Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue %
Totals	10,980,680	THE DY LINGUISES	29,324	by complaints	20,244	69%	8,131	. 28%	
Roofing Contractors	492,952	1	525	7	321	. 61%	174	33%	30
Contractors - General	283,123	2	349	16	136	39%	197	7 56%	16
Auto Dealers - Used Cars	268,127	3	532	6	386	73%	144	27%	2
Movers	261,525	4	679			56%	285	42%	2 15 5
Plumbers	237,576	5	325		259		61	. 19%	5
Home Improvements	208,940	6	247	] 22	127	51%	99	40%	21 6 4
Auto Repair & Service	188,268	7	346				100		6
Home Builders	166,070	8	270	21		77%	58		4
Collection Agencies	163,642	9	512	. 8	470	92%	40	8%	2
Landscape Contractors	160,281	10	156	36	88	56%	66	42%	2
Heating & Air Conditioning	157,668	11	205		155	76%	47		3
Auto Dealers - New Cars	149,850	12	829		706		121		2
Computers Hardware, Software & Services	126,117	13	196				22	11%	1 0
Electricians	125,071	14	41	128	30	73%	11	. 27%	0
Furniture - Retail	104,394	15	959		731		213		15
Auto Body Repair & Painting	96,655	16	76	76	49		26		1
Property Management	94,796	17	103	55		85%	15	15%	0 10
Paving Contractors	94,788	18	185			48%			10
Energy Service Companies	92,387	19	414 145		322 84		92	22%	0
Concrete Contractors	92,303	20							
Painting Contractors	90,298	21	76	76	46		29	38%	4
Heating Contractors	87,118	22	104				26		1
Lawn Maintenance	79,011	23	443				33		1
Windows - Installation & Service	73,211	24	86	65	72	84%	12	14%	2
Construction & Remodeling Services	72,884	35	107		48	45%			6
Travel Agencies & Bureaus	72,884 68,149	25 26	215		174	81%	53 38	18%	9
Windows	65,926	27	129		91		30	23%	3 8 1 1
Insurance Companies	65,450	28	124						1
Carpet & Rug Cleaners	61 703	29	60				22		1
Pest Control Services	61,703 55,618	30	40	130	24	60%	15	38%	1
Beauty Salons	53,947	31	210				54	26%	83 4
Security Control Equipment & System Monitors	53,556	32	150				18		1
Internet Services	52,180	33	304		272		30		2
Windows & Doors - Installation & Service	49,669	34	103	55	65		37		1
Tree Service	47,972	35	43		25	58%	17	40%	1 0 3
Mortgage Brokers	46,197	36	13			77%	l 3	23%	Ö
Jewelers - Retail	46,175	37	95		67	71%	25		3
Burglar Alarm Systems - Dealers, Monitoring & Service	45,944	38	231	23	220	95%	10	4%	1
Financial Services	42,657	39	90	62	81	. 90%	7	8%	2
Auto Services	41,645	40	93	60	68	73%	25	27%	0
Gutters & Downspouts	39,578	41	56	100	36	64%	18	32%	2
Attorneys & Lawyers	39,313	42	28	187		82%	5	18%	0
Excavating Contractors	38,483 37,700	43	15 42	300	8	53%	7	47%	0
Fire & Water Damage Restoration	37,700	44			38		4		0
Tire Dealers	36,758	45	61	96	45				1 0
Computers - Dealers	36,690	46	91	61	70	77%	21	. 23%	0
Appliances - Major - Dealers	36,071	47	181		147	81%	26	14%	8
Water Heaters - Dealers	35,893 35,891	48	271			94%	13	5%	2
Fence Contractors		49	46				25		1
Kitchen & Bath - Design & Remodeling	35,546	50	38 54	137	25	66%	8	21%	5 :
Siding Contractors	34,747	51			41		13		
Home Inspection Service	34,145	52	29	178		69%	9	31%	0
Health Clubs	33,223	53	213	26		. 85%	29	14%	3
Water Filtration & Purification Equipment	33,138	54	53					13%	0
Foundation Contractors	33,117	55	21		11	52%	10	33%	3
Building Contractors Building Materials	32,902	56 57	42						3
	32,152 31,945	57	33 78	73			33		1
Moving & Storage Company Internet Shopping									1 4 2 1
Internet Shopping Contractor - Insulation	31,790 30,957	59 60	127 14	312		88% 50%	13	10%	<u> </u>
Furnace Sales & Service	30,937	61	38	137	31	82%	-	18%	0
Cellular Telephone Service & Supplies	30,737	62	659	13/	583		73	11%	3
Credit & Debt Counseling	30,444	63	19			42%			0
Tax Return Preparation	30,233	64	64	93	57		1 7	11%	0
Insurance Services	29,730	65	35	150	35		í	0%	ŏl
Doors	29,705	66	60				19		0 0 1 1 0
Appliances - Major - Service & Repair	29,502	67	158			47%	82	52%	1
House Cleaning	29,045	68	37	145	31			14%	1
Drywall Contractors	28,512	69	7	477	5	71%		29%	ōl
Carpet & Rug Dealers - New	28,018	70	51	108	37	73%	13	25%	1
Delivery Service	27,495	71	98	58	68	69%	29	30%	1
Duct Cleaning	27,373	72	17		7	41%	10		0
Swimming Pool Contractors, Dealers, Design	27,085	73	54	103	35	65%	19	35%	0
Telephone Communications	26,512	74	363	13	341	. 94%	21	. 6%	1
Garage Doors & Openers	26,345	75	32	163	17	53%	13	41%	2
Pharmacies	25,998	76	23	224	17		6	26%	1 2 0
Computers - Service & Repair	25,074	77	55	101	33	60%	20	36%	2
Janitor Service	24,735	78	11	368	10	91%	1	. 9%	0
Auto Parts & Supplies - New	24,519	79	78	73	55	71%	23	29%	0
Cleaning Services	24,423	80	49		33		13	27%	3
Mason Contractors	23,920	81	29	178	12		16	55%	1
Banks	23,901	82	128	43		80%	24	19%	
Towing - Automotive	23,810	83	82	66	38	46%	41	. 50%	3
Tours - Operators & Promoters	23,604	84	113				1	. 1%	0
Employment Agencies	23,376	85	27	193	24	89%	3	11%	0
Snow Removal Service	23,051	86	55	101	27	49%	27	49%	1
Spas & Hot Tubs - Dealers	23,046	87	65	92	47	72%	15	23%	3
Property Maintenance	22,413	88	63						3 3 2 1
Dry Cleaners	22,291	89	103	55	59	57%	42	41%	2
Waterproofing Contractors Locks & Locksmiths	22,169 22,067	90 91	30 24	173	23	77%	13	20% 54%	1 2

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Loans	21,961	92	80	71	39	49%	1	3 16%	28	35%
Internet Marketing Services	21,892	93	104		79		2		3	3 3%
Consumer Finance & Loan Companies	21,690	94	78	3 73	72			4 5%	2	3%
Appliances - Major - Parts & Supplies	21,625	95						7 22% 8 19%	0	2 3% 0 0% 1 0% 5 7%
Electronic Equipment & Supplies - Dealers Recreational Vehicles - Dealers	21,612 21,467	96 97	351 89	1 15	282	. 80% . 80%	1		1 6	7%
Real Estate	21,426	98	20	247	17			3 15%	0	0%
Immigration & Naturalization Consultants	21,415	99	11	368	-	55%		5 45%	Ō	0 0%
Air conditioning & Heating Contractors - Residential	21,359	100	38				1		1	1 3%
Transmissions - Automobile	21,155	101	18		14			4 22%	0	0%
Real Estate Developers	20,381	102	21					4 19%		0 0% 0 0% 0 0% 0 0% 0 0%
Charity - National	19,801 19,766	103	29	1,662	23	0%		0 0% 5 21%		0%
Heating Equipment & Systems Cleaning & Repair Health & Diet Products - Retail	19,762	104	70						- 0	0%
Internet - Web Hosting	19,203	106	39	9 133			3	8 21%	0	0%
Coupon Services	19,010	107	693	3 3	113	16%	52	6 76%	54	8%
Pet Boarding & Kennels	19,001	108		578	2	40%		3 60%	0	4 8% 0 0%
Glass - Plate and Window	18,870	109	19					5 26%		2 11%
Taxicabs	18,768	110	44		27		1		0	0%
Floor Laying, Refinishing & Resurfacing	18,628	111	25 144				6	7 28%	1	1 4%
Auto Renting & Leasing Limousine Service	18,544 18,460	112							- 0	0%
Granite	18,356	113 114	35		26		-	6 17%	3	0 0% 0 0% 3 9% 0 0%
Payday Loans	18,186	115	45	115	32	71%	1	3 29%	0	0%
Window Cleaning	17,771	116	9	9 415		56%		4 44%	0	0%
Day Spas	17,650	117	73	82	14	19%	3			30%
Fireplaces	17,624	118	33	158					0	0 0%
Web Design	17,488	119	44		27		1.		3	7%
Kitchen Cabinets & Equipment - Household	17,227	120	39	133	28		11	0 26% 4 45%	1	1 3%
Auto Detailing Patio, Porch & Deck Enclosures	17,166 16,995	121 122	31 27	7 193			1-	8 30%	0	0%
Modeling & Talent Agencies	16,876	123	13	327	15	38%		8 62%	0	0 0%
Handyman Services	16,829	124					1		Ĭ	0%
Manufacturers & Producers	16,783	125		206				8 31%	2	8%
Countertops	16,737	126		7 193	19			8 30%	0	0 0%
General Merchandise - Retail	16,645	127			46			7 13%	1	. 2%
Mentally Disabled Services	16,245	128	11	368		73%		2 18%	1	1 9%
Floor Materials - Retail Online Retailer	15,704	129 130	27 171	7 193 1 34	. 19		6	5 19% 6 39%	3	3 11%
Legal Forms	15,700 15,562	131					6	0 0%		5% 0 0%
Air Purifying & Cleaning Systems & Equipment	15,537	132	22 32	2 163				9 28%		2 6%
Accountants	15,528	133	14	4 312				4 29%		0%
Solar Energy Equipment & Systems Dealers	15,493	134		2 85			4			0 0%
Computers - Supplies & Parts	15,321	135	18	263	13			5 28%	0	0%
Stucco & Exterior Coating Contractors	15,305	136	11	1 368	4			55%	1	. 9%
Nail Salons	15,304	137	40	130	21	53%	1		0	0%
Plumbing Drains & Sewer Cleaning Schools - Business & Vocational	15,042 15,041	138 139	17 14	7 274 4 312				2 12% 0 0%	1	1 6%
Online Drug & Prescription Services	15,041	140				50%		2 17%	4	
Dentists	14,629	141	12 26	5 206				4 15%		0%
Building Inspection	14,389	142	1	2  913	1	. 50%		1 50%	0	0 0%
Auto Repair - Windshield, Glass Shops	14,260	143	24		17			7 29%		0%
Marketing Programs & Services	14,225	144	63	94	21		1		24	4 38% 0 0%
Multi-Level Selling Companies	14,206	145				75%		1 25%	0	0%
Floor Coverings & Installation	14,200	146	28	187	17	61%	1		1	1 4%
Driving Instruction	14,185	147 148	16					5 31%	1	1 6%
Online Travel Agency Chimney Cleaning	14,146 13,983	148		4 32 7 477		71%		2 29%		0 0%
Telephone Service - Long Distance	13,940	150	68					B 12%		0 0%
Air conditioning & Heating Contractors - Commercial	13,933	151	13			62%		5 38%	0	0%
Bathroom Remodeling	13,817	152	24	4 215	14	58%		7 29%		3l 13%
Insurance - Life	13,569	153	10	388	10	100%		0 0%		0 0%
Child Care Centers	13,457	154	36			64%		9 25%	4	11%
Mechanical Contractors	13,144	155 156	409	415		89%		1 11%	0	0%
Cell Phone & Tablet Equipment, Supplies & Repair	13,039						70		8	0 0% 3 2% 1 1%
Pardon Services Cabinets	13,025 12,966	157 158	31				2	8 26%	1	5 19%
Restaurants	12,913	159	111	1 49	61		4	6 41%	4	
Contractor - Electrical	12,555	160	9	415	6	67%		3 33%	0	0%
Vacuum Cleaners - Household - Dealers	12,229	161	18	3 263	15	83%		3 17%	0	0%
Auto Manufacturers & Distributors	11,891	162	127	7 44	100	79%	2	7 21%	0	0%
Search Engine Optimization Services	11,608	163	21	239		95%		1 5%	0	0%
Dating Service Air Conditioning Contractors & Systems	11,596 11,550	164 165							3	3 2% 0 0% 0 0%
Air Conditioning Contractors & Systems	11,386	166	26			30%		7 70%	0	0%
Carpenters Hearing Aids & Assistive Devices	11,366	167		5 578		20%		2 40%	1 2	2 40%
Home Health Services	11,288	168	-	5 525	i	100%		0 0%	0	0%
Pet Grooming	11,159	169		300	10	67%		4 27%	1	1 7%
Auctioneers	11,112	170	38	137	27	71%	1	1 29%	0	0%
Bathtubs & Sinks - Repair & Refinish	10,891	171	12			67%				0%
Work-At-Home Companies	10,882	172	4			. 25%		3 75%	0	0 0%
Auto Warranty Processing Service	10,792	173	42					2 5%		1 0%
Internet-Based Telephone Service	10,563	174		63			3	1 1%		2 2% 1 1% 0 0%
Discount Stores Department Stores	10,481 10,472	175 176	76 496	5 76	482				1	1 0%
Credit - Debt Consolidation Services	10,472	177	17	7 274	1	6%	1		1 0	0%
Storage Units - Household & Commercial	10,299	178	41	1 128			1		1 1	1 2%
Cabinet Manufacturer	10,282	179	13			69%		3 23%	1	1 8%
Appliances - Small - Supplies & Parts	10,262	180	16	5 289	16			0%		0%
Upholsterers	10,215	181	16	289	11	. 69%		5 31%	0	0%
Accountants - Certified Public	10,135	182	12			75%		3 25%	0	1 0%
Bookkeeping Service Mattresses	10,090	183 184	29	9 645		75%		1 25% 5 17%	1 0	0%
riacu esses	9,965	184		7] 1/8	1 24	1 83%		ار 17%		1 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cmpls Unable to Pursue	- %
Appliances - Small - Service & Repair	9,958	185	15	300	6	40%	· ·	9 60% 0	0 00
Beauty Supplies & Equipment	9,925	186	24	215	19	79%	4	4 17% 1	
Asphalt	9,910	187	18	263	3	17%	11	1 61% 4	4 229
Interior Decorators & Designers	9,903	188	23	224	16		7	7 30% 0	0 09
Publishers - Book	9,897	189	20	247	8	40%	ļ ș	9 45% 3	3 15
Correspondence Schools	9,767	190	2	913	2	100%	ļ	0% C	0 09
Security Guard & Patrol Service	9,760	191	0	1,662		0%	ļ <u>(</u>	0%	0 09
Chimney Builders & Repair	9,703	192	16		8	50%		5 38% 2	2 139
Air Duct Cleaning	9,673	193	38		13		11		.4 37°
Motorcycles - Dealers	9,670	194	32	163	19		13		0 0
Florists - Retail	9,635	195	133	41	44	33%	85		4 39
Tile - Ceramic - Contractors & Dealers	9,632	196	8	443	4		4	4 50% 0	0 00
Chambers Of Commerce	9,625	197	0	1,662		0%	<u> </u>	0 0%	0 00
Credit Unions	9,597	198	6	525	6	100%	<u> </u>	0%	0 00
Financial Planning Consultants	9,563 9,506	199 200	4	645		75%	<del>                                     </del>	1 25% C	0 0
Mailing Services	9,300		26		13		12		0 00
Contractors - Flooring		201	73				12		
Landscape Maintenance	9,478	202	/3	82 443	21	. 29%			2 259
Business Consultants	9,399	203 204	37		24		11	2 25% 2	2 23°
Shoes - Retail Marble & Granite Installation, Stonework Fabrication	9,372 9,364	205	14	312		50%	<del></del>	1 30% 2 7 50% 0	2 5°
Wholesalers & Distributors	9,320	205	17		16		<del></del>	1 6%	0 0
Transportation Services	9,313				14		1.5	2 46%	0 00
		207	26				12		2 7
Ticket Sales - Events Tattoos	9,156 9,147	208	29	178	21	. 72% 58%	·	6 21% 2 5 42% 0	fl /
Point of Sale Systems	9,147	210	42		32			7 17% 3	3 7
Clothing - Retail	9,119	210	71				26		0 0° 3 7° 2 3° 0 0°
Vacuum Cleaners - Service & Repair	9,093	212	19	255	18			1 5%	0 0
Floors - Hardwood	9,031	213	19 23	224	12	52%	<del></del>	9 39% 2	2 9
Computers - Sys Designers & Consult	9,012	214	39	133				1 3% 1	1 3
Patio & Deck Builders	8,994	215	7	477	3,	71%		2 29%	0 0
Hair Removal - Laser & Electrolysis	8,988	215	23	224		26%	1	8 35% S	9 39
Service Stations - Gasoline & Oil	8,965	217	27	193	14				0 0
Tutoring	8,944	217 218	27	137	26		12		0 0
Electronic Equipment & Suppliers - Service & Repair	8,904								0 0
Printers	8,857	220	23	224	10		11		0 00
Grocers - Retail	8,776	221	29		23			5 17% 1	1 39
Health & Medical - General	8,754	222	14	312	11	. 79%		3 21%	0 00
Parking Facilities	8,748	223	190	30	176	93%	14		0 0
Signs	8,686	224	11		6	55%		5 45% 0	0 0
Spas & Hot Tubs - Service & Repair	8,639	225	20		11		(	5 30% 3	3 15
Paralegals	8,627	226			7	47%	F	B 53% C	0 09
Optical Goods - Retail	8,623	227	15 35	150	24	69%	11		0 0
Landscape Designers	8,598	228	5	578	4	80%	1	1 20% 0	0 00
Truck Repair & Service	8,590	229	8	443	5	63%		38%	0 09
Hotels	8,579	230	107	50	73	68%	34	4 32% 0	0 0
Schools - Academic - Colleges & Universities	8,530	231	27	193	22	81%	5	5 19% 0	0 09
Employment Service	8,510	232	6	525	2	33%		4 67% 0	0 00
Telemarketing Services	8,462	233 234	3	749	3	100%	(	0%	0 00
Electronic Equipment & Supplies - Wholesale &	8,444	234	230		226	98%	1 3	3 1% 1	1 00
Accounting Services	8,413	235 236	16 81	289	12	75%	1	4 25% 0	0 00
Advance Fee Brokers	8,365					0%	60		21 269
Pet Shops	8,337	237	15	300	12			3 20% 0	0 0°
Fitness Centers	8,230	238	76	76	46	61%	25	5 33% 5	
Marketing Consultants	8,227	239	16	289	8	50%	[ E	8 50% 0	0 0
Bridal Shops	8,132	240	45		26	58%	16		3 79
Heating Equipment	8,081	241	15	300	g	60%	<u> </u>	6 40% 0	0 0
Oilfield Service	8,016	242	1	1,133	1	. 100%	ļ	0% C	0 0
Advertising Specialties	7,988	243	37		23		9	9 24% 5	5 14
Dog Breeders	7,950	244	8	443	3	38%		5 63% 0	0 0
Blinds	7,909		13		ç	69%		4 31% 0	0 0
Veterinarians	7,859	246	8	443	- 6	75%	- 2	2 25% 0	0 0
Hair Styling and Services	7,855	247	33		13		13	3 39% 7	7 21
Real Estate Rental Service	7,853	248	13	327	11		- 2	2 15% 0	0 0
Drainage Contractors	7,847	249	3	749	3	100%	<u> </u>	0 0% 0	0 0
Garage Builders	7,622	250	12		9			3 25% 0	0 0
Dils - Fuel	7,598 7,581	251 252	28		25		<del></del>	3 11% 0	0 0
Market Research & Analysis	7,581		4	013	4	10070	ļ	0 0% 0	0 0° 3 20° 0 0°
Rubbish & Garbage Removal	7,580	253	15		6	40%	ļ	6 40% 3	200
Gold Buyers	7,500	254	2	913	<u>C</u>	0%	<del>?</del>	2 100% 0	U 22
Roofing Service Consultants	7,405	255	9	415	2	22%	<u></u>	5 56% 2	2 22
Water Treatment Equipment, Service & Supplies	7,381	256 257	11	368	8	73%		3 27% 0	0 0
Car Wash & Polish	7,341	257	42		22	52% 50%	15	5 36% 5	5 120
Stone Setting	7,335	258	18	263	9		<del></del>	7 39% 2	2 11°
Sporting Goods - Retail	7,318	259	31		20		11		0 0
lardwood Floor Contractors	7,306	260	14		6	i 43%	ļ	8 57% C	<u> </u>
/ater Soft & Conditioning Equipment Service & Supplies	7,264	261	14		11			3 21% 0	0 0
axes - Consultants & Representatives	7,160	262	8	443	6	75%	<del> </del>	2 25% 0	0 0
kin Care	7,097	263	30	173	25		<u> </u>	3 10% 2	0 0
ublishers - Directory & Guide	7,082	264	68	90	38	56%	30	0 44% 0	
ffice Supplies	6,915	265	40		26	65%	?	7 18% 7	7 18
aterers	6,910	266	8	443	2	25%	ļ	6 75% 0	0 0
ood Plans	6,906	267	15		5	33%	<del></del> 7	7 47% 3	3 20
ssociations	6,804		5	578	4			1 20% 0	0 0
/elding	6,785	269	4	645	2	50%		1 25% 1	1 25
nvestment Advisory Service	6,781	270		645		! 50%	2	2  50%  0	0 0
itchen Remodeling	6,541	271	25		11		10		4 16
lasement - Contractors	6,505	272	8	443	6	75%		1 13% 1	1 13
Construction Management	6,389	273	7	477	2	29%		5 71% C	0 0
Safety Consultants	6,343	274	53		49	92%	_	4 8% 0	0 0
Credit Reporting Agencies	6,277	275	20		17		٥	3 15% C	0 0
Credit Reporting Agencies Building Restoration & Preservation Freight Forwarding	6,277 6,263 6,251	275 276 277	12 12 12	345	17	75% 58%		3 15% C 3 25% C	0 0

	Inquiries	Rank by Inquiries Compl	aints Rank by Complaints	Cmpls Settled	9/0	Cmpls Not Settled	% Cmpls Unable to Pursu	ue %
Industry Classification Financing	6,231	278	11 3	58 5	45%	Cilipis Not Settled	55%	ol c
Real Estate Agents	6,185	279	5 5	78 3	60%	2	40%	0 0
Frucking	6,167	280		19 1	. 33%		2 67%	0 0
Heat Pumps	6,138	281	17 2	74 10			5 35%	1 6
Furniture Manufacturers	6,121	282	27 <u>1</u> 29 1			13	3 48%	0 0
Hardware - Retail Landscape Architects	6,096	283 284		78 26 45 3	90%	-	3 10% 1 25%	0 0
Energy Management & Conservation Consultant	6,078	285		59 29		l	2 6%	0 0
Auto Transportors & Drive Away Companies		286			23%	2		0 (
Auto Transporters & Drive-Away Companies Engines - Rebuild & Exchange	6,065 6,033	287	5 5	50 8	40%		3 60%	0 0
Not Elsewhere Classified After Investigation	6,023	288	5 5	78 3	60%	7	0 0%	2 40
Funeral Related Services	5,995	289	7 4	77	71%		2 29%	0 0
Insurance Consultants	5,973	290		25	83%	1	0%	1 17
Asbestos Removal Service	5,946	291	4 6		75%		1 25%	0 0
Scholarships & Financial Aid	5,937	292		15	100%		0%	0 0
Massage Therapists	5,911	293	6 5	25 4	67%	1	2 33%	0 0
Boat Dealers	5,911 5,877	294	17 2	25 4 74 12	71%		5 29%	0 0
Check Cashing Service	5,850	295	3 7	19 1	. 33%	1	2 67%	0 0
Weight Control Services	5,811	296	35 1	50 24	69%	9	9 26%	2 6
Advertising - Directory & Guide	5,763	297		81 63		10		1 1
Exercise & Physical Fitness Programs	5,746	298		09 34		12		4 8
Oraperies & Curtains - Retail & Custom	5,746	298	10 3	38 9	90%	1	1 10%	0 0
Moving Services - Labor & Materials	5,720 5,683	300	23 2	24 12	52% 50%	11	1 48%	0 0
Painters - Commercial or Residential	5,683	301		15 θ			50%	0 0
Security Systems Consultants	5,683	301	6 5	25 5 25 4	83%	1	1 17%	0 0
and Companies	5,640	303					1 17%	1 17
Pawnbrokers	5,627	304	4 6	15 2	50%	ļ	2 50%	0 0
irewood	5,622	305	5 5	78 2	40%		3 60%	
partments	5,612 5,588	306	5 5	78 3	60%		1 20%	1 20
redit Card Processing Service	5,588	307		37 26	68%	12		0 0
fail Order & Catalog Shopping	5,546	308	44 1	18 35			9 20%	0 0
Vomens Apparel - Retail	5,536 5,523	309	24 2	15 18 38 8	75% 80%	ļ .	5 25%	0 0
ood Manufacturers, Wholesalers, Distributors	5,523	310 311				l	2 20% 9 41%	0 0
dvertising Agencies & Counselors								0 0
lessenger Service	5,477	312	7 9	13 1	50%		1 50%	0 0
uto Wrecking nformation Technology Services	5,469 5,467	313 314	6 5	77 7 25 4	100%	<del>                                     </del>	0 0% 0 0%	2 33
lold & Mildew Inspection/Removal/Remediation	5,452	314	6 5	25 5	83%		1 17%	0 0
elevision - Cable, CATV & Satellite	5,438	316	363	13 355	98%		7 2%	1 0
ightseeing Tours	5,435	317		78	100%	i	0%	0 0
redit Card - Merchant Services	5,425	318	28 1			2	4 14%	0 0
oofing Materials	5,419	319	6 5	25	83%	-	1 17%	o c
rake Service	5,410	320	15 3	00 12			3 20%	0 0
/oodworking	5,391	321		27 7	54%		4 31%	2 15
/acuum Cleaning Systems	5,388	322	5 5	78 1	. 20%	4	4 80%	0 0
Tanning Salons	5,290	323	26 2	06 13		3	B 31%	5 19
Real Estate Appraisers	5,290	323	3 7	19 2	67%	1	1 33%	0 0
nsurance Agency	5,290 5,275	325	11 3	58 9	82%		2 18%	ol d
nvironmental & Ecological Services	5,275	325	3 7	19 2	67%	1	1 33%	0 0
Swimming Pool Service & Repair	5,273	327	8 4	13 8	100%		0%	0 0
Vaste Reduction, Disposal, Recycle Equipment	5,235	328	32 1	53 25		7	7 22%	0 0
raining Programs	5,234	329		38 5	50%	4	40%	1 10
Credit Services	5,218	330	19 2	55 14			5 26%	0 0
nternet Access Provider	5,191 5,185	331	28 1	37 25		3	3 11%	0 0
urniture Repair & Refinish	5,185	332		93 21			6 22%	0 0
defrigeration Equipment - Commercial - Sales & Service	5,082	333		13 5	63%	3	3 38%	0 0
nvestigators	5,078	334	10 3	38 5	50%	4	4 40%	1 10
abinet Maker	5,073	335	7 4	77 5	71%	1	2 29%	0 0
Septic Tanks & Systems Contractors & Dealers	5,060 5,037	336	5 5		80%	ļ	1 20%	0 0
otteries - Foreign	5,037	337	0 1,6 17 2		0%	ļ .	0 0% 9 53%	- 1
ot Elsewhere Classified	5,027	338		74 7		<u> </u>		1 6
wnings & Canopies	5,009	339	10 3	38 2	20%	ļ .	8 80%	0 0
ptical Goods - Service & Repair	4,978 4,970	340 341	11 3	15 7 58 7	64%	<del>                                     </del>	2 22% 4 36%	
ufflers & Exhaust Systems as - Propane	4,970	341 342	30 1	73 29	97%		1 36%	0 0
ewer Contractors	4,963	342		13 8	100%	<del>                                     </del>	0 0%	0 0
notographers	4,909	343		38 33		3/	0 43%	6 9
nce - Sales, Service & Contractors	4,909	345	5 5	78	40%	30	3 60%	0 0
chools - General Interest	4,880	346	8 4	13 6	75%		2 25%	0 0
erret Shopper	4,862	347		19 0	0%		3 100%	0 0
ticians	4,801	348		15 19	79%		5 21%	0 0
tchen Accessories	4,795			27 10		1	3 23%	0 0
deo Games - Dealers	4,720	349 350	16 2	39 12	75%		4 25%	0 0
aser Cosmetic Services	4,718	351		24 9	39%		9 39%	5 22
edit Cards & Plans	4,717	352	29 1	78 28	97%		1 3%	0 0
old, Silver & Platinum Dealers	4,717	352 352	3 7	19 1	. 33%	1	2 67%	0 0
isiness Services - General	4,700	354	2 9	13 2	100%		0 0%	0 (
gineers - Professional	4,694	354 355	1 1,1	33 1	100%		0%	0) (
usical Instruments - Dealers	4,689	356		39 19	90%	L 2	2 10%	0 (
illings	4,687	357	7 4	77 4	57%		2 29%	1 14
nk Removal	4,673	358	42 1	22 6	14%	35	5 83%	1 2
ner Cartridges	4,658	359	50 1	09 31		19	9 38%	0 0
awn & Garden Equipment & Supplies	4,654	360	7 4	77	100%		0%	0 (
ruck Dealers	4,649	361	14 3	12 12	86%	1	2 14%	0
	4,646	362	3 7	19 2	67%	1	1 33%	0
	4,645	363	14 3	12 11	. 79%	1	1 7%	2 1
itamins & Food Supplements				25 6	100%		0%	0 (
oors - Repair itamins & Food Supplements oin Dealers, Supplies	4,636	364						
itamins & Food Supplements oin Dealers, Supplies uildings - Pre - Cut, Prefab & Modular - Dealers	4,636 4,620	365	2 9	13 1	. 50%		1 50%	0 0
itamins & Food Supplements oin Dealers, Supplies uildings - Pre - Cut, Prefab & Modular - Dealers able TV, Internet & Telephone Installation Service	4,636 4,620 4,612	365 366	2 9 81	13 1 58 78	50% 96%	1	1 50% 3 4%	0 0
itamins & Food Supplements oin Dealers, Supplies uildings - Pre - Cut, Prefab & Modular - Dealers able TV, Internet & Telephone Installation Service uto & Truck Brokers	4,636 4,620 4,612 4,611	365 366 367	2 9 81 8 4	13 1 58 78 43 4	50% 96% 50%	1	1 50% 3 4% 4 50%	0 C
itamins & Food Supplements oin Dealers, Supplies uildings - Pre - Cut, Prefab & Modular - Dealers able TV, Internet & Telephone Installation Service	4,636 4,620 4,612	365 366	2 9 81 8 4	13 1 58 78 78 37 31	50% 96% 50%	2	1 50% 3 4%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0

Target Server Se	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Search Freedom Search S		4,592	370	14	312	10	71%	Chipis Not Settled	14%	2	2 14% 1 7%
Sevent Se		4,574	372	14	312	8	57%		36%	1	1 7%
Mile Professor   April   Apr	Medical Equipment & Supplies		373	10	388					2	2 20%
Mile Professor   April   Apr	Telephone Equipment & Systems Dealers			73							J 0%
Mile Professor   April   Apr	Divorce Assistance	4,488	375	2	913	2	100%		0%	0	0%
Search Control	Pet Supplies & Foods - Retail	4,478	376	24	215	3	13%			8	3 33%
Search Control	Office Furniture & Equipment	4,447	377		525	6	100%		0%	0	J 0%
The Act Systems A System   1-10   10   10   10   10   10   10		4,434	378		525	3				2	33%
Scheller (1982)  - Comment August (1982)  - Co						8		3		0	0 0%
Commerce, Memory 1, 1981 1991 1992 1993 1994 1995 1995 1995 1995 1995 1995 1995				34	163	30				0	0%
Commerce, Memory 1, 1981 1991 1992 1993 1994 1995 1995 1995 1995 1995 1995 1995					1 157			-			0%
Commerce Angeles   1,500   30   10   10   10   10   10   10		4,392	302	3.							1 11%
Land Actors   4.48   38   4.70   5   5   5   5   5   5   5   5   5	Contractor - Demodel & Penair										12%
Land Actors   4.48   30   4   40   50   5   50   5   50   5   50   5   5	Utility Contractors	4,330	385	50	109	47	94%				0%
March & March Agents   4,70	Sand & Gravel	4 346	386	30	578	i i				,	0%
March & March Agents   4,70		4,331	387		1,133	1 0	0%			ō	0 0%
Combon Centrol Associated   4-50.   50   14   50   50   50   50   50   50   50   5				4		2				0	0 0%
Combon Centrol Associated   4-50.   50   14   50   50   50   50   50   50   50   5											0%
Control   Cont	Furniture Designers & Custom Builders	4,321	390	12	345	6	50%		50%	0	0 0%
Operator	Trust Companies	4,306	391			1	. 100%	(	0%	0	0% د
Operator	Gas - Propane - Equipment & Supplies	4,299	392	30	173	27	90%		10%	0	0%
Operator	Clinics	4,274	393		578	4	80%		20%	0	0%
Operator	Importers	4,257	394	17	274	5	29%	12	71%	0	0%
Proceedings   1,000	Optometrists	4,253	395	11	368	8	73%		27%	0	0%
Schement Land Control Auto	Information Bureaus		396	23	3 224	5	22%	18			n n%
Schement Land Control Auto	Parking Attendant Service	4,222									0%
Schement Land Control Auto	Plumbing Fixtures, Parts, Supplies - Retail	4,211	398			6	75%		25%	0	) 0%
Schement Land Control Auto	Septic Tanks & Systems Cleaning	4,209	399	4		2	50%		2 50%	0	1 0%
Calculate	Surveyors - Land		400				50%	-			0 0%
Figure   1.00		4,195	401	16	289	14	88%		13%	0	1 0%
4 Series Mary 6 4,52 405 15 15 15 15 15 15 15 15 15 15 15 15 15				4		3				0	0 0%
Senter Selevier Algorithms					913			-		0	0 0%
Senter Selevier Algorithms											1 0%
Senter Selevier Algorithms	Insurance - Auto	4,153	405	21	239	20	95%		0%	1	5%
Senter Selevier Algorithms	Motels  Paul Fatata Tauratana	4,152	406	30		19		1		0	0%
Subsystems	Florteis Fauinment Convice & Bennie	4,152	406	12	1,133		100%	-	0%	0	1 8%
Service   Serv	Ciding Materials	4,127	408	1.	32/	4			38%	1	00/
Societies   4,000   41   3   740   6   75   3   1000   7   10   1000   7   10   1000   7   10   10		4,112									0 0%
Seption Parliame - Mental   4,075   412   13   127   0   649   4   134   0   145   0								-		0	0 0%
Seed Service - Automotive	Lighting Fixtures - Petail							<del>                                     </del>		0	0 00
Seed Service - Automotive	Marriage Family Child Individual Counselors									ŏ	0 %
Seed Service - Automotive	Computer Software Publishers & Developers				247	7		12		1	1 5%
Seed Service - Automotive	Hospital & Medical Equipment & Supplies	4,021	415	2	645	,	100%	1		1	0%
Demolston Centractors	Road Service - Automotive	4 010	416		749	1	100%		0%	0	0%
Demolston Centractors   4,000   418   3   749   2   67%   1   33%   0   0   0	Contractor - Commercial	4.007	417	3	749	ī	33%		67%	0	0 0%
Secret   3,996	Demolition Contractors	4,000			749	1 2			33%	ō	0 0%
Modular Homes   3,993	Resorts										0 0%
Searly Scholes   3,864   421   6   525   5   8 hb   1   17hb   0   0   0	Modular Homes			3			71%		29%	0	0 0%
Telecommunications Equipment - Disability		3,984	421		525	5					0 0%
Telecommunications Equipment - Disability	Windows - Repairing	3,957	422		913	1					0%
Sasement Meterproofing   3,885   425   10   388   7   70%   3   30%   0   0   0   0   0   0   0   0   0	Telecommunications Equipment - Disability	3,936	423	12	2 345	12	100%		0%	0	0 0%
Sanguel Facilities   3,895   425   6   525   2   33%   4   67%   0   0   0   0   0   0   0   0   0		3,923	424		578	2	40%	1	60%	0	0% اد
Unbridding Service - Automotive   3,891   427   18   263   7   39%   11   61%   0   0   0   0   0   0   0   0   0		3,895	425	10	388	7	70%		30%	0	0 0%
Newspapers   3,881   428   47   113   43   91%   4   99%   0   0   0   0   0   0   0   0   0								4		0	0 0%
Auto Service - Rust proofing Shopes   3,876   429   7   477   7   100%   0   0   0   0   0   0   0   0   0											0 0%
Recreational Vehicles - Repair & Service 3,857 432 6 525 4 67% 2 33% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Newspapers	3,881	428	47		43		-	9%	0	0 0%
Recreational Vehicles - Repair & Service 3,857 432 6 525 4 67% 2 33% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Auto Service - Rust proofing Shops	3,876	429	7			100%				1 0%
Recreational Vehicles - Repair & Service 3,857 432 6 525 4 67% 2 33% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	upnoistery & Carpet Cleaning	3,871	430								1 0%
Water Well Drilling & Service	Property Management - Industrial & Commercial	3,862	431	-	578						1 0%
Water Well Drilling & Service		3,857	432	-	525	1	67%			0	0 0%
Jewelers - Wholesale   3,815   438   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0		3,857	432	-	1,133	1		-		0	0%
Jewelers - Wholesale   3,815   438   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0					740	1		-		<u> </u>	0%
Jewelers - Wholesale   3,815   438   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0										1	1 0%
Jewelers - Wholesale   3,815   438   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0	Money Orders & Transfers	3,646	430		749	1		1			0%
Exercise Equipment & Machines - Sales   3,810   439   19   255   19   100%   0   0%   0   0   0   0   0   0   0	Jewelers - Wholesale	3.815	438				0%	i i	0 0%	n	0%
Battery Supplies   3,789   441   12   345   5   42%   6   50%   1   18   18   19   19   19   19   19	Exercise Equipment & Machines - Sales	3.810			255	19			0%	Ö	0%
Battery Supplies   3,789   441   12   345   5   42%   6   50%   1   18   18   19   19   19   19   19			440								0 0%
Martial Arts Auto Parts & Supplies - Used & Rebuilt 3,787		3,789	441	12	345		42%		50%	1	1 8%
Auto Parts & Supplies - Used & Rebuilt 3,781 443 5 5 578 4 80% 1 20% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Martial Arts		442	20	247	9	45%			0	0%
Electric Companies 3,735 447 33 158 31 94% 2 66% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Auto Parts & Supplies - Used & Rebuilt	3,781							20%	0	0%
Electric Companies 3,735 447 33 158 31 94% 2 66% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Guns & Gunsmiths	3,761	444		749	2				0	) 0%
Electric Companies 3,735 447 33 158 31 94% 2 66% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Garage Door Repair	3,749	445		525	5	83%		17%	0	0%
Electric Companies 3,735 447 33 158 31 94% 2 66% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Airlines	3,739	446		2 66	24	29%	58	71%	0	) 0%
Toys - Retail   3,733   448   25   212   21   84%   4   16%   0   0   0   0   0   0   0   0   0	Electric Companies	3,735	447	33	158	31	. 94%		2 6%	0	미 0%
Marine Sales & Service         3,727         450         10         388         8         80%         2         20%         0		3,733	448							0	0 0%
Personal Services         3,719         451         0         1,662         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0										0	1 0%
Retail Stores 3,713 453 27 193 12 44% 13 48% 2 5 5 5 6 6 0 C 5 6 6 5 5 6 6 0 C 6 7 193 12 44% 15 5 5 6 6 0 C 6 7 193 12 44% 15 5 6 6 6 0 C 6 7 193 12 44% 15 5 6 6 0 C 6 7 193 12 44% 15 15 6 6 6 0 C 6 7 193 12 4 6 6 15 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		3,727	450								0 0%
Retail Stores 3,713 453 27 193 12 44% 13 48% 2 5 5 5 6 6 0 C 5 6 6 5 5 6 6 0 C 6 7 193 12 44% 15 5 5 6 6 0 C 6 7 193 12 44% 15 5 6 6 6 0 C 6 7 193 12 44% 15 5 6 6 0 C 6 7 193 12 44% 15 15 6 6 6 0 C 6 7 193 12 4 6 6 15 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		3,719	451	ļ	1,662	ļ		-			0 0%
Window Coverings         3,669         455         9         415         3         33%         5         56%         1         1           Wedding Officiant         3,650         456         0         1,662         0         0%         0         0%         0         0%         0         0         0         0%         0         0         0%         0         0         0%         0         0         0         0%         0	Patril Stores	3,716	452								1 0%
Window Coverings         3,669         455         9         415         3         33%         5         56%         1         1           Wedding Officiant         3,650         456         0         1,662         0         0%         0         0%         0         0%         0         0         0         0%         0         0         0%         0         0         0%         0         0         0         0%         0		3,713	453	27	193					2	2 7% 0 0%
Wedding Officiant         3,650         456         0         1,662         0         0%         0         0%         0         0           Pressure Washing         3,645         457         4         645         2         50%         2         50%         0         0           Contractor - Spray Foam Insulation         3,597         458         3         749         2         67%         1         33%         0         0           Travel Clubs         3,591         459         21         239         19         90%         1         5%         1         5           Irrigation Systems & Equipment         3,576         460         2         913         2         100%         0         0%         0         0           Photographers - Commercial         3,543         461         15         30         8         53%         6         40%         1		3,686	454	27	193	12		1:	56%	0	1 11%
Pressure Washing         3,645         457         4         645         2         50%         2         50%         0         0           Contractor - Spray Foam Insulation         3,597         458         3         749         2         67%         1         33%         0         0           Travel Clubs         3,591         459         21         239         19         90%         1         5%         1           Irrigation Systems & Equipment         3,576         460         2         913         2         100%         0         0%         0 <td></td> <td>3,669</td> <td>455</td> <td><del>                                     </del></td> <td>1 415</td> <td>1 3</td> <td>33%</td> <td>l</td> <td>50%</td> <td>1</td> <td>0 0%</td>		3,669	455	<del>                                     </del>	1 415	1 3	33%	l	50%	1	0 0%
Contractor - Spray Foam Insulation         3,597         458         3         749         2         67%         1         33%         0         0           Travel Clubs         3,591         459         21         239         19         90%         1         5%         1           Irrigation Systems & Equipment         3,576         460         2         913         2         100%         0         0%         0         0           Photographers - Commercial         3,543         461         15         300         8         53%         6         40%         1		3,030	450		1,002	1	U96	-	0%	<u> </u>	0 0%
Irrigation Systems & Equipment   3,576   460   2   913   2   100%   0   05%   0   0   0   0   0   0   0   0   0				l							0%
Irrigation Systems & Equipment   3,576   460   2   913   2   100%   0   05%   0   0   0   0   0   0   0   0   0				21							0 0%
Photographers - Commercial   3,543   461   15   300   8   53%   6   40%   1   1   1   1   1   1   1   1   1	Irrigation Systems & Equipment	3,351			913	1 7		1			J 0%
Job Listing & Advisory, Services   3,531   462   3   749   3   100%   0   0%   0   0%   0   0   0   0	Photographers - Commercial	3,543	461	15	300	8					0 0% 1 7%
Bathroom Accessories   3,575   463   5   578   2   40%   3   60%   0   0	Job Listing & Advisory Services	3,543	462					1			0%
	Bathroom Accessories	3,525	463		578	1 5	40%		60%	0	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cmpls Unable to Pursue	%
Building Construction Consultants	3,523	464	Complaints	645	Cinpis Settled	2 50%	Chipis Not Settled	2 50% 0	0 0
Appliances - Major - Rent & Lease	3,516				12		3	3 20% 0	0
Attorneys & Lawyers - Immigration & Naturalization	3,513	466	1	1,133		1 100%	Č	0%	0
Driveway Installation, Paving & Repair	3,512	467	17	274		3 18%	12	2 71% 2	12
Photographers - Wedding	3,509	468		224		3 35%	14		4
Payment Processing Service			2					0% 2	33
Real Estate Consultants	3,501 3,492			525		2 100%	7	0%	0 0
	3,484	470	1	477		71%		2 29% 0	0
Auto Driving School			14					5 43% 2	0 0
Baby Accessories & Services	3,479	472				5 43% 4 57%			0 0
Nanny Service	3,473	473	1	477	2			3 43% 0	
Business & Trade Organizations	3,467	474		749	4	2 67%		1 33% 0	0 0
Trucking - Motor Freight	3,464	475	1	477	1	43%	4	57% 0	0
Hair Replacement	3,450	476		749		2 67%		1 33% 0	0
Landscaping Equipment & Supplies	3,447			477		43%	4	57% 0	0
Grocers - Wholesale	3,439	478		913	3	2 100%		0% 0	0
Nurseries - Plants, Trees	3,416				7 7	7 54%	$\epsilon$	5 46% 0	0
Retirement & Life Care Communities & Homes	3,399		) 2	913	3	2 100%	C	0% 0	0 0'
Television & Radio - Dealers	3,395	481	. 2	913	3	1 50%	1	1 50% 0	0
Trucking Transportation Brokers	3,381	482	. 2	913	3	1 50%	1	1 50% 0	0'
Mud Jacking Contractors	3,375	483	3	749	) 2	2 67%	1	1 33% 0	0 0
Mortgage Lender	3,374	484	4	645	5	100%	0	0% 0	0
Meat - Retail	3,369	485	1	1,133	3	1 100%		0%	o lo
Bedding	3,363	486	24	215				5 21% 0	0
Industrial Manufacturers	3 355	487	10			7 70%		30% 0	0
Stair Builders	3,555	487		443	1 5	3 100%	, i	0%	0
Deck Builder	3,355 3,355 3,353	489		578		2 40%	1	2 40% 1	20
Natural Gas Companies	3,346	490					1	2 8% 0	1 20
Fire Protection Equipment & Supplies	3,344	491		1,133	1	1 100%	- <del>-</del>	0%	0 0
Auto Auctions	3,342	491	10	1,133		9 90%	-	1 10%	0 0
Auto Auctions Convenience Stores	3,342	492		749		1 33%		2 67% 0	1 0
Convenience Stores		493					<u> </u>		0 0
Currency Exchange	3,326	494		749		33%		1 33% 1	33
Motorcycles - Supplies & Parts	3,308	495			1	1 24%	13	3 76% 0	0
Investment Securities	3,293 3,276	496		525	1 6	100%		0% 0	0
Relocation Service			12			33%	1	67% 0	)I 0'
Shoes - Orthopedic	3,267	498	8  6	525	5 4		2	2 33% 0	0 0
Resume Service	3,265	499		749	9	2 67%	1	1 33% 0	0
Health & Wellness	3,243	500	19	255	i	7 37%	g	9 47% 3	16
Soliciting Organizations	3,242	501	. 11	. 368	3 10	91%	1	1 9% 0	0 0
Pet Training	3,207	502		578	3	1 80%	1	1 20% 0	0
Lawn & Garden Sprinkler Systems	3,207	502	. 4	645	5	75%	1	1 25% 0	0
Millwork	3,200	502 504		1,662		0%		0%	0
Shoe Repair	3,199			477		1 14%	-	86%	0 0
Swimming Pool Equipment & Supplies	3,194		4			2 50%	3	2 50% 0	0
Grocery - Bulk Food Stores	3,191			388		60%		4 40% 0	0 0
Conserved Dissertance	3,191	508				0076		1000/	0 0
Funeral Directors	3,184	500	-	1,133		0%		1 100% 0	
Steel Fabricators	3,175	509 510	,	749	1	67%	1	1 33% 0	0 0
Home Improvements - Additions	3,150 3,147	510		645		3 100% 3 75%		0% 0 1 25% 0	) 0
Music Instruction - Instrumental		511		043		75%			0 0
Funeral Homes	3,145	512 513		913	-	2 100%		0% 0	) 0
Insurance - Health	3,140	513	10	388	9	90%		1 10% 0	0'
Couriers Pizza	3,131	514 515	20	247	7 10		8	3 40% 2	10
	3,120							7 37% 1	1 5
Furnaces - Industrial	3,120	515	i <u> </u>	749	9	100%	C	0%	0 0
Fire & Smoke Alarm Systems	3,109	517	1 2	913	3	100%		0%	0'
Buying Clubs & Group Purchasing Service	3,102	518	5	477	7	7 100%		0% 0	0
Extended Warranty Contract Service Companies	3,095	519	14	312	14	100%	0	0% 0	0 0
Animal Hospitals	3,076	520	) 3	749	9	3 100%		0%	0
Bullion Coin Dealers	3,065	521		1,133		1 100%	i i	0%	0
Log Cabins, Homes & Buildings	3,049	522		749	ol -	1 33%	1	2 67% 0	0
Contractors - Framing	3,045	522 523	i	1,133		0 0%	Í	1 100%	1 0
Auto Service - Window Tinting	3,043		i	525		0%		2 33% 0	0 0'
Rental Service Stores & Yards	3,043			578		60%		2 40% 0	1 0
Stoves - Wood, Coal	3,032	525	12	345	11	1 92%	<del>                                     </del>	1 8% 0	1 0
Lumber - Retail	3,032	527	11	343	1	3 73%		2 18% 1	1 0
Pharmaceutical Products - Wholesale & Manufacturing	2,995	528		1,662	il	0 0%	<del>-                                    </del>	0 0%	0 0
	2,995			1,002		71%			0 0
Monuments Food Products	2,985	529						2 29% 0	0 0
Food Products	2,965 2,962	530 531	4	645		1 25%	1	3 75% 0 1 50% 1	1 50
Lawn Mowers	2,962	531		913					50
Camps	2,954		33			5 18%		7 82% 0	0 0'
Auto Salvage Yards	2,942	533	3	749	3	100%		0%	0'
Basement - Remodeling	2,926	534	1	1,133	1 (	0%	1	1 100% 0	0 0
Tailors	2,920	535	7	477	1	3 43%	4	57% 0	0
Leasing Service	2,918	536	j 1	1,133	3 1	1 100%	(	0%	0
Disc Jockeys	2,910		13			7 54%		38% 1	0 0
Fireplace Equipment - Retail	2,908	538		645		2 50%	2	2 50% 0	0
Adjusters	2,886	539	) 7	477	7	86%	1	1 14% 0	0
Cooking Utensils	2,882	540	7	477	7	1 57%	3	3 43% 0	0
Ink Cartridge - Refill & Sales	2,866			415	5 4	44%		5 56% 0	0 0
Watches - Service & Repair	2,862		10	388		60%	-	30% 1	0 0
Contractors - Solar Energy	2,860	543	10			2 50%	1	2 50% 0	0 0
Concrete Dreducts	2,000	544		578	1	3 60%	1	2 40% 0	0 0
	7 057			345	1	83%	<del> </del>	2 40% 0	0 0
Farm Fauinment	2,857	EAC.		343	1	2 50%	<del>                                     </del>	2 17% 0	0 0
Farm Equipment	2,847	545			71	اع 50% ا	1 4	۱ کاس دا کا دا	<u>'U</u>
Farm Equipment Bakers - Retail	2,847 2,843	546	5 4	645		11111			
Farm Equipment Bakers - Retail License Services	2,847 2,843 2,835	546 547	2	913	3	2 100%	(	0% 0	0 0
arm Equipment  Jicanse Services  Jacation Rentals	2,847 2,843 2,835 2,827	546 547	2	913 913	3	2 17%	7	0 0% 0 7 58% 3	25
arm Equipment Sakers - Retail License Services Jacation Rentals Jarden Centers	2,847 2,843 2,835 2,835 2,827 2,809	546 547 548 549	2	913 345 477	3 2	2 17% 5 86%	7 1	0 0% 0 7 58% 3 1 14% 0	25
arm Equipment Balkers - Retail Lense Services Acation Rentals Jarden Centers Jarden Centers	2,847 2,843 2,835 2,827 2,809 2,808	546 547 548 549 550	5 4 2 2 12 7 2 7	913 345 477 913	3 2 5 2 7 6	2 17% 5 86% 1 50%	1 0	0 0% 0 7 58% 3 1 14% 0 0 0% 1	25
Farm Equipment Sakers - Retail License Services Jacation Rentals Jarden Centers Management Consultants Manufactured Homes - Dealers	2,847 2,843 2,835 2,827 2,809 2,808 2,797	546 547 548 549 550 551	5 4 2 2 12 5 12 6 2 7	913 345 477 913 578	3 2 5 2 3 3	2 17% 5 86% 1 50% 3 60%	C 7 1 0	0 0% 0 0 7 58% 3 1 14% 0 0 0 0% 1 2 40% 0	3 25° 0 0° 1 50°
Farm Equipment Bakers - Retail License Services Jeacation Rentals Garden Centers Management Consultants Manufactured Homes - Dealers	2,847 2,843 2,835 2,827 2,809 2,808 2,797 2,796	546 547 548 549 550 551 551	5 4 2 2 12 5 12 6 2 7	913 345 477 913 5 576	3	2 17% 5 86% 1 50% 3 60% 2 67%	1 2 2	0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Concrete Products Farm Equipment Bakers - Retail Llcense Services Vacation Rentals Garden Centers Management Consultants Manufactured Homes - Dealers Hobby & Model Construction Supplies - Retail Appraisers	2,847 2,843 2,835 2,827 2,809 2,808 2,797 2,796 2,795	546 547 548 549 550 551 552 552 553	3 4 2 2 3 12 5 2 5 3	913 3447 477 913 576 749	3	2 17% 5 86% 1 50% 3 60% 2 67% 0 0%	7 1 C 2 3	0 0% 0% 0 7 58% 3 1 14% 0 2 40% 0 1 33% 0 0 0% 0	3 25° 0 0° 1 50° 0 0° 0 0°
Farm Equipment Bakers - Retail License Services Vacation Rentals Garden Centers Management Consultants Manufactured Homes - Dealers Hobby & Model Construction Supplies - Retail	2,847 2,843 2,835 2,827 2,809 2,808 2,797 2,796	546 547 548 549 550 551 552 553 553	3 12 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	913 3447 477 913 576 749	3	2 17% 5 86% 1 50% 3 60% 2 67%	7 1 C 2 3	0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3 25° 0 0° 1 50° 0 0° 0 0° 0 0°
Farm Equipment Bakers - Retail License Services Vacation Rentals Garden Centers Wanagement Consultants Manufactured Homes - Dealers Hobby & Model Construction Supplies - Retail Appraisers	2,847 2,843 2,835 2,827 2,809 2,808 2,797 2,796 2,795	546 547 548 549 550 551 552 552 553	3 12 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	913 3447 477 913 576 749	3	2 17% 5 86% 1 50% 3 60% 2 67% 0 0%	7 1 0 2 1 1	0 0% 0% 0 7 58% 3 1 14% 0 2 40% 0 1 33% 0 0 0% 0	3 25° 0 0° 1 50° 0 0° 0 0°

