Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Totals	132.385.251		918,695		712.223	78%	182.072	20%	24,400	
Absorbents	273	3,957	0	3,999	0	0%	0	0%	0	0.00%
Abstracters	2,291 778	2,383 3,260	8	2,439 2,874	0	0% 50%	4	50% 25%	4	4 50.00%
Access Control Systems Accident Reconstruction Service	1,912	2,528		2,748	- 2	60%	2	40%		1 25.00% 0 0.00%
Accordions	310	3,890	1	3,589	1	100%	0	0%		0.00%
Accountants	107,447	223	188	574	110	59%	77	41%	1	1 0.53%
Accountants - Certified Public	258,996	94	219	514	150	68%	66	30%	3	3 1.37%
Accounting - Forensic	2,341	2,369	3	3,047	0	0%	3	100%	0	0.00%
Accounting & Bookkeeping Machines	3,320 46,482	2,101 476	6	2,013		83% 60%	45	17% 35%	0	0.00%
Accounting Services Accumulators	46,482 2,148	2,440	129 15		- //	47%	45	35% 53%		7 5.43%
Acid Proof Equipment & Materials	130	4,311	13	3,999	7	0%	0	0%	<u>U</u>	0.00%
Acids	279	3,938	1	3,589	1	100%	ŏ	0%		0.00%
Acoustical Ceiling Removal	307	3,899	1	3,589	0	0%	1	100%	0	0.00%
Acoustical Consultants	3,280	2,109	2	3,270	1	50%	1	50%	0	0.00%
Acoustical Materials	1,617	2,677	0	3,999	0	0%	0	0%	0	0.00%
Acting & Voice Over Training	664	3,369	1		1	100%	0	0%	0	0.00%
Actuaries	710	3,318	0	3,999	0	0% 0%	0	0% 0%	0	0.00%
Acupressure Acupuncturists	401 14,745	3,722 1,051		3,270 1,862	14	78%	0	22%		2 100.00% 0 0.00%
Ad Word Sponsorship	14,743	4.868	10	3 999	14	0%	1	0%	- 0	0.00%
Addressing Machines & Supplies	71		0	3,999	0	0%	0	0%	- 0	0.00%
Addressing Plate Service	242	4,028	1		0	0%	1	100%	- 0	0.00%
Adhesives & Glues	2,349	2,367	5	2,748	4	80%	1	20%	0	0.00%
Adhesives & Gluing Equipment	255	4,000	0		0	0%	0	0%	0	0.00%
Adjusters	21,825	824	52		35	67%	16	31%	1	1 1.92%
Adjusters - Public	10,985	1,221	45		39	87%	4	9%	2	2 4.44%
Administrative Services	28,080	683	97	873	87	90%	9	9% 25%	1	1 1.03%
Administrators - Class Action Settlement Adoption Services	5,052 28,964	1,766 662	20 27	1,785 1,584	14 21	70% 78%	2	19%		1 5.00% 1 3.70%
Adult & Continuing Education	27,735	690	81		61	75%	18	22%	- 1	2 2.47%
Adult Entertainment	28,934	664	141		70	50%	63	45%		8 5.67%
Adult Foster Care	379	3,754	1	3,589	1	100%	0	0%	0	0.00%
Adult Novelties	15,961	1,003	132	729	55	42%	73	55%	4	4 3.03%
Advance Fee Brokers	99,358	241	1,243	152	110	9%	564	45%	569	- 13.7070
Advertising - Aerial	519	3,537	10	2,287	2	20%	6	60%	2	2 20.00%
Advertising - Checking Service	1,448	2,769	0	3,999	0	0%	0	0%	0	0.00%
Advertising - Direct Mail	63,922 58,353	375 402	796 2,281	212	657 1,776	83% 78%	126 482	16% 21%	13	
Advertising - Directory & Guide Advertising - Indoor	1,442	2,773	2,201	2,287	1,770	70%	402	30%	23	3 1.01% 0 0.00%
Advertising - Indoor Advertising - Internet	75.608	327	278	431	202	73%	65	23%	11	
Advertising - Mobile	22,204	816	120	769	110	92%	5	4%	- 5	5 4.17%
Advertising - Motion Picture	208	4,118	2	3,270	2	100%	0	0%	0	0.00%
Advertising - Newspaper	10,468	1,249	45		31	69%	7	16%	7	7 15.56%
Advertising - Outdoor	9,666	1,300	18		8	44%	10	56%	0	0.00%
Advertising - Periodical	4,186	1,909	48		14	29%	32		2	2 4.17%
Advertising - Radio Advertising - Shoppers Guides	5,847 3,837	1,664 1,984	39 31		35 8	90% 26%	19	10% 61%	0	0.00% 4 12.90%
Advertising - Shoppers Guides Advertising - Telephone	7.085	1,510	67		31	46%	28	42%	- 9	8 11.94%
Advertising - Television	7,705	1,445	19		15	79%	4	21%	0	0.00%
Advertising - Transit &Transportation	1,262	2,881	1		1	100%	0	0%	- 0	0.00%
Advertising - Vinyl Phone Book Covers	842	3,189	2	3,270	2	100%	0	0%	0	0.00%
Advertising Agencies & Counselors	180,626	130	744	223	454	61%	260	35%	30	
Advertising Specialties	104,958	229	826		601	73%	205	25%	20	
Aerial Applicators	663	3,370		2,524 3,999	3	43%	4	57%	0	0.00%
Aerial Lift - Repair & Maintenance Aerial Patrol & Inspection Service	96 268	4,427 3,968	0	3,999	U	0% 100%	0	0% 0%	<u>U</u>	0.00%
Aerosols	50	4,643	1		1	0%	0	0%	- 0	0.00%
Aerospace Industries	4,108	1,924	1		0	0%		100%		0.00%
Aerospace Research & Development	1,141	2,967	0		0	0%	0	0%	0	0.00%
Agates	11	4,917	0		0	0%	0	0%	0	0.00%
Agricultural Consultants	2,815	2,241	2	3,270	1	50%	1	50%	0	0.00%
Agricultural Services	14,142	1,072			5	63%	2	25%	1	1 12.50%
Agricultural Waste Management	730	3,300	11		4	36%	/	64%	0	0.00%
Aids Research & Clinics Air Ambulance Service	1,714 6,463	2,626 1,582	12	2,748 2,158	5	100% 75%	0	17%		0.00%
Air Balancing	1,498	2,740	4		3	75%	2	0%	1	1 25.00%
Air Brushes	470	3,612	. 0		0	0%	0	0%		0.00%
Air Cargo & Package Express Service	7,004	1,518	48		15	31%	32	67%	1	1 2.08%
Air Compressors	1,171	2,946	12	2,158	1	8%	10	83%	1	1 8.33%
Air conditioning & Heating Contractors - Commercial	67,160	356	177		111	63%	57		9	9 5.08%
Air conditioning & Heating Contractors - Residential	184,527	123	715		443	62%			21	
Air Conditioning Contractors & Systems	1,037,500	19	3,258	50	2,608	80%	596	18%	54	
Air Conditioning Equipment - Room Units	5,864	1,657	14		8	57%	74	29% 40%	2	2 14.29%
Air Conditioning Repair Air Conditioning Supplies & Parts	54,256 16,302	424 993	185 82		104 62	56% 76%	19			7 3.78%
Air Conditioning Systems - Cleaning	7,422	1.472	70		37	76% 53%	32	46%	- 1	1 1.22% 1 1.43%
Air Conditioning Systems - Cleaning Air Courier Service	1,804	2,585	8		27	25%	32	50%		2 25.00%
				2,733			7			
Air Curtains & Screens	129	4.317	1	3.589	1	100%	0	0%	0	0.00%
Air Curtains & Screens Air Duct Cleaning Air Duct Restoration	129 99,600 724	4,317 238 3,308	1 781 12	215	1 402	100% 51% 17%	0 299		0 80	0 0.00% 0 10.24%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Air Duct Systems	193 381	4,153	2	3,270 3,047	0	0% 67%	2	100%	0	0.00%
Air Flight Attendants	2,118	3,750 2,447	13		2	6/% 38%	1	33% 54%	0	0.00% 7.69%
Air Fragrances Air Motors	2,110	4,812	13		3	0%	7	0%	1	0.00%
Air Pollution Control	3,178	2,142	6	2,615	5	83%	1	17%	0	0.00%
Air Pollution Measuring Equipment & Service	240	4,034	2	3,270	1	50%	1	50%	0	0.00%
Air Pollution Measuring Service	391	3,736	0	3,999	0	0%	0	0%	0	0.00%
Air Purifying & Cleaning Systems & Equipment	83,749	290	265		198	75%	51	19%	16	6.04%
Air Quality Service	12,168	1,152	24	1,663	17	71%	6	25%	1	4.17%
Air Sealing	34	4,726	0	3,333	0	0%	0	0%	0	0.00%
Aircraft & Aircraft Equipment - Testing	1,217	2,913	3	3,047	1	33%	2	67%	0	0.00%
Aircraft Brokers	719	3,312	0			0%	0	0%	0	0.00%
Aircraft Charter, Rental & Lease	13,245 298	1,111 3,909	25	1,645 3,999	14	56% 0%	11	44% 0%	0	0.00%
Aircraft Cleaning	298 3.952	3,909 1,954	0	3,999	0	33%	0	67%	0	0.00%
Aircraft Dealers Aircraft Engines	1,612	2,679	3	3,047	1	53% 67%		33%	0	0.00%
Aircraft Engines Aircraft Ferrying & Transporting Service	887	3,151	3	3,270	1	50%	1	50%	0	0.00%
Aircraft Fixed Based Operator	62	4,572	0		0	0%	0	0%	0	0.00%
Aircraft Ground Support & Service Equipment	878	3,156	1		0	0%	1	100%	0	0.00%
Aircraft Hangar Construction	105	4,398	0		0	0%	0	0%	0	0.00%
Aircraft Instruments	981	3,075	Ō	3,999	Ō	0%	0	0%	0	0.00%
Aircraft Manufacturers	2,120	2,446	2	3,270	1	50%	1	50%	0	0.00%
Aircraft Parts & Supplies	9,797	1,292	57		33	58%	23	40%	1	1.75%
Aircraft Rebuilding	536	3,520	2	3,270	2	100%	0	0%	0	0.00%
Aircraft Salvage	136	4,290	0	3,999	0	0%	0	0%	0	0.00%
Aircraft Schools	4,908	1,784	12		9	75%	3	25%	0	0.00%
Aircraft Servicing & Maintenance	9,096	1,339	11		9	82%	0	0%	2	18.18%
Aircraft Storage	310	3,890	1		1	100%	0	0%	0	0.00%
Aircraft Upholsterers	506	3,561	0	3,999	0	0%	0	0%	0	0.00%
Airlines	38,891	544	5,829	23	5,142	88%	662	11%	25	0.43%
Airlines - Ticket Agencies	8,187	1,407	90		79	88%	8	9% 14%	3	3.33%
Airlines - Training Schools	3,260	2,113	/	2,524	6	86%	1		0	0.00%
Airport Designers	35 547	4,720	1		0	0% 50%	1	100%	0	0.00%
Airport Equipment & Supplies Airport Parking Reservations	4,778	3,506 1,804	46	3,270 1,254	24	52%	10	50% 41%	0	0.00% 6.52%
Airport Transportation	14,595	1,060	139		102	73%	35	25%	3	1.44%
Airports	2,413	2,351	17		13	76%	22	18%	1	5.88%
Albums	636	3,396	5	2,748	1.3	20%	4	80%	1	0.00%
Alcoholism Info & Treatment Centers	14,933	1,041	34	1,441	20	59%	14	41%	0	0.00%
Alfalfa & Alfalfa Products	166	4,204	2	3,270	1	50%	1	50%	0	0.00%
Alloys	370	3,770	0		0	0%	0	0%	0	0.00%
All-Terrain Vehicles	34,288	593	148		72	49%	71	48%	5	3.38%
Alterations - Clothing	28,430	674	160		81	51%	77	48%	2	1.25%
Alternative Medicine	13,081	1,116	66		46	70%	19		1	1.52%
Alternators & Generators - Auto Repair	5,704	1,680	37		23	62%	13	35%	1	2.70%
Alternators & Generators - Retail	3,849	1,977	27		9	33%	18	67%	0	0.00%
Aluminum	4,979	1,778	12		6	50%	6	50%	0	0.00%
Aluminum Fabricators Aluminum Products	13,354 7,728	1,105 1,442	29 12		20 10	69% 83%	9	31% 17%	0	0.00%
Alzheimer Care, Information & Treatment	7,728 558	3,492	12		10	100%	2	17%	0	0.00%
Ambulance Service	39,640	534	206		171	83%	34	17%	1	0.49%
Ambulances & Hearses	618	3,413	200	3,270	2/1	100%	0	0%	0	0.00%
Ammonia	14	4,893	0	3,999	0	0%	0	0%	0	0.00%
Ammunition	21,584	830	207	533	132	64%	73	35%	2	0.97%
Ammunition & Reload Equipment & Supplies	9,759	1,295	119	773	110	92%	8	7%	1	0.84%
Ammunition Reloading	2,020	2,479	8	2,439	4	50%	4	50%	0	0.00%
Amplifiers	1,740	2,612	34		4	12%	30	88%	0	0.00%
Amusement Devices	3,886	1,970	14		10	71%	4	29%	0	0.00%
Amusement Park Equipment	1,638	2,665	6		3	50%	3	50%	0	0.00%
Amusement Parks & Places	30,625	635	492	293	401	82%	85	17%	6	1.22%
Anchors - Expansion	91	4,450	0		0	0%	0	0%	0	0.00%
Anchors - Marine Animal Breeders	314 22,965	3,877 794	<u>1</u> 91		<u>1</u> 55	100% 60%	0 34	0% 37%	0	0.00% 2.20%
		794 1,834	91		55 15	60% 31%	34	37% 69%	2	
Animal Brokers & Dealers - Zoo, Circus Animal Carcass Removal	4,555 1,349	2,822	48		12	50%	33	50%	U	0.00%
Animal Foods - Zoo, Circus	518	3,540	1	3,589		0%	3	100%	0	0.00%
Animal Health Products	10,427	1,252	34	1,441	31	91%	1	9%	0	0.00%
Animal Hospitals	54,076	425	507		470	93%	37	7%	ni	0.00%
Animal Insemination - Artificial	10,218	1,265	19		9	47%	9	47%	11	5.26%
Animal Online Drug & Prescription Services	3,793	1,992	87		20	23%	56	64%	11	12.64%
Animal Registration & Identification	5,849	1,663	43		15	35%	22	51%		13.95%
Animal Rescue Relocation	13,873	1,083	54	1,168	31	57%	22	41%	1	1.85%
Animal Shelters	16,695	979	79	981	53	67%	23	29%	3	3.80%
Animal Supplies - Zoo, Circus	333	3,838	1	3,589	1	100%	0	0%	0	0.00%
Animal Transporting - Zoo, Circus	2,104	2,454	4		3	75%	1	25%	0	0.00%
Animals - Nuisance Control - Trapping	24,093	764	87		58	67%	26		3	3.45%
Animation Mechanics - Display, Sign	581	3,457	8		3	38%	4	50%	1	12.50%
Annuities	6,404	1,591	1		1	100%	0	0%	0	0.00%
Anodes	2	5,027	0		0	0%	0	0%	0	0.00%
Anodizing	130	4,311	0		0	0%	0	0%	0	0.00%
Answering Services	30,732	633	162		148	91%	13 49		1	0.62%
Antennas	9,479	1,312	69	1,043	20	29%	49	71%	0	0.00%

Anti-foguinal Compounds	0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Antique Criental Rug	100% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Antiques - Poelers	36% 3 1. 43% 0 0 0. 38% 0 0 0. 38% 0 0 0. 38% 0 0 0. 33% 27 4. 93% 27 4. 93% 94 1. 63% 2 3. 16% 66 1. 24% 30 2. 23% 2 2. 42% 89 5. 5% 1 1 0. 30% 25 5. 44% 27 3.
Antiques - Repair & Restore	43% 0 0 0 0 38% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Aptiment Sharing & Rental Service 66,395 358 541 274 334 62% 180	0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Apartment Finding & Rental Service 66,395 358 541 274 334 62% 180	33% 27 4. 93% 0 27 4. 93% 10 0. 32% 94 1. 63% 2 1. 16% 66 1. 24% 30 2. 23% 20 89 5. 5% 10 0. 30% 25 7. 21% 11 0. 30% 27 5. 30% 30 7.
Apartment Sharing Service 1,839 2,567 15 2,009 1 7% 14	93% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Appliances - Installation 6,653 1,559 51 1,198 17 33% 32 Appliances - Major - Dealers 271,118 84 3,866 43 3,173 8,295 627 Appliances - Major - Parts & Supplies 117,455 204 1,024 183 751 73% 243 Appliances - Major - Parts & Supplies 117,455 204 1,024 183 751 73% 243 Appliances - Major - Rent & Lesse 10,977 1,223 597 891 74% 224 Appliances - Major - Rent & Lesse 10,977 1,223 597 891 74% 224 Appliances - Major - Rent & Lesse 10,977 1,223 597 891 74% 74% 224 Appliances - Major - Ma	32% 94 1. 63% 2 3. 16% 66 1. 24% 30 2. 23% 2 2. 42% 89 5. 5% 11 0. 30% 25 5. 44% 27 3. 21% 1 0.
Appliances - Installation	63% 2 3. 16% 66 1. 24% 30 2. 23% 2 2. 42% 89 2. 5% 11 0. 30% 25 5. 44% 27 3. 21% 11 0.
Appliances - Major - Dealers 271,118 84 3,866 43 3,173 8,2% 627	16% 66 1. 24% 30 1. 24% 80 1. 23% 2 2. 42% 89 5. 5% 11 0. 30% 25 5. 44% 27 3. 21% 1 0.
Appliances - Major - Parts & Supplies 117,455 204 1,024 183 751 73% 243 Appliances - Major - Rent & Lease 10,977 1,222 34 891 70 74% 22 Appliances - Major - Service & Repair 259,943 93 1,777 105 941 53% 747 Appliances - Major - Wholesale & Manufacturers 17,124 963 1,954 94 1,862 55% 91 1,862 55% 91 1,862 55% 91 1,862 55% 91 1,862 1,964 1,964 1,96	24% 30 2. 23% 2 2 2. 42% 89 5. 5% 1 0. 30% 25 5. 44% 27 3. 21% 1 0.
Appliances - Major - Service & Repair 10,977 1,222 94 891 70 74% 22 Appliances - Major - Service & Repair 259,943 93 1,777 105 941 55% 747 Appliances - Major - Wholesale & Manufacturers 17,124 963 1,954 94 1,862 95% 91 Appliances - Small - Service & Repair 82,605 298 741 224 385 52% 329 Appliances - Small - Service & Repair 82,605 298 741 224 385 52% 329 Appliances - Small - Wholesale & Manufacturers 6,033 1,635 121 764 108 89% 10 Appliances - Small - Wholesale & Manufacturers 6,033 1,635 121 764 108 89% 10 Appliances - Small - Wholesale & Manufacturers 6,033 1,635 121 764 108 89% 10 Appliances - Small - Supplies & Parts 1,099 879 135 721 10 89% 10	23% 2 2 2 42% 89 2 5 5 5 6 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Appliances - Major - Service & Repair 259,943 93 1,777 105 941 53% 747	42% 89 5. 5% 1 0. 30% 25 5. 44% 27 3. 21% 1 0. 8% 3 2.
Appliances - Major - Wholesale & Manufacturers 17,124 963 1,954 94 1,862 95% 91 Appliances - Small - Service & Repair 34,158 595 467 306 303 65% 139 Appliances - Small - Service & Repair 82,605 298 741 224 385 52% 329 Appliances - Small - Service & Repair 135 721 106 79% 28 Appliances - Small - Wholesale & Manufacturers 6,033 1,635 121 764 108 89% 10 Appliances - Small - Wholesale & Manufacturers 6,033 1,635 121 764 108 89% 10 Appliances - Small - Wholesale & Manufacturers 6,033 1,635 121 764 108 89% 10 Appliances - Small - Wholesale & Manufacturers 2,831 2,239 9 2,361 2 22% 7 Appraisal - Jewelry 3,578 2,038 9 2,361 2 22% 7 Appraisal - Jewelry 3,578 2,038 9 2,361 2 22% 7 Appraisal - Jewelry 3,578 2,038 9 2,361 2 22% 7 Appraisal - Management 2,911 2,217 14 2,048 10 71% 4 Appraisers - Antiques 4,576 1,830 5 2,748 2 40% 3 Apprenticeship Programs 293 3,917 2 3,270 1 50% 1 Aprons - Domestic & Fancy 193 4,153 0 3,999 0 0 0% 0 Aquariums - Dealers 1,426 2,782 2 3,270 1 50% 1 Aquariums - Dealers 1,426 2,782 2 3,270 1 50% 1 Aquariums - Public 390 3,739 18 1,862 11 61% 7 Aquariums - Public 390 3,739 18 1,862 11 61% 7 Aquariums - Wholesale & Manufacturers 1,567 1,477 14 2,048 3 2,19 1 Arborstims 1,567 1,577 14 2,048 3 2,19 1 Archaerologists 3,999 0 0 0% 0 Archery Equipment & 3,999 0 0 0% 0 Archery Equipment & 3,999 0 0 0% 0 Archery Equipment & 3,999 0 0 0% 0 Archery Ranges 1,543 3,034 1 3,589 0 0 0% 1 Architects 7,56,31 333 58 1,130 19 33% 39	5% 1 0. 30% 25 5. 44% 27 3. 21% 1 0. 8% 3 2.
Appliances - Small - Dealers 34,158 595 467 306 303 65% 139 Appliances - Small - Service & Repair 82,605 298 741 224 335 52% 329 Appliances - Small - Supplies & Parts 19,909 8.79 135 721 106 79% 28 Appliances - Small - Supplies & Parts 10,909 8.79 135 721 106 79% 28 Appliances - Small - Wholesale & Manufacturers 6,033 1,635 121 764 108 89% 10 Appliances - Used 26,537 7,19 278 431 141 51% 126 Appliances - Used 2,831 2,239 9 2,361 2 22% 7 Approximal - Setting Service 2,831 2,239 9 2,361 5 56% 1 Approximal - Severy 3,578 2,038 9 2,361 5 56% 1 Appraisal - Jewelry 3,578 2,038 9 2,361 5 56% 1 Appraisers - Antiques 3,2837 608 77 992 42 55% 30 Appraisers - Antiques 4,576 1,830 5 2,748 2 40% 3 Appraisers - Antiques 2,323 3,917 2 3,270 1 50% 3 Appraisers - Antiques 2,324 3 3,917 2 3,270 1 50% 1 Approx - Domestic & Fancy 133 4,155 0 3,999 0 0 0 0 Approx - Domestic & Fancy 139 4,156 2,782 2 3,270 1 50% 1 Aquariums - Dealers 1,426 2,782 2 3,270 1 50% 1 Aquariums - Pealers 1,426 2,782 2 3,270 1 50% 1 Aquariums - Public 390 3,739 18 1,862 11 61% 7 Aquariums - Public 390 3,739 18 1,862 11 61% 7 Aquariums - Wholesale & Manufacturer 2,587 2,296 3 3,047 2 67% 1 Arboristin 5,051 1,767 14 2,048 3 21% 9 Archer Jonators 4,047 999 57 1,137 22 39% 30 Archer Jonators 4,048 1 3,589 0 0 0 Archer Jonators 4,055 1 3,034 1 3,589 0 0 Archer Jonators 4,055 1 3,034 1 3,589 0 0 Archer Jonators 4,055 1 3,044 1 3,589 0 0 Archer Jonators 4,055 1 3,044 1 3,589 0 0 Archer Jonators 4,048 3 3,044 1 3,589 0 0 Archer Jonators 4,048	30% 25 5. 44% 27 3. 21% 1 0. 8% 3 2.
Appliances - Small - Service & Repair 82,605 298 741 224 385 52% 329	44% 27 3. 21% 1 0. 8% 3 2.
Appliances - Small - Supplies & Parts 19,90	21% 1 0. 8% 3 2.
Applances - Used 26,537 719 278 431 141 51% 126 122 122 122 122 122 123 126 127 126 127 127 127 128	
Appointment Setting Service 2,831 2,239 9 2,361 2 22% 7	
Appraisal - Jewelry 3,578 2,038 9 2,361 5 56% 1	45% 11 3.
Appraisal - Management 2,911 2,217 14 2,048 10 71% 4 4 4 4 4 5 5 5 5 4 4	78% 0 0.
Appraisers 32,837 608 77 992 42 55% 30 Appraisers - Antiques 3 4,576 1,830 5 2,748 2 40% 3 Appraisers - Antiques 2,93 3,917 2 3,270 1 50% 1 Aprons - Domestic & Fancy 193 4,153 0 3,999 0 0 0% 0 Aprons - Industrial 4 4,995 0 3,999 0 0 0% 0 Aquariums - Dealers 1,426 2,782 2 3,270 1 50% 1 Aquariums - Dealers 1,146 72 1,026 44 61% 28 Aquariums - Lease & Maintenance 818 3,214 3 3,047 0 0 0% 3 Aquariums - Public 3,399 3,739 18 1,862 11 61% 7 Aquariums - Wholesale & Manufacturers 745 3,295 14 2,048 1 7% 13 Aquariums - Wholesale & Manufacturers 2,587 2,296 3 3,047 2 67% 1 Arboretums - Wholesale & Manufacturers 1,587 2,296 3 3,047 2 67% 1 Arboretums - Wholesale & Manufacturer 1,50% 1 1,60 4,389 2 3,270 1 50% 1 Arboretums - Wholesale & Manufacturer 1,50% 1 1,60 4,389 2 3,270 1 50% 1 Arboritation Services 2,587 2,296 3 3,047 2 67% 1 Arboritation Services 3,999 0 0 0% 0 Archery Equipment & Supplies 1,6047 999 57 1,137 22 39% 30 Archery Equipment & Supplies 1,00% 0 Archery Ranges 1,043 3,034 1 3,589 0 0 0 Architectos 7,8631 313 58 1,130 19 33% 39	11% 3 33.
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Architectural & Construction Specs 794 3,236 1 3,589 0 0% 1 Architectural & Construction Specs 4,950 1,782 12 2,158 7 5% 5	100% 0 0. 42% 0 0.
Armatures - Service & Sales 4,530 1,762 12 2,130 7 3670 3 4770 4770 4770 4770 4770 4770 4770	50% 0 0.
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Armored Car Service 2,913 2,215 2 3,270 2 100% 0	0% 0 0.
Armories 563 3,485 6 2,615 4 67% 2	33% 0 0.
Army & Navy Goods 6,002 1,638 50 1,205 33 66% 13	26% 4 8.
Aromatherapy & Essential Oils 2,366 2,365 9 2,361 4 44% 5	56% 0 0.
Art - Painted Oil Portraits 231 4,062 6 2,615 4 67% 2	33% 0 0.
Art Galleries, Dealers & Consultants 39,824 529 154 669 82 53% 64	42% 8 5.
Art Goods 10,521 1,248 105 831 45 43% 56 471 Geods 42 4.682 0 3.399 0 0 0% 0	53% 4 3.
	0% 0 0. 45% 1 3
Art Instruction & Schools 6,995 1,520 33 1,461 17 52% 15 Art Metal Work 9,4334 1,888 60 1,116 38 53% 21	45% 1 3. 35% 1 1.
Art Organizations & Information 1,275 2,871 9 2,361 3 33% 6	67% 0 0.
Pit Organizations a morniation 1,2/3 2,6/1 9 2,301 3 3370 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	33% 0 0.
Art Supplies 2,201 2,417 -9 2,201 0 0,770 3 Art Supplies 1,3634 1,092 34 1,441 24 7,1% 10	29% 0 0.
Artificial Breasts 327 3,848 3 3,047 3 100% 0	0% 0 0.
Artificial Eyes - Human 258 3,992 0 3,999 0 0% 0	0% 0 0.
Artificial Flowers & Plants - Manufacturer Supplies 1,869 2,553 1 3,589 1 100% 0	0% 0 0.
Artificial Flowers, Plants & Trees 2,035 2,474 14 2,048 11 79% 3	21% 0 0.
Artificial Fruits & Foods 309 3,894 3 3,047 3 100% 0	0% 0 0.
Artificial Limbs 1,038 3,037 0 3,999 0 0% 0	0% 0 0.
Artificial Rock Dog Caves 27 4,778 0 3,999 0 0% 0	0% 0 0.
Artificial Rock Scapes 76 4,508 2 3,270 2 100% 0	0% 0 0.
Artificial Turf 12,941 1,120 27 1,584 13 48% 12 1,594 13 48% 12 1,594 13 1,594 14 13 1,594 14	44% 2 7.
Artist - Touch Up 1,503 2,737 40 1,328 8 20% 30 Artist - Touch Up 9 4,840 0 3,999 0 0 0% 0	75% 2 5. 0% 0 0.
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Artists - Commercial 2,336 2,300 13 2,100 0 0270 9 Artists - Fine Art 5,087 1,764 67 1,052 15 22% 41	61% 11 16.
Artists Agents 5,061 1,691 14 2,048 7 50% 7	50% 0 0.
Asbestos & Asbestos Products 701 3,330 0 3,999 0 0 0% 0	0% 0 0.
Asbestos Consulting & Testing 4,284 1,893 2 3,270 2 100% 0	0% 0 0.
Asbestos Removal Service 41,775 509 13 2,106 8 62% 5	38% 0 0.
Asphalt 88,468 272 323 390 128 40% 159	
Asphalt Mixing Equipment 720 3,311 0 3,999 0 0% 0	49% 36 11.
Assayers 31 4,753 0 3,999 0 0% 0	
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Assembly & Fabricating Service 4,259 1,897 3 3,047 0 0% 3	49% 36 11. 0% 0 0.

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Depart Control Center & Adult are Notes: C7/26 75 75 75 75 75 75 75 7		910	3,127	2	3,270	0	0%	2	100%	0	0.00%
Description Princement 1,100 315 170 325 110 375 120 375 120 375 120 375 120 375 120 375 120 375 3	ssisted Living & Adult Family Homes							26		<u> </u>	3.33%
Description										3	1.68%
April Apri				267				30	11%	7	2.62%
Decomposition 1.50 1.77 1.00 3.00 1.00			1,879				92%	2		0	0.00%
	stronomical Instruments	142	4,277	0	3,999	0	0%	0	0%	0	0.00%
Control Cont	thletic Organizations					211				5	1.91%
All Contents Authors 20 Pert Worker Compensation Claims 22 4,822 5 3599 0 95 0 0 0 0 0 0 0 0 0		12,555				32	68%		30%	1	2.13%
All Control All All All All All All All All All				2,410		1,650		687		73	3.03%
Activative Assert				0		0		0		0	0.00%
Ristoring S. Lawren Appellais 508 3,478 1 3,589 0 0 7% 1 10%				0		0		0		0	0.00%
According & Lawrence Enterpolity Enter		32		0	3,999	0	0%	0	0%	0	0.00%
				100		150		1		0	0.00%
Electronic Lawrence Palaneses Lawr/Corporation/Partnership 10, 160 1,771 29 1,155 18 6,26 6 27%								3/		3	0.00%
Elitomery & Lawyers - Child Androusy 73 4,575 1 3,589 6 6% 1 1,00%								6		<u> </u>	17.24%
Alternary & Lawyers - Cold							02 70	1		<u> </u>	0.00%
Altomorph & Lawyers - Collection Law -						12		22		2	5.56%
Richmeny B. Lawyers - Conference Control of the Con						12		0		1	0.00%
Rittorney & Lawyers - Conformation Conversion 8		52,646			466	204		43		3	1.20%
Altoneya & Lawres - Construction Acidents		8		0		0				0	0.00%
Attorneys & Lawres - Construction Defect	ttorneys & Lawyers - Construction Accidents	94	4,440	n		n		0	0%	n	0.00%
Attorney & Lawyers - Common Flaud 2,015				0		0		0		0	0.00%
Actorneys & Lawres - Chromal 20,270 724 21 1,788 13 62% 5 24% Actorneys & Lawres - Divorce 21,470 835 33 1,493 26 74% Actorneys & Lawres - Chromatomatomatomatomatomatomatomatomatomat		2,015			1,862	2		16		0	0.00%
Attorneys & Lawyers - Distorney	ttorneys & Lawyers - Criminal		724		1,758			5		3	14.29%
Attorneys & Lawyers - Edited Law 7,233 1,483 11 2,223 11 100% 0 0 %		21,470	835	35	1,419	26		9	26%	0	0.00%
Attorney & Lawrers - Endert Domain Attorney & Lawrers - Invalidation Attorney & Lawrers - Lawrence Lawrer - Lawrence - Invalidation Attorney & Lawrers - Lawrence - Lawrer - Lawrer - Lawrence - Lawrer - Lawrence - Lawrer - Lawrence - Lawrer - Lawrer - Lawrence - Lawrer - Lawrence - Lawrer - Lawrence - Lawrer - Lawrer - Lawrence - Lawrer -						7		14		0	0.00%
Attorneys & Lawyers - Employment & Workers Compensation 3,786 1,993 9 2,261 9 1,00% 0 0% Attorneys & Lawyers - Employment & Workers Compensation 2,503 2,344 2 3,370 2 1,00% 0 0% Attorneys & Lawyers - Employment & Sports Law 259 3,950 0 3,999 0 0 0% Attorneys & Lawyers - Employment & Sports Law 259 3,950 0 3,999 0 0 0% Attorneys & Lawyers - Employment & Sports Law 259 3,950 0 3,999 0 0 0% Attorneys & Lawyers - Employment & Sports Law 259 3,950 0 0 0% Attorneys & Lawyers - Employment & Sports Law 259 3,950 0 0 0% Attorneys & Lawyers - Employment & Sports Law 259 3,950 0 0 0% Attorneys & Lawyers - Employment & Sports Law 259 3,950 0 0 0% Attorneys & Lawyers - Employment & Sports Law 259 3,950 0 0 0% Attorneys & Lawyers - Employment & Sports Law 259 0 0 0% Attorneys & Lawyers - Employment & Sports Law 259 0 0 0 0 0 Attorneys & Lawyers - Intellectual Property 273 3,264 0 3,299 0 0 0 0 0 0 0 Attorneys & Lawyers - Law	ttorneys & Lawyers - Elder Law	7,333		11	2,223	- 11		0		- 0	0.00%
Attorneys & Lawyers - Employment Litigation				0	3,999	0		0		0	0.00%
Attorneys & Lawyers - Entretainment & Sports law 259 3,999 0 3,999 0 0 0% 0 0% 0 0% 1 1000% 141 141 4,272 1 1 3,589 0 0 0% 1 1000% 141 141 4,272 1 1 3,589 0 0 0% 1 1 1000% 141 141 141 141 141 141 141 141 141 14				9		9		0		0	0.00%
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Attomys & Lawyers - Fatabr Planning				0		0		0		0	0.00%
Attomeys & Lawyers - Home Owners Associations 1,366 2,815 10 2,287 4 4 40% 6 6 60% Attomeys & Lawyers - Home Owners Associations 1,366 2,815 10 2,287 4 4 40% 6 6 60% Attomeys & Lawyers - Immigration & Naturalization 20,727 853 23 1,700 21 91% 2 9% Attomeys & Lawyers - Immigration & Naturalization 20,727 853 23 1,700 21 91% 2 9% Attomeys & Lawyers - Instanctual Property 7,73 3,703 10 3,705 10 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0				1				1		0	0.00%
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Attomeys & Lawyers - Immigration & Naturalization					1,156	43		11		1	1.82%
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Attorneys & Lawyers - Lemon law Attorneys & Lawyers - Ligidation 23,723 779 39 1,345 31 79% 6 5 15% Attorneys & Lawyers - Mass Torts Attorneys & Lawyers - Mass Torts 449 3,637 0 3,999 0 0 0% 0 0% 0 0% Attorneys & Lawyers - Medical Malpractice 440 3,650 0 0 3,999 0 0 0% 0 0% 0 0 0% 0 0 0% Attorneys & Lawyers - Medical Malpractice 440 3,650 0 0 3,999 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% Attorneys & Lawyers - Patent 4,988 1,775 4 2,874 1 2,576 1 2,576 4,040 4,988 1,775 4 4,2,874 1 2,576 1 2,576 4,040 4,0				2	3,270	1	50%	0	0%	1	50.00%
Attomers & Lawyers - Utigation				1		1	100%	0	0%	0	0.00%
Attorneys & Lawyers - Mediation & Arbitration 2,124 2,444 8 2,439 5 63% 3 33% Attorneys & Lawyers - Medical Malpractice 40 3,650 0 3,999 0 0 0 0 0 Attorneys & Lawyers - Mesothelioma 502 3,570 0 3,999 0 0 0 0 0 0 Attorneys & Lawyers - Personal Injury & Property Damage 40,686 523 25 1,645 22 88% 1 4% Attorneys & Lawyers - Personal Injury & Property Damage 40,686 523 25 1,645 22 88% 1 4% Attorneys & Lawyers - Personal Injury & Property Damage 40,686 523 25 1,645 22 88% 1 100% 0 0 Attorneys & Lawyers - Personal Injury & Property Damage 40,686 523 25 1,645 22 88% 1 100% 0 0 Attorneys & Lawyers - Securities 1 100% 0 0 0 Attorneys & Lawyers - Securities 1 100% 0 0 0 Attorneys & Lawyers - Securities 1 100% 0 0 0 Attorneys & Lawyers - Social Security & Disability 7,575 1,457 6 2,615 5 83% 1 17% Attorneys & Lawyers - Tax 1,102 964 40 1,328 37 33% 3 8% Attorneys & Lawyers - Trademark 1,408 2,793 0 3,999 0 0 0 0 0 Attorneys & Lawyers - Trademark 1,408 2,793 0 3,999 0 0 0 0 0 Attorneys & Lawyers - Traffic Law 6,545 1,570 12 2,158 5 42% 7 55% Attorneys & Lawyers - Wills, Trust & Probate 5,525 1,707 4 2,874 0 0 0 0 Attorneys & Lawyers - Wills, Trust & Probate 5,525 1,707 4 2,874 0 0 0 0 Attorneys & Lawyers - Wills, Trust & Probate 1,508 1 1,508 0 3,999 0 0 0 0 0 Attorneys & Lawyers - Wills, Trust & Probate 1,508 1 1,508 0 3,999 0 0 0 0 0 Attorneys & Lawyers - Wills, Trust & Probate 1,508 1 1,508 0 3,999 0 0 0 0 0 0 Attorneys & Lawyers - Wills, Trust & Probate 1,508 1 1,508 0 3,999 0 0 0 0 0 0 Attorneys & Lawyers - Wills, Trust & Probate 1,508 1 1,508 0 3,999 0 0 0 0 0 0				39		31		6	15%	2	5.13%
Attorneys & Lawyers - Mediation & Arbitration 2,124 2,444 8 2,439 5 63% 3 38% Attorneys & Lawyers - Medical Malpractice 440 3,650 0 3,999 0 0% 0 0% Attorneys & Lawyers - Mesothelioma 502 3,570 0 3,999 0 0% 0 0% Attorneys & Lawyers - Parbatent 4,988 1,775 4 2,874 1 2,576 3 7,576 Attorneys & Lawyers - Personal Injury & Property Damage 40,686 523 25 1,645 22 88% 1 4% Attorneys & Lawyers - Personal Injury & Property Damage 40,686 523 25 1,645 22 88% 1 40% Attorneys & Lawyers - Personal Injury & Property Damage 40,686 523 25 1,645 22 88% 1 100% Attorneys & Lawyers - Securities 26,711 709 62 1,099 44 71% 18 29% Attorneys & Lawyers - Securities 126 4,332 0 3,999 0 0% 0 0% Attorneys & Lawyers - Social Security & Disability 7,575 1,457 6 2,615 5 83% 1 17% Attorneys & Lawyers - Trademark 1,408 2,793 0 3,999 0 0 0% 0 0% Attorneys & Lawyers - Traffic Law 6,545 1,570 12 2,158 5 42% 7 58% Attorneys & Lawyers - Traffic Law 6,545 1,570 12 2,158 5 42% 7 58% Attorneys & Lawyers - Wills, Trust & Probate 5,525 1,707 4 2,874 0 0% 4 100% Attorneys & Lawyers - Wills, Trust & Probate 5,525 1,707 4 2,874 0 0% 4 100% Attorneys & Lawyers - Wills, Trust & Probate 5,525 1,707 4 2,874 0 0% 0 0% Attorneys & Lawyers - Wills, Trust & Probate 5,525 1,707 4 2,874 0 0% 0 0% Attorneys & Lawyers - Wills, Trust & Probate 5,525 1,707 4 2,874 0 0% 0 0% Attorneys & Lawyers - Wills, Trust & Probate 5,525 1,707 4 2,874 0 0% 0 0% Attorneys & Lawyers - Wills, Trust & Probate 5,525 1,707 4 2,874 0 0% 0 0% Attorneys & Lawyers - Wills, Trust & Probate 5,525 1,707 4 2,874 0 0% 0 0% Attorneys & Lawyers - Wills, Trust & Probate 5,525 1,707	ttorneys & Lawyers - Mass Torts	449	3,637		3,999	0		0	0%	0	0.00%
Attorneys & Lawyers - Mesothelioma 502 3,570 0 3,999 0 0% 0 0% Attorneys & Lawyers - Personal Injury & Property Damage 40,686 523 25 1,645 22 88% 1 4% Attorneys & Lawyers - Product Liability 850 3,176 1 3,559 1 100% 0 0% Attorneys & Lawyers - Real Estate 26,711 709 62 1,099 44 71% 18 29% Attorneys & Lawyers - Securities 126 4,332 0 3,999 0 0% 0 0% Attorneys & Lawyers - Securities 126 4,332 0 3,999 0 0% 0 0% Attorneys & Lawyers - Securities 1,477 6 2,615 5 83% 1 17% Attorneys & Lawyers - Taxical Security & Disability 7,575 1,457 6 2,615 5 83% 1 17% Attorneys & Lawyers - Trademark 1,102 964 40 1,328 37 93% 3 8% Attorneys & Lawyers - Trademark 1,408 2,793 0 3,999 0 0% 0 0% Attorneys & Lawyers - Trademark 5,525 1,707 12 2,158 5 42% 7 58% Attorneys & Lawyers - Workers Compensation 2,199 2,418 1 3,589 1 100% 0 0% Attorneys & Lawyers - Workers Compensation 2,199 2,418 1 3,589 1 100% 0 0% Attorneys Referral Service 1,501 988 82 970 67 82% 15 18% Attorneys Referral Service 5,617 1,618 10 2,287 8 80% 2 20% Audioneers 11,457 213 503 291 338 67% 149 30% Audioneers 11,457 213 503 291 338 67% 149 30% Audioneers 11,456 1,134 24 1,663 12 50% Audioneers 12,586 1,134 24 1,663 12 50% 12 50% Audioneers 5,555 3,396 1 1,506 50% 255 33% 1 Audio-Visual Equipment - Dealers 5,555 3,396 1 Audio-Visual Equipment - Dealers 5,555 3,396 1 Audio-Visual Equipment - Rent & Lesse 3,022 2,184 10 2,287 6 6 60% 3 30%	ttorneys & Lawyers - Mediation & Arbitration		2,444	8	2,439	5		3	38%	0	0.00%
Attorneys & Lawyers - Patent Attorneys & Lawyers - Product Liability Attorneys & Lawyers - Product Liability Attorneys & Lawyers - Product Liability Borneys & Lawyers - Securities Borneys & Lawyers - Taxility Borneys & Law	ttorneys & Lawyers - Medical Malpractice			0		0		0		0	0.00%
Attorneys & Lawyers - Personal Injury & Property Damage 40,686 523 25 1,645 22 88% 1 4% Attorneys & Lawyers - Product Liability 850 3,176 1 3,589 1 100% 0 0% Attorneys & Lawyers - Real Estate 26,711 709 62 1,099 44 71% 18 2,996 Attorneys & Lawyers - Securities 126 4,332 0 3,999 0 0 0% 0 0% Attorneys & Lawyers - Social Security & Disability 7,575 1,457 6 2,615 5 83% 1 17% Attorneys & Lawyers - Taxility & Disability 7,575 1,457 6 2,615 5 83% 1 17% Attorneys & Lawyers - Trademark 1,102 964 40 1,328 37 9,3% 3 8% Attorneys & Lawyers - Trademark 1,102 964 40 1,328 37 9,3% 3 8% Attorneys & Lawyers - Trademark 1,108 2,793 0 3,999 0 0% 0 0% Attorneys & Lawyers - Traffic Law 6,545 1,570 12 2,158 5 4,2% 7 58% Attorneys & Lawyers - Traffic Law 5,525 1,707 12 2,158 5 4,2% 7 58% Attorneys & Lawyers - Workers Compensation 2,199 2,418 1 3,589 1 100% 0 0% Attorneys & Lawyers - Workers Compensation 2,199 2,418 1 3,589 1 100% 0 0% Attorneys Referral Service 16,051 998 82 970 67 82% 15 18% Attorneys Referral Service Bureaus 6,173 1,618 10 2,287 8 80% 2 20% Auction Supplies 259 3,990 4 2,874 2 50% 2 50% Auctioneers 10,457 213 503 291 388 67% 149 30% 1 Audiologists 10,457 213 503 291 388 67% 149 30% 1 Audiologists 10,457 213 503 291 388 67% 149 30% 1 Audiologists 10,450 1,550 1,570 12 128 496 65% 255 33% 1 Audiologists 10,460 1,557 1,550 1,570 128 496 65% 255 33% 1 Audiologists 2,184 10 2,287 6 60% 3 30%				0		0		0		0	0.00%
Attorneys & Lawyers - Product Liability 850 3,176 1 3,589 1 100% 0 0% Attorneys & Lawyers - Securities 126 4,332 0 3,999 0 0% 0 0% Attorneys & Lawyers - Social Security & Disability 7,575 1,457 6 2,615 5 83% 1 1.7% Attorneys & Lawyers - Tax 17,102 964 40 1,328 37 93% 3 8% Attorneys & Lawyers - Trademark 1,408 2,793 0 3,999 0 0.0% 0 0% Attorneys & Lawyers - Trademark 1,408 2,793 0 3,999 0 0.0% 0 0% Attorneys & Lawyers - Trademark 1,408 2,793 0 3,999 0 0.0% 0 0% Attorneys & Lawyers - Vills, Trust & Probate 5,545 1,570 12 2,158 5 42% 7 58% Attorneys & Lawyers - Workers Compensation 2,1199 2,418 <	ttorneys & Lawyers - Patent					1		3		0	0.00%
Attorneys & Lawyers - Real Estate 26,711 709 62 1,099 44 71% 18 29% Attorneys & Lawyers - Social Security & Disability 7,575 1,457 6 2,615 5 83% 1 1.7% Attorneys & Lawyers - Tax 17,102 964 40 1,328 37 93% 3 8% Attorneys & Lawyers - Tradmark 1,408 2,793 0 3,999 0 0% 0 0% Attorneys & Lawyers - Traffic Law 6,545 1,570 12 2,158 5 4.2% 7 58% Attorneys & Lawyers - Workers Compensation 2,199 2,418 1 3,589 1 100% 0 0% Attorneys & Lawyers - Workers Compensation 2,199 2,418 1 3,589 1 100% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0 0 0 0 0 0						22		1		2	8.00%
Attorneys & Lawyers - Securities 126 4,332 0 3,999 0 0.9% 0					3,589	1		0		0	0.00%
Attorneys & Lawyers - Social Security & Disability 7,575 1,457 6 2,615 5 83% 1 17%						44		18		0	0.00%
Aktomeys & Lawyers - Tax 17,102 964 40 1,328 37 93% 3 8% Attomeys & Lawyers - Trademark 1,408 2,793 0 3,999 0 0% 0 0% Attomeys & Lawyers - Traffic Law 6,545 1,570 12 2,158 5 42% 7 58% Attomeys & Lawyers - Workers Compensation 9,525 1,707 4 2,874 0 0% 4 100% Attomeys & Lawyers - Workers Compensation 2,199 2,418 1 3,589 1 100% 0 0% Attomeys & Lawyers - Workers Compensation 2,199 2,418 1 3,589 1 100% 0 0% Attomeys & Lawyers - Workers Compensation 1 5,048 0 3,999 0 0 0% 0 0% Attomeys & Lawyers - Workers Compensation 2,199 2,418 1 3,589 1 100% 0 0% Attomeys & Lawyers - Workers Compensation 1 5,	torneys & Lawyers - Securities	120				<u> </u>		U		0	0.00%
Attorneys & Lawyers - Trademark						3		1		0	0.00%
Attorneys & Lawyers - Traffic Law 6,545 1,570 12 2,158 5 4.2% 7 58% Attorneys & Lawyers - Workers Compensation 5,525 1,707 4 2,874 0 0 % 4 100% Attorneys & Lawyers - Workers Compensation 2,199 2,418 1 3,589 1 100% 0 0% Attorneys & Lawyers - Compensation 1 5,048 0 3,999 0 0% 0 0% Attorneys Referral Service 16,051 998 82 970 67 82% 15 18% Auction Supplies 6,173 1,618 10 2,287 8 80% 2 20% Auction Supplies 5259 3,990 4 2,874 2 50% 2 50% Audiologists 110,457 213 503 291 338 67% 149 30% 1 Audiologists 12,568 1,1,579 36 1,398 34						37 n		3 0		<u>U</u>	0.00%
Attorneys & Lawyers - Wills, Trust & Probate 5,525 1,707 4 2,874 0 0% 4 100% Attorneys & Lawyers - Workers Compensation 2,199 2,418 1 3,589 1 100% 0 0% Attorneys & Lawyers & Compensation 2,199 2,418 1 3,589 1 100% 0 0% Attorneys Referral Service 1 5,048 0 3,999 0 0% 0 0% Attorneys Referral Service 16,051 998 82 970 67 8.2% 15 18% Attorneys Service Bureaus 6,173 1,618 10 2,287 8 80% 2 20% Auctionesure 259 3,990 4 2,874 2 50% 2 50% Auctionesure 10,457 213 503 291 338 67% 149 30% 1 Audiologists 14,609 1,057 36 1,398 34 94% <td></td> <td></td> <td></td> <td></td> <td></td> <td>5</td> <td></td> <td>7</td> <td></td> <td><u> </u></td> <td>0.00%</td>						5		7		<u> </u>	0.00%
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Attorneys & Lawyers &C** Short Sale 1 5,048 0 3,999 0 0% 0 0% Attorneys Referral Service 16,051 998 82 970 67 82% 15 18% Attorneys Service Bureaus 6,173 1,618 10 2,287 8 80% 2 20% Auction Supplies 259 3,990 4 2,874 2 50% 2 50% Auctioneers 110,457 213 503 291 338 67% 149 30% 1 Audiologists 14,609 1,057 36 1,398 34 94% 2 6% Audio-Visual Consultants 77 4,503 0 3,999 0 0% 0 0% Audio-Visual Equipment - Dealers 12,586 1,134 24 1,663 12 50% 12 50% Audio-Visual Equipment - Rent & Lease 3,022 2,184 10 2,287 6 60% 3					2/07 1	1		0		0	0.00%
Attorneys Referral Service 16,051 998 82 970 67 82% 15 18% Attorneys Service Bureaus 6,173 1,618 10 2,287 8 80% 2 20% Auction Supplies 259 3,990 4 2,874 2 50% 2 50% Auctioneers 110,457 213 503 291 338 67% 149 30% 1 Audiologists 14,609 1,057 36 1,338 34 94% 2 6% Audio-Visual Consultants 77 4,503 0 3,999 0 0% 0 0% Audio-Visual Equipment - Dealers 58,505 401 767 218 496 65% 255 33% 1 Audio-Visual Equipment - Rent & Lease 3,022 2,184 10 2,287 6 60% 3 30%	ttorneys & Lawyers â€" Short Sale	1			3,999	Ô		0		0	0.00%
Attorneys Service Bureaus 6,173 1,618 10 2,287 8 80% 2 20% Action Supplies 259 3,990 4 2,874 2 50% 2 50% Action Supplies 3,990 4 2,874 2 50% 2 50% Actioneers 4 110,457 213 503 291 338 67% 149 30% 1 Audiologists 5 14,609 1,057 36 1,398 34 94% 2 6% Addio-visual Consultants 7 4,503 0 3,999 0 0 0% 0 0 0% Addio-visual Consultants 12,586 1,134 24 1,663 12 50% 12 50% Addio-visual Equipment - Dealers 58,505 401 767 218 496 65% 255 33% 1		16,051		82	970	67	82%	15	18%	0	0.00%
Auctioneers 110,457 213 503 291 338 67% 149 30% 1 Audiologists 14,609 1,057 36 1,388 34 94% 2 6% Audioneters 77 4,503 0 3,999 0 0% 0 0% Audio-Visual Consultants 12,586 1,134 24 1,663 12 50% 12 50% Audio-Visual Equipment - Dealers 58,505 401 767 218 496 65% 255 33% 1 Audio-Visual Equipment - Rent & Lease 3,022 2,184 10 2,287 6 60% 3 30%		6,173	1,618		2,287	8	80%	2	20%	0	0.00%
Audioolysts 14,609 1,057 36 1,388 34 94% 2 6% Audiometers 77 4,503 0 3,999 0 0% 0 0% Audio-Visual Consultants 12,586 1,134 24 1,653 12 50% 12 50% Audio-Visual Equipment - Dealers 58,505 401 767 218 496 65% 255 33% 1 Audio-Visual Equipment - Rent & Lease 3,022 2,184 10 2,287 6 60% 3 30%						2		2		0	0.00%
Audiometers 77 4,503 0 3,999 0 0% 0 0% Audio-Visual Consultants 12,586 1,134 24 1,663 12 50% 12 50% Audio-Visual Equipment - Dealers 58,505 401 767 218 496 65% 255 33% 1 Audio-Visual Equipment - Rent & Lease 3,022 2,184 10 2,287 6 60% 3 30%								149		16	311070
Audio-Visual Consultants 12,586 1,134 24 1,663 12 50% 12 50% Audio-Visual Equipment - Dealers 58,505 401 767 218 496 65% 255 33% 1 Audio-Visual Equipment - Rent & Lease 3,022 2,184 10 2,287 6 60% 3 30%			1,057		1,398			2		- 0	0.00%
Audio-Visual Equipment - Dealers 58,505 401 767 218 496 65% 255 33% 1 Audio-Visual Equipment - Rent & Lease 3,022 2,184 10 2,287 6 60% 3 30%							0%	0		0	0.00%
Audio-Visual Equipment - Rent & Lease 3,022 2,184 10 2,287 6 60% 3 30%										0	0.00%
								255		16	
Audio-visual Equipment - Service & Repair 7,008 1,517 48 1,232 31 65% 16 33%	udio-visuai Equipment - Rent & Lease				2,287		60%	3		1	10.00%
										1	2.08%
Audio-Visual Equipment - Supplies & Parts 4,837 1,792 31 1,498 21 68% 10 32%										0	0.00%
			-/							0	
Audio-Visual Production Services 10,46 1,253 39 1,345 16 41% 22 55% 4 Auditory Training Equipment 34 4,726 0 3,999 0 0 0% 0 0%		10,426			1,345	16	41%	22		1	2.56%
Auditory Training Equipment 34 4,726 0 3,999 0 0% 0 0% 0 0% 0 0% 0 0						<u> </u>		0		<u>U</u>	0.00%
Auto - Fleet Maintenance 99 4,418 11 3,599 1 1 100% 0 0%						1		2		<u> </u>	0.00%
Auto - Freet maintenance 99 4,410 1 5,509 1 10070 0 070 Auto - Freet maintenance 9 2,361 1 1196 6 6 67%						1		6		າ ວ	2 22.22%
Auto 8 Truck Brokers 9 43.953 492 173 606 90 52% 79 46%		43 953	492		2,301 606	90		79	46%	4	2.31%
										10	
Auto Air Conditioning 9.175 1.335 40 1.328 24 60% 15 38%										1	2.50%
Tatto Air Conditioning Equipment 9,745 1,856 17 1,915 12 71% 5 29%								5		ń	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Auto Alarms & Security Systems	31,825	618	154	669	101	66%	49	32%	4	2.60%
Auto Appraisers Auto Auctions	7,695 46,391	1,447 478	17 241		12 137	71% 57%	5	29% 41%	0	0.00%
Auto Body Repair & Painting	989,153	20	2,574		1,726		805	31%	43	1.67%
Auto Body Repair & Familiag Auto Body Shop Equipment & Sup	13,542	1,097	95	884	45	47%	48	51%	2	2.11%
Auto Boosting Services	379	3,754	3	3,047	0	0%	3	100%	0	0.00%
Auto Bumpers, Guards & Grilles	6,923	1,530	21		16	76%	5	24%	0	0.00%
Auto Customizing	40,710	522	271		116	43%	143	53%	12	4.43%
Auto Dealers - Antique & Classic	41,713 1,122	512 2,980	94 22	891 1,724	54 12	57% 55%	37 10	39% 45%	3	3.19%
Auto Dealers - Buying Co-Op Auto Dealers - Custom Design & Replica	6,844	1,542	24		12	38%	15	63%	0	0.00%
Auto Dealers - Cuscom Design & Replica Auto Dealers - Hybrid Vehicles	911	3,126	12		11	92%	1 1	8%	0	0.00%
Auto Dealers - New Cars	1,656,043	9	25,737	4	22,702	88%	2,950	11%	85	0.33%
Auto Dealers - Online	4,203	1,904	72	1,026	57	79%	13	18%	2	2.78%
Auto Dealers - Used Cars	2,591,804	3	17,532	6	13,002	74%	4,235	24%	295	1.68%
Auto Detailing	102,662	233	667	242	334	50%	308	46%	25	3.75%
Auto Diagnostic Service	9,896	1,285	40 91		31 54	78% 59%	9	23% 30%	0	0.00%
Auto Driving School Auto Electric Equipment	19,560 6,204	1,612	48		28		27 20	30% 42%	10	0.00%
Auto Electric Equipment Auto Electric Service	14,602	1,058	48 77		37		40	42% 52%	0	0.00%
Auto Floor Coverings	4,123	1,923	18		13	72%	40	28%	0	0.00%
Auto Hand & Foot Controls	1,101	2.994	7	2,524	5	71%	2	29%	0	0.00%
Auto Headlight Restoration	1,014	3,053	19		8	42%	11	58%	0	0.00%
Auto Inspection Stations	14,303	1,068	73	1,017	49	67%	23	32%	1	1.37%
Auto Listing Service	23,247	786	228	501	202	89%	26	11%	0	0.00%
Auto Lube & Oil - Mobile	10,698	1,238	180		118	66%	59	33%	3	1.67%
Auto Machine Shops	16,591	981	51		34		13	25%	4	7.84%
Auto Manufacturers & Distributors	23,989	769	1,285		1,201		75	6%	9	0.70%
Auto Manufacturers & Distributors - Specialty Body	242 4,292	4,028	<u>2</u> 11	3,270	0	0% 55%	0	0% 36%		100.00%
Auto Manufacturers Equipment & Supplies Auto Metal & Equipment - Distribution & Manufacturing	1,308	1,891 2,847	11	2,223 3,047	3	100%	0	0%	1	9.09%
Auto Paint - Mobile	1,300	2,774	15		9	60%	6	40%	0	0.00%
Auto Paintless Dent Repair	21,947	820	28		24	86%	3	11%	1	3.57%
Auto Parts - Antique	1,437	2,776	9		8	89%	1	11%	0	0.00%
Auto Parts & Supplies - Custom Wheels/Rims	15,296	1,024	151		85	56%	65	43%	1	0.66%
Auto Parts & Supplies - New	391,886	55	3,513	47	2,422	69%	953	27%	138	3.93%
Auto Parts & Supplies - Rebuilt	3,280	2,109	31		9	29%	20	65%	2	6.45%
Auto Parts & Supplies - Used	20,592	859	270	443	119	44%	124	46% 38%	27	10.0070
Auto Parts & Supplies - Used & Rebuilt Auto Parts & Supplies - Wholesale & Manufacturers	89,255 51,840	268 438	559 419	271 332	342 278	61% 66%	212 130	31%	11	0.89%
Auto Perform, Race & Sport Equipment	37,253	560	183	585	116	63%	54	30%	13	7.10%
Auto Race Cars	5,737	1,671	29	1,535	17	59%	9	31%	3	10.34%
Auto Radios & Stereos - Sales & Repair	26,854	705	194		129	66%	59	30%	6	3.09%
Auto Radios & Stereos - Wholesale & Manufacturers	1,640	2,662	3	3,047	3	100%	0	0%	0	0.00%
Auto Registration	2,876	2,226	33		19	58%	7	21%	7	21.21%
Auto Renting & Leasing	149,214	162	4,541	36	3,725	82%	798	18%	18	0.40%
Auto Repair - Maintenance	3,035	2,181 446	172		86		78	45%		4.65%
Auto Repair - Mobile Auto Repair - Power Steering	49,956 51	4,635	277	434 3,999	149	54% 0%	117	42% 0%	11	3.97%
Auto Repair - Power Steering Auto Repair - Shocks	64	4,633	1		1	100%	0	0%	0	0.00%
Auto Repair - Steering & Suspension	130		1		1	100%	0	0%	0	0.00%
Auto Repair - Suspension	240	4,034	1		0	0%	1	100%	0	0.00%
Auto Repair - Tune-Up	758	3,280	24	1,663	16		8	33%	0	0.00%
Auto Repair - Vintage	1,908	2,532	12		4	33%	8	67%	0	0.00%
Auto Repair - Windshield, Glass Shops	146,434	165	674		414	61%	235	35%	25	
Auto Repair & Service	2,051,619	6	11,779	10	7,640	65% 80%	3,894	33%	245	2.08%
Auto Repair & Service - Airbags Auto Repair & Service - Diesel	581 13.672	3,457 1,090	5 76	2,748 997	34	80% 45%	42	20% 55%	0	0.00%
Auto Repair & Service - Diesei Auto Repair & Service - Equipment & Supplies	13,871	1,090	95		57		37	39%	1	1.05%
Auto Repairing - Foreign	34,573	589	114		89		23	20%	2	1.75%
Auto Restoration	24,490	756	100	851	42	42%	54	54%	4	4.00%
Auto Salvage Yards	30,751	632	89	923	51	57%	36	40%	2	2.25%
Auto Seat Covers, Tops & Upholstery	28,493	672	94	891	55	59%	37	39%	2	2.13%
Auto Service - Rust proofing Shops	6,798	1,547	24		19	79%	5	21%	0	0.00%
Auto Service - Sound Systems Sales & Service	30,569	636	173		137		33	19%	3	1.73%
Auto Service - Specialty Parts Auto Service - Steam Cleaning	14,785 347	1,050 3,807	110		62	56% 0%	47	43% 0%	1	0.91%
Auto Service - Steam Cleaning Auto Service - Window Tinting	64,318	3,807	220		111		102	46%	7	3.18%
Auto Service - Window Hitting Auto Service Contract Companies	75,370	328	420		310	74%	14	3%	96	
Auto Services	146,004	166	943	193	713	76%	220	23%	10	LE:0070
Auto Services - Oil & Lube	10,678	1,240	335	378	284		49	15%	2	0.60%
Auto Smog Inspection	5,473	1,714	95		57	60%	38	40%	0	0.00%
Auto Sunroofs	1,227	2,910	6		4	67%		33%	0	0.00%
Auto Transporters & Drive-Away Companies	320,198	68	1,290	144	709	55%	562	44%	19	1.47%
Auto Upholstery Cleaning	1,365	2,816	4	2,874	3	75%	1	25%	0	0.00%
Auto Warranty Plans	33,300 184,680	602 122	221 1,047		164 931		50 93	23% 9%	- /	3.17%
Auto Warranty Processing Service	184,680 38,664	122 545	308	405	931	93%	93	9% 6%		2.20%
Auto Warranty Service Auto Wrecking	43,777	493	298	414	188	63%	106	36%		1.34%
Autograph Dealers	4,863	1,787	49		17		30	61%	2	4.08%
Autographic Registers & Supplies	12	4,909	0		0			0%	0	0.00%
Automated Teller Machines	8,275	1,398	42		29		12	29%	1	2.38%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Automation Consultants	2,124 8 367	2,444	1 134	3,589	0 127	0% 95%	1	100%	0	0.00%
Automation Systems & Equipment Automobile Dealers - Imported Cars	8,367 14,660	1,388 1,054	134 155		127 105	95% 68%	50	5% 32%		0.00%
Automobile Pre-Paid Maintenance Plans	14,000	4,432	133		103	0%	30	0%		0.00%
Automobile Reconditioned Detailing	770	3,265	10		4	40%	5	50%		10.00%
Aviation Consultants	3,961	1,950	4		1	25%	2	50%		25.00%
Aviation Services	4,051	1,933	18	1,862	9	50%	9	50%		0.00%
Awards - Production & Engraving	4,609	1,824	23		17	74%	6	26%		0.00%
Awnings & Canopies	65,272	366	245	474	160	65%	79	32%		2.45%
Axles	408	3,709	0		0	0%	0	0%	0	0.00%
Babbitt Metals	4	4,995	0	3/333	0	0%	0	0%		0.00%
Baby Accessories - Wholesale & Manufacturers	3,880	1,972	107		25	23%	63	59%		17.76%
Baby Accessories & Services	21,727	827	228	501	134	59%	88	39%		2.63%
Baby Car Seats, Carriages & Strollers	1,681	2,646	22		12	55%	5	23%	5 2	22.73%
Baby Carriages & Strollers	2,571	2,300	26 8		11	42% 88%	15	58% 13%		0.00%
Baby Foods Baby Formula Service	364 223	3,780 4,085	8	2,439 3,270	/	88% 0%	1	100%		0.00%
Baby Shoe Preservation	71	4,085	1		1	100%	2	0%		0.00%
Baby Sitters	2,322	2,376	2		- 1	50%	0	50%	0	0.00%
Backflow Prevention Devices & Services	1,434	2,778	- 2		<u> </u>	0%	<u>,</u>	0%		0.00%
Backflow Testing	3,111	2,158	3	3,047	2	67%	1	33%		0.00%
Bacteria Control Equipment	824	3,207	0		0	0%	0	0%		0.00%
Badges	555	3,496	2	3,270	2	100%	n	0%		0.00%
Badges - Manufacturer Supplies	79	4,497	0		0	0%	0	0%		0.00%
Badminton Courts - Public	25	4,793	1	3,589	1	100%	0	0%		0.00%
Bag Making Machinery	30	4,760	2	3,270	1	50%	1	50%	0	0.00%
Bag Ties	12	4,909	0	3,999	0	0%	0	0%	0	0.00%
Bagels	1,299	2,852	1	3,589	0	0%	1	100%	0	0.00%
Bags - Burlap, Canvas & Cotton	1,421	2,785	10	2,287	6	60%	4	40%		0.00%
Bags - Paper	343	3,816	2	3,270	1	50%	0	0%	1 5	50.00%
Bags - Plastic	1,708	2,631	4	2,874	2	50%	2	50%		0.00%
Bail Bonds	42,077	504	144		85	59%	57	40%		1.39%
Bakers - Retail	56,131	411	378		202	53%	158	42%		4.76%
Bakers - Wholesale	5,708	1,677	7	2,524	4	57%	3	43%	0	0.00%
Bakers Equipment	1,543	2,716	3	3,047	2	67%	0	0%		33.33%
Bakers Equipment - Repair	334	3,833	3	3,047	1	33%	2	67%		0.00%
Bakers Supplies	2,257	2,396	4	2,874		50%	1	25%		25.00%
Balancing Equipment	32 103	4,746 4,406	0	3,999 3,999	0	0% 0%	0	0%	0	0.00%
Balancing Service - Industrial	95	4,406	0		0	0%	0	0%		
Baling Equipment & Supplies Ballistics Experts	11	4,432	0		0	0%	0	0%		0.00%
Balloons - Manned	7,460	1,467	66		30	45%	29	44%		10.61%
Balloons - Novelty & Toy	5,416	1,723	20		12	60%	8	40%		0.00%
Ballroom Dance Instruction	714	3,316	11		6	55%	5	45%		0.00%
Ballrooms	2,067	2,467	10		7	70%	2	20%		10.00%
Balls - Glass	9	4,937	0		0	0%	0	0%		0.00%
Balls Steel, Bronze, Ceramic	124	4,334	0		0	0%	0	0%		0.00%
Bamboo & Bamboo Products	1,573	2,700	8	2,439	7	88%	1	13%	0	0.00%
Bank Equipment & Supplies	6,973	1,521	42		42	100%	0	0%		0.00%
Banking Services	26,703	710	2,049	86	2,009	98%	26	1%		0.68%
Bankruptcy Assistance & Services	7,992	1,416	34	1,441	21	62%	13	38%		0.00%
Bankruptcy Counseling - Federally Certified	1,230	2,907	2	3,270	2	100%	0	0%		0.00%
Banks	486,619	46	12,725	9	12,456	98%	258	2%		0.09%
Banquet Facilities	29,708	651	117	788	68	58%	49	42%	0	0.00%
Bar - Fixtures	110	4,376	2	3,270	0	0%	0	0%		00.00%
Bar Coding Service	5,961 401	1,642	7	2,524 3,589	5	71%	2	29% 100%		0.00%
Bar Manufacturer	1,174	3,722 2,943	1 7		0	0% 71%	1	100%		0.00%
Bar Supplies Barbecue	1,174 3,360	2,943	6	2,524 2,615	5	71% 67%	2	33%		0.00%
Barbecue Equipment & Supplies	3,360 11,950	2,093 1,163	43		31	57% 72%	12			0.00%
Barber Schools	8,204	1,163	43		29	69%	12	31%		0.00%
Barbers	27,935	685	79		44	56%	31	39%		5.06%
Barbers Equipment & Supplies	257	3,993	7.3	3,270	1	50%	1	50%	0	0.00%
Barge Lines	889	3,149	3	3,047	3	100%	0	0%		0.00%
Barn Equipment	1,990	2,491	2		0	0%	2	100%		0.00%
Barrels & Drums	1,076	3,008	7	2,524	1	14%	4	57%		28.57%
Barrels & Drums - Equipment & Supplies	173	4,187	0	3,999	0	0%	0	0%		0.00%
Barrels & Drums - Used	40	4,693	1		i	100%	0	0%		0.00%
Barricades	1,409	2,792	2		2	100%	0	0%		0.00%
Bars & Taverns	16,238	995	93		57	61%	34	37%	2	2.15%
Bartending Instruction	7,446	1,468	15		11	73%	4	27%		0.00%
Bartending Service	7,727	1,443	22		8	36%	11	50%		13.64%
Barter & Trade Exchanges	7,092	1,509	26		18	69%	8	31%		0.00%
Baseball Batting Ranges	1,393	2,797	7	2,524	4	57%	2	29%		14.29%
Baseball Cards & Sports Memorabilia	15,121	1,032	82		50	61%	32			0.00%
Baseball Clubs	5,225	1,743	37		30	81%	7	19%		0.00%
Baseball Pitching Machines	95	4,432	0		0	0%		0%		0.00%
Basement - Contractors	14,575 8,195	1,061 1,406	26 17	1,614 1,915	12 15	46% 88%	13	50% 0%		3.85%
Basement - Finishing		1,406				88% 88%	0	13%		11.76%
Basement - Remodeling Basement Waterproofing	21,054 26,833	707	32 63		28 42		13	13%		0.00%
Basketball Clubs	26,833	2,388	63 17		42	67% 47%	13	21% 41%		11.76%
Dusketbuii Clubs	2,2/1	2,388	17	1,915	δ	4/%	/	41%	2 1	11./0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Baskets - Retail Baskets - Wholesale & Manufacturers	2,314 538	2,378 3,518	2	3,270 3,589	0	0% 100%	2	100%	0	0.00%
Bat Removal	1,508	2,731	3	3,047	2	67%	1	33%	0	0.00%
Batching Equipment	64	4,564	0	3,999	0	0%	0	0%	0	0.00%
Bath Liners	977	3,082	0	3,999	0	0%	0	0%	0	0.00%
Bathing Beaches	7	4,965	0		0	0%	0	0%	0	0.00%
Bathroom Accessories	15,239	1,026 258	90		71 133	79% 66%	18	20% 30%	1	1.11%
Bathroom Remodeling Bathroom Remodeling - Walk-In Tubs	93,683 15,431	1,021	202 87		133	93%	61	30%	<u>გ</u>	3.96% 2.30%
Baths	15,035	1,036	35	1,419	28	80%	4	11%	3	8.57%
Baths - Equipment & Supplies	6,202	1,614	35		19	54%	15	43%	1	2.86%
Bathtub Refinishing	34,342	591	95		44	46%	48	51%	3	3.16%
Bathtubs & Sinks - Repair & Refinish	64,550	369	138	712	90	65%	43	31%	5	3.62%
Baton Twirling Instruction	218	4,100	0	3,999	0	0%	0	0%	0	0.00%
Batteries - Dry Cell - Wholesale & Manufacturers Batteries - Storage-Retail	4,080 6,802	1,931 1,546	14 23		13 15	93% 65%	1	7% 26%	0	0.00% 8.70%
Batteries - Storage-Wholesale & Manufacturers	1,628	2,669	4	1,700 2,874	13	75%	1	25%	0	0.00%
Battery Charging Equipment	1,748	2,610	18		14	78%	4	22%	0	0.00%
Battery Repairing & Rebuilding	1,795	2,591	5		4	80%	1	20%	0	0.00%
Battery Supplies	29,740	650	136	715	103	76%	33	24%	0	0.00%
Beads	7,832	1,425	15		10	67%	5	33%	0	0.00%
Bearings	2,003	2,483	3	3,047	1	33%	2	67%	0	0.00%
Beauty Consultant	3,671	2,022	45		34 21	76%	9	20% 30%	2	4.44%
Beauty Pageants Beauty Salons	15,866 269,828	1,006 86	37 1,820	1,377 100	1,012	57% 56%	11 681	30%	5 127	13.51%
Beauty Schools	38,203	550	1,820		96	81%	22	18%	127	0.84%
Beauty Supplies & Equipment	99,518	239	1,251	149	714	57%	493	39%	44	3.52%
Beauty Supplies & Equipment Repair	1,252	2,888	14		4	29%	10	71%	0	0.00%
Bed & Breakfast	27,029	698	160	645	115	72%	43	27%	2	1.25%
Bed Bug Inspection Service	328	3,846	1	3,589	1	100%	0	0%	0	0.00%
Bed Bug Removal	4,524	1,839	54		15	28%	33	61%	6	11.11%
Bed Wetting Aids Bedding	56,980	5,048 407	0 437		0 355	0% 81%	0 67	0% 15%	0	0.00% 3.43%
Beds - Electric & Adjustable	4,991	1,774	437	1,513	28	93%	0/	15%	15	6.67%
Beds - Renting	13	4,901	1	3,589	1	100%	0	0%	0	0.00%
Beds - Retail	32,012	616	401		363	91%	33	8%	5	1.25%
Beds - Wholesale & Manufacturers	3,085	2,167	12	2,158	10	83%	2	17%	0	0.00%
Bedspreads - Retail	1,706	2,632	35		23	66%	12	34%	0	0.00%
Bedspreads - Wholesale & Manufacturers	202	4,132	0		0	0%	0	0%	0	0.00%
Bee Removal	1,537	2,719	4		3	75%	1	25%	0	0.00%
Beekeepers	3,248	2,118 3,114	16			44%	9	56% 100%	0	0.00%
Beekeepers Supplies Beer & Ale - Retail	929 3,382	2,085	7	2,524	2	29%	5	71%	0	0.00%
Beer & Ale - Wholesale	5,718	1,675	7	2,524	3	43%	4	57%	0	0.00%
Beer Coil Cleaning Equipment	26	4,782	0	3,999	0	0%	0	0%	0	0.00%
Beer Dispensing & Cleaning Equipment - Repair	211	4,110	0	3,999	0	0%	0	0%	0	0.00%
Beer Dispensing & Cooling Equipment	1,311	2,845	6		6	100%	0	0%	0	0.00%
Beer Home Brewing Equipment & Supplies	3,964	1,949	14		6	43%	6	43%	2	14.29%
Beer, Ale, Wine & Spirits Service	418 90	3,683 4,454	7	2,524 3,999	2	29%	4	57% 0%	1	14.29%
Beetle Repellent Behavioral Education Services	3,089	2,165	8		3	38%	5	63%	0	0.00%
Bellows	82	4,483	0		0	0%	0	05%	0	0.00%
Belting & Supplies	770	3,265	6		2	33%	4	67%	0	0.00%
Benches - Seating	280	3,937	0		0	0%	0	0%	0	0.00%
Benches & Work Tables	488	3,587	0		0	0%	0	0%	0	0.00%
Benefit Insurance Software	292	3,919	2	3,270	0	0%	2	100%	0	0.00%
Better Business Bureaus Beverage Dispensers	2,619 1,595	2,290 2,693	374	356 2,524	150	40% 29%	115	31% 71%	109	29.14% 0.00%
Beverage Dispensers Beverages	1,595	2,693	43		35	29% 81%	Σ Ω	19%	0	0.00%
Beverages - Wholesale & Distribution	6,414	1,590	13		9	69%	4	31%	0	0.00%
Bibles	896	3,139	18	1,862	17	94%	1	6%	0	0.00%
Bicycle - Dealers	44,388	488	256	461	168	66%	85	33%	3	1.17%
Bicycle Racks & Security Systems	479	3,597	4		3	75%	1	25%	0	0.00%
Bicycles - Renting	765	3,272	20		18	90%	2	10%	0	0.00%
Bicycles - Repair	3,739 3,933	2,005 1,958	37		18	49%	18 11	49% 28%	1	2.70%
Bicycles - Wholesale & Manufacturers Bid Report Service	3,933 1,488	1,958 2,746	39 9	2,361	28	72% 78%	11	28%	0	0.00%
Bill Paying Service	12,565	1,136	127		117	92%	10	8%	0	0.00%
Billiard Equipment & Supplies	10,903	1,229	28		12	43%	16	57%	0	0.00%
Billiard Parlors	1,777	2,599	8	2,439	4	50%	4	50%	0	0.00%
Billiard Table Repair	168	4,195	1		1	100%	0	0%	- 0	0.00%
Billing Service	116,935	205	1,262		1,149	91%	105	8%	8	0.63%
Binders - Loose Leaf	164	4,211	0		0	0%	0	0% 0%	0	0.00%
Bindings - Bias & Straight Bingo & Gaming Halls	1,873	4,700 2,551	<u> </u>	3,999 2,524	0	0% 86%	0	14%	0	0.00%
Binoculars	2,317	2,331	6		5	83%	1	17%	0	0.00%
Bins	1,252	2,888	1		0	0%	1	100%	0	0.00%
Bio - Chemicals	2,168	2,434	1	3,589	1	100%	0	0%	0	0.00%
Biofeedback Therapists	1,596	2,691	3	3,047	1	33%	2	67%	0	0.00%
Biological Products	1,375	2,808	5	2,748	4	80%	1	20%	0	0.00%
Biomedical Products - Research	3,242	2,123	3	3,047	1	33%	2	67%	0	0.00%
Bird & Wildlife Supply Shops	5,201	1,747	24	1,663	13	54%	11	46%	0	0.00%

