Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Totals	165,626,296		873,208		682,392		167,755	19%	23,061	1 3%
Abrasives	3,779	2,159	5	2,700	1	20%	4	80%	0	0%
Absorbents	193		0		0	0% 5%	0	0%	0	
Abstracters Access Control Systems	2,082 1,622	2,645 2,848	20	1,737	1	33%	<u> </u>	0% 67%	19	95%
Accident Reconstruction Service	2,217	2,595	3	3,028 3,028	3	100%	0	0%	0	0 0%
Accordions	289		1	3,524	0	0%	1	100%	0	0%
Accountants	131,942	228	156	638	99	63%	56	36%	1	1%
Accountants - Certified Public	270,744		191		126		56	29%	9	5%
Accounting - Forensic	1,418		3	3,028	0	0%	3	100%	0	0%
Accounting & Bookkeeping Machines	3,243	2,297 464	4 86	2/030	0	0%	33	100%	0	0 0%
Accounting Services Accumulators	57,787 2,116		19		52 12	63%		38% 37%	0	
Acid Proof Equipment & Materials	271		0		0	0%	0	0%	0	
Acids	232		0		0	0%	0	0%	0	0%
Acoustical Ceiling Removal	547	3,659	0	4,002	0	0%	0	0%	0	
Acoustical Consultants	3,963	2,118	2	3,235	2	100%	0	0%	0	0%
Acoustical Materials	1,583		1	3,524	0	0%	0	0%	1	100%
Acting & Voice Over Training	2,600 731	2,462	4			75% 0%	1	25% 0%	0	0 0%
Actuaries Acupressure	601	3,467 3,606	3	4,002 3,028	0	0%	3	100%	0	
Acupuncturists	15,624		17		9	53%	8	47%	0	
Ad Word Sponsorship	5	5,005	0	4,002	0	0%	0	0%	0	0%
Addressing Machines & Supplies	62	4,622	0	4,002	0	0%	0	0%	0	0%
Addressing Plate Service	168	4,286	2	3,235	1	50%	1	50%	0	0%
Adhesives & Glues	2,279	2,566	6		6	100%	0	0%	0	0%
Adhesives & Gluing Equipment	339	3,950	1	3,524	1	100%	0	0%	0	0 0%
Adjusters Adjusters - Public	28,125	800	42		33	79%	7	17% 19%	2	2 5% L 3%
Administrative Services	16,839 26,777	1,098 824	37 189	1,369 552	29 76	78% 40%	/	19%	105	
Administrators - Class Action Settlement	3,518		21		15		6	29%	0	0%
Adoption Services	28,671	793	19	1,781	16	84%	1	5%	2	
Adult & Continuing Education	37,143	655	139	694	77	55%	56	40%	6	
Adult Entertainment	43,923	582	172	589	90	52%	75	44%	7	7 4%
Adult Foster Care	817	3,392	2	3,235	1	50%	1	50%	0	
Adult Novelties	20,571	981	124	748	60	48%	49		15	12%
Advance Fee Brokers	120,906	244	866		45		353	41% 67%	468	54% 0 0%
Advertising - Aerial Advertising - Checking Service	798 762	3,405 3,440	5	2,591 2,700	2	33% 60%	2	40%	0	0%
Advertising - Direct Mail	71,823	395	436		358	82%	72		6	
Advertising - Directory & Guide	93,372	317	2,147		1,658	77%	385	18%	104	1 5%
Advertising - Indoor	2,091	2,640	9	82 2,331		33%	6	67%	0	0%
Advertising - Internet	99,208	299	356	353	245		87		24	1 7%
Advertising - Mobile	41,448	605	131		126		4	3%	1	
Advertising - Motion Picture	238	4,136		3,235	40	50% 75%	10	50% 19%	0	0 0%
Advertising - Newspaper Advertising - Outdoor	10,136 8,724	1,412 1,523	12		40 6	50%	10	50%	31	0 0%
Advertising - Periodical	7,310	1,663	70		49		18	26%	3	3 4%
Advertising - Radio	6,395	1,758	42		38		4	10%	0	0%
Advertising - Shoppers Guides	5,318		45		21	47%	17	38%	7	7 16%
Advertising - Telephone	7,727	1,611	105		59	56%	19		27	7 26%
Advertising - Television	6,540	1,746	11	2,170	10		1	9%	0	
Advertising - Transit &Transportation	1,359 298	2,987 4,012	1	3,524 4,002	1	100%	0	0% 0%	0	
Advertising - Vinyl Phone Book Covers Advertising Agencies & Counselors	202,925	157	583	252	333		215	37%	35	
Advertising Specialties	154,640	199	703	222	467		212	30%	24	
Aerial Applicators	693	3,511	6	2,591	1	17%	5	83%	0	
Aerial Lift - Repair & Maintenance	112	4,437	0	4,002	0	0%	0	0%	0	0%
Aerial Patrol & Inspection Service	263	4,087	0	4,002	0	0%	0	0%	0	0%
Aerosols	29	4,805	1	3,524	0	0%	1	100%	0	0%
Aerospace Industries  Aerospace Research & Development	3,957		1	3,524	0	0% 100%	1	100%	0	
Aerospace Research & Development Agates	1,087	3,179 4,793	1	3,524 4,002	1	0%	0	0% 0%	0	0%
Agricultural Consultants	31 2,453	2,506	0		0		0	0%	0	
Agricultural Services	13,871	1,212	15		12	80%	3	20%	0	0%
Agricultural Waste Management	838	3,365	6		1	17%	5	83%	0	0%
Aids Research & Clinics	1,928	2,706	5	2,700	3	60%	2	40%	0	
Air Ambulance Service	10,641	1,378	14		11		3	21%	0	0%
Air Balancing	1,666		0	7	0	0%	0	0%	0	
Air Brushes Air Cargo & Packago Express Sonico	495	3,723	1	3,524	0	0%	0	0% 59%	1 4	1 100%
Air Cargo & Package Express Service Air Compressors	8,248 1,825	1,559 2,750	34	1,415 2,488	10	29% 14%	20	71%	1	1 12% 1 14%
Air conditioning & Heating Contractors - Commercial	92,661	320	162		106		50	31%	- 6	5 4%
Air conditioning & Heating Contractors - Residential	273,837	104	708		475		208	29%	25	4%
Air Conditioning Contractors & Systems	1,279,976	21	2,905	58	2,384	82%	457	16%	64	1 2%
Air Conditioning Equipment - Room Units	6,112	1,784	20	1,737	19	95%	1	5%	0	0%
Air Conditioning Repair	64,306	433	208	509	133		68	33%	7	7 3%
Air Conditioning Supplies & Parts	23,021	912	76		40		34	45%	2	2 3%
Air Conditioning Systems - Cleaning	6,961	1,698	19		8	42%	11		0	0 0%
Air Courier Service	2,074		4	-/	2	50%	1	25% 0%		0 0%
	1/0									
Air Curtains & Screens Air Duct Cleaning	149 128,554	4,324 234	633	3,524 232	329	100% 52%	264		40	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Air Duct Systems	561	3,641	0	4,002	0	0%	0	0%	0	0 0%
Air Flight Attendants	396	3,852	2	3,235	1	50%	1	50%	0	
Air Fragrances Air Motors	3,311	2,273 4,464	15		8	53% 0%	6	100%	1 0	
Air Pollution Control	105 1,945	2,702	1	3,524 4,002	0	0%	1	0%	0	
Air Pollution Measuring Equipment & Service	233	4,145	1	3,524	0	0%	0	0%	1	1 100%
Air Pollution Measuring Service	382		0	4,002	0	0%	0	0%	0	0 0%
Air Purifying & Cleaning Systems & Equipment	96,585	307	192	540	149	78%	36	19%	7	7 4%
Air Quality Service	17,553	1,066	15		13		2	13%	0	0 0%
Air Sealing	117	4,421	0	1,002	0	0%	0	0%	0	0 0%
Aircraft & Aircraft Equipment - Testing	983		1	3,524	1	100%	0		0	
Aircraft Brokers	916 12,227	3,307	28	4,002 1,532	<u>0</u>	0% 57%	12	0%	0	
Aircraft Charter, Rental & Lease Aircraft Cleaning	313				10	0%	12		0	
Aircraft Dealers	4,370	2,052	6		2	33%	4		0	
Aircraft Engines	1,712	2,799	2	3,235	2	100%	0	0%	0	
Aircraft Ferrying & Transporting Service	721	3,473	O	4,002	0	0%	0	0%	0	0 0%
Aircraft Fixed Based Operator	63	4,619	C	4,002	0	0%	0	0%	0	0 0%
Aircraft Ground Support & Service Equipment	744	3,454	1	3,524	1	100%	0	0%	0	0 0%
Aircraft Hangar Construction	86	4,533	0	4,002	0	0%	0	0%	0	
Aircraft Instruments	862		1	3,524	0	0%	1	100%	0	
Aircraft Manufacturers	2,040	2,664	0		0	0%	0	0%	0	
Aircraft Parts & Supplies	11,134		18		13	72% 0%	5	28%	0	
Aircraft Rebuilding Aircraft Salvage	463 148		U	4,002 4,002	0	0%	0	0%	0	0 0%
Aircraft Schools	4,276	2,075	10		1	10%	6	60%	3	3 30%
Aircraft Servicing & Maintenance	9,277		10		7	70%	1	10%	2	2 20%
Aircraft Storage	255	4,103	0	4,002	0	0%	0	0%	0	0 0%
Aircraft Upholsterers	322	3,979	1	3,524	1	100%	0	0%	0	0 0%
Airlines	53,399	505	6,165	20	5,197		949		19	9 0%
Airlines - Ticket Agencies	15,666	1,141	94		61	65%	31	. 33%	2	2 2%
Airlines - Training Schools	4,038		3	3,028	0		2	67%	1	1 33%
Airport Designers	41	4,731	0		0	0%	0		0	
Airport Equipment & Supplies	735 8,766	3,461 1,520	42	3,235 1,286	<u>2</u> 24	100% 57%	18	0%	0	
Airport Parking Reservations Airport Transportation	16,742		137	701	112		25		0	0 0%
Airports	2,605	2,460	27		19	70%	7	26%	1	1 4%
Albums	656	3,550	5	2,700	2	40%	3	60%	0	0 0%
Alcoholism Info & Treatment Centers	19,603	1,005	32	1,456	21	66%	11		0	0 0%
Alfalfa & Alfalfa Products	145	4,340	0	4,002	0	0%	0		0	
All-Terrain Vehicles - ATVs	40,940 256	608	157		105	67%	51	32%	1	1 1%
Alloys	256	4,102	0		0		0	0%	0	
Alterations - Clothing	33,002		115		60		47			
Alternative Medicine	14,681 8,165	1,186 1,567	45		34 25	76% 61%	10 13		1	1 2% 3 7%
Alternators & Generators - Auto Repair Alternators & Generators - Retail		2,147	41		23	56%	13			
Aluminum	3,832 5,724	1,840	13	2,060	7	54%		38%	1	1 8%
Aluminum Fabricators	18,125	1,052	30		20		9	30%	1	1 3%
Aluminum Products	7,937	1,589	13	2,060	7	54%	6	46%	0	0 0%
Alzheimer Care, Information & Treatment	598	3,611	0		0	0%	0	0%	0	0 0%
Ambulance Service	42,065	598	200	523	156	78%	41		3	3 2%
Ambulances & Hearses	702	3,500	1	3,524	0	0%	1	100%	0	0 0%
Ammonia	3	5,027	0		0		0		0	
Ammunition	20,235	990	132		56	42%	70		6	6 5% 1 2%
Ammunition & Reload Equipment & Supplies	9,342	1,480	63	1,076 2,488	24	38% 0%	38		1	1 14%
Ammunition Reloading Amplifiers	1,677 2,167	2,823 2,614	33	1,443	4	12%	27	86%	2	2 6%
Amusement Devices	4,494		20		11		9			0 0%
Amusement Park Equipment	1,522	2,888	10		3	30%	6	60%	1	1 10%
Amusement Parks & Places	38,813	631	690	225	593	86%	88	13%	9	9 1%
Anchors - Expansion	135		0	4,002	0	0%	0	0%	0	0 0%
Anchors - Marine	329		1	3,524	1	100%	0		0	
Animal & Wildlife Removal	12,847	1,268	40	1,324	28 41	70%	11	28%	1	1 3%
Animal Breeders	30,608	747	92	875	41		45		6	
Animal Brokers & Dealers - Zoo, Circus	4,723		11		7	64% 0%	3	27%	1	1 9%
Animal Foods - Zoo, Circus Animal Health Products	484 14,209	3,739 1,201	40		26		0		0	0 0%
Animal Health Products Animal Hospitals	14,209 58,893	459	518		473	91%	44		1	1 0%
Animal Insemination - Artificial	10,805		17	1,863	4/3	18%	14		1	
Animal Online Drug & Prescription Services	5,765	1,832	154		116	75%	31		7	7 5%
Animal Registration & Identification	9,856	1,438	15	1,941	11	73%	4	27%	0	0 0%
Animal Rescue Relocation	19,515	1,007	52	1,184	27	52%	24	46%	1	1 2%
Animal Shelters	17,828	1,062	51	1,196	28		22		1	1 2%
Animal Supplies - Zoo, Circus	733	3,464	3	3,028	2	67%	1	33%	0	
Animal Transporting - Zoo, Circus	1,715	2,796	4		1	25%	1		2	2 50%
Animals - Nuisance Control - Trapping	23,335	901	171		71		100		0	0 0%
Animation Mechanics - Display, Sign	840 7,246	3,363	4	2,856 3,235	3	75% 100%	1	25%	0	
Annuities Anodes	7,246	1,670 5,075		4,002		0%	<u>U</u>	0%	<u>U</u>	0 0%
Anodizing	171				0	0%	0	0%	0	
Answering Services	35,480	4,280	96	851	87		9	9 9%	0	0 0%
Antennas	14,727		116		98		18		0	
	43		0		0		0			0 0%

Stokes Roads Abustines    1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
STATESTALL	Antique Asian Rugs	12	4,929	1	3,524	0	0%	1	100%	0	0%
Settlement Research (1997)  Se	Antique Uriental Rugs			157		105		<u>2</u>		- 0	
Stormer Proposed Company   1.5   1			1 717							7	
SMOZES ARROUND STATES		5,174		11	2.170	7		3		1	9%
Applied   Appl		131	4,383		2,856		100%	0		0	0%
Agent   Agen	Apartment Finding & Rental Service		373	507	282	298	59%	178		31	6%
Marging Composed   1144				7		1		6		0	
Agencies   1960   1961   196								2,181			
September Space - Ports & September 1975 50   25	Appliances - Installation	10,141			1,216						
Agabanes Agro Anne A Bagor Anne					43				12%	90	3%
Agabanes Agro Anne A Bagor Anne					239 891	65			25%		1%
Agenticas Annual	Appliances - Major - Service & Repair	347.675									
Agentice and Dustine  40.710										2	
Application   1942   1942   1942   1943   1944		40,731	613	280	433	165	59%	102	36%		
Applications	Appliances - Small - Service & Repair	107,032		639		341	53%				
Additional Line   40,400   415   320   375   155   478   159   446   14   45   45   45   45   45   45   45								18		2	2%
Agent   1965   1975		10,068			440	263		10		1	
Automatic Joseph	Appliances - Used					155					
Agency   A	Appointment Setting Service					9		4			
Georges	Approisal - Jewelly  Annraisal - Management	3,477	2 182	3		2	67%	<u></u>	33%		
Agenerate Annabes    1,10				69		40	58%	28		1	1%
Specimen   141   3,59   1   3,59   1   1,50   0   0   0   0   0   0   0   0   0	Appraisers - Antiques	5,516					75%			0	0%
Agrons   100   4,000   0   0   0   0   0   0   0   0   0		611	3,593	1	3,524	1	100%	0	0%	0	0%
Assessment   1,00   1	Aprons - Domestic & Fancy		4,284	- 0	4,002	0	0%	0	0%	0	
Agentume   12,274   1,282   68	Aprons - Industrial	2	5,051	1	3,524	0	0%	1		0	
Agentiment   Leene A Positioner   Sp.   3,00   2   3,235   2   100%   0   0   0   0   0   0   0   0   0	Aquaculture	1,319		5		1	20%	3		1	
Agamentes Publications   428   3411   6   2402   5   3578   3   3578   0   0   0   0   0   0   0   0   0				68		28				0	
Abantum: Whitelesis & Benutuchurans  1,204   2,2778   15   1,941   5   3298   16   67%   0   0   0   0   0   0   0   0   0		921	3,300		3,235			0			
Anable Resour Belocation 34 4,776 4 2,866 2 50% 2 50% 2 50% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		1 20/	3,011			3		10			0%
Arbeelungs   1.77   4.357   0   4.062   0   0   0   0   0   0   0   0   0	Aquatic Pescue Pelocation		4 774		2 856	3	50%	2			
Arbeelungs   1.77   4.357   0   4.062   0   0   0   0   0   0   0   0   0		3,819			2,591	3	50%	2	33%	1	17%
Arbested 9,713 1,62 15 1,94 6 409 7 47% 2 15% 1,94 6 400 7 47% 2 15% 1,94 6 400 7 47% 2 15% 1,95 1 1				0	4,002	0		0		0	0%
Ancher Explainment & Supplies   1,030   1,031   41   1,306   1,7   4,15   22   5,45   2   2,55   1,000   0,000				15		6	40%	7	47%	2	13%
Accher Instruction   254   4,105   2   3,235   0   0%   2   100%   0   0%   3   3   5   5   3   2   3   2   3   3   3   5   5   3   3   3   5   5	Archaeologists	437			4,002	0		0		0	0%
Ancher Ranes   902   3,325   2   3,225   1   500   0   0   0   1   500	Archery Equipment & Supplies	18,029	1,053	41	1,306					2	
Architecture & Communication Spaces   786   3.420   1   3.524   0   0   0   1   100%   0   0   0   0   0   0   0   0   0		254	4,105	2	3,235	0		2		0	0%
Architecture & Communication Spaces   786   3.420   1   3.524   0   0   0   1   100%   0   0   0   0   0   0   0   0   0	Archery Ranges	902	3,315	2	3,235	1 27		0	0%	1	50%
Architectural & Construction Spees		701	2 420			37		36			0%
Armster Service & Sales   507   3,710   13   2,060   2   15%   11   85%   0   0%   Armster Gar Martinstering   2,77   4,014   0   4,002   0   0   0%   0   0   0%   0   0   0%   0   0		5.293		16		9	56%	7			
Ammored Car Manufacturing   297   4,014   0   4,002   0   0%   0   0%   0   0%   0   0%   0   0		507				2		11			
Ammered (A 456) 2,040   1 3,524   0 0%   1 100%   0 0%   0		297				0				0	0%
Army & Rays Looks		4,456	2,040	1	3,524	0		1	100%	0	0%
Army & Rays Looks				2	3,235	2		0		0	
Art - Patriet Oil Portraits 642 3,564 10 2,247 3 30% 6 60% 1 10% 1 20% Art Galleries, Decisionants 41,047 607 146 664 83 57% 58 40% 5 3% Art Goods 15,969 1,130 90 884 40 44% 46 51% 46 51% 46 51% 4 46% 1 10% 1 100			1,881		1,443	17		15		1	3%
Art Galeries, Dealeres & Consultants  4.1,047 607 146 664 83 57% 58 40% 5 39% Art Galerification & Egistration  5.2 1,757 0 1,868 20 1,868	Aromatherapy & Essential Oils					9		3		2	
Art Goods Art Clearlification & Registration  37 4,757 0 4,002 0 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0	Art - Painted Oil Portraits	41.047	3,564			3	30%			1	
Art Instruction & Registration										3	
Ar Instruction 8 Schools 7,265	Art Identification & Registration		4.757		4.002				0%		
Art Metal Work Art Organizations & Information & 1.146								8		2	8%
Art Esuprision & Conservation & Cons	Art Metal Work	5,908			1,147			32		0	
Art Esuprision & Conservation & Cons	Art Organizations & Information	1,146		11	2,170		36%	7	64%	0	0%
Artificial Breasts   343   3,945   0   4,002   0   0%   0   0%   0   0%   0   0%   0   0	Art Restoration & Conservation	2,546	2,475		1,999	8	57%	6		0	0%
Artificial Eyes - Human Artificial Eyes - Human Artificial Eyes - Human Artificial Fowers, & Plants - Manufacturer Supplies 3,046 2,340 4 2,856 1 2,578 3 75% 0 0,0% Artificial Flowers, Plants & Trees 2,019 2,677 10 2,247 6 6 6,69% 4 40% 0 0,0% Artificial Flowers, Plants & Trees 3,11 3,931 2 3,235 2 1,00% 0 0 0 Artificial Limbs Artificial Flowers, Plants & Trees 4 8,184 9 2,331 9 1,00% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Art Supplies							30		0	
Artificial Flowers & Plants - Manufacturer Supplies 3,046 2,340 4 2,856 1 2,856 3 7,5% 0 0 0% 4 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		343	3,945	0	4,002	0	0%	0	0%	0	
Artificial Flowers, Plants & Trees  2,019 2,677 10 2,247 6 60% 4 40% 0 0 0% Artificial Irrius & Foods  351 3,391 2 3,235 2 100% 0 0 0% Artificial Limbs  944 3,241 9 2,331 9 100% 0 0 0% Artificial Rock Dog Caves  48 4,688 0 4,002 0 0 0% 0 0% Artificial Rock Scapes  55 4,610 2 3,235 0 0 0% 2 100% Artificial Irrium 1,726 1,065 5 6 1,136 31 55% 2 3 41% Artificial Trum 1,726 1,065 5 6 1,136 31 55% 2 3 41% 2 9 6 6 7 7 8 7 8 7 8 7 8 7 8 7 8 7 8 7 8 7				1		0		0		1	
Artificial Rock Dog Caves 9 94 3,241 9 2,331 9 100% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0						1		3		0	
Artificial Rock Dog Caves 9 94 3,241 9 2,331 9 100% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0		2,019	3 931		3 235	2		- 4		0	
Artificial Rock Dog Caves					2 331	9		0		0	
Artificial Rock Scapes   6.5				0		0		0		0	
Artifiel Turf   1,726   1,065   56   1,136   31   55%   23   41%   2   4.9%   4.184   1,555   2,2874   22   1,675   16   73%   4   18%   2   9%   4.184   1,555   2,2874   2   1,675   16   73%   4   18%   2   9%   4.184   1,555   2,2874   2   1,675   16   73%   4   18%   2   9%   4.184   1,555   2,2874   2   1,675   16   1,781   1.99   5   3.6%   7   5.0%   0   0.0%   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0.0%   0   0.0%   0   0.0%		65	4,610	2	3,235	0	0%	2		0	0%
Artist - Touch Up		17,726	1,065	56	1,136		55%	23		2	
Artists - Commercial 2,887 2,377 14 1,999 5 36% 7 50% 2 14% 1,785 1 1 1,785 1 1 1 1,785 1 1 1 1 1 1,785 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				22		16		4		2	9%
Artists - Fine Art 6,17		25			4,002	0		0	0%	0	
Artists Agents		2,887	2,377			5	36%			2	14%
Asbestos & Asbestos Products						12		4		3	
Asbestos Consulting & Testing Asbestos Removal Service 5,281 511 25 1,587 16 64% 8 32% 11 4% Asphalt Asphalt 19,504 279 292 420 117 40% 144 49% 31 11% Asphalt Mixing Equipment 67 63,527 1 3,524 0 0 0% 1 100% 144 49% 31 11% Asphalt Mixing Equipment 68 68 69 69 60 60 60 60 60 60 60 60 60 60 60 60 60						6		2		0	
Asbestos Removal Service 52,281 511 25 1,587 16 64% 8 32% 1 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4				1				1			
Asphalt     199,504     279     292     420     117     40%     144     49%     31     11%       Asphalt Mixing Equipment     676     3,527     1     3,524     0     0%     1     100%     0     0%       Assayers     43     4,714     0     4,002     0     0%     0     0%     0     0%       Assayers Supplies     7     4,984     0     4,002     0     0%     0     0%     0     0%       Asseribly & Fabricating Service     4,351     2,055     3     3,028     2     67%     1     33%     0     0%       Asset Evaluators     2,093     2,639     30     1,490     16     53%     14     47%     0     0%		52.281	511	25	1.587			8		1	
Asphalt Mixing Equipment     676     3,527     1     3,524     0     0%     1     100%     0     0%       Assayers     43     4,714     0     4,002     0     0%     0     0%     0     0%       Assayers Supplies     7     4,984     0     4,002     0     0%     0     0%     0     0%       Assert Supplies     7     4,984     0     4,002     0     0%     0     0%     0     0%       Assert Supplies     7     4,984     0     2,055     3     3,028     2     67%     1     33%     0     0%       Asset Evaluators     2,093     2,639     30     1,490     16     53%     14     47%     0     0								144	49%	31	
Assayers     43     4,714     0     4,002     0     0%     0     0%     0     0%       Assayers Supplies     7     4,984     0     4,002     0     0%     0     0%     0     0%       Assembly & Fabricating Service     4,351     2,055     3     3,028     2     67%     1     33%     0     0%       Asset Evaluators     2,093     2,639     30     1,490     16     53%     14     47%     0     0%		676	3,527	1	3,524	0	0%	1	100%		0%
Assayers Supplies         7         4,984         0         4,002         0         0%         0         0%         0         0%           Assembly & Fabricating Service         4,351         2,055         3         3,028         2         67%         1         33%         0         0%           Asset Evaluators         2,093         2,639         30         1,490         16         53%         14         47%         0         0%				0		0	0%	0		0	0%
Asset Evaluators 2,093 2,639 30 1,490 16 53% 14 47% 0 0 0%		7	4,984	0		0		0		0	0%
Asset Evaluators 2,093 2,639 30 1,490 16 53% 14 47% 0 0 0%				3	3,028	2		1		0	
	Asset Evaluators	2,093 12,050	2,639 1,301	30	1,490 1,468	16 22	53% 71%	14 8	47% 26%		

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Assisted Living Centers & Adult Family Homes	74,186	387	63	1,076	38	60%	24	38%	1	1 2%
Association Management Associations	52,912 88,097	506 334	180 284		157 259	87% 91%	21 21			
Astrologers	3,740		12		7	58%	5	42%		
Astronomical Instruments	120	4,416	0	4,002	0	0%	0	0%	C	0%
Athletic Organizations	37,588	648	340		234	69%	31		75	5 22%
Attorney Advertising Attorneys & Lawyers	15,011 1,616,535	1,170 14	20 2,147	1,737	10 1,494	50% 70%	9 600	45% 28%	<u>1</u> 53	1 5%
Attorneys & Lawyers Attorneys & Lawyers - 3rd Party Workers Compensation Claims	1,616,535	4,645	2,147	3,524	1,494	100%	600	28% 0%	53	
Attorneys & Lawyers - Adoption	1,275	3,039	1	3,524	1	100%	0	0%	0	
Attorneys & Lawyers - Agriculture	133	4,379	1	3,524	1	100%	0	0%	C	0%
Attorneys & Lawyers - Appellate	649	3,558	1	3,524	1 111	100%	0 31	0% 18%	<u>C</u>	
Attorneys & Lawyers - Bankruptcy Attorneys & Lawyers - Bankruptcy & Taxes	98,810 37,022	301 657	169 98		25	66% 26%	56	57%	17	
Attorneys & Lawyers - Business Law/Corporation/Partnership	12,092	1,300	16		11	69%	5	31%	0	
Attorneys & Lawyers - Child Advocacy	89	4,523	0	4,002	0	0%	0	0%	C	0%
Attorneys & Lawyers - Civil	6,480	1,750	6	2,591	3	50%	1	17%	2	2 33%
Attorneys & Lawyers - Collaborative Divorce	274	4,058 380	258	3,235 457	216	50% 84%	1 28	50% 11%	0	
Attorneys & Lawyers - Collections Law Attorneys & Lawyers - Condominium Conversion	75,921	5,027	230	4,002	0	0%	20	0%	14	
Attorneys & Lawyers - Construction Accidents	165		0	4,002	0	0%	0	0%	C	0%
Attorneys & Lawyers - Construction Defect	1,022	3,219	1	3,524	0	0%	1	100%	0	
Attorneys & Lawyers - Consumer Fraud	4,756	1,993	2	3,235	2	100%	0	0%	C	0 0%
Attorneys & Lawyers - Criminal Attorneys & Lawyers - Divorce	35,154 26,717	681 825	20 40		15 17	75% 43%	<u>4</u> 16	20% 40%	1	7 18%
Attorneys & Lawyers - Divorce Attorneys & Lawyers - DUI	6,141	1,781	1	3,524	0	0%	10	100%	7	0 0%
Attorneys & Lawyers - Elder Law	7,419	1,650	1	3,524	1	100%	0	0%		0%
Attorneys & Lawyers - Eminent Domain	18	4,886	0	4,002	0	0%	0	0%	C	0%
Attorneys & Lawyers - Employment & Workers Compensation	5,199		5	2,700	5	100%	0	0%		
Attorneys & Lawyers - Employment Litigation Attorneys & Lawyers - Entertainment & Sports Law	3,630 468	2,198 3,762	1	4,002 3,524	1	0% 100%	0	0% 0%	0	0 0%
Attorneys & Lawyers - Environmental	179	4,259	i	3,524	0	0%	1	100%	Č	0%
Attorneys & Lawyers - Estate Planning	25,386	851	6	2,591	4	67%	0	0%	2	2 33%
Attorneys & Lawyers - Family	41,519	604	72	997	40	56%	32	44%	<u>0</u>	
Attorneys & Lawyers - Home Owners Associations	2,048 23,566	2,659 892	<u>8</u> 17		3 11	38% 65%	5	63% 35%	0	0 0%
Attorneys & Lawyers - Immigration & Naturalization Attorneys & Lawyers - Insurance Law	4,486	2,033	19		12	63%	6	32%	1	1 5%
Attorneys & Lawyers - Intellectual Property	980	3,256	2	3,235	1	50%	1	50%	Ċ	0%
Attorneys & Lawyers - Juvenile	149	4,324	1	3,524	1	100%	0	0%	0	0%
Attorneys & Lawyers - Landlord/Tenant	1,036	3,208	1	3,524	1	100%	0	0%	0	
Attorneys & Lawyers - Legal Malpractice Attorneys & Lawyers - Lemon law	282 1,480	4,044 2,916	1	3,524 3,235	0	0% 50%	1	100% 50%	0	0 0%
Attorneys & Lawyers - Litigation	25,905	837	81		34	42%	5	6%	42	
Attorneys & Lawyers - Mass Torts	695	3,508	0	4,002	0	0%	0	0%	C	0%
Attorneys & Lawyers - Mediation & Arbitration	2,457	2,504	4		2	50%	2	50%	0	
Attorneys & Lawyers - Medical Malpractice Attorneys & Lawyers - Mesothelioma	683 715	3,523 3,482	2	3,235 4,002	0	0% 0%	2	100% 0%	<u>C</u>	0 0%
Attorneys & Lawyers - Patent	5,663	1,849	0	4,002	0	0%	0	0%		0 0%
Attorneys & Lawyers - Personal Injury & Property Damage	56,699	476	25		20	80%	5	20%	C	0%
Attorneys & Lawyers - Product Liability	1,137	3,143	0		0	0%	0	0%	0	
Attorneys & Lawyers - Real Estate	28,917	787 4,556	34		25	74% 0%	8	24% 0%	1	1 3% 0 0%
Attorneys & Lawyers - Securities Attorneys & Lawyers - Social Security & Disability	79 11,266		4	7,	4	100%	0		0	
Attorneys & Lawyers - Tax	26,401	830	31	1,468	22	71%	9	29%	Č	
Attorneys & Lawyers - Trademark	1,867	2,728	3	3,028	3	100%	0	0%	C	0%
Attorneys & Lawyers - Traffic Law	6,498	1,748	20	1,737 3,235	11	55% 50%	8	40%	1	1 5%
Attorneys & Lawyers - Wills, Trust & Probate Attorneys & Lawyers - Workers Compensation	8,570 4,561	1,535 2,018		3,235	1	100%	1	50% 0%		0 0%
Attorneys & Lawyers - Workers Compensation Attorneys Referral Service	43,120	590	146	5,524	138	95%	3	2%	5	5 3%
Attorneys Service Bureaus	5,891	1,817	5	2,700	5	100%	0	0%	C	0%
Auction Supplies	335	3,953	8	2,403	4	50%	4	50%	0	
Audio Visual Consultants	136,042	223	534		294	55% 45%	231	43% 55%	9 C	
Audio-Visual Consultants Audio-Visual Equipment - Dealers	14,219 93,015	1,199 319		1,737 207	612	79%	11 153	20%	11	1 1%
Audio-Visual Equipment - Rent & Lease	3,507	2,228	9		6	67%	3	33%	C	
Audio-Visual Equipment - Service & Repair	7,652	1,620	41	1,306	24	59%	16	39%	1	1 2%
Audio-Visual Equipment - Supplies & Parts	6,649	1,738	27		16	59%	11		C	
Audio-Visual Equipment - Wholesale & Manufacturers Audio-Visual Production Services	2,496 16,401	2,488 1,114	18 41		14 15	78% 37%	<u>3</u>	17% 39%	1	1 6% 0 24%
Audiologists	15,457	1,114	25		23	92%	2	8%	10	0 0%
Audiometers	70	4,589	0	4,002	0	0%	0	0%	C	0%
Auditory Training Equipment	13	4,922	1	3,524	1	100%	0	0%	0	
Auto - Elect Maintenance	645 397	3,563 3,851	8 4	2,403 2,856	6	75% 50%	2	25% 50%	0	
Auto - Fleet Maintenance Auto - Fleet Service	811	3,851	4		2	33%	2	56%	1	1 11%
Auto & Truck Brokers	59,438	457	137		92	67%	39	28%	6	5 4%
Auto Accessories	51,027	520	295	416	149	51%	139	47%	7	7 2%
Auto Air Conditioning	10,361	1,394	29		15	52%	12	41%	2	2 7%
Auto Air Conditioning Equipment	4,106	2,100	13		11	85%		15%		0 0%
Auto Alarms & Security Systems Auto Appraisers	38,393 10,785	639 1,370	156 21	638 1,703	97 18	62% 86%	54	35% 5%	2	2 10%
Auto Auctions	51,623	515	228	478	108	47%	120	53%	Č	0%
Auto Body Repair & Painting	1,177,716	24	2,386	71	1,592	67%	750	31%	44	1 2%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Auto Body Shop Equipment & Sup	16,541	1,109	82		38	46%	38		6	7%
Auto Boosting Services	428 8,605	3,811 1,530	<u>5</u>		1 20	20% 87%	4	0070	0	
Auto Bumpers, Guards & Grilles Auto Customizing	50,975	521	218		92	42%	120		6	
Auto Dealers - Antique & Classic	58,132	461	121	761	84	69%	34		3	2%
Auto Dealers - Buying Co-Op	3,285	2,282	29	1,508	17	59%	12		0	0%
Auto Dealers - Custom Design & Replica	7,116	1,685	23		11	48%	11		1	4%
Auto Dealers - Hybrid Vehicles	1,207	3,088	14		13	93%	1	7%	0	0%
Auto Dealers - New Cars	2,034,807	9	25,568	4	22,475	88%	2,992	12%	101	0%
Auto Dealers - Online Auto Dealers - Used Cars	10,703	1,376	73 16,571	990	54 12,289	74% 74%	18 4,046		236	1%
Auto Dealers - Osed Cars Auto Detailing	3,334,318 114,558	361	478			48%	234		14	
Auto Detailing Auto Diagnostic Service	11,141	261 1,340	478	299 1,286	230 30	71%	234		1	
Auto Driving School	23,034	910	101		63	62%	36		2	2%
Auto Electric Equipment	6,801	1,724	29		19	66%	10		0	
Auto Electric Service	18,529	1,040	64	1,066	40	63%	22	34%	2	3%
Auto Floor Coverings	4,313	2,064	6		5	83%	1	17%	0	0%
Auto Hand & Foot Controls	1,455	2,931	4		3	75%	1	25%	0	0%
Auto Headlight Restoration	1,290	3,033	18 59		9 37	50%	8	44%	1	6%
Auto Inspection Stations Auto Listing Service	19,521 24,011	1,006 887	124		110	63% 89%	22 13		1	0% 1%
Auto Lusting Service Auto Lube & Oil - Mobile	24,011 11,957	1,307	160		110	68%	48		3 T	2%
Auto Machine Shops	19,243	1,018	40	1,324	25	63%	14		1	3%
Auto Manufacturers & Distributors	45,139	571	1,396		1,272	91%	111		13	1%
Auto Manufacturers & Distributors - Specialty Body	809	3,398	11		10	91%	1	9%	0	0%
Auto Manufacturers Equipment & Supplies	3,919	2,129	10	2,247	7	70%	3	30%	0	0%
Auto Metal & Equipment - Distribution & Manufacturing	1,892	2,717	3	3,028	2	67%	1	33%	0	0%
Auto Paint - Mobile	2,673	2,441	15			33%		60%	1	7%
Auto Paintless Dent Repair Auto Parts - Antique	29,799 1,416	769 2,957	27	1,550 1,941	16 11	59% 73%	11	41% 27%	0	0%
Auto Parts - Antique Auto Parts & Supplies - Custom Wheels/Rims	1,416 25,822	2,957 839	100		51	73% 51%	45		4	
Auto Parts & Supplies - Custom Wheels/Kims  Auto Parts & Supplies - New	488,069	57	3,338	47	2,263	68%	843		232	
Auto Parts & Supplies - Rebuilt	5,739	1,837	72		16	22%	54		2	3%
Auto Parts & Supplies - Used	24,159	877	182	570	104	57%	77	42%	1	1%
Auto Parts & Supplies - Used & Rebuilt	108,512	282	516	276	345	67%	169	33%	2	0%
Auto Parts & Supplies - Wholesale & Manufacturers	68,581	414	540	269	363	67%	171	32%	6	1%
Auto Perform, Race & Sport Equipment	47,226	557	197	529	144	73%	49		4	
Auto Race Cars	6,958	1,699	33	1,443	17	52%	14		2	6%
Auto Radios & Stereos - Sales & Repair	30,468	749	181		100	55%	77		4	
Auto Radios & Stereos - Wholesale & Manufacturers	1,751	2,776	13		8	62%	5		0	0% 9%
Auto Registration Auto Renting & Leasing	3,877 207,093	2,138 151	5,561	2,170	4,802	55% 86%	745	36% 13%	14	0%
Auto Repair - Maintenance	10,930	1,358	393		221	56%	167	42%	5	
Auto Repair - Mobile	55,551	486	279	435	149	53%	116		14	
Auto Repair - Power Steering	167	4,289	0	4,002	0	0%	0	0%	0	0%
Auto Repair - Shocks	83	4,542	1	3,524	0	0%	1	100%	0	
Auto Repair - Steering & Suspension	669	3,538	10		9	90%	1	10%	0	0%
Auto Repair - Suspension	552 1,439	3,656	3	3,028 1,587	1	33%	2	67%	0	0%
Auto Repair - Tune-Up	1,439	2,940	25	1,587	20	80%	5	20%	0	
Auto Repair - Vintage	2,167	2,614	700	2,488		57%	300	43%		
Auto Repair - Windshield, Glass Shops Auto Repair & Service	184,792 2,467,167	174	708 10,474		480 7,031	68% 67%	208 3,243	29% 31%	20 200	
Auto Repair & Service - Airbags	1,267	3,047	8		7,031	88%	3,243	13%	0	
Auto Repair & Service - Diesel	21,360	959	64		38	59%	24		2	
Auto Repair & Service - Equipment & Supplies	16,053	1,128	96	851	51	53%	43	45%	2	2%
Auto Repairing - Foreign	40,581	614	94	865	69	73%	25	27%	0	0%
Auto Restoration	30,259	760	78		40	51%	36		2	3%
Auto Salvage Yards	36,288	667	113		62	55%	49		2	2%
Auto Seat Covers, Tops & Upholstery	37,758	646	113	782	66 37	58%	46		1	1%
Auto Service - Rust proofing Shops Auto Service - Sound Systems Sales & Service	9,654 34,150	1,457 693	40 147	1,324 662	113	93% 77%	29	8% 20%	0	3%
Auto Service - Specialty Parts	18,645	1,037	65		46	71%	18		1	2%
Auto Service - Steam Cleaning	340	3,949	0	4,002	0	0%	0	0%	0	0%
Auto Service - Window Tinting	76,911	377	240	471	136	57%	98	41%	6	3%
Auto Service Contract Companies	112,354	267	422	323	363	86%	25	6%	34	8%
Auto Services	153,598	202	871	188	647	74%	211	24%	13	1%
Auto Services - Oil & Lube	17,415	1,072	357	351	314	88%	42		1	0%
Auto Smog Inspection	6,831	1,721	49		34	69%	15		0	0%
Auto Sunroofs	1,259	3,052	5	2,700	4	80%	1		0	
Auto Transporters & Drive-Away Companies Auto Upholstery Cleaning	433,714 1,928	65 2,706	1,165	2,488	609	52% 43%	521 4	45% 57%	35 0	
Auto Warranty Plans	76,570	379	296		234	79%	50	17%	12	
Auto Warranty Processing Service	268,543	107	1,189		1,030	87%	98		61	
Auto Warranty Service	57,306	468	359	347	324	90%	20	6%	15	4%
Auto Wrecking	38,559	635	214	499	147	69%	67	31%	0	0%
Autograph Dealers	6,986	1,696	26	1,570	11	42%	13		2	8%
Autographic Registers & Supplies	3	5,027	0		0	0%	0	0%	0	0%
Automated Teller Machines	8,177	1,565	19		12	63%	7	37%	0	
Automation Consultants	2,305	2,555	2	3,235	1 113	50% 96%	0	0% 4%	1	50%
									0	0%
Automation Systems & Equipment	9,899		118	765		760/	21	240/	ŏ	00/
	9,899 16,279 267	1,120	118 129 2	763 729 3,235	98	76% 100%	31	24% 0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Aviation Consultants	3,368	2,259		2,488	1	14% 50%	4	57% 50%	2	2 29% 0 0%
Aviation Services Awards - Production & Engraving	4,165 7,466	2,090 1,644	12 13	2,117 2,060	6 8	50% 62%	9	23%	<u>0</u>	
Awnings & Canopies	72,039		194		116	60%	74		4	
Axles	504	3,714	4	2,856	1	25%	3	75%	0	0 0%
Babbitt Metals	3	5,027	0	4,002	0	0%	0	0%	0	0 0%
Baby Accessories - Wholesale & Manufacturers Baby Accessories & Services	3,485 24,036	2,234	49 249		34 128	69% 51%	12 107	24% 43%	3 14	3 6% 4 6%
Baby Car Seats, Carriages & Strollers	1,692			2,700	5	100%	107	0%	0	
Baby Carriages & Strollers	4,799	1,985	16	1,899	8	50%	8	50%	0	
Baby Foods	393	3.858	2	3,235	2	100%	0	0%	0	0 0%
Baby Formula Service	209 53	4,186	0	4,002 3,524	0	0%	0	0%	0	
Baby Shoe Preservation	2,235	4,666 2,587	1	3,524 3,235	1	100% 100%	0	0% 0%	0	
Baby Sitters Backflow Prevention Devices & Services	2,233		0		0	0%	0	0%	0	
Backflow Testing	3,890	2,136	7	2,488	4	57%	3	43%	0	0 0%
Bacteria Control Equipment	1,062	3,192	0	4,002	0	0%	0	0%	0	0 0%
Badges	686		0	4,002	0	0%	0	0%	0	
Badges - Manufacturer Supplies Badminton Courts - Public	107 32	4,453	1	3,524 3,524	0	0% 100%	1	100%	0	0 0%
Bag Making Machinery	68			3,235	1	50%	1	50%	0	
Bag Ties	8		0		0	0%	0	0%	0	
Bagels	1,062	3,192	9	2,331	4	44%	5	56%	0	0 0%
Bags - Burlap, Canvas & Cotton	1,909	2,711	9	2,331	6	67%	3	33%	0	
Bags - Paper Bags - Plastic	638 2,210	3,570	0	4,002	0	0% 67%	0	0% 0%	0	0 0%
Bail Bonds	50,335		141	3,028 689	66	47%	71		4	
Bakers - Retail	49,352	536	318	387	193	61%	116	36%	9	9 3% 2 22%
Bakers - Wholesale	6,103	1,785	9	2,331	6	67%	1	11%	2	2 22%
Bakers Equipment	1,540	2,881	1	3,524	0	0%	1	100%	0	0 0%
Bakers Equipment - Repair	398	3,848		3,235	2	100%	0	0% 50%	0	
Bakers Supplies Balancing Equipment	1,490 20		0		3	50% 0%	<u>3</u>	0%	0	
Balancing Service - Industrial	100		0		0	0%	0	0%	0	
Baling Equipment & Supplies	131	4,383	0	4,002	0	0%	0	0%	0	0 0%
Ballistics Experts	3	5,027	0	4,002	0	0%	0	0%	0	0 0%
Balloons - Manned	7,233		51		19	37%	29	57%	3	3 6% 1 5%
Balloons - Novelty & Toy  Rallroom Dance Instruction	4,907 1,096	1,967	20 10		11	55% 70%	8	40% 10%	1	2 20%
Ballroom Dance Instruction Ballrooms	3,177	2,317	10	2,247	7	70%	2	20%	1	1 10%
Balls - Glass	2	5.051	0	4,002	0	0%	0	0% 0%	0	0 0%
Balls Steel, Bronze, Ceramic	121	4,412	0	4,002	0	0%	0		0	
Bamboo & Bamboo Products	1,941		15		15	100%	0		0	
Bank Equipment & Supplies Banking Services	6,918 32,481	1,704	43 1,894		41 1,836	95% 97%	49	5% 3%	9	
Bankruptcy Assistance & Services	10,508		1,094	1,286	1,030	36%	26		9	1 2%
Bankruptcy Counseling - Federally Certified	1,324		1	3,524	0	0%	1	100%	0	0 0%
Banks	522,614		11,265	9	11,054	98%	191	2% 38%	20	0 0%
Banquet Facilities	28,038		80	950	48	60%	30	38%	2	2 3%
Bar - Fixtures	227		4		3	75%	1 0	25%	0	
Bar Coding Service Bar Manufacturer	8,428 367		57	1,125 3,524	57	100% 0%	0	0% 0%	<u>0</u>	1 100%
Bar Supplies	1,655	2,837	17	1,863	7	41%	5		5	
Barbecue	3,343	2,265	6	2,591	4	67%	2	33%	0	
Barbecue Equipment & Supplies	12,680	1,271	42		21	50%	19		2	
Barber Schools	9,913 25,150	1,431	23		14 40	61% 52%	33	39% 43%	0	0 0%
Barbers Barbers Equipment & Supplies	25,150			3,524	40	100%	33	0%		4 5% 0 0%
Barge Lines	785	3,417	4		4	100%	0	0%	0	0 0%
Barn Equipment	1,705	2,806	0	4,002	0	0%	0	0%	0	0 0%
Barometers	13		1	3,524	1	100%	0	0%	0	0 0%
Barrels & Drums	1,343		5	2,700	0	0% 50%	4	80% 50%		1 20% 0 0%
Barrels & Drums - Equipment & Supplies Barrels & Drums - Used	154 64	4,509	0	3,235 4,002	0	0%	0		0	
Barricades	2,276		20		15	75%	2	10%	3	3 15%
Bars & Taverns	16,862	1,097	97	847	51	53%	42	43%	4	4 4%
Bartending Instruction	5,964	1,803	17		6	35%	7	41%	4	4 24%
Bartending Service	7,310	1,663	26	1,570	9	35% 44%	13 13		4	
Barter & Trade Exchanges Baseball Batting Ranges	7,171 1,601		25	1,587 3,235	11	44% 100%	13 n	52% 0%		1 4% 0 0%
Baseball Cards & Sports Memorabilia	16,546	1,108	85	915	41	48%	42	49%		2 2%
Baseball Clubs	6,272	1,771	27	1,550	13	48%	14	52%	0	0 0%
Baseball Pitching Machines	117	4,421	1	3,524	1	100%	0		0	
Basement - Contractors	18,773		35		26	74%			2	
Basement - Finishing Basement - Remodeling	9,745 26,793	1,445	17 34		9 22	53% 65%			0	0 0%
Basement Waterproofing	44,024		88		65	74%	10		4	
Basketball Clubs	2,611	2,458	11	2,170	6	55%	4	36%	i	1 9%
Baskets - Retail	1,667	2,829		2,488	2	29%	5	71%	0	0 0%
Baskets - Wholesale & Manufacturers	651		4		4	100%	0	0%	0	
Bat Removal	2,410	2,524	5	2,700	11	20%	4	80%	0	0 0%
Batching Equipment	28		0	4,002	0	0%	0		0	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Bathing Beaches	3	5,027	0	4,002	0	0%	0	0%	0	0%
Bathroom Accessories	16,450	1,113	88		67	76%	18		3	3%
Bathroom Remodeling	122,348	240	197		148	75%	41		8	
Bathroom Remodeling - Walk-In Tubs	24,179	876	93 37	869	84	90%		8%		2 2%
Baths - Equipment & Cumplies	17,985 6,407	1,057 1,756	24		23	62% 29%	14 16	38% 67%	1	4%
Baths - Equipment & Supplies Bathtub Refinishing	46,199	565	106	804	56	53%	40		10	
Bathtubs & Sinks - Repair & Refinish	78,617	364	125	745	85	68%	37	30%	3	3 2%
Baton Twirling Instruction	283	4,042	120		05	0%	0	0%	0	0%
Batteries - Dry Cell - Wholesale & Manufacturers	5,751	1,834	29		27	93%	2	7%	0	0%
Batteries - Storage-Retail	8,360	1,549	41		25	61%	15		1	
Batteries - Storage-Wholesale & Manufacturers	1,961	2,696	9	2,331	8	89%	1	11%	0	
Battery Charging Equipment	1,961 3,573	2,214	17	1,863	13	76%	4		0	
Battery Repairing & Rebuilding	1,831	2,745	13	2,060	11	85%	2	15%	0	
Battery Supplies	30,940	736	164	611	105	64%	55	34%	4	2%
Beads	7,845	1,600	18	1,818	7	39%	10	56%	1	6%
Bearings	2,401	2,527	3	3,028	2	67%	1	33%	0	0%
Beauty Consultant	13,789	1,219	71		57	80%	13		1	1%
Beauty Pageants	20,243	989	15		10 837	67%	2	13% 33%	3	20%
Beauty Salons	249,880	118	1,473	123		57%	479	33%	157	
Beauty Schools	40,775	611	124		88	71%	32		4	
Beauty Supplies & Equipment	140,670	216	1,100	154	650	59%	433	39%	17	2%
Beauty Supplies & Equipment Repair	1,205	3,090	5	2,700	1	20%	3	60%	1	20%
Bed & Breakfast	25,228	854	86		51	59%	34		1	1%
Bed Bug Inspection Service	885	3,329	5	2,700	3	60%	2	40%	0	0%
Bed Bug Removal	12,269	1,288	52		24	46%	25		3	
Bed Wetting Aids	3	5,027	0	4,002	0	0%	0	0%	0	0%
Bedding  Bodo Floatric & Adjustable	65,506	427	410		333	81%	67		10	
Beds - Electric & Adjustable	4,916	1,966	45	1,252	42	93%	3	7% 100%	0	0%
Beds - Renting	98 35,548	4,485	122	3,524 378	301	0% 92%	1		<u>U</u>	
Beds - Retail Beds - Wholesale & Manufacturers	35,548 4,085	674 2,102	326 11	3/8	301 10	92% 91%	19	9%	0	
	1,900				10	31%	11		0	
Bedspreads - Retail Bedspreads - Wholesale & Manufacturers	186	2,716 4,244	16		3	0%	11	0%	0	
Bee Removal	2,807	2,394	12		5	42%	7	58%	0	
Beekeepers	3,284	2,283	20		16	80%	4		0	0%
Beekeepers Supplies	981	3,254	7	2,488	10	57%	3	43%	0	0 0%
Beer & Ale - Retail	2,265	2,571	10	2,247	4	40%	6	60%	0	
Beer & Ale - Wholesale	5,518	1,869	13		12	92%	1	8%	0	0%
Beer Coil Cleaning Equipment	15	4,911	Č		0	0%	0	0%	0	
Beer Dispensing & Cleaning Equipment - Repair	273	4,061	0		0	0%	0	0%	0	0%
Beer Dispensing & Cooling Equipment	273 1,138	3,142	15		14	93%	1	0% 7%	0	
Beer Home Brewing Equipment & Supplies	3,913	2,131	14		6	43%	7	50%	1	7%
Beer, Ale, Wine & Spirits Service	440	3,796	4		2	50%	1	25%	1	25%
Beetle Repellent	81	4,549	0		0	0%	0	0%	0	
Behavioral Education Services	4,180	2,087	6		6	100%	0	0%	0	
Bellows	167	4,289	0	4,002	0	0%	0	0%	0	0%
Belting & Supplies	968	3,272	3	3,028	2	67%	1	33% 5%	0	0%
Benches - Seating	980	3,256	21	1,703	20	95%	1		0	
Benches & Work Tables	519		4		3	75%	1	25%	0	
Benefit Insurance Software	449	3,783	4	2,000	3	75%	1	25%	0	0%
Better Business Bureaus	2,714	2,420	153		65	42%	31		57	
Beverage Dispensers	1,673	2,827	5		5	100%	0		0	
Beverages	18,483	1,042	53		43	81%	9	17%	1	2%
Beverages - Wholesale & Distribution	8,473	1,543	12		9	75%	3	25%	0	
Bibles Bissels Basissa	673	3,532 534	8	2,403	122	75% 64%		25%		0%
Bicycle - Dealers  Ricycle Backs & Socurity Systems	49,473		190		122		67 27		1	1%
Bicycle Racks & Security Systems Bicycles - Renting	1,540 921	2,881 3,300	38		10 28	26% 82%	21	18%	1	0 0%
Bicycles - Renair	4,242	2,084	40	1,415	14	35%	24		2	5%
Bicycles - Wholesale & Manufacturers	5,513	1,871	32		21	66%	9	28%	2	6%
Bid Report Service	1,236	3,069	15		5	33%	10		0	
Bill Paying Service	30 290	758	189	552	171	90%	16		2	1%
Billiard Equipment & Supplies	30,290 12,255	1,290	24		14	58%	9		1	
Billiard Parlors	1,717	2,794	3	3,028	2	67%	1	33%	0	0%
Billiard Table Repair	252	4,112	3	3,028	3	100%	0	0%	0	
Billing Service	130,434	230	1,090	156	1,002	92%	82	8%	6	1%
Binders - Loose Leaf	129	4,389		4,002	0	0%	0	0%	0	0%
Bindings - Bias & Straight	31	4,793	0	4,002	0	0%	0	0%	0	
Bingo & Gaming Halls	2,222	2,592	9	2,331	4	44%	5	56%	0	0%
Binoculars	2,484	2,495	1	3,524	1	100%	0	0%	0	
Bins	1,657	2,835	5	2,700	1	20%	4		0	
Bio - Chemicals	2,284		2	3,235	0	0%	1	50%	1	
Biofeedback Therapists	2,396	2,528	2	3,235	1	50%	1	50%	0	0%
Biological Products	1,580	2,862	1	3,524	1	100%	0	0%	0	
Biomedical Products - Research	4,591	2,016	13		8	62%	3	23%	2	15%
Bird & Wildlife Supply Shops	5,315	1,901	21		20	95%	1	5% 33%	0	0%
Bird Barriers, Repellents & Controls	1,838	2,743	6	2,591	4	67%	2	33%	0	
Bird Feeders & Houses	2,785	2,400	17		7	41%	10	59%	0	0%
Birth Centers	1,336		3	3,028	2	67%	1	33%	0	0 0%
Birth Control Information Centers	293	4,019	1	3,524	1	100%	0	0% 0%	0	
Bistro  Plack Light Equipment & Supplies	153 25	4,313 4,832	U		0	0% 0%	0		0	
Black Light Equipment & Supplies		4,832	U	4,002	U	0%	0	1 0%		0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Blacksmiths	1,618		10		1	10%	9	90%	0	0 0%
Blankets Blasting Contractors	2,838 1,673	2,387 2,827	189	552 3,524	164	87% 0%	23	12% 100%		
Blasting Equipment & Supplies	611			3,235	1	50%	1	50%	0	
Bleachers & Grandstands	509	3,708		4,002	0	0%	0	0%	0	0 0%
Blinds	38,758		123	754	79	64%	37	30%	7	7 6%
Blinds - Cleaning	1,010			3,524	1	100%	0	0%	0	0 0%
Blood Banks & Centers	3,551	2,218		2,488	4	57%	3	43% 0%	0	0 0% 0 0%
Blowers - Outdoor Blowers & Blower Systems	1,254			3,028	2	0% 100%	0	0%	0	
Blueprinting	2,310	2,554		3,524	0	0%	1	100%	0	
Blueprinting Equipment & Supplies	262	4,089	(	4,002	0	0%	0	0%	0	0 0%
Boarding - Horses	262 4,459	2,037	10		6	60%	4		0	
Boarding Houses	2,090		4		4	100%	0	0%	0	
Boards Of Trade	32	4,784		3,235	2	100%	0	0%	0	
Boat - Charter	15,752	1,137	63		33	52%	30	48%	0	0 0%
Boat - Excursion	1,909	2,711	8	2,403	6	75%	1	13%	1	1 13%
Boat Builders	20,020	994	42	1,286	32	76%	6	14%	4	
Boat Cleaning	1,436		72	3,524	0	0%	1	100%		0 0%
Boat Club	2,033	2,668	-	2,591	2	33%	3	50%	1	1 17%
Boat Covers, Tops & Upholstery	7,944	1,586	31	1,468	14	45%	15	48%	2	2 6%
Boat Dealers	82,408	352	300	408	213	71%	78	26%	9	9 3%
Boat Equipment & Supplies	19,393		72		42	58%	29	40%	1	1 1%
Boat Launching	230	4,153	(	.,	0	0%	0	0%	0	0 0%
Boat Lifts	236		13		0	0%	0	0% 54%	0	0 0% 0 0%
Boat Lifts Boat Renting & Leasing	2,815 9,082	2,392 1,499	1; 53		25	46% 47%	25		0	3 6%
Boat Repair	57,021		174		101	58%	67			
Boat Storage			17-		4	67%	2	33%		0 0%
Boat Transporting	3,719 3,255	2,292		2,856	4	100%	0	0%	0	
Boat Yards	1,035	3,209	2	3,235	1	50%	1	50%	0	0 0%
Boating Instruction	1,318	3,018	4	2,856	2	50%	2	50%	0	
Boating Instruction - Canoe & Kayak	557	3,648			2	33%	4	67%	0	0 0%
Body Care Products	7,219		53		31	58%	11		11	
Body Waxing Services	847		11		10	91%	1	9%	0	
Boilers - New & Used Boilers - Rental	4,979	1,952	10	2,247	8	80% 0%	2	20% 0%	0	
Boilers - Rental Boilers - Repair & Cleaning	6,490	4,661 1,749	15	0 4,002 5 1,941	8	53%	7	47%	0	0 0%
Boilers - Sales & Service	879		1		2	40%	3	60%	0	
Boilers - Supplies & Parts	671	3,536	(	4,002	0	0%	0	0%	- 0	0 0%
Bolts & Nuts	3,675			2,331	2	22%	7	78%	0	
Bonds - Surety & Fidelity	12,995	1,261	13	2,060	11	85%	1	8%	1	1 8%
Book, Compact Disc, & DVD Clubs	12,858	1,266	132	718	91	69%	34	26%	7	7 5%
Bookbinders	3,458	2,240	10		6	60%	4	40%	0	0 0%
Bookbinders Equipment & Supplies	859	3,347	23		0	0%	23		0	
Bookcases  Booklessing Consider	159 93,259	4,302 318	92		48	0% 52%	0 40	0% 43%	0	-
Bookkeeping Service Books - New	77,931	369	1,309		1,114	85%	179	14%	16	
Books - Textbooks New & Used	85,094	341	546	267	515	94%	30	5%	1	1 0%
Books - Used & Rare	14,219		63			86%	8	13%	1	1 2%
Books - Wholesale	9,690	1,453	9(	884	54 53	59%	36	40%	1	1 1%
Booths - Toll, Parking	14,089		460		421	92%	39		0	
Boots	9,905	1,432	63		33	52%	27		3	3 5%
Bottle Caps & Seals	24	4,840			0	100%	0	0%	0	
Bottle Return Depot  Bottlers Equipment & Supplies	1,634 1,781	2,841 2,768		3,524 1 3,524	1	100%	0	0% 100%	0	
Bottlers Equipment & Supplies Bottles - Used	1,781			3,524	0	0%	1	100%	0	
Bottles - Wholesale & Manufacturers	4,269		18		5	28%	13	72%		0 0%
Bounce Houses	5,961	1,805	37	1,369	17	46%	19	51%	1	1 3%
Boutique - Battling Cancer Related Products	606	3,600	4		4	100%	0	0%	0	
Boutique Items - Wholesale & Manufacturers	2,965	2,369	71	1,006	36	51%	35	49%	0	0 0%
Boutiques	33,008		333 59	368	187	56%	117	35%	29 0	9 9%
Bowling	9,512				46	78%	13			
Bowling Clothes & Accessories	840		9		5	56%	4	44%	0	
Bowling Instruction Bowling Lane Equipment & Supplies	75 325	4,572 3,970	(	0 4,002 1 3,524	1	0% 100%	0	0% 0%	0	0 0% 0 0%
Bowling Lane Refinish & Repair	525				0	0%	0	0%	0	
Box Lunches	64		(		0	0%	0	0%	0	
Box Manufacturers Equipment & Supplies	1,393		1	3,524	Ö	0%	1	100%	0	0 0%
Box Openers	28	4,813	(	4,002	0	0%	0	0%	0	0 0%
Boxes - Corrugated & Fiber	5,428	1,888		3,235	1	50%	1	50%	0	
Boxes - Metal	57	4,645	1	3,524	0	0%	0	0%	1	1 100%
Boxes - Paper	1,097			3,524	1	100%	0	0%	0	0 0%
Boxes - Plastic & Transparent	445			3,235	0	0%	1	50%		
Boxes - Specialty & Fancy Boxes - Used	869			3,524	1	100%	0	0% 0%	0	
Boxes - Used Boxes - Wire Bound			(	4,002 4,002	0	0%	0	0%		0 0%
Boxes - Wooden	34 675	3,529	1	3,524	1	100%	0	0%	0	
Boxing Gym	5,336		65		45	69%	19		1	1 2%
Boy & Girl Organizations - Supplies	61 16,555		1	3,524	1	100%	0	0%	0	0 0%
Boys Clothing & Furnishings - Retail	16,555	1,107	92	875	51	55%	39	42%	2	
Boys Clothing & Furnishings - Wholesale & Manufacturers	241	4,128		3,524		100%		0%	0	0 0%

The Standard   The	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Proceedings	Braids	8,227	1,562	33	1,443	17	52%	14	42%	2	2 6%
The defended of the property o					2,591	5	83%	1			
Red electron flammer    April				E05		200		110			
The design for the money of the control of the cont		1 818	2 752					8		,	1 0%
Pages   Lange   Sample   Sam	Brake Shoe Bonding & Exchanging	4	5.014	10	4,002	0	0%	0	0%	Č	0%
Page		83		1		0		1		C	0%
Treatment Provided   7, 4, 457   0   4,607   0   18   1   10   0   0   0   0   0   0   0		1,166	3,115	9	2,331	5	56%	4	44%	C	0%
### PATRICULATION   1.0	Brand Development	6,573	1,745	7	2,488	6		1		C	
September   1988   1989   1409   1409   1409   1409   16	Branding Equipment					0		0			
Rest Politicon  60				12		11		1			0%
Team Professor		368	3,899	3	3,028	0		3			) 0%
Marcheller   Mar						0		0			
Treached Losses & George 1						1		1			
Resemble   4.15   2.000   10   3.000   3.000	Brazing  Propling Neels & Poetho					0		0	0%		
Service   196   196   197					1 205			3			
March   Marc	Brow Pub	306	3 000		2 501	5		1			
Resent Sugaines A Sugaines   976   3 00   6 0		3 877	2 138		2 170	9		2		1	9%
Fase, Care Joseph Ander 1		701	3 502		4 002	ő		0		-	
Fines. Concents. 12400   1,270   1   1,280   12   280   30   700   1   70   70   70   70   70   7				5		4		1	20%		
Printer   1972   3,346   0   4,000   0   0   0   0   0   0   0   0   0				43		12		30		1	1 2%
Page   1996	Brick - Fire	477	3,749			0		0	0%	Ċ	0%
## 14 Presentations   1577   3.628   0   4.000   0   0   0   0   0   0   0   0   0	Brick - Used	202	4,202		4,002	0	0%	0	0%		0%
Final Comment Presentation  7.10   7.00   4   7.50   5   7.70   1   2.70   0   0   0   0   0   0   0   0   0	Brick Preservatives	577	3,628	0	4,002	0	0%	0	0%		
Field Comp. Processor  Field Stage  77.41   175   770   11   15   779   15   779   15   779   15   779   15   779   15   779   15   779   15	Bridal & Millinery Supplies					1		14			
Field Supplies. Whomesha & Handlechning (\$15) 3,275   2 3,275   1 9m   1 5m   0 9m   1 5m   1 5m   1 5m   0 9m   1 5m   1	Bridal Gown Preservation	315	3,988		2,856	3	75%	1			0%
Field Supplies. Whomesha & Handlechning (\$15) 3,275   2 3,275   1 9m   1 5m   0 9m   1 5m   1 5m   1 5m   0 9m   1 5m   1	Bridal Registries		2,565			2		8			38%
Perde Buildes  2,323	Bridal Shops		375	720	215	516	72%	168			5%
Trigge Clarks  1	Bridai Supplies - Wholesale & Manufacturing			2		1		1			
Bridge Internation		2,243	2,585			9	0%		0%		
Reines Centerines						0					0%
Constraint   21   4,860   0   4,002   0   0%   0   0%   0   0%   0   0%   0   0			3,014			16		0	0%		
Process   Proc		439	3,773		1,099			0	0%		0 76
Sonze Polyeire & Liquide    15				3		3		0		0	
Source Fallentes   26   4.824   0   4.002   0   0   0   0   0   0   0   0   0	Bronze Powders & Liquids			0		ő		0	0%		
Storation   1,318   3,018   5   2,591   5   879   1   179   0   0   979				0		0		0			
Secon Manufactures Equipment & Supplies   136   4,369   0   4,002   0   0   0   0   0   0   0   0   0		1.318	3.018	6	2,591	5		1	17%	Ö	0%
Secons   107   4,453   0   4,002   0   0%   0   0%   0   0%   0   0%   0   0	Broom Manufacturers Equipment & Supplies	136	4,369	O		0		0		C	
Send Hospings		107	4,453	0	4,002	0		0	0%	C	0%
Send Hospings	Brush Control	186	4,244	0	4,002	0	0%	0		C	
Brashes	Brush Hogging	28	4,813	0		0		0		C	0%
Buckles				0	4,002	0		0			
Suckles		363	3,910	2		1		1			
Buffing A Polishing Equipment 8 Supplies 8 8 8 3,244 5 2,700 3 60% 2 40% 0 0 0% 1 33% 20 1 300 0 0 0% 1 33% 20 1 300 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		107	4,453	0	4,002	0		0			
Sulding   Development Permits		453	3,7/9		3,028	1				U	0%1
Sulding Cleaning - Exterior   7,233   1,673   7   2,488   3   43%   4   57%   0   0   0   0   0   0   0   0   0	Burning & Polishing Equipment & Supplies	488	3,/34		2,700	3					
Subliding Construction Consultants		7 222	1 672		3,020	2	420/	0			1 0%
Sulding Contractors   S31,162   51   810   201   478   58%   311   38%   26   39%   310   38%   26   39%   310   38%   26   39%   310   38%   26   39%   310   38%   26   39%   310   38%   26   39%   310   38%   26   39%   310   38%   32   33%   32   32   32   32   32				90		27					
Building Ervelope Restoration 715 3,482 1 3,524 1 100% 0 0 0% 0 0 0% 0 1 20% 120% 1504 1,136 39 70% 16 29% 1 20% 120% 14,1739 603 56 1,136 39 70% 16 29% 1 20% 14,1739 603 56 1,136 39 70% 16 29% 1 20% 14,1739 603 56 1,136 39 70% 16 29% 1 20% 14,1739 603 50 1,136 39 70% 16 29% 1 20% 14,1739 14,1	Building Contractors	531 162	502			473	58%	311		26	
Bullding Inspection		715		1							
Building Inspection - Commercial   1,180   3,108   1   3,524   1   100%   0   0%   0   0%   0   0%   0   0%   0   0		41.739	603	56	1,136	39	70%	16		1	
Bullding Materials - Ued   154   2,255   75   2,167   99%   79   4%   9   0%   Bullding Materials - Ued   1,788   2,765   9   2,331   3   33%   6   67%   0   0%   Bullding Restoration & Preservation   43,047   592   84   921   47   55%   36   43%   1   1%   Bulldings - Concrete   6,538   1,747   13   2,060   6   46%   7   54%   0   0%   Bulldings - Metal   83,666   347   197   529   137   70%   57   29%   3   2%   Bulldings - Portable   83,666   347   197   529   137   70%   57   29%   3   2%   Bulldings - Portable   32,467   719   77   971   62   81%   15   19%   0   0%   Bulldings - Portable   33,467   719   77   971   62   81%   15   19%   0   0%   Bulldings - Portable   23   4,646   1   3,524   0   0   0%   1   100%   0   0%   Bulldings - Portable   1,268   3,046   10   2,247   3   30%   7   70%   0   0%   Bulletin & Directory Boards   34,699   687   51   1,196   50   98%   1   2,4%   0   0   0%   Bulletin & Directory Boards   34,699   687   51   1,196   50   98%   1   2,4%   0   0   0%   Buryal Alabury Service   596,706   44   5,465   2,20   0   0   0   0   0   0   0   0   0				1						C	
Bullding Materials - Used	Building Materials	204,697	154	2,255	75	2,167	96%		4%	9	9 0%
Building setoration & Preservation 43,047 592 84 921 47 56% 36 43% 1 1 1% 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Building Materials - Used	1,788	2,765	9		3	33%		67%	C	0%
Buildings - Metal	Building Restoration & Preservation	43,047	592			47	56%	36	43%	1	1 1%
Buildings - Pole & Post Frame  35,505  664  97  847  61  638  35,167  719  77  971  62  818  115  199  00  80  80  80  80  80  80  80  80						6				0	0%
Buildings - Portable   32,467   719   77   971   62   81%   15   19%   0   0%   Buildings - Portable Modular - Dealers   57,367   467   94   865   66   72%   26   28%   0   0   0%   Buildings - Portable Modular - Dealers   57,367   467   94   865   66   72%   26   28%   0   0   0%   Buildings - Portable Modular - Dealers   57,367   467   94   865   66   72%   26   28%   0   0   0%   Buildings - Portable Modular - Dealers   57,367   467   94   865   56   68   72%   26   28%   0   0   0%   Buildings - Portable Modular - Dealers   59,466   1   3,524   0   0   0 %   0   0%   0   0%   Buildings - Portable Modular - Dealers   59,466   1,455   2,260   36   1,385   34   94%   0   0   0%   0   0%   0   0%   Buildings - Portable Modular - Dealers   54,469   687   51   1,196   50   98%   1   2%   0   0   0%   0   0%   0   0%   0   0	Buildings - Metal	83,666	347	197	529	137	70%	57	29%	3	
Building - Pre - Cut, Prefab & Modular - Dealers   57,367   467   94   865   68   72%   26   28%   0   0 %   0   0 %   1   100%   0   0 %   0   0 %   1   100%   0   0 %   0   0 %   0   0 %   0   0										0	0%
Bull Riding   23   4,846   1   3,524   0   0%   1   100%   0   0%   0   0%   0   0%   0   0%   0   0	Buildings - Portable					62					
Bullet Resistant Equipment					865						1 0%
Bullet A Britant Equipment   1,268   3,046   10   2,247   3   30%   7   70%   0   0 %   0   0 %   0   0 %   0   0				1	3,524	0		1			
Bullein & Directory Boards 3,365 2,260 36 1,385 34 94% 0 0 0% 2 6 % 2 6 % 3 1 1,916 5 0 98% 1 2 34,699 687 5 1 1,196 5 0 98% 1 2 34,699 687 5 1 1,196 5 0 98% 1 2 34,699 687 5 1 1,196 5 0 98% 1 2 34,699 687 6 1 3,545 1 1,196 5 0 98% 1 2 34,699 6 1 2 34,699 6 1 2 34,699 6 1 2 34,699 6 1 2 34,699 6 1 2 34,699 6 1 2 34,699 6 1 2 34,699 6 1 2 34,699 6 1 3 3 60% 2 40% 6 0 0 0% 6 0 0 0% 6 1 2 34,699 6 1 3 3 60% 2 40% 6 1 2 34,699 6 1 3 3 60% 1 2 34,699 6 1 3 3 60% 1 2 34,699 6 1 3 3 60% 1 2 34,699 6 1 3 3 60% 1 2 34,699 6 1 3 3 60% 1 2 34,699 6 1 3 3 60% 1 2 34,699 6 1 3 3 60% 1 2 34,699 6 1 3 3 60% 1 3 60% 1	Bullet-Peristant Equipment			10		0	200/-	- 0			
Bullion Coin Dealers   34,699   687   51   1,196   50   98%   1   2%   0   0   0   0   0   0   0   0   0		3 265				34				2	
Burglar Alarma   Systems - Dealers, Monitoring & Service   596,706   44   5,465   25   5,124   94%   285   596, 506   196		3,303	687			50		1			1 0%
Buralar Alarm Systems - Dealers, Monitoring & Service   596,706   44   5,465   25   5,124   94%   285   5%   56   1%   50	Buovs - Marine	34,033	4.958			0		n			
Burlat   1,175   3,111   5   2,700   4   80%   1   20%   0   0   0   0   0   0   0   0   0	Burglar Alarm Systems - Dealers, Monitoring & Service	596.706			25	5.124		285	5%		
Burlat   1,175   3,111   5   2,700   4   80%   1   20%   0   0   0   0   0   0   0   0   0	Burial Advisory Service	1,432	2,949	5,105	2,700	3		2	40%	C	0%
Burlap         113         4,922         0         4,002         0         0%         0         0         0%         0         0         0%         0         0         0         0         0         0         0         0         0         0         0	Burial Vaults	1,175	3,111		2,700	4		1	20%		0%
Bus - Sales & Rental         1,143         3,135         12         2,117         9         75%         3         25%         0         0         9           Bus Lines         82,100         801         904         180         827         91%         68         8%         9         1%           Bus Lines Ticket Agencies         1,827         2,747         23         1,645         19         83%         4         17%         0         0         0%           Buses - Bodies         39         4,745         2         3,235         2         100%         0         0%         0         0%           Buses - Charter & Rental         54,780         495         222         487         114         51%         100         45%         8         4%           Buses - Distributors & Manufacturers         376         3,886         1         3,524         1         100%         0         0%         0         0%           Buses - Park & Supplies         302         4,006         0         4,002         0         0%         0         0         0%           Buses - West         1569         3,630         2         3,235         2         100%	Burlap	13	4,922		4,002	0	0%	0	0%		0%
Bus Lines Ticket Agencies         1,827         2,747         23         1,645         19         83%         4         17%         0         0         0%         0         0         0%         0         0         0% <t< td=""><td>Bus - Sales &amp; Rental</td><td></td><td></td><td></td><td></td><td></td><td></td><td>3</td><td></td><td></td><td>0%</td></t<>	Bus - Sales & Rental							3			0%
Bus lines Ticket Agencies         1,827         2,747         23         1,645         19         83%         4         17%         0         0%           Buses - Bodies         93         4,745         2         3,235         2         100%         0         0%         0         0%           Buses - Charter & Rental         54,780         495         222         487         114         51%         100         45%         8         4%           Buses - Distributors & Manufacturers         376         3,886         1         3,524         1         100%         0         0%         0         0%           Buses - Parts & Supplies         302         4,006         0         4,002         0         0%         0         0%         0         0%           Buses - Repair & Service         755         3,409         2         3,235         2         100%         0<	Bus Lines		801				91%			9	
Buses - Charter & Rental         54,780         495         222         487         114         51%         100         45%         8         4%           Buses - Distributors & Manufacturers         376         3,886         1         3,524         1         100%         0         0%         0         0%           Buses - Parts & Supplies         302         4,006         0         4,002         0         0%         0         0%         0         0%           Buses - Repair & Service         795         3,409         2         3,235         2         100%         0	Bus Lines Ticket Agencies	1,827	2,747	23	1,645	19	83%	4		0	0%
Buses - Distributors & Manufacturers         376         3,886         1         3,524         1         100%         0         0%         0		39	4,745	2	3,235	2		0	0%		
Buses - Parts & Supplies         302         4,006         0         4,002         0         0%         0         0%         0         0%           Buses - Repair & Service         795         3,409         2         3,235         2         100%         0         0%         0         0%           Buses - Used         569         3,630         2         3,235         1         50%         1         50%         0         0%		54,780	495	222		114		100		8	4%
Buses - Repair & Service         795         3,409         2         3,235         2         100%         0         0%         0         0%           Buses - Used         569         3,630         2         3,235         1         50%         1         50%         0         0%				1		1		0		C	1 0%
Buses - Used 569 3,630 2 3,235 1 50% 1 50% 0 0%		302		0		0		0	0%		1 0%
					3,235	2		0	0%	0	
	Buses - Used Bushings	569			3,235 4,002	1		1			

