

US and Canada BBB
2015 Statistics
Sorted by Industry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Total	172,821,300		870,246		683,595	79%	168,587	19%	18,064	2%
Abrasives	3,418	2,311	4	2,849	3	75%	1	25%	0	0%
Absorbents	188	4,300	1	3,517	1	100%	0	0%	0	0%
Abstracters	2,865	2,430	3	3,043	2	67%	1	33%	0	0%
Access Control Systems	2,401	2,570	14	1,982	13	93%	1	7%	0	0%
Accident Reconstruction Service	2,993	2,407	12	2,092	2	17%	10	83%	0	0%
Accordions	178	4,326	1	3,517	0	0%	1	100%	0	0%
Accountants	151,041	215	180	572	124	69%	53	29%	3	2%
Accountants - Certified Public	280,474	110	144	672	96	67%	47	33%	1	1%
Accounting & Bookkeeping Machines	3,623	2,266	4	2,849	4	100%	0	0%	0	0%
Accounting - Forensic	1,132	3,195	0	3,995	0	0%	0	0%	0	0%
Accounting Services	67,995	428	82	926	41	50%	41	50%	0	0%
Accumulators	1,966	2,722	5	2,704	2	40%	3	60%	0	0%
Acid Proof Equipment & Materials	208	4,256	0	3,995	0	0%	0	0%	0	0%
Acids	225	4,226	0	3,995	0	0%	0	0%	0	0%
Acoustical Consultants	4,576	2,096	0	3,995	0	0%	0	0%	0	0%
Acoustical Materials	1,702	2,853	0	3,995	0	0%	0	0%	0	0%
Acting & Voice Over Training	2,743	2,471	3	3,043	2	67%	1	33%	0	0%
Actuaries	1,030	3,260	1	3,517	1	100%	0	0%	0	0%
Acupressure	734	3,527	0	3,995	0	0%	0	0%	0	0%
Acupuncturists	15,361	1,203	14	1,982	9	64%	5	36%	0	0%
Ad Word Sponsorship	16	4,945	0	3,995	0	0%	0	0%	0	0%
Addressing Machines & Supplies	67	4,678	2	3,245	0	0%	0	0%	2	100%
Addressing Plate Service	246	4,180	0	3,995	0	0%	0	0%	0	0%
Adhesives & Glues	2,679	2,493	12	2,092	10	83%	1	8%	1	8%
Adhesives & Gluing Equipment	289	4,091	1	3,517	1	100%	0	0%	0	0%
Adjusters	30,577	768	35	1,388	21	60%	14	40%	0	0%
Adjusters - Public	18,095	1,083	27	1,546	19	70%	8	30%	0	0%
Administrative Services	33,442	733	175	585	98	56%	4	2%	73	42%
Administrators - Class Action Settlement	5,275	1,967	14	1,982	10	71%	4	29%	0	0%
Adoption Services	30,211	778	21	1,725	14	67%	7	33%	0	0%
Adult & Continuing Education	40,094	638	84	919	58	69%	25	30%	1	1%
Adult Entertainment	50,588	550	159	634	80	50%	71	45%	8	5%
Adult Foster Care	1,043	3,250	2	3,245	0	0%	1	50%	1	50%
Adult Novelties	22,847	957	176	582	72	41%	93	53%	11	6%
Advance Fee Loan Brokers	118,282	259	533	269	25	5%	258	47%	258	48%
Advertising - Aerial	943	3,328	1	3,517	0	0%	1	100%	0	0%
Advertising - Checking Service	861	3,399	1	3,517	0	0%	0	0%	1	100%
Advertising - Direct Mail	82,271	371	360	355	288	80%	64	18%	8	2%
Advertising - Directory & Guide	99,628	310	1,955	91	1,405	72%	500	26%	50	3%
Advertising - Indoor	2,040	2,690	10	2,235	1	10%	9	90%	0	0%
Advertising - Internet	97,360	318	268	437	203	76%	61	23%	4	1%
Advertising - Mobile	30,380	774	318	384	303	95%	12	4%	3	1%
Advertising - Motion Picture	233	4,205	0	3,995	0	0%	0	0%	0	0%
Advertising - Newspaper	11,669	1,376	49	1,195	32	65%	14	29%	3	6%
Advertising - Outdoor	9,953	1,484	20	1,759	12	60%	7	35%	1	5%
Advertising - Periodical	9,630	1,507	161	630	149	93%	12	7%	0	0%
Advertising - Radio	6,714	1,775	26	1,579	23	88%	3	12%	0	0%
Advertising - Shoppers Guides	8,142	1,619	49	1,195	30	61%	19	39%	0	0%

