1.35%
Upholstery & Carpet Cleaning	37,879	557 558	208 89		118	57% 64%	85	41% 28%	5 2.40%
Recycling Centers Schools - Academic - Special Education	37,681 37,361	558	89 164		57 141	64% 86%	25 20	28% 12%	7 7.87%
	37,361	560	183	585	111	63%	20 54	30%	3 1.83%
Auto Perform, Race & Sport Equipment Business Brokers	37,253	561	183		34	52%		30% 44%	13 7.10% 3 4.55%
Building Inspection	37,252	562	60		34 44	73%	16	27%	0 0.00%
Electronic Equipment & Supplies - Wholesale & Manufacturers	37,237	563	1,820		1,726	95%		5%	4 0.22%
Dental Laboratories	37,065	564	321		255	79%	66	21%	0 0.00%
Hair Replacement	36,886	565	144	692	133	92%	10	7%	1 0.69%
					136	57%	96	40%	6 2.52%
Legal Forms		566	238						
Marriage, Family, Child, Individual Counselors	36,885 36,834	566 567	238 41		37	90%	3	7%	1 2.44%
Lubricating Service - Automotive	36,885 36,834 36,571	567 568	41 581	1,319 267	37 427	90% 73%	3 149	26%	1 2.44% 5 0.86%
Marriage, Family, Child, Individual Counselors Lubricating Service - Automotive Talent Listing Service	36,885 36,834 36,571 36,499	567 568 569	41 581 170	1,319 267 619	37 427 161	90% 73% 95%	3 149 9	26% 5%	1 2.44% 5 0.86% 0 0.00%
Marriage, Family, Child, Individual Counselors Lubricating Service - Automotive Talent Listing Service Online Education	36,885 36,834 36,571 36,499 36,385	567 568 569 570	41 581 170 156	1,319 267 619 661	37 427 161 109	90% 73% 95% 70%	3 149 9 32	26% 5% 21%	1 2.44% 5 0.86%
Marriage, Family, Child, Individual Counselors Lubricating Service - Automotive Talent Listing Service	36,885 36,834 36,571 36,499	567 568 569	41 581 170	1,319 267 619 661	37 427 161	90% 73% 95%	3 149 9 32	26% 5%	1 2.44% 5 0.86% 0 0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Estates - Appraisals, Sales & Auctions	36,187	573	172		114		50		8	4.65%
Disc Jockeys	36,184	574	171		78		91	53%	2	1.17%
Auto Accessories	36,130	575	293		155				10	3.41%
Computer Consultant Electric Equipment & Supplies - Retail	36,008 35,843	576 577	145 251	689 464	81 207	. 56% 82%	60 34		10	2.76% 3.98%
Career & Outplacement Counseling	35,814	578	72		42				- 10	8.33%
Commercial Products Manufacturers	35,614	579	298		254				0	0.00%
Mental Health Services	35,652	580	57		40		15	26%	2	3.51%
Garage Door Renair	35,631	581	142	699	79	56%			14	9.86%
Insurance - Travel	35,346	582	193		190				0	0.00%
Cigar & Cigarette & Tobacco Dealers - Retail	34,966	583	650		464			27%	11	1.69%
Copy & Duplicating Service	34,962	584	65		47				0	0.00%
Kitchen Accessories	34,860	585	261	454	168	64%	88	34%	5	1.92%
Seal Coating	34,810	586	148		68		68		12	8.11%
Search Engine Optimization Services	34,803	587	206		123				41	19.90%
Engineering Contractors - General	34,774	588	22	1,724	11	50%	11	50%	0	0.00%
Auto Repairing - Foreign	34,573	589	114		89				2	1.75%
Snow Removal Service	34,434	590	270		142				27	10.00%
Bathtub Refinishing	34,342	591	95		44				3	3.16%
T-Shirts	34,314	592	347	364	203	59%	134	39%	10	2.88%
All-Terrain Vehicles	34,288	593	148		72				5	3.38%
Telephone Pre-Paid Card Sales & Distribution	34,244	594 595	1,133		1,070		58		5	0.44%
Appliances - Small - Dealers	34,158		467		303	65% 51%			25	5.35%
Party Supplies Pet Sitting Services	34,139 33,966	596 597	319 57	394	163 36	51%	149 12	47% 21%	/	2.19%
	33,966	597	225		36 164					15.79% 4.89%
Health & Fitness Program Consultants Commoscial Products Whologala & Distributor		598 599	533		164 494				11	4.89% 0.75%
Commercial Products Wholesale & Distributor Health & Diet Food Products - Wholesale & Manufacturing	33,915 33,806	600	533 244		166		69		4	3.69%
Insurance - Property	33,603	601	80		73	91%	7	9%	9	0.00%
Auto Warranty Plans	33,300	602	221		164				7	3.17%
Athletic Organizations	33,300	603	262		211					1.91%
Attorneys & Lawyers - Family	33,039	604	55	1.156	43	78%	11	20%	1	1.82%
Childrens & Infants Wear - Retail	32,958	605	461		304					1.52%
Coupon Book Promotions	32,880	606	1,195		1,026				88	7.36%
Doors - Repair	32,842	607	91		68				2	2.20%
Appraisers	32,837	608	77		42		30		5	6.49%
Financing Consultants	32,743	609	66		33				8	12.12%
Draperies & Curtains - Retail & Custom	32,627	610	127	744	82	65%	43	34%	2	1.57%
Water Heaters - Dealers	32,519	611	290	423	274	94%	13	4%	3	1.03%
Motorcycles - Repairing & Service	32,505	612	235	489	142		89	38%	4	1.70%
Coffee & Tea	32,280	613	250		168				8	3.20%
Pillows	32,151	614	61		40	66%	20			1.64%
Employment Training	32,107	615	157		71				23	14.65%
Beds - Retail	32,012	616	401	336	363	91%	33	8%	5	1.25%
Wedding Consultants	31,953	617	133		81				10	7.52%
Auto Alarms & Security Systems	31,825	618	154		101		49		4	2.60%
Blinds	31,774	619	162		120				5	3.09%
Coupon Services	31,482 31,388	620 621	1,458 1,259	128	544 1,155	37% 92%		56% 8%	94	6.45% 0.24%
Internet Access Provider									3	
Physicians & Surgeons - Ophthalmology Screens - Door & Window	31,340 31,312	622 623	111 55		91 33					2.70% 5.45%
	31,312	624	148		102					3.38%
Engines - Supplies, Equipment & Parts Safety Consultants	31,292	625	155		137				- 3	0.00%
Real Estate Maintenance Protection Plan	31,247	626	1,381		1,378		3		- 0	0.00%
Grocery - Bulk Food Stores	31,247	627	1,301		81				19	10.61%
Jewelry Designers	31,192	628	106	824	70		34		2	1.89%
Gold Buyers	31,122	629	42	1,305	29	69%	12		1	2.38%
Immigration & Naturalization Consultants	31,025	630	183	585	138	75%	41	22%	4	2.19%
Refrigeration Equipment - Commercial - Sales & Service	30,905	631	90		52				0	0.00%
Auto Salvage Yards	30,751	632	89	923	51	57%	36		2	2.25%
Answering Services	30,732	633	162	634	148	91%	13	8%	1	0.62%
Office Supplies - Sale by Deceptive Telemarketing	30,712	634	953		657		285		11	1.15%
Amusement Parks & Places	30,625	635	492		401				6	1.22%
Auto Service - Sound Systems Sales & Service	30,569	636	173		137	79%	33	19%	3	1.73%
Electric Equipment - Service & Repair	30,536	637	210		133				13	6.19%
Concrete - Stamped & Decorative	30,521	638	131		83				3	2.29%
Modular Homes	30,518	639	53		39				2	3.77%
Hair Styling and Services	30,443 30,423	640	305 38	408 1,364	142		150	49% 55%	13	4.26%
Shopping Service - Protective, Comparative		641	38		17				0	0.00%
Jewelry Buyers	30,415 30,323	642 643	38 156		21 128		10 26		/	18.42%
Coaching - Business Furniture Designers & Custom Builders	30,323	644	156		128		26 57		2	
Human Resources	30,189	645	22		101				/	4.24%
Sales Lead Generation	30,003	646	239		133		102			1.67%
Clubs	29,958	647	239	480	261				4	1.34%
Buildings - Pole & Post Frame	29,851	648	52		43		8	15%	1	1.92%
Dancing Instruction	29,790	649	84	946	55	65%				7.14%
Battery Supplies	29,740	650	136		103					0.00%
Banquet Facilities	29,740	651	117		68				0	0.00%
				332	311		98		10	2.39%
Publishers - Magazine	29,662	652	419	3321	311					
Publishers - Magazine Prize Promotions	29,662	653	192		86	45%	78			14.58%

Description Section	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Section Sect		29,455		84	946		73%	21	25%	2	2.38%
Property Company Com		29,420								7	2.86%
Sociation Service Serger Service Serger Service Serger Service Serger Service Serger Service										27	8.23%
Processing										2	1.52%
Adoption Services 25.65 Col. 72 1,266 12 1,267										. 4	3.33%
Table Tabl					/34			56		10	7.69%
Continued								70		1	3.70% 1.03%
Trace Table Name Table		28,934				70	50%	63	45%	8	5.67%
Comparison Com		28,926		57	1,137	50	88%	5	9%	2	3.51%
Mary Carlot										3	1.71%
Self Federage R. Sepuler. Relation (1997). 150 (1997).		28,737		62	1,099	41	66%			6	9.68%
Addressive Lument - Sewarates 26,000 0.75 0.95 1.10 0.95 0										5	2.75%
Telepton St. Ballon St. Ballon 126								50		<u>2</u>	1.28%
Age September	orneys & Edwyers - Bankraptey & raxes	20,030	070	30	1,150	JŁ	50 70		1070		0.00 70
Service Comment Comment	evision & Radio - Dealers		671	266				86		6	2.26%
Allerations - Combing	o Seat Covers, Tops & Upholstery							37		2	2.13%
Payment Surgeon Surg						12				0	0.00%
Institute Contenting 1,000										2	1.25%
Victor Tomps Direct Shire it Brendth 25, 511 677 346 577 58 225 275 676 59 59 50 676 775 78 67 67 78 78 78 78 78										0	0.00%
Seminary Wealth Dubling & Real Estate Regular not 20,332 578 779										38	10.98%
Financial Comment Section Sect	ninars & Training - Wealth Building & Real Estate Results not					75				3	3.09%
Sope		28,310	679		851		58%			2	2.00%
Chaming Supples 28,197 660 153 671 117 765 34 225 226 22	ne - Natural	28,251	680	76	997	50		24		2	2.63%
Attenderates Services 25,080 560 77 77 77 77 77 77 77 77 77									ò	106	3.07 /0
Water Companies - Refrice Date								34		2	1.31%
Horters		28,080			873	87		9		1	1.03%
Taser Connects Services									30%	1	0.33%
Carl Supples										149	
Timeshark Akovackes					380					7	2.10%
Rull 8 Confinuing Education 27,735 690 81 975 61 75% 18 22% 2 2 2 2 2 2 2 2		27,786		58			36%	30	52%	7	12.07%
Window Shades										1	0.71%
Cast Propries 27,527 692 319 394 275 86% 44 14% 0						61				2	2.47%
Pet Transing								26		1	1.18%
Wedding Supplies & Service 27,227 694 230 498 118 51% 103 45% 9										<u> </u>	0.00%
Physicians & Surgeons - Family Practice										3	7.46% 3.91%
Recreational Vehicles - Repair & Service										1	0.44%
Bed & Breakfast	reational Vehicles - Repair & Service	27,109		141	702		69%		30%	2	1.42%
Paper 8 Document Shredding										0	0.00%
Currency Exchange						115		43		2	1.25%
Dental Service Plans 26,916 701 142 699 120 85% 22 15% 0 Television Stations & Broadcast Companies 26,883 702 176 600 107 61% 66 38% 3 Buildings - Portable 26,876 703 84 946 57 68% 26 31% 1 Television Stations & Production & Portable 70,876 703 84 946 57 68% 26 31% 1 Television Station & Production & Portable 70,876 703 84 946 57 68% 26 31% 1 Television Station & Production & Portable 70,876 704 33 1,416 123 75 708 124 708 1 Television Station & Production & Portable 70,876 704 33 1,416 123 70 70 70 70 70 70 70 7					2,287			2		0	0.00%
Television Stations & Broadcast Companies 26,883 702 176 600 107 61% 666 38% 3 Buildings - Potrabble 26,876 703 84 946 57 68% 26 31% 1 Foundations - Education, Philanthropy, Research 26,867 704 35 1,419 19 54% 15 43% 1 Foundations - Education, Philanthropy, Research 26,867 705 194 500 129 66% 59 30% 6 Generations - Electric 26,854 705 194 500 129 66% 59 30% 6 Generations - Electric 26,854 706 12 753 108 88% 13 1,27 0 Lawn Howers - Sharpen & Repair 25,731 708 121 764 72% 34 228% 0 Altomeys & Lawyers - Real Estate 26,711 709 62 1,099 44 71% 18 29% 0 Altomeys & Lawyers - Real Estate 26,710 710 2,049 86 2,009 98% 26 1% 14 Investment Management 26,665 712 74 1,008 34 55% 26 15% 4 Health Maintenance Organizations 26,643 713 189 571 156 83% 32 17% 1 Health Maintenance Organizations 26,643 713 189 571 156 83% 32 17% 1 Holdings - Potro								8		0	0.00%
Buldings - Portable 26,876 703 84 946 57 68% 26 31% 1										<u>U</u>	0.00%
Foundations - Education, Philanthropy, Research 26,867 704 35 1,419 19 54% 15 43% 1 43% 1 440 Radios & Stereor. Sales & Repair 26,842 705 194 560 129 66% 59 30% 6 6 6 6 6 6 6 6 6										1	1.19%
Auto Radios & Stereos - Sales & Repair 26,854 705 194 560 129 66% 59 30% 6 Generators - Electric 26,842 706 123 753 108 88% 15 12% 0 Basement Waterproofing 26,833 707 63 1,085 42 67% 13 21% 8 1 Law Movers - Sharpen & Repair 26,731 708 121 764 87 72% 34 26% 0 Attorneys & Lawyers - Real Estate 25,711 709 66 1,098 44 71% 18 29% 0 0 1,098 44 71% 18 29% 0 0 0 1,098 44 71% 18 29% 0	ndations - Education, Philanthropy, Research	26,867	704	35	1,419	19	54%	15	43%	1	2.86%
Basement Waterproofing										6	3.09%
Lawn Mowers - Sharpen & Repair 26,731 708 121 764 87 72% 34 28% 0										0	0.00%
Attorneys & Lawyers - Real Estate 26,711 709 62 1,099 44 71% 18 29% 0 1 Banking Services 26,703 710 2,049 86 2,009 98% 26 1% 14 Investment Management 26,669 711 85 939 38 45% 41 48% 6 Landscaping Equipment & Supplies 26,665 712 74 1,008 44 59% 26 33% 4 Health Maintenance Organizations 26,661 713 189 511 156 83% 32 17% 1 Optical Goods - Service & Repair 26,598 714 158 652 122 77% 34 22% 2 Sand & Gravel 8 Repair 26,598 715 26 1,614 15 58% 11 42% 0 Tool & Utility Sheds 5 26,557 715 15 26 1,614 15 58% 11 42% 0 Tool & Utility Sheds 5 26,557 716 115 793 58 59% 55 50% 52 45% 5 Medical Testing Companies & 26,569 71 8 102 845 85 83% 9 9 3% 8 Appliances - Used 1 Hunting & Rishing Service 8 26,537 719 278 431 141 51% 157% 126 45% 11 Social Security Services 6 26,379 720 91 906 61 67% 29 32% 1 Tomas 1 Tomas 2 Tomas 2 Tomas 2 Tomas 3 Tomas 3 Tomas 3 Tomas 4 Tomas 5 Tomas										8	12.70%
Banking Services 26,703 710 2,049 86 2,009 93% 26 1% 14										0	0.00%
Investment Management 26,699 711 85 939 38 45% 41 48% 6 1 1 1 1 1 1 1 1 1						77				14	0.68%
Landscaping Equipment & Supplies 26,665 712 74 1,008 44 59% 26 35% 4										6	7.06%
Health Maintenance Organizations 26,643 713 189 571 156 83% 32 17% 1 1 1 1 1 1 1 1 1	dscaping Equipment & Supplies			74	1,008				35%	4	5.41%
Sand & Grave 26,593 715 26 1,614 15 58% 11 42% 0 0	alth Maintenance Organizations	26,643	713	189	571	156	83%	32		1	0.53%
Tool & Utility Sheds										2	1.27%
Medical Testing Companies 26,569 717 85 939 57 67% 26 31% 2		26,593	715	26	1,614	15	58%		42%	0	0.00%
Radon Testing & Service 26,564 718 102 845 85 83% 9 9% 8										<u>5</u>	4.35% 2.35%
Appliances - Used 26,537 719 278 431 141 51% 126 45% 11								20			2.35% 3 7.84%
Hunting & Fishing Services 26,379 720 91 906 61 67% 29 32% 1								126		11	3.96%
Farms 26,318 722 94 891 34 36% 51 54% 9 Physicians & Surgeons - OB/GYN 26,298 723 108 817 87 81% 21 19% 0 1 19% 0 1 19% 0 1 1 19% 0 1 1 19% 0 1 1 1 1,758 1 1 1 1 1,758 1 1 1 1 1,758 1 1 1 1 1,758 1 1 1 1 1,758 1 1 1 1 1,758 1 1 1 1 1,758 1 1 1 1 1,758 1 1 1 1 1,758 1 1 1 1 1,758 1 1 1 1 1,758 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		26,379	720		906		67%	29	32%	1	1.10%
Farms 26,318 722 94 891 34 36% 51 54% 9 Physicians & Surgeons - OB/GVN 26,298 723 108 817 87 81% 21 19% 0 1 Attorneys & Lawyers - Criminal 26,298 723 108 817 87 81% 21 19% 3 1 Boutiques Criminal 26,270 724 21 1,758 13 62% 5 24% 3 1 Boutiques 26,162 725 264 451 122 46% 129 49% 13 1 100 Work 1 26,162 725 264 451 122 46% 129 49% 13 1 Nurses Schools 26,101 727 73 1,017 47 64% 23 32% 32% 33 10 Nurses Schools 26,101 727 73 1,017 47 64% 23 32% 32% 3 10 Nurses Schools Academic - Pre & Kindergarten 25,977 729 63 1,086 42 67% 20 32% 1 1 55% 5 5 5 Chools - Academic - Pre & Kindergarten 25,977 729 63 1,086 42 67% 20 32% 1 Property Management - Industrial & Commercial 25,912 730 167 629 96 57% 64 38% 71 Property Management - Industrial & Commercial 25,912 730 167 629 96 57% 64 38% 71 Non Profit Organizations - General Membership 25,834 731 105 831 85 81% 18 17% 2 Night Clubs 17 Translators & Interpreters 25,830 732 188 574 94 50% 92 49% 2 Translators & Interpreters 5 25,810 733 20 1,785 14 70% 6 30% 0		26,355		35	1,419					0	0.00%
Attorneys & Lawyers - Criminal 26,270 724 21 1,758 13 62% 5 24% 3 1 80tiques 26,162 725 264 451 122 46% 129 49% 13 1 80tiques 26,162 725 264 451 122 46% 129 49% 13 1 80tiques 26,161 725 264 451 122 46% 129 49% 13 1 80tiques 27 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1										9	9.57%
Boutques			723		817			21		0	0.00%
Iron Work 26,131 726 106 824 41 39% 52 49% 13 1 Nurses Schools 26,101 727 73 1,017 47 64% 23 32% 3 Maids & Butlers Service 25,993 728 118 777 72 61% 41 35% 5 Schools - Academic - Pre & Kindergarten 25,977 729 63 1,086 42 67% 20 32% 1 Property Management - Industrial & Commercial 25,912 730 167 629 96 57% 64 38% 7 Non Profit Organizations - General Membership 25,834 731 105 831 85 81% 18 17% 2 Night Clubs 25,830 732 188 574 94 50% 92 49% 2 Translators & Interpreters 25,810 733 20 1,785 14 70% 6 30% 0								120		3	3 14.29% 4.92%
Nurses Schools 26,101 727 73 1,017 47 64% 23 32% 32% 3										13	
Maids & Butlers Service 25,993 728 118 777 72 61% 41 35% 5 Schools - Academic - Pre & Kindergarten 25,977 729 63 1,086 42 67% 20 32% 1 Property Management - Industrial & Commercial 25,912 730 167 629 96 57% 64 38% 7 Non Profit Organizations - General Membership 25,834 731 105 831 85 81% 18 17% 2 Night Clubs 25,830 732 188 574 94 50% 92 49% 2 Translators & Interpreters 25,810 733 20 1,785 14 70% 6 30% 0										12	4.11%
Schools - Academic - Pre & Kindergarten 25,977 729 63 1,086 42 67% 20 32% 1 Property Management - Industrial & Commercial 25,912 730 167 629 96 57% 64 38% 7 Non Profit Organizations - General Membership 25,834 731 105 831 85 81% 18 17% 2 Night Clubs 25,830 732 188 574 94 50% 92 49% 2 Translators & Interpreters 25,810 733 20 1,785 14 70% 6 30% 0		25,993	728		777	72		41	35%	5	4.24%
Property Management - Industrial & Commercial 25,912 730 167 629 96 57% 64 38% 7 Non Profit Organizations - General Membership 25,834 731 105 831 85 81% 18 17% 2 Night Clubs 25,830 732 188 574 94 50% 92 49% 2 Translators & Interpreters 25,810 733 20 1,785 14 70% 6 30% 0		25,977	729	63	1,086	42	67%	20	32%	1	1.59%
Night Clubs 25,830 732 188 574 94 50% 92 49% 2 Translators & Interpreters 25,810 733 20 1,785 14 70% 6 30% 0	perty Management - Industrial & Commercial	25,912	730	167	629	96	57%	64	38%	7	4.19%
Translators & Interpreters 25,810 733 20 1,785 14 70% 6 30% 0	Profit Organizations - General Membership	25,834	731	105	831	85				2	1.90%
										2	1.06%
Transportation Consultants 25,809 734 90 8791 411 43%1 551 57%1 01										0	0.00%
								55		0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Hypnotherapists - Hypnotists Rental Vacancy Listing Service	25,752 25,730	736 737	83 281	957 429	72 164	87% 58%	10 107	12%	10	1.20% 3.56%
Insurance - Accident & Health	25,730	737	281 80		65	58% 81%	107	18%	10	1.25%
Communication Consultants	25,431	739	70		39	56%	25	36%	6	8.57%
Pet Training - Dog	25,400	740	76	997	41	54%	31	41%	4	5.26%
Energy Audits	25,379	741	37	1,377	30	81%	7	19%	0	0.00%
Watches - Service & Repair	25,372	742	193	563	139	72%	51	26%	3	1.55%
News Publications - Trade, Association	25,356	743	53	1,177	35	66%	16	30%	2	3.77%
Reverse Mortgage	25,327 25,322	744	29	1,535 1,561	28	97%	1	3%	0	0.00%
Plastering Contractors		745	28		14	50%	14	50%	0	0.00%
Logistics	25,194	746	78		41	53%	29	37%	8	10.26%
Roofing Service Consultants	24,896	747	63	1,086	39	62%	23	37%	1	1.59%
Real Estate - Rent to Own	24,880 24,750	748 749	170	619 688	97 87	57% 60%	72 54	42% 37%	1	0.59%
Food & Beverage Services			146						5	3.42%
Vacuum Cleaners - Service & Repair	24,729	750	118	777	77	65% 99%	33	28%	8	6.78%
Genealogists Hospitalization, Medical & Surgical Plans	24,716 24,702	751 752	238 307	483 406	236 286	93%	20	7%	0	0.00%
Industrial Products Wholesalers & Distributors	24,702	753	307	1,419	200	80%	20	20%	1	0.33%
Online Travel Agency	24,590	754	937		801	85%	133	14%	3	0.32%
Promotional Products	24,537	755	117		59	50%	42		16	13.68%
Auto Restoration	24,490	756	100	851	42	42%	54	54%	4	4.00%
Liquor Stores	24,446	757	118	777	71	60%	46	39%	1	0.85%
Stock & Bond Brokers	24,375	758	68	1,047	54	79%	12	18%	2	2.94%
Lingerie	24,341	759	219		163	74%	52	24%	4	1.83%
Mailing Lists	24,314	760	98	865	68	69%	29	30%	1	1.02%
Screen Enclosures	24,280	761	56	1,149	43	77%	12	21%	1	1.79%
Nanny Service	24,244	762	72		55	76%	16	22%	1	1.39%
Coatings - Protective	24,103	763	72		29	40%	40	56%	3	4.17%
Animals - Nuisance Control - Trapping	24,093	764	87	928	58	67%	26	30%	3	3.45%
Sightseeing Tours	24,088	765	162	634	95	59%	61	38%	6	3.70%
Schools - Home Study	24,078	766	121	764	63	52%	25	21%	33	27.27%
Heating Equipment	24,027	767	124		62	50%	21	17%	41	33.06%
Psychologists	24,011	768	46		39	85%	6	13%	1	2.17%
Auto Manufacturers & Distributors	23,989	769	1,285	145	1,201	93%	75	6%	9	0.70%
Title Loans	23,983	770	147		102	69%	38	26%	7	4.76%
Employment Service - Employee Leasing	23,973	771	23		19	83%	4	17%	0	0.00%
Timeshare Deed and/or Title Transfer	23,930	772	206	534	70	34%	110	53%	26	12.62%
Music Instruction - Instrumental	23,927	773	69	1,043	43	62%	24	35%	2	2.90%
Small Engine Repair	23,902	774	118	777	66	56%	43	36%	9	7.63%
Furniture - Outdoor	23,828	775	135	721	90	67%	44	33%	1	0.74%
Door-to-Door Sales - Meat	23,824	776	209		130	62%	76	36%	3	1.44%
Bullion Coin Dealers Pharmaceutical Products - Wholesale & Manufacturing	23,808 23,736	777 778	45 94	1,266 891	33 72	73% 77%	18	19%	12	26.67% 4.26%
Attorneys & Lawyers - Litigation	23,723	779	39		31	77%	6	15%	4	5.13%
Computers - Used	23,723	779	72		41	57%	26	36%	- 2	6.94%
Scholastic Prep Courses, Books & Materials	23,656	781	292	420	205	70%	75	26%	12	4.11%
Shipping Masters	23,633	782	209	530	73	35%	118	56%	18	8.61%
Compact Discs, Tapes & Records - Retail	23,348	783	157	657	54	34%	98	62%	5	3.18%
Scrap Metals	23,327	784	30	1,513	20	67%	10	33%	0	0.00%
Closet Systems & Accessories	23,314	785	60	1,116	48	80%	10	17%	2	3.33%
Auto Listing Service	23,247	786	228	501	202	89%	26	11%	0	0.00%
Internet Gaming	23,242	787	2,055	85	1,834	89%	207	10%	14	0.68%
Consignment Service	23,124	788	320	393	142	44%	114	36%	64	20.00%
Sound Systems & Equipment	23,115	789	212	527	164	77%	47	22%	1	0.47%
Diamonds	23,080	790	30		26	87%	4	13%	0	0.00%
Carports	22,979	791	233	495	175	75%	56	24%	2	0.86%
Television Home Shopping	22,967	792	710		663	93%	47	7%	0	0.00%
Industrial Manufacturers	22,967	792	39	1,345	30	77%	9	23%	0	0.00%
Animal Breeders	22,965	794	91		55	60%	34		2	2.20%
Engineers - Civil Credit Cards - Protection Service	22,962 22,938	795 796	10 235		9 117	90% 50%	98	10% 42%	0 20	0.00% 8.51%
Gymnasiums Fire Protection Equipment & Supplies	22,933 22,894	797 798	702 30	236 1,513	463 21	66% 70%	229	33% 30%	10	1.42%
Consumers Cooperative Organizations	22,894	798 799	30 159		152	70% 96%	9	30%	0	1.26%
Sewer Contractors	22,882	800	45		26	58%	13	29%	۷ .	13.33%
Land Companies	22,002	801	32	1,471	20	63%	12	38%	0	0.00%
Housewares - Retail	22,779	802	398	340	292	73%	62	16%	44	11.06%
Glass Coating & Tinting	22,760	803	56		292	52%	25	45%	7	3.57%
Mud Jacking Contractors	22,746	804	27	1,584	18	67%	8	30%	1	3.70%
Fireplace Equipment - Retail	22,734	805	82	970	68	83%	14	17%	Ō	0.00%
Magazines - Dealers	22,655	806	538	275	343	64%		33%	16	2.97%
Recycling - Computers & Other Electronics	22,610	807	236		220	93%	16	7%	0	0.00%
Recycling Services	22,564	808	77		45	58%	24	31%	8	10.39%
Money Orders & Transfers	22,447	809	731	231	708	97%	21	3%	2	0.27%
Taxes - Negotiators	22,435	810	87	928	83	95%	3	3%	1	1.15%
Government Grant Services	22,387	811	104		67	64%	19	18%	18	17.31%
Government Offices					25	69%	8	22%	3	8.33%
Government Offices	22,343	812	36	1,390		0970		2270		
Jewelers - Wholesale	22,343 22,293	813	52	1,189	37	71%	15	29%	0	0.00%
Jewelers - Wholesale Telecommunications Equipment - Disability	22,343 22,293 22,226	813 814	52 268	1,189 447	37 253	71% 94%	15 12	29% 4%	0 3	0.00% 1.12%
Jewelers - Wholesale Telecommunications Equipment - Disability Sunglasses	22,343 22,293 22,226 22,211	813 814 815	52 268 261	1,189 447 454	37 253 77	71% 94% 30%	15 12 171	29% 4% 66%	0 3 13	0.00% 1.12% 4.98%
Jewelers - Wholesale Telecommunications Equipment - Disability	22,343 22,293 22,226	813 814	52 268	1,189 447 454	37 253	71% 94%	15 12 171	29% 4%	0 3 13 5	0.00% 1.12%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Teachers Agencies	22,011	818 819	15 141	2,009 702	11 101	73% 72%	39	20%	1	6.67%
Medical Service Organizations Auto Paintless Dent Repair	21,996	819 820	28	1,561	101	72% 86%	39	28% 11%		0.71% 3.57%
Sod & Sodding Service	21,920	821	86		53		28			5.81%
Bus Lines	21,907	822	799	211	699	87%	94	12%	- 6	0.75%
Podiatrists	21,850	823	92	902	71		21	23%	0	0.00%
Adjusters	21,825	824	52		35	67%	16	31%	1	1.92%
Importers	21,822	825	170		128		41		1	0.59%
Foreclosure Services	21,782	826	180	591	91	51%	60	33%	29	16.11%
Baby Accessories & Services	21,727	827	228	501	134		88		6	2.63%
Pet Boarding - Dogs	21,716	828	52		34		15		3	5.77%
Sewing Machines - Dealers	21,679	829	73	1,017	53		20		0	0.00%
Ammunition Chemicals	21,584 21,557	830 831	207 173	533 606	132 125	64% 72%	73 46	35% 27%		0.97%
Sunroom & Solarium Design & Construction	21,557	831	74	1,008	57	72%	12			1.16% 6.76%
Roofing Materials	21,488	833	64		46	72%	18	28%	- 3	0.00%
Commercial Roofing	21,474	834	47		15	32%	22	47%	10	21.28%
Attorneys & Lawyers - Divorce	21,470	835	35	1,419	26	74%	9	26%	0	0.00%
China & Glassware - Retail	21,456	836	26	1,614	21		5	19%	Ö	0.00%
Telephone Equipment & Systems Service & Repair	21,449	837	92		51		36	39%	5	5.43%
Marinas	21,442	838	91	906	64	70%	27		0	0.00%
Painters - Commercial or Residential	21,366	839	90	913	37	41%	47		6	6.67%
Vehicle Transport Services	21,365	840	158	652	42		105		11	6.96%
Party Supplies - Renting	21,352	841	127	744	73	57%	51	40%	3	2.36%
Medical Business Administration	21,277	842	65		54	83%	10	15%	1	1.54%
License Services	21,155	843	274	435	256	93%	16	6%	2	0.73%
Basement - Remodeling	21,054	844	32		28	88%	4	13%	0	0.00%
Formal Wear	20,958	845	195		93		79	1170	23	11.79%
Concrete Products Lawn & Tree Care	20,937 20,904	846 847	32 289	1,471 425	16 192	50% 66%	13 88	41% 30%	3	9.38%
Gymnastic Instruction	20,904	848	100	851	51		44	44%	9	3.11% 5.00%
Camps	20,804	849	128	740	66		59	46%	3	2.34%
Telephone & Television Cable Contractors	20,791	850	118		90	76%	15	13%	13	11.02%
Golf Carts	20,776	851	106	824	78	74%	28	26%	13	0.00%
Real Estate Loan Modification	20,759	852	171	615	39		109		23	13.45%
Attorneys & Lawyers - Immigration & Naturalization	20,727	853	23		21		2		0	0.00%
Vacuum Cleaning Systems	20,673	854	96	879	73	76%	23	24%	Ö	0.00%
Trailers - Automotive Utility	20,648	855	84	946	57	68%	26	31%	1	1.19%
Recreational Vehicles - Equipment, Parts, Supplies	20,645	856	136	715	101	74%	34		1	0.74%
Carpet Layers	20,643	857	63	1,086	33	52%	28		2	3.17%
Trailer Sales	20,596	858	96		49		46		1	1.04%
Auto Parts & Supplies - Used	20,592	859	270	443	119	44%	124		27	10.00%
Physicians & Surgeons - Pediatrics	20,589	860	72		63		9	13%	0	0.00%
Wheels	20,583	861	75		45		29		1	1.33%
Shower Doors & Enclosures	20,569	862	67 240		45 239		20	30%		2.99%
Consultant - Public Sector Planning Entertainers	20,533 20,512	863 864	109	479 814	56	100% 51%	44		U	0.00% 8.26%
Home Improvements - Additions	20,421	865	42		18	43%	23	55%	- 1	2.38%
Engineering Consultants	20,398	866	20		8	40%	11			5.00%
Drainage Contractors	20,397	867	28	1,561	12	43%	15	54%	î	3.57%
Point of Sale Systems	20,278	868	437	323	384	88%	53	12%	0	0.00%
Pet Foods - Wholesale & Manufacturers	20,204	869	102	845	78	76%	24	24%	0	0.00%
Data Communications Equipment & Systems	20,133	870	76	997	63		13		0	0.00%
Electricians - Commercial	20,111	871	17	1,915	10	59%	7	41%	0	0.00%
Physicians & Surgeons - Weight Reduction	20,085	872	123		102		21		0	0.00%
Surplus & Salvage Merchandise	20,065	873	118	777	70	59%	44		4	3.39%
Marble - Natural	20,065	873	46	1,254	30	65%	16	35%	0	0.00%
Liquidators	19,976	875	57	1,137	34	60%	19	33%	4	7.02%
Penny Auctions	19,976	875 876	485		421		61		4	0.62%
Financial Consultants - No License Required	19,932	877	36		11		19		- 5	16.67%
Gift Baskets & Parcels	19,910	878	123	753	85		36		2	1.63%
Appliances - Small - Supplies & Parts	19,909	879	135	721	106	79%	28		1	0.74%
Paint - Retail	19,869	880	64		40	63%	22		2	3.13%
Marine Contractors	19,823	881	28	1,561	12		14	50%	2	7.14%
Roof Cleaning & Stain Removal	19,806	882	32		20	63%	10	31%	2	6.25%
Data Processing Service	19,767	883	89		61		24		4	4.49%
Entertainment Bureaus	19,730	884	124		78	63%	42		4	3.23%
Sales Organizations	19,657	885	43		27	63%	15		1	2.33%
House & Building Movers	19,619	886	74		33	45%	36		5	6.76%
Franchising Stand Setting Interlocking Payors	19,611	887	73		63		9 45	12%	1	1.37%
Stone Setting - Interlocking Pavers Party Plans - In-Home	19,563 19,563	888 888	104 78		56 54			43%	3 21	2.88%
	19,563	888 890	78 91	986	54	59% 59%	3 27	30%	21	26.92% 10.99%
Auto Driving School Storm Windows & Doors	19,560	890 891	91 50		54 42		2/	30% 14%	10	2.00%
Party Planning	19,434	892	97		34		60		1	3.09%
Furniture - Wholesale	19,391	893	143		100		40		3	2.10%
Contractors Equipment & Supplies - Dealers & Ser	19,341	894	35	1,419	30	86%	40	11%	1	2.10%
Elderly/Senior Specialty Services	19,275	895	17	1,915	14		3	18%	0	0.00%
Kitchen & Bath Design	19,270	896	67		37		27		3	4.48%
Psychiatrists & Psychiatric Services	19,260	897	59		46				1	1.69%
						89%				

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Cemeteries Read Ruilding Contractors	19,197 19,158	899 900	147		105	71% 46%	41	28% 50%	1	0.68% 4.17%
Road Building Contractors Dental Equipment & Supplies	19,006	901	100		55		44	44%	1	1.00%
Land Clearing & Leveling	18,995	902	9	2,361	4	44%	5	56%	0	0.00%
Telecommunication Equipment & Systems Dealers	18,890	903	113	800	84	74%	17	15%	12	10.62%
Cabin, Cottage & Chalet - Rentals	18,767	904	153	671	118	77%	34	22%	1	0.65%
Estate Liquidators	18,767	904 906	65		32 55	49% 87%	33	51% 11%	0	0.00%
Meat - Wholesale Gun sights, Scopes & Mounts	18,725 18,698	906	239	1,086 480	97	41%	132	55%	10	1.59% 4.18%
Fabric Shops	18,682	908	134	724	107	80%	25	19%	2	1.49%
Handbags	18,665	909	315		125		171	54%	19	6.03%
Recording Service - Sound & Video	18,617	910	96		41		44	46%	11	11.46%
Elevators - Sales & Service	18,613	911	32	1,471	23	72%	8	25%	1	3.13%
Debt Repayment Plan	18,588 18,585	912 913	99 290		32 271	32% 93%	34 19	34% 7%	33	33.33%
Incentive Programs Schools - Academic - Elementary & Secondary	18,542	913	290 35	1,419	271	93% 77%	19	20%	U 1	0.00% 2.86%
Concrete - Ready Mixed	18,506	915	27	1,584	15	56%	11	41%	1	3.70%
Radiators - Automotive	18,478	916	93		64		29	31%	0	0.00%
Dance Companies	18,463	917	136	715	73	54%	62	46%	1	0.74%
Tire Retread & Repair	18,438	918	111		61		47		3	2.70%
Driving Proficiency Test Service	18,430	919	64		40	63%	20	31%	4	6.25%
Lecture & Seminar Bureaus	18,420	920	34	1,441	26	76%	7	21%	1	2.94%
Waste Reduction, Recycle Service - Industrial	18,392	921	139		88	63% 74%	46	33% 16%	5	3.60%
Loan Servicing Windows - Repairing	18,297 18,260	922 923	206 42		152 26	74% 62%	32 16	38%	22 N	10.68%
Health Care Management	18,207	924	142		118	83%	24	17%	n	0.00%
Shoe Repair	18,201	925	220	511	98	45%	109	50%	13	5.91%
Social Service Organizations	18,165	926	46		39		6	13%	1	2.17%
Rental Service Stores & Yards	18,139	927	120	769	77	64%	42	35%	1	0.83%
Camping Equipment	18,057	928	57	1,137	41	72%	15	26%	1	1.75%
Venetian Blinds - Dealers	17,958 17,923	929 930	59		36	61% 25%	20	34% 50%	3	5.08%
Insurance - Funeral CPR Training & Certification	17,923	930	4 64		26		37	58%	1	25.00% 1.56%
Educational Research	17,803	932	62		45		14	23%	3	4.84%
Hair Products and Equipment	17,733	933	422		274		115	27%	33	7.82%
Yacht Charter Broker	17,724	934	64		43	67%	18	28%	3	4.69%
Costumes - Masquerade & Theatrical	17,660	935	139	706	74	53%	55	40%	10	7.19%
Garden Centers	17,646	936	59	1,121	38		17	29%	4	6.78%
Motor Scooters - Dealers	17,642	937	216		114	53%	91	42%	11	5.09%
Cleaning Services - Commercial Office	17,624	938	26		14	54%	9	35%	3	11.54%
Telecommunication Equipment & Systems Service & Repair Video Tapes & Discs - Dealers	17,554 17 477	939 940	122 62		105 29	86% 47%	16 26	13%	7	0.82%
Taxidermists	17,456	941	83		42		37	45%	4	4.82%
Gutter Cleaning	17,456	941	50		28		21		1	2.00%
Computers - Disaster Recovery	17,447	943	83	957	45		37	45%	1	1.20%
Magazines - Distributors	17,445	944	318	396	201	63%	107	34%	10	3.14%
Inventors	17,437	945	3		0	0%	3	100%	0	0.00%
Meat Packers Contract Manufacturing	17,395 17,390	946 947	23 106		11 88	48% 83%	11 18	48% 17%	1	4.35% 0.00%
Attorneys & Lawyers - Estate Planning	17,390	947	21		18	85%	18	17%	0	0.00%
Pumps - Service & Repair	17,337	949	42	1,305	23		17		2	4.76%
Drilling & Boring Contractors	17,326	950	22		12		9	41%	1	4.55%
Prescription Benefit Consultants	17,325	951	98	865	78	80%	20	20%	0	0.00%
Window Coverings	17,300	952	103		75	73%	25	24%	3	2.91%
Metal Fabricators	17,297	953	26		18		8	31%	0	0.00%
Day Care - Adults	17,284	954	17		118	41%	10	59%	0	0.00%
Musical Instruments - Supplies & Accessories Schools - Private	17,277 17,275	955 956	162 64	634 1,075	37	73% 58%	42 27	26% 42%	2	1.23% 0.00%
Psychics	17,267	957	185	581	128		51		6	3.24%
Casinos	17,238	958	170	619	127	75%	42	25%	1	0.59%
Insurance Agents	17,223	959	98	865	84	86%	14	14%	0	0.00%
Truck Driver Training	17,194	960	41	1,319	28	68%	12	29%	1	2.44%
Massage Therapeutic	17,186	961	231		145		73		13	5.63%
Real Estate Schools Appliances - Major - Wholesale & Manufacturers	17,139 17,124	962 963	27 1,954		15 1,862	56% 95%	11 91	41% 5%	1	3.70% 0.05%
Attorneys & Lawyers - Tax	17,124	964	1,934	1,328	37	93%	91	8%	1	0.05%
Display Designers & Producers	17,102	965	20		11		9	45%	n	0.00%
Candy & Confectionery - Retail	17,037	966	139		49		87	63%	3	2.16%
Millwork	17,017	967	18		6	33%	10	56%	2	11.11%
Waste Reduction, Disposal, Recycle Equipment	16,983	968	198		152	77%	43	22%	3	1.52%
Engineers - Structural	16,951	969	.5	2,749	5	100%	0	0%	0	0.00%
Trophies Gift Certificates/Cards	16,898 16,878	970 971	10 182		8 150	80% 82%	2 29	20% 16%	0	0.00%
Truck Rent & Lease	16,878	971	182	180	1,007	82% 98%	29	16%	3	1.65% 0.10%
Radon Mitigation	16,842	972	1,028		1,007		20	14%	U 1	0.10%
Solar Energy Products Service & Repair	16,840	974	56		40		16		0	0.00%
Recruitment Services	16,812	975	38	1,364	17		17	45%	4	10.53%
Machine Tools	16,776	976	69		46	67%	23	33%	0	0.00%
Beverages	16,716	977	43		35		8	19%	0	0.00%
Drug & Alcohol Screening & Testing	16,708	978	73		66		6	8%	1	1.37%
Animal Shelters	16,695	979	79		53		23	29%	3	3.80%
Manufactured Homes - Repair & Service	16,616	980	61	1,110	43	70%	15	25%	3	4.92%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Auto Machine Shops	16,591	981 982	51 53	1,198	34 39	67% 74%	13	25%	4	7.84%
Safety Equipment & Clothing Tools - Hand	16,578 16,545	982	53 241		209	/4% 87%	14 29	26% 12%	0	0.00%
Boat Equipment & Supplies	16,419	984	84		57	68%	29	32%	<u> </u>	0.00%
Real Estate - Commercial	16,398	985	62	1,099	38	61%	20	32%	4	6.45%
Wedding Chapels & Ceremonies	16,395	986	70	1,037	40	57%	29	41%	1	1.43%
Executive Search Consultants	16,382	987	30	-/	15	50%	13	43%	2	6.67%
Trailers - Rent & Lease	16,380	988	41		26	63%	15	37%	0	0.00%
Boat Builders	16,346 16,325	989 990	39 17	1,345 1,915	27 16	69% 94%	12	31% 6%	0	0.00%
College Admission Counseling Shoes - Orthopedic	16,313	990	73		55	75%	16	22%	2	0.00%
Clocks - Service & Repair	16,306	992	100		51	51%	40	40%	9	9.00%
Air Conditioning Supplies & Parts	16,302	993	82		62	76%	19	23%	1	1.22%
Dentistry - Children	16,241	994	71	1,034	52	73%	19	27%	0	0.00%
Bars & Taverns	16,238	995	93		57	61%	34	37%	2	2.15%
Sales Promotion Service	16,184	996	225	505	205	91%	10	4%	10	4.44%
Personnel Consultants	16,067	997 998	47		13	28% 82%	34	72%	0	0.00%
Attorneys Referral Service Archery Equipment & Supplies	16,051 16,047	998	82 57		67 22	82% 39%	15 30	18% 53%	<u> </u>	0.00%
Diabetes Services & Supplies	16,012	1,000	57 89		65	73%	20	22%	3	4.49%
Music Publishers	16,012	1,000	26		15	58%	10	38%	1	3.85%
Concrete - Custom	15,993	1,002	105		47	45%	48	46%	10	
Adult Novelties	15,961	1,003	132		55	42%	73	55%	4	3.03%
Referral - Contractor	15,910	1,004	231	496	220	95%	8	3%	3	1.30%
Promotional Products - Wearable	15,891	1,005	184	584	158	86%	24	13%	2	1.09%
Beauty Pageants	15,866	1,006	37	1,377	21	57%	11	30%	5	13.51%
Contractor - General Green Builder	15,828	1,007	30		19	63%	11	37%	0	0.00%
Manufacturers Agents & Representatives	15,811	1,008	40 49		32	80%	6	15%	2	5.00%
Gun Safety & Marksmanship Instruction	15,809 15,784	1,009	49 19		33 15	67% 79%	14	29%	2	4.08%
Packaging Materials Magazine Sales by Telephone	15,763	1,010 1,011	521		459	88%	55	21% 11%	<u>U</u>	0.00%
Travel & Moving Services	15,711	1,011	145		45	31%	41	28%	59	40.69%
Home Accessories	15,702	1,013	195		57	29%	109	56%	29	14.87%
Photo Finishing - Retail	15,691	1,014	202	546	145	72%	53	26%	4	1.98%
Furniture - Childrens	15,640	1,015	174	605	94	54%	42	24%	38	21.84%
Jewelry Repair	15,492	1,016	91		56	62%	34	37%	1	1.10%
Playground Equipment	15,474	1,017	98	865	68	69%	28	29%	2	2.04%
Candles - Retail	15,469	1,018	118		76	64%	38	32%	4	3.39%
Dentist - Dental Surgery	15,448 15,438	1,019	73 169		59 62	81% 37%	13 101	18% 60%	1	1.37%
Video Games - Service & Repair Bathroom Remodeling - Walk-In Tubs	15,431	1,020 1,021	87		81	93%	101	5%	2	3.55% 2 2.30%
Physicians & Surgeons - Internal Medicine	15,370	1,021	63		47	75%	16	25%	<u> </u>	0.00%
Boat - Charter	15,340	1,023	70		48	69%	22	31%	ŏ	0.00%
Auto Parts & Supplies - Custom Wheels/Rims	15,296	1,024	151		85	56%	65	43%	1	0.66%
Deck Cleaning & Sealing	15,252	1,025	53		29	55%	22	42%	2	3.77%
Bathroom Accessories	15,239	1,026	90	913	71	79%	18	20%	1	1.11%
Home Centers	15,236	1,027	103		60	58%	40	39%	3	2.91%
Satellite Communication - Common Carrier Sprinklers - Automatic - Fire	15,229 15,165	1,028	578	268	530	92% 63%	45	8% 38%	3	0.52%
Insurance - Workers Compensation	15,165	1,029 1,030	20	2,439 1,785	18	90%	3	10%	0	0.00%
Manufactured Homes - Transporting	15,154	1,031	36		14	39%	20		2	5.56%
Baseball Cards & Sports Memorabilia	15,121	1,032	82		50	61%	32	39%	0	0.00%
Thrift Shops	15,102	1,033	83		53	64%	23	28%	7	8.43%
Frozen Foods - Retail	15,086	1,034	75		48	64%	27	36%	0	0.00%
Physicians & Surgeons - Radiology	15,085	1,035	150		108	72%	38	25%	4	2.67%
Baths	15,035	1,036	35	1,419	28	80%	4	11%	3	8.57%
Tailors	15,021	1,037	105		52 171	50%	53	50% 38%	0	0.00%
Cosmetic Sales by Internet Motivational & Self Improvement Training	14,974 14,955	1,038 1,039	278 108	431 817	70	62% 65%	106 31		1 7	0.36%
Public Relations Counselors	14,933	1,039	48		27	56%	20	42%	1	2.08%
Alcoholism Info & Treatment Centers	14,933	1,040	34		20	59%	14	41%	0	0.00%
Mailing Services - Drop Shipper	14,920	1,042	115		96	83%	18	16%	1	0.87%
Logging Companies	14,909	1,043	17		7	41%	9	53%	1	5.88%
Tractor Dealers	14,862	1,044	84		78	93%	6	7%	0	0.00%
Trucking - Light Hauling	14,855	1,045	36		23	64%	12	33%	1	2.78%
Holding Companies	14,829	1,046	157		133	85%	24	15%	0	0.00%
Metal Salvage Yards Churches	14,812	1,047	32 34		18 23	56% 68%	14 11	44% 32%	0	0.00%
Radio Communication Equipment & Systems	14,808 14,789	1,048 1,049	84		79	94%	11	52% 6%	0	0.00%
Auto Service - Specialty Parts	14,785	1,050	110		62	56%	47	43%	1	0.91%
Acupuncturists	14,745	1,050	110		14	78%	47	22%		0.91%
Firewood	14,742	1,052	62		20	32%	33	53%	9	14.52%
Mobile Telephone Equipment & Supplies	14,697	1,053	305		207	68%	96	31%	2	0.66%
Automobile Dealers - Imported Cars	14,660	1,054	155	665	105	68%	50	32%	0	0.00%
Junk Removal	14,643	1,055	44		28	64%	14	32%	2	4.55%
Dentist - Dental Implants	14,618	1,056	51		38	75%	13		0	0.00%
Audiologists	14,609	1,057	36		34	94%	2	6%	0	0.00%
Auto Electric Service	14,602	1,058			37 52	48%	40 32	52% 37%	0	0.00%
Furniture - Used	14,598	1,059	139			60% 73%		37% 25%	2	2.33%
Airport Transportation Basement - Contractors	14,595 14,575	1,060	26		102 12	73% 46%	35 13			1.44%
				1,014	12	+070	13			

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	ruisue	%
Coins, Stamps & Precious Metals Dealer	14,522	1,063	45	1,266	26	58% 78%	19	42%	0 0	0.00%
Public Utility Consultants Environmental Consulting & Contracting	14,359 14,356	1,064 1,065	173 12		135	78% 50%	34	20% 42%		2.31% 8.33%
Charity - National	14,325	1,065	26		23	88%	3	12%		0.00%
VOIP (Voice Over Internet Protocol) Sales & Service	14,311	1,067	352	362	347	99%	5	1%		0.00%
Auto Inspection Stations	14,303	1,068	73		49	67%	23	32%		1.37%
Deck Builder	14,221	1,069	53		26	49%	26	49%		1.89%
Dentistry - Cosmetic	14,209	1,070	67		46	69%	20	30%		1.49%
Medical Staffing	14,205	1,071	18	1,862	14	78%	4	22%		0.00%
Agricultural Services	14,142	1,072	8		5	63%	2	25%		2.50%
Flags & Banners	14,119	1,073	59 54		27	46% 50%	32	54% 41%		0.00%
Seals - Notary & Corporation Plastics - Products - Finished Wholesale & Manufacturers	14,099 14,085	1,074 1,075	54 24		27 11	50% 46%	22	41% 38%		9.26%
Publishing Consultants	14,085	1,075	63		42	46% 67%	19	38%		3.17%
Soliciting Organizations	14,031	1,070	29		18	62%	19	31%	2 3	6.90%
Glass - Repair	14,012	1,078	68		35	51%	31	46%		2.94%
Internet-Based Telephone Service	13,943	1,079	334	379	309	93%	25	7%		0.00%
Electric Motors - Dealers & Repairing	13,928	1,080	46		37	80%	9	20%		0.00%
Contractor - Spray Foam Insulation	13,915	1,081	27	1,584	11	41%	16	59%		0.00%
Theaters	13,911	1,082	175		119	68%	52	30%		2.29%
Animal Rescue Relocation	13,873	1,083	54	1,168	31	57%	22	41%		1.85%
Auto Repair & Service - Equipment & Supplies	13,871	1,084	95	884	57	60%	37	39%		1.05%
Packaging Service	13,866	1,085	55		41	75%	13	24%		1.82%
Ink Cartridge - Refill & Sales	13,850	1,086	158		129	82% 79%	27	17%		1.27%
Laser Vision Correction	13,738 13,727	1,087	33 42		26 35	79% 83%	/	21% 17%		0.00%
Tools - Rent Ornamental Metal Work	13,727	1,088 1,089	26		18	69%	/	31%		0.00%
Auto Repair & Service - Diesel	13,672	1,090	76		34	45%	42	55%		0.00%
Contractors Equipment & Supplies - Rent & Lease	13,656	1,091	32		25	78%	6	19%		3.13%
Art Supplies	13,634	1,092	34		24	71%	10	29%		0.00%
Controls, Control Sys & Regulators	13,612	1,093	10	2,287	7	70%	3	30%	0 0	0.00%
Lighting Systems & Equipment	13,567	1,094	75		40	53%	32	43%	3 4	4.00%
Eyeglass Suppliers	13,557	1,095	169		109	64%	58	34%		1.18%
Marine Equipment & Supplies	13,547	1,096	49		28	57%	21	43%	0 0	0.00%
Auto Body Shop Equipment & Sup	13,542	1,097	95		45	47%	48	51%		2.11%
Shopping Service - Personal	13,532	1,098	100		67	67%	32	32%		1.00%
Medical Record Service	13,500 13,488	1,099	44 23		28	64% 52%	13	30% 39%		6.82%
Pyramid Companies Foreclosure Rescue	13,488	1,100 1,101	92		12 12	13%	79	86%		8.70% 1.09%
Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	13,447	1,101	48		32	67%	16	33%		0.00%
Oil Land Leases	13,403	1,103	21		13	62%	7	33%		4.76%
Cabinet Equipment & Supplies	13,366	1.104	63		30	48%	28	44%		7.94%
Aluminum Fabricators	13,354	1,105	29	1,535	20	69%	9	31%	0 0	0.00%
Urgent Care Centers	13,339	1,106	125	749	111	89%	12	10%	2 1	1.60%
Feed Dealers	13,334	1,107	25	1,645	16	64%	7	28%	2 8	8.00%
Photography Sales	13,313	1,108	153	671	62	41%	68	44%		5.03%
Tire Distributors & Manufacturers	13,305	1,109	337		327	97%	8	2%		0.59%
Contractors - Gutters	13,285	1,110	72		40	56%	30	42%		2.78%
Aircraft Charter, Rental & Lease	13,245 13,219	1,111	25 4		14	56% 25%	11	44% 75%		0.00%
Contractors - Framing Fish & Seafood - Retail	13,194	1,112 1,113	48		30	63%	3 17			2.08%
Swimming Pool Enclosures	13,194	1,113	30		26	87%	17	13%		0.00%
Spas & Hot Tubs - Rental - Wholesale, Manufacturing	13,088	1,115	52		50	96%	2	4%		0.00%
Alternative Medicine	13,081	1,116	66		46	70%	19	29%		1.52%
Wheelchair & Disability Transportation	13,027	1,117	30		25	83%	5	17%		0.00%
Trailers - Repair & Service	13,000	1,118	40		26	65%	13	33%		2.50%
Process Servers	12,971	1,119	55		26	47%	25	45%	4 7	7.27%
Artificial Turf	12,941	1,120	27		13	48%	12	44%		7.41%
Stone Setting	12,923	1,121	52		23	44%	28			1.92%
Pet Services	12,921	1,122	62 19		38	61%	17	27%		1.29%
Staffing - Technical	12,851	1,123			10	53% 43%	107	37%		0.53%
Wheel Chairs Foreign Currency Exchange Broker	12,831 12,781	1,124 1,125	189 12		81	58%	107	57% 42%	1 0	0.53%
Lights Bulbs & Tubes	12,777		66		47	71%	19	29%		0.00%
Oilfield Equipment & Supplies	12,759	1,127	2		1	50%	1	50%		0.00%
Tile & Grout Cleaning	12,748	1,128	22		14	64%	8	36%		0.00%
Pipe Line Contractors	12,747	1,129	19		9	47%	9	47%	1 5	5.26%
Trade Shows, Expositions & Fairs	12,745	1,130	143		81	57%	52	36%	10 6	6.99%
Restaurant Equipment - Repair & Service	12,685	1,131	39		13	33%	24	62%	2 5	5.13%
Linens - Retail	12,682	1,132	205	541	171	83%	30	15%		1.95%
Janitors Equipment & Supplies	12,657	1,133	15		15	100%	0	0%		0.00%
Audio-Visual Consultants	12,586	1,134	24		12	50%	12	50%		0.00%
Referral - Debt Relief Services	12,567	1,135	5	2,749	5	100%	0	0%		0.00%
Bill Paying Service Wheel Chair Lifts & Ramps	12,565 12,557	1,136 1,137	127 29	744 1,535	117 26	92% 90%	10	8% 10%		0.00%
Attorney Advertising	12,557	1,137	29 47		32	90% 68%	3 14	30%		2.13%
Porcelain Fnamel Renair & Refinish	12,555	1,138	32		23	72%	14	25%		3.13%
Computers - Network Security	12,520	1,139	32		31	72%	7	18%		2.56%
Truck accessories	12,475	1,141	54		47	87%	7	13%		0.00%
Mentally Disabled Services	12,416	1,142	9		9	100%	0	0%		0.00%
Pet Health Plans	12,405	1,143	55		46	84%	9	16%		0.00%
Ticket Broker	12,378	1,144	104	838	41	39%	E2	50%	11 10	0.58%

