Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Totals Abrasives	9,197,069	1,974	32,850	1,734	22,622	69%	9,270	28% 0%	958	2.92%
Access Control Systems Accident Reconstruction Service	78 9	2,421 3,318	0	1,734 1,734 1,734	0	0% 0% 0%	0	0% 0% 0%	0	0.00% 0.00% 0.00%
Accountants Accountants - Certified Public	13,679 10,307	128 163	23 12	252 385	13	57% 42%	10 7	43% 58%	0	0.00%
Accounting & Bookkeeping Machines Accounting Services	1,585 6,249	727 249	2 20	966 271	2	100% 40%	0 12	0% 60%	0	0.00% 0.00%
Acid Proof Equipment & Materials Acoustical Consultants	39 45 33	2,768 2,706 2,846	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Acoustical Materials Acting & Voice Over Training Actuaries	19 51	2,846 3,065 2,648	0	1,734 1,734 1,734	0	0% 0% 0%	0	0% 0% 0%	0	0.00% 0.00% 0.00%
Acupressure Acupuncturists	15 2,408	3,142 554	0	1,734 1,734 693	0	0% 0% 75%	0	0% 25%	0	0.00%
Addressing Machines & Supplies Adhesives & Glues	1 115	3,669 2,210	0		0	0% 0%	0		0	0.00%
Adhesives & Gluing Equipment Adjusters	8 1,745	3,339 690	0 5	1,734 621	0	0% 80%	0	0% 20%	0	0.00%
Administrative Services Adoption Services Adult & Continuing Education	225 217 906	1,792 1,812 992	1	1,734 1,190 818	1	0% 100%	0 0 1		0	0.00%
Adult Entertainment Adult Novelties	684 2,267	1,138 579	2 56	966 105	1 4	67% 50% 7%	0	33% 0% 88%	1 3	0.00% 50.00% 5.36%
Advance Fee Brokers Advertising - Aerial	1,725	697 3,594	16 0	313 1,734	0	0% 0%	8	50%	8	50.00%
Advertising - Checking Service Advertising - Direct Mail	96 2,834	2,310 492	0 18	1,734 291	0	0% 17%	0 13	0% 72%	0 2	0.00% 11.11%
Advertising - Directory & Guide Advertising - Indoor	4,133 150	355 2,041	102	1,190	81	79% 100%	21	0%	0	0.00%
Advertising - Internet Advertising - Mobile Advertising - Motion Picture	4,811 35	2,808 3,594	15 1	333 1,190 1,734	1	33% 100% 0%	8 0 0	53% 0% 0%	0 0	13.33% 0.00% 0.00%
Advertising - Newspaper Advertising - Outdoor	808 550	1,052 1,256	4	693 966	3	75% 50%	1	25% 50%	0	0.00%
Advertising - Periodical Advertising - Radio	606 142	1,202 2,079	2	966 1,190	2	100% 100%	0	0% 0%	0	0.00%
Advertising - Shoppers Guides Advertising - Telephone	105 880	2,261 1,009	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Advertising - Television Advertising - Transit &Transportation	117 3	2,204 3,535	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Advertising Agencies & Counselors Advertising Specialties	5,374 6,112	291 256	26 41	230 137	18	69% 73%	11	31% 27%	0	0.00%
Aerial Applicators Aerospace Industries	10 97	3,284 2,304	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Aerospace Research & Development Agricultural Consultants	2 193	3,594 1,877	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Agricultural Services Agricultural Waste Management	2,200 81	587 2,405 3,669	0	1,190 1,734 1,734	0	100%	0 0 0		0	0.00%
Aids Research & Clinics Air Ambulance Service Air Balancing	40 46	2,758 2,692	1	1,734 1,190 1,734	0	0% 0% 0%	1 0	0% 100% 0%	0	0.00% 0.00% 0.00%
Air Brushes Air Cargo & Package Express Service	22 285	3,022 1,652	0	1,734 966	0	0% 100%	0	0% 0%	0	0.00%
Air Compressors Air conditioning & Heating Contractors - Commercial	177 8,654	1,938 190	2 19	966 277	0 12	0% 63%	2	100% 21%	0	0.00% 15.79%
Air conditioning & Heating Contractors - Residential Air Conditioning Contractors & Systems	11,591 11,235	148 150	31 28	183 209	22 19	71% 68%	9	29% 25%	0	0.00% 7.14%
Air Conditioning Equipment - Room Units Air Conditioning Repair Air Conditioning Supplies & Parts	70 1,533 396	2,481 733 1,459	0	1,734 1,734 1,190	0	0% 0% 0%	0 0 0	0% 0% 0%	0	0.00% 0.00% 100.00%
Air Conditioning Systems - Cleaning Air Courier Service	139 637	2,090 1,176	2	966 1,190	0	0% 100%	2	100%	0	0.00%
Air Curtains & Screens Air Duct Cleaning	5 8,661	3,438 189	0 44	1,734 127	0	0% 20%	0 16	0% 36%	0 19	0.00% 43.18%
Air Duct Systems Air Flight Attendants	4 148	3,486 2,045	0	1,734 1,190	0	0% 100%	0	0% 0%	0	0.00%
Air Fragrances Air Pollution Control	31 1,891 107	2,879 657 2,251	0 2 0	1,734 966 1,734	2	0% 100%	0 0 0	0% 0%	0 0	0.00%
Air Pollution Measuring Service Air Purifying & Cleaning Systems & Equipment Air Quality Service	12,214 2,697	140 517	29 6	1,734 197 567	19	0% 66% 83%	10 1	0% 34% 17%	0	0.00% 0.00% 0.00%
Aircraft & Aircraft Equipment - Testing Aircraft Brokers	27 16	2,943 3,123	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Aircraft Charter, Rental & Lease Aircraft Cleaning	809 9	1,051 3,318	1 0	1,190 1,734	0	0% 0%	1 0	100% 0%	0	0.00%
Aircraft Dealers Aircraft Engines Aircraft Ferrying & Transporting Service	48 20 94	2,678 3,048 2,327	0	1,734 1,734 1,190	0	0% 0%	0 0 0	0% 0%	0	0.00%
Aircraft Ground Support & Service Equipment Aircraft Manufacturers	5	3,438 3,535	0	1,734 1,734	0	100% 0% 0%	0	0% 0% 0%	0	0.00% 0.00% 0.00%
Aircraft Parts & Supplies Aircraft Rebuilding	543 2	1,266 3,594	3	818 1,734	1	33% 0%	2	67% 0%	0	0.00%
Aircraft Schools Aircraft Servicing & Maintenance	479 247	1,338 1,730	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00% 0.00%
Aircraft Storage Aircraft Upholsterers	1 77	3,669 2,427	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Airlines Airlines - Ticket Agencies Airlines - Training Schools	2,694 225 397	519 1,792	108	1,190	28 1	26% 100%	79 0 0	73% 0%	0 0	0.93%
Airport Equipment & Supplies Airport Parking Reservations	6 341	1,456 3,402 1,533	1 4	1,734 1,190 693	1	0% 100% 25%	0	0% 0% 50%	0	0.00% 0.00% 25.00%
Airport Transportation Airports	595 81	1,210 2,405	8	486 1,190	3	38% 100%	5	63% 0%	0	0.00%
Alcoholism Info & Treatment Centers	6 395	3,402 1,460	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Alloys All-Terrain Vehicles Alterations - Clothing	10 3,532 2,485	3,284 417 543	0 13 8	1,734 362 486	6	0% 46% 38%	0 7 5	54%	0	0.00% 0.00% 0.00%
Alternative Medicine Alternators & Generators - Auto Repair	2,485 608 560	1,199 1,243	1 3	1,190 818	1	38% 100% 0%	0	0% 100%	0	0.00% 0.00% 0.00%
Alternators & Generators - Retail Aluminum	1,061 524	907 1,285	4	693 1,190	4 0	100% 0%	0	0% 100%	0	0.00%
Aluminum Fabricators Aluminum Products	387 3,237	1,471 446	0	1,734 818	0	0% 100%	0	0%	0	0.00% 0.00%
Ambulance Service Ambulances & Hearses Ammunition & Reload Equipment & Supplies	287 166 240	1,648 1,974	0	1,734 1,734	0	0% 0%	0		0	0.00%
Ammunition & Reload Equipment & Supplies Amusement Devices Amusement Park Equipment	240 54 315	1,754 2,620 1,584	0	1,734 1,734 966	0	0% 0% 50%	0 0 1		0	0.00% 0.00% 0.00%
Amusement Parks & Places Anchors - Marine	880 106	1,009 2,255	4 0	693 1,734	3	75% 0%	1 1 0	25%	0	0.00%
Animal Breeders Animal Brokers & Dealers - Zoo, Circus	778 167	1,074 1,971	2	966 1,734	1 0	50% 0%	1 0	50% 0%	0	0.00%
Animal Foods - Zoo, Circus Animal Health Products	34 401	2,830 1,447	0	1,734 1,190	0	0% 0%	0	100%	0	0.00% 0.00%
Animal Hospitals Animal Insemination - Artificial Animal Online Drug & Prescription Services	3,038 949 1,505	465 962 742	5 0 3	621 1,734 818	0	60% 0% 33%	2 0 2	40% 0% 67%	0	0.00% 0.00% 0.00%
Animal Online Drug & Prescription Services Animal Registration & Identification Animal Rescue Relocation	1,505 6 293	742 3,402 1,632	0 1	1,734 1,190	0	33% 0% 0%	0		0	0.00% 0.00% 0.00%
Animal Shelters Animals - Nuisance Control - Trapping	812 1,081	1,048 899	3	818 818	3	100% 67%	0	0% 33%	0	0.00%
Animation Mechanics - Display, Sign Annuities	50 142	2,659 2,079	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Anodizing Answering Services	20 522	3,048 1,288	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Anti-Fogging Compounds	252 1 2,068	1,718 3,669 613	0	966 1,734 818	0	0% 0%	2 0 2		0	0.00% 0.00%
Antiques - Dealers Antiques - Repair & Restore	2,068 912	613 987	3 0	818 1,734	0	0% 0%	0	67% 0%	1 0	33.33% 0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Antiques - Reproductions Apartment Finding & Rental Service	24 1,231	2,988 832	0	1,734 966	0 2	0% 100%	0	0%	0	0.00%
Apartments Appliances - Installation	5,395 497	289 1,311	4	693 966	2 0	50% 0%	1 2	2370	1 0	25.00% 0.00%
Appliances - Major - Dealers Appliances - Major - Parts & Supplies	27,878 18,461	54 90	145 39	42 143	127 32	88% 82%	16 6		2	1.38% 2.56%
Appliances - Major - Rent & Lease Appliances - Major - Service & Repair	2,761 19,877	504 81	13 164		11 31	85% 19%	2 130	15%	0	0.00% 1.83%
Appliances - Major - Wholesale & Manufacturers Appliances - Small - Dealers	1,740 2,572	694 529	21 12	263 385	19 10	90% 83%	2	10% 17%	0	0.00%
Appliances - Small - Service & Repair Appliances - Small - Supplies & Parts	8,396 11,615	196 147	22 11	256 409	12 11	55% 100%	10		0	0.00%
Appliances - Small - Wholesale & Manufacturers Appliances - Used	989 1,319	944 794	44	567	43	98% 100%	1	0%	0	0.00%
Appraisal - Jewelry Appraisal - Management	263 68	1,686 2,495	0	1,734 1,190	0	0% 100%	0	0%	0	0.00%
Appraisers Appraisers - Antiques	2,043 151	621 2,036	2	966 1,734	2	100% 0%	0		0	0.00%
Aquaculture Aquariums - Dealers	259 653	1,703 1,163	0	1,190	0	0% 100%	0	0%	0	0.00%
Aquariums - Lease & Maintenance Aquariums - Public	14	3,169 3,402	0	1,734 1,734	0	0% 0%	0		0	0.00%
Aquariums - Wholesale & Manufacturers Arbitration Services	1 182	3,669 1,918	1 0	1,734	0	0% 0%	1	0%	0	0.00%
Arborist Archery Equipment & Supplies	82 463	2,398 1,359	0	1,190	0	0% 100%	0	0%	0	0.00%
Archery Instruction Archery Ranges	32 96	2,865 2,310	0		0	0% 0%	0		0	0.00%
Architects Architects Supplies	2,754 10	509 3,284	0			0% 0%	0	0%	0	0.00%
Architectural & Construction Specs Armatures - Service & Sales	294 3	1,628 3,535	0	1,734 1,734	0	0% 0%	0		0	0.00%
Armored Car Manufacturing Armored Car Service	27 112	2,943 2,232	0	1,734 1,734	0	0% 0%	0		0	0.00%
Army & Navy Goods Aromatherapy & Essential Oils	317 340	1,575 1,536	1 0	1,734	1 0	100%	0	0%	0	0.00%
Art - Painted Oil Portraits Art Galleries, Dealers & Consultants	3 2,024	3,535 625	0		0	0% 75%	0	0% 25%	0	0.00%
Art Goods Art Instruction & Schools	829 415	1,034 1,430	28 0	209 1,734	4 0	14% 0%	24	0%	0	0.00%
Art Metal Work Art Organizations & Information	178 65	1,934 2,519	1 0	1,190 1,734	1 0	100% 0%	0	0%	0	0.00%
Art Restoration & Conservation Art Supplies	62 701	2,541 1,125	2	966 693	0	0% 75%	2	25%	0	0.00%
Artificial Breasts Artificial Flowers & Plants - Manufacturer Supplies	53 44	2,629 2,721	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Artificial Flowers, Plants & Trees Artificial Limbs	225 13	1,792 3,193	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Artificial Turf Artist - Makeup	812 182	1,048 1,918	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Artists - Commercial Artists - Fine Art	111 244	2,241 1,744	1 0	1,190 1,734	0	0% 0%	1 0		0	0.00%
Artists Agents Asbestos & Asbestos Products	35 476	2,808 1,341	0	1,734	0	0% 0%	0	0%	0	0.00%
Asbestos Consulting & Testing Asbestos Removal Service	64 5,957	2,526 264	0	1,734 966	0	0% 50%	0	50%	0	0.00%
Asphalt Assembly & Fabricating Service	7,292 310	222 1,595	15 0	1,734	2 0	13% 0%	7		6	40.00% 0.00%
Asset Evaluators Assisted Living & Adult Family Homes	1 4	3,669 3,486	0	1,734	0	0% 0%	0	0%	0	0.00%
Assisted Living Centers & Adult Family Homes Association Management	864 36	1,019 2,795	1	1,190 1,190	0	0% 100%	1 0	100%	0	0.00%
Associations Astrologers	7,992 202	206 1,846	7		5	71% 0%	2	0%	0	0.00%
Astronomical Instruments Athletic Organizations	5 329	3,438 1,555	0 1	1,734 1,190	0	0% 0%	0	100%	0	0.00%
Attorneys & Lawyers Attorneys & Lawyers - Bankruptcy	33,765 61	41 2,549	17 1	1,190	0	88% 0%	2	100%	0	0.00%
Attorneys & Lawyers - Bankruptcy & Taxes Law/Corporation/Partnership	699 252	1,127 1,718	0	1,734	0	0% 0%	0	0%	0	0.00%
Attorneys & Lawyers - Civil Attorneys & Lawyers - Collaborative Divorce	2	3,594 3,594	0	1,734 1,734	0	0% 0%	0		0	0.00%
Attorneys & Lawyers - Collections Law Attorneys & Lawyers - Consumer Fraud	142	2,079 3,535	0	1,734	0	0% 0%	0	0%	0	0.00%
Attorneys & Lawyers - Criminal Attorneys & Lawyers - Divorce	255 862	1,712 1,020	0	1,734 1,190	0	0% 100%	0	0%	0	0.00% 0.00%
Compensation Attorneys & Lawyers - Employment Litigation	122 91	2,171 2,346	0		0	0% 0%	0	0%	0	0.00%
Attorneys & Lawyers - Estate Planning Attorneys & Lawyers - Family	77 256	2,427 1,710	0	1,734	0	0% 0%	0	0%	0	0.00%
Attorneys & Lawyers - Immigration & Naturalization Attorneys & Lawyers - Insurance Law	3,354 83	435 2,392	3	818 1,734	3	100% 0%	0		0	
Attorneys & Lawyers - Landlord/Tenant Attorneys & Lawyers - Litigation	3 6	3,535 3,402	0	1,734	0	0% 0%	0	0%	0	0.00%
Attorneys & Lawyers - Mediation & Arbitration Attorneys & Lawyers - Patent	88 13	2,371 3,193	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Damage Attorneys & Lawyers - Real Estate	484 177	1,327 1,938	0	1,734	0	0% 0%	0	0%	0	0.00%
Attorneys & Lawyers - Tax Attorneys & Lawyers - Trademark	60 104	2,559 2,267	0	1,734	0	0% 0%	0	0%	0	0.00%
Attorneys & Lawyers - Traffic Law Attorneys & Lawyers - Wills, Trust & Probate	655 90	1,158 2,356	0		2	100%	0		0	
Attorneys Referral Service Attorneys Service Bureaus	173 1,093	1,953 888	2	966 1,734	0	0% 0%	2	0%	0	0.00%
Auctioneers Audiologists	11,041 673	155 1,146	32	1,190	21	66% 100%	9	0%	0	6.25% 0.00%
Audio-Visual Consultants Audio-Visual Equipment - Dealers	734 1,344	1,100 782	1	1,190	0	100%	1	100%	0	0.00%
Audio-Visual Equipment - Rent & Lease Audio-Visual Equipment - Service & Repair	230 909	1,776 990	0	693	0	0% 100%	0	0%	0	
Audio-Visual Equipment - Supplies & Parts Audio-Visual Equipment - Wholesale & Manufacturers	563 22	1,238 3,022	0		0	0% 0%	0	0%	0	
Audio-Visual Production Services Auto - Emissions Testing	378 96	1,485 2,310	1	1,190		100% 0%	1	100%	0	0.00%
Auto - Fleet Maintenance Auto & Truck Brokers	2 7,823	3,594 210	1 32		1 9	100% 28%	0 23	72%	0	0.00%
Auto Accessories Auto Air Conditioning	2,277	573 1,099	8	486	4	50%	4		0	0.00%
Auto Air Conditioning Auto Air Conditioning Equipment Auto Alarms & Security Systems	735 11 2,031	1,099 3,261 623	0	1,734 966	0	75% 0% 0%	0		0	0.00% 0.00% 50.00%
Auto Appraisers	2,031 379 3,302	1,484 440	2 2	966	1	50%	1	50%	0	0.00%
Auto Auctions Auto Body Repair & Painting Auto Body Shop Equipment & Sup	3,302 85,309 1,765	15 684	92 92 3		64 0	100% 70% 0%	27 3		1 0	0.00% 1.09% 0.00%
Auto Body Snop Equipment & Sup Auto Bumpers, Guards & Grilles Auto Customizing	98 2.518	2,297 536	0	1,734		0% 0% 50%	0	0%	0	
Auto Dealers - Antique & Classic	2,518 553 54	1,252	2	966 1,734	1	50%	1	50%	0	0.00%
Auto Dealers - Buying Co-Op Auto Dealers - Custom Design & Replica Auto Dealers - Hybrid Vehicles	54 49 12	2,620 2,669 3,230	0	1,734	0	0% 0% 0%	0	0%	0	0.00%
Auto Dealers - New Cars	128,554	10	816	4		84%	129	16%	1 0	0.12%
Auto Dealers - Online Auto Dealers - Used Cars	320 202,459	1,570 5	550 54	818 10	3 401	100% 73%	146	27%	0 3 1	0.00% 0.55%
Auto Detailing Auto Diagnostic Service	18,280 753 3,181	1,087	54 1			52% 100%	25		0	
Auto Driving School Auto Electric Equipment	288	451 1,646	7	525 1,190	1	100% 100%	0	0%	0	0.00%
Auto Electric Service Auto Inspection Stations	2,308 1,738	570 695	3 5	818 621	4	100% 80%	1	20%	0	0.00%
Auto Listing Service Auto Lube & Oil - Mobile	1,167 1.181	855 850	5	621 567		20% 83%	4		0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Auto Machine Shops Auto Manufacturers & Distributors	571 6,132	1,229 254	0 132	1,734 47	0 106	0% 80%	0 26	0% 20%	0	0.00%
Auto Manufacturers & Distributors - Specialty Body Auto Manufacturers Equipment & Supplies	17 576	3,098 1,224	0	1,734 1,190	0	0% 0%	0	0%	0	0.00%
Auto Paint - Mobile Auto Paintless Dent Repair	42 1,830	2,737 670	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Auto Parts - Antique Auto Parts & Supplies - Custom Wheels/Rims	58 1,036	2,584 918	0	1,734 1,734	0	0% 0%	0		0	0.00%
Auto Parts & Supplies - New Auto Parts & Supplies - Rebuilt	21,526 209	74 1,837	86 0	78 1,734	56 0	65% 0%	26 0	0%	4 0	4.65% 0.00%
Auto Parts & Supplies - Used Auto Parts & Supplies - Used & Rebuilt	580 4,648	1,220 322	5	621 486	1 7	20% 88%	4	80% 13%	0	0.00%
Auto Parts & Supplies - Wholesale & Manufacturers Auto Perform, Race & Sport Equipment	1,415 1,518	759 737	6	567 1,190	4	67% 100%	2	33% 0%	0	0.00%
Auto Race Cars Auto Radios & Stereos - Sales & Repair	367 2,021	1,499 630	2	966 818	2	0% 67%	2	100% 0%	0	0.00% 33.33%
Auto Radios & Stereos - Wholesale & Manufacturers Auto Renting & Leasing	321 17,789	1,567 98	0 202	1,734 28	148	0% 73%	0 53	26%	0	0.50%
Auto Repair - Maintenance Auto Repair - Mobile	312 1,027	1,592 923	7	818 525	0	67% 0%	7	33% 100%	0	0.00%
Auto Repair - Tune-Up Auto Repair - Vintage Auto Repair - Windshield, Glass Shops	32 67 12.116	2,865 2,503	0	1,190 1,734	0	100%	0		0	
Auto Repair & Service	12,116 158,678 245	142 7 1,741	18 365 0	291 16 1,734	10 244	56% 67%	8 115 0	32%	0 6 0	0.00% 1.64%
Auto Repair & Service - Airbags Auto Repair & Service - Diesel Auto Repair & Service - Equipment & Supplies	682 2,056	1,139	2	966 486	1	0% 50% 88%	1	0% 50% 13%	0	0.00% 0.00% 0.00%
Auto Repairing - Foreign Auto Restoration	1,195	845 675	2	966 1,734	2	100% 0%	0	0%	0	0.00%
Auto Salvage Yards Auto Seat Covers, Tops & Upholstery	1,799 3,792 2,420	381 551	0	1,734 1,734 1,190	0	0% 100%	0	0% 0%	0	0.00% 0.00% 0.00%
Auto Service - Rust proofing Shops Auto Service - Sound Systems Sales & Service	2,629 1,006	524 936	1 4	1,190	1	100%	0	0%	0	0.00% 25.00%
Auto Service - Specialty Parts Auto Service - Steam Cleaning	791 136	1,065 2,106	3	818 1,734	2	67% 0%	1	33% 0%	0	0.00% 0.00%
Auto Service - Window Tinting Auto Service Contract Companies	2,417 11	552 3,261	4	693 1,734	1	25% 0%	3	75%	0	0.00%
Auto Services Auto Services - Oil & Lube	38,115 738	35 1,094	96 12	69	85 9	89% 75%	11		0	0.00%
Auto Smog Inspection Auto Sunroofs	736 82 75	2,398 2,447	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Auto Transporters & Drive-Away Companies Auto Upholstery Cleaning	4,233 218	350 1,810	25 0	237 1,734	13	52% 0%	12	48%	0	0.00%
Auto Warranty Plans Auto Warranty Processing Service	160 6,868	2,003 233	1 49	1,190 116	0 47	0% 96%	1		0	0.00%
Auto Warranty Service Auto Wrecking	404 6,510	1,442 240	3 4	818 693	3	100% 75%	0	0% 25%	0	0.00%
Autograph Dealers Automated Teller Machines	36 618	2,795 1,191	1 1	1,190 1,190	0	0% 0%	1 1		0	0.00%
Automation Consultants Automation Systems & Equipment	148 521	2,045 1,289	0	1,734 1,190	0	0% 100%	0		0	0.00%
Automobile Dealers - Imported Cars Automobile Reconditioned Detailing	914 105	984 2,261	3	818 1,734	2	67% 0%	1 0	33%	0	0.00%
Aviation Consultants Aviation Services	56 373	2,597 1,492	1 0	1,190 1,734	0	0% 0%	0	0%	1 0	100.00%
Awards - Production & Engraving Awnings & Canopies	10 4,302	3,284 346	0 7	1,734 525	0	0% 14%	0 6	0% 86%	0	0.00%
Axles Baby Accessories - Wholesale & Manufacturers	25 132	2,978 2,124	0	1,734 1,190	0	0% 100%	0		0	0.00%
Baby Accessories & Services Baby Car Seats, Carriages & Strollers	2,837 33	491 2,846	15 0	333 1,734	11 0	73% 0%	4	0%	0	0.00%
Baby Carriages & Strollers Baby Foods	109 42	2,245 2,737	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Baby Sitters Backflow Prevention Devices & Services	76 160	2,438 2,003	0	1,734 1,734	0	0% 0%	0	0%	0	0.00% 0.00%
Backflow Testing Badges	12 18	3,230 3,077	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Badminton Courts - Public Bagels	1 18	3,669 3,077	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Bags - Burlap, Canvas & Cotton Bags - Paper	5 25	3,438 2,978	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Bags - Plastic Bail Bonds	40 1,785	2,758 678	0	1,734 1,190	0	0% 100%	0	0%	0	0.00%
Bakers - Retail Bakers - Wholesale	3,790 738	382 1,094	15 0	333 1,734	8	53% 0%	7	47%	0	0.00%
Bakers Equipment Bakers Supplies	81 59	2,405 2,574	0	1,734 1,734	0	0% 0%	0		0	0.00%
Balloons - Manned Balloons - Novelty & Toy	562 247	1,242 1,730	4 0	693 1,734	4	100% 0%	0	0% 0%	0	0.00%
Ballroom Dance Instruction Ballrooms	24 33	2,988 2,846	2	966 1,734	1 0	50% 0%	1 0	50% 0%	0	0.00%
Bamboo & Bamboo Products Bank Equipment & Supplies	33 4,428	2,846 336	0 36	1,734 161	0 36	0% 100%	0	0%	0	0.00%
Banking Services Bankruptcy Assistance & Services	654 957	1,160 958	5	621 693	3	60% 75%	2	40% 25%	0	0.00%
Bankruptcy Counseling - Federally Certified Banks	166 21,513	1,974 75	0 123	1,734 53	98	0% 80%	0 24		0	0.00% 0.81%
Banquet Facilities Bar Coding Service	3,392 36	430 2,795	12 0	385 1,734	4 0	33% 0%	8 0	67% 0%	0	0.00%
Bar Manufacturer Bar Supplies	13	3,193 3,318	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Barbecue Equipment & Supplies	946 505	1,181 966 1,303	1 4	1,190 693 818	1	100% 25%	3	0% 75%	0 0	0.00%
Barber Schools Barbers Barbers Equipment & Supplies	2,709	515	3	818	1	0% 33%	2	100% 67%	0	
Barbers Equipment & Supplies Barn Equipment Barrels & Drums	2 34 161	3,594 2,830 2,000	0	1,734 1,734 966	0	0% 0% 50%	0 0 1		0 0	0.00% 0.00% 0.00%
Bars & Taverns Bartending Instruction	1,207 180	839 1,928	4	693 966	3	75% 100%	1 1 0	25%	0	0.00%
Bartending Service Barter & Trade Exchanges	737 439	1,097 1,395	0	1,734 1,734	0	0% 0%	0	0%	0	0.00% 0.00%
Baseball Batting Ranges Baseball Cards & Sports Memorabilia	13 246	3,193 1,737	0	1,734 1,734	0	0% 0%	0		0	0.00%
Baseball Clubs Basement - Contractors	29 6,218	2,912 252	0	1,734 313	0	0% 50%	0		0	
Basement - Finishing Basement - Remodeling	452 2,565	1,376 531	0 2	1,734 966	0	0% 50%	0	0%	0	0.00%
Basement Waterproofing Basketball Clubs	2,718 69	513 2,489	5	621 1,734	3	60% 0%	2	40%	0	0.00%
Baskets - Retail Bath Liners	70 54	2,481 2,620	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Bathroom Accessories Bathroom Remodeling	3,640 11,197	402 152	9 19	455 277	8 14	89% 74%	1 4	11% 21%	0	0.00% 5.26%
Bathroom Remodeling - Walk-In Tubs Baths	294 1,698	1,628 703	0	1,734 693	0 4	0% 100%	0	0% 0%	0	0.00%
Baths - Equipment & Supplies Bathtub Refinishing	1,616 1,909	718 654	2 3	966 818	0	0% 0%	1 2	67%	1	
Bathtubs & Sinks - Repair & Refinish Batteries - Dry Cell - Wholesale & Manufacturers	9,674 779	173 1,072	12 1	385 1,190	7	58% 100%	5 0	42% 0%	0	0.00%
Batteries - Storage-Retail Batteries - Storage-Wholesale & Manufacturers	694 146	1,130 2,058	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Battery Charging Equipment Battery Repairing & Rebuilding	94 173	2,327 1,953	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Battery Supplies Beads	2,519 177	535 1,938	5 0	621 1,734	3	60% 0%	2	40% 0%	0	0.00%
Bearings Beauty Consultant	121 473	2,179 1,349	0	1,734 818	0	0% 100%	0	0%	0	
Beauty Pageants Beauty Salons	41 57,785	2,746 25	1 161	1,190 36	1 85	100% 53%	0 70	0% 43%	0	0.00% 3.73%
Beauty Schools	4,424	337	9	455	4	44%	4	44%	1	11.11%

A. C. A. C	Industry Classification	Inquiries	Rank by Inquiries	Complaints Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled %	Cmpls Unable to %
14 March 1969	Beauty Supplies & Equipment	8,305	198	29 197	16		11 3	8% 2 6.90%
Angle 1985	Bed & Breakfast	1,951	646	12 385	10	83%	2 1	7% 0 0.00%
0.0. Sector between 120 120 1	Bed Bug Removal	575	1,225	2 966	2	100%	0	0% 0.00%
The section of the se	Beds - Electric & Adjustable							
STATE OF THE PARTY	Beds - Retail Beds - Wholesale & Manufacturers	3,560 529		16 313 2 966				
The content	Bedspreads - Retail Beekeepers	22	3,022	2 966	1	50%	1 5	0% 0.00%
See	Beer & Ale - Retail Beer & Ale - Wholesale		2,438 3,438	1 1,190 0 1,734	1 0	100%	0	0% 0.00%
The section of the content of the co	Beer Dispensing & Cleaning Equipment - Repair			0 1,734	0	0%	0	0% 0.00%
March 1.0 2.50 1.00	Beer, Ale, Wine & Spirits Service	14	3,169	0 1,734	0			
STATEMENT OF THE PROPERTY OF T	Belting & Supplies Better Business Bureaus	549	3,261 1,258	0 1,734 1 1,190	0	0%	0	0% 0.00%
STATE OF THE PARTY	Beverage Dispensers Beverages							
1	Beverages - Wholesale & Distribution Bibles	11	3,261	0 1,734	0	0%	0	0% 0.00%
STORY STATES AND STATE	Bicycle - Dealers Bicycle Racks & Security Systems	61	2,549		0		0	0% 0.00%
Company Comp	Bicycles - Renting Bicycles - Repair	807	1,054	4 693	4	100%	0	0% 0.00%
Singer Fathers 10	Bill Paying Service	316	1,580	1 1,190	1		0	0% 0.00%
1000 - 10	Billiard Parlors	129	2,134	0 1,734	0	0%	0	0% 0.00%
The property of the control of the c	Binders - Loose Leaf	17	3,098	0 1,734	0	0%	0	0% 0.00%
March Marc	Bingo & Gaming Halls	304	1,606	0 1,734	0	0%	0	0% 0.00%
Section 1	Bins	906	992	1 1,190	0	0%	1 10	0% 0.00%
March Agent Process March State March	Biological Products	35	2,808	0 1,734	0	0%	0	0% 0.00%
The content	Bird & Wildlife Supply Shops	481	1,332	0 1,734	0	0%	0	0% 0.00%
## Secretary 1	Bird Feeders & Houses	71	2,472	1 1,190	1	100%	0	0% 0.00%
Section 1	Birth Control Information Centers	45	2,706	1 1,190	0	0%	1 10	0% 0.00%
States Controller 1,10 2,725 3 1,72 4 4 5 5 5 5 5 5 5 5	Blacksmiths	16	3,123	0 1,734	0	0%	0	0% 0.00%
Tillian Champy 10	Blasting Contractors	112	2,232	0 1,734	0	0%	0	0% 0.00%
Stocks & Book Spelese 186	Blinds - Cleaning	126	2,156	1 1,190	1	100%	0	0% 0.00%
State	Blowers & Blower Systems	186	1,905	0 1,734	0	0%	0	0% 0.00%
Secretary (1977) 1,515 1,515 1,516 1,517 1,515 1,517 1,515 1,517 1,515 1,517 1,515 1,517 1,515 1,517 1,515 1,517 1,5	Blueprinting Equipment & Supplies	1	3,669	0 1,734	0	0%	0	0% 0.00%
March 1.14	Boarding Houses		1,516	0 1,734	0	0%	0	0% 0.00%
March 1,100	Boat - Charter	1,114	877	7 525	5	71%	2 2	9% 0.00%
Land Claim Land C	Boat Builders		879	0 1,734	0	0%	0	0% 0.00%
Note Content	Boat Club	54	2,620	1 1,190	0	0%	1 10	0% 0.00%
Table Landmidge 27 2,040 0 1,754 0 0 0 0 0 0 0 0 0	Boat Dealers	4,593	327	13 362	11	85%	2 1	5% 0 0.00%
Sear Pauline Javanoug 420 1,151 22 966 1 596 1 596 2 2,005 1 596 2 2,005 1 596 2 2,005 1 596 2 2,005 1 596 2 2,005 2 2	Boat Launching	27	2,943	0 1,734	0	0%	0	0% 0.00%
Date Storage 32 2-009 2 1,746 0 0 0 0 0 0 0 0 0	Boat Renting & Leasing	628	1,181	2 966	1	50%	1 5	0% 0.00%
Sealery Entertwine Sealer Sealery Seal	Boat Storage	53	2,629	0 1,734	0	0%	0	0% 0.00%
Body Care Products	Boating Instruction	364	1,505	0 1,734	0	0%	0	0% 0.00%
Solvers - Repart Charactery 19 3,077 0 1,736 0 0 0 0 0 0 0 0 0	Body Care Products Boilers - New & Used	103	2,274	1 1,190	0	0%	0	0% 1 100.00%
Bollers - Steple in Ferts	Boilers - Rental Boilers - Repair & Cleaning				0	0%		0% 0.00%
Rolf & Nutrie	Boilers - Sales & Service	1	3,669	0 1,734	0	0%	0	0% 0.00%
1,000 1,00	Bolts & Nuts Bonds - Surety & Fidelity	120	2,188	0 1,734	0			
Southern Equipment & Supplies 1 3,600 0 1,736 0 0 0 0 0 0 0 0 0		1,082 535	897	50 114	4	8%	16 3	2% 30 60.00%
Books - New 2,022 627 9 455 6 67% 3 33% 0 0.00% Books - Twithout New & Lived 43 2,727 0 1,734 0 0 0 0 0 0 Books - Twithout New & Lived 1,000 0 0 0 0 0 Books - Twithout New & Lived 1,000 0 0 0 0 Books - Twithout New & Lived 1,000 0 0 0 Books - Twithout New & Lived 1,000 0 0 0 Books - Twithout New & Lived 1,000 0 0 Books - Twithout New & Lived 1,000 0 0 Books - Twithout New & Lived 1,000 0 0 Books - Twithout New & Lived 1,000 0 0 Books - Twithout New & Lived 1,000 0 0 Books - Twithout New & Lived 1,000 0 0 Books - Twithout New & Lived 1,000 0 0 Books - Twithout New & Lived 1,000 0 0 Books - Twithout New & Lived 1,000 0 0 Books - Twithout New & Lived 1,000 0 0 Books - Twithout New & Lived 1,000 0 0 Books - Twithout New & Lived 1,000 0 0 Books - Twithout New & Lived 1,000 0 0 0 Books - Twithout New & Lived 1,000 0 0 0 Books - Twithout New & Lived 1,000 0 0 0 Books - Twithout New & Lived 1,000 0 0 0 Books - Twithout New & Lived 1,000 0 0 0 Books - Twithout New & Lived 1,000 0 0 0 Books - Twithout New & Lived 1,000 0 0 0 0 Books - Twithout New & Lived 1,000 0 0 0 Books - Twithout New & Lived 1,000 0 0 0 0 0 Books - Twithout New & Lived 1,000 0 0 0 0 0 Books - Twithout New & Lived 1,000 0 0 0 0 0 0 Books - Twithout New & Lived 1,000 0 0 0 0 0 0 0 0 Books - Twithout New & Lived 1,000 0 0 0 0 0 0 0 0 0	Bookbinders Equipment & Supplies Bookcases	1 2						0% 0.00%
Books - Techstooks New & Used	Bookkeeping Service Books - New			16 313 9 455				5% 0 0.00%
Booths - Foll, Parking Booth - Foll, Parking Booths - Foll, Parking	Books - Textbooks New & Used	43	2,727	0 1,734	0	0%	0	0% 0.00%
Boots	Books - Wholesale Booths - Toll, Parking	196	1,194 1,862	14 350	10			9% 0 0.00%
Solite Refum Depot 30 2,972 30 1,1734 0 0 0% 0 0 0	Boots Bottle Caps & Seals	2	1,396 3,594	3 818 0 1,734	2	67% 0%	1 3	3% 0 0.00% 0% 0 0.00%
Bottles - Wholesale & Manufacturers 12 3,220 0 1,734 0 0 0% 0 0% 0 0.00% Bounce Houses 22 0 3,022 0 1,734 0 0 0% 0 0 0% 0 0.00% Bounce Houses 22 0 3,022 0 1,734 0 0 0% 0 0% 0 0 0% 0 0.00% Boutique Tems - Wholesale & Manufacturers 2 10 3,048 0 1,734 0 0 0% 0 0 0% 0 0 0% 0 0.00% Boutique Tems - Wholesale & Manufacturers 2 10 3,048 0 1,734 0 0 0% 0 0 0% 0 0 0% 0 0.00% Boutique Tems - Wholesale & Manufacturers 2 10 3,048 0 1,734 0 0 0% 0 0 0% 0 0 0% 0 0.00% Boutique Tems - Wholesale & Manufacturers 2 10 3,048 0 0 1,734 0 0 0% 1 0 0% 0 0 0% 0 0.00% Boutique Tems - Wholesale & Manufacturers 2 10 3,048 0 0 1,734 0 0 0% 0 0 0% 0 0.00% Bowling Boundary - State - Wholesale & Manufacturers 2 10 0 0% 0 0 0% 0 0 0 0 0 0 0 0 0 0 0 0	Bottlers Equipment & Supplies	30	2,892	0 1,734	0	0%	0	0% 0.00%
Boutique Fast Membracturers 118 2,197 0 1,734 0 0% 0 0% 0 0.00% 0	Bottles - Used Bottles - Wholesale & Manufacturers	12	3,230	0 1,734	0	0%	0	0% 0.00%
Boutdques 578	Boutique - Battling Cancer Related Products	118	2,197	0 1,734	0	0%	0	0% 0.00%
Bowling Lane Refinish & Repair S 3,438 O 1,734 O O% O O% O O% O O.00% O	Boutique Items - Wholesale & Manufacturers Boutiques	578	1,222	3 818		67%	1 3	3% 0 0.00%
Boxes - Corrugated & Fiber	Bowling Lane Refinish & Repair	5	3,438	0 1,734		100% 0%	0	0% 0.00%
Boxes - Paper 35 2,808 0 1,734 0 0% 0 0% 0 0.00% Boxes - Flastic & Transparent 26 2,950 0 1,734 0 0% 0 0% 0 0.00% Boxes - Wooden 35 2,808 0 1,734 0 0% 0 0% 0 0.00% Boxing Gym 48 2,678 1 1,159 1 100% 0 0% 0 0.00% Box & Girl Gymarizations - Supplies 1 3,669 0 1,734 0 0% 0 0% 0 0.00% Braids 2 3,5594 0 1,734 0 0% 0 0% 0 0.00% Braids 2 3,5594 0 1,734 0 0% 0 0% 0 0.0% 0 0.00% Braids 1 3,669 0 1,734 0 0% 0 0.0% <td></td> <td></td> <td></td> <td></td> <td>0</td> <td></td> <td></td> <td></td>					0			
Boxes - Specially & Fancy 4 3,486 0 1,734 0 0% 0 0% 0 0,00% Boxes - Wooden 35 2,808 0 1,734 0 0% 0 0% 0 0.00% Boxing Gym 48 2,678 1 1,190 1 100% 0 0% 0 0.00% Braid 12 3,569 0 1,734 0 0% 0 0% 0 0.00% Braid 2 3,594 0 1,734 0 0% 0 0% 0 0.00% Braide 2 3,594 0 1,734 0 0% 0 0% 0 0.00% Braide 1 4,262 315 13 362 9 69% 4 31% 0 0.00% Brakes - Lining - Manufacturers & Distributors 46 2,692 0 1,734 0 0% 0 0% 0	Boxes - Paper	35	2,808	0 1,734		0%	0	0% 0.00%
