Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	9/6
Totals	154,645,616		843,884		662,148	78%	159,624	19%	22,112	3%
Roofing Contractors	4,292,948	1	5,815	22	3,741	64%	1,767	30%	307	7 5%
Contractors - General	3,458,992	2	4,312	31	2,377	55%	1,710	40%	225 699	5%
Collection Agencies	3,072,521	3	21,064	5	17,193	82%	3,172	15%	699	3%
Auto Dealers - Used Cars Plumbers	3,066,191 2,398,564	4	16,039 4,298	32	11,903 3,304	74% 77%	3,902 925	24% 22%	234 69	
Auto Repair & Service	2,396,364	5	10,128	10	6,791	67%	3,143	31%	194	2%
Heating & Air Conditioning	2,163,786	7	3,772	37	3,120	83%	599	16%	53	1%
Construction & Remodeling Services	2,157,533	8	3,614	41	1,820	50%	1,614	45%	180	5% 9 0%
Auto Dealers - New Cars	1,884,957	9	24,739	4	21,769	88%	2,871	12%	99	0%
Insurance Companies	1,856,574	10	8,992	11	8,406	93%	525	6%	61	1%
Home Builders	1,809,527	11	3,651	40	3,019	83%	584	16%	48	
Movers Attorneys & Lawyers	1,589,465 1,577,222	12 13	6,501 2,119	17 81	4,883 1,471	75% 69%	1,480 595	23% 28%	138 53	2 2%
Property Management	1,574,005	14	7,702	13	6,233	81%	1,389		80	1 1%
Financial Services	1,366,164	15	3,543	42	3,112	88%	364	10%	67	2%
Internet Shopping	1,338,330	15 16	12,809	7	10,504	82%	2,072	16%	233	3 2%
Mortgage Brokers	1,332,702	17	4,226	33	3,656	87%	380		190	ol 4%
Landscape Contractors	1,295,318	18 19	2,357	69 208	1,308	55%	971	41%	78	
Electricians	1,287,139	19	744	208	537	72%	188	25%	19	3%
Air Conditioning Contractors & Systems Internet Services	1,268,426 1,180,471	20 21	2,879 6,679	56 16	2,369 5,846	82% 88%	446 715	15% 11%	64 118	1 2%
Painting Contractors	1,170,824	22	1,475	117	782	53%	609	41%	84	6%
Home Improvements	1,147,283	23	3,759	38	2,737	73%	901	24%	121	3%
Auto Body Repair & Painting	1,081,061		2,310	71	1,543	67%	724		43	2%
Furniture - Retail	1,062,961	24 25	11,820	8	9,931	84%	1,677	14%	212	2 2%
Pest Control Services	1,043,026	26	3,067	52	2,659	87%	367	12%	41	. 1%
Loans	989,969	27	3,158	48	2,418	77%	482	15%	258	8%
Tree Service	966,157	28 29	1,800	101	808	45% 87%	853 664	47% 10%	139 140	9 8% 0 2%
Travel Agencies & Bureaus	931,205	29 30	6,426 4,984	18 27		87% 95%	664 188	10%	140 74	1 104
Consumer Finance & Loan Companies Real Estate	882,811 824,466		3,029	53	4,722	74%	742	24%		1 1%
Swimming Pool Contractors, Dealers, Design	808,381	31 32	1,800	53 101	2,232 1,347	75%	416	23%	55 37	7 2%
Jewelers - Retail	747,259	33	3,089	51	2,532	82%	516		41	1%
Concrete Contractors	725,242	34	1,367	126	677	50%	638	47%	52	4%
Telephone Communications	700,420	35	29,296	2	28,523	97%	729	2%	44	1 0%
Lawn Maintenance	693,066	36	2,469	64	1,907	77%	510		52	2 2%
Dentists	692,139	37	3,443	44	2,706	79%	698	20%	39	1%
Apartments	666,175 656,213	38 39	6,697 2,474	14 63	4,406 2,301	66% 93%	2,180	33% 5%	111 44	
Insurance Services Computers Hardware, Software & Services	651,818	40	3,756	39	3,024	81%	129 638	17%	94	
Windows - Installation & Service	621,585	41	1,425	122	1,125	79%	236	17%	64	1 4%
Mortgage Bankers	579,912	42	906	175	862	95%	40	4%	4	1 0% 3 7%
Paving Contractors	560,564	43	1,262	135	670	53%	504	40%	88	7%
Burglar Alarm Systems - Dealers, Monitoring & Service	550,762	44	5,234	26	4,904	94%	275	5%	55 52	5 1% 2 5%
Fence Contractors	549,256	45	1,130		753	67%	325	29%		5%
Carpet & Rug Cleaners	538,134	46	1,115	146	693	62%	3//	34%	45	5 4% 5 2% 8 2%
Multi-Level Selling Companies Towing - Automotive	533,695 528,880	47 48	291 2,707	405 62	267 1,509	92% 56%	19 1,155	7% 43%	43	2%
Internet Marketing Services	511,001	49	2,752	58	2,298	84%	334		120	1 4%
Tax Return Preparation	501,592	50	1,433	121	828	58%	538	38%	67	
Banks	498,713	51	11,137	9	10,951	98%	167	1%	19	0%
Building Contractors	498,260	52	768	203	453	59%	292	38%	23	3%
Credit Cards & Plans	492,448	53	6,695	15	6,598	99%	65	1%	32	
Computers - Service & Repair	488,770	54	1,997	88 165	1,267	63%	590	30%	140	7%
Marketing Programs & Services Auto Parts & Supplies - New	469,309 463,550	55 56	960 3,260	165 47	741 2,208	77% 68%	163 820	17% 25%	56 232	
Health & Diet Products - Retail	462,804	57	4,089	35	2,200	69%	1,164	28%	116	396
Windows	461,404	58	1,090	151	941	86%	116	11%	33	3%
Security Control Equipment & System Monitors	454,241	59	1,851	97	1,639	89%	188	10%	24	
Fire & Water Damage Restoration	437,641	60	805	193	688	85%	102	13%	15	2%
Manufacturers & Producers	437,196	61	2,718	61	2,479	91%	223	8%	16	1%
Credit Services	428,712	62	1,248	137	1,125	90%	78	6%	45	4%
Auto Transporters & Drive-Away Companies	427,649	63	1,130	143	601	53%	494		35	3% 1 6%
Credit & Debt Counseling	425,197 418,859	64 65	542 5,853	261 21	368 5,637	68% 96%	140 200	26% 3%	34 16	000
Electric Companies Transmissions - Automobile	417,467	66	1,792	103	1,207		543		42	2%
Handyman Services	400,693	67	789	197		43%	417	53%	36	0% 2 2% 5 5% 4 2%
Vitamins & Food Supplements	394,271	68	2,073	82	336 1,560	75%	479	23%	36 34	2%
Carpet & Rug Dealers - New	385,953	69	1,480	116	1,294	87%	164	11%	22	1%
Work-At-Home Companies	380,712	70	926	173	265	29%	541	58%	120	
Payday Loans	380,041	71	1,596	111	770	48%	515	32%	311	19%
Health & Medical - General	378,550	72 73	2,042	86 98	1,706	84% 86%	308	15% 13%	28	1%
Credit Card Processing Service Restaurants	372,698 346,477	73 74	1,831 4,201	98	1,573 2,467	59%	229 1,609	38%	29 125	2%
Schools - Business & Vocational	341,880	75	842	189	650	77%	1,609		33	2% 3% 3 4%
Home Inspection Service	341,464	76	454	297	333	73%	116			1%
Credit - Debt Consolidation Services	337,288	77	1,110	148	854	77%	182	16%	74	7%
Television - Cable, CATV & Satellite	328,756	78	27,222	3	26,963	99%	236	1%	23	3 0%
Siding Contractors	319,463	79	551	256	421	76%	113		17	3%
Business Consultants	318,832	80 81	455	295 110	325 1,009	71%	112 567	25%	18 73	4%
Appliances - Major - Service & Repair	318,173		1,649		1,009	61%	567	34%		
Garage Doors & Openers	308,776	82 83	676	220	557 152	82% 61%	96 81		23	3%
Employment Agencies Computer Software Publishers & Developers	305,050 303,291	83 84	248 1,960	451 90	152 950	61% 48%	81 990	33% 51%	15 20	6%
Computer Software rubilishers & Developers	1 303,291	04	1,960	1 90	950	40%	990	31%	20	1 170

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Excavating Contractors	300,734	85	171	575	97	57%	65	38%	9	5%
Appliances - Major - Dealers	300,141	86	3,349	45	2,886	86%	381		82	2%
Home Health Services	299,655	87	223	471	159	71%	58		6	3%
Travel Clubs	297,549	88	1,452	118	1,039	72%	371	26%	42	3%
Tire Dealers Internet - Web Hosting	297,133 296,853	89 90	2,064 1,347	84	1,655 1,158	80% 86%	393 162	19% 12%	16 27	5% 2% 3% 3% 1% 2% 3% 3%
Financial Planning Consultants	290,981	90	204		1,136	75%	44		7	3%
Mason Contractors	289,360	92	410	319	211	51%	185	45%	14	3%
Foundation Contractors	286,230	93	439	319 307	349	79%	185 70	16%	20	5%
Heating Contractors	283,523	94	443		326	74%	96	22%	21	5% 10%
Not Elsewhere Classified	279,687	95	4,702	28	1,898	40%	2,318	49%	486	10%
Gutters & Downspouts	279,501	96	450	300	334	74%	82	18%	34	
Debt Relief Services	279,225	97	636	227	413	65%	163	26%	60	9%
Business Opportunity Companies	275,527	98	488		291	60%	155		42	9% 1% 1%
Mail Order & Catalog Shopping	272,208 272,143	99 100	3,458 32,540	43	3,099 31,629	90% 97%	321 737	9%	38 174	1 9/6
Cellular Telephone Service & Supplies Moving & Storage Company	264,898	100	1,435	120	1,026	71%	386		23	2%
Ticket Sales - Events	264,500	102	1,702	107	1,390	82%	290	17%	22	2% 1% 2% 5%
Extended Warranty Contract Service Companies	262,169	103	2,261	72	1,858	82%	369		34	2%
Accountants - Certified Public	260,609	104	179	556	117	65%	53	30%	9	5%
Auto Warranty Processing Service	257,751	105	1,147	142	990	86%	96	8%	61	5%
Market Research & Analysis	255,872	106	707		647	92%	52		8	1%
Swimming Pool Service & Repair	254,771	107	621	230	394	63%	217	35%	10	1% 2% 2%
Taxes - Consultants & Representatives	253,784	108	547	257	395 451	72%	143 195	26%	9	2%
Air conditioning & Heating Contractors - Residential	252,478	109	670			67%			24	
Timeshare Resale and Rental Marketing	248,672	110	1,258	136 456	488	39% 55%	566 81		204	16% 12%
Modeling & Talent Agencies Schools - Academic - Colleges & Universities	247,829 246,785	111 112	242 1,448	119	132 1,284		81 157		29	0%
Kitchen & Bath - Design & Remodeling	246,710	112	370	337	230	62%	126	34%	14	4%
Marketing Consultants	246,211	114	830	191	525	63%	195	23%	110	13%
General Merchandise - Retail	243,315	115	3,154	49	2,083	66%	906	29%	165	13% 5% 1%
Computers - Dealers	242,484	116	3,273	46	2,999	92%	243	7%	31	1%
Home Warranty Plans	242,393	117	4,319	30	3,299	76%	502	12%	518	12%
Waterproofing Contractors	232,161	118	386		319	83%	40		27	/%
Mortgage Lender	231,153	119	492		466	95%	25		1	0%
House Cleaning	230,146 229,446	120	403 589		271	67% 40%	110	27% 53%	22	5% 7%
Remodeling Services Gold, Silver & Platinum Dealers	228,965	121 122	608		234 278	46%	313 207	34%	42 123	20%
Insurance - Life	228,274	123	349		327	94%	19		123	1%
Publishers - Book	226,956	124	1,567	112	1,305	83%	224	14%	38	1% 2%
Electronic Equipment & Supplies - Dealers	224,891	125	3,891		3,430	88%	388	10%	73	2%
Child Care Centers	224,885	126	396	322	256	65%	131		9	2%
Online Retailer	223,091	127	3,111	50 96	1,812	58%	1,128	36%	171	2% 2% 5% 0%
Credit Unions	222,660	128	1,860		1,717	92%	137	7%	6	
Insurance - Auto	219,520	129	1,266	132	1,134	90%	123	10%	9	1%
Janitor Service	215,163	130	193	521	114	59%	63	33%	16	8% 1% 2% 1% 6% 2% 4%
Payment Processing Service Web Design	214,660 214,001	131 132	2,396 1,096	67 149	2,315 661	97% 60%	48 409	2% 37%	33 26	1%
Dating Service	214,001	132	2,166		1,885	87%	255	12%	26	1%
Clothing - Retail	212,644	134	2,938	76 55	1,675	57%	1,094		169	6%
Rubbish & Garbage Removal	211,166	135	2,774	57	2,134	77%	597		43	2%
Timeshare Companies	209,838	136	1,369		1,074	78%	242		53	4%
Services - General	208,171	137	866	185	524	61%	292	34%	50	6%
Sporting Goods - Retail	206,909	138	1,410		1,147	81%	232		31	2% 6% 3% 2%
Dog Breeders	206,547	139	415	317	220	53%	170	41%	25	6%
Insurance Agency Transportation Services	205,738 205,489	140 141	320 1,040	374 158	239 694	75% 67%	73 328	23% 32%	18	3%
Contractor - Insulation	203,787	142	209		149		54	26%	- 10	3%
Training Programs	203,452	143	538	262	356	66%	156	29%	26	5%
Mattresses	203,153	144	1,767		1,387	78%	335		45	3% 5% 3% 3%
Floor Laying, Refinishing & Resurfacing	201,118	145	372	335	247	66%	115	31%	10	3%
Chimney Cleaning	200,494	146	309	390	196	63%	96	31%	17	1 6%
Locks & Locksmiths	200,138	147	951		298	31%	490		163	17%
Oils - Fuel	198,932	148	717		627	87%	81	11%	9	1%
Advertising Agencies & Counselors	197,429	149 150	561 750	251 206	320 573	57%	206 155	37% 21%	35	6% 3%
Weight Control Services Beauty Salons	197,080 195,933	150	1,263	134	5/3 764	76% 60%	425	34%	22 74	6%
Vacation Rentals	192,206	152	640		442	69%	171		27	4%
Medical Equipment & Supplies	191,584	153	1,017	159	780	77%	209		28	3%
Title Companies & Agents	191,113	154	321	372	221	69%	84	26%	16	5% 0%
Department Stores	190,435	155	8,191		8,144	99%	40		7	0%
Business Services - General	189,470	156	1,072	154	576	54%	383	36%	113	11%
Auto Renting & Leasing	188,549	157	5,417	24	4,725	87%	678		14	0%
Skin Care	188,513	158	2,143		1,389	65%	679		75	3%
Real Estate Rental Service	188,068	159	1,058	155 175	685 418	65% 46%	339 448	32% 49%	34 40	3% 3% 4%
Limousine Service	187,376 187,269	160 161	906 3,029		2,833	46% 94%	448 165		40 31	1%
Internet Selling Services Vacation Certificates & Vouchers	185,640	162	1,389	124	1,078	78%	262	19%	49	4%
Wholesalers & Distributors	182,246	163	581	248	463	80%	115		3	1%
Cleaning Services	179,292	164	798		320	40%	293	37%	185	23%
Health Clubs	178,522	165	4,413		3,636	82%	687 24	16%	90	2%
Credit Repair Services - No Advance Fee	177,209	166	359		332	92%	24	7%	3	2% 1% 2%
Cell Phone & Tablet Equipment, Supplies & Repair	176,112	167	2,751	59	1,970	72%	737		44	2%
Vacuum Cleaners - Household - Dealers	175,637	168	531	265	369	69%	142	27%	20	4%
Drywall Contractors	174,458	169	77	938	34	44%	40	52%	3	4%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Recreational Vehicles - Dealers	173,762	170	1,056	156	896	85%	138	13%	22	2%
Hearing Aids & Assistive Devices	173,570	171	488	284	388	80%	79	16%	21	4%
Building Materials	172,545	172	2,222	73	2,141	96%	73	3%	8	0%
Auto Repair - Windshield, Glass Shops	170,532	173	684	218	463	68%	201	29%	20	3%
Solar Energy System Design & Installation	170,096 169,019	174 175	292 166	404 588	211 100	72% 60%	58 59	20% 36%	23	8% 4%
Coin Dealers, Supplies Credit Card - Merchant Services	166,182	175	1,216	141	1,148	94%	61	5%	7 7	1%
Physicians & Surgeons - Medical-M.D.	164,821	177	895	182	651	73%	232	26%	12	1% 1%
Glass - Plate and Window	163,694	178	313	385	208		97	31%	8	3%
Prepaid Debit/Credit Cards	163,449	179	2,441	65	2,428	99%	8	0%	5	0%
Insurance - Health	162,696	180	899	180	831	92%	61	7%	7	1% 1%
Hotels	161,416	181	5,569	23	3,832	69%	1,690	30%	47	1%
Shoes - Retail	161,072	182	1,782	104	1,422	80% 78%	319	18%	41	2%
Hospital & Medical Equipment & Supplies	158,580	183	620 519	231	482	67%	135	22%	21	0% 4% 2%
Information Technology Services Water Filtration & Purification Equipment	156,723 155,155	184 185	455	269 295	350 377	83%	148 70	15%	21	2%
Energy Service Companies	154,548	186	1,676	108	1,517	91%	156	9%	3	0%
Dry Cleaners	154,517	187	2,120	80	1,071	51%	986	47%	63	0% 3% 2% 3%
Watches - Dealers	153,527	188	600	240	479	80%	112	19%	9	2%
Real Estate Investors	152,403	189	253	447	189	75%	57	23%	7	3%
Educational Consultants	152,357	190	449	301	393	88%	50	11%	6	1%
Guns & Gunsmiths	152,226	191	599		382		180		37	6%
Motorcycles - Dealers	151,379	192	991	163	719	73%	262	26%	10	1% 0%
Veterinarians Contractor - Electrical	150,860 147,887	193 194	525 207	267 493	427 131	81% 63%	96 67	18%	2	4%
Investment Advisory Service	147,671	194	157	610	88	56%	61		8	5%
Advertising Specialties	146,652	195	666	223	444		203	30%	19	5% 3% 1%
Clinics	146,247	197	912	174	668		234		10	1%
Credit Repair Services - Advance Fee	142,913	198	433	311	163	38%	187	43%	83	19%
Plumbing Drains & Sewer Cleaning	142,398	199	431	312	322	75%	99	23%	10	2% 2% 5%
Pet Boarding & Kennels	142,379	200	157	610	107	68%	47		3	2%
Computers - Supplies & Parts	142,207	201	1,278	130	1,017	80%	203	16%	58	5%
Contractor - Remodel & Repair	140,102	202	294	402	122	41%	160	54%	12	4%
Magazine Sales	139,856	203	1,823	99	1,491	82%	283	16%	49	3% 3%
Professional Services - General Telemarketing Services	138,866 137,719	204	272	421 277	211	78% 61%	52 91	19% 18%	103	21%
Chiropractors D.C.	137,097	205 206	500 354	346	306 260	73%	89	25%	103	1%
Real Estate Services	136,979	207	849		703	83%	129	15%	17	2%
Cabinets	136,356	208	357	342	205	57%	138		14	2% 4%
Countertops	136,298	209	263	434	189	72%	65	25%	9	3%
Internet Auction Service	135,623	210	480	290	427	89%	50	10%	3	1%
Real Estate Developers	135,286	211	279	414	226	81%	52	19%	1	0%
Hospitals	134,597	212	1,915	92	1,619	85%	285	15%	11	1% 10%
Loans - Small Business	134,443	213	302 176	396	195	65% 57%	76	25% 40%	31	
Hardwood Floor Contractors Marketing - Home Based Business	133,749 132,760	214 215	114	564 759	100 108	95%	70	1%		3% 4%
Tile - Ceramic - Contractors & Dealers	131,630	216	215	482	114		93	43%	8	4%
Solar Energy Equipment & Systems Dealers	131,044	217	254	445	179	70%	69	27%	6	2%
Chambers Of Commerce	130,894	218	10	2,203	9	90%	1	10%	0	0%
Beauty Supplies & Equipment	130,745	219	1,076	153	631	59%	429		16	1% 1%
Billing Service	130,132	220	1,090	151	1,002	92%	82	8%	6	1%
Pharmacies	129,632	221	944	170	857	91%	73	8%	14	1% 4%
Septic Tanks & Systems Contractors & Dealers Checks - Printing	128,181 126,171	222 223	209 219	489 475	127 216	61% 99%	74	35% 0%	8	10/
Health & Wellness	125,353	224	436	309	329		94		13	30%
Auctioneers	124,930	224	496	278	267	54%		44%	13	1% 3% 2% 6%
Health & Medical Products	124,720	225 226	1,548	114	813	53%	220 636	41%	99	6%
Vacation Time Share	124,202	227	1,870	94	1,593	85%	244	13%	33	2% 3% 8%
Contractors - Flooring	123,762	228	314	380	186	59%	120		8	3%
Searchers of Records	122,184	229	556	253	495	89%	18	3%	43	8%
Magazines - Subscription Agents	121,829	230	1,820	100	1,352	74%	383	21%	85	5%
Security Guard & Patrol Service Tours - Operators & Promoters	121,215 119,069	231 232	146 390	646 326	63 300	43% 77%		51% 20%	13	6% 3%
Air Duct Cleaning	118,881	232	595	242	316		253	43%	26	3% 4%
Accountants	116,414	234	142	662		63%	52	37%	1	1%
Pet Grooming	115,659	235	252	448	89 155	62%	93	37%	4	2%
Loan Servicing	115,498	236	1,867	95	608	33%	1,245	67%	14	1%
Appliances - Major - Parts & Supplies	115,425	237	533	264	321	60%	192	36%	20	4%
Resorts	115,130	238	1,218	140	1,078	89%	138	11%	2	0%
Delivery Service	115,084	239	2,020	87	1,775	88%	217	11%	28	1%
Photographic Equipment & Supplies - Retail	113,759	240	722	210	601	83%	115	16%	- 6	1%
Cosmetics & Perfumes - Retail Grocers - Retail	113,551 113,517	241 242	530 948	266 169	371 753	70% 79%	145 185	27% 20%	14 10	1% 3% 1%
Fitness Centers	113,517	242	2,740	60	1,942		709		89	3%
Advance Fee Brokers	112,541	243	785	198	45	6%	293	37%	447	57%
Market Survey Companies	112,500	245	300	398	248	83%	43	14%	9	57% 3% 9%
Foundation Repair & House Leveling	112,492	246	145	649	90	62%	42	29%	13	9%
Auto Service Contract Companies	112,349	247	422	315	363	86%	25	6%	34	8%
Auto Services	111,953	248	778	199	579	74%	186		13	8% 2% 5% 5%
Energy Conservation Products & Services	111,470	249	330	363	288	87%	26	8%	16	5%
Window Cleaning	111,270	250 251	182	553 333	103 335	57% 87%	70 42	38%	9	5%
Computers - Sys Designers & Consult	110,562 110,378	251	384 345	333 353	335		42 119		7	2% 6%
Engines - Rebuild & Exchange Trucking		252			207	67%		32%	19	2%
Unclaimed Funds Retrieval Services	109,990 109,828	253 254	133 84	693 892	89 62		42 20	24%	2	2% 2%
oriciamica Fallas Ned leval Scrvices	107,020	234	04	092	02	/4%	20	1 2470		

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Publishers - Directory & Guide	109,332	255	1,226	139	780	64%	420	34%	26	2%
Discount Stores	109,098	256	2,320	70	2,182	94%	135	6%	3	2% 0% 3% 2%
Bathroom Remodeling	108,531	257	173	572	134	77%	34	1 20%	5	3%
Floor Materials - Retail	108,504	258 259	243 214	455	201	83%	37 27	7 15%	5	2%
Financing	108,391				175	82%			12	6%
Freight Forwarding	107,243	260	328		264	80% 64%	61		11	1% 7% 2%
Investigators Product Development & Marketing	107,152 106,851	261 262	160 259		102 232	90%	21		6	2%
Storage Units - Household & Commercial	106,318	263	957	166	756	79%	190	20%	11	1 %
Landscape Maintenance	106,135	264	258	441	102	40%	147		9	3% 5% 1%
Car Wash & Polish	105,844	265	1,557	113	948	61%	530	34%	79	5%
Office Supplies	105,135	266	1,121		1,002	89%	109		10	1%
Computers - Networks	104,987	267	903	178	857	95%	40		6	1%
Food Manufacturers, Wholesalers, Distributors	104,859	268	224		175	78%	41	18%	8	4%
Electronic Equipment & Suppliers - Service & Repair	104,752	269	2,394		2,160	90%	211		23	1% 0%
Auto Parts & Supplies - Used & Rebuilt Pet Shops	104,731 103,815	270 271	511 488	274 284	341 333	67% 68%	168 143	33% 3 29%	12	2%
Service Stations - Gasoline & Oil	102,650	272	905	177	494	55%	389	9 43%	12	2%
Games & Supplies	102,488	273	437		264	60%	159		14	3%
Florists - Retail	102,446		5,279	25	4,893	93%	332		54	1%
Granite	101,092	274 275	211	486	140	66%	67	7 32%	4	2%
Signs	100,655	276	371	336	177	48%	176	47%	18	2% 2% 3% 1% 2% 5% 2%
Mailing Services	100,503	277	2,165	77	1,891	87%	223	10%	51	2%
Lawn & Garden Sprinkler Systems	100,353	278	216	480	141	65%	71	1 33%	4	2%
Water Well Drilling & Service	100,199	279	108		73	68%	35		0	0%
Asphalt Product Sales - Conoral	99,594	280	274		114		133		27	10% 6%
Product Sales - General	98,995 98,821	281 282	619 211		410 170	66% 81%	170 32	2 27%	39	4%
Job Listing & Advisory Services Attorneys & Lawyers - Bankruptcy	98,821	282	169		170	66%	32		27	16%
Satellite Equipment & Supplies	98,496	284	5,887	20	5,821	99%	56		10	0%
Scholarships & Financial Aid	97,799	285	203	502	189	93%	10		4	2%
Pressure Washing	97,794	286	166	588	104	63%	55	33%	7	0% 2% 4%
Legal Services Plans	97,660	287	143	658	115	80%	26		2	1% 7% 3%
Advertising - Internet	97,547	288	344	355	242	70%	78	3 23%	24	7%
Auto Detailing	97,392	289	447		213	48%	220		14	3%
Appliances - Small - Service & Repair	97,074	290	624	229	335	54%	263	42%	26	4%
Water Soft & Conditioning Equipment Service & Supplies	96,999	291	269	431 521	228	85%	39		2	1% 4%
Landscape Designers	96,925	292	193		105	54%	80		8	4% 4%
Manufactured Homes - Dealers Natural Gas Companies	96,824 95,723	293 294	326 2,420	366 66	257 2,258	79% 93%		5 17% 9 7%	13	0%
Collection Systems	94,934	295	421		2,236		111		56	13%
Septic Tanks & Systems Cleaning	94,170	296	186		122	66%	61		3	2%
Carpenters	93,876	297	111		38	34%	69		4	4%
Surveyors - Land	93,797	298	90	860	68	76%	22	2 24%	0	0%
Gas - Propane	93,612	299	713	212	588	82%	121	1 17%	4	1% 3% 8%
Printers	92,537	300	188		106	56%	77		5	3%
Medical - Dental Discount Plans	92,306	301	141	665	104	74%	26	18%	11	8%
Relocation Service	91,981	302	305	395	227	74%	74		4	1% 8%
Correspondence Schools Audio-Visual Equipment - Dealers	91,968 91,617	303 304	320 772	374	256 610	80% 79%	37 151	7 12% 1 20%	27 11	1%
	91,817	305	2,213	74	2,175	98%	32		11	1%
Credit Reporting Agencies Pet Supplies & Foods - Retail	90,625	306	463	294	314	68%	140		9	0% 2%
Investment Securities	90,593	307	145		111	77%	26		8	6%
Photographers - Portrait	90,487	308	752	205	398	53%	321	1 43%	33	4%
Swimming Pool Equipment & Supplies	90,195	309	386	328	307	80%	76		3	1%
T-Shirts	89,647	310	491	281	354	72%	127	7 26%	10	2% 2%
Property Maintenance	88,719	311	227	466	141	62%	81	1 36%	5	2%
Solar Energy Products - Retail	88,477	312	146		129		17		0	0%
Spas & Hot Tubs - Dealers	87,999	313	272		191	70% 94%	71		10	4%
Identity Theft Protection & Prevention Services Optometrics	87,809 87,714	314 315	128 517	716 270	120 411	79%	102	3 6% 2 20%	0	4% 0% 1%
Optometrists Advertising - Directory & Guide	87,609	316	2,073		1,595	77%	375		103	5%
Real Estate Consultants	86,907	317	201	504	146	73%	50	25%	5	5% 2%
Moving Services - Labor & Materials	86,038	318	489		305	62%	165		19	4%
Patio & Deck Builders	85,806	319	171	575	93	54%	73	43%	5	3%
Truck Repair & Service	85,763	320 321	198	511	123	62%	73	37%	2	1% 1%
Internet Gaming	85,480	321	2,061	85	1,874		162		25	1%
Doors	85,297	322	254		154	61%	91		9	4%
Books - Textbooks New & Used	85,058	323	546		515	94%	30 263	5%	1	0%
Exercise & Physical Fitness Programs	84,680	324	1,112	147	837	75%	263	3 24%	12	1%
Retirement Planning Service	84,637	325	46		37	80%	9	20%	0	10%
Water & Sewer Line Protection Gun Dealers	84,436 83,683	326 327	143 507	658 275	141 319	99% 63%	178	1 1% 3 35%	10	1% 0% 1% 2%
Nursing Homes	83,555	328	129	710	98	76%	30	23%	10	1%
Bookkeeping Service	83,169	329	88		45		39		4	1% 5% 5%
Duct Cleaning	82,896	330	113	766	68	60%	39	35%	6	5%
Publishers - Periodical	82,668	331	113 874		68 756		39 112	2 13%	6	1%
Buildings - Metal	82,650	332	197	512	137	70%	57	7 29%	3	2%
Chimney Builders & Repair	82,372	333	158		82	52%	62		14	9% 5% 0%
Massage Therapists	81,571	334	620	231	384		208	34%	28	5%
Cabinet Manufacturer	81,395	335	133		85	64%	48		0	0%
Associations Manufactured Homes Distributors & Manufacturers	81,293	336 337	279 317	414 376	255 248	91%	20 66	7% 5 21%	4	1%
Manufactured Homes Distributors & Manufacturers	81,279	337	369		302	78% 82%	62		3	1% 1% 1% 3%
Lawn & Garden Equipment & Supplies Air Purifying & Cleaning Systems & Equipment	81,151 81,048	338	160	601	128		27		5	3%
pair i uniying & cleaning bystems & Equipment	01,040	339	100	1 001	120	00%		1/%	اد ا	5 70

Content Cont	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
				307						44	
Charles Char										10	3%
Table Tabl	/ee Benefits		342		1,169					1	2%
Finds to Associate Processing Conference 1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1	Trees	79,913	344	406	320	296	73%	107	26%	3	1%
Microel Services 1,74,28 547 148 645 48 508 50 508 5		79,118	345	186	534	94	51%	83	45%	9	1% 9 5% 2 3% 6 4%
Company Comp				71	983			35		2	3%
Chieses Proceedings Company	Heating Contractors - Commercial				640	98		45	30%	6	
South Services Considered 74,466 226 75 126 27 126 27 126 27 126 27 126 27 126 27 126 27 126 27 126 27 126 27 126 27 126 27 126 27 27 27 27 28 28 28 28	Wear - Retail									13	3%
Hens Patrologies - Today Association 77,050 351 641 145 57 1870 12 126 1	Consultants	78,486	350	391	325	325	83%	57	15%	9	3% 9 2% 0 0%
Section	- Trade, Association	77,620	351	64	1,042	52	81%	12	19%	0	0%
April	vice		352	586						13	3 2% 9 3% 6% 5 1%
Model Recording 75,116 355 624 106 726 314 71 70 70 70 70 70 70 70	& Rental Service									31	6%
According Files		76,319	355	834	190	758	91%	71	9%	5	1%
Montenes 1,4 montes 1,5 m		76,100	356	1,303	128	1,109				16	1% 2 4% 4 5% 5 3%
Wind A Informer. 77,001 300 310 200 350 311 310										12 14	4%
Proc. Sept. Cont. Cont	rs - Collections Law		350					20	41%	16	3%
Florida Penning A Mening A M	vice & Contractors	75,313	360	206	496	118	57%	77	37%	11	5%
Parts Parts Accepted 74,329 503 179 550 145 815 31 179	Management	75,302	361	20	1,703	15		5	25%	0	0 0% 1% 3 2%
Fundament Association			362	136	682	112		23	17%	1	1%
Pages 14-18 14-1			363	179	556	145			17%	3 14	3%
Introductor, Systems & Sequences 74,307 366 121 742 91 770 25 21 125	0.0.0									4	1%
Anto Service. Window Tinting 77, 867 55 52 224 465 132 559 56 415 150 150 150 150 150 150 150 150 150 1	& Equipment					91		25	21%	5	4%
Pandrovieries 72,555 300 412 316 310 779 55 279 270	dow Tinting	73,867	367	234	462	132	56%	96	41%	6	3%
Basense Aeroce	iters & Adult Family Homes		368	63		38	60%	24	38%	1	2% 2% 5 2% 5 5%
Women Assert - Meant 72,472 371 770 200 421 5556 319 44%										- /	2%
Beal Estate Leans	Retail		371	770	202	421	55%	313	41%	36	5%
Business Credit Builder		72,388	372	71	983	56	79%	14	20%	1	1% 9 5% 2% 8 2%
Planagement Consultants								94		9	5%
Fulfillment Services	ilder				1,066	57		3		1	2%
Shutters			375	691	217					2	2 0%
Call Centers			377	185	543	112				7	4%
Tancabe	tail		378	585	247	416	71%	166	28%	3	1%
Office Supplies - Sale by Deepety's Telemarketing 70,767 381 939 171 678 72% 243 26% DAY Seas. 70,765 381 939 171 678 72% 243 26% DAY Seas. 70,765 382 260 211 201 47% 200 337% 200 337% 200 211 201 47% 200 337% 200 211 201 47% 200 337% 200 211 201 47% 200 337% 200 211 201 47% 200 337% 200 211 201 201 201 201 201 201 201 201						27		15	35%	1 16	2%
Day Seas	ale by Decentive Telemarketing							243	39%	18	2%
Finange & Graphics Printing 70,761 388 201 504 136 68% 56 28% Real Estate Approximents 70,792 384 107 787 80 75% 23 21% 12%	are by Deceptive Telemarketing									129	21%
Egeal Document Assistance 69,659 385 543 260 424 78% 102 19% Advertisin - Direct Mail 69,556 386 428 313 356 835% 66 15% Brids Flops 69,282 387 675 221 490 73% 152 23% Windrows & Doors. Installation & Service 69,282 388 138 692 288 Service 69,282 388 398 271 446 161 59% Service 69,210 390 271 446 161 59% Service 69,210 390 271 446 161 59% Service 69,210 390 271 446 161 59% Tutoring 68,445 392 140 670 99 71% 35 25% Tutoring 68,445 392 140 670 99 71% 35 25% Tutoring 67,294 394 123 731 99 80% 20 16% Service 69,240 393 33 1,402 24 73% 9 27% Contractor - Solar Energy 67,294 394 123 731 99 80% 20 16% Bestruce & Sinsk - Repair & Refinish 67,226 395 113 765 114 66% 39 Borocating Companies 66,594 397 83 900 57 69% 23 28% Discopporating Companies 66,594 397 83 900 57 69% 23 28% Telephone Equipment & Systems Dealers 66,813 399 767 204 726 95% 39 5% Telephone Equipment & Systems Dealers 66,691 401 300 860 50 50% 39 39 Discopporating Commercial & Remarks 66,691 401 300 860 50 50% 39 39 Specific Remarks 66,691 401 300 860 50 50% 39 30 30 Discopporation Prokers 66,691 401 300 860 50 50% 30 30 30 Discopporation Prokers 66,691 401 300 860 50 50% 30 30 30 Discopporation Prokers 66,691 401 300 406 501 50% 50% 50% 50% 50% 50% 50% 50% 50% 50% 50% 50% 50% 50% 50% 5		70,761	383	201	504	136	68%	56	28%	9	4%
Advertising - Direct Mail 69,556 386 428 313 356 83% 66 15% 152 23%			384	107	787	80				4 17	4%
Brids Rops										1/	3% 1% 5 5%
Windows & Doors - Installation & Service 69,269 388 133 693 91 68% 37 28%	Cridii		387	675	221	490	73%	152	23%	33	5%
Sales Lead Generation 69,210 390 271 426 161 59% 102 38%		69,269	388	133	693	91	68%			5	4%
Beying Clubs & Group Purchasing Service 66,627 391 705 215 535 76% 72 10%	lists									7	2%
Tutoring 68,445 392										8 98	14%
In-Home Care	oup Furchashing Service	68,445	392	140	670	99		35	25%	6	4%
Bathtubs & Sinks - Repair & Refnish 67,726 395 113 766 77 68% 33 29%			393		1,402	24		9		0	0 0% 4 3% 8 3% 4 2%
Incorporating Companies 66,964 397 83 900 57 69% 23 28% Lighting Fixtures - Retail 66,964 398 275 417 168 61% 92 33% Telephone Equipment & Systems Dealers 66,813 399 767 204 726 95% 39 5% Contractor - Commercial 66,808 400 76 944 34 45% 41 54% Vending Machines 66,692 401 90 860 50 56% 34 38% Trucking Transportation Brokers 66,520 401 90 860 50 56% 34 38% Auto Parts & Supplies - Wholesale & Manufacturers 66,464 403 534 263 358 67% 170 32% Sportswear - Retail 66,691 404 732 209 546 75% 176 24% Cutlery 66,691 405 59 1,078 51 86% 7 12% Motorcycles - Supplies & Parts 65,901 405 59 1,078 51 86% 7 12% Real Estate Maintenance Protection Plan 65,479 407 1,745 106 1,744 100% 1 0% Insurance Consultants 65,421 408 72 972 52 72% 119 26% Conjines Social Media/Networking 65,421 409 998 162 928 93% 67 7% Engineers - Professional 64,943 410 24 1,582 10 42% 12 50% Engineers - Professional 64,943 411 283 411 242 86% 37 13% Interior Decorators & Designers 64,606 413 790 196 512 65% 266 34% Mechanical Contractors 64,606 413 790 196 512 65% 266 34% Mechanical Contractors 64,606 414 84 892 59 70% 22 26% Mediting 63,376 417 65 1,031 23 35% 35 54% Payroll Service 64,606 418 419 506 496 412 64% 67 33% Air Conditioning Repair 62,914 419 206 496 412 64% 67 33%	Energy		394	123	731	99		20	16%	4	3%
Incorporating Companies 66,964 397 83 900 57 69% 23 28% Lighting Fixtures - Retail 66,964 398 275 417 168 61% 92 33% Telephone Equipment & Systems Dealers 66,813 399 767 204 726 95% 39 5% Contractor - Commercial 66,808 400 76 944 34 45% 41 54% Vending Machines 66,692 401 90 860 50 56% 34 38% Trucking Transportation Brokers 66,520 401 90 860 50 56% 34 38% Auto Parts & Supplies - Wholesale & Manufacturers 66,464 403 534 263 358 67% 170 32% Sportswear - Retail 66,691 404 732 209 546 75% 176 24% Cutlery 66,691 405 59 1,078 51 86% 7 12% Motorcycles - Supplies & Parts 65,901 405 59 1,078 51 86% 7 12% Real Estate Maintenance Protection Plan 65,479 407 1,745 106 1,744 100% 1 0% Insurance Consultants 65,421 408 72 972 52 72% 119 26% Conjines Social Media/Networking 65,421 409 998 162 928 93% 67 7% Engineers - Professional 64,943 410 24 1,582 10 42% 12 50% Engineers - Professional 64,943 411 283 411 242 86% 37 13% Interior Decorators & Designers 64,606 413 790 196 512 65% 266 34% Mechanical Contractors 64,606 413 790 196 512 65% 266 34% Mechanical Contractors 64,606 414 84 892 59 70% 22 26% Mediting 63,376 417 65 1,031 23 35% 35 54% Payroll Service 64,606 418 419 506 496 412 64% 67 33% Air Conditioning Repair 62,914 419 206 496 412 64% 67 33%			395	113	766	77		33	29%	3	3%
Lighting Fixtures - Retail 66,954 398 275 417 168 61% 92 33% Telephone Equipment & Systems Dealers 66,813 399 767 204 726 95% 39 5% Contractor - Commercial 66,808 400 76 944 34 45% 41 54% Vending Machines 66,692 401 90 860 50 55% 34 38% Trucking Transportation Brokers 66,530 402 110 773 74 67% 36 33% Auto Parts & Supplies - Wholesale & Manufacturers 66,446 403 534 263 358 67% 170 32% Auto Parts & Supplies - Wholesale & Manufacturers 66,646 403 534 263 358 67% 170 32% Cuttery 66,091 404 732 209 546 75% 176 24% Cuttery 65,499 405 561 251 329 <th< td=""><td>nanies</td><td></td><td></td><td></td><td>900</td><td></td><td></td><td></td><td></td><td>3</td><td>4%</td></th<>	nanies				900					3	4%
Felephone Equipment & Systems Dealers 66,813 399 767 204 726 95% 39 5%	Retail		398	275	417	168		92	33%	15	5%
Vending Machines 66,692 401 90 860 50 56% 34 38% Trucking Transportation Brokers 66,530 402 110 773 74 67% 36 33% Auto Parts & Supplies - Wholesale & Manufacturers 66,446 403 534 263 358 67% 170 32% Sportswear - Retail 404 732 209 546 75% 176 24% Cutler 65,901 405 59 1,078 51 86% 7 12% Motorcycles - Supplies & Parts 65,891 406 561 251 329 59% 154 27% Real Estate Maintenance Protection Plan 65,479 407 1,745 106 1,744 100% 1 0% Insurance Consultants 65,479 407 1,745 106 1,744 100% 1 0% Insurance Consultants 65,217 409 998 162 928 93% 67 7% Engineers - Professional 64,943 410 24 1,562 10 42% 12 50% Engineers - Real 64,961 411 283 411 242 86% 37 13% Interior Decorators & Designers 64,792 412 129 710 70 54% 54 42% Mechanical Contractors 64,696 413 790 196 512 65% 266 34% Mechanical Contractors 64,698 415 88 870 69 78% 15 17% Meat - Retail 63,685 416 155 613 104 67% 46 30% Marconditioning Repair 62,914 419 206 496 132 64% 67 33% Auto Davis Alexandra 409 409 409 409 409 409 409 Barrance Consultants 64,088 415 88 870 69 78% 15 17% Meat - Retail 63,685 416 155 613 104 67% 46 30% Auto Davis Alexandra 62,914 419 206 496 132 64% 67 33% Auto Davis Alexandra 62,914 419 206 496 132 64% 67 33% Auto Davis Alexandra 62,914 419 206 496 132 64% 67 33% Auto Davis Alexandra 64,088 415 88 870 69 78% 418 418 418 419 418 41		66,813	399	767	204	726				2	0%
Trucking Transportation Brokers 66,530 402 110 773 74 67% 36 33% Auto Parts & Supplies - Wholesale & Manufacturers 66,646 403 534 263 358 67% 170 32% Sportswear - Retail 66,091 404 732 209 346 75% 176 24% Cutlery 65,901 405 59 1,078 51 86% 7 126 Motorcycles - Supplies & Parts 65,489 406 561 251 329 59% 154 27% Real Estate Maintenance Protection Plan 65,479 407 1,745 106 1,744 100% 1 0% Insurance Consultants 65,432 408 72 972 52 72% 19 26% Online Social Media/Networking 65,217 409 998 162 928 93% 67 7% Engineers - Professional 64,943 410 24 1,582 10 42% 12 50% Fireplaces 64,691 411 283 411 242 86% 37 13% Interior Decorators & Designers 64,694 413 790 196 512 65% 266 34% Mechanical Contractors 64,088 415 88 870 69 78% 15 17% Meat Retail 63,685 416 155 613 104 67% 46 30% Pavroll Service 63,376 417 65 1,311 23 35% 33 17% Auto Conditioning Repair 62,914 419 206 496 132 64% 67 33% Auto Conditioning Repair 62,914 419 206 496 132 64% 67 33% Auto Canada	nercial			76	944	34				1	1%
Auto Parts & Supplies - Wholesale & Manufacturers 66,446 403 534 263 358 6.7% 170 32% Sportswear - Retail 66,091 404 732 209 546 75% 176 24% Cutley 65,901 405 59 1,078 51 86% 7 12% Motorcycles - Supplies Parts 65,489 406 561 251 329 59% 154 27% Real Estate Maintenance Protection Plan 65,479 407 1,745 106 1,744 100% 1 0% Insurance Consultants 65,432 408 72 972 52 72% 19 26% Online Social Media/Networking 65,217 409 998 162 928 93% 67 7% Engineers - Professional 64,943 410 24 1,562 10 42% 12 50% Interior Decorators & Designers 64,801 411 283 411 242	ation Brokers			90	860 773	50		34	38%	6	7%
Sportswear - Retail 66,091 404 732 209 546 75% 176 24%	ies - Wholesale & Manufacturers									6	1%
Motorycles - Supplies & Parts 65,489 406 561 251 329 59% 154 27% Real Estate Maintenance Protection Plan 65,479 407 1,744 100% 1 0% Insurance Consultants 65,432 408 72 972 52 72% 19 26% Online Social Media/Networking 65,217 409 998 162 928 93% 67 7% Engineers - Professional 64,943 410 24 1,582 10 42% 12 50% Fireplaces 64,801 411 283 411 242 86% 37 13% Interior Decorators & Designers 64,792 412 129 710 70 54% 54 42% e-Cigarettes 64,694 413 790 196 512 65% 266 34% Mechanical Contractors 64,506 414 84 892 59 70% 22 26%			404	732	209	546				10	1%
Real Estate Maintenance Protection Plan 65,479 407 1,745 106 1,744 100% 1 0% Insurance Consultants 65,879 408 72 972 52 72% 19 26% Online Social Media/Networking 65,217 409 998 162 928 93% 67 7% Engineers - Professional 64,943 410 24 1,582 10 42% 12 50% Fireplaces 64,801 411 283 411 242 86% 37 13% Interior Decorators & Besigners 64,792 412 129 710 70 54% 54 42% e-digarettes 64,694 413 790 196 512 65% 266 34% Mechanical Contractors 64,506 414 84 892 59 70% 22 26% Computers - Training 64,088 415 88 870 69 78% 15				59	1,078			7	12%	_1	2%
Insurance Consultants 65,432 408 72 972 52 72% 19 26% Online Social Media/Networking 65,217 409 998 162 928 93% 67 7% Engineers - Professional 64,943 410 24 1,582 10 42% 12 50% Fireplaces 64,941 411 283 411 242 86% 37 13% Interior Decorators & Designers 64,891 412 129 710 70 54% 54 42% e-Gigarettes 64,694 413 790 196 512 65% 266 34% Mechanical Contractors 64,686 414 84 892 59 70% 22 26% Computers - Training 64,088 415 88 870 69 78% 15 17% Meat - Retail 63,685 416 155 613 104 67% 46 30% Welding 63,376 417 65 1,031 23 35% 35 54% Payroll Service 62,914 419 206 496 132 64% 67 33% Air Conditioning Repair 62,914 419 206 496 132 64% 67 33% Computers - Training 62,914 419 206 496 132 64% 67 33% Air Conditioning Repair 62,914 419 206 496 132 64% 67 33%								154		78	14%
Online Social Media/Networking 65,217 409 998 162 928 93% 67 7% Engineers - Professional 64,943 410 24 1,582 10 42% 12 55% Fireplaces 64,801 411 283 411 242 86% 37 13% Interior Decorators & Designers 64,801 412 129 710 70 54% 54 42% e-cigarettes 64,694 413 790 196 512 65% 266 34% Hechanical Contractors 64,506 414 84 892 59 77% 22 26% Computers - Training 64,088 415 88 870 69 78% 15 17% Meat - Retail 63,695 416 155 613 104 67% 46 30% Welding 63,376 417 65 1,031 23 35% 35 54% Payroll Service 62,914 419 206 496 132 64% 67 33% Air Conditioning Repair 62,914 419 206 496 132 64% 67 33% Conditioning Repair 62,914 419 206 496 132 64% 67 33%				1,743	972			19		1	0%
Fireglaces 64,801 411 283 411 242 86% 37 13% Interior Decorators & Designers 64,792 412 129 710 70 54% 54 42% e-cigarettes 64,694 413 790 196 512 65% 266 34% Mechanical Contractors 64,506 414 84 892 59 70% 22 26% Computers - Training 64,088 415 88 870 69 78% 15 17% Meat - Retail 63,685 416 155 613 104 67% 46 30% Welding 63,376 417 65 1,031 23 35% 35 54% Payroll Service 63,205 418 199 509 160 80% 33 17% Air Conditioning Repair 62,914 419 206 496 132 64% 67 33%	A/Networking	65,217	409		162		93%		7%	3	3 0%
Interior Decorators & Designers 64,792 412 129 710 70 54% 54 42%	sional									2	8%
e-cigarettes 64,694 413 790 196 512 65% 266 34% Mechanical Contractors 64,506 414 84 892 59 70% 22 26% Computers - Training 64,088 415 88 870 69 78% 15 17% Meat - Retail 63,685 416 155 613 104 67% 46 30% Welding 63,376 417 65 1,031 23 35% 35 54% Payroll Service 9 63,205 418 199 509 160 80% 33 17% Air Conditioning Repair 62,914 419 206 496 132 64% 67 33%		64,801	411	283	411	242	86%	37	13%	4	1%
Mechanical Contractors 64,506 414 84 892 59 70% 22 26% Computers - Training 64,088 415 88 870 69 78% 15 17% Meat - Retail 63,685 416 155 613 104 67% 46 30% Welding 63,376 417 65 1,031 23 35% 35 54% Payroll Service 63,205 418 199 509 160 80% 33 17% Air Conditioning Repair 62,914 419 206 496 132 64% 67 33%	& Designers									5 12	4% 2 2%
Computers - Training 64,088 415 88 870 69 78% 15 17% Meat - Retail 63,685 416 155 613 104 67% 46 30% Welding 63,376 417 65 1,031 23 35% 35 54% Payroll Service 63,205 418 199 509 160 80% 33 17% Air Conditioning Repair 62,914 419 206 496 132 64% 67 33%	tors					59				3	4%
Meat - Retail 63,685 416 155 613 104 67% 46 30% Welding 63,376 417 65 1,031 23 35% 35 54% Payroll Service 63,205 418 199 509 160 80% 33 17% Air Conditioning Repair 62,914 419 206 496 132 64% 67 33%		64,088	415	88	870	69	78%	15	17%	4	3 4% 5% 3 3%
Payroll Service 63,205 418 199 509 160 80% 33 17% Air Conditioning Repair 62,914 419 206 496 132 64% 67 33%		63,685	416	155	613	104	67%	46	30%	5	3%
Air Conditioning Repair 62,914 419 206 496 132 64% 67 33%					1,031			35	54%	7	11%
	nair							53	17%	7	3%
	pun							286	44%	19	3%
Medical Alarms 62,791 421 309 390 296 96% 7 2%		62,791	421	648 309	225 390	343 296	96%		2%	6	2%
Drug Abuse & Addiction - Info & Treatment 62,740 422 76 944 61 80% 14 18%		62,740		76	944	61				1	2% 1% 2 3% 5 5%
Musical Instruments - Dealers 62,649 423 395 324 275 70% 108 27% Kitchen Cabinets & Equipment - Household 62,546 424 114 759 74 65% 34 30%	s - Dealers	62,649	423		324	275		108	27%	12	3%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled		s Unable to Pursue	%
Newspapers	62,530	425	2,211	75	2,066	93%	137	6%	8	0%
Photographers	62,316	426	772	200	296	38%	412	53%	64	8%
Bedding	62,143	427	386		314		62	16%	10	3%
Tattoos	61,594	428	154	616	92	60%	56	36%	6	4%
Exercise Equipment & Machines - Sales Information Bureaus	61,301 61,297	429 430	553 545	254 259	411 427	74%	126 76	23%	16 42	3% 8%
Screening - Background & Employment	61,222	431	202		146			27%	1	0%
Mold & Mildew Inspection/Removal/Remediation	60,813	432	66	1.025			55 22 76	33%	2	3%
Upholsterers	60,605	433	165	592	42 87	53%	76	46%	2	1%
Office Furniture & Equipment	60,455	434	97	820	67		27	28%	3	3%
Talent Listing Service	60,159	435	161	600	144		16 127	10%	1	1%
Loan Modification	60,078	436	310	387	107	35%	127	41%		25%
Machine Shops	60,035	437 438	84				61	73%	1	1%
Credit Cards & Plans - Equipment & Supplies Truck Dealers	59,755 59,648	438	515 241		196		9 44	2% 18%	2	0% 0%
Restaurant Equipment & Supplies	59,513	440	181	554	132		47	26%	2	1%
Real Estate - Rentals by Individuals	59,296	441	349	349	207		131	38%	11	3%
Business Forms & Systems	59,089	442	187		100		79	42%	8	4%
Cable TV, Internet & Telephone Installation Service	59,073	443	903		773		115	13%	15	2%
Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Surgery	58,763	444	177		115		61	34%	1	1%
Home Electronics	58,299	445	1,650	109	1,431	87%	207	13%	12	1%
Auto Dealers - Antique & Classic	57,581	446	119		84		32	27%	3	3%
Real Estate - Rent to Own	57,544	447	152		33	22%	119	78%	0	0%
Retail Stores Insurance Claim Processing Services	57,082 56,873	448 449	602 263		413 226		169 35	28%	20	3% 1%
Toys - Retail	56,807	450	664		573		35 74	13%	17	3%
Campgrounds & RV Parks	56,672	451	262		185			29%	2	1%
Auto Warranty Service	56,634	452	356		321	90%	75 20	6%	15	4%
Garage Builders	56,533	453	146		112	77%	30	21%	4	20/-
Hardware - Retail	56,446	454	337	359	179		148	44%	10	3%
Funeral Directors	56,379	455	163	595	123		39	24%	1	1 70
Attorneys & Lawyers - Personal Injury & Property Damage	55,957	456	25	1,557	20	80%	5	20%	0	0%
Escrow Service	55,939	457	112	768	54	48%	42	38%	16	
				l I						14%
Animal Hospitals	55,817	458	515		470		44	9%	1	0%
Water Treatment Equipment, Service & Supplies	55,481	459 460	134		105		17	13%	12	9%
Cosmetic Sales	55,322 55,313	461	188 275	417	128 180		53 25	28%	70	4% 25%
Legal Forms Repossession Service	55,264	462	208		141		62	30%	70	2%
Water Damage Restoration	55,204	463	114	759	98	86%	13	11%	3	3%
Oil & Gas Exploration & Development	55,209	464	52		34		18	35%	0	0%
Trucking - Heavy Hauling	55,081	465	58	1,086	42	72%	16	28%	0	0%
Auto & Truck Brokers	54,827 54,368	466	129	710	88	68%		27%	6	5%
Boat Repair		467	166	588	94		35 66	40%	6	4%
Auto Repair - Mobile	54,156	468	276		149		113	41%	14	5%
Online Education	53,898	469	248		146		77 23	31%	25	10%
Road Service - Automotive	53,897	470	435	310	410	94%	23	5%	2	0%
Passport & Visa Services Moving Brokers	53,876	471 472	571 587	250 245	276 488		241	42% 16%	54	9%
Employment Service	53,636 53,451	472	55		23		94 18	33%	14	1% 25%
Buses - Charter & Rental	53,312	474	220	473	113	51%	99	45%	8	4%
Gift Shops	53,161	475	272		153		102	38%	17	6%
Antiques - Dealers	53,107	476	154	616	103	67%	44	29%	7	5%
Clothes - Consignment & Resale	53,025	477	381	334	210	55%	125	33%	46	12%
Association Management	52,889	478	180	555	157	87%	21	12%	2	1%
Cruises	52,754	479	700	216	636	91%	56	8%	8	1%
Buildings - Pre - Cut, Prefab & Modular - Dealers	52,747	480	92		67		25	27%	0	0%
Collectibles	52,611	481 482	343 826		285 694		54	16% 16%	4	1% 0%
Water Companies - Utility Herbs	52,520 52,507	482	826 288	192 408	594 199		131 78	16% 27%	11	4%
Garage Door Repair	52,439	484	163		87		62	38%	14	9%
Fund Raising Counselors & Orgs	52,231	485			43		24	34%	3	4%
Cooking Utensils	52,148	486	70 356	344	306	86%	48	13%	2	1%
Door-to-Door Sales - Magazines	51,875	487	876	183	389	44%	392	45%		11%
Furniture Repair & Refinish	51,807	488	124	729	70	56%	45	36%	9	7%
Cremation Services	51,765	489	47		44	94%	3	6%	0	0%
Funeral Related Services	51,704	490	185		122		61	33%	2	1%
Schools - General Interest	51,650	491	174	568	95 78	55%	51	29%	28 25	16%
Graphic Designers	51,364 51,322	492 493	176	564 132		44%	73 478	41%	25 15	14%
Money Orders & Transfers			1,266					38%		1% 0%
Money Orders & Transfers Television & Radio - Service & Repair	51,272 51,258	494 495	611 294	235 402	599 177	98% 60%	12 106	2% 36%	0 11	4%
Landscape Architects	51,236	495	123	731	72	59%	48	39%	3	2%
Timeshare Deed and/or Title Transfer	51,064	497	185		102		80	43%	3	2%
Environmental & Ecological Services	50,680	498	48		33	69%	12	25%	3	6%
Sitting Services	50,588	499	205	499	204	100%	1	0%	0	0%
Building Construction Consultants	50,441	500	84	892	35	42%	44	52%	5	6%
Convenience Stores	50,105	501	353	347	209	59%	135	38%	9	3%
Storm Shelters	49,992	502	44		22	50%	21	48%	1	2%
Copiers & Copier Supplies	49,815	503	159		127		27	17%	5	3%
Event Planners	49,797	504	604	238	213 5,173	35%	351	58%	40	7% 0%
Airlines Accounting Services	49,660 49,374	505 506	6,083 70		5,1/3	85% 57%	891 29	15% 41%	19	1%
Financing Consultants	49,374	506	47	1,207	27		17	36%	3	6%
Parking Facilities	49,336	508	987	1,207	637	65%	330	33%	20	2%
ranning racillates	47,134	306	967	104	03/	. 05%	330	33.70	201	4.70

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	
Pillows	48,851	509	90	860	80	89%	10	11%	0	0%
Brake Service	48,792	510	490	282	376	77%	107		7	1% 2%
Coupon Book Promotions	48,561	511	1,010	160	959	95%	26		25	2% 0%
Social Security Services Auto Customizing	48,513 48,473	512 513	31 210	1,438 488	30 89	97% 42%	115	3% 55%	6	3%
Bail Bonds	48,472	514	141	665	66	47%	71	50%	4	3% 3% 7% 2%
Kitchen Remodeling	48,448	515	90	860	45	50%	39	43%	6	7%
Auto Accessories	48,340	516 517	285	409	142	50%	136	48%	7	2%
Auto Auctions	48,281		218	477	99	45%	119		0	0%
Furniture Rent & Lease	48,225 48,109	518	1,046	157	1,003	96% 77%	43		0	20%
Fire & Smoke Alarm Systems Insurance - Homeowners	47,737	519 520	64 150	1,042 630	49 133	89%	14 15		2	0% 2% 1%
Leasing Service	47,692	521	326	366	285	87%	37	11%	4	1 %
Video Production Services	47,521	522	147	644	84	57%	58	39%	5	3% 4% 3%
Estates - Appraisals, Sales & Auctions	47,366	523	189	526	103	54%	78	41%	8	4%
Video Games - Dealers	47,285	524 525 526	846		552	65%	272	32%	22	3%
Search Engine Optimization Services Seal Coating	47,223 47,209	525	255 142	443 662	195 58	76% 41%	50 74	20% 52%	10	4% 7% 0% 7%
Commercial Products Manufacturers	47,209	527	301	397	254	84%	46	15%	10	0%
Construction Management	47,066	528	88	870	41	47%	41		6	7%
Stucco & Exterior Coating Contractors	47,060	529	59	1,078	28	47%	26	44%	5	8%
Insurance - Property	47,032	530	104		83	80%	21		0	0%
Bicycle - Dealers	46,964	531	186	534	119	64%	66	35%	1	1%
Monuments	46,720	532 532	289 150	407	145 80	50% 53%	98 37	34% 25%	46	16%
Sweepstakes Personal Services	46,720 46,688	532 534	150 217	630 478	80 137	53% 63%	37 71		33	22% 4%
Bakers - Retail	46,509	535	314	380	191	61%	114		9	3%
Laboratories - Medical	46,441	536	482	288	418	87%	62		2	3% 0%
Asbestos Removal Service	46,335	537	21	1,660	13	62%	7	33%	1	5%
Party Supplies	46,199	538	240	459	139	58%	91		10	4% 1%
Floor Coverings & Installation	46,155	539	137	679	89	65%	46	34%	2	1%
Woodworking	45,800	540 541	108	782 484	42 127	39% 60%	51		15	14%
Computer Consultant Opticians	45,739 45,554	541	213 572	249	506	88%	82 62		4	2%
Auto Perform, Race & Sport Equipment	45,551	543	195	516	144	74%	47		4	1% 2%
Contact Lenses	45,445	544	204		175	86%	27		2	1%
Hobby & Model Construction Supplies - Retail	45,248	545	310	387	178	57%	128	41%	4	1% 2% 3% 1%
Rehabilitation Services	45,193	546	100	809	69	69%	29		2	2%
Schools - Academic - Special Education	45,101	547	115	754	98	85%	13	11%	4	3%
Funeral Homes Financial Consultants - No License Required	44,515 44,484	548 549	141 64	665	104 50	74% 78%	36 12	26% 19%	1	1%
Jewelry Manufacturers	44,484	550	108	1,042 782	83	77%	19		2	6%
Engineering Contractors - General	44,295	551		1,386	19	56%	14		1	3% 6% 3% 9%
Tanning Salons	44,182	551 552	34 750	206	19 460	61%	225	30%	65	9%
Utility Contractors	44,080	553	220	473	191	87%	27	12%	2	1%
Medical Billing Services	43,960	554	248	451	183	74%	62	25%	3	1% 1%
Physical Therapists	43,954	555	126	723	89	71%	36	29%	1	1%
Mufflers & Exhaust Systems Telephone Service - Long Distance	43,830 43,804	556 557	312	386 463	230 203	74% 88%	80 23	26%	2 5	2%
Bathtub Refinishing	43,627	557 558	231 100	809	52	52%	38		10	10%
Shopping Service - Protective, Comparative	43,552	559	17	1,815	13	76%	2	12%	2	12% 2%
Plumbing Fixtures, Parts, Supplies - Retail	43,419	560	128	716	105	82%	21		2	2%
Upholstery & Carpet Cleaning	43,367	561	159	604	78	49%	61	38%	20	13%
Mental Health Services	42,967	562	50	1,182	32	64%	17		1	2% 6% 3%
Demolition Contractors Attorneys Referral Service	42,926 42,898	563 564	31 145	1,438 649	14	45% 95%	15	1%	2 5	3%
Secret Shopper	42,853	564 565	108	782	138 26	24%	35	32%	47	44%
Television Home Shopping	42,815	566	1,493	115	1,473	99%	19	1%	1	0%
Adult Entertainment	42,768	567	169	585	87	51%	75		7	4%
Screen Printing	42,718	568	129	710	66	51%	59		4	3%
Debt Repayment Plan Retirement & Life Care Communities & Homes	42,704 42,667	569 570	65 78	1,031	46 58	71% 74%	13 19		6	9% 1%
Referral - Contractor	42,336	571	284		265	93%	18	6%	1	0%
Dental Laboratories	42,314	572	231	463	145	63%	85		1	0% 0%
Log Cabins, Homes & Buildings	42,229	573			21	84%	4	16%	0	0%
Lumber - Retail	42,059	573 574	25 70	992	42	60%	24	34%	4	6%
Martial Arts	41,958	575	308		192	62%	108		8	3%
Online Travel Agency	41,875	576 577	950	168	807	85%	132	14%	11	1% 2%
Ambulance Service Concrete - Stamped & Decorative	41,860 41,856	577 578	200 144	507 654	156 69	78% 48%	41	21% 46%	3	2% 6%
Hair Replacement	41,656	579	155	613	124	80%	29		2	1%
Advertising - Mobile	41,447	580	131	704	126	96%	4	3%	1	1% 1%
Employment Contractors - Temporary Help	41,358	581	30	1,458	18	60%	9	30%	3	10%
Electric Equipment & Supplies - Retail	41,265	582	152	622	108	71%	38		6	4%
Attorneys & Lawyers - Family	41,097	583	72		40	56%	32		0	0%
Home Theater	40,815	584	103	799	78	76%	23		2	2% 0% 1%
Marine Sales & Service	40,744	585	124	729	72	58%	52	42%	0	0%
Hunting & Fishing Services & Supplies Pacement Waterproofing	40,598 40,129	586 587	106	790 932	83 58	78% 74%	22		1	1% 5%
Basement Waterproofing Electronic Equipment & Supplies - Wholesale & Manufacturers	40,129	587	78 1,980		58 1,921	74% 97%	16 56	21%	4 3	0%
Foods - Carry Out	40,007	588 589	385	89 331	253	66%	56 130	34%	2	0% 1%
Energy Management & Conservation Consultant	40,014	590	78	932	57	73%	13	17%		10%
Timeshare Advocates	39,921	591 592	125	726	25	20%	13	10%	87	70%
Door-to-Door Sales - Meat	39,870	592	186	534	58	31%	112	60%	16	9%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Modeling Schools	39,609	593	150	630	102	68%	47	31%	1	1%
Oilfield Service	39,535	594	1	3,476	0	0%	0	0%	1	100%
Uniforms Auto Repairing - Foreign	39,351 39,272	595 596	323 92	369 851	185 67	57% 73%	129 25	40% 27%	9	3% 0%
Art Galleries, Dealers & Consultants	39,210	597	141	665	80	57%	56	40%	5	4%
Gift Certificates/Cards	39,129	598	118	748	96	81%	19	16%	3	3% 1% 2%
Farm Equipment	39,085	599	150	630	127	85%	21	14%	2	1%
Health & Diet Food Products - Wholesale & Manufacturing	39,011	600	216 95	480	160 59	74% 62%	52 28	24%	4 8	2% 8%
Business & Trade Organizations	38,924 38,875	601 602	324		152	62% 47%			14	4%
Appliances - Used Dental Service Plans	38,801	603	164		129	79%	35		0	0%
Internet Access Provider	38,691	604	851	186	803	94%	47		1	0%
Land Companies	38,642	605	80	915	38	48%	19	24%	23	29%
Steel Fabricators	38,639	606	21	1,660	16	76%	4	19%	1	5% 6%
Business Promotions - General	38,615	607	166	588	135	81%	21	13%	10	6% 6%
Marriage, Family, Child, Individual Counselors Rental Vacancy Listing Service	38,508 38,314	608 609	66 396		38 316	58% 80%	24 78	36% 20%	4	10/
Business Brokers	38,187	610	58	1,086	25	43%	31		2	1% 3% 5%
Appliances - Small - Dealers	38,176	611	266		156	59%	97		13	5%
Energy Audits	37,947	612	51	1,169	43	84%	6	12%	2	4%
Amusement Parks & Places	37,909	613	684	218	590	86%	85	12%	9	1%
Title Loans	37,854	614	185		147	79%	34		4	2%
Commercial Products Wholesale & Distributor Food Products	37,518 37,404	615	629 199	228 509	586 122	93% 61%	41 74	7%	2	0% 2%
Athletic Organizations	37,404	616 617	339	358	233	69%	74 31	9%	75	22%
Publishers - Magazine	37,257	618	496		329	66%	142		25	5%
Medical Service Organizations	36,934	619	132	698	87	66%	45	34%	0	0%
Online Drug & Prescription Services	36,875	620	135	686	102	76%	28	21%	5	4%
Beauty Schools	36,791	621	118		83	70%	31	26%	4	3%
All-Terrain Vehicles - ATVs	36,786	622	139	673	91	65%	47		1	1% 1%
Building Restoration & Preservation Pet Sitting Services	36,784	623 624		972 1,230	38 22	53% 49%	33 13		10	22%
Jewelry Designers	36,682 36,579	625	123	731	78	63%	42		3	2%
Gas - Propane - Equipment & Supplies	36,477	626	553	254	531	96%	22		o	0%
Computers - Network Security	36,405	627	62		51	82%	11		0	0%
Carports	36,396	628	270	427	191	71%	76		3	1%
Auto Alarms & Security Systems	36,294	629	154	616	95	62%	54	35%	5	3%
Attorneys & Lawyers - Bankruptcy & Taxes	36,231	630	97		24	25%	56		1/	18%
Buildings - Pole & Post Frame Adult & Continuing Education	36,112 35,955	631 632	96 137	829 679	60 75	63% 55%	36 56	38% 41%	6	0% 4%
Genealogists	35,897	633	196		192	98%	4	2%	0	0%
Logistics	35,871	634	263	434	105	40%	149	57%	9	3%
Screens - Door & Window	35,865	635	58 115	1,086	39	67%	18	31%	1	3% 2% 3%
Manufactured Homes - Parks	35,757	636	115	754	81	70%	31	27%	3	
Employment Training	35,743 35,693	637 638	53 185	1,145 543	26 110	49% 59%	24 73	45% 39%	3	6%
Engines - Supplies, Equipment & Parts Dentist - Orthodontist	35,663	639	122	738	98	80%	21		3	1% 2%
Telephone Pre-Paid Card Sales & Distribution	35,639	640	1,953	91	1,906	98%	45	2%	2	0%
Career & Outplacement Counseling	35,570	641	47	1,207	28	60%	17	36%	2	4%
Recycling Centers	35,559	642	83	900	58	70%	23		2	2% 2% 2% 1%
Pizza	35,540	643	590		287	49%	289		14	2%
Motorcycles - Repairing & Service Auto Seat Covers, Tops & Upholstery	35,146 35,125	644 645	191 110	524 773	106 63	55% 57%	81 46	42% 42%	4	10/-
Photographers - Commercial	35,086	646	195	516	119	61%	66		10	5%
Attorneys & Lawyers - Criminal	34,873	647	20		15	75%	4		1	5% 5% 0%
Answering Services	34,763	648	96 73	829	87	91%	9	9%	0	0%
Investment Management	34,719	649		968	36	49%	27		10	14%
Laboratories - Testing	34,698	650	173		77	45%	88		8	5%
Insurance - Travel	34,644	651	178 149	561 640	176 106	99% 71%	40	1% 27%	0	0% 2%
Stoves - Wood, Coal Insurance - Workers Compensation	34,443 34,220	652 653	25	1,557	25	100%	40	0%	3	0%
Lawn & Tree Care	34,181	654	321	372	220	69%	97		4	1%
Nurses Schools	34,177	655	72	972	58	81%	10	14%	4	6%
Tool & Utility Sheds	34,034	656	85		51	60%	23		11	13%
Lawn Mowers	34,033	657	135	686	90	67%	41	30%	4	3%
Lawn Mowers - Sharpen & Repair	33,607	658 659	95 141	835 665	63 117	66% 83%	28 19	29% 13%	4	4% 4%
Communication Consultants Seminars & Training - Wealth Building & Real Estate Results not	33,600	660			47	84%	19	13%	5	2%
Radon Testing & Service	33,561 33,533	661	56 59	1,078	45	76%	13	22%	1	2% 2%
Safety Consultants	33,488	662	50	1,182	29	58%	21	42%	ō	0%
Auto Salvage Yards	33,346	663	110	773	59	54%	49	45%	2	2% 3%
Auto Service - Sound Systems Sales & Service	33,343	664	145	649	112	77%	29	20%	4	3%
Kitchen Accessories	33,342	665	255		119	47%	121		15	6%
Pyramid Companies Screen Enclosures	33,342 33,259	665 667	22 72	1,634 972	9 43	41% 60%			5	23%
Screen Enclosures Auto Manufacturers & Distributors	33,259	668	1,269	131	1,172	92%		7%	13	1% 1% 2%
Physicians & Surgeons - Ophthalmology	33,224	669	129		114	88%	13	10%	2	2%
Auto Wrecking	33,090	670	207	493	140	68%	67	32%	0	0%
Electric Equipment - Service & Repair	32,935	671	272		211	78%	45		16	6%
Trailer Sales	32,908	672	80	915	50	63%	30	38%	0	0%
Cigar & Cigarette & Tobacco Dealers - Retail	32,867	673 674	317 176	376 564	185	58% 61%	122	38%	10	3% 7%
Hair Removal - Laser & Electrolysis Taxes - Negotiators	32,836 32,756	675	185	543	107 142	77%	56 42		13	1%
Property Management - Industrial & Commercial	32,662	676	186	534	123	66%			7	4%
Draperies & Curtains - Retail & Custom	32,660	677	107	787	66	62%	56 39	36%	2	2%