Fund Ralsing Games, Merchandise, Supplies Aquariums - Dealers Office & Desk Space Rental Service Planos Sports Promoters & Managers	12,339 12,319	1,145	41	1,319					Pursue	%
Office & Desk Space Rental Service Pianos					34	83%	5	12%	2	4.88%
Pianos		1,146	72		44	61%	28	39%	0	0.00%
Sports Promoters & Managers	12,292	1,147	24		17	71%	/	29%	0	0.00%
	12,255 12,246	1,148 1,149	42 50	1,305 1,205	24 20	57% 40%	15 30	36% 60%	3	7.14%
Office Furniture & Equipment - Rental & Leasing	12,246	1,149	40		21	53%	16	40%	3	7.50%
Steel Frectors	12,233	1,151	3		3	100%	0	0%	0	0.00%
Air Quality Service	12,168	1,152	24		17	71%	6	25%	1	4.17%
Insurance - Senior Products	12,129	1,153	6		4	67%	2	33%	0	0.00%
Western Apparel	12,116	1,154	74		62	84%	12		0	0.00%
Luggage - Retail	12,107	1,155	125		90	72%	33		2	1.60%
Bowling	12,100	1,156	53		38	72%	15	28%	0	0.00%
Stair Builders	12,097	1,157	17			41%	10	59%	0	
Mobile Telephone Service	12,053	1,158	217		150	69%	60	28%	/	3.23%
Professional Organizations	12,039	1,159	129		125	97% 88%	4	3%	0	0.00%
Motor Homes Carpet & Rug Dealers - Used	12,003 11,998	1,160 1,161	64 37	1,075 1,377	56 26	70%	8 11	13% 30%	0	0.00%
Geothermal Heating & Cooling	11,968	1,162	26		16	62%	9	35%	1	3.85%
Barbecue Equipment & Supplies	11,950	1,163	43		31	72%	12		0	0.00%
Online Publications	11,930	1,164	562		462	82%	99	18%	1	0.18%
Electric Equipment & Supplies - Wholesale	11,914	1,165	59	1,121	14	24%	45	76%	Ô	0.00%
Engines - Diesel	11,914	1,165	35		27	77%	8	23%	0	0.00%
Sandblasting	11,894	1,167	18		12	67%	6		0	0.00%
Holistic Practitioners	11,889	1,168	27	1,584	21	78%	6	22%	0	0.00%
Senior Home Care	11,836	1,169	14		12	86%	2	14%	0	0.00%
Wheel Alignment, Frame & Axle Service - Auto	11,820	1,170	22		12	55%	9	41%	1	4.55%
Physicians & Surgeons - Hormone Replacement Therapy	11,813	1,171	58		28	48%	24	41%	6	10.34%
Insurance - Medicare Services	11,787	1,172	12	2,158	10	83%	2	17%	0	0.00%
Taxes - Property Tax Consultants	11,776	1,173	35		26	74%	7	20%	2	5.71%
Personal Trainers	11,736	1,174	85		51	60%	33		1	1.18%
Prosthetic Devices	11,732	1,175	43		28	65% 73%	15	35% 27%	0	0.0070
Pet Cemeteries, Crematories & Supplies Construction Equipment Sales / Services	11,722 11,718	1,176 1,177	11 55	2,223 1,156	32	73% 58%	23		0	0.00%
Carpet & Rug Distributors & Manufacturers	11,710	1,177	57		55	96%	23	42%	0	0.00%
Patio Equipment & Supplies	11,676	1,178	50		39	78%	11	22%	0	0.00%
Concrete Repair/Leveling	11,664	1,179	25		18	72%	- 11	20%	2	8.00%
Computer Business Services	11,650	1,181	88		66	75%	20		2	2.27%
Parking Area Maintenance & Marking	11,636	1,182	55		35	64%	20	36%	0	0.00%
School Supplies	11,626	1,183	52		32	62%	16	31%	4	7.69%
Recreation Centers	11,574	1,184	66	1,061	42	64%	22	33%	2	3.03%
Tile - Non-Ceramic - Contractors & Dealers	11,555	1,185	44	1,279	19	43%	21	48%	4	9.09%
Boots	11,551	1,186	67	1,052	53	79%	14		0	0.00%
Language Schools	11,550	1,187	31		23	74%	8	26%	0	0.00%
House Furnishings & Services	11,527	1,188	79	981	31	39%	46	58%	2	2.53%
Pet Transporting	11,512	1,189	39		- 11		15	38%	13	33.33%
Termite Control	11,450	1,190	20		15	75%	5	25%	0	0.00%
Nutritionists	11,444	1,191	29		19 30	66% 65%	9	31%	1	3.45%
Youth Organizations & Centers Data Systems - Consultants & Designers	11,438 11,435	1,192	46 27		23	85%	13	28% 15%	3	6.52% 0.00%
Wines - Retail	11,433	1,193	100		75	75%	21		4	4.00%
Coaching - Life	11,355	1,195	23		3	13%	15		5	21.74%
Tools - Electric	11,331	1,196	63		32	51%	31	49%	0	0.00%
Recreational Vehicles - Rent & Lease	11,314	1,197	110		63	57%	45	41%	2	1.82%
Solar Energy Equipment & Systems Manufacturing & Distribution	11,281	1,198	62	1,099	48	77%	14	23%	0	0.00%
Cabinet Maker	11,281	1,198	43		11		19	44%	13	30.23%
Books - Used & Rare	11,264	1,200	90		58	64%	31	34%	1	1.11%
Merchandising Service	11,253	1,201	49		27	55%	19	39%	3	6.12%
California Advance Fee Residential Loan Modification/Mortgage	11,249	1,202	203		39	19%	103	51%	61	00.00.0
Campers - Wholesale & Manufacturers	11,241	1,203	101		88 12	87% 40%	9 16	9% 53%	4	3.96%
Concrete - Restoration, Sealing & Cleaning Safes & Vaults	11,241 11,228	1,203 1,205	30 22	1,513 1,724	12	40% 64%	10	32%	2	6.67% 4.55%
Food Plans	11,228	1,205	46		31	67%	15		1	0.00%
Book, Compact Disc, & DVD Clubs	11,133	1,200	161		81		40		40	
Health Care - Staffing	11,124	1,207	13		10	77%	40 3	23%	40 N	0.00%
Factoring Service	11,088	1,209	30		19	63%	10		11	3.33%
Piano & Organ Moving	11,083	1,210	24	1,663	15	63%	9	38%	0	0.00%
Notaries Public	11,082	1,211	35		22	63%	13	37%	0	0.00%
Marble - Cultured	11,077	1,212	26	1,614	17	65%	8	31%	1	3.85%
Fertilizers	11,065	1,213	19		18	95%	1		0	0.00%
Outlets - Stores, Factory, Mills	11,051	1,214	76	997	55	72%	19	25%	2	2.63%
News Service	11,040	1,215	43		33	77%	8	19%	2	4.65%
Refrigerators & Freezers - Service & Repair	11,028	1,216	105		43	41%	59	56%	3	2.86%
Cabinet Refinishers	11,019	1,217	27		12	44%	13	48% 58%	2	7.41%
Computers - Cable & Installation Childrens & Family Entertainment	11,019 10,999	1,217 1,219	12 99		49	33% 49%	47	58% 47%	1	8.33%
Seeds & Bulbs - Retail	10,999	1,219	122		49 75	49% 61%	47	38%	3	3.03%
Adjusters - Public	10,992	1,220	45	1,266	39	87%	46	38% 9%	1	0.82% 4.44%
Appliances - Major - Rent & Lease	10,965	1,222	94		70	74%	22	23%	2	2.13%
Sports & Recreation	10,977	1,222	214		116	54%	89	42%	9	4 21%
Door & Gate Operating Devices	10,970	1,224	31		110	61%	10	32%	2	6.45%
Compression Clothing/Garments	10,958	1,225	25	1,645	10	40%	15		0	0.00%
Legal Information Services	10,952	1,226	51		25	49%	23		3	5.88%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue %
Investment Seminars	10,931	1,227	34	1,441 946	31	91% 96%	3	9% 4%	0 0.00
Test Publishers Billiard Equipment & Supplies	10,920 10,903	1,228 1,229	84 28		81 12	96% 43%	3 16	4% 57%	0 0.00
Insulation Materials	10,897	1,229	25		19	76%	10	20%	1 4.00
DVD sales & service	10,837	1,231	521	281	276	53%	232	45%	13 2.500
Trailers - Camping & Travel	10,785	1,232	63	1,086	51	81%	12	19%	0 0.00
Designers - Apparel	10,754	1,233	175	602	59	34%	112	64%	4 2.29
Consultants - Medical	10,749	1,234	26	1,614	16	62%	9	35%	1 3.859
Occupational Health - Nursing Services	10,729	1,235	9	2,361 1,287	4	44%	5	56%	0 0.00
Shopping Centers & Malls	10,728	1,236	43		26	60%	14	33%	3 6.989
Machinery - New	10,700	1,237	32		10	31%	21	66%	1 3.139
Auto Lube & Oil - Mobile	10,698	1,238	180		118	66%	59	33%	3 1.679
Pharmacy - Compounding	10,696	1,239	33 335	1,461 378	29 284	88% 85%	49	12% 15%	0 0.00
Auto Services - Oil & Lube	10,678 10,659	1,240 1,241	335 50		284	85% 50%	49 20	15% 40%	2 0.600
Picture Frames - Dealers Valet Service	10,600	1,241	83	957	58	70%	20	29%	5 10.00° 1 1.20°
Pardon Services	10,592	1,243	128	740	40	31%	85	66%	3 2.34
Online Payments	10,568	1,244	49	1,223	45	92%	4	8%	0 0.00
Paper Products	10,561	1,245	22		9	41%	13	59%	0 0.00
Flea Markets	10,548	1,246	36		18	50%	16	44%	2 5.56
Trucking - Dump	10,539	1,247	6	2,616	2	33%	4	67%	0 0.009
Art Goods	10,521	1,248	105	831	45	43%	56	53%	4 3.819
Advertising - Newspaper	10,468	1,249	45		31	69%	7	16%	7 15.569
Skylights	10,449	1,250	8	2,439	5	63%	2	25%	1 12.50
Stables	10,430	1,251	19	1,817	10	53%	9	47%	0 0.00
Animal Health Products	10,427	1,252	34	1,441	31	91%	3	9%	0 0.00
Audio-Visual Production Services	10,426	1,253	39		16	41%	22	56%	1 2.56
Laundries	10,414	1,254	170		78	46%	87	51%	5 2.949
Timber & Timberland Companies	10,391	1,255	15	2,009	8	53%	- 6	40%	1 6.67
Television & Radio Parts - Retail	10,375	1,256	99	860	67	68%	29	29% 1%	3 3.03
Computers - Wholesale & Manufacturers	10,368 10,354	1,257	1,025	182 1,471	1,014 23	99% 72%	11	1%	0 0.00
Sauna Equipment & Supplies Breastfeeding Supplies & Information	10,334	1,258 1,259	59			97%	2	3%	3 9.38° 0 0.00°
Mulches	10,347	1,260	19		11	58%	2	37%	1 5.26
Divorce Assistance	10,277	1,261	67		17	25%	49	73%	1 1.49
Campers - Dealers	10,259	1,262	63		47	75%	16	25%	0 0.00
Cosmetics - Wholesale & Manufacturers	10,255	1,263	148	679	127	86%	20	14%	1 0.689
Police Equipment	10,240	1,264	43	1,287	32	74%	8	19%	3 6.98
Animal Insemination - Artificial	10,218	1,265	19	1,817	9	47%	9	47%	1 5.269
Irrigation Consultants	10,215	1,266	28	1,561	19	68%	9	32%	0 0.00
Legal Clinics	10,199	1,267	33	1,461	25	76%	7	21%	1 3.039
Christmas Lights & Decorations	10,185	1,268	66		53	80%	11	17%	2 3.039
Identification Card Service	10,181	1,269	20		15	75%	5	25%	0 0.00
Hazardous & Medical Waste Services	10,168		47		36	77%	10	21%	1 2.139
Attorneys & Lawyers - Business Law/Corporation/Partnership	10,160	1,271	29		18	62%	6	21%	5 17.24
Tractor Equipment & Parts DNA Testing	10,153 10,134	1,272 1,273	39 27	1,345 1,584	28 24	72% 89%	10	26% 11%	1 2.56° 0 0.00°
Swimming Pool Manufacturers & Distributors	10,134	1,273	86	934	75	87%	11	13%	0 0.00
Swiffining Foot Mandiacturers & Distributors	10,127	1,2/4		934		67 70		1370	0 0.00
Home Decor, Accessories & Gifts - Online Retailer	10,125	1,275	340	375	212	62%	123	36%	5 1.479
Records Management	10,124		25	1,645	20	80%	1	4%	4 16.00
Environmental Testing & Consulting	10,109	1,277	42	1,305	9	21%	29	69%	4 9.529
Swimwear & Accessories	10,068	1,278	109	814	46	42%	59	54%	4 3.679
Physicians & Surgeons - Osteopathic-D.O.	10,040	1,279	18	1,862	12	67%	5	28%	1 5.569
General Merchandise - Wholesale	9,992	1,280	111		47	42%	58	52%	6 5.419
Trailer Hitches	9,936	1,281	65	1,069	36	55%	12	18%	17 26.15
Coffee & Tea Shops	9,912 9,911	1,282	159 93	647 898	132	83% 55%	27	17% 41%	0 0.009
Warehouses - Merchandise Petroleum	9,911	1,283 1,284	15		51 11	73%	38	41% 27%	4 4.30° 0 0.00°
Auto Diagnostic Service	9,902	1,284	40		31	73%	9	27%	0 0.00
Printing Supplies	9,893	1,286	123		64	52%	59	48%	0 0.00
Government - State	9,867	1,287	270	443	244	90%	26	10%	0 0.00
Upholstery Fabrics - Retail	9,858	1,288	38		20	53%	17		1 2.639
Meat - Bulk & Itinerant	9,858	1,288	37		9	24%	28	76%	0 0.00
Steel Distributors & Warehouses	9,843	1,290	11		0	0%	11	100%	0 0.00
Screening - Tenant	9,810	1,291	14		11	79%	3	21%	0 0.00
Aircraft Parts & Supplies	9,797	1,292	57		33	58%	23	40%	1 1.759
Fire Extinguishers	9,792		13		6	46%	6	46%	1 7.69
Home Repair & Maintenance	9,783	1,294	139		54	39%	63	45%	22 15.83
Ammunition & Reload Equipment & Supplies	9,759	1,295	119		110	92%	8	7%	1 0.849
Lotteries - Foreign	9,749		6	2,616	0	0%	1 45	17%	5 83.339
Swimming Pools - Private Videotane CD & DVD Duplication & Transfer Services	9,734 9,718		119 57		72 54	61% 95%		38% 5%	2 1.689
Videotape, CD, & DVD Duplication & Transfer Services Denturist	9,718	1,298 1,299	57	1,137 1,758	54 16	95% 76%	3	24%	0 0.00
Advertising - Outdoor	9,699	1,299	18	1,758	16	76% 44%	5 10	24% 56%	0 0.00
Office Records Stored	9,650	1,300	234		165	71%	69		0 0.00
Sales Training	9,635	1,301	254		103	45%	5	45%	1 9.09
Mailing Services - International	9,631	1,303	62		49	79%	11	18%	2 3.23
Yoga Instruction	9,630	1,304	93	898	52	56%	39	42%	2 2.15
Religious Organizations	9,609	1,305	36		18	50%	16	44%	2 5.56
Food - Sales & Delivery	9,596 9,585	1,306	73		50	68%			2 2.74

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Glass - Block	9,573 9 547	1,308	12 15	2,158		58% 73%	5	42% 27%	0	0.00%
Tuck Pointing Grant - Scholarship - Financial Aid Finder Service	9,547	1,309	56		21	73% 38%	20	36%	0	0.00% 26.79%
Cargo & Freight Containers	9,521	1,311	57		21	37%	30	53%	6	10.53%
Antennas	9,479	1,312	69	1/10/	20	29%	49	71%	0	0.00%
Oil Tank Removal & Installation	9,470	1,313	14		12	86%	2	14%	0	0.00%
Toys - Wholesale & Manufacturers	9,461	1,314	121	764	100	83%	21	17%	0	0.00%
Religious Goods	9,451	1,315	65		24	37%	31	48%	10	15.38%
Convention Services & Facilities	9,389	1,316 1,317	37	1,377	24 54	65%	12	32%	1	2.70%
Medical Imaging Services	9,351		78			69%	20	26%	4	5.13%
Spas & Hot Tubs - Supplies & Parts	9,347	1,318	61		47	77%	14	23%	0	0.00%
Pipe Line, Oil & Gas Wholesaler & Distributors	9,346	1,319	26		22	85%	3	12%	1	3.85%
Carpet & Rug Cleaning Equipment& Supplies	9,338 9,299	1,320 1,321	23	1,700 2,524	16	70% 100%	b	26% 0%	1	4.35%
Bonds - Surety & Fidelity Insurance - Viatical	9,299	1,321	21		12	57%	U	38%	U 1	0.00% 4.76%
Snowmobiles	9,264	1,322	95		81	85%	14	15%	1	0.00%
Fire Protection Consultants	9,253	1,324	45		9	20%	35	78%	1	2.22%
Ice Cream & Frozen Desserts - Dealers	9,241	1,325	52		26	50%	26	50%	0	0.00%
Interior Decorators & Designers Supplies	9,233	1,326	196	554	29	15%	17	9%	150	76.53%
Teeth Whitening Services	9,224	1,327	169		132	78%	35	21%	2	1.18%
Golf Courses - Private	9,224	1,327	28	1,561	21	75%	7	25%	0	0.00%
Gates	9,222	1,329	34		24	71%	10	29%	0	0.00%
Coffee Break Service & Supplies	9,220	1,330	50		33	66%	13	26%	4	8.00%
Management Training	9,211	1,331	13		10	77%	2	15%	1	7.69%
Swimming Pools - Maintenance	9,195	1,332	74		43	58%	23	31%	8	10.81%
MRI (Magnetic Resonance Imaging)	9,195	1,332	46		41	89%	5	11%	0	0.00%
Door-to-Door Sales - Cleaning Supplies	9,192	1,334	48		28	58% 60%	18	38% 38%	2	4.17%
Auto Air Conditioning	9,175	1,335	40		24		15		1	2.50%
Marine Electronic Equipment & Supplies Printers - Business Forms	9,128 9,118	1,336 1,337	25 46		22 38	88% 83%	3	12% 13%	0	0.00% 4.35%
Boat Renting & Leasing	9,116	1,337	75	1,004	35	47%	38	51%	2	2.67%
Aircraft Servicing & Maintenance	9,096	1,339	11		9	82%	38	0%	2	18.18%
Magazine Sales by Mail	9,066	1,340	128		78	61%	35	27%	15	11.72%
Screen Repair	9,020	1,341	26	1,614	11	42%	12	46%	3	11.54%
Photographers - Aerial	9,018	1,342	36		19	53%	15	42%	2	5.56%
Crane Service	9,006	1,343	7	2,524	3	43%	4	57%	0	0.00%
Doors - Installation	9,005	1,344	32	1,471	23	72%	8	25%	1	3.13%
Brick - Concrete, Pumice	8,980	1,345	27		15	56%	8	30%	4	14.81%
Fishing Tackle Dealers	8,977	1,346	50		28	56%	22	44%	0	0.00%
Employee Benefit Plans	8,970	1,347	178		171	96%	6	3%	1	0.56%
Toilets - Portable	8,957	1,348	18		14	78%	4	22%	0	0.00%
Petroleum Products	8,954	1,349	34		17	50%	16	47%	1	2.94%
Commodity Brokers	8,939	1,350	20		11	55%	8	40% 56%	1	5.00%
Concierge Services	8,933 8,930	1,351 1,352	9 24		13	33% 54%	5 10	42%	1	11.11% 4.17%
Laboratory Equipment & Supplies Fruits & Vegetables - Retail	8,930 8,904	1,352	45		21	54% 47%	23	42% 51%	1	2.22%
Catalog Showrooms	8,894	1,354	85		82	96%	23	4%	1	0.00%
Dryer Vent Cleaning	8,890	1,355	19		2	11%	11	58%	6	31.58%
Police & Fire Organizations	8,867	1.356	3	3,048	3	100%	0	0%	0	0.00%
Organizing Services - Household & Business	8,840	1,357	18		11	61%	7	39%	0	0.00%
Molds	8,827	1,358	7	2,524	1	14%	6	86%	0	0.00%
Orthopedic Appliances	8,794	1,359	30		24	80%	6	20%	0	0.00%
Surgical Centers	8,793	1,360	27		23	85%	4	15%	0	0.00%
Waste Containers	8,757	1,361	78		55	71%	23	29%	0	0.00%
Fraternal Organizations	8,754	1,362	11		10	91%	1	9%	0	0.00%
Sports Bar	8,749	1,363	70		36 10	51%	34	49%	0	0.00%
Pumps - Dealers Leather Goods - Dealers	8,746 8,702	1,364 1,365	16 159	1,972 647	130	63% 82%	4 24	25% 15%	2	12.50% 3.14%
Fire Damage Restoration	8,702	1,365	26		150	58%	24 11		5	0.00%
Meat - Processing	8,679	1,367	19		12	63%	7	37%	n o	0.00%
Lumber - Wholesale	8,673	1,368	8		4	50%	4	50%	0	0.00%
Landscape Lighting	8,670	1,369	31		19	61%	12	39%	0	0.00%
Laundries - Self Service	8,624	1,370	101	847	52	51%	42	42%	7	6.93%
Tourists Attractions	8,606	1,371	68	1,047	47	69%	16	24%	5	7.35%
Trailers - Equipment & Parts	8,603	1,372	35		22	63%	12	34%	1	2.86%
Drafting Services	8,598	1,373	10		3	30%	7	70%	0	0.00%
Optical Equipment & Supplies	8,590	1,374	87		77	89%	10	11%	0	0.00%
Electrolysis	8,524	1,375	12		5	42%	3	25%	4	33.33%
Material Handling Equipment	8,517	1,376	6		5	83%	1	17%	0	0.00%
Oxygen	8,507	1,377	25		18	72%	7	28%	0	0.00%
Warehousing Services Lifts	8,497	1,378	7		7	100%	0	0% 42%	0	0.00%
	8,478 8,465	1,379 1,380	19 26		11	58% 65%	8	42% 35%	0	0.00%
Global Positioning Systems Travel Agent Mills	8,465 8,457	1,380	26		17	63%	9	25%	0	12.50%
Pension & Profit Sharing Plans	8,457 8,430	1,381	39	1,663	15 27	69%	10	25%	3	5.13%
Greeting Cards - Retail	8,409	1,383	82		45	55%	35	43%	2	2.44%
Mailing Machines & Equipment	8,407	1,384	251	464	238	95%	13	5%		0.00%
Debt Relief Services (Non-compliant with FTC Rule)	8,386	1,385	114		13	11%	61	54%	40	35.09%
Concrete Breaking, Cutting, Sawing	8,373	1,386	7	3,271	13	0%	2	100%	0	0.00%
Video Games - Wholesale & Manufacturers	8,372	1,387	1,395	134	1,377	99%	17	1%	1	0.07%
	8,367	1.388			127	95%		F0/		0.00%
Automation Systems & Equipment	8,357 8,359	1,3001	134	/24	12/	53%	/1	5% 47%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Welding Equipment & Supplies	8,346 8 344	1,390	29	1,535	21	72% 68%	8	28%	0	0.00%
Ski Equipment - Retail Nursery Stock Dealers	8,344 8,342	1,391 1,392	38 65		26 22	68% 34%	10 41	26% 63%	2	5.26%
Topsoil	8,338	1,392	16		11	69%	41	31%		0.00%
Glass - Stained & Leaded	8,321	1,394	44		22	50%	20	45%	2	4.55%
Mobile Apps	8,303	1,395	92		55	60%	33	36%	4	4.35%
Kitchen Cabinet Refacing	8,300	1,396	19		14	74%	4	21%	1	5.26%
Educational Materials - Home Schooling	8,278	1,397	25	1,645	17	68%	8	32%	0	0.00%
Automated Teller Machines	8,275	1,398	42	1,305 1,817	29	69%	12	29%	1	2.38%
Exporters	8,270	1,399	19		7	37%	10	53%	2	10.53%
X-Ray Labs - Medical & Dental	8,256	1,400	53		33	62%	19		1	1.89%
Farm Equipment - Repair & Parts	8,215	1,401	17		13	76%	4	24%	0	0.00%
Toner Cartridges	8,210 8,204	1,402	64 42	1,075	25 29	39% 69%	39 13	61% 31%	0	0.00%
Barber Schools	8,204 8,200	1,403 1,404	42 56		29 40	69% 71%	13	27%	0	0.00%
Garments - Printing & Lettering Vertical Blinds	8,196	1,404	16		40	71% 56%	13	44%	1	1.79%
Basement - Finishing	8,195	1,405	17		15	88%	7	0%	2	11.76%
Airlines - Ticket Agencies	8,187	1,407	90	913	79	88%	8	9%	3	3.33%
Septic Tanks - Treatment Supplies	8,180	1,408	32		27	84%	3	9%	2	6.25%
Nurses	8,096	1,409	7		5	71%	2	29%	0	0.00%
Vacuum Equipment & Systems	8,094	1,410	51	1,198	32	63%	14	27%	5	9.80%
Hydraulic Equipment & Supplies	8,086	1,411	48	1,232	5	10%	43	90%	0	0.00%
Glass - Beveled, Carved, Ornamental	8,075	1,412	18		11	61%	7	39%	0	0.00%
Physicians & Surgeons - Anesthesiologists	8,037	1,413	85	939	58	68%	27	32%	0	0.00%
Wallpapers & Wallcoverings - Retail	8,002	1,414	47		31	66%	15	32%	1	2.13%
Contractors - Ceiling	7,997	1,415	12		7	58%	4	33%	1	8.33%
Bankruptcy Assistance & Services	7,992	1,416	34		21	62%	13		0	0.00%
Sales & Order Books	7,983	1,417	81		44	54%	35	43%	2	2.47%
Assisted Living & Adult Family Homes	7,973	1,418	23		14	61%	9	39%	0	0.00%
Disability Access Equipment	7,932	1,419	36		34	94%	2	6%	0	0.00%
Self Defense	7,912	1,420	40		22	55%	14	35% 20%	4	10.00%
Food ServiceManagement	7,900	1,421	44		35	80%	58		0	0.00%
Candy & Confectionery - Wholesale & Manufacturers	7,883	1,422	90 17		28	31%	58	64%	4	4.44%
Home Automation	7,881 7,863	1,423 1,424	24		14	82% 42%	3	18% 38%	<u> </u>	0.00%
Pianos - Tuning & Repair Beads	7,863		24 15		10	42% 67%	9	38%	3	
Saddlery & Harness	7,808	1,425 1,426	27		19	70%	7	26%	1	0.00%
Video Games - Supplies & Parts	7,801	1,427	250	466	111	44%	121	48%	10	7.20%
Diamond Buyers	7,796	1,428	230	3,048	111	100%	121	0%	10	0.00%
Couriers	7,794	1,429	19		12	63%	4	21%	3	15.79%
Weed Control Service	7,790	1,430	57		51	89%	6	11%	Ō	0.00%
Telephone Answering Equipment & Systems	7,788	1,431	27		14	52%	12	44%	1	3.70%
Emergency Disaster Preparedness Equipment & Supplies	7,774	1,432	10		6	60%	2	20%	2	20.00%
Nutrition	7,772	1,433	30		15	50%	11		4	13.33%
Siding Materials	7,762	1,434	15		9	60%	6	40%	0	0.00%
Leather Clothing - Retail	7,757	1,435	55		29	53%	20	36%	6	10.91%
Covers - Protective	7,754	1,436	110		66	60%	37	34% 39%		6.36%
Mail Box Rental & Receiving Clinics - Sleep Centers	7,751 7,751	1,437	76 45		43	57% 89%	30	39% 11%	3	3.95%
Uniform Supply Service	7,751	1,437	45		20	89% 61%	11	33%	2	6.06%
Exterior Structures - Barn Construction	7,739	1,440	21	1,758	6	29%	13		2	9.52%
Towers	7,735	1,441	49		14		34		1	2.04%
Aluminum Products	7,728	1,442	12		10	83%	2	17%	0	0.00%
Bartending Service	7,727	1,443	22		8	36%	11	50%	3	13.64%
Party Facilities	7,706	1,444	64	1,075	37	58%	24	38%	3	4.69%
Advertising - Television	7,705	1,445	19	1,817	15	79%	4	21%	0	0.00%
Savings & Loan Associations	7,699	1,446	32		27	84%	5	16%	0	0.00%
Auto Appraisers	7,695	1,447	17		12	71%	5	29%	0	0.00%
Smelters & Refiners - Precious Metals	7,694	1,448	10		7	70%	3	30%	0	0.00%
Flight School	7,654	1,449	20		11	55%	9	45%	. 0	0.00%
Media Consultant	7,649	1,450	61		24	39%	18	30%	19	
Books - Wholesale	7,648	1,451	63		42	67%	20	32%	1	1.59%
Foundries Foundries	7,636	1,452	24 27		1	4% 44%	22 15	92% 56%	1	4.17%
Food Brokers Patent Agents	7,630 7,627	1,453 1,454	23		12 13	57%	15	39%	U 1	0.00%
Computers - Security Equip & Systems	7,623	1,455	123		88	72%	33	27%	1	
Vacuum Cleaners - Supplies & Parts	7,600	1,456	30		25	83%	33	17%	2	1.63%
Attorneys & Lawyers - Social Security & Disability	7,575	1,457	- 50			83%	1	17%	Ŭ	0.00%
Boys Clothing & Furnishings - Retail	7,573	1,458	155		83	54%	70	45%	2	1.29%
Grocers - Wholesale	7,569	1,459	10		8	80%	70	20%	0	0.00%
Pallets & Skids	7,569	1,459	1		0	0%	0	0%	1	100.00%
Shoes - Custom Made	7,553	1,461	130	734	101	78%	28	22%	1	0.77%
Oilfield Equipment	7,521	1,462	0	4,000	0	0%	0	0%	0	0.00%
Utility Submetering & Billing	7,511	1,463	107	820	98	92%	9	8%	0	0.00%
Mirrors	7,504	1,464	20		13	65%	7	35%	0	0.00%
Tax Reporting Service	7,479	1,465	42		22	52%	20		0	0.00%
Tree Service - Pruning	7,479	1,465	15		6	40%	5	33%	4	26.67%
Balloons - Manned	7,460	1,467	66	1,061	30	45%	29	44%		10.61%
Bartending Instruction	7,446	1,468	15		11	73%	4	27%	0	0.00%
Trailers - Truck	7,442	1,469	24		20	83%	4	17%	0	0.00%
Digital Media Health Reserts	7,441		118 83		100 36	85% 43%	15 46	13% 55%	3	2.54%
Health Resorts	7,425	1,471	83	957	36	43%	46	55%	1	1.20%

Services Fig. Fig.	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Transport Actions: 5-60 1-60 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1 1-60 1	Air Conditioning Systems - Cleaning			,,,							
Complete Grapher 798		7,415			1,513	16	53%	14			
Colleges Agents - Germano Lond						12		4 0			
Fig. 1 Fig. 1 Fig. 2 Fig. 3 Fig. 4 F		7,300		22	1,724	13	23%	17	77%		
Fry Compt Resident Compton 1,0 1	Tool & Die Makers			2	3,271	0	0%	2			
Particular Par	Railings					9		6			
Comparing Fig. Comp		7,363				43		7			
Trong - Temperatural	Desktop Publishing		1,480			8		9			
### August Long From Section ### (1) 1,40 11 1,70 13 1,00 17 1,00 17 1,00								39			
Section 1,50								0			
Name	Golf Courses - Public	7,327	1,484		1,345		59%	14	36%	2	5.13%
Investment	Carpet & Rug Repair					6		5			
Contractor - Media Accord - Media Ac						2		0			
Tricogn Parliablem Cryste & Regul 750 187 197		7,298			2,875	3	75%	13			
Time Commer Americanin a Diminister 7,75						33					
Fig. 1-100	Tile - Ceramic - Manufacturers & Distributors			5		3		2			
Color	Fish & Seafood - Wholesale	7,265			2,223			7		0	0.00%
Windows	Pet Fencing & Containment Systems			78	986			7		0	0.00%
Facility References 7.751 7.767 7.757 7.767 7.757 7.						•					
Receivings Service						26					
Stock Windowski & Manufacturer				6		4		2			
Transcription Revice 7,000 1,488 4 2,675 3 750 1 250 0 0 0 0 0 0 0 0 0	Shoes - Wholesale & Manufacturers			110		91	83%	19			
Table : Head 7,100 3,400 74 1,000 35 475 30 496 3 475 30 496 3 475 3 4 4 4 4 4 4 4 4 4	Transcription Service	7,205	1,498	4	2,875	3	75%	1	25%	0	0.00%
Real Francisco	Hats - Retail	7,190			1,008			36			
Vanity Publishers		7,185	1,500			15		4	21%		
Custom Framing 7,157 1,003 16 1,077 1,003 16 1,077 1,004 17 1,005 16 1,077 1,005 1,005 17 1,005 17 1,005 17 1,005 17 1,005 17 1,005 17 1,005 17 1,005 17 1,005 17 1,005 17 1,005 17 1,005 1,00	rictar i monero		1,501					5		0	0.00%
Charty - Human Services (i.e. assistance to individuals & families)	Custom Framing						38%				
Tables Underground Location 7,197 1,564 10 2,687 9 90% 1 10% 0 0.00%			1,504								
Till 8 Marble Till 5 Marble Ti	Utilities Underground - Locating		1,504	10	2,287	9		1	10%	0	0.00%
New York Section Sec	Floor Waxing, Polishing & Cleaning					3					
Starter & Trade Exchanges						14		16			
Advertising - Telephone						10		3			
Francisco Fran	Advertising - Telephone	7,092	1,509					28			
Fingineers - Electrical 7,075 1,512 8 2,499 5 6,3% 3 38% 0 0,00%						8		8			
Project Conformation (1975) 1,514 37 1,377 23 62% 14 38% 0 0.00% 1 6.0% 1 1 1 1 1 1 1 1 1		7,075		8		5	63%	3	38%		
Fire Protection Contractor 7,048 1,515 15 2,009 9 6,0% 5 33% 1 5,67% 7,088 1,516 15 15,161 15 167% 7,088 1,516 15 167% 7,088 1,516 15 167% 7,088 1,517 13 6,67% 7,088 1,517 13 6,67% 7,088 1,517 14 15 15 16,67% 15 15 16,67% 16 15 15 16 15 15 16 15 15 16 15 15 16 16 15 15 16 16 15 15 16 16 15 15 16 16 15 15 16 16 15 15 16 16 15 15 16 16 15 16 16 16 17 17 18 18 18 18 19 10 10 10 10 11 11 11 11 11 11 11 11 11	Skateboards & Equipment					61	55%				
Pest Control Supplies & Equipment Pest C								14			
Audio-Visual Equipment - Service & Repair 7,008 1,517 48 1,222 31 65% 16 33% 1 2.08% 7,004 1,518 48 1,222 15 31% 52 67% 1 2.08% 7,004 1,518 48 1,222 15 31% 52 67% 1 2.08% 7,004 1,518 48 1,222 15 31% 52 67% 1 2.08% 7,004 1,518 48 1,222 15 5 31% 52 67% 1 2.08% 7,004 1,518 48 1,222 15 5 31% 52 67% 1 2.08% 7,004 1,518 48 1,222 15 5 31% 52 67% 1 2.08% 7,004 1,518 48 1,222 15 5 31% 52 67% 1 2.08% 7,004 1,518 48 1,222 15 5 31% 52 67% 1 2.08% 7,004 1 2.0						,		5		1	5.67%
Air Cargo & Package Express Service 7,004 1,518 48 1,232 15 31% 32 6.7% 1 0.08% 1.08								16		1	
Art Instruction & Schools	Air Cargo & Package Express Service	7,004		48	1,232	15	31%			1	
Bank Equipment & Supplies 6, 973 1,521 42 1,305 42 100% 0 0 0% 0 0,00%	Plants - Retail									0	0.00%
Mediation Services								15			
Insurance - Fire & Flood Specialists 6,967 1,522 12 2,158 7 58% 3 25% 21 (6.67% 1.					1,305			0			
Invitations & Announcements						14		9			
Oils - Essential 6, 962 1,525 5 2,749 5 10% 0 0% 0 0,00% 0	Invitations & Announcements					18		10			
Check Verification & Recovery Service 6,959 1,526 49 1,223 45 92% 3 6% 1 2,048 4 1,229 45 92% 3 6% 1 2,048 4 1,229 4 1,221 1 1,817 9 47% 5 2,639% 5 2,632% Contractor - Decorative & Specialty Concrete 6,954 1,528 26 1,614 11 42% 13 50% 2 7,69% 2 1,429% Auto Bumpers, Guards & Grilles 6 6,954 1,529 14 2,048 5 36% 7 50% 2 1,429% Auto Bumpers, Guards & Grilles 6 76% 5 2,44% 0 0,00% 2 1,429% 2 1,531 1,530 21 1,758 16 76% 15 2,44% 0 0,00% 2 1,429%	Oils - Essential	6,962	1,525	5	2,749	5	100%	0	0%	0	0.00%
Contractor - Decorative & Specialty Conrete 6,954 1,528 6,949 1,529 14 2,048 5 3,6% 7 50% 214,294 Auto Bumpers, Guards & Grilles 6,923 1,530 211 1,758 16 76% 5 24% 0 0,00% Auto Bumpers, Guards & Grilles 6,923 1,530 211 1,758 16 76% 5 24% 0 0,00% Commercial Painting Contractor 6,931 1,531 32 1,471 15 47% 16 50% 13 3,13% Commercial Painting Contractor 6,933 1,532 18 1,532 18 1,662 8 44% 6 33% 4 422,22% Stair Lifts 6 6,931 1,534 18 1,662 12 6,76% 6 33% 0 0,00% 90 0 0% 0 0,00% 90 0 0	Check Verification & Recovery Service	6,959	1,526		1,223	45		3		1	2.04%
Dock Builders	Waterproofing Materials							.5		5 2	26.32%
Auto Bumpers, Guards & Grilles 6,923 1,530 21 1,758 16 76% 5 24% 0 0,00% 1 0,00% 6 6,917 1,531 32 1,471 15 47% 16 50% 13 3.13% 2 1,471 15 47% 16 50% 13 3.13% 2 1,471 15 47% 16 50% 13 3.13% 2 1,471 15 47% 16 50% 16 50% 17 1,531 32 1,471 15 47% 16 50% 17 1,531 3.13% 2 1,471 15 47% 16 50% 17 1,531 3.13% 2 1,471 15 47% 16 50% 17 1,531 1,532 18 1,862 8 44% 6 33% 4 22,22% 17 1,531 1,531 1,532 18 1,862 8 44% 6 33% 4 2,22% 17 1,531 1,531 1,531 1,532 18 1,862 8 44% 6 6 33% 6 1,00% 10 0,00% 10						11		13			
Lasers 6,917 1,531 32 1,471 15 47% 16 59% 11 3.13% 42 2.27% Commercial Painting Contractor 3 6,913 1,532 18 1.862 8 44% 6 6 33% 4 22.27% Stair Lifts 6,903 1,533 20 1,785 20 100% 0 0 0% 0 0.00% 0 0.00% Printing Equipment 6,690 1,534 18 1,862 12 67% 6 33% 0 0.00% Printing Equipment 6,692 1,533 20 1,785 12 67% 6 30% 2 10.00% 6 30% 2 10.00% 6 10.00% Printing Equipment 7 6,888 1,536 12 2,138 8 67% 3 25% 1 8.33% 0 0.00% Massage Equipment Service - Virtual Assistant 6,885 1,537 15 2,009 7 47% 8 53% 0 0.00% Massage Equipment Service - Virtual Assistant 6,885 1,536 12 2,138 8 67% 19 49% 19 49% 1 2.56% 6 0.00% Massage Equipment Service - Virtual Assistant 6,885 1,536 12 2,138 19 49% 19 49% 10.00% Massage Equipment Service - Virtual Assistant 6,885 1,536 12 2,138 19 49% 19 49% 10.00% Massage Equipment Service - Virtual Assistant 6,885 1,536 12 2,138 19 49% 19 49% 10.00% Massage Equipment Service - Virtual Assistant 6,886 1,536 12 2,138 19 49% 19 49% 10.00% Massage Equipment Service - Virtual Assistant 19 49% 10.00% Massage Equipment Service - Virtual Assistant 19 49% 19 49% 10.00% Massage Equipment Service - Virtual Assistant 19 49% 19 49% 10.00% Massage Equipment Service - Virtual Assistant 19 49% 19 49% 10.00% Massage Equipment Service - Virtual Assistant 19 49% 19 49% 10.00% Massage Equipment Service - Virtual Assistant 19 49% 19 49% 10.00% Massage Equipment Service - Virtual Assistant 19 49% 19 49% 10.00% Massage Equipment Service - Virtual Assistant 19 49% 19 49% 10.00% Massage Equipment Service - Virtual Assistant 19 49% 19 49% 10.00% 10.00% Massage Equipment Service - Virtual Assistant 19 49% 19 49% 10.00% 10.			1,529		2,048 1 758	16			24%		
Commercial Painting Contractor 6,913 1,532 18 1,862 8 44% 6 33% 4 22 22 0 1,785 20 100% 0 0 0% 0 0 0% 0 0,00% 20 1,533 20 1,785 20 100% 0 0 0% 0 0 0% 0 0 0,00% 20 1,534 18 1,862 12 67% 6 33% 0 0 0,00% 21 0,00% 21 0,535 20 1,785 12 60% 6 33% 0 0 0,00% 21 0	Lasers							16		1	3.13%
Van Conversions & Accessories 6,900 1,534 18 1,862 12 67% 6 33% 0 0,00% 0 0,00% 1,534 18 1,862 12 67% 6 33% 0 0 0,00% 1,535 20 1,785 12 60% 6 30% 2 1,00% 1,	Commercial Painting Contractor					8	44%	6			
Printing Equipment 6,892 1,535 20 1,785 12 60% 6 30% 2 10,00% 2 10,00% 5 12 8,378 15 2,158 8 67% 3 25% 18,33% 5 19	Stair Lifts	6,903	1,533		1,785			0		0	0.00%
Stump Removal & Grinding 6,888 1,536 12 2,158 8 6.7% 3 25% 1 8,33% 1 1,00%	Van Conversions & Accessories	6,900	1,534		1,862	12		6		0	0.00%
Employment Service - Virtual Assistant 6,885 1,537 15 2,009 7 47% 8 53% 0 0.00% Massage Equipment & Supplies 6,869 1,538 39 1,345 19 49% 19 49% 19 2.56% agrage Organizers 6,669 1,539 27 1,584 21 78% 6 22% 0 0.00% Christmas Trees 6,669 1,539 27 1,584 21 78% 6 22% 0 0.00% Christmas Trees 7 6,864 1,540 100 851 91 91% 7 7% 2 2.00% 100 851 91 91% 7 7% 2 2.00% 100 851 91 91% 7 7% 5 2 2.00% 100 851 91 91% 7 7% 5 2 2.00% 100 851 91 91% 7 7% 100 100 100 100 100 100 100 100 100 10						12		<u>6</u>			
Massage Equipment & Supplies 6,869 1,538 39 1,345 19 49% 19 49% 1 2,56% Garage Organizers 6,867 1,539 27 1,584 21 78% 6 22% 0,00% Christmas Trees 6,864 1,540 100 851 91 91% 7 7% 2 2,00% Auto Dealers - Custom Design & Replica 6,859 1,541 110 807 52 47% 58 53% 0 0,00% Auto Dealers - Custom Design & Replica 6,844 1,542 24 1,663 9 38% 15 63% 0 0,00% Auto Seriers 6,823 1,543 9 2,361 0 0 0 0 9 38% 15 63% 0 0.00% Scheiers 6,802 1,544 131 732 108 82% 20 15% 3 2,29% Satteries - Storage-Retail 6,808 1						7					
Garage Organizers 6,867 1,539 27 1,584 21 78% 6 22% 0 0,00% Christmas Frees 6,867 1,540 100 851 91 91% 7 7% 2 2,00% Pipes & Smokers Articles 6,859 1,541 110 807 52 47% 58 53% 0 0,00% Auto Dealers - Custom Design & Replica 6,859 1,541 110 807 52 47% 58 53% 0 0,00% Auto Dealers - Custom Design & Replica 6,844 1,542 24 1,663 9 38% 15 63% 0 0,00% 0 0 0% 9 0,00% 150 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Massage Equipment & Supplies	6,869	1,538	39	1,345		49%	19	49%	1	2.56%
Pipes & Smokers Articles 6,859 1,541 110 807 52 4.7% 58 5.3% 0 0,0.0%	Garage Organizers							6			
Auto Dealers - Custom Design & Replica 6,844 1,542 24 1,663 9 38% 15 63% 0 0.00% 0 10.00% 0 6,823 1,543 9 2,361 0 0 0% 0 0 0% 0 0 0% 0 100.00% 1,545 2 1,544 131 732 108 82% 20 1.5% 3 2.20% 1,546 23 1,744 211 95% 1 5 65% 6 2.00% 1 5 6	Christmas Trees							7			
Ponzi Schemes 6,823 1,543 9 2,361 0 0% 0 0% 9 100,00% Labor Posters 6,812 1,544 131 732 108 82% 20 15% 3 2,29% Oil Burners 6,808 1,545 22 1,724 21 95% 1 5% 0 0.00% Batteries - Storage-Retail 6,802 1,546 23 1,700 15 65% 6 26% 2 8.70% Auto Service - Rust proofing Shops 6,786 1,547 24 1,663 19 79% 5 21% 0 0.00% Insurance Services - Commercial 6,786 1,548 13 2,106 11 85% 2 15% 0 0,00% Incut Caps & Shells 6,771 1,549 45 1,266 26 58% 19 42% 0 0,00% Truck Caps & Shells 6,751 1,550 14 2,048 10 71% 4 <td< td=""><td></td><td></td><td></td><td></td><td></td><td>52</td><td></td><td></td><td></td><td></td><td></td></td<>						52					
Labor Posters 6,812 1,544 131 732 108 82% 20 15% 3 2,29% 6 108 Butteries - Storage-Retail 7,545 22 1,724 21 95% 1 5% 0 0,00% 8 1,545 22 1,724 21 95% 1 5 5% 0 0,00% 8 1,545 22 1,724 21 95% 1 5 5 5 5 5 1 5 5 5 5 5 5 5 5 5 5 5 5		6,844	1,542		1,663	9	38%		63%	0 10	0.00%
Oil Burners 6,808 1,545 22 1,724 21 95% 1 5% 0 0.00% Batteries - Storage-Retail 6,802 1,546 23 1,700 15 65% 6 26% 2 8.70% Auto Service - Rust proofing Shops 6,798 1,547 24 1,663 19 79% 5 21% 0 0.00% Insurance Services - Commercial 6,786 1,548 13 2,106 11 85% 2 15% 0 0.00% Glassware - Wholesale & Manufactures 6,771 1,549 45 1,266 26 58% 19 42% 0 0.00% Truck Caps & Shells 6,756 1,550 14 2,048 10 71% 4 29% 0 0.00% Document Imaging & Scanning Service 6,751 1,551 13 2,106 3 23% 7 54% 3 23.08% 7 54% 3 23.08% 7 54% 3 23.08% 1 5.56%						108					
Batteries - Storage-Retail 6,802 1,546 23 1,700 15 65% 6 26% 2 8,70% 4 2 1,000	Oil Burners		1.545					1			
Auto Service - Rust proofing Shops 6,798 1,547 24 1,663 19 79% 5 21% 0 0,00% Insurance Services - Commercial 6,786 1,548 13 2,106 11 85% 2 15% 0 0,00% Glassware - Wholesale & Manufacturers 6,771 1,549 45 1,266 26 58% 19 42% 0 0.00% Truck Caps & Shells 6,756 1,550 14 2,048 10 71% 4 29% 0 0.00% Document Imaging & Scanning Service 6,751 1,551 13 2,106 3 23% 7 54% 3 23.08% First Aid Instruction 6,714 1,552 18 1,862 11 61% 6 33% 1 5.56%	Batteries - Storage-Retail	6,802	1,546	23	1,700	15	65%	6	26%		
Glassware - Wholesale & Manufacturers 6,771 1,549 45 1,266 26 58% 19 42% 0 0.00% Truck Caps & Shells 6,756 1,550 14 2,048 10 71% 4 29% 0 0.00% Document Imaging & Scanning Service 6,751 1,551 13 2,106 3 23% 7 54% 3 23.08% First Aid Instruction 6,714 1,552 18 1,862 11 61% 6 33% 1 5.56%	Auto Service - Rust proofing Shops							5			
Truck Caps & Shells 6,756 1,550 14 2,048 10 71% 4 29% 0 0.00% Document Imaging & Scanning Service 6,751 1,551 13 2,106 3 23% 7 54% 3 23.08% First Aid Instruction 6,714 1,552 18 1,862 11 61% 6 33% 1 5.56%	Insurance Services - Commercial							2			
Document Imaging & Scanning Service 6,751 1,551 13 2,106 3 23% 7 54% 3 23.08% First Aid Instruction 6,714 1,552 18 1,862 11 61% 6 33% 1 5.56%								19		0	
First Aid Instruction 6,714 1,552 18 1,862 11 61% 6 33% 1 5.56%				13	2,040		23%	7	54%		
	First Aid Instruction					,	61%	6	33%		
	Modeling & Acting - Training							2			

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Furniture - Unfinished Shirts - Custom Made	6,692 6,684	1,554 1,555	49 115	1,223	33 64	67% 56%	16	33% 42%	<u> </u>	0.00% 3 2.61%
Stillts - Custoff Made	0,004	1,333	113	/93	04	30%	40	4270		2.01%
Linen Supply Service	6,675	1,556	24	1,663	12	50%	11	46%	1	4.17%
Metal Specialties	6,667	1,557	9	2,361	6	67%	3	33%		0.00%
Pain Management Services Appliances - Installation	6,656 6,653	1,558 1,559	28 51		17 17	61% 33%	10 32	36% 63%	1	1 3.57% 2 3.92%
Parking Attendant Service	6,652	1,560	135		97	72%	36	27%	2	2 1.48%
Dressmakers	6,649	1,561 1,562	90	913	51	57%	37	41%	2	2.22%
Restaurant Management	6,645		27		19		7	26%	1	3.70%
Musical Instruments - Repair Clinics - Pain Management	6,636 6,622	1,563 1,564	50 13		26	52% 69%	24	48% 31%		0.00%
Physicians & Surgeons - Cardiology Services	6,583	1,565	29	1,535	28	97%	1	3%		0.00%
Car Buying Service	6,579	1,566	17	1,915	14	82%	1	6%	2	2 11.76%
Consultant - Planning	6,573	1,567	10		3	30%	7	70% 54%	<u> </u>	0.00%
Yacht Brokers Shuttle Bus	6,566 6,563	1,568 1,569	28 116		13 64	46% 55%	48	54% 41%		0.00% 4 3.45%
Attornevs & Lawvers - Traffic Law	6,545	1,570	12		5	42%	7	58%	C	0.00%
Mold Consulting & Testing	6,542	1,571	8		7	88%	0	0%	1	1 12.50%
Printing Brokers	6,528	1,572	14		9	64%	5	36%	C	0.00%
Building Cleaning - Exterior Hair Weaving	6,526 6,517	1,573 1,574		2,616 997	36	50% 47%	3 40	50% 53%		0.00%
Water Works Contractors	6,502	1,574	22		18	82%	40	14%	1	0.00%
Computers - Rent & Lease	6,498	1,576	454	314	445		8	2%	1	1 0.22%
Swimming Instruction	6,480	1,577	47	1,244	27	57%	10	21%	10	21.28%
Lighting Fixtures - Wholesale & Manufacturers	6,476	1,578	21		15	71%	6	29%		0.00%
Wind Energy Systems Student Exchange Programs	6,472 6,471	1,579 1,580	20 17		13	30% 76%	13	65% 24%	1	1 5.00% 0 0.00%
Antiques - Reproductions	6,469	1,581		-/	13	63%	3	38%		0.00%
Air Ambulance Service	6,463	1,582	12		9	75%	2	17%	i	1 8.33%
Coffee Brewing Devices	6,455	1,583	40	1,328	30	75%	9	23%	1	1 2.50%
Gutter Leaf Guards	6,453	1,584	14		11	79%	3	21%	C	0.00%
Tile Sales	6,441 6,437	1,585 1,586	35	1,419 2,749	17	49% 80%	18	51% 20%		0.00%
Employment Counseling Medical Diagnostic Testing Facilities	6,431	1,587	33		29		4	12%		0.00%
Nuts - Edible	6,419	1,588	20		9	45%	2	10%	9	9 45.00%
Speech & Language Pathologists	6,419	1,588	8	2,439	7	88%	1	13%	C	0.00%
Beverages - Wholesale & Distribution	6,414	1,590	13		9	69%	4	31%	<u>C</u>	0.00%
Annuities Fountains - Garden, Display	6,404 6,399	1,591 1,592	16	3,590 1,972	12	100% 75%	0	0% 25%		0.00%
Locksmiths Equipment & Supplies	6,380	1,593	46		15	33%	23	50%	8	3 17.39%
Boat Covers, Tops & Upholstery	6,378	1,594	27	1,584	16	59%	10	37%	i	1 3.70%
Cocktail Lounges	6,368	1,595	39		16		22		1	2.56%
Lighting Consultants	6,359 6,356	1,596	15		6	40%	8	53%	1	6.67%
Pet Supplies & Foods - Wholesale Fireworks	6,351	1,597 1,598	52 13		47	90%	3	6% 31%		2 3.85% 0 0.00%
Divers Equipment & Supplies	6,340	1,599	39		22		17	44%	č	0.00%
Fishing Charters	6,340	1,599	29	1,535	13	45%	14	48%	2	6.90%
Personal Security Guard Service	6,329	1,601	9	2,361	6	67%	3	33%	C	0.00%
Traffic & Parking Consultants Office Furniture & Equipment - Used	6,328 6,280	1,602 1,603	98 10		87 8	89% 80%	11	11% 20%		0.00%
Watches - Wholesale & Manufacturers	6,265	1,603	38		30		5	13%		3 7.89%
Greenhouses	6,263	1,605	9	2,361	6	67%	3	33%	Č	0.00%
Debt Settlement - Canada	6,247	1,606	31		27	87%	4	13%	C	0.00%
Patent Searchers	6,247	1,606	5		5	100%	0	0% 4%	<u> </u>	0.00%
Publishers Representatives Security Cameras	6,224 6,209	1,608 1,609	71 24		66 10	93% 42%	13	4% 54%	1	2 2.82% 1 4.17%
Plating	6,207	1,610	21		13	62%	8	38%		0.00%
Distributing Service - Circular, Sample	6,205	1,611	17		12		5	29%	C	0.00%
Auto Electric Equipment	6,204	1,612	48		28	58%	20	42%	C	0.00%
Tanning Salons Equipment & Supplies	6,204	1,612	20		13		/	35%		0.00%
Baths - Equipment & Supplies Fasteners - Industrial & Construction	6,202 6,193	1,614 1,615	35		19 1	54%	15	43% 50%	1	1 2.86% 0 0.00%
Outdoor Kitchens	6,188	1,616	24		10	42%	14	58%	Č	0.00%
Meat Brokers	6,187	1,617	17	1,915	7	41%	10	59%	C	0.00%
Attorneys Service Bureaus	6,173	1,618	10		8	80%	2	20%	C	0.00%
Travel Escorts Stamps - Collectors	6,173 6,160	1,618 1,620	4 29		20	50% 69%	2	50% 21%	<u> </u>	0.00%
Videographers	6,159	1,621	86		45		28	33%	13	
Electric Equipment - Manufacturers	6,154	1,622	23		9	39%	14	61%	-0	0.00%
Floors - Industrial	6,151	1,623	16	1,972	7	44%	6	38%	3	3 18.75%
Telephone Solicitation Companies	6,149	1,624	98		16	16%	18	18%	64	
Water Supply Systems Fruits & Vegetables - Wholesale	6,132 6,130	1,625 1,626	42	1,305 3,271	25	60% 50%	17	40% 50%		0.00%
Horse Training	6,125	1,627	18	1,862	9	50%	9	50%		0.00%
Genealogy Services	6,119	1,628	62	1,099	58	94%	3	5%	i	1 1.61%
Delicatessens	6,107	1,629	18	1,862	5	28%	13	72%	C	0.00%
Pet Exercising Service	6,086	1,630	5	2,749	4	80%	1	20%	Č	0.00%
Freight Traffic Service Concrete Construction Forms & Accessories	6,079 6,048	1,631 1,632	44 19		38 13		6	14% 32%	C	0.00%
Surveillance Equipment, Sales & Service	6,040	1,633	32		17					5 15.63%
Water Wells - Pumps Sales & Service	6,039	1,634	22		17	77%	5	23%	č	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Appliances - Small - Wholesale & Manufacturers	6,033	1,635	121		108	89%	10		3	2.48%
Newspaper Distributors	6,020	1,636	121	764	120		0	0%	1	0.83%
Industrial Consultants	6,015	1,637	3	3,048	1	33%	2	0,70	0	0.00%
Army & Navy Goods Lawn & Garden Pond Dealers & Supplies	6,002 5,998	1,638 1,639	50 31	1,205 1,498	33 24	66% 77%	13	26% 23%	4	8.00%
Chemical Cleaning - Industrial	5,992	1,640	15		24	33%	10		0	0.00%
Computer Printers Sales & Service	5.981	1.641	55		34		19	35%	- J	3.64%
Bar Coding Service	5,961	1,642	7	2,524	5	71%	2	29%	0	0.00%
Sawmills	5,959	1,643	5	2,749	2	40%	3	60%	0	0.00%
Insurance - Liability	5,958	1,644	20		17		3	15%	0	0.00%
Oilfield Hauling	5,951	1,645	1		0	0%	1	10070	0	0.00%
Permanent Make Up	5,934	1,646	17		14		3	18%	0	0.00%
Physicians - Surgeons & Neurosurgeons	5,929	1,647	19		13		6		0	
Variety Stores	5,917	1,648	83		45		33		5	6.02%
Plumbing - Renovation & Repair	5,909	1,649	40 44		22	55% 55%	16			5.00%
Shipping Room Supplies Referral - Doctor	5,906 5,895	1,650 1,651	38		24 24		13 14	30% 37%		15.91% 0.00%
Office Furniture & Equipment - Installation	5,892	1,652	30		1		2	67%	0	0.00%
Training - Video Instruction Tapes	5,886	1,653	36		17		7	19%	12	
Food Processing Equipment & Supplies	5,877	1,654	14		11		3	21%	0	
Perfume - Wholesale & Manufacturers	5,876	1,655	38	1,364	18	47%	18		2	5.26%
Renewable Energy	5,871	1,656	6	2,616	4	67%	2	33%	0	0.00%
Air Conditioning Equipment - Room Units	5,864	1,657	14	2,048	8	57%	4	29%	2	14.29%
Fiber Optics	5,861	1,658	57		35	61%	22	39%	0	0.00%
Child Care - In Home	5,860	1,659	32		18		14		0	0.00%
Publicity Service	5,859	1,660	29		19		10		0	0.00%
Pottery	5,855	1,661	26		13		10		3	11.54%
Glass, Mirror & Screen Companies	5,851 5,849	1,662	23 43	1,700 1,287	17 15	74% 35%	4	17%	2	8.70%
Animal Registration & Identification		1,663					22		6	13.3370
Advertising - Radio Pet Grooming - Mobile	5,847 5,840	1,664 1,665	39 19		35 10	90% 53%	8	10% 42%	- 0	0.00% 5.26%
Student Housing	5,840	1,666	50		34		16	32%	1	0.00%
Computers - Graphics	5,806	1,667	12		- 54		4	33%	2	16.67%
Oil Royalties	5,804	1,668	6		5	83%	1	17%	0	0.00%
Charity - Health	5,768	1,669	35	1,419	25	71%	10	29%	0	0.00%
Comic Books	5,739	1,670	58		26		28	48%	4	6.90%
Auto Race Cars	5,737	1,671	29		17	59%	9	31%	3	10.34%
Project Management	5,737	1,671	12	2,158	0	0%	12	100%	0	0.00%
Contractor - Industrial	5,720	1,673	1		1	10070	0	0 70	0	0.00%
Water - Bottled & Bulk	5,719	1,674	20	1,785	9	45%	10	50%	1	5.00%
Beer & Ale - Wholesale	5,718	1,675			3	43%	4		0	0.00%
Shelving Modeling - Advance Fee	5,710 5,708	1,676 1,677	13 17		9	69% 18%	4 14		0	0.00%
	5,708		1/		3 4	57%	14	43%	- 0	0.00%
Bakers - Wholesale Trademark Agents & Consultants	5,705	1,677 1,679	7	2,524 2,524	4	57%	3	43%	- 0	0.00%
Alternators & Generators - Auto Repair	5,704	1,680	37		23	62%	13			2.70%
Group Homes	5,700	1,681	3/		1	33%	2			0.00%
Gymnasiums - Equipment & Supplies	5,697	1,682	37	1,377	21		13	35%	3	8.11%
Oil Well Services	5,691	1,683	2		0	0%	2	100%	0	0.00%
Professional Fundraiser	5,686	1,684	43		15	35%	27		1	2.33%
Posters	5,683	1,685	61		29		32		0	0.00%
Scales	5,682	1,686	29		20		8	28%	1	3.45%
Pharmacies - Specialty	5,676	1,687	13		13		0		0	
Vending Machines - Supplies & Parts	5,674	1,688	38		29		9	24%	0	0.00%
Motorcycles - Customizing	5,657	1,689	40		14	35% 75%	25	63% 25%	1	2.50%
Floors - Raised Artists Agents	5,612 5,610	1,690 1,691	12 14		9	75% 50%	3	25% 50%	- 0	0.00%
Dog Davcare	5,609	1,691	18		14		4		- 0	0.00%
Economic Research & Analysis	5,605	1,693	26		5	19%	21		0	0.00%
Jewelers - Supplies	5,604	1,694	7		6	86%	1	14%	0	0.00%
Tents - Rental	5,596	1,695	24	1,663	13	54%	7	29%	4	16.67%
Video Equipment - Sales & Rentals	5,591	1,696	36	1,398	13	36%	20	56%	3	8.33%
Halls & Auditoriums	5,589	1,697	27		18		6		3	11.11%
Distillers	5,588	1,698	18		6	33%	12	67%	0	0.00%
Window Shades - Equipment & Supplies	5,588	1,698	12	2,158	7	58%	4	33%	1	8.33%
Forensic Loan Audits	5,580	1,700	58		20		22		16	27.007.0
Wire & Cable - Electric	5,576	1,701	6		2	33%	4	67%	0	
Drivers Education	5,566	1,702	30	1,513	23	77%	6	20%	1	3.33%
Insurance - Long Term Care	5,558	1,703	3		2	67%	1 25		0	
Computers - Multimedia Home Health Services - Skilled	5,547 5,545	1,704 1,705	71 2		45	63% 100%	25	35% 0%	1	1.41%
Boilers - Repair & Cleaning	5,545	1,705	14		2	100% 57%	<u> </u>	43%	0	
Attorneys & Lawyers - Wills, Trust & Probate	5,529	1,706	14		8	0%	D	100%	0	0.00%
Infomercials	5,504	1,707	129		115		14		0	0.00%
Cleaning Compounds	5,501	1,709	38		22		16		0	0.00%
Home Staging	5,494	1,710	6		3	50%	3	50%	0	0.00%
Manufactured Homes - Equipment & Parts	5,490	1,711	14		9	64%	5	36%	0	0.00%
Gourmet Shops	5,488	1,712	27	1,584	11	41%	13	48%	3	11.11%
Veterans & Military Organizations	5,474	1,713	5	2,749	4	80%	0	0%	1	20.00%
Auto Smog Inspection	5,473	1,714	95	884	57	60%	38	40%	0	0.00%
Giftware - Wholesale & Manufacturers	5,473 5,470	1,714 1,716	10 32		5	50%	5	50%	0	0.00% 3.13%
Food Products - Organic				1,471	17	53%	14	44%		