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cmpls Unable to Pursue	%
Orthopedic Appliances	2,765	557	2	913	2	100%	(	0%	0 0
Debt Relief Services	2,748	558	3	749	3	100%	(	0%	0 0
nternet Selling Services	2,744	559	4	645	1	25%	3	3 75% (	0 0
Second Hand Stores	2,737	560	1	1,133	0	0%	1	1 100%	0 0
oreign Currency Exchange Broker	2,733	561	0	1,662	0	0%		0%	0 0
Graphic Designers	2,729	562 563	3	749		67%		1 33% (	0 0
Health & Fitness Program Consultants	2,728	563	13	327				1 8%	1 8
Auto Electric Service	2,728			913		50%		1 50% (	0 0
Gift Shops	2,704	565	3	749	1	33%		2 67% (	0 0
urnace Cleaning	2,692	566	10	1,133	<u> </u>	0%	-	1 100% (	0 0
Auto Accessories	2,687	567	10	388		70%		3 30%	0 0
Pet Sitting Services	2,684	568 569	4	645 345		2 50% 1 92%		2 50% (	0 0
Contact Lenses	2,681		12		11			1 8% (	0 0
Closet Systems & Accessories	2,670	570	7	477		71%		2 29% (	0 0
House & Building Movers	2,666 2,657	571 572	0	1,662	U	0%		0%	0 0
Online Education	2,657	5/2	2	913				1 50% (	0 0
Boat Repair	2,653	573	8	443		7 88%		1 13% (	0 0
Iderly/Senior Specialty Services	2,636	574	1	1,133		100%		0%	1 20
Alterations - Clothing	2,635	575	5	578	2	40%		2 40%	
auto Seat Covers, Tops & Upholstery	2,633	576	3	749		100%		0%	0 0
Acupuncturists	2,633	576	0	1,662	0	0%	(	0%	0 0
Parking Area Maintenance & Marking	2,609	578 579	27	193	8	30%	18		1 4
Electric Equipment & Supplies - Retail	2,604	579	12	345	5	42%		50%	1 8
Fashion Accessories	2,604	579 579	7	477	6	86%	1	1 14%	0 0
nvestment Management	2,604	579	5	578		100%	(	0%	0 0
Garbage Disposal Equipment - Supplies & Parts	2,602	582	9	415		100%		0%	0 0
/ending Machines	2,587	583	6	525	3	50%	3	3 50% (	0 0
aint - Retail	2,578 2,572	584	0	1,662	0	0%		0%	oj c
athtub Refinishing	2,572	585	6	525	4	67%	ļ	2 33% (	0 0
mall Engine Repair	2,569	586	6	525		100%	(	0%	0 0
ncentive Programs	2,568	587	17	274		76%	4	24%	0 0
Iome Decor, Accessories & Gifts - Online Retailer	2,568 2,567	588	119					0%	0 0
ichools - Private	2,562 2,555	589 590	9	415	5	56%		44% (	0 0
ppliances - Small - Dealers			14	312	9	64%		36%	ol c
oncrete Repair/Leveling	2,536	591	0	1,662	0	0%		0%	0 0
omputer Consultant	2,526	592	2	913	1	50%	1	1 50%	0 0
rchitects	2,524	593	4	645	3	75%	1	1 25% (	0 0
urniture - Wholesale	2,515	594	8	443	8	3 100%	(	0%	0 0
uickbooks Training & Support	2,513	595	3	749	0	0%	3	100%	0 0
ngineering Consultants	2,512	596 597 598 599	4	645	3	75%	1	1 25% (	ol c
icycle - Dealers	2,509	597	4	645	3	75%	1	1 25% (	0 0
uto Customizina	2,509 2,502 2,500	598	8	443	3	38%		63%	0 0
hysical Therapists	2,500	599	3	749	2	67%		1 33%	0 0
anguage Schools	2,499	600	4	645	3	75%	1	1 25%	ol c
ducational Consultants	2,451	601	22	235	22			0%	0 0
Searchers of Records	2,449	602	0	1,662	0	0%		0%	0 0
Cosmetic Sales by Internet	2,427	603	80	71	52	0%	28	35%	0 0
Auto Radios & Stereos - Sales & Repair	2,425	604	2	913	2	100%		0%	0 0
/ideo Production Services	2.423	605	5	578		40%		1 20%	2 40
limeshare Companies	2,423 2,420	606	11	368	10			1 9%	0 0
/acation Time Share	2,416	607	3	749		100%		0%	0 0
Online Publications	2,412	608	12	345	12			0%	0 0
Plumbing - Renovation & Repair	2,411	609	7	477	3	43%		4 57%	0 0
Consultant - Planning	2,404	610	3	749	0	0%	3	3 100%	0 0
Swimming Pools & Hot Tubs	2,395	611	8	443	6	75%		2 25%	0 0
mployment Contractors - Temporary Help	2,378	612	8	443		13%		7 88% (	0 0
Sound Systems & Equipment	2,375	613	1	1,133		100%		0%	0 0
ewelry Designers	2,364	614	3	749		33%		1 33%	1 33
Vigs & Hairpieces	2,363	615	35	150		6%	30		3 0
ndustrial Equipment & Supplies	2,350	616	9	415		7 78%		2 22%	0 0
Computers - Networks	2,349	617	0	1,662			i i	0%	0 C 0 C 0 C
ights Bulbs & Tubes	2,332	618	R	443	4			4 50%	ol c
Product Development & Marketing	2,331	619	2	913	7	100%		0%	0 0
Recycling Services	2,319	620	n	1,662	7	0%	ì	0%	ol c
arbers	2,318	621	2	913	1	50%	1	1 50%	0 0
utter Cleaning	2,315	622	4	645	4		i	0%	0 0
irst Aid Instruction	2,313	623	7	477		86%		1 14%	ol c
enetian Blinds - Dealers	2,286 2,273	624	7	477	7	86% 2 29%		71%	ol c
hildrens & Infants Wear - Retail	2,270	625	<u>′</u>	578		80%		1 20%	0 C
dvertising - Direct Mail	2,267	626	Ω	443		25%	,	5 75%	ol c
lassage Therapeutic	2,263	627	9	645	1	75%	,	1 25%	ōl c
estaurant Equipment & Supplies	2,261	628	η η	443	4	50%	<del>                                     </del>	4 50%	0 0
oncrete Breaking, Cutting, Sawing	2,256	629	0	1,662		0%	<del>                                     </del>	0 0%	0 0
ome Theater	2,255	630	2	913	2	100%	<del>                                     </del>	0 0%	ăl c
mployment Training	2,248	631	2	645	2	0%		1 100%	0 0
in Management Services		632	7			50%			0 0
tility Submetering & Billing	2,245 2,221	633	35	913 150	34	97%		1 50% 0	0 0
ed & Breakfast	2,221	634	33	525				2 33%	0 0
neet Metal Work	2,217	634	0	1,662		0%	1	0%	0 0
lectric Equipment & Supplies - Wholesale	2,217	636	10	388	10		,	0 0%	0 0
offee & Tea	2,210	637	10	477	10	2 29%		5 71%	0 0
all Centers	2,200	638	/	1,133		100%	<del></del>	0 0%	ăl ?
ewelry Manufacturers	2,200	639	1	749	1	0 0%		3 100%	0 (
planhana 9. Talayisian Cable Contractors		640	28		28			0 0%	0 0
elephone & Television Cable Contractors	2,181		28	187					0 0
otorcycles - Repairing & Service	2,171	641	5	578	3	60%		2 40% 0	
	2,163	642 643	2	913		100%			0
uto Inspection Stations			9	415		67%		3 33%	0
uto Inspection Stations ames & Supplies	2,158								
Auto Inspection Stations Sames & Supplies Radiators - Automotive	2,158	643	4	645	0	0%	-	1 100%	0 0
Auto Inspection Stations James & Supplies Radiators - Automotive n-Home Care	2,158 2,156	643 645	4 0	1,662	0	0%	(	0%	0 0
uto Inspection Stations iames & Supplies adiators - Automotive 1-Home Care cereational Vehicles - Equipment, Parts, Supplies	2,158 2,156 2,154	643 645 646	4 0 7	1,662 477	0	0%	(	0% 0 1 14% 0	0 0
auto Inspection Stations Sames & Supplies Ladiators - Automotive	2,158 2,156	643 645	4 0 7 1	1,662	0 6 1	0%	(	0%	0 C 0 C 0 C

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Animal Online Drug & Prescription Services	2,132 2,129	650	4	645	3	75%	1	25%	0	0%
Stock & Bond Brokers	2,129	651 652	1	1,133	0	0%	9	0%	1	1 100%
Scrap Metals	2,125			913 1,133	0	100%	+ ;	0 0%	0	0%
Payroll Service Trailer Sales	2,124 2,122			415	- 1 8	89%		11%	0	0 0%
Vacation Certificates & Vouchers	2,109	655	11	368	4	36%			3	3 27%
Auto Repair & Service - Equipment & Supplies	2,103	656	5	578	4	80%	1	20%	0	
Auto Alarms & Security Systems	2,099	657	1 2	913	2	100%	(	0%	0	0 0%
Non Profit Organizations - General Membership	2,085		0	1,662	0	0%	(	0%	0	0%
Clubs	2,079	659	6	525	6	100%		0%	0	0%
Screens - Door & Window Housewares - Retail	2,076 2,074	660 661		645 913		50% 50%	<del>                                     </del>	2 50% L 50%	0	0 0% 0 0% 0 0% 0 0% 0 0%
Market Survey Companies	2,069	662	7	477	3	43%		57%	0	0%
Concrete - Restoration, Sealing & Cleaning	2,067		5	578	2	40%	3	60%	0	0%
Sportswear - Retail	2,054	664	13	327	10	77%	3	23%	0	0%
Oil Tank Removal & Installation	2,050	665	1	1,133	1	100%		0%	0	0 0%
Loans - Small Business	2,049				8	30%	19	70%	0	0%
Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Cruises	2,044			1,662		0% 71%		0%	0	0%
Checks - Printing	2,034 2,027	669		1,133		100%	<del> </del>	0%	0	0 0%
Publishers - Magazine	2,019	670			2	50%		50%	0	0%
Skylights	2,018	671	1	1,133	1	100%	(	0%	0	0%
Human Resources	2,016	672	1	1,133	1	100%	(	0%	0	0 0% 0 0% 0 0% 0 0%
Trucking - Heavy Hauling	2,014	673	0	1,662	0	0%		0%	0	0%
Pet Boarding - Dogs	2,011	674 675	13	1,133		100% 92%	-	0%	0	0 0%
Manufacturers Agents & Representatives	2,002 1,994				12		· ;	0 8%	0	0%
Driving Proficiency Test Service Pet Health Plans	1,994		11					0%	<u>U</u>	0 0%
Agricultural Services	1,991	678	1	1,662	0	0%	ì	0%	0	0%
Promotional Products - Wearable	1,991	678	0	1,662	0	0%		0%	0	0%
Vacuum Equipment & Systems	1,985	680	4	645	3	75%		0%	1	0 0%
Radio Communication Equipment & Systems	1,977	681	29	178	28	97%		3%	0	0%
Dance Companies	1,976	682	17	274	10	59%		7 41%	0	0%
Travel & Moving Services	1,969	683		525 749				33%	0	0%
Snowmobiles Commercial Roofing	1,965 1,959	684 685	1	1,133		100%		0%	<u>U</u>	0 0% 0 0% 0 0%
Rental Vacancy Listing Service	1,939	686	3	749	3	100%		0%	0	0%
Tools - Hand	1,941	686	2	913	2	100%	(	0%	0	0%
Engines - Diesel	1,940	688		645	2	50%	2	2 50%	0	0 0%
Translators & Interpreters	1,940			1,662		0%	(	0%	0	0%
Dancing Instruction	1,936		10			10%		90%	0	0%
Cosmetics & Perfumes - Retail Shower Doors & Enclosures	1,934			345 749	5	42%		33%	3	3 25% 0 0%
Florists - Wholesale	1,932 1,929					0%			0	0%
Coatings - Protective	1,929	693	1	1,133	0	0%	30	0%	1	1 100%
Piano & Organ Moving	1,925	695	i	1,133	1	100%	1	0%	- î	0%
Appliances - Major - Wholesale & Manufacturers	1,924	696	22	235	22	100%		0%	0	0%
Drivers Education	1,919					75%	1	25%	0	0%
Shutters	1,911	698		913		50%		50%	0	0 0%
Rehabilitation Services Appliances - Small - Wholesale & Manufacturers	1,911 1,909	698		1,133	103	0%	-	100%	0	0%
Roof Cleaning & Stain Removal	1,905	700		52 1,133	103	0%		100%	0	0 0%
Pet Training - Dog	1,899	702		578	1	20%	2		0	0%
Surplus & Salvage Merchandise	1,899	702	. 2	913	1	50%	1	50%	0	0 0%
Porcelain Enamel Repair & Refinish	1,898	704	. 2	913	2	100%	(	0%	0	0%
Kitchen & Bath Design	1,891	705		645		50%	1	50%	0	0%
Kitchen Cabinet Refacing	1,891	705		913		50%	1	50%	0	0 0%
Lingerie	1,889	707	10	477		86%		14%	0	0%
Traffic & Parking Consultants Water Damage Restoration	1,884	708	10		3	60%		25%	0	0%
Pumps - Service & Repair	1,882 1,876	710			3	75%		25%	0	0 0% 0 0% 0 0%
Glass - Repair	1,875	711		645		0%		100%	0	0 0%
Fund Raising Counselors & Orgs	1,875	711		1,662	0	0%	(	0%	0	0%
Electricians - Commercial	1,868	713		1,133		0%		100%	0	0%
Bail Bonds	1,863			1,662		0%		0%	0	0 0% 0 0% 0 0% 0 0%
Paper & Document Shredding	1,859	715	1 2	1,662	0	0%	ļ .	0%	0	0%
Communication Consultants Pipe Line, Oil & Gas Wholesaler & Distributors	1,857 1,851	716	+	913	0	0%	<del>                                     </del>	100%	<u>U</u>	0 0%
Sealing - Pavement	1,849	718		749	0	0%		100%	0	0%
Art Galleries, Dealers & Consultants	1,837	719	5	578	3	60%	1 2	40%	0	0 0%
Attorneys Service Bureaus	1,832	720	3	749	3	100%		0%	0	) 0%
Books - New	1,831	721	6	525	5	83%	1	17%	0	0%
Physicians & Surgeons - Medical-M.D.	1,828	722	]	749	0	0%		100%	0	0%
Pet Services Business Brokers	1,827			525 749		67%	<del>                                     </del>	2 33%	0	0 0% 0 0% 0 0% 0 0%
Drug Abuse & Addiction - Info & Treatment	1,826 1,823	724 725	1	1,133		100% 100%	1	0%	<u>U</u>	0%
Topsoil	1,816	726	2	913	2	100%		0%	0	이 0%
Attorneys & Lawyers - Divorce	1,813	727	1 2	913	2	100%		0%	0	0 0%
Photo Finishing - Retail	1,813	727	1	1,133	1	100%		0%	0	0%
Financing Consultants	1,800	729	1	1,133	1	100%		0%	0	0%
Cleaning Supplies by Mail	1,797	730 731	1 0	1,662	0	0% 71%	9	0%	0	0 0%
Collectibles Clocks - Service & Penair	1,793			477		71% 50%		2 29% 3 50%	0	0%
Clocks - Service & Repair Antiques - Dealers	1,792 1,791	732 733	3	525 749	2 2	67%		33%	<u> </u>	0 0%
Concrete - Custom	1,791	734	10			0%		7 70%	3	3 30%
Movers - International	1,771	735	21	239	1	5%	20	95%	0	0%
Engines - Supplies, Equipment & Parts	1,771			913		50%		50%	0	0%
Business Promotions - General	1,770	737	2	913	0	0%	1	50%	1	1 50%
Online Social Media/Networking	1,763	738	13		9	69%	-	31%	0	0 0%
Iron Work	1,762	739 739	3	749		100%		0%	0	0 0%
Sod & Sodding Service Glass - Stained & Leaded	1,762 1,758			1,133	,	100%	-	100%	0	0%
Sewing Machines - Dealers	1,757	742	1	645		50%		25%	1	0 0%
parametric desired	1,/3/	, 742	, ,	. 043		, 3070		2370	1	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	9/0
Mens Clothing & Furnishings - Retail	1,752	743	Complaints 12	345	Cilipis Settleu	58%	Chipis Not Settleu	5 42%	Cilipis Oliable to Pursue	ol o
Baths	1,750	744	7	477	i	. 14%		6 86%	Č	0 0
Sauna Equipment & Supplies	1,749	745	3	749		. 33%		2 67%	C	0 0
Recreational Vehicles - Rent & Lease	1,747	746		749	2	67%	:	1 33%		0 0
Truck Driver Training	1,738 1,732	747 748		1,133		0%		1 100%		0 0
Senior Home Care Yoga Instruction	1,732	748	17	1,662	10	59%		0 0% 3 18%		4 24
Health & Diet Food Products - Wholesale & Manufacturing	1,727	750	1/	7 274 3 749	1	33%		2 67%		ol o
Psychics	1,726	751		645		. 25%		3 75%	Ċ	0 0
Caulking Contractors	1,706	752	17	274	1 2	12%	1!	5 88%	C	0 0
Furniture Rent & Lease	1,704	753 754	19	255	11	. 58%		8 42%	(	0 0
Fur Business - Retail	1,700	754	2	913	2	100%		0%	<u>C</u>	<u>) 0</u>
Environmental Consulting & Contracting	1,697	755		1,133		100%		0%		0 0
Insurance Agents Real Estate Services	1,695 1,689	756 757	4	645 2 913		75% 100%		1 25% 0 0%		0 0
Genealogy Services	1,687	758		913		100%		0 0%		0 0
Professional Services - General	1,684	758 759	i	1,133		0%		1 100%	Č	0 0
Fabric Shops	1,678	760	3	749		100%		0%	Ċ	0 0
Stone - Natural	1,676	761	1	1,133		0%		1 100%	C	
Auto Perform, Race & Sport Equipment	1,675	762	2	913	(	0%		2 100%	(	0 0
Auto Lube & Oil - Mobile	1,670	763	g	415	€	67%		3 33%		0 0
Medical Business Administration	1,665	764		477		100%		0%		0 0
Speedometers	1,665 1,661	764 766	- 6	525 2 345		100%		0 0% 9 75%		0 0
Advertising - Internet Meat Brokers	1,661 1,654	766 767	12			25%		0 75%	(	át ő
Billiard Equipment & Supplies	1,634	768		1,133		100%		0 0%		0 0
Energy Conservation Products & Services	1,643	769		645		0%		4 100%		<del>il i</del>
Spas & Hot Tubs - Rental - Wholesale, Manufacturing	1,631	770	1	1,133	l	0%		1 100%	(	0 0
Image & Graphics Printing	1,630	771	10	388		90%		1 10%		0 0
Butchering	1,630	771	3	749	2	67%		1 33%		ol o
Sales Lead Generation	1,625	773	5	578	1	. 20%		4 80%		0 0
Appliances - Used	1.624	774	4	645		75%		1 25%	(	<u>0</u>
Publishers - Periodical	1,622	775 776	4	645		50%		2 50%		0 0
Mobile Telephone Equipment & Supplies  Project Management	1,613			7 477 3 749		14%		6 86%	(	0 0
Project Management Cleaning Services - Commercial Office	1,603 1,595	777 778		1,662		0%	-	3 100% 0 0%		<del>(1 )</del>
Dental Laboratories	1,594	778 779		1,662	i i	0%		0 0%		0 0
Trailers - Repair & Service	1,591	780	4	645	3	75%		1 25%	Ċ	0 0
Drilling & Boring Contractors	1,588	781	C	1,662		0%	(	0%	C	0 0
Entertainers	1,584	782		913	2	100%	(	0%	C	0 0
Services - General	1,582 1,572	783	11	1 368 3 749	9	82%	:	2 18%		0 0
Digital Media	1,572	784		749	1	.1 33%		2 67%		0 0
Magazines - Distributors	1,567	785		749		33%		2 67%		0 0
Tools - Rent	1,566	786		1,662	-	0%		0%		0 0
Electric Bikes Auto Paintless Dent Repair	1,564 1,564	787 787		9 415	<del>                                     </del>	78%		2 22% 0 0%		0 0
Oilfield Equipment	1,560	789		1,662	i			0 0%		0 0
Business Plan Preparation	1.559	790	4	645	3	75%		1 25%	Ċ	ol o
Contractors - Gutters	1,557 1,547	791	5	578	2	40%	:	3 60%	C	0 0
Insulation Materials - Electric	1,547	792	C	1,662	C	0%	(	0%	C	<u>ن</u> 0′
Food & Beverage Services	1,545 1,545	793		578	2	40%	:	3 60%		0 0
Oil & Gas Exploration & Development		793		913		. 50%		1 50%		0 0
Schools - Academic - Pre & Kindergarten	1,539	795		749		33%		2 67%		0 0
Bus Lines Podiatrists	1,537 1,537	796 796		1,662		57%		3 43%		0 0
Baths - Equipment & Supplies	1,533	798	1	1,133	i	0%		1 100%		ólö
Adult Novelties	1,525	799	3	749	i i	0%		3 100%	Ċ	0 0
Concrete - Stamped & Decorative	1,517	800	5	578	1	. 20%	4	4 80%	C	ol 0°
Insurance - Travel	1,508 1,508	801	8	443	4	50%		4 50%	C	0 0
Physicians - Specialists	1,508	801	1	1,133		100%		0%		J 0'
Charity - Local	1,507	803	1	1,133	<del>                                     </del>	100%		0%		0 0
Auto Body Shop Equipment & Sup	1,505	804 804		1,133		100%		0 0% 0 0%	(	0 0
Drafting Services Psychologists	1,505 1,501	806		1,662 1,662	1	0%		0 0%		0 0
Accounting & Bookkeeping Machines	1,497	807	1	1,133	Č			1 100%		0 0
Pianos	1,496	808		1,133		0%		1 100%		0 0
Elevators - Sales & Service	1,494	809		1,133 5 578	3	60%		2 40%		0 0
Frozen Foods - Retail	1,490	810	(	1,662		0%		0%	(	0 0
Auto Restoration	1,488	811	3	749		33%		2 67%		0 0
Electronics - Educational Kits Computers - Training	1,481	812	2	913	1 - 2	100%		0%		0 0
Computers - Training Advertising - Periodical	1,480 1,479	813 814		749 8 443	<del>                                     </del>	100%		0 0% 1 13%		0 0
Naturopaths	1,479	814	1	1,133	ć	0%		1 100%		0 0
Trucking - Light Hauling	1,478	816	Ċ	1,662		0%	(	0 0%		0 0
Television & Radio - Service & Repair	1,476	817		749	3	100%		0 0%		0 0
Tool & Utility Sheds	1,474	818		913	2	100%		0%		ol 0°
Buses - Charter & Rental	1,468	819	2	913	1	. 50%		1 50%	(	0 00
Solar Energy Products - Retail	1,460	820	3	749				2 67%	1	1 33
Molds Bash Charles	1,459	821		1,662	9			0%		0 0
Boat - Charter Chemical Cleaning - Industrial	1,450	822		7 477		71%		2 29%	(	0 0
Chemical Cleaning - Industrial Holistic Practitioners	1,450 1,449	822 824	, , , , , , , , , , , , , , , , , , ,	525		0%		7 100% 4 67%	1	0 0
Contractor - Metal Roofing	1,449	824		5 578	1 5	40%		3 60%	(	<del>ol n</del>
Lasers	1,446	826	1	1,133	1	100%		0 0%		0 0
Weed Control Service	1,445	827		913		100%		0%		0 0
Jniforms	1,442	828		913 913	1	. 50%		1 50%		0 0
Real Estate - Rent to Own	1,439	829	- 2	913	2	100%		0%	- (	0 0
Investment Seminars	1,438	830	3	749		67%		1 33%	(	0 0
Chain Link Fence Sales, Service & Contractors	1,436	831		1,662	ļ	0%		0 0%		0 0
Tools - Electric Mabile Telephone Convice	1,435	832	3	749		67%	1	33%		0 0
Mobile Telephone Service Promotional Products	1,431 1,431	833 833	16	5 289 3 443	4		1.	2 75% 3 38%		1 13° 0 0°
		833	3	443 1 645	l	75%		38%		±1 13.

Industry Classification	Inquiries	Dank by Inquision	Complaints	Rank by Complaints	Cmpls Settled	0/0	Cmpls Not Settled	% Cmpls Unable to Pu	irsue %
Industry Classification Storm Windows & Doors	Inquiries 1,424	Rank by Inquiries 836	Complaints	1,662	Cmpis Settled	0%	Cmpis Not Settled	% Cmpis onable to Pu	0 0
Structural Integration	1,413	837	1	1,133	1	. 100%		0%	0 0
Tile - Ceramic - Manufacturers & Distributors	1,408	838	1	1,133	1	. 100%	(	0%	0 0
Metal Fabricators	1,400	839	2	913	1	. 50%	1	50%	0 0
Wedding Consultants	1,398	840	6	525 645	4	67%	2	33%	0 00
Audio-Visual Equipment - Dealers	1,398	840	4		2	50%	2	2 50%	0 0
Commercial Products Wholesale & Distributor	1,398	840	1	1,133	1	100%		0%	0 0
Auto Repair - Mobile	1,395	843	3	749	0			100%	0 0
Auto Listing Service	1,394	844	3	749	3	100%		0%	0 0
Air Conditioning Repair	1,392	845	2	913	1	. 50%		50%	0 0
Casinos	1,391	846	1	1,133	0	0%		1 100%	0 0
Automobile Dealers - Imported Cars	1,389	847	1	1,133	0	0%		1 100%	0 0
Building Cleaning - Exterior	1,385	848	2	913		0%		2 100%	0 00
Venetian Blinds - Repair & Cleaning	1,383	849	3	749	2	67%		33%	0 0
Hunting & Fishing Services & Supplies	1,382	850	4	645	3	75%		1 25%	0 0
Process Servers	1,372 1,372	851 851	8	443 913	<u>U</u>	0%		1 100% 1 50%	0 0
Party Supplies - Renting			2						0 0
Logistics	1,372	851 854		1,133	1	100%		0%	0 0
Gift Baskets & Parcels	1,370 1,367	855	3	578 1,133	- 4	80%		1 20%	0 0
Medical Testing Companies Bars & Taverns	1,366	856	1	645		25%		3 75%	0 0
Laws Mowers Charnes & Repair	1,366	856	4	645		100%	-	0%	0 0
Lawn Mowers - Sharpen & Repair Holding Companies	1,300	050	9	1,662		0%		0%	0 0
Animals - Nuisance Control - Trapping	1,366 1,360	856 859	1	1,133	1	100%	-	0%	0 00
Animais - Nuisance Control - Trapping Auto Repair - Maintenance	1 357	860	1	1,133	4	50%		1 50%	0 0
Marinas	1,357 1,357	860	9	443		50%	-	38%	0 0
Dental Equipment & Supplies	1,351	862	1	1,133		05%		1 100%	0 0
Books - Wholesale	1,345	863	18	263	3	17%	15	5 83%	0 0
Patio Cover	1,345	863	4	645	1	. 25%		3 75%	0 0
Recycling Centers	1,345	863	7	913		100%	-	0%	0 0
Concrete - Ready Mixed	1,344	866	1	1,133	1	0%	1	1 100%	0 0
Insulation Materials	1.341	867	1	1,133	1	. 100%	-	0 0%	0 00
Waste Reduction, Recycle Service - Industrial	1,340	868	1	1,133 749		100%	· ·	0%	0 0
Fire Protection Contractor	1,340	868	n	1,662	0			0%	0 0
Gymnastic Instruction	1,336	870	5	578	4			0%	1 20
Craft Supplies	1,332	871	8	443	4	50%	2	1 50%	0 0
Tile & Marble	1,330	872	5	578	1	20%		4 80%	0 0
Truck Equipment & Parts	1,329	873	5	578	4		1	1 20%	0 0
Liquor Stores	1,321	874	0	1,662	0	0%		0%	0 0
Engineering Contractors - General	1,317	875	0	1,662	0	0%		0%	0 0
Gazebos		876	0		0	0%		0%	0 0
Notaries Public	1,315 1,312	877	1	1,662 1,133	0	0%		1 100%	0 0
Home Sitting Services	1,312	877	0	1,662	ō	0%	-	0%	0 00
Coupon Book Promotions	1,309	879	4	645	0	0%	5	3 75%	1 25
Auto Repairing - Foreign	1,309	879	2	913	2	100%	- C	0%	0 0
Hypnotherapists - Hypnotists	1,305	881	2	913	1	. 50%	1	1 50%	0 0
Screen Printing	1,303	882	4		1	. 25%	3	75%	0 0
Candy & Confectionery - Retail	1,299	883	1	1,133	1	. 100%	(	0%	0 0
Janitors Equipment & Supplies	1,297	884	1	1,133	1	100%	(	0%	0 00
Senior Citizens Service Organization	1.292	885	0	1,662	0	0%	(	0%	0 0'
Luggage - Retail	1,290	886	6	1,662 525	3	50%	3	50%	0 0
Recruitment Services	1,289	887	0	1,662	0	0%	(	0%	0 0
Video Tapes & Discs Sales & Rentals	1,287	888	10	388	1	10%	9	90%	0 0
Gardeners	1,285	889	2	913	0	0%		100%	0 0
Theatrical Agencies	1,285	889	0	1,662	0	0%	(	0%	0 0
House Furnishings & Services	1,284	891	4	645	4		(	0%	0 0
Personnel Consultants	1,283	892	2	913	2	100%		0%	0 0
Contractor - Gas	1,282	893	0	1,662	0	0%	(	0%	0 0
Alternators & Generators - Retail	1,281 1,280	894	3	749	3	100%		0%	0 0
Utilities Underground - Locating	1,280	895	1	1,133	1	. 100%	(	0%	0 0'
Vehicle Transport Services	1,279	896	4	645	4		(	0%	0 0
Fence Posts & Fittings	1,279	896	0	1,662	0	0%		0%	0 0
Public Utility Consultants	1,276	898	9	415	9	100%		0%	0 0
Contractors Equipment & Supplies - Rent & Lease	1,276	898	3	749	3	100%		0%	0 0
Shopping Centers & Malls	1,275	900	5	578	5	100%		0%	0 0
Bankruptcy Assistance & Services	1,271	901	3	749	3	100%		0%	0 0
Jewelry Buyers	1,271	901	1	1,133	0	0%		1 100%	0 0
Furniture Cleaning Air Conditioning Supplies & Parts	1,270 1,270	903 903	12	345	10	83%		2 17%	0 0
Air Conditioning Supplies & Parts			- 0	1,662	<u>U</u>				0 0
Pet Cemeteries, Crematories & Supplies Class Coating & Tinting	1,270	903	9	1,662		0%		0%	0 0
Glass Coating & Tinting	1,266	906	2	913	1	50%		50%	1 50
Computers - Used Auto Services - Oil & Lube	1,265	907 908	11	913		0%		1 50% 5 45%	0 0
Real Estate - Rentals by Individuals	1,264 1,264	908	11	1,662		0%		0 45%	0 0
Cabin, Cottage & Chalet - Rentals	1,263	910	23		17			5 26%	0 0
Ventilating Contractors	1,263	910	23	224 749	1/	33%		2 67%	0 0
Ventilating Contractors China & Glassware - Retail	1,261	911	3	1,662	1	0%		0 0%	0 0
Truck accessories	1,246 1,238	913	2	749	<u>u</u>	100%	-	0%	0 0
Brewers		914		749		100%		0%	0 0
Industrial Products Wholesalers & Distributors	1,237	914	3	913	<u></u>	100%		0%	0 0
Staffing - Technical	1,234 1,233	915	2	1,662	2	0%		0%	0 0
Leather Goods - Dealers	1,233	917		578	3	60%		9 40%	0 0
Water Gardens Fountains & Ponds	1,226	918	1	1,133		0%	1	1 100%	0 0
Display Designers & Producers	1,225	919	3	749	1	. 33%		2 67%	0 0
Travel Agent Mills	1,225	920	3	913	1	100%		0%	0 0
Night Clubs	1,217	921	2	913	2	0%		2 100%	0 0
Chemicals	1,200	922	1	1,133	1	100%	- i	0%	0 0
Trucking - Water Hauling	1,200	922	1	1,662	1	0%	,	0%	0 0
Paving Materials	1,198	924	3	749	0	0%	-	3 100%	0 0
F O	1,195	925	1	749	7	100%	i	0 0%	0 0
						130 70			, 0
Foods - Carry Out Gun Dealers	1.193	926	4	645	1	. 25%1		31 75%l	0 0
roous - Carry Out Gun Dealers Massage Equipment & Supplies	1,193 1,191	926 927	4	1,662				3 75% 0 0%	0 0° 0 0° 1 17°

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	0/0	Cmpls Not Settled	% Cmpls Unable to Pursue	%
Schools - Academic - Special Education	1,190	928	2 complaints	1,133	1	100%	Cinpis Not Settled	0% Chipis chable to ruisue	0 09
Adult & Continuing Education	1,188	930	2	913	2	100%	C	0%	0 09
T-Shirts	1,186	931	1	1,133	0	0%	1	100%	0 09
Engineers - Civil	1,180	932	0	1,662	0	0%	(	0%	0 09
Jewelry Repair	1,178	933	2	913	2	100%		0%	0 09
Picture Frames - Dealers	1,174	934	2	913 749	1	. 50%	1	50%	0 09
Boat Equipment & Supplies	1,173	935	3	749	3	100%		0%	0 09
Commercial Products Manufacturers	1,169	936	10	388				0%	0 09
Apartment Finding & Rental Service	1,169	936	0	1,662 749	0			0% 0 2 67% 0	0 09
Plastering Contractors Mens Clothing & Furnishings - Wholesale & Manufacturers	1,160 1,156	938 939		578	1	33%		60% C	0 09
Timeshare Resale and Rental Marketing	1,156	939	3	749	2	0%	7	0 0%	3 1009
Adult Entertainment	1,155	941	3	749	3	100%	7	0%	0 09
Oilfield Hauling	1,155	941	1	1,133	1	. 100%		0%	0 09
Cleaning Systems Press, Chemical	1,154	943	1	1,133		100%	Č	0%	0 09
Career & Outplacement Counseling	1,152	944	0	1,662	0	0%	Ċ	0%	0 09
Stone Setting - Interlocking Pavers	1,150	945	3	749	1	. 33%	2	2 67%	0 09
Shirts - Custom Made	1,150	945	1	1,133	1	. 100%	C	0%	0 09
Cargo & Freight Containers	1,147	947	1	1,133	1	. 100%	0	0%	0 09
Brick - Concrete, Pumice	1,141	948	3	749	1	. 33%	2	2 67%	0 09
Auto Air Conditioning	1,140	949	1	1,133	1	100%	C	0%	0 09
Trailers - Rent & Lease	1,138	950	2	913	1	. 50%	1	50%	0 09
Product Sales - General	1,137	951	3	749	3	100%		0%	0 09
Golf Equipment & Supplies - Retail	1,137	951 953		1,133	1	. 100%		0%	0 09
Boat Builders	1,133	953	1	1,133	0	0%	1	100%	0 09
Pharmacy - Compounding	1,132	954	3	749	3	100%		0%	0 09
Tours - Wholesale	1,130	955	3	749	3	100%	ļ .	0%	0 09
Medical Alarms	1,127	956 956	1	1,133	0	0%		0% 1	0 09
Nutrition Identification Card Service	1,127 1,126	956 958	14	1,662 312	0	64%		36%	0 09
Eviction Service	1,120	958	14	1,133	9	0%		100%	0 09
Leather Clothing - Retail	1,126 1,126	958	1	1,133	0	0%	<del> </del>	0 0%	0 09
Book, Compact Disc, & DVD Clubs	1,125		0	1,662	0	0.76	7	0%	0 09
Copiers & Copier Supplies	1,122	961 962	2	913	1	0%	1	50%	01 09
Printing Brokers	1,117	963	1	1,133	0	0%		100%	0 09
Entertainment Bureaus	1,116	964	4	645	2	50%		2 50%	0 09
Rustproofing & Undercoating - Auto	1,115	965	0	1,662	0	0%	0	0%	0 09
Plumbing Plan Services	1,112	966	5	578	5	100%		0%	0 09
Artificial Turf	1,112	966	0	1,662	0	0%	0	0%	0 09
Floors - Industrial	1,110	968	2	913	0	0%	2	2 100%	0 09
Swimwear & Accessories	1,110	968	1	1,133	0	0%	1	100%	0 09
Lighting Systems & Equipment	1,110	968	0	1,662	0	0%		0%	0 09
Greenhouses	1,102	971	0	1,662	0			0%	0 09
Photography Sales	1,100	972	5	578	1	. 20%	4	80%	0 09
College Savings Plans	1,099	973	0	1,662	0	0%		0%	0 09
Recreation Centers DNA Testing	1,092 1,092	974 974	9	415 1,133	7	78% . 100%	<del> </del>	2 22% 0	0 09
Bottle Return Depot	1,090	976	1	1,662	1	0%		0 0%	0 09
Bins	1,050	977	5	579	1	20%		1 80%	0 09
Saddlery & Harness	1,088 1,082	978	3	578 749	3	20% 100%		0%	0 09
Controls, Control Sys & Regulators	1,082	978	1	1,133		. 100%	Ċ	0%	0 09
Fax Transmission Service	1,082	978	1	1,133	0	0%	C	0%	1 1009
Permanent Make Up	1,082	978	1	1,133	1	. 100%	C	0%	0 09
Safety Equipment & Clothing	1,082	978	0	1,662	0	0%	0	0%	0 09
Dentistry - Cosmetic	1,078	983	1	1,133	0	0%	1	100%	0 09
Auto Service - Specialty Parts	1,077	984	1	1,133	0	0%	1	100%	0 09
Farms	1,076	985	3	749	1	. 33%		67%	0 09
Proofreading	1,074	986	0	1,662	0	0%		0%	0 09
Electrolysis	1,073	987	0	1,662	0			0%	0 09
Furniture - Used Wheel Alignment, Frame & Axle Service - Auto	1,072 1,070	988	2	913	0	0%		100%	0 09
	1,063	989	13	327		0%		0 0%	
Media Consultant Convention Services & Facilities	1,061	990	13	1,133	0	0%	1	100%	0 09
Outlets - Stores, Factory, Mills	1,055	992	3	749	2	67%	1	33%	ol no
Concrete Construction Forms & Accessories	1,054	993	0	1,662	0	0%	Ċ	0%	0 09
Computer Printers Sales & Service	1,049	994	1	1,133	0	0%	1	100%	0 09
Insurance - Accident & Health	1,048 1,043	995	3	749	3	100%		0%	0 09
Patent Agents		996	0	1,662	0	0%		0%	0 09 0 09 0 09
Eyeglass Suppliers	1,042	997	- 8	443	4	50%		50% C	0 09
Physicians & Surgeons - Dermatology	1,042	997	0	1,662	0	0%		0%	0 09
Piling	1,042	997	0	1,662	0	0%		0%	0 09
Loan Modification	1,040	1,000	1	1,133	1	. 100%		0%	0 09
Engines - Fuel Injection Service & Parts	1,038	1,001	0	1,662	0	0%		0%	0 09
Door-to-Door Freezer Food Sales	1,034	1,002	9	415	8	89%	-	11%	0 09
Fire Extinguishers	1,033	1,003	1	1,133	0	0%		100%	0 09
Animal Breeders Wasta Centainers	1,029	1,004	4	645	0	0%	1	1 100%	0 09
Waste Containers Water - Bottled & Bulk	1,029 1,024	1,004 1,006	2	913 1,133	1	. 50%	-	1 50% C	0 09
			1		0		<del>                                     </del>	0%	0 09
Senior Housing/Living Radio Stations & Broadcast Companies	1,024 1,022	1,006 1,008	0	1,662	0	0%			0 09
Magazine Sales	1,022	1,008	<u>U</u>	1,662 415	3	33%		0% C	0 09
Buildings - Metal	1,019	1,010		1,662	3	0%	7	0 0%	0 09
Contractors - Ceiling	1,016	1,010	0	1,662	0	0%	1	0 0%	0 09
Furniture - Childrens	1,014	1,012	4	645	4		,	0%	0 09
Internet Gaming	1,013	1,012	6			100%	7	0 0%	0 09
		1,014	1	525 1,133	1	100%	i	0%	0 09
	1.012			1,155	1		i		ol 00
Coffee Break Service & Supplies	1,012		0	1.6621		11%1		0%	
Coffee Break Service & Supplies	1,012 1,012	1,014	0	1,662 1,662	0	0%			0 09
Coffee Break Service & Supplies Yacht Charter Broker	1,012 1,012 1,011	1,014 1,016	0 0 3	1,662	0	0%	0	0%	0 09 0 09 2 679
Coffee Break Service & Supplies Yacht Charter Broker Machine Tools Trophies	1,012 1,012 1,011 1,010 1,010	1,014 1,016 1,017 1,017	0 0 3 1	1,662 749 1,133	0	0% 0% 100%	0	0% 0 33% 2 0% 0	2 679 0 09
Marine Equipment & Supplies           Coffee Break Service & Supplies           Yacht Charter Broker           Machine Tools           Trophies           Water Heaters - Repairing	1,012 1,012 1,011 1,010 1,010 1,009	1,014 1,016 1,017	0 0 3 1 0	1,662 749	0	0% 0% 100% 0%	1	0% C 33% 2 0% C 0 0 0% C 0 0 0 0	2 679 0 09 0 09
Coffee Break Service & Supplies Yacht Charter Broker Machine Tools Trophies	1,012 1,012 1,011 1,010 1,010	1,014 1,016 1,017 1,017	0 0 3 1 0 0	1,662 749 1,133	0	0% 0% 100% 0 0 0 0 0 0	1	0% 0 33% 2 0% 0	2 679 0 09