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Advertising - Telephone	6,427	1,809	65	1,066	35	54%	28	43%	2	3%
Advertising - Television	11,199	1,396	20	1,759	10	50%	10	50%	0	0%
Advertising - Transit & Transportation	1,741	2,831	6	2,580	0	0%	6	100%	0	0%
Advertising - Vinyl Phone Book Covers	254	4,171	4	2,849	1	25%	3	75%	0	0%
Advertising Agencies & Counselors	205,091	156	412	323	272	66%	108	26%	32	8%
Advertising Specialties	168,343	188	704	210	446	63%	236	34%	22	3%
Aerial Applicators	676	3,577	6	2,580	0	0%	6	100%	0	0%
Aerial Lift - Repair & Maintenance	391	3,927	0	3,995	0	0%	0	0%	0	0%
Aerial Patrol & Inspection Service	228	4,218	1	3,517	1	100%	0	0%	0	0%
Aerosols	281	4,109	0	3,995	0	0%	0	0%	0	0%
Aerospace Industries	4,041	2,191	0	3,995	0	0%	0	0%	0	0%
Aerospace Research & Development	1,209	3,146	2	3,245	2	100%	0	0%	0	0%
Agates	24	4,893	0	3,995	0	0%	0	0%	0	0%
Agricultural Consultants	2,281	2,605	0	3,995	0	0%	0	0%	0	0%
Agricultural Services	14,179	1,244	20	1,759	13	65%	7	35%	0	0%
Agricultural Waste Management	1,064	3,233	11	2,157	3	27%	8	73%	0	0%
Aids Research & Clinics	2,125	2,656	1	3,517	1	100%	0	0%	0	0%
Air Ambulance Service	13,157	1,293	27	1,546	16	59%	11	41%	0	0%
Air Balancing	2,051	2,686	0	3,995	0	0%	0	0%	0	0%
Air Brushes	496	3,765	3	3,043	1	33%	1	33%	1	33%
Air Cargo & Package Express Service	8,949	1,553	54	1,151	17	31%	34	63%	3	6%
Air Compressors	1,593	2,921	7	2,477	4	57%	3	43%	0	0%
Air conditioning & Heating Contractors - Commercial	149,948	218	257	449	189	74%	65	25%	3	1%
Air conditioning & Heating Contractors - Residential	340,782	89	941	171	651	69%	273	29%	17	2%
Air Conditioning Contractors & Systems	1,357,568	21	2,532	68	2,089	83%	408	16%	35	1%
Air Conditioning Equipment - Room Units	5,109	1,998	10	2,235	8	80%	2	20%	0	0%
Air Conditioning Repair	77,326	387	184	563	115	63%	59	32%	10	5%
Air Conditioning Supplies & Parts	20,572	1,017	69	1,027	38	55%	29	42%	2	3%
Air Conditioning Systems - Cleaning	6,524	1,800	18	1,823	7	39%	11	61%	0	0%
Air Courier Service	1,681	2,868	5	2,704	2	40%	2	40%	1	20%
Air Curtains & Screens	139	4,434	0	3,995	0	0%	0	0%	0	0%
Air Duct Cleaning	121,355	254	441	307	236	54%	183	41%	22	5%
Air Duct Repair	695	3,559	0	3,995	0	0%	0	0%	0	0%
Air Duct Systems	720	3,541	2	3,245	1	50%	1	50%	0	0%
Air Flight Attendants	175	4,335	1	3,517	1	100%	0	0%	0	0%
Air Fragrances	2,855	2,434	11	2,157	9	82%	2	18%	0	0%
Air Motors	147	4,411	2	3,245	0	0%	2	100%	0	0%
Air Pollution Control	1,786	2,813	0	3,995	0	0%	0	0%	0	0%
Air Pollution Measuring Equipment & Service	283	4,104	0	3,995	0	0%	0	0%	0	0%
Air Pollution Measuring Service	406	3,908	0	3,995	0	0%	0	0%	0	0%
Air Purifying & Cleaning Systems & Equipment	84,555	363	170	599	125	74%	37	22%	8	5%
Air Quality Service	14,565	1,228	22	1,689	17	77%	2	9%	3	14%
Air Sealing	164	4,365	0	3,995	0	0%	0	0%	0	0%
Aircraft & Aircraft Equipment - Testing	851	3,410	2	3,245	0	0%	2	100%	0	0%
Aircraft Brokers	778	3,475	0	3,995	0	0%	0	0%	0	0%
Aircraft Charter, Rental & Lease	13,198	1,291	21	1,725	8	38%	12	57%	1	5%
Aircraft Cleaning	287	4,099	1	3,517	1	100%	0	0%	0	0%