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Design & Build Contractor	5,465	1,717	25	1,645	6	24%	16	64%	3	12.00%
Butchering	5,460	1,718	15			47%	7	47%	1	6.67%
Trailers - Horse	5,447	1,719	14		12	86%	2	14%	0	0.00%
Grout Resurfacing & Repair Equestrian Services	5,444 5,427	1,720 1,721	18	2,524 1,862	6 13	86% 72%	1	28%	0	0.00%
Antiques - Repair & Restore	5,419	1,721	23		13	57%	10	43%	0	0.00%
Balloons - Novelty & Toy	5,416	1,723	20		12	60%	8	40%	0	0.00%
Dental Hygienists	5,413	1,724	28		21	75%	6	21%	1	3.57%
Sewing Machines - Service & Repair	5,410	1,725	63	1,086	45	71%	17	27%	1	1.59%
Booths - Toll, Parking	5,397	1,726	273	436	225	82%	48	18%	0	0.00%
Moving Equipment Rental	5,388	1,727	28		14	50%	14	50%	0	0.00%
Roofing Equipment & Supplies	5,379	1,728	14		7	50%	7	50%	0	0.00%
Business Credit Builder	5,370	1,729	47	1,244	46	98%	1	2%	0	0.00%
Water Gardens Fountains & Ponds	5,365	1,730	20		10	50%	9	45%	1	5.00%
Hospital Consultants	5,325	1,731	60		25	42%	33	55% 54%	2	3.33%
Photographic Equipment - Repair Buildings - Concrete	5,320 5,306	1,732 1,733	37 12		17	46% 42%	20	42%	0	0.00%
Self Defense Devices	5,306	1,734	55	1,156	50	91%	5	9%	2	0.00%
Caskets	5,291	1,735	18	1,862	14	78%	2	11%	2	11.11%
Online Shipping Broker	5,281	1,736	33		13	39%	16	48%	4	12.12%
Window Tinting & Coating - Residential	5,274	1,737	11		8	73%	2	18%	1	9.09%
Golf Instruction	5,270	1,738	27		14	52%	12	44%	11	3.70%
Manufactured Homes - Rent & Lease	5,255	1,739	41		22	54%	14	34%	5	12.20%
Roof Structures	5,254	1,740	11	2,223	5	45%	6	55%	0	0.00%
Mosquito Control	5,238	1,741	12	2,158	10	83%	2	17%	0	0.00%
Paging Equipment & Service	5,230	1,742	23		18	78%	4	17%	1	4.35%
Baseball Clubs	5,225	1,743	37		30	81%	7	19%	0	0.00%
Clocks - Dealers	5,220	1,744	26		21	81%	5	19%	0	0.00%
Government - County	5,214	1,745	11		8	73%	3	27%	0	0.00%
Contractor - Crawl Space	5,207	1,746	9	2,361	3	33%	6	67%	0	0.00%
Bird & Wildlife Supply Shops	5,201	1,747	24		13	54% 78%	11	46%	0	0.00%
Senior Housing/Living	5,194	1,748	23		18	78% 50%	5	22%	0	0.00%
Occupational Therapists	5,190 5,189	1,749	6 15			73%	3	50% 27%	0	0.00%
Horse Dealers Windows - Vinyl	5,189	1,750 1,751	20		11	73% 25%	4	30%	0	0.00%
Horse Breeders	5,168	1,751	10		5	60%	4	40%	9	0.00%
Grant Writers	5,166	1,753	35		7	20%	25	71%	3	8.57%
Plasma Centers	5,162	1,754	16			50%	8	50%	0	0.00%
Compressors	5,149	1,755	15	2,009	11	73%	4	27%	0	0.00%
Oils - Petroleum	5,148	1,756	15		12	80%	3	20%	0	0.00%
School Furniture & Equipment	5,133	1,757	9		9	100%	0	0%	0	0.00%
Wood Finishing	5,127	1,758	16		8	50%	5	31%	3	18.75%
Human Services Organizations	5,125	1,759	4		4	100%	0	0%	0	0.00%
Attorneys & Lawyers - Civil	5,107	1,760	36		12	33%	22	61%	2	5.56%
Second Hand Stores	5,104	1,761	20		11	55%	8	40%	1	5.00%
Attorneys & Lawyers - DUI	5,103	1,762	18 11		4	22%	14	78% 45%	0	0.00%
Window Tinting & Coating - Commercial Artists - Fine Art	5,090	1,763	67		15	27%	5 41	61%	3	27.27%
Brick - Clay - Common & Face	5,087 5,062	1,764	11		13	22% 45%	41	55%	11	16.42%
Administrators - Class Action Settlement	5,052	1,766	20		14	70%	5	25%	1	5.00%
Arborist	5,051	1,767	14		3	21%	9	64%	2	14.29%
Sportswear - Wholesale & Manufacturers	5,049	1,768	50		26	52%	24	48%	0	0.00%
Skating Rinks	5,047	1,769	28		19	68%	9	32%	0	0.00%
Race Tracks	5,032	1,770	62		21	34%	22	35%	19	30.65%
Body Care Products	5,021	1,771	47	1,244	26	55%	20	43%	1	2.13%
Colon Hydrotherapy - Colonic Therapy	5,003	1,772	13		11	85%	2	15%	0	0.00%
Stock & Bond Transfer Agents	4,997	1,773	46		40	87%	6	13%	0	0.00%
Beds - Electric & Adjustable	4,991	1,774	30		28	93%	0	0% 75%	2	6.67%
Attorneys & Lawyers - Patent	4,988	1,775	4		1 9	25%	3	75% 27%	0	0.00%
Refrigeration Equipment - Supplies & Parts Engineers - Mechanical	4,987 4,987	1,776 1,776	11 6		<u>8</u>	73% 33%	3	67%	0	0.00%
Aluminum	4,979	1,778	12		6	50%		50%	0	0.00%
Escort Service - Personal	4,977	1,779	1		1	100%	0	0%	0	0.00%
Landscape Contractors - Commercial	4,973	1,780	8		6	75%	2	25%	0	0.00%
Water Analysis	4,958	1,781	13		8	62%	1	8%	4	30.77%
Architectural & Construction Specs	4,950	1,782	12		7	58%	5	42%	0	0.00%
Bounce Houses	4,918	1,783	37	1,377	20	54%	17	46%	0	0.00%
Aircraft Schools	4,908	1,784	12		9	75%	3	25%	0	0.00%
Scooters - Medical	4,900	1,785	32		22	69%	9	28%	1	3.13%
Charity - Children & Youth	4,878	1,786	12	2,158	8	67%	4	33%	0	0.00%
Autograph Dealers	4,863	1,787	49		17	35%	30	61%	2	4.08%
Shoppers News Publications	4,861	1,788	34		15	44%	5	15%	14	71.1070
Pipe	4,860	1,789	2		1	50%	1	50%	0	0.0070
Heat Pumps Hydraulic Equipment Repair	4,844 4,840	1,790 1,791	31 10	1,498 2,287	14	45% 20%	16	52% 70%	1	3.23%
					2		10	70% 32%	1	
Audio-Visual Equipment - Supplies & Parts Engines - Fuel Injection Service & Parts	4,837 4,837	1,792 1,792	31 13		21 11	68% 85%	10	15%	0	0.00%
Wedding Officiant	4,837	1,792	13		7	39%		28%	0	33.33%
Guide Service	4,820	1,794	11	2,223	7	27%	7	64%	11	9.09%
Music Distribution Service	4,811	1,796	68		51	75%	16	24%	11	1.47%
							10		-	
Patio Cover	4,810	1,797	9	2,361	8	89%	1	11%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Farm Supplies	4,791	1,799	25 25	1,645 1,645	19 16	76% 64%	6	24% 36%	0	0.00%
Rifle & Pistol Ranges Horse Riding/Horse Trail Rides	4,790 4,784	1,800	39		16	64% 49%	10	36% 49%	0	0.00% 2.56%
Machine Tools - Repair & Rebuild	4,783	1,802	17		9	47%	19	53%	1	0.00%
Developmental Disability Services	4,779	1,803	4	2 975	2	50%	2	50%	0	0.00%
Airport Parking Reservations	4,778	1,804	46		24		19	41%	3	6.52%
Consultants - Telecommunication	4,778	1,804	18	1,862	12	67%	6	33%	0	0.00%
Contractor - Low Voltage Systems	4,764	1,806	4		4	100%	0	0%	0	0.00%
Insurance - Dental	4,762	1,807	22	1,724	18	82%	3	14%	1	4.55%
Diaper Service	4,746	1,808	22		13		9	41%	0	0.00%
Glaziers	4,711	1,809	8		4	50% 93%	3	38% 7%	1	12.50%
Military Goods Rubber Stamps	4,707 4,699	1,810 1,811	61		57	93%	4	60%	0	0.00%
Spices Spices	4,699	1,811	136	2,287 715	12	9%	122	90%	2	1.47%
Veterinarians Equipment & Supplies	4,689	1,813	9		7	78%	122	22%	0	0.00%
Storm Windows & Doors - Repair	4,683	1,814	14		7	50%	7	50%	0	0.00%
Erosion Control	4,681	1,815	2	3,271	1	50%	1	50%	0	0.00%
Plumbers - Commercial	4,667	1,816	25	1,645	7	28%	16	64%	2	8.00%
Mining Companies	4,665	1,817	5	2,749	0	0%	4	80%	1	20.00%
Scaffolding & Aerial Lifts	4,659	1,818	6		5	83%	1	17%	0	0.00%
Packing & Crating Service	4,657	1,819	13		8	62%	5	38%	0	0.00%
Video Tape Duplication Service	4,652	1,820	4	2,875	2	50%	1	25%	1	25.00%
Marketing Software	4,639	1,821	74		62	84%	10	14%	2	2.70%
Soaps & Detergents Floor Coatings - Epoxy/Polyurethane	4,634 4,620	1,822 1,823	29 16		17	59% 38%	12 10	41% 63%	0	0.00%
Awards - Production & Engraving	4,609	1,823	23		17	38% 74%	10	26%	0	0.00%
Detective Agencies	4,597	1,825	5		17	80%	1	20%	0	0.00%
Uniforms - Medical	4,592	1,826	50		13	26%	37	74%	0	0.00%
Laser Therapy	4,584	1,827	13		9	69%	4	31%	0	0.00%
Boxes - Corrugated & Fiber	4,584	1,827	2	3,271	0	0%	2	100%	0	0.00%
Crime Scene/Trauma Clean Up	4,578	1,829	9	2,361	7	78%	2	22%	0	0.00%
Appraisers - Antiques	4,576	1,830	5	2,749	2	40%	3	60%	0	0.00%
Eviction Service	4,563	1,831	32		25	78%	5	16%	2	6.25%
Truck Manufacturers & Distributors	4,560	1,832	21		15	71%	5	24%	1	4.76%
Job Listing & Advisory Services - Advanced Fee	4,556	1,833	43		9	21%	18	42%	16	37.21%
Animal Brokers & Dealers - Zoo, Circus Candles - Wholesale & Manufacturers	4,555 4,545	1,834 1,835	48		15	31% 86%	33	69% 14%	0	0.00%
Tourist Information	4,545	1,835	21	2,524 1,758	10	48%	1	43%	0	0.00% 9.52%
Electrical Power Systems Maintenance	4,526	1,837	4	2,875	10	50%	2	50%	0	0.00%
Mats & Matting	4,525	1,838	23		21	91%	2	9%	0	0.00%
Bed Bug Removal	4,524	1,839	54		15	28%	33	61%	6	11.11%
Social Workers	4,514	1,840	9		9	100%	0	0%	0	0.00%
Furnaces - Industrial	4,513	1,841	8		6	75%	0	0%	2	25.00%
Labeling	4,504	1,842	4		3	75%	1	25%	0	0.00%
Custom Brokers	4,500	1,843	17		16	94%	0	0%	1	5.88%
Language Training Aids	4,495	1,844	32		22	69%	10	31%	0	0.00%
Machinery Rebuild & Repair	4,491	1,845	18		6	33%	10 14	56% 54%	2	11.11%
Ear & Body Piercing Trampolines	4,484 4,484	1,846 1,846	26 17		12 12	46% 71%	14	24%	U	0.00% 5.88%
Laundry Equipment	4,481	1,848	67		42	63%	24	36%	1	1.49%
Countertop - Fabrication	4,479	1,849	12			50%	6	50%	0	0.00%
Chimney Sweeper	4,478	1,850	24		7	29%	16	67%	1	4.17%
Information Processing & Retrieval Equipment & Systems	4,477	1,851	3	3,048	2	67%	1	33%	0	0.00%
Photo Booth Rentals	4,472	1,852	53		12	23%	37	70%	4	7.55%
Venetian Blinds - Repair & Cleaning	4,468	1,853	5		4	80%	1	20%	0	0.00%
Consultant - Strategic Planning	4,465	1,854	24		10	42%	13	54%	1	4.17%
Fertility Specialists	4,456	1,855	18		16		2	11%	0	0.00%
Auto Air Conditioning Equipment	4,454	1,856	17 7		12	71% 86%	5	29%	0	0.00%
Swimming Pools- Above Ground Post-Construction Clean Up	4,453 4,453	1,857 1,857	7		<u></u>	50%	1	14% 50%	0	0.00%
Craft Galleries & Dealers	4,446	1,859	36		16		20	56%	0	0.00%
Womens Apparel - Wholesale & Manufacturers	4,445	1,860	181		44	24%	136	75%	1	0.55%
Cabinet Refacing	4,443	1,861	11		6	55%	4	36%	1	9.09%
Dolls - Retail	4,441	1,862	37		32	86%	5	14%	0	0.00%
Electronics Research & Development	4,431	1,863	38		31	82%	7	18%	0	0.00%
Gardeners	4,429	1,864	13		- 8	62%	3	23%	2	15.38%
Teleconference Service	4,428	1,865	6		3	50%	3	50%	0	0.00%
Water Well Drilling Equipment & Supplies	4,421		10		10	100%	0	0%	0	0.00%
Writers - Business	4,418	1,867	16		6	38%	5	31%	5	31.25%
Child Support Enforcement	4,413 4,411	1,868 1,869	23 24		18 17	78% 71%	5	22% 29%	0	0.00%
Fingerprinting Literary Agents	4,411 4,399				1/	/1% 60%	7	29% 40%	0	0.00%
Sewing Contractors	4,399		18		13	72%	Z	22%	U 1	
Endodontics	4,381	1,871	18		13	72% 86%	2	14%	1	5.56% 0.00%
Chairs - Rent	4,361	1,873	23	1,700	10		13	57%	n	0.00%
Water Heaters - Repairing	4,362	1,874	7	2,524	6	86%	1	14%	n	0.00%
Fence Material	4,358	1,875	10	2,287	5	50%	5	50%	n	0.00%
Concrete Blocks & Shapes	4,354	1,876	14	2,048	6	43%	7	50%	1	7.14%
Real Estate - Short Sale	4,351	1,877	12	2,158	7	58%	3	25%	2	16.67%
Sharpening Service		1,878	28		٥	32%	19	68%	0	
	4,350				,				U	0.00%
Florists - Wholesale Astrologers	4,349 4,349	1,879	47 26	1,244	13 24	28%		72% 8%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Paving Materials Fruit & Vegetable Growers & Shippers	4,349 4,348	1,879 1,882	<u>9</u>	2,361 1,972	4 14	44% 88%	5	56% 13%	0	0.00%
Hydroponics - Equipment & Supplies	4,348	1,882	16		15	94%	0	0%	1	6.25%
Trusses - Construction	4,348	1,882	1		1	100%	0	0%	0	0.00%
Property Tax Lenders	4,346	1,885	6	2,616	6	100%	0	0%	0	0.00%
Mutual Funds	4,339	1,886	69		64	93%	5	7%	.0	0.00%
Paving, Painting, Home Improvement - Itinerant Workers	4,338	1,887	29		8 38	28% 63%	6	21% 35%	15	51.72%
Art Metal Work Store Fixtures	4,334 4,332	1,888 1,889	60		38	43%	21	57%	1	1.67%
Merchandise Brokers	4,313	1,890	23	2,524 1,700	19	83%	4	17%	0	0.00%
Auto Manufacturers Equipment & Supplies	4,292	1,891	11		6	55%	4	36%	1	9.09%
Consultants - Automobile Purchase	4,289	1,892	29		28	97%	1	3%	0	0.00%
Asbestos Consulting & Testing	4,284	1,893	2	3,271	2	100%	0	0%	0	0.00%
Homeopaths	4,282	1,894	6	2,010	2	33%	4	67%	0	0.00%
Product Sales via Telephone	4,281	1,895	39		30	77%	1	3% 29%	8	20.51%
Rubber Products Assembly & Fabricating Service	4,278 4,259	1,896 1,897	/	2,524 3,048	4	57% 0%	2	100%	1	14.29%
Telecommunication Design	4,243	1,898	5		5	83%	1	17%	0	0.00%
Concrete Pumping Service	4,242	1,899	5	2,749	3	60%	2	40%	0	0.00%
Karaoke Machines & Tapes	4,232	1,900	21		12	57%	8	38%	1	4.76%
Tropical Fish	4,227	1,901	19	1,817	10	53%	7	37%	2	10.53%
Electronic Mail Service	4,225	1,902	80		12	15%	67	84%	1	1.25%
Car Wash & Polish Equipment & Supplies	4,217	1,903	20		12	60%	- 6	30%	2	10.00%
Auto Dealers - Online	4,203	1,904	72		57	79%	13	18%	2	2.78%
Pavement & Floor Marking Services	4,201	1,905	22 74		25	41% 34%	12 41	55% 55%	1	4.55%
Sky Diving Traffic School	4,200 4,198	1,906 1,907	14		13	93%	41	55% 7%	8 n	0.00%
Cheerleading Instruction	4,192	1,907	32		17	53%	14	44%	1	3.13%
Advertising - Periodical	4,186	1,909	48	1,232	14	29%	32	67%	2	4.17%
Travel & Tourism Development and Education	4,182	1,910	41		11	27%	30	73%	0	0.00%
Physicians & Surgeons - Ear, Nose & Throat	4,180	1,911	29	1,535	19	66%	10	34%	0	0.00%
Fuel Economizers	4,179	1,912	7	2,524	4	57%	1	14%	2	28.57%
Caulking Contractors	4,178	1,913	8		2	25%	6	75%	0	0.00%
Lie Detection Service	4,172	1,914 1,915		2,616 480		100%	0 106	0% 44%	0	0.00%
Photo Imaging Service Cash Registers & Supplies	4,171 4,166	1,915	239		87	36% 100%	106	44% 0%	46	0.00%
Mold & Mildew Remediation	4,159	1,917	9	2,361	7	78%	2	22%	0	0.00%
Designers - Industrial	4,157	1,918	14		6	43%	7	50%	1	7.14%
Surgical Appliances & Supplies	4,155	1,919	28	1,561	24	86%	3	11%	1	3.57%
Horse Equipment & Supplies	4,133	1,920	43		22	51%	20	47%	1	2.33%
Drilling - Oil Well	4,130	1,921	5	2,749	2	40%	3	60%	0	0.00%
Boilers - New & Used	4,126	1,922	12			58%	5	42%	0	0.00%
Auto Floor Coverings	4,123	1,923 1,924	18		13	72% 0%	5	28% 100%	0	0.00%
Aerospace Industries Livestock Breeders	4,108 4,105	1,924	1	3,590 3,590	U	100%	1	0%	0	0.00%
Ignition Interlock Devices	4,103	1,926	59		53	90%	5	8%	1	1.69%
Environmental, Conservationist & Ecol Org	4,103	1,926			1	13%	5	63%	2	25.00%
Stationers - Retail	4,093	1,928	17		7	41%	10	59%	0	0.00%
Psychotherapist	4,093	1,928	10		8	80%	2	20%	0	0.00%
Health Care - Placement	4,085	1,930	6		5	83%	1	17%	0	0.00%
Batteries - Dry Cell - Wholesale & Manufacturers	4,080	1,931	14		13	93%	1	7%	0	0.00%
Souvenirs - Retail	4,077 4,051	1,932 1,933	28 28		15 11	54% 39%	6 17	21% 61%		25.00%
Aviation Services	4,051	1,933	28 18		11	39% 50%	1/	50%	<u> </u>	0.00%
Human Factors - Research & Development	4,051	1,933	8		6	75%	2	25%	0	0.00%
Fur Business - Wholesale & Manufacturers	4.047	1.936	35		14	40%	7	20%	14	
Photography Sales on the Internet	4,046	1,937	34		19	56%	15	44%	0	0.00%
Recycling - Metal	4,036	1,938	12		8	67%	4	33%	0	0.00%
Medical Transcription	4,028	1,939	3	5/010	3	100%	0	0%	0	0.00%
Sealing - Pavement	4,016	1,940	29		13	45%	10	34%	6	20.69%
Dairy Products - Wholesale	4,011 4,008	1,941 1,942	4		20	50% 91%	2	50% 9%	0	0.00%
Physicians & Surgeons - Allergy Woodworking Equipment & Supplies	4,008	1,942	22 21	1,724	17	91% 81%	Z	19%	0	0.00%
Boarding - Horses	4,003	1,943	15		17 R	53%	7	47%	<u>0</u>	0.00%
Insurance - Rental	4,003	1,945	17		8	47%	6	35%	3	17.65%
Judgment Recovery	4,002	1,946	17	1,915	10	59%	7	41%	0	0.00%
Check Cashing Protection Systems	3,985	1,947	122	760	117	96%	4	3%	1	0.82%
Electric Motors - Supplies & Parts	3,985	1,947	12		10	83%	2	17%	0	0.00%
Beer Home Brewing Equipment & Supplies	3,964	1,949	14		6	43%	6	43%	2	14.29%
Decoration Contractors - Party, Convention Aviation Consultants	3,961 3,961	1,950 1,950	8		/	88% 25%	1	13% 50%	0	0.00%
Mason Contractors Equipment & Supplies	3,961	1,950	<u>4</u>		1	25% 13%	2	75%	<u>1</u>	12.50%
Bolts & Nuts	3,956	1,952	3		1	0%	3	100%	1	0.00%
Aircraft Dealers	3,952	1,954	3	3,048	1	33%	2	67%	0	0.00%
Labor Organizations	3,948	1,955	3	3,048	0	0%	2	67%	1	33.33%
Fence Posts & Fittings	3,941	1,956	9	2,361	4	44%	4	44%	1	11.11%
Factors	3,938	1,957	6	2,616	5	83%	1	17%	0	0.00%
Bicycles - Wholesale & Manufacturers	3,933	1,958	39		28	72%	11	28%	0	0.00%
Garbage Disposal Equipment - Industrial & Commercial	3,927	1,959	53		30	57%	22	42%	1	1.89%
Massage School	3,926	1,960 1,961	8 68		55	88% 81%	1 12	13% 18%	0	0.00%
Home Owners Associations	3.923									

Description 1,000	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue %	70
Control Cont		3,916	1,963	3	3,048	20	67%	1	33%		.00%
George 1,000 1,0					692			0			.00%
Contact Information				7	2,524			3			.00%
Comment Comm	aintball - Games & Supplies				1,377	30	81%	5		2 5.4	.41%
American Content Con			1,967		1,584			6	22%		.00%
Content Cont								25	52%		.83%
Style								12			.00% .77%
Programs Contact Contage 140 170 15 1.40 7 100 11 2.50 7 100		3,880		107	820	25	23%		59%	19 17.7	
Common			1,973			7	39%	11			.00%
Finding Service 1,09	eminar Marketing	3,875		35		24		11			.00%
Section Configuration 1,000 1,77 69 1,78 2 565 1 1,700 1,700				3	3,048	2	67%	1	33%		.00%
All Committees 1,000 1,0						U		2		0 0.0	.00%
Conception Company C						23					
Figurational support				3		0	0%	3			.00%
Comments Comments				15	2,009	8		7			.00%
Exercise Security Conference Confere		3,844	1,981	15	2,009	13	87%	1	7%		.67%
Abstractions 1,877 1,965 17 1,965 17 1,965 17 1,965 17 1,965 17 1,965 17 1,965 17 1,965 17 1,965 17 1,965 17 1,965 17 1,965				15		10		5			.00%
Second				9		5		4			.00%
Times Confinence A translaturery						8		19		4 12.9	
Maged 1,423 1,489 21 1,750 11 52% 10 48% 0 0 0 0 0 0 0 0 0						3		7			.57%
Company Comp	lens Ciounny & Furnishings - Wholesale & Manufacturers					11		10			.25%
District District						7		4			.00%
Filture France					2,048	8		6			.00%
Allered Dorling Protest Prescription Services 3,793 1,992 87 328 25 275 56 64% 11 12						6	67%	3	33%		.00%
Riberrupe Laugement Septiment Sept	iovernment - City, Village & Township				1,328			10		0 0.0	.00%
Senset Zerie Information and Resources 3,775 1,998 6 2,616 3 90% 3 90% 0 0 0 0 0 0 0 0 0	nimal Online Drug & Prescription Services		1,992	87		20		56			.64%
Commission Urins 3,770 1,995 8 2,498 8 1075 0 976 0 0 0 0 0 0 0 0 0		3,786		9		9		0	0%		.00%
Nimon Equipment & Supplies 3,760 1,966 5 2,740 4 80% 1 20% 0 0						3		3			.00%
Office Buildings				0		0		1			.00%
Conference Centers				16	1 972	12		4		0 0.0	.00%
Deploy Partures & Malernals 3,763 1,999 118 777 116 975 4 355 0 0 0 0 0 0 0 0 0								6			.55%
Paint - Windiesplace Nanodacturers 3,757 2,001 13 2,106 9 69% 2 15	isplay Fixtures & Materials	3,763		118	777	114		4			.00%
Deck Cleaning and Waterprofuld 3,755 2,002 17 1,915 15 88% 2 12% 0 0	oatings - Powder	3,762	2,000		2,287	5		5			.00%
Fans - Household						9		2			.38%
Tools - Provent Actuated 3,748 2,006 25 1,645 23 92% 2 8% 0 0 0 1.75 1.7								2			.00%
Skycles								3			.33%
April								18			.70%
Truck Stops		3,739	2,005	7		2		5			.00%
Cigar & Cigarette & Tobacco Dealers - Wholesele 3,725 2,009 10 2,287 8 80% 2 20% 0 0 0 0 0 0 0 0 0	ruck Stops	3,736	2,007	18	1,862	15		3			.00%
Carpet & Rup Dealers - Persian/Oriental Rugs 3,724 2,010 19 1,817 11 58% 8 42% 0 0		3,735	2,008			10		6			.88%
Plaques 3,723 2,011 9 2,361 3 33% 6 67% 0 0 0								2			.00%
Survival Products & Supplies 3,721 2,012 17 1,915 10 59% 7 4,1% 0 0 0				19		11		8			.00%
Court Reporters 3,721 2,012 9 2,361 5 56% 4 44% 0 0 0				17		10	59%	7			.00%
Numinatics 3,720 2,014 2 3,271 1 50% 1 50% 1 50% 0 0 0 0 5 5 5 5 5 5 5 5 5 5 5 5 5 5						5		4			.00%
Stadiums, Arenas & Athletic Fields				2		1		1			.00%
Tractor Repair & Service			2,015		1,345	23		12			.26%
Marbie & Terrazzo Cleaning & Service 3,886 2,018 5 2,749 4 80% 1 20% 0 0 0 0 0 0 0 0 0			2,016		2,287			5			.00%
Smokers Information & Treatment 3,684 2,019 50 1,205 50 100% 0 0% 0 0 0 0% 0 0								7			.00%
Musicians 3,680 2,020 12 2,158 5 42% 7 58% 0 0 0					2,749			1			.00%
Painting - Faux Finishing 3,679 2,021 6 2,616 2 33% 3 50% 1 16						5		7			.00%
Video Equipment - Service & Repair 3,677 2,022 15 2,009 6 40% 9 60% 0 0 Beauty Consultant 3,671 2,023 45 1,266 34 75% 9 20% 2 4 Fences - Vinyl 3,660 2,024 14 2,048 9 64% 5 36% 0 0 Theatrical Agencies 3,661 2,025 8 2,439 5 6,5% 3 36% 0 0 Music & Messaging Services 3,641 2,026 47 1,244 38 8,1% 9 119% 0 0 Sandwiches 3,653 2,027 43 1,287 30 70% 13 30% 0 0 Sandwiches 3,653 2,027 43 1,287 30 70% 13 30% 0 0 Sandwiches 3,653 2,027 43 1,287 30 70% 13 <td< td=""><td></td><td></td><td></td><td></td><td>2,616</td><td>2</td><td></td><td>3</td><td></td><td>1 16.6</td><td></td></td<>					2,616	2		3		1 16.6	
Fences - Vinyl 3,660 2,024 14 2,048 9 64% 5 36% 0 0 Theatrical Agencies 3,664 2,025 8 2,439 5 63% 3 38% 0 0 Music & Messaging Services 3,641 2,026 47 1,244 38 81% 9 19% 0 0 Sandwiches 3,633 2,027 43 1,287 30 70% 13 30% 0 0 Sandwiches 3,633 2,028 14 2,048 4 29% 6 43% 428 Vinyl Flooring 3,628 2,029 15 2,009 10 67% 5 33% 0 0 Data Recovery 3,627 2,030 46 1,254 20 43% 22 48% 4 Dry Cleaners - Self Service 3,625 2,031 77 992 29 38% 48 62% 0 0 Government - US. 3,623 2,032 11 2,223 3 2,77% 6 55% 2 18 Machinery - Specially Designed 3,623 2,032 11 2,223 3 2,77% 6 55% 2 18 Machinery - Specially Designed 3,623 2,032 8 2,439 4 50% 4 50% 0 0 Engines - Gas 5 5 5 5 5 5 5 5 5		3,677	2,022	15	2,009		40%	9	60%		.00%
Theatrical Agencies 3,646 2,025 8 2,439 5 6.3% 3 38% 0 0 0						34		9			.44%
Music & Messaging Services 3,641 2,026 47 1,244 38 81% 9 19% 0 0 Sandwich S 3,633 2,027 43 1,287 30 70% 13 30% 0 0 Junk Dealers 3,633 2,028 14 2,048 4 29% 6 43% 4 28 Vinyl Floring 3,628 2,029 15 2,009 10 67% 5 33% 0 0 Data Recovery 3,627 2,030 46 1,254 20 43% 22 48% 4 8 67% 5 33% 0		3,660	2,024		2,048	9	64%	5	36%	0 0.0	.00%
Sandwiches 3,635 2,027 43 1,287 30 70% 13 30% 0 Junk Dealers 3,633 2,028 14 2,048 4 2,9% 6 43% 4,28 Vinyl Flooring 3,628 2,029 15 2,009 10 67% 5 3,3% 0 0 Data Recovery 3,627 2,030 46 1,254 20 43% 22 48% 4 8 Dry Cleaners - Self Service 3,623 2,031 77 992 29 38% 48 62% 0 0 6 69% 0 0 6 59% 4 8 2,032 11 2,223 3 2,7% 6 55% 2 18 4,362 2,032 8 2,439 4 50% 4 50% 0 0 6 55% 2 18 4 50% 4 50% 0 0 0 6						5		3			.00%
Junk Dealers 3,633 2,028 14 2,048 4 2.9% 6 43% 4 2.8 Vinyl Flooring 3,628 2,029 15 2,009 10 67% 5 33% 0 0 0 Data Recovery 3,627 2,030 46 1,254 20 43% 22 48% 4 8 Dry Cleaners - Self Service 3,625 2,031 777 992 29 38% 48 6.2% 0 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>12</td> <td></td> <td></td> <td>.00%</td>								12			.00%
Vinyl Flooring 3,628 2,029 15 2,009 10 67% 5 33% 0 Data Recovery 8,3627 2,030 46 1,254 20 43% 22 48% 4 Dry Cleaners - Self Service 3,625 2,031 77 992 29 38% 48 62% 0 0 Government - US. 3,623 2,032 11 2,223 3 2.7% 6 55% 2 18 Machinery - Specially Designed 3,623 2,032 8 2,439 4 50% 4 50% 0 0 0 0 10 18 1,436 14 55% 10 42% 0<								6		4 28.5	
Data Recovery 3,627 2,030 46 1,254 20 43% 22 48% 4 8			2.029			10		5			.00%
Government - US. 3,623 2,032 11 2,223 3 2,7% 6 55% 2 18 Machinery - Specially Designed 3,623 2,032 8 2,439 4 50% 4 50% 0 0 Engines - Gas 3,612 2,034 24 1,663 14 58% 10 42% 0 0 Filters - Air & Gas 3,597 2,035 30 1,513 16 53% 13 43% 1 3 Office Equipment 3,593 2,036 40 1,528 16 40% 24 60% 0 0 Medical Alert Companies 3,590 2,037 27 1,584 5 19% 5 19% 17 6 Ic 3,587 2,038 3 3,048 2 67% 1 33% 0 0 0 Appraisal - lewelry 3,578 2,039 9 2,361 5 56% 1 11% </td <td>ata Recovery</td> <td>3,627</td> <td>2,030</td> <td>46</td> <td>1,254</td> <td>20</td> <td></td> <td>22</td> <td>48%</td> <td>4 8.7</td> <td>.70%</td>	ata Recovery	3,627	2,030	46	1,254	20		22	48%	4 8.7	.70%
Machinery - Specially Designed 3,623 2,032 8 2,439 4 50% 4 50% 0 0 Engines - Gas 3,612 2,034 24 1,663 14 58% 10 42% 0 0 Filters - Air & Gas 3,597 2,035 30 1,513 16 53% 13 43% 1 3 Office Equipment 3,593 2,035 40 1,328 16 49% 24 60% 0 0 Medical Alert Companies 3,590 2,037 27 1,584 5 19% 5 19% 17 62 Ice 3,587 2,038 3 3,048 2 67% 1 33% 0 0 Ice 3,587 2,039 9 2,361 5 56% 1 11% 33 3 3,048 2 67% 1 33% 0 0 0 0 0 0 0 <td>ry Cleaners - Self Service</td> <td>3,625</td> <td>2,031</td> <td></td> <td>992</td> <td>29</td> <td></td> <td>48</td> <td></td> <td>0 0.0</td> <td>.00%</td>	ry Cleaners - Self Service	3,625	2,031		992	29		48		0 0.0	.00%
Engines - Gas 3,612 2,034 24 1,663 14 58% 10 42% 0 0 Filters - Air & Gas 3,597 2,035 30 1,513 16 53% 13 43% 1 3 Office Equipment 3,593 2,036 40 1,328 16 40% 24 60% 0 0 Medical Alert Companies 3,590 2,037 27 1,584 5 19% 5 19% 10 6 Ice 3,558 2,038 3 3,048 2 67% 1 33% 0 0 Appraisal - Jewelry 3,578 2,039 9 2,361 5 56% 1 11% 33 3 33 348 2 67% 1 11% 33 3 33 4 1 1 1 4 4 24 4 4 4 4 4 4 4 4 4			2,032		2,223	3	27%	6		2 18.1	
Filters - Air & Gas 3,597 2,035 30 1,513 16 53% 13 43% 1 3 40% 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0											.00%
Office Equipment 3,593 2,036 40 1,328 16 40% 24 60% 0 0 Medical Flert Companies 3,590 2,037 27 1,584 5 19% 5 19% 17 62 Le 3,587 2,038 3 3,048 2 67% 1 33% 0 0 Appraisal - Jewelry 3,578 2,039 9 2,361 5 56% 1 11% 3 3 3 3 3 3 3 3 3 3 3 3 4 <											.00%
Medical Alert Companies 3,590 2,037 27 1,584 5 19% 5 19% 1 62 Ice 3,587 2,038 3 3,048 2 67% 1 33% 0 0 0 Appraisal - Jewelry 3,578 2,039 9 2,361 5 56% 1 11% 3 3 Motor Homes - Rent & Lease 3,576 2,040 25 1,645 13 52% 12 48% 0 0 Contractor - Water Conditioning 3,574 2,041 18 1,662 14 78% 4 22% 0 0 Cranes 3,574 2,041 0 4,000 0 0% 0 0% 0 0% 0 0 0 Range Hoods & Canopies 3,556 2,043 29 1,555 24 83% 4 14% 1 3											.33%
Ice 3,587 2,038 3 3,048 2 67% 1 33% 0 0 Appraisal - Jewelry 3,578 2,039 9 2,361 5 56% 1 11% 3 3 Motor Homes - Rent & Lease 3,576 2,040 25 1,645 13 52% 12 48% 0 0 Contractor - Water Conditioning 3,574 2,041 18 1,862 14 78% 4 22% 0 0 Cranes 3,574 2,041 0 4,000 0 0% 0 0 0 Range Hoods & Canopies 3,556 2,043 29 1,535 24 83% 4 14% 14% 1	ledical Alert Companies		2,030			5			19%		
Appraisal - Jewelry 3,578 2,039 9 2,361 5 56% 1 11% 3 33 33 33 33 34 34 35 35	ce .	3,587	2,038	3	3,048	2	67%	1	33%		.00%
Contractor - Water Conditioning 3,574 2,041 18 1,862 14 78% 4 22% 0 0 Cranes 3,574 2,041 0 4,000 0 0% 0 0% 0 0 Range Hoods & Canopies 3,556 2,043 29 1,535 24 83% 4 14% 1 14% 1 14% 1	ppraisal - Jewelry	3,578	2,039		2,361	5	56%	1	11%	3 33.3	.33%
Cranes 3,574 2,041 0 4,000 0 0% 0 0% 0 0 Range Hoods & Canopies 3,566 2,043 29 1,535 24 83% 4 14% 1 3	lotor Homes - Rent & Lease	3,576	2,040	25	1,645			12		0 0.0	.00%
Range Hoods & Canopies 3,566 2,043 29 1,535 24 83% 4 14% 1 3								4			.00%
						U		0			.00%
Traffic Signs, Signals & Equipment 3,566 2,043 4 2,875 3 75% 1 25% 0 0		3,566		29		24		4			.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Cleaning Systems Press, Chemical	3,565 3,564	2,045	11	2,223	4	36% 75%	6	55% 25%	1	9.09%
Insurance Inspection & Audits Sanitation Consultants	3,564	2,046 2,047	56		32	75% 57%	24	25% 43%	<u> </u>	0.00%
Medical Case Management	3,559	2,047	30	3,048	1	33%	1	33%	1	1 33.33%
Organic/Green Products	3,548	2,049	26		16	62%	10	38%	0	0.00%
Knobs	3,542	2,050	11		10	91%	1	9%	0	0.00%
Cabinet Hardware	3,542	2,050	7	2,524	6	86%	1	14%	0	0.00%
Construction Estimates	3,541	2,052	84		14	17%	60	71%	10	0 11.90%
Laundry Consultants	3,539	2,053	38		22	58%	16	42%	0	0.00%
Jet Ski/Personal Watercraft	3,537	2,054	34		15	44%		44%	4	4 11.76%
Diving Instruction	3,535	2,055	24		12	50% 50%	11	46% 50%	1	1 4.17%
Metals - Precious - Sheet, Wire, Tubing Photography Schools	3,534 3,528	2,056 2,057	18		12	50% 67%	2	33%	U	0.00%
	3,528	2,057	18	1,862	12 8	42%	10	53%	1	
Sporting Goods - Repair Swimming Pools & Hot Tubs	3,495	2,059	32		14	44%	14		4	1 5.26% 4 12.50%
Cigars and Cigar Accessories	3,493	2,060	53		15	28%	31	58%	7	7 13.21%
Lighting Equipment - Emergency	3,493	2,060	35	1,419	27	77%	8	23%	Ó	0.00%
Signs - Digital	3,490	2,062	29	1,535	15	52%	10	34%	4	4 13.79%
Solar Energy Research & Development	3,490	2,062	3	3,048	1	33%	2	67%	0	0.00%
Kitchen Cabinets - Refinishing, Refacing & Resurfacing	3,480	2,064	19		9	47%	10		0	0.00%
Public Opinion Analysts	3,471	2,065	6	2,616	5	83%	0	0%	1	1 16.67%
Moldings	3,465	2,066	2	3,271	2	100%	0	0%	0	0.00%
Vehicle Sales - Manufacturing Companies	3,454	2,067	17		13	76%	4	24%	0	0.00%
Sheet Metal Equipment & Supplies	3,451	2,068	5		3	60%	2	40% 0%	0	0.00%
Steel Processing Reptiles	3,449 3,448	2,069 2,070	26	4,000 1,614	15	0% 58%	11	0% 42%	0	0.00%
Outboard Motors - Repair	3,448	2,070	13		10		11	23%	0	0.00%
Watch Bands	3,439	2,070	37		34	92%	3	8%	0	0.00%
Saws	3,431	2,073	27	1,511	17	63%	10	37%	n	0.00%
Editorial Services	3,424	2,074	5	2,749	3	60%	2	40%	Ō	0.00%
Lighting Fixtures - Supplies & Parts	3,418	2,075	12	2,158	1	8%	10	83%	1	1 8.33%
Leather Goods - Wholesale & Manufacturers	3,414	2,076	12		9	75%	3	25%	0	0.00%
Health Savings Administrators	3,407	2,077	21		11	52%	10	48%	0	0.00%
Music - Sheet	3,405	2,078	4		3	75%	1	25%	0	0.00%
Fishing Bait	3,404	2,079	12		4	33%	8	67%	0	0.00%
Doughnuts	3,404	2,079	11			64%	4	36%	0	0.00%
Hand Painting & Decorating	3,398 3,395	2,081	23 22		11	48% 27%	12	52% 68%	U	0.00%
Contractor - Home Performance Insulation Contractors Equipment & Supplies	3,395	2,082 2,083	10		7	70%	15	30%	1	1 4.55% 0 0.00%
Fabrics - Wholesale & Manufacturers	3,389	2,083	6			83%	1	17%	0	0.00%
Filtering Materials & Supplies	3,384	2,085	9	2,361	5	56%	4	44%	0	0.00%
Beer & Ale - Retail	3,382	2,086	7		2	29%	5	71%	0	0.00%
Lamps & Lamp Shades - Retail	3,380	2,087	11	2,223	8	73%	3	27%	0	0.00%
Trucks - Industrial	3,376	2,088	22	1,724	13	59%	7	32%	2	2 9.09%
International Trade Consultants	3,375	2,089	16		3	19%	12	75%	1	1 6.25%
Packaging Machinery	3,373	2,090	5	2,749	3	60%	2	40%	0	0.00%
Boxing Gym	3,367	2,091	59		37	63%	21	36%	1	1.69%
Risk Management	3,366	2,092	14		13	93%	1	7%	0	0.00%
Movers - International	3,364 3,360	2,093	21		16	76% 67%	5	24% 33%		0.00%
Barbecue Canvas Goods	3,380	2,094 2,095	200		88		97		15	0.00% 5 7.50%
Trailers - Boat	3,328	2,095	13		7	54%	97	38%	13	1 7.69%
Fence Staining	3,328	2,096	7	2,524	7	43%	4	57%	1	0.00%
Oilfield Supplies	3,327	2,098	ó		0	0%	0	0%	Ŏ	0.00%
Electronic Testing Equipment	3,325	2,099	3		3	100%	0	0%	Ō	0.00%
Jewelry Findings	3,323	2,100	36	1,398	13	36%	22	61%	1	1 2.78%
Contractors - Retaining Wall	3,323	2,100	4	2,875	1	25%	2	50%	1	1 25.00%
Accounting & Bookkeeping Machines	3,320	2,102	6	2,616	5	83%	1	17%	0	0.00%
Home Sitting Services	3,318	2,103	2	3/2/1	2	100%	0	0%	0	0.00%
Yarn - Retail	3,317	2,104	30		11	37%	18		1	1 3.33%
Water Heaters - Wholesale & Manufacturers	3,309	2,105	111		107	96%	4	4%	0	0.00%
Metal Stamping Craft Instruction	3,307 3,305	2,106 2,107		3,048 2,524		67% 71%	1	33% 29%	U	0.00%
Roommate Referral Service	3,305	2,107	87			83%	13	15%	2	2 2.30%
Consultant - Employee Benefit Plans	3,286	2,100	14		14		13	0%		0 0.00%
Auto Parts & Supplies - Rebuilt	3,280	2,110	31		9	29%	20	65%	2	2 6.45%
Acoustical Consultants	3,280	2,110	2		1	50%	1	50%	0	0.00%
Labels - Paper	3,267	2,112	8	2,439	7	88%	1	13%	0	0.00%
Martial Arts Supplies & Equipment	3,262	2,113	50	1,205	19		31	62%	0	0.00%
Water Coolers	3,260	2,114	14	2,048	5	36%	9	64%	0	0.00%
Airlines - Training Schools	3,260	2,114	7		6	86%	1	14%	0	0.00%
Steel Detailers - Structural	3,259	2,116	5	2,749	3	60%	2	40%	0	0.00%
Bottles - Wholesale & Manufacturers	3,256	2,117	18			39%	10		1	1 5.56%
Precious, Semi-Precious & Synthetic	3,249 3,248	2,118	10 19	2,287 1,817	5 12	50% 63%	5	50% 32%	- 0	0.00%
Transmissions - Truck, Tractor		2,119			12	63%	9	32% 56%	1	1 5.26%
Beekeepers Soccer Clubs	3,248 3,245	2,119 2,121	16 34		17		17		U	0.00%
Trailers - Transporting	3,245	2,121			1/	27%	17	73%	0	0.00%
Radiotelephone Communication - Equipment & Systems	3,245	2,121	7		2	29%	5	73%	0	
Fax Transmission Service	3,242	2,124	51		30		11		10	
Biomedical Products - Research	3,242	2,124	3	3,048	1	33%		67%	0	- 13.0170
Speedometers	3,241	2,126	6		3	50%	1	17%	7	2 33.33%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Swords	3,238	2,127	27		5	19%	22		0	0.00%
Pumping Contractors Event Center	3,235 3,232	2,128 2,129	13 45		9 19	69% 42%	4 21		0	0.00%
Pharmaceutical Suppliers - Foreign	3,223	2,129	7	3,271	19	0%	21	100%		0.00%
Water Leak Detection	3,222	2,131	4		3	75%	1		- 0	0.00%
Scrapbooking	3,219	2,132	22		9	41%	11		2	9.09%
Jewels - Imitation	3,209	2,133	22		22	100%	0	0%	0	0.00%
Gazebos	3,209 3,198	2,133 2,135	13 15	2,106 2,009	7	54% 60%	6	46% 33%	0	0.00%
Corporate Housing Bookbinders	3,198 3,195	2,135	13		9	62%	<u>5</u>	33%	<u> 1</u>	0.00%
Housewares - Wholesale & Manufacturers	3,193	2,137	26		17	65%	8		1	3.85%
Physicians & Surgeons - Maxillofacial	3,192	2,138	19	1,817	13	68%	6	32%	0	0.00%
Windows - Wells & Covers	3,192	2,138	4		3	75%	1	25%	0	
Excavating Equipment	3,190	2,140	13		9	69%	4	31%	0	0.00%
Moving Assistance - Packing, Unpacking, Organizing Insurance - Medical Liability	3,187 3,181	2,141 2,142	18 20		17	50% 85%	9	50% 15%	<u>U</u>	0.00%
Electric Scooters	3,178	2,142	32	1,471	20	63%	12		- 0	0.00%
Air Pollution Control	3,178	2,143	6		5	83%	1	17%	0	0.00%
Not Elsewhere Classified After Investigation	3,171	2,145	5		4	80%	1	20%	0	0.00%
Vacuum Cleaners - Wholesale & Manufacturers	3,168	2,146	91	906	85	93%	4	4%	2	2.20%
Drama/Acting Instruction	3,164	2,147	4		3	75%	1	25%	0	0.00%
Manicuring Oxygen Therapy Equipment	3,162 3,158	2,148 2,149	12 8		6	50% 75%	<u>5</u>	42% 25%	<u>1</u>	8.33%
Gasoline - Wholesale	3,156	2,149	19		13	68%		32%	0	0.00%
Motel & Hotel Management	3,138	2,151	21	1,758	9	43%	12	57%	- 0	0.00%
Physicians & Surgeons - Endocrinology, Diabetes & Metabolism	3,131	2,152	14	2,048	12	86%	2	14%	0	0.00%
Ultrasound - Medical	3,131	2,152	14	2,048	9	64%	5	36%	0	0.00%
Piping Contractors Deck - Repair	3,128 3,127	2,154 2,155	0 13	4,000 2,106	0	0% 69%	0	0% 23%	0	0.00%
Drywall Contractors Equipment & Supplies	3,127	2,155 2,156	13		9	50%	3	23% 50%	<u>1</u>	7.69% 0.00%
Cake Decorating Equipment & Supplies	3,122	2,157	19		- 8	42%	10			5.26%
Stone - Cast	3,118	2,158	6	2,616	1	17%	5	83%	0	0.00%
Dance Apparel	3,111	2,159	70		35	50%	34		1	1.43%
Backflow Testing	3,111	2,159	3	3,048	2	67%	1	33%	0	0.00%
Furniture - Rustic	3,107 3,103	2,161 2,162	34		12 258	35% 95%	22 14	65% 5%	0	0.00%
Video Games - Rent & Lease Motor coach Companies	3,103	2,162	272 11	2,223	230	55%	14	45%	- U	0.00%
Fuel - Diesel	3,097	2,164	7		3	43%	3	43%	1	14.29%
Dairies	3,090	2,165	12	2,158	7	58%	4	33%	1	8.33%
Behavioral Education Services	3,089	2,166	8		3	38%	5	63%	0	0.00%
Sales Presentations	3,086	2,167	. 4		3	75%	1	25%	0	0.00%
Beds - Wholesale & Manufacturers Plants - Interior Design & Maintenance	3,085 3,084	2,168 2,169	12		10	83% 0%	2	17% 100%	0	0.00%
Carburetors	3,076	2,170	9		7	78%	2	22%	0	0.00%
Hauling & Clean Up Services	3,072	2,171	11		6	55%	5	45%	- 0	0.00%
Sports Memorabilia	3,069	2,172	50	1,205	22	44%	22	44%	6	12.00%
Tattoos - Removed	3,067	2,173			5	71%	2	29%	0	0.00%
Boat Transporting	3,066 3,066	2,174 2,174	11		<u>6</u>	55% 89%	4	36% 0%	1	1 9.09% 1 11.11%
Leak Detection Boat Storage	3,062	2,174	10		8 8	80%	2	20%	1	0.00%
Chain Link Fence Sales, Service & Contractors	3,054	2,177	4		3	75%	1		0	
Farmers Market	3,049	2,178	17	1,915	11	65%	3	18%	3	3 17.65%
Post Offices	3,045	2,179	54		31	57%	23		0	
E-Learning	3,044	2,180	33		9	27%	4	12%	20	
Mineral Exploration	3,037 3,035	2,181 2,182	0 172		0 86	0% 50%	0	0% 45%	0	0.00%
Auto Repair - Maintenance Surfboards	3,030	2,183	29	1,535	8	28%	19		2	6.90%
Sewage Disposal Systems	3,029	2,184	31	1,498	14	45%	17	55%		0.00%
Audio-Visual Equipment - Rent & Lease	3,022	2,185	10	2,287	6	60%	3	30%	1	10.00%
Charity - Veterans & Military	3,022	2,185	4	2,875	2	50%	2	50%	0	0.00%
Weather Instruments	3,021	2,187	22		18	82%	4	18%	0	0.0070
Government Contractors Warehouses - Cold Storage	3,019 3,014	2,188 2,189	3	3,048 3,048		67% 33%	1	33% 67%	<u>U</u>	0.00%
Recreational Vehicles - Storage	3,008	2,109	10		4	40%		60%	- 0	0.00%
Tools - Cutting	3,002	2,191	10	2,287	5	50%	5	50%	0	
Gas - Industrial & Medical - Cylinder & Bulk	2,995	2,192	14		10	71%	4	29%	0	0.00%
Insurance - Bonding	2,994	2,193	1		1	100%	0	0%	0	0.00%
Table Pads Pens & Pencils - Retail	2,991 2,990	2,194 2,195	3 13	3,048 2,106	3	100% 54%	0	0% 46%	0	0.00%
Pens & Penciis - Retail Ribbons	2,990	2,195	213		210	54% 99%	9	1%		0.00%
Contractor - Flat Roof	2,984	2,196	9		8	89%	1	11%	0	
Vinyl Repair	2,983	2,198	11	2,223	1	9%		73%	2	18.18%
Leather Goods - Repair	2,982	2,199	9		4	44%	5	56%	0	0.00%
Office Supplies - Sale by Telemarketing	2,980	2,200	35		26	74%	6	17%	3	8.57%
Poultry Farms Charity - Animal Protection	2,979 2,975	2,201	10		3 18	30% 82%	7	70% 18%	0	0.00%
Charity - Animal Protection Cooking Instruction	2,975	2,202 2,203	22 43	1,724 1,287	23	82% 53%	13	18%	- 0	0.00%
Furnace Cleaning	2,961	2,203	43		23	25%	12	75%	/ 	0.00%
Heating & Air Conditioning - Filters	2,958	2,205	8		5	63%	3	38%	0	
Treatment Centers & Rest Homes - Information & Placement	2,957	2,206		2,524	4	57%	3	43%	0	0.00%
Sperm Banks Hobby & Model Construction Supplies - Wholesale & Manufacturing	2,956 2,955	2,207 2,208	3	3,048	3	100%	0	0%	0	0.0070
			29	1,535	23	79%	6	21%	0	0.00%