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Business & Trade Organizations	42,391	597	98	840	61	62%	29	30%	8	8 8%
Business Brokers	40,013	620 87	61 463		28	46% 71%	31 114		2	
Business Consultants Business Credit Builder	328,231 72,114	393	463	1,093	329 57	93%	114	5%	20	
Business Forms & Systems	59,528	455	187	557	100	53%	79		8	
Business Opportunity Companies	276,493	103	488	557 293	291	60%	155	32%	42	2 9%
Business Plan Preparation	5,460	1,883	14		9	64%	3	21%	2	2 14%
Business Processing Optimization	19,452	1,009	441		430	98%	10		1	1 0%
Business Promotions - General	40,385 194,170	617 165	168 1,074		135 578	80% 54%	22 383		11 113	
Business Services - General Butchering	7,165		24		15	63%	303		113	
Butchers Equipment & Supplies	1,061	3,194	0	4,002	0	0%	0	0%	0	
Butter	106	4,459	0	4,002	0	0%	0	0%	0	0%
Buttons - Advertising	2,622		7	2,488	6	86%	1	14%	0	
Buttons - Clothing	148	4,329	2	3,235	2	100%	0	0%	0	
Buttons - Manufacturers Equipment & Supplies	605	3,601	712	4,002	542	0% 76%	72	0% 10%	0 98	
Buying Clubs & Group Purchasing Service  Cabanas - Beach & Pool	71,729 376	396 3,886	/12	216 3,524	542	100%	72		98	
Cabin, Cottage & Chalet - Rentals	20,744		142	685	116	82%	24		2	2 1%
Cabinet Doors	920	3,302	6	2,591	2	82% 33%	4		0	
Cabinet Equipment & Supplies	13,304		37		20	54%	17	46%	0	0%
Cabinet Hardware	3,471	2,237	12		10	83%	2		0	
Cabinet Maker	13,508	1,229	43		16	37%	26		1	1 2%
Cabinet Manufacturer	91,677	326	146		94	64%	51			1 1%
Cabinet Organizers Cabinet Refacing	991 5,822	3,246 1,828	5	2,700	0	0% 80%	5	100%	0	0 0%
Cabinet Refinishers	15,286	1,828	18		11	61%		20% 28%	2	2 11%
Cabinets	149,322	205	388		222	57%	146	38%	20	5%
Cable & Wire Harness Assembly	405		0		0	0%	0		0	
Cable Networking	3,731	2,172	27	1,550	16	59%	9	33%	2	2 7%
Cable Splicing	1,429	2,950	0		0	0%	0		0	0%
Cable TV, Internet & Telephone Installation Service	63,685		984		851	86%	118		15	5 2%
Cabs - Tractor, Truck	981	3,254	2		1	50%	1	50%	0	
Caissons - Structural Cake Decorating Equipment & Supplies	43 3,473	4,714 2,236		4,002 2,331	- 0	0% 67%	0)	0% 33%	0	
Calculating Service	3,473		1	3,524	1	100%	0	0%		0 0%
Calculators, Adding Machines & Supplies	667	3,539	3	3,028	2	67%	1	33%	0	0%
Calendars	13,100	1,254	60		58	97%	2	3%	0	0%
California Advance Fee Residential Loan Modification/Mortgage Loan	8,281	1,556	170	597	24	14%	119		27	
Call Centers	73,432	389	44	-/	28	64%	15		1	
Calligraphers	273 15,001	4,061	<u>1</u>	3,524	0	0% 88%	1 8	100%	0	0%
Campers - Dealers Campers - Rent & Lease	1,436	1,172 2,945	8		61	75%	3	12% 25%	0	
Campers - Service & Repair	2,990	2,358	11	-/	- 9	64%	4		0	
Campers - Supplies & Parts	831	3,376	3	3,028	1	33%	2	67%	0	
Campers - Wholesale & Manufacturers	28,582	795	170	597	159	94%	10	6%	1	1 1%
Campgrounds & RV Parks	59,465	456	272	443	192	71%	78	29%	2	2 1%
Camping Equipment	13,272	1,244	52		37	71%	15		0	0%
Camping Equipment - Renting	75	4,572	0	4,002	0	0%	01	0%	0	
Camps	24,285		128		53	41%	73 0			2 2%
Cams - Grinding & Cutting Candle Making Supplies	32 2,027	4,784 2,673	<u>0</u>	4,002 2,488	5	0% 71%	2	0% 29%	0	
Candles - Retail	23,457		175		133		38		4	
Candles - Wholesale & Manufacturers	4,028		7	2,488	2	29%	5	71%	0	0%
Candles - Wickless	393	3,858	2	3,235	2	100%	0	0%	0	0%
Candy & Confectionery - Retail	15,706	1,139	68	1,032	29	43%	38	56%	1	1 1%
Candy & Confectionery - Wholesale & Manufacturers	9,657	1,456	26	1,570	18	69%	8	31%	0	0%
Candy & Confectionery Brokers Candy & Confectionery Manufacturer Equip & Supplies	534 616		5	2,700 4,002	5	100%	0	0%	0	0 0%
Candy & Confectionery Manufacturer Equip & Supplies  Candy & Confectionery Manufacturers Supplies	510		1	3,524	0	0%	1	100%	0	0 0%
Canes	2,770	2,405	7	2,488	6	86%	1	14%	0	
Caning	79	4,556	C		0	0%	0	0%	0	0%
Caning Supplies	234 29	4,143	12	2,117	4	33%		67%	0	0%
Canners			0	4,002	0	0%	0		0	
Canners Equipment & Supplies	114	4,431	0	4,002	0	0%	0	0%	<u>0</u>	0%
Canoe Rental & Trips	619	3,585	2	3,235	1	50%	1	50%	0	
Cans Cans Manufacturors Machinery	144 72		0	1,002	0	0% 0%	0	0%	0	0 0%
Cans Manufacturers Machinery Canvas - Wholesale & Manufacturers	1,781		14	1,999	9	64%	<u> </u>	36%	0	
Canvas Goods	3,722	2,177	13		9	69%	4	31%	0	0%
Capacitors	93	4,512	0	4,002		0%		0%	0	0%
Caps - Wholesale & Manufacturers	42	4,722	4	2,856	1	25%	3	75%	0	0%
Caps & Gowns	2,762		5	2,700	5	100%	0		0	
Car Buying Service	13,463	1,234	23		14	61%	9	3370	0	0%
Car Loading & Unloading	394	3,857	0		0	0%	0		0	
Car Pool Information Car Service	143 20,997	4,347 972	63	3,524	31	100% 49%	0)	0% 49%	0	
Car Wash & Polish	113,185	265	1,599	1,076 112	970	61%	31 545	34%	1 84	1 5%
Car Wash & Polish Equipment & Supplies	4,725		1,399		4	33%	7	58%	1	1 8%
Carbide	95		1	3,524	Ö	0%	0	0%	1	1 100%
								001		0%
Carbide Metals & Products	263	4,087	0	4,002	0	0%	10,	0%	0	
Carbide Metals & Products Carbon - Activated Carbon Monoxide Detecting	263 170 49	4,281	0		0	0% 0% 67%	0		0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Carbon Paper	2	5,051	(	4,002	0	0%	0	0%	0	0 0%
Carbon Products	551	3,657		3,524	1	100%	0		0	
Carbonic Gas	393	3,858		3,524	1	100%	0	0% 22%	0	
Carburetors Card Access Control Systems	4,303	2,068	9	2,331 4,002	/	78% 0%		0%	0	0 0% 0 0%
Cardboard	36	4.763		4,002	0	0%	0	0%		0 0%
Cardio-phlebotomy Training & Certification	164		(		0	0%	0	0%	0	0 0%
Career & Outplacement Counseling	36,722	661	47	1,238	28		17		2	2 4%
Caregivers Resources	1,790	2,762	8		2	25%	4	50%	2	2 25%
Cargo & Freight Containers	11,939	1,310	56	1,136	24	43%	29	52%	3	3 5%
Cargo Stabilizing Devices	154	4,309	(		0	0 70	0		0	
Carnival Supplies	131 637	4,383			0	0%	0	0%	0	
Carnivals	637	3,572	2	3,235	1		1		C	
Carpenters	105,262		121		41		76		4	
Carpet & Rug Binding Carpet & Rug Binding Machines	304 403	4,004 3,840	4	2,856 3,235		25% 50%		75% 50%	<u>C</u>	
Carpet & Rug Cleaners	599,837		1,175	146	730		399		46	
Carpet & Rug Cleaning Equipment - Rental	2,272		1,175		15		2	11%	1	1 6%
Carpet & Rug Cleaning Equipment& Supplies	10,458		21	1,703	11	52%	5	24%	5	5 24%
Carpet & Rug Dealers - New	413,971		1,531	116	11 1,331	87%	177	12%	23	3 2%
Carpet & Rug Dealers - Persian/Oriental Rugs	5,500		19		13		6	32%	C	0 0%
Carpet & Rug Dealers - Used	13,808	1,218	56	1,136	48	86%	- 8	14%	0	0 0%
Carpet & Rug Distributors & Manufacturers	13,026	1,259	65	1,056	52	80%	11	17%	2	2 3%
Carpet & Rug Dyers	902	3,315	5	2,700	4		1	20%	0	
Carpet & Rug Measuring	160			1,002	0	0%	0	0%	0	0 0%
Carpet & Rug Pads, Linings & Accessories	2,504		9	2,331	9	100%	0	0%	<u>C</u>	0 0%
Carpet & Rug Renting	79	4,556			0	0% 25%	0	0% 75%	0	0 0%
Carpet & Rug Repair Carpet & Rug Weavers	8,772 639		4	2,856 3,028	1	25% 67%	3	75% 33%		0 0%
Carpet Installation	4,975	1,953	21	1 703	<u>2</u>	33%	14	67%		0 0%
Carpet Layers	24,319		58		30		27		1	1 2%
Carpet Layers Equipment & Supplies	750	3,448			3	60%	2	40%	Ċ	0 0%
Carpet Workrooms	49				0	0%	0		C	
Carports	36,396	666	270	446	191	71%	76	28%	3	3 1%
Carriages - Horse	1,761		5	2,700	1	20%	4		C	
Cash Registers & Supplies	4,252	2,083	g	2,331	4	44%	5	56%	C	0 0%
Casinos	20,630	980	187		141		45		1	1 1%
Casinos - Online	3,277	2,285	19		2	11%	0	0%	17	7 89%
Caskets	7,228	1,675	13		10		2	15%	1	1 8%
Casters & Glides	700			3,524	0	0% 44%	15	100%	0	0 0%
Cat Breeders	3,852	2,145	27		12		15	56% 33%		
Catalog Designers & Compilers Catalog Showrooms	835 14,700	3,370 1,185	73	3,028	66		6	8%		1 1%
Caterer Equipment & Supplies	599		7.		0	0%	0	0%		
Caterers	79,263		202		93	46%	100		9	
Caulking Contractors	5,529		19		4		15		C	0 0%
Caulking Materials & Equipment	226	4,163	1	3,524	1	100%	0	0%	C	0 0%
Caverns	116		2	3,235	2	100%	0	0%	C	0 0%
Ceiling Cleaning	691			4,002	0	0%	0	0%	C	
Ceiling Materials	850		2	3,235	2	100%	0	0%	0	
Cell Phone & Tablet Equipment, Supplies & Repair Cellophane, Cell Materials & Products	189,151	169	3,160	52	2,301	73% 47%	807	26% 47%	52	2 2% 1 5%
Cellular Telephone Service & Supplies	302,880		33,199	1,781	32,212		810		177	
Cellulite Treatment - Endermologie	580	3,626	33,173	3,028	72,212	67%	1	33%	1//	
Cement - Retail	1,706				1	17%	4		1	
Cement - Wholesale & Manufacturers	1,323	3,010	3	3,028	1	33%	2	67%	C	0 0%
Cemeteries	19,619	1,003	143	678	108	76%	34	24%	1	1 1%
Cemetery Equipment & Supplies	2,705		17		11	65%	6	35%	C	0 0%
Centrifugal Machinery	393			4,002	0	0%	0	0%	0	0 0%
Ceramic Products - Decorative	2,252	2,580	13		5	38%		54%	1	1 8%
Ceramic Products - Industrial	335			.,	0	0%	0	0%	0	
Ceramics - Equipment & Supplies Cereals	2,103		6	2,591	4	67% 0%		33% 0%	0	0 0%
Chain Letters	89 989	3,248	20		6		11		3	
Chain Link Fence Sales, Service & Contractors	4,881		12		3	25%	- 11	75%	0	0 0%
Chains	196		1		0	0%	1	100%	Ö	0 0%
Chairs - Orthopedic & Lift	2,897		11	2,170	9	82%	2	18%	C	
Chairs - Rent	3,636	2,197	28	1,532	19		7	25%	2	2 7%
Chairs - Wholesale & Manufacturers	3,059	2,339	20	1,737	17	85%	3	15%	C	
Chalkboards	39	4,745	(	4,002	0	0%	0	0% 10%	C	0 0%
Chambers Of Commerce	140,519		10	2,247	9	90%	1	10%	0	
Charcoal Charles Advertising for Publications	1,151			3,524	1	100%	0	0%	0	
Charity - Advertising for Publications	3,252	2,293	5	2,700	5	100% 100%	0	0% 0%	0	
Charity - Aprimal Protection	323	3,974	40	3,235	35		0	13%	0	
Charity - Animal Protection Charity - Arts & Culture	7,936 1,364	1,590	13		35 10		2	13% 23%		0 0%
Charity - Arts & Culture  Charity - Blind & Visually Impaired	1,364		1.3		10	0%		0%	0	0 0%
Charity - Cancer	1,439		1	3,524	1	100%	0	0%	Č	
Charity - Child Sponsorship	239		(	4,002	0	0%	0	0%	C	0 0%
Charity - Children & Youth	8,153		13		12	92%	1	8%	Č	0 0%
Charity - Civil Rights	254	4,105		3,524	1	100%	0	0%	0	0 0%
Charity - Community Development & Civic Organizations	3,037	2,345	21	1,703	18	86%	3	14%	C	
Charity - Education & Literacy	4,139	2.095	15	1,941	13	87%	2	13%		0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Charity - Elderly	1,505 553	2,895	5	2,700	5	100%	0	0%	0	0 0%
Charity - Environment	553	3,655		3,524	1	100%	0		0	
Charity - Health	14,194	1,202	54		43	80%	10		1	
Charity - Human Services (i.e. assistance to individuals & families)	19,224	1,019	51		44	86%	7	14%	0	
Charity - Law & Public Interest Charity - Local	372 80,105	3,893 361	172	3,524 589	140	0% 81%	32	100% 19%	<u>0</u>	0 0%
Charity - National	24,532	867	31		15	48%	16			0 0%
Charity - National Charity - Other Charitable Organizations	2,424	2,517	10		7	70%	3	30%		0 0%
Charity - Police & Firefighter Organizations	1,725	2,787	1	3,524	1	100%	0	0%	- 0	0 0%
Charity - Relief & Development	267	4,073	(		0	0%	0	0%	0	
Charity - Religious	2,264		-	2,591	6	100%	0		0	
Charity - Veterans & Military	3,540	2,222	10		8	80%	2	20%	0	0 0%
Charts	95	4,497	2	3,235	2	100%	0		0	
Chauffeur Service	3,065	2,337	2	3,235	1	50%	1	50%	0	
Check Cashing Protection Systems	4,265	2,078	95	861	94	99%	1	1%	0	
Check Cashing Service	83,417	348	589		527	89%	49	8%	13	3 2%
Check Protection & Signing Machines	1,478	2,919		2,700	4	80%	1	20%	0	
Check Verification & Recovery Service	8,519	1,538	31		29	94%	1	3%	1	1 3%
Checks - Printing	128,198	235	220	489	217	99%	1	0%	2	2 1%
Cheerleading Instruction	4,507	2,027	28		20	71%	8	29%	0	
Cheese Artisanal	1,993	2,682	13		5	38%	8	62%	0	
Cheese - Artisanal	102	4,470	15		0	0% 20%	0 11	0% 73%	0	1 7%
Chemical Cleaning - Industrial	7,329 273	1,660 4,061	15		3	20%	11		1	
Chemical Milling Chemical Plant Equipment & Supplies	2,719	2,417		4,002 4,002	0	0%	0	0%		0 0%
Chemical Production	2,719	2,417		2,700	4	80%	1	20%	0	
Chemicals	22,284	937	195	535	164	84%	30	15%	1	1 1%
Chemicals - Reclaiming	253	4,107	193	4,002	104	0%	3 <u>0</u>	0%		0 0%
Chemists - Analytical & Consulting	718		(		0	0%	0	0%	0	
Chemists - Manufacturers	1,845	2,737	97	847	91	94%	6	6%	- 0	0 0%
Chess Instruction	202	4,202	(		0	0%	0		0	
Chewing Gum	7	4,984	C		0	0%	0		0	0 0%
Child Care - In Home	9,296	1,483	19		13	68%	5	26%	1	1 5%
Child Care - Infant	2,506	2,484	9	2,700	3	60%	2	40%	0	
Child Care Centers	238,342	126	432	320	279	65%	140	32%	13	
Child Care Referral	4,719	2,000	4		2	50%	2	50%	0	0 0%
Child Parent Development Centers	1,480	2,916	10		5	50%	5	50%	0	0 0%
Child Support Enforcement	6,310	1,768	14		11	79%	3	21%	0	
Childproofing Services	530	3,679			0	0%	0	0%	0	0 0%
Children`s Play Programs Instruction	1,855	2,733	6	2,591	4	67%	2	33%	0	0 0%
Childrens & Family Entertainment	13,249	1,246	101	831	55 368	54%	45	45%	1	1 1%
Childrens & Infants Wear - Retail	80,863	356	477		368	77%	96		13	3 3%
Childrens & Infants Wear - Wholesale & Manufacturing	1,033	3,210	3	3,028	2	67%	0	0%		1 33% 0 0%
Chillers - Liquid	96	4,492		4,002	0	0% 60%	0	0% 40%	0	
Chimes & Bells	1,866	2,729	174	2,700	90	52%	68		16	
Chimney Builders & Repair Chimney Cleaning	92,075 214,477	322 143	316		201	64%	98		17	7 5%
Chimney Cleaning Chimney Cleaning Equipment & Supplies	2,147	2,624	510	2,403	201	75%	20	25%	0	
Chimney Lining Materials	952	3,282	2	3,235	0	0%	2	100%	0	
Chimney Sweeper	8,859	1,511	26	1,570	10	38%	13			3 12%
Chimneys - Prefabricated	25		(		0	0%	0	0%	0	
China - Wholesale & Manufacturers	584	3,622	1	3,524	1	100%	0	0%	0	0 0%
China & Crystal - Repair	1,180		8	2,403	6	75%	2		0	
China & Glassware - Renting	23	4,846	C		0	0%	0	0%	0	
China & Glassware - Retail	22,894	916	25	1,587	18	72%	3	12%	4	4 16%
Chinese Food Products	563	3,638	9	2,331 3,235	4	44%	5	56%	0	0 0%
Chiropractor Information Bureaus	316	3,986	2	3,235	2	100%	0	0%	0	0 0%
Chiropractors D.C.	141,428	212	355	355	260	73%	90		5	5 1%
Chiropractors Equipment & Supplies	3,373	2,257	15		13	87%	2	13%	0	0 0%
Chlorinators	41	4,731			0	0%	0	0%	0	0 0%
Chocolate & Cocoa	2,421	2,519	9	2,331	6	67%	3	33%	0	0 0%
Choirs	12	4,929		1,002	0	0%	0	0%	0	
Choreographers Christian Calanas Prostitionars	65	4,610		3,028	0	0%	0	0%	3	3 100%
Christian Science Practitioners	8	4,974			0	0%	0		0	
Christian Science Reading Rooms	14	4,917	138	4,002	125	0% 91%	13	0% 9%		0 0%
Christmas Lights & Decorations	13,811 15,266	1,217	138		77	91%	13	3%	0	1 1%
Christmas Trees Chucks	15,266	1,163 4,868	81	4,002	//	0%	2	0%		0 0%
Church Furnishings	1,261	3,050	1	3,524	1	100%	0	0%	0	
Church Supplies	1,456	2,929	11	2,170	5	45%	6	55%		0 0%
Churches	14,992	1,173	34	1,415	17	50%	14		3	3 9%
Chute Cleaning	23	4,846			0	0%	0	0%	0	
Cigar & Cigarette & Tobacco Dealers - Retail	33,845	696	318		186	58%	122	38%	10	
Cigar & Cigarette & Tobacco Dealers - Wholesale	3,414	2,250	6		2	33%	4		0	0 0%
Cigar & Cigarette Lighters	1,275	3,039	4		0	0%	4		0	
Cigar, Cigarette & Tobacco Manufacturers	2,074	2,649		3,235	2	100%	0	0%		0 0%
Cigars and Cigar Accessories	4,593	2,015	54	1,164	22	41%	32		0	0 0%
Cinders	1	5,075	(	4,002	0	0%	0	0%	0	
Circuit Breakers	461	3,770		4,002	0	0%	0	0%	0	0 0%
Circulation Auditors	53	4,666	(		0	0%	0	0%	0	
Circus Companies	1,119	3,160	5	2,700	2	40%	2	40%	1	1 20%
	86	4,533	-	3,524	0	0%				0 0%
Cistern Builders City & Town Planners	837			4,002	0	0%	1	100%	0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Clamps	145	4,340		4,002	0	0%	0	0%	0	0 0%
Clay	14	4,917			0					
Clay Products Clean Room Facilities	431 516	3,806			0		1	100%	0	
Clean Rooms - Installation & Equipment	530	3,701 3,679		3,524	2	100%	1		- 0	0 0%
Cleaners & Dyers Equipment & Supplies	1,016	3,225		3,235 3,028	1	33%	2	67%	0	0 0%
Cleaners & Dyers Supplies	17		1	3,524	0		1	100%	0	0 0% 0 0%
Cleaning Compounds	6,036	1,792	18		7	39%	10		1	1 6%
Cleaning Services	203,715	155	847		353	42%	306	36%	188	8 22%
Cleaning Services - Commercial Office	23,782	889	16		10		6		C	0 0%
Cleaning Services - Estate	379	3,881		3,524	0	0%		100%	C	0 0%
Cleaning Supplies	32,352	721	159	630	107	67%	51		1	1 1%
Cleaning Supplies by Internet	3,412	2,252	29		21				0	
Cleaning Supplies by Mail	2,036	2,665			0		0		0	) 0%]
Cleaning Systems Press, Chemical	3,575	2,213	4		3	75%	1	25%		0 0%
Clergy Clinics	96 150,521	4,492 204	917		672	0% 73%			0 10	
Clinics - Cervical Vein	857	3,349	917	3,235	9/2	100%	233		10	0 0%
Clinics - Cervical Veril Clinics - Dialysis	675	3,529		4 002	0	0%	0		- 0	0 0%
Clinics - Pain Management	12,268	1,289	19	4,002 1,781	12		Š	26%	2	2 11%
Clinics - Sleep Centers	10,023	1,421	50		34		15		1	1 2%
Clipping Service	120	4,416	1	3,524	0		1	100%	0	
Clocks - Components	199	4,211	Ċ	4,002	0	0%	0	0%	C	0 0%
Clocks - Dealers	6,057	1,787	35	1,404	19	54%		46%	0	0 0%
Clocks - Service & Repair	21,336	960	113	782	76	67%	31	27%	6	6 5% 0 0%
Clocks - Wholesale & Manufacturers	509	3,708	2	3,235	1	50%	1	50%	C	) 0%
Closet Systems & Accessories	26,828	822	59	1,112	51	86%	7	12%	1	1 2%
Closures - Industrial - Protective	288	4,030		4,002	0	0%		0%	0	0 0% 0 0%
Cloth Cutting	55	4,655		.,	0	0%			0	) 0%1
Clothes - Consignment & Resale	55,802	484	393		217	55%	128		48	
Clothing - Retail	221,763	137	3,009		1,718		1,120 45	37%	171	1 6%
Clubs	33,474	706	225		176				4	4 2% 0 0%
Clutches Conching Business	880	3,332	96	4,002	42		48			6 6%
Coaching - Business Coaching - Leadership	32,055 2,411	724 2,523	90	851 3,235	92	100%	40		0	0 0%
Coaching - Life	15,420	1,153	23	1,645	10		13			0 0% 0 0%
Coal & Coke - Retail	564	3,637	1	3,524	1	100%	10	0%	- 0	0 0%
Coal & Coke - Wholesale	120	4,416	(		0		0			0 0%
Coal Brokers	929	3,296	(	4,002	0	0%	0	0%	0	0 0%
Coal Miners & Shippers	1,334	3,006	1	3,524	1	100%	0	0%	C	0 0% 0 0%
Coal Washing	33	4,781	(	4,002	0	0%	0	0%	C	ა 0%
Coated Fabrics	33 121	4,412	(		0				0	0 0% 0 0%
Coatings - Powder	4,973	1,955	14		6	43%			0	ا%0 اد
Coatings - Protective	27,712	807	57		27		29			1 2%
Coatings - Vacuum Deposition	146	4,336		3,524		100%	0		0	
Coats - Wholesale & Manufacturers	821	3,388	7		1	14%	6		0	
Coats Of Arms	F 650	5,075	33	7,	14	0% 42%	17			0 0%
Cocktail Lounges Cocktail Mixes	5,659 51	1,852 4,678	33		14	0%	17			2 6% 0 0% 7 5%
Coffee & Tea	34,548	688	132		74				7	7 5%
Coffee & Tea Shops	9,944		142		110		29		,	3 2%
Coffee Break Service & Supplies	9,249	1,489	34		27	79%	5	15%		2l 6%l
Coffee Brewing Devices	5,880	1,819	71		54		17		0	
Coffee Roasting & Handling Equipment	3,445	2,241	11	2,170	4			55%	1	1 9%
Coil Winding	44	4,706	(	4,002	0		0		0	
Coils - Electric	398	3,848		4,002	0	0%	0	0%	C	0 0%
Coils - Fin	9	4,958	(	1,002	0	0%		0 70	0	0 0% 0 0%
Coils - Plate	2	5,051			0	0%	0		0	) 0%1
Coin & Bill Change Machines	253	4,107		3,524	1	100%	0	0%		0 0% 0 0%
Coin & Bill Count,Sort,Wrap Machines Coin & Bill Count,Sort,Wrap Services	476 58	3,751 4,640		2,591	<u> </u>	100%	0	0%		0 0%
Coin Cards	39	4,745		3,235	2	100%	0			0 0%
Coin Dealers, Supplies	173,655	178	172	5,233	106		59		7	7 4%
Coin Wrappers	175,055	5,051	1/2		0		0		,	0 0%
Coins & Tokens - Manufacturers	2,081	2,647	7	2,488	3	43%	4			
Coins, Stamps & Precious Metals Dealer	21,155	965	82	931	33		49	60%		ol 0% l
Cold Storage Doors & Insulated Panels	37	4,757		4,002	0	0%	0	0%	C	0 0%
Cold Type Composition	3	5,027	(	4,002	0	0%	0	0%	0	
Collapsible Tubes	2	5,051	(	4,002	0	0%		0%	C	0 0%
Collectibles	54,404	496	350 21,576	357	290	83%	56	16%	_ 4	4 1%
Collection Agencies	3,236,163	4	21,576	5	17,663	82%	3,212	15%	701	
Collection Agencies - Government Loans	7,582	1,633	2	3,235	1	50%	1	50%		0%
Collection Systems	95,194	309	422		254		112		56	6 13%
College Admission Counseling	29,843	766	39		38		0			1 3% 0 0%
College Savings Plans	1,682 2,436	2,822 2,512	1	3,524 3,028	1	100% 100%	0	0 70	0	
Colocation Services Colon Hydrotherapy - Colonic Therapy	5,020	1,944		3,028	3	50%	2	2 25%		25%
Color Cards	3,020	4,768		4,002	- 4		2		0	2 25% 0 0%
Color Consultants	433	3,803		4,002	0	0%	0	0%	- 0	0 0%
Color Separations - Offset , Photo Engraving	147		2	3,235	1	50%	0		1	1 50%
	177					100%	ı .	0%		0 0%
Colors & Pigment	174	4,270	1	3,5241	1	100%	l u	J] U7/01		
	174 39	4,270 4,745			0	0% 82%	0		0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Combs Combustion Controls	15 115	4,911	0	4,002	0	0% 0%	0	0% 0%	(	0 0%
Combustion Controls Comic Books	7,326	4,426 1,661			31	56%	20			4 7%
Commercial Blueprint Design	85	4,537	1	3,524	1	100%	0	0%		
Commercial Kitchen Rental	752	3,447	3	3,028	1	33%	1	33%	1	1 33%
Commercial Painting Contractor	10,035	1,420	8	3,028 2,403	3	38%	5	63%	(	0 0%
Commercial Products Manufacturers	48,328	543	311	398	264	85%	46	15%	1	1 0%
Commercial Products Wholesale & Distributor	38,916	630	630	233	587	93%	41	7%		2 0%
Commercial Roofing	33,949	695	44		24	55%	20	45%		0 0%
Commercials - Radio & Television	1,274	3,041	5	2,700	3	60%	2	40% 67%		0 0%
Commissary Contractors	1,204 10,069	3,091 1,417		3,028	1	33%	4	67%		0 0%
Commodity Brokers Commodity Trading Advisory Service	848		6	2,591 2,591	2	33% 33%	4		(	
Communication Consultants	35,457		143	678	117	82%	21	15%		5 3%
Compact Discs, Tapes & Records - Retail	22,231	939	95		28	29%	63	66%		
Compact Discs, Tapes, Records - Wholesale & Manufacturing	2,489	2,492	49	1,216	41	84%	8	16%	(	
Compactors - Waste - Household - Dealers	461	3,770	8		4	50%	4	50%	(	0 0%
Compactors - Waste - Industrial & Commercial	1,307		11		2	18%	9	82%	(	0 0%
Compactors - Waste - Service & Repair	205	4,196	5	2,700	4	80%	1	20%	(	0 0%
Compactors - Waste - Supplies & Parts	41	4,731	0	1,002	0	0%	0	0%	(	
Compactors - Waste - Wholesale & Manufacturers	61		0		0	0%	0	0%		
Comparators Compasses	1 2	5,075 5,051	0		0	0% 0%	<u> </u>	0% 0%	(	
Compliance Consulting	8,954		28		5	18%	22		1	1 4%
Composting Systems	373	3,892	1	3,524	0	0%	1	100%	Ċ	0 0%
Compression Clothing/Garments	14,519	1,190	67	1,041	56	84%	11	16%		0 0%
Compressors	6,123	1,783	10	2,247	6	60%	4	40%		0 0%
Compressors - Rent	69		0	4,002	0	0%	0	0%	(	0 0%
Compressors - Repair	803		1	3,524	1	100%	0	0%		
Computer Assisted Design Services	1,433	2,947	10		4	40%	6	60%		0 0%
Computer Business Services Computer Consultant	18,129 48,265		314 215	393 497	269 128	86% 60%	41 83	13% 39%		4 1% 4 2%
Computer Consultant Computer Facilities Management Services	1,426	2,952	213	3,028	120	67%	83	33%		
Computer Gaming Centers	1 204	3,091	0	2 331	3	33%		56%	1	1 11%
Computer Printers Sales & Service	1,204 7,294	1,667	43	2,331 1,269	19	44%	24	56%	(	
Computer Software Publishers & Developers	307,312	93	1,980	92	957	48%	1,002	51%	21	
Computers - Bulletin Boards	108	4,449	3	3,028	2	67%	1	33%	(	
Computers - Cable & Installation	11,550	1,320	23		17	74%	6	26%	(	
Computers - Cleaning Services	1,687	2,819	20		11	55%	8	40%		1 5%
Computers - Dealers	279,174		3,364		3,069	91%	264	8%	31	1 1%
Computers - Disaster Recovery	21,465	958	76		37 5	49% 56%	34			5 7% 0 0%
Computers - Forensics Computers - Furniture	1,129 3,605	3,152 2,205	20		17	85%	3	15%		0 0%
Computers - Graphics	4,918	1,965	14		2	14%	11	79%	1	
Computers - Multimedia	7,257	1,669	63		37	59%	23	37%		3 5%
Computers - Network Security	36,655	662	62		51	82%	11	18%	(	
Computers - Networks	107,336	283	903	181	857	95%	40	4%	6	6 1%
Computers - Programming	2,885	2,378	21		7	33%	12	57%	2	2 10%
Computers - Rent & Lease	11,328	1,335	450		447	99%	2	0%		1 0%
Computers - Rooms - Installation & Equipment	1,794		8	2,403	5	63%	2	25%		1 13%
Computers - Security Equip & Systems	10,789	1,369 54	69		50	72%	17		1.45	2 3% 2 7%
Computers - Service & Repair	513,844 157,528		2,052	90	1,300	63% 79%	610	30% 16%	142 58	
Computers - Supplies & Parts Computers - Sys Designers & Consult	119,574	246	1,296 423		1,030 372	88%	208 43	10%	30	
Computers - Time Share	42	4,722	723		0	0%	0	0%	(	
Computers - Training	65,568	425	91	882	72	79%	15	16%	4	
Computers - Used	24,243	874	49		31	63%	14	29%		4 8%
Computers - Wholesale & Manufacturers	32,213	723	1,294	134	1,274	98%	19		1	1 0%
Computers Hardware, Software & Services	777,935	35	3,952	39	3,197	81%	660	17%	95	5 2%
Concert Bureaus	523	3,690	12	2,117	10	83%	2	17%	(	
Concert Halls	2,347		37		25	68%	12			
Concert Promoters & Consultants	65	4,610 1,774	34	3,524	0 15	0% 44%	1 18	100%	(	1 3%
Concert Promoters & Consultants Concessionaires	6,252 2,640		34		12	75%	18	53% 25%		
Concierge Services	10,605	1,381	19	1,781	6	32%	12	63%	1	1 5%
Concrete - Custom	21,810	948	104	813	39	38%	61	59%	- 4	
Concrete - Prestressed	506	3,712	1	3,524	1	100%	0	0%	(	0 0%
Concrete - Ready Mixed	21,741	950	31		21	68%	10	32%		0 0%
Concrete - Restoration, Sealing & Cleaning	14,702		61		32	52%	28	46%	1	1 -
				7						2%
Concrete - Stamped & Decorative	43,373	588	149	659	70	47%	70	47%	9	9 6%
Concrete Additives	152	4,318	0	4,002	0	0%	0	0%		0 0%
Concrete Aggregates Concrete Block & Product Molding Machine	1,229 1,448	3,074 2,937	20	3,028 1,737	3	100% 35%	<u>0</u> 13	0% 65%		
Concrete Block & Shapes	4,634		20		7	33%	4	44%		2 22%
Concrete Breaking Equipment	362			L/331	0	0%	0	0%		
Concrete Breaking, Cutting, Sawing	10,002	1,425	0	7,000	0	0%	0	0%	(	0%
Concrete Construction Forms & Accessories	7,474	1,643	15	1,941		33%	9	60%		1 7%
Concrete Contractors	817,545	33	1,512	118	761	50%	692	46%	59	9 4%
Concrete Curing & Treating Materials	2,717	2,418	7	2,488	3	43%	4	57%	(	
Concrete Mixers	1,003	3,231	0	4,002	0	0%	0	0%	(	0 0%
Concrete Mixers - Renting	51		0		0	0%	0	0%	(	
Concrete Mixing Plant Equipment	264	4,083	2	3,235	n l	0%	2	100%	(	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Concrete Patching Compounds	717	3,480		4,002	0	0%	0	0%	0	0%
Concrete Products	21,752 5,719	949 1,842	42		28	67% 50%	14	3370	0	
Concrete Pumping Service Concrete Reinforcements	2,555	2,471			1	0%	1	100%	0	
Concrete Removal	2,555	4,090		3,524	0	0%	1	0%	0	0%
Concrete Repair/Leveling	17,245	1,078	18	1,818	15	83%	3	17%	0	0%
Concrete Vibrators	10	4,949	(		0	0%	0	0%	0	0%
Condiments & Sauces	1,505	2,895	3	3,028	0	0%	2	67%	1	. 33%
Condominiums	32,583	716	108		63	58%	42		3	3%
Conduit & Fittings	91	4,519		1,002	0	0%	0	0%	0	0%
Conference Centers Connectors - Electric	3,117		10		/	70% 71%	3	30%	0	0 0%
Consignment Service	3,034 24,257	2,346 872	211	2,488	88	42%	102	48%	21	10%
Consignment Service - Automobile	1,858				1	25%	3	75%	0	
Consignment Service - Furniture	3,065	2,337	40		17	43%	19		4	
Consignment Service - Online	3,667	2,193	16	1,899	14	88%	1	6%	1	6%
Construction & Remodeling Services	2,230,417		3,721		1,868	50%	1,667	45%	186	
Construction Equipment Sales / Services	16,064		50		29	58%	20		1	2%
Construction Estimates	4,372 53,455	2,051	35 95	1,404	8	23%	23	66%	4	
Construction Management		503	95		43	45% 88%	46	48% 13%	6	
Construction Reports	2,537 3,100	2,478 2,329	<u> </u>		7	22%	1	67%		11%
Construction Supplies Consulates & Other Federal Government Representatives	1,149	3,129			0	0%	0	0%	0	
Consultant - Employee Benefit Plans	4,696	2,004		2,700	4	80%	1	20%	0	
Consultant - Planning	13,855	1,213	25	1,587	. 8	32%	13		4	16%
Consultant - Public Sector Planning	8,575	1,534	98	840	97	99%	1	1%	0	0%
Consultant - Strategic Planning	4,307	2,066		2,488	3	43%	3	43%	1	14%
Consultants - Auto Repair	143	4,347		4,002	0	0%	0	0%	0	0%
Consultants - Automobile Purchase	10,021	1,422	51		44			14%	0	0%
Consultants - Dental Management	2,810	2,393	2	2,331	6	67%	3	33%	0	0 0%
Consultants - Medical Consultants - Pharmaceutical	10,518 1,925		21	1,703 3 3,028	15	71% 67%	4 0			33%
Consultants - Prison & Sentencing			10			10%	- 0	80%		10%
Consultants - Prison & Sentencing  Consultants - Security	1,319	3,015 2,274	10	2,247	5	71%	2	29%	1	0%
Consultants - Social Media	3,309 7,697	1,617	12	2,488 2 2,117	7	58%	3	25%	2	17%
Consultants - Telecommunication	8,513	1,539	56		47	84%	9	16%	0	0%
Consumer Finance & Loan Companies	904,501	30	5,062	27	4,794	95%	192	4%	76	2%
Consumers Cooperative Organizations	24,891	862	197		193	98%	1	1%	3	2%
Contact Lenses	48,126	546	216		186	86%	28		2	1%
Containerized Freight Service	3,823	2,150	20		8	40%	12		0	
Content Management Systems	140 2,205	4,358	17		0	0% 53%	0	0% 29%	0	0%
Contest Arranging & Judging Contract Manufacturing	22,638	2,602 925	132		99	75%	30		3	3 2%
Contractor - Commercial	70,815	404	79		35	44%	43		1	1%
Contractor - Crawl Space	6,453	1,754	3	3,028	3	100%	0	0%	0	
Contractor - Decorative & Specialty Concrete	10,728	1,373	32	1,456	16	50%	14		2	6%
Contractor - Disabled Access	1,460	2,927	2	3,235	2	100%	0		0	0%
Contractor - Electrical	160,442	190	216		137	63%	70		9	4%
Contractor - Flat Roof	4,542	2,021	4		2	50%	2	50%	0	0%
Contractor - Gas	2,426		6		3	50%	3	50%	0	0%
Contractor - General Green Builder Contractor - Hauling	22,137	940	62	1,086	33	53% 43%	28	45% 43%	1	. 2% . 14%
Contractor - Home Performance	2,420 4,901	2,520 1,970	57	7 2,488 7 1,125	12	21%	37		8	
Contractor - Industrial	6,019	1,796		2,700	1	20%	4		0	
Contractor - Insulation	234,744		223	485	156	70%	60		7	3%
Contractor - Interior Trim	4,339	2,058	10	2,247	5	50%	5	50%	0	0%
Contractor - Low Voltage Systems	8,356	1,550		2,700	2	40%	3	60%	0	0%
Contractor - Mechanical Insulation	3,144		3	3,028	2	67%	1	33%	0	0%
Contractor - Metal Roofing	11,469	1,329	22		16	73%	6	27%	. 0	0%
Contractor - Ornamental Iron	924 144,460	3,298	311		1 127	25% 41%	2 170	50% 55%	<u>1</u>	25%
Contractor - Remodel & Repair Contractor - Roofing Spray Foam Insulation	3,931	208 2,126	311	7 2,488	12/	100%	1/0		14	
Contractor - Sheetrock	821	3,388	, (		0	0%	0	0%	0	
Contractor - Spray Foam Insulation	20,499	984	24	1,616	18	75%	6		0	
Contractor - Tile Roofing	832		12		5	42%	7	58%	0	
Contractor - Water Conditioning	4,792	1,986	14		3	21%	10		1	7%
Contractors - Acoustical Ceiling	2,324	2,549	(	4,002	0	0%	0	0%	0	
Contractors - Ceiling	9,647	1,458	21		13	62%	8	38%	0	0%
Contractors - Flooring	133,258	226	340	362	199	59%	132		9	3%
Contractors - Framing	18,320	1,045		2,488	3	43%	3	43%	1	14%
Contractors - General Contractors - Gutters	3,742,115 23,546	893	4,661		2,513 30	54% 37%	1,907 47		241	
Contractors - Gutters Contractors - Plant Maintenance Shutdown	23,546	4,289	81		30	3/%	4/		0	
Contractors - Retaining Wall	4,439	2,041	10		2	20%	5		3	
Contractors - Retaining Wall  Contractors - Sheet Metal	2,446		4		2	50%	2	50%		
Contractors - Solar Energy	70,654	407	127	738	101	80%	22	17%	4	3%
Contractors Equipment & Supplies - Dealers & Services	17,839	1,060	42		36	86%	5	12%	1	2%
Contractors Equipment & Supplies - Rent & Lease	15,683	1,140	25	1,587	19	76%	6	24%	0	0%
Controls, Control Sys & Regulators	12,828	1,269	8	2,403	7	88%	1	13%	0	0%
Convenience Stores	53,432	504	356	353	210	59%	137	38%	9	
Convention Information	610	3,596	5	2,700	2	40%	3	60%	0	0%
Convention Services & Facilities Convents & Monasteries	7,705	1,615	26	1,570	18	69%			1	4%
	19	4,878	0	4,002	0	0%	0	0%	0	0%