Aircraft Dealers	4,590	2,095	13	2,039	9	69%	4	31%	0	0%
Aircraft Engines	1,961	2,723	0	3,995	0	0%	0	0%	0	0%
Aircraft Ferrying & Transporting Service	564	3,690	0	3,995	0	0%	0	0%	0	0%
Aircraft Fixed Based Operator	58	4,722	1	3,517	0	0%	1	100%	0	0%
Aircraft Ground Support & Service Equipment	664	3,588	1	3,517	1	100%	0	0%	0	0%
Aircraft Hangar Construction	203	4,272	1	3,517	0	0%	1	100%	0	0%

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Aircraft Instruments	809	3,454	2	3,245	1	50%	1	50%	0	0%
Aircraft Manufacturers	2,178	2,637	7	2,477	4	57%	3	43%	0	0%
Aircraft Parts & Supplies	12,315	1,339	26	1,579	11	42%	14	54%	1	4%
Aircraft Rebuilding	480	3,786	1	3,517	0	0%	1	100%	0	0%
Aircraft Salvage	206	4,262	0	3,995	0	0%	0	0%	0	0%
Aircraft Schools	3,849	2,229	7	2,477	6	86%	1	14%	0	0%
Aircraft Servicing & Maintenance	10,261	1,465	11	2,157	7	64%	4	36%	0	0%
Aircraft Storage	269	4,140	3	3,043	2	67%	0	0%	1	33%
Aircraft Upholsterers	264	4,154	2	3,245	0	0%	2	100%	0	0%
Airlines	70,244	417	6,891	18	4,929	72%	1,930	28%	32	0%
Airlines - Ticket Agencies	13,993	1,252	72	1,005	43	60%	27	38%	2	3%
Airlines - Training Schools	3,504	2,294	9	2,308	3	33%	4	44%	2	22%
Airport Designers	59	4,713	0	3,995	0	0%	0	0%	0	0%
Airport Equipment & Supplies	664	3,588	1	3,517	0	0%	1	100%	0	0%
Airport Parking Reservations	9,325	1,525	49	1,195	22	45%	27	55%	0	0%
Airport Transportation	18,825	1,059	175	585	142	81%	33	19%	0	0%
Airports	3,318	2,334	22	1,689	15	68%	7	32%	0	0%
Albums	769	3,486	13	2,039	7	54%	6	46%	0	0%
Alcoholism Info & Treatment Centers	22,777	965	34	1,407	25	74%	9	26%	0	0%
Alfalfa & Alfalfa Products	149	4,403	0	3,995	0	0%	0	0%	0	0%
All-Terrain Vehicles - ATVs	40,942	628	149	658	102	68%	45	30%	2	1%
Alloys	355	3,974	0	3,995	0	0%	0	0%	0	0%
Alterations - Clothing	34,522	716	116	755	69	59%	44	38%	3	3%
Alternative Medicine	12,558	1,324	28	1,527	21	75%	7	25%	0	0%
Alternators & Generators - Auto Repair	8,905	1,557	45	1,248	18	40%	27	60%	0	0%
Alternators & Generators - Retail	3,257	2,343	10	2,235	6	60%	4	40%	0	0%
Aluminum	6,323	1,815	11	2,157	7	64%	3	27%	1	9%
Aluminum Fabricators	22,752	968	49	1,195	29	59%	19	39%	1	2%
Aluminum Products	7,967	1,646	14	1,982	9	64%	5	36%	0	0%
Alzheimer Care, Information & Treatment	755	3,505	1	3,517	1	100%	0	0%	0	0%
Ambulance Service	43,991	605	255	453	190	75%	63	25%	2	1%
Ambulances & Hearses	693	3,560	0	3,995	0	0%	0	0%	0	0%
Ammunition	20,849	1,013	76	970	39	51%	36	47%	1	1%
Ammunition & Reload Equipment & Supplies	10,523	1,449	54	1,151	18	33%	35	65%	1	2%
Ammunition Reloading	1,601	2,914	3	3,043	0	0%	3	100%	0	0%
Amplifiers	2,333	2,587	28	1,527	5	18%	23	82%	0	0%
Amusement Devices	4,067	2,186	10	2,235	4	40%	5	50%	1	10%
Amusement Park Equipment	1,681	2,868	3	3,043	1	33%	2	67%	0	0%
Amusement Parks & Places	44,036	604	644	232	550	85%	90	14%	4	1%
Anchors - Expansion	112	4,514	1	3,517	1	100%	0	0%	0	0%
Anchors - Marine	465	3,804	1	3,517	1	100%	0	0%	0	0%
Animal & Wildlife Removal	13,873	1,259	30	1,487	13	43%	16	53%	1	3%
Animal Breeders	33,556	730	74	986	28	38%	35	47%	11	15%
Animal Brokers & Dealers - Zoo, Circus	3,938	2,212	6	2,580	3	50%	3	50%	0	0%