Boxing Gym 48 2,678 1 1,190 1 100% 0 0% 0 0.00% bys & Girl Organizations - Supplies 1 3,669 0 1,734 0 0% 0 0% 0 0.00% Braids 2 3,5594 0 1,734 0 0% 0 0% 0 0.00% Braids 2 3,5594 0 1,734 0 0% 0 0% 0 0.00% Braids 2 3,5594 0 1,734 0 0% 0 0% 0 0.00% Brakes Fervice 4,262 315 13 362 9 69% 4 31% 0 0.00% Brakes - Lining - Haunfacturers & Distributors 46 2,692 0 1,734 0 0% 0 0% 0 0.00% Bras 164 1,184 0 1,734 0 0% 0 0 0 <th< td=""><td>Boxes - Specialty & Fancy</td><td>4</td><td>3,486</td><td>0 1,734</td><td>0</td><td>0%</td><td>0</td><td>0% 0.00%</td></th<>	Boxes - Specialty & Fancy	4	3,486	0 1,734	0	0%	0	0% 0.00%
Braids 2 3,594 0 1,734 0 0% 0 0% 0 0.00% Braids Service 4,426 3,155 13 362 9 69% 4 31% 0 0.00% Brakes - Lining - Manufacturers & Distributors 14 3,169 0 1,734 0 0% 0 0% 0 0.00% Brakes - Lining - Manufacturers & Distributors 46 2,692 0 1,734 0 0% 0 0% 0 0.00% Bras 164 2,692 0 1,734 0 0% 0 0% 0 0.00% Bras 164 1,1984 0 1,734 0 0% 0 0% 0 0.00% Brass Fabricators 10 3,284 0 1,734 0 0% 0 0% 0 0.00% Brass Fabricators 60 2,559 0 1,724 0 0% 0 0% <td>Boxing Gym</td> <td>48</td> <td>2,678</td> <td>1 1,190</td> <td>1</td> <td>100%</td> <td>0</td> <td>0% 0.00%</td>	Boxing Gym	48	2,678	1 1,190	1	100%	0	0% 0.00%
Brake Service	Braids	2	3,594	0 1,734	0	0%	0	0% 0.00%
Brakes - Namufacturers & Distributors 46 2,692 0 1,734 0 0% 0 0% 0 0.00% Brakes - Namufacturers & Distributors 36 2,795 0 1,734 0 0% 0 0% 0 0% 0 0.00% Bras 164 1,1984 0 1,734 0 0% 0 0% 0 0% 0 0.00% Brass Floricators 10 3,284 0 1,734 0 0% 0 0% 0 0% 0 0.00% Brass Floricators 60 2,559 0 1,734 0 0% 0 0% 0 0% 0 0.00% Brass Floricators 1,734 0 0% 0 0% 0 0% 0 0.00% Brass Floricators 1,734 0 0% 0 0% 0 0% 0 0.00% Brass Floricators 1,734 0 0% 0 0% 0 0% 0 0.00% Brass Floricators 1,734 0 0% 0 0% 0 0% 0 0.00% Brass Floricators 1,734 0 0% 0 0% 0 0% 0 0.00% Brass Floricators 1,734 0 0% 0 0% 0 0% 0 0% Brass Floricators 1,732 747 4 0 0% 0 0% 0 0% 0 0.00% Brass Floricators 1,732 747 0 0% 0 0% 0 0% 0 0% Brass Floricators 1,732 0 0% 0 0% 0 0% 0 0.00% Brass Floricators 1,732 0 0% 0 0% 0 0% 0 0.00% Brass Floricators 1,732 0 0% 0 0% 0 0% 0 0.00% Brass Floricators 1,734 0 0% 0 0% 0 0% 0 0.00% Brass Floricators 1,732 0 0% 0 0% 0 0% 0 0.00% Brass Floricators 1,734 0 0% 0 0% 0 0% 0 0.00% Brass Floricators 1,734 0 0% 0 0% 0 0% 0 0.00% Brass Floricators 1,734 0 0% 0 0% 0 0% 0 0.00% Brass Floricators 1,734 0 0% 0 0% 0 0% 0 0.00% Brass Floricators 1,734 0 0% 0 0% 0 0% 0 0.00% Brass Floricators 1,734 0 0% 0 0% 0 0% 0 0.00% Brass Floricators 1,734 0 0% 0 0% 0 0% 0 0% 0 0	Brake Service	4,826	315	13 362	9	69%	4 3	1% 0 0.00%
Bras 164 1,1984 0 1,734 0 0% 0 0% 0 0.00% Prass Febricators 10 3,284 0 1,734 0 0% 0 0% 0 0.00% Brass Fonducts 60 2,559 0 1,734 0 0% 0 0% 0 0.00% Brew Found 14 3,169 0 1,734 0 0% 0 0% 0 0.00% Brew With 27 2,743 0 1,724 0 0% 0 0% 0 0.00% Brewers 1,472 746 4 693 0 0% 0 0% 4 100.00% Brewers 1,472 746 4 693 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0 0 0 0	Brakes - Manufacturers & Distributors	46	2,692	0 1,734	0	0%	0	0% 0.00%
Brass Products 60 2,559 0 1,724 0 0% 0 0% 0 0,00% Brew Products 14 3,169 0 1,724 0 0% 0 0% 0 0,00% 0 0 0,00% 0 0,00% 0 0 0,00% 0 0 0 0 0 0 0 0 0 0 0 0 0 <td>Bras</td> <td>164</td> <td>1,984</td> <td>0 1,734</td> <td>0</td> <td>0%</td> <td>0</td> <td>0% 0.00%</td>	Bras	164	1,984	0 1,734	0	0%	0	0% 0.00%
Brew Pub 27 2,943 0 1,734 0 0% 0 0% 0 0.00% Brewers 1,472 746 4 693 0 0% 0 0% 4 100,00% Brewers Equipment & Supplies 98 2,297 0 1,734 0 0% 0 0% 0 0.00% Brick - Cay - Common & Face 51 2,648 0 1,734 0 0% 0 0% 0 0.00% Brick - Concrete, Puruice 883 1,007 1 1,190 0 % 1 100% 0 0.00% Brick - Fire 70 2,481 0 1,734 0 0% 0 0% 0 0.00%	Brass Products	60	2,559	0 1,734	0	0%	0	0% 0.00%
Brewers Equipment & Supplies 98 2,297 0 1,734 0 0% 0 0% 0 0.00% Brick - Clay - Common & Face 51 2,648 0 1,734 0 0% 0 0 % 0 0.00% Brick - Concrete, Pumice 883 1,007 1 1,139 0 0% 1 100% 0 0.00% Brick - Fire 70 2,481 0 1,734 0 0% 0 0% 0 0.00%	Brew Pub Brewers	27	2,943	0 1,734	0	0%	0	0% 0.00%
Brick - Concrete, Pumice 883 1,007 1 1,190 0 0% 1 100% 0 0,00% Brick - Fire 70 2,481 0 1,734 0 0% 0 0% 0 0,00%	Brewers Equipment & Supplies	98	2,297	0 1,734	0	0%	0	0% 0.00%
	Brick - Concrete, Pumice	883	1,007	1 1,190	0	0%	1 10	0% 0.00%
	Brick - Fire Brick - Used	70 23	2,481 3,000			0% 0%		0% 0 0.00% 0% 0 0.00%

Company	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
The Part	Bridal & Millinery Supplies Bridal Registries	263 10		2			50% 0%	1 0		0	0.00%
Company Comp	Bridal Shops	8,284	200		135	26	62%			2	4.76% 0.00%
Common C	Bridge Builders	71 9		0			0%		0%	0	0.00%
Select Services 1. Dec. 1971 1971 1972 1973 1974 1974 1974 1974 1974 1974 1974 1974	Broom Manufacturers Equipment & Supplies						0%		0%	0	
Margin State 19 162 1	Building Construction Consultants	3,470	423	4	693	1	25%	2	50%		0.00% 25.00%
Sample March 1987 198	Building Contractors Building Envelope Restoration	385			1,734	0				2	3.85% 0.00%
TANDE STORTS 1999 AND	Building Inspection - Commercial	232	1,773	0	1,734	0	0%	0	0%		
Martin M	Building Materials - Used	464	1,356	37 7	525	0	0%	4	57%	3	42.86%
Subtre 1. No. 1. Production Subtre 1. Subtre 1	Buildings - Concrete	305	1,602		1,734	0	0%	0	0%	0	0.00%
Substant Annexes 100	Buildings - Pole & Post Frame	328	1,557		1,734	0	0%	0	0%		0.00%
Sept. Sept	Buildings - Pre - Cut, Prefab & Modular - Dealers	3,588	406		567	6	100%	0	0%	0	0.00%
Color	Bulletin & Directory Boards	58	2,584	0	1,734	0	0%	0	0%		0.00%
Section Sect	Burglar Alarm Systems - Dealers, Monitoring & Service	33,627	42	206	27	194	94%	10	5%	2	0.97%
Section Control Memory Control Mem	Bus - Sales & Rental	23	3,000		1,734	0	0%	0	0%		0.00%
Section Sect	Bus Lines Ticket Agencies	2	3,594	0	1,734		0%	0	0%		0.00%
August Principation April Apri	Buses - Distributors & Manufacturers	3	3,535		1,734		0%	0	0%	0	0.00%
Sames Company Services Sames Sam	Business & Trade Organizations	3,423	426	3	818	2	67%	1	33%	0	0.00%
Section Control Section	Business Consultants	9,660	175	13	362	5	38%	8	62%	0	0.00%
Section 1985	Business Forms & Systems	429	1,408	0	1,734	0	0%	0	0%	0	0.00%
Summary Control Control 1,000 1,	Business Plan Preparation		973	2	966	0	0%	2	100%	0	0.00%
Statement 1,185	Business Promotions - General Business Services - General		655	4	693	1	25%	2	50%	1	25.00% 0.00%
Substant Annual Prices	Butchers Equipment & Supplies	1,180	851 1,659	0	1,190 1,734	1 0	100% 0%	0	0% 0%	0	0.00%
Control Reset	Buttons - Manufacturers Equipment & Supplies Buying Clubs & Group Purchasing Service	8	3,339		1,734	0	0%		0%	0	0.00%
Calcular Contents	Cabanas - Beach & Pool									0	0.00%
Games	Cabinet Doors Cabinet Equipment & Supplies	98	2,297		1,734		0%		0%	0	0.00%
Canade Congression 148 1.50 2 500 1 500										0	0.00%
Charle Information	Cabinet Organizers	185	1,907	2	966	1	50%	1	50%	8	0.00%
Sign 1985		382		1		0	0%	1	100%	0	0.00%
Cable Service 10	Cable & Wire Harness Assembly	23	3,000	0	1,734	0	0%	0	0%	1 0	
Cabe Transport Supplement	Cable Splicing	21	3,035	0	1,734	0	0%	0	0%	0	0.00%
Clement	Cabs - Tractor, Truck	115	2,210	0	1,734	0	0%	0	0%	0	0.00%
Glogopher 99 2-556 0	Calendars	141	2,085	1	1,190	1	100%	0	0%	0	0.00%
Company - Service & Response 1 50% 1 50% 0 0 0 0 0 0 0 0 0	Calligraphers	89	2,364		1,734	0	0%	0	0%	0	0.00%
Company Comp	Campers - Rent & Lease	56	2,597	2	966	1	50%	1	50%	0	0.00%
Compagning RV Parks	Campers - Supplies & Parts		2,132	0	1,734	0	0%	0	0%	0	0.00%
Company Cultiform 1,388 779 8 466 0 0% 8 100% 0 0.00	Campgrounds & RV Parks		480	15	333	4	27%	11	73%	0	0.00%
Condies Annihilation Point 1,000 1,000 1,000 0,0	Camps	1,388	769	8	486	0	0%	8	100%	0	0.00%
Cardy & Confectionery - Relatal & Manufacturers	Candles - Retail	796	1,061	1	1,190	1	100%	0	0%	0	0.00%
Cardy & Confectionary Wandschurery Supplies 39 2,768 0 1,724 0 0 0 0 0 0 0 0 0	Candy & Confectionery - Retail	1,025	926		1,734				0%	0	0.00%
Genome Wholestein & Magnificaturers 22 3,022 1 1,190 0 0% 1 100% 0 0.00						0		0		0	0.00%
Caps - Windsale & Manufacturer	Canvas - Wholesale & Manufacturers	22	3,022	1	1,190	0	0%	1	100%	0	0.00%
Cart Loading & Lindouding So 2,259 O 1,774 O O% O O% O O% O O.00	Caps - Wholesale & Manufacturers	1	3,669	0	1,734	0	0%	0	0%	0	
Car Service 33 2,846 0 1,726 0 0% 0 0% 0 0 0 0 0	Car Loading & Unloading		2,659		1,734	0	0%		0%	0	
Car Wash & Polish Equipment & Supplies 380 1,481 2 966 1 50% 1 50% 0 0.00	Car Service		2,846	1 0	1,734	0	0%	0	0%	0	0.00%
Cardboard 2 3,594 0 1,724 0 0% 0 0% 0 0% 0 0.00	Car Wash & Polish Equipment & Supplies	380	1,481	2	966	1	50%	1	50%	1 0	2.86% 0.00%
Caregives Resources 159 2,011 0 1,734 0 0% 0 0% 0 0% 0 0.00	Cardboard	2	3,594		1,734	0	0%	0	0%	0	0.00%
Cargo Stabilizing Devices	Caregivers Resources	159	2,011		1,734	0	0%	0	0%	0	
Carpeters	Cargo Stabilizing Devices		3,142	0	1,734	0	0%	0	0%	0	0.00%
Carpet & Rug Cleaning Equipment - Rental 50,022 24 80 80 50 63% 29 35% 1 1.25	Carpenters		162	12	385	3	25%	8	67%	1	8.33%
Carpet & Rug Delairs - New 24,690 64 63 97 52 83% 11 17% 0 0.00	Carpet & Rug Cleaners		24	80	80	50	63%	29	36%	1	1.25% 0.00%
Carpet & Rug Dealers - Persian/Oriental Rugs 1,918 1 1,190 1 1,00% 0 0% 0 0.00	Carpet & Rug Cleaning Equipment& Supplies	229 24.690	1,783	0	1,734	0	0%	0	0%	0	0.00%
Carpet & Rug Distributors & Manufacturers 163 1,990 0 1,734 0 0% 0 0% 0 0% 0 0.00 Carpet & Rug Poters 134 2,112 0 1,734 0 0% 0 0.00 0 0 0.00 0 0 0 0.00 0	Carpet & Rug Dealers - Persian/Oriental Rugs	182	1,918	1	1,190	1	100%	0	0%	0	
Carpet & Ruy Peds, Linings & Accessories 874 1,013 5 621 4 80% 1 20% 0 0.00 Carpet & Ruy Repair 17 3,098 0 1,734 0 0% 0 0% 0 0.00 Carpet & Ruy Repair 532 1,279 0 1,734 0 0% 0 0% 0 0.00 Carpet Rayers 333 1,506 1 1,190 1 100% 0 0% 0 0.00 Carpet Layers 381 1,479 0 1,734 0 0% 0 0.00 0.00 Carpet Layers 381 1,479 0 1,734 0 0% 0 0.00 0.00 Carpet Layers 201 1,4 3,169 0 1,734 0 0% 0 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00<	Carpet & Rug Distributors & Manufacturers	163	1,990	0	1,734	0	0%	0	0%	0	0.00%
Carpet & Rug Repair 532 1,279 0 1,734 0 0% 0 0% 0 0% 0 0.00 Carpet Ray Wavers 23 3,000 0 1,734 0 0% 0 0% 0 0.00 Carpet Layers 381 1,676 1 1,190 1 100% 0 0% 0 0.00 Carpet Layers Equipment & Supplies 14 3,169 0 1,734 0 0% 0 0% 0 0.00 Carpet Layers Equipment & Supplies 14 3,169 0 1,734 0 0% 0 0.00	Carpet & Rug Pads, Linings & Accessories	874	1,013	5	621	4	80%	1	20%	0	0.00%
Carpet Installation 363 1,506 1 1,190 1 100% 0 0% 0 0.00 Carpet Layers 381 1,479 0 1,734 0 0% 0 0% 0 0.00 Carpet Layers Equipment & Supplies 14 3,169 0 1,734 0 0% 0 0.96 0 0.00 Cash Registers & Supplies 546 1,261 1 1,190 1 100% 0 0 0 0 0.00 Cashines - Online 1,233 803 3 818 2 67% 1 33% 0 0.00 Casines - Online 2 3,594 0 1,734 0 0% 0 0% 0 0.00 Casines - Online 2 3,594 0 1,734 0 0% 0 0% 0 0.00 Casines - Online 2 2,3594 0 1,734 0 0% 0	Carpet & Rug Repair	532 23	1,279 3,000		1,734 1,734	0	0%	0	0%	0	0.00%
Carpet Layers Equipment & Supplies 14 3,169 0 1,734 0 0% 0 0% 0 0.00 Cash Registers & Supplies 546 1,261 1 1,190 1 100% 0 0% 0 0.00 Casinos - Online 2,233 803 3 818 2 67% 1 33% 0 0.00 Casinos - Online 2 3,594 0 1,724 0 0% 0 0% 0 0.00 Casters & 189 1,888 0 1,734 0 0% 0 0% 0 0.00 Casters & Gildes 42 2,737 0 1,734 0 0% 0 0% 0 0.00 Cat Breaders 115 2,210 0 1,734 0 0% 0 0% 0 0.00 0 0 0.00 0 0 0 0 0 0 0 0 0 0	Carpet Installation Carpet Layers	381	1,506 1,479	1 0	1,190 1,734	1 0	100% 0%	0	0% 0%	0	0.00%
Casinos 1,293 803 3 818 2 67% 1 33% 0 0.00 Casinos - Online 2 3,594 0 1,734 0 0% 0 0% 0 0.00 Casters & Clides 189 1,888 0 1,734 0 0% 0 0% 0 0.00 Caters & Clides 42 2,737 0 1,734 0 0% 0 0 0 0 0.00 Catelogo Goverooms 115 2,210 0 1,734 0 0% 0 0.9% 0 0.00 Catelogo Goverooms 96 2,376 0 1,734 0 0% 0 0.00 0.00 Catelogo Contractors 9,670 14 11 1.09 6 5% 5 0% 0 0.00 Caulking Contractors 9,970 942 8 486 2 2,5% 6 5% 0	Carpet Layers Equipment & Supplies Cash Registers & Supplies	14 546	3,169 1,261		1,190	1	0%	0	0% 0%	0	0.00%
Caskets 189 1,888 0 1,734 0 0% 0 0% 0 0% 0 0.00 Casters & Gildes 42 2,737 0 1,734 0 0% 0	Casinos - Online	2	3,594	3	1,734	0	67% 0%	0	33% 0%	0	0.00%
Catalog Showrooms 86 2,376 0 1,734 0 0% 0 0% 0 0,00 Caterers 7,670 214 11 409 6 55% 5 45% 0 0.00 Caulking Contractors 990 942 8 486 2 25% 6 75% 0 0.00 Caulking Materials & Equipment 13 3,193 0 1,734 0 0% 0 0% 0 0.00 Ceiling Cleaning 85 2,385 0 1,734 0 0% 0 0% 0 0.00 Ceiling Materials 260 1,697 1 1,190 1 10% 0 0% 0 0.00 Ceilophane, Cell Materials & Products 3 3,533 0 1,734 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 </td <td>Caskets</td> <td></td> <td>1,888</td> <td>0</td> <td>1,734</td> <td>0</td> <td>0%</td> <td></td> <td>0%</td> <td>0</td> <td>0.00% 0.00%</td>	Caskets		1,888	0	1,734	0	0%		0%	0	0.00% 0.00%
Cateriers 7,670 214 11 409 6 55% 5 45% 0 0,00 0,00 0,00 0,00 0 0,00 0 0,00 0 0 0,00 0 0 0,00 0<		115		0	1,734	0	0%	0		0	0.00%
Caulting Materials & Equipment 13 3,193 0 1,734 0 0% 0 0% 0 0.0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Caterers	7,670	214		409	6	55%	5	45%	0	
Ceiling Materials 260 1.697 1 1.190 1 10% 0 0% 0 0% 0 0.000 Cellophane, Cell Materials & Products 3 3,535 0 1,734 0 0% 0	Caulking Materials & Equipment	13	3,193	0	1,734	0	0%	0	0%	0	
Lemogranies, ven induction or trouves. 3 3,2,525 U1 1,724 U1 0% U1 0% U1 0% U1 0.00 Cellular Telephone Equipment & Supplies U1 1,528 149 573 8 550 0.6% 221 4% U1 n.17	Ceiling Materials	260	1,697	1	1,190	1	100%	0	0%	0	0.00%
	Cellular Telephone Equipment & Supplies	11,528	149	573	8	550	96%	22	4%	1	0.17%

Content National Authorities 0 2-00 0 1,30 0 1,30 0 1,50 0 0 0 0 0 0 0 0 0	dustry Classification Inquiries	k by Complaints Rank b	Cmpls Settled %	Cmpls Not Settled %	Cmpls Unable to % Pursue
Common C	24	2,988 0	.,734 0 0%	0 0%	
Security Security	417	1,428 1	,190 1 100%	0 0%	0 0.00%
Content Application Appl	- Decorative 475	1,343 0	,734 0 0%	0 0%	0 0.00%
Description 1.00	nent & Supplies 42	2,737 0 3,193 0	,734 0 0% ,734 0 0%	0 0%	0 0.00% 0 0.00%
Cont. Cont	Sales, Service & Contractors 1,236	825 2	966 1 50%	1 50%	0 0.00% 0 0.00%
Chart Mindred & Manchester 198 1,556 0 1,758 0 1,7	c & Lift 224	1,796	,734 0 0%	0 0%	0 0.00%
Charty - Accord Ferentians	& Manufacturers 199	1,854	.,734 0 0%	0 0%	0 0.00%
Object Charles Store S	rotection 7 Sually Impaired 38	3,377 0 2,779 0	,734 0 0% ,734 0 0%	0 0%	0 0.00% 0 0.00%
Control 10 1,000 0 1,700 0 0,00 0 0,00 0 0,00 0	& Youth 46	2,692 0	.,734 0 0%	0 0%	0 0.00%
Description	14	3,169 0	.,734 0 0%	0 0%	0 0.00%
Charter Char	ies) 260	1,697 0	,734 0 0%	0 0%	0 0.00%
DOCK CORNEL SECTION 18 2.077 0 7.791 0 6.9 0 1.9 0 0 0 0 0 0 0 0 0	aritable Organizations 114	213 0 2,219 0	,734 0 0% ,734 0 0%	0 0%	0 0.00% 0 0.00%
Deck Propriet September	tection Systems 18	3,077 0	,734 0 0%	0 0%	0 0.00%
December December	k Signing Machines	3,594 0	,734 0 0%	0 0%	0 0.00%
Central Cates Control Control Control Cates Control	ruction 39	2,808 1 2,641 0	,190 1 100% ,734 0 0%	0 0%	0 0.00% 0 0.00%
Demicida	uipment & Supplies 194	1,156 4 1,873 3	693 1 25% 818 3 100%	0 0%	0 0.00% 0 0.00%
Contract Andrical A Corontrop 3 3,544 0 0 0 0 0 0 0 0 0	1,745	690 16	313 14 88%	2 13%	0 0.00%
Dest Instruction	cal & Consulting	3,594 0 3,230 0	,734 0 0% ,734 0 0%	0 0%	0 0.00%
Child Care Centers	15	3,142 0 3,438 0	,734 0 0% ,734 0 0%	0 0% 0 0%	0 0.00% 0 0.00%
Chick Parent Evenderighment Centers	255	1,712	,190 0 0%	1 100%	0 0.00% 0 0.00%
Colinian Paper Programs Instruction 176 1,045 0 1,734 0 0 0 0 0 0 0 0 0	27	2,943 0	.,734 0 0%	0 0%	
Cintience A Infant Wear - Packall 2,188 3500 26 230 6 23% 20 77% 6 6 1 1 1 1 1 1 1 1	ices 52 ograms Instruction 174	2,641 0 1,949 1	,734 0 0% ,190 0 0%	0 0% 1 100%	0 0.00% 0 0.00%
Chrime & Bells	r Entertainment 513 s Wear - Retail 2,184	590 26	230 6 23%	20 77%	0 0.00% 0 0.00%
Charmage Cleaning Enginema Supplies 11,940 146 11 409 4 36% 5 45% 2	2	3,594 0	,734 0 0%	0 0%	0 0.00%
Chrimay Sweeger 192 1,918 1 1,190 0 0% 1 100% 0 0 0 0 0 0 0 0 0	11,940	146 11	409 4 36%	5 45%	2 18.18%
Chara - Wholesale & Handracturers 89 2,364 0 1,734 0 0% 0 0% 0 0% 0 0% 0 0	182	1,918 1	,190 0 0%	1 100%	0 0.00%
Christ A Classware - Retail 1,238 827 3 818 3 100% 0 0 % 0	& Manufacturers 89 Repair 17	2,364 0 3,098 0	,734 0 0% ,734 0 0%	0 0%	0 0.00% 0 0.00%
Chropractors D.C. 3,786 383 5 621 4 80% 1 20% 0 Chropractors Equipment & Supplies 16 3,123 0 1,734 0 0 % 0 0 % 0 0 0 0 0	e - Retail 1,238	827 3	818 3 100%	0 0%	0 0.00%
Chocate & Coccos 285 1,652 0 1,734 0 0% 0 0% 0 0 0 0 0	3,786	383 5	621 4 80%	1 20%	0.00%
Church Furnishings	Decorations 285	1,652 0 2,179 1	,734 0 0% ,190 1 100%	0 0% 0 0%	0 0.00% 0 0.00%
Churches 261	s 45	2,706 0	.,734 0 0%	0 0%	0 0.00%
Cigar & Cigarette & Tobacco Dealers - Wholesele 12 3,230 0 1,734 0 0% 0 0% 0 Cigar Cigarette & Tobacco Manificturers 8 3,239 0 1,734 0 0% 0 0% 0 Cigars and Cigar Accessories 41 2,746 1 1,190 0 0% 0 0 0% 0 0% 0 0 0 0	261	1,692 1	,190 1 100%	0 0%	0 0.00%
Cigars and Cigar Accessories	& Tobacco Dealers - Wholesale 12	3,230 0	,734 0 0%	0 0%	0 0.00%
Clay Products	ccessories 41	2,746 1 2,865 0	,190 0 0% ,734 0 0%	1 100% 0 0%	0 0.00% 0 0.00%
Cleaning Compounds	1	3,669 0	,734 0 0%	0 0%	0 0.00%
Cleaning Services - Commercial Office	ids 533	1,276	.,734 0 0%	0 0%	0 0.00%
Cleaning Supplies by Internet 127 2,149 1 1,190 1 100% 0 0 % 0 0	- Commercial Office 1,608 - Estate 62	722 1 2,541 3	,190 1 100% 818 1 33%	0 0%	0 0.00%
Cleaning Systems Press, Chemical 1,000 939 1 1,190 1 100% 0 0 % 0 0 % 0 0 % 0 0	by Internet 127	2,149	,190 1 100%	0 0%	0 0.00%
Clinics - Plan Management 315 1,584 1 1,190 0 0% 1 1,00% 0	Press, Chemical 1,000	939 1	,190 1 100%	0 0%	0 0.00%
Clocks - Components 8 3,339 0 1,734 0 0% 0 0% 0 0% 0	agement 315	1,584 1	,190 0 0%	1 100%	0 0.00%
Clocks - Wholesale & Manufacturers 36 2,795 0 1,734 0 0% 0 0% 0 0% 0	nts 8	3,339 0 1,376 1	,734 0 0% ,190 1 100%	0 0%	0 0.00% 0 0.00%
Closures - Industrial - Protective	e & Manufacturers 36	2,795 0	,734 0 0%	0 0%	0 0.00%
Clothing - Retail 5,594 193 66 94 44 57% 22 33% 0 Clubs 2,057 615 13 302 12 29% 1 8% 0 Clutches 9 3,318 0 1,734 0 0% 0 0% 0 Caching - Busness 470 1,352 2 966 2 100% 0 0% 0	al - Protective 81	2,405 0	.,734 0 0%	0 0%	0 0.00%
Clutches 9 3,318 0 1,734 0 0% 0 0% 0 Caching - Business 470 1,352 2 966 2 100% 0 0% 0 O 0	8,504	193 66	94 44 67%	22 33%	0 0.00%
	SS 470	3,318 0 1,352 2	,734 0 0% 966 2 100%	0 0%	0 0.00% 0 0.00%
Coaching - Leadership 2 3,594 U 1,754 U 0% U 0% U 0 0 0 0 0 0 0 0 0 0 0 0 0 0	287	1,648 0	,734 0 0%	0 0%	
Coal Washing 3 3,535 0 1,734 0 0% 0 0% 0 Coated Fabrics 339 1,537 3 818 3 100% 0 0% 0		3,535	.,734 0 0%	0 0%	0 0.00%
Coatings - Powder 149 2,043 1 1,190 1 100% 0 0% 0 Coatings - Powder 1,861 664 0 1,734 0 0% 0 0% 0 0 0 0 0 0 0 0 0 0	ve 1,861	2,043 1 664 0	,190 1 100% ,734 0 0%	0 0% 0 0%	0 0.00% 0 0.00%
Coating - Vacuum Deposition 8 3,339 0 1,734 0 0% 0 0% 0 Coats - Wholesale & Manufacturers 13 3,193 0 1,734 0 0% 0 0% 0 Cocktail Lounges 1,065 994 1 1,190 0 0% 1 100% 0	& Manufacturers 13	3,193 0	.,734 0 0%	0 0%	0 0.00% 0 0.00%
Cockeal Loungles	2,231	585 10	432 9 90%	1 10%	0 0.00%
Coffee Break Service & Supplies 1,059 9.10 0 1,734 0 0% 0 0% 0 Coffee Break Devices 1,397 765 4 693 2 50% 1 25% 1	ce & Supplies 1,059 vices 1,397	910 0 765 4	,734 0 0% 693 2 50%	0 0% 1 25%	0 0.00% 1 25.00%
Coffee Roasting & Handling Equipment 502 1,308 2 966 2 100% 0 0% 0 Coin & Bill Change Machines 1 3,669 0 1,734 0 0% 0 0% 0 Coin & Bill Change Machines 1 3,669 0 1,734 0 0% 0 0% 0	Machines 1	3,669 0	,734 0 0%	0 0%	0 0.00%
Coin & Bill Count, Sort, Wrap Machines 9 3,318 0 1,734 0 0% 0 0% 0 Coin & Bill Count, Sort, Wrap Services 8 3,339 0 1,734 0 0% 0 0% 0 Coin Cards 16 3,123 0 1,734 0 0% 0 0% 0	Sort, Wrap Services 8	3,339 0	,734 0 0%	0 0%	0 0.00%
Coin Ealers, Supplies 3,823 378 9 455 8 89% 1 11% 0 Coin & Coins & Tokers - Manufacturers 101 2,282 0 1,734 0 0% 0 0% 0 0% 0	3,823	378 9	455 8 89%	1 11%	0 0.00%
Coins Stamps & Precious Metals Dealer 420 1,424 0 1,734 0 0% 0 0% 0 0% 0 0 0% 0 0 0 0 0 0 0 0	1,276	1,424 0 808 7	,734 0 0% 525 5 71%	0 0% 2 29%	0 0.00% 0 0.00%
Collection Agencies 109,819 14 668 6 599 90% 61 9% 8 Collection Systems 139 2,090 0 1,734 0 0% 0 0% 0 College Savings Plans 715 1,110 2 966 2 100% 0 0% 0	139	2,090 0	.,734 0 0%	0 0%	0 0.00%
College Savings Plans 715 1,110 2 966 2 100% 0 0% 0 Colon Hydrotherapy - Colonic Therapy 89 2,364 0 1,734 0 0% 0 0% 0 Color Consultants 99 2,293 0 1,734 0 0% 0 0% 0	y - Colonic Therapy 89	2,364 0	,734 0 0%	0 0%	0 0.00%
Color Separations - Offset , Photo Engraving 8 3,339 0 1,734 0 0% 0 0% 0 Columns 13 3,193 0 1,734 0 0% 0 0% 0	- Offset , Photo Engraving 8	3,339	.,734 0 0%	0 0%	0 0.00%

Section Sect	Industry Classification	Inquiries	Rank by Inquiries	Complaints Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Section 1975							0		0	0.00%
Second Process 1-10	Commercial Kitchen Rental	1	3,669	0 1,7	34 0	0%		0%	0	
STATE 1989	Commercial Products Manufacturers	1,263	811	12 3	35 10	83%	2	17%	0	0.00%
Semant Content	Commercial Roofing	1,600	724	1 1,1	00 1	100%	0	0%	0	0.00%
STATEMENT 100	Commodity Brokers	249	1,725	0 1,7	84 0	0%	0	0%		0.00%
STATES STATES STATES STATES AND S	Communication Consultants	1,766	683	5 6	1 5	100%	0	0%	0	0.00%
Company Comp	Manufacturing	34	2,830	1 1,1	00	0%	1	100%		
Secretary Secr	Compactors - Waste - Industrial & Commercial	199	1,854	1 1,1	00 1	100%	0	0%	0	0.00% 0.00% 0.00%
Section	Composting Systems	58	2,584	0 1,7	84 0	0%	0	0%	0	0.00%
September Services	Compressors - Repair	43	2,727	0 1,7	84 0	0%	0	0%		
Section Comment	Computer Business Services	211	1,834	2 9	6 1	50%	1	50%	0	0.00%
Secretary 1985	Computer Gaming Centers	23	3,000	1 1,1	00 1	100%	0	0%		0.00%
Company Comp	Computer Software Publishers & Developers	3,054	464	19 2	77 16	84%	3	16%	0	0.00%
Company Comp	Computers - Cable & Installation	481	1,332	0 1,7	84 0	0%	0	0%	0	0.00%
Company Comp	Computers - Dealers		47	124	52 87				2	1.61%
Compart Story	Computers - Forensics	86	2,376	0 1,7	34 0	0%	0	0%	0	
Company Section Sect	Computers - Furniture Computers - Graphics	239	1,759	0 1,7	84 0 84 0	0%	0	0%	0	0.00%
Company Comp	Computers - Multimedia Computers - Network Security	280	1,658	2 9	56 2	0%	2	100%	0	0.00%
Separate March M	Computers - Programming	30	2,892	1 1,1	00	0%	1	100%	0	0.00%
Company Comp	Computers - Rooms - Installation & Equipment	1	3,669	0 1,7	34 0	0%		0%	1	50.00% 0.00%
Company Comp	Computers - Service & Repair	20,451	79	53 1	.0 40	75%		21%	2	0.00% 3.77%
Company Comp	Computers - Sys Designers & Consult	5,478	285	31 1	30	97%	7	3%	0	0.00%
General Employee Schools 1996 131 268 131 269 131 269 131 269 131 269 131 269 131 269 131 269 131 269 131 269 131 269	Computers - Used	1,262	812	2 9	6 1	50%	0	0%	0	0.00% 50.00%
Control 10	Computers Hardware, Software & Services	109,887	13	226	207	92%		8%	2	0.00% 0.88%
Special Property of Computers 1 1,100 1 1,00	Concert Halls	139	2,090	7 5	25 2	29%		71%	0	0.00%
Google Springer 1 1,30 1 1,00 0 0 1 1,00 0 0 0 0 0 0 0 0 0	Concert Promoters & Consultants		3,169	1 1,1	0 0	0%	1	100%	0	0.00%
Concern Parameter 180 1,26 8 1,75 18 19 19 19 19 19 19 19	Concierge Services		1,391	1 1,1	00	0%	1	100%	0	0.00%
Concest Accordance, Section Concest Accordance	Concrete - Prestressed	10	3,284	0 1,7	34 0	0%	0	0%	0	25.00% 0.00%
Goozee Address	Concrete - Restoration, Sealing & Cleaning	1,979	639	1 1,1	90 1	100%		0%	0	0.00%
Concest Resident Needing Needing 1 2,329 0 1,728 0 0 0 0 0 0 0 0 0	Concrete Additives	10	3,284	0 1,7	34 C	0%		0%	0	0.00%
Concert Parties Content Conten	Concrete Block & Product Molding Machine	8	3,339	0 1,7	34 0	0%		0%	0	0.00% 0.00% 0.00%
Concrete Contractor From & Accordance 713 985 1 1,108 0 0 1 1909 0	Concrete Breaking Equipment	4	3,486	0 1,7	34 0	0%		0%	0	0.00%
Concert Curry & Treatment 189 1,889 0 1,754 0 0 0 0 0 0 0 0 0	Concrete Construction Forms & Accessories	913	985	1 1,1	0	0%	1	100%	0	0.00% 5.83%
Concrete Printing Compounds	Concrete Curing & Treating Materials	189		0 1,7	34 0	0%	0	0%	0	0.00%
Concrete Number Content Conten	Concrete Patching Compounds	18	3,077	0 1,7	34 0	0%	0	0%	0	0.00% 33.33%
Concrete Repent/Proceeding 0.0 2.550 0.0 1.724 0.0 0						100%		0%	0	
Condemneum 2 3,599 0 1,724 0 096 0 096 0 096 0 0 096 0 0 0 0 0 0 0 0 0	Concrete Removal	60	2,559	0 1,7	34 C	0%	0	0%	0	0.00%
Confessor Centers		2,860							0	0.00%
Consignment Service - Colline 33 2,846 0 1,734 0 0% 0 0% 0 0% 0 0% 0 0	Conference Centers	376	1,487	1 1,1	00 1	67%	1	33%	0	0.00%
Construction & Remodelling Services 97,389 26 118 55 42 36% 66 56% 10		586 2							0	0.00%
Construction Estimates	Construction & Remodeling Services	57,389	26	118	55 42	36%				0.00% 8.47%
Construction Supplies									0	0.00%
Consultant - Planning	Construction Supplies	82	2,398	0 1,7	34 C	0%		0%	1 0	33.33% 0.00%
Consultants - Automobile Purchase	Consultant - Planning	1,068	902	3 8	.8 1	33%	2	67%	0	0.00%
Consultants - Medical 43 2,727 0 1,734 0 0% 0 0% 0 0% 0 0 0	Consultants - Automobile Purchase	40	2,758	0 1,7	34 0	0%		0%	0	0.00%
Consultants - Security 66 2,514 0 1,734 0 0% 0 0% 0 0% 0 0 0	Consultants - Medical	43	2,727	0 1,7	84 0	0%	0	0%	0	0.00%
Consumer Fance & Loan Companies 1.4,997 121 32 175 26 8.1% 4 13% 2 2 2 2 2 2 2 2 2	Consultants - Security	66	2,514	0 1,7	34 0	0%	0	0%	0	
Consumers Cooperative Organizations 301 1,1614 3 818 2 67% 1 33% 0 Contact Lenses 1,1954 645 11 400 10 91% 1 19% 0 Contact Lenses 1,1954 645 11 400 10 91% 1 19% 0 Contact Lenses 1,1954 645 11 400 10 91% 1 19% 0 Contact Lenses 1,1954 645 11 400 10 91% 1 19% 0 Contact Arranging B Judging 1 11 3,261 0 1,734 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0% 0 0 0 0% 0 0 0 0% 0	Consultants - Telecommunication	195	1,868	1 1,1	00 1	100%	0	0%	0	
Contrainted Freight Service	Consumers Cooperative Organizations	301	1,614	3 8	.8 2	67%	1	33%	0	6.25% 0.00% 0.00%
Contractor Commercial 2,192 0 1,734 0 0% 0 0% 0 0% 0 0 0	Containerized Freight Service	296	1,621	4 6	3 2	50%	2	50%	0	0.00%
Contractor - Crawl Space 59 2,574 0 1,734 0 0% 0 0% 0 0 0% 0 0	Contract Manufacturing	119	2,192	0 1,7	84 0	0%	0	0%	0	0.00%
Contractor - Disabled Access 126 2,156 0 1,734 0 0% 0 0% 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0	Contractor - Crawl Space	59	2,574	0 1,7	34 C	0%	0	0%	0	
Contractor - Flat Roof 709 1,117 1 1,190 1 100% 0 0% 0 Contractor - Gas 965 954 1 1,190 1 100% 0 0%	Contractor - Disabled Access	126	2,156	0 1,7	34 0	0%	0	0%	0	
Contractor - General Green Bulleder 361 1,508 2 966 2 100% 0 0% 0 Contractor - Home Performance 325 1,563 0 1,734 0 0% 0 0% 0 0% 0 0 0% 0 0% 0 0% 0 0 0%	Contractor - Flat Roof	709	1,117 954	1 1,1	00 1	100%	0	0%	0	0.00%
Contractor - Home Performance 325 1,563 0 1,734 0 0% 0 0% 0 Contractor - Insulation 24,67 63 9 455 7 78% 2 22% 0 Contractor - Insulation 24,767 63 9 455 7 78% 2 22% 0 Contractor - Insulation 237 1,766 1 1,190 1 100% 0 0% 0 Contractor - Working Systems 79 2,415 0 1,734 0 0% 0 0% 0 Contractor - Metahanical Insulation 389 1,466 0 1,734 0 0% 0 0% 0 Contractor - Metah Roding 823 1,037 0 1,734 0 0% 0 0% 0 Contractor - Bording Spray Foam Insulation 89 2,264 0 1,734 0 0% 0 0% 0 0% 0 0%	Contractor - General Green Builder Contractor - Hauling	361 46	1,508 2,692	2 9 0 1,7	56 2 84 0	100%	0	0%	0	0.00%
Contractor - Insulation 24,767 6.3 9 455 7 78% 2 22% 0 Contractor - Low Voltage Systems 79 2,415 0 1,734 0 0% 0 0% 0 Contractor - We Voltage Systems 79 2,415 0 1,734 0 0% 0 0% 0 Contractor - Heach Real Regian 823 1,037 0 1,734 0 0% 0 0% 0 Contractor - Heach Regian 3,070 461 12 385 2 17% 10 83% 0 Contractor - Received 3 9 2,364 0 1,734 0 0% 0 0% 0 Contractor - Received 1 3,669 0 1,734 0 0% 0 0% 0 Contractor - Serept Foam Insulation 89 2,264 0 1,734 0 0% 0 0% 0 0% 0	Contractor - Home Performance Contractor - Industrial	248	1,563 1,727	0 1,7 0 1,7	34 0 34 0	0%	0	0%	0	0.00%
Contractor - Low Voltage Systems 79 2,415 0 1,734 0 0% 0 0% 0 Contractor - Metal Roding 823 1,037 0 1,734 0 0% 0 0% 0 Contractor - Rended & Repair 3,070 461 12 385 2 17% 10 83% 0 Contractor - Roding Spray Foam Insulation 89 2,364 0 1,734 0 0% 0 0% 0 Contractor - Septry Foam Insulation 2,90 555 2 966 1 50% 1 50% 0 Contractor - Super Foam Insulation 2,90 555 2 966 1 50% 1 50% 0 Contractor - Super Foam Insulation 3,90 2,768 0 1,734 0 0% 0 0% 0 Contractor - Super Foam Insulation 2,90 555 2 966 1 50% 1 50% 0 Co	Contractor - Interior Trim	24,767 237	1,766	9 4 1 1,1	55 7 90 1	78% 100%	0	22%		0.00% 0.00%
Contractor - Netal Roofing 823 1,037 0 1,734 0 0% 0 0% 0 Contractor - Roofing Strap Foam Insulation 89 2,364 0 1,734 0 0% 0 0% 0 Contractor - Sepery Foam Insulation 1 3,669 0 1,734 0 0% 0 0% 0 Contractor - Sepry Foam Insulation 2,990 555 2 966 1 50% 1 50% 0 Contractor - Water Conditioning 34 2,830 1 1,190 1 100% 0 0% 0 Contractor - Soustical Ceiling 39 2,768 0 1,734 0 0% 0 0% 0 Contractors - Housing 835 1,032 1 1,190 0 0% 0 0% 0 Contractors - Housing 835 1,032 1 1,190 0 0% 0 0% 0 Contractors - Fooring	Contractor - Mechanical Insulation	389	1,466	0 1,7	84 0	0%	0	0%	0	
Contractor - Roofing Spray Foam Insulation 89 2,364 0 1,734 0 0% 0 0% 0 Contractor - Spray Foam Insulation 1 3,669 0 1,734 0 0% 0 0% 0 Contractor - Spray Foam Insulation 2,990 555 2 966 1 50% 1 50% 0 Contractor - Water Conditioning 34 2,830 1 1,190 1 100% 0 0% 0 Contractors - Acoustical Ceiling 39 2,768 0 1,734 0 0% 0 0% 0 Contractors - Hooring 835 1,032 1 1,190 0 0% 1 100% 0 Contractors - Hooring 7,133 228 28 209 10 36% 16 57% 2 Contractors - Framing 2,760 505 0 1,734 0 0% 0 0% 0 0 0% 0 <td>Contractor - Metal Roofing Contractor - Remodel & Repair</td> <td>823 3,070</td> <td>1,037 461</td> <td>0 1,7 12 3</td> <td>84 0 85 2</td> <td>0%</td> <td>10</td> <td>0%</td> <td>0</td> <td>0.00%</td>	Contractor - Metal Roofing Contractor - Remodel & Repair	823 3,070	1,037 461	0 1,7 12 3	84 0 85 2	0%	10	0%	0	0.00%
Contractor - Spray Foam Insulation 2,90 555 2 966 1 50% 1 50% 0 Contractor - Water Conditioning 34 2,830 1 1,190 1 100% 0 0% 0 0% 0 Contractors - Acoustical Ceiling 39 2,768 0 1,734 0 0% 0 0% 0 0% 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0	Contractor - Sheetrock	1	3,669	0 1,7	34 0	0%	0	0%		0.00%