Converers - Electric Conveyors & Conveying Equipment Cookles & Crackers Cooking Instruction Cooking Utensils Cooling Towers Coppiers & Copier Supplies Copper Products Copper Products Copper Products Copper Supplies Copy & Duplicating Service Copy & Duplicating Service Copyright Service Copyright Service Copyright Gervice Copyright Gervice Copyright Gervice Copyright Gervice Corporate Instruction Cord Sets & Cords - Electric Cork & Cork Products Corn Products Cornices - Building Corporate Awards Cornorate Awards Corporate Housing Corporate Travel Corporate Travel Corporate Travel Corporate Travel Corporate Supplies Correspondence Schools Corrosion Control Corsets & Girdles Cosmetic & Toiletry Preparations - Manufacturers Cosmetic Sales Cosmetic Sales by Internet Cosmetic Sales by Internet Cosmetic Sales by Mail Cosmetics & Perfumes - Retail Costume Fabrics, Tim & Accessories Costumes - Masquerade & Hneatrical Cotton Ginning Equipment & Supplies Cotton Gionds - Wholesale & Manufacturers Cotton Goods - Wholesale & Manufacturers Coutten Goods - Wholesale & Manufacturers Coutten Goods - Wholesale & Manufacturers Coutter Goods - Concrete Coupon Book Promotions Coupon Book Promotions	543 3,228 2,209 3,197 55,030 586 59,337 126 1,279 423 31,904 2,034 433 3,474 278 123 452 444 1,908 5,650 4,616 472 101,735 738 3,749 2,118 55,748 27,570 749 13,152 115,485 5,179 28,740 595 128,740 595 128,740 595 128,740 595	2,314 491 3,620 522 4,399 3,038 3,816 727 2,666 3,927 4,050 4,410 3,780 4,706 2,713 1,853 2,014 3,759 294 4,506 2,625 4,650 4,410 3,780 2,113 1,853 2,014 3,759 2,168 2,629 485 811 3,452 1,249 257 1,922 790 3,613	6 6 1 1 1 3 3 2 2 2 7 2 2 5 5 4 2 4 6 1 1 5 3 3 2 2 6 4 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	1,342 345 4,002 623 3,524 1,999 4,002 1,103 1,899 3,524 4,002 4,002 4,002 4,002 3,028 2,170 2,247 3,524 383 3,524 1,164 2,311 540 441 1,737 656	5 0 8 8 7 7 310 0 0 128 128 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	83% 0% 62% 62% 85% 0% 85% 0% 80% 100% 0% 6% 100% 6% 0% 6% 0% 40% 0% 6%	1 0 4 4 6 6 5 1 1 1 1 1 1 1 3 3 5 5 5 8 9 9	17% 0% 31% 15% 14% 14% 0% 14% 0% 17% 14% 0% 14% 0% 14% 0% 10% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0	0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	2 1% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0
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Cooking Utensils Cooling Towers Copiers & Copier Supplies Copper Copper Copper Products Copper Products Copper Products Copper Products Copper Supplies Copy & Duplicating Service Copyright Service Copyright Service Copyright Gervice Cory & South Cords - Electric Cork & Cork Products Corn Footus Corn Products Corn Products Cornices - Building Corporate Awards Corporate Housing Corporate Housing Corporate Travel Corporate Travel Corporate Travel Corporate To Supplies Correspondence Schools Corresion Control Corsets & Girdles Corresion Control Corsette & Foiletry Preparations - Manufacturers Cosmetic Sales Cosmetic Sales by Internet Cosmetic Sales by Internet Cosmetic Sales by Internet Cosmetic Sales by Internet Cosmetics & Production Costerius & Production Costerius & Production Costerius & Cosmetic Sales by Internet Cosmetic Sales by Nail Cosmetics & Production Costerius & Production Costerius & Costerius Couterfeit & Costerius Costerius & Coster	55,030 586 59,937 126 1,279 423 31,904 2,034 278 123 452 44 1,908 5,650 4,616 472 101,735 738 5,218 5,	491 3,620 522 4,399 3,038 3,816 727 2,666 3,927 2,235 4,410 3,780 4,706 2,713 1,853 2,014 3,759 294 3,457 2,168 2,629 485 811 3,452 1,249 485 811 3,452 1,249 3,591 3,591 3,591 3,457 2,168 2,629 485 811 3,452 1,249 485 811 3,452 4,349 485 811 487 886 887 887 887 887 888 888 888 888 8	363 0 161 1 14 0 0 660 16 1 7 0 0 0 0 0 1 1 1 1 2 3 1 1 3 2 2 2 3 2 2 5 5 2 4 4	345 4,002 623 3,524 1,999 4,002 1,103 1,899 3,524 2,488 4,002 4,002 4,002 3,028 2,170 2,247 3,524 383 3,524 1,164 2,331 540 441 1,737 656	310 0 128 1 0 0 0 0 34 1 1 0 0 7 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	85% 0%6 80% 80% 100% 0%6 0%6 6%6 6%6 0%6 0%6 0%6 0%6 0%6	51 0 28 0 0 22 0 20 0 6 1 1 0 0 0 0 0 3 3 1 1 4 4 1 3 3 7	14% 0% 17% 14% 17% 0% 14% 0% 33% 18% 10% 0% 0% 0% 0% 0% 0% 11% 10% 11% 11%	2 0 5 0 12 0 6 6 9 9 0 0 0 0 0 0 0 1 2 2 2 3 3 5 5 6 6 9 9 9 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2 1 1% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
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Cork & Cork Products  Corn Products  Cornices - Building  Corporate Housing  Corporate Housing  Corporate Travel  Corresion Control  Corresion Control  Corresion Control  Cosmetic & Folletry Preparations - Manufacturers  Cosmetic & Folletry Preparations - Manufacturers  Cosmetic Sales by Internet  Cosmetic Sales by Internet  Cosmetic Sales by Mail  Cosmetic Sales by Mail  Cosmetics & Wholesale & Manufacturers  Cosmetic Sales by Time & Cosmetics & Cosmetic Sales & Manufacturers  Cosmetics & Perfumes - Retail  Costume Fabrics, Tim & Accessories  Costumes - Masquerade & Theatrical  Cottom Ginning Equipment & Supplies  Cotton Ginning Equipment & Supplies  Cotton Goods - Wholesale & Manufacturers  Cotton Goods - Wholesale & Manufacturers  Cotton Goods Brokers  Cotton Picking Machinery  Cottonseed Products  Counterfict Money Detection Devices  Counterfops - Concrete  Couplings  Coupon Book Promotions  Coupon Book Promotions  Coupon Services	123 4452 44 1,908 5,550 4,616 472 2101,735 2,118 55,748 22,7570 749 13,152 115,485 5,179 28,740 595 128 366 367 577	4,410 3,780 4,706 2,713 1,853 2,014 3,759 294 3,457 2,168 2,629 485 811 3,452 1,249 257 1,922 790 3,613	0 3 111 10 1 322 1 54 9 192 273 2 26 150 542	4,002 4,002 4,002 3,028 2,170 2,247 3,524 383 3,524 1,164 2,331 540 441 1,737 656	0 258 0 20 5 129 181 20	0% 0% 0% 0% 0% 82% 40% 40% 80% 80% 60% 67% 66%%	1 37 1 34 3 55	0% 0% 0% 100% 100% 40% 100% 100% 33%	0 1 2 0 27	0 0% 0 0% 0 0% 0 0% 0 0% 1 9% 2 20% 0 0% 7 8% 0 0% 11%
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Corporate Housing Corporate Travel Corporation Supplies Correspondence Schools Correspondence Schools Correspondence Schools Corsetts & Girdles Cosmetic & Toiletry Preparations - Manufacturers Cosmetic Sales Cosmetic Sales by Internet Cosmetic Sales by Nall Cosmetic Sales by Mail Cosmetics Wholesale & Manufacturers Cosmetics & Perfumes - Retail Costomer Schools & Retail Costume Fabrics, Trim & Accessories Costumes - Masquerade & Theatrical Cottom Ginning Equipment & Supplies Cotton Ginning Equipment & Supplies Cotton Goods - Wholesale & Manufacturers Cotton Goods - Wholesale & Manufacturers Cotton Floring Machinery Cotton Seed Products Counterfet Money Detection Devices Countertop - Fabrication Countertops Countertops - Concrete Couplings Coupon Book Promotions Coupon Services	5,650 4,616 472 101,735 738 3,749 2,118 55,748 27,570 749 13,152 115,485 5,179 28,740 595 128,366 367 367	1,853 2,014 3,759 294 3,457 2,168 2,629 485 811 3,452 1,249 257 1,922 790 3,613	10 1 322 1 544 9 199 273 20 156 542	2,170 2,247 3,524 383 3,524 1,164 2,331 540 441 1,737 656	0 258 0 20 5 129 181 20	40% 0% 80% 0% 37% 56% 67% 66%	1 37 1 34 3 55	9% 40% 100% 11% 100% 63% 33%	1 2 0 27	1 9% 2 20% 0 0% 7 8% 0 0% 0 0%
Corporate Travel Corporation Supplies  Correspondence Schools Correspondence Schools Correspondence Schools Cosmetic & Gridles Cosmetic & Gridles Cosmetic & Toiletry Preparations - Manufacturers Cosmetic Sales Cosmetic Sales by Internet Cosmetic Sales by Mail Cosmetic Sales by Mail Cosmetics - Wholesale & Manufacturers Cosmetics Sales by Mail Cosmetics - Wholesale & Manufacturers Cosmetics & Perfumes - Retail Costume Fabrics, Trim & Accessories Costumes Fabrics, Trim & Accessories Costumes - Masquerade & Theatrical Cotton Cotton Gins Cotton Gins Cotton Giods - Wholesale & Manufacturers Cotton Goods - Wholesale & Manufacturers Cotton Goods - Wholesale & Manufacturers Cotton Finding Machinery Cotton Picking Machinery Cottonseed Products Countertop - Fabrication Countertops - Concrete Couplings Coupon Book Promotions Coupon Book Promotions Coupon Services	4,616 472 101,735 738 3,749 2,118 55,748 27,570 749 13,152 115,485 5,179 28,740 595 128 366 367 57	2,014 3,759 294 3,457 2,168 2,629 485 811 3,452 1,249 257 1,922 790 3,613	1 322 1 54 9 192 273 20 150 542 40	2,247 3,524 383 3,524 1,164 2,331 540 441 1,737 656 268	0 258 0 20 5 129 181 20	0% 80% 0% 37% 56% 67% 66%	1 37 1 34 3 55	100% 11% 100% 63% 33%	0 27	2 20% 0 0% 7 8% 0 0% 0 0%
Corporation Supplies Correspondence Schools Correspondence Schools Correspondence Schools Correspondence Schools Corset & Girdles Cosmetic & Toiletry Preparations - Manufacturers Cosmetic Sales by Internet Cosmetic Sales by Internet Cosmetic Sales by Mail Cosmetics Submisser Cosmetics & Perfumes - Retail Costome Farbics, Trim & Accessories Costumes - Masquerade & Theatrical Cotton Ginning Equipment & Supplies Cotton Ginning Equipment & Supplies Cotton Giods - Wholesale & Manufacturers Cotton Goods - Wholesale & Manufacturers Cotton Goods Brokers Cotton Picking Machinery Cottonseed Products Counterfeit Money Detection Devices Counterfor Honey Detection Devices Countertop - Fabrication Counterops	472 101,735 738 3,749 2,118 55,748 27,570 749 13,152 115,485 5,179 28,740 595 128 366 367 57	3,759 294 3,457 2,168 2,629 485 811 3,452 1,249 257 1,922 790 3,613 4,393	1 54 9 192 273 20 150 542	3,524 383 3,524 1,164 2,331 540 441 1,737 656 268	0 20 5 129 181 20	80% 0% 37% 56% 67% 66%	1 34 3 55	11% 100% 63% 33%		7 8% 0 0% 0 0% 1 11%
Corrosion Control Corsetà & Girdles Cosmetic & Toiletry Preparations - Manufacturers Cosmetic Sales by Internet Cosmetic Sales by Internet Cosmetic Sales by Mail Cosmetic Sales by Mill Cosmetics - Wholesale & Manufacturers Cosmetics & Perfumes - Retail Costume Fabrics, Trim & Accessories Costumes - Masquerade & Theatrical Cotton Cotton Ginning Equipment & Supplies Cotton Ginning Equipment & Supplies Cotton Goods - Wholesale & Manufacturers Cotton Goods Brokers Cotton Flocking Machinery Cottonseed Products Counterfeit Money Detection Devices Counterfor Honey Company Counterfors Counterfor	738 3,749 2,118 55,748 27,570 749 13,152 115,485 5,179 28,740 595 128 366 367 57	3,457 2,168 2,629 485 811 3,452 1,249 257 1,922 790 3,613 4,393	1 54 9 192 273 20 150 542	383 3,524 1,164 2,331 540 441 1,737 656 268	0 20 5 129 181 20	0% 37% 56% 67% 66%	1 34 3 55	100% 63% 33%		0 0% 0 0% 1 11%
Corsets & Girdles Cosmetic & Toilletry Preparations - Manufacturers Cosmetic Sales Cosmetic Sales by Internet Cosmetic Sales by Mail Cosmetic Sales by Mail Cosmetics - Wholesale & Manufacturers Cosmetics & Perfumes - Retail Costumes Fabrics, Tim & Accessories Costume Fabrics, Tim & Accessories Costume Fabrics, Tim & Accessories Costume Fabrics, Tim & Accessories Cotton Gins Cotton Gins Cotton Gins Cotton Gins Cotton Gins Cotton Ficking Machinery Cotton Services Counterfet Money Detection Devices Counterfet Money Detection Devices Counterfops - Concrete Couplings Coupon Book Promotions Coupon Book Promotions Coupon Services	3,749 2,118 55,748 27,570 749 13,152 115,485 5,179 28,740 595 128 366 367 57	2,168 2,629 485 811 3,452 1,249 257 1,922 790 3,613 4,393	9 192 273 20 150 542	1,164 2,331 540 441 1,737 656 268	5 129 181 20	37% 56% 67% 66%	3 55	63% 33%	0 0 1	0 0%
Cosmetic & Toiletry Preparations - Manufacturers Cosmetic Sales by Internet Cosmetic Sales by Internet Cosmetic Sales by Mail Cosmetic Sales by Mill Cosmetics - Wholesale & Manufacturers Cosmetics & Perfumes - Retail Costume Fabrics, Trim & Accessories Costumes - Masquerade & Theatrical Cotton Cotton Ginning Equipment & Supplies Cotton Ginning Equipment & Supplies Cotton Goods - Wholesale & Manufacturers Cotton Goods - Wholesale & Manufacturers Cotton Goods Brokers Cotton Picking Machinery Cottonseed Products Counterfeit Money Detection Devices Counterfor Honey Detection Devices Countertop - Fabrication Counterops Count	2,118 55,748 27,570 749 13,152 115,485 5,179 28,740 595 128 366 367 57	2,629 485 811 3,452 1,249 257 1,922 790 3,613 4,393	9 192 273 20 150 542	2,331 540 441 1,737 656 268	5 129 181 20	56% 67% 66%	3 55	33%	1	11%
Cosmetic Sales  Cosmetic Sales by Internet  Cosmetic Sales by Mail  Cosmetic Sales by Mail  Cosmetics - Wholesale & Manufacturers  Cosmetics & Perfumes - Retail  Costume Fabrics, Trim & Accessories  Costumes - Masquerade & Theatrical  Cotton Gostumes - Masquerade & Theatrical  Cotton Gins  Cotton Gins  Cotton Goods - Wholesale & Manufacturers  Cotton Goods Brokers  Cotton Picking Machinery  Cottonseed Products  Counterfet Money Detection Devices  Countertop - Fabrication  Countertops - Concrete  Couplings  Coupon Book Promotions  Coupon Services  Coupon Book Promotions  Coupon Services	55,748 27,570 749 13,152 115,485 5,179 28,740 595 128 366 367 57	485 811 3,452 1,249 257 1,922 790 3,613 4,393	192 273 20 150 542 40	540 441 1,737 656 268	20	67% 66%	55 89		1	
Cosmetic Sales by Internet Cosmetic Sales by Mail Cosmetics - Wholesale & Manufacturers Cosmetics & Perfumes - Retail Costume Fabrics, Trim & Accessories Costumes - Masquerade & Theatrical Cotton Cotton Ginning Equipment & Supplies Cotton Goods - Wholesale & Manufacturers Cotton Goods - Wholesale & Manufacturers Cotton Goods Brokers Cotton Octon Picking Machinery Cottonseed Products Counterfeit Money Detection Devices Counterfor Honey Counterfor C	749 13,152 115,485 5,179 28,740 595 128 366 367 57	811 3,452 1,249 257 1,922 790 3,613 4,393	273 20 150 542 40	441 1,737 656 268	20	66%	89			
Cosmetic Sales by Mail Cosmetics - Wholesale & Manufacturers Cosmetics & Perfumes - Retail Costume Fabrics, Tim & Accessories Costumes - Masquerade & Theatrical Cottom Ginning Equipment & Supplies Cotton Gins Cotton Goods - Wholesale & Manufacturers Cotton Goods - Wholesale & Manufacturers Cotton Goods Brokers Cotton Focking Machinery Cottonseed Products Counterfet Money Detection Devices Counterfor Homey Detection Devices Counterfors	749 13,152 115,485 5,179 28,740 595 128 366 367 57	3,452 1,249 257 1,922 790 3,613 4,393	20 150 542 40	1,737 656 268	20			33%	<u>δ</u>	3 4%
Cosmetics - Wholesale & Manufacturers Cosmetics & Perfumes - Retail Costume Fabrics, Tim & Accessories Costumes - Masquerade & Theatrical Cotton Cott	13,152 115,485 5,179 28,740 595 128 366 367 57	1,249 257 1,922 790 3,613 4,393	150 542 40	656 268	110		0	0%	0	0%
Cosmetics & Perfumes - Retail Costume Fabrics, Trim & Accessories Costumes - Masquerade & Theatrical Cotton Cotton Gins Cotton Gins Cotton Goods - Wholesale & Manufacturers Cotton Goods - Wholesale & Manufacturers Cotton Goods Brokers Cotton Picking Machinery Cottonseed Products Counterfet Money Detection Devices Countertop - Fabrication Countertops - Concrete Couplings Countertops - Concrete Couplings Coupon Book Promotions Coupon Services Couriers	115,485 5,179 28,740 595 128 366 367 57	257 1,922 790 3,613 4,393	40	268	110	73%	39	26%	1	1 1%
Costumes - Masquerade & Theatrical Cotton Cotton Ginning Equipment & Supplies Cotton Gins Cotton Gins Cotton Goods - Wholesale & Manufacturers Cotton Goods Brokers Cotton Picking Machinery Cottonseed Products Counterfeit Money Detection Devices Counterfor Honey Cottons Counterfor Count	28,740 595 128 366 367 57	790 3,613 4,393			376	69%	149	27%	17	7 3%
Cotton Cotton Gining Equipment & Supplies Cotton Gins Cotton Goods - Wholesale & Manufacturers Cotton Goods - Wholesale & Manufacturers Cotton Goods Brokers Cotton Picking Machinery Cottonseed Products Counterfeit Money Detection Devices Counterfor - Fabrication Countertops - Fabrication Countertops - Concrete Couplings Coupon Book Promotions Coupon Services Coupiers Coupiers Coupon Services	595 128 366 367 57	3,613 4,393			27	68%	13	33%	0	
Cotton Ginning Equipment & Supplies Cotton Ginning Cotton Goods - Wholesale & Manufacturers Cotton Goods Brokers Cotton Goods Brokers Cotton Picking Machinery Cottonseed Products Counterfeit Money Detection Devices Countertop - Fabrication Countertops Counte	366 367 57	3,613 4,393	136		70	51%	53	39%	13	3 10%
Cotton Gins Cotton Goods - Wholesale & Manufacturers Cotton Goods Brokers Cotton Picking Machinery Cottonseed Products Counterfeit Money Detection Devices Countertop - Fabrication Countertops Countertops - Concrete Couplings Coupon Book Promotions Coupon Services Coupiers	366 367 57	4,393	0	4,002	0	0%	0	0% 0%	0	0%
Cotton Goods - Wholesale & Manufacturers Cotton Goods Brokers Cotton Picking Machinery Cottonseed Products Counterfeit Money Detection Devices Countertop - Fabrication Countertops - Concrete Countertops - Concrete Couplings Coupings Coupon Book Promotions Coupon Services	367 57		0		0	0%	0		0	
Cotton Goods Brokers Cotton Picking Machinery Cottonseed Products Counterfeit Money Detection Devices Countertop - Fabrication Countertops Countertops - Concrete Couplings Coupon Book Promotions Coupon Services Couplers	57	3,907 3,905	1		1	0% 100%	0	0% 0%	0	0%
Cotton Picking Machinery Cottonseed Products Counterfeit Money Detection Devices Countertop - Fabrication Countertops Countertops Countertops Countertops Countertops Coupings Coupings Coupon Book Promotions Coupon Services		4,645		3,524 4,002	0	0%	0	0%	0	0%
Cottonseed Products Counterfeit Money Detection Devices Countertop - Fabrication Countertops Countertops Countertops Countertops - Concrete Couplings Coupon Book Promotions Coupon Services Couriers	21	4,860	0	4,002	0	0%	0	0%	0	0%
Counterfeit Money Detection Devices Countertop - Fabrication Countertops Countertops Countertops Couplings Couplings Coupon Book Promotions Coupon Services Couriers	28		O	4,002	0	0%	0	0%	0	0%
Countertop - Fabrication	16	4,902	0	4,002 1,737	0	0%	0	0%	0	0%
Countertops - Concrete Couplings Coupon Book Promotions Coupon Services Couriers	6,267		20	1,737	10	50%	10	50%	0	
Couplings Coupon Book Promotions Coupon Services Couriers	153,035	203	290	421	208	72%	73	25%	9	
Coupon Book Promotions Coupon Services Couriers	1,006	3,228	6		1	17%	5	83%	0	
Coupon Services Couriers	49,870	5,027 532	1,014	4,002	959	0% 95%	29	0% 3%	0 26	
Couriers	49,959	529	902	164 182	243	27%	598	66%	61	
	12,339	1,284	46	1,243	26	57%	18		2	2 4%
Court Reporters	4,307	2,066	6		4	57% 67%	2	39% 33%	0	
Covers - Book, Catalog	620	3,583	2	3,235	1	50%	1	50%	0	0%
Covers - Protective	10,120	1,414	108		77	71%	22	20%	9 15	8%
CPR Training & Certification	25,561	846	68		39	57%	14	21%	15	22%
Craft Galleries & Dealers	4,753	1,995	40		11	28%	25	63%	4	
Craft Supplies	2,860 31,251	2,382 735	10 395		131	50% 33%	97	50% 25%	167	0 0%
Craft Supplies Crane Service	10,225	1,406	395	3,028	1.51	33%	97	67%	167	0 0%
Cranes	3,989	2,116		3,235	1	50%	1	50%	0	0%
Cranes - Accessories & Parts	273	4,061	0	4,002	0	0%		0%	0	0%
Crankshaft Grinding	95	4,497	1	3,524	1	100%	0	0%	0	0%
Crankshaft Manufacturers	59		0		0	0%	0	0%	0	
Crawfish Farms	217	4,172	2	3,235	2	100%	0	0%	0	
Credit - Debt Consolidation Services	347,607	80	1,127	153	855	76%	198	18%	74	1 7%
Credit & Debt Counseling Credit Card - Merchant Services	455,641 171,607	61 179	561 1,244	260	376 1,172	67% 94%	151 65	27% 5%	34 7	1 6% 7 1%
Credit Card Processing Service	378,286	73	1,869		1,599	86%	241	13%	29	
Credit Cards - Protection Service	26,610	827	86	907	55	64%	14	16%	17	7 20%
Credit Cards & Plans	497,165	56	6,724		6,626	99%	66	1%	32	
Credit Cards & Plans - Equipment & Supplies	59,947	453	515	277	504	98%	9	2%	2	2 0%
Credit Repair Services - Advance Fee	143,099	209	437	317	163	37%	190	43%	84	
Credit Repair Services - No Advance Fee	177,211	176	359	347	332	92%	24	7%	3	3 1%
Credit Repair Services – Monitored	23,090	907	57	1,125	2 102	77%	12	21%	1	2%
Credit Reporting Agencies Credit Services	97,624 433,930	306 64	2,233 1,267	76 137	2,192 1,139	98% 90%	35 83	2% 7%		
Credit Services Credit Unions	232,257	131	1,866		1,723	92%	137	7%	45	5 0%
Cremation Services	52,520	510	47		44	94%	3	6%	0	0%
Cremation Urns	4,986	1,951	9	2,331	9	100%	0	0%	0	0%
Crematories	2,369	2,531	1	3,524	1	100%	0	0%	0	0%
Crime Scene/Trauma Clean Up	5,821	1,829	5	2,700	4	80%	1	20%	0	0%
Criminologists	16	4,902	1	3,524	1	100%	0	0%	0	
Crisis Intervention Service	2,956	2,371		3,235	0 641	0%	1 58	50% 8%	1	50%
Crushing & Pulverizing Equipment	F4 300	494 3,854	707		641	91% 0%	58	8% 0%	<u>8</u> 0	
Crushing & Pulverizing Equipment Crushing & Pulverizing Service	2,956 54,788 395			3,524	0	0%	0	0%	1	100%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Crutches	87	4,529	1	3,524	1	100%	0	0%	0	0 0%
Cryogenics Crystals - Industrial	1,295 98	3,030 4,485	1	3,524 3,524	0	0% 100%	1	100%	0	
Culverts	404		1		1	0%	0	0%	0	
Cupolas	77	4,563	1	3 524	1	100%	0	0%	0	0 0%
Currency Exchange	28,660	794	15	3,524 1,941	9	60%	5	33%	1	1 7%
Curtains - Wholesale & Manufacturers	838	3,365	6	2,591	4	67%	2	33%	0	0%
Cushions	2,053	2,657	5	2,700	4	80%	1	20%	0	0%
Custom Brokers	5,325	1,898	4		3	75%	1	25%	0	0%
Custom Framing	6,748		11			64%	4	3070	0	0%
Custom Harvesting	164	4,294 4,974	1	3,524	1	100%	0	0 0%	0	
Custom Synthesis Custom Tile Painting	457	3,776	3	4,002 3,028	2		0		1	
Customs Consultant	1,452		9	2,331	5	56%	4		0	
Cutlery	66,044		60		52	87%	7	12%	1	1 2%
Cutting & Slitting Service	159	4,302	0	4,002	0	0%	0	0%	0	0%
Cylinder Heads - Auto & Motorcycle	1,058	3,198	4		2	50%	2	50%	0	0%
Cylinders - Air & Hydraulic	2,627		9	2,331	6	67%	3	33%	0	0%
Cylinders - Gas	493		2	3,235	1	50%	1	50%	0	0%
Cylinders - Hydrostatic Testing	77		0		0	0%			0	
Cylinders - Rebuild & Repair	829			3,235		100%	2	0%	-	
Dairies Dairy Consultants	3,179 282			2,488 3,524	5	71% 100%		0%	0	
Dairy Equipment & Supplies	970		0		0	0%	0		0	
Dairy Equipment Repair	68	4,597	Č	4,002	0	0%	0	0%	0	0%
Dairy Products - Wholesale	3,584	2,212	4	2,856	4	100%	0	0%	0	0%
Dance Apparel	3,039	2,343	28	1,532	11	39%	16	57%	1	1 4%
Dance Companies	16,346	1,117	102	827	59	58%	36	35%	7	7 7%
Dancing Instruction	28,751	789	78		45		31		2	2 3%
Dancing Supplies	2,495	2,489	4	2,856	3	75%	1	. 25%	0	0 0%
Darts & Dart Boards Data Brokers	529	3,681 4,994	1	3,524 3,235	0	0% 50%	1	100%	0	
Data Communications Equipment & Systems	22,607		64		59		1		1	1 2%
Data Processing Equipment	684	3 521	04			0%		0%	0	
Data Processing Equipment - Maintenance	365	3,521 3,908	2	3,235	0	0%	2	100%	0	
Data Processing Service	23,541		61		40		21		0	0%
Data Processing Supplies	353	3,927	4	2,856	2	50%	1	25%	1	1 25%
Data Recovery	11,309	1,336	72		48		23		1	1 1%
Data Systems - Consultants & Designers	11,402		29		21			24%	1	1 3%
Dating Service	224,391		2,301	72	1,915	83%	357	16%	29	1%
Dating Service - Online	13,248	1,247 904	530	272 2,117	441 7	83% 58%	82			7 1% 1 8%
Day Care - Adults Day Spas	23,162 88,415		12 693	2,117	305	44%	237	34%	151	
Debris Box Service	136	4.369	093	4,002	0	0%	237		0	
Debt Relief Education	1,283		17		1	6%	16		0	
Debt Relief Services	281,973		639		416		163		60	9%
Debt Relief Services	80,948	355	307	405	134	44%	129	42%	44	1 14%
Debt Relief Services (Non-compliant with FTC Rule)	9,214	1,490	185	565	62 46	34%	102	55%	21	
Debt Repayment Plan	42,704	594	65	1,056	46	71%	13	20%	6	
Debt Settlement - Canada	3,686		27		12		15		0	
Decals Deck - Repair	3,706 4,991		38		10	26% 62%		53%	8	3 21% 0 0%
Deck Builder	21,737	1,950	43		18		21		4	
Deck Cleaning & Sealing	17,802	1,064	68		52	76%	15	22%	1	1 1%
Deck Cleaning and Waterproofing	8,584		17		13		3	18%	1	1 6%
Decoration Contractors - Party, Convention	3,754	2,164	18	1,818	8	44%	10	56%	0	0%
Defense Contractors	1,492	2,910	0	4,002	0	0%	0	0%	0	0%
Degreasing Equipment & Supplies	26		0	4,002	0	0%	0	0%	0	0%
Dehumidifying Equipment	422		0	4,002	0	0%	0	0%	0	0%
Dehydrating Equipment		5,051	0	4,002 4,002	0	0% 0%	0	0%	0	0 0%
Dehydrating Service Delicatessens	5,370		17		10	59%	0		- 0	1 6%
Delicatessens Delivery Service	142,579	1,893 211	2,118	1,863	1,843	59% 87%	246		30	
Demagnetizers Demagnetizers	142,579		2,110		1,643	0%	240		29 0	0 0%
Demographic Research	127		0	4,002	0	0%	0	0%	0	0%
Demolition Contractors	46,926		34		16	47%	16		2	2 6%
Demonstration Services	883	3,331	1	3,524	0	0%	1	100%	0	0%
Dental Equipment - Repair & Refinish	1,901	2,715	8	2,403	2	25%	6		0	0%
Dental Equipment & Supplies	30,334		105		92	88%	12		1	1 1%
Dental Hygienists	5,568	1,861	36	1,385	21 145	58%	10	28%	5	5 14%
Dental Laboratories  Dental Service Plans	43,908 39,014		231 164		145 129	63% 79%	85 35		1 0	0%
Dental Service Plans  Dentist - Dental Implants	39,014 18,817		164 58		129	79% 71%	35 17		0	
Dentist - Dental Implants  Dentist - Dental Surgery	16,812	1,031	88		70		18		0	0 0%
			122		98	80%	21		3	3 2%
Dentist - Orthodontist	36 447			,00	7	70%	21	30%	0	0%
Dentist - Orthodontist Dentist - Periodontist	36,447 4,713	2,001	10	2.24/1						
Dentist - Orthodontist Dentist - Periodontist Dentist - Prosthodontist	4,713	2,001	10		2	50%	2		0	0%
Dentist - Periodontist	4,713 1,093 274	2,001 3,172 4,058		2,856 3,524	2	50% 100%	2	50%	0	0%
Dentist - Periodontist           Dentist - Prosthodontist           Dentist - Sedation           Dentist Information Bureaus	4,713 1,093 274 719	2,001 3,172 4,058 3,475	4 1 4	2,856 3,524 2,856	2 1 4	50% 100% 100%	2 0 0	2 50% 0 0% 0 0%	0 0 0	0 0%
Dentist - Periodontist	4,713 1,093 274 719 16,643	2,001 3,172 4,058 3,475 1,104	4 1 4 74	2,856 3,524 2,856 986	2 1 4 65	50% 100% 100% 88%	2 0 0 8	50% 0% 0% 11%	0 0 0 1	0 0% 0 0% 1 1%
Dentist - Periodontist     Dentist - Prosthodontist   Dentist - Sedation   Dentist Information Bureaus   Dentist Information Bureaus   Dentistry - Children   Dentistry - Cosmetic   Dentistry -	4,713 1,093 274 719 16,643 15,550	2,001 3,172 4,058 3,475 1,104 1,146	4 1 4 74 80	2,856 3,524 2,856 986 950	58	50% 100% 100% 88% 73%	2 0 0 8 19	50% 0 0% 0 0% 3 11% 0 24%	0 1 3	0 0% 0 0% 1 1% 3 4%
Dentist - Periodontist	4,713 1,093 274 719 16,643	2,001 3,172 4,058 3,475 1,104 1,146	4 1 4 74	2,856 3,524 2,856 986 950 45	2 1 4 65 58 2,728	50% 100% 100% 88% 73% 79%	2 0 0 8 8 19 702	50% 0 0% 0 0% 3 11% 0 24%	0 0 0 1 3 39	0 0% 0 0% 1 1% 3 4% 9 1%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Deodorants  Deodorants  Deodorants	307 1,132	3,997 3,149	1	3,524 2 3,235	0	0% 100%	1	100%	0	0 0%
Deodorizing & Disinfecting Deodorizing Equipment	1,132	5,014	<u>2</u>	4,002	- 2	0%	0		0	
Department Stores	200,907		8,687	12	8,626	99%	54		7	7 0%
Design & Build Contractor	9,795	1,441	20	1,737	8	40%	12	60%	0	0 0%
Designers - Apparel	9,987	1,426	136		49	36%	83		4	4 3% 0 0%
Designers - Industrial Desk Pads & Accessories	4,289 348	2,071 3,938	12	2,117	7	58% 0%	5	42% 0%	0	0 0%
Desktop Publishing	9,850		19		15	79%	4			0 0%
Destination Management	148	4,329	0	-/	0	0%	0	0%	0	
Detective Agencies	5,269	1,913	5	2,700	3	60%	2	40%	0	0 0%
Developmental Disability Services	5,547	1,866	1	3,524	0	0%	1	100%	0	
Diabetes Services & Supplies	20,692	979 5,027	118		69	58% 0%	48	41%	1 0	
Dials Diamond Buyers	10,360	1,396	3	3,028	1	33%	U 2	67%	0	
Diamond Cutters	511	3,706	0	4,002	0	0%	0	0%	0	0 0%
Diamond Setters	126	4,399	0		0	0%	0	0%	0	0 0%
Diamonds	30,867		23		12	52%	10			1 4%
Diamonds - Industrial Diaper Service	143 6,040	4,347 1,789	37	3,524 1,369	13	0% 35%	22	100% 59%	0	0 0% 2 5%
Diaries	3	5,027			0	0%		0%	0	0 0%
Dictating Machines & Supplies	517		0		0	0%	0	0%	0	
Die Castings	1,346	2,996	0	4,002	0	0%	0	0%	0	0 0%
Die Cutting	646		0		0	0%	0	0 70	0	
Die Cutting Equipment & Supplies	110		1 0	3,524	0	0% 0%	1	100%	0	0 0%
Diecast Cars - Dealers Dietitians	292 2,656	2,447	18		0	22%	0	28%	0	
Differentials - Automobile	897	3,322	3	3,028	3	100%	0	0%	- 0	0 0%
Digital Marketing	358	3,918	3	3,028	1	33%	2	67%	0	0 0%
Digital Media	14,190	1,203	151	651	124	82%	20	13%	7	7 5%
Dining Club Plans	2,363 1,563	2,535 2,867	65 11		62	95% 27%	3	5% 64%	0	0 0% 1 9%
Dinner Theatres Disability Access Equipment	8,452		23		19	83%	4		0	
Disability Remodeling	203	4,201	0		0	0%	0	0%	0	
Disabled Person Assistance	2,852	2,385	4	2,856	1	25%	3	75%	0	0 0%
Disc Jockeys	35,108	683	165	609	91	55%	68		6	6 4%
Discotheques	66	4,608	0	4,002	0	0%	0	0%	0	0 0%
Discount Stores  Dishwashing Compounds	119,579 47		2,396	70 4,002	2,225	93% 0%	167	7% 0%	4	4 0% 0 0%
Dishwashing Compounds Dishwashing Machines - Dealers	173	4,271	0		0	0%	0	0%	0	
Dishwashing Machines - Service & Repair	323		2	3,235	1	50%	0	0% 0%	1	1 50%
Dishwashing Machines - Supplies & Parts	19	4,878	0	4,002	0	0%	0		0	
Disinfectants & Germicides	368		0	.,	0	0% 45%	0	0% 55%	0	
Display Designers & Producers Display Fixtures & Materials	15,352 5,274	1,157 1,911	11 114		107	45% 94%	5	55%	0	
Display Installation Service	815			2,700	3	60%	2	40%	0	
Disposable Products	580	3,626	3	3,028	2	67%	1	33%	0	0 0%
Distillers	5,682	1,846	5	2,700	2	40%	3	60%	0	0 0%
Distributing Service - Circular, Sample	12,131	1,296	19		10	53%	9	47%	0	
Divers Divers Equipment & Supplies	898 5,828		27	2,488 1,550	4 20	57% 74%	3	43% 26%	0	
Diving & Marine Services	1,521	2,889	6		6	100%	0	0%	- 0	0 0%
Diving Instruction	3,684	2,188	20	1,737	12	60%	8	40%	0	0 0%
Divorce Assistance	10,791		27		3	11%	23		1	1 4%
DNA Testing	15,008		34		28	82%	5	15%	1	1 3%
Dock Builders Docks	7,376 6,650	1,657 1,737	11 14		5 7	45% 50%	5	45% 50%	<u>1</u>	1 9% 0 0%
Document Imaging & Scanning Service	14,225		12		10	83%	1	8%	1	1 8%
Dog Breeders	214,497	142	423		223	53%	175	41%	25	5 6%
Dog Daycare	8,420	1,546	29	1,508	15	52%	14		0	
Doll Clothing & Accessories	774		3	3,028	1	33%	2	67%	0	
Doll Houses & Accessories	536	3,672 4,800	3	3,028	2	67% 0%	1	33%	0	
Doll Manufacturers Equipment & Supplies  Dolls - Collectors	30 593	3,614	10	4,002 2,247	4	40%	U	20%	4	
Dolls - Repairing	569		1	3,524	1	100%	0	0%	0	
Dolls - Retail	4,416	2,049	29	1,508	21	72%	7	24%	1	1 3%
Dolls - Wholesale & Manufacturers	323	3,974	1	3,524	0	0%	1	100%	0	
Dome Structures	127	4,397	0		0	0%	0	0%	0	0 0%
Domestic Abuse Services Door & Gate Operating Devices	485 13,014		28	3,524 3 1,532	18	100% 64%	U 8	0% 29%	0	0 0% 2 7%
Door Closers & Checks	349	3,937	0	4,002	0	0%	0	0%	0	
Door Closers & Checks - Repairing	384	3,877	1	3,524	1	100%	0	0%	0	0 0%
Door Frames	999	3,237	1	3,524	1	100%	0	0%	0	
Door Manufacturer - High Performance	1,083		4		3	75%	1	25%	0	
Door-to-Door Freezer Food Sales Door-to-Door Sales - Cleaning Supplies	1,957 16,400	2,697 1,115	9 19		8 10	89% 53%	1	11% 47%	0	0 0%
Door-to-Door Sales - Cleaning Supplies  Door-to-Door Sales - Cosmetics	872	3,337	19	3,524	10	0%	1	100%		
Door-to-Door Sales - Magazines	51,923	513	876	187	389	44%	392	45%	0 95	5 11%
Door-to-Door Sales - Meat	39,870	622	186	561	58	31%	112	60%	16	6 9%
Door-to-Door Sales - Photography	672 115,002		2	3,235	2	100%	0	0%	0	
	115 002	258	314	393	195	62%	110	35%	9	9 3%
Doors Doors - Cellar/Basement/Bilco	478		0			0%	-	0%	0	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Doors - French	121	4,412	1	3,524	1	100%	0	0% 0%	0	0%
Doors - Industrial Doors - Installation	11,921	4,640 1,311	<u>0</u> 35		0 28	0% 80%	0	20%	0	
Doors - Patio	792	3,412	8		20	63%	/	38%	0	
Doors - Repair	35,160	680	82	931	51	62%	25	30%	- 6	7%
Doors - Rolling	370	3,894	02	4,002	0	0%	0	0%	0	0%
Doors - Vinyl	8	4,974	C	4,002	o	0%	0	0%	0	0%
Doughnut Machines & Supplies	2	5,051	0	4,002	0	0%	0	0%	0	0%
Doughnuts	2,583	2,468	11		7	64%	4	36%	0	0%
Dowels	46		0		0	0%	0	0%	0	
Drafting Equipment & Supplies	902		0		0	0%	0	0%	0	0%
Drafting Services	9,493	1,471	11		6	55% 56%	5	45%	0	
Drainage Contractors	25,726		41	1,306	23		17	41%	1	
Drama/Acting Instruction	2,783	2,402	1	3,524	1	100%	0	0%	0	
Draperies - Wholesale & Manufacturers Draperies & Curtains - Retail & Custom	348 38,406	3,938 638	0 117	4,002 770	75	0% 64%	40	0% 34%	0	2 2%
	1,939	2,705	117	2,856	73	50%	3	50%		0%
Drapery & Curtain Cleaners Drapery & Curtain Fabric - Wholesale & Manufacturers	297	4,014		3,235	2	0%	2	100%	0	
Drapery & Curtain Fabrics - Retail	2,631	2,453		2 700	3	60%	2	40%	0	0%
Drapery & Curtain Fixtures	849	3,356	2	2,700 3,235	1	50%	1	50%	0	
Drapery Installation Service	2,043	2,661	3	3,028	1	33%	2	67%	0	0%
Drapery Trimmings	149		1	3,524	0	0%	1	100%	0	0%
Drawing Materials	2,748	2,413	16	1,899	12	75%	4	25%	0	0%
Dredging	906	3,313	0	4,002	0	0%	0	0%	0	0%
Dredging Machinery	18	4,886	C	4,002	0	0%	0	0%	0	
Dress Forms - Wholesale & Manufacturers	235	4,140	6		1	17%	5	83%	0	
Dress Trimmings	392	3,866	0	4,002	0	0%	0	0%	0	
Dresses - Wholesale & Manufacturers	3,120	2,325	97		9	9%	76		12	
Dressmakers Dressmakers	5,619		32	1,456	10	31%	17		5	
Dressmaking Schools	138	4,364	0	4,002	0	0%	0	0% 0%	0	0%
Drill Presses Drilling - Gas Well	1,782	4,974 2,767	0		0	0% 50%	0	25%	0	25%
					2	0%	1	0%	1	
Drilling - Geothermal Drilling - Oil Well	520	3,694 1,914	0		0	0%	3	50%	0	50%
Drilling & Boring Contractors	5,255 23,528	896	16		10	63%	<u>3</u>	31%		6%
Drilling & Boring Equipment & Supplies	2,160	2,618	1	3,524	10	100%	0	0%		0%
Drills	299	4.010	1	3,524	0	0%	1	100%	0	0%
Drive Shafts	1,850	2,736	1	3,524	1	100%	0	0%	0	0%
Drivers Education	10,021	1,422	23	1,645	14	61%	8	35%	1	4%
Driveway Installation, Paving & Repair	15,789	1,134	95		28	29%	59	62%	8	
Driveway Preparation	38	4,754	2	3,235	1	50%	1	50%	0	0%
Driving Instruction	38 94,129	314	286	426	200	70%	81	28%	5	2%
Driving Proficiency Test Service	19,970	996	48		32	67%	15		1	2%
Driving Training Equipment	2,226	2,591	3	3,028	2	67%	1	33%	0	
Drop Cloths	6	4,994	0		0	0%	0	0%	0	
Drug & Alcohol Screening & Testing	21,237	963	74		62	84%	12		0	
Drug Abuse & Addiction - Info & Treatment	64,563	432 3,213			62	81% 100%	14			1%
Drug Brokers Drug Discovery Provider	1,029	4,853		3,235 4,002	2	0%	0	0% 0%	0	
Drug Manufacturers	1,284	3,035	3	3,028	3	100%	0	0%	0	
Druggists - Wholesale	378		7	2,488	2	29%	5	71%	0	
Dry Cleaners	176,808	177	2,223	77	1,130	51%	1,028	46%	65	3%
Dry Cleaners - Equipment - Wholesales	685		3	3,028	2	67%	0	0%	1	
Dry Cleaners - Mobile	713	3,488	40	1,324	22	55%	18	45%	0	0%
Dry Cleaners - Self Service	4,069	2,105	61	1,093	14	23%	47	77%	0	0%
Dry Erase Boards	271	4,067	0	4,002	0	0%	0	0%	0	0%
Dry Goods - Retail	1,460		9	2,331	2	22%	7	78%	0	0%
Dry Ice	640	3,568	0	4,002	0	0%	0	0%	0	0%
Dryer Vent Cleaning	12,346	1,283		2,488	2	29%	4	57%	1	14%
Dryers - Hand	958 199	3,276 4,211	1	3,524 4,002	1	100%	0	0% 0%	0	0%
Drying Equipment - Industrial			1		0	0%	<u>U</u>	100%	0	
Drying Service Drywall - Inspectors	128 709	4,393 3,491	1	3,524	0	0%	1	100%	- 0	0%
Drywall - Inspectors Drywall Contractors	202,970	156	84	3,524 921	39	46%	42	50%	3	
Drywall Contractors Equipment & Supplies	3,404	2,254	1	3,524	0	0%	1	100%	0	0%
Drywall Taping and Texturing	1,368	2,981	2	3,235	1	50%	1	50%	0	0 0%
Drywall Toxic - Inspection	102	4,470	0	4,002	0	0%	0	0%	0	0%
Duct & Duct Fittings	1,826	2,748		2,488		71%	2	29%	0	0%
Duct Cleaning	110,269	277	130	727	75	58%	49	38%	6	
Dumbwaiters	124	4,409	0	4,002	0	0%	0	0%	0	0%
Dumpster Services	4,669	2,006	61	1,093	51	84%	10	16%	0	
Dune Buggies	1,017		2	3,235	2	100%	0	0%	0	
Duplicating Machines & Supplies	265	4,081	0		0	0%	0	0%	0	
Bush Callestine Customer		3,497	0		0	0%	0	0%	0	
Dust Collecting Systems	704			4,002	0	0%	0	0%	0	
Dust Collecting Systems Dust Control Materials	138	4,364		4.002	^	00/1				
Dust Collecting Systems Dust Control Materials Dusters & Dusting Cloths	138 18	4,886	0	4,002	0	0%	0	0%	- 0	0%
Dust Collecting Systems Dust Control Materials Dusters & Dusting Cloths Duty Free Shops	138 18 289	4,886 4,027		4,002	1	50%	1	50%	0	0%
Dust Collecting Systems Dust Control Materials Dusters & Dusting Cloths Duty Free Shops DVD & CD Player Repair	138 18 289 439	4,886 4,027 3,799	0 2 1	4,002 3,235 3,524	0 1 0	50% 0%	0 1 1	50% 100%	0 0 0	0 0%
Dust Collecting Systems Dust Control Materials Dusters & Dusting Cloths Duty Free Shops DVD & CD Player Repair DVD sales & service	138 18 289 439 10,890	4,886 4,027 3,799 1,359	0 2 1 346	4,002 3,235 3,524 360	0 1 0 27	50% 0% 8%	0 1 1 207	50% 100% 60%	112	0% 0 0% 2 32%
Dust Collecting Systems Dust Control Materials Dusters & Dusting Cloths Duty Free Shops Duty Free Shops DVD & CD Player Repair DVD Sales & service Dyers	138 18 289 439	4,886 4,027 3,799 1,359 3,820	0 2 1	4,002 3,235 3,524 360 4,002	0 1 0 27 0	50% 0% 8% 0%	0 1 1 207 0 0	50% 100% 60% 0%		0 0% 0 0% 2 32% 0 0%
Dust Collecting Systems Dust Control Materials Dusters & Dusting Cloths Duty Free Shops DVD & CD Player Repair DVD sales & service	138 18 289 439 10,890	4,886 4,027 3,799 1,359 3,820 5,075	0 2 1 346	4,002 3,235 3,524 360		50% 0% 8%		50% 100% 60%	112	0 0% 0 0% 2 32% 0 0% 0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
E-Books	4,642	2,009	30		29	97%	1	3%	0	0%
e-cigarette flavoring	1,979 65,159	2,688 429			8 513	50% 65%	<u>4</u> 267		4 12	
e-cigarettes E-Learning	4,873	1,975	12		513	50%	207	42%	12	
E-Mail Marketing	7,632	1,626	46	1,243	10	22%	25	54%	11	
Ear & Body Piercing	4,811	1,984	14	1,999	7	50%	7	50%	0	
Earthworms	1,189	3,101	4		1	25%	3	75%	0	0%
Easels - Wholesale & Manufacturers	121	4,412	0		0	0%	0	0%	0	0%
Economic Development Organizations	1,246	3,060	0		0	0%	0	0%	0	0%
Economic Research & Analysis	6,849	1,718	4	2/030	2	50%	1	25%	1	1 25%
Editorial Services	4,421 154,808	2,046 198	471		415	75% 88%		25% 11%	<u>0</u>	
Educational Consultants Educational Materials - Home Schooling	10,700		36		20	56%	50 15	42%	1	
Educational Research	21,068		64		39	61%	24		1	1 2%
Egg Processing & Shipping Equipment & Supplies	111		0		0	0%	0	0%	0	0%
Eggs	785	3,417	0	4,002	0	0%	0	0%	0	
Elastic Goods	66	4,608	0		0	0%	0	0%	0	0%
Elastic Stockings	239		1	3,524	0	0%	1	100%	0	
Elderly/Senior Specialty Services	22,862	919	17		12	71%	5	29%	0	0%
Electric Bikes	3,859 422,594	2,143	18		14	78% 96%	202	22%	0 16	
Electric Companies			5,886		5,668					
Electric Equipment - Manufacturers Electric Equipment - Service & Repair	6,333 37,062	1,765 656			218	42% 76%		58% 18%	0 17	
Electric Equipment - Used	531	3,678	203	3,524	1	100%	0	0%		0 0%
Electric Equipment & Supplies - Retail	43,869	585	164	611	113	69%	44	27%	7	7 4%
Electric Equipment & Supplies - Wholesale	13,402	1,240	35	1,404	19	54%	10	29%	6	5 17%
Electric Heating Elements	2,806	2,395	34	1,415	33	97%	0	0%	1	1 3%
Electric Heating Equipment - Wholesale & Manufacturers	2,032	2,669	4	2,856	4	100%	0	0%	0	0%
Electric Instruments	714	3,486	2	3,235	0	0%	2	100%	0	
Electric Motor Controls - Wholesale & Manufacturers	707	3,496	1	3,524	0	0%		100%	0	0 0%
Electric Motors - Dealers & Repairing Electric Motors - Manufacturers & Distributors	16,280 1,965	1,119 2,695	24		17	71% 50%	7	29% 50%	0	
	9,670	1,455	16		12	75%	3	19%	1	1 6%
Electric Motors - Supplies & Parts Electric Motors - Used	153	4,313	10		12	0%	3	0%	1	
Electric Power Line Construction	153 1,244	3,062	Ö		0	0%	0	0%	0	
Electric Scooters	4,888		30		15	50%	13	43%	2	2 7%
Electric Supplies - Manufacturers	2,466	2,501	11		5	45%	6	55%	0	0%
Electric Switchboards	702	3,500	0		0	0%	0	0%	0	0%
Electric Vehicles	1,516	2,892	10		5	50%	5	50%	0	0%
Electric Vehicles - Home Charging Station	55	4,655	0		0	0%	0	0%	0	
Electrical Discharge Machines & Supplies	617 234	3,587	3	3,028	2	67% 50%	1	33% 50%	0	0 0%
Electrical Discharge Machining Electrical Power Systems (Residential & Commercial) - Backup Systems	8,328	4,143 1,552	241	3,235 470	237	98%	4	2%	0	
Electrical Power Systems (Residential & Commercial) - Backup Systems	4,078	2,104	10		4	40%	5	50%	1	
Electricians	1,412,210	16	785	205	567	72%	199	25%	19	
Electricians - Commercial	25,537	848	12		6	50%	5	42%	1	1 8%
Electroforming	47	4,692	0	4,002	0	0%	0	0%	0	0%
Electrolysis	8,308	1,554	5	2,700	2	40%	1	20%	2	2 40%
Electrolysis Equipment & Supplies	198	4,218	2	3,235	2	100%	0	0%	0	
Electronic Equipment & Suppliers - Service & Repair	113,656		2,475		2,203	89%	249		23	
Electronic Equipment & Supplies - Dealers	246,503 48,511	121 540	4,242	34 78	3,712	88% 97%	<u>456</u> 59	11% 3%		4 2% 4 0%
Electronic Equipment & Supplies - Wholesale & Manufacturers Electronic Instruments	5,160		2,210 92		2,147	33%	57			
Electronic Mail Service	5,365	1,894	43		14	33%	28	65%		1 2%
Electronic Power Supplies	3,617	2,202	46		34	74%	12	26%	0	
Electronic Product Waste Management & E Waste Services	1,556	2,873	11	2,170	7	64%	1	9%	3	3 27%
Electronic Testing Equipment	3,933	2,125		2,488	6	86%	1	14%	0	0%
Electronics - Educational Kits	2,368	2,532	24		7	29%	16	67%	1	1 4%
Electronics Research & Development	4,535	2,023	23		14	61%	9	39%	0	0%
Electrostatic Painting	131 217	4,383 4,172	0	4,002 4,002	0	0% 0%	0	0% 0%	0	0 0%
Electrotype Equipment & Supplies Elevator Consultants	1,349		2		0	100%	0	0%	0	
Elevator Consultants Elevator Installation	2 510	2,482		3,235 2,591	2	83%	1	17%	0	0 0%
Elevators - Parts	2,510 323	3,974	0	4,002	0	0%	0	0%	0	
Elevators - Sales & Service	23,096	906	42		27	64%	15	36%	0	0%
Elevators - Testing Services	160	4,298	1		0	0%	1	100%	0	0%
Email Service Provider	2,349	2,539	56	1,136	51	91%	5	9%	0	
Embalmers	228	4,159			0	0%	0	0%	0	0%
Emblems	988		1	3,524	1	100%	0	0%	0	
Embossing	36	4,763	<u>0</u>	4,002	0	0%	0	0% 0%	0	0%
Embossing Equipment & Supplies Embroideries - Uniform	11 1,808	4,940 2,756	10		0	0% 60%	0 4		0	
Embroideries - Uniform Embroidering Machines	1,808		10		5	100%	<u>4</u>	40%	0	
Embroidering Machines Embroidery	25,822	839	88	891	63	72%	24		1	1 1%
Embroidery Design Punching	313		00		03	0%	0	0%	1	
Embroidery Supplies	2,296	2,558	25		15	60%	10	40%	Ö	0%
Emergency Disaster Preparedness Equipment & Supplies	7,742	1,609	24	1,616	20	83%	4	17%	0	0%
Emergency Response Systems - Personal	2,624	2,456	3	3,028	1	33%	2	67%	0	
Emergency Rooms	94			2,488	7	100%	0	0%	0	0%
Emergency Shelters	1,694		3	3,028	1	33%	2	67%	0	
Employee Assistance Programs	750	3,448	4	2,856	1	25%	3	75%		0%
Employee Benefit Plans	13,440	1,236	171	592	165	96%	5	3%	1	1 1%
Employment Agencies	328,426	86	275	438	176	64%	84	31%	15	5 5%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Employment Contractors - Temporary Help	43,736	586	38		19	50%	16		3	3 8%
Employment Counseling	5,556 61,961	1,864		2,700	5	100%	0	0%	0	0 0%
Employment Service		443	61		25	41%	22		14 0	
Employment Service - Administrative Assistant	368		21	3,524	16	100%	- 0	0% 14%	<u>U</u>	0 0% 2 10%
Employment Service - Employee Leasing Employment Service - Government, Co, Fraternal	27,419 2,135	815 2,626	21	1,703 3,235	16	76% 100%	3	0%		0 0%
Employment Service - Union Talent Signatory	78	4,560	3	3,028	0	0%	3	100%		0 0%
Employment Service - Virtual Assistant	7,616		11	2,170	10	91%	1	9%	0	
Employment Training	37,991	643	57		26	46%	28	49%	3	3 5%
Enameling, Japanning & Lacquering	28	4,813	0		0	0%	0	0%	0	
Encyclopedia & Book Sales	992	3,245	2	3,235	1	50%	1	50%	0	
Encyclopedia & Book Sales by Internet	690	3,513	1	3,524	0	0%	1	100%	0	
Encyclopedia & Book Sales by Mail	9	4,958	1	3,524	1	100%	0	0%	0	
Encyclopedias	259		1	3,524	1	100%	0	0%	0	
Endodontics	4,713		26		22 43	85% 84%	3	12% 12%		1 4% 2 4%
Energy Audits  Francy Concernation Products - Wholesale & Manufacturers	38,092	641	51		43		- b		0	
Energy Conservation Products - Wholesale & Manufacturers Energy Conservation Products & Services	1,255 113,113	3,055 266	334	3,235 367	288	50% 86%	30	50% 9%	16	6 5%
Energy Management & Conservation Consultant	46,083	566	109		86	79%	15		8	
Energy Service Companies	246,935	120	2,090	86	1,839	88%	248		- 3	3 0%
Engineering Consultants	21,973	943	19		11	58%	8	42%	0	
Engineering Contractors - General	45,612	569	34		19	56%	14		1	1 3%
Engineering Equipment & Supplies	3,118	2,326		3,235	1	50%	1	50%	0	0 0%
Engineering Reports	884	3,330	0	4,002	0	0%	0	0%	0	0 0%
Engineers - Civil	23,467	897	13	2,060	9	69%	4	31%	0	0 0%
Engineers - Electrical	7,086	1,689	5		3	60%	2	40%	0	0 0%
Engineers - Environmental	715	3,482	3	3,028	2	67%	1	33%	0	0 0%
Engineers - Mechanical	5,030		5	2,700	1	20%	2	40%	2	
Engineers - Professional	69,637		25		11	44%	12		2	2 8%
Engineers - Structural	19,783	1,000	5	2,700	4	80%		20%	0	0 0%
Engines - Diesel	14,158 2,607	1,206 2,459	41 13		27 6	66% 46%	14	34% 54%	0	0 0%
Engines - Fuel Conversion						75%	4		0	
Engines - Fuel Injection Service & Parts	5,461 4,022	1,881	16	1,899	12 14	70%	4	30%	0	0 0%
Engines - Gas Engines - Gasoline	1,974	2,112 2,692		1,737 2,247	4	40%	6		0	
Engines - Rebuild & Exchange	116,411	253	350		209	60%	122		19	
Engines - Supplies, Equipment & Parts	37,464	650	187	557	111	59%	74	40%	2	2 1%
Engravers - Mechanical	1,712	2,799	3	3,028	2	67%	1	33%	0	
Engravers - Metal	1,588		4		2	50%	2	50%	0	0 0%
Engravers - Photo	49	4,683	C	4,002	0	0%	0	0%	0	0 0%
Engravers - Plastic, Wood	1,841	2,740	1	3,524	0	0%	1	100%	0	0 0%
Engravers - Stationery	2,121		15	1,941	15	100%	0		0	
Engraving Equipment & Supplies	1,071	3,189	0	.,	0	0%	0	0%	0	
Entertainers	21,522	956	65		33	51%	31	48%	1	
Entertainment Bureaus	16,498	1,111	74		44	59%	29		1	1 1% 0 0%
Entomologists	13	4,922	0		0	0% 0%	- 0	0%	0	
Envelopes - Retail Envelopes - Wholesale & Manufacturers	584			3,028	1	100%	3	100%		0 0%
Environmental & Ecological Services	1,818 55,955	2,752 482	51	3,524 1,196	35	69%	13		- 0	3 6%
Environmental Consulting & Contracting	17,178		15	1,941	9	60%	- 5	33%	1	1 7%
Environmental Testing & Consulting	10,821	1,364	13		3	23%	7	54%	3	3 23%
Environmental, Conservationist & Ecol Org	3,601	2,206	4		3	75%	0	0%	1	1 25%
Equestrian Services	5,825	1,827	21	1,703	11	52%	10	48%	0	0 0%
Equine nutrition	74	4,578	0	4,002	0	0%	0	0%	0	0 0%
Equine Therapy	620		1	3,524	1	100%	0	0%	0	0 0%
Equipment Calibration	1,521	2,889	1	3,524	0	0%	1	100%	0	0 0%
Ergonomic Products & Services	1,926		2	3,235	1	50%	1	50%	0	
Erosion Control	5,226	1,916	3	3,028	0	0%	3	100%	0	
Escalators Escalators	63	4,619	0	4,002	0	0% 33%	0	0% 67%	0	0 0%
Escort Service - Personal Escrow Service	7,006 56,012	1,695 481		3,028 787	1 54	33% 48%	42		16	
Estate Liquidators	23,062	909	80	950	39	49%	37		4	
Estate Planning & Management	75,619	383	20		15	75%	5/	25%	0	
Estates - Appraisals, Sales & Auctions	48,029	548	193		104	54%	81	42%	8	8 4%
Estheticians Estheticians	2,592	2,467	3	3,028	1	33%	2	67%	0	
Etched Products - Metal, Glass	1,123	3,159	7	2,488	2	29%	5	71%	0	0 0%
Etching Equipment & Supplies	10	4,949	C		0	0%	0	0%	0	
Etiquette School	1,221	3,082	0	4,002	0	0%	0	0%	0	0 0%
Evaporating Apparatus	84	4,539	1	3,524	0	0%	1	100%	0	0 0%
Evaporative Coolers - Sales & Service	983	3,252	3	3,028	3	100%	0	0%	0	0 0%
Event Center	6,606		79	959	32	41%	42		5	5 6%
Event Planners	54,227	497	643		221	34%	382	59%	40	0 6%
Event Planners - Corporate	2,493	2,490	9	2,331	3 27	33% 79%	6 4	67%	<u>0</u>	
Eviction Service	7,846								3	
Excavating Contractors Excavating Equipment	339,217	81 2,321	186	561 2,403	105	56% 50%	72	39% 50%	9	9 5% 0 0%
Excavating Equipment Excelsior	3,145	4,984	<u>8</u>		4	0%	4	0%	0	
Executive Search Consultants	16,936	1,092	16		7	44%	- U	50%	1	1 6%
	1,022		10	2,700	4	80%	1	20%	0	
	1,022						275	2070		
Executive Suites  Exercise & Physical Fitness Programs	90 426	3281	1 167	1/181	9711	/50/51				
Exercise & Physical Fitness Programs	90,426 65,111	328 430	1,162 572	148 257	871 430	75% 75%	275 126	24% 22%	16	5 3%
	90,426 65,111 2,274	430	1,162 572 22	257		75% 75% 91%	2/5 126 2	24% 22% 9%	16 16 0	6 3%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Expanded Metals	105	4,464	0	4,002	0	0%	0	0%	0	0%
Expansion Joints Experimental Work	106 26	4,459 4,824	0		0	0% 0%	0	0 70	0	
Explosives	362		0		0	0%	0	0%	0	
Export Management	677	3,526	1	3,524 1,941	0	0%	1	100%	0	0%
Exporters	9,746		15	1,941	9	60%	6	40%	0	
Express & Transfer Service Extended Warranty Contract Service Companies	1,452 265,264	2,935 108	23 2,275	1,645	1,872	13% 82%	5 369	22% 16%	15 34	65%
Exterior Designers	2,370	2,530	2,2/3		7,072	39%	11			
Exterior Structures - Barn Construction	9,103	1,498	11		5	45%	6		0	
Exterior Structures - Gazebos, Arbors, Pergolas	3,343	2,265	11	2,170	10	91%	1	9%	0	0%
Eye Banks	61 1,454	4,625	1	3,524 2,488	1	100%	0	0% 71%	0	
Eyebrow Threading Eyeglass Suppliers	1,454			606		29% 57%	69		2	0 0%
Eyelets	499	3,720	3	3,028	3	100%	0		0	
Eyesight Training	1,371	2,980	7	2,488	5	71%	2	29%	0	0%
Fabric Laminating & Bonding	115	4,426	1	3,524	1	100%	0		0	0%
Fabric Shops Fabrics - Wholesale & Manufacturers	17,226		113		92	81% 40%		18% 60%	1	1%
Facility Maintenance	4,368 10,761	2,053 1,372	10		5	33%	10		0	
Facility Planning	110	4,443	1	3,524	0	0%	1	100%	0	
Factoring Service	28,324	798	41	1,306	26	63%	15	37%	0	0%
Factors	3,230	2,301	2	3,235	2	100%	0	0%	0	0%
Factory Locating Consultants	19		0		0	0% 67%	0	0%	0	
Fairgrounds Fallout Shelter Equipment & Supplies	502 292	3,715 4,021		3,028 4,002		0%	1	0%	<u>U</u>	0 0%
Fallout Shelters - Consultants	309	3,995	0	4,002	0	0%	0	0%	0	0%
Family Planning - Abortion Alternatives	309 557	3,648	1	3,524	1	100%	0	0%	0	0%
Family Planning - Abortion Services	1,674	2,825	3	3,028	2	67%	1	33%	0	
Family Services	2,746		6	2,591	5	83%	1	17% 25%	0	0 0%
Fan Clubs Fans - Attic	659 1,226	3,546 3,078	8 0		<u>6</u> 0	75% 0%			0	
Fans - Household	3,549	2,219	12		4	33%	6		2	17%
Fans - Industrial & Commercial	1,396	2,968	3	3,028 4,002	1	33%	1	33%	1	1 33%
Fans - Repair	526		0	4,002	0	0%	0	0%	0	
Fare Registers & Meters	92		3	3,028	3	100%	0	0%	0	0%
Farm Equipment - Ronair & Parts	41,932 7,643	600 1,624	162 20	618 1,737	137 14	85% 70%	23	14% 30%		0 0%
Farm Equipment - Repair & Parts Farm Management	1,720	2,791	1	3,524	1	100%	0	0%	0	0%
Farm Management Systems	278	4,050	Ċ		0	0%	0	0%	0	0%
Farm Supplies	5,660 2,988	1,851	21	1,703	18	86%	3	14%	0	0%
Farmers Market	2,988	2,359	18	1,818	15		3	17%	0	
Farming Service	4,872 27,872	1,976 805	<u>8</u> 71		28	38% 39%	3 40	38% 56%		2 25% 3 4%
Farms - Organic	2,710	2,425	43		41		2	50%	0	
Farms - Urban	73	4,581	2	3,235	0	0%	1	50%	1	50%
Fashion Accessories	6,818	1,723	81	943	39		35	43%	7	7 9%
Fashion Consultants	3,329 2,008	2,270	<u>8</u>		3	38% 49%	<u>5</u>	63% 49%	0	0%
Fashion Designers Fashion Show Producers	540		39		19	0%	4		1	3%
Fasteners - Industrial & Construction	6,465		3	3,028	1	33%	2	67%	0	
Fasteners - Textile & Apparel	1,113	3,163	2	3,235	1	50%	1	50%	0	0%
Fax Equipment & Systems	780	3,425	1	3,524	0		1		0	
Fax Transmission Service	6,890	1,709	48		11	23%	17 4		20	
Feather Goods Feathers	605 493	3,601 3,725	- 4	2,856 4,002	0	0%	4	0%	0	0 0%
Feed - Wholesale & Manufacturers	1,623	2,847	Ö	4,002	0	0%	0	0%	0	
Feed Concentrates & Supplements	459	3,773	9	2,331	4	44%	4		1	11%
Feed Dealers	13,126	1,252	10		8	80%	2	20%	0	0 0%
Feed Grinding Feed Mill Equipment & Supplies	45 562	4,700 3,640	0	4,002 3,524	0	0% 100%	0	0%	0	
Feeders - Industrial	208		1	3,524	0	0%	1	100%	0	
Feedlot	208 112	4,188	O	4,002	0	0%	0	0%	0	
Felt & Felt Products			0	4,002	0	0%	0		0	
Fence - Sales, Service & Contractors	80,206		211	504	120	57%	80	38%	11	5%
Fence Contractors	585,147 2,763	2,408	1,176	145 2,700	773	66% 40%	350	30%	53 0	
Fence Material Fence Posts & Fittings	4,644		7	2,488		43%			0	0%
Fence Staining	4,764	1,992	9	2,331	6	67%	2	22%	1	
Fences - Rental	401	3,841	0	4,002 1,587	0	0%	0	0%	0	0%
Fences - Vinyl	4,833	1,980	25	1,587	5	20%	19		1	4%
Fences - Wood	480 2,703		3	3,028	0	0% 50%	3	100%	0	
Fencing Instruction Ferries	2,703 491	2,431 3,729	- 6	2,591 3,028	3	33%		33%	1	17%
Fertility Specialists	6,583		20		12		7		1	1 5%
Fertilizer Plant Equipment	287	4,032	0		0	0%	0	0%	0	0 0%
Fertilizers	13,821	1,216	18	1,818	17	94%	1	6%	0	0%
Fiber & Fiber Products	514	3,703	1	3,524	0	0%	0	0%	1	100%
Fiber Glass Fabricators Fiber Glass Materials	1,517 327		0	4,002 4,002	0	0% 0%	0	0% 0%	0	0 0%
Fiber Glass Materials Fiber Glass Products	2,200	2,603	2	3,235	2	100%	0	0%	0	0%
Fiber Optics	6,647	1,739	27	1,550	20	74%	5	19%	2	2 7%
Fiberglass - Bathtubs & Showers	554	3,654	5		1	20%	4		0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Fiberglass - Fabrication & Repair	2,713	2,421	13	2,060	6	46%	7	54%		0 0%
Filing Equipment, Systems & Supplies	1,879	2,719 4,731	36	1,385 4,002	36 0	100% 0%	0		(	0 0%
Film Scrap	41		1	,	0	0%	1	100%	(	
Filtering Materials & Supplies	4,265	2,078	35	1 404	11	31%	24			0 0%
Filters - Air & Gas	3,729	2,174	11		10	91%	1	9%	· ·	0 0%
Filters - Liquid	688	3,515	(		0	0%	0	0%	(	0 0%
Filters Air & Gas Cleaning	958		2	3,235	1	50%	1	50%	(	0 0%
Financial Consultants - No License Required	44,723	574	64		50	78%	12		2	2 3%
Financial Planning Consultants	300,544	96	208		156		45			7 3%
Financial Planning Kit	337		(	1/002	0	0%	0		(	0 0%
Financial Services	1,408,821	17 259	3,633	42 482	3,193 180	88% 80%	371 33	10%	69 12	9 2% 2 5%
Financing Financing Consultants	114,622		225						14	3 6%
Financing Consultants	51,136				28	58%	17			
Fingerprinting - Live Scan	7,907	1,594 3,910	34	1,415 3,524	22	65% 100%	12	35%	(	
Fingerprinting Equipment	183	4,254			0	0%	0	0%		0 0%
Fire & Flood Emergency Service	4,633	2,011			6	100%	0	0%		
Fire & Smoke & Water Clean Up	4,112	2,097	19	1,781		79%	3	16%	ì	1 5%
Fire & Smoke Alarm Systems	51,218	516	66		15 51	77%	14		-	1 2%
Fire & Water Damage Restoration	475,341		847		726	86%	106		15	5 2%
Fire Damage Restoration	11,554		22		19	86%	3	14%	(	0 0%
Fire Department Equipment & Supplies	1,993	2,682	4	2,856	3	75%	1	25%	(	0 0%
Fire Departments	750	3,448		2,700	5	100%	0		(	0 0%
Fire Doors & Shutters	12	4,929	(	4,002	0	0%	0	0%	(	
Fire Escapes	67		(		0	0%	0	0%	(	0 0%
Fire Exit Devices	40			4,002	0	0%	0	0%	(	0 0%
Fire Extinguishers	11,500		8	2,403	6	75%	1	13%		1 13%
Fire Extinguishing Fluid	31	4,793			0	0%	0	0%		0 0%
Fire Hose	83			4,002	0	0%	0	0%		0 0%
Fire Hydrants	625 18	3,578 4,886	<u></u>		0	0% 0%	0		(	
Fire Lookout Stations	400				0	0%				
Fire Mitigation Fire Protection Consultants	9,705	3,843 1,450	17		0	29%	0 12		(	
Fire Protection Consultants	11,081	1,450	15	1,863 1,941	3	53%	12	47%	(	
Fire Protection Equipment & Supplies	26,928		20		12	60%	6	30%		2 10%
Firearm Manufacturer	2,361	2,536	25		16	64%	9	36%		0 0%
Fireplace Equipment - Retail	30,339		88		74	84%	13		1	1 1%
Fireplace Equipment - Wholesale & Manufacturers	4,282		24		20	83%	4			0 0%
Fireplaces	82,425	351	316		271	86%	41			
Fireproofing	950	3,285	1	3,524	0	0%	1	100%	(	0 0%
Fireproofing Materials	950 113	4,433	C	4,002	0	0%	0		(	0 0%
Firewood	19,694	1,001	43	1,269	19	44%	22	51%		2 5%
Fireworks	6,689	1,732	14		5	36%	8		1	
First Aid Instruction	6,471	1,752	20		13	65%	7	35%	(	
First Aid Supplies	1,872	2,724	10		5	50%	5		(	
Fish & Seafood - Retail	14,507		50		34	68%	15			1 2%
Fish & Seafood - Wholesale	7,855	1,598	12		6	50%	5	42%		1 8%
Fish & Seafood Brokers	1,027	3,214		3,235	1	50%	1	50%		0 0%
Fish By-Products	178			3,524	1	100%	0		(	-
Fish Hatcheries Fish Nets	1,526	2,886 4,550		3,235		100%	0	0%		0 0%
Fish Processors	544		2	4,002 3,235	2	100%	0			0 0%
Fish Processors Equipment	28	4,813			0	0%	0		(	
Fishermen - Commercial	264				0	0%	0			
Fishermens Supplies	2,968		23		9	39%	14		Č	0 0%
Fishery Consultants	284	4,040	1	1,645 3,524	0	0%	1	100%	Č	0 0%
Fishing Bait	3,385		7	2,488	3	43%	4		(	0 0%
Fishing Charters	7,606		25	1,587	18	72%	7	28%		0 0%
Fishing Licenses	4	5,014	(	4,002	0	0%	0	0%		0 0%
Fishing Piers	449	3,783	2	3,235	0	0%	2	100%	(	0 0%
Fishing Tackle - Repair & Parts	410	3,828	3	3,028	2	67%	1	33%	(	
Fishing Tackle - Wholesale & Manufacturers	2,425 9,580	2,516	16		10 34	63%	6	38%		
Fishing Tackle Dealers	9,580	1,461	53			64%	17			
Fitness Centers	121,705		2,816	60	1,988	71%	734		94	4 3%
Fix-It Shops	2,658	2,445	7	2,488	6	86%	1	14%		
Flag Poles	2,168			2,030	2	50%		50%		0 0%
Flags & Banners Flags & Banners Manufacturers Cumilies	16,251	1,122	42		30	71%	12			
Flags & Banners - Manufacturers Supplies	774			3,028	3	100%	0			0 0%
Flanges Flashers - Electric	32	4,784 4,722		4,002 4,002	0	0% 0%	0	0% 0%	(	
Flatware - Table	986	3,250			0	0%	0		(	
Flavoring Extracts	556	3,652			0	0%	0		(	
Flavoring Extracts - Raw Materials	488				0	0%	0			0 0%
Flea Markets	8,330		34		15	44%	15			
Flight Instructor	964	3,274	15		1	7%	6	40%	8	8 53%
Flight School	8,168	1,566	14		7	50%	3	21%	4	
Floats - Mechanical	4		1	3,524	1	100%	0	0%	(	0 0%
Floats - Parade	45		(	4,002	0	0%	0	0%	(	0 0%
Flock Manufacturers & Processors	16	4,902	1	3,524	1	100%	0	0%	(	0 0%
Flood assistance	829	3,381	1	3,524	0	0%	1	100%		0 0%
Flood Control Equipment	2,220	2,593	3	3,028	3	100%	0		(	0 0%
Floodlights & Search Lights	334	3.955		3,524	0		1	100%		0 0%

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Floor Coatings - Epoxy/Polyurethane	7,645	1,623	18	-/	13	72%	5	28%	(	0 0%
Floor Coverings & Installation Floor Laying, Refinishing & Resurfacing	60,355 219,746	451 138	165 397	609	106 264	64% 66%	56 122			
Floor Machines	219,746	3,648	397	3,235	264	50%	122	50%		
Floor Machines - Rent	102	4,470		4,002	0	0%	0	0%	(	
Floor Machines - Repair	107	4,453	(	4,002	0	0%	0	0%	(	0 0%
Floor Materials - Retail	124,208	239	270		220	81%	42		8	8 3%
Floor Refinishing	1,877	2,721	20		4	20%	16	80% 0%		0 0% 0 0%
Floor Removal, Resurfacing and Refinishing	964 1,070	3,274 3,190		1,002	1	0% 17%	<u>U</u>	83%	(	
Floor Resurfacing	507		2	3,235	1	50%	1	50%		
Floor Treatment Compounds	1,001 7,416	3,235	7	2,488 5 2,591	4	57%	0	0%	3	3 43%
Floor Waxing, Polishing & Cleaning			6		5	83%	1		(	
Floors - Garage	5,376		10		9	90%	1 74	10%		0 0% 6 1%
Floors - Hardwood Floors - Industrial	83,417 7,025	348 1,694	476		396 7	83% 39%	11			
Floors - Laminate	1,272	3,043		-/	3	50%	3	50%	(	0 0%
Floors - Raised	5,354	1,895	15	1,941	6	40%	9	60%	(	
Floral Design Instruction	805 1,721	3,401		3,028	2	67%	1	33%		0 0%
Florist - Funeral Bouquets & Wreaths	1,721	2,790	13		6	46%	5	38%		2 15%
Florists - Brokers Florists - Retail	173 112,081	4,271 270	5,412	2 3,235	4,937	50% 91%	417	50% 8%	58	0 0% 8 1%
Florists - Wholesale	4,785	1,987	3,412		4,937	12%	38	88%		
Florists Supplies	1,344	2,998		2,403	5	63%	2	25%		1 13%
Flour	436	3,802	C	4,002	0	0%	0	0%		0 0%
Flowers - Preserved	3,045	2,341	18		13	72%	5	28%	(	
Foam & Sponge Rubber Foil & Foil Products	3,141 54	2,323 4,661	5	2,700 4,002	5	100%	0	0% 0%		0 0%
Folding Machines	34	5,051			0	0%	0	0%	(	
Food - Sales & Delivery	13,172	1,248	96	851	56	58%	40		· ·	0 0%
Food & Beverage Consultants	3,257	2,291	7	2,488	1	14%	6		(	
Food & Beverage Services	26,018		159		99	62%	60		(	0 0%
Food Brokers	8,896	1,508	13		8	62% 100%	4	3170		1 8% 0 0%
Food Facilities Consultants Food Manufacturers, Wholesalers, Distributors	870 110,382	3,338	234	3,028	183	78%	43	0% 18%		
Food Plans	15,613	1,144	42		20	48%	19			3 7%
Food Processing Equipment & Supplies	5,964	1,803	14		5	36%	9	64%	(	0 0%
Food Products	40,369	618	203		123	61%	77			3 1%
Food Products - Organic	5,977	1,801	18 17		10	56%		39% 59%		1 6%
Food Products Manufacturing Equipment Food Products Reconditioning	2,489	2,492 4,523	1/		7	41% 0%	10	100%		0 0%
Food ServiceManagement	9,131	1,494	26	3,524 5 1,570	21	81%	4			
Foods - Carry Out	41,226	606	388	338	256	66%	130		2	2 1%
Foods - Dehydrated & Freeze-Dried	6,393	1,759	13		5	38%	8	62%	(	
Foot Appliances	1,156	3,123	8		3	38%	4			1 13% 1 2%
Football Clubs Foreclosure Rescue	3,779 10,727	2,159 1,374	45 14		33 6	73% 43%	11	24% 43%		2 14%
Foreclosure Services	30,008	764	115		35	30%	73			7 6%
Foreign Currency Exchange Broker	13,952	1,211	12		9	75%	0	0%		3 25% 4 15%
Forensic Loan Audits	5,143		26		5	19%	17		4	4 15%
Foresters - Consulting	3,793				1	17%	5	83%		0 0%
Forging Equipment	1,154	4,731		4,002	0	0% 0%	0	0% 100%	(	0 0%
Forgings Forklift Repair & Maintenance	2,988	3,125 2,359		3,524	3	50%	2	33%		1 17%
Formal Wear	20,886	975	125		73	58%	26		26	
Foster Child Care	1,474	2,920	C	4,002	0	0%	0	0%	(	0 0%
Foundation Contractors	319,347	88	460		360	78%	77		23	
Foundation Inspection	1,456	2,929 264	145	3,028	3 90	100% 62%	0 42	0% 29%	13	
Foundation Repair & House Leveling Foundations - Education, Philanthropy, Research	113,300 26,830	821	30		20	67%	10		1:	0 0%
Foundries	7,475	1,642	9	2,331	1	11%	8	89%		0 0%
Foundry Equipment & Supplies	836	3,369	3	3,028	2	67%	1	33%		0 0%
Fountains - Drinking	178 6,916	4,263	(	4,002	0	0%	0	0%	(	0 0%
Fountains - Garden, Display	6,916		10	2,247	7	70%	3	30%	(	
Four Wheel Drive Vehicles - Repair & Service	973		46		4 40	67% 87%	2	33% 9%		0 0%
Franchising Fraternal Organizations	23,023 8,580	911 1,533	11		40 8	73%	- 4	27%		
Fraternal Regalia & Supplies	641	3,565	10	2,247	4	40%	6	60%		0 0%
Fraternities & Sororities	114	4,431	- i	3,524	1	100%	0	0%		0 0%
Freight Consolidating	2,316	2,551	2	3,235	1	50%	1	50%	(	0 0%
Freight Forwarding	113,494	263	340	362	271	80%	66	19%		3 1%
Freight Traffic Service	7,486 1,356		52 50		44	85% 0%		13% 78%	11	1 2% 1 22%
Frog Dealers Frozen Custard Machines	1,356	4,389	50		0	0%	39	0%		
Frozen Food Locker Plants	679				0	0%	0		(	
Frozen Foods - Processors	1,092	3,174	8		6	75%	1	13%		1 13%
Frozen Foods - Retail	17,836	1,061	68	1,032	34	50%	32			2 3%
Fruit & Vegetable Growers & Shippers	5,124		11	2,170	7	64%	4			0 0%
Fruits - Dried	258		1	3,524	0	0%	1 0	100%		0 0%
Fruits - Glace Fruits & Vegetables - Retail	9,890	4,784 1,437	49		31	0% 63%	16	0% 33%	(	2 4%
Fruits & Vegetables - Wholesale	5,835		1	3,524	1	100%	0		(	0 0%
Fuel - Biofuels	368	3,899	3	3,028	2	67%	1	33%	(	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Fuel - Diesel	4,148	2,094	3	3,028	3	100%	0	0%	0	0 0%
Fuel - Gasoline	1,723	2,789	92		60	65%	30		2	2 2%
Fuel - Marine	9	4,958	0		0	0%	0		0	
Fuel Economizers	7,647		25 4		24	96%	0			1 4% 0 0%
Fuel Injection Equipment	3,210	2,308 4,974	<u>4</u>	2,000	3	75% 0%		25%	0	0 0%
Fuel Tax Service Fulfillment Services	72,439	391	696	223	627	90%	67		- 0	2 0%
Fumigation Services	1,396	2,968	2	3,235	3	100%	0/			0 0%
Fund Raising Counselors & Orgs	54,106	499	70	1,014	43	61%	24		3	3 4%
Fund Raising Games, Merchandise, Supplies	18,531		77		47	61%	29		1	1 1%
Funeral Directors	59,563	454	164		123	75%	40	24%	1	1 1%
Funeral Directors Equipment & Supplies	1,321	3,011	1	3,524	1	100%	0		0	0 0%
Funeral Escorts	292	4,021	0	4,002	0	0%	0	0%	0	
Funeral Homes	47,660		143		106	74%	36		1	1 1%
Funeral Related Services	57,699	466	192	540	127	66%	63		2	2 1%
Fungicides	3	5,027	0		- 0	0%	0	0%		0 0%
Funnels Fur Business - Retail	138 9,192	4,364 1,492	19		17	0% 89%	<u>U</u>	0%		0 0%
Fur Business - Wholesale & Manufacturers	4,049		21	-/	8	38%	4		9	
Fur Cleaning & Dyeing - Retail	392	3,866	1	3,524	1	100%		0%		0 0%
Fur Cleaning & Dyeing - Wholesale	41		0		0	0%	0		0	
Fur Cuttings	56		- 0	4,002	0	0%	0	0%	- 0	0 0%
Fur Designers	348	3,938	1	3,524	1	100%		0%	0	0 0%
Fur Dressers & Dyers	5	5,005	0	4,002	0	0%	0	0%	0	0 0%
Fur Farms - Equipment & Supplies	33	4,781	0	4,002	0	0%	0	0%	0	
Fur Finishers & Liners	128	4,393	1	3,524	0	0%	1	100%	0	0 0%
Fur Novelties & Accessories	1,151	3,126	2	3,235	1	50%	1	50%	0	0 0%
Fur Skin Dealers & Brokers	781		0		0	0%	0		0	
Fur Storage Furnace Cleaning	997 3,420	3,239	2	3,235	1	50% 50%	0	0% 50%		1 50%
Furnace Cleaning Furnace Sales & Service	3,420 37,851	2,248		3,235 5 1,050	39	59%	24		- 0	0 0% 3 5%
Furnaces - Industrial	4,902		4	2,856	4	100%	0			0 0%
Furniture - Childrens	19,159		139	694	114		22		3	3 2%
Furniture - Outdoor	29,681	775	129	729	78	60%	46		5	5 4%
Furniture - Retail	1,167,355	25	129 12,779	8	10,662	83%	1,890		227	7 2%
Furniture - Rustic	4,177	2,088	30	1,490	13	43%	12		5	5 17%
Furniture - Unfinished	10,564	1,384	59		31	53%	20		8	8 14% 4 7%
Furniture - Used	14,929	1,177	54		29	54%	21		4	1 7%
Furniture - Wholesale	23,207	903	136		83	61%	45		8	8 6%
Furniture Assembly Services	1,540		15	2,331	10	56% 67%		33%	1	1 11% 0 0%
Furniture Cleaning Furniture Cleaning Equipment & Supplies	2,162 513	2,617 3,704	8		10	100%	5	33%	0	
Furniture Designers & Custom Builders	33,728	702	162		94	58%	64		4	
Furniture Frames	240	4,131	9	2,331	6	67%	3	33%	0	
Furniture Manufacturers	80,756	357	509	280	368	72%	127	25%	14	4 3%
Furniture Manufacturers Equipment & Supplies	1,079	3,184		2,403	4	50%	4		0	0 0%
Furniture Pads	77	4,563	1	3,524	1	100%	0	0%	0	
Furniture Rent & Lease	49,929	531	1,065	5 160 1 651	1,014	95% 60%	51 51	5% 34%	0	0 0%
Furniture Repair & Refinish	56,992	473	151	651	91	60%	51		9	
Furniture Repair & Refinish Supplies	1,043		5	2,700		20%	3	60%	1	1 20% 0 0%
Furniture Stripping Fuses - Electric	445	3,790 5,051	1	3,524		100%	0	0%		0 0%
Futon Sales	2,260	2,576	6		- 5	83%		17%		0 0%
Galvanizing	351	3,931	- 0	4,002	- 3	0%	- 1	0%	- 0	0 0%
Gambling Abuse & Addiction Info & Treatment	704	3,497	0	4,002	0	0%	0	0%	0	0 0%
Gambling Machine Supplies and Services	1,439		10	2,247	4	40%	6	60%	0	0 0%
Game - Birds, Venison	388	3,872	4	2,856	2	50%	2	50%	0	0 0%
Game Farms	1,496	2,907	0		0	0%	0	0%	0	
Games & Supplies	104,646	287	446		270	61%	162	36%	14	4 3%
Gaming Tables	538	3,669	<u>5</u> 158	2,700	2	40%	3	60%	0	
Garage Builders	64,155 56,188		158		121	77% 54%	33 63		4	4 3% 4 8%
Garage Door Repair Garage Doors & Openers	335,121	83	708		92 574		109		14 25	5 4%
Garage Organizers	8,248		708	2,331	6	67%	3	33%	0	0 0%
Garbage Disposal Equipment - Industrial & Commercial	5,108		23		15	65%	7	30%	1	1 4%
Garbage Disposal Equipment - Supplies & Parts	3,504	2,230	12	2,117	11	92%	1	8%	0	0 0%
Garbage Disposals - Household	3,507	2,228	29	1,508	21	72%	8		0	0 0%
Garden Centers	18,005	1,055	60	1,103	43	72%	17		0	0 0%
Gardeners	5,875	1,820	6	2,591	0	0%	5	83%	1	1 17%
Gardening Hand Tools	1,090	3,177	2	3,235	2	100%	0	0%	0	0 0%
Garment Hangers	1,264		6	2,591	3	50%	3	50%	0	
Garment Racks Garment Restoration	1,706 344	2,804 3,943	- 1	3,524 3 3,028	1	100% 33%	- 0	67%	0	
Garments - Printing & Lettering	12,570	1,275	345		96	28%	247	72%	2	
Gas - Industrial & Medical - Cylinder & Bulk	2,712		11		8	73%	3	27%	0	
Gas - Propane	98,580	302	743		617	83%	122	16%	4	
Gas - Propane - Equipment & Supplies	40,776	610	583	252	558	96%	25	4%	0	0 0%
Gas Boosters	96	4,492	1	3,524	1	100%	0	0%	0	0 0%
Gas Burners	823	3,387	0	1,002	0	0%	0		0	
Gas Detectors	354 126	3,923	1	3,524	1	100%	0	0%	0	0 0%
	126	4,399	0	4,002	0	0%	0	0%	0	
Gas Lights										
Gas Plant Equipment Gas Power Equipment	200 359	4,206	0		0	0% 50%	0	0% 25%	0	0 0% 1 25%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Gas Recycling Plants Gaskets	20	4,868		4,002	0	0% 100%	0	0%	0	0 0%
Gasoline - Wholesale	1,237 3,797	3,067 2,156	15	3,524 1,941	1 4		11	0% 73%	0	
Gasoline Additives - Manufacturers & Distributors	926	3,297	2	3,235	1	50%	1	50%	0	
Gasoline Plant Equipment	432	3,805	2	3,235	1	50%	1	50%	0	0 0%
Gates	10,356	1,397	35	1,404	20		15	43%	0	0 0%
Gauges & Gages	2,034	2,666	10		5	50% 0%	5	50% 0%	0	0 0%
Gavels Gazebos	3,356	4,994 2,263		.,	<u>U</u>	56%	4	44%	0	0 0%
Gears & Gear Cutting	1,234		-	2,331 3,235	1	50%	1	50%	0	
Gelatin	73	4,581		4,002	0	0%	0	0%	0	
Genealogists	35,934	672	196	533	192	98%	4	2%	0	
Genealogy Services	11,435	1,331	86	907	83	97%	2	2%	1	1 1%
General Merchandise - Retail	259,960	113	3,208		2,129		913	28%	166	
General Merchandise - Wholesale	15,291	1,160	82		46	56% 60%	34	41% 40%	2	2 2% 0 0%
Generators Generators - Electric	5,499 29,747	1,873 770	15 87		77		10	11%	0	0 0%
Generators - Maintenance	1,133	3,147		2,700	3	60%	1	20%	1	1 20%
Generators - Steam	231		1	3,524	0	0%	1	100%	0	
Geochemists	10	4,949	(	4,002	0	0%	0	0%	0	0 0%
Geographers	26		(		0		0	0%	0	
Geologists	1,186			4,002	0	0%	0	0%	0	0 0%
Geologists Supplies	19	4,878		4,002	0	0%	0	0%	0	0 0%
Geophysical Apparatus Geophysicists	67 1,059	4,602 3,197	(	4,002 4,002	0	0% 0%	0	0% 0%	0	0 0%
Geotechnical Engineering	2 453	2 506	1	3,524	1	100%	0	0%		0 0%
Geothermal Heating & Cooling	16,919	1,093	55	1.147	22	40%	33	60%	0	0 0%
Gift Baskets & Parcels	20,416	985	109	796	22 60		48	44%	1	1 1%
Gift Certificates/Cards	39,668	624	134	715	99	74%	32	24%	3	3 2%
Gift Shops	55,865	483	275	438	154		104		17	
Gift Wrapping Materials	1,189	3,101		2,488	0	0%	7	100%	0	0 0%
Gift Wrapping Service	101	4,477		3,524	1 4	100%	0	0% 25%	0	0 0% 2 25%
Giftware - Wholesale & Manufacturers Gilders	5,688	1,845 #N/A			4	50% 100%	2	25%		0 0%
Girls Apparel	1,206			3,524 2,700	2		3	60%	0	
Glass - Beveled, Carved, Ornamental	10,184		20	1,737	16		3	15%	1	1 5%
Glass - Block	10,092	1,416	14		12		2	14%	0	0 0%
Glass - Broken	2,917	2,374	8	2,403	5	63%	2	25%	1	1 13%
Glass - Plate and Window	182,564	175	332	370	220	66%	102	31%	10	
Glass - Repair	17,135	1,084	83	927	43	52%	37	45%	3	3 4%
Glass - Stained & Leaded Glass - Tempered	8,546 189	1,537 4,240	30	1,490 3,235	13 0	43% 0%	17	57% 100%	0	0 0%
Glass Beads - Industrial	67		2	3,235	1	50%	1	50%	0	
Glass Blowers	2,026	2,675	7	2,488	2	29%	5	71%	0	
Glass Board - Up Service	1,987	2,686	3	2,403	5	63%	3	38%	0	
Glass Circles & Specialty Shapes	542	3,664	1	3,524	1	100%	0	0%	0	0 0%
Glass Coating & Tinting	22,891	918	39		27		12	31%	0	
Glass Coating & Tinting Machinery	109 415	4,446		4,002 3,524	0	0%	0	0% 0%	0	0 0%
Glass Coating & Tinting Materials Glass Rods & Tubing	80	3,822 4,550		4,002	1	100%	0	0%	0	
Glass, Mirror & Screen Companies	7,939		20	.,,	13		7	35%	0	
Glassware - Wholesale & Manufacturers	8,858	1,512	51	1,196	22		24		5	5 10%
Glassware Decorators	1,861	2,731	20		10		10	50%	0	0 0%
Glaziers	7,308	1,665	7	2,488	6	86%	1	14%	0	0 0%
Glaziers Supplies	53	4,666	(		0	0%	0	0%	0	0 0%
Global Positioning Systems	10,706	1,375	60		49	82%	11	18%	0	0 0%
Gloves - Cleaning & Repairing Gloves - Work & Industrial	61 1,967			.,	- 0	0% 100%	0	0% 0%	0	
Gloves & Mittens - Dress	1,008	3,227	- /	2,488 3,028	/ n	0%	3	100%	0	0 0%
Go-Karts	4,489		27	1,550	18		7	26%	2	2 7%
Go-Karts Manufacturers	179	4,259	4	2,856	2	50%	0	0%	2	
Gold Buyers	31,398	734	33		14		18	55%	1	1 3%
Gold Leaf	94			4,002	0	0%	0	0%	0	
Gold Stamping Cold Cities & Platinum Dealers	333.532	5,014		4,002	0	0%	0	0%	122	
Gold, Silver & Platinum Dealers Golf Caddies	233,682 249	130 4,113	611	241 4,002	279	46% 0%	209	34% 0%	123	
Golf Carts	24,139	878	103	819	73		29		1	1 1%
Golf Course Architects	45		100	4,002	0	0%	0	0%	0	0 0%
Golf Course Construction	908	3,312		3,235	2	100%	0	0%	0	0 0%
Golf Course Equipment & Supplies	2,051	2,658	5	2,700	2	40%	3	60%	0	0 0%
Golf Courses - Miniature	1,555	2,874	8	2,403		75%	2	25%	0	
Golf Courses - Private	6,849		27		19	70%	8	30%	0	
Golf Courses - Public Golf Equipment - Repair	6,652 115	1,736 4,426	44	1,262	30	68% 0%	13	30% 33%	1 2	1 2% 2 67%
Golf Equipment - Repair Golf Equipment & Supplies - Retail	30,636	745	148	3,028 661	103		40	27%		5 3%
Golf Equipment & Supplies - Retail Golf Equipment & Supplies - Wholesale & Manufacturers	1,389	2,974	7	2,488	7	100%	0	0%	0	0 0%
Golf Instruction	5,323	1,899	23		19		4	17%	0	0 0%
Golf Practice Ranges	815	3,393		2,700	4	80%	1	20%	0	0 0%
	0.54	3,931	4		3	75%	1	25%	0	0 0%
Golf Tours & Promoters	351	3,331								
Golf Tours & Promoters Gourmet Corporate Gifts	351 1,502	2,899	5		4	80%	1	20%	0	0 0%
Golf Tours & Promoters	351 1,502 5,594 2,857	2,899 1,859	11 15	2,700 2,170	8	80%	1 2		0 1	1 9%