Animal Foods - Zoo, Circus	462	3,811	0	3,995	0	0%	0	0%	0	0%
Animal Health Products	21,673	996	36	1,373	26	72%	10	28%	0	0%
Animal Hospitals	66,694	437	475	297	411	87%	61	13%	3	1%
Animal Insemination - Artificial	10,656	1,444	10	2,235	5	50%	3	30%	2	20%
Animal Online Drug & Prescription Services	4,890	2,041	11	2,157	5	45%	6	55%	0	0%
Animal Registration & Identification	10,275	1,463	18	1,823	15	83%	3	17%	0	0%
Animal Rescue Relocation	22,436	973	56	1,130	32	57%	24	43%	0	0%
Animal Shelters	20,560	1,019	64	1,072	47	73%	16	25%	1	2%
Animal Supplies - Zoo, Circus	490	3,774	1	3,517	0	0%	1	100%	0	0%

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Animal Transporting - Zoo, Circus	1,428	3,020	5	2,704	5	100%	0	0%	0	0%
Animals - Nuisance Control - Trapping	24,768	892	130	707	103	79%	24	18%	3	2%
Animation Mechanics - Display, Sign	1,038	3,256	6	2,580	6	100%	0	0%	0	0%
Annuities	9,112	1,539	7	2,477	7	100%	0	0%	0	0%
Anodes	3	5,090	0	3,995	0	0%	0	0%	0	0%
Anodizing	127	4,467	1	3,517	0	0%	1	100%	0	0%
Answering Services	35,628	702	92	863	69	75%	23	25%	0	0%
Antennas	15,112	1,209	117	753	102	87%	15	13%	0	0%
Anti-Fogging Compounds	28	4,870	1	3,517	0	0%	1	100%	0	0%
Anti-Freeze Compounds	4	5,078	0	3,995	0	0%	0	0%	0	0%
Antique Asian Rugs	31	4,858	0	3,995	0	0%	0	0%	0	0%
Antique Oriental Rugs	377	3,951	1	3,517	1	100%	0	0%	0	0%
Antiques - Dealers	54,772	514	111	774	70	63%	36	32%	5	5%
Antiques - Repair & Restore	7,548	1,679	28	1,527	15	54%	13	46%	0	0%
Antiques - Reproductions	4,525	2,106	6	2,580	4	67%	2	33%	0	0%
Antlers, Hides & Mounts	153	4,390	2	3,245	0	0%	2	100%	0	0%
Apartment Finding & Rental Service	97,552	316	581	248	338	58%	226	39%	17	3%
Apartment Sharing Service	744	3,512	6	2,580	2	33%	3	50%	1	17%
Apartments	693,403	39	6,991	17	4,497	64%	2,383	34%	111	2%
Appliances - Installation	15,477	1,193	49	1,195	26	53%	22	45%	1	2%
Appliances - Major - Dealers	351,655	82	3,636	46	3,235	89%	364	10%	37	1%
Appliances - Major - Parts & Supplies	150,247	217	1,225	143	1,061	87%	140	11%	24	2%
Appliances - Major - Rent & Lease	14,794	1,218	92	863	64	70%	26	28%	2	2%
Appliances - Major - Service & Repair	399,329	73	2,001	85	1,170	58%	747	37%	84	4%
Appliances - Major - Wholesale & Manufacturers	27,786	820	1,860	97	1,837	99%	20	1%	3	0%
Appliances - Small - Dealers	49,824	560	264	444	142	54%	110	42%	12	5%
Appliances - Small - Service & Repair	123,904	251	662	223	324	49%	298	45%	40	6%
Appliances - Small - Supplies & Parts	25,866	869	84	919	71	85%	12	14%	1	1%
Appliances - Small - Wholesale & Manufacturers	15,533	1,191	201	526	180	90%	20	10%	1	0%
Appliances - Used	49,194	566	337	368	185	55%	146	43%	6	2%
Appointment Setting Service	4,194	2,168	22	1,689	21	95%	1	5%	0	0%
Appraisal - Jewelry	5,922	1,863	11	2,157	8	73%	3	27%	0	0%
Appraisal - Management	5,290	1,964	17	1,864	14	82%	3	18%	0	0%
Appraisers	42,453	615	72	1,005	41	57%	30	42%	1	1%
Appraisers - Antiques	4,719	2,068	4	2,849	4	100%	0	0%	0	0%
Apprenticeship Programs	571	3,685	0	3,995	0	0%	0	0%	0	0%
Aprons - Domestic & Fancy	72	4,651	2	3,245	2	100%	0	0%	0	0%