Contractors - Celling 835 1,032 1 1,190 0 0% 1 100% 0 Contractors - Flooring 7,133 228 28 209 10 36% 16 57% 2 Contractors - Framing 2,760 505 0 1,734 0 0% 0 0% 0	Contractor - Spray Foam Insulation Contractor - Water Conditioning	34	2,830	2 9 1 1,1	56 1 00 1	50%	1 0	50%	0	0.00% 0.00%
Contractors - Framing 2,760 505 0 1,734 0 0% 0 0% 0	Contractors - Ceiling	835	1,032	1 1,1	0	0%	1	100%		0.00%
	Contractors - Framing	2,760		0 1,7	34 C	0%	0	0%	2	7.14% 0.00%
Contractors - General 245,408 2 357 17 147 41% 194 54% 16 Contractors - Gutters 887 1,006 2 966 0 0% 1 50% 1 Contractors - Plant Maintenance Shutdown 29 2,912 0 1,734 0 0% 0 0% 0	Contractors - General Contractors - Gutters	245,408 887	2 1,006	357 2 9	.7 147 66 0	41%	194	54%		4.48% 50.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Contractors - Retaining Wall Contractors - Sheet Metal	229 269	1,783 1,678	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Contractors - Solar Energy Contractors Equipment & Supplies - Dealers & Ser	2,074 702	611 1,124	9	455	4	44% 75%	5	56%	0	0.00%
Contractors Equipment & Supplies - Rent & Lease Controls, Control Sys & Regulators	1,123 1,196	870 843	1		1	100% 0%	0	0% 0%	0	0.00%
Convenience Stores Convention Services & Facilities	2,954 1,191	478 848	16		11	69% 100%	5	31% 0%	0	0.00%
Convents & Monasteries Converters - Electric	1	3,669 3,669	0	1,734 1,734	0	0% 0%	0	0%	0	0.00% 0.00%
Conveyors & Conveying Equipment Cookies & Crackers	163 130	1,990 2,132	0	1,734	0	0% 0%	0	0%	0	0.00%
Cooking Instruction Cooking Utensils	129 2,264	2,134 580	1		0	0% 50%	0	0% 50%	1	100.00% 0.00%
Cooling Towers Copiers & Copier Supplies	5 1,018	3,438 928	0	1,734 1,190	0	0% 100%	0	0% 0%	0	0.00%
Copper Products Coppersmiths	116 13	2,209 3,193	1 0	1,190	1	100% 0%	0	0%	0	0.00%
Copy & Duplicating Service Copyright Service	3,061 43	463 2,727	4		4	100% 0%	0		0	0.00% 0.00%
Cord Blood Storage Corn Products	14 52	3,169 2,641	0	1,734 1,734	0	0%	0	0%	0	0.00%
Corporate Awards Corporate Housing	113 56	2,225 2,597	0		0	0% 0%	0	0%	0	0.00%
Correspondence Schools Corrosion Control	13,380 10	132 3,284	16 0	313 1,734	10	63% 0%	5	31% 0%	1 0	6.25% 0.00%
Corsets & Girdles Cosmetic & Toiletry Preparations - Manufacturers	25 96	2,978 2,310	0	1,734	0	0%	0	0%	0	0.00%
Cosmetic Sales Cosmetic Sales by Internet	386 1,006	1,473 936	2	966 818	1	50% 100%	1	50% 0%	0	0.00% 0.00%
Cosmetic Sales by Mail Cosmetics - Wholesale & Manufacturers	1 380	3,669 1,481	0	1,734 1,190	0	0% 100%	0	0%	0	0.00%
Cosmetics & Perfumes - Retail Costume Fabrics, Trim & Accessories	1,708	702 2,678	3	818 1,190	1	33% 0%	1	33%	1	33.33% 100.00%
Costumes - Masquerade & Theatrical Counterfeit Money Detection Devices	694	1,130 3,669	5	621 1,734	1	20%	2	40% 0%	2	40.00%
Countertop - Fabrication Countertops	458 15.044	1,366 120	2 35	966 163	1 23	50%	1 12	50%	0	0.00%
Countertops - Concrete Coupon Book Promotions	8 878	3,339 1,011	0	1,734 350	0 2	0% 14%	0	0% 29%	0 8	0.00% 0.00% 57.14%
Coupon Services Couriers	12,502 2,776	138 499	1,012	2 432	364 8	36% 80%	556 2	55% 20%	92 0	9.09%
Court Reporters Covers - Protective	37 86	2,784 2,376	0	1,734 1,734	0	0% 0%	0	0%	0	0.00% 0.00%
CPR Training & Certification Craft Galleries & Dealers	909 455	990 1,371	27	217 966	2	7% 0%	25	93% 100%	0	0.00%
Craft Instruction Craft Supplies	8 1.150	3,339 861	0	1,734 621	0	0% 80%	0	0%	0	0.00%
Crane Service Cranes	425 619	1,413 1,190	0	1,734 1,734	0	0% 0%	0		0	0.00%
Cranes - Accessories & Parts Crankshaft Grinding	8 59	3,339 2,574	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Credit - Debt Consolidation Services Credit & Debt Counseling	7,517 20,627	218 78	45 40	124 140	33 19	73% 48%	12 16	27% 40%	0 5	0.00% 12.50%
Credit Card - Merchant Services Credit Card Processing Service	3,153 3,841	454 377	48 29	119 197	34 23	71% 79%	14 6	29% 21%	0	0.00%
Credit Cards - Protection Service Credit Cards & Plans	484 4,788	1,327 318	7 39	525 143	7 32	100% 82%	7	0% 18%	0	0.00%
Credit Cards & Plans - Equipment & Supplies Credit Repair Services - Advance Fee	462 24	1,361 2,988	1 0	1,190 1,734	0	0% 0%	1 0	0%	0	0.00%
Credit Reporting Agencies Credit Services	4,851 2,075	314 610	19 14	277 350	13 12	68% 86%	5 1	26% 7%	1	5.26% 7.14%
Credit Unions Cremation Services	15,584 654	113 1,160	12 0	385 1,734	11 0	92% 0%	0		1 0	8.33% 0.00%
Cremation Urns Crematories	113 210	2,225 1,836	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Crime Scene/Trauma Clean Up Crisis Intervention Service	159 39	2,011 2,768	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Cruises Cryogenics	1,871	662 3,535 3,438	6	567 1,734	0	67% 0%	2 0 0	33% 0%	0 0 0	0.00%
Crystals - Industrial Culverts Cupolas	30 10	2,892 3,284	0	1,734 1,734 1,734	0	0% 0% 0%	0	0% 0% 0%	0	0.00%
Currency Exchange Curtains - Wholesale & Manufacturers	2,866	487 3,669	2	966 1,734	1	50% 0%	1	50% 0%	0	0.00% 0.00% 0.00%
Custom Brokers Custom Framing	954 447	961 1,385	3	818 1,734	3	100%	0	0%	0	0.00%
Custom Tile Painting Customs Consultant	21 85	3,035 2,385	1	1,190	0	0% 100%	1	100%	0	0.00%
Cutlery Cutting & Slitting Service	90 13	2,356 3,193	2 0	966 1,734	2	100% 0%	0	0% 0%	0	0.00%
Cylinders - Air & Hydraulic Cylinders - Gas	21 27	3,035 2,943	0	1,734 1,190	0	0% 0%	0	0% 100%	0	0.00% 0.00%
Dairies Dairy Equipment & Supplies	254 56	1,715 2,597	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Dairy Products - Wholesale Dance Apparel	220 127	1,804 2,149	0	1,734 1,190	0	0% 100%	0	0% 0%	0	0.00%
Dance Companies Dancing Instruction	3,820 2,169	379 594	27 5	217 621	8 5	30% 100%	19		0	0.00%
Dancing Supplies Darts & Dart Boards	400	1,450 3,594	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Data Communications Equipment & Systems Data Processing Equipment	481 35	1,332 2,808	1 0		1 0	100% 0%	0	0%	0	0.00%
Data Processing Equipment - Maintenance Data Processing Service	19 592	3,065 1,212	0	1,734 1,190	0	0% 100%	0	0%	0	0.00%
Data Processing Supplies Data Recovery	35 497	2,808 1,311	0		0	0% 0%	0		0	0.00%
Data Systems - Consultants & Designers Dating Service	295 8,756	1,624 187	0 149	39	42	0% 28%	0 104	70%	3	0.00% 2.01%
Dating Service - Online Day Care - Adults	33 189	2,846 1,888	0	1,190 1,734	0	100%	0	0%	0	0.00%
Day Spas Debt Relief Education	15,700 40	2,758 653	98 0 4		26	27% 0%	62	0%	10 0 0	10.20% 0.00%
Debt Relief Services Debt Settlement - Canada Decals	1,919 5,732 332	276 1,547	31		27	25% 87% 25%	4	75% 13% 75%	0	0.00% 0.00% 0.00%
Deck - Repair Deck Builder	341 1.762	1,533 685	1 12	1,190	1	100%	0	0%	0	0.00%
Deck Cleaning & Sealing Decoration Contractors - Party, Convention	16 569	3,123 1,232	0	1,734 818	0	0% 67%	0	0%	0	0.00%
Delicatessens Delivery Service	609 23,380	1,198 69	0 97	1,734 68	0 66	0% 68%	0 31	0%	0	0.00%
Demographic Research Demolition Contractors	8 3,459	3,339 425	0	1,734 1,190	0	0% 0%	0	0%	0	0.00%
Dental Equipment - Repair & Refinish Dental Equipment & Supplies	144 1,348	2,070 779	0	1,734 818	0	0% 33%	0	0% 67%	0	0.00%
Dental Hygienists Dental Laboratories	501 1,330	1,309 791	2	966 966	1 2	50% 100%	0	0% 0%	1 0	50.00% 0.00%
Dental Service Plans Dentist - Dental Implants	231 315	1,774 1,584	0	1,734 966	0	0% 50%	0	50%	0	0.00% 0.00%
Dentist - Dental Surgery Dentist - Orthodontist	453 654	1,374 1,160	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Dentist - Periodontist Dentist - Prosthodontist	86 4	2,376 3,486	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Dentistry - Children Dentistry - Cosmetic	196 1,093	1,862 888	1 0	1,190 1,734	1 0	100%	0	0%	0	0.00%
Dentists Denturist	15,170 3,547 11	118 412	33 5 0	172 621 1,734	23 4 0	70% 80%	10 1	20%	0	0.00%
Deodorants Deodorizing & Disinfecting Department Stores	11 17 5,740	3,261 3,098 275	0 0 252	1,734 1,734 20	0 0 251	0% 0% 100%	0		0 0 0	0.00% 0.00% 0.00%
Deposit Protection	5,740 1	3,669	252		251	100%	0	0%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Design & Build Contractor Designers - Apparel	190 650	1,886 1,165	1 3	1,190 818	0	0% 33%	1 2	100% 67%	0	0.00%
Designers - Industrial Desktop Publishing	295 238	1,624 1,762	1	1,190 1,734	1	100%	0	0%	0	0.00%
Destination Management Detective Agencies	10		0	1,734 1,734	0	0% 0%	0	0%	0	
Developmental Disability Services Diabetes Services & Supplies	80 5	2,412 3,438	0	1,734	0	0% 0%	0	0%	0	
Diamond Buyers	144	2,070 433	1 3	1,190 818	1	100%	0	0%	0	0.00%
Diamonds Diamonds - Industrial	3,365 15	3,142	0	1,734	0	67% 0%	1 0	0%	0	0.00%
Diaper Service Dictating Machines & Supplies	381 1	1,479 3,669	4	693 1,734	0	50% 0%	2	0%	0	0.00%
Die Castings Die Cutting	20 19	3,048 3,065	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Dietitians Differentials - Automobile	30 1	3,669	1 0	1,190 1,734	0	0% 0%	0	0%	0	
Digital Media Dinner Theatres	803 87	1,055 2,373	13	362 1,190	13 1	100% 100%	0	0%	0	
Disability Access Equipment Disabled Person Assistance	75 39	2,447 2,768	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Disc Jockeys Discotheques	2,982 1	474 3,669	0	525 1,734	0	43% 0%	4	0%	0	0.00%
Discount Stores Dishwashing Machines - Dealers	16,652 5	107 3,438	65 0	95 1,734	28 0	43% 0%	37 0	0%	0	0.00%
Dishwashing Machines - Service & Repair Dispensary - Medical Marijuana	125 63	2,160 2,532	0	1,734 1,190	0	0% 0%	0	100%	0	0.00%
Display Designers & Producers Display Fixtures & Materials	1,292 100	804 2,287	7	525 1,734	3	43% 0%	4	0%	0	
Disposable Products Distillers	12 72	3,230 2,465	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Distributing Service - Circular, Sample Divers	144 52	2,070 2,641	0	1,734 1,190	0	0% 0%	0		0	0.00%
Divers Equipment & Supplies	505	1,303	1	1,190	1	100%	0		0	0.00%
Diving & Marine Services Diving Instruction	77 342	1,530	1 2	1,190 966	1	100% 50%	0	50%	0	0.00%
Divorce Assistance DNA Testing	3,511 217	419 1,812	4 2	693 966	3 1	75% 50%	1	50%	0	0.00%
Dock Builders Docks	397 263	1,456 1,686	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Document Imaging & Scanning Service Dog Breeders	298 4,984	1,617 308	0 13	1,734 362	0 5	0% 38%	0 5	38%	0	0.00% 23.08%
Dog Daycare Doll Clothing & Accessories	662 479	1,150 1,338	2	966 1,734	2	100% 0%	0	0%	0	0.00%
Doll Houses & Accessories Dolls - Collectors	112 90	2,232 2,356	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Dolls - Retail Dome Structures	89 77	2,364 2,427	1	1,190 1,190	0	0% 100%	1 0		0	0.00%
Door & Gate Operating Devices Door Closers & Checks	881 9	1,008 3,318	0	1,734 1,734	0	0% 0%	0		0	0.00%
Door Frames Door Manufacturer - High Performance	72 60	2,465 2,559	0	1,734 1,734	0	0% 0%	0		0	0.00%
Doors Doors - Commercial	25,019 240	60 1,754	50 0	114 1,734	36 0	72% 0%	14 0	28%	0	0.00%
Doors - Installation Doors - Patio	291 50		1 0	1,190 1,734	1 0	100%	0	0%	0	0.00%
Doors - Repair Doors - Rolling	5,008 4	306 3,486	4 2	693 966	3 2	75% 100%	1 0	25%	0	0.00%
Door-to-Door Sales - Cleaning Supplies Door-to-Door Sales - Cosmetics	38 111	2,779 2,241	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Door-to-Door Sales - Magazines Door-to-Door Sales - Photography	14 162	3,169 1,998	0	1,734 1,190	0	0% 0%	0	0%	0	0.00%
Doughnuts Drafting Equipment & Supplies	698 42	1,128 2,737	1 0	1,190 1,734	1 0	100%	0	0%	0	0.00%
Drafting Services Drainage Contractors	1,582 6,016	728 260	0	1,734 455	0	0% 56%	0	0%	0	0.00%
Drama/Acting Instruction Draperies - Wholesale & Manufacturers	247 216	1,730 1,819	1	1,190 567	1	100% 50%	0		0	0.00% 0.00%
Draperies & Curtains - Retail & Custom Drapery & Curtain Cleaners	4,716 297	320 1,620	13	362 1,190	10	77% 100%	3	23%	0	0.00%
Drapery & Curtain Fabric - Wholesale & Manufacturers Drapery & Curtain Fabrics - Retail	37 721	2,784 1,107	0	1,734 1,190	0	0% 0%	0	0%	0	0.00% 0.00%
Drapery Installation Service Dredging	426 8	1,411 3,339	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Dresses - Wholesale & Manufacturers Dressmakers	96 586	2,310 1,215	2	966 818	0	0% 67%	2	100%	0	0.00%
Drilling - Geothermal Drilling - Oil Well	95 134	2,319	0	1,734 1,734	0	0% 0%	0	0%	0	0.00% 0.00% 0.00%
Drilling & Boring Contractors Drilling & Boring Equipment & Supplies	1,470 147	747 2,053	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Drills Drive Shafts	6	3,402 1,953	0	1,734 1,734	0	0% 0%	0	0%	0	0.00% 0.00%
Drivers Education Driveway Installation, Paving & Repair	1,833 1,164	669 857	2 18	966 291	0	0% 33%	2 10	100%	0	0.00% 11.11%
Driving Instruction Driving Proficiency Test Service	12,608 2,199	136 588	27	217 693	15	56% 75%	12	44%	0	0.00%
Driving Training Equipment Drug & Alcohol Screening & Testing	51 181	2,648 1,922	2	966 1,190	2	100%	0	0%	0	0.00% 0.00% 0.00%
Drug Abuse & Addiction - Info & Treatment	810	1,050	1	1,190	1	100%	0		0	0.00%
Drug Brokers Drug Manufacturers	0	3,749	1 0	1,190 1,734	1	100%	0	0% 0%	0	
Druggists - Wholesale Dry Cleaners	3 20,225	3,535 80	0 148	1,734 40	0 79	0% 53%	0	0%	0	0.00%
Dry Cleaners - Equipment - Wholesales Dry Cleaners - Mobile	70	2,481 3,402	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Dry Cleaners - Self Service Dry Goods - Retail	11 15	3,261 3,142	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Dry Ice Dryer Vent Cleaning	187 488	1,901	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Drying Equipment - Industrial	13	3,193	0	1,734	0	0%	0		0	0.00%
Drying Service Drywall Contractors	6 24,129	3,402 67	0	1,734 486	0	0% 50%	0		0	0.00%
Drywall Contractors Equipment & Supplies Drywall Taping and Texturing	423 422	1,417 1,418	1	1,190 1,190	1	100% 100%	0	0%	0	0.00%
Duct & Duct Fittings Duct Cleaning	26 23,837	2,960 68	0 45	1,734 124	0 22	0% 49%	0 22	0%	0	0.00% 2.22%
Dumpster Services Dune Buggies	220 32	1,804 2,865	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Duplicating Machines & Supplies Dust Collecting Systems	4 5	3,486 3,438	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Duty Free Shops DVD sales & service	140 261		0 5	1,734 621	0 2	0% 40%	0	0%	0	0.00%
Ear & Body Piercing E-Books	779 56	1,072 2,597	0	1,734 455	0	0% 100%	0	0% 0%	0	0.00%
e-cigarette flavoring e-cigarettes		3,669	0	1,734 1,190	0	0% 100%	0	0%	0	0.00%
Economic Development Organizations Economic Research & Analysis	1 330		1		0	0%	0		0	0.00%
Editorial Services	1	1,551 2,892	0 0	1,734 1,734	0		0		0	
	1 330 30	1,551 2,892 3,123	0	1,734	0 0 3	0% 0%		0% 0%	0 0	0.00% 0.00% 0.00%
Educational Consultants Educational Materials - Home Schooling Educational Research	1 330 30 16 152	1,551 2,892 3,123 2,033 560	0 0 0	1,734 1,734 1,734	0 0 3 0	0% 0% 75% 0%	0	0% 0% 25% 0%	0 0 0 0	0.00% 0.00% 0.00% 0.00%
Educational Consultants Educational Materials - Home Schooling Educational Research Eggs	1 330 30 16 152 2,362 13 24 96	1,551 2,892 3,123 2,033 560 3,193 2,988 2,310	0 0 0 4 4	1,734 1,734 1,734 693 1,734 1,734 1,734	0 0 0 3 0 0	0% 0% 75% 0% 0%	0 0 1 0 0	0% 0% 25% 0% 0% 0%	0 0 0 0 0	0.00% 0.00% 0.00% 0.00% 0.00% 0.00%
Educational Consultants Educational Materials - Home Schooling Educational Research	1 330 30 16 152 2,362 13 24 96 2,104	1,551 2,892 3,123 2,033 560 3,193 2,988 2,310 606 2,727	0 0 0 4 4 0 0	1,734 1,734 1,734 693 1,734 1,734 1,734 1,734	0 0 0 3 0 0 0 0 0 4	0% 0% 75% 0%	0 0 1 0 0	0% 0% 25% 0% 0% 0% 0%	0 0 0 0 0 0 0 0	0.00% 0.00% 0.00% 0.00% 0.00%
Educational Consultants Educational Materials - Home Schooling Educational Research Eggs Elderly/Senior Specialty Services E-Learning	1 330 30 16 152 2,362 13 24 96 2,104	1,551 2,892 3,123 2,033 560 3,193 2,988 2,310 606 2,727	0 0 4 4 0 0 0 3	1,734 1,734 1,734 693 1,734 1,734 1,734	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0% 0% 75% 0% 0% 0% 100%	0 0 1 0 0 0	0% 0% 25% 0% 0% 0% 0% 0% 0% 33% 32%	0 0 0 0 0 0 0 0 0 0 0 0	0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%

Color Colo	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Column				1 8		0		1 2		0	
STANDONS OF THE PROPERTY OF TH		1,009	933	1 0	1,190	1 0					0.00%
Commons Comm	Manufacturers Electric Instruments	33	2,846	4	1,734	1 0	25%		75%	0	0.00%
Company Comp	Electric Motors - Dealers & Repairing	705	1,121	0	1,734	0	0%	0	0%	0	0.00%
Company	Electric Motors - Supplies & Parts	148	2,045		1,734	0	0%	0	0%	0	0.00%
1	Electric Scooters	820	1,043	8	486	6	75%	2	25%	0	0.00%
### Add Professor	Electric Switchboards		3,169	0	1,734	0	0%	0	0%	0	0.00%
Commonweight Comm	Backup Systems		2,495	0	1,734	0	0%	0	0%	0	0.00%
Section Section 15 (1997) Section Section 15 (1997) Section Section 15 (1997) Section Section 15 (1997)	Electricians	111,319	12	63	97	45	71%	17	27%	1	1.59%
COLLEGE AND ADDRESS AND ADDRES	Electrolysis	1,445	755	4	693	3	75%	1	25%	0	0.00%
Commonweal Com	Electronic Equipment & Suppliers - Service & Repair	6,415	245	35	163		54%	15	43%	1	2.86%
Content Cont	Manufacturers	4,566	329	155	37		88%	19	12%	0	0.00%
Common C	Electronic Mail Service	19		1		0	0%		0%		100.00%
Common Security 1	Electronic Testing Equipment	41	2,746		1,734	0		0	0%	0	0.00%
Content Agriculture Agriculture 1	Electronics - Educational Kits Electronics Research & Development	45	2,706	0	1,734	1 0	0%	0	0%	0	0.00%
The contention	Electrotype Equipment & Supplies	16	3,123		1,734	0	0%	0	0%	0	0.00%
Common Series Ser	Elevator Installation	204	1,845	0	1,734	0	0%	0	0%	0	0.00%
Section Continue	Elevators - Sales & Service		941	0 4	693	0	50%	1	25%	1	25.00%
1. 1. 1. 1. 1. 1. 1. 1.	Email Service Provider		1,214	5	621	2	40%	3	60%	0	0.00%
September Sept	Embroideries - Uniform	101	2,282	2	966	1	50%	1	50%	0	0.00%
Capter Control (1987) 1.00	Embroidery Design Punching	29	2,912	_	1,734	0	0%	0	0%	0	0.00%
Suppose Deficis	Supplies		1,723	0	1,734	0	0%	0	0%	0	0.00%
Compared Four 141	Emergency Shelters		3,230	0	1,734	0	0%	0	0%	0	0.00%
Calcarding Services 1,885 685 11 665 7 15 15 15 15 15 15 15	Employee Benefit Plans	441	1,391	0	1,734	0	0%		0%	0	0.00%
Compared Service 1,546 2	Employment Contractors - Temporary Help	1,886	660	11 1	409	2	18%		82%	0	0.00%
Compress 15	Employment Service		274	-	693	1 0	25%		75%	0	0.00%
Compress 1.00	Employment Service - Employee Leasing Employment Service - Government, Co, Fraternal	2	3,594	0	1,734	0	0%		0%		0.00%
Carbonal 3 356 6 172 6 6 6 6 6 6 6 6 6	Employment Training		599	0	693	0	0%		100%	0	0.00%
Security	Encyclopedias	5 2	3,594	1 0	1,734	0	0%	0	0%	0	0.00%
Corpy Management Contractant	Manufacturers	23	3,000	0	1,734	0	0%	0	0%	0	0.00%
Commons	Energy Management & Conservation Consultant	5,487	284	29	197		100%	0	0%	0	0.00%
Congenting Segment & Segment 10 2,112 0 1,774 0 0 0 0 0 0 0 0 0	Engineering Consultants	2,054	618	438	693	2	50%	2	50%	0	0.00%
Company 1,050	Engineering Equipment & Supplies	134	2,112	_	1,734	0	0%	0	0%	0	0.00%
Express Forestreament 18 3,077 0 1.724 0 0 0 0 0 0 0 0 0	Engineers - Civil	1,253	817	0	1,734	0	0%	0	0%	0	0.00%
Property	Engineers - Environmental	18	3,077	0	1,734	0	0%	0	0%	0	0.00%
Engine - Found Conversion 1,518 727 3 518 3 100% 0 0 0 0 0 0 0 0 0				0		0					0.00%
Compares	Engines - Diesel Engines - Fuel Conversion	133	737	3	818 1,734	3	100%		0%		0.00%
Engines - Replace 1,000	Engines - Gas	568	1,233	2	966	2	50%	1	50%	0	0.00%
Engineers Rechanical 1938 1,868 10 1,774 0 0 0 0 0 0 0 0 0	Engines - Rebuild & Exchange	5,581	283	7	525	1 3	43%	0	57%	0	0.00%
Engigener Photo	Engravers - Mechanical	195	1,868	_	1,734	0	0%		0%	0	0.00%
Engrown - Sationary 7 3,377 1 1,190 1 100% 0 0 % 0 0.00%	Engravers - Photo	2	3,594	0	1,734	0	0%		0%	0	0.00%
Exertamors	Engravers - Stationery	7	3,377	1	1,190	1	100%		0%	0	0.00%
Envelopes - Windessite & Manufacturers	Entertainers	1,718	699	_	486	4	50%		50%		0.00%
Environmental Connutring & Contracting (contracting	Envelopes - Wholesale & Manufacturers	55	2,608	0	1,734	0	0%	0	0%		0.00%
Environmental, Conservations & Ecol Org	Environmental Consulting & Contracting	1,485	744	1	1,190	0	0%	1	100%	0	0.00%
Equipment Calibration	Environmental, Conservationist & Ecol Org Equestrian Services	679 847	1,141 1,025	0	1,734 693	0 4	0%	0	0%	0	0.00%
Executed 1,754 0 1,754 0 1,754 0 0,9% 0 0,9% 0 0,09% 0 0,09% 0 0,09% 0 0,09% 0 0,09% 0 0,09% 0 0,09% 0 0,09% 0 0,09% 0 0,09% 0 0,09% 0 0,09% 0 0,00%	Equipment Calibration	23 45	3,000 2,706	0	1,734 1,734	0	0% 0%	0	0%	0	0.00% 0.00%
Escrows Service	Erosion Control	240	1,754	0	1,734	0	0%	0	0%	0	0.00%
Eates Panning & Management	Escrow Service	33	1,684 2,846		1,734 1,734	0	0% 0%	0	0%	0	0.00%
Estheticians	Estate Planning & Management	463	1,359		1,734	0	0%	0	0%	0	0.00%
Event Center	Estheticians	627	1,183	1	1,190	0	0%	1	100%	0	0.00%
Event Hanners - Corporate 70 2,481 1 1,190 1 100% 0 0 % 0 0.00%	Event Center	48	2,678	6	567		0%		33%	4	66.67%
Excavating Contractors	Event Planners - Corporate	70	2,481	23 1	1,190	10	100%		0%	0	0.00%
Executive Search Consultants	Excavating Contractors	31,723	46		333		67%	5	33%	0	0.00%
Exercise Physical Fitness Programs 6,137 253 62 100 42 68% 13 21% 7 11,29%	Executive Search Consultants	496	1,313	0	1,734		0%	0	0%	0	0.00%
Exercise Equirement & Machinies - Service & Repair 30 2,892 2 966 1 50% 1 50% 0 0.00% 0.00%	Exercise & Physical Fitness Programs Exercise Equipment & Machines - Sales	6,137	253 462	62	100 362	42	68%	13	21%	7	11.29%
Explosives 18 3,077 0 1,734 0 0% 0 0% 0 0.00%	Exercise Equipment & Machines - Service & Repair	30	2,892 2,943	2	966 1,734	1 0	50%	1	50%	0	0.00%
Exporters 724 1,104 1 1,190 0 0% 1 100% 0 0.00%	Explosives Export Management	16	3,123	0	1,734 1,734	0	0% 0%	0	0%	0	0.00% 0.00%
Exterior Structures - Barn Construction 172 1,819 0 1,734 0 0% 0 0% 0 0,00%	Express & Transfer Service	331	1,550		818	0	33%	2	67%	0	0.00%
Exterior Structures - Gazebos, Arbors, Pergolas 25 2,978 1 1,190 0 0% 0 0% 1 100,00% Feed ass Suppliers 922 990 4 693 1 25% 3 75% 0 0.00% Fabric Laminating & Bonding 5 3,438 0 1,734 0 0% 0 0% 0 0.00% Fabric Shops 1,759 666 3 818 1 33% 2 67% 0 0.00% Fabrics - Wholesale & Manufacturers 20 3,048 0 1,734 0 0% 0	Exterior Designers	216	1,819		1,734	13	0%	0	0%	0	0.00%
Fabric Laminating & Bonding 5 3,438 0 1,734 0 0% 0 0% 0 0.00% Fabric Shops 1,759 666 3 818 1 33% 2 67% 0 0.00% Fabric Shops 20 3,048 0 1,734 0 0% 0 0 0.00% 0 0.00%	Exterior Structures - Gazebos, Arbors, Pergolas	25	2,978	1	1,190	0	0%	0	0%	1	100.00%
Fabrics - Wholesale & Manufacturers 20 3,048 0 1,734 0 0% 0 0% 0 0.00%	Fabric Laminating & Bonding	5	3,438	-	1,734	0	0%		0%	0	0.00%
	Fabric Shops Fabrics - Wholesale & Manufacturers Facility Maintenance		686 3,048 2,003	3 0	1,734 1,734	0	33% 0% 0%		0%		

Margaretins	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
100 - 100 -	Factoring Service Fairgrounds			0		0		0		0	
15 16 17 18 18 18 18 18 18 18	Fans - Household Fans - Industrial & Commercial	34	2,830	-	1,734	0					0.00%
The Property Services 1989 1	Fare Registers & Meters		2,166 557				75%	2	25%	0	0.00%
The Section 1	Farm Equipment - Repair & Parts Farm Management	296		2 0		2	100%		0%		0.00%
THE COLOR OF THE C	Farm Supplies Farmers Market	298	1,617		1,190	0 1	100%	0	0%	0	0.00%
STATE COMMENT 12	Farming Service Farms		863	1 11	409	1 2					0.00%
Seed Control	Farms - Organic Fashion Accessories	927	979		197	0	28%	20	69%	1	3.45%
TABLE STATES AND STATE	Fashion Designers	137	2,100	3	693	2	67%	3		0	0.00%
See September See	Fashion Show Producers Fasteners - Industrial & Construction	26 592		0		0					
See	Fax Equipment & Systems		, ,	0		0		0			0.00%
Tell Applications	Feed Concentrates & Supplements	4	3,486	-	1,734	0	0%		0%	0	0.00%
The Common	Felt & Felt Products	14	3,169		1,734	0	0%	0	0%	0	0.00%
Section 1.00	Fence Contractors	29,807	52		103	34	57%	24	40%	2	3.33%
Section 1981 1982 1	Fence Posts & Fittings	1,198	842	3	818	1	33%	1	33%	1	33.33%
The property of the property o	Fences - Vinyl	464	1,356	2	966	1	50%	1	50%	0	0.00%
Seed Sections	Fencing Instruction		1,420	-	1,734	0	0%	0	0%	0	0.00%
Table De Brownson 1	Fertility Specialists		2,385		1,734	0	0%	0	0%	0	0.00%
The Colon March 1971 1,007	Fiber & Fiber Products	1	3,669		1,734	0	0%	0	0%	0	0.00%
See Seed 1	Fiber Glass Materials		2,427	-	1,734	0	0%	0	0%	0	0.00%
Transport Frequency 19 275 1 176 1 5 5 5 5 5 5 5 5 5	Fiber Optics	6 27	2,943	0	1,734	0	0%	0	0%	0	0.00%
THIS PREMENT OF THE P	Fiberglass - Fabrication & Repair		2,574	0	1,734	0	0%	0	0%	0	0.00%
Tages and AG	Filling Equipment, Systems & Supplies Filling Machinery	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Proceedings	Filters - Air & Gas	90	2,356		1,734	0	0%	0	0%	0	0.00%
Transid Control of Con	Filters - Liquid Filters Air & Gas Cleaning	404	1,442	0	1,734	0	0%	0	0%	0	0.00%
TREATION 1,400 300 12 305 1 505 4 505 5 6 50	Financial Planning Consultants	9,503	176	8	486	0 5	63%	3	38%	0	0.00%
The Secret Control of Control o	Financing	4,943	310	12	385		50%	6	50%	0	0.00%
The A Series A Series Care Up	Fingerprinting	645	1,169	4 0	1,734	3 0	0%	0	0%	0	0.00%
The Name Programmer (1975) 157 157	Fire & Smoke & Water Clean Up	24	2,988	0	1,734	0	0%	0	0%	0	0.00%
100 Description of Supplies Color Colo	Fire & Water Damage Restoration	33,275	43		143	2 36	92%	0 3	8%	0	0.00%
International (1968) 1,100 1 1,100 0 0 0 0 0 1 20000000000	Fire Department Equipment & Supplies		2,559	1 0	1,734	0	0%		0%	0	0.00%
The Protection Consideration 700 1,400 1 1,000 0 0 0 0 0 0 0 0 0	Fire Extinguishers		1,026		1,190	0	0%	0	0%	1	100.00%
Temporal Engineer 1	Fire Hydrants Fire Protection Consultants			0		0	0% 100%		0% 0%		0.00%
Treatment 1 1,566 1 1,160 0 6 1 1,000 0 0 0 0 0 0 0 0 0	Fire Protection Contractor			0		0		0			
Treatment Engineers: Workstands & Nanufachamors 279 1,650 3 001 3 005 0 0 0 0 0 0 0 0	Firearm Manufacturer	2	3,594	1	1,190	0	0%	1	100%	0	0.00%
Temporary 112 2,222 0 7,78 0 595 1 595 0 2,000	Fireplace Equipment - Wholesale & Manufacturers	279	1,659	5	621	5	100%	0	0%	0	0.00%
Trevents	Fireproofing	112	2,232		1,734	0	0%		0%	0	0.00%
Test And Supplies 1315 1.1546 1.175	Fireworks	22	3,022	0	1,734	0	0%		0%	0	0.00%
Table Standord Wildows	First Aid Supplies	315	1,584		1,734	0	0%	0	0%	0	0.00%
Fig. 1 Fig.	Fish & Seafood - Wholesale	674	1,145	1	1,190	0	0%	1	100%	0	0.00%
Fishermen Supplies 293 1,532 9 455 0 09h 9 109h 0 0,009h 100	Fish Hatcheries	53	2,629	0	1,734	0	0%	0	0%	0	0.00%
Fishing Balt	Fishermens Supplies	293	1,632	-	455	0	0%	9	100%	0	0.00%
Fashing Tackle - Regard & Parter 10 3,264 0 1,734 0 05 0 05 0 0 0 0 0	Fishing Bait	51	2,648	0	1,734	0	0%		0%	0	0.00%
Fishing Tackle Dealers	Fishing Tackle - Repair & Parts		3,284	-	1,734	0	0%		0%	0	0.00%
Fixed Shoops 17 3,088 0 1,734 0 0% 0 0% 0 0.000% 1,100% 0 0.000% 1,100% 0 0.000% 1,100% 0 0.000% 1,100% 0 0.000% 0	Fishing Tackle Dealers		1,244	2	966	2	100%	0	0%	0	0.00%
Figure 188 1,893 0 1,734 0 0 0 0 0 0 0 0 0	Fix-It Shops	17	3,098		1,734	0	0%		0%	0	0.00%
Flashers Secret 14 3,169 0 1,734 0 0, 0% 0 0, 0% 0 0, 0.00%	Flags & Banners		1,893	0	1,734	0	0%		0%	0	0.00%
Files Marketes	Flashers - Electric		3,169	0	1,734	0	0%	0	0%	0	0.00%
Flight School 399 1,452 3 818 2 67% 1 33% 0 0,00% flood Corrol Equipment 6 2 3,594 0 1,734 0 0 % 0 0 % 0 0 % flood Corrol Equipment 6 5 2,519 0 1,734 0 0 % 0 0 % 0 0 % flood Corrol Equipment 6 2 3,594 0 1,734 0 0 % 1 100% 0 0 0.00% flood Corrol Equipment 7 0 0 0 0 0 0 0 0 0	Flea Markets	414	1,431	-	1,734	0	0%	0	0%	0	0.00%
Flood Control Equipment 55 2,519 0 1,734 0 0% 0 0% 0 0.0	Flight School		1,452	3	818	2	67%	1	33%	0	0.00%
Floor Coverings Floory/Polywarthane	Flood Control Equipment	65	2,519		1,734	0	0%	0	0%	0	0.00%
Roor Laying, Refinishing & Resurfacing 17,157 105 31 183 15 48% 14 4.5% 2 6.45% Roor Machines 3 3,535 0 1,734 0 0.05 0 0.00% 0 0.00% Roor Machines 7 3,377 0 1,734 0 0.05 0 0.05 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0 0 0 0 0 0 0 0	Floor Coatings - Epoxy/Polyurethane		2,574	0	1,734		0%	0	0%	0	0.00%
Floor Machines - Repair 7 3,377 0 1,734 0 0% 0 0% 0 0.00	Floor Laying, Refinishing & Resurfacing	17,157	105	31	183	15	48%	14	45%	2	6.45%
Floor Removal 1,144 1,149 1 1,190 0 0% 1 1,10% 0 0,00%	Floor Machines - Repair	7	3,377	0	1,734		0%	0	0%	0	0.00%
Floor Feature Compunds	Floor Refinishing	174	1,949	1	1,190	0	0%	1	100%	0	0.00%
Floor Washing, Polishing & Cleaning 78	Floor Removal, Resurfacing and Refinishing	7	3,377	2	966	1	50%	0	0%	1	50.00%
Floors - Industrial 972 950 3 818 1 33% 2 67% 0 0.00%	Floor Waxing, Polishing & Cleaning	78	2,421		1,734	0	0%	0	0%	0	0.00%
Floors - Falamente 24 2,988 0 1,734 0 0% 0 0% 0 0.00% Floors - Falamente 72 2,465 0 1,734 0 0% 0 0% 0 0.00% Florar - Falamente 72 2,465 0 1,734 0 0% 0 0% 0 0 0% Florar - Falamente 156 2,024 2 966 1 50% 1 55% 0 0.00% Florar - Falamente 1,767 212 138 46 53 38% 82 59% 3 2,77% Florar - Falamente 1,119 873 31 183 0 0% 31 100% 0 0.00% Florar - Falamente 99 2,293 1 1,190 0 0% 1 100% 0 0.00% Florar - Falamente 99 2,293 1 1,190 0 0% 1 100% 0 0.00% Florar - Falamente 99 2,293 1 1,190 0 0% 1 100% 0 0.00% Flower - Freserved 55 2,519 3 818 2 67% 1 33% 0 0.00% Flower - Freserved 55 2,519 3 818 2 67% 1 33% 0 0.00% Flood - Sales & Delivery 1,139 867 2 966 2 100% 0 0% 0 0% 0 0.00% Food - Sales & Delivery 1,139 867 2 966 2 100% 0 0% 0 0% 0 0.00% Food & Beverage Services 1,503 743 2 966 0 0% 2 100% 0 0.00% Food Fooders 1,711 1,962 0 1,734 0 0% 0 0% 0 0% 0 0.00% Food Flowers 1,711 1,962 0 1,734 0 0% 0 0% 0 0% 0 0.00% Food Flowers 1,711 1,962 0 1,734 0 0% 0 0% 0 0% 0 0.00% Food Flowers 1,711 1,962 0 1,734 0 0% 0 0% 0 0% 0 0.00% Food Flowers 1,711 1,962 0 1,734 0 0% 0 0% 0 0% 0 0.00% Food Flowers 1,711 1,962 0 1,734 0 0% 0 0% 0 0% 0 0.00% Food Flowers 1,711 1,962 0 1,734 0 0% 0 0% 0 0% 0 0.00% Food Flowers 1,711 1,962 0 1,734 0 0% 0 0% 0 0% 0 0.00% Food Flowers 1,711 1,962 0 1,734 0 0% 0 0% 0 0% 0 0.00% Food Flowers 1,711 1,962 0 1,734 0 0% 0 0% 0 0% 0 0% 0 0	Floors - Hardwood	7,520	217	1 26	230	12	46%	14	54%	0	0.00%
Floral Design Instruction 156 2,024 2 966 1 50% 1 50% 0 0,00%	Floors - Laminate	24	2,988		1,734	0	0%	0	0%	0	0.00%
Florists - Michael 9,7,67 212 138 46 53 38% 82 59% 3 2,17% Florists - Michael 9,119 873 31 183 0 0% 31 100% 0 0.00% 131 100% 0 0.00% 101 100% 0 0.00% 101 100% 0 0.00% 101 100% 0 0.00% 101 100% 0 0.00% 101 100% 0 0.00% 101 100% 0 0.00% 101 100% 0 0.00% 101 100% 0 0.00% 100 1,734 0 0 0% 0 0 0% 0 0 0.00% 100 1,734 0 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Floral Design Instruction	156	2,024	2	966	0 1	50%	1	50%	0	0.00%