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cmpls Unable to Pursue	e %
Novelties - Retail	1,002	1,021	1	1,133	0	0%	1	100%	0 0
Asbestos & Asbestos Products	1,002	1,021	0	1,662	0	0%		0%	0 0
Books - Used & Rare	1,001 993	1,024	11	368	11			0%	0 0
Auto Dealers - Online Trailers - Equipment & Parts	993	1,025 1,026	1	1,133 645	1	. 100%		0%	0 0
Office & Desk Space Rental Service	992	1,026	2	913	2	100%		0%	0 0
Guns - Air, BB and Pellet	992	1,026	1	1,133	1	100%	Č	0%	0 0
Audio-Visual Equipment - Service & Repair	991	1,029	1	1,133	1	100%	Ċ	0%	0 0
Basement - Finishing	985	1,030	4	645	1	. 25%	3	75%	0 0
Cigar & Cigarette & Tobacco Dealers - Retail	978	1,031	1	1,133	1	. 100%	C	0%	0 0
Lamps - Supplies & Parts	976	1,032	0	1,662	0	0%		0%	0 0
Electric Scooters	975 972	1,033 1,034	2	913 645	1	50%		50% 25%	0 0
Banking Services Sandblasting	968	1,034	4	1,662		0%		0%	0 0
Business Opportunity Companies	966	1,036	0	1,662	0	0%		0%	0 0
Custom Brokers	964	1,037	1	1,133	1	0%	Č	0%	0 0
Auto Parts & Supplies - Custom Wheels/Rims	961	1,038	3	749	1	. 33%	2	67%	0 0
Auto Repair & Service - Diesel	960	1,039	2	913	1	50%	1	50%	0 0
Window Shades	950	1,040	2	913	0	0%	2	100%	0 0
Water Supply Systems	948	1,041	0	1,662	0	0%		0%	0 0
Railroads	947 945	1,042		1,133	1	100%		0%	0 0
Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg Roof Decks	945	1,043	1	1,133	<u>U</u>	0%		100%	0 0
Alternators & Generators - Auto Repair	942	1,043 1,045	3	1,662 749	3	100%		0%	0 0
Costumes - Masquerade & Theatrical	941	1,046	3	749	0	0%	-	100%	0 0
Fences - Vinyl	940	1,047	15	300	2	13%	13		0 0
Physicians & Surgeons - Osteopathic-D.O.	938	1,048	0	1,662	0	0%		0%	0 0
Insurance Services - Commercial	935	1,049	2	913	2	100%		0%	0 0
VOIP (Voice Over Internet Protocol) Sales & Service	934	1,050	27	193	4	15%	12	2 44% 1	
Commercial Painting Contractor	934	1,050	0	1,662	0	0%		0%	0 0
Sweepstakes	934 933	1,050	0	1,662	0	0%		0%	0 0
Gymnasiums Truck Rent & Lease	933	1,053	13	327	9		4	31%	4 6
Sporting Goods - Repair	932	1,054 1,055	3	1,662 749	3	0%		0%	0 0
Mirrors	929	1,056	7	1,662	<u> </u>	0%		0%	ol r
Insurance - Fire & Flood Specialists	925	1,057	1	1,133	1	. 100%		0%	0 0
Aromatherapy & Essential Oils	924	1,058	4	645	3	75%	i	25%	0 0
Furniture - Outdoor	923	1,059	6	525	4	67%	2	33%	0 0
Internet Auction Service	921	1,060	4	645	3	75%	1	25%	0 0
Home Repair & Maintenance	920	1,061	10	388	4		5	50%	1 10
Barbecue Equipment & Supplies	920	1,061	4	645	1	. 25%		3 75%	0 0
Executive Search Consultants	918 916	1,063	0	1,662	0	0%		0%	0 0
Antiques - Repair & Restore Pumps - Dealers	916	1,064 1,065	0	1,662 913	1	50%		0%	1 50
Bicycles - Repair	910	1,065	2	645	1	50%		2 50%	1 50 0 0
Attorneys & Lawyers - Traffic Law	910	1,066	3	749	2	67%	1	33%	0 0
Contractor - Flat Roof	909	1,068	0	1,662	0	0%	C	0%	0 0
Office Furniture & Equipment - Installation	909	1,068	0	1,662	0	0%	C	0%	0 0
Hair Products and Equipment	908	1,070	9	415	4		5	56%	0 0
Pipe & Valve Fitters	906	1,071	0	1,662	0	0%		0%	0 0
Amusement Parks & Places	904 904	1,072	6	525 749	3	50%		3 50% 33%	0 0
Contractors Equipment & Supplies - Dealers & Services	903	1,072 1,074	3	1,662					0 0
Truck Caps & Shells Garage Organizers	899	1,074	1	1,133	1	100%		0%	0 0
Legal Information Services	897	1,076	5	578	4	80%	i	20%	0 0
Manufactured Homes Distributors & Manufacturers	897	1,076	2	913	2	100%	C	0%	0 0
Concrete Pumping Service	894	1,078	1	1,133	1	100%		0%	0 0
Compact Discs, Tapes & Records - Retail	890	1,079	2	913	1	. 50%		50%	0 0
Electric Motors - Dealers & Repairing	887	1,080	0	1,662	0			0%	0 0
Nursing Homes Public Pelations Counselors	886 881	1,081 1,082	0	1,662	0	0%		0%	0 0 0 0
Public Relations Counselors Music & Messaging Services	881	1,082	0	1,662 415	7	78%		2 22%	7 0
Building Materials - Used	880	1,083	7	415	7	29%		71%	0 0
Upholstery and Rug Cleaning	878	1,085	Ó	1,662	0	0%	Č	0%	0 0
Watches - Dealers	877	1,086	_ 1	1,133	1	100%		0%	0 0
Generators - Electric	875	1,087	0	1,662	0	0%		0%	0 0
Kitchen Cabinets - Refinishing, Refacing & Resurfacing	874	1,088	1	1,133 1,133	0	0%		0%	1 100
Tourists Homes	874	1,088	1	1,133	1			0%	0 0
Home Automation	874	1,088	0	1,662	0	0%	(	0%	0 0
Appliances - Installation Schools - Academic - Elementary & Secondary	872 872	1,091 1,091	3	749 1,662		67%		33%	0 0
			9						1
Tile - Non-Ceramic - Contractors & Dealers	870	1,093	3	749	1	. 33%	2	67%	0
Teachers Agencies	868	1,094	1	1,133	1	. 100%		0%	0 0
Laser Eye Surgery	867	1,095	0	1,662	0	0%		0%	0 0
Cocktail Lounges	866	1,096	0	1,662	0	0%	(	0%	0 0
Equestrian Services	865	1,097	3	749	2			33%	<u>u</u> 0
Sporting Goods - Wholesale & Manufacturers	865 859	1,097	2	913 913	1	50%		50%	0 0
Alternative Medicine Landscape Contractors - Commercial	859 859	1,099 1,099	2	1,133		100%		0%	0 0
Batteries - Storage-Retail	858	1,101	0	1,133		0%	1	0 0%	0 0
Fank Heads	858	1,101	0	1,662	0	0%		0%	ol c
Beer Home Brewing Equipment & Supplies	856	1,103	1	1,133				0%	1 100
Art Goods	854	1,104	9	415	1	0%	8	89%	0 0
Training - Video Instruction Tapes	851	1,105	10	388	1	. 10%	- 8	80%	1 10
Storage - Liquid & Bulk	851	1,105	4	645	2	2 50%	2	50%	0 0
ire & Flood Emergency Service	849	1,107	1	1,133	1	100%		0%	0 0
Animal Insemination - Artificial	847 846	1,108	1	1,133	1	100%		0%	
Construction Equipment Sales / Services Party Plans - In-Home	846	1,109 1,109	1	1,133 1,133	1	100%	1	100%	0 0
Telephone Equipment & Systems Service & Repair	846	1,109	1	1,133	0	0%	-	100%	0 0
Paintball - Games & Supplies	845	1,112	4	645	4			0%	0 0
Garbage Disposal Equipment - Industrial & Commercial									

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cmpls Unable to Pursue	%
Chauffeur Service	11iquiries 84	5 1,112	Complaints	1,662		0%	Chipis Not Settled	0%	0 0
Marble - Cultured	84	4 1,115	0	1,662	Č	0%		0%	0 0
Stables	84	2 1,116	1	1,133	i	0%		1 100%	0 0
Audio-Visual Consultants	84	2 1,116	i o	1,662	i	0%		0%	0 0
Trailers - Automotive Utility	84		3	749	2	67%		1 33%	0 0
Contractor - Decorative & Specialty Concrete	83		5	578		40%		40%	1 20
Safety & Rescue Equipment Sales & Services	83	7 1,120	0	1,662		0%		0%	0 0
Irrigation Consultants	83	1,121	. 0	1,662		0%		0%	0 0 1 20 0 0
Personal Trainers	83-	4 1,122		578	2	40%		40%	1 20
Franchising	83	1 1,123	1	1,133	1	100%		0%	0 0
Pet Day Care	83	1 1,123	1	1,133	1	100%		0%	0 0
Deck - Repair	83	0 1,125	1	1,133	1	100%	(	0%	이 0
Advertising - Telephone	82	9 1,126	0	1,662		0%		0%	0 0
Fish & Seafood - Retail	82	5 1,127	1	1,133	1	100%		0%	0 0
Assisted Living Centers & Adult Family Homes	82	1,128	0	1,662	(			0%	0 0
Bathroom Remodeling - Walk-In Tubs	82-	1,129	0	1,662		0%		0%	0 0
Warehouses - Merchandise	82	1,130	7	477	3	43%	4	57%	0 0
Party Planning	82	3 1,130	0	1,662	l	0%		0%	0 0
Formal Wear	82	1 1,132		749	3	100%		0%	0 0
Paving Stones	82	1 1,132	! 3	749	3	100%		0%	0 0
Hydroponics - Equipment & Supplies	81:	8 1,134	0	1,662		0%		0%	0 0
Dog Daycare	81	7 1,135	0	1,662	l	0%		0%	nl o
Sales Organizations	81	5 1,136	1	1,133	1	100%		0%	0 0
Snow Removal Service - Commercial	81	1,137	2	913	C			2 100%	0 0
Foundation Repair & House Leveling	80		0	1,662		0%		0%	0 0
Computers - Wholesale & Manufacturers	80	7 1,139	9	415	2	2 22%		67%	1 11
Auto Service - Sound Systems Sales & Service	80	7 1,139	2	913		50%	(	0%	1 50 0 0
Trailer Hitches	80	7 1,139	0	1,662		0%		0%	0 0
Tire Retread & Repair	80	6 1,142	. 0	1,662		0%		0%	0 0
Food - Sales & Delivery	80-	4 1,143		1,133		0%		1 100%	이 0
Boilers - New & Used	80	3 1,144		1,662		0%		0%	0 0
Linens - Retail	80			525		83%		1 17%	0 0
Handbags	80		1	1,133				1 100%	0 0
Computer Business Services	80		7 0	1,662		0%		0%	0 0
Snow Removal Service - Roof	79		ol ol	1,662	1 0	0%		0%	0 0
Drapery & Curtain Fabrics - Retail	79	5 1,149	3	749	1 2	67%		33%	0 0
Laundries - Self Service	79	3 1,150	3	749		67%		1 33%	0 0
Attorneys & Lawyers - Bankruptcy & Taxes	79	1 1,151	. 1	1,133	1	100%		0%	0 0
Wheelchair & Disability Transportation	78	8 1,152	1	1,133	1	100%		0%	0 0
Video Games - Service & Repair	78		4	645	1	25%		3 75%	0 0
Taxidermists	78		1	1,133		100%		0%	0 0
Butchers Equipment & Supplies	78	5 1,153	8  0	1,662		0%		0%	이 0
Dentist - Orthodontist	78-	4 1,156	0	1,662		0%		0%	0 0
Linen Supply Service	78-	4 1,156	0	1,662	ì	0%		0%	0 0
Modeling Schools	78	3 1,158	0	1,662	i	0%		0%	0 0
Air Pollution Control	77	8 1,159	0	1,662		0%		0%	0 0
Recreational Vehicles - Storage	77	6 1,160	4	645	2	2 50%		2 50%	0 0
Technical Manual Preparation	77		6			100%			0 0
Child Care - In Home	77	5 1,161 5 1,161	. 4	525 645		25%		0% 0 3 75% 0	0 0
Cranes	77-		i o	1,662		0%		0%	0 0
Irrigation Systems - Install/Design	77-		0	1,662		0%		0%	0 0
Carpet & Rug Pads, Linings & Accessories	77.	2 1,165	2	913		100%		0%	0 0
Bed Bug Removal	77.	2 1,165	0	1,662	ī	0%		0%	0 0
Auto Diagnostic Service	77	1,167	1	1,133	1	100%		0%	0 0
Sprinklers - Automatic - Fire	77		0	1,662	(	0%		0%	0 0
Golf Courses - Public	76	8 1,169	2	913		100%		0%	0 0
Marketing - Home Based Business	76	1,169	0	1,662	C			0%	0 0
Steel Erectors	76		. 0	1,662		0 0%		0%	0 0
Connectors - Electric	76-	4 1,172	1	1,133	1	100%	1	0%	0 0
Optical Equipment & Supplies	76	1 1,173	3	749		67%		1 33%	0 0 0 0 0 0
Camping Equipment	76	0 1,174	2	913	1	50%		1 50%	0 0
Coffee & Tea Shops	76 75	9 1,175	i 2	913	] 2	100%		0%	이 0
Cremation Services	75	5 1,176	0	1,662	0	0%		0%	0 0
Glass - Beveled, Carved, Ornamental	75	5 1.176	0	1,662		0%		0%	0 0
Laboratories - Testing	75	1 1,178	0	1,662		0%		0%	n 0
Manicuring	75 74	1,179	5	578	4			1 20% ( 3 75% (	0 0
Landscaping Clean-Up - Spring & Fall			)  4	645	1				0 0
Auto Repair & Service - Airbags	74		1	1,133	1	100%		0%	0 0
Beverages - Wholesale & Distribution	74	8 1,180	) 1	1,133	1	100%		0%	0 0
Schools - Home Study	74	6 1,183	0	1,662		0%		0%	0 0
Hair Removing Equipment & Supplies	74-	4 1,184	1	1,133	1	100%		0%	0 0
Winemaking Equipment & Supplies	74:	2 1,185	i 1	1,133	1	100%		0%	이 0
Attorneys & Lawyers - Personal Injury & Property Damage	74	2 1,185	0	1,662		0%		0%	0 0
Credit Cards - Protection Service	74	0 1,187	1 6	525		100%		0%	0 0
Computers - Cable & Installation	74	0 1,187	1 0	1,662		0%		0%	0 0
Airport Transportation	73	8 1,189	4	645				0%	0 0
Scaffolding & Aerial Lifts	73			1,662		0%		0%	0 0
Suits - Custom Made	73	6 1.191	. 2	913	i	50%		1 50%	0 0
Laboratories - Medical	73	5 1,192	0	1,662	1 0	0%		0%	0 0
Tires - Commercial Sales & Service	73 73	4 1,193	5	578	1 2	40%		3 60%	0 0
Lecture & Seminar Bureaus	73-		3	749		100%		0%	ol 0
			1	1,133	Ī	0%		1 100%	0 0
			1 2	913	7	0%		1 50%	1 50
Glass, Mirror & Screen Companies	73	1 196				100%			0 0
Glass, Mirror & Screen Companies Designers - Apparel	73:	2 1,196	2	913					
Glass, Mirror & Screen Companies Designers - Apparel Fire Protection Consultants	73: 73: 73: 72:	2 1,196 0 1,197	' 2	913 443		63%		2 25%	1 13
Glass, Mirror & Screen Companies Designers - Apparel Fire Protection Consultants Videographers	73. 73. 72.	2 1,196 0 1,197 9 1,198	2 8	443	5	63%		0 0% 2 25% 5 71%	1 13
Glass, Mirror & Screen Companies Designers - Apparel Fire Protection Consultants Videographers Sports Memorabilia	73. 73. 72. 72.	2 1,196 0 1,197 9 1,198 8 1,199	2 8	443 477	5	63% 2 29%		71%	0 0 1 13 0 0
Glass, Mirror & Screen Companies Designers - Apparel Fire Protection Consultants Videographers Sports Memorabilia Embroidery	73. 73. 72. 72. 72.	2 1,196 1,197 9 1,198 8 1,199 8 1,199	2 8 8 7 0	443 477 1,662	2	63% 2 29% 0 0%		5 71% (	0 0
Glass, Mirror & Screen Companies Designers - Apparel Fire Protection Consultants Videographers Sports Memorabilia Embroidery Doors - Installation	73. 73 72: 72: 72: 72:	2 1,196 0 1,197 9 1,198 8 1,199 8 1,199 7 1,201	2 8 8 7 0	443 477 1,662 415	2	63% 2 29% 0 0% 7 78%		5 71% ( 0 0% ( 2 22%	0 0 0 0
Glass, Mirror & Screen Companies Designers - Apparel Fire Protection Consultants Videographers Sports Memorabilia Embroidery Doors - Installation Beds - Wholesale & Manufacturers	73. 73. 72. 72. 72. 72. 72.	2 1,196 0 1,197 9 1,198 8 1,199 8 1,199 7 1,201	2 8 8 7 7 9 0 0 9 1 1	443 477 1,662 415 1,133	2	5 63% 2 29% 0 0% 7 78% 0 0%		5 71% () 0% () 22% () 100% ()	0 0 0 0 0 0
Glass, Mirror & Screen Companies Designers - Apparel Fire Protection Consultants Videographers Sports Memorabilia Embroidery Doors - Installation	73. 73 72: 72: 72: 72:	2   1,196 0   1,197 9   1,198 8   1,199 7   1,201 5   1,202 5   1,202	2 8 8 7 7 9 0 0 9 1 1	443 477 1,662 415	2	63% 2 29% 0 0% 7 78%		5 71% ( 0 0% ( 2 22%	0 0 0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cmpls Unable to Pursue	%
Teeth Whitening Services	723	1,205		13	0 0%	2	2 100% 0	0 09
Seals - Notary & Corporation	723	1,205	0 1,	62	0 0%	C	0%	0 09
Skating Equipment & Supplies	721	1,208	7	77	0 0%	5	71% 2	2 299
Real Estate Maintenance Protection Plan	718	1,209	4	45	4 100%	(	0% 0	0 09
Furniture - Rustic	717	1,210	3	49	2 67%	1	1 33% 0	0 09
Answering Services	717	1,210		62	0 0%	C	0%	0 09
Pipes & Smokers Articles	716	1,212	6	25	3 50%		50%	0 00
Animal Shelters	714	1,213		45	3 50% 3 75%	1	50% 0 1 25% 0	0 09 1 259 0 09
Boat Renting & Leasing	711			45	0 0%	-	3 75% 1	1 250
Roof Structures	711	1,214	1 1	.33	1 100%		0%	0 00
Electric Equipment - Manufacturers	710	1,216	2	13	2 100%		0%	0 09
Tree Service - Pruning	710	1,216	0 1	62	0 0%		0 0%	0 0
Printing Equipment	710	1,218	1 1,		1 100%		0 0%	0 09
					0 0%		0%	0 09
Potatoes - Processed	708	1,219	0 1,	62				0 09
Boutiques	704	1,220 1,221		49	3 100%		0% 0	0 09
Exporters	697	1,221	1 1,	.33	1 100%		0%	0 09
Fertilizers	697		0 1,		0 0%		0% 0	0 09
Trademark Agents & Consultants	696	1,223	3	49	3 100%		0%	0 09
Steel Distributors & Warehouses	694	1,224	0 1,	62	0 0%		0% 0	0 09
Insurance - Employee Benefits	693	1,225	0 1,	62	0 0%		0%	0 09
Wood Finishing	691	1,226	4	45	2 50%	2	2 50% 0	0 09
Packaging Materials	691	1,226	1 1,	.33	0 0%	1	1 100% 0	0 09
Estheticians	690	1,228	1 1,	.33	1 100%	C	0%	0 09
Advertising - Newspaper	688	1,229	6	25	6 100%	(	0%	0 09
Maternity Clothes	688	1,229	3	25 49	2 67%	1	1 33% 0	0 09
Swimming Pool Manufacturers & Distributors	688	1,229	3	49	2 67%	í	0% 1	1 339
Balloons - Manned	687	1,232		25	5 83%	1	1 17% 0	0 00
Art Supplies	684	1,233	0 1	62	0 0%		0 0%	0 09
Hockey Clubs	680	1,233	0 1,	62	0 0%		0 0%	0 09
Trade Shows, Expositions & Fairs	678	1,234	U 1,	78	3 60%		2 40% 0	0 09
	6/8	1,235	2	112				0 09
Restaurant Equipment - Repair & Service	676	1,236 1,236	2	13	1 50%		1 50% 0	09
Lumber - Wholesale	676	1,236	0 1,	662	0 0%		0% 0	0 09
Wheel Chairs	675	1.238		177	3 43%	4	57% 0	0 09
Auto Electric Equipment	675	1,238		.33	1 100%		0% 0	09
Fasteners - Industrial & Construction	675	1,238	0 1,		0 0%	(	0%	0 09
Auto Warranty Service	672	1,241	3	49	3 100%		0%	0 09
Sewing Machines - Service & Repair	668	1,242	1 1,	.33	0 0%	1	1 100% 0	0 09
Mailing Services - Drop Shipper	667	1,243	9	15	2 22%	7	7 78% 0	0 09
Hydraulic Equipment & Supplies	667	1,243	1 1,	.33	0 0%	1	1 100% 0	0 09
Door & Gate Operating Devices	665	1,245		.33	1 100%	(	0%	0 09
Video Games - Rent & Lease	665	1,245	1 1.	.33	004	1	1 100% 0	0 00
Estates - Appraisals, Sales & Auctions	663	1,247	4	45	1 25%	9	75%	0 00
Towers	663	1,247	2	13	0 0%	7	2 100%	0 00
Computers - Disaster Recovery	660			62	0 0%		0%	0 09 0 09 0 09 2 679
Pomodoling Convices	650	1,249	3	49	0 0%		220/	3 679
Remodeling Services	658	1,250	3	49	0 0%		1 33% 2	2 0/3
Coffee Brewing Devices	657	1,251	0 1,	662	0 0%		0% 0	0 09
Food Products - Organic	656	1,252	1 1,	.33	0 0%		1 100% 0	0 09
Childrens & Family Entertainment	656	1,252		62	0 0%		0% 0	0 09
Pianos - Tuning & Repair	655 654	1,254 1,255	0 1,	62	0 0% 2 100%		0% 0	0 09
Audiologists		1,255		13	2 100%		0%	0 09
Air Courier Service	653	1.2561	0 1,	62	0 0%	C	0%	0 09
Pet Foods - Wholesale & Manufacturers	653	1,256	0 1,	62	0 0%	C	0% 0	0 09
Building Envelope Restoration	652	1,258	1 1,	.33	1 100%	0	0%	0 09
Flight School	651	1,259	1 1,	.33	0 0%	1	1 100% 0	0 09
Photo Imaging Service	650	1,260	18	:63	9 50%	9	50%	0 09
Pet Exercising Service	647	1,261	1 1.	.33	0 0%	1	1 100% 0	0 09
Social Service Organizations	647	1,261	1 1	.33	1 100%		0%	0 09
Trailers - Truck	646	1,263		62	0 0%	Č	0%	0 09
Oils - Lubricating	645	1 264	1 1	33	1 100%		0%	0 09
	645	1,264 1,264	0 1	33			0%	0 0
Cleaning Compounds Management Training	645	1,204			0 0%		0 0%	0 00
Musical Instruments Cumplies 9 Assessment			0 1,					0 09 0 09 0 09 0 09
Musical Instruments - Supplies & Accessories	645	1,264	U 1,	62	0 0%		0% 0	0 00
Machinery - New	643	1,268	U 1,	62	0 0%		0% 0	1 1
Theaters	642	1,269	10	88	9 90%		0% 1	1 109
Dentist - Dental Surgery	640	1,270		62	0 0%		0%	0 09
Giftware - Wholesale & Manufacturers	640		0 1,		0 0%		0%	0 09
Bowling	639 637	1,272 1,273	2	13	1 50% 0 0%	1	1 50% 0	0 09
Aircraft Charter, Rental & Lease		1,273				2	2 100% 0	0 09
Mobile Apps	636	1,274		13	1 50%	1	1 50% 0	0 09
Carpet & Rug Dealers - Persian/Oriental Rugs	634	1,275	3	49	3 100%		0%	0 09
Karaoke Machines & Tapes	634	1,275	0 1,	62	0 0%		0%	0 09
Heating & Air Conditioning - Filters	631	1,277	2	13	1 50%		1 50% 0	0 09
Mats & Matting	631	1,277	2	13	2 100%		0%	ol oo
Engineers - Electrical			1 1	33	0 0%	1	1 100% 0	0 09
Organizing Services - Household & Business	630	1.279						n 0º
organizing oct vices - Household & business	630	1,279 1,280		113	2 100%			
Data Communications Equipment & Systems	629	1,280	2	13	2 100%	(	0% 0	0 0
Data Communications Equipment & Systems  Bakers - Wholesale	629 627	1,280 1,281	2 0 1,	62	2 100%	(	0%	0 09
Bakers - Wholesale	629 627 624	1,280 1,281 1,282	2 0 1, 0 1,	62 62	2 100% 0 0% 0 0%	0	0% 0% 0	0 09
Bakers - Wholesale Automation Systems & Equipment	629 627 624 623	1,280 1,281 1,282 1,282	2 0 1, 0 1, 1 1,	662 662 33	2 100% 0 0% 0 0% 1 100%	C C	0 0% 0 0 0% 0 0 0% 0	0 09
Bakers - Wholesale Automation Systems & Equipment Garbage Disposals - Household	629 627 624 623 623	1,280 1,281 1,282 1,283 1,283	2 0 1, 0 1, 1 1 1, 2	662 662 33	2 100% 0 0% 0 0% 1 100% 1 50%	( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )	0 0% 0 0 0% 0 0 0% 0 1 50% 0	0 09
Bakers - Wholesale Automation Systems & Equipment Garbage Disposals - Household Fishing Tackle Dealers	629 627 624 623 622 620	1,280 1,281 1,282 1,283 1,284 1,285	2 0 1, 0 1, 1 1 1, 2 1 1,	662 662 33 113 33	2 100% 0 0% 0 0% 1 100% 1 50% 1 100%	C C C	0 0% 0% 0 0 0% 0 0 0% 0 1 0% 0 1 50% 0	0 09 0 09 0 09 0 09 0 09
Bakers - Wholesale Automation Systems & Equipment Garbage Disposals - Household Fishing Tackle Dealers Moving Equipment Rental	629 627 624 623 622 620 620 618	1,280 1,281 1,282 1,283 1,284 1,285 1,285	2	662 662 33 113 33 33	2 100% 0 0% 0 0% 1 100% 1 50% 1 100% 0 0%	( ( ( ( ( ( ( ( ( ( ( ( ( ( ( ( ( ( (	0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 09 0 09 0 09 0 09 0 09
Bakers - Wholesale Automation Systems & Equipment Garbage Disposals - Household Fishing Tackb Dealers Moving Equipment Rental Crane Service	629 627 624 623 622 620 618 616	1,280 1,281 1,282 1,283 1,284 1,285 1,286 1,287	2	662 662 33 113 33 33 662	2 100% 0 0 0% 0 0% 1 100% 1 50% 1 100% 0 0% 0 0%	( C C C C C C C C C C C C C C C C C C C	0 0%6 0 0 0%6 0 0 0%6 0 1 0%6 0 1 50% 0 1 100% 0 1 100% 0	0 09 0 09 0 09 0 09 0 09
Bakers - Wholesale Automation Systems & Equipment Garbage Disposals - Household Fishing Tackle Dealers Moving Equipment Rental Crane Service Mediation Services	629 627 624 623 622 620 618 616	1,280 1,281 1,282 1,283 1,284 1,285 1,286 1,287 1,287	2	.62 .62 .33 .13 .33 .33 .36 .62	2 100% 0 9% 0 9% 1 1 100% 1 50% 1 1 100% 1 1 100% 1 1 100% 0 0 9% 0 0 9% 0 0 9% 0 0 9% 0 9%	( ( ( ( ( ( ( ( ( ( ( ( ( ( ( ( ( ( (	0 0%6 0 0 0%6 0 0 0%6 0 1 50%6 0 0 0%6 0 1 100%6 0 0 0%6 0	0 09 0 09 0 09 0 09 0 09 0 09 0 09
Bakers - Wholesale Automation Systems & Equipment Garbage Disposals - Household Fishing Tackle Dealers Moving Equipment Rental Crane Service Mediation Services	629 627 624 623 622 620 618 616	1,280 1,281 1,282 1,283 1,283 1,284 1,285 1,286 1,287 1,287	2	662 662 33 113 33 33 662	2 100% 0 0% 0 0% 0 0% 0 0 0 0 0 0 0 0 0 0	( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )	0 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 09 0 09 0 09 0 09 0 09 0 09 0 09 0 09
Jakers - Wholesale uktomation Systems & Equipment Jarbage Disposals - Household isshing Tackle Dealers Moving Equipment Rental Trane Service Mediation Services Tonsigment Services	629 627 624 623 622 620 618 616 616	1,280 1,281 1,282 1,283 1,283 1,284 1,285 1,286 1,287 1,287	2	.62 .62 .33 .13 .33 .33 .33 .62 .62 .62	2 100% 0 0% 0 0% 0 0% 0 0 0 0 0 0 0 0 0 0	( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )	0 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0° 0 0° 0 0° 0 0° 0 0° 0 0° 0 0° 0 0°
Bakers - Wholesale Automation Systems & Equipment Garbage Disposals - Household Fishing Tackle Dealers Moving Equipment Rental Crane Service Wediation Services Consignment Service Ingineers - Structural	629 627 624 623 622 620 618 616	1,280 1,281 1,282 1,283 1,283 1,284 1,285 1,286 1,287 1,287	2	.62 .62 .33 .13 .33 .33 .36 .62	2 100% 0 9% 0 9% 1 1 100% 1 50% 1 1 100% 1 1 100% 1 1 100% 0 0 9% 0 0 9% 0 0 9% 0 0 9% 0 9%	C C C C C C C C C C C C C C C C C C C	0 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0° 0 0° 0 0° 0 0° 0 0° 0 0° 0 0° 0 0°
Bakers - Wholesale Automation Systems & Equipment Garbage Disposals - Household Fishing Tackle Dealers Moving Equipment Rental Crane Service Mediation Services Consignment Service Engineers - Structural Boots	629 627 624 623 622 622 620 618 616 616 613	1,280 1,281 1,282 1,283 1,284 1,285 1,286 1,287 1,287 1,287 1,289 1,290	2	622 622 623 624 625 625 625 625 625 625 625 625 625 625	2 100% 0 0% 0 0% 0 0% 1 100% 1 100% 1 100% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0 0	( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )	0 0%6 0 0 0%6 0 0 0%6 0 1 50%6 0 0 0%6 0 1 100%6 0 0 0%6 0	0 0° 0 0° 0 0° 0 0° 0 0° 0 0° 0 0° 0 0°
Bakers - Wholesale Automation Systems & Equipment Garbage Disposals - Household Fishing Tackle Dealers Moving Equipment Rental Crane Service Vediation Service Consignment Service Consignment Service Ingineers - Structural Boots Logging Companies	629 627 624 623 623 622 620 618 616 616 613 612 610 610	1,280 1,281 1,282 1,283 1,284 1,285 1,287 1,287 1,287 1,289 1,290 1,291	2	662 662 33 33 33 33 362 662 678 662 13 662	2 100% 0 0% 0 0% 1 100% 1 100% 1 100% 1 100% 1 100% 1 100% 1 100% 0 0 0% 1 100%	( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )	0 0%6 00 0%6 00 0 0%6 00 0 0%6 00 0 0 0%6 00 0 0 0	0 0° 0° 0° 0° 0° 0° 0° 0° 0° 0° 0° 0° 0°
Bakers - Wholesale Automation Systems & Equipment Garbage Disposals - Household Fishing Tackle Dealers Moving Equipment Rental Crane Service Mediation Services Consignment Service Engineers - Structural Boots Logging Companies Logging Companies Logding Companies	629 627 624 623 622 620 618 616 616 613 611 610 610	1,280 1,281 1,282 1,283 1,284 1,285 1,286 1,287 1,287 1,287 1,287 1,290 1,290 1,291 1,291	2	622 622 622 622 622 622 622 622 622 622	2 100% 0 0% 0 0% 0 0% 0 0 0% 0 0 0 0 0 0	C C C C C C C C C C C C C C C C C C C	0 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0° 0° 0° 0° 0° 0° 0° 0° 0° 0° 0° 0° 0°
Bakers - Wholesale Automation Systems & Equipment Garbage Disposals - Household Fishing Tackle Dealers Moving Equipment Rental Crane Service Mediation Services Mediation Services Consignment Service Engineers - Structural Boots Logging Companies Lighting Fixtures - Wholesale & Manufacturers Fireplace Equipment - Wholesale & Manufacturers	629 627 624 623 623 622 628 618 616 616 610 610 610 610 609	1,280 1,281 1,282 1,283 1,284 1,285 1,286 1,287 1,287 1,289 1,291 1,291 1,291 1,293	2	622 623 33 113 33 33 662 662 662 662 662 662 662 662	2 100% 0 0 0% 0 0% 1 100% 1 100% 1 100% 1 1 100% 1 1 100% 1 1 100% 1 1 100% 1 1 100% 1 1 100% 1 1 100% 1 1 1 1	( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )	0 0%6 0 0 0%6 0 0 0 0%6 0 0 0 0%6 0 0 0 0	0 0 09 0 09 0 09 0 09 0 09 0 09 0 09 0
Bakers - Wholesale Automation Systems & Equipment Garbage Disposals - Household Fishing Tackle Dealers Moving Equipment Rental Crane Service Mediation Services Consignment Service Engineers - Structural Boots Logging Companies Logging Companies Logding Companies Lighting Fixtures - Wholesale & Manufacturers Fireplace Equipment - Wholesale & Manufacturers Jonition Interlock Devices	629 627 627 623 622 622 620 618 616 611 611 610 610 609 608	1,280 1,281 1,282 1,283 1,284 1,285 1,286 1,287 1,287 1,287 1,299 1,290 1,291 1,291 1,291 1,291 1,293 1,294	2	622 622 622 622 622 622 622 622 622 622	2 100% 0 0% 0 0% 1 100% 1 100% 1 100% 1 1 100% 1 1 100% 1 0 0% 1 0 0 0 0	C C C C C C C C C C C C C C C C C C C	0 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Bakers - Wholesale Automation Systems & Equipment Garbage Disposals - Household Fishing Tackle Dealers Moving Equipment Rental Crane Service Mediation Services Consignment Service Engineers - Structural Boots Lighting Companies Lighting Fixtures - Wholesale & Manufacturers Fireplace Equipment - Wholesale & Manufacturers Ignition Interlock Devices Physicians & Surgeons - Weight Reduction	629 627 627 628 629 620 620 618 616 616 610 600 608	1,280 1,281 1,282 1,283 1,284 1,285 1,286 1,287 1,287 1,289 1,291 1,291 1,293 1,291 1,293 1,294 1,294	2	622 33 31 13 33 33 36 62 62 62 13 13 15 62 15 662 13 62 13 33 33	2 100% 0 0 0% 0 0% 1 100% 1 100% 1 100% 1 100% 1 1 100% 1 1 100% 1 1 100% 1 1 100% 1 1 100% 1 1 1 1		0 0%6 0 0 0%6 0 0 0 0%6 0 0 0 0%6 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Bakers - Wholesale Automation Systems & Equipment Garbage Disposals - Household Fishing Tackle Dealers Moving Equipment Rental Crane Service Mediation Services Consignment Service Engineers - Structural Boots Logging Companies Logging Companies Logding Companies Lighting Fixtures - Wholesale & Manufacturers Fireplace Equipment - Wholesale & Manufacturers Jinthion Interlock Devices	629 627 627 623 622 622 620 618 616 611 611 610 610 609 608	1,280 1,281 1,282 1,283 1,284 1,285 1,286 1,287 1,287 1,287 1,299 1,290 1,291 1,291 1,291 1,291 1,293 1,294	2	622 622 622 622 622 622 622 622 622 622	2 100% 0 0% 0 0% 1 100% 1 100% 1 100% 1 1 100% 1 1 100% 1 0 0% 1 0 0 0 0		0 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	9/0	Cmpls Not Settled	% Cmpls Una	ble to Pursue %
Unclaimed Funds Retrieval Services	603	1,299	0	1,662	0	0%	(	0%	nl n
Coffee Roasting & Handling Equipment	602	1,300	2	913	1	50%	C	0%	1 5
Legal Services Plans	602	1,300	0	1,662	0	0%		0%	0
Golf Courses - Private	600	1,302	0	1,662	0	0%		0%	0
Carpet & Rug Repair	597	1,303 1,303	0	1,662	0	0%		0%	0
Physicians & Surgeons - Ophthalmology	597	1,303	0	1,662	0	0%		0%	0
Aquariums - Dealers	595 595	1,305	0	1,662	0	0%		0%	0
Oilfield Equipment & Supplies			0	1,662	0			0%	0
Aircraft Parts & Supplies	593	1,307	0	1,662	0	0%		0%	0
Data Processing Service	591	1,308	1	1,133	0	0%	1	100%	0
Smokers Information & Treatment	590 590	1,309	3	749	3	100%		0%	0
Welding Equipment - Rent	590	1,309	0	1,662	0	0%	<u>C</u>	0%	0
Wind Energy Systems	588	1,311	2	913	2	100%		0%	0
Office Records Stored	588	1,311 1,313	0	1,662	0	0%		0%	0
Machinery Rebuild & Repair	587	1,313	1	1,133		0%		100%	0
Machine Tools - Repair & Rebuild	585 585	1,314 1,314	1	1,133	1	100%		0%	0
Ground Maintenance			0	1,662		0%		0%	0
Hydronic Heating	584	1,316	1	1,133	1	100%		0%	0
Plastics - Products - Finished Wholesale & Manufacturers	584	1,316	1	1,133		0%		100%	
Movers - Office	584		0	1,662		0%		0%	0
Sewing Contractors	583	1,319	1	1,133	0			100%	0
Tractor Dealers	583	1,319	0	1,662	0	0%		0%	0
Bill Paying Service	578 577	1,321	3	749	0	0%	3	100%	0
Data Recovery	577	1,322	1	1,133	0	0%	1	100%	0
Upholstery Fabrics - Retail	577	1,322 1,324	0	1,662	0	0%		0%	0
Water Coolers - Equipment & Supplies	575		0	1,662	0			0%	0
e-cigarette flavoring	574	1,325	1	1,133	1	100%	0	0%	0
Email Service Provider	572	1,326	6	525	6	100%	0	0%	
Fish & Seafood - Wholesale	572 571	1,326	0	1,662	0		0	0%	0
Ear & Body Piercing	571	1,328	1	1,133	1	100%	0	0%	0
Countertop - Fabrication	569	1,329	4	645	1	25%	3	75%	0 1 3
Marine Contractors	568	1,330 1,330	3	749	1	33%	1	33%	1 3
Pipe Line Contractors	568	1,330	0	1,662	0	0%		0%	0
Marijuana Sales & Services	566	1,332	6	525	1	17%	5	83%	0
Musical Instruments - Repair	565	1,333	1	1,133	1	100%		0%	0
Batteries - Dry Cell - Wholesale & Manufacturers	565 565	1,333	0	1,662	0	0%		0%	0
Pet Supplies & Foods - Wholesale	565	1,333	0	1,662	0	0%		0%	
Real Estate Schools	562 558	1,336	1	1,133	1	100%	(	0%	0
Online Payments	558	1,337	3	749	3	100%	C	0%	0
Laser Therapy	558	1,337	1	1,133	0	0%	1	100%	0
Insurance - Homeowners	555 553 551	1,339 1,340	8	443	4	50%	4	50%	0
Motor Homes	553	1,340	0	1,662	0		C	0%	0
Auto Dealers - Antique & Classic	551	1,341	2	913	0	0%	2	100%	0
Mattress Makers Supplies	550	1,342	5	578	5	100%	0	0%	0
Consultant - Employee Benefit Plans	550	1,342	0	1,662	0	0%	0	0%	Ō
Packaging Service	550 550	1,342	0	1,662	0	0%	(	0%	0
Refrigeration Equipment - Supplies & Parts	550 549	1,342	0	1,662	0		0	0%	0
Drywall Contractors Equipment & Supplies	549	1,346	0	1,662	0	0%	0	0%	ol .
Contractor - Mechanical Insulation	548	1,347	1	1,133	0	0%	1	100%	0
Gates	548	1,347	1	1,133	1	100%	C	0%	0
Sewing Machines - Supplies & Parts	548	1,347	0	1,662	0	0%	C	0%	0
Wood Technologists	548	1,347	0	1,662	0	0%	0	0%	0
Pet Fencing & Containment Systems	547	1,351	18	263	1	6%	16		1
Home Centers	547 547	1,351	2	913	1	50%		50%	0
Tourists Attractions	547	1,351	2	913	1	50%	1	L 50%	0
Advertising - Outdoor	543	1,354	0	1,662	0	0%	C	0%	0 0
Hair Weaving	543	1,354	0	1,662	0	0%	0	0%	0
Meat Packers	541	1,356	0	1,662	0	0%	C	0%	0
Office Furniture & Equipment - Rental & Leasing	540	1,357	0	1,662	0	0% 3 19%	C	0%	0
Gift Certificates/Cards	540 539	1,357 1,358	16	289	3	19%	13	81%	0
Cash Registers & Supplies	537	1,359	0	1,662	0	0%		0%	0
Oilfield Consultants	536	1,360	0	1,662	0	0%		0%	0
Engines - Gas	535	1,361	0	1,662	0	0%		0%	0
Stucco Manufacturers & Distributors	535 535	1,361	0	1,662	0	0%		0%	0
Spas & Hot Tubs - Supplies & Parts	534	1,363	0	1,662	0	0%		0%	0
Pet Grooming - Mobile	533	1,364	0	1,662	0	0%		0%	0
Screen Enclosures	533 529 526	1,364	0	1,662	0	0%	(	0%	0
Drapery Installation Service	529	1,366	1	1,133 913	0	0%	1	100%	0
Audio-Visual Production Services	526	1,367	2		1	50%	1	50%	0
Aluminum	526	1,367	0	1,662	0	0%		0%	0
Dryer Vent Cleaning	526	1,367	0	1,662	0	0%	(	0%	0
Audio-Visual Equipment - Supplies & Parts	525 524	1,370	0	1,662	0	0%	(	0%	0
Tents	524	1,371	2	913		100%		0%	01
Air Cargo & Package Express Service	524	1,371	1	1,133	1	100%	(	0%	0
Trailers - Camping & Travel	523 523	1,373 1,373	2	913	2	100%		0%	0 0
Shuttle Bus	523	1,373	1	1,133	1	100%		0%	0
Springs - Automotive - Sales & Service	523 522	1,373	0	1,662	0	0%		0%	0
-ulfillment Services	522	1,376		578	5	100%		0%	0
Auto Manufacturers Equipment & Supplies	521	1,377	0	1,662	0	0%		0%	0
Cabinet Refacing	520	1,378		1,662	0	0%		0%	
Real Estate - Commercial	519	1,379	1	1,133	0	0%	1	100%	0
Decoration Contractors - Party, Convention	518	1,380	1	1,133	1	100%		0%	0
Employee Benefit Plans	518	1,380		1,662	0	0%		0%	0
Tile Sales	516	1,382	0	1,662	0	0%	C	0%	0
Soccer Clubs	514	1.383	2	913	1	50%	1	50%	0
Masonry Panels - Prefabricated	514 512	1,383 1,384	1	1,133	1	100%		0%	0
Designers - Industrial	512	1,384	0	1,662	0	0%	0	0%	0
Barbecue	511	1,386	1	1,133	1	100%	C	0%	0
Playground Equipment	511	1,386	1	1,133	1	100%	Č	0%	0
Recording Service - Sound & Video	511	1,386	1	1,133	1	100%		0%	0
Delicatessens	511	1,386	0	1,662	0	0%		0%	0
		4 200		749	0			100%	0
Design & Build Contractor	509	1,390		1,662		0%		10078	UL.