Bird Barriers, Repellents & Controls Bird Feeders & Houses Birth Centers Birth Control Information Centers Bistro Black Light Equipment & Supplies Blacksmiths Blankets	1,319 2,304 1,217 202	2,840 2,380	4 14	2,874	3	75%	1			
Birth Centers Birth Control Information Centers Bistro Black Light Equipment & Supplies Blacksmiths Blankets	1,217							25% 57%	0	0.00%
Birth Control Information Centers Bistro Black Light Equipment & Supplies Blacksmiths Blacksmiths			12		6	43% 67%	8	33%	0	0.00%
Bistro Black Light Equipment & Supplies Blacksmiths Blankets		2,913 4,132	12		0	07%	4	100%	0	0.00%
Black Light Equipment & Supplies Blacksmiths Blankets	111	4,372	4	2,874	3	75%	1	25%	0	0.00%
Blacksmiths Blankets	32	4,746	0	3,999	0	0%	0	0%	0	0.00%
	1,513	2,728	8	2,439	3	38%	5	63%	0	0.00%
	1,694	2,636	106		56	53%	49	46%	1	0.94%
Blasting Contractors	1,634 596	2,667	1	3,589 3,047	0	0%	1	100%	0	0.00%
Blasting Equipment & Supplies Bleachers & Grandstands	345	3,441 3,811	<u>3</u>		3	100% 0%	0	0% 0%	0	0.00%
Blinds	31,774	5,811	162		120	74%	U 27	23%	U 5	3.09%
Blinds - Cleaning	391	3,736	102	3,589	120	100%	37	0%	J	0.00%
Blood Banks & Centers	2,929	2,214	4	2,874	3	75%	ĭ	25%	0	0.00%
Blowers - Outdoor	19	4,840	0	3,999	0	0%	0	0%	0	0.00%
Blowers & Blower Systems	1,063	3,022	2	3,270	2	100%	0	0%	0	0.00%
Blueprinting	2,615	2,292	5	2,748	0	0%	5	100%	0	0.00%
Blueprinting Equipment & Supplies	256	3,997	0		0	0%	0	0%	0	0.00%
Boarding - Horses	4,004	1,944	15		8	53%	/	47% 0%	0	0.00%
Boarding Houses Boards Of Trade	1,980	2,495 4,511	1 2	3,589 3,047	1	100% 100%	0	0%	0	0.00%
Boat - Charter	15.340	1,023	70		48	69%	22	31%	0	0.00%
Boat - Excursion	1,502	2,739	13		5	38%	8	62%	0	0.00%
Boat Builders	16,346	989	39		27	69%	12	31%	0	0.00%
Boat Cleaning	1,206	2,922	4	2,874	2	50%	2	50%	0	0.00%
Boat Club	756	3,283	4	2,874	3	75%	1	25%	0	0.00%
Boat Covers, Tops & Upholstery	6,378	1,594	27	1,584	16	59%	10	37%	1	3.70%
Boat Dealers	71,340	341	298		220	74%	77	26%	1	0.34%
Boat Equipment & Supplies	16,419	984	84	946	57	68%	27	32%	0	0.00%
Boat Launching Boat Launching Sites	227 274	4,075 3,953		3,999 3,999	0	0% 0%	0	0% 0%	0	0.00%
Boat Lifts	1,909	2,531	7	2,524	U	71%	0	29%	0	0.00%
Boat Renting & Leasing	9,114	1,338	75		35	47%	38	51%	2	2.67%
Boat Repair	47,240	471	190	569	105	55%	79	42%	- 6	3.16%
Boat Storage	3,062	2,175	10		8	80%	2	20%	0	0.00%
Boat Transporting	3,066	2,173	11		6	55%	4	36%	1	9.09%
Boat Yards	1,239	2,900	3	3,047	2	67%	1	33%	0	0.00%
Boating Instruction	1,474	2,754	4		4	100%	0	0%	0	0.00%
Boating Instruction - Canoe & Kayak	469	3,615	7	2,524	6	86%	1	14%	0	0.00%
Body Care Products	5,021	1,771	47		26	55%	20	43%	1	2.13%
Body Waxing Services Boilers - New & Used	556 4,126	3,494 1,922	10 12		7	70% 58%	3	30% 42%	0	0.00%
Boilers - Rental	34	4,726	0		7	0%	5	0%	0	0.00%
Boilers - Repair & Cleaning	5,529	1,706	14		8	57%	6	43%	0	0.00%
Boilers - Sales & Service	577	3,464	7	2,524	5	71%	2	29%	0	0.00%
Boilers - Supplies & Parts	693	3,336	3	3,047	3	100%	0	0%	0	0.00%
Bolts & Nuts	3,956	1,953	3	3,047	0	0%	3	100%	0	0.00%
Bonds - Surety & Fidelity	9,299	1,321	7	2,524	7	100%	0	0%	0	0.00%
Book, Compact Disc, & DVD Clubs	11,124	1,207	161		81	50%	40	25%	40	24.84%
Bookbinders Bookbinders	3,195 290	2,135 3,920	13 34		8	62% 18%	5 28	38% 82%	0	0.00%
Bookbinders Equipment & Supplies Bookcases	90	4,454	34 N		0	0%	20	0%	0	0.00%
Bookkeeping Service	83,520	293	114		69	61%	36	32%	9	7.89%
Books - New	64,436	371	1,302	141	1,119	86%	168	13%	15	1.15%
Books - Textbooks New & Used	50,661	442	548		507	93%	36	7%	5	0.91%
Books - Used & Rare	11,264	1,200	90		58	64%	31	34%	1	1.11%
Books - Wholesale	7,648	1,451	63		42	67%	20	32%	1	1.59%
Booths - Toll, Parking	5,397	1,726	273		225	82%	48	18%	0	0.00%
Boots	11,551	1,186	67		53	79%	14	21%	0	0.00%
Bottle Caps & Seals Bottle Return Depot	1,401	4,987 2,795	<u>0</u>		0	0% 100%	0	0% 0%	0	0.00%
Bottlers Equipment & Supplies	1,401	2,793	- 2	3,270	3	100%	0	0%	0	0.00%
Bottles - Used	301	3,906	0		0	0%	0	0%	0	0.00%
Bottles - Wholesale & Manufacturers	3,256	2,116	18		7	39%	10	56%	1	5.56%
Bounce Houses	4,918	1,783	37		20	54%	17	46%	0	0.00%
Boutique - Battling Cancer Related Products	417	3,686	1	3,589	0	0%	1	100%	0	0.00%
Boutique Items - Wholesale & Manufacturers	1,235	2,901	24		4	17%	20	83%	0	0.00%
Boutiques	26,162	725	264		122	46%	129	49%	13	4.92%
Bowling	12,100	1,156	53 11		38	72%	15	28%	0	0.00%
Bowling Clothes & Accessories Bowling Instruction	716 72	3,314 4,530	11		9	82% 0%	2	18%	0	0.00%
Bowling Instruction Bowling Lane Equipment & Supplies	418	4,530 3,683	2		0	0%	0	100%	0	0.00%
Bowling Lane Refinish & Repair	23	4,812	0		n	0%	n	0%	0	0.00%
Box Lunches	51	4,635	0	3,999	0	0%	0	0%	0	0.00%
Box Manufacturers Equipment & Supplies	1,005	3,057	5		4	80%	1	20%	0	0.00%
Box Openers	39	4,700	0		0	0%	0	0%	0	0.00%
Boxes - Corrugated & Fiber	4,584	1,827	2		0	0%	2	100%	0	0.00%
Boxes - Metal	51	4,635	1		0	0%	1	100%	0	0.00%
Boxes - Paper	1,171	2,946	0		0	0%	0	0%	0	
Boxes - Plastic & Transparent Boxes - Specialty & Fancy	568 670	3,478 3,363	1 2		0	0% 50%	0	0% 50%		100.00%
	6/0 27	3,363 4,778	2	3,270 3,270	1	50%	1	100%	0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue %	
Boxes - Wire Bound	21 623	4,829 3,407	0	3,999 3,047	0	0% 67%	0	0% 33%	0 0.0	.00%
Boxes - Wooden Boxing Gym	3,367	2,090	59		37	63%	21	36%	1 1 6	.00%
Boy & Girl Organizations - Supplies	63	4,568	0		0	0%	0	0%		.00%
Boys Clothing & Furnishings - Retail	7,572	1,458	155	665	83	54%	70	45%		.29%
Boys Clothing & Furnishings - Wholesale & Manufacturers	293	3,917	0	3,999	0	0%	0	0%	0 0.0	.00%
Braids	7,053	1,514	37	1,377	23	62%	14	38%		.00%
Braille Supplies	220	4,091	5	2,748	5	100%	0	0%		.00%
Brake Fluids Brake Service	21 53,064	4,829 430	833	3,589 207	480	100% 58%	348	0% 42%		.00%
Brake Service Equipment	1,148	2,963	12		400	50%	540	50%	0 0.0	.00%
Brake Shoe Bonding & Exchanging	7	4,965	0		0	0%	0	0%		.00%
Brakes - Lining - Manufacturers & Distributors	115	4,360	0	3,999	0	0%	0	0%		.00%
Brakes - Manufacturers & Distributors	1,165	2,950	7	2,524	4	57%	3	43%	0 0.0	.00%
Brand Development	2,193	2,425	4	2,874	3	75%	1	25%		.00%
Branding Equipment	42	4,682	0	3,999	0	0%	. 0	0%		.00%
Bras	2,738 279	2,258 3,938	27 24	1,584 1,663	16	59% 4%	23	41% 96%		.00%
Brass Brass Fabricators	60	4,583			1	0%	23	96%	0 0.0	.00%
Brass Products	604		2	3,999	0	0%	0	100%		.00%
Brazing	15	4,883	0	3,999	0	0%	0	0%		.00%
Breakfast Nooks & Booths	9	4.937	0		0	0%	0	0%		.00%
Breastfeeding Supplies & Information	10,347	1,259	59		57		2	3%		.00%
Brew Pub	325	3,851	6	2,615	3	50%	2	33%	1 16.6	.67%
Brewers	3,828	1,985	14	2,048	3	21%	7	50%		.57%
Brewers Equipment & Supplies	710	3,318	2	3,270	2	100%	0	0%	0 0.0	.00%
Brick - Clay - Common & Face	5,062	1,765	- 11		5	45%	6	55%		.00%
Brick - Concrete, Pumice	8,980	1,345	27		15	56%	8	30%		.81%
Brick - Fire	427	3,667	1	3,589	0	0%	1	100%		.00%
Brick - Used Brick Preservatives	256 1,165	3,997 2,950	0	3,999 3,999	0	0% 0%	0	0% 0%	0 0.0	.00%
Bridal & Millinery Supplies	1,183	2,544	30		10	33%	20	67%		.00%
Bridal Gown Preservation	428	3,666	4	2,874	10	0%	4	100%		.00%
Bridal Registries	1,767	2,604	35	1,419	16	46%	11	31%	8 22.8	
Bridal Shops	78,929	312	772		521		200	26%		.61%
Bridal Supplies - Wholesale & Manufacturing	788	3,246	5		3	60%	1	20%	1 20.0	.00%
Bridge Builders	2,048	2,470	1	3,589	0	0%	1	100%	0 0.0	.00%
Bridge Clubs	178	4,176	2	3,270	0	0%	2	100%	0 0.0	.00%
Bridge Instruction	1	5,048	0	3,999	0	0%	0	0%		.00%
Bridge Operators	359		4		4	100%	0	0%		.00%
Broaching Bronze	22 565	4,822 3,482	0		0	0% 100%	0	0%		.00%
Bronze Tablets	31		0	3,303	1	0%	0	0%		.00%
Bronzing	813		6		5	83%	1	17%		.00%
Broom Manufacturers Equipment & Supplies	246		0	3,999	0	0%	0	0%		.00%
Brooms	217	4,103	1	3,589	1	100%	0	0%		.00%
Brush Control	110	4,376	0	3,999	0	0%	0	0%	0 0.0	.00%
Brush Hogging	22		0		0	0%	0	0%	0 0.0	
Brush Manufacturers Equipment & Supplies	186	4,164	0	3,999	0	0%	0	0%		.00%
Brushes	316	3,873	1		0	0%	1	100%		.00%
Buckets - Digging & Hoisting	68		0		0	0% 0%		0%		.00%
Buckles Buffing & Polishing Equipment & Supplies	961 278	3,090 3,941	56 1		1	100%	00	100%		.00%
Building & Development Permits	324	3,855	2	3,270	2	100%	0	0%		.00%
Building Cleaning - Exterior	6,526	1,573	6		3	50%	3	50%	0 0.0	.00%
Building Construction Consultants	51,860	437	118	777	55	47%	59	50%		.39%
Building Contractors	399,172	54	711	233	397	56%	289	41%	25 3.5	.52%
Building Envelope Restoration	496	3,577	- 0	3,999	0	0%	0	0%	0 0.0	.00%
Building Inspection	37,242	562	60		44		16			.00%
Building Inspection - Commercial	996	3,061	3	3,047 90	2	67%	1	33%		.00%
Building Materials Building Materials - Used	177,426	132	2,005		1,893	94% 13%	104	5% 50%		.40%
Building Materials - Used Building Restoration & Preservation	1,417 37,941	2,788 554	98	2,439 865	62		33	34%	3 37.5	.50%
Buildings - Concrete	5,306	1,733	98		52	42%	33	34% 42%	2 16.6	
Buildings - Metal	59,875	396	235		110		125	53%		.00%
Buildings - Pole & Post Frame	29,851	648	52	1,189	43	83%	8	15%		.92%
Buildings - Portable	26,876	703	84	946	57		26		1 1.1	.19%
Buildings - Pre - Cut, Prefab & Modular - Dealers	46,091	479	116		88		22			.17%
Bull Riding	3	5,011	0		0	0%	0	0%		.00%
Bulldozers	1,178	2,938	1		1	100%	0	0%	0.0	.00%
Bulletin & Directory Boards	2,947	2,208	27		26		0	0%		.70%
Bullet-Resistant Equipment Bullion Coin Dealers	550 23,808	3,502 777			33	50% 73%	1	50% 0%		.00%
Burglar Alarm Systems - Dealers, Monitoring & Service	23,808 472,274	48	5,684		5,456	73% 96%	192	3%		.63%
Burial Advisory Service	1,019	3,050	5,084	2,524	5,456	71%	192	29%		.00%
Burial Vaults	1,061	3,025	0		0	0%	0	0%		.00%
Burlap	7	4,965	0		0	0%	0	0%		.00%
Bus - Sales & Rental	935	3,110	11	2,223	1	9%	10	91%		.00%
Bus Lines	21,907	822	799	211	699	87%	94	12%	6 0.7	.75%
Bus Lines Ticket Agencies	2,555	2,302	38		34	89%	4	11%		.00%
Buses - Bodies	17	4,857	0 287		0 144	0% 50%	0	0% 48%	0.0	.00%
Buses - Charter & Rental	48,660	458					138			.74%

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Buses - Distributors & Manufacturers	398	3,729	1	3,589	0	0%	1	100%	0	0.00%
Buses - Parts & Supplies Buses - Repair & Service	382 612	3,745 3,422	1	3,589 3,999	1	100% 0%	0	0%	0	0.00%
Buses - Repail & Service Buses - Used	541	3,422	1		1	100%	0	0%	0	0.00%
Bushings	77	4,503	0	3,999	0	0%	0	0%	0	0.00%
Business & Trade Organizations	108,574	220	99		58	59%	35	35%	6	6.06%
Business Brokers	37,252	561	66	1,061	34	52%	29	44%	3	4.55%
Business Consultants	275,976	81	522		317	61%	169	32%	36	6.90%
Business Credit Builder	5,370 60,337	1,729	47	1,244	46	98%	1	2%	0	0.00%
Business Forms & Systems		393	271		132	49%	130	48%	9	3.32%
Business Opportunity Companies	254,203	95	733		471	64% 47%	223	30% 33%	39	5.32%
Business Plan Preparation Business Processing Optimization	2,871 1,087	2,228 3,005	15	2,009 3,047		47% 67%	5	33%	3	20.00% 0.00%
Business Processing Optimization Business Promotions - General	38,000	553	83	3,047 957	41	49%	34	41%	0	
Business Services - General	140,145	176	1,083	170	585	54%	423	39%	75	9.64% 6.93%
Butchering	5,460	1,718	1,003	2,009	7	47%	7	47%	7,5	6.67%
Butchers Equipment & Supplies	503	3,568	1	3,589	0	0%	1	100%	0	0.00%
Butter	121	4,341	1	3,589	1	100%	0	0%	0	0.00%
Buttons - Advertising	2,172	2,432	5	2,748	3	60%	2	40%	0	0.00%
Buttons - Clothing	159	4,225	0	3,999	0	0%	0	0%	0	0.00%
Buttons - Manufacturers Equipment & Supplies	530	3,526	0	3,999	0	0%	0	0%	0	0.00%
Buying Clubs & Group Purchasing Service	61,911	383	1,351	136	1,213	90%	133	10%	5	0.37%
Cabanas - Beach & Pool	452	3,634	4	2,874	0	0%	4	100%	0	0.00%
Cabin, Cottage & Chalet - Rentals Cabinet Doors	18,767 446	904 3,644	153	671 3,270	118	77% 0%	34	22% 100%	1	0.65%
Cabinet Doors Cabinet Equipment & Supplies	13,366	1,104	63	1,086	30	48%	28	100%	5	7.94%
Cabinet Equipment & Supplies Cabinet Hardware	3,542	2,049	7	2,524	50	86%	1	14%	J	0.00%
Cabinet Haldware Cabinet Maker	11,281	1,198	43		11	26%	19	44%	13	30.23%
Cabinet Manufacturer	82,183	301	161	642	101	63%	50	31%	10	6.21%
Cabinet Organizers	586	3,449	22	1,724	2	9%	20	91%	0	0.00%
Cabinet Refacing	4,443	1,861	11	2,223	6	55%	4	36%	1	9.09%
Cabinet Refinishers	11,019	1,217	27		12	44%	13	48%	2	7.41%
Cabinets	119,021	198	389		233	60%	146	38%	10	2.57%
Cable & Wire Harness Assembly	139	4,284	5	2,748	5	100%	. 0	0%	0	0.00%
Cable Networking	2,334	2,374	27	1,584	8	30%	19	70% 0%	0	0.00%
Cable Splicing	1,240 47,247	2,898 470	1,153	3,589 161	1,030	100% 89%	117	10%	0	0.00%
Cable TV, Internet & Telephone Installation Service Cabs - Tractor, Truck	948	3,099	1,153	2,874	1,030	89%	117	10%	b	0.52% 0.00%
Caissons - Structural	45	4,669	- 4	3,999	0	0%	0	0%	0	0.00%
Cake Decorating Equipment & Supplies	3,122	2,156	19		8	42%	10	53%	1	5.26%
Calculating Service	109	4,382			0	0%	0	0%	0	0.00%
Calculators, Adding Machines & Supplies	704	3,328	3	3,047	1	33%	2	67%	0	0.00%
Calendars	2,160	2,437	11	2,223	6	55%	4	36%	1	9.09%
California Advance Fee Residential Loan Modification/Mortgage										
Loan Forbearance Services	11,249	1,202	203	545	39	19%	103	51%	61	30.05%
Call Centers	92,293	261	147	684	129	88%	16	11%	2	1.36%
Calligraphers	334	3,833	63	3,589	47	100%	16	0% 25%	0	0.00%
Campers - Dealers Campers - Rent & Lease	10,259 1.055	1,262 3.027	7	1,086 2,524	4/	75% 57%	10	43%	0	0.00%
Campers - Service & Repair	2,485	2,325	11		8	73%	1	9%	2	18.18%
Campers - Supplies & Parts	674	3,358			3	60%	1	20%	ī	20.00%
Campers - Wholesale & Manufacturers	11,241	1,203	101		88	87%	9	9%	4	3.96%
Campgrounds & RV Parks	53,170	429	317		224	71%	88	28%	5	1.58%
Camping Equipment	18,057	928	57	1,137	41	72%	15	26%	1	1.75%
Camping Equipment - Renting	141	4,279	0		0	0%	0	0%	0	0.00%
Camps	20,816	849	128	740	66	52%	59	46%	3	2.34%
Cams - Grinding & Cutting	39	4,700	0	3,999	0	0%	0	0%	0	0.00%
Candle Making Supplies	1,692 15,469	2,637	4 118	2,874 777	4	100% 64%	0 38	0%	0	0.00%
Candles - Retail Candles - Wholesale & Manufacturers	15,469 4,545	1,018 1,835	118	2,524	76 6	64% 86%	38	32% 14%	4	3.39% 0.00%
Candles - Wholesale & Manufacturers Candles - Wickless	4,545 75	4,511	1	3,589	<u> </u>	0%	1	100%	0	0.00%
Candy & Confectionery - Retail	17,037	966	139		49	35%	87	63%	3	2.16%
Candy & Confectionery - Wholesale & Manufacturers	7,883	1,422	90		28	31%	58	64%	4	4,44%
Candy & Confectionery Brokers	1,008	3,056	6		6	100%	0	0%	0	0.00%
Candy & Confectionery Manufacturer Equip & Supplies	574	3,470	1		1	100%	0	0%	0	0.00%
Candy & Confectionery Manufacturers Supplies	573	3,472	1	3,589	0	0%	1	100%	0	0.00%
Canes	1,607	2,685	3	3,047	3	100%	0	0%	0	0.00%
Caning	56	4,610	0		0	0%	0	0%	0	0.00%
Caning Supplies	243	4,024	28		8	29%	20	71%	0	0.00%
Canners Canners Equipment & Cumplies	143	4,272	0	3,333	0	0% 33%	0	0%	0	0.00%
Canners Equipment & Supplies	80		3	3,047	1		2	67% 67%	0	0.00%
Canoe Rental & Trips Cans	611 154		3	3,047 3,999	1	33% 0%	2	67% 0%	0	0.00%
Cans Manufacturers Machinery	113	4,241	<u> </u>	3,999	<u>U</u>	0%	0	0%	0	0.00%
Canvas - Wholesale & Manufacturers	1,117	2,983	14	2,048	12	86%	2	14%	0	0.00%
Canvas Goods	3,333	2,094	200		88	44%	97	49%	15	7.50%
Capacitors	95	4,432	0	3,999	00	0%	0	0%	0	0.00%
Caps - Wholesale & Manufacturers	72	4,530	1	3,589	1	100%	0	0%	0	0.00%
Caps & Gowns	2,085	2,464	6	2,615	4	67%	2	33%	0	0.00%
Car Buying Service	6,579	1,566	17		14	82%	1	6%	2	11.76%
Car Loading & Unloading	333	3,838	0		0	0%	0	0%	0	
Car Pool Information	95	4,432	2	3,270	2	100%	0	0%	0	0.00%

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Car Service Car Wash & Polish	687 97.182	3,342	36 1,702	1,398	23 989	64% 58%	13 608	36% 36%	0 105	0.00%
Car Wash & Polish Car Wash & Polish Equipment & Supplies	4,217	1,903	1,702	1,785	989	60%	608	30%	105	10.00%
Carbide	92	4.448	0	3,999	12	0%	0	0%	- 2	0.00%
Carbide Metals & Products	274	3,953	0	3,999	0	0%	Ö	0%	0	0.00%
Carbon - Activated	184	4.166	0	3,999	0	0%	0	0%	0	0.00%
Carbon Monoxide Detecting	72	4,530	1	3,589	0	0%	1	100%	0	0.00%
Carbon Products	800	3,232	1		0	0%	1	100%	0	0.00%
Carbonic Gas	364	3,780	2	3,270 2,361	2	100%	0	0%	0	0.00%
Carburetors	3,076	2,169	9		7	78%	2	22%	0	0.00%
Cardboard	16	4,868	0		0	0%		0%	0	0.00%
Cardio-phlebotomy Training & Certification	111	4,372	2	3,270		0%	1	50%	1	50.00%
Career & Outplacement Counseling	35,814 1.397	578 2,796	72	1,026 3,047	42	58% 33%	24	33%	6	8.33%
Caregivers Resources	1,397 9,521	2,796 1,311	3 57		1	33%	30	53%		66.67%
Cargo & Freight Containers Cargo Stabilizing Devices	9,521	4,466	3/		21	50%	30	50%		0.00%
Carnival Supplies	130	4,400	<u>2</u>	3,270 3,999	1	0%		0%	0	0.00%
Carnivals	533	3,524	3	3,047	1	33%	2	67%	0	0.00%
Carpenters	89,501	267	147		53	36%	89			3,40%
Carpet & Rug Binding	261	3,989	2 7	3,270	1	50%	0.0	0%		50.00%
Carpet & Rug Binding Machines	612	3,422	0	3,999	0	0%	ŏ	0%	0	0.00%
Carpet & Rug Cleaners	539,952	40	1,707	107	1,027	60%	578	34%	102	
Carpet & Rug Cleaning Equipment - Rental	827	3,203	12		10	83%	2	17%	0	0.00%
Carpet & Rug Cleaning Equipment& Supplies	9,338	1,320	23		16	70%	6		1	4.35%
Carpet & Rug Dealers - New	360,980	60	1,610	116	1,375	85%	212		23	1.43%
Carpet & Rug Dealers - Persian/Oriental Rugs	3,724	2,009	19	1,817	11	58%	8	42%	0	0.00%
Carpet & Rug Dealers - Used	11,998	1,161	37	1,377	26	70%	11		0	0.00%
Carpet & Rug Distributors & Manufacturers	11,701	1,178	57		55	96%	2	4%	0	0.00%
Carpet & Rug Dyers	767	3,270	3	3,047	3	100%	0	0%	0	0.00%
Carpet & Rug Measuring	207	4,121	0	3,999	0	0%	0	0%	0	0.00%
Carpet & Rug Pads, Linings & Accessories	2,496	2,319	8	2,439	7	88%	1	13%	0	0.00%
Carpet & Rug Renting	27	4,778	0		0	0%	. 0	0%	0	0.00%
Carpet & Rug Repair	7,323	1,485	12		6	50%		42%	1	8.33%
Carpet & Rug Weavers	239	4,040	2	3,270	1	50%	1	50%	0	0.00%
Carpet Installation	2,863	2,231	29		12	41%	15	52% 44%	2	6.90%
Carpet Layers	20,643	857	63		33	52% 75%	28	25%	2	3.17%
Carpet Layers Equipment & Supplies	677 52	3,356	4	2,874 3,999	<u>3</u>	75%	1	25%		0.00%
Carpet Workrooms Carports	22,979	4,625 791	233		175	75%	56		<u>U</u>	0.00%
Carriages - Horse	1,763	2,605	233	2,361	173	44%	30	44%		11.11%
Cash Registers & Supplies	4,166	1,916	6	2,615		100%		0%	1	0.00%
Casinos	17.238	958	170	619	127	75%	42		1	0.59%
Casinos - Online	1,480	2,751	8	2,439	2	25%	5	63%	1	12.50%
Caskets	5,291	1,735	18		14	78%	2	11%	2	11.11%
Casters & Glides	850	3,176	0	3,999	0	0%	0	0%	0,	0.00%
Cat Breeders	1,515	2,727	28	1,561	18	64%	9	32%	1	3.57%
Catalog Designers & Compilers	602	3,438	2	3,270	0	0%	0	0%	2	100.00%
Catalog Showrooms	8,894	1,354	85		82	96%	3	4%	0	0.00%
Caterer Equipment & Supplies	612	3,422	3	3,047	2	67%	1	33%	0	0.00%
Caterers	94,646	253	237	485	132	56%	99	42%	6	2.53%
Caulking Contractors	4,178	1,913	8		2	25%	6	75%	0	0.00%
Caulking Materials & Equipment	218	4,100	1		1	100%	0	0%	0	0.00%
Caverns	131 642	4,307 3,391	0	3,999 3,999	0	0% 0%	0	0% 0%	01	0.00%
Ceiling Cleaning Ceiling Materials	758	3,391	<u> </u>	3,999	<u> </u>	100%		0%	<u>U</u>	0.00%
Cellophane, Cell Materials & Products	574	3,470	26	1,614	3	31%	17		1	3.85%
Cellular Telephone Equipment & Supplies	156,677	154	3,011		2,285	76%	664		62	
Cellular Telephone Service & Supplies	273,502	83	37,668	1	36,939	98%	683	2%	46	
Cellulite Treatment - Endermologie	684	3,347	3	3,047	3	100%	0	0%	0	0.00%
Cement - Retail	1,464	2,762	10		1	10%	7	70%	2	20.00%
Cement - Wholesale & Manufacturers	1,172	2,944	1	3,589	1	100%	0	0%	0	0.00%
Cemeteries	19,197	899	147	684	105	71%	41	28%	1	0.68%
Cemetery Equipment & Supplies	2,157	2,438	30	1,513	17	57%	11	37%	2	6.67%
Centrifugal Machinery	225	4,079	0		0	0%	0	0%	0	0.00%
Ceramic Products - Decorative	2,198	2,420	17		1	6%	14		2	11.76%
Ceramic Products - Industrial	371	3,767	1	3,589	1	100%	0	0%	0	0.00%
Ceramics - Equipment & Supplies	1,796	2,590	10		3	30%	6		1	10.00%
Cereals	37	4,708	0		. 0	0%	0	0%	0	0.00%
Chain Letters	463	3,620	17		13	76%	4	24%	0	0.00%
Chain Link Fence Sales, Service & Contractors	3,054	2,176	<u>4</u>		3	75%	1	25%	0	0.00%
Chains Chairs - Orthopodic & Lift	198	4,144			13	0%	0	0% 32%	0	0.00%
Chairs - Orthopedic & Lift Chairs - Rent	2,387 4,376	2,359 1.873	19 23		13	68% 43%	13		U	0.00%
	4,376 2,790	1,8/3 2,248	41		39	43% 95%	13	5/%	U	0.00%
Chairs - Wholesale & Manufacturers Chalkboards	2,790	2,248 4,766	41		39	95% 0%	2	0%	<u>U</u>	0.00%
Chambers Of Commerce	129,525	186	15		12	80%	2	20%	0	0.00%
Charcoal	563	3,485	15		12 N	0%	0	0%	<u>0</u>	0.00%
Charity - Advertising for Publications	1,970	2,499	4		3	75%	1	25%		0.00%
Charity - Advertising for Fabrications Charity - American Indian	73	4,525	1		1	100%	n	0%		0.00%
Charity - Animal Protection	2,975	2,201	22		18	82%	4	18%	0	0.00%
	405	3.714	3		3	100%		0%		
Charity - Arts & Culture						10070		U%1	U.	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Charity - Cancer	819	3,212	1	3,589 3,999	0	0% 0%	1	100%	0	0.00%
Charity - Child Sponsorship Charity - Children & Youth	36 4,878	4,714 1,786	0 12		0	0% 67%	0	33%		0.00%
Charity - Civil Rights	204	4,129	2		2	100%	0	33% 0%		0.00%
Charity - Community Development & Civic Organizations	1,505	2,735	17		13	76%	4	24%		0.00%
Charity - Education & Literacy	1,103	2,993	15		11	73%	4	27%		0.00%
Charity - Elderly	841	3,190	3	3,047	2	67%	i	33%		0.00%
Charity - Environment	403	3,719	0		0	0%	0	0%		0.00%
Charity - Health	5,768	1,669	35	1,419	25	71%	10	29%		0.00%
·										
Charity - Human Services (i.e. assistance to individuals & families)	7,147	1,504	45		33	73%	11	24%	1	2.22%
Charity - Law & Public Interest	145	4,266	0		0	0%	0	0%		0.00%
Charity - Local	96,279	249	200	548	142	71%	54	27%		2.00%
Charity - National	14,325	1,066	26		23	88%	3	12%	0	0.00%
Charity - Other Charitable Organizations	1,811	2,581	6		6	100%	0	0%		0.00%
Charity - Police & Firefighter Organizations	612	3,422	6	2,615	5	83%	1	17%		0.00%
Charity - Relief & Development	219 1,567	4,096	1	3,589 2,524	1	100% 57%	0	0% 43%		0.00%
Charity - Religious		2,706			4	57%	3		0	0.00%
Charity - Veterans & Military	3,022 41	2,184	4	2,874		50%	2	50% 0%		0.00%
Charts Chauffeur Service	2,457	4,687 2,334	<u>U</u>	3,999 3,270	<u>U</u>	50%	0	0%		0.00%
Check Cashing Protection Systems	2,457 3,985	1,947	122		117	96%	0	3%		
Check Cashing Protection Systems Check Cashing Service	60,899	391	675		549	81%	106	16%		0.82% 2.96%
Check Protection & Signing Machines	1,066	3,019	7	2,524	549	86%	100	14%		0.00%
Check Verification & Recovery Service	6,959	1,526	49	1,223	45	92%		6%		2.04%
Checks - Printing	65,314	365	180		175	97%	4	2%		0.56%
Cheerleading Instruction	4,192	1,908	32		173	53%	14	44%	1	3.13%
Cheese	1,782	2,596	7	2,524	4	57%	3	43%		0.00%
Cheese - Artisanal	153	4,244	1	3,589	1	100%	0	0%		0.00%
Chemical Cleaning - Industrial	5,992	1,640	15	2,009	5	33%	10	67%	0	0.00%
Chemical Milling	232	4,061	0	3,999	0	0%	0	0%	0	0.00%
Chemical Plant Equipment & Supplies	2,933	2,212	6	2,615	6	100%	0	0%	0	0.00%
Chemical Production	729	3,301	2	3,270	2	100%	0	0%	0	0.00%
Chemicals	21,557	831	173		125	72%	46	27%	2	1.16%
Chemicals - Reclaiming	193	4,153	1	3,589	1	100%	0	0%		0.00%
Chemists - Analytical & Consulting	670	3,363	0		0	0%	0	0%		0.00%
Chemists - Manufacturers	1,746	2,611	90		88	98%	2	2%		0.00%
Chess Instruction	152	4,246	1		0	0%	1	100%	0	0.00%
Chewing Gum	15	4,883	0	3,999		0%	0	0%		0.00%
Child Care - In Home	5,860	1,659	32		18	56%	14	44%		0.00%
Child Care - Infant	2,184	2,429	4		2	50% 64%	1	25% 33%		25.00%
Child Care Centers Child Care Referral	220,586 3,916	110 1,963	473	302 3,047	305	67%	157	33%		2.33%
Child Parent Development Centers	1,053	3,030	<u>3</u>	3,270		100%	1	0%		0.00%
Child Support Enforcement	4,413	1,868	23		18	78%	0	22%		0.00%
Childproofing Services	360	3,788	5	2,748	10	20%	4	80%		0.00%
Children`s Play Programs Instruction	1,503	2,737	20	1,785	13	65%	6	30%		5.00%
Childrens & Family Entertainment	10,999	1,219	99		49	49%	47	47%		3.03%
Childrens & Infants Wear - Retail	32,958	605	461		304	66%	150	33%		1.52%
Childrens & Infants Wear - Wholesale & Manufacturing	634	3,397	2	3,270	1	50%	1	50%		0.00%
Chillers - Liquid	99	4,418	1	3,589	1	100%	0	0%		0.00%
Chimes & Bells	1,564	2,707	7	2,524	2	29%	5	71%	0	0.00%
Chimney Builders & Repair	77,502	317	149	678	73	49%	67	45%		6.04%
Chimney Cleaning	172,400	138	314	401	210	67%	85	27%	19	6.05%
Chimney Cleaning Equipment & Supplies	1,773	2,603	7	2,524	6	86%	1	14%		0.00%
Chimney Lining Materials	812	3,218	0	3,333	0	0%	0	0%		0.00%
Chimney Sweeper	4,478	1,850	24			29%	16	67%		4.17%
Chimneys - Prefabricated	33	4,736	0		0	0%	0	0%		0.00%
China - Wholesale & Manufacturers	209	4,115	· ·	5/222	<u>0</u> 17	0%	0	0% 19%		0.00%
China & Crystal - Repair China & Glassware - Renting	1,250 19	2,892 4,840	21		1/	81% 0%	4	19%		0.00%
China & Glassware - Retail	21,456	836	26		21	81%	U	19%		0.00%
Chinese Food Products	693	3,336	17	1,915	21 8	47%	0	53%	0	0.00%
Chiropractor Information Bureaus	265	3,980	7	3,270	<u>0</u>	0%	2	100%		0.00%
Chiropractors D.C.	133,459	184	478		325	68%	121	25%		6.69%
Chiropractors Equipment & Supplies	2,267	2,391	17		6	35%	11	65%		0.00%
Chlorinators	33	4,736	0		<u> </u>	0%	n	0%	n	0.00%
Chocolate & Cocoa	2,869	2,230	6		3	50%	2	33%		16.67%
Choirs	10	4,929	0		0	0%	0	0%		0.00%
Choreographers	106	4,389	2	3,270	0	0%	0	0%		.00.00%
Christian Science Practitioners	34	4,726	0		0	0%	0	0%		0.00%
Christian Science Reading Rooms	26	4,782	0		0	0%	0	0%	0	0.00%
Christmas Lights & Decorations	10,185	1,268	66	1,061	53	80%	11			3.03%
Christmas Trees	6,864	1,540	100	851	91	91%	7	7%	2	2.00%
Chucks	19	4,840	0		0	0%	0	0%		0.00%
Church Furnishings	1,117	2,983	2		2	100%	0	0%		0.00%
Church Supplies	1,288	2,858	10		4	40%	6	60%		0.00%
Churches	14,808	1,048	34	1,441	23	68%	11	32%	0	0.00%
Chute Cleaning	8	4,950	0		0	0%	. 0	0%		0.00%
Cigar & Cigarette & Tobacco Dealers - Retail	34,966	583	650		464	71%	175	27%		1.69%
Cigar & Cigarette & Tobacco Dealers - Wholesale	3,725	2,008	10		8	80%	2	20%		0.00%
Cigar & Cigarette Lighters	1,467	2,758	6	2,615	2	33%	3	50%	1 1	16.67%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Cigar, Cigarette & Tobacco Manufacturers Cigars and Cigar Accessories	1,665 3,493	2,651 2,059	12	2,158 1,177	10	83% 28%	1 21	8% 58%	1 7	8.33% 7 13.21%
Cinders Cinders	3,493	4,950	33	3,999	13	0%	21	0%	/	0.00%
Circuit Breakers	307	3,899	0	3,999	0	0%	0	0%	0	0.00%
Circulation Auditors	74	4,518	0	3,999	0	0%	0	0%	0	0.00%
Circus Companies	1,570	2,705	4		4	100%	0	0%	0	0.00%
Cistern Builders	47	4,656	0	3,999	0	0% 75%	0	0% 25%	0	0.00%
City & Town Planners Clamps	1,261 225	2,883 4,079	4	2,874 3,999	3	75% 0%	1	25% 0%	0	0.00%
Clay	8	4,079	0		0	0%	0	0%	0	0.00%
Clay Products	463	3,620	2	3,270	2	100%	0	0%	0	0.00%
Clean Room Facilities	575	3,468	1		1	100%	0	0%	0	0.00%
Clean Rooms - Installation & Equipment	604	3,433	0	3,999	0	0%	0	0%	0	0.00%
Cleaners & Dyers Equipment & Supplies	268	3,968	5	2,748	2	40%	3	60%	0	0.00%
Cleaners & Dyers Supplies Cleaning Compounds	34 5,501	4,726 1,709	38	3,270 1,364	22	50% 58%	16	50% 42%	0	0.00%
Cleaning Services	157,680	152	1,037	1,364	429	41%	381	37%	227	7 21.89%
Cleaning Services - Commercial Office	17,624	938	26	1,614	14	54%	9	35%	3	11.54%
Cleaning Services - Estate	177	4,179	3	3,047	1	33%	2	67%	0	0.00%
Cleaning Supplies	28,197	682	153	671	117	76%	34	22%	2	1.31%
Cleaning Supplies by Internet	2,525	2,309	10	2,287	10	100%	0	0%	0	0.00%
Cleaning Supplies by Mail	115	4,360	0	3,999	0	0%	0	0%	0	0.00%
Cleaning Systems Press, Chemical	3,565	2,044	11		4	36%	6	55%	1	9.09%
Clergy Clinics	101 134,226	4,413 182	<u>0</u> 926		661	0% 71%	0 245	0% 26%	0	0.00%
Clinics - Cervical Vein	553	3.498	926	3,270	001	71%	245	100%		0.00%
Clinics - Cervical veni Clinics - Dialysis	1,029	3,496	8		7	88%	0	0%	1	1 12.50%
Clinics - Pain Management	6,622	1,564	13		9	69%	4	31%	0	0.00%
Clinics - Sleep Centers	7,751	1,437	45	1,266	40	89%	5	11%	0	0.00%
Clipping Service	137	4,289	0	3,999	0	0%	0	0%	0	0.00%
Clocks - Components	176	4,182	0	3,999	0	0%	0	0%	0	0.00%
Clocks - Dealers	5,220	1,744	26		21	81%	5	19%	0	0.00%
Clocks - Service & Repair	16,306 447	992	100		51 0	51% 0%	40	40% 100%	9	9.00%
Clocks - Wholesale & Manufacturers Closet Systems & Accessories	23,314	3,642 785	60	3,270 1,116	48		10	17%	2	0.00%
Closures - Industrial - Protective	23,314	4,057	00		0	0%	0	0%	- 2	0.00%
Cloth Cutting	58	4,598	0	3,999	0	0%	0	0%	0	0.00%
Clothes - Consignment & Resale	38,246	548	461	311	257	56%	131	28%	73	3 15.84%
Clothing - Retail	145,869	167	2,310	76	1,341		866	37%	103	4.46%
Clubs	29,958	647	299	413	261		34	11%	4	1.34%
Clutches	914	3,123	4	2,874	4	100%	0	0% 17%	0	0.00%
Coaching - Business Coaching - Leadership	30,323 1,731	643 2,618	156 1	661 3,589	128	82% 0%	26	17%	2	0.00%
Coaching - Leadership Coaching - Life	11,355	1,195	23		3	13%	15	65%	5	21.74%
Coal & Coke - Retail	465	3,618	1		1	100%	0	0%	0	0.00%
Coal & Coke - Wholesale	113	4,367	0	3,999	0	0%	0	0%	0	0.00%
Coal Brokers	906		0		0	0%	0	0%	0	0.00%
Coal Miners & Shippers	1,323	2,837	2	3,270	2	100%	0	0%	0	0.00%
Coal Washing	58	4,598	0	3,999	0	0% 0%	0	0% 0%	0	0.00%
Coat Fronts Coated Fabrics	503	5,048 3,568	<u>0</u>		0	100%	0	0%	0	0.00%
Coatings - Powder	3,762	2,000	10		5	50%	5	50%	0	0.00%
Coatings - Protective	24,103	763	72		29		40	56%	3	3 4.17%
Coatings - Vacuum Deposition	128	4,323	3	3,047	2	67%	i	33%	0	0.00%
Coats - Wholesale & Manufacturers	495	3,578	10	2,287	3	30%	7	70%	0	0.00%
Coats Of Arms	1	5,048	0		0	0%	0	0%	0	0.00%
Cocktail Lounges	6,368	1,595	39		16		22	56%	1	2.56%
Cocktail Mixes Coffee & Tea	85 32,280	4,474 613	0 250	3,999 466	0 168	0% 67%	0 74	0% 30%	0	0.00%
Coffee & Tea Shops	32,280 9,912	1,282	250 159		168		27	30% 17%	<u>8</u>	3.20%
Coffee Break Service & Supplies	9,912	1,282	159	1,205	33	66%	13	26%	4	1 8.00%
Coffee Brewing Devices	6,455	1,583	40	1,328	30	75%	9	23%	1	2.50%
Coffee Roasting & Handling Equipment	2,576	2,298	11	2,223	6	55%		45%	0	0.00%
Coil Winding	55	4,613	0		0	0%	0	0%	0	0.00%
Coils - Electric	508		0		0	0%	0	0%	0	0.00%
Coils - Fin	23	4,812	0		0	0%	0	0%	0	0.00%
Coils - Plate Coin & Bill Change Machines	239	5,048 4,040	0		0	0% 75%	0	0% 25%	0	0.00%
Coin & Bill Count, Sort, Wrap Machines	370	3,770	17		3 17	100%	1	0%	0	0.00%
Coin & Bill Count, Sort, Wrap Fractimes Coin & Bill Count, Sort, Wrap Services	148	4,260	7	3,270	17	50%	1	50%	<u> </u>	0.00%
Coin Cards	48		0		0	0%	0	0%	0	0.00%
Coin Dealers, Supplies	159,923	150	391	342	309	79%	76	19%	6	1.53%
Coin Wrappers	2	5,027	0	3,999	0	0%	0	0%	0	0.00%
Coins & Tokens - Manufacturers	1,868	2,554	5	2,748	2	40%	3	60%	0	0.00%
Coins, Stamps & Precious Metals Dealer	14,522	1,063	45		26		19	42%	0	0.00%
Cold Storage Doors & Insulated Panels	51 18	4,635 4,849	0		0	0% 0%	0	0% 0%	0	0.00%
Cold Type Composition Collapsible Tubes	28	4,849 5,011	0	3,999	0	0%	0	0%	0	0.00%
Collectibles	47,847	465	414		360	87%	51	12%	3	0.00%
		705		337						
Collection Agencies	2,198.907	41	24.333	51	20.509	84%	2.797	11%	1.02/	4.22%
Collection Agencies Collection Agencies - Government Loans Collection Systems	2,198,907 7,374 40,196	1,476 527	24,333 22 518	5 1,724 283	20,509 5 293	23%	2,797 17 198	11% 77% 38%	1,027 0 27	0.00%

College Admission Counseling 16,325 990 17 1,915 College Sayings Plans 934 3,112 3 3,047 Colocation Services 645 3,386 12 2,158 Colon Hydrotherapy - Colonic Therapy 5,003 1,772 13 2,106 Color Cards 78 4,502 1 3,589 Color Cords 78 4,502 1 3,589 Color Consultants 368 3,775 0 3,999 Color Separations - Offset , Photo Engraving 179 4,173 2 3,270 Colors Food 4 4,995 0 3,999 Colors Food 4 4,995 0 3,999 Colors & Pigment 248 4,012 0 3,999 Colors & Pigment 248 4,012 0 3,999 Columbarium 56 4,610 0 3,999 Columbarium 56 4,643 0 3,999 Columbarium 57 50 50 50 Combarium 57 50 50 50 Combarium 58 50 4,643 0 3,999 Combustion Controls 90 4,454 0 3,999 Combustion Controls 90 4,454 0 3,999 Combustion Controls 90 4,454 0 3,999 Commercial Blueprint Design 135 4,296 2 3,270 Commercial Blueprint Design 135 4,296 2 3,270 Commercial Products Manufacturers 35,717 579 298 414 Commercial Products Manufacturers 35,717 579 298 414 Commercial Roofing 21,474 834 47 1,244 Commercial Service 679 3,354 2 3,270 Commercial Service 8,939 1,350 20 1,785 Compact Discs, Tapes & Records - Retail 23,348 739 70 1,037 Compact Discs, Tapes & Records - Retail 23,348 739 70 1,037 Compact Discs, Tapes & Records - Retail 23,348 739 70 1,037 Compact Discs, Tapes & Records - Retail 23,348 739 70 1,037 Compact Discs, Tapes & Records - Retail 23,348 739 70 1,037 Compact Discs, Tapes & Records - Retail 23,348 739 70 1,037 Compact Discs, Tapes & Records - Retail 23,349 24 2,270 Compact Discs,	166 3 8 8 111 0 0 0 0 0 0 0 1 1 3 3 9 8 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	94% (94%) 100% (100%) 100% (10	1 0 4 4 4 2 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	6% 0% 33% 15% 100% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0.00% 0 0.00
Colocation Services	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	6.7% 85% 0% 0% 0% 0% 0% 6% 6% 6% 0% 0% 0% 0% 0% 0% 0% 45% 0% 45% 0% 44% 55% 50% 56% 32% 50% 34% 65% 34% 36% 36% 36% 36% 36% 36%	2 2 0 0 6 4 4 4 35 5 22 1 1 12 8 8 2 2 5 9 8 8	33% 15% 10% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 45% 0% 45% 0% 45% 10% 47% 50% 50% 50% 50% 50% 50% 50% 50% 50% 50	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0.09% 0 0.00% 0 0.00
Colon Hydrotherapy - Colonic Therapy 5,003 1,772 13 2,106	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	85% 0% 0% 0% 50% 0% 0% 0% 0% 0% 0% 65% 0% 0% 0% 0% 44% 0% 44% 55% 0% 44% 55% 0% 44% 55% 0% 65% 65% 66% 34% 65% 66% 87% 36% 36% 20%	2 2 0 0 6 4 4 4 35 5 22 1 1 12 8 8 2 2 5 9 8 8	15% 100% 0% 0% 0% 0% 0% 0% 0% 0% 45% 0% 45% 0% 47% 50% 100% 100% 15% 47% 50% 86% 100%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% 0.00% 50.00% 0.00%
Color Consultants	0 0 8 254 494 15 1 1 2 2 11 0 39 54 68 5 5 1 1 2	0% 50% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0	2 2 0 0 6 4 4 4 35 5 22 1 1 12 8 8 2 2 5 9 8 8	0% 0% 0% 0% 0% 0% 0% 45% 0% 48% 100% 33% 15% 47% 50% 47% 50% 66% 100% 66% 40% 66%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% 0.
Color Separations - Offset , Photo Engraving 179	0 0 8 254 494 15 1 1 2 2 11 0 39 54 68 5 5 1 1 2	50% 0% 0% 0% 0% 0% 0% 0% 0% 0% 45% 0% 45% 0% 44% 55% 93% 50% 55% 55% 34% 55% 34% 87% 36% 36% 20% 40%	2 2 0 0 6 4 4 4 35 5 22 1 1 12 8 8 2 2 5 9 8 8	0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 45% 0% 48% 0% 48% 0% 55% 47% 47% 56% 40% 10% 33% 47% 56% 41% 41% 41% 41% 41% 41% 41% 41% 41% 41	0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	50.00% 0.00%
Colors - Food	0 0 8 254 494 15 1 1 2 2 11 0 39 54 68 5 5 1 1 2	0 9% 0 9% 0 9% 0 9% 0 9% 0 9% 0 9% 0 9%	2 2 0 0 6 4 4 4 35 5 22 1 1 12 8 8 2 2 5 9 8 8	0% 0% 0% 0% 45% 0% 6% 0% 45% 0% 100% 100% 33% 15% 47% 50% 100% 66% 100% 66% 100% 66% 100% 66% 100% 66% 100% 66% 100%	1 0 0 0 0 0 0 0 4 4 0 0 4 4 10 0 0 0 0 0	0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 6.90% 0.00% 22.22% 0.00% 21.28% 0.00% 21.28% 0.00% 3.18%
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Commercial Kitchen Rental 413 3,698 0 3,999 Commercial Products Manufacturers 6,913 1,532 18 1,862 Commercial Products Manufacturers 35,717 579 298 414 Commercial Products Wholesale & Distributor 33,915 599 533 278 Commercial Products Wholesale & Distributor 33,915 599 533 278 Commercial Roofing 21,474 8.34 47 1,244 Commodity Brokers 8,939 1,300 2 3,270 Commodity Brokers 8,939 1,350 20 1,785 Commodity Brokers 679 3,354 2 3,270 Communication Consultants 25,431 739 70 1,037 Compact Discs, Tapes & Records - Retail 23,348 783 157 657 Compact Discs, Tapes & Records - Wholesale & Manufacturing 2,440 2,342 78 986 Compactors - Waste - Industrial & Commercial 910 3,127 5 2,748 Compactors - Waste - Service & Repair 237 4,046 5 2,748 Compactors - Waste - Surplies & Parts 237 4,046 5 2,748 Compactors - Waste - Surplies & Parts 47 4,656 0 3,999 Compactors - Waste - Waste - Surplies & Manufacturers 52 4,625 0 3,999 Compactors - Waste - Wholesale & Manufacturers 52 4,625 0 3,999 Compactors - Waste - Wholesale & Manufacturers 47 4,656 0 3,999 Compactors - Waste - Wholesale & Manufacturers 52 4,625 0 3,999 Compactors - Waste - Wholesale & Manufacturers 52 4,625 0 3,999 Composting Systems 427 3,667 0 3,999 Composting Systems 427 3,667 0 3,999 Composting Systems 427 3,667 0 3,999 Compression Clothing/Garments 10,958 1,225 25 1,645 Compactors - Waste - Surplies & Parts 1,058 1,255 25 1,645 Compactors - Waste - Surplies & Parts 1,058 1,255 25 1,645 Compactors - Waste - Surplies & Parts 1,058 1,255 25 1,645 Compactors - Waste - Waste - Surplies & Parts 1,058 1,255 25 1,645 Compactors - Waste - Waste	494 15 1 2 111 0 39 54 68 5 1 1 2 2 0 0	0% 44% 85% 93% 93% 50% 50% 55% 34% 36% 36% 40% 0%	35 22 1 12 8 2 25 98	0% 33% 15% 15% 47% 47% 50% 86% 40% 10% 36% 62% 62% 64%	0 0 4 0 0 4 10 0 0 0 1 1 0 6 5 5 5	0.00% 22.22% 0.00% 0.75% 21.28% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 3.18%
Commercial Painting Contractor 6,913 1,532 18 1,882 Commercial Products Munifacturers 35,717 579 298 414 Commercial Products Wholesale & Distributor 33,915 599 533 278 Commercial Roofing 21,474 834 47 1,244 Commercial Roofing 21,474 834 47 1,244 Commercial Roofing 941 3,102 2 3,270 Commodish Green 555 3,496 14 2,048 Commodity Brokers 8,939 1,350 20 1,785 Commodity Trading Advisory Service 679 3,354 2 3,270 Compactor Using Trading Advisory Service 679 3,354 2 3,270 Compactor Sea Records - Retail 23,348 783 157 657 Compact Discs, Tapes & Records - Wholesale & Manufacturing 2,440 2,342 78 986 Compactors - Waste - Supeshold - Dealers 366 3,777 14 2,048 2,048 2,048	494 15 1 2 111 0 39 54 68 5 1 1 2 2 0 0	44% 85% 93% 32% 50% 14% 55% 0% 36% 34% 36% 20%	35 22 1 12 8 2 25 98	33% 15% 7% 47% 50% 86% 100% 36% 13% 62%	3 4 4 0 0 0 0 4 4 1 1 0 0 0 0 0 0 0 0 0 0	22.22% 0.00% 0.75% 0.21.28% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.3.18%
Commercial Products Manufacturers 35,717 579 298 414	494 15 1 2 111 0 39 54 68 5 1 1 2 2 0 0	85% 93% 32% 50% 14% 55% 0% 56% 34% 87% 36% 20% 40%	35 22 1 12 8 2 25 98	15% 7% 47% 50% 86% 40% 100% 36% 62% 13% 64%	0 4 100 0 0 1 1 0 6 5 5	0.00% 0.75% 21.28% 0.00% 0.00% 5.00% 0.00% 8.57% 3.18%
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Commercials - Radio & Television 941 3,102 2 3,270 Commissary Contractors 555 3,496 14 2,048 Commodity Brokers 8,939 1,350 20 1,785 Commodity Trading Advisory Service 679 3,354 2 3,270 Commodity Trading Advisory Service 679 3,354 2 3,270 Commaction Consultants 25,431 739 70 1,037 Compact Discs, Tapes & Records - Retail 23,438 783 157 657 Compact Discs, Tapes & Records - Wholesale & Manufacturing 2,440 2,342 78 986 Compactors - Waste - Household - Dealers 366 3,777 14 2,048 Compactors - Waste - Subustrial & Commercial 910 3,127 5 2,748 Compactors - Waste - Supplies & Parts 47 4,656 0 3,999 Compactors - Waste - Wholesale & Manufacturers 52 4,625 0 3,999 Compasting - Waste - Wholesale & Manufacturers 52 4,625 0	1 2 11 0 39 54 68 5 1 2 2 0 0	50% 14% 55% 0% 56% 34% 87% 36% 20% 40%	1 12 8 2 25 98	50% 86% 40% 100% 36% 62% 13% 64%	10 0 0 1 1 0 6 5	0 0.00% 0 0.00% 5.00% 0 0.00% 8.57% 3.18%
Commissary Contractors 555 3,496 14 2,048 Commodity Brokers 8,939 1,350 20 1,785 Commodity Trading Advisory Service 679 3,354 2 3,270 Communication Consultants 25,431 739 70 1,037 Compact Discs, Tapes Records - Retail 23,438 783 157 657 Compact Discs, Tapes, Records - Wholesale & Manufacturing 2,440 2,342 78 986 Compactors - Waste - Industrial & Commercial 910 3,127 5 2,748 Compactors - Waste - Service & Repair 237 4,046 5 2,2748 Compactors - Waste - Survice & Repair 237 4,046 5 2,748 Compactors - Waste - Supplies & Parts 47 4,656 0 3,999 Compactors - Waste - Wholesale & Manufacturers 52 4,625 0 3,999 Compasses 4 4,995 0 3,999 Composting Systems 427 3,667 0 3,999 <td< td=""><td>0 39 54 68 5 1 1 2 0 0</td><td>14% 55% 0% 56% 34% 87% 36% 20% 40%</td><td>8 2 25 98</td><td>86% 40% 100% 36% 62% 13% 64%</td><td>0 0 1 0 6 5</td><td>0.00% 5.00% 0.00% 8.57% 3.18%</td></td<>	0 39 54 68 5 1 1 2 0 0	14% 55% 0% 56% 34% 87% 36% 20% 40%	8 2 25 98	86% 40% 100% 36% 62% 13% 64%	0 0 1 0 6 5	0.00% 5.00% 0.00% 8.57% 3.18%
Commodity Brokers 8,939 1,350 20 1,785 Commodity Trading Advisory Service 679 3,354 2 3,270 Computation Consultants 25,431 739 70 1,037 Compact Discs, Tapes & Records - Retail 23,348 783 157 657 Compact Discs, Tapes, Records - Wholesale & Manufacturing 2,440 2,342 78 986 Compactors - Waste - Household - Dealers 366 3,777 14 2,048 Compactors - Waste - Industrial & Commercial 910 3,127 5 2,748 Compactors - Waste - Service & Repair 237 4,046 5 2,748 Compactors - Waste - Supplies & Parts 47 4,656 0 3,999 Compactors - Waste - Wholesale & Manufacturers 52 4,625 0 3,999 Compactors - Waste - Supplies & Manufacturers 52 4,625 0 3,999 Compactors - Waste - Wholesale & Manufacturers 52 4,625 0 3,999 Compactors - Waste - Wholesale & Manufacturers 52	0 39 54 68 5 1 1 2 0 0	55% 0% 56% 34% 87% 36% 20% 40%	8 2 25 98	40% 100% 36% 62% 13% 64%	0 1 0 6 5 0	5.00% 0.00% 8.57% 3.18%
Commodity Trading Advisory Service 6.79 3,354 2 3,270 Communication Consultants 25,431 739 70 1,037 Compact Discs, Tapes & Records - Retail 23,348 783 157 657 Compact Discs, Tapes, Records - Wholesale & Manufacturing 2,440 2,342 78 986 Compact Discs, Tapes, Records - Wholesale & Manufacturing 366 3,777 14 2,048 Compactors - Waste - Industrial & Commercial 910 3,127 5 2,748 Compactors - Waste - Service & Repair 237 4,046 5 2,748 Compactors - Waste - Supplies & Parts 47 4,656 0 3,999 Compactors - Waste - Wholesale & Manufacturers 52 4,625 0 3,999 Compasses 4 4,995 0 3,999 Composting Systems 427 3,667 0 3,999 Composting Systems 427 3,667 0 3,999 Compression Clothing/Garments 10,958 1,225 25 1,645	0 39 54 68 5 1 1 2 0 0	0% 56% 34% 87% 36% 20% 40%	98	100% 36% 62% 13% 64%	0 6 5	0.00% 8.57% 3.18%
Communication Consultants 25,431 739 70 1,037 Compact Discs, Tapes & Records - Retail 23,348 783 157 657 Compact Discs, Tapes, Records - Wholesale & Manufacturing 2,440 2,342 78 986 Compactors - Waster - Nuse - Household - Dealers 366 3,777 14 2,048 Compactors - Waster - Industrial & Commercial 910 3,127 5 2,748 Compactors - Waster - Supplies & Parts 237 4,046 5 2,748 Compactors - Waster - Supplies & Parts 47 4,656 0 3,999 Compactors - Waster - Wholesale & Manufacturers 52 4,625 0 3,999 Compactors - Waster - Wholesale & Manufacturers 4 4,995 0 3,999 Composting Consulting 7,388 1,475 22 1,724 Composting Systems 427 3,667 0 3,999 Compression Clothing/Garments 10,958 1,225 25 1,645 Compressors 5,149 1,755 15	39 54 68 5 1 2 0 0	56% 34% 87% 36% 20% 40% 0%	98	36% 62% 13% 64%	6 5 0	8.57% 3.18%
Compact Discs, Tapes & Records - Retail 23,348 783 157 657 Compact Discs, Tapes, Records - Wholesale & Manufacturing 2,440 2,342 78 986 Compactors - Waste - Household - Dealers 366 3,777 14 2,048 Compactors - Waste - Industrial & Commercial 910 3,127 5 2,748 Compactors - Waste - Service & Repair 237 4,046 5 2,748 Compactors - Waste - Supplies & Parts 47 4,656 0 3,999 Compactors - Waste - Wholesale & Manufacturers 52 4,625 0 3,999 Compasses 4 4,995 0 3,999 Composting Systems 427 3,667 0 3,999 Composting Systems 427 3,667 0 3,999 Compression Clothing/Garments 10,958 1,225 25 1,645 Compressors 5,149 1,755 15 2,009	54 68 5 1 2 0 0	34% 87% 36% 20% 40% 0%	98	62% 13% 64%	5 0	3.18%
Compact Discs, Tapes, Records - Wholesale & Manufacturing 2,440 2,342 78 986 Compactors - Waste - Household - Dealers 366 3,777 14 2,048 Compactors - Waste - Industrial & Commercial 910 3,127 5 2,748 Compactors - Waste - Service & Repair 237 4,046 5 2,748 Compactors - Waste - Supplies & Parts 47 4,656 0 3,999 Compactors - Waste - Wholesale & Manufacturers 52 4,625 0 3,999 Compactors - Waste - Wholesale & Manufacturers 4 4,995 0 3,999 Complaince Consulting 7,388 1,475 22 1,724 Composting Systems 427 3,667 0 3,999 Compression Clothing/Garments 10,958 1,225 25 1,645 Compressors 5,149 1,755 15 2,009	5 1 2 0 0	36% 20% 40% 0%	10 9 4 3	13% 64%	0	
Compactors - Waste - Industrial & Commercial 910 3,127 5 2,748 Compactors - Waste - Service & Repair 237 4,046 5 2,748 Compactors - Waste - Survice & Repair 47 4,656 0 3,999 Compactors - Waste - Supplies & Parts 52 4,625 0 3,999 Compactors - Waste - Wholesale & Manufacturers 52 4,625 0 3,999 Complance Consulting 7,388 1,475 22 1,724 Composting Systems 427 3,667 0 3,999 Compression Clothing/Garments 10,958 1,225 25 1,645 Compressors 5,149 1,755 15 2,009	5 1 2 0 0 0 0 13	20% 40% 0%	9 4 3			0.00%
Compactors - Waste - Service & Repair 237 4,046 5 2,748 Compactors - Waste - Supplies & Parts 47 4,656 0 3,999 Compactors - Waste - Wholesale & Manufacturers 52 4,625 0 3,999 Compactors - Waste - Wholesale & Manufacturers 52 4,625 0 3,999 Complaince Consulting 7,388 1,475 22 1,724 Composting Systems 427 3,667 0 3,999 Compression Clothing/Garments 10,958 1,225 25 1,645 Compressors 5,149 1,755 15 2,009	1 2 0 0 0 0 13	40% 0%	4		0	0.00%
Compactors - Waste - Supplies & Parts 47 4,656 0 3,999 Compactors - Waste - Wholesale & Manufacturers 52 4,625 0 3,999 Compactors - Waste - Wholesale & Manufacturers 52 4,625 0 3,999 Compasses 4 4,995 0 3,999 Composting Systems 7,388 1,475 22 1,724 Compositing Systems 427 3,667 0 3,999 Compression Clothing/Garments 10,958 1,225 25 1,645 Compressors 5,149 1,755 15 2,009	2 0 0 0 13	0%	3	80%	0	0.00%
Compactors - Waste - Wholesale & Manufacturers 52 4,625 0 3,999 Compasses 4 4,995 0 3,999 Compliance Consulting 7,388 1,475 22 1,724 Composting Systems 427 3,667 0 3,999 Compression Clothing/Garments 10,958 1,225 25 1,645 Compressors 5,149 1,755 15 2,009	0 0 0 13			60%	0	0.00%
Compasses 4 4,995 0 3,999 Complance Consulting 7,388 1,475 22 1,724 Composting Systems 427 3,667 0 3,999 Compression Clothing/Garments 10,958 1,225 25 1,645 Compressors 5,149 1,755 15 2,009	0 13		0	0% 0%	0	0.00%
Compliance Consulting 7,388 1,475 22 1,724 Composting Systems 427 3,667 0 3,999 Compression Clothing/Garments 10,958 1,225 25 1,645 Compressors 5,149 1,755 15 2,009	13	0%	0	0%	0	0.00%
Composting Systems 427 3,667 0 3,999 Compression Clothing/Garments 10,958 1,225 25 1,645 Compressors 5,149 1,755 15 2,009	0	59%	9	41%	0	0.00%
Compressors 5,149 1,755 15 2,009		0%	0	0%	0	0.00%
	10	40%	15	60%	0	0.00%
	11	73%	4	27%	0	0.00%
	0	0%	0	0%	0	0.00%
Compressors - Repair 591 3,445 4 2,874 Computer Assisted Design Services 1,164 2,952 18 1,862	3	75% 39%	1	25% 33%	<u> </u>	0.00%
Computer Assisted Design Services	66	75%	20	23%	2	2.27%
17,036 17,037 1	81	56%	60	41%	4	2.76%
Computer Facilities Management Services 1,853 2,559 4 2,874	4	100%	0	0%	0	0.00%
Computer Gaming Centers 1,157 2,955 18 1,862	7	39%	7	39%	4	22.22%
Computer Printers Sales & Service 5,981 1,641 55 1,156	34	62%	19	35%	2	3.64%
Computer Software Publishers & Developers 282,968 79 2,030 89 Computer - Bulletin Boards 149 4,256 0 3,999	1,470	72% 0%	542	27% 0%	18	0.89%
Computers - Bulletin Boards 149 4,256 0 3,999 Computers - Cable & Installation 11,019 1,217 12 2,158	0	33%	7	58%	<u>U</u>	0.00%
Computers - Cleaning Services	2	29%	5	71%	1	0.00%
Computers - Dealers 250,359 97 3,699 45	3,373	91%	289	8%	37	
Computers - Disaster Recovery 17,447 943 83 957	45	54%	37	45%	1	1.20%
Computers - Forensics 671 3,361 2 3,270	0	0%	1	50%	1	50.00%
Computers - Furniture 1,892 2,540 10 2,287	7	70%	3	30%	0	0.00%
Computers - Graphics 5,806 1,667 12 2,158 Computers - Multimedia 5,547 1,704 71 1,034	6 45	50% 63%	4 25	33% 35%	2	16.67%
Computers - Network Security 12,520 1,140 39 1,345	45	79%	25	18%	1	1.41%
Computers - Networks 12,724 37 1,735	2,123	97%	65	3%	7	0.32%
Computers - Programming 1,563 2,708 11 2,223	4	36%	6	55%	1	9.09%
Computers - Rent & Lease 6,498 1,576 454 314	445	98%	- 8	2%	1	0.22%
Computers - Rooms - Installation & Equipment 1,474 2,754 6 2,615	5	83%	- 1	17%	0	0.00%
Computers - Security Equip & Systems 7,623 1,455 123 753	88	72%	33	27%	2	1.63%
Computers - Service & Repair 307,922 73 1,861 99 Computers - Supplies & Parts 109,233 218 1,306 138	1,066 928	57% 71%	713 349	38% 27%	82	
Computers - Supplies & Parts 109,233 218 1,306 138 Computers - Sys Designers & Consult 110,394 214 426 326	928 377	71% 88%	349 46	11%	29	0.70%
Computers - Time Share 43 4,676 0 3,999	0	0%	0	0%	<u></u>	0.00%
Computers - Training 43,038 498 109 814	86	79%	17	16%	6	5.50%
Computers - Used 23,710 780 72 1,026	41	57%	26	36%	5	6.94%
Computers - Wholesale & Manufacturers 10,368 1,257 1,025 182	1,014	99%	11	1%	0	0.00%
Computers Hardware, Software & Services 526,490 42 4,622 33 333 333 333 333 333	3,842	83%	667	14%	113	
Concert Bureaus 277 3,942 20 1,785 Concert Halls 2,465 2,331 43 1,287	15 23	75% 53%	5 20	25% 47%	0	0.00%
Concert Halls	23	53%	20	100%	<u> </u>	0.00%
Concert Promoters & Consultants 2,649 2,280 49 1,223	8	16%	38	78%	3	6.12%
Concessionaires 1,862 2,556 31 1,498	1	3%	2	6%	28	90.32%
Concierge Services 8,933 1,351 9 2,361	3	33%	5	56%	1	11.11%
Concrete - Custom 15,993 1,002 105 831	47	45%	48	46%	10	J.52 70
Concrete - Prestressed 217 4,103 0 3,999	0	0%	0	0%	0	0.00%
Concrete - Ready Mixed 18,506 915 27 1,584 Concrete - Restoration, Sealing & Cleaning 11,241 1,203 30 1,513	15 12	56% 40%	11	41% 53%	1	3.70%
Concrete - Restoration, Sealing & Cleaning 11,241 1,203 30 1,513 Concrete - Stamped & Decorative 30,521 638 131 732	12 83	40% 63%	16 45		2	6.67%
Concrete - Stamped & Decorative 30,321 638 131 732 150 151 152 153 154 155	83	0%	45 0	0%	<u>3</u>	2.29% 0.00%
Concrete Aggregates 1,309 2,846 0 3,999	0	0%	0	0%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Concrete Block & Product Molding Machine	2,711	2,265	18	1,862 2,048	12	67% 43%	6	33% 50%	0	0.00%
Concrete Blocks & Shapes Concrete Breaking Equipment	4,354 234	1,876 4,054	14	2,048 3,999	6	43% 0%	7	0%	1	7.14%
Concrete Breaking, Cutting, Sawing	8,373	1,386	2	3,270	0	0%	2	100%	- 0	0.00%
Concrete Construction Forms & Accessories	6,048	1,632	19	1,817	13	68%	6	32%	- 0	0.00%
Concrete Contractors	616,312	37	1,306	138	653	50%	590	45%	63	4.82%
Concrete Curing & Treating Materials	2,773	2,250	7	2,524	6	86%	1	14%	0	0.00%
Concrete Mixers	624	3,406	0	3,999	0	0%	0	0%	0	0.00%
Concrete Mixers - Renting	51	4,635	0	3,999	0	0%	0	0%	0	0.00%
Concrete Mixing Plant Equipment	171		0	3,333	0	0%	0	0%	0	0.00%
Concrete Patching Compounds	535	3,522	0		0	0%	0	0%	0	0.00%
Concrete Products	20,937	846	32		16	50%	13	41%	3	9.38%
Concrete Pumping Service	4,242 2,420	1,899 2,348	5	2,748 3,270	3	60%	2	40% 50%	0	0.00%
Concrete Reinforcements Concrete Removal	107	4,386	2	3,270	0	50%	1	50%	1	0.00%
Concrete Repair/Leveling	11,664	1,180	25		18	72%	1	20%	- 0	8.00%
Concrete Vibrators	17,004	4,857	0	3,999	0	0%	0	0%	- 2	0.00%
Condiments & Sauces	1,209	2.918	6		3	50%	2	33%		16.67%
Condominiums	29,413	657	105		73	70%	29	28%	- 3	2.86%
Conduit & Fittings	97	4,424	0	3,999	0	0%	0	0%	0	0.00%
Conference Centers	3,764	1,998	22		15	68%	6	27%	1	4.55%
Connectors - Electric	2,704	2,269	13	2,106	2	15%	10	77%	1	7.69%
Consignment Service	23,124	788	320	393	142	44%	114	36%	64	
Consignment Service - Automobile	1,155	2,956	5	2,748	3	60%	2	40%	0	0.00%
Consignment Service - Furniture	1,836	2,568	39	1,345	15	38%	20	51%	4	10.26%
Consignment Service - Online	2,187	2,428	14		9	64%	4	29%	1	7.14%
Construction & Remodeling Services	1,858,774	8	3,706	44	1,881		1,620	44%	205	5.53%
Construction Equipment Sales / Services	11,718	1,177	55	1,156	32		23	42%	0	0.00%
Construction Estimates	3,541	2,051	84	946	14	17%	60	71%	10	11.5070
Construction Management	47,091	473	98	865	53	54%	42	43%	3	3.06%
Construction Reports	2,202	2,415	16		15	94%	1	6% 31%	0	0.00%
Construction Supplies	1,966	2,502	13		/	54% 0%	4		2	15.38%
Consulates & Other Federal Government Representatives	595	3,442	0 14		14		0	0% 0%	<u> </u>	0.00%
Consultant - Employee Benefit Plans Consultant - Planning	3,286 6,573	2,108 1,567	14		14	100%	0	70%		0.00%
Consultant - Planning Consultant - Public Sector Planning	20,533	863	240		239		1	0%		0.00%
Consultant - Public Sector Flamming Consultant - Strategic Planning	4,465	1,854	24		10	42%	12	54%	<u>0</u>	4.17%
Consultants - Auto Repair	183	4,168	1		10	100%	13	0%	1	0.00%
Consultants - Automobile Purchase	4,289	1,892	29	1,535	28	97%	1	3%	<u>0</u>	0.00%
Consultants - Dental Management	1,218	2,912		2,748	2	40%	3	60%	- 0	0.00%
Consultants - Medical	10,749	1,234	26		16	62%	9	35%	1	3.85%
Consultants - Pharmaceutical	1,228	2,909	1		0	0%	1	100%	0	0.00%
Consultants - Prison & Sentencing	1,276	2,870	5		2	40%	3	60%	0	0.00%
Consultants - Security	2,871	2,228	21		3	14%	13	62%	5	23.81%
Consultants - Social Media	3,735	2,007	17		10	59%	6	35%	1	5.88%
Consultants - Telecommunication	4,778	1,804	18	1,862	12	67%	6	33%	0	0.00%
Consumer Finance & Loan Companies	617,435	36	4,776		4,403	92%	269	6%	104	
Consumers Cooperative Organizations	22,887	799	159	647	152	96%	5	3%	2	1.26%
Contact Lenses	41,106 2,279	518 2,387	249 17	470 1.915	215 10	86% 59%	33	13% 41%	1	0.40%
Containerized Freight Service Content Management Systems	2,279	4,714	- 17	3,999	10	0%	7	0%	- 0	0.00%
Contest Arranging & Judging	1,920	2,524	- 8	2,439	4		0	38%	<u>0</u>	12.50%
Contract Manufacturing	17,390	947	106	824	88		18	17%	1	0.00%
Contractor - Commercial	55,301	417	55	1,156	28	51%	26	47%	i	1.82%
Contractor - Crawl Space	5,207	1,746	9		3	33%	6	67%	- 0	0.00%
Contractor - Decorative & Specialty Concrete	6.954	1.528	26	1,614	11	42%	13	50%		7.69%
Contractor - Disabled Access	1,264	2,877	1		1	100%	0	0%	0	0.00%
Contractor - Electrical	97,027	244	182	587	101	55%	78	43%	3	1.65%
Contractor - Flat Roof	2,984	2,195	9	2,361	8	89%	1	11%	0	0.00%
Contractor - Gas	1,826	2,574	8	2,439	5	63%	3	38%	0	0.00%
Contractor - General Green Builder	15,828	1,007	30		19	63%	11	37%	0	0.00%
Contractor - Hauling	1,446	2,771	6	2,615	1	17%	4	67%	1	16.67%
Contractor - Home Performance	3,395	2,081	22		6	27%	15	68%	1	4.55%
Contractor - Industrial	5,720	1,673	1		1	100%	0	0%	0	0.00%
Contractor - Insulation	182,985	125	206		146		53	26%	/	3.40%
Contractor - Interior Trim Contractor - Low Voltage Systems	2,913 4,764	2,215 1,806	3	3,047 2,874	3	100% 100%	0	0%	0	0.00%
Contractor - Low Voltage Systems Contractor - Mechanical Insulation	1,715	2,625	<u>4</u> 5		4	20%	0	60%	0	20.00%
Contractor - Metal Roofing	7,293	1,488	21	1,758	1	38%	13	62%		0.00%
Contractor - Ornamental Iron	409	3,706	7	3,270	1	50%	13	50%		0.00%
Contractor - Remodel & Renair	101,358	237	347		141		174	50%	32	
Contractor - Roofing Spray Foam Insulation	1,857	2,557	1		1	100%	0	0%	- 0	0.00%
Contractor - Sheetrock	641	3,392	1		0	0%	1	100%	0	0.00%
Contractor - Spray Foam Insulation	13,915	1,081	27	1,584	11	41%	16	59%	0	0.00%
Contractor - Tile Roofing	461	3,623	18	1,862	4	22%	11	61%	3	16.67%
Contractor - Water Conditioning	3,574	2,040	18		14		4	22%	0	0.00%
Contractors - Acoustical Ceiling	1,739	2,613	1	3,589	0	0%	1	100%	0	0.00%
Contractors - Ceiling	7,997	1,415	12		7	58%	4	33%	1	8.33%
Contractors - Flooring	89,115	270	343		183	53%	139	41%	21	
Contractors - Framing	13,219	1,112	4	2,07 1	1	25%	3	75%	0	0.00%
Contractors - General	2,972,070	2 1,110	5,131 72	26 1,026	2,635 40	51% 56%	2,256 30	44% 42%	240	
Contractors - Gutters	13,285									2.78%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Contractors - Plant Maintenance Shutdown	103	4,406	0	3,999	0	0% 25%	0	0% 50%	0	0.00%
Contractors - Retaining Wall Contractors - Sheet Metal	3,323 1,325	2,099 2,835	4	2,874 3,047	1	25% 33%	2	33%		25.00%
Contractors - Solar Energy	42,026	505	79		52	66%	20	25%		33.33% 8.86%
Contractors = 30iai Energy Contractors Equipment & Supplies - Dealers & Ser	19,341	894	35	1,419	30	86%	20	11%		2.86%
Contractors Equipment & Supplies - Bealers & Sei	13,656	1,091	32	1,413	25	78%	6	19%		3.13%
Controls, Control Sys & Regulators	13,612	1,093	10		7	70%	3	30%	Ô	0.00%
Convenience Stores	49,236	452	399	339	219	55%	173	43%		1.75%
Convention Information	506	3,561	0	3,999	0	0%	0	0%		0.00%
Convention Services & Facilities	9,389	1,316	37	1,377	24	65%	12	32%		2.70%
Convents & Monasteries	14	4,893	0		0	0%	0	0%	0	0.00%
Converters - Electric	688	3,340	2	3,270	1	50%	1	50%		0.00%
Conveyors & Conveying Equipment	2,859	2,233	1	3,589 2,106	0	0%	1	100%		0.00%
Cookies & Crackers	2,198	2,420	13		8	62%	4	31%		7.69%
Cooking Instruction	2,963	2,202	43		23	53%	13	30%		16.28%
Cooking Utensils	49,063	454	599		482	80%	113	19%		0.67%
Cooling Towers	512	3,551	0	3,999	0	0%	0	0%		0.00%
Copiers & Copier Supplies	46,707	474	194		160	82%	33	17%	1	0.52%
Copper	75	4,511	1		0	0% 44%	1	100%		0.00%
Copper Products	1,099	2,996	9	2,361	4		4	44% 0%		11.11%
Coppersmiths	478 34,962	3,600 584	65	3,589 1,069	47	100% 72%	18	28%		0.00%
Copy & Duplicating Service Copyright Service	2,853	2,237	65		3	72% 50%	18	50%		0.00%
Copyright Service Copywriting	2,853	4,503	<u>6</u>		3	50%	3	0%		0.00%
Cord Blood Storage	1,318	2,841	<u> </u>	2,874	0	75%	1	25%		0.00%
Cord Sets & Cords - Electric	1,310	4,647	- -	3,999	0	75%	1	0%		0.00%
Cork & Cork Products	89	4,461	<u></u>	3,999	0	0%	0	0%	0	0.00%
Corn Products	320	3,865	0		n	0%	n	0%		0.00%
Cornices - Building	60	4,583	<u> </u>	3,999	0	0%	0	0%		0.00%
Corporate Awards	1,824	2,576	3	3,047	1	33%	2	67%		0.00%
Corporate Housing	3,198	2,134	15	2,009	9	60%	5	33%	11	6.67%
Corporate Travel	857	3,169	35		0	0%	32	91%		8.57%
Corporation Supplies	253	4,005	0	3,999	0	0%	0	0%		0.00%
Correspondence Schools	84,956	285	332	383	303	91%	25	8%	4	1.20%
Corrosion Control	688	3,340	0	3,999	0	0%	0	0%	0	0.00%
Corsets & Girdles	1,556	2,712	7	2,524	4	57%	3	43%	0	0.00%
Cosmetic & Toiletry Preparations - Manufacturers	2,234	2,404	10	2,287	6	60%	4	40%	0	0.00%
Cosmetic Sales	39,088	540	613	257	514	84%	92	15%	7	1.14%
Cosmetic Sales by Internet	14,974	1,038	278	431	171	62%	106	38%		0.36%
Cosmetic Sales by Mail	62	4,572	1	3,589	1	100%	0	0%		0.00%
Cosmetics - Wholesale & Manufacturers	10,255	1,263	148		127	86%	20	14%		0.68%
Cosmetics & Perfumes - Retail	44,654	487	378	351	256	68%	102	27%		5.29%
Costume Fabrics, Trim & Accessories	7,353	1,481	90		50	56%	39	43%		1.11%
Costumes - Masquerade & Theatrical	17,660	935	139		74	53%	55	40%		7.19%
Cotton	512	3,551	0	3,999	0	0%	0	0%		0.00%
Cotton Ginning Equipment & Supplies Cotton Gins	143 317	4,272 3,869	0	3,999 3,999	U	0% 0%	0	0%		0.00%
	371		<u> </u>		0	100%	0	0%		
Cotton Goods - Wholesale & Manufacturers Cotton Goods Brokers	44	3,767 4.672	2	3,270 3,999	2	0%	0	0%		0.00%
Cotton Picking Machinery	34	4,726	0		0	0%	0	0%		0.00%
Cottonseed Products	18		0		0	0%	0	0%		0.00%
Counterfeit Money Detection Devices	18		<u> </u>		0	0%		0%		0.00%
Counterton - Fabrication	4,479	1,849	12		6	50%	6	50%		0.00%
Countertops	129,491	187	298	414	199	67%	89	30%	10	3.36%
Countertops - Concrete	802	3,228	1		1	100%	0	0%	0	0.00%
Couplings	1	5,048	0	3,999	0	0%	0	0%		0.00%
Coupon Book Promotions	32,880	606	1,195	155	1,026	86%	81	7%	88	7.36%
Coupon Services	31,482	620	1,458	128	544	37%	820	56%		6.45%
Couriers	7,794	1,429	19		12	63%	4	21%		15.79%
Court Reporters	3,721	2,011	9	2,361	5	56%	4	44%		0.00%
Covers - Book, Catalog	331	3,841	3	3,047	3	100%	0	0%		0.00%
Covers - Protective	7,754	1,436	110	807	66	60%	37	34%	7	6.36%
CPR Training & Certification	17,885	931	64		26	41%				1.56%
Craft Galleries & Dealers	4,446	1,859	36		16	44%	20	56%		0.00%
Craft Instruction	3,305	2,106	/	2,524	5	71%	2	29%	0	0.00%
Craft Supplies Crane Service	27,792 9,006	687 1,343	333	380 2,524	254	76% 43%	/2	22% 57%	/	2.10%
Cranes Cranes	9,006 3,574	1,343 2,040	7		3	43% 0%	4	5/%		0.00%
Cranes - Accessories & Parts	266	3,975	0		0	0%	0	0%		0.00%
Crankshaft Grinding	106	4,389	<u>U</u>		1	100%	0	0%		0.00%
Crankshaft Manufacturers	89		1	3,999	1	0%	0	0%		0.00%
Crawfish Farms	340	3,823	0		n	0%	n	0%		0.00%
Credit - Debt Consolidation Services	152,541	157	488		246	50%	187	38%		11.27%
Credit & Debt Counseling	345,781	62	356	360	238	67%	94	26%	33 3	6.74%
Credit Card - Merchant Services	83,062	295	1,247	151	1,184	95%	61	5%		0.16%
Credit Card Processing Service	295,855	77	2,037	87	1,794	88%	215	11%		1.37%
Credit Cards - Protection Service	22,938	796	235	489	117	50%	98	42%		8.51%
				15	7,711	97%	133	2%		0.93%
Credit Cards & Plans		64	7,918	151						
Credit Cards & Plans Credit Cards & Plans - Equipment & Supplies	328,600 58,056	64 404	7,918 206	534	174	84%	32	16%		0.93%
	328,600	64 404 325	7,918 206 288		7,711 174 96		32 159		0	
Credit Cards & Plans - Equipment & Supplies	328,600 58,056	404	206	534 426	174	84%	32 159	16%	0 33 1	0.00%