Florist Supplies 99 2,293	Florists - Retail	7,767	212		46	53	38%	82	59%	3	2.17%
Flowers - Preserved 55 2,519 3 818 2 67% 1 33% 0 0.00%	Florists Supplies		2,293		1,190	0	0%	1	100%	0	0.00%
Food - Stales & Delivery 1,139 867 2 966 2 100% 0 0% 0 0,00% God & Beverage Grossulants 3 3,535 0 1,734 0 0% 0 0,6% 0 0,00% Food & Beverage Services 1,503 743 2 966 0 0% 2 100% 0 0,00% Food Forkers 171 1,962 0 1,234 0 0% 0 0% 0 0,00% Food Forkers 113 2,225 0 1,734 0 0% 0 0% 0 0,00% Food Food Forkers 113 2,225 0 1,734 0 0% 0 0% 0 0,00% 0 0% 0 0,00% 0	Flowers - Preserved		2,519	3	818	0 2	67%	1	33%	0	0.00%
Food & Beverage Services 1,503 743 2 966 0 0% 2 100% 0 0,00% 0 0,00% 0 0 0,0	Food - Sales & Delivery		867	2	966	0 2	100%	0	0%	0	0.00%
Food Facilities Consultants 113 2,225 0 1,734 0 0 0% 0 0% 0 0.00% 0 0.	Food & Beverage Services	3 1,503	743	0	966	0	0%	2	100%	0	0.00%
	Food Facilities Consultants	113	2,225		1,734	0	0%	0	0%	0	0.00%
	Food Manufacturers, Wholesalers, Distributors Food Plans								13% 38%		0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Food Processing Equipment & Supplies Food Products	355 3,389	1,515 431	2	966 455	1	50% 67%	1	50%	0	0.00%
Food Products - Organic Food Products Manufacturing Equipment	826 476	1,035 1,341	5	621	0	0% 0%	5	100%	0	0.00% 0.00%
Food ServiceManagement Foods - Carry Out	163 1,248	1,990 822	0		0	0% 25%	0		0	0.00%
Foods - Dehydrated & Freeze-Dried	77 452	2,427 1,376	0	1,734 1,190	0	0% 0%	0		0	0.00%
Football Clubs Foreign Currency Exchange Broker	98 2.462	2,297 546	2	966 1,190	1	50% 0%	1	50%	0	0.00% 0.00%
Foresters - Consulting Forklift Repair & Maintenance	457 157	1,367 2,021	0	1,734 1,190	0	0% 100%	0	0%	0	0.00%
Formal Wear Foundation Contractors	742 24,887	1,093 62	0 19	1,734	0 13	0% 68%	0		0	0.00%
Foundation Repair & House Leveling Foundations - Education, Philanthropy, Research	299 96	1,616 2,310	1 3	1,190 818	1 0	100% 0%	0	0% 100%	0	0.00%
Foundries Foundry Equipment & Supplies	318 30	1,574 2,892	1 0		0	0% 0%	1 0	100%	0	0.00% 0.00%
Four Wheel Drive Vehicles - Repair & Service	305 6	1,602 3,402	1 0	1,190 1,734	1 0	100% 0%	0		0	0.00%
Franchising Fraternal Organizations	542 123	1,267 2,166	3	818 1,734	2	67% 0%	1 0	33%	0	0.00%
Fraternities & Sororities Freight Consolidating	1 276	3,669 1,663	0	1,734	0	0% 0%	0	0%	0	0.00%
Freight Forwarding Freight Traffic Service	5,301 319	294 1,571	11 0	1,734	8	73% 0%	3	0%	0	0.00%
Frozen Food Locker Plants Frozen Foods - Processors	12	3,230 3,486	0	1,734	0	0% 0%	0	0%	0	0.00%
Frozen Foods - Retail Fruit & Vegetable Growers & Shippers	1,164 79	857 2,415	0		0	0% 0%	0	0%	0	0.00% 0.00%
Fruits & Vegetables - Retail Fruits & Vegetables - Wholesale	574 127	1,226 2,149	0		0	0% 0%	0	0%	0	0.00%
Fuel - Biofuels Fuel - Diesel	8 117	3,339 2,204	1 0	1,734	1 0	100% 0%	0	0%	0	0.00%
Fuel - Gasoline Fuel Economizers	15 117	3,142 2,204	5	621 1,734	0	40% 0%	3 0	0%	0	0.00%
Fuel Injection Equipment Fulfillment Services	119 228	2,192 1,785	1		0	0% 100%	0	0%	0	0.00%
Fund Raising Counselors & Orgs	12 2,022	3,230 627	2	1,734 966	0	0% 50%	1	50%	0	0.00%
Fund Raising Games, Merchandise, Supplies Funeral Directors	139 3,750	2,090 386	6	1,190 567	5	0% 83%	1	17%	0	100.00%
Funeral Directors Equipment & Supplies Funeral Homes Funeral Related Sequipment	3,215	3,594 448	0	1,190	0	0% 0%	1	100%	0	0.00%
Funeral Related Services Fur Business - Retail Fur Business - Wholesale & Manufacturers	4,498 1,541	335 731	1	1,190 1,190	1	0% 100%	0		0	0.00%
Fur Cleaning & Dyeing - Retail	344 112	1,525 2,232	1	818 1,190	0	67% 0%	1	100%	1 0	33.33% 0.00%
Fur Designers Fur Finishers & Liners	146 23	2,058 3,000	0	1,734	0	0% 0%	0	0%	0	0.00%
Fur Skin Dealers & Brokers Fur Storage	230 56 2.346	1,776 2,597 565	0	1,190 1,734 966	0	100%	0	0%	0	0.00%
Furnace Cleaning Furnace Sales & Service Furnaces - Industrial	24,965	61 428	43	133	41	0% 95%	2 2 0	5%	0	0.00%
Furniture - Childrens Furniture - Outdoor	3,408 1,217 998	837 940	2	621 966 818	1	100% 50%	1	50%	0	0.00%
Furniture - Retail	82,423 343	16 1.527	1,027	1 1,734	757	100% 74%	260	25%	10	0.00%
Furniture - Rustic Furniture - Unfinished Furniture - Used	53 850	2,629 1,023	0	1,734 1,734 818	0	0% 0% 33%	0		0	0.00% 0.00% 0.00%
Furniture - Used Furniture - Wholesale Furniture Assembly Services	1,614 35	721 2.808	8	486 1,734	7	33% 88% 0%	1	13%	0	0.00%
Furniture Cleaning Furniture Cleaning Furniture Cleaning Equipment & Supplies	764 114	1,080 2,219	12	385 1,734	12	100% 0%	0	0%	0	0.00% 0.00%
Furniture Designers & Custom Builders Furniture Manufacturers	4,333 4,982	345 309	8 25	486	6	75% 80%	2	25%	0	0.00%
Furniture Manufacturers Equipment & Supplies Furniture Rent & Lease	79 1,617	2,415 717	1 17		0	0% 65%	1	100%	0	0.00% 0.00% 11.76%
Furniture Repair & Refinish Furniture Repair & Refinish Supplies	4,525 46	332 2,692	27		17	63% 100%	10		0	0.00% 0.00%
Gambling Abuse & Addiction Info & Treatment	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Gambling Machine Supplies and Services Game - Birds, Venison	15 2	3,142 3,594	0	1,734 1,734	0	0% 0%	0		0	0.00%
Games & Supplies Gaming Tables	1,804 54	673 2,620	11	409 1,734	7	64% 0%	3	27%	1 0	9.09%
Garage Builders Garage Door Repair	5,787 2,455	269 548	17 0	301 1,734	12	71% 0%	5	0%	0	0.00%
Garage Doors & Openers Garage Organizers	19,565 928	83 978	34	167 966	18	53% 50%	16 1	50%	0	0.00%
Garbage Disposal Equipment - Industrial & Commercial Garbage Disposal Equipment - Supplies & Parts	667 1,745	1,147 690	2 10	966 432	0 10	0% 100%	2	0%	0	0.00%
Garbage Disposals - Household Garden Centers	564 2,772	1,237 502	1 5	1,190 621	1 2	100% 40%	0	60%	0	0.00% 0.00%
Gardeners Gardening Hand Tools	1,154 3	860 3,535	1	1,190 1,190	0	0% 0%	1		0	0.00%
Garments - Printing & Lettering Gas - Industrial & Medical - Cylinder & Bulk	95 137	2,319 2,100	0	966	0	0% 50%	0	50%	0	0.00%
Gas - Propane Gas - Propane - Equipment & Supplies	3,843 2,274	376 575	19		15	78% 79%	4	22%	0	0.00%
Gas Burners Gas Detectors	64 171	2,526 1,962	0	1,734	0	0% 0%	0	0%	0	0.00%
Gas Plant Equipment Gaskets Gasoline - Wholesale	10 43 105	3,284 2,727 2,261	0	1,734 1,734 966	0	0% 0% 100%	0	0%	0	0.00% 0.00% 0.00%
Gates	459 3	2,261 1,364 3,535	4	693	3	75%	1	25%	0	0.00%
Gauges & Gages Gazebos Gears & Gear Cutting	1,271 3	3,535 810 3,535	3	1,734 818 1,734	3	0% 100% 0%	0	0%	0	0.00% 0.00% 0.00%
Genealogists Genealogy Services	23 1.063	3,000 906	0		0	0% 0% 50%	0	0%	0	0.00%
General Merchandise - Retail General Merchandise - Wholesale	1,063 18,307 163	906 92 1,990	77	84	47	50% 61% 100%	29	38%	1 0	0.00% 1.30% 0.00%
Generators Generators - Electric	10 10 821	3,284 1,042	1 1	1,190 1,190 966	0	100% 0% 50%	1	100%	0	0.00% 0.00% 0.00%
Generators - Electric Generators - Maintenance Generators - Steam	92 112	2,338 2,232	1 0	1,190	1	100% 0%	0	0%	0	0.00%
Geographers Geologists	15 32	3,142 2,865	0		0	0% 0%	0	0%	0	0.00%
Geologists Supplies Geophysical Apparatus	9	3,318 3,065	0	1,734	0	0% 0%	0	0%	0	0.00%
Geophysicists Geotechnical Engineering	73 176	2,460 1,943	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Geothermal Heating & Cooling Gift Baskets & Parcels	1,050 1,238	913 827	5	621 693	4	80% 25%	1	20%	0	0.00%
Gift Certificates/Cards Gift Shops	626 3,488	1,185 421	28 11	209 409	17 8	61% 73%	10	36%	1 0	3.57% 0.00%
Giftware - Wholesale & Manufacturers Glass - Beveled, Carved, Ornamental	662 711	1,150 1,115	1 3	1,190 818	1 0	100% 0%	0	100%	0	0.00%
Glass - Block Glass - Broken	10 15	3,284 3,142	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Glass - Plate and Window Glass - Repair	17,492 1,742	100 693	18 3	291 818	14 3	78% 100%	3	17%	1 0	5.56% 0.00%
Glass - Stained & Leaded Glass - Tempered	1,657 95	711 2,319	6	567 1,190	2	33% 100%	3	50%	1 0	16.67% 0.00%
Glass Beads - Industrial Glass Blowers	1 254	3,669 1,715	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Glass Board - Up Service Glass Circles & Specialty Shapes	11 8	3,261 3,339	0	1,734 1,734	0	0% 0%	0	0%	0	0.00% 0.00%
Glass Coating & Tinting Glass Coating & Tinting Materials	1,367 165	776 1.981	3	818 1.734	3	100%	0	0%	0	0.00%

MATERIAL MATERIAL 19	Industry Classification	Inquiries	Rank by Inquiries	Complaints Rank by	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
STATE OF COLUMN ASSESSMENT OF THE COLUMN ASSES	Glass Rods & Tubing Glass, Mirror & Screen Companies	2 397							0	
The color of the		490	1,319	0 1,7	34 (0	0.00%
The Partners of Company of Compan	Glaziers		1,537	0 1,7	34 (0%		0%	0	0.00%
STATE 1979	Global Positioning Systems	401	1,447	0 1,7	34 (0%	0	0%	0	0.00%
100 100	Gloves & Mittens - Dress	8	3,339	0 1,7	34 (0%	0	0%		0.00%
and the Arthurs bears 100	Go-Karts Manufacturers	2	3,594	0 1,7	34 (0%	0	0%	0	0.00%
## SECURITY OF THE PROPERTY OF	Gold, Silver & Platinum Dealers		357	4 6	93 1	25%	3	75%	0	0.00%
Self-Self-Self-Self-Self-Self-Self-Self-	Golf Carts	82 6	2,398	1 1,1	90 1	100%	0	0%		0.00%
A	Golf Course Equipment & Supplies		3,142	0 1,7	34 (0%	0	0%	0	0.00%
Comment Comm	Golf Courses - Private	793	1,062	2 9	56 1	50%	1	50%		0.00%
Section	Golf Equipment & Supplies - Retail				21	60%	2	40%	0	0.00%
Set Date Interes. 1.5 2.50 1.50	Golf Instruction	215	1,824	1 1,1	90 1	100%	0	0%	0	0.00%
Source Part 19 100 1 100	Golf Tours & Promoters	15	3,142	0 1,7	34 (0%	0	0%	0	0.00%
Security Common	Gourmet Shops	319	1,571	1 1,1	90	0%	0	0%	1	100.00%
Statement of Management 10 100 10 10 10 10 10	Government - City, Village & Township	436	1,400	2 9	56 1	50%	1	50%		0.00%
Comment	Government - State	161	2,000	0 1,7	34 (0%	0	0%	0	0.00%
Seed Control	Government Grant Services	27	2,943	0 1,7	34 (0%	0	0%		0.00%
Control	Graffiti Removal	240	1,754		34 (0%	0	0%	0	0.00%
Section 1995	Grain Dealers	114	2,219	0 1,7	34 (0%	0	0%	0	0.00%
Control Security Control del Control (Control Control	Grain Elevators - Equipment & Supplies	21	3,035	0 1,7	34 (0%	0	0%	0	0.00%
Company 1.50	Grant - Scholarship - Financial Aid Finder Service Grant Writers		1,381	0 1,7	34 (0%	0	0%	0	0.00%
Gram Marie 1970 1980 1980 1980 1980 1980 1980 1980 198	Graphic Designers		507	0 1,7	34 (0%	0	0%	0	0.00%
Controlled Found Sources 920 1.59 1.59 1.59 1.59 1.59 1.59 1.59 1.50	Grease Traps		3,048 1,404	0 1,7	34 (0%	0	0%	0	0.00%
Careno parte James 40 1,30 3 46 1 100 5 5 6 6 100 5	Greenhouse Equipment & Supplies Greenhouses	292	1,637			0%	0	0%	0	0.00%
Charles Authors 3,130 9 1,700 10 00 00 00 00 00 00	Greeting Cards - Retail Greeting Cards - Wholesale & Manufacturers					100%		0%	0	0.00%
Concern Ministrate 1, 240 1, 500 1,		8	3,339	0 1,7	34 (0%		0%	0	0.00%
Court Number 10										
Canada (manus) 3 2,706 3 2,706 3 2,706 3 2,706 3 2,706 3 2,706 3 2,706 3 2,706 3 2,706 3 3 2,706 3 3 2,706 3 3 2,706 3 3 3 3 3 3 3 3 3	Ground Maintenance	123 194	1,873	0 1,7	34 (0%	0	0%	0	0.00%
Garden Fronces And R COM Garden Fronces And R COM Garden Fronces And R COM Garden Fronces Garden									0	
Gane Bandon 9 1 2,246 0 1,797 0 0 0, 0 0, 0 0, 0 0, 0 0, 0 0, 0 0	Guardian Services - Adult & Child	14	3,169	0 1,7	34 (0%	0	0%	0	0.00%
Guide Amplifes 13	Guards - Door & Window Guest Ranch	91							0	
The Anthony Michaelment (Company) (C	Guitars & Amplifiers	13	3,193	2 9	56 2	100%	0	0%	0	0.00%
Gaze A. Pet Band Polest 1,007 1,0	Gun Safety & Marksmanship Instruction	28	2,929	0 1,7	34 (0%	0	0%	0	0.00%
Galler Cleaning	Guns - Air, BB and Pellet	786	1,067	3 8	18	100%	0	0%	0	0.00%
Carlors Demographics 1.16	Gutter Cleaning	987	946	3 8	18 1	33%		67%	0	0.00%
Comment Soughes 400 1,138 6 507 3 500 1 17% 2 3,333% Comment Soughes 4 4 4 5 5 5 5 5 5 6 6 6 6	Gutters & Downspouts	31,116	48	55 1	38	69%		31%	0	0.00%
Cymante Charleson 1,24	Gymnasiums - Equipment & Supplies		1,438	6 5	57	50%	1	17%	2	33.33%
Teac Curriers 12 3.280 0 1,776 0 0 0 0 0 0 0 0 0	Gymnastic Instruction		831	8 4	36	38%	1	13%	4	50.00%
Teach Products and Equipment 548 1,260 11 400 0 55% 5 47% 0 0,00% 1 1 1 1 1 1 1 1 1	Hair Curlers	12	3,230	0 1,7	34 (0%	0	0%	0	0.00%
Teach Patroning Enginement & Suppliers 285 1,627 1 1,190 1 190% 0 0 0 0 0 0 0 0 0	Hair Products and Equipment	548	1,260	11 4	9 6	55%	5	45%	0	0.00%
Nater Sharing and Services 6.0552 3757 440 146 20 09% 20 59% 0 0.00% 1 100% 1 100% 1 0.00% 1 100% 1 100% 1 0.00% 1 100% 1 100% 1 0.00% 1 100% 1 100% 1 0.00% 1 100% 1 100% 1 0.00% 1 100% 1 100% 1 0.00% 1 100% 1 100% 1 0.00% 1 100% 1 100% 1 0.00% 1 100% 1 100% 1 0.00% 1 100% 1 100% 1 0.00% 1 100%	Hair Removing Equipment & Supplies	285	1,652	1 1,1	90 1	100%	0	0%	0	0.00%
National Supplies 89 2,364 0 1,774 0 0% 0 0% 0 0.00%	Hair Styling and Services	6,052 491				50%	20	50%	0	0.00%
Simmonday/Simmonds Stands & G. 3,402 0 1,734 0 0% 0 0% 0 0,00% Number of the property of t	Halloween Supplies Halls & Auditoriums	89	2,364	0 1,7	34 (0%		0%	0	0.00%
Simplify 1,523 735 3 818 1 33% 2 67% 0 0,00% 1,526 1,526 1,527 0 1,734 0 0 0 0 0 0 0 0 0	Hammocks/Hammock Stands & Chairs Hand Painting & Decorating	6	3,402	0 1,7	34 (0	0.00%
Nandmark Art 180	Handbags	1,523	735	3 8	18	33%	2	67%	0	0.00%
Nandwarfung Experts 25 2,978	Handmade Art Handwriting Analysts	180	1,928	0 1,7	34 (0%	0	0%		0.00%
Hardware - Boulders 4 3,486 0 1,734 0 0% 0 0% 0 0.00% Hardware - Boulders 127 2,149 0 1,734 0 0% 0 0% 0 0.00% Hardware - Boulders 229 250 25 237 20 80% 5 20% 0 0.00% Hardware - Morthodesile & Harufacturers 219 1,807 1 1,100 1 100% 0 0 0 0 0 Hardware - Morthodesile & Harufacturers 219 1,807 1 1,150 1 100% 0 0 0 0 0 0 0 0 0	Handwriting Experts Handyman Services		130	20 2	71 10	100%	9	0% 45%	0	0.00% 5.00%
Hardware Wholesale & Manufacturers	Hardscapes Hardware - Builders	4 127							0	
Hardward Consultants	Hardware - Retail Hardware - Wholesale & Manufacturers	219	1,807	1 1,1	90 1	100%				
Hatcheries - Poultry 131 2,128 0 1,734 0 0% 0 0% 0 0% 0 0.00% Hats - Clean & Renovate 17 3,098 0 1,734 0 0% 0 0% 0 0% 0 0.00% Hats - Clean & Renovate 17 3,098 0 1,734 0 0% 0 0% 0 0% 0 0.00% Hats - Clean & Renovate 11 3,261 0 1,734 0 0% 0 0% 0 0% 0 0.00% Hazardous & Medical Waste Services 348 1,520 0 1,734 0 0% 0 0% 0 0% 0 0.00% Hazardous Alvariaria Control & Renoval 127 2,149 0 1,734 0 0% 0 0% 0 0% 0 0.00% Manufacturing 1,976 641 5 621 4 80% 0 0% 1 20,00% Health & Diet Products - Retail 15,697 111 37 154 23 62% 14 38% 0 0.00% Health & Ritness Program Consultants 2,322 567 24 246 22 92% 2 8% 0 0.00% Health & Redical Products 3,670 396 5 621 3 60% 2 40% 0 0.00% Health & Redical Products 3,670 396 5 621 3 60% 2 40% 0 0.00% Health & Redical Products 3,670 396 5 621 3 60% 2 40% 0 0.00% Health Care - Falaring 2,322 3,670 3,486 0 1,734 0 0 0 0 0 0 0 0 Health Care - Staffing 2,332 1,748 0 1,734 0 0 0 0 0 0 0 0 0	Hardware Consultants Hardwood Floor Contractors	6,513	239	10 4	32 5	50%	5	50%	0	0.00%
Hals - Retail	Hardwood Floor Maintenance Hatcheries - Poultry									
Hazardous Medical Waste Services 348 1,520 0 1,734 0 0% 0 0% 0 0.00%	Hats - Retail	45	2,706	1 1,1	90 1	100%	0	0%	0	0.00%
Manufacturing 1,976 641 5 621 4 80% 0 0% 1 20,00%	Hazardous & Medical Waste Services	348	1,520	0 1,7	34 (0%	0	0%	0	0.00%
Health & Fitness Program Consultants 2,322 567 24 246 22 92% 2 8% 0 0,00%	Manufacturing	1,976	641	5 €	21 4	80%	0	0%	0	20.00%
Health & Medical Products 3,670 396 5 621 3 66% 2 40% 0 0,00% Health & Wellness 2,503 541 13 362 6 46% 7 54% 0 0,00% Health Care - Flatfing 145 2,062 0 1,734 0 0% 0 0% 0 0,0% Health Care - Staffing 243 1,748 0 1,734 0 0% 0 0% 0 0,00% Health Care - Staffing 3,486 0 1,734 0 0% 0 0% 0 0,00% Health Care Line Sevice 4 3,486 0 1,734 0 0% 0 0% 0 0,00% Health Care Line Sevice 4 3,486 0 1,734 0 0% 0 0% 0 0,00% Health Care Management 399 1,452 0 1,734 0 0% 0 0% 0 0% 0 0,00% Health Clubs 38 2,584 2 2966 2 100% 0 0% 0 0% 0 0,00% Health Clubs 27,745 35 402 14 312 28% 79 20% 11 2,74% Health Mainteance Organizations 411 1,434 0 1,734 0 0% 0 0% 0 0% 0 0,00% Health Clubs 4 3,486 0 1,734 0 0% 0 0% 0 0% 0 0,00% Health Recording Service 4 3,486 0 1,734 0 0% 0 0% 0 0% 0 0,00% Health Recording Service 4 3,486 0 1,734 0 0% 0 0% 0 0% 0 0,00% Health Recording Service 4 3,486 0 1,734 0 0 0% 0 0% 0 0,00% Health Recording Service 4 3,486 0 1,734 0 0 0% 0 0% 0 0,00% Health Recording Service 5 5,55 13 3 3,535 1 1,190 0 0% 0 0% 0 0% 0 0,00% Health Recording Service 5 5,56 0 1,734 0 0 0% 0 0% 0 0,00% Health Recording Service 5 5,55 1,666 1 1,734 0 0 0% 0 0% 0 0% 0 0,00% Health Recording Service 3 3,535 1,666 1 1,774 0 0 0% 0 0% 0 0% 0 0,00% Health Recording Service 3 3,535 1,666 1 1,734 0 0 0% 0 0% 0 0% 0 0,00% Health Recording Service 3 3,535 0 1,734 0 0 0% 0 0% 0 0% 0 0,00% Health Recording Service 3 3,535 0 1,734 0 0 0% 0 0% 0 0% 0 0,00% Health Recording Service 3 3,	Health & Fitness Program Consultants	2,322	567	24 2	16 22	92%	2	8%	0	0.00%
Health Care - Placement									3	
Health Care - Staffing 243 1,748 0 1,734 0 0% 0 0% 0 0.00% Health Care Line Service 4 3,486 0 1,734 0 0% 0 0% 0 0% 0 0.00% Health Care Management 399 1,452 0 1,734 0 0% 0 0% 0 0% 0 0.00% Health Care Management 58 2,584 2 2,966 2 100% 0 0% 0 0.00% Health Clubs 27,745 55 402 14 312 78% 79 20% 11 2,74% Health Maintenance Organizations 411 1,434 0 1,734 0 0% 0 0% 0 0.00% Health Maintenance Organizations 4 1 1,434 0 1,734 0 0% 0 0% 0 0.00% Health Maintenance Organizations 4 1 1,434 0 1,734 0 0% 0 0% 0 0.00% Health Recording Service 4 3,486 0 1,734 0 0 0% 0 0% 0 0.00% Health Recording Service 4 3,486 0 1,734 0 0 0% 0 0% 0 0.00% Health Recording Service 9,056 184 13 362 10 77% 2 15% 1 100% 0 0.00% Health Recording Service 9,056 184 13 362 10 77% 2 15% 1 1.00% 0 0.00% Health Recording Service 9,056 184 13 362 10 77% 2 15% 1 2.69% 0 0.00% Health Recording Service 9,056 184 13 362 10 77% 2 15% 1 2.69% 0 0.00% Health Recording Service 9,056 184 13 362 10 77% 2 15% 1 2.69% 0 0.00% Health Recording Service 9,056 184 13 362 10 77% 2 15% 1 2.69% 0 0.00% Health Recording Service 9,056 184 13 362 10 77% 2 15% 1 2.69% 0 0.00% Health Recording Service 9,056 184 13 362 10 77% 2 15% 0 0.00% Health Recording Service 9,056 184 13 362 10 77% 2 37% 12 63% 0 0.00% Health Recording Service 9,056 184 13 13 13 10 10 10 10 10	Health & Wellness Health Care - Placement						7	54%	0	
Health Care Management 399 1,452 0 1,734 0 0% 0 0% 0 0,00%	Health Care - Staffing	243	1,748	0 1,7	34 (0%	0	0%	0	0.00%
Health Clubs 27,745 55 402 14 312 78% 79 20% 11 2.74% Health Maintenance Organizations 411 1,434 0 1,734 0 0% 0 0% 0 0.0% 0 0.00	Health Care Management Health Care Referral	399	1,452	0 1,7	34 (0%	0	0%	0	0.00%
Health Recording Service 4 3,486 0 1,734 0 0% 0 0% 0 0% 0 0.00% Health Resorts 400 1,337 1 1,190 0 0% 1 1,00% 0 0.00% Health Resorts 400 1,337 1 1,190 0 0 0% 1 1,00% 0 0.00% Health Resorts 9,056 184 13 362 10 77% 2 15% 1 7,69% 1 1,00% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Health Clubs Health Maintenance Organizations	27,745	55	402	14 312	78%	79	20%		2.74%
Hearing Alds Assistive Devices 9,056 184 13 362 10 77% 2 15% 1 7,69% Hearing Alds Assistive Devices 9,056 184 13 362 10 77% 2 15% 1 7,69% Hearing Alds Assistive Devices 39 2,768 0 1,734 0 0% 0 0% 0 0.0%	Health Recording Service Health Resorts	4	3,486 1,337	0 1,7 1 1,1	34 0	0%	0	0%		0.00%
Heat Exchangers 275 1,666 0 1,724 0 0% 0 0% 0 0,09% Heat Exprise 3,032 466 19 277 7 37% 12 63% 0 0,00% Heat Recovery Equipment & Systems 3 3,535 0 1,724 0 0% 0 0% 0 0,00% Heat Sealing 74 2,452 0 1,734 0 0% 0 0% 0 0.00%	Hearing Aids & Assistive Devices Hearing Aids Parts & Repairing	9,056	184	13 3	52 10	77%	2	15%	1	7.69%
Heat Recovery Equipment & Systems 3 3,535 0 1,734 0 0% 0 0% 0 0,00% Heat Sealing 74 2,452 0 1,734 0 0% 0 0% 0 0.00%	Heat Exchangers Heat Pumps	275	1,666 466	0 1,7 19 2	34 C	0%	0	0%	0	0.00%
	Heat Recovery Equipment & Systems	3		0 1,7		0%	0	0%	0	0.00%
	Heat Supply Companies	121	2,179	1 1,1	00	100%	0	0%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Heat Treating - Metal	118 15	2,197	1	1,190	1	100%	0	0%	0	0.00%
Heaters - Automotive Heating & Air Conditioning	124,326	3,142 11	228		168	0% 74%	0 58		0 2	
Heating & Air Conditioning - Filters Heating Contractors	73 76,488	2,460 18	0 106	1,734	76	0% 72%	0 27	25%	3	2.83%
Heating Equipment Heating Equipment & Systems Cleaning & Repair	6,813 16,498	234 109	18 22	256	15 12	83% 55%	3 10	45%	0	0.00%
Heavy Duty Equipment Repair Helicopters - Charter, Rent & Lease	93 12	2,336 3,230	1 0	1,734	1 0	100% 0%	0	0%	0	0.00%
Herbs Hides	337 18	1,540 3,077	2	966 1,190	1 0	50% 0%	1		0	
Historical Places Hobby & Model Construction Supplies - Retail	23 3,187	3,000 450	5	1,734 621	0	0% 40%	0	0% 60%	0	0.00%
Manufacturing Hockey Clubs	192 694	1,881 1,130	0	1,734 1,190	0	0% 0%	0	0% 100%	0	0.00%
Hog Farms Hoists	33 89	2,846 2,364	0		0	0% 0%	0	0% 0%	0	0.00%
Holding Companies Holistic Practitioners	830 1,510	1,033 741	0	1,734	0	0% 25%	0	0% 75%	0	
Home Accessories	342	1,530	1	1,190	0	0%	1	100%	0	0.00%
Home Automation Home Builders	710 136,300	1,116 9	1 240	22	1 201	100% 84%	0 38		0	0.00% 0.42%
Home Centers Home Decor, Accessories & Gifts - Online Retailer	549 2,796	1,258 497	6 151	567 38	5 131	83% 87%	1 20	17%	0	0.00%
Home Demonstrations	199	1,854	1	1,190	1	100%	0	0%	0	0.00%
Home Design & Planning Home Economics Consultants	3,757 64	385 2,526	8	1,734	5	63% 0%	2		1 0	
Home Electronics Home Electronics - Designers	2,098 31	607 2,879	48		33	69% 0%	14		1 0	2.08%
Home Health Services Home Health Services - Skilled	11,943 433	145 1,403	9	455 1,734	9	100% 0%	0		0	
Home Improvements Home Improvements - Additions	182,429 2,768	6 503	182 7	30 525	101 6	55% 86%	69 1	38% 14%	12 0	6.59% 0.00%
Home Inspection Service Home Owners Associations	32,047 12	45 3,230	14		10	71% 0%	4	29% 0%	0	
Home Repair & Maintenance Home Sitting Services	388 1,041	1,469 915	5	621	1	20% 0%	4	80% 0%	0	0.00%
Home Staging Home Theater	447 2.372	1,385	1 3	1,190	0	0% 67%	1	100%	0	0.00%
Home Warranty Plans	503	1,307	1	1,190	1	100%	0	0%	0	0.00%
Homeopaths Honey	252 138	1,718 2,096	0		0	0% 0%	0		0	
Horse Breeders Horse Dealers	47 35	2,686 2,808	1 0		1 0	100% 0%	0		0	
Horse Equipment & Supplies Horse Riding/Horse Trail Rides	199 406	1,854 1,441	2	966 567	1 2	50% 33%	1 4	50% 67%	0	0.00%
Horse Shoeing Horse Training	183 191	1,914 1,883	0	1,734 693	0	0% 25%	0	0% 75%	0	0.00%
Horse Transporting Horseshoe Equipment & Supplies	22 143	3,022 2,075	0	1,734	0	0% 0%	0		0	0.00%
Horticultural Consultants Hose & Tubing - Rubber & Plastic	327 6	1,559 3,402	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Hose Couplings & Fittings Hosiery - Retail	212 41	1,830 2,746	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Hosiery - Wholesale & Manufacturers Hospices	37 8	2,784 3,339	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00% 0.00%
Hospital & Medical Equipment & Supplies Hospitality	3,929 16	368 3,123	8	486 1,734	8	100%	0		0	0.00%
Hospitalization, Medical & Surgical Plans Hospitals	302 307	1,612 1,600	1		1	100% 0%	0		0	0.00%
Hostels Hotel Product Sales	136 102	2,106 2,278	1	1,190 621	1	100% 40%	0	0% 60%	0	0.00%
Hotels Hotels - Reservations	8,467 293	195 1.632	142	43 966	99	70%	41	29%	2	1.41%
House & Building Movers	2,556	532 50	44	693	1 30	50% 25%	3	75%	0	0.00%
House Cleaning House Cleaning Equipment & Supplies	29,898 259	1,703	0	1,734	0	68% 0%	0	0%	0	2.27% 0.00%
House Furnishings & Services Housewares - Retail	679 1,940	1,141 649	5	1,190 621	5	0% 100%	1 0		0	
Housewares - Wholesale & Manufacturers Housing Authorities	166 104	1,974 2,267	1 0	1,190 1,734	0	0% 0%	1 0	100% 0%	0	0.00% 0.00%
Housing Consultants & Referral Service Human Factors - Research & Development	6 18	3,402 3,077	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00% 0.00%
Human Resources Human Services Organizations	2,271 30	577 2,892	0	1,734	0	0% 0%	0	0%	0	0.00%
Humane Societies	95	2,319	0	1,734	0	0%	0	0%	0	0.00%
Humidifying Apparatus Hunting & Fishing Services	1,142	3,438 864	2	1,734 966	2	0% 100%	0		0	
Hydraulic Equipment & Supplies Hydraulic Equipment Repair	642 275	1,174 1,666	0	1,734 1,190	0	0% 0%	0	0% 0%	0	0.00% 100.00%
Hydrologists Hydronic Heating	2 494	3,594 1,315	0		0	0% 100%	0		0	
Hydroponics - Equipment & Supplies Hydroseeding	563 71	1,238 2,472	0	1,734	0	0% 0%	0	0% 0%	0	0.00%
Hypnotherapists - Hypnotists Ice	1,149 90	862 2,356	2	966 1,190	2	100% 100%	0	0% 0%	0	0.00%
Ice Cream & Frozen Desserts - Dealers Ice Cream & Frozen Desserts - Mfg & Dist	370 154	1,494 2,029	2	966 1,734	1 0	50% 0%	1 0	50% 0%	0	0.00%
Ice Cream Cone Manufacturers & Distributors Ice Cream Freezers	28 7	2,929 3,377	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Ice Making Equipment & Machines Identification Card Service	108 482	2,250 1,331	0	1,734	0	0% 100%	0	0%	0	0.00%
Identification Equipment & Supplies Identity Theft Protection & Prevention Services	516 311	1,295 1,593	0	1,734 966	0	0% 50%	0		0	0.00%
Ignition Interlock Devices Image & Graphics Printing	169 1,003	1,968 938	1 8	1,190 486	1	100% 63%	0	0% 38%	0	0.00%
Immigration & Naturalization Consultants Import Representatives	18,828 27	86 2.943	27	217	9	33% 0%	18		0	0.00%
Import representatives Importers Imprinting	2,859 56	490 2,597	5	621 1,734	2	40% 0%	3	60%	0	0.00%
Incense	26 1.825	2,960	0	1,734	0	0%	0	0%	0	0.00%
Incentive Programs Incorporating Companies	1,825 5,804	671 268	17 2	966	14	82% 100%	0	0%	0	0.00%
Indian Goods Industrial Consultants	30 260	2,892 1,697	0	1,734 1,734	0	0% 0%	0		0	
Industrial Developments Industrial Equipment & Supplies	79 2,717	2,415 514	7		0 4	0% 57%	3		0	0.00%
Industrial Hygiene Consultants Industrial Manufacturers	44 3,021	2,721 470	0	567	0 5	0% 83%	0	17%	0	0.00%
Industrial Painting Industrial Products Wholesalers & Distributors	247 1,300	1,730 798	0	1,734 1,190	0	0% 100%	0	0%	0	0.00%
Infomercials Information Bureaus	21 1,791	3,035 677	0	1,190	0	0% 100%	0	0%	0	0.00%
Systems Information Technology Services	45 4,264	2,706 348	0	1,734 1,190	0	0% 100%	0	0% 0%	0	0.00%
Infrared Inspection In-Home Care	34 2,010	2,830 632	0	1,734	0	0% 100%	0	0%	0	0.00%
Ink Cartridge - Refill & Sales Inks - Manufacturers Materials	1,591 59	725 2,574	11 0	1,734	11 0	100% 0%	0		0	0.00%
Inks - Print & Lithograph Inks - Writing & Marking	65	2,519 3,339	0		0	0% 0%	0	0% 0%	0	0.00%
Inspection Devices - Industrial Insulation Contractors Equipment & Supplies	11 106	3,261 2,255	0		0	0% 0%	0	0%	0	0.00%
Insulation Contractors Equipment & Supplies Insulation Materials Insulation Materials - Electric	1,032 154	920 2,029	1	1,190	0	0% 0%	1 0	100%	0	0.00%
Insurance - Accident & Health Insurance - Auto	733 3.888	1,101 371	1 30	1,190	1 30	100%	0	0%	0	0.00%
Insurance - Bonding	224	1,796	30	1,734	0	100%	0	0%	0	0.00%
Insurance - Dental	14	3,169	0	1,734	0	0%	0	0%	0	0.00%

1000 1000	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
STATE OF THE PARTY	Insurance - Disability Insurance - Employee Benefits			0		0		0		0	0.00%
10000 100000 100000 100000 100000 100000 10000 100000 100000 100000 1000000 1000000 100000	Insurance - Fire & Flood Specialists	932	976	1	1,190	0	0%	1	100%	0	0.00%
Section 1985	Insurance - Health	2,760	505	7	525	7	100%	Č	0%	0	0.00%
STATES AND	Insurance - Liability	20	3,048	0	1,734	0	0%	(0%	0	0.00%
Column C	Insurance - Long Term Care	41	2,746	0	1,734	0	0%	(0%		0.00%
TABLE STATES AND ADDRESS OF A 100	Insurance - Medicare Services	13	3,193	1	1,190	1	100%	(0%		0.00%
1.00	Insurance - Rental	12	3,230	1	1,190	0	0%	1	100%	0	0.00%
Table	Insurance - Travel	897	1,000		693	3	75%		25%	0	0.00%
TATES AND STATES AND S	Insurance - Workers Compensation	123	2,166		1,734	0	0%		0%	0	0.00%
The contract	Insurance Agents	760	1,083	5	621	3	60%	2	40%	0	0.00%
Taxon Services 14	Insurance Companies	54,595	28	142	43	125	88%	15	11%	2	1.41%
Calcard Learn Calcard Lear	Insurance Inspection & Audits	12	3,230		1,734	0	0%	(0%	0	0.00%
Table Programmer (1997) 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	Insurance Services	24,398	66		137		90%	4	10%	0	0.00%
Company Comp	Insured Property Replacement Service	21	3,035	0	1,734		0%	(0%	0	0.00%
The control former Server Serv	Interior Decorators & Designers	9,919	170		409	7	64%	4	36%	0	0.00%
THE PROPERTY CONTROLLED BY A STATE OF THE PROPERTY CONTROLLED BY A STA	Interior Decorators & Designers Supplies	715	1,110	0	1,734	0	0%	(0%	0	0.00%
Tree from the control of the control	Interior Designers - Commercial	3	3,535	0	1,734	0	0%	(0%	0	0.00%
TROME AND AND STATE OF THE PARTY OF THE PART	Interior Finishing	61	2,549		1,734	0	0%	(0%	0	0.00%
Grown Agents 10	International Trade Consultants Internet - Web Hosting Internet Access Provider	13,005	133	95	71	53	56%	41	43%	1	1.05%
The second series of the secon	Internet Auction Service	720	1,108	3	818	0	0%	1	33%	2	66.67%
STATE STAT	Internet Gaming	775	1,075	8	486	5	63%	3	38%	0	0.00%
British Brit	Internet Selling Services	2,152	599	27	217	13	48%	14	52%		0.00%
INSENSE OF COMPANY OF	Internet Shopping	30,336	49	170	32	133	78%		18%	7	4.12%
Company Comp	Inventors	4	3,486	0	1,734	0	0%		0%	0	0.00%
Incomment (1998) 1.50	Investigators	4,611	324	7	525	5	71%	2	29%	0	0.00%
Teacher 1,000	Investment Management	3,575	407		486	2	25%	3	38%	3	37.50%
The communication of the commu	Investment Securities Investment Seminars									0	0.00%
The Park Company of the Pa	Invitations & Announcements Iron			1 0		1 0	100%			0	0.00%
Company 1	Iron Work Irrigation Consultants	1,938	650	9	455	4	44%				11.11%
Improve Springer Spri	Irrigation Equipment	26		0	1,734 1,190	0	0%		0%		0.00%
Tream Food Produces 3	Irrigation Systems - Maintenance/Repair Irrigation Systems & Equipment	4	3,486	0	1,734		0%		0%	0	0.00%
Security Company Com	Italian Food Products Janitor Service		59	11	409	7	64%	3		0	0.00% 9.09%
Sender Fall (A) (1) (1) (1) (1) (1) (1) (1) (1) (1) (1	Janitors Equipment & Supplies Japanese Food Products	1,243 47								0	0.00%
Seeders Westbeart 1,000	Jeans Jewelers - Retail	43,413	33		48	110	84%	18	14%	0	0.00% 2.29%
Sendry Cardings	Jewelers - Wholesale	3,642	401	0 4	693	2	50%	2	50%	0	0.00%
The service of the se	Jewelry Castings	3	3,535	-	1,734	0	0%	(0%	_	0.00%
Preserve Register 10	Jewelry Engravers	24	2,988	6 3	818		33%		67%	0	0.00%
Page Affortions	Jewelry Repair	822	1,040	4	693		100%		0%	0	0.00%