Control Cont	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Section 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.	Plastering Contractors	32,654		22	1,634	11	50%	11	50%	0	0%
Section 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.										1	1%
Section 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.		32,382	680	310	387	256	83%	51	16%	3	1%
Trigother Provides 1.27		32,340	681	125	/26	104	58%	46	3/%	7	00/-
Saltogs, Michael 24,46										29	3%
Saltogs, Michael 24,46										5	3%
Team Promoting 1	Buildings - Portable	32,148		76						0	0%
Securities of refers from the form of the		32,032	686	144		52		62		30	21%
Charent Supplies 1.10-20 1.1	Recreational Vehicles - Repair & Service	32,002	687	134	689	96	72%	36	5 27%	2	1%
Charent Supplies 1.10-20 1.1			688			24	56%	19	44%	0	0%
Cachenic Andrews										1	0%
Cachenic Andrews	Reds - Retail	31,906		159				51		1	204
Search 1.50				322						6	6%
Selection 1,100 100 110 10										1	4%
Transfer Program		31,634	694	50		49		1		0	0%
Manufactures	Incentive Programs		695		360	327		6	5 2%	2	1%
Status provided 1,100 60	Wheels	31,542	696	64		43	67%	19		2	3%
Suppose August		31,518	697	60	1,075		92%	5	5 8%	0	0%
Suppose August										9	0%
Suppose August		31,413			815					3	3%
Suppose August		31,406			129	1,272		13	1%	0	20/
Partiers Commend of Producted 3.1076 776 126 669 55 414 72 3.30 61 776 776 776 776 776 777		31,395								4	2%
Partiers Commend of Producted 3.1076 776 126 669 55 414 72 3.30 61 776 776 776 776 776 776 777		31,330	702					27	7 17%	3	1 %
Agamates 9.1.1.000 770										8	6%
Figure 1,1,000 706 122 221 355 436 62 479 10 10 10 10 10 10 10 1										1	1%
Lubezenios Servez Autorestes 30.14 770 488 789 721 722 666 161 378 6 789			706	127	721	55	43%			10	8%
Lubezenios Servez Autorestes 30.14 770 488 789 721 722 666 161 378 6 789		30,949	707	209	489	130		72	34%	7	3%
Billions										5	1%
Physicians Surgeons - Orthopoles Surgeony - 35.665 711 176 723 101 80% 27 18% 3 28% 3 28%	Blinds	30,849	709	110	773	70		33	30%	7	6%
Half Spring and Services 30,568 712 225 440 151 61% 77 22% 16 78 78 78 78 78 78 78 7			710	231	463	121	52%			8	3%
Dears Regare										2	2%
Human Bessures			712	250	450	153	61%	79	32%	18	7%
Alexestories - Contrology		30,514		79	924	49	62%			6	8%
Video Tame & Discs Sales & Rentals 20.560 716 295 401 127 475 160 941 8 375										7	6%
Sales Fromotion Service										Ý	3%
Forescious Services Wildy			717	476	292	452	95%	100	2%	15	3%
Schools - Home Study								73	63%	7	
Recycling - Computers & Other Electronics 29,892 721 1,256 138 1,149 93% 85 7% 2 0% College Admission Conventing 79,841 772 33 1,146 86 97% 0 0 0% 1 1 1 1 1 1 1 1 1	Schools - Home Study	29,981	719		679	76	55%	17	12%	44	32%
College Administer Courseling 29,843 722 39 1,04 38 97% 0 0% 1 37 37 37 38 38 47 1 27 38 38 47 1 27 38 38 47 1 28 38 47 1 28 38 47 38 38 47 38 38 48 38 48 38 38 48 38 3	Craft Supplies	29,919	720	387	327	127	33%			167	
Bill Paying Service	Recycling - Computers & Other Electronics		721	1,236	138	1,149	93%	85	7%	2	0%
Bill Paying Service				39	1,304	38			0%	1	3%
Stock & Bond Brokers 29,667 725 36 1,490 25 65% 6 17% 5 14% 1 1 1 1 1 1 1 1 1											
Transportation Consultants								1.5	3 /%		1/0/
Animal Breeders 6 29,579 727 88 870 41 476 41 476 41 4776 6 7776 5 778 5 78 6 100 1 20 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		29,667	725	78	1,349	42		36			196
Furniture Designer's & Custom Builders		29 579	727	88	870					6	7%
Furniture Designer's & Custom Builders										5	3%
Furniture Designer's & Custom Builders		29,437	729	37	1.331			2	2 5%	0	0%
Truck Equipment & Parts 29,093 731 65 1,031 50 77% 13 20% 2 3% Medical Catholic Agricultures 29,047 732 151 627 110 73% 35 23% 6 4% 67% 6 10% 2 3% 6 4%	Furniture Designers & Custom Builders	29,407	730	150	630	88	59%	58	39%	4	3%1
Mailing Lists 28,986 733 62 1,059 54 87% 6 10% 2 39% Detail Equipment & Supplies 28,983 734 104 754 92 88% 11 11% 1 11% Pet Foods - Wholesale & Hanufacturers 28,903 735 87 879 47 54% 29 33% 11 11% Auto Restoration 28,972 735 87 879 47 54% 29 33% 11 11% Auto Restoration 28,972 735 87 879 47 54% 29 33% 11 11% Auto Restoration 28,973 738 73 879 77 89% 10 11% Auto Restoration 28,973 738 738 738 738 738 738 738 738 738 739	Truck Equipment & Parts			65						2	3%
Pet Foods - Wholesale & Manufacturers 28,903 735 87 879 47 54% 29 33% 11 13%	Mens Clothing & Furnishings - Retail		732		627		73%	35	23%	6	4%
Pet Foods - Wholesale & Manufacturers 28,903 735 87 879 47 54% 29 33% 11 13%					1,059					2	3%
Generators - Electric	Dental Equipment & Supplies	28,983	734		/94	92	88%	11	11%	1	
Auto Restoration 28,771 737 75 954 39 52% 34 45% 2 3% Furniture - Outdoor 28,758 738 123 731 74 60% 644 36% 5 4% Condominiums 28,732 739 105 792 62 59% 40 38% 3 3% 41 47 59 105 92% 9 8% 0 0 % 44 436% 5 4% 44 436 48 48 48 48 48 48 48 4		28,903	735	87		4/		29	33%	11	13%
Condominiums 28,732 739 105 792 62 59% 40 38% 3 3 3 4 4 4 4 4 5 5 5 5 5										2	3%
Condominiums 28,732 739 105 792 62 59% 40 38% 3 3 3 4 4 4 4 4 5 5 5 5 5		28 758	738	123	731	74	60%	44		5	4%
Attorneys & Lawyers - Real Estate 28,628 74 32 1,424 23 72% 8 25% 1 3 %	Condominiums		739	105	792	62	59%			3	3%
Attorneys & Lawyers - Real Estate 28,628 74 32 1,424 23 72% 8 25% 1 3 %	Hypnotherapists - Hypnotists		740	114	759		92%	g	8%	0	0%
Paper & Document Shredding 28,488 743 22 1,634 17 77% 5 23% 0 0 0 0 0 0 0 0 0	Attorneys & Lawyers - Real Estate	28,628	741				72%		25%	1	3%
Adoption Services 9, 28,385 744 18 1,775 16 89% 1 6% 97 43% 0 9% 0 0 6% 1 1 6% 1 1 6% 1 1 6% 1 1 6% 1 1 6% 1 1 6% 1 1 6% 1 1 1 1	Campers - Wholesale & Manufacturers	28,574	742	170	580	159		10	6%	1	
Physicians & Surgeons - Family Practice 28,333 747 177 562 127 72% 48 27% 2 15% 5 15 15 15 15 15 15 15 15 15 15 15 15 1		28,488	743	22	1,634			5	23%	0	0%
Physicians & Surgeons - Family Practice 28,333 747 177 562 127 72% 48 27% 2 15% 5 15 15 15 15 15 15 15 15 15 15 15 15 1										1	6%
Physicians & Surgeons - Family Practice 28,333 747 177 562 127 72% 48 27% 2 15% 5 15 15 15 15 15 15 15 15 15 15 15 15 1		28,339	745	21	1,660	15	71%	6	29%	0	20/
Factoring Service 28,273 750 41 1,273 26 63% 15 37% 0 0 0% 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0		28,335								5	10/
Factoring Service 28,273 750 41 1,273 26 63% 15 37% 0 0 0% 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0	Insurance Agents									5	5%
Factoring Service 28,273 750 41 1,273 26 63% 15 37% 0 0 0% 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0		20,312								3	1%
Auto Paintiess Dent Repair 28,235 751 27 1,514 16 59% 11 41% 0 0% Government Offices 28,178 752 43 1,248 28 65% 14 33% 0 1 2% Medical Business Administration 28,178 752 75 954 51 68% 11 15% 13 17% Window Shades 28,955 754 76 944 48 63% 23 30% 5 7% Gymnasiums 28,083 755 710 213 398 55% 303 43% 9 1% Auto Radios & Stereos - Sales & Repair 28,043 756 179 556 98 55% 77 43% 4 2% Sound Systems & Equipment 28,027 757 150 630 116 77% 31 21% 3 3 3 2% Psychics 28,010 758 132 698 68 52% 52 39% 12 9% Copy & Duplicating Service 27,981 759 55 1,118 32 58% 17 31% 6 11% Recreat	Factoring Service	28.273								0	0%
Government Offices 28,178 752 43 1,248 28 6,5% 14 33% 1 2% Medical Business Administration 28,157 753 75 954 51 68% 11 15% 13 17% Window Shades 28,095 754 76 944 48 63% 23 30% 5 7% 24,008 23 30% 5 7% 24,008 24,008 25 755 710 213 398 56% 303 43% 9 1% 24,008 26,008 27 755 710 213 398 56% 303 43% 9 1% 24,008 26,008 27 75 150 56 98 55% 77 43% 4 2% 25 25 25 25 25 25 25 25 25 25 25 25 25		28,235	751	27	1,514	16	59%	11	1 41%	0	0%
Medical Business Administration 28,157 753 75 954 51 68% 11 15% 13 17% Window Shades 28,095 754 76 944 48 63% 23 30% 5 7% Gymnasiums 28,093 755 710 213 398 56% 303 43% 9 1% Auto Radios & Stereos - Sales & Repair 28,021 757 150 630 116 77% 31 21% 4 2% Sound Systems & Equipment 28,027 757 150 630 116 77% 31 21% 3 2% Psychics 28,010 758 132 698 68 52% 52 39% 12 9% Copy & Duplicating Service 27,981 759 55 1,118 32 55% 17 31% 6 11% Recreational Vehicles - Equipment, Parts, Supplies 27,943 761 154 616	Government Offices		752	43	1,248	28		14	33%	1	2%
Gymnasiums 28,083 755 710 213 398 56% 303 43% 9 1% Auto Radios & Stereos - Sales & Repair 28,043 755 179 556 98 55% 77 43% 4 2% Sound Systems & Equipment 28,027 757 150 630 116 77% 31 21% 3 2% Psychics 28,010 758 132 698 68 52% 52 33% 12 9% Copy & Duplicating Service 27,981 759 55 1,118 32 58% 17 31% 6 11% Recreational Vehicles - Equipment, Parts, Supplies 27,943 760 154 616 82 55% 72 47% 0 0 0 0 0 4 66% 38 34% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Medical Business Administration		753	75	954	51	68%	11	15%	13	17%
Psychics 28,010 758 132 698 68 52% 52 39% 12 9% Copy & Duplicating Service 27,981 759 55 1,118 32 58% 17 31% 6 18 Recreational Vehicles - Equipment, Parts, Supplies 27,943 760 154 616 82 53% 72 47% 0 0 % Wedding Consultants 27,875 761 112 768 74 66% 38 34% 0 0 %	Window Shades	28,095	754	76	944	48	63%	23	30%	5	7%
Psychics 28,010 758 132 698 68 52% 52 39% 12 9% Copy & Duplicating Service 27,981 759 55 1,118 32 58% 17 31% 6 18 Recreational Vehicles - Equipment, Parts, Supplies 27,943 760 154 616 82 53% 72 47% 0 0 % Wedding Consultants 27,875 761 112 768 74 66% 38 34% 0 0 %	Gymnasiums							303	43%	9	1%
Psychics 28,010 758 132 698 68 52% 52 39% 12 9% Copy & Duplicating Service 27,981 759 55 1,118 32 58% 17 31% 6 18 Recreational Vehicles - Equipment, Parts, Supplies 27,943 760 154 616 82 53% 72 47% 0 0 % Wedding Consultants 27,875 761 112 768 74 66% 38 34% 0 0 %										4	2%
Copy & Duplicating Service 27,981 759 55 1,118 32 58% 17 31% 6 11% Recreational Vehicles - Equipment, Parts, Supplies 27,943 760 154 616 82 53% 72 47% 0 0 0% Wedding Consultants 27,875 761 112 768 74 66% 38 34% 0 0	Sound Systems & Equipment		757	150		116		31	21%	3	2%
Recreational Vehicles - Equipment, Parts, Supplies 27,943 760 154 616 82 53% 72 47% 0 0 0 % 154 112 768 74 66% 38 34% 0 0 0 % 154 154 155	Copy & Duplicating Service	28,010		132			52%	52	7 39%	12	
Medding Consultants				154		32				n	11%
Home Design & Planning										0	0%
	Home Design & Planning	27,867	762	40		18	45%			1	3%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	
Pet Training - Dog	27,811	763	80		54 70	68%	25	31%	1	1
ostumes - Masquerade & Theatrical	27,799	764	133		70	53%	50	38%	13	10
coofing Service Consultants	27,704	765	47		32	68%	14	30%	1	2
lealth & Fitness Program Consultants ellow Page Advertising	27,677 27,612	766 767	225 800	468 194	147 421	65% 53%	74 348	33% 44%	4 31	4
Vatches - Service & Repair	27,512	768	143	658	106	74%	33	23%	4	3
Schools - Academic - Pre & Kindergarten	27,498	769	67		51	76%	14	21%	2	3
ireplace Equipment - Retail	27,431	770	84	892	72 96	86%	11	13%	1	19
Sightseeing Tours	27,412	771	132			73%	34	26%	2	29
Handbags	27,405	772	248		139		85	34%	24	10
Building Inspection	27,350	773	54	1,135	38 21	70%	15	28%	1 4	14
Mud Jacking Contractors Employment Service - Employee Leasing	27,349 27,290	774 775	28 21	1,493 1,660	16	75% 76%	3	11% 14%	4	10
Sewer Contractors	27,283	776	54	1,135	39	72%	14	26%	1	2
Photographers - Wedding	27,227	777	201		82	41%	107	53%	12	6
Battery Supplies	27,151	778	152	622	100	66%	49	32%	3	2
Schools - Private	27,133	779	48	1,200	26 56	54%	20	42%	2	4
Government Grant Services	27,065	780	79		56	71%	16	20%	7	9
tone - Natural	27,039	781	40		24	60%	16	40%	0	0
Medical Testing Companies	27,007	782	75	954	61	81%	13	17%	1	1
Stone Setting - Interlocking Pavers Housewares - Retail	26,867 26,833	783 784	79 270	924 427	41 248	52% 92%	37 21	47% 8%	1	1' 0'
Dancing Instruction	26,815	785	68				22	32%	2	3
arms	26,796	786	68	1.004	44 27	40%	38	56%	3	4
iamonds	26,770	787	18	1,775	9	50%		44%	1	6
adon Mitigation	26,762	788	18	1,775	10	56%	- 8	44%	0	0
oundations - Education, Philanthropy, Research	26,704	789	28 272	1,493	18 255	64%	10	36%	0	0
Vater Companies - Bottled, Bulk	26,669	790	272	421	255	94%	16	6%	1	0
et Training	26,636	791 792	53 262	1,145 437	33 124	62% 47%	18 129	34% 49%	2	4
air Products and Equipment us Lines	26,617 26,563	792 793	262 897		124 823	47% 92%	129 65	49% 7%	9	3
dministrative Services	26,503	793	189	526	76	40%	8	4%	105	56
Storm Windows & Doors	26,425	795	70		53	76%	16	23%	1	1
Attorneys & Lawyers - Tax	26,341	796	31	1,438	53 22	71%	9	29%	0	0'
rust Companies	26,310		77	938	74		3	4%	0	0'
Grocery - Bulk Food Stores	26,300	798	96	829	58 37	60%	37	39%	1	1
ron Work	26,254	799	87	879	37	43%	44	51%	6	79
and & Gravel	26,238	800	21		15	71%	6	29%	0	0°
unglasses heet Metal Work	26,205 26,191	801 802	200	507 1,603	100	50% 65%	93	47% 26%	7	9
Mobile Telephone Equipment & Supplies	26,038	803	23 363	339	15 287	79%	69	19%	7	2
ttorneys & Lawyers - Litigation	25,892	804	81	906	34		5	6%	42	52
Vedding Supplies & Services	25,878		162		97	60%	57	35%	8	52°
redit Cards - Protection Service	25,870	806	80	915	49		14	18%	17	219
oatings - Protective	25,783	807	56	1,107	27	48%	29	52%	0	0
ingerie	25,636	808	275		171	62%	99	36%	5	2°
elecommunications Equipment - Disability Currency Exchange	25,591	809 810	346	351 2,075	330	95% 67%	12	3% 33%	4	0
atterneys & Lawyers - Estate Planning	25,334 25,302	811	12	2,551	4	67%	0	0%	2	339
Hospitalization, Medical & Surgical Plans	25,265	812	480	290	462	96%	18	4%	ō	0
djusters	25,239	813	35		27	77%	6	17%	2	69
rofessional Organizations	25,184	814	183	552	181	99%	2	1%	0	0
PR Training & Certification	25,155	815	47	1,207	38	81%	7	15%	2	4
Cosmetic Sales by Internet	25,143	816	193		129	67%	61	32%	3	29
azors & Razor Blades	25,139	817	12	2,075	11	92%	1 18	8%	0	0°
nsurance - Accident & Health ndustrial Products Wholesalers & Distributors	25,134 25,101	818 819	72 35	972 1,369	53 27	74% 77%	18	25% 17%	1	6
mbroidery	25,101		88		63		24	27%	1	1
ttorneys & Lawyers - Divorce	24,904	821	38	1,319	15	39%	16	42%	7	18
ideo Games - Rent & Lease	24,893	822	197	512	194	98%	3	2%	0	0
uto Parts & Supplies - Custom Wheels/Rims	24,861	823	97	820	50	52%	43	44%	4	4
ecture & Seminar Bureaus	24,563	824	36 74	1,349	30	83%	5	14%	1	3
od & Sodding Service	24,513	825			47		24	32%	3	4
ond & Beverage Services	24,473	826	154		97 193	63%	57	37% 1%	0	2
onsumers Cooperative Organizations aser Cosmetic Services	24,409 24,284	827 828	197 123		193	98% 53%	34	1% 28%	24	20
ailers - Automotive Utility	24,263	829	55	1,118	41	75%	14	25%	0	- 20
cholastic Prep Courses, Books & Materials	24,249	830	217		125	58%	89	41%	3	1
ecycling Services	24,179	831	68	1,004	45	66%	18	26%	5	7
loset Systems & Accessories	24,158	832	52 74	1,156	46	88%	5	10%	1	2
anquet Facilities	24,143	833			46		26	35%	2	3
acuum Cleaners - Service & Repair	24,141	834	90	860	55 41	61%	32	36%	3	3
andscaping Equipment & Supplies	24,032	835 836	75 102			55% 71%	30	40%	4	1
olf Carts un Safety & Marksmanship Instruction	24,028 24,014	836 837	102 33	801 1,402	72 18	71% 55%	29 15	28% 45%	0	- 0
now Removal Service	23,915	838	167	587	33	20%	111	66%	23	14
otor Scooters - Dealers	23,912	839	252	448	94	37%	158	63%	0	- 1
old Buyers	23,898	840	31	1,438	14	45%	16	52%	1	
arpet Layers	23,868	841	58	1,086	30	52%	27	47%	1	
asement - Remodeling	23,867	842	33	1,402	22	67%	9	27%	2	-
ealth Care Management	23,838	843	127	721	108 45	85%	19	15%	0	C
iquor Stores	23,838	843	84		45	54%	37	44%	2	2
oof Cleaning & Stain Removal	23,738		37		24		13	35%	0	
on Profit Organizations - General Membership	23,725	846	86 158	886	57	66%	22	26%	71	2

Company Comp	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Cartering Conserved Advances 1986 1987					2,134	6		4		1	9%
Continue								100		21	10%
Section 1.5								14		10	15%
PAGE STATES 1.5	Auto Parts & Supplies - Used	23,435	852	179	556	101	56%	77	43%	1	1%
Rigord Spring Strong Strong A Video										0	0%
Rigord Spring Strong Strong A Video						59		54	44%	9	7%
Company Services 12-14 65		23,333		59		30	51%	24		5	8%
Carles Free Mary 1	Party Supplies - Renting				706			48		4	3%
Carles Free Mary 1	Military Goods	23,106	858	24	1,582	16		8	33%	0	0%
Comparison 1,000			859	5/	1,097			12	21%	1 3	2%
Comments and Comme										2	1%
Comments and Comme	Bed & Breakfast	23,011	862	80	915	47		32	40%	1	1%
Color Processing Server 12,550										2	0%
Gas parties, property 2,45 56 18 77 77 47 47 57 47 47 57 47 4		22,978			1,207	40		20	28%	3	0%
School					723					6	5%
Signate Proceedings 12,51 860 101 105 65 64 30 30 60 6 6 6 6 6 6 6 6	Day Care - Adults	22,932	867	12	2,075	7	58%	4	33%	1	8%
Paperson Suggests - ONCORD 2,2 2,2 3,10 118 708 609 300 313 2 2 2 2 2 2 2 2 2			868	75						4	5%
Glabe Lincolation										2	2%
Glabe Lincolation	Pharmaceutical Products - Wholesale & Manufacturing	22,668	871	88	870	67	76%	20	23%	1	1%
Option Control Abstract 120 150 150 170	Estate Liquidators	22,632	872		924	38	48%			4	5%
Option Control Abstract 120 150 150 170										6	5%
Option Control Abstract 120 150 150 170	Shower Doors & Enclosures	22,617		121				13	11%	1	2%
Processions			876		682		79%			3	2%
Marine Contractors						38		4		0	0%
Marine Contractors	Contract Manufacturing	22,524	878	132	698					3	2%
House & Bushing Novem 2,270 881 55 1,116 30 559 22 476 22										1	3%
Video Camera - Windenie & Remonstancers 2,2-265 888 1,052 150 1,065 279 28 375 0 0 0 0 0 0 0 0 0					1,118					2	4%
Engineers Cyl	Video Games - Wholesale & Manufacturers			1,093		1,065		28		0	0%
Trickings - Hotel Preight 22,283 885 57 1,077 42 74% 14 25% 1 25 25		22,315				5		9		0	
Franchistor 1,200		22,287		13 57		42		14		1	2%
Franchistor 1,200										2	3%
Venicle Temporal Services 22,084 889 100 809 35 35% 63 6376 2 27	Franchising	22,192	887		1,230	39	87%	4	9%	2	4%
Ammels Nusanes Control Trapping 21,975 892 170 580 70 419 100 5996 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Cleaning Services - Commercial Office	22,187						62		0	0%
Ammels Nusanes Control Trapping 21,975 892 170 580 70 419 100 5996 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		21,989				28				4	5%
Sewing Machines - Dealers 21,974 893 81 906 556 69% 23 28% 2 22 22 22 22 23 23 24 24		21,980	891	64	1,042	59	92%	4	6%	1	
Define a Borna Contractors 21,440 894 16 1.852 10 6.396 5 3146 1 69			892			70			59%	0	0%
Scrop Metals								23		2	5%
Logaling Companies 21,910 896 26 1,539 11 42% 15 59% 0 0 0 0			895	17	1,815					3	18%
Sunrom Scalarium Design & Construction 21,870 898 82 993 64 78% 6 10% 10 12% Namy Service 21,867 899 45 1,230 35 78% 6 1,3% 0 10% Real Estate Schools 1,2867 899 30 1,488 20 67% 10 33% 0 0.9% Real Estate Schools 1,2867 899 30 1,488 20 67% 10 33% 0 0.9% Real Estate Schools 1,2867 899 30 1,488 20 67% 10 33% 0 0.9% Real Estate Schools 1,2867 10 1,2867	Logging Companies	21,910	896				42%		58%	0	0%
Nanny Service								24		1	1%
Real Este Schools	Nanny Service							<u>8</u>		10	9%
Recruitment Services 21,691 905 30 1,458 18 60% 10 33% 22 79	Real Estate Schools		899	30	1,458	20		10	33%	Ö	0%
Recruitment Services 21,691 905 30 1,458 18 60% 10 33% 22 79	Physicians & Surgeons - Weight Reduction									1	2%
Recruitment Services 21,691 905 30 1,458 18 60% 10 33% 22 79	Contractor - General Green Builder	21,771	902	61	1,066	32	52%	28	46%	1	2%
Recruitment Services 21,691 905 30 1,458 18 60% 10 33% 22 79		21,731	903	37	1.331	27	73%	34	24%	1	3%
Taxidermists	Recruitment Services	21,691	905	30	1,458	18	60%		33%	2	7%
China & Glassware - Retail 21,648 908 25 1,557 18 72% 3 12% 4 16% [alsa Coating a Tinting 1 21,625 990 37 1,331 26 70% 11 30% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0								14		4	4%
Glass Coating & Tinting Elevators - Sales & Service 21,602 910 37 1,331 26 70% 11 30% 0 0 0 Prescription Benefit Consultants 21,502 911 100 899 71 71% 8 8 8% 21 21% Prescription Benefit Consultants 21,544 912 71 983 56 79% 15 21% 0 0 Magazines - Distributors 21,454 913 290 406 214 74% 68 23% 8 8 Motivational & Self Improvement Training 21,452 914 22 1,634 12 55% 9 41% 1 5% Motivational & Self Improvement Training 21,437 915 112 768 80 71% 26 23% 6 55% 7 Pet Boarding - Dogs 21,437 916 49 1,190 32 65% 17 35% 7 27 Compact Discs, Tapes & Records - Retail 21,341 918 93 845 27 29% 62 67% 4 4 Compact Discs, Tapes & Records - Retail 21,341 919 95 835 47 49% 46 48% 2 2 2 Camps 21,045 920 93 94 94 1,0		21,6/0		8/	1 557			39		5	
Elevators - Sales & Service 21,602 910 37 1,331 24 65% 13 35% 0 0 0 0 0 0 0 0 0		21,625	909	37	1,331	26	70%	11	30%	0	0%
Psychiatrists & Psychiatric Services 21,464 912 71 983 56 79% 15 21% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		21,602	910	37	1,331	24	65%		35%	0	0%
Magazines - Distributors 21,454 913 290 406 214 74% 68 23% 88 39% 84 80 80 80 80 80 80 80						71	71%	8		21	21%
Road Building Contractors 21,452 914 22 1,634 12 55% 9 41% 15% Motivational & Self Improvement Training 21,443 915 112 768 80 71% 26 23% 6 59% 17 35% 0 0 0 0 0 0 0 0 0			912			214	79%			0 8	3%
Motivational & Self Improvement Training 21,443 915 112 768 80 71% 26 23% 6 59 Pet Boarding - Dogs 21,435 916 49 1,190 32 65% 17 35% 0 0 Sports & Recreation 21,435 917 448 303 205 46% 236 53% 7 29 Compact Discs, Tapes & Records - Retail 21,341 918 93 845 27 29% 62 67% 4 49 Camps 21,331 919 95 835 47 49% 46 48% 2 2 2 6 6 48% 2 2 29 6 4			914	22	1,634	12	55%	9	41%	1	5%
Sports & Recreation Compact Discs, Taples & Records - Retail Compact Discs, Taples & Records - Retail Park	Motivational & Self Improvement Training	21,443	915	112	768	80	71%	26	23%	6	5%
Compact Discs, Tapes & Records - Retail 21,341 918 93 845 27 29% 62 67% 4 4% Camps 21,331 919 95 835 47 49% 46 48% 2 29 Chemicals 21,084 920 194 518 163 84% 30 15% 1 19 Educational Research 21,035 921 64 1,042 39 61% 24 38% 1 20 4 cor Service 20,915 922 61 1,066 29 48% 31 51% 1 20 4 broughters - Additions 20,902 923 36 1,349 21 58% 15 42% 0 <td></td> <td>21,437</td> <td></td> <td>49</td> <td>1,190</td> <td>32</td> <td>65%</td> <td>17</td> <td>35%</td> <td>0</td> <td>0%</td>		21,437		49	1,190	32	65%	17	35%	0	0%
Camps 21,331 919 95 835 47 49% 46 48% 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2							46% 29%			4	4%
Educational Research 21,035 921 64 1,042 39 61% 24 38% 1 29 27 27 29 29 29 48% 31 51% 1 29 29 29 29 29 29 29				95	835	47		46	48%	2	2%
Drug & Alcohol Screening & Testing 20,887 924 74 960 62 84% 12 16% 0 0% Night Clubs 20,876 925 125 726 62 50% 62 50% 1 19 Solar Energy Products Service & Repair 20,861 926 48 1,200 38 79% 9 19% 1 20 Computers - Disaster Recovery 20,805 927 76 944 37 49% 34 45% 5 7% Meat - Wholesale 20,795 928 56 1,107 31 55% 24 43% 1 20 Optical Equipment & Supplies 20,771 929 117 751 116 99% 1 1% 0 0 Coins, Stamps & Precious Metals Dealer 20,700 930 81 906 33 41% 48 59% 0 0 0 1 11% 48 59% 0 0	Chemicals	21,084	920	194	518	163	84%	30	15%	1	1%
Drug & Alcohol Screening & Testing 20,887 924 74 960 62 84% 12 16% 0 0% Night Clubs 20,876 925 125 726 62 50% 62 50% 1 19 Solar Energy Products Service & Repair 20,861 926 48 1,200 38 79% 9 19% 1 20 Computers - Disaster Recovery 20,805 927 76 944 37 49% 34 45% 5 7% Meat - Wholesale 20,795 928 56 1,107 31 55% 24 43% 1 20 Optical Equipment & Supplies 20,771 929 117 751 116 99% 1 1% 0 0 Coins, Stamps & Precious Metals Dealer 20,700 930 81 906 33 41% 48 59% 0 0 0 1 11% 48 59% 0 0						39	61%	24	38%	1	2%
Drug & Alcohol Screening & Testing 20,887 924 74 960 62 84% 12 16% 0 0% Night Clubs 20,876 925 125 726 62 50% 62 50% 1 19 Solar Energy Products Service & Repair 20,861 926 48 1,200 38 79% 9 19% 1 20 Computers - Disaster Recovery 20,805 927 76 944 37 49% 34 45% 5 7% Meat - Wholesale 20,795 928 56 1,107 31 55% 24 43% 1 20 Optical Equipment & Supplies 20,771 929 117 751 116 99% 1 1% 0 0 Coins, Stamps & Precious Metals Dealer 20,700 930 81 906 33 41% 48 59% 0 0 0 1 11% 48 59% 0 0			922	51	1,066	29	48% 58%			1	0%
Night Clubs 20,876 925 125 726 62 50% 62 50% 1 19 Solar Energy Products Service & Repair 20,861 926 48 1,200 38 79% 9 19% 1 29 Computers - Disaster Recovery 20,805 927 76 944 37 49% 34 45% 5 79 Meat - Wholesale 20,795 928 56 1,107 31 55% 24 43% 1 29 Optical Equipment & Supplies 20,771 929 117 751 116 99% 1 1% 0 0 Coins, Stamps & Precious Metals Dealer 20,700 930 81 906 33 41% 48 59% 0 0 Furniture - Wholesale 20,692 931 128 716 75 59% 45 35% 8 69	Drug & Alcohol Screening & Testing			74				12	16%	0	0%
Computers - Disaster Recovery 20,805 927 76 944 37 49% 34 45% 5 7% Meat - Wholesale 20,795 928 56 1,107 31 55% 24 43% 1 29 Optical Equipment & Supplies 20,771 929 117 751 116 95% 1 1 1% 0 0 Coins, Stamps & Precious Metals Dealer 20,700 930 81 906 33 41% 48 59% 0 0 0 Furniture - Wholesale 20,692 931 128 716 75 59% 45 35% 8 6%	Night Clubs	20,876	925		726	62		62	50%	1	1%
Optical Equipment & Supplies 20,771 929 117 751 116 99% 1 1% 0 0% Coins, Stamps & Precious Metals Dealer 20,700 930 81 906 33 41% 48 59% 0 0 % Furnitive - Wholesale 20,692 931 128 716 75 59% 45 35% 8 6%	Solar Energy Products Service & Repair							9		1	2%
Optical Equipment & Supplies 20,771 929 117 751 116 99% 1 1% 0 0% Coins, Stamps & Precious Metals Dealer 20,700 930 81 906 33 41% 48 59% 0 0 % Furnitive - Wholesale 20,692 931 128 716 75 59% 45 35% 8 6%					944					5	2%
Coins, Stamps & Precious Metals Dealer 20,700 930 81 906 33 41% 48 59% 0 0 Immitture - Wholesale 20,692 931 128 716 75 59% 45 35% 8 69		20,771	929	117	751	116	99%	1		0	0%
Furniture - Wholesale 20,692 931 128 716 75 59% 45 35% 8 69	Coins,Stamps & Precious Metals Dealer		930	81	906	33	41%			0	0%
	Furniture - Wholesale Kitchen & Bath Design	20,692 20,619	931 932	128 136	716 682	75 46	59% 34%	45 90	35% 66%	8	6% 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Labor Posters	20,559	933	315	378	207	66%	99	31%	9	3% 5%
Baby Accessories & Services	20,557	934	235		122	52%	101		12	5%
Roofing Materials	20,535	935	35	1,369	24	69%	7	20%	4	11% 0%
Truck Driver Training Massage Therapeutic	20,528 20,454	936 937	14 186	1,958 534	11 107	79% 58%	<u>3</u> 47	21%	32	17%
Real Estate - Commercial	20,434	938	79		58	73%	20		1	1%
Auto Repair & Service - Diesel	20,400	939	62	1,059	37	60%	23	37%	2	1% 3%
Concrete - Ready Mixed	20,397	940	62 30	1,458	37 21	70%	9	30%	0	0%
Home Repair & Maintenance	20,384	941	128		46	36%	73		9	7%
Hospices	20,334	942	3	2,972	2	67%	1	. 33%	0	0% 1%
Diabetes Services & Supplies	20,298	943 944	115 132	754 698	66 56	57% 42%	48 70	42% 53%	1	1% 5%
Ammunition Elderly/Senior Specialty Services	20,235 20,226	944				42% 69%	70	31%	b	0%
Tools - Hand	20,174	946	16 165	592	11 150	91%	15	9%	0	0%
Beauty Pageants	20,139	947	15		10	67%	2	13%	3	20%
Online Publications	20,135	948	190	525	119	63%	69	36%	2	1%
Podiatrists	20,119	949	87	879	58	67%	29	33%	0	0%
Trailers - Rent & Lease	20,078	950	44		33	75%	10		1	2% 21%
Formal Wear	20,065	951	122	738	70	57%	26	21%	26	21%
Attorneys & Lawyers - Immigration & Naturalization Concrete - Custom	20,053 20,034	952 953	16	1,852 843	10 39	63% 41%	<u>5</u>	38%	0	1%
Entertainers	19,938	954	63		31		31		1	2%
Promotional Products - Wearable	19,933	955	314	380	227	72%	74	24%	13	4%
Marble - Natural	19,903	956	39	1,304	21	54%	18	46%	0	0%
Manufactured Homes - Transporting	19,876	957	49	1,190	22	45%	26	53%	1	2%
Meat - Bulk & Itinerant	19,792	958	67		22	33%	42	63%	3	4%
Marinas	19,774		90		61	68%	26		3	3%
Windows - Repairing Auto Driving School	19,586	960	29 94	1,475	18	62% 62%	9	31%	2	7%
Clocks - Service & Repair	19,550 19,544	961 962	107	787	58 73	68%	34 28	26%	2	6%
Window Coverings	19,544	962	64		42	66%	19		3	2% 6% 5% 3% 2%
Schools - Academic - Elementary & Secondary	19,506	964	34		15	44%	18		1	3%
Cabin, Cottage & Chalet - Rentals	19,481	965	119	746	99	83%	18	15%	2	2%
Engineering Consultants	19,461	966	15		8	53%	7	47%	0	0%
Business Processing Optimization	19,446	967	441	306	430	98%	10	2%	1	0% 0%
Alcoholism Info & Treatment Centers	19,284	968	32		21	66%	11	34%	0	0%
Solar Energy Equipment & Systems Manufacturing & Distribution Casinos	19,253	969 970	51 186		41 141	80% 76%	10 44		0	0% 1%
School Supplies	19,239 19,199	970	144		29	20%	114		1	1%
Charity - Human Services (i.e. assistance to individuals & families)	19,193	972	51		44	86%	7	14%	0	0%
Engineers - Structural	19,171	973	5	2,657	4	80%	1	. 20%	Ö	0%
Media Consultant	19,128	974	39	1,304	8	21%	26	67%	5	13%
Cemeteries	19,121	975	143	658	108	76%	34		1	1% 2%
Animal Rescue Relocation	19,083	976	52	1,156	27	52%	24	46%	1	2%
Photo Finishing - Retail	19,063	977 978	188 121		125 60	66% 50%	56 46		7	4% 12%
Adult Novelties Gift Baskets & Parcels	19,046 19,046	978	104			54%	45		15	12%
Jewelers - Wholesale	18,988	980	41		56 28		12		1	1% 2% 1%
Laboratories - Research & Development	18,983	981	68	1,004	28 58	85%	9	13%	1	1%
Pet Finding Service	18,952	982	56	1,107	55	98%	1	. 2%	0	0%
Concrete Products	18,895	983	37	1,331	25	68%	12	32%	0	0% 10%
Boat Builders	18,887	984	41	1,273	32	78%	5	12%	4	10%
Auto Machine Shops	18,763	985	39		24	62%	14		1	3%
Musical Instruments - Supplies & Accessories	18,743	986	136		114	84%	19		3	2%
Telecommunication Equipment & Systems Service & Repair	18,736 18,720	987 988	100 96		86	86% 33%	13 60	13%	1	1% 4%
Publishing Consultants Liquidators	18,702	989	31		32 17	55%	10		4	13%
Home Decor, Accessories & Gifts - Online Retailer	18,678	990	315	378	193	61%	118	37%	4	1%
Home Accessories	18,671	991	185	543	81	44%	90	49%	14	8%
Waste Reduction, Recycle Service - Industrial	18,638	992	120	745	68	57%	49	41%	3	3% 6%
Shoe Repair	18,626	993	188	529	80	43%	97	52%	11	6%
Senior Citizens Service Organization	18,608	994	10			70%	2	20%	1	10%
Music Instruction - Instrumental	18,593	995 996	59		40	68% 45%	16	27%	3	5% 28%
Tile & Grout Cleaning Marketing Software	18,580 18,575	996	29 92	1,475 851	13 72		8 14		8	7%
VOIP (Voice Over Internet Protocol) Sales & Service	18,516	998	357		342	96%	13		2	1%
Dentist - Dental Implants	18,405	999	57	1,097	40	70%	17	30%	0	0%
Deck Builder	18,384	1,000	38	1,319	16	42%	19	50%	3	0% 8% 1%
Mailing Services - Drop Shipper	18,383	1,001	194	518	175	90%	18	9%	1	1%
Fund Raising Games, Merchandise, Supplies	18,380	1,002	77		47	61%	29		1	1%
Importers	18,342	1,003	54		28	52%	24		2	4%
Swimming Pools - Maintenance	18,335	1,004	65		39	60% 84%	23		3	4% 5% 2%
License Services Paint - Retail	18,284 18,280	1,005 1,006	99 43		83 23	84% 53%	14 16	14%	2	9%
Boat Equipment & Supplies	18,220	1,000	69		39	57%	29		1	1%
Ink Cartridge - Refill & Sales	18,166	1,008	186		108	58%	77		1	1% 1% 2%
Beverages Remire Sales	18,151	1,009	53	1,145	43	81%	9	17%	1	2%
Furniture - Childrens	18,145	1,010	53 135	686	110	81%	22	16%	3	2%
Gymnastic Instruction	18,078	1,011	77	938	49	64%	25		3	4%
		1,012	314	380	310	99%	4	1%	0	0% 2%
Tire Distributors & Manufacturers	18,002	1,012								
Driving Proficiency Test Service	17,976	1,013	44	1,241	28	64%	15		1	
Driving Proficiency Test Service Point of Sale Systems	17,976 17,974	1,013 1,014	44 101	1,241	90	89%	11	11%	0	0%
Driving Proficiency Test Service	17,976	1,013	44	1,241 805 567	28 90 83 13			11%	1 0 3	

Transmitt Segment - Medicine 1987	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Table Design 1 1,00		17,875	1,018		1,042	51		13	20%	0	0%
Table Design 1 1,00								8		1	3%
Table Design 1 1,00	Wheelchair & Disability Transportation	17,761	1,020	23	1,004	52		15	17%	1	0%
Searcy Engrand Supple. 1,00		17,726	1,022	84	892	74		10	12%	0	0%
Tricks forces 1,60 1,50 1,50 1,160 2 45 31 50 1 2 45 31 50 1 2 45 31 50 1 2 45 31 50 1 2 45 50 1 2 45 50 50 50 50 50 50 50	Archery Equipment & Supplies		1,023	41	1,273	17			54%	2	5%
And Service Sessibly Person 1.1441 1.450 44 1.454 48 770 77 77 77 77 77 77				80	915	54		26		0	0%
Che Exceld 1725	Auto Conico - Cocialty Parts			52	1,156	25		26	50%	1	
Stander Dan								7		0	0%
Same Booker and Marketines 10-68		17,487	1,028	52	1,156	37	71%	15	29%	0	0%
Tim Secured Allegar 1.7.50 1.0.10 1.	Heating Equipment			47	1,207				15%	2	4%
Tim Secured Allegar 1.7.50 1.00 1.00 1.00 1.00 1.00 1.00 1.00 1						27			55%	32	25%
Company Services 1,748 1,061 57 1,062 1,063 2,065 2,07 1,065						74				16	12%
Facilitate Configuration	Auto Inspection Stations	17,358	1,033			35	61%	22	39%	0	0%
Stan A new files - Series - Westerland - W			1,034	314	380	269		41	. 13%	4	1%
Stan A new files - Series - Westerland - W								65		2	1%
Stan A new files - Series - Westerland - W			1,030	43	1,034	29	67%	13	30%	1	2%
	Spas & Hot Tubs - Rental - Wholesale, Manufacturing	17,221	1,038	37	1,331	24	65%	4	11%	9	24%
Accord Schools 1,145						115	80%			1	1%
Accord Schools 1,145				68		51		16	24%	1	1%
Payment Paym						62				2	2%
Payment Paym						23	55%	21	40%	1	5%
Payment Paym	Venetian Blinds - Dealers	17,089	1,044	53	1,145	41	77%		23%	0	0%
These - Property Tax Connelhorses 1.666 1.665 1.1 1.660 1.1	Playground Equipment	17,020	1,045	97	820			36	37%	1	1%
These - Property Tax Connelhorses 1.666 1.665 1.1 1.660 1.1			1,046	32	1,424	22	69%			0	0%
These - Property Tax Connelhorses 1.666 1.665 1.1 1.660 1.1				39						1	2%
These - Property Tax Connelhorses 1.666 1.665 1.1 1.660 1.1								5		0	0%
Fastics - Products - Fastised Membraturers 1,6,77 1,072 20 1,782 13 555 6 305 1 2 5 5 1 1 1 1 1 1 1 1	Taxes - Property Tax Consultants	16,861	1,050	21	1,660	13	62%	8	38%	0	0%
Onton Payments										1	3%
Onton Payments			1,052	20	1,703	13	65%	20	30%	1	1%
Artificial Full 16,614 1,055 56 1,107 31 55% 29 41% 2 44		16,675	1,053	76	944	63				3	4%
Sept Column All Column Sept S										2	4%
Telephone A Servision Cable Contractors 16,522 1,058 62 903 55 67% 21 26% 6 77 77 77 78 78 78 79 79		16,552	1,056	92	851	51		39	42%	2	2%
Office Furniture & Equipment - Restal & Leasing 16,437 1,061 270 427 244 59% 26 10% 0 0 0 0 0 0 0 0 0								4		0	0%
Office Furniture & Equipment - Restal & Leasing 16,437 1,061 270 427 244 59% 26 10% 0 0 0 0 0 0 0 0 0		16,522	1,058	90	903	55 48	53%	30	25%	3	3%
Office Furniture & Equipment - Restal & Leasing 16,437 1,061 270 427 244 59% 26 10% 0 0 0 0 0 0 0 0 0				55	1.118	29			40%	4	7%
Door-to-Door Seles - Cleanina Supplies 16,351 1,064 19 1,743 10 53% 9 47% 0 0 0 1 1 1 1 1 1 1	Office Furniture & Equipment - Rental & Leasing	16,437		270	427	244	90%	26	10%	0	0%
Door-to-Door Seles - Cleanina Supplies 16,351 1,064 19 1,743 10 53% 9 47% 0 0 0 1 1 1 1 1 1 1				97	820					5	5%
Sprinklers - Automatic - Fire 16,315 1,667 11 2,134 9 82% 2 18% 0 0 0 0 0 0 0 0 0										0	0%
Sprinklers - Automatic - Fire 16,315 1,667 11 2,134 9 82% 2 18% 0 0 0 0 0 0 0 0 0								32		2	3%
Yoga Instruction 16,279 1,668 68 1,004 30 44% 30 44% 8 128 28 28 28 28 34 1 48% 42 49% 2 24 25 1 10 10 10 10 10 10 10	Dentistry - Children	16,333	1,066	74	960	65	88%	8	11%	1	1%
Baths 16,235 1,071 30 1,458 22 73% 8 2.7% 0 0 0						9		2		0	0%
Baths 16,235 1,071 30 1,458 22 73% 8 2.7% 0 0 0	Yoga Instruction	16,279	1,068	68	1,004	30				8	12%
Baths 16,235 1,071 30 1,458 22 73% 8 2.7% 0 0 0	Teachers Agencies	16,256		85		41		42		2	0%
Heating Equipment & Systems Cleaning & Repair 16,230 1,072 51 1,169 30 59% 21 41% 0 0 0 0 0 0 0 0 0				30	1,458	22		8		0	0%
Dentist - Dental Surgery 16,172 1,074 88 870 70 80% 18 20% 0 0 0 0 0 0 0 0 0	Heating Equipment & Systems Cleaning & Repair	16,230	1,072	51	1,169	30	59%	21	41%	0	0%
Party Plans - In-Home			1,073			15				2	8%
Omamental Metal Work 16,155 1,076 27 1,514 10 37% 16 59% 1 44 40 567% 17 14 10 37% 15 10 11 10 10 10 10 10	Dentist - Dental Surgery Party Plans - In-Home	16,1/2		88	1 200	/U //1	80%	18	20%	0	
Auto Services - Oil & Lube	Ornamental Metal Work	16.155	1.076	27	1,514	10		16		1	4%
Steel Erectors 16,140 1,078 6 2,551 6 100% 0 0 0 0 0 0 0 0 0	Auto Services - Oil & Lube	16,151	1,077		351		89%		11%	1	0%
Executive Search Consultants 16,018 1,081 16 1,852 7 44% 8 50% 1 67 18gs & Banners 16,014 1,082 40 1,285 30 75% 10 25% 0 0 18growth Transportation 16,014 1,083 133 693 108 81% 25 1.9% 0 0 0 18growth Transportation 15,984 1,084 74 960 41 55% 29 39% 4 59 18growth Transportation 15,984 1,084 74 960 41 55% 29 39% 4 59 18growth Transportation 15,984 1,084 74 960 41 55% 29 39% 4 59 18growth Transportation 15,986 1,085 15 1,899 11 73% 3 20% 1 79 18growth Transportation 15,886 1,086 1,085 15 1,899 11 73% 3 20% 1 79 18growth Transportation 1,585 1,087 39 1,304 14 3,6% 15 3,8% 10 268 18growth Transportation 1,585 1,087 39 1,304 14 3,6% 15 3,8% 10 268 18growth Transportation 1,585 1,087 39 1,304 14 3,6% 15 3,8% 10 268 18growth Transportation 1,585 1,088 71 983 70 99% 1 1 1% 0 0 0 18growth Transportation 1,585 1,088 71 983 70 99% 1 1 1 1 1 1 1 1 1	Steel Erectors	16,140	1,078	6	2,551	6	100%		0%	0	0%
Executive Search Consultants 16,018 1,081 16 1,852 7 44% 8 50% 1 67 18gs & Banners 16,014 1,082 40 1,285 30 75% 10 25% 0 0 18growth of the Services 15,004 1,083 133 693 108 81% 25 1.9% 0 0 0 18growth of the Services 15,984 1,084 74 960 41 55% 29 39% 4 59 18growth of the Services 15,984 1,084 74 960 41 55% 29 39% 4 59 18growth of the Services 15,984 1,085 15 1,899 11 73% 3 20% 1 79 18growth of the Services 15,886 1,086 16 1,852 13 81% 1 1 6% 2 13 18growth of the Service 15,885 1,087 39 1,304 14 3,6% 15 3,8% 10 268 18growth of the Service 15,881 1,088 71 983 70 99% 1 1 1% 0 0 18growth of the Service 15,881 1,089 28 1,493 19 6,8% 9 3,2% 0 0 0 18growth of the Service 15,891 1,091 25 1,557 17 6,8% 7 2,8% 1 2 3 18growth of the Service 15,791 1,091 25 1,557 17 6,8% 7 2,8% 1 2 3 18growth of the Service 15,791 1,091 25 1,557 17 6,8% 7 2,8% 1 4 18growth of the Service 15,744 1,093 171 5,75 1,24 7,3% 47 2,7% 0 0 18growth of the Service 15,563 1,095 15 1,095 15 1,291 1,29	Social Service Organizations Trade Shows Experitions & Fairs									1 2	3%
Flags & Banners 16,014 1,082 40 1,285 30 7.5% 10 2.5% 0 0.0%						7		8		1	6%
Airport Transportation 16,004 1,083 133 693 108 81% 25 19% 0 0 0 0 0 0 0 0 0			1,082	40	1,285		75%		25%	0	0%
Packaging Materials 15,886 1,086 16 1,852 13 81% 1 6% 2 15,875 Audio-Visual Production Services 15,875 1,087 39 1,304 14 36% 15 38% 10 26% Pet Health Plans 15,875 1,088 71 983 70 99% 1 1% 0 0 0 Trucking - Ught Hauling 15,831 1,089 28 1,493 19 68% 9 3.2% 0	Airport Transportation	16,004	1,083	133	693			25	19%	0	0%
Packaging Materials 15,886 1,086 16 1,852 13 81% 1 6% 2 15,875 Audio-Visual Production Services 15,875 1,087 39 1,304 14 36% 15 38% 10 26% Pet Health Plans 15,875 1,088 71 983 70 99% 1 1% 0 0 0 Trucking - Ught Hauling 15,831 1,089 28 1,493 19 68% 9 3.2% 0								29		4	5%
Audio-Visual Production Services 15,875 1,087 39 1,304 14 36% 15 38% 10 26 Pet Health Plans 15,851 1,088 71 983 70 99% 1 11% 0 0 Trucking - Ugit Hauling 15,881 1,089 28 1,493 19 68% 9 32% 0 0 Auto Electric Service 15,591 1,090 62 1,059 39 63% 21 34% 2 3 Milwork 15,791 1,091 25 1,557 17 68% 7 28% 1 4 Truck Rent & Lease 15,750 1,092 931 172 912 98% 7 28% 1 4 Urgent Care Centers 15,744 1,093 171 575 124 73% 47 27% 0 0 Video Tapes & Discs - Dealers 15,699 1,094 41 1,273 24 53% 47 27% 0 0 Wideo Tapes & Discs - Dealers 15,633 1,095 15 1,899 6 40% 9 60% 0 0 0 Trailers - Camping & Travel		15,970	1,085	15	1,899			3	20%	1 2	13%
Pet Health Plans 15,851 1,088 71 983 70 99% 1 1% 0 0 Trucking - Light Hauling 15,838 1,089 28 1,493 19 68% 9 3.2% 0 0 Auto Electric Service 15,838 1,089 28 1,493 19 68% 9 3.2% 0 0 Milwork 15,791 1,091 25 1,557 17 68% 7 28% 1 4 Truck Rent & Lease 15,750 1,092 931 172 912 98% 19 2% 0 0 Urgent Care Centers 15,744 1,093 171 575 124 73% 47 27% 0 0 Urgent Care Centers 15,649 1,094 41 1,273 24 59% 4 34% 3 7% Medical Staffing 15,633 1,095 15 1,899 6 40% 9	Audio-Visual Production Services	15,875	1,087	39	1,304	14	36%	15	38%	10	26%
Auto Electric Service 15,801 1,090 62 1,059 39 63% 21 34% 2 39 Millwork 15,791 1,091 25 1,557 17 68% 7 28% 1 4 Truck Rent & Lease 15,750 1,092 931 172 912 98% 19 2% 0 0 Urgent Care Centers 15,744 1,093 171 575 124 73% 47 2.7% 0	Pet Health Plans			71	983			1		0	0%
Millwork 15,791 1,091 25 1,557 17 6,8% 7 2,8% 1 4 4 1 1 1,001 25 1,575 17 6,8% 7 2,8% 1 4 4 1 1,001 17 1,001 1 25 1,575 17 1,000 1 1,001 1 2 1,001	Trucking - Light Hauling	15,838	1,089	28	1,493			9		0	0%
Truck Rent & Lease 15,750 1,092 931 1.72 912 98% 19 2% 0 0 0 0			1,090	62	1,059	39	63%	21		2	
Medical Staffing 15,633 1,095 15 1,899 6 40% 9 60% 0 0 Trailers - Camping & Travel 15,567 1,096 88 8.70 68 77% 20 23% 0 0 Fabric Shops 15,548 1,097 110 773 89 81% 20 18% 1 1 Bars & Taverns 15,496 1,098 93 845 50 54% 39 42% 4 4* Geothermal Heating & Cooling 15,488 1,099 51 1,169 19 37% 32 63% 0 0 Environmental Consulting & Contracting 15,481 1,100 14 1,958 8 57% 5 36% 1 79 Lewelry Repair 15,441 1,101 75 954 40 53% 33 44% 2 3	Truck Rent & Lease		1,092	931	172			19		0	0%
Medical Staffing 15,633 1,095 15 1,899 6 40% 9 60% 0 0 Trailers - Camping & Travel 15,567 1,096 88 8.70 68 77% 20 23% 0 0 Fabric Shops 15,548 1,097 110 773 89 81% 20 18% 1 1 Bars & Taverns 15,496 1,098 93 845 50 54% 39 42% 4 4* Geothermal Heating & Cooling 15,488 1,099 51 1,169 19 37% 32 63% 0 0 Environmental Consulting & Contracting 15,481 1,100 14 1,958 8 57% 5 36% 1 79 Lewelry Repair 15,441 1,101 75 954 40 53% 33 44% 2 3	Urgent Care Centers	15,744	1,093	171	575	124	73%	47	27%	0	0%
Trailers - Camping & Travel 15,567 1,096 88 870 68 77% 20 23% 0 0 0 Fabric Shops 15,548 1,097 110 773 89 81% 20 18% 1 19 Bars & Taverns 15,496 1,098 93 845 50 54% 39 42% 4 4 Geothermal Heating & Cooling 15,488 1,099 51 1,169 19 37% 32 63% 0 0 Environmental Consulting & Contracting 15,481 1,100 14 1,958 8 57% 5 36% 1 7% Evelor Repair 15,441 1,101 75 954 40 53% 33 44% 2 39	Video Tapes & Discs - Dealers	15,699	1,094	41	1,273	24	59%		34%	3	7%
Fabric Shops 15,548 1,097 110 773 89 81% 20 18% 1 19 Bars & Taverns 15,496 1,098 93 845 50 54% 39 42% 4 4 Geothermal Heating & Cooling 15,488 1,099 51 1,169 19 37% 32 63% 0 0% Environmental Consulting & Contracting 15,481 1,100 14 1,958 8 57% 5 36% 1 79 Jewelry Repair 15,441 1,101 75 954 40 53% 33 44% 2 39	Medical Staffing		1,095					9		0	0%
Bars & Taverns 15,496 1,098 93 845 50 54% 39 42% 4 49 Geothermal Heating & Cooling 15,488 1,099 51 1,169 19 37% 32 63% 0 0 Environmental Consulting & Contracting 15,481 1,100 14 1,958 8 57% 5 36% 1 7% Jewelry Repair 15,441 1,101 75 954 40 53% 33 44% 2 3%		15,567								1	1%
Geothermal Heating & Cooling 15,488 1,099 51 1,169 19 37% 32 63% 0 09 Environmental Consulting & Contracting 15,481 1,100 14 1,958 8 57% 5 36% 1 79 Jewelry Repair 15,441 1,101 75 954 40 53% 33 44% 2 39	Bars & Taverns	15,496	1,098	93	845	50		39	42%	4	4%
	Geothermal Heating & Cooling	15,488	1,099	51	1,169	19			63%	0	0%
						8		5		1	7%
	Jewelry Repair Magazine Sales by Telephone	15,441 15,420	1,101 1,102	75	954	40 306	53% 85%	33	11%	2 16	3% 4%

Authors Continues 1.60 1.00 80 1.00 80 1.00 80 1.00 80 1.00 80 1.00 1.	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled		Unable to
Control Section 1,000 1,	Airlines - Ticket Agencies	15,420				57	64%	30	34%	2 2%
Control Cont										0 0%
Camer for the content of the conte		15,382	1,105	70	992	42	60%	27	39%	1 1% 0 0%
Camer for the content of the conte		15,299	1,106	25	5 2 551	1/	59%		41% 33%	1 17%
State Section 1-14-86 1-14-90 1-14-9		15,271			1.852	15				
Grant Larger						99	70%			1 1%
Close Harden 1-1-10 1-10 1-1-10 1-1-10 1-1-10 1-1-10 1-1-10 1-1-10 1-1-10		15,260	1,110			43	54%	33	42%	3 4%
Source 1,216	Ticket Broker	15,219		92	2 851	77	84%	15	16%	0 0%
Comment 1,5 1,1										1 2%
Schelle Centers				29	1,475	24	83%	5	17%	0 0%
Model Appen				80	915			2	3%	1 1%
Control Cont										
Trappers	Mobile Apps	15,142	1,116	96	5 829	72	75%	20	21%	4 4%
Trappers	Coaching - Life	15.141	1.117	25	1,603	10	43%	13	57%	
					1,958	6	43%	7	50%	1 7%
Selfreign (Selfreign) (1997) (Pharmacy - Compounding	15,128				42		14		1 2%
A Control Co	Staffing - Technical	15,126		12	2,075					2 17%
St Transportion		15,117	1,121	80	915	44	55%	34	43%	2 3%
Whele States 1,066										
Auto Description 1,000 1,100 1	Pet Transporting	15,101		32	2 1,424		3%	9	28%	22 69%
Auto Debt Support Su		15,098	1,124	110	773	77	70%	25	23%	
Abstract Applications		15,072								
Courty Authors										6 7% 1 5%
Cabonal Information	Penny Auctions	17,011	1,12/	21	2 1,703	07	7 46%	9 84		
Medical Columbia Communication 1,000 1,1										
Camports Deleter 14,000 1,131				52	2 1.156	28	54%	23	44%	1 2%
Spirs - Caster Mede				67	7 1,017		90%	7	10%	0 0%
Home Centeds 14,885 1,134 70 597 45 615 78 37% 1	Shirts - Custom Made			174	4 568	127	73%		24%	6 3%
Home Centeds 14,885 1,134 70 597 45 615 78 37% 1	Automobile Dealers - Imported Cars					98	77%	30	23%	
Pages of April Sharmy Pages 1.642 1.156 22 1.603 21 21 21 21 21 21 21 2						43	61%		37%	1 1%
Audiologist								8		1 4%
				23	1,603	21	91%	2		0 0%
Visite Games - Supplies & Parts 1 14,755 1,190 222 477 166 795 48 229 88	Audiologists	14,803	1,13/	2:	1,603	21	91%	2		0 0%
Churches										8 4%
Concrete Regard Leveling		14,755	1,139	3/	1 1 386	170	75%	14	41%	3 9%
Concrete Repair/Levelling		14,710		31	1,369	18	51%	15	43%	2 6%
Warehouses - Merchandise	Concrete Repair/Leveling				8 1,775					
Seeds & Bulls - Retail			1,143			34	55%		42%	2 3%
Seeds & Bulls - Retail	Catalog Showrooms	14,630	1,144	73	968	66	90%		8%	1 1%
Compression Cothinus/Sements	Seeds & Bulbs - Retail	14,581	1,145	57	7 1,097	49	86%			0 0%
Dentistry - Commetic 14,472 1,148 79 924 58 73% 18 23% 3 17 17 17 17 18 14,575 1,145										2 10%
Trailers - Repair & Service 14,455 1,149 21 1,660 11 52% 9 43% 1 1,660 1 1,150 7 1,017 28 42% 38 57% 1 1,017 28 42% 38 57% 1 1,017 28 42% 38 57% 1 1,017 28 42% 38 57% 1 1,017 28 42% 38 57% 1 1,017 28 42% 38 57% 1 1,017 28 42% 38 57% 1 1,017 28 1,017 28 1,017 1				67	7 1,017	56	84%	11	16%	0 0%
Candy & Confectionery - Retail 14,407 1,150 67 1,017 28 42% 38 57% 1										3 4%
Contractors Equipment & Supplies - Rent & Lesse 14,407 1,150 22 1,634 16 73% 6 27% 5 28% 0 Dance Companies 14,308 1,152 18 1,775 13 72% 5 2.8% 0 Dance Companies 14,00 1,153 8 1,157 13 72% 5 2.8% 0 Dance Companies 14,00 1,150 8 1,150 72 972 30 42% 38 53% 4 Antennas 14,46 1,155 114 759 97 85% 17 15% 0 Antennas 14,46 1,155 114 759 97 85% 17 15% 0 Medical Record Service 14,240 1,157 39 1,304 28 72% 11 2.8% 0 Medical Record Service 14,260 1,155 34 1,155 34 1,200 28 72% 11 2.8% 0 Medical Record Service 14,260 1,157 39 1,304 28 72% 11 2.8% 0 Medical Record Service 14,260 1,157 39 1,304 28 72% 11 2.8% 0 Medical Record Service 14,260 1,157 39 1,304 28 72% 11 2.8% 0 Medical Record Service 14,260 1,157 39 1,304 28 72% 11 2.8% 0 Medical Record Service 14,260 1,157 39 1,304 28 72% 11 2.8% 0 Medical Record Service 14,260 1,157 39 1,304 28 72% 12 2.5% 2 2.5%			1,149	Z.	7 1,000	11		38	43% E704	1 5% 1 1%
Screening Femant 14,398 1,152 18 1,775 13 72% 5 28% 0	Contractors Equipment & Supplies - Pent & Lease					16	73%	50	27%	0 0%
Boat - Charter 14,302	Screening - Tenant									0 0%
Boat - Charter 14,302		14,370		85	5 888	49	58%	29	34%	7 8%
Antennas 14,246 1,156 114 759 97 85% 17 15% 0 Medical Record Service 14,240 1,157 39 1,204 28 72% 11 2.8% 0 1,204 28 72% 11 2.8% 0 1,204 28 72% 11 2.8% 0 1,205 1,204 28 72% 1,204 29 20 43% 24 52% 2 2 2 2 2 2 2 2 2		14,302	1,154	56	1,107	28	50%	28	50%	
Medical Record Service 14,240 1,157 39 1,304 28 7,2% 11 28% 0		14,284		72	972	30	42%	38	53%	
Restaurat Equipment - Repair & Service 14,208 1,159 46 1,220 20 43% 24 52% 2 Public Relations Counselors 14,199 1,159 36 1,349 23 64% 12 33% 1 Charty - Health 14,166 1,160 54 1,135 43 80% 10 1.9% 1 Charty - Health 14,175 1,161 55 1,118 43 78% 9 16% 3 Display Designers & Producers 14,175 1,161 55 1,118 43 78% 9 16% 3 Display Designers & Producers 14,175 1,162 8 2,257 4 50% 4 50% 4 50% 0 Lugagae - Retail 1,191 1,164 130 706 70 54% 58 45% 2 Lugagae - Retail 1,191 1,165 19 1,174 1 1 1 1 1 1 Lugagae - Retail 1,191 1,164 130 706 70 54% 58 45% 2 Lugagae - Retail 1,191 1,164 130 706 70 54% 58 45% 2 Lugagae - Retail 1,191 1,165 19 1,174 1 1 1 1 1 1 Lugagae - Retail 1,191 1,166 38 1,310 1 1 1 1 1 1 Lugagae - Retail 1,191 1,166 38 1,310 1 1 1 1 1 1 Lugagae - Retail 1,191 1,166 38 1,310 1 1 1 1 1 1 Lugagae - Retail 1,191 1,166 38 1,310 1 1 1 1 1 Lugagae - Retail 1,191 1,166 38 1,310 1 1 1 1 1 Lugagae - Retail 1,191 1,166 38 1,310 1 1 1 1 1 Lugagae - Retail 1,191 1,166 38 1,310 1 1 1 1 1 Lugagae - Retail 1,191 1,166 38 1,310 1 1 1 1 1 Lugagae - Retail 1,191 1,166 38 1,310 1 1 1 1 1 Lugagae - Retail 1,191 1,166 1,166 1 1,166 1 1 1 1 1 1 Lugagae - Retail 1,191 1,166 1 1,166 1 1,166 1 1 1 1 1 Lugagae - Retail 1,191 1,166 1 1,166 1 1,166 1 1,166 1 1,166 1 1 1 1 Lugagae - Retail 1,191 1 1 1 1 1 1 1 1 1	Antennas	14,246	1,156	114	4 759	97	7 85%	17	15%	0 0%
Public Relations Counselors 14,199 1,159 36 1,349 23 64% 12 33% 1										0 0%
Cutter Leaf Guards	Restaurant Equipment - Repair & Service					20	43%	24	52%	
Cutter Leaf Guards			1,159	36	1,349	23	64%	12	33%	1 3% 1 2%
Display Designers & Producers 14,127 1,162 8 2,357 4 50% 4 50% 0 1 1,162 1 1,162 3 3 1,304 2 6 6 6 7% 1 3 3 3 3 0 0 1 1,164 1 1,164 1 1,165 1 1,165 1 1,165 1 1,165 1 1,165 1 1,174 1 1 1 1,166 1 1,174 1 1 1 1,166 1 1,174 1 1 1,166 1 1 1,174 1 1 1,166 1 1 1,174 1 1 1,166 1 1,174 1 1 1,166 1 1,174 1 1 1 1,166 1 1,174 1 1 1 1,174 1 1 1 1 1 1 1 1 1	Gutter Leaf Guards	14,186		54	1,135	43	700/.	10	16%	3 5%
Animal Health Products 14,121 1,163 39 1,304 26 67% 13 33% 0 0 1,109 0 1,104 130 706 70 54% 58 45% 2 2 2 2 2 2 2 2 2	Display Designers & Producers	14,173			3 2,357					0 0%
Lugage - Retail 14,119 1,164 130 706 70 54% 58 45% 2 2 2 2 2 2 2 2 2					1.304					0 0%
Junk Removal 14,078 1,165 19 1,743 11 5,8% 8 42% 0 0				130	706	70	54%	58	45%	2 2%
Firewood 14,072 1,166 38 1,319 17 45% 19 50% 2	Junk Removal	14,078	1,165			11	58%	8	42%	0 0%
Marine Equipment & Supplies 13,974 1,167 56 1,107 29 5.2% 25 45% 2		14,072	1,166	38	1,319	17	45%	19	50%	2 5%
Document Imaging & Scanning Service 13,952 1,170 12 2,075 10 83% 1 8% 1 Auto Repair & Service - Equipment & Supplies 13,950 1,171 91 857 47 52% 42 46% 2 2 2 2 2 2 2 2 2				56	5 1,107			25	45%	
Document Imaging & Scanning Service 13,952 1,170 12 2,075 10 83% 1 8% 1 Auto Repair & Service - Equipment & Supplies 13,950 1,171 91 857 47 52% 42 46% 2 2 2 2 2 2 2 2 2	Government - State	13,966	1,168	269	9 431	214	80%	55	20%	0 0%
Auto Repair & Service - Equipment & Supplies 13,950 1,171 91 857 47 5.2% 42 46% 2 Stair Lifts 13,940 1,172 28 1,493 28 100% 0 0% 0 DNA Testing 13,916 1,173 33 1,402 27 8.2% 5 1.5% 1 Travel & Moving Services 13,898 1,174 64 1,042 10 16% 21 33% 33 Booths - Toll, Parking 13,893 1,175 452 299 413 91% 39 9% 0 Refrigerators & Freezers - Service & Repair 13,875 1,176 80 915 28 35% 47 59% 5 Furniture - Used 13,857 1,177 52 1,156 29 56% 19 37% 4 Alternative Medicine 13,857 1,178 43 1,248 32 74% 10 23% 1 Fish & Seafood - Retail 13,756 1,179 68 1,004 37 54% 26 38% 5 Fish & Seafood - Retail 13,661 1,180 49 1,190 33 67% 15 31	Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	13,966	1,168	65	1,031	47	72%	18	28%	0 0%
Stair Life 13,940 1,172 28 1,493 28 1,00% 0 0 0 0 0 0 0 0 0								1		1 8% 2 2%
DNA testing 13,916 1,173 33 1,402 27 8.2% 5 15% 1 Travel & Moving Services 13,898 1,174 64 1,042 10 16% 21 33% 33% 33 3,000 33 3,000 33 3,000 33 3,000 34 34 34 34 34 34 34										0 0%
Tavel & Moving Services 13,898 1,174 64 1,042 10 16% 21 33% 33 Booths - Toll, Parking 13,893 1,175 452 299 413 91% 39 9% 0 Refrigerators & Freezers - Service & Repair 13,875 1,176 80 915 28 35% 47 59% 5 Furniture - Used 13,857 1,177 52 1,156 29 56% 19 37% 4 Alternative Medicine 13,822 1,178 43 1,248 32 74% 10 23% 1 Personal Trainers 13,756 1,179 68 1,004 37 54% 26 38% 5 Fish & Seafood - Retail 13,365 1,180 49 1,190 33 67% 15 31% 1 Christmas Lights & Decorations 13,655 1,181 138 677 125 91% 13 9% 0 Investme		13,940	1,1/2	31	1,493	20	7 82%	5	15%	1 3%
Booths - Toll, Parking 13,893 1,175 452 299 413 91% 39 99% 0 0								21		
Refrigerators & Freezers - Service & Repair 13,875 1,176 80 915 28 35% 47 59% 5 Furniture - Used 13,857 1,177 52 1,156 29 56% 19 37% 4 Alternative Medicine 13,821 1,178 43 1,248 32 74% 10 23% 1 Personal Trainers 13,756 1,179 68 1,004 37 54% 26 38% 5 Fish & Seafood - Retail 13,681 1,180 49 1,190 33 67% 15 31% 1 Christmas Lights & Decorations 13,655 1,181 138 677 125 91% 13 9% 0 Investment Seminars 13,633 1,182 31 1,438 29 94% 2 6% 0 Wheel Chairs 13,510 1,183 97 820 83 86% 7 7% 7 Laser Eve Surgery		13,893	1,175	452	2 299		91%	39	9%	0 0%
Furniture - Used 13,857 1,177 52 1,156 29 56% 19 37% 4 Alternative Medicine 13,821 1,178 43 1,248 32 74% 10 23% 1 Personal Trainers 13,756 1,179 68 1,004 37 54% 26 38% 5 Fish & Seafood - Retail 13,681 1,180 49 1,190 33 67% 15 31% 1 Christmas Lights & Decorations 13,665 1,181 138 677 125 91% 13 9% 0 Investment Seminars 13,613 1,182 31 1,438 29 94% 2 6% 0 Wheel Chairs 13,610 1,183 97 820 83 86% 7 7% 7 Laser Eve Surgery 13,527 1,185 32 1,424 26 81% 4 13% 2 Legal Clinics 13,527 <t< td=""><td>Refrigerators & Freezers - Service & Repair</td><td>13,875</td><td>1,176</td><td>80</td><td>915</td><td>28</td><td>35%</td><td>47</td><td>59%</td><td>5 6%</td></t<>	Refrigerators & Freezers - Service & Repair	13,875	1,176	80	915	28	35%	47	59%	5 6%
Alternative Medicine 13,822 1,178 43 1,248 32 7,4% 10 23% 1 Personal Trainers 13,756 1,179 68 1,004 37 54% 26 38% 5 Fish 8 Seafood - Retail 1,80 49 1,190 33 6,7% 15 31% 1 Christmas Lights & Decorations 13,665 1,181 138 6,77 125 91% 13 9% 0 Investment Seminars 13,633 1,182 31 1,438 29 94% 2 6,6% 0 Investment Seminars 13,610 1,183 97 820 83 8,6% 7 7,7% 7 Laser Eye Surgery 13,595 1,184 32 1,424 26 8,1% 4 13% 2 Legal Clinics 13,527 1,185 32 1,424 15 4,7% 13 4,1% 4	Furniture - Used	13,857	1,177	52	2 1,156	29	56%	19	37%	
Fish & Seafood - Retail 13,681 1,180 49 1,190 33 67% 15 31% 1 Christmas Lights & Decorations 13,665 1,181 138 677 125 91% 13 9% 0 Investment Seminars 13,633 1,182 31 1,438 29 94% 2 6% 0 Wheel Chairs 13,610 1,183 97 820 83 86% 7 7% 7 Laser Eye Surgery 13,595 1,184 32 1,424 26 81% 4 13% 2 Legal Clinics 13,527 1,185 32 1,424 15 47% 13 41% 4		13,822	1,178	43	1,248	32	74%	10	23%	1 2%
Christmas Lights & Decorations 13,665 1,181 138 677 125 91% 13 9% 0 Investment Seminars 13,633 1,182 31 1,438 29 94% 2 6% 0 Wheel Chairs 13,610 1,183 97 820 83 86% 7 7% 7 Laser Eve Surgery 13,595 1,184 32 1,424 26 81% 4 13% 2 Legal Clinics 13,527 1,185 32 1,424 15 47% 13 41% 4										5 7%
Investment Seminars 13,633 1,182 31 1,438 29 94% 2 6% 0 Wheel Chairs 13,610 1,183 97 820 83 86% 7 7% 7 Laser Eye Surgery 13,595 1,184 32 1,424 26 81% 4 13% 2 Legal Clinics 13,527 1,185 32 1,424 15 47% 13 41% 4				49	1,190	33	67%			1 2%
Wheel Chairs 13,610 1,183 97 820 83 86% 7 7% 7 Laser Eye Surgery 13,595 1,184 32 1,424 26 81% 4 13% 2 Legal Clinics 13,527 1,185 32 1,424 15 47% 13 41% 4	Unristmas Lights & Decorations	13,665	1,181			125	91%		9%	0 0%
Laser Eve Surgery 13,595 1,184 32 1,424 26 81% 4 13% 2 Legal Clinics 13,527 1,185 32 1,424 15 47% 13 41% 4	Wheel Chaire	13,633	1,182	3.	7 1,438					0 0% 7 7%
Legal Clinics 13,527 1,185 32 1,424 15 47% 13 41% 4								/		2 6%
A) A		13,393		3:	1,424	15	47%			
Carpet & Rug Dealers - Used 13,502 1,186 54 1,135 46 85% 8 15% 0	Carpet & Rug Dealers - Used	13,502	1,186	54	1,424	46	85%		15%	0 0%