College Coll	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Company Comp	Credit Services	124,845			165			89	8%	17	1.49%
Company Comp								134			
A				24 R		43 8		9			
Commitment (Commitment (Comm		1,820	2,577	2	3,270	2	100%	0	0%		
1.68 1.69				9	2,361	7	78%	2	22%		
Company Comp				0		0		0			
Calleria & Navigui Esperent 110 1,50 0 0 0 0 0 0 0 0 0				1	3,589	0	0%	1			
Comma Authorises 7/2 1.06 0 1.76 0 1.76 0 0 0 0 0 0 0 0 0		41,155		/35		598	81%	132			
Scheme		313		0		0		0			
Company				0		0		0			
Fordish Publishers Fordis				3		2		1			
Gardian Gardia	Crystals - Industrial	107	4,386	3		1		2	67%	0	0.00%
Calmon P. Margon B. Mardonicom 1.53	Culverts			0		0		0			
Curriers (Workstein & Reschedurers) 400 302 7 9 2.48 9 90 4 90 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0						0		0	0%		
Cambrid 1,76	Currency Exchange					16		8			
Common Contents Common Con						1		4			
Cambridge						0		2		0	U.00%
Culton transverse			1,043				38%	10			
Content Systems	Custom Harvesting		4 511	10	3 999	0	0%		0%	0	0.00%
Colon The Patrons 726 4.07 7 1.07 1 500 1 1.00 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1	Custom Synthesis	2				0		0			
Cations Consolated 1.157 2.270 1.157 2.270 1.157 2.270 1.157 2.270 1.157 2.270 1.157 2.270 1.157 2.270 1.157 2.270 1.157 2.270 2.158 2.270 2.27		220		2		1		1	50%		
Comman C				1	3,589	1		0			
Cymoder Nation & Monorycle 118 3.560 3 3.647 3 100% 0 0 0 0 0 0 0 0 0	Cutlery			101		93		- 8			
Cycloters - 1,81 1,81 2,379 3 3,500 6 6 1 100% 0 200% 1 200% 0 200% 0 200% 0 200% 0 200% 0 200% 0 200% 0 200% 0 200% 0 200% 0 200% 0				0		0		0			
Cyfelders Cyfe				3		3		0			
Cylinders - Hydrotable Testing 4		1,815	2,579	1	3,589	0		1	100%		
Cylinders Rebuild Regard 798 1,248 2 3,278 1 50% 1 50% 1 50% 0 0,09%				3		2		1		0	0.00%
Description		789				1		1			
Design Communication 1975 1, 1979 1, 1, 1989 0 0.75 1, 100% 0.100%						7		4			
Dairy Equipment & Supplies 335 3, 110 1 3, 5589 1 1 100% 0 0 0% 0 0, 00% 0 0 0.00% 0 0 0 0 0 0 0 0 0 0 0 0 0		357	3,795	1	3,589	0		1	100%		
Daily Principles 4,011 1,941 4 2,876 2 50% 7 50% 0 0,07%	Dairy Equipment & Supplies	935		1		1	100%	0		0	0.00%
Dance Angelet 3,111 2,158 70 1,077 35 50% 34 49% 1 1,43% 1,000	Dairy Equipment Repair			0		0		0	0,0		
Base Companies				4		2	50%	2			
Danning Instruction 29,790 649 84 946 55 65% 23 27% 6 7,14% Danning Supplies 7,5503 2,2541 7 2,5541 4 5.7% 3 4.5% 0 0,00% Data Control Supplies 7,5503 2,2541 7 2,5541 4 5.7% 3 4.5% 0 0,00% Data Control Supplies 7,5503 3 3.5% 0 0 0 0 0 0 0 Data Processing Equipment Systems 2,113 3.7% 0 0 0 0 0 0 0 0 Data Processing Equipment Maintenance 7,544 3,322 2 3,270 1 50% 1 50% 0 0 0 0 0 0 Data Processing Equipment Maintenance 7,544 3,322 2 3,270 1 50% 1 50% 0 0 0 0 0 0 0 0 0		3,111								1	1.43%
Danning Supplies											
Daris & Card Boards 570 3474 3 3,047 6 977 6 977 6 378 8 589 13 179 10 0,0098 10 0,0098 10 0,0098 10 1 0,0098 10 0,0098 10 0 0,0098 10 0 0,0098 10 0 0,0098 10 0 0,0098 10 0 0,0098 10 0 0,0098 1				84 7				23			
Data Communications Equipment 4 Systems				7		2		J 1			
Data Processing Equipment 756 3,283 1 3,589 1 100% 0 0% 0 0,00% 0 0 0,00% 0 0 0 0 0 0 0 0 0		20,133		76	997	63		13			
Data Processing Equipment - Maintenance 284 3,932 2 3,270 1 50% 1 50% 0 0,05% Data Processing Service 19767 883 89 922 61 65% 24 2.7% 4 4.95% Data Processing Supplies 3409 3,766 2 3,770 2 3.5% 1 55% 0 0,05% Data Processing Supplies 3409 3,766 2 3,770 2 3 55% 1 55% 0 0,05% Data Systems - Consulants & Designers 11,435 1,193 2,7 1,584 23 85% 4 1,5% 0 0,05% Dating Service 137,241 1,78 2,602 68 2,104 83% 371 1,4% 67 2,57% Dating Service - Online 2,797 2,211 111 802 44 40% 56 50% 11 9,15% Dating Service - Online 3,7241 1,78 4,724 1,10 5,5% 1 0,05% Dating Service - Online 3,7241 1,78 4,74 1,10 5,5% 1 0,05% Dating Service - Online 4,724 4,74 1,0 5,5% 1 0,05% Dating Service - Online 5,724 4,74 1,0 5,5% 1 0,05% Dating Service - Online 5,724 4,74 1,0 5,5% 1 0,05% Dating Service - Online 5,724 4,74 1,0 5,5% 1 0,05% Dating Service - Online 5,724 4,74 1,0 5,5% 1 0,05% Dating Service - Online 5,724 4,74 1,0 5,5% 1 0,05% Dating Service - Online 5,724 4,74 1,0 5,5% 1 0,05% Debt Relef Education 5,724 4,74 1,0 5,5% 1 0,05% Debt Relef Education 5,724 4,74 1,0 5,5% 4 4,0% 1 0,05% Debt Relef Services 5,724 4,74 1,0 5,5% 4 4,0% 1 0,05% Debt Relef Services 5,724 4,05% 4,0 4											
Data Processing Supplies	Data Processing Equipment - Maintenance	284	3,932		3,270	1	50%	1		0	0.00%
Data Recovery		19,767	883		923	61	69%		27%		
Date Systems - Consultant's & Designers 11,435 1,193 27 1,584 23 85% 4 15% 0 0,00% Dating Service 137,241 178 2,602 68 2,164 83% 371 14% 6 07 2,57% 2,271 111 802 44 40% 5 6 50% 11 9,1% 2,602 68 2,164 83% 371 14% 6 07 2,57% 11 111 802 44 40% 5 6 50% 11 9,1% 2,602 44 40% 5 6 50% 12 9,1% 41% 10 5 9 % 10 6 0 % 10 5 9 % 10 6 0 % 10 6						1		•			
Dating Service - Online	Data Recovery	3,62/									
Dating Service - Online 2,937											
Day Care - Adults				2,002	802						0.01%
Day Spas 85,871 282 835 206 397 48% 307 37% 131 15,69% Debris Box Service 26 4,782 0 3,999 0 0 % 0 0 % 0 0 % 0 0.00% Debris Box Service 266 4,782 0 3,999 0 0 % 0 0 % 0 0 0 % 0 0						7					
Debris Rox Service	Day Spas					397					
Debt Relief Services	Debris Box Service	26	4,782	0	3,999	0	0%	0		0	0.00%
Debt Relief Services (Mon-compliant with FTC Rule) 8,386 1,385 114 796 13 11% 61 54% 40 35,09% Debt Relief Services (Mon-compliant with FTC Rule) 8,386 1,385 114 796 13 11% 61 54% 40 35,09% Debt Repayment Plan 18,588 912 99 860 32 32% 34 34% 33% 33,33% Debt Settlement - Canada 6,6247 1,666 31 1,498 27 8,70% 4 113% 0 0,00% Decis 32 32% 32% 32% 34 34% 34% 33,33,33% Deck Sequence 19,400 32,300 32 32% 32% 32% 34 34% 34% 33,33,33% Deck Sequence 19,400 32,300 32% 32% 32% 32% 32% 32% 32% 32% 32% 32%								4		0	0.00%
Debt Relief Services (Non-compilant with FTC Rule) 8,386 1,385 114 796 13 11% 61 54% 49 35,09% 49 18,588 912 99 860 32 32% 32% 34 34% 33 333% Debt Settlement - Canada 6 1,385 912 99 860 32 32% 32% 34 34% 33 333% Debt Settlement - Canada 6 1,488 912 99 860 32 32% 32% 32% 34 34% 33 333% Debt Settlement - Canada 6 1,488 912 1,696 31 1,498 91 1,49	Debt Relief Services	266,763		1,079	173		50%	369	34%		
Debt Reayment Plan											
Dekt Settlement - Canada					796	13			54%		
Decals 3,889 1,969 48 1,232 13 27% 25 52% 10 20,885 20	Dobt Sottlement - Canada							34		33 3	0.00%
Deck Repair 3,127 2,154 13 2,106 9 69% 3 23% 1 7,69% 1 1,69% 1 1,69% 1 1,69% 1 1,069 1								25	52%		
Deck Delaring & Sealing 14,21						9		3			
Deck Cleaning & Sealing 15,252 1,025 53 1,177 29 55% 22 42% 2 3,755 2,002 17 1,915 15 88% 2 12% 0 0,00% Decroation Contractors - Party, Convention 3,951 1,950 8 2,439 7 88% 1 13% 0 0,00% Defense Contractors 1,573 2,700 0 3,999 0 0% 0 0% 0 0,00% Degreasing Equipment & Supplies 23 4,812 0 3,999 0 0% 0 0% 0 0.00% Dehydrating Service 140 4,282 0 3,999 0 0% 0 0 0.00% Delivery Service 140 4,282 0 3,999 0 0% 0 0 0 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00%		14,221		53		26	49%	26		1	1.89%
Decoration Contractors - Party, Convention 3,961 1,950 8 2,439 7 8,8% 1 1,3% 0 0,00%	Deck Cleaning & Sealing	15,252	1,025		1,177			22		2	3.77%
Defense Contractors	Deck Cleaning and Waterproofing					15		2			
Degreasing Equipment & Supplies 23 4,812 0 3,999 0 0 0% 0 0% 0 0,00% 0						7		1			
Dehumidifying Equipment 348 3,802 1 3,589 0 0 % 1 100% 0 0,00% 0						0		0			
Dehydrating Service 140 4,282 0 3,999 0 0% 0 0% 0 0,00% Delicatessens 6,107 1,629 18 1,862 5 28% 13 72% 0 0,00% Delivery Service 113,216 209 1,947 95 1,675 86% 233 12% 39 2,00% Demographic Research 3 5,011 0 3,999 0 0% 0 0% 0 0.00% Demographic Research 96 4,427 0 3,999 0 0% 0 0% 0 0.00% Demonstration Services 33,302 538 37 1,377 18 49% 18 49% 1 2,00% Dental Equipment - Repair & Refinish 2,019 2,480 32 1,471 30 94% 0 0% 0 0% 0 0 0% 0 0 0% 0 0 0% <t< td=""><td></td><td>23</td><td></td><td></td><td></td><td>0</td><td></td><td>U</td><td></td><td></td><td></td></t<>		23				0		U			
Delicatessens 6,107 1,629 18 1,862 5 2.8% 13 72% 0 0.00% Delivery Service 113,216 209 1,947 95 1,675 86% 233 1.2% 30 2.00% Demagnetizers 3 5,011 0 3,999 0 0% 0 0% 0 0.00% Demographic Research 96 4,427 0 3,999 0 0% 0 0% 0 0.00% Demolition Contractors 39,302 538 37 1,377 18 49% 18 49% 1 2,70% Demolitor Contractors 752 3,291 0 3,999 0 0% 0 0% 0 0.00% Demolitor Contractors 752 3,291 0 3,999 0 0% 0 0% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00%						0		1			
Delivery Service 113,216 209 1,947 95 1,675 86% 233 12% 39 2,00% Demagnaptizers 3 5,011 0 3,999 0 0% 0 0% 0 0.00% Demographic Research 96 4,427 0 3,999 0 0% 0 0% 0 0.00% Demolitation Contractors 39,302 538 37 1,377 18 49% 18 49% 1 2,00% 0 0 0% 0 0% 0 0%						5		13			
Demographic Research 9 3 5,011 0 3,999 0 0 % 0 0 % 0 0,00% 0 0	Delivery Service	113.216	209			1.675	86%		12%	39	2.00%
Demographic Research 96 4,427 0 3,999 0 0% 0 0,0	Demagnetizers	3			3,999	0	0%	0	0%	0	0.00%
Demonstration Services 752 3,291 0 3,999 0 0% 0 0% 0 0,00% Dental Equipment - Repair & Refinish 2,019 2,480 32 1,471 30 94% 0 0 0% 2 6,25% Dental Equipment & Supplies 19,006 901 100 851 55 55% 44 44% 1 1.00% Dental Hygienists 5,413 1,724 28 1,561 21 75% 6 21% 1 3.57% Dental Laboratories 37,065 564 321 392 255 79% 66 21% 0 0.00% Dental Service Plans 26,916 701 142 699 120 85% 22 15% 0 0.00%	Demographic Research		4,427		3,999	0	0%	0	0%	0	0.00%
Dental Equipment - Repair & Refinish 2,019 2,480 32 1,471 30 94% 0 0% 2 6,25% Dental Equipment & Supplies 19,006 901 100 851 55 55% 44 44% 1 1,006 1 1,006 1,006 1,007 1 1,007 1 1,007 1 1,007 1 1,007 1 1,007 1 1,007 1 1,007 1 1,007 1 1 1,007 1 1 1,007 1 1 1,007 1 1 1,007 1 1 1,007 1 1 1,007 1 1 1,007 1 1 1,007 1 1 1,007 1 1 1,007 1 1 1,007 1 1 1,007 1 1 1 1,007 1 1 1 1,007 1 1 1 1 1 1 1,007 1 1	Demolition Contractors	39,302	538		1,377				49%	1	2.70%
Dental Equipment & Supplies 19,006 901 100 851 55 55% 44 44% 1 1.00% Dental Hygienists 5,413 1,724 28 1,561 21 75% 6 21% 1 3.57% Dental Laboratories 37,065 564 321 392 255 79% 66 21% 0 0.00% Dental Service Plans 26,916 701 142 699 120 85% 22 15% 0 0.00%											
Dental Hyglenists 5,413 1,724 28 1,561 21 75% 6 21% 1 3.57% Dental Laboratories 37,065 564 321 392 255 79% 66 21% 0 0.00% Dental Service Plans 25,916 701 142 699 120 85% 22 15% 0 0.00%	Dental Equipment - Repair & Retinish							0			
Dental Laboratories 37,065 564 321 392 255 79% 66 21% 0 0,00% Dental Service Plans 26,916 701 142 699 120 85% 22 15% 0 0.00%	Dental Hygionists		301				55%	44			
Dental Service Plans 26,916 701 142 699 120 85% 22 15% 0 0.00%			1,724	28 371	1,301	21	75%	66			
										0	0.00%
	Dentist - Dental Implants										0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Dentist - Dental Surgery	15,448	1,019	73	1,017	59 92	81% 87%	13	18%	1	1.37%
Dentist - Orthodontist Dentist - Periodontist	40,259 3,842	526 1,982	106 15	824 2,009	92	87% 67%	11	10% 33%	3	2.83% 0.00%
Dentist - Prosthodontist	895	3,142	- 13	2,615	10	100%	3	0%	0	0.00%
Dentist - Flostriodoriust Dentist - Sedation	42	4,682	0	3,999	0	0%	0	0%	- 0	0.00%
Dentist Information Bureaus	438	3,655	3	3,047	3	100%	0	0%	0	0.00%
Dentistry - Children	16,241	994	71		52	73%	19	27%	0	0.00%
Dentistry - Cosmetic	14,209	1,070	67		46	69%	20	30%	1	1.49%
Dentists	641,775	33	3,901	41	3,081	79%	786	20%	34	0.87%
Denturist	9,699	1,299	21		16	76%	5	24%	0	0.00%
Deodorants	380	3,752	0	3,999	0	0%	. 0	0%	0	0.00%
Deodorizing & Disinfecting	875	3,159	0		0	0%	. 0	0%	0	0.00%
Deodorizing Equipment	16 113.657	4,868 208	10.206	3,999	10.221	0% 99%	0 80	0% 1%	0	0.00%
Department Stores	113,657	5,011	10,306	3,999	10,221	99%	80	1%	5	0.05%
Deposit Protection Design & Build Contractor	5.465	1,717	25	1,645	0	24%	16	64%	<u> </u>	12.00%
Designers - Apparel	10,754	1,717	175		59	34%	112	64%	4	2.29%
Designers - Industrial	4,157	1,918	14		6	43%	7	50%	1	7.14%
Desk Pads & Accessories	359	3,789	0		0	0%	0	0%		0.00%
Desktop Publishing	7,357	1,480	17		8	47%	9	53%	0	0.00%
Destination Management	152	4,246	0	3,999	ō	0%	0	0%	0	0.00%
Detective Agencies	4,597	1,825	5	2,748	4	80%	1	20%	0	0.00%
Developmental Disability Services	4,779	1,803	4	2,874	2	50%	2	50%	0	0.00%
Diabetes Services & Supplies	16,012	1,000	89	923	65	73%	20	22%	- 4	4.49%
Dials	6	4,974	0	3,999	0	0%	0	0%	0	0.00%
Diamond Buyers	7,796	1,428	3	3,047	3	100%	0	0%	0	0.00%
Diamond Cutters	526	3,529	3	3,047	2	67%	1	33%	0	0.00%
Diamond Setters	121	4,341	1	3/303	1	100%	0	0%	0	0.00%
Diamonds	23,080	790	30		26	87%	4	13%	0	0.00%
Diamonds - Industrial	169	4,194	0	3,999	0	0%	0	0%	0	0.00%
Diaper Service	4,746	1,808	22		13	59%	9	41%	0	0.00%
Dictating Machines & Supplies	508	3,556	0		0	0%	. 0	0%	0	0.00%
Die Castings	1,593	2,694	0		0	0%	0	0%	0	0.00%
Die Cutting	639	3,395 4,508	0	3,999 3,999	0	0% 0%	0	0% 0%	0	0.00%
Die Cutting Equipment & Supplies	76 272	3,959	1		<u>U</u>	100%	0	0%		
Diecast Cars - Dealers Dietitians	1,494	2,743	1	2,439	1	50%	9	38%	1	0.00% 12.50%
Differentials - Automobile	885	3,153	2	3,270	2	100%	3	0%	1	0.00%
Digital Media	7,441	1,470	118	777	100	85%	15	13%	3	2.54%
Dining Club Plans	2,268	2,390	117		117	100%	0	0%	0	0.00%
Dinner Theatres	1,914	2,527	32		15	47%	10	31%	7	21.88%
Disability Access Equipment	7,932	1,419	36	1,398	34	94%	2	6%	0	0.00%
Disabled Person Assistance	1,712	2,627	2	3,270	1	50%	1	50%	0	0.00%
Disc Jockeys	36,184	574	171		78	46%	91	53%	2	1.17%
Discotheques	68	4,547	1	3,589	0	0%	1	100%	0	0.00%
Discount Stores	96,879	246	1,916	97	1,699	89%	201	10%	16	0.84%
Dishwashing Compounds	86		0	3,999	0	0%	. 0	0%	0	0.00%
Dishwashing Machines - Dealers	131		0	3,999	0	0%	. 0	0%	0	0.00%
Dishwashing Machines - Service & Repair	236	4,048	3	3,047	1	33%	2	67%	0	0.00%
Dishwashing Machines - Supplies & Parts	238	4,736 4,045	0		0	0% 0%	0	0% 0%	0	0.00%
Disinfectants & Germicides					<u> </u>	31%	10		<u> </u>	0.00%
Dispensary - Medical Marijuana Display Designers & Producers	1,154 17,046	2,957 965	16 20	1,972 1,785		55%	10	63% 45%		6.25% 0.00%
Display Fixtures & Materials	3,763	1,999	118	777	114	97%	4	3%	- 0	0.00%
Display Installation Service	759	3,279	8		3	38%	3	38%	2	25.00%
Disposable Products	281	3,936	3	3,047	3	100%	- j	0%		0.00%
Distillers	5,588	1,698	18		6	33%	12	67%	0	0.00%
Distributing Service - Circular, Sample	6,205	1,611	17	1,915	12	71%	5	29%	0	0.00%
Divers	839	3,192	3	3,047	1	33%	2	67%	0	0.00%
Divers Equipment & Supplies	6,340	1,599	39		22	56%	17	44%	0	0.00%
Diving & Marine Services	1,032	3,040	5	2,748	2	40%	3	60%	0	0.00%
Diving Instruction	3,535	2,054	24	1,663	12	50%	11	46%	1	4.17%
Divorce Assistance	10,277	1,261	67		17	25%	49		1	1.49%
DNA Testing	10,134	1,273	27		24	89%	3	11%	0	0.00%
Dock Builders	6,949	1,529	14		5	36%	7	50%	2	14.29%
Dock Covers	47	4,656	0	3,999	. 0	0%	0	0% 29%	0	0.00%
Docks Document Imaging & Scanning Service	4,809 6.751	1,798	17 13		10	59% 23%	5	29% 54%	2	11.76%
Document Imaging & Scanning Service Dog Breeders	6,751 154,224	1,551 156	608		305	23% 50%	264	43%	30	23.08%
Dog Daycare	5,609	1,692	18		305	78%	204	22%	39	6.41%
Doll Clothing & Accessories	1,118	2,982	18		14	78% 25%	4	75%	0	0.00%
Doll Houses & Accessories	607	3,430	0		<u>1</u>	25% 0%		75% 0%	0	0.00%
Doll Manufacturers Equipment & Supplies	43	4,676	0		<u> </u>	0%	0	0%	0	0.00%
Dolls - Collectors	629	3,401	7	2,524	5	71%	2	29%	0	0.00%
Dolls - Repairing	294	3,915	2	3,270	1	50%	0	0%	1	50.00%
Dolls - Retail	4,441	1,862	37		32	86%	.5	14%	0	0.00%
Dolls - Wholesale & Manufacturers	492	3,583	7		2	29%	5	71%	0	0.00%
Dome Structures	97	4,424	1	3,589	1	100%	0	0%	0	0.00%
Domestic Abuse Services	403	3,719	0	3,999	0	0%	0	0%	0	0.00%
Door & Gate Operating Devices	10,970	1,224	31		19	61%	10	32%	2	6.45%
Door & date Operating Devices										
Door Closers & Checks Door Closers & Checks - Repairing	168 432	4,195 3,658	0	3,999	0	0% 100%	0	0% 0%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Door Frames Door Manufacturer - High Performance	854 561	3,173 3,489	2	3,270 3,270	1	50%	1	50% 100%	0	0.00%
Doors	93,934	257	294	418	200	68%	85	29%	9	3.06%
Doors - Cellar/Basement/Bilco	234	4,054	0	3,999	0	0%	0	0%	0	0.00%
Doors - Commercial	1,619	2,676	0	3,999	0	0%	0	0%	0	0.00%
Doors - French	120	4,347	0	3,999	0	0%	0	0%	0	0.00%
Doors - Industrial	29 9,005	4,766	0 32	3,999	23	0% 72%	0	0% 25%	0	0.00%
Doors - Installation Doors - Patio	9,005	1,344 3,600	32	1,471 3,589	23	72% 0%	8	25% 100%	1	3.13% 0.00%
Doors - Repair	32,842	5,600	91	906	68	75%	21	23%	2	2.20%
Doors - Rolling	52,612	4,598	3	3,047	2	67%	1	33%	0	0.00%
Door-to-Door Freezer Food Sales	565	3,482	3	3,047	2	67%	1	33%	0	0.00%
Door-to-Door Sales - Cleaning Supplies	9,192	1,334	48	1,232	28	58%	18	38%	2	4.17%
Door-to-Door Sales - Cosmetics	2,037	2,473	0	3,999	0	0%	0	0%	0	0.00%
Door-to-Door Sales - Magazines	41,865	507	1,149	162	659	57%	456	40%	34	2.96%
Door-to-Door Sales - Meat	23,824	776	209	530	130	62%	76	36%	3	1.44%
Door-to-Door Sales - Photography Doughnut Machines & Supplies	1,340	2,827 4 995	9	2,361 3,999	5	56% 0%	4	44% 0%	0	0.00%
Doughnuts Doughnuts	3,404	2,078	11		7	64%	0	36%	0	0.00%
Dowels	25	4,793	- 11		,	0470	0	0%	0	0.00%
Drafting Equipment & Supplies	836	3,198	1	3,589	1	100%	0	0%	Ŏ	0.00%
Drafting Services	8,598	1,373	10		3	30%	7	70%	Ö	0.00%
Drainage Contractors	20,397	867	28		12	43%	15	54%	1	3.57%
Drama/Acting Instruction	3,164	2,146	4	2,874	3	75%	1	25%	0	0.00%
Draperies - Wholesale & Manufacturers	457	3,628	6	2,615	3	50%	3	50%	0	0.00%
Draperies & Curtains - Retail & Custom	32,627	610	127	744	82	65%	43	34%	2	2 1.57%
Drapery & Curtain Cleaners	2,097	2,458	16		5	31%	9	56%	2	2 12.50%
Drapery & Curtain Fabric - Wholesale & Manufacturers	240	4,034	4 11	2,071	1	25%	3	75%	0	0.00%
Drapery & Curtain Fabrics - Retail	2,002	2,484	11		9	82%	2	18%	U	0.00%
Drapery & Curtain Fixtures Drapery Installation Service	508 1,665	3,556 2,651	<u>Z</u>	3,270 2,874	2	100% 75%	1	25%	<u> </u>	0.00%
Drapery Trimmings	1,003	4,338	- 4		3	75%	1	0%	0	0.00%
Drawing Materials	1,936	2,517	10		4	40%	6	60%	0	0.00%
Dredging	986	3,071	0	3,999	0	0%	0	0%	0	0.00%
Dredging Machinery	5	4,987	0	3,999	0	0%	0	0%	0	0.00%
Dress Forms - Wholesale & Manufacturers	102	4,411	6	2,615	1	17%	4	67%	1	16.67%
Dress Trimmings	160	4,221	1	3,589	1	100%	0	0%	0	0.00%
Dresses - Wholesale & Manufacturers	2,399	2,354	54		19	35%	31	57%	4	7.41%
Dressmakers	6,649	1,561	90		51	57%	37	41%	2	2.22%
Dressmakers Supplies	2	5,027	0		0	0%	0	0%	0	0.00%
Dressmaking Schools	201 80	4,137 4 492	3	3,047	2	67%	1	33%	0	0.00%
Drill Presses Drilling - Gas Well	1,688	2,639	<u> </u>	2,874	0	75%	1	25%	0	0.00%
Drilling - Gas Weil Drilling - Geothermal	269	3,966			3	0%	0	0%	0	0.00%
Drilling - Oil Well	4,130	1,921	5	2,748	2	40%	3	60%	0	0.00%
Drilling & Boring Contractors	17,326	950	22		12	55%	9	41%	1	4.55%
Drilling & Boring Equipment & Supplies	1,986	2,494	1		0	0%	1	100%	0	0.00%
Drills	227	4,075	0	3,999	0	0%	0	0%	0	0.00%
Drive Shafts	1,906	2,533	2	3,270	1	50%	1	50%	0	0.00%
Drivers Education	5,566	1,702	30	1,513	23	77%	6	20%	1	3.33%
Driveway Installation, Paving & Repair	7,286	1,489	108		33	31%	64		11	
Driveway Preparation Driving Instruction	78,470	5,027 314	341	3,589 374	1 217	100% 64%	96	0% 28%	28	0.00%
Driving Proficiency Test Service	18,430	919	64	1,075	40	63%	20	31%		6.25%
Driving Training Equipment	1,884	2,543	4	2,874	40	100%	0	0%	7	0.23%
Drop Cloths	4	4.995	. 0	3,999	. 0	0%	0	0%	0	0.00%
Drug & Alcohol Screening & Testing	16,708	978	73		66	90%	6	8%	i	1.37%
Drug Abuse & Addiction - Info & Treatment	50,035	445	83	957	68	82%	15	18%	0	0.00%
Drug Brokers	1,116	2,986	5	2// 10	2	40%	2	40%	1	20.00%
Drug Discovery Provider	24	4,803	0	3,999	0	0%	0	0%	0	0.00%
Drug Manufacturers	1,280	2,864	0	3,999	0	0%	0	0%	0	0.00%
Druggists - Wholesale	398 182,756	3,729	2,741	2,874	1 125	25% 52%	3	75% 45%	69	0.00%
Dry Cleaners Dry Cleaners - Equipment - Wholesales	182,/56	126 3,587	2,/41	65 3,047	1,436	52% 67%	1,236	45% 33%	69	
Dry Cleaners - Equipment - Wholesales Dry Cleaners - Mobile	656	3,378	24		10	42%	12	50%	2	0.00%
Dry Cleaners - Flobile Dry Cleaners - Self Service	3,625	2,030	77	992	29	38%	48	62%		0.00%
Dry Erase Boards	110				0	0%	0	0%	0	0.00%
Dry Goods - Retail	1,369	2,812	9		0	0%	9	100%	Ö	0.00%
Dry Ice	645	3,386	2		1	50%	1	50%	0	0.00%
Dryer Vent Cleaning	8,890	1,355	19	1,817	2	11%	11	58%	6	31.58%
Dryers - Hand	1,300		1	3,589	1	100%	0	0%	0	0.00%
Drying Equipment - Industrial	252	4,007	0		0	0%	0	0%	- 0	0.00%
Drying Service	160		1		1	100%	0	0%	0	0.00%
Drywall - Inspectors	159	4,225	0	3,999	0	0%	0 71	0%	Ö	0.00%
Drywall Contractors Drywall Contractors Equipment & Supplies	161,698	148	103		28	27%	/1	69% 50%	4	3.88%
Drywall Contractors Equipment & Supplies Drywall Taping and Texturing	3,123 675	2,155 3,357	2	3,270 3,047	1	50% 100%	1	50%	0	0.00%
Drywall Toxic - Inspection	110	4,376	<u>3</u>	3,047	3	100%	0	0%	0	0.00%
Duct & Duct Fittings	1,133	2,976	5	2,748	4	80%	1	20%	0	
Duct Cleaning	109,724	216	193		104	54%	72		17	
Dumbwaiters	90	4,454	0	3,999	0	0%	0	0%	0	0.0170
Dumpster Services	2,424	2,347	28		16	57%	12	43%	0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%		%
Dune Buggies	954 343	3,093 3,816	1	3,589 3,999	1	100%	0	0% 0%		0.00%
Duplicating Machines & Supplies Dust Collecting Systems	709	3,816	0	3,999	0	0%	0	0%		0.00%
Dust Control Materials	105	4,398	1	3,589	1	100%	Ö	0%		0.00%
Dusters & Dusting Cloths	11	4,917	0	3,999	0	0%	0	0%	0 0.	0.00%
Duty Free Shops	364	3,780	2	3,270	0	0%	1	50%		0.00%
DVD & CD Player Repair	216 10,837	4,105	<u>3</u> 521	3,047	1 276	33% 53%	2	67% 45%		0.00%
DVD sales & service Dvers	290	1,231 3,920	521	281 3,589	2/6	100%	232	45% 0%		2.50% 0.00%
Dyers - Industrial	3	5,011	0		0	0%	0	0%		0.00%
Dyers - Wholesale	25		0		0	0%	0	0%		0.00%
Dyes & Dyestuff	263	3,983	2	3,270	0	0%	2	100%		0.00%
Dynamometers	46	4,662	0	3,999	0	0%	. 0	0%		0.00%
Ear & Body Piercing	4,484 686	1,846 3,344	26 2		12	46% 50%	14	54% 50%	0 0.	0.00%
Earthworms Easels - Wholesale & Manufacturers	213	3,344 4,108		3,589	1	100%	1	0%		0.00%
E-Books	872	3,161	16	1,972	14	88%	2	13%		0.00%
e-cigarette flavoring	2,472	2,329	3	3,047	1	33%	2	67%		0.00%
e-cigarettes	62,222	382	944		817	87%	124	13%	3 0.	0.32%
Economic Development Organizations	1,208	2,920	2	3,270	2	100%	0	0%		0.00%
Economic Research & Analysis	5,605	1,693	26		5	19% 60%	21	81%		0.00%
Editorial Services	3,424 127,039	2,073 190	530	2,748 279	3 466	88%		40%		0.00%
Educational Consultants Educational Materials - Home Schooling	127,039 8,278	1,397	530 25		466 17	88% 68%	54	10% 32%		1.89% 0.00%
Educational Research	17,803	932	62	1,099	45	73%	14	23%		4.84%
Egg Processing & Shipping Equipment & Supplies	62	4,572	1	3,589	1	100%	0	0%	0 0.	0.00%
Eggs	753	3,289	0	3,999	0	0%	0	0%	0 0.	0.00%
Elastic Goods	90	4,454	0		0	0%	0	0%		0.00%
Elastic Stockings	215	4,106	1	3,589	.0	0%	1	100%		0.00%
Elderly/Senior Specialty Services E-Learning	19,275 3,044	895 2,179	17 33		14	82% 27%	3	18% 12%	0 0.	0.00% 0.61%
Electric Bikes	2,101	2,179	33 17		12	71%	4	29%		0.00%
Electric Companies	268,302	87	4,617		4,417	96%	186	4%		0.30%
Electric Equipment - Manufacturers	6,154	1,622	23	1,700	9	39%	14	61%		0.00%
Electric Equipment - Service & Repair	30,536	637	210	528	133	63%	64	30%	13 6	6.19%
Electric Equipment - Used	584	3,451	1	3,589	0	0%	1	100%		0.00%
Electric Equipment & Supplies - Retail	35,843	577	251	464	207	82%	34	14%		3.98%
Electric Equipment & Supplies - Wholesale	11,914	1,165	59 20	1,121	14	24%	45	76% 25%	0 0.	0.00%
Electric Heating Elements Electric Heating Equipment - Wholesale & Manufacturers	2,709 2,428	2,267 2,346	20 11		15	75% 64%	3	36%		0.00%
Electric Instruments	693	3,336	2		1	50%	1	50%		0.00%
Electric Motor Controls - Wholesale & Manufacturers	569	3,476	0		0	0%	0	0%		0.00%
Electric Motors - Dealers & Repairing	13,928	1,080	46	1,254	37	80%	9	20%		0.00%
Electric Motors - Manufacturers & Distributors	1,849	2,560	4		1	25%	1	25%		0.00%
Electric Motors - Supplies & Parts	3,985	1,947	12		10	83%	2	17%		0.00%
Electric Motors - Used Electric Power Line Construction	91 410	4,450 3,703	<u>1</u>		0	0% 0%	1	100%		0.00%
Electric Power Line Construction Electric Scooters	3,178	2,142	32		20	63%	12	38%		0.00%
Electric Supplies - Manufacturers	2,203	2,142		2,748	4	80%	12	20%		0.00%
Electric Switchboards	754	3,286	i	3,589	1	100%	0	0%		0.00%
Electric Vehicles	1,320	2,839	18	1,862	7	39%	8	44%		6.67%
Electric Vehicles - Home Charging Station	69	4,543	0		0	0%	0	0%		0.00%
Electrical Discharge Machines & Supplies	494	3,579	2	3,270	0	0%	2	100%		0.00%
Electrical Discharge Machining Electrical Power Systems (Residential & Commercial) - Backup	366	3,777	17	1,915	2	12%	15	88%	0 0.	0.00%
Systems	3,839	1,983	٥	2,361	5	56%	4	44%	م ام	0.00%
Electrical Power Systems Maintenance	4,526	1,837	4	2,874	2	50%	2	50%		0.00%
Electricians	1,126,234	18	950	191	641	67%	288	30%		2.21%
Electricians - Commercial	20,111		17		10	59%	7	41%		0.00%
Electroforming	70	4,540	. 0		0	0%	0	0%		0.00%
Electrolysis	8,524	1,375	12		5	42%	3	25%		3.33%
Electrolysis Equipment & Supplies Electronic Equipment & Suppliers - Service & Repair	233 91,710	4,057 262	2,604	3,589 67	2,294	0% 88%	288	100% 11%	22 0	0.00%
Electronic Equipment & Suppliers - Service & Repair Electronic Equipment & Supplies - Dealers	216,444	112	5,129	27	4,222	82%	859	17%		0.94%
Electronic Equipment & Supplies - Wholesale & Manufacturers	37,237	563	1,820	100	1,726	95%	90	5%		0.22%
Electronic Instruments	3,849	1,977	40	1,328	23	58%	12	30%	5 12.	2.50%
Electronic Mail Service	4,225	1,902	80	978	12	15%	67		1 1.	1.25%
Electronic Power Supplies	2,065	2,468	19		13	68%	5	26%		5.26%
Electronic Product Waste Management & E Waste Services	862	3,166	13		11	85% 100%	0	0%		5.38%
Electronic Testing Equipment Electronics - Educational Kits	3,325 794	2,098 3,236	3	3,047 2,874	3	100% 25%	0	0% 75%	U 0.	0.00%
Electronics - Educational Kits Electronics Research & Development	4,431	1,863	38		31	82%	3	18%		0.00%
Electrostatic Painting	106		0		0	0%	0	0%		0.00%
Electrotype Equipment & Supplies	246	4,018	9	2,361	1	11%	8	89%	0 0.	0.00%
Elevator Consultants	1,202	2,924	1	3,589	1	100%	0	0%	0 0.	0.00%
Elevator Installation	1,789	2,593	4		3	75%	1	25%		0.00%
Elevators - Parts	265	3,980	0		0	0%	0	0%		0.00%
Elevators - Sales & Service Elevators - Testing Services	18,613	911 4,937	32 0	1,471 3,999	23	72% 0%	8	25% 0%		3.13% 0.00%
E-Mail Marketing	2,035	4,937 2,474	19		7	37%	11			5.26%
Email Service Provider	1.149	2,474	7		7	29%		71%		0.00%
Embalmers	124	4,334	7	3,999	0	0%	0	0%		0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Emblems Embossing	793	3,239 4,736	2	3,270 3,999	1	50% 0%	0	0% 0%	1	1 50.00% 0 0.00%
Embossing Embossing Equipment & Supplies	33 19	4,736	0	3,999	<u> </u>	0%	0	0%		0.00%
Embroideries - Uniform	1,278	2,867	16		14	88%	2	13%		0.00%
Embroidering Machines	335	3,831	2	3,270	1	50%	1	50%		0.00%
Embroidery	28,310	679	100	851	58	58%	40	40%	2	2 2.00%
Embroidery Design Punching	311	3,884	3	3,047	3	100%	0	0%	(0.00%
Embroidery Supplies	1,392	2,798	7	2,524	2	29%	5	71%	(0.00%
Emergency Disaster Preparedness Equipment & Supplies	7,774	1,432	10		6	60%	2	20%	2	2 20.00%
Emergency Response Systems - Personal	883	3,154	4	2,874	2	50%	0	0%		2 50.00%
Emergency Shelters	1,679	2,648	3	3,047	2	67%	1	33%	(0.00%
Employee Assistance Programs	990	3,068	1	3,589	0	0%	1	100%	(0.00%
Employee Benefit Plans	8,970	1,347	178		171	96%	6	3%		1 0.56%
Employment Agencies	314,428	70 514	323 54	390	197	61% 31%	87 35	27% 65%	39	9 12.07%
Employment Contractors - Temporary Help	41,524		54		17		35			2 3.70%
Employment Counseling	6,437 48,664	1,586 457		2,748 611	88	80% 51%	53	20% 31%	31	0.00%
Employment Service Employment Service - Administrative Assistant	167	4,199	1/2	3,589	00	100%	33	0%	3.	
Employment Service - Administrative Assistant Employment Service - Employee Leasing	23,973	771	23		19	83%	0	17%		0.00%
Employment Service - Employee Leasing Employment Service - Government, Co, Fraternal	1,353	2,821	23		19	0%	0	0%		0.00%
Employment Service - Government, Co, Fraternal Employment Service - Union Talent Signatory	75	4.511	0		0	0%	0			0.00%
Employment Service - Union Falent Signatory Employment Service - Virtual Assistant	6,885	1,537	15		7	47%	0	53%	,	0.00%
Employment Training	32,107	615	157	657	71	45%	63		2:	
Enameling, Japanning & Lacquering	32,107	4,760	137		/1 n	0%	03	0%		0.00%
Encyclopedia & Book Sales	892	3,147	12		7	58%	5	42%	1	0.00%
Encyclopedia & Book Sales by Internet	694	3,335	3	3,047	2	67%	1	33%	,	0.00%
Encyclopedia & Book Sales by Mail	15	4,883			<u> </u>	0%		0%	(0.00%
Encyclopedias Encyclopedias	425	3,673	8		3	38%	3	38%		2 25.00%
Endodontics	4,381	1,871	14		12	86%	2	14%		0 0.00%
Energy Audits	25,379	741	37		30	81%	7	19%	7	0.00%
Energy Conservation Products - Wholesale & Manufacturers	1,465	2,760	8		4	50%	4	50%	(0.00%
Energy Conservation Products & Services	95,994	250	273		220	81%	35	13%	18	8 6.59%
Energy Management & Conservation Consultant	44,155	490	132		109	83%	20	15%		3 2,27%
Energy Service Companies	123,560	194	959	189	864	90%	95	10%	(0.00%
Engineering Consultants	20,398	866	20	1,785	8	40%	11	55%		1 5.00%
Engineering Contractors - General	34,774	588	22		11	50%	11	50%	(0.00%
Engineering Equipment & Supplies	2,622	2,288	4	2,874	4	100%	0	0%	(0.00%
Engineering Reports	961	3,090	1		1	100%	0	0%	(0.00%
Engineers - Civil	22,962	795	10	2,287	9	90%	1	10%	(0.00%
Engineers - Electrical	7,075	1,512	8	2,439	5	63%	3	38%	(0.00%
Engineers - Environmental	608	3,428	0	3,999	0	0%	0	0%		0.00%
Engineers - Mechanical	4,987	1,776	6		2	33%	4	67%	(0.00%
Engineers - Professional	61,437	389	27		22	81%	5	19%	(0.00%
Engineers - Structural	16,951	969	5		5	100%	0	0%	(0.00%
Engines - Diesel	11,914	1,165	35		27	77%	8	23%	(0.00%
Engines - Fuel Conversion	2,441	2,341			3	60%	2	40%		0.00%
Engines - Fuel Injection Service & Parts	4,837	1,792	13		11	85%	2	15%	(0.00%
Engines - Gas	3,612	2,033	24		14	58%	10	42%	(0.00%
Engines - Gasoline	820	3,210	12	2,158	11	92%	1	8%	(0.00%
Engines - Rebuild & Exchange	86,724	280	379		253	67%	120	32%		6 1.58%
Engines - Supplies, Equipment & Parts	31,297 1,196	624 2.927	148		102	69% 50%	41	28% 50%		5 3.38% 0 0.00%
Engravers - Mechanical			4							
Engravers - Metal Engravers - Photo	1,896 88	2,538 4,466	<u>8</u>		4	50% 0%	4	50% 0%		0.00%
Engravers - Photo Engravers - Plastic, Wood	1,709	2,629	0		0	0%	0	0%	,	0.00%
Engravers - Plastic, Wood Engravers - Stationery	1,709	2,629	10		10	100%	0	0%	,	0.00%
Engravers - Stationery Engraving Equipment & Supplies	982	3,074	70	3,270	70	100%	0	0%		0.00%
Entertainers	20,512	864	109	814	56	51%	44			9 8.26%
Entertainment Bureaus	19,730	884	124		78	63%	42	34%	-	4 3.23%
Entomologists	207	4,121	0		0	0%	n	0%	7	0.00%
Envelopes - Retail	337	3,829	5	2,748	5	100%	0	0%	7	0.00%
Envelopes - Wholesale & Manufacturers	1,758	2,607	4	2,874	4	100%	0	0%	ì	0.00%
Environmental & Ecological Services	57,681	406	86		54	63%	29	34%	-	3 3.49%
Environmental Consulting & Contracting	14,356	1,065	12		6	50%	5	42%]	1 8.33%
Environmental Testing & Consulting	10,109	1,277	42	1,305	9	21%	29	69%	-	4 9.52%
Environmental, Conservationist & Ecol Org	4,103	1,926	8		1	13%	5	63%	2	2 25.00%
Equestrian Services	5,427	1,721	18	1,862	13	72%	5	28%		0.00%
Equine nutrition	26	4,782	0	3,999	0	0%	0	0%		0.00%
Equine Therapy	411	3,702	2	3,270	1	50%	1	50%		0.00%
Equipment Calibration	1,055	3,027	3	3,047	1	33%	2	67%	(0.00%
Ergonomic Products & Services	1,491	2,745	7	2,524	7	100%	0	0%	(0.00%
Erosion Control	4,681	1,815	2	3,270	1	50%	1	50%	(0.00%
Escalators	29	4,766	0	3,999	0	0%	0	0%	(0.00%
Escort Service - Personal	4,977	1,779	1	3,589	1	100%	0	0%		0.00%
Escrow Service	53,336	428	129		77	60%	47			5 3.88%
Estate Liquidators	18,767	904	65	1,069	32	49%	33	51%	(0.00%
Estate Planning & Management	68,407	349	37		26	70%	10	27%		1 2.70%
Estates - Appraisals, Sales & Auctions	36,187	573	172		114	66%	50	29%	3	8 4.65%
Estheticians	2,245	2,400	6		5	83%	1	17%		0.00%
Etched Products - Metal, Glass	846 35	3,185	6	2,615	4	67% 0%	2	33%		0.00%
Etching Equipment & Supplies		4,720			0	0% 0%	0	0% 0%		0.00%
Etiquette School	786	3,251	0	3,999						

Comparison Control Seath Service 344 4.44 4.45 5.45 5.55 7	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Company Comp	Evaporating Apparatus	115	4,360	2	3,270	1	50%	1	50%	0	0.00%
Company						19		21		5	
Total Contents							38%			65	17.06%
Production Pro	Event Planners - Corporate		2,588	5		3	60%	2		0	0.00%
Company Comp		4,563			1,471			5	16%	2	6.25%
Applied Appl						97		62		2	1.24%
Secolity September 1,50		3,190		13		9		4		0	
Control Cont		16.382	987	30	1.513	15	50%	13	43%	2	6.67%
Section American Case		707				4	67%	2	33%	0	0.00%
Carrier Ferninger Machiner Service Nagar 1779 3-750 1 2-750 5 500 5 500 5 500 5 5										46	3.50%
1,136		55,237	418		242	568	85%	91	14%	8	1.20%
Comment Comm	Exercise Equipment & Machines - Service & Repair			15		9		6		0	0.00%
Comment of Comment Comment of Comment Comment of				2		1		1		0	
Teacher 1				0	3,999	0		0		0	0.00%
February 1.6		2	5,027	0	3,999	0		0		0	0.00%
Property	Explosives		3,877	0		0		0		0	0.00%
Topies Resident Service				1	3,589	0		1		0	0.00%
Editorial Name Control Service Companies 150,701 151 1,72 150 1,472 150 100 50 57				19		7		10		2	10.53%
Patent Department	Express & Transfer Service			1 720	2,748	1 472		3		0	0.00%
Catana Structures - Barn Construction				1,/28		1,4/2		166		90	
Process 1,000 1,	Exterior Structures - Barn Construction			3 21		6	33% 29%	13		21	9.52%
Fig. States						7		2		1	10.00%
Expelles 1,1557 1,095 1,005		86	4,469	0	3,999	0	0%	0	0%	0	0.00%
Spring				7		5		2		0	0.00%
Freeding 1,584 2,696 18 3,657 1 67% 6 23% 0 0.0				169		109		58		2	1.18%
Fine Commenting 1144 4,365 0 3,969 0 696 0 095 0 0,00			3,640	8	2,439	5	63%	3		0	0.00%
Fabric Propose 15,002 909 136 724 107 80% 25 19% 21 1.4						12		6		0	
Fabrics - Vindenside & Handfactures 3,389 2,065 6 2,615 5 87% 1 12% 0 0,00	Fabric Shons					107		25		2	1.49%
Facility Manning				6		5		1		0	0.00%
Factors 11,688 1,299 30 1,313 19 6,7% 10 3378 31 3.5 1,200 3.5 1.5 2.5 3.5			1,495	6	2,615	2		4		0	0.00%
Factors						0		0		0	0.00%
Factory Locating Consultants				30		19		10		1	3.33%
Fargrounds			1,957	6	2,615	5		1		0	0.00%
Fallout Shelter & Countaints 265 3,929 0 3,999 0 0% 0 0% 0 0% 0 0% 0 0				0		0		0		0	0.00%
Failout Senters - Consultants 266 3,975 1 3,989 0 0 0% 1 100% 0 0 0 0 0 0 0 0 0	Fallout Sholter Equipment & Supplies			2		1		1		0	
Family Planning - Abortion Atternatives 357 3,493 1 3,598 1 100% 0 0% 0 0,0				-		0		1		0	0.00%
Family Harming - Abortton Services 1,509 2,730 2 3,270 1 50% 1 50% 0 0 0 0 0 0 0 0 0				1		1	100%	0		0	0.00%
Fan Clubs Fan - Attic		1,509		2		1	50%	1	50%	0	0.00%
Fans - Attice Fans - Household 3,745 2,036 0 3,999 0 0% 0 0% 0 0% 0 0% 0 0						2		2		0	0.00%
Fans - Household 3,745 2,003 24 1,663 17 71% 5 21% 2 8 3		525	3,532		2,048			3		0	0.00%
Fans - Industrial & Commercial Fans - Engine								0		0	0.00%
Fans Repair						17		3		2	0.00%
Fare Registers & Meters 127 4,327 8 2,439 6 75% 2 2.5% 0 0.0 Farm Equipment 37,895 556 148 679 117 79% 29 20% 2.13 Farm Equipment - Repair & Parts 8,215 1,401 17 1,915 13 76% 4 2.4% 0 0.0 Farm Management 1,573 2,700 0 3,999 0 0 0 0 0 0 0 0 Farm Management Systems 255 4,000 0 3,999 0 0 0 0 0 0 0 0 Farm Management Systems 2,255 4,000 0 3,999 0 0 0 0 0 0 0 0 Farm Supplies 4,791 1,799 25 1,645 19 76% 6 24% 0 0.0 Farmer Narket 3,044 2,177 17 1,951 11 0.5% 3 1.0% 0 Farmer Narket 3,044 2,177 17 1,951 11 0.5% 3 1.0% 0 Farmer Systems 2,231 2,272 34 391 34 3.5% 5 3.4% 0 0.0 Farmer Systems 3,044 2,177 17 3,951 1 0.5% 3 1.0% 0 Farmer Systems 3,044 2,177 17 3,951 1 0.5% 3 1.0% 0 Farmer Systems 3,044 2,177 17 3,951 1 0.5% 3 1.0% 0 Farmer Systems 3,044 2,177 17 3,951 1 0.5% 3 1.0% 0 Farmer Systems 3,044 2,177 17 3,951 1 0.5% 3 1.0% 0 Farmer Systems 3,044 2,177 17 3,951 1 0.5% 3 1.0% 0 Farmer Systems 3,044 2,177 17 3,951 1 0.5% 3 1.0% 0 Farmer Systems 3,044 2,177 17 3,951 1 0.0% 0 0.0% 0 0 Farmer Systems 4,044 2,450 0 0.0% 0 0.0% 0 0 0 Farmer Systems 4,044 2,450 0 0 0 0 0 0 0 Fashion Consultants 2,889 2,223 123 753 47 38% 67 54% 9 7.5% 2 2.5% Farmer Systems 4,044 2,450 0 0 0 0 0 0 0 0 0				1		0		1		0	0.00%
Farm Equipment - Repair & Parts 37,898 556 148 679 117 79% 29 20% 21.33 Farm Equipment - Repair & Parts 8,215 1,401 17 1,915 13 75% 4 24% 0 0.0 Farm Management 1,573 2,700 0 3,999 0 0% 0 0 0 0 0 0 0				8		6	75%	2		0	0.00%
Farm Equipment - Repair & Parts 8,215 1,401 17 1,915 13 76% 4 24% 0 0 0 Farm Management 0 1,573 2,700 0 3,999 0 0 0% 0 0 0 Farm Management Systems 255 4,000 0 3,999 0 0% 0 0% 0 0 0 Farm Supplies 0 4,791 1,799 25 1,645 19 76% 6 24% 0 0 0 Farmers Market 3,009 2,177 17 1,911 1 0 0 3 0 0 0 Farmers Market 3,009 2,177 17 1,911 1 0 0 3 0 0 0 0 Farmers Market 3,009 2,177 17 1,911 1 0 0 3 0 0 0 0 Farmers Market 3,009 2,177 17 1,911 1 0 0 0 0 0 0 0 Farmers Market 3,009 2,177 17 1,911 1 0 0 0 0 0 0 Farmers Market 3,009 2,177 17 1,911 1 0 0 0 0 0 0 0 Farmers Market 3,009 2,177 17 1,911 1 0 0 0 0 0 0 0 Farmers Market 3,009 2,177 17 1,911 1 0 0 0 0 0 0 0 0		37,895	556	148	679	117	79%	29	20%	2	1.35%
Farm Management Systems 255 4,000 0 3,999 0 0 0 0 0 0 0 0 0	Farm Equipment - Repair & Parts	8,215		17		13		4		0	0.00%
Farm Supplies		1,573	2,700			0		0		0	0.00%
Farming Market						0		0		0	
Farming Service 3,3667 1,976 10 2,287 8 80% 2 20% 0 0.00		4,791 3,049						2		U 3	
Farms								2		0	0.00%
Famina - Urban 9 4,700 0 3,999 0 0 0% 0 0% 0 0% 0 0.5 8 1 0 0.5 8 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0			722	94	891	34	36%	51	54%	9	9.57%
Fashion Accessories						60		3		3	4.55%
Fashion Consultants								0		0	0.00%
Fashion Designers		2,889	2,223	123	753		38%		54%	9	7.32%
Fastinn Show Producers									58%	0	
Fasteners - Industrial & Construction						10		55		1	12.50%
Fasteners - Textile & Apparel 857 3,169 2 3,270 1 50% 1 50% 0 0.00 Fax Equipment & Systems 8695 3,334 15 2,009 2 13% 13 87% 0 0.00 Fax Transmission Service 3,242 2,123 51 1,198 30 59% 11 22% 10 19.6 Feather Goods 569 3,476 2 3,270 1 50% 1 50% 1 50% 10 19.6 Feather Goods 569 3,476 2 3,270 1 50% 1 50% 1 50% 1 Feather Goods 569 3,476 2 3,270 1 50% 1 50% 1 50% 1 Feather Goods 569 3,476 2 3,270 1 50% 1 50% 1 50% 1 Feather Goods 5,270 1 5,270 1 5,270 1 5,270 1 Feather Goods 5,270 1 5,270 1 1 Feather Goods 5,270 1 1 Feather Goods 5,270 1 1 Feather Goods 5,270 1 1 1 Feather Goods 5				2		1		1		0	0.00%
Fax Transmission Service 3,242 2,123 51 1,198 30 59% 11 22% 10 19,6 Feather Goods 569 3,476 2 3,270 1 50% 0 0.0 Feed - Wholesale & Manufacturers 1,58 4,228 0 3,999 0 0% 0 0% 0 0.0 Feed Vholesale & Manufacturers 1,738 2,614 3 3,047 2 67% 1 33% 0 0.0 Feed Concentrates & Supplements 366 3,777 1 3,589 0 0% 1 100% 0 0.0 Feed Dealers 13,334 1,107 25 1,645 16 64% 7 28% 2.8 0 0% 0 0% 0 0.0 0		857			3.270	1	50%	1	50%	0	0.00%
Feather Goods 569 3.476 2 3.270 1 50% 1 50% 0 0.00 Feather Goods 158 4,228 0 3,999 0 0% 0 0% 0 0.00 Feed Wholesale & Manufacturers 1,738 2,614 3 3,047 2 67% 1 33% 0 0.00 Feed Concentrates & Supplements 366 3,777 1 3,589 0 0% 1 100% 0 0.00 Feed Dealers 13,334 1,107 25 1,645 16 64% 7 28% 0 0.00 0 0 0 0.00 0				15	2,009	2				0	0.00%
Feathers 158 4,228 0 3,999 0 0% 0 0% 0 0.00 Feed - Wholesale & Manufacturers 1,738 2,614 3 3,047 2 67% 1 33% 0 0.00 Feed Concentrates & Supplements 366 3,777 1 3,589 0 0% 1 100% 0 0.00 Feed Dealers 13,334 1,107 25 1,645 16 64% 7 28% 2 2.00 Feed Grinding 24 4,803 0 3,999 0 0% 0 0% 0 0.00 Feed Finding 24 4,803 0 3,999 0 0% 0 0% 0 0.00 Feed Finding 3,415 1 3,589 1 100% 0 0% 0 0.00 Feeders - Industrial 3,415 1 3,589 1 100% 0 0% 0 0.00 Feeders - Industrial 3,415 1 3,589 1 100% 0 0% 0 0.00 Feeders - Industrial 3,415 1 3,589 1 100% 0 0% 0 0.00 Feeders - Industrial 3,415 1 3,589 1 100% 0 0% 0 0.00 Feeders - Industrial 3,415 1 3,589 1 100% 0 0% 0 0.00 Feeders - Industrial 3,415 1 3,589 1 100% 0 0% 0 0.00 Feeders - Industrial 3,415 1 3,589 1 100% 0 0 0% 0 0.00 Feeders - Industrial 3,415 1 3,589 1 100% 0 0 0 0 0 Feeders - Industrial 3,415 1 3,589 1 100% 0 0 0 0 Feeders - Industrial 3,415 1 3,589 1 100% 0 0 0 0 Feeders - Industrial 3,415 1 4,232 0 3,999 0 0 0 0 0 0 0 Feeders - Industrial 3,415 1 4,478 0 3,999 0 0 0 0 0 0 0 0 Feeders - Industrial 3,415				51		30		11		10	19.61%
Feed - Wholesale & Manufacturers 1,738 2,614 3 3,047 2 67% 1 33% 0 0.00 Feed Concentrates & Supplements 366 3,777 1 3,589 0 0% 1 100% 0 0.00 Feed Dealers 13,334 1,107 25 1,645 16 64% 7 28% 2 8.0 Feed Ginding 24 4,803 0 3,999 0 0% 0 0% 0 0.0 0 617 3,415 1 3,589 1 100% 0 0% 0 0.0 0 0 0% 0 0.0 0		569	3,476	2	3,270	1		1		0	0.00%
Feed Concentrates & Supplements 366 3,777 1 3,589 0 0 % 1 100% 0 0.00 Feed Dealers 13,334 1,107 25 1,645 16 64% 7 28% 2 8.00 Feed Grinding 24 4,803 0 3,999 0 0 % 0 0 % Feed Mill Equipment & Supplies 617 3,415 1 3,589 1 100% 0 0 % Feed Mill Equipment & Supplies 136 4,290 2 3,270 2 100% 0 0 % 0 0 % Feed Or 157 4,232 0 3,999 0 0 % 0 0 % 0 0 % Feet & Felt Products 3,999 0 0 % 0 0 % 0 0 % Feet & Felt Products 3,999 0 0 % 0 0 % 0 0 % Fence Sales, Service & Contractors 61,824 387 249 470 134 54% 97 39% 18 7.2 Fence Contractors 466,174 49 1,254 148 822 66% 389 31% 43 3.4				0		0		0		0	
Feed Dealers 13,334 1,107 25 1,645 16 64% 7 28% 2 8.0 Feed Grinding 24 4,803 0 3,999 0 0% 0 0% 0 0.0 0				3		2		1		0	0.00%
Feed Grinding 24 4,803 0 3,999 0 0% 0 0% 0 0,00 Feed MIIE Equipment & Supplies 617 3,415 1 3,589 1 100% 0 0% 0 0.0 Feeders - Industrial 136 4,290 2 3,270 2 100% 0 0% 0 0.0 Feed Seles - Industrial 157 4,232 0 3,999 0 0% 0 0% 0 0.0 Feet & Felt Products 84 4,478 0 3,999 0 0% 0 0% 0 0.0 Fence Sales, Service & Contractors 61,824 387 249 470 134 54% 97 39% 18 7.2 Fence Contractors 468,174 49 1,254 148 822 66% 389 31% 43 3.4								7		2	8.00%
Feed Mill Equipment & Supplies 617 3,415 1 3,589 1 100% 0 0% 0 0,00 Feeders - Industrial 136 4,290 2 3,270 2 100% 0 0% 0 0% 0 <td< td=""><td></td><td></td><td>4.803</td><td></td><td>3.999</td><td>0</td><td>0%</td><td>0</td><td>0%</td><td>0</td><td>0.00%</td></td<>			4.803		3.999	0	0%	0	0%	0	0.00%
Feeders - Industrial 136 4,290 2 3,270 2 100% 0 0% 0 0,00 Feedlot 157 4,232 0 3,999 0 0% 0 0% 0 0.00 Felt & Felt Products 84 4,478 0 3,999 0 0% 0 0% 0 0.00 Fence Seles, Service & Contractors 61,824 387 249 470 134 54% 97 39% 18 7.2. Fence Contractors 468,174 49 1,254 148 822 66% 389 31% 43 3.4		617	3,415	1	3,589	1	100%	0	0%	0	0.00%
Felt & Felt Products 84 4,478 0 3,999 0 0% 0 0% 0 0.00 Fence - Sales, Service & Contractors 61,824 387 249 470 134 54% 97 39% 18 7.2 Fence Contractors 468,174 49 1,254 148 822 66% 389 31% 43 3.4	Feeders - Industrial	136	4,290		3,270	2	100%	0		0	0.00%
Fence - Sales, Service & Contractors 61,824 387 249 470 134 54% 97 39% 18 7.2 Fence Contractors 468,174 49 1,254 148 822 66% 389 31% 43 3.4		157	4,232		3,999	0	0%	0		0	0.00%
Fence Contractors 468,174 49 1,254 148 822 66% 389 31% 43 3.4						0		0			0.00%
											7.23%
Thomas Material I 4 3501 1 9751 101 2 2071 51 500/1 51 500/1 61 600/1 01 0.0	Fence Contractors Fence Material	468,174 4,358	49 1,875	1,254 10	2,287	822	66% 50%	389	31% 50%	43	3.43% 0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Fence Posts & Fittings	3,941	1,956	9	2,361	4	44%	4	44%	1	1 11.11%
Fence Staining	3,328	2,095		2,524	3	43%	4	57%	0	
Fences - Rental Fences - Vinyl	309 3,660	3,894	14	3,270 2,048	0	0% 64%		100% 36%	U	0.00%
Fences - Wood	3,000	2,023 4,152	14	3,270	9	0%	3	100%	0	0.00%
Fencing Instruction	2,267	2,391	13	2,106	6	46%	6	46%	1	1 7.69%
Ferries	346	3,809	13	3,047	3	100%	0	0%	1	0.00%
Fertility Specialists	4,456		18	1,862	16	89%	2	11%	Ō	0.00%
Fertilizer Plant Equipment	286	3,927	0	3,999	0	0%	0	0%	0	0.00%
Fertilizers	11,065	1,213	19	1,817	18	95%	1	5%	0	0.00%
Fiber & Fiber Products	372	3,766	1		1	100%	0	0%	0	0.00%
Fiber Glass Fabricators	1,450	2,767	1		0	0%	1	100%	0	0.00%
Fiber Glass Materials	408	3,709	0		0	0%	0	0%	0	0.00%
Fiber Glass Products	2,168	2,434	5		1	20%	4	80%	0	0.00%
Fiber Optics	5,861 432	1,658 3,658	57		35	61% 100%	22	39% 0%	U	0.00%
Fiberglass - Bathtubs & Showers Fiberglass - Fabrication & Repair	2,235	2,403				39%	U	44%	2	3 16.67%
Filing Equipment, Systems & Supplies	1,426		53		53	100%	0	0%	0	0.00%
Filling Machinery	59	4,591	0		0	0%	0	0%	0	0.00%
Film Scrap	28	4,775	0		0	0%	0	0%	0	0.00%
Filtering Materials & Supplies	3,384	2,084	9		5	56%	4	44%	0	0.00%
Filters - Air & Gas	3,597	2,034	30		16	53%	13	43%	1	1 3.33%
Filters - Liquid	937	3,107	2	3,270	1	50%	1	50%	0	0.00%
Filters Air & Gas Cleaning	1,255	2,885	3	3,047	1	33%	2	67%	0	0.00%
Financial Consultants - No License Required	19,928	877	36		11	31%	19	53%	6	16.67%
Financial Planning Consultants	277,642	80	235		172	73%	53	23%	10	4.26%
Financial Planning Kit	161	4,219	- 0	3,999	4 0 3 5	0%	0	0%	0	0.00%
Financial Services	978,873 82,279	21 300	5,358 252	25 463	4,925 195	92% 77%	373 54	7% 21%	90	1.12%
Financing Financing Consultants	82,279 32,743	300 609	252		195	77% 50%	25	38%	3	3 1.19% 3 12.12%
Fingerprinting	4,411		24		17	71%	7	29%	0	0.00%
Fingerprinting - Live Scan	315	3,875	- 6	2,615	2	33%	4	67%	Ö	0.00%
Fingerprinting Equipment	254	4,003	2	3,270	2	100%	0	0%	0	0.00%
Fire & Flood Emergency Service	2,373	2,364	8	2,439	8	100%	0	0%	0	0.00%
Fire & Smoke & Water Clean Up	2,271	2,388	10		7	70%	3	30%	0	0.00%
Fire & Smoke Alarm Systems	45,201	484	84	946	57	68%	24	29%	3	3.57%
Fire & Water Damage Restoration	377,298	58	760		640	84%	106	14%	14	1.84%
Fire Damage Restoration	8,681	1,366	26		15	58%	11	42%	0	0.00%
Fire Department Equipment & Supplies	2,034	2,476	6			83%	1	17% 0%	U	0.00%
Fire Departments Fire Doors & Shutters	850 13	3,176 4,901	<u> </u>	2,748 3,999	3	100%	0	0%	0	0.00%
Fire Escapes	60		0		0	0%	0	0%		0.00%
Fire Exit Devices	35		0		Ö	0%	0	0%	Ŏ	0.00%
Fire Extinguishers	9,792	1,293	13		6	46%	6	46%	1	1 7.69%
Fire Extinguishing Fluid	29		0	3,999	0	0%	0	0%	0	0.00%
Fire Hose	53	4,622	0		0	0%	0	0%	0	0.00%
Fire Hydrants	519		0		0	0%	0	0%	0	0.00%
Fire Lookout Stations	4		0		0	0%	0	0%	0	0.00%
Fire Mitigation	256 9,253		45		0	0% 20%	35	0% 78%	U	0.00%
Fire Protection Consultants Fire Protection Contractor	7,048	1,324 1,515	15		9	60%	35	33%		1 2.22%
Fire Protection Equipment & Supplies	22,894	798	30		21	70%	3	30%	1	0.00%
Firearm Manufacturer	1,652	2,656	32		30	63%	12	38%	0	0.00%
Fireplace Equipment - Retail	22,734	805	82		68	83%	14	17%	Ö	0.00%
Fireplace Equipment - Wholesale & Manufacturers	2,437	2,344	16	1,972	13	81%	2	13%	1	1 6.25%
Fireplaces	61,861	385	272	438	219	81%	46	17%	7	7 2.57%
Fireproofing	988	3,069	2	3,270	2	100%	0	0%	0	0.00%
Fireproofing Materials	255	4,000	1		1	100%	0	0%	0	0.00%
Firewood	14,742	1,052 1,598	62	1,099	20	32% 69%	33	53%	9	14.52%
Fireworks	6,351 6,714	1,598 1,552	13 18		9 11	69% 61%	4	31% 33%	- 0	0.00%
First Aid Instruction First Aid Supplies	2,336	2,373	18		11	82%	ь	18%	1	5.56%
Fish & Seafood - Retail	13,194	1,113	48	1,232	30	63%	17	35%	1	0.00%
Fish & Seafood - Wholesale	7,265	1,113	40 11	2,223	4	36%	7	64%	1	0.00%
Fish & Seafood Brokers	903	3,135	4		3	75%	i	25%	0	0.00%
Fish By-Products	135	4,296	0		0	0%	ō	0%	Ō	0.00%
Fish Hatcheries	1,612	2,679	2	3,270	2	100%	0	0%	0	0.00%
Fish Nets	98	4,421	0		0	0%	0	0%	0	0.00%
Fish Processors	681		0		- 0	0%	0	0%	0	0.00%
Fish Processors Equipment	4	4,995	1		1	100%	0	0%	0	0.00%
Fishermen - Commercial	218	4,100	0		0	0%	. 0	0%	0	0.00%
Fishermens Supplies	1,997		19		8	42% 0%	11 0	58% 0%	0	0.00%
Fishery Consultants Fishing Bait	275 3,404	3,951 2,078	0 12		0	33%	8	67%	U	0.00%
Fishing Charters	6,340	1,599	29		13	33% 45%	8 14	48%	2	2 6.90%
Fishing Piers	425		1		1	100%	0	0%	0	0.00%
Fishing Tackle - Repair & Parts	528	3,527	ī		0	0%	1	100%	Ö	0.00%
Fishing Tackle - Wholesale & Manufacturers	1,992	2,489	4	2,874	3	75%	1	25%	0	0.00%
Fishing Tackle Dealers	8,977	1,346	50		28	56%	22	44%	0	0.00%
Fitness Centers	94,211	255	2,917		2,113	72%	711	24%	93	
Fix-It Shops	2,445	2,339	6	2,615	2	33%	4	67%	0	
Flag Poles	1,497	2,742	5	2,748	3	60%	2	40%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Flags & Banners Flags & Banners - Manufacturers Supplies	14,119 722	1,073 3,310	59	1,121 2,615	27	46% 100%	32	54% 0%	0	0.00%
Flanges	16	4,868	0	3,999	0	0%	0	0%	0	0.00%
Flashers - Electric	48	4,650	0	3,999	0	0%	0	0%	0	0.00%
Flatware - Table	2,710	2,266	3	3,047	3	100%	0	0%	0	0.00%
Flavoring Extracts	359	3,789	3	3,047	3	100%	0	0%	0	0.00%
Flavoring Extracts - Raw Materials Flea Markets	349 10,548	3,801	36	3,999 1,398	18	0% 50%	16	0% 44%	0	0.00% 5.56%
Flight Instructor	505	1,246 3,565	50	2,748	10	0%	10	100%	2	0.00%
Flight School	7,654	1,449	20	1,785	11		9	45%	0	0.00%
Floats - Parade	37	4,708	0	3,999	0	0%	0	0%	0	0.00%
Flock Manufacturers & Processors	2	5,027	0		0	0%	0	0%	0	0.00%
Flood assistance	570	3,474	4	2,874	3	75%	1	25%	0	0.00%
Flood Control Equipment	1,723	2,622	4	2,874	4	100%	0	0% 100%	0	0.00%
Floodlights & Search Lights Floor Coatings - Epoxy/Polyurethane	240 4,620	4,034 1,823	16	3,047 1,972	0	38%	3	63%	0	0.00%
Floor Coverings & Installation	48,424	460	145	689	104	72%	38	26%	3	2.07%
Floor Laying, Refinishing & Resurfacing	192,188	121	446	320	271	61%	155	35%	20	4.48%
Floor Machines	493	3,581	3	3,047	3	100%	0	0%	0	0.00%
Floor Machines - Rent	95	4,432	0	3,999	0	0%	0	0%	0	0.00%
Floor Machines - Repair	81	4,488	0	3,999	0	0%	0	0%	0	0.00%
Floor Materials - Retail	107,828	221	376	355	279	74%	89	24%	8	2.13%
Floor Refinishing	1,410	2,791 3,993	9	2,361	5	56% 0%	4	44%	0	0.00%
Floor Removal Floor Removal, Resurfacing and Refinishing	257 440	3,993	<u> </u>	3,999 2,615	3	50%	2	33%	1	0.00% 16.67%
Floor Resurfacing	317	3,869	2	3,270	2	100%	0	0%	0	0.00%
Floor Treatment Compounds	1,277	2,869	5	2,748	2	40%	3	60%	ő	0.00%
Floor Waxing, Polishing & Cleaning	7,145	1,506	14		3	21%	11	79%	0	0.00%
Floors - Garage	2,760	2,253	4	2,874	3	75%	1	25%	0	0.00%
Floors - Hardwood	70,036	345	383	347	278	73%	98	26%	7	1.83%
Floors - Industrial Floors - Laminate	6,151 983	1,623 3,072	16	1,972 3,047	- /	44% 100%	6	38%	3	18.75%
Floors - Raised	5,612	1,690	12		3	75%	3	25%	0	0.00%
Floral Design Instruction	915	3,122	11		5	45%	6	55%	0	0.00%
Florist - Funeral Bouquets & Wreaths	1,524	2,723	12		8	67%	3	25%	1	8.33%
Florists - Brokers	17	4,857	1	3,589	0	0%	0	0%	1	100.00%
Florists - Retail	104,783	230	4,936	30	4,290	87%	619	13%	27	0.55%
Florists - Wholesale	4,349	1,879	47	1,244	13	28%	34	72%	0	0.00%
Florists Supplies	1,340 378	2,827	6	2,615 3,999	4	67% 0%	2	33%	0	0.00%
Flour Flowers - Preserved	2,810	3,759 2,242	0 18		10	56%	0	44%	0	0.00%
Foam & Sponge Rubber	2,628	2,285	3	3.047	2	67%	1	33%	0	0.00%
Foil & Foil Products	79	4,497	0	3,999	Ō	0%	0	0%	0	0.00%
Folding Machines	85	4,474	0		0	0%	0	0%	0	0.00%
Food - Sales & Delivery	9,596	1,306	73		50	68%	21	29%	2	2.74%
Food & Beverage Consultants	1,197	2,925	4	2,874	4	100%	0	0%	0	0.00%
Food & Beverage Services Food Brokers	24,750 7,630	749 1,453	146 27		87 12	60% 44%	54 15	37% 56%	5	3.42% 0.00%
Food Facilities Consultants	933	3,113	4		12	25%	13	75%	0	0.00%
Food Manufacturers, Wholesalers, Distributors	99,480	240	234	493	195	83%	38	16%	1	0.43%
Food Plans	11,155	1,206	46	1,254	31	67%	15	33%	0	0.00%
Food Processing Equipment & Supplies	5,877	1,654	14		11		3	21%	0	0.00%
Food Products	36,252	572	205	541	83		119	58%	3	1.46%
Food Products - Organic Food Products Manufacturing Equipment	5,470 1,951	1,716 2,510	32 11	1,471 2,223	17	53% 64%	14	44% 36%	1	3.13%
Food Products Manufacturing Equipment Food Products Reconditioning	1,951	2,510 4,579	11		/	64% 0%	4	36%	0	0.00%
Food ServiceManagement	7,900	1,421	44		35	80%	9	20%	0	0.00%
Foods - Carry Out	45,209	483	424	327	265	63%	147	35%	12	2.83%
Foods - Dehydrated & Freeze-Dried	7,345	1,482	20	1,785	16	80%	4	20%	0	0.00%
Foot Appliances	1,268	2,875	4		3	75%	1	25%	0	0.00%
Football Clubs	2,376	2,362	31		20	65%	9	29%	2	6.45%
Foreclosure Rescue Foreclosure Services	13,480 21,782	1,101 826	92 180	902 591	12 91	13% 51%	79 60	86% 33%	1 29	1.09% 16.11%
Foreign Currency Exchange Broker	12,781	1,125	180		7	51%	50	42%	29	0.00%
Forensic Loan Audits	5,580	1,700	58		20		22	38%	16	
Foresters - Consulting	3,847	1,979	3	3,047	0	0%	3	100%	0	0.00%
Forging Equipment	54	4,617	0	3,999	0	0%	0	0%	0	0.00%
Forgings	1,137	2,973	2		0	0%	2	100%	0	0.00%
Forklift Repair & Maintenance	1,669	2,650	8	2,439	5	63%	3	38%	0	0.00%
Formal Wear Foster Child Care	20,958 1.023	845 3.048	195	557 3,047	93	48% 67%	79	41% 33%	23	11.79% 0.00%
Foster Child Care Foundation Contractors	270,451	3,048 85	442		350	79%	75	33% 17%	17	
Foundation Inspection	1,729	2,619	2		2	100%	73	0%	0	
Foundation Repair & House Leveling	77,288	319	122	760	81	66%	36	30%	5	4.10%
Foundations - Education, Philanthropy, Research	26,867	704	35	1,419	19	54%	15	43%	1	2.86%
Foundries	7,636	1,452	24		1	4%	22		1	4.17%
Foundry Equipment & Supplies	634	3,397	1		1	100%	0	0%	0	0.00%
Fountains - Drinking	127	4,327	0		0 12	0% 75%	0	0% 25%	0	0.00%
Fountains Cardon Display										
Fountains - Garden, Display Four Wheel Drive Vehicles - Repair & Service	6,399 328	1,592	16		12		4		0	
Fountains - Garden, Display Four Wheel Drive Vehicles - Repair & Service Franchising	6,399 328 19,611	3,846	2 73	3,270	2 63	100%	0	0% 12%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Fraternal Regalia & Supplies	785 80	3,252 4 492	2	3,270	0	0%	2	100%	0	0.00%
Fraternities & Sororities Freight Consolidating	2,256	4,492 2,397	0	3,999	0	0%	0	0%	U	0.00%
Freight Forwarding	87,678	2,337	344		250		91	26%	3	0.87%
Freight Traffic Service	6,079	1,631	44	1,279	38		6	14%	0	0.00%
Frog Dealers	413	3,698	12		9		3	25%	0	0.00%
Frozen Custard Machines	289	3,923	0	3,999	0	0%	0	0%	0	0.00%
Frozen Food Locker Plants	749	3,293	0		0	0%	0	0%	0	0.00%
Frozen Foods - Processors	1,307	2,849	11	2,223	11	100%	0	0%	0	0.00%
Frozen Foods - Retail	15,086	1,034	75		48		27	36%	0	0.00%
Fruit & Vegetable Growers & Shippers	4,348	1,882	16		14		2	13%	0	0.00%
Fruits - Dried	242	4,028	0		0		0	0%	0	0.00%
Fruits - Glace	19 8.904	4,840 1,353	45	3,999 1,266	0 21		23	0% 51%	- 0	0.00%
Fruits & Vegetables - Retail Fruits & Vegetables - Wholesale	6,130	1,353	45	3,270	21	50%	23	50%	1	2.22% 0.00%
Fuel - Biofuels	267	3,970	2	3,270	+	50%	H +	50%		0.00%
Fuel - Diesel	3,097	2,163	7	2,524	± 3	43%	1	43%	1	14.29%
Fuel - Gasoline	727	3,304	97	873	45		47	48%	5	5.15%
Fuel - Marine	1	5,048	0		0	0%		0%	0	0.00%
Fuel Economizers	4,179	1,912	7	2,524	4		1	14%	2	28.57%
Fuel Injection Equipment	2,489	2,324	41	1,319	36		5	12%	0	0.00%
Fuel Tax Service	33	4,736	0	3,999	0	0%	0	0%	0	0.00%
Fulfillment Services	90,393	266	595		547	92%	46	8%	2	0.34%
Fumigation Services	849	3,181	2		1	. 50%	1	50%	0	0.00%
Fund Raising Counselors & Orgs	51,601	439	96	879	59	61%	31	32%	6	6.25%
Fund Raising Games, Merchandise, Supplies	12,339	1,145	41		34		5	12%	2	4.88%
Funeral Directors	68,367	350	159	647	116				2	1.26%
Funeral Directors Equipment & Supplies	1,068	3,016	0	3,999	0	0 70		0%	0	0.00%
Funeral Escorts	157	4,232	0	3,999	0	0%		0%	0	0.00%
Funeral Homes	46,674	475	143	696	91		47	33%	5	3.50%
Funeral Related Services	54,698	422	186	579	125		55	30%	6	3.23%
Fungicides	3	5,011	0	3,999	0	0%	0	0%	0	0.00%
Funnels	92	4,448	<u>0</u>		0	0%		0%	0	0.00%
Fur Business - Retail	8,359 4,047	1,389 1,936	30	1,513 1,419	16		14	47% 20%	0	0.00%
Fur Business - Wholesale & Manufacturers	334	3,833	35	-/	14			100%	14	40.00%
Fur Cleaning & Dyeing - Retail Fur Cleaning & Dyeing - Wholesale	50	4,643	2	3,270	<u> </u>	0%		0%		0.00%
Fur Cuttings	71	4,536	0	3,999	<u> </u>	0%	0	0%	- 0	0.00%
Fur Designers	406		2	3,270	2	100%	0	0%	0	0.00%
Fur Farms - Equipment & Supplies	58		0		i	0%	0	0%	0	0.00%
Fur Finishers & Liners	83	4,482	0	3,999	, j	0%	0	0%	0	0.00%
Fur Matching	1	5,048	0		ō		0	0%	0	0.00%
Fur Novelties & Accessories	1,624	2,671	5	2,748	5	100%	0	0%	0	0.00%
Fur Skin Dealers & Brokers	802	3,228	9	2,361	4	44%	3	33%	2	22.22%
Fur Storage	717	3,313	1		0	0%	1	100%	0	0.00%
Furnace Cleaning	2,961	2,203	4		1	. 25%	3	75%	0	0.00%
Furnace Sales & Service	28,926	665	57		50		5	9%	2	3.51%
Furnaces - Industrial	4,513	1,841	8	2,439	6	75%	0	0%	2	25.00%
Furniture - Childrens	15,640	1,015	174	605	94 90	54%		24%	38	21.84%
Furniture - Outdoor	23,828 889,892	775	135 13,301	721	10,784		2,220	33% 17%	1	0.74%
Furniture - Retail		24	13,301	8					297	2.23%
Furniture - Rustic Furniture - Unfinished	3,107 6,692	2,160 1,554	49		12 33					0.00%
Furniture - Used	14,598	1,059	86	934	52		32		2	2.33%
Furniture - Wholesale	19,364	893	143		100		40		3	2.10%
Furniture Assembly Services	1,140	2.968	4		1	25%	3	75%	0	0.00%
Furniture Cleaning	1,680	2,647	22	1,724	19		3	14%	0	0.00%
Furniture Cleaning Equipment & Supplies	444	3,645	8	2,439	7	88%	1	13%	0	0.00%
Furniture Designers & Custom Builders	30,189	644	165	631	101	. 61%	57		7	4.24%
Furniture Frames	197	4,147	2	3,270	1		1	50%	0	0.00%
Furniture Manufacturers	66,638	357	463	309	341		118		4	0.86%
Furniture Manufacturers Equipment & Supplies	1,508	2,731	9	2,361	4		5	56%	0	0.00%
Furniture Pads	63	4,568	5	2,748	0	0%		40%	3	60.00%
Furniture Rent & Lease	39,157	539	969	188	899		68		2	0.21%
Furniture Repair & Refinish	50,375	443	177		107		68		2	1.13%
Furniture Repair & Refinish Supplies	905	3,133	10	2,287	2	20%		20%	- 6	60.00%
Furniture Stripping	344 14	3,812	3		2	2 67%	0	0%	1	33.33%
Fuses - Electric	1,571	4,893			U 3		0		0	0.00%
Futon Sales Galvanizing	1,5/1	2,704 4,033	10			70%	3	30%	0	0.00%
Ganvanizing Gambling Abuse & Addiction Info & Treatment	613		0		0	0%	0	0%	0	0.00%
Gambling Machine Supplies and Services	859		7	2,524	2	29%	0	71%	0	0.00%
Game - Birds, Venison	388	3,741	4		2	75%		0%	1	25.00%
Game Farms	952	3,096	7	3,270	3	100%	0	0%	1	0.00%
Games & Supplies	151,204	161	468	304	329	70%	125		14	
Gaming Tables	414	3,695	1		0			100%	0	0.00%
Garage Builders	48.915	455	170		124				3	1.76%
Garage Door Repair	35,631	581	142	699	79		49	35%	14	
Garage Doors & Openers	241,229	102	629	252	465	74%		24%	12	
Garage Organizers	6,867	1,539	27	1,584	21	. 78%	6	22%	UI.	0.00%
Garage Organizers Garbage Disposal Equipment - Industrial & Commercial	6,867 3,927 2,538	1,539 1,959	27 53		30				1	0.00% 1.89%