180 Lating Advisory Services - Advisorant Fee 227 1,832 3 818 1 33% 2 67% 0 0.00	Jigs & Fixtures	1	3,669	0	1,734	0	0%	(0%	0	0.00%
Discrept Services 301 1,614 0 1,724 0 0% 0 0% 0 0.00 Discrept Services 1,891 1,893 1 1,190 1 1,00% 0 0.00 Discrept Services 1,500 1,914 1,190 1 1,00% 0 0.00 Discrept Services 1,500 1,914 1,190 1 1,00% 0 0.00 Discrept Services 1,500 1,914 1 1,00% 0 0.00 Discrept Services 1,500 1,914 0 0 1,724 0 0 0 0 Discrept Services 1,500 1,914 0 0 0.00 Discrept Services 1,500 1,914 0 0 0 0 0 0 Discrept Services 1,500 1,914 0 0 0 0 0 Discrept Services 1,500 1,914 0 0 0 0 0 Discrept Services 1,500 1,914 0 0 0 0 0 Discrept Services 1,500 1,914 0 0 0 0 0 Discrept Services 1,500 1,914 0 0 0 0 0 Discrept Services 1,500 1,914 0 0 0 0 0 Discrept Services 1,500 1,914 0 0 0 0 0 Discrept Services 1,500 1,914 0 0 0 0 0 0 Discrept Services 1,500 1,914 0 0 0 0 Discrept Services 1,500 1,500 0 0 0 0 Discrept Services 1,500 1,500 0 0 0 Discrept Services 1,500 0 0 0 0 0 Discrept Services 1,500 0 0 0 Discrept Services 1,500 0 0 0 0 Discrept Services 1,500 0 0 Discrept Services 1,500 0 0 0 Disc	Job Listing & Advisory Services - Advanced Fee	217	1,812	3	818	1	33%	2	67%	0	0.00%
Junis Removal 3,112 438 18 291 9 595 9 595 0 595 0 500 0 0.00 Armonic Machines & Tribers 2,546 1 5333 1 1 1,199 1 1 1,199 1 1 1,199 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Juices	301	1,614	0	1,734	0	0%	(0%	0	0.00%
Remote Equipment & Supplies 166 1,774 0 1,724 0 0,06	Junk Removal	3,312	438	18	291		50%	9	50%	0	0.00%
New Designation and Cutting 1 3,669 1 1,190 1 1,00% 0 0% 0 0.00	Kennels Equipment & Supplies	166	1,974	0	1,734		0%	(0%	0	0.00%
Kitchen & Bath - Design & Bemodeling 34,022 40 49 116 35 715, 14 298, 0 0.00 Kitchen & Control Design 1,255 814 9 455 4 449, 5 5695, 0 0.00 Kitchen & Sath Design 2,645 378 26 238 28 238 21 1815, 5 195, 0 0.00 Kitchen & Control Sath Policy 2,645 378 28 28 238 28 28 28 28	Key Duplication and Cutting	1	3,669	1	1,190	1	100%	(0%	_	0.00%
Sichen Accessores 2,612 526 26 230 21 81% 5 19% 0 0.00	Kitchen & Bath - Design & Remodeling	34,029	40	49	116		71%		29%	0	0.00%
Sitcher Cabinets - Refunsioning, Refunding & Research & Research 1,000 3 818 2 67% 1 33% 0 0.00	Kitchen Accessories	2,612	526		230		81%		19%	0	0.00%
Ritchen Remodeling 5,376 290 21 263 9 43% 12 57% 0 0.00 Krifts Baarding 62 2,541 0 1,734 0 0% 0 0% 0 0.00 Krift Sharding 80 2,475 0 1,734 0 0% 0 0% 0 0.00 Krift Sharding 80 2,475 0 1,734 0 0% 0 0% 0 0.00 Krift Sharding 80 2,432 2 0% 0 0% 0 0 0% 0 0.00 Krift Social Sharding 80 2,432 2 0% 0 0% 0 0 0% 0 0.00 Krift Coods - Health 80 2,432 2 0% 0 0 0% 0 0 0% 0 0.00 Krift Coods - Health 80 2,432 2 0 0% 0 0 0 0 0 0 0 Krift Coods - Health 80 2,432 2 2 0 0 0 0 0 0 0	Kitchen Cabinets - Refinishing, Refacing & Resurfacing	764	1,080	3	818	2	67%	1	33%		0.00% 0.00% 6.52%
Kinfe Gooder - More and Beautiful Control - Section - Se	Kitchen Remodeling	5,376	290	21	263	9	43%	12	57%	0	0.00%
Rick Goods - Wholesale & Manufacturers 8 3,339 0 1,734 0 0% 0 0% 0 0% 0 0.00 Kritted Fabrics 3 3,535 0 1,734 0 0% 0 0% 0 0% 0 0.00 Kritted Fabrics 4 3,486 0 1,734 0 0% 0 0% 0 0% 0 0.00 Kritted Fabrics 5 2,519 0 1,734 0 0% 0 0% 0 0% 0 0.00 Kritted Fabrics 4 3,486 0 1,734 0 0% 0 0% 0 0% 0 0.00 Kritted Fabrics 4 3,486 0 1,734 0 0% 0 0% 0 0.00 Kritted Fabrics 4 3,760 13 3 818 1 33% 2 2 67% 0 0.00 Kritted Fabrics 4 3,760 13 3 818 1 33% 2 2 67% 0 0.00 Kritted Fabrics 4 3,760 1 3,760 1 3 362 2 15% 1 1 35% 0 0 0 Kritted Fabrics 4 3,760 1 3,774 0 0 0 0 0 0 0 0 0 Krobs 1 3,669 0 1,734 0 0 0 0 0 0 0 0 0	Knife Sharpening Devices	36	2,795		1,734	0	0%	(0%	0	0.00%
Kinting Machines 6 4 3,486 0 1,734 0 0% 0 0% 0 0% 0 0.00 Kinting Machines 6 5 2,519 0 1,734 0 0% 0 0% 0 0% 0 0.00 Kinting Machines 6 5 2,519 0 1,734 0 0% 0 0% 0 0% 0 0.00 Kinting Achines 6 4 32 1,376 13 3818 1 33% 2 6,7% 0 0.00 Kintines - Machine 1 3,669 1 1,376 13 362 2 1 15% 111 85% 0 0 0.00 Kintines - Machine 1 3,669 0 1,734 0 0 0% 0 0 0% 0 0 0% 0 0.00 Kintines - Machines 1 3,669 0 1,734 0 0 0% 0 0 0% 0 0 0% 0 0.00 Kintines - Machines 1 3,669 0 1,734 0 0 0% 0 0 0% 0 0 0% 0 0.00 Labeling Children 1 1,971 0 1,734 0 0 0% 0 0 0% 0 0 0% 0 0.00 Labeling Children 1 1,971 0 1,734 0 0 0% 0 0 0% 0 0 0% 0 0.00 Labeling Children 1 1,971 0 1,734 0 0 0% 0 0 0% 0 0 0% 0 0.00 Labeling Children 1 1,971 0 1,734 0 0 0% 0 0 0% 0 0 0% 0 0.00 Labeling Children 1 1,971 0 1,734 0 0 0% 0 0 0% 0 0 0% 0 0.00 Labeling Children 1 1,971 0 1,734 0 0 0% 0 0 0% 0 0 0 0 0 0 0 0 0 0 0 0	Knit Goods - Retail Knit Goods - Wholesale & Manufacturers Knitted Fabrics	8	3,339	0	1,734	0	0%	(0%	0	0.00%
Kinves - Custom 212 1,830 3 818 1 33% 2 67% 0 0.00 Kinves - Machine 452 1,376 13 362 2 15% 11 85% 0 0.00 Kinobs 1 3,669 0 1,734 0 0% 0 0% 0 0% 0 0.00 Knobs 1 3,669 0 1,734 0 0% 0 0% 0 0% 0 0.00 Labeling 167 1,971 0 1,734 0 0% 0 0% 0 0% 0 0.00 Labeling 167 1,971 0 1,734 0 0% 0 0% 0 0% 0 0.00 Labeling 1,971 0 1,734 0 0% 0 0% 0 0% 0 0.00 Labeling 1,971 0 1,734 0 0% 0 0% 0 0% 0 0.00 Labeling 1,971 0 1,734 0 0% 0 0% 0 0% 0 0.00 Labeling 1,971 0 1,734 0 0 0% 0 0 0% 0 0.00 Labeling 1,971 0 1,734 0 0 0% 0 0 0% 0 0 Labeling 1,971 0 1,734 0 0 0% 0 0 0% 0 0 Labeling 1,971 0 1,734 0 0 0% 0 0 0% 0 0 Labeling 1,971 0 1,734 0 0 0% 0 0 0 0 Labeling 1,971 0 1,734 0 0 0% 0 0 0 0 Labeling 1,971 0 1,734 0 0 0% 0 0 0 0 Labeling 1,971 0 1,734 0 0 0% 0 0 0 0 Labeling 1,971 0 1,734 0 0 0 0 0 0 Labeling 1,971 0 1,734 0 0 0 0 0 0 0 Labeling 1,971 0 1,734 0 0 0 0 0 0 0 Labeling 1,971 1,662 0 1,734 0 0 0 0 0 0 0 Labeling 1,971 1,662 0 1,734 0 0 0 0 0 0 0 Labeloratories - Nessach & Development 2,771 1,662 0 1,734 0 0 0 0 0 0 0 Labeloratories - Veterinary 30 2,892 0 1,734 0 0 0 0 0 0 0 0 Labeloratories - Veterinary 30 2,892 0 1,734 0 0 0 0 0 0 0 0 Labeloratories - Veterinary 30 2,892 0 1,734 0 0 0 0 0 0 0 0 Labeloratories - Veterinary 30 2,892 0 1,734 0 0 0 0 0 0 0 0 0 Labeloratories - Veterinary 30 2,892 0 1,734 0 0 0 0 0 0 0 0 0	Knitting Instruction	4	3,486	-	1,734	0	0%	(0%	0	0.00%
Nicola 3,669 0 1,734 0 0% 0 0% 0 0% 0 0.00	Knives - Custom Knives - Machine	212	1,830 1,376	3 13	818 362	1 2	33% 15%	2	67%	0	0.00%
Labeling 167 1,971 0 1,734 0 0% 0 0.9% 0 0.00	Knobs Kosher Food Products	1 3	3,669 3,535	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Labels 3 3,555 0 1,774 0 0% 0 0% 0 0% 0 0.00 Labels - Paper 234 1,770 0 1,734 0 0% 0 0% 0 0.00 Labels - Patric, Metal, Foll 26 2,960 0 1,734 0 0% 0 0% 0 0.00 Labor Contractors 133 2,119 0 1,734 0 0% 0 0% 0 0.00 Labor Relations Consulants 23 3,594 0 1,734 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0	Labeling Labeling Equipment		3,035	0	1,734	0	0% 0%	(0% 0%		0.00%
Labor Corparations 133 2,119 0 1,734 0 0% 0 0% 0 0% 1 1 100,000 1 1 100,000 1 1 1 100,000 1 1 1 1	Labels Labels - Paper		3,535 1,770	0	1,734 1,734	0	0% 0%	(0% 0%	0	0.00%
Labor Reduns Consulants 343 1,527 1 1,190 0 0% 0 0% 0 0% 1 100.00 Labor Reduns Consulants 2 3,594 0 1,734 0 0% 0 0% 0 0% 0 0.00 Laboratories - Medical 0 0% 0 0% 0 0% 0 0% 0 0	Labels - Plastic, Metal, Foil Labor Contractors	133	2,119		1,734	0	0%	(0%	0	0.00%
Laboratories - Research & Development 277 1,662 0 1,734 0 0% 0 0% 0 0.00 Laboratories - Veterinary 704 1,122 0 1,734 0 0% 0 0% 0 0.00 Laboratories - Veterinary 30 2,892 0 1,734 0 0% 0 0% 0 0.00 Laboratories - Veterinary 30 2,892 0 1,734 0 0% 0 0.00 Laboratories - Veterinary 0 0% 0 0.00 Laminatories - Rasia - Veterinary 0 0% 0 0.00 Laminatories - Rasia - Veterinary 0 0% 0 0.00 Laminatories - Rasia - Veterinary 0 0% 0 0.00 Laminatories - Rasia - Veterinary 0 0% 0 0.00 Laminatories - Rasia - Veterinary 0 0% 0 0.00 Laminatories - Rasia - Veterinary 0 0 0% 0 0.00 Laminatories - Rasia - Veterinary 0 0 0 0 0 Laminatories - Rasia - Veterinary 0 0 0 0 0 Lande Clearing & Veterinary 0 0 0 0 0 Lande Clearing & Veterinary 0 0 0 0 0 Lande Clearing & Veterinary 0 0 0 0 0 Landescape Architects 5,584 29 4 663 3 75% 1 25% 0 0 Landescape Contractors 141,351 8 168 33 80 48% 87 52% 1 0.60 Landescape Contractors - Commercial 332 1,547 0 0 0 0 0 0 0 0 0 Laboratories - Veterinary 0 0 0 0 0 0 0 0 0	Labor Organizations Labor Relations Consultants	2	3,594	1 0	1,734	0	0%	0	0%	1 0	100.00%
Laboratories - Veterinary 30 2,892 0 1,734 0 0% 0 0% 0 0% 0 0.00 Ladders 208 1,838 0 1,734 0 0% 0 0% 0 0% 0 0% 0 0.00 0.00 0.00 0.00 0.00 0 0% 0 0% 0 0% 0 0.00 <t< td=""><td>Laboratories - Research & Development</td><td>277</td><td>1,662</td><td>-</td><td>1,734</td><td>0</td><td>0%</td><td>(</td><td>0%</td><td></td><td>0.00%</td></t<>	Laboratories - Research & Development	277	1,662	-	1,734	0	0%	(0%		0.00%
Ladders 59 2,574 0 1,734 0 0% 0 0% 0 0.90	Laboratories - Testing Laboratories - Veterinary	30	2,892	0	1,734	0	0%	(0%	0	0.00%
Laminating Equipment & Supplies 4 3,486 0 1,734 0 0% 0 0% 0 0% 0 0.00 Laminating Equipment & Supplies A Parts 0 0% 0 0% 0 0% 0 0% 0 0.00 Lamps & Plastic, Paper 208 1,838 0 1,734 0 0% 0 0% 4 100% 0 0.00 Lamps & Farts 1,018 228 4 663 0 0 0% 4 100% 0 0.00 Lamps & Rahm Shades - Retail 236 1,767 0 1,734 0 0 0% 0 0% 0 0 0% 0 0 0% 0 0.00 Lamps & Lamp Shades - Retail 1,108 0 0 0% 1 100% 0 0.00 Land Clearing & Leveling 215 1,824 1 1,190 0 0% 1 100% 0 0.00 Land Companies 0 5,668 279 4 6633 3 75% 1 25% 0 0.00 Land Companies 0 5,668 279 4 6633 3 75% 1 25% 0 0.00 Land Companies 0 5,564 282 5 621 4 80% 1 20% 0 0.00 Landscape Architects 5 5,584 282 5 621 4 80% 1 20% 0 0.00 Landscape Contractors 111,351 8 168 33 80 48% 87 52% 1 0.60 Landscape Contractors - Commercial 332 1,547 0 1,734 0 0% 0 0% 0 0 0%	Ladders	59	2,574	0	1,734	0	0%	(0%	0	0.00%
Lamps - Supplies R Parts 1,018 928 4 693 0 0% 4 100% 0 0,00 Lamps B Lamp S Mangh Shades - Retail 236 1,767 0 1,724 0 0% 0 0 0% 0 0.00 Land Clearing & Leveling 215 1,824 1 1,190 0 0% 1 100% 0 0.00 Land Clearing & Leveling 5,668 279 4 693 3 75% 1 25% 0 0.00 Land Clearing & Leveling 5,584 282 5 621 4 80% 1 29% 0 0.00 Landscape Contractors 141,351 8 168 33 80 48% 87 52% 1 0.60 Landscape Contractors - Commercial 332 1,547 0 1,734 0 0% 0 0 0 0 0 0 0 0 0 0 0 0	Laminating Equipment & Supplies	4	3,486		1,734	0	0%	(0%	0	0.00%
Land Clearing & Leveling 215 1,824 1 1,190 0 0% 1 100% 0 0.00 Land Companies 5,668 2.79 4 693 3 7.5% 1 2.5% 0 0.00 Landscape Architects 5,584 282 5 621 4 80% 1 2.0% 0 0.00 Landscape Contractors 141,351 8 168 33 80 48% 87 5.2% 1 0.60 Landscape Contractors - Commercial 332 1,547 0 1,734 0 0% 0 0 0 0 0 0	Lamps - Supplies & Parts	1,018	928	0 4	693	0	0%	4	100%	0	0.00%
Landscape Architects 5,584 282 5 621 4 89% 1 29% 0 0,000 Landscape Contractors 141,351 8 168 33 80 48% 87 52% 1 0,600 Landscape Contractors - Commercial 332 1,547 0 1,734 0 0% 0 0% 0 0% 0 0 0%	Land Clearing & Leveling	215	1,824		1,190	0	0%	1	100%		
Landscape Contractors - Commercial 332 1,547 0 1,734 0 0% 0 0% 0 0.00	Landscape Architects	5,584		5	621	4	80%	1	20%		0.00%
	Landscape Contractors Landscape Contractors - Commercial Landscape Designers	332		0	1,734	0	0%	(0%		0.60% 0.00% 0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Landscape Lighting Landscape Maintenance	44 7,118	2,721 229	0 1,734 24 24		0% 88%	0	0% 13%	0	0.00%
Landscaping Clean-Up - Spring & Fall Landscaping Equipment & Supplies	198 3,155	1,858 453	0 1,734 10 433	4 0	0% 40%	0		0	0.00%
Language Schools Language Training Aids	2,357 121	561 2,179	10 43 1 1,19		90% 100%	1 0	10%	0	0.00%
Lapidaries Lapidary Equipment & Supplies	105	2,261 3,535	0 1,73- 0 1.73-	4 0	0% 0%	0	0%	0	
Laser Cosmetic Services Laser Therapy	5,065 655	303 1,158	27 21 1 1,19	7 6	22% 0%	20	74%	1	3.70%
Laser Vision Correction Lasers	842 1,697	1,028 704	0 1,73- 5 62:	4 0	0% 60%	0	0%	0	0.00%
Lasik Eye Surgery Laundries	6 380	3,402 1,481	1 1,19	1	100% 50%	0	0%	0	0.00%
Laundries - Self Service Laundry Consultants	823 473	1,037 1,349	4 69: 2 96	3 2	50% 50%	2		0	0.00%
Laundry Equipment Laundry Supplies	407 126	1,440 2,156	3 811 0 1.73	3 2	67% 0%	1 0	33%	0	
Lawn & Garden Equipment & Supplies Lawn & Garden Equipment & Supplies - Rental	4,380 151	341 2,036	6 56 0 1,73	7 6		0	0%	0	0.00%
Lawn & Garden Pond Dealers & Supplies Lawn & Garden Sprinkler Systems	138 2,896	2,096 486	0 1,73- 3 81	4 0	0% 33%	0	0%	0	0.00%
Lawn & Tree Care Lawn Installation Service	276 27	1,663 2,943	3 81i 0 1,73	3 1	33% 0%	2	67%	0	0.00%
Lawn Maintenance Lawn Mowers	63,624 1,881	22 661	619 7 52	7 530	86% 86%	89 1		0	0.00%
Lawn Mowers - Sharpen & Repair Lawn Tractor Dealers	1,084	895 3.193	1 1,190 0 1,734	1	100% 0%	0	0%	0	0.00%
Layouts - Office, Factory Lead Products	31 29	2,879 2,912	0 1,73 0 1,73	4 0	0%	0	0%	0	0.00%
Leadership Development Leak Detecting Instruments	94 21	2,327 3,035	0 1,73- 0 1,73-	4 0	0%	0	0%	0	0.00%
Leak Detection Leasing Service	37 2,024	2,784 625	0 1,73- 4 69:	4 0	0%	0	0%	0	0.00%
Leather Leather Cleaning	69 146	2,489 2,058	1 1,19 1 1,19	0	100% 0% 100%	1 0	100%	0	
Leather Clothing - Retail Leather Clothing - Wholesale & Manufacturers	1,060	908 3,377	0 1,73 0 1,73	4 0	0% 0%	0	0%	0	0.00%
Leather Goods - Dealers Leather Goods - Repair	1,274 411	809 1,434	7 52: 0 1,73	5 5	71% 0%	1 0	14%	1	14.29% 0.00%
Leather Goods - Repair Leather Goods - Wholesale & Manufacturers Leather Restoration	159 86	2,011 2,376	3 810 0 1,73	3	100%	0	0%	0	0.00%
Lecture & Seminar Bureaus Legal Clinics	570 118	1,230 2,197	9 45: 0 1,73	5 6	67% 0%	2	22%	1	11.11%
Legal Document Assistance Legal Forms	4,602 9,950	325 169	28 209 15 333	9 16	57% 100%	12 0	43%	0	0.00%
Legal Information Services Legal Services Plans	323 724	1,564 1,104	15 33. 1 1,19 0 1,73	1	100%	0	0%	0	0.00%
Lenses Letters - Sign	1 4	3,669 3,486	0 1,73 0 1,73	4 0		0	0%	0	
Libraries - Public Library Equipment & Supplies	123 28	2,166 2,929	0 1,73 0 1,73	4 0	0% 0%	0	0%	0	0.00%
Library Research Service Lice Removal/Protection Services	32 46	2,865 2,692	0 1,73 1 1,19	4 0	0% 100%	0	0%	0	0.00%
License Services Lie Detection Service	2,181 111	592 2,241	7 52: 0 1,73	5 6	86% 0%	1 0	14%	0	0.00%
Lifts Lifts/Elevators - In Home	316 61	1,580 2,549	1 1,190 2 960	0	0%	1 2	100%	0	
Lighting Consultants Lighting Equipment - Emergency	289 40	1,644 2,758	1 1,190 0 1,73	1	100% 0%	0	0%	0	
Lighting Fixtures - Repair & Maintenance Lighting Fixtures - Retail	343 3,903	1,527 370	0 1,734 14 35	4 0	0% 64%	0	0%	0	0.00%
Lighting Fixtures - Supplies & Parts Lighting Fixtures - Wholesale & Manufacturers	152 544	2,033 1,265	4 69: 0 1,73	3 0	0% 0%	4		0	0.00%
Lighting Systems & Equipment	1,235	830	3 81		33%	2	67%	0	0.00%
Lightning Protection Equipment Lights Bulbs & Tubes	20 1,920	3,048 652	0 1,73- 18 29:	1 13	0% 72%	5	28%	0	
Limestone Limousine Service	15,338	3,535 117	0 1,73 61 10	1 29	0% 48%	0 31	51%	1	0.00%
Linen Supply Service Linens - Retail	765 597 32	1,079 1,206	1 1,190 6 56 0 1,73	7 3	0% 50%	3	50%	0	
Linens - Wholesale & Manufacturers Lingerie	1,715	2,865 701	0 1,73 4 69		0% 75%	0	0% 25%	0	0.00%
Linings - Clothing Linings - Plastic, Membrane	16 16	3,123 3,123	0 1,73- 0 1,73-		0% 0%	0		0	0.00%
Linoleum Dealers Liquidators	29 4,596	2,912 326	0 1,73 5 62	4 0	0% 100%	0	0%	0	0.00%
Liquor Stores Liquors - Wholesale	1,370 66	775 2,514	3 81 0 1,73	3	100%	0	0%	0	0.00%
Literary Agents Lithographers	32 18	2,865 3,077	0 1,73 0 1,73		0% 0%	0		0	0.00%
Livestock Auction Markets Livestock Breeders	274 365	1,670 1,504	1 1,19 0 1,73	1	100%	0	0%	0	0.00%
Livestock Equipment & Supplies Livestock Feeding	188 72	1,893 2,465	0 1,73 0 1,73	4 0	0% 0%	0		0	0.00%
Livestock Hauling Loan Modification	32 706	2,865 1,119	0 1,73 0 1,73	4 0	0% 0%	0	0%	0	0.00%
Loan Servicing Loans	160 18,346	2,003 91	0 1,73- 79 8:	51	0% 65%	0 25	32%	3	3.80%
Loans - Farm & Ranch Loans - Small Business	7 898	3,377 997	0 1,73 16 31:	3 7	44%	9	56%	0	0.00%
Lobbyists Lockers Locks - Wholesale & Manufacturers	28 71	2,929 2,472	0 1,73 0 1,73	4 0	0%	0	0%	0	
Locks & Locksmiths	63 19,510 60	2,532 85 2,559	0 1,73 27 21 0 1,73	7 9	0% 33%	0 17 0	63%	1	3.70%
Locksmiths Equipment & Supplies Log Cabins, Homes & Buildings	2,182	591	3 81	3 2	0% 67%	1	33%	0	0.00%
Logging Companies Logging Equipment & Supplies	646 91 890	1,168 2,346 1,004	0 1,73 0 1,73 0 1,73	4 0	0%	0	0%	0	0.00%
Logistics Lotteries - Foreign	4,361	343	2 96	5 0		0	0%	2	100.00%
Lotteries - Local Lotteries - State Lubricants	524 12 137	1,285 3,230 2,100	3 81: 0 1,73: 0 1,73:	4 0	33% 0% 0%	0 0	0%	0	0.00.0
Lubricating Devices & Systems Lubricating Service - Automotive	55 4,270	2,608 347	0 1,73 0 1,73 29 19	4 0	0%	0	0%	0	
Luggage - Retail Luggage - Wholesale & Manufacturers	1,315	795 3,669	4 69: 0 1,73	3 2	50%	2	50%	0	0.00%
Luggage Carriers Luggage Manufacturers Equipment & Supplies	4 40	3,486 2,758	0 1,73 0 1,73	4 0 4 0	0% 0%	0	0%	0	0.00%
Luggage Repair Lumber - Drying	486 173	1,323 1,953	0 1,73 0 1,73	4 0 4 0	0% 0%	0	0% 0%	0	0.00%
Lumber - Retail Lumber - Used	2,918 86	482 2,376	7 52: 0 1,73-	5 4 4 0	57% 0%	2 0	29% 0%	1 0	14.29% 0.00%
Lumber - Wholesale Lumber Carriers	661	1,154 3,402	0 1,73 0 1,73	4 0	0% 0%	0	0%	0	0.00%
Lumber Inspectors Lumber Mill Representatives	74	2,452 3,669	0 1,73 0 1,73	4 0	0% 0%	0	0%	0	
Machine Shops Machine Tools	3,706 848	390 1,024	0 1,73 3 81	3 2		1	33%	0	
Machine Tools - Repair & Rebuild Machinery - New	357 597	1,513 1,206	1 1,19 4 69	3 0	100%	4	100%	0	0.00%
Machinery - Specially Designed Machinery - Used Machinery & Southment - Appraisal	71 102	2,472 2,278	0 1,73 0 1,73 0 1,73	4 0	0% 0%	0	0%	0	0.00%
Machinery & Equipment - Appraisal Machinery Movers & Erectors Machinery Rebuild & Repair	23 26 388	3,000 2,960 1,469	0 1,73 0 1,73 4 69	4 0	0% 0% 50%	0 0 2	0%	0	0.00% 0.00% 0.00%
Magazine Sales Magazine Sales by Mail	1,717 82	700 2,398	15 33: 0 1,73	3 11	73% 0%	4	27%	0	0.00%
Magazine Sales by Telephone	243	1,748	1 1,19		100%	0		0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints Rank by	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to %
Magazines - Dealers Magazines - Distributors	200 1,345	1,851 781	1 1,190 8 486	1 5	100% 63%	0	0% 38%	0 0.009
Magazines - Subscription Agents Magicians	493 244	1,316 1,744	15 333 0 1,734	12	80%	3	20% 0%	0 0.009
Magicians Supplies Magnets & Magnetic Devices	117 147	2,204 2,053	0 1,734 0 1,734	0	0% 0%	0	0% 0%	0 0.009 0 0.009
Maids & Butlers Service Mail Box Rental & Receiving	4,352 255	344 1,712	11 409 0 1,734	6		5	45% 0%	0 0.009 0 0.009
Mail Boxes - Manufacturers & Distributors Mail Order & Catalog Shopping Mailing Containers	28 5,471 146	2,929 286 2,058	0 1,734 39 143 1 1,190	0 27 1	69%	0 10 0	0% 26% 0%	0 0.009 2 5.139 0 0.009
Mailing Lists Mailing Machines & Equipment	97 317	2,304 1,575	0 1,734 0 1,734	0	0%	0	0% 0%	0 0.009 0 0.009 0 0.009
Mailing Services Mailing Services - Drop Shipper	9,869 227	171 1,788	4 693 5 621	2 2		2	50% 40%	0 0.009 1 20.009
Mailing Services - International Managed Print Service	9 90	3,318 2,356	1 1,190 3 818	1	0% 33%	1 2	100% 67%	0 0.009
Management Consultants Management Training	2,904 554	484 1,250	12 385 3 818	10 2	67%	2	17% 33%	0 0.009
Manicuring Mannequins - Display Fixture	1,415	759 3,535	1 1,190 0 1,734	0 0		0	100%	0 0.009 0 0.009
Manufactured Homes - Dealers Manufactured Homes - Equipment & Parts Manufactured Homes - Parks	2,438 15 410	550 3,142 1,436	11 409 0 1,734 2 966	0		2 0	18% 0% 50%	0 0.00 0 0.00 0 0.00 0 0.00
Manufactured Homes - Rent & Lease Manufactured Homes - Repair & Service	128 326	2,143 1,560	1 1,190 1 1,190	0	0%	1	100%	0 0.009
Manufactured Homes - Transporting Manufactured Homes Distributors & Manufacturers	187 988	1,901 945	0 1,734 3 818	0 2	0%	0	0% 33%	0 0.009
Manufactured Homes Equipment & Supplies (Manufacturers)	54	2,620	0 1,734	0	0%	0	0%	0 0.009
Manufactured Offices & Commercial Units Manufacturers & Producers Manufacturers Agents & Representatives	12 12,978 2,471	3,230 134 545	0 1,734 46 121 29 197	0 30 26	65%	0 16 3	0% 35% 10%	0 0.00 0 0.00 0 0.00 0 0.00
Mapping Services Maps - Dealers	72 282	2,465 1,657	1 1,190 3 818	0	0%	1 2	100% 67%	0 0.009
Maps - Publishers & Distributors Marble - Cultured	21 610	3,035 1,197	0 1,734 0 1,734	0	0% 0%	0	0% 0%	0 0.009
Marble - Natural Marble & Granite Installation, Stonework Fabrication	537 6,282	1,272 247	0 1,734 21 263	0 12	57%	0	0% 43%	0 0.009 0 0.009
Marble & Terrazzo Cleaning & Service Marinas	260 1,333	1,697 788	0 1,734 1 1,190	0	100%	0	0% 0%	0 0.009
Marine Contractors Marine Electric Service	392 10	1,462 3,284	0 1,734 0 1,734	0		0	0% 0%	0 0.009
Marine Electronic Equipment & Supplies Marine Equipment & Supplies	349 759	1,518 1,085	1 1,190 3 818	1 2	100% 67%	0	0% 33%	0 0.009
Marine Sales & Service Marine Surveyors	3,110 207	458 1,840	7 525 0 1,734	4 0	0%	3	43% 0%	0 0.009 0 0.009
Market Research & Analysis Market Survey Companies	5,316 1,423	293 756	10 432 3 818	3	100% 100%	0	0% 0%	0 0.009
Marketing - Home Based Business Marketing Consultants	8,170 28	2,045 202	0 1,734 11 409	0 4 0	36%	7	0% 64%	0 0.009 0 0.009
Marketing Consultants - Mobile Marketing Programs & Services Marketing Software	9,095 181	2,929 182 1,922	0 1,734 61 101 0 1,734		0% 15% 0%	25 0	0% 41% 0%	0 0.009 27 44.269 0 0.009
Marriage, Family, Child, Individual Counselors Martial Arts	3,235 3,354	447	1 1,190 29 197	1 18	100%	0	0% 38%	0 0.009
Martial Arts Supplies & Equipment Mason Contractors	147 18,655	2,053 88	1 1,190 16 313	0	0% 50%	1 6	100% 38%	0 0.009 2 12.509
Mason Contractors Equipment & Supplies Masonry Panels - Prefabricated	92 426	2,338 1,411	0 1,734 0 1,734	0	0% 0%	0	0% 0%	0 0.009
Massage Equipment & Supplies Massage School	1,387 276	770 1,663	2 966 0 1,734	0	0%	0	50% 0%	0 0.009 0 0.009
Massage Therapeutic Massage Therapists Material Handling Equipment	2,160 5,766 190	597 272 1.886	4 693 5 621 0 1.734	3 4 0	80%	0 0	25% 0% 0%	0 0.009 1 20.009 0 0.009
Maternity Clothes Mats & Matting	309 545	1,597 1,263	1 1,190 1 1,190	1 0		0	0% 100%	0 0.009 0 0.009
Mattress Makers Supplies Mattresses	566 7,783	1,236 211	4 693 40 140	4 32		0 7	0% 18%	0 0.009 1 2.509
Mausoleums Meal Preparation Service	15 546	3,142 1,261	0 1,734 0 1,734		0%	0	0% 0%	0 0.009
Measuring Machines Meat - Processing	13 129	3,193 2,134	0 1,734 0 1,734	0		0	0% 0%	0 0.009 0 0.009
Meat - Retail Meat - Wholesale Meat Brokers	3,262 686 71	445 1,135 2,472	1 1,190 2 966 0 1,734	0	0%	1 1 0	100% 50% 0%	0 0.009 1 50.009
Meat Choppers & Grinders Meat Packers	31 637	2,879 1,176	0 1,734 0 1,734 0 1,734	0	0%	0	0% 0%	0 0.000 0 0.000 0 0.000
Meat Packers Equipment & Supplies Mechanical Contractors	948 12,094	964 143	0 1,734 7 525	0	0%	0	0% 14%	0 0.009
Media Buying Service Media Consultant	10 874	3,284 1,013	0 1,734 15 333	0	0%	0 2	0% 13%	0 0.009 13 86.679
Mediation Services Mediation Services - Divorce	435	1,401	0 1,734 0 1,734	0	0%	0	0%	0 0.009
Medical Alarms Medical Alert Companies	1,323	793 3,377	5 621 1 1,190	2	40% 100%	3	60% 0%	0 0.009
Medical Business Administration Medical Diagnostic Testing Facilities	747 29	1,090 2,912	5 621 0 1,734	5	100%	0	0% 0%	0 0.009
Medical Equipment & Supplies Medical Imaging Services	3,349 55	437 2,608	8 486 0 1,734	6		2 0	25% 0%	0 0.009
Medical Record Service Medical Service Organizations Medical Staffing	247 386 83	1,730 1,473 2,392	1 1,190 0 1,734 0 1.734	1 0 0	0%	0	0% 0% 0%	0 0.00 900.0 0 900.0 0
Medical Testing Companies Medical Tourism	1,027 10	923 3,284	2 966 0 1,734	2		0	0% 0%	0 0.009 0 0.009
Medicines - Patent & Proprietary Meditation Instruction	112 175	2,232 1,946	1 1,190 1 1,190	1 0	100%	0	0% 100%	0 0.009
Meeting Management Mens Clothing & Furnishings - Retail	13 2,116	3,193 604	0 1,734 12 385	0		0 5	0% 42%	0 0.009 1 8.339
Manufacturers Mental Health Services	1,255 46	814 2,692	2 966 0 1,734	0		2	100% 0%	0 0.009 0 0.009
Mentally Disabled Services Merchandise Brokers	7,900 68	208 2,495	8 486 0 1,734	8		0	0% 0%	0 0.009 0 0.009
Merchandising Service Messenger Service Metal Cleaning	1,099 4,172 36	883 352 2,795	30 192 1 1,190 0 1,734	17 1 0	100%	13 0 0	43% 0% 0%	0 0.000 0 0.000 0 0.000
Metal Detecting Equipment Metal Fabricating Machinery	29 1	2,793 2,912 3,669	0 1,734 0 1,734 0 1,734	0	0%	0	0% 0% 0%	0 0.009 0 0.009 0 0.009
Metal Fabricators Metal Finishers	1,372 128	774 2,143	0 1,734 1 1,190	0	0%	0	0% 100%	0 0.009
Metal Powder Fabricators Metal Salvage Yards	315 160	1,584 2,003	0 1,734 0 1,734	0	0% 0%	0	0% 0%	0 0.009
Metal Specialties Metal Stamping	704 7	1,122 3,377	0 1,734 0 1,734	0	0%	0	0% 0%	0 0.009 0 0.009
Metallizing Metals - Base	7	3,669 3,377	0 1,734	0	0%	0	0%	0 0.009
Metals - Clad Metals - Precious - Sheet, Wire, Tubing	16 4	3,123 3,486	0 1,734 0 1,734			0	0% 0%	0 0.009 0 0.009
Metaphysical Supplies & Service Meters	26 238	2,960 1,762	0 1,734 1 1,190	0	0% 0%	0	0% 100%	0 0.009
Mexican Food Products Microfilm Service, Equipment & Supplies	2 45	3,594 2,706	0 1,734 0 1,734	0	0%	0	0% 0%	0 0.009
Microwave Ovens - Dealers Midwives Military Goods	21 7	3,035 3,377	0 1,734 0 1,734	0		0	0% 0%	0 0.009
Millitary Goods Millinery - Retail Milling Cutters	12 2 5	3,230 3,594 3,438	1 1,190 0 1,734 0 1,734	0	0%	0	100% 0%	0 0.00 0 0.00 0 0.00
Milling Cutters Milling Machines Millwork	2,775	3,438 3,535 500	0 1,734 0 1,734 0 1,734	0	0%	0	0% 0% 0%	0 0.000 0 0.000 0 0.000
Millwrights	330	1,551				0	0%	0 0.009

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Mineral Exploration Minerals	30 34	2,892 2,830	0	1,734 1,734	0	0%	0	0%	0	0.00%
Miniatures - Collectors Mining Companies	8 155	3,339 2,028	0	1,734 1,734	0	0% 0%	0	0%	0	0.00% 0.00%
Mining Consultants Mining Development	34 228	2,830 1,785	0	1,734 1,734	0	0% 0%	0	0 0%	0	0.00%
Mining Equipment & Supplies Mirrors	169 760	1,968 1,083	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Mirrors - Manufacturers Supplies Mirrors - Resilver	35 32	2,808 2,865	0	1,734 1,734	0	0% 0%	0	0%	0	0.00% 0.00%
Missile & Rocket Components - Manufacturers Mobile Apps	7 689	3,377 1,134	1 2	1,190 966	1	100% 50%	0	0%	0	0.00%
Mobile Refrigeration Mobile Telephone Equipment & Supplies	153 1,348	2,031 779	0	1,734 567	0	0% 67%	0		0	0.00%
Mobile Telephone Service Model Car Race Centers	719 9	1,109 3,318	20	271 1,734	6	30% 0%	14	70%	0	0.00%
Model Makers Modeling - Advance Fee	1 67	3,669 2,503	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Modeling & Acting - Training Modeling & Simulation	122 2	2,171 3,594	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Modeling & Talent Agencies Modeling Schools	14,424 913	125 985	11 0	409 1,734	8	73% 0%	3	27%	0	0.00%
Modular Homes Modular/Mobile Home - Foundation Services	3,141 37	455 2,784	8	486 1,734	4	50% 0%	4		0	0.00%
Mold & Mildew Inspection Mold & Mildew Inspection/Removal/Remediation	28 4,002	2,929 361	0 2	1,734 966	0 2	0% 100%	0	0%	0	0.00%
Mold & Mildew Remediation Mold Consulting & Testing	75 496	2,447 1,313	1 0	1,190 1,734	0	0% 0%	1 0	100%	0	0.00%
Moldings Molds	520 2,028	1,291 624	0	1,734 1,734	0	0% 0%	0		0	0.00%
Money Orders & Transfers Monograms	2,738 2	510 3,594	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Monuments Monuments - Cleaning & Restoration	2,613 29	525 2,912	3	818 1,734	3	100%	0		0	0.00%
Moreds Mortgage Bankers	61 387	2,549 1,471	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Mortgage Brokers Mortgage Lender	34,077 1,887	39 659	22 4	256 693	15 3	68% 75%	7	32%	0	0.00%
Mosaics Motel & Hotel Equipment & Supplies	4 6	3,486 3,402	0	1,734 1,734	0	0% 0%	0	0%	0	0.00% 0.00%
Motel & Hotel Management Motels	90 3,696	2,356 391	1 49	1,190 116	0	0% 61%	19	100%	0	0.00%
Motels - Reservation Service Motion Picture Equipment & Supplies	95 55	2,319 2,608	1 0	1,190 1,734	0	0% 0%	1	100%	0	0.00% 0.00%
Motion Picture Film Distributors & Exchange Motion Picture Film Editing	148 29	2,045 2,912	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Motion Picture Film Storage Motion Picture Producers & Studios	2 170	3,594 1,965	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Motion Picture Representatives Motion Picture Special Effects	6	3,402 2,988	0	1,734 1,734	0	0% 0%	0	0%	0	0.00% 0.00%
Motivational & Self Improvement Training Motor coach Companies	292 338	1,637 1,539	6	567 1,190	0	0% 100%	3	50%	3	50.00% 0.00%
Motor Homes Motor Homes - Rent & Lease	335 166	1,544 1,974	1	1,190 1,190	1	100% 100%	0	0%	0	0.00%
Motor Scooters - Dealers Motorcycle Riding Instruction	97 112	2,304 2,232	2	966 1,734	0	0% 0%	2	100%	0	0.00%
Motorcycle Sales - Consignments Motorcycles - Customizing	30 139	2,892 2,090	0	1,734 1,190	0	0% 0%	0	0%	0	0.00%
Motorcycles - Dealers Motorcycles - Renting & Leasing	8,559 135	191 2,109	31	183 1,734	17	55% 0%	12	39%	2	6.45% 0.00%
Motorcycles - Repairing & Service Motorcycles - Supplies & Parts	2,313 3,073	568 460	1 56	1,190 105	0 25	0% 45%	1 31	100%	0	0.00%
Mountain Climbing Equipment Mountain/Rock Climbing Instruction	132	2,124 2,346	0	1,734 1,734	0	0% 0%	0	0%	0	0.00% 0.00%
Movers - International	225,241 774	3 1,076	760 3	5 818	483	64% 67%	264		13 0	1.71% 0.00%
Movers - Office Moving & Storage Company	514 27.641	1,298	1 108	1,190 60	1 78	100% 72%	0	0%	0	0.00% 5.56%
Moving Assistance - Packing, Unpacking, Organizing Moving Brokers	296 242	1,621 1,751	0	1,734 1,190	0	0% 100%	0	0%	0	0.00% 0.00%
Moving Equipment Rental	783	1,068	1	1,190	1	100%	0	0%	0	0.00%
Moving Services - Labor & Materials Moving Supplies	4,504 188	334 1,893	10	432 1,734	5	50% 0%	5	50%	0	0.00%
MRI (Magnetic Resonance Imaging) Mud Jacking Contractors	5 2,015	3,438 631	0 2	1,734 966	0 2	0% 100%	0	0%	0	0.00%
Mufflers & Exhaust Systems Mulches	4,411 298	338 1,617	8	486 1,734	5 0	63% 0%	3		0	0.00%
Multi-Level Selling Companies Murals	14,513 14	124 3,169	4 0	693 1,734	3	75% 0%	1 0	25%	0	0.00%
Museums Mushrooms	160 102	2,003 2,278	0 10	1,734 432	0	0% 0%	0 10	0%	0	0.00%
Music - Sheet Music & Messaging Services	58 625	2,584 1,186	0 10	1,734 432	0	0% 60%	0		0	0.00%
Music Arrangers & Composers Music Distribution Service	28 45	2,929 2,706	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Music Instruction - Instrumental Music Instruction - Vocal	3,293 180	441 1,928	6	567 1,190	5	83% 100%	1	17%	0	0.00%
Music Publishers Musical Instruments - Dealers	50 5,301	2,659 294	0 14	1,734 350	0 12	0% 86%	0		0	0.00%
Musical Instruments - Rental Musical Instruments - Repair	35 483	2,808 1.329	0	1,734 818	0	0% 33%	0	0%	0	0.00%