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Constraint   15		6,021	1,795		-/		93%	2	7%	0	0%
General Connections				269							
Sections   27.135						- 8		9		4	
General Content Cont		3,503	2,231		2,856	3		1		<u></u>	0 0% 7 9%
General Confess   90   4.666   7   3.228   0   0%   2   100%		27,125	817		1 1 262	30	/1%		20%		1 2%
Governor				2		29		2			0 0%
Series   1992   1993   1995		4		0		0		0	0%		0%
Gan Basses		396		0		0		0			0%
Can Debuts		370	3,894	O		ō		0		C	
Sent Driving		1,759	2,774	0		0		0		C	
Gent Eventors	n Drying	393	3,858	0		0	0%	0	0%	C	0%
Sent Element & Sopies   512   3,70%   6   4,80%   0   0,0   0   0.05						0		0		C	
Gen Longeston						0		0			
Gen Lonseston Supries		512	3,705			0		0	0%	0	
Genetic Control (1994) 277 246 466 146 179 77 297 297 297 297 297 297 297 297 29						0		0		0	
Gent - Scalarship - Frenchic Ald Finder Service   10.662   1.1492   55   1.147   20   366   111   29%   29%   20				246	4,002	0		0		<u>c</u>	0%
Grant Information	NE Cabalarabia Financial Aid Findor Camiles				468		5/%			/	7 3% 4 44%
Graphic Delisioners	nt - Scholarship - Filiancial Alu Filiuer Service		1,302	22	1,14/	20	30%		620/	24 0	
Greet Process					575	80	45%		41%	25	
Gestings						0				0	
Gesele Pumpin	inas	195	4.225		4.002	0	0%	0	0%	0	
Green   Company   Compan						0		0		0	
Genethouse Buildern				2	3,235	0	0%	2		Č	0%
General Engineer & Supplies   2,558   2,469   5   2,700   5   100%   0   0.95		1,438	2,943		3,028	2	67%	1	33%		0%
Geselina Card Manufacturers Sixpolies   266   4,192   2   3,225   3   100%   0   0   0   0   0   0   0   0   0		2,558	2,469	5	2,700	5	100%	0	0%		0%
Geselina Card Manufacturers Sixpolies   266   4,192   2   3,225   3   100%   0   0   0   0   0   0   0   0   0	enhouses	6,927	1,703	10	2,247	9	90%	1		C	0%
Greeting Cards - Wholesale & Manufacturers		206	4,192	2	3,235	2	100%	0		C	
Gelles, Registers & Diffusers   774   3,432   1   3,524   1   100%   0   0%   0   0%   0   0%   0   0%   0   0								17		0	0%
Gending Precision & Production   Gold   3,373   0   4,002   0   0%   0   0%   0   0%   0   0%   0   0	eting Cards - Wholesale & Manufacturers	2,912	2,375	17		16		1	6%	0	
Grinding Mischines   696   3,507   1 3,526   0 0 9%   1 109%   1				1		1		0		C	0%
Grinding Wheels   32   4,757   0   4,002   0   0%   0   0%   0   0%		634	3,573			0		0			
Grinding Wheels   32   4,757   0   4,002   0   0%   0   0%   0   0%		696	3,507	1	3,524	0	0%	1		0	
Grocers - Netal   122,793   242   977   169   776   79%   190   1996   1906   1996   1906   1996   1906   1996				U	4,002	0		0			
Grocer - Wholesale		122 203		977	160	776	79%	190	19%	11	
Grocery - Sulk Food Stores   29,491   778   106   804   64   60%   41   39%   67mmmts   12   4,529   0   4,002   0   0 %   0   0 %   0   0 %   0   0 %   0   0								190		11	
Ground Maintenance   12   4,929   0   4,002   0   0%   0   0%   0   0%   0   0%   0   0								41		1	1 1%
Ground Maintenance	nmets									Ċ	
Group Homes						3		3		C	0%
Grout Resurfacing & Repair   7,603		6,360	1,762	5	2,700	1	20%	4	80%	C	
Court Dos				13		5	38%	6	46%	2	2 15%
Guards - Dora Window   2,241   2,586   9   2,331   8   89%   1   11%				0		0		0		C	
Guards - Door & Window   2,241   2,586   9   2,331   8   89%   1   11%				1		1		0		C	
Guards - Machine   2   5,051   0   4,002   0   0%   0   0%	rdian Services - Adult & Child	3,689	2,185	2	3,235	1	50%	1		<u>0</u>	
Guets Ranch Guide Service 9.18 3,304 9 2,331 4 44% 5 56% Guide Service 9.5,715 1,843 2 11 1,703 17 81% 4 19% Guitars & Ampliflers Guitars & Ampliflers Guitars & Ampliflers 9.4,945 1,961 54 1,164 22 41% 31 57% Gumming Service 9.4,945 1,961 54 1,164 22 41% 31 57% Gumming Service 9.4,945 1,961 0 4,002 0 0 0% 0 0% 0 0 0% Gun Dealers Gumming Service 9.4,846 342 511 279 320 63% 181 35% Gun Safety & Marksmanship Instruction 1,1213 3,085 10 2,247 9 9 90% 1 1 10% Gun Safety & Marksmanship Instruction 4,24,044 880 33 1,443 18 55% 15 55% 15 45% Gun safety & Marksmanship Instruction 4,1213 4,085 12 7 738 56 46% 63 50% Guns Accomments 4,1213 4,084 41 1,306 27 66% 10 24% Guns & Guns & Gunsmiths 4,1215 4,195 602 245 384 64% 64% 181 30% Gutter Leaf Guards 4,14,225 1,197 555 1,147 4 31 76% 9 22% Gutter Leaf Guards 5,197 1,197 555 1,147 4 31 76% 9 16% Gutter Leaf Guards 5,197 1,197 5,197 1,198		2,241		9		8		1		C	0%
Guide Service   S,715		2	5,051	0	4,002	0		0		0	0%
Gurlaria & Amplifiers		918	3,304	21	2,331			5		<u>C</u>	
Gumming Service   4   5,014   0   4,002   0   0 %   0   0 %   0   0 %   0   0 %   0   0										1	1 2%
Gun Dealers   84,876   342   511   279   320   63%   181   35%   Gun Safes   1,213   3,085   10   2,247   9   90%   1   10%   Gun Safes   1,213   3,085   10   2,247   9   90%   1   10%   Gun Safety & Marksmanship Instruction   24,054   880   33   1,443   18   55%   15   45%   Gun safety & Marksmanship Instruction   24,054   880   33   1,443   18   55%   15   45%   Gun safety & Marksmanship Instruction   24,054   880   33   1,443   18   55%   15   45%   Gun safety & Marksmanship Instruction   24,054   45%   66%   63   50%   60%   60%   63   50%   60%   60%   63   50%   60%   64   1,306   27   66%   66%   61   24%   60%   66%   63   50%   60%   64%   64%   618   30%   60%   64%		4,543				22		0		1	0 0%
Gun Safes   1,213   3,085   10   2,247   9   90%   1   10%   Gun Safety & Marksmanship Instruction   24,054   880   33   1,443   18   55%   15   45%   Gun Safety & Marksmanship Instruction   22,074   908   127   738   58   46%   63   50%   Guns - Air, BB and Pellet   25,714   1,844   41   1,306   27   66%   10   24%   Guns - Air, BB and Pellet   25,714   1,844   41   1,306   27   66%   10   24%   Guns - Air, BB and Pellet   25,724   24,50   24,50   24,50   24,50   24,50   Guns - Air, BB and Pellet   25,724   24,50   24,50   24,50   Guns - Air, BB and Pellet   25,724   24,50   24,50   Guns - Air, BB and Pellet   25,724   24,50   Guns - Air, BB and Pellet   25,725   24,50   24,50   Guns - Air, BB and Pellet   25,725   24,50   Guns - Air, BB and Pellet   24,50   24,50   Guns - Air, BB and Pellet   24,50   Guns - A		84 876		511	279	320		181		10	
Gun Safety & Marksmanship Instruction   24,054   880   33   1,443   18   55%   15   45%     Gun Safety & Copes & Mounts   52,074   908   127   738   58   46%   63   50%     Guns - Air, BB and Pellet   5,714   1,844   41   1,306   27   66%   10   24%     Guns & Gunsmiths   155,987   195   602   245   384   64%   181   30%     Gutter Cleaning   24,019   886   41   1,306   31   76%   9   22%     Gutter Leaf Guards   14,225   1,197   55   1,147   43   78%   9   16%     Gutter Subvanpouts   319,079   89   506   283   370   73%   100   20%     Gyrmasiums - Equipment & Supplies   7,127   1,684   21   1,703   11   52%   6   29%     Gyrmastic Equipment & Supplies   1,462   2,925   4   2,856   3   75%   1   25%     Gyrmastic Instruction   135   4,375   0   4,002   0   0%   0   0%     Hail Repair   137   4,367   3   3,028   2   67%   1   33%     Hair Curlers   137   4,367   3   3,028   2   67%   1   33%     Hair Products and Equipment   4,929   0   4,002   0   0%   0   0%     Hair Products and Equipment   4,929   0   4,002   0   0%   0   0%     Hair Removal - Laser & Electrolysis   4,925   13   2,060   7   54%   6   45%     Hair Removal - Laser & Electrolysis   4,944   601   199   556   13   57%   6   42%     Hair Removal - Laser & Electrolysis   4,184   400   199   556   13   57%   6   42%     Hair Removal - Laser & Electrolysis   4,184   400   199   556   13   57%   6   42%     Hair Removal - Laser & Electrolysis   4,184   400   4,2856   3   75%   1   25%     Hair Removal - Laser & Electrolysis   4,184   400   4,2856   3   75%   1   25%     Hair Removal - Laser & Electrolysis   4,184   601   199   556   3   75%   1   25%     Hair Removal - Laser & Electrolysis   4,2856   3   75%   1   25%     Hair Removal - Laser & Electrolysis   4,2856   3   75%   1   25%     Hair Removal - Laser & Electrolysis   4,2856   3   75%   1   25%     Laser & L		1,213	3.085	10	2,247	9	90%	1	10%	C	
Gun sights, Scopes & Mounts   23,074   908   127   738   58   46%   63   50%						18	55%	15		C	0%
Guns & Gunsmiths         155,887         195         602         245         384         64%         181         30% counter Clearing           Gutter Clearing         24,019         886         41         1,306         31         76%         9         22% counter S Clearing           Gutters & Downspouts         1319,079         89         506         283         370         78%         9         16% counter S Clearing           Gymnasiums         29,016         785         723         214         407         56% counter S Clearing         307         42% counter S Clearing           Gymnastiums Equipment & Supplies         7,127         1,684         21         1,703         11         52% counter S Clearing         307         42% counter S Clearing           Gymnastic Equipment & Supplies         7,127         1,684         21         1,703         11         52% counter S Clearing         6         29% counter S Clearing         6         29% counter S Clearing         42,856         3         75% counter S Clearing         1         25% counter S Clearing         1         25% counter S Clearing         1         2,255         4         2,856         3         75% counter S Clearing         1         2,5% counter S Clearing         1         2,5% counter S Clearin	sights, Scopes & Mounts	23,074	908		7 738	58	46%		50%	6	5 5%
Guns & Gunsmiths   155,987   195   602   245   384   64%   181   30%   60tter Cleaning   24,019   886   41   1,306   31   76%   9   22%   60tter Leaf Guards   14,225   1,197   55   1,147   43   78%   9   16%   60tter Stownspouts   219,016   785   723   214   407   56%   307   22%   60tters & Downspouts   29,016   785   723   214   407   56%   307   42%   60tmastic Equipment & Supplies   7,127   1,684   21   1,703   11   52%   6   29%   6   29%   6   283   370   22%   6   28%   6	s - Air, BB and Pellet	5,714	1,844	41	1,306		66%	10	24%	4	10%
Gutter Leaf Guards         14,225         1,197         55         1,147         43         7.8%         9         1.6%           Gutters & Downspouts         319,079         89         506         283         370         7.3%         100         20%           Gymnasiums         29,016         785         723         2.14         407         56%         307         4.2%           Gymnasiums - Equipment & Supplies         7,127         1,684         2.1         1,703         11         55%         6         2.9%           Gymnastic Equipment & Supplies         1,462         2,925         4         2,856         3         7.5%         1         2.5%           Gymnastic Instruction         19,414         1,012         82         931         53         65%         25         30%           Gymsum & Rypsum Products         1135         4,375         0         4,002         0         0%         0         0%           Gymsum & Rypsum Products         1,674         2,825         1         3,524         0         0%         0         0%         0         0%         1         100%         0         0%         1         100%         0         0%         1		155,987	195		245	384	64%	181	30%	37	7 6%
Gutters & Downspouts   319,079   89   506   283   370   73%   100   20%								9		1	1 2%
Gymnasiums         29,016         785         723         214         407         56%         307         42%           Gymnastiums - Equipment & Supplies         7,127         1,684         21         1,703         11         52%         6         29%           Gymnastic Equipment & Supplies         1,462         2,925         4         2,856         3         75%         1         25%           Gymnastic Instruction         19,414         1,012         82         931         53         65%         25         30%           Gypsum & Ryspum Products         135         4,375         0         4,002         0         0%         0         0%           Hair Repair         1,674         2,825         1         3,524         0         0%         1         100%         0         0%           Hair Curlers         587         3,619         4         2,856         4         100%         0         0%         1         100%         0         0%         1         100%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%	er Leaf Guards	14,225	1,197	55	1,147		78%	,	1070	3	3 5%
Gymnastiums - Equipment & Supplies         7,127         1,684         21         1,703         11         52%         6         29%           Gymnastic Equipment & Supplies         1,462         2,925         4         2,856         3         75%         1         25%           Gymnastic Instruction         19,414         1,012         82         931         53         65%         25         30%           Gypsum Products         135         4,375         0         4,002         0         0%         0         0%           Hair Repair         1,674         2,825         1         3,524         0         0%         1         100%           Hair Curlers         587         3,619         4         2,856         4         100%         0         0%         1         100%           Hair Protes         587         3,619         4         2,856         4         100%         0         0%         1         13%         4,367         3         3,028         2         67%         1         33%         4,367         3         3,028         2         67%         1         33%         4,367         3         3,028         2         67%         1										36	
Gymnastic Instruction         19,414         1,012         82         931         53         65%         25         30%           Gypsum & Gypsum Products         135         4,375         0         4,002         0         0%         0         0%           Hall Repair         1,674         2,825         1         3,524         0         0%         1         100%           Hair Curlers         587         3,619         4         2,856         4         100%         0         0%           Hair Dryes         3137         4,367         3         3,028         2         67%         1         33%           Hair Nets         12         4,929         0         4,002         0         0%         0         0%           Hair Ornaments         1,616         2,851         13         2,060         7         54%         6         46%           Hair Products and Equipment         27,525         812         271         445         128         47%         134         49%           Hair Removal - Laser & Electrolysis         41,824         601         199         526         113         57%         64         3.2%           Hair Removing Equi					214		56%	307	42%	9	
Gymnastic Instruction         19,414         1,012         82         931         53         65%         25         30%           Gypsum & Gypsum Products         135         4,375         0         4,002         0         0%         0         0%           Hall Repair         1,674         2,825         1         3,524         0         0%         1         100%           Hair Curlers         587         3,619         4         2,856         4         100%         0         0%           Hair Dryes         3137         4,367         3         3,028         2         67%         1         33%           Hair Nets         12         4,929         0         4,002         0         0%         0         0%           Hair Ornaments         1,616         2,851         13         2,060         7         54%         6         46%           Hair Products and Equipment         27,525         812         271         445         128         47%         134         49%           Hair Removal - Laser & Electrolysis         41,824         601         199         526         113         57%         64         3.2%           Hair Removing Equi	nnasiums - Equipment & Supplies	7,127	1,684		1,703		52%	6	29%	4	4 19% 0 0%
Gypsum & Gypsum Products         135         4,375         0         4,002         0         0%         0         0%           Hail Repair         1,674         2,825         1         3,524         0         0%         1         100%           Hair Curlers         587         3,619         4         2,856         4         100%         0         0%           Hair Dryers         137         4,367         3         3,028         2         67%         1         33%           Hair News         12         4,929         0         4,002         0         0%         0         0%           Hair Products and Equipment         1,516         2,851         13         2,060         7         54%         6         46%           Hair Removal - Laser & Electrolysis         12,275         812         271         445         128         47%         134         49%           Hair Removing Equipment & Supplies         2,267         2,406         4         2,856         3         75%         64         32%	mastic Instruction				2,856					U	
Hail Repair   1,674   2,825   1   3,524   0   0%   1   100%   1   1   100%   1   1   100%   1   1   1   1   1   1   1   1   1						53		25		- 4	
Hair Curlers         587         3,619         4         2,856         4         1,00%         0         0%           Hair Dyres         3137         4,367         3         3,028         2         67%         1         33%           Hair Nets         12         4,929         0         4,002         0         0%         0         0%           Hair Comaments         1,616         2,851         13         2,060         7         54%         6         45%           Hair Products and Equipment         27,525         812         271         445         128         47%         134         49%           Hair Removal - Laser & Electrolysis         41,824         601         199         526         113         57%         64         32%           Hair Removing Equipment & Supplies         2,2767         2,406         4         2,856         3         75%         64         32%				1		0		1			
Hair Dryers         137         4,367         3         3,028         2         67%         1         33%           Hair Nets         12         4,929         0         4,002         0         0%         0         0%           Hair Ornaments         1,616         2,851         13         2,060         7         54%         6         46%           Hair Products and Equipment         27,525         812         271         445         128         47%         134         49%           Hair Removal - Laser & Electrolysis         41,824         601         199         556         113         57%         64         32%           Hair Removing Equipment & Supplies         2,767         2,406         4         2,856         3         75%         1         25%		597	3 610	1	2 856			1			0 0%
Hair Nets   12   4,929   0   4,002   0   0%   0   0%   0   0%   1   1   1   1   1   1   1   1   1	Dryers	137	4.367	3	3.028	2	67%	1		Č	
Hair Ornaments         1,616         2,851         13         2,060         7         54%         6         46%           Hair Products and Equipment         27,525         812         271         445         128         47%         134         49%           Hair Removal - Laser & Electrolysis         41,824         601         199         526         113         57%         64         32%           Hair Removing Equipment & Supplies         2,767         2,406         4         2,856         3         75%         1         25%						0		0			0 0%
Hair Peroducts and Equipment         27,525         812         271         445         128         47%         134         49%           Hair Removal - Laser & Electrolysis         41,824         601         199         526         113         57%         64         32%           Hair Removing Equipment & Supplies         2,767         2,406         4         2,856         3         75%         1         25%	Ornaments	1,616	2,851		2,060	7	54%	6	46%	C	0%
Hair Removal - Laser & Electrolysis         41,824         601         199         526         113         57%         64         32%           Hair Removing Equipment & Supplies         2,767         2,406         4         2,856         3         75%         1         25%	Products and Equipment	27,525	812		445		47%		49%	9	3%
Hair Removing Equipment & Supplies   2,767   2,406   4   2,856   3   75%   1   25%   15%   14   14   14   14   14   14   14   1					526	113		64		22	2 11%
Hair Replacement   45,106   572   158   632   126   80%   30   19%						3		1		0	
	Replacement	45,106	572	158	632	126	80%	30		2	2 1%
Hair Styling and Services         38,423         636         283         430         166         59%         92         33%			636							25	
Hair Weaving 11,016 1,333 81 943 30 37% 41 51% 11,016 1,353 81 943 30 37% 41 51% 11,016 1,353 11 943 30 37% 11,016 1,353 11 943 30 37% 11,016 1,353 11 943 30 37% 11,016 1,353 11 943 30 37% 11,016 1,353 11 943 30 37% 11,016 1,353 11 943 30 37% 11,016 1,353 11 943 30 37% 11,016 1,353 11 943 30 37% 11,016 1,353 11 943 11,016 1,353 11 943 11 943 11,016 1,353 11 943 11	Weaving	11,016	1,353	81		30		41		10	12%
Hallowen Supplies 619 3,585 5 2,700 3 60% 2 40% 1 Hallowen Supplies 5 646 1 9.3 13 2 0,600 4 31% 7 5,42% 7 5,4	oween Supplies					3		2		<u>C</u>	0 0%
1500 1755 15 2,000 1 5170 1 5170				13	2,000	4		7			
Hammocks/Hammock Stands & Chairs		108		1		0	0%	1		0	0 0%
Hampers - Wholesale & Manufacturers		1 167		20		7		12		1	1 5%
Tailur alluring   4,467   2,050   20   1,757   7   3579   12   0079   14   14   14   14   14   15   15   15	dhags			2/0	1,/3/	130	56%	96	35%	24	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Handbags - Manufacturers Equipment & Supplies	667	3,539	3	3,028	1	33%	2	67%	0	0 0%
Handbags - Repairing	172	4,277	0		0	0%	0	0%	0	
Handball Courts	60	4,632	0		0	0%	0	0%	0	
Handkerchiefs	1	5,075	0		0	0%	0	0%	0	
Handles - Wholesale & Manufacturers Handmade Art	448 779	3,788 3,427	14	3,524 1,999	0	0% 43%	1 5	100% 36%	0	0 0% 3 21%
Handwriting Analysts	630		14	4,002	0	0%	0	0%	<u> </u>	0 0%
Handwriting Experts	259	4,095	0	4,002	0	0%	0	0%	0	0 0%
Handyman Services	417,522	67	812		347	43%	429	53%	36	
Hang Gliding & Instruction	593		2	3,235	2	100%	0	0%	0	
Hardscapes	10,057	1,419	22	1,675	12	55%	10	45%	0	0 0%
Hardware - Builders	2,673	2,441	6	2,591 3,235	3	50%	2	33%	1	1 17%
Hardware - Marine	522	3,692	2	3,235	2	100%	0	0%	0	
Hardware - Retail	62,542		366		205	56%	151	41%	10	
Hardware - Wholesale & Manufacturers	10,547	1,385	39	1,342	37	95%	2	5%	0	0 0%
Hardware Consultants	831 141,055	3,376	190	3,524 546	106	100%	78	0% 41%	0	0 0% 6 3%
Hardwood Floor Contractors Hardwood Floor Maintenance	1,302	214 3,025	190	3,235	106	56% 100%	78	0%	<u>6</u>	0 0%
Hatcheries - Poultry	2,665	2,444	5	2,700	5	100%	0	0%	0	0 0%
Hats - Clean & Renovate	365	3,908	0	4,002	0	0%	0	0%	0	
Hats - Retail	7,418		76		46	61%	27		3	3 4%
Hats - Wholesale & Manufacturers	1,640		5		4	80%	1	20%	0	0 0%
Hauling & Clean Up Services	6,202	1,777	12	2,117	4	33%	8	67%	0	0 0%
Hawaiian Goods	1,267	3,047	1	3,524	1	100%	0	0%	0	0 0%
Hay	2,341	2,542	5	2,700	4	80%	0	0%	1	1 20%
Hay Rides	220	4,168	3	3,028	1	33%	2	67%	0	0 0%
Hazardous & Medical Waste Services	15,241	1,164	227	479	216	95%	8	4%	3	3 1%
Hazardous Material Control & Removal	1,804		0	4,002	. 0	0%	_0	0%	. 0	0 0%
Health & Diet Food Products - Wholesale & Manufacturing	40,738	612 59	219		161	74%	54		4	
Health & Diet Products - Retail	482,566	753	4,159	36 472	2,847 158	68%	1,196 75	29% 32%	116	6 3% 5 2%
Health & Fitness Program Consultants Health & Medical - General	30,405 387,304	753	238 2,056	89	1,717	66% 84%	311	15%	28	
Health & Medical Products	129,154		1,554		816	53%	637	41%	101	
Health & Wellness	128,596	233	455	308	336	74%	103	23%	16	
Health Care - Placement	4,256	2,082	4		4	100%	0	0%	16 0	0 0%
Health Care - Staffing	12,108	1,298	13		5	38%	8	62%	0	
Health Care Linen Service	188	4,241	0	4,002	0	0%	0	0%	0	0 0%
Health Care Management	24,097	879	127		108	85%	19	15%	0	
Health Care Referral	4,537	2,022	43	1,269	31	72%	12	28%	0	0 0%
Health Clubs	211,745		4,626	30	3,817	83%	716		93	3 2%
Health Maintenance Organizations	32,752	715	311	398 3,524	257	83%	51	16%	3	3 1%
Health Recording Service	918		1	3,524	1	100%	0	0%	0	
Health Resorts	8,231	1,561 2,269	61 46		26 18	43% 39%	30 28	49% 61%	<u>5</u>	-
Health Savings Administrators Hearing Aids & Assistive Devices	3,330 184,936	173	493		389	79%	81	16%	23	
Hearing Aids & Assistive Devices  Hearing Aids Parts & Repairing	196		3 453	3,028	303	100%	01	0%	23	
Heat Exchangers	975	3,264	0	4,002	0	0%	0	0%	0	0 0%
Heat Pumps	8,304		32		21	66%	8	25%	3	3 9%
Heat Recovery Equipment & Systems	190		0	4,002	0	0%	0	0%	0	0 0%
Heat Sealing	194	4,226	0	4,002	0	0%	0	0%	0	
Heat Sealing Equipment & Supplies	27	4,820	1	3,524	0	0%	1	100%	0	
Heat Supply Companies	1,501	2,900	9	2,331	2	22%	7	78%	0	0 0%
Heat Treating - Metal	1,390	2,9/3	0	4,002	0	0%	0		0	
Heat Treating - Metal - Equipment & Supplies	266		0	-,	0	0%	0	0%	0	0 0%
Heaters - Automotive	143	4,347	1	3,524	2 275	0%	1	100%	0	
Heating & Air Conditioning Heating & Air Conditioning - Filters	2,321,454 4,534	2,024	3,977 11	2,170	3,275	82% 73%	646	16% 18%	<u>56</u>	1 9%
Heating & Cooling Demolition	220		7	3,235	0	0%	2	100%	1	0 0%
Heating Contractors	370,641	75	547	266	400	73%	122	22%	25	5 5%
Heating Equipment	25,520	849	62	1,086	47	76%	13	21%	2	2 3%
Heating Equipment & Systems Cleaning & Repair	35,996	671	80	950	53	66%	27	34%	0	0 0%
Heavy Duty Equipment Repair	4,107		6	2,591	3	50%	3	50%	0	
Heavy Equipment Rubber Tracks	413	3,824	3	3,028 2,488	2	67%	1	33%	0	0 0%
Helicopters - Charter, Rent & Lease	1,385	2,976	7		0	0%	5	71%	2	
Helicopters - Parts & Supplies	623		4	2/030	3	75%	1	25%	0	0 0%
Hemp Products	16	4,902	1	3,524	1	100%	0	0%	0	0 0%
Herbs	52,876	507	290		201	69% 0%	78	27%	11 0	
Hinges	312 286	3,992 4,035	0	4,002 4,002	0	0%	0	0% 0%	0	
Hinges Historical Places	264		1		1	100%	0	0%	0	0 0%
Historical Structure Preservation	404	3,834	1	3,524 3,524	1	100%	0	0% 0%	0	
Hobby & Model Construction Supplies - Retail	48,044		313	397	180	58%	129		4	4 1%
Hobby & Model Construction Supplies - Wholesale & Manufacturing	3,203		19	1,781	15	79%	4	21%	0	0 0%
Hockey Clubs	1,336	3,002	4	2,856	2	50%	2	50%	0	0 0%
Hog Farms	449	3,783	1	3,524	0	0%	1	100%	0	0 0%
Hoists	535	3,673	0	4,002	0	0%	0	0%	0	0 0%
delde - Commenter	19,289	1,017	175	580	83	47%	89	51%	3	3 2%
Holding Companies		1,294	18	1,818	12	67%	4	22%	2	
Holistic Practitioners	12,159									
Holistic Practitioners Home Accessories	18,957	1,026	186		82	44%	90	48%	14	
Holistic Practitioners Home Accessories Home Automation	18,957 9,525	1,026	31	1,468	26	84%	5	16%	0	0 0%
Holistic Practitioners Home Accessories	18,957	1,026		1,468 40			90 5 642 27	16% 16%		0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Home Demonstrations	1,130 32,028	3,150	2	3,235	0	0%	1	50%	1	50%
Home Design & Planning	32,028	725	42		20	48%	21	50%	1	2%
Home Economics Consultants	993		3	3,028	2	67%	1	33%	0	
Home Electronics	62,691		1,684		1,462	87%	210	12%	12 0	1%
Home Electronics - Designers Home Health Services	1,025 310,943	3,217	229	2,591 477	165	50% 72%	58	50% 25%		0%
Home Health Services - Skilled	9,314		223	3,028	103	100%	38	0%	0	0%
Home Improvements	1,356,223	3 20	4,006	3,026	2,864	71%	1,000	25%	142	
Home Improvements - Additions	24,052		39	1,342	24	62%	15	38%	0	0%
Home Inspection Service	375,609	74	483		353	73%	125	26%	5	1%
Home Owners Associations	8,010		74		55	74%	19	26%	0	
Home Repair & Maintenance	21,304	961	138	698	50	36%	78	57%	10	7%
Home Sitting Services	4,155	2,092	3	3,028	3	100%	0	0%	10 0	0%
Home Staging	6,675	1,733	8	2,403	4	50%	4	50%	0	
Home Theater	43,070	591	105	807	80	76%	23	22%	2	2 2%
Home Warranty Plans	242,876		4,320	32	3,300	76%	502	12%	518	12%
Homeopaths	10,523	1,387		2,700	3	60%	2	40%	0	0%
Honey	2,511		3	3,028	2	67%	1	33%	0	0%
Honeycomb Materials	60 123	4,632		4,002	0	0%	0	0% 0%	0	0%
Honing Machines & Equipment				1,002	0	0%	0		0	
Hookah Bars	32			4,002	0	0%	0	0%	0	0%
Horse Breeders	6,716		13	2,488	1	14% 62%	3	43% 38%	3	
Horse Equipment & Supplies	6,006 4,833		32		14	62% 44%	17	53%		3%
Horse Equipment & Supplies Horse race Handicapping	4,833 204	1,980 4,199	32	3,524	14	0%	1/	100%	1	0%
Horse Riding/Horse Trail Rides	5,550	1,865	17		Ω	47%	<u> </u>	53%	0	0%
Horse Shoeing	1,414	2,960	1/	3,235	1	50%	1	50%	0	0%
Horse Training	6,933	1,702	16	1,899	10	63%	5	31%	1	6%
Horse Transporting	3,034		8		3	38%	5	63%	0	0%
Horseshoe Equipment & Supplies	895	3,324	Č	4,002	0	0%	0	0%	0	0%
Horticultural Consultants	1,625		19		6	32%	13	68%	0	
Hose & Tubing - Flexible Metal	490	3,730	C		0	0%	0	0%	0	0%
Hose & Tubing - Rubber & Plastic	754	3,443	3	3,028	1	33%	2	67%	0	
Hose Couplings & Fittings	1,305 2,786	3,024	1	3,524	0	0%	1	100%	0	
Hosiery - Retail			12	2,117	8	67%	4	33%	0	
Hosiery - Wholesale & Manufacturers	999	3,237		2,700	5	100%	0	0%	0	0%
Hospices	20,352		3	3,028	2	67%	1	33%	0	0%
Hospital & Medical Equipment & Supplies	162,599		624	237	486	78%	135	22%	3	0%
Hospital Consultants	5,282	1,907	42		22	52%	19	45%		2%
Hospitality	731	3,467	12 481		9	75%	3	25% 4%	0	0 0%
Hospitalization, Medical & Surgical Plans	25,494 135,011	850	1,915	298 94	463 1,619	96% 85%	18 285	15%	11	
Hospitals Hostels	651	224	1,513		7,019	44%	283	56%	0	
Hotel Product Sales	1,400	2,964	24		15	63%	9	38%	0	
Hotels	169,995		5,676		3,905	69%	1,724	30%	47	
Hotels - Reservations	76,629		837		761	91%	71	8%	5	1%
House & Building Movers	25,036	860	55		30	55%	23	42%	2	4%
House Cleaning	259,191		440	314	302	69%	115	26%	23	5%
House Cleaning Equipment & Supplies	3,614	2,204	14	1,999	7	50%	7	50%	0	
House Furnishings & Services	11,509		72		48	67%	11		13	
Household Management	205	4,196	2	3,235	2	100%	0	0%	0	
Housewares - Retail	28,907		272		249	92%	22	8%	1	0%
Housewares - Wholesale & Manufacturers	1,223	3,079	15		9	60%	4		2	
Housing Authorities	4,437		31		28	90%	3	10%	0	
Housing Consultants & Referral Service	3,425	2,245	25		10	40%	15	60%	0	
Hubcaps - Sales Human Factors - Research & Development	1,595 3,530	2,859 2,224		2,591 3,524	6	100%	<u>U</u>	0% 100%		0 0%
Human Resources	32,493		29	1,508	18	62%	11		0	0%
Human Services Organizations	4,848		23	2,403	6	75%	2	25%	0	0%
Humane Societies	1,428		7	2,488	6	86%	1	14%	0	0%
Humidifying Apparatus	275	4,055	3	3,028	3	100%	0	0%	0	0%
Hunting & Fishing Services & Supplies	41,980	599	110	792	86	78%	23		1	1%
Hydraulic Equipment & Supplies	8,025	1,576	14		8	57%	- 6	43%	0	0%
Hydraulic Equipment Repair	5,830	1,824	8	2,403	3	38%	5	63%	0	
Hydrologists	235	4,140		4,002	0	0%	0	0%	0	0%
Hydronic Heating	1,201		2	3,235	1	50%	1	50%	0	0%
Hydroponics - Equipment & Supplies	7,409		15		9	60%	6	40%	0	
Hydroseeding	3,137	2,324	3	3,028	1	33%	2	67%	0	0%
Hygrometers	149			2,700	0	0%	5	100%	0	
Hypnotherapists - Hypnotists	30,028	763	116	771	106	91%	10	9% 20%	0	0%
Ice Cream & Frozen Desserts - Dealers	3,722 8,893		36	2,700 1,385	21	80% 58%	1 12		- 0	0%
Ice Cream & Frozen Desserts - Dealers Ice Cream & Frozen Desserts - Mfq & Dist	8,893 2,149		36		6	100%	0	0%	0	
Ice Cream Cone Manufacturers & Distributors	2,149				0	0%	0	0%	0	
Ice Cream Freezers	152				0	0%	0	0%	0	
Ice Cream Manufacturers Equipment	592	3,617	· · · · · · · · · · · · · · · · · · ·	1,002	4	67%	2	33%	0	0%
Ice Cream Manufacturers Supplies	94		(	4,002	0	0%	<u> </u>	0%	0	0%
Ice Cream Mixes	39			4,002	n	0%	0	0%	0	
Ice Crushers	21	4,860	(	4,002	0	0%	0	0%	0	0%
Ice Machine Repair	326	3,967	Č		0	0%	0	0%	0	0%
Ice Making Equipment & Machines	2,179	2,607		2,488	3	43%	4	57%	0	0%
			(		0	0%	0	0%		0%
Ice Melting Equipment & Supplies Ice Sculptures	177 102	4,265	(		0	0%	0	0%	0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Ice Substitutes	9	4,958	0	4,002	0	0%	0	0%	0	0 0%
Identification Bureaus	228	4,159	6		6	100%	0		0	
Identification Card Service	4,975		20		12	60%	8	40%	0	
Identification Equipment & Supplies Identity Theft Protection & Prevention Services	3,277 87,994	2,285 335	128		120	100% 94%	0	0% 6%	0	0 0%
Ignition Interlock Devices	7,828	1,602	55	1,147	120 50	91%	5	9%		0 0%
Image & Graphics Printing	72,391	392	211		145	69%	57		9	9 4%
Immigration & Naturalization Consultants	44,453	577	190		159	84%	29		2	2 1%
Import Representatives	1,335	3,005	7	2,488	2	29%	5	71%	C	0 0%
Importers	22,599	927	71	1,006	33	46%	36	51%	2	2 3%
Impregnating	2,030	2,670	8	2,403	6	75%	2	25%	0	0 0%
Imprinting	1,747		8		3	38%	5	63%	0	
In-floor Heating	126		1	3,524	1	100%	0		0	
In-Home Autism Therapy	949		0		0	0%	0	0%	<u>C</u>	
In-Home Care Incense	69,957 1,235	3,070	33	1,443 2,403	24	73% 63%	3	27% 25%	<u>C</u>	1 13%
Incentive Programs	34,180	692	352	356	340	97%	10		2	2 1%
Incinerators	34,100	5,014	332		0	0%	0	0%		0 0%
Incinerators - Supplies & Parts	. 4	5,014	0	4,002	0	0%	0	0%	Č	0 0%
Incorporating Companies	67,392	416	83	927	57	69%	23		3	3 4%
Indexing Service - Book, Periodical	21	4,860	0		0	0%	0	0%	C	0 0%
Indian Goods	1,091		4		4	100%	0	0%	Č	0 0%
Indoor Sky Diving	102	4,470	1	3,524	1	100%	0	0%	C	0 0%
Induction Heating Equipment	184	4,251	0	4,002	0	0%	0		C	0 0%
Industrial Consultants	3,766	2,162	7	2,488	5	71%	2	29%	0	0 0%
Industrial Developments	1,580	2,862	0		0	0%	0	0%	0	0 0%
Industrial Equipment & Supplies	77,545	374	145		119	82%	25	17%	1	1 1%
Industrial Hygiene Consultants	1,192		0	4,002	0	0%		0%		0 0%
Industrial Manufacturers	25,838	838	55		39	71%	16		<u>C</u>	0 0%
Industrial Painting Industrial Products Wholesalers & Distributors	1,141 26,335	3,137 831	37	3,028 1,369	29	0% 78%	<u>3</u>	100% 16%		
Infomercials	5,074		93	869	87	94%	6		2	
Information Bureaus	65,529	426	568		432	76%	94		42	
Information Processing & Retrieval Equipment & Systems	4,738	1,997	500	2 501	752	33%	4		0	
Information Trocessing & Rective Equipment & Systems Information Technology Services	162,190	187	525	2,591 274	354	67%	148	28%	23	3 4%
Infrared Equipment	1,175		4		0	0%	4		C	
Infrared Inspection	494	3,724	0	4,002	0	0%	0	0%	C	0 0%
Ink Cartridge - Refill & Sales	21,032	971	195		112	57%	82	42%	1	1 1%
Inks - Manufacturers Materials	1,229		9		6	67%	3	33%	C	0 0%
Inks - Print & Lithograph	667	3,539	4		3	75%	1	25%	C	0 0%
Inks - Writing & Marking	694 1,495	3,509	2	3,235	2	100%	0	0% 25%	0	0 0%
Insect Control Devices	1,495	2,908	4		3	75%	1		0	
Insecticides	697		0	.,	0	0%	0	0%	<u>C</u>	
Inserts - Screw Thread	14	4,917	0		0	0% 0%	0	0% 0%	C	
Inspection Devices - Industrial	1,124 740		4		4	100%	0	0%		
Instrument Cases Insulation Contractors Equipment & Supplies	5,071	1,936	10		2	20%	<u> </u>	80%		0 0%
Insulation Materials	13,835	1,214	18		15	83%	3	17%		0 0%
Insulation Materials - Electric	1,701	2,809	0		0	0%	0	0%	Č	
Insulation Removal	147		0		0	0%	0	0%	C	
Insurance - Accident & Health	26,182		75		56	75%	18		1	1 1%
Insurance - Auto	223,673	135	1,287		1,154	90%	123	10%	10	0 1%
Insurance - Aviation	410	3,828	0		0	0%	0		C	
Insurance - Bonding	2,805	2,396	1	3,524	1	100%	0	0%	0	0 0%
Insurance - Crop	1,256		0		0	0%	0	0%	C	
Insurance - Dental	7,198	1,679	34	1,415 3,235	28	82% 100%	5	15% 0%		1 3%
Insurance - Disability Insurance - Employee Reposits	1,497	2,906	51	3,235	2		11			0 0% 1 2%
Insurance - Employee Benefits Insurance - Fire & Flood Specialists	80,709 10,241	358 1,405	51		39	76% 82%	11	9%	1	1 9%
Insurance - Funeral	6,897	1,706	11	3,028	3	100%	0	0%	1	0 0%
Insurance - Health	165,836	184	909	178	840	92%	62	7%	7	7 1%
Insurance - Homeowners	48,292	544	158	632	137	87%	19		2	2 1%
Insurance - Liability	9,038	1,501	16	1,899		75%	4	25%	0	0 0%
Insurance - Life	241,843	123	359		12 337	94%	19	5%	3	3 1%
Insurance - Long Term Care	6,012	1,798	5		5	100%	0	0%		0 0%
Insurance - Marine	2,693	2,435	15	1,941	14	93%	1	7%	C	0 0%
Insurance - Medical Liability	3,227	2,306	6	2,591	5	83%	1	17%	0	
Insurance - Medicare Services	11,099	1,344	25		16	64%	8	32%	1	1 4%
Insurance - Medicare Supplement	3,339		0		0	0%	0	0%	C	0 0%
Insurance - Property	47,303	555	106		85	80%	21	20%		0 0%
Insurance - Rental Insurance - Senior Products	7,237 12,531	1,671 1,276	13	2,060 3,235	9	69% 100%	1	8% 0%		3 23% 0 0%
Insurance - Senior Products Insurance - Travel	36,152		186	561	180	97%	6	3%	0	
Insurance - Natical	9,576	1,463	25		160	64%	8		1	1 4%
Insurance - Viducal Insurance - Workers Compensation	34,358		25		25	100%	0	0%	1	
Insurance Agency	211,013	148	331	371	248	75%	75		9	8 2%
Insurance Agents	30,007	765	108			71%	26			5 5%
Insurance Claim Processing Services	56,989	474	264		77 227	86%	35	13%		2 1%
Insurance Companies	1,922,024	11	9,116		8,515	93%	539	6%	62	
Insurance Consultants	71,405		78	965	57	73%	19	24%	2	2 3%
Insurance Inspection & Audits	3,960	2,119	4	2,856	1	25%	3	75%		0 0%
Insurance Rating Bureaus	1,083	3,181	1	3,524	1	100%	0	0%	C	0 0%
Insurance Services	685,943	40	2,509	65	2,336	93%	129	5%	44	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Insurance Services - Commercial	11,376		14		14	100%	0	0%	0	0%
Insured Property Replacement Service	8,895	1,509	157	635	157	100%	0	0% 2%	0	0%
Interactive Media	5,221	1,917	298		293	98%	5		0	
Intercoms Systems & Services	1,730	2,785	11	-/	9	82%		18%	0	
Interior Decorators & Designers Interior Decorators & Designers - Workroom	74,695 1,751	385 2,776	152	3,028	86	57% 67%	61	40% 33%	5	3%
	7,725	1,612	43		22	51%	- 1	14%	15	35%
Interior Decorators & Designers Supplies Interior Designers - Architectural	1,731	2,783	4.	2,700	22	40%	3	60%	0	
Interior Designers - Commercial	994			2,591	2	33%	4	67%	0	0%
Interior Designers - Registered/Licensed	2,316		7	2,488	2	29%	5	71%	0	
Interior Finishing	1,091	3,175	6	2,591	1	17%	5	83%	0	0%
International Trade Consultants	4,329	2,059	2	3,235	1	50%	1	50%	0 27	0%
Internet - Web Hosting	316,056	90	1,386	129	1,189	86%	170	12%	27	2%
Internet Access Provider	43,882	584	879		828	94%	50		1	. 0%
Internet Auction Service	136,544	221	484	295	430	89%	51	11%	3	1%
Internet Cafes	1,222	3,081	2.00	2,403	1 000	63%	2	25%	1	13%
Internet Gaming Internet Marketing Services	86,493 532,893	337 49	2,067 2,856	88	1,880 2,377	91% 83%	162 356	8% 12%	25 123	1% 3 4%
Internet Selling Services	190,013	168			2,3//	93%				
Internet Services	1,232,651	23	3,033 6,983	15	2,834 6,118	88%	168 745	11%	31 120	
Internet Shopping	1,370,120	19	12,936		10,616	82%	2,085	16%	235	2%
Internet-Based Telephone Service	17,038	1,088	251	463	240	96%	2,003	3%	3	1%
Inventors	10,944	1,356	10	2,247	4	40%	6	60%	0	0%
Inventory Service	7,796	1,605	1	3,524	1	100%	0	0%	0	0%
Investigators	112,230	268	170	597	107	63%	51	30%	12	7%
Investigators - Trademark Infringement	18	4,886		3,524	0	0%	1	100%	0	
Investment Advisory Service	154,452	200	161	623	90	56%	63		8	
Investment Castings	266	4,077			0	0%	0		0	
Investment Management	37,323	652	78		41	53%	27		10	13%
Investment Securities	93,886	315	151		117	77%	26		8	5%
Investment Seminars Invitations & Announcements	15,071 6,840	1,167 1,720	34 36	1,415 1,385	31 17	91% 47%	3 17	9% 47%	0	2 6%
iPod Sales & Service	173	4,271	1		1/	100%	0		0	
Iron Sales & Service	1,719	2,793		3,028	2	67%	1	33%	0	0%
Iron Work	28,016	804	90	884	40	44%	44	49%	6	
Ironing Boards	56	4,651	(		0	0%	0	0%	0	
Irrigation Consultants	10,804	1,366	29		17	59%	9	31%	3	10%
Irrigation Equipment	190	4,237	1	3,524	1	100%	0	0%	0	0%
Irrigation Systems - Install/Design	8,622	1,528	18	1,818	13	72%	5	28%	0	0%
Irrigation Systems - Maintenance/Repair	4,340	2,057	13	2,060	7	54%	6	46%	0	0%
Irrigation Systems & Equipment	77,883	371	123	754	93	76%	25	20%	5	4%
Italian Food Products	1,283	3,036	2	3,235	1	50%	1	50%	0	
Ivory Goods	92			.,	0	0%	0	0%	0	
Jacks Jacks Dannie	1,041	3,206		3,235	1	50% 0%	1	50% 0%	0	
Jacks - Repair Jade & Jade Goods	38	4,754 5,027		1,002	0	0%	0	0%	0	
Jail Equipment	86	4,533			0	0%	0	0%	0	
Jalousies	58	4,640	(	4,002	0	0%	0	0%	0	0%
Janitor Service	239,898	124	204	515	124	61%	64	0% 31%	16	8%
Janitors Equipment & Supplies	13,686		8		7	88%	1	13%	0	0%
Japanese Food Products	208	4,188	3	3,028	1	33%	2	67%	0	
Jeans	1,197	3,097	7	2,488	1	14%	6	86%	0	
Jet Ski/Personal Watercraft	4,902	1,968	48		22	46%	25		1	2%
Jewelers - Retail	793,434		3,184		2,599	82%	541		44	1%
Jewelers - Supplies	6,303	1,769	14		12	86%	2	14%	0	
Jewelers - Wholesale Jewelry Advisory Service	22,803 678	920 3,525	41	1,306 2,488	28	68% 29%	12 5	29% 71%	1 0	2%
Jewelry Buyers	32,953	710	29		16	29% 55%	12		1	3%
Jewelry Castings	1,659	2,834	25		2	50%	7	50%	0	
Jewelry Designers	38,943	629	126	743	79	63%	43	34%	4	
Jewelry Engravers	831	3,376	9		4	44%	4	44%	1	11%
Jewelry Findings	4,868	1,977	24		13	54%	6	25%	5	21%
Jewelry Manufacturers	46,547	562	111	790	83	75%	22	20%	6	5%
Jewelry Polishing & Plating	841	3,362	4	2,856	1	25%	3	75%	0	0%
Jewelry Repair	16,619	1,105	77	971	42	55%	33	43%	2	3%
Jewels - Imitation	3,691	2,183	43		43	100%	0	0%	0	0%
Jigs & Fixtures	24				0	0%	0	0%	0	
Jigs & Fixtures - Components	102.252		214		0 173	0%	0	0%	0	0%
Job Listing & Advisory Services Job Listing & Advisory Services - Advanced Foo	102,352	293	214 24		1/3	81%	32 10	15%	9	9 4% 2 8%
Job Listing & Advisory Services - Advanced Fee Job Lot Merchandise	10,325	1,398 4,860			12	50% 0%	10	42% 0%		
Judgment Recovery	6,705		18		7	39%	9	50%	2	11%
Juice Extractors	1,699	2,810	4	2,856	3	75%	í	25%	0	0%
Juices	1,613		12	2,117	9	75%	3	25%	0	0%
Juke Boxes	709		2	3,235	2	100%	0	0%	0	0%
Jumping Balloon Rental	846	3,361	4	2,856	1	25%	2	50%	1	25% 27%
Junk Dealers	3,268	2,289	11	2,170	5	45%	3	27%	3	27%
Junk Removal	18,751	1,034	61		17	28%	43	70%	1	. 2%
Karaoke Machines & Tapes	2,172	2,612	9		4	44%	5	56%	0	
Karts - Motorized	723 1,147	3,471	5	2,700 2,591	2	40%	3	60%	0	0%
Kennels Equipment & Supplies	1,147	3,132	6	2,591	6	100%	0		0	
Kerosene	157 2,744	4,305 2,415	11		0	0% 73%	0	0% 27%	0	
Key Control Systems				2,170						

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Key Duplication and Cutting	1,642	2,838	28		11		17	61%	0	0 0%
Key Holders	305	4,002	1	3,524	1	100%	0		0	
Kickboxing	935		8		3	38%	5	63%	0	
Kilns Kitchen & Bath - Design & Remodeling	347 282,256	3,941	408		255	0% 63%	134	0% 33%	0 19	
Kitchen & Bath - Design & Kernodeling Kitchen & Bath Design	22,510	933	140	692	48	34%	92	66%	0	0 0%
Kitchen Accessories	38,137	640	268		129		124		15	
Kitchen Cabinet Refacing	10,003	1,424	22		13	59%	8	36%	1	1 5%
Kitchen Cabinets - Refinishing, Refacing & Resurfacing	5,579	1,860	24		8	33%	12		4	
Kitchen Cabinets & Equipment - Household	79,773	362	153	645	102	67%	44		7	7 5%
Kitchen Remodeling	54,989		115		56		49	1570	10	0 9%
Kite Boarding	118	4,420	3	3,028	0	0%	1	33%	2	2 67%
Kites	169			3,028	0		3	100%	0	
Knife Sharpening Devices	2,416		36		14		19	53%	3	3 8% 2 20%
Knit Goods - Retail Knit Goods - Wholesale & Manufacturers	1,712	2,799 4,247	10	2,247 3,028		20% 100%	<u> </u>	60%		0 0%
Knitted Fabrics	280		1	3,524	1	100%	0	0%		0 0%
Knitting Instruction	474	3,754	2	3,235	1	50%	1	50%	0	
Knitting Machines	76	4,569	1	3,524	1	100%	0	0%	- 0	0 0%
Knives - Custom	2,844		27	3,524 1,550	13		14		0	
Knives - Machine	2,294		14		6	43%	8	57%	0	0 0%
Knobs	5,928	1,809	20	1,737	20	100%	0	0%	0	
Kosher Food Products	285	4,037	2	3,235	2	100%	0	0%	0	
Labeling	4,742		5	2,700	3	60%	2	40%	0	
Labeling Equipment	1,525	2,887	2	3,235	2	100%	0	0%	0	0 0%
Labels	1,291	3,031	3	3,028	1	33%	1	33%	1	1 33%
Labels - Fabric	524	3,687	2	3,235	2	100%	0	0%	0	0 0%
Labels - Paper	4,048		25		15		10	40%	0	0 0%
Labels - Plastic, Metal, Foil Labor Contractors	1,148 1,977		0		0	0% 0%	0	0% 0%	0	0 0%
		2,689	1	3,524 2,488	0		<u> </u>	43%		0 0%
Labor Organizations Labor Posters	3,543 20,559	2,221 982	315	392	207	66%	99		9	
Labor Relations Consultants	717	3,480	1	3,524	1	100%	0	0%	0	
Laboratories - Medical	47,176	558	482	297	418		62			2 0%
Laboratories - Research & Development	19,297	1,016	68		58	85%	9	13%	1	1 1%
Laboratories - Testing	35,449		173		77		88		8	8 5%
Laboratories - Veterinary	1,314	3,021	8	2,403	6	75%	2	25%	0	0 0%
Laboratory Equipment & Supplies	8,808	1,515	18		13		4		1	1 6%
Laces	11	4,940	0		0	0%	0	0%	0	0 0%
Lacquers - Manufacturers	55		0	4,002	0	0%	0	0%	0	0 0%
Ladders	936	3,292	5	2,700	5	100%	0	0% 0%	0	0 0%
Ladders - Renting	31	4,793	0	4,002	0	0,0	0		0	
Lake & Pond Management	2,554		0	.,	0	0%	0	0%	0	
Laminated Structural Products	280	4,047	0		0	0%	0	0%	0	
Laminating Equipment & Supplies	1,355	2,992	1	3,524	1	100%	0	0%	0	
Laminations - Motor & Transformer	61	4,625	0		0	0%	0	0%	0	
Laminations - Plastic, Paper Lamp Shade Covers	1,244	3,062 4,468		3,235 4,002	0	0%	2	100%		0 0%
Lamp Shade Frames & Supplies	104 957	3,278		4,002	0	0%	0	0%	0	
Lamp Shades - Cleaning & Repairing	44	4,706	0	4,002	0	0%	0	0%	0	
Lamp Shades - Wholesale & Manufacturers	140		0		0	0%	0	0%	0	
Lamps - Health	341		Ö	4,002	0	0%	0	0%	0	
Lamps - Repair	398		3		2		1	33%	0	
Lamps - Supplies & Parts	2,440	2,511	0		0	0%	0	0%	0	0 0%
Lamps - Wholesale & Manufacturers	463	3,766	7	2,488	5	71%	2	29%	0	0 0%
Lamps & Lamp Shades - Retail	4,259	2,081	14	1,999	9	64%	4		1	1 7%
Land Clearing & Leveling	22,682	924	15		6	40%	9	60%	0	
Land Companies	44,282	578	86	907	42		20		24	4 28%
Landfills - Construction Materials	389	3,871	0	4,002	0	0%	0	0%	0	0 0%
Landfills - Sanitary	1,257 57,189	3,053	3 127	3,028		67% 59%	<u>1</u> 49	33% 39%	0	0 0% 3 2%
Landscape Architects							1,037		3	
Landscape Contractors	1,455,599	15 1,553	2,513	2 170	1,396	64%	1,037	41% 27%	80	1 9%
Landscape Contractors - Commercial Landscape Designers	8,311 105,523	285	11	2,170 527	109	55%	81	41%	8	
Landscape Lighting	103,323	1,394	22		109		10		0	
Landscape Eighting Landscape Maintenance	115,613	256	331	371	123	37%	153		55	5 17%
Landscaping Clean-Up - Spring & Fall	4,525	2,025	55		25		26		4	
Landscaping Equipment & Supplies	27,479	814	82		44		34		4	
Language Schools	11,539	1,321	30	1,490	19	63%	7	23%	4	4 13%
Language Training Aids	5,195	1,920	38		28		6	16%	4	4 11%
Lanyards	1	5,075	C	4,002	0	0%	0	0%	0	
Lapidaries	85		1	3,524	0	0%	1	100%	0	
Lapidary Equipment & Supplies	41	4,731	0		0	0%	0	0%	0	
Laser Cosmetic Services	29,002	786	146		74		43		29	9 20%
Laser Eye Surgery	14,462	1,193	32	1,456	26	81%	4		2	2 6%
Laser Therapy	5,021	1,943	9		5	56%	3	33%		1 11%
Lasers	8,500	1,540	40		17		21		2	2 5%
Lasik Eye Surgery	2,109 267	2,634 4,073	13	-/	9	69% 75%	4	31% 25%	0	0 0%
Latex Products Lathes			4		3	75% 0%	1		0	
	119				<u>U</u>		<u>U</u>	0%		
	704	2 407								
Lathing Contractors Laundries	704 9,444		142	4,002	0 58	0% 41%	0 76	0% 54%	8	0 0% 8 6%

Automation	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
James Scotter   1975   1976	Laundry Consultants	3,411	2,253				54%	13	46%		0 0%
Math All Profession   September   Septem		5,939	1,808	54				20			3 6%
Lamber   Company   Compa				/		4		3			
June   Series National   August   Aug		145	4,622	1	3 524	0		1			0 0%
Jan. 1   June   June		85,805	339	376	342	309	82%	62	16%		5 1%
Tank Stephen Stephen										(	0 0%
Section   Sect	Lawn & Garden Pond Dealers & Supplies	5,829	1,825		1,999	10	71%	4	29%		
Jan   John   June   J		103,560						72			
Jame Name   177,077   26   2,00   37   2,16   600   160   170		34,473		322	383	221					
San Name - Sangeri Nager   1947   900   97   750   97   750   97   750   97   750   97   750   97   750   97   750   97   750   97   750   97   750   97   750   97   750   97   750   97   750   97   97   97   97   97   97   97   9				2.012	2,700	2 216				(	0 0% 3 2%
San Name - Sangeri Nager   1947   900   97   750   97   750   97   750   97   750   97   750   97   750   97   750   97   750   97   750   97   750   97   750   97   750   97   750   97   750   97   97   97   97   97   97   97   9					701	2,316		543	19%	53	5 4%
Som Design Designer											
Lacote Order   100   3-001   12   3-25   0   100   2   1000   6   6   1000				1		0		1		(	0 0%
Land September   1,675   2,725   1,355   0   50   1   1500   5		805	3,401	2	3,235	0		2	100%	(	0 0%
Set   Set		2,753	2,411	11	2,170	7		4	36%	(	0 0%
Inact Products				1	3,524	0		1	100%	(	0 0%
Indit Amount		25	4,832	0	4,002	0		0	0%		0 0%
Good Bernocoles    2   5,000   5   0,000   6   0,000		291	4,025	1		0		0			1 100% 0 0%
Inch Intelligence   206   4,196   2   2,205   2   300%   0   0   0   0   0   0   0   0   0		35		0		0		0			
Loseth Development	Lead Testing	205	4 196	2	3 235	2		0	0%		
Gas Descript Jensenbers   3-07   2-101   3   2-700   5   105m   0   0   0   0   0   0   0   0   0				1	3,524	1		0			
Lack Description				5	2,700	5		0		(	0 0%
Jaseps Seroce   59,040   524   327   377   386   678   37   11%   4   4   4   4   4   4   4   4   4			2,013		2,060	9	69%		31%		0 0%
Lather Codemic   1,166   3,000   3   5,000   2   67%   1   3,20%   0		50,610	524		377	286	87%	37		- 4	
Leader Coording - Retail	Leather	4,995	1,948		1,999	5	36%	8	57%	1	1 7%
Cacher Control Profession & Manufacturers   198	Leather Cleaning			3	3,028	2	67%	1		(	
Cather Friedrick   7   5,05    6   4,000   0   0   0   0   0   0   0   0   0				49	1,216	22					5 10% 0 0%
Earther Finishers		198	4,218	1	3,524	1			0%		
Inather printings		567				0					
Castler Code - Dealers						0		0			
Leather Cooks - Repair   Leather Cooks - Rep		9,603	1,459		714	104	77%	30	22%	1	1 1%
Lasting Goods - Wholesade & Harmfarturers	Leather Goods - Repair			3		2		1		(	0 0%
Isather Goods Handfacturers Singules   898   3,319   4   2,856   3   75%   1   25%   0	Leather Goods - Wholesale & Manufacturers			6		4	67%	2		(	0 0%
	Leather Goods Manufacturers Supplies		3,319	4	2,856	3	75%	1		(	
Egal Dictiment Assistance	Leather Restoration	2,066	2,652	5	2,700	5		0		(	0 0%
		25,297	853			33					
		13,660	1,225	32	1,456	15		13	41%	1-	4 13% 7 3%
Ligad   Information Services   13,833   1,215   63   1,076   25   40%   31   49%   77   1   1   1   1   1   1   1   1	Legal Forms	74,200	401	201	412			25	19%		
Ligad Ferrices Plans   98,662   304   4597   0   4,002   0   0%   0   0%   0   0%   0	Legal Information Services										
Ligad Services Plans   99,262   304   143   678   115   89%   26   18%   2	Legal Printing	68			4,002			0			
Lenses   1,501   2,900   8   2,403   0   0%   6   75%   2   2   2   2   2   2   2   2   2				143		115		26		2	2 1%
Lettering Nachines   776   3,430   3   3,028   3   100%   0   0 %   0   0 %   0   0 %   0   0		1,501	2,900	8		0	0%	6		2	2 25%
Letters - Sign			3,834	3	3,028	1		2		(	0 0%
Libraries - Circulating & Rental   27   4,820   0   4,002   0   0%   0   0%   0   0%   0   0%   0   0				3	3,028	3		0		(	
Libraries - Circulating & Bental   37   4,757   0   4,002   0   0%   0   0%   0   0%   0   0%   0   0						25					5 8%
Ubraries - Institutional   22   4,853   0   4,002   0   0%   0   0%   0   0%   0   0%   0   0	Levels Librarios - Circulating & Pontal	27	4,820		4,002	0		0	0%		0 0%
Library Equipment & Supplies   1,873   2,722   4   2,856   2   50%   0   0   0   0   0   0   0   0   0						0		0			
Library Respired Supplies   232   4,146   0   4,002   0   0%   0   0%   0   0%   0   0%   0   0	Libraries - Public	1.873	2,722			2		2			
Library Research Service   2,394   2,529   5   2,700   5   100%   0   0%   0   0   10ce Remova/Protection Services   6,333   1,765   16   1,899   13   81%   3   19%   0   0   10ce Remova/Protection Service   21,119   969   101   831   85   84%   14   14%   2   1   1   1   1   1   1   1   1   1						0		0			
License Services   21,119   969   101   831   85   84%   14   14%   2		2,394	2,529	5		5	100%	0		(	0 0%
Lie Detection Service   5,090   1,933   3   3,028   2   67%   0   0%   1   1   1   1   1   1   1   1   1		6,333	1,765		1,899		81%	3	19%	(	0 0%
Life Raft Inflation Equipment	License Services	21,119	969	101	831	85		14			2 2%
Lift Kits				3		2		. 0			1 33%
Lifts/Elevators - In Home	Life Kart Intration Equipment	141		1	3,524	0	0%	1	100%		0 0% 0 0%
Lifts/Elevators - In Home         2,056         2,656         0         4,002         0         0%         0         0%         0           Lighting Consultants         7,380         1,656         12         2,117         3         2,5%         5         4,2%         0           Lighting Equipment - Emergency         6,136         1,782         86         907         65         76%         21         24%         0           Lighting Fixtures - Cleaning         20         4,868         0         4,002         0         0%         0         0%         0           Lighting Fixtures - Cleaning         2,452         2,513         14         1,999         7         50%         7         50%         0           Lighting Fixtures - Supplies & Parts         7,1029         399         288         424         177         61%         96         33%         15           Lighting Fixtures - Supplies & Parts         5,744         1,962         22         1,675         9         41%         13         59%         0           Lighting Fixtures - Supplies & Parts         7,201         1,678         14         1,999         9         64%         4         2.9%         1				14		10		0			
Lighting Equipment - Emergency         6,136         1,782         86         907         65         76%         21         24%         0           Lighting Fixtures - Cleaning         20         4,858         0         4,002         0         0%         0         0%         0         0           Lighting Fixtures - Repair & Maintenance         2,432         2,513         14         1,999         7         50%         7         50%         0         0           Lighting Fixtures - Retail         71,029         399         288         144         177         61%         96         33%         15           Lighting Fixtures - Supplies & Parts         9,144         1,562         22         1,675         9         4,1%         13         59%         0           Lighting Fixtures - Wholesale & Manufacturers         7,210         1,678         14         1,999         9         64%         4         2.9%         0           Lighting Fixtures - Supplies & Parts         9,7         4,490         0         4,002         0         0         64%         4         2.9%         0           Lighting Fixtures - Supplies & Parts         1,149         1,262         2         1,149         1,199		2 056	2 656			10					
Lighting Equipment - Emergency         6,136         1,782         86         907         65         76%         21         24%         0           Lighting Fixtures - Cleaning         20         4,858         0         4,002         0         0%         0         0%         0         0           Lighting Fixtures - Repair & Maintenance         2,432         2,513         14         1,999         7         50%         7         50%         0         0           Lighting Fixtures - Retail         71,029         399         288         144         177         61%         96         33%         15           Lighting Fixtures - Supplies & Parts         9,144         1,562         22         1,675         9         4,1%         13         59%         0           Lighting Fixtures - Wholesale & Manufacturers         7,210         1,678         14         1,999         9         64%         4         2.9%         0           Lighting Fixtures - Supplies & Parts         9,7         4,490         0         4,002         0         0         64%         4         2.9%         0           Lighting Fixtures - Supplies & Parts         1,149         1,262         2         1,149         1,199		7,380	1,656		2.117	3	25%	5			
Lighting Fixtures - Cleaning         20         4,868         0         4,002         0         0%         0         0%         0           Lighting Fixtures - Retail         1,029         399         288         424         177         61%         96         33%         15           Lighting Fixtures - Supplies & Parts         4,944         1,962         22         1,675         9         41%         13         59%         0           Lighting Fixtures - Wholesale & Manufacturers         7,210         1,678         14         1,999         9         64%         4         2.9%         1           Lighting Fixtures - Wholesale & Manufacturers         7,210         1,678         14         1,999         9         64%         4         2.9%         1           Lighting Fixtures - Wholesale & Manufacturers         7,210         1,678         14         1,999         9         64%         4         2.9%         1           Lighting Fixtures - Values         9,7         4,490         0         4,002         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0	Lighting Equipment - Emergency				907	65		21	24%	(	0 0%
Lighting Fixtures - Supplies & Parts   4,944   1,962   22   1,675   9   41%   13   53%   15     Lighting Fixtures - Supplies & Parts   4,944   1,962   22   1,675   9   41%   13   53%   0     Lighting Fixtures - Supplies & Parts   4,944   1,962   22   1,675   9   41%   13   53%   0     Lighting Fixtures - Supplies & Parts   4,944   4   2.9%   1     Lighting Fixtures - Supplies & Parts   4,944   4   2.9%   1     Lighting Fixtures - Supplies & Parts   4,944   4   2.9%   1     Lighting Fixtures - Supplies & Parts   4,944   4   2.9%   1     Lighting Systems & Equipment   4,490   0   0   0   0   0   0     Lighting Systems & Equipment   4,549   1,189   52   1,184   37   71%   15   2.9%   0     Lighting Frotection Equipment   2,882   2,379   2   3,235   2   100%   0   0   0     Lights Bulbs & Tubes   4,144   4,144   4,144   4,144   4,144   4,144   4,144     Lime   1,600   4,298   0   4,002   0   0   0   0   0     Lime Systems & Eruipment   4,280   0   4,002   0   0   0   0     Lime Systems & Lighting Frotection Equipment   4,288   0   4,002   0   0   0     Lime Systems & Lighting Frotection Equipment   4,288   0   4,002   0   0   0     Lime Systems & Lighting Frotection Equipment   4,288   0   4,002   0   0   0     Lime Systems & Lighting Frotection Equipment   4,288   0   4,002   0   0   0     Lime Systems & Lighting Frotection Equipment   4,496   4,596   4,996   4,996   4,996     Limens Lighting Frotection Equipment   4,496   4,596   4,996						0				(	
Lighting Fixtures - Supplies & Parts         4,944         1,962         22         1,675         9         41%         13         59%         0           Lighting Fixtures - Wholesale & Manufacturers         7,210         1,678         14         1,999         9         64%         4         29%         1           Lighting Plants         97         4,490         0         4,002         0         0%         0         0%         0           Lighting Systems & Equipment         14,549         1,189         52         1,184         37         71%         15         29%         0           Lights Bulbs & Tube         13,614         1,228         67         1,041         46         69%         20         30%         1           Lime         160         4,298         0         4,002         0         0%         0         0%         0           Limestone         1,660         4,298         0         4,002         0         0%         2         100%         0           Limens Service         2,250         2,576         2         3,235         0         0%         2         100%         0           Limens Service         8,012         1,59	Lighting Fixtures - Repair & Maintenance	2,432	2,513			7		7	50%		
Lighting Fixtures - Wholesale & Manufacturers         7,210         1,678         14         1,999         9         64%         4         2.9%         1           Lighting Fixtures - Wholesale & Manufacturers         97         4,490         0         4,002         0         0%         0         0%         0	Lighting Fixtures - Retail	71,029	399	288	424					15	5 5%
Lighting Plants         97         4,490         0         4,002         0         0%         0         0%         0           Lighting Systems & Equipment         14,549         1,189         52         1,184         37         71%         15         29%         0           Lights Bulbs & Tubes         13,614         1,228         67         1,041         46         69%         20         30%         1           Lime         160         4,298         0         4,002         0         0%         0         0%         0           Limostone         2,260         2,576         2         3,235         0         0%         2         100%         0           Limousine Service         20,538         1,53         951         172         442         46%         469         49%         40           Lines - Supply Service         8,012         1,579         16         1,899         11         69%         5         31%         0           Liness - Wholesale & Manufacturers         8,012         1,579         16         1,899         11         69%         5         31%         0           Liness - Wholesale & Manufacturers         3,855 <td< td=""><td></td><td></td><td></td><td></td><td></td><td>9</td><td></td><td></td><td></td><td>(</td><td></td></td<>						9				(	
Lighting Systems & Equipment         14,549         1,189         52         1,184         37         71%         15         2.9%         0           Lighting Protection Equipment         2,882         2,2379         2         3,235         2         100%         0		7,210	1,678		1,999	9					1 7%
Lights Bulbs & Tubes         2,882         2,379         2         3,235         2         100%         0         0%         0           Lights Bulbs & Tubes         13,614         1,228         67         1,041         46         69%         20         30%         1           Lime         160         4,298         0         4,002         0         0%         0         0%         0           Limestone         2,260         2,576         2         3,235         0         0%         2         100%         0           Limousine Service         205,836         153         951         172         442         46%         469         49%         40           Lines Supply Service         8,012         1,579         16         1,899         11         69%         5         31%         0           Lines - Retail         1,508         1,070         156         638         125         80%         29         19%         2           Lines - Wholesale & Manufacturers         3,855         2,144         30         1,490         5         17%         25         83%         0           Lingerie         208         4,188         0	Lighting Plants					0					
Lights Bulbs & Tubes         13,614         1,228         67         1,041         46         69%         20         30%         1           Lime         160         4,298         0         4,002         0         0%         0         0%         0         0%         0         0         0         0         0%         0	Lightning Protection Equipment	14,549	1,189			3/					
Lime         160         4,298         0         4,002         0         0%         0         0%         0           Limestone         2,260         2,576         2         3,235         0         0%         2         100%         0           Limousine Service         205,836         153         951         172         442         46%         469         49%         40           Lines Supply Service         8,012         1,579         16         1,899         11         69%         5         31%         0           Linens - Retail         17,508         1,070         156         638         125         80%         29         19%         2           Linens - Wholesale & Manufacturers         3,855         2,144         30         1,490         5         17%         25         83%         0           Lingerie         27,525         812         282         432         177         63%         100         35%         5           Linings - Clothing         208         4,188         0         4,002         0         0%         0         0         0%         0		13 614	1 228		1 041	46					
Limestone         2,260         2,576         2         3,235         0         0%         2         100%         0           Line under Service         205,836         153         951         172         442         46%         469         49%         40           Line Supply Service         8,012         1,579         16         1,899         11         69%         5         31%         0           Linens - Retail         17,508         1,070         156         638         125         80%         29         19%         2           Linens - Wholesale & Manufacturers         3,855         2,144         30         1,490         5         1.7%         25         83%         0           Lingerie         27,525         812         282         432         177         63%         100         35%         5           Linings - Clothing         208         4,188         0         4,002         0         0%         0         0         0%         0											
Limousine Service         205,836         153         951         172         442         46%         469         49%         40           Linen Supply Service         8,012         1,579         16         1,899         11         69%         5         31%         0           Linens - Retail         17,508         1,070         156         638         125         80%         29         19%         2           Linens - Wholesale & Manufacturers         3,855         2,144         30         1,490         5         17%         25         83%         0           Linger         27,525         812         282         432         177         63%         100         35%         5           Linings - Clothing         208         4,188         0         4,002         0         0%         0         0%         0		2,260	2.576	2		0		2			0 0%
Linen Supply Service         8,012         1,579         16         1,899         11         69%         5         31%         0           Linens - Retail         17,508         1,070         156         638         125         80%         29         19%         2           Linens - Wholesale & Manufacturers         3,855         2,144         30         1,490         5         17%         25         83%         0           Lingerie         27,525         812         282         432         177         63%         100         35%         5           Liniges - Clothing         208         4,188         0         4,002         0         0%         0         0%         0				951		442		469	49%		
Linens - Retail         17,508         1,070         156         638         125         80%         29         19%         2           Linens - Wholesale & Manufacturers         3,855         2,144         30         1,490         5         17%         25         83%         0           Lingerie         27,525         812         282         432         177         63%         100         35%         5           Linings - Clothing         208         4,188         0         4,002         0         0%         0         0%         0		8,012	1,579	16	1,899	11	69%	5	31%		0 0%
Lingerie         27,525         812         282         432         177         63%         100         35%         5           Linings - Clothing         208         4,188         0         4,002         0         0%         0         0%         0	Linens - Retail										2 1%
Linings - Clothing 208 4,188 0 4,002 0 0% 0 0% 0				30	1,490	5	17%	25	83%	(	
		27,525				177		100	35%	5	5 2%
Linings - Plastic, Membrane 4,433 2,044 6 2,591 2 33% 3 50% 1 1	Linings - Clothing	208	4,188		4,002	0	0%	0	0%		