a bear Carpon Honolida Fig. Fig.	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Color Colo	Garbage Disposals - Household	2,743	2,257				74%	6	26%	0	0.00%
Section 1.00 2.00 5		17,646						17	29%	4	6.78%
Service (Service) 1.				13		o		2		2	
April Apri	Garment Hangers	572	3,473	5	2,748	4		1	20%	0	
server A relieval A relieval (1970) 1.40	Garment Racks	1,363		1	3,589	1		0	0%	0	
seamaterial	Garment Restoration	228			3,589	1		0		0	
S. Prigish. 1. 2017 19							71%	15	27%	1	
as Angeles * Longeria Control & Souther * 1/4		2,995	2,191					4		0	
Section										1	
10 10 10 10 10 10 10 10				0		0		0		0	
an benchm 460 460 460 460 460 460 460 46	Gas Burners	535		1		0		0		1	
ast Plant Legerares* 26	Gas Detectors	444	3,645	2		2		0		0	0.00%
196 197	Gas Lights			3		0		3		0	
See Marging Professor 1					3,589	1		0		0	
1.00 2.00 1 1.00 2.00 1 1.00 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1 1.00 1.00 1 1.00 1.00 1 1.00 1.0					2,748	3		2		0	
Seatile Professional Company of the						0		1		0	
Section Administration	Gasoline - Wholesale					13		6		0	0.00%
Section Performent 375 3.76 1 1006 1 00 0 0.000							50%	1		0	
Sames A Cases	Gasoline Plant Equipment	373	3,762		3,589	1		0	0%	0	0.00%
Services F. 1,767 G. 1,769 G. 6,94 G. 6,95 G.	Gates					24		10		0	
Sandres 1. 209 1. 101 1. 101 1. 102 1. 103 1. 10	Gauges & Gages	1,614				2		2		0	
Sear A Control 1989 - 1987 - 1987 - 1988 - 1987 - 1988 -		6				0		0		0	
Saleman				13		/		6		0	
April Apri	Gelatin				3,270	1	50% 0%			0	
Serial Se					483	236	99%	2	1%	0	
Seneral Merchandise - Retail 20,788 100 3,100 54 2,215 714 618 266 67 2,166 67 2,166 67 2,167 67 67 67 67 67 67 67	Genealogy Services				1,099	58	94%	3	5%	1	
Server Merchandise 9,002	General Merchandise - Retail	220,788	109	3,100	54		71%		26%	67	2.16%
Performance 1,129	General Merchandise - Wholesale					47		58		6	
Sementanics Sementanics 1,129	Generators				1,972	9	56%	4	25%	3	
serientory - Seam				123		108		15		0	
Section 1				/	2,524	2		4		1	
Segregation				0	3,999	0		0	ò	0	
endogetis 1,175				0	3,999	0		0		0	
Seophysical Apparatus	Geologists		2,942	0	3,999	0		Ö		0	0.00%
Seephricidists	Geologists Supplies	9	4,937	0	3,999	0	0%	0	0%	0	0.00%
Seedechmark Engineem 1,560 2,710 2 3,757 0 0% 2 105% 0 0.000	Geophysical Apparatus					0		0		0	
Eacherman Heading & Cooling	Geophysicists		3,142			0		0		1	
19 19 19 19 19 19 19 19						0		2		0	
aff Certificates/Cards 16,878 971 182 587 150 82% 29 16% 3 1,65% aff Shops 55,598 400 360 359 203 35% 142 39% 15 1,17% aff Wapping Materials 544 3,511 9 2,611 1 11% 8 89% 0 0.0% aff Shope 4 3,511 9 2,611 1 11% 8 89% 0 0.0% aff Shope 1 1,608 2,644 21 1,758 12 57% 9 4,3% 0 0.0% aff Shoperel 1,608 2,644 21 1,758 12 57% 9 4,3% 0 0.0% aff Shoperel 1,608 2,644 21 1,758 12 57% 9 4,3% 0 0.0% alass - Broken 1,620 3,531 3,368 12 2,158 7 58%						10		,		1	1.63%
sift Shops										3	
Section Sect	Gift Shops	58,598	400	360	359	203	56%	142	39%	15	4.17%
Siftware - Wholesale & Manufacturers 5,472 1,714 10 2,287 5 50% 5 50% 0 0,00% siass - Beveled, Carved, Oramental 8,075 1,412 18 1,862 11 61% 7 39% 0 0,00% siass - Beveled, Carved, Oramental 8,075 1,412 18 1,862 11 61% 7 39% 0 0,00% siass - Broken 1,760 2,59% 0 2,518 7 58% 5 42% 0 0,00% siass - Broken 1,760 2,59% 0 2,518 7 58% 5 42% 0 0,00% siass - Broken 1,760 2,59% 0 2,518 7 58% 1 50% 3 3 3 0 0,00% siass - Broken 1,760 2,59% 0 2,518 7 58% 1 3 3 3 0 0,00% siass - Broken 1,760 2,59% 0 2,518 7 58% 1 3 3 3 0 0,00% siass - Broken 1,760 2,59% 0 2,518 7 58% 2 2 2 3 siass - Tempera 1,760 1,760 1,760 1 3 3 3 3 0 0 siass - Broken 1,760 1,760 1,760 1 3 3 3 3 3 3 siass - Tempera 1,760 1,760 1,760 1 3 3 3 3 3 3 siass - Tempera 1,760 1,760 1,760 1 3 3 3 3 3 siass - Tempera 1,760 1,760 1,760 1 3 3 3 3 3 siass - Tempera 1,760 1,760 1 3 3 3 3 3 siass - Tempera 1,760 1,760 1 3 3 3 3 siass - Tempera 1,760 1,760 1 3 3 3 3 siass - Tempera 1,760 1 3 3 3 3 siass - Tempera 1,760 1 3 3 3 3 siass - Tempera 1,760 1 3 3 3 siass - Tempera 1,760 1 3 3 3 siass - Tempera 1,760 1 3 3 siass - Tempera 1,760 1 3 3 3 siass - Tempera 1,760 1 3 3 3 siass - Tempera 1,760 1 3 3 siass - Tempera 1,760 1 3 3 siass - Tempera 1,760 1 3 3 siass -	Gift Wrapping Materials			9		1		8		0	
infs Apparel	Gift Wrapping Service					0		1		0	
Sass - Eleveled, Carved, Ornamental 8,075 1,412 18 1,862 11 61% 7 39% 0 0.00%					2,287	5		5		0	0.00%
Jass - Block 9,573 1,308 12 2,158 7 58% 5 42% 0 0,00% Jass - Broken 1,780 2,597 6 2,615 4 6.7% 2 33% 0 0,00% Jass - Broken 1,780 2,597 6 2,615 4 6.7% 2 233% 0 0,00% Jass - Broken 163,005 146 344 368 199 58% 130 38% 15 4,36% Jass - Stained & Leaded 1,047 35 5.1% 31 4.6% 2 2.94% Jass - Stained & Leaded 1,344 1,247 22 30% 20 4.5% Jass - Stained & Leaded 1,344 1,247 22 30% 20 4.5% Jass - Broken 1,457 2,744 4 1,279 22 30% 20 4.5% Jass - Broken 1,457 2,744 4 1,279 22 30% 20 4.5% Jass Beader - Hollstrial 1,344 1,247 2,544 2 2,28% 1 2,3874 Jass Beader - Hollstrial 1,344 1,247 2,544 2 2,28% 5 3,38 Jass Bowers 1,457 2,744 7 2,544 2 2,29% 5 5,3% 0 0,00% Jass Browers 1,967 2,501 8 2,439 3 3.8% 5 5,3% 0 0,00% Jass Board - Up Service 1,967 2,501 8 2,439 3 3.8% 5 5,3% 0 0,00% Jass Coating & Tinting Machinery 1,25 4,333 0 3,999 0 0% 0 0,00% Jass Coating & Tinting Machinery 1,25 4,333 0 3,999 0 0 0% 0 0 0 Jass Coating & Tinting Machinery 1,25 4,333 1 3,569 0 0 0 Jass Coating & Tinting Machinery 1,25 4,333 1 3,569 0 0 0 0 0 Jass Coating & Tinting Machinery 1,25 4,333 0 3,999 0 0 0 0 0 Jass Coating & Tinting Machinery 1,25 4,333 0 3,999 0 0 0 0 0 Jass Coating & Tinting Machinery 1,25 4,333 0 3,999 0 0 0 0 Jass Coating & Tinting Machinery 1,25 4,333 0 3,999 0 0 0 0 Jass Coating & Tinting Machinery 1,25 4,333 0 3,999 0 0 0 0 Jass Coating & Tinting Machinery 1,25 4,333 0 3,999 0 0 0 0 Jass Coating & Tinting Machinery 1,25 4,333 0 3,999 0 0 0 0 Jass Coating & Tinting Machinery 1,25 4,333 0 3,999 0 0 0 0 Jass Coating & Tinting Machinery 1,25 4,334					1,758			9		0	
Slass - Forken 1,780 2,597 6 2,615 4 67% 2 33% 0 0,00% slass - Flear and Window 163,205 146 344 368 199 58% 130 38% 15 4,36% slass - Flear (slass - Stande & Leaded 4,712 1,794 44 1,279 22 50% 20 45% 2 2,45% slass - Fempered 150 4,253 3 3,047 2 67% 1 23% 0 0.00% slass Beads - Industrial 74 4,518 4 2,874 3 75% 1 2.25% 0 0.00% slass Board - Up Service 1,457 2,764 7 2,524 2 25% 5 7.1% 0 0.00% slass Carting & Specialty Shapes 2,760 3,731 3 3,507 3 3,508 5 7.1% 0 0.00% slass Carting & Specialty Shapes 2,250 3,503 3,509										0	
Jass - Pate and Window 163,205 146 344 368 199 58% 130 38% 15 4,36% 138s - February 14,012 1,078 668 1,047 35 51% 31 46% 2 2,94% 3lass - February 4,253 3 3,047 2 50% 20 45% 2 4,55% 3 3,047 2 50% 20 45% 2 4,55% 3 3,047 2 50% 2 50% 2 50% 2 4,55% 3 3,047 2 50% 2 50% 2 4,55% 3 3,047 2 50% 2				6		4		2		0	
class - Repair 14,012 1,078 68 1,047 35 51% 31 46% 2 2,94% class - Stand & Leaded 8,321 1,394 44 1,279 22 50% 20 45% 2 4,55% class - Flower 150 4,253 3 3,047 2 67% 1 33% 0 0,00% class Beads - Industrial 1,457 2,764 7 2,524 2 29% 5 7.1% 0 0,00% class Board - Up Service 1,457 2,764 7 2,524 2 29% 5 7.1% 0 0,00% class Cotting & Tinting 3,75 3,761 1 3,589 1 1,00% 0 0% 0 0,00% class Cotting & Tinting 2,766 803 5 1,149 29 52% 25 45% 2,357% class Cotting & Tinting Machinery 125 4,333 0 3,599 0 0% 0			146	344	368	199	58%	130	38%	15	
Jass - Frempered 150 4_253 3 3,047 2 67% 1 33% 0 0.00% Jass Bedowns 1,457 2,764 7 2,524 2 29% 5 71% 0 0.00% Jass Board - Up Service 1,967 2,501 8 2,439 3 38% 5 63% 0 0.00% Jass Cotting & Type Service 1,967 2,501 8 2,439 3 38% 5 63% 0 0.00% Jass Cotting & Tinting 2,2760 803 56 1,149 29 52% 25 45% 23.57% Jass Cotting & Tinting Machinery 125 4,333 0 3,999 0 0% 0 0% 0 0.00% Jass Cotting & Tinting Machinery 125 4,333 0 3,999 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Glass - Repair		1,078		1,047			31		2	2.94%
Jass - Frempered 150 4_253 3 3,047 2 67% 1 33% 0 0.00% Jass Bedowns 1,457 2,764 7 2,524 2 29% 5 71% 0 0.00% Jass Board - Up Service 1,967 2,501 8 2,439 3 38% 5 63% 0 0.00% Jass Cotting & Type Service 1,967 2,501 8 2,439 3 38% 5 63% 0 0.00% Jass Cotting & Tinting 2,2760 803 56 1,149 29 52% 25 45% 23.57% Jass Cotting & Tinting Machinery 125 4,333 0 3,999 0 0% 0 0% 0 0.00% Jass Cotting & Tinting Machinery 125 4,333 0 3,999 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Glass - Stained & Leaded			44	1,279	22		20		2	4.55%
Slass Blowers 1,457 2,764 7 2,524 2 2.9% 5 71% 0 0.00%				3	3,047	2	67%	1	33%	0	
Slass Board - Up Service				4		3				0	0.00%
Slass Circles & Specialty Shapes 3,75 3,761 1 3,589 1 1,00% 0 0% 0 0.00%						2	29%	5		0	
Slass Coating & Tinting 22,760 803 56 1,149 29 5,2% 25 45% 2 3,57%				1		1		0		0	
Silass Coating & Tinting Machinery 125 4,333 0 3,999 0 0 % 0 0 % 0 0,00%		22,760		56	1,149	29		25		2	
Slass Coating & Tinting Materials 394 3,733 1 3,589 0 0 % 1 100% 0 0,00%	Glass Coating & Tinting Machinery	125		0	3,999	0	0%	0	0%	0	0.00%
Slass Rods & Tubing 43 4,676 0 3,999 0 0 % 0 0 % 0 0.00%	Glass Coating & Tinting Materials				3,589	0		1		0	
Slassware - Wholesale & Manufacturers						0		0		0	
Classware Decorators	Glass, Mirror & Screen Companies							4		2	
1,250 8 2,439 4 50% 3 38% 1 1,250% 3 38% 1 1,250% 3 38% 1 1,250% 3 382 3 38 3 38 3 3 3 3 3								19		0	
Size Supplies 60 4,583 0 3,999 0 0.9% 0 0.9% 0 0.009%								3		0	
Siobal Positioning Systems								<u> </u>		1	
Sloves - Cleaning & Repairing 66 4,554 0 3,999 0 0 % 0 0 % 0 0,00%	Global Positioning Systems	8,465	1,380			17		9		0	
Sloves Work & Industrial 1,455 2,765 4 2,874 2 50% 2 50% 0 0.00%	Gloves - Cleaning & Repairing	66	4,554		3,999		0%	0	0%	0	0.00%
20-Karts 2,786 2,249 24 1,663 22 92% 2 8% 0 0,00%	Gloves - Work & Industrial			4	2,874	2		2		0	0.00%
30-Karts Manufacturers 157 4,232 4 2,874 1 25% 1 25% 2 50,03% Sold Buyers 31,122 629 42 1,305 29 69% 12 29% 1 2.38% Sold teaf 123 4,337 0 3,999 0 0% 0 0% 0 0.00% Sold Stamping 2 5,027 0 3,999 0 0% 0 0% 0 0.00% Sold, Silver & Platinum Dealers 166,468 143 372 357 287 77% 73 20% 12 3.23%	Gloves & Mittens - Dress	364		2	3,270		50%	1		0	0.00%
Gold Buyers 31,122 629 42 1,305 29 69% 12 29% 1 2.38% Sold Leaf 123 4,337 0 3,999 0 0% 0 0% 0 0.00% Sold Stamping 2 5,027 0 3,999 0 0% 0 0% 0						22		2		0	
Sold Leaf 123 4,337 0 3,999 0 0% 0 0% 0 0.00% Sold Stamping 2 5,027 0 3,999 0 0% 0 0% 0 0% 0 0.00% Sold, Sliver & Platinum Dealers 166,468 143 372 357 287 7.7% 73 20% 12 3.23%						1		1		2	
Gold Stamping 2 5,027 0 3,999 0 0% 0 0% 0 0.00% Gold, Silver & Platinum Dealers 166,468 143 372 357 287 77% 73 20% 12 3.23%	Gold Leaf				3 999	29 N		12		U .	
Gold, Silver & Platinum Dealers 166,468 143 372 357 287 77% 73 20% 12 3.23%		7	5,027		3,999	0	0%	0		0	
	Gold, Silver & Platinum Dealers		143		357	287	77%	73	20%	12	3.23%
	Golf Caddies	321	3,861	0	3,999		0%	0	0%	0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue %	
Golf Carts	20,776	851	106	824 3 999	78	74%	28	26% 0%	0.0	00%
Golf Course Architects Golf Course Construction	55 919	4,613 3,119	0	3,999 3,270	0	100%	0	0%	0 0.0	
Golf Course Equipment & Supplies	1,843	2,565	17		2	47%	0	53%	0 0.0	
Golf Courses - Miniature	1,759	2,606	- 1/	2,748	2	40%	2	60%	0 0.0	
Golf Courses - Private	9,224	1,327	28		21		7	25%	0 0.0	
Golf Courses - Public	7,327	1,484	39	1,345	23	59%	14	36%	2 5.1	13%
Golf Equipment - Repair	128	4,323	4		2	50%	2	50%	0 0.0	
Golf Equipment & Supplies - Retail	28,656	669	156	661	98	63%	56	36%	2 1.2	28%
Golf Equipment & Supplies - Wholesale & Manufacturers	1,368	2,813	13		12	92%	1	8%	0.0	00%
Golf Instruction	5,270	1,738	27		14	52%	12	44%	1 3.7	
Golf Practice Ranges	1,002	3,060	2	3,270	2	100%	0	0%	0 0.0	
Golf Tours & Promoters	448 1,367	3,640 2,814	4	2,874 2,874	3	75% 75%	1	25% 25%	0 0.0	
Gourmet Corporate Gifts Gourmet Shops	1,367 5,488	2,814 1,712	27		3 11		13	25% 48%	0 0.0	
Government - Auctions & Job Listing Services	1,345	2,825	11		11	41%	13	48% 36%	3 11.1 2 18.1	
Government - Additions & 300 Eisting Services Government - City, Village & Township	3,796	1,991	40		30	75%	10	25%	0 0.0	
Government - County	5,214	1,745	11		8	73%	3	27%	0 0.0	
Government - State	9,867	1,287	270	443	244		26		0 0.0	00%
Government - US.	3,623	2,031	11		3	27%	6	55%	2 18.1	
Government Contractors	3,019	2,187	3	3,047	2	67%	1	33%	0 0.0	
Government Grant Services	22,387	811	104	838	67	64%	19	18%	18 17.3	
Government Offices	22,343	812	36		25	69%	8	22%	3 8.3	
Government Offices - Foreign-Reps	106	4,389	2	3,270	0	0%	2	100%	0 0.0	00%
Governors	2	5,027	0	3,999	0	0%	0	0%	0 0.0	
Graffiti Removal	310	3,890	0		0	0%	0	0%	0 0.0	00%
Grain Brokers	267	3,970	0	3,999	0	0%	0	0%	0 0.0	
Grain Dealers	1,477	2,752	0		0	0%	0	0%	0 0.0	
Grain Drying	371	3,767	0	3,999	0	0%	0	0%		00%
Grain Elevator Builders	889	3,149	0	3,999	0	0%	0	0%	0 0.0	J0%
Grain Elevators	1,774	2,600	0	3,999	0	0%	0	0%	0 0.0	
Grain Elevators - Equipment & Supplies	491	3,585	0		0	0%	0	0%	0 0.0	
Grain Inspection	81	4,488	0 253		0	0% 64%	0	0%	0 0.0	
Granite Grant - Scholarship - Financial Aid Finder Service	107,727 9,537	222 1,310	253 56	462 1,149	161 21		20	30% 36%	15 5.9 15 26.7	
Grant Vriters	5,166		35		7	20%	25	71%		
Graphic Designers	50,913	1,753 441	205		90	44%	93	45%	3 8.5 22 10.7	
Grass Trimmers & Tillers	21	4,829	203	3,999	90 0	0%	95	0%	0 0.0	
Gratings	235	4,051	0	3,999	0	0%	0	0%	0 0.0	00%
Grease Pumping	167	4,199	0		0	0%	0	0%	0 0.0	
Grease Traps	1,685	2,641	2		1	50%	1	50%	0 0.0	
Greenhouse Builders	1,460	2,763	10		1	10%	9	90%	0 0.0	
Greenhouse Equipment & Supplies	2,493	2,322	8		1	13%	6	75%	1 12.5	
Greenhouses	6,263	1,605	9		6	67%	3	33%	0 0.0	
Greeting Card Manufacturers Supplies	151	4,249	0		0	0%	0	0%	0 0.0	ე0%
Greeting Cards - Retail	8,409	1,383	82		45	55%	35	43%	2 2.4	
Greeting Cards - Wholesale & Manufacturers	2,381	2,360	10		10		0	0%	0 0.0	
Grilles, Registers & Diffusers	658	3,375	1		0	0%	1	100%	0 0.0	
Grinding - Precision & Production	603 556	3,436	1	3,589	1	100%	0	0% 0%	0 0.0	
Grinding Machines		3,494 4,901	<u>0</u>		0	0%	0	0%	0 0.0	
Grinding Wheel Dressers	13		<u>U</u>		0	0%	0	0%	0 0.0	
Grinding Wheels Grocers - Retail	34 125.378	4,726 192	1,028	3,999 180	836	81%	189	18%	0 0.0	29%
Grocers - Wholesale	7,569	1,459	1,020	2,287	830	80%	103	20%	0 0.0	
Grocery - Bulk Food Stores	31,226	627	179	594	81		79	44%	19 10.6	61%
Grommets	139	4,284	3	3,047	2	67%	1	33%	0 0.0	
Ground Maintenance	913	3,124	6		2	33%	3	50%	1 16.6	
Group Homes	5,700	1,681	3	3,047	1	33%	2	67%	0 0.0	
Grout Resurfacing & Repair	5,444	1,720		2,524	6	86%	1	14%	0 0.0	
Grouting Compounds	1,114	2,987	3	3,047	2	67%	1	33%	0 0.0	
Guard Dogs	1,535	2,720	5	2,748	4	80%	1	20%	0 0.0	
Guardian Services - Adult & Child	2,551	2,304	4		3	75%	0	0%	1 25.0	J0%
Guards - Door & Window	2,265	2,393	10		10		0	0%	0 0.0	
Guards - Machine	. 2	5,027	0		0	0%	0	0%	0 0.0	
Guest Ranch	1,106	2,991	4		1	25%	3	75%	0 0.0	
Guide Service	4,820	1,795	11	2,223	3	27%	7	64%	1 9.0	J9%
Guitars & Amplifiers	2,712	2,264 4,995	24 0		18	75% 0%	6	25% 0%	0 0.0	
Gumming Service Gun Dealers	60,118	4,995 395	450		286	64%	157	35%	0 0.0	
Gun Safes	691	3,339	45U	3,047	280	100%	15/	35% 0%	7 1.5 0 0.0	
Gun Safety & Marksmanship Instruction	15.809	1,009	49		33	67%	14	29%	2 4.0	
Gun sights, Scopes & Mounts	18,698	907	239		97	41%	132	55%	10 4.1	
Guns - Air, BB and Pellet	3,885	1,971	53		39		132	23%	2 3.7	
Guns & Gunsmiths	147,198	163	892		559	63%	300	34%	33 3.7	
Gutter Cleaning	17,456	941	50	1,205	28	56%	21		1 2.0	
Gutter Leaf Guards	6,453	1,584	14		11		3	21%	0 0.0	
Gutters & Downspouts	260,448	91	620		407		133	21%	80 12.9	
Gymnasiums	22,933	797	702	236	463	66%	229	33%	10 1.4	
Gymnasiums - Equipment & Supplies	5,697	1,682	37	1,377	21	57%	13	35%	3 8.1	
Gymnastic Equipment & Supplies	1,295	2,855	5	2,748	2	40%	2	40%	1 20.0	
Gymnastic Instruction	20,864	848	100	851	51	51%	44		5 5.0	00%
Gypsum & Gypsum Products	141	4,279		3,999	0	0%	0	0%	0 0.0	

THE COLORS AND STATES	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
The Property of Section 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Hail Repair	669	3,366	3	3,047	1	33%	2		0	0.00%
THE COMMUNICATION OF THE COMMU				11				2		2	
18 Front Search 1 1 2 2 2 2 3 3 7 6 5 1 7 7 7 7 7 7 7 7 7				11		8		3		0	
The Control Linear Return (1967) The Co					328	274		115		33	
18 September 18 18 19 19 19 19 19 19	Hair Removal - Laser & Electrolysis	38,206	549		362		63%		25%	45	
THE CONTENT OF STATES AND ADDRESS OF STATES				2		1		1		0	0.00%
18 March 19 19 19 19 19 19 19 1										1	
Company Comp		30,443			408		4/%		49%	13	
Sign & Landman						50		40		3	
Company Comp						18		6		3	
Company Comp				0	3,999			0		0	
Secretary Annual Segment Segme	Hand Painting & Decorating	3,398			1,700		48%		52%	0	0.00%
Teachings Angelong 1. 20	Handbags					125				19	6.03%
Section Company Comp	Handbags - Manufacturers Equipment & Supplies	923		18	1,862	0		18		0	
Secretarials \$1,000 \$1,000 \$2,000 \$2,000 \$3,000				3	3,047	1		2		0	
Simple State Sta		98				0		0		0	
Support Age 1,651 2,865 12 2,155 4 275 7 395 1 3,35 3		9		<u> </u>		0		0		0	
Standard Analysis				12		4		7		1	
Stephenson Stagets								0		0	
Fig. Company	Handwriting Experts		4,150	1	3,589	1	100%	0	0%	0	0.00%
Fig. Company	Handyman Services	299,198	76	751	221	290	39%	419	56%	42	5.59%
Internation 1,500 1,100	Hang Gliding & Instruction	207		0	3,999	0	0%	0		0	0.00%
February 1997 1998 199	Hardscapes					7		3		0	0.00%
National Section Sec				8		3	38%	5		0	
Hardware Whoshade & Renderburers 7,663 1,511 16 1,977 6 599 8 599 9 0 0.000				2	3,270	2		0		0	
Hardware Consultants						227		93		4	
Hardwood Plant Contractors		7,083	2 296		1,972	8		δ	250%	0	0.00%
Hardwood Prog Mantenance 951 3,007 11 2,223 7 64% 4 30% 5 0.000		111.060				101		81		6	
Hatcheries - Poultry						7		4	36%	0	
Falses - Clean & Removate						11		7		0	
Hals - Wholesale & Raunfacturer 1,188	Hats - Clean & Renovate	338	3,826	6	2,615	2		4		0	0.00%
Halling & Clean Lip Services 3,077 2,176 11 2,223 6 55% 5 45% 0 0.009 Hally Rober 1,194 2,299 2 3,270 2 100% 0 0.009 Hally Rober 1,194 2,299 2 3,270 2 100% 0 0.009 Hally Rober 1,194 2,299 2 3,270 2 100% 0 0.009 Hally Rober 1,194 2,299 2 3,270 2 100% 0 0 0 Hally Rober 1,194 2,299 2 3,270 2 100% 0 0 0 Hally Rober 1,194 2,299 2 3,270 2 100% 0 0 0 0 Hally Rober 1,194 2,299 2 3,290 0 0 0 0 0 0 0 Hally Rober 1,194 2,299 2 2,290 0 0 0 0 0 0 0 Hally Rober 1,194 2,299 0 0 0 0 0 0 0 0 0	Hats - Retail					35		36		3	
Handlin Goods						4	40%	6		0	
Hay		3,072	2,170			6		5		0	0.00%
Hay Ridges 10:1 4,413 0 3,999 0 0 0% 0 0% 0 0% 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0				2				0		0	
Hazardous Medical Waste Services				3		3		0		0	
Hazardous Material Control & Removal 1,727 2,620 0 3,999 0 0% 0 0% 0 0 0 0 0						36		10		1	
Health & Dief Food Products - Wholesale & Manufacturing 33,805 600 244 475 166 68% 691 28% 9 3,999 1628/15						0		0		0	
Health Roll Froducts - Retail Health R. Fines Frozen Consultants 304,970 74 31,27 53 2,126 68% 922 30% 49 1.579 Health R. Fines Frozen Consultants 32,2163 59 22,255 505 164 73% 505 22,257 77) 1,765 77% 400 1,88% 127 1,83% Health R. Fines Frozen Consultants 32,2163 59 22,257 77) 1,765 77% 400 1,88% 127 1,83% Health R. Fines Frozen Consultants 32,2163 59 1,977 1,975				244		166	68%	69	28%	9	
Health & Medical - General 322,163 67 2,295 77 1,765 77% 403 18% 127 5,596 14 14 14 14 14 14 14 1		304,970		3,127		2,126		952	30%	49	
Health & Medical Products 87,640 276 1,787 104 940 53% 502 28% 345 19,319 164th Layer Busters 59,457 398 259 459 197 76% 57 22% 51,939 164th Care - Placement 4,085 1,930 6 2,615 5 83% 1 17% 0 0,000 1,000	Health & Fitness Program Consultants				505						4.89%
Health & Wellness \$9,457 398 259 459 197 76% 57 22% 5 1,939 1,											
Health Care - Placement										345	
Health Care Inservice						197		5/		5	
Health Care Unen Service 112 4,369 0 3,999 0 0 0% 0 0 0% 0 0 0% 0 0.00% 10.00% 10.00% 10.00% 118.83% 24 1.7% 0 0.00% 16ath Care Referral 2,908 2,219 18 1,862 15 83% 3 1.7% 0 0.00% 16ath Care Referral 5 22,663 103 5,108 28 4,165 82% 874 1.7% 67 1,319 1.86th Class 1 1.86th Clas	Health Care - Staffing				2,013	10		3 T		0	
Health Care Management 18,207 924 142 699 118 83% 24 17% 0 0.00% Health Care Mereral 2,598 2,219 18 1,862 15 83% 3 17% 0 0.00% Health Clubs 232,663 105 5,108 28 4,167 82% 874 17% 67 1,31% Health Mantenance Organizations 26,643 713 189 571 156 83% 32 17% 1 0.53% 1 0.00% 1								0		0	
Health Clubs 232,663 105 105 1,08 28 4,167 82% 874 17% 67 131 189 571 156 83% 32 17% 10 5,08 10 5,08 11 25% 10 10,05% 10 10,05% 11 10 5,05				142		118		24	17%	0	
Health Maintenance Organizations 26,643 713 189 571 156 83% 32 17% 1 0.53% 1 1.55% 1 1.25% 0.00% 1 2.5% 0.00% 1 2.5% 0.00% 1 2.5% 0.00% 1 2.5% 0.00% 1 2.5% 0.00% 1 2.5% 0.00% 1 2.5% 0.00% 1 2.5% 0.00% 1 2.5% 0.00%	Health Care Referral		2,219		1,862			3		0	0.00%
Health Recording Service 604 3,433 4 2,874 3 75% 1 25% 0 0.00% Health Resorts 7,425 1,471 83 957 36 43% 46 55% 1 1.20% Health Savings Administrators 3,407 2,076 21 1,758 11 52% 10 48% 0 0.00% Health Savings Administrators 15,462 155 568 269 468 82% 52 16% 8 1.41% Hearing Aids Rassistive Devices 154,462 155 568 269 468 82% 52 16% 8 1.41% Hearing Aids Rassistive Devices 16,452 155 568 269 468 82% 52 16% 0 0.00% 10 0.00% 11,122 2,980 0 3,3047 1 33% 2 6 67% 0 0.00% 0 0.00% Heat Exchangers 16,844 1,790 31 1,498 14 45% 16 52% 16 52% 11,323% 12,408 14 45% 16 52% 11,323% 12,408 14 45% 16 52% 11,323% 12,408 14 45% 16 52% 11,323% 12,408 14 45% 16 52% 11,323% 12,408 14 4,509 1 3,589 1 100% 0 0 0% 0 0.00% 10										67	
Health Resorts				189	571	156		32	1770	1	
Health Savings Administrators 3,407 2,076 21 1,758 11 52% 10 48% 0 0,00% Hearing Aids & Assistive Devices 154,462 155 568 269 468 8,2% 9,2 16% 8 1.41% Hearing Aids Parts & Repairing 168 4,195 3 3,047 1 33% 2 6,7% 0 0,00% Heat Exchangers 1,122 2,980 0 3,999 0 0 0% 0 0 0% Heat Exchangers 4,844 1,790 31 1,498 14 4,5% 16 5,2% 1 3,2% Heat Recovery Equipment & Systems 244 4,022 0 3,999 0 0 0% 0 0% 0 0% Heat Recovery Equipment & Systems 244 4,022 0 3,999 0 0 0% 0 0% 0 0% 0 Heat Sealing Equipment & Supplies 134 4,299 1 3,589 1 1,00% 0 0% 0 0% 0 0.09 Heat Sealing Equipment & Supplies 1,232 2,903 13 2,106 8 6,2% 5 3,8% 0 0,00% Heat Treating - Metal - Equipment & Supplies 1,168 2,249 2 3,270 2 100% 0 0% 0 0.00 Heat Treating - Metal - Equipment & Supplies 1,168 2,249 2 3,270 2 100% 0 0% 0 0.00 Heat Treating - Metal - Equipment & Supplies 1,168 2,249 1 3,589 1 100% 0 0% 0 0.00 Heat Treating - Metal - Equipment & Supplies 1,212 4,341 0 3,999 0 0 0% 0 0% 0 0.00 Heat Treating - Metal - Equipment & Supplies 1,168 2,249 3 3,270 2 100% 0 0% 0 0.00 Heating & Air Conditioning - Filters 2,958 2,204 8 2,439 5 6,3% 3 3,439 8,2% 699 17% 75 1.80 Heating & Air Conditioning - Filters 2,958 2,204 8 2,439 5 6,3% 3 3,3% 0 0.00 Heating & Air Conditioning - Filters 2,958 2,204 8 2,439 5 6,3% 3 3,3% 0 0.00 Heating & Air Conditioning - Filters 2,958 2,204 8 2,439 5 6,3% 3 3,3% 0 0.00 Heating & Air Conditioning - Filters 2,958 2,204 8 2,439 5 6,3% 3 3,3% 0 0.00 Heating & Air Conditioning - Filters 2,958 2,204 8 2,439 5 6,3% 3 3,3% 0 0.00 Heating & Air Cond				4		3		1		0	
Hearing Aid's & Assistive Devices 154,462 155 568 269 468 82% 92 16% 8 1.41% 1.42 1.42 1.42 1.42 1.43 1.43 1.44 1.45% 1.44 1.45% 1.45 1.45 1.45% 1.45		7,425								1	
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Heat Exchangers	Hearing Aids & Assistive Devices Hearing Aids Parts & Renairing			300	3 047	1		7		0	
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Heat Recovery Equipment & Systems 244 4,022 0 3,999 0 0 % 0 0 % 0 0.00% 0 0.	Heat Pumps	4,844	1,790		1,498	14		16		1	3.23%
Heat Sealing Equipment & Supplies 9 19 4,840 1 3,589 1 100% 0 0% 0 0,00% 0 0,00% Heat Supply Companies 1 100% 0 10% 0 0% 0 0,00% 10 0,00% 10 0,00% 11 100% 0 10% 10 0 0% 10 0,00% 10 0,	Heat Recovery Equipment & Systems	244	4,022		3,999	0	0%	0	0%	0	0.00%
Heat Supply Companies 1,232 2,903 13 2,106 8 6.2% 5 3.8% 0 0.00% Heat Treating - Metal - Equipment & Supplies 121 4,341 0 3,999 0 0 0% 0 0% 0 0.00% Heater - Automotive 156 4,237 1 3,589 1 100% 0 0% 0 0.00% Heating & Air Conditioning - Itlers 1,809,963 7 4,214 38 3,439 82% 699 17% 76 1.8% Heating & Air Conditioning - Filters 2,295 2,204 8 2,439 5 53% 33 38% 0 0.00% Heating & Cooling Demolition 178 4,176 3 3,047 0 0 0% 3 100% 0 0.00% Heating & Cooling Demolition 178 4,176 3 3,047 0 0 0% 3 100% 0 0.00% Heating & Cooling Demolition 178 4,176 3 3,047 0 0 0% 3 100% 0 0.00% Heating & Cooling Demolition 178 4,176 3 3,047 0 0 0% 3 100% 0 0.00% Heating & Cooling Demolition 188 4,176 3 3,047 0 0 0% 3 100% 0 0.00% Heating Equipment & Systems Cleaning & Repair 24,027 767 124 751 62 50% 21 17% 413 3.06% Heavy Duty Equipment Repair 2,555 2,279 12 2,158 8 67% 4 33% 0 0.00% Heavy Duty Equipment Repair 2,555 2,278 7 2,524 5 71% 2 29% 0 0.00% Helicopters - Parts & Supplies 104 4,400 3 3,047 0 0 0% 3 100% 0 0.00% Hematology 1 5,048 0 3,999 0 0 0% 0 0% 0 0% 0 0.00% Hematology 1 5,048 0 3,999 0 0 0% 0 0% 0 0.00% Heating Heating Heating Heating Hematology 1 5,048 0 3,999 0 0 0% 0 0% 0 0.00% Heating H	Heat Sealing			1		1		0		0	
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Heat Freating - Metal - Equipment & Supplies 121 4,341 0 3,999 0 0 % 0 0.00% 0 0.0						8		5		0	
Heaters - Automotive 156 4,237 1 3,589 1 100% 0 0.09% 0 0.00% 0						2		0		0	
Heating & Air Conditioning 1,880,963 7 4,214 38 3,439 82% 699 17% 76 1.80% Heating & Cooling Demolition 1,880,963 7 4,214 38 3,439 82% 699 1.7% 76 1.80% Heating & Cooling Demolition 1,78 4,176 3 3,047 0 0.9% 3 1.00% 0 0.00% Heating & Cooling Demolition 1,78 4,176 3 3,047 0 0.9% 3 1.00% 0 0.00% Heating Contractors 323,767 66 630 250 436 69% 1.73 2.7% 2.1 3.33% Heating Equipment 24,027 767 124 751 62 50% 21 1.7% 4.11 33.06% Heating Equipment & Systems Cleaning & Repair 2,418 676 64 1,075 36 56% 25 3.39% 3 4.65% Heavy Duty Equipment Repair 2,555 2,279 12 2,158 8 67% 4 3.3% 0.00% Heavy Equipment Rubber Tracks 72 4,530 2 3,270 1 5.0% 1 5.0% 0 0.00% Heilcopters - Parts & Lease 1,563 2,708 7 2,524 5 71% 2 2.99% 0 0.00% Helicopters - Parts & Supplies 104 4,400 3 3,047 0 0 % 3 100% 0 0.00% Hematology 1 5,048 0 3,999 0 0 % 0 0% 0 0% 0 0.00% Hematology 1 5,048 0 3,999 0 0 % 0 0% 0 0% 0 0.00% Heating & Cooling & Co				1		1		0		0	
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Heating & Cooling Demolition 178			2.204			5,439		3		70	
Heating Contractors 323,767 66 630 250 436 69% 173 27% 21 3.339 3.399 3.399	Heating & Cooling Demolition			3		0		3		0	
Heating Equipment 24,027 767 124 751 62 50% 21 17% 41 33.06% 1 14 33.06% 1 14 33.06% 1 14 33.06% 1 14 33.06% 1 14 33.06% 1 14 33.06% 1 14 33.06% 1 14 33.06% 1 14 33.06% 1 14 33.06% 1 14 33.06% 1 14 33.06% 1 14 33.06% 1 14 33.06% 1 15 14 33.06% 1 15 14 33.06% 1 15 14 33.06% 1 15 14 33.06% 1 15 14 33.06% 1 15 14 33.06% 1 15 14 33.06% 1 15 14 33.06% 1 15 14 33.06% 1 15 14 33.06% 1 15 14 33.06% 1 15 15 15 15 15 15 15	Heating Contractors	323,767	66		250		69%	173	27%		
Heavy Equipment Repair 2,652 2,279 12 2,158 8 67% 4 33% 0 0,009% Heavy Equipment Rubber Tracks 72 4,530 2 3,270 1 50% 1 50% 0 0,009% Helicopters - Charter, Rent & Lease 1,563 2,708 7 2,524 5 71% 2 29% 0 0,009 Helicopters - Parts & Supplies 104 4,400 3 3,047 0 0% 3 100% 0 0 0% 0 0.00% 0 0 0% 0 0 0% 0	Heating Equipment	24,027				62		21		41	33.06%
Heavy Equipment Rubber Tracks 72 4,530 2 3,270 1 50% 1 50% 0 0.00% Helicopters - Charter, Rent & Lease 1,563 2,708 7 2,524 5 71% 2 29% 0 0.00% Helicopters - Parts & Supplies 104 4,400 3 3,047 0 0% 3 100% 0 0.00% Hematology 1 5,048 0 3,999 0 0% 0 0% 0 0% 0 0.00%	Heating Equipment & Systems Cleaning & Repair							25		3	
Helicopters - Charter, Rent & Lease 1,563 2,708 7 2,524 5 71% 2 29% 0 0.00% Helicopters - Parts & Supplies 104 4,400 3 3,047 0 0% 3 100% 0 0.00% Hematology 1 5,048 0 3,999 0 0% 0 0% 0 0%				12		8		4		0	
Helicopters - Parts & Supplies 104 4,400 3 3,047 0 0% 3 100% 0 0,00% Hematology 1 5,048 0 3,999 0 0% 0 0% 0 0 0.00%	Heavy Equipment Rubber Tracks		4,530	2	3,270			1		0	0.00%
Hematology 1 5,048 0 3,999 0 0% 0 0% 0 0.00%						5		2		0	
				3		0		3		0	
	Herbs	39,727	5,048	309		180	58%	122	39%	7	2.27%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Hides	240	4,034	1	3,589	0	0%	1	100%	0	0.00%
Hinges	208	4,118	0	3,999	0	0%	0	0%	0	0.00%
Historical Places	341 177	3,822	2	3,270	1	50% 100%	0	0% 0%	1	50.00%
Historical Structure Preservation Hobby & Model Construction Supplies - Retail	38,004	4,179 552	328	3,589 385	208	63%	116	35%	0	0.00% 1.22%
Hobby & Model Collscruction Supplies - Retail	30,004	332	320	303	200	0370	110	33%	4	1.2270
Hobby & Model Construction Supplies - Wholesale & Manufacturing	2,955	2,207	29	1,535	23	79%	6	21%	0	0.00%
Hockey Clubs	1,508	2,731	8		5	63%	3	38%	0	0.00%
Hog Farms	456	3,631	0	3,999	0	0%	0	0%	0	0.00%
Hoists	384	3,743	0	3,333	0	0%	0	0%	0	0.00%
Holding Companies	14,829	1,046	157		133	85%	24	15%	0	0.00%
Holistic Practitioners	11,889	1,168	27		21	78%	6	22%	0	0.00%
Home Accessories	15,702	1,013	195	557	57 14	29% 82%	109	56% 18%	29	14.87%
Home Automation	7,881	1,423	17	1,915			3		0	0.00%
Home Builders	1,647,030	10	3,419	48 842	2,707	79% 58%	643 40	19%	69	2.02%
Home Centers Home Decor, Accessories & Gifts - Online Retailer	15,236 10,125	1,027 1,275	103 340	375	212	62%	123	36%	3	2.91% 1.47%
Home Demonstrations	1,745	2.896	340	2,874	212	50%	123	50%	0	0.00%
Home Design & Planning	28,737	667	62		41	66%	15	24%	6	9.68%
Home Economics Consultants	1,088	3,004	0	3,999	0	0%	0	0%	0	0.00%
Home Electronics	62,377	381	733	228	488	67%	236	32%	9	1.23%
Home Electronics - Designers	494	3,579	2	3,270	1	50%	1	50%	0	0.00%
Home Health Services	260,304	92	263		204	78%	54	21%	5	1.90%
Home Health Services - Skilled	5,545	1,705	2	3,270	2	100%	0	0%	0	0.00%
Home Improvements	1,206,631	15	3,930	40	2,798	71%	996	25%	136	3.46%
Home Improvements - Additions	20,421	865	42	1,305	18	43%	23	55%	1	2.38%
Home Inspection Service	314,858	69	517		363	70%	141	27%	13	2.51%
Home Owners Associations	3,923	1,961	68	1,047	55	81%	12	18%	1	1.47%
Home Repair & Maintenance	9,783	1,294	139	706	54	39%	63	45%	22	15.83%
Home Sitting Services Home Staging	3,318 5,494	2,102 1,710	<u>2</u>	3,270 2,615	2	100% 50%	0	0% 50%	0	0.00%
Home Staging Home Theater	5,494 42,275	1,710 503	97	2,615 873	<u>3</u>	50% 62%	35	36%	0	
Home Warranty Plans	141,202	173	3,073		2,880	94%	164	5%	20	2.06% 0.94%
Homeopaths	4,282	1,894	3,073	2,615	2,000	33%	104	67%	29	0.00%
Honev	2,079	2,466	3	3,047	2	67%	1	33%	0	0.00%
Honeycomb Materials	14	4,893	0		0	0%	0	0%	0	0.00%
Honing Machines & Equipment	28	4,775	0	3,999	0	0%	0	0%	0	0.00%
Horse Breeders	5,168	1,752	10		6	60%	4	40%	0	0.00%
Horse Dealers	5,189	1,750	15	2,009	11	73%	4	27%	0	0.00%
Horse Equipment & Supplies	4,133	1,920	43	1,287	22	51%	20	47%	1	2.33%
Horse race Handicapping	114	4,363	5	2,748	3	60%	2	40%	0	0.00%
Horse Riding/Horse Trail Rides	4,784	1,801	39		19	49%	19	49%	1	2.56%
Horse Shoeing	869	3,163	3	3,047	0	0%	3	100%	0	0.00%
Horse Training	6,125	1,627	18		9	50%	9	50%	0	0.00%
Horse Transporting	1,987	2,493	6		4	67% 50%	1	17%	1	16.67%
Horseshoe Equipment & Supplies Horticultural Consultants	866 1,091	3,164 3,001	4	2,874 2,874	2	50% 75%		50% 25%	0	0.00%
Hose & Tubing - Flexible Metal	464	3,619	- -	3,999	3	0%	1	0%	0	0.00%
Hose & Tubing - Rubber & Plastic	753	3,289	0	3,999	0	0%	0	0%	0	0.00%
Hose Couplings & Fittings	1.106	2.991	1		0	0%	1	100%	0	0.00%
Hosiery - Retail	2,280	2,386	17		15	88%	2	12%	0	0.00%
Hosiery - Wholesale & Manufacturers	736	3,297	4		4	100%	0	0%	0	0.00%
Hospices	19,231	898	9	2,361	8	89%	1	11%	0	0.00%
Hospital & Medical Equipment & Supplies	141,088	174	877		679	77%	191	22%	7	0.80%
Hospital Consultants	5,325	1,731	60		25	42%	33	55%	2	3.33%
Hospitality	504	3,566	10			70%	3	30%	0	0.00%
Hospitalization, Medical & Surgical Plans	24,702	752	307		286	93%	20	7%	1	0.33%
Hospitals	120,263 790	197	1,804	103 2,048	1,490	83% 50%	306 6	17%	8	0.44%
Hostels Hotel Product Sales	1,506	3,243 2,734	14 34		19	50%	15	43% 44%	1	7.14% 0.00%
Hotel Product Sales Hotels	1,506	2,734	5,890	1,441	3,993	68%	1,854	31%	N 3	0.73%
Hotels - Reservations	83,558	292	788	214	706	90%	79	10%	3	0.73%
House & Building Movers	19,619	886	74		33	45%	36	49%	5	6.76%
House Cleaning	234,852	104	597	263	347	58%	216	36%	34	5.70%
House Cleaning Equipment & Supplies	2,374	2,363	30		16	53%	14	47%	0	0.00%
House Furnishings & Services	11,527	1,188	79	981	31	39%	46	58%	2	2.53%
Household Management	58	4,598	7	2,524	7	100%	0	0%	0	0.00%
Housewares - Retail	22,779	802	398		292	73%	62		44	11.06%
Housewares - Wholesale & Manufacturers	3,193	2,136	26		17	65%	- 8	31%	1	3.85%
Housing Authorities	3,918	1,962	34		29	85%	5	15%	0	0.00%
Housing Consultants & Referral Service	2,218	2,408	21		9	43%	12	57%	0	0.00%
Hubcaps - Sales	290	3,920	1		0	0%	1	100%	0	0.00%
Human Factors - Research & Development	4,051	1,933	8		6	75% 50%	2	25% 45%	0	0.00%
Human Resources Human Services Organizations	30,133 5,125	645 1,759	22 4		11	50% 100%	10	45% 0%	1	4.55% 0.00%
Humane Societies	1,622	2,673	8		4 7	88%	1	13%	0	0.00%
Humidifying Apparatus	204	4,129	3		/	100%	1	0%	0	0.00%
Hunting & Fishing Services	26,379	720	91		61	67%	29	32%	U 1	1.10%
Hydraulic Equipment & Supplies	8,086	1,411	48		5	10%	43	90%	U	0.00%
Hydraulic Equipment Repair	4,840	1,791	10		2	20%	7	70%	1	10.00%
Hydrologists	93	4,444	0		0	0%	0	0%	0	
			1			100%	v	0%		0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Hydroponics - Equipment & Supplies	4,348	1,882	16	1,972	15	94%	0	0%	1	6.25%
Hydroseeding	2,478	2,328	4	2,874	3	75%	1	25%	0	0.00%
Hygrometers	54	4,617	0	3,333	0	0%	0	0% 12%	0	0.00%
Hypnotherapists - Hypnotists	25,752	736	83	,,,	72	87%	10	1	1	1.20%
ICE	3,587 9,241	2,037	5	3,047	26	67% 50%	26	33% 50%	0	0.00%
Ice Cream & Frozen Desserts - Dealers Ice Cream & Frozen Desserts - Mfg & Dist	2,240	1,325 2,401	52	1,189 2,361	Z0 7	78%	20	22%	0	0.00%
Ice Cream Cone Manufacturers & Distributors	162	4,215	3	3,047		33%	2	67%	0	
Ice Cream Cone Manufacturers & Distributors Ice Cream Cone Manufacturers Equipment	102	4,215	3	3,999	1	0%	2	0%	0	0.00%
Ice Cream Freezers	161	4,333	0		0	0%	0	0%	0	0.00%
Ice Cream Manufacturers Equipment	809	3,220	6		3	50%	3	50%	0	0.00%
Ice Cream Manufacturers Supplies	60	4,583	0		<u> </u>	0%	0	0%	0	0.00%
Ice Cream Mixes	34	4,726	0	3,999	0	0%	0	0%	0	0.00%
Ice Crushers	16	4,868	0	3,999	Ö	0%	0	0%	0	0.00%
Ice Machine Repair	267	3,970	1	3,589	1	100%	0	0%	0	0.00%
Ice Making Equipment & Machines	1,876	2,548	2	3,270	1	50%	1	50%	0	0.00%
Ice Melting Equipment & Supplies	162	4,215	0	3,999	0	0%	0	0%	0	0.00%
Ice Sculptures	41	4,687	0		0	0%	0	0%	0	0.00%
Ice Substitutes	18	4,849	1	3,589	1	100%	0	0%	0	0.00%
Identification Bureaus	269	3,966	6	2,615	6	100%	0	0%	0	0.00%
Identification Card Service	10,181	1,269	20	1,785	15	75%	5	25%	0	0.00%
Identification Equipment & Supplies	2,932	2,213	5	2,748	4	80%	1	20%	0	0.00%
Identity Theft Protection & Prevention Services	67,489	353	136		102	75%	32	24%	2	1.47%
Ignition Interlock Devices	4,103	1,926	59		53	90%	5	8%	1	1.69%
Image & Graphics Printing	55,150	419	481	297	199	41%	273	57%	9	1.87%
Immigration & Naturalization Consultants	31,025	630	183	585	138	75%	41	22%	4	2.19%
Import Representatives	1,040	3,035	7	2,524	3	43%	4	57%	0	0.00%
Importers	21,822	825	170		128	75%	41	24%	1	0.59%
Impregnating	1,032	3,040	1	3,589	1	100%	0	0%	0	0.00%
Imprinting	1,735	2,615	11		3	27%	8	73%	0	0.00%
Incense	878	3,156	3	3,047	0	0%	3	100%	0	0.00%
Incentive Programs	18,585	913	290		271	93%	19	7%	Ü	0.00%
Incinerators	9	4,937	0		0	0%	0	0%	Ü	0.00%
Incinerators - Supplies & Parts Incorporating Companies	64,870	5,027 368	138	3,589 712	103	75%	31	100% 22%	0	0.00%
	64,870	4,812	138		103	75%	31	22% 0%	4	
Indexing Service - Book, Periodical Indian Goods	1,279	2,865	12		<u>U</u>	58%	0	42%	0	0.00%
Indian Goods Indoor Sky Diving	1,279	4,317	12		7	3670 0%	0	42% 0%	0	0.00%
Induction Heating Equipment	81	4,488	0	3,999	0	0%	0	0%	0	0.00%
Industrial Consultants	6,015	1,637	3	3,047	1	33%	2	67%	0	0.00%
Industrial Developments	1,316	2,842	1		0	0%	ī	100%	0	0.00%
Industrial Equipment & Supplies	61,873	384	193		118	61%	71	37%	4	2.07%
Industrial Hygiene Consultants	1,062	3,024	0	3,999	0	0%	0	0%	0	0.00%
Industrial Manufacturers	22,967	792	39	1,345	30	77%	9	23%	0	0.00%
Industrial Painting	646	3,383	2	3,270	1	50%	1	50%	0	0.00%
Industrial Products Wholesalers & Distributors	24,601	753	35		28	80%	7	20%	0	0.00%
In-floor Heating	46	4,662	0		0	0%	0	0%	0	0.00%
Infomercials	5,504	1,708	129		115	89%	14	11%	0	0.00%
Information Bureaus	39,733	530	686	239	479	70%	187	27%	20	L.J.L.70
Information Processing & Retrieval Equipment & Systems	4,477	1,851	3	3,047	2	67%	1	33%	0	
Information Technology Services	105,905	225	462		333	72%	102	22%	27	
Infrared Equipment	787	3,248	0	3,333	0	0%	0	0%	0	0.00%
Infrared Inspection	353 504	3,797	0		0	0%	0	0% 0%	0	0.00%
In-Home Autism Therapy		3,566	1	3,589	33	100%	0		0	0.00%
In-Home Care	55,378 13.850	416 1.086	44 158		129	75%	10 27	23%	1	2.27%
Ink Cartridge - Refill & Sales Inks - Manufacturers Materials	1,090	3,002	158	652 2,524	129	82% 71%	2/	29%		1.27%
Inks - Print & Lithograph	510	3,555	- /	3,047	<u></u>	67%	1	33%	<u> </u>	0.00%
Inks - Writing & Marking	770	3,265	<u> </u>		1	100%	1	0%		0.00%
Insect Control Devices	1,161	2,953	9		<u> </u>	67%	3	33%	0	0.00%
Insecticides	587	3,448	1	2/501	1	100%	0	0%	- ŭ	0.00%
Inserts - Screw Thread	17	4,857	1		0	0%	1	100%	0	0.00%
Inspection Devices - Industrial	774	3,263	- 0		0	0%	0	0%	0	0.00%
Instrument Cases	780	3,258	8		6	75%	2	25%	0	0.00%
Insulation Contractors Equipment & Supplies	3,390	2,082	10		7	70%	3	30%	0	0.00%
Insulation Materials	10,897	1,230	25		19	76%	5	20%	1	4.00%
Insulation Materials - Electric	276	3,946	0	3,999	0	0%	0	0%	0	0.00%
Insulation Removal	200	4,138	0		0	0%	0	0%	0	0.00%
Insurance - Accident & Health	25,442	738	80		65	81%	14	18%	1	1.25%
Insurance - Auto	141,841	172	1,146	163	1,066	93%	75	7%	5	0.44%
Insurance - Aviation	361	3,787	0	3,999	0	0%	0	0%	0	0.00%
Insurance - Bonding	2,994	2,192	1		1	100%	0	0%	0	0.00%
Insurance - Crop	983	3,072	2		2	100%	0	0%	0	0.00%
Insurance - Dental	4,762	1,807	22	1,724	18	82%	3	14%	1	4.55%
Insurance - Disability	1,684	2,643	3		1	33%	2	67%	0	0.00%
Insurance - Employee Benefits	39,718	532	30		23	77%	7	23%	0	0.00%
Insurance - Fire & Flood Specialists	6,967	1,522	12			58% 25%	3	25%	2	16.67%
Insurance - Funeral	17,923	930	4 733		1		2	50%	1	25.00%
Insurance - Health	132,064	185 380			662 451	90%	62		9	1.23%
Insurance - Homeowners Insurance - Liability	62,517 5,958	380 1,644	475 20		451 17	95% 85%	21	4% 15%	3	0.63%
			380		344		3	15%	0	0.00%
Insurance - Life	211,838	113	380	349	344	91%	33	9%	3	0.79%

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Insurance - Long Term Care	5,558 1.812	1,703 2,580	3	3,047 2,748	2	67% 100%	1	33% 0%		0.00%
Insurance - Marine Insurance - Medical Liability	3,181	2,580 2,141	20	2,748 1,785	5 17	100% 85%	0	15%		0.00%
Insurance - Medicare Services	11,787	1,172	12		10	83%	2	17%		0.00%
Insurance - Medicare Supplement	561	3,489	1	3,589	1	100%	0	0%		0.00%
Insurance - Property	33,603	601	80	978	73	91%	7	9%		0.00%
Insurance - Rental	4,003	1,945	17		8	47%	6	35%	- 3	3 17.65%
Insurance - Senior Products	12,129	1,153	6		4	67%	2	33%	C	0.00%
Insurance - Travel	35,346	582	193	563	190	98%	3	2%	C	0.00%
Insurance - Viatical	9,271	1,322	21		12	57%	8	38%	1	4.76%
Insurance - Workers Compensation	15,157	1,030	20		18	90%	2	10%	0	0.00%
Insurance Agency	152,502	158	466		377	81%	87			0.43%
Insurance Agents	17,223 47.487	959 469	98 260	865 458	84 195	86% 75%	14 62	14% 24%		0.00%
Insurance Claim Processing Services Insurance Companies	1,517,551	12	8,628	12	8,068	94%	495	6%		3 1.15% 5 0.75%
Insurance Companies Insurance Consultants	71,191	342	101	847	74	73%	25	25%	- 03	2 1.98%
Insurance Inspection & Audits	3,564	2,045	4	2,874	3	75%	1	25%		0.00%
Insurance Rating Bureaus	1,169	2,948	2	3,270	0	0%	2	100%		0.00%
Insurance Services	530,091	41	2,233		2,061	92%	133	6%	30	9 1.75%
Insurance Services - Commercial	6,786	1,548	13		11	85%	2	15%	- (0.00%
Insured Property Replacement Service	3,913	1,965	144	692	144	100%	0	0%		0.00%
Interactive Media	938	3,105	42	1,305	41	98%	1	2%	- 0	0.00%
Intercoms Systems & Services	1,187	2,935	8	2,439	8	100%	0	0%		0.00%
Interior Decorators & Designers	78,375	316	189		96	51%	86	46%	7	7 3.70%
Interior Decorators & Designers - Workroom	1,842	2,566	12		7	58%	4	33%	1	8.33%
Interior Decorators & Designers Supplies	9,233	1,326	196		29	15%	17	9%	150	
Interior Designers - Architectural	1,232	2,903	6		5	83%	1	17%	C	0.00%
Interior Designers - Commercial	804	3,225	6		2	33%	3	50%	1	1 16.67%
Interior Designers - Registered/Licensed	1,993	2,487	4	2,874	4	100%	0	0%	0	0.00%
Interior Finishing	460	3,626	<u>1</u>	3,589	1	100%	0	0%		0.00%
International Trade Consultants	3,375 174,517	2,088	1.441	1/5/12	1.087	19% 75%	12 327	75% 23%	1	1 6.25%
Internet - Web Hosting Internet Access Provider	31,388	134 621	1,441	129 147	1,087	92%	101	8%		7 1.87% 3 0.24%
	101,818	235	1,259	245	559	92% 85%	92	14%		9 1.36%
Internet Auction Service Internet Cafes	1,296	2,854	14		339	36%	92	50%		2 14.29%
Internet Gaming	23,242	787	2,055	2,046	1.834	89%	207	10%	14	
Internet Marketing Services	621,941	35	4,101	39	3,527	86%	436	11%	138	
Internet Selling Services	109,964	215	2,954	58	2,680	91%	248	8%	26	
Internet Services	783,681	27	8,011	14	6,906	86%	981	12%	124	
Internet Shopping	913,490	23	13,706	7	10,765	79%	2,348	17%	593	
Internet-Based Telephone Service	13,943	1,079	334	379	309	93%	25	7%	- 0	0.00%
Inventors	17,437	945	3	3,047	0	0%	3	100%		0.00%
Inventory Service	7,298	1,487	4	2,874	3	75%	1	25%	C	0.00%
Investigators	103,272	232	224		134	60%	75	33%	15	6.70%
Investigators - Trademark Infringement	26	4,782	0	3,999	0	0%	0	0%	C	0.00%
Investment Advisory Service	145,463	168	185	581	98	53%	71	38%	16	
Investment Castings	235	4,051	0		0	0%	0	0%	0	0.00%
Investment Management	26,699	711	85		38	45%	41	48%	6	7.06%
Investment Securities	79,920 10,931	309 1,227	162 34		131 31	81% 91%	28	17% 9%		1.85%
Investment Seminars Invitations & Announcements	6,964	1,524	28	1,561	18	64%	10			0.00%
iPod Sales & Service	342	3,819	20	2,748	10	20%	10	40%	<u>~</u>	2 40.00%
Iron	1,370	2,811	5	2,748	1	20%	3	60%		1 20.00%
Iron Work	26,131	726	106		41	39%	52	49%	13	3 12.26%
Ironing Boards	6	4,974	0		0	0%	0	0%		0.00%
Irrigation Consultants	10,215	1,266	28		19	68%	9	32%		0.00%
Irrigation Equipment	84	4,478	2	3,270	1	50%	1	50%		0.00%
Irrigation Systems - Install/Design	3,879	1,973	18		7	39%	11	61%		0.00%
Irrigation Systems - Maintenance/Repair	1,979	2,496	5	2// 10	3	60%	2	40%	C	0.00%
Irrigation Systems & Equipment	71,820	339	133	726	98	74%	31		4	3.01%
Italian Food Products	1,172	2,944	4	2,874	2	50%	2	50%	C	0.00%
Ivory Goods	79	4,497	0		0	0%	0	0%	0	0.00%
Jacks	827	3,203	1		1	100%	0	0%	0	0.00%
Jacks - Repair	25		0		0	0%	0	0%	0	0.00%
Jade & Jade Goods	9	4,937 4,950	0		0	0% 0%	0	0% 0%		0.00%
Jai-Alai Exhibitions Jail Equipment	8 79		0		0	0%	0	0%		0.00%
Jail Equipment Jalousies	79 57	4,497	0		0	0%	0	0%		0.00%
Janitor Service	216,506	4,005	218		125	57%	82	38%	11	
Janitor Service Janitors Equipment & Supplies	12,657	1,133	15		15	100%	n oz	0%	11	0.00%
Japanese Food Products	139	4,284	4		1 1	25%	3	75%		0.00%
Jeans	2,857	2,235	24		15	63%	9	38%		0.00%
Jet Ski/Personal Watercraft	3,537	2,053	34		15	44%	15	44%		4 11.76%
Jewelers - Retail	625,747	34	3,271	49	2,700	83%	531	16%	40	
Jewelers - Supplies	5,604	1,694	7	2,524	6	86%	1	14%	- 0	0.00%
Jewelers - Wholesale	22,293	813	52	1,189	37	71%	15	29%		0.00%
Jewelry Advisory Service	307	3,899	2	3,270	2	100%	0	0%		0.00%
Jewelry Buyers	30,415	642	38	1,364	21	55%	10	26%		7 18.42%
Jewelry Castings	1,685	2,641	3	3,047	1	33%	2	67%	C	0.00%
Jewelry Designers	31,192	628	106		70	66%	34		2	2 1.89%
Jewelry Engravers	832	3,200	10		6	60%	4	40%	0	0.0070
Jewelry Findings	3,323	2,099	36	1,398	13	36%	22	61%	1	1 2.78%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Jewelry Manufacturers	45,939	480	114		98	86%	14		2	1.75%
Jewelry Polishing & Plating Jewelry Repair	806 15,492	3,224 1,016	<u>1</u> 91	3,589 906	<u>1</u> 56	100% 62%	<u>0</u> 34	0% 37%	0	0.00%
Jewels - Imitation	3,209	2,132	22		22		0	0%	1	1.10% 0.00%
Jigs & Fixtures	10	4,929	0	3,999	0	0%	0		0	0.00%
Jigs & Fixtures - Components	12	4,909	0		0	0%	0	0%	0	0.00%
Job Listing & Advisory Services	64,307	373	219		133		77	35%	9	4.11%
Job Listing & Advisory Services - Advanced Fee	4,556	1,833	43		9	21% 0%	18	42% 0%	16	
Job Lot Merchandise Judgment Recovery	11 4,002	4,917 1,946	17		0 10		<u> </u>	41%	0	0.00%
Juice Extractors	1,023	3,048	2		2	100%	0		0	
Juices	1,264	2,877	12		5	42%	7	58%	0	
Juke Boxes	820		2	3,270	1	50%	1	50%	0	
Jumping Balloon Rental	547	3,506	2		1	50%	0	0%	1	L 50.00%
Junk Dealers	3,633	2,027	14		4	29%			4	1 28.57%
Junk Removal Karaoke Machines & Tapes	14,643 4,232	1,055 1,900	44 21	1,279 1,758	28 12	64% 57%	14	32% 38%	2	4.55% 4.76%
Karts - Motorized	660	3,374	21		2	100%	0		1	0.00%
Kennels Equipment & Supplies	981		9		7	78%	2		0	
Kerosene	129	4,317	2		2	100%	0	0%	0	0.00%
Key Control Systems	1,870	2,552	15		5	33%	10		0	
Key Duplication and Cutting	348	3,802	6		5	83%	0		1	16.67%
Key Holders	300		2		1	50%	1	50%	0	0.00%
Kickboxing	653 405	3,379 3,714	6 0	2,615 3,999	4	67% 0%	2	33% 0%	0	0.00%
Kilns Kitchen & Bath - Decign & Remodeling	405 244,735	3,/14	434		313		Ū		0	0.00%
Kitchen & Bath - Design & Remodeling Kitchen & Bath Design	244,/35 19,270	98 896	434		313	72% 55%	113 27	26% 40%	<u>გ</u>	3 1.84% 3 4.48%
Kitchen Accessories	34,860	585	261		168		88	34%	<u>3</u>	1.92%
Kitchen Cabinet Refacing	8,300	1,396	19	1,817	14	74%	4		1	5.26%
Kitchen Cabinets - Refinishing, Refacing & Resurfacing	3,480	2,063	19	1,817	9	47%	10	53%	0	0.00%
Kitchen Cabinets & Equipment - Household	74,636	332	222	508	121		70	32%	31	13.96%
Kitchen Remodeling	43,691	494	112	801	59	53%	52	46%	1	0.89%
Kite Boarding	129	4,317	1		1		0		0	
Kites	230	4,064	0 4		- 0	0% 25%	<u>U</u>	0% 75%	0	0.00%
Knife Sharpening Devices Knit Goods - Retail	1,324 765	2,836 3,272	- 4	2,874 2,748	4	80%	<u> </u>	20%	0	0.00%
Knit Goods - Wholesale & Manufacturers	150		0		0	0%	0	0%	0	0.00%
Knitted Fabrics	338	3,826	0		0	0%	0	0%	0	0.00%
Knitting Instruction	536		1	3,589	0	0%	1	100%	0	0.00%
Knitting Machines	94	4,440	0		0	0%	0	0%	0	0.00%
Knives - Custom	1,035	3,039	19		5	26%	14		0	0.00%
Knives - Machine Knobs	2,805 3,542	2,244 2,049	94 11			5% 91%	89	95% 9%	0	0.00%
Kosher Food Products	243	4,024	11	3,047	10	33%	2	67%	0	0.00%
Laheling	4,504	1,842	4		3	75%	1	25%	0	0.00%
Labeling Equipment	1,285	2,859	3	3,047	1	33%	2	67%	0	0.00%
Labels	709	3,321	6		3	50%	3	50%	0	0.00%
Labels - Fabric	299	3,908	3	3,047	2	67%	1	33%	0	0.00%
Labels - Paper	3,267	2,111	8			88%	1	13%	0	0.00%
Labels - Plastic, Metal, Foil	1,255	2,885	3		3	100%	0	0%	0	0.00%
Labor Contractors	988 3,948	3,069 1,955	0	3,999 3,047	0	0% 0%	0	0% 67%	0	0.00% L 33.33%
Labor Organizations Labor Posters	6,812	1,544	131	732	108		20		3	33.33%
Labor Relations Consultants	1,068	3,016	131		0	0%	1	100%	0	0.00%
Laboratories - Medical	47,508	468	400		347		51		2	0.50%
Laboratories - Research & Development	14,550	1,062	50	1,205	40	80%	9	18%	1	2.00%
Laboratories - Testing	29,420	656	118		83		28		7	5.93%
Laboratories - Veterinary	1,117	2,983	7	2,524	6	86% 54%	1	14% 42%	0	0.00%
Laboratory Equipment & Supplies	8,930 14	1,352 4,893	24		13	54% 0%	10	42% 0%	1	0.00%
Laces Lacquers - Manufacturers	34		0	3,999	0		0		0	
Ladders	790		6		5	83%	1	17%	0	0.00%
Ladders - Renting	3	5,011	0	3,999	0	0%	. 0	0%	0	0.00%
Lake & Pond Management	2,006	2,482	1		0	0%	1	100%	0	0.00%
Laminated Structural Products	221		0		0	0 70	0	0 70	0	0.00%
Laminating Equipment & Supplies	1,278	2,867	2	3,270	2	100%	0		0	0.00%
Laminations - Motor & Transformer Laminations - Plastic, Paper	73 1,264	4,525 2,877	<u>0</u>	3,999 2,524	<u>0</u>	0% 29%	0	0% 71%	0	0.00%
Lamp Shade Covers	1,264	4,547	1	3,589	<u>2</u>		<u>5</u>	0%	<u>U</u>	0.00%
Lamp Shade Covers Lamp Shade Frames & Supplies	1,262	2,881	2		2	100%	0	0%	0	0.00%
Lamp Shades - Cleaning & Repairing	21	4,829	0		0		0		0	
Lamp Shades - Wholesale & Manufacturers	151	4,249	0		0	0%	0	0%	0	0.00%
Lamps - Health	492		0		0		0		0	0.00%
Lamps - Repair	239	4,040	4		2	50%	2	50%	0	0.00%
Lamps - Supplies & Parts	2,347	2,368	7		1	14%	6	86% 0%	0	0.00%
Lamps - Wholesale & Manufacturers Lamps & Lamp Shades - Retail	348 3,380	3,802 2,086	1 11		1 8	100% 73%	0	27%	<u>U</u>	0.00%
Land Clearing & Leveling	18,995	902	9		4	44%	<u></u>	56%	0	0.00%
Land Companies	22,798	801	32		20		12		0	0.00%
Landfills - Construction Materials	189	4,160	0	3,999	0	0%	0	0%	0	0.00%
Landfills - Sanitary	1,227	2,910	6		3	50%	3	50%	0	0.00%
Landscape Architects	55,628	413	127	744	69	54%	55	43%	3	2.36%