Musical Instruments - Supplies & Accessories Musical Instruments - Wholesale & Manufacturers	780 99	1,071 2,293	1 0	1,190 1,734	1 0	100% 0%	0	0%	0	0.00%
Musicians Mutual Funds	76 214	2,438 1,827	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Nail Salons Nailing Machinery	14,979	122 3,535	43	133 1,734	26 0	60% 0%	16	37%	1 0	2.33% 0.00%
Nails & Tacks Name Plates	7 18	3,377 3,077	0	1,734 1,734	0	0% 0%	0		0	0.00%
Nanny Service Natural Gas Companies	4,145 2.302	354 571	6 20	567 271	3 16	50% 80%	3	50%	0	0.00%
Naturopaths Nautical Instruments	1,863 64	663 2,526	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Navigation Consultants Manufacturing	26 83	2,960 2,392	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Nets & Netting Network Cabling Installation	3 5	3,535 3,438	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
News Dealers News Publications - Trade, Association	18 217	3,077 1,812	1 0	1,190 1,734	1 0	100% 0%	0	0%	0	0.00%
News Service Newspaper Distributors	61 94	2,549 2,327	0	1,734 1,734	0	0%	0	0%	0	0.00%
Newspapers Night Clubs	4,393 1,209	339 838	39	143 486	35 5	90%	4		0	0.00%
Noise Control Consultants Non Profit Organizations - General Membership	12 2,061	3,230 614	0 7	1,734 525	0	0% 100%	0	0%	0	0.00%
Noodles Not Elsewhere Classified	1 9,963	3,669 168	0 57	1,734 104	0	0% 72%	0	0%	0	0.00% 1.75%
Not Elsewhere Classified After Investigation Notaries Public	3,026 898	468 997	1 2	1,190 966	1 2	100% 100%	0	0%	0	0.00%
Novelties - Retail Novelties - Wholesale & Manufacturers	897 6	1,000 3,402	4	693 1,734	3	75% 0%	1	25%	0	0.00%
Numismatics Nurseries - Plants, Trees	2,165 4,382	596 340	1 7	1,190 525	1	100% 57%	0		0	0.00%
Nurseries - Mants, Trees Nursery Stock Dealers Nurserymen Equipment & Supplies	4,382 43 49	2,727 2,669	0	1,734 1,734	0	57% 0% 0%	0	0%	0	0.00% 0.00% 0.00%
Nurserymen Equipment & Supplies Nurses Nurses Registries	295 400	1,624 1,450	0	1,734 1,734 1,734	0	0% 0% 0%	0	0%	0	0.00%
Nurses Registries Nurses Schools Nursing Home Information & Referral	23 5	3,000 3,438	0	1,734 1,734 1,734	0	0% 0% 0%	0	0%	0	0.00% 0.00% 0.00%
Nursing Homes	955 1.315	959 795	0	1,734 1,734 966	0	0%	0	0%	0	0.00%
Nutrition	1,315	795	2	966	1	50%	1	50%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Nutritionists Nuts - Edible	450 14	1,383 3,169	0 1,73 0 1,73		0%	0		0	0.00%
Observatories Occupational Health - Nursing Services	55 660	2,608 1,155	0 1,73 2 96	i 1	50%	0	50%	0	
Occupational Therapists Oceanographic Equipment Odor Neutralizer	131 4 129	2,128 3,486 2,134	0 1,73 0 1,73 0 1,73	1 0	0%	0	0%	0	0.00%
Office & Desk Space Rental Service Office Buildings	889 121	1,005 2,179	6 56 0 1,73	7 3	50%	3	50%	0	0.00%
Office Equipment Office Furniture & Equipment	78 4,920	2,421 312	0 1,73 5 62	1 0	0%	0	0%	0	0.00% 0.00% 20.00%
Office Furniture & Equipment - Installation Office Furniture & Equipment - Rental & Leasing	980 421	948 1,420	0 1,73 1 1,19	1 0	0%	0	0%	0	
Office Furniture & Equipment - Repair & Refinishing Office Furniture & Equipment - Used	239 333	1,759 1,546	0 1,73 2 96	1 0	0%	0	0%	0	0.00%
Manufacturing Office Records - Destruction	100 90	2,287 2,356	0 1,73 0 1,73			0		0	0.00%
Office Records Stored Office Supplies	612 7,216	1,196 223	0 1,73 67 9	58	87%	9	13%	0	
Office Supplies - Sale by Deceptive Telemarketing Office Supplies - Sale by Telemarketing Oil & Gas Exploration & Development	990 3 1,803	942 3,535 674	20 27 0 1,73 0 1,73	0	0%	18 0 0	0%	0	0.00% 0.00% 0.00%
Oil Additives - Manufacturers & Distributors Oil Burners	60 59	2,559 2,574	0 1,73 0 1,73 1 1,19	1 0	0%	0	0%	0	0.00%
Oil Land Leases Oil Marketers	61	2,549 2,584	0 1,73 0 1,73	0	0%	0	0%	0	0.00%
Oil Operators Oil Producers	4 83	3,486 2,392	0 1,73 0 1,73	1 0	0%	0	0%	0	0.00%
Oil Refiners Oil Tank Removal & Installation	5 2,506	3,438 539	0 1,73 1 1,19	0 0	0%	0		0	0.00%
Oil Well Drilling Mud & Additives Oil Well Equipment & Supplies	40 246	2,758 1,737	0 1,73 0 1,73	0	0% 0%	0		0	0.00%
Oil Well Logging & Perforating Oil Well Services	4 53	3,486 2,629	0 1,73 0 1,73			0		0	0.0070
Oilfield Consultants Oilfield Equipment	384 1.757	1,477	0 1,73 0 1,73			0	0% 0%	0	0.00%
Oilfield Equipment & Supplies Oilfield Hauling	344 946	1,525 966	0 1,73 0 1,73 0 1,73	1 0	0%	0	0%	0 0	0.00% 0.00% 0.00%
Oilfield Service Oilfield Supplies	8,914 124	185 2,162	2 96 0 1,73	1	50%	1 0	50%	0	0.00%
Oils - Essential Oils - Fuel	4 6,229	3,486 251	0 1,73 31 18	0 3 25	0% 81%	0	0% 19%	0	0.00%
Oils - Fuel - Treatment Compounds Oils - Lubricating	488 533	1,321 1,276	0 1,73 0 1,73	0	0% 0%	0	0% 0%	0	0.00%
Oils - Petroleum Oils - Vegetables	230	1,776 2,398	0 1,73 0 1,73		0%	0	0%	0	0.00%
Oils - Vegetables Oils - Waste	82 6	2,398 3,402	0 1,73 0 1,73	0	0% 0%	0	0% 0%	0	0.00%
Olive Oil Online Drug & Prescription Services	36 15,371	2,795 116	0 1,73 12 38	3	0% 25%	0	0% 8%	0 8	0.00% 66.67%
Foreign Online Education	156 2,697	2,024 517	0 1,73 6 56	7 3	0%	0	0%	0	0.00%
Online Event Registration Online Payments	158 960	2,015 955	0 1,73 3 81	3 2	67%	0	33%	0	0.00%
Online Publications Online Retailer	570 6,509	1,230 241	5 62 173 3	102	59%	1 68		3	0.00% 1.73%
Online Shipping Broker Online Social Media/Networking	216 1,172	1,819 854 708	5 62 5 62 24 24	1	20%	4	80%	0	0.00%
Online Travel Agency Opera Companies Optical Equipment & Supplies	1,677 1 633	3,669 1,179	24 24 0 1,73 1 1,19	0	0%	0	0%	0	0.00% 0.00% 0.00%
Optical Goods - Retail Optical Goods - Service & Repair	7,311 5,249	221 297	34 16 11 40	7 25	74%	8	24%	1	2.94% 0.00%
Optical Goods - Wholesale & Manufacturers Opticians	8 5,053	3,339 304	0 1,73 16 31	14	0% 88%	0	0%	0	0.00%
Optometrists Orchards	4,196 28	351 2,929	15 33 0 1,73			3	20% 0%	0	0.00%
Orchestras & Bands Ore	17 11	3,098 3,261	0 1,73 0 1,73	1 0	0%	0	0%	0	0.00%
Organ & Tissue Banks Organic Soil Fertilizer	47	3,594 2,686	0 1,73 0 1,73	1 0	0%	0	0%	0	0.00%
Organic/Green Products Organizing Services - Household & Business Organs	279 457 104	1,659 1,367 2,267	3 81 1 1,19 0 1,73	1	100%	1 0 0	0%	0	0.00% 0.00% 0.00%
Organs - Tune & Repair Oriental Goods - Retail	119 132	2,192 2,124	0 1,73 0 1,73 0 1,73	0	0%	0	0%	0	0.00% 0.00%
Ornamental Metal Work Orthopedic Appliances	270 2,239	1,676 584	0 1,73 5 62	1 0	0%	0	0%	0	0.00%
Outboard Motors Outboard Motors - Repair	178 258	1,934 1,706	0 1,73 0 1,73	1 0	0%	0		0	0.00%
Outlitters Outlets - Stores, Factory, Mills	44 799	2,721 1,059	1 1,19 2 96	1	100%	0	0%	0	0.00%
Outplacement Consultants Ovens - Bakers	22 15	3,022 3,142	0 1,73 0 1,73	1 0	0%	0	0%	0	0.00%
Ovens - Brick Pizza Oxygen	421	3,594 1,420	1 1,19 2 96	5 2	100%	1 0		0	0.00%
Oxygen Therapy Equipment Ozone Machines Package Design & Development	185 195	1,907 1,868	0 1,73 0 1,73			0		0	0.00%
Package Design & Development Packaging Machinery Packaging Materials	85 4 730	2,385 3,486 1,102	1 1,19 1 1,19	0 0	0% 0% 100%	1 0	0% 100% 0%	0 0 n	0.00% 0.00% 0.00%
Packaging Materials Packaging Service Packing - Mechanical	563 2	1,102 1,238 3,594	2 96 0 1,73	5 1	50%	1	50%	0	0.00%
Packing & Crating Service Paging Equipment & Service	238 165	1,762 1,981	0 1,73 0 1,73	0	0%	0	0%	0	
Pain Management Services Paint - Retail	3,127 2,417	456 552	7 52 6 56	5 0	0%	7 2	100%	0	0.00%
Paint - Wholesale & Manufacturers Paint Manufacturing Equipment & Materials	145 45	2,062 2,706	0 1,73 0 1,73	1 0	0%	0	0%	0	0.00%
Paint Removing Paintball - Games & Supplies	15 481	3,142 1,332	0 1,73 6 56	7 6	100%	0	0%	0	0.00%
Painters - Commercial or Residential Painters Equipment & Supplies	3,537 76 49	2,438	12 38 0 1,73 0 1.73	1 0	0%	5	0%	0	0.00%
Painting - Faux Finishing Painting Contractors Pallets & Skids	76,743 319	2,669 17 1,571	0 1,73 90 7 0 1,73	39	43%	0 51 0	57%	0	0.00% 0.00% 0.00%
Paneling Paper & Document Shredding	4 1.809	3,486 672	1 1,19 0 1,73	0	0%	1	100%	0	0.00%
Paper & Document Siredamy Paper & Plastic Cups, Containers Paper Brokers & Mill Reps	17	3,098 3,669	0 1,73 0 1,73 0 1,73	1 0	0%	0	0%	0	
Paper Converters Paper Distributors	9 263	3,318 1,686	0 1,73 0 1,73	1 0	0%	0	0%	0	0.00%
Paper Manufacturers Paper Products	18 178	3,077 1,934	0 1,73 0 1,73	0	0% 0%	0	0% 0%	0	0.00%
Paper Shredding Machines Parachute Jumping Instruction	31 148	2,879 2,045	0 1,73 0 1,73	1 0 1 0	0% 0%	0	0% 0%	0	0.00%
Paralegals Parapsychologists	6,979 28	230 2,929	13 36 0 1,73	1 0	0%	7	0%	0	0.00%
Parasail Service & Supplies Parcel Post Assembly Service	8 69	3,339 2,489	1 1,19 0 1,73	1 0	0%	0	0%	0	0.00%
Pardon Services Parking Area Maintenance & Marking Parking Attendant Service	10,404 2,119 1,982	161 603 638	128 4 37 15 27 21	29	78%	85 8 13	22%	3 0	
Parking Attendant Service Parking Facilities Parking Stations & Garages - Equipment & Supplies	6,630	237 1,907	27 21 189 2 2 96	175	93%	13 13	7%	1	0.53%
Parking Stations & Garages - Equipment & Supplies Parks Parties - Children	185 145 59	1,907 2,062 2,574	2 96 0 1,73 2 96	1 0		0	0%	0	0.00% 0.00% 0.00%
Partitions Party Facilities	98 432	2,297 1,404	0 1,73 1 1,19	1 0	0%	0	0%	0	0.00%
Party Planning	870	1,016	1 1,19	1				0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Party Plans - In-Home Party Supplies Party Supplies - Renting	970 1,991 1,459	951 637 749	3	1,190 818 525	2	100% 67% 57%	1 3	0% 33% 43%	0	0.00% 0.00% 0.00%
Passport & Visa Services Patent Agents	1,118 614	875 1,195	15	333 1,190	5	33% 100%	10		0	0.00%
Patent Searchers Paternity Tests & Services	188 52	1,893 2,641	0	1,734 1,734	0	0% 0%	0		0	0.00%
Patio & Deck Builders Patio Builder	7,472 115	219 2,210	7	525 1,190	2	29% 0%	4	37.70	1	14.29% 0.00%
Patio Cover Patio Design	1,252 20	819 3,048	1 0	1,190 1,734	0	0% 0%	1 0	100%	0	0.00%
Patio Equipment & Supplies Patio, Porch & Deck Enclosures Pattern Makers	3,403 13,477 10	429 131 3,284	3 30	818 192 1,190	3 20	100% 67%	9		0 1	0.00% 3.33%
Pavement & Floor Marking Services Paving Contractors	169 71,932	1,968	1 1 207	1,190 1,190 26	1 1 126	100% 100% 61%	0	0%	0	0.00% 0.00% 5.80%
Paving Equipment	80	2,412	0	1,734	0	0%	0	0%	0	0.00%
Paving Materials Paving Stones Raying Rainting Home Improvement - Itingsant	1,196 292	843 1,637	3	818 693	3	0% 75%	3	100% 25%	0	0.00%
Paving, Painting, Home Improvement - Itinerant Workers Pawnbrokers	153 5,995	2,031 261	0	1,734 362	0 8	0% 62%	0	0% 38%	0	0.00%
Pay Phone Booths - Equipment & Service Payday Loans	9,674	3,669 173	0 53	1,734 110	0 16	0% 30%	0 35	0%	0 2	0.00% 3.77%
Payment Processing Service Payroll Service	3,175 1,396	452 767	4	693 1,734	1 0	25% 0%	3	0%	0	0.00%
Pearls Penny Auctions	233 399	1,771 1,452	0 4	1,734 693	2	0% 50%	2	50%	0	0.00%
Pens & Pencils - Retail Pension & Profit Sharing Plans Perforating Machines	129	3,318 2,134 3,339	0	1,734 1,734 1,734	0	0% 0% 0%	0	0% 0% 0%	0 0 0	0.00%
Perfume - Wholesale & Manufacturers	126	2,156	0	1,734	0	0%	0		0	0.00%
Perfumes - Raw Materials & Supplies Permanent Make Up	15 715	3,142 1,110	0	1,734 966	0	0% 50%	0	0% 50%	0	0.00%
Personal Chef Personal Organizer Personal Security Guard Service	109 1	2,245 3,669	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Personal Security Guard Service Personal Services Personal Trainers	274 3,793 870	1,670 380 1,016	0 8 3	1,734 486 818	7	0% 88% 33%	0	0% 0% 67%	0 1	0.00% 12.50% 0.00%
Personal Trainers Personnel Consultants Pest Control Services	1,635 45,726	715	3 1 51	1,190 113	1 1 31	33% 100% 61%	0 15	0%	0	0.00% 0.00% 9.80%
Pest Control Supplies & Equipment Pet Boarding - Dogs	330 2,070	1,551 612	0 2	1,734 966	0	0% 50%	0	0% 50%	0	0.00%
Pet Boarding & Kennels Pet Cemeteries, Crematories & Supplies	17,194 1,107	104 881	16 2	313 966	11 0	69% 0%	5	31% 100%	0	0.00%
Pet Clothing Designer Pet Day Care	1,254	3,339 816	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Pet Exercising Service Pet Fencing & Containment Systems	1,015 586 527	932 1,215	0 44	1,734 127	0 41	93%	0 3 0	7%	0	0.00%
Pet Foods - Wholesale & Manufacturers Pet Grooming Pet Grooming - Mobile	10,265 473	1,283 164 1,349	22	1,190 256 1,190	16	100% 73% 100%	6	0% 27% 0%	0	0.00% 0.00% 0.00%
Pet Health Plans Pet Kenneling Services	1,615 177	720 1,938	9	455 1,190	9	100% 100% 100%	0	0%	0	0.00%
Pet Services Pet Shops	1,399 7,367	764 220	8 16	486 313	4 8	50% 50%	2	25% 50%	2	25.00% 0.00%
Pet Sitting Services Pet Supplies & Foods - Retail	2,964 4,790	477 317	4 63	693 97	3 45	75% 71%	1 17	25% 27%	0	0.00% 1.59%
Pet Supplies & Foods - Wholesale Pet Training	425 2,486	1,413 542	0 4	1,734 693	2	0% 50%	2	50%	0	0.00%
Pet Training - Dog Pet Transporting Pet Waste Removal	1,664 431 244	709 1,406 1,744	6 1 0	567 1,190 1,734	1	83% 100% 0%	1 0 0	0%	0	0.00% 0.00% 0.00%
Petroleum Petroleum Products	567 72	1,235 2,465	1	1,190 1,190	1	100% 100%	0		0	0.00%
Pewterware Pharmaceutical Products - Research	6 122	3,402 2,171	0	1,734 1,190	0	0% 0%	0		0	0.00%
Pharmaceutical Products - Wholesale & Manufacturing Pharmacies	2,135 19,780	601 82	1 35	1,190 163	1 30	100% 86%	0	14%	0	0.00%
Pharmacy - Compounding Photo Booth Rentals	943 238	969 1,762	3	818 1,190	0	67% 0%	1		0	0.00%
Photo Copying Photo Finishing - Retail Photo Imaging Service	257 1,723 523	1,708 698 1,287	3	1,190 818 409	3	100% 100% 73%	0	0% 0% 27%	0	0.00% 0.00% 0.00%
Photo Retouching Photographers	12 3,690	3,230 392	0 88	1,734 76	0	0% 34%	0	0%	0	0.00% 10.23%
Photographers - Aerial Photographers - Commercial	192 3,745	1,881 387	0 19	1,734 277	0 5	0% 26%	0 14	0%	0	0.00%
Photographers - Pet Photographers - Portrait	13 5,016	3,193 305	0 32	1,734 175	0 21	0% 66%	0 11	0% 34%	0	0.00%
Photographers - School Photographers - Sports	33 141	2,846 2,085	0 0 32	1,734 1,734 175	0	0% 0%	0 0 14	0% 0%	0	0.00%
Photographers - Wedding Photographic Color Prints & Trans. Photographic Darkroom Rental	3,423 15	426 3,142 3,594	2	966 1,734	1	28% 50% 0%	14	44% 50% 0%	9 0 0	28.13% 0.00% 0.00%
Photographic Equipment - Repair Photographic Equipment & Supplies - Retail	122 3,676	2,171 394	0	1,734 1,734 277	0	0% 68%	0	0% 32%	0	0.00%
Manufacturing Photographic Research Service	83 17	2,392 3,098	1 0	1,190 1,734	0	0% 0%	1 0		0	0.00%
Photographs - Stock Photography Sales	446 781	1,387 1,070	4 25	693 237	4 3	100% 12%	0 12		0 10	0.00% 40.00%
Photography Sales on the Internet Photography Schools	3 175	3,535 1,946 568	0	1,734 1,734	0	0% 0%	0		0	0.00%
Physical Therapists Physical Therapy Equipment Physicians - Specialists	2,313 91 898	2,346 997	4 0	693 1,734 818	0 1	75% 0% 33%	1 0 2	25% 0% 67%	0 0	0.00% 0.00% 0.00%
Physicians & Surgeons - Anesthesiologists Physicians & Surgeons - Cardiology Services	18 13	3,077 3,193	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Reconstructive Surgery Physicians & Surgeons - Dermatology	2,681 1,009	520 933	4	693 1,734	2	50% 0%	2	50% 0%	0	0.00%
Physicians & Surgeons - Ear, Nose & Throat Physicians & Surgeons - Family Practice	67 233	2,503 1,771	0	1,734 1,190	0	0% 100%	0	0%	0	0.00%
Physicians & Surgeons - Gastroenterology Physicians & Surgeons - Internal Medicine	9	3,318 3,669	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Physicians & Surgeons - Medical-M.D. Physicians & Surgeons - OB/GYN Physicians & Surgeons - Ophthalmology	2,171 133 470	593 2,119 1,352	1 0 0	1,190 1,734 1,734	0	0% 0% 0%	1 0 0		0 0 0	0.00%
Physicians & Surgeons - Ophthalmology Physicians & Surgeons - Orthopedic Surgery Physicians & Surgeons - Osteopathic-D.O.	117 1,082	1,352 2,204 897	0	1,734 1,734 1,734	0	0% 0% 0%	0	0%	0	0.00% 0.00% 0.00%
Physicians & Surgeons - Pediatrics Physicians & Surgeons - Radiology	5 51	3,438 2,648	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Physicians & Surgeons - Weight Reduction Physicians & Surgeons Equipment & Supplies	378 4	1,485 3,486	1 0	1,190 1,734	0	0% 0%	1 0	100% 0%	0	0.00%
Piano & Organ Moving Pianos	2,022 1,446	627 753	3 2	818 966	2	67% 50%	1	50%	0	0.00%
Pianos - Parts Pianos - Restoration & Refinishing Pianos - Tuning & Repair	14 51 622	3,169 2,648 1,187	0 0 1	1,734 1,734 1,190	0	0% 0%	0	0%	0	0.00%
Pianos - Tuning & Repair Picture Frames - Dealers Picture Frames - Manufacturers Supplies	1,253 15	1,187 817 3,142	2	1,190 966 1,734	1	100% 50% 0%	1 0	50%	0	0.00% 0.00% 0.00%
Picture Frames - Restore & Repair Picture Frames - Wholesale & Manufacturers	170	1,965	1	1,190 1,734	1	100%	0		0	0.00%
	93	2,336								
Picture Framing Picture Restoring	97 30	2,304 2,892	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Picture Restoring Pictures Pies	97 30 173 1	2,304 2,892 1,953 3,669	0 0 1 0	1,734 1,734 1,190 1,734	0 0 0	0% 0% 0%	0 1 0	0% 100% 0%	0 0 0	0.00% 0.00% 0.00%
Picture Restoring Pictures	97 30	2,304 2,892 1,953	0 0 1	1,734 1,734 1,190	0 0 0 0 0	0% 0%	0	0% 100% 0% 0%	0	0.00%

14 - 15 - 15 - 15 - 15 - 15 - 15 - 15 -	Industry Classification	Inquiries	Rank by Inquiries	Complaints Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
STATE OF COLUMN ASSESSMENT OF THE COLUMN ASSES	Pilot Car Service Pins - Common, Safety	6							0	
See	Pipe		1,590	0 1,73	1 0				0	0.00%
The American Company of the Company	Pipe & Boiler Covering Materials Pipe & Valve Fitters			0 1,73	1 0	0%		0%	0	0.00%
NA CARRY AND	Pipe & Valve Fitters - Gas Pipe Bending & Fabricating			0 1,73	1 0	0%		0%	0	0.00%
The control of the co	Pipe Cutting & Threading Pipe Fittings	164	1,984	0 1,73	1 0	0%	0	0%		0.00%
18 A SECURITY COLUMN 1	Pipe Inspection Pipe Joint Compounds	3	3,535						0	
The Company	Pipe Line Companies Pipe Line Contractors	489	1,320	0 1,73	0	0%	0	0%		0.00%
1	Pipe Line Equipment Pipe Line, Oil & Gas Wholesaler & Distributors	1,727	696	4 69:	3	75%	1	25%	0	0.00%
The Part Design									0	
March 1,000 1,00	Pipe Thread Protector	13	3,193	0 1,73	1 0	0%	0	0%	0	0.00%
No. 1041	Pizza	3,955	365	34 16	7 18	53%	15	44%	1	2.94%
Seate 1. 19 1 2-20	Plants - Retail	178	1,934	6 56	7 0	0%		100%		0.00%
1800 CAT PRINTED 1.00	Plaques	121	2,179	0 1,73	1 0	0%		0%	0	0.00%
Value Profession 1	Plaster Craft Products & Supplies	158	2,015	0 1,73	1 0	0%	0	0%		0.00%
No.	Plastics - Extruders	55	2,608		1 0	0%	0	0%	0	0.00%
March Marc	Plastics - Fabrics, Film, Sheets - Prod.	50	2,659	0 1,73	1 0	0%	0	0%	0	0.00%
Table 1. 100 1. 100	Plastics - High Pressure Laminates		3,339	0 1,73	1 0	0%	0	0%	0	0.00%
March Service Control 19 1,50	Plastics - Molders Manufacturers	187				100%		0%		0.00%
Single - Monte 19 3-565 19 19 19 19 19 19 19 1	Plastics - Raw Materials, Powder, Liquid	10	3,284	0 1,73	0	0%	0	0%	0	0.00%
Later Later Annual Property of the Communication of	Plastics - Reinforced Plastics - Research & Consulting	19	3,065	0 1,73	1 0	0%	0	0%	0	0.00%
Links Workshoft State 1	Plastics - Rods, Sheets - Sup Center Plastics - Scrap	33	2,846	0 1,73	1 0	0%	0	0%	0	0.00%
Section 10	Plastics - Vacuum, Pressure, Thermoform Plating	303	1,608	0 1,73	1 0	0%	0	0%	0	0.00%
September Sept	Plating Equipment & Supplies Playground Equipment	371	1,493	2 96	5 1	50%		50%	0	0.00%
Teacher Commonwell 40	Playgrounds Playing Cards	22	3,022	1 1,19	0	50% 0%	2 1	50% 100%	0	0.00%
June 1965	Plumbers - Commercial								3	
Lamberg March, Part, Springer, Part 1997 Lamberg March, Part 1997 La	Plumbing - Renovation & Repair					43%	4		0	
Landing Manus, Maris, Seguine Wisseach 64 (6) 17 (14) 1 1 100 1 1 1000 3 1 10 10 10 10 10 10 10 10 10 10 10 10 1	Plumbing Fixtures, Parts, Supplies - Retail	3,630	403	9 45	6	67%	3	33%	0	0.00%
Proceed Formans	Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	677	1,143	1 1,19	1	100%	0	0%	0	0.00%
Marketon 1,75	Plywood & Veneers		2,503	0 1,73	1 0	0%	0	0%	0	0.00%
We Finded 140 2,070 1 1,000 0 0 0 1 1,000 0 0 0 0 0 0 0 0 0	Podiatrists		853	1 1,19	1	100%	0	0%	0	0.00%
Attion & Front Operations 48 2,756 0 1,747 0 0 0 0 0 0 0 0 0	Pole Fitness	144	2,070	1 1,19	0	0%	1	100%	0	0.00%
This forgrammed 114 2,275 0 1,757 0 0 0 0 0 0 0 0 0	Police & Fire Organizations	45	2,706	0 1,73	1 0	0%	0	0%	0	0.00%
val Dates Sales 2 3.598 0 1.729 0	Police Equipment	114	2,219	0 1,73	1 0	0%	0	0%	0	0.00%
10 1 1 1 1 1 1 1 1 1	Pool Tables Sales Poocorn & Supplies	2	3,594	0 1,73	1 0	0%	0	0%	0	0.00%
Test Authorities 15 3.442 0 1.79 0 0 0 0 0 0 0 0 0	Popcorn Machines	55	2,608	0 1,73	1 0	0%	0	0%	0	0.00%
set offices	Port Authorities Portfolios	15	3,142	0 1,73	1 0	0%	0	0%	0	0.00%
Senters Professor 18 3,077 8 1,724 8 0 0 0 0 0 0 0 0 0	Post Offices	118	2,197	0 1,73	1 0	0%	0	0%	0	0.00%
Stelley (1972) 1,803 0 1,724 0 0 0 0 0 0 0 0 0	Posters	18	3,077	0 1,73	1 0	0%	0	0%	0	0.00%
volumy - Real 79 2,415 0 1,724 0 0% 0 0% 0 0,00% volume fractional and control and contro	Pottery Pottery Equipment & Supplies	191	1,883			0%		0%	0	0.00%
Outry Farms 356 1,141 0 1,274 0 0 05 0 0 05 0 0,005 0 0 0,005 0 0 0,005 0 0 0,005 0 0 0,005 0 0 0,005 0 0 0,005 0 0 0,005 0 0 0,005 0 0 0 0	Poultry - Retail Poultry - Wholesale	70	2,481	0 1,73 0 1,73	0				0	0.00%
Year Plant Equipment 13 3,192 0 1,734 0 0% 0 0% 0 0.00%	Poultry Farms Powder Processing - Industrial		1,541	0 1,73	1 0	0%		0%	0	0.00%
Note Paper Registring 45 2,766 0 1,724 0 0% 0 0% 0 0,00% 0 0 0,00% 0	Power Plant Consultants Power Plant Equipment	13	3,193		1 0	0%			0	
repaid Path/Credit Cards 100 2,287 2 966 2 100% 0 0 % 0 0,00% 0 0,0	Power Plant Equipment - Repairing Power Transmission Equipment	145	2,062	0 1,73 0 1,73	0	0% 0%	0	0% 0%	0	0.00%
ressure Washing	Prepaid Debit/Credit Cards Preserves, Jams & Jellies								0	0.00%
ressure Washing	Presses - Power-Equipment Pressure Washers	3 4	3,535 3,486	1 1,19 0 1,73	0	0% 0%	1 0		0	0.00%
rinter Supplies Manufacturer 1 3,669 0 1,734 0 0 0 0 0 0 0 0 0	Pressure Washing Print Cutters	1	481 3,669	2 96i 0 1,734	1 0	50% 0%		0%		0.00%
rinters — 9,664 183 16 313 9 56% 7 44% 0 0.00% rinting Equipment	Printer & Printer Supplies- Manufacturer	1	3,669	0 1,73	1 0	0%	0	0%		0.00%
rinting Supplier 706	Printers Printers - Business Forms	317	1,575	0 1,73	1 0	0%	0	0%	0	0.00%
rivate Health Services Plans 10 3,284 0 1,734 0 0 0% 0 0% 0 0.00% cross Servers 8 22 1,040 21 263 4 19% 17 81% 0 0.00% cross Servers 1,055 911 7 555 1 14% 6 6 86% 0 0.00% cross Servers 1,055 911 7 555 1 14% 6 6 86% 0 0.00% cross Servers 1,055 911 7 555 1 14% 6 6 86% 0 0.00% cross Servers 1,055 911 7 555 1 125% 0 0.00% croduct Servers Created 1,099 883 5 621 3 66% 2 0.00% croduct Servers Created 1,099 883 5 621 3 66% 2 0.00% croduct Servers Created 1,099 883 5 621 3 66% 2 0.00% croduct Servers Created 1,099 883 5 621 3 66% 2 0.00% croduct Servers Created 1,099 883 5 621 3 66% 2 0.00% croduct Servers Created 1,099 883 5 621 3 66% 2 0.00% croduct Servers Created 1,099 883 5 621 1,190 1 100% 0 0% 0 0.00% croduct Servers Created 1,099 8 6 0 0.00% croduct Servers Created 1,099 8 6 0 0.00% croduct Servers Created 1,099 8 6 0 0.00% croduct Servers Created 1,099 8 0 0.00% croduct Servers Servers Created 1,099 8 0 0.00% croduct Servers Se	Printing Equipment	706	1,119	4 69:	3 2	50%	0	0%		50.00%
rocess Servers	Printing Supplies Private Health Services Plans	10	3,284	0 1,73	0	0%	0	0%	0	0.00%
roduct Sales in eleganome 1,099 883 5 621 3 69% 2 49% 0 0,00% 1,734 0 0 0 0 0 0 0 1,734 0 0 0 0 0 1,734 0 0 0 0 0 1,734 0 0 0 0 0 1,734 0 0 0 0 1,734 0 0 0 0 1,734 0 0 0 0 1,734 0 0 0 1,734 0 0 0 1,734 0 0 0 1,734 0 0 0 1,734 0 0 0 1,734 0 0 0 1,734 0 0 0 1,734 0 0 0 1,734 0	Process Servers	1,055	911	7 52	1	14%	6	86%		0.00%
roflessional Fundraiser 69 2,489 1 1 1,190 1 1 100% 0 0% 0 0.00% 0 0.00% roflessional Fundraiser 69 2,489 1 1 1,190 1 1 100% 0 0% 0 0.00% 0 0.00% roflessional Organizations 24 2,2888 0 1,734 0 0 0% 0 0 0% 0 0.00% 0 0.00% roflessional Organizations 24 2,2888 0 1,734 0 0 0% 0 0 0% 0 0.00% roflessional Organizations 2,248 563 2 966 2 100% 0 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Product Sales - General	1,099	883	5 62	. 3	60%	2	40%		0.00%
rofessional Organizations 24 2,988 0 1,734 0 0.95 0 0.95 0 0.005 rofessional Gragnizer 6,72 2,593 0 1,734 0 0.95 0 0.95 0 0.95 0 0.005 rofessional Services - General 2,248 563 2 966 2 100% 0 0.95 0 0.96 0 0.005 roject Management 1,228 833 0 1,734 0 0.95 0 0.95 0 0.95 0 0.005 roject Management 1,228 833 0 1,734 0 0.95 0 0.95 0 0.95 0 0.005 rojection Apparatus 2,224 1,802 1 1,190 1 100% 0 0.95 0 0.005 romotional Products 1,107 930 6 567 3 50% 2 33% 1 1,67% romotional Products - Non-Wearable 4,107 930 6 567 3 50% 2 33% 1 1,67% romotional Products - Non-Wearable 4,107 930 6 567 3 50% 2 33% 1 1,67% romotional Products - Wearable 2,032 622 2 2 966 2 100% 0 0.96 0 0.96 romotional Products - Wearable 3,135 0 1,734 0 0.95 0 0.96 0 0.005 ropenie Risman 1,107 1,107 1,107 1,107 1,107 ropenie Risman 1,107 1,107 1,107 1,107 1,107 ropenty Management 1,063 95 44 1,74 0 0.95 0 0.95 0 0.96 ropenty Management 1,063 95 44 1,74 0 0.95 0 0.95 ropenty Management 1,063 95 48 1,74 0 0.95 0 0.95 ropenty Management 1,063 95 48 1,74 0 0.95 0 0.95 ropenty Management 1,063 95 1,063 0 1,734 0 0.95 0 0.95 ropenty Management 1,063 1,063 0 1,734 0 0.95 0 0.95 ropenty Management 1,063 1,063 0 1,734 0 0.95 0 0.95 0 ropenty Management 1,063 1,063 0 1,734 0 0.95 0 0.95 ropenty Management 1,063 1,063 0 1,734 0 0.95 0 0.95 ropenty Management 1,063 1,063 0 1,734 0 0.95 0 0.95 ropenty Management 1,063 1,063 0 1,734 0 0.95 0 0.95 ropenty Management 1,063 0 1,734 0 0.95 0 0.95 ropenty Management 1,063 0 1,734 0 0.95 0 0.95 ropenty Management	Product Sales via Telephone Professional Fundraiser								0 n	
rofessional Services - General 2,248 563 2 966 2 100% 0 0% 0 0.00% 0 0.00% o 0	Professional Organizations	24	2,988	0 1,73	0	0%	0	0%	0	0.00%
roject Management 1,228 833 0 1,734 0 0% 0 0% 0 0,00% romotional Products 222 1,1902 1 1,190 1 100% 0 0% 0 0,00% romotional Products 1,171 930 6 567 3 50% 2 33% 1 1,627% romotional Products 4 3,486 0 1,734 0 0% 0 0% 0 0.00% romotional Products Wearable 2,032 622 2 966 2 100% 0 0% 0 0.00% romotional Products Wearable 2,032 622 2 966 2 100% 0 0% 0 0.00% romotional Products Wearable 1,124 0 1,734 0 0% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.0	Professional Services - General Programmed Instruction	2,348	563	2 96	5 2	100%	0	0%	0	0.00%
romotional Products 1,101 930 6 567 3 50% 2 33% 1 1,67% romotional Products Non-Wearable 4 3,486 0 1,734 0 0 % 0 0 % 0 0.00% romotional Products - Non-Wearable 2,032 622 2 966 2 100% 0 0 % 0 0.00% 0 0.00% romotional Products - Wearable 2,032 622 2 966 2 100% 0 0 % 0 0.00% 0	Project Management Projection Apparatus	1,228	833	0 1,73	1 0	0%	0	0%	0	0.00%
romotional Products - Wearable 2,032 622 2 966 2 100% 0 0% 0 0,00% romotional Products - Wearable 2,032 622 2 966 2 100% 0 0% 0 0,00% ropane Gas Flumbing 681 1,140 0 1,734 0 0 0% 0 0% 0 0,00% ropane Gas Flumbing 16 3,123 0 1,734 0 0 0% 0 0% 0 0,00% ropellers 13 3,193 0 1,734 0 0 0% 0 0,00% 0 0,00% ropellers 15,608 95 44 127 21 4,896 20 4,5% 3 0,00% roperty Management 1,508 95 44 127 21 4,896 20 4,5% 3 0,62% roperty Management - Industrial & Commercial 2,451 5,40 13 362 2 15% 11 5,6% 0 0,00% roperty Management - Industrial & Commercial 2,451 5,40 13 362 2 15% 11 5,6% 0 0,00% roperty Management - Industrial & Commercial 3,451 5,40 13 362 2 15% 11 5,6% 0 0,00% repetitive Covers 1,451 5,40 13 362 2 15% 11 5,6% 0 0,00% repetitive Covers 1,451 5,40 1,734 0 0 0% 0 0,00% repetitive Covers 1,663 2 9,66 1 1,50% 1 1,50% 0 0,00% repetitive Covers 1,663 2 9,66 1 1,50% 1 1,50% 0 0,00% repetitive Covers 1,663 2 9,66 1 1,50% 1 1,50% 0 0,00% repetitive Covers 1,663 2 9,66 1 1,50% 1 1,50% 0 0,00% repetitive Covers 1,663 2 9,66 1 1,50% 1 1,50% 0 0,00% repetitive Covers 1,663 2,779 2 1,744 0 0 0% 0 0% 0 0,00% 0 0,00% repetitive Covers 1,744 0 0 0% 0 0 0% 0 0 0% 0 0,00% repetitive Covers 1,744 0 0 0% 0 0 0% 0 0,00% repetitive Covers 1,744 0 0 0% 0 0 0% 0 0 0,00% repetitive Covers 1,744 0 0 0% 0 0 0% 0 0 0,00% repetitive Covers 1,744 0 0 0% 0 0 0% 0 0 0,00% repetitive Covers 1,744 0 0 0% 0 0 0 0% 0 0 0,00% repetitive Covers 1,744 0 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Promotional Products Promotional Products - Non-Wearable		930	6 56	7 3	50%	2	33%	1 0	16.67% 0.00%
ropanel das Plumbing 16 3,123 0 1,734 0 0.95 0 0.95 0 0.005 roperty Maintenance 18,083 95 44 127 21 48% 20 45% 3 6,82% roperty Management - Industrial & Commercial 2,651 3,493 19 86 78 69 80% 15 17% 2 2,33% roperty Management - Industrial & Commercial 2,651 3,495 13 362 2 15% 11 85% 0 0,00% roperty Management - Industrial & Commercial 2,651 3,495 13 362 2 15% 11 85% 0 0,00% roperty Management - Industrial & Commercial 2,651 3,495 13 362 2 15% 11 85% 0 0,00% roperty Management - Industrial & Commercial 2,651 3,495 13 362 2 15% 11 85% 0 0,00% roperty Management - Industrial & Commercial 1 1 1 1 1 1 1 roperty Management - Industrial & Commercial 1 1 1 1 1 1 roperty Management - Industrial & Commercial 1 1 1 1 1 roperty Management - Industrial & Commercial 1 1 1 1 roperty Management - Industrial & Commercial 1 1 1 1 roperty Management - Industrial & Commercial 1 1 1 1 roperty Management - Industrial & Commercial 1 1 1 roperty Management - Industrial & Commercial 1 1 1 roperty Management - Industrial & Commercial 1 1 roperty Management - Industrial & Commercial 1 1 1 roperty Management - Industrial & Commercial 1 1 roperty Management - Industrial & Commercial 1 1 1 roperty Management - Industrial & Commercial 1 1 roperty Management - Industrial & Commercial 1 1 roperty Management - Industrial & Commercial 1 1 roperty Management - Industrial & Indust	Promotional Products - Wearable Proofreading		622	2 96	5 2	100%	0	0%	0	0.00%
18,083 95 44 127 21 48% 20 45% 3 6,82%	Propane Gas Plumbing Propellers	16 13	3,123 3,193	0 1,73- 0 1,73-	0	0% 0%	0	0% 0%		
roperty Management - Industrial & Commercial 2,451 549 13 362 2 15% 11 85% 0 0,00% contablet Cevrices 158 2,015 0 1,734 0 0% 0 0% 0 0,00% sychiatris & Psychiatris Services 4 3,486 0 1,734 0 0% 0 0% 0 0,00% sychics 792 1,663 2 966 1 50% 1 50% 0 0,00% sychologists 1,516 740 0 1,734 0 0% 0 0% 0 0,00% sychologists 100 2,287 0 1,734 0 0% 0 0% 0 0,00% vb 38 2,779 2 966 1 50% 1 50% 0 0,00% ub 70 9 9 6 1 50% 1 50% 0 <td< td=""><td>Property Maintenance</td><td>18,083</td><td>95</td><td>44 12</td><td>21</td><td>48%</td><td>20</td><td>45%</td><td>3</td><td>6.82%</td></td<>	Property Maintenance	18,083	95	44 12	21	48%	20	45%	3	6.82%