Company Comp	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Company Comp	Bulletin & Directory Boards	2,947		27	1,584	26	96%	0		1	3.70%
Code Service States 7.50	Service Animals - Dogs		2,210					9		0	0.00%
Combine Research & Segretar Combine Transport Linguistic Combine											
Control Cont								30		11	
Treat Plants A Cream - 1, 19				5	2,749	4		1		0	
Content Cont	Blood Banks & Centers		2,215	4	2,875	3		1		0	0.00%
California Cal				3		3	100%	0	0%	0	
Agency A	Armored Car Service	2,913		2	3,271	2	100%	0	0%	0	
Francisco Annexes (1988)						8		11		0	0.00%
\$400 \$400								4		0	
No. of Price						15		3		0	
Common Program Producer		2,908	2,220			4	36%	7	64%	0	
Figure 1998						3		1		0	
Total Properties						47		67		0	
Springle Segresson Service - 1, 200 - 1,			2,224	123		4/		1		9	
Anten Programmer (1975)				7	2 524	3		4	57%	0	
Support				33		19		7		7	
Completes Security						7		2		1	
Business Flore Programmer 2,977 2,729 11 2,000 7 476 3,238 3,000 1	Consultants - Security			21	1,758	3		13	62%	5	
Conceined & Company 1,000	Business Plan Preparation	2,871	2,229		2,009	7	47%	5	33%	3	
Carget Including	Chocolate & Cocoa	2,869				3	50%	2	33%	1	
Processor Proc	Carpet Installation	2,863			1,535			13		2	
Variable Content	Photographic Equipment & Supplies - Wholesale & Manufacturing	2,862	2,233	110	807		83%	19	17%	0	0.00%
James 2,877 2,236 2,236 3 1,661 15 576 576 5 2,000 3,0				1		0		1		0	
Processor Proc	Weatherization					7		2	22%	- 0	
Comprising Ferror 2,551 2,288 6 2,616 3 59% 3 59% 0 0 mm	Jeans							9		0	
Leaf Description Statements				94		81		13		0	
Apportment Setting Service 2,811 2,240 9 2,161 9 2,161 9 2,162 9 1,16			2,238	6	2,616	3		3	50%	0	0.00%
Simple S				5		4		1		0	
Agroclarid Considerits 2,815 2,424 2 2,271 1 50% 1 50% 0 0,00% Frower: Presented 2,815 2,424 1 16% 10.0 54% 8 44% 0 0,00% Frower: Presented 2,815 2,424 1 16% 10.0 54% 8 44% 0 0,00% Frower: Presented 2,815 2,424 1 1 1 1 1 1 Frower: Presented 2,815 2,424 1 1 1 1 1 Frower: Presented 2,815 2,424 1 1 1 1 1 Frower: Presented 2,815 2,424 1 1 Frower: Presented				9				/		0	
Flowers - Freeword 2,810 2,240 18 1,862 10 596 8 44% 0 0.00%								0		0	
Yes Other			2,242	10	3,2/1	10		1		0	0.00%
Konves - Machine								3		0	
Happing Services 2,788 2,246 16 1,972 9 56% 7 44% 0 0,00%						34		90		0	
Lotteries Local						-	5604	7		0	
Theater Stage Play Houses		2,790	2,240			6		4		1	
Chairs - Wholesale & Manufacturers 2,790 2,249 41 1,319 39 95% 2 55% 0 0,00% Confacts 2,796 2,259		2,793				13		7		î	
Go-Karts		2,790				39		2		0	
Quiting Materials & Supplies								2		0	
Motor-yelles - Feeting & Leasing 2,763 2,253 29 1,355 10 34% 19 66% 0 0.00%	Concrete Curing & Treating Materials					6		1		0	0.00%
Floors - Grange	Quilting Materials & Supplies					8		2		3	
Parties - Children						10	34%	19		0	
Maternity Clothes	Floors - Garage	2,760	2,254		2,875	3		1		0	
Outboard Motors Garbage Disposals - Household 2,749 2,257 13 2,106 8 628 5 3898 0 0,0098 6arbage Disposals - Household 17 7498 6 6 2,748 1,750 17 7498 6 6 2,758 11 14 14 16 5996 11 14 14 16 5996 11 14 14 16 5996 11 14 14 16 5996 11 14 14 16 5996 11 14 18 18 18 18 18 18 18 18 18 18 18 18 18								10		0	
Garbage Disposals - Household								8		0	
Price 1,594 16 59% 11 41% 0,00%		2,749						5		0	
Television & Radio Broadcast Schools 2,738 2,259 3 3,048 1 33% 2 6.7% 0 0.00% Trading Stamps 2,736 2,261 11 2,223 11 100% 0 0 % 0 0.00% Trading Stamps 2,736 2,261 2 3,271 2 100% 0 0 % 0 0.00% Trading Stamps 2,736 2,261 2 3,271 2 100% 0 0 % 0 0.00% Wood Preserving 2,730 2,263 17 1,915 10 59% 5 25% 2 11.76% Wood Preserving 2,730 2,266 2 2 2,267 1 1,915 10 10 10 To receive the Control of the Co								11		0	
Tents								2		0	
Trading Stamps			2.261	11	2.223	11		0		0	
Tickets & Coupons - Printers & Suppliers 2,730 2,730 2,725 2,264 7 2,524 1 1,915 10 59% 5 29% 6 85% 0 0,00% Guitars & Amplifiers 0 2,712 2,265 24 1,663 18 75% 6 25% 0 0,00% Guitars & Product Molding Machine 0 2,711 2,266 18 1,862 12 67% 6 6 33% 0 0,00% Flatware - Table 0 2,710 2,267 3 3,3,648 3 100% 0 0 0% 0 0,00% Flatware - Table 1,2700 2,268 2,709 2,268 20 1,785 15 75% 5 5 25% 0 0,00% 1 0,00%	Trading Stamps			2		2		0		0	
Wood Preserving	Tickets & Coupons - Printers & Suppliers		2,263	17		10	59%	5	29%	2	11.76%
Concrete Block & Product Molding Machine	Wood Preserving	2,725	2,264	7	2,524	1	14%	6	86%	0	0.00%
Flatware - Table								6		0	
Electric Heating Elements						12		6		0	0.00%
Tennis Court Construction						3		0		0	
Connectors - Electric						15		5		0	
Ventilating Contractors						0		0		0	
Generators 2,696 2,272 16 1,972 9 56% 4 25% 3 18,75% 18,75% 18,75% 19,75% 19,75% 19,75% 11 73% 11 73% 11 73% 11 73% 11 73% 11 73% 11 73% 11 73% 11 73% 11 73% 11 73% 12 73% 13 73%		2,704	2,270		2,106			10		1	7.69%
Painters Equipment & Supplies 2,678 2,273 15 2,009 3 20% 11 73% 1 6,67% 6 1 6,07% 1 1 73% 1 1 6,67% 1 2 7 7 7 7 7 7 8 7 1 7 1 7 8 7 8 7 1 8 1 1 7 8 7 8						1		0		1	
Retreat Facilities						9		4		3	
Parking Stations & Garages - Construction 2,673 2,275 37 1,377 17 46% 18 49% 2 5.41%						3		11		<u>,</u>	
Playgrounds 2,563 2,276 13 2,106 6 46% 7 54% 0 0,00% Work Clothes - Retail 2,563 2,276 6 2,616 5 83% 1 17% 0 0,00% Rallroads 2,555 2,278 120 769 119 99% 1 11% 0 0,00% Rallroads 2,555 2,278 120 769 119 99% 1 11% 0 0,00% 1 1 1% 0 0,00% 1 1 1% 0 0,00% 1 1 1 1% 0 0,00% 1 1 1 1% 0 0,00% 1 1 1 1% 0 0,00% 1 1 1 1% 0 0,00% 1 1 1 1% 0 0,00% 1 1 1 1% 0 0,00% 1 1 1 1% 0 0,00% 1 1 1 1% 0 0,00% 1 1 1 1% 0 0,00% 1 1 1 1% 0 0,00% 1 1 1 1% 0 0,00% 1 1 1 1 1% 0 0,00% 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			2,274		1 377	17		18		2	5.41%
Work Cothes - Retail 2,663 2,276 6 2,616 5 8.3% 1 1.7% 0 0.00% Raliroads 2,655 2,278 120 769 119 99% 1 1% 0 0.00% Quilting 2,653 2,279 9 2,361 5 56% 4 44% 0 0.00% Quilting 2,653 2,279 9 2,361 5 56% 4 44% 0 0.00% Concert Promoters & Consultants 2,653 2,279 9 2,361 5 56% 4 44% 0 0.00% Concert Promoters & Consultants 2,649 2,281 49 1,223 8 16% 38 78% 0 0.00% Snow Removal Service - Commercial 2,647 2,281 49 1,223 8 16% 38 78% 0 0.00% Snow Removal Service - Commercial 2,641 2,283 19 1,377 17								7		0	
Ralinoads 2,555 2,278 120 769 119 99% 1 1 1% 0 0,00% 0 0,00% 0 0,00% 0 0,00% 0 0,00% Naming Pols - Prelabricated 2,265 2,286 2,287 10 2,285 83 957 80 96% 2 2% 1 33% 0 0,00% Nasony Panels - Prelabricated 2,265 2,286 3 2,287 10 2,287 10 2,288 2 2,286 3 3,3048 2 2,00% 6 6 60% 2,200,00% Nasony Panels - Prelabricated 3,262 2,286 3 4,000 0 0 0% 0 0,00% 10,						5		1		0	
Quilting 2,653 2,279 9 2,361 5 56% 4 44% 0 0.00% Heavy Duty Equipment Repair 2,653 2,279 9 2,361 5 56% 4 44% 0 0.00% Concert Promoters & Consultants 2,659 2,281 49 1,223 8 1.6% 38 78% 3 6,12% Snow Removal Service - Commercial 2,647 2,282 37 1,377 17 46% 20 54% 0 0.00% Telephone Equipment & Systems Supplies & Parts 2,641 2,283 19 1,817 17 46% 20 54% 0 0.00% Projection Apparatus 2,641 2,283 19 1,817 17 89% 2 11% 0 0.00% Syminming Pools - Public 2,631 2,285 83 957 80 96% 2 2% 1 1,20% Foam & Sponige Rubber 2,628 2,286 3	Railroads	2,655	2,278			119	99%	1		0	
Heavy Duty Equipment Repair 2,652 2,280 12 2,158 8 67% 4 33% 0 0.00% 0 0.00% 0 0.00% 1	Quilting	2.653	2.279			5		4		0	
Concert Promoters & Consultants 2,649 2,281 49 1,223 8 1.6% 38 78% 3 6,12% Snow Removal Service - Commercial 2,647 2,282 37 1,377 17 46% 20 54% 0 0.00% Telephone Equipment & Systems Supplies & Parts 2,641 2,283 19 1,817 17 89% 2 11% 0 0.00% Projection Apparatus 2,640 2,284 106 824 76 72% 30 28% 0 0.00% Swimming Pools - Public 2,631 2,285 83 957 80 96% 2 2% 1 1,20% Foam & Sponge Rubber 2,628 2,286 3 3,048 2 67% 1 33% 0 0.00% Masonry Panies - Prefabricated 2,626 2,287 10 2,287 2 20% 6 60% 2 20.00% Paint Removing 2,623 2,288 0<	Heavy Duty Equipment Repair	2,652			2,158	8	67%	4	33%	0	
Snow Removal Service - Commercial 2,647 2,282 37 1,377 17 46% 20 54% 0 0.00%		2,649	2,281	49	1,223	,	16%	38		3	
Projection Apparatus 2,640 2,284 106 824 76 72% 30 28% 0 0.00% Swimming Pools - Public 2,6531 2,285 83 957 80 96% 2 2% 1 1,20%	Snow Removal Service - Commercial	2,647	2,282		1,377	17				0	
Swimming Pools - Public 2,631 2,285 83 957 80 96% 2 2% 1 1,20%										0	
Foam & Sponge Rubber 2,628 2,286 3 3,048 2 67% 1 33% 0 0.00% Masonry Panels - Prefabricated 2,626 2,287 10 2,287 2 20% 6 60% 2 20.00% Paint Removing 2,623 2,288 0 4,000 0 0% 0 0% 0 0.00% Engineering Equipment & Supplies 2,622 2,289 4 2,875 4 100% 0 0% 0 0.00%					824	76	72%	30		0	
Masonry Panels - Prefabricated 2,626 2,287 10 2,287 2 20% 6 60% 2 20.00% Paint Removing 2,623 2,288 0 4,000 0 0% 0 0% 0 0.00% Engineering Equipment & Supplies 2,622 2,289 4 2,875 4 1,00% 0 0% 0 0.00%				83		80		2		1	
Paint Removing 2,623 2,288 0 4,000 0 0% 0 0% 0 0.00% Engineering Equipment & Supplies 2,622 2,289 4 2,875 4 100% 0 0% 0 0.00%	Foam & Sponge Rubber	2,628	2,286	3	3,048	2	67%	1		0	0.00%
Engineering Equipment & Supplies 2,622 2,289 4 2,875 4 100% 0 0% 0 0.00%						2		6		2	
						0		0		0	
	Scientific Apparatus & Instruments	2,620	2,289	4	2,875	4	25%	0	50%	0	25.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Better Business Bureaus Trucking - Liquid Or Dry Bulk	2,619 2.617	2,291 2,292	374	356	150	40%	115	31%	109	29.14% 0.00%
Blueprinting	2,617	2,292	5	2,749	0	0%	5	100%	0	0.00%
Ultrasound - Nonmedical	2,594	2,294	4	2,875	4	100%	0	0%	0	0.00%
Dancing Supplies	2,593	2,295	7	2,524 1,724	4	57%	3	43%	0	0.00%
Recreational Vehicles - Transportation	2,588	2,296	22	1,724	19	86%	3	14%	0	0.00%
Arbitration Services Locks - Wholesale & Manufacturers	2,587 2,584	2,297 2,298	3 11	3,048 2,223		67% 55%	1	33% 36%	0	0.00%
Coffee Roasting & Handling Equipment	2,576	2,298	11		6	55%	5	45%	1	9.09% 0.00%
Musical Instruments - Wholesale & Manufacturers	2,574	2,300	18	1,862	11	61%	6	33%	1	5.56%
Baby Carriages & Strollers	2,571	2,301	26	1,614	11		15	58%	0	0.00%
Physicians & Surgeons - Oncology	2,564	2,302	9		7	78%	2	22%	0	0.00%
Bus Lines Ticket Agencies	2,555 2,553	2,303 2,304	38 18	1,364 1,862	34 11	89% 61%	4	11% 39%	0	0.00%
Optical Goods - Wholesale & Manufacturers Guardian Services - Adult & Child	2,553	2,304	18	2,875	11	75%	7	39%	0	0.00% 25.00%
Lubricants	2,551	2,305		4,000	3	0%	0	0%	0	0.00%
Railroad Contractors	2,543	2,307	0	4,000	0	0%	0	0%	0	0.00%
Garbage Disposal Equipment - Supplies & Parts	2,538	2,308	11	2,223	10	91%	1	9%	0	0.00%
Ventilating Equipment	2,538	2,308	4		2	50%	2	50%	0	0.00%
Cleaning Supplies by Internet	2,525 2,517	2,310	10	2,287	10	100% 25%	0	0%	0	0.00%
Lightning Protection Equipment Machinery Movers & Erectors	2,517	2,311 2,311	<u>4</u>	4,000	1	25%	2	50% 0%	1	25.00% 0.00%
Tank Testing & Inspection	2,517	2,313	5	2,749	2	40%	2	40%	1	20.00%
Hardware - Builders	2,506	2,314	8		3	38%	5	63%	0	0.00%
Attorneys & Lawyers - Employment Litigation	2,503	2,315	2	3,271	2	100%	0	0%	0	0.00%
Store Fronts	2,501	2,316	12		5	42%	7	58%	0	0.00%
Phlebotomy Training & Certification Stone Cutters	2,500 2,499	2,317	4	2,875	0	0% 71%	4	100% 29%	0	0.00%
Tags	2,499	2,318 2,319	26	2,524	3	35%	17	65%	0	0.00%
Carpet & Rug Pads, Linings & Accessories	2,496	2,320	8	2,439	7	88%	1	13%	0	0.00%
Minerals	2,496	2,320	2	3,271	1	50%	1	50%	0	0.00%
Razors & Razor Blades	2,494	2,322	12		11	92%	1	8%	0	0.00%
Greenhouse Equipment & Supplies	2,493	2,323	8		1	13%	6	75%	1	12.50%
Livestock Equipment & Supplies Fuel Injection Equipment	2,491 2,489	2,324 2,325	41	3,271 1,319	36	100%	0	0% 12%	0	0.00%
Mattress Makers Supplies	2,489	2,325	19		36 17	88%	2	12%	0	0.00%
Campers - Service & Repair	2,485	2,326	11		8	73%	1	9%	2	18.18%
Pet Waste Removal	2,483	2,328	6	2,616	3	50%	0	0%	3	50.00%
Hydroseeding	2,478	2,329	4	2,875	3	75%	1	25%	0	0.00%
e-cigarette flavoring	2,472	2,330	3	3,048	1	33%	2	67%	0	0.00%
Linens - Wholesale & Manufacturers Concert Halls	2,469 2,465	2,331	24		21	88% 53%	3 20	13% 47%	0	0.00%
Talent Representation	2,465	2,332	24		19		4	17%	1	4.17%
Hatcheries - Poultry	2,460	2,334	18		11	61%	7	39%	0	0.00%
Venetian Blinds - Wholesale & Manufacturers	2,457	2,335	17	1,915	15	88%	0	0%	2	11.76%
Chauffeur Service	2,457	2,335	2		1	50%	0	0%	1	50.00%
Water Heater - Tankless	2,453 2,449	2,337	9 18		8	89%	1	11% 44%	0	0.00%
Water Coolers - Equipment & Supplies Audio-Visual Equipment - Wholesale & Manufacturers	2,449	2,338	18		9	50% 21%	δ 11	79%	1	5.56% 0.00%
Fix-It Shops	2,445	2,340	6		2	33%	4	67%	0	0.00%
Surgical Instruments	2,444	2,341	10		5	50%	4	40%	1	10.00%
Engines - Fuel Conversion	2,441	2,342	5		3	60%	2	40%	0	0.00%
Compact Discs, Tapes, Records - Wholesale & Manufacturing	2,440	2,343	78		68	87% 44%	10	13%	0	0.00%
Solar Energy Equipment & Systems Supplies & Parts Fireplace Equipment - Wholesale & Manufacturers	2,440 2,437	2,343 2,345	9 16		13		5	56% 13%	0	0.00% 6.25%
Upholstery and Rug Cleaning	2,437	2,345	10	2,749	13	40%	2	60%	1	0.00%
Electric Heating Equipment - Wholesale & Manufacturers	2,428	2,347	11	2,223	7	64%	4	36%	0	0.00%
Dumpster Services	2,424	2,348	28	1,561	16	57%	12	43%	0	0.00%
Concrete Reinforcements	2,420	2,349	2		0	0%	1	50%	1	50.00%
Technical Manual Preparation	2,419	2,350	34		31		2	6%	1	2.94%
Surrogacy Steam Bath Equipment & Supplies	2,416 2,413	2,351 2,352	0 28		0 18	0% 64%	10	0% 36%	0	0.00%
Steam Bath Equipment & Supplies Airports	2,413	2,352	17	1,361	13		3	18%	1	0.00% 5.88%
Recorded Information	2,400	2,354	16		13	81%	3	19%	0	0.00%
Dresses - Wholesale & Manufacturers	2,399	2,355	54		19	35%	31	57%	4	7.41%
Photographic Color Prints & Trans.	2,396	2,356	24		14	58%	10	42%	0	0.00%
Linings - Plastic, Membrane	2,396	2,356	10		6	60%	4	40%	0	0.00%
Mail Boxes - Manufacturers & Distributors Swimming Pool Cover Sales & Service	2,394 2,393	2,358 2,359	16 17		15	31% 88%	10	63% 12%	1	6.25% 0.00%
Chairs - Orthopedic & Lift	2,387	2,359	17		13	68%	- 2	32%	0	0.00%
Greeting Cards - Wholesale & Manufacturers	2,381	2,361	10		10		0	0%	0	0.00%
Towels - Cloths-Wholesale & Manufacturers	2,378	2,362	107	820	18	17%	89	83%	0	0.00%
Football Clubs	2,376	2,363	31		20		9	29%	2	6.45%
House Cleaning Equipment & Supplies	2,374	2,364	30	1,513	16	53%	14	47%	0	0.00%
Fire & Flood Emergency Service	2,373 2,366	2,365	<u>8</u> 9		8	100% 44%	0	0% 56%	0	0.00%
Aromatherapy & Essential Oils Artists - Commercial	2,366	2,366 2,367	13		4	44% 62%	5	31%	1	0.00% 7.69%
Adhesives & Glues	2,336	2,367	5	2,749	4	80%	1	20%	0	0.00%
Lamps - Supplies & Parts	2,347	2,369	7	2,524	1	14%	6	86%	0	0.00%
Accounting - Forensic	2,341	2,370	3	3,048	0	0%	3	100%	0	0.00%
Poultry Equipment & Supplies	2,338	2,371	7		7	100%	0	0%	0	0.00%
Tanks - Metal	2,338	2,371	1	3,590	0	0%	1	100%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Spiritualists	2,337	2,373	16 11	1,972	7	44%	8	50%	1	1 6.25%
First Aid Supplies Cable Networking	2,336 2,334	2,374 2,375	11 27		9	82% 30%	2	18% 70%	0	0.00%
Truck Bedliner	2,334	2,375			0	50%	19	50%	0	0.00%
Baby Sitters	2,322	2,377	2	3,271	1	50%	1	50%	0	0.00%
Binoculars	2,317	2,378	6	2,616	5	83%	1	17%	0	0.00%
Baskets - Retail	2,314	2,379	2	3,271	0	0%	2	100%	0	0.00%
Telescopes	2,312 2,304	2,380 2,381	16	1,972	1	6%	15	94%	0	0.00%
Monograms			64	1,075	30	47%	33	52%	1	1.56%
Bird Feeders & Houses	2,304	2,381	14		6	43%	8	57%	0	0.00%
Vehicle Graphics	2,297	2,383	9		4	77 70	5	56%	0	0.00%
Abstracters	2,291 2,287	2,384 2,385		2,439 1,535	0	0% 10%	4	50% 90%	4	4 50.00%
Tours - Wholesale Silverware	2,287	2,385			3	10%	26	90%	0	0.00%
Hosiery - Retail	2,280	2,387	17		15	88%	2	12%	0	0.00%
Containerized Freight Service	2,279	2,388	17		10	59%	7	41%	0	0.00%
Baskethall Clubs	2,271	2,389	17	1,915	8	47%	7	41%	2	2 11.76%
Fire & Smoke & Water Clean Up	2,271	2,389	10		7	70%	3	30%	0	0.00%
Dining Club Plans	2,268	2,391	117		117	100%	0	0%	0	0.00%
Chiropractors Equipment & Supplies	2,267	2,392	17	1,915	6	35%	11	65%	0	0.00%
Fencing Instruction	2,267	2,392	13		6	46%	6	46%	1	7.69%
Tile - Non-Ceramic - Manufacturers & Distributors	2,265	2,394	22		6	27%	16	73%	0	0.00%
Guards - Door & Window	2,265	2,394	10		10	100%	0	0%	0	0.00%
Medical Tourism	2,264	2,396	1	3,590	0	0%	1	100%		0.00%
Bakers Supplies	2,257	2,397	4	2,875	2	50%	1	25%	1	25.00%
Freight Consolidating	2,256 2,253	2,398	<u> </u>	4,000 2,439	0	0% 88%	0	0% 13%	0	0.00%
Taxes - Enrolled Agent Plastics - Fabricating, Finishing & Decor	2,253	2,399 2,400	2	3,048	7	100%	1	0%	0	0.00%
Estheticians	2,245	2,400	3	2,616	5	83%	1	17%	0	0.00%
Ice Cream & Frozen Desserts - Mfg & Dist	2,240	2,402	9	2,361	7	78%	2	22%	0	0.00%
Pharmaceutical Products - Research	2,236	2,403	5	2,749	0	0%	2	40%	3	3 60.00%
Fiberglass - Fabrication & Repair	2,235	2,404	18		7	39%	8	44%	3	3 16.67%
Cosmetic & Toiletry Preparations - Manufacturers	2,234	2,405	10		6	60%	4	40%	0	0.00%
Lawn & Garden Equipment & Supplies - Rental	2,233	2,406	22		20		2	9%	0	0.00%
Moving Supplies	2,228	2,407	11		6	55%	4	36%	1	9.09%
Wire Products	2,222	2,408	6		3	50%	3	50%	0	0.00%
Housing Consultants & Referral Service	2,218	2,409	21 9		9	43%	12	57% 33%		0.00%
Optical Imaging Equipment & Systems	2,216	2,410	9	2,361 3,048	1	67% 33%	3	67%	0	0.00%
Signs - Equipment & Supplies Rock Shops	2,216 2,213	2,410 2,412	3		1	25%	2	75%	0	0.00%
Yogurt	2,213	2,413	15			40%	9	60%		0.00%
Photo Copying	2,205	2,414	3	3,048	1	33%	2	67%	Ŏ	0.00%
Electric Supplies - Manufacturers	2,203	2,415	5		4	80%	1	20%	0	0.00%
Construction Reports	2,202	2,416	16		15	94%	1	6%	0	0.00%
Wire & Cable - Non-Electric	2,202	2,416	7	2,524	1	14%	6	86%	0	0.00%
Art Restoration & Conservation	2,201	2,418	9		6	67%	3	33%	0	0.00%
Truck Washing & Cleaning	2,199	2,419	3	3,048	1	33%	1	33%	1	1 33.33%
Attorneys & Lawyers - Workers Compensation	2,199	2,419	<u>1</u>	3,590	1	100%		0%	0	0.00%
Ceramic Products - Decorative Cookies & Crackers	2,198 2,198	2,421 2,421	17		1	6% 62%	14	82% 31%		2 11.76% 1 7.69%
Marine Surveyors	2,198	2,421	13	3,048	8	67%	4	33%	1	0.00%
Office Furniture & Equipment - Repair & Refinishing	2,196	2,423	<u>3</u>		2	50%	7	50%	0	0.00%
Crisis Intervention Service	2,193	2,425	1	3,590	0	0%	1	100%	0	0.00%
Brand Development	2,193	2,426	4	2,875	3	75%	1	25%	0	0.00%
Pumps - Wholesale & Manufacturers	2,192	2,427	4		1	25%	1	25%	2	2 50.00%
Lighting Fixtures - Repair & Maintenance	2,188	2,428	6	2,616	2	33%	4	67%	0	0.00%
Consignment Service - Online	2,187	2,429	14		9	64%	4	29%	1	7.14%
Child Care - Infant	2,184	2,430	4	2/075	2	50%	1	25%	1	1 25.00%
Organs	2,183	2,431	1		1	100%	0	0%	0	0.00%
Telephone Equipment & Systems Wholesale & Manufacturing	2,179	2,432	17		16		1	6%	0	0.00%
Seating Companies Buttons - Advertising	2,172 2.172	2,433 2,433	31	1,498 2,749	30	97% 60%	1	3% 40%	U	0.00%
Fiber Glass Products	2,172	2,433		2,749	3	20%	Z	80%	0	0.00%
Bio - Chemicals	2,168	2,435	1		1	100%	0	0%	0	0.00%
Magnets & Magnetic Devices	2,166	2,437		2,749	2	40%	2	40%	1	1 20.00%
Calendars	2,160	2,438	11	2,223	6	55%	4	36%	1	1 9.09%
Cemetery Equipment & Supplies	2,157	2,439	30	1,513	17	57%	11	37%	2	2 6.67%
Metal Powder Fabricators	2,150	2,440	0	4,000	0	0%	0	0%	0	0.00%
Accumulators	2,148	2,441	15		7	47%	8	53%	0	0.00%
Organ & Tissue Banks	2,143	2,442	0		0	0%	0	0%	0	0.00%
Oils - Waste	2,134	2,443	3	3,048	2	67%	0	0%	1	1 33.33%
Swimming Pools - Leak Detection & Repair	2,125	2,444	6		1	17%	4	67%	1	1 16.67%
Attorneys & Lawyers - Mediation & Arbitration	2,124 2,124	2,445 2,445	8 1	2,439 3,590	5	63%	3	38% 100%	0	0.00%
Automation Consultants			1		0	50%	1	100%	<u> </u>	0.00%
Aircraft Manufacturers Air Fragrances	2,120 2,118	2,447 2,448	13		1	38%	1	50%	U	0.00%
Ranges & Ovens - Supplies & Parts	2,118	2,448	13		5	38% 83%	1	17%	1	7.69% 0 0.00%
Uniforms - Accessories	2,113	2,449	16	1,972	9	56%	1	25%	3	3 18.75%
Fashion Designers	2,112	2,451	79		18	23%	59	75%	2	2 2.53%
Water Main Contractors	2,112	2,451			3	60%	1	20%	1	1 20.00%
Waterbeds - Dealers	2,111	2,453	14		6	43%	8	57%	 	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Tile Restoration	2,106	2,454	5	2,749	2	40%	3	60%	0	0.00%
Machinery - Used	2,104 2,104	2,455 2,455	8		3	38% 75%	4	50% 25%	1	1 12.50%
Animal Transporting - Zoo, Circus Winemaking Equipment & Supplies	2,104	2,455	4	3,048	3	33%	2	67%	0	0.00%
Flectric Bikes	2,102	2,458	17		12		5	29%	0	0.00%
Slip Covers	2,097	2,459	17		13		4	24%	0	0.00%
Drapery & Curtain Cleaners	2,097	2,459	16	1,972	5	31%	9	56%	2	2 12.50%
Support Groups	2,097	2,459	5	2,749	3	60%	2	40%	0	0.00%
Package Design & Development	2,093	2,462	2		2	100%	0	0% 0%	0	0.00%
Zoos Recording Studio Equipment	2,090 2,088	2,463 2,464	10		10	100% 56%	4	44%	0	0.00%
Caps & Gowns	2,085	2,465	6		4	67%	2	33%	0	0.00%
Attorneys & Lawyers - Insurance Law	2,081	2,466	21	1,758	18		3	14%	0	
Honey	2,079	2,467	3		2	67%	1	33%	0	0.00%
Ballrooms	2,067	2,468	10		7	70%	2	20%	1	1 10.00%
Electronic Power Supplies	2,065	2,469	19 7	1,817	13	68%	5	26% 57%	1	1 5.26%
Picture Framing Bridge Builders	2,061 2,048	2,470 2,471	1		3	43% 0%	4	100%	0	0.00%
Welding Equipment - Repair	2,040	2,471	2		0	0%	2	100%	0	0.00%
Wine Storage Equipment	2,039	2,473	20		10		9	45%	1	1 5.00%
Door-to-Door Sales - Cosmetics	2,037	2,474	0	4,000	0	0%	0	0%	0	
E-Mail Marketing	2,035	2,475	19		7	37%	11		1	1 5.26%
Artificial Flowers, Plants & Trees	2,035	2,475	14		11		3	21%	0	0.00%
Fire Department Equipment & Supplies	2,034	2,477	6	2,616	5	83%	1	17%	0	0.00%
Hay	2,032	2,478	3		3	100%	0	0% 0%	0	0.00%
Liquors - Wholesale Ammunition Reloading	2,024 2,020	2,479 2,480	6		5	83% 50%	0	50%	1	1 16.67% 0 0.00%
Dental Equipment - Repair & Refinish	2,020	2,480	32	1,471	30		n	0%	2	2 6.25%
Attorneys & Lawyers - Consumer Fraud	2,015	2,482	18	1,862	2	11%	16		0	
Lake & Pond Management	2,006	2,483	1		0	0%	1	100%	0	0.00%
Bearings	2,003	2,484	3		1	33%	2	67%	0	0.0070
Rubbish & Garbage Removal Contractors Equipment	2,002	2,485	23	1,700	12	52%	11	48%	0	0.00%
Drapery & Curtain Fabrics - Retail	2,002	2,485	11		9	82%	2		0	
Fishermens Supplies	1,997	2,487	19 19		8 11	42% 58%	11	58% 32%		0.00%
Webbing Interior Designers - Registered/Licensed	1,993 1,993	2,488 2,488	19		11	100%	0	32%		2 10.53% 0 0.00%
Maps - Publishers & Distributors	1,992	2,490	26	1,614	23		3	12%	0	0.00%
Fishing Tackle - Wholesale & Manufacturers	1,992	2,490	4		3	75%	1	25%	0	0.00%
Barn Equipment	1,990	2,492	2		0	0%	2	100%	0	0.00%
Trucking - Water Hauling	1,989	2,493	4		4	100%	0	0%	0	0.00%
Horse Transporting	1,987	2,494	6		4	67%	1	17%	1	1 16.67%
Drilling & Boring Equipment & Supplies Boarding Houses	1,986 1,980	2,495 2,496	1		0	0% 100%	1	100%	0	0.00%
Irrigation Systems - Maintenance/Repair	1,979	2,496		2,749	3	60%	2	40%	0	0.00%
Reading Instruction	1,974	2,498	14	2,048	14		0	0%	0	0.00%
Sweeping Service - Power	1,973	2,499	0		0	0%	0	0%	0	0.00%
Charity - Advertising for Publications	1,970	2,500	4	2,875	3	75%	1	25%	0	0.00%
Nursing Home Information & Referral	1,968	2,501	4		4	100%	0	0%	0	0.00%
Glass Board - Up Service	1,967	2,502			3	38%	5	63%	0	0.00%
Construction Supplies Recruiting - Technical	1,966 1,965	2,503 2,504	13		2	54% 33%	4	31% 67%		2 15.38%
Odor Neutralizer	1,963	2,505	3	3,048	2	67%	1	33%	0	0.00%
Truck Bodies	1,962	2,506	2	3,271	2	100%	0	0%	0	
Steam Cleaning Equipment	1,959	2,507	10		8	80%	2	20%	Ö	0.00%
Plumbing Plan Services	1,957	2,508	19		16		3	16%	0	0.00%
Tool Salvage Companies	1,954	2,509	14	2,048	11	79%	3	21%	0	0.00%
Motion Picture Film Editing Food Products Manufacturing Equipment	1,953 1,951	2,510 2,511	1 11		1	100% 64%	4	0% 36%	U	0.00%
Proofreading	1,948	2,511	3		7	67%	0	0%	1	1 33.33%
Millwrights	1,948	2,512	0		0	0%	0	0%	1	0.00%
Pinball Sales & Service	1,945	2,514	5		4	80%	1	20%	Ö	
Reloader Schemes	1,945	2,514	4		1	25%	2	50%	1	1 25.00%
Post Cards - Manufacturers & Distributors	1,944	2,516	11		9	82%	2	18%	0	
Rest Homes	1,942	2,517	1	3,590	1	100%	0	0%	0	0.00%
Springs - Automotive - Sales & Service	1,936	2,518	19		12		6	52.70	1	5.26%
Drawing Materials Exterior Structures - Gazebos, Arbors, Pergolas	1,936 1,929	2,518 2,520	10 10		4	40% 70%	<u>b</u>	60% 20%	<u>U</u>	0.00% 1 10.00%
Tool & Die Makers Equipment & Supplies	1,929	2,520	4		3	75%	1	25%		0.00%
Pipe & Valve Fitters	1,928	2,521	1	3,590	0	0%	0	0%	1	1 100.00%
Theatrical & Stage Lighting Equipment	1,925	2,523	0			0%	0	0%	0	0.00%
Music Instruction - Vocal	1,923	2,524	8		4	50%	4		0	
Contest Arranging & Judging	1,920	2,525	8		4	50%	3	38%	1	1 12.50%
Pet Finding Service	1,919	2,526	36 4		25		11	31% 0%	0	
Oil Operators Dinner Theatres	1,919 1,914	2,526 2,528	32		15	100% 47%	10		- 0	0 0.00% 7 21.88%
Accident Reconstruction Service	1,914	2,529	52		13	60%	7	40%	7	0.00%
Veterinary Emergency	1,911	2,530	13	2,106	12		1		Ö	
Letters - Sign	1,910	2,531	36		8	22%	16	44%	12	
Boat Lifts	1,909	2,532	7	2,524	5	71%	2		0	0.0070
Auto Repair - Vintage	1,908	2,533	12	2,158	4	33%	8	67%	0	0.00%
Drive Shafts	1,906	2,534	21		1	50%	1		0	
Steam Cleaning - Industrial	1,905	2,535	21	1,758	6	29%	14	67%	1	4.76%

March Marc	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Property Property				0		0		0		0	0.00%
Common C	Pipe Inspection			0		0		0		0	0.00%
Company Column						4		4		0	0.00%
Company Column	Washing Machines & Dryers - Service & Repair	1,894	2,540		2,106	3	23%	9	69%	1	7.69%
Description 1975	Computers - Furniture		2,541	10	2,287	7		3		0	0.00%
Descript Fourier Countries				7	2,524	3		4		0	0.00%
Fig. Printer Printers Prin		1,887		2		2		0		0	0.00%
Processor Proc	Driving Training Equipment Bridal & Millingry Cumplies		2,544		2,8/5	4		20		0	0.00%
Part Principles						10		0		0	0.00%
Description 1,000				5		2		2	40%	1	20.00%
Descript 1,000 1 1,000 1 1,000 1 1,000 1 1,000 1 1,000 1 1,000 1	Web Conferencing		2,548	4	2,875	2		2		0	0.00%
Enterprises 1,000				2		1		1		0	0.00%
Map Employ Falls				12		8		4		0	0.00%
Control Sylvanian				7		5		1		0	0.00%
Afficial Florida Parisht Posteriations updates 1,000				15		5	33%	10		0	0.00%
Final Programs Nervice						1		0		0	0.00%
Concessoring	Meal Preparation Service			6	2,616	3		2		1	16.67%
Contractor Section S		1,868	2,555	5	2,749	2	40%	3		0	0.00%
Fig. 1.05						1		2		28	90.32%
Computer Parishing Management Services 1,551 7,565 4 7,875 4 1,975 7 7 7 7 7 7 7 7 7						1		0		0	0.00%
Electric Petron - Remundadurants 1,640 2,551 4 2,675 5 255 5 2,675 5 3 3 3 3 4 4 4 4 4 4			2,560	4		4	100%	0	0%	0	0.00%
Selfs - Control Register	Electric Motors - Manufacturers & Distributors	1,849	2,561		2,875	i	25%	1	25%	2	50.00%
Passes: Florent Equipment 1,95 2,55 15 2,069 10 67% 5 37% 0 0 0 0 0 0 0 0 0	Suits - Custom Made				1,785			1		1	5.00%
God Course Endoment & Supplies 1,845 2,566 17 1,915 8 47% 9 53% 0 0 0 0 0 0 0 0 0						10		5		0	0.00%
God Course Endoment & Supplies 1,845 2,566 17 1,915 8 47% 9 53% 0 0 0 0 0 0 0 0 0		1,845	2,562		2,875	4		0		0	0.00%
Interior Decoration & Designiers - Workstroom 1.842 2.567 12 2.158 7 58% 4 33% 1 8 1.24 1.24 1.24 1.25			2,502			0		1		0	0.00%
Apartment Sharing Service						7		4		1	8.33%
		1,839	2,568		2,009	1	7%	14		0	0.00%
Sprox Removal Enginement								20			10.26%
Textures								8	42%		5.26%
Truck Service & Regart - Hobies 1,828						11		/			0.00%
Seving Instruction						2	100%	18		0	0.00%
Contractor - Gas	Sewing Instruction	1,827	2,573	8	2,439	3	38%	3		2	25.00%
Copported Awards				8		5		3			0.00%
Cerentariones				1		1		0		0	0.00%
Video Editing		1,824			3,048	1		2	67%	0	0.00%
Cylinders - Air A Hydraulic 1,815 2,580 1 3,590 0 0% 1 100% 0 0 0 0 0 0 0 0 0						2		<u> </u>		0	
Insurance - Manne						0		1		0	0.00%
Wood Carving				5		5		0		0	0.00%
Farps	Wood Carving	1,811	2,582	9	2,361	8	89%	1	11%	0	0.00%
Riding Academies 1,806 2,585 3 3,048 1 33% 2 6.7% 0 0,000						6		0		0	0.00%
Air Courier Service 1,804 2,586 8 2,439 2 25% 4 50% 2 25,6 Engravers - Stationery 1,803 2,587 10 2,287 10 100% 0 0 0 0 0 0 Office Furniture & Equipment - Wholesale & Manufacturing 1,803 2,587 5 2,749 5 100% 0 0 0 0 0 0 0 0 0	Tarps			10		7		3		0	0.00%
Engravers - Stationery				3		1				0	0.00%
Office Furniture & Equipment - Wholesale & Manufacturing 1,803 2,587 5 2,749 5 1,00% 0 0 0 0 0 0 0 0 0						10		<u>4</u>		0	0.00%
Event Planners - Corporate 1,800 2,589 5 2,749 3 60% 2 40% 0 0.0	Office Furniture & Equipment - Wholesale & Manufacturing							0		0	0.00%
Ceramics - Equipment & Supplies 1,796 2,591 10 2,287 3 30% 6 60% 1 10.0	Event Planners - Corporate		2,589	5	2,749	3		2		0	0.00%
Battery Repairing & Rebuilding 1,795 2,592 5 2,749 4 80% 1 20% 0 0.0						11		13		1	4.00%
Limestone 1,792 2,593 2 3,271 2 100% 0 0 0 0 0 0 0 0 0	Ceramics - Equipment & Supplies					3		6			10.00%
Commerce Commerce	Dattery Kepairing & Kebuilding			<u>5</u>		4		1		0	0.00%
Elevator Installation		1,792	2,593		3,2/1 2,616			2		0	0.00%
Washing Machines & Dryers - Coin Metered 1,784 2,596 54 1,168 27 50% 25 46% 2 3.0 2.0 Cheese 1,782 2,597 7 2,524 4 57% 3 43% 0 0.0 Glass - Broken 1,780 2,598 6 2,616 4 67% 2 33% 0 0.0 0						3	75%	1		0	0.00%
Cheese	Washing Machines & Dryers - Coin Metered	1,784	2,596		1,168	27	50%	25	46%	2	3.70%
Underground Sprinkler Lawn Sprinkler Parts	Cheese	1,782	2,597	7	2,524	4	57%	3		0	0.00%
Billiard Parlors	Glass - Broken	1,780	2,598	6	2,616	4		2		0	0.00%
Sundries Stores				8		8		0		0	0.00%
Schools - Academic - College Preparatory						11		4 3		1	0.00% 6.67%
Grain Elevators								0		0	0.00%
Bridal Registries 1,767 2,605 35 1,419 16 46% 11 31% 8 22.8 Carriages - Horse 1,763 2,606 9 2,361 4 44% 4 44% 11.1 31% 8 22.8 1.7 2.607 5 2,749 2 40% 3 60% 0 0.0	Grain Elevators	1,774		0		0	0%	0		0	0.00%
Carriages - Horse 1,763 2,606 9 2,361 4 44% 4 44% 1,111 Colif Courses - Miniature 1,759 2,607 5 2,749 2 40% 3 60% 0 0 Envelopes - Wholesale & Manufacturers 1,758 2,608 4 2,875 4 1,00% 0 0% 0 0.0 Microscopes 1,756 2,610 9 2,361 2 22% 7 78% 0 0.0 Motion Picture Producers & Studios 1,756 2,610 9 2,361 2 22% 7 78% 0 0.0 Battery Charging Fulpment 1,748 2,611 18 1,662 14 78% 4 22% 0 0.0 Chemists - Manufacturers 1,746 2,612 90 913 88 98% 2 2% 0 0.0 Amplifiers 1,740 2,613 34 1,441 4 12%						6		1		0	0.00%
Colf Courses - Miniature								11			22.86%
Envelopes - Wholesale & Manufacturers 1,758 2,608 4 2,875 4 1,00% 0 0.00 0 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00 0 0.00	Carriages - Horse	1,763	2,606		2,361	4		4 3		1	11.11%
Microscopes 1,757 2,609 5 2,749 4 80% 1 20% 0 0.0 Motion Picture Producers & Studios 1,756 2,610 9 2,361 2 22% 7 78% 0 0.0 Battery Charging Equipment 1,748 2,611 18 1,862 14 78% 4 22% 0 0.0 Chemists - Manufacturers 1,746 2,612 90 913 88 98% 2 2% 0 0.0 Amplifiers 1,740 2,613 34 1,441 4 12% 30 88% 0 0.0 Contractors - Acoustical Ceiling 1,739 2,614 1 3,590 0 0% 1 100% 0 0.0 Feed - Wholesale & Manufacturers 1,738 2,615 3 3,048 2 67% 1 33% 0 0.0 Imprinting 1,735 2,616 11 2,223 3						2		3 n		0	0.00%
Motion Picture Producers & Studios 1,756 2,610 9 2,361 2 22% 7 78% 0 0.0 Sattery Charging Equipment 1,748 2,611 18 1,862 14 78% 4 22% 0 0.0 Chemists - Manufacturers 1,746 2,612 90 913 88 98% 2 2% 0 0.0 Amplifiers 1,740 2,613 34 1,441 4 12% 30 88% 0 0.0 Contractors - Acoustical Celling 1,739 2,614 1 3,590 0 0% 1 100% 0 0.0 Feed - Wholesale & Manufacturers 1,738 2,615 3 3,048 2 67% 1 33% 0 0.0 Imprinting 1,735 2,616 11 2,223 3 27% 8 73% 0 0.0				5	2,073	4		1		0	0.00%
Battery Charging Equipment 1,748 2,611 18 1,862 14 78% 4 22% 0 0.0 Chemists - Manufacturers 1,746 2,612 90 913 88 98% 2 2% 0 0.0 Amplifiers 1,740 2,613 34 1,441 4 12% 30 88% 0 0.0 Contractors - Acoustical Ceiling 1,739 2,614 1 3,590 0 0% 1 100% 0 0.0 Feed - Wholesale & Manufacturers 1,738 2,615 3 3,048 2 67% 1 33% 0 0.0 Imprinting 1,735 2,616 11 2,223 3 27% 8 73% 0 0.0	Motion Picture Producers & Studios	1,756	2,610		2,361	2	22%	7	78%	0	0.00%
Amplifiers 1,740 2,613 34 1,441 4 12% 30 88% 0 0.0 Contractors - Acoustical Ceiling 1,739 2,614 1 3,590 0 0% 1 100% 0 0.0 Feed - Wholesale & Manufacturers 1,738 2,615 3 3,048 2 67% 1 33% 0 0.0 Imprinting 1,735 2,616 11 2,223 3 27% 8 73% 0 0.0	Battery Charging Equipment	1,748	2,611		1,862		78%	4	22%	0	0.00%
Contractors - Acoustical Ceiling 1,739 2,614 1 3,590 0 0% 1 100% 0 0.0 Feed - Wholesale & Manufacturers 1,738 2,615 3 3,048 2 67% 1 33% 0 0.0 Imprinting 1,735 2,616 11 2,223 3 2,7% 8 73% 0 0.0								2		0	0.00%
Feed - Wholesale & Manufacturers 1,738 2,615 3 3,048 2 67% 1 33% 0 0.0 Imprinting 1,735 2,616 11 2,223 3 27% 8 73% 0 0.0				34		4		30		0	0.00%
Imprinting 1,735 2,616 11 2,223 3 27% 8 73% 0 0.0	Contractors - Acoustical Celling Food - Wholesale & Manufacturers		2,614	1	3,590	0		1		0	0.00%
				11		2		Į R		0	0.00%
Plants - Wholesale 1,733 2,617 6 2,616 4 67% 2 33% 0 0.0						4		2		0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Sleep Disorders - Sleep Apnea Coaching - Leadership	1,732 1,731	2,618 2,619	6	2,616 3,590	4	67%	2	33% 100%	0	0.00%
Foundation Inspection	1,731	2,619	1 2	3,590	2	100%	1	0%	<u>_</u>	0.00%
Hazardous Material Control & Removal	1,727	2,621	0		0	0%	0	0%	0	0.00%
Private Health Services Plans	1,724	2,622	28	1,561	3	11%	25	89%	0	0.00%
Flood Control Equipment	1,723	2,623	4		4	100%	0	0%	0	0.00%
Murals	1,721	2,624	1	3,590	0	0%	1	100%	0	0.00%
Skating Equipment & Supplies	1,717	2,625	16		11	69%	5	31%	0	0.00%
Contractor - Mechanical Insulation	1,715	2,626	5	2,749	1	20%	3	60%	1	20.00%
Aids Research & Clinics	1,714		5	2,749	5	100%	0	0%	0	0.00%
Oil Refiners	1,712	2,628	11		7	64%	4	36%	0	0.00%
Disabled Person Assistance	1,712	2,628	2	3,271	1	50%	1	50%	0	0.00%
Lenses Blookin Mond	1,709 1,709	2,630 2,630	5	2,749 4,000	2	40% 0%	3	60% 0%		0.00%
Engravers - Plastic, Wood Bags - Plastic	1,709	2,630	0	2,875	<u> </u>	50%	0	50%	0	0.00%
Bedspreads - Retail	1,706	2,632	35		23	66%	12	34%	0	0.00%
Cushions	1,701	2,634	10	1,419 2,287		80%	7	20%	<u> </u>	0.00%
Novelties - Wholesale & Manufacturers	1,701	2,635	5	2,749	5	100%	0	0%	0	0.00%
Structural Integration	1,696	2,636	1	3,590	0	0%	1	100%	0	0.00%
Blankets	1,694	2,637	106		56		49	46%	1	0.94%
Parks	1,692	2,638	16	1,972	12	75%		19%	1	6.25%
Candle Making Supplies	1,692	2,638	4	2,875	4	100%	0	0%	Ō	0.00%
Drilling - Gas Well	1,688	2,640	4	2,875	3	75%	1	25%	Ö	0.00%
Myofunctional Therapy	1,686	2,641	5	2,749	4	80%	1	20%	0	0.00%
Jewelry Castings	1,685	2,642	3	3,048	1	33%	2	67%	Ö	0.00%
Grease Traps	1,685	2,642	2	3,271	1	50%	1	50%	0	0.00%
Insurance - Disability	1,684	2,644	3	3,048	1	33%	2	67%	0	0.00%
Sandblasting Equipment & Supplies	1,683	2,645	1		1	100%	0	0%	0	0.00%
Meat Packers Equipment & Supplies	1,683	2,645	0	4,000	0	0%	0	0%	0	0.00%
Baby Car Seats, Carriages & Strollers	1,681	2,647	22	1,724	12	55%	5	23%	5	22.73%
Furniture Cleaning	1,680	2,648	22	1,724	19	86%	3	14%	0	0.00%
Parachute Jumping Instruction	1,679	2,649	6		5	83%	1	17%	0	0.00%
Emergency Shelters	1,679	2,649	3	3,048	2	67%	1	33%	0	0.00%
Forklift Repair & Maintenance	1,669	2,651		2,439	5	63%	3	38%	0	0.00%
Cigar, Cigarette & Tobacco Manufacturers	1,665	2,652	12		10		1	8% 25%	1	8.33%
Drapery Installation Service	1,665	2,652	4		3	75% 50%	1	25% 50%	U	0.00%
Family Services	1,662	2,654	4	2,875				100%	<u> </u>	0.00%
Screen Printing - Equipment & Supplies Mold & Mildew Inspection	1,661 1,660	2,655 2,656	2	3,330		0% 0%	1	100%	U	0.00%
Firearm Manufacturer	1,652	2,657	32		20	63%	12	38%	0	0.00%
Testing Apparatus	1,651	2,658	10		- 20	60%	4	40%	0	0.00%
Roof Decks	1,651	2,659	2		1	50%	1	50%	0	0.00%
Storage Units - Portable	1,645	2,660	28		12	43%	15	54%	1	3.57%
Farms - Organic	1,641		66		60		3	5%	3	4.55%
Raft Trips & Tours	1,641	2,661	4	2,875	0	0%	4	100%	0	0.00%
Auto Radios & Stereos - Wholesale & Manufacturers	1,640	2,663	3	3,048	3	100%	0	0%	0	0.00%
Lobbyists	1,639	2,664	12	2,158	5	42%	4	33%	3	25.00%
Radar Equipment	1,639	2,664	12		12	100%	0	0%	0	0.00%
Amusement Park Equipment	1,638	2,666	6	2,616	3	50%	3	50%	0	0.00%
Quarries	1,637	2,667	0		0	0%	0	0%	0	0.00%
Blasting Contractors	1,634	2,668	1		0	0%	1	100%	0	0.00%
Steel Mills	1,629	2,669	1		0	0%	1	100%	0	0.00%
Batteries - Storage-Wholesale & Manufacturers	1,628	2,670	4		3	75% 0%	1	25%		0.00%
ServiceStation Equipment	1,625 1,624	2,671 2,672		3,271 2,749	<u> </u>	100%	2	100%	U	0.00%
Fur Novelties & Accessories Signs - Neon	1,624	2,672	<u>5</u>		3	100%	0	0% 45%		0.00%
Humane Societies	1,622	2,673	8	2/223		88%	3	13%	4	0.00%
Hair Removing Equipment & Supplies	1,622	2,674	2	3,271	1	50%	1	50%	0	0.00%
Tennis Equipment & Supplies	1,620	2,676	12		7	58%	5	42%	n	0.00%
Doors - Commercial	1,619	2,677	0		n	0%	0	0%	0	0.00%
Acoustical Materials	1,617	2,678	Ö		Ö	0%	Ö	0%	Ö	0.00%
Gauges & Gages	1,614	2,679	4	2,875	2	50%	2	50%	0	0.00%
Aircraft Engines	1,612	2,680	3	3,048	2	67%	1	33%	0	0.00%
Fish Hatcheries	1,612	2,680	2	3,271	2	100%	0	0%	0	0.00%
Truck Bedliner - Spray On	1,611	2,682	6	2,616	3	50%	3	50%	0	0.00%
Psychologist Information & Referral Services	1,611	2,682	1	3,590	0	0%	1	100%	0	0.00%
Partitions	1,610	2,684	2		1	50%	1	50%	0	0.00%
Girls Apparel	1,608	2,685	21		12	57%	9	43%	0	0.00%
Technology - Litigation Support	1,607	2,686		2,524	2	29%	5	71%	0	0.00%
Canes	1,607	2,686	3	3,048	3	100%	0	0%	0	0.00%
Powder Processing - Industrial	1,607		3	3,048	1	33%	2	67%	0	0.00%
Linoleum Dealers Organs - Tune & Repair	1,605 1,600		6		3	50% 50%	3	50% 50%	0	0.00%
	1,600		2		1	35%	10			0.00%
Riding Apparel & Equipment Biofeedback Therapists	1,597	2,691 2,692	17	1,915 3,048	<u>6</u>	35%	10	59% 67%	1	5.88%
Schools - Holistic	1,596	2,692	2		1	100%	2	0%	0	0.00%
Beverage Dispensers	1,595	2,692	7		2	29%	0	71%	0	
Referral - Auto Repair	1,593	2,695	29			17%	24	83%	0	0.00%
Die Castings	1,593	2,695	29		<u> </u>	0%	24 N	0%		0.00%
Eyesight Training	1,584	2,697	18		12		6	33%	0	0.00%
Restaurants - Breakfast	1,580		22		10		10	45%	2	9.09%
	1,578			2,749	10	20%	10	80%		0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Storage - Data Ski Centers & Resorts	1,576 1,573	2,700 2,701	26	1,614 1,700	22	85% 83%	4	15% 17%	0	0.00%
Bamboo & Bamboo Products	1,573	2,701		2,439	19	88%	4	17%	<u> </u>	0.00%
Defense Contractors	1,573	2,701	0		<u>′</u>	0%	0	0%	0	0.00%
Farm Management	1,573	2,701	0	4,000	0	0%	0	0%	0	0.00%
Futon Sales	1,571	2,705	10		7	70%	3	30%	0	0.00%
Circus Companies	1,570	2,706	4	2,875	4	100%	0	0%	0	0.00%
Charity - Religious	1,567	2,707	7	2,524	4	57%	3	43%	0	0.00%
Chimes & Bells	1,564	2,708	7	2,524 2,223	2	29%	5	71%	0	0.00%
Computers - Programming	1,563	2,709	11		4	36%	6	55%	1	9.09%
Helicopters - Charter, Rent & Lease	1,563	2,709		2,524	5	71%	2	29%	0	0.00%
Geotechnical Engineering	1,560	2,711	2	3,271	0	0%	2	100%	0	0.00%
Patio Builder	1,559 1,556	2,712 2,713	5	2,749 2,524		40% 57%	2	40% 43%	1	20.00%
Corsets & Girdles Radios - Citizen Band	1,553	2,713	/	2,524	4	50%	3	50%	0	0.00%
Neckwear - Retail	1,549		4	2,361		89%		11%	<u>0</u>	0.00%
Oils - Fuel - Treatment Compounds	1,549	2,715 2,716	9	2,361	1	11%	8	89%	0	0.00%
Bakers Equipment	1,543	2,717	3	3,048	2	67%	0	0%	1	33.33%
X-Ray Apparatus & Supplies	1,541	2,717	2	3,271	1	50%	1	50%	0	0.00%
Whirlpool Bath Equipment & Supplies	1,540		9		8	89%	1	11%	0	0.00%
Bee Removal	1,537	2,720	4	2,875	3	75%	1	25%	ŏ	0.00%
Water/Pool Heating - Solar	1,535	2,721	7	2,524	2	29%	4	57%	1	14.29%
Guard Dogs	1,535	2,721	5	2,749	4	80%	1	20%	0	0.00%
Magicians	1,525	2,723	4	2,875	1	25%	3	75%	0	0.00%
Florist - Funeral Bouquets & Wreaths	1,524	2,724	12	2,158		67%	3	25%	1	8.33%
Leather Restoration	1,522	2,725	5	2,749	3	60%	2	40%	0	0.00%
Lead	1,518	2,726	17		2	12%	14	82%	1	5.88%
Shirts - Wholesale & Manufacturers	1,517	2,727	13		11	85%	2	15%	0	0.00%
Cat Breeders	1,515	2,728	28		18	64%	9	32%	1	3.57%
Blacksmiths	1,513	2,729		2,439	3	38%	5	63%	0	0.00%
Television & Radio Parts - Wholesale & Manufacturers	1,511 1,509	2,730	43		37	86% 50%	5	12% 50%	1	2.33%
Family Planning - Abortion Services Furniture Manufacturers Equipment & Supplies	1,509	2,731 2,732		3,271 2,361	1	50% 44%	1	56%	0	0.00%
	1,508	2,732	9	2,361	4	63%	3	38%	0	
Hockey Clubs Bat Removal	1,508	2,732	0	3,048		67%	3	33%	- 0	0.00%
Hotel Product Sales	1,506	2,732	34		19	56%	15	33% 44%	0	0.00%
Charity - Community Development & Civic Organizations	1,505	2,735	17		13	76%	4	24%	0	0.00%
Stationery - Wholesale & Manufacturers	1,504	2,737		2,616	4	67%	2	33%	n	0.00%
Artist - Makeup	1,503	2,738	40	1,328		20%	30	75%	2	5.00%
Children`s Play Programs Instruction	1,503	2,738	20		13	65%	6	30%	1	5.00%
Boat - Excursion	1,502	2,740	13		5	38%	8	62%	0	0.00%
Air Balancing	1,498	2,741	4		3	75%	0	0%	1	25.00%
Lead Abatement	1,498	2,741	0		0	0%	0	0%	0	0.00%
Flag Poles	1,497	2,743	5		3	60%	2	40%	0	0.00%
Dietitians	1,494	2,744	8	2,439	4	50%	3	38%	1	12.50%
Logging Equipment & Supplies	1,494	2,744	3	3,048	2	67%	1	33%	0	0.00%
Ergonomic Products & Services	1,491	2,746		2,524		100%	0	0%	0	0.00%
Bid Report Service	1,488 1,487	2,747 2,748	14	2,361 2,048	/	78% 29%	2	22% 71%	0	0.00%
Sewing Machines - Supplies & Parts Trucks - Forklifts	1,487	2,748	14		4	29% 50%	10	71% 50%	0	0.00%
Political Organizations	1,482	2,750	8			75%	2	25%	0	0.00%
Exterior Designers	1,481		3	3,048	1	33%	2	67%	0	0.00%
Casinos - Online	1,480		8		2	25%	5	63%	1	12.50%
Grain Dealers	1,477	2,753	0		0	0%	0	0%	ō	0.00%
Oil Additives - Manufacturers & Distributors	1,475	2,754	1		0	0%	1	100%	0	0.00%
Computers - Rooms - Installation & Equipment	1,474	2,755	6	2,616	5	83%	1	17%	0	0.00%
Boating Instruction	1,474	2,755	4	2,875	4	100%	0	0%	0	0.00%
Nurserymen Equipment & Supplies	1,469	2,757	8	2,439	7	88%	1	13%	0	0.00%
Pet Clothing Designer	1,468	2,758	55		33		22	40%	0	0.00%
Cigar & Cigarette Lighters	1,467	2,759	6		2	33%	3	50%	1	16.67%
Parcel Post Assembly Service	1,466	2,760	10			70%	3	30%	0	0.00%
Energy Conservation Products - Wholesale & Manufacturers	1,465 1,465	2,761 2,761	8	2,439 3,048	4	50% 100%	4	50% 0%	0	0.00%
Physicians & Surgeons Equipment & Supplies Cement - Retail	1,465 1,464		3		3	100%	0	0% 70%	<u>0</u>	
Greenhouse Builders	1,464	2,763 2,764	10			10%	7	90%	2	0.00%
Glass Blowers	1,457	2,764	70	2,524	2	29%	9	71%	0	0.00%
Gloves - Work & Industrial	1,457	2,765	4		2	50%	2	50%	<u> </u>	0.00%
Mexican Food Products	1,452	2,767			3	50%	3	50%	0	0.00%
Fiber Glass Fabricators	1,450	2,768	1		0	0%	1	100%	0	0.00%
Tree Service Equipment & Supplies	1,449	2,769	3	3,048	2	67%	1	33%	ñ	0.00%
Oil - Crude - Purchasing	1,448		4		2	50%	2	50%	0	0.00%
Advertising - Checking Service	1,448	2,770	0		0	0%	0	0%	0	0.00%
Contractor - Hauling	1,446		6	2,616	1	17%	4	67%	1	16.67%
Midwives	1,443	2,773	6	2,616	4	67%	2	33%	0	0.00%
Advertising - Indoor	1,442		10	2,287	7	70%	3	30%	0	0.00%
Auto Paint - Mobile	1,441		15		9	60%	6	40%	0	0.00%
Motorcycle Sales - Consignments	1,441		11		9	82%	0	0%	2	18.18%
Auto Parts - Antique	1,437	2,777	9		8	89%	1	11%	0	0.00%
Transitional Housing	1,436	2,778	13		6	46%	6	46%	1	7.69%
Backflow Prevention Devices & Services	1,434				0	0%	0	0%	0	0.00%
Hair Ornaments	1,433		11		8	73%	3	27%	<u> </u>	0.00%
Wines - Wholesale	1,432	2,781	0	4,000	0	0%	0	0%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Fans - Industrial & Commercial Filing Equipment, Systems & Supplies	1,430 1,426	2,782 2,783	53	2,749 1,177	3 53	60% 100%	2	40%	0	0.00%
Aquaculture	1,426	2,783	2	3,271	1	50%	1	50%	0	0.00%
Sailmakers	1,424	2,785	36	1,398	16	44%	20	56%	0	0.00%
Bags - Burlap, Canvas & Cotton	1,421	2,786	10	2,287	6	60%	4	40%	0	0.00%
Debt Relief Education	1,421 1,419	2,786 2,788	10	2,287 4,000	6	60% 0%	4	40% 0%	0	0.00%
SemiConductor Devices Building Materials - Used	1,417	2,789	8		1	13%	4	50%	3	3 37.50%
Music Arrangers & Composers	1,412	2,790	7	2,524	4	57%	3	43%	0	0.00%
Oil Well Equipment & Supplies	1,411		0		0	0%	0	0%	0	0.00%
Floor Refinishing	1,410	2,792	9		5	56%	4	44%	0	0.00%
Barricades	1,409		2	3,271	2	100%	0	0%	0	0.00%
Attorneys & Lawyers - Trademark Nurses-Practitioners	1,408 1,408	2,794 2,794	0	4,000 4,000	0	0% 0%	0	0% 0%	0	0.00%
Bottle Return Depot	1,400	2,794	2	3,271	2	100%	0	0%	0	0.00%
Caregivers Resources	1,397	2,797	3	3,048	1	33%	0	0%	2	2 66.67%
Baseball Batting Ranges	1,393	2,798	7	2,524	4	57%	2	29%	1	1 14.29%
Embroidery Supplies	1,392	2,799	7	2,524	2	29%	5	71%	0	0.00%
Turbochargers	1,392	2,799	4	2,875	3	75%	1	25%	0	0.00%
Orchards Stock Quotation Boards & Systems	1,391 1,391	2,801 2,801	/	2,524 3,048	6	86% 100%	1	14%	0	0.00%
Outplacement Consultants	1,391	2,801	3 0	4,000	3 O	100%	0	0%	<u>U</u>	0.00%
Remodeling Services - Foreclosed Property	1,386	2,804	1	3,590	1	100%	0	0%	0	0.00%
Wall Coatings	1,384	2,805	2		1	50%	1	50%	0	0.00%
Glassware Decorators	1,380	2,806	18	1,862	15	83%	3	17%	0	0.00%
Sausages	1,380	2,806	4	2,875	2	50%	2	50%	0	0.00%
Stone - Crushed	1,378	2,808	2	3,271	2	100%	0	0%	0	0.00%
Medicines - Patent & Proprietary	1,375	2,809	10		6	60%	4	40%	0	0.00%
Biological Products	1,375 1,374	2,809	5	2,749	4	80% 67%	1	20%	0	0.00%
Paving Stones Iron	1,374	2,811 2,812	<u>b</u>	2,616 2,749	4	20%	2	33% 60%	<u>U</u>	0.00%
Dry Goods - Retail	1,370	2,813	9	2,361	0	0%	9	100%	0	0.00%
Golf Equipment & Supplies - Wholesale & Manufacturers	1,368	2,814	13		12	92%	1	8%	0	0.00%
Gourmet Corporate Gifts	1,367	2,815	4	2,875	3	75%	1	25%	0	0.00%
Attorneys & Lawyers - Home Owners Associations	1,366	2,816	10		4	40%	6	60%	0	0.00%
Transit Lines	1,365	2,817			8	100%	0	0%	0	0.00%
Auto Upholstery Cleaning	1,365	2,817	4	2,875	3	75% 0%	1	25%	0	0.00%
Railroad Equipment & Supplies Garment Racks	1,364 1,363	2,819 2,820		3,590 3,590	1	100%	1	100%	0	0.00%
Gardening Hand Tools	1,361	2,821	6		4	67%	2	33%	0	0.00%
Employment Service - Government, Co, Fraternal	1,353	2,822	0	4,000	0	0%	0	0%	0	0.00%
Animal Carcass Removal	1,349	2,823	6	2,616	3	50%	3	50%	0	0.00%
Maps - Dealers	1,348	2,824	31		26		5	16%	0	0.00%
Plastics - Foam	1,347	2,825	1		1	100%	0	0%	0	0.00%
Government - Auctions & Job Listing Services	1,345	2,826	11		5	45%	4	36%	2	2 18.18%
Tank Cleaning Door-to-Door Sales - Photography	1,344 1,340	2,827 2,828	1 9		0	0% 56%	1	100% 44%	0	0.00%
Florists Supplies	1,340	2,828	9	2,616	4	67%	2	33%	0	0.00%
Tanks - Fiber Glass, Plastic	1,339	2,830	5	2,749	5	100%	0	0%	0	0.00%
Two-Way Radio Sales & Service	1,337	2,831	3	3,048	2	67%	1	33%	0	0.00%
Physical Therapy Equipment	1,330	2,832	7	2,524	7	100%	0	0%	0	0.00%
Lottery Buying Club	1,329	2,833	6	2,616	3	50%	3	50%	0	0.00%
Shears & Scissors	1,326		6		5	83%	1	17%	0	0.00%
Pipe Fittings	1,326 1,325	2,834 2,836	0	4,000 3,048	0	0% 33%	0	0% 33%	0	0.00%
Contractors - Sheet Metal Knife Sharpening Devices	1,325				1	33% 25%	1	33% 75%	1	1 33.33% 0 0.00%
Coal Miners & Shippers	1,323	2,838	2		2	100%	0	0%	0	0.00%
Pile Driving	1,321	2,839	0	4,000	0	0%	0	0%	0	0.00%
Electric Vehicles	1,320	2,840	18	1,862	7	39%	8	44%	3	16.67%
Bird Barriers, Repellents & Controls	1,319	2,841	4		3	75%	1	25%	0	0.00%
Cord Blood Storage	1,318	2,842	4	2,875	31	75%	1	25%	0	0.00%
Industrial Developments Marriage Brokers	1,316 1,313	2,843 2,844	2	3,590 3,271	0	0% 50%	<u> </u>	100% 50%	0	0.00%
Tires - Commercial Sales & Service	1,313	2,844	84		48	50%	35	42%	<u>U</u>	1 1.19%
Beer Dispensing & Cooling Equipment	1,311		6			100%	0	0%	0	0.00%
Concrete Aggregates	1,309	2,847	0	4,000	0	0%	0	0%	0	0.00%
Truck Permits	1,308	2,848	8	2,439	3	38%	1	13%	4	4 50.00%
Auto Metal & Equipment - Distribution & Manufacturing	1,308		3		3	100%	0	0%	- 0	0.00%
Frozen Foods - Processors	1,307	2,850	11		11		0	0%	0	0.00%
Truck Driver Leasing	1,305 1,300	2,851 2,852	1	5,550	0	0% 100%	1	100%	0	0.00%
Dryers - Hand Bagels	1,300		1		1	100%	U 1	100%	<u>U</u>	0.00%
Tire Retread & Repair - Equipment & Supplies	1,297		17		11		6	35%	0	0.00%
Internet Cafes	1,296	2,855	14		5	36%	7	50%	2	2 14.29%
Gymnastic Equipment & Supplies	1,295	2,856	5		2	40%	2	40%	1	1 20.00%
Truck Refrigeration Equipment	1,293	2,857	6		3	50%	3	50%	0	0.00%
Water Skiing Equipment & Supplies	1,290	2,858	16		4	25%	12	75%	0	0.00%
Church Supplies	1,288	2,859	10	2,287		40%	6	60%	0	0.00%
Labeling Equipment Rent to Own	1,285	2,860	3		1	33% 65%	2	67% 30%	0	0.00%
	1,284	2,861	23	1,700	15	65%	. /	. 30%	1	4.35%
Scalp Care	1,283		7		7	100%		0%	Λ.	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Needlework Supplies - Retail, Wholesale, Manufacturing	1,281	2,864	3	3,048 4.000	1	33%	2	67%	0	0.00%
Drug Manufacturers Indian Goods	1,280 1,279	2,865 2,866	12		7	58%	0	42%	0	0.00%
Smoke Detectors & Alarms	1,279	2,866	- 12		7	50%	2	50%	0	0.00%
Embroideries - Uniform	1,278	2,868	16	1,972	14	88%	2	13%	0	0.00%
Laminating Equipment & Supplies	1,278	2,868	2	3,271	2	100%	0	0%	0	0.00%
Floor Treatment Compounds	1,277	2,870	5	2,749	2	40%	3	60%	0	0.00%
Consultants - Prison & Sentencing	1,276	2,871	5	2,749	2	40%	3	60%	0	0.00%
Art Organizations & Information	1,275	2,872	9	2,361 2,361	3	33%	6	67%	0	0.00%
Shoring Contractors	1,275	2,872	9		8	89%	1	11%	0	0.00%
Picture Frames - Wholesale & Manufacturers	1,272	2,874	4	2,875	4	100%	0	0%	0	0.00%
Pool Tables Sales	1,269	2,875	4		2	50%	2	50%	0	0.00%
Motorcycle Riding Instruction	1,268 1,268	2,876 2,876	9	2,361 2,875	8	89% 75%	1	11% 25%	0	0.00%
Foot Appliances Juices	1,264	2,878	12		3	75% 42%	1 7	58%	0	0.00%
Laminations - Plastic, Paper	1,264	2,878	7	2,136	3	29%	/	71%	0	0.00%
Contractor - Disabled Access	1,264	2,878	í	3,590	1	100%	0	0%	0	0.00%
Handmade Art	1,263	2,881	12	2,158	4	33%	7	58%	1	8.33%
Lamp Shade Frames & Supplies	1,262	2,882	2	3,271	2	100%	,	0%	0	0.00%
Advertising - Transit &Transportation	1,262	2,882	1		1	100%	0	0%	0	0.00%
City & Town Planners	1,261	2,884	4	2,875	3	75%	1	25%	0	0.00%
Lumber Carriers	1,261	2,884	0	4,000	0	0%	0	0%	0	0.00%
Filters Air & Gas Cleaning	1,255	2,886	3	3,048	1	33%	2	67%	0	0.00%
Labels - Plastic, Metal, Foil	1,255	2,886	3	3,048	3	100%	0	0%	0	0.00%
Livestock Feeding	1,253	2,888	2	3,271	2	100%	0	0%	- 0	0.00%
Beauty Supplies & Equipment Repair	1,252	2,889	14		4	29%	10	71%	0	0.00%
Bins	1,252	2,889	_1		0	0%	1	100%	0	0.00%
Motel & Hotel Consultants	1,251	2,891	24		15	63%	9	38%	0	0.00%
Signs - Maintenance & Repair	1,251	2,891		2,439	2	25%	5	63%	1	12.50%
China & Crystal - Repair	1,250	2,893	21	1,758	17	81%	4	19%	0	0.00%
Bottlers Equipment & Supplies	1,250	2,893	<u>3</u> 17	3,048	3 15	100%	0	0% 12%	0	0.00%
Racks	1,248 1,248	2,895			15	88% 50%	2		0	0.00%
Pilates	1,248	2,895 2,897	8		4	50%	4	50% 50%	0	0.00%
Home Demonstrations Paper Shredding Machines	1,245	2,897	4	2,875 4,000		0%		0%	0	0.00%
Storage - Liquid & Bulk	1,242	2,898	9		0	44%	0	56%	0	0.00%
Cable Splicing	1,240	2,899		3,590	1	100%	3	0%	0	0.00%
Boat Yards	1,239	2,901	3	3,048	2	67%	1	33%	0	0.00%
Boutique Items - Wholesale & Manufacturers	1,235	2,902	24		4	17%	20	83%	- ŭ	0.00%
Physicians & Surgeons - Pulmonary Diseases	1,235	2,902			6	75%	2	25%	0	0.00%
Heat Supply Companies	1,232	2,904	13		8	62%	5	38%	0	0.00%
Interior Designers - Architectural	1,232	2,904	6		5	83%	1	17%	0	0.00%
Pearls	1,232	2,904	2	3,271	1	50%	1	50%	0	0.00%
Playing Cards	1,231	2,907	4		3	75%	1	25%	0	0.00%
Bankruptcy Counseling - Federally Certified	1,230	2,908	2	3,271	2	100%	0	0%	0	0.00%
Recreation Program Consultants	1,229	2,909	4		3	75%	1	25%	0	0.00%
Consultants - Pharmaceutical	1,228	2,910	1		0	0%	1	100%	0	0.00%
Auto Sunroofs	1,227	2,911	6	2,616	4	67%	2	33%	0	0.00%
Landfills - Sanitary	1,227 1,218	2,911 2,913	<u> </u>	2,616 2,749	3	50% 40%	3	50% 60%	0	0.00%
Consultants - Dental Management Birth Centers	1,217	2,913	12	2,749	2	67%	3	33%	0	0.00%
Aircraft & Aircraft Equipment - Testing	1,217	2,914	12	3,048	0	33%	7	67%	0	0.00%
Metal Shapes - Extruded	1,217	2,914	1	3,590	1	100%	0	0%	0	0.00%
Leather Finishers	1,213	2,917	2	3,271	1	50%	0	0%	1	50.00%
Loading Dock Equipment	1,212	2,918	0		0	0%	0	0%	0	0.00%
Condiments & Sauces	1,209	2,919	6	2,616	3	50%	2	33%	1	16.67%
Plastics - Fabrics, Film, Sheets - Prod.	1,209	2,919	4	2,875	1	25%	3	75%	0	0.00%
Economic Development Organizations	1,208	2,921	2	3,271	2	100%	0	0%	0	0.00%
Wallpaper Hangers	1,208	2,921	1	3,590	1	100%	0	0%	0	0.00%
Meters	1,206	2,923	6		4	67%	2	33%	0	0.00%
Boat Cleaning	1,206	2,923	4	2,875	2	50%	2	50%	0	0.00%
Elevator Consultants	1,202	2,925	1	3,590	1	100%	0	0%	0	0.00%
Food & Beverage Consultants	1,197	2,926	4		4	100%	0	0%	0	0.00%
Towing - Marine	1,197	2,926	2	3,271	2	100%	0	0%	0	0.00%
Engravers - Mechanical	1,196	2,928	4			50% 0%	2	50%	Ü	0.00%
Lockers	1,196	2,928 2,930	0	4,000 3,271	0	100%	0		0	0.00%
Hawaiian Goods Wine Brokers	1,194 1,193	2,930	<u>2</u> 4		2	100%	0	0% 50%	0	0.00%
Office Records - Destruction	1,193	2,931	0		2	0%	2	0%		0.00%
Express & Transfer Service	1,192	2,933	5	2,749	2	40%	3	60%	<u> </u>	0.00%
Sump Pump Contractors	1,192	2,933	0		<u> </u>	0%	0	0%	0	0.00%
Hats - Wholesale & Manufacturers	1,188	2,935	10		4	40%	6	60%	ñ	0.00%
Intercoms Systems & Services	1,187	2,936	8		8	100%	0	0%	0	0.00%
Fans - Attic	1,182	2,937	0	4,000	0	0%	0	0%	0	0.00%
Water Conservation	1,179	2,938	1		1	100%	0	0%	0	0.00%
Pen Pal Lists	1,178	2,939	81	975	23	28%	58	72%	0	0.00%
Bulldozers	1,178	2,939	1	3,590	1	100%	0	0%	0	0.00%
Lawn Installation Service	1,176	2,941	8		3	38%	2	25%	3	37.50%
Organic Soil Fertilizer	1,176	2,941	1		0	0%	1	100%	0	0.00%
Geologists	1,175	2,943	0		0	0%	0	0%	0	0.00%
Bar Supplies	1,174		7		5	71%	2	29%	0	0.00%
Italian Food Products	1,172	2,945	4	2,875	2	50%	2	50%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Cement - Wholesale & Manufacturers	1,172	2,945	1	3,590	1	. 100%	0	0%	0	0.00%
Air Compressors	1,171 1,171	2,947 2,947	12	2,158 4,000	1	8%	10	83% 0%	1	8.33% 0.00%
Boxes - Paper Insurance Rating Bureaus	1,171	2,947	2	3,271	0	0 0%	0	100%	0	0.00%
Heat Treating - Metal	1,168	2,950	2	3,271	2	100%	0	0%	0	0.00%
Brakes - Manufacturers & Distributors	1,165	2,951	7	2,524	4	57%	3	43%	0	0.00%
Brick Preservatives	1,165	2,951	0	4,000	0	0%	0	0%	0	0.00%
Computer Assisted Design Services	1,164	2,953	18		7	39%	6	33%	5	27.78%
Insect Control Devices	1,161	2,954	9	2,361 2,875	6	67%	3	33%	0	0.00%
Seeding	1,158	2,955	4		3	75%	1	25%	0	0.00%
Computer Gaming Centers	1,157	2,956	18			39% 60%	/	39% 40%	4	22.22%
Consignment Service - Automobile Dispensary - Medical Marijuana	1,155 1,154	2,957 2,958	<u>5</u>		3	3 60%	10	63%	1	0.00%
Video Equipment - Supplies & Parts	1,154	2,958	16		3	51% 50%	10	50%	1	0.00%
Tourists Homes	1,153	2,959	4	2,875	4	100%	3	0%	0	0.00%
Gaskets	1,150	2,961	1	3,590	0	0%	<u> </u>	100%	0	0.00%
Underwear - Wholesale & Manufacturers	1,149	2,962	14		12	86%	2	14%	0	0.00%
Email Service Provider	1,149	2,962	7	2,524	2	29%	5	71%	0	0.00%
Brake Service Equipment	1,148	2,964	12	2,158	6	50%	6	50%	0	0.00%
Pies	1,147		25		2	8%	22	88%	1	4.00%
Sewer Inspection	1,147	2,965	4	2,875	1	. 25%	3	75%	0	0.00%
Mattresses - Renovating	1,143	2,967	1	3,590	0	0%	1	100%	0	0.00%
Aerospace Research & Development	1,141		0 10	4,000	0	0%	0	0% 50%	0	0.00%
Schools - Online Trading & Investment Furniture Assembly Services	1,140 1,140	2,969	10	2,287 2,875	3	30%	5	50% 75%	2	2 20.00%
Customs Consultant	1,140	2,969	4	3,590	1	100%	3	75%	0	0.00%
Exhibit Design & Construction	1,139	2,971	7	3,390	1	. 50%	1	50%	0	0.00%
Stenographers - Public	1,138	2,972	1		1	100%	0	0%	0	0.00%
Saltwater Pools - Equipment & Supplies	1,137	2,974	22		17		5	23%	0	0.00%
Forgings	1,137	2,974	2	3,271	0	0%	2	100%	0	0.00%
Spraying Equipment	1,135	2,976	0	4,000	0	0%	0	0%	0	0.00%
Wheel Align, Frame & Axle Service Equipment & Supplies	1,133	2,977	6		4	67%	2	33%	0	0.00%
Duct & Duct Fittings	1,133	2,977	5	2,749	4	80%	1	20%	0	0.00%
Soil Conditioners	1,132	2,979	1	3,590	0	0%	1	100%	0	0.00%
Generators - Maintenance	1,129	2,980	7	2,524	2	29%	4	57% 45%	1	14.29%
Auto Dealers - Buying Co-Op Heat Exchangers	1,122 1,122	2,981 2,981	22 0		12	55%	10	45% 0%	0	0.00%
Doll Clothing & Accessories	1,122	2,981	<u> </u>		1	. 25%	0	75%	<u> </u>	0.00%
Canvas - Wholesale & Manufacturers	1,110	2,983	14	2,048	12		2	14%	0	0.00%
Laboratories - Veterinary	1,117	2,984	7	2,524	6	86%	ī	14%	0	0.00%
Church Furnishings	1,117	2,984	2	3,271	2	100%	ō	0%	0	0.00%
Drug Brokers	1,116	2,987	5	2,749	2	40%	2	40%	1	20.00%
Grouting Compounds	1,114	2,988	3	3,048	2	67%	1	33%	0	0.00%
Traffic Control & Flagging Service	1,114	2,988	0		0	0%	0	0%	0	0.00%
Oil Marketers	1,110	2,990	6		6	100%	0	0%	0	0.00%
Litigation Support	1,108 1,106	2,991 2,992	1	3,590 2,875	0	0%	1	100% 75%	0	0.00%
Guest Ranch Hose Couplings & Fittings	1,106	2,992	4	3,590	1	0%	3	100%	0	0.00%
Charity - Education & Literacy	1,100	2,992	15		11		1	27%	0	0.00%
Auto Hand & Foot Controls	1,101	2,995	7	2,524	5	7370	7	29%	0	0.00%
Tea - Manufacturer & Importer	1,100			3,048	3	100%	0	0%	0	0.00%
Copper Products	1,099	2,997	9		4	44%	4	44%	1	11.11%
Personal Chef	1,098	2,998	1		1	100%	0	0%	0	0.00%
Skateboard Parks & Rinks	1,097	2,999	6		5	83%	1	17%	0	0.00%
Physicians & Surgeons Information Bureaus	1,094	3,000	4	2,875	3	75%	1	25%	0	0.00%
Springs - Coil, Flat - Distributors & Manufacturing	1,092	3,001	2	3,271	0	0%	2	100%	0	0.00%
Horticultural Consultants	1,091 1.090	3,002	4	2,875	3	75%	1	25%	0	0.00%
Water Heaters - Parts & Supplies Inks - Manufacturers Materials	1,090 1,090	3,003	11 7		10	91%	1	9% 29%	0	0.00%
Inks - Manufacturers Materials Home Economics Consultants	1,090	3,003			5	0 /1%	2	29%	0	0.00%
Business Processing Optimization	1,088	3,005	3	3,048	2	2 67%	1	33%	0	0.00%
Lasik Eye Surgery	1,084	3,007	9		8	89%	n i	0%	1	11.11%
Ship Builders & Repair	1,078	3,008	2	3,271	1	50%	1	50%	0	0.00%
Barrels & Drums	1,076	3,009	7	2,524	1	14%	4	57%	2	28.57%
Soil Testing	1,076	3,009	0		0	0%	0	0%	0	0.00%
Upholstery Fabrics - Wholesale & Manufacturers	1,073	3,011	3	3,048	1	33%	2	67%	0	0.00%
Textile Fibers	1,073	3,011	2	3,271	0	0%	2	100%	0	0.00%
Promotional Products - Non-Wearable	1,072		3	3,048	1	. 33%	2	67%	0	0.00%
Trailer Storage	1,071		4	2,875	3	75%	1	25%	0	0.00%
Natural Stone Restoration & Cleaning	1,071	3,014	3	3,048 3,271	3	100%	0	0%	0	0.00%
Luggage Repair Labor Relations Consultants	1,070 1,068		2		2	100%	0	0% 100%	0	0.00%
Funeral Directors Equipment & Supplies	1,068		1		0	0%	1	0%	0	0.00%
Evebrow Threading	1,068	3,017	7	2,524	U	71%	2	29%	0	0.00%
Check Protection & Signing Machines	1,066	3,020	7	2,524	5	86%	1	14%	0	0.00%
Library Research Service	1,066	3,020	5		5	100%	n n	0%	<u> </u>	0.00%
Plywood & Veneers	1,065	3,022	0		n	0%	0	0%	0	0.00%
Turbines									0	
	1,063	3,023	3	3.048	2	67%	11	33%	U	0.00%
Blowers & Blower Systems	1,063 1,063		3 2	3,048 3,271	2	100%	1 0	33% 0%	0	0.00%
	1,063	3,023	3 2 0	3,271 4,000	2 2 0	100%	0 0	0% 0%	0	0.00%
Blowers & Blower Systems	1,063 1,063	3,023 3,023 3,025 3,025 3,026		3,271 4,000	2 2 0 0	100%	0 0 0 0	0%	0	0.00%