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cmpls Unable to Purs	ue %
Glassware - Wholesale & Manufacturers	504	1,392	3	749	1	. 33%		1 33%	1 33% 0 0%
Telephone Pre-Paid Card Sales & Distribution	504	1,392	2	913	1	. 50%		1 50%	0 0%
Sharpening Service	504	1,392	0	1,662		0%		0%	0 0%
Souvenirs - Retail	502	1,395	2	913	1	. 50%		0%	1 50%
Tents - Rental	502	1,395	0	1,662		0%		0%	0 0%
Traffic Signs, Signals & Equipment	501 499	1,397	0	1,662		0%		0%	0 0%
Videographers - Wedding Mushrooms	498	1,398 1,399	6	578 525		33%		33%	0 0% 2 33% 0 0% 0 0%
Dressmakers	498	1,399		749		100%	i	0%	0 0%
Cemeteries	498	1,399	0	1,662	Ö	0%		0%	0 0%
Greeting Cards - Retail	497	1,402	0	1,662	(	0%		0%	0 0%
Auto Warranty Plans	496	1,403	0	1,662		0%		0%	0 0%
Nurses Registries	495	1,404	0	1,662		0%		0%	0 0%
Playgrounds Motal Specialties	494 491	1,405	3	749		0%		3 100% 0 0%	0 0%
Metal Specialties Shredding Services	491	1,406 1,406	0	1,662 1,662		0%		0%	0 0%
Venetian Blinds - Wholesale & Manufacturers	491	1,406	Ō	1,662	· ·	0%		0%	0 0%
Welding Equipment & Supplies	490	1,409	1	1,133	C	0%		1 100%	0 0%
Consultants - Telecommunication	489	1,410	1	1,133	1	. 100%		0%	0 0% 0 0% 0 0% 0 0%
Manufactured Homes - Parks	489	1,410	1	1,133	1	100%		0%	0 0%
Motivational & Self Improvement Training	488	1,412	11			9%		82%	1 9% 0 0%
Retirement Planning Service	487 487	1,413	0	1,662		0%		0%	0 0%
Title Companies & Agents Horse Riding/Horse Trail Rides	486	1,413	1	1,662	1	100%		0 0%	0 0%
Greenhouse Builders	485	1,415 1,416	1	1,133 1,662	i - i	0%		0%	0 0%
Home Warranty Plans	483	1,417	1	1,133		100%	i	0%	0 0% 0 0% 0 0% 0 0%
Consumers Cooperative Organizations	482	1,418	0	1,662	(	0%		0%	0 0%
Home Health Services - Skilled	482	1,418	0	1,662		0%		0%	0 0%
Antennas	481	1,420	2	913	1	50%		1 50%	0 0%
Shopping Service - Personal	481	1,420	2	913		100%		0%	0 0%
Auto Machine Shops	480 480	1,422	1	1,133	1	100%		0%	0 0%
Screen Repair Hazardous & Medical Waste Services	480 477	1,422 1,424	0	1,662 1,662		0%		0%	0 0%
Television Program Producers	477	1,424	0	1,662		0%		0%	0 0%
Bartending Service	476	1,426		1,662		0%		0%	0 0%
Seeds & Bulbs - Retail	476	1,426	0	1,662		0%		0%	0 0% 0 0% 0 0% 0 0% 0 0%
Water Analysis	476	1,426	0	1,662	(	0%		0%	0 0%
Foresters - Consulting	475	1,429	1	1,133		100%		0%	0) 0%
Welding Equipment - Repair	475 473	1,429	0	1,662		0%		0%	0 0%
Auto Appraisers Weedwerking Fauinment & Supplies	473 472	1,431	0	1,662 1,133		0%		0%	0 0%
Woodworking Equipment & Supplies Stair Lifts	469	1,432 1,433	3	749		67%		1 33%	0 0%
Automated Teller Machines	469	1,433	1	1,133		100%		0%	0 0%
Leather Goods - Repair	469	1,433		1,133		100%		0%	
			1				1		0%
Race Tracks	468	1,436	2	913	C	0%	(	0%	2 100%
Signs - Digital	466	1,437	1	1,133	1	100%		0%	0 0%
Fingerprinting	466 465	1,437	0	1,662		0%		0% 1 50%	0 0%
e-cigarettes Magazines - Subscription Agents	465	1,439 1,439	2	913 1,133		100%	l	0%	0 0%
Airport Parking Reservations	464	1,441	6	525	-	67%		2 33%	0 0%
Plumbers - Commercial	464	1,441		913		. 50%		1 50%	0 0% 0 0% 0 0% 0 0%
Interior Decorators & Designers Supplies	464	1,441	0	1,662	0	0%		0%	0 0%
Moldings	464	1,441	0	1,662	(	0%		0%	0 0%
Smoke Detectors & Alarms	464	1,441	0	1,662	<u> </u>	0%		0%	0 0%
Photographs - Stock	463 463	1,446	3	749	2	67%		1 33%	0 0%
Excavating Equipment Toilets - Portable	453 458	1,446 1,448	1	1,133		100%		0%	0 0%
Auto Parts & Supplies - Rebuilt	458	1,448	1	1,133 1,662		0%		0%	0 0%
Luggage Repair	458	1,448	Ö	1,662	Č	0%		0%	0 0%
Concierge Services	457	1,451	0	1,662	C	0%		0%	0 0% 0 0% 0 0% 0 0% 0 0%
Coins, Stamps & Precious Metals Dealer	455	1,452	1	1,133		0%		1 100%	0 0%
Western Apparel	455	1,452	0	1,662		0%		0%	0) 0%
Vehicle Sales - Manufacturing Companies	454	1,454	1	1,133	1	100%	-	0%	0 0%
Student Housing Car Wash & Polish Equipment & Cupplies	452 452	1,455	3	749		67%		1 33%	0 0%
Car Wash & Polish Equipment & Supplies Dental Hygienists	452 452	1,455 1.455	1	1,133 1,133				1 100%	0 0%
Environmental, Conservationist & Ecol Org	452	1,455 1,455	10	1,133 1,662	,	0%		0%	0 0%
Woodworking Tools - Retail	452	1,455	0	1,662		0%		0%	0 0%
Carpet Layers	451	1,460	0	1,662	C	0%		0%	0 0% 0 0% 0 0% 0 0% 0 0% 0 0%
Shelving	449	1,461	0	1,662		0%		0%	0 0%
Clocks - Dealers	448	1,462	2	913	<u> </u>	100%	-	0%	0 0%
Barter & Trade Exchanges	447 447	1,463	1	1,133		0%		1 100%	0 0%
Truck Washing & Cleaning Cleaning Supplies	447 446	1,463 1,465	0	1,662	-	0%	<u> </u>	0%	0 0%
Cleaning Supplies Wheels	446	1,465	0	1,662 1,662	7	0%		0%	0 0%
Occupational Health - Nursing Services	445	1,467	0	1,662	0	0%		0%	0 0% 0 0% 0 0% 0 0%
Plating	445	1,467	0	1,662	C	0%		0%	0 0%
Knives - Machine	444	1,469	6	525		0%		100%	0 0%
Tire Retread & Repair - Equipment & Supplies	444	1,469	1	1,133		100%		0%	0 0%
Hand Painting & Decorating	443	1,471	0	1,662	(	0%		0%	0 0%
Sleep Disorders - Sleep Apnea	442 441	1,472	1	1,133	<del>                                     </del>	100%		0%	0 0%
Art Instruction & Schools Sports & Recreation	441 441	1,473	2	913 913	-	0% 100%		100%	0 0%
Sports & Recreation Diaper Service	439	1,473 1,475	2	913		100%		0%	0 0%
Business Forms & Systems	439	1,475	Ō	1,662		0%	i	0%	0 0% 0 0% 1 33% 0 0%
Foot Appliances	436	1,477	3	749	1	. 33%		1 33%	1 33%
Merchandising Service	436	1,477	3	749	2	67%		1 33%	0 0%
Window Tinting & Coating - Residential	436	1,477	0	1,662	(	0%		0%	0 0%
Sales Promotion Service	434	1,480	2	913	2	100%		0%	0 0%
Child Care - Infant Medical Service Organizations	434 434	1,480 1,480	0	1,662		0%		0%	0 0%
Swimming Pools - Maintenance	434	1,480	3	1,662 749	-	67%		1 33%	0 0%
Switting roots - Plaintenance	433	1,463	1 3	1 /49		1 0/%		3370	UU\

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Animal Rescue Relocation	432	1,484	Complaints	1,662	Cilipia Settled	0%	(	0%	0	0%
Marketing Software	432	1,484		1,662 1,662	0	0%		0%		0%
Stamps - Collectors	432			1,662	0	0%	(	0%		0 0% 0 0% 0 0% 0 0%
Youth Organizations & Centers	432			1,662	0	0%		0%		0%
Arborist	431	1,488	9	1,662	0	0%		0%	0	0%
Job Listing & Advisory Services - Advanced Fee	431 430	1,488 1,490	0	1,662 1,133		0%	-	0%	0	0%
Estate Liquidators Incorporating Companies	428	1,491	1	1,662	1	0%	1	0%	0	0 0%
Gymnasiums - Equipment & Supplies	427		1	1,133	0	0%		100%		0%
Filters Air & Gas Cleaning	427	1,492	0	1,662	0	0%		0%	0	0%
Post-Construction Clean Up	427	1,492	0	1,662	0	0%	(	0%		0 0% 1 25% 0 0% 0 0% 0 0%
Cosmetic Sales	426	1,495	4	645	1	. 25%		50%	1	. 25%
Carpet & Rug Cleaning Equipment& Supplies	426	1,495	2	913	1	. 50%		.  50%	0	0%
Electrical Power Systems Maintenance	425	1,497	1	1,133	1	100%		0%	0	0%
Nutritionists	425	1,497	0	1,662	<u>U</u>	0%		0%	0	0%
Body Care Products Divers Equipment & Supplies	424 423	1,499 1,500	<u> </u>	1,662	u	0%	-	0%		0 0%
			4		2		1			0%
Attorneys & Lawyers - Family	422	1,501	0	1,662	0	0%		0%	0	1 0%
Food Products Manufacturing Equipment	421	1,502	0	1,662	0	0%		0%	0	0%
Tractor Equipment & Parts	420			913	i	50%		. 50%	0	0%
Pet Transporting	420	1,503	0	1,662	0	0%	(	0%		0%
Prize Promotions	420	1,503	0	1,662	0	0%		0%	0	0 0%
Flood Control Equipment	419	1,506	2	913	2	100%	(	0%	0	0%
Solar Energy System Design & Installation	419		1	1,133	1	100%		0%		ol 0%
Stock & Bond Transfer Agents	418			1,662	0	0%		0%		0%
Wineries	417	1,509		1,662	0	0%		0%		0%
Food Processing Equipment & Supplies	416 415		1	1,133	1	. 100%		0%	0	0 0%
Identification Equipment & Supplies		1,511	l	1,662	0				0	0%
Trampolines Hospitals	414 414	1,512	1	1,133	U	0%	1	. 100%	0	0%
Moving Assistance - Packing, Unpacking, Organizing	414	1,512 1,512	1	1,662	u	0%	1	0%	1	0 0%
Laundries	413	1,515	1 3	749	1	. 33%		67%	0	0%
Home Staging	413		1	1,133	0	0%		100%	n	0%
School Supplies	412			913		100%		0%		0 0% 0 0% 0 0%
Ceramic Products - Decorative	412	1,517	1	1,133	1	. 100%		0%	0	
Dentist - Dental Implants	412	1,517	1	. 1,133	1	. 100%		0%	0	0%
Dancing Supplies	412	1,517	0	1,662	0	0%	(	0%		0%
Sunglasses	408		1	1,133	1	. 100%	(	0%	0	0 0%
Pest Control Supplies & Equipment	408			1,662	0	0%		0%	0	/ 0%
Craft Galleries & Dealers	407 406		21	1,662		0%		0%		0 0% 3 62% 0 0% 0 0%
CPR Training & Certification					1					62%
Refrigerators & Freezers - Dealers Health Resorts	405 405	1,525 1,525	1	. 1,133 1,662	<u>_</u>	0%	1	. 100%	0	0%
Bookbinders	404	1,323	, , , , , , , , , , , , , , , , , , ,	1,662	0	0%		0%	0	0 0%
Farm Supplies	404	1,527 1,527	i	1,662	0	0%		0%	0	0 0%
Variety Stores	403	1,529	4	645	0	0%		100%		0%
Candles - Retail	403	1,529	1	1,133	0	0%		0%		1 100%
Tourist Information	403	1,529	1	1,133	1	100%		0%	0	0%
Mutual Funds	403	1,529	0	1,662	0	0%		0%		0%
Global Positioning Systems	402		1	1,133	0	0%		. 100%		0 0% 0 0% 0 0%
Wheel Chair Lifts & Ramps	402	1,533	1	1,133	1	100%		0%	0	1 0%
Sheepskin Specialties	399	1,535 1,535	4		1	25%	1	50%	1	1 25%
Beauty Consultant Compactors - Waste - Industrial & Commercial	399 398	1,535	1 2	1,133	<u>_</u>	100%	1	. 100%	- V	0 0%
Television Home Shopping	396			1,662		0%	1	0%		0%
Diabetes Services & Supplies	394		3	749	3	100%		0%		00%
Surveillance Equipment, Sales & Service	394		1	1,133		0%		100%	Ö	0%
Shoes - Wholesale & Manufacturers	393	1,541	4		0	0%	4	100%	0	0%
Buildings - Concrete	393	1,541	1	1,133	0	0%		100%		0 0% 0 0% 0 0% 0 0% 0 0%
Buildings - Pole & Post Frame	393	1.541	1	1,133	1	. 100%		0%	0	0%
Foundries	393 392	1,541 1,545	0	1,662	0	0%		0%	0	0%
Trusses - Construction	392	1,545	ļ	1,662	0	0%	1	0%	0	O 0%
Physicians & Surgeons - Family Practice	391			913	2	100%		0%		0 0% 0 0% 0 0%
Laundry Equipment Penny Auctions	391 389	1,546 1,548	1 - 1	1,133 913	1	100%		0%	0	1 0%
Guards - Door & Window	389	1,548	1	1,133		0%	1	100%	, n	0%
Massage School	389	1,548	1	1,133	Č	0%	1	100%		0 0%
Scooters - Medical	389	1,548	1	1,133	i	100%		0%		0%
Box Manufacturers Equipment & Supplies	389	1,548		1,662		0%		0%	0	0 0% 0 0% 0 0%
Carpet Installation	388	1,548 1,553 1,553	1	1,662 1,133	0	0%		100%	0	0%
Millwrights	388	1,553	1	1,133	0	0%	1	100%	0	0%
Blinds - Cleaning	388	1,553	0	1,662	0	0%		0%		0%
Lifts	388	1,553	ļ	1,662	0	0%	1	0%	0	0 0% 0 0% 0 0% 0 0%
Appraisal - Jewelry Contractors - Sheet Metal	387 385	1,557	1	. 1,133 1,133	1	. 100%	1	0%	0	0%
Fencing Instruction	385	1,558 1,558		1,133	1	100%		0%	0	0 0%
Fountains - Garden, Display	385	1,558	1 1	1,133	1	100%		0%		0%
Bird & Wildlife Supply Shops	385	1,558	1 1	1,662	0	0%	1	0%		0%
Cosmetics - Wholesale & Manufacturers	385 385	1,558		1,662	Č	0%		0%		0%
Containerized Freight Service	383			1,133	1	100%		0%		0%
Swimming Pools - Removal	381	1,564	4	645	4			0%	0	J 0%
Patent Searchers	381	1,564	1	1,133	1	. 100%		0%	0	0 0% 0 0% 0 0% 0 0% 0 0%
Clinics - Pain Management	381	1,564		1,662		0%		0%	0	0%
Horse Training	381	1,564	0	1,662	0	0%	1	0%	0	0%
Rubbish & Garbage Removal Contractors Equipment	380		ļ <u>9</u>	1,662	0	0%		0%		1 0%
Auto Race Cars	379	1,569	1 2	913	0	0%		100%		0%
Government - City, Village & Township	379 379	1,569	- 0	1,662	0	0%		0%		0 0%
Safes & Vaults Sausages	379 379	1,569 1,569	1	1,662 1,662	0	0%		0%		0%
Windows - Vinyl	379	1,569	1	1,662	0	0%		0%		0%
Fishing Charters	378	1,574	] 2	913	1	. 50%		50%	n	0 0% 0 0% 0 0%
Solar Energy Equipment & Systems Supplies & Parts	378	1,574	1	1,133	i	100%		0%	0	0%
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SCAPADNESS CONTROLLED STATE OF THE STATE OF	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Abstract	Manufactured Homes - Transporting	377	1,576	0	1,662	(	0%		0%	0	0%
Teach Search Sea	Veterinarians Equipment & Supplies	376	1,577	0	1,662		0%		0%	0	0%
Silver and	Water & Sewer Line Protection	376	1,577	0	1,662	(	0%	(	0%	0	0%
Communication   10   10   10   10   10   10   10   1		374	1,579	2	913		0%				0%
Section   10   10   10   10   10   10   10   1				0				-			0%
Company   19			1,361	1	1,133			l			0%
Company   19		373	1,581	0	1,662	Č					0 0%
Carrier March				0		· ·					0%
Add Companies   1.00	Farmers Market	371	1,585	3	749	1	33%		67%	0	0%
Fig. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.	Labor Organizations	371	1,585	0	1,662	(	0%		0%	0	0%
Compared Section   10   10   10   10   10   10   10   1	Coatings - Powder	370	1,587	1	1,133		0%				0%
Color   100   10		370		1	1,133		100%		0%	0	0%
Canada - San - Canada				3				l :			0 0%
Carlos Descriptions    10		368	1,369	2	913						0 70
Total Page   1997   1		368	1,591	0		·					0%
Colored Colored   1.50   1.5	Moving Brokers			0	1,662	(					0%
Cold State   Col	Speakers - Rebuild & Repair	368	1,591	0	1,662		0%	(	0%	0	0 0% 0 0% 0 0% 0 0%
Floor   Flore   Floor   Floor   Floor   Floor   Floor   Floor   Floor   Flor	Thrift Shops	367	1,595	2	913	(	0%		100%	0	)  0%
Company Company Annual Manual Company		367		1		1	100%		0%	0	0%
Comment   Franchister   Comment				3							. 0%
Color   Section   Color   Co	Contractor - General Green Builder		1,597	1	1,133						0%
Color   Section   Color   Co		365	1,597	1	1,002						0%
Arten. Extens distant.   166				3	749	-					0 0% L 33% 0 0% 0 0%
Content   Cont	Airlines - Training Schools		1,601	0			0%				0%
Cacherine Manures    525	Glaziers	364	1.601	0	1,662		0%		0%	0	0%
Charlester Services   123	Coaching - Business	363	1,604	1	1,133		100%		0%	0	)  0%
Obs.   Tell	Television Stations & Broadcast Companies	362	1,605	4	645		0%				0%
September   1961   1.00		362		0							0%
		362	1,605	0	1,662			-			0%
		361	1,608	2	913	(					0%
Search   S	Warehousing Services			1							1 0%
Science   150   161   165	Laundry Consultants	360	1,008	1	1 133	(	0%		100%	, U	0 0% 0 0% 0 0% 0 0% 0 0%
Contract   Soft   Sof	Screens - Windows	360	1,611	0	1,662	· ·	0%		0%	0	0%
First Debeted   30	Contractor - Roofing Spray Foam Insulation	359	1,613	1	1,133	1	100%		0%	. 0	) 10%
Global Prints   156   1.65   0   0   0   0   0   0   0   0   0		359		0		(	0%				0%
Global Prints   156   1.65   0   0   0   0   0   0   0   0   0		357	1,615	0		(					0%
Mathematics		357	1,615	0	1,662						0%
Mathematics		356	1,617	0							0 0%
Helicotten			1,017	0	1,662						0%
Companie Content   1,000   1	Heliconters - Parts & Supplies	355	1.620	4	645	3	75%	·	25%	0	0%
Audetin Services   352   1.622   O   1.662   O   O   O   O   O   O   O   O   O	Organic/Green Products	353	1,621	2	913		0%		100%	0	0%
Septes Scroble   351   1,622   0   1,662   0   0   0   0   0   0   0   0   0	Aviation Services	352	1,622	0	1,662	(	0%		0%	. 0	0 0%
Telegraph Service		351		2		2		(			0%
Mortgage Banders   350   1.678   1   1.133   0   0.76   1   1075   0		351	1,623	0							0%
Shavers   Sheet   Sh	Telegraph Service	351	1,623	0	1,662						0%
Shavers   Sheet   Sh		350		1				l .			0 0% 0 0% 0 0% 0 0%
Mountain/Sek Climbing Instruction   349   1.629   1   1,133   0   0   0   1   1,00%   0	Shavers - Electric Renair	350	1,626	0	1 662						0%
Barrela   348   1,630   2   913   0   0%   2   100%   0	Mountain/Rock Climbing Instruction	349	1,629	1	1,133		0%		100%	0	0%
Employment Counseling   348	Barrels & Drums	348	1,630	2	913		0%		100%	0	0%
Architectural & Construction Spaces   347   1.632   1   1.133   1   100%   0   0 %   0   0 %   0   0 %   0   0	Employment Counseling	348	1,630	1	1,133	1	100%		0%	0	0%
Consultants - Social Media   347   1,632   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0				2		(					0%
Internation   Frozen Deserters - Dealers   345   1,635   1   1,133   1   1,00%   0   0%   0   0%   0   0%   0   0%   0   0			1,632	1	1,133						0%
Sportswear - Wholesale & Annufacturers			1,632	0	1,662						0%
Parks   344	Sportswear - Wholesale & Manufacturers		1,635	1	1,133						0 0% 0 0% 0 0% 0 0% 0 0%
Sef Defense   344   1,637   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0			1,033	3	7/10						0%
Boarding Houses   343   1,639   0   1,662   0   0   0   0   0   0   0   0   0	Self Defense	344	1.637	0	1.662	(	0.76				0%
Lighting Fixtures - Repair & Maintenance   342   1,640   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0	Boarding Houses	343	1,639	0	1,662		0%		0%	0	0 0%
Motor Scooters   Sealers	Lighting Fixtures - Repair & Maintenance	342	1,640	0	1,662		0%		0%	0	0%
Fur Dunisers - Wholesale & Hanufacturers   340   1,644   0   1,662   0   0   0   0   0   0   0   0   0	Waterproofing Materials		1,640	0	1,662	(					0%
Fur Dunisers - Wholesale & Hanufacturers   340   1,644   0   1,662   0   0   0   0   0   0   0   0   0	Motor Scooters - Dealers	341	1,642	2	913				50%	0	1 0%
Upholstery Fabrics - Wholesale & Manufacturers   340   1,644   0   1,662   0   0 %   0   0 %   0   0   0 %   0   0	STOCK EXCHANGES  Eur Pusiness Wholesale & Manufacturers		1,642	1	1,133			-			1 0%
Vinyl Flooring         340         1,644         0         1,652         0         0%         0         0%         0           Welcome Service or Newcomers         339         1,647         1         1,133         1         100%         0         0%         0           Glass Blowers         339         1,647         0         1,662         0         0%         0         0%         0           Medical Record Service         339         1,647         0         1,662         0         0%         0         0%         0           Swords         338         1,651         3         749         2         67%         1         33%         0           Cabinet Refinishers         338         1,651         2         913         1         50%         0         0         0         0           Cabinet Refinishers         338         1,651         2         913         1         50%         1         50%         0           Cabinet Refinishers         338         1,651         2         913         1         50%         1         50%         0           Cabinet Refinishers         338         1,651         1         1,13	Hipholetery Fabrice - Wholesale & Manufacturers		1,644	0	1,662						0 0% 0 0% 0 0% 0 0% 0 0%
Welcome ServiceFor Newcomers   339   1,647   1   1,133   1   100%   0   0%   0   0%   0   0%   0   0%   0   0	Vinyl Flooring	340	1,644	0	1,662		0%		0%	5 0	0%
Glass Blowers   339   1,647   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0	Welcome ServiceFor Newcomers	339	1.647	1	1.133		100%		0%	0	0%
Marine Surveyors   339   1,647   0   1,662   0   0%   0   0%   0   0%   0	Glass Blowers	339	1,647	0	1,662		0%		0%	0	0%
Swords   338   1,651   3   749   2   67%   1   33%   0   0	Marine Surveyors	339	1,647	0	1,662	(	0%		0%	0	0%
Swords   338   1,651   3   749   2   67%   1   33%   0   0				0	1,662						0%
Printing Supplies   336   1,653   1   1,133   1   100%   0   0%   0   0%   0   0%   0   0%   0   0	Swords	338	1,651	3	749		67%				0%
Grant - Scholarship - Financial Aid Finder Service 336 1,653 0 1,665 0 0 0% 0 0% 0 0 0% 0 0 0 0 0 0 0 0 0 0			1,651	2							0%
Doughnuts   335   1,655   1   1,133   1   100%   0   0%   0   0   0   0   0   0   0	Crant Scholarchin Financial Aid Finder Cond	336	1,653	1	1,133						0 0% 0 0% 0 0% 0 0%
Fishermen Supplies   335   1,655   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0		336	1,053	1	1,002		100%		0%	. 0	1 0%
Aluminum Fabricators 334 1,657 1 1,133 0 0% 1 100% 0 Silversmiths & Goldsmiths 334 1,657 1 1,133 0 0% 1 100% 0 Silversmiths & Goldsmiths 334 1,657 1 1,133 0 0% 1 100% 0 0 0% 1 1000% 0 0 0 0% 0 0 0% 0 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0 0 0% 0 0 0 0 0 0 0% 0		335	1,655	0	1,133		0%		0%	0	0 0%
Silversmiths & Goldsmiths   334   1,657   1   1,133   0   0%   1   100%   0     Warehouses - Cold Storage   333   1,659   0   1,662   0   0%   0   0%   0   0%   0     Beverages   332   1,660   0   1,662   0   0%   0   0%   0   0%   0     Tickets & Couptons - Printers & Suppliers   332   1,660   0   1,662   0   0%   0   0%   0   0%   0     Tickets & Couptons - Printers & Suppliers   332   1,660   0   1,662   0   0%   0   0%   0   0%   0     Riding Apparel & Equipment   330   1,663   2   913   2   100%   0   0%   0   0%   0     Army & Navy Goods   330   1,663   0   1,662   0   0%   0   0%   0   0%   0     Celidiral Services   330   1,663   0   1,662   0   0%   0   0%   0   0%   0     Telecommunication Equipment & Systems Service & Repair   329   1,666   4   645   1   25%   3   75%   0     Fences - Wood   329   1,666   1   1,133   0   0   0%   1   100%   0	Aluminum Fabricators	334	1,657	1	1,133		0%		. 100%	0	0%
Warehouse - Cold Storage         333         1,659         0         1,662         0         0%         0         0%         0           Beverages         332         1,660         0         1,662         0         0%         0         0%         0           Shingles         332         1,660         0         1,662         0         0%         0         0%         0           Riding Apparel & Equipment         330         1,663         2         913         2         100%         0         0%         0           Army & Navy Goods         330         1,663         0         1,662         0         0%         0         0%         0           Elditorial Services         330         1,663         0         1,662         0         0%         0         0%         0           Elditorial Services         330         1,663         0         1,662         0         0%         0         0%         0           Telecommunication Equipment & Systems Service & Repair         329         1,666         4         645         1         25%         3         75%         0           Fences - Wood         329         1,666         1	Silversmiths & Goldsmiths	334	1,657	1	1,133		0%				0%
Beverages   332   1,660   0   1,662   0   0%   0   0%   0   0%   0	Warehouses - Cold Storage	333	1,659	0	1,662		0%		0%	0	0%
Tickets & Coupons - Printers & Suppliers   332   1,660   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0	Beverages		1,660	0	1,662	(	0%				0%
Ridina Apparel & Equipment   330   1,663   2   913   2   100%   0   0%   0   0	Shingles	332	1,660	0	1,662	(		-			0 0%
Army & Navy Goods         330         1,663         0         1,662         0         0%         0         0%         0           Editorial Services         330         1,663         0         1,662         0         0%         0         0%         0           Telecommunication Equipment & Systems Service         8 Repair         329         1,666         4         645         1         25%         3         75%         0           Fences - Wood         329         1,666         1         1,133         0         0%         1         100%         0	Didica Accord & Coulons - Printers & Suppliers	332	1,660	0	1,662						1 0%
Editorial Services 330 1,663 0 1,662 0 0% 0 0% 0 0% 0 0 0% 0 0 0 0 0 0 0 0	Army & Navy Coods	330	1,663	2	913				0%	0	1 0%
Telecommunication Equipment & Systems Service & Repair   329   1,666   4   645   1   25%   3   75%   0     Fences - Wood   329   1,666   1   1,133   0   0 %   1   100%   0	Editorial Services	330	1,663	0	1,652		0%		0%	0	1 0%
Fences - Wood   329 1,666 1 1,133 0 0 0% 1 100% 0	Telecommunication Equipment & Systems Service & Renair	329	1,666	4	645		25%		75%	0	0%
	Fences - Wood	329		1		(					0%
Drapery & Curtain Cleaners   329   1,666   0   1,662   0   0%   0   0%   0	Drapery & Curtain Cleaners			0							0%

Color   Common   Co	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
The Content of Section   100	ata Systems - Consultants & Designers	328	1,669	0	1,662	(	0%	(	09	6 0	0 0%
Carlot Marked St. 1, 10   1, 1	ouse Cleaning Equipment & Supplies	326	1,670	1	1,133		100%		09	6 0	09
Carrier   1985   1685	noto Booth Rentals	326	1,670	1	1,133		0%		1 100%	6 0	0%
School Anderson Services (1997) 1997   1998	airies	326	1,670	0	1,662	C	0%	(	09	6 0	0%
Company   Comp		325	1,673	0	1,662	(		(			0%
Courted Section   1.0				1	1,133	C		1			0%
Common Security Security Control (1987) 1.00 1.00 1.00 1.00 1.00 1.00 1.00 1.0	omputers - Security Equip & Systems	323	1,675	0	1,662						0% ا
Contract Prints Athenomy Service   170   160   1   160		323	1,675	0							0 0%
Management   10   10   10   10   10   10   10   1	reenhouse Equipment & Supplies	323	1,675	0	1,662		0%	(	09	6 0	1 0%
Arther Comment A worker  20	ommodity Trading Advisory Service	322	1,678	2	913	2	100%	(	09	6 0	1 0%
Community   Comm	enewable Energy	322	1,678		1,662		0%		09	6 0	0%
Capital Annual Services					1,662	<u>C</u>	0%		09	6 0	0%
Substance (Associated Control of		320		0			0%				0%
Section   10   100   1				0							0%
Authorities (Park Treatment Centers   10   140   160		319	1,683	1	1,133						0%
Section   1.0		319	1,683		1,133			,			0%
Section   Sect			1,083		1,002						0%
Software Control   1	des Courses Wheelessle 9 Manufactures	310	1,080		1,133		100%		500	6 0	0 0%
Control Marches   March   Ma	geo Games - Wholesale & Manufacturers	31/	1,087	0	1 122		100%	-	30 30%	/o  U	0 0%
Search Researce   14   140   0   140   0   140   0   140   0   140   0   140   0   140   0   140   0   140   0   140   0   140   0   140   0   140   0   140   0   140   0   140   0   0   140   0   0   0   0   0   0   0   0   0	torior Designary Architectural	217	1,007		1,133		100%		07	4	0%
Filtering Married & Appelle				1							0 0%
Column   100   1.00		317	1,087	, i			0%	7			0%
Aberd Services & Manchemers	ckhoving			, i	645	1					0 0%
General Centers & Service   10   1,00   0   1,40   0   0   1,40   0   0   0   0   0   0   0   0   0		315	1 693	Ö			0%	i	1 00	6 0	0%
Section   10   1,00											0 0%
Other state   1-16   1-66   1-76			1.693	Ĭ	1.662	r					0%
Inflament   1-16   1-	VD sales & service	314	1,696	3	749	1	33%		679	6 0	0%
Labertonian   1.14	eferral - Doctor	314	1.696	1	1.133	i	100%		09	6 0	0%
Magnetis   14   1-06   0   1-06	aboratories - Research & Development	314	1,696	0	1,662	C	0%		09	6 0	0%
Chanter Sensor   10   100   0   140   0   16		314	1,696	0			0%		09	6 0	0%
Seffection & Fractors   Service & Seffection &	nimney Sweeper	313	1,700	0			0%				n 0%
Manufacted Homes - Segar In Service   1312   1,701   0   1,655   0   0   0   0   0   0   0   0   0	efrigerators & Freezers - Service & Repair			1	1,133						0%
Social Researces	anufactured Homes - Repair & Service			0	1,662	- 0		(			0%
Designate   1,100   1,100   1,100   1,100   0   1,100   0   0   0   0   0   0   0   0   0	otels - Reservations	310	1,703	3	749	3	100%	(	09	6 0	0 0% 0 0% 0 0% 0 0% 0 0%
Commonting Register   100   1,705   0   1,650   0   0   0   0   0   0   0   0   0	entistry - Children	310	1,703	0	1,662	(	0%	(	09	6 0	0% ا
Demarkstrate Services   300   1.700   0   1.600   0   0   0   0   0   0   0   0   0	eters	310	1,703	0	1,662		0%	(	09	6 0	0% او
Sating Services   300   1.706   0   1.666   0   0   0   0   0   0   0   0   0		309	1,706	0	1,662		0%	(	09	6 0	)  0%
Security Cambridge   1,700		309		0			0%	(			0%
Abelet Opportunemen   308   1,709   1   1,139   1   1,000   0   0   0   0   0   0   0   0   0		309	1,706	0	1,662		0%	(	09	6 0	0%
Timestreen				3							0%
Time: Control & Risogene Service   307   1,712   1   1,132   1   1,09%   0   9th   0   0   0   0   0   0   0   0   0		308	1,709	1							0 0%
Softe A Resized   307   1,712   0   1,662   0   0   0   0   0   0   0   0   0				0	1,662			(			0%
Vand Repair   1000   1000   1721   1   1,6652   0   0.05   0.05   0   0.05   0   0.05   0   0.05   0   0.05   0   0.05   0   0.05   0   0.05   0   0.05   0   0.05   0   0.05   0   0.05	affic Control & Flagging Service	307	1,712	1	1,133		100%		09	6 0	0%
Compte R. Nog Destrey - Used   366   1715   2   913   2   100%   0   0 %   0   0 %   0   0 %   0   0	offit & Fascia	307	1,712	0	1,662		0%		09	6 0	0%
News Publisherone - Trade, Association   306   1,175   1   1,133   0   0   0   0   0   0   0   0   0	nyi kepair	307	1,/12	<u> </u>	1,662		1000		09	6 0	0 0%
Engineers - Paster, Wood   306   1,175   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0	arpet & Rug Dealers - Used	306	1,/15	4			2 100%		09	6 0	1 100%
Labels - Paper   905   1,718   2   913   2   100%   0   0 %   0   0   0   0   0   0				1							0 0%
Television   A Radio Parts - Read   355   1,718   0   1,625   0   0%   0   0%   0   0%   0   0%   0   0		306	1,/15	4	1,002						0 0%
Contractor - Interior Timm   304   1,720   2   913   2   100%   0   0 %   0   0 %   1	Movision & Padio Parts - Potall	305	1,718	2							0 70
Aircraft Schools			1,710	ž		2		7			0 0%
Swimman Foods - Private   303   1.721   0   1.662   0   0.95   0				1				<u> </u>			1 100%
Fashion Designers   302   1,723   7   477   2   29%   4   57%   1	vimming Pools - Private	303	1 721	1	1,662		0%	ì	09	6 0	0%
Billing Service	shion Designers	302	1.723	7	477	2	29%	2	1 579	6 1	1 14%
Hardware - Wholesale & Manufacturers   302   1,723   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0	Iling Service	302	1.723				0%				0%
Senior Move Manager   302   1,723   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0	ardware - Wholesale & Manufacturers	302		0			0%				0%
Decis   301   1,227   1   1,133   0   0%   1   100%   0   0   0   0   0   0   0   0   0				0		Ċ					0%
Marble - Natural   301   1,727   1   1,133   1   100%   0   0 %   0   0 %   0   0 %   0   0		301	1,727	1	1,133	Č					0%
Electric Power Line Construction   301   1,727   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0	arble - Natural	301	1,727	1	1,133	i	100%		09	6 0	0 0% 0 0% 0 0% 0 0% 0 0%
Meat Packers Equipment & Supplies   299   1,730   0   1,662   0   0 %   0   0 %   0   0 %   0   0 %   0   0			1,727	0	1,662		0%				0%
Attorneys & Lawyers - Business Law/Corporation/Partnership   298   1,731   1   1,133   1   100%   0   0%   0   0%   0   0%   0   0%   0   0	eat Packers Equipment & Supplies	299	1,730	0	1,662		0%		09	6 0	) 0%
Marine Electronic Equipment & Supplies   298   1,731   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0	torneys & Lawyers - Business Law/Corporation/Partnership	298	1,731	1	1,133		100%		09	6 0	J 0%
Motor coach Companies   297   1,733   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0	arine Electronic Equipment & Supplies	298	1,731	0	1,662		0%	(	09	6 0	0%
Omamental Metal Work   296   1,734   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0		297	1,733	0			0%				0%
Ormamental Metal Work   296   1,734   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0					1,662	(					0%
Escort Service - Personal   295   1,736   0   1,662   0   0 %   0   0 %   0   0 %   0   0 %   0   0		296	1,734	0	1,662	0					0%
Nurses   294		295	1,736	0	1,662						0 0% 0 0% 0 0% 0 0% 0 0%
Engineers - Mechanical   293   1,739   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0	andbiasting Equipment & Supplies			0	1,662						1 0%
Lawn & Tree Care   292   1,740   1   1,133   1   100%   0   0%   0   0%   0   0   0   0	urses	294	1,738	ļ <u> </u>	1,662		0%		09	6 0	1 0%
Floor Removal   291   1,741   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0	ngineers - mechanical	293	1,739		1,662		0%	-	09	6 0	1 0%
Carefit Removal   291	awn & Iree Care	292	1,740	1	1,133		100%		09	6 0	1 0%
Base Covers, Tops & Upholstery   290	our kemoval	291	1,741	ļ	1,662		0%	<u> </u>			0%
Basebal Cards & Sports Memorabilia         290         1,743         0         1,662         0         0%         0         0%         0           Quilting Materials & Supplies         290         1,743         0         1,662         0         0 %         0         0%         0         0%         0         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0         0%         0         0         0%         0         0%         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0         0				- <u>0</u>			0%				1 0%
Attorneys & Lawyers - Real Estate 289 1,746 2 913 2 100% 0 0% 0 0% 0 0 0% 0 0 0 0 0 0 0 0 0	out Covers, 10pS & Upholstery		1,743		1,133						0%
Attorneys & Lawyers - Real Estate 289 1,746 2 913 2 100% 0 0% 0 0% 0 0 0% 0 0 0 0 0 0 0 0 0		290	1,743	- ×	1,002		0%				1 0%
Air Compressors   288   1,747   1   1,133   0   0 %   1   100%   0   0   Pipe Line Companies   288   1,747   0   1,662   0   0 %   0   0 %   0   0   Contractor - Home Performance   287   1,749   1   1,133   0   0 %   1   100%   0   0   Adoption Services   287   1,749   0   1,662   0   0 %   0   0 %   0   0   Adoption Services   286   1,751   1   1,133   0   0 %   0   0 %   0   0   0   Printers - Business Forms   286   1,751   1   1,133   1   100%   0   0 %   0   Printers - Business Forms   286   1,751   1   1,133   0   0   0 %   1   100%   0   Printers - Business Forms   286   1,751   1   1,133   0   0   0 %   1   100%   0   Printers - Business Forms   286   1,751   1   1,133   0   0   0 %   1   100%   0   Printers - Business Forms   286   1,751   0   1,662   0   0 %   0   0 %   0   Pub - Dissel - Business Forms   285   1,755   0   1,662   0   0 %   0   0 %   0   Personal Security Guard Service   285   1,755   0   1,662   0   0 %   0   0 %   0   Personal Security Guard Service   285   1,755   0   1,662   0   0 %   0   0 %   0   Personal Security Guard Service   285   1,755   0   1,662   0   0 %   0   0 %   0   Personal Security Guard Service   285   1,755   0   1,662   0   0 %   0   0 %   0   Personal Security Guard Service   285   1,755   0   1,662   0   0 %   0   0 %   0   Personal Security Guard Service   284   1,758   0   1,662   0   0 %   0   0 %   0											1 09/
Pipe Line Companies   288   1,747   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0	r Compressors	289	1,/46	<del>                                     </del>				-			0 0%
Contractor - Home Performance         287         1,749         1         1,133         0         0%         1         100%         0           Halls & Auditoriums         287         1,749         0         1,662         0         0%         0         0         0%	ne Line Companies	288	1,/4/	1			0%	· ;			1 000
Halls & Auditorlums 287 1,749 0 1,662 0 0% 0 0% 0 0% 0 0% 0 Adoption Services 286 1,751 1 1,133 0 0% 0 0% 0 0% 0 0 0 0% 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0% 0 0 0 0 0 0% 0	pe Line Companies ontractor - Home Performance	200	1,747	1	1,002		0%		1 1000	6	0 0%
Adoption Services         286         1,751         1         1,133         0         0%         0         0%         1           Home Accessories         286         1,751         1         1,133         1         100%         0         0%         0         0%         0         0%         0         0         0%         0	alls & Auditoriums	287	1,749	1	1,133		0%	<del>,</del>	1009	6 0	0 0%
Home Accessories   286   1,751   1   1,133   1   1,00%   0   0.9%   0		287	1,749	1	1,002		0%	,	09	6 1	1 100%
Printers - Business Forms 286 1,751 1 1,133 0 0% 1 100% 0 0 0 0 0 0 0 0 0 0 0 0 0 0		200		1		1		,			0 09
Fuel - Diesel 285 1,755 0 1,662 0 0% 0 0 0% 0 0% 0 0 0% 0 0 0 0 0 0 0		286	1,/51	1	1,133						0.0
Fuel - Diesel 285 1,755 0 1,662 0 0% 0 0 0% 0 0% 0 0 0% 0 0 0 0 0 0 0		286	1,731	1 7	1,133		0%	i - i			1 00
Pallets & Skids         285         1,755         0         1,662         0         0%         0         0%         0           Personal Security Guard Service         285         1,755         0         1,662         0         0%         0         0%         0           Personal Security Guard Service         284         1,755         0         1,662         0         0%         0         0%         0           Obstractional Service         284         1,758         0         1,662         0         0%         0         0%         0		285	1,751	n	1 662	r					0 09
Personal Security Guard Service         285         1,755         0         1,662         0         0%         0         0%         0           Horticultural Consultants         284         1,758         0         1,662         0         0%         0         0%         0           0         0         0         0         0         0         0         0         0			1,755	0	1 662						1 00
Horticultural Consultants   284  1,758  0  1,662  0  0%  0  0%  0	ersonal Security Guard Service	285	1,755	1	1,002		076	7	07	6 0	1 00
	orticultural Consultants	284	1,755	1	1,002		076	<del>                                     </del>	07	6 0	09
Perfume - Wholesale & Manufacturers 283 1,759 1 1,133 1 100% 0 0% 0	erfume - Wholesale & Manufacturers	283	1,759	1	1,133	1	100%	ì	0 09	6 0	09
Recording Studio Equipment 283 1,759 1 1,133 0 0 0% 1 100% 0				1		r					0%
Recording Station Conjuments				1		1					0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cmpls Unable to Pursue	%
Amusement Park Equipment	283	1,759	0	1,662	Cinpis Settled	0%	(	0%	0 0
Service Animals - Dogs	282	1,763	2	913	1	. 50%		50%	0 0
Art Metal Work	281	1,764	2	913	1	. 50%	1	50%	0 0
Party Facilities	281	1,764	1	1,133	0	0%	1	100%	0 0
Attorneys & Lawyers - Criminal	281	1,764	0	1,662	0	0%	(	0%	0 0
Survival Products & Supplies	281	1,764	0	1,662	0	0%	(	0%	0 0
Tool & Die Makers	280	1,768	0	1,662	0	0%	(	0%	0 0
Carpet & Rug Distributors & Manufacturers	279	1,769	2	913	2	100%	(	0%	0 0 0 0 0 0
Coaching - Life	279	1,769	0	1,662	0			0%	0 0
Heat Exchangers	279	1,769	0	1,662	0	0%	(	0%	0 0
Material Handling Equipment	279	1,769	0	1,662	0	0%	(	0%	0 0
Scales	278	1,773	2	913	0	0%		2 100% (	0 0
Exterior Structures - Barn Construction	278	1,773	0	1,662	0	0%		0%	0 0
Audio-Visual Equipment - Rent & Lease	277	1,775	0	1,662	0	0%		0%	0 0
Insurance - Disability	277 277	1,775 1,775	0	1,662	0	0%		0%	0 0
ServiceStation Equipment	277	1,775	0	1,662				0%	0 0
Auto Radios & Stereos - Wholesale & Manufacturers	276	1,778	1	1,133	1	100%		0%	0 0
Chocolate & Cocoa	276	1,778	0	1,662	U	0%		0%	0 0
Meal Preparation Service	276	1,778	0	1,662	U	0%		0%	0 0
Vaporizers	275	1,781	4	645	4	100%	(	0%	0 0
Ct Cti			2	013		00/		1000/	0 0
Computers - Graphics	275	1,781	2	913		0%		2 100%	0 0
Grain Dealers	275 274	1,781	0	1,662	U	0%		0%	0 0
Administrative Services Forklift Repair & Maintenance	274	1,784	U	1,662	0			0%	0 0
			0	1,662	- 0				2 40
Computers - Multimedia	273	1,786	5	578	3	60%		0%	0 0
Document Imaging & Scanning Service	273	1,786	0	1,662	0	0%		0%	0 0
Lighting Consultants	273 271	1,786 1,789	0	1,662 749	<u>U</u>	0%		0%	0 0
Outboard Motors Insurance - Property	271	1,789	3	913	3	100%		0%	0 0
Insurance - Property Mail Box Rental & Receiving	2/1	1,789	2					0%	0 0
	271 271	1,789 1,789	1	1,133	1	100%		0%	0 0
Contractors - Retaining Wall			0	1,662	0	0%			0 0
Outboard Motors - Repair	271	1,789	U	1,662	<u>U</u>			0%	0 0 0 0 0 0 0 0
Trailers - Transporting	271	1,789	0	1,662	0	0%		0%	0 0
Water Coolers	271	1,789	0	1,662	0	0%		0%	0 0
Martial Arts Supplies & Equipment	269	1,796	1	1,133	<u>U</u>	0%		100%	0 0
Projection Apparatus Industrial Painting	268 267	1,797 1,798	0	1,662 913	0	0%		0% 0% 0	0 0
			2		<u>_</u>				0 0
Leather Goods - Wholesale & Manufacturers	267		1	1,133	1	100%		0%	0 0
Dock Builders	267	1,798	0	1,662	U	0%		0%	0 0
Livestock Auction Markets	266		0	1,662	0	0%		0%	0 0
Sales Presentations	265	1,802	0	1,662	U			0%	0 0 0 0 0 0
Solar Energy Products Service & Repair	263	1,803	0	1,662	0			0%	0 0
Television Sys & Equipment - Closed Circuit	263	1,803	0	1,662		0%		0%	0 0
Trucks - Forklifts	262	1,805	2	913		100%		0%	0 0
Crematories	262		0	1,662	0			0%	0 0
Metal Powder Fabricators	262	1,805	0	1,662		0%		0%	0 0
Assembly & Fabricating Service	261	1,808	1	1,133	1	100%		0%	0 0
Guide Service	261 260	1,808 1,810	0	1,662 1,133	U	0%		0%	0 0
Collection Systems			1		U	0%		100%	0 0
Office Supplies - Sale by Deceptive Telemarketing	260	1,810	1	1,133	0			100%	0 0
City & Town Planners	260	1,810	0	1,662		0%		0%	0 0
Elevator Installation	260	1,810	0	1,662	U	0%		0%	0 0
Flea Markets	259	1,814	3	749	U	0%		100%	0 0
Health Care Management	259	1,814	0	1,662	U	0%		0%	0 0
Home Demonstrations	259	1,814	0	1,662		0%		0%	0 0
Maps - Dealers	259	1,814	0	1,662	0	0%		0%	0 0
Erosion Control	257	1,818	2	913	U	0%		100%	0 0
Boating Instruction	259 259 257 257	1,818	0	1,662	0	0%		0%	<u>n</u> 0
Horseshoe Equipment & Supplies	25/	1,818	0	1,662		0%		0%	0 0 0 0 0 0
Office Furniture & Equipment - Repair & Refinishing	257	1,818	9	1,662	0			0%	0 0
Pavement & Floor Marking Services	257 257	1,818	9	1,662	0	0%		0%	0 -
Tattoos - Removed	257	1,818	0	1,662		0%		0%	0 0
Concrete Aggregates	256		2	913	2	100%		0%	0 0
Wine Brokers	256 256	1,824	1	1,133	1	100%		0%	0 0
Frading Stamps Freatment Centers & Rest Homes - Information & Placement	256	1,824	0	1,662	0	0%			0 0
	256 255	1,824 1.828	0	1,662 1,662	0	0%		0%	0 0
Food ServiceManagement			U		<u>U</u>				0 0
Photographic Equipment - Repair	254	1,829	0	1,662	0	0%		0%	0 0
Fish & Seafood Brokers	253	1,830	1	1,133		0%		100%	0 0
Sawmills	253	1,830	1	1,133	1	100%		0%	0 0
Battery Repairing & Rebuilding	253 253	1,830	0	1,662	0	0%		0%	0 0
Video Tape Duplication Service	253	1,830	0	1,662		0%		0%	0 0
Parking Stations & Garages - Equipment & Supplies	252 250 250	1,834	2	913 1,133	2	100%		0%	0 0
Signs - Equipment & Supplies	250	1,835	1	1,133	0	0% 0% 0%		100%	0 0
Computers - Network Security	250		0	1,662	0	0%		0%	0 0
Hydraulic Equipment Repair	248		0	1,662	0			0%	<u>u 0</u>
/eterinary Emergency	248	1,837	9	1,662	0	0%		0%	0 0
Vork Clothes - Retail	247	1,839	3	749	2	67%		33%	0 0
Bridal & Millinery Supplies	247	1,839	0	1,662	0	0%		0%	0 0
Churches	247	1,839	0	1,662	0	0%		0%	<u>uj 0</u>
lomeopaths	247		0	1,662	0	0%	(	0%	0 0
Screen Manufacturers Equipment & Supplies	247	1,839	0	1,662	0	0%	(	0%	0 0
Airlines - Ticket Agencies	246	1,844	5	578	4	80%	1	20%	0 0
fanufactured Homes - Rent & Lease	246 246	1,844	0	1,662	0	0%		0%	0 0
1editation Instruction			0	1,662	0			0%	0 0
	246	1,844	0	1,662	0	0%	(	0%	0 C 0 C 0 C
Printed & Etched Circuits	246					0%		201	ol C
Referral - Auto Repair	245	1,848	0	1,662		0.70]		0%	0 0
Referral - Auto Repair Balloons - Novelty & Toy	245 244	1,848 1,849	0	1,662	0	0%		0%	0 0
Printed & Etched Circuits Referral - Auto Repair Balloons - Novelty & Toy Engineering Equipment & Supplies	245 244 243	1,848 1,849 1,850	0	1,662 1,662	0	0%	(	0%	0 0
Referral - Auto Repair Balloons - Novelty & Toy	245 244	1,848 1,849 1,850	0 0 0 2	1,662	0 0	0%	(	0%	0 0
Referral - Auto Repair Balloons - Novelty & Toy Engineering Equipment & Supplies	245 244 243	1,848 1,849 1,850	0 0 0 2 0	1,662 1,662	0 0 2 2	0%	(	0%	0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cmpls Unable to Pursue	9/6
Industrial Consultants	241	1,854	0	1,662	0	0%	(	0%	0 0
Surgical Centers	241	1,854	0	1,662	0	0%	(	0%	0 0
Photographers - Aerial	240	1,856	1	1,133	0	0%		1 100%	0 0
Seal Coating	240	1,856	1	1,133	0	0%		0%	1 100
Concrete Curing & Treating Materials	240		0	1,662	0	0%		0%	0 0
Woolen Goods - Wholesale & Manufacturers	240	1,856	0	1,662	0	0% 0% 0%		0%	0 0
Financial Consultants - No License Required	239	1,860	0	1,662		0%		0%	0 0
Construction Supplies	238		0	1,662				0%	0 0
Flags & Banners	237	1,862	2	913	0	0%		2 100%	0 0
Reptiles	237	1,862	2	913	0	0%		2 100%	0 0
Diving Instruction	237	1,862	1	1,133	U	0%		1 100%	0 0
Medical Imaging Services	237	1,862	1	1,133	1	. 100%		0%	0 0
Riding Academies	236	1,866	0	1,662	U	0%		0%	0 0
Stationers - Retail	235	1,867	1	1,133	U	0%		1 100%	0 0
Roofing Equipment & Supplies	234 233	1,868	0	1,662 1,133	0	0%		0 0%	0 0
Wall Bed Sales	233	1,869	1	1,133	1				0 0
Labor Contractors	233	1,869	0	1,662	U	0%		0%	0 0
Photo Copying	231	1,871	2	913	U	0%		2 100%	0 0
Moving Supplies	231	1,871	0	1,662	<u>_</u>	0%		0 0%	0 0
Oil Well Equipment & Supplies	231 231	1,871 1,871	0	1,662	<u>_</u>	0%	(	0%	0 0
Plastics - Molders Schools - Holistic	231	1,8/1	0	1,662	U	0%	(	0 0%	0 0
			0	1,662	<u>U</u>	0%	(	0 0%	0 0
Day Care - Adults	230		0	1,662		0%			1 25
Skateboards & Equipment	229	1,877	4	645 1,133	1	. 25% . 100%		2 50% 0 0%	0 0
Hospitalization, Medical & Surgical Plans	229	1,877	1		1			0%	0 0
Religious Goods	229		1	1,133	1	100%			0 0
Boat Transporting	229	1,877	0	1,662				0%	0 0
Picture Frames - Restore & Repair	229	1,877	0	1,662	0			0%	U C
Publishing Consultants	228	1,882	0	1,662	0	0%		0%	0 0
Storm Windows & Doors - Repair	228	1,882	0	1,662		0%		0%	0 0
Automation Consultants	227 227	1,884	0	1,662	0	0%		0%	0 0
Ranches Ebass Custom Made	227	1,884	0	1,662		0%		0 0%	U C
Shoes - Custom Made	226	1,886 1,886	1	1,133	0			1 100%	0 0
Ammunition & Reload Equipment & Supplies	226		0	1,662					0 0
Candy & Confectionery - Wholesale & Manufacturers	226	1,886	0	1,662	0			0 0%	u C
Paint - Wholesale & Manufacturers	225	1,889	2	913	1	. 50%		1 50%	0 C
Electronic Instruments	225	1,889	0	1,662	0	0%		0%	U C
Stadiums, Arenas & Athletic Fields	225	1,889	0	1,662	U	0%			0 0
Halloween Supplies	224		1	1,133	U	0%		1 100%	0 0
Towing - Heavy Equipment	224		1	1,133	1	100%		0%	0 0
Fitle Loans	224	1,892	0	1,662	<u>U</u>	0% 0% 0%		0%	0 0
Pyramid Companies Attorneys Referral Service	223	1,895	0	1,662		0%		0%	0 C
Attorneys Referral Service	222	1,896	1	1,133	0			1 100%	0 0
Dairy Products - Wholesale	222	1,896	0	1,662	0	0%		0%	0 0
Fish Processors	222	1,896	0	1,662		0%		0%	0 0
Motorcycles - Customizing	221	1,899	1	1,133	1	100%		0%	0 0
Timber Framing	221	1,899	0	1,662	- U	0%		0%	0 0
Batteries - Storage-Wholesale & Manufacturers	220	1,901	1	1,133	1	100%		0%	0 0
Bankruptcy Counseling - Federally Certified	220 220	1,901 1,901	0	1,662	0	0%		0%	0 0
Livestock Breeders	220	1,901	0	1,662	0	0%		0%	0 0
Steel Detailers - Structural	220	1,901	0	1,662		0%		0%	0 0
Seminars & Training - Wealth Building & Real Estate Results	219		0	1,662	0		(	0%	0 0
Facility Maintenance	218	1,906	0	1,662	0			0%	0 0
Building & Development Permits	217	1,907	2	913	2	100%		0%	0 0
Solar Energy Equipment & Systems Manufacturing &	217	1,907	2	913	2	100%		0%	0 0
Artificial Flowers, Plants & Trees	216	1,909	2	913		100%		0%	0 0
Engravers - Mechanical	216		0	1,662		0%		0%	0 0
Aquaculture	215	1,911	0	1,662		0%		0%	0 0
Attorneys & Lawyers - Collections Law	215	1,911	9	1,662	0			0%	0 C 0 C 0 C 0 C
Floors - Garage	215	1,911	0	1,662	0	0%		0%	U C
Hobby & Model Construction Supplies - Wholesale &	215		9	1,662	0			0%	u C
Reflexologists	215	1,911	9	1,662	0	0%		0%	u C
Vehicle Graphics	215	1,911	9	1,662	0	0%		0%	U C
Ventilating Systems - Cleaning	215	1,911	18	1,662	18	0%		0%	0 0
Tax Software	214		18	263	18	100%		0%	U C
Jniforms - Medical	214	1,918	1	1,133	1	100%		0 0%	0 0
Electric Motors - Manufacturers & Distributors	214 214	1,918 1,918	0	1,662		0%		0 0%	0 0
intercoms Systems & Services			0	1,662	0	0%			0 0
Plastics - Fabricating, Finishing & Decor	214		0	1,662	ū	0%		0 0%	0 0
Braille Supplies	213	1,923	6	525	5	83%		1 17%	0 0
Sports Bar	213	1,923	1	1,133	1	100%		0%	0 0
Air Flight Attendants	213	1,923	0	1,662	0	0%		0 0%	0 0
Dental Service Plans	213	1,923	0	1,662	0	0%		0%	0 0
Diamond Buyers	213	1,923	0	1,662	0	0%		0%	0 0
Paper Distributors	213		0	1,662	0	0%		0%	0 0
earls	213	1,923	0	1,662	0	0%		0%	0 0
itone Cutters	213		0	1,662		0%		0 0%	0 0
istributing Service - Circular, Sample	212		1	1,133	1	. 100%		0%	0 C
uto Upholstery Cleaning	212	1,931	0	1,662	0			0 0%	0 (
Chairs - Orthopedic & Lift	212	1,931	0	1,662	0	0%		0%	U C
nventory Service	212	1,931	0	1,662	0	0%		0%	0 0
Physicians & Surgeons - Orthopedic Surgery	212	1,931	0	1,662	0	0%		0%	0 0
nives - Custom	211	1,936	1	1,133	0	0%	1	1 100%	U (
rbitration Services	211		0	1,662	0			0%	0
otion Picture Film Distributors & Exchange	211	1,936	0	1,662	0	0%		0%	0
/ire & Cable - Electric	211	1,936	0	1,662	0			0%	0 0
acuum Cleaners - Wholesale & Manufacturers	210		2	913	2	100%		0%	U
	210	1,940	0	1,662	0		(	0%	0 (
loxes - Corrugated & Fiber									
Boxes - Corrugated & Fiber Costume Fabrics, Trim & Accessories	209	1,942	3	749		0%		100%	0 0
loxes - Corrugated & Fiber Costume Fabrics, Trim & Accessories Horse Equipment & Supplies	209 209	1,942 1,942	3 2	913	1	. 50%	i	1 50%	0 0
loxes - Corrugated & Fiber Costume Fabrics, Trim & Accessories Iorse Equipment & Supplies aboratory Equipment & Supplies	209 209 209	1,942 1,942 1,942	3 2 1	913 1,133	1 0	. 50%	j	1 50% 1 100%	0 0
3oxes - Corrugated & Fiber Costume Fabrics, Trins Accessories drorse Equipment & Supplies aboratory Equipment & Supplies detal Salvage Yards Vent Planners - Corporate	209 209	1,942 1,942 1,942 1,942	3 2 1 1	913	1 0 1	. 50%	1	1 50%	0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Jewelers - Supplies	200 200	1,94	7 1	1,133	1	100%	(	0%	0	0%
Lighting Fixtures - Supplies & Parts	208			1,133 1,133	1	100%		0%		) 0%
Sewing Instruction	200		7 1	1,133	1	100%		0%		0%
Bartending Instruction Steam Cleaning - Industrial	201		0 0	) 1,662 ) 1,662	0	0%		0%		0%
Storage Units - Portable	201	7 1,95	0 0	1,662		0%		0%		0 0% 0 0% 0 0% 0 0%
Plants - Interior Design & Maintenance	200	5 1,95	3 (	1,662		0%	(	0%	0	0%
Saws - Sharpen & Repair	200		3 0	1,662	0	0%		0%		0 0%
Wood Preserving Boarding - Horses	200			1,662	2	0% 100%		0%	0	0 0%
Van Conversions & Accessories	20:	1,95 1,95	6 2	913	1	50%		50%	ŏ	0%
Online Event Registration	20!	1,95	6 1	1,133	0	0%		100%		0 0% 0 0% 0 0% 0 0% 0 0%
Ambulance Service	20:		6 0	1,662	0	0%		0%		0%
Health Care - Staffing	201	1,95	6 (	1,662	9	0%	-	0%	9	0%
Clinics - Sleep Centers Vertical Blinds	204	1,96 1 1,96	1 0	1,662	l o	0%		0%	l o	0%
Consultants - Medical	20:	1,96	3 1	1,133	1	100%		0%	0	0%
Satellite Communication - Common Carrier	20:			1,133		100%		0%		0%
Auto Service - Steam Cleaning	200 200	1,96	3 0	1,662	0	0%		0%		0%
Horse Shoeing Dating Service - Online	20.	3 1,96 2 1,96	3 L	1,662 5 578	4	0%		0%		1 0%
Fences - Rental	202	2 1,96	7 (	1,662	-	0%		0%		0 0% 0 0% 0 0% 0 0% 0 0%
Mining Equipment & Supplies	202	2 1,96	7 0	1,662	0	0%		0%	0	0%
Transit Lines	202	1,96	7 (	1,662	0	0%		0%	0	) 0%
Truck Stops	207			1,662	ļ	0%		0%		າໄ ດ%
Machinery - Used Shock Absorbers	20:			1,133	- 0	0%		100%		0 0% 0 0% 0 0% 0 0%
Shock Absorbers Ticket Broker	200	1,97 1,97	3 1	1,133	1	100%		0%		0%
Cabs - Tractor, Truck	200	1,97	3 (	1,662	i o	0%		0%	0	0%
Freight Consolidating	200	1,97	3 (	1,662		0%		0%		0%
Chairs - Rent	199	1,97	7 1	1,133	1	100%	-	0%	0	0%
Advertising - Television Ceiling Cleaning	199		7	1,662	0	0%		0%	- 0	0%
Compactors - Waste - Household - Dealers	198	3 1,98	0 0	1,662	0	0%		0%	0	0%
Glass Coating & Tinting Materials	198			1,662		0%		0%		0%
Heat Supply Companies	198	1,98	0 0	1,662	0	0%		0%	0	0 0% 0 0% 0 0% 0 0%
Lawn & Garden Pond Dealers & Supplies	198	1,98	0 0	1,662	0	0%		0%	0	0%
Swimming Pools - Public Booths - Toll, Parking	197	7 1,98 5 1,98	4 L	1,662 3 443	U 0	0% 100%		0%	0	0%
Cat Breeders	196			1,133	1	100%		0%		0%
Video Equipment - Service & Repair	196	1,98		1,662	0	0%	(	0%		0%
Biomedical Products - Research	19!	1,98	8 1	1,133	1	100%	(	0%		0 0% 0 0% 0 0% 0 0%
Computers - Rent & Lease	199		8 1	1,133		0%		100%		0%
Auto - Emissions Testing Cabinet Doors	195 195	5 1,98 5 1,98	8 (	1,662 1,662	9	0%		0 0%	0	0%
Chairs - Wholesale & Manufacturers	19:	1,98	8 0	1,662	ŏ	0%		0%	ŏ	0%
Juices	195	5 1,98	8 0	1,662	0	0%		0%	l o	0 0%
Real Estate - Industrial	19			1,662		0%		0%		0%
Sanitary Napkins	199		8 0	1,662	0	0%		0%		0 0%
Snow Removal Equipment Pillows	195	5 1,98 4 1,99	7 3	1,662	<u> </u>	0%		100%		0%
Skylights - Distributors	194		7 1	1,133		0%		100%		0 0%
Appraisal - Management	194	1,99	7 (	1,662	0	0%	(	0%	0	0%
Mining Companies	194	1,99	7 0	1,662	0	0%		0%	0	0%
Publishers Representatives Valves	194 194	1,99 1 1,99	7	1,662		0% 0%		0%	- U	0 0%
Bingo & Gaming Halls	193			1,662	0	0%		0%		0%
Construction Estimates	193			1,662		0%		0%		0%
Water Well Drilling Equipment & Supplies	193	3 2,00	3 (	1,662	0	0%		0%	0	0%
Credit Cards & Plans - Equipment & Supplies	193	2 2,00 2 2,00	6 (	1,662	ļ	0%		0%		0 0% 0 0% 0 0%
Electric Heating Equipment - Wholesale & Manufacturers Rooming Houses	193	2 2,00	6	1,662	1	0%		0%		0%
Pet Waste Removal	19:	1 2,00	9 1	1,133	0	0%		100%	i ă	0%
Pottery	19:	1 2,00	9 0	1,662		0%		0%		0 0%
Tanners	190	2,01	1 3	749	2	67%		33%	0	0%
Freight Traffic Service	190	2,01	1	1,133	- 0	0%	-	0%	1	1 100%
Transcription Service Carpet & Rug Dyers	190 190	2,01	1 7	1,133	- V	0%	-	100%	l v	0 0%
Risk Management	190	2,01	1 (	1,662	0	0%		0%	0	0 0%
Ice Cream & Frozen Desserts - Mfg & Dist	189	2,01	6 1	1,133	1	100%		0%	0	) 0%
Sheet Metal Equipment & Supplies	189			1,133	1	100%		0%		0 0%
Crime Scene/Trauma Clean Up Emergency Disaster Preparedness Equipment & Supplies	189		6 0	1,662	0	0%		0%		0%
Juice Extractors	189		6 (	) 1,662 ) 1,662	0	0%		0%		0%
International Trade Consultants	188	3 2,02	1 0	1,662	0	0%		0%	0	0 0% 0 0% 0 0% 0 0%
Petroleum Products	187	7 2,02	2 2	913	1	50%		50%	0	0%
Credit Repair Services - Advance Fee	186	5 2,02	3 4	1 645		0%		75%	1	1 25%
Health Care Referral Tools - Cutting	180	5 2,02		1,662	- 0	0%		0%	- 0	0%
Motorcycle Riding Instruction	189			1,662	1	100%		0%	1	0 0%
Golf Instruction	185	2,02	6 0	1,662	i d	0%		0%		0%
Identity Theft Protection & Prevention Services	18	5 2,02	6  0	1,662	0	0%		0%	0	0 0%
Mining Development	18	5 2,02	6 0	1,662	0	0%		0%		0 0%
Doors - Patio	183	2,03	0 0	1,662	ļ	0%		0%	ļ	0%
Water Conservation	18:			1,662		0%		0%		1 0%
Caregivers Resources	183		2 0	1,662	0	0%		0%	0	0%
Plaster Craft Products & Supplies	183			1,662		0%		0%		0%
Plating Equipment & Supplies	183	2 2,03	2 0	1,662	0	0%		0%		0%
Video Equipment - Sales & Rentals	183			1,662	9	0%		0%		0 0%
Oxygen Therapy Equipment Wines - Retail	18:	2,03	7 1	1,133	1	100% 100%		0%	0	0%
Adhesives & Glues	180	2,03	7 0	1,662	i d	0%		0%	1 0	0 0%
		. 2,00		. 1,002				. 070		