sychiatris & Psychiatric Services 4 3,486 0 1,734 0 0% 0 0% 0 0,00% sychic Services 792 1,063 2 966 1 50% 1 50% 0 0.00% sychologist 1,516 740 0 1,724 0 0% 0 0% 0 0.00% sycholherapist 100 2,287 0 1,734 0 0% 0 0 0,00% ub 38 2,779 2 966 1 50% 1 50% 0 0.00% ub Fod 4 2,327 1 1,100 1 100% 0 0 0 0 0.00% 0 0.00% 0 0.00% 0 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% <td>Property Management Property Management - Industrial & Commercial</td> <td>2,451</td> <td>549</td> <td>13 36</td> <td>2 2</td> <td>15%</td> <td>11</td> <td>85%</td> <td>2</td> <td>0.00%</td>	Property Management Property Management - Industrial & Commercial	2,451	549	13 36	2 2	15%	11	85%	2	0.00%
wychologists 1,516 740 0 1,734 0 0% 0 0% 0 0,00% ychologists 1,516 740 0 1,734 0 0% 0 0% 0 0,00% ycholherapit 1 10 2,287 0 1,734 0 0% 0 0,00% 0 0,00% ych 38 2,779 2 966 1 50% 1 50% 0 0,00% ych 0 4 2,327 1 1,190 1 100% 0 0 0 0 0.00% ych 0 0 2 2 0 1 10% 0 </td <td>Psychiatrists & Psychiatric Services</td> <td>4</td> <td>3,486</td> <td>0 1,73</td> <td>1 0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0.00%</td>	Psychiatrists & Psychiatric Services	4	3,486	0 1,73	1 0	0%	0	0%	0	0.00%
ub 38 2,779 2 966 1 59% 1 59% 0 0.00% ub 70 4 2,327 1 1,190 1 100% 0 9% 0 0.00%	Psychics Psychologists	1,516	740	0 1,73	0	0%	0	0%		0.00%
	Psychotherapist Pub	38	2,779	2 96	5 1	50%	1	50%	0	0.00%
	Pub Food Public Relations Counselors									

Industry Classification	Inquiries	Rank by Inquiries	Complaints	ink by iplaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Public Utility Consultants Publicity Service	1,068 8	902 3,339	16 1	313 1,190	16 0	100% 0%	0	0% 100%	0	0.00%
Publishers - Book Publishers - Directory & Guide	10,452 5,691	160 278	42 92	135 72	20 33	36%	18 56	61%	4	9.52% 3.26%
Publishers - Magazine Publishers - Periodical	2,084 1,421	609 757	8	486 567	2 4	25% 67%	6	75% 33%	0	0.00%
Publishers Representatives Publishing Consultants	34 186	2,830 1,905	0	1,734 1,734	0	0% 0%	0		0	0.00%
Pulp & Pulp Products Pumping Contractors	9 40	3,318 2,758	0	1,734 1,734	0	0%	0	0%	0	0.00%
Pumps - Dealers	789 1,339	1,066 785	2	966 818	1	50%	1	50%	0	0.00%
Pumps - Service & Repair Pumps - Supplies & Parts Pumps - Wholesale & Manufacturers	1,539 115 219	2,210 1,807	4	693 1,734	1 1 0	33% 25% 0%	3	67% 75% 0%	0	0.00% 0.00% 0.00%
Puppets & Marionettes Pyramid Companies	2 86	3,594 2,376	0	1,734	0	0% 0%	0	0%	0	0.00%
Quarries Quickbooks Training & Support	55 413	2,608 1,433	0 7	1,734			0	0%	0	0.00%
Quilting Quilting Materials & Supplies	74 274	2,452 1,670	0	1,734 1,734	0		0	0% 0%	0	0.00%
Quilts Race Track Equipment & Supplies	95 5	2,319 3,438	0	1,734 1,734	0	0%	0	0%	0	0.00%
Race Tracks Rack Merchandise Service	475 4	1,343 3,486	25 0	237 1,734	0	0%	7	28% 0%	18	72.00%
Racks Racquetball Courts - Public	62 28	2,541 2,929	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Radar Equipment Radiant Heating	9 74	3,318 2,452	0	1,734 1,734	0	0%	0	0% 0%	0	
Radiator Covers & Enclosures Radiator Sales	2 37	3,594 2,784	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Radiators - Automotive Radio Communication Equipment & Systems	1,849 1,403	665 762	1 56	1,190 105		100% 100%	0	0%	0	0.00%
Radio Station Equipment Radio Stations & Broadcast Companies	8 1,121	3,339 872	0	1,734 818	0	0% 33%	0	0% 67%	0	0.00%
Radioactivity Instruments, Supplies, Services Radios - Citizen Band	4 17	3,486 3,098	0	1,734 1,734	0	0% 0%	0	0% 0%	0	
Systems Radiotelephone Communications - Common Carrier	86 113	2,376 2,225	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Radon Testing & Service Raft Trips & Tours	7 14	3,377 3,169	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Railings Railroad Contractors	3,716 86	389 2,376	5	621 1,734	4	80% 0%	1	0%	0	0.00%
Railroad Equipment & Supplies Railroads	2 485	3,594 1,325	0 2	1,734 966	0	0% 100%	0	0% 0%	0	0.00%
Railroads - Freight Railroads - Ticket Agencies	14 16	3,169 3,123	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Rails & Accessories Ranches	20 217	3,048 1,812	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Range Hoods & Canopies Ranges & Ovens - Dealers	7 20	3,377 3,048	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Reading Instruction Real Estate	3 22,879	3,535 71	0 38	1,734 151	0 26	0%	0	0%	0	0.00%
Real Estate - Commercial	485 140	1,325 2.087	0	1,734	0	68% 0%	0	0%	0	0.00%
Real Estate - Industrial Real Estate - Rent to Own	874	1,013 865	0 0 4	1,734 1,734 693		0% 0%	0	0%	0	0.00%
Real Estate - Rentals by Individuals Real Estate Agents Real Estate Appraisers	1,140 5,199 4,733	300 319	6	567 567	1	0% 17%	5	100% 83%	0	0.00%
Real Estate Consultants	2,703	516	4	693	5	83% 100%	0	17% 0%	0	0.00%
Real Estate Developers Real Estate Investors Real Estate Loans	17,373 2,970 200	102 476 1,851	21 3 0	263 818 1,734	14 2 0	67% 67%	5 1 0	24% 33%	2	9.52% 0.00%
Real Estate Maintenance Protection Plan	573 7,856	1,227	2 17	966 301	2	0% 100%	0	0% 0% 41%	0	0.00%
Real Estate Rental Service Real Estate Schools Real Estate Services	7,836 443 1,188	1,388 849	0	1,734 818	0	53% 0% 0%	0		0	5.88% 0.00% 0.00%
Recording Instruments - Industrial & Scientific Recording Service - Sound & Video	6 554	3,402 1,250	0	1,734 966	0	0% 0%	0	0% 100%	0	0.00%
Recording Studio Equipment Records Management	217 69	1,812 2,489	0	1,734 1,734	0	0%	0	0%	0	0.00%
Recreation Centers Recreation Program Consultants	1,123 133	870 2,119	2	966 966	2	100% 50%	0	0% 50%	0	0.00%
Recreational Vehicles - Dealers Recreational Vehicles - Equipment, Parts, Supplies	17,486 2,045	101 620	87	77 966	71	82% 50%	16 1	18% 50%	0	0.00%
Recreational Vehicles - Rent & Lease Recreational Vehicles - Repair & Service	1,239 2,597	825 527	5	621 567	5	100% 67%	0		0	0.00%
Recreational Vehicles - Storage Recreational Vehicles - Transportation	486 45	1,323 2,706	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Recruiting - Armed Forces Recruiting - Technical	1 78	3,669 2,421	0	1,734 1,734	0	0%	0	0%	0	0.00%
Recruitment Services Recycling - Computers & Other Electronics	1,093 181	888 1,922	4	693 1,734	0	0% 0%	4	100%	0	0.00%
Recycling - Metal Recycling Centers	60 1,664	2,559 709	0	1,734 1,190	0	0% 100%	0	0% 0%	0	0.00%
Recycling Services Reels	1,616 12	718 3,230	5	621 1,734	5	100% 0%	0		0	0.00%
Referral - Auto Repair Referral - Contractor	195 12	1,868 3,230	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Referral - Doctor Referral - Storage Facility	261 1	1,692 3,669	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Reflectors Reflexologists	160 270	2,003 1,676	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Refractories Service	8 3,652	3,339 400	0 3	1,734 818	0	0% 33%	0	0% 67%	0	0.00%
Refrigeration Equipment - Supplies & Parts Refrigerators & Freezers - Dealers	516 466	1,295 1,355	0	1,734 1,734	0		0	0%	0	0.00%
Refrigerators & Freezers - Rent & Lease Refrigerators & Freezers - Service & Repair	23 287	3,000 1,648	1	1,190 1,190	0	0% 0%	1	100% 100%	0	0.00%
Refrigerators & Freezers - Wholesale & Manufacturers Rehabilitation Services	44 2,056	2,721 616	0	1,734 1,734	0	0% 0%	0		0	0.0070
Reiki Therapy Religious Goods	8 223	3,339 1,800	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Religious Organizations Reloader Schemes	121	2,179 3,535	0	1,734 1,734	0	0% 0%	0	0% 0%	0	
Relocation Service Remodeling Services	3,868 289	374 1,644	28 0	209 1,734	0	18% 0%	22 0	0%	1 0	0.00%
Rendering Companies Renewable Energy	63 401	2,532 1,447	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Renovation Inspection Rent to Own	32	2,865 3,377	1	1,190 818	0	0%	1 2	100%	0	0.00%
Rent to Own Rental Service Stores & Yards Rental Vacancy Listing Service	3,021 1,522	3,377 470 736	3 3 5	818 818 621	3	33% 100% 60%	0	67% 0% 40%	0	
Repossession Service	1,522 5 194	3,438 1,873	0	1,734 966		0%	0	0%	0	0.00%
Reptiles Resident Buyers Resins	194 2 2	1,873 3,594 3,594	0	1,734 1,734	0	100% 0% 0%	0	0% 0% 0%	0	0.00% 0.00% 0.00%
Resorts	4,060	358	26 0	230	10	38%	14	54%	2	7.69%
Respirators Rest Homes Rest Homes - Info & Placement Bureaus	128 29	2,143 2,912 3,594	0	1,734 1,734 1,734	0 0	0% 0% 0%	0	0% 0% 0%	0	0.00% 0.00% 0.00%
Restaurant Equipment - Repair & Service Restaurant Equipment & Supplies	517 1.479	3,594 1,293 745	0	1,734 1,734 966	0	0% 0% 100%	0	0%	0	0.00%
Restaurant Management	172	745 1,958 119	0 108	966 1,734 60		0%	0 0 52	0%	0	0.00%
Restaurants Restaurants - Breakfast Resume Service	15,053 46 3,030	2,692 467	0	1,734 818	54 0	50% 0% 100%	52 0	48% 0% 0%	0	1.85% 0.00% 0.00%
Resume Service Retail Stores Retirement & Life Care Communities & Homes	2,529 3,304	534 439	44 4	127 693		36%	26 3		2	4.55%
Retirement & Life Care Communities & Homes Retirement Planning Service	3,304	1,494	0	1,734	0	25%	0	75%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Retreat Facilities Ribbon Printing	305 68	1,602 2,495	0	1,734 1,734	0	0% 0%	0			0.00%
Ribbons Riding Academies	28 246	2,929 1,737	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Riding Apparel & Equipment Rifle & Pistol Ranges	188 87	1,893 2,373	1 0	1,190 1,734	0	0% 0%	0	0%	1	100.00%
Riggers Riggers Equipment & Supplies	6 76	3,402	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Right of Way Acquisition Service Risk Management	78 97	2,421 2,304	0	1,734 818	0	0% 67%	0	33%	0	0.00%
Road Building Contractors Road Building Equipment	1,775 17	681 3,098	3	818 1,734	1 0	33% 0%	2	0%	0	0.00%
Road Oiling & Dust Control Road Service - Automotive Robots	5 3,203 17	3,438 449 3,098	0 4	1,734 693 1,734	0 2 0	0% 50% 0%	0 2 0	50%	0	0.00%
Rock Shops Rolling Mill Machinery	94		0	1,734 1,734 1,734	0	0% 0%	0	0%		0.00%
Roof Cleaning & Stain Removal Roof Decks	1,089	893 1,171	2	966 1,734	2	100%	0	0%	0	0.00%
Roof Structures Roofing Contractors	266 369,718	1,683	2 515	966 11	2 324	100% 63%	0 166	0%	0	0.00%
Roofing Equipment & Supplies Roofing Materials	225 3,915	1,792 369	1 11	1,190 409	0 8	0% 73%	1	100% 27%	0	0.00%
Roofing Service Consultants Rooming Houses	3,265 193	444 1,877	1	1,190 1,190	1 1	100% 100%	0	0%	0	0.00%
Roommate Referral Service Rope	11 74	3,261 2,452	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Rubber - Synthetic Rubber Bands Rubber Products	76 33 35	2,438 2,846 2,808	0	1,734 1,734 1,734	0	0% 0% 0%	0	0%	0	0.00% 0.00% 0.00%
Rubber Stamps Rubber Stamps - Manufacturers Equipment & Supplies	193 67	1,877 2,503	0	1,734 1,734 1,734	0	0% 0%	0	0%		0.00%
Rubbish & Garbage Removal Rubbish & Garbage Removal Contractors Equipment	6,910 179	232 1,932	21 0	263 1,734	9	43% 0%	12	57%	0	0.00%
Rust Preventatives & Removers Rustproofing & Undercoating - Auto	30 1,084	2,892 895	0	1,734 1,190	0	0%	0	0%	0	0.00%
Saddlery & Harness Safe & Vault Movers	1,292 57	804 2,594	1 0	1,190 1,734	1 0	100% 0%	0	0% 0%	0	0.00%
Safety & Rescue Equipment Sales & Services	329 754	1,555 1,086	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Safety Consultants Safety Equipment & Clothing	4,988 722	307 1,106	8	486 1,734	7	88% 0%	0	0%	0	0.00%
Sailmakers Sales & Order Books Sales Land Generation	95 34 686	2,319 2,830	0 1 37	1,734 1,190 154	0	0% 0%	0 1 25	100%	0	0.00%
Sales Lead Generation Sales Organizations Sales Presentations	586 293 792	1,135 1,632 1,063	1	1,190 966	11 1	30% 100% 100%	25 0	0%	0	2.70% 0.00% 0.00%
Sales Promotion Service Sales Training	792 389 60	1,466 2,559	0	1,734 1,734	0	100% 0% 0%	0	0%	0	0.00%
Salt Saltwater Pools - Equipment & Supplies	54 7	2,620 3,377	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Salvage - Marine Sand & Gravel	183 3,535	1,914 415	0	1,734 1,190	0	0% 0%	0	0%	0	0.00%
Sand & Gravel Handling Equipment Sandblasting	22 746	3,022 1,091	0	1,734 1,190	0	0% 100%	0	0%	0	0.00%
Sandblasting Equipment & Supplies Sandwiches	311 83	1,593 2,392	0	1,734 1,190	0	0% 100%	0	0%	0	0.00%
Sanitary Napkins Sanitation Consultants	175 35 239	1,946 2,808	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Satellite Communication - Common Carrier Satellite Equipment & Supplies Sauna Equipment & Supplies	3,599 1,588	1,759 405 726	96	1,734 69 966	94	0% 98% 50%	2	2%	0	0.00% 0.00% 50.00%
Sausages Savings & Loan Associations	375 27	1,490 2,943	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Sawdust & Shavings Sawmill Equipment & Supplies	62	2,541 3,669	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Sawmills Saws	63 37		0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Saws - Sharpen & Repair Scaffolding & Aerial Lifts	230 738	1,776 1,094	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Scales Scalp Care	181 129	1,922 2,134	1 0	1,190 1,734	0	0% 0%	1 0	0%	0	0.00%
Scholarships & Financial Aid Scholastic Prep Courses, Books & Materials	6,445	243 2,282	18	291 818	18	100%	0	0%	3	100.00%
School Furniture & Equipment School Information School Supplies	174 43 648	1,949 2,727 1,166	0	1,734 1,734 621	0 0 4	0% 0% 80%	0	0%	0	0.00%
Schools - Academic - College Preparatory Schools - Academic - Colleges & Universities	35 9,265	2,808 178	0	1,734 301	0	0% 82%	0	0%	0	0.00%
Schools - Academic - Elementary & Secondary Schools - Academic - Pre & Kindergarten	960 1,225	955 834	0 2	1,734 966	0 2	0% 100%	0	0%	0	0.00%
Schools - Academic - Special Education Schools - Business & Vocational	1,285 15,374	806 115	1 22	1,190 256	1 18	100% 82%	0	18%	0	0.00%
Schools - General Interest Schools - Holistic	5,141 345	302 1,522	16 0	313 1,734	13	81% 0%	2	0%	1 0	6.25% 0.00%
Schools - Home Study Schools - Online Trading & Investment Schools - Private	578 23 2,092	1,222 3,000 608	0 0 17	1,734 1,734 301	0 0 8	0% 0% 47%	0	0%	0	0.00%
Schools - Private Scientific Apparatus & Instruments Scientists - Pharmaceutical	2,092 132 0	2,124 3,749	17	1,190 1,190	8 0 0	47% 0% 0%	0			0.00% 100.00% 0.00%
Scooters - Medical Scooters - Repair	332 0	1,547 3,749	1 1 1	1,190 1,190 1,190	1	100%	0	0%	0	0.00%
Scoreboards Scrap Metals	11 1,538	3,261 732	0	1,734 966	0	0% 100%	0	0% 0%		0.00%
Scrapbooking Screen Enclosures	56 345	2,597 1,522	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Screen Manufacturers Equipment & Supplies Screen Printing	145 1,341	2,062 783	0 7	1,734 525	0 7	0% 100%	0	0%	0	0.00%
Screen Printing - Equipment & Supplies Screen Repair Screen Repair	82 336	2,398 1,541	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Screening - Background & Employment Screening - Tenant Screens - Decorative	4 4 67	3,486 3,486 2,503	0	1,734 1,734 1,734	0	0% 0%	0	0%	0	0.00%
Screens - Decorative Screens - Door & Window Screens - Security Door	1,998 138	2,503 635 2,096	0	1,734 1,734 1,734	0	0% 0% 0%	0	0%	0	0.00%
Screens - Windows Screw Machine Products	127	2,149 3,594	0	1,734 1,734 1,734	0	0% 0%	0	0%	0	0.00%
Sculptors Sculptors Equipment & Supplies	36 19	2,795 3,065	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Seal Coating Sealing - Pavement	206 1,518	1,841 737	1 12	1,190 385	0 8	0% 67%	1	100% 33%	0	0.00%
Seals - Notary & Corporation Seals - Oil, Grease	647 5	1,167 3,438	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Search Engine Optimization Services Searchers of Records	7,532 2,505	216 540	7 112	525 58	5 110	71% 98%	1	1%	1	14.29% 0.89%
Seating Companies Second Hand Stores	2,456 2,651	2,727 547 399	1	1,734 1,190	0	0% 0%	0 1 1	100%	0	0.00%
Secret Shopper Security Cameras Security Control Equipment & System Monitors	3,661 184 49,407	399 1,911 31	1 0 139	1,190 1,734 45	0 0 117	0% 0%	1 0 19	0%		0.00%
Security Control Equipment & System Monitors Security Guard & Patrol Service Security Systems Consultants	49,407 11,024 5,204	31 156 299	139	693 621	3 3	84% 75% 60%	19 1 2		0 0	2.16% 0.00% 0.00%
Seeding Seeds & Bulbs - Retail	9 595	3,318 1,210	2	966 1,734	1	50% 0%	1	50%	0	0.00%
Seeds & Bulbs - Wholesale Seismograph Equipment & Supplies	66	2,514 3,669	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Self Defense SemiConductor Devices	350 29	1,517 2,912	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Seminar Marketing Results not Substantiated	17 131	3,098 2,128	0	1,734 1,190	0	0% 0%	0	100%	0	0.00%
Senior Care Information and Resources Senior Citizens Service Organization	2 1,397	3,594 765	0	1,734 1,734	0	0% 0%	0			0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Senior Home Care Senior Housing/Living	1,298 478	799 1,340	1	1,190 1,190	1 0	100% 0%	0	0% 100%	0	0.00%
Seniors Moving & Delivery Services Septic Tanks - Treatment Supplies	1 129 3,662	3,669 2,134 398	0 0 6	1,734 1,734 567	0	0% 0%	0	0%	0	
Septic Tanks & Systems Cleaning Septic Tanks & Systems Contractors & Dealers Septic Tanks & Systems Wholesale & Manufacturers	3,850 65	375 2,519	4	693 1,734	2	83% 50% 0%	2	0% 50% 0%	0 0	16.67% 0.00% 0.00%
Service Animals - Dogs	140	2,087	1	1,190	1	100%	0	0%	0	0.00%
Service Stations - Gasoline & Oil Services - General ServiceStation Equipment	7,193 1,091 263	224 892 1,686	33 12 0	172 385 1,734	17 9	52% 75% 0%	16 3 0	25%	0	0.00% 0.00% 0.00%
ServiceStation Supplies Sewage Disposal Systems	6 129	3,402 2,134	0	1,734 1,734	0	0% 0%	0		0	0.00%
Sewage Treatment Equipment Sewer Cleaner Vacuum Service	5 46	3,438 2,692	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Sewer Cleaning Equipment & Supplies Sewer Contractors	2 3,601	3,594 404	0 4	1,734 693	3	0% 75%	0	25%	0	
Sewer Inspection Sewer Pipe Sewing Contractors	13 91 512	3,193 2,346 1,300	0 0 2	1,734 1,734 966	0	0% 0% 50%	0 0 1	0% 0% 50%	0	0.00% 0.00% 0.00%
Sewing Instruction Sewing Machines - Dealers	341 2,191	1,533 589	0	1,734 818	0	0% 33%	0 2		0	0.00%
Sewing Machines - Industrial & Commercial Sewing Machines - Service & Repair	58 456	2,584 1,370	0	1,734 1,190	0	0% 0%	0	0% 100%	0	0.00%
Sewing Machines - Supplies & Parts Sewing Machines - Wholesale & Manufacturers	517 10	1,293 3,284	0	966 1,734	1 0	50% 0%	1 0		0	0.00%
Shade Sails Sharpening Service	37 521	2,784 1,289	0	1,734	0	0%	0	0%	0	0.00%
Shavers - Electric Shavers - Electric Repair	107 328	2,251 1,557	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Shears & Scissors Sheepskin Specialties	4 438	3,486 1,396	3	1,734 818	0	0% 33%	0	0% 67%	0	0.00%
Sheet Metal Equipment & Supplies Sheet Metal Work	95 1,904 216	2,319 656 1,819	0	1,734 1,734	0	0% 0%	0 0 0		0	0.00%
Shelving Shingles Ship Brokers	345 134	1,819 1,522 2,112	0	1,734 1,734 1,734	0	0% 0% 0%	0	0% 0% 0%	0 0 0	0.00% 0.00% 0.00%
Ship Builders & Repair Ship Chandlers	48 3	2,678 3,535	2	966 1,734	1 0	50% 0%	1 0	50% 0%	0	0.00%
Shipping Masters Shipping Room Supplies	129 202	2,134 1,846	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Shirts - Custom Made Shirts - Wholesale & Manufacturers Shock Absorbers	949 71 193	962 2,472 1.877	10 1 2	432 1,190 966	9	90% 100%	1 0 1	10% 0%	0	0.00%
Shock Absorbers Shoe Dyers Shoe Findings & Supplies	193 1 29	1,877 3,669 2,912	0	1,734 1,734	0 0	50% 0% 0%	0 0	50% 0% 0%	0	0.00% 0.00% 0.00%
Shoe Manufacturers Supplies Shoe Repair	9 2,674	3,318 521	0	1,734 1,734 362	0	0% 31%	0	0% 62%	0	0.00% 7.69%
Shoes - Custom Made Shoes - Orthopedic	219 2,833	1,807 493	0 7	1,734 525	0	0% 57%	0 3 14		0	
Shoes - Retail Shoes - Wholesale & Manufacturers	6,047 368	258 1,497	31 9	183 455	16	52% 0%	9	100%	0	3.23% 0.00%
Shoppers News Publications Shopping Carts & Baskets Shopping Centers & Malls	36 31 1.401	2,795 2,879 763	0 0 6	1,734 1,734 567	0	0% 0% 100%	0	0% 0% 0%	0	0.00%
Shopping Service - Personal Shopping Service - Protective, Comparative	483	1,329 2,892	1	1,190 1,734	1	100%	0	0% 0%	0	0.00% 0.00% 0.00%
Shoring Shoring Contractors	13 1	3,193 3,669	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Show Cases Shower Doors & Enclosures	4 1,759	3,486 686	0	1,734 693	0	0% 75%	0	0% 25%	0	0.00%
Shredding Services Shutters Shuttle Bus	475 1,448 442	1,343 752 1,389	0 4 3	1,734 693 818	2	0% 50%	0 2 2	0% 50%	0	0.00%
Siding Cleaning	54	2,620	0	1,734	0	33% 0%	0	67% 0%	0	0.00%
Siding Contractors Siding Materials	29,862 3,878	51 373	37 4	154 693	27 3	73% 75%	8		2 0	5.41% 0.00%
Sightseeing Tours Signals	1,962 5 8,298	643 3,438 199	2 0 27	966 1,734 217	0	100%	0 0 16	0% 0%	0 0 2	0.00%
Signs - Digital Signs - Equipment & Supplies	103 244	2,274 1,744	1	1,190 1,190	1	33% 100% 0%	0	0%	0	7.41% 0.00% 0.00%
Signs - Erectors & Hangers Signs - Maintenance & Repair	13 77	3,193 2,427	0	1,734 1,190	0	0% 0%	0	0% 100%	0	
Signs - Neon Signs - Photoluminescent	109 5	2,245 3,438	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Silks - Wholesale & Manufacturers Silversmiths & Goldsmiths	9 288	3,318 1,646 3,594	0 1 0	1,734 1,190 1,734	1	0% 100%	0 0 0	0%	0	
Silverware Clean, Repair & Replate Singing Telegrams Sink Manufacturers	1 4	3,669 3,486	0	1,734 1,734 1,190	0	0% 0% 100%	0	0% 0% 0%	0	0.00% 0.00% 0.00%
Sitting Services Skate Sharpening	248 106	1,727 2,255	0	1,734 1,734	0	0% 0%	0		0	0.00%
Skateboard Parks & Rinks Skateboards & Equipment	2 176	3,594 1,943	0	1,734 1,190	0	0% 100%	0	0% 0%	0	0.00%
Skating Equipment & Supplies Skating Instruction	435 36	1,401 2,795	1	693 1,190	1	100% 100%	0 0 0		0	0.00%
Skating Rinks Ski Centers & Resorts Ski Equipment - Repair	50 112 12	2,659 2,232 3,230	0	1,734 1,734 1,734	0	0% 0% 0%	0	0% 0% 0%	0 0 0	0.00% 0.00% 0.00%
Ski Equipment - Retail Ski Equipment - Wholesale & Manufacturers	475 29	1,343 2,912	0	1,734 1,190	0	0% 100%	0	0%	0	0.00%
Ski Equipment Rental Ski Instruction	13 55	3,193 2,608	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Ski Lift Equipment Ski Tours Skin Care	1 67 5,750	3,669 2,503 273	0 0 19	1,734 1,734 277	0 0 10	0% 0% 53%	0 0 4	0% 0% 21%	0 0 5	0.00% 0.00% 26.32%
Skip Tracing Sky Diving	12 120	3,230 2,188	0	1,734 1,190	0	0% 100%	0	0% 0%	0	
Skylights Skylights - Distributors	1,767 194	682 1,873	3	818 1,734	1 0	33% 0%	2	67% 0%	0	0.00%
Slate Sleep Disorders - Sleep Apnea	39 183	2,768 1,914	0	1,734 1,734	0	0% 0%	0	0%	0	
Slip Covers Small Engine Repair Smart Phone Software Support	55 1,328 22	2,608 792 3,022	0 4 0	1,734 693 1,734	2	0% 50% 0%	0 2 0	0% 50% 0%	0 0 0	0.00% 0.00% 0.00%
Smelters & Refiners - Precious Metals Smelters & Refiners Equipment & Supplies	10 206	3,284 1,841	0	1,734 1,734	0	0% 0%	0		0	0.00%
Smoke Abatement Equipment Smoke Detectors & Alarms	2 441	3,594 1,391	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00% 0.00%
Smoke Odor Counteracting Service Smokers Information & Treatment	98 250	2,297 1,723	0	1,734 1,190	0	0% 100%	0	0% 0%	0	0.00%
Snow Melting Systems Snow Removal Equipment Snow Removal Service	33 172 17,502	2,846 1,958 99	0 1 80	1,734 1,190 80	0 1 52	0% 100% 65%	0 0 26	0% 0% 33%	0 0 2	0.00%
Snow Removal Service - Commercial Snow Removal Service - Roof	17,502 1,373 118	773 2,197	26 0	230 1,734	52 15 0	58% 58%	11 0		0	0.00% 0.00%
Snowmobiles Soap Dispensers	1,847 1	666 3,669	9	455 1,734	7	78% 0%	2	22% 0%	0	0.00%
Soaps & Detergents Soccer Clubs	164 367	1,984 1,499	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Social Service Social Service Organizations	583 49	3,535 1,218	0	1,734 1,734	0	0% 0%	0	0%	0	
Social Workers Sod & Sodding Service Soda Fountain Shops	49 1,781 13	2,669 679 3,193	0 4 0	1,734 693 1,734	1 0	0% 25% 0%	0 2 0	0% 50% 0%	0 1 0	0.00% 25.00% 0.00%
Soffit & Fascia Soil Conditioners	226 41	1,791 2,746	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Soil Conservation Service	53	2,629	1	1,190	1	100%	0	0%	0	0.00%

Scheller, Mindelschafter (1974) 1, 150	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
March Marc	Soil Testing	10	3,284		1,734	0	0%		0%		0.00%
See	Distribution	134	2,112	1	1,190		0%	1	100%	0	0.00%
The Company Development 1 100	Solar Energy Products - Retail	1,336	787	3	818	1	33%	2	67%	0	0.00%
School Market	Solar Energy Research & Development	13	3,193	_	1,734	0	0%	0	0%	0	0.00%
See Control Members 1 10 10 10 10 10 10 10	Soliciting Organizations	1,651	712	5	621	5	100%	0	0%	0	0.00%
1.00 1.00	Sound Control Structures & Equipment	15 4	3,142		1,734	0	0%	0	0%	0	0.00%
2000 1,000	Sound Systems & Equipment Souvenirs - Retail		530 1,171	1 5	1,190 621	1 0	100%		0%		0.00%
See and wind - Sees - See and - See	Souvenirs - Wholesale & Manufacturers		2,892 3,142	0	1,734	0			0%		0.00%
No. A. C.	Spas & Hot Tubs - Dealers	5 18,253	94	77	84		92%	6	8%	0	0.00%
Sement March March 199 1-50	Spas & Hot Tubs - Service & Repair	8,476	194		271		75%	5	25%	0	0.00%
Section 1, 10	Speakers - Rebuild & Repair	304	1,606		1,734	0	0%	0	0%	0	0.00%
Series 1.0 2.65 1.0 1.	Speech Aid Devices	14	3,169		1,734	0	0%	0	0%	0	0.00%
September 10 10 10 10 10 10 10 1	Spices	158	2,015		1,734	0	0%	0	0%	0	0.00%
Same Same Mark 1924	Sport Fishing	33	2,846	1 2	1,190	0	0%	1 2	100%	0	0.00%
Search Section	Sporting Goods - Retail	8,882	186	29	197	19	66%		31%	1	3.45%
Ger Bereichen 1 1,70 1,7	Sports & Recreation	305	1,602	5 2	621	5	100%	0	0%	0	0.00%
Seed Processed Strongers 150 1,50	Sports Hospitality Sports Memorabilia	2 179	3,594 1,932	0	1,734 1,734	0	0% 0%		0%	0	0.00%
Security Annual Association 100 1.66 1.77 0 0 0 0 0 0 0 0 0	Sportswear - Retail	295 2,268	1,624 578	5	621 567	0 4	0% 67%		100% 33%	0	0.00%
Storet American Section (1971) 1.00 1.07 1.00	Spraying Equipment	113	2,225	0	1,734	0	0%	0	0% 0%	0	0.00%
Section Proceedings Proc	Springs - Coil, Flat - Distributors & Manufacturing	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Table 1		826	1,035	_	1,734	0	0%	0	0%	0	0.00%
Saffey, Debugs 1.70 1.00 1.00 1.00 1.00 1.00 1.00 1.0	Stables	736	1,098	0	1,190	0	0%	1	100%	0	0.00%
Sear Uth. 20 1,40 2 1,40 3 560 2 100 6 6 6 6 6 6 6 6 6	Staffing - Technical	1,776	680	0	1,734	0	0%	0	0%	0	0.00%
Servey - Contents	Stair Lifts		1,827	2	966	2	100%	0	0%	0	0.00%
Suries Pages	Stamps - Collectors		1,464	0	1,734	0	0%	0	0%	0	0.00%
Selection Wednesday Selection Sele	Starters - Engine	71	2,472	_	1,734	0	0%	0	0%	0	0.00%
Stand in Community Standard	Stationery - Wholesale & Manufacturers	60	2,559	0	1,734	0	0%		0%	0	0.00%
Stant Charles Stant Charle		70	2,481	_	1,734	0					0.00%
Stormer 10 3.34 0 1.77 0 0 0 0 0 0 0 0 0	Steam Cleaning Equipment	50 6	3,402	0	1,734	0	0%		0%		0.00%
Seed Definition - Security	Steamship Companies	1 10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Seed Entation 201 1.409 1.4	Steel Detailers - Structural		1,718	0	1,734	0	0%	0	0%	0	0.00%
South Main	Steel Erectors	419	1,426	0	1,734	0	0%	0	0%	0	0.00%
See Processing & Attentions (Engineer)	Steel Mills	261	1,692	0	1,734	0	0%	0	0%	0	0.00%
Stanci Carlinda Sections	Steel Processing & Fabricating Equipment	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Secongraphs - Patter 10 3.244 0 1.724 0 0 0 0 0 0 0 0 0	Stencil Cutting Machines	2	3,594	_	1,734	0	0%	0	0%	0	0.00%
Steedeman (2014) Steedeman (2	Stenographers - Public		3,284	0	1,734	0	0%	0	0%	0	0.00%
Stock & Book Transfer Agents 336 1,541 1 1,190 1 1,00% 0 0,00%			2,768	0	1,734	0	0%		0%		0.00%
Store - Catel 40 2,277 0 0 1,274 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Stock Certificates	2	3,594	1 0	1,734	1 0	0%		0%	0	0.00%
Stone - Natural	Stone - Cast	42	2,737		1,734	1 0	0%		0%	0	0.00%
Stone Stetting	Stone - Natural	2,365	559	_	1,190	0	100%	0	0%	0	0.00%
Stone Billinger 1 3,669 0 1,734 0 0 % 0 0,05% Storage - Other 4 2,737 1 1,109 0 0 % 1 100% Storage - Other 4 2,737 1 1,109 0 0 % 1 1,00% Storage - Other 4 2,737 1 1,109 1 2,51 0 0 % 1 3 % Storage - Other 4 2,737 1 1,109 1 2,51 0 0 % 0 0 0,00% Store Fronts 240 1,725 0 1,734 0 0 % 0 0 % 0 0 0,00% Store Fronts 240 1,725 0 1,734 0 0 % 0 0 % 0 0 0,00% Store Mindres & Doors 1,734 0 0 % 0 0 % 0 0 0,00% Store Mindres & Doors 1,734 0 0 % 0 0 % 0 0 0,00% Store Mindres & Doors 1,734 0 0 % 0 0 % 0 0 0,00% Store Mindres & Doors 1,734 0 0 % 0 0 % 0 0 0,00% Store Mindres & Doors 1,734 0 0 % 0 0 % 0 0 0,00% Store Mindres & Doors 1,734 0 0 % 0 0 % 0 0 0,00% Store Mindres & Doors 1,734 0 0 % 0 0 % 0 0 0,00% Store Mindres & Doors 1,734 0 0 % 0 0 % 0 0 0,00% Store Wood, Conf Gapair 2,30 2,30 2,71 0 1,734 0 0 % 0 0 % 0 0 0,00% Strage of Storage o	Stone Setting	5,786	270	29	197	14	48%	15	52%	0	0.00%
Storage Units - Routed & Commercial 9,856 1,1246 4 609 2 2 50% 2 50% 1 2 50% 1 0 0.00% 1 1 2.55% 50mage Units - Routed & Commercial 9,856 1,127 3 9 143 25 64% 1 1 3.35% 1 1 2.55% 50mage Units - Routed & Commercial 1 3.35% 1 1 2.55% 50mage Units - Routed & Commercial 1 3.35% 1 1 2.55% 50mage Units - Routed & Commercial 1 3.35% 1 1 2.55% 50mage Units - Routed & Commercial 1 3.35% 1 1 2.55% 50mage Units - Routed & Commercial 1 3.35% 1 1 2.55% 50m Windows & Bores 1 2.40 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Stone Slinger	1	3,669		1,734	0	0%	0	0%	0	0.00%
Storage furths - Portable 107 2,251 0 1,734 0 0% 0 0% 0 0% 0 0.00%	Storage - Liquid & Bulk	556	1,246	4	693	2 25	50%	2	50%		0.00%
Store Fronts	Storage Units - Portable Store Fixtures	107	2,251	0	1,734	0	0%	0	0%		0.00%
Storn Windows & Doors - Repair 230 1,776 1 1,190 1 100% 0 6% 0 0,00% 0 0,00% 5 100 0,00% 5	Store Fronts Storm Windows & Doors	34 1,249	2,830 821		1,734 1,190	0	0% 0%	0	0% 100%	0	0.00%
Street Cleaning	Storm Windows & Doors - Repair Stoves - Wood, Coal	230	1,776 571		1,190 432	1 7	100% 70%		0% 30%	0	0.00%
Structural Integration 1,294 802 0 1,734 0 0% 0 0% 0 0,0	Strapping & Strapping Equipment Street Cleaning	5	3,594	0	1,734	0	0%	0	0%	0	0.00%
Stuces Manufacturers & Distributors 643 1.171 0 1.734 0 0.96 0 0.906 0 0.009	Structural Integration		802	0	1,734	0	0%		0%	0	0.00%
Studen Principle 321 1,567 2 966 1 59% 1 50% 0 0,00% 0	Stucco Manufacturers & Distributors	643	1,171	0	1,734	0	0%		0%	0	0.00%
Stunp Removal & Grinding 245 1,741 0 1,734 0 0% 0 0% 0 0.0	Student Housing	321	1,567	2	966	1	50%	1	50%	0	0.00%
Suits - Custom Made	Stump Removal & Grinding Sugar Refiners		1,741		1,734	0	0%	0	0%	0	0.00%
Sundres Stores 2 3,594 0 1,734 0 0% 0 0% 0 0,00% 0 0	Suits - Custom Made		2,192 2,659	1	1,190	1	100%	0	0%	0	0.00%
Surroum Solarium Design & Construction 3,572 408 4 693 2 50% 2 50% 0 0,00% 0 0,00% 0 0	Sundries Stores Sunglasses	2 572	3,594 1,228	0	1,734	0	0%	0	0%	0	0.00%
Surface Signature Signat	Sunroom & Solarium Design & Construction Support Groups	3,572	408 2,541		693 1,734	2 0	0%	0	0%	0	0.00%
Surgical Appliances & Supplies 20 3,048 1 1,190 1 100% 0 0% 0 0.00% 0 0.00% 0 0.00% 0 0 0.00% 0 0 0.00% 0 0 0.00% 0 0 0.00% 0 0 0 0	Surfboards		3,230	0	1,190	0	100%	0	0%	0	0.00%
Surplus & Salvage Merchandise 2,511 537 1 1,190 0 0% 1 100% 0 0,00%	Surgical Appliances & Supplies	20	3,048		1,190	0	100%	0	0%	0	0.00%