Campers - Rent & Lease Equipment Calibration	1,055						•	%	Pursue	%
	1.055	3,028 3,028	7	2,524 3,048	4	57% 33%	3	43% 67%	0	0.00%
Reflexologists	1,054	3,030	2	3,046	1	50%	1	50%	0	0.00%
Child Parent Development Centers	1,053	3,031	2	3,271	2	100%	0	0%	0	0.00%
Pins - Lapel	1,050	3,032	7	2,524 2,524	7	100%	0	0%	0	0.00%
Meditation Instruction	1,046	3,033	7	2,524	4	57%	3	43%	0	0.00%
Steel Processing & Fabricating Equipment	1,044 1,043	3,034	1	3,590 3,590	1	100%	0	0% 100%	0	0.00%
Archery Ranges Import Representatives	1,043	3,035 3,036	1 7	2,524	U	43%	1	57%	0	0.00%
Pipe Bending & Fabricating	1,040	3,037	0		0	0%	0	0%	0	0.00%
Artificial Limbs	1,038	3,038	0		0	0%	0	0%	0	0.00%
Pattern Makers	1,037	3,039	3	3,048	2	67%	1	33%	0	0.00%
Knives - Custom	1,035	3,040	19		5	26%	14	74%	0	0.00%
Television Program Distributors	1,032	3,041	17		3	18%	3	18%	11	
Diving & Marine Services	1,032	3,041	5		2	40%	3	60%	0	0.00%
Impregnating Landscaping Clean-Up - Spring & Fall	1,032 1,031	3,041 3,044	36	3,590 1,398	19	100% 53%	17	47%	0	0.00%
Surveying Instruments	1,031	3,044	30	3,048	19	0%	3	100%	0	0.00%
Rehabilitation Products - Pediatric	1,030	3,046	2	3,271	1	50%	1	50%	0	0.00%
Clinics - Dialysis	1,029	3,047	8		7	88%	0	0%	1	1 12.50%
Television Sys & Equipment - Closed Circuit	1,028	3,048	4	2,875	1	25%	3	75%	0	0.00%
Foster Child Care	1,023	3,049	3	3,048	2	67%	1	33%	0	0.00%
Juice Extractors	1,023	3,049	2	3,271	2	100%	0	0%	0	0.00%
Burial Advisory Service	1,019	3,051		2,524	5_	71%	2	29%	0	0.00%
Rendering Companies	1,018 1,017	3,052 3,053	0 8	4,000 2,439	0	0% 63%	0	0% 38%	0	0.00%
Lotteries - State Auto Headlight Restoration	1,017	3,053	19		5	63% 42%	3 11	38% 58%	<u>U</u>	0.00%
Motels - Reservation Service	1,014	3,055	9		2	22%	71	78%	0	0.00%
Shoe Findings & Supplies	1,009	3,056	3	3,048	1	33%	2	67%	0	0.00%
Candy & Confectionery Brokers	1,008	3,057	6	2,616	6	100%	0	0%	0	0.00%
Box Manufacturers Equipment & Supplies	1,005	3,058	5	2,749	4	80%	1	20%	0	0.00%
Wire Harnesses - Electrical	1,005	3,058	3	3,048	3	100%	0	0%	0	0.00%
Wicker Products	1,005	3,058	0		0	0%	0	0%	0	0.00%
Golf Practice Ranges	1,002	3,061	2	3,271	2	100%	0	0%	0	0.00%
Sculptors Building Inspection - Commercial	996 996	3,062 3,062	5	2,749 3,048	5	100% 67%	U 1	0% 33%	0	0.00%
Oriental Goods - Retail	995	3,064	3	3,048		33%	2	67%	<u> </u>	0.00%
Tire Repair	994	3,065	36		22	61%	12	33%	2	2 5.56%
Leather Cleaning	993	3,066	2	3,271	1	50%	1	50%	0	0.00%
Robots	993	3,066	0		0	0%	0	0%	0	0.00%
Time Recorders	993	3,066	0		0	0%	0	0%	0	0.00%
Employee Assistance Programs	990	3,069	1		0	0%	1	100%	0	0.00%
Fireproofing	988 988	3,070	2		2	100%	0	0% 0%	0	0.00%
Labor Contractors Dredging	988	3,070 3,072	0	4,000 4,000	0	0% 0%	0	0%	0	0.00%
Floors - Laminate	983	3,072	3	3,048	3	100%	0	0%	0	0.00%
Insurance - Crop	983	3,073	2		2	100%	0	0%	0	0.00%
Engraving Equipment & Supplies	982	3,075	2	3,271	2	100%	0	0%	0	0.00%
Kennels Equipment & Supplies	981	3,076	9	2,361	7	78%	2	22%	0	0.00%
Tennis Courts - Private	981	3,076	3	3,048	2	67%	1	33%	0	0.00%
Aircraft Instruments	981	3,076	0		0	0%	0	0%	0	0.00%
Loan Modification - Auto Sheenskin Specialties	980 980	3,079	12	2,158 3,048	1	8% 33%	11	92% 67%	0	0.00%
Polyurethane Products	980	3,079 3,081	<u> </u>		1	100%	2	0%	<u> </u>	0.00%
Plaster	978	3,082	5		3	60%	2	40%	0	0.00%
Paper & Plastic Cups, Containers	977	3,083	4		3	75%	1	25%	0	0.00%
Woodworking Tools - Retail	977	3,083	2		1	50%	1	50%	0	0.00%
Bath Liners	977	3,083	0		0	0%	0	0%	0	0.00%
Pipe Line Equipment	974	3,086	1	5/550	1	100%	0	0%	0	0.00%
Racquetball Courts - Private	972	3,087	3	3,048	3	100%	0	0%	0	0.00%
Salt Porch Shades	967 965	3,088 3,089	2	3,271 3,048	2	100%	0	0% 100%	0	0.00%
Videographers - Wedding	964	3,099	34	1,441	14	41%	14	41%	6	0.00%
Buckles	961	3,091	56		0	0%	56	100%	0	0.00%
Engineering Reports	961	3,091	1		1	100%	0	0%	0	0.00%
Radiator Sales	959	3,093	6	2,616	6	100%	0	0%	0	0.00%
Dune Buggies	954	3,094	1	3,590	1	100%	0	0%	0	0.00%
Shoring	953	3,095	9		9	100%	0	0%	0	0.00%
Piling	953	3,095	0		0	0%	0	0%	0	0.00%
Game Farms Hardwood Floor Maintenance	952 951	3,097 3,098	2 11		2	100% 64%	0	0% 36%	0	0.00%
Metal Rolling & Forming	951	3,098	11		/	0%	4	100%	<u>U</u>	0.00%
Cabs - Tractor, Truck	948	3,090	4		0	0%	4	100%	0	0.00%
Programmed Instruction	945	3,101	2	3,271	1	50%	1	50%	0	0.00%
Saws - Sharpen & Repair	945	3,101	2	3,271	1	50%	1	50%	0	0.00%
Columns	941	3,103	11	2,223	6	55%	5	45%	0	0.00%
Commercials - Radio & Television	941	3,103	2	3,271	1	50%	1	50%	0	0.00%
Misting Systems & Services	940	3,105	7	2,524	7	100%	0	0%	0	0.00%
Interactive Media	938	3,106	42		41	98% 36%	1	2% 64%	0	0.00%
	222									
Race Track Equipment & Supplies Filters - Liquid	938 937	3,106 3,108	14		3	50%		50%	- 0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Medical Coding	937 935	3,108	<u>1</u>	3,590 2,223	1	100%	0	0% 91%	0	0.00%
Bus - Sales & Rental Dairy Equipment & Supplies	935	3,111 3,111	11	2,223 3,590	1	100%	10	0%	0	0.00%
College Savings Plans	934	3,111	3	3,048	3	100%	0	0%	0	0.00%
Food Facilities Consultants	933	3,114	4	2,875	1	25%	3	75%	0	0.00%
Beekeepers Supplies	929	3,115	1	3,590	0	0%	1	100%	0	0.00%
Polyethylene Materials & Products	926	3,116	0	4,000	0	0%	0	0%	0	0.00%
Sewer Cleaning Equipment & Supplies	925	3,117	2	3,271	2	100%	0	0%	0	0.00%
Handbags - Manufacturers Equipment & Supplies	923	3,118 3,119	18		0	0%	18	100%	0	0.00%
Pumps - Supplies & Parts	920		5		1	20%	4	80%	0	0.00%
Golf Course Construction	919 919	3,120	2	3,271	2	100%	0	0%	0	0.00%
Upholsterers Supplies Outpatient Surgery Centers	919		0 11		0	0% 73%	0	27%	0	0.00%
Floral Design Instruction	918	3,122 3,123	11	2,223 2,223	8	73% 45%	3	55%	0	0.00%
Clutches	914	3,124	4	2,875	4	100%	0	0%	0	0.00%
Ground Maintenance	913	3,125		2,616	2	33%	3	50%	1	16.67%
Public Speaking Instruction	912	3,126	6	2,616	5	83%	1	17%	Ō	0.00%
Auto Dealers - Hybrid Vehicles	911	3,127	12		11	92%	1	8%	0	0.00%
Compactors - Waste - Industrial & Commercial	910	3,128	5	2,749	1	20%	4	80%	0	0.00%
Studio Rental	910		5		2	40%	3	60%	0	0.00%
Asset Evaluators	910	3,128	2	3,271	0	0%	2	100%	0	0.00%
Paving Equipment	909	3,131	2	3,271	0	0%	2	100%	0	0.00%
Tanks - Repair	909	3,131	0	4,000	0	0%	0	0%	0	0.00%
Coal Brokers	906		<u>0</u> 10	4,000	0	0%	0	0%		0.00%
Furniture Repair & Refinish Supplies	905 904	3,134 3,135	10	2,287 4,000	2	20%	2	20%	6	60.00%
Stucco Manufacturers & Distributors Fish & Seafood Brokers	904	3,135	4		2	75%	U 1	25%	<u>U</u>	0.00%
Writer	901	3,130	11		3	27%	R R	73%	0	0.00%
Wallpaper Removing	901	3,137	1	3,590	0	0%	1	100%	0	0.00%
Quickbooks Training & Support	897	3,139	9	2,361	7	78%	2	22%	0	0.00%
Physicians & Surgeons - Sports Medicine	896	3,140	19	1,817	14		5	26%	0	0.00%
Bibles	896	3,140	18		17	94%	1	6%	0	0.00%
Mountain Climbing Equipment	896	3,140	7	2,524	6	86%	1	14%	0	0.00%
Power Plant Equipment	895	3,143	12		6	50%	5	42%	1	8.33%
Dentist - Prosthodontist	895	3,143	6		6	100%	0	0%	0	0.00%
Rooming Houses	895	3,143	5	2,749	2	40%	2	40%	1	20.00%
Geophysicists	895 894	3,143	<u>1</u>	3,590	0	0% 71%	0	0% 29%	1	100.00%
Layouts - Office, Factory Encyclopedia & Book Sales	894 892	3,147 3,148	12	2,324	7	58%		42%	0	0.00%
Physicians & Surgeons - Industrial Medicine	892	3,148	1		1	100%	0	0%	0	0.00%
Barge Lines	889	3,150	3	3,048	3	100%	0	0%	0	0.00%
Grain Elevator Builders	889	3,150	0	4,000	0	0%	0	0%	0	0.00%
Stock Exchanges	887	3,152	4	2,875	3	75%	1	25%	0	0.00%
Aircraft Ferrying & Transporting Service	887	3,152	2	3,271	1	50%	1	50%	0	0.00%
Differentials - Automobile	885	3,154	2	3,271	2	100%	0	0%	0	0.00%
Emergency Response Systems - Personal	883	3,155	4		2	50%	0	0%	2	2 50.00%
Loan Originator	880		4	2,875	4	100%	0	0%	0	0.00%
Incense	878 878	3,157 3,157	3	3,048 3,590	0	0%	3	100% 100%	0	0.00%
Aircraft Ground Support & Service Equipment Police Departments	878 876	3,157	1	4,000	0	0%	1	100%	0	0.00%
Deodorizing & Disinfecting	875	3,160	0		0	0%	0	0%	0	0.00%
Lettering Machines	874		2	3,271	2	100%	0	0%	0	0.00%
F-Books	872	3,162	16	1,972	14		2	13%	0	0.00%
Smelters & Refiners Equipment & Supplies	871	3,163	4	2,875	4	100%	0	0%	0	0.00%
Horse Shoeing	869	3,164	3	3,048	0	0%	3	100%	0	0.00%
Horseshoe Equipment & Supplies	866	3,165	4	2,013	2	50%	2	50%	0	0.00%
Systems & Software Testing	864	3,166	9	2,361	7	78%	0	0%	2	22.22%
Electronic Product Waste Management & E Waste Services	862	3,167	13		11	85%	0	0%	2	2 15.38%
Gambling Machine Supplies and Services	859			2/521	2	29%	5	71%	0	0.00%
Toy Manufacturers Supplies	858 857	3,169	13		11		32	15%	0	0.00%
Corporate Travel	857 857	3,170	35 9		0	0% 78%	32	91%	3	8.57%
Popcorn Machines Fasteners - Textile & Apparel	857	3,170 3,170	2	2,361 3,271	1	50%	2	22% 50%	0	0.00%
Libraries - Public	857	3,170	2	3,271	2	100%	0	0%	0	0.00%
Door Frames	854	3,174	2		1	50%	1	50%	0	0.00%
Mobile Refrigeration	854	3,174	2	3,271	i	50%	i	50%	0	0.00%
Seat Belts	853	3,176	14	2,048	9	64%	5	36%	0	0.00%
Fire Departments	850		5		5	100%	0	0%	0	0.00%
Attorneys & Lawyers - Product Liability	850	3,177	1		1	100%	0	0%	0	0.00%
Welding Equipment - Rent	850	3,177	1	3,330	0	0%	1	100%	0	0.00%
Casters & Glides	850		0		0	0%	0	0%	0	0.00%
Traffic Engineers & Planning Service	850		0		0	0%	0	0%	0	0.00%
Fumigation Services	849		2		1	50%	1	50%	0	0.00%
Gears & Gear Cutting Tractor Rent & Lease	849 847	3,182 3,184	2	3,271 3,271	1	50% 50%	1	50% 50%	0	0.00%
Signs - Erectors & Hangers	847		1		1	0%	1	100%	<u>U</u>	0.00%
Etched Products - Metal, Glass	846	3,186	6		4	67%	7	33%		0.00%
		3,100	U		4		2	0%	0	0.00%
Theatrical Equipment & Supplies		3 186	3	3 048	4	11111%				
Theatrical Equipment & Supplies Lifts/Elevators - In Home	846 845	3,186 3,188	3	3,048 3,048	1	100% 33%	2	67%	0	0.00%
Lifts/Elevators - In Home Tank Lining & Coating	846 845 845	3,188 3,188	3 3 0	3,048	1 0	33% 0%	2	67% 0%	0	0.00%
Lifts/Elevators - In Home	846 845	3,188 3,188 3,190	3 3 0 2	3,048 4,000	1 0 2	33%	0 0 0	67%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Real Estate - Industrial	840 839	3,192	2	3,271 3,048	2	100%	0	0% 67%	0	0.00%
Divers Resident Buyers	839 839		3	3,048	1	0%	<u> </u>	100%	<u> </u>	0.00%
Leadership Development	838		1	4,000	i o	0%	<u> </u>	100 %	0	0.00%
Gasoline Additives - Manufacturers & Distributors	837	3,196	2	3,271	1	50%	1	50%	0	0.00%
Attorneys & Lawyers - Construction Defect	837		0	4,000	0	0%	0	0%	0	0.00%
Tools - Pneumatic	837		0	4,000	0	0%	0	0%	0	0.00%
Drafting Equipment & Supplies	836		1		1	. 100%	0	0%	0	0.00%
Luggage - Wholesale & Manufacturers	835	3,200 2 3,201	9	2,361 2,287	8	89%	0	0%	1	11.11%
Jewelry Engravers	832		10		6	60%	4	40%	0	0.00%
X-Ray Labs - Industrial	831	3,202	6		4	67% 3 23%	10	33% 77%	0	0.00%
Screens - Windows	830 827	3,203	13 12		3 10		10	17%	<u> </u>	0.00%
Carpet & Rug Cleaning Equipment - Rental Jacks	827 827	7 3,204 7 3,204	12		10	100%		17%	0	0.00%
Tubing - Metal	827		1	4,000	<u> </u>	0%	0	0%	0	0.00%
Wood Preservatives	825		1	3,590	1	100%	0	0%	0	0.00%
Bacteria Control Equipment	824	3,208	0	4,000	0	0%	0	0%	0	0.00%
Transformers	823	3,209	0	4,000	0		0	0%	0	0.00%
Sewing Machines - Wholesale & Manufacturers	822		17	1,915	17	100%	0	0%	0	0.00%
Engines - Gasoline	820	3,211	12		11		1	8%	0	0.00%
Juke Boxes	820	3,211	2	3,271	1	. 50%	1	50%	0	0.00%
Tree Service - Transplant	819		2	3,271	0	0%	2	100%	0	0.00%
Charity - Cancer	819		1	3,590	0	0%	1	100%	0	0.00%
Aquariums - Lease & Maintenance Window Shades - Cleaning & Repair	818 817		3	3,048 4,000	0	0%	3	100%	0	0.00%
Timber Framing	817		<u> </u>	4,000	<u> </u>	0%	0	0%	0	0.00%
Bronzing	813		6	2,616	5	83%	1	17%	0	0.00%
Paper Hangers - Wall covering	812		2	3,271	<u> </u>	100%	Ô	0%	n	0.00%
Chimney Lining Materials	812	3,219	0	4,000	0	0%	0	0%	0	0.00%
Ice Cream Manufacturers Equipment	809	3,221	6	2,616	3	50%	3	50%	0	0.00%
Speakers - Wholesale & Manufacturers	809	3,221	4	2,875	2	50%	2	50%	0	0.00%
Statistical Service	808		3	3,048	2	2 67%	1	33%	0	0.00%
Railroads - Freight	807		1		1	. 100%	0	0%	0	0.00%
Jewelry Polishing & Plating	806		1	3,590	1	. 100%	0	0%	0	0.00%
Interior Designers - Commercial	804		6	2,616	2	33%	3	50%	1	16.67%
Paint Manufacturing Materials Television & Radio - Rent & Lease	804 803			3,271	1	50% 57%	1	50% 43%	U	0.00%
Fur Skin Dealers & Brokers	803			2,524 2,361	4	3/%	3	43% 33%	2	0.00%
Salvage - Marine	802	3,229	2	3,271	1	50%	1	50%	2	0.00%
Countertops - Concrete	802		1		<u></u>	100%	Ō	0%	0	0.00%
Marketing Consultants - Mobile	801		2		1	50%	1	50%	Ö	0.00%
Carbon Products	800	3,233	1		0	0 70		100%	0	0.00%
Modular/Mobile Home - Foundation Services	799		18		10			28%	3	16.67%
Trenching Contractors	799		0		0		0	0%	0	0.00%
Paint Manufacturing Equipment & Materials	795		9	2,361	6	67%	3	33%	0	0.00%
Electronics - Educational Kits	794		4		1	. 25%	3	75%	0	0.00%
Architects Supplies	794 794		1		0	0%	1	100%	U	0.00%
Textile Brokers Emblems	794 793		1	3,590 3,271	 	. 100%	0	0%	<u>U</u>	0.00% L 50.00%
Riggers	793	3,240	1		1	100%	0	0%	1	0.00%
Parking Stations & Garages - Equipment & Supplies	792		5		3	60%	1	20%	1	20.00%
Violins	791		4		3	75%		25%	0	0.00%
Hostels	790	3,244	14	2,048	7	50%		43%	1	7.14%
Ladders	790		6		5	83%	1	17%	0	0.00%
Cylinders - Rebuild & Repair	789		2		1	. 50%	1	50%	0	0.00%
Bridal Supplies - Wholesale & Manufacturing	788	3,247	5	2,749	3	60%	1	20%	1	20.00%
Sash Operating Devices	788 787	3,247	0	4,000	0	0%	0	0% 5%	0	0.00%
Online Event Registration Infrared Equipment	787 787		21		19	90%	1	5%	1	4.76%
Radio Program Producers	787		0		<u> </u>	0%		0%	<u> </u>	0.00%
Etiquette School	786	3,249	0		<u> </u>	0%		0%	<u> </u>	0.00%
Fraternal Regalia & Supplies	785		2	3,271	, ,	0%	2	100%	0	0.00%
Online Drug & Prescription Services - Unapproved Foreign	784	3,254	- 6		(i	17%	5	83%	0	0.00%
Septic Tanks & Systems Wholesale & Manufacturers	784	3,254	3	3,048	0	0%	3	100%	0	0.00%
Silversmiths & Goldsmiths	783	3,256	2	3,271	1	50%	1	50%	0	0.00%
Orchestras & Bands	782	3,257	6	2,616	2	33%	4	67%	0	0.00%
Physicians Assistants	781		2	3,271	1	. 50%	1	50%	0	0.00%
Instrument Cases	780		8		6	75%	2	25%	0	0.00%
Publishers - Internet Guides	779		8		6	75%	2	25%		0.00%
Access Control Systems	778		4 15		2	50%	1	25%	1	25.00%
Exercise Equipment & Machines - Service & Repair Rainwater Harvesting Systems	775 775		15		9	60%		40% 0%	0	0.00%
Rainwater Harvesting Systems Inspection Devices - Industrial	773		0		<u> </u>	0%		0%	0	0.00%
Attorneys & Lawyers - Intellectual Property	774		0		0	0%	0	0%	0	0.00%
Automobile Reconditioned Detailing	770	3,266	10	2,287	4	40%	5	50%	1	L 10.00%
Belting & Supplies	770		6		2	33%		67%	Ō	0.00%
Inks - Writing & Marking	770	3,266	1		1	100%	0	0%	Ö	0.00%
Hydronic Heating	769	3,269	1	3,590	1	100%	0	0%		0.00%
Soundproofing	768	3,270	0	4,000	. 0	0%	0	0%	0	0.00%
Shavers - Electric	767		16		13		3	19%	0	0.00%
						1000/	-			
Carpet & Rug Dyers Bicycles - Renting	767 765		3 20		3 18	100% 90%	U ₁	0% 10%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Vaporizers Knit Goods - Retail	765 765	3,273 3,273	14	2,048 2,749	10	71%	4	29% 20%	0	0.00%
Water Mitigation		3,273	2	3,271	4	100%	1	0%	<u> </u>	0.00%
Vacuum Cleaning - Industrial	761	3,277	0	4,000	0	0%	0	0%	0	0.00%
Patio Design	760	3,278	6	2,616	1	17%	5	83%	0	0.00%
Tank Heads	760	3,278 3,278	0	4,000	0	0%	0	0%	0	0.00%
Display Installation Service	759	3,280	8	2,439	3	38%	3	38%	2	2 25.00%
Auto Repair - Tune-Up	758		24		16		8	33%	0	0.00%
Vinyl Decking	758	3,281 3,281	7	2,524 3,048	6	86%	1	14%	0	0.00%
Ceiling Materials	758		3		3	100%	0	0%	0	0.00%
Boat Club	756		4	2,875	3	75%	1	25%	0	0.00%
Mailing Containers	756	3,284	2	3,271	2	100%	0	0%	0	0.00%
Data Processing Equipment	756 754	3,284 3,287	1	3,590 2,875	1	100%	0	0% 25%	0	0.00%
Hardware Consultants Missions	754 754		4	2,875	3	100%	1	0%	0	0.00%
Electric Switchboards	754	3,287	4	3,590	4	100%	0	0%	0	0.00%
Eggs	753	3,290	1	4,000	1	0%	0	0%	0	0.00%
Hose & Tubing - Rubber & Plastic	753	3,290	0		0	0%	0	0%	0	0.00%
Demonstration Services	752		0	4,000	0	0%		0%	0	0.00%
Screw Machine Products	750		1		1	100%	0	0%	0	0.00%
Frozen Food Locker Plants	749	3,294	0	4,000	0	0%	Ö	0%	0	0.00%
Truck Painting & Lettering	747	3,295	3	3,048	2	67%	1	33%	0	0.00%
Aquariums - Wholesale & Manufacturers	745		14		1	7%	13	93%	0	0.00%
Photo Retouching	737	3,297	1	3,590	1	100%	0	0%	0	0.00%
Hosiery - Wholesale & Manufacturers	736	3,298	4	2,875	4	100%	0	0%	0	0.00%
Towel Supply Service	735		6		2	33%	4	67%	0	0.00%
Sports Hospitality	735		1		1	100%	0	0%	0	0.00%
Agricultural Waste Management	730		11		4	36%	7	64%	0	0.00%
Spray On Siding	729	3,302	5	2,749	4	80%	1	20%	0	0.00%
Chemical Production	729	3,302	2	3,271	2	100%	0	0%	0	0.00%
Mountain/Rock Climbing Instruction	729	3,302	2	3,271	1	50%		50%	0	0.00%
Fuel - Gasoline	727		97		45		47	48%	5	5.15%
Portfolios	727	3,305	3		2	67%	0	0%	1	1 33.33%
Word Processing Service	726 725	3,307 3,308	2	3,271 3,271	2	100%	0	50%	0	0.00%
Magicians Supplies	725 724	3,308	16		1	50%	1	25%	<u>U</u>	
Railroads - Ticket Agencies Air Duct Restoration	724	3,309	12		9	17%	4	75%	3	3 18.75% 1 8.33%
Flags & Banners - Manufacturers Supplies	729	3,309	- 12	2,136	- 2	100%	9	75% 0%	1	0.00%
Asphalt Mixing Equipment	720	3,311	0	4,000	0	0%	0	0%	0	0.00%
Aircraft Brokers	719		0		0	0%		0%	0	0.00%
Fur Storage	717		1		0	0%		100%	0	0.00%
Bowling Clothes & Accessories	716		11		9	82%		18%	0	0.00%
Riggers Equipment & Supplies	716	3,315	0		0	0%		0%	0	0.00%
Ballroom Dance Instruction	714	3,317	11		6	55%	5	45%	0	0.00%
Stump Grinding	714		5	2,749	1	20%	4	80%	0	0.00%
Brewers Equipment & Supplies	710	3,319	2		2	100%	0	0%	0	0.00%
Pilot Car Service	710		2		0	0%	2	100%	0	0.00%
Actuaries	710		0		0	0%	0	0%	0	0.00%
Labels	709		6	2,616	3	50%	3	50%	0	0.00%
Metal Finishers Equipment & Supplies	709		6		3	50%	3	50%	0	0.00%
Physician - Nephrology	709		1		1	100%	0	0%	Ü	0.00%
Dust Collecting Systems Executive Suites	709 707		<u>0</u>	1,000	0	0%	0	0% 33%	0	0.00%
Swim Spas	707	3,326	<u>0</u>	3,271	4	100%	2	0%	<u> </u>	
Vacuum Cleaners - Industrial & Commercial	705		2		2	100%	0	0%	0	0.00%
Calculators, Adding Machines & Supplies	703		- 2	3,048	1	33%	2	67%	0	0.00%
Pipe Lining & Coating	702	3,330	3	3,048	2	67%	1	33%	0	0.00%
Asbestos & Asbestos Products	701		0	4,000	0	0%	0	0%	0	0.00%
Seals - Oil, Grease	699		5		4	80%	1	20%	0	0.00%
Scientists	696	3,333	6	2,616	4	67%		33%	0	0.00%
Olive Oil	696		3	3,048	3	100%	0	0%	0	0.00%
Fax Equipment & Systems	695	3,335	15	2,009	2	13%	13	87%	0	0.00%
Encyclopedia & Book Sales by Internet	694		3	3,048	2	67%	1	33%	0	0.00%
Chinese Food Products	693		17		8	47%	9	53%	0	0.00%
Boilers - Supplies & Parts	693		3		3	100%	0	0%	0	0.00%
Electric Instruments	693	3,337	2	3,271	1	50%	1	50%	0	0.00%
Gun Safes	691		3	3,048	3	100%	0	0%	0	0.00%
Converters - Electric	688		2		1	50%	1	50%	0	0.00%
Corrosion Control	688 687		0		23	0% 64%	13	0%	0	0.00%
Car Service	687	3,343	36	1,398 3,048	23	100%		36% 0%	0	0.00%
Plastics - Research & Consulting Theatrical Managers & Producers	686		3	3,048	3	33%	0	33%	<u>U</u>	1 33.33%
Farthworms	686	3,345	2		1	50%	1	50%	1	
Plastics - Extruders	685	3,345	4		2	50%	1	25%	1	1 25.00%
Cellulite Treatment - Endermologie	684	3,347	3	3,048	3	100%	U 1	0%		0.00%
Professional Organizer	682		6		5	83%	n	0%	1	1 16.67%
Cryogenics Cryogenics	682	3,349	3	3,048	2	67%	1	33%	0	0.00%
Money Order Systems	681		8		1	13%	7	88%	n	0.00%
						2370	· .	2370	ŏ	0.00%
Fish Processors	681	3,351	0	4,000	0	0%	0.	0%	U	
Fish Processors	681 680		0		1	100%	0	0%	0	
Honey Order Systems Fish Processors Luggage Carriers Rubber - Synthetic	681	3,353		3,590	0 1 1		0		0	0.00%