Industry Classification	Inquiries	Rank by Inquirie	es Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Consultants - Security	Inquiries	179	2,039	1 1,133	Chipis Settieu	1 100%	Cilipis Not Settled	0%	On the control of the	09
Electronic Power Supplies		179	2,039	0 1,662	ĺ	0%	i	0%	Ö	00
Furniture Manufacturers Equipment & Supplies		179	2,039	0 1,662		0%	i	0%	0	09
First Aid Supplies		177	2,042	0 1,662	· ·	0%	1	0%	Ō	09
Junk Dealers		177	2,042	0 1,662	(	0%		0%	0	0 0
Pumps - Wholesale & Manufacturers		177	2,042	0 1,662	(	0%		0%	0	00
Leather Cleaning		175	2,045	1 1,133	1	1 100%	(	0%	0	00
Templates		175	2,045	1,133	1	1 100%		0%	0	0 09
Astrologers		175	2,045	0 1,662	(		(	0%	0	09
Chemicals - Reclaiming		175	2,045	0 1,662	(	0%	(	0%	0	) 09
Food & Beverage Consultants		175	2,045	0 1,662	(	0%		0%	0	0 09
Pharmaceutical Products - Research		175	2,045	0 1,662	(	0%	(	0%	0	00
Telephone Equipment & Systems Supplies & Parts		175	2,045	0 1,662	(	0%	(	0%	0	0 00
U-Catch Fishing		175	2,045	0 1,662	(		(	0%	0	09
Water Leak Detection		175	2,045	0 1,662	(	0%	(	0%	0	0 0
General Merchandise - Wholesale		174	2,054	2 913	2	100%	(	0%	0	o lc
Advertising - Indoor		174	2,054	1,133	(			1 100%	0	0 0
Lamps & Lamp Shades - Retail		174	2,054	0 1,662	(	0%	(	0%	0	0 ار
Doll Clothing & Accessories		173	2,057	0 1,662	(	0%	(	0%	0	0
Paper Products		173	2,057	0 1,662	(	0%	1 (	0%	0	0 0
Water Wells - Pumps Sales & Service		173	2,057 2,057	0 1,662	(	0%	(	0%	0	0
Pet Kenneling Services		172	2,060	1,133	(	0%	1	1 100%	0	0 ار
Odor Neutralizer		172	2,060	0 1,662	(	0%	(	0%	0	0 0
Pipe Inspection		172	2,060	0 1,662		0%		0%	0	0
Washing Machines & Dryers - Dealers		172	2,060	0 1,662		0%		0%	0	0
Campers - Supplies & Parts		171	2,064	1 1,133	Ċ	0%		1 100%	0	ol o
Billiard Parlors		171	2,064	0 1,662	(	0%		0%	0	0
Videotape, CD, & DVD Duplication & Transfer Services		171	2,064	0 1,662	· ·	0%	1 (	0%	0	0 0
Beads		170	2,067	1 1,133		0%		0%	1	100
Office Buildings		170	2,067	1 1,133	1	0%		0%	0	1 100
Physicians & Surgeons - OB/GYN		170	2,067	0 1,662	(	0%		0%	0	0
Children's Play Programs Instruction		169	2,070	0 1,662	í	0%	ì	0%	0	ol 0°
Drive Shafts		169	2,070	0 1,662	· ·	0%	i i	0%	i i	0
Radon Mitigation		169	2,070	0 1,662	ï	0%	i i	0%	i s	0 0
Organs		168	2,073	1 1,133	1	1 100%	1	0%	0	0 0
Corn Products			2.073	0 1,662	i			0%	l o	0
Shirts - Wholesale & Manufacturers		168	2,073 2,073	0 1,662	,	0 0%	1	0%	l o	09
Animal Brokers & Dealers - Zoo, Circus		167	2.076	0 1,662		0 /0	1	0%	l on	0 00
Campers - Rent & Lease		167	2,076 2,076	0 1,662		0%	ì	0%	, i	1 0
Fruits & Vegetables - Wholesale		167	2,076	0 1,662		0%	ì	0%	0	1 0
Hose Couplings & Fittings		167	2,076	0 1,662	· ·	0%	1	0%	ň	0 0
Kennels Equipment & Supplies		167	2,076	0 1,662	7	0%	<del>                                     </del>	0%	ň	0 0
Rubber Stamps		167	2,076	0 1,662	7	0 0%	<del>                                     </del>	0%	ň	0 00
		166	2,082	3 749		3 100%		0%	0	09
Water Companies - Utility Occupational Therapists		166		0 1,662				0%	0	09
Tanks - Metal		166	2,082 2,082	0 1,662		0 0%	<del>                                     </del>	0%	0	1 00
Drilling & Boring Equipment & Supplies		165	2,085	0 1,662	Č	0%	ì	0%	, i	09 09
Ozone Machines		165	2,085	0 1,662	Č	0%	ì	0%	0	0 09 0 09 0 09
Smelters & Refiners Equipment & Supplies		165	2,085	0 1,662	ì	0%	i	0%	0	1 00
Knit Goods - Retail		164	2,088	1 1 133		1 100%	1	0%	ň	00
Screens - Security Door		164	2.088	1 1,133 1 1,133		0%		1 100%	ŏ	nl no
Towel Supply Service		164	2,088 2,088	0 1,662		0%	i	0%	, i	0 0
Artist - Makeup		163	2,091	1 1,133	ì	0%		1 100%	0	1 0
Blasting Contractors		163	2,091	1 1,133	,	0%	-	1 100%	Ď	0 0
Engineering Reports		163	2,091	0 1,662	· ·	0%	i	0%	ň	0 0
Swimming Instruction		162	2,094	3 749	-	3 100%	ì	0%	, i	1 0
Electric Motors - Supplies & Parts		162	2,094	0 1,662	i	0%		0%	0	0 0
Lie Detection Service		162	2,094	0 1,662	· ·	0%	7	0%	ň	0
Better Business Bureaus			2.007	4 645		2 50%	<del>                                     </del>	0%	2	500
Lumber - Drying		161 161	2,097 2,097	0 1,662		0 0%	<del>                                     </del>	0%	<u> </u>	2 500
Doors - Commercial		160	2,099	1 1,133		0 0%		1 100%	l on	1 0
Environmental Testing & Consulting		160	2,099	0 1,662				0%	1 0	0 0
Picture Framing		160	2,099	0 1,662	-	0%	<del>                                     </del>	0%	1 0	0 0
Furniture Assembly Services		159	2,102	2 913		100%	<del>                                     </del>	0%	1 0	1 0
Recycling - Computers & Other Electronics		159	2,102	0 1,662	- i	0 0%	1	0%	, n	0 0
Speech & Language Pathologists		159	2,102	0 1,662		0%	ì	0%	0	) <u>0</u>
Student Exchange Programs		159	2,102	0 1,662	ì		1	0%	i i	0 0
Baby Carriages & Strollers		1581	2,106	1 1,133	1	1 100%	1	0%	i i	) 00
E-Books			2,106	0 1,662	i	0%	1	0%	, n	J 00
Water Works Contractors		158	2,106	0 1,662	,	0%	1	0%	0	) ne
Engines - Gasoline		157	2.109	2 913	,	0%	1	2 100%	1 0	0 09
Cement - Wholesale & Manufacturers		157	2.109	1 1,133	,	0%	1	1 100%	1 0	1 00
Ambulances & Hearses		157	2,109 2,109	0 1,662	7	0%	<del>                                     </del>	0%	1 0	0 00
Artists - Fine Art		157	2,109	0 1,662				0%	1 0	0 09
Floral Design Instruction					(			0%	1 0	0 09
Hardscapes		157 157	2,109	0 1,662		0 0%	<del>                                     </del>	0%	1 0	0 09
Olive Oil		157	2,109 2,109	0 1,662 0 1,662		0%	<del>                                     </del>	0%	1	1 0
Olive Oil Tile Restoration		157 157	2,109	0 1,662		0%	<del>                                     </del>	0%	1 0	0 0
Agricultural Consultants		156	2,117	0 1,662		0%		0%	1 0	1 00
Compressors		156	2 117	0 1,662		0%	<del>                                     </del>	0%	1	0 0
Fur Designers		156	2,117 2,117	0 1,662		0%	<del>                                     </del>	0%		0 0
Office Furniture & Equipment - Wholesale & Manufacturing			2 117			0%	<del>                                     </del>	0%	l	1 0
Pagniratore		156 156	2,117 2,117	0 1,662 0 1,662		0%	ļ .	0%	1	0 0
Respirators					(				0	1 0
Labeling		155	2,122	0 1,662		0%		0%	0	0 0
Pension & Profit Sharing Plans		155	2,122	0 1,662	(		ļ	0%	0	
Septic Tanks - Treatment Supplies		155	2,122	0 1,662		0%	ļ	0%	0	0 0
Magazine Sales by Telephone		154	2,125	1 1,133	1	1 100%		0%	0	0
Tax Reporting Service		154	2,125	1 1,133		0%	1	1 100%	0	0 0
Fireproofing		154	2,125	0 1,662		0%		0%	0	0
Loan Servicing		154 154	2,125 2,125	0 1,662		0%		0%	0	0 0
Tire Distributors & Manufacturers				0 1,662	(	0%		0%	0	<u> </u>
Scientific Apparatus & Instruments		153	2,130	1,133		0%	ļ	1 100%	0	0 09
Color Consultants	I .	153	2,130	0 1,662	(	0%	1 (	0%	1 0	ار O

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cmpls Unable to Pursue	9/6
Golf Practice Ranges	153	2,130	0	1,662	0	0%	(	0%	0 0
Notion Picture Producers & Studios	153	2,130	0	1,662	0	0%		0%	0 0
Vicker Products	152	2,134	1	1,133	1	100%	<u>C</u>	0%	0 0
Concrete Blocks & Shapes	152	2,134	0	1,662		0%		0%	0 0
Dil Producers	152		0	1,662		0%		0%	0 0
Jitrasound - Nonmedical	151 151	2,137	2	913	1	50% 0 0% 0 0%		50%	0 0
Auto Bumpers, Guards & Grilles	151		0	1,662	U	0%		0%	0 0
Fund Raising Games, Merchandise, Supplies			0	1,662	U	0%			0 0
Recycling - Metal	151	2,137	9	1,662		0%		0%	
Concert Halls	150 150	2,141 2,141	1	1,133	1	100%		0%	0 0
Psychotherapist School Furniture & Equipment	150	2,141	N	1,662 1,662		0%		0 0%	0 0
acht Brokers	150	2,141	0	1,662	0	0%		0 0%	0 0
Bottles - Used	149	2,145	ı i	1,133	0	0%	1	100%	0 0
Guitars & Amplifiers	149	2,145	1	1,133	ŭ			100%	0 0
Desktop Publishing	149		á	1,662	0	0 0%		0%	0 0
Orilling - Geothermal	149	2,145	0	1,662	0			0%	0 0
Steering Systems & Equipment	149		0	1,662	0	0%		0%	0 0
eleconference Service	149	2,145	0	1,662	0	0%		0%	0 0
iras	148	2,151	1	1,133	1	100%	Č	0%	0 0
ictures	148	2,151	0	1,662	0	0%	C	0%	0 0
hermocouples	147	2,153	1	1,133	0	0%	1	100%	0 0
earings	147		o o	1,662	0	0%	Ō	0%	0 0
obile Refrigeration			0	1,662	0	0%	Č		0 0
ipe Bending & Fabricating	147 147	2,153	ol ol	1,662	0	0%	C	0%	0 0
alendars	146		2	913	2	100%	C	0%	0 0
ailing Containers	146	2,157	1	1,133	1	100%	C	0%	0 0
rmored Car Service	146	2,157	ől	1,662	- i	0%	Č	0%	0
hristmas Lights & Decorations	146	2,157	0	1,662	0	0%		0%	0 0
loxing Gym	145	2,161	0	1,662	0	0%		0%	0 0
nergy Audits	145	2,161	0	1,662	0	0%		0%	0 0
anguage Training Aids	145	2,161	0	1,662	0	0%		0%	ol c
arcel Post Assembly Service	145	2,161	0	1,662	0			0%	0 0
Auto Smog Inspection	144	2,165	1	1,133	1			0%	0 0
ccess Control Systems	144	2,165		1,662	0	0%		0%	0 C
oll Houses & Accessories	144	2,165	0	1,662	0	0%	0	0%	0 0
lusic Instruction - Vocal	144	2,165	0	1,662	0	0%	0	0%	0 0
rosthetic Devices	144	2,165	0	1,662	0	0%	(	0%	0 0
kate Sharpening	144	2,165	0	1,662	0	0%	0	0%	0 0
utlery	143	2,171	1	1,133	1	100%	C	0%	ol c
rtificial Flowers & Plants - Manufacturer Supplies	143	2,171	0	1,662	0	0%	0	0%	0 0
ridal Supplies - Wholesale & Manufacturing	143	2,171	0	1,662	0	0 0%	C	0%	0 C
ilfield Supplies	143	2,171	0	1,662	0	0%	0	0%	0 0
/aterbeds - Dealers	143	2,171	0	1,662	0	0%	0	0%	0 0
Pumps - Supplies & Parts	142	2,176	1	1,133	0	0%	1	100%	0 0
Bolts & Nuts	142	2,176	0	1,662	0	0%		0%	0 0
Mailing Lists	142	2,176	0	1,662	0	0%		0%	0 0
Shipping Masters	142	2,176	0	1,662	0			0%	0 0
Sweeping Service - Power	142	2,176 2,181	0	1,662	0	0 0%		0%	0 0
ivestock Equipment & Supplies	141	2,181	0	1,662	0	0%		0%	0 0
Ski Centers & Resorts	140	2,182	1	1,133	1	100%		0%	0 0
nvitations & Announcements	140		0	1,662	0			0%	0 0
1ulches	140	2,182	0	1,662	0			0%	0 C
'ideo Tapes & Discs - Dealers	139	2,185	1	1,133	0	0%		0%	1 100
mbroideries - Uniform	139	2,185	0	1,662	0	0%		0%	0 0
Gas - Industrial & Medical - Cylinder & Bulk	138	2,187	1	1,133	1	100%		0%	0 0
ffice Equipment	138		1	1,133	1	100%		0%	0 0
loney	138	2,187	0	1,662	0	0 0%		0%	0 0
nsurance - Workers Compensation	138	2,187	0	1,662	0	0%		0%	0 0
Paving Equipment	138		<u> </u>	1,662	0	0%]		0%	0 C 0 C 0 C 0 C
estaurant Management	138		<u> </u>	1,662	0			0%	u C
ruck Manufacturers & Distributors	138	2,187	0	1,662	0	0%		0%	u C
rilling - Oil Well	137	2,194	0	1,662	0	0%		0%	U C
rucks - Industrial	137	2,194	0	1,662	0	0%		0%	0 0
igns - Neon	136	2,196	1	1,133		0%		100%	0 (
lazardous Material Control & Removal	136		0	1,662	0			0%	0 0
otor Homes - Rent & Lease	136 136	2,196 2,196	0	1,662	0	0%		0% 0%	0 0
/entilating Equipment			0	1,662	0				0 0
ackflow Prevention Devices & Services	135		0	1,662	0	0%		0%	0 0
entist - Periodontist	135	2,200	, j	1,662	0	0%		0%	0 0
Iome Electronics - Designers	135	2,200	0	1,662	0	0%		0%	0 0
lants - Retail	134	2,203 2,203	4	645	3	75%		25%	0 (
icycles - Wholesale & Manufacturers extile Fibers	134 134	2,203	1	1,133 1,133	<u>_</u>	100%		0%	0 0
	134	2,203	1		1	0%		0%	0 0
ir Pollution Measuring Service			0	1,662	<u>U</u>	0%			0
lorists Supplies	134		0	1,662		0%		0%	0 1
ewage Disposal Systems wap Shops	134 134		0	1,662 1,662	0	0%		0%	0 (
edicines - Patent & Proprietary	134		- U	1,133				0%	0 1 10
ance Apparel	133	2,210	1	1,662		0%		0 0%	0 0
egal Clinics	133	2,210	0	1,662	0	0%		0 0%	0 0
eferral - Contractor	133	2,210	i N	1,662		0%		0 0%	0 0
hotographic Equipment & Supplies - Wholesale &	132	2,214	1	1,133	1	100%		0 0%	ō
ustoms Consultant	132		1 1	1,662	1			0%	0
ur Cleaning & Dyeing - Retail		2,214	1	1,002	1	100%			0
un sights, Scopes & Mounts	131 131	2,216 2,216	1	1,133 1,133	1	100%		0%	ő
nemical Plant Equipment & Supplies	131	2,216	ń	1,662	1	0%		0%	ō
eat - Processing	131		, a	1,662	0	0%		0%	0
	131	2,216	i i	1,662	0	0%		0%	0
ffice Records - Destruction			- 0	1,002		070			al :
Office Records - Destruction Theater Stage Play Houses	131	2.216	l nl	1.6621	(1	)] (1%)		0%1	01 0
heater Stage Play Houses	131	2,216	0	1,662 1,662	U	0%	(	0%	0 0
ffice Records - Destruction heater Stage Play Houses ending Machines - Supplies & Parts /ater Heaters - Wholesale & Manufacturers	131 131 131	2,216 2,216	0	1,662 1,662 1,662	0 0	0 0%	(	0% 0 0% 0 0%	0 0

CAL COMPANY OF THE PARTY OF THE	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Set Annual Annua	Dolls - Collectors	130	2,224	0	1,662	(	0%		0%	0	0%
Same And Comment A	Housewares - Wholesale & Manufacturers	130	2,224	0	1,662	(	0%		0%	0	0%
Tallyman Service Antonio 1908   95   95   96   96   96   96   96   96	Soil Conservation Service	130	2,224	0	1,662		0%		0%	0	0%
Sal Salament Growton (1982)   1982		129	2,228	0			0%	1	09/	0	0%
Teacher Services   19   276   276   3   160   3   30   3   30   3   30   3   30   3   3			2.228	Ů,		Č					0%
STATES A POPULATION COLORS AND A STATE OF THE PO	Metal Finishers		2,228	Ö	1,662						0%
Address de Manuel 148   148   150	Presses - Power-Equipment	129	2,228	0	1,662	(	0%		0%	0	0 0% 0 0% 0 0% 0 0%
Sche Ermin (1996)   25   25   3   1   10   100   10   25   3   3   3   3   3   3   3   3   3		129	2,228	0	1,662	(	0%		0%	0	0%
March   1975	Advertising - Shoppers Guides	128	2,234	3	749		0%				0%
26 Configuration flow of the Configuration f	Studio Rental	128	2,234	1	1,133		100%				0%
Sales and Control - Contro	Air Conditioning Equipment - Poom Units	128	2,234	l ä	1,002		0%	-	0%	0	0 0%
Property		128					0%	1			0%
Series Maries   12   24   0   160   0   75   0   0   0   0   0   0   0   0   0	Dry Ice			ŏ		· ·					0%
Seed of the control o	Parties - Children	128	2,234	0	1,662	(		(			0 0% 0 0% 0 0% 0 0%
Contention Fundament (1987)  Contention Funda		128	2,234	0	1,662	(					0%
Section   Sect	Duct & Duct Fittings	127	2,242	0	1,662	(	0%		0%	0	0%
Af Conforming Systems - Chemical 120   120	Foundations - Education, Philanthropy, Research	126	2,243	2	913		100%		0%	0	0%
Authors (Authors (Aut	Air Conditioning Systems Cleaning	126	2,243	1	1,133		100%	-	09/	0	0%
Sealer Seguent A Seguent Segue		126	2,243	0			0%	1			0%
Sealer Seguent A Seguent Segue		126	2.243	Ů		Č	0%				0%
Canton Carenter Afforders - Service Afford   10   1.75   2   1.11   2   1000   0   0   0   0   0   0   0   0	Personal Chef	126	2,243	0	1,662						0%
Seather Seguent Seguen	Telephone Answering Equipment & Systems			0	1,662		0%		0%	0	0%
Careting Septides	Exercise Equipment & Machines - Service & Repair		2,250	2	913						0%
Field A Michael Anderson  105   255   255   8   1.65   0   0   0   0   0   0   0   0   0	Wallpapers & Wallcoverings - Retail	125	2,250	1	1,133			-	0%	9 0	0 0% 0 0% 0 0% 0 0%
Field A Michael Anderson  105   255   255   8   1.65   0   0   0   0   0   0   0   0   0	Farming Service	125	2,250	0	1,662	(	0%		0%	0	0%
Security   1.50   1.5	Mold & Mildew Remediation	125	2,250	0	1,662	(	0%	-	0%	0	0%
		125		- U		(	0%				0%
Tried & Supposed Grower & Shapeson  150   2-258   1   1,113   0   0   0   0   1   100   0   0   1   1		123		2							0%
General   124   2.758   0   1.662   0   0   0   0   0   0   0   0   0		124	2,256	1	1,133		0%				0 0% 0 0% 0 0% 0 0% 0 0%
Column	Hair Ornaments			1	1,133		0%				0%
Part		124	2,256	0	1,662	(	0%		0%	0	0%
February   15		124	2,256	0	1,662		0%	-	0%	0	0%
Gis Burners	Post Offices  Fraternal Organizations	123	2,261	2	913		50%		50%	0	0%
Times Sequence		123	2,201	l ä	1,002		0%	-	0%	0	1 0%
Per   Control   Per   Contro		123	2,201	o o			0%	1			0%
Per   Control   Per   Contro		123	2,261	ŏ	1,662						0%
Photography Schools		122	2,266	1	1,133	1		(			0 0%
Cabinet Copasiers  122 2.565 O 1.665 O 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Package Design & Development			1	1,133	(					0%
Netrons   120   2,266   0   1,652   0   0   0   0   0   0   0   0   0	Photography Schools	122	2,266	1	1,133	1	100%		0%	0	0%
Reduct Heading   12  2,266   0   1,652   0   0   0   0   0   0   0   0   0	Cabinet Organizers	122	2,266	0	1,662		0%		0%	0	0%
Test Publishers	Mirrors - Resilver	122	2,266	0	1,662		0%		0%	0	0 0%
Schedute   Processes   Service   S	Test Publishers	122	2,200	- V	1,662		0%		) 0%	0	0%
Lam A Service Fourierne & Supplex - Rentel   12    2,273   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0				2		1	50%				0%
Lick Bernoval/Protection Services   12    2,273    0   1,652    0   0   0   0   0   0   0   0   0	Lawn & Garden Equipment & Supplies - Rental	121	2,273	ō	1,662	Ċ					0%
Pipe Linnia & Costion   12    2,272   0   1,662   0   0   0   0   0   0   0   0   0	Lice Removal/Protection Services	121	2,273	0	1,662	(			0%	0	0 0% 0 0% 0 0% 0 0%
Table Listing Service	Paging Equipment & Service		2,273	0	1,662	(					0%
Senderches   120   2,279   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0	Pipe Lining & Coating	121	2,273	0	1,662	(	0%	(	0%	0	0%
Food Facilities Consultants	Talent Listing Service	121	2,273	0	1,662		0%		0%	0	0%
Food Facilities Consultants	Sandwiches Locksmiths Equipment & Cumplies	120	2,2/9	0	1,662		J 0%		09/	0	0%
Histories - Poultry		119	2,280	1			100%		09/	1	0 0%
Ladders				Ô		i					0%
Laundry Supplies		119	2,280	0	1,662						0%
Leadership Development   119   2,280   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0		119	2,280	0	1,662	(					0 0% 0 0% 0 0% 0 0% 0 0%
Smart Phone Software Support   119	Leadership Development		2,280	0	1,662						0%
Fireworks   118	Merchandise Brokers	119	2,280	9	1,662	(	0%	-	0%	9 0	0%
Ultrascular	Smart Prione Software Support	119	2,280	- 0	1,662		0%	-	1 0%	0	1 0%
Lifts/Elevators - In Home	Ultrasound - Medical	118	2,288 2.288	1	1,133		0%				0 0%
Real Estate Loans		118		1		(	0%				0%
Boat Club	Real Estate Loans	118	2.288	Ö	1.662						0%
Boat Club	Spices			0	1,662		0%		0%	0	0 0% 0 0% 0 0% 0 0% 0 0%
Insurance Claim Processing Services	Boat Club	117	2,293	1	1,133						0%
Swimming Pool Cover Sales & Service   116   2,294   1   1,133   1   100%   0   0%   0   0%   0   0%   0   0%   0   0	Fuel - Biofuels	116	2,294	1	1,133		100%		0%	0	0%
Brewers Equipment & Supplies   116	Insurance Claim Processing Services	116	2,294	1	1,133		100%		0%	0	0%
Heat Treating - Metal   116   2,294   0   1,662   0   0%   0   0%   0   0%   0     Machinery - Specially Designed   116   2,294   0   1,662   0   0%   0   0%   0   0%   0     Machinery - Specially Designed   116   2,294   0   1,662   0   0%   0   0%   0   0%   0     Soil Solidification   116   2,294   0   1,662   0   0%   0   0%   0   0%   0     Water Pollution Control   116   2,294   0   1,662   0   0%   0   0%   0   0%   0     Handmade Art   115   2,303   1   1,133   1   1,00%   0   0%   0     Cleaning Supplies by Internet   115   2,303   0   1,662   0   0%   0   0%   0   0%   0     Cleaning Supplies by Internet   115   2,303   0   1,662   0   0%   0   0%   0   0%   0     Feshion Consultants   115   2,303   0   1,662   0   0%   0   0%   0   0%   0     Feshion Consultants   115   2,303   0   1,662   0   0%   0   0%   0   0%   0     Feshion Consultants   115   2,303   0   1,662   0   0%   0   0%   0   0%   0     Gas Detectors   115   2,303   0   1,662   0   0%   0   0%   0   0%   0     Undows Holesale   115   2,303   0   1,662   0   0%   0   0%   0   0%   0     Window Shades - Equipment & Supplies   115   2,303   0   1,662   0   0%   0   0%   0   0%   0     Brass Products   114   2,310   0   1,662   0   0%   0   0%   0   0%   0     Brass Products   114   2,310   0   1,662   0   0%   0   0%   0   0%   0     Contract Manufacturing   114   2,310   0   1,662   0   0%   0   0%   0   0%   0     Newspaper Distributors   114   2,310   0   1,662   0   0%   0   0%   0     Newspaper Distributors   114   2,310   0   1,662   0   0%   0   0%   0     Newspaper Distributors   114   2,310   0   1,662   0   0%   0   0%   0     Newspaper Distributors   114   2,310   0   1,662   0   0%   0   0%   0   0%   0     Newspaper Distributors   114   2,310   0   1,662   0   0%   0   0%   0   0%   0     Newspaper Distributors   114   2,310   0   1,662   0   0%   0   0%   0   0%   0     Newspaper Distributors   114   2,310   0   1,662   0   0%   0   0%   0   0%   0     Newspaper Distributors   114   2,310   0   1,662   0   0%   0   0%   0	Brewers Equipment & Supplies	116	2,294	1	1,133		100%		0%	0	0%
Holsts   116   2,294   0   1,662   0   0%   0   0%   0   0   0   0   0	Heat Treating - Metal	116	2,294	, N	1,002		) 0%				0%
Machinery - Specially Designed         116         2,294         0         1,662         0         0%         0         0%         0           Soil Solidification         116         2,294         0         1,662         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0         0%         0         0         0%         0         0         0         0 <td></td> <td></td> <td></td> <td></td> <td></td> <td>(</td> <td></td> <td></td> <td></td> <td></td> <td>0%</td>						(					0%
Soil Solidification   116   2,294   0   1,662   0   0.96   0.96   0.	Machinery - Specially Designed		2.294	Ö	1.662						0%
Water Pollution Control         116         2,294         0         1,662         0         0%         0         0%         0           Handmade Art         115         2,303         1         1,133         1         100%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0	Soil Solidification	116	2,294	0	1,662				0%	0	0%
Cleaning Supplies by Interiest   115   2,303   0   1,662   0   0%   0   0%   0   0%   0   0   0			2,294	0	1,662	(					0 0% 0 0% 0 0% 0 0%
Consultants - Pharmaceutical   115   2,303   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0	Handmade Art	115	2,303	1	1,133		100%	-	0%	9 0	0%
Cas Detectors   115   2,303   0   1,662   0   0.96   0.96	Consultants Pharmacoutical	115	2,303	<u> </u>	1,662		0%		0%	9 0	1 0%
Cas Detectors   115   2,303   0   1,662   0   0.96   0.96	Fashion Consultants	115	2,303	0	1,662	(	0%	<del>                                     </del>	0%	0	0%
Liquors - Wholesale   115   2,303   0   1,662   0   0%   0   0%   0   0%   0		115	2,303	0	1,662	(	0%				0 0%
Window Shades - Equipment & Supplies   115   2,303   0   1,662   0   0.96   0   0.96   0   0.96   0				ŏ		(					0%
Bakers Equipment   114   2,310   0   1,662   0   0%   0   0%   0   0   0   0   0	Window Shades - Equipment & Supplies	115	2,303	Ö	1,662						0%
Brass Products	Bakers Equipment	114	2,310	0	1,662						0%
Composting Systems         114         2,310         0         1,662         0         0%         0         0%         0           Contract Manufacturing         114         2,310         0         1,662         0         0%         0         0%         0           Fertility Specialists         114         2,310         0         1,662         0         0%         0         0%         0           Newspaper Distributors         114         2,310         0         1,662         0         0%         0         0%         0           Online Drug & Prescription Services - Unapproved Foreign         114         2,310         0         1,662         0         0%         0         0%         0	Brass Products		2,310	0	1,662						0%
Fertility Specialists 114 2,310 0 1,662 0 0% 0 0% 0 0 0% 0 0 0% 0 0 0 0% 0	Composting Systems	114	2,310	0	1,662	(	0%		0%	0	0 0%
Newspaper Distributors         114         2,310         0         1,662         0         0%         0         0%         0           Online Drug & Prescription Services - Unapproved Foreign         114         2,310         0         1,662         0         0%         0         0%         0	Contract Manufacturing	114	2,310	- j	1,662		0%		0%	0	1 0%
Online Drug & Prescription Services - Unapproved Foreign 114 2,310 0 1,662 0 0% 0 0% 0		114	2,310	- U	1,662		0%		0%	0	0%
200 0 00 00 0	Online Drug & Prescription Services - Unapproved Foreign			, i		(					0%
[Recruiting - Technica]	Recruiting - Technical	114		ĭ	1,662	(					0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Water Main Contractors	114	2,310	Complaints	1,662	Cilipia Settled	0%	(	0%	0	0%
Photographers - Sports	113	2,319	1	1,662 1,133	0	0%		100%	0	0%
Boilers - Repair & Cleaning	113		0	1,662	0	0%	(	0%	0	0 0% 0 0% 0 0% 0 0%
Closures - Industrial - Protective	113		0	1,662	0	0%		0%		0%
Social Workers	113	2,319	0	1,662	0	0%	(	0%	0	0%
Cabinet Equipment & Supplies	112	2,323	0	1,662	0	0%	(	0%	0	0%
Cooking Instruction	112	2,323 2,323		1,662	0	0%		0%	0	0 0%
Fuel Injection Equipment	112	2,323	0	1,662	0	0%		0%		0%
Pipe Fittings	112		0	1,662		0%		0%		0 0%
Foam & Sponge Rubber Golf Carts	111 111	2,327	1	1,133		100%		0%		0 0%
			1	1,133						0%
Conveyors & Conveying Equipment	111	2,327	0	1,662	0	0%		0%	0	0%
Lubricants	110	2,330	2	913	2	100%		0%	0	0 0%
Attorneys & Lawyers - Insurance Law	110	2,330	i i	1,662		0%		0%	0	0%
Chemical Production	110	2,330	0	1,662	ō	0%		0%	ō	0%
Cleaning Services - Estate	110	2,330	0	1,662	0	0%		0%		0%
Heavy Duty Equipment Repair	110 110	2,330	0	1,662	0	0%		0%	0	0%
Oil Well Services	110		0	1,662	0	0%		0%	0	0%
Physicians & Surgeons - Ear, Nose & Throat	110	2,330	0	1,662	0	0%		0%		0 0%
Valet Service	110	2,330	0	1,662	0	0%		0%	0	0%
Hygrometers	109	2,338	5	578	0	0%		100%	0	0%
Boat Cleaning	109	2,338	0	1,662	0	0%	(	0%	0	0%
Geotechnical Engineering	109	2,338	0	1,662	0	0%	(	0%	0	0%
Pile Driving	109		0	1,662	0	0%		0%		0%
Renovation Inspection	108	2,342	0	1,662	0	0%		0%		0%
Bicycles - Renting	107	2,343	1	1,133	1	. 100%		0%		1 0%
Agricultural Waste Management	107			1,662	0	0%	1	0%		0%
Copper Products	107	2,343	<u> </u>	1,662		0%		0%		1 0%
Oriental Goods - Retail	107	2,343	ļ	1,662		0%	1	0%	0	0%
Water Heater - Tankless Wallpapers & Wall coverings - Wholesale & Manufacturing	107 106	2,343 2,348	- 0	1,662 749	- 0	0%	1	0%	0	0 0%
Underwear - Wholesale & Manufacturing	106	2,348	3	1,133	1	0%		100%	0	0 0%
Artists - Commercial					0	0%		0%	- U	0%
Court Reporters	106 106	2,348 2,348	1	1,662 1,662		0%		0%		0%
Dome Structures	106	2,348	i i	1,662	0	0%	1	0%	0	0 0% 0 0% 0 0%
Rifle & Pistol Ranges	106	2,348	0	1,662	Ō	0%		0%	0	
Auto Sunroofs	105	2,348 2,354	i	1,133	i	. 100%		0%		0 0%
Hardware - Builders	105	2,354	1	1,133	0	0%		100%		0%
Manufactured Homes Equipment & Supplies (Manufacturers)	105	2,354	1	1,133	0	0%	1	100%	0	0%
Housing Authorities	105	2,354 2,354	0	1,662	0	0%		0%	0	0%
Sales Training	105	2,354	0	1,662	0	0%		0%	0	0%
Septic Tanks & Systems Wholesale & Manufacturers	105	2,354	0	1,662	0	0%		0%	0	0 0% 0 0% 0 0% 0 0%
Womens Apparel - Wholesale & Manufacturers	105	2,354	1 0	1,662	0	0%		0%	0	0%
Travel Escorts	104	2,361 2,361	1	1,133	1	. 100%	(	0%	0	0 0%
Wheel Align, Frame & Axle Service Equipment & Supplies	104	2,361	1	1,133	1	100%		0%		0%
Beauty Pageants	104		0	1,662	0	0%	(	0%		0%
Blowers & Blower Systems	104			1,662	0	0%		0%		0%
Dishwashing Machines - Service & Repair	104		0	1,662	<u>U</u>	0%		0%		0%
Trapping Equipment & Supplies	104 104		<u> </u>	1,662	U	0%		0%		0 0% 0 0% 0 0% 0 0%
Water Wells - Inspection				1,662						0%
Car Pool Information	103 103	2,368	1	1,133		100%		0 0%	0	0%
Fuel - Gasoline Brick - Fire	103	2,368 2,368	1	1,133 1,662	1	. 100%		0%	0	0%
Campers - Service & Repair	103	2,368	ň	1,662	0	0%		0%	ŏ	0 0%
China - Wholesale & Manufacturers	103		0	1,662	0	0%		0%		0%
Organs - Tune & Repair	103		Ö	1,662	0	0%		0%		00%
Trucking - Dump	103		l ä	1,662	0	0%		0%		0 0% 0 0% 0 0% 0 0% 0 0%
Underground Sprinkler Lawn Sprinkler Parts	103	2,368	0	1,662	0	0%		0%		0%
Water Heaters - Parts & Supplies	103	2,368	0	1,662	0	0%		0%	0	0%
Motion Picture Equipment & Supplies	102	2.377	2	913	0	0%	1 2	100%	0	0%
Jewelry Advisory Service	102	2,377	1	1,133	0	0%	1	100%	0	0%
Bath Liners	102	2,377	0	1,662	0	0%	1	0%	0	)I 0%
Food Brokers	102			1,662	0	0%		0%		0%
Lumber - Used	102	2,377	ļ	1,662	0	0%	1	0%		0 0% 0 0% 0 0%
Needlework Supplies - Retail, Wholesale, Manufacturing	102	2,377	0	1,662	0	0%	1	0%		0%
Recreation Program Consultants Steam Bath Equipment & Supplies	102 102	2,377	1 0	1,662	0	0%	1	0%	0	0 0%
Steam Bath Equipment & Supplies Firearm Manufacturer	102			1,662 749		67%		33%	- U	0%
Tools - Hydraulic	101		1	1 123		0%	1	100%	1	0%
Cheerleading Instruction	100		1	1,133 1,133	1	100%	1	0%	1	0 0% 0 0% 0 0%
Concrete Removal	100	2,387 2,387	i	1,662	1	0%		0%	0	0%
Florist - Funeral Bouquets & Wreaths	100	2,387	i	1,662	n	0%		0%		0 0% 0 0% 0 0% 0 0%
Infomercials	100		0	1,662	0	0%		0%		0%
Livestock Feeding	100	2,387	1 0	1,662		0%		0%	0	0%
Magazines - Dealers	100	2,387	0	1,662	0	0%		0%	0	0%
Museums	100	2,387	0	1,662	0	0%		0%	0	0%
Tennis Instruction	100	2,387	0	1,662		0%		0%		0%
Tools - Power Actuated	99	2,395	2	913 1,133	2	100%		0%		0%
Seeds & Bulbs - Wholesale	99	2,395	1		1	100%		0%		0%
Attorneys & Lawyers - Wills, Trust & Probate	99	2,395	0	1,662	0	0%		0%		0 0% 0 0% 0 0% 0 0% 0 0%
Plaster	99		0	1,662	0	0%	1	0%	0	0%
Shipping Room Supplies	99	2,395		1,662	0	0%	1	0%		1 0%
Videoconferencing Services	99	2,395 2,401		1,662	0	0%	1	0%	0	1 0%
Surfboards	98 98	2,401	- 3	749	0	0%	1	100%		0%
Engines - Fuel Conversion	98			1,133	0	0%		100%		1 0%
Bridge Builders Concrete Reinforcements	98		- 0	1,662	0	0%		0%		0%
	98		H	1,662	<u>U</u>	0%		0%		0 0%
Floor Waxing, Polishing & Cleaning Humane Societies	98		1	1,662 1,662	u	0%		0%		0%
Landscape Lighting	98			1,662		0%		0%		0%
Refrigerators & Freezers - Wholesale & Manufacturers	98	2,401	ĭ	1,662	n	0%	1	0%	0	0 0%
Starters - Engine	98	2,401	i i	1,662	n	0%	i i	0%	0	0%
								. 070		