Surveying Instruments 34 2,830 0 1,734 0 0% 0 0% 0 0.00%	Surplus & Salvage Merchandise	2,511	537	0	1,190	0	0%	1	100%	0	0.00%
Surveyors - Land 3,463 424 6 557 4 67% 2 33% 0 0.00%	Surveying Instruments	34	2,830	0	1,734	0	0%	0	0%	0	0.00%
Swap Shops 145 2,062 0 1,734 0 0% 0 0% 0 0,00% Sweaters - Timming Service 9 3,318 0 1,734 0 0% 0 0% 0 0.00% Sweepers - Power 5 3,438 0 1,734 0 0% 0 0% 0 0.00% Sweeping Service - Power 167 1,971 0 1,734 0 0% 0 0,0% 0 0.00% Sweepstakes 753 1 1,190 1 1,00% 0	Surveyors - Land	3,463	424	_	567	4	67%	2	33%	0	0.00%
Sweepers - Power 5 3,438 0 1,734 0 0% 0 0% 0 0.00% Sweeping Service - Power 167 1,971 0 1,734 0 0% 0 0.00% 0 0.00% Sweeping Service - Power 1 1,971 0 1,734 0 0% 0 0.00% Sweeping Service - Power 1 1,190 1 1,00% 0 0 0,00% Sweeping Service - Power 1 1,190 1 1,00% 0 0 0,00% Sweeping Service - Power 1 1,190 1 1,00% 0 0 0,00% Sweeping Service - Power 1 1,190 1 1,00% 0 0 0,00% 0 0,00% 0 0,00% 0 0,00% 0 0,00% 0 0,00% 0 0,00% 0 0,00% 0 0,00% 0 0,00% 0 0,00% 0 0,00% 0 </td <td>Swap Shops</td> <td>261 145 q</td> <td>2,062</td> <td>0</td> <td>1,734</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0.00%</td>	Swap Shops	261 145 q	2,062	0	1,734	0	0%	0	0%	0	0.00%
Sweepstakes 753 1,087 1 1,190 1 100% 0 0% 0 0,00%	Sweepers - Power	5 167	3,438	_	1,734	0	0%	0	0%	0	0.00%
				1 11		1			0%		0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Swimming Pool Contractors, Dealers, Design	25,542	58	67	92	53	79%	14	21%	0	0.00%
Swimming Pool Cover Sales & Service Swimming Pool Enclosures	49	2,669 2,746	1 0	1,190 1,734	0	100%	0	0%	0	0.00%
Swimming Pool Equipment & Supplies Swimming Pool Manufacturers & Distributors	2,954 557	478 1,244	10	432 966	6	60% 50%	1	40% 50%	0	
Swimming Pool Service & Repair Swimming Pools - Leak Detection & Repair	3,768 474	384 1,347	17	301 966	10	59% 50%	7		0	0.00%
Swimming Pools - Maintenance Swimming Pools - Private	170 302	1,965 1,612	2	818 966	0	33% 0%	2	67% 100%	0	0.00%
Swimming Pools - Public Swimming Pools - Removal	176 56	1,943 2,597	0	1,190 1,734	0	100%	0 0	0%	0	0.00%
Swimming Pools & Hot Tubs Swimwear & Accessories	933 808 260	975 1,052	12	693 385 1,734	0	75% 0%	1 12 0	100%	0 0 0	0.00%
Swords Table Tennis Equipment	11	1,697 3,261	0	1,734	0	0% 0%	0		0	0.00%
Table Tops Tags Tailors	12 47 2,800	3,230 2,686 496	0 0 12	1,734 1,734 385	0	0% 0%	0 0 4		0 0 0	0.00%
Talent Listing Service Talent Representation	202	1,846 2,541	0	1,734 1,190	0	67% 0% 0%	0	0%	0	0.00%
Tank Cleaning Tank Heads	27 744	2,943	0	1,734 1,734	0	0%	0	100%	0	0.00%
Tank Lining & Coating	4 60	1,092 3,486 2,559	0	1,734 1,734 1,734	0	0% 0%	0	0%	0	0.00%
Tank Testing & Inspection Tanks - Fiber Glass, Plastic Tanks - Metal	96 227	2,310 2,310	0	1,734 1,734	0	0% 0%	0		0	0.00%
Tanks - Repair	77 23	2,427	0	1,734	0	0% 0%	0		0	0.00%
Tanks - Used Tanners	50	3,000 2,659	3	1,734 818	3 19	0% 100%	0	0%	0 8	0.00%
Tanning Salons Tanning Salons Equipment & Supplies	5,245 60	298 2,559	33	172 1,734	0	58% 0%	0	0%	0	24.24% 0.00%
Tape Recorders - Sound - Service & Repair Tapes - Industrial	6 35	3,402 2,808	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Tarps - Sound - Dealers Tarps	52	3,377 2,641	0	1,734	0	0% 0%	0		0	0.00%
Tattoos Tattoos - Removed Tay Properting Service	11,116 268 113	154 1,681	19 3	277 818	13 3	68% 100%	5 0 0		0 0	5.26% 0.00%
Tax Reporting Service Tax Return Preparation Tax Return Preparation - OTR Truck Drivers	22,496	2,225 72	71 0	1,734 91	58	0% 82%	13 0	18%	0	0.00%
Tax Software	124	3,669 2,162	16	1,734 313	16 4	0% 100%	0	0%	0	0.00%
Taxes - Consultants & Representatives Taxicabs	6,030 12,667	259 135	9 37	455 154	22	44% 59%	14		1	0.00% 2.70%
Taxidermists Tea - Manufacturer & Importer	639 99	1,175 2,293	2 0	966 1,734	2	100%	0		0	
Teachers Agencies Technical Manual Preparation	437 515	1,399 1,297	9	1,190 455	1 9	100% 100%	0	0%	0	0.00%
Teeth Whitening Services Telecommunication Design	986 46	947 2,692	1	1,190 1,190	1	0% 100%	0	0%	0	100.00%
Telecommunication Equipment & Systems Dealers Repair	3,102 267	459 1,682	27 4	217 693	25 2	93% 50%	2		0	0.00%
Telecommunications Equipment - Disability Teleconference Service	2,348 119	563 2,192	0	693 1,734	0	100% 0%	0	0%	0	0.00% 0.00%
Telegrams - Novelty Telegraph Service	22 390	3,022 1,464	0	1,734 1,734	0	0% 0%	0		0	0.00% 0.00%
Telemarketing Services Telephone & Television Cable Contractors	7,141 1,839	227 668	21	818 263	20	33% 95%	2	5%	0	0.00%
Telephone 900 Number Resellers Telephone Answering Equipment & Systems	63 147	2,532 2,053	0	1,734 1,734	0	0% 0%	0	0%	0	0.00% 0.00%
Telephone Communications Telephone Equipment & Systems Dealers	20,735 3,973	77 363	505 74	12 88	471 73	93% 99%	33	0%	1	0.20% 1.35%
Telephone Equipment & Systems Service & Repair Telephone Equipment & Systems Supplies & Parts	652 184	1,164 1,911	0	818 1,734	0	100% 0%	0	0%	0	0.00% 0.00%
Manufacturing Telephone Pre-Paid Card Sales & Distribution	20 414	3,048 1,431	2	1,734 966	2	0% 100%	0		0	0.00%
Telephone Service - Long Distance Telephone Solicitation Companies	12,155 1	3,669	116 0	56 1,734	105	91% 0%	11 0 0	0%	0	0.00%
Telescopes Television - Cable, CATV & Satellite Television & Radio - Dealers	5,178 3,552	2,597 301 411	551	1,734 9 455	546	99%	5	1%	0	0.00%
Television & Radio - Rent & Lease	26 1,337	2,960 786	0	1,734 818	0	78% 0%	0	0%	0	11.11%
Television & Radio - Service & Repair Television & Radio Broadcast Schools	35 529	2,808 1,280	0	1,734 455	0	33% 0%	0	67% 0%	0	0.00%
Television & Radio Parts - Retail Television & Radio Parts - Wholesale & Manufacturers Television Home Shopping	118 596	2,197	3	818 432	1	56% 33%	2	11% 67%	0	
Television Program Distributors	103	1,209 2,274	0	1,734	0	80% 0%	0		0	0.00%
Television Program Producers Television Station Equipment Television Stations & Broadcast Companies	376 7 452	1,487 3,377 1,376	0	1,190 1,734 693	0	100% 0% 0%	0 0 4	0% 0% 100%	0 0 0	0.00%
Television Sys & Equipment - Closed Circuit	211	1,834	0	1,734	0	0%	0	0%	0	0.00%
Templates Tennis Court Construction	33	3,098 2,846	0	1,190 1,734	0	0% 0%	0	100%	0	0.00%
Tennis Courts - Private Tennis Courts - Public	38 13	2,779 3,193	0	1,734 1,734	0	0% 0%	0		0	0.00%
Tennis Equipment & Supplies Tennis Instruction	28 49	2,929 2,669	0	1,734 1,190 1,190	1	0% 100%	0 0		0 0 0	0.00%
Tents Tents - Rental	662 616	1,150 1,193 3,594	1	1,190 1,190 1,734	1	100% 100%	0	0% 0%	0	0.00%
Terra Cotta Test Publishers Testing Apparatus	149	2,043 3,438	0	1,734	0	0% 0%	0	0%	0	0.00%
Testing Apparatus Textile Fibers Textile Printing Equipment & Supplies	114	2,219	0	1,190 1,734 1,190	0	0% 0%	0 0	0%	0	
Textile Printing Equipment & Supplies Theater Stage Play Houses Theaters	163 621	3,438 1,990 1,189	1	1,190 1,190 525	1	100% 100%	0		0	
Theatrical & Stage Lighting Equipment	12 1,065	1,189 3,230 904	0	1,734	0	86% 0%	0 0	0%	0	0.00%
Theatrical Agencies Theatrical Equipment & Supplies Theatrical Make-Up	1,065 53 8	2,629 3,339	0	1,190 1,734 1,734	0	100% 0% 0%	0	0%	0	0.00%
Theatrical Managers & Producers	32 13	2,865	0	1,734 1,734 1,734	0	0%	0	0%	0	0.00%
Thermal Remediation Thermocouples Thermography - Infrared	25 27	3,193 2,978 2,943	0	1,734 1,734 1,734	0	0% 0% 0%	0		0	0.00% 0.00% 0.00%
Thermography - Infrared Thermostats Thrift Shops	40 357		0	1,734 1,734 966	0	0% 0% 50%	0	0%	0	0.00%
Ticket Broker Ticket Sales - Events	389 5,772	1,513 1,466 271	0 25	1,734 237	0 22	0%	0	0%	0	0.00%
Ticket Sales - Events Tickets & Coupons - Printers & Suppliers Tile - Ceramic - Contractors & Dealers	5,772 257 10,156	1,708 167	25 0 18	1,734 291	0 10	88% 0% 56%	0 8	12% 0% 44%	0	0.00%
Tile - Ceramic - Manufacturers & Distributors	1,219	835 1,047	2	966	2	100%	0	0%	0	0.00%
Tile - Non-Ceramic - Contractors & Dealers Tile - Non-Ceramic - Manufacturers & Distributors Tile & Grout Cleaning	814 96 46	2,310 2,692	0	818 1,734 1,734	0	100% 0% 0%	0		0	0.00% 0.00% 0.00%
Tile & Grout Cleaning Tile & Marble Tile Restoration	862 158	1,020 2,015	1	1,734 1,190 1,734	0	0% 0% 0%	1 0	100%	0	
Tile Sales	429 7	1,408	6	1,734 567 966	4	67%	2	33%	0	0.00%
Tilling Timber & Timberland Companies Timber Framing	7 134 216	3,377 2,112 1,819	1 0	1,190	1	50% 100% 0%	0 0	50% 0% 0%	0	0.00%
Time Recorders	216 26 1,936	2,960 651	0 0 14	1,734 1,734 350	0 0 12	0%	0	0%	0	0.00%
Timeshare Companies Timeshare Deed and/or Title Transfer Timeshare Resale and Rental Marketing	1,936 39 937	2,768 971	14 0	1,734 621	0	86% 0%	0		0 0 2	
Timing Devices	937 2 13	3,594	0	1,734	0	40% 0%	0		0	
Tire Additives & Sealants Tire Changing Equipment	11	3,193 3,261	0	1,734 1,734	0	0% 0%	0	0%	0	0.00%
Tire Dealers Tire Distributors & Manufacturers	32,159 143	2,075	73	89 1,734	61	84% 0%	11 0	15% 0%	1 0	1.37%
Tire Repair	0	3,749	1	1,190	9	100%	0		0	0.00%

	Inquiries	Rank by Inquiries	Complaints Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to % Pursue
Tire Retread & Repair - Equipment & Supplies Tires - Commercial Sales & Service	214 137	1,827 2,100	0 1,73 3 81	1	0% 33%	0	0% 67%	0 0.00% 0 0.00%
Title Companies & Agents Title Loans	303 148	1,608 2,045	0 1,73 0 1,73	0	0% 0%	0	0% 0%	0 0.00% 0 0.00%
Tobacco Growers Toilets - Composting	10 31	3,284 2,879	2 96 1 1,19	0	0% 0%	2	100% 100%	0 0.00% 0 0.00%
Toilets - Portable Toner Cartridges	493 2,581	1,316 528	0 1,73 34 16	7 16	0% 47%	0 18	0% 53%	0 0.00% 0 0.00%
Tool & Die Makers Tool & Utility Sheds	161 1,202	2,000 841	1 1,19 0 1,73 0 1.73	0	0% 0%	0 0	100%	0 0.00% 0 0.00%
Tool Salvage Companies Tools - Cutting Tools - Electric	163 893	3,486 1,990 1,003	0 1,73 2 96 4 69	5 0	0% 0%	2	0% 100%	0 0.00% 0 0.00% 0 0.00%
Tools - Electric Tools - Hand Tools - Hydraulic	694 7	1,130 3,377	0 1,73 0 1,73	0	25% 0% 0%	0	75% 0% 0%	0 0.00% 0 0.00% 0 0.00%
Tools - Pneumatic Tools - Power Actuated	151 68	2,036 2,495	0 1,73 0 1,73	0	0% 0%	0	0% 0%	0 0.00% 0 0.00%
Tools - Rent Topsoil	1,650 1,542	713 730	1 1,19 1 1,19	1	100% 0%	0	0% 100%	0 0.00% 0 0.00%
Tourist Information Tourists Attractions	410 441	1,436 1,391	0 1,73 5 62	0	0% 60%	0 2	0% 40%	0 0.00% 0 0.00%
Tourists Homes Tours - Operators & Promoters	762 19,516	1,082 84	1 1,19 109 5		100% 89%	0	0% 8%	0 0.00% 3 2.75%
Tours - Wholesale Towel Supply Service	1,165 114	856 2,219	2 96 1 1,19	1	50% 100%	1 0	50% 0%	0 0.00% 0 0.00%
Towels - Cloths-Wholesale & Manufacturers Towers	2 552	3,594 1,253	1 1,19 1 1,19	0	100% 0%	0	0% 100%	0 0.00% 0 0.00%
Towing - Automotive Towing - Heavy Equipment	18,592 42	89 2,737	80 8 1 1,19	1	53% 100%	37 0	46% 0%	1 1.25% 0 0.00%
Towing - Marine Toy Manufacturers Supplies	17 55	3,098 2,608	0 1,73 0 1,73	0	0% 0%	0	0% 0%	0 0.00% 0 0.00%
Toys - Retail Toys - Wholesale & Manufacturers	2,909 461	483 1,362	32 17 1 1,19	1	84% 100%	3	9% 0%	2 6.25% 0 0.00%
Tractor Dealers Tractor Equipment & Parts	597 469 15	1,206 1,354	2 96 1 1,19	0	50% 0%	1 1 0	50% 100%	0 0.00% 0 0.00% 0 0.00%
Tractor Rent & Lease Tractor Repair & Service Trade Shows, Expositions & Fairs	41 802	3,142 2,746 1,056	0 1,73 0 1,73 4 69	1 0	0% 0% 50%	0	0% 0% 50%	0 0.00%
Trade Shows, Expositions & Fairs Trademark Agents & Consultants Trading Stamps	424 385	1,416 1,475	1 1,19 0 1,73	1	50% 100% 0%	0	50% 0% 0%	0 0.00% 0 0.00% 0 0.00%
Traffic & Parking Consultants Traffic Control & Flagging Service	551 230	1,255 1,776	9 45 0 1,73	6	67% 0%	3	33% 0%	0 0.00% 0 0.00%
Traffic Engineers & Planning Service Traffic Signs, Signals & Equipment	29 308	2,912 1,599	0 1,73 0 1,73	1 0	0% 0%	0	0% 0%	0 0.00% 0 0.00%
Trailer Hitches Trailer Sales	841 1,094	1,029 886	4 69 4 69	3 3	75% 100%	1 0	25% 0%	0 0.00% 0 0.00%
Trailer Storage Trailers - Automotive Utility	263 752	1,686 1,089	1 1,19 0 1,73	1	100% 0%	0	0% 0%	0 0.00% 0 0.00%
Trailers - Camping & Travel Trailers - Equipment & Parts	431 533	1,406 1,276	0 1,73 7 52	0	0% 0%	0	0% 86%	0 0.00% 1 14.29%
Trailers - Horse Trailers - Rent & Lease	91 868	2,346 1,018	1 1,19 1 1,19	0	100% 0%	0	0% 100%	0 0.00% 0 0.00%
Trailers - Repair & Service Trailers - Transporting	1,295 359	800 1,512	5 62 2 96	1	60% 50%	1	20% 50%	1 20.00% 0 0.00%
Trailers - Truck Training - Video Instruction Tapes	1,993 712	636 1,114	5 62 16 31	6	100% 38%	0	0% 19%	0 0.00% 7 43.75%
Training Programs Trampolines	5,725 402	277 1,445	11 40 0 1,73	1 0	45% 0%	5 0	45% 0%	1 9.09% 0 0.00%
Transcription Service Transformers	118	2,197 3,594	0 1,73 0 1,73	1 0	0% 0%	0	0% 0%	0 0.00% 0 0.00%
Transit Lines Translators & Interpreters	139 1,460	2,090 748	0 1,73 1 1,19	1	0% 100%	0	0% 0%	0 0.00% 0 0.00%
Translators Equipment Transmissions - Automobile Transmissions - Truck, Tractor	11 17,005 63	3,261 106 2,532	0 1,73 34 16 0 1,73	7 20	0% 59% 0%	0 13 0	0% 38% 0%	0 0.00% 1 2.94% 0 0.00%
Transportation Consultants Transportation Services	1,315 10,729	795 157	3 81 37 15	3	100% 81%	0	0% 0% 19%	0 0.00% 0 0.00% 0 0.00%
Trap & Skeet Ranges Trapping Equipment & Supplies	16	3,123 2,338	0 1,73 0 1,73	1 0	0% 0%	0	0% 0%	0 0.00% 0 0.00%
Travel & Moving Services Travel Agencies & Bureaus	1,891 62,778	657 23	6 56 235 2	5	83% 85%	1 34	17% 14%	0 0.00% 1 0.43%
Travel Agent Mills Travel Clubs	2,673 5,619	522 281	3 81 39 14	3	100% 51%	0 11	0% 28%	0 0.00% 8 20.51%
Travel Escorts Placement	196 455	1,862 1,371	0 1,73 0 1,73	1 0	0% 0%	0	0% 0%	0 0.00%
Tree Service Tree Service - Pruning	37,465 529	37 1,280	38 15 1 1,19	1 20	53% 100%	18	47% 0%	0 0.00% 0 0.00%
Tree Service - Transplant Tree Service Equipment & Supplies	51 31	2,648 2,879	0 1,73 0 1,73	1 0	0% 0%	0	0% 0%	0 0.00% 0 0.00%
Trenching Contractors Trike Conversions, Sales & Service	1 56	3,669 2,597	0 1,73 0 1,73	0	0% 0%	0	0% 0%	0 0.00% 0 0.00%
Trophies Tropical Fish	1,107 84	881 2,391	0 1,73 0 1,73	1 0	0% 0%	0	0% 0%	0 0.00% 0 0.00%
Truck accessories Truck Bedliner - Spray On Truck Bodies	912 10 76	987 3,284	3 81 0 1,73 0 1,73	0	100%	0 0 0	0% 0%	0 0.00% 0 0.00% 0 0.00%
Truck Bodies Truck Caps & Shells Truck Dealers	1,458 4,583	2,438 750 328	0 1,73 0 1,73 6 56	1 0	0% 0%	0	0% 0% 17%	0 0.00%
Truck Dealers Truck Driver Training Truck Sequences & Barte	1,393	768 910	1 1,19		83% 0%	1	100%	0 0.00% 0 0.00%
Truck Equipment & Parts Truck Manufacturers & Distributors Truck Painting & Lettering	1,252 142 30	2,079 2,892	0 1,73 0 1,73		50% 0% 0%	0	50% 0% 0%	0 0.00% 0 0.00% 0 0.00%
Truck Permits Truck Refrigeration Equipment	30 11	2,892 3,261	0 1,73 0 1,73	1 0	0% 0%	0	0% 0%	0 0.00% 0 0.00%
Truck Rent & Lease Truck Repair & Service	1,219 6,754	835 235	5 62 10 43	4 2 5	80% 50%	1 5	20% 50%	0 0.00% 0 0.00%
Truck Service & Repair - Mobile Truck Stops	45 256	2,706 1,710	0 1,73 0 1,73	4 O	0% 0%	0	0% 0%	0 0.00% 0 0.00%
Truck Washing & Cleaning Truck Washing & Cleaning - Equipment & Supplies	474 51	1,347 2,648	1 1,19 0 1,73	1 0	0% 0%	1 0	100% 0%	0 0.00% 0 0.00%
Trucking Trucking - Dump	4,046 107	359 2,251	3 81 1 1,19	0	33% 0%	2	67% 100%	0 0.00% 0 0.00%
Trucking - Heavy Hauling Trucking - Light Hauling	1,748 1,295	689 800	2 96 1 1,19	1	100% 100%	0	0% 0%	0 0.00% 0 0.00%
Trucking - Liquid Or Dry Bulk Trucking - Motor Freight	63 2,823	2,532 495	0 1,73 6 56	7 4	0% 67%	0 2	0% 33%	0 0.00% 0 0.00%
Trucking - Water Hauling Trucking Transportation Brokers Trucker - Focklifte	228 3,118	1,785 457	0 1,73 4 69	3	0% 75%	0 1	0% 25%	0 0.00% 0 0.00% 0 0.00%
Trucks - Forklifts Trucks - Industrial Trusses - Construction	133 104 374	2,119 2,267 1,491	1 1,19 0 1,73 0 1,73	1 0	0% 0% 0%	0 0	100% 0% 0%	0 0.00% 0 0.00% 0 0.00%
Trust Companies T-Shirts	3,676 1,007	1,491 394 935	2 96 0 1,73	2	100% 0%	0	0% 0% 0%	0 0.00%
Tube Bending & Fabricating Tubing - Metal	11 49	3,261 2,669	0 1,73 0 1,73 0 1,73	0	0% 0%	0	0% 0%	0 0.00% 0 0.00% 0 0.00%
Turbines Turbochargers	6	3,402 3,339	0 1,73 0 1,73 0 1,73	1 0	0% 0% 0%	0	0% 0%	0 0.00% 0 0.00% 0 0.00%
Turntables Tutoring	8 6,418	3,339 244	1 1,19 39 14	1	100% 95%	0	0% 5%	0 0.00% 0 0.00%
Tuxedo Sales & Rentals Two-Way Radio Sales & Service	3 2	3,535 3,594	0 1,73 0 1,73	0 4 0	0% 0%	0	0% 0%	0 0.00% 0 0.00%
Typesetting	25 48	2,978 2,678	0 1,73 0 1,73	4 O	0% 0%	0	0% 0%	0 0.00% 0 0.00%
Typewriters	22	3,022	0 1,73		0%	0	0%	0 0.00%
Typewriters - Supplies & Attachments U-Catch Fishing	164	1,984	0 1,73		0%	0	0%	0 0.00%
Typewriters - Supplies & Attachments U-Catch Fishing Ultrasonic Equipment & Supplies Ultrasound - Medical	1 91	3,669 2,346	0 1,73 1 1,19	0 1	0% 100%	0	0% 0%	0 0.00% 0 0.00%
Typewriters - Supplies & Attachments U-Catch Fishing Ultrasonic Equipment & Supplies	1	3,669	0 1,73	\$ 0 1 1 \$ 0 \$ 0	0%	0	0%	0 0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled %		Cmpls Unable to Pursue	%
Uniform Supply Service Uniforms Uniforms - Accessories	326 1,135	1,560 869 3,535	2 966 3 818 0 1.734		50% 100% 0%	0	50% 0%	0	0.00%
Uniforms - Accessories Uniforms - Medical Upholsterers	205 10,181	3,535 1,843 165	1 1,190 18 291		0% 0% 50%	1 8	0% 100% 44%	0	0.00% 0.00% 5.56%
Upholsterers Supplies Upholstery & Carpet Cleaning	50 3,374	2,659 432	0 1,734 5 621	0	0% 60%	0	0% 40%	0	0.00%
Upholstery and Rug Cleaning Upholstery Fabrics - Retail	542 1,193	1,267 846	0 1,734 2 966	0	0% 100%	0	0%	0	0.00%
Upholstery Fabrics - Wholesale & Manufacturers Utilities Underground - Installation	349 3	1,518 3,535	0 1,734 1 1,190	0	0% 100%	0	0% 0%	0	0.00%
Utilities Underground - Locating Utility Contractors	947 2,508 878	965 538	0 1,734 32 175	31	0% 97%	0 1 0	0% 3%	0	0.00%
Utility Submetering & Billing Vacation Certificates & Vouchers Vacation Rentals	1,621 2,978	1,011 716 475	26 230 7 525 21 263	4	100% 57% 57%	2	29% 43%	0 1 0	0.00% 14.29% 0.00%
Vacation Time Share Vacuum Cleaners - Household - Dealers	1,798 10,560	676 158	8 486 24 246	6	75% 58%	1 10	13%	1	12.50% 0.00%
Vacuum Cleaners - Industrial & Commercial Vacuum Cleaners - Service & Repair	23 8,156	3,000 203	0 1,734 14 350	12	0% 86%	0 2	0% 14%	0	0.00%
Vacuum Cleaners - Supplies & Parts Vacuum Cleaners - Wholesale & Manufacturers	69 163	2,489 1,990 3,098	0 1,734 2 966 0 1,734	1	0% 50%	0	0% 50%	0	0.00%
Vacuum Cleaning - Industrial Vacuum Cleaning Systems Vacuum Equipment & Systems	17 4,518 930	3,098 333 977	7 525 3 818		0% 57% 67%	0 3	0% 43% 33%	0 0 0	0.00% 0.00% 0.00%
Valet Service Valves	105 246	2,261 1,737	2 966 0 1,734	2	100%	0	0%	0	0.00%
Valves - Repairing Van Conversions & Accessories	19 156	3,065 2,024	0 1,734 0 1,734	0	0% 0%	0	0% 0%	0	0.00%
Vanity Publishers Vaporizers	3 5	3,535 3,438	0 1,734 0 1,734	0	0% 0%	0	0% 0%	0	0.00%
Variety Stores Vehicle Graphics Vehicle Sales - Manufacturing Companies	292 74 326	1,637 2,452 1,560	2 966 0 1,734 3 818	0	50% 0% 67%	0	50% 0% 33%	0	0.00%
Vehicle Transport Services Vending Machines	274 2,639	1,670 523	3 818 9 455	2	67% 44%	1 5	33% 56%	0	0.00% 0.00% 0.00%
Vending Machines - Supplies & Parts Venetian Blinds - Dealers	106 1,979	2,255 639	0 1,734 5 621	0 2	0% 40%	0	0% 60%	0	0.00%
Venetian Blinds - Repair & Cleaning Venetian Blinds - Supplies & Parts	1,118 31	875 2,879	1 1,190 0 1,734	0	100% 0%	0	0% 0%	0	0.00%
Venetian Blinds - Wholesale & Manufacturers Ventilating Contractors Ventilating Equipment	665 1,017 159	1,148 930 2,011	0 1,734 0 1,734 0 1,734	0	0% 0% 0%	0	0% 0%	0	0.00%
Ventilating Equipment Ventilating Systems - Cleaning Vertical Blinds	205 184	2,011 1,843 1,911	0 1,734 0 1,734 0 1.734	0	0% 0% 0%	0	0% 0%	0	0.00% 0.00% 0.00%
Vessels - Pressure Veterans & Military Organizations	92 54	2,338 2,620	0 1,734 0 1,734	0	0% 0%	0	0%	0	0.00%
Veterinarians Veterinarians Equipment & Supplies	8,017 122	205 2,171	22 256 0 1,734	15 0	68% 0%	7 0	32% 0%	0	0.00%
Veterinary Emergency Veterinary Physical Therapy & Rehabilitation	171 2	1,962 3,594	0 1,734 0 1,734	0	0% 0%	0	0% 0%	0	0.00%
Veterinary Surgery Vibration Control	36 25 35	2,795 2,978	0 1,734 0 1,734 0 1,734	0	0% 0%	0	0% 0%	0	0.00%
Video Editing Video Equipment - Sales & Rentals Video Equipment - Service & Repair	165 197	2,808 1,981 1,859	0 1,734 0 1,734 0 1,734	0	0% 0% 0%	0	0% 0% 0%	0	0.00% 0.00% 0.00%
Video Equipment - Supplies & Parts Video Games - Dealers	10 3,941	3,284 366	0 1,734 28 209	0 20	0% 71%	0 7	0% 25%	0	0.00% 3.57%
Video Games - Rent & Lease Video Games - Service & Repair	730 563	1,102 1,238	1 1,190 6 567	1	100% 17%	0 5	0% 83%	0	0.00% 0.00%
Video Games - Supplies & Parts Video Games - Wholesale & Manufacturers	121 185	2,179 1,907	3 818 15 333	10	0% 67%	3 5	100% 33%	0	0.00%
Video Production Services Video Tape Duplication Service Video Tapes & Discs - Dealers	2,000 188 101	1,893 2,282	4 693 0 1,734 0 1,734		75% 0% 0%	0	0% 0% 0%	1 0 0	25.00% 0.00% 0.00%
Video Tapes & Discs - Wholesale & Manufacturers Video Tapes & Discs Sales & Rentals	23 1,451	3,000 751	0 1,734 14 350	0	0% 21%	0	0% 79%	0	0.00%
Videoconferencing Services Videographers	127 627	2,149 1,183	0 1,734 10 432	0	0% 90%	0	0% 10%	0	0.00%
Videographers - Wedding Videotape, CD, & DVD Duplication & Transfer Services	241 231	1,753 1,774	2 966 0 1,734	1 0	50% 0%	0	50% 0%	0	0.00%
Vinyl Decking Vinyl Flooring	519 224	1,292 1,796	2 966 3 818		100% 100%	0 0	0% 0%	0	0.00%
Vinyl Repair Visual Impairment Products & Services Vitamins & Food Supplements	259 6 3,571	1,703 3,402 409	1 1,190 0 1,734 22 256	0	0% 0% 64%	0 8	100% 0% 36%	0 0 0	0.00% 0.00% 0.00%
VOIP (Voice Over Internet Protocol) Sales & Service Wall & Ceiling Texturing	459 21	1,364 3,035	1 1,190 0 1,734	1	100%	0	0%	0	0.00%
Wall Bed Manufacturer Wall Bed Sales	10 180	3,284 1,928	0 1,734 1 1,190	0	0% 100%	0	0% 0%	0	0.00%
Wall Cleaning Wall Coatings	17 75	3,098 2,447	0 1,734 0 1,734	0	0% 0%	0	0% 0%	0	0.00%
Wallboard & Plasterboard Manufacturing Wallpapers & Wallcoverings - Retail	51 115	3,535 2,648 2,210	0 1,734 0 1,734 1 1,190	0	0% 0% 100%	0	0% 0%	0 0 0	0.00% 0.00% 0.00%
Warehouses - Cold Storage Warehouses - Merchandise	258 550	1,706 1,256	0 1,734 6 567	0	0% 67%	0	0% 33%	0	0.00%
Warehousing Services Washers	392 33	1,462 2,846	0 1,734 1 1,190	0	0% 0%	0	0% 100%	0	0.00%
Washing Machines - Industrial Washing Machines & Dryers - Coin Metered	46 23	2,692 3,000	0 1,734 1 1,190	0	0% 100%	0	0% 0%	0	0.00% 0.00%
Washing Machines & Dryers - Dealers Washing Machines & Dryers - Service & Repair Waste Containers	115 31 1.021	2,210 2,879 927	2 966 1 1,190 2 966		50% 100%	0 0	50% 0%	0 0 0	0.00%
Waste Reduction, Disposal, Recycle Equipment Waste Reduction, Recycle Service - Industrial	4,548 1,028	330 922	32 175 3 818	28	100% 88% 100%	3 0	0% 9% 0%	1 0	0.00% 3.13% 0.00%
Watch Bands	6	3,402	1 1,190		100%	0	0%	0	0.00%
Watches - Dealers Watches - Service & Repair Watches - Wholesale & Manufacturers	675 2,339	1,144 566	0 1,734 8 486	5	0% 63%	0 3	0% 38%	0	0.00%
Water - Bottled & Bulk Water & Sewer Line Protection	174 1,092 97	1,949 891 2,304	2 966 4 693 0 1.734		100% 25% 0%	2	0% 50% 0%	0 1 0	0.00% 25.00% 0.00%
Water Analysis Water Companies - Bottled, Bulk	286 4,541	1,651 331	0 1,734 19 277	0	0% 100%	0	0% 0%	0	0.00%
Water Companies - Utility Water Conservation	94 134	2,327 2,112	1 1,190 0 1,734	1	100%	0	0%	0	0.00%
Water Coolers Water Coolers - Equipment & Supplies	218 525	1,810 1,284	1 1,190 1 1,190	1	100% 100%	0	0% 0%	0	0.00%
Water Damage Restoration Water Filtration & Purification Equipment Water Gardons Fountains & Bonds	1,376 21,484	772 76 1.176	3 818 45 124 0 1,734	27	67% 60%	1 16	33% 36%	0 2 0	0.00% 4.44%
Water Gardens Fountains & Ponds Water Heater - Tankless Water Heaters - Dealers	637 102 24,636	1,176 2,278 65	0 1,734 1 1,190 250 21		0% 100% 98%	0 0	0% 0% 2%	0	0.00% 0.00% 0.80%
Water Heaters - Parts & Supplies Water Heaters - Repairing	145 1,037	2,062 917	0 1,734 1 1,190	0	98% 0% 100%	0	0% 0%	0	0.80% 0.00% 0.00%
Water Heaters - Wholesale & Manufacturers Water Leak Detection	143 55	2,075 2,608	0 1,734 0 1,734	0	0% 0%	0	0% 0%	0	0.00%
Water Main Contractors Water Pollution Control	104 61	2,267 2,549	0 1,734 0 1,734	0	0% 0%	0	0% 0%	0	0.00%
Water Skiing Equipment & Supplies Water Skiing Instruction Supplies	14 3 6.580	3,169 3,535 238	0 1,734 0 1,734 23 252	0 0 15	0% 0%	0	0% 0%	0 0 1	0.00%
Supplies Water Supply Systems Water Taxi Service	6,580 841 73	1,029 2,460	23 252 1 1,190 0 1,734	1	65% 100% 0%	0	30% 0% 0%	1 0 0	4.35% 0.00% 0.00%
Water Treatment Equipment, Service & Supplies Water Well Drilling & Service	5,396 3,364	288 434	7 525 4 693	3	43% 100%	4	57% 0%	0	0.00%
Water Well Drilling Equipment & Supplies Water Wells - Inspection	201 26	1,849 2,960	0 1,734 0 1,734	0	0% 0%	0	0% 0%	0	0.00% 0.00%
Water Wells - Pumps Sales & Service Water Works Contractors	18 122	3,077 2,171	0 1,734 0 1,734	0	0% 0%	0	0% 0%	0	0.00%
Water Works Equipment & Supplies	23	3,000	0 1,734	0	0%	0	0%	0	0.00%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Water/Pool Heating - Solar	31	2,879	0	1,734	0	0%	0	0%	0	0.00%
Waterbeds - Dealers	94	2,327 3,669	0	1,734 1,734	0	0%	0	0%	0	0.00%
Waterbeds - Service & Repair Waterbeds - Supplies & Parts	7	3,377	0	1,734	0	0% 0%	0	0% 0%	0	0.00%
Waterbeds - Wholesale & Manufacturers	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Waterproofing Contractors Waterproofing Materials	14,765 215	123 1,824	15	333 1,734	13	87% 0%	2 0	13%	0	0.00%
Weather Stripping	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Weatherization Weaving & Mending	2 91	3,594 2,346	0	1,734 1,734	0	0% 0%	0	0% 0%	0	
Weaving Supplies & Equipment	21	3,035	0	1,734	0	0%	0	0%	0	0.00%
Web Conferencing	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Web Design Webbing	16,529	108 3,669	75 0	86 1,734	48	64%	26		1	
Wedding Chapels & Ceremonies	316	1,580	0	1,734	0	0%	0	0%	0	0.00%
Wedding Consultants	1,042 3,482	914 422	5	621 1.190	2	40%	1 0	20%	2	40.00%
Wedding Officiant Wedding Supplies & Services	3,482	422 367	16	313	11	100%	3	0% 19%	2	0.00% 12.50%
Weed Control Equipment & Supplies	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Weed Control Service Weighers	1,177	852 3,535	3	818 1,734	3	100%	0		0	
Weight Control Services	7,154	226	30	192	16	53%	14	47%	0	0.00%
Welcome ServiceFor Newcomers	398	1,455	0	1,734	0	0%	0	0%	0	
Welding Welding Equipment - Rent	5,355 823	292 1.037	6	567 1.190	1 0	17% 0%	5	83% 100%	0	0.00%
Welding Equipment - Repair	360	1,510	1	1,190	0	0%	1	100%	0	
Welding Equipment & Supplies	293	1,632	0	1,734	0	0%	0		0	
Welding Inspectors Western Apparel	42 505	2,737 1,303	0	1,734 1,734	0	0% 0%	0	0% 0%	0	0.00%
Supplies	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Wheel Alignment, Frame & Axle Service - Auto Wheel Chair Lifts & Ramps	966 334	953 1,545	1	1,190 1,734	1	100%	0	0% 0%	0	0.00%
Wheel Chairs	504	1,306	5	621	1	20%	4	80%	0	0.00%
Wheelchair & Disability Transportation	714	1,113	1	1,190	1	100%	0	0%	0	0.00%
Wheels Wholesalers & Distributors	438 9,152	1,396 180	2	966 525	1 2	50% 43%	1 4	50% 57%	0	0.00%
Wicker Products	164	1,984	Ó	1,734	0	0%	0	0%	0	0.00%
Wigs & Hairpieces	1,696	705	75	86	14	19%	60	80%	1	1.33%
Wind Energy Systems Window Cleaning	568 15,673	1,233 112	13	1,190 362	10	100% 77%	0	0% 23%	0	0.00%
Window Cleaning Equipment & Supplies	32	2,865	0	1,734	0	0%	0	0%	0	0.00%
Window Coverings Window Security Laminates	2,277 135	573 2,109	4	693 1,734	3	75% 0%	1 0	25% 0%	0	0.0070
Window Shades	1,446	753	4	693	1		3		0	
Window Shades - Cleaning & Repair	35	2,808	0	1,734	0	25% 0%	0	75% 0%	0	0.00% 0.00%
Window Shades - Equipment & Supplies Window Tinting & Coating - Commercial	135 62	2,109 2,541	0	1,734 1,734	0	0% 0%	0		0	
Window Tinting & Coating - Residential	25	2,978	0	1,734	0	0%	0	0%	0	0.00%
Windows Windows - Installation & Service	50,996 54.614	30 27	115 72	57 90	73 46	63%	24	21%	18	
Windows - Repairing	3,665	397	10	432	46	64% 40%	6	32% 60%	0	4.17% 0.00%
Windows - Vinyl	417	1,428	1	1,190	0	0%	1	100%	0	0.00%
Windows - Wells & Covers Windows - Wood	41 110	2,746 2,244	0	1,734 1,734	0	0%	0	0% 0%	0	0.00%
Windows & Doors - Installation & Service	41,415	34	91	74	57	63%	31	34%	3	3.30%
Wine Brokers	142 64	2,079	0	1,734	0	0%	0	0%	0	0.00%
Wine Cellars Wine Storage Equipment	113	2,526 2,225	1	1,190 1,190	0	0% 100%	1 0	100%	0	0.00%
Winemaking Equipment & Supplies	920	981	0	1,734	0	0%	0	0%	0	0.00%
Wineries Wines - Retail	536 291	1,273 1,641	3	818 621	3	100%	0		0	0.00%
Wines - Wholesale	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Wire & Cable - Electric	235	1,768	0	1,734	0		0		0	
Wire & Cable - Non-Electric Wire Harnesses - Electrical	68	2,495 3,669	0	1,734 1,734	0	0% 0%	0		0	0.0076
Wire Products	33	2,846	0	1,734	0	0%	0	0%	0	0.00%
Wire Rope	17 6.261	3,098 248	0	1,734 151	0	0% 66%	0	0%	0	0.00%
Womens Apparel - Retail Womens Apparel - Wholesale & Manufacturers	6,261 283	1,655	38	1,190	25	66%	12	32% 100%	1	2.63% 0.00%
Wood Carving	94	2,327	2	966	2	100%	0	0%	0	0.00%
Wood Finishing Wood Preservatives	545 3	1,263 3,535	0	1,734 1,734	0	0% 0%	0		0	0.0070
Wood Preserving	247	1,730	2	966	1	50%	1	50%	0	
Wood Products - Sawdust & Shavings	20	3,048	1	1,190	1	100%	0		0	
Wood Technologists Wood Turning	313 181	1,591 1,922	0	1,190 1,734	0	0% 0%	1 0	100%	0	
Woodworking	4,643	323	7	525	4	57%	3	43%	0	0.00%
Woodworking Equipment & Supplies Woodworking Tools - Retail	498 457	1,310 1,367	2	966 1,734	0	0%	2	100%	0	0.00%
Wool	34	2,830	0	1,734	0	0% 0%	0	0%	0	0.00%
Woolen Goods - Wholesale & Manufacturers	269	1,678	2	966	1	50%	1	50%	0	0.00%
Word Processing Service Work Clothes - Retail	306	3,402 1,601	0	1,734 1,734	0	0%	0	0% 0%	0	0.00%
Work Clothes - Wholesale & Manufacturers	451	1,381	0	1,734	0	0%	0	0%	0	0.00%
Work-At-Home Companies Writer	7,164	225 3,402	25 0	237 1,734	1 0	4%	20 0	80%	4	16.00%
Writer - Freelance	92	2,338	0	1,734	0	0%	0	0% 0%	0	0.00%
Writers - Business	77	2,427	0	1,734	0	0%	0	0%	0	0.00%
X-Ray Apparatus & Supplies X-Ray Labs - Industrial	148 13	2,045 3,193	0	1,734 1,734	0	0% 0%	0		0	0.0070
X-Ray Labs - Medical & Dental	58	2,584	0	1,734	0	0%	0	0%	0	0.00%
Yacht Brokers	160	2,003	0	1,734	0	0%	0	0%	0	0.00%
Yacht Charter Broker Yarn - Retail	1,601 76	723 2.438	2	966 1,734	1 0	50% 0%	1 0	50% 0%	0	
Yarn - Wholesale & Manufacturers	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Yellow Page Advertising	20 1,840	3,048	2	966 277	1 12	50%	1	50%	0	0.00%
Yoga Instruction			19	1.190	12	63% 100%	0	32% 0%	1 0	5.26% 0.00%
Yoga Supplies	8	3,339	11							
Yogurt	272	1,675	1	1,190	1	100%	0	0%	0	0.00%
Yogurt Youth Organizations & Centers		1,675	1 1 1	1,190 1,190	1 1 0	100% 100%	0	0% 0%	0	0.00%
Yogurt	272	1,675	1 1 0 0	1,190	1 1 0	100%		0% 0% 0%	0 0 0	0.00%