Personal Surgeone Canter Microbia. 1.040 1.105	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Controlled services of the control o		13,492	1,187	66	1,025	51	77%	15	23%	0	0%
Placemon Supremon Placemon 1.00								15		0	0%
Authorities 1,377		13,438	1,189	23	1,603	14	61%	9		0	0% 27%
Author 1,100 1,1		13,398	1,190	33	1,402	19	58%	12	15%	9	10/-
Description 1,458										1	1% 0%
March American 1,258 1,100 15 1,200 15 1,000 1										0	0%
March Service				50	1,182	44	88%	6		0	0%
Baccade Works 1.0.20		13,225	1,195	15	1,899	13		2		0	0%
Size A In Mary 1,120 1,1	Recreational Vehicles - Rent & Lease		1,196				47%	53	52%	1	1%
Career Supposed 1,125			1,197	52	1,156			8	15%	1	2%
Enchanger 13.55 1.50 1								25	29%	0	0%
Partiests	Cabinet Equipment & Supplies			3/		20		1/		0	0% 0%
Special Processing			1,200	18		17		1		0	0%
Bachery - No. 1								47		3	5%
Manufacters Asserts & Segmentations	Machinery - New	13,051	1,203	38	1,319	24		14		0	5% 0%
Sendbestry	Manufacturers Agents & Representatives	13,050	1,204	13	2,004	6		7	54%	0	l 0%
Carlot Abdition	Dating Service - Online	13,046	1,205	525	267	437	83%	81	15%	7	1%
Angeocharder		13,032	1,206	10	2,203	5	50%	5	50%	0	0%
Books Surviva A Endelly						83		9		1	1%
1.000			1,208	17	1,815			8		0	0%
Fig. Publisher 1,207			1,209	13	2,004	11	85%	1		1	8% 14%
Commons			1,210					- 2		2	
Load Information Services 12,005 1,210 58 1,006 21 36% 30 52% 30 30 52% 30 30 52% 30 30 52% 30 30 52% 30 30 30 52% 30 30 30 30 30 30 30 3		12,9/1						2	1%	1	1% 0%
Satellies Communication - Common Carrier 1.033 1.049 1.049 1.050			1 212	50	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			30		7	12%
Bathworn Accessives			1,213							7 R	1%
Employee Bentif Plans 1,207 1,216 17 575 169 969 5 38					900					3	4%
Public Unity Consultances		12,922	1,216	171	575	165		5		1	1%
Annual A Wildle Remord 12,447				95	835	63	66%	30		2	4% 1% 2% 3%
Feed Emailer	Animal & Wildlife Removal	12,847	1,218	40	1,285	28	70%		28%	1	3%
Accordance 1,275 1,22 50 599 39 579 30 43% 1,275 1,27	Feed Dealers		1,219				80%	2		0	0%
PAC Cemeleries, Cremathories & Supplies 12,759 1,222 17 1,915 12 718 4 24% Control of the Con										1	1%
Carpel & Rup Destributers A Braunfecturers 12,747 1,221 63 1,054 50 77% 11 17%		12,763	1,221	69	999	39	57%	30	43%	0	0% 6%
Safe & Ayusts	Pet Cemeteries, Crematories & Supplies	12,759	1,222			12	/1%	4		1	5%
Wheel Algorithms Farm & Asia Service - Auto 12,685 1,225 22 1,634 11 50% 11 50% 12 50%							79%	- 11		2	3%
Concrete - Restoration, Sealing & Cleaning				22	1,430					1	3% 3% 0%
Configuration 1.5			1,225	56	1,034	30		25	45%	1	2%
Chidenes & Family Enterlamment 12,593 1,228 101 805 55 54% 45 45% 62minol Regularization 12,512 1,228 50 1,182 36 77% 14 2,895 10 100	Digital Media		1,227		643					7	5%
Cambring Requested 12,512 1,229 50 1,182 36 726 14 289 11 11 11 12 13 13 13 14 15 14 15 15 15 15 15		12,593	1,228	101	805	55	54%	45	45%	1	5% 1%
Insurance - Senior Products				50	1,182	36	72%			0	0% 0%
Garments - Printing & Lettlering 12,466 1,232 345 335 96 28% 247 72%		12,511		2	3,185	2	100%	0	0%	0	0%
Santons Equipment & Supplies 12,389 1,233 7 2,446 6 86% 1 14%				17	1,815	14	82%	3	18%	0	0% 1%
Meet - Processing				345		96		247		2	1%
Vacht Charter Broker 12,358 1,268 23 1,603 12 52% 11 48%					2,446	6		1		0	0% 0%
Vacht Charter Broker 12,358 1,268 23 1,603 12 52% 11 48%		12,381	1,234	1/	1,815	8		20		0	0%
Door 8, Gate Operating Devices 12,349 1,237 27 1,514 17 63% 8 30% 12,355 1,238 90 860 50 55% 38 42% Driveway Installation, Paving & Repair 12,277 1,239 78 932 25 32% 47 60% Easement - Contractors 12,268 1,240 27 1,514 20 77% 6 6 22% Collided Equipment & Supplies 13,255 1,241 2 3,185 1 50% 1 50% Collided Equipment & Supplies 1,225 1,244 2 3,185 1 50% 1 50% Collided Equipment & Supplies 1,225 1,244 2 3,185 1 50% 1 50% Engines - Dissell 1,225 1,244 2 3,185 1 50% 1 50% Engines - Dissell 1,225 1,244 37 1,331 25 68% 1 2 32% Engines - Dissell 1,225 1,244 37 1,331 25 68% 1 2 32% Engines - Dissell 1,244 37 1,331 25 68% 1 2 32% Engines - Dissell 1,244 37 1,331 25 68% 1 2 32% Engines - Dissell 1,244 37 1,331 25 68% 1 2 32% Engines - Dissell 1,244 37 1,331 25 68% 1 2 32% Engines - Dissell 1,244 37 1,331 25 68% 1 2 32% Engines - Dissell 1,244 37 1,331 25 68% 1 2 32% Engines - Dissell 1,244 37 1,331 25 68% 1 2 32% Engines - Dissell 1,244 37 1,331 25 68% 1 2 32% Engines - Dissell 1,244 37 1,331 2 5 68% 1 2 32% Engines - Dissell 1,244 37 1,331 2 5 68% 1 2 32% Engines - Dissell 1,244 37 1,331 2 5 68% 1 2 32% Engines - Dissell 1,244 37 1,244 37 1,331 2 5 68% 1 2 3 3 2 2 Engines - Dissell 1,244 37 1,244 37 1,331 2 5 68% 1 2 3 2 2 2 2 2 2 2 2		12,300		93	1 603	12	52%			0	0%
Valet Service 12,335 1,238 90 860 50 56% 38 42% Driveway Installation, Paving & Repair 12,277 1,239 78 932 25 32% 47 60% Easement - Contractors 12,268 1,240 27 1,514 20 74% 6 22% Driveway Installation, Paving & Repair 1,2258 1,241 2 3,185 1 50% 1 50% School, Information 12,258 1,241 2 3,185 1 50% 1 50% School, Information 12,258 1,241 2 3,185 1 50% 1 50% School, Information 12,258 1,244 2 1,636 18 82% 3 1 14% Expired - Driveway Installation, Paving & Repair 1,2258 1,244 2 1,636 18 82% 3 1 14% Driveway Installation, Paving & Repair 1,248 2 1,636 18 82% 3 1 14% Driveway Installation, Paving & Repair 1,248 2 1,636 18 82% 3 1 14% Driveway Installation, Paving & Repair 1,248 2 1,636 18 82% 3 1 14% Driveway Installation, Paving & Repair 1,248 2 1,636 18 82% 3 1 14% Driveway Installation, Paving & Repair 1,248 2 1,636 18 82% 3 1 14% Driveway Installation, Paving & Repair 1,248 1 1,245 1,245 1 1,245 1 1,245 1 1,245 1 1,245 1 1,245 1 1,245 1 1,245 1 1,245 1 1,245 1 1,245 1,245 1 1,245 1 1,245 1 1,245 1 1,245 1 1,245 1 1,245 1 1,245 1 1,245 1 1,245 1 1,245 1,245 1 1,245 1 1,245 1 1,245 1 1,245 1 1,245								8		2	0% 7% 2% 8%
Environment 12,277 1,239 78 932 25 32% 47 60%		12,335		90	860	50	56%	38	42%	2	2%
Basement - Contractors	Driveway Installation, Paving & Repair			78	932					6	8%
School Information 12,255 1,242 22 1,634 18 82% 3 14%			1,240	27	1,514	20	74%	6		1	4% 0%
Screen Repair 12,229 1,243 34 1,386 12 35% 21 62%		12,258		2	3,185	1		1		0	0%
Engines - Diesel 12,218 1,244 37 1,331 25 68% 12 32% Parking Area Maintenance & Marking 12,191 1,245 18 1,775 9 50% 8 44% Mobile Telephone Service 12,049 1,246 152 622 109 72% 41 2.7% Tuck Pointing 12,049 1,246 152 622 109 72% 41 2.7% Assisted Living & Adult Family Homes 12,003 1,247 12 2,075 6 50% 5 42% Assisted Living & Adult Family Homes 12,007 1,248 30 1,458 22 73% 7 2.3% Simimera & Accessories 11,978 1,249 112 768 66 59% 44 3.9% Distributing Service - Circular, Sample 11,919 1,250 18 1,775 9 50% 9 50% Health Care - Staffing 11,919 1,250 18 1,775 9 50% 9 50% Clinics - Pain Management 11,887 1,252 19 1,743 12 6.5% 5 2.6% Clinics - Pain Management 11,887 1,252 19 1,743 12 6.5% 5 2.6% Dryer Vent Cleaning 11,880 1,253 15 1,899 12 80% 3 2.0% Dryer Vent Cleaning 11,820 1,244 7 2,446 2 2.9% 4 5.7% Stumming Pool Manufacturers & Distributors 11,815 1,255 109 781 99 91% 9 8% Attorneys & Lawyers - Business Law Corporation/Partnership 11,794 1,256 15 1,899 10 6.7% 5 3.3% Attorneys & Lawyers - Business Law Corporation/Partnership 11,794 1,256 15 1,899 10 6.7% 5 3.3% Attorneys & Lawyers - Business Law Corporation/Partnership 11,794 1,256 15 1,899 10 6.7% 5 3.3% Attorneys & Lawyers - Business Law Corporation/Partnership 11,794 1,256 15 1,899 10 6.7% 5 3.3% Attorneys & Lawyers - Business Law Corporation/Partnership 11,794 1,257 68 1,004 2.8 41% 40 40 5.9% Part & Corporation/Partnership 11,794 1,257 68 1,004 2.8 41% 40 40 40 40 40 40 40 4		12,255	1,242	22	1,634			3		1	5% 3%
Parking Area Maintenance & Marking 12,191 1,245 18 1,775 9 50% 8 44%		12,229	1,243	34	1,386	12	35%		62%	1	3%
Mobile Telephone Service 12,049 1,246 152 6.22 109 72% 41 27% 12 2,075 6 5.0% 5 4.2% 12,038 1,247 12 2,075 6 5.0% 5 4.2% 12,038 1,247 12 2,075 6 5.0% 5 4.2% 12,038 1,247 12 2,075 6 5.0% 5 4.2% 12,038 1,247 12 2,075 6 5.0% 5 4.2% 12,038 1,249 112 768 66 6 5.9% 44 3.9% 3.2%	Circuitts - Diesel	12,218	1,244	37	1,331	25		12	32%	0	0% 6%
Tuck Pointing 12,038 1,247 12 2,075 6 50% 5 42% Assisted Living & Adult Family Homes 12,007 1,248 30 1,458 22 73% 7 23% Swimwear & Accessories 11,978 1,249 112 768 66 59% 44 39% Distributing Service - Circular, Sample 11,919 1,250 18 1,775 9 50% 9 50% Health Care - Staffing 11,903 1,251 13 2,004 5 38% 8 62% Clinics - Pain Management 11,887 1,252 19 1,743 12 63% 5 26% Agricultural Services 11,880 1,253 15 1,899 12 63% 3 20% Dryer Veht Cleaning 11,815 1,255 15 1,899 12 80% 3 20% Swimming Pool Manufacturers & Distributors 111,815 1,255 109 781 99						100		8		1	1%
Assisted Living & Adult Family Homes 12,007 1,248 30 1,458 22 73% 7 23% Swimwer & Accessories 11,978 1,249 112 768 66 59% 44 39% Distributing Service - Circular, Sample 11,919 1,250 18 1,775 9 50% 9 50% Health Care - Staffing 11,903 1,251 13 2,004 5 38% 8 62% Clinics - Pain Management 1,887 1,252 19 1,743 12 63% 5 26% Agricultural Services 11,887 1,252 19 1,743 12 63% 5 26% Dryer Vent Cleaning 11,880 1,253 15 1,899 12 83% 3 20% Dryer Vent Cleaning 11,810 1,254 7 2,446 2 2.9% 4 5.7% Swimming Pool Manufacturers & Distributors 11,815 1,255 109 781 99 91% 9 8% Actorneys & Lawyers - Pusiness Law/Corporation/Partnership 11,794 1,256 15 1,899 10 67% 5 33% Aquartums - Dealers 11,774 1,258 15 1,899 5 33% 10 67% Barbecue Equipment & Supplies 11,760 1,259 38 1,319 20 53% 16 42% Controls, Compact Disc, & DVD Clubs 11,733 1,261 132 698 91 69% 34 26% Borcel and Family Management 1,784 1,263 7 2,446 2 2.9% 5 71% Book, Compact Disc, & DVD Clubs 11,718 1,263 7 2,446 2 2.9% 5 71% Book, Compact Disc, & DVD Clubs 11,718 1,263 7 2,446 2 2.9% 5 71% Brorel and Engain & Refinish 11,704 1,264 7 2,446 2 2.9% 5 71% Brorel and Engain & Refinish 11,704 1,264 7 2,446 2 2.9% 5 71% Brorel and Engain & Refinish 11,704 1,264 7 2,446 2 2.9% 5 71% Brorel and Engain & Refinish 11,704 1,264 7 2,446 2 2.9% 5 71% Brorel and Engain & Refinish 11,704 1,264 7 2,446 2 2.9% 5 71% Brorel and Engain & Refinish 11,704 1,264 7 2,446 2 2.9% 5 71% Brorel and Engain & Refinish 11,704 1,264 7 2,446 2 2.9% 5 71% Brorel and Engain & Refinish 11,704 1,264 7 2,446 2 2.9% 5 71% Brorel and Engain & Refinish 1,704 1,264 7 2,446 2 2.9%			1,245		2 022	109	7.2% 50%	41	47%	2	8%
Swimmer & Accessories 11,978 1,249 112 768 66 59% 44 39%			1,248	30	1,458	22	73%	7	23%	1	3%
Distributing Service - Circular, Sample 11,919 1,250 18 1,775 9 50% 9 50%					768			44		2	3% 2%
Health Care - Staffing					1,775	9		9		0	0%
Clinics - Pain Management 11,887 1,252 19 1,743 12 63% 5 26%	Health Care - Staffing	11,903	1,251	13	3 2,004	5	38%	8	62%	0	0%
Driver Vent Cleaning 11,820 1,254 7 2,446 2 29% 4 57%	Clinics - Pain Management	11,887	1,252	19	1,743	12	63%	5	26%	2	11%
Swimming Pool Manufacturer's & Distributors 11,815 1,255 109 781 99 91% 9 8%				15		12		3		0	0%
Attorneys & Lawyers - Business Law/Corporation/Partnership 11,794 1,256 15 1,899 10 67% 5 33% Aquariums - Dealers 11,779 1,257 68 1,004 28 41% 40 59% 11,779 1,257 68 1,004 28 41% 40 59% 10 67% 11,779 1,257 68 1,004 28 1		11,820	1,254		2,446	2		4		1	14%
Aguariums - Dealers 11,779 1,257 68 1,004 28 41% 40 59% Plano & Organ Moving 11,774 1,258 15 1,899 5 33% 10 67% Barbecue Equipment & Supplies 11,760 1,259 38 1,319 20 53% 16 42% Control Sys & Regulators 11,746 1,260 7 2,446 6 86% 1 14% Book, Compact Disc, & DVD Clubs 11,733 1,261 132 698 91 69% 34 26% Porcelain Enamel Repair & Refinish 11,725 1,262 20 1,703 11 55% 7 35% Sales Training 11,718 1,263 7 2,446 2 29% 5 71% Personnel Consultants 11,704 1,264 7 2,446 0 0% 5 71% Tractor Equipment & Parts 11,686 1,265 35 1,369 26 74% <t< td=""><td>Attornove & Lawyers - Business Law/Comparation/Dartmoret</td><td></td><td></td><td></td><td></td><td></td><td></td><td>9</td><td></td><td>1</td><td>1% 0%</td></t<>	Attornove & Lawyers - Business Law/Comparation/Dartmoret							9		1	1% 0%
Plano & Organ Moving 11,774 1,258 15 1,899 5 33% 10 67%	Aquariums - Dealers		1,250	15				3		0	0%
Barbecue Equipment & Supplies 11,760 1,259 38 1,319 20 53% 16 42%						5				0	0%
Control Sys & Regulators 11,746 1,260 7 2,446 6 86% 1 14% Book, Compact Disc, & DVD Clubs 11,733 1,261 132 698 91 69% 34 26% Porcelain Enamel Repair & Refinish 11,725 1,262 20 1,703 11 55% 7 35% Sales Training 11,718 1,263 7 2,446 2 29% 5 71% Personnel Consultants 11,704 1,264 7 2,446 2 29% 5 71% Tractor Equipment & Parts 11,666 1,265 35 1,369 26 74% 9 26% Savings & Loan Associations 11,666 1,266 21 1,660 18 86% 3 14% Shopping Service - Personal 11,671 1,268 89 868 36 40% 49 55% Packaging Service 11,631 1,268 55 1,118 34 62% <			1,250			20				2	5%
Book, Compact Disc., & DVD Clubs 11,733 1,261 132 698 91 69% 34 26% Porcelain Enamel Repair & Refinish 11,725 1,262 20 1,703 11 55% 7 35% Sales Training 11,718 1,263 7 2,446 2 29% 5 71% Personnel Consultants 11,704 1,264 7 2,446 0 0% 5 71% Tractor Equipment & Parts 11,686 1,265 35 1,369 26 74% 9 26% Savings & Loan Associations 11,666 1,266 21 1,660 18 86% 3 14% Shopping Service - Personal 11,647 1,267 89 868 36 40% 49 55% Packaging Service 11,631 1,268 55 1,118 34 62% 19 35%		11.746		7	2,446	6	86%	1	14%	0	0%
Porcelain Enamel Repair & Refinish 11,725 1,262 20 1,703 11 55% 7 35%	Book, Compact Disc, & DVD Clubs		1,261	132	698	91	69%	34		7	5% 10%
Sales Training 11,718 1,263 7 2,446 2 2.9% 5 7.1% Personal Consultants 11,1704 1,264 7 2,446 0 0% 5 7.1% Tractor Equipment & Parts 11,666 1,265 35 1,369 26 7.4% 9 26% Savings & Loan Associations 11,660 1,266 21 1,660 18 86% 3 14% Shopping Service - Personal 11,647 1,267 89 868 36 40% 49 55% Packaging Service 11,631 1,268 55 1,118 34 62% 19 35%	Porcelain Enamel Repair & Refinish	11,725			1,703		55%		35%	2	10%
Personnel Consultants 11,704 1,264 7 2,446 0 0% 5 71% Tractor Equipment & Parts 11,686 1,265 35 1,369 26 74% 9 26% Savings & Loan Associations 11,666 1,266 21 1,660 18 86% 3 14% Shopping Service - Personal 11,647 1,267 89 868 36 40% 49 55% Packaging Service 11,633 1,268 55 1,118 34 62% 19 35%	Sales Training	11,718	1,263		2,446	2	29%		71%	0	0%
Savings & Loan Associations 11,666 1,266 21 1,660 18 86% 3 14% Shopping Service - Personal 11,647 1,267 89 868 36 40% 49 55% Packaging Service 11,633 1,268 55 1,118 34 62% 19 35%	Personnel Consultants	11,704	1,264	7	2,446	0	0%	5	71%	2	29%
Packaging Service 11,633 1,268 55 1,118 34 62% 19 35%						26		9		0	0%
Packaging Service 11,633 1,268 55 1,118 34 62% 19 35%			1,266	21	1,660	18	86%	3		0	0% 4%
			1,267	89	868	36	40%			4	
	Packaging Service Notaries Public	11,633	1,268	55 16	1,118	34	62% 38%	19	35% 56%	2	4%
VOCATIONS Y DIVIDED VOCATION VOCATI						b		- 9		1	6% 0%
Reduit Instruction	Aircraft Charter, Rental & Lease					16		10		0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Tools - Electric	11,557	1,272	34	1,386	24	71%	10	29%	0	0 0%
Shoes - Wholesale & Manufacturers	11,548	1,273	97	820	88	91%	8	8%	1	1 1% 2 3%
Religious Goods	11,544	1,274	78	932	33	42%	43	55%	2	3 6%
Bed Bug Removal Photography Sales	11,497 11,489	1,275 1,276	52 123	1,156 731	24 62	46% 50%	25 50	48% 41%	3	1 9%
Skylights	11,459	1,277	14	1,958	7	50%	7	50%	11	0 0%
Consultant - Planning	11,451	1,278	22	1,634	8	36%	10		4	4 18%
Videoconferencing Services	11,409	1,279	45	1,230	44	98%	1	2%	0	0 0%
Brick - Concrete, Pumice	11,362	1,280	40	1,285	11		28		1	1 3%
Tile - Non-Ceramic - Contractors & Dealers	11,332	1,281	35	1,369	16		17		2	2 6%
Lights Bulbs & Tubes Attorneys & Lawyers - Social Security & Disability	11,282 11,266	1,282 1,283	59 4	1,078 2,813	42	71% 100%	16	27% 0%	1	2 6% 1 2% 0 0%
Printing Supplies	11,263	1,284	81	906	70		10	12%	1	1 1%
Shoes - Custom Made	11,253	1,285	322	370	47	15%	190	59%	85	
Soliciting Organizations	11,252	1,286	31	1,438	12	39%	11	35%	8	8 26%
Television & Radio Parts - Retail	11,234	1,287	110		41	37%	69		0	0 0%
Toys - Wholesale & Manufacturers	11,222	1,288	104	794	84	81%	15	14%	5	5 5% 3 25%
Foreign Currency Exchange Broker	11,219	1,289	12	2,075	21	75% 81%	<u>U</u>	0% 19%	3	0 0%
Doors - Installation Electric Equipment & Supplies - Wholesale	11,194 11,192	1,290 1,291	26 25	1,539 1,557	9	36%	10	40%	6	6 24%
Pianos	11,143	1,292	23	1,603	16	70%	6	26%	1	1 4%
Computers - Rent & Lease	11,133	1,293	449	301	447	100%	1	0%	1	1 0%
Mulches	11,112	1,294	26	1,539	17	65%	8	31%	1	1 4%
Insurance - Medicare Services	11,089	1,295	26 25 29	1,557	16 21	64%	8	32%	1	1 4%
Data Systems - Consultants & Designers	11,074	1,296					. 7	24%	1	1 3%
Police Equipment	11,061	1,297	43	1,248	39	91% 72%	4	9% 28%	0	0 0%
Religious Organizations Pipe Line, Oil & Gas Wholesaler & Distributors	11,053 11,025	1,298 1,299	29 117	1,475 751	21 101	72% 86%	16		<u> </u>	0 0%
News Service	10,986	1,300	40	1,285	24	60%	13	33%	3	3 8%
Fire Damage Restoration	10,949	1,301	21	1,660	18	86%	3	14%	0	0%
Inventors	10,936	1,302	10	2,203	4	40%	6	60%	0	0 0% 0 0% 1 2%
Patio Equipment & Supplies	10,926	1,303	42		31	74%	10	24%	1	1 2%
Sauna Equipment & Supplies	10,916	1,304	20	1,703	7	35%	11	55%	2	2 10%
Printers - Business Forms	10,912	1,305	39		26 14		8	21%	5	5 13% 2 8%
Marble - Cultured Recreation Centers	10,882 10,881	1,306 1,307	25 58	1,557 1,086	38	66%	19	36% 33%		1 2%
Videotape, CD, & DVD Duplication & Transfer Services	10,853	1,308	27	1,514	15	56%	12	44%	0	0 0%
Towers	10,829	1,309	38	1,319	16	42%	21		1	1 3% 0 0% 3 5%
Computers - Cable & Installation	10,810	1,310	23	1,603	17	74%	6	26%	0	ა 0%
Cargo & Freight Containers	10,792	1,311	55 17	1,118	23 13	42%	29	53%	3	3 5%
Office & Desk Space Rental Service	10,771	1,312				76%	- 4	24%	0	0 0%
Data Recovery Foreclosure Rescue	10,732 10,727	1,313	71 14	983 1,958	48	68% 43%	22	31% 43%	2	1 1% 2 14%
Teeth Whitening Services	10,720	1,314 1,315	172	574	130	76%	41	24%	1	1 1%
Holistic Practitioners	10,710	1,316	12	2,075	10	83%	0	0%	2	2 17%
Weed Control Service	10,692	1,317	43	1,248	41	95%	2	5%	0	0 0% 1 3%
Educational Materials - Home Schooling	10,683	1,318	36	1,349	20	56%	15	42%	1	
Environmental Testing & Consulting	10,661	1,319	13	2,004	28	23% 70%	7	54% 28%	3	3 23% 1 3%
Petroleum Products Mailing Machines & Equipment	10,640 10,613	1,320 1,321	40 160	1,285 601	153	96%	7	4%	1	0 0%
Billiard Equipment & Supplies	10,610	1,322	23	1,603	13	57%	9	39%	1	1 4%
Vacuum Cleaners - Supplies & Parts	10,599	1,323	35	1,369	28	80%	7	20%	0	0 0%
Nutritionists	10,598	1,324	33	1,402	23	70%	9	27%	1	
DVD sales & service	10,576	1,325	343		26	8%	205	60%	112	
Air Ambulance Service	10,561	1,326	14	1,958	11	79%	3	21%	0	0 0%
Facility Maintenance	10,543 10,541	1,327 1,328	15 18	1,899 1,775	<u>5</u>	33% 72%	10	67% 28%	0	0 0%
Aircraft Parts & Supplies Furniture - Unfinished	10,516	1,329	58	1,086	31	53%	19			8 14%
Upholstery Fabrics - Retail	10,515	1,330	30	1,458	13	43%	16	53%	1	1 3%
Lifts	10,497	1,331	14	1,958	10	71%	4	29%	0	0 0%
Hair Weaving	10,473	1,332	81	906	30	37%	41		10	
Fire Extinguishers	10,467	1,333		2,446		86% 72%	0	0% 25%	1	1 14%
Computers - Security Equip & Systems	10,466 10,444	1,334 1,335	69 21	999 1,660	50 17		17	25% 19%	2	2 3% 0 0%
Tools - Rent Insurance Services - Commercial	10,444	1,335 1,336		2,075	1/	81% 100%	<u>4</u>	19%	0	0 0%
Western Apparel	10,432	1,337	12 55	1,118	49	89%	6	11%	0	0 0%
Theaters	10,418	1,338	154	616	106	69%	46	30%	2	2 1%
Oxygen	10,413	1,339	19	1,743	14	74%	5	26%	0	0 0% 1 2%
Motor Homes	10,410	1,340	41	1,273	33	80%	7	17%	1	1 2%
Waste Containers	10,391	1,341	151		131	87% 69%	20	13%	0	0 0%
Greeting Cards - Retail	10,382	1,342	55 81	1,118 906	38 55	69% 68%	17 22	31% 27%	0	0 0% 4 5% 1 2%
Medical Imaging Services Auto Diagnostic Service	10,380 10,370	1,343 1,344	81 41	1,273	29	58% 71%	22	27%	4	1 2%
Paper Products	10,368	1,345	17		5	29%	12		0	0 0%
Consultants - Medical	10,315	1,346	20	1,703	14	70%	4	20%	2	2 10%
Auto Appraisers	10,312	1,347	21	1,660	18	86%	1	5%	2	2 10%
Global Positioning Systems	10,304	1,348	59	1,078	49	83%	10	17%	0	0 0%
Auto Lube & Oil - Mobile	10,287	1,349	151	627	103	68%	45	30%	3	3 2%
Homeopaths Creat Scholarship Singnoid Aid Sinder Consider	10,276	1,350	5	2,657	3	60%	2	40%	24	0 0% 4 44%
Grant - Scholarship - Financial Aid Finder Service Landscape Lighting	10,267	1,351 1 352	55 22	1,118 1 634	20	36% 55%	11	20% 45%	24	0 0%
Hardware - Wholesale & Manufacturers	10,263 10,245	1,352 1,353	22 39	1,634 1,304	12 37	55% 95%	7	5%	n	0 0%
Pet Supplies & Foods - Wholesale	10,236	1,354	76	944	65		9	12%	2	2 3%
				2,134	0		1		0	0 0%
Veterans & Military Organizations House Furnishings & Services	10,232 10,225	1,355 1,356	11 68	1,004	44	82% 65%	11	18% 16%		3 19%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Office Supplies - Sale by Telemarketing	10,199	1,357	55	1,118	40	73%	15	27%	0	0%
Professional Fundraiser	10,173	1,358	37		25	68%	12		0	0%
Yacht Brokers Concierge Services	10,170 10,148	1,359	29 19	1,475	16	55% 32%	13 12	45% 63%	1	0% 5%
Diamond Buyers	10,147	1,360 1,361	3	2,972	1	33%	2	67%	0	0%
Tile & Marble	10,140	1,362	46	1,220	23	50%	20	43%	3	0% 7% 3%
Swimming Pools - Private	10,136	1,363	67		33 12	49%	32	48%	2	3%
Glass - Block Covers - Protective	10,075 10,065	1,364	14 108		12 77	86% 71%	22	14% 20%	0	0%
Merchandising Service	10,065	1,365 1,366	27		13	48%	13	48%	1	8% 4%
Carpet & Rug Cleaning Equipment& Supplies	10,032	1,367	19		10	53%	4	21%	5	26%
Contractor - Metal Roofing	10,020	1,368	17	1,815	14	82%	3	18%	0	0%
Tax Reporting Service	10,007	1,369	29	1,475	3	10%	21		5	17%
Material Handling Equipment	10,000	1,370	11		10		1	9%	0	0%
Appliances - Major - Rent & Lease Sports Bar	9,984 9,974	1,371 1,372	73 61		53	73% 44%			1	1% 0%
Irrigation Consultants	9,969	1,373	29	1,475	27 17	59%	9	31%	3	10%
Animal Insemination - Artificial	9,958	1,374	16	1,852	2	13%	14	88%	0	0%
Consultants - Automobile Purchase	9,936	1,375	51	1,169	44		7	14%	0	0%
Plumbing - Renovation & Repair	9,914	1,376	45	1,230	20	44%	23	51%	2	4%
Hardscapes	9,900	1,377	22		12		10		0	0%
Job Listing & Advisory Services - Advanced Fee	9,894 9,890	1,378	24	1,582	12 14	52%	10	42%	2	8% 4%
Contractor - Decorative & Specialty Concrete Referral - Debt Relief Services	9,888	1,379 1,380	27 18	1,514 1,775	7	11%	12 13	72%	3	17%
MRI (Magnetic Resonance Imaging)	9,846	1,381	38	1,319	32	84%	5	13%	1	3%
Animal Registration & Identification	9,844	1,382	15	1 200	11	73%	4	27%	0	0%
Clinics - Sleep Centers	9,819	1,383	50	1,182	34		15	30%	1	0% 2% 0%
Toilets - Portable	9,815	1,384	23	1,6031	14	61%	9	39%	0	0%
Outdoor Kitchens Gates	9,814 9,808	1,385	45 34	1,230	27 19	60% 56%	15 15	33%	3	7% 0%
Gates Trailer Hitches	9,808	1,386 1,387	34 54	1,386 1,135	41		13		0	0%
Commodity Brokers	9,760	1,388		2,551	2	33%	4	67%	0	0%
Petroleum	9,758	1,389	11	2,134	9	82%	2	18%	0	0%
Genealogy Services	9,748	1,390	84	892	81		2	2%	1	1%
Fire Protection Contractor	9,741	1,391	15 72	1,899	8	53%		47%	0	0% 1%
Auto Dealers - Online	9,710 9,701	1,392	72 19	972	53 15	74% 79%	18	25% 21%	1	1% 0%
Desktop Publishing Magazine Sales by Mail	9,645	1,393 1,394	131		93	71%	28		10	8%
Crane Service	9,609	1,395	3	2,972	1	33%	20	67%	0	0%
Shuttle Bus	9,586	1,396	101	. 805	46	46%	54	53%	1	1%
Auto Repair - Maintenance	9,573	1,397	385	331	217	56%	163	42%	5	1%
Barber Schools	9,562	1,398	23		14		9	39%	0	0%
Nursery Stock Dealers	9,541	1,399	88	870	31	35%	57	65%	0	0% 10%
Youth Organizations & Centers Electric Motors - Supplies & Parts	9,516 9,508	1,400 1,401	30	1,458	20 12	67% 75%	- 7	23% 19%	3	6%
Marine Electronic Equipment & Supplies	9,484	1,402	16 25	1,557	19	76%	5	20%	1	4%
Stables	9,473	1,403	16		8	50%	7	44%	1	6%
Trailers - Equipment & Parts	9,463	1,404	18	1,775	15	83%	3	17%	0	0%
Advertising - Newspaper	9,448	1,405	47	1,207	34		10		3	6%
Candy & Confectionery - Wholesale & Manufacturers	9,431	1,406	26		18		8	31%	0	U%
Glass - Beveled, Carved, Ornamental Welding Equipment & Supplies	9,429 9,404	1,407 1,408	20 30	1,703 1,458	16 14	80% 47%	<u>3</u>	15% 23%	1	0% 5% 30%
Office Records Stored	9,369	1,409	333	362	45		281		7	2%
Mold & Mildew Remediation	9,357	1,410	5	2,657	4	80%	1	20%	0	0%
Water Wells - Pumps Sales & Service	9,333	1,411	13	2,004	5	38%		54%	1	8%
Insurance - Fire & Flood Specialists	9,316	1,412	10			80%	1	10%	1	10%
Warehousing Services Boots	9,313 9,295	1,413 1,414	10 61	2,203	32	80% 52%		20%	0	0% 5%
Design & Build Contractor	9,295	1,414	17	1,066	32 R	52% 47%	20	53%	3 N	0%
Automation Systems & Equipment	9,276	1,416	117	751	112		5	4%	ol ol	0%
Vertical Blinds	9,273	1,417	26	1.539	17	65%	8	31%	1	4%
Party Facilities	9,272	1,418	51		25		24		2	4%
Oil Royalties	9,272	1,418	11	2,134	6	55%	5	45%	0	0%
Appliances - Installation Insurance - Viatical	9,269 9,268	1,420 1,421	46 25	1,220 1,557	17 16	37% 64%	29 8		0	0% 4%
Designers - Apparel	9,255	1,421	134	689	49		82		3	2%
Bankruptcy Assistance & Services	9,237	1,423	39		12	31%	26	67%	1	2% 3% 7%
Auto Air Conditioning	9,221	1,424	28	1,493	14	50%	12	43%	2	7%
Debt Relief Services (Non-compliant with FTC Rule)	9,214	1,425	185	543	62	34%	102	55%	21	11%
Coffee & Tea Shape	9,208	1,426	26	1,539	16 108	62%	10	38% 21%	0	0%
Coffee & Tea Shops Fruits & Vegetables - Retail	9,185 9,165	1,427 1,428	140		108 31	77% 63%	29 16		3	2% 4%
Traffic & Parking Consultants	9,163	1,428	73		67		10	8%	2	0%
Appliances - Small - Supplies & Parts	9,160	1,430	66	1,025	46	70%	18	27%	2	3%
Music Distribution Service	9,157	1,431	170	580	137	81%	32	19%	1	1%
Ammunition & Reload Equipment & Supplies	9,116	1,432	63	1,054	24	38%	38		1	3% 1% 2% 0%
Commercial Painting Contractor	9,101	1,433	8	2,357	3	38%	5	63%	0	0%
Stair Builders	9,059	1,434	21		15	71%	6	29%	0	0% 0%
Exporters Pianos - Tuning & Repair	9,049 9,046	1,435 1,436	14		<u>8</u>	57% 82%	- 6	43%	0	9%
Medical Transcription	9,043	1,436	11	2,134	4	80%	1	20%	1	0%
Language Schools	9,040	1,438	26	1,539	16	62%	6	23%	4	15%
Laundries	9,031	1,439	139	673	57	41%	74	53%	8	6% 0%
Vinyl Flooring	9,028	1,440	19		13	68%	6	32%	0	0%
Insurance - Liability	9,025	1,441	16	1,852	12	75%	4	25%	ol	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Perfume - Wholesale & Manufacturers	8,992	1,442	34	1,386	17	50%	15	44%	2	6%
Fire Protection Consultants	8,975	1,443	15	1,899	3	20%	12		0	0%
Snowmobiles	8,973	1,444	66		48		18		0	0% 20%
Aircraft Servicing & Maintenance Fishing Tackle Dealers	8,962 8,960	1,445 1,446		2,203 1,156	33	70% 63%	17	10%	2	4%
Ski Equipment - Retail	8,958	1,447	54	1,135	39	72%	15	28%	0	0% 0%
Plating	8,943	1,448	19	1,743	9	47%	10	53%	0	0%
Scales	8,909	1,449	19 40	1,743	<u>8</u> 11	42% 28%	11	58%	0	0% 33%
Pet Fencing & Containment Systems Motorcycles - Customizing	8,904 8,893	1,450 1,451	33		11		16 13		13	33% 6%
Compliance Consulting	8,886	1,452	28	1,493	5	18%	22	79%	1	4%
Steel Distributors & Warehouses	8,886	1,452		2,657	2	40%	2	40%	1	20%
Food ServiceManagement	8,876	1,454	26		21		4	15%	1	4%
Bowling Photographers - Aerial	8,873 8,867	1,455 1,456	57 35	1,097 1,369	45 24	79% 69%	12	21%	0	0% 9%
Insured Property Replacement Service	8,865	1,457	157	610	157	100%		0%	0	0%
Tree Service - Pruning	8,843	1,458	18	1,775	5	28%	13	72%	0	0%
Home Health Services - Skilled	8,832	1,459	3	2,972	3	100%		0%	0	0%
Septic Tanks - Treatment Supplies	8,831	1,460	24	1,582	18		10	25%	0	0% 8%
Mediation Services Stamps - Collectors	8,827 8,827	1,461 1,461	39 24	1,304 1,582	17 22	92%	19	8%	3	0%
Exterior Structures - Barn Construction	8,825	1,463	11	2,134	5	45%	6	55%	0	0%
Food Brokers	8,794	1,464	13	2,004	8	62%	4	31%	1	8%
Pumps - Dealers	8,786 8,774	1,465	9	2,280	3	33% 73%	6	67%	0	0%
Telephone Answering Equipment & Systems Toner Cartridges	8,774 8,767	1,466 1,467			22 30	73% 52%	26		1	3% 3%
Basement - Finishing	8,760	1,468	13	2,004	8	62%	- 20	38%	0	0%
Food Plans	8,707	1,469	13 27	1,514	15	56%	12	44%	0	0% 0%
Outlets - Stores, Factory, Mills	8,670	1,470	66	1,025	41	62%	23	35%	2	3% 3% 0% 0%
Water Heaters - Dealers	8,667	1,471	40		34	85%		13%	1	3%
Home Automation Contractors - Ceiling	8,651 8,631	1,472 1,473	31 21	1,438 1,660	26 13	84% 62%		16% 38%	0	0%
Physicians & Surgeons - Anesthesiologists	8,604	1,474	61		39	64%	22	36%	0	0%
Laboratory Equipment & Supplies	8,599	1,475	17	1,815	13	76%	3	18%	1	6%
Water Works Contractors	8,586	1,476	19		11		8	42%	0	0% 6%
Deck Cleaning and Waterproofing Police & Fire Organizations	8,584 8,578	1,477 1,478	17	1,815 2,657	13	76% 40%		18%	1	40%
Consultant - Public Sector Planning	8,562	1,479	98	818	97	99%	1	1%	0	0%
Ice Cream & Frozen Desserts - Dealers	8,548	1,480	35	1,369	20		12	34%	3	0% 9%
Chimney Sweeper	8,546	1,481	26 12	1,539	10	38%	13	50%	3	12%
Student Exchange Programs	8,544	1,482	12	2,075	9	75%		25%	0	0%
Child Care - In Home Check Verification & Recovery Service	8,521 8,519	1,483 1,484	15		12			13%	1	7% 3% 0%
Massage Equipment & Supplies	8,515	1,485	31 36	1,349	29 26	72%	10	28%	0	0%
Surgical Centers	8,502	1,486	33	1,402	27	82%	ϵ	18%	0	0%
Attorneys & Lawyers - Wills, Trust & Probate	8,471	1,487	2	3,185	1	50%	1	50%	0	0% 0%
Fraternal Organizations Auto Bumpers, Guards & Grilles	8,457 8,454	1,488 1,489	11 23	2,134 1,603	20	73% 87%		27%	0	9%
Cabinet Maker	8,435	1,490	36	1,349	11	31%	24	67%	1	3%
Disability Access Equipment	8,394		36 23	1,603	19		4	17 70	0	0%
Leather Goods - Dealers	8,372	1,492	130		101		28		1	1%
Bar Coding Service Boat Renting & Leasing	8,372 8,371	1,492 1,494	57 49	1,097 1,190	57 25	100%	22	0%	0	0% 4%
Leadership Development	8,356	1,495	1	3,476	1	100%		0%	0	0%
Glassware - Wholesale & Manufacturers	8,354		48	1,200	21	44%	23	48%	4	0% 8%
Books - Wholesale	8,345	1,497	72 72	972	50 50	69%	21 20	. 29%	1	1% 3%
Mail Box Rental & Receiving	8,331	1,498				69%			2	
Airport Parking Reservations California Advance Fee Residential Loan Modification/Mortgage	8,302 8,281	1,499 1,500	36 170	1,349 580	20 24	56% 14%	16	70%	27	0% 16%
Contractor - Low Voltage Systems	8,280	1,501	5	2,657	2	40%	3	60%	0	0%
Electrical Power Systems (Residential & Commercial) - Backup	8,265	1,502	241	457	237		4	2%	0	0%
Tourists Attractions	8,244	1,503 1,504	74	960	51 27	69% 79%	23	31%	0	0%
Coffee Break Service & Supplies Picture Frames - Dealers	8,237 8,237	1,504 1,504	34 32		27			15%	2	6% 3%
Braids	8,225	1,504	32	1,424	17	52%	14	42%	2	6%
Online Shipping Broker	8,205	1,507	42	1,261	16	38%	26	62%	0	0%
Security Cameras	8,191	1,508	44		25		19		0	0%
Stump Removal & Grinding	8,182	1,509	11	2,134	4	36%	7	64%	0	0% 0%
Advertising - Outdoor Carpet & Rug Repair	8,181 8,175	1,510 1,511	12	2,075 2,813	1	50% 25%		50%	0	0%
Management Training	8,163	1,512		2,357	5	63%	3	38%	0	0%
Appliances - Small - Wholesale & Manufacturers	8,159	1,513	170	580	160	94%	g	5%	1	1%
Pharmacies - Specialty	8,131	1,514	55		54	98%	1	. 2%	0	0%
Charity - Children & Youth X-Ray Labs - Medical & Dental	8,130 8,124	1,515 1,516	13 55	2,004 1,118	12 40	92% 73%	15	. 8% 27%	0	0%
Pallets & Skids	8,117	1,517	1	3,476	1	100%	13	0%	0	0% 0% 5%
Kitchen Cabinet Refacing	8,112	1,518	20	1,703	12	60%		35%	1	5%
Drivers Education	8,102	1,519	19	1,743	11	58%	7	37%	1	5%
Flea Markets	8,071	1,520	31		15		12		4	13%
Parking Attendant Service Consultants - Telecommunication	8,053 8,024	1,521	114 55		97 46		17	15%	0	0% 0%
Lumber - Wholesale	8,024 8,016	1,522 1,523	55 14	1,958	8	57%		43%	0	0%
Home Owners Associations	7,999	1,524	74	960	55	74%	19		0	0%
Vacuum Equipment & Systems	7,990	1,525	34	1,386	23	68%		32%	0	0%
Drafting Services	7,988	1,526	11	2,134	6	55%	5	45%	0	0%