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Landscape Contractors	1,204,117	17	2,491	70	1,406	56%	1,016	41%	69	2.77%
Landscape Contractors - Commercial	4,973 94,300	1,780 254	8	2,439	6 105	75% 49%	2	25% 47%	0	
Landscape Designers Landscape Lighting	94,300 8,670	1,369	216 31		105	61%	101 12	39%	10	0.00%
Landscape Maintenance	85,800	283	279	430	143	51%	124	44%	12	4.30%
Landscaping Clean-Up - Spring & Fall	1,031	3,043	36	1,398	19	53%	17	47%	0	0.00%
Landscaping Equipment & Supplies	26,665	712	74	1,008	44	59%	26	35%	4	5.41%
Language Schools	11,550	1,187	31		23	74%	8	26%	0	0.00%
Language Training Aids Lanyards	4,495	1,844 5,011	32		22	69% 0%	10	31% 0%	0	0.00%
Lapidaries	167	4,199	0		0	0%	0	0%	0	0.00%
Lapidary Equipment & Supplies	32	4,746	0		0	0%	0	0%	0	0.00%
Laser Cosmetic Services	27,810	686	333	380	108	32%	76	23%	149	44.74%
Laser Therapy	4,584	1,827	13		9	69%	4	31%	0	0.00%
Laser Vision Correction	13,738	1,087	33		26	79%	7	21%	0	0.00%
Lasers Lasik Eye Surgery	6,917 1,084	1,531 3,006	32	1,471 2,361	15	47% 89%	16	50% 0%	1	3.13%
Latex Products	1,064	4.256	1		0	100%	0	0%	1	0.00%
Lath	2	5,027	0		0	0%	0	0%	0	0.00%
Lathes	80	4,492	0		0	0%	0	0%	0	0.00%
Lathing Contractors	477	3,602	2	3,270	2	100%	0	0%	0	0.00%
Laundries	10,414	1,254	170	619	78	46%	87	51%	5	2.94%
Laundries - Self Service	8,624	1,370	101		52	51%	42		7	6.93%
Laundry Consultants	3,539 4,481	2,052	38 67		22 42	58% 63%	16 24	42% 36%	0	0.00%
Laundry Equipment Laundry Supplies	4,481	1,848 3,392	6/	1,052 2,361	42	63% 67%	24	36%	1	1.49%
Law & Financial Printers	88	4,466	1		0	0%	3	100%	0	0.00%
Law Books	106	4,389	1		0	0%	1	100%	0	0.00%
Lawn & Garden Equipment & Supplies	74,976	331	468		378	81%	86	18%	4	0.85%
Lawn & Garden Equipment & Supplies - Rental	2,233	2,405	22	1,724	20	91%	2	9%	0	0.00%
Lawn & Garden Pond Dealers & Supplies	5,998	1,639	31		24	77%	7	23%	0	0.00%
Lawn & Garden Sprinkler Systems	87,161	279	210		121	58%	86	41%	3	1.43%
Lawn & Tree Care	20,904	847 2,940	289		192	66% 38%	88	30% 25%	9	3.11%
Lawn Installation Service Lawn Maintenance	1,176 642,133	2,940	3,554	2,439	2,826	38% 80%	677	19%		37.50%
Lawn Mowers	29,478	654	162	10	114	70%	39	24%	9	5.56%
Lawn Mowers - Sharpen & Repair	26,731	708	121	764	87	72%	34	28%	0	0.00%
Lawn Tractor Dealers	26	4,782	2	3,270	2	100%	0	0%	0	0.00%
Layouts - Office, Factory	894	3,146	7	2,524	5	71%	2	29%	0	0.00%
Lead	1,518	2,725	17		2	12%	14	82%	1	5.88%
Lead Abatement	1,498	2,740 4.893	0		0	0% 0%	0	0%	0	0.00%
Lead Burning Lead Products	308	4,893 3,897	1	3,333	0	0%	0	100%	0	0.00%
Lead Removal	77	4,503	0		0	0%	0	0%	0	0.00%
Lead Testing	181	4,171	1		1	100%	0	0%	0	0.00%
Leadership Development	838	3,194	0	3,999	0	0%	0	0%	0	0.00%
Leak Detecting Instruments	2,840	2,238	5		4	80%	1	20%	0	0.00%
Leak Detection	3,066	2,173	9	2,361	8	89%	. 0	0%	1	11.11%
Leasing Service	44,220	489	327		263 11	80% 39%	61 17	19%	3	0.92%
Leather Cleaning	4,051 993	1,933 3,065	28		11	50%	17	61% 50%	0	0.00%
Leather Clothing - Retail	7,757	1,435	55		29	53%	20	36%	6	10.91%
Leather Clothing - Wholesale & Manufacturers	321	3,861	0		0	0%	0	0%	0	0.00%
Leather Finishers	1,213	2,916	2	3,270	1	50%	0	0%	1	50.00%
Leather Finishes	43	4,676	0		0	0%	0	0%	0	0.00%
Leather Goods - Dealers	8,702	1,365	159		130	82%	24	15%	5	3.14%
Leather Goods - Repair	2,982 3,414	2,198 2,075	12	2,361 2,158	4	44% 75%	5	56% 25%	0	0.00%
Leather Goods - Wholesale & Manufacturers Leather Goods Manufacturers Supplies	671	3,361	12	3,589	1	100%	J	0%	0	0.00%
Leather Restoration	1,522	2,724	5		3	60%	2	40%	0	0.00%
Lecture & Seminar Bureaus	18,420	920	34	1,441	26	76%	7	21%	1	2.94%
Legal Clinics	10,199	1,267	33	1,461	25	76%	7	21%	1	3.03%
Legal Document Assistance	48,676	456	1,205	154	1,025	85%	178	15%	2	0.17%
Legal Forms	36,885	566	238	483	136	57%	96	40%	6	2.52%
Legal Information Services	10,952	1,226	51		25	49% 0%	23	45% 100%	3	5.88%
Legal Printing Legal Services Plans	69,643	4,432 346	144	3,270 692	111		29		<u>U</u>	0.00%
Lenses	1,709	2,629	5		7	40%	3	60%	- 4	0.00%
Letter Shop Service	399	3,726	3	3,047	2	67%	1	33%	0	0.00%
Lettering Machines	874	3,160	2	3,270	2	100%	0	0%	0	0.00%
Letters - Sign	1,910	2,530	36	1,398	8	22%	16		12	33.33%
Levels	23	4,812	0		0	0%	0	0%	0	0.00%
Libraries - Circulating & Rental	55	4,613	0		0	0%	0	0%	0	0.00%
Libraries - Institutional Libraries - Public	18 857	4,849 3,169	0		0	0% 100%	0	0% 0%	0	0.00%
Library Equipment & Supplies	242	4,028	2		2	0%	0	0%	0	0.00%
Library Research Service	1,066	3,019	5	2,748	5	100%	0	0%	0	0.00%
Lice Removal/Protection Services	3,844	1,981	15	2,009	13	87%	1	7%	1	6.67%
License Services	21,155	843	274	435	256	93%	16		2	0.73%
Lie Detection Service	4,172	1,914	6		6	100%	0	0%	0	0.00%
Life Raft Inflation Equipment	46	4,662	0		0	0%	0	0%	0	0.00%
Lift Kits	1 5	4,987	0	3,999	0	0%	0	0%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Lifts Lifts/Elevators - In Home	8,478 845	1,379 3,187	19	1,817 3,047	11	58% 33%	8	42% 67%	0	0.00%
Lighting Consultants	6,359	1,596			6	40%	8	53%	1	6.67%
Lighting Equipment - Emergency	3,493	2,059	35		27	77%	8	23%	0	0.00%
Lighting Fixtures - Cleaning	11	4,917	0	3,999	0	0%	0	0%	0	0.00%
Lighting Fixtures - Repair & Maintenance	2,188	2,427	6		2	33%	4	67%	0	0.00%
Lighting Fixtures - Retail	78,384	315	385		255	66% 8%	127	33% 83%	3	0.78%
Lighting Fixtures - Supplies & Parts Lighting Fixtures - Wholesale & Manufacturers	3,418 6,476	2,074 1,578	12 21		15	71%	10	29%	1	8.33% 0.00%
Lighting Plants	184	4.166	1		0	0%	1	100%	0	0.00%
Lighting Systems & Equipment	13,567	1,094	75		40	53%	32	43%	3	4.00%
Lightning Protection Equipment	2,517	2,310	4		1	25%	2	50%	1	25.00%
Lights Bulbs & Tubes	12,777	1,126	66	1,061	47	71%	19	29%	0	0.00%
Lime	196	4,148	1		0	0%	1	100% 0%	0	0.00%
Limestone Limousine Service	1,792 174,011	2,592 136	1,169	3,270 160		100% 49%	538	46%	U 57	0.00%
Linen Supply Service	6,675	1,556	24	1,663	12	50%	11	46%		4.17%
Linens - Retail	12,682	1,132	205	541	171	83%	30	15%	4	1.95%
Linens - Wholesale & Manufacturers	2,469	2,330	24	1,663	21	88%	3	13%	0	0.00%
Lingerie	24,341	759	219		163	74%	52	24%	4	1.83%
Linings - Clothing	264	3,982	0	3,999	0	0%	0	0%	0	0.00%
Linings - Plastic, Membrane	2,396 15	2,355	10		6	60%	4	40% 0%	0	0.00%
Linoleum - Wholesale & Manufacturers Linoleum Dealers	1,605	4,883 2,688	0		<u>U</u>	0% 50%	0	50%	<u>U</u>	0.00%
Linoleum Layers Equipment & Supplies	1,603	4,868	n n	3,999	<u> </u>	0%		0%	0	0.00%
Liquidators	19,976	875	57	1,137	34	60%	19	33%	4	7.02%
Liquor Brokers	242	4,028	3	3,047	3	100%	0	0%	0	0.00%
Liquor Stores	24,446	757	118		71	60%	46	39%	1	0.85%
Liquors - Wholesale	2,024	2,478	6	2,615	5	83%	0	0%	1	16.67%
Literary Agents	4,399 373	1,870 3,762	5	2,748 3,999	3	60% 0%	2	40% 0%	0	0.00%
Litingraphers Litigation Support	1,108	2,990	1		<u> </u>	0%	1	100%	<u> </u>	0.00%
Livestock - Commission	52	4,625	0		0	0%	0	0%	0	0.00%
Livestock Appraisers	9	4,937	0	3,999	0	0%	0	0%	0	0.00%
Livestock Auction Markets	1,845	2,561	4	2,874	4	100%	0	0%	0	0.00%
Livestock Breeders	4,105	1,925	1		1	100%	0	0%	0	0.00%
Livestock Buyers	335	3,831	0	3,999	0	0%	0	0%	0	0.00%
Livestock Equipment & Supplies Livestock Feeding	2,491 1,253	2,323 2,887	2	3,270 3,270	2	100% 100%	0	0% 0%	0	0.00%
Livestock Grooming	21	4,829	- 2			0%	0	0%	0	0.00%
Livestock Hauling	608	3,428	0		0	0%	0	0%	0	0.00%
Livestock Order Buyers	6	4,974	0		0	0%	0	0%	0	0.00%
Livestock Spraying	4	4,995	0	3,999	0	0%	0	0%	0	0.00%
Loading Dock Equipment	1,212	2,917	0		0	0%	0	0%	0	0.00%
Loan Acceleration	621	3,409	11		3	27%	4	36%	4	36.36%
Loan Modification Loan Modification - Auto	75,945 980	324 3,078	699 12		207	30% 8%	356 11	51% 92%	136	0.00%
Loan Originator	880	3,155	4		<u>1</u>	100%	11	0%	0	0.00%
Loan Servicing	18,297	922	206		152	74%	32	16%	22	
Loans	511,215	45	2,783	64	1,833	66%	696	25%	254	
Loans - Farm & Ranch	580	3,460	1	3,589	1	100%	0	0%	0	0.00%
Loans - Small Business	87,503	277	592		466	79%	120	20%	6	1.01%
Lockers Lockers	1,639 1,196	2,663 2,927	12	2,158 3,999	5	42% 0%	4	33% 0%	3	25.00%
Locks - Wholesale & Manufacturers	2,584	2,297	11		6	55%	4	36%	1	9.09%
Locks & Locksmiths	177,064	133	1,083		427	39%	512	47%	144	13.30%
Locksmiths Equipment & Supplies	6,380	1,593	46		15	33%	23	50%	8	17.39%
Locomotives	266	3,975	2	3,270	1	50%	1	50%	0	0.00%
Log Cabins, Homes & Buildings	38,514	547	45		26	58%	17		2	4.44%
Log Splitting Equipment Logging Companies	202 14,909	4,132 1,043	<u>1</u> 17		1 7	100% 41%	0	0% 53%	0	0.00%
Logging Equipment & Supplies	1,494	2,743	1/	3,047	7	67%	1	33%		0.00%
Logistics	25,194	746	78	986	41	53%	29	37%	8	10.26%
Lot Rental	35	4,720	4		2	50%	1	25%	i	25.00%
Lotteries - Foreign	9,749	1,296	6	2,615	0	0%	1	17%	5	83.33%
Lotteries - Local	2,795	2,246	11	2,223	6	55%	4	36%	1	9.09%
Lotteries - State	1,017	3,052	8		5	63% 50%	3	38% 50%	0	0.00%
Lottery Buying Club Louvers	1,329 236	2,832 4,048	6 1		3	100%	3	0%	0	0.00%
Lubricants	2,551	2,304	1		1	0%	0	0%	0	0.00%
Lubricating Devices & Systems	263	3,983	0	3,333	0	0%	0	0%	0	0.00%
Lubricating Service - Automotive	36,571	568	581	267	427	73%	149	26%	5	0.86%
Luggage - Retail	12,107	1,155	125	749	90	72%	33	26%	2	1.60%
Luggage - Wholesale & Manufacturers	835	3,199	9	2,361	- 8	89%	0	0%	1	11.11%
Luggage Carriers	680	3,352	1		1	100%	0	0%	0	0.00%
Luggage Manufacturers Equipment & Supplies Luggage Repair	149 1,070	4,256 3,015	4		4	100% 100%	0	0% 0%	0	0.00%
Lumber - Drying	272	3,959	2			100%	0	0%	<u> </u>	0.00%
Lumber - Retail	39,635	535	83		60	72%	20	24%	3	3.61%
Lumber - Used	234	4,054	0	3,999	0	0%	0	0%	0	0.00%
Lumber - Wholesale	8,673	1,368	8	2,439	4	50%	4	50%	0	0.00%
Lumber Carriers	1,261	2,883	0	3,999	0	0%	0	0%		0.00%

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Lumber Inspectors Lumber Mill Representatives	171 213	4,190 4.108	0	3,999	0	0%	0	0% 0%	0	0.00%
Lumber Treating	231	4,108	0	3,999	0	0%	0	0%	<u>U</u>	0.00%
Macaroni	66	4,554	0		0	0%	0	0%	0	0.00%
Machine Shops	59,792	397	37	1,377	28	76%	8	22%	1	2.70%
Machine Tools	16,776	976	69		46	67%	23	33%	0	0.00%
Machine Tools - Repair & Rebuild	4,783	1,802	17		8	47%	9	53%	0	0.00%
Machinery - New	10,700	1,237	32		10	31% 50%	21	66% 50%	1	3.13%
Machinery - Specially Designed Machinery - Used	3,623 2,104	2,031 2,454	8 8	2,439 2,439	4	38%	4	50%	<u>U</u>	12.50%
Machinery & Equipment - Appraisal	166	4,204	0		0	0%	0	0%	0	0.00%
Machinery Cleaning	133	4,303	1		1	100%	0	0%	0	0.00%
Machinery Movers & Erectors	2,517	2,310	0	3,999	0	0%	0	0%	0	0.00%
Machinery Rebuild & Repair	4,491	1,845	18	1,002	6	33%	10	56%	2	11.11%
Magazine Sales	120,775	195	3,009	57	2,423	81%	453	15%	133	4.42%
Magazine Sales by Mail	9,066	1,340	128	740	78	61%	35 55	27%	15	11.72%
Magazine Sales by Telephone Magazines - Back Number	15,763	1,011 4.822	521	281 3,589	459 0	88%	33	11% 100%	7	1.34%
Magazines - Dealers	22,655	806	538		343	64%	179	33%	16	0.00%
Magazines - Dealers Magazines - Distributors	17,445	944	318	396	201	63%	107	34%	10	
Magazines - Subscription Agents	94,728	252	2,064	84	1,363	66%	567	27%	134	
Magicians	1,525	2,722	4	2,874	1	25%	3	75%	0	0.00%
Magicians Supplies	725	3,307	2	3,270	1	50%	1	50%	0	0.00%
Magnetic Inspection Equipment	17	4,857	0		0	0%	0	0%	0	0.00%
Magnetic Inspection Service	65	4,556	0	3,999	0	0%	0	0%	0	0.00%
Magnets & Magnetic Devices Magnifying Glasses	2,166 312	2,436 3,882	<u>5</u>	2,748 2,615	2	40% 83%	2	40% 17%	1	20.00%
Maids & Butlers Service	25,993	3,882 728	118	2,615 777	5 72	83% 61%	41	35%	<u>U</u>	
Mail Box Rental & Receiving	7,751	1,437	76	997	43	57%	30	39%	2	4.24% 3.95%
Mail Boxes - Manufacturers & Distributors	2,394	2,357	16	1,972		31%	10	63%	1	6.25%
Mail Order & Catalog Shopping	265,112	89	3,884	42	3,343	86%	500	13%	41	1.06%
Mailing Containers	756	3,283	2	3,270	2	100%	0	0%	0	0.00%
Mailing Lists	24,314	760	98		68	69%	29	30%	1	1.02%
Mailing Machines & Equipment	8,407	1,384	251	464	238	95%	13	5%	0	0.00%
Mailing Services	93,145	259	1,618	112	1,330	82%	243	15%	45	2.78%
Mailing Services - Drop Shipper	14,920	1,042	115		96 49	83% 79%	18 11	16%	1	0.87%
Mailing Services - International Malt & Hops	9,631	1,303 4 974	62	3,999	49	79%	11	18%	2	3.23%
Managed Print Service	181	4,171	6		1	17%	5	83%	0	0.00%
Management Consultants	61,851	386	173		108	62%	58	34%	7	4.05%
Management Training	9,211	1,331	13	2,106	10	77%	2	15%	1	7.69%
Manhole Covers	277	3,942	0		0	0%	0	0%	0	0.00%
Manicuring	3,162	2,147	12		6	50%	5	42%	1	8.33%
Mannequins - Display Fixture	667	3,368	3		1	33%	2 59	67%	0	0.00%
Manufactured Homes - Dealers	91,439 5,490	263	333 14	380 2,048	269	81% 64%	59	18% 36%	5	1.50%
Manufactured Homes - Equipment & Parts Manufactured Homes - Parks	29,166	1,711 660	120	769	77	64%	39	33%	<u>U</u>	0.00%
Manufactured Homes - Rent & Lease	5,255	1,739	41		22	54%	14	34%	5	12.20%
Manufactured Homes - Repair & Service	16,616	980	61		43	70%	15	25%	3	4.92%
Manufactured Homes - Transporting	15,154	1,031	36	1,398	14	39%	20	56%	2	5.56%
Manufactured Homes Distributors & Manufacturers	64,468	370	250		173	69%	72		5	2.00%
Manufactured Homes Equipment & Supplies (Manufacturers)	3,845	1,980	15	2,009	8	53%	7	47%	0	0.00%
Manufactured Offices & Commercial Units	489 408,406	3,586 52	2.700	3,999	2.522	0% 90%	0	0% 9%	0	0.00%
Manufacturers & Producers Manufacturers Agents & Representatives	408,406 15,811	1,008	2,799 40	1,328	2,532 32	90% 80%	250	15%	17	0.61%
Mapping Services	2,798	2,245	16	1,326	32	56%	7	1370	2	0.00%
Maps - Dealers	1,348	2,823	31		26	84%	5	16%	0	0.00%
Maps - Publishers & Distributors	1,992	2,489	26		23	88%	3	12%	0	0.00%
Marble - Cultured	11,077	1,212	26		17	65%	8	31%	1	3.85%
Marble - Natural	20,065	873	46	1,254	30	65%	16	35%	0	0.00%
Marble & Granite Installation, Stonework Fabrication	66,071	362	261		156	60%	103	39%	2	0.77%
Marble & Terrazzo Cleaning & Service	3,686	2,017	5	2,748	4	80%	1	20%	0	0.00%
Marinas	21,442	838	91		64	70%	27 14	30%	0	0.00%
Marine Contractors Marine Electric Service	19,823 473	881 3,608	28 0		12	43% 0%	14	50% 0%	2	7.14%
Marine Electric Service Marine Electronic Equipment & Supplies	9,128	1,336	25		22	88%	3	12%	0	0.00%
Marine Equipment & Supplies	13,547	1,096	49	1,223	28	57%	21		0	0.00%
Marine Sales & Service	40,856	520	198	551	143	72%	49	25%	6	3.03%
Marine Surveyors	2,196	2,422	3	3,047	2	67%	1	33%	0	0.00%
Market Research & Analysis	180,805	129	791	213	696	88%	80	10%	15	1.90%
Market Survey Companies	83,120		315		262	83%	48	15%	5	1.59%
Marketing - Dental	26	4,782	1	3,589	1	100%	0	0%	0	0.00%
Marketing - Home Based Business	84,462	286	220		212	96% 70%	7	3%	1	0.45%
Marketing Consultants Marketing Consultants - Mobile	227,249 801	107 3,231	876	203 3,270	614	70% 50%	233	27% 50%	29	3.31%
Marketing Programs & Services	375,207	5,231	1,462		1,089	74%	318		U	3.76%
Marketing Programs & Services	4,639	1,821	74		62	84%	10	14%	2	2.70%
Marking & Coding Equipment	163	4,214	1	3,589	0	0%	1	100%	0	0.00%
Marriage Brokers	1,313	2,843	2	3,270	1	50%	1	50%	0	0.00%
Marriage, Family, Child, Individual Counselors	36,834	567	41		37	90%	3	7%	1	2.44%
Martial Arts	49,693	448	405		221	55%	174	43%	10	
Martial Arts Supplies & Equipment	3,262	2,112	50	1,205	19	38%	31	62%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Masks Mason Contractors	264,860	4,662	397	2,874	185	25% 47%	190	/5% 48%	22	0.00%
Mason Contractors Equipment & Supplies	3,959	1,952	8	2,439	103	13%	6	75%	1	12.50%
Masonry Panels - Prefabricated	2,626	2,286	10		2	20%	6	60%	2	20.00%
Massage Equipment & Supplies	6,869	1,538	39		19	49%	19	49%	1	2.56%
Massage School	3,926	1,960	<u>8</u> 231		7	88%	73	13%	0	0.00%
Massage Therapeutic Massage Therapists	17,186 80,293	961 307	740		145 452	63% 61%	230	32% 31%	13	5.63% 7.84%
Masts & Spars	29	4,766	740	3,999	132	0%	230	0%	0	0.00%
Matches	6	4,974	0		0	0%	0	0%	0	0.00%
Material Handling Equipment	8,517	1,376	6		5	83%	1	17%	0	0.00%
Maternity Clothes	2,752	2,255	48		40	83%	8	17%	0	0.00%
Mathematicians Mate & Matting	42 4,525	4,682 1,838	23	3,270 1,700		100%	0	0% 9%	0	0.00%
Mats & Matting Mattress Makers Supplies	2,485	2,325			17	89%	2	11%	0	0.00%
Mattresses	169,569	142	1,614		1,234	76%	348	22%	32	1.98%
Mattresses - Cleaning	1	5,048	-,	3,999	0	0%	0	0%	0	0.00%
Mattresses - Renovating	1,143	2,966	1	3,589	0	0%	1	100%	0	0.00%
Mausoleums	562	3,488	3	3,047	3	100%	0	0%	0	0.00%
Mayonnaise & Salad Dressings	74	4,518	0	3,999	0	0%	0	0%	0	0.00%
Meal Preparation Service	1,868 506	2,554 3,561	<u> </u>	2,615 3,270	3	50% 0%	2	33% 100%	1	16.67%
Measuring Machines Measuring Tapes & Rules	500	4,974			0	0%	0	0%	0	0.00%
Meat - Bulk & Itinerant	9,858	1,288	37		9	24%	28	76%	<u> </u>	0.00%
Meat - Processing	8,679	1,367	19	1,817	12	63%	7	37%	0	0.00%
Meat - Retail	66,257	360	205	541	150	73%	50	24%	5	2.44%
Meat - Smokehouses	426	3,670	3	3,047	2	67%	1	33%	0	0.00%
Meat - Wholesale	18,725	906	63		55	87%	7	11%	1	1.59%
Meat Brokers	6,187	1,617	17			41%	10	59% 0%	0	0.00%
Meat Choppers & Grinders Meat Packers	613 17,395	3,418 946	23	3,999 1,700	11	0% 48%	11	48%	<u>U</u>	0.00%
Meat Packers Equipment & Supplies	1,593	2,644	23		11	0%	11	10%	1	0.00%
Mechanical Contractors	67,345	354	83		50	60%	32	39%	1	1.20%
Media Buying Service	471	3,611	9		0	0%	8	89%	1	11.11%
Media Consultant	7,649	1,450	61	1,110	24	39%	18	30%	19	31.15%
Mediation Services	6,967	1,522	31		14	45%	6	19%	11	35.48%
Mediation Services - Divorce	548	3,504	2	3,270	1 96	50% 75%	1	50%	0	0.00%
Medical - Dental Discount Plans Medical Alarms	76,171 51,905	323 435	128 342	740 372	299	75% 87%	32 17	25% 5%	26	0.00%
Medical Alert Companies	3,590	2,036	27		233	19%	5	19%	17	
Medical Billing Services	28,958	663	195		115	59%	78	40%	2	1.03%
Medical Business Administration	21,277	842	65		54	83%	10	15%	1	1.54%
Medical Case Management	3,559	2,047	3	3,047	1	33%	1	33%	1	33.33%
Medical Coding	937	3,107	1		1	100%	0	0%	0	0.00%
Medical Diagnostic Testing Facilities	6,431	1,587	33		29	88%	4	12%	0	0.00%
Medical Equipment & Supplies Medical House Calls	144,162 311	169 3,884	927 0		706	76% 0%	202	22% 0%	19	2.05%
Medical Imaging Services	9,351	1,317	78		54	69%	20	26%	4	5.13%
Medical Record Service	13,500	1,099	44		28	64%	13	30%	3	6.82%
Medical Service Organizations	21,996	819	141	702	101	72%	39	28%	i	0.71%
Medical Staffing	14,205	1,071	18		14	78%	4	22%	0	0.00%
Medical Testing Companies	26,569	717	85		57	67%	26	31%	2	2.35%
Medical Tourism	2,264	2,395 1,939	1	3,589 3,047	0	0% 100%	1	100%	0	0.00%
Medical Transcription Medicines - Patent & Proprietary	4,028 1,375	2,808	10		3	60%	0	40%	0	0.00%
Medicines - Preventative Dogs & Cats	72	4.530	2		2	100%	0	0%	0	0.00%
Meditation Instruction	1,046	3,032	7	2,524	4	57%	3	43%	0	0.00%
Meeting Management	575	3,468	0		0	0%	0	0%	0	0.00%
Mens Clothing & Furnishings - Retail	28,675	668	182		112	62%	65		5	2.75%
Mens Clothing & Furnishings - Wholesale & Manufacturers	3,826	1,986	16 57		9	56% 70%	6 15	38%	1	6.25%
Mental Health Services	35,652 12,416	580 1,142	5/		40 9	100%	15	26% 0%	2	3.51%
Mentally Disabled Services Menu Service	324	3,855	2		2	100%	0	0%	0	0.00%
Merchandise Brokers	4,313	1,890	23		19	83%	4	17%	0	0.00%
Merchandising Service	11,253	1,201	49		27	55%	19	39%	3	6.12%
Messenger Service	7,223	1,495	6	2,615	4	67%	2	33%	0	0.00%
Metal Cleaning	1,901	2,535	0		0	0%	0	0%	0	0.00%
Metal Cleaning Equipment	59	4,591	0		0	0%	0	0%	0	0.00%
Metal Cleaning Machines Metal Detecting Equipment	60	4,583 2,540	0		0	0% 43%	0	0% 57%	0	0.00%
Metal Detecting Equipment Metal Fabricating Machinery	1,892 271			2,524 3,589	3	100%	4	5/%	<u>U</u>	0.00%
Metal Fabricators	17,297	953	26		18	69%	8	31%	0	0.00%
Metal Finishers	7,177	1,501	15		10	67%	5	33%	0	0.00%
Metal Finishers Equipment & Supplies	709	3,321	6		3	50%	3	50%	0	0.00%
Metal Powder Fabricators	2,150	2,439	0	3,999	0	0%		0%	0	0.00%
Metal Rolling & Forming	951	3,097	1		0	0%		100%	0	0.00%
Metal Salvage Yards	14,812	1,047	32 0		18	56% 0%	14	44% 0%	0	0.00%
Metal Sawing & Cut-Off Service Metal Shapes - Extruded	1,217	4,556 2,913	1		<u>U</u>	100%	0	0%	<u>U</u>	0.00%
Metal Slitting & Shearing	61	4,579	0		n i	0%	n	0%	<u> </u>	0.00%
Metal Specialties	6,667	1,557	9		6	67%	3	33%	0	0.00%
Metal Spinning	542	3,514	0	3,999	0	0%	0	0%	0	0.00%

1.50 1.50	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Commission 11 4.56 1 5.66 2 1.56 3 3 3 3 3 3 3 3 3	Metal Stamping	3,307	2,105	3	3,047	2	67%	1	33%	0	0.00%
Continued Component 1	Metallizing			1		0		1		0	0.00%
Changes 1.52				0		0		0		Ö	0.00%
Process Proc		162		0		0		0	0%	0	0.00%
Marie Mari				0	3,999	0		0		0	0.00%
State Company Compan				0		0	0%	0		0	0.00%
Month Provided Standard S				0		0		0		0	0.00%
September		3 534	4,110 2,055	<u>U</u>	3,999	2	50%	2	50%	<u> </u>	0.00%
Macalement 170 4-40 7 1 70% 1 50% 0 70% 0						-		0		0	0.00%
Geodepical (Company)	Metaphysical Supplies & Service			2		1		1		Ö	0.00%
Macropage 120 2-75 0 0 0 0 0 0 0 0 0	Metaphysicians	179	4,173	1	3,589	1	100%	0	0%	0	0.00%
Martin 1,766 7,907 6	Meteorological Consultants			0	3,999	0		0		0	0.00%
Manual Program 10				0		0		0		0	0.00%
			2,922	6	2,615	4		2		0	0.00%
				0	3,999	0	U%	0		0	0.00%
December Performe Fig. Company Compa				0		3		3		0	0.00%
Scording Supplement & Supplem		321		0		0		0		0	0.00%
Riconeses	Microfilm Service Equipment & Supplies	544		3	3,999	1		2		0	0.00%
Secretarions		8		0		Ō		0		0	0.00%
		243	4,024	2	3,270	2	100%	0	0%	0	0.00%
Province Communications				5	2,748	4	80%	1		0	0.00%
Nerrowave Overs - Service & Repair		379		0	3,999	0	0%	0	0%	0	0.00%
Histories 47 4,656 0 3,999 0 0% 0 0% 0 0% 0 0% 0 0						0		0		0	0.00%
Midware						2		7		0	0.00%
Millary Visions				•		0		0	o o	0	0.00%
Mill Destribution						4		2		0	0.00%
Milmery - Retail 247 4,017 1 3,389 0 0% 1 100% 0			1,810	61	1,110	5/	93%	4		0	0.00%
Nilling Cutters		247		<u>U</u>		0		1		0	0.00%
Nilling Authernée 68						1		1		0	0.00%
Milling Machines				2		1		1		1	50.00%
Name 17,017 967 18 1,862 6 33% 10 56% 2	Milling Machines			0	3,999	0		0		0	0.00%
Mineral Exploration 3,077 2,180 0 3,999 0 0% 0 0% 0 0% 0 0% 0 0				18		6		10		2	11.11%
Minerals	Millwrights		2,511	0	3,999	0		0		0	0.00%
Minatures - Collectors		3,037	2,180	0		0		0		0	0.00%
Mining Companies 4,665 1,817 5 2,748 0 0% 4 80% 1				2		1		1		0	0.00%
Mining Devolopment Sole				1		1		0		0	0.00%
Mining Development Supplies 3,556 0 3,999 0 0% 0 0% 0 0% 0 0% 0 0				5		0		4		1	20.00%
Mining Equipment & Supplies 3,769 1,996 5 2,748 4 80% 1 20% 0 Mirrors - Manufacturers Supplies 512 3,551 1 3,599 0 0% 1 100% 0 Mirrors - Manufacturers Supplies 512 3,551 1 3,599 0 0% 1 100% 0 Mirrors - Manufacturers Supplies 514 4,277 0 3,999 0 0% 0 0% 0 0% 0 Missile & Rocket Components - Manufacturers 52 4,625 1 3,589 1 100% 0 0% 0 0% 0 Missile & Rocket Manufacturers 52 4,625 1 3,589 1 100% 0 0 0% 0 0 0% 0 Missile & Rocket Manufacturers 7 4,857 1 3,589 1 100% 0 0 0% 0 0 0% 0 0				7		4		0		<u> </u>	0.00%
Mirrors 7,504 1,464 20 1,785 13 65% 7 35% 0 Mirrors - Resilver 142 4,277 0 3,999 0 0% 1 100% 0 Mirrors - Resilver 142 4,277 0 3,999 0 0% 0 0% 0 0% 0 Missile & Rocket Components - Manufacturers 52 4,625 1 3,589 1 100% 0 0% 0 0% 0 Missile & Rocket Manufacturers 17 4,857 1 3,589 1 100% 0 0% 0 0% 0 Missile & Rocket Manufacturers 17 4,857 1 3,589 1 100% 0 0 0% 0 0 0 0 0 0						4		1		0	0.00%
Mirrors - Manufacturers Supplies 512 3,551 1 3,589 0 0% 1 100% 0 Missile & Rocket Components - Manufacturers 52 4,625 1 3,589 1 100% 0 0% 0 Missile & Rocket Manufacturers 52 4,625 1 3,589 1 100% 0 0% 0 0% 0 Missile & Rocket Manufacturers 17 4,857 1 3,589 1 100% 0 0% 0 0% 0 Missile & Rocket Manufacturers 17 4,857 1 3,589 1 100% 0 0% 0 0% 0 Missile & Rocket Manufacturers 17 4,857 1 3,589 1 100% 0 0% 0 0% 0 0% 0 0% 0 0	Mirrors					13		7		0	0.00%
Mirrors - Resilver								1		0	0.00%
Missile & Rocket Manufacturers 17 4,857 1 3,859 1 100% 0 0 0 0 0 0 0	Mirrors - Resilver	142		0	3,999	Ö		0	0%	0	0.00%
Missile & Rocket Research & Development 474 3,607 0 3,999 0 0% 0 0 0% 0 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 <th< td=""><td></td><td></td><td></td><td>1</td><td></td><td>1</td><td></td><td>0</td><td></td><td>0</td><td>0.00%</td></th<>				1		1		0		0	0.00%
Missing Person Services 164 4,211 0 3,999 0 0% 0 0 0% 0 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0		17		1		1		0		0	0.00%
Missions 754 3,286 4 2,874 4 100% 0 0% 0 Misting Systems & Services 940 3,104 7 2,524 7 100% 0 0 0% 0 0 0% 0 0 0% 0 <						0		0		0	0.00%
Misting Systems & Services 940 3,104 7 2,524 7 100% 0 0% 0 Mixing & Algatian Machiery 203 4,131 0 3,999 0 0% 0 0% 0 Mobile Refrigeration 854 3,173 2 3,270 1 50% 1 50% 0 Mobile Telephone Equipment & Supplies 14,697 1,053 305 408 207 68% 96 31% 2 Mobile Telephone Service 12,053 1,158 217 519 150 69% 60 28% 7 Model Car Race Centers 377 3,760 2 3,270 1 50% 1 50% 0 Model Makers 1,836 2,568 19 1,817 10 53% 8 42% 1 Modeling & Advance Fe 5,708 1,677 17 1,915 3 18% 14 82% 0 Modeling & Simulation 33						0		0		0	0.00%
Mixing & Agitation Machinery 203 4,131 0 3,999 0 0% 0 0% 0 Mobile Refrigeration 8,303 1,395 92 902 55 60% 33 36% 4 Mobile Telephone Equipment & Supplies 11,659 1,053 305 408 207 68% 96 31% 0 Mobile Telephone Service 12,053 1,158 217 519 150 69% 60 28% 9 Model Car Race Centers 12,053 1,158 217 519 150 69% 60 28% 7 Model Car Race Centers 1,356 2,568 19 1,817 10 53% 8 42% 1 Modeling Advance Fee 5,708 1,677 17 1,915 3 14 82% 0 Modeling Advance Fee 5,708 1,677 17 1,915 3 18% 14 82% 0 Modeling Advance Fee 5,708<	Missions Missions					4		0		0	0.00%
Mobile Apps 8,303		203				7		0		0	0.00%
Mobile Refrigeration S54 3,173 2 3,270 1 50% 1 50% 0			1 395			55		33		4	4.35%
Mobile Telephone Equipment & Supplies						1		1		0	0.00%
Model Car Race Centers 3.77 3,760 2 3,270 1 50% 1 50% 0 0		14,697	1,053	305	408	207			31%	2	0.66%
Model Makers 1,836 2,568 19 1,817 10 53% 8 42% 10	Mobile Telephone Service	12,053				150		60		7	3.23%
Modeling - Advance Fee 5,708 1,677 17 1,915 3 18% 14 8.2% 0 Modeling A Acting - Training 6,666 1,553 11 2,223 8 73% 2 18% 1 Modeling & Simulation 331 3,841 2 3,270 0 0% 2 100% 0 Modeling Schools 235,245 103 312 402 159 51% 136 44% 17 Modeling Schools 39,327 537 95 884 87 92% 7 7% 17 Modilar Homes 30,518 639 53 1,177 39 74% 12 23% 2 Modular Homes - Foundation Services 799 3,233 18 1,862 10 56% 5 28% 2 Mold & Midew Inspection 1,660 2,655 2 3,270 0 0 % 2 100% 0 Mold & Midew Inspection								1		0	0.00%
Modeling & Acting - Training 6,696 1,553 11 2,223 8 7.3% 2 1.8% 1 Modeling & Simulation 331 3,841 2 3,270 0 0 0% 2 100% 0 Modeling & Telent Agencies 235,245 103 312 402 159 51% 136 44% 1.7 Modeling Schools 33,237 537 95 884 87 92% 7 7% 1.7 Modular Homes 30,518 639 53 1,177 39 74% 12 2.3% 2 Modular/Mobile Home - Foundation Services 799 3,233 18 1,662 10 56% 5 28% 3 Mold S Mildew Inspection 1,660 2,655 2 3,270 0 0 0% 2 100% 0 Mold & Mildew Inspection/Removal/Remediation 51,885 436 59 1,121 41 69% 16 2.7% 2 <td></td> <td></td> <td></td> <td></td> <td></td> <td>10</td> <td></td> <td></td> <td></td> <td>1</td> <td>5.26%</td>						10				1	5.26%
Modeling & Simulation 331 3,841 2 3,770 0 0% 2 100% 0 Modeling & Simulation 235,245 103 312 402 159 51% 136 44% 17 Modeling Schools 39,327 537 95 884 87 92% 7 7% 11 Modular/Mobile Homes 30,518 639 53 1,177 39 74% 12 23% 23 Modular/Mobile Homes - Foundation Services 799 3,233 18 1,862 10 56% 5 28% 3 Mold & Mildew Inspection 1,660 2,655 2 3,270 0 0% 2 100% 0 Mold & Mildew Inspection/Removal/Remediation 51,885 436 59 1,121 41 69% 16 27% 0 Mold & Mildew Inspection/Removal/Remediation 4,159 1,917 9 2,361 7 78% 2 22% 0						3		14		0	0.00%
Modeling & Talent Agencies 235,245 103 312 402 159 51% 136 44% 17 Modeling & Schools 39,327 537 95 884 87 92% 7 7% 1 Modular Homes 30,518 639 53 1,177 39 74% 12 23% 2 Modular Mobile Home - Foundation Services 799 3,233 18 1,862 10 56% 5 28% 3 Mold & Mildew Inspection Services 1,660 2,655 2 3,270 0 0% 5 2,80% 3 Mold & Mildew Inspection/Removal/Remodaltion 51,885 436 59 1,121 41 69% 16 27% 2 Mold S Mildew Remediation 4,159 1,917 9 2,361 7 78% 2 22% 0 Mold Services 6,542 1,571 8 2,439 7 88% 0 0 0% 0	Modeling & Acting - Training	6,696	1,553		2,223	8	/3%	2		1	9.09%
Modeling Schools 39,327 537 95 884 87 92% 7 7% 11 Modular Homes 30,518 639 53 1,177 39 74% 12 23% 2 Modular/Mobile Home - Foundation Services 799 3,233 18 1,862 10 56% 5 28% 3 Mold & Mildew Inspection 1,660 2,655 2 3,700 0 0% 2 100% 0 Mold & Mildew Inspection/Removal/Remediation 51,885 436 59 1,121 41 69% 16 27% 0 Mold & Mildew Remediation 4,159 1,917 9 2,361 7 78% 2 22% 0 Mold Consulting Testing 6,542 1,571 8 2,439 7 88% 0 0% 1 Moldings 3,465 2,065 2 3,270 2 100% 0 0% 1 Moldings 8,827 <td></td> <td></td> <td></td> <td></td> <td></td> <td>150</td> <td></td> <td>126</td> <td></td> <td>17</td> <td></td>						150		126		17	
Modular Homes 30,518 639 53 1,177 39 74% 12 23% 2 Modular Mobile Home - Foundation Services 99 3,233 18 1,862 10 56% 5 28% 3 Mold & Mildew Inspection 1,660 2,655 2 3,270 0 0% 2 100% 0 Mold & Mildew Inspection/Removal/Remediation 51,885 436 59 1,121 41 69% 16 27% 2 Mold S Mildew Remediation 4,159 1,917 9 2,361 7 78% 2 22% 0 Mold Services 6,542 1,571 8 2,439 7 88% 0 0% 1 Moldings 3,465 2,065 2 3,270 2 100% 0 0% 0 Moldings 8,827 1,358 7 2,524 1 14% 6 86% 0 Money Order Systems 8 <								130		1/	5.45% 1.05%
Modular/Mobile Home - Foundation Services 799 3,233 18 1,862 10 56% 5 28% 3 Mold & Mildew Inspection 1,660 2,655 2 3,270 0 0 0% 2 100% 0 Mold & Mildew Inspection/Removal/Remediation 51,885 436 59 1,121 41 69% 16 27% 2 Mold & Mildew Remediation 4,159 1,917 9 2,361 7 78% 2 22% 0 0 Mold Consulting & Testing 6,542 1,571 8 2,439 7 88% 0 0 % 1 Moldings 3,465 2,065 2 3,270 2 100% 0 0% 0 Molds 8,827 1,358 7 2,524 1 14% 6 86% 0 Money Order Systems 681 3,350 8 2,439 1 13% 7 88% 0								12		2	3.77%
Mold & Mildew Inspection 1,660 2,655 2 3,270 0 0% 2 100% 0 Mold & Mildew Inspection/Removal/Remediation 51,885 436 59 1,121 41 69% 16 2.7% 2 Mold & Mildew Remediation 4,159 1,917 9 2,361 7 78% 2 2.2% 0 Mold Consulting & Testing 6,542 1,571 8 2,439 7 88% 0 0% 1 Moldings 3,465 2,065 2 3,270 2 100% 0 % 1 Moldings 8,827 1,358 7 2,554 1 14% 6 86% 0 Money Order Systems 681 3,350 8 2,439 1 13% 7 88% 0	Modular/Mobile Home - Foundation Services	799		18	1.862		56%	5		3	16.67%
Mold & Mildew Remediation 4,159 1,917 9 2,361 7 78% 2 22% 0 Mold Consulting & Testing 6,542 1,571 8 2,439 7 88% 0 0% 1 Moldings 3,465 2,065 2 3,270 2 100% 0 0% 0 Molds 8,827 1,358 7 2,524 1 14% 6 86% 0 Money Order Systems 661 3,350 8 2,439 1 13% 7 88% 0	Mold & Mildew Inspection		2,655		3,270	0		2	100%	0	0.00%
Mold Consulting & Testing 6,542 1,571 8 2,439 7 88% 0 0% 1 Moldings 3,465 2,065 2 3,270 2 100% 0 0% 0 Molds 8,827 1,358 7 2,524 1 14% 6 86% 0 Money Order Systems 681 3,350 8 2,439 1 13% 7 88% 0		51,885		59		41		16	27%	2	3.39%
Moldings 3,465 2,065 2 3,270 2 100% 0 0% 0 Molds 8,827 1,358 7 2,524 1 14% 6 86% 0 Money Order Systems 661 3,350 8 2,439 1 13% 7 88% 0	Mold & Mildew Remediation	4,159	1,917		2,361	7	78%	2		0	0.00%
Molds 8,827 1,358 7 2,524 1 14% 6 86% 0 Money Order Systems 681 3,350 8 2,439 1 13% 7 88% 0						7		0		1	12.50%
Money Order Systems 681 3,350 8 2,439 1 13% 7 88% 0						2		0		0	0.00%
Money Order's & Transfers 681 3,350 8 2,439 1 13% / 88% 0 9				7		1		6		0	0.00%
Thorax Granistes 22,447 009 731 231 708 97% 21 3% 71	Money Orders & Transfers	681	3,350	8	2,439	1	13%	7		0	0.00%
Monogram & Initial Machines										2	0.27%
Monogram & Initial machines 15 4,863 1 3,589 0 0 % 1 100% 0 1 Monogram & 1 1,00% 0 1 1,00% 0						· ·				1	1.56%
		2,304						33 N			0.00%
Frontial Systems 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	Monuments	42.574	502		403			96		49	15.76%
Monuments - Cleaning & Restoration 73 4,525 0 3,999 0 0% 0 0% 0						0				0	0.00%
Moorage 2 5,027 1 3,589 1 100% 0 0% 0	Moorage	2	5,027	1	3,589		100%	0		0	
Mopeds 3,822 1,987 21 1,758 11 52% 10 48% 0	Mopeds	3,822	1,987	21	1,758	11	52%	10	48%	0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Mops - Wholesale & Manufacturers	55 645 949	4,613	1 303	3,270 140	1,215	100% 93%	0 47	0% 4%	0 41	0.00%
Mortgage Bankers Mortgage Brokers	1,398,515	13	5,851	22	4,957	93% 85%	783		111	1.90%
Mortgage Lender	169,976	140	291	422	261	90%	28		2	0.69%
Mosaics	155	4,239	0	3,999	0	0%	0	0%	- 0	0.00%
Mosquito Control	5,238	1,741	12		10	83%	2	17%	0	0.00%
Motel & Hotel Consultants	1,251	2,890	24		15	63%	9	38%	0	0.00%
Motel & Hotel Equipment & Supplies	404	3,717	2	3,270	0	0%	2	100%	0	0.00%
Motel & Hotel Management	3,138	2,150	21	1,758	9	43%	12	57%	0	0.00%
Motels	58,131	403	1,614	114	958	59%	642	40%	14	
Motels - Reservation Service	1,010	3,054	9	2,361	2	22%	7	78%	0	0.00%
Mothproofing	32	4,746	0		0	0%	0	0%	0	0.00%
Motion Picture Equipment & Supplies	450 26	3,636 4.782	0	3,999 3,999	0	0% 0%	0	0% 0%	0	0.00%
Motion Picture Equipment & Supplies - Repair Motion Picture Film Distributors & Exchange	668	4,782 3,367	10		0	80%	0	20%	0	0.00%
	1,953		10		8	100%		20%	0	0.00%
Motion Picture Film Editing Motion Picture Film Libraries	23	2,509 4,812	1	3,589 3,589	1	100%	0	0%		0.00%
Motion Picture Film Storage	49	4,612	1		1	100%	0	0%	- 0	0.00%
Motion Picture Laboratories	57	4,605	0		0	0%	Ů	0%		0.00%
Motion Picture Producers & Studios	1,756	2,609	9	2,361	2	22%	7	78%		0.00%
Motion Picture Projection Service	76	4,508	2	3,270	2	100%		0%	0	0.00%
Motion Picture Representatives	59	4,591	1			0%	- i	100%	0	0.00%
Motion Picture Research Service	17		1	3,589	1	100%	n	0%	0	0.00%
Motion Picture Special Effects	147		1		0	0%	1	100%	0	0.00%
Motion Picture Technicians	30	4,760	0	3,999	0	0%	0	0%	0	0.00%
Motivational & Self Improvement Training	14,955	1,039	108	817	70	65%	31	29%	7	6.48%
Motor coach Companies	3,102	2,162	11		6	55%	5	45%	0	0.00%
Motor Home - Carpet & Upholstery Cleaning	1	5,048	0	3/333	0	0%	0	0%	0	0.00%
Motor Homes	12,003	1,160	64	1,075	56	88%	8	13%	0	0.00%
Motor Homes - Rent & Lease	3,576	2,039	25	1,645	13	52%	12	48%	0	0.00%
Motor Scooters - Dealers	17,642	937	216	522	114	53%	91		11	5.09%
Motorcycle Riding Instruction	1,268	2,875	9	2,361	8	89%	1	11%	0	0.00%
Motorcycle Sales - Consignments	1,441	2,774	11		9	82%	0	0%	2	18.18%
Motorcycles - Customizing	5,657	1,689	40	1,328	14	35%	25	63%	1	2.50%
Motorcycles - Dealers	142,063	170	1,172	159	820	70%	336		16	1.37%
Motorcycles - Renting & Leasing	2,763	2,252	29	1,535 489	10	34% 60%	19 89		0	0.00%
Motorcycles - Repairing & Service	32,505	612 374	235		142 449	64%			30	1.70%
Motorcycles - Supplies & Parts Mountain Climbing Equipment	64,290 896	3,139	705	235 2,524	449	86%	226	32% 14%	30	4.26%
Mountain/Rock Climbing Instruction	729	3,301	,	3,270	0	50%	,	50%		0.00%
Movers	1,634,318	3,301	8,066	13	5,781	72%	2,080	26%	205	2.54%
Movers - International	3 364	2,092	21	1.758	16	76%	2,000	24%	203	0.00%
Movers - Office	2,905	2,221	4	2,874	3	75%	<u> </u>	25%	0	0.00%
Moving & Storage Company	198,698	118	1,517	122	983	65%	484	32%	50	
Moving Assistance - Packing, Unpacking, Organizing	3,187	2,140	18	1,862	9	50%	9	50%	0	0.00%
Moving Brokers	48,498	459	774	216	640	83%	132	17%	2	0.26%
Moving Equipment Rental	5,388	1,727	28	1,561	14	50%	14	50%	0	0.00%
Moving Sales	470	3,612	0	3,999	0	0%	0	0%	0	0.00%
Moving Services - Labor & Materials	75,037	330	508	289	322	63%	175	34%	11	2.17%
Moving Supplies	2,228	2,406	11		6	55%	4	36%	1	9.09%
MRI (Magnetic Resonance Imaging)	9,195	1,332	46		41	89%	5	11%	0	0.00%
Mud Jacking Contractors	22,746	804	27		18	67%	8	30%	1	3.70%
Mufflers & Exhaust Systems	43,383	496	356 19	360	250 11	70% 58%	105	29% 37%	1	0.28%
Mulches Multi-Level Selling Companies	10,292 353,508	1,260	272	1,817 438	216	79%	49			5.26%
Murals	1,721	61 2,623	2/2	3,589	216	79%	49	100%		0.00%
Museums	1,875	2,549	12		<u>U</u>	67%	1	33%		0.00%
Mushrooms	629	3,401	14		4	29%	10	71%		0.00%
Music - Sheet	3,405	2,077	4		3	75%		25%	n	0.00%
Music & Messaging Services	3,641	2,025	47		38	81%	9	19%	0	0.00%
Music Arrangers & Composers	1,412	2,789	7	2,524	4	57%	3	43%	0	0.00%
Music Boxes	432	3,658	2	3,270	0	0%	2	100%	0	0.00%
Music Copyists	426	3,670	6	2,615	2	33%	4	67%	0	0.00%
Music Distribution Service	4,811	1,796	68		51	75%	16		1	1.47%
Music Instruction - Instrumental	23,927	773	69		43	62%	24		2	2.90%
Music Instruction - Vocal	1,923	2,523	8	2,439	4	50%	4	50%	0	0.00%
Music Publishers	16,010	1,001	26		15	58%	10		1	3.85%
Music Shells	68	4,547	1		1	100%	0		0	0.00%
Music Writers Supplies	151	4,249	0		0	0%	0	0%	0	0.00%
Musical Instruments - Dealers	60,662	392	331	384	229	69%	95	29%	7	2.11%
Musical Instruments - Rental	321		4		4	100%	0		0	0.00%
Musical Instruments - Repair	6,636 17,277	1,563 955	50 162		26 118	52% 73%	24 42		0	0.00%
Musical Instruments - Supplies & Accessories	2.574		162				42			1.23%
Musical Instruments - Wholesale & Manufacturers Musicians	3,680	2,299 2,019	18	1,862 2,158	11	61% 42%	<u> </u>	33% 58%	1	0.00%
Mutual Funds	4,339	1,886	69		64	93%	/	7%	<u>U</u>	0.00%
Myofunctional Therapy	1,686	2,640	09	2,748	04 //	80%		20%		0.00%
Myotherapy Myotherapy	1,080	4,803	<u>5</u>	3,999	4 n	0%	1	0%	0	0.00%
Nail Salons	81,753	303	813	209	441	54%	338		34	4.18%
			013	203	441		330		34	
		4 883	0	3 000	n	0%	n	0%	n.	0.00%
Nailing Machinery Nails & Tacks	15 192		0	-/	0	0% 0%	0	0% 100%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Name Plates - Holders Nanny Service	24.244	5,027 762	<u>1</u>	3,589 1,026	1 55	100% 76%	16	0% 22%	0	0.00%
Natural Gas Companies	96,922	245	1,700	1,026	1,617	95%	81	22% 5%	2	0.12%
Natural Stone Restoration & Cleaning	1,071	3,013	3	3,047	3	100%	0	0%	0	0.00%
Naturopaths	7,301	1,486	2	3,270	2	100%	0	0%	0	0.00%
Nautical Instruments	253	4,005	2	3,270	1	50%	1	50%	0	0.00%
Naval Architects	118	4,351	0	3,999	0	0%	0	0%	0	0.00%
Naval Stores Navigation Consultants	25 476	4,793	0	3,999 3,999	0	0% 0%	0	0% 0%	0	0.00%
Neckwear - Retail	1,549	3,605 2,714	<u>U</u>	2,361	U 8	89%	1	11%	0	0.00%
Neckwear - Wholesale & Manufacturers	19	4,840	0		0	0%	0	0%	0	0.00%
Needles	24	4,803	1	3,589	1	100%	0	0%	0	0.00%
Needlework Supplies - Retail, Wholesale, Manufacturing	1,281	2,863	3	3,047	1	33%	2	67%	0	0.00%
Nets & Netting	515	3,548	0	3,999	0	0%	0	0%	0	0.00%
Network Cabling Installation	584 584	3,451	3	3,047	1	33%	2	67%	0	0.00%
News Dealers News Publications - Trade, Association	25,356	3,451 743	52	3,047 1,177	35	33% 66%	16	33% 30%	1	33.33%
News Service	11,040	1,215	43		33	77%	8	19%	2	4.65%
Newspaper Distributors	6,020	1,636	121		120	99%	0	0%	1	0.83%
Newspaper Feature Syndicates	424	3,676	1	3,589	0	0%	ő	0%	1	100.00%
Newspapers	76,785	321	2,390	74	2,184	91%	204	9%	2	0.08%
Night Clubs	25,830	732	188	574	94	50%	92	49%	2	1.06%
Night Vision Equipment	97	4,424	0	3,999	0	0%	0	0%	0	0.00%
Noise Control Consultants	607	3,430	1		1	100%	Ŏ	0%	0	0.00%
Non - Woven Fabrics Non Profit Organizations - General Membership	62 25,834	4,572 731	105	3,999 831	0 85	0% 81%	18	0% 17%	0	0.00%
Nondles	25,834	4,720	105	3,999	85 0	0%	18	0%	2	1.90%
Not Elsewhere Classified	345,545	63	4,833	3,333	2,422	50%	2,056	43%	355	7.35%
Not Elsewhere Classified After Investigation	3,171	2,144	5	2,748	4	80%	1	20%	0	0.00%
Notaries Public	11,082	1,211	35	1,419	22	63%	13	37%	0	0.00%
Notions - Retail	158	4,228	0	3,999	0	0%	0	0%	0	0.00%
Notions - Wholesale & Manufacturers	412	3,700	0	3,999	0	0%	0	0%	0	0.00%
Novelties - Retail	51,085	440	247		141	57%	90	36%	16	6.48%
Novelties - Wholesale & Manufacturers Nozzles	1,697 177	2,634 4,179	5	2,748 3,999	5	100%	0	0% 0%	0	0.00%
Nuclear Energy Consultants	548	3,504	0		0	0%	0	0%	0	0.00%
Nuclear Reactor - Manufacturers	12	4,909	0	3,999	0	0%	0	0%	0	0.00%
Numbering Machines	2	5,027	0	3,999	0	0%	0	0%	0	0.00%
Numismatics	3,720	2,013	2	3,270	1	50%	1	50%	0	0.00%
Nurseries - Plants, Trees	82,513	299	364	358	217	60%	143	39%	4	1.10%
Nursery Stock Dealers	8,342	1,392	65	1,069	22	34%	41	63%	2	3.08%
Nurserymen Equipment & Supplies	1,469 8,096	2,756 1,409	8	2,439 2,524	/	88% 71%	1	13% 29%	0	0.00%
Nurses Nurses Registries	3,905	1,409		2,524	3	57%	2	43%	0	0.00%
Nurses Schools	26,101	727	73		47	64%	23	32%	3	4.11%
Nurses-Practitioners	1,408	2.793	7.5	3,999	0	0%	0	0%	0	0.00%
Nursing Home Information & Referral	1,968	2,500	4	2,874	4	100%	0	0%	0	0.00%
Nursing Homes	87,743	273	105	831	73	70%	31	30%	1	0.95%
Nursuries - Bonsai	208	4,118	1	3,589	1	100%	0	0%	0	0.00%
Nut Cracking & Shelling Machines	257	3,993	1		0	0%	1	100%	0	0.00%
Nutrition Nutritionists	7,772 11,444	1,433 1,191	30 29		15 19	50% 66%	11	37% 31%	4	13.33%
Nuts - Edible	6,419	1,191	29		Q 19	45%	2	10%	0	45.00%
Nylon Fabrics	41	4,687	0	3,999	0	0%	0	0%	0	0.00%
Obituary Notification Service	117	4,354	1	3,589	1	100%	0	0%	0	0.00%
Observatories	86	4,469	0	3,333	0	0%	0	0%	0	0.00%
Occupational Health - Nursing Services	10,729	1,235	9	2,361	4	44%	5	56%	0	0.00%
Occupational Therapists	5,190	1,749	6	2,615	3	50%	3	50%	0	0.00%
Oceanographers Oceanographic Equipment	20 36		0	3/222	0	0% 0%	0	0% 0%	0	0.00%
Oceanographic Equipment Odor Neutralizer	1,963	4,714 2,504	<u>U</u>	3,999 3,047	2	67%	1	33%	0	0.00%
Office & Desk Space Rental Service	12,292	1,147	24		17	71%	7	29%	0	0.00%
Office Buildings	3,766	1,997	16		12	75%	4	25%	0	0.00%
Office Equipment	3,593	2,035	40		16	40%	24	60%	0	0.00%
Office Furniture & Equipment	67,203	355	119		76	64%	37		6	5.04%
Office Furniture & Equipment - Installation	5,892	1,652	3	3,047	1	33%	2	67%	0	0.00%
Office Furniture & Equipment - Rental & Leasing	12,237	1,150	40		21	53% 50%	16	40% 50%	3	7.50%
Office Furniture & Equipment - Repair & Refinishing Office Furniture & Equipment - Used	2,195 6,280	2,423 1,603	10		2	80%	2	20%	0	0.00%
Office Furniture & Equipment - Osed Office Furniture & Equipment - Wholesale & Manufacturing	1,803	2,586	10	2,748	5	100%	<u>2</u>	0%	0	0.00%
Office Records - Destruction	1,193	2,930	0	3,999	0	0%	n	0%	n	0.00%
Office Records Stored	9,650	1,301	234	493	165	71%	69		0	0.00%
Office Supplies	94,184	256	1,125	167	1,021	91%			1	0.09%
Office Supplies - Sale by Deceptive Telemarketing	30,712	634	953	190	657	69%	285	30%	11	1.15%
Office Supplies - Sale by Telemarketing	2,980	2,199	35		26	74%	6	17%	3	8.57%
Offset Printing Repair	31	4,753	1		0	0%	1	100%	0	0.00%
Oil - Crude - Purchasing	1,448	2,769	<u>4</u> 50			50% 70%	13	50% 26%	0	0.00%
Oil & Gas Exploration & Development Oil Additives - Manufacturers & Distributors	48,099 1,475	463 2,753	50		35 n	70% 0%	13	100%		4.00%
Oil Burners	6,808	1,545	22		21	95%	1	5%	n	0.00%
Oil Handling Equipment	645	3,386	0		0	0%	0	0%	0	0.00%
Oil Hole Covers	4	4,995	0		0	0%	0	0%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Oil Land Leases Oil Marketers	13,403	1,103 2,989	21	1,758 2,615	13	62% 100%	7	33% 0%	1	4.76% 0.00%
Oil Mill Machinery	1,110 16	4,868	<u> </u>	3,999	<u>6</u>	0%	0	0%	0	0.00%
Oil Operators	1,919	2,525	4		4	100%	0	0%	0	0.00%
Oil Producers	7,234	1,493	17		1	6%	16	94%	0	0.00%
Oil Properties	581	3,457	1	3,589	0	0%	1	100%	0	0.00%
Oil Property Management	1,578	2,698	5	2,748	1	20%	4	80%	0	0.00%
Oil Refiners	1,712	2,627	11		7	64%	4	36%	0	0.00%
Oil Refiners Equipment & Supplies	502	3,570 4,225	1	3,589 3,999	1	100%	0	0%	0	0.00%
Oil Reports	159		0		0	0%	0	0%	0	0.00%
Oil Royalties	5,804 54	1,668	6		5	83%	1	17%	0	0.00%
Oil Seeds Oil Tank Removal & Installation	9,470	4,617	0 14		12	0% 86%	0	14%	0	0.00%
Oil Vell Cementing	9,470	1,313 3,703	14 0		12	0%	2	0%	0	
Oil Well Drilling Mud & Additives	423	3,679	0	3,999	0	0%	0	0%	0	0.00%
Oil Well Equipment & Supplies	1,411	2,790	0	3,999	0	0%	0	0%	0	0.00%
Oil Well Equipment & Supplies - Rental	522	3,535	0	3,999	Ö	0%	0	0%	0	0.00%
Oil Well Fire Extinguishing	12	4,909	0		0	0%	0	0%	0	0.00%
Oil Well Fishing Tools	122	4,338	0	3,999	0	0%	0	0%	0	0.00%
Oil Well Logging & Perforating	183	4,168	0		0	0%	0	0%	0	0.00%
Oil Well Services	5,691	1,683	2	3,270	0	0%	2	100%	0	0.00%
Oil Well Surveyors	144	4,270	0		- 0	0%	0	0%	0	0.00%
Oilfield Consultants	3,821	1,988	6	2,615	2	33%	4	67%	0	0.00%
Oilfield Equipment	7,521	1,462	0		0	0%	0	0%	0	0.00%
Oilfield Equipment & Supplies	12,759 5.951	1,127	2	3,270	1	50% 0%	1	50% 100%	0	0.00%
Oilfield Hauling Oilfield Service	5,951 41,766	1,645 510	1	3,589 2,874	0	0% 50%	1	100% 50%	0	0.00%
		2,097	4		<u>2</u>	50%	2	50%	0	
Oilfield Supplies Oils - Animal & Fish	3,327	4,965	0	3,999	<u>U</u>	0%	0	0%	0	0.00%
Oils - Attitud & Fish	10	4,903	<u>_</u>	3,999	<u></u>	0%	0	0%	0	0.00%
Oils - Essential	6,962	1,525	5	2,748	5	100%	0	0%	0	0.00%
Oils - Fuel	182,681	127	840		712	85%	116	14%	12	1.43%
Oils - Fuel - Treatment Compounds	1,547	2,715	9	2,361	1	11%	8	89%	0	0.00%
Oils - Industrial	370	3,770	3	3,047	2	67%	1	33%	0	0.00%
Oils - Lubricating	3,816	1,989	14	2,048	8	57%	6	43%	0	0.00%
Oils - Petroleum	5,148	1,756	15		12	80%	3	20%	0	0.00%
Oils - ReRefined	91	4,450	0	3,999	0	0%	0	0%	0	0.00%
Oils - Road	44	4,672	0		0	0%	0	0%	0	0.00%
Oils - Vegetables	311	3,884	0	3,999	0	0%	0	0%	0	0.00%
Oils - Waste	2,134	2,442	3	3,047	2	67%	0	0%	1	33.33%
Olive Oil	696	3,332 4.803	<u>3</u>	3,047	<u>3</u>	100%	0	0% 0%	0	0.00%
Olives Online Dance Tutorials	102	4,803	0		0	0%	0	0%	0	0.00%
Online Drug & Prescription Services	43,193	497	150		103	69%	29	19%	18	12.00%
Online Drug & Prescription Services - Unapproved Foreign	784	3,253	6	2,615	1	17%	5	83%	0	0.00%
Online Education	36,385	570	156	661	109	70%	32	21%	15	9.62%
Online Event Registration	787	3,248	21	1,758	19	90%	1	5%	1	4.76%
Online Investigative News	532	3,525	13		4	31%	9	69%	0	0.00%
Online Payments	10,568	1,244	49		45	92%	4	8%	0	0.00%
Online Publications	11,930	1,164	562		462	82%	99	18%	1	0.18%
Online Retailer	66,088	361	2,104		1,035	49%	934	44%	135	
Online Shipping Broker	5,281	1,736	33	1,461	13	39%	16 246	48%	4	12.12%
Online Social Media/Networking Online Travel Agency	44,029 24,590	491 754	1,412 937	132 194	1,138 801	81% 85%	133	17% 14%	28	1.98% 0.32%
Opera Companies	24,390	4,583	937		001	0%	133	0%	J	0.32%
Optical Equipment & Supplies	8 590	1,374	87		77	89%	10	11%	0	0.00%
Optical Goods - Retail	65,706	364	630		467	74%	159	25%	4	0.63%
Optical Goods - Service & Repair	26,598	714	158	652	122	77%	34	22%	2	1.27%
Optical Goods - Wholesale & Manufacturers	2,553	2,303	18		11	61%	7	39%	0	0.00%
Optical Imaging Equipment & Systems	2,216	2,409	9	2,361	6	67%	3	33%	0	0.00%
Opticians	47,118	472	554	272	488	88%	62	11%	4	0.72%
Optometric Information Bureaus	96	4,427	3	3,047	0	0%	3	100%	0	0.00%
Optometrists	88,862	271	511		390	76%	111	22%	10	1.96%
Orchard Equipment & Supplies	11	4,917	1		1	100%	0	0%	0	0.00%
Orchards	1,391	2,800		2,524	6	86%	1	14%	0	0.00%
Orchestras & Bands Orchestras & Bands - Competitions	782 89	3,256 4,461	6	2,615 3,999	2	33% 0%	4	67% 0%	0	0.00%
Orchid Growers	422		2		<u>U</u>	100%	0	0%	0	0.00%
Ore	11		0			0%	0	0%	0	0.00%
Organ & Tissue Banks	2,143	2,441	0		0	0%	0	0%	0	0.00%
Organic Soil Fertilizer	1,176	2,940	1	3/333	0	0%	1	100%	0	0.00%
Organic/Green Products	3,548	2,048	26		16	62%	10	38%	0	0.00%
Organizing Services - Household & Business	8,840	1,357	18		11	61%	7	39%	0	0.00%
Organs	2,183	2,430	1	3,589	1	100%	0	0%	0	0.00%
Organs - Tune & Repair	1,600	2,689	2	3,270	1	50%	1	50%	0	0.00%
Oriental Goods - Retail	995	3,063	3		1	33%	2	67%	0	0.00%
Oriental Goods - Wholesale & Manufacturers	50	4,643	0		0	0%	0	0%	0	0.00%
Ornamental Metal Work	13,703	1,089	26	1,614	18	69%	8	31%	0	0.00%
Orthopedic Appliances	8,794	1,359	30		24	80%	6	20%	0	0.00%
Outboard Motors	2,749	2,256	13		8	62%	5	38%	0	0.00%
Outboard Motors - Repair	3,448	2,069	13		10	77%		23%	0	0.00%
Outdoor Kitchens	6,188	1,616	24	1,663	10	42%	14	58%	0	0.00%

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Outfitters Outlets - Stores, Factory, Mills	438 11.051	3,655 1,214	11 76	2,223		64% 72%	19	36% 25%	0	0.00% 2.63%
Outpatient Surgery Centers	918	3,121	11		8	72%	19	27%	0	0.00%
Outplacement Consultants	1,388	2,802	0		0	0%	0	0%	0	0.00%
Ovens - Bakers	266	3,975	1	3,589	0	0%	0	0%	1	100.00%
Ovens - Brick Pizza	71	4,536	5	2,748	1	20%	4	80%	0	0.00%
Ovens - Industrial	248 8,507	4,012	1	3,589 1,645	1 18	100%	0	0% 28%	0	0.00%
Oxygen Oxygen Producing Equipment	583	1,377 3,455	25	2,748	18	72% 20%	/	80%	0	0.00%
Oxygen Therapy Equipment	3,158	2,148	8		6	75%	2	25%	0	0.00%
Ozone Machines	487	3,592	0		0	0%	0	0%	0	0.00%
Package Design & Development	2,093	2,461	2	3,270	2	100%	0	0%	0	0.00%
Packaging Machinery	3,373	2,089	5	2,748	3	60%	2	40%	0	0.00%
Packaging Materials	15,784	1,010	19		15	79%	4	21%	0	0.00%
Packaging Service	13,866	1,085	55		41	75%	13	24%	1	1.82%
Packing - Mechanical Packing & Crating Service	200 4,657	4,138 1,819	13	3,270 2,106	0	0% 62%	2	100% 38%	0	0.00%
Paging Equipment & Service	5,230	1,742	23	1,700	18	78%	4	17%	1	4.35%
Pails	7,230	4,965	- 23		10	0%	0	0%	0	0.00%
Pain Management Services	6,656	1,558	28		17	61%	10	36%	1	3.57%
Paint - Retail	19,869	880	64		40	63%	22	34%	2	3.13%
Paint - Wholesale & Manufacturers	3,757	2,001	13		9	69%	2	15%	2	15.38%
Paint Manufacturing Equipment & Materials	795	3,235	9		6	67%	3	33%	0	0.00%
Paint Manufacturing Materials	804	3,225	2		1	50%	1	50%	0	0.00%
Paint Removers - Manufacturers	324	3,855	0	3,999	0	0% 0%	0	0% 0%	0	0.00%
Paint Removing	2,623 3,893	2,287 1,967	0 37		30	0% 81%	0	0% 14%	0	0.00% 5.41%
Paintball - Games & Supplies Painters - Commercial or Residential	3,893 21,366	1,967	37 90		30	81% 41%	5 47	14% 52%	2	
Painters - Commercial or Residential Painters Equipment & Supplies	2,678	2,272	15		3/	20%	11	73%	1	6.67%
Painters Equipment & Supplies Painting - Faux Finishing	3,679	2,020		2,615	2	33%	3	50%	1	16.67%
Painting Contractors	977,238	22	1,575	118	833	53%	671	43%	71	4.51%
Pallets & Skids	7,569	1,459	1	3,589	0	0%	0	0%	1	100.00%
Paneling	542	3,514	1		0	0%	1	100%	0	0.00%
Pants	16	4,868	0	3,999	0	0%	0	0%	0	0.00%
Paper - Adhesive - Pressure Sensitive	240	4,034	0	3,999	0	0%	0	0%	0	0.00%
Paper - Corrugated	262	3,985	0		0	0%	0	0%	0	0.00%
Paper & Document Shredding	27,019	699	10		3	80% 75%	2	20% 25%	0	0.00%
Paper & Plastic Cups, Containers Paper Boxboard	977 219	3,082 4,096	- 4	2,874 3,270	3	50%	1	50%	0	0.00%
Paper Brokers & Mill Reps	94	4,440	0		0	0%	0	0%	0	0.00%
Paper Converters	482	3,596	0		0	0%	0	0%	0	0.00%
Paper Cutting & Drilling Machines	25	4,793	0		0	0%	0	0%	0	0.00%
Paper Distributors	2,908	2,219	11		4	36%	7	64%	0	0.00%
Paper Hangers - Wall covering	812	3,218	2		2	100%	0	0%	0	0.00%
Paper Hangers Equipment & Supplies	52	4,625	0	3,999	0	0%	0	0%	0	0.00%
Paper Manufacturers Paper Mill Machinery	2,888 52	2,224 4,625	3	3,047 3,999	2	67% 0%	1	33% 0%	0	0.00%
Paper Mill Supplies	22	4,822	0		0	0%	0	0%	0	0.00%
Paper Products	10,561	1,245	22		0	41%	13	59%	0	0.00%
Paper Shredding Machines	1,242	2,897	0		0	0%	0	0%	0	0.00%
Paper Towels	-,	4,950	0	3,999	0	0%	0	0%	0	0.00%
Paper Tubes & Cores	199	4,143	0	3,999	0	0%	0	0%	0	0.00%
Parachute Jumping Instruction	1,679	2,648	6		5	83%	1	17%	0	0.00%
Parachutes	95	4,432	1	3,589	0	0%	1	100%	0	0.00%
Paralegals	28,990	661	130		64	49%	56	43%	10	
Parapsychologists Parasail Service & Supplies	166 127	4,204 4,327	1	3,589 2,874	1	100% 25%	0	0% 75%	0	0.00%
Parcel Post Assembly Service	1,466	2,759	10		7	25% 70%	3	30%	0	0.00%
Pardon Services	10,592	1,243	128		40	31%	85	66%	3	2.34%
Parenting Classes	651	3,381	2		2	100%	0	0%	0	0.00%
Parking Area Maintenance & Marking	11,636	1,182	55	1,156	35	64%	20	36%	0	0.00%
Parking Attendant Service	6,652	1,560	135	721	97	72%	36	27%	2	1.48%
Parking Facilities	40,947	519	1,249	150	880	70%	354		15	1.20%
Parking Meters	276	3,946	9	2,301	8	89%	1	11%	0	0.00%
Parking Stations & Garages - Construction	2,673	2,274	37		17	46%	18	49%	2	5.41%
Parking Stations & Garages - Equipment & Supplies Parks	792 1,692	3,241 2,637	16	2,748 1,972	3 12	60% 75%	1	20% 19%	1	20.00% 6.25%
Parties - Children	2,757	2,037	37		27	73%	10	27%	1	0.00%
Partitions	1,610	2,683	2		1	50%	1	50%	0	0.00%
Party Facilities	7,706	1,444	64	1,075	37	58%	24	38%	3	4.69%
Party Planning	19,391	892	97	873	34	35%	60	62%	3	3.09%
Party Plans - In-Home	19,563	888	78		54	69%	3	4%	21	26.92%
Party Supplies	34,139	596	319		163	51%	149	47%	7	2.19%
Party Supplies - Renting	21,352	841	127	744	73	57%	51	40%	3	2.36%
Passive Home Building	84	4,478	0	3,999	0	0%	0	0%	0	0.00%
Passport & Visa Services	41,738 7,627	511 1,454	342 23		132 13	39% 57%	209	61% 39%	1	0.29%
Patent Agents Patent Searchers	6,247	1,454 1,606	23	2,748	13	100%	9	39%	1	4.35% 0.00%
Patent Searchers Paternity Tests & Services	233	4,057	<u> </u>	3,999	D	0%	0	0%	0	0.00%
Patio & Deck Builders	74,531	333	165		98	59%	63		4	2.42%
Patio Builder	1,559	2,711	5	2,748	2	40%	2	40%	1	20.00%
Patio Cover	4,810	1,797	9	2,361	8	89%	1	11%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Patio Design Patio Equipment & Supplies	760 11.676	3,277 1,179	<u>6</u>	2,615 1,205	1 39	17% 78%	5	83% 22%	0	0.00%
Patio, Porch & Deck Enclosures	76,859	320	229		168	78%	57	25%	4	1.75%
Pattern Makers	1,037	3,038	3	3,047	2	67%	1	33%	0	0.00%
Pattern Makers Equipment & Supplies	205	4,127	3	3,047	3	100%	0	0%	0	0.00%
Pavement & Floor Marking Services	4,201	1,905	22		9	41%	12	55%	1	4.55%
Pavement & Floor Marking Supplies & Equipment	116	4,356	0	3,999	0	0%	0	0%	0	0.00%
Paving Contractors	525,325	43	1,412	132	756	54%	576	41%	80	5.67%
Paving Equipment	909	3,130	2	3,270 2,361	0	0%	2	100%	0	0.00%
Paving Materials	4,349	1,879	9		4	44%	5	56%	0	0.00%
Paving Stones	1,374	2,810	6		4	67%	2	33%	0	0.00%
Paving, Painting, Home Improvement - Itinerant Workers	4,338	1,887	29		8	28%	6	21%	15	51.72%
Pawnbrokers	82,180 462	302 3,622	471	303 3,047	354	75% 67%	108	23% 33%	9	1.91%
Pay Phone Booths - Equipment & Service	311,952	72	4,557	3,047	1,737	38%	2,302	51%	518	0.00% 11.37%
Payday Loans Payment Processing Service	114,180	207	2,717		2,607	96%	2,302	31%	27	0.99%
Payroll Service	55,141	420	156	661	131	84%	21	13%	27 4	2.56%
Peanut Products	352	3.799	130	3,999	131	0%	0	0%	0	0.00%
Pearls	1,232	2,903	2	3,270	1	50%	1	50%	0	0.00%
Pen Pal Lists	1,178	2,938	81		23	28%	58	72%	0	0.00%
Pennants	29	4,766	0	3,999	0	0%	0	0%	0	0.00%
Penny Auctions	19,952	876	485		421	87%	61	13%	3	0.62%
Pens & Pencils - Retail	2,990	2,194	13		7	54%	6	46%	0	0.00%
Pens & Pencils - Wholesale & Manufacturers	551	3,500	3		1	33%	2	67%	0	0.00%
Pension & Profit Sharing Plans	8,430	1,382	39	1,345	27	69%	10	26%	2	5.13%
Perforated Materials	16	4,868	0	3,999	0	0%	0	0%	0	0.00%
Perforating Machines	8	4,950	0		0	0%	0	0%	0	0.00%
Perfume - Wholesale & Manufacturers	5,876	1,655	38		18	47%	18	47%	2	5.26%
Perfumes - Raw Materials & Supplies	179	4,173	- 0	3,999	0	0%	0	0%	0	0.00%
Perfuming - Fabric, Paper	10	4,929	0	3,999	0	0%	0	0%	0	0.00%
Perlite & Perlite Products	551	3,500	1	3,589	0	0%	1	100%	0	0.00%
Permanent Make Up	5,934	1,646	17		14	82%	3	18%	0	0.00%
Personal Chef	1,098	2,997	1		1	100%	0	0%	0	0.00%
Personal Organizer	420	3,682	4		4	100%	0	0%	0	0.00%
Personal Security Guard Service	6,329	1,601	9	2,361	6	67%	3	33%	0	0.00%
Personal ServiceBureaus	157	4,232	1		1	100%	0	0%	0	0.00%
Personal Services	44,737	486	196	554	135	69%	50	26% 39%	11	5.61%
Personal Trainers	11,736 16,067	1,174 997	85 47	939 1,244	51 13	60% 28%	33 34	39% 72%	1	1.18%
Personnel Consultants	853,309	25	3,153	1,244		28% 85%	34 440	14%	40	
Pest Control Services	7,018	1,516	3,153	J.	2,673 13	68%	440	26%	40	1.27% 5.26%
Pest Control Supplies & Equipment Pet Boarding - Dogs	21.716	828	52		34	65%	15	20%	1	5.77%
Pet Boarding & Kennels	152,308	159	217		142	65%	73	34%	2	0.92%
Pet Cemeteries, Crematories & Supplies	11,722	1,176	11		8	73%	73	27%	0	0.00%
Pet Clothing Designer	1,468	2,757	55		33	60%	22	40%	0	0.00%
Pet Day Care	9,585	1,307	20		13	65%	6	30%	1	5.00%
Pet Exercising Service	6,086	1,630	5		4	80%	1	20%	0	0.00%
Pet Fencing & Containment Systems	7,259	1,492	78		71	91%	7	9%	0	0.00%
Pet Finding Service	1,919	2,525	36	1,398	25	69%	11	31%	0	0.00%
Pet Foods - Wholesale & Manufacturers	20,204	869	102		78	76%	24	24%	0	0.00%
Pet Grooming	118,612	200	338	376	220	65%	111	33%	7	2.07%
Pet Grooming - Mobile	5,840	1,665	19		10	53%	8	42%	1	5.26%
Pet Health Plans	12,405	1,143	55		46	84%	9	16%	0	0.00%
Pet Jewelery	404	3,717	7	2,524	1	14%	3	43%	3	42.86%
Pet Kenneling Services	1,282	2,862	8		3	38%	5	63%	0	0.00%
Pet Services	12,921	1,122	62		38	61%	17	27%	7	11.29%
Pet Shops	105,351	227 597	609 57	258	434 36	71%	168 12	28% 21%	/	1.15%
Pet Sitting Services Pet Supplies & Foods - Retail	33,966 80,476	304	623	1,137 253	36 472	63% 76%	12	21%	16	15.79% 2.57%
Pet Supplies & Foods - Retail Pet Supplies & Foods - Wholesale	6,356	1,597	523		472	76% 90%	135	22% 6%	16	3.85%
Pet Training	27,598	693	52 67		32	48%	30	45%	2	7.46%
Pet Training - Dog	25,400	740	76		41	54%	31	41%	J	5.26%
Pet Training - Bog Pet Training - Electronic/ecollar	23,400	4,987	70			0%		0%	n	0.00%
Pet Transporting	11,512	1,189	39		11	28%	15	38%	13	33.33%
Pet Waste Removal	2,483	2,327	6		3	50%	0	0%	3	50.00%
Petroleum	9,902	1,284	15		11	73%	4	27%	0	0.00%
Petroleum Products	8,954	1,349	34	1,441	17	50%	16		1	2.94%
Pewter	118	4,351	0	3,999	0	0%	0	0%	0	0.00%
Pewterware	45	4,669	0		0	0%	0	0%	0	0.00%
Pharmaceutical Machinery	229	4,066	3	3,047	1	33%	2	67%	0	0.00%
Pharmaceutical Products - Research	2,236	2,402	5	2,748	0	0%	2	40%	3	60.00%
Pharmaceutical Products - Wholesale & Manufacturing	23,736	778	94		72	77%	18	19%	4	4.26%
Pharmaceutical Suppliers - Foreign	3,223	2,129	2		0	0%	2	100%	0	0.00%
Pharmacies	136,349	180	1,117	168	1,048	94%	62	6%	7	0.63%
Pharmacies - Infusion Services	552	3,499	0	3,999	0	0%	0	0%	0	0.00%
Pharmacies - Specialty	5,676	1,687	13		13	100%	0	0%	0	0.00%
Pharmacies - Specialty - Hemophillia	82	4,483	0		0	0%	0	0%	0	0.00%
Pharmacy - Compounding	10,696	1,239	33	1,461	29	88%	4	12%	0	0.00%
Phlebotomy Training & Certification	2,500	2,316	4		. 0	0%	4	100%	0	0.00%
Photo Booth Rentals	4,472	1,852	53		12	23%	37	70%	4	7.55%
Photo Copying	2,205	2,413	3	3,047	1	33%	2	67%	0	0.00%
Photo Electric Cells & Equipment	246	4,018	6	2,615	4	67%	2	33%	0	0.00%