Greet Leven Fagement Namen - 1	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Section Sect	Street Cleaning Carnet Layers Equipment & Supplies	679	3,355	2	3,271	0	0% 75%	0	0%	2	2 100.00%
Captor: Supple Nation Capt	Drywall Taning and Texturing			3		3		1		0	
Second Column C				5	2,749	3		1		1	
Graphers Annexes A				2	3,271	1	50%	1		0	0.00%
Garder Good Munchanner Supples O	Power Plant Consultants	672	3,361	0	4,000	0		0		0	0.00%
Control Cont				2	3,271	0		1		1	50.00%
Common C				1	3,590	1		0		0	0.00%
Common C		670	3,364	4	2,875	4		0	0%	0	
Column				2		1		1		0	0.00%
Score		6/0		- 0		U		0		U	
Management Man				10		1		2		<u> </u>	
2019 Notes Confirmany		667	3,300	10		1	33%	2		<u> </u>	
Control Cont	Acting & Voice Over Training			1		1		0		0	0.00%
Goldenger Gold				7		3		4		0	
Friend Primary (1992) 1,000		663		5	2,749	3		2	40%	0	0.00%
Sarte Monaced Sarte	Printed & Etched Circuits	662	3,373	0	4,000	0	0%	0		0	0.00%
Figure Principe 1,000 1,	Attorneys & Lawyers - Lemon law			1	3,590	1	100%	0		0	0.00%
Galles, Regispart & Offsware 505 3,76 1 1,956 0 956 1 1,1056 0 0 0 0 0 0 0 0 0	Karts - Motorized			2		2		0		0	0.00%
Other Charles	Picture Frames - Restore & Repair			3		3		0		0	0.00%
Processor Montage 19 19 19 19 19 19 19 1				1		0		1		0	0.00%
Goldstong				3		3		0		0	0.00%
Scools Repair 607 508 509 509 509 509 509 509 509				24		10		12		2	8.33%
Opening 1985		653	3,380	6		4	67%	2		0	
Value Published Cortinol Get Continol Get Continol Con		652	3,381			7		13		0	
Tables Probling Tables				_	3,2/1	2		0		0	
Tringstraff parling Control (1998) Fig. 1				1	3,590	1		1		U	
Sale Depart Box Bertal Sale Depart Box Ber				<u></u>		1	53%	1		1	
Concention Services			3,304		3,2/1	1		1	00%	0	0.00%
Option		645		12		8		4		0	
Of Handing Equipment (455 3,387 D						1	50%	1	50%	0	
Pines - Common, Safety						1		0		0	
Year	Pins - Common, Safety			1	3,590	0	0%	1	100%	0	0.00%
Celling Cleaning		644		1		i		0		0	0.00%
Bandry Supplies	Ceiling Cleaning			0		0		0	0%	0	0.00%
Contractor - Sheetrook	Laundry Supplies	641	3,393	9		6	67%	3		0	0.00%
Discription	Contractor - Sheetrock			1		0		1		0	0.00%
Abums						5		7		1	7.69%
Chifdren's Infinite Wear - Wholesale & Manufacturing				-		0		0		0	
Froughlers 6 34 3,398 1 3,590 1 1 100% 0 0% 0 0,00 Propellers 6 33 3,400 1 3,590 1 1 100% 0 0 0% 0 0,00 Propellers 6 33 3,400 1 3,590 0 0 0% 1 1 100% 0 0 0% 0 0,00 Propellers 6 33 3,400 1 1 3,590 0 0 0% 1 1 100% 0 0 0 0 0 0 0 0 0 0 0				5		1		4		0	
Propellers				2		1		1		0	
Sewing Machines - Industrial & Commercial 3,00 3,01 1 3,590 0 0% 1 100% 0 0.00				1	3,590	1		0		U	
Mushrooms 629 3,302 14 2,048 4 29% 10 71% 0 0,000						1		1		<u> </u>	
Dolls - Collectors	Mushrooms	629	3,401		2 048	4		10	71%	<u> </u>	
Video Tapes & Discs - Wholesale & Manufacturers 628 3,404 5 2,749 3 60% 2 40% 0 0,00° Plastics - Rods, Sheets - Sup Center 628 3,404 0 4,000 0 0 0 0 0 0 0 0 0				7		-		7		0	
Plastics Rods, Sheets - Sup Center	Video Tanes & Discs - Wholesale & Manufacturers			Ś	2 749	3		2		0	0.00%
Water Wells - Inspection 627 3,406 4 2,875 2 50% 2 50% 0 0,000 Concrete Mixers 6 624 3,407 0 4,000 0 6% 0 0 0% 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0				0		Ö		0		Ö	
Boxes - Wooden	Water Wells - Inspection		3,406	4		2	50%	2	50%	0	0.00%
Refractories	Concrete Mixers	624	3,407	0	4,000	0	0%	0	0%	0	0.00%
Loan Acceleration 6.21 3,410 11 2,223 3 27% 4 36% 4 35.5% 0 0.00° Ininatures - Collectors 6.21 3,410 1 3,590 1 100% 0 0.00° 0 0.00° Ininatures - Collectors 6.21 3,410 1 3,590 1 100% 0 0 % 0 0.00° Ininatures - Collectors 6.21 3,410 1 3,590 1 100% 0 0 % 0 0.00° Ininatures - Collectors 6.21 3,410 1 3,590 1 100% 0 0 % 0 0.00° Ininatures - Collectors 6.21 3,411 2 3,271 0 0 % 0 0 % 0 0.00° Ininatures - Collectors 6.22 3,271 0 0 % 0 0 % 0 0 % 0 0 % Ininatures - Collectors 6.22 3,271 2 100% 0 0 % 0 0 % 0 0 % Ininatures - Collectors 6.22 3,271 2 100% 0 0 % 0 0 % 0 0 % Ininatures - Collectors 6.28 3,414 2 3,271 2 100% 0 0 % 0 0 % 0 0 % Ininatures - Collectors 6.28 3,414 2 3,271 2 100% 0 0 % 0 0 % 0 0 % Ininatures - Collectors 6.28 3,414 0 4,000 0 0 % 0 0 % 0 0 % 0 0				3		2		1		0	0.00%
Tanners Equipment & Supplies 621 3,410 2 3,271 1 50% 1 50% 0 0,000		622			4,000	0		0		0	0.00%
Ministures Collectors Col				11		3		4		4	36.36%
Resins 619 3,413 2 3,271 0 0% 0 0% 2100,000 1 0% 0 0,000 0 0% 0 0,000 0 0% 0 0,000 0 0% 0 0,000 0 0% 0 0,000 0 0 0% 0 0,000 0 0% 0 0,000 0 0 0% 0 0,000 0 0 0% 0 0,000 0 0 0% 0 0,000 0 0 0% 0 0,000 0 0 0% 0 0,000 0 0 0% 0 0,000 0 0 0% 0 0,000 0 0 0% 0 0,000 0 0 0% 0 0,000 0 0 0% 0 0,000 0 0 0% 0 0,000 0 0 0% 0 0,000 0 0 0% 0 0,000 0 0 0				2		1		1		0	
Ambulances & Hearses 618				1		1		0		0	
Screen Manufacturers Equipment & Supplies 6.18 3,414 0 4,000 0 0 0 0 0 0 0 0 0				2		0		0		2	
Voice Mail Services 6.17 3,416 8 2,439 0 0 % 8 100% 0 0,00°						2		0			
Feed Mill Equipment & Supplies 6.17 3,416 1 3,590 1 1,00% 0 0% 0 0,00° Sweepers - Power 6.16 3,418 1 3,590 1 1,00% 0 0% 0 0,00° Smart Phone Software Support 6.13 3,419 13 2,106 2 1,5% 8 6,2% 3 23,08° Seniors Moving & Delivery Services 6.13 3,419 2 3,271 2 1,00% 0 0% 0 0% 0 0,00° Gambling Abuse & Addiction Info & Treatment 6.13 3,419 0 4,000 0 0 0% 0 0% 0 0,00° Meat Choppers & Grinders 6.13 3,419 0 4,000 0 0 0% 0 0% 0 0,00° Meat Choppers & Grinders 6.13 3,419 0 4,000 0 0 0% 0 0% 0 0,00° Meat Choppers & Grinders 6.13 3,419 0 4,000 0 0 0% 0 0% 0 0,00° Meat Choppers & Grinders 6.12 3,423 6 2,616 5 83% 1 1.77% 0 0,00° Caterer Equipment & Supplies 6.12 3,423 3 3,048 2 6.7% 1 33% 0 0,00° Caterer Equipment & Supplies 6.12 3,423 0 4,000 0 0 0% 0 0% 0 0,00° Carpet & Rug Binding Machines 6.12 3,423 0 4,000 0 0 0% 0 0% 0 0,00° Cance Rental & Trips 6.11 3,427 3 3,048 1 33% 2 6.7% 0 0,00° Slate 6.10 3,428 1 3,590 1 1,00% 0 0% 0 0,00° Slate 6.10 3,428 1 3,590 1 1,00% 0 0% 0 0,00° Slate 6.10 3,428 1 3,590 1 1,00% 0 0% 0 0,00° Slate 6.10 3,428 1 3,590 1 1,00% 0 0% 0 0,00° Slate 6.10 3,428 1 3,590 1 1,00% 0 0% 0 0,00° Slate 6.10 3,428 1 3,590 1 1,00% 0 0% 0 0% 0 0,00° Slate 6.10 3,428 1 3,590 1 1,00% 0 0% 0 0% 0 0,00° Slate 6.10 3,428 1 3,590 1 1,00% 0 0% 0 0% 0 0% 0 0% 0 0	Voice Mail Convices	617				0		0		U	
Sweepers - Power 6.16 3,418 1 3,590 1 100% 0 0% 0 0.00°						1		0		0	
Smart Phone Software Support 6.13 3,419 13 2,106 2 1.5% 8 6.2% 3 2.3.08		616	3,410		3,550	i	100%	0		0	0.00%
Seniors Moving & Delivery Services 6.13 3,419 2 3,271 2 1.00% 0 0.00%						2		8		3	
Gambling Abuse & Addiction Info & Treatment 6.13 3,419 0 4,000 0 0 0 0 0 0 0 0 0						2		0		0	0.00%
Meat Choppers & Grinders 613 3,419 0 4,000 0 0% 0 0% 0 0.00° Charity - Police & Firefighter Organizations 512 3,423 6 2,616 5 83% 1 17% 0 0,00° Caterer Equipment & Supplies 612 3,423 3 3,048 2 67% 1 33% 0 0,00° Buses - Repair & Service 612 3,423 0 4,000 0 0% 0 0% 0 0.00° Carpet & Rug Binding Machines 612 3,423 0 4,000 0 0% 0 0% 0 0.00° Carpet & Rug Binding Machines 611 3,427 3 3,438 1 33% 2 67% 0 0.00° Slate 610 3,428 1 3,590 1 100% 0 0% 0 0.00° Engineers - Environmental 608 3,429 0 4,000 0<						0		Ö		Ö	
Charity - Police & Firefighter Organizations 612 3,423 6 2,616 5 83% 1 17% 0 0.005 Caterer Equipment & Supplies 612 3,423 3 3,428 2 67% 1 33% 0 0.005 Buses - Repair & Service 612 3,423 0 4,000 0 0 0% 0 0% 0 0.005 Carpet & Rug Binding Machines 612 3,423 0 4,000 0 0 0% 0 0 0% 0 0.005 Carpet & Rug Binding Machines 612 3,423 0 4,000 0 0 0 0% 0 0 0% 0 0.005 Carpet & Rug Binding Machines 7 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Meat Choppers & Grinders	613	3,419	0	4,000	0		0		0	0.00%
Caterer Equipment & Supplies 612 3,423 3 3,048 2 67% 1 33% 0 0,00 Buses - Repair & Service 612 3,423 0 4,000 0 0% 0 0% 0 0.00 Carpoe Ret R Rug Binding Machines 611 3,423 0 4,000 0 0% 0 0.06 0 0.06 0 0% 0 0.06 <td< td=""><td></td><td>612</td><td></td><td>6</td><td></td><td>5</td><td></td><td>1</td><td></td><td>0</td><td>0.00%</td></td<>		612		6		5		1		0	0.00%
Carpet & Rug Binding Machines 612 3,423 0 4,000 0 0% 0 0,00° Canoe Rental & Trips 611 3,427 3 3,048 1 33% 2 67% 0 0,00° Slate 610 3,428 1 3,590 1 1,00% 0 0% 0 0,00° 0 0% 0 0% 0 0,00° 0 0% 0 0% 0 0,00° 0 0% 0 0% 0 0,00° 0 0% 0 0,00° 0 0% 0 0,00° 0 0,00° 0 0% 0 0,00° 0 0,00° 0 0,00° 0 0,00° 0 0,00° 0 0,00° 0 0,00° 0 0,00° 0 0,00° 0 0,00° 0 0,00° 0 0 0 0 0 0 0 0 0 0 0 0	Caterer Equipment & Supplies	612	3,423	3	3,048	2		1		0	0.00%
Canoe Rental & Trips 611 3,427 3 3,048 1 33% 2 67% 0 0.00° Slate 610 3,428 1 3,590 1 100% 0 0% 0 0.00° Engineers - Environmental 608 3,429 0 4,000 0 0% 0 0% 0 0.00° Livestock Hauling 608 3,429 0 4,000 0 0% 0 0.00° 0 0.00° 0 0% 0 0.00° 0 0.00° 0 0% 0 0.00° 0 0.00° 0			3,423			0		- 0		- 0	0.00%
Slate				0		0		0		0	0.00%
Engineers - Environmental 608 3,429 0 4,000 0 0% 0 0.00 Livestock Hauling 608 3,429 0 4,000 0 0% 0 0% 0 0.00 Noise Control Consultants 607 3,431 1 3,590 1 100% 0 0% 0 0.00 Doll Houses & Accessories 607 3,431 0 4,000 0 0% 0 0% 0 0,00 Pretzels 606 3,431 0 4,000 0 0% 0 0% 0 0,00 Health Recording Service 604 3,434 4 2,875 1 25% 2 50% 1 25,00 0 0,00 Brass Products 604 3,434 4 2,875 3 75% 1 25% 0 0,00 Brass Products 604 3,434 3 3,048 0 0% 3 100% </td <td></td> <td></td> <td></td> <td>3</td> <td></td> <td>1</td> <td></td> <td>2</td> <td></td> <td>0</td> <td>0.00%</td>				3		1		2		0	0.00%
Livestock Hauling 608 3,429 0 4,000 0 0% 0 0,00° Noise Control Consultants 607 3,431 1 3,590 1 100% 0 0% 0 0,00° Doll Houses & Accessories 607 3,431 0 4,000 0 0% 0 0% 0 0,00° Pretzels 606 3,433 4 2,875 1 2,5% 2 50% 1 2,50° 1 2,5% 2 50% 1 2,50° 0 0,00° 0				1		1		0		0	0.00%
Noise Control Consultants 607 3,431 1 3,590 1 100% 0 0% 0 0,00% Doll Houses & Accessories 607 3,431 0 4,000 0 0% 0 0% 0 0,00% Pretzels 606 3,433 4 2,875 1 25% 2 50% 1 25,00% Health Recording Service 604 3,434 4 2,875 3 75% 1 25% 0 0,00% Brass Products 604 3,434 3 3,048 0 0% 3 100% 0 0,00% Clean Rooms - Installation & Equipment 604 3,434 0 4,000 0 0% 0 0% 0 0.00%		608	3,429	0	4,000	0	0%	0		0	
Doll Houses & Accessories 607 3,431 0 4,000 0 0% 0 0,00° Pretzels 606 3,431 4 2,875 1 25% 2 50% 1 25.00° Health Recording Service 604 3,434 4 2,875 3 75% 1 25% 0 0.00° Brass Products 604 3,434 3 3,048 0 0% 3 100% 0 0.00° Clean Rooms- Installation & Equipment 604 3,434 0 4,000 0 0% 0 0% 0						0		0		0	
Pretzels 606 3,433 4 2,875 1 25% 2 50% 1 25,00° Health Recording Service 604 3,434 4 2,875 3 75% 1 25% 0 0.00° Brass Products 604 3,434 3 3,048 0 0% 3 100% 0 0.00° Clean Rooms - Installation & Equipment 604 3,434 0 4,000 0 0% 0 0% 0						1		0		0	
Health Recording Service 604 3,434 4 2,875 3 75% 1 25% 0 0.008 Brass Products 604 3,434 3 3,048 0 0% 3 100% 0 0.008 Clean Rooms - Installation & Equipment 604 3,434 0 4,000 0 0% 0 0% 0 0.009				-		0		0		0	
Brass Products 604 3,434 3 3,048 0 0% 3 100% 0 0,00% Clean Rooms - Installation & Equipment 604 3,434 0 4,000 0 0% 0 0% 0 0 0.00%	Hoalth Pocarding Captica	606	3,433	4	2,8/5	1		2	50%	1	25.00%
Clean Rooms - Installation & Equipment 604 3,434 0 4,000 0 0% 0 0% 0 0.00%				3		3		1		0	
	Clean Prome - Installation & Equipment					0		3		0	
	Printer & Printer Supplies- Manufacturer	603	3,434	40		40		0	0%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Grinding - Precision & Production	603 602	3,437	1	3,590 3,271	1	100%	0	0% 0%		0.00%
Catalog Designers & Compilers Pneumatic Equipment Components	600	3,439 3,440		4,000	0	0%	0	0%	4	0.00%
Rust Preventatives & Removers	597	3,441	1	3,590	1	100%	0	0%	(0.00%
Blasting Equipment & Supplies	596	3,442	3	3.048	3	100%	0	0%	(0.00%
Schools - Dental Assistant	595	3,443	3	3,048	1	33%	2	67%	(0.00%
Consulates & Other Federal Government Representatives	595	3,443	0	4,000	0	0%	0	0%	(0.00%
Tapestries	593	3,445	0	4,000	0	0%	0	0% 25%	(0.00%
Compressors - Repair Professional Employer Organization	591 591	3,446 3,446	4	2,875 3,590	3	75% 100%	1	25%		0 0.00% 0 0.00%
Pianos - Restoration & Refinishing	588	3,448		3,048	1	33%	2	67%		0.00%
Insecticides	587	3,449	ī		ī	100%	0	0%	 	0.00%
Cabinet Organizers	586	3,450	22	1,724	2	9%	20	91%	(0.00%
Work Clothes - Wholesale & Manufacturers	585	3,451	0	4,000	0	0%	0	0%	(0.00%
Washing Machines & Dryers - Dealers	584	3,452	9	2,361	5	56%	4	44%	(0.00%
Network Cabling Installation	584	3,452	3	3,048	1	33%	2	67%	(0.00%
News Dealers Electric Equipment - Used	584 584	3,452 3,452		3,048 3,590	1	33%	1	33% 100%		1 33.33%
Oxygen Producing Equipment	583	3,456	1	2,749	1	20%	1	80%		0 0.00%
Respirators	583		7	3,048	2	67%	1	33%		0.00%
Animation Mechanics - Display, Sign	581	3,458	ĕ	2,439	3	38%	4	50%	1	1 12.50%
Auto Repair & Service - Airbags	581	3,458	5	2,749	4	80%	1	20%	(0.00%
Oil Properties	581	3,458	1	3,590	0	0%	1	100%	(0.00%
Loans - Farm & Ranch	580		1		1	100%	- 0	0%		0.00%
Potatoes - Processed	579	3,462	3	3,048	3	100%	0	0%	(0.00%
Tanners	578	3,463	12		7	58%	5	42%	(0.00%
Swap Shops Boilers - Sales & Service	578 577	3,463 3,465			1	100% 71%	0	0% 29%	· ·	0.00%
Attorneys & Lawyers - Adoption	577	3,465		2,524 4,000	3	0%	2	0%		0 0.00%
Washers	576	3,467	13		8	62%	5	38%		0.00%
Wire Rope	576	3,467	10	4,000	0	0%	0	0%		0.00%
Clean Room Facilities	575	3,469	i		i	100%	0	0%	(0.00%
Meeting Management	575	3,469	C	4,000	0	0%	0	0%	(0.00%
Cellophane, Cell Materials & Products	574	3,471	26		8	31%	17	65%		1 3.85%
Candy & Confectionery Manufacturer Equip & Supplies	574	3,471	1	3,590	1	100%	0	0%	(0.00%
Candy & Confectionery Manufacturers Supplies	573	3,473			0	0%	1	100%	(0.00%
Garment Hangers	572 570	3,474	5	2,749	4	80% 75%	1	20%		0.00%
Flood assistance Darts & Dart Boards	570 570	3,475 3,475	4	2,875 3,048	3	75% 67%	1	25% 33%		0 0.00%
Feather Goods	569	3,477	2	3,271	1	50%	1	50%		0.00%
Electric Motor Controls - Wholesale & Manufacturers	569	3,477	ā	4,000	Ō	0%	0	0%	 	0.00%
Attorneys & Lawyers - Appellate	568	3,479	i		0	0%	1	100%	(0.00%
Boxes - Plastic & Transparent	568	3,479	1		0	0%	0	0%	1	1 100.00%
Statuary	566	3,481	2		2	100%	0	0%	(0.00%
Tube Bending & Fabricating	566	3,481	1	3,590	1	100%	0	0%	(0.00%
Door-to-Door Freezer Food Sales Bronze	565 565	3,483 3,483	3	3,048 3,590	2	67% 100%	1	33% 0%	(0 0.00%
Surfing Instruction	564	3,485	1	3,590	1	50%	0	0%		1 50.00%
Armories	563	3,486		2,616	4	67%	2	33%		0 0.00%
Sound Control Structures & Equipment	563	3,486	2	3,271	2	100%	0	0%	Č	0.00%
Charcoal	563	3,486	C		0	0%	0	0%	(0.00%
Mausoleums	562	3,489	3	3,048	3	100%	0	0%		0.00%
Door Manufacturer - High Performance	561	3,490	2	3,271	0	0%	2	100%	(0.00%
Insurance - Medicare Supplement	561	3,490	1		1	100%	0	0%	(0.00%
Skylights - Distributors	561 558	3,490 3,493	1	3,590 3,590	U	0% 100%	1	100%		0.00%
Alzheimer Care, Information & Treatment Family Planning - Abortion Alternatives	557	3,493	1		1	100%	0	0%		0 0.00%
Body Waxing Services	556	3,495	10		7	70%	3	30%	(0.00%
Grinding Machines	556	3,495	- 0		0	0%	0	0%	(0.00%
Commissary Contractors	555	3,497	14	2,048	2	14%	12	86%	(0.00%
Badges	555	3,497	2		2	100%	0	0%	(0.00%
Clinics - Cervical Vein	553	3,499	2	3,271	0	0%	2	100%	(0.00%
Pharmacies - Infusion Services	552		Q		0	0%	0	0%		0.00%
Pens & Pencils - Wholesale & Manufacturers Perlite & Perlite Products	551 551	3,501 3,501		3,048 3,590	1	33% 0%	2	67% 100%	(0.00%
Bullet-Resistant Equipment	550	3,501	1	3,390	1	50%	1	50%		0.00%
Trike Conversions, Sales & Service	549	3,504	7	3,271	1	50%	1	50%		0.00%
Mediation Services - Divorce	548	3,505	2		1	50%	1	50%	(0.00%
Nuclear Energy Consultants	548	3,505	C		0	0%	0	0%	(0.00%
Airport Equipment & Supplies	547	3,507	2	3,271	1	50%	1	50%		0.00%
Jumping Balloon Rental	547		2		1	50%	0	0%		1 50.00%
Stair Treads	546	3,509	<u> </u>		0	0%	0	0%	(0.00%
Plastics - Vacuum, Pressure, Thermoform	545 545		3	5/010	0	0% 50%	3	100%	(0.00%
Safe & Vault Movers Hair Curlers	545 544	3,510 3,512	11	3,271	1 7	50% 64%	1	50% 18%		0 0.00%
Gift Wrapping Materials	544	3,512	9		1	11%		89%		0 0.00%
Microfilm Service, Equipment & Supplies	544	3,512	3		1	33%	2	67%	(0.00%
Paneling	542	3,515	ĭ	3,590	n	0%	1	100%	(0.00%
Metal Spinning	542	3,515	Ö		0	0%	0	0%	Ċ	0.00%
Buses - Used	541	3,517	1		1	100%	0	0%		0.00%
Terrazzo	541		0		0	0%	0	0%		0.00%
Wine Cellars	538	3,519	5	2,749	4	80%	1	20%		0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Baskets - Wholesale & Manufacturers Aircraft Rebuilding	538 536	3,519	1	3,590 3,271	1	100% 100%	0	0% 0%	0	0.00%
Aircraft Rebuilding Knitting Instruction	536	3,521		3,2/1	2	100%	0	100%	0	0.00%
Gas Burners	535	3,523	1	3,590	0	0%	1	0%	1	100.00%
Concrete Patching Compounds	535	3,523		4,000	0	0%	0	0%	0	0.00%
Carnivals	533	3,525	3	3,048	1	33%	2	67%	0	0.00%
Online Investigative News	532	3,526	13		4	31%	9	69%	0	0.00%
Buttons - Manufacturers Equipment & Supplies	530		0		0	0%	0	0%	0	0.00%
Tractor Mowing	528	3,528 3,528	2	3,271	1	50%	1	50%	0	0.00%
Fishing Tackle - Repair & Parts	528		1		0	0%	1	100%	0	0.00%
Windmills	526	3,530	4	2,875	4	100%	0	0% 33%	0	0.00%
Diamond Cutters Ski Equipment Rental	526 526		3	3,048 3,048	2	67% 67%	1	33%	0	0.00%
Fan Clubs	525	3,530			11		1	21%	0	
Steamship Companies	525		2	3,271	2	100%	3	0%	0	0.00%
Wall Bed Sales	525	3,533	1	3,590	1	100%	0	0%	0	0.00%
Oil Well Equipment & Supplies - Rental	522	3,536	0	4,000	Ô	0%	0	0%	0	0.00%
Soil Conservation Service	521	3,537	1		1	100%	0	0%	0	0.00%
Advertising - Aerial	519	3,538	10	2,287	2	20%	6	60%	2	20.00%
Pottery Equipment & Supplies	519	3,538	3		3	100%	0	0%	0	0.00%
Fire Hydrants	519	3,538	0	4,000	0	0%	0	0%	0	0.00%
Turntables	518		16		8	50%	8	50%	0	0.00%
Cylinder Heads - Auto & Motorcycle	518		3	3,048	3	100%	0	0%	0	0.00%
Venetian Blinds - Supplies & Parts	518 518	3,541	2	3,271	1	50%	1	50%	0	0.00%
Animal Foods - Zoo, Circus	518	3,541 3,545	1	3,590 3,048	0	0%	1	100% 100%	0	0.00%
Syrups Weed Control Equipment & Supplies	517			4,000	0	0%	3	0%	0	0.00%
Refrigerators & Freezers - Wholesale & Manufacturers	516	3,547	1		0	0%	1	100%	0	0.00%
Sawdust & Shavings	516	3,547	<u> </u>	4,000	0	0%	0	0%	0	0.00%
Export Management	515	3,549	1	3,590	0	0%	1	100%	0	0.00%
Nets & Netting	515	3,549	0	4,000	0	0%	0	0%	0	0.00%
Smelters & Refiners - Base Metals	514		0	4,000	0	0%	0	0%	0	0.00%
Mirrors - Manufacturers Supplies	512	3,552	1		0	0%	1	100%	0	0.00%
Cooling Towers	512		0	4,000	0	0%	0	0%	0	0.00%
Cotton	512		0	4,000	0	0%	0	0%	0	0.00%
Table Tops	512	3,552	0		0	0%	0	0%	0	0.00%
Inks - Print & Lithograph	510 508	3,556	3	3,048	2	67%	1	33%	0	0.00%
Trapping Equipment & Supplies Drapery & Curtain Fixtures	508	3,557 3,557	3	3,048 3,271	3	100% 100%	0	0%	0	0.00%
Coils - Electric	508	3,557	<u> </u>	4,000	0	0%	0	0%	0	0.00%
Dictating Machines & Supplies	508		0	4,000	0	0%	0	0%	0	0.00%
Mining Development	508		0		0	0%	0	0%	0	0.00%
Measuring Machines	506	3,562	2	3,271	0	0%	2	100%	0	0.00%
Aircraft Upholsterers	506		0		0	0%	0	0%	0	0.00%
Convention Information	506	3,562	0	4,000	0	0%	0	0%	0	0.00%
Radiator Covers & Enclosures	506		0		0	0%	0	0%	0	0.00%
Flight Instructor	505		5		0	0%	5	100%	0	0.00%
Hospitality	504 504		10	2,287 3,590	/	70% 100%	3	30% 0%	0	0.00%
In-Home Autism Therapy Coated Fabrics	504	3,569	1	3,590	1	100%	0	0%	0	0.00%
Butchers Equipment & Supplies	503		1		3	0%	1	100%	0	0.00%
Sewage Treatment Equipment	502		2	3,271	1	50%	1	50%	0	0.00%
Oil Refiners Equipment & Supplies	502	3.571	1		1	100%	0	0%	0	0.00%
Attorneys & Lawyers - Mesothelioma	502	3,571	0		0	0%	0	0%	0	0.00%
Video Equipment - Wholesale & Manufacturers	500	3,574	3	3,048	2	67%	1	33%	0	0.00%
Volleyball Club	499		3	3,048	2	67%	1	33%	0	0.00%
Podiatrists Equipment & Supplies	498		4	2,875	4	100%	0	0%	0	0.00%
Slides & Film Strips	497		1	3,590	1	100%	0	0%	0	0.00%
Building Envelope Restoration	496			1/000	0	0%	0	0%	0	0.00%
Coats - Wholesale & Manufacturers	495 494	3,579	10		3	30%	/	70%	0	0.00%
Electrical Discharge Machines & Supplies	494		2		0	0% 50%	2	100%	0	0.00%
Home Electronics - Designers Radiotelephone Communications - Common Carrier	494			3,271 2,616	1	67%	2	50% 33%	0	0.00%
Floor Machines	493	3,582	3	3,048	4 7	100%	0	0%	0	0.00%
Dolls - Wholesale & Manufacturers	492		7	2,524	2	29%	5	71%	0	0.00%
Lamps - Health	492		Ó	4,000	0	0%	0	0%	0	0.00%
Grain Elevators - Equipment & Supplies	491		0	4,000	0	0%	0	0%	0	0.00%
Manufactured Offices & Commercial Units	489		0	4,000	0	0%	0	0%	0	0.00%
Dry Cleaners - Equipment - Wholesales	488		3	3,048	2	67%	1	33%	0	0.00%
Shavers - Electric Repair	488	3,588	1	3,330	0	0%	1	100%	0	0.00%
Benches & Work Tables	488		0		0	0%	0	0%	0	0.00%
Potato Chips	488		0		0	0%	0	0%	0	0.00%
X-Ray Protection	488		0		0	0%	0	0% 0%	0	0.00%
Ozone Machines Rubber Stamps - Manufacturers Equipment & Supplies	487 486	3,593 3,594	<u> </u>	4,000 2,524	0	0% 0%	0	100%	0	0.00%
Curtains - Wholesale & Manufacturers	486		5		1	20%	4	80%	0	0.00%
Poultry Brokers	485		0		1	0%	0	0%		0.00%
Paper Converters	482		0	.,,	n	0%	n	0%	<u> </u>	0.00%
Bicycle Racks & Security Systems	479	3,598	4	2,875	3	75%	1	25%	0	0.00%
Tools - Hydraulic	479		2	3,271	1	50%	1	50%	0	0.00%
Sawmill Equipment & Supplies	479	3,598	0		0	0%	0	0%	0	0.00%
	478	3,601	1	3,590		100%		0%		0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Doors - Patio	478	3,601	1	3,590	0	0% 50%	1	100%	0	0.00%
Fairgrounds Hardware - Marine	477 477	3,603 3,603	2	3,271 3,271	1	50% 100%	1	50% 0%	0	0.00%
Lathing Contractors	477	3,603	2	3,271	2	100%	0	0%	0	0.00%
Soda Fountain Supplies	476	3,606	16		16	100%	0	0%	Ö	0.00%
Navigation Consultants	476	3,606	0	4,000	0	0%	0	0%	0	0.00%
Missile & Rocket Research & Development	474	3,608	0	4,000	0	0%	0	0%	0	0.00%
Tennis Courts - Public	473 473	3,609	2	3,271	1	50%	1	50%	0	0.00%
Water Works Equipment & Supplies Marine Electric Service	473	3,609 3,609	1	3,590 4,000	0	0% 0%	1	100%	<u> </u>	0.00%
Media Buying Service	471		9		0	0%	8	89%	1	11.11%
Air Brushes	470	3,613	0		0	0%	0	0%	0	0.00%
Moving Sales	470	3,613	0	4,000	0	0%	0	0%	0	0.00%
Telegraph Service	470	3,613	0	4,000	0	0%	0	0%	0	0.00%
Boating Instruction - Canoe & Kayak	469 469	3,616		2,524	6	86%	1	14%	0	0.00%
Soda Fountain Equipment Tennis Instruction	469	3,616 3,618		2,749 2,875	5 4	100% 100%	0	0%	<u>_</u>	0.00%
Coal & Coke - Retail	465	3,619	1		1	100%	0	0%	0	0.00%
Hose & Tubing - Flexible Metal	464	3,620	0	4,000	0	0%	0	0%	0	0.00%
Chain Letters	463	3,621	17		13	76%	4	24%	0	0.00%
Clay Products	463	3,621	2	3,271	2	100%	0	0%	0	0.00%
Pay Phone Booths - Equipment & Service	462	3,623	3	3,048	2	67%	1	33%	0	0.00%
Contractor - Tile Roofing	461	3,624	18		4	22%	11	61%	3	16.67%
Photographers - Sports Milling Machines	461 461	3,624 3,624	13	2,106 4,000	b	46% 0%	b	46% 0%	1	7.69% 0.00%
Interior Finishing	460	3,627	1		1	100%	0	0%	0	0.00%
Spraying Equipment - Renting	458	3,628	2	3,271	0	0%	2	100%	Ö	0.00%
Microwave Ovens - Service & Repair	457	3,629	9	2,361	2	22%	7	78%	0	0.00%
Draperies - Wholesale & Manufacturers	457	3,629	- 6	2,616	3	50%	3	50%	0	0.00%
Sand & Gravel Handling Equipment	457	3,629	1	3,590	1	100%	0	0%	0	0.00%
Hog Farms	456 455	3,632 3,633	0	4,000 2,749	0	0% 40%	0	0% 40%	0	0.00%
Renovation Inspection Public Speaker	453	3,633	3	3,048	2	0%	2	100%	1	20.00%
Cabanas - Beach & Pool	452	3,635	4	2,875	0	0%	4	100%	0	0.00%
Pipe & Boiler Covering Contractors	452	3,635	1	3,590	1	100%	0	0%	0	0.00%
Motion Picture Equipment & Supplies	450	3,637	0		0	0%	0	0%	0	0.00%
Fashion Show Producers	449	3,638	8	2,439	1	13%	6	75%	1	12.50%
Handles - Wholesale & Manufacturers	449	3,638	3	3,048	0	0%	3	100%	0	0.00%
Attorneys & Lawyers - Mass Torts	449 448	3,638	0	4,000	0	0% 63%	0	0% 38%	0	0.00%
Eyelets Golf Tours & Promoters	448	3,641 3,641	4	2,439 2,875	3	75%	3	25%	0	0.00%
Clocks - Wholesale & Manufacturers	447	3,643	2	3,271	0	0%	2	100%	0	0.00%
Wall Cleaning	447	3,643	1		1	100%	0	0%	Ö	0.00%
Cabinet Doors	446	3,645	2		0	0%	2	100%	0	0.00%
Furniture Cleaning Equipment & Supplies	444	3,646	8	2,439	7	88%	1	13%	0	0.00%
Referral - Storage Facility	444	3,646	4		3	75%	1	25%	0	0.00%
Gas Detectors Auto - Emissions Testing	444 441	3,646 3,649	2	3,271 2,439	2	100% 75%	0	0% 25%	0	0.00%
Right of Way Acquisition Service	441	3,649	0	4,000	0	0%	0	0%	0	0.00%
Floor Removal, Resurfacing and Refinishing	440	3,651	6		3	50%	2	33%	1	16.67%
Senior Move Manager	440	3,651	2		2	100%	0	0%	0	0.00%
Attorneys & Lawyers - Medical Malpractice	440	3,651	0		0	0%	0	0%	0	0.00%
Screens - Decorative	439	3,654	11		4	36%	7	64%	0	0.00%
Wood Technologists Outfitters	439 438	3,654 3,656		3,271 2,223	0	0% 64%	2	100% 36%	0	0.00%
Dentist Information Bureaus	438	3,656	11	3,048	7	100%	4	0%	0	0.00%
Soil Solidification	438	3,656	0		0	0%	0	0%	Ŏ	0.00%
Fiberglass - Bathtubs & Showers	432	3,659	2	3,271	2	100%	0	0%	0	0.00%
Music Boxes	432		2	5/2/1	0	0%	2	100%	0	0.00%
Steering Systems & Equipment	432	3,659	2		2	100%	0	0%	0	0.00%
Door Closers & Checks - Repairing	432	3,659	1		1	100%	0	0%	0	0.00%
Umbrellas Propane Gas Plumbing	431 430	3,663 3,664	- /	2,524 2,616	4	57% 83%	3	43% 17%	0	0.00%
Physicians & Surgeons - Urology	429		19		14	74%	5	26%	0	0.00%
Vibration Control	429	3,665	0		0	0%	0	0%	0	0.00%
Bridal Gown Preservation	428	3,667	4	2,875	0	0%	4	100%	0	0.00%
Wax	427		4	2,875	4	100%	0	0%	0	0.00%
Brick - Fire	427		1		0	0%	1	100%	0	0.00%
Composting Systems	427	3,668	0		0	0%	0	0%	0	0.00%
Music Copyists Meat - Smokehouses	426 426	3,671 3,671	<u></u>	2,616 3,048	2	33% 67%	4	67% 33%	0	0.00%
Plastics - Machinery & Equipment	426				0	0%	0	0%	0	0.00%
Encyclopedias	425		8		3	38%	3	38%	2	2 25.00%
Fishing Piers	425	3,674	1	3,590	1	100%	0	0%	0	0.00%
Window Security Laminates	425	3,674	1		0	0%	1	100%	0	0.00%
Photo Finishing - Wholesale	424		3		1	33%	1	33%	1	33.33%
Newspaper Feature Syndicates	424		1		0	0%	0	0%		100.00%
Shielding - Magnetic, Electrostatic Oil Well Drilling Mud & Additives	424 423	3,677 3,680	1		0	0% 0%	0	0% 0%		0.00%
Tool Grinding - Industrial	423	3,680	0		0	0%	0	0%	0	0.00%
Orchid Growers	422		2	.,	2	100%	0	0%	0	
Personal Organizer	420	3,683	4	2,875	4	100%	0	0%	Ö	0.00%

Secretary of Secretary (1997) Secretary Secretary (1997)	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Common C	Beer, Ale, Wine & Spirits Service	418	3,684	7	2,524	2	29%	4	57%	1	14.29%
Continue						0				<u>_</u>	
Tenden Lawren beward fordurch 1.17 1.27			3,687	2		0		2		0	
Comment of Mentallating	Boutique - Battling Cancer Related Products			1		0		1		0	
Geometric Geom				C	4,000	0		0		0	
Figure 1 (10 00 0 00 0 00 0 00 0	Radiant Heating	416	3,690	1	3,590	0	0%	1	100%	0	0.00%
According to According A	Armored Car Manufacturing			0		0		0		0	
Sementary Associated Sections (1) (2) (3) (3) (4) (4) (4) (4) (4) (4) (4) (4) (4) (4		416	3,690	0	4,000	0	0%	0	0%	0	
Monte Mont				6		3		3		0	0.00%
Service Designate Control of the Control of		415		3		2		1		0	
Garnoy Palis	Woolen Goods - Wholesale & Manufacturers			2		1		1		0	
Warrier 1.0		414	3,696	2	3,2/1	1	50%	0	0%	1	
Frie Debter 14 100 1 100 1 100 1 100 1 1	Gaming Tables					U		1		U	0.00%
Commerce of Column Register				12		0		1		0	
Temporale 4 19 170 1 1,50 1 100 5 75 2 0,00 1 100 5 75 2 0,00 1 100 5	Commercial Vitchen Pontal	413		12	2,158	9	/5%	3		0	
Notices Wildsham A Harted Engers 410 770 417 770 418 770 419 770 419 770 419 770 419 770 419 770 419 770 419 419 770 419 419 419 419 419 419 419 41		413	3,099	1	3 590	1		0		0	
Same Propriety 1						ń		0		0	
Garges A Dover - Service & Inspired - 10				2		1		1		0	
Billion From Las Contractors	Ranges & Ovens - Service & Renair	410	3,704			0		4		4	
Oliver Commercial Commerc				Ö		0		0		0	
Company Comp	Oil Well Cementing			Č		0		0		Ö	
Get Processor Seguine 469 3,707 2 3,777 1 976 1 376 3 0 0 0 0 0 0 0 0 0				2		i		1		0	
Trace Industrial 409 3,707 1 3,500 1 1000 0 90 10 000 10 1000 10 1000 10 1000 10 1000 10 1		409	3,707	2	3,271	1	50%	1		Ö	
Solid		409	3,707	1	3,590	1		0	0%	0	0.00%
Fiber Classes (Methods) Fiber Classes (Method	Rope	408	3,710	2		1		1		0	0.00%
Fiber Class Alsterolate - 10	Axles			0		0		0		0	
Für Debunnen. 406 3,713 2 3,771 2 100fm 6 0 fm 0 0.00mm 7 100mm 7				0		0		0		0	
Charty - Arth & Culture 405 3,715 3, 1,048 3, 1009 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0		406	3,713	8	2,439	3		5	63%	0	0.00%
Worker Variety Work		406	3,713	2		2		0		0	
Weather Vanes				3		3		0		0	
Net June 1985 1				0		0		0		0	
Motest Motest Gaugement Assigned 466 37,128 2 3,271 0 0% 2 100% 0 0.00% 0				0	4,000	0		0		0	0.00%
Sazk Merchandies Bruces 403 2,720 1 3,590 1 100% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		404				1		3		3	
Charty-Ferromenest 493 3,770 0 4,000 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0				2	3,2/1	0		2		0	
Domestic Abuse Services				1		1		0		<u> </u>	
Hallowen Supplies 401 3,723 12 2,158 5 42% 4 33% 3 2,00% 3,00%		403	3,720		4,000	0		0		U	0.00%
Variety Store Merchandise - Wholesale 4.61 3.723 6 2.616 4 67% 2 33% 0 0.00% Congressive 4.61 3.723 1 3.750 0 0 0 0 0 0 0 0 0				12		<u> </u>	4206	0		2	
Acopressure 401 3,272 2 3,271 0 0 0% 7 100% 7 100% 7 100% 7 100% 7 0 0.00% 7 100% 7 100% 7 0 0.00% 7 100% 7 100% 7 0 0.00% 7 100% 7 100% 7 0 0.00% 7 100% 7						3	42 70 670/s	7		3	
Sar Manufacturer 401 3,723 1 3,590 0 0% 1 100% 0 0.00% 1 100% 0 0.00% 1 100% 0 0.00% 1 100% 0 0.00% 1 100% 0 0.00% 1 100% 0 0.00% 1 100% 0 0.00% 1 100% 0 0.						-		0		2	
Letter Shop Service 399 3,727 3 3,048 2 67% 1 33% 0 0,09% 0,00						0		1			
Fourty Services 399 3,227 1 3,590 1 100% 0 0% 0 0.09% 0		399				2		1		0	
Archaeologists				1		1		0		0	
Druggists - Windesale 388 3,730 4 2,875 1 25% 3 75% 0 0,00% 1 100% 0 0,00% 1 100% 0 0,00% 1 100% 0 0,00% 0 0 0 0 0 0 0 0 0	Archaeologists	399	3,727	C		0		0		0	
Busses - Distributors & Hannfacturers 398 3,730 1 3,590 0 6% 1 100% 0 0,00	Druggists - Wholesale			4	2,875	1	25%	3	75%	0	
Windows - Egress 396 3,733 2 3,271 2 100% 0 0% 0 0.00%	Buses - Distributors & Manufacturers	398	3,730	1		0		1		0	
Windows - Egress 356 3,733 2 3,271 2 100% 0 0 0 0 0 0 0 0 0	Wallpapers & Wall coverings - Wholesale & Manufacturing	397		2	3,271	0		2		0	0.00%
Glass Catang & Tinting Materials	Windows - Egress			2		2		0		0	
Rest Homes - Info & Placement Bureaus 393 3,736 0 4,000 0 0 0 0 0 0 0 0 0				5		5		0		0	
Blinds - Cleaning 391 3,737 1 3,590 1 100% 0 0% 0 0.00% Television Station Equipment 391 3,737 0 4,000 0 0% 0 0% 0 0.00% Television Station Equipment 391 3,737 0 4,000 0 0% 0 0% 0 0% Television Station Equipment 0 0 0% 0 0% 0 0.00% Skip Tracing 390 3,740 18 1,862 11 61% 7 399% 0 0.00% Skip Tracing 390 3,740 1 3,590 1 100% 0 0% 0 0% 0 0.00% Skip Tracing 388 3,742 4 2,875 3 75% 0 0 0% 0 0.00% Truck Washing & Cleaning - Equipment & Supplies 386 3,743 2 3,271 0 0% 2 100% 0 0% 0 0.00% Truck Washing & Cleaning - Equipment & Supplies 384 3,744 1 3,590 1 100% 0 0 0% 0 0.00% Hoists 384 3,744 1 3,590 1 100% 0 0 0% 0 0.00% Hoists 384 3,744 0 4,000 0 0 0 0 0 0 0 0 0	Glass Coating & Tinting Materials			1				1		0	
Air Pollution Measuring Service 391 3,737 0 4,000 0 0 0% 0 0% 0 0 0% 0 0.00% 0		393				0		0		0	
Television Station Equipment 391 3,737 0 4,000 0 0 0% 0 0% 0 0.00% Algorithms - Public 390 3,740 18 1,862 11 61% 7 39% 0 0.00% Skip Tracing 390 3,740 1 3,590 1 100% 0 0% 0 0% 0 0.00% Skip Tracing 390 3,740 1 3,590 1 100% 0 0 0% 0 0.00% Skip Tracing 390 3,740 1 3,590 1 100% 0 0 0% 1 25,00% 1 25,00% 1 100% 0 0 0% 1 25,00% 1 100% 0 0 0% 1 25,00% 1 100% 0 0 0% 1 25,00% 1 100% 0 0 0% 1 25,00% 1 100% 0 0 0% 1 25,00% 1 100% 0 0 0% 1 25,00% 1 100% 0 0 0% 1 25,00% 1 100% 0 0 0% 1 25,00% 1 100% 0 0 0% 1 25,00% 1 100% 0 0 0% 1 25,00% 1 100% 0 0 0% 1 25,00% 1 100% 0 0 0% 1 25,00% 1 100% 0 0 0% 1 25,00% 1 100% 0 0 0% 1 25,00% 1 100% 0 0 0% 1 25,00% 1 100% 0 0 0% 1 25,00% 1 100% 0 0 0 0% 1 25,00% 1 100% 0 0 0 0% 1 25,00% 1 100% 0 0 0 0% 1 25,00% 1 100% 0 0 0 0% 1 25,00% 1 100% 0 0 0 0% 1 25,00% 1 100% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Blinds - Cleaning					1		0		0	0.00%
Aquarlums - Public 390 3,740 18 1,862 11 61% 7 39% 0 0,00% Same - Birds, Venison 390 3,740 1 3,590 1 100% 0 0% 0 0,00% Same - Birds, Venison 388 3,742 4 2,875 3 75% 0 0 0% 1 25,00% Truck Washing & Cleaning - Equipment & Supplies 386 3,743 2 2 3,271 0 0% 2 100% 0 0.00% Typewriters 384 3,744 1 3,590 1 100% 0 0 0 0 0 0 0 0 Typewriters 384 3,744 1 3,590 1 100% 0 0 0 0 0 0 0 0 0						0		0		0	
Skip Tracing 390 3,740 1 3,590 1 100% 0 0% 0 0.00% 0		391	3,/3/			0		0			
Game - Birds, Venison 388 3,742 4 2,875 3 75% 0 0 % 1 25,00%		390	3,740	10		11		7		0	
Truck Washing & Cleaning - Equipment & Supplies 386 3,743 2 3,271 0 0% 2 100% 0 0.00% Mode 2 100% 0 0.00% Mode 3 100% 0 0.00% 0 0.00% Mode 3 100% 0 0.00% Mode 3 100% 0 0.00% Mode 3 100% 0 0.00% 0 0.00% Mode 3 100% 0 0.00% 0 0.00% Mode 3 100% 0 0.00% 0 0.00% Mode 3 100% 0 0.00% Mode 3 100% 0 0.00% Mode 3 100% 0 0.00% 0 0.00% Mode 3 100% 0 0.00%				1		1		0		1	0.00%
Typewriters						3		0		1	
Hoists 384 3,744 0 4,000 0 0 % 0 0 % 0 0.00%		384	3,743	1	3,271	1		0		0	
Auto - Fleet Service 382 3,746 9 2,361 1 11% 6 67% 2 22.22% Sik Manufacturers 382 3,746 3 3,048 1 33% 2 67% 1 33% 0 0,00% Sik Instruction 382 3,746 3 3,048 2 67% 1 33% 0 0,00% Sik Tours 382 3,746 3 3,048 2 67% 1 33% 0 0,00% Suses - Parts & Supplies 382 3,746 1 3,590 1 100% 0 0% 0 0,00% Suses - Parts & Supplies 382 3,746 1 3,590 1 100% 0 0% 0 0,00% Suses - Parts & Supplies 381 3,751 17 1,915 5 29% 12 71% 0 0,00% Air Flight Attendants 381 3,751 3 3,048 2 67% 1 33% 0 0,00% Air Flight Attendants 381 3,751 3 3,048 2 67% 1 33% 0 0,00% Air Products & Supplies 380 3,753 3 3,048 0 0 0% 3 100% 0 0,00% Plaster Carl Products & Supplies 380 3,753 3 3,048 0 0 0% 0 0 0 0 0 0 Varn - Wholesale & Manufacturers 379 3,755 5 2,749 5 100% 0 0 0 0 0 0 0 0 0		384	3,744			1		0		0	
Sink Manufacturers	Auto - Fleet Service	382	3,744		2 361	1		6		2	22 22%
Ski Instruction		382	3,746	3		ī		2		Ō	
Ski Tours		382	3,746	3		2		1		Ö	
Buses - Parts & Supplies 382 3,746 1 3,590 1 100% 0 0,00% 0 0,00% 1 000 moments 381 3,751 17 1,915 5 29% 12 71% 0 0,00% 3 101% 1 33% 0 0,00% 3 101% 1 33% 0 0,00% 3 3,048 2 6,7% 1 33% 0 0,00% 3 100% 0 0,00% 3 100% 0 0,00% 3 100% 0 0,00% 0 0 0 0 0 0 0 0 0		382	3.746	3		0		3		Ö	
Tournaments	Buses - Parts & Supplies	382	3,746		3,590	1		0	0%	0	0.00%
Air Flight Attendants 381 3,751 3 3,048 2 6.7% 1 33% 0 0,00% Plaster Craft Products & Supplies 380 3,753 3 3,048 0 0 % 3 100% 0 0,00% Deodorants 380 3,753 0 4,000 0 0 % 0 0 % 0 0 % Auto Boosting Services 379 3,755 5 2,749 5 100% 0 0 % 0 0,00% Auto Boosting Services 379 3,755 3 3,048 0 0 % 3 100% 0 0,00% Adult Foster Care 379 3,755 1 3,590 1 100% 0 0 % 0 0,00% Refreshment Stands 379 3,755 1 3,590 1 100% 0 0 % 0 0,00% Ricrowave Communications 379 3,755 1 3,590 1 100% 0 0 % 0 0,00% Ricrowave Communications 379 3,755 0 4,000 0 0 % 0 0 % 0 0,00% Rodel Car Race Centers 377 3,761 2 3,271 1 50% 1 50% 0 0,00% Sport Fishing 373 3,763 6 2,616 3 50% 3 50% 0 0,00% Sport Fishing 373 3,763 1 3,590 1 100% 0 0 % 0 0,00% Sport Fishing 373 3,763 1 3,590 1 100% 0 0 % 0 0,00% Sport Fishing 373 3,763 1 3,590 1 100% 0 0 % 0 0,00% Sport Fishing 373 3,763 1 3,590 1 100% 0 0 % 0 0,00%	Tournaments	381	3,751	17		5		12		0	
Deodorants 380 3,753 0 4,000 0 0 % 0 0 % 0 0.00% 0 0	Air Flight Attendants	381	3,751	3		2		1		0	
Yarn - Wholesale & Manufacturers 379 3,755 5 2,749 5 100% 0 0% 0 0,00% Auto Boosting Services 379 3,755 3 3,048 0 0% 3 100% 0 0,00% Adult Foster Care 379 3,755 1 3,590 1 100% 0 0% 0 0,00% Refreshment Stands 379 3,755 1 3,590 1 100% 0 0% 0 0,00% 0		380	3,753	3		0		3		0	
Auto Boosting Services 379 3,755 3 3,048 0 0% 3 1,00% 0 0,00% Adult Foster Care 379 3,755 1 3,590 1 100% 0 0,00% 0 0,00% Refreshment Stands 379 3,755 1 3,590 1 100% 0 0,00% 0 0,00% Microwave Communications 379 3,755 0 4,000 0 0% 0 0,00% 0 0,00% Flour 378 3,760 0 4,000 0 0% 0 0,00% 0 0,00% Model Car Race Centers 377 3,761 2 3,271 1 50% 1 50% 0 0,00% Sport Fishing 373 3,762 1 3,590 1 100% 0	Deodorants			0		0		0		0	
Adult Foster Čare 379 3,755 1 3,590 1 100% 0 0% 0 0.00% Refreshment Stands 379 3,755 1 3,590 1 100% 0 0% 0 0,000% Microwave Communications 379 3,755 0 4,000 0 0% 0 0% 0 0,000% Flour 378 3,760 0 4,000 0 0% 0 0% 0 0,00% Model Car Race Centers 377 3,761 2 3,271 1 50% 1 50% 0 0,00% Glass Circles & Specialty Shapes 375 3,762 1 3,590 1 100% 0 0% 0 0,00% Sport Fishing 373 3,763 6 2,616 3 50% 3 50% 0 0,00% Gassoline Plant Equipment 373 3,763 1 3,590 1 100% 0 0% 0 0,00%	Yarn - Wholesale & Manufacturers	379	3,755	5		5		0		0	
Refreshment Stands 379 3,755 1 3,590 1 100% 0 0% 0 0,00% Microwave Communications 379 3,755 0 4,000 0 0% 0 0% 0 0,00% Flour 378 3,760 0 4,000 0 0% 0 0% 0 0,00% Model Car Race Centers 377 3,761 2 3,271 1 50% 1 50% 0 0,00% Glass Circles & Specialty Shapes 375 3,762 1 3,590 1 100% 0 0% 0 0,00% Sport Fishing 373 3,763 6 2,616 3 50% 3 50% 0 0,00% Gasoline Plant Equipment 373 3,763 1 3,590 1 100% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0				3		0		3		0	
Microwave Communications 379 3,755 0 4,000 0 0% 0 0.00% Flour 378 3,760 0 4,000 0 0% 0 0.00% 0 0,00% 0	Adult Foster Care	379			3,590		100%	0		0	
Flour 378 3,760 0 4,000 0 0% 0 0,00% 0 0 0 0 0 0 0 0 0						1		0		0	
Model Car Race Centers 377 3,761 2 3,271 1 50% 1 50% 0 0.00% Glass Circles & Specialty Shapes 375 3,762 1 3,590 1 100% 0<		379				0		0		0	
Glass Circles & Specialty Shapes 375 3,762 1 3,590 1 100% 0 0% 0 0.00% Sport Fishing 373 3,763 6 2,616 3 50% 3 50% 0 0.00% 0 0.00% Sport Fishing 1373 3,763 1 3,590 1 100% 0 0% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0 0.00% 0 0 0.00% 0 0 0.00% 0 0 0.00% 0 0 0.00% 0						0		0		0	
Sport Fishing 373 3,763 6 2,616 3 50% 3 50% 0 0.00% Gasoline Plant Equipment 373 3,763 1 3,590 1 1,00% 0 0% 0 0,00%	Model Car Race Centers	377	3,761			1		1	50%	0	0.00%
Gasoline Plant Equipment 373 3,763 1 3.590 1 100% 0 0% 0 0.00%						1		0		0	
1 1 1 1 1 1 1 1 1 1	Sport Fishing Gasolino Plant Equipment				2,616	3		3			
	Lithographers	373	3,763	1	4,000	1	100%	0	0%	<u>_</u>	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Railroad Cars - Manufacturers	373 372	3,763 3,767	0	4,000 3,590	0	0% 100%	0	0%	0	0.00%
Fiber & Fiber Products Cotton Goods - Wholesale & Manufacturers	372 371	3,767	1	3,590	1	100%	0	0%	0	0.00%
Ceramic Products - Industrial	371	3,768	1	3,590	1	100%	0	0%	0	0.00%
Grain Drving	371	3,768	1	4,000	0	0%	0	0%	0	0.00%
Coin & Bill Count, Sort, Wrap Machines	370	3,771	17		17	100%	0	0%	0	0.00%
Oils - Industrial	370	3,771	3	3,048	2	67%	1	33%	0	0.00%
Alloys	370	3,771	0	4,000	0	0%	0	0%	0	0.00%
Price Marking Equipment & Supplies	370	3,771	0	4,000	0	0%	0	0%	0	0.00%
Veterinarians Information & Referral	369		3	3,048	3	100%	0	0%	0	0.00%
Color Consultants	368 367	3,776	0		0	0% 20%	0	0% 80%	0	0.00%
Ultraviolet Ray Lamps & Apparatus Electrical Discharge Machining	367	3,777 3,778		2,749	1	12%	4	80%	0	0.00%
Compactors - Waste - Household - Dealers	366	3,778	1/			36%	15	64%	0	0.00%
Feed Concentrates & Supplements	366	3,778	19	3,590	3	0%	1	100%	0	0.00%
Baby Foods	364	3,781	8	2,439	7	88%	1	13%	0	0.00%
Cylinders - Gas	364	3,781	3	3,048	2	67%	1	33%	0	0.00%
Carbonic Gas	364	3,781	2	3,271	2	100%	0	0%	0	0.00%
Duty Free Shops	364		2	3,271	0	0%	1	50%	1	50.00%
Gloves & Mittens - Dress	364		2		1	50%	1	50%	0	0.00%
Ship Brokers	364	3,781	2	3,271	2	100%	0	0%	0	0.00%
Scoreboards	363	3,787	1		1	100%	0	0%	0	0.00%
Insurance - Aviation	361		0	4,000	0	0%	0	0%	0	0.00%
Childproofing Services	360 359	3,789	5	2,749 2,875	1	20%	4	80% 0%	0	0.00%
Bridge Operators	359 359	3,790 3,790	4	2,875 3,048	4	100% 100%	0	0%	0	0.00%
Flavoring Extracts Desk Pads & Accessories	359	3,790	3	4,000	3 n	0%	0	0%	0	0.00%
Water Taxi Service	358	3,790	5	2,749	4	80%	1	20%	0	0.00%
Pipe Cutting & Threading	358	3,793	1	3,590	i	100%	0	0%	0	0.00%
Culverts	358	3,793	0	4,000	0	0%	0	0%	0	0.00%
Dairy Consultants	357	3,796	1	3,590	0	0%	1	100%	0	0.00%
Pipe & Valve Fitters - Gas	355	3,797	0		0	0%	0	0%	0	0.00%
Infrared Inspection	353	3,798	0		0	0%	0	0%	0	0.00%
Swimming Pools - Removal	353	3,798	0	4,000	0	0%	0	0%	0	0.00%
Peanut Products	352	3,800	0	4,000	0	0%	0	0%	0	0.00%
Stevedoring Contractors	351		0		0	0%	0	0%	0	0.00%
Flavoring Extracts - Raw Materials	349 348	3,802 3,803	U	4,000	0	0% 13%	- 0	0% 88%	0	0.00%
Rodeos Key Duplication and Cutting	348	3,803	8	2,439 2,616	1	83%	7	0%	<u>U</u>	0.00%
Tractor Distributors & Manufacturers	348	3,803	2	3,271	3	0%	2	100%	1	0.00%
Dehumidifying Equipment	348	3,803	1		0	0%	ī	100%	0	0.00%
Lamps - Wholesale & Manufacturers	348	3,803	1		1	100%	0	0%	0	0.00%
Virtual Tours	347	3,808	4	2,875	1	25%	2	50%	1	25.00%
Auto Service - Steam Cleaning	347	3,808	0		0	0%	0	0%	0	0.00%
Ferries	346	3,810	3	3,048	3	100%	0	0%	0	0.00%
Switches - Electric	346	3,810	2	3,271	2	100%	0	0%	0	0.00%
Bleachers & Grandstands	345		0		0	0%	0	0%	0	0.00%
Pub	344 344	3,813 3,813	19	1,817 3,048	14	74% 67%	5	26% 0%	0	0.00% L 33.33%
Furniture Stripping Ribbon Printing	344	3,813			2	0%	1	100%	1	0.00%
Windows - Wood	344		1		0	0%	1	0%	0	0.00%
Ultrasonic Equipment & Supplies	343	3,817	5	2,749	2	40%	0	0%	3	60.00%
Bags - Paper	343	3,817	2		1	50%	0	0%	1	50.00%
Duplicating Machines & Supplies	343	3,817	0		0	0%	0	0%	0	0.00%
iPod Sales & Service	342		5		1	20%	2	40%	2	40.00%
Weather Forecast Service	342		3	3,048	1	33%	2	67%	0	0.00%
Starters - Engine	342	3,820	2	3,271	2	100%	0	0%	0	0.00%
Historical Places	341	3,823	2	3,271	1	50%	0	0%	1	L 50.00%
Crawfish Farms	340		0	1/000	0	0%	0	0%	0	0.00%
Rice	339 339		<u>4</u>		0	0%	3	75%	1	25.00%
Plastics - Scrap	339	3,825			0	0% 33%	0	0%	0	0.00%
Hats - Clean & Renovate Pole Fitness	338	3,827 3,827	6			17%	4	67% 67%	1	0.00% L 16.67%
Knitted Fabrics	338	3,827	0		1	0%	0	0%	1	0.00%
Envelopes - Retail	337	3,830	5	2,749	5	100%	0	0%	0	0.00%
Rails & Accessories	337	3,830	1	3,590	0	0%	1	100%	0	0.00%
Embroidering Machines	335	3,832	2	3,271	1	50%	1	50%	0	0.00%
Livestock Buyers	335	3,832	0		0	0%	0	0%	0	0.00%
Bakers Equipment - Repair	334	3,834	3	3,048	1	33%	2	67%	0	0.00%
Fur Cleaning & Dyeing - Retail	334	3,834	2		0	0%	2	100%	0	0.00%
Calligraphers	334		1		1	100%	0	0%	0	0.00%
Fans - Repair	334	3,834	1		0	0%	1	100%	0	0.00%
Scales - Repair	334		1		1	100%	0	0%	0	0.00%
Snow Melting Systems Animal Supplies - Zoo, Circus	333 333	3,839 3,839	1	3,271 3,590	1	50% 100%	1	50% 0%	0	0.00%
Car Loading & Unloading	333		0		1	0%	0	0%	0	0.00%
Photographers - School	333	3,842	14		3	21%	9	64%	2	2 14.29%
Covers - Book, Catalog	331	3,842	74	3,048	3	100%	0	04%		0.00%
Modeling & Simulation	331	3,842	2	3,271	0	0%	2	100%	0	0.00%
Metals - Precoated	331		0		0	0%	0	0%	0	0.00%
Terminals - River & Marine	329	3,846	2	3,271	1	50%	1	50%	0	
Four Wheel Drive Vehicles - Repair & Service	328	3,847	2	3,271	2	100%	0	0%	Û	0.00%