Physicians & Surgeons - Osteopathic-D.O. Recycling - Metal Saws Pet Day Care Charity - Animal Protection	7,980 7,959	1,527	15	1,899	13	0.00/				
Saws Pet Day Care Charity - Animal Protection				1,000	12	80%	3	20%	Pursue 0	0 0% 1 5% 1 3% 0 0%
Pet Day Care Charity - Animal Protection		1,528	19		8	42%	10	53%	1	. 5%
Charity - Animal Protection	7,957	1,529	29	1,475	15	52%	13	45%	1	3%
	7,939 7,936	1,530 1,531	19 40	1,743 1,285	14 35	74% 88%	5	26% 13%	0	0%
Uniform Supply Service	7,935	1,532	41		22		17	41%	2	0 0% 2 5% 0 0%
Saddlery & Harness	7,920	1,533			16	46%	19	54%	0	0%
Plants - Retail	7,917	1,534	35 44	1,241	16 36	82%	8	18%	0	0%
Plastics - Molders	7,916	1,535	6	2,551	5	83%	1	17%	0	0%
Denturist	7,860	1,536	16		14	88%	2	13%	0	0%
Irrigation Systems - Install/Design	7,848	1,537	18	1,775	13	72%	5	28%	0	0 0%
Health Resorts Molds	7,826	1,538	61		26	43% 63%	30	49% 38%	5	8%
Speech & Language Pathologists	7,791 7,783	1,539 1,540	19	2,357	14		<u>3</u>	26%	0	0%
Stone Setting	7,760	1,541	20		3	15%	15	75%	2	10%
Concrete Breaking, Cutting, Sawing	7,746	1,542	0	3,959	0	0%	0	0%	0	0%
Oil Tank Removal & Installation	7,727	1,543	3	2,972	2	67%	1	33%	0	0%
Beverages - Wholesale & Distribution	7,725	1,544	11	2,134	8	73%	3	27%	0	0%
Air Cargo & Package Express Service	7,724	1,545	33	1,402	9	27%	20	61%	4	1 12%
Womens Apparel - Wholesale & Manufacturers	7,723	1,546	36	1,349	9	25%	27	75%	0	0%
Automated Teller Machines	7,708	1,547	18		11			39%	0	0%
Watches - Wholesale & Manufacturers	7,679	1,548	37	1,331	27		9	24% 59%	1	3%
Beads Pestaurant Management	7,675 7,654	1,549 1,550	17 35	1,815 1,369	31	41% 89%	10	11%	0	0 0% 1 3% 0 0% 0 0%
Restaurant Management Boat Covers, Tops & Upholstery	7,654	1,550	30	1,369	13	43%	15	50%	2	2 7%
Self Defense	7,651	1,552	37	1 331	25	68%	12	32%	0	0%
Shopping Centers & Malls	7,634	1,553	32	1,424	12		18		2	6%
Records Management	7,627	1,554	4/	1,20/	41	87%	6	13%	0	6%
Occupational Health - Nursing Services	7,619 7,614	1,555 1,556	13 46	2,004	6	46%	6	46%	1	1 8%
E-Mail Marketing	7,614	1,556	46		10	22%	25	54%	11	24%
Grocers - Wholesale	7,609	1,557	9	2,280		89%	1	11%	0	0%
Dog Daycare	7,603	1,558	29	1,475	15	52%	14	48%	0	0%
Grout Resurfacing & Repair Transcription Service	7,600 7,597	1,559 1,560	13	2,004	5	38% 50%		50%	2	2 15% 0 0%
			18		13	72%	1	28%	0	0%
Floor Coatings - Epoxy/Polyurethane Inventory Service	7,586 7,584	1,561 1,562	10	1,775 3,476	13	100%	0	0%	0	0 0%
Collection Agencies - Government Loans	7,582	1,563	2	3,185	1	50%	1	50%	0	0%
Tourist Information	7,581	1,564	22		13	59%	8	36%	1	0%
Fuel Economizers	7,568	1,565	25	1,557	24	96%	0	0%	1	l 4%
Emergency Disaster Preparedness Equipment & Supplies	7,553	1,566	24	1,582	20	83%	4	17%	0	0%
Waterproofing Materials	7,550	1,567	12	2,075	9	75%	2	17%	1	1 8%
Employment Service - Virtual Assistant	7,544	1,568	10	2,203	9	90%	1	10%	0	0%
Pest Control Supplies & Equipment	7,520	1,569	15	1,899	12	80%	2	13%	1	0 0% L 7% 0 0%
Metal Finishers Flight School	7,517 7,517	1,570 1,570	19 13	1,743	4	21% 54%	15	79% 15%	0	210/
Batteries - Storage-Retail	7,502		41	1,273	25		15		1	1 31% 1 2%
Fur Business - Retail	7,492	1,573	17		15	88%	2	12%	0	0%
Modeling - Advance Fee	7,485	1,574	9	2,280	4	44%	4	44%	1	11%
Locksmiths Equipment & Supplies	7,477	1,574 1,575	28	1,493	16		9	32%	3	11%
Sawmills	7,468	1,576	2	3,185	1	50%	1	50%	0	0%
Oil Producers	7,467	1,577	21	1,660	8	38%	12	57%	1	0 0% 1 5% 1 10%
Landscape Contractors - Commercial	7,452	1,578	10	2,203	6	60%	3	30%	1	10%
Awards - Production & Engraving Fingerprinting	7,447 7,441	1,579 1,580	13 34		22	62% 65%	12	23% 35%	2	15%
Mosquito Control	7,441	1,581	12	2,075	11	92%	12	8%	0	0%
Oil Burners	7,423	1,582	26	1,539	17	65%	9	35%	0	ol 0%
Attorneys & Lawyers - Elder Law	7,419	1,582	1	3,476	1	100%	. 0	0%	Ö	0%
Trademark Agents & Consultants	7,411	1,584	15	1,899	12	80%	2	13%	1	1 7%
Surveillance Equipment, Sales & Service	7,402	1,585	27		16		7	26%	4	1 15%
Plumbers - Commercial	7,399	1,586	14	1,958	9	64%	4	29%	1	1 7% 0 0%
Smelters & Refiners - Precious Metals	7,398 7,394	1,587 1,588	15 52	1,899 1,156	13 42	87% 81%		13% 19%	0	1 0%
Sales & Order Books Pet Grooming - Mobile	7,394	1,588	10		42	40%	10	60%	0	0%
Hydraulic Equipment & Supplies	7,358	1,590	13		Α	62%	5	38%	n	0 0%
Van Conversions & Accessories	7,357	1,591	13	2,004	10		1	8%	2	15%
Utilities Underground - Locating	7,355	1,592	5	2,657	4	80%	î	20%	0	0%
Hats - Retail	7,354	1,593	76	944	46	61%	27	36%		3 4%
Consultants - Social Media	7,350	1,594	12		7	58%	3	25%	2	17%
Garage Organizers	7,349	1,595	8	2,357		63%		38%	0	0%
Water Supply Systems	7,333	1,596	27 37	1,514	15		10	37%	2	2 7% 0 0%
Physicians & Surgeons - Gastroenterology	7,330 7,324	1,597	27		29 11	78% 41%	16	22% 59%	0	0 0%
Wallpapers & Wallcoverings - Retail Floor Waxing, Polishing & Cleaning	7,324	1,598 1,599	- 27		11	83%	16	17%	0	0%
Freight Traffic Service	7,296	1,600	51		44		7	14%	n	0%
Farm Equipment - Repair & Parts	7,292	1,601	18	1,775	12	67%	6	33%	0	0%
Fish & Seafood - Wholesale	7,283	1,602	12	2,075	6	50%	5	42%	1	0 0% L 8%
Utility Submetering & Billing	7,280	1,603	68	1,004	51	75%	17	25%	0	0%
Tool & Die Makers	7,280	1,603	4	2,813	4	100%	0	0%	0	0%
Interior Decorators & Designers Supplies	7,261	1,605	43		22		6	14%	15	
Mailing Services - International	7,259	1,606	26	1,539	19	73%		27%	0	0 0%
Electrolysis Fiching Charters	7,235	1,607	5	2,657	2	40%		20%	2	
Fishing Charters Linen Supply Service	7,228 7,228	1,608 1,608	23 16		17 11	74% 69%	6	26% 31%	0	0 0%
Alternators & Generators - Auto Repair	7,228	1,610	38		22		12	34%	3	8%
	1,223	1,010	55	. 1,319	50	50%	13	J470	3	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to	
-	-				Cilipis Settieu	69%	Cilipis Not Settleu	8%	Pursue	3 23%
Insurance - Rental Annuities	7,214 7,211	1,612 1,613	13	2,004	9	100%	1	0%	3	0 0%
Glass, Mirror & Screen Companies	7,205	1,614	19	1,743	13	68%	6	32%	0	0 0%
Laundries - Self Service	7,197	1,615	19 100	809	48	48%	43	43%	9	9 9%
Referral - Doctor	7,194	1,616		924	59 28	75% 82%	19	24% 15%	1	1 1%
Insurance - Dental Organizing Services - Household & Business	7,191 7,176	1,617 1,618	34 12		28 10	83%	2	15%	1	0%
Safety & Rescue Equipment Sales & Services	7,176	1,618	12	2,075	2	17%	10	83%	Č	1 1% 1 3% 0 0% 0 0%
Swimming Pools & Hot Tubs	7,173	1,620	46 95	1,220	28 49	61%	17	37%	1	1 2% 0 0%
Sportswear - Wholesale & Manufacturers	7,152	1,621	95	835		52%	46	48%		0 0%
Student Housing Medical Diagnostic Testing Facilities	7,145 7,128	1,622 1,623	62 40		44 31	71% 78%	18 9	29% 23%		0 0%
Dock Builders	7,109	1,624	11	. 2,134	5	45%	5	45%	1	1 9%
Ranches	7,107	1,625	28		9	32%	19		0	0 0%
Lighting Consultants Trailors - Truck	7,107 7,095	1,625 1,627	12 11	2,075	3 7	25% 64%	5	42% 36%	4	4 33% 0 0%
Trailers - Truck Auto Dealers - Custom Design & Replica	7,093	1,628	23	1,603	11	48%	11	48%	1	11 4%
Foundries	7,082	1,629	9	2,280	1	11%	8	89%	0	0 0% 0 0% 2 5%
Scooters - Medical	7,059	1,630	32	1,424	27	84%	5	16%	0	0 0%
Lasers Topsoil	7,054 7,042	1,631 1,632	39 16		16 11	41% 69%	21	54% 31%		0 0%
Tropical Fish	7,027	1,633	16 85	888	71	84%	14	16%	ď	0 0%
Senior Housing/Living	7,016	1,634	13	2,004	9	69%	4	31%	C	0%
Skateboards & Equipment	7,006	1,635	63	1,054	37	59%	26	41%		0 0%
Lotteries - Foreign Computers - Multimedia	6,994 6,984	1,636 1,637		2,446	34	14% 59%	23	0% 40%	- 6	6 86% 1 2%
Orthopedic Appliances	6,962	1,638	25		24	96%	0	0%	1	1 4%
Comic Books	6,953	1,639	54	1,135	30	56%	20	37%	4	4 7%
Glaziers	6,944	1,640	7	2,446	6	86% 89%	1	14% 11%	0	0 0%
Machine Tools - Repair & Rebuild Traffic School	6,943 6,939	1,641 1,642	35	1,369 2,134	31	91%	4	11%		0 0%
Nuts - Edible	6,936	1,643	11 15	1,899	10 10	67%	3	20%		2 13%
Furnace Sales & Service	6,930	1,644	28	1,493	8	29%	17	61%	3	3 11%
Caskets	6,903	1,645	13	2,004	10	77%	2	15%	1	1 8%
Advertising - Telephone Autograph Dealers	6,898 6,893	1,646 1,647	105 25	792 1,557	59 10	56% 40%	19 13	18% 52%	27	7 26% 2 8%
Arborist	6,882	1,648	15 27	1,899	6	40%	7	47%	2	2 13% 5 19%
Training - Video Instruction Tapes	6,847	1,649			7	26%	15		5	
Economic Research & Analysis	6,840	1,650	4		2	50%	1	25%	1	1 25% 0 0%
Air Conditioning Systems - Cleaning Bartending Service	6,835 6,834	1,651 1,652	19 26	1,743 1,539	9	42% 35%	11 13	58% 50%	4	4 15%
Art Instruction & Schools	6,824	1,653	23	1,603	15	65%	6	26%	2	2 9%
Storm Windows & Doors - Repair	6,816	1,654	7	2,446	5	71%	2	29%	C	n 0%
Body Care Products Glass - Stained & Leaded	6,795 6,788	1,655 1,656	53 29	1,145	31 13	58% 45%	11 16	21% 55%	11	1 21%
Tile Sales	6,784	1,657	25	1,475	8	32%	14	56%	3	3 12%
Nurses	6,773	1,658	3	2,972	1	33%	2	67%	C	3 12% 0 0%
Mirrors	6,767	1,659	16		9	56%		44%		0 0%
Permanent Make Up Water Analysis	6,752 6,745	1,660 1,661	12 13	2,075	8 11	67% 85%	3	25% 15%	1	1 8% 0 0%
Barter & Trade Exchanges	6,724	1,662	24		11	46%	12	50%	1	1 4%
Eviction Service	6,720	1,663	33 19		27	82%	3	9%	3	3 9%
Manufactured Homes - Equipment & Parts	6,712	1,664	19	1,743	17	89%	1	5%	1	1 5%
Escort Service - Personal Judgment Recovery	6,711 6,705	1,665 1,666	18	2,972 1,775	7	33% 39%		67% 50%	2	0 0%
Swimming Instruction	6,700	1,667	46	1,220	26	57%	18	39%	2	2 4%
Invitations & Announcements	6,700	1,667	36	1,349	17	47%	17	47%	2	2 6%
Gymnasiums - Equipment & Supplies	6,700	1,667	20		11 33	55%	5	25%	4	4 20%
Auto Smog Inspection Wire & Cable - Electric	6,687 6,673	1,670 1,671	48 12		33	69% 42%	15 7	31% 58%		0 0%
Audio-Visual Equipment - Service & Repair	6,661	1,672	40	1,285	23	58%	16	40%	1	0 0% 1 3%
Window Tinting & Coating - Residential	6,652	1,673	10	2,203	6	60%	3	30%	1	1 10%
Convention Services & Facilities Roofing Equipment & Supplies	6,644 6,634	1,674 1,675	25 22		18	72% 32%	14	24% 64%	1	1 4%
Horse Breeders	6,629	1,676	7	2,446	1	14%	3	43%	3	1 5% 3 43%
Fiber Optics	6,615	1,677	27	1,514	20	74%	5	19%	2	2 7%
Lighting Fixtures - Wholesale & Manufacturers	6,601	1,678	12	2,075	9	75%	2	17%	1	1 8% 0 0%
Hydroponics - Equipment & Supplies Auto Race Cars	6,591 6,579	1,679 1,680	15 31	1,899	9	60% 55%		40% 39%	0	2 6%
Personal Security Guard Service	6,578	1,681	10	2,203	2	20%	7	70%		1 10%
Event Center	6,577	1,682	77	938	32	42%	41	53%	4	4 5%
Patio Cover	6,574	1,683	6		5	83%	1	17% 54%	0	0 0% 1 8%
Fireworks Oil Well Services	6,571 6,554	1,684 1,685	13	2,004	5	38% 0%	7	54% 100%	1	0%
Horse Training	6,552	1,686	16	1,852	10	63%	5	31%	1	1 6% 0 0%
Tile - Ceramic - Manufacturers & Distributors	6,551	1,687	13	2,004	7	54%	6	46%	C	0 0%
Balloons - Manned	6,546 6,546	1,688	45 45		14	31%	28	62% 58%	3	3 7%
Photo Booth Rentals Writer - Freelance	6,546 6,542	1,688 1,690	45 13		14 10	31% 77%		23%	5	5 11% 0 0%
Brand Development	6,536	1,691	7	2,446	6	86%	1	14%		n 0%
Fountains - Garden, Display	6,531	1,692	9	2,280	6	67%	3	33%	0	0 0%
Manufactured Homes - Rent & Lease	6,528 6,513	1,693 1,694	34 21	1,386 1,660	18	53% 38%	13 11	38% 52%	3	3 9% 2 10%
		1,6941	21	1,6601	8	38%	11	52%		
Musical Instruments - Repair Leather Clothing - Retail	6,512	1,695	49	1,190	22	45%	22	45%	-	5 10%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Wineries	6,478	1,697	31	1,438	16	52%	14	45%	1	3% 1% 5%
Internet-Based Telephone Service	6,475	1,698	162	598	154	95%		4%	1	1%
Fertility Specialists	6,469	1,699	20		12	60%		35%	1	5%
Attorneys & Lawyers - Civil Engineers - Electrical	6,464 6,456	1,700 1,701	- 6	2,551 2,813	3	50% 75%	1	. 17%	2	33%
Project Management	6,422	1,701	11	2,013	<u> </u>	55%		45%	0	0 0% 0 0% 0 0% 7%
Grant Writers	6,420	1,703	27		10	37%	17		0	0%
Concrete Construction Forms & Accessories	6,420	1,703	15 11	1,899	5	33%	9	60%	1	7%
Custom Framing	6,386	1,705	11		7	64%	4	36%	0	0%
Contractor - Crawl Space	6,382	1,706	3	2,972	3	100%	0	0%	0	0%
Boilers - Repair & Cleaning	6,377	1,707	15	1,899	8	53%		47%	0	0%
Shipping Room Supplies	6,376	1,708	17	1,815	10	53% 91%	8	47%	0	0 0%
Advertising - Television Publicity Service	6,341 6,330	1,709 1,710	11 21		10 16	76%	1	24%	- 0	0%
Foods - Dehydrated & Freeze-Dried	6,330	1,710	13	2,004	5	38%	8	62%	0	0%
Plasma Centers	6,328	1,712	13		9	69%	4	31%	0	0%
Sports Memorabilia	6,316	1,713	42	1,261	18	43%	17		7	17%
Child Support Enforcement	6,310	1,714	14	1,958	11	79%	3	21%	0	0%
Advertising - Radio	6,304	1,715	42		38	90%	4	10%	0	0%
Divorce Assistance	6,303	1,716	25	1,557	1	4%	23	92%	1	4%
Docks Table 2 Table 2	6,303	1,716	12	2,075	7	58%	5	42%	0	0%
Mold Consulting & Testing	6,289	1,718	5	2,657	4	80% 57%	1	20%	- 0	0%
Home Staging Vending Machines - Supplies & Parts	6,262 6,256	1,719	45	2,446	35	57% 56%		43%	- 0	0%
Golf Courses - Private	6,249	1,720 1,721	27	1,230 1,514	25 19	70%		30%	- 0	0%
Computer Printers Sales & Service	6,245	1,722	42		19	45%	23		- 0	0%
Lice Removal/Protection Services	6,212	1,723	16		13	81%	3	19%		0%
Concert Promoters & Consultants	6,207	1,724	33	1,402	15	45%	17	52%	1	
Baseball Clubs	6,201	1,725	24	1,582	10	42%	14	58%	0	0%
Buildings - Concrete	6,145	1,726	12		6	50%	6	50%	0	0%
Attorneys & Lawyers - DUI	6,137	1,727	1	3,476	0	0%	1	100%	0	0%
Shelving	6,135	1,728	14		6	43%	5	36%	3	21%
Hauling & Clean Up Services Physicians & Surgeons - Cardiology Services	6,134 6,130	1,729 1,730	12 36	2,075 1,349	25	33% 69%	8 10	8 67%	1	0%
Auto Electric Equipment	6,130	1,731	28		18	64%	10		1	0%
Audio-Visual Equipment - Supplies & Parts	6,124	1,732	27	1,514	16	59%	11		0	0%
Printing Equipment	6,122	1,733	15	1,899	11	73%	3	20%	1	7%
Lighting Equipment - Emergency	6,106	1,734	86	886	65	76%	21	. 24%	0	0%
Jewelers - Supplies	6,095	1,735	13	2,004	11	85%	2	15%	0	0%
Artists - Fine Art	6,020	1,736	19 29	1,743	12 27	63%	4	21%	3	16%
Government - County	6,019	1,737	29	1,475	27	93%	2	7%	0	0%
Pipes & Smokers Articles	6,004	1,738	67		30	45%	36	54%	1	1%
Group Homes Air Conditioning Equipment - Room Units	6,004 5,984	1,738 1,740	20	2,657 1,703	19	20% 95%	- 4	80%	- 0	0%
Horse Dealers	5,975	1,741	13	2,004	8	62%	5	38%	0	0%
Seminars & Training - Wealth Building & Real Estate	5,974	1,742	22	1,634	20	91%	2	9%	0	0 0% 0 0% 5%
Insurance - Long Term Care	5,974	1,742	5	2,657	5	100%	0	0%	0	0%
Product Sales via Telephone	5,973	1,744	20	1,703	14		5	25%	1	5%
Truck Caps & Shells	5,971	1,745	13	2,004	8	62%	5	38%	0	0%
Compressors	5,967	1,746	10		6	60%	4	40%	- 0	0%
Oils - Petroleum	5,963	1,747	10		9	90% 47%	1	10%	- 0	0%
Antiques - Repair & Restore Survival Products & Supplies	5,941 5,940	1,748 1,749	32 51	1,424 1,169	15 43	84%	14	12%	3	4%
Range Hoods & Canopies	5,933	1,750	18	1,775	13	72%	5	28%	0	0%
Water Gardens Fountains & Ponds	5,930	1,751	23		12		10		1	4%
Social Workers	5,928	1,752 1,753	5	2,657	4	80%	1	. 20%	0	0 0%
Knobs	5,927	1,753	20	1,703	20	100%	0	0%	0	0%
Bounce Houses	5,922	1,754	37	1,331	17	46%	19	51%	1	. 3% . 5%
Video Equipment - Sales & Rentals	5,919	1,755	20		11	55% 44%	8	40%	1	5%
Floors - Industrial Photographic Equipment - Repair	5,915 5,913	1,756 1,757	16 57	1,852 1,097	40	70%	14	56%	- 0	0%
Tents - Rental	5,887	1,758	37	1,402	13	39%	14	27%	11	33%
Golf Courses - Public	5,884	1,759	33 42	1,261	28	67%	13		11	33%
Chemical Cleaning - Industrial	5,879	1,760	8	2,357	3	38%	4	50%	1	13%
Oilfield Equipment	5,872	1,761	1	3,476	1	100%		0%	0	0%
Building Cleaning - Exterior	5,848	1,762	5	2,657	3	60%	2	40%	0	0%
Photographic Mounts	5,838	1,763	14		14	100%	0	0%	0	0%
Online Event Registration	5,833	1,764	150	630	149	99%	1	. 1%	0	0%
Advertising - Periodical Office Euroiture & Equipment - Used	5,831 5,827	1,765 1,766	62	1,059 2,657	42	68% 20%	17	27%	3	0 0%
Office Furniture & Equipment - Used Greenhouses	5,827	1,765	10	2,657	1	20%	1	10%	- 0	0%
Fax Transmission Service	5,808	1,768	47		11	23%	17	36%	19	40%
Fasteners - Industrial & Construction	5,790	1,769	3	2,972	1	33%	2	67%	- 10	0%
Window Shades - Equipment & Supplies	5,780	1,770	11			73%		27%	0	0%
Pavement & Floor Marking Services	5,779	1,771	11 17	1,815	- 8	47%	- 8	47%	1	6%
Auto Service - Rust proofing Shops	5,778	1,772	33	1,402	30	91%	3	9%	0	0%
Bartending Instruction	5,757	1,773	17	1,815	6	35%	7	41%	4	24%
Window Tinting & Coating - Commercial	5,750	1,774	14		7	50%		50%	0	0%
Trailers - Horse	5,744	1,775	23		8	35%	15	65%	- 0	0%
Renewable Energy Contractor - Industrial	5,702	1,776		2,972	2	67% 20%	1	33%	0	0%
	5,699 5,699	1,777 1,777		2,657 3,959	1	20%	4	0 0%		0%
										+ 5/0
Mineral Exploration Countertop - Fabrication	5,698	1,779	16	1,852	9	56%	7	44%	ol	0%
	5,698 5,677	1,779 1,780	16 20 39	1,852	9 14	56% 70%	7	44%	0	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Office Furniture & Equipment - Installation	5,670	1,782	1	3,476	0	0%		0%	1	100%
Fruits & Vegetables - Wholesale	5,668	1,783	1	3,476	1	100%		0%	0	0%
Packing & Crating Service Newspaper Distributors	5,659 5,657	1,784 1,785	18 138	1,775 677	15 131	83% 95%		17%	0	0%
Attorneys & Lawyers - Patent	5,638	1,786	130	3,959	0	0%	Ć	0%	0	0%
Crime Scene/Trauma Clean Up	5,632	1,787	5	2,657	4	80%	1	. 20%	0	0 0% 0 0% 0 0%
Lawn & Garden Pond Dealers & Supplies	5,631	1,788	14		10 22	71%	4	29%	0	0%
Art Metal Work Travel Escorts	5,627 5,626	1,789 1,790	53	1,145 2,280	22	42% 89%	31	. 58%	0	11%
Electric Equipment - Manufacturers	5,623	1,790	10	2,200	3	30%	7	70%	0	0%
Wind Energy Systems	5,621	1,792	13	2,004	4	31%	8	62%	1	8%
Distillers	5,619	1,793	5	2,657	2	40%	3	60%	0	0%
Swimming Pools- Above Ground	5,617	1,794		2,446	4 15	57% 71%	3	43%	0	0%
Physicians - Surgeons & Neurosurgeons Clocks - Dealers	5,616 5,609	1,795 1,796	33		17	52%	16	29%	0	0%
Diaper Service		1,797			11	31%	22		2	6%
Corporate Housing	5,601 5,590	1,798	35 11	2,134	9	82%	1	. 9%	1	9%
Attorneys & Lawyers - Traffic Law	5,588	1,799	17		9	53%		41%	1	6%
Tanning Salons Equipment & Supplies Hydraulic Equipment Repair	5,585 5,582	1,800 1,801	33	1,402 2,357	21	64% 38%	11	33%	1	. 6% . 3% 0 0%
Asbestos Consulting & Testing	5,580	1,802	1	3,476	0	0%	1	100%	0	0%
Laundry Equipment	5,548		53	1,145	30		20		3	6%
Food Processing Equipment & Supplies	5,548 5,535	1,803	13 21	2,004	4	31%	g	69%	0	0%
Butchering Butchering	5,535	1,805			13	62%		33%	1	5%
Parcel Post Assembly Service Windows - Vinyl	5,534 5,533	1,806 1,807	<u>8</u>	2,357 2,134	7	88% 64%	1	. 13%	0	0% 3 27%
Publishers Representatives	5,528	1,808	31		26	84%		10%	2	6%
Beer & Ale - Wholesale	5,513	1,809	13	2,004	12	92%	1	. 8%	0	6%
Developmental Disability Services	5,486 5,479	1,810	1	3,476	0	0%	1	. 100%	0	0%
Bakers - Wholesale Oilfield Hauling	5,479 5,469	1,811 1,812	9	2,280 3,959	6	67% 0%	1	. 11%	2	22%
Pain Management Services	5,465	1,813	21		17	81%		14%	1	0% 5% 0 0%
Property Tax Lenders	5,458	1,814	15	1,899	15	100%	č	0%	0	0%
Guide Service	5,454	1,815	21	1,660	17	81%	4	19%	0)l 0%l
Appraisers - Antiques	5,450	1,816	16	1,852	12	75%	4	25%	0	0%
Travel & Tourism Development and Education Ventilating Equipment	5,436 5,430	1,817 1,818	10	2,203 2,813	8	80% 100%		20%	0	0%
Brick - Clay - Common & Face	5,425	1,819	9	2,657	4	80%	1	20%	0	0%
Generators	5,421	1,820	15 68	1,899	9	60%	ϵ	40%	0	0%
Mutual Funds	5,412	1,821			65	96%	3	4%	0	0%
Mats & Matting Divers Equipment & Supplies	5,407 5,405	1,822 1,823	24	1,582 1,557	22 18	92% 72%		8%	0	0 0%
Modeling & Acting - Training	5,399	1,824	12	2,075	10	83%		17%	0	0%
Cleaning Compounds	5,391	1,825	18	1,775	7	39%	10	56%	1	0%
Bicycles - Wholesale & Manufacturers	5,379	1,826	31	1,438	20	65%	g	29%	2	6%
Aromatherapy & Essential Oils	5,361		10		6		2	20%	2	20%
Electronic Mail Service Vacuum Cleaners - Wholesale & Manufacturers	5,338	1,828	43 102	1,248	14 101	33% 99%	28	65%	1	2% 1% 6%
Food Products - Organic	5,326 5,321	1,829 1,830	17	801 1,815	101	59%		35%	1	6%
Machinery Rebuild & Repair	5,307	1,831	19	1,743	9	47%	7	37%	3	16%
Pottery	5,307	1,831	16	1,852	6	38%	10	63%	0	0 0%
Cabinet Refacing Talent Representation	5,302	1,833 1,834	10 163	2,203 595	93	80% 57%		20%	63	39%
Hospital Consultants	5,297 5,282	1,835	42		22	52%	19		1	2%
Auto Parts & Supplies - Rebuilt	5,281	1,836	72	972	16	22%	54		2	2%
Telephone Solicitation Companies	5,279	1,837	22	1,634	12	55%	1	. 5%	9	41%
Water Well Drilling Equipment & Supplies	5,276	1,838		2,446	6	86%	1	14%	0	0%
Floors - Raised Gourmet Shops	5,273 5,271	1,839 1,840	15 11	1,899 2,134	6 8	40% 73%	9	60%	0	0%
Moving Assistance - Packing, Unpacking, Organizing	5,267	1,841	54		22	41%	12	22%	20	37%
Farm Supplies	5,256	1,842	21	1,660	18	86%	3	14%	0	nl 0% l
Detective Agencies	5,256		5	2,657	3	60%	2	40%	0	0%
Sealing - Pavement	5,247	1,844	24		8	33% 80%	12		4	17%
Truck Manufacturers & Distributors Television & Radio Parts - Wholesale & Manufacturers	5,247 5,228	1,844 1,846	96	2,657 829	90	94%		20%	0	0 0%
Reptiles	5,228	1,846	26	1,539	13	50%	12	46%	1	4%
Meat Brokers	5,226	1,848	10	2,203	4	40%	6	60%	0	0%
Printing Brokers	5,226	1,848	10	2,203	6	60%	- 4	40%	0	0 0% 0 0% 0 0%
Coffee Brewing Devices Interactive Media	5,223	1,850 1,851	71 298		54 293	76% 98%	17	24%	0	0%
Sewing Machines - Service & Repair	5,221 5,219	1,851	298		293	75%		25%	0	0%
Boxes - Corrugated & Fiber	5,218	1,853		3,185	1	50%		. 50%	0	0%
Videographers	5,215	1,854	56	1,107	17	30%	35	63%	4	. 7%
Employment Counseling	5,208	1,855	4 37		<u>4</u> 18	100%		0%	0	0 0% . 3% . 8%
Trampolines	5,205 5,198	1,856 1,857	37 13		18	49% 54%	18	38% 38%	1	3%
Aluminum Display Fixtures & Materials	5,198	1,857	114	759	107	94%		6%	1	n 0%
Boxing Gym	5,191	1,859	65	1,031	45	69%	19	29%	1	2%
Advertising - Shoppers Guides	5,190	1,860	42	1,261	21	50%	14		7	17%
Batteries - Dry Cell - Wholesale & Manufacturers	5,186	1,861	29 174	1,475	27 125	93%		7%	0	0 0%
Spices Floors - Garage	5,163 5,161	1,862 1,863	174	568 2,203	125	72% 90%	47	27%	2	0 0%
Antiques - Reproductions	5,156	1,864	11	2,203	7	64%		27%	1	9%
Aluminum Products	5,144	1,865	11	2,134	7	64%	4	36%	0	9%
Forensic Loan Audits	5,143	1,866	26	1,539	5	19%	17	65%	4	15%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Golf Instruction	5,138	1,867	23	1,603	19	83%	4	17%	0	0% 3%
Army & Navy Goods	5,131	1,868	33		17	52%	15		1	3% 17%
Dressmakers Drilling - Oil Well	5,121 5,118	1,869 1,870	29	1,475	7	24% 0%	17	59% 50%	3	50%
Dental Hygienists	5,116	1,871	35	2,551 1,369	21	60%	9	26%	5	14%
Occupational Therapists	5,104	1,872	g	2,280	5	56%	4	44%	0	0% 3%
Variety Stores	5,092	1,873	77		50	65%	25	32%	2	3%
Appraisal - Jewelry Attorneys & Lawyers - Employment & Workers Compensation	5,090 5,070	1,874 1,875	5	2,657	2	40% 100%	3	60%	0	0% 0%
Horse Riding/Horse Trail Rides	5,064	1,876	16	1,852	7	44%	q	56%	0	0%
Self Defense Devices	5,057	1,877	58	1,086	40	69%	18	31%	0	0%
Medical Alert Companies	5,054	1,878	13	2,004	6	46%	5	38%	2	15%
Language Training Aids	5,050	1,879	38	1,319	28	74%	6	16%	4	11%
Giftware - Wholesale & Manufacturers Rubber Stamps	5,048 5,039	1,880 1,881	14	2/337	4	50% 21%		25% 79%	2	25% 0%
Storage - Data	5,039	1,882	69		64	93%	11	79%	0	0%
Post-Construction Clean Up	5,022	1,883	4	2,813	3	75%	1	25%	Ö	0%
Trailers - Boat	5,020	1,884	g	2,280	9	100%	C	0%	0	0%
Tires - Commercial Sales & Service	5,010	1,885	98	818	56	57%	41	42%	1	1%
School Furniture & Equipment	5,004 5,000	1,886 1,887	10	2,357 2,203	8	100% 70%	0	0% 30%	0	0%
Fruit & Vegetable Growers & Shippers Infomercials	5,000 4,974		93		87		3	50%	0	0%
Costume Fabrics, Trim & Accessories	4,970	1,889	37	1,331	27	73%	10	27%	0	0%
Erosion Control	4,969	1,890	1	3,476	0	0%	1	100%	0	0%
Sheet Metal Equipment & Supplies	4,964	1,891	3	2,972	0	0%	2	67%	1	33%
Equestrian Services	4,960	1,892	18	1,775	9	50%	9	50%	0	0%
Skating Rinks Architectural & Construction Space	4,948	1,893	32		24		8	25% 47%	0	0% 0%
Architectural & Construction Specs Insulation Contractors Equipment & Supplies	4,946 4,946	1,894 1,894	15 10		2	53% 20%	/ 8	80%	0	0%
Colon Hydrotherapy - Colonic Therapy	4,942	1,896	8		4	50%	2	25%	2	0% 25% 5% 0%
Electronic Instruments	4,935	1,897	92	851	30	33%	57	62%	5	5%
Motor Homes - Rent & Lease	4,935	1,897	22	1,634	17	77%	5	23%	0	0%
Manufactured Homes Equipment & Supplies (Manufacturers)	4,932	1,899	13		12	92%	1	8%	0	0%
Bird & Wildlife Supply Shops	4,930	1,900	21		20		1	5%	0	0%
Lie Detection Service Leather	4,928 4,923	1,901 1,902	14	3 2,972 1 1,958		67% 36%	8	0% 57%	1	33% 7%
Painting - Faux Finishing	4,910	1,903	5	2,657	1	20%	4	80%	0	0%
Vehicle Graphics	4,904	1,904	16	1,852	7	44%	8	50%	1	6% 2%
Jet Ski/Personal Watercraft	4,901	1,905	48		22	46%	25	52%	1	2%
Veterinarians Equipment & Supplies	4,900	1,906	22		22	100%	0	0%	0	0%
Cremation Urns Tractor Repair & Service	4,898 4,891	1,907 1,908		2,280	5	100% 71%	2	0% 29%	0	0% 0%
Windows - Wells & Covers	4,888	1,909	3	2,972	2	67%	1	33%	0	0%
Sharpening Service	4,886	1,910	21	1,660	7	33%	14	67%	0	0% 0%
Baths - Equipment & Supplies	4,874	1,911	23		7	30%	15	65%	1	4%
Jewelry Findings	4,868		24		13	54%	6		5	21%
Carpet & Rug Dealers - Persian/Oriental Rugs	4,866 4,860	1,913	16	1,852	10	63% 93%		38%	0	0% 0%
Beds - Electric & Adjustable Delicatessens	4,859	1,914 1,915	45 17	1,230 1,815	42 10	59%		7% 35%	1	6%
E-Learning	4,854	1,916	12	2 2,075	6	50%	5	42%	1	8%
Roof Structures	4,846	1,917	11	2,134	7	64%	4	36%	0	0% 0%
Concrete Pumping Service	4,825	1,918	1	3,476	0	0%	1	100%	0	0%
Water Heaters - Wholesale & Manufacturers Human Services Organizations	4,821 4,806	1,919 1,920	139		136	98% 75%		2% 25%	0	0%
Guitars & Amplifiers	4,796	1,921	53		22	42%	30	57%	1	2%
Cocktail Lounges	4,793	1,922	33	1,402	14	42%	17	52%	2	0% 2% 6%
Psychotherapist	4,788	1,923	16	1,852	12	75%	3	19%	1	6%
Fence Staining	4,764	1,924	9	2,280	6	67%	2	22%	1	11%
Halls & Auditoriums	4,759	1,925	13		4	31%	7	54%	2	15% 4%
Office Equipment Contractor - Water Conditioning	4,755 4,755	1,926 1,926	53	3 1,145 3 2,004	28	53% 15%	23 10	43% 77%	2	8%
Attorneys & Lawyers - Consumer Fraud	4,754	1,928	2	3,185	2	100%	0	0%	Ô	0%
Farming Service	4,747	1,929		2,357	3	38%	3	38%	2	25%
Rubber Products	4,741	1,930	6	2,551	3	50%	3	50%	0	0%
Engineers - Mechanical	4,737	1,931		2,657	1	20%	2	40%	2	40%
Lighting Fixtures - Supplies & Parts Charity - National	4,736 4,731	1,932 1,933	21		8 15	38% 48%	13 16	62% 52%	0	0%
Guns - Air, BB and Pellet	4,731	1,934	40	1,285	26	65%	10	25%	4	0% 10%
Siding Materials	4,715	1,935		2,446	2	29%	5	71%	0	0%
Mentally Disabled Services	4,713	1,936	1	3,476	0	0%	1	100%	0	0%
Endodontics	4,712	1,937	26		22	85%	3	12%	1	4%
Kitchen Cabinets - Refinishing, Refacing & Resurfacing	4,705	1,938	23		8 124	35% 89%	12		3	13% 0%
Sanitation Consultants Refrigeration Equipment - Supplies & Parts	4,699 4,687	1,939 1,940	140	670 5 2,551	7	33%	16	67%	0	0%
Child Care Referral	4,683	1,941	4	2,813	2	50%		50%	0	0%
Information Processing & Retrieval Equipment & Systems	4,672	1,942	6	2,551	2	33%	4	67%	0	0% 0% 5%
Balloons - Novelty & Toy	4,663	1,943	20	1,703	11	55%		40%	1	5%
Dumpster Services	4,653	1,944	61		51	84%	10	16%	0	0% 0%
Wood Finishing Computers - Graphics	4,649 4,643	1,945 1,946	15 12		<u>δ</u>	53% 17%		75%	1	8%
Baby Carriages & Strollers	4,641	1,946	12	1,899	7	47%	8	53%	0	0%
Photo Imaging Service	4,638	1,948	238	460	42	18%	194	82%	2	1%
Mining Companies	4,633	1,949	3	2,972	1	33%	2	67%	0	0% 3%
Horse Equipment & Supplies	4,624	1,950	30	1,458	13	43%	16	53%	1	
Contractor - Home Performance	4,614	1,951	56	1,107	12	21%	36	64%	8	14%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue %
Video Tape Duplication Service	4,607	1,952	7	7 2,446		2 29%	5	71%	0 0%
Corporate Travel	4,605	1,953	10	2,203	4		4		2 20%
Coatings - Powder	4,603	1,954	13	2,004	ϵ		7	54%	0 0%
Gardeners	4,590	1,955	4		(3	75%	1 25%
Carpet Installation	4,587	1,956	20	1,703		7 35%	13		0 0%
Risk Management	4,587	1,956	7		4		3	43%	0 0%
Labeling Dentist - Periodontist	4,587 4,578	1,956 1,959	10			3 60% 7 70%	2	30%	0 0%
Race Tracks	4,573	1,960	25	1,557	15	60%	10		0 0%
Leak Detection	4,562	1,961	25 13	2,004			4		0 0%
Attorneys & Lawyers - Workers Compensation	4,561	1,962		3,476	1	1 100%	0		0 0%
Cigars and Cigar Accessories	4,558	1,963			22		32		0 0%
Animal Brokers & Dealers - Zoo, Circus	4,556	1,964	11	2,134	7	7 64%	3	27%	1 9%
Pet Exercising Service	4,535	1,965			e		3	33%	0 0%
Photography Sales on the Internet	4,528	1,966	53	1,145	23	3 43%	27	51%	3 6%
Travel Agent Mills	4,525	1,967		1,958	11	1 79%	1	. 7%	2 14%
E-Books	4,484	1,968			29		1	3%	0 0%
Concrete Blocks & Shapes	4,482	1,969	9	2,280		33%	4		2 22% 0 0%
Electronics Research & Development	4,474 4,468	1,970	23	3 1,603 5 2,551	14	4 61% 5 100%	9	39%	0 0%
Store Fixtures Laser Therapy	4,463	1,971 1,972					2		1 13%
Minerals	4,462	1,973				100%	0		0 0%
Marble & Terrazzo Cleaning & Service	4,455	1,974		2,280	1	1 33%		67%	0 0%
Amusement Devices	4,448	1,975	20	1,703	11	1 55%	9	45%	0 0%
Posters	4,446	1,976	24		17		6	25%	1 4%
Swords	4,427	1,977	33	1,402	11	1 33%	22	67%	0 0%
Engines - Fuel Injection Service & Parts	4,423	1,978	16	1,852	12	2 75%	4	25%	0 0%
Naturopaths	4,423	1,978	***	2,972	3	100%	C		0 0%
Trucks - Industrial	4,422	1,980	22	1,634	8		13	59%	1 5%
Railings	4,421	1,981	10		3		2	20%	0 0%
Linings - Plastic, Membrane	4,420	1,982		2,551	2		3	50%	1 17%
Breastfeeding Supplies & Information	4,409	1,983	36 27	1,349	34 19	94%	2	6%	0 0%
Cheerleading Instruction Biomedical Products - Research	4,407 4,396	1,984 1,985	12	7 1,514 2 2,075	75	70% 7 58%	2	30%	0 0% 2 17%
Go-Karts					17		3	24%	2 8%
Shoppers News Publications	4,393 4,388	1,986 1,987	25 14	1,958	10	71%	3	21%	1 7%
Tools - Cutting	4,381	1,988	11	2,134		82%	1	9%	1 9%
Attorneys & Lawyers - Insurance Law	4,376	1,989	19		12		6		1 5%
Custom Brokers	4,361	1,990		2,972	2	2 67%	1	. 33%	0 0%
Health Care Referral	4,351	1,991	43	1,248	31	1 72%	12	28%	0 0%
Fabrics - Wholesale & Manufacturers	4,350	1,992	10	2,203	4	40%	6	60%	0 0%
Craft Galleries & Dealers	4,346	1,993	40	1,285	11		25	63%	4 10%
Dolls - Retail	4,336	1,994	28	1,493	21	1 75%	7		0 0%
Housing Authorities	4,332	1,995	31	1,438	28		3	10%	0 0%
Moving Equipment Rental	4,319	1,996	25	1,557 5 2,551	19		6	24%	0 0%
Medical Case Management	4,318	1,997			4			33%	0 0%
Auto Floor Coverings	4,313	1,998		-/		0070	1	17%	0 0% 2 100%
Ponzi Schemes Armored Car Service	4,313 4,310	1,998 2,000		2 3,185 L 3,476	(-	100%	0 0%
Lotteries - Local	4,309	2,000	-				1	14%	0 0%
Office Buildings	4,308	2,002	16		14		2	13%	0 0%
Irrigation Systems - Maintenance/Repair	4,298	2 003	15	3 2.004		7 54%	6		0 0%
Aircraft Dealers	4,295	2,004	6	2,004 5 2,551	2		4		0 0%
Real Estate - Short Sale	4,291	2,005	14	1,958	9	64%	5	36%	0 0%
Water Heaters - Repairing	4,290	2,006	12	2,075	g	75%	3	25%	0 0%
Carburetors	4,279	2,007	9	2,280	7		2	22%	0 0%
Music & Messaging Services	4,273	2,008	23		22		1		0 0%
Car Wash & Polish Equipment & Supplies	4,273	2,008	11	2,134	4		6		1 9%
Consultant - Strategic Planning	4,269	2,010	7		3	3 43%	3	43%	1 14%
Livestock Breeders Scaffolding & Aerial Lifts	4,266	2,011			-	5 56%	4		0 0%
Garbage Disposal Equipment - Industrial & Commercial	4,264 4,263	2,012 2,013	22	2,657	14	4 64%	7		1 5%
Boarding - Horses	4,254	2,014		2,357		1 50%	4		0 0%
Soaps & Detergents	4,246	2,015	18		g		9		0 0%
Writers - Business	4,246	2,015		2,280			4		1 11%
Check Cashing Protection Systems	4,245	2,017	95	835	94	1 99%	1	. 1%	0 0%
Outboard Motors	4,241	2,018	15		8		7		0 0%
Ear & Body Piercing	4,240	2,019	13 10	2,004		5 46%	7	54%	0 0%
Mining Equipment & Supplies	4,229	2,020	10	2,203	2		8		0 0%
Trusses - Construction	4,229	2,020	2	2 3,185			0		0 0%
Motorcycles - Renting & Leasing	4,225	2,022	24			7 29%	17		0 0%
Service Animals - Dogs	4,216	2,023	8	2,357		5 75%	2		0 0%
Fashion Accessories	4,214	2,024	74	960	33		34		7 9%
Uniforms - Medical	4,207	2,025	33	3 1,402 5 2,551	20	0 61%	12	36%	1 3%
Court Reporters Rettles - Wholesale & Manufacturers	4,201 4,199	2,026 2,027	17	7 1,815	4				0 0%
Bottles - Wholesale & Manufacturers Woodworking Equipment & Supplies	4,199	2,027	10				13	10%	1 10%
First Aid Instruction	4,195	2,029	13	3 2,004	7		6		0 0%
Health Care - Placement	4,184	2,030	4	2,813			0		0 0%
Construction Estimates	4,179	2,031	35		8		23		4 11%
Boilers - New & Used	4,176	2,032				80%	2.0	20%	0 0%
Contractors - Retaining Wall	4,168	2,033	10		2	20%	5	50%	3 30%
Deck - Repair	4,161	2,034	12	2,075		7 58%	5	42%	0 0%
Recreational Vehicles - Transportation	4,151	2,035	14	1,958		7 50%		50%	0 0%
Consultant - Employee Benefit Plans	4,146	2,036		2,657	4	4 80%		. 20%	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
International Trade Consultants	4,141	2,037	2	3,185	1	50%	1	50%	0	0% 0% 0% 0%
Charity - Education & Literacy	4,139	2,038	15		13	87%	2	13%	0	0%
Sewing Contractors	4,117	2,039	11	2,134	3	27% 100%	8	73% 0%	0	0%
Behavioral Education Services Auto Air Conditioning Equipment	4,113 4,099	2,040 2,041	13	2,551 2,004	11	85%	2	15%	0	0%
Editorial Services	4,091	2,042	8	2,357	6	75%	2	25%	0	0% 0% 0%
Assembly & Fabricating Service	4,090	2,043	2	3,185	1	50%	1	50%	0	0%
Leather Goods - Wholesale & Manufacturers	4,087	2,044	5	2,657	3	60%	2	40%	0	0%
Lamps & Lamp Shades - Retail	4,085	2,045	14		9	64%	4	29%	1	7% 5% 0% 0%
Fire & Smoke & Water Clean Up	4,074	2,046	19		15	79%	3	16%	1	5%
Attorneys Service Bureaus	4,059	2,047	- 2	3,185		100%	0 47	0%	0	0%
Dry Cleaners - Self Service Television & Radio Broadcast Schools	4,058 4,055	2,048 2,049	61	1,066	14	23% 33%	4/	77% 33%	1	33%
Contractor - Interior Trim	4,035	2,050	8	2,357	3	38%	5	63%	0	33% 0%
Candles - Wholesale & Manufacturers	4,026	2,051	7	2,446	2	29%	5	71%	0	l 0%
Hand Painting & Decorating	4,024	2,052	20		7	35%	12	60%	1	5% 0%
Public Opinion Analysts	4,013	2,053	8	2,357	4	50%	4	50%	0	0%
Medical Tourism	4,010	2,054	9	2,280	4	44%	5	56%	0	0%
Nurses Registries	3,998	2,055	3	2,972	3	100%	0	0%	0	0% 0%
Heavy Duty Equipment Repair	3,997	2,056	- 6	2,551	3	50% 67%	3	50% 33%	0	0%
Venetian Blinds - Repair & Cleaning Photographs - Stock	3,996 3,994	2,057 2,058	64		<u>2</u> 59		1	8%	0	0%
Aircraft Schools	3,973	2,059	0	2,280	1	11%	6	67%	2	22%
Mason Contractors Equipment & Supplies	3,967	2,060	18	1,775	13	72%	4	22%	1	6%
Paint - Wholesale & Manufacturers	3,962	2,061	14	1,958	6	43%	7	50%	1	7%
Massage School	3,959	2,062		2,446	6	86%	1	14%	0	0% 0% 0%
Pipe	3,957	2,063	1	3,476	0	0%	1	100%	0	0%
Literary Agents	3,955	2,064	3	2,972		100%	_0	0%	0	0%
Filtering Materials & Supplies	3,948 3,946	2,065	35 31	1,369	11 28	31% 90%	24	69%	0	0% 0%
Government - City, Village & Township Organic/Green Products	3,946	2,066 2,067	12	1,438	28	42%	3	10% 58%	0	0%
Insurance Inspection & Audits	3,935 3,931	2,068	12	2,073	<u></u>	25%	7	75%	0	0%
Litigation Support	3,927	2,069	4	2,813	3	75%	1	25%	0	0%
Electric Scooters	3,913	2,070	28	1,493	14		12	43%	2	7%
Electronic Testing Equipment	3,905	2,071	7	2,446	6	86%	1	14%	0	0%
Heating & Air Conditioning - Filters	3,903	2,072	9	2,280	7	78%	1	11%	1	11%
Business Plan Preparation	3,901	2,073	10		6	60%	2	20%	2	20%
Acoustical Consultants	3,896	2,074		3,185	2	100%	0	0%	0	0%
Fences - Vinyl Auto Registration	3,893 3,877	2,075 2,076	10	2,203	3	30% 55%	- b	60% 36%	1	10% 9%
Fuel - Diesel	3,863	2,070	- 11	2,134	3	100%	0	0%	0	0%
Aerospace Industries	3,863	2,077	1	3,476	0	0%	1	100%	ő	0%
Identification Card Service	3,849	2,079	6	2,551	3	50%	3	50%	0	0% 0%
Backflow Testing	3,839	2,080	7	2,446	4	57%	3	43%	0	0%
Pumping Contractors	3,836	2,081		2,551	5	83%	1	17%	0	0% 0%
Caulking Contractors	3,823	2,082	2		2	100%	0	0%	0	0%
Work Clothes - Retail	3,815	2,083	22		18	82% 50%	4	18% 50%	0	0% 0% 0%
Aviation Services Truck Stops	3,813 3,807	2,084 2,085		2,075	0	82%	2	18%	0	0%
Tile - Non-Ceramic - Manufacturers & Distributors	3,787	2,086	13	2,004	8	62%	5	38%	0	0%
Traffic Signs, Signals & Equipment	3,785	2,087	3	2,972	2	67%	1	33%	0	0% 0% 0%
Sewage Disposal Systems	3,784	2,088	34	1,386	29	85%	5	15%	0	0%
Fire & Flood Emergency Service	3,784	2,088	5	2,657	5	100%	0	0%	0	0%
Landscaping Clean-Up - Spring & Fall	3,777	2,090	51	1,169	24	47%	23	45%	4	8% 0%
Designers - Industrial	3,777	2,090	12	2,075	7	58%	5	42%	0	0%
Linens - Wholesale & Manufacturers Scrapbooking	3,776	2,092	30	1,458	5 15	17% 71%	25	83% 29%	0	0%
Paving Materials	3,759 3,755	2,093 2,094	21	1,660 2,075	15	33%	7	58%	1	8%
Phlebotomy Training & Certification	3,753	2,095	7	2,446	4	57%	1	14%	2	29%
Sperm Banks	3,750	2,096		3,185	2	100%		0%	. 0	0%
Piping Contractors	3,747	2,097	1	3,476	1	100%	0	0%	0	0%
Labels - Paper	3,743	2,098	23		13	57%	10		0	0% 0%
Mapping Services	3,742	2,099	12	2,075	9	75%	3	25%	0	0%
Steel Processing	3,719	2,100	1	3,476	0 11	0% 79%	1	100% 21%	0	0% 0%
Swimming Pool Cover Sales & Service Cash Registers & Supplies	3,718 3,715	2,101 2,102	14	1,958 2,280	11	79% 44%	5	56%	0	0%
Gasoline - Wholesale	3,710	2,102	14	1,958	3	21%	11	79%	n	0%
Fur Business - Wholesale & Manufacturers	3,709	2,104	21			38%	4	19%	9	0% 43%
Valves	3,709	2,104		3,959	0	0%	0	0%	0	0%
Machinery - Specially Designed	3,708	2,106	5	2,657	1	20%	4	80%	0	0%
Rifle & Pistol Ranges	3,704	2,107	16	1,852	12	75%	3	19%	1	6%
Paging Equipment & Service	3,703	2,108	10		3	30%	7	70%	0	0% 0%
Steel Detailers - Structural Leather Goods - Repair	3,703 3,698	2,108 2,110	1	3,476	0	0% 50%	1	100% 50%	0	
Cable Networking	3,698	2,110	27	1,514	16		1	33%	2	7%
Canvas Goods	3,696	2,111	13		9	69%	4	31%	n	0% 7% 0%
Ventilating Systems - Cleaning	3,693	2,113	g	2,280		56%	4	44%	Ö	I 0%
Physicians & Surgeons - Ear, Nose & Throat	3,691	2,114	38	1,319	29	76%	9	24%	0	0%
Musicians	3,689	2,115	17	1,815	8	47%	8	47%	1	0% 6% 2%
Football Clubs	3,688	2,116	42 51	1,261	32	76%	9	21%	1	2%
Corsets & Girdles	3,683	2,117	51	1,169	18	35%	33	65%	0	0%
Martial Arts Supplies & Equipment	3,676	2,118	56 15		16 12	29% 80%	39	70% 20%	1	2%
Fireplace Equipment - Wholesale & Manufactures										
Fireplace Equipment - Wholesale & Manufacturers Airlines - Training Schools	3,674 3,674	2,119 2,119	1.0	1,899 2,972	12	0%	<u> </u>	67%	1	0% 33%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Signs - Digital	3,667	2,122	7	2,446	5	71%	2	29%	0	0%
Guardian Services - Adult & Child	3,666	2,123	2	3,185	1	50%	1	50%	0	0%
Boat Storage	3,665	2,124	6	2,551	4	67%	2	33%	0	0%
Cat Breeders	3,656	2,125	26	1,539	11	42%	15	58%	0	0%
Electrical Power Systems Maintenance	3,653 3,652	2,126	43	2,280	43	33%	5	56%	1	11%
Jewels - Imitation		2,127							0	0% 0%
Filters - Air & Gas Abrasives	3,651	2,128	11		10	91%	1	9%	0	0%
Leak Detecting Instruments	3,651 3,649	2,128 2,130		2,657		100%	9	0%	0	0%
Tax Software	3,647	2,131	13		11		2	15%	0	0%
Tarps	3,642	2,132	36		33	92%		8%	0	0.0/-
Surgical Instruments	3,642	2,132	9	2,280	7	78%	2	22%	0	0%
Consignment Service - Online	3,641	2,134	16	1,852	14	88%	1	. 6%	1	6%
Animal Online Drug & Prescription Services	3,633	2,135	150	630	113		30	20%	7	5% 0%
Contractor - Flat Roof	3,633	2,135	4		2	50%	2	50%	0	0%
Trailers - Transporting	3,633	2,135	4	2,813	0	0%	4	100%	0	0%
Vehicle Sales - Manufacturing Companies	3,625	2,138	18	1,775	12	67%	4	22%	2	11%
Tickets & Coupons - Printers & Suppliers	3,625	2,138	11		6	55%	4	36%	1	9%
Real Estate Brokers	3,624	2,140	21	1,660	19		2	10%	0	0%
Washing Machines & Dryers - Coin Metered	3,621	2,141	59	1,078	30	51%	29	49%	0	0%
Arbitration Services	3,608	2,142	6		3	50%	2	33%	1	17%
Plaques	3,604	2,143	24		6	25%	2	8%	16	67%
Spiritualists	3,602	2,144	14	1,958	5	36%	4	29%	5	36%
Mattress Makers Supplies	3,601 3,601	2,145	21	1,660	19	90%		10%	0	0%
Metal Stamping	3,601	2,145	3	2,972			1		0	0%
Ice	3,598	2,147		2,657	4	80%	1	20%	0	0% 0%
Music - Sheet Optical Goods - Wholesale & Manufacturers	3,591 3,579	2,148	11 28	2,134	11 26	100%	<u>U</u>	0%	0	0%
Optical Goods - Wholesale & Manufacturers Contractor - Roofing Spray Foam Insulation	3,579	2,149 2,150	28	1,493	26	100%		0%	0	0%
Artists Agents	3,572	2,150	7	2,446	6	86%	1	14%	0	D%
Astrologers	3,565	2,151	12		7	58%	1	42%	0	0% 0%
Seminar Marketing	3,557	2,153	23	1,603	6	26%	16	70%	1	4%
Water Leak Detection	3,550	2,154	4		3	75%	1	25%	ō	0%
Warehouses - Cold Storage	3,549		3	2,972	0	0%	3	100%	öl	0%
Tattoos - Removed	3,542	2,156	21		11	52%	7	33%	3	14%
Pressure Washers	3,541	2,157	17		4	24%	12	71%	1	6%
Attorneys & Lawyers - Employment Litigation	3,541	2,157	0	3,959	0	0%	0	0%	0	0%
Charity - Veterans & Military	3,539	2,159	9	2,280	7	78%	2	22%	0	0% 0%
Bolts & Nuts	3,533	2,160	9	2,280	2	22%	7	78%	0	0%
Blood Banks & Centers	3,529	2,161	6	2,551	4	67%	2	33%	0	0%
Industrial Consultants	3,525	2,162	7	2,446	5	71%	2	29%	0	0%
Publishers - Internet Guides	3,519	2,163	16		14		1	. 6%	1	6%
Administrators - Class Action Settlement	3,518	2,164	21 25	1,660	15	71%	6	29%	0	0% 4%
Storage Units - Portable	3,517	2,165	25	1,557	16	64%	8	32%	1	
Roommate Referral Service Human Factors - Research & Development	3,513 3,509	2,166	47		37	79%		6%	/	15% 0%
		2,167	1	3,476	13				0	0%
Battery Charging Equipment Ultrasound - Medical	3,508 3,504	2,168 2,169	17 10	1,815	13	76% 60%	4	24%	0	0%
Government Contractors	3,503	2,109		2,813	3	75%	1	25%	0	0%
Appraisal - Management	3,499			2,972	2	67%	1	33%	ů 0	0%
Engines - Gas	3,487	2,172	20		14		-	30%	0	0%
Outboard Motors - Repair	3,474		7	2,446	4		3	43%	0	00/-
Fans - Household	3,466	2,174	12	2,075	4		6	50%	2	17%
Oils - Lubricating	3,465	2,175	17	1,815	8	47%	8	47%	1	6%
Stadiums, Arenas & Athletic Fields	3,461	2,176	34		23		11		0	0%
Sprinkler Supervisory Service	3,461	2,176	8	2,357	5	63%	2	25%	1	13%
Furniture - Rustic	3,460	2,178	8 27		11	41%	11	41%	5	19%
Diving Instruction	3,447	2,179	19	1,743	12	63%	7	37%	0	0%
Chain Link Fence Sales, Service & Contractors	3,445	2,180	12		3	25%	9	75%	0	0%
Cord Blood Storage	3,444	2,181			7	100%	0	0%	0	0%
Containerized Freight Service	3,440		19	1,743		37%	12		0	0%
Electronic Power Supplies	3,438 3,437	2,183	46 27	1,220	34 18	74%	12	26%	0	0%
Chairs - Rent		2,184					/	26%	2	7% 0%
Photographic Equipment & Supplies - Wholesale & Manufacturing Skip Tracing	3,434	2,185	55 12		46	84%	9	16%	0	0%
	3,426	2,186	12		8		4		0	0%
Table Pads Cabinet Hardware	3,424 3,422	2,187 2,188	11		10		1	0%	0	0%
			11		10	50%	1	. 50%	0	0%
Taxes - Enrolled Agent Livestock Equipment & Supplies	3,419 3,418	2,189 2,190	10	3,185 2,203	1	20%	1	80%	0	0%
Oilfield Consultants	3,417	2,190	2	3,185	<u> </u>	0%	2	100%	n	0%
Housing Consultants & Referral Service	3,411	2,192	25		10		15		n	0%
Oxygen Therapy Equipment	3,410	2,193	13		4	31%	9	69%	n	0% 0%
Baby Accessories - Wholesale & Manufacturers	3,405	2,194	49	1,190	34	69%	12	24%	3	6%
	3,405	2,194	37		10		19		8	22%
Decals		2,194	6	2,551	2	33%	4	67%	Ö	0%
	3,405	2,134			7	70%	3	30%	0	0% 0%
Decals Cigar & Cigarette & Tobacco Dealers - Wholesale	3,405	2,197	10	2,203		7070				
Decals	3,405 3,398 3,387	2,197 2,198	10 20	2,203 1,703	4	20%	10	50%	6	30%
Decals Cigar & Cigarette & Tobacco Dealers - Wholesale Auto Manufacturers Equipment & Supplies	3,405 3,398 3,387 3,385	2,197		1,703 2,280	6	20%	10	50% 33%	6	0%
Decals Cigar & Cigarette & Tobacco Dealers - Wholesale Auto Manufacturers Equipment & Supplies Paving, Painting, Home Improvement - Itinerant Workers Cake Decorating Equipment & Supplies Physicians & Surgeons - Allergy	3,405 3,398 3,387 3,385 3,365	2,197 2,198 2,199 2,200	10 20 9 28	1,703 2,280 1,493	4 6 23	20% 67% 8 82%	10 3 5	50% 33% 18%	6 0 0	0%
Decals (Igar & Cigarette & Tobacco Dealers - Wholesale Auto Manufacturers Equipment & Supplies Paving, Painting, Home Improvement - Itinerant Workers Cake Decorating Equipment & Supplies Physicians & Surgeons - Allergy Fence Posts & Fittings	3,405 3,398 3,387 3,385 3,365 3,365	2,197 2,198 2,199 2,200 2,200		1,703 2,280 1,493 2,446	6	20% 67% 8 82% 43%	10 3 5	50% 33% 18% 57%	6 0 0	0% 0% 0%
Decals (Egar & Cigarette & Tobacco Dealers - Wholesale Auto Manufacturers Equipment & Supplies Paving, Painting, Home Improvement - Itinerant Workers Cake Decorating Equipment & Supplies Physicians & Surgeons - Allergy Fence Posts & Fittings Dairy Products - Wholesale	3,405 3,398 3,387 3,385 3,365 3,365 3,365	2,197 2,198 2,199 2,200 2,200 2,202	20 9 28 7 4	1,703 2,280 1,493 2,446 2,813	6 23 3 4	20% 67% 8 82% 43% 100%	10 3 5 4 0	50% 33% 18% 57%	6 0 0 0	0% 0% 0% 0%
Decals (Ligar & Cigarette & Tobacco Dealers - Wholesale Auto Manufacturers Equipment & Supplies Paving, Painting, Home Improvement - Itinerant Workers Cake Decorating Equipment & Supplies Physicians & Surgeons - Allergy Fence Posts & Fittings Dairy Products - Wholesale Chiropractors Equipment & Supplies	3,405 3,398 3,387 3,385 3,365 3,365 3,362 3,362	2,197 2,198 2,199 2,200 2,200 2,202 2,202 2,203	20 9 28 7 4 15	1,703 2,280 1,493 2,446 2,813 1,899	6 23 3 4 13	20% 67% 82% 43% 100% 87%	10 3 5 4 0	50% 33% 18% 57% 0% 13%	6 0 0 0 0	0% 0% 0% 0% 0%
Decals (Igar & Cigarette & Tobacco Dealers - Wholesale Auto Manufacturers Equipment & Supplies Paving, Painting, Home Improvement - Itinerant Workers Cake Decorating Equipment & Supplies Physicians & Surgeons - Allergy Fence Posts & Fittings Dairy Products - Wholesale Chiropractors Equipment & Supplies Beds - Wholesale & Manufacturers	3,405 3,398 3,387 3,365 3,365 3,365 3,362 3,361 3,360	2,197 2,198 2,199 2,200 2,200 2,202 2,203 2,203 2,204	20 9 28 7 4	1,703 2,280 1,493 2,446 2,813 1,899 2,203	6 23 3 4	20% 67% 82% 43% 100% 87% 100%	10 3 5 4 0 2	50% 33% 18% 57% 0% 13% 0%	6 0 0 0 0 0	0% 0% 0% 0% 0%
Decals (Ligar & Cigarette & Tobacco Dealers - Wholesale Auto Manufacturers Equipment & Supplies Paving, Painting, Home Improvement - Itinerant Workers Cake Decorating Equipment & Supplies Physicians & Surgeons - Allergy Fence Posts & Fittings Dairy Products - Wholesale Chiropractors Equipment & Supplies	3,405 3,398 3,387 3,385 3,365 3,365 3,362 3,362	2,197 2,198 2,199 2,200 2,200 2,202 2,203 2,204 2,205	20 9 28 7 4 15	1,703 2,280 1,493 2,446 2,813 1,899 2,203 2,446	6 23 3 4 13	20% 67% 82% 43% 100% 87% 100% 43%	10 3 5 4 0 2 2	50% 33% 18% 57% 0% 13%	6 0 0 0 0 0 0	0% 0% 0% 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Insurance - Medicare Supplement	3,339	2,207	C	3,959	0	0%	0	0%	0	0%
Bulletin & Directory Boards	3,336	2,208	36		34		0	0%	2	6%
Exterior Structures - Gazebos, Arbors, Pergolas	3,335	2,209	11		10	91%	1	9%	0	0%
Bicycles - Repair Health Savings Administrators	3,332 3,330	2,210	36 46	1,349 1,220	12 18	33% 39%	22 28	61% 61%		6%
Paintball - Games & Supplies	3,318	2,211 2,212	13	2,004	0	69%	4	31%	0	0 0%
Foresters - Consulting	3,318	2,212	5	2,657	0	0%	5	100%	0	0%
Stationers - Retail	3,310	2,214	11	2,134	4	36%	7	64%	0	0%
Pens & Pencils - Retail	3,307	2,215	11		4		7	64%	0	0%
Cleaning Supplies by Internet	3,297	2,216	29		21		8	28%	0	0%
Post Cards - Manufacturers & Distributors	3,288	2,217		1,899 2,004	11	73% 46%		13%	2	13%
House Cleaning Equipment & Supplies Beekeepers	3,288 3,284	2,217 2,219	20	1,703	16		/	20%	0	0%
Aviation Consultants	3,283	2,220	7	2,446	1	14%	4	57%	2	29%
Packaging Machinery	3,280	2,221	2	3,185	1	50%	1	50%	0) 0%
Air Fragrances	3,279	2,222	15	1,899	8	53%	6	40%	1	7%
Physicians & Surgeons - Maxillofacial	3,278	2,223	19	1,743	17		2	11%	0	0%
Casinos - Online	3,272	2,224	19		2	11%	0	0%	17	89%
Smokers Information & Treatment	3,272	2,224		2,551		50%	3	50%	0	0 0%
Charity - Advertising for Publications Government - US.	3,252 3,247	2,226 2,227	21	2,657 1,660		100%	0	0% 43%	4	19%
Computers - Furniture	3,237	2,228	18	1,775	15		3	17%	0	0%
Decoration Contractors - Party, Convention	3,236	2,229	17	1,815	7	41%	10	59%	0	0%
Merchandise Brokers	3.234	2.230	14	1,958	10	71%	4	29%	0	0%
Oils - Waste	3,234	2,230	9	2,280	9	100%	0	0%	0	0%
Audio-Visual Equipment - Rent & Lease	3,230	2,232	g	2,280	6	67%	3	33%	0	0%
Factors Webs Cooles	3,230	2,232	2	3,185	2	100%	0	0%	0	0%
Water Coolers Insurance - Medical Liability	3,228 3,227	2,234 2,235	14	1,958	3	21% 83%	11	79% 17%	0	0%
Cranes	3,215	2,235	2	3,185	1	50%	1	50%	0	0%
Fashion Consultants	3,214			2,357	3	38%	5	63%	0	0%
Metals - Precious - Sheet, Wire, Tubing	3,214	2,237	2	3,185	2	100%	0	0%	0	0 0% 0 0% 0 0%
Refrigerators & Freezers - Dealers	3,212	2,239	46	1,220	10	22%	33	72%	3	7%
Mopeds	3,211	2,240	17		7	41%	9	53%	1	6%
Trading Stamps	3,209	2,241		2,446	3	43%	4	57%	0	0%
Organ & Tissue Banks	3,205	2,242	1 12	3,476	1	100%	0	0%	0	0%
Quilting Auto Dealers - Buying Co-Op	3,202 3,201	2,243 2,244	13 27	2,004	17	62% 63%	10	38% 37%	0	0%
Sandwiches	3,200	2,245	41		19		21		1	0 0% 2% 0 0%
Power Transmission Equipment	3,196	2,246	4	2,813	1	25%	3	75%	0	0%
Plants - Interior Design & Maintenance	3,177	2,247	3	2,972	2	67%	1	33%	0	0%
Tools - Power Actuated	3,173	2,248	18	1,775	17		1	6%	0	0%
Labor Organizations	3,172	2,249		2,446	4	57%	3	43%	0	0%
Parties - Children	3,165	2,250	71		57	80%	13	18%	1	1%
Vinyl Repair Radiotelephone Communication - Equipment & Systems	3,163 3,161	2,251 2,252	10	2,203	4	40% 54%	- 6	60%	0	0%
Environmental, Conservationist & Ecol Org	3,149	2,252	13		7	75%	0	0%	1	25%
Ballrooms	3,148	2,254	10		7	70%	2	20%	1	10%
Snow Removal Equipment	3,147	2,255	28	1,493	26	93%	2	7%	0	0%
Sky Diving	3,144	2,256	41	1,273	18		13	32%	10	24%
Consultants - Security	3,130	2,257	6	2,551	4	67%	2	33%	0	0%
Conveyors & Conveying Equipment	3,117	2,258	1	3,476	0	0%	0	0%	1	100%
Yarn - Retail Photography Schools	3,115 3,106	2,259 2,260		2,446	4	57% 89%		43% 11%	0	0%
Movers - International	3,106	2,260	9	2,250	6	75%	2	25%	0	0%
Railroad Contractors	3,102	2,262	1	3.476	0	0%	1	100%	0	0 0% 0 0% 0 0%
Fuel Injection Equipment	3,098	2,263	4	3,476	3	75%	1	25%	0	0%
Junk Dealers	3,091	2,264	11	2,134	5	45%	3	27%	3	27%
Cooking Instruction	3,085	2,265	39		27	69%	6	15%	6	15%
Food & Beverage Consultants	3,082	2,266	7	2,446	1 12	14% 44%		86%	0	0%
Soccer Clubs Appointment Setting Service	3,081 3,079	2,267	27	1,514	12	44% 69%	15	56% 31%	0	0%
Springs - Automotive - Sales & Service	3,078	2,268 2,269	13 10	2,004	8	80%	2	20%	0	0%
Solar Energy Research & Development	3,076	2,270	3	2,972	2	67%	1	33%	0	0%
Consignment Service - Furniture	3,062	2,271	40	1,285	17	43%	19	48%	4	10%
Beer Home Brewing Equipment & Supplies	3,057	2,272	13	2,004	6	46%	7	54%	0	0%
Bookbinders	3,054	2,273	10		6	60%	4	40%	0	0%
Hydroseeding	3,052	2,274	3	2,972	1	33%	2	67%	0	0%
Laundry Consultants Telephone Equipment & Systems Supplies & Parts	3,051 3,051	2,275 2,275	27 17	1,514	15	56% 29%	12 10	44% 59%	2	12%
Insurance - Funeral	3,040	2,273		3,185	2	100%	10	0%	<u>2</u>	0%
Foam & Sponge Rubber	3,030	2,278		2,813	4	100%	0	0%	0	0%
Dresses - Wholesale & Manufacturers	3,027	2,279	97	820	9	9%	76	78%	12	12%
Boat Transporting	3,026	2,280	4	2,813	4	100%	0	0%	0	0%
Charity - Community Development & Civic Organizations	3,025	2,281	21		18	86%	3	14%	0	0 0%
Truck Bedliner	3,020	2,282	2	3,185	2	100%	0	0%	0	0%
Video Equipment - Service & Repair	3,005	2,283	15	1,899	8	53%	7	47%	0	0%
Monograms Recreational Vehicles - Storage	3,001 3,000	2,284 2,285			34 8	77% 73%	10	23%	0	0 0%
Tennis Court Construction	3,000	2,285	11	3,476	1	100%	<u></u>	0%	0	0%
Weatherization	2,991	2,287	4	2,813	2	50%	2	50%	0	0%
Printer & Printer Supplies- Manufacturer	2,988	2,288	49	1,190	40	82%	8	16%	1	2%
Hobby & Model Construction Supplies - Wholesale & Manufacturing	2,988	2,288	19	1,743	15		4	21%	0	0%
Horse Transporting	2,986	2,290	8	2,357	3	38%	5	63%	0	0%
Locks - Wholesale & Manufacturers	2,979	2,291	12	2,075	9	75%	3	25%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	% Cmpls	Not Settled	% Cmpls Unable to Pursue	%
Theatrical Agencies	2,976	2,292	11		5	45%	6	55%	0 0%
Physicians & Surgeons - Endocrinology, Diabetes & Metabolism	2,975	2,293	10		5	50%	3	30%	2 20%
Flowers - Preserved	2,973	2,294	18		13		5	28%	0 0%
Stone - Cast Surrogacy	2,967	2,295	5	2,657	4		1 0	20% 0%	0 0%
	2,967 2,965	2,295 2,297			3		1	25%	0 0%
Upholsterers Supplies Swimming Pools - Public	2,952	2,298	99		86		12	12%	1 1%
Doors - Commercial	2,950	2,299		2,972	3	100%	0	0%	0 0%
Poultry Farms	2,945	2,300	8	2,357	5	63%	3	38%	0 0%
Boutique Items - Wholesale & Manufacturers	2,944	2,301	71	983	36		35	49%	0 0%
Souvenirs - Retail	2,922	2,302	21	1,660	16	76%	5	24%	0 0%
Crisis Intervention Service	2,917	2,303		3,185	0	0%	1	50%	1 50%
Glass - Broken	2,910	2,304	8		5	63% 83%	2	25% 17%	1 13% 0 0%
Messenger Service Tents	2,910 2,909	2,304 2,306	17				2	18%	6 35%
Dance Apparel	2,906	2,307	28	1,493	11		16	57%	1 4%
Artificial Flowers & Plants - Manufacturer Supplies	2,903	2,308						75%	0 0%
Post Offices	2,902	2,309	67	1,017	<u>1</u> 25	37%	38	57%	4 6%
Pharmaceutical Products - Research	2,902	2,309	7		6	86%	1	14%	0 0%
Trucking - Liquid Or Dry Bulk	2,892	2,311	(3,959	0		0	0%	0 0%
Oilfield Supplies	2,891	2,312	(3,959	0		0	0%	0 0%
Campers - Service & Repair	2,887	2,313	11				4	36%	0 0%
Garbage Disposals - Household	2,885	2,314	27		20	74%	7	26%	0 0%
Engineering Equipment & Supplies Chairs - Wholesale & Manufacturers	2,875 2,864	2,315 2,316	20	2 3,185 0 1,703	1 17	50%	3	50% 15%	0 0%
Chairs - Wholesale & Manufacturers Construction Supplies	2,862	2,316	20		2		6	67%	1 11%
Identification Equipment & Supplies	2,862	2,317	4	2,813			0	0%	0 0%
Sewing Machines - Wholesale & Manufacturers	2,860	2,319	16	1,852	4 15	94%	1	6%	0 0%
Lightning Protection Equipment	2,859	2,320	2	3,185	2	100%	0	0%	0 0%
Florists - Wholesale	2,856	2,321		2,446	5	71%	2	29%	0 0%
Drywall Contractors Equipment & Supplies	2,855	2,322			0		1	100%	0 0%
Solar Energy Equipment & Systems Supplies & Parts	2,854	2,323	9		3	33%	6	67%	0 0%
Greeting Cards - Wholesale & Manufacturers Dairies	2,853 2,853	2,324 2,324	16	7 1,852 7 2,446	16	100% 71%	0	0% 29%	0 0%
Government - Auctions & Job Listing Services	2,844	2,324	15			60%	6	40%	0 0%
Coffee Roasting & Handling Equipment	2,843	2,327			3	33%	6	67%	0 0%
Home Sitting Services	2,843	2,327	3	2,972	3	100%	ő	0%	0 0%
Popcorn & Supplies	2,842	2,329	-		5	71%	2	29%	0 0%
Computers - Programming	2,834	2,330	21	1,660	7	33%	12	57%	2 10%
Moldings	2,834 2,832	2,330 2,332	10	2,203	3	30%	7	70%	0 0%
Barbecue		2,332			3	60%	2	40%	0 0%
Craft Instruction	2,821	2,333	10		5	50%	5	50%	0 0%
Disabled Person Assistance Blankets	2,820 2,814	2,334 2,335	189		164	25% 87%	23	75% 12%	2 1%
Swimming Pools - Leak Detection & Repair	2,814	2,335	10:		8		1	11%	0 0%
Paper Manufacturers	2,813	2,337		3,185	1	50%	Ô	0%	1 50%
Bee Removal	2,807	2,338	12	2,075	5	42%	7	58%	0 0%
Picture Frames - Manufacturers Supplies	2,803	2,339	5	2,657	0		5	100%	0 0%
Conference Centers	2,800	2,340	9	2,280	6		3	33%	0 0%
Sporting Goods - Repair	2,799	2,341	18		9		9	50%	0 0%
Boat Lifts Wine Stange Equipment	2,797	2,342	13			46%	- /	54%	0 0%
Wine Storage Equipment Tile Restoration	2,789 2,787	2,343 2,344	11			13% 55%	2	88% 18%	3 27%
Artists - Commercial	2,781	2,345	14	1 1,958	5	36%	7	50%	2 14%
Machinery - Used	2,780	2,346	9		5	56%	4	44%	0 0%
Canes	2,770 2,769	2,347 2,348		2,446	6	86%	1	14%	0 0%
Nursing Home Information & Referral				2,657	4	80%	0	0%	1 20%
Mail Boxes - Manufacturers & Distributors	2,766	2,349	14	1,958	10	71%	4	29%	0 0%
Masonry Panels - Prefabricated	2,764	2,350	6		1	17%	4	67%	1 17% 0 0%
Caps & Gowns Pharmaceutical Suppliers - Foreign	2,762 2,762	2,351 2,351	2		<u>5</u>	100% 50%	0	0% 0%	0 0% 2 50%
Wood Preserving	2,762	2,331			3	75%	1	25%	0 0%
Speedometers	2,762 2,754	2,351 2,354	-		3		1	25%	0 0%
Lead	2,753	2,355	11			64%	4	36%	0 0%
Drawing Materials	2,748	2,356	16	1,852	12	75%	4	25%	0 0%
Family Services	2,746	2,357	6	5 2,551	5	83%	1	17%	0 0%
Key Control Systems	2,742	2,358	11		8		3	27%	0 0%
Hosiery - Retail	2,741	2,359	12	2,075	8		4	33%	0 0%
Insurance - Bonding Fence Material	2,734 2,731	2,360 2,361			1	100%	2	0% 50%	0 0%
Electric Heating Elements	2,722	2,362	34		33		0	0%	1 3%
Painters Equipment & Supplies	2,718	2,363		2,657	2	40%	3	60%	0 0%
Consultants - Dental Management	2,716	2,364	8		5	63%	3	38%	0 0%
Forklift Repair & Maintenance	2,714	2,365	(2,551	3	50%	2	33%	1 17%
Poultry Equipment & Supplies	2,702	2,366		3,185	1		1	50%	0 0%
Cemetery Equipment & Supplies	2,701	2,367	17		11		6	35%	0 0%
Bird Feeders & Houses	2,700	2,368	17	7 1,815	7		10	59%	0 0%
Transmissions - Truck, Tractor	2,699	2,369	22	1,634	12	55% 30%	9	41% 70%	1 5% 0 0%
Weather Instruments Uniforms - Accessories	2,692 2,691	2,370 2,371	24		14		9	38%	1 4%
Chairs - Orthopedic & Lift	2,685				14	82%	3	38% 18%	0 0%
Excavating Equipment	2,682	2,372 2,373		7 2,446	3	43%	4	57%	0 0%
Motor coach Companies	2,680	2,374	Í		3	60%	2	40%	0 0%
	2,679	2,375	16		9	56%	7	44%	0 0%
Tags Machinery Movers & Erectors	2,679	2,375		2,972		100%		0%	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	% Cmpls Not Settled	%	Cmpls Unable to Pursue
Patio Builder	2,676 2,674	2,377 2,378	42	2,280	9 22	100% 52% 1	0 0% 9 45%	0 0 1 2 0 0 0 0
Motel & Hotel Management Insurance - Marine	2,673	2,379	14		13	93%	1 7%	0 0
Store Fronts	2,672	2,379	4	2,813	2	50%	2 50%	0 0
Farms - Organic	2,669	2,380 2,381	43	1,248	41	95%	2 5%	0 0
Teleconference Service	2,667	2,382	7	2,446	3	43%	4 57%	0 C 0 C
Maps - Publishers & Distributors	2,660	2,383	17 12	1,815	9	53%	8 47%	0 0
Fiberglass - Fabrication & Repair	2,653	2,384	12	2,075	6	50%	6 50%	0 0
Optical Imaging Equipment & Systems Musical Instruments - Wholesale & Manufacturers	2,653 2,647	2,384 2,386	16	2,657	14	60% 88%	1 20% 2 13%	1 20
Brewers	2,640	2,387	8		- 14	63%	2 25%	1 13
Dietitians	2,639	2,388	18	1,775	4	22%	5 28%	9 50
Concessionaires	2,636	2,389	4	2,813	3	75%	1 25%	0 0
Fix-It Shops	2,634	2,390	6	2,551	5	83%	1 17%	0 C
Knives - Custom	2,633	2,391	26		13	50% 1:		ol c
Fishermens Supplies	2,633	2,391	23	1,603	9	39% 1		0 C
Buttons - Advertising Emergency Response Systems - Personal	2,622 2,621	2,393 2,394		7 2,446 3 2,972	b	86% 33%	1 14%	0 0
Auto Paint - Mobile	2,618	2,395	15		- 5	33%	9 60%	0 0 1 7
Farmers Market	2,617	2,396	15	1,899	14	93%	1 7%	0 0
Telecommunication Design	2,612	2,397	1	3,476	1	100%	0 0%	0 0
Surfboards	2,608	2,398	10	2,203	6	60%	3 30%	1 10
Steam Cleaning Equipment	2,599 2,598	2,399 2,400	23	1,603	22	96%	1 4%	0 0
Miniatures - Collectors	2,598	2,400		2,446	3	43%	4 57%	0 0
Truck Service & Repair - Mobile	2,597	2,401	13		5	38%	7 54%	1 8
Contractor - Mechanical Insulation Cylinders - Air & Hydraulic	2,596 2,591	2,402 2,403		2 3,185 9 2,280		100% 67%	0 0% 3 33%	0 C 0 C 0 C
Acting & Voice Over Training	2,591	2,403	3	2,280	- b	100%	0 0%	0 0
Chemical Plant Equipment & Supplies	2,588	2,405	Ŏ	3,959	0	0%	0 0%	o c
Numismatics	2,588 2,577	2,405 2,406	13	2,004	11	85%	2 15%	0 C
Gas - Industrial & Medical - Cylinder & Bulk	2,574	2,407	10		7	70%	3 30%	ol c
Hardware - Builders	2,568	2,408	5	2,657	3	60%	1 20%	1 20
Motion Picture Producers & Studios	2,564	2,409	10	2,203	6	60%	4 40%	0 0
Lake & Pond Management	2,554	2,410	0		- 0	0%	0 0%	0 0
Better Business Bureaus Alternators & Generators - Retail	2,553 2,551	2,411 2,412	149	9 640 5 2,551	63	42% 3: 33%	1 21% 4 67%	55 37 0 0
Hatcheries - Poultry	2,546	2,413		2,657		100%	0 0%	0 0
Water Main Contractors	2,544	2,414	1	3,476	1	100%	0 0%	ol d
Scientific Apparatus & Instruments	2,540	2,415	4	2,813	3	75%	1 25%	0 0
Construction Reports	2,537	2,416	8	2,357	7	88%	1 13%	0 0
Shredding Services	2,533	2,417		3,959	0	0%	0 0%	0 0
Basketball Clubs	2,524	2,418	10		5	50%	4 40%	1 10
Lobbyists	2,523	2,419	g		5 17	56%	2 22%	2 22
Airports Sleep Disorders - Sleep Apnea	2,522	2,420 2,421	24	1,582	- 1/	71% 83%	6 25% 0 0%	1 17
Maternity Clothes	2,515 2,513	2,422	47	1,207	17			14 30
Engines - Fuel Conversion	2,509	2,423	12		6	50%	6 50%	nl c
Water Coolers - Equipment & Supplies	2,501	2,424	ϵ	2,551	4	67%	2 33%	0 0
Bras	2,496	2,425	11	2,134	10	91%	1 9%	0 0
Movers - Office	2,496	2,425	5	2,657	4	80%	1 20%	0 C 0 C 0 C
Septic Tanks & Systems Wholesale & Manufacturers	2,495	2,427	2	3,185	2	100%	0 0%	0 0
Bank Equipment & Supplies Paper Distributors	2,491 2,491	2,428 2,428	11	2,134	11	100% 38%	0 0% 5 63%	0 0
Audio-Visual Equipment - Wholesale & Manufacturers	2,491	2,430	18	1,775	14	78%	3 17%	1 6
Concrete Curing & Treating Materials	2,477	2,431	7	2,446	3	43%	4 57%	1 6
Drama/Acting Instruction	2,474	2,432		3,476	1	100%	0 0%	ol c
Art Restoration & Conservation	2,473	2,433	13	2,004	7	54%	6 46%	0 0
Precious, Semi-Precious & Synthetic	2,469	2,434	3	2,972	1	33%	2 67%	0 0
Paint Removing	2,467	2,435	2	3,185	1	50%	1 50%	0 0
Railroads Concrete Reinforcements	2,466 2,457	2,436 2,437	106	790 3,476	98	92% 0%	8 8% 1 100%	0 0
Mold & Mildew Inspection	2,456	2,438	1	2,657	3	60%	0 0%	2 40
Marine Surveyors	2,451	2,439	4		3	75%	1 25%	0 0
Sewing Machines - Supplies & Parts	2,448	2,440	14	1,958	- 8	57%	6 43%	0 0
Television Program Producers	2,443	2,441	6	2,551	3	50%	3 50%	0 0
Compact Discs, Tapes, Records - Wholesale & Manufacturing	2,438	2,442	49		41	84%	8 16%	0 0
Colocation Services	2,436	2,443	3	2,972	3	100%	0 0%	0 0
Fishing Tackle - Wholesale & Manufacturers	2,423	2,444	16		10	63%	6 38%	0 C 0 C
Backflow Prevention Devices & Services Cleaning Systems Press Chemical	2,422 2,421	2,445 2,446	2	3,959	0	0% 67%	0 0%	0 0
Cleaning Systems Press, Chemical Binoculars	2,421	2,447	1	3,476	1	100%	0 0%	0 0
Attorneys & Lawyers - Mediation & Arbitration	2,411	2,448	4	2,813	2	50%	2 50%	0 0
Bat Removal	2,410	2,449		2,657	1	20%	4 80%	0 0
Pet Waste Removal	2,409	2,450	11	2,134	3	27%	8 73%	0 0
Coaching - Leadership	2,409	2,450	2	3,185	2	100%	0 0%	0 0
Ultrasound - Nonmedical	2,393	2,452	4	2,015	4	100%	0 0%	0 C 0 C 0 C
Wire & Cable - Non-Electric	2,393	2,452 2,454	3	3 2,972 3 2,972	0	0% 100%	3 100% 0 0%	0 0
Tank Testing & Inspection Zoos	2,392 2,389	2,454			3 10	91%	1 9%	oj C
Technical Manual Preparation	2,382	2,455	32	2,134	17	53%		0 0 0 0 0 1 3 0 0
Trucks - Forklifts	2,382	2,456	7	2,446	5	71%	2 29%	ol o
Odor Neutralizer	2,382	2,456		3,185	1	50%	1 50%	ol c
Knife Sharpening Devices		2,459	36	1,349	14	39%	9 53%	3 8
	2,375		30					
Honey Electric Supplies - Manufacturers	2,373 2,373 2,372	2,460 2,461	30	2,972	2	67% 45%	1 33% 6 55%	3 8 0 0 0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	% Cmpls Not Settled	% Cmpls Unable to Pursue	%
Charity - Other Charitable Organizations	2,364	2,462	8	3 2,357	5	63% 3	38%	0 0%
Dining Club Plans	2,363	2,463	6.5	1,031	62	95% 3	5%	0 0%
Letters - Sign	2,360	2,464	65	1,031	25	38% 35	54%	5 8%
Treatment Centers & Rest Homes - Information & Placement Suits - Custom Made	2,345 2,344	2,465 2,466	16	2 3,185 5 1,852	0		50% 1 69% 1	1 50% 1 6%
Geotechnical Engineering	2,344	2,466	10	1 3,476	1			
Hay	2,341	2,468		2,657	4		0%	1 20%
Library Research Service	2,340	2,469		2,657	5			
Trucking - Water Hauling	2.339	2,470		1 3,476	0		100%	0 0%
Reloader Schemes	2,338	2,471		3 2,357	C		100%	0 0%
Contractor - Hauling	2,333	2,472			3	43% 3	43%	1 14%
Biofeedback Therapists	2,332	2,473		3,185	1	50% 1	50%	
Towels - Cloths-Wholesale & Manufacturers Organs	2,331 2,331	2,474 2,474	20		10		10% 8	
Transitional Housing	2,331	2,476	12		10		17%	0 0%
Theater Stage Play Houses	2,324	2,477	24		17		29%	
Lubricants	2,321	2,478			C		100%	0 0%
Fencing Instruction	2,318	2,479	į.	2,657	2	40% 2	40%	1 20%
Contractors - Acoustical Ceiling	2,307	2,480	(0			0 0%
Patent Searchers	2,304 2,297	2,481	4		1	25% 0	0%	3 75%
Agricultural Consultants		2,482			<u>0</u>		0%	0 0%
Electric Bikes	2,295	2,483			7		22%	0 0%
Natural Stone Restoration & Cleaning Grease Traps	2,295 2,290	2,483 2,485		2 3,185 2 3,185			0% 0 100% 0	
Ribbons	2,284	2,486	12	731	117		5%	
Event Planners - Corporate	2,284	2,486		2,280	3	33% 6	67%	0 0%
Bio - Chemicals	2,284	2,486		2 3,185	0	0% 1	50%	1 50%
Pipe Inspection	2,281	2,489		1 3,476	1		0%	0 0%
Projection Apparatus	2,280	2,490	129		36			0 0%
Second Hand Stores	2,277	2,491	16	5 1,852			44%	2 13%
Barricades Connectors - Electric	2,276	2,492	20		15		10% 33%	3 15% 0 0%
Physicians & Surgeons - Oncology	2,270 2,270	2,493 2,493		5 2,551 5 2,657	9	60% 2	40%	0 0%
Seating Companies	2,270	2,493		3,476	1	100%	0%	0 0%
Plastics - Fabricating, Finishing & Decor	2,269	2,496			1	50% 1	50%	
Embroidery Supplies	2,261	2,497	2!	5 1,557	15	60%	40%	0 0%
Carpet & Rug Cleaning Equipment - Rental	2,261	2,497	18	1,775	15		11%	1 6%
Nurses-Practitioners	2,261	2,497	:		1		50%	
Blueprinting	2,261	2,497		3,476	0	0% 1	100%	0 0%
Firearm Manufacturer Futon Sales	2,260 2,260	2,501 2,501	22		14		36% C	
Charity - Religious	2,256	2,503	-	5 2,551	5	100% 0	0%	0 0%
Bearings	2,254	2,504		2,972	2	67% 1	33%	
Interior Designers - Registered/Licensed	2,251	2,505		7 2,446	2	29% 5	71%	0 0%
Elevator Installation	2,250	2,506	(5 2,551	5	83% 1	17%	
Doughnuts	2,248	2,507	10		6			
Model Makers	2,245	2,508	16		10		38%	0 0%
Package Design & Development	2,244	2,509	12	2,813		50% 2	50%	0 0% 1 8%
Washing Machines & Dryers - Service & Repair Limestone	2,243 2,239	2,510 2,511		2 2,075 2 3,185	4		58% 1	0 0%
Bridal Registries	2,236	2,512	16		2	13% 8	50%	
Greenhouse Equipment & Supplies	2,235	2,513		2,657	5	100% 0	0%	0 0%
Signs - Equipment & Supplies	2,226	2,514	13	3 2,004	9	69% 4	31%	0 0%
Office Furniture & Equipment - Repair & Refinishing	2,223	2,515	(2			
Chauffeur Service	2,220	2,516		2 3,185	1	50% 1	50%	0 0%
Photographic Color Prints & Trans.	2,219	2,517	-	7 2,446	3	43% 3	43% 1	1 14%
Rent to Own Mens Clothing & Furnishings - Wholesale & Manufacturers	2,211	2,518	22	2 1,634 7 2,446	13	59% 7 86% 1	32% 2 14% 0	2 9% 0 0%
Psychologist Information & Referral Services	2,208 2,204	2,519 2,520		2,446		100% 0	0%	0 0%
Accident Reconstruction Service	2,204	2,520		3 2,972	3	100% 0	0%	0 0%
Contest Arranging & Judging	2,200	2,522	1	7 1,815	ğ	53% 5	29%	3 18%
Stone Cutters	2,200 2,199	2,522 2,523	8	2,357	3	38% 3	38%	2 25%
Remodeling Services - Foreclosed Property	2,198	2,524		2 3,185	0		100%	0 0%
Concert Halls	2,197	2,525	36	5 1,349	24		33%	0 0%
Tire Repair	2,193	2,526	36	5 1,349	11	31% 23	64%	2 6%
Baby Sitters Beer & Ale - Retail	2,192	2,527	10	2 3,185	2		0% 0 60% 0	0 0%
Support Groups	2,190 2,188	2,528 2,529	10		4	75% 0	0%	2 25%
Wire Products	2,188	2,529			0		0%	0 0%
Fiber Glass Products	2,186	2,531			2			
Novelties - Wholesale & Manufacturers	2,170	2,532		7 2,446	6		14%	0 0%
Amplifiers	2,167	2,533	33	1,402	4	12% 27	82%	2 6%
Metal Detecting Equipment	2,167	2,533		2 3,185	1			0 0%
Heat Pumps	2,166	2,535 2,536	15	5 1,899	11		13% 2	
Microscopes	2,164			2,657	5	100% 0	0%	0 0%
Truck Bedliner - Spray On Telephone Equipment & Systems Wholesale & Manufacturing	2,164	2,536		2 3,185 7 2,446		100% 0 86% 1	0% 0 14% 0	
Systems & Software Testing	2,159 2,158	2,538 2,539		7 2,446 8 2,357	4			
Driving Training Equipment	2,150	2,540		3 2,972	2		33%	
Exercise Equipment & Machines - Service & Repair	2,149	2,541	20		18		10%	0 0%
Bags - Plastic	2,148	2,542	20		2		0%	1 33%
Modular/Mobile Home - Foundation Services	2,146	2,543	2:	1 1,660	8	38% 13	62%	0 0%
Chocolate & Cocoa	2,145	2,544	g	2,280	6		33%	0 0%
Bridge Builders	2,145	2,544			0		0%	0 0%
Chimney Cleaning Equipment & Supplies	2,137	2,546	5	3 2,357	6	75% 2	25%	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Cookies & Crackers	2,132	2,547	13	2,004	8	62%	4	31%	1	8% 0% 0% 0%
Picture Framing	2,132	2,547	3	2,972	2	67%	1	33%	0	0%
Employment Service - Government, Co, Fraternal	2,132	2,547	2	3,185	2	100%	0	0%	0	0%
Millwrights	2,129	2,550 2,551		3,959	0	0% 75%	0	0%	0	0%
Testing Apparatus	2,128 2,119		15	1,899	3 15	100%	U	0%	1	25%
Engravers - Stationery Tours - Wholesale			13		13	50%		50%	0	0% 0%
Accumulators	2,118 2,116	2,553 2,554	19	2,357	12	63%	7	37%	0	0%
Freight Consolidating	2,116	2,554		3,185	1	50%	1	. 50%	0	0%
Silverware	2,114	2,556	C	3,959	0	0%	0	0%	Ö	0%
Crematories	2,107	2,557	1	3,476	1	100%	0	0%	0	0%
Ice Making Equipment & Machines	2,102	2,558	7	2,446	3	43%	4	57%	0	0% 0%
Photo Copying	2,100	2,559	13	2,004	5	38%	7	54%	1	8% 0%
Theatrical & Stage Lighting Equipment	2,100	2,559	4	2,013	3	75%	1	. 25%	0	0%
Adhesives & Glues	2,099	2,561	6	2,551	6	100%	0	0%	0	0%
Chemical Production	2,096	2,562	5	2,657	4	80%	1	. 20%	0	0% 0%
Asset Evaluators	2,093	2,563	30	1,458	16	53%	14	47%	0	0%
Lighting Fixtures - Repair & Maintenance	2,090	2,564	14		/	50%		50%	0	0% 0% 0%
Lasik Eye Surgery	2,085	2,565	13	2,004	9	69%	4	31%	0	0%
Dancing Supplies	2,083 2,082	2,566 2,567	20	2,813	3	75% 5%	1	25%	19	95%
Abstracters					1	57%	U	1 43%	19	95%
Auto Repair - Vintage	2,081	2,568	14	2,446	10	71%		29%	0	0% 0%
Veterinary Emergency Automation Consultants	2,079 2,078	2,569 2,570	14	1,958 3,185	10	50%	- 4	0%	1	50%
Tanks - Metal	2,078	2,570		3,163	n	0%		0%	1	0%
Flag Poles	2,076	2,570	3	2,972	2	67%	1	. 33%	0	0%
Child Care - Infant	2,072	2,573		2,657	3	60%	2	40%	0	0% 0%
Sales Presentations	2,069	2,574		2,357	3	38%	2	25%	3	38%
Food Products Manufacturing Equipment	2,068	2,575	17	1,815	7	41%	10	59%	0	0% 0% 0% 0%
Welcome ServiceFor Newcomers	2,067	2,575 2,576	1	3,476	1	100%		0%	0	0%
Contractors - Sheet Metal	2,061	2,577	3	2,972	1	33%		67%	0	0%
Cigar, Cigarette & Tobacco Manufacturers	2,055	2,578	2	3,185	2	100%	0	0%	0	0%
Rock Shops	2,054	2,579	2	3,185	0	0%	2	100%	0	0%
Cushions	2,053	2,580		2,657	4	80%	1	20%	0	0%
Seeds & Bulbs - Wholesale	2,050	2,581	3	2,972	2	67%	1	. 33%	0	0% 0%
Attorneys & Lawyers - Home Owners Associations	2,048	2,582	8	2,357	3	38%	5	63%	0	0%
Ceramics - Equipment & Supplies	2,048	2,582	- 6	2,551	4	67%	2	33%	0	0% 7% 0%
Water Heater - Tankless	2,047	2,584	15		14		U	0%	1	7%
Metal Shapes - Extruded	2,043	2,585		3,959	0	0%		0%	0	0%
Gazebos Ventilatina Contractora	2,041	2,586	9	2,280	5	56%	4		0	25%
Ventilating Contractors Golf Course Equipment & Supplies	2,041 2,037	2,586 2,588	- 4	2,813 2,657	1	25% 40%		50%	1	0%
Logging Equipment & Supplies	2,036	2,589	Č	3,959		0%		0%	0	0%
Slip Covers	2,034	2,590	14	1,958	5	36%	9	64%	0	0% 0%
Waterbeds - Dealers	2,033	2,591		2,657	2	40%	3	60%	0	0%
Gauges & Gages	2,031	2,592	10		5	50%	5	50%	o o	0% 0%
Impregnating	2,030	2,593	8	2,357	6	75%	2	25%	0	0% 0% 0%
Political Organizations	2,030	2,593	5	2,657	1	20%	4	80%	0	0%
Truck Bodies	2,030	2,593	3	2,972	3	100%	0	0%	0	0%
Bingo & Gaming Halls	2,029	2,596	g	2,280	4	44%	5	56%	0	0% 0% 0%
Candle Making Supplies	2,027	2,597	7	2,446	5	71%	2	29%	0	0%
Welding Equipment - Repair	2,024	2,598	1	3,476	0	0%	1	. 100%	0	0%
Hair Removing Equipment & Supplies	2,023	2,599	3	2,972	2	67%	1	. 33%	0	0%
Cosmetic & Toiletry Preparations - Manufacturers	2,022	2,600	8	2,357	5	63%	2	25%	1	13%
Schools - Online Trading & Investment	2,021	2,601	6	2,551	3	50%	2	33%	1	17%
Snow Removal Service - Commercial	2,019	2,602		3,185	2	100%		0%	0	0% 0%
Venetian Blinds - Wholesale & Manufacturers Aircraft Manufacturers	2,018 2,017	2,603 2,604	17		17	100%	0	0%	0	0%
Quilting Materials & Supplies	2,017	2,605	11		0	55%	U	45%	0	0%
Video Editing	2,013	2,606	13		3	23%		69%	1	8%
Coins & Tokens - Manufacturers	2.003	2,607	7	2,446	3	43%	- 4	57%	n	8% 0%
Exterior Designers	2,003	2,608	15	1,899	6	40%	9	60%	0	0%
Steam Cleaning - Industrial	2,001	2,608	6	2,551	3	50%	2	33%	1	0% 17%
Wood Carving	1,997	2,610	11	2,134	6	55%	4	36%	1	9%
Drilling & Boring Equipment & Supplies	1,995	2,611	1	3,476	1	100%		0%	0	0%
Outplacement Consultants	1,991	2,612	1	3,476	0	0%	1	. 100%	0	0%
Lawn & Garden Equipment & Supplies - Rental	1,990	2,613	18	1,775	14	78%	- 4	22%	0	0%
Sundries Stores	1,986	2,614	10	2,203	4	40%	- 6	60%	0	0% 0% 0% 0%
Leather Restoration	1,986	2,614	5	2,657	5	100%	0	0%	0	0%
Telescopes	1,984	2,616	14		10	71%	3	21%	1	7% 56%
Copyright Service	1,983	2,617	16		1	6%	6	38%	9	56%
Glass Board - Up Service	1,974	2,618		2,357	5	63%	3	38%	0	0% 0%
Metal Powder Fabricators	1,973	2,619	1	3,476	1	100%	0	. 50%	0	
Pipe Line Companies Rubbish & Garbage Removal Contractors Equipment	1,972 1,971	2,620 2,621	57	3,185	36	63%	21		1	50%
					10		21		0	70/-
Playgrounds Technology - Litigation Support	1,970 1,966	2,622 2,623	15	1,899 2,446	10	67% 43%	4	27%	1	0% 7% 0%
Pumps - Wholesale & Manufacturers	1,964	2,624	- /	2,446	3	67%	1	33%	0	0%
Ice Cream & Frozen Desserts - Mfg & Dist	1,960	2,625		2,657	5	100%	U I	0%	n	0% 0%
		2,626	1	3,476	1	100%	0	0%	n	0%
				5,470					- 0	0%
Truck Washing & Cleaning Sleep Disorders - Snoring	1,955 1,950	2.627	29	1.475	281	97%	1	3%1	(1)	
Sleep Disorders - Snoring	1,950	2,627	29	1,475	28 1	97% 33%	1	. 3%	0	0%
	1,955 1,950 1,948 1,947	2,627 2,628 2,629	29 3 3	1,475 2,972 2,972	28 1 2	97% 33% 67%	1 2 1		0	0%
Sleep Disorders - Snoring Wall Coatings	1,950 1,948	2,627 2,628	29 3 3 5	1,475	28 1 2 3	33%	1 2 1 	67%	0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	% Cmpls Not S	Settled	% Cmpls Unable to Pursue	%
Shears & Scissors	1,939	2,632	20	1,703	9	45%	11 55	i% 0	0%
Music Instruction - Vocal	1,938	2,633	4	2,813	3	75%		1%	25%
Lifts/Elevators - In Home	1,938	2,633			0	0%	0 (1% 0	0 0%
Cheese	1,932 1,927	2,635	13	2,004 3 2,004	5	38%	8 62	!% 0	0%
Schools - Academic - College Preparatory		2,636	13		9	69% 60%	2 1!		15%
Aids Research & Clinics Web Conferencing	1,927	2,636		2,657		100%		1% 0	0%
Plumbing Plan Services	1,927 1,926	2,636 2,639	- 4	2,813	2	67%	1 33		0%
Gloves - Work & Industrial	1,919	2,640	7	2,446	7	100%	0 0	1% 0	0%
Motion Picture Film Editing	1,919	2,640	4	2,813	3	75%	1 2	i% 0	0%
SemiConductor Devices	1,918	2,642	2	3,185	2	100%		1% 0	0%
Sweeping Service - Power	1,918	2,642	2	3,185	1	50%	1 50	1% 0	0 0%
Advertising - Indoor	1,917	2,644	8	2,357	3	38%	5 63		0%
Boat Club	1,916	2,645	5	2,657	1	20%	3 60		20%
Retreat Facilities	1,914	2,646	3	2,972	1	33%	2 67) 0%
Pet Kenneling Services	1,911	2,647	9	2,280	6	67%	3 3	0	0%
Bags - Burlap, Canvas & Cotton	1,904	2,648	9	2,280	6	67%	3 3	5% 0	0%
Recorded Information	1,903	2,649		3,185	1	50%		1 1	50%
Estheticians Boat - Excursion	1,902 1,901	2,650 2,651		2 3,185 3 2,357	0	0% 75%	2 100		13%
Bamboo & Bamboo Products	1,900	2,652	15	1,899	15	100%	0 1	1% 0	0%
Liquors - Wholesale	1,895	2,653	13	2,972	3	100%		1% 0	0%
Auto Metal & Equipment - Distribution & Manufacturing	1,892	2,654	3	2,972	2	67%	1 33	1%	0%
Ergonomic Products & Services	1,881	2,655		3,185	1	50%	1 50	1%	0%
Oil - Crude - Purchasing	1,878	2,656	7	2,446	3	43%	4 5		0%
Lead Abatement	1,870	2,657	1	3,476	0	0%	1 100		0%
Oil Operators	1,867	2,658		2,446	3	43%	3 43	1%	14%
Virtual Currency	1,865	2,659	87	879	83	95%	3	1	. 1%
Chimes & Bells	1,863	2,660	5	2,657	3	60%	2 40		0%
Consignment Service - Automobile	1,858	2,661	4	2,813	1	25%	3 7		0 0%
Signs - Neon	1,853	2,662	28			25%	21 7		0 0%
Bedspreads - Retail	1,853	2,662	16	1,852	5	31%	11 69	1% 0	0 0%
Guards - Door & Window Knives - Machine	1,852 1,850	2,664 2,665	5	3 2,357 3 2,357	8	100% 75%	2 25		0 0%
Paving Stones					1	20%	3 60		20%
Glassware Decorators	1,848 1,847	2,666 2,667	20	2,657	10	50%	10 50	196	20%
Ceramic Products - Decorative	1,840	2,668	12	2,075	4	33%	7 58		8%
Electric Heating Equipment - Wholesale & Manufacturers	1,840	2,668	4		4	100%		1%	0%
Dental Equipment - Repair & Refinish	1,838	2,670	8	2,357	2	25%	6 75	i% 0	0%
Drapery & Curtain Fabrics - Retail	1,836	2,671	2	3,185	1	50%	1 50	0	0%
Parks	1,834	2,672	18	1,775	9	50%	8 44		6%
Corporate Awards	1,834	2,672	3	2,972	0	0%	3 100		0%
Upholstery and Rug Cleaning	1,833	2,674	8	2,357	1	13%	7 88		0%
Wedding Officiant	1,833	2,674	8	2,357	3	38%	3 38	3% 2	25%
Filing Equipment, Systems & Supplies	1,832 1,829	2,676	36		36	100% 50%	1 50	0	0%
Moving Supplies Plants - Wholesale	1,829	2,677		2,657	1	100%		1% 0	0%
Chemists - Manufacturers		2,678	97		91	94%		i% 0	0%
Bus Lines Ticket Agencies	1,827 1,827	2,679 2,679	23		19		4 17	196	0%
Pictures	1,827	2,679	14	1,958	10	71%		1% 2	14%
Floor Refinishing	1,825	2,682	20		4	20%	16 80		0%
Marriage Brokers	1,823	2,683	2	3,185	1	50%	0 (1%	50%
Bird Barriers, Repellents & Controls	1,821	2,684	6	2,551	4	67%		9% 0	0%
Brake Service Equipment	1,818	2,685	19		11		8 42		0%
Skating Equipment & Supplies	1,817	2,686	14	1,958	5	36%	8 5	1	7%
Engines - Gasoline	1,817	2,686	8	2,357	4	50%	4 50		0%
Consultants - Pharmaceutical	1,810	2,688 2,689	3	3 2,972 3 2,004	2	67% 69%	4 3:	1 04	0 0%
Tennis Equipment & Supplies Transit Lines	1,806 1,803	2,689	21	1,660	18	86%	3 14		0 0%
Artificial Flowers, Plants & Trees	1,803	2,690	21	2,357	10	50%	4 50		0%
Flood Control Equipment	1,801	2,692	1	3,476	1	100%	o o	1% 0	0%
Envelopes - Wholesale & Manufacturers	1,799	2,693	1	3,476	1	100%		1% 0	0%
Oil Refiners	1,794	2,694		2,972	3	100%		1% 0	0%
Pies	1,793	2,695	5	2,657	2	40%	1 20	1% 2	40%
Water Mitigation	1,791	2,696	1	3,476	1	100%	0	1%	0%
Neckwear - Retail	1,789	2,697	0	3,959	0	0%		1% 0	0%
Libraries - Public	1,787	2,698	4	2,813	2	50%	2 50		0%
Rest Homes	1,787	2,698		3,476	0	0%	1 100	1% 0	13%
Computers - Rooms - Installation & Equipment	1,784	2,700	8	2,357	5	63% 50%	2 25		25%
Drilling - Gas Well Furnaces - Industrial	1,782 1,782	2,701 2,701	1	2,813		100%		19%	0 0%
Radar Equipment	1,782	2,701	15		15	100%		1% 0	0%
Attorneys & Lawyers - Trademark	1,781	2,703	13	2,972	12	100%		1% 0	0%
Email Service Provider	1,777	2,705	50	1,182	45	90%	5 10		0%
Sailmakers	1,771	2,706	18	1,775	4	22%	14 78		0 0% 0 0% 0 0% 0 0%
Refrigerators & Freezers - Wholesale & Manufacturers	1,771	2,706		2,657	0	0%	5 100		0%
Bottlers Equipment & Supplies	1,763	2,708	1	3,476	0	0%	1 100	1% 0	0%
	1,761	2,709		2,657	1	20%	4 80	0	0 0%
Carriages - Horse		2.740	13	2,004	7	54%	6 46	9% 0	0%
Physicians & Surgeons - Sports Medicine	1,760	2,710							
Physicians & Surgeons - Sports Medicine Electric Motors - Manufacturers & Distributors	1,760 1,751	2,711	6	2,551	3	50%	3 50		0%
Physicians & Surgeons - Sports Medicine Electric Motors - Manufacturers & Distributors Boarding Houses	1,760 1,751 1,747	2,711 2,712	6	2,551	3 4	100%	0	1%	0%
Physicians & Surgeons - Sports Medicine Electric Motors - Manufacturers & Distributors Boarding Houses Yogurt	1,760 1,751 1,747 1,746	2,711 2,712 2,713	6 4 7	2,551 2,813 2,446	3 4 3	100% 43%	0 (9% 0 1% 2	0%
Physicians & Surgeons - Sports Medicine Electric Motors - Manufacturers & Distributors Boarding Houses Yogurt Accounting & Bookkeeping Machines	1,760 1,751 1,747 1,746 1,746	2,711 2,712 2,713 2,713	6 4 7	2,551 2,813 2,446 2,972	3 4 3 0	100% 43% 0%	0 0 2 29 3 100	9% 0 1% 2 1% 0	0%
Physicians & Surgeons - Sports Medicine Electric Motors - Manufacturers & Distributors Boarding Houses Yogurt	1,760 1,751 1,747 1,746	2,711 2,712 2,713 2,713 2,713 2,713	6 4 7 3 2 14	5 2,551 2,813 2,446 3 2,972 2 3,185	3 4 3 0	100% 43%	0 (2 2: 3 100 1 50	9% 0 1% 2 1% 0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Labor Contractors	1,744	2,717		3,476	0	0%	0	0%	1	1 100%
Batteries - Storage-Wholesale & Manufacturers	1,741	2,718		2,357	7	88% 50%	1	13%		0%
Two-Way Radio Sales & Service Carpet & Rug Pads, Linings & Accessories	1,736	2,719 2,720		2,813	7	100%		0%		0 0% 0 0% 0 0%
Luggage Carriers	1,732 1,729	2,721	-	2,446 2,813	4	100%	0	0%	O	0%
Charity - Police & Firefighter Organizations	1,725	2,722	1	3,476	1	100%	0	0%	0	0 0% 0 0% 0 0%
Shirts - Wholesale & Manufacturers	1,721	2,723	22		18	82%	4	18%		0 0%
Tool & Die Makers Equipment & Supplies Pipe Fittings	1,720 1,717	2,724 2,725		3,959	0	0%	0	0%		0 0%
Quilts	1,716	2,726	23	1,603	10	43%	13	57%	Ö	0 0%
Auto Upholstery Cleaning	1,716	2,726	7	2,446	3	43%	4	57%	0	0 0%
Animal Transporting - Zoo, Circus Interior Decorators & Designers - Workroom	1,715	2,728 2,728	4	2,813	1	25% 67%	1	. 25%		2 50%
Textile Fibers	1,715 1,711	2,730		3,476	0	0%	1	100%	0	0 0%
Fashion Designers	1,706	2,731	32		17	53%	15	47%	C	0%
Garment Racks	1,706	2,731	1	3,476	1	100%	0	0%	0	0 0%
Recording Studio Equipment Duct & Duct Fittings	1,703 1,699	2,733 2,734		2,813		75% 71%	1	25%		0 0%
First Aid Supplies	1,695	2,735	10		5	50%	5	50%	0	0 0%
Speakers - Rebuild & Repair	1,690	2,736		2,657	4	80%	1	. 20%	C	0%
Guard Dogs	1,688	2,737		3,476	1	100%	0	0%	0	0 0%
Glass Blowers Aircraft Engines	1,687			2,446	2	29% 100%		71%		0 0%
Children`s Play Programs Instruction	1,687 1,686	2,738 2,740		2,551	4	67%	0	33%	0	0 0% 0 0% 0 0%
Powder Processing - Industrial	1,685	2,741	2	3,185	1	50%	1	. 50%	Ö	0 0%
Drive Shafts	1,681	2,742	1	3,476	1	100%	0	0%	0	0 0%
Murals Ammunition Reloading	1,680 1,677	2,743 2,744		2,657	1	20%	4	80%	<u>C</u>	0 0%
Organic Soil Fertilizer	1,676	2,744	1	3,476	1	100%	0	0%	1	0%
Emergency Shelters	1,675	2,745 2,746		2,972	1	33%	2	67%	Ö	0 0% 0 0% 0 0% 0 0%
Pile Driving	1,675	2,746		3,476	0	0%	1	100%	0	0%
Imprinting Family Planning - Abortion Services	1,674 1,674	2,748 2,748		3 2,357 3 2,972	3	38% 67%	5	63%		0 0%
Hail Repair	1,674	2,748		3,476	0	0%	1	100%	0	0%
Embroideries - Uniform	1,669	2,751	10		6	60%	4	40%	C	0 0%
Hazardous Material Control & Removal	1,668	2,752	(3,959	0	0%	0	0%	0	0%
Truck Driver Leasing	1,663	2,753 2,754		2,813	4	100%	0	0%	0	0 0% 0 0% 0 0%
Shoe Findings & Supplies Farm Management	1,660 1,660	2,754	1	2,657 1 3,476		100%		0%		0%
Cement - Retail	1,658	2,756	e	2,551	1	17%	4	67%	1	1 17%
Plaster	1,658	2,756	7	3,185	1	50%	1	50%	0	0 0%
Water/Pool Heating - Solar	1,656	2,758 2,759		2,972	2	67% 75%	1	33%	0	0 0%
Quarries Barn Equipment	1,655 1,653	2,759		2,813	<u>3</u>	0%	0	0%	1	n 0%
Iron	1,652	2,761		2,972	2	67%	1	. 33%	O	0 0% 1 5% 0 0%
Computers - Cleaning Services	1,651	2,762	20		11		8	40%	1	5%
Baby Car Seats, Carriages & Strollers	1,650	2,763	17	2,657	5	100% 41%	0	0%	0	5 29%
Bar Supplies Outpatient Surgery Centers	1,648 1,641	2,764 2,765	10		7	70%	3	30%	0	0 0%
Magnets & Magnetic Devices	1,641	2,765		2,657	4	80%	1	20%	0	0%
Hats - Wholesale & Manufacturers	1,639	2,767		2,657	4	80%	1	. 20%	0	0 0% 0 0% 0 0%
Key Duplication and Cutting Jewelry Castings	1,633 1,630	2,768 2,769	27	7 1,514 3 2,972	11	41% 67%	16	59%		0 0%
Partitions	1,628	2,770		3,185	2	100%	Ô	0%	ď	0%
Sandblasting Equipment & Supplies	1,628	2,770	(3,959	0	0%	0	0%	C	0 0%
Tricks & Jokes	1,626	2,772	1	3,476	1	100%	0	0%	0	0 0%
Office Furniture & Equipment - Wholesale & Manufacturing X-Ray Labs - Industrial	1,624 1,623	2,773 2,774		2,813	4 5	100% 56%		0%		0 0%
Feed - Wholesale & Manufacturers	1,623	2,774		3,959	0	0%		0%		0 0%
Florist - Funeral Bouquets & Wreaths	1,621	2,776	13	2,004	6	46%	5	38%	2	2 15%
Fuel - Gasoline	1,620 1,618	2,777 2,778	91	857 3 2,972	59	65% 67%	30	33%	2	2 2%
Screen Printing - Equipment & Supplies Bridal & Millinery Supplies	1,618	2,779	15			7%	14		U	0 0%
Motel & Hotel Consultants	1,615	2,780	16		13	81%	3	19%		0%
Parenting Classes	1,613	2,781	7	2,446	1	14%	4	57%	2	29%
Drapery & Curtain Cleaners	1,610	2,782		2,813	2	50% 29%	2	50%	<u>0</u>	0 0% 0 0% 2 25%
Baskets - Retail Caregivers Resources	1,609 1,608	2,783 2,784	, S	2,446 3 2,357	2	25%	5	50%	2	2 25%
Blacksmiths	1,605	2,785	10	2,203	1	10%	9	90%		01 0%
Raft Trips & Tours	1,601	2,786	3	2,972	1	33%	2	67%	C	0 0%
Air Balancing	1,600	2,787		3,959	0	0%	0	0%	0	0 0%
Hubcaps - Sales Presses - Power-Equipment	1,595 1,585	2,788 2,789		2,551 3 2,972	3	100% 100%	<u>U</u>	0%		0 0%
Linoleum Dealers	1,584	2,790		2 3,185	1	50%	1	. 50%	O C	0%
Underground Sprinkler Lawn Sprinkler Parts	1,582	2,791	3	2,972	2	67%	1	. 33%	C	0%
Beverage Dispensers	1,580	2,792		2,657	5	100%	0	0%	<u>0</u>	0 0% 0 0% 0 0% 0 0%
Battery Repairing & Rebuilding Meal Preparation Service	1,578 1,578	2,793 2,793	13	2,004	11	85% 82%	2	15%	0	0%
Baseball Batting Ranges	1,578	2.793	2	3,185	2	100%	0	0%	O C	0 0%
Salt	1,568 1,559	2,796	2	3,185	1	50%	1	. 50%	0	0%
Parking Stations & Garages - Construction	1,559	2,797	31	1,438	7	23%	24	77%	0	0 0%
Webbing Electronic Product Waste Management & E Waste Services	1,558 1,556	2,798 2,799	40	1,285	33	83% 64%	6	15%	1	1 3%
Lottery Buying Club	1,550	2,799	11	2,134	2	100%	1	0%	3	3 27% 0 0%
Knit Goods - Retail	1,548	2,801	9	2,280	1	11%	6	67%	2	2 22%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	% Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Loan Originator	1,548 1,546	2,801	g	2,280	3	33% 3	33%	3 3	33% 0% 0% 0%
Billiard Parlors	1,546	2,803	3	2,972	2	67% 1	33%	0	0%
Biological Products	1,546 1,541	2,803 2,805	1	3,476 3 2,357	1	100% 0 25% 6	0% 75%	0	0%
Marijuana Sales & Services Loan Modification - Auto	1,540	2,806	16	1,852		6% 15	94%	0	0%
Motorcycle Riding Instruction	1,539	2,807	6	2,551	5	83% 1	17%	0	0%
Karaoke Machines & Tapes	1,538	2,808	g	2,280	4	44%	56%	0	0% 0%
Pilates	1,538	2,808	9	2,280	5	56% 4	44%	0	0%
Air Compressors Engravers - Plastic, Wood	1,537 1,535	2,810 2,811		5 2,551 3,476	1	17% 4 0% 1	67% 100%	1 0	17% 0%
Acoustical Materials	1,533	2,812	1	3,476	0	0%	0%	1 10	100%
Tank Cleaning	1,530	2,813	3	2,972	1	33% 2	67%	0	0%
Wines - Wholesale	1,530	2,813	2	3,185	0	0%	100%	0	0%
Saltwater Pools - Equipment & Supplies	1,526	2,815	41		37	90% 4	10%	0	0% 0% 0%
Racks	1,517	2,816		2,446	5	71% 2	29% 18%	0	0%
Intercoms Systems & Services Drapery Installation Service	1,516 1,514	2,817 2,818	7.1	2,134	1	82% 2 50% 1	50%	0	0%
Music Arrangers & Composers	1,513	2,819		2,551	2	33% 3	50%	1 :	0% 17%
Engravers - Metal	1,513 1,512	2,819	4	2,813	2	50% 2	50%	Ol	0%
Winemaking Equipment & Supplies	1,512	2,821	3	2,972	2	67% 1	33%		0%
Electric Vehicles	1,510	2,822	10		5	50% 5	50%	0	0%
Juice Extractors	1,510	2,822	4	2,813	3	75% 1 0% 0	25% 0%	0	0%
Blasting Contractors Truck Refrigeration Equipment	1,510 1,509	2,822 2,825	2	3,959	2	100%	0%	0	0% 0% 0%
Roof Decks	1,507	2,826	3	2,972	3	100%	0%	ŏ	0%
Traffic Control & Flagging Service	1,506	2,827	C	3,959	0	0%	0%	0	0% 0%
Charity - Elderly	1,505	2,828	5	2,657	5	100%	0%	ol	0%
Riding Apparel & Equipment	1,504	2,829	21		13	62% 8	38%	0	0%
Radiator Sales Labeling Equipment	1,503 1,503	2,830 2,830	5	2,657	2	80% 1 100% 0	20%	0	0% 0%
Radio Program Producers	1,501	2,832		2,551	1	17% 3	50%	2	33%
Condiments & Sauces	1,501	2,832	3	2,972	0	0% 2	67%	1	33%
Parachute Jumping Instruction	1,499	2,834	15	1,899	9	60% 3	20%	3 2	20%
Writer	1,498	2,835	10		3	30% 7	70%	0	0%
Midwives Francisco Machanical	1,498	2,835		2,446	6	86% 1	14%	0	0% 0%
Engravers - Mechanical Game Farms	1,496 1,496	2,837 2,837		2,972 3,959		67% 1 0% 0	33%	0	0%
Search Engine Marketing	1,495	2,839	8	2,357	6	75% 1	13%	1 :	13%
Industrial Developments	1,494	2,840	C	3,959	0	0%	0%	ol	0%
Lenses	1,493	2,841	8	2,357	0	0% 6	75%		25%
Hair Ornaments	1,492	2,842	12			58% 5	42%	0	0%
Defense Contractors	1,492 1,490	2,842 2,844		3,959 3 2,972	2	0% 0 100% 0	0% 0%	0	0% 0% 3%
Radios - Citizen Band Bicycle Racks & Security Systems	1,489	2,845	36	1,349		22% 27	75%	1	3%
Insect Control Devices	1,488	2,846	4	2,813	3	75% 1	25%	0	0% 0%
Grain Dealers	1,484	2,847	C	3/232	0	0% 0	0%	0	0%
Dinner Theatres	1,483	2,848	10		3	30% 6	60%	1	10%
Attorneys & Lawyers - Lemon law	1,480	2,849	11	3,185	1	50% 1	50% 45%	0	0% 0%
Motion Picture Film Distributors & Exchange Access Control Systems	1,478 1,478	2,850 2,850	11	2,134	1	55% 5 33% 2	67%	0	0%
Pet Clothing Designer	1,476	2,852	25		11	44% 13	52%	1	4%
Auto Radios & Stereos - Wholesale & Manufacturers	1,475	2,853	12	2.075	7	58% 5	42%	0	4% 0%
Soil Testing	1,475	2,853	1	3,476	0	0% 1	100%	ol	0%
Golf Courses - Miniature	1,472	2,855	8	3 2,35/	6	75% 2	25%	0	0%
Check Protection & Signing Machines Fiber Glass Fabricators	1,472 1,472	2,855 2,855	5	2,657 3,959	4	80% 1 0% 0	20%	0	0%
Foster Child Care	1,471	2,858		3,959	0	0%	0%	0	0% 0%
Fish Hatcheries	1,468	2,859	2	3,185	2	100%	0%	0	0% 0%
Equipment Calibration	1,466		1	3,476	0	0% 1	100%	0	0%
Recruiting - Technical	1,465	2,861	6	2,551	1	17% 4	67%	1	17%
Lamps - Supplies & Parts Grain Elevators	1,464 1,462	2,862 2,863	0	3,959	0	0% 0	0%	0	0% 0%
Gymnastic Equipment & Supplies	1,462	2,864	4	2,813	3	75% 1	25%	0	0%
Referral - Auto Repair	1,457	2,865	6	2,551	1	17% 5	83%	Ö	0% 0% 0%
Foundation Inspection	1,456	2,866	3	2,972	3	100%	0%	0	0%
Auto Hand & Foot Controls	1,455	2,867	4	2,813	3	75% 1	25%	0	0% 0% 0%
Bakers Supplies	1,452	2,868		2,551	3	50% 3 80% 1	50%	0	0%
Gourmet Corporate Gifts Dry Goods - Retail	1,452 1,447	2,868 2,870	5	2,657 3 2,357	2	25%	20% 75%	0	0%
Diving & Marine Services	1,447	2,870	5	2,657	5	100%	0%	0	0%
Concrete Block & Product Molding Machine	1,441	2,872	20	1,703	7	35% 13	65%	0	0% 0%
Charity - Cancer	1,439	2,873	1	3,476	1	100%	0%	0	0%
Burial Advisory Service	1,432	2,874	5	2,657	3	60% 2	40%	nl nl	0%
ServiceStation Equipment Child Parent Development Centers	1,431 1,426	2,875 2,876	1	3,476	0	0% 1 56% 4	100%	0	0% 0% 0% 0%
Computer Facilities Management Services	1,426	2,876	3	2,280	2	67%	33%	0	0%
Bakers Equipment	1,426	2,876	1	3,476	0	0% 1	100%	0	0%
Livestock Auction Markets	1,424	2,879	3	2,972	3	100%	0%	Ö	0% 25%
Air Courier Service	1,421	2,880	4	2,813	2	50% 1	25%	1 7	25%
Juices Mindon of Many Control	1,418	2,881	12		9	75% 3	25%	0	0% 0%
Stationery - Wholesale & Manufacturers Accounting - Forensic	1,418 1,418	2,881 2,881	4	2,813 3 2,972	2	50% 2 0% 3	50% 100%	0	0%
Computer Assisted Design Services	1,416	2,884		2,280	4	44%	56%	nl nl	0%
Railroad Equipment & Supplies	1,415	2,885	C	3,959 5 2,551	0	0%	0% 67%	ō	0% 0%
						33% 4			