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Duty Free Shops	9	7 2,410	2 Complaints	1,133	0	0%	1	. 100%	0	0
Stump Removal & Grinding	9	7 2,410	0	1,662	0	0%		0%	0	0
Go-Karts	99	6 2,412	2	913	1	. 50%	1	. 50%	0	0 0
Cosmetic & Toiletry Preparations - Manufacturers Laminations - Plastic, Paper	9		1	1,133	0	0%		. 100%		0
Salt	9	6 2,412	- V	1,662 1,662	0	0%		0%	3	0 0
Steel Mills			ŏ	1,662		0%		0%		0 0
Trucking - Liquid Or Dry Bulk	99	6 2,412	0	1,662	0	0%		0%		0
Window Security Laminates	9	6 2,412	0	1,662	0	0%		0%	0	) 0
Radiotelephone Communications - Common Carrier	9.	5 2,419	0	1,662	. 0	0%	(	0%	0	0
Tank Testing & Inspection	9.	2,419	0	1,662	0	0%	9	0%	0	0 0
Windows - Wood Consultants - Dental Management	9:	5 2,419 4 2,422	0	1,662 1,133	0	0%		0%	9 0	0
Aerospace Industries	9.		1	1,662	1	0%		0%		0 0
Electric Supplies - Manufacturers	9.	4 2,422	ŏ	1,662		0%		0%	i ö	0
Radiator Sales	9-	4 2,422	0	1,662	0	0%	(	0%	0	0 0 0
Timber & Timberland Companies	9.		0	1,662	0	0%		0%		0
Autograph Dealers	9	3 2,427	1	1,133	1	. 100%		0%		0
Nautical Instruments	9.		1	1,133	0	0%	1	100%	0	0
Beverage Dispensers Dresses - Wholesale & Manufacturers	9.	3 2,427 3 2,427	0	1,662 1,662	0	0%		0%	0	0 0
Guest Ranch	9.	3 2,427	9	1,662	0	0%		0%		0 0
Interior Designers - Commercial	9:	3 2,427	ŏ	1,662	0	0%		0%		0
Radon Testing & Service	9	3 2,427	0	1,662	0	0%		0%		0
Screens - Decorative	9.	3 2,427	0	1,662	. 0	0%		0%	0	0 0 0
X-Ray Apparatus & Supplies	9.		0	1,662	0	0%	(	0%		0
Fare Registers & Meters	9.	2,436	3	749	3	100%		0%		0
Flag Poles Maustain Climbing Equipment	9.	2 2,436	1	1,133	0	100%	<del>                                     </del>	100%	0	1 0
Mountain Climbing Equipment Power Transmission Equipment	9.	2 2,436 2 2,436	1	1,133 1,133	1	. 100%	-	0%	0	0 0
Boilers - Supplies & Parts	9.	2 2,436	1	1,133	0	0%		0%		, o
Infrared Inspection	9:		ő	1,662	0	0%		0%	0	0 0
Mason Contractors Equipment & Supplies	9.		0	1,662	0	0%		0%	0	0
Football Clubs	9	1 2,443	3	749	1	. 33%		67%	0	0
Advertising - Radio	9		0	1,662	0	0%		0%		0
Fiber Glass Materials	9	1 2,443	0	1,662	0	0%	9	0%	0	0 0 0 0 0 0 0 0 0
Quarries Telecommunication Design	9		0	1,662	0	0%	-	0%	0	0
Telecommunication Design Wood Turning	9	1 2,443 1 2,443	H	1,662 1,662	0	0%		0%	1 0	0 0
Archery Ranges	9	2,449	1	1,133	0	0%		0%		100
Clocks - Wholesale & Manufacturers	9		ō	1,662		0%		0%		0
Music Publishers	9	0 2,449	0	1,662 1,662	0	0%		0%	0	0
Patio Builder	91	2,449	0	1,662	0	0%		0%		0 0
Seniors Moving & Delivery Services	9	2,449	0	1,662	0	0%	(	0%		0
Ship Builders & Repair	9	0 2,449	0	1,662	0	0%		0%		0
Window Tinting & Coating - Commercial  Motion Picture Film Editing	99	0 2,449 9 2,456	0	1,662 1,133	0	0%	1	0%	9	0
Attorneys & Lawyers - Employment Litigation	8	9 2,456	0	1,662	0	0%	1	0%	i o	0 0
Signs - Maintenance & Repair	8	9 2,456	0	1,662	0	0%		0%	. 0	0
Animal Health Products	8	8 2,459	1	1.133	0	0%	1	. 100%	0	0 0
Interior Finishing	8		1	1,133	1	. 100%		0%		0 0 0
Cake Decorating Equipment & Supplies	8		0	1,662	. 0	0%		0%		0
Cremation Urns	8	8 2,459	0	1,662	0	0%	9	0%		0
Sewing Machines - Industrial & Commercial Trailers - Horse	8:	8 2,459 8 2,459	0	1,662 1,662	0	0%	9	0%	0	0 0
Basketball Clubs	8	7 2,465	1	1,133	1	100%		0%		0
Gasoline - Wholesale	8		1	1,133	1	100%		0%		0 0
Professional Fundraiser	8	7 2,465	1	1,133	1	100%		0%	0	0
Contractor - Hauling	8	7 2,465	0	1,662 1,662	0	0%		0%		0 0
Handwriting Analysts	8		0		0	0%		0%		0
Horse Breeders	8		0	1,662	0	0%		0%		0 0
Religious Organizations	8	7 2,465	0	1,662	0	0%		0%		0
Ship Brokers Tanks - Repair	8	7 2,465 7 2,465	0	1,662 1,662	0	0%	1	0%		0 0
Tile & Grout Cleaning	8	7 2,465	ő	1,662	1	0%		0%	, i	1 0
Video Games - Supplies & Parts	8	6 2,475	4	645	0	0%		100%	0	0 0
Furniture Repair & Refinish Supplies	8	6 2,475	1	1,133	i	. 100%	(	0%	0	) 0
Transmissions - Truck, Tractor	8	6 2,475	1	1,133	1	. 100%		0%	0	n 0
Attorneys & Lawyers - Trademark	8		0	1,662	0	0%		0%		0 0 0
Auto Repair - Vintage	8	6 2,475	9	1,662	0	0%	1	0%		1 0
Floor Removal, Resurfacing and Refinishing	8	6 2,475	0	1,662	0	0%	1	0%		0
Industrial Developments Libraries - Public	8	6 2,475 6 2,475	"	1,662 1,662	1	0%	1	0%		0 0
Sky Diving	8	6 2,475	Ö	1,662	0	0%		0%		0
Stone - Crushed	8	6 2,475	0	1,662	0	0%		0%	0	0 0
Truck Painting & Lettering	8	5 2,485	2	913	0	0%		100%	0	ol 0
Radiotelephone Communication - Equipment & Systems	8	2,485	1	1,133	1	100%		0%		0
Attorneys & Lawyers - Bankruptcy	8		0	1,662	0	0%		0%		0 0
Aviation Consultants	8	5 2,485	0	1,662	0	0%		0%	0	1 0
Bird Feeders & Houses Consultants - Automobile Purchase	8.	5 2,485 5 2,485	0	1,662 1,662	0	0%	,	0%		1 0
Hydroseeding	8	5 2,485	"	1,662	1	0%		0%		0 0
Auto Dealers - Buying Co-Op	8	4 2,492	2	913	0	0%		100%	i ö	0
Surgical Appliances & Supplies	8-	4 2,492	2	913	2	100%		0%	0	0 0
Modular/Mobile Home - Foundation Services	8-	4 2,492	1	1,133	1	. 100%		0%	0	) 0
	8-	4 2,492	0	1,662	0	0%		0%	0	) (
Attorneys & Lawyers - Estate Planning		4 2,492	ı 0l	1,662	1 0	0%		0%		1 0
Attorneys & Lawyers - Estate Planning Electric Heating Elements	8-		7							
Attorneys & Lawyers - Estate Planning Electric Heating Elements Magazine Sales by Mail	8-	4 2,492	0	1,662	0	0%	(	0%		) ^
Attorneys & Lawyers - Estate Planning Electric Heating Elements Magazine Sales by Mail Magicians Supplies	8-	2,492 4 2,492	0	1,662 1,662	0	0%		0%	0	0 0
Attorneys & Lawyers - Estate Planning Electric Heating Elements Magazine Sales by Mail Magicians Supplies Oil Land Leases	8-	4 2,492 4 2,492 4 2,492	0 0 0 0	1,662 1,662 1,662	0 0	0%	(	0%	0	0 0
Attorneys & Lawyers - Estate Planning Electric Heating Elements Magazine Sales by Mali Magicians Supplies Oil Land Leases Riggers Equipment & Supplies Seating Companies	8- 8- 8-	4 2,492 4 2,492 4 2,492 4 2,492		1,662 1,662		0%	(	0%	0 0 0	0 0 0 0 0 0 0 0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints R	ank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cmpls Unable to Pursue	96
Beauty Supplies & Equipment Repair	83	2,502	0	1,662	0	09	6	0%	0 0
Birth Centers	83	2,502	0	1,662	0	09	6 (	0%	0 0
Fans - Household	83	2,502	0	1,662	0	09	6 (	0%	0 0
Golf Courses - Miniature	83		0	1,662	0	09	6 (	0%	0 0
Medical Staffing	83		0	1,662	0	09	6 (	0%	0 0
Tennis Courts - Private	83	2,502	0	1,662	0	09	6	0%	0 0
Car Service	82		2	913	2			0%	0 0
Rubber Products	82	2,509	1	1,133	0	09		1 100%	0 0
Computers - Forensics	82	2,509	0	1,662	0		6	0%	0 0
Display Fixtures & Materials	82	2,509	0	1,662	0	09	6	0 0%	0 0
Medical Alert Companies	82	2 2,509 2 2,509 2 2,509	0	1,662	0	09	6	0 0%	0 C
Painters Equipment & Supplies	82	2,509	0	1,662	0	09	6	0 0%	0 0
Rope	82	2,509	0	1,662	0	09	6	0 0%	0 0
Skating Instruction	82	2,509	0	1,662	0	09	6	0%	0 0
Artists Agents	81		1	1,133	0	09	6	1 100%	0 0
Import Representatives	81	2,51/	1	1,133	1	1009	6	0%	0 0
Dune Buggies	81		0	1,662	0			0 0%	0 0
Floors - Raised	81	2,517	0	1,662	0	09	6	0%	0 0
Writers - Business	81	2,517	0	1,662	0	09	6	0 0%	0 0
Dinner Theatres	80		1	1,133	0	09	0	1 100%	0 0
Dolls - Retail	80		1	1,133	0	09	6	0%	1 100
Trenching Contractors	80		1	1,133	1	1009		0%	0 0
Air Ambulance Service	80		0	1,662	0	09		0%	0 0
Baby Accessories - Wholesale & Manufacturers	80	2,522	0	1,662	0	09	(0)	0 0% 0 0%	0 0
Calligraphers	80	2,522	0	1,662	0	09	6 (		0 0
Church Supplies	80	2,522	0	1,662	0	09		0%	0 0
Inks - Manufacturers Materials	80	2,522	0	1,662	0		6 (	0%	0 0
eather Restoration	80	2,522	0	1,662	0		6 (	0%	0 0
Truck Service & Repair - Mobile	80	2,522	0	1,662	0	09	6 (	0%	ol c
Wall Coatings	80		0	1,662	0	09	6 (	0%	0 0
farn - Retail	80		0	1,662	0	09	6 (	0%	0 0
Mailing Services - International	79	2,534	3	749	1	339	6	1 33%	1 33
Inks - Print & Lithograph	79	2,534	2	913	1	50%	6	1 50% 0 0%	0 0
Fuel Economizers		2,534		1,662	0				0 0
Linens - Wholesale & Manufacturers	79 79	2,534	0	1,662	0		6	0%	0 0
Motel & Hotel Management	79	2,534	0	1,662	0	09	6	0%	0 C
Spiritualists	79 79	9 2,534	l ol	1,662	0	09	6	0%	0 0
Truck Bodies	79	2,534 3 2,541	0	1,662	0	09	6	0%	0 0
Anchors - Marine	78	2,541	1	1,133	1	1009	6 (	0%	0 0
Coins & Tokens - Manufacturers	78	2,541	0	1,662	0	09	6	0%	0 0
Colon Hydrotherapy - Colonic Therapy	78 78	2,541	0	1,662	0	09	6	0%	0 0
Filters - Air & Gas	78	3 2,541 3 2,541	0	1,662	0	09 09	6 (	0%	0 C 0 C 0 C
Generators	78	2,541	0	1,662	0	09	6 (	0%	0 0
Outplacement Consultants	78	2,541	0	1,662	0	09		0%	0 0
Contractors - Plant Maintenance Shutdown	77	7 2.547	0	1,662	0	09	6	0%	0 0
Cookies & Crackers	77	2,547	0	1,662	0	09	6 (	0%	0 0
Door Manufacturer - High Performance	77	7 2,547	0	1,662	0	09	6	0%	0 0
Ice Making Equipment & Machines	77	2,547	0	1,662	0	09	6 (	0%	0 0
Internet Cafes	77	2,547	0	1,662	0	09	6 (	0%	0 0
Plaques	77	7 2,547 7 2,547	0	1,662	0	09	6	0%	0 0
Support Groups	77	2,547	0	1,662	0	09	6	0%	0 0
Tanning Salons Equipment & Supplies	76	7 2,547 5 2,554	2	913	2	09	6	0%	0 0
Axles	76	2,554	1	1,133	1	1009		0%	0 0
Acupressure	76	2,554	0	1,662	0	09	6	0%	0 0
Contractor - Low Voltage Systems	76	2,554	0	1,662	0	09	6	0%	ol c
Eggs	76	2,554 2,554 2,554 2,554	0	1,662	0	09	6	0%	0 0
Fire Hydrants	76	2,554	0	1,662	0	09	6	0%	0 0
Professional Organizer	76			1,662	0	09	6	0 0%	0 0
Rock Shops	76	2,554	i ol	1,662	0	09	6	0 0%	0 0
Tropical Fish	76	2,554	i öl	1,662	0	09	6	0 0%	0 0
Hotel Product Sales	75	2,563	]	749	1	09 09 09 09 1 339	6	2 67%	0 0
Generators - Steam			1	1,133	n	09	6	1 100%	ol c
Sanitation Consultants	75 75	2,563	1	1,133	1	100%	6	0 0%	0 C 0 C 0 C
Aircraft Dealers	75	2.563	i i	1,662	0	09	6	0%	0 0
Beer & Ale - Retail	75 75	2,563 2,563	l ol	1,662	0	09	6	0%	0 0
Bulldozers	75	2,563	0	1,662	0		6	0%	0 0
Engravers - Metal		2.563	ō	1,662	0			0%	0 0
rrigation Equipment	75	2,563 2,563	ō	1,662	0	09	6	0 0%	0 0
Pub	75	2,563	ı öl	1,662	0	09	6	0 0%	0 C 0 C 0 C
File - Non-Ceramic - Manufacturers & Distributors	75	2,563	1 0	1,662	0	09		0 0%	ol d
Campers - Dealers	74	2,573	2	913	1	50%	6	1 50%	0 0
Diving & Marine Services	74	2.573	1	1,133	1	1009	6	0 0%	0 0
Corporate Awards	74	2,573 2,573	i i	1,662	0	09	6	0%	01 0
Pub Food	74	2,573	0	1,662	0	09	6	0%	0 0
uilts	74	2,573	0	1,662	0	09	6	0%	0 0
Railroad Contractors	74	1 2,573	ō	1,662	0	09	6		0 0
Smoke Odor Counteracting Service	74		ō	1,662	0	09	6	D 0% 0	0 0
ea - Manufacturer & Importer	74		ı öl	1,662	n	09	6	0 0%	0 0
Photographic Color Prints & Trans.	73	2,581	5	913	2	100%		0 0%	ol c
art Restoration & Conservation	73	2 581	1	1,133	1	100%	6	0 0%	0 C 0 C 0 C
ilates	73	3 2,581 3 2,581	1	1,133	1	100%	6	0 0%	ol c
Vindows - Wells & Covers	73	2,581	1	1,133	1	100%	6	0 0%	0 0
ctuaries	73	2,581	<u> </u>	1,662		09		0 0%	0 0
	73	2,581	ň	1,662	0			0 0%	0 0
		2,361	i i	1,662	0				0 (
		2,301	1 8	1,662	0	09	6	0 0% 0 0%	0
uto Parts - Antique	73	3 581							āl
uto Parts - Antique rushes	73 73 79		N N	1 662	n	) no.	6	0%	
uto Parts - Antique rushes rriving Training Equipment	73	2,581	0	1,662	0	09	6	0 0%	0 1
uto Parts - Antique rushes riving Training Equipment scrow Service	73 73	3 2,581 3 2,581	0	1,662 1,662	0	09	6	0%	0 0
Art Organizations & Information Auto Parts - Antique Brushes Training Equipment Serow Service mprinting ohbwists	73	2,581 2,581 2,581 2,581	0	1,662 1,662 1,662	0 0	09	6 (	0 0% 0 0%	0 C 0 C 0 C
uuto Parts - Antique rrushes Priving Training Equipment Scrow Service mprinting obbyists	73 73 73 73	2,581 2,581 2,581 2,581	0	1,662 1,662 1,662 1,662	0 0 0	09 09 09	6 (6	0 0% 0 0% 0 0%	0 0
uto Parts - Antique irushes priving Training Equipment scrow Service mprinting	73 73	8 2,581 8 2,581 8 2,581 8 2,581 8 2,581	0	1,662 1,662 1,662	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	09	6 (6 (6 (6 (6 (6 (6 (6 (6 (6 (6 (6 (6 (6	0 0% 0 0%	0 C 0 C 0 C 0 C

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cmpls Unable to Pursue	9 %
mployment Service - Virtual Assistant	72	2,59	6 1	1,133	1	. 100%	(	0%	0 0
Door Frames	72	2,59	6 0	1,662	C	0%	(	0%	0 (
Flowers - Preserved	72	2,59	6 0	1,662		0%		0%	0 (
Health Care - Placement			6 0	1,662		0%		0%	0 0
Kite Boarding	72			1,662		0%		0%	0 1
eather	72	2,59	6 0	1,662		0% 0% 0%		0%	0 (
Mold & Mildew Inspection	72		6 0	1,662		0%		0%	0 (
Dil Well Drilling Mud & Additives	72			1,662			(		0 0
Police & Fire Organizations Pumping Contractors	72 72	2,59	6 0	1,662 1,662		0%		0%	0 1
Rent to Own	72	2,39	6 0	1,662		0%		0 0%	0 0
Free Service - Transplant	72	2,59 2,59 2,59	6 0	1,662		0%	-	0 0%	0 1
Frike Conversions, Sales & Service	72	2.59	6 0	1,662	(	0%		0%	0 (
Baseball Clubs	71	2,60	9 3	749	3	100%		0%	0 0
Contractor - Crawl Space				1,662	Č			0%	0 0
Elevator Consultants		2,60	9 0	1,662	Č	0%	-	0%	0 (
Insurance - Bonding	71	. 2,60	9 0	1,662	C		(	0%	0 (
Motorcycles - Renting & Leasing	71	2,60	9 0	1,662	C	0%	(	0%	0 (
Picture Frames - Wholesale & Manufacturers	71	. 2,60	9 0	1,662	(	0%	(	0%	0 (
ire Repair	71	. 2,60	9 0	1,662	C	0%	(	0%	0 0
Vater Taxi Service	71	2,60	9 0	1,662	C	0%	(	0%	0 (
Bottles - Wholesale & Manufacturers	70	2,61	7 1	1,133	1	100%	(	0%	0 0
Records Management				1,133	(	0%	1	100%	0 (
Aircraft Ferrying & Transporting Service	70	2,61	7 0	1,662		0%		0%	0 (
Catalog Showrooms			7] 0]	1,662	(	0%	(		0 (
il Additives - Manufacturers & Distributors	70	2,61	7  0	1,662		0%	(	0%	0 0
ower Plant Equipment - Repairing	70	2,61	7 0	1,662			(	0%	0 (
ewer Pipe	70	2,61	7 0	1,662		0%		0%	0 0
elephone 900 Number Resellers	70		4 9	1,662		0%	(	0%	0 (
lusical Instruments - Rental	69		2 1	1,133	1	100%	(	0%	0 (
room Manufacturers Equipment & Supplies	69		5  0	1,662		0%		0%	0 0
xecutive Suites	69		5 0	1,662		0%		0%	0
lass - Tempered il Burners	69		5 0	1,662		0%	(	0 0%	0 (
n purners				1,662					0 0
endering Companies	69			1,662		0%	(	0%	<u> </u>
ailmakers	69	2,62	5  0	1,662	0	0%	(	0%	0 (
creen Printing - Equipment & Supplies	69	2,62	5	1,662	(	0%	-	0%	
ompliance Consulting	68			1,662		0%		0%	0 0
enerators - Maintenance	68			1,662				0%	0 0
auling & Clean Up Services	68	2,63	3 0	1,662		0% 0% 0%		0%	0 0
otels - Reservation Service	68		3 0	1,662		0%	(	0%	0 0
ils - Vegetables	68			1,662				0%	0 0
iding Cleaning	68		3 0	1,662	Č	0%		0%	0 0
oxes - Wooden	67	2,63	9 1	1,133		. 100%		0%	0 (
fachinery & Equipment - Appraisal	67	2,63	9 1	1,133	1	100%	(	0%	0 (
coustical Consultants	67			1,662	C	0%	(	0%	0 0
Behavioral Education Services	67		9 0	1,662	C	0%	(	0%	0 0
ron	67 67	2,63	9 0	1,662	C	0%	(	0%	0 (
Office Furniture & Equipment - Used				1,662 1,662	(	0%		0%	0 (
Corsets & Girdles	66		5 3	749	2	67%	1	33%	0 0
Air Balancing	66	2,64	5 0	1,662		0%	(	0%	0 (
Appraisers - Antiques	66	2,64	5 0	1,662		0%	(	0%	0 0
allroom Dance Instruction	66	2,64	5 0	1,662		0%		0%	0 0
inoculars	66		5 0	1,662		0%		0%	0 (
nformation Processing & Retrieval Equipment & Systems	66			1,662		0%		0%	0 0
oultry - Wholesale	66		5 0	1,662		0%		0%	0 1
uilting	66			1,662		0%		0%	0 (
hermostats	66		0	1,662		100%		0%	0 !
hinese Food Products	65			1,133	1			0%	0 0
attery Charging Equipment	65	2,65	4 0	1,662				0%	0 1
urniture Cleaning Equipment & Supplies	65 65	2,65	4 9	1,662 1,662		0%		0%	0 1
nterior Designers - Registered/Licensed lental Health Services	65	2,65	4 0	1,662		0%		0%	0 1
ubber Stamps - Manufacturers Equipment & Supplies	65			1,662		0%		0%	0 (
fire & Cable - Non-Electric	65			1,662		0%	(	0%	0 (
-Ray Labs - Medical & Dental				1.662				0%	ōl i
pors - Laminate	65	2,66	2 1	1,662 1,133		0%	1	100%	0 (
sbestos Consulting & Testing	64			1,662		0%		0%	0 0
iofeedback Therapists	64	2,66	2 0	1,662		0%	ì	0%	0 0
ebt Relief Education	64	2,66	2 0	1,662		0%		0%	0 (
eodorizing & Disinfecting	64	2,66	2 0	1,662		0%		0%	0 (
overnment - State	64		2 0	1,662	C	0%	(	0%	0 (
ets - Retail	64			1,662		0%		0%	0 (
nysical Therapy Equipment	64	2,66		1,662		0%		0%	0 (
ine Cellars	64	2,66	2 0	1,662	- 0	0% 0% 0%		0%	0 (
ine Storage Equipment	64			1,662	C		(	0%	0 (
cid Proof Equipment & Materials	63	2,67	2 0	1,662		0%		0%	0 0
ental Equipment - Repair & Refinish	63	2,67	2 0	1,662		0%		0%	0 (
istillers	63	2,67	2 0	1,662		0%		0%	0 0
ectrical Power Systems (Residential & Commercial) -	63		2 0	1,662		0%	(	0%	0 (
oods - Dehydrated & Freeze-Dried	63			1,662	(	0%	(	0%	ol (
odeling & Acting - Training	63	2,67	2 0	1,662	0	0%		0%	0
paps & Detergents	63	2,67	2 0	1,662	0	0%	(	0%	0
	62	2,67	9 1	1,133		. 100%		0%	0
ontractor - Tile Roofing		2,67	9  0	1,662		0%		0%	0
uto Repair - Tune-Up	62			1,662	0	0%		0%	01
uto Repair - Tune-Up ags - Plastic	62	2,67	9 0	1,002				070	
uto Repair - Tune-Up ags - Plastic usicians	62	2,67	9 0	1,662	C	0%	(	0%	0 (
uto Repair - Tune-Up ags - Plastic usicians aper Shredding Machines	62 62 62	2,67	9 0	1,662 1,662	0	0%	(	0%	0 0
contractor - Tile Roofing uto Repair - Tune-Up ags - Plastic usicians aper Shredding Machines chool Information	62 62 62 62	2,67 <sup>1</sup> 2,67 <sup>1</sup> 2,67 <sup>1</sup>	9 0 9 0 9 0	1,662 1,662 1,662	() ()	0%	(	0 0% 0% 0% 0%	0 (
uto Repair - Tune-Up ags - Plastic usicians aper Shredding Machines	62 62 62	2,67 <sup>1</sup> 2,67 <sup>1</sup> 2,67 <sup>1</sup> 2,67 <sup>1</sup>	9 0 9 0 9 0	1,662 1,662	C C	0%		0%	0 (

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Contractor - Disabled Access	61	1 2,6	36 0	1,662 1,662	0	0%	C	0%	0	0 00
Dairy Equipment & Supplies	61				0	0%	C	0%	0	,0
Developmental Disability Services	61		36 0	1,662	0	0%	C	0%	0	0 0
Divers	61			1,662				0%	0	1 0
Electronics Research & Development	61	2,61	36 0	1,662	0	0%		0%	0	0 0
Locks - Wholesale & Manufacturers	61	2,61	36 0	1,662	0	0%	C	0%	0	1 0
Charity - Other Charitable Organizations	60	2,69	94 2	913	2	100%	C	0%	0	0 0
Childrens & Infants Wear - Wholesale & Manufacturing	60		94 1	1,133	1	100%	· ·	0%	0	4 0
Fiberglass - Fabrication & Repair	60			1,133	0	0%		100%	0	0 0
Attorneys & Lawyers - Tax	60	2,69	94 0	1,662	0	0%	C	0%	0	1 0
Corporate Housing		2,69	94 0	1,662	0	0%	C	0%	0	0 0
Countertops - Concrete	60		94  0	1,662		0%	C	0%	0	4 0
Farm Management	60	2,69	94 0	1,662	0		C	0%	0	4 0
Government Grant Services	60	2,69	94 0	1,662	0	0%		0%	0	0 0
Handball Courts	60	2,69	94 0	1,662	0	0%		0%	0	1 0
Photographic Mounts	59	2,70	03 5	578	0	0%	3	60%	2	2 40
Greeting Cards - Wholesale & Manufacturers	59			1,133	0	0%		100%	0	0 0
Archery Instruction	59		03 0	1,662		0%		0%	0	0 0
Candy & Confectionery Brokers	59	2,70	03 0	1,662	0	0%		0%	0	0 0
Electric Motor Controls - Wholesale & Manufacturers	59		03 0	1,662	0	0%	C	0%	0	0 0
Floor Coatings - Epoxy/Polyurethane	59		03 0	1,662	0		C	0%	0	1 0
Grain Brokers	59	2,70	03 0	1,662	0		C	0%	0	0 0
Musical Instruments - Wholesale & Manufacturers	59	2,70	03 0	1,662	0	0%	C	0%	0	0 0
Candles - Wickless	58	2,7:	11 1	1,133	1	100%	C	0%	0	,0 اد
Baskets - Retail	58	2,7	11 0	1,662	0	0%		0%	0	0 0
Car Loading & Unloading	58	3 2,7	11 0	1,662	0	0%	(	0%	0	0 0
Disability Access Equipment	58	3 2,7	11 0	1,662	0			0%	0	0 0
Fish Hatcheries	58 58	3 2,7	11 0	1,662	0	0%	(	0%	0	0 0
Lawn Installation Service			11 0	1,662	0	0%		0%	0	0 0
Oil Marketers	58	3 2,7:	11 0	1,662	0	0%		0%	0	0 0
Parachute Jumping Instruction	58	3 2,7:	11 0	1,662	0	0%		0%	0	) 0.
Pipe & Boiler Covering Contractors	58	2,7	11 0	1,662	0	0%	C	0%	0	o  0º
Racks	58	3 2.7	11 0	1,662	1 0	0%	0	0%	0	0 0
Water/Pool Heating - Solar	57	3 2,7: 7 2,7:	21 1	1,133	l ö	0%	i	100%	0	0 0
Air Motors	57			1,662				0%	0	ا ا
Cylinders - Gas	57	7 2,7	21 0	1,662	1 0	0%	ſ	0%	0	0 0
Laboratories - Veterinary	57		21 0	1,662	1 0	0%	r	0%	0	0 0
Magnets & Magnetic Devices	57	7 7 7	21 0	1,662	ŏ	0%	ř	0%	0	0 0
Nursery Stock Dealers	57	7 2,77	21 0	1,662	ň	0%	Č	0%	0	0 0
Police Equipment	57	7 27	21 0	1,662	,	0%		0%	0	5 0
Slate	57		21 0	1,662	, and a	0%		0%	0	0 0
Bar Coding Service	56		20 0	1,662	, o	070		0%	0	<del>1 0</del>
Beds - Electric & Adjustable	56	5 2,73	29 0	1,662	0	0%		0%	0	0 0
		2,7.	29 0						<u>U</u>	4 0
Cleaners & Dyers Equipment & Supplies	56	5 2,77	29 0	1,662	0	0%		0%	0	0 0
Physicians & Surgeons - Gastroenterology	56	2,77	29 0	1,662	0	0%	L L	0%	0	4 0
Polyethylene Materials & Products	56 56	2,7	29 0	1,662	0	0%	U	0%	0	0 0
Sport Fishing	56	2,7	29] 0	1,662	0	0%	C	0%	0	4 0
Storage - Data	56	5 2,77	29 0	1,662			·	0%	0	0 0
Tractor Repair & Service	55	5 2,7	36 1	1,133	1	100%	C	0%	0	0 0
Auto Paint - Mobile		2,7	36 0	1,662	0	0%	C	0%	0	4 0
Ceramics - Equipment & Supplies	55	5 2,7	36 0	1,662	0	0%	C	0%	0	0 0
Covers - Protective		2,7	36 0	1,662		0%	С	0%	0	1 0
Equipment Calibration	55	2,7	36 0	1,662	0			0%	0	0 0
Fur Storage	55	5 2,7	36 0	1,662	0	0%	C	0%	0	0,
Leak Detection		5 2,7	36 0	1,662	0	0%	C	0%	0	0 0
Lockers	55		36 0	1,662	0	0%	C	0%	0	0 0
Military Goods	55		36 0	1,662	0	0%	C	0%	0	0 0
News Service	55	5 2,7:	36 0	1,662	0	0%	C	0%	0	0 0
Plastics - Fabrics, Film, Sheets - Prod.	55 55	2,7:	36 0	1,662	0	0%		0%	0	0 0
Child Parent Development Centers	l 54	4 2,74	47 1	1,133	0	0%	1	100%	0	0′ اد
In-floor Heating	54	4 2,74	47 1	1,133	1	100%	(	0%	0	0′ اد
Boat Storage	54	4 2,74	47 0	1,662	0	0%	(	0%	0	0 00
Compressors - Repair	54	1 2,74	47 0	1,662	0	0%	(	0%	0	0′ اد
Library Research Service	54	1 2,7	47 0	1,662	0	0%		0%	0	ol o
Utilities Underground - Installation	54	1 2,74	47 0	1,662	0	0%		0%	0	0 0
Medical Spa	53	2,7	53 1	1,133	1	100%		0%	0	n no
Christmas Trees	53	3 2,7	53 0	1,662	0	0%		0%	0	0 0
Glaziers Supplies	53	3 2,7	53 0	1,662	0	0%		0%	0	ol o
Outfitters	53	2,7	53 0	1,662	0	0%	C	0%	0	0 0
Pipe Line Equipment	53	2,7	53 0	1,662	1 0	0%		0%	0	J 0
Tanks - Fiber Glass, Plastic	53	2,7	53 0	1,662	0	0%	,	0%	0	J 0
Time Recorders	53	3 2.7	53 0	1,662	0	0%	Č	0%	0	0 0
Slip Covers	52	2,75	50 2	913	1	0% L 50%	1	50%	0	ol o
Paving, Painting, Home Improvement - Itinerant Workers	52			1,133				100%		<del>آ ا</del> د
Barn Equipment	52	2 2,70	50	1,662	1	0%	,	0%	0	0 0
Childproofing Services	52		50	1,662	1 0	0%	,	0%	0	0 0
Crankshaft Grinding	52	2,71	50	1,662	1	0%	,	0%	0	م ان
Fire Department Equipment & Supplies	52	2 2,70	501	1,662	1	0%	,	0%	0	0 0
Floor Refinishing	52	2 2,70	501	1,662	1	0%	,	0%	0	0 0
	34	2,71	50		1	0%	-	0%		n n
Plastics - Scrap Rust Preventatives & Removers	52	2 2,70	50	1,662	l	0%	-	0%		3
	52	2,70	50	1,662		0 0%	-	0%	<u>_</u>	0 0° 0 0° 0 0° 0 0°
Savings & Loan Associations	52	2 2,70	501	1,662	0		-	0%	0	<del>1 0</del>
Upholsterers Supplies										<del></del>
Venetian Blinds - Supplies & Parts			<u>ou</u> 0	1,662	0			0%	0	4 0
	52	2,/1		913	1 2	100%		0%	0	4 0
Bicycle Racks & Security Systems	51	1 2,7	72 2	, ,,,,,						
Bicycle Racks & Security Systems Mapping Services	51 51	1 2,7	72 2	1,133	1	100%	C	0%	0	1 0
Bicycle Racks & Security Systems Mapping Services Sink Manufacturers	51 51 51	1 2,7° 1 2,7° 1 2,7°	72 1	1,133 1,133		100%	C	0%	0	0 0
Bicycle Racks & Security Systems Mapping Services Sink Manufacturers Acoustical Materials	51 51 51 51	1 2,7' 1 2,7' 1 2,7' 1 2,7'	72 1 72 0	1,133 1,133 1,662	0	100%	() ()	0% 0%	0 0	0 00
Bicycle Racks & Security Systems Mapping Services Sink Manufacturers Acoustical Materials Backflow Testina	5i 5i 5i 5i 5i	1 2,7' 1 2,7' 1 2,7' 1 2,7' 1 2,7' 1 2,7'	72 1 72 0 72 0	1,133 1,133 1,662 1,662	0	100% 0 0% 0 0%	C C	0% 0% 0%	0 0 0	0 00
Bicycle Racks & Security Systems Mapping Services Sink Manufacturers Acoustical Materials Backflow Testing Compact Discs, Tapes, Records - Wholesale & Manufacturing.	5i 5i 5i 5i 5i	1 2,7: 1 2,7: 1 2,7: 1 2,7: 1 2,7: 1 2,7: 1 2,7:	72 1 72 0 72 0 72 0	1,133 1,133 1,662 0 1,662 1,662	0 0	100% 0 0% 0 0%	C C C	0% 0% 0%	0 0 0 0	0 00
Bicycle Racks & Security Systems Mapping Services Sink Manufacturers Acoustical Materials Backflow Testing Compact Discs, Tapes, Records - Wholesale & Manufacturing Computers - Programming	55 55 55 55 55 55 55 55	1 2,7" 1 2,7" 1 2,7" 1 2,7" 1 2,7" 1 2,7" 1 2,7"	72 1 72 0 72 0 72 0 72 0 72 0	1,133 1,133 1,662 1,662 1,662 1,662	0 0 0	100% 0 0% 0 0% 0 0% 0 0%	C C C	0% 0% 0% 0% 0%	0 0 0 0	0 0° 0 0° 0 0°
Bicycle Racks & Security Systems Mapping Services Sink Manufacturers Acoustical Materials Backflow Testing Compact Discs, Tapes, Records - Wholesale & Manufacturing,	5i 5i 5i 5i 5i	1 2,7° 2,7° 1 2,7° 1 2,7° 1 2,7° 1 2,7° 1 2,7° 1 2,7° 1 2,7°	772 1 772 0 772 0 772 0 772 0 772 0	1,133 1,133 1,662 0 1,662 1,662	0 0 0	100% 0 0% 0 0% 0 0% 0 0%	C C C C	0% 0% 0%	0 0 0 0 0	0 00

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Gaskets	5	1 2,777	2 (	1,662 1,662	0	0%		0%	0	0 0% 0 0%
Geophysicists	5		2 0	1,662	0	0%		0%		0% اد
Popcorn Machines Sculptors	5 5		2	1,662	0	0%		0%		0 0%
Sculptors Vessels - Pressure	5	1 2,772	2	1,662	0	0%		0%		0 0%
Music Distribution Service	5	2,78	6 1	1 1,133	ŭ	0%	ì	100%	ŏ	0 0% 0 0% 0 0% 0 0%
Television Program Distributors	5	2,786	6 1	1 1,133	0	0%		100%	0	0 0%
Armored Car Manufacturing	5	0  2,786	6  (	1,662	0	0%		0%	0	0 0% 0 0%
Electric Instruments	5		6 0	1,662	0	0%	(	0%		ol 0%
Engraving Equipment & Supplies	5		6 0	1,662	0	0%	(	0%		0 0%
Gourmet Corporate Gifts	5		6 0	1,662	0	0%		0%		0 0% 0 0% 0 0% 0 0% 0 0%
Gutter Leaf Guards Saws	51		b U	1,662	U	0%		0%		0 0%
Cabinet Hardware	4		1 1	1,662 1 1,133	0	0%		100%		0 0%
Prepaid Debit/Credit Cards	4		4 1	1,133	0	0%		100%	0	0 0%
Blueprinting	4	9 2,79	4 (	1,662	0	0%	(	0%	0	0 0%
Boutique - Battling Cancer Related Products	41	9 2,79	4 (	1,662	0	0%		0%	0	0 0%
Door-to-Door Sales - Cleaning Supplies	4	9 2,79	4 (	1,662	0	0%		0%	0	0 0%
Knit Goods - Wholesale & Manufacturers	4		4 C	1,662	0	0%		0%		0% د
Lapidaries	4		4 0	1,662	0	0%		0%		0 0%
Meat Choppers & Grinders	4'		4	1,662	U	0%		0%		0 0% 0 0% 0 0% 0 0%
Monuments - Cleaning & Restoration Partitions	4'		4 (	1,662	0	0%		0%	0	0 0%
Tarps	4	2,75	1 0	1,662	0	0%	<del>                                     </del>	0%	0	0 0%
Television & Radio Broadcast Schools	4	9 2,794	4	1,662	0	0%	1	0%	1 0	ol 0%
Furniture - Unfinished	4	2,800	6 1	1,133	Č	0%		100%	0	3 0%
Sewer Inspection	4			1 1,133	0	0%		100%		J 0%
Cement - Retail	4	8 2,800	6 C	1,662	0	0%		0%		0 0% 0 0% 0 0% 0 0%
Data Processing Equipment	4	8 2,800	6 (	1,662	0	0%		0%	0	) 0%
Door-to-Door Sales - Magazines	4	8 2,800	6 (	1,662	0	0%		0%		0 0%
Dry Cleaners - Equipment - Wholesales	4	2,800	ы	1,662		0%		0%	0	) 0% 0 00/
Gloves - Work & Industrial Horse Transporting	4:			1,662	0	0%	ļ .	0%	0	0 0%
Nurserymen Equipment & Supplies	4		6 7	1,662	0	0%	<del>                                     </del>	0%		0 0%
Shoppers News Publications	4			1,662		0%		0%		0 0%
Testing Apparatus	4		6 0	1,662	0	0%	ì	0%	l	0 0% 0 0% 0 0% 0 0%
Skating Rinks	4	7 2,81	7 2	2 913		100%		0%	0	J 0%
Scooters - Repair	4	7 2,817	7 1	1,133	0	0%	1	100%	0	0 0%
Artificial Breasts	4			1,662	0	0%		0%		0 0%
Bedspreads - Retail	4			1,662	0	0%		0%		0 0%
Drapery & Curtain Fabric - Wholesale & Manufacturers	4'		7	1,662	0	0%		0%		0 0%
Filing Equipment, Systems & Supplies Handwriting Experts	4		7	1,662	0	0%		0%		0 0%
Restaurants - Breakfast	4			1,662	0	0%		0%		0 0%
Surveying Instruments	4		7 0	1,662	0	0%	i	0%	0	0 0% 0 0% 0 0% 0 0%
Swimming Pools - Leak Detection & Repair	4	7 2,817	7 (	1,662	0	0%	(	0%	0	0 0%
Television & Radio Parts - Wholesale & Manufacturers	4	7 2,817	7  (	1,662	0	0%	(	0%	1 0	J 0%
Tree Service Equipment & Supplies	4			1,662		0%		0%		0 0%
Wood Carving	4		7	1,662	0	0%		0%		0 0%
Amusement Devices Attorneys & Lawyers - Mediation & Arbitration	4		0 0	1,662	U	0%		0%		0 0%
Four Wheel Drive Vehicles - Repair & Service	4		0 0	1,662	0	0%		0%		0 0% 0 0%
Product Sales via Telephone	4		n c	1,662	0	0%		0%		0 0%
Television & Radio - Rent & Lease	4	6 2,830	ol c	1,662	0	0%	i	0%	0	0 0% 0 0%
Concert Promoters & Consultants	4.	5 2,835	5 1	1,133	0	0%	1	100%	0	0 0%
Maps - Publishers & Distributors	4	5 2,83	5 1	1,133	0	0%		0%	1	1 100%
Stone - Cast	4			1,133		0%		100%		0 0%
Bridal Registries	4.		<u> </u>	1,662		0%		0%	<u> </u>	0 0%
Draperies - Wholesale & Manufacturers	4.		2	1,662	0	0%	ļ	0%		1 0%
Ergonomic Products & Services Fiber Glass Fabricators	4 4		5 .	1,662	0	0%	1	0%		0 0% 0 0% 0 0%
Home Economics Consultants	4.	5 2,83	5 7	1,662	0	0%	1	0%		0 0%
Hosiery - Retail	4.	5 2,83	5	1,662	n	0%	ì	0%	i i	0 0% 0 0%
Metal Detecting Equipment	4	5 2,835	5 0	1,662	0	0%		0%	0	J 0%
MRI (Magnetic Resonance Imaging)	4.	5 2,83	5 (	1,662	0	0%		0%		0 0% 0 0% 0 0% 0 0%
Pressure Washers	4		5 0	1,662	0	0%	(	0%		) 0%
Statistical Service	4.		9	1,662		0%		0%	0	<u>) 0%</u>
Toilets - Composting	4-		Bj 1	1,133	0	0%	ļ	100%	0	0 0%
Wall & Ceiling Texturing Filters - Liquid	4			1,133	0	0%		100%	0	0 0% 0 0%
Marketing Consultants - Mobile	4	4 2,840		1,662	0	0%	1	0%	1	0 0%
Noise Control Consultants	4	4 2,84		1,662	0	0%		0%		0 0%
Shoe Findings & Supplies	4-	4 2,848	8 0	1,662	0	0%		0%	0	J 0%
Ski Tours	4	4 2,848	B C	1,662	0	0%		0%		) 0%
Washers	4		B C	1,662	0	0%		0%	0	0 0% 0 0% 0 0% 0 0%
Assisted Living & Adult Family Homes	4.	3 2,850 3 2,850	6 1	1,133		0%		100%	0	) 0%
Animation Mechanics - Display, Sign	4.	31 2,850	b) (	1,662	0	0%	ļ	0%	0	0 0%
Baby Sitters Boilers - Rental	4.			1,662	0	0%		0%	0	0 0% 0 0%
Hearing Aids Parts & Repairing	4.			1,662	0	0%	1	0%	1	0 0%
Livestock Hauling	4.		6 6	1,662	0	0%		0%		0%
Stationery - Wholesale & Manufacturers	4.	3 2,856	6  (	1,662	0	0%	(	0%	0	0 0% 0 0%
Baby Car Seats, Carriages & Strollers	4.	2 2,863	3 (	1,662	0	0%		0%		J 0%
Boating Instruction - Canoe & Kayak	4.	2 2,863	3 (	1,662	0	0%		0%	0	0 0% 0 0% 0 0%
Gaming Tables	4.	2,86	3  0	1,662	0	0%	-	0%	0	0%
Human Services Organizations	4.		3 7	1,662	0	0%	,	0%	0	0 0%
Irrigation Systems - Maintenance/Repair	4.			1,662	0	0%		0%		0 0%
Lubricating Devices & Systems Metal Stamping	4.			1,662 1,662		0%		0%		0 0%
Scrapbooking	4.		3	1,662	0	0%		0%		J 0%
Steam Cleaning Equipment	4.		3	1,662	Ö	0%	1	0%	Ö	0 0%
Data Processing Supplies	4	1 2,872	2 1	1,133		. 100%		0%	0	0 0% 0 0%
Auto Manufacturers & Distributors - Specialty Body	4	1 2,872		1,662		0%		0%		