Other Company Compan	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Comment Comm		328		1		1		0		0	0.00%
See A Resonance 180	Artificial Breasts Souvenirs - Wholesale & Manufacturers			3		3		0		0	0.00%
Section		327		1		0		1		0	0.00%
Control Cont		325		10		7		3	30%	0	0.00%
Care presented Angeles 17 1,40 18 4,000 18 19 19 19 19 19 19 19		325		6		3	50%	2		1	16.67%
Outstand December December	Plating Equipment & Supplies	325	3,852	0	4,000	0		0		0	0.00%
See Teamons Mandadeners 140 14	Road Oiling & Dust Control			0		0		0		0	0.00%
See Teamons Mandadeners 140 14		324	3,856	2	3,271	2	100%	0	0%	0	0.00%
Service (Control Publisher & Mary Statement 100				2		2		0		0	0.00%
General Conference 1997 1998		324		0		0		0		0	0.00%
1.000 1.00		323		1		0		1		0	0.00%
Marcel Postering August 131 180 177 2 160 180		322	3,860	0	4,000	0	0%	0	0%	0	0.00%
OF CASTON Comment Manufacture Manufacture Comment Comm				<u> </u>		<u> </u>		0		0	0.00%
Cather Centing, Windows 10 1,862 2 4,000 0 96 0 0 0 0 0 0 0 0 0								0		0	0.00%
Marcal Proposes 10 1,565 10 10 10 10 10 10 10 1	Leather Clothing - Wholesale & Manufacturers	321	3,862	0	4.000	0		0		0	0.00%
Control Cont		321	3,862	0		0	0%	0		0	0.00%
Frenche Criscol 10	Corn Products	320	3,866	0	4,000	0	0%	0	0%	0	0.00%
Personn Golds 316 3,866 18 7,166 18 1006 5 6 6 7 6 7 7 7 7 7 7		320		0		0		0	0%	0	0.00%
Street Least 1,17		318	3,868	13		13		0		0	0.00%
Therespond and financiaronal Southine				1		1		0		0	0.00%
Floor Personal Content				5		3		2		0	0.00%
Control College		317		4		2		2		0	0.00%
State 15 10 10 10 10 10 10 10		317	3,870	2		2		0		0	0.00%
Financing Namipos 1.16 1.274 2 4.000 0 0 0 0 0 0 0 0 0						0		0		0	0.00%
Figure profit of Live Scient 315 3.776 80 2.4610 2 3785 4 9776 30.0 1 1 1 1 1 1 1 1 1		316	3,874			<u>U</u>		1		<u>U</u>	0.00%
Crabbins Arhwerteng Equipment		315		•		2		4	Ž	0	0.00%
The Changes Equipment 344 3,479 2 3,771 1 50% 1 50% 0 0 0 0 0 0 0 0 0		315		0				0		0	0.00%
April	Tire Changing Equipment	314	3,878	2	3 271	1		1		0	0.00%
Engineers 1314 3,878 10 4,000 0 0 0 0 0 0 0 0 0		314	3,878	1	3,590	1	100%	0		0	0.00%
Sold Fourthin Shops		314	3,878	0	4,000	0		0	0%	0	0.00%
Rigniffring Glasses				0	4,000	0		0		0	0.00%
Seimming Pool Kite	Soda Fountain Shops			2		1		1		0	0.00%
Embrodery Design Funchung 311 3,885 3 3,048 3 100% 0 0 0 0 0 0 0 0 0		312		6	2,616	5		1		0	0.00%
Totalia A famale Making Equipment 311 3.885 3 3.048 3 100% 0 6% 0 6% 0 0.05		312	3,883	1		1		0		0	0.00%
Saals - O-Ring	Embroidery Design Punching	311	3,885	3	3,048	3	100%	0		0	0.00%
Medical House Calls				3		3		0		0	0.00%
Ois - Vegetables		311	3,003	1		0		1		0	0.00%
Rower Flam Supplies 3311 3,885 0 4,000 0 0 0 0 0 0 0 0 0				0		0		0		0	0.00%
According				0		0		0		0	0.00%
Aircraft Storage				1		1		0		0	0.00%
Name Plates 310 3,891 0 4,000 0 0% 0 0% 0 0% 0 0% 0 0	Aircraft Storage	310	3,891	1	3,590	1	100%	0	0%	0	0.00%
Artificial Fruits & Foods 309 3,895 3 3,048 3 1,00% 0 0% 0 0% 0 0,0% 0 0% 0 0 0% 0 0 0% 0		310	3,891		4,000	0		0		0	0.00%
Fences - Rental 309 3,895 2 3,271 0 0% 2 100% 0 0.5				0		0		0		0	0.00%
Seed Cleaning Equipment 309 3,895 0 4,000 0 0 0 0 0 0 0 0 0		309	3,895	3		3		0		0	0.00%
Yoga Supplies 308 3,898 4 2,875 2 50% 2 50% 0 0.0 Lead Products 0 308 3,898 1 3,590 0 0% 1 100% 0 0.0 <td< td=""><td></td><td>309</td><td>3,895</td><td>2</td><td></td><td>0</td><td></td><td>2</td><td></td><td>0</td><td>0.00%</td></td<>		309	3,895	2		0		2		0	0.00%
Lead Products 308 3,898 1 3,590 0 0% 1 100% 0 0 0 0 0 0 0 0 0	Seed Cleaning Equipment			0		0		0		0	0.00%
Jewelry Advisory Service 307 3,900 2 3,271 2 100% 0 0 % 0 0 % 0 0 0 0				4		2				0	
Acoustical Celling Removal 307 3,900 1 3,590 0 0% 1 100% 0 0,000 0 0 0 0 0 0 0		300	3,090	1	3,390	2		1		0	0.00%
Circuit Breakers 307 3,900 0 4,000 0 0 0 0 0 0 0 0 0		307		1		0		1		0	0.00%
Fuppers & Marionettes 306 3,903 12 2,158 1 8% 11 92% 0 0.0						0		0		0	0.00%
Antique Oriental Rugs 306 3,903 1 3,590 0 0% 1 100% 0 0.5 Smoke Socialists 303 3,905 5 2,749 4 80% 1 20% 0 0.5 Smoke Odor Counteracting Service 303 3,905 0 4,000 0 0 0 0 0 0 0 0 0				12		1		11		0	0.00%
Smoke Odor Counteracting Service 303 3,905 0 4,000 0 0 0 0 0 0 0 0 0		306	3,903	1	3,590	0	0%	1	100%	0	0.00%
Bottles - Used				5	2,749	4		1		0	0.00%
Key Holders				· ·		0		0		0	0.00%
Labels - Fabric 299 3,909 3 3,048 2 6.7% 1 33% 0 0.0. Tapes 98 3,910 5 2,749 3 60% 2 40% 0 0.0. Surveyors - Aerial 298 3,910 2 3,271 2 100% 0 0% 0 0.6 Aircraft Cleaning 298 3,910 0 4,000 0 0% 0 0.6 Tractor Work 298 3,910 0 4,000 0 0% 0 0.0 Generators - Steam 297 3,914 0 4,000 0 0% 0 0.0 Soy Bean Products 296 3,915 0 4,000 0 0% 0 0.0 Soy Bean Products 296 3,915 0 4,000 0 0% 0 0.0 Thermostats 294 3,916 5 2,749 1 20% 4 80% 0 0.0 Dolls - Repairing 294 3,916 5 2,749 1 20% 4 80% 0 0.0 Apprenticeship Programs 293 3,918 2 3,271 </td <td></td> <td>301</td> <td>3,907</td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.00%</td>		301	3,907			0		0		0	0.00%
Tapes 298 3,910 5 2,749 3 60% 2 40% 0 0. Surveyors - Aerial 298 3,910 2 3,271 2 100% 0 0% 0 0. Aircraft Cleaning 298 3,910 0 4,000 0 0% 0 0% 0 0. Generators - Steam 298 3,910 0 4,000 0 0% 0 0. 0% 0 0.		300	3,908	2		1		1		0	0.00%
Surveyors - Aerial 298 3,910 2 3,271 2 100% 0 0 % 0 0.0		299	3,909	3	3,048	2	6/%	1		0	0.00%
Aircraft Cleaning 298 3,910 0 4,000 0 0% 0 0% 0 0.0. Cenerators - Steam 297 3,914 0 4,000 0 0% 0 0% 0 0.0.<		298	3,910	5		3		2		0	0.00%
Tractor Work 298 3,910 0 4,000 0 0% 0 0% 0 0.0 Generators - Steam 297 3,914 0 4,000 0 0% 0 0% 0 0.0 0% 0 0.0 0% 0 0.0 0% 0 0.0 <td></td> <td></td> <td></td> <td>2</td> <td></td> <td>2</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.00%</td>				2		2		0		0	0.00%
Generators - Steam 297 3,914 0 4,000 0 0 0 0 0 0 0 0 0		290		0		0		0		0	
Soy Bean Products 296 3,915 0 4,000 0 0% 0 0% 0 0.0. Thermostats 294 3,916 5 2,749 1 20% 4 80% 0 0.0. Dolls - Repairing 294 3,916 2 3,271 1 50% 0 0% 1 50% Apprenticeship Programs 293 3,918 2 3,271 1 50% 0 0.0% 0 0.0. Boys Clothing & Furnishings - Wholesale & Manufacturers 293 3,918 0 4,000 0 0% 0 0.0. 0 0.0. <t< td=""><td></td><td></td><td>3,910</td><td>n</td><td>4,000</td><td>n</td><td></td><td>n</td><td></td><td><u> </u></td><td>0.00%</td></t<>			3,910	n	4,000	n		n		<u> </u>	0.00%
Thermostats		296	3,915	0		0		0		0	0.00%
Dolls Repairing 294 3,916 2 3,271 1 50% 0 0% 1 50,0		294	3,916	5		1		4		0	0.00%
Apprenticeship Programs 293 3,918 2 3,271 1 50% 1 50% 0 0.0	Dolls - Repairing	294	3,916	2	3,271	1	50%	0	0%	1	50.00%
Boys Clothing & Furnishings - Wholesale & Manufacturers 293 3,918 0 4,000 0 0 0 0 0 0 0 0 0	Apprenticeship Programs	293	3,918	2	3,271	1	50%	1		0	0.00%
Benefit Insurance Software 292 3,920 2 3,271 0 0% 2 100% 0 0.0	Boys Clothing & Furnishings - Wholesale & Manufacturers	293	3,918			0		0		0	0.00%
Dyers 290 3,921 1 3,590 1 100% 0 0% 0 0.0 Hubcaps - Sales 290 3,921 1 3,590 0 0% 1 100% 0 0.0 Frozen Custard Machines 289 3,924 0 4,000 0 0% 0 0.0 Wine Bar 288 3,925 5 2,749 2 40% 3 60% 0 0.0 Wood Turning 288 3,925 0 4,000 0 0% 0 0.0 Silks - Wholesale & Manufacturers 287 3,927 10 2,287 1 10% 9 90% 0 0.0 Fretilizer Plant Equipment 286 3,928 0 4,000 0 0% 0 0% 0 0.0	Benefit Insurance Software					0		2		0	0.00%
Hubcaps - Sales 290 3,921 1 3,590 0 0% 1 100% 0 0.0 Frozen Custard Machines 289 3,924 0 4,000 0 0% 0 0.0 Wine Bar 288 3,925 5 2,749 2 40% 3 60% 0 0.0 Wood Turning 288 3,925 0 4,000 0 0% 0 0% 0 0.0 Silks - Wholesale & Manufacturers 287 3,927 10 2,287 1 10% 9 90% 0 0.0 Fertilizer Plant Equipment 286 3,928 0 4,000 0 0% 0 0% 0 0%	Bookbinders Equipment & Supplies	290	3,921			6	18%	28		0	0.00%
Frozen Custard Machines 289 3,924 0 4,000 0 0% 0 0% 0 0,0 Wine Bar 288 3,925 5 2,749 2 40% 3 60% 0 0.0 Wood Turning 288 3,925 0 4,000 0 0% 0 0% 0 0.0 Silks - Wholesale & Manufacturers 287 3,927 10 2,287 1 10% 9 90% 0 0.0 Fertilizer Plant Equipment 286 3,928 0 4,000 0 0% 0 0% 0 0.0	Dyers					1		0		0	0.00%
Wine Bar 288 3,925 5 2,749 2 40% 3 60% 0 0.0 Wood Turning 288 3,925 0 4,000 0 0% 0 0% 0 0.0 Silks - Wholesale & Manufacturers 287 3,927 10 2,287 1 10% 9 90% 0 0.0 Fertilizer Plant Equipment 286 3,928 0 4,000 0 0% 0 0% 0 0.0		290				0		1		0	0.00%
Wood Turning 288 3,925 0 4,000 0 0% 0 0% 0 0.0. Silks - Wholesale & Manufacturers 287 3,927 10 2,287 1 10% 9 90% 0 0.0. Fertilizer Plant Equipment 286 3,928 0 4,000 0 0% 0 0.% 0 0.				0		0		0		0	0.00%
Silks - Wholesale & Manufacturers 287 3,927 10 2,287 1 10% 9 90% 0 0,0 Fertilizer Plant Equipment 286 3,928 0 4,000 0 0% 0 0% 0 0.0		288	3,925	5	2,749	2	40%	3	60%	0	0.00%
Fertilizer Plant Equipment 286 3,928 0 4,000 0 0% 0 0% 0 0.0						1		0		0	0.00%
1 - Compared the Compared U	Fertilizer Plant Equipment					1		9		- U	0.00%
Reels 286 3.928 0 4.000 0 0% 0 0 0% 0 0 0 0.0	Reels	286				0	0%	0	0%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Ski Equipment - Repair Watchmens Clocks & Systems	285 285	3,930	5	2,749 2,875	4	80% 100%	1	20%	0	0.00%
Fallout Shelter Equipment & Supplies	285	3,930	4	4,000	4	0%	0	0%	<u>_</u>	0.00%
Data Processing Equipment - Maintenance	284		2	3,271	1	50%	1	50%	0	0.00%
Shopping Carts & Baskets	284	3,933	2	3,271	0	0%	2	100%	0	0.00%
Telephone 900 Number Resellers	283	3,935	2	3,271	0	0%	2	100%	0	0.00%
Physicians & Surgeons Equipment - Repair & Refinish	282	3,936	0	4,000	0	0%	0	0%	0	0.00%
Disposable Products	281		3	3,048	3	100%	0	0%	0	0.00%
Benches - Seating	280	3,938	0	4,000	0	0%	0	0%	0	0.00%
Brass	279		24		1	4%	23	96%	0	0.00%
Acids	279 279	3,939		3,590 3,590	1	100%	0	0% 100%	0	0.00%
Speech Aid Devices Buffing & Polishing Equipment & Supplies	279		1	3,590	0	0% 100%	1	100%	<u> </u>	0.00%
Concert Bureaus	278	3,942	20	1,785	15	75%	0	25%	0	
Seals - Security	277		20	2,875	2	50%	2	50%	0	0.00%
Manhole Covers	277		7	4,000	0	0%	0	0%	0	0.00%
Sewer Pipe	277	3,943	Ö	4,000	0	0%	0	0%	Ö	0.00%
Wood Products - Sawdust & Shavings	276	3,947	13		3	23%	10	77%	0	0.00%
Parking Meters	276	3,947	9	2,361	8	89%	1	11%	0	0.00%
Refrigerators & Freezers - Rent & Lease	276	3,947	8		7	88%	1	13%	0	0.00%
Crushing & Pulverizing Service	276	3,947	0	4,000	0	0%	0	0%	0	0.00%
Insulation Materials - Electric	276	3,947	0		0	0%	0	0%	0	0.00%
Fishery Consultants	275		0	4,000	0	0%	0	0%	0	0.00%
Metals - Base	275		0		0	0%	0	0% 0%	0	0.00%
Boat Launching Sites	274 274	3,954 3,954	0	4,000 4,000	0	0% 0%	0	0%	0	0.00%
Carbide Metals & Products Railroad Ties - Dealers	274		0	4,000	0	0%	0	0%	0	0.00%
Wellpoint & Dewatering Systems	274	3,954	0		0	0%	0	0%	0	0.00%
Toilets - Composting	273	3,958	2	3,271	0	0%	2	100%	n	0.00%
Absorbents	273	3,958	0	4,000	0	0%	0	0%	0	0.00%
Textile Mill Supplies	272	3,960	2	3,271	1	50%	1	50%	0	0.00%
Diecast Cars - Dealers	272		1		1	100%	0	0%	0	0.00%
Lumber - Drying	272		0		0	0%	0	0%	0	0.00%
Steam Cleaning - Automotive	272	3,960	0	4,000	0	0%	0	0%	0	0.00%
Metal Fabricating Machinery	271	3,964	1	3,590	1	100%	0	0%	0	0.00%
Singing Telegrams	270		2	3,271	1	50%	1	50%	0	0.00%
Street Lighting Standards & Equipment	270		1	3,590 2,616	0	0%	1	100%	<u> </u>	0.00%
Identification Bureaus Drilling - Geothermal	269 269	3,967 3,967	0	4,000	0	100%	0	0%	0	0.00%
Cleaners & Dyers Equipment & Supplies	268			2,749	2	40%	0	60%	0	0.00%
Aerial Patrol & Inspection Service	268	3,969	1		1	100%	0	0%	0	0.00%
Fuel - Biofuels	267		2		1	50%	1	50%	0	0.00%
Ice Machine Repair	267	3,971	1	3,590	1	100%	0	0%	0	0.00%
Theatrical Make-Up	267		1		0	0%	1	100%	0	0.00%
Grain Brokers	267	3,971	0	4,000	0	0%	0	0%	0	0.00%
Pine Straw	267	3,971	0		0	0%	0	0%	0	0.00%
Physicists	266		3	3,048	1	33%	1	33%	1	33.33%
Locomotives	266			3,271 3,590	1	50% 0%	1	50% 100%	<u> </u>	0.00%
Fallout Shelters - Consultants Ovens - Bakers	266 266	3,976	1		0	0%	1	100%	1	1 100.00%
Cranes - Accessories & Parts	266		1		0	0%	0	0%	1	0.00%
Chiropractor Information Bureaus	265	3,981	2	3,271	0	0%	2	100%	0	0.00%
Flevators - Parts	265		0		0	0%	0	0%	0	0.00%
Linings - Clothing	264	3,983	Ö	4,000	0	0%	0	0%	Ö	0.00%
Dyes & Dyestuff	263	3,984	2		0	0%	2	100%	0	0.00%
Lubricating Devices & Systems	263	3,984	0	4,000	0	0%	0	0%	0	0.00%
Souvenir Milk Caps	262		3	3,048	3	100%	0	0%	0	0.00%
Paper - Corrugated	262	3,986	0	4,000	0	0%	0	0%	0	0.00%
Screws	262		0	1/000	0	0%	0	0%	0	0.00%
Tobacco Warehouses	262 261	3,986	0		0	0% 50%	0	0% 0%		0.00%
Carpet & Rug Binding	259		2		1	50%	0		1	50.00%
Auction Supplies Attorneys & Lawyers - Entertainment & Sports Law	259	3,991 3,991	4	2,875 4,000	2	0%	2	50% 0%	0	0.00%
Artificial Eyes - Human	258	3,991	0	4,000	0	0%	0	0%	<u> </u>	0.00%
Tricks & Jokes	257	3,994	3	3,048	2	67%	1	33%	0	0.00%
Barbers Equipment & Supplies	257	3,994	2	3,271	1	50%	1	50%	0	0.00%
Nut Cracking & Shelling Machines	257	3,994	1		0	0%	1	100%	0	0.00%
Floor Removal	257	3,994	0		0	0%	0	0%	0	0.00%
Blueprinting Equipment & Supplies	256	3,998	0	4,000	0	0%	0	0%	0	0.00%
Brick - Used	256	3,998	0		0	0%	0	0%	0	0.00%
Fire Mitigation	256		0		0	0%	0	0%	0	0.00%
Fireproofing Materials	255	4,001	1		1	100%	0	0%	0	0.00%
Adhesives & Gluing Equipment	255		0		0	0%	0	0%	0	0.00%
Farm Management Systems Textile Printing Equipment & Supplies	255 254	4,001 4,004	5	4,000 2,749	0	0% 40%	0	0% 60%	0	0.00%
Fingerprinting Equipment & Supplies	254		2		2	100%	3	0%	0	0.00%
Nautical Instruments	254	4,004	2			50%	1	50%	0	0.00%
Corporation Supplies	253	4,006			1	0%	U	0%		0.00%
Drying Equipment - Industrial	252	4,008	0		0	0%	0	0%	n	0.00%
Computers - Cleaning Services	251		7	2,524	2	29%	5	71%	Ö	0.00%
Shock Absorbers	251	4,009	4		3	75%	1	25%	0	0.00%
Zoological Gardens	249		2	3,271	1	50%	1	50%	-	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Templates	249		1	3,590	0	0%	1	100%	0	0.00%
Silverware Clean, Repair & Replate Ovens - Industrial	248 248	4,013 4,013	<u>2</u>	3,271 3,590	1	50% 100%	1	50% 0%	0	0.00%
Shoe Shining	248		<u>.</u> 1		1	0%	1	100%	0	0.00%
Colors & Pigment	248	4,013	Ċ		0	0%	0	0%	Ö	0.00%
Printers - Letterpress	248	4,013	0		0	0%	0	0%	0	0.00%
Millinery - Retail	247		1		0	0%	1	100%	0	0.00%
Electrotype Equipment & Supplies Photo Electric Cells & Equipment	246 246	4,019 4,019	9	2,361 2,616	1	11% 67%	8	89% 33%		0.00%
Evaporative Coolers - Sales & Service	246		4		3	75%	1	25%	0	0.00%
Broom Manufacturers Equipment & Supplies	246	4,019	C		0	0%	0		0	
Stock Certificates	244		1		1	100%	0	0%	0	0.00%
Heat Recovery Equipment & Systems	244		0		0	0%	0		0	
Caning Supplies Smoke Abatement Equipment	243 243		28		<u>გ</u>	29% 33%	20	71% 33%	2	0.00%
Kosher Food Products	243		3	3,048	1	33%	2	67%	- 2	0.00%
Microphones	243	4,025	2		2	100%	0	0%	Ö	
Liquor Brokers	242	4,029	3		3	100%	0		0	0.00%
Auto Manufacturers & Distributors - Specialty Body	242		2		0	0%	0	0%	2	2 100.00%
Addressing Plate Service Fruits - Dried	242 242	4,029 4,029	1	3,590 4,000	0	0% 0%	1	100%	0	0.00.0
Library Equipment & Supplies	242		0		0	0%	0	0%	0	0.00%
Galvanizing	241		0		0	0%	0	0%	0	0.00%
Drapery & Curtain Fabric - Wholesale & Manufacturers	240	4,035	4	2,875	1	25%	3	75%		0.00%
Floodlights & Search Lights	240	4,035	3	3,048	0	0 70	3	100%	0	0.00%
Air Pollution Measuring Equipment & Service	240		2		1	50%		50% 100%	0	0.00%
Auto Repair - Suspension Hides	240 240		<u>1</u>		<u>U</u>	0%	1	100%	0	0.00%
Paper - Adhesive - Pressure Sensitive	240	4,035	1	4,000	0			0%	0	
Coin & Bill Change Machines	239	4,041	4		3	75%	1	25%	Ö	0.00%
Lamps - Repair	239		4	2,875	2	50%	2	50%	0	0.00%
Carpet & Rug Weavers	239		2	3,271	1	50%	1	50%	0	0.00%
Soffit & Fascia	239		0		0		0	0% 0%	0	
Weather Stripping Disinfectants & Germicides	239	4,041 4,046	0		0	0%	<u>U</u>	0%	0	0.00%
Compactors - Waste - Service & Repair	238 237	4,047	5	2,749	2	40%	3	60%	0	0.00%
Attorneys & Lawyers - Collaborative Divorce	237	4,047	Ö	4,000	0	0%	0	0%	0	0.00%
Dishwashing Machines - Service & Repair	236		3	3,048	1	33%	2	67%	0	0.00%
Louvers	236		1		1	100%	0	0%	0	0.00%
Solvents Plumbing Fixtures, Parts, Supplies - Used	236 235	4,049 4,052	0 1		- 0	0% 100%	0	0% 0%	0	0.00%
Gratings	235				1	0%	0		0	0.00%
Investment Castings	235	4,052	Č		Ö	0%	0	0%	Ö	0.00%
Concrete Breaking Equipment	234	4,055	0		0	0%	0	0%	0	0.00%
Doors - Cellar/Basement/Bilco	234		0		0	0%	0	0%	0	0.00%
Lumber - Used Electrolysis Equipment & Supplies	234 233	4,055 4,058	<u>C</u>		0	0% 0%	0	0% 100%	0	0.00%
Safes & Vaults - Opening & Repairing	233			3,590	0	0%	1	100%	0	0.00%
Closures - Industrial - Protective	233		Ċ		0	0%	0	0%	0	
Paternity Tests & Services	233	4,058	C		0	0%	0		0	0.00%
Chemical Milling	232		C		0		0		0	
Art - Painted Oil Portraits	231 231		6		4	67% 0%		33%	0	0.00%
Picture Restoring	231		<u> </u>	2,749	3	60%	2	40%	0	0.00%
Kites	230		Č		0	0%	0	0%	0	0.00%
Pharmaceutical Machinery	229	4,067	3	3,048	1	33%	2	67%	0	0.00%
Attorneys & Lawyers - Legal Malpractice	229		2		1	50%	0	0%	1	1 50.00%
Quartz	229 229	4,067 4,067	2		0	0% 100%	2	100%		0.00%
Picture Hanging Service Handbags - Repairing	229		1	3,048	1	33%	2	67%	0	0.00%
Garment Restoration	228	4,071	ĭ	3,590	1	100%	0	0%	Ö	
Tournaments - Golf	228		1		0	0%	1	100%	0	0.00%
Pneumatic Tube Equipment & Systems	228	4,071	0		0	0%	0	0%	0	0.00%
Railroad Car Leasing	228 227		0		0	0%	0	0% 0%	0	0.00%
Boat Launching Drills			0		0	0%	0	0%	0	0.0070
Picnic Equipment & Supplies	227	4,076			0	0%	0	0%	0	0.00%
Screens - Security Door	227 227	4,076	č	4,000	Ö	0%	0	0%	Ö	0.00%
State Fairs	225	4,080	3	3,048	2	67%	1	33%	0	0.00%
Centrifugal Machinery	225		0		0	0%	0	0%	0	0.00%
Clamps Reiki Therapy	225 225	4,080 4,080	<u>C</u>		0	0% 0%	0	0% 0%	0	
Shoe Trees	225				0		0		0	0.00%
Vessels - Pressure	224	4,084	0		0	0%	0	0%	0	0.00%
Baby Formula Service	223	4,086	2	3,271	0	0%	2	100%	0	0.00%
Archery Instruction	223	4,086	1		1	100%	0	0%	0	0.00%
Signs - Exit Signs	223		1		0	0%	1	100%	0	0.00%
Window Shades - Repair Ticket Issuing Machines	222 221	4,089 4,090	<u>C</u>		0	0% 0%	0	0% 100%	0	0.00%
Laminated Structural Products	221			4,000	0	0%		100%	0	0.00%
Rubber Clothing & Footwear	220	4,092	9	2,361	3	33%	6	67%	Ö	
Braille Supplies	220		-	2,749	Ē	100%	ñ	0%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Pub Food Custom Tile Painting	220 220	4,092		3,048	3	100% 50%	0	0% 50%	0	0.00%
Attorneys & Lawyers - Landlord/Tenant	220	4,092		4,000	1	0%	0	0%	0	0.00%
Skating Instruction	219	4,097	7	2,524	2	29%	5	71%	0	0.00%
Paper Boxboard	219	4,097	2	3,271	1	50%	1	50%	0	0.00%
Tapes - Adhesive-Dispensers	219	4,097	2	3,271	2	100%	0	0%	0	0.00%
Charity - Relief & Development	219	4,097	1	3,590	1	100%	0	0%	0	0.00%
Caulking Materials & Equipment	218	4,101	1		1	100%	0	0%	0	0.00%
Baton Twirling Instruction	218 218	4,101	(4,000	0	0%	0	0%	0	0.00%
Fishermen - Commercial			(4,000	0	0%	0	0%	0	0.00%
Brooms	217	4,104		3,590	1	100%	0	0% 0%	0	0.00%
Concrete - Prestressed	217				0	0%	0		<u> </u>	0.00%
DVD & CD Player Repair Elastic Stockings	216 215	4,106 4,107		3,048	1	33% 0%	2	67% 100%	0	0.00%
Zippers	214			3,590	0	0%	1	100%	0	0.00%
Easels - Wholesale & Manufacturers	213			3,590	1	100%	0	0%	0	0.00%
Lumber Mill Representatives	213	4,109	Ċ	4,000	Ô	0%	0	0%	Ö	0.00%
Transfers - Dry	211	4,111	2	3,271	0	0%	2	100%	0	0.00%
Beer Dispensing & Cleaning Equipment - Repair	211	4,111	(4,000	0	0%	0	0%	0	0.00%
Metals - Corrugated	211	4,111	(0	0%	0	0%	0	0.00%
Vibration Measurement	211	4,111		4,000	0	0%	0	0%	0	0.00%
Signals	210		(4,000	0	0%	0	0%	0	0.00%
Preserves, Jams & Jellies	209		3	3,048	1	33%	2	67%	0	0.00%
China - Wholesale & Manufacturers	209	4,116	(0	0%	0	0%	0	0.00%
Siding Cleaning	209	4,116	<u></u>	4,000	0	0%	0	0%	0	0.00%
Advertising - Motion Picture	208			3,271	2	100%	0	0%	0	0.00%
Nursuries - Bonsai	208	4,119	1		1	100%	0	0% 0%	0	0.00%
Hinges Windshield Wipers	208 207	4,119 4,122		4,000 1 2,875	0	25%	0	25%	<u> </u>	0.00%
Gas Plant Equipment	207	4,122	4	3,590	1	25% 100%	1	25% 0%		0.00%
Carpet & Rug Measuring	207	4,122		4,000	1	0%	0	0%	0	0.00%
Entomologists	207	4,122			0	0%	0	0%	0	0.00%
Hang Gliding & Instruction	207		(.,,	0	0%	0	0%	0	0.00%
Steeple Jacks	206			4,000	0	0%	0	0%	0	0.00%
Pattern Makers Equipment & Supplies	205			3,048	3	100%	0	0%	0	0.00%
Tunneling Contractors	205	4,128	C	4,000	0	0%	0	0%	0	0.00%
Humidifying Apparatus	204	4,130	3	3,048	3	100%	0	0%	0	0.00%
Charity - Civil Rights	204	4,130	2	3,271	2	100%	0	0%	0	0.00%
Mixing & Agitation Machinery	203	4,132	(4,000	0	0%	0	0%	0	0.00%
Stencils & Stencil Supplies	202		2	3,271	0	0%	2	100%	0	0.00%
Birth Control Information Centers	202		1		0	0%	1	100%	0	0.00%
Log Splitting Equipment	202				1	100%	0	0%	0	0.00%
Bedspreads - Wholesale & Manufacturers	202	4,133	(0	0% 0%	0	0% 0%	U	0.00%
Textile Converting Dressmaking Schools	202 201	4,133 4,138	Ç	4,000 3 3,048	0	67%	0	33%	U	0.00%
Pools - Therapy	201				2	75%	1	33% 0%	<u>U</u>	1 25.00%
Packing - Mechanical	200	4,139	2	3,271	3	0%	2	100%	1	0.00%
Snow Removal Service - Roof	200			3,590	1	100%	0	0%	0	0.00%
Typographers	200			3,590	1	100%	0	0%	0	0.00%
Insulation Removal	200	4,139	Ċ		Ô	0%	0	0%	Ö	0.00%
Paper Tubes & Cores	199		(0	0%	0	0%	0	0.00%
Table Tennis Equipment	198	4,145	4	2,875	1	25%	3	75%	0	0.00%
Pressing Machines - Clothes	198		1	3,590	0	0%	1	100%	0	0.00%
Chains	198		(0	0%	0	0%	0	0.00%
Furniture Frames	197		2		1	50%	1	50%	0	0.00%
Lime	196				0	0%	1	100%	0	0.00%
Charity - Blind & Visually Impaired	196 195				0	0% 50%	0	0%	0	0.00%
Water Skiing Instruction Handwriting Experts	195			2 3,271 1 3,590	1	100%	1	50% 0%	<u> </u>	0.00%
Fences - Wood	195				1	0%	0	100%	0	0.00%
Air Duct Systems	193				0	0%	2	100%	0	0.00%
Chemicals - Reclaiming	193		1		1	100%	0	0%	0	0.00%
Aprons - Domestic & Fancy	193	4,154	(0	0%	0	0%	Ö	0.00%
Nails & Tacks	192	4,157	1	3,590	0	0%	1	100%	0	0.00%
Concrete Additives	192	4,157	(0	0%	0	0%	0	0.00%
Printing Plates	191	4,159	(0	0%	0	0%	0	0.00%
Sanitary Napkins	191		(4,000	0	0%	0	0%	0	0.00%
Temperature Measuring Materials	189		1		0	0%	1	100%	0	0.00%
Landfills - Construction Materials	189		Ç		0	0%	0	0%	0	0.00%
Walkway Design	188		9		0	0%	0	0%	0	0.00%
Pianos - Parts	187		1		0	0%	1	100%	0	0.00%
Brush Manufacturers Equipment & Supplies Shoe Manufacturers Supplies	186 185		(0	0% 67%	0	0% 33%		0.00%
	185		3	3,048	2	0%	1	100%	<u> </u>	0.00%
Lighting Plants Carbon - Activated	184 184	4,167			0	0%	1	100%	<u>U</u>	0.00%
Consultants - Auto Repair	183		1		1	100%	0	0%	- 0	0.00%
Oil Well Logging & Perforating	183	4,169			1	0%	0	0%	0	0.00%
Wallboard & Plasterboard	182		(n	0%	n	0%		0.00%
Managed Print Service	181	4,171			1	17%	5	83%	0	0.00%
Lead Testing	181		1		1	100%	0	0%	n	0.00%
Color Separations - Offset , Photo Engraving	179				1	50%	0	0%	1	50.00%
Metaphysicians	179					100%	ñ	0%		0.00%

Total Services 10	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
1.00	Perfumes - Raw Materials & Supplies	179	4,174	0	4,000	0	0%	0	0%	0	0.00%
10 1 1 1 1 1 1 1 1 1				3	3,048	0		3		0	
Company Comp						0				0	
1		170		3	3,390	1		2	67%	0	
Tribute Control Section 1	Historical Structure Preservation	177	4,180	1		1		0	0%	0	
Color	Nozzles			0		0		0		0	
Section 1		176		1	3,590	0	0%	1		0	
1				0	4,000	0		0		0	
Sergie Bank 175 1,18 1,70 1,0				2	4,000	U		U		0	
Service Manual Constraint & Service 1.0				1		1		0		0	
## 150 bits 17				0		0		0		0	
Converted Fromes Fast Education	Shade Sails	173	4,188	0	4,000	0		0		0	0.00%
Lunder Forgecins 171 173 174 175 175 175 175 175 175 175 175 175 175	Reflectors			0		0		0		0	
See Pearl Chairing 17						0		0	0%	0	
According from the property of the property						0		0		0	
Description 10 4.15 0 4.05 5 5 0 0 0.05 0.0						0		0		0	
Tearron Africa Prints Registering 100 101 105 105 105 105 105 10				-		0		0		0	
Rilling Plane Register 140 1.00				3				2		0	
160 1,000	Billiard Table Repair	168		1	3,590	1		0	0%	0	0.00%
Sanges & Cores - Deletes 160 4,180 0 4,000 0 0 0 0 0 0 0 0 0	Door Closers & Checks	168	4,196	0	4,000	0	0%	0	0%	0	
Facility Standard Page 1	Ranges & Ovens - Dealers							0		0	0.00%
Interference Service - Administrative Assessment 10. 4.200 1.000	Ringtones			42		42		0		0	
Graze Proposed 167	Radio Station Equipment			3		3		0		0	
Japanese 107 4,000 0 4,000 0 0 0 0 0 0 0 0 0		167		1	3,590	1		0		0	
Ailoff a Margin Products 160 4.208 2 3.271 1 50% 1 50% 0 0.00% Ailoff a Margin Products 160 4.208 0 0 4.000 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0				U		<u> </u>		0		0	
Progression (1998) 1,000 1		166		2	3 271	1	50%	1		0	
Rechnery Afriquenter - Approach February Afriquenter - Approach February Afriquenter - Approach February Africance - Approach February Africance - Approach February - Appro				1		1		0		0	0.00%
Poles 166	Machinery & Equipment - Appraisal	166	4,205	0		0		0	0%	0	
Since Devers	Poles	166	4,205	0		0	0%	0		0	
1.6 1.6	Plastics - High Pressure Laminates		4,209	0		0		0		0	
Verwing 164				0		0	0%	0	0%	0	
Binders Loose Lasef 166 4,212 0 4,000 0 0 0 0 0 0 0 0 0				- 0		0		0		0	
Missing Person Services				1		1		0		0	
Naming & Coding Equipment Naming & Coding Equip	Missing Person Services		4,212	0	4,000	0		ŏ		0	0.00%
Technology 162 4,216 3 3,046 1 33% 2 67% 0 0.00% 0 0				1		0		1		0	
Metallurgists 162		162		3	3,048	1	33%	2	67%	0	
Photographic Research Service 1.62	Ice Melting Equipment & Supplies	162			4,000	0		0		0	
Financial Planning Kt						0		0		0	
160 160	Photographic Research Service					0		0		0	
Dress Trimmings 160 4,222 1 3,590 1 100% 0 0% 0 0.00% 1 0.00% 0 0.00% 1 0.00% 0						0		0		0	
Dring Service 160 4,222 1 3,590 1 100% 0 0.00% 1 100% 0 0.00% 1 100% 0 0.00% 1 100% 0 0.00% 1 100% 0 0.00% 1 100% 0 0.00% 1 100% 0 0.0	Dress Trimmings	160	4,220		3,590	1	100%	0		0	0.00%
Taodemists Equipment 8 Supplies 160 4,222 1 3,590 0 0% 1 100% 0 0.00% 1 100% 0 0.00% 1 100% 0 0 0 0 0 0 0 0 0	Drying Service					1		0		0	
Timing Devices 160 4,222 0 4,000 0 0 0 0 0 0 0 0 0	Taxidermists Equipment & Supplies			1		0		1		0	0.00%
Drywall Inspectors 159	Timing Devices					0		0		0	0.00%
Oil Reports						0		0		0	
Feathers						0		0		0	
Notions - Retail 158 4,229 0 4,000 0 0 0 0 0 0 0 0 0				0		0		0		0	
Pickles Pickle Pickles 158 4,229 0 4,000 0 0 0 0 0 0 0 0 0		158	4,229	0	4,000	0	0%	0	0%	0	
150 Holders	Pickles & Pickle Products			0		0		Ö		0	0.00%
Co-Karts Manufacturers	Tool Holders	158	4,229	0	4,000	0	0%		0%	0	0.00%
Feeding		157		4	2,875	1		1	25%	2	
Funeral Escorts				1		1		0		0	0.00%
Recording Instruments - Industrial & Scientific		157		0		0	0%	0		0	
Heaters - Automotive				U		<u> </u>		<u> </u>		0	
Cutting & Slitting Service				1		1		0		0	
Toilet Seats 155 4,240 1 3,590 1 100% 0 0 0 0 0 0 0 0 0	Cutting & Slitting Service	156	4,238	0	4,000	0	0%	0	0%	0	0.00%
Cans 154 4,242 0 4,000 0 0.9% 0 0.00%	Toilet Seats	155	4,240	1	3,590	1		0		0	0.00%
Pilots - Marine				- 0		0		0		0	
Waste Paper 154 4,242 0 4,000 0 0% 0 0% 0 0.00% Cheese - Artisanal 153 4,245 1 3,590 1 100% 0 0% 0 0.00% 0 0.00% 1 100% 0 0.00% 0 0.00% 1 100% 0 0.00% 0 0.00% 1 100% 0 0.00% 0 0.00% 1 100% 0 0.00% 0 0.00% 3 100% 0 0.00% 3 100% 0 0.00% 3 100% 0 0.00% 1 100% 0 0.00% 3 100% 0 0.00% 1 100% 0 0.00% 1 100% 0 0.00% 1 100% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00%<	Cans					0		0		0	
Cheese - Artisanal						0		0		0	
Stools						1		<u>U</u>		<u>U</u>	
Gas Lights 152 4,247 3 3,048 0 0 9% 3 100% 0 0,00% 0 0,00% 0 0,00% 0 0,00% 0				1				1		0	
Chess Instruction	Gas Lights	152	4,247	3	3,048	0	0%	3	100%	0	0.00%
Destination Management 152 4,247 0 4,000 0 0% 0 0.00% Greeting Card Manufacturers Supplies 151 4,250 0 4,000 0 0% 0 0% 0 0.00% Lamp Shades - Wholesale & Manufacturers 151 4,250 0 4,000 0 0% 0 0% 0 0.00% Music Writers Supplies 151 4,250 0 4,000 0 0% 0 0% 0 0.00% Street Cleaning Equipment 151 4,250 0 4,000 0 0% 0 0% 0 0.00% Glass - Tempered 150 4,254 3 3,048 2 67% 1 33% 0 0.00% Ski Equipment - Wholesale & Manufacturers 150 4,254 1 3,590 1 100% 0	Chess Instruction	152	4,247	1	3,590	0	0%	1	100%	0	
Lamp Shades - Wholesale & Manufacturers 151 4,250 0 4,000 0 0% 0 0% 0 0,00% Music Writers Supplies 151 4,250 0 4,000 0 0% 0 0% 0 0,00% Street Cleaning Equipment 151 4,250 0 4,000 0 0% 0 0% 0 0.00% Glass - Tempered 150 4,254 3 3,048 2 67% 1 33% 0 0.00% Kif Equipment - Wholesale & Manufacturers 150 4,254 1 3,590 1 100% 0 <	Destination Management	152	4,247		4,000	0	0%	0	0%	0	0.00%
Music Writers Supplies 15.1 4,250 0 4,000 0 0% 0 0.00% Street Cleaning Equipment 15.1 4,250 0 4,000 0 0% 0 0.00% Glass - Tempered 150 4,254 3 3,048 2 67% 1 33% 0 0,00% Ski Equipment - Wholesale & Manufacturers 150 4,254 1 3,590 1 100% 0 0% 0 0,00% Niti Goods - Wholesale & Manufacturers 150 4,254 0 4,000 0 0% 0 0% 0 0,00%	Greeting Card Manufacturers Supplies					0		0		0	0.00%
Street Cleaning Equipment 151 4,250 0 4,000 0 0% 0 0.00% Glass - Tempered 150 4,254 3 3,048 2 67% 1 33% 0 0.00% Ski Equipment - Wholesale & Manufacturers 150 4,254 1 3,590 1 100% 0 <t< td=""><td></td><td></td><td></td><td></td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td></t<>						0		0		0	
Glass - Tempered 150 4,254 3 3,048 2 67% 1 33% 0 0.00% Ski Equipment - Wholesale & Manufacturers 150 4,254 1 3,590 1 100% 0 0% 0 0.00% 10 0.00% NIT GOODS - Wholesale & Manufacturers 150 4,254 0 4,000 0 0 0% 0 0 0.00% 0 0 0.00%						0		0		0	
Ski Equipment - Wholesale & Manufacturers 150 4,254 1 3,590 1 100% 0 0% 0 0.00% Knit Goods - Wholesale & Manufacturers 150 4,254 0 4,000 0 0% 0 0.00%				2		2		<u>U</u>		0	0.0070
Knit Goods - Wholesale & Manufacturers 150 4,254 0 4,000 0 0% 0 0,00%		150	4 254	1	3,040	1	100%	1	0%	0	
Luggage Manufacturers Equipment & Supplies 149 4,257 4 100% 0 0,00%	Knit Goods - Wholesale & Manufacturers					0		0		0	0.00%
	Luggage Manufacturers Equipment & Supplies			4		4		0		0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Latex Products Computers - Bulletin Boards	149 149	4,257 4,257	1	3,590 4,000	1	100%	0	0% 0%	0	0.00%
Radioactivity Instruments, Supplies, Services	149	4,257		4,000	0	0%	0	0%	<u> </u>	0.00%
Shoe Laces	148		8		4	50%	4	50%	0	0.00%
Coin & Bill Count, Sort, Wrap Services	148	4,261		3,271	i	50%	i	50%	0	0.00%
Skate Sharpening	148		C	4,000	0	0%	0	0%	0	0.00%
Motion Picture Special Effects	147		1	3,590	0	0%	1	100%	0	0.00%
Wall & Ceiling Texturing	147		1		0	0%	0	0%	1	100.00%
Pipe Reconditioning	146		0	4,000	0	0%	0	0%	0	0.00%
Tanks - Used	145		1		0	0%	1	100%	0	0.00%
Charity - Law & Public Interest	145		0	4,000	0	0%	0	0%	0	0.00%
Photogrammetric Equipment & Supplies	145		0		0	0%	0	0%	0	0.00%
Stock Yards	145 144	4,267 4,271	<u> </u>	4,000	0	0% 0%	0	0% 0%	0	0.00%
Oil Well Surveyors Plaster Products - Ornamental	144			4,000	0	0%	0	0%	0	0.00%
	143		<u> </u>		2	100%	0	0%	0	0.00%
Touch Screen Equipment Attorneys & Lawyers - Environmental	143	4,273	1	3,271 3,590	2	0%	1	100%	0	0.00%
Canners	143	4,273	1		0	0%	0	0%	0	0.00%
Cotton Ginning Equipment & Supplies	143		0	4,000	0	0%	0	0%	0	0.00%
Time Cards & Racks	143		0		0	0%	0	0%	0	0.00%
Astronomical Instruments	142	4,278	č	4,000	Ö	0%	0	0%	0	0.00%
Mirrors - Resilver	142	4,278	C	4,000	0	0%	0	0%	0	0.00%
Shells - Marine	141		2	3,271	1	50%	0	0%	1	50.00%
Camping Equipment - Renting	141	4,280	0	4,000	0	0%	0	0%	0	0.00%
Gypsum & Gypsum Products	141	4,280		4,000	0	0%	0	0%	0	0.00%
Tire Storage	140		3	3,048	0	0%	3	100%	0	0.00%
Dehydrating Service	140		0	4,000	0	0%	0	0%	0	0.00%
Cable & Wire Harness Assembly	139		5	2,749	5	100%	0	0%	0	0.00%
Japanese Food Products	139		4	2,875	1	25%	3	75%	0	0.00%
Grommets	139	4,285	3	3,048	2	67%	1	33%	0	0.00%
ServiceStation Supplies	139		<u>C</u>	4,000	0	0%	0	0%	0	0.00%
Water Coolers - Bottle less	138		0	4,000	0	0%	0	0%	0	0.00%
Clipping Service	137 136	4,290	<u> </u>		U	0%	0	0% 0%	0	0.00%
Feeders - Industrial Photographic Darkroom Rental	136			3,271 3,590	2	100%	0	100%	0	0.00%
Aircraft Salvage	136		1		0	0%	1	100%	0	0.00%
Printing Rollers	136			4,000	0	0%	0	0%	0	0.00%
Slippers - Wholesale & Manufacturers	136		0	4,000	0	0%	0	0%	0	0.00%
Weaving Supplies & Equipment	136		Č	4,000	Ŏ	0%	0	0%	0	0.00%
Commercial Blueprint Design	135			3,271	0	0%	2	100%	0	0.00%
Fish By-Products	135		0	4,000	0	0%	0	0%	0	0.00%
Steel - Used	135	4,297	C		0	0%	0	0%	0	0.00%
Heat Sealing	134		1		1	100%	0	0%	0	0.00%
Stenographic Machines & Supplies	134		1		1	100%	0	0%	0	0.00%
Tube Fittings	134		1	3,590	0	0%	1	100%	0	0.00%
Translators Equipment	134					0%	0	0%	0	0.00%
Spill Control Equipment & Materials	133		2		1	50%	1	50%	0	0.00%
Machinery Cleaning	133		1	3,590	1	100%	0	0%	0	0.00%
Sterilizing Service	133 133			4,000	0	0% 0%	0	0% 0%	0	0.00%
Tapes - Sound - Dealers Service Animals - Training	131			2,875	1	25%	0	75%	0	0.00%
Caverns	131		7		1	0%	3	0%	0	0.00%
Dishwashing Machines - Dealers	131		0		0	0%	0	0%	0	0.00%
Truck Terminals	131		Ŏ		0	0%	0	0%	0	0.00%
Auto Repair - Steering & Suspension	130		1		1	100%	0	0%	0	0.00%
Relays	130		1		1	100%	0	0%	0	0.00%
Acid Proof Equipment & Materials	130	4,312	Ö	4,000	0	0%	0	0%	0	0.00%
Anodizing	130		C	4,000	0	0%	0	0%	0	0.00%
Carnival Supplies	130		0	1/000	0	0%	0	0%	0	0.00%
Screening & Sifting Equipment	130	4,312	0		0	0%	0	0%	0	0.00%
Kerosene	129		2		2	100%	0	0%	0	0.00%
Air Curtains & Screens	129	4,318	1		1	100%	0	0%	0	0.00%
Hair Dryers	129		1		0	0%	1	100%	0	0.00%
Kite Boarding	129		1		1	100%	0	0%	0	0.00%
Indoor Sky Diving	129 129		0		0	0%	0	0% 0%	0	0.00%
Teletypewriters Message Service Gas Power Equipment	129		U	4,000 2,749	0	60%	0	40%	0	0.00%
Golf Equipment - Repair	128		3	2,749	3	50%	2	50%	0	0.00%
Coatings - Vacuum Deposition	128			3,048	2	67%	1	33%		0.00%
Voting Equipment	128		2	3,271	<u> </u>	0770	2	100%	0	0.00%
Fare Registers & Meters	127				6	75%	2	25%	0	0.00%
Parasail Service & Supplies	127		4		1	25%	3	75%	n	0.00%
Thermometers	127		2		2	100%	0	0%	0	0.00%
Facility Planning	127	4,328	C	4,000	0	0%	0	0%	0	0.00%
Fountains - Drinking	127	4,328	C	4,000	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Securities	126	4,333	C		0	0%	0	0%	0	0.00%
Glass Coating & Tinting Machinery	125	4,334	0	4,000	0	0%	0	0%	0	0.00%
Pipe Thawing	124	4,335	2		2	100%	0	0%	0	0.00%
Balls Steel, Bronze, Ceramic	124		0		0	0%	0	0%	0	0.00%
Embalmers	124		0		0	0%	0	0%	0	0.00%
Gold Leaf	123		0		0	0%	0	0%	0	0.0070
Drapery Trimmings	122	4,339	C	4,000		0%	0	0%	0	0.00%