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Linoleum - Wholesale & Manufacturers	21	4,860	(	4,002	0	0%	0	0%	0	0 0%
Linoleum Dealers	1,613	2,852	2	3,235	1	50%	1	50%	0	
Linoleum Layers Equipment & Supplies	11		(		0	0% 50%	0	0% 38%	0	
Liquidators Liquor Brokers	22,792 224	921 4,165	34	1,415 3,235	17	50%	13	50%	4	4 12% 0 0%
Liquor Stores	25,159	856	84	921	45	54%	37	44%	2	2 2%
Liquors - Wholesale	2,010		3	3,028	3	100%	0	0%	0	2 2% 0 0%
Literary Agents	3,981	2,117	3	3,028	3	100%	0	0%	0	0 0%
Lithographers	261	4,090	(	4,002	0	0%	0	0%	0	0 0%
Lithographic Negatives & Plates	11		(	1,002	0	0%	0	0%	0	
Litigation Support	3,927		4		3	75%	1	25%	0	0 0%
Livestock - Commission	29			4,002 3,524	0	0% 100%	0	0% 0%	0	
Livestock Appraisers Livestock Auction Markets	1,690			3,028	2	100%	0	0%	0	
Livestock Breeders	4,486				5	56%	4	44%	0	
Livestock Breeders	446	3,789	1	3,524	0	0%	0	0%	1	1 100%
Livestock Equipment & Supplies	3,559		10	2,247	2	20%	8	80%	0	0 0%
Livestock Feeding	1,299	3,027	(		0	0%	0	0%	0	0 0%
Livestock Grooming	14 651	4,917	(	4,002	0	0%	0	0% 0%	0	0 0%
Livestock Hauling	651		(	4,002	0	0%	0		0	
Livestock Order Buyers	2	5,051			0	0%	0	0%	0	
Livestock Spraying	2	5,051			0	0%	0	0%	0	0 0%
Loan Acceleration	1,255	3,055	24	3,235	1 4	50% 17%	1	50% 75%	0	
Loan Acceleration Loan Modification	1,187 61,118	3,103 446	311		108	35%	18 127	41%	76	
Loan Modification - Auto	1,540		16		100	6%	15	94%	70	
Loan Originator	1,548	2,877	9		3	33%	3	33%	3	3 33%
Loan Servicing	115,652	255	1,867	98	608	33% 33%	1,245	67%	14	4 1%
Loans	1,011,930	28	3,238	49	2,457	76%	495	15%	286	6 9%
Loans - Farm & Ranch	688	3,515	C	4,002	0	0%	0	0%	0	0 0%
Loans - Small Business	136,492	222	329	374	203	62%	95	29%	31	1 9%
Lobbyists	2,596		9	-/	5	56%	2	22%	2	
Lockers	1,204	3,091			0	0%	0	0%	0	
Locks - Wholesale & Manufacturers Locks & Locksmiths	3,040 222,205	2,342	12 975	2,117 170	307	75% 31%	503	25% 52%	165	
Locksmiths Equipment & Supplies	7,596		30		17	57%	303	30%	4	
Locomotives	296	4,017		4,002	0	0%	0	0%	0	0 0%
Log Cabins, Homes & Buildings	45,278		28	1,532	22	79%	6	21%	0	
Log Splitting Equipment	265	4,081	1	3,524	1	100%	0	0%	0	0 0%
Logging Companies	22,520	932	26	1,570	11	42%	15	58%	0	0 0%
Logging Equipment & Supplies	2,075 37,243	2,648	(	4,002	0	0%	0	0%	0	0 0%
Logistics	37,243	654	264		106	40%	149		9	
Lot Rental	87 12,031			3,235	1	50% 14%	1	50% 0%	0	
Lotteries - Foreign Lotteries - Local	4,683	1,304 2,005		2,488 2,488		86%	0	14%	6 0	
Lotteries - State	911			3,028	2	67%	1	0%	1	1 33%
Lottery Buying Club	1,550		7	3,235	2	100%	0	0%	0	0 0%
Louvers	268		(	4,002	0	0%	0	0%	0	0 0%
Lubricants	2,431	2,514	3	3,028	2	67%	1	33%	0	
Lubricating Devices & Systems	278	4,050	(	4,002	0	0%	0	0%	0	0 0%
Lubricating Service - Automotive	34,802	686	506	283	329	65%	172	34%	5	
Luggage - Retail	15,409		136		73	54%	61	45%	2	2 1%
Luggage - Wholesale & Manufacturers	1,411	2,962	7		7	100%	0		0	
Luggage Carriers	1,740			-/	4	100%	0	0% 0%	0	
Luggage Covers Luggage Manufacturers Equipment & Supplies	102	5,027 4,470	4		2	75%	<u>U</u>	25%	0	0 0%
Luggage Repair	1,084	3,180	2	2,856 3,235	2	100%	1	0%	0	0 0%
Lumber - Drying	229		(		0	0%	0	0%	0	0 0%
Lumber - Retail	45,072	573	81	943	50	62%	26	32%	5	5 6%
Lumber - Used	278	4,050	(		0	0%	0	0%	0	0 0%
Lumber - Wholesale	8,692	1,525	14	1,999	8	57%	6	43%	0	
Lumber Carriers	1,198	3,096	2	3,235	0	0%	2	100%	0	
Lumber Inspectors	136 210	4,369			0	0%	0	0%	0	
Lumber Mill Representatives			1	4,002	1	100%	0	0% 0%	0	0 0%
Lumber Treating Macaroni	334 102	4.470			0	0% 0%	0	0%	0	
Machine Shops	63,751	437	86		24	28%	61	71%	1	1 1%
Machine Tools	18,497		55		37	67%	16		2	2 4%
Machine Tools - Repair & Rebuild	7,528	1,636	36	1,385	32	89%	4	11%	0	0 0%
Machinery - New	13,694	1,223	38	1,352	24	63%	14		0	0 0%
Machinery - Specially Designed	3,824	2,148	5	2,700	1	20%	4	80%	0	0 0%
Machinery - Used	2,981		10		5	50%	5	50%	0	
Machinery & Equipment - Appraisal	269		3	3,028	2	67%	1	33%	0	
Machinery Cleaning	200				0	0%	0	0%	0	
Machinery Movers & Erectors  Machinery Rebuild & Repair	2,712 5,894	2,422 1,815	20	3,028 1,737	3	100% 45%	0	0% 40%	<u>0</u>	3 15%
Magazine Sales	140,875	215	1,832	102	1,494	82%	289	16%	49	
Magazine Sales by Mail	9,729	1,446	1,032	724	93	71%	28	21%	10	
Magazine Sales by Telephone	15,574		363		307	85%	40		16	6 4%
Magazines - Back Number	18		(	4,002	0	0%	0	0%	0	0 0%
Magazines - Dealers	17,512	1,069	280	433	150	54%	125	45%	5	5 2%
Magazines - Distributors	23,021	912	293	418	215	73%	70	24%	8	ત્રા 3%
Magazines - Subscription Agents	122,294		1,821	103	1,353	74%	383	21%	85	5 5%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Magicians	1,483	2,913	0	4,002	0	0%	0	0%	0	0 0%
Magicians Supplies Magnetic Inspection Equipment	769 4		<u>5</u>	2,700 4,002	3	60% 0%	2	40% 0%	0	0 0%
Magnetic Inspection Equipment  Magnetic Inspection Service	70	4,589	0		0	0%	0	0%	0	
Magnets & Magnetic Devices	1,698	2,811	5		4	80%	1	20%	C	0 0%
Magnifying Glasses	423	3,816	2	2,700 3,235	2	100%	0	0%	C	0 0%
Maids & Butlers Service	26,201	833	75		48	64%	26	35%	1	1 1%
Mail Box Rental & Receiving	8,602	1,531		990	51	70%	20		2	2 3% 0 0%
Mail Boxes - Manufacturers & Distributors Mail Order & Catalog Shopping	2,781 277,754	2,403 102	3,502		10 3,134	71% 89%	330		38	
Mailing Containers	684		2,302	3,235	1	50%	1	50%	0	
Mailing Lists	29,128	782	62	1,086	54 153	87%	6	10%	2	2 3%
Mailing Machines & Equipment	10,986		160	628		96%	7		0	
Mailing Services	110,009	278	2,172		1,897	87%	224		51	1 2%
Mailing Services - Drop Shipper	19,050	1,023	203	516	177	87%	25	12%	1	1 0%
Mailing Services - International	7,338	1,658	29	1,508	20	69% 0%	8	28% 0%	1	1 3% 0 0%
Malt & Hops Managed Print Service	450	4,994 3,781	3	4,002 3,028	2	67%	<u>U</u>	33%	0	
Management Consultants	74,752	384	124	748	73	59%	47			4 3%
Management Training	8,808		8	2,403	5	63%	3	38%	Ċ	
Manhole Covers	292		C	4,002	0	0%	0	0%	C	0 0%
Manicuring	2,088		18		10	56%	8	44%	C	
Mannequins - Display Fixture	731	3,467	7	2,488	1	14%	6	86%		
Manufactured Homes - Dealers	99,621	298	331		260	79%	58		13	
Manufactured Homes - Equipment & Parts	6,732	1,727	19 116		17 82	89% 71%	31	5% 27%	1	1 5% 3 3%
Manufactured Homes - Parks Manufactured Homes - Rent & Lease	36,246 6,774	668 1,725	34		82 18	71% 53%	13			3 9%
Manufactured Homes - Renair & Lease  Manufactured Homes - Repair & Service	22,525	931			43	67%	13	30%	<u></u>	2 3%
Manufactured Homes - Transporting	20,253		49		22	45%	26		1	1 2%
Manufactured Homes Distributors & Manufacturers	82,176	353	319		250	78%	66	21%	3	3 1%
Manufactured Homes Equipment & Supplies (Manufacturers)	5,037	1,941	14	1,999	12	86%	2	14%	C	
Manufactured Offices & Commercial Units	589		1	3,524	0	0%	0			1 100%
Manufacturers & Producers	453,979	62	2,744	63	2,495	91%	231	8%	18	8 1%
Manufacturers Agents & Representatives	15,052 3,793	1,169	26		18 10	69% 77%	8	31% 23%	0	
Mapping Services Maps - Dealers	1,342	2,157 3,001	13	2,403	10	88%	3	13%		0 0%
Maps - Publishers & Distributors	2,705	2,428			9	50%	8	44%	1	1 6%
Marble - Cultured	11,726	1,315	25	1,587	14	56%	9	36%	2	2 8%
Marble - Natural	20,204	991	40		22	55%	18		C	0 0%
Marble & Granite Installation, Stonework Fabrication	88,482	332	200	523	101	51%	90	45%	g	
Marble & Terrazzo Cleaning & Service	4,770	1,990	3	3,028	1	33%	2	67%	C	0 0%
Marijuana - Grower	1	5,075	0		0	0%	0			
Marijuana - Medical Dispensary	783	3,422 5.075	2	3,235	2	100%	0	0% 0%	0	
Marijuana - Products Marijuana - Retail	13				0	0%	0	0%	C	
Marijuana Sales & Services	2,107		14	1,999	3	21%	11		0	0 0%
Marinas	21,131	967	98		66	67%	29		3	3 3%
Marine Contractors	22,967	915	43		18	42%	23	53%	2	2 5%
Marine Electric Service	641	3,565	3	3,028	3	100%	0	0%	C	0 0%
Marine Electronic Equipment & Supplies	9,782		25		19	76%	5	20%	1	1 4%
Marine Equipment & Supplies	14,986		57		30	53%	25	44%	2	2 4%
Marine Sales & Service	44,471 2,790	576 2,398	134		80	60% 75%	54 1			0 0%
Marine Surveyors Market Research & Analysis	263,453	110	711	2,830	651	92%	52		8	
Market Survey Companies	114,569		307		251	82%	47		9	
Marketing - Dental	228	4,159	11	2,170	1	9%	9	82%		1 9%
Marketing - Home Based Business	133,528	225	114	778	108	95%	1	1%	5	5 4%
Marketing Consultants	254,438	116	846	195	533	63%	203	24%	110	
Marketing Consultants - Mobile	1,183	3,107	5	2,700	0	0%	4	80%	1	1 20%
Marketing Programs & Services Marketing Software	483,534 19,007		1,023 92	162 875	762 72	74% 78%	181 14	18% 15%	80	
Marketing Software Marking & Coding Equipment	209		92	3,235	72	100%	0			
Marriage Brokers	1,823	2,751	2	3,235	1	50%	0	0%	1	1 50%
Marriage, Family, Child, Individual Counselors	42,537	595	66	3,235 1,050	38	58%	24		4	
Martial Arts	45,745	568	328	375	201	61%	119	36%		8 2%
Martial Arts Supplies & Equipment	3,945	2,123	57	1,125	16	28%	40	70%	1	1 2%
Masks	236	4,138	6	2,591	3	50%	3	50%	0	
Mason Contractors	313,280	91	439		223	51%	201 4	46%	15	
Mason Contractors Equipment & Supplies  Masonry Panels - Prefabricated	4,059	2,107	18		13	72%	4 4		1	1 6% 1 14%
Massage Equipment & Supplies	3,276 9,706	2,287 1,449	36	2,488 1,385	26	29% 72%	10	57% 28%		
Massage Equipment & Supplies  Massage School	4,348		8		6	75%	2	25%	0	0 0%
Massage Therapeutic	22,717	922	190	546	110	58%	48	25%	32	2 17%
Massage Therapists	87,482	336	626	236	388	62%	210	34%	28	8 4%
Masts & Spars	19	4,878	0	4,002	0	0%	0	0%	0	0 0%
Matches	6	4,994		4,002	0	0%	0	0%	0	
Material Handling Equipment	10,279	1,401	11 50		10	91%	<u>1</u>	9%	0 14	0 0%
Maternity Clothes Mathematicians	3,201 59	2,311 4,636	50	1,208 3,524	19	38% 100%	17	34% 0%	14	4 28% 0 0%
Mats & Matting	6,038		26		24		<u>U</u>	8%	0	
Mattress Makers Supplies	4,151	2,093	26		24	92%	2	8%	0	0 0%
Mattresses	213,118		1,796	107	1,411	79%	340	19%	45	5 3%
	71		,	4,002	,	0%	0	0%		0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Mattresses - Renovating	832 977	3,373	0	4,002	0	0%	0	0%	0	0 0%
Mausoleums Mayonnaise & Salad Dressings	977	3,262 4,651	<u>8</u> 0		6	75% 0%	2	25% 0%	0	
Meal Preparation Service	1,854		11		9	82%	2	18%	0	
Measuring Machines	586	3,620	1		1	100%	0	0%		0 0%
Measuring Tapes & Rules	9	4,958	C	3,524 4,002	0	0%	0	0%	0	0 0%
Meat - Bulk & Itinerant	19,807	999	67		22	33%	42		3	3 4%
Meat - Processing	12,512	1,277	17		8	47%	9	53%	0	0 0%
Meat - Retail	67,054		156		105	67%	46		5	5 3%
Meat - Smokehouses	524	3,687	2	3,235	1	50%	0 24	0% 43%		1 50%
Meat - Wholesale Meat Brokers	21,151	966 1,711	56 11	1,136	31	55% 45%	24	55%		1 2% 0 0%
Meat Choppers & Grinders	6,880	3,459	11		1	100%	0		0	
Meat Packers	18,454		24	1,616	13	54%	9	38%	2	2 8%
Meat Packers Equipment & Supplies	1,032	3,212	1	3,524	1	100%	0	0%	0	
Meat Patty Molding Machines	1	5,075	0	4,002	0	0%	0	0%	0	0 0%
Mechanical Contractors	77,650	372	93		67	72%	23		3	3 3%
Media Buying Service	255		4		0	0%	4		0	0 0%
Media Consultant	20,191	993	52 39	1,184	8	15%	26		18	
Mediation Services	9,443		39		17	44%	19		3	3 8% 0 0%
Mediation Services - Divorce	896		141	2,700 689	104	40% 74%	26	60% 18%	0	
Medical - Dental Discount Plans Medical Alarms	92,306 63,918	321 436	310	403	296	95%	7	2%	11 7	7 2%
Medical Alert Companies	5,136		13		6	46%	5	38%		2 15%
Medical Billing Services	43,960	581	248	467	183	74%	62		3	3 1%
Medical Business Administration	29,822	768	82	931	58	71%	11	13%	13	3 16%
Medical Case Management	4,318	2,062	- 6	2,591 2,700	4	67%	2	33%	0	
Medical Coding	979	3,259	5	2,700	1	20%	0	0%	4	
Medical Diagnostic Testing Facilities	7,147	1,683	40		31	78%	9	23%	0	
Medical Equipment & Supplies	196,146		1,027	161	786	77%	211		30	
Medical House Calls Medical Imaging Services	535 10,617	3,673 1,380	4 82		2 56	50% 68%	22	50% 27%	0 4	
Medical Record Service	14,579		39		28	72%	11		0	
Medical Service Organizations	37,368	651	132		87	66%	45	34%	0	
Medical Spa	481	3,743	8	2,403	6	75%	2	25%	0	
Medical Staffing	15,716		15		6	40%	9	60%	0	
Medical Testing Companies	28,374	797	76		62	82%	13	17%	1	1 1%
Medical Tourism	4,019	2,113	9		4	44%	5	56%	0	0 0%
Medical Transcription	9,045	1,500	5	2,700	4	80%	1	20%	0	0 0%
Medicines - Patent & Proprietary	1,321		22	1,675	7	32%	14		1	1 5%
Medicines - Preventative Dogs & Cats	47 1,632	4,692		3,235 2,591	0	0% 67%	2	100%	0	0 0%
Meditation Instruction Meeting Management	827	2,842 3,385	2	3,235	4	50%		33% 50%	0	
Mens Clothing & Furnishings - Retail	30,799	740	163		117	72%	40		6	
Mens Clothing & Furnishings - Wholesale & Manufacturers	3,364		12		8	67%	4		0	
Mental Health Services	43,032		50		32	64%	17		1	1 2%
Mentally Disabled Services	20,958	973	12	2,117	8	67%	3	25%	1	1 8%
Menu Service	193 3,353	4,229	0		0	0%	0	0%	0	0 0%
Merchandise Brokers	3,353	2,264	14		10	71%	4		0	
Merchandising Service	10,494		30		15	50%	14		1	1 3%
Messenger Service Metal Cleaning	8,387		8	2,403	6	75% 40%	2	25% 0%	0	0 0% 3 60%
Metal Cleaning Equipment	1,239		0	2,700 4,002	2	0%	0			
Metal Cleaning Machines	52		Ö		0	0%	0	0%	0	
Metal Detecting Equipment	2,212		2	3,235	1	50%	1	50%	0	
Metal Fabricating Machinery	400	3,843	4	2,856	2	50%	2	50%	0	0 0%
Metal Fabricators	24,786	863	54	1,164	18	33%	36	67%	0	0 0%
Metal Finishers	7,646	1,622	19	1,781	4	21%	15		0	0 0%
Metal Finishers Equipment & Supplies	748		3	3,028	1	33%	2	67%	0	0 0%
Metal Powder Fabricators	2,235	2,587		3,524	1	100%	0	0%	0	0 0%
Metal Rolling & Forming	1,105		1	3,524	1	100%	0	0%	0	
Metal Salvage Yards Metal Sawing & Cut-Off Service	15,508	1,148 4,383	30	1,490 4,002	18	60% 0%	12	40%	0	
Metal Sawing & Cut-Off Service Metal Shapes - Extruded	131 2,043	2,661			0	0%	0		0	
Metal Slitting & Shearing	43	4,714	1	3,524	1	100%	0	0%	- 0	0 0%
Metal Specialties	6,977	1,697	i	3,524	Ô	0%	1	100%	0	
Metal Spinning	312	3,992	0	4,002	0	0%	0	0%	0	0 0%
Metal Stamping	3,643	2,195	3	3,028	2	67%	1	33%	0	0 0%
Metal Stamping Equipment	58	4,640	0	4,002	0	0%	0	0%	0	
Metallizing	134		0	4,002	0	0%	0	0% 0%	0	0 0%
Metallizing Equipment	6		0		0	0%	0	0%	0	
Metallurgists Metallurgists Equipment & Supplies	192		0		0	0% 0%	0	0% 0%	0	
Metallurgists Equipment & Supplies  Metals - Base	18 212		0		0	0%	0		0	
Metals - Clad	212				0	0%	0	0%	0	
Metals - Corrugated	199	4,211	0	4,002	0	0%	0	0%	- 0	0 0%
Metals - Precious - Sheet, Wire, Tubing	3,230		2	3,235	2	100%	0	0%	0	0 0%
Metals - Precoated	244	4,123		4,002	0	0%	0	0%	0	0 0%
Metaphysical Supplies & Service	175	4,269		2,403	2	25%	6	75%	0	0 0%
Metaphysicians	377	3,883	0	4,002	0	0%	0	0%	0	
rietaphysicians										
Meteorological Consultants	52	4,673	0	4,002	0	0%	0	0%	0	0 0%
Meteorological Consultants Meteorological Instruments Meteorological Instruments		4,673 4,722	0		0	0% 0% 100%	0	0%	0 0 0	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Meters - Repair	113			4,002	0	0%	0	0%	0	0 0%
Mexican Food Products	1,413	2,961		2,591 3,524	6	100%	0	0% 0%	0	0 0%
Mexican Imports Mezzanines & Platforms	369	3,898 4,958	1	4,002	1	100%	0	0%	0	
Microfilm Service, Equipment & Supplies	520				0	0%	0		0	
Micrometers	2	5,051		4,002	0	0%	0	0%	0	0 0%
Microphones	299	4,010	1	3,524	1	100%	0	0%	0	0 0%
Microscopes	2,164		5	2,700	5	100%	0	0%	0	
Microwave Communications	301	4,008	(	4,002	0	0%	0	0%	0	0 0%
Microwave Ovens - Dealers	34	4,774	1	3,524	0	0%	1	100%	0	
Microwave Ovens - Service & Repair	415			3,524	0	•	1	100%	0	
Microwave Ovens - Supplies & Parts Midwives	31 1,503	4,793 2,898		4,002 2,488	<u>0</u>	0% 86%	0	0% 14%	0	
Military Goods	23,161	905	24	1,616	16	67%		33%	0	
Milk Distributor	96		2-		10	0%	0	0%	0	0 0%
Millinery - Retail	214	4,177	Č	4,002	0	0%	0	0%	0	0 0%
Millinery - Wholesale & Manufacturers	69	4,592	1	3,524	1	100%	0	0%	0	0 0%
Milling Cutters	23		(	4,002	0	0%	0	0%	0	
Milling Machines	444		1	3,524	0	0%	1	100%	0	0 0%
Millwork	18,991	1,025	25		17			28%	1	1 4% 0 0%
Millwrights	2,517	2,480	1	3/32 1	0		1	100%	0	
Mineral Exploration Minerals	5,725 4,491	1,839 2,031		4,002	0	0% 100%	0	0% 0%	<u>U</u>	0 0%
Miniatures - Collectors	2,629		5	2,331 2,403	3	38%	5	63%	0	0 0%
Mining Companies	4,827	1,982	3	3,028	1	33%	2	67%	0	0 0%
Mining Consultants	584		(	4,002	0	0%	0	0%	0	0 0%
Mining Development	386	3,874	1	3,524	0	0%	0	0%	1	1 100%
Mining Equipment & Supplies	4,431	2,045	10	2,247	2	20%	8	80%	0	
Mirrors	7,696		16	1,899	9	56%	7	44%	0	0 0%
Mirrors - Manufacturers Supplies	599	3,609	2	3,235	0	0%	2	100%	0	0 0%
Mirrors - Resilver	232 30	4,146 4,800		4,002 4,002	0	0% 0%	0	0%	0	0 0%
Missile & Rocket Components - Manufacturers Missile & Rocket Manufacturers	46			3,235	0	0%	0		2	2 100%
Missile & Rocket Research & Development	483				0	0%	0	0%		0 0%
Missing Person Services	144		(	4,002	0		0	0% 0%	0	
Missions	835		(		0	0%	0	0%	0	
Misting Systems & Services	1,334		2	3,235	1	50%	1	50%	0	0 0%
Mixing & Agitation Machinery	242	4,126	(	4,002	0		0	0%	0	
Mobile Apps	15,778	1,135	98		73		21		4	
Mobile Refrigeration	797		2	3,235	1	50%	1	50%	0	0 0%
Mobile Telephone Equipment & Supplies	27,651	808	370 168		288 113	78% 67%	75 53	20% 32%	7	7 2% 2 1%
Mobile Telephone Service  Model Car Race Centers	13,480 467		100		113	0%	33	0%		
Model Makers	2,251	2,581	16		10	63%	6		0	
Modeling - Advance Fee	7,510	1 637	9		4		4		1	1 11%
Modeling & Acting - Training	5,462	1,880	12	2,117	10		2	17%	0	
Modeling & Simulation	318	3,984	3	3,028	1	33%	2	67%	0	
Modeling & Talent Agencies	264,705	109	255	459	137 102	54%	89		29	9 11%
Modeling Schools	40,392	616	150	656	102	68%	47	31%	1	
Modular Homes	35,511	675	67		60				0	
Modular/Mobile Home - Foundation Services	2,230 2,528	2,590 2,479	22	1,675 2,700	9	41% 60%	13	59% 0%	0	0 0%
Mold & Mildew Inspection Mold & Mildew Inspection/Removal/Remediation	66,265	422	72	997		65%	23		2	2 3%
Mold & Mildew Inspection/Removal/Remediation	9,482	1,472	/2	2,700	47		1	20%		0 0%
Mold Consulting & Testing	6,895	1,707		2,700	4	80%	1	20%	0	0 0%
Moldings	3,298	2,277	10	2,247	3	30%	7	70%	0	0 0%
Molds	9,250	1,488	8		5	63%	3	38%	0	0 0%
Money Order Systems	608	3,598	1	3,524	1	100%	0		0	
Money Orders & Transfers	55,088	489	614	240	602		12		0	0 0%
Monogram & Initial Machines	35	4,768	44		<u>0</u> 34	0%	0 10		0	
Monograms Monogrami Systems	3,007	2,355 4,974	44	-/	34	77% 0%	10	23% 0%	0	0 0%
Monorail Systems Monuments	49,705		296		150		100		46	
Monuments - Cleaning & Restoration	108	4,449	290		130	0%	100		40 0	
Mopeds Cleaning & Restoration	3,235		17		7	41%	9		1	1 6%
Mops - Wholesale & Manufacturers	71	4,587	1	3,524	0	0%	1	100%	0	0 0%
Mortgage Bankers	580,262	46	907	179	862	95%	41	5%	4	4 0%
Mortgage Brokers	1,378,899	18	4,239	35	3,666		383	9%	190	0 4%
Mortgage Lender	234,527	129	496		470	95%	25	5%	1	1 0%
Mosaics Magazita Control	192 7,423	4,232		4,002 2,117	0 11	0% 92%	0	0%	0	0 0%
Mosquito Control  Motel & Hotel Consultants		1,649	12				1	8% 19%	0	
Motel & Hotel Consultants  Motel & Hotel Equipment & Supplies	1,621 477	2,849 3,749	16	1,899 3,235	13	81% 100%	<u>3</u>	19%	0	
Motel & Hotel Management	2,753	2,411	42		22	52%	19		1	
Motels	55,474	487	1,296		792		489		15	
Motels - Reservation Service	1,004		1/250		6	50%	5	42%	1	1 8%
Mothproofing	30	4,800	(	4,002	0	0%	0	0%	0	0 0%
Motion Picture Equipment & Supplies	386		2	3,235	0	0%	2	100%	0	0 0%
Motion Picture Equipment & Supplies - Repair	39				0	0%	0		0	
Motion Picture Film Distributors & Exchange	1,689	2,818	11	2,170	6	55% 60%	5	45%	0	0 0%
Motion Picture Film Editing	2,008				3	60%	2	40%	0	
Motion Picture Film Libraries  Motion Picture Film Storage	16 42			4,002 4,002	0	0% 0%	0	0% 0%	0	
						1 0%1	U			

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Motion Picture Laboratories	24	4,840	0	4,002	0	0%	0	0% 40%	0	0 0%
Motion Picture Producers & Studios Motion Picture Projection Service	2,717 64	2,418 4,614	10	2,247 4,002	6	60% 0%	4		0	
Motion Picture Projection Service  Motion Picture Representatives	55				0	0%	0		0	
Motion Picture Research Service	5	5,005	0	4,002	0	0%	0	0%	0	0 0%
Motion Picture Special Effects	433	3,803	Ö	4,002	0	0%	0	0%	0	0%
Motion Picture Technicians	22		Ö	4,002	0	0%	0	0%	0	0%
Motivational & Self Improvement Training	21,931	944	123	754	81	66%	35		7	7 6%
Motor coach Companies	2,977	2,364	5	2,700	3	60%	2	40%	0	0%
Motor Home - Carpet & Upholstery Cleaning	7	4,984	0		0	0%	0	0%	0	0%
Motor Homes	10,963		41		33		7	17%	1	
Motor Homes - Rent & Lease	5,071	1,936	22 254	1,675	17 95	77%	5	23%	0	
Motor Scooters - Dealers	24,253		254				159		0	
Motorcycle Riding Instruction	1,724			2,488	6	86%	1	14%	0	
Motorcycle Sales - Consignments  Motorcycles - Customizing	1,156 9,114	3,123 1,495	34	2,488 1,415	19	71% 56%	13	29% 38%	0	
Motorcycles - Customizing  Motorcycles - Dealers	161,049		1,023		738		275		10	
Motorcycles - Bealers  Motorcycles - Renting & Leasing	4,296	2,069	24	1,616	730	29%	17		0	
Motorcycles - Repairing & Service	37,317		196	533	109	56%	83		4	
Motorcycles - Supplies & Parts	68,797	413	196 578	533 255	109 333	56% 58%	167		78	3 13%
Mountain Climbing Equipment	813		4		4	100%	0		0	
Mountain/Rock Climbing Instruction	880		2	3,235	1	50%	1	50%	0	0%
Movers	1,850,990	12	7,180	14	5,262	73%	1,765	25%	153	3 2%
Movers - International	4,877	1,974	29	1,508	7	24%	22	76%	0	0%
Movers - Office	3,080	2,331	5	2,700	4	80%	1	20%	0	
Moving & Storage Company	296,843	97	1,513	117	1,067	71%	419		27	
Moving Assistance - Packing, Unpacking, Organizing	5,681	1,847	54		22	41%	12	22%	20	37%
Moving Brokers	54,004		587		488		94		5	5 1%
Moving Equipment Rental	4,937	1,964	26		19	73%	7		0	
Moving Sales	658 91,758	3,547	512	4,002	0 317	0%	176	0% 34%	0 19	0 0%
Moving Services - Labor & Materials Moving Supplies	2,060	325 2,653	2		31/	62% 50%	1/6	50%	0	
					22		1		1	1 3%
MRI (Magnetic Resonance Imaging) Mud Jacking Contractors	9,891 30,724	1,436	38		32	74%	4	13% 13%	4	
Mufflers & Exhaust Systems	48,800		323	381	23 237	73%	84		2	
Mulches	11,252		26		17	65%	8	31%	ī	1 4%
Multi-Level Selling Companies	547,901	48	295	416	270	92%	20	7%	5	5 2%
Murals	1,690	2,816	5	2,700	1	20%	4		0	0%
Museums	1,394	2,970	6		5	83%	1	17%	0	0%
Mushrooms	1,454	2,932	14	1,999	7	50%	4		3	3 21%
Music - Sheet	3,630	2,198	11	2,170	11 29	100%	0	0% 9%	0	0%
Music & Messaging Services	5,153	1,926	32	1,456	29	91%	3		0	
Music Arrangers & Composers	1,543		6	-/	2	33%	3	50%	1	1 17%
Music Boxes	719	3,475	1	3,524	0	0%	1	100%	0	0%
Music Copyists	404	3,834	3	3,028	1	33%	1	33%	1	1 33% 1 1%
Music Distribution Service	9,207	1,491	171		137		33		1	
Music Instruction - Instrumental Music Instruction - Vocal	21,740		63		43	68% 75%	17	27%	3	3 5% 1 25%
Music Publishers	2,082 17,338	1,074	22	1,675	13	59%	8	36%	1	1 5%
Music Shells	99		0		0	0%	0		0	
Music Writers Supplies	173		0	4,002	0	0%	0	0%	0	
Musical Instruments - Dealers	67,338	417	416	326	294	71%	110		12	2 3%
Musical Instruments - Rental	400	3,843	7	2,488	5	71%	2		0	
Musical Instruments - Repair	7,078	1,690	22	1,675	9	41%	11	50%	2	
Musical Instruments - Supplies & Accessories	19,388	1,014	136	706	114		19		3	3 2%
Musical Instruments - Wholesale & Manufacturers	2,706	2,426	16	1,899	14	88%	2	13%	0	0%
Musicians	3,751	2,166	17		8	47%	8	47%	1	1 6%
Mutual Funds	5,815		68		65	96%	3	4%	0	0%
Myofunctional Therapy	820	3,390	2	3,235	1	50%	1	50%	0	0 0%
Myotherapy Nail Salons	52 78,184	4,673	688	3,524 227	1 364	100% 53%	305	0% 44%	19	
Nailing Machinery	78,184		0		364	0%	305		0	
Nails & Tacks	106	4,222	1	3,524	1	100%	0	0%	0	
Name Plates	196 245	4,122	0	4,002	0	0%	0		0	
Name Plates - Holders	27		2	3,235	1	50%	0	0%	1	1 50%
Nanny Service	25,340	852	52		39	75%	9	17%	4	
Natural Gas Companies	99,069	300	2,444	67	2,280	93%	161	7%	3	3 0%
Natural Stone Restoration & Cleaning	2,321	2,550		3,235	2	100%	0	0%	0	0%
Naturopaths	5,902	1,812	4	2,856	3	75%	1	25%	0	
Nautical Instruments	287	4,032	2	3,235	0	0%	2	100%	0	0%
Naval Architects	113	4,433	0	4,002	0	0%	0	0%	0	
Naval Stores	28		4		4	100%	0		0	
Navigation Consultants	401		2	3,235	2	100%	0		0	
Neckwear - Retail	1,789		0		0	0%	0		0	
Neckwear - Wholesale & Manufacturers	7	4,984	0		0	0%	0	0 70	0	
Needles Needles - Retail Wholesale Manufacturing	25			3,235	2	100%	0	0% 56%	0	0 0%
Needlework Supplies - Retail, Wholesale, Manufacturing	1,365 950	2,982 3,285	1	2,331 3,524	4	0%	5	100%	0	
Nets & Netting	950			3,324	1	33%	1	67%	U	0 0%
Nets & Netting										
Nets & Netting Network Cabling Installation	1,081	3,183		3,028	1				0	
Nets & Netting Network Cabling Installation News Dealers	1,081 715		5 65	2,700	0	0%	5	100% 18%	0	0%
Nets & Netting Network Cabling Installation	1,081	3,482	5 65 40	2,700 1,056	0 52 24	0% 80%	5 12 13	100% 18%	0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Newspaper Feature Syndicates	766	3,438	2	3,235	2	100%	0	0%	0	0%
Newspapers	66,411	421	2,258		2,109	93%	141	6%	8	
Night Clubs	22,083	942	127		62	49% 0%	64		1	
Night Vision Equipment Noise Control Consultants	204 1,169	4,199 3,114	0		0	25%	0	0% 75%	0	
Non - Woven Fabrics	1,103	4.614		4,002	0	0%	0	0%	0	0%
Non Profit Organizations - General Membership	25,810		86		57	66%	22		7	8%
Noodles	25	4,832	0	4,002	0	0%	0	0%	0	0%
Not Elsewhere Classified	284,714		4,719		1,905	40%	2,327	49%	487	10%
Not Elsewhere Classified After Investigation	6,400	1,757	14		8	57%	3	21%	3	21%
Notaries Public	12,937	1,264	17		6	35%	10	59%	1	6%
Notions - Retail Notions - Wholesale & Manufacturers	139 331	4,363	1 0	3,524	1 0	100%	0	0% 0%	0	
Novelties - Retail	31,733	3,960 729	232		121	52%	103	44%	8	
Novelties - Retail Novelties - Wholesale & Manufacturers	2,176	2,609	7	2,488	6	86%	103	14%	0	
Nozzles	185	4,247	0		0	0%	0	0%	0	
Nuclear Energy Consultants	481	3,743	0	4,002	0	0%	0	0%	0	0%
Nuclear Reactor - Manufacturers	9	4,958	0	4,002	0	0%	0	0%	0	
Numbering Machines	3	5,027	0	4,002	0	0%	0	0%	0	0%
Numismatics	2,596	2,465	13	2,060	11	85%	2	15%	0	
Nurseries - Plants, Trees	83,329		419		303	72%	113	27%	3	1%
Nursery Stock Dealers	9,598	1,460	88		31	35%	57	65%	0	
Nurserymen Equipment & Supplies	1,326	3,008	0	4,002	0	0% 33%	0	0% 67%	0	
Nurses Nurses Registries	7,067 4,493	1,691 2,030	3	3,028 3,028	1	100%	2	0%	0	
Nurses Schools	34,201	691	72		58	81%	10	14%	4	
Nurses-Practitioners	2,262	2,575	2		1	50%	1	50%	0	0%
Nursing Home Information & Referral	2,780	2,404	5	3,235 2,700	4	80%	0	0%	1	20%
Nursing Homes	84,441	344	129	729	98	76%	30	23%	1	1%
Nursuries - Bonsai	362 306	3,912	1	3,524	1	100%	0	0%	0	0%
Nut Cracking & Shelling Machines	306	3,999	1	3,524	1	100%	0	0%	0	
Nutrition	18,357		43		29	67%	13		1	2%
Nutritionists	11,023	1,352	33		23	70%	9	27%	1	3%
Nuts - Edible Nylon Fabrics	6,943	1,700 4.688	15		10	67% 0%	3	20%	2	13%
Obituary Notification Service	116		1	3,524	0	0%	1	100%	0	0%
Observatories	67	4,602	0	4,002	0	0%	0	0%	0	0%
Occupational Health - Nursing Services	8,064		13		6	46%	6	46%	1	8%
Occupational Therapists	5,270	1,912	9		5	56%	4	44%	0	0%
Oceanographers	20	4,868	0	4,002	0	0%	0	0%	0	
Oceanographic Equipment	57 2,554	4,645	0	4,002	0	0%	0	0% 50%	0	0%
Odor Neutralizer	2,554	2,472	2	3,235	1	50%	1	50%	0	
Office & Desk Space Rental Service	11,763		19		15	79% 88%	4		0	
Office Buildings	4,478 4,893	2,035 1,971	17 54		15 29	54%	23	12% 43%	0	
Office Equipment	64,902		103		73	71%	27		- 2	3%
Office Furniture & Equipment Office Furniture & Equipment - Installation	6,579	1,744	103	3,524	73	0%	0	0%	1	100%
Office Furniture & Equipment - Rental & Leasing	16,977	1,091	270	446	244	90%	26	10%	0	0%
Office Furniture & Equipment - Repair & Refinishing	2,480	2,498	6	2,591	2	33%	4	67%	0	
Office Furniture & Equipment - Used	5,894		5	2,700	1	20%	4	80%	0	0%
Office Furniture & Equipment - Wholesale & Manufacturing	1,780	2,770	4	2,856	4	100%	0	0%	0	
Office Records - Destruction	1,090	3,177	0	4,002	0	0%	0	0%	0	
Office Records Stored	9,957	1,428	333		45	14%	281	84%	7	
Office Supplies	112,050	271	1,161		1,028	89%	116	10%	17	
Office Supplies - Sale by Deceptive Telemarketing	71,027	400 1,407	940 55	173 1,147	678 40	72% 73%	244 15	26% 27%	18	0%
Office Supplies - Sale by Telemarketing Offset Printing Repair	10,210 109	1,407 4.446		4,002	40	/3% 0%	15 n	2/%	0	
Oil - Crude - Purchasing	1,878		7	2,488	3	43%	4	57%	0	0%
Oil & Gas Exploration & Development	56,754	475	54	1,164	35	65%	19	35%	0	0%
Oil Additives - Manufacturers & Distributors	1,438	2,943	2	3,235	1	50%	1	50%	0	0%
Oil Burners	7,488	1,640	26	1,570	17	65%	9	35%	0	0%
Oil Handling Equipment	794		0		0	0%	0	0%	0	
Oil Hole Covers	2	5.051	0	4,002	0	0%	0	0%	0	0%
Oil Land Leases	16,054	1,127	15		11		3	20%	1	
Oil Marketers	1,180		2	3,235	2	100% 100%	0	0% 0%	0	0%
Oil Mill Machinery	95	4,497 2,726	1 7	3,524 2,488	1	43%	0	43%		14%
Oil Operators Oil Producers	1,869 7,619		21		3 R	38%	12	57%	1	5%
Oil Properties	1,064	3,191	5	2,700	4	80%	1	20%	0	0%
Oil Property Management	1,208	3,086	3	3,028	2	67%	1	33%	0	0%
Oil Refiners	1,800	2,758	3	3,028	3	100%	0	0%	0	0%
Oil Refiners Equipment & Supplies	521	3,693	1	3,524	0	0%	0	0%	1	100%
Oil Reports	140	4,358	1	3,524	1	100%	0	0%	0	0%
Oil Royalties	9,272	1,486	11	2,170	6	55%	5	45%	0	
Oil Seeds	88				0	0%	0	0%	0	
Oil Tank Removal & Installation	9,777	1,443	4	-,	3	75%	1	25%	0	0%
Oil Well Cementing	728 375	3,470 3,888	0		0	0% 0%	0	0% 0%	0	
Oil Well Drilling Mud & Additives Oil Well Equipment & Supplies	1,499	2,905	<u>U</u>	4,002 4,002	0	0%	0	0%	- 0	0%
Oil Well Equipment & Supplies - Rental	779		0		0	0%	0	0%	0	
Oil Well Fire Extinguishing	7/3	4,984	0	4,002	0	0%	0	0%	0	0%
Oil Well Fishing Tools	474	3,754	0		0	0%	0	0%	0	
	253			4,002	ő		0	0%		0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Oil Well Services	6,664	1,735	1	3,524	0	0%	1	100%	<u>C</u>	0 0%
Oil Well Surveyors Oilfield Consultants	225 3,953	4,164 2,122	2	4,002 3,235	0	0%	0	100%	<u>C</u>	
Oilfield Equipment	7,432	1,647	1	3,524	1	100%	0		0	
Oilfield Equipment & Supplies	12,853	1,267	2	3,235	1	50%	1	50%	Č	0 0%
Oilfield Hauling	6,624	1,740	1	3,235 3,524	1	100%	0	0%	C	0 0%
Oilfield Service	47,551	553	2	3,235	1	50%	0	0%	1	1 50%
Oilfield Supplies Oils - Animal & Fish	3,034	2,346	0	4,002	0	0% 0%	0	0%		0 0%
Oils - Attitud & Fish Oils - Cutting	1	5,014 5,075	0	4,002 4,002	0	0%	0	0%	0	
Oils - Essential	17,530	1,068	18		11		7	39%	Č	
Oils - Fuel	206,530	152	745	210	652	88%	84	11%	g	9 1%
Oils - Fuel - Treatment Compounds	1,504	2,897	7		0	0%	7		C	
Oils - Hydrogenated	2	5,051	0	4,002	0	0%	0	0%	0	
Oils - Industrial	489		2	3,235	2	100%	0	0%		
Oils - Lubricating	4,110 6,259	2,098 1,773	18 10		9	50% 90%	8	44% 10%	1	1 6% 0 0%
Oils - Petroleum Oils - ReRefined	47	4,692	0		9	0%	1	0%	0	
Oils - Road	53	4,666	0	4,002	0	0%	0	0%		0 0%
Oils - Vegetables	53 368	3,899	0	4,002	0	0%	0	0% 0%	C	
Oils - Waste	3,243	2,297	9		9	100%	0	0%	0	0 0%
Olive Oil	969	3,271	0		0	0%	0	0%	C	0 0%
Olives	210	4,183	0		0	0%	0	0%	0	
Online Dance Tutorials	54		1	3,524	0	0%	1	100%	0	
Online Drug & Prescription Services	51,911	514 3,058	147	662 3,028	108	73% 67%	30	20%	9	9 6% 0 0%
Online Drug & Prescription Services - Unapproved Foreign Online Education	1,254 56,555	3,058	250	3,028	147		78		25	
Online Event Registration	6,038		151	651	147	99%	76	1%	23	0 0%
Online Investigative News	238	4,136	5	2,700	0	0%	5	100%	C	
Online Payments	17,233	1,079	79	959	66	84%	10	13%	3	3 4%
Online Publications	22,547	930	202	519	131	65%	69	34%	2	2 1%
Online Retailer	238,791		3,282		1,909		1,194		179	9 5%
Online Shipping Broker	8,569	1,536	45		17	38%	27	60%	1	1 2%
Online Social Media/Networking	66,980	420 480	1,011 1,134	165 152	937 991	93% 87%	7 <u>1</u> 132	7% 12%		3 0% 1 1%
Online Travel Agency Opera Companies	56,021 36	4,763	1,134	3,524	991	100%	132	0%	1	
Optical Equipment & Supplies	21,532	955	120	764	118	98%	2	2%		0 0%
Optical Goods - Retail	80,268	359	620	239	440	71%	177		3	3 0%
Optical Goods - Service & Repair	27,590		145		114	79%	28	19%	3	3 2%
Optical Goods - Wholesale & Manufacturers	3,590	2.210	28		26	93%	2		C	
Optical Imaging Equipment & Systems	2,653 50,355	2,448	5	2,700	3	60%	1	20%	1	1 20%
Opticians	50,355	526	596		525		67		4	
Optometric Information Bureaus	92 91,967	4,514 323	<u>0</u> 528	4,002 273	419	0% 79%	0 105		C	-
Optometrists Orchard Equipment & Supplies	71,707	4,984	0	4,002	419	0%	103	0%		
Orchards Supplies	1,052	3,200	4		4	100%	0	0%	0	
Orchestras & Bands	785	3,417	4	2,856	2	50%	1	25%	ĭ	1 25%
Orchestras & Bands - Competitions	87	4,529	0	4,002	0	0%	0	0%	C	0 0%
Orchid Growers	87 502	3,715	0	4,002	0	0%	0	0%	C	
Ore	6		0	4,002	0	0%	0	0%	0	
Organ & Tissue Banks Organic Soil Fertilizer	3,207		1	3,524	1	100% 100%	0	0%		0 0%
Organic/Green Products	1,692 4,288	2,814 2,072	14	3,524 1,999	5	36%	9		0	
Organizing Services - Household & Business	7,805	1,604	14		12	86%	2	14%	0	
Organs	2,499	2,486	2		2	100%	0	0%	0	
Organs - Tune & Repair	1,500	2,903	3	3,028		67%	1	33%	C	0 0%
Oriental Goods - Retail	666		2	3,028 3,235	0	0%	2	100%	C	0 0%
Oriental Goods - Wholesale & Manufacturers	35		0	4,002	0	0%	0	0%	0	0 0%
Ornamental Metal Work	16,451	1,112	27	1,550	10	37%	16		1	1 4% 1 4%
Orthopedic Appliances Outboard Motors	9,727 4,512	1,447 2,026	27 18	1,550 1,818	26 11	96% 61%	7	0%	1	
Outboard Motors - Repair	3,745		18 7		4	57%	7	43%		
Outdoor Kitchens	9,814	1,440	45	1.252	27	60%	15	33%	3	3 7%
Outfitters	9,814 1,139	3,140	7	2,488	5	71%	2	29%	Č	0 0%
Outlets - Stores, Factory, Mills	9,725	1,448	69		43		24	35%		2 3%
Outpatient Surgery Centers	1,641	2,839	10	2,247	7	70%	3	30%	C	0 0%
Outplacement Consultants	2,069	2,651	1	3,524	0	0%	1	100%		
Ovens - Bakers	184	4,251	1	3,524	1	100%	0	0%		0 0%
Ovens - Brick Pizza	185	4,247	0	4,002	0	0% 0%	0	0%	0	0 0%
Ovens - Industrial Oxygen	240 10,774	4,131 1,371	20	4,002 1,737	15		0	0% 25%		
Oxygen Producing Equipment	879	3,334	10		1.	10%	8	80%	1	1 10%
Oxygen Therapy Equipment	3,591		14		5	36%	9	64%	Ċ	0 0%
Ozone Machines	718	3,477	3	3,028	3	100%	0		C	0 0%
Package Design & Development	2,366	2,533	5	2,700	2	40%	3	60%	0	0 0%
Packaging Machinery	3,295	2,278	2	3,235	1	50%	1	50%	0	0 0%
Packaging Materials	16,577	1,106	17		13	76%	2	12%	2	2 12%
Packaging Service	12,183	1,293	55 0		34	62%	19			2 4% 0 0%
Packing - Mechanical	155		18	1/002	15	0% 83%	0	0% 17%		
Packing & Crating Convice										
Packing & Crating Service Paging Equipment & Service	5,979 3 824	1,800			13	30%	7			1 0%
Packing & Crating Service Paging Equipment & Service Pails	3,824 1	2,148 5,075	10	2,247	3	30% 0%	7	70%	0	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Paint - Retail	20,858	977	43		23	53% 44%	16	37% 50%	4	4 9% 1 6%
Paint - Wholesale & Manufacturers Paint Manufacturing Equipment & Materials	4,187 1,126	2,085 3,154	16 13			44% 46%	<u>8</u>		1	1 8%
Paint Manufacturing Equipment & Materials  Paint Manufacturing Materials	796		1.3	3,524	1	100%	0	0%	0	
Paint Removers - Manufacturers	274	4,058	2	3,235	2	100%	0	0%	0	0%
Paint Removing	2,490	2,491	2	3,235 3,235	1	50%	1	50%	0	0%
Paintball - Games & Supplies	4,163		17		13	76%	4		0	0%
Painters - Commercial or Residential	36,761	660	146		61		77	53%	8	3 5%
Painters Equipment & Supplies	2,800	2,397	5	2,700	2	40%	3	60%	0	0%
Painting - Faux Finishing	4,950	1,959	5	2,700	1	20%	4		0	
Painting Contractors	1,261,122	22	1,551	115	828		638		85	
Pallets & Skids Paneling	8,402 566	1,547 3,636	1	3,524 3,235	1	100%	2	0% 100%	0	
Pants	14			4,002	0	0%		0%	0	
Paper - Adhesive - Pressure Sensitive	357		0		0	0%	0	0%	0	
Paper - Corrugated	246	4,119	Č	4,002	0	0%	0	0%	0	
Paper & Document Shredding	30,347	755	22	1,675	17	77%	5	23%	0	0%
Paper & Plastic Cups, Containers	1,003	3,231	3	3,028	2	67%	1	33%	0	
Paper Boxboard	286 104	4,035	0	4,002	0	0%	0	0%	0	0%
Paper Brokers & Mill Reps			0	4,002	0	0%	0	0%	0	
Paper Converters	463		0		0	0%	0	0%	0	
Paper Cutting & Drilling Machines	9		0		0	0%	0	0%	0	
Paper Distributors	2,704		8	2,403	3	38%	5	63%	0	
Paper Hangers - Wall covering	756		0		0	0%	0	0%	0	
Paper Hangers Equipment & Supplies	2,822	4,922	<u>U</u>	1,002	- 0	0% 50%	0	0% 0%	- 0	0 0%
Paper Manufacturers Paper Mill Machinery	2,822	2,390 4,550		3,235 4,002	1	0%	0	0%	1	0 0%
Paper Mill Supplies	80	4,550		4,002	0	0%	0	0%	<u>U</u>	0 0%
Paper Products	10,541	1,386	17		5	29%	12		0	
Paper Shredding Machines	932	3,294	17	4,002		0%	0	0%	0	0%
Paper Towels	3	5,027	0		0	0%	0	0%	0	
Paper Tubes & Cores	126	4,399	1	3,524	0	0%	1	100%	0	0%
Parachute Jumping Instruction	1,557	2,871	15		9	60%	3	20%	3	3 20%
Parachutes	100	4,480	2	3,235	1	50%	1	50%	0	
Paralegals	39,627	625	142	685	62		70		10	
Paramedics	5	5,005	0	4,002	0	0%	0	0%	0	
Parapsychologists	143	4,347	0	4,002	0	0%	0	0%	0	0%
Parasail Service & Supplies	220	4,168	1	3,524	1	100%	0	0%	0	
Parcel Post Assembly Service	5,679	1,848	8	2,403		88%	1	13%	0	0%
Pardon Services	13,147		69		42	61%	26	38%	1	1 1%
Parenting Classes	1,613	2,852	45	2,488	1 17	14% 38%	4 26	57% 58%		2 29% 2 4%
Parking Area Maintenance & Marking Parking Attendant Service	14,800 12,275	1,182 1,287	190		155		35		2	
Parking Facilities	57,902	463	1,177		813	69%	344	29%	20	
Parking Meters	307	3,997	1,177		11		1	8%	0	
Parking Stations & Garages - Construction	1,559	2,870	31		7	23%	24		0	
Parking Stations & Garages - Equipment & Supplies	797	3,406	7	2,488	5	71%	2	29%	0	0%
Parks	2,178	2,608	21		9	43%	11		1	1 5%
Parties - Children	3,293	2,279	71	1,006	57	80%	13	18%	1	1 1%
Partitions	1,677		2	3,235	2	100%	0		0	
Party Facilities	9,553		52	1,184	25	48%	25	48%	2	2 4%
Party Planning	17,307	1,076	55	1,147	29	53%	22		4	
Party Plans - In-Home	17,017	1,089	49		41		4		4	
Party Supplies Posting	48,340	542 865	242		141		91 49		10	
Party Supplies - Renting Passive Home Building	24,615	4,625	132	4,002		0%	49	0%	4	0 0%
Passport & Visa Services	55,066	4,023	577	256	278	48%	244	42%	55	5 10%
Patent Agents	17,265	1,077	24		15		7	29%	2	2 8%
Patent Searchers	2,685	2,439	5	2,700	2	40%	0	0%	3	3 60%
Paternity Tests & Services	266	4,077	C		0	0%	0	0%	0	0%
Patio & Deck Builders	94,800	312	178	577	98	55%	75		5	5 3%
Patio Builder	2,766		9		9	100%	0		0	
Patio Cover	7,919	1,593	10	2,247	6	60%	4		0	0%
Patio Design	694	3,509	4	2,856	0	0%	4		0	
Patio Equipment & Supplies	15,311	1,159	51		38	75%	11	22%	2	2 4%
Patio, Porch & Deck Enclosures	91,934	324	206		164		39	19%	3	3 1%
Pattern Makers	953	3,280		2,488	4	57%	3	43%	0	
Pattern Makers Equipment & Supplies	31	4,793	0 17	4,002	0	0%	0	0%	0	0%
Pavement & Floor Marking Services	6,036		1/		8	47% 0%	8	47%	1	0 0%
Pavement & Floor Marking Supplies & Equipment Paving Contractors	655,352	4,492	1,447	3,524 125	759	52%	1 590	100% 41%	98	3 7%
Paving Contractors Paving Equipment	1,542		1,447	3,028	739	0%	290	100%	90	
Paving Materials	4,953	1,957	15		4	27%	10		1	
Paving Stones	2,669	2,443	8		4	50%	3	38%	1	
Paving, Painting, Home Improvement - Itinerant Workers	3,439		21		4	19%	11		- 6	
Pawnbrokers	78,582	365	416		312	75%	97	23%	7	7 2%
Pay Phone Booths - Equipment & Service	267	4,073	1	3,524	0	0%	1	100%	0	0%
Payday Loans	398,227	70	1,641	111	802	49%	528	32%	311	1 19%
Payment Processing Service	218,161	140	2,402	69	2,319	97%	48	2%	35	5 1%
Payroll Service	65,329	428	200	523	161	81%	33	17%	6	5 3%
Peanut Products	231	4,151	1	3,524	1	100%	0	0%	0	0%
Pearls Pen Pal Lists	1,171	3,113	1	3,524	1	100%	0		0	0%
	1,298	3,028	65	1,056	23	35%	38	58%		4 6%

State Activation	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Section   Property	Pennants		4,984	0	4,002	0	0%	0	0%	0	0%
The Service of Process								84		31	
Transport Statement	Pens & Pencils - Ketali					4		/			
Comment of the Comment of Comme	Pension & Profit Charing Plans		1 175			21		3		0	0%
Property Services   11		14,572				0	0%	0	0%	0	0 0%
Powner Western Annual Control of the		11		0		0		0		0	0%
The Name of the Name of the Supplied   1.5	Perfume - Wholesale & Manufacturers	9,275	1,485	35		18	51%	15		2	2 6%
Commonst Mean   Common   Com	Perfumes - Raw Materials & Supplies		4,321	1		0	0%	1	100%	0	0%
The factor Products		1	5,075	0		0		0		0	0%
Personal Engineers	Perlite & Perlite Products	709	3,491			0		0		0	
Personal Engineers		7,834	1,601		2,060	9		3		1	1 8%
Special Service		1,166			3,028	3		0			
Process   11						3		1		0	
Process Service		6,863	1,715	10	2,247	2	20%	7	70%	1	
Proceed Process   1,450					4,002	0				0	
Name	Personal Services			21/	494		63%			9	
Maintained Services   1,000, 644   150   3,100   1,241   2,000   1,0		14,590		/3		39		28		2	3 22%
Part Control Sequels & Fusionest   1.750   1		1 000 644	1,263	2 107	2,331	2 602		202	1204		
Machanist   Section   Se								362		42	1 7%
Per Security   Secur								17		1	
The Committees Cornotines & Sportless   1.500   1.0	Pet Boarding & Kennels	161 380		167	618	100	67%	50	34%	3	3 2%
Mile Control Register   1-642   2-514   2-52   1-647   11   1-649							71%			1	1 6%
Fig. 19th Conference   6,776		1,482	2,914							1	1 4%
Fig.   1,000			1,519					5		0	0 0%
Per Ferrors   9,45    1,474   59   1,118   12   275   22   359   16   245   175			1.921		2.247			4	40%		0%
Pet Finding Servers		9,451	1,474				21%	32	55%		1 24%
New Contents   1965   776   77   90   90   97   544   28   337   11   134						55	98%	1	2%		0%
Performance   1,000   1,500   1,000	Pet Foods - Wholesale & Manufacturers	29,556	776	87	901	47	54%		33%		1 13%
Per	Pet Grooming	126,818	236	267	452		62%			5	5 2%
Fig.   Part Services   1,000	Pet Grooming - Mobile	7,900	1,595	10	2,247			6		0	0%
Pet Services   2,088   2,644   10   2,247   6   69%   4   49%   60   0   0   0   0   0   0   0   0				82				1			
Pet Springs		325		5	2,700	0	0%	5			
Feel String Service											
Pet Strike Services   39,566   626   49   1,216   24   49%   15   31%   10   20				80	950		56%	31	39%		
Pet Supplies Roods - Peteral   95,102   310   487   294   317   65%   353   31%   17   37   37   38   318											
Ped Supplies & Foods - Wholesale   10,801   1,367   76   977   65   86%   9   12%   2   32   12   12   12   12   12   12	Pet Sitting Services	39,366	626			24		15	31%	10	
Pet Training	Pet Supplies & Foods - Retail	95,103									
Pet Training - Cong						65			12%	2	3%
Pet Training - Electronic/recolur   1,133   3,147   11   2,170   8   73%   3   27%   0   00		29,843		58	1,118	3/	650/		33%		370
Pet Transporting	Pot Training - Electronic/ocellar					33		29	34%		
Pet Waste Renoval   2,600   2,462   12   2,117   3   25%   9   75%   0   0   0						1		9		22	
Petroleum   10,124		2 600				3		9			0 0%
Petroleum Products						9		2			
Pewter	Petroleum Products	10,124	1,363				69%	12		1	1 2%
Pewterware   20						0		0		0	0%
Pharmaceutical Machinery   354   3,923   2   3,235   1   50%   1   50%   0   0   0		20	4,868	0		0		0		0	
Pharmaceutical Products - Wholesale & Manufacturing   2,5663   2444   88   89   67   76%   20   23%   1   14%   19   19   19   19   19   19   19   1		354	3,923	2	3,235	1	50%	1	50%	0	
Pharmaceutical Products - Wholesale & Manufacturing   25,653   844   88   891   67   76%   20   23%   1   1   1   1   1   1   1   1   1	Pharmaceutical Products - Research	3,077	2,334	7		6	86%	1	14%	0	0%
Pharmacies - Infusion Services   155,630   197   997   171   874   90%   79   8%   14   14   17   18   19   19   19   19   19   19   19	Pharmaceutical Products - Wholesale & Manufacturing		844	88	891	67	76%	20		1	1 1%
Pharmacies - Influsion Services   780   3,425   2   3,235   2   100%   0   0%   0   0%   0   0%   0   0%   0   0	Pharmaceutical Suppliers - Foreign		2,409		2,856		50%				
Pharmacies - Specialty   8,131   1,570   55   1,147   54   98%   1   2%   0   0   0   0   0   0   0   0   0				967		874					1 1%
Pharmary - Compounding   45   4,700   0   4,002   0   0%   0   0%   0   0%   0   0%   0   0						2		0		0	
Pharmacy - Compounding   16,260   1,121   60   1,103   45   7.5%   14   23%   1   22%   1   1   22%   1   1   1   2   29%   1   1   1   2   29%   1   1   1   2   29%   1   1   1   2   29%   1   1   1   2   29%   1   1   1   2   29%   1   1   1   2   29%   1   1   1   2   2   29%   1   2   2   2   2   2   2   2   2   2	Pharmacies - Specialty	8,131	1,570				98%	1	2%	0	0%
Pheloborny Training & Certification   3,753   2,165   7   2,488   4   57%   1   14%   2   299   Photo Booth Retal's   6,872   1,713   46   1,243   14   30%   27   59%   5   519   Photo Electric Cells & Equipment   3,74   3,890   0   4,002   0   0 %   0   0 %   0   0 %   0   0										. 0	0%
Photo Copyrigh				60	1,103	45	75%	14		1	1 2%
Photo   Copying   Photo		3,/53		/	2,488	4		1 27			
Photo Einshing - Retail   374   3,890   0   4,002   0   0%   0   0%   0   0%   0   0%   0   0	Photo Convina	7 221	7,713	40	1,243	14	30%		59%	5	1 7%
Photo Finishing - Retail   20,876   976   189   552   126   67%   55   30%   7   4   7   7   9   9   9   9   9   9   9   9						5				1	
Photo Imaging Service	Photo Finishing - Retail					126				7	7 4%
Photo Imaging Service					2 856	3	75%		25%	,	
Photographers   Supplies   951   3,284   1   3,524   1   100%   0   0%   0   0%   0   0%   0   0%   0   0				256	458	51		203		2	2 1%
Photographers   Capujment & Supplies   4.74   3.754   4   2.856   4   100%   0   0%   0   0%   0   0%   0   0%   0   0				1						0	
Photographers   Photographers   Aerial   Photographers   Aerial   Aeria   Ae				4	2.856	4	100%	0		0	
Photographers - Aerial   9,107   1,497   36   1,385   24   67%   9   25%   3   85   18   9   18   9   19   18   18   19   18   19   19				841		329		442		70	
Photographers - Commercial   38,629   634   210   508   127   60%   72   34%   11   519     Photographers - Pet   623   3,580   11   2,170   2   18%   7   64%   7   64%   12   18%     Photographers - Potrait   95,061   311   766   209   406   53%   326   43%   34   44   2,856   2   50%   2   50%   2   50%   0   00     Photographers - School   5427   3,813   4   2,856   2   50%   2   50%   2   50%   0   00     Photographers - Sports   550   3,658   8   2,403   5   63%   3   38%   0   0   00     Photographers - Wedding   30,336   741   224   444   90   40%   121   54%   13   66     Photographic Color Prints & Trans.   2,292   2,560   9   2,331   5   56%   3   33%   1   119     Photographic Equipment - Repair   6167   1,779   57   1,125   40   70%   14   25%   3   35%     Photographic Equipment & Supplies - Retail   117,488   250   727   213   605   83%   116   16%   6   19     Photographic Gulpment & Supplies - Wholesale & Manufacturing   3,566   2,216   56   1,136   47   84%   9   16%   0   0     Photographic Research Service   538   3,669   0   4,002   0   0%   0   0%   0   0%   0   0%     Photographic Research Service   538   3,669   0   4,002   0   0%   0   0%   0   0%   0   0%     Photographic Research Service   538   3,669   0   4,002   0   0%   0   0%   0   0%   0   0%   0   0	Photographers - Aerial	9,107		36	1,385	24	67%	9	25%		3 8%
Photographers - Portrait   95,061   311   766   209   406   53%   326   43%   34   49   09   100	Photographers - Commercial				508			72	34%	11	1 5%
Photographers - Portrait   95,061   311   766   209   406   53%   326   43%   34   49   09   100	Photographers - Pet	623	3,580	11	2,170	2	18%	7	64%	2	2 18%
Photographers - Sports   550   3,658   8   2,403   5   63%   3   38%   0   0   0	Photographers - Portrait		311		209	406	53%	326	43%		4 4%
Photographers - Wedding   30,736   741   224   484   90   40%   121   54%   13   69			3,813			2		2			
Photographic Color Prints & Trans.   2,292   2,560   9   2,331   5   56%   3   33%   1   10   10   10   10   10   10   10						اد		3			
Photographic Darkroom Rental   132   4,381   0   4,002   0   0%   0   0%   0   0%   0   0%   0   0					484	90		121		13	
Photographic Equipment - Repair         6,167         1,79         57         1,125         40         70%         14         25%         3         59           Photographic Equipment & Supplies - Retail         117,488         250         727         213         605         83%         116         16%         6         19           Photographic Equipment & Supplies - Wholesale & Manufacturing         3,566         2,216         56         1,136         47         84%         9         16%         0         0%           Photographic Mounts         5,897         1,813         19         1,781         14         74%         3         16%         2         11           Photographic Research Service         538         3,669         0         4,002         0         0%         0         0%         0         0%						5		3		1	1 11%
Photographic Equipment & Supplies - Retail   117,488   250   727   213   605   83%   116   16%   6   19     Photographic Equipment & Supplies - Wholesale & Manufacturing   3,566   2,216   56   1,136   47   84%   9   16%   0   0     Photographic Mounts   5,897   1,813   19   1,781   14   74%   3   16%   2   119     Photographic Research Service   538   3,669   0   4,002   0   0%   0   0%   0   0%   0   0%		132				0		0		0	
Photographic Equipment & Supplies - Wholesale & Manufacturing         3,566         2,216         56         1,136         47         84%         9         16%         0         0         0           Photographic Mounts         5,897         1,813         19         1,781         14         74%         3         16%         2         119           Photographic Research Service         538         3,669         0         4,002         0         0%         0         0%         0         0%		6,167								3	5 5% 5 1%
Photographic Mounts         5,897         1,813         19         1,781         14         74%         3         16%         2         119           Photographic Research Service         538         3,669         0         4,002         0         0%         0         0%         0         0%	Photographic Equipment & Supplies - Retail									6	
Photographic Research Service 538 3,669 0 4,002 0 0% 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0				56			84%	9	16%	0	
	Photographic Peccarch Service	5,897						3			
	Photographic Research Service Photographs - Stock	4,457	2,039	67		61	91%	6		<u> </u>	