Content	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
No. Proceedings Proceedi	Photo Finishing - Retail	15,691	1,014	202	546	145		53	26%	4	1.98%
Proceedings	Photo Imaging Sonico			320		<u>1</u>		106		1	33.33%
The content of the				1				0		0	
Comparison Com	Photogrammetric Equipment & Supplies	145		0	3,999	0	0%	0		0	
Changement - Common Change Changement	Photographers				169					157	
Proceedings										2	
Proceedings				316		101		143		12	
Comparison Service 131 1475 14 1475 14 1475 14 1475 14 1475 14 1475 14 1475 14 1475 14 1475 14 14 14 14 14 14 14 1		105.829		1,299		561	43%	522	40%	216	
Company Comp	Photographers - School	331	3,841			3	21%	9	64%	2	
Processor Proc										1	
1,000 1,00		29,320			385		31%			27	
Processing Search Pages Processed Pages Processed Pages				24		14		10		0	0.00%
Processor Supplem Montes Province units 13.10.11 12.00 1				37		17		20		0	
Productive Programmer A Supplier Visional & Manufacturing 1,750 7,720 110 807 91 888 19 175 0 0000 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		113,011		890		640		226		24	2.70%
Processing 100								19		0	0.00%
Processor 1,000								2		0	
Proceedings 13 13 13 13 13 13 13 1		162			3,999			0		0	
Properties Security Securit										23	
Processor Proc				2		1		1		0	
Proceed Process 2.556	Photography Sales on the Internet	4,046			1,441		56%	15	44%	0	0.00%
Project Proj	Photography Schools	3,528	2,056		1,862		67%	6		0	0.00%
Processor Proc				138		107		28		3	2.17%
Projection Suppose Recommendation Projection Pr				7		7		0		0	
Processor Surgeons					3,369			70	0 70	6	
Payment Surgeons Aburgeons Aburgeo								6		0	
Physician & Surgeons - Connect Parties 1,555 79 1	Physicians & Surgeons - Allergy	4,008	1,942	22	1,724	20	91%	2		0	0.00%
Physicians & Surgeons - Counted, Pastic & Reconstructive Surgery \$5.507 415 155 675 151 675 485 375 152								27		0	
Physicians & Surgeons - Demototogy	Physicians & Surgeons - Cardiology Services	6,583	1,565	29	1,535	28	97%	1	3%	0	0.00%
Physicians & Surgeons - Demototogy	Dhusisians & Curacons Cosmotic Plantis & Decembrative Curacon	EE 0E7	413	153	671	102	670/	40	220/	4	0.650/
Physician & Surgeons - Early (South Process and Control of Control										3	
Projection & Surgeous - Endocronology, Diabetes & Metabolism 3,131 2,151 14 2,046 12 88% 2 14% 0 0.009										0	
Physician & Surgeons - Castroenterology	Physicians & Surgeons - Endocrinology, Diabetes & Metabolism	3,131	2,151	14	2,048	12	86%	2	14%	0	0.00%
Physicians & Surgeons - Homburs Registerent Preray 1, 1812	Physicians & Surgeons - Family Practice							67		1	0.44%
Physician & Surgeons - Industrial Medicine 892 3,147 1 3,389 1 100% 0 0% 0 0.00%	Physicians & Surgeons - Gastroenterology							7		0	
Physicians & Surgeons - Internal Medicine 15,770 1,022 0.31 1,086 47 75% 16 25% 0.0 0,00%								24		<u>b</u>	
Physicians & Surgeons - Maxilifacial (1) (2) (2) (3) (3) (4) (4) (4) (4) (4) (4) (4) (4) (4) (4	Physicians & Surgeons - Industrial Medicine Physicians & Surgeons - Internal Medicine							16		0	
Physicians & Surgeons - Medical+M.D. 183,762 124 1,072 178 803 75% 258 24% 11 1.03% Physicians & Surgeons - Object 178 187 178							68%			0	
Physicians & Surgeons - Oncology	Physicians & Surgeons - Medical-M.D.									11	
Physicians & Surgeons - Ophthalmology	Physicians & Surgeons - OB/GYN	26,298		108	817	87				0	
Physicians & Surgeons - Orthopedic Surgery 28,425 675 136 715 109 80% 27 20% 0 0,00%				9		/				0	
Physicians & Surgeons - Polatery (1997) Physicians & Surgeons (1997) Physicians & Surgeons - Polatery (1997) Physicians & Surgeons (1997) Physicians & Polatery (1997) Physicians & Polatery (1997) Physicians & Polatery (1997) Physicians & Polatery (1997) Physicians & Polate	Physicians & Surgeons - Opticialinology Physicians & Surgeons - Orthonodic Surgery									<u>3</u>	
Physicians & Surgeons - Pediatrics 1,235 2,018 8,2499 6 75% 2 25% 0 0.00% Physicians & Surgeons - Pediatrics 1,235 2,001 8 2,439 6 75% 2 25% 0 0.00% Physicians & Surgeons - Radiology 1,585 1,055 1,055 1,055 1,055 1,055 1,075 1,817								5		1	
Physicians & Surgeons - Facility 15,085 1,035 150 676 108 72% 38 25% 4 2,67% Physicians & Surgeons - Sports Medicine 896 3,139 19 1,817 14 74% 5 26% 0 0,00% Physicians & Surgeons - Urology 429 3,664 19 1,817 14 74% 5 26% 0 0,00% Physicians & Surgeons - Weight Reduction 20,085 872 123 753 102 83% 21 17% 0 0.00% Physicians & Surgeons - Weight Reduction 2,085 872 123 753 102 83% 21 17% 0 0.00% Physicians & Surgeons - Weight Reduction 2,085 3,520 3 3,937 0 3,937 0 0 0 0 0 0 0 0 0		20,589	860	72	1,026	63	88%	9	13%	0	
Physicians & Surgeons - Sports Medicine 896 3,139 19 1,817 14 74% 5 26% 0 0,00% Physicians & Surgeons - Weight Reduction 20,085 872 123 753 102 83% 21 17% 0 0,00% Physicians & Surgeons - Weight Reduction 20,085 872 123 753 102 83% 21 17% 0 0,00% Physicians & Surgeons Equipment - Repair & Refinish 282 3,935 0 3,999 0 0% 0 0% 0 0% 0 0,00% Physicians & Surgeons Equipment & Supplies 1,465 2,760 3 3,047 3 100% 0 0% 0 0% 0 0,00% Physicians & Surgeons Equipment & Supplies 1,465 2,760 3 3,047 3 100% 0 0% 0 0% 0 0,00% Physicians & Surgeons Equipment & Surgeons Equipment & Supplies 1,465 2,760 3 3,047 3 100% 0 0% 0 0% 0 0.00% Physicians & Surgeons Equipment & Surgeons Equi								2		0	
Physicians & Surpeons - Virology								38		4	
Physicians & Surgeons - Weight Reduction 20,085 872 123 753 102 83% 21 17% 0 0.00% Physicians & Surgeons Equipment - Repair & Refinish 282 3,935 0 3,999 0 0% 0 0% 0 0% 0 0.00% Physicians & Surgeons Equipment & Supplies 1,465 2,760 3 3,047 3 100% 0 0 0% 0 0.00% Physicians & Surgeons Equipment & Supplies 1,465 2,760 3 3,047 3 100% 0 0 0% 0 0.00% Physicians & Surgeons Equipment & Supplies 1,25% 0 0.00% Physicians & Surgeons Information Bureaus 1,25% 0 0.00% Physicians Assistants 781 3,257 2 3,270 1 50% 1 50% 1 50% 0 0.00% Physicians & Surgeons Equipment & Supplies 1,25% 0 0.00% Physicians & Surgeons Equipment & Supplies 1,25% 0 0.00% Physicians & Surgeons Equipment & Supplies 1 50% 1 50% 0 0.00% Physicians & Surgeons Equipment & Supplies 1 50% 1 50% 0 0.00% Physicians & Surgeons Equipment & Supplies 1 50% 1 50% 0 0.00% Physicians & Surgeons Equipment & Supplies 1 50% 1 50% 0 0.00% Panas Parts 1,25% 1,25% 1,25% 1	Physicians & Surgeons - Sports Medicine				1,817			5		0	
Physicians & Surgeons Equipment - Repair & Refinish 282 3,935 0 3,999 0 0% 0 0% 0 0.00% Physicians & Surgeons Equipment & Supples 1,465 2,760 3 3,047 3 100% 0 0% 0 0.00% Physicians & Surgeons Information Bureaus 1,094 2,999 4 2,874 3 75% 1 25% 0 0.00% Physicians & Surgeons Information Bureaus 1,094 2,999 4 2,874 3 75% 1 25% 0 0.00% Physicians & Surgeons Equipment - Repair & Surgeons Information Bureaus 1,094 2,999 4 2,874 3 75% 1 50% 1 50% 0 0.00% Physicians & Surgeons Equipment - Repair & Surgeons Information Bureaus 1,094 2,999 4 2,874 3 75% 1 50% 1 50% 0 0.00% Physicians & Surgeons Equipment - Repair & Surgeons Information Bureaus 1,094 2,999 4 2,874 3 75% 1 50% 1 50% 0 0.00% Physicians & Surgeons Equipment - Repair & Surgeons Information Bureaus 1,094 1,000 1,000 Physicians & Surgeons Equipment Repair & Surgeons Information Bureaus 1,094 1,000 1,000 Physicians & Surgeons Equipment Repair & Surgeons Information Bureaus 1,000 1,000 Planos Furthing & Park & Surgeons Information Bureaus 1,000 1,000 1,000 Planos Furthing & Repair & Surgeons Information Bureaus 1,000 1,000 Planos Furthing & Repair & Surgeons Information Bureaus 1,000 1,000 Planos Furthing & Repair & Surgeons Information Bureaus 1,000 1,000 Planos Furthing & Repair & Surgeons 1,000 1,000 Planos Furthing & Repair & Surgeons 1,000 1,000 Planos Furthing & Surgeons 1,000 1,000 Plano								21		0	
Physicians & Surgeons Information Bureaus 1,094 2,999 4 2,874 3 75% 1 25% 0 0.00% Physicians & Surgeons Information Bureaus 781 3,257 2 3,270 1 50% 1 50% 1 50% 0 0.00% Physicians & Surgeons Information Bureaus 781 3,257 2 3,270 1 50% 1 50% 1 33% 1 33% 1 33% 1 33% 1 33% 1 33% 1 33% 1 33% 1 33% 1 33% 1 33% 1 33% 1 33% 1 33% 1 33% 1 33% 1 33% 1 33% 1 33% 1 35% 36% 3 7,14% 1 33% 2 67% 1 100% 1 33% 2 67% 0 0.00% 1 33% 2 67% 0 0.00% 1 33% 2 67% 0 0.00% 1 33% 2 67% 0 0.00% 1 33% 2 67% 0 0.00% 1 33% 2 67% 0 0.00% 1 33% 2 67% 0 0.00% 1 33% 2 67% 0 0.00% 1 33% 2 67% 0 0.00% 1 33% 2 67% 0 0.00% 1 33% 2 67% 0 0.00% 1 33% 2 67% 0 0.00%					3,999	0	0%	0	0%	0	
Physicists 781 3,257 2 3,270 1 50% 1 50% 0 0.00% Physicists 266 3,975 3 3,047 1 33% 1 33% 1 333% Plano & Organ Moving 11,083 1,210 24 1,663 15 63% 9 38% 0 0.00% Planos - Parts 12,255 1,148 42 1,305 24 57% 15 36% 3 7,148 Planos - Parts 187 4,163 1 3,589 0 0 % 1 100% 0 0.00% Planos - Restoration & Refinishing 588 3,447 3 3,047 1 33% 2 67% 0 0.00% Planos - Restoration & Refinishing 588 3,447 3 3,047 1 33% 2 67% 0 0.00% Planos - Restoration & Refinishing 588 3,447 3 3,047 1 33% 2 67% 0 0.00% Planos - Parts 1,444 24 1,663 10 42% 9 38% 5.20,83% Plackes & Pickle Products 158 4,228 0 3,999 0 0 0% 0 0 0 0 Planos - Parts 1,444 24 1,663 10 42% 9 33% 5.20,83% Plackes & Pickle Products 1,444 24 1,663 10 42% 9 33% 5.20,83% Plackes & Pickle Products 1,444 24 1,663 10 42% 9 33% 5.20,83% Plackes & Pickle Products 1,444 24 1,663 10 0 0 0 0 0 0 0 Plack Placker 1,445	Physicians & Surgeons Equipment & Supplies			3		3	100%	0		0	
Physicists 266 3,975 3 3,047 1 333% 1 33% 1 33% 1 33.9				4		3		1		0	
Plano & Organ Moving		781		2	3,270	1		1		0	
Planos 12,255 1,148 42 1,305 24 57% 15 36% 3 7,14% 7,163 1 3,589 0 0 0 0 0 0 0 0 0				3 74		15		1		1	
Planos - Parts 187		12,255	1,148	42	1,305		57%	15		3	7.14%
Planos - Restoration & Refinishing 588 3,447 3 3,047 1 33% 2 67% 0 0.00% Planos - Tuning & Repair 7,863 1,424 24 1,663 10 42% 9 38% 5 20,83% Pickles & Pickle Products 158 4,228 0 3,999 0 0 0% 0 0% 0 0% Pickle Exploited & Value						0		1		0	
Pickles & Pickle Products 158 4,228 0 3,999 0 0% 0 0% 0 0.00% Picnic Equipment & Supplies 227 4,075 0 3,999 0 0% 0 0% 0 0.00% Picture Frames - Dealers 10,659 1,241 50 1,205 25 50% 20 40% 510,00% Picture Frames - Manufacturers Supplies 3,813 1,990 9 2,361 6 6.7% 3 33% 0 0.00% Picture Frames - Restore & Repair 658 3,375 3 3,047 3 1,00% 0 0% 0 0.00% Picture Frames - Wholesale & Manufacturers 1,272 2,873 4 2,874 4 100% 0 0% 0 0.00% Picture Framing 2,061 2,469 7 2,524 3 43% 4 57% 0 0.00% Picture Framing 2,061 2,469 7 2,524						1		2		0	0.00%
Picnic Equipment & Supplies 227 4,075 0 3,999 0 0 0% 0 0 0% 0 0.00% Picnic Grounds 62 4,572 0 3,999 0 0 0% 0 0 0% 0 0.00% Picture Frames - Dealers 10,659 1,241 50 1,205 25 50% 20 40% 51 0.00% Picture Frames - Manufacturers Supplies 3,813 1,990 9 2,361 6 67% 3 33% 0 0.00% Picture Frames - Restore & Repair 658 3,375 3 3,047 3 100% 0 0 0% 0 0.00% Picture Frames - Wholesale & Manufacturers 1,272 2,873 4 2,874 4 100% 0 0 0% 0 0.00% Picture Frames - Wholesale & Manufacturers 1,272 2,873 4 2,874 4 100% 0 0 0% 0 0.00% Picture Hangers - Wholesale & Manufacturers 103 4,406 0 3,999 0 0 0% 0 0 0% 0 0.00% Picture Hanging Service 229 4,066 1 3,589 1 100% 0 0 0% 0 0.00% Picture Restoring 230 4,064 5 2,748 3 60% 2 40% 0 0.00% Picture Restoring 230 4,064 5 2,748 3 60% 2 40% 0 0.00% Picture Restoring 230 4,064 5 2,748 3 60% 2 40% 0 0.00% Picture Restoring 230 4,064 5 2,748 3 60% 2 40% 0 0.00% Picture Restoring 230 4,064 5 2,748 3 60% 2 40% 0 0.00% Picture Restoring 230 4,064 5 2,748 3 60% 2 40% 0 0.00% Picture Restoring 230 4,064 5 2,748 3 60% 2 40% 0 0.00% Picture Restoring 230 4,064 5 2,748 3 60% 2 40% 0 0.00% Picture Restoring 230 4,064 5 2,748 3 60% 2 40% 0 0.00% Picture Restoring 230 4,064 5 2,748 3 60% 2 40% 0 0.00% Picture Restoring 230 4,064 5 2,748 3 60% 2 40% 0 0.00% Picture Restoring 230 4,064 5 2,748 3 60% 2 40% 0 0.00% Picture Restoring 230 4,064 5 2,748 3 60% 2 40% 0 0.00% Picture Restoring 230 4,064 5 2,748 3 60% 2 40% 0 0.00% Picture Restoring 240		7,863			1,663	10	42%	9		5	
Picture Frames - Dealers 10,559 1,241 50 3,999 0 0 0 0 0 0 0 0 0						0		0		0	
Picture Frames - Dealers 10,659 1,241 50 1,205 25 50% 20 40% 5 10,00% Picture Frames - Manufacturers Supplies 3,813 1,990 9 2,361 6 67% 3 33% 0 0.00% Picture Frames - Nestore & Repair 658 3,375 3 3,047 3 100% 0 0% 0 0.00% Picture Frames - Wholesale & Manufacturers 1,272 2,873 4 2,874 4 100% 0 0 0% 0 0.00% Picture Framing 2,061 2,469 7 2,524 3 43% 4 57% 0 0.00% Picture Hangers - Wholesale & Manufacturers 103 4,406 0 3,999 0 0 0 0 0 0 0 0 0						0		0		0	
Picture Frames - Manufacturers Supplies 3,813 1,990 9 2,361 6 6.7% 3 3.3% 0 0.00% Picture Frames - Restore & Repair 568 3,375 3 3,047 3 100% 0 0 % 0 0.00% Picture Frames - Wholesale & Manufacturers 1,272 2,873 4 2,874 4 100% 0 0 % 0 0 % 0 0.00% Picture Framing 2,061 2,469 7 2,254 3 43% 4 57% 0 0.00% Picture Hangiers - Wholesale & Manufacturers 103 4,406 0 3,999 0 0 % 0 0 % 0 0 % Picture Hanging Service 229 4,066 1 3,589 1 100% 0 0 % 0 0 % Picture Restoring 230 4,064 5 2,748 3 60% 2 40% 0 0.00% Picture Service 1,430 2,571 26 1,614 2 8% 18 69% 6 23.08% Pies 1,147 2,964 25 1,645 2 8% 22 88% 1 4,00% Pilets 1,248 2,894 8 2,439 4 50% 4 50% 0 0.00% Pile Driving 1,231 2,838 0 3,999 0 0 0 % 0 0 % 0 0.00% Picture Restoring 0 0 0 0 0 0 0 0 0						25		20		5	
Picture Frames - Restore & Repair 658 3,375 3 3,047 3 100% 0 0% 0 0,00% Picture Frames - Wholesale & Manufacturers 1,272 2,873 4 2,874 4 100% 0 0% 0 0,00% Picture Framing 2,061 2,469 7 2,524 3 43% 4 57% 0 0,00% Picture Hangers - Wholesale & Manufacturers 103 4,406 0 3,999 0 0 0% 0 0 0% 0 0,00% Picture Hanging Service 229 4,066 1 3,589 1 100% 0 0% 0 0,00% Picture Restoring 230 4,064 5 2,748 3 60% 2 40% 0 0,00% Pictures & 1,830 2,571 26 1,614 2 8% 18 69% 6 23,08% Pies 1,147 2,964 25 1,645 2 8% 22 88% 1 4,00% Pilates 1,248 2,894 8 2,439 4 50% 4 50% 0 0,00% Pile Driving 1,321 2,88 0 3,999 0 0 0% 0 0% 0 0,00% Pilotring 1,321 2,88 0 3,999 0 0 0% 0 0% 0 0,00% Pilotring 1,321 2,88 0 3,999 0 0 0% 0 0% 0 0,00% Picture Restoring 1,321 2,838 0 3,999 0 0 0% 0 0% 0 0,00% Picture Restoring 1,321 2,838 0 3,999 0 0 0% 0 0% 0 0,00% Picture Restoring 1,321 2,838 0 3,999 0 0 0% 0 0% 0 0,00% Picture Restoring 1,321 2,838 0 3,999 0 0 0% 0 0% 0 0,00% Picture Restoring 1,321 2,838 0 3,999 0 0 0% 0 0% 0 0,00% Picture Restoring 1,321 2,838 0 3,999 0 0 0% 0 0% 0 0,00% Picture Restoring 1,321 2,838 0 3,999 0 0 0% 0 0% 0 0,00% Picture Restoring 1,321 2,838 0 3,999 0 0 0% 0 0% 0 0,00% Picture Restoring 1,321 2,838 0 3,999 0 0 0% 0 0% 0 0% Picture Restoring 1,321 2,838 0 3,999 0 0 0% 0 0% 0 0% Picture Restoring 1,321 2,838 0 3,999 0 0 0 0% 0 0% Picture Restoring 1,321 2,838 0 0 0% 0 0% 0 0% Picture Restoring 1,321 2,838 0 0 0% 0 0% 0	Picture Frames - Manufacturers Supplies	3,813	1,990		2,361	6	67%	3	33%	0	0.00%
Picture Framing 2,061 2,469 7 2,524 3 43% 4 57% 0 0.00% Picture Hangers - Wholesale & Manufacturers 103 4,406 0 3,999 0 0 % 0 0 % 0 0.00% Picture Hanging Service 229 4,066 1 3,589 1 100% 0 0 % 0 0.00% Picture Restoring 230 4,064 5 2,748 3 60% 2 40% 0 0.00% Pictures 3,103 2,571 26 1,614 2 8% 18 69% 6 23,08% Pies 1,147 2,964 25 1,645 2 8% 22 88% 1 4,00% Pilates 1,248 2,894 8 2,439 4 50% 4 50% 0 0.00% Pile Driving 1,321 2,838 0 3,999 0 0 0% 0 0% 0 0.00% O 0,00% 0 0.00%	Picture Frames - Restore & Repair			3		3		0		0	
Picture Hangers - Wholesale & Manufacturers 103				4		4		0		0	
Picture Hanging Service 229 4,066 1 3,589 1 100% 0 0% 0 0,00% Picture Restoring 230 4,064 5 2,748 3 6.0% 2 40% 0 0.00% Pictures 1,830 2,571 26 1,614 2 8% 18 69% 6 23,08% Pies 1,147 2,964 25 1,645 2 8% 22 88% 1 4,00% Pilates 1,248 2,894 8 2,439 4 50% 4 50% 0 0,00% Pile Driving 1,321 2,838 0 3,999 0 0% 0 0% 0 0% 0 0	Picture Framing	2,061	2,469	7	2,524	3	43%	4	57%	0	
Picture Restoring 230 4,064 5 2,748 3 60% 2 40% 0 0,00% Pictures 1,830 2,571 26 1,614 2 8% 18 69% 6 23.08% Pies 1,147 2,964 25 1,645 2 8% 22 88% 1 4,00% Pilates 1,248 2,894 8 2,439 4 50% 4 50% 0 0.00% Pile Driving 1,321 2,838 0 3,999 0 0% 0 0% 0 <td></td> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td></td> <td>0</td> <td></td> <td><u>U</u></td> <td></td>						1		0		<u>U</u>	
Pictures 1,830 2,571 26 1,614 2 8% 18 69% 6 23.88% Pies 1,147 2,964 25 1,645 2 8% 22 88% 1 4,00% Pilates 1,248 2,894 8 2,439 4 50% 4 50% 0 0.00% Pile Driving 1,321 2,838 0 3,999 0 0% 0 0% 0 0.00%	Picture Restoring	230		5		3		2		0	
Pies 1,147 2,964 25 1,645 2 8% 22 88% 1 4,00% Pilates 1,248 2,894 8 2,439 4 50% 4 50% 0 0,00% Pile Driving 1,321 2,838 0 3,999 0 0% 0 0% 0 0% 0 0.00%	Pictures	1,830	2,571	26	1,614	2	8%		69%	6	23.08%
Pile Driving 1,321 2,838 0 3,999 0 0% 0 0% 0 0.00%		1,147	2,964	25	1,645	2				1	
						4		4		0	
	Pile Driving Piling	1,321 953	2,838 3,094	0	3,999 3,999	0	0% 0%	0	0% 0%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Pillows Pillows - Renovating	32,151 40	614 4.693	61	1,110 3,999	40	66% 0%	20	33% 0%	1	1 1.64%
Pilot Car Service	710	3,318	2	3,999	0	0%	2	100%		0.00%
Pilots - Marine	154	4,241	0	3,999	0	0%	0	0%		0.00%
Pinata Sales	110	4,376	1	3,589	0	0%	1	100%	(0.00%
Pinball Sales & Service	1.945	2,513 3,970	5	2,748	4	80%	1	20%	(0.00%
Pine Straw	267		0	3,999	0	0%	0	0%	(0.00%
Pins - Common, Safety	644	3,389	1	3,589	0	0%	1	100%	(0.00%
Pins - Lapel	1,050	3,031	7	2,524	7	100%	0	0%	(0.00%
Pins Cotter, Taper	1	5,048	0	3,999	0	0%	0	0%	(0.00%
Pipe	4,860	1,789	2	3,270	1	50%	1	50%	(0.00%
Pipe - Used	19	4,840	1	3,999	0	0%	0	0% 0%		0.00%
Pipe & Boiler Covering Contractors Pipe & Boiler Covering Materials	452 10	3,634 4,929	1	3,589 3,999	1	100%	0	0%		0.00%
Pipe & Valve Fitters	1,928	2,520	1		0	0%	0	0%		1 100.00%
Pipe & Valve Fitters - Gas	355	3,796	1	3,999	0	0%	0	0%		0.00%
Pipe Bending & Fabricating	1,039	3,036	0		Ö	0%	0	0%	ì	0.00%
Pipe Cutting & Threading	358	3,792	1	3,589	1	100%	0	0%	(0.00%
Pipe Cutting & Threading Equipment	14	4,893	0		0		0	0%	(0.00%
Pipe Fittings	1,326	2,833	0	3,999	0	0%	0	0%	(0.00%
Pipe Hangers	104	4,400	0	3,999	0	0%	0	0%		0.00%
Pipe Inspection	1,900	2,536	0		0	0%	0	0%		0.00%
Pipe Joint Compounds	3	5,011	0		0	0%	- 0	0%	(0.00%
Pipe Line Companies	1,854	2,558	1		1	100%	0	0%		0.00%
Pipe Line Contractors	12,747	1,129	19		9	47%	9	47%		5.26%
Pipe Line Equipment	974	3,085	1		1	100%	0	0%	(0.00%
Pipe Line, Oil & Gas Wholesaler & Distributors	9,346	1,319	26		22		3	12%		3.85%
Pipe Lining & Coating Pipe Locating Equipment	702 73			3,047 3,999	2	67% 0%	1	33% 0%		0.00%
Pipe Reconditioning	146	4,525 4,265	0		0	0%	0	0%	(
Pipe Sealing - Industrial	122	4,203	0	3,999	0	0%	0	0%		0.00%
Pipe Thawing	124	4,334	2	3,270	2	100%	0	0%		0.00%
Pipe Thread Protector	13		0		-	0%	0	0%		0.00%
Pipes & Smokers Articles	6,859	1,541	110		52	47%	58	53%		0.00%
Piping Contractors	3,128	2,153	0	3,999	0	0%	0	0%	(0.00%
Pistons	24	4,803	0		0	0%	0	0%	(0.00%
Pivots - Precision Instrument	42	4,682	1	3,589	1	100%	0	0%	(0.00%
Pizza	48,112	462	656		326	50%	322	49%	3	3 1.22%
Places Of Interest	8	4,950	0	3,999	0	0%	0	0%	(0.00%
Planetariums	30	4,760	0	3/333	0	0%	0	0%	(0.00%
Plants - Interior Design & Maintenance	3,084	2,168	2	3,270	0	0%	2	100%	(0.00%
Plants - Retail	6,998	1,519	60		42	70%	18	30%		0.00%
Plants - Wholesale	1,733	2,616	6		4	67% 33%	2	33% 67%		0.00%
Plaques Plasma Centers	3,723 5,162	2,010	9		3	50%	0	50%		0.00%
Plaster	978	1,754 3,081	10		8	60%	8 2	40%		0.00%
Plaster Craft Products & Supplies	380	3,752		3,047	3	0%	- 2	100%	,	0.00%
Plaster Products - Ornamental	144		0		0	0%	0	0%		0.00%
Plasterers Equipment & Supplies	39	4,700	0		0	0%	0	0%	(0.00%
Plastering Contractors	25,322	745	28	1,561	14		14		(0.00%
Plastics - Extruders	685	3,346	4		2	50%	1	25%	1	1 25.00%
Plastics - Fabricating, Finishing & Decor	2,250	2,399	3	3,047	3	100%	0	0%	(0.00%
Plastics - Fabrics, Film, Sheets - Prod.	1,209	2,918	4		1	25%	3	75%	(0.00%
Plastics - Foam	1,347	2,824	1		1	100%	0	0%	(0.00%
Plastics - High Pressure Laminates	165	4,208	0		0	0%	0	0%	(0.00%
Plastics - Machinery & Equipment	426 7,396		0 8		0	0% 50%	0	0% 50%	<u> </u>	0.00%
Plastics - Molders Plastics - Products - Finished Wholesale & Manufacturers	14,085	1,474 1,075	24	1,663	11		4	38%		0.00%
Plastics - Raw Materials, Powder, Liquid	1,059	3,026	1		11	100%	9	0%		0.00%
Plastics - Reinforced	57	4.605	1		1	0%	n	0%	(0.00%
Plastics - Research & Consulting	687	3,342	3	3,047	3	100%	Ö	0%	(0.00%
Plastics - Rods, Sheets - Sup Center	628	3,403	0		0	0%	0	0%	(0.00%
Plastics - Scrap	339	3,824	0	3,333	0	0%	0	0%	(0.00%
Plastics - Vacuum, Pressure, Thermoform	545	3,509	3	3,047	0	0%	3	100%	(0.00%
Plating	6,207	1,610	21		13	62%	8	38%	(0.00%
Plating Equipment & Supplies	325	3,851	0		0	0%	0	0%	(0.00%
Playground Equipment	15,474	1,017	98		68	69%	28	29%		2.04%
Playgrounds	2,663 1,231	2,275 2,906	13	-/	6	46% 75%	/	54% 25%	,	0.00%
Playing Cards Pleating Machines	1,231	2,906 4,622	4	3,999	3	/5% 0%	1	25%		0.00%
Plumbers		4,022	4,473		2 202	76%	1 020	23%	60	0.00%
Plumbers - Commercial	2,091,484 4,667	1,816	4,4/3	1,645	3,393	28%	1,020 16	64%	bl	0 1.34% 2 8.00%
Plumbing - Renovation & Repair	5.909	1,649	40		22	55%	16	40%		2 5.00%
Plumbing Drains & Sewer Cleaning	114,895	206	482		350	73%	118	24%	12	4 2.90%
Plumbing Fixtures, Parts, Supplies - Retail	41,814	508	159	647	130		26			3 1.89%
Plumbing Fixtures, Parts, Supplies - Used	235	4,051	1	3 580	1	100%	0	0%	Č	0.00%
Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	13,447	1,102	48	1,232	32	67%	16	33%	Ċ	0.00%
Plumbing Plan Services	1,957	2,507	19	1,817	16	84%	3	16%	(0.00%
Plywood & Veneers	1,065	3,021	0	3,999	0	0%	0	0%		0.00%
Pneumatic Equipment Components	600	3,439	0		0	0%	0	0%		0.00%
Pneumatic Tube Equipment & Systems	228	4,070	0		0		0		(
Podiatrists	21,850	823	92	902	71	77%	21	23%		0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue %
Podiatrists Equipment & Supplies	498	3,575	4	2,874	4	100%	0	0% 0%	0 0.00%
Podiatrists Reference Service Point of Sale Systems	20,278	5,027 868	437		384		53	12%	0 0.00% 0 0.00%
Pole Fitness	338	3,826	437	2,615	1	17%	JJ 4	67%	1 16.67%
Pole Line Contractors	112	4,369	0	3,999	0	0%	0	0%	0 0.00%
Pole Line Equipment	16	4,868	0	3,999	0	0%	0	0%	0 0.00%
Poles	166		0	3,999	0	0%	0	0%	0 0.00%
Police & Fire Organizations	8,867	1,356	3	3,047	3	100%	0	0%	0 0.00%
Police Departments	876	3,158	0	3,999	0	0%	0	0%	0 0.00%
Police Equipment	10,240	1,264	43		32	74%	8	19%	3 6.98%
Polishes	325	3,851	10		7	70%	3	30% 25%	0 0.00%
Political Organizations	1,482	2,749	8		6	75%	2		0 0.00%
Polyethylene Materials & Products	926 979	3,115 3,080	<u>U</u>	3,999 3,589	0	0% 100%	0	0% 0%	0 0.00%
Polyurethane Products Ponzi Schemes	6,823	1,543	9		1	0%	0	0%	0 0.00% 9 100.00%
Pool Tables Sales	1,269	2,874	4		2	50%	2	50%	0 0.00%
Pools - Therapy	200	4,138	4	2,874	3	75%	0	0%	1 25.00%
Popcorn & Supplies	2,874	2,227	10		7	70%	2	20%	1 10.00%
Popcorn Machines	857	3,169	9		7	78%	2	22%	0 0.00%
Porcelain Enamel Repair & Refinish	12,545	1,139	32		23	72%	8	25%	1 3.13%
Porcelain Enameling	26	4,782	0	3,999	0	0%	0	0%	0 0.00%
Porcelain Products	107	4,386	0	3,999	0	0%	0	0%	0 0.00%
Porch Shades	965		3	3,047	0	0%	3	100%	0 0.00%
Port Authorities	74		0	3,999	0	0%	0	0%	0 0.00%
Portable Buildings - Moving	21	4,829	1	3,589	1	100%	0	0%	0 0.00%
Portfolios	727	3,304	3	3,047	2	67%	0	0%	1 33.33%
Post Cards - Manufacturers & Distributors	1,944	2,515	11		9	82%	2	18%	0 0.00%
Post Offices	3,045	2,178	54		31		23	43%	0 0.00%
Post-Construction Clean Up	4,453	1,857	2	3,270	1	50%	1	50%	0 0.00%
Posters	5,683	1,685	61	1,110	29	48%	32	52%	0 0.00%
Potato Chips	488		0	3,999	0	0%	0	0%	0 0.00%
Potatoes - Processed	579		3	3,047	3	100%	0	0%	0 0.00%
Pottery	5,855	1,661	26		13		10	38% 0%	3 11.54%
Pottery Equipment & Supplies Poultry - Retail	519 644	3,537 3,389	3	3,047 3,589	3	100% 100%	0	0%	0 0.00% 0 0.00%
	416		1		1	100%	0	0%	
Poultry - Wholesale Poultry Brokers	485	3,595	0	3,999	0	0%	0	0%	0 0.00% 0 0.00%
Poultry Equipment & Supplies	2,338	2,370	7	2,524	7	100%	0	0%	0 0.00%
Poultry Farms	2,979	2,200	10	2,324	3	30%	7	70%	0 0.00%
Poultry Services	399	3,726	1		1	100%	0	0%	0 0.00%
Powder Processing - Industrial	1,607	2,685	3	3,047	1	33%	2	67%	0 0.00%
Power Plant Consultants	672	3,360	0		0	0%	0	0%	0 0.00%
Power Plant Equipment	895	3,142	12	2,158	6	50%	5	42%	1 8.33%
Power Plant Equipment - Repairing	311	3,884	0		0	0%	0	0%	0 0.00%
Power Take - Offs	40	4,693	0		0	0%	0	0%	0 0.00%
Power Transmission Equipment	1,845	2,561	1		0	0%	1	100%	0 0.00%
Precious, Semi-Precious & Synthetic	3,249		10		5	50%	5	50%	0 0.00%
Premium Goods	318		13	-/	13	100%	0	0%	0 0.00%
Prepaid Debit/Credit Cards	89,204	269	1,973	91	1,953	99%	12	1%	8 0.41%
Prescription Benefit Consultants	17,325	951	98	865	78	80%	20	20%	0 0.00%
Preserves, Jams & Jellies	209		3	3,047	1	33%		67%	0 0.00%
Presses - Power	40	4,693	5	2,748	1	20%	4	80%	0 0.00%
Presses - Power-Equipment Pressing Machines - Clothes	1,845	2,561 4,144	15	2,009 3,589	10	67% 0%	5	33% 100%	0 0.00%
Pressure Washers	1,797	2,589	25	1,645	11		13	52%	0 0.00% 1 4.00%
Pressure Washing	83,784	2,309	188		115	61%	66	35%	7 3.72%
Pressurization Equipment	112	4,369	0		113	0%	n oo	0%	0 0.00%
Pretzels	606	3,432	4	2,874	1	25%	2	50%	1 25.00%
Price Marking Equipment & Supplies	370		0		n	0%	0	0%	0 0.00%
Print Blocks	3	5,011	0		0	0%	0	0%	0 0.00%
Print Cutters	13		1		0	0%	1	100%	0 0.00%
Printed & Etched Circuits	662	3,372	0		0	0%	0	0%	0 0.00%
Printer & Printer Supplies- Manufacturer	603	3,436	40		40	100%	0	0%	0 0.00%
Printers	101,643	236	303		170	56%	127	42%	6 1.98%
Printers - Business Forms	9,118	1,337	46		38		- 6	13%	2 4.35%
Printers - Cellophane, Foil	15	4,883	0	3,999	0	0%	0	0%	0 0.00%
Printers - Glass, Metal, Plastic	176		1		0	0%	1	100%	0 0.00%
Printers - Letterpress	248		0		0	0%	0	0%	0 0.00%
Printing Brokers	6,528	1,572	14		9	64%	5	36%	0 0.00%
Printing Equipment	6,892	1,535	20		12	60%	6	30%	2 10.00%
Printing Plates	191		Ů		0	0%	0	0%	0 0.00%
Printing Repair Printing Rollers	93 136	4,444 4,290	0		0	0% 0%	0	0% 0%	0 0.00%
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Printing Supplies Printing Technician	9,893	1,286 4,676	123	753 3,589	64	52% 100%	29	48% 0%	0 0.00% 0 0.00%
Private Health Services Plans	1,724		28		3	11%	25	89%	0 0.00%
Prize Promotions	29,658	653	192		86		78	41%	28 14.58%
Process Servers	12,971	1,119	55	1,156	26		25	45%	4 7.27%
Product Development & Marketing	70,897	343	237	485	194	82%	25	11%	18 7.59%
Product Sales - General	109,217	219	1,020	184	639		346	34%	35 3.43%
	4.281		39	1,345	30		5.0	3%	
Product Sales via Telephone	4,781						11	5%n1	8 20.51%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Professional Fundraiser	5,686 12.039	1,684	43 129	1,287 736	15 125	35% 97%	27	63%	1	2.33% 0.00%
Professional Organizations Professional Organizer	682	3,348	129	2,615	123	83%	0	0%	1	16.67%
Professional Services - General	117,670	203	292		203	70%	77	26%	12	4.11%
Programmed Instruction	945	3,100	2	3,270	1	50%	1	50%	0	0.00%
Project Management	5,737	1,671	12		0	0%	12	100%	0	0.00%
Projection Apparatus	2,640	2,283 755	106		76 59	72% 50%	30 42	28% 36%	0	0.00%
Promotional Products Promotional Products - Non-Wearable	24,537 1,072	3,012	117	788 3,047	59	33%	42	36% 67%	16	0.00%
Promotional Products - Wearable	15.891	1,005	184	584	158	86%	24	13%	2	2 1.09%
Proofreading	1,948	2,511	3	3,047	2	67%	0	0%	1	1 33.33%
Propane Gas Plumbing	430	3,663	6	2,615	5	83%	1	17%	0	0.00%
Propellers	633	3,399	1	3,589	1	100%	0	0%	. 0	0.00%
Property Maintenance	90,659 1,206,032	264	261 7,359	454 17	173 5,839	66% 79%	1,431	30% 19%	10 89	3.0370
Property Management Property Management - Industrial & Commercial	25,912	16 730	7,359	629	5,839	79% 57%	1,431	38%	89 7	7 4.19%
Property Tax Lenders	4,346	1,885	6	2,615	6	100%	04	0%	, ,	0.00%
Prosthetic Devices	11,732	1,175	43		28	65%	15	35%	0	0.00%
Protein Purification	110	4,376	0		0	0%	0	0%	0	0.00%
Psychiatrists & Psychiatric Services	19,260	897	59		46	78%	12	20%	1	1.69%
Psychics	17,267	957	185		128	69%	51	28%	6	3.24%
Psychologist Information & Referral Services	1,611	2,681	1	3,589	0	0%	1	100%	0	0.00%
Psychologists Psychothoganist	24,011	768 1,928	46 10		39	85% 80%	6	13% 20%	1	2.17%
Psychotherapist Pub	4,093 344	1,928 3,812	10		8 14	80% 74%	<u> </u>	20%	<u>U</u>	0.00%
Pub Food	220	4,091	13	3,047	14	100%		0%	<u> </u>	0.00%
Public Opinion Analysts	3,471	2,064	6	2,615	5	83%	0	0%	1	16.67%
Public Relations Counselors	14,941	1,040	48	1,232	27	56%	20	42%	1	2.08%
Public Speaker	453	3,633	3	3,047	0	0%	3	100%	0	0.00%
Public Speaking Instruction	912	3,125	6	2,615	5	83%	1	17%	0	0.00%
Public Utility Consultants	14,359	1,064	173 29	606	135	78% 66%	34 10	20% 34%	4	2.31%
Publicity Service Publishers - Book	5,859 173,910	1,660 137	2,087	1,535 83	1,811	87%	236	11%	40	0.00%
Publishers - Directory & Guide	104,562	231	2,034	88	1,363	67%	642	32%	29	1.43%
Publishers - Internet Guides	779	3,259	8	2,439	6	75%	2	25%	0	0.00%
Publishers - Magazine	29,662	652	419	332	311	74%	98	23%	10	
Publishers - Periodical	71,545	340	1,041	178	891	86%	146	14%	4	0.38%
Publishers Representatives	6,224	1,608	71	1,034	66	93%	3	4%	2	2.82%
Publishing Consultants	14,065	1,076	63		42	67% 0%	19	30% 0%	2	3.17%
Pulleys Pulp & Pulp Products	24 100	4,803 4,416	0	-/	0	0%	0	0%	0	0.00%
Pumping Contractors	3,235	2,127	13		<u>U</u>	69%	0	31%	0	0.00%
Pumps - Dealers	8,746	1,364	16		10	63%	4	25%	2	2 12.50%
Pumps - Service & Repair	17,337	949	42		23	55%	17	40%	2	4.76%
Pumps - Supplies & Parts	920	3,118	5	2,748	1	20%	4	80%	0	0.00%
Pumps - Wholesale & Manufacturers	2,192	2,426	4		1	25%	1	25%	2	2 50.00%
Punches	9	4,937	0		0	0%	0	0%	0	0.00%
Puppets & Marionettes	306 13,488	3,902 1,100	12 23		12	8% 52%	11	92% 39%	<u>U</u>	0.00%
Pyramid Companies Quarries	1,637	2,666	23		12	0%	9	0%	- 2	0.00%
Ouartz	229	4,066	2		0	0%	2	100%	0	0.00%
Quickbooks Training & Support	897	3,138	9		7	78%	2	22%	0	0.00%
Quilting	2,653	2,278	9	2,361	5	56%	4	44%	0	0.00%
Quilting - Instruction	15	4,883	0		0	0%	0	0%	0	0.00%
Quilting Materials & Supplies	2,772	2,251	13		8	62%	2	15%	3	23.08%
Quilts Quilts - Renovating	1,789 25	2,593 4,793	<u>6</u>	2,615 3,999	4	67% 0%	2	33% 0%	0	0.00%
Race Track Equipment & Supplies	938	3,105	14		5	36%	9	64%	0	0.00%
Race Tracks	5,032	1,770	62		21	34%	22		19	30.65%
Rack Merchandise Service	403	3,719	1	3,589	1	100%	0	0%	0	0.00%
Racks	1,248	2,894	17		15	88%	2	12%	0	0.00%
Racquetball Court Construction	11	4,917	0		0	0%	0	0%	0	0.00%
Racquetball Courts - Private	972		3	3,047	3	100%	0	0% 0%	0	0.00%
Racquetball Courts - Public Racquetball Equipment & Supplies	51 49	4,635 4,647	0	5/333	0	0% 100%	0	0%	0	0.00%
Radar Equipment	1,639	2,663	12		12	100%	0	0%	U 0	0.00%
Radiant Heating	416		1		0	0%	1	100%	<u> </u>	0.00%
Radiator Covers & Enclosures	506	3,561	0		0	0%	0	0%	0	0.00%
Radiator Sales	959	3,092	6		6	100%	0	0%	0	0.00%
Radiators - Automotive	18,478	916	93		64	69%	29	31%	0	0.00%
Radio Communication Equipment & Systems	14,789	1,049	84		79	94%	5	6%	0	0.00%
Radio Direction Finders Radio Program Producers	6 787	4,974	0		0	0% 0%	0	0% 0%	0	0.00%
Radio Program Producers Radio Program Surveys	787	3,248 4,700	0	3,999	0	0%	0	0%	0	0.00%
Radio Station Equipment	167	4,700	3	3,999	3	100%	0	0%	0	0.00%
Radio Station Reps	314		0		0	0%	0	0%	0	0.00%
Radio Stations & Broadcast Companies	36,325	571	1,472		1,445	98%	25	2%	2	0.14%
Radioactive Materials	65	4,556		3,999	, 0	0%	0	0%	0	0.00%
Radioactivity Instruments, Supplies, Services	149	4,256	0		0	0%	0	0%	0	0.00%
Radios - Citizen Band	1,553	2,713	4	2,0,1	2	50%	2	50%	0	0.00%
Radiotelephone Communication - Equipment & Systems	3,245	2,120		2,524	2	29%	5	71%	0	0.00%
Radiotelephone Communications - Common Carrier	493	3,581	6	2,615	4	67%	2	33%	0	0.00%

Radon Mitigation Radon Testing & Service Raft Trips & Tours Railinga Car Leasing Railinga Cars - Manufacturers Railinga Cars - Manufacturers Railinga Cars - Manufacturers Railinga Cars - Manufacturers Railinga Contractors Railinga Contracto	16,842 26,564 1,641 7,371 228 3373 2,543 1,364 274 311 2,555 807 7,724 337 7,75 400 7,415 3,566 168 410 2,115 54 2,494 1,974 7,542 2,494 1,974 7,542 2,494 1,974 7,542 2,494 1,974 7,542 6,435 1,336 6,301 1,338 840 24,880 50,236 4,351 73,576 69,301 73,227 7,3227 7	973 718 2,660 1,478 4,070 3,762 2,306 2,818 3,953 4,753 2,277 3,223 3,308 3,829 3,101 4,693 1,473 2,042 4,195 3,703 2,448 4,617 4,937 4,746 2,321 2,497 29 985 3,191 748 444 1,877 3335 348	144 102 4 102 4 115 0 0 0 0 0 11 1 0 0 120 1 16 1 16 1 0 0 0 122 1 14 3,201 1 4 3,201 1 2 2 2 2 1 170 3888 12 327	3,999 3,999 3,999 3,589 3,589 3,589 1,972 3,589 3,589 3,999 1,513 3,589 3,999 2,615 3,589 3,999 2,615 3,589 3,999 2,158 2,439 3,589 3,999 2,158 3,589 3,999 2,158	12 85 0 9 0 0 0 0 0 0 0 119 119 0 0 0 0 0 0 0 0 0 0 0 0 0	86% 83% 0% 60% 0% 0% 0% 0% 0% 0% 0% 0% 100% 55% 0% 100% 0% 100% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	2 2 9 4 4 6 6 6 0 0 0 0 0 0 1 1 1 0 0 0 0 0 0 0 0	14% 9% 100% 100% 40% 0% 0% 0% 0% 0% 100% 0% 0% 100% 0% 100% 0% 100% 0% 100% 0% 100% 0% 14% 0% 14% 0% 14% 0% 0% 14% 0% 15% 0% 0% 15% 0% 0% 0% 0% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% 3.45% 0.00
Raft Trips & Tours Railinga Railingad Car Leasing Railingad Cars - Manufacturers Railingad Cars - Manufacturers Railingad Equipment & Supplies Railingad Fis - Dealers Railingad Fis - Wholesale & Manufacturers Railingads - Freight Railingads - Freight Railingads - Freight Railingads - Ticket Agencies Railingads - Ticket Agencies Railingads - Ricket Agencies Railingads - Ricket Agencies Railingads - Ricket Agencies Railingads - Ricket Agencies Rainwater Harvesting Systems Rainwater Harvesting Systems Rainwater Harvesting Systems Rainge & Ovens - Dealers Ranges & Ovens - Service & Repair Ranges & Ovens - Service & Repair Ranges & Ovens - Supplies & Parts Ranges & Ovens - Supplies & Parts Ranges & Ovens - Supplies & Parts Ranges & Ovens - Wholesale & Manufacturers Rattan, Reeds & Williows Rayon Fabrics Razors & Razor Blades Reading Instruction Real Estate - Commercial Real Estate - Industrial Real Estate - Fent to Own Real Estate - Fent to Own Real Estate - Short Sale Real Estate - Short Sale Real Estate - Short Sale Real Estate - Agents Sale Real Estate - Agents Sale Real Estate - Consultants	1,641 7,371 228 3373 2,543 1,364 274 31 2,655 807 724 337 775 40 7,415 3,566 168 410 2,115 54 9 32 2,494 1,974 7,542,688 16,398 840 24,880 50,236 4,351 73,576 69,301 73,227	2,660 1,478 4,070 3,762 2,306 2,818 3,953 4,753 2,277 3,223 3,308 3,829 3,261 4,693 1,473 2,042 4,195 3,703 2,448 4,617 4,746 2,321 2,497 2,497 2,497 2,497 2,497 4,746 2,321 2,497 4,746 2,321 4,746 2,321 2,497 4,746	4 4 15 15 15 15 16 16 16 16 16 16 16 16 16 16 16 16 16	2,874 2,009 3,999 3,999 3,589 3,999 3,589	0 9 9 0 0 0 0 0 0 1199 0 0 0 0 16 24 24 0 0 0 5 1 1 1 1 1 2 3 3 3 3 3 3 3 3 3 3 3 3 3 3	0% 60% 0% 0% 0% 0% 0% 0% 0% 0% 0% 100% 55% 0% 63% 0% 63% 0% 63% 0% 63% 0% 63% 63% 0% 63% 63% 0% 63% 63% 0% 63% 63% 63% 63% 63% 63% 63% 63% 63% 63	20 0 72	100% 40% 40% 0% 0% 0% 0% 100% 0% 100% 0% 1% 1% 0% 1% 0% 1% 0% 47% 14% 0% 17% 0% 0% 17% 0% 17% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	0.00% 0.00%
Railings Railroad Car Leasing Railroad Car Leasing Railroad Car S - Manufacturers Railroad Equipment & Supplies Railroad Equipment & Supplies Railroad Ties - Dealers Railroad Ties - Dealers Railroad S - Freight Railroads - Freight Railroads - Ticket Agencies Rails & Accessories Rails & Accessories Rails & Accessories Rails & Accessories Rainwater Harvesting Systems Rainwater Harvesting Systems Rainwater Harvesting Systems Ranges & Ovens - Dealers Range Bovens - Dealers Ranges & Ovens - Supplies & Parts Ranges & Ovens - Willows Rattan, Reeds & Willows Ravon Fabrics Razors & Razor Blades Reading Instruction Real Estate - Commercial Real Estate - Rent to Own Real Estate - Rent to Own Real Estate - Rent to Own Real Estate - Rent Sy Individuals Real Estate - Short Sale Real Estate - Sport	7,371 228 373 2,543 1,364 274 31 2,655 807 724 337 775 40 7,415 3,566 168 410 2,115 54 9 3,22 2,494 1,574 24,880 16,398 840 24,880 50,236 4,351 73,576 69,301 73,227	1,478 4,070 3,762 2,306 2,818 3,953 4,753 2,277 3,308 3,829 3,261 4,693 1,473 2,042 4,195 3,703 2,448 4,617 4,937 4,746 2,321 2,497 2,99 985 3,191 748 4441 1,877	0 0 0 0 1 1 0 0 120 1 16 1 1 1 0 0 0 3 3 3 2 9 0 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0	2,009 3,999 3,999 3,599 3,599 769 3,589 1,972 3,589 3,999 1,513 3,589 2,439 2,615 3,589 3,999 2,615 3,589 3,999 2,615 3,589 3,999 2,615 3,589 3,999 3,	1 9 0 0 0 16 16 0 0 0 5 1 1 1 14 2,359 38 2 9 7	60% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0	20 0 72	40% 0% 0% 0% 0% 0% 0% 0% 100% 0% 100% 1% 0% 1% 0% 25% 0% 47% 14% 0% 17% 0% 0% 0% 0% 50% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% 0.00%
Railroad Car Leasing Railroad Cars - Manufacturers Railroad Cars - Manufacturers Railroad Equipment & Supplies Railroad Teles - Supplies Railroad Ties - Dealers Railroad Ties - Wholesale & Manufacturers Railroad Seriell - Supplies Railroads - Freight Railroads - Ticket Agencies Railroads - Robert - Rober	228 373 2,543 1,364 274 311 2,655 807 724 337 775 40 7,415 3,566 168 410 2,115 9 32 2,494 1,974 754,268 840 24,880 50,236 4,351 73,576 69,301 73,227	4,070 3,762 2,306 2,318 3,953 4,753 4,753 4,753 3,223 3,308 3,829 3,261 4,693 1,473 2,042 4,195 3,703 2,448 4,617 4,937 4,746 2,321 2,497 29 985 3,191 748 444 1,877 335	0 0 0 120 1 16 16 1 0 0 330 29 0 0 8 6 6 1 1 0 0 1 2 2 2 2 3 1 0 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	3,999 3,999 3,589 3,589 3,999 3,589 3,589 1,972 3,589 3,999 3,599 3,599 3,513 1,535 3,999 2,1513 2,439 3,999 2,158 2,048 2,048 2,048 3,099 3,999 2,158 2,049 3,999 2,158 2,048 2,048 3,099 3,999 2,158 2,048 3,099 3,999 2,158 2,158 3,1899 3,999 2,158 2,158 2,158 3,1899 3,1999 3	1 9 0 0 0 16 16 0 0 0 5 1 1 1 14 2,359 38 2 9 7	0%6 0%6 0%6 0%6 0%6 0%6 0%6 0%6 0%6 0%6	20 0 72	0% 0% 0% 0% 100% 0% 0% 0% 0% 0% 1% 0% 0% 1% 0% 100% 0% 0% 0% 47% 14% 0% 0% 17% 0% 0% 0% 17% 0% 0% 17% 0% 0% 17% 0% 0% 17% 0% 0% 17% 0% 0% 17% 0% 0% 17% 0% 0% 17% 0% 0% 17% 0% 0% 17% 0% 0% 17% 0% 0% 17% 0% 0% 17% 0% 0% 17% 0% 0% 17% 0% 0% 0% 17% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% 0.00
Railroad Cars - Manufacturers Railroad Equipment & Supplies Railroad Equipment & Supplies Railroad Equipment & Supplies Railroad Es - Dealers Railroad Es - Dealers Railroads - Freight Railroads - Ticket Agencies Railroads - Ticket Agencies Rails & Accessories Range & Ovens - Dealers Ranges & Ovens - Dealers Ranges & Ovens - Supplies & Parts Ranges & Ovens -	373 2,543 1,364 274 311 2,655 807 724 337 775 40 7,415 3,566 1688 410 2,115 54 9 32 2,494 1,594 16,398 840 24,880 50,236 4,351 73,576 69,301 73,227	3,762 2,306 2,818 3,953 4,753 2,277 3,308 3,829 3,261 4,693 1,473 2,042 4,195 3,703 2,248 4,617 4,746 2,241 2,447 2,749 7,746 2,321 2,448 4,617 4,937 4,746 2,321 2,447 2,321 2,447 2,321 2,447 2,321 2,447 2,321 2,447 2,321 2,447 2,321 2,447 2,321 2,447 2,321 2,448 4,617 4,937 4,746 2,321 2,447 2,321 2,447 2,321 2,447 2,321 2,448 4,617 4,937 4,746 2,321 2,448 4,617 4,937 4,746 2,321 2,448 4,617 4,937 4,746 2,321 2,448 4,617 4,749	0 0 0 120 1 16 16 1 0 0 330 29 0 0 8 6 6 1 1 0 0 1 2 2 2 2 3 1 0 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	3,999 3,399 3,399 3,399 3,399 769 3,589 1,972 3,589 3,999 1,513 1,535 3,999 2,615 3,589 3,999 2,615 3,589 3,599 3,999 3,999 1,513 1,535 3,999 2,615 3,589 3,599 3,999 3,	1 9 0 0 0 16 16 0 0 0 5 1 1 1 14 2,359 38 2 9 7	0% 0% 0% 0% 0% 0% 0% 0% 0% 99% 100% 55% 0% 63% 0% 63% 0% 63% 0% 610% 61% 100% 57% 61% 61% 61%	20 0 72	0% 10% 0% 0% 0% 0% 1% 0% 1% 0% 1% 0% 100% 100% 100% 0% 17% 0% 14% 0% 17% 0% 0% 25% 0% 0% 32%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 1.00% 1.8.75% 0.00
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Raliroad Ties - Dealers Raliroad Ties - Wholesale & Manufacturers Raliroads Raliroads - Freight Raliroads - Ticket Agencies Ralis & Accessories Ranges & Ovens - Dealers Ranges & Ovens - Dealers Ranges & Ovens - Service & Repair Ranges & Ovens - Service & Repair Ranges & Ovens - Supplies & Parts Ranges & Ovens - Wholesale & Manufacturers Rattan, Reeds & Williows Rayon Fabrics Razors & Razor Blades Reading Instruction Real Estate - Commercial Real Estate - Fent to Own Real Estate - Rent to Own Real Estate - Rent to Own Real Estate - Short Sale Real Estate - Agents Real Estate - Agents Real Estate - Agents Real Estate - Consultants	7274 311 2,655 8077 724 337 775 40 7,415 3,566 168 410 2,115 54 9 32 2,494 1,974 754,268 840 24,880 50,236 4,351 73,576 69,301 73,227	3,953 4,753 2,277 3,223 3,308 3,829 3,261 4,693 1,473 2,042 4,195 3,703 2,448 4,617 4,937 4,746 2,321 2,497 29 985 3,191 1,877 3,733 3,743 4,744 1,937 1,474 1,937 1,474 1,937 1,474 1,937 1,473 1,474	0 0 0 120 1 16 16 1 0 0 330 29 0 0 8 6 6 1 1 0 0 1 2 2 2 2 2 3 3 3 3 3 6 4 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3,999 3,999 769 3,589 1,972 3,589 3,999 1,513 1,535 3,999 2,439 2,615 3,589 3,999 2,158 2,015 3,159 3,	1 9 0 0 0 16 16 0 0 0 5 1 1 1 14 2,359 38 2 9 7	9%, 9%, 9%, 9%, 9%, 9%, 9%, 9%, 9%, 9%,	20 0 72	0% 0% 0% 1% 0% 1% 0% 25% 100% 0% 47% 14% 0% 50% 17% 0% 25% 0% 25% 0% 25% 0% 0% 32%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1 0.00% 1 0.00% 2 0.00% 1 0.00% 1 0.00% 2 0.00% 1 0.00%
Railroad Ties - Wholesale & Manufacturers Railroads - Freight Railroads - Freight Railroads - Ticket Agencies Rails & Accessories Rails & Accessories Rails & Accessories Rails & Accessories Rails & Raccessories Rails & Raccessories Rails & Raccessories Rails & R	311 2,655 807 724 337 775 40 7,415 3,566 168 410 2,115 54 9 322 2,494 1,974 754,268 16,398 840 24,880 50,236 4,351 73,576 69,301 73,227	4,753 2,277 3,223 3,308 3,829 3,261 4,693 1,473 2,042 4,195 3,703 2,448 4,617 4,746 2,321 2,497 29 985 3,191 748 444 1,877 335	120 1 10 16 16 1 0 0 0 30 29 0 0 8 8 6 1 1 0 0 12 14 3,201 62 2 2 170 388 12 388 12	3,999 769 3,589 1,972 3,589 3,999 3,599 1,513 1,535 3,999 2,615 3,589 3,999 2,439 2,615 3,589 3,999 2,158 2,048 51 1,099 3,270 619 3,459 3,270 619 3,459	1 9 0 0 0 16 16 0 0 0 5 1 1 1 14 2,359 38 2 9 7	0% 99% 100% 56% 0% 0% 0% 65% 0% 53% 0% 83% 0% 83% 0% 83% 100% 61% 51% 51% 61% 61% 55%	20 0 72	0% 1% 0% 0% 25% 100% 0% 0% 0% 0% 47% 14% 0% 17% 0% 0% 17% 0% 0% 50% 0% 0% 0% 32%	0 0 0 0 0 3 3 3 0 0 0 0 0 1 1 0 0 0 0 0	0.00% 0.00% 18.75% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%
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Railroads - Freight Railroads - Tricket Agencies Rails & Accessories Rails & Accessories Rainwater Harvesting Systems Rainwater Harvesting Systems Rainwear Ranches Range Hoods & Canopies Ranges & Ovens - Dealers Ranges & Ovens - Dealers Ranges & Ovens - Service & Repair Ranges & Ovens - Supplies & Parts Ranges & Ovens - Supplies & Parts Ranges & Ovens - Whilows Rayons & Razors Blades Razors & Razor Blades Razors & Razor Blades Razors & Razor Blades Reading Instruction Real Estate Real Estate - Commercial Real Estate - Industrial Real Estate - Rentals by Individuals Real Estate - Short Sale Real Estate - Speries - Real Estate - Rentals by Individuals Real Estate - Short Sale Real Estate - Speries - Real Estate - Rentals by Real Estate -	807 724 337 775 40 7,415 3,566 168 410 2,115 54 9 32 2,494 1,974 754,268 840 24,880 50,236 4,351 73,576 69,301 73,227	3,223 3,308 3,829 3,261 4,693 1,473 2,042 4,195 3,703 2,448 4,617 4,937 4,746 2,321 2,497 29 985 3,191 748 444 1,877 335	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	3,589 1,972 3,589 3,999 1,513 3,999 2,615 3,989 2,439 2,439 3,989 3,989 2,158 2,088 2,088 51 1,099 3,270 619 3,270 619	1 9 0 0 0 16 16 0 0 0 5 1 1 1 14 2,359 38 2 9 7	100% 56% 0% 0% 0% 0% 53% 0% 53% 0% 63% 0% 83% 0% 83% 100% 94% 100% 61% 57% 61% 100%	20 0 72	0% 25% 100% 0% 0% 47% 47% 14% 0% 50% 17% 0% 50% 67% 0% 50% 37% 0%	0 0 3 3 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% 18.75% 0.00%
Railroads - Ticket Agencies Rails & Accessories Rainwater Harvesting Systems Rainwear Ranches Range Hoods & Canopies Ranges & Ovens - Dealers Ranges & Ovens - Supplies & Parts Razors & Razor Blades Reading Instruction Real Estate - Commercial Real Estate - Fent to Own Real Estate - Rent to Own Real Estate - Rent Supplies & Parts Real Estate - Rent Supplies & Parts Real Estate Agents Real Estate Agents Real Estate Appraisers Real Estate Consultants	7244 337 775 40 7,415 3,566 168 410 2,115 54 4 9 32 2,494 754,268 840 24,880 50,236 4,351 73,576 69,301 73,227	3,308 3,829 3,261 4,693 1,473 2,042 4,195 3,703 2,448 4,617 4,937 4,746 2,321 2,497 29 985 3,191 748 444 1,877 335	1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1,972 3,589 3,999 1,513 1,535 3,399 2,439 2,615 3,589 3,999 2,158 2,048 511 1,099 3,270 619 3455 2,158	24 04 0 0 0 1 1 14 2,359 2 97 242 7	56% 90% 0% 0% 0% 0% 83% 83% 0% 0% 100% 0% 100% 100% 100% 100% 57% 100%	20 0 72	25% 100% 0% 0% 47% 14% 0% 50% 14% 0% 50% 17% 0% 0% 25% 32%	0 0 0 0 0 1 1 0 4 4 0 0 0 0 0 0 0 0 0 0	3 18.75% 0.00%
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Rainwater Harvesting Systems Rainwear Ranches Range Hoods & Canopies Ranges & Ovens - Dealers Ranges & Ovens - Service & Repair Ranges & Ovens - Supplies & Parts Ranges & Ovens - Wholesale & Manufacturers Rattan, Reads & Willows Rayon Fabrics Razors & Razor Blades Reading Instruction Real Estate - Commercial Real Estate - Commercial Real Estate - Fent to Own Real Estate - Rent to Own Real Estate - Rent Sy Individuals Real Estate - Short Sale Real Estate Agenits Real Estate Agenits Real Estate Appraisers Real Estate Appraisers Real Estate Consultants	7755 40 7,415 3,566 168 410 2,115 54 49 32 2,494 7,54,268 840 24,880 50,236 4,351 73,576 69,301 73,227	3,261 4,693 1,473 2,042 4,195 3,703 2,448 4,617 4,746 2,321 2,497 29 985 3,191 748 444 1,877 335	30 8 6 1 1 0 0 12 14 3,201 662 2 2 170 388 12	3,999 3,999 1,513 1,535 3,999 2,439 2,615 3,589 3,999 2,158 2,048 51 1,099 3,270 619 3,270 619	24 04 0 0 0 1 1 14 2,359 2 97 242 7	0% 0% 53% 83% 0% 0% 0% 100% 0% 92% 110% 74% 110% 57%	20 0 72	0% 0% 47% 14% 0% 50% 17% 0% 50% 17% 0% 0% 0% 25% 32%	0 0 0 0 1 1 0 4 4 0 0 0 0 0 0 0 0 0 0 0	0 0.00% 0 0.00% 1 0.00% 1 3.45% 0 0.00% 5 50.00% 1 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 1 0.00% 1 0.00% 1 0.00% 1 0.00% 1 0.00% 1 0.00%
Rainwear Range Hoods & Canopies Range Hoods & Canopies Ranges & Ovens - Dealers Ranges & Ovens - Service & Repair Ranges & Ovens - Supplies & Parts Ranges & Ovens - Supplies & Parts Ranges & Ovens - Wholesale & Manufacturers Rattan, Reeds & Willows Rayon Fabrics Razors & Razor Blades Reading Instruction Real Estate - Commercial Real Estate - Commercial Real Estate - Industrial Real Estate - Rent to Own Real Estate - Sental by Individuals Real Estate - Short Sale Real Estate - Consultants Real Estate - Consultants	400 7,415 3,566 168 410 2,115 54 9 32 2,494 1,974 754,268 840 24,880 50,236 4,351 73,576 69,301 73,227	4,693 1,473 2,042 4,195 3,703 2,448 4,617 4,937 4,746 2,321 2,497 29 985 3,191 748 444 1,877 335	30 8 6 1 1 0 0 12 14 3,201 662 2 2 170 388 12	3,999 1,1513 1,535 3,999 2,439 2,615 3,589 3,999 2,158 2,048	24 04 0 0 0 1 1 14 2,359 2 97 242 7	0%: 53% 83% 0% 0% 83% 100% 83% 0% 60% 100% 9% 100% 100% 57% 61% 57% 62%	20 0 72	0% 47% 14% 0% 50% 17% 0% 50% 17% 0% 0% 0% 0% 0% 3% 0% 25% 32%	0 0 0 11 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% 0.00% 0.00% 0.00% 50.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%
Ranches Range Hoods & Canopies Ranges & Ovens - Dealers Ranges & Ovens - Service & Repair Ranges & Ovens - Supplies & Parts Ranges & Ovens - Supplies & Parts Ranges & Ovens - Supplies & Parts Ranges & Ovens - Wholesale & Manufacturers Rattan, Reades & Willows Ravon Fabrics Razors & Razor Blades Reading Instruction Real Estate Real Estate - Commercial Real Estate - Industrial Real Estate - Rent to Own Real Estate - Sent Supplies & Parts Real Estate - Sent Supplies & Real Estate - Rent Supplies & Real Estate - Short Sale Real Estate - Short Sale Real Estate - Short Sale Real Estate - Consultants	7,415 3,566 168 410 2,115 54 9 32 2,494 1,974 754,268 840 24,880 50,236 4,351 73,576 69,301 73,227	1,473 2,042 4,195 3,703 2,448 4,617 4,736 2,321 2,497 2,99 985 3,191 748 444 1,877 335	30 8 6 1 1 0 0 12 14 3,201 662 2 2 170 388 12	1,513 1,535 3,999 2,439 2,615 3,589 3,999 2,158 2,048 511 1,099 3,270 619 3455 2,158	24 04 0 0 0 1 1 14 2,359 2 97 242 7	53% 83% 0% 0% 83% 100% 0% 0% 100% 100% 61% 110% 57%	20 0 72	47% 14% 0% 50% 50% 17% 0% 0% 0% 25% 32%	0 0 1 1 0 4 4 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% 3.45% 0.00% 50.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.156% 6.45% 0.00%
Range Hoods & Canopies Ranges & Ovens - Dealers Ranges & Ovens - Service & Repair Ranges & Ovens - Service & Repair Ranges & Ovens - Supplies & Parts Ranges & Ovens - Wholesale & Manufacturers Rattan, Reeds & Willows Rayon Fabrics Razors & Razor Blades Reading Instruction Real Estate Reading Instruction Real Estate - Commercial Real Estate - Lent to Own Real Estate - Rent to Own Real Estate - Rent Service Servi	3,566 168 410 2,115 54 9 32 2,494 754,268 840 24,880 50,236 4,351 73,576 69,301 73,227	2,042 4,195 3,703 2,448 4,617 4,937 4,746 2,321 2,497 29 985 3,191 748 444 1,877 335	30 8 6 1 1 0 0 12 14 3,201 662 2 2 170 388 12	1,535 3,999 2,439 2,615 3,589 3,999 2,158 2,048 51 1,099 3,270 619 3,455 2,158	24 04 0 0 0 1 1 14 2,359 2 97 242 7	83% 0% 0% 83% 100% 0% 0% 92% 110% 74% 61% 100% 57% 62%	20 0 72	14% 0% 50% 17% 0% 0% 0% 0% 8% 0% 25% 32% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3.45% 0.00% 50.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%
Ranges & Ovens - Dealers Ranges & Ovens - Service & Repair Ranges & Ovens - Supplies & Parts Ranges & Ovens - Supplies & Parts Ranges & Ovens - Wholesale & Manufacturers Rattan, Reades & Willows Rayon Fabrics Razors & Razor Blades Reading Instruction Real Estate Real Estate - Commercial Real Estate - Industrial Real Estate - Industrial Real Estate - Rent to Own Real Estate - Rent Sy Individuals Real Estate - Short Sale Real Estate - Consultants	168 410 2,115 54 9 32 2,494 1,974 754,268 840 24,880 50,236 4,351 73,576 69,301 73,227	4,195 3,703 2,448 4,617 4,937 4,746 2,321 2,497 29 9,85 3,191 748 444 1,877 335 348	30 8 6 1 1 0 0 12 14 3,201 662 2 2 170 388 12	3,999 2,439 2,615 3,589 3,999 2,158 2,048 511 1,099 3,270 619 3,455 2,158	0 0 0 5 1 0 0 11 14 2,359 38 2 97 242	0% 0% 83% 100% 0% 0% 100% 100% 100% 61% 57% 62%	20 0 72	0% 50% 17% 0% 0% 0% 0% 0% 0% 8% 0% 25% 32%	1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% 50.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%
Ranges & Ovens - Service & Repair Ranges & Ovens - Supplies & Parts Ranges & Ovens - Wholesale & Manufacturers Rattan, Reeds & Willows Rayon Fabrics Razors & Razor Blades Razors & Razor Blades Reading Instruction Real Estate Real Estate - Commercial Real Estate - Fent to Own Real Estate - Rentals by Individuals Real Estate - Short Sale Real Estate - Consultants	410 2,115 54 3 32 2,494 1,974 754,268 840 24,880 50,236 4,351 73,576 69,301 73,227	3,703 2,448 4,617 4,937 4,746 2,321 2,497 29 985 3,191 748 444 1,877 335	8 6 6 1 1 0 0 0 0 12 2 14 3,201 62 2 2 170 388 12 327	2,439 2,615 3,589 3,999 2,158 2,048 51 1,099 3,270 619 3,455 2,158	14 2,359 38 2 97 242 7	0% 83% 100% 0% 0% 92% 1100% 100% 92% 110% 100% 100% 100% 57% 62%	20 0 72	50% 17% 0% 0% 0% 8% 0% 25% 32%	9 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	50.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%
Ranges & Ovens - Wholesale & Manufacturers Rattan, Reeds & Willows Rattan, Reeds & Willows Rayon Fabrics Razors & Razor Blades Reading Instruction Real Estate Read Estate - Commercial Real Estate - Industrial Real Estate - Rent to Own Real Estate - Rent to Town Real Estate - Rent Suprimer S	2,115 54 9 32 2,464 1,574 754,268 16,398 840 24,880 50,236 4,351 73,576 69,301 73,227	2,448 4,617 4,937 4,746 2,321 2,497 29 985 3,191 748 444 1,877 335	0 0 12 14 3,201 62 2 1700 388 12	2,615 3,589 3,999 2,158 2,048 51 1,099 3,270 619 3,455 2,158	14 2,359 38 2 97 242 7	83% 100% 0% 0% 92% 100% 74% 61% 100% 57%	20 0 72	17% 0% 0% 0% 0% 0% 0% 8% 0% 25% 32% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.1.56% 1.6.45% 0.00%
Ranges & Ovens - Wholesale & Manufacturers Rattan, Reeds & Willows Rayon Fabrics Razors & Razor Blades Reading Instruction Real Estate Real Estate - Commercial Real Estate - Fent to Own Real Estate - Rent to Own Real Estate - Rent to Own Real Estate - Rent Supplied to S	544 9 9 32 2,494 1,974 754,268 840 24,880 50,236 4,351 73,576 69,301 73,227	4,617 4,937 4,746 2,321 2,497 29 985 3,191 748 444 1,877 335	0 0 12 14 3,201 62 2 1700 388 12	3,589 3,999 2,158 2,048 51 1,099 3,270 619 3455 2,158	14 2,359 38 2 97 242 7	100% 0% 0% 92% 100% 74% 61% 100% 57% 62%	20 0 72	0% 0% 0% 8% 0% 25% 32% 0%	0 0 0 0 0 0 50 4 0	0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 1.56% 4.6.45% 0.00%
Rattan, Reeds & Willows Rayon Fabrics Razors & Razor Blades Reading Instruction Real Estate Real Estate - Commercial Real Estate - Industrial Real Estate - Rent to Own Real Estate - Rent to Town Real Estate - Rent Sown Real Estate - Rentals by Individuals Real Estate - Short Sale Real Estate - Short Sale Real Estate - Short Sale Real Estate Consultants	9 32 2,494 1,974 754,268 16,398 840 24,880 50,236 4,351 73,576 69,301 73,227	4,937 4,746 2,321 2,497 29 985 3,191 748 444 1,877 335	122 14 3,201 62 2 170 388 122	3,999 3,999 2,158 2,048 51 1,099 3,270 619 345 2,158	14 2,359 38 2 97 242 7	0% 0% 92% 100% 74% 61% 100% 57% 62%	20 0 72	0% 8% 0% 25% 32% 0%	0 0 0 0 0 50 4 4	0.00% 0.00% 0.00% 0.00% 0.00% 0.1.56% 4 6.45% 0.00%
Rayon Fabrics Razors & Razor Blades Reading Instruction Real Estate Real Estate - Commercial Real Estate - Industrial Real Estate - Rent to Own Real Estate - Rent to Own Real Estate - Short Sale Real Estate - Consultants	2,494 1,974 754,268 16,398 840 24,880 50,236 4,351 73,576 69,301 73,227	4,746 2,321 2,497 29 985 3,191 748 444 1,877 335	122 14 3,201 62 2 170 388 122	3,999 2,158 2,048 51 1,099 3,270 619 345 2,158	14 2,359 38 2 97 242 7	0% 92% 100% 74% 61% 100% 57% 62%	20 0 72	0% 8% 0% 25% 32% 0%	0 0 0 0 50 4 0	0 0.00% 0 0.00% 0 0.00% 0 1.56% 4 6.45% 0 0.00%
Razors & Razor Blades Reading Instruction Real Estate Real Estate - Commercial Real Estate - Industrial Real Estate - Rent to Own Real Estate - Rent to Own Real Estate - Rentals by Individuals Real Estate - Short Sale Real Estate Agents Real Estate Agents Real Estate Consultants	1,974 754,268 16,398 840 24,880 50,236 4,351 73,576 69,301 73,227	2,321 2,497 29 985 3,191 748 444 1,877 335 348	14 3,201 62 2 170 388 12 327	2,158 2,048 51 1,099 3,270 619 345 2,158	14 2,359 38 2 97 242 7	92% 100% 74% 61% 100% 57% 62%	20 0 72	8% 0% 25% 32% 0%	0 0 50 4 0	0 0.00% 0 0.00% 0 1.56% 4 6.45% 0 0.00%
Reading Instruction Real Estate - Commercial Real Estate - Commercial Real Estate - Industrial Real Estate - Rent to Own Real Estate - Rent so Own Real Estate - Short Sale Real Estate - Short Sale Real Estate Agents Real Estate Consultants	1,974 754,268 16,398 840 24,880 50,236 4,351 73,576 69,301 73,227	2,497 29 985 3,191 748 444 1,877 335 348	14 3,201 62 2 170 388 12 327	2,048 51 1,099 3,270 619 345 2,158	14 2,359 38 2 97 242 7	100% 74% 61% 100% 57% 62%	20 0 72	25% 32% 0%	0 50 4 0	0.00% 1.56% 6.45% 0.00%
Real Estate - Commercial Real Estate - Industrial Real Estate - Industrial Real Estate - Rent to Own Real Estate - Rentals by Individuals Real Estate - Short Sale Real Estate - Short Sale Real Estate Agents Real Estate Consultants	754,268 16,398 840 24,880 50,236 4,351 73,576 69,301 73,227	29 985 3,191 748 444 1,877 335 348	62 2 170 388 12 327	51 1,099 3,270 619 345 2,158 387	38 2 97 242 7	74% 61% 100% 57% 62%	20 0 72	32% 0%	50 4 0	1.56% 6.45% 0.00%
Real Estate - Commercial Real Estate - Industrial Real Estate - Rent to Own Real Estate - Rentals by Individuals Real Estate - Short Sale Real Estate - Short Sale Real Estate Agents Real Estate Agents Real Estate Consultants	16,398 840 24,880 50,236 4,351 73,576 69,301 73,227	3,191 748 444 1,877 335 348	62 2 170 388 12 327	1,099 3,270 619 345 2,158 387	38 2 97 242 7	100% 57% 62%	20 0 72	0%	4 0	6.45% 0.00%
Real Estate - Rent to Own Real Estate - Rentals by Individuals Real Estate - Short Sale Real Estate Agents Real Estate Agents Real Estate Agents Real Estate Consultants	840 24,880 50,236 4,351 73,576 69,301 73,227	748 444 1,877 335 348	388 12 327	619 345 2,158 387	242 7	57% 62%	0 72 127		0	0.00%
Real Estate - Rentals by Individuals Real Estate - Short Sale Real Estate Agents Real Estate Appraisers Real Estate Consultants	50,236 4,351 73,576 69,301 73,227	444 1,877 335 348	388 12 327	345 2,158 387	242 7	62%	72 127	42%	1	0.59%
Real Estate - Short Sale Real Estate Agents Real Estate Appraisers Real Estate Consultants	4,351 73,576 69,301 73,227	1,877 335 348	12 327	2,158 387	7		127			
Real Estate Agents Real Estate Appraisers Real Estate Consultants	73,576 69,301 73,227	335 348	327	387	7		13/	35%	9	2.32%
Real Estate Appraisers Real Estate Consultants	69,301 73,227	348		387		58%	3	25%	2	16.67%
Real Estate Consultants	73,227				204	62%	117	36%	6	1.83%
			179	594	140	78%	34	19%	5	2.79%
Real Estate Developers			270		184	68%	82	30%	4	1.48%
	128,230	188	307		220	72%	83	27%	4	1.30%
Real Estate Investors	97,204	242	221	509	158	71%	52	24%	11	4.98%
Real Estate Loan Modification	20,759	852	171 95		39	23%	109	64% 28%	23	13.45%
Real Estate Loans	73,227 31,247	336	1,381		64 1,378	67% 100%	27	28%	4	4.21%
Real Estate Maintenance Protection Plan Real Estate Rental Service	139,449	626 177	986	135	1,378	69%	291	30%	18	0.00%
Real Estate Schools	17,139	962	27		15	56%	11	41%	10	3.70%
Real Estate Scroices	96,833	247	806		540	67%	217	27%	40	6.08%
Recorded Information	2,400	2,353	16		13	81%	3	19%	0	0.00%
Recording Instruments - Industrial & Scientific	157	4,232	10		0	0%	0	0%	0	0.00%
Recording Service - Sound & Video	18,617	910	96		41	43%	44	46%	11	
Recording Studio Equipment	2,088	2,463	9		5	56%	4	44%	0	0.00%
Records - Phono - Manufacturers Equipment & Supplies	108	4,384	0	3,999	0	0%	0	0%	0	0.00%
Records Management	10,124	1,276	25		20	80%	1	4%	4	16.00%
Recreation Centers	11,574	1,184	66		42	64%	22	33%	2	3.03%
Recreation Program Consultants	1,229	2,908	4	2,874	3	75%	1	25%	0	0.00%
Recreational Vehicles - Carpet & Upholstery Cleaning	11	4,917	0	3,999	0	0%	0	0%	0	0.00%
Recreational Vehicles - Dealers	142,035	171	1,076	174	871	81%	197	18%	8	0.74%
Recreational Vehicles - Equipment, Parts, Supplies	20,645	856	136	715	101	74%	34	25%	1	0.74%
Recreational Vehicles - Rent & Lease	11,314	1,197	110		63	57%	45	41%	2	1.82%
Recreational Vehicles - Repair & Service	27,109	696	141		97	69%	42	30%	2	1.42%
Recreational Vehicles - Storage	3,008	2,189	10		19	40% 86%	6	60% 14%	0	0.00%
Recreational Vehicles - Transportation Recruiting - Armed Forces	2,588 89	2,295 4,461	22		19	86% 0%	3	0%	0	0.00%
Recruiting - Armed Forces Recruiting - Technical	1,965	2,503	6		<u>U</u>	33%	0	67%	0	0.00%
Recruitment Services	16,812	975	38		17	45%	17	45%	0	10.53%
Rectifiers - Electric	10,012	4,950	0		0	0%	17	0%	0	0.00%
Recycling - Computers & Other Electronics	22,610	807	236		220	93%	16	7%	0	0.00%
Recycling - Metal	4,036	1,938	12		8	67%	4	33%	0	0.00%
Recycling Centers	37,681	558	89		57	64%	25	28%	7	7.87%
Recycling Services	22,564	808	77		45	58%	24	31%	8	10.39%
Reels	286	3,927	0	3,999	0	0%	0	0%	0	0.00%
Referral - Auto Repair	1,593	2,694	29	1,535	5	17%	24	83%	0	0.00%
Referral - Contractor	15,910	1,004	231	496	220	95%	8	3%	3	1.30%
Referral - Debt Relief Services	12,567	1,135	5	2,748	5	100%	0	0%	0	0.00%
Referral - Doctor	5,895	1,651	38	1,364	24	63%	14	37%	0	0.00%
Referral - Storage Facility	444	3,645	4		3	75%	1	25%	0	0.00%
Reflectors	172	4,189	0		0	0%	0	0%	0	0.00%
Reflexologists	1,054	3,029	2	3,270	1	50%	1	50%	0	0.00%
Refractories	622	3,408	0		0	0%	0	0%	0	0.00%
Refreshment Stands	379	3,754	1		1	100%	0	0%	0	0.00%
Refrigeration Equipment - Commercial - Sales & Service	30,905	631	90		52	58%	38	42%	0	0.00%
Refrigeration Equipment - Supplies & Parts Refrigerators & Freezers - Dealers	4,987 2,939	1,776 2,210	11 41		8 21	73% 51%	3 18	27% 44%	0	0.00%
	2,939		8		21	51% 88%	18	13%	2	
Refrigerators & Freezers - Rent & Lease Refrigerators & Freezers - Service & Repair	11,028	3,946 1,216	105		43	88% 41%	59	56%	0	0.00%
Refrigerators & Freezers - Service & Repair Refrigerators & Freezers - Supplies & Parts	11,028	4,193	102	3,999	43	41% 0%	29	0%	3	0.00%