Part	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
The Control of Control	Oil Well Fishing Tools	122	4,339	0	4,000	0	0%	0	0%	0	0.00%
Table 1	Pipe Sealing - Industrial	122		0		0		0		0	
Service 1987 1988						2		0		0	
See Proceed Process		121	4,342	1	3,590	1	100%	0	0%	0	
Color Personne Personne Color				1		1		0		0	
Section Sect	Heat Treating - Metal - Equipment & Supplies			1		1		0		0	
Proceedings 10 10 10 10 10 10 10 1	Rods - Threaded			0		0		0		0	
Seed Actual 1-10		120		2		1	50%	1		0	
### 150 10	Doors - French	120	4,348	0	4,000	0		0		0	
Fig. 8 April 1992 Fig. 8 April 1992 Fig. 8 April 1992 Fig. 8 April 1992 Fig. 9 April	Shuffleboards	120		0	4,000	0		0		0	
Machine Mach	Trap & Skeet Ranges	119	4,351	0	4,000	0	0%	0	0%	0	
Feeder 18 4.5% 0 4.0% 0 10 10 10 10 10 10 10 10 10 10 10 10 1	Meteorological Consultants		4,352	0	4,000	0		0		0	0.00%
Other Manufactor Service 1 435	Naval Architects		4,352	0	4,000	0		0		0	0.00%
Court Stude	Pewter		4,352	0		0		0		0	
Rosen Stores An, Impliancy & Marine 10	Obituary Notification Service		4,355	1		1		0	0%	0	0.00%
March Marc	Scenery Studio					0		0		0	
Parenter	Routing Service - Air, Highway & Marine					2		0		0	
Sanda 120 4.50 0 0 0 0 0 0 0 0 0	Metallizing			1		0		1		0	
Carporning Appendix						0		0		0	
Parles Turin Financestorers A Juniforday 117 4.55 1.000 0.000	Salads	116	4,357			0		0		0	0.00%
Casenda Supplies by Mail 10						1		1		0	
Tricke nor infantiopoping 14 4,16 5 7,760 3 60% 7 60% 9 0 0 0 0 0 0 0 0 0						0		0		0	
Fair Community & Dermin 14 4,365 0 4,000 0 0 0 0 0 0 0 0 0	Cleaning Supplies by Mail			<u>0</u>		0		0		0	
10 10 10 10 10 10 10 10				5		3	60%	2	40%	0	
walchmanser Equipment & Supplies 110						0		0		0	
Care Manufacturiere Nachmery	Sings				4,000	0		0		0	
Coal & Co	watchmakers Equipment & Supplies			0		0		0		0	
Teach Care Jones Service		113	4,368	0	4,000	0		0	0%	0	
File Land Contractors 117						0		0		0	0.00%
Pressuration Expensed 112						0		0		0	
Selection				<u> </u>		0		0		0	
Cardio-phabotomy Training & Cardiffication 111		112		- 0		0		U		0	
Teammonts Spande Scharre 1111				4		3				0	
Singer Reductors				2	3,2/1	0	0%	1		1	
Bar Flatures				0		0		0	0 70	0	
Finals Sales 110 4,377 1 5,590 0 0% 1 1,00% 0 0,00% 100 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0				2		0		0		2	
Bright Control 110 4,377 0 4,000 0 0 0% 0 0% 0 0% 0 0,00% 0 0.00% 0 0	Pinata Sales			1	3,2/1	0		1		<u>2</u>	0.00%
Diversity Content Co				<u> </u>		0		1		0	
Drivate Toxic - Inspection 10 4,377 0 4,000 0 0 0 0 0 0 0 0 0						0		0		0	
Protein Principation 1.10 4,377 0 4,000 0 0% 0 0% 0 0% 0 0.0%						0		0		0	
Typewriters - Supplies & Attachments	Protein Purification			Ö	4,000	0	0%	0	0%	0	
Calculating Service				2		2		0		0	
Records - Phono - Manufacturers Equipment & Supplies 1.08				0		0		0		0	
Visual Control Systems 108		108	4,385		4,000	0	0%	0		0	0.00%
Crystals - Industrial	Visual Control Systems	108	4,385	0	4,000	0	0%	0	0%	0	0.00%
Percelain Products	Crystals - Industrial			3	3,048	1		2		0	
Arboretums	Concrete Removal	107	4,387	2	3,271	1	50%	1	50%	0	0.00%
Choreographers	Porcelain Products			0		0		0		0	0.00%
Government Offices - Foreign-Reps 106 4,390 2 3,271 0 0% 2 100% 0 0.00% Cankshaft Grinding 106 4,390 1 3,590 1 100% 0 0% 0 0.00%	Arboretums			2		1		1		0	
Crankshaft Grinding	Choreographers			2	3,271	0		0		2	
Law Books 106 4,390 1 3,590 0 0 % 1 10% 0 0.00%				2		0		2		0	
Electrostatic Painting			4,390	1	3,590	1	100%	0		0	
Silicones 106 4,390 0 4,000 0 0% 0 0% 0 0.00% Strapping & Strapping Equipment 106 4,390 0 4,000 0 0% 0 0 0% 0 0.00% Strapping & Strapping Equipment 106 4,390 0 4,000 0 0% 0 0 0% 0 0.00% Dust Control Materials 105 4,399 1 3,590 1 100% 0 0% 0 0.00% Aircraft Hangar Construction 105 4,399 0 4,000 0 0% 0 0 0% 0 0.00% Aircraft Hangar Construction 105 4,399 0 4,000 0 0% 0 0 0% 0 0.00% Aircraft Hangar Construction 105 4,399 0 4,000 0 0% 0 0 0% 0 0.00% Veterinary Internal Medicine 104 4,401 2 3,271 2 100% 0 0 0% 0 0.00% Veterinary Internal Medicine 104 4,401 0 4,000 0 0 0% 0 0 0 0 0 0	Law Books			1		0		1		0	0.00%
Sirens & Homs Strapping Equipment 106		106	4,390	0	4,000	0		0		0	
Strapping & Strapping Equipment 106 4,390 0 4,000 0 0 0 0 0 0 0 0 0				0		0		0		0	
Dust Control Materials		106		0		0		0		0	
Aircraft Hangar Construction 105 4,399 0 4,000 0 0% 0 0% 0 0.00% 0	Strapping & Strapping Equipment			0		0		0		0	0.00%
Helicopters - Parts & Supplies 104 4,401 3 3,048 0 0 % 3 100% 0 0,00		105		1		1				0	
Veterinary Internal Medicine 104 4,401 2 3,271 2 100% 0 0 % 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0 0 % 0 0 0 % 0 0.00% 0 0 0 % 0 0 0 % 0 0				0		0		0	0 70	0	
Pipe Hangers				3		0		3		0	
Skating Rinks - Installation, Equipment & Supplies 104 4,401 0 4,000 0 0 % 0 0 % 0 0 0 % 0 0				2	3,2/1	2	100%	0		0	0.00%
104				<u> </u>		0		0		0	
Tapes - Sound - Wholesale & Manufacturers				U		0		<u>U</u>		<u>U</u>	
Balancing Service - Industrial 103 4,407 0 4,000 0 0 0% 0 0% 0 0.00% 0				<u>U</u>		0		0		0	
Contractors - Plant Maintenance Shutdown 103 4,407 0 4,000 0 0 0% 0 0 0% 0 0,00% 0 0,00% 0 0,00% 0 0,00% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0						0		<u>U</u>		<u>U</u>	
Picture Hangers - Wholesale & Manufacturers 103						0		- U			
Stress Relief Equipment & Supplies - Industrial 103 4,407 0 4,000 0 0 0% 0 0% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0 0% 0 0 0% 0 0 0% 0 0.00% 0 0	Picture Hangers - Wholesale & Manufacturers					0					
Tobacco Leaf - Wholesale 103 4,407 0 4,000 0 0 0 0 0 0 0 0 0				-		n		<u> </u>		<u> </u>	
Dress Forms - Wholesale & Manufacturers 102 4,412 6 2,616 1 1.7% 4 67% 1 16,67% Online Dance Tutorials 0 4,000 0 0 0 0 0 0 Clergy 101 4,414 0 4,000 0 0 0 0 0 0 Geophysical Apparatus 101 4,414 0 4,000 0 0 0 0 0 0 Geophysical Apparatus 101 4,414 0 4,000 0 0 0 0 0 Hay Rides 101 4,414 0 4,000 0 0 0 0 0 Hug Ry Pulp Products 100 4,417 0 4,000 0 0 0 0 Hug Ry Pulp Products 100 4,417 0 4,000 0 0 0 0 Hug Ry Pulp Products 100 4,417 0 4,000 0 0 0 Hug Ry Pulp Products 100 4,417 0 4,000 0 0 0 Hug Ry Pulp Products 100 4,417 0 4,000 0 0 0 Hug Ry Pulp Products 100 4,417 0 4,000 0 0 0 Hug Ry Pulp Products 100 4,417 0 4,000 0 0 0 Hug Ry Pulp Products 100 4,417 0 4,000 0 0 0 Hug Ry Pulp Products 100 4,419 1 3,590 1 100% 0 0 0 Hug Ry Ry Pulp Products 100% 1	Tohacco Leaf - Wholesale	103	4 407		4 000	0	0 70 0 %	<u> </u>		<u> </u>	0.0070
Online Dance Tutorials 102 4,412 0 4,000 0 0% 0 0% 0 0.00% Clergy 101 4,414 0 4,000 0 0% 0 0% 0 0.00% Geophysical Apparatus 101 4,414 0 4,000 0 0% 0 0% 0 0.00% Hay Rides 101 4,414 0 4,000 0 0% 0 0% 0 0.00% 0 0.00% 0 0% 0 0.00% 0						1		4		1	
Clergy	Online Dance Tutorials				4 000	n				n	
Geophysical Apparatus 101 4,414 0 4,000 0 0% 0 0% 0 0,00% Hulp Ridges 101 4,414 0 4,000 0 0% 0 0% 0 0,00% Pulp & Products 100 4,417 0 4,000 0 0% 0 0% 0 0,00% Rivets 100 4,417 0 4,000 0 0% 0 0% 0 0,00% Auto - Fleet Maintenance 99 4,419 1 3,590 1 100% 0 0% 0 0,00% Oliliers - Liquid 99 4,419 1 3,590 1 100% 0 0% 0 <t< td=""><td></td><td></td><td></td><td></td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td></t<>						0		0		0	
Hay Rides 10.1 4.414 0 4.000 0 0% 0 0% 0 0.00% Pulp & Poll Products 100 4.417 0 4.000 0 0% 0 0% 0 0.00% Rivets 100 4.417 0 4,000 0 0% 0 0% 0 0.00% Auto - Fleet Maintenance 99 4.419 1 3,590 1 100% 0 0% 0 0.00% Chillers - Liquid 99 4.419 1 3,590 1 100% 0 0% 0 0.00%	Geophysical Apparatus					0		n		n	0,00%
Pulp & Pulp Products 100 4,417 0 4,000 0 0% 0 0.00% Rivets 100 4,417 0 4,000 0 0% 0 0% 0 0.00% Auto - Fleet Maintenance 99 4,419 1 3,590 1 100% 0 0% 0 0.00% Chillers - Liquid 99 4,419 1 3,590 1 100% 0 0% 0 0.00%	Hay Rides					0		0		0	
Rivets 100 4,417 0 4,000 0 0% 0 0.00% 0 0.00% Auto - Fleet Maintenance 99 4,419 1 3,590 1 100% 0 0% 0 0.00%						0		0		0	
Auto - Fleet Maintenance 99 4,419 1 3,590 1 100% 0 0% 0 0.00% Chillers - Liquid 99 4,419 1 3,590 1 100% 0 0% 0 0.00%	Rivets	100	4,417		4,000	0	0%	0	0%	0	
Chillers - Liquid 99 4,419 1 3,590 1 100% 0 0% 0 0.00%	Auto - Fleet Maintenance		4,419	1	3,590	1	100%	0	0%	0	
Seismic Retrofit 99 4,419 0 4,000 0 0% 0 0% 0 0.00%	Chillers - Liquid		4,419	1		1		0		0	0.00%
	Seismic Retrofit	99	4,419	0	4,000	0		0	0%	0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Fish Nets	98	3 4,422 3 4.422	0	4,000	0	0%	0	0%	0	0.00%
Handball Courts Winches	98		0	4,000	0	0%	0	0%	0	0.00%
Dome Structures	97		1	3,590	1	100%	0	0%	- 0	0.00%
Conduit & Fittings	97		0	4,000	<u> </u>	0%	0	0%		0.00%
Night Vision Equipment	97		0	4,000	Ō	0%	0	0%	- 0	0.00%
Optometric Information Bureaus	96		3	3,048	0	0%	3	100%	0	0.00%
School Lunch Ordering & Management	96		1	3,590	0	0%		100%	0	0.00%
Aerial Lift - Repair & Maintenance	96	4,428	0	4,000	0	0%	0	0%	0	0.00%
Demographic Research	96		0	7,000	0	0%		0%	0	0.00%
Welding Inspectors	96		0	4,000	0	0%	0	0%	0	0.00%
Car Pool Information	95		2	3,271	2	100%	0	0%	0	0.00%
Legal Printing Parachutes	95	4,433 4,433		3,271 3,590	<u> </u>	0%	<u> </u>	100% 100%		0.00%
Automobile Pre-Paid Maintenance Plans	95		1	4,000	<u> </u>	0%		0%		0.00%
Baling Equipment & Supplies	95		0	4,000	<u> </u>	0%	0	0%		0.00%
Baseball Pitching Machines	95		0	4,000	ŏ	0%	Ö	0%	<u>0</u>	0.00%
Capacitors	95		0		0	0%	0	0%	0	0.00%
Floor Machines - Rent	95	4,433	0	4,000	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Construction Accidents	94		0		0			0%	0	0.00%
Knitting Machines	94	4,441	0	4,000	0	0%	0	0%	0	0.00%
Paper Brokers & Mill Reps	94		0		0	0%	0	0%	0	0.00%
Twines & Cordage	94		- 0	4,000	0	0%	0	0%	0	0.00%
Hydrologists	93		0		0	0%	0	0%	0	0.00%
Meters - Repair	93		0	4,000	0	0%	0	0% 0%	0	0.00%
Printing Repair Telemeter Equipment	93		0			0%	0		0	0.00%
Telemeter Equipment Carbide	93 92		0	4,000 4,000	0	0%		0% 0%	0	0.00%
Funnels	92		U	4,000	<u> </u>	0%		0%	<u>0</u>	0.00%
Electric Motors - Used	91		1	3,590	<u> </u>	0%	<u> </u>	100%	<u>^</u>	0.00%
Anchors - Expansion	91	4,451	1	4,000	<u>~</u>	0%	(0%		0.00%
Oils - ReRefined	91		0		ŏ	0%	Ö	0%	<u>0</u>	0.00%
Tobacco Buyers	91	4,451	0	4,000	0	0%	0	0%	0	0.00%
Tax Return Preparation - OTR Truck Drivers	90		2	3,271	1	50%	1	50%	0	0.00%
Beetle Repellent	90		0	4,000	0	0%		0%	0	0.00%
Bookcases	90		0		0	0%		0%	0	0.00%
Combustion Controls	90		0	4,000	0	0%	0	0%	0	0.00%
Dumbwaiters	90		0	4,000	0	0%	0	0%	0	0.00%
Elastic Goods	90		0	4,000	0	0%		0%	0	0.00%
Wait Staff	90				0	0%		0%	0	0.00%
Thread Rolling, Cutting & Grinding	89		1		0	0%		100%	0	0.00%
Cork & Cork Products Crankshaft Manufacturers	89 89		0	4,000	<u> </u>	0%		0%		0.00%
Orchestras & Bands - Competitions	89		0		<u> </u>	0%	0	0%		0.00%
Recruiting - Armed Forces	89		0	4,000	i o	0%		0%		0.00%
Cargo Stabilizing Devices	88		2	3,271	1	50%	T T	50%		0.00%
Law & Financial Printers	88		1	3,590	Ō	0%	1	100%	0	0.00%
Engravers - Photo	88		0	4,000	0	0%		0%	0	0.00%
Dishwashing Compounds	86	4,470	0	4,000	0	0%		0%	0	0.00%
Eye Banks	86		0		0	0%	0	0%	0	0.00%
Observatories	86	4,470	0	4,000	0	0%		0%	0	0.00%
Telegrams - Novelty	86		0		0	0%		0%	0	0.00%
Washing Machines - Industrial	86		0		0	0%	0	0%	0	0.00%
Rustproofing - Industrial	85		1		0	0%		100%	0	0.00%
Cocktail Mixes	85		0		0	0%	0	0%	0	0.00%
Expanded Metals	85		0	7,000	,	0%	0	0% 0%	0	0.00%
Folding Machines Irrigation Equipment	85		<u> </u>	4,000 3,271	U 1	50%	<u> </u>	50%	0	0.00%
Felt & Felt Products	84				1	0%	1	0%	<u>0</u>	0.00%
Passive Home Building	84		0		0	0%		0%	<u>0</u>	0.00%
Utility Tax Refunds for Manufacturers & Business	84	4,479	0		0	0%		0%	0	0.00%
Fur Finishers & Liners	83		0		0	0%		0%	0	0.00%
Virtual Currency	82		6		1	17%	5	83%	0	0.00%
Weighers	82	4,484	1	3,590	1	100%	0	0%	0	0.00%
Bellows	82	4,484	0	4,000	0	0%	0	0%	0	0.00%
Pharmacies - Specialty - Hemophillia	82	4,484	0	4,000	. 0	0%	0	0%	0	0.00%
X-Ray Duplicating Services	82		0	4,000	0	0%	0	0%	0	0.00%
Floor Machines - Repair	81		0		0	0%		0%	0	0.00%
Grain Inspection	81		0		0	0%		0%	0	0.00%
Induction Heating Equipment	81		0		0	0%		0%	0	0.00%
Static Controls	81		0		<u> </u>	0%		0%		0.00%
Canners Equipment & Supplies Drill Presses	80 80			3,048 4,000	1	33%		67% 0%	0	0.00%
	80		<u> </u>	4,000	0	0%		0%	0	
Fraternities & Sororities Lathes	80	4,493	0		<u> </u>	0%	0	0%	<u>0</u>	0.00%
Stamps - Collecting Supplies	80		0			0%		0%	- 0	0.00%
Badges - Manufacturer Supplies	79		0		0	0%		0%	- 0	0.00%
Cupolas	79		0		<u></u>	0%		0%	<u>0</u>	0.00%
Foil & Foil Products	79		0		0	0%	0	0%	- 0	0.00%
Ivory Goods	79		0		0	0%		0%	- 0	0.00%
Jail Equipment	79	4,498	0	4,000	. 0	0%	· 0i	0%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Audiometers Bushings	77	4,504	0	4,000 4,000	0	0%	0	0%	0	0.00%
Copywriting	77			4,000	0	0%	0	0%	0	0.00%
Lead Removal	77		č	4,000	0	0%	0	0%	0	0.00%
Screw Machines & Equipment	77		C	4,000	0	0%	0	0%	0	0.00%
Artificial Rock Scapes	76		2	3,271	2	100%	0	0%	0	0.00%
Motion Picture Projection Service	76		2	3,271	2	100%	0	0%	0	0.00%
Die Cutting Equipment & Supplies	76		0	4,000	0	0%	0	0%	0	0.00%
Boards Of Trade	75 75	4,512 4,512	3	3,048 3,048	3	100%	0	0% 33%	0	0.00%
Sleep Disorders - Snoring Candles - Wickless	75		3	3,048	2	0%	1	100%	0	0.00%
Copper Copper	75			3,590	0	0%	1	100%	0	0.00%
Tanks - Concrete	75			3,590	0	0%	1	100%	0	0.00%
Custom Harvesting	75	4.512		4,000	0	0%	0	0%	Ŏ	0.00%
Employment Service - Union Talent Signatory	75	4,512	Č	4,000	0	0%	0	0%	Ö	0.00%
Glass Beads - Industrial	74		4		3	75%	1	25%	0	0.00%
Millinery - Wholesale & Manufacturers	74	4,519	1	3,590	1	100%	0	0%	0	0.00%
Store Fixtures - Used	74		1		0	0%	1	100%	0	0.00%
Thread	74		1	3,590	1	100%	0	0%	0	0.00%
Circulation Auditors	74				0	0%	0	0%	0	0.00%
Mayonnaise & Salad Dressings	74		0	4,000	0	0%	0	0%	0	0.00%
Port Authorities	74		0		0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Child Advocacy	73		1	3,590	0	0%	1	100%	0	0.00%
Charity - American Indian Laminations - Motor & Transformer	73 73		1	3,590 4,000	1	100%	0	0% 0%	0	0.00%
Monuments - Cleaning & Restoration	73				<u> </u>	0%	0	0%	0	0.00%
Pipe Locating Equipment	73		, , , , , , , , , , , , , , , , , , ,	4,000	<u> </u>	0%	0	0%	0	0.00%
Heavy Equipment Rubber Tracks	72		2	3,271	1	50%	1	50%	n	0.00%
Medicines - Preventative Dogs & Cats	72	4,531	2	3,271	2	100%	0	0%	Ö	0.00%
Caps - Wholesale & Manufacturers	72		1	3,590	1	100%	0	0%	0	0.00%
Carbon Monoxide Detecting	72	4,531	1	3,590	0	0%	1	100%	0	0.00%
Bowling Instruction	72		0		0	0%	0	0%	0	0.00%
Staples, Staplers & Tackers	72		0		0	0%	0	0%	0	0.00%
Ovens - Brick Pizza	71		5	2,749	1	20%	4	80%	0	0.00%
Baby Shoe Preservation	71		1	3,590	1	100%	0	0%	0	0.00%
Addressing Machines & Supplies Fur Cuttings	71 71		0	4,000 4,000	0	0% 0%	0	0% 0%	U	0.00%
	71		1		0	0%	0	0%	<u>U</u>	0.00% I 100.00%
Wire Stitching Machines & Supplies Electroforming	70		1	4,000	0	0%	0	0%	1	0.00%
Gas Boosters	70		Ŏ	4,000	0	0%	0	0%	0	0.00%
Antlers, Hides & Mounts	69		Č	4,000	0	0%	0	0%	Ö	0.00%
Electric Vehicles - Home Charging Station	69		C		0	0%	0	0%	0	0.00%
Soldering Equipment	69		0		0	0%	0	0%	0	0.00%
Wire Wrapping Service & Equipment	69		0		0	0%	0	0%	0	0.00%
Milling Cutters	68		2		0	0%	1	50%	1	50.00%
Discotheques	68	4,548			0	0%	1	100%	0	0.00%
Lamp Shade Covers	68		1		1	100%	0	0% 0%	U	0.00%
Music Shells Rusherts Diaging & Heighting	68 68		1	3,590 4,000	1	100%	0	0%	<u> </u>	0.00%
Buckets - Digging & Hoisting Stamp Machines	68				<u> </u>	0%	0	0%	<u> </u>	0.00%
Urban Farmer	67		0		0	0%	0	0%	0	0.00%
Gloves - Cleaning & Repairing	66		Ŏ		0	0%	0	0%	0	0.00%
Macaroni	66		C		0	0%	0	0%	0	0.00%
Compressors - Rent	65	4,557	C		0	0%	0	0%	0	0.00%
Expansion Joints	65	4,557	0	4,000	0	0%	0	0%	0	0.00%
Gelatin	65		0	4,000	0	0%	0	0%	0	0.00%
Magnetic Inspection Service	65		0		0	0%	0	0%	0	0.00%
Metal Sawing & Cut-Off Service	65		0		0	0%	0	0%	0	0.00%
Radioactive Materials	65		0	1/000	0	0%	0	0%	0	0.00%
Television Station Reps Turnstiles	65 65		<u>C</u>		0	0% 0%	0	0% 0%	0	0.00%
Washing Machines & Dryers - Rent & Lease	64			2,524	<u> </u>	43%	0	57%	0	0.00%
Auto Repair - Shocks	64		1		1	100%	0	0%	0	0.00%
Batching Equipment	64		1		1	0%	0	0%	0	0.00%
Thermography - Infrared	64		č		0	0%	0	0%	0	0.00%
Furniture Pads	63		5	2,749	0	0%	2	40%	3	60.00%
Tape Recorders	63		i	3,590	0	0%	1	100%	0	0.00%
Boy & Girl Organizations - Supplies	63	4,569	Ō	4,000	0	0%	0	0%	Ō	0.00%
Spill Control Service	63		0		0	0%	0	0%	0	0.00%
Cosmetic Sales by Mail	62		1		1	100%	0	0%	0	0.00%
Egg Processing & Shipping Equipment & Supplies	62		1		1	100%	0	0%	0	0.00%
Aircraft Fixed Based Operator	62		0		0	0%	0	0%	0	0.00%
Non - Woven Fabrics	62		0		0	0%	0	0%	0	0.00%
Picnic Grounds Savings & Loan Association - Reps	62 62		<u>U</u>	4,000 4,000	0	0% 0%	0	0% 0%	0	0.00%
Savings & Loan Association - Reps Separators	62		0		0	0%	0	0%	0	0.00%
Square Dance Apparel	61		2		0	0%	2	100%	0	0.00%
Food Products Reconditioning	61				n	0%	n Z	0%		0.00%
Metal Slitting & Shearing	61		0		0	0%	0	0%	n	0.00%
Sausage Casings	61		Č		0	0%	0	0%	Ö	0.00%
Brass Fabricators	60		Č		0	0%	0	0%	Ö	0.00%
Cornices - Building	60		Ō	4,000	0	0%	Ō	0%	-	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Fire Escapes	60	4,584	0	4,000 4,000	0	0%	0	0% 0%	0	0.00%
Glaziers Supplies Tce Cream Manufacturers Supplies	60		0	4,000	<u> </u>	0%	0	0%	<u> </u>	0.00%
Metal Cleaning Machines	60		0	4,000	0	0%	0	0%	0	0.00%
Opera Companies	60		0	4,000	0	0%	0	0%	0	0.00%
Tape Recorders - Sound - Service & Repair	60	4,584	0	4,000	0	0%	0	0%	0	0.00%
Tobacco Growers	59		2	3,271	0	0%	2	100%	0	0.00%
Motion Picture Representatives	59		1		0	0%	1	100%	0	0.00%
Rockfall Mitigation	59	4,592	1	3,590	1	100%	0	0%	0	0.00%
Filling Machinery	59		0		0	0%	0	0%	0	0.00%
Metal Cleaning Equipment	59 59		0		0	0% 0%	0	0% 0%	0	0.00%
Rotogravure Printers Strippers - Mechanical	59		0	4,000 4,000	0	0%	0	0%	0	0.00%
Household Management	58	4,592	7	2,524	7	100%	0	0%	0	
Doors - Rolling	58		- /	3,048	7	67%	1	33%	0	0.00%
Gift Wrapping Service	58		1	3,590	<u> </u>	07%	1	100%	0	0.00%
Thermal Remediation	58		1	3,590	0	0%	1	100%	0	0.00%
Cloth Cutting	58		0		0	0%	0	0%	0	0.00%
Coal Washing	58		0	4,000	0	0%	0	0%	0	0.00%
Fur Farms - Equipment & Supplies	58		0		0	0%	0	0%	0	0.00%
Dairy Equipment Repair	57	4,606	0	4,000	0	0%	0	0%	0	0.00%
Jalousies	57	4,606	0	4,000	0	0%	0	0%	0	0.00%
Motion Picture Laboratories	57		0	4,000	0	0%	0	0%	0	0.00%
Plastics - Reinforced	57	4,606	0	4,000	0	0%	0	0%	0	0.00%
Snow Making Machines	57	4,606	0	4,000	0	0%	0	0%	0	0.00%
Scientists - Pharmaceutical	56		11		0	0%	11	100%	0	0.00%
Caning	56		0		0	0%	0	0%	0	0.00%
Columbarium	56		0	1,000	0	0%	0	0%	0	0.00%
Mops - Wholesale & Manufacturers	55		2	3,271	2	100%	0	0%	0	0.00%
Coil Winding	55		0	4,000	0	0%	0	0%	0	0.00%
Golf Course Architects	55		0	4,000	0	0%	0	0%	0	0.00%
Libraries - Circulating & Rental	55		0		0	0%	0	0%	0	0.00%
Ranges & Ovens - Wholesale & Manufacturers	54 54		1		1	100%	0	0% 0%	0	0.00%
Forging Equipment Hydrometers	54 54		0	4,000 4,000	0	0% 0%	0	0%	0	0.00%
Oil Seeds	54		0		<u>U</u>	0%	0	0%	<u>U</u>	
Visual Impairment Products & Services	54		0	4,000	0	0%	0	0%	0	0.00%
Fire Hose	53		- 0		0	0%	0	0%	0	0.00%
Milk Distributor	53		0	4,000	0	0%	0	0%	0	0.00%
Pleating Machines	53		0		0	0%	0	0%	0	0.00%
Missile & Rocket Components - Manufacturers	52		1		1	100%	0	0%	0	0.00%
Textile Engravers	52		1		1	100%	0	0%	0	0.00%
Carpet Workrooms	52	4,626	0	4,000	0	0%	0	0%	0	0.00%
Compactors - Waste - Wholesale & Manufacturers	52		0	4,000	0	0%	0	0%	0	0.00%
Livestock - Commission	52	4,626	0	4,000	0	0%	0	0%	0	0.00%
Paper Hangers Equipment & Supplies	52		0		0	0%	0	0%	0	0.00%
Paper Mill Machinery	52		0		0	0%	0	0%	0	0.00%
Structural Support - Underground	52		0	4,000	0	0%	0	0%	0	0.00%
Tobacco Growers Equipment & Supplies	52		0	4,000	0	0%	0	0%	0	0.00%
Variable Speed Drives	52		0		0	0%	0		0	0.00%
Boxes - Metal	51		<u>1</u>		0	0%	1	100%	0	0.00%
Shower Curtains - Wholesale & Manufacturers Auto Repair - Power Steering	51 51		1	3/330	1	100%	0	0%	0	0.00%
Box Lunches	51		0		<u>v</u>	0%	0	0%	0	0.00%
Cold Storage Doors & Insulated Panels	51		0		0	0%	0	0%	0	0.00%
Concrete Mixers - Renting	51		0		0	0%	0	0%	0	0.00%
Racquetball Courts - Public	51		0		0	0%	0	0%	0	0.00%
Rubber Working Machinery	51		0		0	0%	0	0%	0	0.00%
Aerosols	50		0		0	0%	0	0%	0	0.00%
Combs	50	4,644	0	4,000	0	0%	0	0%	0	0.00%
Fur Cleaning & Dyeing - Wholesale	50	4,644	0	4,000	0	0%	0	0%	0	0.00%
Oriental Goods - Wholesale & Manufacturers	50		0		0	0%	0	0%	0	0.00%
Racquetball Equipment & Supplies	49		1		1	100%	0	0%	0	0.00%
Cord Sets & Cords - Electric	49		0		0	0%	0	0%	0	0.00%
Motion Picture Film Storage	49		0		0	0%	0	0%	0	0.00%
Titanium	48		1	3,590	1	100%	0	0%	0	0.00%
Coin Cards	48		0	4,000	0	0%	0	0%	0	0.00%
Flashers - Electric	48		0		0	0%	0	0%	0	0.00%
Rollers	48		0		0	0%	0	0% 0%	0	0.00%
Tape Recorders - Sound - Supplies & Parts Tennis Court Resurfacing	48 48		0		0	0% 0%	0	0%	0	0.00%
Sewer Cleaner Vacuum Service	48		1	1/000	<u>U</u>	100%	0	0%	0	0.00%
Cistern Builders	47		1		1	0%	0	0%	0	0.00%
Compactors - Waste - Supplies & Parts	47		U	4,000	<u>U</u>	0%	0	0%	0	0.00%
Dock Covers	47	4,657	0		<u> </u>	0%	0	0%	<u> </u>	0.00%
Microwave Ovens - Supplies & Parts	47		0		0	0%	0	0%		0.00%
Surface Plates	47		0		0	0%	0	0%		0.00%
Masks	46		4	.,,	1	25%	3	75%	0	0.00%
Table Tennis Facilities	46	4,663	1	3,590	n i	0%	1	100%	<u> </u>	0.00%
Dynamometers	46		0		0	0%	0	0%	0	0.00%
In-floor Heating	46		0		0	0%	0	0%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Sculptors Equipment & Supplies	46		0	4,000	0	0%	0	0%	0	0.00%
Smoke Stacks	46		0	4,000	0	0%	0	0%	0	0.00%
Caissons - Structural	45		0	4,000 4,000	0	0%	0	0%	0	0.00%
Criminologists Pewterware	45		0	4,000	0	0%	0	0%	0	0.00%
Cotton Goods Brokers	44		0	4,000	0	0%	0	0%	0	0.00%
Meteorological Instruments	44		0	4,000	0	0%	0	0%	0	0.00%
Oils - Road	44		0	4,000	<u> </u>	0%	0	0%	0	0.00%
Sugar Refiners	44		0	4,000	0	0%	0	0%	0	0.00%
Printing Technician	43	4,677	1		1	100%	0	0%	0	0.00%
Computers - Time Share	43	4,677	0	4,000	0	0%	0	0%	0	0.00%
Doll Manufacturers Equipment & Supplies	43	4,677	0	4,000	0	0%	0	0%	0	0.00%
Glass Rods & Tubing	43	4,677	0	4,000	0	0%	0	0%	0	0.00%
Leather Finishes	43		0	4,000	0	0%	0	0%	0	0.00%
Sound Level Testing - Industrial	43	4,677	0	4,000	0	0%	0	0%	0	0.00%
Mathematicians	42		2	3,271	2	100%	0	0%	0	0.00%
Pivots - Precision Instrument	42		1	3,590	1	100%	0	0%	0	0.00%
Art Identification & Registration	42		0		0	0%	0	0%	0	0.00%
Branding Equipment	42		0	4,000	0	0%	0	0%	0	0.00%
Dentist - Sedation	42	4,683	0		0	0%	0	0%	0	0.00%
Charts	41		0	4,000	0	0% 0%	0	0% 0%	0	0.00%
Cylinders - Hydrostatic Testing	41		0		0		0		0	0.00%
Ice Sculptures	41		0	4,000	0	0% 0%	0	0% 0%	0	0.00%
Metal Stamping Equipment Nylon Fabrics	41 41		0	4,000 4,000	0	0%	0	0%	0	0.00%
	41		0		0	0%	0	0%	<u>U</u>	
Seismograph Service Presses - Power	41		<u> </u>	2,749	<u>U</u>	20%	0	80%	0	0.00%
Barrels & Drums - Used	40		<u>5</u>		1	100%	4	0%	<u>U</u>	0.00%
Pillows - Renovating	40			4,000		0%	0	0%		0.00%
Power Take - Offs	40		0	4,000	0	0%	0	0%	0	0.00%
Rainwear	40		0	4,000	0	0%	0	0%	0	0.00%
Terra Cotta	40		0		0	0%	0	0%	0	0.00%
Winding Machinery	40	4,694	0	4,000	0	0%	0	0%	0	0.00%
Bindings - Bias & Straight	39		0	4,000	0	0%	0	0%	0	0.00%
Box Openers	39	4,701	0	4,000	0	0%	0	0%	0	0.00%
Cams - Grinding & Cutting	39	4,701	0	4,000	0	0%	0	0%	0	0.00%
Farms - Urban	39	4,701	0	4,000	0	0%	0	0%	0	0.00%
Plasterers Equipment & Supplies	39		0	4,000	0	0%	0	0%	0	0.00%
Radio Program Surveys	39		0	4,000	0	0%	0	0%	0	0.00%
Restaurant Work Wear & Supplies	38		1		0	0%	1	100%	0	0.00%
Microwave Ovens - Dealers	38		0	4,000	0	0%	0	0%	0	0.00%
Cereals	37		0		0	0%	0	0%	0	0.00%
Floats - Parade	37		0		0	0%	0	0%	0	0.00%
Rolling Mill Machinery	37		0		0	0%	0	0%	0	0.00%
Rubber Bands	37		0	4,000	0	0%	0	0%	0	0.00%
Spinologists	37 37		0		0	0% 0%	0	0% 0%	0	0.00%
Tube Cleaning & Expanding Equipment			0		0	0%	0	0%	0	0.00%
Charity - Child Sponsorship Content Management Systems	36 36		0	4,000 4,000	0	0%	0	0%	0	0.00%
Oceanographic Equipment	36		0		0	0%	0	0%	0	0.00%
Soap Dispensers	36		0		0	0%	0	0%	0	0.00%
Surveyors - Cargo	36		0		0	0%	0	0%	0	0.00%
Titling Service - Television & Motion Pictures	36		0		0	0%	0	0%	0	0.00%
Lot Rental	35		4	2,875	2	50%	1	25%	1	25.00%
Airport Designers	35		1		0	0%	1	100%	0	0.00%
Gas Recycling Plants	35		1		0	0%	1	100%	0	0.00%
Etching Equipment & Supplies	35	4,721	0	4,000	0	0%	0	0%	0	0.00%
Fire Exit Devices	35		0	4,000	0	0%	0	0%	0	0.00%
Noodles	35	4,721	0	4,000	0	0%	0	0%	0	0.00%
Cleaners & Dyers Supplies	34	4,727	2		1	50%	1	50%	0	0.00%
Ship Wreckers	34		1		0	0%	1	100%	0	0.00%
Air Sealing	34	4,727	0		0	0%	0	0%	0	0.00%
Auditory Training Equipment	34		0		0	0%	0	0%	0	0.00%
Boilers - Rental	34		0		0	0%	0	0%	0	0.00%
Christian Science Practitioners	34		0		0	0%	0	0%	0	0.00%
Cotton Picking Machinery	34		0	4,000	0	0%	0	0%	0	0.00%
Grinding Wheels	34 34		0	4,000	0	0%	0	0% 0%	0	0.00%
Ice Cream Mixes Lacquers - Manufacturers	34		0		0	0% 0%	0	0%	0	0.00%
	34		1		0	0%	0	100%	0	0.00%
Spark Plugs Tailors Supplies	33	3 4,737 3 4,737	1		0	0%	1	100%	0	0.00%
Chimneys - Prefabricated	33		0		<u>U</u>	0%	1	0%	<u>U</u>	0.00%
Chlorinators	33		0			0%	0	0%		0.00%
Dishwashing Machines - Supplies & Parts	33		0	4,000	0	0%	0	0%	0	0.00%
Embossing	33	4,737	0		0	0%	0	0%	0	0.00%
Fuel Tax Service	33		0		0	0%	0	0%	<u> </u>	0.00%
Safety Cans	33	4,737	0		<u> </u>	0%	n	0%	n	0.00%
Sample Cards & Books	33		0		n	0%	0	0%	n	0.00%
01	33		0		0	0%	0	0%	0	0.00%
Silage Covering										
Silage Covering Attorneys & Lawyers - Agriculture			0		0	0%	0	0%	0	
Silage Covering Attorneys & Lawyers - Agriculture Balancing Equipment	32 32	4,747	0	4,000	0		0		0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Lapidary Equipment & Supplies	32 32	4,747	0	4,000	0	0%	0	0% 0%	0	0.00%
Mothproofing Rayon Fabrics	32		0	4,000	0	0%	0	0%	0	0.00%
Tennis Court Enclosures	32		0	4,000	0	0%	0	0%	0	0.00%
Offset Printing Repair	31		1	3,590	0	0%	1	100%	0	0.00%
Assayers	31		0	4,000	0	0%	0	0%	0	0.00%
Bronze Tablets	31	4,754	0	4,000	0	0%	0	0%	0	0.00%
Railroad Ties - Wholesale & Manufacturers	31		0	4,000	0	0%	0	0%	0	0.00%
Reserve Study	31	4,754	0	4,000	0	0%	0	0%	0	0.00%
Sterilizing Apparatus	31		0	4,000	0	0%	0	0%	0	0.00%
Time Locks	31		0	4,000	0	0%	0	0%	0	0.00%
Bag Making Machinery	30		2	3,271	1	50%	1	50%	0	0.00%
Enameling, Japanning & Lacquering	30 30	4,761 4,761	0	4,000	0	0% 0%	0	0% 0%	0	0.00%
Motion Picture Technicians Planetariums	30		0	4,000	0	0%	0	0%	0	0.00%
Shovels - Power	30		0	4,000	0	0%	0	0%	0	0.00%
Stakes	30		0	4,000	0	0%	0	0%	0	0.00%
Chalkboards	29		0		0	0%	0	0%	0	0.00%
Doors - Industrial	29		0	4,000	0	0%	0	0%	0	0.00%
Escalators	29		0		0	0%	0	0%	0	0.00%
Fire Extinguishing Fluid	29	4,767	0	4,000	0	0%	0	0%	0	0.00%
Geographers	29		0		0	0%	0	0%	0	0.00%
Masts & Spars	29		0	4,000	0	0%	0	0%	0	0.00%
Pennants	29		0		0	0%	0	0%	0	0.00%
Thermocouples	29		0	4,000	0	0%	0	0%	0	0.00%
Vials	29		0		0	0%	0	0%	0	0.00%
Film Scrap	28		0	4,000	0	0%	0	0%	0	0.00%
Honing Machines & Equipment	28		0		0	0%	0	0%	0	0.00%
Zippers - Repair	28		0	4,000	0	0%	0	0%	0	0.00%
Boxes - Used	27 27	4,779 4,779		3,271 3,590	0	0% 0%	2	100%	0	0.00%
Wire Strippers	27	4,779	1		0	0%	1	100%	0	
Artificial Rock Dog Caves Carpet & Rug Renting	27		0		0	0%	0	0%	0	0.00%
Lawn Tractor Dealers	26		2	3,271	2	100%	0	0%	0	0.00%
Marketing - Dental	26		1	3,590	1	100%	0	0%	0	0.00%
Washing Machines & Dryers - Supplies & Parts	26		1		1	100%	0	0%	0	0.00%
Beer Coil Cleaning Equipment	26		0	4,000	0	0%	0	0%	0	0.00%
Christian Science Reading Rooms	26		0		0	0%	0	0%	0	0.00%
Debris Box Service	26	4,783	0	4,000	0	0%	0	0%	0	0.00%
Equine nutrition	26	4,783	0	4,000	0	0%	0	0%	0	0.00%
Investigators - Trademark Infringement	26	4,783	0	4,000	0	0%	0	0%	0	0.00%
Motion Picture Equipment & Supplies - Repair	26		0		0	0%	0	0%	0	0.00%
Porcelain Enameling	26		0		0	0%	0	0%	0	0.00%
Word Process System, Consultant, Designer	26		0		0	0%	0	0%	0	0.00%
Badminton Courts - Public	25		1		1	100%	0	0%	0	0.00%
Aquatic Rescue Relocation	25		0		0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Juvenile	25		- 0		0	0% 0%	0	0% 0%	0	0.00%
Dowels Dyers - Wholesale	25 25			4,000	0	0%	0	0%	0	0.00%
Jacks - Repair	25		0		0	0%	0	0%	0	0.00%
Naval Stores	25	4,794	0		0	0%	0	0%	0	0.00%
Paper Cutting & Drilling Machines	25		0		0	0%	0	0%	0	0.00%
Ouilts - Renovating	25	4,794	0		0	0%	0	0%	0	0.00%
Ship Chandlers	25	4,794	0		0	0%	0	0%	0	0.00%
Needles	24	4,804	1		1	100%	0	0%	0	0.00%
Anti-Fogging Compounds	24		0	7,000	0	0%	0	0%	0	0.00%
Drug Discovery Provider	24		0		0	0%	0	0%	0	0.00%
Feed Grinding	24		0		0	0%	0	0%	0	0.00%
Myotherapy	24		0	1/000	0	0%	0	0%	0	0.00%
Olives	24		0		0	0%	0	0%	0	0.00%
Pistons	24		0		0	0%	0	0% 0%	0	0.00%
Pulleys Thermograph Equipment & Supplies	24 24	4,804 4,804	0		0	0% 0%	0	0%	0	0.00%
Motion Picture Film Libraries	23		1		1	100%	0	0%	<u> </u>	0.00%
Air Motors	23		0		1	0%	0	0%	- U	0.00%
Bowling Lane Refinish & Repair	23		0		0	0%	n	0%		0.00%
Coils - Fin	23	4,813	<u>0</u>	4,000	0	0%	n	0%	0	0.00%
Degreasing Equipment & Supplies	23		Ö		0	0%	Ö	0%	0	0.00%
Factory Locating Consultants	23		0		0	0%	0	0%	0	0.00%
Indexing Service - Book, Periodical	23	4,813	0	4,000	0	0%	0	0%	0	0.00%
Levels	23	4,813	0	4,000	0	0%	0	0%	0	0.00%
Metals - Clad	23		0		- 0	0%	0	0%	0	0.00%
Waste - Cotton, Wool	23		0		0	0%	0	0%	0	0.00%
Magazines - Back Number	22	4,823	1	3,590	0	0%	1	100%	0	0.00%
Tailoring Instruction	22		1		0	0%	1	100%	0	0.00%
Attorneys & Lawyers - 3rd Party Workers Compensation Claims	22		0		0	0%	0	0%	0	0.00%
Broaching Broach Hanning	22		0		0	0%	0	0%	0	0.00%
Brush Hogging Paper Mill Supplies	22 22	4,823 4,823	0		0	0% 0%	0	0% 0%	0	0.00%
			0		0	0%	0	0%	0	0.00%
Vibrators - Industrial Brake Fluids	22 21		1	.,	0	100%	0	0%	0	0.00%
	21		1		1	100%	0	0%	<u>U</u>	0.00%
Portable Buildings - Moving	21	4,830	1	3,590	1	100%	U	0%	U	0.00%

Deat Formark A Times	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Comp Designing		21		0	4,000	0	0%	0	0%	0	0.00%
Teaching Company 21		21	4,830	0	4,000	0		0		0	0.00%
Company Fourier & Southern 7				0		0		0		0	0.00%
Control Cont		21	4,830	0	4,000	0	0%	0	0%	0	0.00%
Concentration Content	дартене и зарркез			0		0		0		0	0.00%
Column	'S			0		0		0		0	0.00%
Tied Searing Coursered & Soughest 10 4,651 1 1,050 1				0	4,000	0	0%	0	0%	0	0.00%
Arist Topic 19	aiming	20		0	4,000	0		0		0	0.00%
Speed 1.0 1.				1	3,590	1		0		0	0.00%
Compact Selection Compact Comp				0		0		0		0	0.00%
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Problems Property	are - Kenting		4,841		4,000	0		0		0	0.00%
Traits - Colors 10	inment 9. Cumplies					0		0		0	0.00%
Technology Tec	ipment & Supplies					0		0		0	0.00%
196	olesale & Manufacturers					0		0	0%	0	0.00%
10 1,000	olesale a Hamaractarers					0		0		0	0.00%
Cold Type Composition						1		0		0	0.00%
Counterfit Money Detection Devices 18 4,850 0 4,000 0 0 0 0 0 0 0 0 0				0	4,000	0		0		0	0.00%
Counterfit Money Detection Devices 18 4,850 0 4,000 0 0 0 0 0 0 0 0 0	ducts	18	4,850		4,000	0		0	0%		0.00%
Signs - Photocharmescent	ney Detection Devices					0		0		0	0.00%
Skam Trape						0		0		0	0.00%
Sealeter - Immining Service 18 4,850 0 4,000 0 0 0 0 0 1 1 1 1	minescent					0		0		0	0.0070
Table Suppliers	i Ci					0	0%	0		0	0.00%
Concert Performers 17 4,858 2 3,271 0 0% 2 100%				0		0		0		0	
Findiss - Strokers				3	3,048	0		3		<u>U</u>	0.00%
Inserts - Screw Thread						0		<u>Z</u>		1	0.00%
Hissile & Rocket Manufactures 17		17	4,030	1	3,590	<u></u>		1		1	0.00%
Motion Picture Research service	t Manufacturers					1		1		0	0.00%
Attorneys & Lawers - Eminent Domain				1	3,590	1		0		Ö	0.00%
Attorneys & Lawers - Eminent Domain	pair	17	4,858	1	3,590	1	100%	0	0%	0	0.00%
Buses 9.0 4,000 0 0% 0 0% 0 0% 0 0% 0 0		17	4,858	0	4,000	0	0%	0		0	0.00%
Magnetic Inspection Equipment 17 4,888 0 4,000 0 0% 0 0% 0 0% 0 0% 0 0				0		0	0%	0	0%	0	0.00%
Ad Word Sponsorship 16				0		0		0		0	0.00%
Cardboard	ction Equipment			0		0		0		0	0.00%
Decodarizing Equipment 16	sorship	16	4,869	0	4,000	0		0		0	0.00%
Flanges				<u> </u>		0		0		U	0.00%
Geochemists	uipment					0		0		0	0.00%
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Linoleum Layers Equipment & Supplies 16 4,869 0 4,000 0 0 0 0 0 0 0 0 0		16	4,009			0		0		0	0.00%
Dil Mil Machinery	s Equipment & Supplies					0		0		0	0.00%
Ferforated Materials	rv					0		0		0	0.00%
Perforated Materials		16	4,869		4,000	0	0%	0	0%	0	0.00%
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Waterbeds - Supplies & Parts 16 4,869 0 4,000 0 0% 0 0% Wire Cloth 16 4,869 0 4,000 0 0% 0 0% Monogram & Initial Machines 15 4,884 1 3,590 0 0% 1 100% Brazing 15 4,884 0 4,000 0 0% 0 0% Chewing Gum 15 4,884 0 4,000 0 0% 0 0% Encyclopedia & Book Sales by Mail 15 4,884 0 4,000 0 0% 0 0% Encyclopedia & Book Sales by Mail 15 4,884 0 4,000 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% </td <td></td> <td></td> <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0.00%</td>						0		0		0	0.00%
Wire Cioth						0		0		0	0.00%
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Encyclopedia & Book Sales by Mail		15	4,004	0	4,000	0	0%	0	0%	0	0.00%
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Job Lot Merchandise Lighting Fixtures - Cleaning Ore Racquetball Court Construction Recreational Vehicles - Carpet & Upholstery Cleaning Teletypewriters & Systems Washing Machines & Dryers - Wholesale & Manufacturers Choirs Jilgs & Fixtures Oils - Cutting Perfuming - Fabric, Paper Pipe & Boller Covering Materials Stamp Pads Synagogues Wall Bed Manufacturer Balls - Glass Breakfast Nooks & Booths Breakfast Nooks & Booths Elevators - Testing Services Geologists Supplies Handkerchiefs Incinerators Jade & Jade Goods Livestock Appraisers	111 111 111 111 111 111 110 100 100 100	4,918 4,918 4,918 4,918 4,918 4,918 4,918 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,938	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0.00% 0 0.00%
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Ore Racquetball Court Construction Recreational Vehicles - Carpet & Upholstery Cleaning Teletypewriters & Systems Washing Machines & Dryers - Wholesale & Manufacturers Choirs Jigs & Fixtures Oils - Cutting Perfuming - Fabric, Paper Pipe & Boiler Covering Materials Stamp Pads Synagogues Wall Bed Manufacturer Balls - Glass Breakfast Nooks & Booths Elevators - Testing Services Geologists Supplies Handkerchiefs Incinerators Jade & Jade Goods Livestock Appraisers	11 11 11 11 11 10 10 10 10 10 10 10 10	4,918 4,918 4,918 4,918 4,918 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,938	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	9% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9	0 0 0 0 0 0 0 0 0 0 0 0 0	0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00%
Racquethall Court Construction Recreational Vehicles - Carpet & Upholstery Cleaning Teletypewriters & Systems Washing Machines & Dryers - Wholesale & Manufacturers Choirs Jigs & Fixtures Oils - Cutting Perfuming - Fabric, Paper Pipe & Boiler Covering Materials Stamp Pads Synagogues Wall Bed Manufacturer Balls - Glass Breakfast Nooks & Booths Elevators - Testing Services Geologists Supplies Handkerchiefs Incinerators Jade & Jade Goods Livestock Appraisers	11 11 11 11 10 10 10 10 10 10 10 10	4,918 4,918 4,918 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,938 4,938 4,938 4,938	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	9% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9	0 0 0 0 0 0 0	0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00%
Recreational Vehicles - Carpet & Upholstery Cleaning Teletypewriters & Systems Washing Machines & Dryers - Wholesale & Manufacturers Choirs Jigs & Fixtures Olis - Cutting Perfuming - Fabric, Paper Pipe & Boller Covering Materials Stamp Pads Synagogues Wall Bed Manufacturer Balls - Glass Berakfast Nooks & Booths Elevators - Testing Services Geologist Supplies Janderchiefs Incinerators Jade & Jade Goods Livestock Appraisers	11 11 11 10 10 10 10 10 10 10 10 10	4,918 4,918 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,938 4,938 4,938 4,938 4,938	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0	0 0 0 0 0 0 0	0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0	0 0 0 0 0 0 0 0 0 0 0	0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00%
Teletypewriters & Systems Washing Machines & Dryers - Wholesale & Manufacturers Choirs Jigs & Fixtures Oils - Cutting Perfuming - Fabric, Paper Pipe & Boiler Covering Materials Stamp Pads Synagogues Wall Bed Manufacturer Balls - Glass Breakfast Nooks & Booths Breakfast Nooks & Booths Elevators - Testing Services Geologists Supplies Handkerchiefs Incinerators Jade & Jade Goods Livestock Appraisers	11 11 10 10 10 10 10 10 10 10	4,918 4,918 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,938 4,938 4,938 4,938	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0 0 0 0 0 0 0	0% 0% 0% 0% 0% 0% 0% 0%	0 0 0 0 0 0 0 0 0	0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%
Washing Machines & Dryers - Wholesale & Manufacturers Choirs Jigs & Fixtures Olis - Cutting Perfuming - Fabric, Paper Pipe & Boiler Covering Materials Stamp Pads Synagogues Wall Bed Manufacturer Balls - Glass Breakfast Nooks & Booths Elevators - Testing Services Geologists Supplies Handkerchiefs Incinerators Jade & Jade Goods Livestock Appraisers	11 10 10 10 10 10 10 10	4,918 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,938 4,938 4,938 4,938	0 0 0 0 0 0 0 0 0	4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000	0 0 0 0 0 0 0 0 0 0 0	0% 0% 0% 0% 0% 0% 0% 0%	0 0 0 0 0 0 0	0% 0% 0% 0% 0% 0% 0%	0 0 0 0 0 0 0	0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00%
Choirs	10 10 10 10 10 10 10	4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,938 4,938 4,938 4,938 4,938	0 0 0 0 0 0 0 0 0	4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000	0 0 0 0 0 0 0 0	0% 0% 0% 0% 0% 0% 0%	0 0 0	0% 0% 0% 0% 0% 0% 0%	0 0 0 0 0 0	0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00%
Jigs & Fixtures	10 10 10 10 10 10	4,930 4,930 4,930 4,930 4,930 4,930 4,930 4,938 4,938 4,938 4,938 4,938	0 0 0 0 0 0 0 0 0	4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000 4,000	0 0 0 0 0 0 0	0% 0% 0% 0% 0% 0%	0 0 0	0% 0% 0% 0% 0% 0%	0 0 0 0 0 0	0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00%
Oils - Cutting	10 10 10 10	4,930 4,930 4,930 4,930 4,930 4,938 4,938 4,938 4,938 4,938	0 0 0 0 0 0	4,000 4,000 4,000 4,000 4,000 4,000 4,000	0 0 0 0 0 0	0% 0% 0% 0% 0%	0 0 0	0% 0% 0% 0%	0 0 0 0	0.00% 0.00% 0.00% 0.00% 0.00%
Pipe & Boiler Covering Materials Stamp Pads Synagogues Wall Bed Manufacturer Balls - Glass Breakfast Nooks & Booths Elevators - Testing Services Geologists Supplies Handkerchiefs Incinerators Jade & Jade Goods Livestock Appraisers	10 10 10	4,930 4,930 4,930 4,930 4,938 4,938 4,938 4,938 4,938	0 0 0 0 0 0	4,000 4,000 4,000 4,000 4,000 4,000	0 0 0 0	0% 0% 0% 0%	0 0 0	0% 0% 0%	0 0 0	0.00% 0.00% 0.00%
Stamp Pads	10 10	4,930 4,930 4,930 4,938 4,938 4,938 4,938 4,938 4,938	0 0 0 0 0	4,000 4,000 4,000 4,000 4,000	0 0	0% 0% 0%	0 0 0	0% 0%	0 0 0	0.00%
Synagogues Wall Bed Manufacturer Balls - Glass Breakfast Nooks & Booths Elevators - Testing Services Geologists Supplies Handkerchiefs Incinerators Jade & Jade Goods Livestock Appraisers	10	4,930 4,930 4,938 4,938 4,938 4,938 4,938 4,938	0 0 0 0 0	4,000 4,000 4,000	0 0 0	0% 0%	0	0%	0	0.00%
Wall Bed Manufacturer Balls - Glass Breakfast Nooks & Booths Elevators - Testing Services Geologists Supplies Handkerchiefs Incinerators Jade & Jade Goods Livestock Appraisers		4,930 4,938 4,938 4,938 4,938 4,938	0	4,000 4,000	0	0%	0		0	
Balls - Glass Balls - Glass Breakfast Nooks & Booths Elevators - Testing Services Geologists Supplies Handkerchiefs Incinerators Jade & Jade Goods Livestock Appraisers Livestock Appraisers	10 9 9 9 9 9	4,938 4,938 4,938 4,938 4,938	0	4,000	0					
Breakfast Nooks & Booths Elevators - Testing Services Geologists Supplies Handkerchiefs Incinerators Jade & Jade Goods Livestock Appraisers	9 9 9 9 9	4,938 4,938 4,938 4,938 4,938	0					0%	0	0.00%
Elevators - Testing Services Geologists Supplies Handkerchiefs Incinerators Jade & Jade Goods Livestock Appraisers	9 9 9 9 9	4,938 4,938 4,938	0		0	0% 0%	0	0% 0%	0	0.00%
Geologists Supplies Handkerchiefs Incinerators Jade & Jade Goods Livestock Appraisers	9 9 9 9	4,938 4,938	0	4,000 4,000	0	0% 0%	0	0%	0	0.00%
Handkerchiefs Incinerators Jade & Jade Goods Livestock Appraisers	9 9	4,938			0	0%		0%	<u>U</u>	
Incinerators Jade & Jade Goods Livestock Appraisers	9		0	4,000	0	0%	0	0%	<u> </u>	0.00%
Jade & Jade Goods Livestock Appraisers	9	4,938	<u> </u>	4,000	0	0%	0	0%		0.00%
Livestock Appraisers	-	4,938	0	4,000	0	0%	0	0%	0	0.00%
	9	4,938	ő		ŏ	0%	Ö	0%	0	0.00%
Punches	9	4,938	0	4,000	0	0%	0	0%	0	0.00%
Rattan, Reeds & Willows	9	4,938	0	4,000	0	0%	0	0%	0	0.00%
Shortening	9	4,938	0	4,000	0	0%		0%	0	0.00%
Travelers Checks	9	4,938	0		0	0%	0	0%	0	0.00%
Word Processing Equipment - Maintenance	9	4,938	0	4,000	0	0%	0	0%	0	0.00%
Tobacco Machinery	8	4,951	1		0	0%	1	100%	0	0.00%
Attorneys & Lawyers - Condominium Conversion	8	4,951	0	4,000	0	0%	0	0%	0	0.00%
Chute Cleaning	8	4,951	0		0	0%	0	0%	0	0.00%
Cinders	8	4,951 4,951	0	4,000	0	0% 0%	0	0%	0	0.00%
Clay Excelsior	8	4,951	0	4,000	0	0%	0	0%	0	0.00%
Jai-Alai Exhibitions	8	4,951	0		0	0%	0	0%	0	0.00%
Metallurgists Equipment & Supplies	8	4,951	0		0	0%	0	0%	0	0.00%
Mezzanines & Platforms	8	4,951	0	4,000	0	0%	0	0%	0	0.00%
Micrometers	8	4,951	0	4,000	0	0%	0	0%	0	0.00%
Paper Towels	8	4,951	0	4,000	0	0%	0	0%	0	0.00%
Perforating Machines	8	4,951	0	4,000	0	0%	0	0%	0	0.00%
Places Of Interest	8	4,951	0		0	0%	0	0%	0	0.00%
Rectifiers - Electric	8	4,951	0		0	0%		0%	0	0.00%
Time Stamps	8	4,951	0		0	0%	0	0%	0	0.00%
Tilling Bathing Beaches	7	4,966 4,966	<u>2</u>		1	50% 0%	1	50% 0%	0	0.00%
Brake Shoe Bonding & Exchanging	7	4,966	0		0	0%	0	0%	0	0.00%
Burlap	7	4,966	0		0	0%	0	0%	0	0.00%
Oils - Animal & Fish	7	4,966	0		0	0%	0	0%	0	0.00%
Pails	7	4,966	0	4,000	0	0%	0	0%	0	0.00%
Shims	7	4,966	0		0	0%	0	0%	0	0.00%
Sweeping Compounds	7	4,966	0	4,000	0	0%		0%	0	0.00%
Umbrellas - Repairing	7	4,966	0		0	0%	0	0%	0	0.00%
Dials	6	4,975	0		0	0%	0	0%	0	0.00%
Gavels	6	4,975	0		0	0%	0	0%	0	0.00%
Ironing Boards	6	4,975	0		0	0%	0	0%	0	0.00%
Livestock Order Buyers	6	4,975	0		0	0% 0%	0	0% 0%	0	0.00%
Malt & Hops Matches	6	4,975 4,975	0	4,000 4,000	0	0%	0	0%	0	0.00%
Measuring Tapes & Rules	6	4,975	0		0	0%		0%	<u>U</u>	0.00%
Radio Direction Finders	61	4,975	0		<u> </u>	0%		0%	0	0.00%
Shoe Machinery	6	4,975	0		0	0%	0	0%	0	0.00%
Slicing Machines	61	4,975	0		0	0%	0	0%	0	0.00%
Steeples & Spires	6	4,975	0	4,000	0	0%	0	0%	0	0.00%
Sweaters	6	4,975	0	4,000	0	0%	0	0%	0	0.00%
Tachometers	6	4,975	0	4,000	0	0%	0	0%	0	0.00%
Bottle Caps & Seals	5	4,988	0		0	0%		0%	0	0.00%
Dredging Machinery	5	4,988	0		0	0%	0	0%	0	0.00%
Lift Kits	5	4,988	0		0	0%	0	0%	0	0.00%
Monorail Systems	5	4,988	0		0	0%	0	0%	0	0.00%
Pet Training - Electronic/ecollar	5	4,988 4,988	0		0	0% 0%	0	0% 0%	0	0.00%
Sound Effect Records Tree Climbing Instruction	5	4,988	0		0	0%	0	0%	0	0.00%
Wire Straighten & Cut	5	4,988	0	4,000	0	0%	0	0%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Fish Processors Equipment	4	4,996	1	3,590	1	100%	0	0%	0	0.00%
Stencil Cutting Machines	4	4,996			1	100%	0	0%	0	0.0070
Aprons - Industrial	4	4,996	(0	0%	0	0%	0	0.00%
Babbitt Metals Colors - Food	4	4,996 4,996	(4,000	0	0% 0%	0	0% 0%	0	0.00%
Compasses	4	4,996		4,000	0	0%	0	0%	<u> </u>	0.00%
Doughnut Machines & Supplies	4	4,996	(0	0%	0	0%	0	0.00%
Drop Cloths	4	4,996	(0	0%	0	0%	0	0.00%
Fire Lookout Stations	4	4,996	Ċ	4,000	0	0%	0	0%	Ō	0.00%
Gumming Service	4	4,996	C	4,000	0	0%	0	0%	0	0.00%
Ice Cream Cone Manufacturers Equipment	4	4,996	(0	0%	0	0%	0	0.00%
Livestock Spraying	4	4,996	(0	0%	0	0%	0	0.00%
Oil Hole Covers	4		(0		0		0	0.00%
Rubber - Crude	4	4,996	(0	0%	0	0%	0	0.00%
Ship Registers	4	4,996	0		U	0%	0	0%	U	0.00%
Strainers - Wholesale & Manufacturers Sugar Brokers & Wholesalers	4	4,996 5,012			0	0% 0%	1	0% 100%	0	0.00%
Bull Riding	3	5,012		-/	0	0%	1	0%	0	0.00%
Collapsible Tubes	3	5,012			0	0%	0	0%	0	0.00%
Demagnetizers	3	5,012			0	0%	0	0%	0	0.00%
Deposit Protection	3	5,012	-	1,000	Ö	0%	Ö	0%	Ö	0.00%
Dyers - Industrial	3	5,012	Č		0	0%	0	0%	Ö	0.00%
Fungicides	3	5,012	(0	0%	0	0%	0	0.00%
Ladders - Renting	3	5,012	(4,000	0	0%	0		0	
Lanyards	3	5,012	(4,000	0	0%	0		0	0.00%
Pipe Joint Compounds	3	5,012	(0	0%	0		0	0.00%
Print Blocks	3	5,012	(0	0%	0	0%	0	0.00%
Sanitariums	3	5,012	(0	0%	0		0	0.00%
Tennis Racket Stringing Machines	3	5,012	(0	0%	0		0	0.00%
Tin ware	3	5,012	0		0	0%	0	0%	0	0.00%
Towels - Industrial	3	5,012	(0	0%	0	0% 0%	0	0.0070
Veterinary Physical Therapy & Rehabilitation	3	5,012			0	0%	0		0	0.0070
Driveway Preparation Incinerators - Supplies & Parts	5	5,028 5,028	1		1	100%	<u> </u>	100%		0.00%
Moorage	2	5,028			1	100%	1	0%	- 0	0.00%
Name Plates - Holders	2	5,028	-	3,590	1	100%	0	0%	Ŏ	0.00%
Anodes	2	5,028	(0	0%	0	0%	Ō	0.00%
Antique Asian Rugs	2	5,028	(4,000	0	0%	0	0%	0	0.00%
Coin Wrappers	2	5,028	C	4,000	0	0%	0	0%	0	0.00%
Custom Synthesis	2	5,028	(0	0%	0	0%	0	0.00%
Dressmakers Supplies	2	5,028	(0	0%	0	0%	0	0.00%
Experimental Work	2	5,028	(0	0%	0	0%	0	0.00%
Flock Manufacturers & Processors	2	5,028	(0	0%	0	0%	0	0.00%
Gold Stamping	2	5,028	0		0	0%	0	0%	0	0.00%
Governors	2	5,028	0	1,000	0	0%	0	0%		0.00%
Guards - Machine	2	5,028 5,028	(0	0% 0%	0	0% 0%		0.00%
Lath Numbering Machines	5	5,028	(0%	<u>0</u>	0%		0.00%
Podiatrists Reference Service	2	5,028		4,000	0	0%	0	0%	0	0.00%
Shafting	2	5,028	(0	0%	0	0%	0	0.00%
Ship Cleaning	2	5,028			0	0%	0	0%	0	0.00%
Teletypewriters Supplies	2	5,028	Ċ	4,000	0	0%	0	0%	Ō	0.00%
Universal Joints	2	5,028	(4,000	0	0%	0	0%	0	0.00%
Attorneys & Lawyers â€" Short Sale	1	5,049	C	4,000	0	0%	0	0%	0	0.00%
Bed Wetting Aids	1	5,049	(4,000	0	0%	0	0%	0	0.00%
Bridge Instruction	1	5,049		4,000	0	0%	0	0%	0	0.00%
Coat Fronts	1	5,049	(0	0%	0	0%	0	0.00%
Coats Of Arms	1	5,049	(4,000	0	0%	0	0%	0	0.00%
Coils - Plate	1	5,049		4,000	0	0%	0	0%	0	0.00%
Couplings	1	5,049			0	0%	0	0%	0	0.00%
Fuel - Marine	1	5,049 5,049	<u> </u>	.,	0	0% 0%	0	0% 0%	0	0.00%
Fur Matching	1	5,049			<u> </u>	0%	0	0%	<u> </u>	0.00%
Hematology Mattresses - Cleaning	1	5,049	(0	0%	0	0%	0	0.00%
Metallizing Equipment	1	5,049	(0	0%	0	0%	0	0.00%
Motor Home - Carpet & Upholstery Cleaning	1	5,049	(0	0%	0	0%	0	0.00%
Pins Cotter, Taper	1	5,049	(0	0%	0	0%	0	0.00%
Snowmobile Tours	i	5,049	-		Ö	0%	Ö	0%	Ö	0.00%
Stone Slinger	1	5,049	(0	0%	0	0%	0	0.00%
Suicide Prevention Service	1	5,049	(4,000	0	0%	0	0%	0	0.00%
Therapy Dogs	1	5,049	(0	0%	0	0%	0	0.00%
Waterbeds - Service & Repair	1	5,049		4,000	0	0%	0	0%	0	0.00%