Photography Sales Photography Sales by Mail Photography Sales on the Internet Photography Schools	12,589 851	1,274 3,353	128		63	49%	54	42%	11	
Photography Sales on the Internet	851					700/		72.70		
		3,333	9 53		7 23	78% 43%	2 27	22% 51%	0	0 0% 3 6%
	4,558	2,020	53	-/	23	90%	1	10%	<u>3</u>	
Physical Therapists	3,228 46,454	2,304 563	129		91	71%	37	29%	1	1 1%
Physical Therapy Equipment	1,298	3,028	123	3,028	31	100%	37	0%	1	0 0%
Physician - Nephrology	544		3	3,028	1	33%	2	67%	0	0 0%
Physicians - Specialists	70,729	406	309	404	229	74%	73	24%	7	7 2%
Physicians - Surgeons & Neurosurgeons	5,626	1,855	22	1,675	16	73%	6	27%	0	0 0%
Physicians & Surgeons - Allergy	3,365	2,260	28	1,532	23	82%	5	18%	0	0 0%
Physicians & Surgeons - Anesthesiologists	8,612	1,529	61	1.093	39	64%	22	36%	0	
Physicians & Surgeons - Cardiology Services	6,143	1,780	36	1,385 579	25 115	69%	10	28%	1	1 3%
Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Surgery	60,807		177	579		65%	61	34%	1	
Physicians & Surgeons - Dermatology	29,319		259		146	56%	110	42%	3	3 1%
Physicians & Surgeons - Ear, Nose & Throat	3,801	2,153 2,365	38 10	1,352	29	76% 50%	9	24% 30%	- 0	0 0%
Physicians & Surgeons - Endocrinology, Diabetes & Metabolism	2,975 28,724		179		129	72%	48	27%	2	2 20% 2 1%
Physicians & Surgeons - Family Practice Physicians & Surgeons - Gastroenterology	7,386	1,655	37		29	78%	40	22%	2	0 0%
Physicians & Surgeons - Gastroenterology Physicians & Surgeons - Hormone Replacement Therapy	13,398	1,241	33		19	58%	5	15%	0	9 27%
Physicians & Surgeons - Industrial Medicine	1,240	3,065	1	3,524	10	0%	1	100%	0	
Physicians & Surgeons - Internal Medicine	13,499		66		51	77%	15	23%	0	
Physicians & Surgeons - Maxillofacial	3,278		19		17	89%	2	11%	0	
Physicians & Surgeons - Medical-M.D.	166,649	183	898		651	72%	235	26%	12	2 1%
Physicians & Surgeons - OB/GYN	22,893	917	118	765	80	68%	36	31%	2	2 2%
Physicians & Surgeons - Oncology	2,270	2,570	5	2,700	3	60%	2	40%	0	0 0%
Physicians & Surgeons - Ophthalmology	33,821	697	129		114	88%	13	10%	2	2 2%
Physicians & Surgeons - Orthopedic Surgery	30,875	737	126	743	101	80%	23	18%	2	2 2%
Physicians & Surgeons - Osteopathic-D.O.	8,918	1,505	15		12	80%	3	20%	0	0 0%
Physicians & Surgeons - Pediatrics	17,880	1,058	64		51	80%	13	20%	0	
Physicians & Surgeons - Pulmonary Diseases	1,100	3,169		2,488	. 5	71%	2	29%	0	0 0%
Physicians & Surgeons - Radiology	17,225	1,081 2,773	144 13		115	80% 54%	28	19% 46%	1	1 1%
Physicians & Surgeons - Sports Medicine	1,760					78%	b		0	
Physicians & Surgeons - Urology	1,006	3,228	9			78% 0%	2	22%	0	
Physicians & Surgeons - Vascular Physicians & Surgeons - Weight Reduction	22,441	4,506 935	52		36	69%	15	0% 29%	1	1 2%
Physicians & Surgeons Equipment - Repair & Refinish	329		1	3,524	1	100%	13	0%	1	0 0%
Physicians & Surgeons Equipment & Supplies	1,301	3,026		2,591	3	50%	3	50%	0	0 0%
Physicians & Surgeons Information Bureaus	1,134		1	3,524	0	0%	1	100%	0	0 0%
Physicians Assistants	838		2	3,235	2	100%	ō	0%	0	0 0%
Physicists	253	4,107	1	3.524	1	100%	ől	0%	0	
Piano & Organ Moving	13,699	1,222	16		6	38%	10	63%	0	0 0%
Pianos	12,639	1,273	24	1,616	16	67%	7	63% 29%	1	
Pianos - Parts	199	4,211	1	3,524	1	100%	0	0%	0	0 0%
Pianos - Restoration & Refinishing	978		5	2,700	3	60%	1	20%	1	
Pianos - Tuning & Repair	9,701	1,451	11		9	82%	1	9%	1	1 9%
Pickles & Pickle Products	142	4,355	1	3,524	1	100%	0	0%	0	
Picnic Equipment & Supplies	136		0	4,002	0	0%	0	0%	0	0 0%
Picnic Grounds	36 9,411	4,763	0		28	0%	U	0% 15%		1 3%
Picture Frames - Dealers Picture Frames - Manufacturers Supplies	2,828		34	1,415 2,700	20	82% 0%	5	100%	1	
Picture Frames - Restore & Repair	648		1	3,524	1	100%	3	0%	0	
Picture Frames - Wholesale & Manufacturers	1,321	3,011		4,002	0	0%	ő	0%	0	0 0%
Picture Framing	2,292		3	3,028	2	67%	1	33%	0	
Picture Hangers - Wholesale & Manufacturers	105	4,464	č		0	0%	0	0%	0	0 0%
Picture Hanging Service	404		0		0	0%	0	0%	0	0 0%
Picture Restoring	424	3,815	3	3,028	1	33%	0	0%	2	2 67%
Pictures	1,975	2,690	14	1,999	10	71%	2	14%	2	2 14%
Pies	1,794	2,759	5	2,700	2	40%	1	20%	2	2 40%
Pilates	1,611	2,855	10		6	60%	4	40%	0	0 0%
Pile Driving	1,784	2,766	1	3,524	0	0%	1	100%	0	0 0%
Piling	1,192		0	4,002	0	0%	0	0% 14%	0	
Pillows Pillows - Panayating	49,045	537 4,853	93		80	86% 0%	13	14%	0	0 0%
Pillows - Renovating Pilot Car Service	953	4,853 3,280	<u>U</u>		0	0%	0	0%	0	
Pilot Car Service Pilots - Marine	159		0	4,002	0	0%	0	0%	0	0 0%
Pinata Sales	113	4,302	2	3,235	1	50%	1	50%	0	0 0%
Pinball Sales & Service	1,975	2,690	3	3,028	2	67%	1	33%	0	
Pine Straw	774	3,432	Ŏ	4,002	0	0%	0	0%	0	0 0%
Pins - Common, Safety	737		Ö		ŏ	0%	Ö	0%	0	0 0%
Pins - Lapel	1,356	2,990	4		4	100%	0	0% 0%	0	0 0%
Pins Cotter, Taper	2	5,051	0	4,002	0	0%	0		0	0 0%
Pipe	4,272	2,076	1	3,524	0	0%	1	100%	0	
Pipe - Used	18		0	4,002	0	0%	0	0%	0	
Pipe & Boiler Covering Contractors	867		2	3,235	0	0%	2	100%	0	0 0%
Pipe & Boiler Covering Materials	12	4,929	0		0	0%	0	0%	0	
Pipe & Valve Fitters	2,152	2,621	0		0	0%	0	0%	0	0 0%
Pipe & Valve Fitters - Gas	556 1,124	3,652	0	4,002	0	0%	0	0%	0	0 0%
Pipe Bending & Fabricating	1,124	3,155	0	4,002	0	0%	0	0%	0	0 0%
Pipe Cutting & Threading	410 34			4,002	0	0%	0	0%	0	
Ding Cutting 9. Threading Equipment			1	3,524	01	0%	1	100%	0	
Pipe Cutting & Threading Equipment	1 020	3 746			0	00/	ام	00/	^	) 00/
Pipe Cutting & Threading Equipment Pipe Fittings Pipe Hangers	1,829 60	2,746	0	4,002	0	0% 0%	0	0% 0%	0	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Pipe Joint Compounds	8	4,974		4,002	0	0%	0	0%	0	0%
Pipe Line Companies	2,260	2,576	14	3,235	0 10	0% 71%	1 4	50% 29%	1	1 50%
Pipe Line Contractors Pipe Line Equipment	17,098 985	1,086 3,251	14		0	71% 0%	- 4	29%	0	
Pipe Line, Oil & Gas Wholesaler & Distributors	12,876	1,265	124		107	86%	17		0	0 0%
Pipe Lining & Coating	792	3,412	2	3,235	1	50%	1	50%	0	0%
Pipe Locating Equipment	69	4,592	(	4,002	0	0%	0	0%	0	0%
Pipe Reconditioning	149		(	4,002	0	0%	0	0%	0	0%
Pipe Sealing - Industrial	154		(		0	0%	0	0%	0	0%
Pipe Thawing	147		1	3,524	1	100%	0	0%	0	0%
Pipe Thread Protector	5	5,005			0 33	0% 45%	0			0%
Pipes & Smokers Articles Piping Contractors	6,720 3,756	1,728 2,163			33	45% 100%	39		1	
Pistons	3,730	4,706		4,002	0	0%	0	0%	0	
Pivots - Precision Instrument	74				0	0%	0	0%		
Pizza	38,660		609	242	298	49%	296	49%	0 15	5 2%
Places Of Interest	6	4,994	(	4,002	0	0%	0	0%	0	
Planetariums	27	4,820	(	4,002	0	0%	0	0%	0	
Plants - Interior Design & Maintenance	3,383	2,256	3	3,028	2	67%	1	33%	0	0%
Plants - Retail	8,051	1,574	48	1,230	39	81%	9	19%	0	
Plants - Wholesale	1,851	2,735		2,700	5	100%	0	0%	0	
Plagues Plagma Contors	3,681	2,189	24		6	25% 69%		8% 31%	16	6 67%
Plasma Centers Plaster	6,328 1,757	1,767 2,775	1.5		9	50%	4	50%	0	
Plaster Craft Products & Supplies	475	3,752			0	0%	1	0%	0	
Plaster Products - Ornamental	95	4,497			0	0%	0	0%	0	
Plasterers Equipment & Supplies	57	4,645	(	4,002	0	0%	0	0%	0	0%
Plastering Contractors	33,814	699	25	1,587	12	48%	13	52%	0	0%
Plastics - Extruders	791	3,414	(	4,002	0	0%	0	0%	0	0%
Plastics - Fabricating, Finishing & Decor	2,483	2,496	2	3,235	1	50%	1	50%	0	0%
Plastics - Fabrics, Film, Sheets - Prod.	1,112	3,164		3,028	3	100%	0		0	
Plastics - Foam	1,399			3,524	1	100%	0		0	
Plastics - High Pressure Laminates	210 395	4,183 3,854	-	3,524	0	0% 100%	1	100%	0	
Plastics - Machinery & Equipment Plastics - Molders	8,147	1,569		3,524 2,591	- 1	83%	<u>U</u>	17%	0	
Plastics - Products - Finished Wholesale & Manufacturers	17,361	1,073	21		13	62%	7	33%	1	1 5%
Plastics - Raw Materials, Powder, Liquid	1,359	2,987	2	3,235	2	100%	0	0%	0	0%
Plastics - Reinforced	41	4,731	(		0	0%	0	0%	0	
Plastics - Research & Consulting	754		1	3,524	1	100%	0	0%	0	0%
Plastics - Rods, Sheets - Sup Center	425	3,814	(	4,002	0	0%	0	0%	0	0%
Plastics - Scrap	558 714	3,645			0	0%	0	0% 0%	0	0%
Plastics - Vacuum, Pressure, Thermoform	714	3,486	18		18	100%	0		0	
Plating Plating Equipment & Cumpling	9,388 500		19		9	47% 0%	10	53% 100%	0	
Plating Equipment & Supplies Playground Equipment	17,531	3,718 1,067	98		61	62%	36		0	1 1%
Playgrounds	2,464		18		10	56%	7	39%	1	1 6%
Playing Cards	1,336	3,002	10	2,700	1	20%	1	20%	3	60%
Pleating Machines	140		1	3,524	0	0%	1	100%	0	0%
Plumbers	2,636,140		4,623	31	3,563	77%	986	21%	74	4 2%
Plumbers - Commercial	7,863	1,597	16	1,899	10	63%	5	31%	1	1 6%
Plumbing - Renovation & Repair	12,325		52		23	44%	27	52%	2	2 4%
Plumbing Drains & Sewer Cleaning	157,440	193	448		336	75%	101		11	1 2%
Plumbing Fixtures, Parts, Supplies - Retail	47,630	552	136	706	111	82%	23		2	
Plumbing Fixtures, Parts, Supplies - Used	275	4,055			0 47	0% 71%	0 19		0	
Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg Plumbing Plan Services	14,911 3,038	1,179 2,344	66	1,050 2,403	4/	88%	19	13%	0	0 0%
Plywood & Veneers	1,223	3,079		4,002	0	0%	1	0%	0	0 0%
Pneumatic Equipment Components	560	3,644			0	0%	0	0%	0	0 0%
Pneumatic Tube Equipment & Systems	199	4,211		4,002	0	0%	0	0%	0	0%
Podiatrists	21,656	953	87	901	58	67%	29	33%	0	0%
Podiatrists Equipment & Supplies	326		11	-/	0	0%	4		7	7 64%
Point of Sale Systems	27,103	818	143		122	85%	18		3	3 2%
Poison Control Centers	56 483	4,651		4,002	0	0%	0	0%	0	0%
Pole Fitness			7		2	29%	5	71%	0	
Pole Line Contractors Pole Line Equipment	117			4,002	0	0% 0%	0	0% 0%		0 0%
Poles	12 217		1	4,002 3,524	0	0%	1	100%	0	
Police & Fire Organizations	8,650	1,526		2,700	2	40%	1	20%	2	2 40%
Police Departments	711	3,490	1	3,524	0	0%	0	0%	1	
Police Equipment	11,118	1,343	43		39	91%	4	9%	0	0%
Polishes	11,118 356	3,921	4	2,856	2	50%	1	25%	1	1 25%
Political Organizations	2,030	2,670		2,700	1	20%	4	80%	0	0%
Polyethylene Materials & Products	1,061	3,194			0	0%	0		0	
Polyurethane Products	855	3,352	2	3,235	2	100%	0		0	
Ponzi Schemes	4,316	2,063			0	0%	0	0%	2	2 100%
Pool Tables Sales	1,220				1	25% 0%	3	75% 0%	0	0 0%
Pools - Therapy Popcorn & Supplies	310 3,201	3,994 2,311		4,002 2,488	0	71%	<u>0</u>	29%	0	
Popcorn Machines	835			3,524	1	100%		0%	<u>_</u>	0 0%
Porcelain Enamel Repair & Refinish	13,623		22		13	59%	7	32%	2	2 9%
Porcelain Enameling	34	4,774	(	4,002	0	0%	0	0%	0	0%
Porcelain Products	97	4,490	Č	4,002	0	0%	0	0%	0	0%
Porch Shades	1,077	3,185		3,235	0	0%	0			2 100%

Port Authorities Portable Buildings - Moving Portfolios Post Cards - Manufacturers & Distributors Post Offices Post Cards - Manufacturers & Distributors Post Offices Post-Construction Clean Up Posters Potatoes - Processed Pottery Potatoes - Processed Pottery Pottery Equipment & Supplies Poultry - Retail Poultry - Retail Poultry - Retail Poultry Brokers Poultry Brokers Poultry Brokers Poultry Farms Poultry Farms Poultry Farms Poultry Farms Poutry Farms Power Plant Consultants Power Plant Equipment Power Plant Equipment Power Plant Equipment Power Plant Equipment Power Transmission Equipment Precious, Semi-Precious & Synthetic Premium Goods Preserry Fredict Cards Preserry Jams & Jellies Pressers - Power Persesser - Power Persesser - Power Persesser - Power Persesser - Power Pressure Washers Pressure Washers Pressure Washers Pressure Washers Pressure Washers Printed & Etched Circuits Printers - Builness - Forms Printers - Builness - Forms Printers - Pointer - Powers Printing Powers Printers - Glass, Metal, Plastic Printing Powers Printing Po	73 39 1,388 3,288 3,025 5,449 4,458 461 1,072 5,498 380 343 473 404 2,702 3,302 1,192 1,716 708 1,026 410 24 3,288 2,469 511 163,498 21,580 782 29 1,714 3511 3,586 101,439 79 407 400	2,975 2,280 2,349 1,886 2,038 3,770 3,187 1,874 3,880 3,662 3,757 3,834 2,433 2,275 3,098 2,795 3,494 3,215 3,828 4,840 2,280 2,500 3,641 185 954 3,423 4,805 2,797	5 5 6 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	2,591 1,941 1,021 2,856 1,616 4,002 3,524 4,002 4,002 3,235 2,403 2,856 3,235 4,002 2,488 4,002 2,700 3,028 1,941 1,941 68 836 68	2 0 5 11 11 26 3 177 0 1 1 6 1 1 1 0 0 0 1 1 1 0 0 0 1 1 1 0 0 0 1 1 1 0	40% 0%6 83% 73% 38% 75% 71% 0% 100% 38% 100% 50% 50% 50% 63% 63% 60% 50% 63% 60% 50% 63% 99% 99%	3 0 1 1 2 3 3 9 1 6 0 0 0 0 0 10 0 0 1 1 1 1 0 0 4 4 2 0 9 9	60% 0% 17% 13% 57% 25% 0% 0% 63% 0% 63% 0% 0% 0% 14% 50% 14% 0% 80% 65% 0% 60%	0 0 0 0 1 1 5	0 9% 0 9% 0 9% 0 9% 0 9% 0 9% 0 9% 0 9%
Portfolios Post Cards - Manufacturers & Distributors Post Offices Post-Construction Clean Up Posters Potatoe - Processed Potatoes - Processed Pottery Potatoes - Processed Poutry - Retail Poultry - Retail Poultry Brokers Poultry Brokers Poultry Farms Poultry Farms Poultry Farms Poultry Farms Poultry Farms Power Plant Consultants Power Plant Equipment - Repairing Power Plant Equipment - Repairing Power Transmission Equipment Power Take - Offs Power Transmission Equipment Precious, Semi-Precious & Synthetic Premium Goods Preserrer, Jams & Jellies Pressers - Power Pressure Washers Pressure Washers Pressure Washers Pressure Washers Prestred - Retained - Power Printer - P	1,388 3,288 3,289 4,458 4451 1,072 5,498 3800 5433 404 4,2,702 3,302 1,726 410 2,44 3,288 2,469 551 163,498 21,580 792 22 29 1,714 3,188 21,580 792 29 1,714 3,188 21,590 501 13,498 21,590 1,714 3,188	2,975 2,280 2,349 1,886 2,038 3,770 3,187 1,874 3,880 3,662 3,757 3,834 2,233 2,275 3,098 2,795 3,494 3,215 3,828 4,840 2,280 2,500 3,641 185 954 3,423 4,805 2,797 3,931 2,211	6 155 659 4 4 24 0 1 1 1 1 0 0 0 2 2 8 4 4 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,591 1,941 1,021 2,856 1,616 4,002 3,524 1,899 3,524 4,002 4,002 2,203 2,856 3,235 4,002 2,408 4,002 2,700 3,028 1,941 68 836 2,700 3,235	11 26 3 17 0 1 6 6 1 1 1 0 0 0 1 1 5 4 4 1 0 0 0 1 1 1 1 1 1 0 0 0 0 0 0 0 0	83% 73% 38% 75% 38% 75% 0% 100% 38% 100% 60% 63% 100% 65% 65% 60% 50% 60% 50% 63% 90% 93% 93%	1 1 2 2 3 3 9 1 1 6 6 0 0 0 0 0 0 0 0 0 0 1 1 3 3 0 0 0 1 1 0 0 0 0	17% 13% 57% 25% 25% 0% 0% 0% 63% 0% 0% 0% 0% 0% 13% 0% 0% 0% 0% 50% 0% 14% 0% 0% 0% 63% 0% 65% 0% 0%	0 2 2 4 4 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 9% 0 9% 0 9% 0 9% 0 9% 0 9% 0 9% 0 9%
Post Offices Post Offices Post Offices Post-Construction Clean Up Posters Posters Potato Chips Potatoc Chips Potatoc Services Ser	3,288 3,3025 5,449 4,458 4,611 1,072 5,498 3800 5,431 404 2,702 1,192 1,716 708 1,026 410 2,44 3,288 2,249 5,511 163,498 21,580 7822 29 1,714 351 3,586 101,439 79 407	2,280 2,349 1,886 2,038 3,770 3,187 1,874 3,880 3,662 3,757 3,098 2,795 3,494 3,215 3,828 4,840 2,280 2,500 3,641 185 3,423 4,433 2,275 3,098 2,795 3,494 3,215 3,828 4,840 2,800 3,641 185 954 4,840 3,423 4,805 2,797 3,931 2,211	155 698 4 244 00 11 166 1 1 0 0 0 0 7 7 0 0 0 5 3 155 2,442	1,941 1,021 2,856 1,616 4,002 3,524 1,899 3,524 4,002 3,235 2,403 2,856 3,235 4,002 2,488 4,002 2,700 3,028 1,941 68 836 6 2,700	11 26 3 17 0 1 6 6 1 1 1 0 0 0 1 1 5 4 4 1 0 0 0 1 1 1 1 1 1 0 0 0 0 0 0 0 0	73% 38% 75% 71% 0% 100% 100% 100% 6% 5% 100% 6% 5% 63% 100% 5% 50% 50% 50% 50% 50% 53% 38% 93%	2 39 11 6 0 0 0 0 0 0 0 0 0 13 0 0 0 0 0 0 0 0 0	13% 57% 25% 25% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	2 4 4 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	13% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6%
Post-Construction Clean Up Posters Post-Construction Clean Up Posters Potato Chips Potatochips Poultry Equipment & Supplies Poultry Equipment & Supplies Poultry Enclument & Supplies Poultry Farms Poultry Farms Poultry Farms Poultry Farms Power Postersing - Industrial Power Postersing - Industrial Power Plant Equipment Power Plant Equipment Power Plant Equipment Power Take - Offs Power Take - O	3,025 5,449 4,458 4,458 380 4451 1,072 5,498 340 444 2,702 3,302 1,192 1,716 708 24 3,288 2,469 551 163,498 21,590 782 29 1,714 3511 3,586 101,439 79 407	2,349 1,886 2,038 3,770 3,187 1,874 3,880 3,662 3,757 3,834 2,433 2,275 3,938 2,795 3,494 3,215 3,828 4,840 2,280 2,500 3,641 1,855 954 3,423 4,805 2,797 3,931 2,211	669 4 24 24 1 16 1 1 0 0 0 2 8 4 2 0 0 7 0 0 3 15 2 44 2 4 2 4 4 4 4 4 4 4 4 4 4 4 4 4 4	1,021 2,856 1,616 4,002 3,524 1,899 3,524 4,002 4,002 3,235 2,403 2,235 4,002 2,488 4,002 2,700 3,028 1,941 68 836 2,700 3,235	26 3 17 0 1 6 11 1 0 0 1 5 4 1 0 0 1 1 1 0 0 1 1 1 0 0 1 1 1 0 0 1 1 1 0 0 1 1 1 0 0 1 1 1 0 0 0 1 1 1 1 0 0 0 1 1 1 1 1 1 1 1 0 0 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1	38% 75% 71% 0% 10% 0% 100% 38% 100% 0% 0% 6% 5% 63% 100% 63% 100% 5% 63% 93% 93%	1 6 6 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	57% 25% 25% 0% 63% 0% 63% 0% 0% 0% 0% 0% 44% 0% 50% 0% 65% 0% 67% 0%	4 4 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6
Posters Potato Chips Potatochips Potatochips Potatocs - Processed Pottery Pottery Equipment & Supplies Poultry Equipment & Supplies Poultry Eduipment & Supplies Poultry Brokers Poultry Brokers Poultry Brokers Poultry Farms Poultry Farms Poultry Farms Poultry Farms Poultry Farms Power Plant Consultants Power Plant Equipment Power Plant Equipment Power Plant Equipment Power Plant Equipment Power Take - Offs Premium Goods Prepaid Debit/Credit Cards Pressing Denefit Consultants Presserves, Jams & Jellies Presserves, Jams & Jellies Pressers - Power Presses - Power - Equipment Presses - Power - Equipment Presses - Power - Equipment Presser - Washing Pressur Washing Presser - Power - Equipment Printer - Cellophane & Supplies Print Cutters Printer - Printer Supplies - Manufacture Printers - Printer Supplies - Manufacture Printers - Letterpress Printing Equipment	4,458 461 1,072 5,498 380 543 473 404 2,702 3,302 1,192 1,716 708 2,44 3,288 2,469 551 163,498 21,590 782 29 1,714 3311 3,598	2,038 3,770 3,187 1,874 3,880 3,662 3,757 3,834 2,433 2,275 3,998 2,795 3,494 3,215 3,828 4,840 2,280 2,500 3,641 185 954 3,423 4,803 2,797 3,931 2,211	24	1,616 4,002 3,524 1,899 3,524 4,002 4,002 3,235 2,403 2,856 3,235 4,002 2,488 4,002 2,700 3,028 1,941 68 836 6 2,700 3,233	0 1 1 1 1 1 0 0 0 1 5 5 4 1 1 0 0 0 4 0 0 1 1 1 0 0 0 0 1 1 1 1	71% 0% 10% 38% 100% 38% 100% 0% 6% 5% 63% 100% 59% 63% 20% 33% 93%	0 0 0 0 1 1 3 0 0 1 1 0 0	25% 0% 0% 63% 0% 63% 0% 0% 0% 0% 0% 0% 43% 50% 0% 50% 0% 65% 67% 0% 80% 67%	1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	4% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%
Potatoes - Processed Pottery Potatoes - Processed Pottery Equipment & Supplies Poultry - Retail Poultry - Retail Poultry - Wholesale Poultry Equipment & Supplies Poultry Equipment & Supplies Poultry Farins Poultry Farins Poultry Services Power Plant Equipment Power Tans Equipment Power Transmission Equipment Preclous, Semi-Preclous & Synthetic Premium Goods Prepaid Debit/Credit Cards Prepaid Debit/Credit Cards Presseryes, Jams & Jellies Pressers - Power Presses - Power Presses - Power Presses - Power-Equipment Pressers - Washing Pressurization Equipment Presser Washines Pressurization Equipment Presser - Power Presser - Power-Faulipment Presser - Power-Faulipment Pressing Machines - Clothes Pressurization Equipment Presser - Power-Faulipment Presser - Bushing Pressurization Equipment Prester - Sushing Presser - Power-Faulipment Prester - Sushing Presser - Power-Faulipment Prester - Sushing Presser - Power-Faulipment Printers - Business Forms Printers - Business Forms Printers - Letterpress Printing Equipment Printing Printing Equipment	461 1,072 5,498 380 380 5,433 473 404 2,702 3,302 1,192 1,716 708 1,026 410 2,44 3,288 2,469 561 163,498 2,1,590 1,714 351 3,586 101,439 79 407	3,770 3,187 1,874 3,880 3,662 3,757 3,834 2,433 2,275 3,098 2,795 3,494 3,215 3,828 4,840 2,280 2,500 3,641 185 954 3,423 4,805 2,797 3,931 2,211	0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	4,002 3,524 1,899 3,524 4,002 4,002 3,235 2,403 2,856 3,235 4,002 2,488 4,002 2,700 3,028 1,941 68 836 62,7700	0 1 1 1 1 1 0 0 0 1 5 5 4 1 1 0 0 0 4 0 0 1 1 1 0 0 0 0 1 1 1 1	0% 100% 38% 100% 100% 0% 0% 0% 50% 65% 65% 65% 0% 0% 0% 0% 39% 0% 39% 93%	0 0 0 0 1 1 3 0 0 1 1 0 0	0% 0% 0% 63% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%
Potatery Foughment & Supplies Pottery Foughment & Supplies Poultry - Wholesale Poultry - Wholesale Poultry Equipment & Supplies Poultry Farms Poultry Farms Poultry Farms Poultry Farms Poultry Farms Poutry Farms Poutry Farms Poutry Farms Poutry Farms Power Plant Consultants Power Plant Equipment Power Plant Equipment Power Plant Equipment Power Take - Offs Power Take - Offs Power Take Guipment Power Take Supplies Premium Goods Prepaid Debit/Credit Cards Pressing Deservies, Jams & Jellies Presserves, Jams & Jellies Presserves, Jams & Jellies Presses - Power Power Supplies Presses - Power Supplies Presser Washing Pressur Washing Pressurization Equipment Pretzels Prict Biocks Print Biocks Print Biocks Print Cutters Printer & Printer Supplies Printer & Printers Printers - Susiness Forms Printers - Susiness Forms Printers - Eusiness Forms Printers - Letterpress Printing Equipment Printing Powers	1,072 5,498 380 543 473 404 2,702 3,302 1,192 1,716 708 244 3,288 2,469 551 163,498 21,590 1,714 351 3,516 101,439 79 407	3,187 1,874 3,880 3,662 3,757 3,834 2,433 2,275 3,098 2,795 3,494 3,215 3,828 4,840 2,280 2,250 3,641 185 954 3,423 4,803 2,250 3,641 1,855 954 3,423 4,803 2,279 3,641 1,855 954 3,423 4,803 2,279 3,423 4,803 2,279 3,641 1,855 1,	1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3,524 1,899 3,524 4,002 4,002 4,002 3,235 2,403 2,856 3,235 4,002 2,488 4,002 2,700 3,028 1,941 68 836 6 2,700 3,233	0 1 1 5 4 1 1 0 0 0 1 1 1 1 1 1 4 4 0 0 1 1 1 1	100% 38% 100% 100% 0% 0% 63% 100% 50% 63% 100% 50% 50% 50% 93% 93%	0 0 0 0 1 1 3 0 0 1 1 0 0	0% 63% 0% 0% 0% 0% 0% 0% 0% 63% 64% 50% 44% 0% 650% 650% 60% 60% 60%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%
Pottery Equipment & Supplies Poutry - Retail Poultry - Retail Poultry - Roblesale Poultry Brokers Poutry Equipment & Supplies Poultry Equipment & Supplies Poutry Equipment & Supplies Poutry Services Powder Processing - Industrial Power Plant Equipment Power Plant Equipment Power Plant Equipment - Repairing Power Plant Equipment Power Plant Equipment Power Transmission Equipment Precious, Semi-Precious & Synthetic Premium Goods Pread Debit/Credit Cards Presale Debit/Credit Cards Presale Debit/Credit Cards Pressers - Power Equipment Presses - Power Equipment Presses - Power Equipment Presses - Power Equipment Pressers - Power Equipment Pressers - Power Equipment Pressing Machines - Ciothes Pressure Washing Pressurization Equipment & Supplies Printer Bocks Print Blocks Print Blocks Print Blocks Printer & Printer Supplies - Manufacturer Printers - Business Forms Printers - Business Forms Printers - Business Forms Printers - Letterpress Printing Equipment	5,498 380 5433 4733 404 42,702 3,302 1,192 1,716 708 1,026 410 24 3,288 2,469 561 163,498 221,590 29 1,714 351 3,586 101,439 79 407	1,874 3,880 3,662 3,757 3,834 2,433 2,275 3,098 2,795 3,494 3,215 3,828 4,840 2,280 2,590 3,641 185 954 3,423 4,805 2,797 3,931 2,211	1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1,899 3,524 4,002 4,002 4,002 3,235 2,403 2,856 3,235 4,002 2,488 4,002 2,700 3,028 1,941 68 836 2,700 3,235	0 1 1 5 4 1 1 0 0 0 1 1 1 1 1 1 4 4 0 0 1 1 1 1	38% 100% 100% 0% 0% 6 9% 59% 63% 100% 0% 59% 0% 63% 39% 93%	0 0 0 0 1 1 3 0 0 1 1 0 0	63% 0% 0% 0% 0% 0% 0% 0% 50% 38% 0% 0% 14% 0% 67% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%
Pottery Equipment & Supplies Poultry - Wholesale Poultry - Wholesale Poultry Equipment & Supplies Poultry Equipment & Supplies Poultry Services Poultry Services Poultry Services Poultry Services Poultry Services Poultry Services Power Plant Consultants Power Plant Equipment Power Plant Equipment Power Plant Equipment - Repairing Power Take - Offs Power Take - Offs Power Take Guipment Precous, Semi-Precious & Synthetic Prenium Goods Prepaid Debit/Credit Cards Pressing Debit/Credit Cards Pressrives, Jams & Jellies Presserves, Jams & Jellies Presserves, Jams & Jellies Presses - Power Presses - Power Presses - Power Pressing Machines - Clothes Pressure Washing Pressurization Equipment Pretzels Prict Bocks Print Blocks Print Blocks Print Blocks Printer & Printer Supplies - Manufacturer Printers - Business Forms Printers - Business Forms Printers - Susiness Forms Printers - Letterpress Printers - Letterpress Printing Equipment Printers - Letterpress Printing Equipment Printing Printing Equipment	3800 543 473 404 2,702 3,302 1,192 1,716 708 1,026 410 24 3,288 2,469 561 163,498 21,580 782 29 1,714 351 3,586 101,439 79 407	3,880 3,662 3,757 3,834 2,433 2,275 3,098 2,795 3,494 3,215 3,828 4,840 2,280 3,641 185 9,54 3,423 4,805 2,797 3,931 2,211	1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3,524 4,002 4,002 3,235 2,403 2,856 3,235 4,002 2,488 4,002 2,700 3,028 1,941 68 836 2,700 3,235	0 1 1 5 4 1 1 0 0 0 1 1 1 1 1 1 4 4 0 0 1 1 1 1	100% 100% 0% 0% 0% 50% 63% 100% 50% 57% 0% 0% 57% 0% 93% 93%	0 0 0 0 1 1 3 0 0 1 1 0 0	0% 0% 0% 0% 0% 0% 0% 38% 0% 50% 0% 44% 0% 60% 60% 60% 60%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%
Poultry - Retail Poultry - Nholesale Poultry Brokers Poultry Brokers Poultry Equipment & Supplies Poultry Services Poultry Services Poultry Services Poultry Services Poultry Services Poultry Services Power Plant Consultants Power Plant Equipment - Repairing Power Plant Equipment - Repairing Power Plant Equipment - Repairing Power Transmission Equipment Precious, Semi-Precious & Synthetic Premium Goods Prepaid Debit/Credit Cards Prepaid Debit/Credit Cards Presser Sams & Jellies Presser - Power Equipment Pressers - Power Equipment Pressers - Power Equipment Pressers - Power Equipment Pressers - Washing Pressur Washing Pressur Washing Pressur Washing Pressur Washing Pretzels Prict Bocks Print Blocks Print Blocks Print Blocks Printer & Printer Supplies - Manufacturer Printers - Business Forms Printers - Business Forms Printers - Letterpress Printing Equipment	543, 473 404 2,702 3,302 1,192; 1,716 708 1,026 410 24 3,288 2,469 561 163,498 21,580 722 29 1,714 351 3,586 101,439 79 407	3,662 3,757 3,834 2,433 2,275 3,098 2,795 3,494 3,215 3,828 4,840 2,280 2,590 3,641 185 954 3,423 4,805 2,797 3,931 2,211	0 2 8 4 2 0 7 0 0 0 5 5 3 15	3,524 4,002 4,002 3,235 2,403 2,856 3,235 4,002 2,488 4,002 2,700 3,028 1,941 68 836 2,700	0 1 1 5 4 1 1 0 0 0 1 1 1 1 1 1 4 4 0 0 1 1 1 1	0% 0% 50% 63% 100% 50% 50% 50% 50% 62% 93% 93%	0 1 3 0 0 1 0 1 1 0	0% 0% 0% 50% 38% 0% 50% 0% 50% 0% 44% 0% 60% 60% 60%	0 0 0 0 0 0 0 0 0 0 2 2 0 0 0 0 0 0 0 0	0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%
Poultry Brokers Poultry Farms Poultry Farms Poultry Farms Poultry Farms Poultry Farms Power Processing - Industrial Power Plant Consultants Power Plant Equipment - Repairing Power Plant Equipment - Repairing Power Tant Equipment - Power Tansmission Equipment Power Tans Equipment Precious, Semi-Precious & Synthetic Premium Goods Presericy Foreit Cards Presericy Jams & Jellies Pressers - Power Preserves, Jams & Jellies Pressers - Power Faulpment Pressing Machines - Clothes Pressure Washers Pressure Washers Pressure Washers Pressure Washers Pressure Washers Prester - Preticulation Equipment Pretzels Price Marking Equipment & Supplies Print Blocks Print Blocks Print Equipment & Printer Supplies Manufacturer Printers - Printer Supplies Manufacturer Printers - Cellophane, Foil Printers - Cellophane, Foil Printers - Cletterpress Printing Equipment	404 2,702 3,302 1,192; 1,716 708 1,026 410 24 3,288 2,469 561 163,498 21,580 782; 29 1,714 351 3,586 101,439 79 407	3,757 3,834 2,433 2,275 3,098 2,795 3,494 3,215 3,828 4,840 2,500 3,641 185 954 4,805 2,797 3,641 185 3,423 4,805 2,797 3,211	0 2 8 4 2 0 7 0 0 0 5 5 3 15	4,002 4,002 3,235 2,403 2,856 3,235 4,002 2,488 4,002 2,700 3,028 1,941 68 836 2,700	0 1 1 5 4 1 1 0 0 0 1 1 1 1 1 1 4 4 0 0 1 1 1 1	0% 50% 63% 100% 0% 0% 0% 0% 0% 33% 93%	0 1 3 0 0 1 0 1 1 0	0% 50% 38% 0% 0% 0% 14% 0% 0% 65% 0% 0% 0% 0% 0%	0 0 0 0 0 0 0 0 0 2 2 0 0	0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%
Poultry Equipment & Supplies Poultry Services Poultry Services Powder Processing - Industrial Power Plant Consultants Power Plant Equipment Power Plant Equipment Power Plant Equipment Power Take - Offs Presult - Offs	2,702 3,302 1,192 1,716 708 1,026 410 24 3,288 2,469) 551 163,498 21,580 782 29 1,714 351 3,586 101,439 79 407	2,433 2,275 3,098 2,795 3,494 3,215 3,828 4,840 2,280 2,500 3,641 185 954 3,423 4,805 2,797 3,931 2,211	2 8 4 2 0 7 0 0 0 5 3 15	3,235 2,403 2,856 3,235 4,002 2,488 4,002 2,700 3,028 1,941 68 836 2,700 3,235	0 0 1 1 14 2,428	50% 63% 100% 50% 0% 57% 0% 0% 20% 33% 93%	0 13 3 0 1 1 0 1 1 0 0 4 4 2 0 9	50% 38% 0% 50% 0% 14% 0% 60% 67% 0%	0 0 0 0 0 0 2 2 0 0	0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%
Poultry Farms Poultry Farms Poultry Services Powder Processing - Industrial Power Plant Consultants Power Plant Equipment Power Plant Equipment Power Plant Equipment Power Tans Power Tansmission Equipment Precious, Semi-Precious & Synthetic Premium Goods Prepaid Debit/Credit Cards Prepaid Debit/Credit Cards Preseription Benefit Consultants Preserves, Jams & Jellies Pressers - Power Preserves, Jams & Jellies Pressers - Power Pressers Washing Pressur Washing Pressur Washing Pressur Washing Pressurization Equipment Pretzels Prict Bocks Print Blocks Print Blocks Print Guiter Printers - Pinter Supplies Manufacturer Printers - Pinter Supplies Manufacturer Printers - Cellophane, Foil Printers - Cellophane, Foil Printers - Letterpress Printing Equipment Printers - Letterpress Printing Equipment Printers - Letterpress Printing Equipment	3,302 1,192 1,716 708 1,026 410 24 3,288 2,469 561 163,498 21,590 782 29 1,714 3511 3,586 101,439 79 407	2,275 3,098 2,795 3,494 3,215 3,828 4,840 2,280 2,590 3,641 185 954 3,423 4,805 2,797 3,931 2,211	4 2 0 7 0 0 5 5 3 15	2,403 2,856 3,235 4,002 2,488 4,002 2,700 3,028 1,941 68 8,366 2,700 3,238	0 0 1 1 14 2,428	63% 100% 50% 0% 57% 0% 0% 20% 33% 93%	1 3 0 1 1 0 0 1 0 0 4 4 2 2 0 9	38% 0% 50% 0% 0% 14% 0% 0% 67% 0%	0 0 0 0 2 2 0 0	0 0% 0 0% 0 0% 0 0% 2 29% 0 0% 0 0% 0 0% 0 0% 0 0%
Poultry Services Powder Processing - Industrial Power Plant Consultants Power Plant Equipment Power Plant Equipment - Repairing Power Plant Equipment - Repairing Power Plant Equipment - Repairing Power Transmission Equipment Precious, Semi-Precious & Synthetic Premium Goods Prepaid Debit/Credit Cards Prescription Benefit Consultants Prescrives, Jams & Jellies Prescription Benefit Consultants Presserves, Jams & Jellies Pressers - Power Presses - Power Faujument Pressing Machines - Clothes Pressure Washing Pressure Washing Pressurization Equipment Pretzels Price Marking Equipment & Supplies Print Blocks Print Blocks Print Blocks Print Blocks Print Gutters Printer & Printer Supplies- Manufacturer Printers - Eusiness Forms Printer's - Eusiness Forms Printer's - Eusiness Forms Printer's - Letterpress Printing Equipment Printing Plates	1,192 1,716 708 1,026 410 24 3,288 2,469 561 163,498 21,580 782 29 1,714 351 3,586 101,439 79 407	3,098 2,795 3,494 3,215 3,828 4,840 2,280 2,500 3,641 185 954 3,423 4,805 2,797 3,931 2,211	4 2 0 7 0 0 5 5 3 15	2,856 3,235 4,002 2,488 4,002 4,002 2,700 3,028 1,941 68 836 2,700 3,235	0 0 1 1 14 2,428	100% 50% 0% 57% 0% 0% 20% 33% 93%	3 0 1 1 0 0 0 0 4 4 2 0 0	0% 50% 0% 14% 0% 0% 80% 67% 0%	0 0 0 2 2 0 0	0 0% 0 0% 0 0% 2 29% 0 0% 0 0% 0 0% 0 0% 0 0%
Powder Processing - Industrial Power Plant Consultants Power Plant Equipment Power Plant Equipment - Repairing Power Plant Equipment - Repairing Power Transmission Equipment Precious, Semi-Precious & Synthetic Premium Goods Prepaid Debit/Credit Cards Presprecious Respective	1,716 708 1,026 410 1,026 4410 244 3,288 2,469 561 163,498 21,590 782 29 1,714 351 13,586 101,439 79 407	2,795 3,494 3,215 3,828 4,840 2,280 3,641 185 954 3,423 4,805 2,797 3,931 2,211	0 5 3 15 2,442	3,235 4,002 2,488 4,002 2,700 3,028 1,941 68 836 2,700 3,235	0 0 1 1 14 2,428	50% 0% 57% 0% 0% 20% 33% 93%	0 1 0 1 0 0 0 0 0 4 2 2 0 9	50% 0% 14% 0% 0% 80% 67% 0%	0	0 0% 0 0% 2 29% 0 0% 0 0% 0 0% 0 0% 0 0%
Power Plant Consultants Power Plant Equipment Power Plant Equipment - Repairing Power Tales - Offs Power Transmission Equipment Precous, Semi-Precious & Synthetic Prenium Goods Prepaid Debit/Credit Cards Prescription Benefit Consultants Prescription Benefit Consultants Prescription Benefit Consultants Presserves, Jams & Jellies Presses - Power Presses - Power Tequipment Pressing Machines - Clothes Pressure Washers Pressure Washers Pressure Washing Pressurization Equipment Pretzels Pricted Barking Equipment Pretzels Pricted Barking Equipment Pretzels Printers - Printers Printers - Printers Printers - Business Forms Printers - Business Forms Printers - Letterpress Printers - Letterpress Printing Equipment Printers - Letterpress Printing Equipment Printers - Letterpress Printing Equipment	708 1,026 410 24 3,288 2,469 551 163,498 21,580 7822 29 1,714 351 3,586 101,439 79 407	3,494 3,215 3,828 4,840 2,280 2,500 3,641 185 954 3,423 4,805 2,797 3,931 2,211	0 5 3 15 2,442	4,002 2,488 4,002 4,002 2,700 3,028 1,941 68 836 2,700 3,235	0 0 1 1 14 2,428	0% 57% 0% 0% 20% 33% 93%	0 1 0 0 0 4 4 2 0 9	0% 14% 0% 0% 80% 67% 0%	0	0 0% 29% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%
Power Plant Equipment Power Plant Equipment - Repairing Power Take - Offs Power Take - Offs Power Take - Offs Power Take - Offs Prower Take - Offs Prower Take - Offs Prower Take - Offs Prescription Semi-Precious & Synthetic Premium Goods Prescription Benefit Consultants Printed Benefit Consultants Printer & Printer Supplies Manufacture Printers - Business Forms Printers - Glophane, Foil Printers - Glass, Metal, Plastic Printing Powers Printing Equipment Printing Equipment Printing Equipment Printing Equipment Printing Plates	410 24 3,288 2,469 561 163,498 21,580 782 29 1,714 351 3,586 101,439 79 407	3,215 3,828 4,840 2,280 2,500 3,641 185 954 3,423 4,805 2,797 3,931 2,211	0 5 3 15 2,442	2,488 4,002 4,002 2,700 3,028 1,941 68 836 2,700 3,235	0 0 1 1 14 2,428	57% 0% 0% 20% 33% 93% 99%	1 0 0 4 2 0 9	14% 0% 0% 80% 67% 0%	0	2 29% 0 0% 0 0% 0 0% 0 0% 0 7% 5 0%
Power Plant Equipment - Repairing Power Tales - Offs Power Transmission Equipment Precious, Semi-Precious & Synthetic Precious, Semi-Precious & Synthetic Premium Goods Prepaid Debit/Credit Cards Prescription Benefit Consultants Prescription Benefit Consultants Prescrives, Jams & Dellies Presses - Power Presses - Power Equipment Pressing Machines - Clothes Pressure Washers Pressure Washers Pressure Washers Pressure Washing Pressurization Equipment Pretzels Price Marking Equipment & Supplies Print Blocks Print Blocks Print Blocks Print Blocks Print Elocks Printer & Printers - Supplies - Manufacturer Printers Printers - Susiness Forms Printers - Cellophane, Foil Printers - Letterpress Printing Equipment Printers - Letterpress Printing Equipment Printing Equipment Printing Equipment Printing Equipment Printing Equipment Printing Equipment	410 24 3,288 2,469 561 163,498 21,580 782 29 1,714 351 3,586 101,439 79 407	3,828 4,840 2,280 2,500 3,641 185 954 3,423 4,805 2,797 3,931 2,211	0 5 3 15 2,442	4,002 4,002 2,700 3,028 1,941 68 836 2,700 3,235	14 2,428	0% 0% 20% 33% 93% 99%	0 0 4 2 0 9	0% 80% 67% 0% 0%	0	0 0% 0 0% 0 0% 0 0% 0 0% 1 7% 6 0%
Power Take - Offs Power Take - Offs Precious, Semi-Precious & Synthetic Precious, Semi-Precious & Synthetic Premium Goods Prepaid Debit/Credit Cards Prescription Benefit Consultants Preserves, Jams & Jellies Pressers - Power Pressers - Power Pressers - Power Equipment Pressing Machines - Clothes Pressure Washers Pressure Washers Pressure Washing Pressure Washing Pressure Washing Pressurization Equipment Pretzels Price Marking Equipment & Supplies Print Blocks Print Cutters Printer & Printer Supplies- Manufacturer Printers - Business Forms Printers - Business Forms Printers - Cellophane, Foil Printers - Cellophane, Foil Printers - Cellophane, Foil Printers - Letterpress Printing Equipment	3,288 2,469 561 163,498 21,580 782 29 1,714 351 3,586 101,439 407	2,280 2,500 3,641 185 954 3,423 4,805 2,797 3,931 2,211	5 3 15 2,442	2,700 3,028 1,941 68 836 2,700 3,235	14 2,428	20% 33% 93% 99%	0 4 2 0 9	80% 67% 0% 0%	0	0 0% 0 0% 1 7% 5 0%
Precious, Semi-Precious & Synthetic Premium Goods Prepaid Debit/Credit Cards Prescription Benefit Consultants Prescription Benefit Consultants Preserves, Jams & Jellies Presses - Power Pressers - Power Pressers - Power Equipment Pressing Machines - Clothes Pressure Washers Pressure Washers Pressure Washing Pressure Washing Prestription Equipment Pretzels Price Marking Equipment Pretzels Print Blocks Print Cutters Printer & Printer Supplies Manufacturer Printers - Business Forms Printers - Business Forms Printers - Cellophane, Foil Printers - Cellophane, Foil Printers - Letterpress Printing Brokers Printing Equipment Printing Plates	2,469 561 163,498 21,580 782 29 1,714 351 3,586 101,439 79 407 400	2,500 3,641 185 954 4,805 2,797 3,931 2,211 295	2,442	3,028 1,941 68 836 2,700 3,235	14 2,428	33% 93% 99%	4 2 0 9	67% 0% 0%		0% . 7% 6 0%
Premium Goods Prepaid Debit/Credit Cards Prescription Benefit Consultants Preserves, Jams & Jellies Pressres - Power Presses - Power Presses - Power County - Pressing Machines - Clothes Pressure Washers Pressure Washers Pressure Washing Pressurization Equipment Pretzels Price Marking Equipment & Supplies Print Blocks Print Cutters Printer & Printer Supplies - Manufacturer Printers - Printer Supplies - Manufacturer Printers - Business Forms Printers - Cellophane, Foil Printers - Class, Metal, Plastic Printers - Letterpress Printing Equipment	561 163,498 21,580 782 29 1,714 351 3,586 101,439 79 407 400	3,641 185 954 3,423 4,805 2,797 3,931 2,211 295	2,442	1,941 68 836 2,700 3,235	14 2,428	93% 99%	2 0 9	0% 0%	0 1 5	7% 0%
Prepaid Debit/Credit Cards Prescription Benefit Consultants Preserves, Jams & Jellies Pressers - Power Pressers - Power Pressers - Power-Equipment Pressing Machines - Clothes Pressure Washing Price Marking Equipment Price Marking Equipment & Supplies Print Blocks Print Gutters Printed & Etched Circuits Printed & Etched Circuits Printer & Printer Supplies- Manufacturer Printers - Printer Supplies- Manufacturer Printers - Eclophane, Foil Printers - Celophane, Foil Printers - Letterpress Printing Brokers Printing Equipment Printing Equipment Printing Equipment	163,498 21,580 782 29 1,714 351 3,586 101,439 79 407 400	185 954 3,423 4,805 2,797 3,931 2,211 295	2,442	68 836 2,700 3,235	2,428	99%	9	0%	1	0%
Prescription Benefit Consultants Preserves, Jams & Jellies Pressers - Power Presserves, Dower-Equipment Pressing Machines - Clothes Pressure Washers Pressure Washers Pressure Washing Pressurization Equipment Pretzels Prict Marking Equipment & Supplies Print Blocks Print Cutters Printer & Printer Supplies- Manufacturer Printers - Business Forms Printers - Business Forms Printers - Cellophane, Foil Printers - Clelophane, Foil Printers - Letterpress Printing Brokers Printing Equipment Printing Equipment Printing Equipment Printing Equipment Printing Equipment Printing Inters Printing Equipment Printing Inters Printing Equipment Printing Inters Printing Equipment Printing Inters	21,580 782 29 1,714 351 3,586 101,439 407 400	954 3,423 4,805 2,797 3,931 2,211 295		836 2,700 3,235			9		5	
Presserves, Jams & Jellies Presses - Power Presses - Power-Equipment Pressing Machines - Clothes Pressure Washing Pressure Washing Pressurization Equipment Pretzels Prict British Reguipment Pretzels Prict Blocks Print Blocks Print Blocks Print Gutters Printed & Etched Circuits Printer & Printer Supplies- Manufacturer Printers Printers - Cellophane, Foil Printers - Cellophane, Foil Printers - Letterpress Printing Equipment Printers - Letterpress Printing Equipment Printing Equipment Printing Equipment Printing Equipment Printing Equipment Printing Equipment Printing Plates	782 29 1,714 351 3,586 101,439 79 407 400	3,423 4,805 2,797 3,931 2,211 295	5 2 3 3	2,700 3,235	/1		ol.	8%	21	21%
Presses - Power Presses - Power-Equipment Pressing Machines - Clothes Pressure Washers Pressure Washers Pressure Washers Pretzels Pritzels Pritzels Pritzels Pritzels Print Blocks Print Cutters Printer & Printer Supplies Manufacturer Printers - Business Forms Printers - Business Forms Printers - Cellophane, Foil Printers - Letterpress Printers - Letterpress Printers - Letterpress Printing Equipment Printing Brokers Printing Equipment Printing Equipment Printing Equipment Printing Equipment Printing Plates	29 1,714 351 3,586 101,439 79 407 400	4,805 2,797 3,931 2,211 295	2 3 3	3,235	nl	0%	8	100%	0	
Presses - Power-Equipment Pressing Machines - Clothes Pressure Washing Pressure Washing Pressurization Equipment Pretzels Prictels Prictels Prictels Prictels Print Blocks Print Blocks Print Blocks Print Cutters Printed & Etched Circuits Printer & Printer Supplies- Manufacturer Printers Printers - Cellophane, Foil Printers - Cellophane, Foil Printers - Letterpress Printers - Letterpress Printing Equipment	1,714 351 3,586 101,439 79 407 400	2,797 3,931 2,211 295	3	3/233	1	50%	1	50%	0	
Pressing Machines - Clothes Pressure Washers Pressure Washers Pressure Washing Pressurization Equipment Pretzels Price Marking Equipment & Supplies Print Blocks Print Cutters Printer & Printer Supplies Manufacturer Printers - Business Forms Printers - Business Forms Printers - Cellophane, Foil Printers - Letterpress Printers - Letterpress Printing Equipment Printing Equipment Printing Equipment Printing Equipment Printing Equipment Printing Plates	3,586 101,439 79 407 400 4	3,931 2,211 295		3,028	3	100%	0	0%	0	0%
Pressure Washing Pressurization Equipment Pretzels Price Marking Equipment & Supplies Print Blocks Print Cutters Printed & Etched Circuits Printer & Printer Supplies Manufacturer Printers - Business Forms Printers - Business Forms Printers - Gelophane, Foil Printers - Letterpress Printers - Letterpress Printing Brokers Printing Equipment Printing Equipment Printing Equipment Printing Plates	101,439 79 407 400 4	2,211 295		3,028	2	67%	0	0%	1	33%
Pressurization Equipment Pretzels Price Marking Equipment & Supplies Print Blocks Print Blocks Print Elocks Printed & Etched Circuits Printer & Printer Supplies- Manufacturer Printers Printers - Business Forms Printers - Cellophane, Foil Printers - Letterpress Printers - Letterpress Printers - Letterpress Printing Equipment Printing Equipment Printing Equipment Printing Equipment Printing Equipment	79 407 400 4	295	17	1,863	4	24%	12	71%	1	6%
Pretzels Price Marking Equipment & Supplies Print Blocks Print Cutters Printed & Etched Circuits Printer & Printer Supplies- Manufacturer Printers - Business Forms Printers - Cellophane, Foil Printers - Cellophane, Foil Printers - Letterpress Printing Brokers Printing Brokers Printing Equipment Printing Equipment Printing Equipment Printing Plates	407 400 4		170		106	62%	57	34%	7	4%
Price Marking Equipment & Supplies Print Blocks Print Cutters Printer & Etched Circuits Printer & Printer Supplies- Manufacturer Printers - Business Forms Printers - Business Forms Printers - Cellophane, Foil Printers - Letterpress Printers - Letterpress Printing Forkers Printing Equipment Printing Equipment Printing Equipment Printing Equipment Printing Plates	400 4			4,002	0	0% 75%	0	0% 25%	0	
Print Blocks Printed & Etched Circuits Printer & Printer Supplies- Manufacturer Printers - Business Forms Printers - Cellophane, Foil Printers - Glass, Metal, Plastic Printers - Glass, Metal, Plastic Printers - Glass, Metal, Printers - Glass, Metal, Printers - Printers - Printers - Printers - Printers - Printers - Printing Printers - Printing Brokers Printing Brokers Printing Plates	4		4	2,856 3,524	3	75% 0%	1	25% 0%	0	100%
Print Cutters  Printed & Etched Circuits  Printer & Printer Supplies- Manufacturer  Printers - Business Forms  Printers - Cellophane, Foil  Printers - Cellophane, Foil  Printers - Letterpress  Printing Forkers  Printing Forkers  Printing Equipment  Printing Equipment  Printing Plates	10	5,014	1	4,002	0	0%	0	0%	1	0%
Printed & Etched Circuits Printer & Printer Supplies- Manufacturer Printers - Business Forms Printers - Cellophane, Foil Printers - Glass, Metal, Plastic Printers - Letterpress Printing Brokers Printing Brokers Printing Equipment Printing Plates			1	3,524	1	100%	0	0%	0	0%
Printer & Printer Supplies- Manufacturer Printers - Business Forms Printers - Celiophane, Foil Printers - Celiophane, Foil Printers - Cliess, Metal, Plastic Printers - Letterpress Printing Brokers Printing Equipment Printing Equipment Printing Plates	879		0	4,002	Ô	0%	0	0%	0	0%
Printers Printers - Business Forms Printers - Cellophane, Foll Printers - Glass, Metal, Plastic Printers - Letterpress Printing Brokers Printing Brokers Printing Equipment Printing Plates	2,988	2,359	49	1,216	40	82%	8	16%	1	2%
Printers - Cellophane, Foil Printers - Glass, Metal, Plastic Printers - Letterpress Printing Brokers Printing Equipment Printing Plates	101,394 11,198	296	211	504 1,324	116	55% 65%	88	42%	7	3%
Printers - Glass, Metal, Plastic Printers - Letterpress Printing Brokers Printing Equipment Printing Equipment Printing Plates	11,198	1,339	40	1,324	26	65%	9	23%	5	
Printers - Letterpress Printing Brokers Printing Equipment Printing Plates	2	5,051	1	3,524	0	0%	1	100%	0	
Printing Brokers Printing Equipment Printing Plates	499		6	2,591	6	100%	0	0%	0	
Printing Equipment Printing Plates	327 6,343	3,964 1,763	11	3,524 2,170	6	100% 55%	0	45%	0	
Printing Plates	6,831	1,721	16	1,899	12	75%	3	19%	1	6%
Printing Repair	184		0	4,002	0	0%	0	0%	0	0%
(coming copel)	186	4,244	0	4,002	0	0%	0	0%	0	
Printing Rollers	168		0		0	0%	0	0%	0	
Printing Supplies	11,599		82	931	71	87%	10	12%	1	1%
Printing Technician	92	4,514	8	2,403	4	50%	3	38%	1	13%
Private Health Services Plans	1,350 32,452	2,993 720	38 144		52 52	11% 36%	1 62	3% 43%	33 30	
Prize Promotions Process Servers	19,055	1,022	60		25	42%	34	57%	1	
Product Development & Marketing	109,182	281	261	455	234	90%	21	8%		2%
Product Sales - General	100,132	297	622	238	413	66%	170	27%	39	6%
Product Sales via Telephone	6,019		20		14	70%	5	25%	1	5%
Professional Employer Organization	1,025	3,217	1	3,524	0	0%	1	100%	0	0%
Professional Fundraiser	10,260	1,404	38	1,352	26	68%	12	32%	0	0%
Professional Organizations	25,196		183		181	99%	2	1%	0	
Professional Organizer	1,482	2,914 217	- 6		211	83% 77%	53	17% 19%	0	3%
Professional Services - General Programmed Instruction	140,550 1,346	2.996	273		211	25%	53	75%	0	
Project Management	8,025	1,576	14		6	43%	8	57%	0	
Projection Apparatus	2,548	2,474	129		36	28%	93	72%	0	
Promotional Products	33,707	703	215		102	47%	106	49%	7	3%
Promotional Products - Non-Wearable	1,137	3,143	2	3,235	2	100%	0	0%	0	0%
Promotional Products - Wearable	21,924	945	314	393	227	72%	74	24%	13	4%
Proofreading	2,482	2,497	3	3,028	3	100%	0	0% 0%	0	0%
Propane Gas Plumbing	738		4	2,030	4	100%	0	0%	0	
Propellers  Property Maintenance	670 111,132		1 290	3,524 421	163	100% 56%	0 119	0% 41%	0	
Property Maintenance Property Management	1,668,801	13	7,805	13	6,321	81%	1,404	18%	<u>8</u>	
Property Management - Industrial & Commercial	36,524		7,803	543	125	65%	1,404	31%	7	
Property Tax Lenders	5,458	1,884	15		15	100%	0	0%	0	0%
Prosthetic Devices	13,425	1,238	31		25	81%	6	19%	0	0%
Protein Purification	146	4,336	0	4,002	0	0%	0	0%	0	0%
Psychiatrists & Psychiatric Services	21,473	957	71	1,006	56	79%	15	21%	0	0%
Psychics		771	136	706	69	51%	55	40%	12	9%
Psychologist Information & Referral Services	29,736	2,600 883		2,700	5	100%	0	0%	0	0%
Psychologists Psychotherapist	29,736 2,207 24,046		42 16	1,286 1,899	38 12	90% 75%	4	10% 19%	0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Pub Pub Food	431	3,806	8	2,403	4	50% 50%	4	50% 50%	<u>C</u>	0 0%
Pub Food Public Opinion Analysts	211 4,013	. 4,180 3 2,114		3,235 2,403	1 4	50%	1 4		<u>C</u>	
Public Relations Counselors	15,080		36		23	64%	12		1	
Public Speaker	441	3,794	4	2,856 2,488	1	25%	3	75%	C	0 0%
Public Speaking Instruction	1,093	3,172	7		4	57%	3	43%	C	0 0%
Public Utility Consultants	14,174	1,205	104	813	72	69%	30		2	2 2%
Publicity Service	6,343 236,853		21 1,587	1,703 113	16	76% 83%	233	24% 15%	<u>C</u>	
Publishers - Book Publishers - Directory & Guide	116,414	252	1,294		1,313 818	63%	450	35%	26	
Publishers - Internet Guides	3,519	2,226	16		14	88%	1	6%	1	
Publishers - Magazine	39,276		500 878		331 758	66%	144	29%	25	5 5%
Publishers - Periodical	84,290	345				86%	114		6	
Publishers Representatives	5,722		31		26	84%	3	10%	2	2 6%
Publishing Consultants	18,948	1,028	96	851	32	33%	60		4	
Pulp & Pulp Products	35 157	4,768	0	4,002 4,002	0	0% 0%	0	0% 0%	<u>C</u>	0 0%
Pumping Contractors	3,908	2,132	6		5	83%	1	17%		
Pumps - Dealers	9,700	1,452	11		4	36%	6	55%	1	1 9%
Pumps - Service & Repair	18,233	1,048	34	1,415	27	79%	7	21%	C	
Pumps - Supplies & Parts	1,051		2	3,235	1	50%	1	50%	0	0 0%
Pumps - Wholesale & Manufacturers	2,141	2,625	3	3,028	2	67%	1	33%	C	
Punch Presses	1 1	5,075	0		0	0%	0	0%	0	
Punches  Punches  Punches	10 246		0 4		0	0% 0%	0	0 70	0	
Puppets & Marionettes Pyramid Companies	33,565		4		0	0% 41%	- 4	100% 36%		0 0% 5 23%
Quarries	1,746		22		3	75%	8 n	0%		1 25%
Quartz	393	3,858	0		n	0%	0	0%	0	0 0%
Quickbooks Training & Support	3,066	2,336	6	2,591	3	50%	3	50%	Č	0 0%
Quilting	3,268	2,289	13	2,060	8	62%	5	38%	C	0 0%
Quilting - Instruction	59		1	3,524	0	0%	1	100%	C	
Quilting Materials & Supplies	2,303		11		6	55%	5	45%	0	0 0%
Quilts	1,790		23		10	43%	13	57%	<u>C</u>	
Quilts - Renovating Race Track Equipment & Supplies	25 633	4,832 3,574	0	4,002 2,700	0	0% 40%	0	0% 60%	0	
Race Tracks	5,041		27		15	56%	10	37%	2	2 7%
Rack Merchandise Service	515		1	3,524	1	100%	0	0%	0	0 0%
Racks	1,575		7	2,488	5	71%	2	29%	C	
Racquetball Court Construction	9	4,958	0	4,002	0	0%	0	0%	C	0 0%
Racquetball Courts - Private	656		2	3,235	1	50%	1	50%	C	0 0%
Racquetball Courts - Public	41		0	4,002	0	0%	0	0% 0%		0 0%
Racquetball Equipment & Supplies	44		0		0	0%	0		<u>C</u>	
Radar Equipment Radiant Heating	1,811 819		16 1		16 1	100% 100%	0	0% 0%	C	
Radiator Covers & Enclosures	534		1		1	100%	0	0%	0	
Radiator Sales	1,597	2,858	5	2,700	4	80%	1	20%	0	
Radiators - Automotive	19,865	998	84	921	54	64%	30	36%	C	0 0%
Radio Communication Equipment & Systems	16,509	1,110	49	1,216	42	86%	5	10%	2	2 4%
Radio Direction Finders	3	5,027	0		0	0%	0	0%	0	0 0%
Radio Program Producers	1,501		6		1	17%	3	50%	2	2 33%
Radio Program Surveys	69 866		0 10		0	0% 50%	0	0% 50%		0 0%
Radio Station Equipment Radio Station Reps	298		10		0	0%	0		0	
Radio Stations & Broadcast Companies	32,947	711	1,002	166	990	99%	11		ĭ	1 0%
Radioactive Materials	154		0		0	0%	0	0%	Ċ	
Radioactivity Instruments, Supplies, Services	75	4,572	- 0	4,002	0	0%	0	0%	- 0	0 0%
Radios - Citizen Band	1,507		3	3,028	3	100%	0	0%	0	0 0%
Radiotelephone Communication - Equipment & Systems	3,246	2,296	14	1,999	8	57%	6	43%	<u>0</u>	0 0%
Radiotelephone Communications - Common Carrier	753 26,931	3,446		3,235 1,818	10	50% 56%	1	50% 44%	0	0 0% 0 0%
Radon Mitigation Radon Testing & Service	33,626	704	59		45	76%	13		1	1 2%
Raft Trips & Tours	1,611		3	3.028	1	33%	2	67%	Ċ	
Railings	9,108		17	1,863	12	71%	4	24%	1	1 6%
Railroad Car Leasing	201	4,204	0	4,002	0	0%	0		C	
Railroad Cars - Manufacturers	430	3,810	1	3,524	1	100%	0	0%		0 0%
Railroad Contractors	3,176		1	3,524	0	0%	1	100%	C	0 0%
Railroad Equipment & Supplies	1,415	2,959	0	4,002	0	0%	0	0%		0 0%
Railroad Ties - Dealers Railroad Ties - Wholesale & Manufacturers	332	3,957	0	4,002	0	0% 0%	0	0%	U	
Railroads Ties - Wholesale & Manufacturers	58 3,413		107	4,002 803	99	93%	U 2	0% 7%		0 0%
Railroads - Freight	979	3,259	2	3,235	2	100%	0	0%	0	
Railroads - Ticket Agencies	675	3,529	3	3,028	1	33%		0%		2 67%
Rails & Accessories	321	3,981	1	3,524	0	0%	1	100%	C	
Rainwater Harvesting Systems	851	3,353	0	4,002	0	0%	0		C	0 0%
Rainwear	55		0	1,002	0	0%	0		0	
Ranches	7,334		28		9	32% 72%	19			0 0%
Range Hoods & Canopies Ranges & Ovens - Dealers	5,940 168		18	1,818 3,235	13	72% 0%	<u>5</u>	28% 100%		
Ranges & Ovens - Dealers Ranges & Ovens - Service & Repair	478			4,002	0	0%		0%	0	0 0%
Ranges & Ovens - Supplies & Parts	52	4,673	0		0	0%	0	0%	0	
Ranges & Ovens - Wholesale & Manufacturers	52 176	4,267	0	4,002	0	0%	0	0%	Č	0 0%
Rattan, Reeds & Willows	1	5,075	0	4,002	0	0%	0	0%	C	0 0%
Ravioli	24	4,840	0	4,002	0	0%	0	0%	C	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Rayon Fabrics	19	4,878	0	4,002	0	0%	0	0% 8%	0	0%
Razors & Razor Blades	25,139 11,656	858 1,317	12 10		11	92% 90%	1	10%	0	
Reading Instruction Real Estate	845,892	31	3,049	2,247	2,249	74%	745		55	
Real Estate - Commercial	20,923	974	3,049	950	58	73%	21	26%	1	1%
Real Estate - Industrial	754	3,443	1	3,524	0	0%	1	100%	0	
Real Estate - Rent to Own	58,983	458	154	643	35	23%	119		0	0%
Real Estate - Rentals by Individuals	60,560	449	349	359	207	59%	131	38%	11	3%
Real Estate - Short Sale	4,291	2,070	14		9	64%	5	36%	0	0%
Real Estate Agents	86,233		357		226	63%	121	34%	10	3%
Real Estate Appraisers	75,682		110		82	75%	24		4	
Real Estate Brokers	3,628	2,200	21 203	1,703	19 148	90%		10%	0	
Real Estate Consultants	90,399					73%			5	
Real Estate Developers	155,667	196	300	408	243	81%	56		1	0%
Real Estate Investors Real Estate Loan Modification	156,555 17,430	194 1,071	254 130	461 727	190 27	75% 21%	57 71	22% 55%	32	
Real Estate Loans	72,506	390	71	1,006	56	79%	14		32	1%
Real Estate Maintenance Protection Plan	66,197	423	1,749	108	1,748	100%	1	0%	0	
Real Estate Rental Service	195,921	161	1,071	158	696	65%	341			3%
Real Estate Schools	22,429	936	31	1,468	21	68%	10	32%	34 0	0%
Real Estate Services	138,668		851	192	705	83%	129		17	2%
Recorded Information	1,903		2	3,235	1	50%	0	0%	1	50%
Recording Instruments - Industrial & Scientific	229	4,156	0	4,002	0	0%	0	0%	0	0%
Recording Service - Sound & Video	23,835	888	60	1,103	31	52%	24		5	8%
Recording Studio Equipment	1,986	2,687	5	2,700	3	60%	2	40%	0	0%
Records - Phono - Manufacturers Equipment & Supplies	115	4,426	1	3,524	1	100%	0	0%	0	
Records Management	7,697	1,617	48	1,230	41	85%	7	15%	0	0%
Recreation Centers	11,973	1,306	67	1,041	45	67%	21		1	1%
Recreation Program Consultants	1,139	3,140	3	3,028	1	33%	2	67%	0	
Recreational Vehicles - Carpet & Upholstery Cleaning	/5	4,572	1	3,524	1	100%	0	0%	0	0%
Recreational Vehicles - Dealers Recreational Vehicles - Equipment, Parts, Supplies	195,229 30,097	163 761	1,145 161	150 623	967 88	84% 55%	150 73	13% 45%	28 0	
					50	55% 48%	54		<u>U</u>	1%
Recreational Vehicles - Rent & Lease Recreational Vehicles - Repair & Service	14,966 35,859	1,176 673	105 140	807 692	100	71%	38		1	1%
Recreational Vehicles - Storage	3,776	2,161	140		100	67%	30	33%		
Recreational Vehicles - Storage Recreational Vehicles - Transportation	4,184		14		7	50%	7	50%	0	0%
Recruiting - Armed Forces	87	4,529	1	3,524	ń	0%	,	0%	1	100%
Recruiting - Technical	1,579		6	2,591	1	17%	4		1	17%
Recruitment Services	22,980	914	30	1,490	18	60%	10		2	7%
Rectifiers - Electric	8	4,974	0	4,002	0	0%	0		0	
Recycling - Computers & Other Electronics	30,051	762	1,236	140	1,149	93%	85	7%	2	0%
Recycling - Metal	8,110	1,571	19		8	42%	10	53%	1	5%
Recycling Centers	36,904	659	85	915	60	71%	23	27%	2	2%
Recycling Services	26,498	828	68	1,032	45	66%	18	26%	5	7%
Reels	242	4,126	1	3,524	0	0%	1	100%	0	
Referral - Auto Repair	1,702	2,808	6	2,591	1	17%	5	83%	0	
Referral - Contractor	42,469	596	284		265	93%	18		1	16%
Referral - Debt Relief Services	9,904 7,508		19 80		60	11% 75%	14 19		3	
Referral - Doctor Referral - Storage Facility	393		00	950 2,700	3	40%	19	24% 60%	0	1%
Reflectors	393	5,005		4,002	2	0%	0	0%	0	
Reflexologists	1,141	3,137	1	3,524	1	100%	0	0%	0	0%
Refractories	758		2		0	0%	2		0	
Refreshment Stands	266	4,077	0	4,002	0	0%		0%	0	
Refrigeration Equipment - Commercial - Sales & Service	37,697	647	89	889	47	53%	41		1	1%
Refrigeration Equipment - Supplies & Parts	5,237	1,915	6		2	33%	4	67%	0	0%
Refrigerators & Freezers - Dealers	3,617	2,202	47		10	21%	34	72%	3	6%
Refrigerators & Freezers - Rent & Lease	239	4,133	3	3,028	3	100%	0	0%	0	0%
Refrigerators & Freezers - Service & Repair	14,187	1,204	81		29	36%	47		5	6%
Refrigerators & Freezers - Supplies & Parts	187	4,243	1	3,524	1	100%	0	0%	0	0%
Refrigerators & Freezers - Wholesale & Manufacturers	1,869		5	2,700	0	0%	5	100%	0	
Rehabilitation Products - Pediatric	1,074		0	4,002	0	0%	0	0%	0	
Rehabilitation Services	47,104 283	559 4.042	101	831	69	68% 0%	30		2	2%
Reiki Therapy	283		0		0	100%	0	0%	0	0%
Relays  Relaigue Goods	206 11.773	4,192 1,313		3,028 959	3 34	100% 43%	43	54%	2	3%
Religious Goods Religious Organizations	11,773	1,313	29		21	72%	43 R	28%	0	
Reloader Schemes	2,338	2,543	2.5 Q	2,403	0	0%	θ 8	100%	0	0%
Relocation Service	95,257	308	317	389	231	73%	82	26%	4	
Remodeling Services	230,104		592	249	234	40%	314		44	
Remodeling Services - Foreclosed Property	2,198	2,604	2	3,235	0	0%	2	100%	0	0%
Rendering Companies	1,270	3,044	0	4,002	0	0%	0	0%	0	0%
Renewable Energy	6,024	1,794	3	3,028	2	67%	1	33%	0	0%
Renovation Inspection	600	3,608	0	4,002	0	0%	0		0	
Rent to Own	2,283	2,564	22	1,675	13	59%	7	32%	2	9%
Rental Service Stores & Yards	20,200	992	96	851	65	68%	29	30%	2	2%
Rental Vacancy Listing Service	40,255	619	399	331	319	80%	78		2	1%
Repossession Service	55,272	488	208	509	141	68%	62		5	2%
Reptiles	5,465	1,879	28		13	46%	14		1	4%
Reserve Study	304	4,004	0	4,002	0	0%	0	0%	0	0%
Resident Buyers	1,124		1	3,524	0	0%	1 0	100%	0	0%
Resins Resorts	519 119,126	3,696 248	1,229	4,002 141	1,085	0% 88%	142		2	
VESOLIS	119,126	248	1,229	141	1,085	88%	142	12%		0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Respirators	806	3,400	1	3,524	0	0%	1	100%	0	0 0%
Rest Homes Rest Homes - Info & Placement Bureaus	1,826 377	5 2,748 7 3,883	1	3,524 4,002	0	0% 0%		100%	0	
Restaurant Equipment - Repair & Service	14,884	1,180	48		21	44%	25		2	2 4%
Restaurant Equipment & Supplies	61,774	444	189	552	136	72%	51	27%	2	2 1%
Restaurant Management	7,792		35		31	89%	4	1170	0	0%
Restaurant Work Wear & Supplies Restaurants	31 359,390	4,793	4,312	3,524	2,528	0% 59%	1,655	100%	129	0%
Restaurants - Breakfast	1,227		22		14	64%	1,055	27%	2	9%
Resume Service	75,797	381	338		265	78%	67		6	
Retail Stores	60,795	448	629	234	425	68%	182	29%	22	2 3%
Retirement & Life Care Communities & Homes	46,066		80	950	60 37	75%	19		1	1%
Retirement Planning Service Retreat Facilities	85,124 2,232		46		37	80% 50%	9	20%	0	
Reverse Mortgage	29,437		37		35	95%	2	5%	0	
Ribbon Printing	212	4,178	0	4,002	0	0%	0	0%	0	0%
Ribbons	2,299	2,557	123		117	95%	6	5%	0	0%
Rice	492		1	3,524	0	0%	1	100%	0	
Riding Academies Riding Apparel & Equipment	1,627 1,834	7 2,844 1 2,744	23	3,235 1,645	15	50% 65%	1 8	50% 35%	0	0 0%
Rifle & Pistol Ranges	3,810		16		12	75%	3	19%	1	6%
Riggers	1,243		0		0	0%	0	0%	0	
Riggers Equipment & Supplies	940	3,291	1	3,524	0	0%	1	100%	0	
Right of Way Acquisition Service	654	3,552	0		0	0%	0	0 70	0	
Rings - Retaining	11 567	7 3,633	1	3,524 2,856	1	100% 100%	0	0%	0	0 0%
Ringtones Risk Management	4,777	7 1,988	7	2,488	4	57%		43%	<u>U</u>	0%
Rivets	140	4,358	- 0	4,002	0	0%	0	0%	0	0 0%
Road Building Contractors	23,595	891	23		13	57%	9	39%	1	1 4%
Road Building Equipment	132 342	4,381	0	4,002	0	0%	0	0%	0	0%
Road Oiling & Dust Control	342 57,907	2 3,946 7 462	<u>0</u> 438		0 413	0% 94%	0 23		0	
Road Service - Automotive Robots	1,002		430	316 2,700	413	40%	23	60%	0	
Rock Shops	2,130			3,235	0	0%	2	100%	0	
Rockfall Mitigation	42	4,722	0	4,002	0	0%	0	0%	0	0%
Rodeos	462	3,769	0	4,002	0	0%	0	0%	0	0%
Rods - Threaded	172		0	4,002	0	0%	0	0%	0	0%
Rollers Rolling Mill Machinery	18 32	3 4,886 2 4,784	0	1,002	0	0% 0%	0	0%	0	0 0%
Roof Cleaning & Stain Removal	25,643		38	1,352	24	63%	14		0	
Roof Cooling Systems	593	3,614	1	3,524	1	100%	0	0% 0%	0	0%
Roof Decks	593 2,452	2,509	3	3,028	3	100%	0		0	
Roof Structures	5,557		12		4,062	67% 64%	4 1,941		0 337	
Roofing Contractors Roofing Equipment & Supplies	4,785,900 6,868	1 3 1,714	6,340 22		4,062	54% 32%	1,941		33/	7 5% L 5%
Roofing Materials	25,954		41		29	71%	8	20%	4	
Roofing Service Consultants	35,109	682	56	1,136	34	61%	19	34%	3	3 5%
Rooming Houses	1,103	3,168	4	2,856	3	75%	1	25%	0	0%
Roommate Referral Service	3,522		47 0	1,238	37	79%	3	6%	7	7 15%
Rope Rope Splicing	498	3,722 5,075	0	.,	0	0% 0%	0	0%	0	
Rotogravure Printers	95	4,497	- 0	4,002	0	0%	0	0%	0	0%
Routing Service - Air, Highway & Marine	185	4,247	1	3,524	0	0%	0	0%	1	100%
Rubber - Crude	13		0		0	0%	0		0	
Rubber - Synthetic	741		0		0	0%	0	0%	0	
Rubber Bands Rubber Clothing & Footwear	375 280	3,888	- 0	4,002 2,591	2	0% 33%	4	0%	- 0	0 0%
Rubber Products	4,823		7	2,488	3	43%	4		0	0%
Rubber Stamps	5,206	1,918	14	1,999	3	21%	11	79%	0	0%
Rubber Stamps - Manufacturers Equipment & Supplies	777	3,429	5	2,700	3	60%	1	20%	1	20%
Rubber Working Machinery Rubbish & Garbage Removal	72 218,746		2,789	4,002 61	0 2,140	0% 77%	603	0%	0 46	
Rubbish & Garbage Removal Contractors Equipment	2,351		2,769		2,140	63%	21		0	
Rulers & Yardsticks	2,331	5,051	0	4,002	0	0%	0		0	
Rust Preventatives & Removers	1,000		0	4,002	0	0%	0	0%	0	
Rustproofing - Industrial	136		0		0	0%	0	0%	0	
Rustproofing & Undercoating - Auto	2,248	2,583	4		3	75%	1	25%	0	0 0%
Saddlery & Harness Safe & Vault Movers	9,002 952	2 1,502 2 3,282	38		19	50% 67%	19	50% 33%	0	
Safe Deposit Box Rental	700	3,504	2	3,235	1	50%	1	50%	- 0	0%
Safes & Vaults	13,114	1,253	31	1,468	23	74%	7	23%	1	1 3%
Safes & Vaults - Opening & Repairing	232	4,146	0	4,002	0	0%	0	0%	0	0%
Safety & Rescue Equipment Sales & Services	8,013	1,578	12		2	17%	10		0	
Safety Consultante	25 39,831	4,832	103		0 78	0% 76%	0 25		0	
Safety Consultants Safety Equipment & Clothing	17,997	1 623	103	819 1,262	28	64%	15		1	1 2%
Sailmakers	1,840		18		4	22%	14		0	0%
Salads	92	4,514	0	4,002	0	0%	0	0%	0	
Sales & Order Books	7,427		52		42	81%	10		0	0%
Sales Lead Generation	70,835 24,362	5 402 2 869	276 66		162 42	59% 64%	106 14			3 3%
										1 137/01
Sales Organizations Sales Presentations	2,334		8	2,403	- 2	38%	2)	25%	31	15% 3 38%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Sales Training	11,823	1,312		2,488	2	29%	5	71% 50%	C	0 0%
Salt Saltwater Pools - Equipment & Supplies	1,664 1,561	2,831 2,869	41	3,235 1,306	1 37	50% 90%	1 4		0	0 0%
Salvage - Marine	641		4.		1	50%	1	50%		0 0%
Sample Cards & Books	98	4,485	(	4,002	0		0		C	0 0%
Sample Cases	248	4,116	- 2	3,235	0	0%	2	100%	C	0 0% 0 0%
Sanctuaries - Wild Life	470	3,761			0	0%	0		0	0 0%
Sand & Gravel	30,584	748			18		8	31%	0	0 0%
Sand & Gravel Handling Equipment Sandblasting	332 14,000	3,957 1,210	10		U	0% 50%	0	0% 50%		0 0%
Sandblasting Equipment & Supplies	1,923	2,710	(		Ŏ	0%	0		Č	0 0%
Sandwiches	3,320	2,271	41		19		21		i	0 0% 1 2%
Sanitariums	6	4,994	(		0		0			0 0% 0 0%
Sanitary Napkins	206		(		0		0		0	0 0%
Sanitation Consultants	4,774	1,989	141	689	125	89%	16			0 0%
Sash Operating Devices Satellite Communication - Common Carrier	810 13,136	3,397 1,251	608	3,235	573	100%	27		9	8 1%
Satellite Equipment & Supplies	102,892	292	5,948		5,880	99%	58		10	0 0%
Sauna Equipment & Supplies	12,665	1,272	23		8	35%	13		2	2 9%
Sausage Casings	39	4,745	(	4,002	C	0%	0		C	0 0%
Sausages	1,657	2,835	11		6	55%	5	45%	C	0 0%
Savings & Loan Association - Reps	32	4,784			0	0%	0		0	0 0%
Savings & Loan Associations	11,718	1,316	21		18		3	14%	0	0 0%
Sawdust & Shavings Sawmill Equipment & Supplies	492 561	3,727 3,641		4,002 . 3,524	1	100%	0			0 0%
Sawnills	7,721	1,613	-	3,028	2	67%	1	33%	0	0 0%
Saws	8,007	1,581	29	1,508	15		13	45%	1	0 0% 1 3%
Saws - Sharpen & Repair	1,143	3,135	2	3,235	1	50%	1	50%	0	0 0% 0 0%
Scaffolding & Aerial Lifts	5,002	1,947		2,700	5	100%	0		C	0 0%
Scales	9,187	1,493	21		8	38%	13		0	0 0%
Scales - Repair	370 1,385	3,894 2,976	12		0 10		0	0% 17%	0	0 0%
Scalp Care Scenery Studio	1,363	4,449			10		0			0 0%
Scholarships & Financial Aid	103,736	290	212		198		10		4	0 0% 4 2%
Scholastic Prep Courses, Books & Materials	24,370	868	219	491	126	58%	90	41%	3	3 1%
School Furniture & Equipment	5,154	1,925	8		8	100%	0		C	3 1% 0 0%
School Information	12,317	1,286	22		18		3	14%	1	1 5% 0 0%
School Lunch Ordering & Management	153	4,313	4		4	100%	0		0	0 0%
School Supplies	19,611	1,004	146		31	21% 64%	114		1	1 1% 2 14%
Schools - Academic - College Preparatory Schools - Academic - Colleges & Universities	2,251 255,315	2,581 115	1,475		1,306		162	21% 11%		7 0%
Schools - Academic - Elementary & Secondary	20,378	986	34		1,500		18		1	1 3%
Schools - Academic - Pre & Kindergarten	29,037	784	7(		52	74%	16		2	1 3% 2 3%
Schools - Academic - Special Education	46,291	564	116		99		13		4	4 3%
Schools - Business & Vocational	356,921	77	856		664	78%	159		33	3 4%
Schools - Dental Assistant	1,056	3,199	100		2	50%	2	50%	0	
Schools - General Interest Schools - Holistic	56,530	478 2,868	182	570 3,235	101	55% 50%	53	29% 50%	28	
Schools - Home Study	1,562 30,727	742	137	701	76		17	12%	44	
Schools - Online Trading & Investment	2,042	2,663			3	50%	2	33%	1	1 17%
Schools - Private	29,695		57		31	54%	24	42%	2	2 4%
Scientific Apparatus & Instruments	2,693	2,435	į	2,700	3	60%	2	40%	C	0 0%
Scientists	466	3,765	(		0		0			
Scientists - Pharmaceutical Scooters - Medical	77 7,448	4,563	33		28		5		1	1 100% 0 0%
Scooters - Repair	1,018	1,646 3,223	3:	1,443		83%	1	17%		0 0%
Scoreboards	537	3,671	1	2,591 3,524	1	100%	0		Č	0 0%
Scrap Metals	24,054	880	19	1,781	6	32%	10		3	0 0% 3 16%
Scrap Rubber	526	3,685	(	4,002	0	0%	0	0%	C	0 0% 0 0%
Scrapbooking	3,801	2,153	21	1,703	15		6			0 0%
Screen Enclosures	33,792	700	72		43		28		1	1 1% 0 0%
Screen Manufacturers Equipment & Supplies Screen Printing	1,348 44,021	2,995 580	133	3,524	67	0% 50%	62	100%		4 3%
Screen Printing - Equipment & Supplies	1,687	2,819	13.	3,028	2	67%	1			0 0%
Screen Repair	12,709	1,270	34		12		21		1	0 0% 1 3%
Screening - Background & Employment	61,227	445	202		146	72%	55		1	1 0%
Screening - Tenant	14,404	1,195	18		13	72%	5	28%	C	0 0%
Screening & Sifting Equipment	147	4,332		3,235	0	0%	0		2	2 100%
Screens - Decorative	1,289	3,034 644	62	2,700	<u>1</u> 41	20%	20			0 0%
Screens - Door & Window Screens - Security Door	37,941 291	4,025		1,086 3,524	41		20	32% 100%	1	0 0%
Screens - Windows	1,232				4	67%	2	33%	0	0 0%
Screw Machine Products	974		Č		C		0		Č	0 0%
Screw Machines & Equipment	83	4,542	(		0		0			0 0%
Screws	322	3,979	(	4,002	C	0%	0	0%	C	0 0%
Sculptors	1,255	3,055	4	2,856	0		2	50%	2	2 50%
Sculptors Equipment & Supplies	51	4,678	147		0	0%	0 74		<u>C</u>	
Seal Coating	47,449 7,096	554 1,687	143		58	41% 30%	15		11	1 8% 4 15%
Sealing - Pavement Seals - Notary & Corporation	15,433	1,151	35		18		15		2	2 6%
Seals - O-Ring	326	3,967		4,002	10	0%	13	0%		0 0%
Seals - Oil, Grease	450	3,781		3,028		100%	0		C	0 0%
Seals - Security	441	3,794		3,524		100%	0			0 0%