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	% Cmpls Not Settled	9/8	Cmpls Unable to Pursue
Interior Designers - Architectural	1,414	2,886	4	2,813	1	25%	3 75%	0 0 0 0 0 0 0 0
Gambling Machine Supplies and Services	1,412	2,888	10		4	40%	6 60%	0 0
Mexican Food Products Luggage - Wholesale & Manufacturers	1,411 1,409	2,889		2,551	6	100% 100%	0 0%	0 0
Proofreading	1,409	2,890 2,891		7 2,446 3 2,972	7	100%	0 0%	0 0
Professional Organizer	1,406		ě	2,551	5	83%	1 17%	0 0 0 0 4 27
e-cigarette flavoring	1,405	2,893	15		7	47%	4 27%	4 27
Umbrellas	1,405	2,893		2,551	2	33%	4 67%	0 0
Paving Equipment	1.404	2.895		2,972	0	0%	3 100%	0 0
Contractor - Disabled Access	1,399	2,896	2	3,185	2	100%	0 0%	0 0
Sewer Cleaning Equipment & Supplies	1,398	2,897		2,813	3	75%	1 25%	0 0
Organs - Tune & Repair	1,397	2,898		2,972		67% 76%	1 33% 3 14%	2 10
Artist - Makeup Riding Academies	1,392	2,899 2,900	21	1,660	16	50%	1 50%	0 0
Aquariums - Wholesale & Manufacturers	1,391 1,388	2,900	15				10 67%	0 0
Meditation Instruction	1,386	2,902		2,551	4	67%	2 33%	0 0
Underwear - Wholesale & Manufacturers	1,382	2,903		2,357	7	88%	0 0%	1 13
Furniture Assembly Services	1,381	2,904	7	2,446	3	43%	3 43%	1 14
Portfolios	1,379	2,905	6	2,551	5	83%	1 17%	0 0
X-Ray Apparatus & Supplies	1,379	2,905		2,972	1	33%	1 33%	1 33
Fans - Industrial & Commercial	1,378	2,907		2,972		33%	1 33%	1 33
Plastics - Foam	1,378	2,907	1	3,476	1	100%	0 0%	0 0
Bulldozers	1,378 1,377	2,907 2,910	25	3,959 5 1,557	20	0% 80%	0 0% 5 20%	0 0
Auto Repair - Tune-Up Church Supplies	1,376	2,910	11		5	45%	6 55%	0 0
Fumigation Services	1,375	2,912		3,185	2	100%	0 0%	0 0
Eyesight Training	1,371	2,913		2,446	5	71%	2 29%	0 0° 0 0°
Oil Additives - Manufacturers & Distributors	1,368	2,914		3,185	1	50%	1 50%	0 0
Grouting Compounds	1,367 1,364	2,915 2,916		3,959	0	0%	0 0%	0 0' 0 0' 0 0'
Charity - Arts & Culture	1,364	2,916	13	2,004	10	77%	3 23%	0 0
Steam Bath Equipment & Supplies	1,364	2,916		2,657	1	20%	4 80%	0 0
Apartment Sharing Service	1,361 1,361	2,918 2,918		2,446	1	14% 0%	6 86% 5 71%	2 29
Helicopters - Charter, Rent & Lease Stone - Crushed	1,360	2,910		3,185	1	50%	0 0%	1 50
Truck Permits	1,359	2,921		2,446	1	14%	1 14%	5 71
Advertising - Transit &Transportation	1,358	2,922	1	3,476	1	100%	0 0%	5 71' 0 0'
Golf Equipment & Supplies - Wholesale & Manufacturers	1,357	2,923	7	2,446	7	100%	0 0%	0 0
Frog Dealers	1,356	2,924	50		0		39 78%	11 22
Pins - Lapel	1,354	2,925		2,813	4	100%	0 0%	0 0
Plastics - Raw Materials, Powder, Liquid	1,353	2,926		3,185	2	100%	0 0%	0 0
Auto Parts - Antique Horticultural Consultants	1,343 1,341	2,927 2,928	15	1,899	11	73% 32%	4 27% 13 68%	0 0
Manicuring	1,341	2,929	13		6	46%	7 54%	0 0
Misting Systems & Services	1,334	2,930		3,185	1	50%	1 50%	0 0'
Playing Cards	1,331	2,931	-	2,657	1	20%	1 20%	3 60° 0 0°
Schools - Holistic	1,331		2	3,185	1	50%	1 50%	0 0
Humane Societies	1,330	2,933		2,446	6	86%	1 14%	0 0 ⁰
Swap Shops	1,329	2,934	15		13	87%	2 13%	0 0
Boat Cleaning Private Health Services Plans	1,327 1,325	2,935 2,936	38	3,476 3 1,319	0	0% 11%	1 100% 1 3%	33 87
Hotel Product Sales	1,325	2,936	21		14	67%	7 33%	0 0
Laminating Equipment & Supplies	1,325	2,936		3,476	1	100%	0 0%	0 0
Stock Exchanges	1,322	2,939		2,813	3	75%	1 25%	0 0
Customs Consultant	1,320	2,940	9	2,280	5	56%	4 44%	0 0
Whirlpool Bath Equipment & Supplies	1,320	2,940	1	3,476	1	100%	0 0%	0 0
Consultants - Prison & Sentencing	1,319	2,942	10		1	10%	8 80%	1 10
Coal Miners & Shippers	1,317	2,943		3,476	1	100%	0 0%	0 0
Funeral Directors Equipment & Supplies Programmed Instruction	1,317 1,315	2,943 2,945		3,476	1	100% 25%	0 0% 3 75%	0 0
Die Castings	1,313	2,945		3,959	1	0%	0 0%	0 0
Tea - Manufacturer & Importer	1,307	2,947	-	3,185	2	100%	0 0%	0 0
Heat Supply Companies	1,307 1,303	2,948	ġ	2,280	2	22%	7 78%	0 0
Steel Mills	1,301	2,949		3,185	0	0%	2 100%	0 0
Cable Splicing	1,299	2,950		3,959	0	0%	0 0%	0 0' 4 6'
Pen Pal Lists	1,298	2,951	65	1,031	23	3370	38 58%	4 6
Physicians & Surgeons Equipment & Supplies	1,298	2,951		2,551	3	50% 50%	3 50% 1 50%	0 0 0 0 0 0 0 0
Tree Service Equipment & Supplies	1,296	2,953		3,185	1	50% 83%	1 50%	0 0
Museums Bronzing	1,294 1,292	2,954 2,955		2,551 2,551	5	83%	1 17%	0 0
Auto Headlight Restoration	1,290	2,956	18	1,775	9	50%	8 44%	1 6
Hardwood Floor Maintenance	1,286	2,957		3,185	2	100%	0 0%	1 6' 0 0'
Drug Manufacturers	1,281	2,958		2,972	3	100%	0 0%	0 0
Italian Food Products	1,279	2,959	- 2	3,185	1	50%	1 50%	0 0
Sausages	1,278	2,960	11		6	55%	5 45%	0 0
Elevator Consultants	1,278	2,960		3,185	2	100%	0 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Nurserymen Equipment & Supplies Ski Centers & Resorts	1,278	2,960 2,963	30	3,959	0 26	0% 87%	0 0% 4 13%	0 0
Cigar & Cigarette Lighters	1,276 1,275	2,963	31			0%	4 13%	0 0
Attorneys & Lawyers - Adoption	1,275	2.964	1	3.476	1	100%	0 0%	0 0
Heat Treating - Metal	1,274	2,966	(3,959	0	0%	0 0%	0 0
Signs - Maintenance & Repair	1,271	2,967		2,813	2	50%	2 50%	0 0
Campers - Rent & Lease	1,269	2,968		2,357	6	75%	2 25%	0 0
Bullet-Resistant Equipment	1,268	2,969	10		3	30%	7 70%	0 0 1 33
Labels Oil Well Equipment & Supplies	1,268	2,969		2,972	1	33%	1 33%	1 33
	1,268	2,969		1 3,959		0%	0 0%	0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	% Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Hawaiian Goods	1,267	2,972		3,476	1	100%	0 0%	0	0 0%
Tanks - Fiber Glass, Plastic	1,266	2,973	4	2,813	3	75%	1 25%	0	0%
Garment Hangers	1,264	2,974		2,551	3	50%	3 50%	0	0%
Needlework Supplies - Retail, Wholesale, Manufacturing	1,263	2,975		2,280	4	44% 0%	5 56% 1 100%	0	0%
Cryogenics Scalp Care	1,262 1,257	2,976 2,977	12	1 3,476 2 2,075	10	83%	2 17%	0	0 0%
Laboratories - Veterinary	1,257	2,977		2,357	6	75%	2 25%	0	0%
Ground Maintenance	1,257	2,977	(2,551	3	50%	3 50%	0) 0%
Landfills - Sanitary	1,256	2,980		3 2,972	2	67%	1 33%	0	0%
Loading Dock Equipment	1,255	2,981		3,185	1	50%	1 50%	0	0 0%
Import Representatives	1,254	2,982		2,551	1	17%	5 83%	0	0%
Birth Centers Insurance - Crop	1,253 1,253	2,983 2,983		3 2,972 3,959	2	67% 0%	1 33% 0 0%	0	0 0%
Energy Conservation Products - Wholesale & Manufacturers	1,252	2,985		3,185	1	50%	1 50%	0	0%
Tire Retread & Repair - Equipment & Supplies	1,250	2,986	12	2,075	6	50%	6 50%	0	0%
Picture Frames - Wholesale & Manufacturers	1,250	2,986	(3,959	0	0%	0	0	0%
Smoke Detectors & Alarms	1,246	2,988	18	1,775	3	17% 1		3	17%
Pipe & Valve Fitters	1,246	2,988	(3,333	0	0%	0 0%	0	0%
Storage - Liquid & Bulk	1,246	2,988		3,959	0	0%	0 0%	0	0%
Exhibit Design & Construction Physicians & Surgeons - Industrial Medicine	1,243 1,240	2,991 2,992	4	2,813 L 3,476	<u>U</u>	0%	4 100% 1 100%	0	0%
Amusement Park Equipment	1,239	2,993	10	2,203	3	30%	6 60%	1	10%
Typographers	1,237	2,994	10	3.959	0	0%	0 0%	0	0%
Bid Report Service	1,236	2,995	15	1,899	5	33% 1	0 67%	0	ol 0%
Shavers - Electric	1,236 1,236	2,995 2,995	15	1,899	12	80%	3 20%	0	0%
Commercials - Radio & Television	1,234	2,997		2,657	3	60%	2 40%	0	0%
Physical Therapy Equipment	1,234	2,997		2,972	3	100%	0 0%	0	0%
Gears & Gear Cutting	1,233	2,999		3,185	1	50%	1 50% 0 0%	0	0%
Riggers Videographers - Wedding	1,233 1,232	2,999 3,001	32	3,959 2 1,424	0	34% 1		0	60/-
Church Furnishings	1,232 1,228	3,001	3,	3,476	11	100%	0 0%	2	0 0% 2 6% 0 0% 0 0%
Swim Spas	1,226	3,003		3,185	0	0%	2 100%	0	0%
Fans - Attic	1,226	3,003		3,959	0	0%	0 0%	0	0%
Etiquette School	1,221	3,005	(3,959	0	0%	0 0%	0	0%
Insurance - Disability	1,220	3,006		3,185	2	100%	0 0%	0	0%
Debt Relief Education	1,219	3,007	17		1	6% 1		0	0%
Turbines Statistical Service	1,218	3,008 3,009		2,972 5 2,551		0% 83%	3 100% 1 17%	0	0 0%
Economic Development Organizations	1,215 1,215	3,009		3,959		0%	0 0%	0	0%
Pool Tables Sales	1,214	3,009		2,813	1	25%	3 75%	0	0%
Gun Safes	1,213	3,012	10	2,203	9	90%	1 10%	0	0%
Incense	1,213	3,012	8	2,357	5	63%	2 25%	1	13%
Metal Cleaning	1,211	3,014		2,657	2	40%	0 0%	3	60%
Trenching Contractors	1,211	3,014		3 2,972	2	67%	1 33%	0	0%
Horse Shoeing	1,211	3,014		3,185	1	50% 63%	1 50% 2 25%	0	13%
Florists Supplies	1,210 1,208	3,017 3,018		2,357 5 2,657		60%	2 25%	1	0 0%
Floors - Laminate Oil Property Management	1,208	3,018		2,972	2	67%	1 33%	0	0%
Girls Apparel	1,205	3,020		2,657	2	40%	3 60%	0	0%
Sculptors	1,204		4	2,813	0	0%	2 50%	2	50%
Commissary Contractors	1,204	3,021		2,972	1	33%	2 67%	0	0% 0 0% 0 0%
Rendering Companies	1,201	3,023	(3,959	0	0%	0 0%	0	0%
Livestock Feeding	1,199	3,024		3,959	0	0%	0 0%	0	0%
Screens - Decorative	1,196	3,025		2,657	1	20%	4 80%	- 0	0%
Computer Gaming Centers Poultry Services	1,192 1,192	3,026 3,026		2,280	<u></u>	33% 100%	5 56% 0 0%	1	11% 0 0% 0 0%
Gift Wrapping Materials	1,189	3,026 3,028		1 2,813 7 2,446	0	0%	7 100%	0	0%
Earthworms	1,189	3,028	4	1 2,813	1	25%	3 75%	0	0%
Medicines - Patent & Proprietary	1,188	3,030	2:	1,660	7	33% 1	4 67%	0	0%
Plywood & Veneers	1,188	3,030	(0	0%	0 0%	0	0%
Loan Acceleration	1,187	3,032	24		4	17% 1		2	8%
Water Skiing Equipment & Supplies Lumber Carriers	1,187 1,186	3,032 3,034		2,357 2 3,185	5	63%	3 38% 2 100%	0	0%
Gaskets	1,186	3,034		3,165	1	100%	0 0%	0	0%
Auto Dealers - Hybrid Vehicles	1,183	3,034	14		13	93%	1 7%	0	0%
Restaurants - Breakfast	1,180	3,037	22	1,634	14	64%	6 27%	2	9%
Copper Products	1,172	3,038	14	1,958	0	0%	2 14%	12	86%
Burial Vaults	1,169	3,039		2,657	4	80%	1 20%	0	0%
Magicians	1,169	3,039		3,959	0	0%	0 0%	0	0%
Shingles Air Pollution Control	1,168 1,167	3,041		3,959	0	0%	0 0%	0	0%
Utilities Underground - Installation	1,166	3,042 3,043		3,959	2	60%	2 40%	0	0%
Cement - Wholesale & Manufacturers	1,166	3,043		2,637		50%	1 50%	0	0%
Industrial Hygiene Consultants	1,166	3,043		3,959	0	0%	0 0%	0	0%
China & Crystal - Repair	1,164	3,046		2,357	6	75%	2 25%	0	0 0%
Geologists	1,160	3,047		3,959	0	0%	0 0%	0	0%
Auto Sunroofs	1,154	3,048	- 4	1 2,813	3	75%	1 25%	0	0%
Forgings	1,154	3,048		3,476	0	0%	1 100%	0	0 0%
Veterinary Surgery	1,153	3,050		3,185	2	100%	0 0%	0	0%
Sewing Instruction Fur Novelties & Accessories	1,151	3,051		2,972	3	100%	0 0% 1 50%	0	0%
Charcoal	1,151 1,151	3,051 3,051		2 3,185 L 3,476	1	50% 100%	0 0%	0	0%
Infrared Equipment	1,150	3,054	4	2,813	0	0%	4 100%	0	0%
Blowers & Blower Systems	1,150	3,054		2,972	3	100%	0 0%	0	0 0% 0 0% 0 0% 0 0%
Inks - Manufacturers Materials	1,149	3,056		2,280	-	67%	3 33%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	% Cmpls Not Settled	% Cmpls Unable to Pursue	%
Lockers Laminations - Plastic, Paper	1,149 1,148	3,056 3,058		0 3,959 2 3,185	0	0% 0	0% 0% 0	0 0% 0 0%
Internet Cafes	1,145	3,059		8 2,357	5	63%	25%	1 13%
Contractor - Gas	1,144	3,060		6 2,551	3	50%	50%	
Oils - Fuel - Treatment Compounds	1,142	3,061		7 2,446	0	0%	100%	0 0%
Lawn Installation Service	1,142	3,061		5 2,657	3	60% 2		
Wheel Align, Frame & Axle Service Equipment & Supplies	1,142	3,061		4 2,813	4			0 0%
Towing - Marine	1,142	3,061 3,065		0 3,959 3 2,972	0			0 0%
Online Drug & Prescription Services - Unapproved Foreign Consulates & Other Federal Government Representatives	1,140	3,065		0 3,959	0			
Marketing Consultants - Mobile	1,139	3,067		5 2,657	0			1 20%
Hose Couplings & Fittings	1,138	3,068		1 3,476	0			
Sports Hospitality	1,138	3,068		1 3,476	1		0%	
Attorneys & Lawyers - Product Liability	1,137	3,070		0 3,959	0			0 0%
Wire Harnesses - Electrical	1,136	3,071		1 3,476	1			
Promotional Products - Non-Wearable Physicians & Surgeons Information Bureaus	1,135	3,072		2 3,185	2		0% 0	0 0%
Pet Training - Electronic/ecollar	1,134 1,133	3,073 3,074	1	1 3,476 1 2,134	8		27%	
Rustproofing & Undercoating - Auto	1,133	3,074		4 2,813	3	75% 1	25%	0 0%
Beer Dispensing & Cooling Equipment	1,132	3,076	1	5 1,899	14 5	93% 1	. 7% C	0 0%
Brakes - Manufacturers & Distributors	1,132	3,076		9 2,280				
Window Shades - Cleaning & Repair	1,132	3,076		3 2,972	2			
Columns Naise Control Consultants	1,126	3,079	1	1 2,134	9		18% 0	0 0%
Noise Control Consultants Springs - Coil, Flat - Distributors & Manufacturing	1,125 1,125	3,080 3,080		4 2,813 0 3,959	1 0	25% 3	75% 0 0 0%	
Stock Quotation Boards & Systems	1,123	3,082		1 3,476	0			
Beauty Supplies & Equipment Repair	1,122	3,083		5 2,657	1	20%	60%	1 20%
Oil Marketers	1,122	3,083		2 3,185	2	100%	0%	0 0%
Resident Buyers	1,121	3,085		1 3,476	0	0% 1	100%	
Motorcycle Sales - Consignments	1,120	3,086		5 2,657	4		20%	0 0%
Bus - Sales & Rental	1,119	3,087		2 2,075	9	75% 3	25% 0	0 0% 1 20%
Circus Companies Inspection Devices - Industrial	1,119 1,117	3,087 3,089		5 2,657 0 3,959		40% 2	2 40% 1 0% 0	0 0%
Fasteners - Textile & Apparel	1,113	3,090		2 3,185	1	50%	50%	0 0%
Soundproofing	1,110	3,091		3 2,972	2	67%	33%	
Towel Supply Service	1,109	3,092		4 2,813	3	75% 1	25%	0 0%
Labels - Plastic, Metal, Foil	1,107	3,092 3,093		4 2,813 0 3,959	0			0 0%
Etched Products - Metal, Glass	1,105	3,094		7 2,446	2		71%	
Aquaculture	1,104	3,095		5 2,657	1	20% 3	60% 1	1 20% 0 0%
Bankruptcy Counseling - Federally Certified	1,104	3,095		1 3,476 1 3,476	0		0%	
Metal Rolling & Forming Screen Manufacturers Equipment & Supplies	1,104 1,101	3,095 3,098		1 3,476 1 3,476	1 0		0% 0% 0	
Physicians & Surgeons - Pulmonary Diseases	1,100	3,099		7 2,446	5	71%	29%	
Trailer Storage	1,098	3,100		2,657	3	60%	40%	0 0%
Senior Move Manager	1,096	3,101		0 3,959	0	0%	0%	0 0%
Housewares - Wholesale & Manufacturers	1,093	3,102	1		9			
Upholstery Fabrics - Wholesale & Manufacturers	1,093	3,102		8 2,357	4			0 0%
Public Speaking Instruction	1,092	3,104	2	7 2,446	4	57% 3 14% 3	43% 0 14% 15	0 0% 5 71%
Express & Transfer Service Paint Manufacturing Equipment & Materials	1,091 1,091	3,105 3,105	1	1 1,660 3 2,004	<u></u>		46%	
Outfitters	1,086	3,107		7 2,446	5	71%	29%	0 0%
Frozen Foods - Processors	1,084	3,108		8 2,357	6	75% 1	13%	1 13%
Maps - Dealers	1,083	3,109		8 2,357	7	88%	13%	
Aerospace Research & Development	1,082	3,110		1 3,476	1	100%		
Gardening Hand Tools	1,081	3,111		2 3,185	2	100%		0 0%
Insurance Rating Bureaus Dentiet - Proofbadentist	1,080	3,112		1 3,476	1	100% 0	0% 0	0 0%
Dentist - Prosthodontist Porch Shades	1,079 1,077	3,113 3,114		4 2,813 2 3,185	0	50% 2		
Network Cabling Installation	1,076	3,115		3 2,972	1	33%	67%	0 0%
Rehabilitation Products - Pediatric	1,074	3,116		0 3,959	0			0 0%
Art Organizations & Information	1,073	3,117	1	1 2,134	4	36% 7	64%	0 0%
Indian Goods	1,073	3,117		4 2,813	4			0 0%
Boxes - Paper	1,073	3,117		1 3,476	1			
Deodorizing & Disinfecting Ship Builders & Repair	1,068	3,120		2 3,185 0 3,959	2			0 0%
Ship Builders & Repair Generators - Maintenance	1,067 1,065	3,121 3,122		0 3,959 5 2,657	3	60%		1 20%
Oil Properties	1,064	3,123		5 2,657	4			0 0%
Bacteria Control Equipment	1,062	3,124		0 3,959	0			0 0%
Skateboard Parks & Rinks	1,061	3,125		5 2,657	4	80% 1	. 20% 0	0 0%
Boating Instruction	1,061	3,125		4 2,813	2	50%	50%	
Stock Certificates	1,059	3,127	1		0			
Bath Liners	1,059	3,127		1 3,476 4 2,813	0	0% 0	0% 1	1 100%
Cylinder Heads - Auto & Motorcycle Tree Service - Transplant	1,058 1,058	3,129 3,129		4 2,813 4 2,813	2	50% 2 0% 4	50%	
Plastics - Fabrics, Film, Sheets - Prod.	1,057	3,129		3 2,972	3	100%		0 0%
Schools - Dental Assistant	1,056	3,132		4 2,813	2	50%	50%	0 0%
Building Inspection - Commercial	1,052	3,133		1 3,476	1	100%		
Computers - Forensics	1,047	3,134		9 2,280	5	56% 4	44%	0 0%
Trike Conversions, Sales & Service	1,042	3,135		2 3,185	2	100%	0%	0 0%
Jacks	1,041	3,136		2 3,185	1	50% 1	50%	0 0%
Tanks - Repair	1,041	3,136		0 3,959	0	0%	0%	0 0%
Personal Chef	1,040	3,138		3 2,972 9 2,280	3	100% 0 44% 5	0% 0 56% 0	0 0%
Bagels	1,038 1,037	3,139 3,140		9 2,280 3 2,972	4	100%	0%	0 0%
Orchards								