Aprons - Industrial	5	5,069	0	3,995	0	0%	0	0%	0	0%
Aquaculture	1,221	3,141	1	3,517	1	100%	0	0%	0	0%
Aquariums - Dealers	12,034	1,354	55	1,138	20	36%	34	62%	1	2%
Aquariums - Lease & Maintenance	1,191	3,153	4	2,849	4	100%	0	0%	0	0%
Aquariums - Public	686	3,569	18	1,823	12	67%	6	33%	0	0%
Aquariums - Wholesale & Manufacturers	1,418	3,025	8	2,388	6	75%	2	25%	0	0%
Aquatic Rescue Relocation	54	4,737	0	3,995	0	0%	0	0%	0	0%
Arbitration Services	4,347	2,134	14	1,982	3	21%	5	36%	6	43%
Arboretums	207	4,259	0	3,995	0	0%	0	0%	0	0%
Arborist	9,492	1,513	4	2,849	2	50%	1	25%	1	25%
Archaeologists	458	3,821	0	3,995	0	0%	0	0%	0	0%
Archery Equipment & Supplies	14,739	1,221	35	1,388	17	49%	17	49%	1	3%
Archery Instruction	492	3,768	0	3,995	0	0%	0	0%	0	0%
Archery Ranges	744	3,512	0	3,995	0	0%	0	0%	0	0%
Architects	86,949	357	74	986	33	45%	38	51%	3	4%
Architects Supplies	765	3,491	1	3,517	1	100%	0	0%	0	0%

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Architectural & Construction Specs	6,237	1,825	8	2,388	3	38%	5	63%	0	0%
Armatures - Service & Sales	735	3,523	1	3,517	0	0%	1	100%	0	0%
Armored Car Manufacturing	324	4,021	0	3,995	0	0%	0	0%	0	0%
Armored Car Service	5,206	1,974	3	3,043	1	33%	2	67%	0	0%
Armories	834	3,427	6	2,580	4	67%	2	33%	0	0%
Army & Navy Goods	5,295	1,960	30	1,487	17	57%	13	43%	0	0%
Aromatherapy & Essential Oils	10,920	1,421	35	1,388	32	91%	3	9%	0	0%
Art - Painted Oil Portraits	1,159	3,172	10	2,235	7	70%	1	10%	2	20%
Art Galleries, Dealers & Consultants	44,173	603	145	670	84	58%	58	40%	3	2%
Art Goods	16,496	1,148	142	677	88	62%	49	35%	5	4%
Art Identification & Registration	93	4,577	1	3,517	1	100%	0	0%	0	0%
Art Instruction & Schools	7,409	1,694	34	1,407	20	59%	5	15%	9	26%
Art Metal Work	6,199	1,829	54	1,151	9	17%	43	80%	2	4%
Art Organizations & Information	1,019	3,272	12	2,092	4	33%	8	67%	0	0%
Art Restoration & Conservation	2,774	2,462	12	2,092	11	92%	1	8%	0	0%
Art Supplies	16,220	1,157	63	1,076	29	46%	34	54%	0	0%
Artificial Breasts	300	4,063	0	3,995	0	0%	0	0%	0	0%
Artificial Eyes - Human	378	3,948	0	3,995	0	0%	0	0%	0	0%
Artificial Flowers & Plants - Manufacturer Supplies	3,730	2,249	1	3,517	0	0%	1	100%	0	0%
Artificial Flowers, Plants & Trees	2,020	2,697	6	2,580	1	17%	4	67%	1	17%
Artificial Fruits & Foods	355	3,974	4	2,849	3	75%	1	25%	0	0%
Artificial Limbs	1,154	3,173	11	2,157	9	82%	2	18%	0	0%
Artificial Rock Dog Caves	37	4,825	0	3,995	0	0%	0	0%	0	0%
Artificial Rock Scapes	108	4,535	0	3,995	0	0%	0	0%	0	0%
Artificial Turf	21,317	1,004	46	1,233	26	57%	18	39%	2	4%
Artist - Makeup	2,706	2,483	24	1,627	12	50%	12	50%	0	0%
Artist - Touch Up	20	4,921	0	3,995	0	0%	0	0%	0	0%
Artists - Commercial	3,162	2,365	25	1,608	3	12%	21	84%	1	4%
Artists - Fine Art	7,358	1,700	8	2,388	4	50%	4	50%	0	0%
Artists Agents	3,111	2,377	14	1,982	9	64%	5	36%	0	0%
Asbestos & Asbestos Products	177	4,329	0	3,995	0	0%	0	0%	0	0%
Asbestos Consulting & Testing	6,884	1,758	1	3,517	1	100%	0	0%	0	0%
Asbestos Removal Service	51,968	535	15	1,944	12	80%	2	13%	1	7%
Asphalt	126,238	247	318	384	124	39%	160	50%	34	11%