1.00 1.00	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Company Comp	Refrigerators & Freezers - Wholesale & Manufacturers	516		1		0		1	100%	0	0.00%
Self-Manney 250 4-577 S	Renabilitation Products - Pediatric			100		61		1 22		<u>U</u>	
Segon 10 (1) (1) (1) (1) (1) (1) (1) (1) (1) (1)	Peiki Therany							J2 0		, 0	
Services (Carle) - 1, 14				1		1		0	ò	0	
Anterior April A				65		24		31		10	
Second Princip Princ	Religious Organizations		1,305	36	1,398		50%	16		2	5.56%
Management 1,1952 139 171 175	Reloader Schemes					1		2		1	
Management 1,986		58,056		282	428	158	56%	122	43%	2	
Section 1,000 1,				537		212		297		28	
Secretary Secr				1		1		0		0	
Record of Department 455 1,475 5 7,765 7 405 405 7 405 405 7 405 7 405 7 405 7 405 7 405 7 405 7 405 7 405 7 405 7 405 7 405 7 405 7				0		0		0		0	
For La Deadle 1,56		5,8/1	1,656	6	2,615	4	6/%	2	33%	0	
Seed Bernel North A Seed 14-17 277 16				5		2		2			
Forest Variety Legisland Control of the Control of								/		1	
March Marc				281	/69 /29					10	
Section 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.		38 908	543	170	619	104			35%	4	
Secret Study										0	
Section Sect						19		11		0	
Reams Communicate & 100 1,272 7 1,770 0 0 0 0 7 100,000 Reams Communicate & 100 1,000				1	3,589	0		1		0	
Secretary						0		0		2 1	
Security	Resorts			1,174		955		208	18%	111	0.94%
Heat Patrone State 1,927 2,456 1 100% 0 0 0 0 0 0 0 0 0	Respirators			3		2		1		0	
Fact Former: 19th a Processed Programs 30 3,75 0 3,795 0 0 0 0 0 0 0 0 0		1,942	2,516	1	3,589	1	100%	0	0%	0	
Feebraren A Service 7,000 1,110 100 1,250 1,100 1,250 1,100 1,	Rest Homes - Info & Placement Bureaus	393	3,735		3,999		0%	0		0	0.00%
Restaurant Management 6,645 1,567 7,768	Restaurant Equipment - Repair & Service	12,685	1,131				33%	24		2	5.13%
Restaurant Management 6,645 1,602 27 1,544 19 706 7 206 1 2.00 2.00	Restaurant Equipment & Supplies	54,840						60		3	
Restaurant	Restaurant Management	6,645		27		19		7		1	3.70%
Restaurant - Frontfaste		38	4,706	1		0		1		0	0.00%
Resumes Park Communities & Hornes					29		58%		39%	117	
Redull Stories					1,724					2	
Reference A Life Care Communities & Homes 45,256 482 74 1,008 48 65,179 55 51 1,108 49 65,179 55 51 1,108 49 67 67 67 68 69 744 74 74 74 74 75 75 744 75 744 75 744 75 744 75 744 75 744 75 744 75 744 75 744 75 744 75 744 75 744 75 75					321					16	
Reference (Planning Service (1.2%) 376 51 1,198 42 87% 6 12% 3 5.58% 6 12% 5 2.2% 6 12% 6 12% 5 2.2% 6 12% 6										33	6.40%
Refers Fordilles										2	
Reverse Mortgage (25,27) 7-46 29 1,535 28 97% 1 3% 0 0,00% 1 100% 0 0,00% 0 0,00% 1 100% 0 0,00% 1 100% 0 0,00% 1 100% 0 0,00% 1 100% 0 0,00% 1 100% 0 0,00% 1 100% 0 0,00% 1 100% 0 0,00% 1 100% 0 0,00% 0					1,198	42		6		3	
Ribbon Printing 344 3,812 1 3,589 0 0 0% 1 100% 0 0 0.09% Ribbon Printing 2784 7,195 213 3,57 210 9% 3 1 1% 0 0 0.09% Ribbon Printing 346 2,584 3 3,077 1 3 3,589 2 0 0 0% 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		2,6/5			2,615	4		2		0	
Rébons		25,327		29			9/%	1		0	0.00%
Rice () 339 3,824 4 2,874 0 0% 3 75% 1 2,50% 2,50% 1 2,50% 1 2,50% 1 2,50% 1 2,50% 1 2,50% 1 2,50% 1 2,50% 1 2,50% 1 2,50% 1 2,50% 2,50% 1 2,50				212				1		0	
Rideling Adaptaties 1,906 2,584 3 3,047 1 33% 2 67% 0 0.00% Rideling Apparted Equipment 1,907 2,660 17 1,915 6 35% 10 35% 1 1.88% Rideling Apparted Equipment 1,907 2,660 17 1,915 6 35% 10 35% 1 1.00% Rideling Apparted Equipment 1,907 2,660 1,907						210		3		1	
Riding Apparel 8 Equipment (1,597) 2,590 17 1,515 6 35% 10 55% 11 5,596 Riggers (1,597) 1,500 25 1,455 16 46% 9 3,5% 10 55% 10 5,05% Riggers (1,597) 3,239 11 3,589 1 100% 0 0 0 0% 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0						1		2		1	
Rifle & Partiol Ranges				17		6		10		1	
Riggers (gapts) 3,239 1 3,589 1 100% 0 6% 0 0.00% 0 0.						16		9		0	
Ridgers Equipment & Supplies 716	Riggers				3,589	1		0		0	
Right of Way Acquisition Service 441 3,648 0 3,999 0 0% 0 0% 0 0,00%				0		0		0		0	
Ringtones 167 4,199 42 1,305 42 100% 0 0% 0 0.00% 0 0.	Right of Way Acquisition Service	441	3,648	0	3,999	0		0	0%	0	
Risk Management 3,366 2,091 14 2,048 13 93% 1 7% 0 0,00%	Rings - Retaining	13	4,901	2	3,270	1	50%	1	50%	0	0.00%
Rivest 100 4,416 0 3,999 0 0% 0 0% 0 0.00%	Ringtones		4,199	42		42	100%	0	0%	0	0.00%
Road Bulling Contractors 19,158 900 24 1,663 11 46% 12 50% 1 4,174 1 1 3,589 1 100% 0 0 0 0 0 0 0 0 0	Risk Management							1		0	
Road Bullding Equipment 121 4,341 1 3,589 1 100% 0 0% 0 0.00% Road Olling & Dust Control 325 3,851 0 3,999 0 0% 0 0% 0 0.00% Road Service - Automotive 67,949 351 421 329 383 91% 37 9% 1 0,24% Road Service - Automotive 67,949 351 421 329 383 91% 37 9% 1 0,24% Road Service - Automotive 67,949 351 421 329 383 91% 37 9% 1 0,24% Road Service - Automotive 67,949 361 421 42,874 1 27,874 1 27,874 3 7,75% 0 0,00% Road Service - Automotive 67,949 37,940 1 27,940	Rivets							0		0	
Road Service Automotive () 325 3,851 0 3,999 0 0 0 0 0 0 0 0 0				24		11		12		1	
Road Service - Automotive 67,949 351 421 329 383 91% 37 9% 1 0,24% Robots 993 3,065 0 3,999 0 0 0% 0 0 0% 0 0 0% 0 0.00% Rock Shops 2,213 2,411 4 2,874 1 25% 3 75% 0 0.00% Rockfall Mitgation 0 59 4,591 1 3,589 1 100% 0 0 0% 0 0.00% Rodeos 348 3,802 8 2,439 1 13% 7 88% 0 0.00% Rodeos 121 4,4341 0 3,999 0 0 0% 0 0 0% 0 0.00% Roleos 121 4,4341 0 0 3,999 0 0 0% 0 0 0% 0 0 0% 0 0.00% Rollers 48 4,4550 0 3,999 0 0 0% 0 0 0% 0 0 0% 0 0.00% Rollers 148 4,4550 0 3,999 0 0 0% 0 0 0% 0 0 0% 0 0 0.00% Rollers 147 4,708 0 3,999 0 0 0 0% 0 0 0% 0 0 0% 0 0 0.00% Roof Cooling Systems 19,806 882 32 1,471 20 63% 10 31% 22 100% 0 0.00% Roof Cooling Systems 19,806 882 32 1,471 20 63% 10 31% 22 100% 0 0.00% Roof Structures 1,400 1,400 1 1 2,223 5 5 45% 6 55% 0 0.00% Roof Structures 1,400 1 1 50%		121				1		0		0	
Robots 992 3,065 0 3,999 0 0% 0 0% 0 0.00% Rock Shops 2,213 2,411 4 2,874 1 25% 3 75% 0 0.00% Rock Shops 5 2,213 2,411 4 2,874 1 25% 3 75% 0 0.00% Rock Shops 6 59 4,591 1 3,589 1 100% 0 0% 0 0.00% Rocdos 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			3,851			0		0		0	0.00%
Rock Shops						383		37		1	
Rockfall Mitigation 59 4.591 1 3,589 1 100% 0 0% 0 0.00% C 0.00% Rodes 348 3.802 8 2,439 1 133% 7 88% 0 0.00% Rodes 121 4,341 0 3,999 0 0 0% 0 0% 0 0% 0 0.00% 0 0.00% C 0.00%				0	3,999	0		0		0	
Rodes 348 3,802 8 2,439 1 13% 7 88% 0 0,00% Rods - Threaded 121 4,341 0 3,999 0 0% 0 0% 0 0.00% Rollers 48 4,550 0 3,999 0 0% 0 0% 0 0.00% Roof Islang B, Stain Removal 19,806 882 32 1,471 20 63% 10 31% 2 6.25% Roof Colling Systems 19,806 882 32 1,471 20 63% 10 31% 2 6.25% Roof Eccling Systems 1,550 2,558 2 3,270 0 0 0% 2 100% 0 0.00% Roof Every 1,550 2,558 2 3,270 1 50% 1 50% 0 0.00% Roof Structures 5,254 1,740 11 2,223 5 45% 6				4		1		3		0	
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Roof Cleaning & Stain Removal 19,806 882 32 1,471 20 63% 10 31% 2 6.25% Roof Cooling Systems 417 3,686 2 3,270 0 0% 2 100% 0 0.00% Roof Decks 1,650 2,658 2 3,270 1 50% 1 50% 0 0.00% Roof Structures 5,254 1,740 11 2,223 5 45% 6 55% 0 0.00% Roofing Contractors 3,739,538 1 7,031 19 4,470 64% 2,122 30% 49 6.24% Roofing Equipment & Supplies 5,379 1,728 14 2,048 7 50% 7 50% 0 0.00% Roofing Structures 5,379 1,728 14 2,048 7 50% 7 50% 0 0.00% Roofing Structures 5,379 1,728 14 2,048 7 <t< td=""><td></td><td></td><td></td><td></td><td></td><td>0</td><td></td><td>0</td><td></td><td>ni</td><td></td></t<>						0		0		ni	
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Roof Decks 1,650 2,658 2 3,270 1 50% 1 50% 0 0,00% Roof Structures 5,254 1,740 11 2,223 5 45% 6 55% 0 0,00% Roofing Contractors 3,739,538 1 7,031 19 4,470 64% 2,122 30% 439 624% Roofing Equipment & Supplies 5,379 1,728 14 2,048 7 50% 7 50% 0 0.00% Roofing Materials 21,488 833 64 1,075 46 72% 18 28% 0 0.00% Roofing Service Consultants 24,896 747 63 1,086 39 62% 23 3.7% 1 1,59% Roofing Materials 895 3,142 5 2,748 2 40% 2 40% 1 1,09% Roofing Materials 895 3,142 5 2,748 2 40% <td></td> <td></td> <td></td> <td>2</td> <td></td> <td>0</td> <td></td> <td>2</td> <td></td> <td>0</td> <td></td>				2		0		2		0	
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Roofing Contractors 3,739,538 1 7,031 19 4,470 64% 2,122 30% 439 6,24% Roofing Equipment & Supplies 5,379 1,728 14 2,048 7 50% 7 50% 7 50% Roofing Materials 21,488 833 64 1,075 46 72% 18 28% 0 0,00% Roofing Forcie Consultants 24,896 747 63 1,086 39 62% 23 37% 1 1,59% Roofing Houses 895 3,142 5 2,748 2 40% 2 40% 1 20,00% Roommate Referral Service 3,293 2,107 87 928 72 83% 13 15% 2 2,30% Roope 408 3,709 2 3,270 1 50% 1 50% 1 50% Rooting Service - Air, Highway & Marine 116 4,356 2 3,270 2 100% 0 0% 0 0.00% Robuster- Crude 4 4,995 0 3,999 0 0 % 0 0 % 0 0.00% Rubber - Synthetic 680 3,352 1 3,589 1 100% 0 0 % 0 0.00% Rubber Fortheting Footward 3,290 1 3,399 0 0 % 0 0 % 0 0.00% Rubber Bands 3,709 2 3,270 2 100% 0 0 % 0 0.00% Rubber Bands 3,352 1 3,589 1 100% 0 0 % 0 0.00% Rubber Fortiching & Footward 4,278 1,896 7 2,524 4 57% 2 29% 1 1,428 Rubber Synthetic 4,278 1,816 7 2,524 4 40% 6 60% 0 0.00% Rubber Forducts 4,498 1,811 10 2,287 4 40% 6 60% 0 0.00% Rubber Forducts 4,498 1,811 10 2,287 4 40% 6 60% 0 0.00% Rubber Forducts 4,498 1,811 10 2,287 4 40% 6 60% 0 0.00% Rubber Forducts 4,498 1,811 10 2,287 4 40% 6 60% 0 0.00% Rubber Forducts 4,498 1,811 10 2,287 4 40% 6 60% 0 0.00% Rubber Forducts 4,498 1,811 10 2,287 4 40% 6 60% 0 0.00% Rubber Forducts 4,498 1,811 10 2,287 4 40% 6 60% 0 0.00% Rubber Forducts 4,498 1,811 10 2,287 4 40% 6 60% 0 0.00% Rubber Forducts 4,498 1,811 10 2,287 4 40% 6 60% 0 0.00% Rubber Forducts 4,498 1,811 10 2,287 4 40% 6 60% 0 0.00% Rubber Forducts 4,498 4,49				11		5		6		0	
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Roofing Service Consultants 24,896 747 63 1,086 39 62% 23 37% 1 1,50% Rooming Houses 895 3,142 5 2,748 2 40% 2 40% 1 20.00% Rooming Referral Service 3,293 2,107 87 928 72 83% 13 15% 2 2,30% Rope 408 3,709 2 3,270 1 50% 1 50% 0 0.00% Rootogravure Printers 59 4,591 0 3,999 0 0% 0 0% 0 0.00% Routher Service - Air, Highway & Marine 116 4,356 2 3,270 2 100% 0 0% 0 0.00% 0 0.00% 0 0 0% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0<	Roofing Equipment & Supplies	5,379				7		. 7		0	
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Rope 408 3,709 2 3,270 1 50% 1 50% 0 0,00% Rotogravur Printers 59 4,591 0 3,999 0 0% 0 0% 0 0.00% Routing Service - Air, Highway & Marine 116 4,356 2 3,270 2 100% 0 0% 0 0,00% Rubber - Crude 4 4,995 0 3,999 0 0% 0 0% 0 0.00% Rubber - Synthetic 680 3,352 1 3,589 1 100% 0 0% 0 0.00% Rubber Bands 37 4,708 0 3,999 0 0% 0 0% 0 0.00% Rubber Gothing & Footwear 220 4,091 9 2,361 3 33% 6 67% 0 0.00% Rubber Froducts 4,278 1,896 7 2,524 4 57% 2 29% <td>Rooming Houses</td> <td></td> <td></td> <td></td> <td></td> <td>2</td> <td></td> <td></td> <td></td> <td>1</td> <td></td>	Rooming Houses					2				1	
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Routing Service - Air, Highway & Marine 116 4,356 2 3,270 2 100% 0 0% 0 0,00% Rubber - Crude 4 4,995 0 3,999 0 0 % 0 0% 0 0,00% Rubber - Synthetic 680 3,352 1 3,589 1 100% 0 0% 0 0,00% Rubber Bands 37 4,708 0 3,999 0 0% 0 0% 0 0.00% Rubber Clothing & Footwear 220 4,091 9 2,361 3 33% 6 67% 0 0.00% Rubber Products 4,278 1,896 7 2,524 4 57% 2 29% 1 14.29% Rubber Stamps 4,699 1,811 10 2,287 4 40% 6 60% 0 0	Rope					1		1		0	
Rubber - Crude 4 4,995 0 3,999 0 0% 0 0% 0 0.00% Rubber - Synthetic 680 3,352 1 3,589 1 100% 0 0% 0 0,00% Rubber Bands 37 4,708 0 3,999 0 0% 0 0% 0 0.00% Rubber Clothing & Footwear 220 4,091 9 2,361 3 33% 6 67% 0 0,00% Rubber Products 4,278 1,896 7 2,524 4 57% 2 29% 1 14.29% Rubber Stamps 4,699 1,811 10 2,287 4 40% 6 60% 0 0.00%	Rotogravure Printers		4,591		3,999	0		0		0	
Rubber - Synthetic 680 3,352 1 3,589 1 100% 0 0% 0 0,00% Rubber Bands 37 4,708 0 3,999 0 0% 0 0% 0 0,00% Rubber Clothing & Footwear 220 4,091 9 2,361 3 33% 6 67% 0 0,00% Rubber Products 4,278 1,896 7 2,524 4 57% 2 29% 1 14.29% Rubber Stamps 4,699 1,811 10 2,287 4 40% 6 60% 0 0.00%						2		0		0	
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Rubber Clothing & Footwear 220 4,091 9 2,361 3 33% 6 67% 0 0,0,00%						1		0		0	
Rubber Products 4,278 1,896 7 2,524 4 57% 2 29% 1 14.29% Rubber Stamps 4,699 1,811 10 2,287 4 40% 6 60% 0 0.00%			4,708			0		0		0	0.00%
Rubber Stamps 4,699 1,811 10 2,287 4 40% 6 60% 0 0.00%				9		3		5		U 11	
				10	2,324	4		2			
	Rubber Stamps - Manufacturers Equipment & Supplies	4,699	3,593	10	2,287	4	0%	7	100%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Rubber Working Machinery Rubbish & Garbage Removal	177 736	4,635 131	2.478	3,999	2,107	0% 85%	354	0% 14%	0 17	0.00%
Rubbish & Garbage Removal Contractors Equipment	2,002	2,484	2,476	1,700	12	52%	11	48%	0	0.00%
Rust Preventatives & Removers	597	3,440	1	3,589	1	100%	0	0%	0	0.00%
Rustproofing - Industrial	85	4,474	1	3,589	0	0%	1	100%	0	0.00%
Rustproofing & Undercoating - Auto	1,874	2,550		2,748	3	60%	1	20%	1	20.00%
Saddlery & Harness Safe & Vault Movers	7,808 545	1,426 3,509	27	1,584 3,270	19	70% 50%	/	26% 50%	1	3.70%
Safe Deposit Box Rental	646	3,383		3,270	1	0%	1	0%	0	0.00%
Safes & Vaults	11,228	1,205	22	1,724	14	64%	7	32%	1	4.55%
Safes & Vaults - Opening & Repairing	233	4,057	1	3,589	0	0%	1	100%	0	0.00%
Safety & Rescue Equipment Sales & Services	7,185	1,500	19		15	79%	4	21%	0	0.00%
Safety Cans	33 31,292	4,736	0 155	3,999 665	137	0% 88%	0 18	0% 12%	0	0.00%
Safety Consultants Safety Equipment & Clothing	16,578	625 982	155		137	88% 74%	18	12% 26%	0	0.00%
Sailmakers	1,424	2,784	36	1,398	16	44%	20	56%	0	0.00%
Salads	116	4,356	0	3,999	0	0%	0	0%	0	0.00%
Sales & Order Books	7,983	1,417	81		44	54%	35	43%	2	2.47%
Sales Lead Generation	30,003	646	239		133	56%	102	43%	4	1.67%
Sales Organizations	19,657	885	43	1,287	27	63%	15	35%	1	2.33%
Sales Presentations	3,086	2,166	225	2,874 505	205	75% 91%	10	25% 4%	0	0.00%
Sales Promotion Service Sales Training	16,184 9,635	1,302	11		205	91% 45%	10	45%	10	4.44% 9.09%
Salt	9,633	3,087	2		2	100%	0	0%	1	0.00%
Saltwater Pools - Equipment & Supplies	1,137	2,973	22	3,210	17	77%	5	23%	0	0.00%
Salvage - Marine	802	3,228	2	3,270	1	50%	1	50%	0	0.00%
Sample Cards & Books	33	4,736	0	3,999	0	0%	0	0%	0	0.00%
Sample Cases	174	4,185	1		1	100%	0	0%	0	0.00%
Sanctuaries - Wild Life	322	3,859	0	3,999	. 0	0%	.0	0%	0	0.00%
Sand & Gravel Handling Favingson	26,593 457	715 3,628	26	1,614 3,589	15	58% 100%	11	42% 0%	0	0.00%
Sand & Gravel Handling Equipment Sandblasting	11,894	1,167	18		12	100%	6	33%	0	0.00%
Sandblasting Equipment & Supplies	1,683	2,644	1	-/	1	100%	0	0%	0	0.00%
Sandwiches	3,635	2,026	43		30	70%	13	30%	0	0.00%
Sanitariums	3	5,011	0	3,999	0	0%	0	0%	0	0.00%
Sanitary Napkins	191	4,158	0		0	0%	0	0%	0	0.00%
Sanitation Consultants	3,562	2,046	56	1,149	32	57%	24	43%	0	0.00%
Sash Operating Devices	788	3,246	0	3,999	0 530	0%	0 45	0% 8%	0	0.00%
Satellite Communication - Common Carrier Satellite Equipment & Supplies	15,229 55,446	1,028 414	578 5,999	268 20	5,897	92% 98%	45 88	1%	J 14	0.52% 0.23%
Sauna Equipment & Supplies	10,354	1,258	3,333	1,471	23	72%	6	19%	14	9.38%
Sausage Casings	61	4,579	0	3,999	0	0%	0	0%	0	0.00%
Sausages	1,380	2,805	4	2,874	2	50%	2	50%	0	0.00%
Savings & Loan Association - Reps	62	4,572	0		0	0%	0	0%	0	0.00%
Savings & Loan Associations	7,699	1,446	32		27	84%	5	16%	0	0.00%
Sawdust & Shavings	516 479	3,546 3,597	0	3,999 3,999	0	0% 0%	0	0% 0%	0	0.00%
Sawmill Equipment & Supplies Sawmills	5,959	1,643	U	2,748	0	40%	0	60%	0	0.00%
Saws	3,431	2.072	27		17	63%	10	37%	0	0.00%
Saws - Sharpen & Repair	945	3,100	2	3,270	1	50%	1	50%	0	0.00%
Scaffolding & Aerial Lifts	4,659	1,818	6	2,615	5	83%	1	17%	0	0.00%
Scales	5,682	1,686	29		20	69%	8	28%	1	3.45%
Scales - Repair	334	3,833	1	3,589	1	100%	0	0%	0	0.00%
Scalp Care Scenery Studio	1,283 117	2,861 4,354	<u>7</u>	2,524 3,999	7	100%	0	0% 0%	0	0.00%
Scenery Studio Scholarships & Financial Aid	63,757	4,354 377	1.173	3,999	1.125	96%	47	4%	0	0.00%
Scholastic Prep Courses, Books & Materials	23,656	781	292		205	70%	75	26%	12	4.11%
School Furniture & Equipment	5,133	1,757	9	2,361	9	100%	0	0%	0	0.00%
School Information	3,893	1,967	27	1,584	21	78%	6	22%	0	0.00%
School Lunch Ordering & Management	96	4,427	1		0	0%	1	100%	0	0.00%
School Supplies	11,626	1,183	52		32	62%	16	31%	4	7.69%
Schools - Academic - College Preparatory	1,774 222,958	2,600 108	8 1,564	2,439 120	1,364	100% 87%	180	0% 12%	20	0.00% 1.28%
Schools - Academic - Colleges & Universities Schools - Academic - Elementary & Secondary	18,542	108 914	1,564	1,419	1,364	87% 77%	180	20%	20	2.86%
Schools - Academic - Pre & Kindergarten	25,977	729	63		42	67%	20	32%	1	1.59%
Schools - Academic - Special Education	37,361	559	164	633	141	86%	20	12%	3	1.83%
Schools - Business & Vocational	313,215	71	979	187	753	77%	196	20%	30	3.06%
Schools - Dental Assistant	595	3,442	3	3,047	1	33%	2	67%	0	0.00%
Schools - General Interest	55,391	415	217		144	66%	57	26%	16	7.37%
Schools - Holistic	1,596	2,691	2 121	3,270	2	100% 52%	0	0%	0	0.00%
Schools - Home Study Schools - Online Trading & Investment	24,078 1,140	766 2,968	121		63	52% 30%	25	21% 50%	33	27.27% 20.00%
Schools - Online Trading & Investment Schools - Private	17,275	956	64		37	58%	27	42%	0	0.00%
Scientific Apparatus & Instruments	2,620	2,289	4		1	25%	27	50%	1	25.00%
Scientists	696	3,332	6	2,615	4	67%	2	33%	Ô	0.00%
Scientists - Pharmaceutical	56	4,610	11	2,223	0	0%	11	100%	0	0.00%
Scooters - Medical	4,900	1,785	32	1,471	22	69%	9	28%	- 1	3.13%
Scooters - Repair	652	3,380	20	1,785	7	35%	13	65%	0	0.00%
Scoreboards Green Matella	363	3,786	1		1	100%	0	0%	0	0.00%
Scrap Metals Scrap Rubber	23,327 320	784 3,865	30 0		20	67% 0%	10	33% 0%	0	0.00%
Scrapbooking	3,219	2,131	22		0	41%	11	50%	<u>ປ</u>	9.09%
Scraphooking	3,219	2,131	22	1,724	9	41%	11	50%	2	9.09%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Screen Enclosures Screen Manufacturers Equipment & Supplies	24,280 618	761 3,413	56 0	1,149	43	77%	12	21%		1 1.79% 0 0.00%
Screen Printing	43,620	495	162	634	86	53%	71	44%		5 3.09%
Screen Printing - Equipment & Supplies	1,661	2,654	1	3,589	0	0 70	1	10070	(0.00%
Screen Repair	9,020 39,677	1,341 533	26		11 137	42% 80%	12		3	3 11.54%
Screening - Background & Employment Screening - Tenant	9,810	1,291	172 14		137	80% 79%	31	18% 21%	4	4 2.33% 0 0.00%
Screening & Sifting Equipment	130	4,311	0		0	0%	0		Č	0.00%
Screens - Decorative	439	3,653	11	2,223	4	36%	7	64%	(0.00%
Screens - Door & Window	31,312 227	623 4,075	55 0		33	60% 0%	19 0		3	3 5.45%
Screens - Security Door Screens - Windows	830	3,202	13		3	23%	10		,	0 0.00%
Screw Machine Products	750	3,292	1	3,589 3,999	1	100%	0	0%	,	0.00%
Screw Machines & Equipment	77	4,503	0		0	0%	0		(0.00%
Screws	262	3,985	0		0	0%	0	0%	(0.00%
Sculptors Sculptors Equipment & Supplies	996 46	3,061 4,662	5	2,748 3,999	5	100%	0	0%	(0 0.00%
Seal Coating	34.810	586	148		68	46%	68		12	
Sealing - Pavement	4,016	1,940	29	1,535	13		10		6	6 20.69%
Seals - Notary & Corporation	14,099	1,074	54		27	50%	22			5 9.26%
Seals - Oil, Grease	699 311	3,331 3,884	5	2,748 3,589	4	80%	1	20% 100%	(0.00%
Seals - O-Ring Seals - Security	277	3,884 3,942	1	3,589 2,874	2	50%	1 7	100%	,	0 0.00%
Search Engine Optimization Services	34,803	587	206	534	123	60%	42		41	1 19.90%
Searchers of Records	54,510	423	917	197	864	94%	36	4%	17	7 1.85%
Seat Belts	853	3,175	14		9	64%	5	36%	(0.00%
Seating Companies Second Hand Stores	2,172 5,104	2,432 1,761	31 20		30 11		1 8	3% 40%		0 0.00% 1 5.00%
Secret Shopper	53,928	426	171		24	14%	40		107	
Security Cameras	6,209	1,609	24	1,663	10	42%	13	54%		1 4.17%
Security Control Equipment & System Monitors	472,549	47	2,476		2,195	89%	239		42	2 1.70%
Security Guard & Patrol Service	118,626	199	194	560	85	44%	103		15	6 3.09%
Security Systems Consultants Seed Cleaning Equipment	65,907 309	363 3,894	347	364 3,999	289	83% 0%	43		15	5 4.32% 0 0.00%
Seeding Equipment	1,158	2,954	4		3	75%	1	25%	(0.00%
Seeds & Bulbs - Retail	10,992	1,220	122	760	75	61%	46	38%	i	1 0.82%
Seeds & Bulbs - Wholesale	1,887	2,542	2	3,270	2	100%	0	0%	(0.00%
Seismic Retrofit Seismograph Equipment & Supplies	99 21	4,418 4,829	0		0	0% 0%	0	0% 0%	(0.00%
Seismograph Service	41	4,629	0		0	0%	0			0 0.00%
Self Defense	7,912	1,420	40		22	55%	14		2	4 10.00%
Self Defense Devices	5,304	1,734	55		50	91%	5	9%	(0.00%
SemiConductor Devices	1,419	2,787	0		0	0% 69%	0		(0.00%
Seminar Marketing Seminars & Training - Wealth Building & Real Estate Results not	3,875	1,974	35	1,419	24	69%	11	31%	(0.00%
Substantiated	28,332	678	97	873	75	77%	19	20%	3	3 3.09%
Senior Care Information and Resources	3,775		6		3	50%	3	50%	(0.00%
Senior Citizens Service Organization	28,447	673	19		12		7	37%	(0.00%
Senior Home Care Senior Housing/Living	11,836 5,194	1,169 1,748	14 23		12 18	86% 78%	2	14% 22%	(0 0.00%
Senior Move Manager	440	3,650	2		2	7070	0		ì	0.00%
Seniors Moving & Delivery Services	613	3,418	2	3,270	2	100%	0	0%	(0.00%
Separators	62	4,572	0		0	0%	0			0.00%
Septic Tanks - Treatment Supplies Septic Tanks & Systems Cleaning	8,180 73,045	1,408 338	32 176		27 116	84% 66%	57	9% 32%	4	2 6.25% 3 1.70%
Septic Tanks & Systems Cleaning Septic Tanks & Systems Contractors & Dealers	105,271	228	218		146		71		-	1 0.46%
Septic Tanks & Systems Wholesale & Manufacturers	784	3,253	3		0	0%	3	100%	Ċ	0.00%
Service Animals - Dogs	2,945	2,209	17		8	47%	9		(0.00%
Service Animals - Training	131		4	2/07 1	1	25%	3 469	75% 40%	,	0.00%
Service Stations - Gasoline & Oil Services - General	106,694 195,832	224 120	1,184 740		683 409	58% 55%	271		32 60	
ServiceStation Equipment	1,625	2,670	2	3,270	0	0%	2	100%	0.0	0.00%
ServiceStation Supplies	139	4,284	0	3,999	0	0%	0	0%	(0.00%
Sewage Disposal Systems	3,029	2,183	31		14		17		(0.00%
Sewage Treatment Equipment Sewer Cleaner Vacuum Service	502 47	3,570 4,656	2		1	50% 100%	1		l l	0 0.00%
Sewer Cleaning Equipment & Supplies	925	3,116	2		2	100%	0		(0.00%
Sewer Contractors	22,882	800	45	1,266	26	58%	13	29%	ē	6 13.33%
Sewer Inspection	1,147	2,964	4		1	25%	3	75%	(0.00%
Sewer Pipe	277 4,381	3,942 1,871	0 18		0 13	0% 72%	0	0 70		0 0.00% 1 5.56%
Sewing Contractors Sewing Instruction	4,381 1,827	2,573	18		13	38%	4	38%	-	2 25.00%
Sewing Machines - Dealers	21,679	829	73		53		20			0.00%
Sewing Machines - Industrial & Commercial	630	3,400	1	3,589	0	0%	1	100%	(0.00%
Sewing Machines - Service & Repair	5,410	1,725	63		45		17			1 1.59%
Sewing Machines - Supplies & Parts Sewing Machines - Wholesale & Manufacturers	1,487 822	2,747 3,209	14 17		4 17	29% 100%	10		(0.00%
Sewing Machines - Wholesale & Manufacturers Shade Sails	173	3,209 4,187	17		1/ n	100%	0		-	0 0.00%
Shafting	2	5,027	0		0	0%	0		(0.00%
Sharpening Service	4,350	1,878	28	1,561	9	32%	19	68%		0.00%
Shavers - Electric	767	3,270	16		13		3	19%		0.00%
Shavers - Electric Repair	488	3,587	1	3,589	0	0%	1	100%	[0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Shears & Scissors Sheepskin Specialties	1,326 980	2,833 3.078	6	2,615 3.047	5	83% 33%	1	17% 67%	0	0.00%
Sheet Metal Equipment & Supplies	3,451	2,067		2,748	3	60%	2	40%	<u> </u>	0.00%
Sheet Metal Work	27,049	697	24		18	75%	- 6	25%	0	0.00%
Shells - Marine	141	4,279	2	3,270	1	50%	0	0%	1	50.00%
Shelving	5,710	1,676	13		9	69%	4	31%	0	0.00%
Shielding - Magnetic, Electrostatic	424	3,676	1	3,589	0	0%	0	0%	1	100.00%
Shims	7	4,965	0		0	0%	0	0%	0	0.00%
Shingles	1,825	2,575 3,780	1	3,589	1	100%	0	0%	0	0.00%
Ship Brokers	364		2	3,270	2	100%	0	0%	0	0.00%
Ship Builders & Repair	1,078	3,007	2	3,270	1	50% 0%	1	50% 0%	0	0.00%
Ship Chandlers Ship Cleaning	25	4,793 5,027	0	3,999 3,999	0	0%	0	0%	0	0.00%
Ship Registers		5,027 4 995	0	3,999	0	0%	0	0%	0	
Ship Wreckers	34	4,726	1	3,589	0	0%	1	100%	0	0.00%
Shipping Masters	23.633	782	209	530	73	35%	118	56%	18	8.61%
Shipping Room Supplies	5,906	1,650	44	1,279	24	55%	13	30%	7	15.91%
Shirts - Custom Made	6,684	1,555	115	793	64	56%	48	42%	3	2.61%
Shirts - Wholesale & Manufacturers	1,517	2,726	13	2,106	11	85%	2	15%	0	0.00%
Shock Absorbers	251	4,008	4		3	75%	1	25%	0	0.00%
Shoe Dyers	165	4,208	0	3,999	0	0%	0	0%	0	0.00%
Shoe Findings & Supplies	1,009	3,055	3	3,047	1	33%	2	67%	0	0.00%
Shoe Laces	148	4,260	8	2,439	4	50%	4	50%	0	0.00%
Shoe Machinery	6	4,974	0		0	0%	0	0% 33%	ŏ	0.00%
Shoe Manufacturers Supplies	185 18,201	4,165 925	220	3,047 511	98	67% 45%	109	33% 50%	10	0.00%
Shoe Repair Shoe Shining	248	4,012	1	3,589	98	45% 0%	109	100%	13 n	5.91%
Shoe Trees	224	4,083	1	3,999	0	0%	0	100 %	0	0.00%
Shoes - Custom Made	7,553	1,461	130	734	101	78%	28	22%	1	0.77%
Shoes - Orthopedic	16,313	991	73	1,017	55	75%	16	22%	2	2.74%
Shoes - Retail	125,379	191	1,477	125	968	66%	478	32%	31	2.10%
Shoes - Wholesale & Manufacturers	7,212	1,497	110		91	83%	19	17%	0	0.00%
Shoplifting Prevention Devices	178	4,176	1	3,589	0	0%	1	100%	0	0.00%
Shoppers News Publications	4,861	1,788	34		15	44%	5	15%	14	41.18%
Shopping Carts & Baskets	284	3,932	2		0	0%		100%	0	0.00%
Shopping Centers & Malls	10,728	1,236	43		26	60%	14	33%	3	6.98%
Shopping Service - Personal	13,532	1,098	100 38	851	67	67% 45%	32 21	32% 55%	1	1.00%
Shopping Service - Protective, Comparative Shoring	30,423 953	641 3,094	38 0	1,364 2,361	17	100%	21	0%	0	0.00%
Shoring Contractors	1,275	2,871	9	2,361	9	89%	1	11%	0	0.00%
Shortening	9	4,937	0		0	0%	0	0%	0	0.00%
Shot Peening	326	3,850	0		0	0%	0	0%	0	0.00%
Shovels - Power	30	4,760	0	3,999	0	0%	0	0%	0	0.00%
Show Cases	317	3,869	5		3	60%	2	40%	0	0.00%
Shower Curtains - Wholesale & Manufacturers	51	4,635	1	3,589	1	100%	0	0%	0	0.00%
Shower Doors & Enclosures	20,569	862	67		45	67%	20	30%	2	2.99%
Shower Pan Replacement	121		2		2	100%	0	0%	0	0.00%
Shredding Services	2,819	2,240	2	3,270	2	100%	0	0%	0	0.00%
Shuffleboards	120	4,347 344	227	3,999 503	153	0% 67%	0 68	0%	0	0.00%
Shutters Shuttle Bus	70,173 6,563	1,569	227 116		152 64	55%	48	30% 41%	/	3.08%
Siding Cleaning	209	4,115	110	3,999	04	0%	40	0%	- - 4	0.00%
Siding Contractors	288.891	78	598	262	433	72%	118	20%	47	
Siding Materials	7,762	1,434	15	2,009	9	60%	6	40%	0	0.00%
Sightseeing Tours	24,088	765	162	634	95	59%	61	38%	6	3.70%
Signals	210	4,114	0	3,999	0	0%	0	0%	0	0.00%
Signs	109,406	217	378		198	52%	163	43%	17	4.50%
Signs - Digital	3,490	2,061	29	1,535	15	52%	10	34%	4	13.79%
Signs - Equipment & Supplies	2,216	2,409	3	3,047	1	33%	2	67%	0	0.00%
Signs - Erectors & Hangers	847	3,183	1		0	0%	1	100%	0	0.00%
Signs - Exit Signs	223 1,251	4,085	1 8		0	0% 25%	1	100%	0	0.00%
Signs - Maintenance & Repair Signs - Neon	1,251	2,890 2,672	8		2	25% 18%	5	63% 45%	1	12.50%
Signs - Photoluminescent	1,623	4,849	0		<u>2</u>	0%		0%	<u>4</u>	0.00%
Silage Covering	33	4,736	0		0	0%	0	0%	0	0.00%
Silicones	106	4,389	0		0	0%	0	0%	ñ	0.00%
Silks - Wholesale & Manufacturers	287	3,926	10		1	10%	9	90%	Ö	0.00%
Silversmiths & Goldsmiths	783	3,255	2		1	50%	1	50%	0	0.00%
Silverware	2,283	2,385	1	3,589	1	100%	0	0%	0	0.00%
Silverware Clean, Repair & Replate	248	4,012	2		1	50%	1	50%	0	0.00%
Singing Telegrams	270		2		1	50%	1	50%	0	0.00%
Sink Manufacturers	382		3	3,047	1	33%	2	67%	0	0.00%
Sirens & Horns	106		0	-1	0	0%	0	0%	0	0.00%
Sitting Services Skate Sharpening	49,512 148	451 4,260	162 0	634 3,999	160	99% 0%	2	1% 0%	0	0.00%
Skate Snarpening Skateboard Parks & Rinks	1,097	2,998	6		<u> </u>	83%	1	17%	0	0.00%
Skateboards & Equipment	7,069	1,513	110		61	55%	48	44%	1	0.00%
Skating Equipment & Supplies	1,717	2,624	16		11	69%	5	31%	<u></u>	0.00%
Skating Equipment & Supplies Skating Instruction	219	4,096	7	2,524	2	29%	5	71%	0	0.00%
Skating Rinks	5,047	1,769	28		19	68%	9	32%	Ö	0.00%
Skating Rinks - Installation, Equipment & Supplies	104		0	3,999	0	0%	0	0%	0	0.00%
Ski Centers & Resorts	1,573	2,700	23	1,700	19	83%	1	17%	n	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Ski Equipment - Repair	285 8 344	3,929 1,391	5	2,748 1 364	4 26	80% 68%	10	20% 26%	0	0.00%
Ski Equipment - Retail Ski Equipment - Wholesale & Manufacturers	150	4 253	38	3,589	201	100%	10	0%	<u>2</u>	2 5.26% 0 0.00%
Ski Equipment Rental	526	3,529	3	3,047	2	67%	Ŭ	33%	0	0.00%
Ski Instruction	382	3,745	3	3,047	2	67%	1	33%	0	0.00%
Ski Lift Equipment	12	4,909	0	3,999	0	0%	0	0%	0	0.00%
Ski Tours	382	3,745	3	3,047	0	0%	3	100%	0	0.00%
Skin Care	118,551	202	1,514	123	1,112	73%	373		29	1.92%
Skip Tracing	390	3,739	1	3,589	1	100%	0	0%	0	0.00%
Sky Diving	4,200	1,906	74		25	34%	41		8	3 10.81%
Skylights	10,449	1,250	8	2,439	5	63%	2	25%	1	12.50%
Skylights - Distributors	561	3,489	1		0	0%	1	100%	0	0.00%
Slate	610 1,732	3,427 2.617		3,589 2,615	1/4	100% 67%	<u> </u>	0% 33%	<u> </u>	0.00%
Sleep Disorders - Sleep Apnea Sleep Disorders - Snoring	75	4,511	9	3,047	41	67%		33%	0	0.00%
Slicing Machines	/3	4,311	3	3,999		07%	1	33% 0%	<u>0</u>	0.00%
Slides & Film Strips	497	3,576	1	3,589	1	100%	0	0%	0	0.00%
Slings	114	4.363	0		0	0%	0	0%	0	0.00%
Slip Covers	2,097	2,458	17		13		4	24%	0	0.00%
Slippers - Wholesale & Manufacturers	136	4,290	0	3,999	0	0%	Ö	0%	0	0.00%
Small Engine Repair	23,902	774	118	777	66		43	36%	9	7.63%
Smart Phone Software Support	613	3,418	13	2,106	2	15%	8	62%	3	23.08%
Smelters & Refiners - Base Metals	514	3,550	0	3,999	0	0%	0	0%	0	0.00%
Smelters & Refiners - Precious Metals	7,694	1,448	10	2,287	7	70%		30%	0	0.00%
Smelters & Refiners Equipment & Supplies	871	3,162	4	2,874	4	100%	0	0%	0	0.00%
Smoke Abatement Equipment	243	4,024	6	2,615	2	33%	2	33%	2	2 33.33%
Smoke Detectors & Alarms	1,279	2,865	6		3	50%		50%	0	0.00%
Smoke Odor Counteracting Service	303	3,904	0		0	0%		0%	0	0.00%
Smoke Stacks	46	4,662	0	3,999	0	0%	0	0%	0	0.00%
Smokers Information & Treatment	3,684	2,018	50	1,205	50	100%	0	0%	0	0.00%
Snow Making Machines	57	4,605	0	3,999	0	0%	0	0%	0	0.00%
Snow Melting Systems	333	3,838		3,270	1	50%	1	50%	0	0.00%
Snow Removal Equipment	1,832	2,570	18		11			39%	0	0.00%
Snow Removal Service	34,434 2,647	590 2,281	270 37	443 1,377	142	53% 46%	101	37% 54%	2/	0.00%
Snow Removal Service - Commercial	2,647		3/		17	100%	20	0%	<u> </u>	
Snow Removal Service - Roof Snowmobile Tours	200	4,138 5,048	1	3,999	1	0%	0	0%	0	0.00%
Snowmobiles	9,264	1,323	95	884	81		14	15%	0	0.00%
Soap Dispensers	36	4,714	0		01	0%		0%	0	0.00%
Soaps & Detergents	4,634	1,822	29		17	59%	12		0	0.00%
Soccer Clubs	3,245	2,120	34		17	50%	17		0	0.00%
Social Security Services	26,355	721	35	1,419	18	51%		49%	0	0.00%
Social Service Organizations	18,165	926	46		39		6	13%	1	2.17%
Social Workers	4,514	1,840	9		9	100%	0		0	0.00%
Sod & Sodding Service	21,920	821	86		53	62%	28	33%	5	5.81%
Sod Cutting Machines	12	4,909	0	3,999	0	0%	0	0%	0	0.00%
Soda Fountain Equipment	469		5		5	100%	0	0%	0	0.00%
Soda Fountain Shops	313		2	3,270	1	50%	1	50%	0	0.00%
Soda Fountain Supplies	476 239	3,605	16		16	100%	0	0%	0	0.00%
Soffit & Fascia	1,132	4,040 2,978	0		0	0% 0%	0	100%	0	0.00%
Soil Conditioners			1		<u> </u>	100%		100%	U	0.00%
Soil Conservation Service Soil Solidification	521 438	3,536 3,655	1	3,589 3,999	0	0%	0	0%	- 0	0.00%
Soil Testing	1,076	3,008	0	3,999	0	0%	0	0%	0	0.00%
Solar Energy Equipment & Systems Dealers	83,970	288	259		195	75%	56		8	3.09%
Solar Energy Equipment & Systems Manufacturing & Distribution	11,281	1.198	62		48	77%	14		0	0.00%
Solar Energy Equipment & Systems Supplies & Parts	2,440	2,342	9	2,361	4	44%		56%	ő	0.00%
Solar Energy Products - Retail	40,611	525	107	820	91	85%	13	12%	3	2.80%
Solar Energy Products Service & Repair	16,840	974	56	1,149	40	71%	16	29%	0	0.00%
Solar Energy Research & Development	3,490	2,061	3	3,047	1	33%		67%	0	0.00%
Solar Energy System Design & Installation	52,969	431	158	652	137	87%	16		5	3.16%
Solar Panel Cleaning	171	4,190	0	3,999	0	0%	0	0%	0	0.00%
Solder	20	4,836	0		0	0%		0%	0	0.00%
Soldering Equipment	69	4,543	0		. 0	0%		0%	0	0.00%
Soliciting Organizations	14,031	1,077	29		18		9	31%	2	6.90%
Solvents Parlaining	236	4,048	0		0	0%	0	0%	0	0.00%
Solvents - Reclaiming	20 323		0		0	0% 0%		0% 100%	0	0.00%
Sorting Equipment Sound Control Structures & Equipment	323 563	3,858 3,485	2		2	100%	1	100%	0	0.00%
Sound Control Structures & Equipment Sound Effect Records	203	4,987	<u>2</u>		2	100%	0	0%	<u>U</u>	
Sound Level Testing - Industrial	43	4,987	0	3,333	0	0%	0	0%	0	0.00%
Sound Systems & Equipment	23,115	789	212		164				1	0.00% L 0.47%
Soundproofing	768	3,269	0		0	0%		0%	<u> 1</u>	0.47%
Souvenir Milk Caps	262	3,985	3	3,047	3	100%	0	0%	0	0.00%
Souvenirs - Retail	4,077	1,932	28	1,561	15	54%	6	21%	7	7 25.00%
Souvenirs - Wholesale & Manufacturers	327	3,848	1		0	0%		100%	0	0.00%
Soy Bean Products	296	3,914	0		0	0%		0%	Ö	0.00%
Spark Plugs	33	4,736	1	3,589	0	0%	1	100%	0	0.00%
Spas & Hot Tubs - Dealers	87,707	274	400	337	318	80%	74	19%	8	2.00%
Spas & Hot Tubs - Rental - Wholesale, Manufacturing	13,088	1,115	52	1,189	50	96%	2	4%	0	0.00%
		659	132		70		60	45%	2	1.52%
Spas & Hot Tubs - Service & Repair Spas & Hot Tubs - Supplies & Parts	29,177 9,347	1,318	61	1,110	47		14			0.00%

Second	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Section 10 10 10 10 10 10 10 1				8		4		4		0	
Company		809		4	2,874	2		2		0	
Seed Subsect						/		1		0	
100 100	Speech Aid Devices	111	3,930		3,369	0	0%	1	100%	0	0.00%
Communication 1.00						3		1		2	
Company				3		3		0		0	
Collection Col	Spices	4,694		136	715	12		122	90%	2	
Cold Control Agency 0.5 1.50 1.00	Spill Control Equipment & Materials	133	4,303	2	3,270	1	50%	1	50%	0	0.00%
Simple 1737 1737 1737 18 1709 7 146 8 808 1.755 7 1.755 1.	Spill Control Service	63	4,568	0	3,999	0	0%	0	0%	0	0.00%
184	Spinologists	37	4,708	0	3,999	0	0%	0	0%	0	0.00%
September Sept				16	1,972	7		8		1	6.25%
Section Sect						0		0		0	
Secretary West Secretary						3		3		0	
Spectral County 1,456						8				1	
Special Special 1,075	Sporting Goods - Retail	207,542		1,616	113			499	31%	17	
Special Service										1	
Sort Department										9	
Spring								34		0	
South Principle 1,246 1,746 50 1,250 76 406 36 606 37 6	Sports Momorabilia	3 060	3,290		1 205		100%	22	140%	<u>0</u>	
Sectionary National Section Sect											
September Windows State State										20	
Spray to National										20 n	
Servine Countries 1.125	Spray On Siding	729	3.301		2.748		80%		20%	0	0.00%
Special of Special Conference 485 3,677 3 3,777 4 5 5 5 5 5 5 5 5 5	Spraying Equipment					0		0		0	
Serging Authorities Sale Service 1985 2,517 19 127 17 25% 6 27% 1,24%						n		2		n	
Springs		1,936	2,517		1,817	12	63%	6	32%	1	
Springer Supervisor Service 2,005 7,205 7 7,205 9 45% 4 57% 0 0.000	Springs - Coil, Flat - Distributors & Manufacturing	1,092	3,000	2	3,270		0%	2	100%	0	0.00%
Springer Autoreatic - Fire 15,165 1,098 6 2,498 5 65% 3 38% 0 0,00% 1 1 1 1 1 1 1 1 1	Sprinkler Supervisory Service		2,225		2,324	3		4		0	0.00%
Squark Courts - Provide	Sprinklers - Automatic - Fire	15,165	1,029		2,439	5	63%	3	38%	0	0.00%
Spillers	Square Dance Apparel		4,579	2	3,270	0		2		0	0.00%
Solution 10,430 1,251 19 1,817 10 57% 9 47% 9 0,000						0		0		0	
Sediman, Annea & Althetic Predicts 3716 2,014 39 1,345 23 39% 12 31% 41 12.26% 1.25%						0		0		0	
South 12,651 1,123 15 1,817 10 53% 7 37% 2 10,55% 7 4.1% 10 53% 10 53% 10			1,251					9		0	
Start Published 12,079	Stadiums, Arenas & Athletic Fields							12		4	
Start Vision						10		7		2	
Start French								10		0	
State						20		0		0	
Samp Natchines			3,508		3,999	0	0%	0		0	0.00%
Samp Pades 10 4,928 0 3,999 0 0% 0 0% 0 0.00						0				0	
Samps Collecting Supplies 80 4.492 0 3.399 0 0% 0 0% 0 0.00%						<u>U</u>		<u> </u>		<u> </u>	
Samps Collectors								0		0	
Saples & Tackers 72	Stamps - Collectors						69%	- 6		3	10.34%
Starters - Engine 342 3,819 2 3,270 2 100% 0 0.0% 0 0.00%						0		0		<u> </u>	
State Pairs	Starters - Engine					2		Ŏ.		0	
Static Controls				3		2		1		0	
Stationery - Wholesale & Manufacturers 1,504 2,736 6 2,615 4 67% 2 33% 0 0,00% Statistical Service 808 3,222 3 3,047 2 67% 1 33% 0 0,00% Statuary 566 3,480 2 3,270 2 100% 0 0 % 0 0.00% Steam Bath Equipment & Supplies 2,413 2,351 28 1,561 18 64% 10 36% 0 0.00% Steam Gleaning - Automotive 72 3,359 0 3,999 0 0 0 0 0 0 0 0 0				0		0		0		0	0.00%
Statistical Service	Stationers - Retail	4,093	1,928	17	1,915	7	41%	10	59%	0	0.00%
Steam Start Quipment & Supples 3,480 2 3,270 2 100% 0 0 % 0 0.00%	Stationery - Wholesale & Manufacturers			6		4		2		0	
Steam Bath Equipment & Supplies 2,413 2,351 28	Statistical Service			3		2		1		0	0.00%
Steam Cleaning - Automotive 272 3,959 0 3,999 0 0 0% 0 0 0% 0 0 0.00% 0						2				0	
Steam Cleaning - Industrial 1,905 2,534 21 1,758 6 29% 14 67% 1 4,76% 1 4,76% 1 4,76% 1 50%	Steam Bath Equipment & Supplies									0	
Steam Specialities						0		Ū		0	
Steam Specialties	Steam Cleaning - Industrial	1,905		21	1,758	6		14		1	
Steam Traps						8		2		0	
Steamship Agencies					3,2/0	1		1		0	
Steel Processing S25 3,532 2 3,270 2 100% 0 0% 0 0.00% 0 0.00% Steel Detailers - Structural 3,259 2,115 5 2,748 3 60% 2 40% 0 0.00% Steel Detailers - Structural 3,259 2,115 5 2,748 3 60% 2 40% 0 0.00% Steel Detailers - Structural 3,259 2,115 5 2,748 3 60% 2 40% 0 0.00% Steel Detailers - Structural 3,259 2,115 5 2,748 3 60% 2 40% 0 0.00% Steel Detailers - Structural 3,259 2,115 5 2,748 3 60% 2 40% 0 0.00% Steel Detailers - Structural 3,259 3,270 3 1,151 3 3,047 3 1,10% 0 0 0% 0 0.00%				<u>U</u>		<u>U</u>		<u>U</u>		0	0.00%
Steel - Used		415 525	3,092	<u> </u>	3,047	2	100%	1	33% 00/-	<u>U</u>	0.00%
Steel Detailers - Structural 3,259 2,115 5 2,748 3 60% 2 40% 0 0.00%								0			
Steel Floring Steel Processing Steel Floring Floring Steel Floring Steel Floring Floring Steel Floring Floring Steel Floring Floring Steel Floring Floring Floring Steel Floring Flo				5		3		2		<u> </u>	
Steel Factors 12,233 1,151 3 3,047 3 100% 0 0% 0 0,00%				11		<u> </u>		11		<u> </u>	
Steel Fabricators 39,943 528 32 1,471 23 72% 8 25% 1 3,13%	Steel Erectors				3.047	3				0	0.00%
Steel Processing 1,629 2,668 1 3,589 0 0 % 1 100% 0 0.00%	Steel Fabricators					23		8		1	
Steel Processing 3,449 2,068 0 3,999 0 0 % 0 0 % 0 0.00%	Steel Mills				3,589	0		1		0	
Steel Processing & Fabricating Equipment 1,044 3,033 1 3,589 1 100% 0 0% 0 0,00%	Steel Processing	3,449	2,068	0	3,999	0	0%	0	0%	0	0.00%
Steeples & Spires 6 4,974 0 3,999 0 0 % 0 0 % 0 0.00%	Steel Processing & Fabricating Equipment	1,044	3,033		3,589	1	100%	0		0	0.00%
Steering Systems & Equipment 432 3,658 2 3,270 2 100% 0 0.00% 0 0.00%	Steeple Jacks	206				0		0		0	
Stencil Cutting Machines 4 4,995 1 3,589 1 100% 0 0% 0 0,00%				0		0		0		0	
Stencils & Stencil Supplies 202 4,132 2 3,270 0 0% 2 100% 0 0.00% Stenographers - Public 1,138 2,971 1 3,589 1 100% 0 0 0 0.00%	Steering Systems & Equipment			2		2		0		0	
Stenographers - Public 1,138 2,971 1 3,589 1 100% 0 0% 0 0,00% Stenographers - Public 1,34 4,29 1 3,589 1 100% 0 0% 0 0,00% Sterilizing Apparatus 31 4,753 0 3,999 0 0% 0 0% 0 0,00% Sterilizing Service 133 4,303 0 3,999 0 0% 0 0% 0 0,00% Stevedoring Contractors 351 3,800 0 3,999 0 0% 0 0% 0 0,00% Stevedoring Contractors 24,375 758 68 1,047 54 79% 12 18% 2 2,94% Stock & Bond Transfer Agents 4,997 1,773 46 1,254 40 87% 6 13% 0 0,00%						1		0		0	
Stenographic Machines & Supplies 134 4,299 1 3,589 1 100% 0 0% 0 0.00% Sterilizing Apparatus 31 4,753 0 3,999 0 0% 0 0 0,00% 0						Ō		2		0	
Sterilizing Apparatus 31 4,753 0 3,999 0 0% 0 0% 0 0,00% Sterilizing Service 133 4,303 0 3,999 0 0% 0 0% 0 0,00% Stevedoring Contractors 351 3,800 0 3,999 0 0% 0 0% 0 0,00% Stock & Bond Brokers 24,375 758 68 1,047 54 79% 12 18% 2 2.94% Stock & Bond Transfer Agents 4,997 1,773 46 1,254 40 87% 6 13% 0 0.00%						1		0		0	
Sterilizing Service 133 4,303 0 3,999 0 0% 0 0.00% Stevedoring Contractors 351 3,800 0 3,999 0 0% 0 0 0.00% 0						1	100%	0		0	
Stevedoring Contractors 351 3,800 0 3,999 0 0% 0 0% 0 0,09% Stock & Bond Brokers 24,375 758 68 1,047 54 79% 12 18% 2,294% Stock & Bond Transfer Agents 4,997 1,773 46 1,254 40 87% 6 13% 0 0.00%						0		0		0	
Stock & Bond Brokers 24,375 758 68 1,047 54 79% 12 18% 2 2,94% Stock & Bond Transfer Agents 4,997 1,773 46 1,254 40 87% 6 13% 0 0.00%					3,999	0		0		0	
Stock & Bond Transfer Agents 4,997 1,773 46 1,254 40 87% 6 13% 0 0.00%						v				<u>U</u>	0.0070
	Stock & Bond Transfer Agents							12 6		<u>Z</u>	0.00%
	Stock & Bolid Halisler Agents Stock Certificates	244	4,022	1	3,589	1	100%	0	0%		