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cmpls Unable to Pursue	96
Bamboo & Bamboo Products	41	1 2,872	. 0	1,662		0%	(	0%	0 0
Beer Dispensing & Cleaning Equipment - Repair	41	1 2,872	0	1,662	C	0%		0%	0 0
Deck Cleaning & Sealing	41	1 2,872	0	1,662		0%	(	0%	0 0
Farms - Organic	41		0	1,662		0%	(	0%	0 0
Historical Places	41		0	1,662		0%		0%	0 0
Knife Sharpening Devices	41		2 0	1,662		0 0% 0 0% 0 0%	(	0%	0 0
_abels - Plastic, Metal, Foil	41		. 0	1,662		0%		0%	0 0
umber Inspectors	41		. 0	1,662				0%	0 0
Parapsychologists	41		0	1,662				0%	0 0
Ski Instruction	41	2,872	0	1,662		0%		0%	0 0
Tags	41	2,872	0	1,662		0%		0%	0 0
Felescopes Washing Machines & Dryers - Service & Repair	41		0	1,662 1,662		0%		0 0% 0 0%	0 0
	40	2,872	9	1,002		0%		0 0%	0 0
Eyebrow Threading			1	1,133		0%		1 100%	0 0
Commercials - Radio & Television Elevators - Parts	40	2,887	2	1,662		0 0%		0 0% 0 0%	0 0
Guard Dogs	40	2,887	2	1,662 1,662				0 0%	0 0
	40		0			0%		0 0%	0 0
Gun Safety & Marksmanship Instruction	4(		0	1,662		0%			0 0
Painting - Faux Finishing Police Departments	4(		0	1,662		0%		0 0% 0 0%	0 0
Poultry - Retail	40	2,887	, 3	1,662 1,662		0 0%		0 0%	0 0
Paneling			1			0%		1 100%	0 0
Washing Machines - Industrial	39	2,895	1	1,133		0%		1 100%	0 0
			1	1,133		0%			0 0
Bounce Houses Brick - Used	39	2,895	0	1,662		0%		0 0% 0 0%	0 0
Craft Instruction	39		0	1,662		0%		0 0%	0 0
				1,662					4
Crisis Intervention Service	39	2,895	0	1,662				0%	0 0
Culverts	39	2,895	0	1,662				0 0%	الا الا
Equine Therapy	39	2,895	0	1,662		0%		0 0%	0 0
Fishing Bait	39		0	1,662		0%		0%	0 0
lewels - Imitation	39		0	1,662		0%		0 0%	0 0
Library Equipment & Supplies	39	2,895	9 9	1,662		0%		0 0%	U C
ogging Equipment & Supplies	39	2,895 2,895	9 9	1,662				0%	0 0
Music - Sheet				1,662				0%	U C
Ovens - Bakers	39	2,895	9 0	1,662				0 0%	0 0
Plastics - Extruders	39	2,895	0	1,662		0%	-	0%	0 0
Rest Homes	39	2,895	0	1,662		0%		0%	0 (
Vacuum Cleaners - Industrial & Commercial	39	2,895	0	1,662	<u>C</u>	0%		0%	0 0
Advertising - Checking Service	38		. 0	1,662		0%		0%	0 0
Bakers Supplies	38	2,912	. 0	1,662		0%		0%	0 0
Belting & Supplies	38	3 2,912	. 0	1,662		0 0% 0 0% 0 0%	(	0%	0 0
Consultant - Strategic Planning	38	2,912	. 0	1,662		0%		0%	0 0
Fire & Smoke & Water Clean Up			0	1,662			(	0%	0 0
Insurance - Long Term Care	38	2,912	. 0	1,662		0%		0%	0 0
Mediation Services - Divorce	38	2,912	2 0	1,662		0%	(	0%	0 0
Oil Well Equipment & Supplies - Rental	38	2,912	2 0	1,662		0%	(	0%	0 0
Truck Refrigeration Equipment	38	2,912	0	1,662		0%	(	0%	0 0
Water Works Equipment & Supplies	38	2,912	. 0	1,662		0%		0%	0 0
Contractor - Water Conditioning	37	7 2,922 7 2,922	1	1,133	1	1 100%	(	0%	0 0
Brand Development	37	7 2,922	2 0	1,662		0%	(	0%	0 0
Door-to-Door Sales - Photography	37	7 2,922 7 2,922	2 0	1,662		0%	(	0%	0 0
Fashion Show Producers		7 2,922	0	1,662		0%	(	0%	0 0
Genealogists	37	7 2,922	. 0	1,662				0%	0 0
Japanese Food Products	37	7 2,922	. 0	1,662		0%		0%	0 0
Metaphysical Supplies & Service	37		2 0	1,662		0%	(	0%	0 0
Motorcycle Sales - Consignments	36	2,929	2	913	1	1 50%		1 50%	0 0
Ranges & Ovens - Dealers	36	2,929	1	1,133		0%		1 100%	0 0
Bistro	36	2,929	0	1,662		0%		0%	0 0
Books - Textbooks New & Used	36	5 2,929	0	1,662	C			0%	0 0
Canvas - Wholesale & Manufacturers	36	5 2,929	0	1,662	(	0%		0%	0 0
Child Care Referral	36	5 2,929	0	1,662	C			0%	0 C 0 C 0 C
Computers - Cleaning Services	36	2,929	0	1,662		0%		0%	0 0
Cylinders - Air & Hydraulic	36	5 2,929	0	1,662		0%		0%	0 0
Drapery Trimmings	36	2,929	0	1,662		0%		0%	0 0
Embroidery Design Punching	36	2,929	0	1,662	0	0%		0%	0 0
Interior Decorators & Designers - Workroom	36	2,929	0	1,662				0%	0 0
Plastics - Research & Consulting	36	5 2,929 5 2,929	0	1,662		0%		0%	0 0
Refrigerators & Freezers - Rent & Lease		2,929	0	1,662				0%	0 0
Souvenirs - Wholesale & Manufacturers	36	5 2,929	0	1,662		0%		0%	0 0
Turntables	36	2,929	0	1,662		0%		0%	0 0
Annuities	35	5 2,944	0	1,662	(	0%		0%	0 0
Cable Networking	35 35	2,944	0	1,662		0%		0%	0 0
Cigars and Cigar Accessories	35	2,944	l 0	1,662		0%		0%	ol c
Cistern Builders	35	5 2,944	0	1,662		0%		0%	0 0
Die Castings	35	2,944	0	1,662		0%		0%	0 0
mbroidery Supplies	35		0	1,662		0%		0%	0 0
aint Manufacturing Equipment & Materials	35	2,944	0	1,662		0%		0%	0 0
aternity Tests & Services	35	5 2,944	0	1,662		0%		0%	ol c
lywood & Veneers	35	2,944	0	1,662	C			0%	0 0
leading Instruction	35	2,944	0	1,662		0%		0%	0 0
altwater Pools - Equipment & Supplies	35	2,944	0	1,662		0%		0%	ol c
elephone Equipment & Systems Wholesale & Manufacturing	35	2,944	l 0	1,662		0%		0%	0 0
hermography - Infrared	35	2,944	il öl	1,662	Ċ	0%		0%	0 0
	35	2,944		1,662	Č			0 0%	0 0
		2,544	il ol	1,662	r			0 0%	0 0
/ool				1,002		0%		0 0%	ōl c
/ool iological Products		2,958 1 2,958	nl nl						
Vool iological Products trakes - Manufacturers & Distributors	34 34		0	1,662	i	0%			0 (
Vool Biological Products Brakes - Manufacturers & Distributors Cellulite Treatment - Endermologie	34 34 34	4 2,958	0	1,662	0	0%	(	0%	0 0
Vool isological Products i	34 34 34 34	2,958 2,958	0 0 0 0	1,662 1,662	0	0%	(	0 0% 0 0%	0 0
Nool Silological Products Jarkes - Manufacturers & Distributors Cellulite Treatment - Endermologie Commercial Blueprint Design Trouting Compounds	34 34 34 34 34	1 2,958 1 2,958 1 2,958	8 0 8 0 8 0	1,662 1,662 1,662		0 0% 0 0% 0 0%	(	0 0% 0 0% 0 0%	0 C 0 C 0 C
Nool Sidoojical Products Brakes - Manufacturers & Distributors Eillulite Treatment - Endermologie Commercial Blueprint Design Frouting Compounds Photo Reducching	34 34 34 34 34	1 2,958 1 2,958 1 2,958 1 2,958	8 0 8 0 8 0 8 0	1,662 1,662 1,662 1,662	C C	0 0% 0 0% 0 0% 0 0%	(	0 0% 0 0% 0 0% 0 0%	0 0
Vool Siological Products Frakkes - Manufacturers & Distributors Cellulite Treatment - Endermologie Commercial Blueprint Design Frouting Compounds	34 34 34 34 34	4 2,958 4 2,958 4 2,958 4 2,958 4 2,958	8 0 8 0 8 0 8 0	1,662 1,662 1,662	C C	0 0% 0 0% 0 0%	(	0 0% 0 0% 0 0%	0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cmpls Unable to Pursue	e %
Zoos	34	4 2,95	8 0	1,662	C	0%		0 0%	0 0
Aircraft Brokers	33	3 2,96	8 0	1,662		0%		0 0%	0 0
Church Furnishings	33	3 2,96	8 0	1,662		0%	(	0%	0 0
Cryogenics	33		8 0	1,662		0%		0 0%	0 0
ducational Research	33			1,662		0%		0 0%	0 0
Hosiery - Wholesale & Manufacturers	33	3 2,96	8 0	1,662		0 0% 0 0% 0 0%		0 0%	0 0
Machinery Movers & Erectors	33		8 0	1,662		0%		0 0%	0 0
Observatories	33			1,662				0 0%	0 0 0 0
Power Plant Equipment	33		8 0	1,662				0 0%	0 0
Propane Gas Plumbing	33	3 2,96	8 0	1,662		0%		0 0%	0 0
Recreational Vehicles - Transportation	33	3 2,96	8 U	1,662		0%		0 0%	0 0
Sales & Order Books	33	3 2,96 3 2,96	8 0	1,662		0%		0 0%	0 0
Sawdust & Shavings	33	3 2,96	8 U	1,662		0%		0 0%	0 0
Seeding	33	3 2,96	8 0	1,662		0%		0 0%	0 0
Swimming Pool Enclosures	33	3 2,96 3 2,96	8 0	1,662		0 0%		0 0%	0 0
Tennis Equipment & Supplies		3 2,96	8 0	1,662		J 0%			0 0
Toy Manufacturers Supplies	33	3 2,96	8 U	1,662				0 0%	0 0
Tube Bending & Fabricating	33		8 0	1,662		0%		0 0%	0 0
/eterinary Surgery	33	3 2,96	8 0	1,662		0%		0 0%	0 0
ence Material	32 32	2,98	[b] I	1,133		0%	1	1 100%	0 0
Air Duct Restoration		2,98	ibi U	1,662		0%		0 0%	0 0
Air Fragrances	32	2 2,98	6 0	1,662		0%		0 0%	0 0
Disabled Person Assistance	32		6 0	1,662		0%		0 0%	0 0
Orills	32	2,98	0	1,662		0%	1	0 0% 0 0%	0 0
ax Equipment & Systems	32		(D) (U)	1,662		0%	1		U C
Fiber Optics	32			1,662				0 0%	<u>u</u> <u>u</u>
Golf Equipment & Supplies - Wholesale & Manufacturers	32		0	1,662			1	0 0%	0 0
uggage Manufacturers Equipment & Supplies	32	2,98	0	1,662			1	0 0%	U C
Shade Sails	32	2,98	0	1,662		0%	1	0 0%	0 0
now Melting Systems	32			1,662		0%	1	0 0%	0 0
Tanks - Used	32 32	2,98		1,662		0%	1	0 0%	0 0
/ideo Tapes & Discs - Wholesale & Manufacturers	32	2,98	0	1,662		0%	1	0 0%	U C
Watch Bands	32	2 2,98 2 2,98	0	1,662			1	0 0%	0 0
Vood Products - Sawdust & Shavings				1,662					U C
Electric Equipment - Used	31	3,00	1	1,133		1 100%	4	0 0%	U C
Miniatures - Collectors	31	3,00	1	1,133		0%	1	1 100%	0 0 0 0
Photographers - Pet	31			1,133		1 100%		0 0%	0 0
Boat Launching	31	1 3,00	11 0	1,662		0%		0 0%	0 0
Cable & Wire Harness Assembly	31			1,662		0%	1	0 0%	0 0
Charity - Human Services (i.e. assistance to individuals &	31	1 3,00		1,662		0%		0 0%	0 0
conomic Development Organizations	3:		1 0	1,662		0%		0 0%	0 0
Horse Dealers	31	1 3,00	1 0	1,662		0 0% 0 0% 0 0%		0 0%	0 0 0 0 0 0
adders - Renting	31		01 0	1,662				0 0%	0 0
Mining Consultants	31	1 3,00	1 0	1,662		0%		0 0%	0 0
Oil Well Logging & Perforating	31		1 0	1,662		0%		0 0%	0 0
Powder Processing - Industrial	31	1 3,00	1 0	1,662		0%		0 0%	0 0
Programmed Instruction	31		1 0	1,662	(	0%		0 0%	0 0
Soy Bean Products	31			1,662		0%		0 0%	0 0
Termite Control	31	1 3,00	1 0	1,662		0 0%		0 0%	0 0
Truck Bedliner - Spray On	31		1 0	1,662		0%		0 0%	0 0
Tubing - Metal	31	1 3,00	1 0	1,662		0%		0 0%	0 0
Veterans & Military Organizations	31			1,662				0 0%	0 0
Wire Products	31	1 3,00	1 0	1,662	0			0 0%	0 0
Radar Equipment	30	0 3,02	0 1	1,133		1 100%		0 0%	0 0
/acuum Cleaners - Supplies & Parts	30	3,02	[0] 1	1,133		0%		1 100%	0 0
Aquariums - Lease & Maintenance	30	3,02	20 0	1,662	C	0%		0 0%	0 0
Baby Foods	30			1,662		0%		0 0%	0 0
Cord Blood Storage Ice Cream Cone Manufacturers & Distributors	30	0 3,02	0 0	1,662		0%		0 0%	0 0
	30	0  3,02	0	1,662			4	0 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Insured Property Replacement Service	30	0 3,02	201 0	1,662		0%	1	0 0%	U C
aminating Equipment & Supplies			0	1,662				0 0%	U C
ighting Equipment - Emergency	30	3,02	0	1,662		0%	4	0 0%	0 0
Music Arrangers & Composers	30	3,02	0	1,662		0%	1	0 0%	U C
hotographers - School	30	3,02	0	1,662		0%	1	0 0%	0 0
Photographic Research Service	30	3,02		1,662		0%	1	0 0%	0 0
hotography Sales on the Internet	30			1,662				0 0%	0 (
tibbon Printing	30	0 3,02	0	1,662		0%	1	0 0%	<u> </u>
Sewer Cleaner Vacuum Service			<u> </u>	1,662					U (
vent Center	29	9 3,03	2	913		0%		1 50%	0 C 1 50 0 C 0 C
ewelry Castings	29	9 3,03	5 1	1,133		0%	1	1 100%	U C
Air Brushes	29	3,03	51 0	1,662		0%	1	0 0%	U C
uto Dealers - Custom Design & Replica	29	9 3,03	2 0	1,662		0%	1	0 0%	U C
allrooms	29	9 3,03	5 0	1,662		0%	1	0 0%	01 (
Birth Control Information Centers	29			1,662		0%	1	0 0%	0 0
ulletin & Directory Boards	29	9 3,03		1,662		0%	4 (	0 0%	0 0
nsurance Inspection & Audits	29	9 3,03	5 0	1,662		0%	1	0 0%	0 (
noleum Dealers	29	9 3,03	5 0	1,662		0%	4	0 0%	0 0
linerals	29	9] 3,03	[5] 0	1,662		0%		0 0%	0 0
arasail Service & Supplies	29	9 3,03	5 0	1,662			4	0 0%	0 0
afe & Vault Movers	29	9 3,03	5 0	1,662	0	0%	4	0 0%	0 0
ump Pump Contractors		9 3,03	5 0	1,662		0%	4	0 0%	0 (
illing	29	9 3,03	5 0	1,662		0%	1 (	0 0%	0 0
alves - Repairing	29			1,662		0%	1	0 0%	0 0
lectronic Testing Equipment	28	3,05	0 0	1,662				0 0%	0
lectrostatic Painting	28	8 3,05 8 3,05	[0]	1,662		0%		0 0%	0
ides		3,05	0 0	1,662	0	0%	1	0  0%	0
ewelry Engravers	28	8 3,05	[0]	1,662		0%		0 0%	0
	28	8 3,05	0	1,662		0%		0 0%	0 0
eak Detecting Instruments			0	1,662		0%		0 0%	0
eak Detecting Instruments letal Cleaning	28	8 3,05	0	1,002		0 70		070	
Metal Cleaning Inball Sales & Service	28	8 3,05	[0]	1,662	Č	0%		0%	0
letal Cleaning inball Sales & Service ulp & Pulp Products	28 28	8 3,05 8 3,05	(O) O	1,662 1,662	C	0%	(	0 0% 0 0%	0
letal Cleaning	28	8 3,05 8 3,05 8 3,05	0 0 0 0 0 0	1,662	C C	0%	(	0%	0

Martin Martines Statem   57   308   4   466   6   6   6   7   6   7   7   7   7	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	9/0	Cmpls Not Settled	% Cmpls Unable to Pursue	e %
Table 1   100   10	Attorneys & Lawyers - Collaborative Divorce	27	3,	059	1,662	(	0%	(	0%	0 09
The control formers in the control is a control in the control in	Combustion Controls	27	3,	059 (	1,662	(	0%	(		0 00
The browner of the company of the co	Drafting Equipment & Supplies	27	3,	059 (	1,662	(	0%	(	0%	0 09
To come the following and section 1 and 1				059 (		(	0%			0 09
Seed Advance Instruct A shortest of 1										0 00
Series Se	Foundry Equipment & Supplies	27	3,	059 (	1,662		0%			0 09
Seed Advance Instruct A shortest of 1	Gambling Machine Supplies and Services			059 (			0%			0 09
Part										0 09
Teachers	Sewer Cleaning Equipment & Supplies		3,	059 (	1,662		0%		0%	0 0
Toward Segment   J.   100   10	Sprinkler Supervisory Service	27	3,	J59 (	1,662		0 0%	· ·	0%	0 0
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### \$4   100		26	3,	072 (	1,662		0%			0 09
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Call Burden September 1	Accorneys & Lawyers - Patent	25	3,	0001	1,662		0%		U U%	0 00
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Sea Merchanter Service	Modeling - Advance Fee	25	3,	085  (	1,662		0%			0 09
Sea Merchanter Service	Picture Frames - Manufacturers Supplies	25	3,	085  (			0%		0%	0 09
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Without Shelfer Cheming Agents    1	Rack Merchandise Service	25	3,	085	1,662		0%		0%	0 09
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The 1 Stopes   26   3,077   1   1,131   1   100   0   0   0   0   0   0   0	Window Shades - Cleaning & Repair	25	3,	085 (	1,662	(	0%	(	0%	0 00
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Bigs - State   24   3.697   0   1.662   0   05   0   05   0   05   0   05   0   0				097 (	1,662	(		(		0 00
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Vali Cleaning   24   3,097   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0	Racquetball Courts - Public	24	3,	097 (	1,662		0%	(	0%	0 09
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Association Management   33   3,116   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0	Animal Foods - Zoo, Circus	23			1,662	(	0 0%	(	0%	0 09
Saechall Batting Ranges   23   3,116   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0		23	3,	116 (	1,662	(	0 0%	(	0%	0 09
Concrete Patching Compounds		23	3,	116 (	1,662		0%			0 09
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Data Processing Equipment - Maintenance 23 3,116 0 1,662 0 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%	Concrete Patching Compounds	23	3,	116 (					0%	0 Or
Floodilable & Search Lubbs   23   3.116   0   1.662   0   0.9%   0.9%   0   0.9%										0
Greese Taps					1 ' 1		1		1	09
Greese Paps	Floodlights & Search Lights				1,662					0 09
Guardian Services - Adult & Child   23   3,116   0   1,652   0   0%   0   0%   0   0%   0     Insurance - Rental   23   3,116   0   1,652   0   0%   0   0%   0   0%   0     Insurance - Rental   23   3,116   0   1,652   0   0%   0   0%   0   0%   0     Labels   23   3,116   0   1,652   0   0%   0   0%   0   0%   0     Layouts - Office, Factory   23   3,116   0   1,652   0   0%   0   0%   0   0%   0     Layouts - Office, Factory   23   3,116   0   1,652   0   0%   0   0%   0   0%   0     Layouts - Office, Factory   23   3,116   0   1,652   0   0%   0   0%   0   0%   0     Layouts - Office, Factory   23   3,116   0   1,652   0   0%   0   0%   0   0%   0     Layouts - Office, Factory   23   3,116   0   1,662   0   0%   0   0%   0   0%   0     Layouts - Office, Factory   23   3,116   0   1,662   0   0%   0   0%   0   0%   0     Layouts - Office, Factory   23   3,116   0   1,662   0   0%   0   0%   0   0%   0     Layouts - Office, Factory   23   3,116   0   1,662   0   0%   0   0%   0   0%   0     Picture Restoring   23   3,116   0   1,662   0   0%   0   0%   0   0%   0     Picture Restoring   23   3,116   0   1,662   0   0%   0   0%   0   0%   0     Picture Restoring   23   3,116   0   1,662   0   0%   0   0%   0   0%   0     Road Building Equipment   23   3,116   0   1,662   0   0%   0   0%   0   0%   0     Pires Chapting Equipment   23   3,116   0   1,662   0   0%   0   0%   0   0%   0     Pires Fabricators   22   3,138   0   1,662   0   0   0%   0   0   0%   0     Pires Fabricators   22   3,138   0   1,662   0   0   0%   0   0   0%   0     Pires Repuir   1,262   0   0   0%   0   0   0%   0   0     Pires Repuir   1,262   0   0   0%   0   0   0%   0   0   0%   0     Pires Repuir   1,262   0   0   0%   0   0   0%   0   0     Pires Repuir   1,262   0   0   0%   0   0   0   0%   0   0	Grease Traps	23	3,	116	1,662				0%	0 09
Hardware Consultants 23 3,116 0 1,662 0 0 0% 0 0% 0 0% 0 0 0% 0 0 1 0 0 0 0 0	Guardian Services - Adult & Child	23	3,	116 (	1,662				0%	0 09
Insurance - Rental   23   3,116   0   1,662   0   0%   0   0%   0   0%   0   0   0	Hardware Consultants				1,662	(				0 0°
Labels   23   3,116   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0	Insurance - Rental	23	3,	116	1,662		0%		0%	0 09
Layouts - Office, Factory   23   3,116   0   1,662   0   0%   0   0%   0   0   0   0   0	Labels	23	3,	116	1,662		0%		0%	0 0°
Lead Products   23   3,116   0   1,662   0   0%   0   0%   0   0%   0	Layouts - Office, Factory	23	3,	116	1,662		0%		0%	0 09
Lightning Protection Equipment   23   3,116   0   1,662   0   0%   0   0%   0   0%   0     Picture Restoring   23   3,116   0   1,662   0   0%   0   0%   0   0%   0     Picture Restoring   23   3,116   0   1,662   0   0%   0   0%   0   0%   0     Picture Restoring   23   3,116   0   1,662   0   0%   0   0%   0   0%   0     Road Building Equipment   23   3,116   0   1,662   0   0%   0   0%   0   0%   0     Road Building Equipment   23   3,116   0   1,662   0   0%   0   0%   0   0%   0     Solar Energy Research & Development   23   3,116   0   1,662   0   0%   0   0%   0   0%   0     Tire Changina Equipment   23   3,116   0   1,662   0   0%   0   0%   0   0%   0     Blood Banks & Centers   23   3,116   0   1,662   0   0%   0   0%   0   0%   0     Aircraft Cleaning   23   3,118   0   1,662   0   0%   0   0%   0   0%   0     Aircraft Cleaning   23   3,138   0   1,662   0   0%   0   0%   0   0%   0     Aircraft Cleaning   24   3,138   0   1,662   0   0%   0   0%   0   0%   0     Aircraft Cleaning   24   3,138   0   1,662   0   0%   0   0%   0   0%   0     Dishusabing Machines - Dealers   22   3,138   0   1,662   0   0%   0   0%   0   0%   0     Dishusabing Machines - Repair   22   3,138   0   1,662   0   0%   0   0%   0     Incense   24   3,138   0   1,662   0   0%   0   0%   0     Incense   25   3,138   0   1,662   0   0%   0   0%   0     Mirrors - Manufacturers Supplies   22   3,138   0   1,662   0   0%   0   0%   0     Mirrors - Manufacturers Supplies   22   3,138   0   1,662   0   0   0%   0   0%   0     Springs - Coll, Flat - Distributors & Manufacturing   22   3,138   0   1,662   0   0   0%   0   0%   0     Springs - Coll, Flat - Distributors & Manufacturing   22   3,138   0   1,662   0   0   0%   0   0%   0     Springs - Coll, Flat - Distributors & Manufacturing   22   3,138   0   1,662   0   0   0%   0   0%   0     Springs - Coll, Flat - Distributors & Manufacturing   22   3,138   0   1,662   0   0   0%   0   0%   0     Springs - Coll, Flat - Distributors & Manufacturing   22   3,138   0   1,662   0   0	Lead Products	23	3,	116 (	1,662		0%		0%	0 09
Paint Removing 23 3,116 0 1,662 0 0 0% 0 0 0% 0 0 Plants - Wholesale 23 3,116 0 1,662 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0	Lightning Protection Equipment	23	3,	116	1,662		0%		0%	0 09
Picture Restoring   23   3,116   0   1,662   0   0%   0   0%   0   0   0   0   0							0 0%			0 09
Solar Energy Research & Development   23   3,116   0   1,662   0   0%   0   0%   0   0%   0     Tire Changing Equipment   23   3,116   0   1,662   0   0%   0   0%   0   0%   0     Blood Banks & Centers   22   3,138   1   1,133   0   0%   1   100%   0   0     Brass Fabricators   22   3,138   0   1,662   0   0%   0   0%   0   0%   0     Brass Fabricators   22   3,138   0   1,662   0   0%   0   0%   0   0%   0     Brass Fabricators   22   3,138   0   1,662   0   0%   0   0%   0   0%   0     Dishwashing Machines - Dealers   22   3,138   0   1,662   0   0%   0   0%   0   0%   0     Dishwashing Machines - Dealers   22   3,138   0   1,662   0   0%   0   0%   0   0%   0     Dishwashing Machines - Repair   22   3,138   0   1,662   0   0%   0   0%   0     Incense   22   3,138   0   1,662   0   0%   0   0%   0     Incense   22   3,138   0   1,662   0   0%   0   0%   0     Mirrors - Manufacturers Supplies   22   3,138   0   1,662   0   0%   0   0%   0     Mirrors - Manufacturers Supplies   22   3,138   0   1,662   0   0%   0   0%   0     Springs - Coll, Flat - Distributors & Manufacturing   22   3,138   0   1,662   0   0%   0   0%   0     Springs - Coll, Flat - Distributors & Manufacturing   22   3,138   0   1,662   0   0%   0   0%   0     Owevering & Mending   22   3,138   0   1,662   0   0%   0   0%   0     Owevering & Mending   22   3,138   0   1,662   0   0%   0   0%   0     Owevering & Mending   22   3,138   0   1,662   0   0%   0   0%   0     Owevering & Mending   22   3,138   0   1,662   0   0%   0   0%   0     Owevering & Mending   0   0   0%   0   0%   0     Owevering & Mending   0   0   0%   0   0%   0     Owevering & Mending   0   0   0%   0   0%   0     Owevering & Mending   0   0   0   0   0   0   0   0     Owevering & Mending   0   0   0   0   0   0   0   0   0     Owevering & Mending   0   0   0   0   0   0   0   0     Owevering & Mending   0   0   0   0   0   0   0   0   0     Owevering & Mending   0   0   0   0   0   0   0   0   0     Owevering & Mending   0   0   0   0   0   0   0   0   0     Owevering							0%			0 09
Solar Energy Research & Development   23   3,116   0   1,662   0   0%   0   0%   0   0%   0     Tire Changing Equipment   23   3,116   0   1,662   0   0%   0   0%   0   0%   0     Blood Banks & Centers   22   3,138   1   1,133   0   0%   1   100%   0   0     Brass Fabricators   22   3,138   0   1,662   0   0%   0   0%   0   0%   0     Brass Fabricators   22   3,138   0   1,662   0   0%   0   0%   0   0%   0     Brass Fabricators   22   3,138   0   1,662   0   0%   0   0%   0   0%   0     Dishwashing Machines - Dealers   22   3,138   0   1,662   0   0%   0   0%   0   0%   0     Dishwashing Machines - Dealers   22   3,138   0   1,662   0   0%   0   0%   0   0%   0     Dishwashing Machines - Repair   22   3,138   0   1,662   0   0%   0   0%   0     Incense   22   3,138   0   1,662   0   0%   0   0%   0     Incense   22   3,138   0   1,662   0   0%   0   0%   0     Mirrors - Manufacturers Supplies   22   3,138   0   1,662   0   0%   0   0%   0     Mirrors - Manufacturers Supplies   22   3,138   0   1,662   0   0%   0   0%   0     Springs - Coll, Flat - Distributors & Manufacturing   22   3,138   0   1,662   0   0%   0   0%   0     Springs - Coll, Flat - Distributors & Manufacturing   22   3,138   0   1,662   0   0%   0   0%   0     Owevering & Mending   22   3,138   0   1,662   0   0%   0   0%   0     Owevering & Mending   22   3,138   0   1,662   0   0%   0   0%   0     Owevering & Mending   22   3,138   0   1,662   0   0%   0   0%   0     Owevering & Mending   22   3,138   0   1,662   0   0%   0   0%   0     Owevering & Mending   0   0   0%   0   0%   0     Owevering & Mending   0   0   0%   0   0%   0     Owevering & Mending   0   0   0%   0   0%   0     Owevering & Mending   0   0   0   0   0   0   0   0     Owevering & Mending   0   0   0   0   0   0   0   0   0     Owevering & Mending   0   0   0   0   0   0   0   0     Owevering & Mending   0   0   0   0   0   0   0   0   0     Owevering & Mending   0   0   0   0   0   0   0   0   0     Owevering & Mending   0   0   0   0   0   0   0   0   0     Owevering		23	3,	116	1.662		0%		0%	0 00
Solar Energy Research & Development   23   3,116   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0				116			0%			0 0
Tire Chanjing Equipment 23 3,116 0 1,662 0 0 0% 0 0 0% 0 0 0% 0 0 0 0 0 0 0 0 0	Solar Energy Research & Development							(		0 00
Blood Banks & Centers   22   3,138   1   1,133   0   0 %   1   100%   0   0   0   0   0   0   0   0   0	Tire Changing Equipment	23		116	1,662		0 0%	(	0%	0 0
Aircraft Cleaning 22 3,138 0 1,662 0 0% 0 0% 0 0% 0 0 0% 0 0 0 0 0 0 0 0	Blood Banks & Centers		3.	138	1 1.133		0 0%	1		0 0
Briass Fabricators         22         3,138         0         1,662         0         0%         0         0%         0           caster's & Gildes         22         3,138         0         1,662         0         0%         0         0%         0           Dishwashing Machines - Dealers         22         3,138         0         1,662         0         0%         0         0%         0           Incomes         22         3,138         0         1,662         0         0%         0         0%         0           Labeling Equipment         22         3,138         0         1,662         0         0%         0         0%         0           Mirrors - Wanufacturers Supplies         22         3,138         0         1,662         0         0%         0         0%         0           Milror Swang Alexander         22         3,138         0         1,662         0         0%         0         0%         0           Milror Swang Alexander         22         3,138         0         1,662         0         0%         0         0%         0         0%         0         0%         0         0         0%         0	Aircraft Cleaning	22	3.	138 (	1,662		0 0%		0%	0 0
Casters & Gildes   22   3,138   0   1,662   0   0%   0   0%   0   0   0   0   0				138	1.662			ĺ	0%	0 0
Floor Machines - Repair   22   3,138   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0						7		ì		0 0
Floor Machines - Repair   22   3,138   0   1,662   0   0%   0   0%   0   0%   0   0%   0   0		22	3,	138		ì	0 0%	ì		0 0
abeling Equipment         22         3,138         0         1,662         0         0%         0         0%         0           Higher of Way Acquisition Service         22         3,138         0         1,662         0         0%         0         0%         0           Ught of Way Acquisition Service         22         3,138         0         1,662         0         0%         0         0%         0           Springs - Coll, Flat - Distributors & Manufacturing         22         3,138         0         1,662         0         0%         0         0%         0           Reaving & Mending         22         3,138         0         1,662         0         0%         0         0%         0			3	138			0 0%	,		0 0
abeling Equipment         22         3,138         0         1,662         0         0%         0         0%         0           Higher of Way Acquisition Service         22         3,138         0         1,662         0         0%         0         0%         0           Ught of Way Acquisition Service         22         3,138         0         1,662         0         0%         0         0%         0           Springs - Coll, Flat - Distributors & Manufacturing         22         3,138         0         1,662         0         0%         0         0%         0           Reaving & Mending         22         3,138         0         1,662         0         0%         0         0%         0		22	1 3	138	1 662	ì	0 0%	,		0 0
Virrors - Manufacturers Supplies         22         3,138         0         1,662         0         0%         0         0%         0           Sight of Way Acquisition Service         22         3,138         0         1,662         0         0%         0         0%         0           Springs - Coll, Flat - Distributors & Manufacturing         22         3,138         0         1,662         0         0%         0         0%         0           Reaving & Mending         22         3,138         0         1,662         0         0%         0         0%         0					1 662	<del>                                     </del>		,		<u>n</u> n
Vight of May Acquisition Service         22         3,138         0         1,662         0         0%         0         0%         0           Springs - Coil, Flat - Distributors & Manufacturing         22         3,138         0         1,662         0         0%         0         0%         0           Meaving & Mending         22         3,138         0         1,662         0         0%         0         0%         0	Mirrors - Manufacturers Supplies	22	3,	138	1,002	<del>                                     </del>	0%		0 /0/	0 0 0 0 0 0 0 0
Springs - Coil, Flat - Distributors & Manufacturing         22         3,138         0         1,662         0         0%         0         0%         0           Reaving & Mending         22         3,138         0         1,662         0         0%         0         0%         0           0         0         0%         0         0         0%         0         0	Pintors - Handracturers Supplies	22	3,	138	1,002	<del>                                     </del>	0%		0.76	0 0
Weaving & Mending         22         3,138         0         1,662         0         0%         0         0%         0	Springe - Coil Flat - Distributors & Manufacturies	22	3,	138 (	1,002	<del>                                     </del>	0 0%		0.76	0 0
		22	3,	138			0%		0 /0	0 0
Mire Pone I 221 3 1381 DI 1 6621 DI 0041 DI 0041 DI 0041	Weaving & Mending Wire Rope								0%	0 0
Wire Rope 22 3,138 0 1,662 0 0% 0 0% 0 0% 0 0 0% 0 0 00% 0 0 00% 0	Poutique Items - Wholesale & Manufasturers		3,			,	0%			0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cmpls Unable to Pursue	e %
Cams - Grinding & Cutting	21		,151 (	1,662	0	0%	6 (	0%	0 0
Carpet & Rug Renting	21		,151	1,662		0%	6	0%	0 0
Clutches	21	1 3	,151	1,662	<u>C</u>	0%	0	0%	0 0
Fumigation Services	21		,151	1,662		0%		0%	0 0
Fur Finishers & Liners	21		,151	1,662		0%		0%	0 0
Human Factors - Research & Development	21	1 3	,151 0	1,662		0 0%	0	0 0%	0 0
Limestone Metals - Clad	21		,151 0	1,662		0%	0	0 0% 0 0%	0 0
	21		,151 0	1,662					0 0 0 0 0 0
Motel & Hotel Equipment & Supplies	21	3	,151 0	1,662			0	0 0%	0 0
Plastics - Foam	21	1 3	,151 (	1,662		0%		0 0% 0 0%	0 0
Rails & Accessories Refractories	21	1 3	,151 C	1,662		0%		0%	0 0
Schools - Online Trading & Investment	21	1 3	,151	1,662		0%		0 0%	0 0
Sewing Machines - Wholesale & Manufacturers	21		,151	1,662		0%		0%	0 0
Steel Processing								0 0%	0 0
Stevedoring Contractors	21	1 3	,151 C	1,662 1,662		0 0%	6	0 0%	0 0
Store Fronts	21		,151	1,662				0%	0 0
Vacuum Cleaning - Industrial	21		,151	1,662		0%		0 0%	0 0
Water Skiing Equipment & Supplies	21	1 3	,151	1,662		0%	b .	0 0%	0 0
Bridal Gown Preservation	20	1 3	,171	913	3	2 100%	6	0 0%	0 0
Insurance - Marine	20	1 3	,171	1,133	1	1 100%	6	0 0%	0 0
Anodizing	20		,171 (	1,662	í	0%		0 0%	0 0
Check Cashing Protection Systems	20	1 3	,171	1,662		0%		0 0%	0 0
Concert Performers		1 3	171	1,662		0 0%			0 0
Cranes - Accessories & Parts	20	1 3	,171 C	1,662		0%	6	0 0% 0 0%	0 0
Felt & Felt Products	20		,171	1,662		0%		0 0%	0 0 0 0 0 0
Fishing Tackle - Repair & Parts	20	1 3	,171	1,662				0 0%	0 0
Frozen Food Locker Plants	20		,171	1,662				0 0%	il r
Insurance - Senior Products	20	1 3	,171	1,662		0%	6	0 0%	0 0
Manufactured Homes - Equipment & Parts	20		,171	1,662		0%		0 0%	<del>-</del> 0 -
Soda Fountain Shops		1 3	171	1,662		0%		0%	0 0
Staples, Staplers & Tackers	20	J 3	,171 C	1,662		0%		0 0%	0 0
Surfing Instruction	20	il i	171	1,662		0%		0 0%	ă r
Trap & Skeet Ranges	20	1 3	,171 C	1,662			6	0 0%	0 0
Awards - Production & Engraving	19	3	,186	1,662				0 0%	1 0
Badges - Manufacturer Supplies	19	3	,186	1,662		0%		0 0%	0 0 0 0 0 0
Bleachers & Grandstands	19	3	,186	1,662		0%	b (	0 0%	0 0
Cigar, Cigarette & Tobacco Manufacturers	10	3	,186	1,662		0%		0 0%	0 0
E-Learning	19	3	,186	1,662		0%	b .	0 0%	0 0
			,186			0%		0 0%	0 0
Emergency Shelters Engineers - Environmental	19 19	3		1,662		0%		0 0%	0 0
Envelopes - Wholesale & Manufacturers			,186 0	1,662		0 0% 0 0% 0 0%		0 0%	0 0
	19	3	,186 0	1,662		0 000		0 0%	0 0 0 0 0 0 0 0
Geographers			,186 0	1,662				0 0%	0 0
Medical Diagnostic Testing Facilities	19 19	3	,186	1,662		0%		0 0%	0 0
Numismatics Oil Well Fishing Tools	19		,186 0	1,662		0%		0 0%	0 0
Pattern Makers	19	3	,186 C	1,662		0 0%		0 0%	0 0
Sand & Gravel Handling Equipment	19		,186	1,662		0%		0 0%	0 0
Speech Aid Devices			,186	1,662		00/		0%	0 0
Theatrical Equipment & Supplies	19 19	3	,186	1,662		0%	b .	0 0%	0 0
Theatrical Make-Up			186	1,662		0 000	b (	0 0%	0 0
Theatrical Managers & Producers	19	3	,186 ,186	1,662		0%	b .	0 0%	0 0
Vibration Control	19		,186	1,662				0 0%	0 0
Video Editing	19	3	,186	1,662		0%		0 0%	0 0
Antiques - Reproductions	18	3	,206	1,662		0%	b (	0 0%	0 0
Boat Lifts	18	3	,206	1,662		0%	b .	0 0%	0 0
Bottlers Equipment & Supplies	18		,206	1,662		0%		0 0%	0 0
								0 0%	0 0
Carpet & Rug Weavers Chemists - Manufacturers	18 18	1	,206 0	1,662 1,662		0 0%	6	0 0%	ŏl r
Drying Equipment - Industrial	18		,206 C	1,662		0 00	6	0 0%	7 10
E-Mail Marketing	18		,206	1,662		0%	6	0 0%	0 0 0 0 0 0 0 0 0 0
Encyclopedia & Book Sales by Internet	18		,206	1,662		0%		0 0%	0 0
Etched Products - Metal, Glass	18	1 1	,206	1,662		0%	6	0 0%	0 0
Explosives	18	3	,206	1,662	r	0%	6	0 0%	0 0
Fabrics - Wholesale & Manufacturers	18	3 3	,206	1,662		0%	6	0 0%	0 0
Fans - Industrial & Commercial	18		,206	1,662	Č		6	0 0%	0 0
Hospices			.206	1,662	· ·			0 0%	0 0
Indian Goods	18 18	3 3	,206 C	1,662	Č	0%	6	0 0%	0 0
Marine Electric Service	18	3 3	,206	1,662	Č	0%		0 0%	0 0
Pipe Cutting & Threading	18		,206	1,662	r	0%		0 0%	ol c
Preserves, Jams & Jellies	18		,206	1,662	· ·	0%		0 0%	0 0
Railroads - Ticket Agencies	18	3 3	.206	1,662	· ·	0%		0 0%	0 0
Recording Instruments - Industrial & Scientific	18	3 3	,206 C	1,662	Č	0%		0 0%	ol o
Shopping Service - Protective, Comparative	18	3 3	,206	1,662	ř	0%	6	0 0%	ol c
Tennis Courts - Public	18		,206	1,662	r	0%	h i	0 0%	0 0
Fravel & Tourism Development and Education	18		,206	1,662	r	0.70		0 0%	0 0
Wall Bed Manufacturer	18	3 3	,206	1,662		0%	6	0 0%	0 0
Window Cleaning Equipment & Supplies	18		,206	1,662	ř	0%	6	0%	ol c
Coin Cards	17		,230 2	913	3	100%		0 0%	0 0 0 0 0 0 0 0
Bird Barriers, Repellents & Controls	17	7 3	,230	1,662	- i	0%		0 0%	0 0
Brew Pub	17	7 3	,230	1,662		0%	6	0 0%	0 0
Chains	17	7 3	,230	1,662	r	0%	6	0 0%	<u>ol</u> c
Coal Miners & Shippers	17		,230	1,662	r	0%	6	0 0%	0 0
Concrete Mixers	17		,230	1,662				0 0%	0 0
Contractors - Acoustical Ceiling		7 3	230	1,002					0 0
	17	7 3	,230 C	1,662		0%		0 0% 0 0%	100
			,	1,002		0%		0 0%	0 0
Die Cutting		7 3	.2301						
Die Cutting Dietitians	17	7 3	,230 0	1,662		00/			0 0
Die Cutting Dietitians Digital Marketing	17 17	7 3 7 3	,230	1,662	0	0%	io I	0%	0 0
Die Cutting Dietitians Digital Marketing Educational Materials - Home Schooling	17 17 17	7 3 7 3 7 3	,230 C	1,662 1,662	0	0%	6 (	0 0% 0 0%	0 0
Die Cutting Diettians Digital Marketing	17 17 17 17	7 3 7 3 7 3 7 3	,230 C ,230 C	1,662 1,662 1,662	0	0 0% 0 0% 0 0%	6 (c)	0 0% 0 0% 0 0%	0 0
Die Cutting Dietitians Digital Marketing Educational Materials - Home Schooling	17 17 17	7 3 7 3 7 3 7 3 7 3	,230 C	1,662 1,662		0%		0 0% 0 0%	0 0 0 0 0 0 0 0 0 0 0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cmpls Unable to Pursue	e %
Physicians & Surgeons - Radiology	17	3,2	30 0	1,662	0	0%	(	0%	0 0
Radios - Citizen Band	17		30 0	1,662	0	0%		0%	0 0
Reiki Therapy Ski Equipment - Wholesale & Manufacturers	17 17		30 (	1,662 1,662	<u>U</u>	0%	(	0 0% 0 0%	0 0
	17	3,2	30 (	1,662		0%		0 0%	0 0
Surveyors - Aerial Talent Representation								0 0%	0 0
Telegrams - Novelty	17 17	3,2	30 0	1,662	0	0 0%	· ·	0%	0 0
Yoga Supplies	17		30 0	1,662	ŏ	0%	Č	0%	0 0
Computer Assisted Design Services	16			1,133	0			1 100%	0 0
Referral - Debt Relief Services	16	3,2	53 1	1,133	0	0%	1	1 100%	0 0
Attorneys & Lawyers - Civil	16	3.2	53  (	1,662	0	0%	(	0%	ol c
Chemists - Analytical & Consulting	16	3,2	53 0	1,662	0	0%		0%	0 0
China & Crystal - Repair	16	3,2	53 (	1,662	0	0%	(	0%	0 0
Dumpster Services	16		53 0	1,662	0	0%	(	0%	0 0
Hardwood Floor Maintenance	16 16	3,2	53 0	1,662	0	0 0%		0%	0 0
Metals - Precious - Sheet, Wire, Tubing		3,2	53 (	1,662	0	0%	(	0%	0 0
Microfilm Service, Equipment & Supplies	16		53 (	1,662	0			0%	0 0
Organic Soil Fertilizer	16	3,2	53 (	1,662	0	0%		0 0%	0 0
Sculptors Equipment & Supplies	16	3,2	53 (	1,662	U	0%	· ·	0 0%	0 0
Towing - Marine Truck Permits	16 16	3,2	53 (	1,662	<u>_</u>	0%		0 0% 0 0%	0 0
				013		100%		0 0%	0 0
Yellow Page Advertising	15 15	3,2		913 1,133		100%		0 0%	0 0
Go-Karts Manufacturers Orchards			66 1	1,133	1	100%			0 0
Audio-Visual Equipment - Wholesale & Manufacturers	15 15	3,20	66	1,133	1	0%		0 0% 0 0%	0 0
Boilers - Sales & Service	15		66	1,662	0	0%		0 0%	0 0
Brick - Clay - Common & Face	15	3,2	66 0	1,662	0			0 0%	0 0
Export Management	15	3,2	66	1,662	Ö		ì	0 0%	ō c
Gas Plant Equipment	15	3,2	66 0	1,662	n	0%	(	0 0%	ol c
Golf Caddies	15	3,2	66	1,662	ă	0%	Č	0 0%	0 0
Mail Boxes - Manufacturers & Distributors	15	3,20		1,662	0	0%	(	0%	0 0
Meat - Bulk & Itinerant	15	3,2	66 0	1,662		0%		0 0%	0 0
Packaging Machinery		3,20	66 0	1,662	0	0%		0%	0 0
Ribbons	15 15		66	1,662	0			0%	0 0
Robots	15	3,2	66 0	1,662	0	0%		0%	0 C
Rubber Bands	15	3,20	66 0	1,662	0	0%		0%	0 (
Sweepers - Power	15	3,2	66 0	1,662	0	0%		0%	0 0
Tennis Court Construction	15	3,20	66 0	1,662	0	0%		0%	0 0
Typewriters	15			1,662	0	0%	(	0%	0 0
Antlers, Hides & Mounts	14			913	2	100%	(	0%	0 0
Architects Supplies	14		84 (	1,662	0	0 0%	(	0%	0 0
Carpet Layers Equipment & Supplies	14		84 0	1,662	0	0%	(	0%	0 0
Corrosion Control	14		84 0	1,662	0		(	0%	0 0
Cutting & Slitting Service	14		84 0	1,662	0	0%	(	0%	0 0
Dentist - Prosthodontist	14	3,21	84 (	1,662		0%		0%	0 0
Emblems	14	3,20	84 (	1,662	U	0%	(	0%	0 0
Fiber Glass Products	14	3,20	84 U	1,662	U	0%	· ·	0 0%	0 0
Glassware Decorators				1,662	U			0 0% 0 0%	0 0
Golf Course Equipment & Supplies	14 14		84 U	1,662	U	0 0%	· ·		0 0
Housing Consultants & Referral Service	14		84 (	1,662	<u>_</u>	0%		0 0% 0 0%	0 0
Hydrologists Magguring Machines	14		84 (	1,662	0	0%		0 0%	0 0
Measuring Machines Pianos - Parts	14			1,662 1,662	0			0 0%	0 0
Pianos - Restoration & Refinishing	14	3,2	84 (	1,662		0%		0 0%	0 0
Pottery Equipment & Supplies	14	3,2	84 (	1,662		0%		0 0%	0 0
Reserve Study	14		84 (	1,662	0	0%	ì	0 0%	0 0
Umbrellas	14		84 (	1,662	0	0%		0 0%	0 0
Dry Goods - Retail	13			1,133	0	0%		1 100%	0 0
Accident Reconstruction Service	13	3,30	02	1,662	0	0%	ĺ	0%	0 0
Attorneys & Lawyers - Litigation	13	3,30	02	1,662	n	0 0%	í	0 0%	0 0
Badges	13		02	1,662	Ö	0%	ĺ	0 0%	0 C
Bar Manufacturer	13		02 0	1,662	0	0%		0 0%	0 0
Blacksmiths	13	3,3	02 0	1,662		0%		0%	0 0
Coin & Bill Count, Sort, Wrap Machines	13	3,30	02 0	1,662		0%		0%	0 0
Consultant - Public Sector Planning	13	3,30	02 0	1,662	0	0%	(	0%	0 0
Content Management Systems	13	3,3	02 0	1,662	0			0%	0 0
Detective Agencies	13 13	3,3	02 0	1,662	0	0%	(	0%	0 0
Predging		3,30	02  0	1,662	0		(	0%	0 0
Glass Board - Up Service	13	3,3	02  0	1,662	0	0%	(	0%	0 0
Government - Auctions & Job Listing Services	13		02  0	1,662	0	0%	(	0%	0 0
Grain Elevators - Equipment & Supplies	13	3,30	02  0	1,662	0	0%	(	0%	0 0
nsurance - Liability	13	3,3	02  0	1,662	0	0%		0%	0 0
inings - Plastic, Membrane	13	3,3	U2  C	1,662	0	0%		0%	0 0
Navigation Consultants	13			1,662	0	0%		0 0%	0 0
ceanographic Equipment	13			1,662	0	0%		0 0%	0 0
erfumes - Raw Materials & Supplies	13	3,30	02  0	1,662	0	0%		0%	0 0
hysicians & Surgeons - Cardiology Services	13		02  0	1,662	0		,	0 0%	U C
lastics - High Pressure Laminates	13			1,662	0	0%		0%	0 0
ressurization Equipment	13	3,30	02	1,662	0			0%	0 (
ublicity Service	13	3,3	02	1,662	0	0%	(	0%	0 0
acquetball Courts - Private eminar Marketing	13	3,30	02	1,662	0	0%	(	0 0% 0 0%	0 0
erviceStation Supplies	13		021	1,662	0	0%		0%	0 0
	13							0%	0 0
ewage Treatment Equipment		3,30	02	1,662	U		,		0 (
ki Equipment Rental tock Certificates	13 13	3,3	02	1,662	0	0%		0 0% 0 0%	ő i
ugar Refiners	13	3,30	02	1,662	n	0%	,	0 0%	ōl i
	13		<del>551</del>	1,662	0	0%	,	0 0%	0 0
able Tons	17	3.31							
Table Tops	13 13		02 0	1,662	0	0%	(	0%	0 0
able Tops Transformers Jrgent Care Centers	13 13	3,30	02 0	1,662	0	0%	(	0%	0 0
able Tops ransformers Irgent Care Centers	13	3,30	02 0	1,662	0	0%	(	0 0% 0 0%	0 0
able Tops	13 13	3,30 3,30 3,30	02 0 02 0 02 0	1,662	0 0 0	0%	(	0%	0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% C	mpls Unable to Pursue	%
Aircraft & Aircraft Equipment - Testing	12	3,3	37 (	1,662 1,662	0	0%	(	0%	0	00
Airport Equipment & Supplies	12					0%		0%	0	o
Animal Registration & Identification Bibles	12	3,3	37 0	1,662	0	0%	· ·	0%	0	04
	12			1,662			· ·		0	0
Binders - Loose Leaf	12		37	1,662	0	0%	- L	0%	U	09
Buses - Repair & Service	12		27 (	1,662 1,662		0%		0% 0%	0	- 0
Cargo Stabilizing Devices Chain Letters	12	3,3	37 (	1,662		0%		0%	0	00
Charity - Community Development & Civic Organizations	12	3,3	27	1,662	1	0%		0%	0	- 0
Chiropractors Equipment & Supplies		3,3	27		1	0 0%		0%	0	00
Computer Gaming Centers	12	3,3	37 (	1,662	1	0 0%		0%	0	
Fishery Consultants	12	3,3	27 (	1,662	1	076		0%	- 0	00
	12 12	3,3	27 0			0%		0%	9	- 0
Geophysical Apparatus		3,3	37	1,662					0	- 0
Grain Elevators	12	3,3	37	1,662		0%		0%	0	09
Grinding Machines Knitted Fabrics	12 12	3,3	27	1,662	1	0%		0% 0%	- 0	04
Lumber Carriers	12	3,3	27 0	1,662	1	0 0%		0%	9	0
						0%		0%	0	0
Lumber Treating	12			1,662					0	0
Media Buying Service	12	3,3	37	1,662		0%		0%	0	
Motion Picture Special Effects News Dealers	12		37	1,662	1	0%		0%	U	0'
			27	1,662	0				0	- 0
Posters	12	3,3	3/ L	1,662	U			0%	0	0
Professional Organizations	12	3,3	37 U	1,662	U	0%	L L	0%	0	09
Railroads - Freight	12		3/	1,662	1 0	0%		0%	0	0
Ski Equipment - Repair	12		3/  (	1,662		0%		0%	0	0'
Skip Tracing	12			1,662		0%		0%	0	0
Towels - Cloths-Wholesale & Manufacturers	12	3,3	3/	1,662	0			0%	0	0'
Tractor Rent & Lease	12	3,3	3/  (	1,662	1 0	0%		0%	<u>0</u>	. 0
Turbines	12		3/  (	1,662	0			0%	0	0
Tuxedo Sales & Rentals	12		2/  (	1,662	0			0%	0	0'
Welding Inspectors	12	3,3	37  0	1,662	1 0	0%		0%	0	<u>ٰو</u>
Beer, Ale, Wine & Spirits Service	11		69 0	1,662	1 0	0%		0%	0	0
Carpet & Rug Cleaning Equipment - Rental	11		69 C	1,662	1 0	0%		0%	0	0,
Coppersmiths	11			1,662		0%		0%	0	0
Corporate Travel	11	3,3	69 0	1,662	0			0%	0	00
Dry Cleaners - Self Service	11	. 3,3	69 0	1,662	. 0	0%		0%	0	<u></u> 0°
Electric Switchboards	11	. 3,3	69 (	1,662	0	0%	C	0%	0	00
Grant Writers	11		69 0	1,662	0		C	0%	0	00
Home Owners Associations	11		69 (	1,662	0	0%	C	0%	0	00
Luggage Carriers	11		69 0	1,662		0%	C	0%	0	00
Meeting Management	11	3,3	69 0	1,662	0	0%	C	0%	0	0
Metal Stamping Equipment	11	3,3	69 0	1,662	0	0%	C	0%	0	00
Nursing Home Information & Referral	11	. 3,3	69 0	1,662	. 0	0%	0	0%	0	00
Office Supplies - Sale by Telemarketing	11	3,3	69 0	1,662	. 0	0%	0	0%	0	00
Optical Goods - Wholesale & Manufacturers	11		69 0	1,662	0	0%	0	0%	0	00
Perforating Machines	11	3,3	69 0	1,662	0	0%	C	0%	0	0.0
Pewterware	11	. 3,3	69  0	1,662	0	0%	C	0%	0	00
Plastics - Vacuum, Pressure, Thermoform	11	. 3,3	69 0	1,662	0	0%	0	0%	0	09
Ship Chandlers	11			1,662		0%	C	0%	0	00
Signals	11	3,3	69 0	1,662	0	0%	C	0%	0	00
Steam Specialties	11	3,3	69 0	1,662	0	0%	C	0%	0	00
Stenographers - Public	11	. 3,3	69 0	1,662	0	0%	(	0%	0	0,
Veterinary Physical Therapy & Rehabilitation	11			1,662	0		C	0%	0	0,0
Webbing	11	. 3,3	69 0	1,662		0%	C	0%	0	0
Writer	11	. 3,3	69 C	1,662		0%	C	0%	0	0.0
									_	
Zippers	11	. 3,3	69	1,662	0	0%		0%	이	0
Physicians - Surgeons & Neurosurgeons	10	3,3	94 1	1,133	1	1 100%	(	0%	0	0'
Variety Store Merchandise - Wholesale	10	3,3	94 1	1,133	1	1 100%	r	0%	ő	04
Art - Painted Oil Portraits	10		94	1,662	1 .	0%	i	0%	n n	0'
Attorneys & Lawyers - Landlord/Tenant	10	3.3	94 (	1,662			r	0%	n	04
Auto - Fleet Service	10	3 3	94	1,662	1	0%	r	0%	ň	0.
Carnivals	10	3,3	94	1,662	1	0%	ř	0%	ň	0
Cereals	10	3,3	94	1,662		0 0%	ř	0%	ň	04
Chimney Cleaning Equipment & Supplies	10			1,662		0%		0%	0	0.0
Computers - Rooms - Installation & Equipment	10	3,3	94	1,662	Ĭ	0%	r	0%	ň	0.0
Custom Tile Painting	10		94	1,662	ı	0%	Č	0%	ő	0'
Diamonds - Industrial	10	3,3	94	1,662	i	0%	i i	0%	ő	00
Differentials - Automobile	10		94	1,662	1	0%	r	0%	n	0'
Glass Circles & Specialty Shapes	10	3,3	94	1,662	i i	0%	r	0%	n	0,0
Gypsum & Gypsum Products	10	3,3	94	1,662	1 0	0 0%	7	0%	0	l 0º
Hardware - Marine		3.3	94			076	7	0%	0	
Health Recording Service	10	3,3	94	1,662	1	0%	,	0%	0	0'
	10						,	0%	0	- 0
Insurance - Medicare Services Lapidary Equipment & Supplies	10		94	1,662	1	0%	,	0%	0	0
Layndary Equipment & Supplies Lawn Tractor Dealers	10	3,3	94	1,662 1,662	1	0%	,	0%	0	0
eather Clothing - Wholesale & Manufacturers	10		941	1,662	1	0%	,	0%	0	0
Murals	10	3,3	24	1,662	1	0%	-	0%	0	0
Murais Pilot Car Service							-		0	0
	10	3,3	24	1,662	1	0 0% 0 0% 0 0%		0%	0	0
Pipe Locating Equipment Plastics - Reinforced	10		24	1,662	1	0%		0%	0	
									0	0 0 0 0
Propellers Raft Trips & Tours	10		74	1,662	1			0%	0	, o
			94	1,662 1,662	1 0	0%		0%	0	
Mait Hips & Tours	10	3,3				0%		0%	0]	
Riggers	10	3,3	94 (	1,002						
Riggers Smelters & Refiners - Precious Metals	10	3,3	94 (	1,662	0	0%	C	0%	0	
tiggers Gmelters & Refiners - Precious Metals Goap Dispensers	10 10 10	3,3 3,3 3,3	94 C	1,662 1,662	. 0	0%	0	0%	0	(
liggers melters & Refiners - Precious Metals soap Dispensers square Dance Apparel	10 10 10	3,3 3,3 3,3 3,3 3,3	94 0 94 0 94 0	1,662 1,662 1,662	0	0%	() ()	0% 0%	0 0 0	(
Riggers Smelters & Refiners - Precious Metals Soap Dispensers Square Dance Apparel Sweaters - Trimming Service	10 10 10 10	3,3 3,3 3,3 3,3 3,3 3,3 3,3	94 0 94 0 94 0	1,662 1,662 1,662 1,662 1,662	0	0%	C C	0% 0% 0%	0 0 0	0
Riggers Smelters & Refiners - Precious Metals Soap Dispensers Square Dance Apparel Sweaters - Trimming Service Theatrical & Stage Lighting Equipment	10 10 10 10 10	3,3 3,3 3,3 3,3 3,3 3,3 3,3,3	94 C 94 C 94 C 94 C 94 C	1,662 1,662 1,662 1,662 1,662	0 0	0 0% 0 0% 0 0% 0 0%	C C C	0% 0% 0% 0%	0 0 0 0	0 0 0
Riggers . Smelters & Refiners - Precious Metals Soap Dispensers Square Dance Apparel Sweaters - Trimming Service Theatrical & Stage Lighting Equipment Typewriters - Supplies & Attachments	10 10 10 10 10 10	3,3 3,3 3,3 3,3 3,3 3,3 3,3 3,3	94 C 94 C 94 C 94 C 94 C	1,662 1,662 1,662 1,662 1,662 1,662	000000000000000000000000000000000000000	0 0% 0 0% 0 0% 0 0% 0 0%	C C C	0% 0% 0% 0% 0%	0 0 0 0 0	0 0 0
Riggers Smelters & Refiners - Precious Metals Soap Dispensers Square Dance Apparel Sweaters - Trimming Service Theatrical & Stage Lighting Equipment Typewriters - Supplies & Attachments Acting & Voice Over Training	10 10 10 10 10	3,3 3,3 3,3 3,3 3,3 3,3 3,3 3,3 3,3	94 C 94 C 94 C 94 C 94 C 94 C	1,662 1,662 1,662 1,662 1,662 1,662 1,133	000000000000000000000000000000000000000	0 0% 0 0% 0 0% 0 0% 0 0% 0 0%	1	0% 0% 0% 0% 0% 0% 100%	0 0 0 0 0 0	0°
Riggers . Smelters & Refiners - Precious Metals Soap Dispensers Square Dance Apparel Sweaters - Trimming Service Theatrical & Stage Lighting Equipment Typewriters - Supplies & Attachments	10 10 10 10 10 10	3,3 3,3 3,3 3,3 3,3 3,3 3,3 3,3	94 C 94 C 94 C 94 C 94 C 97 C 98 C 98 C 99 C 97 C 97 C 97 C 97 C 97 C 98	1,662 1,662 1,662 1,662 1,662 1,662	000000000000000000000000000000000000000	0 0% 0 0% 0 0% 0 0% 0 0%	1	0% 0% 0% 0% 0%	0 0 0 0 0 0 0	0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Printing Technician	9	3,427	7 1	1,133		0%		1 100%	6 0	0%
Tool Salvage Companies	9	3,427	1 1	1,133		1 100%		0%	6 0	0%
Armatures - Service & Sales	9	3,427	/	1,662		0%		0%	6 0	0%
Artificial Limbs Brakes - Lining - Manufacturers & Distributors	9	3,427	, ,	1,662	(	0%		0%		0 0%
Cabanas - Beach & Pool	9	3,427		1,662 1,662		0%		0 09		0%
Cardboard	9	3,427	7 0	1,662	ì	0%		0 09		0%
Cigar & Cigarette & Tobacco Dealers - Wholesale	9	3,427	7 0	1,662	(	0%		0 0%	6 0	0 0%
Consulates & Other Federal Government Representatives	9	3,427	7 (	1,662	(	0%		0%	6 0	0%
Economic Research & Analysis	9	3,427	7	1,662	(	0%		09	6 0	) 0%
Flood assistance	9	3,427	7 0	1,662	(	0%		0%	6 0	0%
Gardening Hand Tools	9	3,427	/	1,662 1,662		0%		0 0%	6 0	0%
Gloves & Mittens - Dress Jigs & Fixtures	9	3,427		1,662		0%		0 09		0 0%
Manufactured Offices & Commercial Units	9	3,427		1,662		0%		0 09		0%
Medical Tourism	9	3,427	7 .	1,662	Č	0%		0 09		0 0%
Mezzanines & Platforms	9	3,427	7 0	1,662	(	0%		0 0%	6 0	0%
Money Order Systems	9	3,427	7 (	1,662		0%		0%	6 0	0%
Oils - Waste	9	3,427	7	1,662	(	0%		09	6 0	) 0%
Paper & Plastic Cups, Containers	9	3,427	7 0	1,662		0%		0 0%	6 0	0%
Paper Manufacturers	9	3,427		1,662	(	0%		0%	0	0 0%
Piping Contractors Plastics - Rods, Sheets - Sup Center	9	3,427		1,662		0%		09		0%
Port Authorities	9	3,427		1,662 1,662		0%		0 09		0 0%
Portfolios	q	3,427	7	1,662		0%		0 09		0%
Potato Chips	9	3,427	7 .	1,662		0%		0 09		0 0%
Psychiatrists & Psychiatric Services	9	3,427	7	1,662	(	0%		0%	6 0	) 0%
Roommate Referral Service	9	3,427	7	1,662		0%		0%	6 0	) 0%
Shears & Scissors	9	3,427	7	1,662		0%		0%	6 0	0%
Solvents	9	3,427		1,662	(	0%		0 0%		0%
Sterilizing Service	9	3,427	,	1,662	(	0%		0%		1 0%
Table Tennis Equipment Tire Additives & Sealants	9	3,427	,	1,662 1,662		0%		0 09		0%
Turbochargers	9	3,427	1	1,662		0%		0 09		0%
Waterbeds - Service & Repair	9	3,427	7 (	1,662		0%		0 0%	6 0	0%
Word Processing Service	9	3,427	7	1,662		0%		0%	6 0	0 0% 0 0% 0 0% 0 0% 0 0%
Alfalfa & Alfalfa Products	8	3,466	5	1,662	(	0%		0%	6 0	) 0%
Alloys	8	3,466	0	1,662	(	0%		09	6 0	ונ 0%
Boat - Excursion	8	3,466		1,662		0%		0 0%		0%
Bonds - Surety & Fidelity Campers - Wholesale & Manufacturers	8	3,466		1,662		0%		0%		0 0%
Campers - Wholesale & Handracturers Candy & Confectionery Manufacturers Supplies		3,466		1,662		0%		0 09		0 %
Carpet & Rug Binding Machines	8	3,466	i .	1,662	Č	0 0%		0 09		0 0%
Charity - Health	8	3,466	5 0	1,662	(	0%		0%	6 0	0%
Charity - Religious	8	3,466	5	1,662		0%		0%	6 0	0%
Chess Instruction	8	3,466	5 0	1,662	(	0%		09	6 0	0 0%
Clocks - Components	8	3,466	5 0	1,662		0%		0 0%	6 0	0%
Concrete - Prestressed	8	3,466		1,662	(	0%		0 0%		0 0%
Crystals - Industrial Exterior Structures - Gazebos, Arbors, Pergolas	9	3,466		1,662		0%		0%		0 0%
Frozen Foods - Processors	8	3,466		1,662	Č	0%		0 09		0%
Heat Recovery Equipment & Systems	8	3,466	i č	1,662	Č	0%		0 09		0 0% 0 0% 0 0% 0 0%
Humidifying Apparatus	8	3,466	5 0	1,662	(	0%		0%	6 0	0%
Inks - Writing & Marking	8	3,466	5	1,662	(	0%		0%	6 0	) 0%
Inventors	8	3,466	5 0	1,662	(	0%		09	6 0	0%
Laminated Structural Products	8	3,466	S C	1,662	(	0%	1	0 0%		0%
Lenses Passive Home Building	8	3,466		1,662		0%		0%		0%
Physicians & Surgeons - Anesthesiologists	9	3,466		1,662 1,662		0%		0%		0%
Pneumatic Equipment Components	8	3,466		1,662	· ·	0 0%		0 09		0%
Printers - Glass, Metal, Plastic	8	3,466	sl č	1,662	ĺ	0%		0 09		0 0% 0 0% 0 0% 0 0% 0 0%
Referral - Storage Facility		3,466	5 0	1,662	(	0%		0%	6 0	) 0%
Repossession Service		3,466	5	1,662		0%		0%	6 0	0%
Shoring	8	3,466	5  0	1,662	(	0%		09	6 0	0 0%
Social Security Services	8	3,466		1,662	(	0%		09		0%
Virtual Currency	8	3,466		1,662	(	0%		0%		0%
Auto Air Conditioning Equipment Bar Supplies	/	3,496	,	1,662 1,662		0%		0%		0%
Bottle Caps & Seals	7	3,496		1,662		0%		0 09		0%
Concrete Additives		3,496	5 0	1,662		0%		0%	6 0	0%
Concrete Block & Product Molding Machine		3,496	5	1,662	(	0%		0%	6 0	0 0% 0 0% 0 0% 0 0% 0 0%
Convents & Monasteries	7	3,496	5	1,662		0%		0%	6 0	0%
Discotheques		3,496	5  0	1,662	(	0%		0 0%		0%
Disposable Products		3,496		1,662	(	0%		09		1 0%
Fire Departments Gas Power Equipment		3,496	9	1,662	(	0%		0%		0%
Gas Power Equipment Glass - Broken	/	3,496	,	1,662 1,662		0%		09		0%
Golf Tours & Promoters	7	3,496	1	1,662		0%		0 09		0%
Hose & Tubing - Rubber & Plastic	7	3,496	i č	1,662	(	0%		0 0%		0 0%
Ice Sculptures		1 3.496	sl c	1,662	(	0%		0%	6 0	0%
Insect Control Devices		3,496 3,496	5 0	1,662		0%		0%	6 0	0%
Inspection Devices - Industrial	7	3,496		1,662	(	0%		09	6 0	0%
Insurance - Dental		3,496		1,662	(	0%		0%		0%
Nailing Machinery		3,496	9	1,662	(	0%		09		09
Nuts - Edible Pens & Pencils - Retail	7	3,496		1,662	(	0%		09		1 09
Pens & Pencils - Retail Physicians & Surgeons - Internal Medicine	7	3,496	5	1,662 1,662	(	0%		0 09		1 09
Plumbing Fixtures, Parts, Supplies - Used	7	3,496		1,662		0%		0 09		09
Power Plant Consultants	7	3,496	5 0	1,662	(	0%		0 09	6 0	0 09 0 09 0 09 0 09
Radioactivity Instruments, Supplies, Services		3,496	5  0	1,662		0%		09	6 0	09
Range Hoods & Canopies	7	3,496	5 0	1,662		0%		09	6 0	0 0%
Rolling Mill Machinery	7	3,496		1,662	(	0%		0%		0%
Scoreboards	7	3,496	o) (	1,662	(	0%	1	09	6] 0	%0 اد