Asphalt Mixing Equipment	569	3,686	1	3,517	1	100%	0	0%	0	0%
Assayers	48	4,768	0	3,995	0	0%	0	0%	0	0%
Assayers Supplies	17	4,933	0	3,995	0	0%	0	0%	0	0%
Assembly & Fabricating Service	5,295	1,960	5	2,704	1	20%	4	80%	0	0%
Asset Evaluators	2,107	2,662	6	2,580	1	17%	5	83%	0	0%
Assisted Living & Adult Family Homes	17,504	1,104	50	1,185	26	52%	23	46%	1	2%
Assisted Living Centers & Adult Family Homes	78,311	384	43	1,275	31	72%	11	26%	1	2%
Association Management	64,964	447	243	461	211	87%	30	12%	2	1%
Associations	100,101	306	302	398	267	88%	31	10%	4	1%
Astrologers	4,857	2,048	2	3,245	0	0%	2	100%	0	0%
Astronomical Instruments	113	4,509	0	3,995	0	0%	0	0%	0	0%
Athletic Organizations	58,144	493	170	599	145	85%	25	15%	0	0%
Attorney Advertising	20,702	1,015	32	1,456	15	47%	17	53%	0	0%
Attorneys & Lawyers	1,790,077	12	1,964	89	1,324	67%	587	30%	53	3%
Attorneys & Lawyers - Family	44,288	600	47	1,222	26	55%	18	38%	3	6%
Attorneys & Lawyers - Business Law/Corporation/Partnership	17,815	1,093	9	2,308	5	56%	4	44%	0	0%
Attorneys & Lawyers - Environmental	243	4,185	0	3,995	0	0%	0	0%	0	0%
Attorneys & Lawyers - Immigration & Naturalization	23,362	939	22	1,689	16	73%	6	27%	0	0%
Attorneys & Lawyers - Mass Torts	652	3,605	0	3,995	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Attorneys & Lawyers - Traffic Law	7,969	1,645	14	1,982	6	43%	8	57%	0	0%
Attorneys & Lawyers - 3rd Party Workers Compensation Claims	307	4,045	1	3,517	1	100%	0	0%	0	0%
Attorneys & Lawyers - Adoption	1,254	3,124	0	3,995	0	0%	0	0%	0	0%
Attorneys & Lawyers - Agriculture	138	4,436	0	3,995	0	0%	0	0%	0	0%
Attorneys & Lawyers - Appellate	715	3,550	0	3,995	0	0%	0	0%	0	0%
Attorneys & Lawyers - Bankruptcy	92,250	333	171	595	126	74%	33	19%	12	7%
Attorneys & Lawyers - Bankruptcy & Taxes	31,957	753	37	1,352	20	54%	16	43%	1	3%
Attorneys & Lawyers - Child Advocacy	114	4,505	0	3,995	0	0%	0	0%	0	0%
Attorneys & Lawyers - Civil	8,052	1,631	7	2,477	6	86%	1	14%	0	0%
Attorneys & Lawyers - Collaborative Divorce	649	3,609	1	3,517	1	100%	0	0%	0	0%
Attorneys & Lawyers - Collections Law	69,473	421	279	425	220	79%	55	20%	4	1%
Attorneys & Lawyers - Condominium Conversion	2	5,105	0	3,995	0	0%	0	0%	0	0%
Attorneys & Lawyers - Construction Accidents	138	4,436	0	3,995	0	0%	0	0%	0	0%
Attorneys & Lawyers - Construction Defect	966	3,313	0	3,995	0	0%	0	0%	0	0%
Attorneys & Lawyers - Consumer Fraud	5,351	1,949	2	3,245	2	100%	0	0%	0	0%
Attorneys & Lawyers - Criminal	43,817	609	23	1,658	14	61%	9	39%	0	0%
Attorneys & Lawyers - Divorce	28,935	792	22	1,689	19	86%	3	14%	0	0%
Attorneys & Lawyers - DUI	6,557	1,793	3	3,043	1	33%	2	67%	0	0%
Attorneys & Lawyers - Elder Law	8,631	1,583	2	3,245	1	50%	1	50%	0	0%
Attorneys & Lawyers - Eminent Domain	91	4,586	0	3,995	0	0%	0	0%	0	0%
Attorneys & Lawyers - Employment & Workers Compensation	4,923	2,032	6	2,580	5	83%	1	17%	0	0%
Attorneys & Lawyers - Employment Litigation	4,802	2,058	2	3,245	1	50%	1	50%	0	0%
Attorneys & Lawyers - Entertainment & Sports Law	531	3,727	0	3,995	0	0%	0	0%	0	0%
Attorneys & Lawyers - Estate Planning	24,692	897	13	2,039	9	69%	2	15%	2	15%