Boat Yards Ballroom Dance Instruction Drug Brokers Attorneys & Lawyers - Landlord/Tenant Professional Employer Organization Spraving Equipment Textile Brokers Attorneys & Lawyers - Construction Defect Engraving Equipment & Supplies Leather Cleaning Water Hacters - Parts & Supplies Geophysicists Geophysicists Meters Physicians & Surgeons - Urology Door Manufacturer - High Performance Polyethylene Materials & Products Box Manufacturers Equipment & Supplies Interior Finishing Sewer Inspection Gloves & Mittens - Pores Time Recorders	1,035 1,030 1,027 1,026 1,025 1,024 1,022 1,022 1,022 1,021 1,011 1,009 1,008 1,007 1,006 1,005 1,004 1,003 1,004	3,142 3,143 3,144 3,145 3,146 3,147 3,148 3,148 3,150 3,151 3,152 3,153 3,153 3,153 3,153 3,153	2 2 100 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	3,185 2,203 3,476 3,476 3,476 2,813 3,476 3,476 3,185 3,185 2,657 3,959 3,185	1 7 1 1 0 0 1 2 0 0 0 1 1 5	50% 70% 100% 100% 100% 0% 100% 50% 0% 0% 50%	1 0 0 0 1 1 0 2 1 1	50% 10% 0% 0% 0% 100% 100% 50% 100%	Pursue 0 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0% 20% 0% 0% 0% 0% 0%
Drug Brokers Aktorneys & Lawyers - Landlord/Tenant Professional Employer Organization Spraving Equipment Textile Brokers Aktorneys & Lawyers - Construction Defect Engraving Equipment & Supplies Leather Cleaning Water Heaters - Parts & Supplies Geophysicists Meters Physicians & Surgeons - Urology Door Manufacturer - High Performance Polyethylene Materials & Products Box Manufacturers Equipment & Supplies Interior Finishing Sewer Inspection Gloves & Mittens - Dress Time Recorders	1,027 1,026 1,025 1,025 1,024 1,022 1,021 1,011 1,009 1,008 1,007 1,006 1,005 1,004 1,003	3,144 3,145 3,146 3,147 3,148 3,148 3,150 3,151 3,152 3,153 3,155 3,155 3,155	10 1 1 1 1 4 4 1 0 0 2 5 5 0 0	3,476 3,476 3,476 2,813 3,476 3,476 3,959 3,185 2,657 3,959	/ 1 1 0 1 2 0 0 0	100% 100% 0% 100% 50% 0% 0%	1 0 0 1 1 0 2 1	0% 0% 100% 0% 50% 100%	2 0 0 0 0 0	0% 0% 0% 0%
Attorneys & Lawyers - Landlord/Tenant Professional Employer Organization Spraying Equipment Textile Brokers Attorneys & Lawyers - Construction Defect Engraving Equipment & Supplies Leather Cleaning Water Heaters - Parts & Supplies Geophysicists Meters Physicians & Surgeons - Urology Door Manufacturer - High Performance Polyethylene Materials & Products Box Manufacturers Equipment & Supplies Interior Finishing Sewer Inspection Gloves & Mittens - Dress Time Recorders	1,026 1,025 1,024 1,022 1,022 1,021 1,021 1,001 1,008 1,007 1,006 1,006 1,006 1,006 1,006 1,006 1,007	3,145 3,146 3,147 3,148 3,148 3,150 3,151 3,152 3,153 3,154 3,155 3,155 3,155	1 1 1 1 4 4 1 0 2 5 5 0 0	3,476 3,476 3,476 2,813 3,476 3,959 3,185 2,657 3,959	1 0 1 2 0 0 0 0	100% 0% 100% 50% 0% 0% 50%	0 1 0 2 1 0	0% 100% 0% 50% 100%	0 0 0 0 0	0% 0% 0%
Professional Employer Organization Spraying Equipment Textile Brokers Attorneys & Lawyers - Construction Defect Engraving Equipment & Supplies Leather Cleaning Water Heaters - Parts & Supplies Geophysicists Meters Physicians & Surgeons - Urology Door Manufacturer - High Performance Polyethylene Materials & Products Box Manufacturers Equipment & Supplies Interior Finishing Sewer Inspection Gloves & Mittens - Dress Time Recorders	1,025 1,024 1,022 1,022 1,021 1,021 1,009 1,008 1,007 1,006 1,005 1,004 1,003	3,146 3,147 3,148 3,148 3,150 3,151 3,152 3,153 3,154 3,155 3,155	1 1 4 1 1 0 2 2 5 5 0 0	3,476 2,813 3,476 3,959 3,185 2,657 3,959	0 1 2 0 0 1 5	0% 100% 50% 0% 0% 50%	1 0 2 1	100% 0% 50% 100% 0%	0 0 0	0% 0% 0%
Textile Brokers Attorneys & Lawyers - Construction Defect Engraving Equipment & Supplies Leather Cleaning Water Heaters - Parts & Supplies Geophysicists Meters Physicians & Surgeons - Urology Door Manufacturer - High Performance Polyethylene Materials & Products Box Manufacturers Equipment & Supplies Interior Finishing Sewer Inspection Gloves & Mittens - Dress Time Recorders	1,022 1,022 1,021 1,011 1,011 1,009 1,008 1,007 1,006 1,005 1,004 1,003	3,148 3,150 3,150 3,151 3,152 3,153 3,154 3,155 3,155 3,155	1 4 1 0 2 5 0 1 1	2,813 3,476 3,959 3,185 2,657 3,959	1 2 0 0 1 5	50% 0% 0% 50%	0 2 1 0	50% 100% 0%	0	0% 0% 0%
Attorneys & Lawyers - Construction Defect Engraving Equipment & Supplies Leather Cleaning Water Heaters - Parts & Supplies Geophysicists Meters Physicians & Surgeons - Urology Door Manufacturer - High Performance Polyethylene Materials & Froducts Box Manufacturers Equipment & Supplies Interior Finishing Sewer Inspection Gloves & Mittens - Dress Time Recorders	1,022 1,021 1,021 1,011 1,009 1,008 1,007 1,006 1,005 1,005 1,003	3,148 3,150 3,151 3,152 3,153 3,154 3,155 3,155 3,155	1 0 2 5 0 1 9	3,476 3,959 3,185 2,657 3,959	0 0 1	0% 0% 50%	1 0	100% 0%	0	0%
Engraving Equipment & Supplies Leather Cleaning Water Heaters - Parts & Supplies Geophysicists Meters Physicians & Surgeons - Urology Door Manufacturer - High Performance Polyethylene Materials & Products Box Manufacturers Equipment & Supplies Interior Finishing Sewer Inspection Gloves & Mittens - Dress Time Recorders	1,021 1,011 1,009 1,008 1,006 1,006 1,006 1,005 1,004 1,003	3,150 3,151 3,152 3,153 3,154 3,155 3,155 3,155	0 2 5 0 1 9	3,959 3,185 2,657 3,959	0 1 5	50%	0	0%		
Water Heaters - Parts & Supplies Geophysicists Meters Physicians & Surgeons - Urology Door Manufacturer - High Performance Polyethylene Materials & Products Box Manufacturers Equipment & Supplies Interior Finishing Sewer Inspection Gloves & Mittens - Dress Time Recorders	1,009 1,008 1,007 1,006 1,006 1,005 1,004 1,003	3,152 3,153 3,154 3,155 3,155 3,155 3,157	2 5 0 1 9	2,657	5				0	0%
Geophysicists Meters Physicians & Surgeons - Urology Door Manufacturer - High Performance Polyethylene Materials & Products Box Manufacturers Equipment & Supplies Interior Finishing Sewer Inspection Gloves & Mittens - Dress Time Recorders	1,008 1,007 1,006 1,006 1,005 1,004 1,003 1,002	3,153 3,154 3,155 3,155 3,157	0 1 9	3,959	3		1	50%	0	0%
Meters Physicians & Surgeons - Urology Door Manufacturer - High Performance Polyethylene Materials & Products Box Manufacturers Equipment & Supplies Interior Finishing Sewer Inspection Gloves & Mittens - Dress Time Recorders	1,007 1,006 1,006 1,005 1,004 1,003 1,002	3,154 3,155 3,155 3,157	1 9	3,476		100%	0	0% 0%	0	0% 0%
Door Manufacturer - High Performance Polyethylene Materials & Products Box Manufacturers Equipment & Supplies Interior Finishing Sewer Inspection Gloves & Mittens - Dress Time Recorders	1,006 1,005 1,004 1,003 1,002	3,155 3,157	9		1	100%	0	0%	0	0% 0%
Polyethylene Materials & Products Box Manufacturers Equipment & Supplies Interior Finishing Sewer Inspection Gloves & Mittens - Dress Time Recorders	1,005 1,004 1,003 1,002	3,157		2,280	7	78%	2	22%	0	0%
Box Manufacturers Equipment & Supplies Interior Finishing Sever Inspection Gloves & Mittens - Dress Time Recorders	1,004 1,003 1,002	3/15/	4	2,813 3,959	3	75% 0%	1	25% 0%	0	0% 0%
Interior Finishing Sewer Inspection Gloves & Mittens - Dress Time Recorders	1,003 1,002	3,158	1	3,476	0	0%	1	100%	0	0%
Gloves & Mittens - Dress Time Recorders	1,002	3,159	5	2,657	0	0%	5	100%	0	0%
Time Recorders	999	3,160 3,161	2	3,185	1	50% 0%	1	50% 100%	0	0% 0%
	998	3,162	3	2,972	0	0%	3	100%	0	0%
Seat Belts	996	3,163	5	2,657	1	20%	0	0%	4	80%
Barrels & Drums	995 994	3,164	3	2,972	0	0% 67%	2	67% 33%	1	33% 0%
Paper & Plastic Cups, Containers Power Plant Equipment	994	3,165 3,166	<u></u>	2,972	4	57%	1	14%	2	29%
Encyclopedia & Book Sales	992	3,167	2	3,185	1	50%	1	50%	0	0%
Robots	987	3,168	5	2,657	2	40%	3	60%	0	0% 0%
Concrete Mixers Flatware - Table	986 986	3,169 3,169	0	3,959 3,959	0	0% 0%	0	0% 0%	0	0%
Washing Machines & Dryers - Dealers	986 985	3,171	15	1,899	10	67%	5	33%	0	0% 0% 0% 0%
Artificial Limbs	985	3,171	9	2,280	9	100%	0	0%	0	0%
Floor Removal, Resurfacing and Refinishing	984	3,173	6	2,551	1	17%	5	83%	0	0%
Evaporative Coolers - Sales & Service Beekeepers Supplies	983 981	3,174 3,175	3	2,972	3	100% 57%	0	0% 43%	0	0% 0%
Benches - Seating	980	3,176	21		20	95%	1	5%	0	0% 0%
Kennels Equipment & Supplies	980	3,176	6	2,551	6	100%	0	0%	0	0%
Attorneys & Lawyers - Intellectual Property	980 980	3,176	2	3,185	1	50% 0%	1	50% 0%	0	0% 0%
Grain Elevator Builders Medical Coding	979	3,176 3,180	<u>U</u>	3,959	1	20%	0	0%	4	80%
Chain Letters	977	3,181	20	1,703	6	30%	11	55%	3	15%
Pipe Bending & Fabricating	977	3,181	0	3,959	0	0%	0	0%	0	0%
Emblems Childrens & Infants Wear - Wholesale & Manufacturing	974 973	3,183 3,184	1	3,476	1	100% 50%	0	0% 0%	0	0% 50%
Concrete Aggregates	973	3,184	1	3,476	1	100%	0	0%	0	0%
Mausoleums	971	3,186	8	2,357	6	75%	2	25%	0	0% 0%
Scooters - Repair	971		5	2,657	5	100%	0	0%	0	0%
Aircraft & Aircraft Equipment - Testing Toy Manufacturers Supplies	971 970	3,186 3,189	1 7	3,476 2,446	3	100% 43%	4	0% 57%	0	0% 0% 0%
Bronze	970 970	3,189	3	2,972	3	100%	Ö	0%	0	0%
Screw Machine Products	970	3,189	0	3,959	0	0%	0	0%	0	0%
Railroads - Freight Hosiery - Wholesale & Manufacturers	967 966	3,192 3,193	2	3,185 2,657	2	100% 100%	0	0% 0%	0	0% 0% 0%
Pianos - Restoration & Refinishing	964	3,194	5	2,657	3	60%	1	20%	1	20%
Video Tapes & Discs - Wholesale & Manufacturers	962	3,195	0	3,959	0	0%	0	0%	0	0% 0%
Cleaners & Dyers Equipment & Supplies	960	3,196	3	2,972	1	33%	2	67% 0%	0	0%
Office Records - Destruction Dryers - Hand	959 958	3,197 3,198	1	3,959 3,476	<u>U</u>	100%	0	0%	0	0% 0%
Pearls	958	3,198	1	. 3,476	1	100%	0	0%	0	0%
Furniture Repair & Refinish Supplies	957	3,200	4	2,813	0	0%	3	75%	1	25%
Lamp Shade Frames & Supplies Mushrooms	957 956	3,200 3,202	0	3,959	0	0% 63%	0	0% 25%	0	0% 13%
Executive Suites	953	3,203	5	2,657	4	80%	1	20%	0	0% 0%
Greenhouse Builders	953	3,203	3	2,972	2	67%	1	33%	0	0%
Chimney Lining Materials In-Home Autism Therapy	952 949	3,205	2	3,185	0	0% 0%	2	100%	0	0% 0%
In-Home Autism Therapy Home Economics Consultants	948	3,206 3,207	3	3,959	2	67%	1	33%	0	0%
Seniors Moving & Delivery Services	948	3,207	2	3,185	1	50%	1	50%	0	0% 0% 0%
Wallpaper Removing	948	3,207	1	3,476	0	0%	1	100%	0	0%
Rust Preventatives & Removers Countertops - Concrete	948 946	3,207 3,211	0	3,959	0	0% 17%	0	0% 83%	0	0%
Nets & Netting	946	3,211	1	3,476		0%	1	100%	0	0% 0%
Traffic Engineers & Planning Service	945	3,213	0	3,959	0	0%	0	0%	0	0%
Surveying Instruments Speakers - Wholesale & Manufacturers	944 943	3,214	3 11	2,972	2	67% 64%	1	33% 36%	0	0%
Speakers - Wholesale & Manufacturers Electric Power Line Construction	943	3,215 3,215	11	2,134	0	0%	0	0%	0	0% 0%
Pilot Car Service	943	3,215	0	3,959	0	0%	0	0%	0	0% 0% 50%
Fur Storage	942	3,218	2	3,185	1	50%	0	0%	1	50%
Tool Salvage Companies Flight Instructor	938 937	3,219 3,220	4 15	2,813 1,899	4	100% 7%	0	0% 40%	0	0% 53%
Flight Instructor Saws - Sharpen & Repair	937	3,220	7	3,185	1	50%	1	50%	8	0%
Motels - Reservation Service	937 936	3,222	12	2,075	- 6	50%	5	42%	1	8%
Dune Buggies	936	3,222	2	3,185	2	100%	0	0%	0	0%
Pattern Makers Smart Phone Software Support	934 932	3,224	7	2,446	4	57% 100%	3	43% 0%	0	0% 0%
Smart Phone Software Support Pipe Line Equipment	932	3,225 3,225	<u>3</u>	2,972	3 N	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Belting & Supplies	930	3,227	3	2,972	2	67%	1	33%	0	0 0%
Coal Brokers	929	3,228		3,959	0	0% 67%	0	0% 33%	0	0 0%
Four Wheel Drive Vehicles - Repair & Service Door Frames	927 927	3,229 3,229	1	2,551 3,476	1	100%		0%	0	0 0%
Reflexologists	926	3,231	i	3,476	î	100%	0	0%	0	0 0% 1 25%
Contractor - Ornamental Iron	924		4	2,813	1	25%	2	50%	1	1 25%
Gasoline Additives - Manufacturers & Distributors Safe & Vault Movers	924	3,232		3,185	1	50% 67%	1	50%	0	0 0%
Television Program Distributors	923 923	3,234 3,234		2,280	0	0%	5	100%	0	0 0%
Door-to-Door Freezer Food Sales	923	3,234	(3,959	0	0%	0	0%	0	0 0%
Structural Integration	918	3,237		2,972	2	67%	1	33%	0	0 0% 0 0%
Photo Retouching Stump Grinding	917 916	3,238 3,239		3,476	1	100% 25%	0	0% 75%	0	0 0%
Rooming Houses	911	3,240	-	2,813	3	75%	1	25%	0	0 0%
Compactors - Waste - Industrial & Commercial	909	3,241	Ģ	2.280	0	0%	9	100%	0	0 0% 0 0%
Pumps - Supplies & Parts	909			3,476	1	100%	0	0%	0	0 0%
Dairy Equipment & Supplies Building Materials - Used	909 908	3,241 3,244		3,959	1	0% 50%	1	0% 50%	0	0 0% 0 0%
Health Recording Service	908	3,244		3,476	1	100%	0	0%	0	ol 0%
Tuxedo Sales & Rentals	906	3,246	12	2,075	9	75%	3	25%	0	0 0%
Tank Lining & Coating	906	3,246		3,476	1	100%	0	0%		0 0%
Lotteries - State Golf Course Construction	905 904			2,972	2	67% 100%	0	0% 0%	1	1 33% 0 0%
Garbage Disposal Equipment - Supplies & Parts	902	3,250	3	2,972	2	67%	1	33%	0	0 0%
Interior Designers - Commercial	901	3,251	6	2,972	2	33%	4	67%	0	0 0%
Furniture Manufacturers Equipment & Supplies	900			2,357	4	50%	4	50%	0	0 0%
Leather Goods Manufacturers Supplies Dredging	898 893		1	2,813	<u>3</u>	75% 0%	1	25%	<u> </u>	0 0%
Furniture Cleaning	892	3,255	3	2,972	0	0%	3	100%	0	0 0%
Aquariums - Lease & Maintenance	891	3,256	7	3,185	2	100%	0	0%	0	0 0% 0 0% 0 0% 0 0%
Home Electronics - Designers	890	3,257		2,551	3	50%	3	50%	0	0 0%
Spray On Siding Electronics - Educational Kits	889 887	3,258 3,259	22	3,959	<u>U</u>	0% 23%	16	0% 73%	1	1 5%
Differentials - Automobile	887	3,259		2,972	3	100%	0	0%	0	1 5% 0 0%
Steel Processing & Fabricating Equipment	887			3,476	1	100%	0	0%	0	0 0%
Demonstration Services	883 883	3,262		3,476	0	0%	1	100%	0	0 0%
Aircraft Brokers Bed Bug Inspection Service	879	3,262 3,264		2,657	3	60%	2	40%	0	0 0%
Stenographers - Public	878		(3,959	0	0%	0	0%	0	0 0% 0 0%
Oxygen Producing Equipment	877	3,266	10	2,203	1	10%	8	80%	1	1 10%
Seeding Drafting Equipment & Supplies	876 875	3,267 3,268		3,959	0	0%	0	0%	0	0 0%
Industrial Painting	874	3,269	1	3,476	0	0%	1	100%	0	0 0%
Floor Treatment Compounds	872	3,270	7	2,446	4	57%	0	0%	3	3 43%
Screens - Windows	872 871			2,551	4	67%	2	33% 50%		0 0%
Home Demonstrations Paper Shredding Machines	871 870	3,272 3,273		3,185	0	0%	1	0%	1	0 0%
Cabinet Organizers	869	3,274		2,657	0	0%	5	100%	0	0 0%
Boxes - Specialty & Fancy	867	3,275		3,476	1	100%	0	0%	0	0 0%
Boilers - Sales & Service	864			2,657	2	40%	3	60% 100%	0	0 0%
Aircraft Instruments Drywall Taping and Texturing	862 860			3,476 3,185	1	50%	1	50%	0	0 0% 0 0% 0 0%
Wine Brokers	859	3,279	-	2,813	2	50%	2	50%	0	0 0%
Clutches	859			3,959	0	0%	0	0%	0	0%
Sump Pump Contractors Bookbinders Equipment & Supplies	859 858	3,279 3,282	23	3,959 1,603	0	0% 0%	23	0% 100%	0	0 0%
Mediation Services - Divorce	858	3,282		2,657	2	40%	3	60%	0	0 0% 0 0% 0 0% 0 0%
Clinics - Cervical Vein	857	3,284	2	3,185	2	100%	0	0%	0	0 0%
Word Processing Service	856 856	3,285		2,813	0	0%	4	100%	0	0 0%
Riggers Equipment & Supplies Polyurethane Products	853	3,285 3,287	1	3,476	1	100%	1	100%	0	0 0%
Photography Sales by Mail	851	3,288	Ġ	2,280	7	78%	2	22%	0	0 0%
Automobile Reconditioned Detailing	851		3	2,357	5	63%	3	38%	0	0 0% 0 0%
Rainwater Harvesting Systems Water Conservation	851 850			3,959	0	100%	0	0% 0%	0	0 0%
Drapery & Curtain Fixtures	849	3,291 3,292		3,185		50%	1	50%	0	0 0%
Body Waxing Services	847	3,293	11	2,134	10		1	9%	0	0 0%
Jumping Balloon Rental	846			2,972	1	33%	1	33%	1	1 33%
Jeans Bowling Clothes & Accessories	841 840	3,295 3,296	7	2,446	1	14% 56%	6	86%	0	0 0%
Jewelry Polishing & Plating	838			2,813	1	25%	3	75%	0	0 0%
Physicians Assistants	838	3,297	- 2	3,185	2	100%	0	0%	0	0 %
Divers Theatrical Equipment & Supplies	837	3,299		2,446	4	57% 100%	3	43%	0	0 0%
Theatrical Equipment & Supplies Curtains - Wholesale & Manufacturers	837 835	3,299 3,301		3,476	1 4	100%	2	33%	0	0 0%
Video Equipment - Supplies & Parts	835	3,301		2,657	3	60%	2	40%	0	0 0%
Catalog Designers & Compilers	835	3,301		2,972	0	0%	1	33%	2	2 67%
Missions Mattresses - Panayating	835 832	3,301		3,959	0	0%	0	0%	0	0 0%
Mattresses - Renovating Video Equipment - Wholesale & Manufacturers	832 830		1	3,959	1	100%	0	0%	0	0 0%
Cylinders - Rebuild & Repair				3,185	2	100%	0	0%	0	0 0%
Soil Conditioners	829 829	3,307 3,307	- 2	3,185	0	0%	2	100%	0	0 0%
Steamship Companies Guest Ranch	828 825	3,309 3,310		2,972	3	100%		0% 56%	0	0 0%

Content	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	% Cmpls Not Se	tled % Cmpls Unable to Pursue	%
Main	Flood assistance	820	3,311		3,476	0	0%	1 100%	0 0% 0 0% 0 0% 0 0%
Main						0			0 0%
Main	Adult Foster Care	817	3,314		2,65/	5	50%		0 0%
treat humbranes dever 11		816	3,316		3,185	1		1 50%	0 0%
1.50 1.50	Display Installation Service			Ţ		3			0 0%
1.50 1.50	Wicker Products			(0			0 0%
The COLOR STATE OF THE COLOR STA	Bicycles - Renting	814	3,319	33		27	82%	6 18%	0 0%
Landy Extension & Company	Olive Oil		3,320			1		0 0%	0 0%
Landy Extension & Company			3,322			2			0 0%
Per De Prince Control 100 1.75 1.7	Foundry Equipment & Supplies	809	3,323	3	2,972	2	67%	1 33%	0 0%
According	Pipe & Boiler Covering Contractors				3,185	0			0 0%
According						1			0 0%
Seed Content	Signs - Erectors & Hangers Padio Station Equipment	806	3,326		2,65/	1			0 0%
According		803		-		4		4 44%	1 11%
According	Auto - Fleet Service	801		9	2,280	3		5 56%	1 11% 1 11%
imation Mathewase (1899a, 1977) 3.111 4 3.111 7 3.111 4 3.111 7 3.111 7 3.111 7 3.111 1 3.111	Advertising - Aerial	798	3,330	(2,551	2	2 33%		0 0%
Personal Company Personal Co		797	3,331		2,551	0			0 0%
and Estendance Meters 6 750 750 750 750 750 750 750 75		797	3,331			3	75%		0 0%
Tree Commitment 75				-		1			0 0%
Tree Commitment 75	Oil Handling Equipment	794	3,335		3.959	0	0%	0 0%	0 0%
Second Administration 1972 1,327 1 1,475 1	Street Cleaning	785	3,336	Č	3,959	0	0%	0 0%	0 0%
Second Administration 1972 1,327 1 1,475 1	Barge Lines		3,337		2,813	4			0 0%
Language Property	Popcorn Machines	784	3,337		3,476	1			0 0%
				(3,959	0			0 0%
anotas - Office, Petrory 782 3,443 2 3,165 0 0 0 1 1 1 1 1 1 1		783	3,340	2	3.185	2			0 0%
anotas - Office, Petrory 782 3,443 2 3,165 0 0 0 1 1 1 1 1 1 1						2			0 0%
anotas - Office, Petrory 782 3,443 2 3,165 0 0 0 1 1 1 1 1 1 1	Photo Finishing - Wholesale	782	3,343	4	2,813	3	75%	1 25%	0 0% 0 0% 0 0%
Asia	Layouts - Office, Factory	782	3,343			0			0 0% 1 25%
Teamseter - Infusion Services 726 3,347 2 3,188 2 100% 0 0 0 0 0 0 0 0 0						2			1 25%
refair Deleter & Brokers 778						1			0 0%
Free Products - Sewbart & Sharburgs		778	3,348		3,183	0	0%	0 0%	0 0%
tudo perial 775 3,351 3 2,972 3 1,00% 0 0% 0 sit & Sendor Review 774 3,351 3 2,972 3 1,00% 0	Wood Products - Sawdust & Shavings	776	3,349	8	2,357	3			0 0%
horing Contractors 775 3,351 2 3,185 1 50% 1 50% 0 0 0 0 0 0 0 0 0	Lettering Machines	776	3,349	3	2,972	3	100%		0 0%
Sage & Banners - Manufacturers Supplies 774 3,353 3 2,972 3 100% 0 0 0 0 0 0 0 0 0	Studio Rental	775	3,351			3			0 0%
sish & Seption Brokers	Shoring Contractors				3,185	1			0 0%
In Straw 774 3,353 0 3,959 0 0 % 0 0 0 % 0 0 0 % 0 0 0 % 0 0 0 % 0 0 0 % 0 0 0 % 0 0 0 % 0 0 0 % 0 0 0 % 0 0 0 % 0 0 0 % 0 0 0 0 % 0 0 0 0 % 0 0 0 0 % 0									0 0%
In Straw 774 3,353 0 3,959 0 0 % 0 0 0 % 0 0 0 % 0 0 0 % 0 0 0 % 0 0 0 % 0 0 0 % 0 0 0 % 0 0 0 % 0 0 0 % 0 0 0 % 0 0 0 % 0 0 0 0 % 0 0 0 0 % 0 0 0 0 % 0					3,476	1			0 0%
rehtects Supplies 770 3,388 1 3,476 0 0.95 1 100% 0 1 100% 0 1 100% 0 1 100% 0 1 100% 0 1 100% 0 1 100% 0 1 100% 0 1 1 100% 0 1 1 100% 0 1 1 100% 0 1 1 1 1 1 1 1 1 1	Pine Straw	774	3,353	(3,959	0			0 0% 0 0% 0 0%
rehtects Supplies 770 3,388 1 3,476 0 0.95 1 100% 0 1 100% 0 1 100% 0 1 100% 0 1 100% 0 1 100% 0 1 100% 0 1 100% 0 1 1 100% 0 1 1 100% 0 1 1 100% 0 1 1 1 1 1 1 1 1 1	Vacuum Cleaning - Industrial		3,357	(0			0 0%
uto Manufacturers & Distributors - Specially Body 768 3,360 11 2,134 10 9.1% 1 9% 0 ewspaper Feature Syndicates 766 3,361 2 3,185 2 10% 0 0% 0 reserves, Jams & Jelles 764 3,362 5 2,657 0 0% 5 100% 0 6 0 0% 0<		770	3,358	11	2,134	4	36%	7 64%	0 0%
ewspaper Feature Syndicates 766 3,361 2 3,185 2 100% 0 0% 0 0% 0 0% 0 0% 0 0	Auto Manufacturers & Dietributors - Specialty Body			11	3,4/6	10			0 0%
ewing Machines - Industrial & Commercial 760 3,364 0 3,959 0 0% 0 0% 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0	Newspaper Feature Syndicates	766	3,361			2	100%	0 0%	0 0%
ewing Machines - Industrial & Commercial 760 3,364 0 3,959 0 0% 0 0% 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0		764	3,362			0			0 0% 0 0% 0 0%
per Hangers - Wall covering	Armories	764	3,362	2	3,185	2	100%	0 0%	0 0%
Setics - Extruders 752 3,366 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0		760	3,364		3,959	0			0 0%
ood Facilities Consultants 751 3,367 2 3,185 2 100% 0 0% 0 sometic Sales by Mail 749 3,368 20 1,703 20 100% 0 0% 0 mployee Assistance Programs 749 3,368 4 2,813 1 25% 3 75% 0 or pressors - Repair 749 3,368 1 3,476 1 100% 0 0% 0 tetal Finishers Equipment & Supplies 748 3,371 3 2,972 1 33% 2 67% 0 ormercial Kitchen Rental 747 3,373 3 2,972 1 33% 1 100% 0 oct-to-Door Sales - Cosnetics 747 3,373 3 2,972 1 33% 2 6,7% 0 oct-to-Door Sales - Cosnetics 746 3,373 3 2,972 1 33% 2 6,7% 0 oct-to-Door Sales - Cosnetics<						0			0 0%
mployee Assistance Programs 749 3,368 4 2,813 1 25% 3 75% 0 0 morressors - Repair 749 3,368 1 3,476 1 100% 0 6 0 0 % 0 1 etal Finishers Equipment & Supplies 748 3,371 3 2,972 1 33% 2 6,7% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0						2			0 0%
mployee Assistance Programs 749 3,368 4 2,813 1 25% 3 75% 0 0 morressors - Repair 749 3,368 1 3,476 1 100% 0 6 0 0 % 0 1 etal Finishers Equipment & Supplies 748 3,371 3 2,972 1 33% 2 6,7% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Cosmetic Sales by Mail	749	3,368	20	1,703	20			0 0%
ommerial Kitchen Rental	Employee Assistance Programs		3,368	4	2,813	1			0 0%
ommerial Kitchen Rental	Compressors - Repair		3,368	1		1			0 0% 0 0% 0 0% 0 0%
ommerial Kitchen Rental		748	3,371		2,972	1	33%	2 67%	0 0%
ose & Tubing - Rubber & Plastic	Commercial Kitchen Rental			-	2,972	1			1 33%
Feed part Feed Fe	Hose & Tubing - Rubber & Plastic	747	3,373		2,972	1	33%	2 67%	0 0%
Feed part Feed Fe	Door-to-Door Sales - Cosmetics	746	3,375	i	3,476	0	0%	1 100%	0 0% 0 0% 0 0%
ubber - Synthetic 741 3,378 0 3,959 0 0% 0 0% 0 strument Cases 740 3,380 4 2,813 4 100% 0 0% 0 0% incraft Ground Support & Service Equipment 740 3,380 1 3,476 1 100% 0 0% 0 0 ins - Common, Safety 737 3,382 2 3,185 0 0 0% 0 <t< td=""><td>Truck Painting & Lettering</td><td>744</td><td>3,376</td><td></td><td>3,959</td><td>0</td><td>0%</td><td>0</td><td>0 0%</td></t<>	Truck Painting & Lettering	744	3,376		3,959	0	0%	0	0 0%
ubber - Synthetic 741 3,378 0 3,959 0 0% 0 0% 0 strument Cases 740 3,380 4 2,813 4 100% 0 0% 0 0% incraft Ground Support & Service Equipment 740 3,380 1 3,476 1 100% 0 0% 0 0 ins - Common, Safety 737 3,382 2 3,185 0 0 0% 0 <t< td=""><td>Fire Departments</td><td>743</td><td>3,377</td><td></td><td>2,657</td><td>5</td><td></td><td></td><td>0 0% 0 0%</td></t<>	Fire Departments	743	3,377		2,657	5			0 0% 0 0%
Internated Causes 740 3,380 4 2,813 4 100% 0 0 % 0 0 % 0 0 % 0 0									nl 0%
praying Equipment - Renting 734 3,385 5 2,657 1 20% 4 80% 0 1 1 1 1 1 1 1 1 1	Instrument Cases					4			0 0%
praying Equipment - Renting 734 3,385 5 2,657 1 20% 4 80% 0 1 1 1 1 1 1 1 1 1	Aircraft Ground Support & Service Equipment	740	3,380		3,476	1	100%	0 0%	0 0%
praying Equipment - Renting 734 3,385 5 2,657 1 20% 4 80% 0 1 1 1 1 1 1 1 1 1	Refractories	737	3,382		3,185	0	0%	2 100%	0 0%
praying Equipment - Renting 734 3,385 5 2,657 1 20% 4 80% 0 1 1 1 1 1 1 1 1 1	Pins - Common, Safety	737	3,382	(3,959	0	0%	0 0%	0 0%
iolins 734 3,385 1 3,476 1 10% 0 0% 0 owing - Heavy Equipment 733 3,387 9 2,280 6 67% 2 22% 1 1 nimal Supplies - Zoo, Circus 733 3,387 3 2,972 2 67% 1 33% 0 leaf Packers Equipment & Supplies 733 3,387 1 3,476 1 100% 0 0% 0 0 gricultural Waste Management 731 3,390 6 2,551 1 17% 5 83% 0 urnace Cleaning 728 3,391 1 3,476 1 100% 0 0 0 ull Well Camerating 728 3,391 0 3,560 0 0 0 0 0	Carpet Layers Equipment & Supplies	736	3,384	-	2,657	3		2 40%	0 0%
owing - Heavy Equipment 733 3,387 9 2,280 6 67% 2 22% 1 1 1 1 1 1 1 1 1	Violins	734	3,385	1		1			0 0%
nimal Supplies - Zoo, Circus 1733 3,387 3 2,972 2 67% 1 33% 0 6 1 1 33% 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		733	3,387		2.280	6			1 11%
leat Packers Equipment & Supplies 733 3,387 1 3,476 1 100% 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Animal Supplies - Zoo, Circus	733	3,387		3 2,972	2	67%	1 33%	0 0%
il Well Comenting 728 3 301 0 3 050 0 0 0% 0 0 0% 0	Meat Packers Equipment & Supplies	733	3,387	1	3,476	1	100%	0 0%	0 0%
il Well Comenting 728 3 301 0 3 050 0 0 0% 0 0 0% 0	Agricultural Waste Management			(1			0 0%
West estimating 1/28 3,391 U 3,999 U U% U 0.00	Furnace Cleaning	728	3,391		3,476	1	100%		0 0%
27 3 7 2 7 3 7 2 7 3 3		728	3,391	(1			0 0%
dvertising - Checking Service 724 3,395 5 2,657 3 60% 2 40% 0 orrosion Control 724 3,395 1 3,476 0 0% 1 100% 0	Cabinet Doors	725	3,394	, f		2			0 0%
orrosion Control 724 3,395 1 3,476 0 0% 1 100% 0		724	3,395		2,657	3			0 0% 0 0% 0 0% 0 0%
	Corrosion Control			1		0		1 100%	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	% Cmpls Not	Settled %	Cmpls Unable to Pursue
Karts - Motorized	723 723	3,397	5	2,657	2	40%	3 60%	0 0 0 0 0 0 0 0
Airport Equipment & Supplies		3,397		3,185	2	100%	0 0%	0 0
Mountain Climbing Equipment	721	3,399		2,972	3	100%	0 0%	0 0
Engineering Reports	721 720	3,399 3,401	(3,959 5 2,657	0	0%	0 0%	0 0
Foot Appliances						40% 100%	3 60%	0 0 0 0 0 0
Tractor Rent & Lease Dentist Information Bureaus	720	3,401 3,403		2,813	4	100%	0 0%	0 0
Music Boxes	719 719	3,403		2,813	0	0%	1 100%	0 0
Voice Mail Services	718	3,405		2,357	1	13%	7 88%	0 0
Plastics - Research & Consulting	718	3,405	1	3,476	1	100%	0 0%	0 0
Attorneys & Lawyers - Mesothelioma	715	3,407	(3,959	0	0%	0 0%	0 0
Labor Relations Consultants	713	3,408		3,476	1	100%	0 0%	0 0
Carpet & Rug Dyers	712 712	3,409		2,657	4	80%	1 20%	0 0
Rubber Stamps - Manufacturers Equipment & Supplies	712	3,409	5	2,657	3	60%	1 20%	0 0 1 20
Dry Cleaners - Mobile	709		40		22	55%	18 45%	0 0
Juke Boxes	709	3,411		3,185	2	100%	0 0%	0 0
Eggs	709	3,411		3,959	0	0%	0 0%	0 0
Perlite & Perlite Products	709		(3,959	0	0%	0 0%	0 0
Hospitality	707	3,415	12		9	75%	3 25%	0 0
Propane Gas Plumbing	705 705	3,416		2,813	4	100% 0%	0 0% 1 100%	0 0
Drywall - Inspectors					0	0%	1 50%	1 50
Skylights - Distributors	704 704	3,418		3,185	0	0%	0 0%	0 0
Gambling Abuse & Addiction Info & Treatment	704	3,418 3,418		3,959	0	0%	0 0%	0 0
Lathing Contractors Plastics - Vacuum, Pressure, Thermoform	704	3,410	18	1,775	18	100%	0 0%	0 0
News Dealers	703	3,421	10	2,657	10	0%	5 100%	- j
Tennis Courts - Private	703		-	2,972	2	67%	1 33%	0 0 0 0 0 0
Chemists - Analytical & Consulting	702		7	3,959	n	0%	0 0%	0 0
Dust Collecting Systems	701	3,425	(3,959	n	0%	0 0%	ol c
Power Plant Consultants	701 701	3,425	(3,959 3,959	0	0%	0 0%	0 0 0 0 0 0 0 0 0 0
Tables - Folding	701	3,425		3,959		0%	0 0%	0 0
Safe Deposit Box Rental	700	3,428	2	3,185	1	50%	1 50%	0 0
Gas Burners	700	3,428	(3,959	0	0%	0 0%	0 0
Timber Framing	699	3,430	(3,959	0	0%	0 0%	01 0
Sweepers - Power	698	3,431		3,476	1	100%	0 0%	0 0
Radiant Heating	697	3,432		3,476	1	100%	0 0%	0 0
Insecticides	697		(3,959	0	0%	0 0%	0 0 0 0 0 0
Engineers - Environmental	696			2,972	2	67%	1 33%	0 0
Heat Exchangers	696	3,434		3,959	0	0%	0 0%	0 0
Attorneys & Lawyers - Mass Torts	695			3,959	0	0%	0 0%	0 0
Patio Design Concrete Patching Compounds	694 694	3,437 3,437		2,813	0	0% 0%	4 100% 0 0%	0 0
	692			3,959	0	0%	0 0%	0 0
Tubing - Metal Electric Switchboards	691	3,440	(3,959	0	0%	0 0%	0 0 0 0
Soda Fountain Equipment	690	3,441		3,959	0	0%	0 0%	0 0
Aerial Applicators	688		-		1	17%	5 83%	0 0 0 0
Meat Choppers & Grinders	688			3,476	1	100%	0 0%	0 0 0 0 0 0
Inks - Writing & Marking	686	3,444		3,185	2	100%	0 0%	0 0
Magicians Supplies	685	3,445		2,657	3	60%	2 40%	0 0
Grinding Machines	684	3,446	1	3,476	0	0%	1 100%	0 0 0 0 0 0
Attorneys & Lawyers - Medical Malpractice	683	3,447	2	3,185	0	0%	2 100%	0 0
Loans - Farm & Ranch	683	3,447	(3,959	0	0%	0 0%	0 0
Casters & Glides	678	3,449		3,476	0	0%	1 100%	0 0
Asphalt Mixing Equipment	676			3,476	0	0%	1 100%	0 0
Terrazzo	676	3,450		3,476	1	100%	0 0%	0 0
Clinics - Dialysis	675	3,452		3,959	0	0%	0 0%	0 0
Starters - Engine Badges	674 673	3,453 3,454		5 2,551 3,959	1	17% 0%	5 83% 0 0%	0 0
Floor Removal	673	3,454	(3,959	0	0%	0 0%	0 0
Encyclopedia & Book Sales by Internet	672		1	3,476	0	0%	1 100%	0 0
Tanners	671	3,457	-	7 2.446	3	43%	4 57%	0 0
Pipe Lining & Coating	671	3,457		3,185	1	50%	1 50%	0 0
Police Departments	671		1	3,476	0	0%	0 0%	1 100
Auto Repair - Steering & Suspension	669		10		9	90%	1 10%	0 0
Calculators, Adding Machines & Supplies	667	3,461		3 2,972	2	67%	1 33%	0 0
Thermostats	667	3,461	3	2,972	3	100%	0 0%	0 0
Tool Designers	666			3,476	0	0%	1 100%	0 0 3 23
Handmade Art	664		13	2,004	5	38%	5 38%	3 23
Electric Instruments	664			3,185	0	0%	2 100%	0 0
Golf Practice Ranges	662	3,466		2,657	4	80%	1 20%	0 0
Statuary Expert Management	662			3,185	2	100%	0 0%	0 0
Export Management Cellophane, Cell Materials & Products	662		18	3,476	0	0% 50%	1 100% 8 44%	1 6
Bibles	661 661	3,469 3,469	16	3 1,775 3 2,357	9	75%	2 25%	1 0
Handbags - Manufacturers Equipment & Supplies	661			2,972	1	33%	2 25%	
Ski Equipment Rental	660		-	2,972	1	33%	2 67%	0 0
Campers - Supplies & Parts	660	3,472	-	3,185	1	50%	1 50%	0 0 0 0 0 0 0 0
Propellers	660	3,472		3,476	1	100%	0 0%	- il c
Fan Clubs	659	3,475		2,357	6	75%	2 25%	0 0
Frozen Food Locker Plants	659	3,475	(3,959	0	0%	0 0%	0 0
Radiotelephone Communications - Common Carrier	659 658	3,477	2	3,185	1	50%	1 50%	0 0
Actuaries	658	3,477		3,959	0	0%	0 0%	0 0
Moving Sales	658	3,477	(3,959	0	0%	0 0%	0 0
Railroads - Ticket Agencies Venetian Blinds - Supplies & Parts	657 656	3,480		3,972 7 2,446	1	33% 57%	0 0% 3 43%	2 67 0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	% Cmpls	Not Settled	%	Cmpls Unable to Pursue	%
Hockey Clubs	656	3,481	4	2,813	2	50%	2	50%	0	0 0% 0 0% 0 0% 0 0%
Albums	652	3,483		2,657	2	40%	3	60%	0	0%
Baskets - Wholesale & Manufacturers	651	3,484		2,813	4	100%	0	0%	0	0%
Aircraft Ferrying & Transporting Service Mobile Refrigeration	651 650	3,484 3,486		3,959	1	0% 50%	1	0% 50%	0	0%
Respirators	650			3,476	0	0%	1	100%	0	0 0%
Textile Printing Equipment & Supplies	650	3,486	(3,959	0	0%	0	0%	0	0%
Attorneys & Lawyers - Appellate	650 649	3,489		3,476	1	100%	0	0%	0	0%
Floral Design Instruction	648	3,490		2,972	2	67%	1	33%	0	0%
Electric Motor Controls - Wholesale & Manufacturers	648		:	3,476	0	0%	1	100%	0	0%
Wallpapers & Wall coverings - Wholesale & Manufacturing	644	3,492		2,972	2	67%	1	33%	0	0 0%
Filters - Liquid Racquetball Courts - Private	644 643		(3,959	0	0% 50%	0	0% 50%	0	0%
Building & Development Permits	641	3,494 3,495		3,185	1	0%	0	0%	1	0 0%
Fraternal Regalia & Supplies	640		10		4	40%	6	60%	1	0%
Salvage - Marine	639	3,497		3,185	1	50%	1	50%	0	0%
Horseshoe Equipment & Supplies	638	3,498	(3,959	0	0%	0	0%	0	0%
Dry Cleaners - Equipment - Wholesales	637	3,499		2,972	2	67%	0	0%	1	33%
Data Processing Equipment	636	3,500	(3,959	0	0%	0	0%	0	33% 0 0% 0 0%
Door-to-Door Sales - Photography	635	3,501		3,185	2	100%	0	0%	0	0%
Grinding - Precision & Production	634			3,959	0	0%	0	0%	0	0%
Printed & Etched Circuits Transformers	633 633	3,503		3,959	0	0%	0	0% 0%	0	0%
Art - Painted Oil Portraits	633	3,503 3,505	10	3,959	0	30%	0	60%	1	10%
Right of Way Acquisition Service	632	3,505	10	3,959	<u> </u>	0%	n	0%		0 0%
Race Track Equipment & Supplies	630	3,507		2,657	2	40%	3	60%	0	0%
Die Cutting	629			3,959	0	0%		0%	0	0 0%
Carnivals	627	3,509		3,185	1	50%	1	50%	0	0%
Surfing Instruction	626 626			2,972	2	67%	1	33%	0	0%
Luggage Repair	626	3,510		3,185	2	100%	0	0%	0	0%
Stair Treads	624			3,185	0	0%	2	100%	0	0%
Marine Electric Service	623	3,513		2,972	3	100%	0	0%	0	0 0% 0 0% 0 0% 0 0% 0 0%
Blinds - Cleaning Yoga Supplies	622 621	3,514 3,515		3,476	1	100% 40%	0	60%	0	0 0%
	621			3 2,972	2	67%	3	33%	0	0%
Carpet & Rug Weavers Covers - Book, Catalog	620	3,515 3,517		3,185	1	50%	1	50%	0	0%
Kickboxing	619	3,518		2,813	2	50%	2	50%	0	0%
Canoe Rental & Trips	619			3,185	1	50%	1	50%	0	0%
Electrical Discharge Machines & Supplies	617	3,520		2,972	2	67%	1	33%	0	0 0% 0 0% 0 0%
Hydronic Heating	617	3,520		3,476	0	0%	1	100%	0	0%
Candy & Confectionery Manufacturer Equip & Supplies	616	3,522	(3,959	0	0%	0	0%	0	0%
Bags - Paper	614	3,523	(3,959	0	0%	0	0%	0	0 0%
Blasting Equipment & Supplies	611	3,524		3,185	1	50%	1	50%	0	0%
Tractor Distributors & Manufacturers Apprenticeship Programs	611 611			3,185		100%	0	0% 0%	0	0%
Convention Information	610	3,524 3,527		2,657	2	40%	3	60%	0	0 0%
Doors - Patio	609			3 2,357	5	63%	3	38%	0	0%
Wine Cellars	608	3,529		3,185	0	0%	2	100%	0	0 0% 0 0% 0 0%
Boxes - Wooden	608	3,529	(3,959	0	0%	0	0%	0	0%
Livestock Hauling	608		(3,959	0	0%	0	0%	0	0 0%
Windmills	607	3,532	:	3,185	0	0%	2	100%	0	0%
Feather Goods	605	3,533	-	2,813	0	0%	4	100%	0	0%
Personal Organizer	604 604			2,813	3	75% 0%	1	25% 50%	0	500/
Television Sys & Equipment - Closed Circuit Buttons - Manufacturers Equipment & Supplies	604			3,185	0	0%	1	0%	1	50%
Pens & Pencils - Wholesale & Manufacturers	603	3,537		3,959	0	0%	0	0%	0	0%
Doll Clothing & Accessories	601	3,538		2,972	1	33%	2	67%	0	0%
Tanners Equipment & Supplies	601	3,538		1 3,476	0	0%	1	100%	0	0%
Volleyball Club	600	3,540		3,185	1	50%	1	50%	0	0%
Money Order Systems	599	3,541		3,476	1	100%	0	0%	0	0 0%
Caterer Equipment & Supplies	599 598	3,541 3,543		3,959	0	0%	0	0%	0	0%
Alzheimer Care, Information & Treatment	598 595	3,543 3,544	10	3,959	0	30%	0	70%	0	0 0%
Sport Fishing Cotton	595	3,544	10			0%		0%	0	0%
Cotton Hang Gliding & Instruction	595 593	3,544		3,959 2 3,185	່ 0	100%	0	0%	0	0%
Roof Cooling Systems	593	3,546		3,476	1	100%	0	0%	0	0%
Photographers - Pet	592	3,548	10	2,203	1	10%	7	70%	2	2 20% 0 0% 0 0%
Ice Cream Manufacturers Equipment	592	3,548		2,551	4	67%	2	33%	0	0%
Silversmiths & Goldsmiths	589	3,550		2,972	2	67%	1	33%	0	0%
Inks - Print & Lithograph	588	3,551	:	3,185	2	100%	0	0%	0	0 0%
Brewers Equipment & Supplies	585			3,959	0	0%	0	0%	0	0%
Envelopes - Retail	583	3,553		2,972	0	0%	3	100%	0	0%
Cooling Towers	583 583	3,553 3,553		3,476	1	100%	0	0% 0%	0	0%
Cooling Towers Hair Curlers	583	3,553		1 2,813	<u>U</u>	100%	0	0%	<u>U</u>	0%
Equine Therapy	581		-	3,476	1	100%	0	0%	0	0%
Water Wells - Inspection	581	3,557		3,476	n	0%	1	100%	0	0 0% 0 0% 0 0% 0 0%
Manufactured Offices & Commercial Units	580	3,559		3,476	0	0%	ō	0%	1	100%
Tube Bending & Fabricating	580	3,559		3,959	0	0%	0	0%	0	0%
Boilers - Supplies & Parts	579 577	3,561		3,959	0	0%	0	0%	0	0%
Mirrors - Manufacturers Supplies	577	3,562		2 3,185	0	0%	2	100%	0	0%
Brick Preservatives	577	3,562	(3,959	0	0%	Ō	0%	0	0%
City & Town Planners	577	3,562		3,959	0	0%	0	0%	0	0 0%
Theatrical Managers & Producers	577 576	3,562 3,566		3,959	0	0% 33%	0	0% 67%	0	0 0%
Jewelry Advisory Service	1 5/6	3,566		2,551	2	35%	4	6/%	0	עי וי

Disposable Products	3 2,972 1 3,476 2 3,185 2 3,185 1 3,476 0 3,959 4 2,813 0 3,959 4 2,813 1 3,476 1 3,476 1 1 3,476 1 1 3,476 1 1 3,476 1 1 3,476 2 3,185 1 1 3,476 2 3,185 1 1 3,476 2 3,185 1 1 3,476 0 3,959 1 1 3,476 0 3,959 2 3,185 1 1 3,476 0 3,959 2 3,185 3 2,972 1 3,476 0 3,959 3 2,972 1 3,476 0 3,959 3 2,972 1 3,476 0 3,959 3 2,972 1 3,476 0 3,959 3 2,972 1 3,476 0 3,959 3 2,972 1 3,476 0 3,959 3 2,972 1 3,476 0 3,959 3 2,972 1 3,476 0 3,959 3 2,972 1 3,476 0 3,959 3 2,972 1 3,476 0 3,959 3 2,972 1 3,476 0 3,959 3 2,972 1 3,476 0 3,959 3 2,972 1 3,476 0 3,959 1 3,476 0 3,959 1 1 3,476 0 3,959 1 1 3,476 0 3,959 1 1 3,476 0 3,959 1 1 3,476 0 3,959 1 1 3,476 0 3,959 1 1 3,476 0 3,959 1 1 3,476 0 3,959 1 1 3,476 0 3,959 1 1 3,476 0 3,959 1 3 2,972 1 1 3,476 0 3,959 1 3 2,972 1 1 3,476 0 3,959 1 3 2,972 1 1 3,476 0 3,959 1 3 2,972 1 1 3,476 0 3,959 1 3 2,972 1 1 3,476 0 3,959 1 3 2,972 1 1 3,476 0 3,959 1 3 2,972 1 1 3,476 0 3,959 1 2,972 1 1 3,476 0 3,959 1 2,873 1 3,476 0 3,959	3 1 1 0 0 1 1 1 0 0 0 0 0 0 0 2 3 3	67% 100% 0% 50% 0% 50% 100% 0% 100% 0% 100% 10	1 33%	0 0% 0 19% 0 09%
Suses - Used Sepaint	2 3,185 2 3,185 1 3,476 0 3,959 4 2,813 0 3,959 1 1 3,476 1 1 3,476 1 1 3,476 1 1 3,476 1 1 3,476 2 3,185 1 1 3,476 4 2,813 1 1 3,476 0 3,959 2 3,185 3 2,972 1 1 3,476 0 3,959 3 2,972 1 1 3,476 0 0 3,959 3 2,972 1 1 3,476 0 0 3,959 3 2,972 1 1 3,476 0 0 3,959 3 2,972 1 1 3,476 0 0 3,959 3 2,972 1 1 3,476 0 0 3,959 3 2,972 1 1 3,476 0 0 3,959 3 2,972 1 1 3,476 0 0 3,959	1 4 4 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	0% 50% 100% 0% 0% 0% 100% 0% 100% 100% 1	2 100% 1 50% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 % 0 0 % 0 0 0 % 0 0 0 0 0 0 0 0 0 0
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Shoring	1 3,476 5 2,657 2 3,185 1 3,476 4 2,813 1 3,476 0 3,959 2 3,185 3 2,972 1 1 3,476 0 3,959 3 2,972 1 1 3,476 0 3,959 3 2,972 0 3,1959 0 3,959 3 2,972 1 1 3,476 0 3,959 1 3,476 0 3,959 1 1 3,476 0 3,959 1 1 3,476 0 3,959 0 3,959 0 3,959 0 3,959 1 1 3,476 0 3,959	3 1 1 0 0 1 1 1 0 0 0 0 0 0 0 2 3 3	100% 100% 0% 0% 0% 100% 100% 100% 50% 100% 10	0 0%6 0 0%6 2 100%6 1 1 100%6 0 0%6 0 0%6 0 0%6 0 0%6 0 0%6 0 0%6 0 0%6 0 0%6 0 0%6 0 0%6 0 0%6 0 0%6 0 0%6 0 0%6 0 0%6 0 0%6 0 0%6 0 0%6 1 133%6 0 0%6 0 0%6 0 0%6 0 0%6 0 0%6 1 133%6	0 0 0% 0 0 0%
Shoring	5 2,657 2 3,185 1 3,476 4 2,813 1 3,476 0 3,959 2 3,185 3 2,972 1 3,476 0 3,959 3 2,972 0 3,359 5 2,657 1 3,476 0 3,959 0 3,959 0 3,959 1 3,476 1 3,476 1 3,476 1 3,476 0 3,359 0 3,359 0 3,359 1 3,476 1 3,476 1 3,476 1 3,476 1 3,476	3 1 1 0 0 1 1 1 0 0 0 0 0 0 0 2 3 3	100% 0% 0% 100% 100% 100% 0% 50% 100% 10	0 0% 2 100% 1 100% 0 0% 0 0% 0 0% 0 0% 0 0% 0	0 0 0% 0 0 0%
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Boutlique - Battling Cancer Related Products 557 3,584	4 2,813 1 3,476 0 3,959 2 3,185 3 2,972 1 3,257 1 3,476 0 3,959 3 2,972 0 3,959 3 2,972 0 3,959 5 2,657 1 3,476 0 3,959 0 3,959 0 3,959 1 3,476 1 3,476 1 3,476 1 3,476 1 3,476 3 2,972 1 3,476 0 3,959 4 2,813	3 1 1 0 0 1 1 1 0 0 0 0 0 0 0 2 3 3	100% 100% 9% 50% 100% 100% 100% 100% 100% 100% 0% 0% 0% 0% 0% 0% 60% 0% 0% 0% 0% 0%	0 0% 0 0% 0 0% 0 0% 1 1 50% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%	0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%
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Fiberglass - Bathtubs & Showers 551 3,594 Carbon Products 551 3,594 Fire Hydrants 549 3,596 Swimming Pools - Removal 549 3,596 Acoustical Ceiling Removal 547 3,598 Acoustical Ceiling Removal 547 3,598 Cellulite Treatment - Endermologie 546 3,599 Parking Stations & Garages - Equipment & Supplies 545 3,600 Ambulances & Hearses 545 3,600 Physician - Nephrology 544 3,602 Physician - Nephrology 544 3,602 Handwriting Analysts 543 3,604 Handwriting Analysts 543 3,604 Handwriting Analysts 543 3,605 Converters - Electric 539 3,606 Laundry Supplies 538 3,607 Medical House Calls 535 3,609 Medical House Calls 535 3,600 Radiator Covers & Enclosures 533 3,610 Radiator Covers & Enclosures 531 3,612 Filters Air & Gas Cleaning 531 3,613 Clean Rooms - Installation & Equipment 530 3,615 Clean Rooms - Installation & Equipment 530 3,615 Scoreboards 530 3,615	5 2,657 1 3,476 0 3,959 0 3,959 0 3,959 3 2,972 5 2,657 1 3,476 3 2,972 1 3,476 0 3,959 4 2,813 6 2,513	0 1 1 0 0 0 0 2 2 3 0 0 1 1 1 0	20% 100% 0% 0% 0% 67% 60% 0% 33% 100%	4 80% 0 0 0% 0 0% 0 0 0% 0 0 0 0 0 0 0 0	0 0% 0 0% 0 0% 0 0% 0 0%
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Swimming Pools - Removal 549 3,596 Acoustical Celling Removal 547 3,598 Cellulite Treatment - Endermologie 546 3,599 Parking Stations & Garages - Equipment & Supplies 545 3,600 Ambulances & Hearses 545 3,600 Physician - Nephrology 544 3,602 Bottle Return Depot 544 3,602 Handwriting Analysts 543 3,604 Wax 540 3,605 Converters - Electric 539 3,606 Laundry Supplies 538 3,607 Maling Containers 538 3,607 Medical House Calls 535 3,609 Sorting Equipment 534 3,610 Radiator Covers & Enclosures 533 3,611 Glass Circles & Specialty Shapes 532 3,612 Filters Air & Gas Cleaning 531 3,613 Mountain/Rock Climbing Instruction 531 3,613 Clean Rooms - Installation & Equipment 530 3,615	0 3,959 0 3,959 3 2,972 5 2,657 1 3,476 3 2,972 1 3,476 0 3,959 4 2,813 6 2,551	1 0 0 0 0 2 2 3 0 0 1 1 0 0	0% 0% 0% 67% 60% 0% 33% 100%	0 0%6 0 0%6 0 0%6 1 33% 1 40% 1 100% 2 40% 2 67%	01 0%
Swimming Pools - Removal 549 3,596 Acoustical Celling Removal 547 3,598 Cellulite Treatment - Endermologie 546 3,599 Parking Stations & Garages - Equipment & Supplies 545 3,600 Ambulances & Hearses 545 3,600 Physician - Nephrology 544 3,602 Bottle Return Depot 544 3,602 Handwriting Analysts 543 3,604 Wax 540 3,605 Converters - Electric 539 3,606 Laundry Supplies 538 3,607 Maling Containers 538 3,607 Medical House Calls 535 3,609 Sorting Equipment 534 3,610 Radiator Covers & Enclosures 533 3,611 Glass Circles & Specialty Shapes 532 3,612 Filters Air & Gas Cleaning 531 3,613 Mountain/Rock Climbing Instruction 531 3,613 Clean Rooms - Installation & Equipment 530 3,615	0 3,959 0 3,959 3 2,972 5 2,657 1 3,476 3 2,972 1 3,476 0 3,959 4 2,813 6 2,551	0 0 0 2 2 3 0 1 1 1 0	0% 0% 67% 60% 0% 33% 100%	0 0% 0 0% 1 33% 2 40% 1 100% 2 67%	01 0%
Swimming Pools - Removal 549 3,596 Acoustical Celling Removal 547 3,598 Cellulite Treatment - Endermologie 546 3,599 Parking Stations & Garages - Equipment & Supplies 545 3,600 Ambulances & Hearses 545 3,600 Physician - Nephrology 544 3,602 Bottle Return Depot 544 3,602 Handwriting Analysts 543 3,604 Wax 540 3,605 Converters - Electric 539 3,606 Laundry Supplies 538 3,607 Medical House Calls 535 3,609 Sorting Equipment 534 3,610 Radiator Covers & Enclosures 533 3,611 Glass Circles & Specialty Shapes 532 3,612 Filters Air & Gas Cleaning 531 3,613 Mountain/Rock Climbing Instruction 531 3,613 Clean Rooms - Installation & Equipment 530 3,615	0 3,959 0 3,959 3 2,972 5 2,657 1 3,476 3 2,972 1 3,476 0 3,959 4 2,813 6 2,551	0 0 2 2 3 0 1 1 0 0	0% 67% 60% 0% 33% 100%	0 0%6 1 33%6 2 40% 1 100% 2 67%	01 0%
Parking Stations & Garages - Equipment & Supplies 545 3,600 Ambulances & Hearses 545 3,600 Physician - Nephrology 544 3,602 Bottle Return Depot 544 3,602 Handwriting Analysts 543 3,604 Wax 540 3,605 Converters - Electric 539 3,605 Laundry Supplies 538 3,607 Melining Containers 538 3,607 Medical House Calls 535 3,609 Sorting Equipment 534 3,610 Radiator Covers & Endosures 533 3,611 Glass Circles & Specialty Shapes 532 3,612 Filters Air & Gas Cleaning 531 3,613 Mountain/Rock Climbing Instruction 531 3,613 Clean Rooms - Installation & Equipment 530 3,615 Scoreboards 530 3,615	3 2,972 5 2,657 1 3,476 3 2,972 1 3,476 0 3,959 4 2,813 6 2,551	0 2 3 0 1 1 1 0	67% 60% 0% 33% 100% 0%	1 33% 2 40% 1 100% 2 67%	01 0%
Parking Stations & Garages - Equipment & Supplies 545 3,600 Ambulances & Hearses 545 3,600 Physician - Nephrology 544 3,602 Bottle Return Depot 544 3,602 Handwriting Analysts 543 3,604 Wax 540 3,605 Converters - Electric 539 3,605 Laundry Supplies 538 3,607 Mailing Containers 538 3,607 Medical House Calls 535 3,609 Sorting Equipment 534 3,610 Radiator Covers & Enclosures 533 3,611 Glass Circles & Specialty Shapes 532 3,612 Filters Air & Gas Cleaning 531 3,613 Mountain/Rock Climbing Instruction 531 3,613 Clean Rooms - Installation & Equipment 530 3,615	5 2,657 1 3,476 3 2,972 1 3,476 0 3,959 4 2,813 6 2,551	2 3 0 1 1 1 0	60% 0% 33% 100% 0%	2 40% 1 100% 2 67%	01 0%
Ambulances & Hearses 545 3,600 Physician - Nephrology 544 3,602 Bottle Return Depot 544 3,602 Handwriting Analysts 543 3,604 Wax 540 3,605 Converters - Electric 539 3,606 Laundry Supplies 538 3,607 Medical House Calls 535 3,609 Sorting Equipment 534 3,610 Radiator Covers & Enclosures 533 3,611 Glass Circles & Specialty Shapes 532 3,612 Filters Air & Gas Cleaning 531 3,613 Mountain/Rock Climbing Instruction 531 3,613 Clean Rooms - Installation & Equipment 530 3,615	1 3,476 3 2,972 1 3,476 0 3,599 4 2,813 6 2,551	3 0 1 1 1 0	0% 33% 100% 0%	1 100% 2 67%	01 0%
Sottle Return Depot	3 2,972 1 3,476 0 3,959 4 2,813 6 2,551	0 1 1 0	33% 100% 0%	2 67%	0 0%
Sottle Return Depot	3 2,972 1 3,476 0 3,959 4 2,813 6 2,551	1 1 0	100% 0%	2 67%	0 00/
Sottle Return Depot	1 3,476 0 3,959 4 2,813 6 2,551	1 0 3	100% 0%	0 0%	UJ 0%
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Wax 540 3,605 Converters - Electric 539 3,606 Laundry Supplies 538 3,607 Malling Containers 538 3,607 Medical House Calls 535 3,609 Sorting Equipment 534 3,610 Radiator Covers & Enclosures 533 3,611 Glass Circles & Specialty Shapes 532 3,612 Filters Air & Gas Cleaning 531 3,613 Mountain/Rock Climbing Instruction 531 3,613 Clean Rooms - Installation & Equipment 530 3,615 Scoreboards 530 3,615	4 2,813 6 2,551	3		0 0%	0 0%
Converters - Electric 539 3,606 Laundry Supplies 538 3,607 Mailing Containers 538 3,607 Medical House Calls 535 3,609 Sorting Equipment 534 3,610 Radiator Covers & Enclosures 533 3,611 Glass Circles & Specialty Shapes 532 3,612 Filters Air & Gas Cleaning 531 3,613 Mountain/Rock Climbing Instruction 531 3,613 Clean Rooms - Installation & Equipment 530 3,615 Scoreboards 530 3,615	6 2,551		75%	1 25%	0 0%
Laundry Supplies 538 3,607 Mailing Containers 538 3,607 Medical House Calls 535 3,609 Sorting Equipment 534 3,610 Radiator Covers & Enclosures 533 3,611 Glass Circles & Specialty Shapes 532 3,612 Filters Air & Gas Cleaning 531 3,613 Mountain/Rock Climbing Instruction 531 3,613 Clean Rooms - Installation & Equipment 530 3,615 Scoreboards 530 3,615		5	83%	1 17%	0 0%
Mailing Containers 538 3,607 Medical House Calls 535 3,609 Sorting Equipment 534 3,610 Radiator Covers & Enclosures 533 3,611 Glass Circles & Specialty Shapes 532 3,612 Filters Air & Gas Cleaning 531 3,613 Mountain/Rock Climbing Instruction 531 3,613 Clean Rooms - Installation & Equipment 530 3,615 Scoreboards 530 3,615	7 2,446	4	57%	3 43%	0 0%
Medical House Calls 535 3,609 Sorting Equipment 534 3,610 Radiator Covers & Enclosures 533 3,611 Glass Circles & Specialty Shapes 532 3,612 Filters Air & Gas Cleaning 531 3,613 Mountain/Rock Climbing Instruction 531 3,613 Clean Rooms - Installation & Equipment 530 3,615 Scoreboards 530 3,615	1 3,476	ó	0%	1 100%	0 0%
Sorting Equipment 534 3,610 Radiator Covers & Enclosures 533 3,611 Glass Circles & Specialty Shapes 532 3,612 Filters Air & Gas Cleaning 531 3,613 Mountain/Rock Climbing Instruction 531 3,613 Clean Rooms - Installation & Equipment 530 3,615 Scoreboards 530 3,615	4 2,813	2	50%	2 50%	0 0% 0 0% 0 0%
Radiator Covers & Enclosures 533 3,611 Glass Circles & Specialty Shapes 532 3,612 Filters Air & Gas Cleaning 531 3,613 Mountain/Rock Climbing Instruction 531 3,613 Clean Rooms - Installation & Equipment 530 3,615 Scoreboards 530 3,615	1 3,476	0	0%	1 100%	0 0%
Glass Circles & Specialty Shapes 532 3,612 Filters Air & Gas Cleaning 531 3,613 Mountain/Rock Climbing Instruction 531 3,613 Clean Rooms - Installation & Equipment 530 3,615 Scoreboards 530 3,615	1 3,476	1	100%	0 0%	0 0%
Filters Air & Gas Cleaning 531 3,613 Mountain/Rock Climbing Instruction 531 3,613 Clean Rooms - Installation & Equipment 530 3,615 Scoreboards 530 3,615	1 3,476	1	100%	0 0%	0 0%
Mountain/Rock Climbing Instruction 531 3,613 Clean Rooms - Installation & Equipment 530 3,615 Scoreboards 530 3,615	2 3,185	1	50%	1 50%	0 0%
Scoreboards 530 3,615		1	100%	0 0%	0 0% 0 0% 0 0%
Scoreboards 530 3,615	1 3,476 2 3,185	1 1	100%	0 0%	0 0%
	1 3,476	1	100%	0 0%	0 0%
		1		2 67%	0 0%
1,017 1,017	3 2,972 14 1,958		33% 36%	9 64%	0 0% 0 0% 0 0% 0 0%
Hostels 527 3,618 Washers 527 3,618		3	40%	6 60%	0 0%
		4	0%	1 100%	0 0%
Paneling 527 3,618	1 3,476	U			0 0%
Commodity Trading Advisory Service 526 3,621	4 2,813	0	0%	4 100%	0 0%
Fans - Repair 526 3,621	0 3,959	U U	0%	0 0%	0 0%
Scrap Rubber 526 3,621 Acupressure 525 3,624	0 3,959	0	0%	0 0%	0 0%
Acupressure 525 3,624	3 2,972	0	0%	3 100%	0 0%
Darts & Dart Boards 525 3,624	1 3,476	0	0%	1 100%	0 0%
Weed Control Equipment & Supplies 524 3,626	3 2,972	1 2	33%	2 67%	0 0%
Labels - Fabric 524 3,626	2 3,185	2	100%	0 0%	U U%
Meat - Smokehouses 524 3,626	2 3,185	1	50%	0 0%	1 50%
Window Cleaning Equipment & Supplies 523 3,629	4 2,813	0	0%	4 100%	0 0%
Oil Refiners Equipment & Supplies 521 3,630 Concert Bureaus 519 3,631	1 3,476	0	0%	0 0%	1 100%
Concert Bureaus 519 3,631	12 2,075	10	83%	2 17%	0 0%
Auto Repair & Service - Airbags 519 3,631	7 2,446	6	86%	1 14%	0 0% 0 0% 1 25% 0 0%
Benches & Work Tables 519 3,631	4 2,813	3	75%	1 25%	0 0%
Vacuum Cleaners - Industrial & Commercial 519 3,631	4 2,813	1	25%	2 50%	1 25%
Resins 519 3.631	0 3,959	0	0%	0 0%	0 0%
Sink Manufacturers 518 3,636	3 2,972	1	33%	2 67%	0 0%
Clean Room Facilities 516 3,637	1 3,476	0	0%	1 100%	0 0%
Boating Instruction - Canoe & Kayak 515 3,638	6 2,551	2	33%	4 67%	0 0%
Smelters & Refiners - Base Metals 515 3,638	0 3,959	0	0%	0 0%	0 0%
Dictating Machines & Supplies 513 3,640	0 3,959	0	0%	0 0%	0 0%
Hardware - Marine 512 3,641	2 3,185	2	100%	0 0%	0 0% 0 0% 0 0%
Dry Ice 512 3,641	0 3,959	0	0%	0 0%	0 0%
1 1 2 2 2 2 2 2 2 2	1 3,476	l öl	0%	0 0%	1 100%
Fiber & Fiber Products 511 3,643 Table Tops 511 3,643	0 3,959	ŏl	0%	0 0%	0 0%
Sewage Treatment Equipment 510 3.645	1 3,476	1	100%	0 0%	0 0%
Diamond Cutters 509 3,646	5,470	i	0%	0 0%	0 0%
Diamond Cutters 509 3,646 Photographic Research Service 508 3,647	חו פת מונים	l d	0%	0 0%	0 0%
Floor Resurfacing 506 3,647	0 3,959 0 3,959	1	50%	1 50%	0 0%
Plastics - Scrap 506 3,649	0] 3,959	1	0%	0 0%	0 0%
	2 3,185	ı 0l		3 33%	0 0%
Turntables 504 3,650 Microfilm Service, Equipment & Supplies 504 3,650	0] 3,959	0	67%	0 0%	ni nov

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Fashion Show Producers	503	3,652	4	2,813	0	0%	4	100%	0	0% 0% 0% 0%
Poultry - Retail	503	3,652		3,476	1	100%	0	0%	0	0%
Candy & Confectionery Manufacturers Supplies	502	3,654	1	3,476	0	0%	1	100%	0	0%
Orchid Growers Slate	502 500	3,654 3,656		3,959	0	0% 100%	0	0%	0	0%
Electric Equipment - Used	500			3,185	2	100%	U	0%	0	0% 0% 0% 0%
Eyelets	499	3,658		3,959 3 2,972	3	100%	0	0%	0	0%
Brass Products	499	3,658		3,185	1	50%	1	50%	0	0%
Grain Elevators - Equipment & Supplies	499		(3,959	0	0%	0	0%	0	0%
Armatures - Service & Sales	498	3,661	13	2,004	2	15%	11	85%	0	0%
Chinese Food Products	498	3,661	8	2,357	3	38%	5	63%	0	0% 0%
Concrete - Prestressed	498		1	3,476	1	100%	0	0%	0	0%
Typesetting	497	3,664	-	3,476	1	100%	0	0%	0	0% 0%
Gaming Tables Wire Rope	496 495			2,657		0%		60% 100%	0	0%
Water Pollution Control	495			3,476	0	0%	1	0%	0	0%
Fairgrounds	493	3,668		3,185	2	100%	Ö	0%	0	0%
Feathers	493	3,668	(3,959	0	0%	Ö	0%	Ö	0%
Rice	492		1	3,476	0	0%	1	100%	0	0% 0% 0%
Ceiling Cleaning	492	3,670	(3,959	0	0%	0	0%	0	0%
Renovation Inspection	492			3,959	0	0%	0	0%	0	0%
Printers - Glass, Metal, Plastic	491			2,551	6	100%	0	0%	0	0%
Rack Merchandise Service	490 490	3,674		3,476	1	100%		0%	0	0% 0% 0%
Bleachers & Grandstands Hose & Tubing - Flexible Metal	490 490		(3,959	0	0%	0	0%	0	0%
Oils - Industrial	490	3,677		3,959	່ 0	100%		0%	0	0%
Buffing & Polishing Equipment & Supplies	488			2,657	3	60%		40%	0	0%
Flavoring Extracts - Raw Materials	488		i	3,959	0	0%	0	0%	0	0% 0% 0%
Ferries	487	3,680		2,972	1	33%	1	33%	1	33%
Bridal Supplies - Wholesale & Manufacturing	487	3,680	2	3,185	1	50%	1	50%	0	0%
Windows - Egress	486	3.682		3,959	0	0%	0	0%	0	0%
Domestic Abuse Services	485	3,683	1	3,476	1	100%	0	0%	0	33% 0% 0% 0% 0%
Missile & Rocket Research & Development	483	3,684		3,959	0	0%	0	0%	0	0%
Ceiling Materials	482			3,185	2	100%		0%	0	0%
Soil Conservation Service Tennis Instruction	482 481	3,685 3,687		3,959 3 2,972	<u> </u>	0% 67%		0% 33%	0	0% 0%
China - Wholesale & Manufacturers	481	3,687	1	3,476	1	100%	1	0%	0	0%
Nuclear Energy Consultants	481		i	3,959	0	0%	0	0%	0	0% 0% 0%
Childproofing Services	478	3,690	(3,959	0	0%	0	0%	0	0%
Doors - Cellar/Basement/Bilco	478	3,690	(3,959	0	0%	0	0%	0	0%
Ranges & Ovens - Service & Repair	478	3,690	(3,959	0	0%	0	0%	0	0%
Steering Systems & Equipment	477	3,693		2,813	2	50%	2	50%	0	0%
Candy & Confectionery Brokers	475	3,694		2,657	5	100%	0	0%	0	0% 0%
Photogrammetric Equipment & Supplies Air Duct Restoration	474 473			2,813	4	100%	- 0	0% 100%	0	0%
Wiping Cloths	473	3,696 3,696		3,476	0	0%	1	100%	0	0% 0%
Corporation Supplies	472	3 698	1	3,476	0	0%	1	100%	0	0%
Theatrical Make-Up	471	3,699	1	3,476	0	0%	Ö	0%	1	100%
Sanctuaries - Wild Life	470	3,700	(3,959	0	0%	0	0%	0	0%
Knitting Instruction	468	3,701	2	3,185	1	50%	1	50%	0	0% 0% 100%
Attorneys & Lawyers - Entertainment & Sports Law	468	3,701		3,476	1	100%	0	0%	0	0%
Air Brushes	466	3,703		3,476	0	0%	0	0%	1	100%
Model Car Race Centers Scientists	466 466			3,959	0	0%	0	0%	0	0%
Yarn - Wholesale & Manufacturers	465	3,703 3,706		3,959	2	100%		0%	0	0% 0%
Dolls - Collectors	463	3,700	10	2,203	4	40%	7	20%	4	40%
Lamps - Wholesale & Manufacturers	463	3,707	7	2,446	5	71%	2	29%	0	0%
Coin & Bill Count, Sort, Wrap Machines	463	3,707		2,551	6	100%		0%	0	0%
Rodeos	462	3,710		3,959	0	0%	0	0%	0	0%
Animal Foods - Zoo, Circus	461	3,711	(3,959	0	0%	0	0%	0	0%
Circuit Breakers	461 459	3,711 3,713	16	3,959	0 16	0% 100%	0	0%	0	0%
Bridge Operators Paper Converters	459 459	3,713 3,713	16	1,852 3,959	16	100%	0	0%	0	0% 0%
Paper Converters Sawdust & Shavings	459 459	3,713	(3,959	0	0%	0	0%	0	0%
Feed Concentrates & Supplements	458	3,716		2,280	4	44%	4	44%	1	11%
Aircraft Rebuilding	458		Ċ	3,959	0	0%	Ċ	0%	Ō	
Tool Grinding - Industrial	457	3,718		3,959	0	0%		0%	0	0% 0% 0% 0%
Motel & Hotel Equipment & Supplies	456	3,719		3,185	2	100%	0	0%	0	0%
Oil Well Fishing Tools	455	3,720	(3,959	0	0%	0	0%	0	0%
Buckles Bathan China	453	3,721		2,972	1	33%	2	67%	0	0%
Potato Chips	452			3,959	0	0%	0	0%	0	0%
Auto - Emissions Testing Benefit Insurance Software	450 449	3,723		2,357	6	75% 75%	2	25%	0	0%
Benefit Insurance Software Syrups	449			2,813 3 2,972		33%	1	25%	0	0%
Virtual Tours	449			2,972	1	33%	1	33%	1	33%
Fishing Piers	449		-	3,185	0	0%	2	100%	0	33% 0% 0%
Furniture Cleaning Equipment & Supplies	448	3,728		2,357		100%	0	0%	0	0%
Handles - Wholesale & Manufacturers	448	3,728		3,476	0	0%	1	100%	0	0%
Custom Tile Painting	447	3,730	3	3 2,972	2	67%	0	0%	1	33%
Livestock Buyers	446	3,731		3,476	0	0%	0	0%	1	100%
Water Works Equipment & Supplies	445	3,732		2 3,185	0	0%	2	100%	0	0%
Furniture Stripping	445 444			3,476	1	100%	0	0%	0	0%
Truck Washing & Cleaning - Equipment & Supplies			(0		0		0	0% 0%
Vinyl Decking Seals - Oil, Grease	443 443	3,735 3,735		2,657 3 2,972	2 2	100% 100%		0% 0%	0	0%
Jeans Oil, Grease	443	3,/35		2,972	<u> </u>	100%	U	1 0%]	U	<u>. 570</u>