Stock Exchanges Stock Quotation Boards & Systems Stock Yards Stone - Cast Stone - Crushed Stone - Natural Stone - Ston	8877 1,391 145 3,118 1,378 28,251 2,499 12,923 19,563 1 153 1,576 1,240 96,658 1,645 4,332 2,74 2,501 38,531 19,434 4,683 27,763 4 106 679 151 270 103 59 166 1,696 52 49,871	3,151 2,800 4,266 2,157 2,807 680 2,317 1,121 888 5,048 4,244 2,699 2,898 248 2,659 1,889 4,518 2,315 546 891 1,814 689 4,995 4,389 3,354 4,249 3,964 4,406 4,591 4,868 2,653	4 4 3 3 0 0 6 2 2 7 5 2 10 4 10 10 10 10 0 0 0 1 1 0 0 0 9 9 7 7 9 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1	3,270 3,270 3,270 3,270 2,524 1,189 838 3,999 3,589 1,614 2,361 172 1,561 2,524 3,589 2,158 1,287 1,205 2,048 705 3,999 3,270 3,999 3,589 3,999 3,999 3,999 3,999 3,999 3,999 3,999	3 3 3 0 11 22 500 50 50 23 23 56 0 0 22 4 818 33 0 5 34 42 7 111 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	75% 100% 0% 100% 119% 100% 56% 71% 54% 0% 85% 44% 76% 43% 44% 76% 43% 45% 66% 76% 85% 66% 66% 66% 66% 66% 66% 66% 66% 66% 6	1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	25% 0% 0% 83% 0% 83% 0% 32% 29% 54% 43% 60% 15% 55% 23% 55% 100% 55% 100% 59% 0% 10% 0% 10% 0%	0 0 0 0 155 11 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% 0.00% 0.00% 0.00% 0.00% 2.63% 0.00%
Stock Yards Stone - Crushed Stone - Crushed Stone - Crushed Stone - Shatural Stone Setting Stone Setting Stone Setting Stone Setting - Interlocking Pavers Stone Singer Store Singer Store Singer Storage - Uquid & Bulk Storage - Uquid & Bulk Storage - Units - Household & Commercial Storage Units - Portable Storage Fixtures Store Fixtures Store Fixtures Store Fixtures - Used	1.4% 3.118 1.378 28,251 2,499 12,923 19,563 1,576 1,240 96,658 1,645 4,332 7,44 2,501 19,434 4,683 27,763 27,703 19,434 106 6751 270 103 59 16 1,696 1,696 1,696 1,696	4,266 2,157 2,807 6800 2,317 1,121 888 5,048 4,244 2,699 2,898 248 2,659 1,889 4,518 2,315 546 891 1,814 689 4,995 4,389 3,964 4,249 3,964 4,249 3,964 4,406 4,591 4,868 2,635 4,486	2 76 76 77 52 1044 0 11 26 9 1,081 28 7 7 1 12 43 50 14 140 0 0 0 0 14 10 0 0 10 10 10 10 10 10 10 10 10 10 10	3,999 2,515 3,270 997 2,524 1,189 838 3,999 3,589 1,614 2,361 172 1,561 2,524 3,589 2,158 2,158 1,287 1,205 2,048 3,999 3,999 3,999 3,999 3,999 3,999 3,999 3,999 3,999	5 23 566 0 0 0 22 4 818 12 3 0 5 5 344 42	0% 179% 100% 66% 71% 44% 66% 71% 44% 60% 85% 76% 43% 40% 42% 75% 43% 60% 60% 60% 60% 60%	2 2 28 28 45 0 0 11 4 4 5 5 8 248 15 7 7 7 7 7 7	0% 83% 0% 32% 0% 32% 29% 54% 43% 60% 10% 55% 56% 23% 54% 54% 100% 59% 0% 10% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% 0.00%
Stone - Cast Stone - Curshed Stone - Natural Stone Setting Stone Setting - Interlocking Pavers Stone Setting - Interlocking Pavers Stone Setting - Interlocking Pavers Stone Singer Storage - Data Storage - Data Storage - Liquid & Bulk Storage - Liquid & Bulk Storage - Liquid & Bulk Storage - Units - Portable Storage First - Portable Storage First - Storage - Store First - Store	3,118 1,378 28,251 2,499 12,923 19,563 1,576 1,240 96,658 1,645 4,332 -7,44 2,501 38,531 19,434 4,683 27,763 106 679 151 270 103 599 16 1,696 522 49,871	2,157 2,807 680 2,317 1,121 888 5,048 4,244 2,699 2,898 2,689 4,518 2,315 546 891 1,819 4,995 4,389 4,594 4,495 4,495 4,486 4,406 4,591 4,868 2,635 4,862 2,635 4,862 4,486	2 76 76 77 52 1044 0 11 26 9 1,081 28 7 7 1 12 43 50 14 140 0 0 0 0 14 10 0 0 10 10 10 10 10 10 10 10 10 10 10	2,615 3,270 997 2,524 1,189 838 3,589 1,614 2,361 1,72 1,561 2,524 3,589 2,158 1,287 1,205 2,048 705 3,999 3,999 3,999 3,599 3,599 3,599 3,599 3,599 3,599	5 23 566 0 0 0 22 4 818 12 3 0 5 5 344 42	17% 100% 66% 711% 66% 711% 54% 9% 9% 9% 44% 43% 43% 43% 43% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9%	2 2 28 28 45 0 0 11 4 4 5 5 8 248 15 7 7 7 7 7 7	83% 0% 32% 29% 54% 43% 0% 100% 100% 56% 54% 54% 59% 00% 100% 56% 54% 57% 00% 100% 0% 0% 0% 0%	0 0 0 0 0 1 1 3 0 0 0 0 0 15 1 1 1 0 0 0 0 0 0 0 0 0 0	0.00% 0.00% 1.92% 1.92% 0.00%
Stone - Natural Stone Setting Stone Setting - Interlocking Pavers Stone Setting - Interlocking Pavers Stone Setting - Interlocking Pavers Stone Singer Storage - Data Storage - Data Storage - Liquid & Bulk Storage - Units - Portable Storage Units - Portable Storage Units - Portable Store Fixtures Store Fixtures Store Fixtures - Used Store Fixtures - U	1,378 28,251 2,499 12,923 19,563 1,576 1,240 96,658 1,645 4,332 74 2,501 19,434 4,683 27,763 4 106 679 151 270 103 599 16 1,696 1,696 522 49,871 904	680 2,317 1,121 888 5,048 4,244 2,699 2,898 2,488 2,659 1,889 4,518 2,315 546 891 1,814 689 4,995 4,389 3,354 4,495 4,495 4,486 4,406 4,591 4,868 2,659	7 552 104 0 11 266 9 1,081 12 12 43 500 14 140 0 0 0 1 1 0 0 1 1 0 0 0 1 1 0 0 0 0	997 2,524 1,189 838 3,999 3,589 1,614 2,361 1,72 1,561 2,524 3,589 2,158 1,287 1,205 2,048 705 3,999 3,999 3,999 3,599 3,599 3,599 3,599 3,599 3,599 3,599 3,599	5 23 566 0 0 0 22 4 818 12 3 0 5 5 344 42	66% 71% 44% 54% 0% 0% 0% 85% 449% 43% 43% 43% 6% 75% 42% 79% 84% 50% 79% 0% 0% 0% 0% 0%	2 2 28 28 45 0 0 11 4 4 5 5 8 248 15 7 7 7 7 7 7	32% 29% 54% 43% 0% 100% 100% 56% 23% 54% 54% 54% 50% 100% 60% 0% 0% 0% 0%	0 0 2 2 2 2 3 3 3 4 3 4 4 4 4 4 4 4 4 4 4 4	0.00% 0.00% 1.92% 0.00%
Stone Cutters Stone Setting Stone Setting Stone Setting Stone Silinger Stone Silinger Stools Storage - Data Storage - Data Storage - Liquid & Bulk Storage - Liquid & Bulk Storage - Liquid & Bulk Storage Units - Portable Storage Units - Portable Storage Units - Portable Store Fixtures Storage Units - Portable Store Fixtures - Used Store Windows & Doors Storm Windows & Doors Storm Windows & Doors Storm Windows & Doors - Repair Storw Windows & Doors - Repair Stores - Wholesale & Manufacturers Strapping & Strapping Equipment Street Cleaning Street Cleaning Equipment Street Lighting Standards & Equipment Street Lighting Standards & Equipment Stress Relief Equipment & Supplies - Industrial Strippers - Mechanical Structural Integration Structural Integration Structural Support - Underground Structural Support - Underground Structural Stypport - Underground Student Exhange Programs Student Housing Studio Rental	2,499 11,923 19,563 1,576 1,240 96,658 1,645 4,332 74 2,501 19,434 4,683 27,763 4,683 27,763 106 679 151 270 103 599 16 1,696 52 49,871 904	2,317 1,121 888 5,048 4,244 2,699 2,898 248 2,659 1,889 4,518 2,315 546 891 1,814 689 4,995 4,389 3,354 4,249 3,964 4,591 4,406 4,591 4,406 4,591 4,406	7 552 104 0 11 266 9 1,081 12 12 43 500 14 140 0 0 0 1 1 0 0 1 1 0 0 0 1 1 0 0 0 0	2,524 1,189 838 3,993 3,589 1,614 2,361 1,561 2,524 3,589 2,158 1,287 1,205 2,048 705 3,999 3,299 3,299 3,599 3,999 3,599 3,999 3,599 3,999 3,599	5 23 566 0 0 0 22 4 818 12 3 0 5 5 344 42	71% 71% 71% 74% 54% 54% 6% 6% 6% 85% 45% 75% 43% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6%	2 2 28 28 45 0 0 11 4 4 5 5 8 248 15 7 7 7 7 7 7	29% 54% 43% 0% 10% 110% 55% 23% 57% 100% 55% 19% 60% 0% 0% 0%	2 2 0 1 1 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% 1.92% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%
Stone Setting - Interlocking Pavers Stone Setting - Interlocking Pavers Stone Slinger Stories Slinger Stories - Data Storage - Data Storage - Liquid & Bulk Storage - Liquid & Bulk Storage - Units - Portable Storage Units - Portable Store Fixtures Store Fixtures Store Fixtures - Used Store Store Mondows & Doors Storm Windows & Doors Storm Windows & Doors Storm Windows & Boors Store Used Store Cleaning Strepting Strapping Equipment Street Cleaning Equipment Street Cleaning Equipment Street Cleaning Equipment Street Lighting Standards & Equipment Standards Standards & Equipment Standards Standards & Equipment Standards Standards & Equipment Standards Standards & Equipment Standa	12,923 19,563 1,576 1,240 96,658 1,645 4,332 74 2,501 38,531 19,434 4,683 27,763 4 106 679 151 270 103 599 166 1,696 522 49,871	1,121 888 5,048 4,244 2,699 2,898 2,659 1,889 4,518 2,155 546 891 1,819 4,995 4,389 4,395 4,499 3,354 4,249 3,964 4,406 4,591 4,868 2,635 4,862	104 0 0 11 26 9 1,081 12 12 13 14 14 140 0 0 0 11 10 0 0 11 0 0 0 11	1,189 838 3,999 3,589 1,614 2,361 1,72 1,561 2,524 3,589 2,158 1,287 1,205 2,048 705 3,999 3,999 3,589 3,999 3,589 3,999 3,589 3,999 3,589	56 0 0 0 222 4 818 12 3 0 5 5 4 4 4 4 4 4 4 4 4 7 7	44% 54% 0% 0% 0% 85% 44% 43% 43% 0% 42% 75% 84% 50% 60% 0% 0% 0% 0%	25 0 11 4 5 248 15 4 17 7 8 8 7	\$4% 43% 0% 10% 15% 56% 23% 54% 54% 57% 100% 88% 096 0% 0% 0%	0 1 1 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.92% 2.88% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%
Stone Setting - Interlocking Pavers Stone Singer Stools Storage - Data Storage - Data Storage - Liquid & Bulk Storage - Liquid & Bulk Storage - Liquid & Bulk Storage Units - Household & Commercial Storage Units - Portable Store Fixtures Store Fixtures Store Fixtures - Used Store Fixtures - Used Store Fronts Storm Windows & Doors Storm Windows & Doors Storm Windows & Doors - Repair Storwes - Wood, Coal Strainers - Wholesale & Manufacturers Strapping & Strapping Equipment Stragping & Strapping Equipment Street Cleaning Street Cleaning Equipment Street Cleaning Equipment Street Lighting Standards & Equipment Street Lighting Standards & Equipment Street Units Supplies - Industrial Strippers - Mechanical Structural Integration Structural Integration Structural Support - Underground Stucco & Exterior Coating Contractors Student Exchange Programs Studient Housing Studie Rental	19,563 1,1 153 1,576 1,240 96,658 1,645 4,332 74 2,501 19,434 4,683 27,763 4,106 6,679 151 270 103 599 16 1,696 52 49,871 904	888 5,048 4,244 2,699 2,898 248 2,659 1,889 4,518 2,315 546 891 1,814 689 4,995 4,389 3,354 4,249 3,964 4,406 4,591 4,406 4,591 4,685 2,655 4,486 4,406 4,591	104 0 0 11 26 9 1,081 12 12 13 14 14 140 0 0 0 11 10 0 0 11 0 0 0 11	838 3,999 3,589 1,614 2,361 1,561 2,524 3,589 2,158 1,287 1,205 2,048 705 3,999 3,999 3,589 3,599 3,599 3,599 3,599 3,599 3,599 3,599 3,599 3,599	56 0 0 0 222 4 818 12 3 0 5 5 4 4 4 4 4 4 4 4 4 7 7	54% 9% 9% 85% 44% 76% 43% 43% 42% 84% 84% 60% 60% 60%	25 0 11 4 5 248 15 4 17 7 8 8 7	43% 0% 0% 10% 15% 56% 23% 54% 57% 10% 58% 19% 40% 58% 0% 0% 0% 0%	1 1 3 3 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2.88% 0.00% 0.00% 0.00% 0.00% 1.39% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%
Stone Singer Storage - Data Storage - Liquid & Bulk Storage - Liquid & Bulk Storage - Liquid & Bulk Storage Units - Household & Commercial Storage Units - Portable Store Fixtures Store Windows & Doors Storm Windows & Doors Storm Windows & Doors Storm Windows & Doors Storm Windows & Boors Stores Wood, Coal Strainers - Wholesale & Manufacturers Strapping & Strapping Equipment Street Cleaning Strapting & Strapping Equipment Street Lighting Standards & Equipment Standa	1 1 1 153 153 1556 1.240 96,658 1,645 14,332 74 2,501 38,531 19,434 4,683 27,763 4 106 679 151 270 103 59 16 1,696 52 49,871 904	5,048 4,244 2,699 2,898 2,488 2,659 4,518 2,315 546 891 1,814 689 4,995 4,389 3,354 4,249 3,964 4,406 4,406 4,591 4,868 2,635 4,625	0 0 1 1 26 9 9 1 1 1 1 1 2 1 2 1 2 1 2 1 2 1 2 1 2	3,999 3,589 1,614 2,361 1,72 1,561 2,524 3,589 2,158 1,287 1,205 2,048 705 3,999 3,999 3,999 3,999 3,999 3,999 3,999 3,999 3,999 3,999 3,999 3,999 3,999 3,999	0 0 0 22 4 8188 12 3 3 0 5 5 34 42	0% 0% 85% 44% 76% 43% 43% 0% 42% 79% 84% 50% 0% 0% 0% 0% 0% 0%	0 0 1 4 5 248 15 4 1 7 7	0% 10% 10% 15% 56% 23% 54% 54% 57% 100% 58% 19% 90% 0% 0% 0% 0% 0%	33 30 00 00 00 15 11 00 00 11 11 10 00 00 00 00 00 00 00	0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%
Stools Storage - Data Storage - Liquid & Bulk Storage - Liquid & Bulk Storage - Liquid & Bulk Storage Units - Nousehold & Commercial Storage Units - Portable Storage Furits - Portable Storage Furits - Portable Store Fixtures - Used Store Fronts Storm Windows & Doors Storm Windows & Doors - Repair Stores - Wood, Coal Strainers - Wholesale & Manufacturers Straping & Strapping Equipment Street Cleaning Street Cleaning Street Cleaning Equipment Street Lighting Standards & Equipment Strets Relief Equipment & Supplies - Industrial Strippers - Mechanical Structural Integration Structural Integration Structural Support - Underground Stucco & Exterior Coating Contractors Stucco & Exterior Coating Contractors Student Exchange Programs Student Housing	1,576 1,240 96,658 1,645 4,332 74 2,501 38,531 19,434 4,683 27,763 4 106 679 151 270 103 59 16 1,696 1,696 52 49,871	4,244 2,699 2,898 248 248 2,659 1,889 4,518 2,315 546 891 1,814 689 4,995 4,389 3,354 4,249 3,964 4,406 4,591 4,868 2,635 4,625 4,47	9 9 1,081 28 28 28 29 29 29 29 29 29 29 29 29 29 29 29 29	3,589 1,614 2,361 1,561 2,524 3,589 2,158 1,287 1,205 2,048 705 3,999 3,999 3,589 3,599 3,599 3,599 3,599 3,599 3,599 3,599 3,589	4 818 12 3 0 5 34 42 7	9% 85% 44% 76% 43% 43% 9% 42% 79% 84% 84% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9%	15 4 1 7 8 7 7	100% 15% 56% 23% 54% 57% 100% 58% 19% 44% 50% 0% 0% 0% 0%	0 0 0 0 15 1 1 0 0 0 1 1 1 0 0 0 0 0 0 0	0.00% 0.00% 0.00% 1.39% 3.57% 0.00% 0.00% 0.00% 0.00% 0.71% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%
Storage - Data Storage - Liquid & Bulk Storage Units - Household & Commercial Storage Units - Portable Storage Units - Portable Store Fixtures Store Windows & Doors Storm Windows & Doors Storm Windows & Doors Store Windows & Doors Store Windows & Store Fixtures Store Store Windows & Store Fixtures Store Store Windows & Store Fixtures Strapping & Strapping Equipment Street Cleaning Street Cleaning Equipment Street Lighting Standards & Supplies - Industrial Strippers - Mechanical Structural Imaging Structural Integration Structural Integration Structural Support - Underground Structural Sterior Coating Contractors Stucco & Exterior Coating Contractors Student Exchange Programs Studient Housing	1,240 96,658 1,645 4,332 74 2,501 38,531 19,434 4,683 27,763 4 106 679 151 270 103 59 16 1,696 52 49,871 904	2,699 2,898 248 2,659 1,889 4,518 2,315 546 891 1,814 689 4,995 4,389 3,354 4,249 3,964 4,406 4,591 4,868 2,635 4,625 447	9 9 1,081 28 28 28 29 29 29 29 29 29 29 29 29 29 29 29 29	1,614 2,361 172 1,561 2,524 3,589 2,158 1,287 1,205 2,048 705 3,999 3,999 3,999 3,589 3,999 3,999 3,999 3,999 3,999 3,999 3,999 3,999 3,999 3,999 3,999	4 818 12 3 0 5 34 42 7	44% 76% 43% 43% 43% 60% 42% 84% 50% 79% 80% 60% 60% 60% 60% 60%	15 4 1 7 8 7 7	56% 23% 54% 57% 100% 58% 19% 14% 50% 0% 0% 0% 0% 0% 0%	0 0 0 15 15 1 0 0 0 1 1 1 0 0 0 0 2 0 0 0 0 0 0 0 0	0.00% 0.00% 1.39% 3.57% 0.00% 0.00% 2.33% 2.00% 0.00% 0.01% 0.00% 100.00% 0.00% 0.00% 0.00%
Storage - Liquid & Bulk Storage Units - Household & Commercial Storage Units - Portable Store Fixtures Store Fixtures Store Fixtures - Used Store Fronts Store Fronts Storm Findows & Doors Storm Windows & Doors - Repair Store Windows & Doors - Repair Store Cleaning Strainers - Wholesale & Manufacturers Strapping & Strapping Equipment Street Cleaning Street Cleaning Street Lighting Standards & Equipment Street Lighting Standards & Equipment Street Lighting Standards & Supplies - Industrial Strippers - Mechanical Structural Integration Structural Integration Structural Support - Underground Stucco & Exterior Coating Contractors Stucco Manufacturers & Distributors Student Exchange Programs Student Housing	1,240 96,658 1,645 4,332 74 2,501 38,531 19,434 4,683 27,763 4 106 679 151 270 103 59 16 1,696 52 49,871 904	2,898 248 2,659 1,889 4,518 2,315 546 891 1,814 689 4,995 4,389 3,354 4,249 3,964 4,406 4,591 4,868 2,635 4,625	28 7 7 7 1 122 433 550 144 1440 0 0 0 0 1 1 0 0 0 0 0 1 1 0 0 0 0	2,361 172 1,561 2,524 3,589 2,158 1,287 1,205 2,048 705 3,999 3,999 3,599 3,999 3,999 3,999 3,999 3,599 3,999 3,999 3,999	12 3 0 5 34 42 7	76% 43% 43% 43% 42% 42% 50% 84% 50% 60% 60% 60% 60% 60%	15 4 1 7 8 7 7	23% 54% 57% 100% 58% 19% 44% 50% 90% 0% 0% 0% 0%	0 15 15 10 0 0 0 0 1 1 1 0 0 0 0 0 1 1 0 0 0 0	0.00% 1.39% 0.00% 0.00% 0.00% 2.33% 2.00% 0.00% 0.71% 0.00% 0.00% 100.00% 0.00%
Storage Units - Portable Store Fixtures Store Fixtures Store Fixtures Store Fixtures Store Fixtures Storm Windows & Doors Store Wholesale & Manufacturers Strainers - Wholesale & Manufacturers Strapping & Strapping Equipment Straet Cleaning Street Cleaning Street Cleaning Street Lighting Standards & Equipment Street Lighting Standards & Equipment Street Lighting Standards & Equipment Street India Street Lighting Standards & Equipment Street Lighting Structural Integration Structural Integration Structural Support - Underground Stucco & Exterior Coating Contractors Stucco & Exterior Coating Contractors Student Exchange Programs Student Housing Studio Rental	1,645 4,332 7,741 38,531 19,434 4,683 27,763 4 106 679 151 270 103 59 16 1,696 52 49,871 904	2,659 1,889 4,518 2,315 546 891 1,814 689 4,995 4,389 3,354 4,249 3,964 4,406 4,591 4,868 2,635 4,625 4,625	28 7 7 7 1 122 433 550 144 1440 0 0 0 0 1 1 0 0 0 0 0 1 1 0 0 0 0	1,561 2,254 3,589 2,158 1,287 1,205 2,048 705 3,999 3,999 3,589 3,999 3,589 3,999 3,589 3,999 3,589 3,999	12 3 0 5 34 42 7	43% 43% 0%6 42% 79% 84% 50% 79% 0%6 0%6 0%6 0%6	15 4 1 7 8 7 7	54% 57% 100% 58% 119% 14% 50% 20% 0% 0% 0% 0% 0% 0% 0% 0% 0%	155 1 1 0 0 0 0 1 1 1 0 0 0 0 0 0 0	3.57% 0.00% 0.00% 0.00% 2.33% 2.00% 0.71% 0.00% 100.00% 0.00% 0.00% 0.00% 0.00%
Store Fixtures - Used Store Fixtures - Used Store Fronts Storm Shelters Storm Windows & Doors - Repair Storm Windows & Storping Equipment Strapping & Strapping Equipment Strapping & Strapping Equipment Street Cleaning Street Cleaning Equipment Street Lighting Standards & Equipment Street Lighting Stupping - Industrial Strippers - Mechanical Structural Imaging Structural Integration Structural Integration Structural Stucto & Exterior Coaling Contractors Stucco & Exterior Coaling Contractors Student Exchange Programs Student Housing Studio Rental	4,332 74 2,501 38,531 19,434 4,683 27,763 4 106 679 151 270 103 59 16 1,696 49,871 904	1,889 4,518 2,315 546 891 1,814 689 4,995 4,389 3,354 4,249 3,964 4,406 4,406 4,591 4,868 2,635 4,625	77 11 12 433 500 144 1440 0 0 2 0 0 1 1 0 0 0 1 0 0 0 0 1 0 0	2,524 3,589 2,158 1,287 1,205 2,048 3,999 3,270 3,599 3,589 3,999 3,999 3,999 3,999 3,999 3,589	3 0 5 34 42 7	43% 9% 42% 42% 84% 50% 9% 0% 0% 0% 0% 0% 0% 0% 0% 0%		57% 100% 58% 19% 14% 50% 20% 0% 0% 0% 0%	1 1 0 0 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0.00% 0.00% 0.00% 2.33% 0.00% 0.71% 0.00% 0.00% 100.00% 0.00% 0.00% 0.00%
Store Fixtures - Used Store Fronts Storm Shelters Storm Windows & Doors Storm Windows & Doors Storm Windows & Doors - Repair Stores - Wood, Coal Strainers - Wholesale & Manufacturers Strapping & Strapping Equipment Street Cleaning Street Cleaning Street Cleaning Equipment Street Lighting Standards & Equipment Street Lighting Standards & Equipment Stress Relief Equipment & Supplies - Industrial Strippers - Mechanical Structural Integration Structural Integration Structural Support - Underground Stucco & Exterior Coating Contractors Stucco Manufacturers & Distributors Student Exchange Programs Student Housing Studio Rental	74 2,501 38,531 19,434 4,683 27,763 4 106 679 151 270 103 59 16 1,696 52 49,871	4,518 2,315 546 891 1,814 689 4,995 4,389 3,354 4,249 3,964 4,406 4,591 4,868 2,635 4,625 447	433 550 144 1400 0 0 2 2 0 1 1 1 0 0 0 0 0 1 1 1 0 0 0 0	3,589 2,158 1,287 1,205 2,048 705 3,999 3,999 3,270 3,999 3,589 3,589 3,999 3,999 3,589 3,589	42 7	0% 42% 79% 84% 50% 79% 0% 0% 0% 0% 0% 0% 0%	4 1 7 8 7 7 7 28 0 0 0 0 1 1	100% \$8% 19% 14% 50% 0% 0% 0% 0% 0% 0% 0% 0%	0 0 0 1 1 1 0 1 0 0 2 2 0 0 0	0.00% 0.00% 2.33% 0.00% 0.71% 0.00% 100.00% 100.00% 0.00% 0.00%
Store Fronts Storm Windows & Doors Storm Windows & Doors - Repair Stores - Wood, Coal Strainers - Wholesale & Manufacturers Strapping & Strapping Equipment Street Cleaning Street Cleaning Equipment Street Cleaning Equipment Street Ughting Standards & Equipment Street Ughting Standards & Equipment Street Ughting Standards & Equipment Stress Relief Equipment & Supplies - Industrial Strippers - Mechanical Structural Imaging Structural Integration Structural Integration Structural Support - Underground Stucco & Exterior Coating Contractors Student Exchange Programs Student Housing Studient Housing Studient Integration Studient Housing Studient Housing Studient Housing	38,531 19,434 4,683 27,763 4 106 679 151 270 103 59 16 1,696 52 49,871	2,315 546 891 1,814 689 4,995 4,389 3,354 4,249 3,964 4,406 4,591 4,868 2,635 4,625 447 3,134	433 550 144 1400 0 0 2 2 0 1 1 1 0 0 0 0 0 1 1 1 0 0 0 0	2,158 1,287 1,205 2,048 705 3,999 3,270 3,589 3,599 3,599 3,999 3,589 3,999 3,589	42 7	42% 79% 84% 50% 79% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	7	58% 19% 14% 50% 0% 0% 0% 0% 0% 10% 0%	0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% 2.33% 2.00% 0.00% 0.71% 0.00% 100.00% 100.00% 0.00% 0.00%
Storm Shelters Storm Windows & Doors Storm Windows & Doors Storm Windows & Doors - Repair Stoves - Wood, Coal Strainers - Wholesale & Manufacturers Strapping & Strapping Equipment Street Cleaning Street Cleaning Street Cleaning Equipment Street Lighting Standards & Equipment Street Highting Standards & Equipment Street Lighting Standards & Equipment Street Individual Street Str	38,531 19,434 4,683 27,763 4 106 679 151 270 103 59 16 1,696 52 49,871	546 891 1,814 689 4,995 4,389 3,354 4,249 3,964 4,406 4,591 4,868 2,635 4,625 447	433 550 144 1400 0 0 2 2 0 1 1 1 0 0 0 0 0 1 1 1 0 0 0 0	1,287 1,205 2,048 705 3,999 3,999 3,270 3,999 3,589 3,999 3,999 3,999 3,589	42 7	79% 84% 50% 79% 0% 0% 0% 0% 0% 0% 0% 0%	7 8 7 7 28 0 0 0 0 1 1	19% 14% 50% 20% 0% 0% 0% 100% 0% 0% 0% 0% 0%	11 10 00 11 10 00 22 00 00 00	2.33% 2.00% 0.00% 0.71% 0.00% 100.00% 0.00% 0.00% 0.00%
Storm Windows & Doors Storm Windows & Doors - Repair Storwes - Wood, Coal Strainers - Wholesale & Manufacturers Strapping & Strapping Equipment Street Cleaning Street Cleaning Equipment Street Cleaning Equipment Street Lighting Standards & Equipment Street Lighting Standards & Equipment Stress Relief Equipment & Supplies - Industrial Strippers - Mechanical Structural Imaging Structural Integration Structural Integration Structural Support - Underground Stucco & Exterior Coating Contractors Stuctoo Manufacturers & Distributors Student Exchange Programs Student Housing Studio Rental	19,434 4,683 27,763 4 106 6679 151 2700 103 59 16 1,696 52 49,871 904	891 1,814 689 4,995 4,389 3,354 4,249 3,964 4,406 4,591 4,868 2,635 4,625 447	50 14 140 0 0 2 2 0 0 1 1 0 0 0 0 0 1 1 1 0 0 0 0	1,205 2,048 705 3,999 3,270 3,589 3,589 3,999 3,999 3,589 3,999 3,589	42 7	84% 50% 79% 0% 0% 0% 0% 0% 0%	77 78 80 00 00 11	14% 50% 20% 0% 0% 0% 10% 100%	11 0 0 1 0 0 0 2 0 0 0 0 0 0 0 0	2.00% 0.00% 0.71% 0.00% 0.00% 100.00% 0.00% 0.00%
Storm Windows & Doors - Repair Stoves - Wood, Coal Strainers - Wholesale & Manufacturers Strapping & Strapping Equipment Street Cleaning Street Cleaning Equipment Street Lighting Standards & Equipment Street Lighting Standards & Equipment Street Lighting Standards & Equipment Stress Relief Equipment & Supplies - Industrial Strippers - Mechanical Structural Imaging Structural Integration Structural Struct	4,683 27,763 4 4 106 679 151 270 103 59 16 1,696 52 49,871 904	1,814 689 4,995 4,389 3,354 4,249 3,964 4,406 4,406 2,635 4,625 447 3,134	144 140 0 0 0 2 0 0 1 1 0 0 0 0 1 1 0 0 1 0 0 0 0	705 3,999 3,999 3,270 3,589 3,589 3,999 3,589 3,999 3,589 3,589	7	50% 79% 0% 0% 0% 0% 0% 0% 0% 0% 0%	77 288 0 0 0 0 0 1 1	20% 0% 0% 0% 0% 0% 100% 0%	0 0 0 0 2 0 0 0	0.00% 0.71% 0.00% 0.00% 100.00% 0.00% 0.00%
Stoves - Wood, Coal Strainers - Wholesale & Manufacturers Strapping & Strapping Equipment Street Cleaning Street Cleaning Street Cleaning Street Lighting Standards & Equipment Street Lighting Standards & Equipment Stress Relief Equipment & Supplies - Industrial Strippers - Mechanical Structural Imaging Structural Integration Structural Integration Structural Support - Underground Stucco & Exterior Coating Contractors Stucco Manufacturers & Distributors Student Exchange Programs Student Housing Studont Integration Studont Rename Programs Student Housing	27,763 4 106 679 151 270 103 59 16 1,696 52 49,871 904	689 4,995 4,389 3,354 4,249 3,964 4,406 4,591 4,868 2,635 4,625 447	0 0 2 0 0 1 0 0 0 0 1 1 1 0 1 1 1 1 1 1	705 3,999 3,999 3,270 3,589 3,589 3,999 3,589 3,999 3,589 3,589	111 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	79%	28 0 0 0 0 1 0	20% 0% 0% 0% 0% 0% 100% 0%	1 0 0 2 2 0 0	0.71% 0.00% 0.00% 100.00% 0.00% 0.00% 0.00%
Strainers - Wholesale & Manufacturers Strapping & Strapping Equipment Street Cleaning Street Cleaning Equipment Street Lighting Standards & Equipment Street Lighting Standards & Equipment Stress Relief Equipment & Supplies - Industrial Strippers - Mechanical Structural Imaging Structural Integration Structural Structu	4 106 679 151 270 103 59 16 1,696 52 49,871	4,389 3,354 4,249 3,964 4,406 4,591 4,868 2,635 4,625 447 3,134	2 0 1 0 0 0 0 1 1	3,999 3,270 3,999 3,589 3,999 3,999 3,999 3,589 3,589	0 0 0 0 0 0 0 0 0 0	0% 0% 0% 0% 0% 0%	0 0 0 0 1 0	0% 0% 0% 100% 0% 0%	0 0 2 0 0 0	0.00% 0.00% 100.00% 0.00% 0.00%
Street Cleaning Street Lighting Standards & Equipment Street Lighting Standards & Equipment Stress Relief Equipment & Supplies - Industrial Strippers - Mechanical Structural Imaging Structural Integration Structural Support - Underground Structural Support - Underground Structor & Stucco & Exterior Coating Contractors Stucco & Exterior Coating Contractors Student Exchange Programs Student Housing Studie Rental	679 151 270 103 59 16 1,696 52 49,871	3,354 4,249 3,964 4,406 4,591 4,868 2,635 4,625 447 3,134	2 0 1 0 0 0 0 1 1	3,270 3,999 3,589 3,999 3,999 3,589 3,589 3,999	0 0 0 0 0 0 0 0	0% 0% 0% 0% 0% 0%	0 0 0 1 0	0% 0% 00% 100% 0% 0%	0 2 0 0 0	0.00% 0.00% 0.00% 0.00%
Street Cleaning Equipment Street Lighting Standards & Equipment Stress Relief Equipment & Supplies - Industrial Strippers - Mechanical Structural Imaging Structural Integration Structural Support - Underground Structural Support - Underground Structural Support - Structural Support - Structural S	151 270 103 59 16 1,696 52 49,871	4,249 3,964 4,406 4,591 4,868 2,635 4,625 447 3,134	1 0 0 0 1 1	3,999 3,589 3,999 3,999 3,999 3,589 3,999	0 0 0 0 0 0	0% 0% 0% 0% 0%	0 0 1 0	0% 100% 0% 0%	0 0 0 0	0.00% 0.00% 0.00%
Street Lighting Standards & Equipment Stress Relief Equipment & Supplies - Industrial Strippers - Mechanical Structural Imaging Structural Integration Structural Support - Underground Structural Support - Underground Structo & Exterior Coating Contractors Stucco & Exterior Coating Contractors Student Exchange Programs Student Housing Studient Housing Studient Integration	270 103 59 16 1,696 52 49,871 904	3,964 4,406 4,591 4,868 2,635 4,625 447 3,134	1 0 0 0 1 1	3,589 3,999 3,999 3,999 3,589 3,589 3,999	0 0 0 0 0	0% 0% 0% 0%	0 1 0	100% 0% 0%	0 0 0	0.00%
Stress Relief Equipment & Supplies - Industrial Strippers - Mechanical Structural Imaging Structural Integration Structural Support - Underground Structural Support - Underground Stucco & Exterior Coating Contractors Stucco Manufacturers & Distributors Stucco Manufacturers & Distributors Student Exchange Programs Student Housing Studio Rental	103 59 16 1,696 52 49,871 904	4,406 4,591 4,868 2,635 4,625 447 3,134	0 0 0 0 1 1	3,999 3,999 3,999 3,589 3,999	0 0 0 0	0% 0% 0%	1 0 0	0% 0%	0 0 0	0.00%
Strippers - Mechanical Structural Imaging Structural Integration Structural Support - Underground Structural Support - Underground Stucco & Exterior Coating Contractors Stucco Manufacturers & Distributors Student Exchange Programs Student Housing Studient Housing Studient Housing	59 16 1,696 52 49,871 904	4,591 4,868 2,635 4,625 447 3,134	0 0 1	3,999 3,999 3,589 3,999	0 0	0% 0%	0	0%	0	
Structural Imaging Structural Integration Structural Support - Underground Structural Support - Underground Structo & Exterior Coating Contractors Structo Manufacturers & Distributors Structo Manufacturers & Distributors Student Exchange Programs Student Housing Studio Rental	16 1,696 52 49,871 904	4,868 2,635 4,625 447 3,134		3,999 3,589 3,999	0	0%	0		U	
Structural Integration Structural Support - Underground Stucco & Exterior Coating Contractors Stucco Manufacturers & Distributors Student Exchange Programs Student Housing Studion Exchange Programs Studion Exchange Programs	1,696 52 49,871 904	2,635 4,625 447 3,134		3,589 3,999	0			0%	n	0.00%
Structural Support - Underground Stucco & Exterior Coating Contractors Stucco Manufacturers & Distributors Student Exchange Programs Student Housing Student Housing	52 49,871 904	4,625 447 3,134		3,999		0%	1	100%	0	0.00%
Stucco & Exterior Coating Contractors Stucco Manufacturers & Distributors Student Exchange Programs Student Housing Studio Rental	904	3,134	97	070	0	0%	Ô	0%	0	0.00%
Student Exchange Programs Student Housing Studio Rental				873	48	49%	43	44%	6	6.19%
Student Housing Studio Rental	6,471		0	3,999	0	0%	0	0%	0	0.00%
Studio Rental		1,580	17		13	76%	4	24%	0	0.00%
	5,824	1,666	50		34	68%	16	32%	0	0.00%
	910	3,127	5	2,748	2	40%	3	60%	0	0.00%
Stump Grinding	714 6,888	3,316 1,536	<u>5</u> 12	2,748 2,158	1	20% 67%	4	80% 25%	0	0.00% 8.33%
Stump Removal & Grinding Sugar Brokers & Wholesalers	0,888	5,011	12		8 0	0%		100%	1	0.00%
Sugar Refiners	44	4,672	0		0	0%	1	0%	0	0.00%
Suicide Prevention Service	1	5.048	0		0	0%	0	0%	0	0.00%
Suits - Custom Made	1,845	2,561	20	1,785	18	90%	1	5%	1	5.00%
Sump Pump Contractors	1,192	2,932	0		0	0%	0	0%	0	0.00%
Sundries Stores	1,774	2,600	15		11	73%	3	20%	1	6.67%
Sunglasses	22,211	815	261	454	77	30%	171	66%	13	4.98%
Sunroom & Solarium Design & Construction	21,521	832	74		57	77%	12	16%	5	6.76%
Support Groups Surface Plates	2,097 47	2,458	5	2,748 3,999	3	60% 0%	2	40% 0%	0	0.00%
Surface Plates Surfboards	3,030	4,656 2,182	29		<u>U</u> 8	28%	19	66%	2	6.90%
Surfing Instruction	564	3,484	2		1	50%	10	0%	1	50.00%
Surgical Appliances & Supplies	4,155	1,919	28		24	86%	3	11%	1	3.57%
Surgical Centers	8,793	1,360	27		23	85%	4	15%	0	0.00%
Surgical Instruments	2,444	2,340	10		5	50%	4	40%	1	10.00%
Surplus & Salvage Merchandise	20,065	873	118		70	59%	44	37%	4	3.39%
Surrogacy	2,416	2,350	0		.0	0%	0	0%	0	0.00%
Surveillance Equipment, Sales & Service	6,040	1,633	32		17	53% 0%	10	31%	5	15.63%
Surveying Instruments Surveyors - Aerial	1,031 298	3,043 3,909	3	3,047 3,270	<u> </u>	100%	3	100%	0	0.00%
Surveyors - Cargo	36	4,714	0			0%	0	0%	0	0.00%
Surveyors - Land	80,472	305	77		49	64%	27	35%	1	1.30%
Survival Products & Supplies	3,721	2,011	17		10	59%	7	41%	0	0.00%
Swap Shops	578	3,462	1		1	100%	0	0%	0	0.00%
Sweaters	6	4,974	0		0	0%	0	0%	0	0.00%
Sweaters - Trimming Service	18	4,849	0		0	0%	0	0%	0	0.00%
Sweepers - Power	616	3,417	1	3,589	1	100%	0	0%	0	0.00%
Sweeping Compounds	1,973	4,965	0		0	0% 0%	0	0% 0%	0	0.00%
Sweeping Service - Power Sweepstakes	39,501	2,498 536	171		77	45%	45	26%	49	0.00%
Swim Spas	705	3,326	1/1	3,270	77	100%	45	0%	49	28.65% 0.00%
Swimming Instruction	6,480	1,577	47	1,244	27	57%	10	21%	10	
Swimming Proof Contractors, Dealers, Design	692,562	30	1,965		1,476	75%	459	23%	30	
Swimming Pool Cover Sales & Service	2,393	2,358	17		15	88%	2	12%	0	
Swimming Pool Enclosures	13,089	1,114	30		26	87%	4	13%	0	0.00%
Swimming Pool Equipment & Supplies	82,948	296	450	315	318	71%	124	28%	- 8	1.78%
Swimming Pool Kits	312	3,882	1		_1_	100%	0	0%	0	0.00%
Swimming Pool Manufacturers & Distributors	10,127	1,274	86		75	87%	11		0	0.00%
Swimming Pool Service & Repair	199,194	117	635 6	249	404	64%	228	36%	3	0.47%
Swimming Pools - Leak Detection & Repair	2,125	2,443			1 43	17%	4	67%	1	16.67%
Swimming Pools - Maintenance Swimming Pools - Private	9,195 9,734	1,332 1,297	119		72	58% 61%	23 45	31% 38%	8	10.81%
Swimming Pools - Private Swimming Pools - Public	2,631	2,284	83		80	96%	45	2%	1	1.20%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Swimming Pools - Removal Swimming Pools & Hot Tubs	353 3 495	3,797 2,058	<u>0</u> 32	3,999 1.471	0 14	0% 44%	0	0% 44%	0	0.00%
Swimming Pools & Hot Tubs Swimming Pools- Above Ground	3,495 4,453	1,857		2,524	14	86%	14	14%	- 4	0.00%
Swimwear & Accessories	10,068	1,278	109		46	42%	59	54%	4	3.67%
Switches - Electric	346	3,809	2	3,270	2	100%	0	0%	- i	0.00%
Swords	3,238	2,126		1,584	5	19%	22	81%	0	0.00%
Synagogues	10	4,929	0	3,999	0	0%	0	0%	0	0.00%
Syrups	517		3	3,047	0	0%	3	100%	0	0.00%
Systems & Software Testing	864	3,165	9	2,361 3,047	7	78%	0	0%	2	22.22%
Table Pads	2,991		3		31	100%		0%	0	0.00%
Table Suppliers	17 198	4,857	3	3,047	0	0% 25%		100% 75%	0	0.00%
Table Tennis Equipment			4		1				- 0	0.00%
Table Tennis Facilities Table Tops	46 512	4,662 3,551	1	3,589 3,999	0	0% 0%	1	100%	- 0	0.00%
Tables - Folding	646		3	3,047	1	33%	i i	33%	- 1	0.00% 33.33%
Tachometers	6	4,974		3,999	1	0%	0	0%	- 1	0.00%
Tags	2,498	2,318	26		9	35%	17	65%	0	0.00%
Tailoring Instruction	22	4,822	1	3,589	0	0%	1	100%	0	0.00%
Tailors	15,021	1,037	105	831	52			50%	0	0.00%
Tailors Supplies	33	4,736	1	3,589	0	0%	1	100%	0	0.00%
Talent Listing Service	36,499	569	170		161		9	5%	0	0.00%
Talent Representation	2,465	2,331	24		19	79%	4	17%	1	4.17%
Tank Cleaning	1,344	2,826	1		0	0%		100%	0	0.00%
Tank Heads	760		0		0	0%		0%	0	0.00%
Tank Lining & Coating	845 2,507	3,187	0	3,999	0	0%	0	0% 40%	0	0.00%
Tank Testing & Inspection Tanks - Concrete	2,507	2,312 4,511	5	2,748 3,589	2	40% 0%	2	40% 100%	1	20.00% 0.00%
	1,339		<u>1</u>		0	100%	1	100%	- 0	
Tanks - Fiber Glass, Plastic Tanks - Metal	2,338	2,829 2,370		3,589	5	0%	U 1	100%	- 0	0.00%
Tanks - Repair	909	3,130	<u>1</u>	3,999	0	0%	1	0%	0	0.00%
Tanks - Used	145		1	3,589	0	0%	1	100%	0	0.00%
Tanners	578	3,462	12		7	58%	5	42%	Ö	0.00%
Tanners Equipment & Supplies	621		2		1	50%	1	50%	0	0.00%
Tanning Salons	56,422	409	996	185	647	65%	273	27%	76	7.63%
Tanning Salons Equipment & Supplies	6,204	1,612	20	1,785	13	65%	7	35%	0	0.00%
Tape Recorders	63		1		0	0%	1	100%	0	0.00%
Tape Recorders - Sound - Service & Repair	60		0	3,999	0	0%	0	0%	0	0.00%
Tape Recorders - Sound - Supplies & Parts	48	4,650	0		0	0%	0	0%	0	0.00%
Tapes	298		5	2,748	3	60%	2	40%	0	0.00%
Tapes - Adhesive-Dispensers	219		2	3,270	2	100%	0	0%	0	0.00%
Tapes - Industrial	409		1		1	100%	0	0%	0	0.00%
Tapes - Sound - Dealers Tapes - Sound - Wholesale & Manufacturers	133 104	4,303 4,400	0	3,333	0	0%	0	0%		0.00%
Tapestries	593	3,444	0		0	0%	0	0%	- 0	0.00%
Tarps	1,810	2,583	10		7	70%	3	30%	0	0.00%
Tattoos	75,060	329	206		130	63%	73	35%	3	1.46%
Tattoos - Removed	3,067	2,172	7	2,524	5	71%	2	29%	0	0.00%
Tax Reporting Service	7,479	1,465	42	1,305	22	52%	20	48%	0	0.00%
Tax Return Preparation	408,689	51	2,190	81	1,356	62%	755	34%	79	3.61%
Tax Return Preparation - OTR Truck Drivers	90	4,454	2	3,270	1	50%	1	50%	0	0.00%
Tax Software	2,808	2,243	36		34			6%	0	0.00%
Taxes - Consultants & Representatives	230,693	106	594	265	454				24	4.04%
Taxes - Enrolled Agent	2,253	2,398	8		7	88%	1	13%	0	0.00%
Taxes - Negotiators	22,435	810	87		83	95%	3	3%	1	1.15%
Taxes - Property Tax Consultants	11,776		35		26	74% 54%		20% 42%		5.71%
Taxicabs Taxidermists	69,505 17,456	347 941	534 83		287 42		226 37	42% 45%	21	3.93% 4.82%
Taxidermists Equipment & Supplies	160	4,221	1	3,589	42 0	0%	1	100%	- 4	0.00%
Tea - Manufacturer & Importer	1,100		- 1	3,047	3	100%	1	0%	0	0.00%
Teachers Agencies	22,011		15		11			20%	11	6.67%
Tear Gas	13		0		0	0%		0%	0	0.00%
Technical Manual Preparation	2,419	2,349	34	1,441	31	91%	2	6%	1	2.94%
Technology - Litigation Support	1,607	2,685	7	2,524	2	29%	5	71%	0	0.00%
Teeth Whitening Services	9,224		169		132		35	21%	2	1.18%
Telecommunication Design	4,243		6		5	83%		17%	0	0.00%
Telecommunication Equipment & Systems Dealers	18,890	903	113	800	84	74%	17	15%	12	10.62%
Telecommunication Equipment & Systems Service & Repair	17,554	939	122		105				1	0.82%
Telecommunications Equipment - Disability	22,226	814	268		253		12		3	1.12%
Teleconference Service	4,428 86	1,865	6		3	50% 0%	3	50%	0	0.00%
Telegrams - Novelty	470	4,469 3.612	0	3,333	0	0%		0%	- 0	0.00%
Telegraph Service Telemarketing Services	136,260		693		436	63%			121	17.46%
Telemeter Equipment	93		093		430	03%			0	0.00%
Telephone & Television Cable Contractors	20,791		118		90	76%		13%	-	11.02%
Telephone 900 Number Resellers	283	3,934	2		0	0%	2	100%	0	0.00%
Telephone Answering Equipment & Systems	7,788		27		14	52%	12	44%	1	3.70%
Telephone Communications	519,251		31,177	2	30,406	98%	708	2%	63	0.20%
Telephone Equipment & Systems Dealers	49,567	449	1,226	153	1,189	97%	33	3%	4	0.33%
Telephone Equipment & Systems Service & Repair	21,449	837	92	902	51		36		5	5.43%
		2.202		1.017		000/		4.407	-	0.000/
Telephone Equipment & Systems Supplies & Parts	2,641	2,282	19		17		·	11%		0.00%
Telephone Equipment & Systems Supplies & Parts Telephone Equipment & Systems Wholesale & Manufacturing Telephone Pre-Paid Card Sales & Distribution	2,641 2,179 34,244		19 17 1,133	1,915	17 16 1,070			6% 5%	0	0.00% 0.00% 0.44%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Telephone Service - Long Distance Telephone Solicitation Companies	46,462 6.149	477 1,624	481 98	297 865	418 16	87% 16%	57 18	12% 18%	64	1.25%
Telescopes	2,312	2,379	16	1,972	10	6%	15	94%	0	0.00%
Teletypewriters & Systems	11	4,917	0	3,999	0	0%	0	0%	0	0.00%
Teletypewriters Message Service	129	4,317	0	3,999	0	0%	0	0%	0	0.00%
Teletypewriters Supplies	2 252 202	5,027	0	3,999	0	0%	0	0%	0	0.00%
Television - Cable, CATV & Satellite Television & Radio - Dealers	253,282 28,638	96 671	26,717 266	3 449	26,372 174	99% 65%	319 86	1%	26	0.10%
Television & Radio - Dealers Television & Radio - Rent & Lease	803	3,227	7	2,524	1/4	57%	3	43%	0	0.00%
Television & Radio - Service & Repair	44,909	485	513	286	267	52%	219	43%	27	
Television & Radio Broadcast Schools	2,738	2,258	3	3,047	1	33%	2	67%	0	0.00%
Television & Radio Parts - Retail	10,375	1,256	99	860	67		29	29%	3	3.03%
Television & Radio Parts - Wholesale & Manufacturers	1,511 22,967	2,729 792	43		37 663	86% 93%	5 47	12% 7%	1	2.33%
Television Home Shopping Television Program Distributors	1,032	3,040	710 17		663	93% 18%	4/	18%	- 0	0.00%
Television Program Producers	2,891	2,222	- 17	2,615	2	33%	3	67%	11	0.00%
Television Station Equipment	391	3,736	0	3,999	0	0%	0	0%	0	0.00%
Television Station Reps	65	4,556	0	3,999	0	0%	0	0%	0	0.00%
Television Stations & Broadcast Companies	26,883	702	176		107		66		3	1.70%
Television Sys & Equipment - Closed Circuit Temperature Measuring Materials	1,028 189	3,047	4	2,874 3,589	1	25% 0%	3	75% 100%	0	0.00%
Temperature Measuring Materials Templates	189 249	4,160 4.010	1		0	0%	1	100%	0	0.00%
Tennis Court Construction	2,706	2,268	1	3,999	0	0%	0	0%	0	0.00%
Tennis Court Enclosures	32	4,746	0		0	0%	0	0%	0	0.00%
Tennis Court Resurfacing	48	4,650	0	3,999	0	0%	0	0%	0	0.00%
Tennis Courts - Private	981	3,075	3	3,047	2	67%	1	33%	0	0.00%
Tennis Courts - Public	473	3,608	2	3,270	1	50% 58%		50%	0	0.00%
Tennis Equipment & Supplies Tennis Instruction	1,620 468	2,675 3,617	12	2,158 2,874	/	58% 100%	5	42% 0%	0	0.00%
Tennis Racket Stringing Machines	400	5,011	- '	3,999	4	0%	0	0%	0	0.00%
Tents	2,736	2,260	11	2,223	11		0	0%	0	0.00%
Tents - Rental	5,596	1,695	24	1,663	13	54%	7	29%	4	16.67%
Terminals - River & Marine	329	3,845	2		1	50%	1	50%	0	0.00%
Termite Control	11,450	1,190	20		15	75%	5	25%	0	0.00%
Terra Cotta Terrazzo	40 541	4,693	0	3/222	0	0% 0%	0	0% 0%	0	0.00%
Test Publishers	10,920	3,516 1,228	84		81		3	4%	0	0.00%
Testing Apparatus	1,651	2,657	10		6	60%	4	40%	0	0.00%
Textile Brokers	794	3,236	1	3,589	1	100%	0	0%	0	0.00%
Textile Converting	202	4,132	0		0	0%	0	0%	0	0.00%
Textile Engravers	52	4,625	1 2		1	100%	0	0%	0	0.00%
Textile Fibers Textile Mill Supplies	1,073 272	3,010 3,959	2	3,270 3,270	0	50%	2	100% 50%	0	0.00%
Textile Printing Equipment & Supplies	254	4,003	5		2	40%	3	60%	0	0.00%
Theater Stage Play Houses	2,793	2,247	21	1,758	13	62%	7	33%	1	4.76%
Theaters	13,911	1,082	175	602	119	68%	52	30%	4	2.29%
Theatrical & Stage Lighting Equipment	1,925	2,522	0	3,999	0	0%	0	0%	0	0.00%
Theatrical Agencies Theatrical Equipment & Supplies	3,646 846	2,024 3,185	8	2,439 3,047	5	63% 100%	3	38% 0%	0	0.00%
Theatrical Make-Up	267	3,185	<u></u>		3 0	100%	1	100%	<u> </u>	0.00%
Theatrical Managers & Producers	686		3	3,047	1	33%	1	33%	1	33.33%
Therapeutic and Educational Supplies	317		4		2	50%	2	50%	0	0.00%
Therapy Dogs	1	5,048	0	3,999	0	0%	0	0%	0	0.00%
Thermal Remediation	58		1		0	0%	1	100%	0	0.00%
Thermocouples	29 24	4,766 4,803	0	-/	0	0% 0%	0	0% 0%	0	0.00%
Thermograph Equipment & Supplies Thermographers	412	3,700	1		1	100%	0	0%	0	0.00%
Thermography - Infrared	64	4,564	0		0	0%	0	0%	0	0.00%
Thermometers	127	4,327	2		2	100%	0	0%	0	0.00%
Thermostats	294		5	2,748	1	20%	4	80%	0	0.00%
Thread	74	4,518	1	3,589	1	100%	0	0%	0	0.00%
Thread Rolling, Cutting & Grinding Thrift Shops	89 15,102	4,461 1,033	1 83	3,589 957	53	0% 64%	23	100% 28%	0	0.00%
Ticket Broker	12,378	1,144	104		41		52	50%	11	
Ticket Issuing Machines	221	4,089	2	3,270	0	0%	2	100%	0	0.00%
Ticket Sales - Events	157,600	153	1,545	121	1,169	76%	314	20%	62	4.01%
Tickets & Coupons - Printers & Suppliers	2,730	2,262	17		10		5	29%	2	11.76%
Tile - Ceramic - Contractors & Dealers	127,763	189	248		132	53%	110	44%	6	2.42%
Tile - Ceramic - Manufacturers & Distributors	7,276 11,555	1,490	5 44	2,748	3	60% 43%	21	40% 48%	0	0.00%
Tile - Non-Ceramic - Contractors & Dealers Tile - Non-Ceramic - Manufacturers & Distributors	2,265	1,185 2,393	22		19	43% 27%	21 16	73%	4 n	9.09%
Tile & Grout Cleaning	12,748	1,128	22		14	64%	8	36%	0	0.00%
Tile & Marble	7,115	1,507	33	1,461	14	42%	16	48%	3	9.09%
Tile Restoration	2,106	2,453	5	2,748	2	40%	3	60%	0	0.00%
Tile Sales	6,441	1,585	35		17		18	51%	0	0.00%
Tilling	7 10.391	4,965	2 15		1	50% 53%	1	50% 40%	0	0.00%
Timber & Timberland Companies Timber Framing	10,391 815	1,255 3,216	15	2,009 3,999	8	53%	6	40%	1	0.00%
Time Cards & Racks	143	4,272	0		0	0%	0	0%	<u> </u>	0.00%
Time Locks	31		0		0	0%	0	0%	0	0.00%
			0		0	0%	0	0%		
Time Recorders Time Stamps	993	4,950	0	3,999	0	0%	U	0%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Timeshare Advocates Timeshare Companies	27,786 162,298	688 147	58 1.508	1,130 124	21 1,127	36% 75%	30 306	52% 20%	7 75	12.07% 4.97%
Timeshare Deed and/or Title Transfer	23,930	772	206	534	70	34%	110	53%	26	12.62%
Timeshare Resale and Rental Marketing	204,641	116	1,695	110	655	39%	740	44%	300	17.70%
Timing Devices	160	4,221	0	3,999	0.00	0%	0	0%	0	0.00%
Tin	12	4,909	0	3,999	0	0%	0	0%	0	0.00%
Tin ware	3	5,011	0	3,999	0	0%	0	0%	0	0.00%
Tire Additives & Sealants	303	3,904	5	2,748	4	80%	1	20%	0	0.00%
Tire Changing Equipment	314	3,877	2	3,270	1	50%	1	50%	0	0.00%
Tire Dealers	299,314		2,328	75	1,782	77%	525	23%	21	0.90%
Tire Distributors & Manufacturers	13,305	1,109	337	377	327	97%	8	2%	2	0.59%
Tire Repair	994	3,064	36	1,398	22	61%	12	33%	2	5.56%
Tire Retread & Repair	18,438 1,297	918 2,853	111 17	802 1,915	61 11	55% 65%	47	42% 35%	3	2.70%
Tire Retread & Repair - Equipment & Supplies Tire Storage	1,297	4,282	3	3,047	11	0%	9	100%	0	0.00%
Tires - Commercial Sales & Service	1,312	2,844	84		48	57%	3	42%	U I	1.19%
Titanium	48	4,650	04	3,589	40	100%	33	0%	U	0.00%
Title Companies & Agents	180,956	128	464		293	63%	149	32%	22	4.74%
Title Loans	23,983	770	147		102	69%	38	26%	7	4.76%
Titling Service - Television & Motion Pictures	36	4,714	117	3,999	0	0%	0	0%	ń	0.00%
Tobacco Buyers	91	4,450	0	3,999	0	0%	0	0%	Ö	0.00%
Tobacco Growers	59	4.591	2	3,270	0	0%	2	100%	0	0.00%
Tobacco Growers Equipment & Supplies	52	4,625	0	3,999	0	0%	0	0%	0	0.00%
Tobacco Leaf - Wholesale	103		0		0	0%	0	0%	0	0.00%
Tobacco Machinery	8	4,950	1	3,589	0	0%	1	100%	0	0.00%
Tobacco Warehouses	262	3,985	0	3,999	0	0%	0	0%	0	0.00%
Toilet Seats	155	4,239	1		1	100%	0	0%	0	0.00%
Toilets - Composting	273	3,957	2	3,270	0	0%	2	100%	0	0.00%
Toilets - Portable	8,957	1,348	18	1,862	14	78%	4	22%	0	0.00%
Toner Cartridges	8,210	1,402	64	1,075	25	39%	39	61%	0	0.00%
Tool & Die Makers	7,372	1,477	2	3,270	0	0%	2	100%	0	0.00%
Tool & Die Makers Equipment & Supplies	1,928	2,520	4		3	75%	1	25%	0	0.00%
Tool & Utility Sheds	26,572	716	115		58	50%	52	45%	5	4.35%
Tool Designers	663	3,370	5	2,748	3	60%	2	40%	0	0.00%
Tool Grinding - Industrial	423	3,679	0	3,999	0	0%	0	0% 0%	0	0.00%
Tool Holders	158	4,228			0	0%	0		0	0.00%
Tool Salvage Companies	1,954	2,508	14 10		11	79% 50%	3	21%	0	0.00%
Tools - Cutting Tools - Electric	3,002 11,331	2,190 1,196	63		32	50% 51%	5	50% 49%	0	0.00%
Tools - Hand	16,545	983	241		209	87%	29	12%	U 3	1.24%
Tools - Hydraulic	479	3,597	241		209	50%	23	50%	3	0.00%
Tools - Pneumatic	837	3,195	<u> </u>		1	0%	1	0%	0	0.00%
Tools - Power Actuated	3,743	2,004	25		23	92%	2	8%	0	0.00%
Tools - Rent	13,727	1,088	42		35	83%	7	17%	0	0.00%
Topsoil	8,338	1,393	16		11	69%	5	31%	0	0.00%
Tortilla & Tamale Making Equipment	311	3,884	3	3,047	3	100%	0	0%	0	0.00%
Touch Screen Equipment	143	4,272	2		2	100%	0	0%	0	0.00%
Tourist Information	4,531	1,836	21	1,758	10	48%	9	43%	2	9.52%
Tourists Attractions	8,606	1,371	68		47	69%	16	24%	5	7.35%
Tourists Homes	1,153	2,958	4		4	100%	0	0%	0	0.00%
Tournaments	381	3,750	17		5	29%	12		0	0.00%
Tournaments - Golf	228	4,070	1		0	0%	1	100%	0	0.00%
Tours - Operators & Promoters	118,609	201	450	315	319	71%	97	22%	34	7.56%
Tours - Wholesale	2,287	2,384	29	1,535	3	10%	26	90%	0	0.00%
Towel Supply Service	735	3,298	6		2	33%	4	67%	0	0.00%
Towels - Cloths-Wholesale & Manufacturers	2,378	2,361	107	820 3,999	18	17% 0%	89	83%	0	0.00%
Towels - Industrial Towers	7,735	5,011 1,441	49	3,999 1,223	14	29%	34	0% 69%	U 1	0.00% 2.04%
Towing - Automotive	390,193	1,441	2,953	1,223	1,725	58%	1,188	40%	40	1.35%
Towing - Heavy Equipment	390,193	3,733	2,933	2,748	1,/23	100%	1,100	0%	40 n	0.00%
Towing - Heavy Equipment Towing - Marine	1,197	2,925	2	3,270	2	100%	n	0%	0 0	0.00%
Toy Manufacturers Supplies	858	3,168	13		11	85%	2	15%	n	0.00%
Toys - Retail	61,263	390	903	198	763	84%	123	14%	17	1.88%
Toys - Wholesale & Manufacturers	9,461	1,314	121		100	83%	21	17%	0	0.00%
Tractor Dealers	14,862	1,044	84		78	93%	6	7%	0	0.00%
Tractor Distributors & Manufacturers	348	3,802	2	3,270	0	0%	2	100%	0	0.00%
Tractor Equipment & Parts	10,153	1,272	39	1,345	28	72%	10		1	2.56%
Tractor Mowing	528	3,527	2		1	50%	1	50%	0	0.00%
Tractor Rent & Lease	847	3,183	2		1	50%	1	50%	0	0.00%
Tractor Repair & Service	3,700	2,016	21		14	67%	7	33%	0	0.00%
Tractor Work	298	3,909	0		0	0%	0	0%	0	0.00%
Trade Shows, Expositions & Fairs	12,745	1,130	143		81	57%	52	36%	10	6.99%
Trademark Agents & Consultants	5,705	1,679	7		4	57%	3	43%	0	0.00%
Trading Stamps	2,736	2,260	2	3,270	2	100%	.0	0%	0	0.00%
Traffic & Parking Consultants	6,328	1,602	98		87	89%	11		0	0.00%
Traffic Control & Flagging Service	1,114		0		0	0%	0	0%	0	0.00%
Traffic Engineers & Planning Service	850	3,176 1,907			13	0% 93%	0	0% 7%	0	0.00%
Traffic School Traffic Signs, Signals & Equipment	4,198 3,566	1,907 2,042	14	2,048 2,874	13	93% 75%	1	7% 25%	0	0.00%
Trailer Hitches	9,936	1,281	65		36	75% 55%	12	18%	17	
Trailer Filtches Trailer Sales	20.596	1,281	96		49	51%	46		1/	26.15%
Trailer Storage	1,071	3,013	4		49	75%	40	25%	0	0.00%
Trailer Storage	1,071	3,013	4	2,074	3	7370	1	2370	U	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Trailers - Automotive Utility	20,648	855	84		57	68%	26	31%	1	1.19%
Trailers - Boat	3,328	2,095	13			54%		38%	1	7.69%
Trailers - Camping & Travel	10,785	1,232	63		51		12	19%	0	0.00%
Trailers - Equipment & Parts Trailers - Horse	8,603 5,447	1,372 1,719	35 14		22 12	63% 86%	12	34% 14%	1	2.86%
Trailers - Rent & Lease	16,380	988	41		26	63%	15	37%	0	0.00%
Trailers - Repair & Service	13,000	1,118	40		26		13	33%	1	2.50%
Trailers - Transporting	3,245	2,120	11		3	27%	8	73%	0	0.00%
Trailers - Truck	7,442	1,469	24	1,663	20	83%	4	17%	0	0.00%
Training - Video Instruction Tapes	5,886	1,653	36	1,398	17	47%	7	19%	12	
Training Programs	164,804	144	512	287	363		117	23%	32	6.25%
Trampolines	4,484		17		12	71%	4	24%	1	5.88%
Transcription Service	7,205	1,498	4	2,874	3	75%	1	25%	0	0.00%
Transfers - Dry	211	4,110	2	3,270	. 0	0%	2	100%	0	0.00%
Transformers	823	3,208	0	3,999	0'	0%	0	0%	0	0.00%
Transit Lines	1,365 1,436	2,816	13	2,439 2,106	8	100% 46%	0	46%	0	0.00%
Transitional Housing Translators & Interpreters	25,810	2,777 733	20		14	70%	6	30%		7.69%
Translators & Interpreters Translators Equipment	134	4,299	20	3,999	14	0%	0	0%	0	0.00%
Transmissions - Automobile	324,630	4,233	1,973		1,387	70%	549		37	7 1.88%
Transmissions - Truck, Tractor	3,248	2,118	1,973	1,817	1,367	63%	549	32%	1	5.26%
Transportation Consultants	25.809	734	96		41		55	57%		0.00%
Transportation Services	152,302	160	843		570	68%	250		23	2.73%
Trap & Skeet Ranges	119	4,350	0 + 5		0	0%	0	0%	0	0.00%
Trapping Equipment & Supplies	508	3,556	3	3,047	3	100%	0	0%	0	0.00%
Travel & Moving Services	15,711	1,012	145	689	45	31%	41	28%	59	
Travel & Tourism Development and Education	4,182	1,910	41		11		30	73%	0	0.00%
Travel Agencies & Bureaus	779,278	28	7,522	16	6,567	87%	709	9%	246	3.27%
Travel Agent Mills	8,457	1,381	24	1,663	15	63%	6	25%	3	12.50%
Travel Clubs	243,667	100	1,571	119	1,091	69%	420	27%	60	3.82%
Travel Escorts	6,173	1,618	4	2,874	2	50%	2	50%	0	0.00%
Travelers Checks	9	4,937	0	3,333	0	0%	. 0	0%	0	0.00%
Treatment Centers & Rest Homes - Information & Placement	2,957	2,205		2,524	4	57%	3	43%	0	0.00%
Tree Climbing Instruction	5	4,987	0	3,999	0	0%	. 0	0%	0	0.00%
Tree Service	804,703	26	1,938		886		894		158	8.15%
Tree Service - Pruning	7,479	1,465	15		6	40%	5	33%	4	26.67%
Tree Service - Transplant	819	3,212		3,270	<u> </u>	0%		100%	0	0.00%
Tree Service Equipment & Supplies Trenching Contractors	1,449 799	2,768 3,233		3,047		67% 0%	1	33%		0.00%
Tricks & Jokes	257	3,993		3,047	2	67%	<u> </u>	33%		0.00%
Trike Conversions, Sales & Service	549	3,503	- 3	3,270	1	50%	1	50%	- 0	0.00%
Trophies	16,898	970	10		R R	80%	2	20%		0.00%
Tropical Fish	4,227	1,901	19		10	53%	7	37%	2	10.53%
Truck accessories	12,475	1,141	54		47	87%	7	13%	0	0.00%
Truck Bedliner	2,324	2,375	6		3	50%	3	50%	0	0.00%
Truck Bedliner - Spray On	1,611	2,681	6	2,615	3	50%	3	50%	0	0.00%
Truck Bodies	1,962	2,505	2	3,270	2	100%	0	0%	0	0.00%
Truck Caps & Shells	6,756	1,550	14		10	71%	4	29%	0	0.00%
Truck Dealers	53,533	427	200	548	133	67%	65	33%	2	1.00%
Truck Driver Leasing	1,305	2,850	1		0	0%	1	100%	0	0.00%
Truck Driver Training	17,194	960	41		28		12		1	2.44%
Truck Equipment & Parts	29,455	655	84		61		21		2	2.38%
Truck Manufacturers & Distributors	4,560 747	1,832 3,294	21	1,758 3,047	15	71% 67%	5	24% 33%	1	4.76%
Truck Painting & Lettering Truck Permits	1,308	3,294 2,847	<u>3</u> 8		2	38%	1	13%	<u>0</u>	0.00%
Truck Refrigeration Equipment	1,308	2,847	- 8	2,439	31	50%		50%	4	0.00%
Truck Rent & Lease	16,877	972	1,028		1,007	98%	20	2%	1	0.10%
Truck Repair & Service	75,630	326	193		132	68%	58	30%	3	1.55%
Truck Service & Repair - Mobile	1,828	2,572	8		8	100%	0	0%	0	0.00%
Truck Stops	3,736	2,006	18		15		3	17%	0	0.00%
Truck Terminals	131	4,307	0		0	0%	Ō	0%	0	0.00%
Truck Washing & Cleaning	2,199	2,418	3	3,047	1	33%	1	33%	1	33.33%
Truck Washing & Cleaning - Equipment & Supplies	386	3,742	2	3,270	0	0%		100%	0	0.00%
Trucking	94,750	251	133		76	57%	51		6	4.51%
Trucking - Dump	10,539	1,247	6		2	33%	4	67%	0	0.00%
Trucking - Heavy Hauling	45,563	481	40		30	75%	10	25%	0	0.00%
Trucking - Light Hauling	14,855	1,045	36		23		12			2.78%
Trucking - Liquid Or Dry Bulk	2,617	2,291	0		0	0%	0		0	0.00%
Trucking - Motor Freight	22,135	817	58 4		37	64%	19	33%	2	3.45%
Trucking - Water Hauling Trucking Transportation Brokers	1,989 60,186	2,492 394	99		81	100% 82%	18		0	0.00%
Trucking Transportation Brokers Trucks - Forklifts	1,486	2,748	12		81	82% 50%	18	50%	<u>U</u>	0.00%
Trucks - Industrial	3,376		22		13		7	32%	2	9.09%
Trusses - Construction	4,348	1,882		3,589	131	100%	/	0%		0.00%
Trusses - Construction Trusses - Medical & Surgical	4,348 318	3,867	1		1	100%	0	0%	0	0.00%
Trust Companies	25,781	735	104		99		4		1	0.96%
T-Shirts	34,314	592	347		203	59%	134		10	
Tube Bending & Fabricating	566	3,480	1	3,589	1	100%	134	0%		0.00%
Tube Cleaning & Fabricating Tube Cleaning & Expanding Equipment	37	4,708	0			0%	0	0%	0	0.00%
Tube Fittings	134		1		0	0%	1	100%		0.00%
Tubing - Metal	827		0		0	0%	0	0%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Tunneling Contractors Turbines	205 1 063	4,127 3,022	0	3,999 3.047	0	0% 67%	0	0% 33%	(0 0.00%
Turbochargers	1,063	2,798	3	2,874		75%	1	25%		0.00%
Turnstiles	1,332	4,556		3,999	<u></u>	0%	1			0.00%
Turntables	518	3,540	16		8	50%	8	50%	ì	0.00%
Tutoring	66,301	359	166		124	75%	38		4	4 2.41%
Tuxedo Sales & Rentals	640	3,394	13	2,106	5	38%	7	54%	1	1 7.69%
Twines & Cordage	94	4,440	0	3,999	0	0%	0		(0.00%
Two-Way Radio Sales & Service	1,337	2,830	3	3,047	2	67%	1	33%	(0.00%
Typesetting	418	3,683	0	3,999	0	0%	0		(0.00%
Typewriters	384	3,743	1	3,589	1	100%	0	0%	(0.00%
Typewriters - Supplies & Attachments	109	4,382		3,270		100%	0		· ·	0.00%
Typographers U-Catch Fishing	200 165	4,138 4,208	1	3,589 3,999	1	100%	0	0% 0%		0.00%
Ultrasonic Equipment & Supplies	343		5	2,748	2	40%	0	0%		0.00%
Ultrasound - Medical	3,131	2,151	14		9	64%	5	36%	7	0.00%
Ultrasound - Nonmedical	2,594	2,293	4	2,874	4	100%	0	0%	Ċ	0.00%
Ultraviolet Ray Lamps & Apparatus	367	3,776	5	2,748	1	20%	4	80%	(0.00%
Umbrellas	431	3,662	7	2,524	4	57%	3	43%	(0.00%
Umbrellas - Repairing	7	4,965	0	3,999	0	0%	0	0%		0.00%
Unclaimed Funds Retrieval Services	79,705	311	83		72	87%	8	10%		3 3.61%
Underground Sprinkler Lawn Sprinkler Parts	1,778	2,598	8	2,439	8	100%	0		(0.00%
Underwear - Wholesale & Manufacturers	1,149	2,961	14		12		2	14%	(0.00%
Unemployment Representation	15	4,883	0	3,999	0		0	0 70		0.00%
Uniform Supply Service Uniforms	7,740 37,937	1,439	33 450		20 228	61% 51%	11 175		47	2 6.06%
Uniforms - Accessories	2,114	2,449	450		228 0	56%	1/5		4/	7 10.44% 3 18.75%
Uniforms - Medical	4,592	1,826	50		13		37		7	0.00%
Universal Joints	7,552	5,027	0	3,999	0	0%	0		ì	0.00%
Upholsterers	63,599	378	187		96	51%	79		12	
Upholsterers Supplies	919	3,119	0	3,999	0	0%	0		(0.00%
Upholstery & Carpet Cleaning	37,879	557	208		118		85			5 2.40%
Upholstery and Rug Cleaning	2,437	2,344	5	2,748	2	40%	3	60%	(0.00%
Upholstery Fabrics - Retail	9,858	1,288	38	1,364	20	53%	17		1	1 2.63%
Upholstery Fabrics - Wholesale & Manufacturers	1,073	3,010	3	3,047	1	33%	2	67%	<u>(</u>	0.00%
Urban Farmer	67	4,553	0	3,999	0	0%	0		(0.00%
Urgent Care Centers	13,339	1,106 3,377	125	749 3,047	111	89% 100%	12		4	2 1.60%
Utilities Underground - Installation Utilities Underground - Locating	657 7,147	1,504	10	2,287	3	90%	1	10%		0 0.00%
Utility Contractors	41,957	506	227	503	196	86%	31			0.00%
Utility Submetering & Billing	7,511	1,463	107	820	98	92%	9	8%	i	0.00%
Utility Tax Refunds for Manufacturers & Business	84	4,478	0	3,999	0	0%	0		· ·	0 0.00%
Vacation Certificates & Vouchers	133,489	183	1,591	117	1,197	75%	359		35	
Vacation Rentals	147,117	164	756	220	478	63%	243	32%	35	
Vacation Time Share	77,345	318	1,820	100	1,639	90%	159		22	
Vacuum Cleaners - Household - Dealers	169,648	141	644	248	451	70%	154	24%	39	
Vacuum Cleaners - Industrial & Commercial	705	3,326	2	3,270	2	100%	0		(0.00%
Vacuum Cleaners - Service & Repair Vacuum Cleaners - Supplies & Parts	24,729 7.600	750 1,456	118 30	777 1,513	77 25	65% 83%	33	28% 17%	3	8 6.78% 0 0.00%
Vacuum Cleaners - Supplies & Parts Vacuum Cleaners - Wholesale & Manufacturers	3,168	2,145	30 91	1,513	25 85	93%	3	17%		2 2.20%
Vacuum Cleaning - Industrial	761	3,276	0	3,999	0		0			0 0.00%
Vacuum Cleaning Systems	20,673	854	96	879	73		23		i	0.00%
Vacuum Equipment & Systems	8,094	1,410	51	1,198	32		14			5 9.80%
Valet Service	10,600	1,242	83	957	58	70%	24	29%	j i	1 1.20%
Valves	3,870	1,975	3	3,047	2		1			0.00%
Valves - Repairing	417	3,686	0		0		0		(0.00%
Van Conversions & Accessories	6,900	1,534	18		12		6		(0.00%
Vanity Publishers	7,170	1,502	85		64	75%	19	22%		2 2.35%
Vaporizers	765	3,272	14 0		10	71% 0%	4	2370	(0.00%
Variable Speed Drives Variety Store Merchandise - Wholesale	52 401	4,625 3,722	6	3,999 2,615	<u> </u>	67%	2	33%	(0.00%
Variety Stores	5,917	1,648	83		45	54%	33			5 6.02%
Vehicle Graphics	2,297	2,382	9	2,361	43		5	56%	ř	0.02%
Vehicle Sales - Manufacturing Companies	3,454	2,066	17	1,915	13		4		i	0.00%
Vehicle Transport Services	21,365	840	158		42		105		11	
Vending Machines	38,999	541	123	753	75	61%	38	31%	10	0 8.13%
Vending Machines - Supplies & Parts	5,674	1,688	38		29		9			0.00%
Venetian Blinds - Dealers	17,958	929	59		36		20			3 5.08%
Venetian Blinds - Repair	13	4,901	1		1	100%	0		(0.00%
Venetian Blinds - Repair & Cleaning	4,468	1,853	5	2,748	4	80%	1	20%	(0.00%
Venetian Blinds - Supplies & Parts	518		2	3,270		50%	1	50%		0.00%
Venetian Blinds - Wholesale & Manufacturers Ventilating Contractors	2,457 2,698	2,334 2,270	17 2		15	88% 50%	0			2 11.76%
	2,698 2.538	2,270	2		1	50%	0	50%	,	1 50.00% 0 0.00%
Ventilating Equipment Ventilating Systems - Cleaning	2,538 3,708	2,307	10			50%	2	50%	,	0.00%
Vertical Blinds	8,196	1,405	16		9	56%	7	44%	r	0.00%
Vessels - Pressure	224	4,083	0	3,999	<u> </u>	0%	0			0.00%
Veterans & Military Organizations	5,474	1,713	5	2,748	4	80%	0		ì	1 20.00%
Veterinarians Veterinarians	163,304	145	605	260	490	81%	113		1	2 0.33%
Veterinarians Equipment & Supplies	4,689	1,813	9	2,361	7	78%	2	22%		0.00%
Veterinarians Information & Referral	369	3,774	3	3,047	3	100%	0		(0.00%
Veterinary Emergency	1,911	2,529	13	2,106	12	92%	1	8%		0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Veterinary Internal Medicine	104	4,400 5.011	2	3,270	2	100%	0	0% 0%	0	0.00%
Veterinary Physical Therapy & Rehabilitation Veterinary Surgery	937	3,107	2	3,999	2	100%	0	0%	0	0.00%
Vials	29	4,766	- 2	3,999	0	0%	0	0%	0	0.00%
Vibration Control	429	3,664	0	3,999	0	0%	0	0%	0	0.00%
Vibration Measurement	211	4,110	0	3,999	0	0%	0	0%	0	0.00%
Vibrators - Industrial	22	4,822	0	3,999	0	0%	0	0%	0	0.00%
Video Editing	1,817	2,578	10		5	50%	5	50%	0	0.00%
Video Equipment - Sales & Rentals	5,591	1,696	36		13	36%	20	56%	3	8.33%
Video Equipment - Service & Repair	3,677	2,021	15		6	40%	9	60%	0	0.00%
Video Equipment - Supplies & Parts	1,153	2,958	6		3	50%	3	50%	0	0.00%
Video Equipment - Wholesale & Manufacturers	500	3,573	3	3,047	2	67%	1	33%	0	0.00%
Video Games - Dealers	41,577 3,103	513 2.161	1,143 272	164 438	863 258	76% 95%	272 14	24% 5%	8	0.70%
Video Games - Rent & Lease Video Games - Service & Repair	15,438	1,020	169	626	62	37%	101	60%	0	0.00%
Video Games - Supplies & Parts	7,801	1,427	250	466	111	44%	121	48%	18	7.20%
Video Games - Wholesale & Manufacturers	8,372	1,387	1,395	134	1,377	99%	17	1%	1	0.07%
Video Production Services	48,092	464	242		152	63%	87	36%	3	1.24%
Video Tape Duplication Service	4,652	1,820	4	2,874	2	50%	1	25%	1	25.00%
Video Tapes & Discs - Dealers	17,477	940	62		29	47%	26	42%	7	11.29%
Video Tapes & Discs - Wholesale & Manufacturers	628	3,403	5	2,748	3	60%	2	40%	0	0.00%
Video Tapes & Discs Sales & Rentals	28,351	677	346	367	83	24%	225	65%	38	10.98%
Videoconferencing Services	59,208	399	43	1,287	40	93%	3	7%	0	0.00%
Videographers	6,159	1,621	86	934	45	52%	28	33%	13	15.12%
Videographers - Wedding	964	3,089	34		14	41%	14	41%	6	17.65%
Videotape, CD, & DVD Duplication & Transfer Services	9,718	1,298	57		54	95%	3	5%	0	0.00%
Vinyl Decking	758	3,280	7	2,524	- 6	86%	1	14%	0	0.00%
Vinyl Flooring	3,628	2,028	15		10	67%	5	33%	0	0.00%
Vinyl Repair	2,983	2,197	11		1	9%	8	73%	2	18.18%
Violins	791	3,242	4		3	75%	1	25%	0	0.00%
Virtual Currency	82	4,483	6	2,615	1	17%	5	83%	0	0.00%
Virtual Tours	347	3,807	4		1	25%	2	50%	1	25.00%
Visual Control Systems	108 54	4,384	0		0	0% 0%	0	0% 0%	0	0.00%
Visual Impairment Products & Services Vitamins & Food Supplements	243,886	4,617 99	1,633	3,999 111	1.198	73%	393	24%	42	0.00%
Voice Mail Services	243,886	3,415	1,633		1,198	73%	393	100%	42	
VOIP (Voice Over Internet Protocol) Sales & Service	14,311	1,067	352	362	347	99%	0	100%	0	0.00%
Volleyball Club	499	3,574	332	3,047	347	67%	1	33%	0	0.00%
Voting Equipment	128	4,323	2	3,270	0	0%	2	100%	0	0.00%
Wait Staff	90	4,454	0		<u> </u>	0%	0	0%	0	0.00%
Walkway Design	188	4,162	0		0	0%	0	0%	0	0.00%
Wall & Ceiling Texturing	147	4,263	1		0	0%	0	0%	1	100.00%
Wall Bed Manufacturer	10	4,929	0	3,999	0	0%	0	0%	0	0.00%
Wall Bed Sales	525	3,532	1	3,589	1	100%	0	0%	0	0.00%
Wall Cleaning	447	3,642	1	3,589	1	100%	0	0%	0	0.00%
Wall Coatings	1,384	2,804	2		1	50%	1	50%	0	0.00%
Wallboard & Plasterboard	182	4,170	0		0	0%	0	0%	0	0.00%
Wallpaper Hangers	1,208	2,920	1	3,589	1	100%	0	0%	0	0.00%
Wallpaper Removing	901	3,136	1	3,589	0	0%	1	100%	0	0.00%
Wallpapers & Wall coverings - Wholesale & Manufacturing	397	3,731	2	3,270	0	0%	2	100%	0	0.00%
Wallpapers & Wallcoverings - Retail	8,002	1,414	47		31	66%	15	32%	1	2.13%
Warehouses - Cold Storage	3,014	2,188	3	3,047		33%	2	67%	0	0.00%
Warehouses - Merchandise	9,911 8,497	1,283	93		51	55% 100%	38	41% 0%	4	4.30%
Warehousing Services Washers	576	1,378 3,466	13	2,524 2,106		62%	0	38%	<u>0</u>	0.00%
Washing Machines - Industrial	86	4,469	13		0	02%	0	0%	0	0.00%
Washing Machines & Dryers - Coin Metered	1,784	2,595	54		27	50%	25	46%	2	3.70%
Washing Machines & Dryers - Dealers	584	3,451	9	2,361	5	56%	4	44%	0	0.00%
Washing Machines & Dryers - Rent & Lease	64	4,564	7		3	43%	4	57%	0	0.00%
Washing Machines & Dryers - Service & Repair	1,894	2,539	13		3	23%	9	69%	1	7.69%
Washing Machines & Dryers - Supplies & Parts	26	4,782	1		1	100%	0	0%	0	0.00%
Washing Machines & Dryers - Wholesale & Manufacturers	11	4,917	0		0	0%	0	0%	0	0.00%
Waste - Cotton, Wool	23	4,812	0	3,999	0	0%	0	0%	0	0.00%
Waste Containers	8,757	1,361	78		55	71%	23	29%	0	0.00%
Waste Paper	154	4,241	0		0	0%	0	0%	0	0.00%
Waste Reduction, Disposal, Recycle Equipment	16,983	968	198	551	152	77%	43	22%	3	1.52%
Waste Reduction, Recycle Service - Industrial	18,392	921	139		88	63%	46		5	3.60%
Watch Bands	3,439	2,071	37		34	92%	3	8%	0	0.00%
Watches - Dealers	112,900	211	619		459	74%	155	25%	5	0.81%
Watches - Service & Repair	25,372	742	193	563	139	72% 79%	51	26%	3	1.55% 7.89%
Watches - Wholesale & Manufacturers	6,265	1,604	38		30		5	13%	3	
Watchmakers Equipment & Supplies	114 285	4,363 3,929	0		0	0% 100%	0	0% 0%	0	0.00%
Watchmens Clocks & Systems	285 5.719	-1	4		4	100%	10		<u> </u>	
Water - Bottled & Bulk Water & Sewer Line Protection	5,719	1,674 432	20 186	1,785 579	186	45% 100%	10	50% 0%	1	5.00%
Water Analysis	4,958	1,781	130		186	62%	1	8%	<u>U</u>	30.77%
Water Companies - Bottled, Bulk	27,981	684	303		279	92%	23	8%	4	0.33%
Water Companies - Bottled, Bulk Water Companies - Utility	42,687	501	750		614	92% 82%	134	18%	1 7	0.33%
Water Conservation	1,179	2,937	730		1	100%	134	0%	<u>2</u>	0.27%
Water Coolers	3,260	2,113	14		<u> </u>	36%	9	64%	0	0.00%
Water Coolers - Bottle less	138	4,288	0		<u> </u>	0%	n	0%	<u> </u>	0.00%
		2,337	18		<u> </u>	50%	0	44%	0	5.56%

Water Craft Repair Water Damage Restoration			Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
water Damage Restoration	40,661	4,857 524	158	3,589 652	1 107	100%	0	0% 32%	0	0.00%
Water Filtration & Purification Equipment	140,538	175	477		371	78%	101	21%	5	5 1.05%
Water Gardens Fountains & Ponds	5,365	1,730	20	1,785	10	50%	9	45%	1	1 5.00%
Water Heater - Tankless	2 453	2,336	9	2,361	8	89%	1	11%	0	0.00%
Water Heaters - Dealers	32,519	611	290	423	274	94%	13	4%	3	3 1.03%
Water Heaters - Parts & Supplies	1,090	3,002	11		10	91%	1	9%	0	0.00%
Water Heaters - Repairing	4,362	1,874	7	2,524	6	86%	1	14%	0	0.00%
Water Heaters - Wholesale & Manufacturers	3,309	2,104 2,130	111	802	107	96%	4	4%	0	0.00%
Water Leak Detection	3,222		4	2,874	3	75%	1	25%	0	0.00%
Water Main Contractors	2,112	2,450	5	2,748	3	60%	1	20%	1	1 20.00%
Water Mitigation	764	3,275	2	3,270	2	100%	0	0%	0	0.00%
Water Pollution Control	649 1,290	3,382 2,857	16	3,589 1,972	0	0% 25%	1 12	100% 75%	0	0.00%
Water Skiing Equipment & Supplies Water Skiing Instruction	1,290	2,857 4,150	16		4	25% 50%	12	75% 50%	0	0.00%
Water Skiing Instruction Water Soft & Conditioning Equipment Service & Supplies	86,293	4,150	343		282	82%	56	16%	U	5 1.46%
Water Supply Systems	6,132	1,625	42		252	60%	17	40%	<u> </u>	0.00%
Water Taxi Service	358	3,792	- 42 5	2,748	4	80%	1/	20%	0	0.00%
Water Treatment Equipment, Service & Supplies	47,517	467	139		113	81%	24		2	2 1.44%
Water Well Drilling & Service	84,336	287	127		91	72%	34	27%	2	2 1.57%
Water Well Drilling Equipment & Supplies	4,421	1,866	10	2,287	10	100%	0	0%		0.00%
Water Wells - Inspection	627	3,405	4	2,874	2	50%	2	50%	0	0.00%
Water Wells - Pumps Sales & Service	6,039	1,634	22		17	77%	5	23%	0	0.00%
Water Works Contractors	6,502	1,575	22		18	82%	3	14%	1	1 4.55%
Water Works Equipment & Supplies	473	3,608	1	3,589	0	0%	1	100%	0	0.00%
Water/Pool Heating - Solar	1,535	2,720	7	2,524	2	29%	4	57%	1	1 14.29%
Waterbeds - Dealers	2,111	2,452	14	2,048	6	43%	8	57%	0	0.00%
Waterbeds - Service & Repair	1	5,048	0	3,999	0	0%	0	0%	0	0.00%
Waterbeds - Supplies & Parts	16	4,868	0	3,999	0	0%	0	0%	0	0.00%
Waterbeds - Wholesale & Manufacturers	15	4,883	0	3,999	0	0%	0	0%	0	0.00%
Waterproofing Contractors	196,663	119	378		304	80%	61	16%	13	3.44%
Waterproofing Materials	6,956	1,527	19		9	47%	5	26%	5	5 26.32%
Wax	427	3,667	4		4	100%	0	0%	0	0.00%
Weather Forecast Service	342	3,819	3	3,047	1	33%	2	67%	0	0.00%
Weather Instruments	3,021	2,186	22	1//21	18	82%	4	18%	0	0.00%
Weather Stripping	239 405	4,040	0	3,999 3,999	0	0%	0	0%	0	0.00%
Weather Vanes		3,714	<u> </u>		<u>y</u>	0% 78%	0	0%	0	0.00%
Weatherization Weaving & Mending	2,858 164	2,234 4,211	9	2,361 3,589		100%		22% 0%	<u>U</u>	0.00%
Weaving Supplies & Equipment	136	4,211	1		<u> </u>	0%	0	0%	0	0.00%
Web Conferencing	1,878	2,547	4	2,874	2	50%	2	50%	0	0.00%
Web Design	241.425	101	1 433	130	932	65%	464	32%	37	
Webbing	1,993	2,487	19	1,817	11	58%	6	32%	2	2 10.53%
Wedding Chapels & Ceremonies	16,395	986	70		40	57%	29		1	1 1.43%
Wedding Consultants	31,953	617	133		81	61%	42	32%	10	
Wedding Officiant	4,833	1,794	18	1,862	7	39%	5	28%	6	33.33%
Wedding Supplies & Services	27,327	694	230	498	118	51%	103	45%	9	3.91%
Weed Control Equipment & Supplies	517	3,544	0	3,999	0	0%	0	0%	0	0.00%
Weed Control Service	7,790	1,430	57		51	89%	6	11%	0	0.00%
Weighers	82	4,483	1		1	100%	0	0%	0	0.00%
Weight Control Services	136,959	179	878		725	83%	141	16%	12	
Welcome ServiceFor Newcomers	1,880	2,544	_1	3,589	_1	100%	0	0%	0	0.00%
Welding	56,702	408	73		39	53%	34	47%	0	0.00%
Welding Equipment - Rent	850 2,040	3,176 2,471	1 2	3,589 3,270	0	0% 0%	1	100% 100%	0	0.00%
Welding Equipment - Repair	2,040 8.346	1,390	29		21	72%		28%	0	0.00%
Welding Equipment & Supplies Welding Inspectors	96	1,390 4,427	29		21 n	72%	8	0%	0	0.00%
Wellpoint & Dewatering Systems	274	3,953	0		0	0%	0	0%		0.00%
Western Apparel	12,116	1,154	74		62	84%	12		n	0.00%
Wheel Align, Frame & Axle Service Equipment & Supplies	1,133	2,976	6		4	67%	2	33%	0	0.00%
Wheel Alignment, Frame & Axle Service - Auto	11,820	1,170	22		12	55%	9	41%	1	1 4.55%
Wheel Chair Lifts & Ramps	12,557	1,137	29	1,535	26	90%	3	10%	0	0.00%
Wheel Chairs	12,831	1,124	189	571	81	43%	107	57%	1	1 0.53%
Wheelchair & Disability Transportation	13,027	1,117	30		25	83%	5	17%	0	0.00%
Wheels	20,583	861	75		45	60%	29	39%	1	1.33%
Whirlpool Bath Equipment & Supplies	1,540	2,718	9	2,361	- 8	89%	1	11%	0	0.00%
Wholesalers & Distributors	174,213	135	666		514	77%	140	21%	12	
Wicker Products	1,005	3,057	0	3,999	0	0%	0	0%		0.00%
Wigs & Hairpieces	41,231	515	456		231	51%	205	45%	20	
Winches	98	4,421	0	3,999	0	0%	0	0%	. 0	0.00%
Wind Energy Systems	6,472	1,579	20		6	30%	13	65%	1	5.00%
Winding Machinery Windmills	40 526	4,693	0		0	0% 100%	0	0% 0%	0	0.00%
		3,529	4		4 120	100% 51%	0	0% 44%	- 0	
Window Cleaning Window Cleaning Equipment & Supplies	102,430 414	234 3,695	237	3,270	120	51%	104	0%	13	5.49% 50.00%
Window Coverings Window Coverings	17,300	952	103		75	73%	25			3 2.91%
Window Coverings Window Security Laminates	425	3,673	103	3,589	73	0%	23	100%	J	0.00%
Window Shades	27,687	691	85		58	68%	26	31%	1	1 1.18%
Window Shades - Cleaning & Repair	817	3,215	0.0			0%	20 N	0%		0.00%
Window Shades - Equipment & Supplies	5,588	1,698	12		7	58%	4	33%	1	1 8.33%
Window Shades - Repair	222	4,088	0		0	0%	0	0%	0	0.00%
Window Strades Repair Window Tinting & Coating - Commercial	5,090	1,763	11		3	27%	5	45%	3	3 27.27%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Window Tinting & Coating - Residential	5,274		11		8	73%	2	18%	1	9.09%
Windows	388,027 396	57	1,053	176	809	77% 100%	165	16% 0%	79	
Windows - Egress Windows - Installation & Service	543,985	3,732 39	1,291	3,270 143	990	77%	204	16%	0 97	
Windows - Repairing	18,260	923	42		26	62%	16	38%		0.00%
Windows - Vinyl	5,187	1,751	20		5	25%	6	30%	9	45.00%
Windows - Wells & Covers	3,192	2,137	4		3	75%	ī	25%	0	0.00%
Windows - Wood	344	3,812	0		0	0%	0	0%	0	0.00%
Windows & Doors - Installation & Service	83,674	291	197	553	130	66%	63	32%	4	2.03%
Windshield Wipers	207	4,121	4		1	25%	1	25%	2	50.00%
Wine Bar	288	3,924	5		2	40%	3	60%	0	0.00%
Wine Brokers	1,193	2,930	4		2	50%	2	50%	0	0.00%
Wine Cellars	538	3,518	5		4	80%	1	20%	0	0.0070
Wine Storage Equipment Winemaking Equipment & Supplies	2,039 2,102	2,472 2,456	20		10	50% 33%	9	45% 67%	1	5.00%
Wineries Supplies	7,230	1,494	40		26	65%	11		2	0.00%
Wines - Retail	11,376	1,194	100		75	75%	21		4	4.00%
Wines - Wholesale	1,432	2,780	0		0	0%	0	0%	. 0	0.00%
Wiping Cloths	414	3,695	1	3,589	0	0%	1	100%	0	0.00%
Wire & Cable - Electric	5,576	1,701	6		2	33%	4	67%	0	0.00%
Wire & Cable - Non-Electric	2,202	2,415	7	2,524	1	14%	6	86%	0	0.00%
Wire Cloth	16	4,868	0		- 0	0%	0	0%	0	0.00%
Wire Harnesses - Electrical	1,005	3,057	3	3,047	3	100%	0	0%	0	0.00%
Wire Products	2,222	2,407	6		3	50%	3	50%	0	0.00%
Wire Rope	576	3,466	0		0	0% 0%	0	0% 0%	0	0.00%
Wire Stitching Machines & Supplies	70	4,540 4,987	1	-/	0	0%	0	0%	1	100.00%
Wire Straighten & Cut Wire Strippers	27	4,987	1		<u> </u>	0%	1	100%	<u> </u>	0.00%
Wire Wrapping Service & Equipment	69	4,543	1		0	0%	1	0%	0	0.00%
Womens Apparel - Retail	61,744	388	621		419	67%	184	30%	18	2.90%
Womens Apparel - Wholesale & Manufacturers	4,445	1,860	181		44	24%	136	75%	1	0.55%
Wood Carving	1,811	2,581	9		8	89%	1	11%	0	0.00%
Wood Finishing	5,127	1,758	16	1,972	8	50%	5	31%	3	18.75%
Wood Preservatives	825	3,206	1	3,589	1	100%	0	0%	0	0.00%
Wood Preserving	2,725	2,263			1	14%	6	86%	0	0.00%
Wood Products - Sawdust & Shavings	276	3,946	13		3	23%	10	77%	0	0.00%
Wood Technologists	439	3,653	2	3,270	0	0%	2	100%	0	0.00%
Wood Turning	288 40,759	3,924 521	155		69	0% 45%	68	0% 44%	18	0.00%
Woodworking Woodworking Equipment & Supplies	4,005	1,943	21		17	81%	00	19%	10	0.00%
Woodworking Tools - Retail	977	3,082	21	3,270	17	50%	1	50%	0	0.00%
Wool	322	3,859	0		0	0%	0	0%	0	0.00%
Woolen Goods - Wholesale & Manufacturers	415		2		i	50%	i	50%	0	0.00%
Word Process System, Consultant, Designer	26	4,782	0	3,999	0	0%	0	0%	0	0.00%
Word Processing Equipment - Maintenance	9	4,937	0		0	0%	0	0%	0	0.00%
Word Processing Service	726		2	3,270	2	100%	0	0%	0	0.00%
Work Clothes - Retail	2,663	2,275	6		5	83%	1	17%	0	0.00%
Work Clothes - Wholesale & Manufacturers	585	3,450	0	3,333	0	0%	0	0%	0	0.00%
Work-At-Home Companies Writer	406,681 901	53 3,136	1,422 11	131 2,223	395	28% 27%	825	58% 73%	202	
Writer - Freelance	1,879	2,546	11		3	40%	8	40%	U	0.00%
Writers - Business	4,418	1,867	16			38%		31%	1	31.25%
X-Ray Apparatus & Supplies	1,541	2,717	2		1	50%	1	50%	J	0.00%
X-Ray Duplicating Services	82	4,483	0		Ō	0%	0	0%	0	0.00%
X-Ray Labs - Industrial	831	3,201	6		4	67%	2	33%	0	0.00%
X-Ray Labs - Medical & Dental	8,256	1,400	53	1,177	33	62%	19	36%	1	1.89%
X-Ray Protection	488	3,587	0		0	0%	0	0%	0	0.00%
Yacht Brokers	6,566	1,568	28		13	46%	15	54%	0	0.00%
Yacht Charter Broker	17,724	934	64		43	67%	18	28%	3	4.69%
Yarn - Retail	3,317 379	2,103	30		11	37%	18	60%		3.33%
Yarn - Wholesale & Manufacturers		3,754	2 002	2,748	5	100%	U	0% 8%	100	0.00%
Yellow Page Advertising	28,204 9,630	681 1,304	2,887	61 898	2,546 52	88% 56%	235	8% 42%	106	3.67% 2 2.15%
Yoga Instruction Yoga Supplies	308	3,897	93		3 <u>2</u>	50%	39	42% 50%		0.00%
Yogurt	2,209	2,412	15		6	40%	9	60%	0	0.00%
Youth Organizations & Centers	11,438	1,192	46	1,254	30	65%	13	28%	3	6.52%
Zinc Oxide	11,430	4,893	0		0	0%	0	0%	0	0.00%
Zippers	214	4,107	1	3,589	0	0%	1	100%	0	0.00%
Zippers - Repair	28	4,775	0	3,999	0	0%	0	0%	0	0.00%
Zoological Gardens	249	4,010	2	3,270	1	50%	1	50%	0	0.00%
Zoos	2,090	2,462	10	2,287	10	100%	0	0%	0	0.00%