Attorneys & Lawyers - Home Owners Associations	2,175	2,638	10	2,235	7	70%	3	30%	0	0%
Attorneys & Lawyers - Insurance Law	8,958	1,552	46	1,233	42	91%	4	9%	0	0%
Attorneys & Lawyers - Intellectual Property	1,297	3,095	0	3,995	0	0%	0	0%	0	0%
Attorneys & Lawyers - Juvenile	243	4,185	0	3,995	0	0%	0	0%	0	0%
Attorneys & Lawyers - Landlord/Tenant	1,977	2,712	2	3,245	1	50%	1	50%	0	0%
Attorneys & Lawyers - Legal Malpractice	659	3,597	6	2,580	2	33%	3	50%	1	17%
Attorneys & Lawyers - Lemon law	3,173	2,362	0	3,995	0	0%	0	0%	0	0%
Attorneys & Lawyers - Litigation	22,459	972	37	1,352	21	57%	8	22%	8	22%
Attorneys & Lawyers - Mediation & Arbitration	3,642	2,264	8	2,388	3	38%	3	38%	2	25%
Attorneys & Lawyers - Medical Malpractice	1,064	3,233	1	3,517	1	100%	0	0%	0	0%
Attorneys & Lawyers - Mesothelioma	636	3,621	0	3,995	0	0%	0	0%	0	0%
Attorneys & Lawyers - Nursing Home Neglect	7	5,035	0	3,995	0	0%	0	0%	0	0%
Attorneys & Lawyers - Patent	5,033	2,012	6	2,580	3	50%	3	50%	0	0%
Attorneys & Lawyers - Personal Injury & Property Damage	67,702	429	35	1,388	27	77%	8	23%	0	0%
Attorneys & Lawyers - Product Liability	1,357	3,059	0	3,995	0	0%	0	0%	0	0%
Attorneys & Lawyers - Real Estate	34,355	719	43	1,275	29	67%	14	33%	0	0%
Attorneys & Lawyers - Securities	150	4,400	0	3,995	0	0%	0	0%	0	0%
Attorneys & Lawyers - Social Security & Disability	13,280	1,286	7	2,477	7	100%	0	0%	0	0%
Attorneys & Lawyers - Tax	35,695	699	38	1,339	34	89%	4	11%	0	0%
Attorneys & Lawyers - Trademark	1,751	2,825	4	2,849	3	75%	1	25%	0	0%
Attorneys & Lawyers - Wills, Trust & Probate	10,999	1,415	5	2,704	2	40%	2	40%	1	20%
Attorneys & Lawyers - Workers Compensation	5,164	1,988	2	3,245	2	100%	0	0%	0	0%
Attorneys & Lawyers - Short Sale	9	5,003	0	3,995	0	0%	0	0%	0	0%
Attorneys Referral Service	45,383	592	72	1,005	49	68%	21	29%	2	3%
Attorneys Service Bureaus	5,871	1,867	6	2,580	5	83%	1	17%	0	0%
Auction Supplies	392	3,925	2	3,245	2	100%	0	0%	0	0%
Auctioneers	140,920	229	477	296	337	71%	137	29%	3	1%
Audio-Visual Consultants	13,798	1,262	15	1,944	11	73%	4	27%	0	0%
Audio-Visual Equipment - Dealers	91,715	336	707	209	531	75%	173	24%	3	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Audio-Visual Equipment - Rent & Lease	3,396	2,315	6	2,580	4	67%	1	17%	1	17%
Audio-Visual Equipment - Service & Repair	7,492	1,686	41	1,299	23	56%	16	39%	2	5%
Audio-Visual Equipment - Supplies & Parts	5,658	1,899	18	1,823	7	39%	11	61%	0	0%
Audio-Visual Equipment - Wholesale & Manufacturers	1,945	2,733	11	2,157	7	64%	4	36%	0	0%
Audio-Visual Production Services	14,689	1,225	24	1,627	4	17%	16	67%	4	17%
Audiologists	16,587	1,144	22	1,689	18	82%	4	18%	0	0%
Audiometers	127	4,467	0	3,995	0	0%	0	0%	0	0%
Auditory Training Equipment	491	3,770	1	3,517	1	100%	0	0%	0	0%
Auto & Truck Brokers	52,505	532	115	760	74	64%	37	32%	4	3%
Auto - Emissions Testing	1,076	3,223	7	2,477	6	86%	1	14%	0	0%
Auto - Fleet Maintenance	2,010	2,700	91	867	89	98%	2	2%	0	0%
Auto - Fleet Service	1,445	3,009	5	2,704	5	100%	0	0%	0	0%
Auto Accessories	52,582	530	347	361	167	48%	165	48%	15	4%