Mile Standard	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	% Cmpls Not Settled	% Cmpls Una Pursu	. %
Comment And Comment	Milling Machines	442	3,737		3,476	0	0%	1 100%	0 0%
Comment And Comment						0			0 0%
Comment And Comment	Public Speaker	441	3,739	4	2,813	1	25%	3 75%	0 0%
Other Prof. Other Othe		441	3,739		3,476	1	100%	0 0%	0 0%
Freedom Company				-	3,4/6	0			0 0%
Freedom Company					3,939	0			0 0%
Freedom Company		439	3,743		3,476	0			0 0%
Accompany					2,446	5			0 0%
Table 1	Archaeologists	437		(3,959	0			0 0%
Table 1	Cylinders - Gas	436	3,747	;	3,185	1	50%	1 50%	0 0%
Research Controlled 4,77 1,78 1 3,76 3 3,78 4 1,70 5 6 7 7 7 7 7 7 7 7 7		435		4		3	75%		0 0%
Research Controlled 4,77 1,78 1 3,76 3 3,78 4 1,70 5 6 7 7 7 7 7 7 7 7 7		434			3,959	0			0 0%
Color Processing					3,185	1			0 0%
Can Provided Ca						<u> </u>			0 0%
Can Provided Ca	Grease Pumping	431	3,732		3 959	0			0 0%
March	Clay Products	430	3,754		3,476	0	0%	1 100%	0 0%
March						1			0 0%
March	Beer, Ale, Wine & Spirits Service	429	3,756	4	2,813	2	50%	1 25%	1 25%
Verse - Research 1.00	Medical Spa					5			01 0%
Verse - Research 1.00	Auto Boosting Services		3,757		2,657	1			0 0%
Verse - Research 1.00		428	3,757		2,972	0	0%		0 0%
Transport Supplement 40 3,762 4 2,15 775 1 255 0 0 0 0 0 0 0 0 0	Sneepskin Specialties				3,959	0			U 0%
Absantiers - Pader - Appendix - Pader - Appe	Transing Equipment & Supplies	425			3,959	0	75%	1 25%	0 0%
Absantiers - Pader - Appendix - Pader - Appe				-		າ			0 0%
Absantiers - Pader - Appendix - Pader - Appe						1			0 0%
Social Content	Aquariums - Public	422	3,765		2.446	4	57%	3 43%	0 0%
Social Content		422	3,765		3,476	0	0%		0 0%
Social Content	Dehumidifying Equipment	422	3,765		3,959	0	0%		0 0%
Coxics - Wholesafe A Phanefactures 419 3.770 2 3.185 1 50% 1 50% 0 0 0 0 0 0 0 0 0	Motion Picture Special Effects	421	3,768	(3,959	0			0 0%
Figure France A Bagair 400 3.770 400 401 3.770 401 3.770 402 403 404 3.770 405 406 407 407 407 407 407 407 407	Boxes - Plastic & Transparent	420	3,769			0		1 50%	1 50%
House						1			0 0%
House		419	3,770		3,476	1	100%	0 0%	0 0%
Some		419	3,770		3,959	0	0%		0 0%
Some						2			0 0%
Some					3 959	0			0 0%
Nicroseane Oreans - Service & Régager 415 3,777 1 3,376 0 0% 1 100% 0 0 0		416	3,775	(3,959	0	0%	0 0%	0 0%
Tractor Noming	Microwave Ovens - Service & Repair	415	3,777		3,476	0	0%		0 0%
Tractor Noming			3,778			2			0 0%
Tractor Noming	Coppersmiths	412	3,779	(3,959	0			0 0%
Pretates 407 3,783 4 2,813 3 75% 1 25% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		412			3,959	0	0%	0 0%	0 0%
Pretates 407 3,783 4 2,813 3 75% 1 25% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0				(0			0 0%
Letter Shop Service 404 3,786 3 2,972 1 33% 2 67% 0 0 0						2			0 0%
Letter Shop Service 404 3,786 3 2,972 1 33% 2 67% 0 0 0						0			0 0%
Letter Shop Service 404 3,786 3 2,972 1 33% 2 67% 0 0 0		405	3,785		3,476	0			0 0%
Picture Hanging Service	Letter Shop Service				2,972	1		2 67%	0 0%
Picture Hanging Service	Music Copyists	404	3,786		2,972	1	33%	1 33%	1 33%
Positry profess 44 4 378	Historical Structure Preservation			(3,959	0			0 0%
Infrared Inspection 402 3,792 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0		404			3,959	0			0 0%
Infrared Inspection 402 3,792 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0					3,959	0			0 0%
Picture Restoring 401 3,793 3 2,972 1 33% 0 0 0% 2 67% 0 0 0 0 0 0 0 0 0		403	3,791		3,476	1		0 0%	0 0%
Metal Fabricating Machinery Fire Mitigation A00 3,794 1 3,476 0 0 0% 0 0% 0 0% 1 100% Fire Mitigation A00 3,794 0 3,595 0 0 0% 0 0 0% 0 0 0% 1 100% Fire Mitigation A00 3,794 0 3,595 0 0 0% 0 0 0% 0 0 0% 0 0 0% Bakers Equipment - Repair 398 3,797 2 3 3,2972 2 100% 0 0 0% 0 0 0% 0 0 0% Bakers Equipment - Repair 398 3,797 0 0 3,595 0 0 0% 0 0 0% 0 0 0% 0 0 0% Auto - Fleet Maintenance 398 3,797 0 0 3,595 0 0 0% 0 0 0% 0 0 0% 0 0 0% Auto - Fleet Maintenance 397 3,800 4 2,813 2 50% 2 50% 2 50% 0 0 0% Hallowers Supplies 397 3,800 4 2,813 2 50% 2 50% 0 0 0% Hallowers Supplies 398 3,797 3,800 4 2,813 3 75% 1 25% 0 0 0% Hallower Supplies 3995 3,802 4 2,813 3 75% 1 25% 0 0 0% Weather Forecast Service 3995 3,802 1 3,476 0 0 0% 1 100% Weather Forecast Service 3995 3,802 1 3,476 0 0 0% 1 100% Weather Forecast Service 3995 3,802 1 3,476 0 0 0% 1 100% Weather Forecast Service 3995 3,802 1 3,476 0 0 0% 1 100% Ticket Issuing Machines 3994 3,806 2 3,185 2 100% 0 0 0% Ticket Issuing Machines 390 3,807 1 1 3,476 1 100% 0 0 0% Grain Driving 393 3,807 0 3,859 0 0 0% 0 0 0% 394 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Picture Restoring		3,793		2,972	1			2 67%
Price Marking Equipment & Supplies	Metal Fabricating Machinery	400	3,794	4	2,813	2	50%	2 50%	0 0%
Fire Mitigation 400 3,794 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0	Price Marking Equipment & Supplies	400	3,794		3,476	0	0%	0 0%	1 100%
Bakers Equipment - Repair 398 3,797 2 3,185 2 100% 0 0 % 0 0 % 0 0 % 0 0		400	3,794		3,959	0	0%	0 0%	0 0%
Auto - Fleet Maintenance 397 3,800 4 2,813 2 50% 2 50% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		398	3,797		2,972	2		33%	0 0%
Auto - Fleet Maintenance 397 3,800 4 2,813 2 50% 2 50% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Bakers Equipment - Repair				3,185	2			U 0%
Hallowen Supplies 9, 3,802 9, 4 2,813 3 75% 1 25% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		398				<u> </u>			0 0%
Hallowen Supplies 9, 3,802 9, 4 2,813 3 75% 1 25% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		397	3,800		2,813	2			0 0%
Ticket Issuing Machines 394 3,806 2 3,185 2 10% 0 0 0% 0 0% 0 0 0% Carbonic Gas 393 3,807 1 3,476 1 100% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0				-		3			0 0%
Ticket Issuing Machines 394 3,806 2 3,185 2 10% 0 0 0% 0 0% 0 0 0% Carbonic Gas 393 3,807 1 3,476 1 100% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0		395				1	50%	1 50%	0 0%
Ticket Issuing Machines 394 3,806 2 3,185 2 10% 0 0 0% 0 0% 0 0 0% Carbonic Gas 393 3,807 1 3,476 1 100% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0	Weather Forecast Service	395	3,802		3,476	0	0%	1 100%	0 0%
Ticket Issuing Machines 394 3,806 2 3,185 2 10% 0 0 0% 0 0% 0 0 0% Carbonic Gas 393 3,807 1 3,476 1 100% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0	Crushing & Pulverizing Equipment	395	3,802		3,959	0	0%	0 0%	0 0%
Grain Drying 9393 3,807 0 3,959 0 0 0% 0 0% 0 0% 0 0 0% 0 0 0% 0 0 0 0	Ticket Issuing Machines	394	3,806	:		2			0 0%
Quartz 9393 3,807 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0 0% 0 <td></td> <td>393</td> <td></td> <td></td> <td></td> <td>1</td> <td></td> <td></td> <td>0 0%</td>		393				1			0 0%
Doll Houses & Accessories 392 3,810 3 2,972 2 6.7% 1 33% 0 0 0 0 0 0 0 0 0		393	3,807		3,959	0			0 0%
Fishing Tackle - Repair & Parts 390 3,814 3 2,972 2 67% 1 33% 0 0 0 0 0 0 0 0 0	Doll Houses & Accessories	393	3,807		3,959	<u> </u>			0 0%
Fishing Tackle - Repair & Parts 390 3,814 3 2,972 2 67% 1 33% 0 0 0 0 0 0 0 0 0	Dress Trimmings	392	3,810		3,959			0 0%	0 0%
Fishing Tackle - Repair & Parts 390 3,814 3 2,972 2 67% 1 33% 0 0 0 0 0 0 0 0 0				(0			0 0%
Fishing Tackle - Repair & Parts 390 3,814 3 2,972 2 67% 1 33% 0 0 0 0 0 0 0 0 0	Textile Mill Supplies	391	3,813		3,476	1		0 0%	0 0%
Navigation Consultants 388 3,817 2 3,185 2 100% 0 0% 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0	Fishing Tackle - Repair & Parts	390	3,814		2,972	2	67%	1 33%	0 0%
Navigation Consultants 388 3,817 2 3,185 2 100% 0 0% 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0	Tapes - Industrial	390	3,814		3,959	0			0 0%
Navigation Consultants 388 3,817 2 3,185 2 100% 0 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0		389	3,816		3,959	0			0 0%
Solar Panel Cleaning 387 3,818 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0 0% 0 0% 0 0 0% 0 0 0% 0	Navigation Consultants	388	3,817		2 3,185	2			0 0%
Solid Soli		387			3,959	0		0 0%	0 0%
Next 1 1 1 1 1 1 1 1 1						0			0 0%
	Door Closers & Checks - Repairing	385	3,820		3,476		100%	0 0%	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Game - Birds, Venison	383 377	3,822	4	2,813	2	50%	2	50%	0	0%
Not Elsewhere Classified After Investigation			9	2,280	5	56%	3	33%	1	11%
Shoe Shining	377	3,823		2,972	2	67%	1	33%	0	0%
Metaphysicians Rest Homes - Info & Placement Bureaus	377 377	3,823 3,823		3,959 3,959	0	0% 0%	0	0% 0%	0	0%
Druggists - Wholesale	376			2,551	2	33%	4	67%	0	0 0% 0 0% 0 0% 0 0%
Brick - Fire	374		(3,959	0	0%	0	0%	0	0%
Cable & Wire Harness Assembly	374	3,828	(3,959	0	0%	0	0%	0	0%
Photo Electric Cells & Equipment	374	3,828	(3,959	0	0%	0	0%	0	0%
Tools - Hydraulic	374		(3,959	0	0%	0	0%	0	0%
Variety Store Merchandise - Wholesale	373	3,832		2,657	3	60%	2	40%	0	0%
Charity - Law & Public Interest	372	3,833		3,476	0	0% 0%	1	100%	0	0%
Singing Telegrams Buses - Distributors & Manufacturers	372 371	3,833 3,835		3,959	1	100%	0	0%	0	0 0%
Drilling - Geothermal	371	3,835		3,959	0	0%	0	0%	0	0%
Crushing & Pulverizing Service		3,837	1	3,476	0	0%	0	0%	1	100%
Doors - Rolling	370 370	3,837	(3,959	0	0%	0	0%	0	0%
Scales - Repair	370	3,837	(3,959	0	0%	0	0%	0	0%
Mexican Imports	369	3,840		3,476	1	100%	0	0%	0	0%
Plastics - Machinery & Equipment	369	3,840	1	3,476	1	100%	0	0%	0	0%
Brass	368			2,972	0	0%	3	100%	0	0%
Disinfectants & Germicides	368	3,842		3,959	0	0%	0	0%	0	0%
Cabanas - Beach & Pool Cotton Goods - Wholesale & Manufacturers	367 367	3,844 3,844		3,476	1	100% 100%	0	0% 0%	0	0 0%
Tapes	367	3,844		3,476	1	100%	0	0%	0	0 0%
Toilets - Composting	367	3,844	i	3,476	1	100%	0	0%	0	0%
Pottery Equipment & Supplies	366			3,476	1	100%	0	0%	0	0 0%
Cotton Gins	366	3,848		3,959	0	0%	0	0%	0	0%
Culverts	365 364	3,850	(3,959	0	0%	0	0%	0	0 0% 0 0% 0 0% 0 0% 0 0%
Potatoes - Processed	364	3,851	1	3,4/6	1	100%	0	0%	0	0%
Baby Foods	363			3,185	2	100%	0	0%	0	0%
Fingerprinting - Live Scan	363 362	3,852 3,854		3,476	1	100% 100%	0	0%	0	0%
Employment Service - Administrative Assistant Nursuries - Bonsai	362	3,854		3,476	1	100%	0	0%	0	0%
Rubber Bands	360	3,856		3,959	0	0%	0	0%	0	0%
Concrete Breaking Equipment	358	3,857	Č	3,959	0	0%	0	0%	0	0%
Pole Fitness	357	3,858	e	2,551	1	17%	5	83%	0	o% (
Paper - Adhesive - Pressure Sensitive	357	3,858	(3,959	0	0%	0	0%	0	0%
Pub	356	3,860	8	2,357	4	50%	4	50%	0	0%
Polishes	356	3,860		2,813	2	50%	1	25%	1	25%
Souvenirs - Wholesale & Manufacturers Tournaments	354 354	3,862 3,862		3 2,972 3 2,972	3	100% 67%	0	0% 33%	0	0 0%
Pharmaceutical Machinery	354	3,862		2,972		50%	1	50%	0	0%
Bar Manufacturer	354	3,862		3,476	0	0%	0	0%	1	100%
Snow Melting Systems	354	3,862	1	3,476	1	100%	0	0%	0	0 0%
Copywriting	353	3,867	1	3,476	0	0%	1	100%	0	
Gas Power Equipment	352	3,868		2,813	2	50%	1	25%	1	25%
Wood Preservatives	352 351	3,868		3,959	0	0%	0	0%	0	0%
Pressing Machines - Clothes Artificial Fruits & Foods	351 351	3,870 3,870		2,972 2 3,185	2	67% 100%	0	0%	1	33%
Galvanizing	351	3,870		3,163	0	0%	0	0%	0	0 0% 0 0% 11%
Shoplifting Prevention Devices	348	3,873		2,280	3	33%	5	56%	1	11%
Ski Equipment - Repair	348	3,873		3,476	1	100%	0	0%	0	n 0%
Desk Pads & Accessories	348	3,873	(3,959	0	0%	0	0%	0	0%
Kilns	347	3,876	(3,959	0	0%	0	0%	0	0%
Golf Tours & Promoters	344			2,813	3	75%	1	25%	0	ol 0%
Garment Restoration	344	3,877		2,972	1	33%	2	67%	0	0%
Artificial Eyes - Human Explosives	344 344	3,877 3,877	1	3,476	0	0% 0%	0	0% 0%	1	100%
Door Closers & Checks	344			3,959	0	0%	0	0%	0	0%
Show Cases	342	3,882	6	5 2.551	4	67%	2	33%	0	ol 0%
Data Processing Equipment - Maintenance	342	3,882	2	3,185	0	0%	2	100%	0	0%
Digital Marketing	341	3,884		3 2,972	1	33%	2	67%	0	0 0%
Sewer Pipe	341	3,884		3,476	1	100%	0	0%	0	0%
X-Ray Protection	341	3,884	1	3,476	0	0%	1	100%	0	0%
Lamps - Health	341	3,884		3,959	0	0%	0	0%	0	0%
Power Plant Equipment - Repairing	340 339	3,888	(3,959	0	0% 0%	0	0% 0%	0	0% 0 0% 0 0% 0 0%
Hats - Clean & Renovate Road Oiling & Dust Control	339	3,889 3,889		3,959	0	0%	<u>U</u>	0%	0	0%
Embroidering Machines	339 338	3,891	1	3,476	1	100%	0	0%	0	0%
Adhesives & Gluing Equipment	336	3,892	i	3,476	1	100%	0	0%	0	0 0%
Car Loading & Unloading	336	3,892	(3,959	0	0%	0	0%	0	0%
Auction Supplies	335	3,894	- 8	2,357	4	50%	4	50%	0	0%
Candles - Wickless	335	3,894	1	3,476	1	100%	0	0%	0	0%
Ceramic Products - Industrial	335			3,959	0	0%	0	0%	0	0%
Veterinary Internal Medicine	332	3,897		2,972	3	100%	0	0%	0	0 0% 0 0% 0 0% 0 0%
Financial Planning Kit Railroad Ties - Dealers	332 332	3,897 3,897	(3,959 3,959	0	0%	0	0%	0	0%
Musical Instruments - Rental	331			2,551	4	67%	2	33%	0	0%
Notions - Wholesale & Manufacturers	331	3,900	(3,959	0	0%	0	0%	0	0%
Speech Aid Devices	331 331	3,900		3,959	0	0%	0	0%	0	0%
Physicians & Surgeons Equipment - Repair & Refinish		0.000		9 194	1		0	0%	0	0%
	329	3,903		3,476		100%			U	
Printers - Letterpress	329 327	3,904	1	3,476	1	100%	0	0%	0	0%
	329	3,904 3,905	11	3,476	1 0		0		0 7	0 0% 64% 0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	% Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Seals - O-Ring	326 326	3,905	(3,959	0	0%	0 0%	0	0% 0% 0% 0%
Wall Cleaning	326	3,905		3,959	0	0%	0 0%	0	0%
Pet Jewelery Bowling Lane Equipment & Supplies	325	3,909		2,657	1	0% 100%	5 100% 0 0%	0	0%
Weather Vanes	324 324	3,910 3,910		3,476 L 3,476	0	0%	1 100%	ŏ	0%
Charity - American Indian	323	3,912		3,185	2	100%	0 0%	0	0% 0% 0%
Dolls - Wholesale & Manufacturers	323 323	3,912		3,476	0	0%	1 100%	0	0% 100%
Street Lighting Standards & Equipment Fish Processors	323	3,912 3,915		1 3,476 2 3,185	2	0% 100%	0 0%		0%
Aircraft Upholsterers	322	3,915		3,476	1	100%	0 0%	0	0%
Lumber Treating	322	3,915		3,959	0	0%	0 0%	0	0% 0%
Screws	322			3,959	0	0%	0 0%	0	0%
Plating Equipment & Supplies Chiropractor Information Bureaus	318 316	3,919		3,185	2	0% 100%	2 100% 0 0%	0	0% 0%
Barbers Equipment & Supplies	316			3,185	1	100%	0 0%	0	0%
Ultrasonic Equipment & Supplies				3,476	1	100%	0 0%	0	0%
Smelters & Refiners Equipment & Supplies	316 315	3,923		1 3,476	1	100%	0 0%	0	0%
Tire Additives & Sealants	315			3,476	0	0%	1 100%	0	0%
Modeling & Simulation Pipe & Valve Fitters - Gas	314 314	3,925 3,925		3 2,972 3,959	1	33% 0%	2 67% 0 0%	0	0% 0%
Sand & Gravel Handling Equipment	313	3,927		3,959	0	0%	0 0%	0	0%
Data Processing Supplies	312	3,928		2,972	1	33%	1 33%	1 3	33%
Metal Spinning	312 311	3,928 3,930		3,959	0	0%	0 0%	0	0% 0%
Floodlights & Search Lights	311	3,930		3,476	0	0%	1 100%	0	0%
Grain Brokers Vibration Control	311 311	3,930 3,930		3,959	0	0% 0%	0 0%	0	0%
Pools - Therapy	310				0	0%	0 0%	ő	0% 0% 0%
Fallout Shelters - Consultants	309	3,934		3,959	0	0%	0 0%	0	0%
Parking Meters	307 307	3,935	1		11	92%	1 8%	0	0% 0% 0% 0% 0%
Weather Stripping Nut Cracking & Shelling Machines	307	3,935 3,937		3,476	0	0% 100%	1 100%	0	0%
Steamship Agencies				3,476	1	100%	0 0%	0	0%
Deodorants	306 305	3,939		3,476	0	0%	1 100%	0	0%
Key Holders	305			3,476	1	100%	0 0%	01	0%1
Carpet & Rug Binding	304	3,941	-	2,813	1	25%	3 75%	0	0% 0%
Draperies - Wholesale & Manufacturers Oil Well Drilling Mud & Additives	303	3,942 3,942		3,959	0	0%	0 0%	0	0%
Buses - Parts & Supplies	302			3,959	0	0%	0 0%	0	0%
Telegraph Service	301	3,945	(3.959	0	0%	0 0%	0	0% 0% 0%
Rails & Accessories	300	3,946		3,476	0	0%	1 100%	0	0%
Oils - Vegetables Microphones	300 299	3,946 3,948		3,959	0	0% 100%	0 0%	0	0% 0%
Microwave Communications	299	3,948		3,959	0	0%	0 0%	0	0%
Tennis Courts - Public	298	3,950		3,476	1	100%	0 0%	0	0% 0%
Veterinarians Information & Referral	298			3,476	1	100%	0 0%	0	0% 0%
Radio Station Reps	298			3,959	0	0% 100%	0 0%	0	0%
Tapes - Adhesive-Dispensers Wallboard & Plasterboard	297 297			1 3,476 1 3,476	1	100%	0 0%	0	0% 0% 0%
Welding Inspectors	297	3,953		3,959	0	0%	0 0%	0	0%
Advertising - Vinyl Phone Book Covers	296	3,956	(3,959	0	0%	0 0%	0	0%
Artificial Breasts	296	3,956		3,959	0	0%	0 0%	0	0% 0% 0%
Locomotives Stucco Manufacturers & Distributors	296 296	3,956 3,956		3,959	0	0%	0 0%	0	0%
Bridal Gown Preservation	295			3,185	1	50%	1 50%	0	0%
Walkway Design	293	3,961		3,476	0	0%	1 100%	0	0% 0%
Plaster Craft Products & Supplies	293	3,961		3,959	0	0%	0 0%	ol	0%
Diecast Cars - Dealers	292	3,963		3,959	0	0%	0 0%	0	0%
Fallout Shelter Equipment & Supplies Funeral Escorts	292 292	3,963 3,963		3,959	0	0%	0 0%	0	0% 0%
Manhole Covers	292	3,963		3,959	0	0%	0 0%	0	0%
Aircraft Cleaning	291	3,967		3,959	0	0%	0 0%	ol	0%
Brushes	290			3,185	1	50%	1 50%	0	0% 0%
Reserve Study Brew Pub	290	3,968		3,959		0% 83%	0 0% 1 17%	0	0%
Accordions	289 289	3,970 3,970		5 2,551 1 3,476	<u></u>	0%	1 100%	0	0% 0%
Antique Oriental Rugs	288	3,972		2,972	1	33%	2 67%	0	0%
Bridge Clubs	287			3,959	0	0%	0 0%	0	0%
Ski Instruction	286	3,974		3,476	1	100%	0 0%	0	0% 0% 0% 0%
Fertilizer Plant Equipment Hinges	286 286	3,974 3,974		3,959	0	0%	0 0%	0	0%
Paper Boxboard	286	3,974		3,959	0	0%	0 0%	ő	0% 0%
Soda Fountain Shops	285	3,978		3,185	1	50%	1 50%	ol	0%
Textile Converting	285	3,978		3,959	0	0%	0 0%	0	0%
Corn Products Hides	284 284	3,980		3,959	0	0% 0%	0 0%	0	0%
Motion Picture Equipment & Supplies	284			3,959	0	0%	0 0%	0	0%
Kosher Food Products	283	3,983		2 3,185	2	100%	0 0%	ŏ	0% 0% 0% 0%
Baton Twirling Instruction	283	3,983		3,959	0	0%	0 0%	0	0% 0%
Elevators - Parts	283	3,983		3,959	0	0%	0 0%	0	0%
Telephone 900 Number Resellers Attorneys & Lawyers - Legal Malpractice	283 281	3,983 3,987		3,959 L 3,476	0	0% 0%	0 0%	0	0%
Dairy Consultants	281	3,987		3,476	1	100%	0 0%	0	0%
Rubber Clothing & Footwear	280	3,989		2,551	2	33%	4 67%	ō	0% 0%
Color Consultants	280	3,989		3,959	0	0%	0 0%	0	0%
Cord Sets & Cords - Electric	278	3,991		3,959	0	0%	0 0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	% Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Farm Management Systems	278	3,991	(3,959	0	0%	0 0%	0	0% 0% 0% 0%
Embroidery Design Punching	277			3,959	0	0%	0 0%	0	0%
Shopping Carts & Baskets Butchers Equipment & Supplies	276 276	3,994		2 3,185 3,959		100%	0 0%		0%
Wine Bar	276 275	3,994 3,996		2,446	4	57%	3 43%	0	0%
Paint Removers - Manufacturers	274	3,997		3,185	2	100%	0 0%	0	0% 0% 0%
Dentist - Sedation	274	3,997		3,476	1	100%	0 0%	0	0%
Taxidermists Equipment & Supplies Chemical Milling	273 273	3,999 3,999		3,476	0	0%	1 100%		0%
Fishery Consultants	272	4,001		3,476	0	0%	1 100%	0	0%
Laminated Structural Products	272	4,001		3,959	0	0%	0 0%	0	0%
ServiceStation Supplies	272	4,001		3,959	0	0%	0 0%	0	0%
Dry Erase Boards Terminals - River & Marine	271 269	4,004 4,005		3,959	2	0% 100%	0 0%	0	0% 0%
Cleaning Services - Estate	269			3,476	0	0%	1 100%	0	0%
Knitted Fabrics	268	4,007		3,476	1	100%	0 0%	0	0%
Lead Products	268	4,007		3,476	0	0%	0 0%	1 1	100%
Helicopters - Parts & Supplies Louvers	268			3,959	0	0%	0 0%	0	0%
Plumbing Fixtures, Parts, Supplies - Used	268 268	4,007		3,959	0	0%	0 0%	- 0	0%
Latex Products	267	4,012		2,813	3	75%	1 25%	0	0%
Humidifying Apparatus	267	4,012		2,972	3	100%	0 0%	0	0%
Automobile Pre-Paid Maintenance Plans Drills	267 267	4,012		3,185	2	100%	0 0%	0	0% 0%
Charity - Relief & Development	267	4,012 4,012		3,476	0	0%	1 100%	0	0%
Pay Phone Booths - Equipment & Service	266	4,017		3,476	0	0%	1 100%	0	0%
Ship Brokers	266	4,017		3,476	1	100%	0 0%	0	0% 0% 0%
Heat Treating - Metal - Equipment & Supplies	266	4,017		3,959	0	0%	0 0%	0	0%
Investment Castings Refreshment Stands	266 266	4,017 4,017		3,959	0	0%	0 0%	0	0% 0% 0% 0%
Reiki Therapy	266			3,959	0	0%	0 0%	- 0	0%
Log Splitting Equipment	265	4,023		3,476	1	100%	0 0%	0	0%
Concrete Mixing Plant Equipment	264	4,024		2 3,185	0	0%	2 100%	0	0%
Birth Control Information Centers	264			3,476	1	100%	0 0%	0	0%
Window Security Laminates Fishermen - Commercial	264 264	4,024 4,024		3,476	0	0%	1 100%	- 0	0% 0%
Wellpoint & Dewatering Systems	264	4,024		3,959	0	0%	0 0%	0	0%
Compactors - Waste - Household - Dealers	263	4,029	1	2,357	4	50%	4 50%	0	0% 0%
Aerial Patrol & Inspection Service	263	4,029		3,959	0	0%	0 0%	0	0%
Carbide Metals & Products Shoe Trees	263 261	4,029 4,032		3,959 L 3,476	0	0% 100%	0 0%	0	0% 0%
Fur Cleaning & Dyeing - Retail	261	4,032		3,959	0	0%	0 0%	- 0	0%
Tractor Work	261			3,959	0	0%	0 0%	0	0% 0%
Blueprinting Equipment & Supplies	260	4,035		3,959	0	0%	0 0%	0	0%
Steeple Jacks	260 259	4,035 4,037		3,959	0	0%	0 0%	0	0% 0%
Composting Systems Transfers - Dry	259	4,037		3,476	0	0%	0 0%		100%
Duplicating Machines & Supplies	259 259	4,037		3,959	0	0%	0 0%	Ō	0% 0%
Thermographers	259	4,037	(3,959	0	0%	0 0%	0	0%
Wool	259			3,959	0	0%	0 0%	0	0% 0% 0%
Fruits - Dried Stem cell nutrition	257 257	4,042 4,042		3,476	<u>U</u>	0%	1 100%	- 0	0%
Charity - Civil Rights	254	4,044		3,476	1	100%	0 0%	01	0%
Encyclopedias	254	4,044		3,476	1	100%	0 0%	0	0% 0%
Shells - Marine	253	4,046		2,813	2	50%	2 50%	0	0%
Physicists Aircraft Storage	253 253	4,046 4,046		3,476 3,959	1	100%	0 0%	0	0% 0%
Cranes - Accessories & Parts	253	4,046	-	3,959	0	0%	0 0%	0	0%
Billiard Table Repair	252	4,050		2,972	3	100%	0 0%	0	0%
Fuel - Biofuels	252	4,050		3,185	1	50%	1 50%	0	0%
Coin & Bill Change Machines Anchors - Marine	252 251	4,050 4,053		3,476	1	100%	0 0%	0	0%
Drapery & Curtain Fabric - Wholesale & Manufacturers	250	4,054		3,185	0	0%	2 100%	0	0% 0%
Signs - Exit Signs	249	4,055		3,959	0	0%	0 0%	0	0% 0%
Sample Cases	248	4,056		2 3,185	0	0%	2 100%	0	0%
Air Pollution Measuring Service	248	4,056		3,959	0	0%	0 0%	0	0% 0% 0% 0%
Alloys Attorneys & Lawyers - Collaborative Divorce	248 247			3,959 2 3,185	1	50%	1 50%	0	0% 0%
Tapestries	247	4,059		2 3,185	1	50%	1 50%	0	0%
Armored Car Manufacturing	247	4,059		3,959	0	0%	0 0%	0	0%
Paper - Corrugated	246			3,959	0	0%	0 0%	0	0%
Dyes & Dyestuff Lithographers	244 244			3,476	1	100%	0 0%	0	0% 0%
Metals - Precoated	244	4,063	-	3,959	0	0%	0 0%	0	0%
Media Buying Service	243	4,066		2,813	0	0%	4 100%	0	0% 0% 0% 0%
Puppets & Marionettes	243	4,066	4	7 2,013	0	0%	4 100%	0	0%
Mixing & Agitation Machinery	242	4,068		3,959	0	0% 100%	0 0%	0	0%
Boys Clothing & Furnishings - Wholesale & Manufacturers Therapeutic and Educational Supplies	241 241			3,476 3,959	1	0%	0 0%		0% 0%
Zoological Gardens	241	4,069		3,959	0	0%	0 0%	0	0%
Furniture Frames	240	4,072		2,280	6	67%	3 33%	0	0%
Ski Tours	240	4,072		5 2,551	2	33%	4 67%	0	0%
IOvens - Industrial	240	4,072		3,959	0	0%	0 0%	01	01%
Elastic Stockings	239			3,476	_	0%	1 100%		0% 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	% Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Water Skiing Instruction	239	4,075		1 3,476	1	100%	0%	0	0% 0% 0% 0%
Charity - Child Sponsorship	239		(3,959	0	0%	0%	0	0%
Cleaning Supplies by Mail	239	4,075	(3,959	0	0%	0%	0	0%
Name Plates	239 238	4,075	(3,959 5 2,657	0	0%	0%	0	0%
Online Investigative News					0	0% 5	100%	0	0% 0% 0%
Reels	238	4,081		1 3,476	0	0% 1	100%	0	0%
Masks	236 236	4,083		2,551	3	50% 3	50%	0	0%
Boat Launching Sites	236	4,083		3,959	<u>U</u>	0% 0	0%	0	
Fiber Glass Materials Lubricating Devices & Systems	236 236			3,959	<u>U</u>	0% 0	0%	0	0% 0%
				5 2,551		17%	83%	0	0%
Dress Forms - Wholesale & Manufacturers Vibration Measurement	235 235	4,087 4,087		3,959	1	0%	0%	0	0% 0%
Caning Supplies	233	4,089	12			33% 8	67%	0	0%
Advertising - Motion Picture	234 234	4,089		2 3,185	1	50%	50%	ŏ	0% 0%
Electrical Discharge Machining	234	4,089		2 3,185	1	50%	50%	0	0%
Golf Caddies	234	4,089		3,959	1	0%	0 0%	0	0%
Wall Bed Sales	234 234	4,089	· ·	3,959	0	0%	0%	0	0%
Air Pollution Measuring Equipment & Service	233	4,094		1 3,476	0	0%	0%	1	100%
Television & Radio - Rent & Lease	232		-	4 2,813	2	50%	50%	0	0%
Acids	232	4,095	(3,959	0	0%	0%	Ö	0% 0%
Beer Dispensing & Cleaning Equipment - Repair	232	4,095	(3,959	0	0%	0%	0	0%
Safes & Vaults - Opening & Repairing	232		(3,959	0	0%	0%	0	0%
Peanut Products	231	4,099		1 3,476	1	100%	0%	0	0%
Paternity Tests & Services	231 231	4,099		1 3,476 0 3,959	0	0%	0%	0	0% 0%
Tire Storage	230	4,101		3,959	0	0%	0%	0	0%
Marketing - Dental	228	4,102	1:	2,134	1	9% 9	82%	1	9%
Identification Bureaus	228	4,102	(6	100%	0%	0	9% 0% 0%
Silverware Clean, Repair & Replate	228	4,102		3,185	2	100%	0%	0	0%
Embalmers	228	4,102		3,959	0	0%	0%	0	0% 0% 0% 0%
Bar - Fixtures	228 227	4,106	- 4	4 2,813	3	75% 1	25%	0	0%
Oil Well Surveyors	225	4,107		3,959	0	0%	0%	0	0%
Liquor Brokers	224	4,108		2 3,185	1	50% 1	50%	0	0%
Historical Places	223	4,109		1 3,476	1	100%	0%	0	0%
Service Animals - Training	222	4,110		1 3,476	0	0% 1	100%	0	0%
Oil Well Logging & Perforating	222	4,110	(3,959	0	0%	0%	0	0% 0%
Hydrologists	221	4,112	(3,959	0	0%	0%	0	0%
Snow Removal Service - Roof	221		(3,959	0	0%	0%	0	0%
Tax Return Preparation - OTR Truck Drivers	221		(3,959	0	0%	0%	0	0%
Heating & Cooling Demolition	220	4,115		2 3,185	0	0%	100%	0	0%
Caulking Materials & Equipment	220	4,115	(3,959	0	0%	0%	0	0%
Dishwashing Machines - Service & Repair	219	4,117		3,185	1	50%	0%	1	50%
Switches - Electric	218	4,118		1 3,476	1	100%	0%	0	0%
Zippers	218	4,118		3,959	0	0% 0	0%	0	0% 0%
Crawfish Farms	217			3,185	2	100%	0%	0	0%
Glass Coating & Tinting Materials Poles	217 216	4,120 4,122		3,476	1	100% 0	0%	0	0% 0%
				3,476				0	0%
Templates Truscas Madical & Currical	216			3,476		0% 1 100% 0	100%	0	0% 0% 0%
Trusses - Medical & Surgical Soy Bean Products	216 216	4,122 4,122		1 3,476 0 3,959	1	0%	0%	0	0%
Handwriting Experts	212	4,126		3,959	0	0%	0%	0	0%
Shade Sails	212	4,126		3,959	0	0%	0%	0	0% 0% 0%
Electrotype Equipment & Supplies	211	4,128	· ·	3,959	0	0%	0%	0	0%
Recording Instruments - Industrial & Scientific	211	4,128		3,959	0	0%	0 0%	0	0%
Shielding - Magnetic, Electrostatic	211	4,128	Č	3,959	0	0%	0%	0	0%
Stevedoring Contractors	211	4,128		3,959	0	0%	0%	0	0% 0%
Silks - Wholesale & Manufacturers	210	4,132		3,476	1	100%	0%	n	0%
Metals - Base	210	4,132		0 3,959	0	0%	0%	o o	0%
Olives	210	4,132		3,959	0	0%	0%	0	0%
Marking & Coding Equipment	209	4,135		2 3,185	2	100%	0%	0	0%
Lumber Mill Representatives	209	4,135		1 3,476	1	100%	0%	0	0%
Baby Formula Service	209	4,135		3,959	0	0%	0%	0	0%
Feeders - Industrial	208			1 3,476	0	0% 1	100%	0	0% 0%
Acid Proof Equipment & Materials	208		(3,959	0	0%	0%	0	0%
Feedlot	208	4,138	(3,959	0	0%	0%	0	0% 0%
Millinery - Retail	208	4,138	(3,959	0	0%	0%	0	0%
Relays	206	4,142		3 2,972	3	100%	0%	0	0% 0% 0% 0%
Greeting Card Manufacturers Supplies	206		:	2 3,185	2	100%	0%	0	0%
Compactors - Waste - Service & Repair	205	4,144		2,657	4	80% 1	20%	0	0%
Household Management	205			3,185	2	100%	0%	0	0%
Lead Testing	205	4,144		3,185	2	100%	0%	0	0%
Horse race Handicapping	204			1 3,476	0	0% 1	100%	0	0%
Night Vision Equipment	204	4,147		3,959	0	0% 0	0%	0	0% 0%
Refrigerators & Freezers - Rent & Lease	203	4,149		3 2,972	3	100% 0	0%	0	
Skating Instruction	203	4,149		2,972	3	100% 0	0%	0	0%
Disability Remodeling		4,149		3,959	0	0% 0	0%	0	0% 0%
Linings - Clothing	203	4,149		3,959	0	0% 0	0%	0	0%
Machinery & Equipment - Appraisal	202	4,153		3,185	1	50% 1	50%	0	0%
Mining Development	201			3,476				1	100%
Shoe Manufacturers Supplies	201	4,154		3,476	1	100% 0	0%	0	0% 0%
Railroad Car Leasing	201	4,154		3,959	0	0% 0	0%	0	0%
Temperature Measuring Materials Ultraviolet Ray Lamps & Apparatus	201 200	4,154 4,158		3,959 3 2,972	- 0	100%	0%	0	0%
Machinery Cleaning	200	4,158		3 2,972	3	0%	0%	0	0%
								U	0% 0%
Tanks - Concrete Boat Launching	199 199	4,160 4,160		3,476		0% 1 0% 0	100%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	% Cmpls Not Settled	% Cmpls Unable Pursue	%
Fences - Rental	199	4,160	(3,959	0	0%	0 0%	0 0% 0 0% 0 0% 0 0%
Metals - Corrugated	199		(3,959	0	0%	0 0%	0 0%
Pneumatic Tube Equipment & Systems	199	4,160		3,959	0	0%	0 0%	0 0%
Electrolysis Equipment & Supplies Vessels - Pressure	198 198	4,165 4,165		3,185		100%	0 0%	0 0%
Work Clothes - Wholesale & Manufacturers	198			3,959	0	0%	0 0%	0 0% 0 0% 0 0%
Plastics - High Pressure Laminates	197	4,168		3,476	0	0%	1 100%	0 0%
Archery Instruction	195	4,169		3,185	0	0%	2 100%	0 0%
Tobacco Leaf - Wholesale	194	4,170		2,972	3	100%	0 0%	0 0%
Nautical Instruments	194			3,476	0	0%	1 100%	0 0%
Chess Instruction	194	4,170		3,959	0	0%	0 0%	0 0%
Calligraphers	193 193	4,173 4,173		3,476	0	0% 100%	1 100%	0 0%
Nails & Tacks Absorbents	193	4,173		3,476 3,959	1	0%	0 0%	0 0% 0 0%
Library Equipment & Supplies	193			3,959	0	0%	0 0%	0 0%
Menu Service	193	4,173	(3,959	0	0%	0 0%	0 0%
Duty Free Shops	192	4,178		1 3,476	1	100%	0 0%	0 0%
Fur Designers	192	4,178		3,476	1	100%	0 0%	0 0%
Metallurgists	192	4,178	(3,959	0	0%	0 0%	0 0%
Mosaics	192	4,178		3,959	0	0%	0 0%	0 0%
Stencils & Stencil Supplies	192			3,959	0	0%	0 0%	0 0%
Tunneling Contractors	192 191	4,178 4,184		3,959	- 0	0% 100%	0 0%	0 0%
Parasail Service & Supplies Clocks - Components	191	4,184		3,476	1	0%	0 0%	0 0%
Slippers - Wholesale & Manufacturers	191			3,959	0	0%	0 0%	0 0%
Water Coolers - Bottle less	191	4,184	(3,959	0	0%	0 0%	0 0%
Windshield Wipers	190			3,185	0	0%	1 50%	1 50%
Leather Clothing - Wholesale & Manufacturers	188	4,189		3,476	1	100%	0 0%	0 0%
Shot Peening	188 187	4,189		3,959	0	0%	0 0%	0 0% 0 0%
Refrigerators & Freezers - Supplies & Parts	187	4,191		1 3,4/6	1	100%	0 0%	0 0%
Signals	187			3,959	0	0%	0 0%	0 0%
Bedspreads - Wholesale & Manufacturers	186	4,193		3,959	0	0%	0 0%	0 0%
Brush Control Printing Repair	186 186	4,193 4,193		3,959	0	0% 0%	0 0%	0 0%
					1	100%	0 0%	0 0%
Pianos - Parts Routing Service - Air, Highway & Marine	185 185	4,196 4,196		1 3,476 1 3,476	1	0%	0 0%	1 100%
Gas Plant Equipment	185	4,196		3,959	0	0%	0 0%	0 0%
Nozzles	185	4,196	(3,959	0	0%	0 0%	0 0%
Ovens - Brick Pizza	185	4,196	(3,959	0	0%	0 0%	0 0%
Induction Heating Equipment	184	4,201	(3,959	0	0%	0 0%	0 0%
Printing Plates	184		(3,959	0	0%	0 0%	0 0%
Smoke Odor Counteracting Service	184	4,201	(3,959	0	0%	0 0%	0 0%
Soap Dispensers	184	4,201		3,959	0	0%	0 0%	0 0%
Table Tennis Equipment Air Flight Attendants	183 183	4,205 4,205		2,972		67% 50%	1 33%	0 0%
Fingerprinting Equipment	183				1	0%	0 0%	0 0% 0 0%
Health Care Linen Service	183	4,205		3,959	0	0%	0 0%	0 0%
Stenographic Machines & Supplies	182	4,209		3,476	1	100%	0 0%	0 0% 0 0% 0 0%
Heat Recovery Equipment & Systems	182	4,209	() 3,959	0	0%	0 0%	0 0%
Ribbon Printing	182		(3,959	0	0%	0 0%	0 0%
Drying Equipment - Industrial	181	4,212	(3,959	0	0%	0 0%	0 0% 0 0% 0 0%
Steam Cleaning - Automotive	181	4,212		3,959	0	0%	0 0%	0 0%
Attorneys & Lawyers - Environmental Chains	179 179	4,214 4,214		3,476	0	0%	1 100%	0 0%
State Fairs	179	4,214		1 3,476 1 3,476	1	100%	0 0%	0 0%
Fish By-Products	178	4,217		3,476	1	100%	0 0%	0 0%
Gratings	178		(3,959	0	0%	0 0%	0 0%
Teletypewriters Message Service	177	4,219		3,959	0	0%	0 0%	0 0%
Timing Devices	177	4,219		3,959	0	0%	0 0%	0 0%
Ice Melting Equipment & Supplies	176			3,959	0	0%	0 0%	0 0%
Lumber - Used	176	4,221		3,959	0	0% 0%	0 0%	0 0%
Ranges & Ovens - Wholesale & Manufacturers	176 175			3,959	0	0%	0 0%	0 0%
Closures - Industrial - Protective Colors & Pigment	175	4,224		3,959 L 3,476	1	100%	0 0%	0 0%
Florists - Brokers	174			3,476	1	50%	1 50%	0 0%
Wood Technologists	173			3,185	1	50%	1 50%	0 0%
iPod Sales & Service	173	4,226		3,476	1	100%	0 0%	0 0% 0 0% 0 0% 0 0%
Music Writers Supplies	173	4,226		3,959	0	0%	0 0%	0 0%
Shower Pan Replacement	173	4,226		3,959	0	0%	0 0%	0 0%
Street Cleaning Equipment	173	4,226	() 3,959	0	0%	0 0%	0 0%
Handbags - Repairing	172			3,959	0	0%	0 0%	0 0%
Rods - Threaded Tournaments - Golf	172			3,959	0	0% 0%	0 0%	0 0%
Japanese Food Products	172 171	4,232 4,235		3,959	1	33%	2 67%	0 0%
Watchmakers Equipment & Supplies	171	4,235		3,476		0%	1 100%	0 0%
Carbon - Activated	170			3,959	0	0%	0 0%	0 0% 0 0% 0 0% 0 0%
Window Shades - Repair	170	4,236	(3,959	0	0%	0 0%	0 0%
Kites	169	4,239		2,972	0	0%	3 100%	0 0%
Aprons - Domestic & Fancy	169	4,239		3,959	0	0%	0 0%	0 0%
Addressing Plate Service	168 168	4,241		3,185	1	50%	1 50%	0 0%
Tanks - Used	168	4,241		2 3,185	2	100%	0 0%	0 0%
Printing Rollers	168	4,241		3,959	0	0%	0 0%	0 0%
Auto Repair - Power Steering	167	4,244		3,959	0	0%	0 0%	0 0%
Bellows Wall & Coiling Toyturing	167 167	4,244 4,244	(3,959	0	0% 0%	0 0%	0 0%
Wall & Ceiling Texturing	167	4,244		3,959]	U	U%0	0] 0%[UJ 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	% (Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Attorneys & Lawyers - Construction Accidents	165	4,247	(3,959	0	0%	0	0%	0	0 0%
Go-Karts Manufacturers	164			2,972	1	33%	0	0%	2	2 67% 0 0% 0 0%
Custom Harvesting Cardio-phlebotomy Training & Certification	164 164	4,248		3,476	1	100%	0	0%	0	0 0%
Brick - Used	163	4,248		3,959	0	0%	0	0%	0	0 0%
Ski Equipment - Wholesale & Manufacturers	162			3,185	2	100%	0	0%	0	0 0% 0 0% 0 0% 0 0%
Asbestos & Asbestos Products	161		(3,959	0	0%	0	0%	0	0 0%
Concrete Removal	161	4,253		3,959	0	0%	0	0%	0	0%
Slings	161	4,253	(3,959	0	0%	0	0%	0	0 0%
Elevators - Testing Services	160			3,476	0	0%	1	100%	0	0 0%
Sterilizing Apparatus	160	4,256		3,476	0	0%	1	100%	0	0 0%
Carpet & Rug Measuring	160	4,256		3,959	0	0%	0	0%	0) 0%
Lime Pilots - Marine	160 159	4,256 4,260		3,959	0	0%	- 0	0%	0	0 0% 0 0%
Kerosene	157	4,261		3,959	0	0%	- 0	0%	0	0 0%
Generators - Steam			(3,959	0	0%	0	0%	0	0 0%
Stools	156 156	4,262	(3,959	0	0%	0	0%	0	0 0% 0 0%
Bookcases	155	4,264	(3,959	0	0%	0	0%	0	0 0% 0 0% 0 0%
Barrels & Drums - Equipment & Supplies	154	4,265		3,185	1	50%	1	50%	0) 0%
Fountains - Drinking	154	4,265	(3,959	0	0%	0	0%	0) 0%
Insulation Materials - Electric	154			3,959	0	0%	0	0%	0	0 0%
Pipe Sealing - Industrial	154			3,959	0	0%	0	0%	0	0 0% 0 0% 0 0%
Radioactive Materials School Lunch Ordering & Management	154 153	4,265 3 4,270		3,959 4 2,813	0	1 100%	0	0%	<u> </u>	0%
Hearing Aids Parts & Repairing	153		-	2,972	3	100%	0	0%	0	0 0%
Smoke Abatement Equipment	153			3,476	1	100%	0	0%	0	0%
Tobacco Warehouses	153			3,476	0	0%	1	100%	0	0 0% 0 0% 0 0%
Electric Motors - Used	153	4,270		3,959	0	0%	0	0%	0	ა 0%
Packing - Mechanical	153 151	4,270		3,959	0	0%	0	0%	0	0 0% 0 0% 0 0% 0 0% 0 0%
Fences - Wood	151	4,276		3,185	0	0%	2	100%	0) 0%
Anodizing	151			3,959	0	0%	0	0%	0	0%
Dishwashing Machines - Dealers	151	4,276		3,959	0	0%		0%	0	0%
Stabilizers Waste Paper	151 150	4,276		3,959	0	0%	1	100%	0	0 0%
Piling	150				0	0%		0%	0	0 0%
Attorneys & Lawyers - Juvenile	149	9 4,280 4,282		3,959	1	100%	0	0%	0	0 0% 0 0%
Pipe Reconditioning	149	4,282	(3,959	0	0%	0	0%	0	ol 0% l
Buttons - Clothing	148			3,185	2	100%	0	0%	0	0 0%
Aircraft Salvage	148	4,284	(3,959	0	0%	0	0%	0	0 0%
Screening & Sifting Equipment	147			3,185	0	0%	0	0%	2	2 100%
Pipe Thawing	147	4,286		3,476	1	100%	0	0%	0	0 0%
Insulation Removal	147			3,959	0	0%	0	0%	0	0 0%
Silicones Ice Cream Freezers	146 146	4,289 4,289		3,476	0	0%	1	100%		0 0% 0 0%
Protein Purification	146	4,289		3,959	0	0%	0	0%	0	0 0%
Law Books	145	4,292		3,476	0	0%	1	100%	0	0 0% 0 0%
Ovens - Bakers	145			3,476	1	100%	0	0%	0	0 0% 0 0% 0 0%
Clamps	145		(3,959	0	0%	0	0%	0	ა 0%
Concrete Additives	145	4,292	() 3,959	0	0%	0	0%	0) 0%
Cutting & Slitting Service	145		(3,959	0	0%	0	0%	0) 0%
Color Separations - Offset , Photo Engraving	144			3,185		50%	0	0%	1	0 0% 1 50% 0 0%
Air Curtains & Screens Missing Person Services	144 144			3,476	1	100%	- 0	0%		0 0%
Spill Control Equipment & Materials	144			3,959	0	0%	0	0%	0	0 0%
Washing Machines & Dryers - Rent & Lease	143		1:	2 134	3	3 27%	8	73%	0	0 0% 0 0%
Seismic Retrofit	143	4,301		3,476	0	0%	1	100%	0	0 0%
Consultants - Auto Repair	143	4,301		3,959	0	0%	0	0%	0	0%
Truck Terminals	143	4,301	(3,959	0	0%	0	0%	0	0 0%
Weaving Supplies & Equipment	143			3,959	0	0%	0	0%	0	0 0%
Pickles & Pickle Products Touch Screen Equipment	142 142	4,306 2 4,306		3,476	1	100%	0	0%	0	0 0%
Cargo Stabilizing Devices	142	4,306		3,476	1	0%	0	0%	0	0 0%
Strapping & Strapping Equipment	142		(3,959	0	0%	0	0%	0	0 0% 0 0%
Life Raft Inflation Equipment	141			3,476	0	0%	1	100%	0	0 0%
Coatings - Vacuum Deposition	140	4,311		1 3,476	1	100%	0	0%	0	J 0%
Oil Reports	140	4,311		3,476	1	100%	0	0%	0	0 0% 0 0% 0 0% 0 0%
Pleating Machines	140			3,476	0	0%	1	100%	0) 0%
Lamp Shades - Wholesale & Manufacturers	140	4,311		3,959	0	0%	0	0%	0	0%
Rivets	140		(3,959	0	0%		0%	0	0 000
Notions - Retail Cans	139 139		-	3,476	1	0 0%	- 0	0%	0	0 0%
Metaphysical Supplies & Service	138			3,939	່າ	2 25%	- 6	75%	0	0 0%
Perfumes - Raw Materials & Supplies	138			3,476	0	0%	1	100%	0	0 0%
Dressmaking Schools	138	4,318	· ·	3,959	0	0%	0	0%	0	J 0%
Dust Control Materials	138	4,318	- (3,959	0	0%	0	0%	0) 0%
Funnels	138	4,318		3,959	0	0%	0	0%	0	0 0% 0 0% 0 0% 0 0%
Shavers - Electric Repair	138	4,318		3,959	0	0%	0	0%	0) 0%
Hair Dryers	137			2,972	2	67%	1	. 33%	0	0 0% 0 0%
Pub Food	137	4,324		3,185	1	50%	1	. 50%	0	0 0%
Heaters - Automotive Alfalfa & Alfalfa Products	137 137	4,324 4,324		3,476 3,959	0	0%	1	0%	<u>U</u>	0 0%
Arboretums	137	4,324		3,959	0	0%	0	0%	0	0 0%
Auto Service - Steam Cleaning	137	4,324	(3,959	0	0%	0	0%	0	0 0%
					0	0%			-	0 0%
Solvents Knit Goods - Wholesale & Manufacturers	137 136	4,324		3,959		1 0 701		0%		0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	% Cmpls Not Settled	% Cn	ıpls Unable to Pursue
Debris Box Service	136	4,331	(3,959	0	0%	0 0%	0 0 0 0 0 0 0 0
Picnic Equipment & Supplies	136			3,959	0	0%	0 0%	0 0
Rustproofing - Industrial Stress Relief Equipment & Supplies - Industrial	136 136	4,331 4,331		3,959	0	0%	0 0%	0 0
Anchors - Expansion	136 135	4,336		3,959	0	0%	0 0%	0 0
Speed Reducers	134			2 3,185	2	100%	0 0%	0 0 0 0 0 0
Attorneys & Lawyers - Agriculture Diamonds - Industrial	133 133	4,338 4,338		3,476	1	100%	0 0% 1 100%	0 0
Metallizing	133			1 3,476 0 3,959	0	0%	0 0%	0 0
Ranges & Ovens - Dealers	132	4,341		1 3,476	0	0%	1 100%	0 0
Photographic Darkroom Rental	132	4,341	(3,959	0	0%	0 0%	0 0
Siding Cleaning Raling Equipment & Supplies	131 131	4,343 4,343		3,476	1	100%	0 0%	0 0
Baling Equipment & Supplies Carnival Supplies	131		(3,959 0 3,959	0	0%	0 0%	0 0
Metal Sawing & Cut-Off Service	131		(3,959	0	0%	0 0%	0 0
Time Cards & Racks	131	4,343	(3,959	0	0%	0 0%	0 0
Toilet Seats Frozen Custard Machines	129 129	4,348 4,348		1 3,476 0 3,959	1	100%	0 0%	0 0
Pulp & Pulp Products	129			3,959	0	0%	0 0%	0 0
Brush Manufacturers Equipment & Supplies	128	4,351	(3,959	0	0%	0 0%	0 0
Cotton Ginning Equipment & Supplies	128			3,959	0	0%	0 0%	0 0
Content Management Systems	127 127	4,353 4,353		3,959	0	0%	0 0%	0 0
Screens - Security Door Copper	126	4,355		1 3,476	1	100%	0 0%	0 0
Paper Tubes & Cores	126	4,355		1 3,476	0	0%	1 100%	ol o
Diamond Setters	126	4,355	(3,959	0	0%	0 0%	0 0 0 0 0 0
Gas Lights Tube Fittings	126 126	4,355 4,355	(3,959	0	0%	0 0%	0 0
Drying Service	125	4,355		1 3,476	0	0%	1 100%	0 0
Stock Yards	125 125	4,360		1 3,476	1	100%	0 0%	0 0
Tool Holders	125	4,360		1 3,476	1	100%	0 0%	0 0
Gypsum & Gypsum Products	125 125	4,360 4,360	(3,959	0	0%	0 0%	0 0
Voting Equipment Destination Management	123	4,365		3,959	0	0%	0 0%	0 0
Dumbwaiters	124			3,959	0	0%	0 0%	0 0
Cork & Cork Products	123	4,367	(3,959	0	0%	0 0%	0 0
Honing Machines & Equipment	123		(3,959	0	0%	0 0%	0 0
Pardon Services Doors - French	122 121	4,369 4,370		3,959 1 3,476	1	100%	0 0%	0 0
Balls Steel, Bronze, Ceramic	121	4,370	(3,959	0	0%	0 0%	0 0
Coated Fabrics	121	4,370	(0 3,959	0	0%	0 0%	0 0
Demographic Research	121	4,370		3,959	0	0%	0 0%	0 0
Easels - Wholesale & Manufacturers Glass - Tempered	121 120	4,370 4,375		3,959 2 3,185	<u>U</u>	0%	0 0% 2 100%	0 0
Clipping Service	120	4,375		1 3,476	0	0%	1 100%	0 0
Coal & Coke - Wholesale	120		(3,959	0	0%	0 0%	0 0
Lathes	119			3,959	0	0%	0 0%	0 0 0 0 0 0
Antlers, Hides & Mounts Baseball Pitching Machines	117 117	4,379 4,379		2 3,185 1 3,476		100%	0 0%	0 0
Binders - Loose Leaf	117	4,379	(3,959	0	0%	0 0%	0 0
Bistro	117	4,379	(3,959	0	0%	0 0%	0 0 0 0 0 0
Pole Line Contractors	117 116			3,959 2 3,185	0	0%	0 0%	0 0
Caverns Obituary Notification Service	116			3,165		0%	1 100%	0 0
Air Sealing	116	4,384		3,959	0	0%	0 0%	0 0
Golf Equipment - Repair	115	4,387		3 2,972	0	0%	1 33%	2 67
Irrigation Equipment Fabric Laminating & Bonding	115 114	4,387 4,389		1 3,476 1 3,476	1	100%	0 0%	0 0
Astronomical Instruments	114	4,389		3,476		0%	0 0%	0 0
Canners Equipment & Supplies	114	4,389		3,959	0	0%	0 0%	0 0
Woolen Goods - Wholesale & Manufacturers	114 113	4,389		3,959	0	0%	0 0%	nl 0
Pinata Sales Drapery Trimmings	113	4,393 4,393		2 3,185 1 3,476	1	0%	1 100%	0 0
Fireproofing Materials	113	4,393		3,959	0	0%	0 0%	0 0
Meters - Repair	113	4,393	,	3,959	0	0%	0 0%	0 0
Naval Architects	113			3,959	0	0%	0 0%	0 0
Aerial Lift - Repair & Maintenance Records - Phono - Manufacturers Equipment & Supplies	112 112	4,398 4,398		3,959 3,959	0	0%	0 0%	0 0
Calculating Service	111	4,398		1 3,476	1	100%	0 0%	0 0 0 0 0 0
Egg Processing & Shipping Equipment & Supplies	111	4,400	ĺ	3,959	0	0%	0 0%	0 0
Personal ServiceBureaus	111			3,959	0	0%	0 0%	0 0
Sirens & Horns Die Cutting Equipment & Supplies	110 110			3,185	1	50%	1 50%	0 0
Facility Planning	110	4,403		1 3,476 1 3,476	0	0%	1 100%	0 0
Mirrors - Resilver	110	4,403	ĺ	3,959	0	0%	0 0%	0 0
Glass Coating & Tinting Machinery	109	4,407	(3,959	0	0%	0 0%	0 0 0 0 0 0
Offset Printing Repair Road Building Equipment	109 109	4,407 4,407	(3,959 0 3,959	0	0%	0 0%	0 0
Staples, Staplers & Tackers	109		(0 3.9591	0	0%	0 0%	0 0
Computers - Bulletin Boards	108 108	4,411		2,972	2	67%	1 33%	ol o
Fraternities & Sororities	108	4,411		1 3,4/6	1	100%	0 0%	0 0
Scenery Studio Fur Finishers & Liners	108 107	4,411 4,414		3,959 1 3,476	0	0%	0 0% 1 100%	0 0
Brooms	107			3,476	0	0%	0 0%	0 0
Buckets - Digging & Hoisting	107		(3,959		0%	0 0%	0 0