Industry Classification	Inquisios	Dank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	0/0	Cmpls Not Settled	% Cmpls Unable to Pursuo	ле %
Seals - Oil, Grease	Inquiries 7	Rank by Inquiries 3,49	6 Complaints	1,662	Cilipis Settleu	0%	Chipis Not Settled	0 0%	0 0
Shoplifting Prevention Devices	7	3,49	6 0	1,662	0	0%		0 0%	0 0
Tapes - Sound - Dealers	7	3,49	16 0	1,662	0	0%		0 0%	0 0
Television Station Equipment	7	3,49	16 C	1,662	0	0%		0 0%	ol o
Textile Printing Equipment & Supplies	7	3,49	16 0	1,662	0	0%		0 0%	0 0
Vanity Publishers	7	3,49	16 0	1,662	0	0%		0 0%	0 0
Waterbeds - Supplies & Parts	7	3,49	16 0	1,662	0	0 0% 0 0% 0 0%		0 0%	0 0
Waterbeds - Wholesale & Manufacturers	7	3,49	16 C	1,662	0			0%	0 0
Wines - Wholesale		3,49	16 C	1,662	0	0%	. (	0%	0 0
Yarn - Wholesale & Manufacturers	7	3,49	16 C	1,662	0	0%		0 0%	0 0
Zippers - Repair		3,49	16 C	1,662	0	0%		0 0%	0 0
Aquariums - Public	6	3,53 3,53	4 1	1,133	1	100%	(	0%	0 0
Caulking Materials & Equipment	6	3,53	14 1	1,133	1	100%		0 0%	0 0
Aquariums - Wholesale & Manufacturers	6	3,53	14 0	1,662	0			0%	0 0
Astronomical Instruments	6	3,53 3,53	(4)	1,662	0			0%	0 0
Bed Bug Inspection Service	6	3,53	[4] C	1,662	0	0%		0 0%	0 0
Beer Dispensing & Cooling Equipment	6		14 0	1,662	0			0%	0 0
Breastfeeding Supplies & Information	6	3,53	14 0	1,662	0	0%		0%	0 0
Burial Vaults	6	3,53	4 (	1,662		0%		0 0%	0 0
Business Processing Optimization	6	3,53	[4]	1,662		0%		0 0%	0 0
Centrifugal Machinery	6	3,53	[4]	1,662	0	0%		0 0%	0 0
Check Protection & Signing Machines	6	3,53	[4] 0	1,662	0	0%	4	0 0%	0 0
Coatings - Vacuum Deposition	6	3,53	[4] 0	1,662	0	0%	4	0 0%	0 0
Counterfeit Money Detection Devices	6	3,53	[4] 0	1,662	0	0%	4	0 0%	0 0
Demographic Research	6	3,53	[4]	1,662	0	0%	4 (	0  0%	0 0
Door Closers & Checks	6	3,53	[4]	1,662	0	0%		0 0%	0 0
Duplicating Machines & Supplies	6		4 0	1,662	0		4 (	0 0%	0 0
Electric Vehicles	6	3,53	[4] (	1,662	0		4	0 0%	0 0
Electrotype Equipment & Supplies	6	3,53	[4] C	1,662	0	0%	4	0 0%	0 0
Employment Service - Administrative Assistant	6	3,53	14  0	1,662	0	0%	1	0 0%	0 0
Fraternities & Sororities	6	3,53	4 0	1,662	0	0%	4 (	0 0%	0 0
Handbags - Manufacturers Equipment & Supplies	6	3,53	[4]	1,662	0	0%	4	0 0%	0 0
Heaters - Automotive	6		[4] 0	1,662	0		4	0 0%	0 0
Ice Cream Freezers	6			1,662	0			0 0%	0 0
Knitting Instruction	6		4 0	1,662	0		4	0 0%	0 0
Lotteries - State	6	3,53	[4] 0	1,662	0	0%	4	0 0%	0 0
Mausoleums	6	3,53	4 0	1,662	0	0%	1	0 0%	0 0
Millinery - Retail	6	3,53	[4]	1,662	0	0%		0%	0 0
Model Makers	6	3,53		1,662	0	0%		0 0%	0 0
Monograms	6		14 0	1,662	0	0%		0 0%	0 0
Motel & Hotel Consultants	6	3,53	14 0	1,662	0	0 0%		0%	0 0
Name Plates	6	3,53	[4]	1,662	0	0%	(	0%	0 0
Novelties - Wholesale & Manufacturers	6	3,53	[4]	1,662	0			0%	0 0
Oil Refiners	6		(4)	1,662	0	0%	. (	0 0%	0 0
Ore	6	3,53	14 0	1,662	0	0%		0 0%	0 0
Pet Clothing Designer	6	3,53 3,53	[4] C	1,662	0	0%	(	0 0%	0 0
Pipe Joint Compounds	6	3,53	[4] C	1,662	0	0%	(	0 0%	0 0
Plastics - Raw Materials, Powder, Liquid	6		(4)	1,662	0		(	0%	0 0
Pool Tables Sales	6	3,53 3,53	14 0	1,662	0	0 0%	(	0%	0 0
Screening - Tenant	6	3,53	(4)	1,662	0	0%		0%	0 0
Steel Processing & Fabricating Equipment	6	3,53	4 0	1,662	0	0%	(	0%	0 0
Stencils & Stencil Supplies	6			1,662	0			0%	0 0
Ticket Issuing Machines	6		14 0	1,662	0		(	0 0%	0 0
Watchmakers Equipment & Supplies	6	3,53	(4)	1,662	0	0%		0%	0 0
Weather Stripping	6	3,53	(4)	1,662	0	0%		0%	0 0
Weighers	6	3,53	14 0	1,662	0	0%		0 0%	0 0
X-Ray Labs - Industrial	6	3,53		1,662	0	0%		0 0%	0 0
Taxes - Property Tax Consultants	5	3,58	0 1	1,133	0	0%		1 100%	0 0
Zoological Gardens	5	3,58	1	1,133	1	100%		0 0%	0 0
Aerial Applicators	5	3,58	iu C	1,662	0	0%	1	0 0%	0 0° 0 0° 0 0°
Aerospace Research & Development	5	3,58	iu C	1,662	0			0 0%	<u>ul</u> 0
Air Curtains & Screens	5	3,58	iu C	1,662	0	0%	1	0 0%	0 0
Aircraft Rebuilding	5	3,58	iu C	1,662	0	0%	1	0 0%	0 0
Auto Service Contract Companies	5	3,58 3,58	iu C	1,662	0	0%	1	0 0%	0 0
Bags - Burlap, Canvas & Cotton	5	3,58	iu C	1,662		0%	1	0 0%	0 0
Beer & Ale - Wholesale	5	3,58	0	1,662	0			0 0%	0 0
Buses - Distributors & Manufacturers	5	3,58 3,58	(U) (	1,662		0%	1	0 0%	0 0
Carsinos Onlino	5	3,58	0	1,662	0				0 0
Casinos - Online	5	3,58	(U) (	1,662	0	0%		0 0%	0 0
Commercial Kitchen Rental	5	3,58	0	1,662	0	0%	1	0 0%	0 0
Contest Arranging & Judging	5	3,58		1,662	0	0%		0 0%	<u> </u>
Encyclopedias	5	3,58	(o) c	1,662	0	0%		0 0%	0 .
								I I	0 0
Financial Planning Kit	5	3,58	0	1,662	0	0%		0 0%	0 0
Floats - Parade	5	3,58	0	1,662	0	0%	1	0 0%	0 0
Game - Birds, Venison	5	3,58	iu C	1,662	0	0 0%	1	0 0%	0 0
Hair Curlers	5	3,58		1,662	0			0 0%	<u>u</u> 0
Hammocks/Hammock Stands & Chairs	5	3,58	0	1,662	0	0%	1	0 0%	0 0
Health Care Linen Service	5	3,58	0	1,662	0	0%	1	0 0%	0 0
Linings - Clothing	5	3,58 3,58	0	1,662	0	0%	1	0 0%	0 0
Loans - Farm & Ranch	5	3,58	iu C	1,662	0	0%		0 0%	<u>U</u> 0
Midwives	5	3,58		1,662	0	0%		0 0%	0 0
Milling Cutters	5	3,58	CO C	1,662	0	0 0%	4	0 0%	0 0
Network Cabling Installation	5	3,58	(O)	1,662	0	0%	4	0 0%	0 0
Dils - Essential	5	3,58 3,58	ioj c	1,662	0	0%	4	0 0%	0 C 0 C 0 C
Paper Brokers & Mill Reps	5			1,662	0			0 0%	U C
Physicians & Surgeons - Pediatrics	5	3,58	(O) C	1,662	0	0%	1	0%	0 0
Pipe Thread Protector	5	3,58	(O) C	1,662	0	0%	1	0%	0 0
	5	3,58	(O) C	1,662	0	0%	1	0 0%	0 0
Playing Cards									
Playing Cards Screening - Background & Employment	5	3,58	(O)	1,662	0	0%		0%	0 0
Screening - Background & Employment Shoe Manufacturers Supplies	5	3,58 3,58	(O) C	1,662	0	0%		0 0%	0 0
Screening - Background & Employment	5 5 5	3,58	60 C		0 0 0	0 0% 0 0% 0 0% 0 0%		0 0% 0 0% 0 0% 0 0%	0 0 0 0 0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Silks - Wholesale & Manufacturers	5	3,580 3,580 3,580		1,662 1,662	0	0%	(	0%	0	0 0%
Steel - Used	5	3,580		1,662	0	0%	9	0%		) 0%
Tape Recorders - Sound - Service & Repair	5	3,580		1,662	0	0%		0%		) 0%
Two-Way Radio Sales & Service	5	3,580		1,662	0			0%		0 0%
Uniforms - Accessories Wallboard & Plasterboard		3,580	) (	1,662	<u>U</u>	0%		0%	0	0 0% 0 0% 0 0% 0 0%
Wood Preservatives		3,580 3,580		1,662 1,662	0	0%		0%	0	0 0%
Advertising - Motion Picture	4	3,622		1,662	0	0%		0%	ň	0 0% 0 0%
Aircraft Ground Support & Service Equipment	4	3,622		1,662	0	0%		0%		ol 0%
Albums	4			1,662	0	0%		0%		0%
Attorneys & Lawyers - DUI	4	3,622	2	1,662	0	0%		0%		0 0% 0 0% 0 0% 0 0% 0 0%
Bookcases	4	3,622	2 0	1,662	0	0%	(	0%	0	0%
Caps - Wholesale & Manufacturers	4	3,622	2 0	1,662	0	0%		0%		0%
Cemetery Equipment & Supplies	4		2	1,662	0	0%		0%	0	J 0%
Concert Bureaus	4		2	1,662	0	0%	(	0%	0	J 0%
Concessionaires	4		2 0	1,662	0	0%		0%	0	0 0%
Concrete Breaking Equipment	4			1,662	0	0%		0%		) 0%
Condiments & Sauces	4			1,662	0	0%		0%		0 0%
Converters - Electric	4		2	1,662	0	0%		0%		0 0%
Darts & Dart Boards Dictating Machines & Supplies	4		2	1,662 1,662	<u>U</u>	0%		0%		0 0% 0 0% 0 0% 0 0% 0 0%
	4			1,662	0	0%		0%		0 0%
Dry Cleaners - Mobile Drywall - Inspectors	4			1,662	0	0%	1	0%	0	0 0%
Ferries	4			1,662	0	0%		0%	0	0%
Funeral Directors Equipment & Supplies	4		1	1,662		0%	1	0%	1 0	ol 0%
Golf Course Construction	4			1,662	0	0%	1	0%	1 0	0 0%
Government - US.	4			1,662	0	0%		0%		0 0%
Italian Food Products	4			1,662	0	0%		0%		0 0%
Labor Relations Consultants	4		2	1,662	0	0%	i	0%	i i	0 0% 0 0% 0 0% 0 0%
Letters - Sign	4	3,622	2	1,662	0	0%		0%		0%
Mannequins - Display Fixture	4	3,622	2	1,662	0	0%		0%	0	0 0%
Modeling & Simulation	4	3,622	2 0	1,662	0	0%		0%	. 0	0 0%
Nets & Netting	4	3,622	2	1,662	0	0%		0%	0	n n%
Orchestras & Bands	4	3,622	2	1,662	0	0%		0%		0 0% 0 0% 0 0% 0 0%
Paper Converters	4		2	1,662	0	0%		0%	0	J 0%
Real Estate Brokers	4	3,622	2	1,662	0	0%	(	0%	0	J 0%
Recruiting - Armed Forces	4		2 0	1,662	0	0%		0%	0	3 0%
Reels	4		2 0	1,662	0	0%		0%	0	0 0%
Screw Machine Products		3,022		1,662	0	0%		0%		0 0%
Show Cases	4			1,662	0	0%		0%		0 0%
Shower Curtains - Wholesale & Manufacturers			2	1,662	<u>U</u>	0%		0%		0 0%
Soil Testing Stamp Pads	4		2	1,662	<u>U</u>	0%		0%		0 0% 0 0% 0 0% 0 0%
	4			1,662	0			0%		0 0%
Steam Traps Structural Imaging	4			1,662 1,662	0	0%		0%	0	0 0%
Tank Lining & Coating				1,662	0	0%		0%	ŏ	0 0%
Telephone Solicitation Companies	4	3,622	2	1,662	0	0%		0%	Ö	0 0%
Terra Cotta	4	3,622	2	1,662	0	0%		0%	0	0 0%
Textile Brokers	4			1,662	0	0%		0%		0 0%
Textile Converting	4	3,622	2 0	1,662	0	0%		0%		0 0%
Typesetting	4	3,622	2  (	1,662	0	0%		0%		0 0%
Volleyball Club	4		2	1,662	0	0%		0%		J 0%
Records - Phono - Manufacturers Equipment & Supplies	3	3,667	7 1	1,133	1	. 100%	(	0%	0	0 0%
Tailors Supplies	3	3,667	1 1	1,133	0	0%		. 100%	0	3 0%
Adhesives & Gluing Equipment	3	3,667		1,662	0	0%		0%	0	0 0%
Boys Clothing & Furnishings - Retail	3	3,667		1,662	0	0%		0%		0 0%
Chimes & Bells	3	3,667		1,662	0	0%		0%		0 0%
Color Separations - Offset , Photo Engraving	3	3,667		1,662		0%		0%		) 0%
Consignment Service - Furniture	3	3,667	7 C	1,662	0	0%		0%	0	o
Cooling Towers		3,667	1 .	1,662		0%		0%	_	0 0% 0 0% 0 0%
Curtains - Wholesale & Manufacturers	3	3,007	,	1,662	<u>U</u>	0%	1	0%	1 0	1 0%
Drug Manufacturers	3	3,667 3,667	, ,	1,662	0	0%	<del>                                     </del>	0%	1	0 0%
Drying Service	3	3,667	1	1,662	0	0%	1	0%	1 0	0 0%
Dust Collecting Systems	3	3,667		1,662	0	0%		0%		0 0%
Emergency Response Systems - Personal	3	3,667	7	1,662	0	0%		0%		0 0% 0 0% 0 0%
Employment Service - Government, Co, Fraternal		3,667	7 (	1,662	0	0%		0%	0	0 0% 0 0%
Energy Conservation Products - Wholesale & Manufacturers	3	3,667	7 0	1,662	0	0%		0%	0	J 0%
Fiber & Fiber Products	3	3,667	7 (	1,662	0	0%		0%	0	0 0% 0 0% 0 0%
Fiberglass - Bathtubs & Showers	3	3,667	7 (	1,662 1,662	0	0%		0%	0	J 0%
Flanges	3	3,667	7] (		0	0%		0%		%0 اد
Foster Child Care	3	3,667	7 0	1,662	0	0%	1	0%		<u>) 0%</u>
Fur Skin Dealers & Brokers	3	3,667		1,662	0	0%		0%		0 0% 0 0% 0 0% 0 0%
Gauges & Gages	3	3,667	1 9	1,662	0	0%	1	0%		) 0%
Grout Resurfacing & Repair	3	3,667	1 0	1,662	0	0%	1	0%	0	J 0%
Insurance - Crop	3	3,667	;	1,662	0	0%	1	0%	1	0 0% 0 0%
Insurance Rating Bureaus Jewelry Polishing & Plating	3	3,667		1,662	0	0%		0%		0%
	3	3,667		1,662	0	0%		0%		0 0%
Motion Picture Representatives Nails & Tacks	3	3,667		1,662	0	0%		0%		0%
Physicians & Surgeons Equipment & Supplies		3,667		1,662	0	0%		0%		0 0%
Ponzi Schemes		3,667		1,662	0	0%		0%		0 0% 0 0% 0 0% 0 0% 0 0%
Psychologist Information & Referral Services		3,667	1	1,662	0	0%	1	0%	1	0 0%
Puppets & Marionettes		3,667	1	1,662	0	0%	1	0%	1	ó 0%
Race Track Equipment & Supplies	3	3,667	1	1,662	0	0%	1	0%	1 0	o 0%
Resident Buyers	3	3,667	1	1,662	0	0%	l i	0%	1 0	0 09
Road Oiling & Dust Control	3	3,667		1,662	0	0%		0%		0 0%
Scientists - Pharmaceutical	3	3,667		1,662	0	0%		0%		0 0%
Senior Care Information and Resources	3	3,667	7]	1,662	0	0%		0%	0	0 0%
Strapping & Strapping Equipment	3	3,667	7 C	1,662	0	0%		0%		J 0%
Sundries Stores	3	3,667	7	1,662	0			0%	0	0 0% 0 0% 0 0%
Tapes - Industrial	3	3,667	7	1,662	0	0%		0%	1 0	0 0%
Thermal Remediation		3,667		1,662						

Industry Classification	Inquiries	Rank by Inquiries	Complainte	Rank by Complaints	Cmpls Settled	0/0	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Industry Classification Timing Devices	Inquiries	3,667	Complaints	1,662	Cmpis Settied	0%	Cmpis Not Settled	0 0%	O O	l 09
Ultrasonic Equipment & Supplies		3,667	C	1,662	ĺ	0%		0%	0	09
Wait Staff		3,667		1,662		0%		0%	0	00
Sweaters		3,710	1 2	913		1 50%		1 50%	0	00
Badminton Courts - Public		2 3,710 2 3,710	1	1,133 1,133		1 100%		0%	0	00
Drug Brokers Druggiets - Wholesale		3,/10		1,133		1 100%		1 100%	- 0	0
Druggists - Wholesale Polyurethane Products		2 3,710 2 3,710	i	1,133		1 100%		0 0%	0	00
Advertising - Vinyl Phone Book Covers		3,710		1,662		0%		0 0%	0	00
Aircraft Storage	2	2 3,710	C	1,662		0%		0%	0	00
Attorneys & Lawyers - Consumer Fraud	2	2 3,710	(	1,662	(	0%		0%	0	00
Balancing Service - Industrial		3,710	0	1,662		0%		0%	0	0°
Barbers Equipment & Supplies		3,710		1,662		0%		0%	0	00
Blueprinting Equipment & Supplies Boards Of Trade		2 3,710 2 3,710		1,662		0%		0 0%	- 0	00
Bowling Lane Refinish & Repair		3,/10	1	1,662				0 0%	- 0	09
Boxes - Specialty & Fancy		2 3,710 2 3,710	i	1,662	Č	0%		0 0%	0	0.0
Braids		3,710		1,662	(	0%		0 0%	0	09
Camping Equipment - Renting	2	2 3,710	C	1,662		0%		0%	0	
Candles - Wholesale & Manufacturers	2	2 3,710	(	1,662	(	0%		0%	0	0
China & Glassware - Renting	2	3,710	C	1,662	(	0%		0%	0	0
Coaching - Leadership		3,710	9	1,662		0%		0%	0	00
Credit Repair Services - No Advance Fee		2 3,710 2 3,710	9	1,662		0%		0%	0	00
Deodorants Diamond Cutters		3,710	1	1,662	(	0%		0 0%	0	- 0
Diamond Cutters Engravers - Stationery		2 3,710 2 3,710	1	1,662		0%		0 0%	0	09
Fishing Tackle - Wholesale & Manufacturers		2 3,710		1,662	(	0%		0 0%	0	0
Floor Machines		3,710	1	1,662	(	0%		0 0%	0	09
Flour		2 3,710	i č	1,662	ĺ.	0%		0%	0	0
Fungicides		2 3,710		1,662		0%		0%	0	l 0
Gasoline Additives - Manufacturers & Distributors		3,710		1,662		0%		0%	0	00
Government - County		2 3.710		1,662		0%		0%	0	00
Ice Cream Mixes		3,710	1 9	1,662	(	0%		0%	0	00
Key Control Systems		3,710	1	1,662	(			0%	0	00
Kosher Food Products		3,710	1	1,662	(			0%	0	0
Luggage - Wholesale & Manufacturers Medical Transcription		2 3,710 2 3,710	1	1,662 1,662		0%		0 0% 0 0%	0	00
Metals - Base		3,710		1,662	-	0%		0 0%	- 0	09
Mexican Food Products		3,710	i	1,662	Č	0%		0%	0	09
Microwave Communications		2 3,710		1,662	(	0%		0%	0	0
Milling Machines	2	3,710	C	1,662		0%		0 0%	0	0
Motion Picture Film Storage	2	2 3,710 2 3,710	(	1,662	(	0%		0%	0	09
Myotherapy		2 3,710	C	1,662	(	0%		0%	0	00
Oil Operators		3,710	C	1,662		0%		0%	0	1 0°
Organ & Tissue Banks		3,710		1,662		0%		0%	0	00
Oxygen Producing Equipment Packing - Mechanical		2 3,710 2 3,710		1,662		0%		0 0%	- 0	00
Photo Finishing - Wholesale		2 3,710		1,662		0%		0 0%	- 0	09
Pins - Lapel		3,710	i	1,662		0%		0 0%	0	. 0'
Pipe & Boiler Covering Materials		2 3.710	1	1,662		0%		0 0%	0	00
Promotional Products - Non-Wearable		3,710		1,662	(	0%		0%	0	00
Salvage - Marine	2	2 3,710	0	1,662	(			0%	0	0
Silverware Clean, Repair & Replate		3,710	C	1,662	(	0%		0%	0	0
Singing Telegrams		3,710	9	1,662		0%		0%	0	00
Slippers - Wholesale & Manufacturers Smelters & Refiners - Base Metals		2 3,710 2 3,710	1	1,662		0%		0 0%		00
Spark Plugs	4	3,710		1,662		0%		0 0%		09
Sports Hospitality		3,710	ì	1,662	Č	0%		0 0%	0	00
Suicide Prevention Service		2 3,710	1	1,662		0%		0%	0	0
Surface Plates		2 3,710 2 3,710		1,662	ĺ			0 0%	0	0'
Timeshare Deed and/or Title Transfer		2 3,710		1,662		0%		0%	0	0'
Traffic School		2 3,710		1,662	(	0%		0%	0	0
Twines & Cordage		3,710	1	1,662		0%		0%	0	00
Veterinarians Information & Referral Video Equipment - Wholesale & Manufacturers		2 3,710 2 3,710	1	1,662	(	0%		0 0%	0	00
Water Skiing Instruction		2 3,710	1	1,662	1	0%		0 0%	- 0	0
Weatherization		3,710	1	1,662	(	0%		0 0%	0	0
Charity - Veterans & Military		3,710 1 3,774	1	. 1,133		1 100%		0 0%	0	0
Embroidering Machines		3,774		1,133		1 100%		0%	0	0
Advertising - Mobile		3,774		1,662		0%		0%	0	0
Advertising - Transit &Transportation		1 3,774		1,662	(	0%		0%	0	0
Aids Research & Clinics		3,774	1 9	1,662		0%		0%	0	Ö
Air Sealing Artist - Touch Up		1 3,774 1 3,774	ļ	1,662 1,662		0%		0 0%	0	0
Artist - Touch Up Attorneys & Lawyers - Legal Malpractice		1 3,774	-	1,662		0%		0 0%	- 0	0
Barge Lines		3,774	1	1,662	(	0%		0%	- 0	0
Bookbinders Equipment & Supplies		3,774	1	1,662	(	0%		0 0%	0	0
Bowling Lane Equipment & Supplies		3,774	l ä	1,662	(	0%		0%	0	0'
Buttons - Manufacturers Equipment & Supplies		1 3,774		1,662	(	0%		0%	0	0'
Clay Products		1 3,774		1,662		0%		0%	0	
Coats Of Arms		1 3,774	. (	1,662		0%		0%	0	0
Coin & Bill Change Machines		1 3,774	.	1,662	(	0%		0%	0	l 0'
Contractor - Sheetrock		3,774	1 9	1,662	(	0%		0%	0	0
Cylinders - Hydrostatic Testing		3,774	1	1,662		0%		0%	0	0
Dairy Consultants Employee Assistance Programs		1 3,774 1 3,774	1	1,662		0%		0 0%	0	1 0
Endodontics		3,774	1	1,662	(	0%		0 0%	- 0	0
Engravers - Photo	-	3,774	1	1,662	(	0%		0 0%	0	0
Envelopes - Retail		3,774	i	1,662	(	0%		0 0%	0	Ö
Fabric Laminating & Bonding	i	1 3,774		1,662		0%		0%	0	00
Feed Concentrates & Supplements		1 3,774		1,662	(	0%		0%	0	1 0
Fertilizer Plant Equipment		3,774		1,662		0%		0%	0	0
Filling Machinery		1 3,774		1,662		0%		0 0%	0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% (	Cmpls Unable to Pursue	%
Floats - Mechanical		1 3,774		0 1,662	p.z octaca	0 0%		0%	0	0%
Fraternal Regalia & Supplies		1 3,774		0 1,662		0 0%		0 0%	0	0%
Fruits - Dried		1 3,774		0 1,662		0 0%		0 0%	0	0%
Gears & Gear Cutting		1 3,774		0 1,662		0 0%		0 0%	0	0%
Girls Apparel		1 3,774		0 1,662		0 0%		0 0%	0	0%
Glass Beads - Industrial		1 3,774		0 1,662		0 0%		0 0%	0	0%
Glass Rods & Tubing	+	1 3,774		0 1,662		0 0%		0 0%	0	0%
Government Offices - Foreign-Reps		1 3,774		0 1,662		0 0%		0 0%	0	0%
		1 3,774		0 1,662		0 0%		0 0%	0	0%
Gymnastic Equipment & Supplies		1 3,774				0 0%		0 0%	0	0%
Hampers - Wholesale & Manufacturers		1 3,774		0 1,662		0 0%		0 0%	0	0%
Hats - Wholesale & Manufacturers		1 3,774		0 1,662		0 0%		0 0%	0	0%
Ice Melting Equipment & Supplies		1 3,774		0 1,662					0	0%
Jet Ski/Personal Watercraft		1 3,774		0 1,662		0 0%		0%	- 0	0%
Knobs		1 3,774		0 1,662		0 0%		0%	0	0%
Laces		1 3,774		0 1,662		0 0%		0%	0	0%
Landfills - Sanitary		1 3,774		0 1,662		0 0%		0%	0	0%
Lumber Mill Representatives		1 3,774		0 1,662		0 0%		0%	0	0%
Metal Rolling & Forming		1 3,774		0 1,662		0 0%		0%	0	0%
Metallizing		1 3,774		0 1,662		0 0%		0%	0	0%
Model Car Race Centers		1 3,774		0 1,662		0 0%		0 0%	0	0%
Nurses-Practitioners		1 3,774		0 1,662		0 0%		0 0%	0	0%
Paint Manufacturing Materials		1 3,774		0 1,662	1	0 0%	(	0 0%	0	0%
Paramedics		1 3,774		0 1,662		0 0%		0%	0	0%
Pay Phone Booths - Equipment & Service		1 3,774		0 1,662		0 0%		0%	0	0%
Pens & Pencils - Wholesale & Manufacturers		1 3,774		0 1,662		0 0%		0%	0	0%
Personal Organizer		1 3,774		0 1,662		0 0%		0 0%	0	0%
Pies		1 3,774		0 1,662		0 0%		0 0%	0	0%
Pole Line Equipment	+	1 3,774		0 1,662		0 0%		0 0%	0	0%
Poles		1 3,774		0 1,662		0 0%		0 0%	0	0%
Public Speaking Instruction		1 3,774		0 1,662		0 0%		0 0%	0	0%
	-							0 0%	0	0%
Pulleys		1 3,774		0 1,662		0 0%			U	0%
Radiator Covers & Enclosures		1 3,774		0 1,662		0 0%		0%	- 0	
Restaurant Work Wear & Supplies		1 3,774		0 1,662		0 0%		0%	0	0%
Sawmill Equipment & Supplies		1 3,774		1,662		0 0%		0%	0	0%
Shoring Contractors		1 3,774		0 1,662		0 0%		0%	0	0%
Ski Lift Equipment		1 3,774		0 1,662		0 0%		0%	0	0%
Spill Control Equipment & Materials		1 3,774		0 1,662		0 0%		0%	0	0%
Steeples & Spires		1 3,774		0 1,662		0 0%		0%	0	0%
Stencil Cutting Machines		1 3,774		0 1,662		0 0%		0%	0	0%
Stone Slinger		1 3,774		0 1,662		0 0%		0%	0	0%
Street Cleaning		1 3,774		0 1,662		0 0%		0%	0	0%
Sundials		1 3,774		0 1,662	1	0 0%	(	0 0%	0	0%
Swim Spas		1 3,774		0 1,662		0 0%	(	0 0%	0	0%
Tapes		1 3,774		0 1,662		0 0%	(	0 0%	0	0%
Tax Return Preparation - OTR Truck Drivers		1 3,774		0 1,662		0 0%		0 0%	0	0%
Thermometers		1 3,774		0 1,662		0 0%		0 0%	0	0%
Tool Holders		1 3,774		0 1,662		0 0%		0 0%	0	0%
Transitional Housing		1 3,774		0 1,662		0 0%		0 0%	n	0%
Variable Speed Drives	<del> </del>	1 3,774		0 1,662		0 0%		0 0%	0	0%
Vibrators - Industrial	+	1 3,774		0 1,662		0 0%		0 0%	0	0%
		1 3,774		0 1,662		0 0%		0 0%	0	0%
Wallpaper Hangers	-			0 1,662		0 0%		0 0%	0	0%
Wire Harnesses - Electrical	-	1 3,774					<u> </u>		0	0%
Word Process System, Consultant, Designer		1 3,774		0 1,662		0 0%	-	0%	0	
Cellophane, Cell Materials & Products		0 3,853		1,133		0 0%		1 100%	0	0%
Gilders		0 3,853		1,133		1 100%		0%	0	0%
Historical Structure Preservation		0 3,853		1,133		1 100%	(	0%	0	0%
Jumping Balloon Rental	1	0 3,853		1,133		0 0%		1 100%	0	0%