Security Systems Consultants	6 75% 495 89% 1 20% 1 1 20% 1 1 20% 1 1 20% 1 1 20% 2 2 2 2 3 % 2 6 23% 2 6 33% 6 3 4 3 % 3 3 0 8 3 % 1 1 100% 0 0 0 % 49 86% 86%	1 51 188 0 0 8 8 21 206 74	3%	1 10 43	13% 4%
Searcher of Records	495 89% 1 20% 1 20% 1 20% 1 20% 2 3 4 5 6 2 3 4 5 6 3 4 3 4 5 6 3 3 3 3 6 3 3 6 0 0 0 0 % 6 0 0 0 0 0 0 0 0 0 0 0 0 0	18 0 0 8 8 21 206 74	3% 0% 0%		4%1
Seat belle	1 20% 1 100% 1 100% 1 100% 1 1 100% 1 1 100% 1 1 1 1	0 0 8 38 21 206 74	0% 0%	43	
Seeting Companies	1 100% 7 41%, 26 23% 26 55% 1,770 88% 63 43% 63 330 83% 1 100% 0 0%	0 8 38 21 206 74	0%	4	
Served Stopper	7 41% 26 23% 26 55% 1,770 88% 63 43% 330 83% 1 100% 0 0%	8 38 21 206 74	47%	0	80% 0%
Secret Stopper	26 23% 26 55% 1,770 88% 63 43% 330 83% 1 100% 0 0%	38 21 206 74		2	12%
Security Control Equipment & System Monitors   597-977   55   2,001   91	26 55% 1,770 88% 63 43% 330 83% 1 100% 0 0%	21 206 74		47	42%
Security Cardraf Equipment & System Monitors   507,797   55   2,001   91	1,770         88%           63         43%           330         83%           1         100%           0         0%	206 74	45%	0	0%
Security Vestment Consultants	63 43% 330 83% 1 100% 0 0%	74		25	0% 1%
Security Systems Consultants	330 83% 1 100% 0 0%			9	6%
Seed Cleaning Equipment	1 100% 0 0%	58		9	2%
Seeds & Bulls - Netall		0	0%	0	2% 0%
Seeds & Bulbs - Wholesale   2,149	40 9604	0		0	0% 0%
Seismic Retroff   143   4,37   1   3,524	45 0070	8	14%	0	0%
Selsenic Retroff   143   4,347   1   3,524	3 75%	1	25%	0	0%
Seismorgarh Service   53	0 0%	1	100%	0	0%
Self Defense Devices   5,057   1,938   58   1,118	0 0%	0		0	0%
Sef Defense Devices	0 0%	0	0%	0	0% 0%
Semiconductor Devices	25 68%	12	32%	0	0%
Seminara Rarketting	40 69%	18		0	0% 0%
Seminars & Training - Wealth Euilding & Real Estate Results not   33,780   701   56   1,136	2 100%	0		0	4%
Seminars & Training - Wealth Building & Real Estate   5,974   1,802   22   1,675	6 26%	16	70%		
Senior Care Information and Resources   15,274   1,162   16   1,899	47 84%	8	14%	1 0	2% 0%
Senior Citizens Service Organization   19,900   997   10   2,247	20 91% 15 94%	2	9% 6%	0	0%
Senior House Care	7 70%	1	20%	0	10%
Senior Housing/Living   8,040   1,575   13   2,060   Senior Move Manager   1,1398   2,966   0   4,002   Senior Move Manager   1,1398   3,207   2   3,235   Separators   23   4,846   0   4,002   Septic Tanks - Treatment Supplies   8,386   1,503   24   1,616   Septic Tanks - Seyttem Scleaning   9,524   1,503   24   1,616   Septic Tanks - Seyttem Scleaning   9,524   1,503   24   1,616   Septic Tanks - Seyttem Scleaning   9,524   1,503   24   1,616   Septic Tanks - Seyttem Scleaning - 1,500   1,500   1,500   1,500   Septic Tanks - Seyttem Scleaning - 1,500   1,500   1,500   1,500   Septic Tanks - Seyttem Scleaning - 1,500   1,500   1,500   1,500   Septic Tanks - Seyttem Scleaning - 1,500   1,500   1,500   1,500   Septic Tanks - Seyttem Scleaning - 1,500   1,500   1,500   1,500   Septic Tanks - Seyttem Scleaning - 1,500   1,500   1,500   1,500   Septic Tanks - Seyttem Scleaning - 1,500   1,500   1,500   1,500   Septic Tanks - Seyttem Scleaning - 1,500   1,500   1,500   1,500   Septic Tanks - Seyttem Scleaning - 1,500   1,500   1,500   1,500   Septic Tanks - Seyttem Scleaning - 1,500   1,500   1,500   1,500   Septic Tanks - 1,500   1,500   1,500   1,500   1,500   1,500   Septic Tanks - 1,500   1,500   1,500   1,500   1,500   Septic Tanks - 1,500   1,500   1,500   1,500   1,500   Service Scleaning - 1,500   1,500   1,500   1,500   Service Scleaning - 1,500   1,500   1,500   1,500   Service Scleaning - 1,500   1,500   1,500   1,500   Sewer Scleaning - 1,500   1,500   1,500   Septic Ta	11 55%	2	40%	1	5%
Senior Move Manager	9 69%	8	31%	1	00/-
Seniors Moving & Delivery Services   1,038   3,207   2   3,225	0 0%	0	0%	0	0% 0%
Separators   23	1 50%	1	50%	0	0.70
Septic Tanks & Systems Cleaning         9,879         303         190         546           Septic Tanks & Systems Contractors & Dealers         133,241         227         214         499           Septic Tanks & Systems Wholesale & Manufacturers         2,600         2,462         2         3,235           Service Animals - Dogs         4,498         2,028         10         2,247           Service Animals - Training         222         4,166         1         3,524           Service Stations - Gasoline & Oil         111,615         272         932         174           Service Stations - Gasoline & Oil         111,615         272         932         174           Service Station Equipment         1,708         2,803         1         3,524           ServiceStation Equipment         2,815         4,037         0         4,002           Sewage Texature Equipment         523         3,3690         1         3,524           Sewer General Vacuum Service         44         4,706         2         3,235           Sewer General Supplies         3,518         2,130         34         1,415           Sewege Texature Equipment         523         3,690         1         3,524           Sewer Equipment Supp	0 0%	0		0	0% 0%
Septic Tanks & Systems Cleaning   98,379   303   190   546	18 75%	6		0	0%
Septic Tanks & Systems Contractors & Dealers         133,241         227         214         499           Septic Tanks & Systems Wholesale & Manufacturers         2,600         2,642         2         3,235           Service Animals - Dogs         4,498         2,028         10         2,247           Service Stations - Gasoline & Oil         111,615         272         932         174           Service Stations - Gasoline & Oil         111,615         272         932         174           Service Station Equipment         1,708         2,803         1         3,524           ServiceStation Equipment         1,708         2,803         1         3,524           ServiceStation Supplies         285         4,037         0         4,002           Sewage Treatment Equipment         523         3,590         1         3,524           Sewer Cleaner Vacuum Service         44         4,706         2         3,235           Sewer Cleaner Vacuum Service         44         4,706         2         3,235           Sewer Cleaning Equipment & Supplies         1,425         2,953         4         2,856           Sewer Cleaning Equipment & Supplies         1,425         2,953         4         2,856           Sew	124 65%	63		3	2%
Septic Tanks & Systems Wholesale & Manufacturers         2,600         2,462         2         3,235           Service Animals - Dogs         4,498         2,028         10         2,247           Service Animals - Training         222         4,166         1         3,524           Service Settons - Gasoline & Oil         111,615         272         932         1,74           ServiceStation Equipment         1,708         2,803         1         3,524           ServiceStation Supplies         285         4,037         0         4,002           Sewage Disposal Systems         3,918         2,130         34         1,415           Sewage Disposal Systems         3,918         2,130         34         1,415           Sewage Disposal Systems         3,918         2,130         34         1,415           Sewar Claring Equipment         523         3,690         1         3,524           Sewer Cleaning Equipment & Supplies         1,425         2,953         4         2,256           Sewer Cleaning Equipment & Supplies         1,425         2,953         4         2,256           Sewer Cleaning Equipment & Supplies         1,425         2,953         4         2,256           Sewer Cleaning Equipment &	131 61%	75	35%	8	4%
Service Animals - Doogs	2 100%	, ,		0	0%
Service Animals - Training	7 70%	3	30%	0	0% 0%
Service Stations - Gasoline & Oil	0 0%	1	100%	Ö	0%
Services - General   209,753   149   877   186   ServiceStation Equipment   1,708   2,803   1 3,524   ServiceStation Equipment   1,708   2,803   1 3,524   ServiceStation Supplies   285   4,037   0 4,002   Sewage Disposal Systems   3,918   2,130   34   1,415   Sewage Disposal Systems   523   3,690   1   3,524   Sewer Cleaning Equipment   523   3,690   1   3,524   Sewer Cleaning Equipment & 523   3,690   1   3,524   Sewer Cleaning Equipment & 523   3,690   1   3,524   Sewer Cleaning Equipment & 529   3,690   1   3,524   Sewer Cleaning Equipment & 500   3,245   3,255   Sewer Cleaner Vacuum Service   44   4,706   2   3,235   Sewer Cleaner Vacuum Service   4,255   2,953   4   2,856   Sewer Contractors   32,246   722   62   1,086   Sewer Inspection   1,050   3,204   3   3,028   Sewer Inspection   3,004   3   3,002   Sewer Inspection   3,004   3   3,004   3   3,002   Sewer Inspection   3,004   3   3,002   Sewer Inspection   3,004   3,002   Sewer Inspection   3	508 55%	402	43%	22	0% 2%
ServiceStation Equipment   1,708   2,803   1   3,524	533 61%	294		50	6%
ServiceStation Supplies         285         4,037         0         4,002           Sewago Elyosoal Systems         3,918         2,130         34         1,415           Sewago Elyosoal Systems         523         3,690         1         3,524           Sewer Clamin Service         44         4,706         2         3,235           Sewer Cleaning Equipment & Supplies         1,425         2,953         4         2,856           Sewer Contractors         32,246         722         62         1,086           Sewer Inspection         1,050         3,204         3         3,028           Sewer Pipe         411         3,826         1         3,524           Sewing Ontractors         4,700         2,003         12         2,117           Sewing Instruction         1,359         2,987         4         2,856           Sewing Machines - Dealers         23,731         890         85         915           Sewing Machines - Evolve & Repair         5,887         1,818         29         1,508           Sewing Machines - Service & Repair         5,887         1,818         29         1,508           Sewing Machines - Service & Repair         2,986         2,356         14	0 0%	1	100%	0	0%
Seware Treatment Equipment         523         3,690         1         3,524           Sewer Cleaning Equipment & Supplies         1,425         2,953         4         2,855           Sewer Cleaning Equipment & Supplies         1,255         2,953         4         2,856           Sewer Contractors         32,246         7,22         62         1,086           Sewer Inspection         1,050         3,204         3         3,028           Sewer Pipe         411         3,826         1         3,524           Sewing Contractors         4,700         2,003         12         2,117           Sewing Instruction         1,359         2,987         4         2,856           Sewing Machines - Dealers         23,731         890         85         915           Sewing Machines - Loustrial & Commercial         848         3,357         0         4,002           Sewing Machines - Service & Repair         5,887         1,818         29         1,508           Sewing Machines - Supplies & Parts         2,996         2,356         14         1,999           Sewing Machines - Supplies & Repair         5,887         1,818         29         1,508           Sewing Machines - Supplies & Repair         4,996	0 0%	0	0%	0	0% 0%
Seware Treatment Equipment         523         3,690         1         3,524           Sewer Cleaning Equipment & Supplies         1,425         2,953         4         2,855           Sewer Cleaning Equipment & Supplies         1,255         2,953         4         2,856           Sewer Contractors         32,246         7,22         62         1,086           Sewer Inspection         1,050         3,204         3         3,028           Sewer Pipe         411         3,826         1         3,524           Sewing Contractors         4,700         2,003         12         2,117           Sewing Instruction         1,359         2,987         4         2,856           Sewing Machines - Dealers         23,731         890         85         915           Sewing Machines - Loustrial & Commercial         848         3,357         0         4,002           Sewing Machines - Service & Repair         5,887         1,818         29         1,508           Sewing Machines - Supplies & Parts         2,996         2,356         14         1,999           Sewing Machines - Supplies & Repair         5,887         1,818         29         1,508           Sewing Machines - Supplies & Repair         4,996	29 85%	5	15%	0	0% 0%
Sewer Cleaner Vacuum Service         44         4,766         2         3,235           Sewer Cleaning Equipment & Supplies         1,425         2,953         4         2,856           Sewer Contractors         32,246         722         62         1,086           Sewer Inspection         1,050         3,204         3         3,028           Sewer Pipe         411         3,826         1         3,524           Sewing Contractors         4,700         2,003         12         2,117           Sewing Instruction         1,359         2,987         4         2,856           Sewing Machines - Dealers         23,731         890         85         9,15           Sewing Machines - Industrial & Commercial         848         3,357         0         4,002           Sewing Machines - Supplies & Parts         2,996         2,336         14         1,999           Sewing Machines - Supplies & Parts         2,996         2,336         14         1,999           Sewing Machines - Wholesale & Manufacturers         2,881         2,380         16         1,899           Sewing Machines - Wholesale & Manufacturers         2,881         2,380         16         1,899           Shade Sails         2,444	1 100%	0	0%	0	0%
Sewer Contractors         32,246         722         62         1,086           Sewer Inspection         1,050         3,204         3         3,028           Sewer Pipe         411         3,826         1         3,524           Sewing Contractors         4,700         2,003         12         2,117           Sewing Instruction         1,359         2,987         4         2,856           Sewing Machines - Dealers         23,731         890         85         9,15           Sewing Machines - Industrial & Commercial         848         3,357         0         4,002           Sewing Machines - Supplies Parts         2,996         2,356         14         1,999           Sewing Machines - Wholesale & Manufacturers         2,981         2,380         16         1,899           Sewing Machines - Wholesale & Manufacturers         2,881         2,380         16         1,899           Sewing Machines - Wholesale & Manufacturers         2,881         2,380         16         1,899           Shade Sails         2,444         4,123         0         4,002           Shafting         12         4,929         0         4,002           Sharpening Service         5,339         1,889	2 100%	0		0	0%
Sewer Inspection         1,050         3,204         3         3,028           Sewer Pipe         411         3,826         1         3,524           Sewing Contractors         4,700         2,003         12         2,117           Sewing Instruction         1,359         2,987         4         2,856           Sewing Machines - Dealers         23,731         890         85         915           Sewing Machines - Loustrial & Commercial         848         3,357         0         4,002           Sewing Machines - Service & Repair         5,887         1,818         29         1,508           Sewing Machines - Supplies & Parts         2,996         2,356         14         1,999           Sewing Machines - Wholesale & Manufacturers         2,881         2,380         16         1,899           Shades Sails         2,481         2,380         16         1,899           Shades Sails         2,444         4,123         0         4,002           Sharpening Service         5,390         1,889         21         1,703           Shavers - Electric         1,365         2,952         15         1,941           Shavers - Electric Repair         488         3,734         0	3 75%	1	25%	0	0%
Sewer Pipe         411         3,826         1         3,524           Sewing Contractors         4,700         2,003         12         2,117           Sewing Instruction         1,359         2,987         4         2,856           Sewing Machines - Dealers         23,731         890         85         915           Sewing Machines - Industrial & Commercial         848         3,357         0         4,002           Sewing Machines - Supplies Repair         5,887         1,818         29         1,508           Sewing Machines - Supplies & Parts         2,996         2,356         14         1,999           Sewing Machines - Supplies & Parts         2,996         2,356         14         1,999           Sewing Machines - Supplies & Parts         2,996         2,356         14         1,999           Sewing Machines - Supplies & Parts         2,996         2,356         14         1,999           Sewing Machines - Supplies & Parts         2,981         2,380         16         1,899           Shade Salis         244         4,123         0         4,002           Shade Salis & Manufacturers         2,881         2,380         16         1,899           Shade Salis & Manufacturers	47 76%	14		1	2%
Sewing Contractors         4,700         2,003         12         2,117           Sewing Instruction         1,359         2,987         4         2,856           Sewing Machines - Dealers         23,731         890         85         915           Sewing Machines - Industrial & Commercial         848         3,357         0         4,002           Sewing Machines - Service & Repair         5,887         1,818         29         1,508           Sewing Machines - Supplies & Parts         2,996         2,356         14         1,999           Sewing Machines - Wipplies & Parts         2,981         2,380         16         1,899           Shades Sails         2,380         16         1,899         188         2,380         16         1,899           Shades Sails         2,444         4,123         0         4,002         4,002         1,0	1 33%	2	67%	0	0%
Sewing Instruction         1,359         2,987         4         2,856           Sewing Marchines - Dealers         23,731         890         85         915           Sewing Marchines - Industrial & Commercial         848         3,357         0         4,002           Sewing Marchines - Service & Repair         5,887         1,818         29         1,508           Sewing Marchines - Supplies & Parts         2,996         2,356         14         1,999           Sewing Marchines - Wholesale & Manufacturers         2,881         2,380         16         1,899           Shade Sails         244         4,123         0         4,002           Sharders - Electric         12         4,929         0         4,002           Sharpening Service         5,390         1,889         21         1,703           Shavers - Electric Repair         1,365         2,982         15         1,941           Shavers - Electric Repair         488         3,734         0         4,002           Shears - Electric Repair         488         3,734         0         4,002           Shees & Scissors         1,948         2,701         20         1,737           Sheepskin Specialties         827         3,385 </td <td>1 100%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0% 0% 0%</td>	1 100%	0	0%	0	0% 0% 0%
Sewind Machines - Dealers         23,731         890         85         915           Sewind Machines - Industrial & Commercial         848         3,357         0         4,002           Sewind Machines - Supplies & Parts         5,887         1,818         29         1,508           Sewind Machines - Supplies & Parts         2,996         2,356         14         1,999           Sewind Machines - Wholesale & Manufacturers         2,881         2,380         16         1,899           Sewind Machines - Wholesale & Manufacturers         2,881         2,380         16         1,899           Shade Salis         244         4,123         0         4,002           Shade Salis         2,81         2,820         1         4,002           Sharpering Service         12         4,929         0         4,002           Sharpering Service         5,390         1,889         21         1,703           Shavers - Electric         1,365         2,982         15         1,941           Shavers - Electric Repair         488         3,734         0         4,002           Shears & Scissors         1,448         2,701         20         1,727           Sheeg Metal Equipment & Supplies         5,153	3 25%	9	75%	0	0%
Sewing Machines - Industrial & Commercial         848         3,357         0         4,002           Sewing Machines - Service & Repair         5,887         1,818         29         1,508           Sewing Machines - Supplies & Parts         2,996         2,356         14         1,999           Sewing Machines - Supplies & Parts         2,881         2,380         16         1,899           Shade Salis         244         4,123         0         4,002           Shatring         12         4,929         0         4,002           Sharpening Service         5,390         1,889         21         1,703           Shavers - Electric         1,365         2,982         15         1,941           Shavers - Electric Repair         488         3,734         0         4,002           Shears - Electric Repair         488         3,734         0         4,002           Shees S Cissors         1,948         2,701         20         1,737           Sheepskin Specialties         827         3,385         4         2,856           Sheet Metal Equipment & Supplies         5,153         1,926         4         2,856           Sheet Metal Guipment & Supplies         5,153         1,926	4 100%	0	0%	0	4%
Sewind Machines - Service & Repair         5,887         1,818         29         1,508           Sewind Machines - Supplies & Parts         2,996         2,335         14         1,999           Sewind Machines - Wholesale & Manufacturers         2,881         2,380         16         1,899           Shade Salis         244         4,123         0         4,002           Shade Salis         12         4,929         0         4,002           Sharpering Service         5,390         1,889         21         1,703           Shavers - Electric         1,365         2,982         15         1,941           Shavers - Electric Repair         488         3,734         0         4,002           Shears & Scissors         1,448         2,701         20         1,737           Sheeps Mediates         827         3,335         4         2,856           Sheet Metal Equipment & Supplies         5,153         1,926         4         2,856           Shells - Marine         28,408         796         23         1,645           Shells - Marine         253         4,107         4         2,856           Shelding - Magnetic, Electrostatic         211         4,880         0	58 68%	24		3	
Sewing Machines - Supplies & Parts         2,996         2,356         14         1,999           Sewing Machines - Wholesale & Manufacturers         2,881         2,380         16         1,899           Shade Salis         244         4,123         0         4,002           Shatregening Service         12         4,929         0         4,002           Sharpening Service         5,390         1,889         21         1,703           Shavers - Electric         1,365         2,982         15         1,941           Shavers - Electric Repair         488         3,734         0         4,002           Sheares - Electric Repair         488         3,734         0         4,002           Sheers & Scissors         1,948         2,701         20         1,737           Sheepskin Specialties         827         3,385         4         2,856           Sheet Metal Equipment & Supplies         5,153         1,926         4         2,856           Sheet Metal Work         28,408         796         23         1,645           Shells - Marine         253         4,107         4         2,856           Shelving         6,584         1,742         14         1,999 <td>0 0% 21 72%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0% 0%</td>	0 0% 21 72%	0	0%	0	0% 0%
Sewing Machines - Wholesale & Manufacturers         2,881         2,380         16         1,899           Shade Sails         244         4,123         0         4,002           Shafting         12         4,929         0         4,002           Sharpening Service         5,390         1,889         21         1,703           Shavers - Electric         1,365         2,982         15         1,941           Shavers - Electric Repair         488         3,734         0         4,002           Shears & Scissors         1,948         2,701         20         1,737           Sheest Metal Equipment & Supplies         827         3,385         4         2,856           Sheet Metal Equipment & Supplies         5,153         1,926         4         2,856           Sheet Metal Equipment & Supplies         25,340         796         23         1,645           Shells - Marine         253         4,107         4         2,856           Shellying         6,584         1,742         14         1,999           Shielding - Magnetic, Electrostatic         211         4,180         0         4,002           Shingles         1,500         2,903         0         4,002 <td>21 72% 8 57%</td> <td>6</td> <td></td> <td>0</td> <td>0%</td>	21 72% 8 57%	6		0	0%
Shade Sails   244   4,123   0   4,002     Shafting   12   4,929   0   4,002     Sharpening Service   5,390   1,889   21   1,703     Shavers - Electric   1,365   2,982   15   1,941     Shavers - Electric Repair   488   3,734   0   4,002     Shears - Stick Stissors   1,948   2,701   20   1,737     Sheepskin Specialties   827   3,385   4   2,856     Sheepskin Specialties   5,153   1,926   4   2,856     Sheet Metal Equipment & Supplies   5,153   1,926   4   2,856     Sheet Metal Work   28,408   796   23   1,645     Shells - Marine   253   4,107   4   2,856     Shelving   5,544   1,742   14   1,999     Shirding - Magnetic, Electrostatic   211   4,180   0   4,002     Shirng   3,74   4,757   0   4,002     Shirng   5,500   2,903   0   4,002	15 94%	1	6%	0	0%
Shafting         12         4,929         0         4,002           Sharpening Service         5,390         1,889         21         1,703           Shavers - Electric         1,365         2,982         15         1,941           Shavers - Electric Repair         488         3,734         0         4,002           Shear S Cissors         1,948         2,701         20         1,737           Sheepskin Specialties         227         3,385         4         2,856           Sheet Metal Equipment & Supplies         5,153         1,926         4         2,856           Shell - Marine         253         4,107         4         2,856           Shells - Marine         253         4,107         4         2,856           Shelding - Magnetic, Electrostatic         211         4,180         0         4,002           Shiring         37         4,757         0         4,002           Shiringles         1,500         2,903         0         4,002	0 0%	0	0%	0	0%
Sharpening Service         5,390         1,889         21         1,703           Shavers - Electric         1,365         2,982         15         1,941           Shavers - Electric Repair         488         3,734         0         4,002           Shears & Scissors         1,948         2,701         20         1,737           Sheepskin Specialties         827         3,385         4         2,856           Sheet Metal Equipment & Supplies         5,153         1,926         4         2,856           Sheet Metal Work         28,408         796         23         1,645           Shells - Marine         253         4,107         4         2,856           Shelving         6,584         1,742         14         1,999           Shielding - Magnetic, Electrostatic         211         4,180         0         4,002           Shiring         37         4,757         0         4,002           Shiringles         1,500         2,903         0         4,002	0 0%	0	0%	0	0%
Shavers - Electric   1,365   2,982   15   1,941         Shavers - Electric Repair   488   3,734   0   4,002       Shears - Stelectric Repair   488   3,734   0   4,002       Shears - Stelectric Repair   20   1,737       Sheepakin Spicalties   227   3,385   4   2,856       Sheepakin Spicalties   5,153   1,926   4   2,856       Sheet Metal Equipment & Supplies   5,153   1,926   4   2,856       Sheet Metal Work   28,408   796   23   1,645       Shells - Marrine   253   4,107   4   2,856       Shells - Marrine   253   4,107   4   1,939       Shiedling - Magnetic, Electrostatic   211   4,180   0   4,002       Shimge   37   4,757   0   4,002       Shingles   1,500   2,903   0   4,002	7 33%	14		n	0% 0%
Shavers - Electric Repair         488         3,734         0         4,002           Shears & Scissors         1,948         2,701         20         1,737           Sheepskin Specialties         827         3,385         4         2,856           Sheet Metal Equipment & Supplies         5,153         1,926         4         2,856           Sheet Metal Work         28,408         796         23         1,645           Shells - Marine         253         4,107         4         2,856           Shelving         6,584         1,742         14         1,999           Shielding - Magnetic, Electrostatic         211         4,180         0         4,002           Shims         37         4,757         0         4,002           Shingles         1,500         2,903         0         4,002	12 80%	3	20%	0	0%
Shears & Scissors         1,948         2,701         20         1,737           Sheepskin Specialties         827         3,385         4         2,856           Sheet Metal Equipment & Supplies         5,153         1,926         4         2,856           Sheet Metal Work         28,408         796         23         1,645           Shells - Marine         253         4,107         4         2,856           Shelving         6,584         1,742         14         1,999           Shielding - Magnetic, Electrostatic         211         4,180         0         4,002           Shings         37         4,757         0         4,002           Shingles         1,500         2,903         0         4,002	0 0%	0	0%	0	0% 0%
Sheepskin Specialties         827         3,385         4         2,856           Sheet Metal Equipment & Supplies         5,153         1,926         4         2,856           Sheet Metal Work         28,408         796         23         1,645           Shells - Marine         253         4,107         4         2,856           Shelving         6,584         1,742         14         1,999           Shielding - Magnetic, Electrostatic         211         4,180         0         4,002           Shirng         37         4,757         0         4,002           Shingles         1,500         2,903         0         4,002	9 45%	11	55%	Ö	0%
Sheet Metal Equipment & Supplies         5,153         1,926         4         2,856           Sheet Metal Work         28,408         796         23         1,645           Shells - Marine         253         4,107         4         2,856           Shelving         6,584         1,742         14         1,999           Shieding - Magnetic, Electrostatic         211         4,180         0         4,002           Shirng         37         4,757         0         4,002           Shingles         1,500         2,903         0         4,002	1 25%	2	50%	1	25%
Shells - Marine         253         4,107         4         2,856           Shelving         6,584         1,742         14         1,999           Shielding - Magnetic, Electrostatic         211         4,180         0         4,002           Shims         37         4,757         0         4,002           Shingles         1,500         2,903         0         4,002	1 25%	2	50%	1	25%
Shells - Marine         253         4,107         4         2,856           Shelving         6,584         1,742         14         1,999           Shielding - Magnetic, Electrostatic         211         4,180         0         4,002           Shims         37         4,757         0         4,002           Shingles         1,500         2,903         0         4,002	15 65%	6		2	9% 0%
Shelving         6,584         1,742         14         1,999           Shielding - Magnetic, Electrostatic         211         4,180         0         4,002           Shims         37         4,757         0         4,002           Shingles         1,500         2,903         0         4,002	2 50%	2	50%	0	0%
Shielding - Magnetic, Electrostatic         211         4,180         0         4,002           Shims         37         4,757         0         4,002           Shingles         1,500         2,903         0         4,002	6 43%	5	36%	3	21%
Shingles 1,500 2,903 0 4,002	0 0%	0	0%	0	0%
	0 0%	0	0%	0	0%
Shin Brokers 252 2 227 1 2 524	0 0%	0	0%	0	0%
	1 100%	0	0%	0	0%
Ship Builders & Repair   1,157   3,120   0   4,002	0 0%	0		0	0% 0%
Ship Chandlers         53         4,666         0         4,002	0 0%	0	0%	0	0%
Ship Registers         1         5,075         0         4,002	0 0%	0		0	
Ship Wreckers         59         4,636         0         4,002	0 0%	0	0%	0	0% 2%
Shipping Masters         31,472         732         145         671	89 61%	53		3	2%
Shipping Room Supplies         6,475         1,751         17         1,863	9 53%	8	47%	0	0%
Shirts - Custom Made 16,073 1,125 175 580	128 73%	41	23%	6	3% 0%
Shirts - Wholesale & Manufacturers 1,889 2,718 22 1,675	18 82%	4		0	0%
Shock Absorbers   272   4,066   3   3,028	2 67%	1	33%	0	0%
Shee Dyers         75         4,572         1         3,524           Shee Findings & Supplies         1,704         2,807         5         2,700	0 0%	1	100% 60%	0	0% 0%
	0 0%	3		0	0%
Shee Laces         40         4,743         0         4,002           Shee Machinery         42         4,722         0         4,002	0 0%	0		0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Shoe Manufacturers Supplies	206	4,192	1	3,524	1	100%	0	0%	0	0 0%
Shoe Repair	21,825	947	195		81	42%	103	53%	11	1 6%
Shoe Shining	377		3	3,028	2	67%	1	33%	0	
Shoe Trees	261	4,090	1	3,524	1	100%	0	0%	0	0 0%
Shoes - Custom Made	11,479	1,327	323	381	47	15%	191	59%	85	5 26%
Shoes - Orthopedic	19,647	1,002	103		52	50%	46		5	5 5% 3 2%
Shoes - Retail	170,444	181	1,819	104	1,446	79%	330	18%	43	3 2%
Shoes - Wholesale & Manufacturers	11,941		101		88	87%	12	12%	1	1 1%
Shoplifting Prevention Devices	355		9	2,331	3	33%	5	56%	1	1 11%
Shoppers News Publications	4,436		14		10	71%	3	21%	1	1 7%
Shopping Carts & Baskets	281		2		2	100%	0	0%	0	0 0%
Shopping Centers & Malls	8,909		37 91	1,369	17 38	46%	18	49%	2	2 5%
Shopping Service - Personal	12,128						49	54%	4	
Shopping Service - Protective, Comparative	43,570		17		13	76%	2	12%	2	2 12%
Shoring	567	3,633	5	2,700	5	100%	0	0%	0	0 0%
Shoring Contractors	776		2	3,235	1	50%	1	50%	0	
Shortening	10		0		0	0%	0	0%	0	0 0%
Shot Peening	188	4,241	0		0	0%	0	0%	0	
Shovels - Power	19 346	4,878	0	4,002 2,591	0	0%	0	0%	0	0 0%
Show Cases			6	2,591	4	67%	2	33%	0	
Shower Curtains - Wholesale & Manufacturers	107	4,453	0	4,002	0	0%	0	0%	0	
Shower Doors & Enclosures	24,548	866	63		44	70%	18	29%	1	1 2%
Shower Pan Replacement	173	4,271	0	4,002	0	0%	0	0%	0	
Shredding Services	3,024	2,350	0	4,002	0	0%	0	0%	0	0 0%
Shuffleboards	57	4,645	0	4,002	0	0%	0	0%	0	
Shutters	73,731	. 388	187	557	113	60%	67	36%	7	7 4%
Shuttle Bus	10,109	1,415	102	827	47	46%	54	53%	1	1 1%
Siding Cleaning	199	4,211	1	3,524	1	100%	0	0%	- 0	0 0%
Siding Contractors	354,210		605	244	462	76%	126		17	7 3%
Siding Materials	8,827	1,514	10		4	40%	6	60%	0	0%
Sightseeing Tours	32,847		137		101	74%	34		2	
Signals	198	4,218	0		0	0%	0	0%	0	0 0%
Signs	109,341		382		183	48%	181	47%	18	8 5%
Signs - Digital	4,133	2,096	8		6	75%	2	25%	0	
Signs - Equipment & Supplies	2,476	2,499	14		9	64%	5	36%	0	
Signs - Erectors & Hangers	831		5		1	20%	4	80%	0	
Signs - Exit Signs	249		0		ń	0%	0	0%		0 0%
Signs - Maintenance & Repair	1,360		4		2	50%	2	50%	0	
	1,989	2,684	29		7	24%	22			0 0%
Signs - Neon Signs - Photoluminescent	34	4,774	23	3,524	1	100%	0	0%	0	
	34	4,569	1			0%	0	0%		0 0%
Silage Covering	76 146	4,369	1	4,002	0	0%	<u>U</u>	0% 100%	0	
Silicones	215	4,336 4,176		3,524	- 0	100%	1	0%	0	
Silks - Wholesale & Manufacturers Silversmiths & Goldsmiths	923		4	3,524	1	50%	0	50%		
	2,114				0	0%		0%	0	
Silverware Class Bassis & Bassis &	2,114	2,631			0		0	0%	0	
Silverware Clean, Repair & Replate	230	4,153		3,235		100%	0			
Singing Telegrams	374	3,890	4	4,002	0	0% 50%	0	0%		0 0%
Sink Manufacturers	569 110	3,630	4		2	50%		50% 50%	<u></u>	
Sirens & Horns			205	3,235	204			0%	0	
Sitting Services	50,897				204	100%	1			
Skate Sharpening	200	4,206	0		0	0%	0	0%	0	
Skateboard Parks & Rinks	1,061		5	2,700	4	80%	1	20%		0 0%
Skateboards & Equipment	7,235	1,672	67		38		28		1	
Skating Equipment & Supplies	2,538		21		5	24%	13		3	3 14%
Skating Instruction	285	4,037	3	3,028	3	100%	0	0%	0	
Skating Rinks	4,995	1,948	34	1,415	26	76%	8	24%	0	0 0%
Skating Rinks - Installation, Equipment & Supplies	95				0	0%	. 0	0%	0	0 0%
Ski Centers & Resorts	1,416		31		27	87%	4	13%	0	0 0%
Ski Equipment - Repair	360		1	3,524	1	100%	0	0%	0	0 0%
Ski Equipment - Retail	9,330	1,481	54		39	72%	15	28%	0	0 0%
Ski Equipment - Wholesale & Manufacturers	179		2	3,235	2	100%	0	0%	0	0 0%
Ski Equipment Rental	673	3,532	3	3,028	1	33%	2	67%	0	
Ski Instruction	327 22	3,964	1	3,524	1	100%	0	0%	0	
Ski Lift Equipment	22	4,853	0	4,002	0	0%	0	0%	0	
Ski Tours	284		6	2,591	2	33%	4	67%	0	
Skin Care	195,610	162	2,173	79	1,414	65%	682	31%	77	
Skip Tracing	3,438	2,243	12		8	67%	4	33%	0	
Sky Diving	3,230	2,301	41		18	44%	13	32%	10	0 24%
Skylights	13,476	1,233	15	1,941	8	53%	7	47%	0	0 0%
Skylights - Distributors	898 557	3,319	3	3,028	0	0%	2	67%	1	1 33%
Slate	557	3,648	2	3,235	2	100%	0	0%	0	
Sleep Disorders - Sleep Apnea	2,957	2,370	7	2,488	6	86%	0	0%	1	1 14%
Sleep Disorders - Snoring	1,950	2,699	29		28	97%	1	3%	0	0 0%
Slicing Machines	2	5,051	0		0	0%	0	0%	0	0 0%
Slides & Film Strips	442	3,793	1	3,524	0	0%	1	100%	0	
Slings	161		0	4,002	0	0%	0	0%	0	0 0%
Slip Covers	2,086		16		6	38%	10	63%	0	0 0%
Slippers - Wholesale & Manufacturers	193	4,229	0		0	0%	0	0%	0	0 0%
Small Engine Repair	33,982		105	807	66	63%	36		3	3 3%
Smart Phone Software Support	1,051		3	3,028	3	100%	0	0%	0	
		3,698		4,002	0	0%	0	0%	- 0	0 0%
Smelters & Refiners - Base Metals	517									
Smelters & Refiners - Base Metals Smelters & Refiners - Precious Metals	7,408		15		13	87%	2	13%	0	

	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Smoke Abatement Equipment	153 1,710	4,313	1	3,524	1	100%	0	0%	0	0 0%
Smoke Detectors & Alarms	1,710	2,802	18		3	17%	12	67%	3	3 17%
Smoke Odor Counteracting Service	258 43	4,099 4,714	0		0	0% 0%	0	0%	0	
Smoke Stacks Smokers Information & Treatment	3,862	2,140	U	4,002 2,331	- 0	67%	2	0% 33%	0	0 0% 0 0%
Snow Making Machines	3,802	4.706	0	4,002	0	0%	0	0%	0	0 0%
Snow Melting Systems	386	3,874	1	3,524	1	100%	0	0%	0	0 0%
Snow Removal Equipment	3,342	2,267	28	1,532	26	93%	2	7%	0	0 0%
Snow Removal Service	46,966	560	222		60	27%	138	62%	24	4 11%
Snow Removal Service - Commercial	2,832	2,388	4		2	50%	2	50%	0	
Snow Removal Service - Roof	1,020	3,222		1/002	0	0%	0	0%	0	
Snowmobile Tours Snowmobiles	10,938	4,974 1,357	69	3,524 1,021	51	100% 74%	18	26%	0	
Soap Dispensers	194		0		0	0%	0	0%	0	
Soaps & Detergents	4,309	2,065	18		9	50%	9	50%	0	
Soccer Clubs	3,595	2,208	29	1,508	13	45%	16	55%	0	0 0%
Social Security Services	48,521	539	31		30	97%	1	3%	0	0 0%
Social Service Organizations	16,749	1,100	36		25	69%	10	28%	1	1 3%
Social Workers	6,041	1,788	<u>5</u> 77	2,700	4	80%	1	20%	0	0 0%
Sod & Sodding Service	26,275	832 3,513			50	65%	24	31% 0%	<u>3</u>	3 4% 0 0%
Soda Fountain Equipment Soda Fountain Equipment - Repairing	690	5,027	0		0	0% 0%	0	0%	0	
Soda Fountain Equipment - Repairing Soda Fountain Shops	305	4,002	2	3,235	1	50%	1	50%	0	
Soda Fountain Shops Soda Fountain Supplies	431	3,806	8		8	100%	0	0%	0	
Soffit & Fascia	320		0	4,002	0	0%		0%	0	0 0%
Soil Conditioners	902	3,315	2	3,235	0	0%	2	100%	0	0 0%
Soil Conservation Service	612	3,592	0	4,002	0	0%	0	0%	0	0 0%
Soil Solidification	528	3,683	0	4,002	0	0%	0	0%	0	0 0%
Soil Testing	1,479		1	3,524	0	0%	1	100%	0	
Solar Energy Equipment & Systems Dealers Solar Energy Equipment & Systems Manufacturing & Distribution	146,537 19,470	206	326 53		205 43	63% 81%	115 10	35% 19%	6 0	6 2% 0 0%
Solar Energy Equipment & Systems Manufacturing & Distribution  Solar Energy Equipment & Systems Supplies & Parts	3,232	1,008 2,300	10	2,247	43	40%	10	60%	0	
Solar Energy Products - Retail	89,937	330	149		129	87%	19		1	1 1%
Solar Energy Products Service & Repair	21,124	968	48	1.230	38	79%	9	19%	1	1 2%
Solar Energy Research & Development	3,099	2,330	3	1,230 3,028	2	67%	1	33%	0	
Solar Energy System Design & Installation	170,515	180	293	418	212	72%	58	20%	23	
Solar Panel Cleaning	387	3,873	0	4,002	0	0%	0	0%	0	
Solder	7	4,984	0		0	0%	0	0%	0	
Soldering Equipment	88	4,526	0		0	0%	0	0%	0	0 0%
Soliciting Organizations	14,494		42		22	52% 0%	12	29%	8	8 19% 0 0%
Solvents Solvents - Reclaiming	146 15	4,336 4,911	0	4,002 4,002	0	0%	0	0% 0%	0	
Sorting Equipment	534		1	3,524	0	0%	1	100%	0	
Sound Control Structures & Equipment	623	3,580	6	2,591	4	67%	2	33%	0	
Sound Effect Records	11	4,940	0	4,002	0	0%	0	0%	0	
Sound Level Testing - Industrial	43	4,714	0	4,002	0	0%	0	0%	0	0 0%
Sound Systems & Equipment	30,402	754	151	651	117	77%	31	21%	3	3 2%
Soundproofing	1,110	3,166	3	3,028	2	67%	1	33%	0	0 0%
Souvenir Milk Caps	106	4,459	5	2,700		100%	0	0%	0	
Souvenirs - Retail	3,424		23		17	74%	5	22%	1	1 4%
Souvenirs - Wholesale & Manufacturers Sov Bean Products	390 247	3,870 4.117	3	3,028	3	100% 0%	0	0% 0%		0 0%
Spark Plugs	20		0	4,002 4,002	0	0%	0	0%	0	
Spas & Hot Tubs - Dealers	111,045	274	337		238	71%	86		13	
Spas & Hot Tubs - Rental - Wholesale, Manufacturing	18,852	1,029	38		24	63%	5	13%	9	
Spas & Hot Tubs - Service & Repair	38,423	636	102	827	53	52% 71%	39	38%	10	0 10%
Spas & Hot Tubs - Supplies & Parts	13,738	1,221	87	901	62		25	29%	0	0 0%
Speakers - Rebuild & Repair	2,058	2,655	5	2,700	4	80%	1	20%	0	0 0%
Speakers - Wholesale & Manufacturers	943	3,290	11			64%	4	36%	0	0 0%
Speech & Language Pathologists Speech Aid Devices	7,942 350	1,587 3,935	19		14	74% 0%	5	26% 0%	0	0 0% 0 0%
Speech Aid Devices Speed Reducers	350 134		<u> </u>	3,235	0	100%	0	0%	0	
Speed Reducers Speedometers	4,419	2,048	10	2 247	9	90%	1	10%	0	
Sperm Banks	3,750	2,167	2		2	100%	0	0%	0	
Spices	5,281	1,908	174	583	125	72%	47		2	2 1%
Spill Control Equipment & Materials	145	4,340	0		0	0%	0	0%	0	0 0%
Spill Control Service	49	4,683	0	4,002	0	0%	0	0%	0	
Spinologists	50	4,682	1	3,524	1	100%	0	0%	0	0 0%
Spiritualists	3,681	2,189	14	1,999	5	36%	4	29%	5	5 36%
Spools Coart Fishing	98 651	4,485	1	3,524	0	0%	1	100%	0	0 0%
Sport Fishing Sporting Goods - Repair	651 3,730	3,554 2,173	10 21	2,247 1,703	3 12	30% 57%	7	70% 43%	0	
Sporting Goods - Repair Sporting Goods - Retail	3,/30 214,227	2,1/3	1,441		1,167	5/% 81%	243	43% 17%	31	
Sporting Goods - Retail Sporting Goods - Wholesale & Manufacturers	22,548	929	1,441		86	82%	15	14%	4	
Sports & Recreation	21,876	946	450	309	207	46%	236		7	
Sports Bar	10,187	1,408	62		28	45%	34	55%	0	0 0%
Sports Hospitality	1,140	3,139	1	3,524	1	100%	0	0%	0	0 0%
Sports Memorabilia	7,044	1,692	49	1,216	20	41%	22	45%	7	7 14%
Sports Promoters & Managers	13,436	1,237	67		15	22%	49		3	3 4%
	68,145	415	745		556	75%	179	24%	10	0 1%
Sportswear - Retail										
Sportswear - Retail Sportswear - Wholesale & Manufacturers Spray On Siding	7,497 889	1,639 3,326	96 0		50 0	52% 0%	46 0	48% 0%	0	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Spraying Equipment - Renting	734	3,462		2,700	1	20%	4	80%	0	0 0%
Springs - Automotive - Sales & Service	3,601	2,206	10		8	80%	2	20%	0	
Springs - Coil, Flat - Distributors & Manufacturing	1,147	3,132	0		0		0	0% 25%	0	
Sprinkler Supervisory Service	3,488	2,233	<u>8</u>			63%	2		1	
Sprinklers - Automatic - Fire Sprockets	17,086	1,087 5,027	11	2,170 4,002	9	82% 0%	2	18%		0 0%
Square Dance Apparel	82		0	4,002		0%		0%	0	0 0%
Squash Courts - Private	17	4,898		4,002	0	0%		0%	0	0 0%
Stabilizers	151	4,321	0		- 0	0%	0	0%	0	0 0%
Stables	10,315	1,400	17		- 8	47%	S	47%	1	1 6%
Stadiums, Arenas & Athletic Fields	3,686		34		23		11		0	
Staffing - Technical	16,359	1,116			6	50%	4		2	2 17%
Stair Builders	12,414	1,281	12 29	2,117 1,508	23	79%	6		0	
Stair Lifts	14,409		31		30		1	3%	0	
Stair Treads	624		2	3,235	0	0%	2	100%	0	
Stakes	22	4,853	0	4,002	0	0%	C	0%	0	
Stamp Machines	33		0		0	0%	C	0%	0	0 0%
Stamp Pads	20	4,868	0		0	0%	C	0%	0	0 0%
Stamps - Collecting Supplies	49	4,683	0	4,002	0	0%	C	0%	0	0 0%
Stamps - Collectors	9,259	1,487	24	1,616	22	92%	2	8%	0	0 0%
Staples, Staplers & Tackers	129	4,389	0	4,002	0	0%	C	0%	0	
Starters - Engine	772	3,436	6		1	17%	5	83%	0	0 0%
State Fairs	179	4,259	1	3,524	1	100%	0	0%	0	0 0%
Static Controls	77		0	4,002	0		C	0 70	0	
Stationers - Retail	3,545		12	2,117	4		8	67%	0	0 0%
Stationery - Wholesale & Manufacturers	1,461	2,926	4		2	50%	2	50%	0	
Statistical Service	1,260	3,051	6	2,591 3,235	5	83%	1	17%	0	0 0%
Statuary	662	3,544	2	3,235	2	100%	C	0%	0	0 0%
Steam Bath Equipment & Supplies	1,466	2,923	5	2,700	1	20%	4	00 70	0	
Steam Cleaning - Automotive	181	4,257	0	4,002	0	0%	0	0%	0	0 0%
Steam Cleaning - Industrial	2,208	2,599	6		3	50%	2	33%	1	1 17%
Steam Cleaning Equipment	2,641		23		22		1	4%	0	0 0%
Steam Specialties	105	4,464	0		0	0%	C		0	
Steam Traps	38	4,754	0		0	0%	C	0%	0	
Steamship Agencies	306		1	3,524	1	100%	0	0%	0	
Steamship Companies	828		3	3,028	3	100%	C	0%	0	0 0%
Steel - Used	95	4,497		4,002	0	0%	C	0%	0	0 0%
Steel & Brass Stamps	1	5,075	0	4,002	0	0%	C	0%	0	
Steel Detailers - Structural	3,923	2,128	1	3,524	0	0%	1	100%	0	0 0%
Steel Distributors & Warehouses	9,580	1,461	5	2,700		40%		40%	1	1 20%
Steel Erectors	16,906	1,094	24	2,591	6	100%		0%		0 0% 1 4%
Steel Fabricators Steel Mills	41,814 1,397	602 2,967	24		18	75%	3	21% 100%	1 0	
Steel Processing	3,740		1	3,235		0%	1	100%	0	
Steel Processing & Fabricating Equipment	893	3,325		3,524 3,524		100%	1	0%	0	
	260		1			0%		0%	0	
Steeple Jacks Steeples & Spires	260	5,075		4,002		0%	-	0%		0 0%
	626	3,577	4			50%	2	50%	0	0 0%
Steering Systems & Equipment Stem cell nutrition	626 257	4,101				0%	2	0%	0	
Stencil Cutting Machines	9	4,958	0	4,002	- 0	0%	0	0%	0	
Stencils & Stencil Supplies	198		0		0	0%	0	0%	0	
Stenographers - Public	889	3,326		4,002	- 0	0%		0%	0	0 0%
Stenographic Machines & Supplies	182		1		1				0	
Sterilizing Apparatus	160	4,298	1	3,524		0%	1	100%	0	
Sterilizing Service	88		0			0%			0	
Stevedoring Contractors	232	4,146	n	4,002		0%		0%	0	0 0%
Stock & Bond Brokers	232 31,796	728	37	1,369	25	68%	6	16%	6	6 16%
Stock & Bond Transfer Agents	13,644		50		44		6	12%	0	0 0%
Stock Certificates	1,072	3,187	18		0	0%	18		0	0 0%
Stock Exchanges	1,663	2,832		2,700	4	80%	1	20%	0	0 0%
Stock Quotation Boards & Systems	1,124	3,155	1	3,524	0	0%		0%	1	1 100%
Stock Yards	125	4,407	1	3,524	1	100%	C	0%	0	0 0%
Stone - Cast	3,012	2,354	6	2,591	4	67%		33%	0	0 0%
Stone - Crushed	3,012 1,446	2,939	2		1	50%	C	0%	1	1 50%
Stone - Natural	28,715	792	41	1,306	24	59%	17	41%		0 0%
Stone Cutters	2,412	2,522	8		3	38%	3	38%	2	2 25%
Stone Setting	15,095	1,165	38	1,352	12	32%	22		4	4 11%
Stone Setting - Interlocking Pavers	28,017	803	82	931	42	51%	39		1	1 1%
Stone Slinger	1	5,075	0	4,002	0	0%	C		0	
Stools	156	4,307	0	4,002	0	0%	C	0% 7%	0	0 0%
Storage - Data	5,084	1,934	69	1,021	64	93%	5		0	
Storage - Liquid & Bulk	2,097		4		2	50%	2	50%	0	
Storage Units - Household & Commercial	116,617	251	998		779		207		12	2 1%
Storage Units - Portable	3,724		25		16		8	32%	1	1 4%
Store Fixtures	4,754	1,994	6		6		C		0	
Store Fixtures - Used	68	4,597	1	3,524	1	100%	0	0%	0	0 0%
Store Fronts	2,693	2,435	. 4		2	50%	2	50%	0	0 0%
Storm Shelters	49,992	528	44	1,262	22	50%	21		1	1 2%
	27,849	806	70		53		16		1	1 1%
Storm Windows & Doors										0 0%
Storm Windows & Doors - Repair	7,044		7	2,488	5	71%		29%		0 076
Storm Windows & Doors - Repair Stoves - Wood, Coal		649	7 161	623	117	73%	41	25%	3	3 2%
Storm Windows & Doors - Repair	7,044	649 4,958	7 161 0	623 4,002		73% 0%	41	25%	3 0 0	3 2% 0 0%