Skap buildening Services 107	0%6 0 100%6 0 0 100%6 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Pursue 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0 0 9% 0 0 0 9% 0 0 0 9% 0 0 0 9% 0 0 0 9% 0 0 0 9% 0 0 0 9% 0 0 0 9% 0 0 0 9% 0 0 0 0
Butter 106	0%6 0 0 0%6 0 0 0%6 0 0 0%6 0 0 0%6 0 0 0%6 0 0 0 0	0%6 0%6 0%6 0%6 0%6 0%6 0%6 0%6 0%6 0%6	0 0%0 0%0 0%0 0 0%0 0 0%0 0 0%0 0 0%0 0 0 0%0 0 0 0%0 0 0 0 0%0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Expansion Joints	0%6 0 0 0%6 0 0 0%6 0 0 0%6 0 0 0%6 0 0 0%6 0 0 0 0	0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0	0 0%0 0%0 0%0 0 0%0 0 0%0 0 0%0 0 0%0 0 0 0%0 0 0 0%0 0 0 0 0%0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Tap & Skeet Ranges 106 4.418 0 3,959 0	0%6 0 0%6 0 0%6 0 0%6 0 0%6 0 0%6 0 0%6 0 0%6 0 0%6 0 0%6 0 0%6 1 0%6 0	0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 100% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0 0%0 0%0 0%0 0 0%0 0 0%0 0 0%0 0 0%0 0 0 0%0 0 0 0%0 0 0 0 0%0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Tap & Skeet Ranges 106 4.418 0 3,959 0	0%6 0 0 0 0%6 0 0 0 0%6 0 0 0 0%6 0 0 0 0	0% 0% 0% 0% 0% 0% 100% 100% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0 0% 0 1% 0 1% 0 1% 0 1% 0 1% 0 1% 0 1%
Graffitt Removal 105	0%6 0 0 0%6 0 0 0%6 0 0 0%6 0 0 0%6 0 0 0%6 0 0 0 0	0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0	0 0% 0 1% 0 1% 0 1% 0 1% 0 1% 0 1% 0 1%
Picture Hangers - Wholesele & Manufacturers 105 4,423 0 3,959 0 0 1 1 1 1 1 1 1 1	0%6 0 0%6 0 0%6 0 0%6 1 0%6 1 0%6 0	0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0	0 0 9% 0 0 0 9% 0 0 0 0 9% 0 0 0 0 9% 0 0 0 0
Lamp Shade Covers 104 4,426 0 3,959 0	0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0% 100% 0% 0% 0% 0% 0% 0% 17% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 100% 10	0 0 0% 0 0 0%
Hammock Shammock Shams 103 4,427 1 3,476 0 Electrostatic Pathriting 103 4,427 0 3,559 0 Shower Curtains - Whiteslae & Manufacturers 103 4,427 0 3,559 0 Shower Curtains - Whiteslae & Manufacturers 103 4,427 0 3,559 0 Typewriters - Supplies & Attachments 102 4,430 6 2,551 5 Indoor Sky Diving 102 4,430 1 3,676 1 Orwall Took - Independent of the Company of	0%6 1 1 0%6 0 1 0 0%6 0 0 0 0%6 0 0 0 0 0 0 0 0 0 0 0 0	100% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%
Shower Curtains - Wholesale & Manufactures 103 4,427 0 3,959 0 Typewriters - Supplies & Attachments 102 4,430 6 2,551 5 Indoor Sky Diving 102 4,430 1 3,476 1 1 1 1 1 1 1 1 1	0%6 0 0 83%6 1 1 100%6 0 0 0%6 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0% 17% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0 0 0% 0 1 0% 0 0 0%
Typewriters - Supplies & Attachments 102 4,430 6 2,551 5 Indoor Sky Diving 102 4,430 1 3,476 1 Cheese - Artisanal 102 4,430 0 3,959 0 Drivwall Toxic - Inspection 102 4,430 0 3,959 0 Floor Machines - Rent 102 4,430 0 3,959 0 Micaroni 102 4,430 0 3,959 0 Micaroni 102 4,430 0 3,959 0 Micaroni 103 4,430 0 3,959 0 Macaroni 104 4,430 0 3,959 0 Drangay General 104 4,430 0 3,959 0 Drangay General 104 4,437 0 3,959 0 Drangay General 104 4,437 0 3,959 0 Missal Control Systems 101 4,437 0 3,959 0 Parachutes 100 4,440 2 3,185 1 Winches 100 4,440 1 3,476 0 Lawn Tractor Dealers 99 4,442 1 3,476 0 Music Shells 99 4,442 0 3,959 0 Paper Brokers & Mill Reps 99 4,442 0 3,959 0 Government Offices - Foreign-Reps 98 4,445 2 3,185 0 Hay Rides 99 4,445 2 3,185 0 Government Offices - Foreign-Reps 98 4,445 2 3,185 0 Beds - Renting 98 4,445 1 3,476 0 Sepoils 99 4,442 0 3,959 0 Defining Service - Industrial 98 4,445 1 3,476 0 Sepoils 99 4,442 0 3,959 0 Defining Service - Industrial 98 4,445 1 3,476 0 Sepoils 99 4,445 0 3,959 0 Defining Service - Industrial 98 4,445 1 3,476 0 Sepoils 99 4,445 0 3,959 0 Defining Service - Industrial 98 4,445 0 3,959 0 Defining Service - Industrial 98 4,445 0 3,959 0 Defining Service - Industrial 98 4,445 0 3,959 0 Defining Service - Industrial	83% 1 100% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0	17% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0 0% 0 1% 0 1% 0 1% 0 1% 0 1% 0 1% 0 1%
Indoor Sky Diving	100% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%	0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0	0 0% 0 1% 0 1% 0 1% 0 1% 0 1% 0 1% 0 1%
Cheese - Artisanal	0%6 0 0 0 0%6 0 0 0 0%6 0 0 0 0%6 0 0 0 0	0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0	0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%
Drywall Toxic - Inspection 102	0%6 0 0 0 0%6 0 0 0 0%6 0 0 0 0 0 0 0 0	0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 50% 100% 10	0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%
Macaroni	0%6 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0%6 0%6 0%6 0%6 0%6 0%6 0%6 0%6 100%6 100%6 100%6 100%6 100%6 0%6 0%6 0%6 0%6 0%6 0%6 0%6 0%6	0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%
Parapsychologists 102	0% 0 100% 0 0 100% 0 0 0% 0 0 50% 1 0 0% 1 0 0% 0	0% 0% 0% 0% 0% 0% 50% 50% 100% 0% 0% 100% 0% 100% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%
Gift Wrapping Service 101	100% 0 0% 0 0% 0 0% 0 0% 1 1 0% 1 0% 1 0	0% 0% 0% 0% 50% 100% 100% 100% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%
Grain Inspection 101 4,437 0 3,959 0 0 1 1 1 1 1 1 1 1	0%6 0 0 50%6 1 1 0 %6 1 1 0 0 %6 1 1 0 0 %6 1 1 0 0 %6 1 1 0 0 %6 0 0 0 0 %6 0 0 0 0 %6 0 0 0 0 %6 0 0 0 0	0% 50% 100% 100% 0% 0% 0% 0% 100% 100% 1	0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%
Winches 100 4,440 1 3,476 0 1 1 3,476 0 1 1 3,476 0 1 1 3,476 0 1 1 3,476 0 1 1 3,476 0 1 1 3,476 0 1 3,476 0 1 3,959 0 1 2 3,959 0 2 3,959 0 2 3,959 0 2 3,959 0 3,959	50% 1 0% 1 0% 1 0% 1 0% 1 0% 0 0% 0 0% 0	50% 100% 100% 0% 0% 0% 100% 100% 100% 10	0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%
Winches 100 4,440 1 3,476 0 1 1 3,476 0 1 1 3,476 0 1 1 3,476 0 1 1 3,476 0 1 1 3,476 0 1 1 3,476 0 1 3,476 0 1 3,959 0 1 2 3,959 0 2 3,959 0 2 3,959 0 2 3,959 0 3,959	0% 1 0% 1 0% 0 0% 0 0% 0 0% 0 0% 2 0% 2 0% 1 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0	100% 100% 0% 0% 0% 100% 100% 100% 100%	0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%
Lawn Tractor Dealers 99	0%6 1 0%6 0 0%8 0 0%8 2 0%6 2 0%6 1 0%6 1 0%6 0 0%6 0 0%6 0 0%6 0 0%6 0 0%6 0	100% 0% 0% 0% 100% 100% 100% 0% 0% 0% 0% 0% 0% 0%	0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%
Music Shells	0%6 0 0 0 0%6 0 0 0%6 0 0 0%6 0 0 0 0%6 0 0 0 0	0% 0% 100% 100% 100% 100% 0% 0% 0% 0% 0% 0%	0 0% 0 0% 0 0% 0 0% 0 0% 0 0%
Paper Brokers & Mill Reps 99 4,442 0 3,959 0 Government Offices - Foreign-Reps 98 4,445 2 3,185 0 Hay Rides 98 4,445 1 3,476 0 Spools 98 4,445 1 3,476 0 Spools 98 4,445 1 3,476 0 Balancing Service - Industrial 98 4,445 0 3,959 0 Metal Cleaning Equipment 98 4,445 0 3,959 0 Sample Carda & Books 98 4,445 0 3,959 0 Thermography - Infrared 98 4,445 0 3,959 0 Iphing Plants 97 4,453 0 3,959 0 0 Porcelain Products 97 4,453 0 3,959 0 0 Gas Boosters 96 4,455 1 3,476 1 1 Porcelain Products 97 <td< td=""><td>0%6 0 0%6 2 0%6 2 0%6 1 0%6 1 0%6 0 0%6 0 0%6 0 0%6 0 0%6 0</td><td>0% 100% 100% 100% 100% 0% 0% 0% 0% 0% 0%</td><td>0 0% 0 0% 0 0% 0 0% 0 0% 0 0%</td></td<>	0%6 0 0%6 2 0%6 2 0%6 1 0%6 1 0%6 0 0%6 0 0%6 0 0%6 0 0%6 0	0% 100% 100% 100% 100% 0% 0% 0% 0% 0% 0%	0 0% 0 0% 0 0% 0 0% 0 0% 0 0%
Beds - Renting 98 4,445 1 3,476 0 Spools 98 4,445 1 3,476 0 Balancing Service - Industrial 98 4,445 0 3,959 0 Metal Cleaning Equipment 98 4,445 0 3,959 0 Sample Cards & Books 98 4,445 0 3,959 0 Thermography - Infrared 98 4,445 0 3,959 0 Lighting Plants 97 4,453 0 3,959 0 Porcelain Products 97 4,453 0 3,959 0 Gas Boosters 96 4,455 1 3,476 1 Pavement & Floor Marking Supplies & Equipment 96 4,455 1 3,476 0 Clillers - Liquid 96 4,455 0 3,959 0 0 Clergy 96 4,455 0 3,959 0 0 0 Clergy 96	0% 2 0% 1 0% 1 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0	100% 100% 100% 0% 0% 0% 0% 0%	0 0%
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Spools 98	0% 1 0% 0 0% 0 0% 0 0% 0 0% 0	100% 0% 0% 0% 0% 0%	0 0%
Metal Cleaning Equipment 98 4,445 0 3,959 0 Sample Cards & Books 98 4,445 0 3,959 0 Inferrougraphy - Infrared 98 4,445 0 3,959 0 Lighting Plants 97 4,453 0 3,959 0 Forcelain Products 97 4,453 0 3,959 0 Gas Boosters 96 4,455 1 3,476 1 Pevement & Floor Marking Supplies & Equipment 96 4,455 1 3,476 0 Chillers - Liquid 96 4,455 0 3,959 0 0 Clergy 96 4,455 0 3,959 0<	0% 0 0% 0 0% 0 0% 0	0% 0% 0% 0% 0% 0%	0 0%
Sample Cards & Books 98 4,445 0 3,959 0 Intermography - Infrared 98 4,445 0 3,959 0 Lighting Plants 97 4,453 0 3,959 0 Porcelain Products 97 4,453 0 3,959 0 Gas Boosters 96 4,455 1 3,476 1 Pavement & Floor Marking Supplies & Equipment 96 4,455 1 3,476 0 Chillers - Liguid 96 4,455 0 3,959 0 0 Clergy 96 4,455 0 3,959 0 0 0 0 0 3,959 0 3,959 0 0 0 0 0 3,959 0 0 0 0 3,95	0% 0 0% 0 0% 0	0% 0% 0%	0 0%
Thermography - Infrared 98	0% 0 0% 0	0% 0%	-1 00
Lighting Plants 97 4,453 0 3,959 0 Porcelain Products 97 4,453 0 3,959 0 Gas Boosters 96 4,455 1 3,476 1 Pavement & Floor Marking Supplies & Equipment 96 4,455 1 3,476 0 Chillers - Liquid 96 4,455 0 3,959 0 Clergy 96 4,455 0 3,959 0 Milk Distributor 96 4,455 0 3,959 0 Charts 95 4,460 2 3,185 2 Carbide 95 4,460 1 3,476 0 Oil Mill Machinery 95 4,460 1 3,476 1 Ice Sculptures 95 4,460 0 3,959 0 Lumber Inspectors 95 4,460 0 3,959 0 Plaster Products - Ornamental 95 4,460 0 3,959 0	0%	0%	0 0%
Porcelain Products 97 4,453 0 3,959 0 Gas Boosters 96 4,455 1 3,476 1 1 3,476 0			0 0%
Gas Boosters 96 4,455 1 3,476 1 Pavement & Floor Marking Supplies & Equipment 96 4,455 1 3,476 0 Chillers - Liquid 96 4,455 0 3,959 0 Ciergy 96 4,455 0 3,959 0 Milk Distributor 96 4,455 0 3,959 0 Charts 95 4,460 2 3,185 2 Carbide 95 4,460 1 3,476 0 Oil Mill Machinery 95 4,460 1 3,476 1 Ice Sculptures 95 4,460 0 3,959 0 Lumber Inspectors 95 4,460 0 3,959 0 Plaster Products - Ornamental 95 4,460 0 3,959 0 Rotogravure Printers 95 4,460 0 3,959 0 Skating Rinks - Installation, Equipment & Supplies 95 4,460 0 3,959 0 Emergency, Rooms 94 4,468 7 2,446 7 Tennis Court Resurfacing 94 4,468 1 3,476 1 Gold Leaf 94 <t< td=""><td>0%</td><td></td><td>0 0%</td></t<>	0%		0 0%
Chillers - Liquid 96 4,455 0 3,959 0 Clerry 96 4,455 0 3,959 0 Milk Distributor 96 4,455 0 3,959 0 Charts 95 4,460 2 3,185 2 Carbide 95 4,460 1 3,476 0 Oil Mill Machinery 95 4,460 1 3,476 1 Ice Sculptures 95 4,460 0 3,959 0 Lumber Inspectors 95 4,460 0 3,959 0 Plaster Products - Ornamental 95 4,460 0 3,959 0 Retogravure Printers 95 4,460 0 3,959 0 Retogravure Printers 95 4,460 0 3,959 0 Skating Rinks - Installation, Equipment & Supplies 95 4,460 0 3,959 0 Emergency, Rooms 94 4,468 7 2,446 7 Tennis Court Resurfacing 94 4,468 1 3,476 1 Gold Leaf 94 4,468 0 3,959 0	100% 0	0%	0 0%
Clergy 96 4,455 0 3,959 0 Milk Distributor 96 4,455 0 3,959 0 Charts 95 4,460 2 3,185 2 Carbide 95 4,460 1 3,476 0 Oil Mill Machinery 95 4,460 1 3,476 1 Ice Sculptures 95 4,460 0 3,959 0 Lumber Inspectors 95 4,460 0 3,959 0 Plaster Products - Ornamental 95 4,460 0 3,959 0 Rotogravure Printers 95 4,460 0 3,959 0 Skating Rinks - Installation, Equipment & Supplies 95 4,460 0 3,959 0 Emergency Rooms 94 4,468 7 2,446 7 Tennis Court Resurfacing 94 4,468 1 3,476 1 Gold Leaf 94 4,468 0 3,959 <	0% 1	100%	0 0%
Milk Distributor 96 4,455 0 3,959 0 Charts 95 4,460 2 3,185 2 Carbide 95 4,460 1 3,476 0 Oil Mill Machinery 95 4,460 1 3,476 1 Ice Sculptures 95 4,460 0 3,959 0 Lumber Inspectors 95 4,460 0 3,959 0 Plaster Products - Ornamental 95 4,460 0 3,959 0 Rotogravure Printers 95 4,460 0 3,959 0 Skating Rinks - Installation, Equipment & Supplies 95 4,460 0 3,959 0 Emergency Rooms 95 4,460 0 3,959 0 0 Gold Leaf 94 4,468 7 2,446 7 7 Tennis Court Resurfacing 94 4,468 1 3,476 1 1 Gold Leaf 94 4,	0% 0 0% 0	0% 0%	0 0%
Charts 95 4,460 2 3,185 2 Carbide 95 4,460 1 3,476 0 Oil Mill Machinery 95 4,460 1 3,476 1 Ice Sculptures 95 4,460 0 3,959 0 Lumber Inspectors 95 4,460 0 3,959 0 Plaster Products - Ornamental 95 4,460 0 3,959 0 Rotogravure Printers 95 4,460 0 3,959 0 Skating Rinks - Installation, Equipment & Supplies 95 4,460 0 3,959 0 Emergency Rooms 94 4,468 7 2,446 7 Tennis Court Resurfacing 94 4,468 1 3,476 1 Gold Leaf 94 4,468 0 3,959 0	0%	0%	0 0%
Ice Sculptures 95 4,460 0 3,959 0 Lumber Inspectors 95 4,460 0 3,959 0 Plaster Products - Ornamental 95 4,460 0 3,959 0 Rotogravure Printers 95 4,460 0 3,959 0 Skating Rinks - Installation, Equipment & Supplies 95 4,460 0 3,959 0 Emergency Rooms 94 4,468 7 2,446 7 Tennis Court Resurfacing 94 4,468 1 3,476 1 Gold Leaf 94 4,468 0 3,959 0	100%	0%	0 0%
Ice Sculptures 95 4,460 0 3,959 0 Lumber Inspectors 95 4,460 0 3,959 0 Plaster Products - Ornamental 95 4,460 0 3,959 0 Rotogravure Printers 95 4,460 0 3,959 0 Skating Rinks - Installation, Equipment & Supplies 95 4,460 0 3,959 0 Emergency Rooms 94 4,468 7 2,446 7 Tennis Court Resurfacing 94 4,468 1 3,476 1 Gold Leaf 94 4,468 0 3,959 0	0% 0	0%	1 100% 0 0%
Lumber Inspectors 95 4,460 0 3,959 0 Plaster Products - Ornamental 95 4,460 0 3,959 0 Rotogravure Printers 95 4,460 0 3,959 0 Skating Rinks - Installation, Equipment & Supplies 95 4,460 0 3,959 0 Emergency Rooms 94 4,468 7 2,446 7 Tennis Court Resurfacing 94 4,468 1 3,476 1 Gold Leaf 94 4,468 0 3,959 0	100% 0 0% 0	0% 0%	0 0%
Rotogravure Printers 95 4,460 0 3,959 0 Skating Rinks - Installation, Equipment & Supplies 95 4,460 0 3,959 0 Emergency Rooms 94 4,468 7 2,446 7 Tennis Court Resurfacing 94 4,468 1 3,476 1 Gold Leaf 94 4,468 0 3,959 0	0% 0	0%	0 0% 0 0% 0 0%
Skating Rinks - Installation, Equipment & Supplies 95 4,460 0 3,959 0 Emergency Rooms 94 4,468 7 2,446 7 Tennis Court Resurfacing 94 4,468 1 3,476 1 Gold Leaf 94 4,468 0 3,959 0	0%	0%	0 0%
Emergency Rooms 94 4,468 7 2,446 7 Tennis Court Resurfacing 94 4,468 1 3,476 1 Gold Leaf 94 4,468 0 3,959 0	0% 0	0%	0 0% 0 0% 0 0%
Tennis Court Resurfacing 94 4,468 1 3,476 1 Gold Leaf 94 4,468 0 3,959 0	0% 0 100% 0	0% 0%	0 0%
Gold Leaf 94 4,468 0 3,959 0	100% 0	0%	ni 0%
Ice Cream Manufacturers Supplies 94 4.468 0 3 959 0	0% 0	0%	0 0%
3,333	0% 0	0%	0 0%
Physicians & Surgeons - Vascular 94 4,468 0 3,959 0 0	0% 0	0%	0 0%
Steam Specialties 94 4,468 0 3,959 0 Tobacco Growers Equipment & Supplies 94 4,468 0 3,959 0	0% 0 0% 0	0% 0%	0 0%
17,760 0 3,255 0 1,755 0 3,255 0 1,755 0 3,255 0 1,755 0	0%	0%	0 0%
Weaving & Mending 93 4,475 0 3,959 0	0%	0%	0 0%
Felt 8: Felt Products 92 4.477 0 3,959 0 I/ory Goods 92 4.477 0 3,959 0	0% 0 0% 0	0% 0%	0 0%
Ivory Goods 92 4,477 0 3,959 0 Optometric Information Bureaus 92 4,477 0 3,959 0	0% 0	0%	0 0%
OptionTexts: Information Dureaus 92 4,477 0 3,539 0 Salads 92 4,477 0 3,959 0 0 3,959 0 0 3,959 0	0% 0	0%	0 0%
Wire Wrapping Service & Equipment 91 4,481 1 3,476 0	0% 1	100%	0 0%
Conduit & Fittings 91 4,481 0 3,959 0	0% 0	0%	0 0% 0 0% 0 0% 0 0%
Crystals - Industrial 90 4,483 1 3,476 1 30 4,483 1 3,476 1	100% 0	0%	0 0%
Contractors - Plant Maintenance Shutdown 90 4,483 0 3,959 0 Steel - Used 90 4,483 0 3,959 0	0% 0 0% 0	0% 0%	0 0%
Thermometers 90 4,483 0 3,959 0	0%	0%	0 0%
Thread Rolling, Cutting & Grinding 90 4,483 0 3,959 0	0% 0	0%	0 0%
Food Products Reconditioning 89 4,488 1 3,476 0	0% 1	100%	0 0%
Attorneys & Lawyers - Child Advocacy	0% 0 0% 1	0% 100%	0 0%
Dauges - manuacture: 30ppines 1 3,770 0 0 1	0% 0	0%	0 0%
Oil Seeds 88 4,490 0 3,959 0		0%	0 0% 0 0% 0 0% 0 0%
Soldering Equipment 88 4,490 0 3,959 0	0%	0%	0 0%
Tapes - Sound - Dealers 88 4,490 0 3,959 0	0%	0%	0 0%
Lot Rental 87 4,495 2 3,185 1 Crutches 87 4,495 1 3,476 1 Countries 87 4,495 1 3,476 1	0% 0 0% 0	50% 0%	0 0%
Cructures 8 Bands - Competitions 87 4,495 0 3,959 0	0% 0 0% 0 50% 1	0%	0 0%
Aircraft Hangar Construction 86 4,498 0 3,959 0	0% 0 0% 0	0%	0 0%
Jail Equipment 86 4,498 0 3,959 0	0% 0 0% 0 50% 1 100% 0 0% 0		
Floor Machines - Repair	0% 0 0% 0 50% 1 100% 0	0% 0%	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	% Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Blowers - Outdoor	84	4,501	(3,959	0	0%	0 0%	0	0% 0%
Managed Print Service	84			3,959	0	0%	0 0%	0	0%
Printing Technician	83	4,504		7 2,446	4	57%	2 29%	1	14% 0%
Auto Repair - Shocks Recruiting - Armed Forces	83 83	4,504 4,504		1 3,476 1 3,476	0	0% 0%	1 100%	1	100%
Dehydrating Service	83			3,959	0	0%	0 0%	0	0%
Fire Hose	83	4,504		3,959	0	0%	0 0%	0	0% 0%
Screw Machines & Equipment	83		(3,959	0	0%	0 0%	0	0%
Telemeter Equipment	83	4,504	(3,959	0	0%	0 0%	0	0%
Twines & Cordage	82	4,511	(3,959	0	0%	0 0%	0	0%
Beetle Repellent	81	4,512		3,959	0	0%	0 0%	0	0% 0%
Fish Nets	80	4,513		3,959	0	0%	0 0%	0	0%
Paper Mill Machinery	80 80	4,513		3,959	0	0% 0%	0 0%	0	0% 0%
Titanium Translators Equipment	80			3,959	0	0%	0 0%	0	0%
Weighers				3,959	0	0%	0 0%	0	0%
Attorneys & Lawyers - Securities	80 79	4,518	(3,959	0	0%	0 0%	ŏ	0%
Caning	79	4,518	(3,959	0	0%	0 0%	0	0%
Cereals	79	4,518	(3,959	0	0%	0 0%	0	0% 0%
Glass Rods & Tubing	79	4,518	(3,959	0	0%	0 0%	0	0%
Sterilizing Service	79	4,518	(3,959	0	0%	0 0%	0	0%
Employment Service - Union Talent Signatory	78		3	3 2,972	0	0%	3 100%	0	0%
Textile Engravers	78	4,523		1 3,476 0 3,959	0	0%	1 100%	0	0% 0%
Chemicals - Reclaiming	78			3,959	0	0% 0%	0 0%	0	0%
Television Station Reps Furniture Pads	78 77	4,523 4,527		3,959 1 3,476	0	100%	0 0%	0	0%
Wait Staff	77	4,527			1	0%	1 100%	0	0% 0% 0%
Static Controls	77			1 3,476 0 3,959	0	0%	0 0%	0	0%
Vials	77	4,527		3,959	0	0%	0 0%	0	0%
Knitting Machines	77 76	4,531		1 3,4/6	1	100%	0 0%	Ö	0% 0%
Cylinders - Hydrostatic Testing	76	4,531	(3,959	0	0%	0 0%	0	0% 0%
Ice Cream Cone Manufacturers & Distributors	76	4,531	(3,959	0	0%	0 0%	0	0%
Silage Covering	76 76	4,531	(3,959	0	0%	0 0%	0	0%
Turnstiles	76	4,531	(3,959	0	0%	0 0%	0	0%
Recreational Vehicles - Carpet & Upholstery Cleaning	75 75	4,536		3,476	1	100%	0 0%	0	0% 0%
Shoe Dyers	75	4,536		1 3,476	0	0%	1 100%	0	0%
Bowling Instruction	75			3,959	0	0%	0 0%	0	0%
Branding Equipment	75 74	4,536 4,540		3,959	0	0% 0%	0 0% 1 100%	0	0% 0%
Brakes - Lining - Manufacturers & Distributors Scientists - Pharmaceutical	74	4,540		1 3,476 1 3,476	0	0%	0 0%	1	100%
Equine nutrition	74			3,470	0	0%	0 0%	0	0%
Pivots - Precision Instrument	74	4,540	i	3,959	0	0%	0 0%	0	0%
Farms - Urban	73	4,544		2 3,185	0	0%	1 50%	1	50%
Camping Equipment - Renting	73	4,544	(3,959	0	0%	0 0%	0	0%
Gelatin	73	4,544	(3,959	0	0%	0 0%	0	0% 0%
Grass Trimmers & Tillers	73		(3,959	0	0%	0 0%	0	0%
Shock Absorbers	72	4,548		2 3,185	2	100%	0 0%	0	0% 0% 0%
Cans Manufacturers Machinery	72 72	4,548		3,959	0	0%	0 0%	0	0%
In-floor Heating Rubber Working Machinery	72	4,548 4,548	(3,959	0	0% 0%	0 0%	0	0%
	72			3,959	0	0%	0 0%	0	0% 0% 0%
Square Dance Apparel Mops - Wholesale & Manufacturers	72	4,548 4,553		1 3,476	0	0%	1 100%	0	0%
Wood Turning	71	4,553		3,476	1	100%	0 0%	0	0%1
Heat Sealing	71	4,553	(3,959	0	0%	0 0%	0	0%
Mattresses - Cleaning	71	4,553	(3,959	0	0%	0 0%	0	0% 0%
Luggage Manufacturers Equipment & Supplies	70	4,557		2,813	3	75%	1 25%	0	0%
Audiometers	70	4,557	(3,959	0	0%	0 0%	0	0%
Magnetic Inspection Service	70	4,557	(3,959	0	0%	0 0%	0	0%
Structural Support - Underground	70			3,959		0%	0 0%	0	0%
Millinery - Wholesale & Manufacturers Compressors - Rent	69 69	4,561 4,561		1 3,476 0 3,959	1	100% 0%	0 0%	0	0% 0%
	69	4,561 4,561		3,959	0	0%	0 0%	0	0%
Radio Program Surveys Bag Making Machinery	68			2 3,185	1	50%	1 50%	n	0% 0%
Store Fixtures - Used	68			1 3,476	1	100%	0 0%	0	0%
Dairy Equipment Repair	68	4,564		3,959	0	0%	0 0%	Ö	0% 0%
Legal Printing	68	4,564		3,959	0	0%	0 0%	0	0%
Lumber - Drying	68	4,564		3,959	0	0%	0 0%	0	0%
Radioactivity Instruments, Supplies, Services	68	4,564		0 3.959	0	0%	0 0%	0	0% 0% 0% 0%
Broom Manufacturers Equipment & Supplies	67			3,959	0	0%	0 0%	0	0%
Dynamometers Fine Fernance	67			0] 3,959]	0	0%	0 0%	0	0%
Fire Escapes Wire Stitching Machines & Supplies	67			3,959	0	0% 0%	0 0%	0	0% 0%
Wire Stitching Machines & Supplies	67			3,959	0	50%	1 50%	0	0%
Glass Beads - Industrial Elastic Goods	66 66	4,574 4,574		2 3,185 0 3,959	1	0%	0 0%	0	0%
Pressurization Equipment	66	4,574	(3,959	0	0%	0 0%	0	0%
Tobacco Growers	66		(3,959	0	0%	0 0%	n	0% 0%
Choreographers	65	4,578		3 2.972		0%	0 0%	3	100%
Artificial Rock Scapes	65	4,578		2 3,185	0	0%	2 100%	0	0% 0%
Bushings	65	4,578		ال 3,959	0	0%	0 0%	0	0%
Port Authorities	64	4,581		2,657	2	40%	3 60%	0	0%
Barrels & Drums - Used	64	4,581		3,959	0	0%	0 0%	0	0%
Box Lunches	64		(3,959	0	0%	0 0%	0	0%
Motion Picture Projection Service	64			3,959	0	0%	0 0%	0	0% 0%
Non - Woven Fabrics	64 64			3,959	0	0%	0 0%	0	0%
Pewter	1 64	4,581	(3,959	0	0%	0 0%	0	U%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Aircraft Fixed Based Operator	63	4,587	(3,959	0	0%	(0%	0	0%
Building Envelope Restoration	63	4,587	(3,959	0	0%	(0%	0	0%
Escalators	63	4,587	(3,959	0	0%	(0%		0%
Utility Tax Refunds for Manufacturers & Business Addressing Machines & Supplies	63 62	4,587 4,591		3,959	0	0%	(0%		0%
Law & Financial Printers	62	4,591		3,959	0	0%	(0%		0 0%
Boy & Girl Organizations - Supplies	61			3,476	1	100%	(0%	0	0%
Eye Banks	61	4,593		3,476	1	100%	(0%	C	0%
Compactors - Waste - Wholesale & Manufacturers	61		(3,959	0	0%	(0%	C	0%
Gloves - Cleaning & Repairing	61		(3,959	0	0%	(0%		0%
Laminations - Motor & Transformer	61	4,593		3,959	0	0%		0%	0	0 0%
Tinning Visual Impairment Products & Services	61 61	4,593 4,593		3,959	0	0%		0%		0 0%
Honeycomb Materials	60	4,600		3,959	0	0%	(0%	0	0%
Pipe Hangers	60	4,600	(3,959	0	0%	(0%	C	0 0%
Mathematicians	59	4.602		3,476	1	100%	(0%	C) 0%
Quilting - Instruction	59 59	4,602		3,476	0	0%		1 100%	0	0%
Crankshaft Manufacturers	59	4,602	(3,959	0	0%	(0%		0%
Discotheques Character A. Partenting	59	4,602		3,959	0	0%		0%		0%
Monuments - Cleaning & Restoration Pipe Locating Equipment	59 59	4,602 4,602		3,959	0	0%	(0%		0 0%
Ship Wreckers	59	4,602		3,959	0	0%		0%		0 0%
Coin & Bill Count, Sort, Wrap Services	58			3,185	0	0%		2 100%		0%
Braille Supplies	l 58	4,609		3,959		0%		0%	ď	0%
Carpet & Rug Renting	58			3,959	0	0%	(0%	0	0%
Doors - Industrial	58	4,609		3,959	0	0%	(0%	0	0%
Jalousies Delivery Transport of the Paris of	58 58	4,609		3,959	0	0%	(0%	<u>0</u>	0%
Railroad Ties - Wholesale & Manufacturers	58	4,609		3,959	0	100%		0%		0%
Attorneys & Lawyers - 3rd Party Workers Compensation Claims Boxes - Metal	57 57	4,615 4,615	-	1 3,476 1 3,476	1	100%	(0%	1	0 0%
Cotton Goods Brokers	57	4,615		3,959	0	0%	(0%		0 0%
Plasterers Equipment & Supplies	57	4,615		3,959	0	0%		0%	Č	0%
Shuffleboards	57	4,615		3,959	0	0%	(0%	C	0%
Tape Recorders - Sound - Service & Repair	57	4,615	(3,959	0	0%	(0%	C	0%
Fur Cuttings	56	4,621		3,959	0	0%	(0%	C	0%
Ironing Boards	56	4,621		3,959	0	0%	(0%	0	0%
Mayonnaise & Salad Dressings Poison Control Centers	56 56	4,621 4,621		3,959	0	0%		0%	0	0%
Skate Sharpening	56			3,959	0	0%		0%		0 0%
Cloth Cutting	55	4,626		3,959	0	0%		0%		0%
Electric Vehicles - Home Charging Station	55 55	4,626	(3,959	0	0%	i	0%	Č	0%
Geophysical Apparatus	55	4,626	(3,959	0	0%	(0%	C	0%
Lacquers - Manufacturers	55 55	4,626	(3,959	0	0%	(0%	0	0%
Lead Removal	55	4,626	(3,959	0	0%	(0%	0	0%
Rainwear	55 54	4,626		3,959	0	0%		0%	0	0%
Online Dance Tutorials	54			3,476	0	0%		1 100%		0 0%
Foil & Foil Products Thread	54	4,632 4,632		3,959	0	0%		0%		0 0%
Baby Shoe Preservation	53	4,635		3,476	1	100%		0%		0%
Circulation Auditors	53 53	4,635	(3,959	0	0%	(0%	C	0%
Lift Kits	53	4,635	(3,959	0	0%	(0%	C	0 0%
Oils - Road	53	4,635		3,959	0	0%	(0%	0	0%
Passive Home Building	53	4,635		3,959	0	0%		0%	0	0%
Seismograph Service	53			3,959	0					0 0% 0 0% 0 0% 0 0%
Tape Recorders Metal Cleaning Machines	52	4,641 4,641		3,476	0	0%		1 100%		0%
Meteorological Consultants	52 52	4,641		3,959	0	0%		0 0%		0%
Motion Picture Representatives	52	4,641) 3,959	0	0%		0%		0%
Ranges & Ovens - Supplies & Parts	52	4,641		3,959	0	0%		0%		0%
Cistern Builders	51	4,646		3,476	0	0%		1 100%	0	0%
Commercial Blueprint Design	51	4,646		3,476	1	100%		0%	<u> </u>	0 0%
Cupolas Tailore Supplies	51 51	4,646 4,646		3,476	1	100%		0%	0	0%
Tailors Supplies Cocktail Mixes	51			3,476	0	0%		0 0%		0 0%
Concrete Mixers - Renting				3,959	0	0%	(0%	0	0 0%
Venetian Blinds - Repair	51 51	4,646	i) 3,959	0	0%	Č	0%	Č	0%
Myotherapy	50	4,653		3,476	1	100%	(0%	0	0%
Spinologists	50	4,653		3,476	1	100%	(0%	C	0%
Carbon Monoxide Detecting	49	4,655		3 2,972	2	67%	1	1 33%	Q	0%
Veterinary Physical Therapy & Rehabilitation	49 49	4,655		3,185	1	50%		1 50%		0%
Carpet Workrooms Spill Control Service	49		(3,959	0	0%	(0 0%	0	0 0%
Stamps - Collecting Supplies	49	4,655	(3,959	<u>U</u>	0%	(0%		n 0% l
Air Motors	48			3,476	0	0%	1	1 100%	0	0 0%
Artificial Rock Dog Caves	48	4,660		3,959	0	0%		0%		0%
Engravers - Photo	48	4,660		3,959	0	0%		0%	0	0 0%
Nylon Fabrics	48	4,660		3,959	0	0%		0%	0	0%
Therapy Dogs	48			3,959	0	0%		0%	<u>0</u>	0%
Medicines - Preventative Dogs & Cats	47			3,185	0	0%		100%		0%
Film Scrap Brass Fabricators	47 47			3,476	0	0%		1 100%	0	0 0%
Dishwashing Compounds	47	4,665 4,665	(3,959	0	0%	(0%	- U	0 0%
Electroforming	47		(3,959	0	0%	(0%	Č	0%
Metal Stamping Equipment	47	4,665		3,959	0	0%		0%		0%
Oils - ReRefined	47			3,959	0	0%		0%		0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	% Cmpls Not Settled	%	Cmpls Unable to Pursue
Kite Boarding	46	4,672	3	2,972	0	0%	1 33%	2 67
Missile & Rocket Manufacturers	46			3,185	0	0%	0 0%	2 100
Dowels Concert Performers	46 45	4,672 4,675	1	3,959	0	0% 0%	0 0% 1 100%	0 0
Feed Grinding	45 45	4,675		3,476 3,959	0	0%	0 0%	0 0
Golf Course Architects	45	4,675	(3,959	0	0%	0%	0 0 0 0
Pharmacies - Specialty - Hemophillia	45 45	4,675		3,959	0	0%	0%	0 0
Water Craft Repair	45 44	4,675 4,680	(3,959	0	0%	0 0%	0 0
Brazing Coil Winding	44	4,680		3,959	0	0%	0 0%	0 0
Cornices - Building	44		(3,959	0	0%	0 0%	0 0
Lamp Shades - Cleaning & Repairing	44	4,680	(3,959	0	0%	0%	0 (
Oceanographic Equipment	44			3,959	0	0%	0%	0 0
Pistons Property of the Complete Compl	44			3,959	0	0%	0%	0 0
Racquetball Equipment & Supplies Snow Making Machines	44 44			3,959	0	0%	0%	0 0
Crankshaft Grinding	43			3,476	1	100%	0 0%	0 (
Metal Slitting & Shearing	43	4,688		3,476	1	100%	0%	0 0
Anti-Fogging Compounds	43	4,688	(3,959	0	0%	0%	0 0
Assayers	43	4,688		3,959	0	0%	0%	0 0
Caissons - Structural	43			3,959	0	0%	0 0%	0 0
Smoke Stacks Sound Level Testing - Industrial	43 43	4,688 4,688	(3,959	0	0%	0 0%	0 0
Tape Recorders - Sound - Supplies & Parts	43	4,688	(3,959	0	0%	0 0%	0 0
Tube Cleaning & Expanding Equipment	43	4,688		3,959	0	0%	0%	ol (
Computers - Time Share	42	4,697		3,959	0	0%	0%	0 0
Meteorological Instruments	42			3,959	0	0%	0%	0 (0 (0 (
Rockfall Mitigation	42	4,697		3,959	0	0%	0%	0 0
Ship Chandlers Shoe Machinery	42 42	4,697 4,697	(3,959	0	0% 0%	0 0%	0 (0 0 (0 0 (0
Wire Cloth	42	4,697	(3,959	0	0%	0 0%	0 0
Urban Farmer	41	4,703	1	3,476	0	0%	1 100%	o d
Airport Designers	41	4,703	(3,959	0	0%	0%	0 0
Chlorinators	41		(3,959	0	0%	0%	0 0
Compactors - Waste - Supplies & Parts	41	4,703		3,959	0	0%	0%	0 0
Forging Equipment Fur Cleaning & Dyeing - Wholesale	41 41	4,703 4,703	(3,959	0	0%	0 0%	0 0
Surveyors - Cargo	41			3,959	0	0%	0 0%	0 0
Tapes - Sound - Wholesale & Manufacturers	41	4,703	(3,959	0	0%	0 0%	0 0
Terra Cotta	41	4,703	(3,959	0	0%	0%	0 0
Car Pool Information	40	4,712	(3,959	0	0%	0%	0 (
Filling Machinery	40	4,712		3,959	0	0%	0%	0 (
Fire Exit Devices Floats - Parade	40 40		(3,959	0	0% 0%	0 0% 0 0%	0 0
Hygrometers	40	4,712	(3,959	0	0%	0 0%	0 0
Motion Picture Film Storage	40	4,712	(0	0%	0%	0 0
Shoe Laces	40	4,712	(3,959	0	0%	0%	0 C 0 C
Buses - Bodies	39 39	4,719		3,185	2	100%	0%	0 0
Chalkboards	39	4,719		3,959	0	0%	0%	0 0
Columbarium Motion Picture Equipment & Supplies - Repair	39 39			3,959	0	0%	0 0%	0 (0 (0 (
Portable Buildings - Moving	39	4,719		3,959	0	0%	0 0%	0 0
Sausage Casings	39	4,719	(3,959	0	0%	0%	01 (
Caps - Wholesale & Manufacturers	39 38	4,725	4	2,813	1	25%	3 75%	0 0
Driveway Preparation	38	4,725		3,185	1	50%	1 50%	0 0
Jacks - Repair	38	4,725	(3,959	0	0%	0 0%	0 0
Structural Imaging Variable Speed Drives	38 38	4,725 4,725	(3,959	0	0%	0 0%	0 0
Art Identification & Registration	37	4,730	(3,959	0	0%	0 0%	0 0
Boxes - Used	37	4,730	- (3,959	0	0%	0%	0 (
Cold Storage Doors & Insulated Panels	37	4,730		3,959	0	0%	0%	ol (
Grinding Wheels	37			3,959	0	0%	0 0%	0 0
Ice Cream Mixes Libraries - Circulating & Rental	37	4,730 4,730		3,959	0	0%	0 0%	0 0
Shims	37 37	4,730	(3,959	0	0%	0 0%	0 0
Lapidaries	36	4,737		3,476	0	0%	1 100%	
Opera Companies	36	4,737	1	3,476	1	100%	0%	0 0 0 0 0 0
Tobacco Buyers	36	4,737	1	3,476	0	0%	1 100%	0 0
Embossing Bissis Crounds	36	4,737		3,959	0	0%	0%	0 0
Picnic Grounds Color Cards	36 35	4,737 4,742	(3,959	0	0%	0 0%	0 0
Monogram & Initial Machines	35	4,742	(3,959	0	0%	0 0%	0 0
Oriental Goods - Wholesale & Manufacturers	35	4,742		3,959	0	0%	0%	0 (
Sculptors Equipment & Supplies	35	4,742	(3,959	0	0%	0%	0 (
Tailoring Instruction	35		(3,959	0	0%	0%	0 0
Travelers Checks	35	4,742	(3,959	0	0%	0%	0 0 0 0 0 0 0 0
Aquatic Rescue Relocation	34 34	4,748 4,748		2,813	2	50%	2 50% 1 100%	0 0
Pipe Cutting & Threading Equipment Boxes - Wire Bound	34			3,476	0	0%	0 0%	0 (
Observatories Observatories	34	4,748		3,959	0	0%	0 0%	0 0
Porcelain Enameling	34 34	4,748		3,959	0	0%	0%	0 (
Pulleys	34	4,748	- (3,959	0	0%	0%	0 (
Steam Traps	34		(3,959	0	0%	0%	0 0
Time Locks	34			3,959	0	0%	0%	0 0
Coal Washing	33	4,756	(3,959	0	0%	0%	0 0

Carbon Ca	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Super Inflame	Fur Farms - Equipment & Supplies			(3,959	0		(0	0%
Fig. 1. 1. 1. 1. 1. 1. 1. 1.				(3,959	0				0	0%
Cambridge 10 4.00 10 100	Sugar Refiners	33	4,756		3,959	0				0	0%
Secretary 1	Hookah Bars	32	4,760		3,959	0	0%		0%	0	0%
According Acco	Savings & Loan Association - Reps	32	4,760	(3,959	0	0%	Č	0%	0	0% 0% 0%
State	Telegrams - Novelty	31	4,763			1		C	0%	0	0%
Face Processing Process 1		31	4,763		3,959	0				0	0%
Amount Company 1	Bindings - Blas & Straight Fire Extinguishing Fluid					0				0	0%
Carbon Marie Sequential & Seguine 13 1.458 1.508 1.509 0.50						0				0	0%
Pages 1 1 1 1 1 1 1 1 1	Microwave Ovens - Supplies & Parts	31	4,763		3,959	0	0%	Č	0%	0	0%
Section 1.5	Pattern Makers Equipment & Supplies			(3,959	0	0%		0%	0	0%
Section 1.5		31	4,763		3,959	0				0	0% 0%
March Ade Compressor - Handstores \$3 4.77 \$2 1.050 \$1 \$0 \$6 \$6 \$6 \$6 \$6 \$6 \$6	Boards Of Trade Rectaurant Work Wear & Cumpling	30	4,//1		3,185	2	100%			0	0%
March Ade Compressor - Handstores \$3 4.77 \$2 1.050 \$1 \$0 \$6 \$6 \$6 \$6 \$6 \$6 \$6	Badminton Courts - Public	30	4,771		3,470	0				0	0%
March Ade Compressor - Handstores \$3 4.77 \$2 1.050 \$1 \$0 \$6 \$6 \$6 \$6 \$6 \$6 \$6	Doll Manufacturers Equipment & Supplies	30	4,771		3,959	0	0%	Č	0%	0	0% 0%
Gazza Collan Well	Missile & Rocket Components - Manufacturers	30	4,771	(3,959	0		C		0	0%
Process 20 4,78 2 3,185 1 956 1 505 0	Mothproofing	30	4,771	(3,959	0	0%		0%	0	0%
April		30	4,//1		3,959	1			50%	0	0% 0%
Signs - Michael 1960 197						1		1		0	0%
Canada 25 4.778 0 3.555 0 0 0 0 0 0 0 0 0	Signs - Photoluminescent	29	4,778		1 3,476	1			0%	0	0%
Canada 25 4.778 0 3.555 0 0 0 0 0 0 0 0 0	Table Tennis Facilities	29	4,778		1 3,476	1	100%	Č	0%	0	0%
Segret Secretary Secreta		29	4,778			0				0	0%
Segret Secretary Secreta		29	4,778	(3,959	0				0	0% 0%
Surface Plates	Strinners - Mechanical	29	4,778	(3,959	<u>U</u>		(0%	0	0%
Surface Plates		29	4,778	(3,959	0	0%		0%	0	0% 0% 0% 0%
Surface Plates	Washing Machines - Industrial	29	4,778		3,959	0		C		0	0%
Basching Equyment 28	Naval Stores	28	4,788	4	2,813	4		C		0	0%
Box Openers		28	4,788		3,476	1				0	0%
South Hospings						0				0	0%
Cottonwell Products 28 4,788 0 3,959 0 0 0 0 0 0 0 0 0	Brush Hogging	28	4,788	(3,939	0				0	0%
Enameling & Legeuring & Legeuring 28	Cottonseed Products	28	4,788	(3,959	0		Č		0	0%
Name Pates - Holders 27 4.756 2 3.185 1 50% 0 0.0 1 5	Enameling, Japanning & Lacquering	28	4,788	(3,959	0		C		0	0% 0%
Intel Selling Engineerit & Supplies 27 4,796 1 3,476 0 0 0 1 100% 0	Fish Processors Equipment	28	4,788	(3,959	0	0%		0%	0	0%
Seeders 27 4,766 0 0.95 1 100% 0 1 100% 0 1 100% 0 1 100% 0 1 100% 0 1 100% 0 1 100% 0 1 100% 0 1 100% 0 1 1 100% 0 1 1 100% 0 1 1 1 1 1 1 1 1 1		27	4,796			1				1	50%
Cardinaria 27 4,756 0 3,559 0 0% 0 0% 0 0% 0 0% 0 0	Sweaters	27	4,796		1 3,476	0		1		0	0%
Level		27	4,796	(3,959	0				0	0%
Panelariums		27	4,796	(3,959	0	0%	C	0%	0	0%
Experiment Mork 26		27	4,796	(3,959	0				0	0%
Experiment Mork 26						0				0	0% 0%
Grinding Wheel Dressers 26 4,802 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0		26	4,802		3,959	0	0%		0%	0	0%
Unemployment Representation 26 4,802 0 3,559 0 0% 0 0% 0 0% 0 0% 0 0		26	4,802		3,959	0				0	0%
Windling Michinery	Unemployment Representation	26	4,802	(3,959	0		(0	0%
Black Light Equipment & Supplies 25 4,809 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0	Winding Machinery	26	4,802	(3,959	0				0	0% 0% 0%
Black Light Equipment & Supplies 25 4,809 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0		26	4,802		3,959	0				0	0%
Quits - Renovating 25 4,809 0 3,959 0 0% 0 0% 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Reck Light Equipment & Supplies	25	4,809			2			0%	0	0%
Quits - Renovating 25 4,809 0 3,959 0 0% 0 0% 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Chimneys - Prefabricated			(0				0	0% 0% 0% 0%
Quits - Renovating 25 4,809 0 3,959 0 0% 0 0% 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Lead Burning	25	4,809	(3,959	0	0%	C	0%	0	0%
Rolling Mill Machinery		25	4,809	(3,959	0				0	0%
Safety Cans 25 4,809 0 3,959 0 0% 0 0% 0 0 0 0 0	Quilts - Renovating	25	4,809		3,959	0	0%		0%	0	0%
Artist - Touch Up		25	4,809			<u>U</u>				0	0%
Motion Picture Laboratories 24 4,817 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0	Artist - Touch Up	24	4,817		3,959	0				0	0%
Ravioli	Motion Picture Laboratories	24	4,817	(3,959	0	0%	(0%	0	0%
Bull Riding 23 4,821 1 3,476 0 0% 1 10% 0 Chute Cleaning 23 4,821 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0				(3,959	0		(0	0% 0%
Chute Cleaning 23 4,821 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0					3,959	0	0%		0%	0	0%
Separators 23 4,821 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0		23	4,821		3,4/6	0		1		0	0% 0%
Welding Equipment - Rent		23	4,821		3,959	0				0	0%
Drug Discovery Provider 22 4,825 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0		23	4,821		3,959	0	0%		0%	0	0% 0%
Drug Discovery Provider 22 4,825 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0	Coin Cards	22	4,825		nl 3.959l	0	0%		0%	0	0%
Pillows - Renovating 22 4,825 0 3,959 0 0% 0 0% 0 0% 0 Stakes 22 4,825 0 3,959 0 0% 0 0% 0 0% 0 Broaching 21 4,831 0 3,959 0 0% 0 0% 0 0% 0 China & Glassware - Renting 21 4,831 0 3,959 0 0% 0 0% 0 0% 0 Cotton Picking Machinery 21 4,831 0 3,959 0 0% 0 0% 0 0% 0 Cotton Picking Machinery 21 4,831 0 3,959 0 0% 0 0% 0 0% 0 Dome Structures 21 4,831 0 3,959 0 0% 0 0% 0 Cotton Picking Machinery 21 4,831 0 3,959 0 0% 0 0% 0 Indexing Service - Book, Periodical 21 4,831 0 3,959 0 0% 0 0% 0 Leather Finishes 21 4,831 0 3,959 0 0% 0 0% 0 Leather Finishes 21 4,831 0 3,959 0 0% 0 0% 0 Leather Finishes 21 4,831 0 3,959 0 0% 0 0% 0 Linoleum - Wholesale & Manufacturers 21 4,831 0 3,959 0 0% 0 0% 0 Cotton Picking Machinery 21 4,831 0 3,959 0 0% 0 0% 0 Cotton Picking Machinery 22 4,831 0 3,959 0 0% 0 0% 0 Cotton Picking Machinery 23 4,831 0 3,959 0 0% 0 0% 0 Cotton Picking Machinery 24 4,831 0 3,959 0 0% 0 0% 0 Cotton Picking Machinery 25 4,831 0 3,959 0 0% 0 0% 0 Cotton Picking Machinery 25 4,831 0 3,959 0 0 0% 0 Cotton Picking Machinery 25 4,831 0 3,959 0 0 0% 0 Cotton Picking Machinery 25 4,831 0 3,959 0 0 0% 0 Cotton Picking Machinery 25 4,831 0 3,959 0 0 0% 0 Cotton Picking Machinery 25 4,831 0 3,959 0 0 0% 0 Cotton Picking Machinery 25 4,831 0 3,959 0 0 0% 0 Cotton Picking Machinery 25 4,831 0 3,959 0 0 0% 0 Cotton Picking Machinery 25 4,831 0 3,959 0 0 0% 0 Cotton Picking Machinery 25 4,831 0 3,959 0 0 0% 0 Cotton Picking Machinery		22	4,825		3,959	0				0	0%
Pillows - Renovating 22 4,825 0 3,959 0 0% 0 0% 0 0% 0 Stakes 22 4,825 0 3,959 0 0% 0 0% 0 0% 0 Broaching 21 4,831 0 3,959 0 0% 0 0% 0 0% 0 China & Glassware - Renting 21 4,831 0 3,959 0 0% 0 0% 0 0% 0 Cotton Picking Machinery 21 4,831 0 3,959 0 0% 0 0% 0 0% 0 Cotton Picking Machinery 21 4,831 0 3,959 0 0% 0 0% 0 0% 0 Dome Structures 21 4,831 0 3,959 0 0% 0 0% 0 Cotton Picking Machinery 21 4,831 0 3,959 0 0% 0 0% 0 Indexing Service - Book, Periodical 21 4,831 0 3,959 0 0% 0 0% 0 Leather Finishes 21 4,831 0 3,959 0 0% 0 0% 0 Leather Finishes 21 4,831 0 3,959 0 0% 0 0% 0 Leather Finishes 21 4,831 0 3,959 0 0% 0 0% 0 Linoleum - Wholesale & Manufacturers 21 4,831 0 3,959 0 0% 0 0% 0 Cotton Picking Machinery 21 4,831 0 3,959 0 0% 0 0% 0 Cotton Picking Machinery 22 4,831 0 3,959 0 0% 0 0% 0 Cotton Picking Machinery 23 4,831 0 3,959 0 0% 0 0% 0 Cotton Picking Machinery 24 4,831 0 3,959 0 0% 0 0% 0 Cotton Picking Machinery 25 4,831 0 3,959 0 0% 0 0% 0 Cotton Picking Machinery 25 4,831 0 3,959 0 0 0% 0 Cotton Picking Machinery 25 4,831 0 3,959 0 0 0% 0 Cotton Picking Machinery 25 4,831 0 3,959 0 0 0% 0 Cotton Picking Machinery 25 4,831 0 3,959 0 0 0% 0 Cotton Picking Machinery 25 4,831 0 3,959 0 0 0% 0 Cotton Picking Machinery 25 4,831 0 3,959 0 0 0% 0 Cotton Picking Machinery 25 4,831 0 3,959 0 0 0% 0 Cotton Picking Machinery 25 4,831 0 3,959 0 0 0% 0 Cotton Picking Machinery 25 4,831 0 3,959 0 0 0% 0 Cotton Picking Machinery		22	4,825			0				0	0% 0%
Stakes 22 4,825 0 3,959 0 0% 0 0% 0 0% 0		22	4,625	(3,959	0	0%		0%	0	0%
Broaching 21 4,831 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0	Stakes	22	4,825	(3,959	0		Č		0	0%
Dome Structures 21 4,831 0 3,959 0 0% 0 0% 0 0% 0 0 0		21	4,831	(3,959	0		C		0	0%
Dome Structures 21 4,831 0 3,959 0 0% 0 0% 0 0% 0 0 0	China & Glassware - Renting	21	4,831			0				0	0% 0% 0%
Ice Crushers 21 4,831 0 3,959 0 0% 0 0% 0 Indexing Service - Book, Periodical 21 4,831 0 3,959 0 0% 0 0% 0 Job Lot Merchandise 21 4,831 0 3,959 0 0% 0 0% 0 Leather Finishes 21 4,831 0 3,959 0 0% 0 0% 0 Linoleum - Wholesale & Manufacturers 21 4,831 0 3,959 0 0% 0 0% 0		21	4,831		3,959	0	0%			0	0%
Indexing Service - Book, Periodical 21 4,831 0 3,959 0 0% 0 0% 0 Job Lot Merchandise 21 4,831 0 3,959 0 0% 0 0% 0 Leather Finishes 21 4,831 0 3,959 0 0% 0 0% 0 Linoleum - Wholesale & Manufacturers 21 4,831 0 3,959 0 0% 0 0% 0		21	4,831	(<u>U</u>				<u> </u>	0% 0%
Job Lot Merchandise 21 4,831 0 3,959 0 0% 0 0% 0 Leather Finishes 21 4,831 0 3,959 0 0% 0 0% 0 Linoleum - Wholesale & Manufacturers 21 4,831 0 3,959 0 0% 0 0% 0				(0				0	0%
Leather Finishes 21 4,831 0 3,959 0 0% 0 0% 0 Linoleum - Wholesale & Manufacturers 21 4,831 0 3,959 0 0% 0 0% 0	Job Lot Merchandise				3,959	0	0%		0%	0	0%
	Leather Finishes	21	4,831	(3,959	0	0%	0	0%	0	0%
SM 111 CQUIDITIES						0				0	0%
	Time Stamps	21	4,831 4,831	(3,959		0%		0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	% Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Word Process System, Consultant, Designer	21 20	4,831	(3,959	0	0%	0 0%	0	0%
Zinc Oxide	20	4,843		3,185		0%	0 0%	2 10	00% 0%
Balancing Equipment Chucks	20	4,843 4,843		3,959 3,959		0%	0 0%	0	0%
Gas Recycling Plants	20 20 20	4,843		3,959		0%	0 0%	0	0%
Lighting Fixtures - Cleaning	20	4,843	(3,959	Č	0%	0 0%	0	0% 0% 0%
Oceanographers	20	4,843	(3,959	C	0%	0 0%	0	0%
Wire Strippers	20 19	4,843		3,959	0	0%	0 0%	0	0%
Dishwashing Machines - Supplies & Parts Factory Locating Consultants	19			3,959		0%	0 0%	0	0% 0%
Jigs & Fixtures - Components	19			3,959	0	0%	0 0%	0	0%
Masts & Spars	19	4,850		3,959	C	0%	0 0%	0	0%
Rayon Fabrics	19	4,850	(3,959	C	0%	0 0%	0	0%
Shovels - Power	19		(3,959		0%	0 0%	0	0% 0%
Investigators - Trademark Infringement	18 18	4,856 4,856		3,476		0%	1 100%	0	0%
Attorneys & Lawyers - Eminent Domain Dredging Machinery	18			3,959 3,959		0%	0 0%	0	0%
Dusters & Dusting Cloths	18	4,856	(3,959	Ö	0%	0 0%	Ö	0% 0%
Fire Lookout Stations	18		(3,959	0	0%	0 0%	0	0%
Magazines - Back Number	18	4,856	(3,959	0	0%	0 0%	0	0%
Metallurgists Equipment & Supplies Milling Cutters	18 18	4,856 4,856		3,959	0	0%	0 0%	0	0% 0%
	18			3,959		0%	0 0%	0	0%
Pipe - Used Rollers	18	4,856	(3,959	0	0%	0 0%	0	0%
Spark Plugs	18 18			3,959		0%	0 0%	0	0%
Tin	18	4,856		3,959		0%	0 0%	0	0%
Washing Machines & Dryers - Supplies & Parts	18	4,856		3,959	0	0%	0 0%	0	0% 0%
Cleaners & Dyers Supplies	17 17	4,869 4,869		3,476	0	0%	1 100%	0	0%
Bottle Caps & Seals Bottles - Used	17	4,869	(3,959		0%	0 0%	0	0% 0% 0% 0%
Flashers - Electric	17		(3,959	0	0%	0 0%	0	0%
Racquetball Courts - Public	17	4,869	(3,959	C	0%	0 0%	0	0%
Squash Courts - Private	17		(3,959	C	0%	0 0%	0	0%
Tennis Court Enclosures	17			3,959	0	0%	0 0%	0	0%
Zippers - Repair Criminologists	17			3,959	1	0% 100%	0 0%	0	0% 0%
Flock Manufacturers & Processors	16 16	4,877		3,476	1	100%	0 0%		0%
Hemp Products	16	4,877		3,476	i	100%	0 0%	Ö	0%
Breakfast Nooks & Booths	16	4,877	(3,959	0	0%	0 0%	0	0% 0%
Motion Picture Film Libraries	16 16	4,877	(3,959	0	0%	0 0%	0	0%
Seismograph Equipment & Supplies Stamp Pads	16	4,877		3,959	0	0%	0 0%	0	0% 0%
Thermograph Equipment & Supplies	16			3,959 3,959		0%	0 0%	0	0%
Vibrators - Industrial	16	4,877	(3,959	Č	0%	0 0%	Ö	0%
Titling Service - Television & Motion Pictures	15	4,886		3,476	0	0%	1 100%	0	0%
Beer Coil Cleaning Equipment	15		(3,959	0	0%	0 0%	0	0% 0%
Bronze Powders & Liquids	15	4,886		3,959	0	0%	0 0%	0	0%
Combs Demagnetizers	15 15	4,886 4,886		3,959 3,959		0%	0 0%	0	0%
Jigs & Fixtures	15 15	4,886	(3,959	Ö	0%	0 0%	0	0%
Solvents - Reclaiming	15	4,886	(3,959	C	0%	0 0%	0	0% 0% 0%
Sewer Cleaner Vacuum Service	14	4,893		3,185	2	100%	0 0%	0	0%
Christian Science Reading Rooms	14	4,893 4,893	(3,959	0	0%	0 0%	0	0%
Clay Inserts - Screw Thread	14			3,959		0%	0 0%	0	0%
Livestock Grooming	14	4,893		3,959	0	0%	0 0%	ö	0% 0% 0% 0%
Pants	14	4,893		3,959 3,959	0	0%	0 0%	0	0%
Suicide Prevention Service	14	4,893	(3,959		0%	0 0%	0	0%
Auditory Training Equipment	13	4,900		3,476	1	100%	0 0%	0	0%
Barometers Burlap	13 13	4,900 4,900		3,476	1	100%	0 0%	0	0%
Entomologists	13	4,900	(3,959	0	0%	0 0%	0	0%
Marijuana - Retail	13 13			3,959 3,959	- C	0%	0 0%	Ö	0% 0%
Paper Hangers Equipment & Supplies	13			3,959	0	0%	0 0%	0	0%
Rubber - Crude	13	4,900		3,959	<u> </u>	0%	0 0%	0	0%
Soffit & Fascia Sweaters - Trimming Service	13 13	4,900 4,900		3,959	0	0%	0 0%	0	0% 0%
Antique Asian Rugs	13			3,476	0	0%	1 100%	0	0%
Brake Fluids	12	4,909		.1 3,476	Č	0%	1 100%	ŏ	0% 0%
Choirs	12	4,909		3,959	0	0%	0 0%	ol	0%
Convents & Monasteries	12			3,959		0%	0 0%	0	0% 0%
Fire Doors & Shutters Grommets	12 12	4,909 4,909		3,959	0	0%	0 0%	0	0%
Hair Nets	12		(3,959	<u> </u>	0%	0 0%	0	0%
Shafting	12	4,909	(3,959	0	0%	0 0%	ŏl	0%
Tank Heads	12	4,909		3,959		0%	0 0%	0	0% 0%
Rings - Retaining	11	4,918		3,476	1	100%	0 0%	0	0%
Boilers - Rental	11	4,918		3,959	<u>0</u>	0%	0 0%	0	0%
Cams - Grinding & Cutting Embossing Equipment & Supplies	11 11		(3,959	0	0%	0 0%	U	0%
Grain Inspection Supplies			(3,959		0%	0 0%	0	0%
Linoleum Layers Equipment & Supplies	11 11	4,918	(3,959	O C	0%	0 0%	0	0%
Lithographic Negatives & Plates	11	4,918		3,959	Ö	0%	0 0%	0	0%
Pole Line Equipment	11	4,918		3,959		0%	0 0%	0	0%
Sanitary Napkins	11	4,918	(3,959		0%	0 0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	% Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Sound Effect Records	11	4,918	(3,959	0	0%	0%	0	0 0% 0 0% 0 0% 0 0%
Teletypewriters & Systems	11		(3,959	0	0%	0%	0	0%
Table Suppliers	10	4,929		2,972	1	33%	2 67%	0	0%
Print Cutters Tobacco Machinery	10 10	4,929 4,929		3,476 1 3,476	1	100% 0%	0 0%	1	1 100%
Concrete Vibrators	10			3,959	0	0%	0 0%	0	0%
Counterfeit Money Detection Devices	10	4,929	(3,959	0	0%	0%	0	0 0%
Etching Equipment & Supplies	10 10	4,929	(3,959	0	0%	0 0%	0	0%
Geochemists	10	4,929		3,959	0	0%	0%	0	0%
Laces	10	4,929	(3,959	0	0%	0%	0	0%
Pipe & Boiler Covering Materials Punches	10 10	4,929 4,929	(3,959	0	0% 0%	0 0%	0	0 0%
Shortening	10	4,929		3,959	0	0%	0 0%	0	0 0 %
Sweeping Compounds	10 10	4,929	(3,959	0	0%	0%	0	0 0%
Encyclopedia & Book Sales by Mail	9	4,941		3,476	1	100%	0%	0	า 0%
Buoys - Marine	9	4,941	(3,959	0	0%	0%	0	0 0%
Coils - Fin	9	4,941		3,959	0	0%	0%	0	0%
Fuel - Marine	9	4,941		3,959	0	0%	0 0%	0	0 0%
Ice Substitutes Measuring Tapes & Rules	9	9 4,941 9 4,941		3,959	0	0% 0%	0 0% 0 0%	0	0 0%
Nuclear Reactor - Manufacturers	3	4,941		3,959	0	0%	0 0%	0	n 0%
Paper Cutting & Drilling Machines	9	4,941	(3,959	0	0%	0 0%	0	0%
Paper Mill Supplies	9	4,941	(3,959	0	0%	0%	0	0%
Pewterware	9	4,941		0] 3,959]	0	0%	0%	0	0 0%
Racquetball Court Construction	9	4,941		3,959	0	0%	0%	0	0%
Strainers - Wholesale & Manufacturers	9	4,941	(3,959	0	0%	0%	0	0 0% 0 0% 0 0%
Terrazzo Equipment & Supplies	9	4,941		3,959	0	0%	0%	0	0%
Washing Machines & Dryers - Wholesale & Manufacturers Microwave Ovens - Dealers	- 9	4,941		3,959	0	0% 0%	0 0%	0	0%
Snowmobile Tours	8	4,955 4,955		3,476 1 3,476	1	100%	0 0%	0	0 0% 0 0% 0 0% 0 0%
Bag Ties	8	4,955		3,959	0	0%	0 0%	0	0%
Christian Science Practitioners	8	4,955	(3,959	0	0%	0 0%	0	0%
Custom Synthesis	8	4,955	(3,959	0	0%	0%	0	0%
Doors - Vinyl	8	4,955	(3,959	0	0%	0%	0	0%
Drill Presses	8	4,955	(3,959	0	0%	0%	0	0%
Fuel Tax Service	8	4,955 4,955		3,959	0	0% 0%	0 0% 0 0%	0	0 0%
Monorail Systems Rectifiers - Electric	9	4,955		3,959	0	0%	0%	0	1 0%
Stencil Cutting Machines	8	4,955		3,959	0	0%	0 0%	0	0 0%
U-Catch Fishing	8	4,955	(3,959	0	0%	0 0%	0	0%
Assayers Supplies	7	4,967	(3,959	0	0%	0%	0	0%
Chewing Gum	7	4,967	(3,959	0	0%	0%	0	0%
Excelsion	7	4,967	(3,959	0	0%	0%	0	0%
Geographers		4,967		3,959	0	0% 0%	0 0% 0 0%	0	0%
Motor Home - Carpet & Upholstery Cleaning Neckwear - Wholesale & Manufacturers	- /	7 4,967 7 4,967		3,959	0	0%	0%	0	0 0%
Oil Well Fire Extinguishing		4,967		3,959	0	0%	0 0%	0	1 0%
Orchard Equipment & Supplies	 	4,967	(3,959	0	0%	0 0%	0	0 0% 0 0% 0 0%
Pennants	7	4,967	(0 3,959	0	0%	0%	0	0%
Solder	7	4,967	(3,959	0	0%	0%	0	0 0% 0 0% 0 0%
Data Brokers	6	4,977		2 3,185	1	50%	1 50%	0	0%
Drop Cloths	6	4,977 4,977	(3,959	0	0% 0%	0 0% 0 0%	0	0 0%
Gavels Malt & Hops		4,977		3,959 0 3,959	0	0%	0%	0	1 0%
Matches	6	4,977		3,959	0	0%	0 0%	0	0 0%
Metallizing Equipment	ě	4,977	(3,959	0	0%	0 0%	0	o% l
Places Of Interest	6	4,977	(3,959	0	0%	0%	0	0%
Sanitariums	6	4,977		0 3,959	0	0%	0%	0	0%
Tear Gas		4,977		3,959	0	0%	0 0%	0	0%
Livestock Appraisers	5	4,986		1 3,476 0 3,959	1	100% 0%	0 0% 0 0%	0	0 0%
Ad Word Sponsorship Fur Dressers & Dyers	3	4,986	(3,959	0	0%	0%	0	0.70
Motion Picture Research Service	5	4,986	(3,959	0	0%	0 0%	0	0 0%
Nailing Machinery	5	4,986		3,959	0	0%	0%	. 0	0 0%
Perforated Materials	5	4,986		3,959	0	0%	0%	0	0%
Reflectors	5	4,986		0 3,959	0	0%	0%	0	0%
Thermocouples	5	4,986	(3,959	0	0%	0%	0	0%
Towels - Industrial	5	4,986		3,959	0	0% 0%	0 0% 0 0%	0	0 0% 0 0% 0 0% 0 0%
Waterbeds - Supplies & Parts Bowling Lane Refinish & Renair	5	4,986		3,959	0	0%	0 0%	0	0 0%
Bowling Lane Refinish & Repair Brake Shoe Bonding & Exchanging	4		(3,959	0	0%	0 0%	n	0 0%
Bridge Instruction	4	4,996	(3,959	0	0%	0 0%	n	0%
Deodorizing Equipment	4	4,996		3,959	0	0%	0 0%	0	0%
Fishing Licenses	4	4,996		0 3,959	0	0%	0%	0	0%
Gold Stamping	4	4,996		3,959	0	0%	0%	0	0%
Governors	4			3,959	0	0%	0%	0	0 0% 0 0% 0 0% 0 0%
Gumming Service	4	4,996		3,959	0	0% 0%	0 0%	0	0%
Incinerators Incinerators - Supplies & Parts	4	4,996		3,959 0 3,959	0	0%	0 0%	0	0 0%
Magnetic Inspection Equipment	4	4,996	(3,959	0	0%	0 0%	0	0 0%
Oils - Animal & Fish	4	4,996	(3,959	0	0%	0 0%	0	0 0%
Paramedics	4	4,996		0 3,959	0	0%	0%	0	0%
Print Blocks	4	4,996		3,959	0	0%	0%	0	0 0%
Floats - Mechanical	3	5,010		1 3,476	1	100% 0%	0%	0	0 0%
Ammonia		5,010		3,959			0%		

Address of Asymptomic	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Authorse March Souther A South	Attorneys & Lawyers - Condominium Conversion	3	5.010	(3.959	0	0%	(0%	0	0%
Telleder, Annaches 1	Autographic Registers & Supplies	3	5,010		3,959	0	0%		0%	0	0%
Telleder, Annaches 1	Babbitt Metals	3	5,010	(3,959	0	0%	(0%	0	0%
District		3	5,010		3,959	0				0	o% 1
District		3		(0				0	J 0%
District		3				0		(0	0%
District	Cold Type Composition	3		(3,959	0		(0	0%
Section Sect	Couplings	3			3,959	0				0) 0%
Jack Alper Scotch 3 5000 0 2500 0 500 0 0 0 0 0 0] 3	5,010			0				0	0%
Linguage Covers 3 5,000 0 3,950 0 0 0 0 0 0 0 0 0		1			3,959	0				0	0%
Numbers		3			3,959	0				0	0%
Piper	Numbering Machines	3				0		- L		0	
Sept Demonstration Findering 3 5,00 0 3,500 0 0 0 0 0 0 0 0 0		1				0				0	
South Foundamin Contement - Researing 3 5,01 0 3,595 0 0 0 0 0 0 0 0 0		1				0				0	
Special Spec		1	5,010		3,939	0	0%		0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0	0 0%
Terrors Redex Stretons Marchines 3 5,010 0 3,099 0 0 0 0 0 0 0 0 0		1	5,010	(3,959	0				0	1 0%
Terrors Redex Stretons Marchines 3 5,010 0 3,099 0 0 0 0 0 0 0 0 0	Sugar Brokers & Wholesalers	1	5,010	(3,959	0				0	1 0%
Terrors Redex Stretons Marchines 3 5,010 0 3,099 0 0 0 0 0 0 0 0 0		1			3 959	0				0	1 0%
Terrors Redex Stretons Marchines 3 5,010 0 3,099 0 0 0 0 0 0 0 0 0		1	5,010	(3,555	n		1		n	0%
Tree Climbring Instruction 3 5,010 0 3,099 0 0 0 0 0 0 0 0 0	Tennis Racket Stringing Machines	l š			3,959	0		(0	0 0%
Agences - Industried 2 5,014 1 2,76 0 0 0 1 100% 0 0 0 0 0 0 0 0 0		3		(0		(0	0%
Printers - Celephane, Full 1 3,776 0 0 0 0 1 1 1000 0 0 0 0 1 1 1000 0 0 0 1 1 1000 0 0 0 1 1 1000 0 0 0 1 1 1000 0 0 1 1 1000 0 0 0 1 1 1 1000 0 0 1 1 1 1000 0 1 1 1 1000 0 1 1 1 1 1000 0 1 1 1 1 1000 0 1		7		1		0		1		0	0%
Seals - Claise		2		1		0		1		0	0%
Carbon Reper 2 5,034 0 3,559 0 0 0 0 0 0 0 0 0		1 5		i		0		i		0	0 0%
Card Access Control Systems 2 5,034 0 3,595 0 0 h 0 0 h 0 0 h 0 0 h 0 0		2		Ö		0		- i		0	0%
Con Warspers		2				0		(0	0%
Con Warspers		2	5,034	(3,959	0	0%	(0%	0	0%
Collegapile Tubes 2 5,034 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0		2	5,034	(3,959	0	0%	(0%	0	0%
Dought Machines & Supplies 2 5.034 0 3.959 0 0% 0 0% 0 0% 0 0% 0 0		2	5,034	(3,959	0	0%	(0%	0	0%
Dought Machines & Supplies 2 5.034 0 3.959 0 0% 0 0% 0 0% 0 0% 0 0		2		(0	0%	(0%	0	0%
Dought Machines & Supplies 2 5.034 0 3.959 0 0% 0 0% 0 0% 0 0% 0 0		2	5,034	(3,959	0	0%	(0%	0	0%
Folding Machines 2 5,034 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0	Doughnut Machines & Supplies	2	5,034	(3,959	0		(0	0%
Geologis Supplies 2 5,034 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0	Folding Machines	2	5,034	(3,959	0		(0	0%
Guards - Machine 2 5,034 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0	Fuses - Electric	2	5,034	(3,959	0	0%	(0%	0	0%
Lead Removater 2 5,034 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0	Geologists Supplies	2	5,034	(3,959	0		(0	0%
Leather Findings	Guards - Machine	2		(0				0	0%
Livestock Order Buyers 2 5,034 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0		2		(0				0	0%
Livestock Spraying		2	5,034	(3,959	0		(0	0%
Metals - Clad		2		(3,959	0				0	0%
Micrometers 2 5,034 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0		2	5,034	(3,959	0		(0	0%
Oil Hole Covers 2 5,034 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0		2				0				0	0%
Oils - Hydrogenated 2 5,034 0 3,959 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0%		2	5,034		3,959	0		(0) 0%
Pipe Joint Compounds		2	5,034		3,959	0				0	1 0%
Pipe Joint Compounds	Oils - Hydrogenated	2			3,959	0				0	0%
Slicing Machines 2 5,034 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0					3,959	0				0	0%
Slicing Machines 2 5,034 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0		2			3,959	0				0	0%
Anodes 1 5,061 0 3,959 0 0% 0 0% 0 0% 0 0% 0 0		2				0				0	1 0%
Cinders 1 5.061 0 3.959 0 0% 0 0% 0 0% 0 0% 0 0						0		(0	1 0%
Comparators 1 5,061 0 3,959 0 0% 0 0 0% 0 0 0% 0 0 0		l				0				0	0 0%
Dyers - Industrial 1 5,061 0 3,959 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0	Comparators	1	5,061		3,959	0		(0	0%
Fungicides 9 1 5,061 0 3,959 0 0 0% 0 0% 0 0% 0 0% 0 0 0%		l	5,061		3,959	<u>U</u>				<u>U</u>	0 0%
Handkerchiefs 9 1 5,061 0 3,959 0 0 0% 0 0% 0 0% 0		1			3,959	0				0	
Lanyards 1 5,061 0 3,959 0 0% 0 0 0% 0 0 </td <td></td> <td>1</td> <td>5,061</td> <td></td> <td>3,939</td> <td>0</td> <td></td> <td></td> <td></td> <td>0</td> <td>0%</td>		1	5,061		3,939	0				0	0%
Marijuana - Grower 1 5,061 0 3,959 0 0% 0 0% 0 0% Marijuana - Forducts 1 5,061 0 3,959 0 0% 0		1			3,959	<u> </u>				<u> </u>	0 0%
Marijuana - Products 1 5,061 0 3,959 0 0%		1	5,061		3,959	0		(0	0%
Pails 1 5,061 0 3,959 0 0% 0 0 0% 0 0 0% 0 0 0 0 0 0 0 0 0 0 0		1	5,001		3,535	0				0	0%
Pails 1 5,061 0 3,959 0 0% 0 0 0% 0 0 0% 0 0 0 0 0 0 0 0 0 0 0		1		(0		(0	0%
Pails 1 5,061 0 3,959 0 0% 0 0 0% 0 0 0% 0 0 0 0 0 0 0 0 0 0 0	Oils - Cutting	1									0%
Perfuming - Fabric, Paper 1 5,061 0 3,959 0 0% 0 0 0% 0 <	Pails	1		(3,939	0				0	0 0%
Punch Presses 1 5,061 0 3,959 0 0% 0 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0 0% 0 0% 0 0 0% 0 0 0% 0		1		(0		(0	0 0%
Rattan, Reeds & Willows 1 5,061 0 3,959 0 0% 0 0% 0 0% Rope Splicing 1 5,061 0 3,959 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0 0 0 0 0		1		1		n	0%	1		n	0%
Rope Splicing 1 5,061 0 3,959 0 0% 0 0% 0 0% Ship Registers 1 5,061 0 3,959 0 0% 0 0 0% 0 0 0% 0 0 0% 0 0 0 0 0 0 0 0 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0		1									0 0%
Ship Registers 1 5,061 0 3,959 0 0% 0 0 0% 0 0% 0 0 0% 0 0% 0 0 0% 0 0 0% 0		1	5,001	(3,939	0				0	0 0%
Steel & Brass Stamps 1 5,061 0 3,959 0 0% 0 0% 0 0% 0 0% Tin ware 1 5,061 0 3,959 0 0% 0 0% 0 <td< td=""><td></td><td>1</td><td></td><td>(</td><td></td><td>0</td><td></td><td>(</td><td></td><td>0</td><td>0 0%</td></td<>		1		(0		(0	0 0%
Tin ware 1 5,061 0 3,959 0 0% 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0		i			3,959	0		(0	0 0%
		1	5,061	(3 959	n		í		n	0%
	Umbrellas - Repairing	1	5,061	(3,959	n	0%	1	0%	n	0 0%