Sect Company Section Services   173   4.23   5   4.00   6   6   6   6   7   7   7   7   7   7	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
The training Standards & Tra	Street Cleaning	786	3,415	0	4,002	0	0%	0	0%	0	0%
Size Deliver Sequence & Sources - Control   190   4,000   6   500   6   500   7   7   7   7   7   7   7   7   7	Street Cleaning Equipment	173	4,271		4,002	0					
Other   December   Property   P						0		0			
State   Stat	Strippore - Machanical	130	4,309	0		0		0			0 0%
Section Processing		42	4,803	0	4,002	0	0%	0	0%		0 0%
Section Registrates   70				4		3		1		Č	0%
Second Entre Content Centre		70	4,589	0	4,002	0	0%	0		C	0%
State   Control Cont	Stucco & Exterior Coating Contractors					32		32		6	5 9%
Depted Highlight   1,7277   1,612   95   1,000   66   775   12   229   1   1   1   1   1   1   1   1   1	Stucco Manufacturers & Distributors	831				0		0		C	0%
Sample Register   1		8,703	1,524		2,117	9		3			0%
Summer Conference		7,597	1,631		1,056						
Semilland According   6.772   1.583   11   3.773   4   Mbb   7   640   1		903	3,314		2,856	4		2			
State Patrick A Windowskins					-/	1		7			
Sect Selfman Service	Sugar Brokers & Wholesalers	3	5 027	11		0	0%				
Since Properties Service   1		46		0	4.002	0		0		0	0 0%
Substitute   1,000	Suicide Prevention Service			0	4,002	0		0		C	
Simp Aum Contractors				18	1,818	5	28%	12	67%	1	1 6%
Sundes Name	Sump Pump Contractors		3,328	0	4,002	0				C	
Suppose		1	5,075	0		0		0		C	
Special Designation   26,662   529   96   651   76   779   10   106   156   1   156				10	2,247				60%	<u> </u>	
Support Contents											7 3%
Surface   10   10   10   10   10   10   10   1					851			10		12	
Sufficient   2,706   2,260   1   2,000   6   40%   6   40%   6   40%   5				8		6		0			2 25%
Surfail patter,   Surfail pa				1	3,524	1					1 8%
Surread Againment & Supplies   5,758   1,103   41   1,000   31   70%   0   22%		2,706	2,426	13		5	46% 67%	<u>6</u>		1	0 0%
Surgical Centers   9,740   1,522   39   1,441   277   82%   6   18%						21		1		1	1 2%
Sergical Entranges		8 743				27	82%	9	18%	1	0 0%
Surplice   24.60   866   103   819   66   649   31   309   105					2.331			2		0	
Surveyan   2,697   2,368   2 3,275   2 1,00%   0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Surplus & Salvage Merchandise	24,660	864	103	819	66	64%	31	30%	6	6%
Spreading Equipment, Seles & Service   7,796   1,605   28   1,332   16   5,796   8   299   1,507   1						2				C	
Surveyor - Artical   S00   3-404   8   2-403   1   13-56   7   8-96   1		7,796			1,532	16	57%	8	29%	4	1 14%
Surveyor - Actival	Surveying Instruments			3	3,028	2		1		C	
SurveyProducts & Supples   99,997   309   96   865   70   74%   24   26%   1   1   1   1   1   1   1   1   1	Surveyors - Aerial			8	2,403	1		7		C	0%
Survival Products & Supplies   5,221   1,775   51   1,196   43   84%   6   12%   5				0		0		0			0%
Swap Shops						70		24		0	0%
Seelar	Survival Products & Supplies	6,221			1,196			6		2	2 4%
Sweleter - Firmming Service				15		13					0 0%
Sweeping Compounds		29	4,805	3	3,028	1	33%		00%		
Sweeping Compounds	Sweeners - Dower	713	3 488	1		1				0	
Sweeping Service - Power   2,060   2,653   2 3,235   1 50%   1 50%   3 25%   3 25%   3 3 25%   3 25%				0		0				Č	
Seepstakes   47,654   551   150   656   80   53%   37   25%   3.			2,653	2	3,235	1	50%	1		C	
Swim Right   Swi		47,654	551	150	656	80		37		33	3 22%
Swimming Instruction   6,862   1,716   49   1,216   29   59%   18   37%   35wimming Instruction   8,35,466   32   1,584   100   1,382   75%   435   23%   3   20   3   3   3   3   3   3   3   3   3			3,076	2	3,235	0	0%	2	100%	C	0%
Swimming Pool Cover Sales & Service   3,834   2,146   15   1,941   12   80%   3   20%   6   6   6   6   6   6   6   6   6					1,216	29	59%	18	37%	2	2 4%
Swimming Pool Enginement & Supplies   14,917   1,178   28   1,532   19   68%   8   29%						1,382	75%	435		37	7 2%
Swimming Pool Equipment & Supplies   93,389   316   390   337   309   79%   78   20%   5								3		0	
Swimming Pool Kits   400   3,796   1   3,524   0   0   0%   1   100%   1   100%   5   5   5   5   5   5   5   5   5	Swimming Pool Enclosures	14,917				19	68%	8	29%	1	1 4%
Swimming Pool Manufacturers & Distributors   12,503   1,278   112   787   101   90%   9   8%   5   5   5   5   5   5   5   5   5				390						3	3 1%
Swimming Pool Service & Repair   260,044   112   629   234   402   64%   217   34%   118   58   58   58   58   118   118   58   5	Swimming Pool Manufacturers & Distributors			112	787			1	8%		
Swimming Pools - Leak Detection & Repair   2,861   2,381   9   2,331   8   89%   1   111%   5   5   5   5   5   5   5   5   5								217			
Swimming Pools - Philatenance   18,768   1,033   68   1,032   41   60%   24   35%				9		8		1		10	0 0%
Swimming Pools - Private   10,439   1,393   67   1,041   33   49%   32   48%   55%   52   54   2,320   99   838   86   87%   12   12%   55%		18,768	1,033	68	1,032	41	60%	24	35%	3	3 4%
Swimming Pools - Public   3,149   2,320   99   8.38   86   8.7%   12   12%	Swimming Pools - Private	10,439	1,393		1,041	33		32	48%	2	2 3%
Swimming Pools Above Ground   9,568   1,464   54   1,164   34   63%   19   35%   58%   5	Swimming Pools - Public	3,149	2,320		838			12	12%	1	1 1%
Swimman Pools- Above Ground   1,858   7   2,488   4   57%   3   43%   5	Swimming Pools - Removal	930	3,295							0	0%
Switches   13,088   1,256   113   782   66   58%   45   40%   58   58   58   58   58   58   58   5				54				19		1	1 2%
Switches - Electric         218         4,711         1         3,524         1         100%         0         0%           Swords         4,765         1,991         36         1,385         13         36%         23         64%         0         0         0%         0         0%         0         0%         0         0         0%         0         0         0         0         0         0         0         0         0         0         0         0         0		5,617	1,858		2,488		57%	3		0	
Swords		13,088	1,256		782					2	2 2%
Syragogues   3   5,027   0   4,002   0   0%   0   0%   0   0%   0   0%   0   0					3,524					<u>_</u>	0%
Syrups         449         3,783         3         3,028         1         33%         2         67%           Systems & Software Testing         2,158         2,619         8         2,403         4         50%         4         50%         4         50%         4         50%         1         6         6         6         6         6         6         6         6         6         6         6         6         6         6         6         6         8         2         4         72%         128         26%         1         1         1         2         2         29         3         34         2         26%         1         1         2         2         29         3         34         2         2         2         2         3         3         2         2         2         6%         1         3         2         2         6%         1         3         2         2         6%         1         3         3         2         2         6%         0         0         0         0         0         0         0         0         0         0         0         0         0         0 <td></td> <td>4,765</td> <td></td> <td></td> <td></td> <td>13</td> <td></td> <td></td> <td></td> <td></td> <td></td>		4,765				13					
Systems & Software Testing         2,158         2,619         8         2,403         4         50%         4         50%         0           T-Shirts         90,833         3,27         492         292         354         72%         128         26%         1           Table Pads         3,424         2,246         4         2,856         4         100%         0         0%         0           Table Suppliers         10         4,949         3         3,028         1         133%         2         67%         1           Table Tennis Equipment         192         4,232         3         3,028         2         67%         1         33%         2         67%         1         33%         0         6         7%         1         33%         0         6         7%         1         33%         0         6         7%         1         33%         0		140		3		1		2			
T-Shirts         90,833         327         492         292         354         72%         128         26%         11           Table Pads         3,424         2,246         4         2,856         4         100%         0         0%         0           Table Suppliers         10         4,949         3         3,028         1         33%         2         67%         1           Table Tennis Equipment         192         4,232         3         3,028         2         67%         1         33%         0           Table Tennis Facilities         29         4,805         1         3,524         1         100%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0         0%         0         0         0%         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0						4	50%	4		0	0%
Table Pads         3,424         2,246         4         2,856         4         100%         0         0%         0           Table Suppliers         10         4,949         3         3,028         1         33%         2         67%         1         33%         2         67%         1         33%         0         6         6         6         6         6         6         6         6         6         6         6         6         6         4         1         13%         2         6         6         6         6         6         6         6         6         6         8         6	T-Shirts	90.833	327	492	292		72%	128	26%	10	2%
Table Suppliers         10         4,949         3         3,028         1         33%         2         67%         0           Table Tennis Equipment         3         192         4,232         3         3,028         2         67%         1         33%         6           Table Tennis Facilities         29         4,805         1         3,524         1         100%         0         0%           Table Fops         524         3,687         0         4,002         0         0%         0         0%         0           Tables Folding         701         3,502         0         4,002         0         0%         0         0%         0           Tags         2,720         2,416         16         1,899         9         56%         7         44%         0           Tailors         35         4,768         0         4,002         0         0%         0         0%         0						4		0	0%		0%
Table Tennis Equipment         192         4,232         3         3,028         2         67%         1         33%         0           Table Tennis Facilities         29         4,805         1         3,524         1         100%         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0%         0         0         0%         0         0         0%         0         0%         0         0         0%         0         0         0%         0         0         0         0%         0         0         0         0         0         0         0         0         0         0         0         0         0	Table Suppliers	10	4,949	3	3,028	1	33%	2	67%	C	0%
Table Tenils Facilities         29         4,805         1         3,524         1         100%         0         0%         0           Table Tops         524         3,687         0         4,002         0         0%         0         0%         0           Tables - Folding         701         3,502         0         4,002         0         0%         0         0%         0           Tags         2,720         2,416         16         1,899         9         56%         7         44%         0           Tailorin Instruction         35         4,768         0         4,002         0         0%         0         0%         0           Tailors         17,204         1,082         79         959         33         42%         42         53%           Tailors Supplies         54         4,661         2         3,235         0         0%         2         100%           Talent Listing Service         60,280         452         161         623         144         89%         16         10%	Table Tennis Equipment			3	3,028	2		1	33%	C	
Tables - Folding         701         3,502         0         4,002         0         0%         0         0%         0           Tags         2,720         2,416         16         1,899         9         56%         7         44%         0           Tailoring Instruction         35         4,768         0         4,002         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0         0%         0         0%         0         0%         0         0         0%         0 <td></td> <td>29</td> <td></td> <td>1</td> <td>3,524</td> <td>1</td> <td></td> <td></td> <td></td> <td>0</td> <td></td>		29		1	3,524	1				0	
Tags         2,720         2,416         16         1,899         9         56%         7         44%         0           Tailorin Instruction         35         4,768         0         4,002         0         0%         0         0%         0         6%         0         1,002         0         0%         0         0         0%         0         0         0%         0 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>0</td> <td>0%</td>										0	0%
Tailoring Instruction         35         4,768         0         4,002         0         0%         0         0%           Tailors         17,204         1,082         79         959         33         42%         42         53%         4           Tailor Supples         54         4,661         2         3,235         0         0%         2         100%         0           Taient Listing Service         60,280         452         161         623         144         89%         16         10%		701	3,502			0		0		0	
Tailors 1,7204 1,082 79 959 33 42% 42 53% 72 72 73 74 74 74 74 74 74 74 74 74 74 74 74 74						9				0	
Tailors Supplies         54         4,661         2         3,235         0         0%         2         100%           Talent Listing Service         60,280         452         161         623         144         89%         16         10%		17 204	4,768	0		0		0		0 4	
Talent Listing Service 60,280 452 161 623 144 89% 16 10%		17,204		79		33		42		4	0 0%
				161		144		16		1	1 1%
	Talent Representation	5,314		163		93	57%	7	4%	63	
		1.557		3		1		2	67%	0.5	
Tank Heads 870 3,338 0 4,002 0 0% 0 0%		870	3.338	0	4.002	0		0		Č	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Tank Lining & Coating	910		1	3,524	1	100%	0	0%	0	0 0%
Tank Testing & Inspection Tanks - Concrete	2,487 199		3	3,028 3,524	3	100%	0	0 70	0	
Tanks - Fiber Glass, Plastic	1,319		4		3	75%	1	25%	0	
Tanks - Metal	2,244	2,584	0	4,002	0	0%	0	0%	0	0 0%
Tanks - Repair	1,128	3,153	0	4,002	0	0%	0	0%	0	0 0%
Tanks - Used	200	4,206	2	3,235	2	100%	0	0%	0	0 0%
Tanners Tanners	861		10		5	50%	5	50%	0	0 0%
Tanners Equipment & Supplies Tanning Salons	601 49,472		776	3,524 207	473	0% 61%	233	100% 30%	70	
Tanning Salons Tanning Salons Equipment & Supplies	5,661		35		23	66%	11		1	
Tape Recorders	52		1	3,524	0	0%	1	100%	0	
Tape Recorders - Sound - Service & Repair	62	4,622	0	4,002	0	0%	0		0	
Tape Recorders - Sound - Supplies & Parts	43		0	.,	0	0%	0	0%	0	
Tapes	368	3,899	1	3,524	1	100%	0	0%	0	
Tapes - Adhesive-Dispensers	297		1	3,524	1	100%	0	0%	0	0 0%
Tapes - Industrial Tapes - Sound - Dealers	393 95	3,858 4,497	0	1,002	- 0	0%	0	0%		0 0%
Tapes - Sound - Wholesale & Manufacturers	41			4,002	0	0%	0	0%		0 0%
Tapestries	247	4,117		3,235	1	50%	1	50%	0	
Tarps	3,691		36	1,385	33	92%	3	8%	0	0 0%
Tattoos	70,741		166	606	99	60%	61	37%	6	
Tattoos - Removed	3,799		21	1,703	11	52%	7	33%	3	3 14%
Tax Reporting Service	10,161		30		3	10%	22		5	5 17%
Tax Return Preparation Tax Return Preparation - OTR Truck Drivers	531,825	5 50 2 4,166	1,497		885	59% 0%	545	36%	67 0	
Tax Software	222 3,861		31	1,468	29	94%	2	6%	0	0 0%
Taxes - Consultants & Representatives	260,944	2,142	555	262	401	72%	145	26%	<u>U</u>	9 2%
Taxes - Enrolled Agent	3,419		2	3,235	1	50%	143	50%	0	
Taxes - Negotiators	32,756	714	185	565	142	77%	42	23%	1	1 1%
Taxes - Property Tax Consultants	16,866		22	1,675	13	59%	9		0	
Taxicabs	89,772		471		273	58%	182		16	6 3%
Taxidermists	22,455		88	891	44	50%	39	44%	5	5 6%
Taxidermists Equipment & Supplies	273 1,381	4,061		3,524 3,235	0	0% 100%	1	100%	0	
Tea - Manufacturer & Importer Teachers Agencies	1,381			2,700		100%	0	0%		0 0%
Tear Gas	17,120	4,994		4,002	0	0%	0	0%		0 0%
Technical Manual Preparation	3,157		38		23	61%	14		1	1 3%
Technology - Litigation Support	1,966	2,694	7	2,488	3	43%	4		0	0 0%
Teeth Whitening Services	11,443	1.330	174	583	130	75%	43	25%	1	1 1%
Telecommunication Design	2,703	2,431	1	3,524	1	100%	0	0%	0	0 0%
Telecommunication Equipment & Systems Dealers	27,219	010	131	724	99	76%	26		6	
Telecommunication Equipment & Systems Service & Repair	19,065		104		87 342	84% 96%	16		1 4	1 1% 4 1%
Telecommunications Equipment - Disability Teleconference Service	29,527 2,816	2,391	358	2,488	342	43%	12		- 4	
Telegrams - Novelty	2,610			3,524	- 3	100%	0			0 0%
Telegraph Service	652		- 0	4,002	0	0%	0	0%	- 0	0 0%
Telemarketing Services	146,181	207	503	286	309	61%	91		103	3 20%
Telemeter Equipment	83	4,542	0	4,002	0	0%	0		0	0 0%
Telephone & Television Cable Contractors	18,703		110		83	75%	21		6	6 5%
Telephone 900 Number Resellers	353	3,927	0		0	0%	0		0	
Telephone Answering Equipment & Systems Telephone Communications	8,900 726,932		30 29,659	1,490	22 28,864	73% 97%	750	23%	45	1 3% 5 0%
Telephone Equipment & Systems Dealers	71,365	398	840	197	799	95%	39		2	
Telephone Equipment & Systems Service & Repair	24,218		123		59	48%	55	45%	9	
Telephone Equipment & Systems Supplies & Parts	3,226	2,307	17	1,863	5	29%	10		2	2 12%
Telephone Equipment & Systems Wholesale & Manufacturing	2,194	2,606	7	2,488	6	86%	1	14%	0	0 0%
Telephone Pre-Paid Card Sales & Distribution	36,143	670	1,955	93	1,907	98%	46	2%	2	2 0%
Telephone Service - Long Distance	57,744		299	410	263	88%	31		5	5 2%
Telephone Solicitation Companies Telescopes	5,283 2,025	1,906 2,676	22 14		12 10	55% 71%	1	5%	9	9 41% 1 7%
Teletypewriters & Systems	2,025		0		10	71%	3		0	
Teletypewriters & Systems Teletypewriters Message Service	177		- 0	4,002	0	0%	0	0%	- 0	0 0%
Teletypewriters Supplies	3	5,027	0	4,002	0	0%	0	0%	0	0 0%
Television - Cable, CATV & Satellite	334,194	84	27,585	3	27,318	99%	243		24	4 0%
Television & Radio - Dealers	31,730	730	227	479	124	55%	98	43%	5	5 2%
Television & Radio - Rent & Lease	278	4,050	4		2	50%	2	50%		
Television & Radio - Service & Repair	52,734		297	412	180	61%	106	36%	11	1 4%
Television & Radio Broadcast Schools Television & Radio Parts - Retail	4,104		110	3,028	41	33% 37%	69		1	1 33% 0 0%
Television & Radio Parts - Retail Television & Radio Parts - Wholesale & Manufacturers	11,539 5,275	1,321 5 1,910	96		90	94%	6		0	
Television Home Shopping	43,211	589	1,493	121	1,473	99%	19	1%	1	1 0%
Television Program Distributors	973	3,266	6	2,591	0	0%	6	100%		0 0%
Television Program Producers	2,920	2,373	6	2,591	3	50%	3	50%	0	0 0%
Television Station Equipment	439	3,799	1	3,524	0	0%	1	100%	0	0 0%
Television Station Reps	78		0	4,002	0	0%	0	0%	0	0 0%
Television Stations & Broadcast Companies	24,037		162		116	72%	43		3	3 2%
Television Sys & Equipment - Closed Circuit	867 201		2	3,235	0	0% 0%	1	50%	1	1 50% 0 0%
Temperature Measuring Materials	391		0	4,002 3,235	- 0	50%	0	50%	0	
Templates Tennis Court Construction	3,015			3,235	1	100%	1	0%		0 0%
Tennis Court Enclosures	17	4,898	0		n	0%	0	0%	0	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Tennis Courts - Private	786		3	3,028	2	67%	1	33%	0	0%
Tennis Courts - Public	316	3,986	1	3,524		100%	0	0%	0	0%
Tennis Equipment & Supplies	1,839	2,742	13		9	69%	4	31%	0	
Tennis Instruction Tennis Packet Stringing Machines	581	3,625	3	3,028 4,002		67%	1	33% 0%	0	
Tennis Racket Stringing Machines Tents	3,433	5,027 2,244	19		10		3	16%	6	
Tents - Rental	6,389	1,760	33		13		9	27%	11	1 33%
Terminals - River & Marine	269		2		2		0		0	
Termite Control	17,006	1,090	32	1,456	22	69%	10	31%	0	0%
Terra Cotta	45	4,700	0	4,002	(	0%	0	0%	0	
Terrazzo	676	3,527	1	3,524	1	100%	0	0%	0	0%
Terrazzo Equipment & Supplies	9	4,958	0	4,002	(	0%	0	0%	0	
Test Publishers	13,093	1,255	102		100		1	1%	1	
Testing Apparatus	2,176	2,609	4			75%	0	0%	1	1 25%
Textile Brokers Textile Converting	1,026 289	3,215 4,027	4 0			50%		50% 0%	0	0 0%
Textile Engravers	78		1	3,524	(	0%	1	100%	0	
Textile Fibers	1,845	2,737	2	3,235	1	50%	1	50%	0	0%
Textile Mill Supplies	391	3,868	1	3,524	1	100%	0		0	
Textile Printing Equipment & Supplies	657	3,548	0		(	0%	0	0%	0	
Theater Stage Play Houses	2,455	2,505	24		17		7	29%	0	
Theaters	11,060	1,347	164	611	115	70%	46	28%	3	3 2%
Theatrical & Stage Lighting Equipment	2,110	2,633	4	2,856	3	75%	1	25%	0	0%
Theatrical Agencies	4,261	2,080	11		5	45%	6	55%	0	
Theatrical Equipment & Supplies	856	3,351	1	3,524		100%	0	0%	0	0 0%
Theatrical Make-Up	490		1	3,524		0%	0	0%	1	0 0%
Theatrical Managers & Producers Therapoutic and Educational Supplies	596 241		0	4,002		0%	0	0%	<u>U</u>	
Therapeutic and Educational Supplies Therapy Dogs	241 48		0			0%	0	0%	0	
Thermal Remediation	32	4,000	0		ſ	0%	0	0%	0	
Thermocouples	152		1	3,524	(	0%	1	100%	0	
Thermograph Equipment & Supplies	16	4,902	0	4,002	C	0%	0	0%	0	0%
Thermographers	259	4,095	0	4,002	(	0%	0	0%	0	0%
Thermography - Infrared	133	4,379	0		(	0%	0	0%	0	0%
Thermometers	91	4,519	0	4,002	(	0%	0	0%	0	
Thermostats	733 54	3,464	3	3,028	3	100%	0	0% 0%	0	0%
Thread	54	4,661	0	1,002		0 70	0		0	
Thread Rolling, Cutting & Grinding	90		0	.,		0%	0		0	
Thrift Shops	16,867	1,095	92	875	48	52%	41		3	3 3%
Ticket Broker	15,419 400	1,154	93	869 3,235	78		15 0	16% 0%	0	
Ticket Issuing Machines Ticket Sales - Events	273,656	3,843 105	1,731	109	1,411	100% 82%	296		24	
Tickets & Coupons - Printers & Suppliers	3,957	2,120	1,731		1,411	55%	230	36%	1	1 9%
Tile - Ceramic - Contractors & Dealers	141,262	213	223	485	118	55% 53%	97	43%	8	
Tile - Ceramic - Manufacturers & Distributors	7,959	1,585	14		8	57%	6		0	0%
Tile - Non-Ceramic - Contractors & Dealers	12,202	1,292	38	1,352	17	45%	19	50%	2	2 5%
Tile - Non-Ceramic - Manufacturers & Distributors	3,862	2,140	13		8	62%	5	38%	0	0%
Tile & Grout Cleaning	18,667		29	1,508	13	45%	8		8	
Tile & Marble	11,470	1,328	51		24	47%	24		3	3 6%
Tile Restoration	2,944		11				2	18%	3	3 27%
Tile Sales	7,300	1,666	25		8	32%	14	56% 0%	3	3 12%
Tilling Timber 9. Timberland Companies	29	4,805	0 14	4,002	10	0% 71%	0	14%	2	0 0%
Timber & Timberland Companies Timber Framing	13,071 920	1,257 3,302	14	1,999 4,002	10	/1% 0%	2	14%		0 0%
Time Cards & Racks	131	4,383	0	4,002		0%	0	0%	0	
Time Locks	34		0	4,002		0%	0	0%	0	0 0%
Time Recorders	1,051	3,201	3	3,028	(	0%	3	100%	0	0%
Time Stamps	21	4,860	0	4,002		0%	0	0%		0%
Timeshare Advocates	39,921		125	745	25	20%	13	10%	87	7 70%
Timeshare Companies	212,258	146	1,380	130	1,084	79%	243		53	3 4%
Timeshare Deed and/or Title Transfer	51,066	519	185	565	102		80	43%	3	3 2%
Timeshare Resale and Rental Marketing	249,828	119	1,261	138	488		566	45%	207	7 16%
Timing Devices	180	4,258	0	4,002		0%	0	0%	0	
Tin Tin ware	18		0	4,002		0%	0	0%	0	0 0%
Tinning	61	5,075 4,625	0	4,002 4,002	(	0%	0	0% 0%	0	
Tire Additives & Sealants	324		1	3,524		0%	1	100%	0	
Tire Changing Equipment	458		4		3	75%	1	25%	0	
Tire Dealers	333,891	85	2,125	84	1,700	80%	408	19%	17	7 1%
Tire Distributors & Manufacturers	18,156		314		310		4		0	0%
Tire Repair	2,264	2,573	36		11	31%	23	64%	2	2 6%
Tire Retread & Repair	18,175	1,049	139	694	74	53%	49	35%	16	12%
Tire Retread & Repair - Equipment & Supplies	1,694	2,812	13		7	54%	6	46%	0	0%
Tire Storage	230	4,153	0	1/002	(	0%	0	0 70	0	0 70
Tires - Commercial Sales & Service	5,744		103	819	58	56%	44		1	1 1%
Titanium	80	4,550	0	4,002		0%	0	0%	0	0 0% 5 5%
Title Companies & Agents	191,600	166	321	385	221	69%	84		16	5%
Title Loans Titling Service - Televicion & Motion Rictures	38,078		185		147		34		4	
Titling Service - Television & Motion Pictures Telepose Ruyers	15		1	3,524		0%	1	100% 100%	0	
Tobacco Buyers Tobacco Growers	36 93	4,763	1	3,524 3,524	1		1		0	0 0%
Tobacco Growers Equipment & Supplies	94		1	4,002		0%	0	0%	0	
Tobacco Leaf - Wholesale	194		3	3,028		100%	0	0%	0	
	134	.,		5,520	-	100 /0		0 70		

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Tobacco Machinery	10	4,949	1	3,524	0	0%	0	0%		1 100%
Tobacco Warehouses	153	4,313		3,524	0		1	100%	<u>(</u>	
Toilet Seats Toilets - Composting	129 411			3,524	1	100% 50%	0	0%		0 0% 0 0%
Toilets - Composting  Toilets - Portable	10,273	3,826 1,402	24		15	63%	1	38%		0 0%
Toner Cartridges	13,425	1,238	108		61	56%	45	42%	2	2 2%
Tool & Die Makers	7,560	1,635	4		4		0	0%	(	2 2% 0 0%
Tool & Die Makers Equipment & Supplies	1,720		(	4,002	0	0%	0	0%	(	0 0%
Tool & Utility Sheds	35,508		87		53		23		11	1 13%
Tool Designers	666			3,524	0	0%	1	100%		
Tool Grinding - Industrial Tool Holders	457			1/002	0	0% 100%	0	0%	(	
Tool Salvage Companies	126 947	3,289		3,524		100%	0		(	
Tools - Cutting	4,567		11		9	82%	1	9%	·	1 9%
Tools - Electric	12,992	1,262	37		26		11		(	0 0%
Tools - Hand	22,115	941	167	605	152	91%	15	9%	(	
Tools - Hydraulic	475		1	3,524	0	0%	1	100%	(	0 0%
Tools - Pneumatic	857	3,349		1,002	0	0%	0	0%	(	
Tools - Power Actuated	3,272 12,010	2,288	20	1,737	19 17	95%	1 4	5% 19%	(	0 0%
Tools - Rent Topsoil	8,858		18		13		4	28%		
Tortilla & Tamale Making Equipment	106		(		13	0%	3	0%	(	
Touch Screen Equipment	142	4,355	1	3,524	1	100%	0	0%	(	
Tourist Information	7,984		23	1,645	14	61%	8			1 4%
Tourists Attractions	8,791	1,517	76	977	52	68%	24	32%		0 0%
Tourists Homes	1,313	3,022	2	3,235	1	50%	1	50%	(	
Tournaments	354 172	3,923	3	3,028	2	67%	1	33%	(	0 0%
Tournaments - Golf			(	4,002		0%	0	0%	(	0 0%
Tours - Operators & Promoters Tours - Wholesale	142,673	210 2,295	503 11	286	412	82% 64%	78	16% 36%	13	3 3% 0 0%
	3,248 1,273	3,042	1			75%	1	25%	(	
Towel Supply Service Towels - Cloths-Wholesale & Manufacturers	2,343	2,541	20		10	50%	2	10%	8	
Towels - Industrial	2,3 .3	5,005	(		0	0%	0		(	
Towers	11.492	1,326	40	1,324	16	40%	23	58%	1	1 3%
Towing - Automotive	11,492 552,690		2,789	61	1,547	55%	1,196	43%	46	6 2%
Towing - Heavy Equipment	957		10		7	70%	2	20%	1	1 10%
Towing - Marine	1,158	3,119	(	4,002	0	0%	0	0%	(	0 0%
Toy Manufacturers Supplies	1,003	3,231		2,488	3	43%	4	37 70	(	
Toys - Retail	60,540	450	689		594		78		17	7 2%
Toys - Wholesale & Manufacturers Tractor Dealers	11,945 18,309	1,308 1,047	124 84	748	92 74	74% 88%	27 10			5 4% 0 0%
Tractor Distributors & Manufacturers	611	3,593	2				10		(	
Tractor Equipment & Parts	12,106		37	1,369	27		10		(	
Tractor Mowing	412		(		0	0%	0		(	
Tractor Rent & Lease	732		4		4		0	0%	(	
Tractor Repair & Service	4,946		8		6	75%	2	25%	(	
Tractor Work	261	4,090			0	0%	0	0%	(	0 0%
Trade Shows, Expositions & Fairs	16,726		98		57 15	58%	38			3 3%
Trademark Agents & Consultants Trading Stamps	8,107 3,465		18	3 1,818 2,488	15	83% 43%	4	11% 57%		1 6% 0 0%
Traffic & Parking Consultants	11,047		83		73		10		(	
Traffic Control & Flagging Service	1,813		1	3,524	1	100%	0	0%		0 0%
Traffic Engineers & Planning Service	973		(	4,002	C		0		(	
Traffic School	6,941	1,701	11	2,170	10		1		(	
Traffic Signs, Signals & Equipment	4,286	2,073	3		2	67%	1	33%	(	
Trailer Hitches	10,600	1,383	54		41	76%	13	24%		0 0%
Trailer Sales	35,030	684	89		58		31			0 0%
Trailer Storage Trailers - Automotive Utility	1,417 25,103	2,956 859	<u>6</u>		3 43	50% 74%	3 15	50% 26%	(	0 0%
Trailers - Automotive offitty  Trailers - Boat	5,020	1,944			43 C	100%	13			0 0%
Trailers - Camping & Travel	16,090		90		70	78%	20		(	0 0%
Trailers - Equipment & Parts	10,455	1,392	22	1,675	17	77%	5	23%	(	0 0%
Trailers - Horse	5,832 21,216	1,823	23	1,645	8	35%	15 11	65%		0 0%
Trailers - Rent & Lease	21,216	964	46		34				1	1 2%
Trailers - Repair & Service	16,046	1,129	25		14		10			1 4%
Trailers - Transporting	3,904		4		0	0%	4		(	0 0%
Trailers - Truck	7,741	1,610	11		7	64%	4			0 0% 6 16%
Training - Video Instruction Tapes	7,698 208,686	1,616 150	37 548			22% 66%	23 160		27	
Training Programs Trampolines	5,619		38		18		190		1	7 5% 1 3%
Transcription Service	7,787	1,608		3,028	1	33%	2	67%	Ċ	
Transfers - Dry	259	4,095	1	3,524	- C	0%	0	0%		1 100%
Transformers	646	3,560	Č	4,002	0	0%	0	0%		0 0%
Transit Lines	2,005	2,681	21	1,703	18		3	14%	(	0 0%
Transitional Housing	2,327	2,547	12	2,117	10		2	17%	(	
Translators & Interpreters	30,279	759	21		15		6	29%	(	0 0%
Translators Equipment	420 622	4,550	1.010			0%	0 547	0%	(	0 0%
Transmissions - Automobile Transmissions - Truck, Tractor	438,622 2,785	63 2,400	1,810		1,221 13		547	30%	42	2 2% 1 4%
Transportation Consultants	30,649		83		46		36		-	1 1%
Transportation Services	214,802	141	1,066		708		340	32%	18	
Trap & Skeet Ranges	126		1,000		700	0%	0		(	
Trapping Equipment & Supplies	527	3,684	4		3	75%	1	25%	Č	0 0%

Technological Control   1.50	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Tree debuts in Service   96,5   97		15,867	1,132				20%		33%		47%
The description		5,454	1,885								
Table Clouds  Table 1			1 926					702		143	
Twent from the control of the contro	Travel Clubs	5,742	1,836		1,899			1 272		42	13%
1		5 730			2 247	1,036	90%	3/2	25%	43	10%
Table						9		0		1	
The Charles benefits of the Charles	Treatment Centers & Rest Homes - Information & Placement		2 461	2		0		1	50%	1	50%
The standard Market 1972   1484   111   173   0.05   189   177   149   0.05   189   177   149   0.05   189   177   189   0.05   189		2,002		0		0		0		0	
The Section 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1		1 014 129	27	1 843	101	833	45%	870		140	
The source   1.10						5					
Tercent Contractors	Tree Service - Transplant	1,130	3,150	4	2,856	0					0%
Tercent Contractors		1,343	2,999	2	3,235	1	50%	1		0	
Table   1.00	Trenching Contractors	1,291		4	2,856	3	75%	1	25%	0	0%
This Comprehens Selection				1		1		0		0	
Trigger 18 1	Trike Conversions, Sales & Service	1,114	3,162	2	3,235	2	100%	0	0%		0%
Tagnard Anne 1,148	Trophies	16,140	1,123	15	1,941	7	47%	7	47%	1	
Track Definition  The Abelinary  The	Tropical Fish	7,103	1,686	85	915					0	0%
The Absolute	Truck accessories	16,310	1,118	43	1,269	32		11	26%	0	
Tools before		3,020	2,351	2	3,235	2					0%
The Color A Shells  1, 50   1, 72   1, 1   2, 606   8   6.74   1.75   1.				2		2		0		0	
Tack Care A South  1.	Truck Bodies	2,109	2,634	3	3,028	3		0	0%		
Track Detail Learning	Truck Caps & Shells	6,874	1,712		2,060	8		5		0	0%
Times   1,240   2,500   15   1,541   1   1,750   4   2,761   0   0   0   0   0   0   0   0   0		64,297	434				82%	46		1	
Truck Engineers & Parties  5.06. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.								0		0	0%
The Attendance A Destination										0	
The Parlies Astering   \$29   3,88   7   3,28   8   9   9.00   9.0	Truck Equipment & Parts	30,422	752	70	1,014		77%	14		2	3%
Track Permiss   1,275   2,279   7   2,488   1   14%   3   14%   3   77%				5	2,700	4		1		0	
This before sequences		829	3,381	2	3,235	0		2	100%	0	
Trick Report & Leaver   1,6502   1,101   921   175   912   999   19   29   0   0   0   0   1   1   1   1   1   1		1,375	2,979	7	2,488	1		1		5	
Their Barger A Service	Truck Refrigeration Equipment	1,547	2,878	2	3,235	2	100%		0%		
Thos. Service & Reger - Mobile   2,077   2,469   13   2,000   5   389   7   549   1   289   1   280   1   280   1   280   1   280   1   280   2   189   1   280   2   189   1   280   2   189   1   280   2   189   1   280   2   189   1   280   2   2   2   2   2   2   2   2   2										0	0%
Track Terminals					512	128	62%	76		2	
Track Terminals			2,440		2,060	5		7	54%	1	8%
Track Waterina & Calemany & Calem					2,1/0	9				0	
Track Verlandy & Century Coupment & Supplies   686   3,17   0   4,002   0   0   0   0   0   0   0   0   0		143		0		0	0%	0	0%	0	
Tricking   11,157				1	3,524	1		0		0	
Treckers - Durney   13,258   1,265   5   2,700   3   66%   2   60%   0   0   0   0   0   0   0   0   0		686	3,51/		4,002					0	10%
Trocking - Heavy Heading 1		116,157	254	136		90				2	
Tracking - Liqued Or Dr plank		13,258			2,700	3				0	0%
Tracking - Liqued Or Dr plank		17 216		20	1,118	42			28%	0	
Tracking - Motor Freight   9.25,747   842   64   1,666   45   70%   18   28%   1   2%   1000   1   1000   1   1000   1   1000   1   1			2 250		4,002	19			00/		0%
Tracking - Water Hayling						45	70%				2%
Tracker from franceportation Brokers 69.01				1				10			
Trucks - Forbilities   2,644   2,449   9   2,331   7   78%   2   22%   0   0   0   1   1   1   1   1   1   1				112	787			37	33%		
Tracks - Industrial	Trucks - Forklifts	2 644			2 331	73		37		0	
Trasses - Construction   4,621   2,012   2   3,235   2   100%   0   0%   0   0%   0   0%   0   0%   0   0		4 559		22		8	36%	13	59%	1	5%
Trusses - Medical & Surgical   1 100%   0 0 0%				2		2		0		0	
Track Companies   30,616   746   78   965   75   96%   3   44%   0   0   0   0   10   6   6   6   13   3,589   0   4,002   0   0   9   0   0   0   0   0   0   10   1		216	4.175	1	3,524	1		0		0	0%
Tube Bending & Febricating 104   3,389   0   4,002   0   0%   0   0%   0   0%   0   0%   0   0				78		75		3		0	
Tube Cleaning & Expanding Equipment 126			3,589			0		0	0%		
Tube Fittings	Tube Cleaning & Expanding Equipment					0		0		0	
Tubing Metal (		126	4,399	0	4,002	0	0%	0			0%
Tuck Pointing						0		0			
Tunneling Contractors   192   4,232   0   4,002   0   0%   0   0%   0   0%   0   0%   0   0		12,038	1,303	12	2,117	6	50%	5	42%	1	. 8%
Turbines         1,230         3,073         3         3,028         0         0%         3         100%         0         0%           Turbochargers         1,950         2,699         5         2,700         3         60%         2         40%         0         0%           Turnables         540         3,666         9         2,331         6         67%         3         33%         0         0%           Turtoring         77,389         376         178         577         125         70%         47         26%         6         3%           Turked Sales & Rentals         918         3,344         12         2,117         9         75%         3         25%         0         0%           Turned Sales & Service         1,741         2,781         4         2,856         2         50%         2         50%         0         0%           Turned Sales & Service         1,741         2,781         4         2,856         2         50%         2         50%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%		192	4,232		4,002	0	0%	0	0%	0	0%
Turbotargers		1,230		3		0	0%		100%	0	0%
Turnstiles	Turbochargers	1,950	2,699	5	2,700	3	60%	2	40%	0	0%
Turtables   540   3,666   9   2,31   6   67%   3   33%   0   0   0   0   1   1   1   1   1   1	Turnstiles	76	4,569	0	4,002	0	0%	0		0	
Tuxedo Sales & Rentals   918   3,304   12   2,117   9   75%   3   25%   0   0.0%   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0.0%   0   0.0%	Turntables			9	2,331	6		3			
Twines & Cordage		77,389	376	178	577	125		47		6	
Twines & Cordage			3,304		2,117	9		3		0	0%
Typeswitters					4,002	0		0		0	
Typewriters	Two-Way Radio Sales & Service		2,781	4	2,856	2		2		0	
Typewriters - Supplies & Attachments   112   4.437   6   2.591   5   8.3%   1   17%   0   0.0%				1	3,524	1		0			
Typographer	Typewriters	418	3,821	1	3,524	1		0		0	0%
Typographers	Typewriters - Supplies & Attachments	112	4,437	6	2,591	5	83%	1		0	
Ultrasound - Medical   3.983   3.983   1   3.524   1   1.00%   0   0%   0   0.0%   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0   0.0%   0.0%   0   0.0%	Typographers			0		0		0	0%	0	0%
Ultrasound - Medical   3,622   2,201   11   2,170   6   55%   5   45%   0   0.0%		183	4,254	0	4,002	0		0	0%	0	
Ultrasound - Nonmedical         2,544         2,476         6         2,591         5         83%         1         17%         0         0%           Ultraviolet Ray Lamps & Apparatus         200         4,206         3         3,028         3         100%         0         0%         0         0%           Umbrellas         1,419         2,954         6         2,591         2         33%         4         67%         0         0%           Umbrellas - Repairing         1         5,075         0         4,002         0         0%         0         0         0         0         0	Ultrasonic Equipment & Supplies	319	3,983	1	3,524	1	100%	0			1 0%
Ultraviolet Ray Lamps & Apparatus   200   4,206   3   3,028   3   1,00%   0   0%   0   0,0						6					0%
Umbrellas         1,419         2,954         6         2,591         2         33%         4         67%         0         0         0           Umbrellas - Repairing         1         5,075         0         4,002         0         0%         0         0         0%         0         0%         0         0         0         0         0         0         0         0         0         0%         0 <td></td> <td>2,544</td> <td>2,476</td> <td>6</td> <td></td> <td>5</td> <td></td> <td>1</td> <td></td> <td></td> <td></td>		2,544	2,476	6		5		1			
Umbrellas - Repairing         1         5,075         0         4,002         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0         0         0         0				3		3					1 0%
Unclaimed Funds Retrieval Services         110,431         275         84         921         62         74%         20         24%         2         20           Under ground Sprinkler Lawn Sprink		1,419	2,954		2,591	2				0	
Underground Sprinkler Lawn Sprinkler Parts         1,685         2,821         3         3,028         2         67%         1         33%         0         0%           Underwear - Wholesale & Manufacturers         1,488         2,912         9         2,331         7         78%         1         11%         1         11%           Unemployment Representation         26         4,624         0         4,002         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0         0%		1				0			0%	0	1 0%
Underwear - Wholesale & Manufacturers         1,488         2,912         9         2,331         7         78%         1         11%         1         11%           Unemployment Representation         26         4,824         0         4,002         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0         0         0         0         <		110,431		84		62		20	24%	2	
Unemployment Representation         26         4,824         0         4,002         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0         0         0         0         0         0         0         0         0         0%         0         <		1,685		3	3,028	2		1		0	
Uniform Supply Service         8,218         1,563         42         1,286         23         55%         17         40%         2         5%           Uniforms         40,793         609         325         380         186         57%         130         40%         9         3%				9		7		1		1	
Onlinding Supply Service		26				0	0%		0%	0	0%
Uniforms 3/2/2 5/3 5/80 1/80 5/70 1/30 4/0% 9 3/2/2 1/	Uniform Supply Service						55%				5%
	Uniforms - Accessories	40,793 2,696		325 24		186	57% 58%	130	40% 38%	9	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Uniforms - Medical	4,421	2,046	34		21 98	62% 54%	12	35% 45%		1 3%
Upholsterers Upholsterers Supplies	70,820 3,017	2,352	181		98	54% 75%	81			
Upholstery & Carpet Cleaning	47,238	556	166		82	49%	64		20	
Upholstery and Rug Cleaning	2,711	2,424	8	2,403	1	13%	7	88%		0 0%
Upholstery Fabrics - Retail	11,092	1,345	30		13	43%	16			1 3%
Upholstery Fabrics - Wholesale & Manufacturers	1,433	2,947		2,403	4	50%	4			0 0%
Urban Farmer Urgent Care Centers	41 15,757	4,731 1,136	171	. 3,524	124	0% 73%	1 47	100% 27%		0 0%
Utilities Underground - Installation	1,220		1/1	2,700	3	60%	2	40%	(	
Utilities Underground - Locating	8,635	1,527	-		5	83%	1	17%	(	0 0%
Utility Contractors	48,429	541	270	446	238 85	88%	30		2	2 1%
Utility Submetering & Billing	9,501		103		85	83%	18			
Utility Tax Refunds for Manufacturers & Business	63 187,749		1,400	4,002	1,082	0% 77%	0 266		(	
Vacation Certificates & Vouchers Vacation Rentals	195,033	172 164	1,400	127	1,062	68%	178	27%		
Vacation Time Share	126,618		1,873	96	1,596	85%	244		33	
Vacuum Cleaners - Household - Dealers	187,866	171	549	264	384	70%	145	26%	20	0 4%
Vacuum Cleaners - Industrial & Commercial	558 33,234	3,645	4	2,856	1	25% 67%	2	50%		1 25%
Vacuum Cleaners - Service & Repair		707	109		73		33	30%	3	3 3%
Vacuum Cleaners - Supplies & Parts	10,629		36		28	78%	8	22%	(	1 1%
Vacuum Cleaners - Wholesale & Manufacturers Vacuum Cleaning - Industrial	5,536 793	1,867 3,411	104	813 4,002	103	99%	0	0% 0%		
Vacuum Cleaning Systems	22,549		73	990	52	71%	20			1 1%
Vacuum Equipment & Systems	9,975	1,427	38		26	68%	11	29%	1	1 3%
Valet Service	12,445	1,280	90		50	56%	38		2	2 2%
Valves Pensiring	3,903	2,135		4,002	0	0%	0	0%		0 0%
Valves - Repairing	454		15	4,002	0	0%	0	0% 13%		0 0%
Van Conversions & Accessories Vanity Publishers	7,562 13,036	1,634 1,258	93		11 83	73% 89%	2	13%	1	1 1%
Vaporizers	3,943		46		31	67%	15			
Variable Speed Drives	39		(	4,002	0	0%	0		(	0 0%
Variety Store Merchandise - Wholesale	383		(		4	67%	2	33%	(	
Variety Stores	5,495	1,875	81	943	50	62%	29	36%		2 2%
Vehicle Graphics	5,119		16		7	44%	8			1 6%
Vehicle Sales - Manufacturing Companies Vehicle Transport Services	4,079 23,363	2,103 900	19		13 39	68% 38%	63			2 11% 2 2%
Vending Machines	69,279	412	96		53	55%	37			6 6%
Vending Machines - Supplies & Parts	6,387	1,761	45		25	56%	20		(	0 0%
Venetian Blinds - Dealers	19,362	1,015	60		43	72%	17		(	0 0%
Venetian Blinds - Repair	51 5,379	4,678	(		0	0%	0	0%	(	0 0%
Venetian Blinds - Repair & Cleaning	5,379	1,891		2,591	4	67%	2	33%	(	
Venetian Blinds - Supplies & Parts Venetian Blinds - Wholesale & Manufacturers	708 2,509	3,494 2,483	17	2,488	4 17	57% 100%	3	43% 0%	(	-
Ventilating Contractors	3,302	2,463	- 1	1,863 2,488	2	29%	4		(	1 14%
Ventilating Equipment	5,566				4	100%	0	0%		
Ventilating Systems - Cleaning	3,908	2,132	9		5	56%	4		· ·	0 0%
Vertical Blinds	9,477	1,473	26	1,570	17	65%	8	31%	1	1 4%
Vessels - Pressure	249	4,113	(		0	0%	0	0%	(	0 0%
Veterans & Military Organizations	10,263		11		422	82%	2	18%	(	0 0%
Veterinarians Veterinarians Equipment & Supplies	158,719 5,276	191 1,909	533 22		433 22	81% 100%	98	18% 0%		0 0%
Veterinarians Information & Referral	300	4,009			1	100%	0			
Veterinary Emergency	2,327	2,547	14	1,999	10	71%	4		(	0 0%
Veterinary Internal Medicine	332	3,957	3	3,028	3	100%	0	0%	(	0 0%
Veterinary Physical Therapy & Rehabilitation	60	4,632		3,235	1	50%	1	50%		0 0%
Veterinary Surgery	1,186			3,235	2	100%	0	0%		0 0%
Vials Vibration Control	77 330	4,563 3,961		4,002	0	0% 0%	0	0% 0%		0 0%
Vibration Measurement	235		(		0	0%	0	0%	(	0 0%
Vibrators - Industrial	17	4,898	(	4,002	0	0%	0	0%	(	0 0%
Video Editing	2,027	2,673	13	2,060	3	23%	9	69%		1 8%
Video Equipment - Sales & Rentals	6,101 3,201	1,786	20	1,737 1,941	11	55% 53%	8	40%		1 5%
Video Equipment - Service & Repair		2,311	15		8		7	47%		
Video Equipment - Supplies & Parts Video Equipment - Wholesale & Manufacturers	847 832				3	50% 100%	2	33% 0%		1 17% 0 0%
Video Games - Dealers	52,005	512	862	3,524	564	65%	276		22	
Video Games - Rent & Lease	25,558		198		194	98%	4		(	
Video Games - Service & Repair	15,883	1,131	114	778	78	68%	28		8	8 7%
Video Games - Supplies & Parts	14,841	1,181	226	481	166	73%	52	23%	8	8 4%
Video Games - Wholesale & Manufacturers	22,683	923	1,099	155	1,068	97%	31	3%		
Video Production Services	49,944 4,860	530 1,978	152		86	57% 29%	59	39% 71%	7	7 5% 0 0%
Video Tape Duplication Service Video Tapes & Discs - Dealers	15,838	1,978	42	2,488	24	29% 57%	14		4	
Video Tapes & Discs - Dealers  Video Tapes & Discs - Wholesale & Manufacturers	994		42		0	0%				
Video Tapes & Discs Sales & Rentals	31,647	731	305		128	42%	169			8 3%
Videoconferencing Services	11,508	1,324	45	1,252	44	98%	1	2%		0 0%
Videographers	5,944	1,806	64	1,066	22	34%	37	58%	5	5 8%
Videographers - Wedding	1,731	2,783	37		12	32%	23		2	2 5%
Videotape, CD, & DVD Duplication & Transfer Services	11,024	1,351	27		15	56%	12	44%		
Vinv  Decking	1,447	2,938		2,700	5	100%	0	0%	(	0 0%
Vinyl Flooring	9,368		19	1,781	13	68%	6	32%	(	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Violins	734	3,462	1 87	3,524	1 83	100%	0	0% 3%		0 0%
Virtual Currency Virtual Tours	1,873 449	2,722 3,783	8/	901 3,028	83	95% 33%	<u>3</u>		1	1 33%
Visual Control Systems	101		0	4,002	0	0%	0			
Visual Impairment Products & Services	74	4,578	Ö	4,002	0	0%	0	0%	C	0 0%
Vitamins & Food Supplements	398,916	69	2,087	87	1,571	75%	480	23%	36	6 2%
Voice Mail Services	718		8	2,403	1	13%		88%	0	0 0%
VOIP (Voice Over Internet Protocol) Sales & Service	19,450	1,010	384		346	90% 50%	25	7% 50%	13	3 3% 0 0%
Volleyball Club Voting Equipment	604 125			3,235 4,002	1	0%	1	0%		
Wait Staff	80	4,550	1	3,524	0	0%	1	100%	Č	
Walkway Design	293 211	4,019	1	3,524	0	0%	1	100%	Č	
Wall & Ceiling Texturing	211		1		0		1		C	
Wall Bed Manufacturer	18		0	4,002	0	0%	0	0%	C	
Wall Bed Sales	467	3,763	1	3,524	1	100%	0	0%	0	
Wall Cleaning	350	3,935	0	4,002	0	0% 33%	0	0% 67%	0	0 0%
Wall Coatings Wallboard & Plasterboard	2,028 302	2,672 4,006		3,028 3,524	1	100%	2	0%		0 0%
Wallpaper Hangers	1,747	2,778	2	3,324	1	50%	1	50%		0 0%
Wallpaper Removing	948	3,288	1	3,235 3,524	0	0%	1	100%	Č	
Wallpapers & Wall coverings - Wholesale & Manufacturing	750		6	2,591	3	50%	3	50%	C	0 0%
Wallpapers & Wallcoverings - Retail	7,449		28	1,532	12	43%	16	57%	C	
Warehouses - Cold Storage	3,882	2,137	3	3,028	0	0%	3	100%	0	
Warehouses - Merchandise	15,489	1,149	69		37	54%	30		2	2 3%
Washara	9,674		10		8	80% 40%	2	20%		0 0%
Washing Machines - Industrial	571	3,629	10		4		6	60%	0	0 0%
Washing Machines - Industrial Washing Machines & Dryers - Coin Metered	68 3,694	4,597 2,181	1 59	3,524 1,112	30	0% 51%	29	100% 49%		0 0%
Washing Machines & Dryers - Coll Metered Washing Machines & Dryers - Dealers	1,157		15		10	67%	29	33%	0	
Washing Machines & Dryers - Rent & Lease	143	4,347	11		3	27%	8	73%	Č	0 0%
Washing Machines & Dryers - Service & Repair	2,284		12	2,117	4	33%	7	58%	1	1 8%
Washing Machines & Dryers - Supplies & Parts	18		0		0	0%	0	0%	C	0 0%
Washing Machines & Dryers - Wholesale & Manufacturers	9		0		0	0%	0		C	
Waste - Cotton, Wool	30	4,800	0	4,002	0	0%	0	0%	0	
Waste Containers	11,420		153		132	86%	21		0	
Waste Paper	150	4,323 983	1 174	3,524 583	124	0% 71%	1 49	100%	C	0 0% 1 1%
Waste Reduction, Disposal, Recycle Equipment	20,501 19,978	983			71	58%	49		1	3 2%
Waste Reduction, Recycle Service - Industrial Watch Bands	3,372	2,258	123		31	91%	49	9%		0 0%
Watches - Dealers	154,404		601		480	80%	112			9 1%
Watches - Service & Repair	30,438	751	153	645	112	73%	36	24%	5	5 3%
Watches - Wholesale & Manufacturers	7,921	1,592	39		29	74%	9	23%	i	
Watchmakers Equipment & Supplies	176	4,267	1	3,524	0	0%	1	100%	C	0 0%
Watchmens Clocks & Systems	529		3	3,028	1	33%	2	67%	0	
Water - Bottled & Bulk	6,701	1,731	21		14	67%		33%	0	
Water & Sewer Line Protection	84,812		143		141	99%	1	1%	1	1 1%
Water Analysis Water Companies - Bottled, Bulk	7,221 30,864	1,676	13 288		11	85% 93%	18	15% 6%	1	0 0%
Water Companies - Bottled, Bulk Water Companies - Utility	52,686	509	829		269 697	84%	131		1	1 0%
Water Conservation	1,033	3,210	2	3,235	2	100%	0		0	
Water Coolers	3,499		14		3	21%	11		C	
Water Coolers - Bottle less	191	4,236	0	4,002	0	0%	0	0%	C	0 0%
Water Coolers - Equipment & Supplies	3,076	2,335	6		4		2		C	
Water Craft Repair	45	4,700	0		0	0%	0		0	
Water Damage Restoration	57,121	470	118		101	86%	14		3	3 3%
Water Filtration & Purification Equipment	188,293 7,156	170 1,682	508 24		423 12	83% 50%			8	8 2% 1 4%
Water Gardens Fountains & Ponds Water Heater - Tankless	2,154	2,620	15		12	93%	11		1	1 7%
Water Heaters - Dealers	44,560	575	311		290	93%	18		3	3 1%
Water Heaters - Parts & Supplies	1,112	3,164	5	2,700	5	100%	0	0%		0 0%
Water Heaters - Repairing	5,299	1,903	12	2,117	9	75%	3	25%	C	0 0%
Water Heaters - Wholesale & Manufacturers	4,952	1,958	139	694	136	98%	3	2%	C	
Water Leak Detection	3,725	2,175	4		3	75%	1	25%	0	0 0%
Water Main Contractors	2,658		1	3,524	1	100%	0		0	
Water Mitigation Water Pollution Control	1,791	2,761	1	3,524	1	100%	0	0% 0%		0 0%
Water Skiing Equipment & Supplies	610 1,208	3,596 3,086	U	4,002 2,403	0	63%	<u> </u>	38%		
Water Skiing Equipment & Supplies Water Skiing Instruction	1,208	4,128	č	3,524	<u> </u>	100%	<u>3</u>	0%		0 0%
Water Soft & Conditioning Equipment Service & Supplies	104,263	288	283	430	239	84%	42		2	2 1%
Water Supply Systems	8,281	1,556	27	1,550	15	56%	10			2 7%
Water Taxi Service	489	3,732	5	2,700	2	40%	3	60%	C	0 0%
Water Treatment Equipment, Service & Supplies	62,862		145		113	78%	20		12	2 8%
Water Well Drilling & Service	104,052	289	114		78	68%	36		C	
Water Well Drilling Equipment & Supplies	5,469	1,878		2,488	6	86%	1	14%	0	
Water Wells - Inspection	685	3,519	<u>1</u>	3,524	0	0% 38%	1	100% 54%		
Water Works Contractors	9,506 8,744	1,469 1,521	13 19		5 11	38% 58%	/	54% 42%	1	1 8% 0 0%
Water Works Contractors Water Works Equipment & Supplies	483	3,740	7	1,781 3,235	11	58% 0%	2	100%		
Water/Pool Heating - Solar	1,713	2,798		2,856	2	50%	2	50%	0	0 0%
Waterbeds - Dealers	2,176		5	2,700	2	40%	3	60%	C	
Waterbeds - Service & Repair	9	4,958		4,002	0	0%	0	0%		0 0%
Waterbeds - Supplies & Parts	12		C		0	0%	0	0%	C	
Waterbeds - Wholesale & Manufacturers	7	4,984	0	4,002	0	0%	0	0%	C	0 0%

Secretary   1-25   1-	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
March   Marc	Waterproofing Contractors					342	82%	46	11%		3 7%
Seamer Services    1952		7,892	1,596	12	2,117	9		2			
Seatest Description		305	3,666	4		3		1			
Content Name		2 602	2 438	3(	1 737	6		14			0 0%
Seather breams   10   10		313	3,989	1	3,524	0	0%	1	100%	Č	0 0%
Content				1	3,524	0	0%	1		C	0%
Second Answerd   1.5	Weatherization	2,993	2,357	4	2,856	2		2	50%	C	0%
Vol. Conferences    1,60		115	4,426			0		0		0	0%
Web Description	Weaving Supplies & Equipment	170	4,281			0		0			
Section Depart A Generous		1,940								- 0	0%
Section Depart A Generous		231,489			1 224	22	020/		37%		
Second Exposure   Part   Par					1,324					1	1 2%
Vision   Control   Contr											0%
Section   Sect		5,483	1,876		2,403	3	38%	3		2	25%
Seed Content Services   12-127   1-207   45   1-207   46   1-207   46   1-207   46   47   47   47   47   47   47   4	Wedding Supplies & Services	29,726		171		102	60%	61		8	3 5%
March   Marc			3,645	3				2			0%
Comparison   Com			1,295					2	4%	0	0%
Valence Service   3,408   2,525   2   3,228   3   1008   3   09   0   0   0   0   0   0   0   0			4,333								
Wedge   1,001   20   360   36   36   36   36   36   36						597					
Welfund Enginement - Bent.    Solid	Welding		2,525		3,235	2			520/		
Welfing Engineer: Begain   2,699   2,696   1   3,555   6   6   6   1   1,007   0   0   0   0   0   0   0   0   0											
Wedens (Designment & Supplies   9,896   1,435   31   1,468   16   45%   6   20%   6	Welding Equipment - Repair	2,499	2,486	1		0		1		0	0%
Windows A Description   360   3.000   0   4.000   0   0   0   0   0   0   0   0   0			1,435	31		14				g	29%
Westports   Section   Se		309	3,995		4,002	0	0%	0	0%		0%
Western Agency   1,0857	Wellpoint & Dewatering Systems	264	4,083		4,002	0	0%	0	0%	C	0%
Winest Number   1975   1,200   2   1,616   1   55%   1   46%   0   0   0   0   0   0   0   0   0	Western Apparel			55	1,147	49		6		0	
Winder Chairs		1,246			2,700					0	0%
Unsel Chars			1,220	24	1,616	13	54%				
Winselfant   Disselling Transportation   15-52   1.098   2-6   1.066   4.0   5.7%   1   3.0%   2   5.0%   1   3.0%   2   5.0%   1   3.0%   2   5.0%   1   3.0%   2   5.0%   1   3.0%   2   5.0%   1   3.0%   2   5.0%   3.0%   2   5.0%   3.0%   2   5.0%   3.0%   2   5.0%   3.0%   2   5.0%   3.0%											7 7%
Wheels 31,988 726 64 1,066 45 676 10 399 2 1 1 100 10 10 10 10 10 10 10 10 10 10 1						20	03%		17%		
Wintered State   1,20   3,014   1,325   1   1,00%   1   1,00%   1   1,00%   1   1,00%   1   1,00%   1   1,00%   1   1,00%   1   1,00%   1   1,00%   1   1,00%   1   1,00%   1   1,00%   1   1,00%   1   1,00%   1   1,00%   1   1,00%   1   1,00%   1   1,00%   1,00		31 988			1 1 066	43	67%		30%	2	2 3%
Windows   191,566   167   598   247   479   80%   116   19%   3   10   10   10   10   10   10   10				1	3,524	1		0		0	0%
Wideling Published   967   3,27]   1   3,524   1   100%   0   0   0   0   0   0   0   0   0				598	3 247	479		116		3	3 1%
Winches   100   4.460   1   3.224   0   0%   1   100%   0   0   0   0   0   0   0   0   0	Wicker Products	967	3,273	1	3,524	1		0			
Wind fixery Systems	Wigs & Hairpieces	78,057	367	552	263	292	53%	241			3%
Windling Michinery   26   4,854   0   4,002   0   0   0   0   0   0   0   0   0			4,480	1		0		1		0	0%
Window Senting Lagranet & Supplies   179,041   175,041	Wind Energy Systems	6,209	1,776			6		8	53%	1	7%
Window Cleaning Equipment & Supplies						0		0			
Window Cleaning Equipment & Supplies   941   3,665   4   2,856   0   0%   4   100%   0   0   0   0   0   0   0   0   0				101	5,233	108	57%	74	30%		9 5%
Window Security Laminates						0					
Window Security Laminates   360   3.915   1   3.524   0   0%   1   1.00%   0   0   0   0   0   0   0   0   0		23,213				45		24			
Window Shades - Cleaning & Repair   1,155   3,120   3   3,028   2   5   5   5   5   5   5   5   5   5	Window Security Laminates	360		i		0	0%	1		C	0%
Window Shades - Cleaning & Repair   1,157   3,120   3   3,028   2   67%   1   33%   0   0   0   0   0   0   0   0   0	Window Shades	29,045		78		48	62%	25	32%	5	6%
Window Shades - Repair   170				3	3,028	2	67%	1	. 33%	0	0%
Window Tinting & Coating - Commercial   5,440   1,821   14   1,999   7   50%   7   50%   0   0   0   0   0   0   0   0   0						8		3			
Windows   1,088   1,688   10   2,247   6   60%   3   30%   1   1   1   1   1   1   1   1   1		170				0	0%	0	0%		
Windows - Egres   527,330   52   1,219   142   1,032   85%   146   12%   41   12%   42						- /		/			
Windows - Egress   486   3,737   0   4,002   0   0%   0   0%   0   0%   0   0%   0   0		7,000 527 330					85%		12%		
Windows - Installation & Service   694,796   39   1,511   119   1,197   79%   248   16%   66   474   474   475						1,032					
Windows - Repairing   23,543   894   31   1,468   19   61%   10   32%   2   0   0   0   0   0   0   0   0   0					119	1.197				66	
Windows - Wind   S. 912   1,810   11   2,170   7   64%   1   9%   3   22   1,810   1   2,170   7   64%   1   9%   3   22   1,810   1   2,170   7   64%   1   9%   3   22   1,810   1   2,576   0   0   0   0   0   0   0   0   0		23,543	894		1,468		61%		32%	2	6%
Windows - Wood   Soi   3,718   1   3,524   0   0 %   1   100%   0   0   0   0   0   0   0   0   0	Windows - Vinyl	5,912				7	64%	1	9%	3	3 27%
Windows & Doors - Installation & Service   118,98					2,856	3		1		0	0%
Windshield Wipers   190   4,237   2   3,235   0   0%   1   50%	Windows - Wood	500		1	3,524	0	0%	1	100%	Ğ	0%
Wine Bar         275         4,055         7         2,488         4         57%         3         43%         0         0           Wine Brokers         1,115         3,161         5         2,700         3         60%         2         40%         0         0           Wine Cellars         672         3,534         2         3,235         0         0%         2         100%         0         0           Wine Storage Equipment         2,853         2,384         8         2,403         1         13%         7         88%         0         0           Winemaking Equipment & Supplies         2,254         2,579         4         2,856         3         75%         1         25%         0         0           Winemaking Equipment & Supplies         1,517         31,435         733         156         638         1,517         31,435         733         156         638         127         81%         27         17%         2         1         45%         1         2         2         43%         1         45%         1         2         4         45%         1         1         45%         1         1         4         4 <td></td> <td></td> <td></td> <td>236</td> <td></td> <td></td> <td></td> <td>74</td> <td></td> <td>- 6</td> <td>5 3% L 50%</td>				236				74		- 6	5 3% L 50%
Wine Cellars         672         3,534         2         3,235         0         0%         2         1,00%         0         0           Wine Storage Equipment         2,853         2,384         8         2,403         1         13%         7         88%         0         0           Wine storage Equipment         2,254         2,579         4         2,856         3         75%         1         25%         0         0           Wines         4         6,895         1,707         31         1,468         16         52%         14         45%         1           Wines - Retail         3,1435         733         156         638         127         81%         27         17%         2           Wines - Wholesale         1,537         2,885         2         3,235         0         0%         2         100%         0           Wines Cable - Electric         473         3,757         0         4,002         0         0%         0         0%         0         0           Wire Scable - Electric         6,884         1,710         12         2,117         5         42%         7         55%         0         0 <th< td=""><td></td><td>190</td><td>4,237</td><td></td><td>3,235</td><td>0</td><td></td><td>1</td><td></td><td>1</td><td>0 0%</td></th<>		190	4,237		3,235	0		1		1	0 0%
Wine Cellars         672         3,534         2         3,235         0         0%         2         1,00%         0         0           Wine Storage Equipment         2,853         2,384         8         2,403         1         13%         7         88%         0         0           Wine storage Equipment         2,254         2,579         4         2,856         3         75%         1         25%         0         0           Wines         4         6,895         1,707         31         1,468         16         52%         14         45%         1           Wines - Retail         3,1435         733         156         638         127         81%         27         17%         2           Wines - Wholesale         1,537         2,885         2         3,235         0         0%         2         100%         0           Wines Cable - Electric         473         3,757         0         4,002         0         0%         0         0%         0         0           Wire Scable - Electric         6,884         1,710         12         2,117         5         42%         7         55%         0         0 <th< td=""><td></td><td>1 115</td><td>3 161</td><td></td><td>2,488</td><td>3</td><td>57% 60%</td><td><u> </u></td><td></td><td></td><td></td></th<>		1 115	3 161		2,488	3	57% 60%	<u> </u>			
Wine Storage Equipment   Supplies   2,254   2,579   4   2,856   3   75%   1   25%   0   0   0		672		2				2		0	0 0%
Winemaking Equipment & Supplies   2,254   2,579   4   2,856   3   75%   1   25%   0   0   0				8		1	13%	7		Č	0 0%
Wineries         6,895         1,707         31         1,468         16         52%         14         45%         1           Wines - Retail         31,435         733         156         638         127         81%         27         17%         0           Wines - Wholesale         1,537         2,885         2         3,235         0         0%         2         100%         0         0           Wire S Cable - World Received         433         3,757         0         4,002         0         0%         0         0%         0         0%         0         0%         0         0         0%         0         0         0%         0		2,254	2,579		2,856	3	75%	1			0%
Wines - Retail         31,435         733         156         638         127         81%         27         17%         2           Wines - Wholesale         1,537         2,885         2         3,235         0         0%         2         100%         0         0           Wiping Cloths         473         3,757         0         4,002         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0         0%         0         0%         0         0         0%         0         0%         0         0%         0         0%         0         0%         0         0         0%         0         0         0%         0         0         0         0%         0         0         0%         0         0         0         0         0         0         0         0         0         0%         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0 <t< td=""><td>Wineries</td><td>6,895</td><td>1,707</td><td></td><td></td><td></td><td>52%</td><td></td><td></td><td>1</td><td>1 3%</td></t<>	Wineries	6,895	1,707				52%			1	1 3%
Wiping Cloths         473         3,757         0         4,002         0         0%         0         0%         0           Wire & Cable - Electric         6,884         1,710         12         2,117         5         42%         7         5%         0         0           Wire & Cable - Non-Electric         2,458         2,503         3         3,028         0         0%         3         100%         0         0         0%         0         0%         3         100%         0         0         0%         0         0         0%         0         0         0%         0         0         0         0	Wines - Retail	31,435	733	156	638		81%	27		2	2 1%
Wire & Cable - Electric         6,884         1,710         12         2,117         5         42%         7         58%         0           Wire & Cable - Non-Electric         2,458         2,503         3         3,028         0         0%         3         1,00%         0         0         0%         3         1,00%         0         0         0         0%         0         0         0%         0		1,537	2,885	2	3,235	0		2		0	0%
Wire & Cable - Non-Electric         2,458         2,503         3         3,028         0         0%         3         100%         0           Wire Cloth         42         4,722         0         4,002         0         0%         0         0%         0         0           Wire Almesses - Electrical         1,137         3,143         1         3,524         1         100%         0         0% <td></td> <td></td> <td>3,757</td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td> <td></td> <td></td>			3,757			0		0			
Wire Cloth         42         4,722         0         4,002         0         0%         0         0%         0         0%         0         0         0%         0         0%         0         0         0%         0         0         0%         0         0         0%         0<				12		5		7			
Wire Harnesses - Electrical         1,137         3,143         1         3,524         1         100%         0         0%         0         0           Wire Products         2,219         2,594         0         4,002         0         0%         0         0%         0         0%         0         <			2,3U3 4 722			0		<u>3</u>			
Wire Products         2,219         2,594         0         4,002         0         0%         0         0%         0         0%         0         0%         0         0%         1         1,00%         0         0         0         0         0%         1         1,00%         0         0         0         0%         0				1		1					
Wire Rope         517         3,698         1         3,524         0         0%         1         100%         0           Wire Stricking Machines & Supplies         67         4,602         0         4,002         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0         0%         0         0         0%         0         0%         0         0         0%         0         0         0%         0         0         0%         0         <		2.219	2.594	-	4.002	0	0%	0		0	0 0%
Wire Stitching Machines & Supplies         67         4,602         0         4,002         0         0%         0         0%         0           Wire Straighten & Cut         26         4,824         0         4,002         0         0%         0         0%         0         0           Wire Strippers         20         4,868         0         4,002         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0         0%         0				1		0		1		C	0%
Wire Straighten & Cut         26         4,824         0         4,002         0         0%         0         0%         0         0           Wire Straighten & Cut         4,868         0         4,002         0         0%         0         0%         0         0%         0         0%         0         0         0%         0         0         0%         0		67	4,602		4,002	0		0	0%		0%
Wire Strippers         20         4,868         0         4,002         0         0%         0         0%         0           Wire Wrapping Service & Equipment         91         4,519         1         3,524         0         0%         1         100%         0           Womens Apparel - Retail         78,008         368         794         203         439         55%         319         40%         36         5	Wire Straighten & Cut	26	4,824		4,002	0		0		C	0%
Womens Apparel - Retail 78,008 368 794 203 439 55% 319 40% 36 5	Wire Strippers	20				0		0		C	0%
Womens Apparei - Retail   78,008   368   794   203   439   55%   319   40%   36				1	3,524	0		1		0	0%
	Womens Apparel - Retail Womens Apparel - Wholesale & Manufacturers	78,008 7,828		794	1 203 5 1,385	439	55% 25%	319 27	40% 75%	36	5 5%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Wood Carving	2,044	2,660	11	2,170	6	55%	4	36%	1	9%
Wood Finishing	5,340		19		10	53%	9	47%	0	0%
Wood Preservatives	357	3,919	(	4,002	0	0%	0	0%	0	0%
Wood Preserving	2,968	2,366	4	2,856	3	75%	1	25%	0	0%
Wood Products - Sawdust & Shavings	808		8	2,403	3	38%	5	63%	0	0%
Wood Technologists	721			3,235	1	50%	1	50%	0	0%
Wood Turning	162		1	3,524	1	100%	0	0%	0	0%
Woodworking	51,191	517	121		49	40%	55		17	14%
Woodworking Equipment & Supplies	4,667	2,007	11	2,170	9	82%	1	9%	1	9%
Woodworking Tools - Retail	1,022		-	3,235	0	0%	2	100%	0	0%
Wool	294			4,002	0	0%	0	0%	0	0%
Woolen Goods - Wholesale & Manufacturers	354		(	4,002	0	0%	0	0%	0	0%
Word Process System, Consultant, Designer	22			4,002	0	0%	0	0%	0	0%
Word Processing Service	865			2,856	0	0%	4	100%	0	0%
Work Clothes - Retail	4,062		21		20	80%	5	20%	0	0%
Work Clothes - Wholesale & Manufacturers	563		-	3,524	1	100%	0	0%	0	0%
Work-At-Home Companies	391,594		930		266	29%	544		120	
Writer	1,509		10		3	30%	7	70%	0	0%
Writer - Freelance	6,665		13		10	77%	3	23%	0	0%
Writers - Business	4,327			2,331	4	44%	4	44%	1	11%
X-Ray Apparatus & Supplies	1,472	2,922		3,028	1	33%	1	33%	1	33%
X-Ray Duplicating Services	107		(	4,002	0	0%	0	0%	0	0%
X-Ray Labs - Industrial	1,629			2,331	5	56%	4	44%	0	0%
X-Ray Labs - Medical & Dental	8,189		51		40	73%	15	27%	0	0%
X-Ray Protection	341			3,524	0	0%	1	100%	0	0%
Yacht Brokers	10,320	1,399	20		16	55%	13	45%	0	0%
Yacht Charter Broker	13,369		23		12	52%	11		0	0%
Yarn - Retail	3,195			2,488	4	57%	3	43%	0	0%
Yarn - Wholesale & Manufacturers	472			3,235	2	100%	0	0%	0	0%
Yellow Page Advertising	27,627	809	802		423	53%	348	43%	31	4%
Yoga Instruction	18,009	1,054	85	915	40	47%	33	39%	12	14%
Yoga Supplies	638		-	2,700	2	40%	3	60%		0%
Yogurt	1,780	2,770		2,488	3	43%	2	29%	2	29%
Youth Organizations & Centers	9,948		3(		20	67%	7	23%	3	10%
Zinc Oxide	20			3,235	0	0%	0	0%	2	100%
Zippers	229		(	4,002	0	0%	0	0%		0%
Zippers - Repair	24		i	4,002	Ö	0%	0	0%	0	0%
Zoological Gardens	246		1	3,524	1	100%	0	0%	0	0%
Zoos	2,423		11		10	91%	1	9%	0	0%