Auto Air Conditioning	12,098	1,351	40	1,310	18	45%	22	55%	0	0%
Auto Air Conditioning Equipment	4,524	2,107	20	1,759	17	85%	3	15%	0	0%
Auto Alarms & Security Systems	34,808	714	116	755	67	58%	47	41%	2	2%
Auto Appraisers	12,340	1,338	44	1,256	29	66%	15	34%	0	0%
Auto Auctions	56,178	509	182	567	93	51%	89	49%	0	0%
Auto Body Repair & Painting	1,133,634	28	2,410	71	1,575	65%	798	33%	37	2%
Auto Body Shop Equipment & Sup	18,868	1,055	66	1,054	32	48%	32	48%	2	3%
Auto Boosting Services	600	3,655	5	2,704	1	20%	4	80%	0	0%
Auto Bumpers, Guards & Grilles	7,276	1,707	13	2,039	9	69%	3	23%	1	8%
Auto Customizing	49,985	556	193	543	85	44%	99	51%	9	5%
Auto Dealers - Buying Co-Op	4,249	2,156	55	1,138	31	56%	24	44%	0	0%
Auto Dealers - Antique & Classic	62,571	463	120	737	86	72%	33	28%	1	1%
Auto Dealers - Custom Design & Replica	7,390	1,697	30	1,487	13	43%	17	57%	0	0%
Auto Dealers - Hybrid Vehicles	982	3,299	19	1,793	19	100%	0	0%	0	0%
Auto Dealers - New Cars	1,986,266	11	26,567	3	23,119	87%	3,345	13%	103	0%
Auto Dealers - Online	21,589	998	139	686	77	55%	59	42%	3	2%
Auto Dealers - Used Cars	3,345,437	3	16,805	6	12,490	74%	4,067	24%	248	1%
Auto Detailing	107,638	282	383	340	189	49%	184	48%	10	3%
Auto Diagnostic Service	10,620	1,446	33	1,429	22	67%	10	30%	1	3%
Auto Driving School	25,223	883	130	707	68	52%	56	43%	6	5%
Auto Electric Equipment	5,368	1,946	18	1,823	8	44%	10	56%	0	0%
Auto Electric Service	18,141	1,080	41	1,299	26	63%	14	34%	1	2%
Auto Floor Coverings	3,341	2,328	4	2,849	4	100%	0	0%	0	0%
Auto Hand & Foot Controls	1,161	3,169	0	3,995	0	0%	0	0%	0	0%
Auto Headlight Restoration	1,307	3,090	9	2,308	5	56%	3	33%	1	11%
Auto Inspection Stations	16,820	1,132	47	1,222	37	79%	7	15%	3	6%
Auto Listing Service	54,876	513	157	641	124	79%	33	21%	0	0%
Auto Lube & Oil - Mobile	12,955	1,302	172	592	99	58%	71	41%	2	1%
Auto Machine Shops	18,209	1,078	39	1,327	22	56%	17	44%	0	0%
Auto Manufacturers & Distributors	56,295	508	1,526	118	1,394	91%	127	8%	5	0%
Auto Manufacturers & Distributors - Specialty Body	936	3,335	15	1,944	15	100%	0	0%	0	0%
Auto Manufacturers Equipment & Supplies	4,222	2,162	10	2,235	4	40%	6	60%	0	0%
Auto Metal & Equipment - Distribution & Manufacturing	2,300	2,600	4	2,849	1	25%	3	75%	0	0%
Auto Paint - Mobile	3,358	2,324	17	1,864	7	41%	9	53%	1	6%
Auto Paintless Dent Repair	28,552	804	23	1,658	14	61%	8	35%	1	4%
Auto Parts & Supplies - Custom Wheels/Rims	27,682	823	94	849	60	64%	33	35%	1	1%
Auto Parts & Supplies - New	548,141	53	3,086	54	2,288	74%	766	25%	32	1%
Auto Parts & Supplies - Rebuilt	5,395	1,940	43	1,275	12	28%	31	72%	0	0%
Auto Parts & Supplies - Used	25,875	868	288	414	152	53%	133	46%	3	1%
Auto Parts & Supplies - Used & Rebuilt	88,647	347	396	334	234	59%	150	38%	12	3%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Auto Parts & Supplies - Wholesale & Manufacturers	47,107	584	218	495	111	51%	97	44%	10	5%
Auto Parts - Antique	1,969	2,719	6	2,580	6	100%	0	0%	0	0%
Auto Perform, Race & Sport Equipment	45,513	591	134	698	92	69%	41	31%	1	1%
Auto Race Cars	6,959	1,747	37	1,352	17	46%	12	32%	8	22%
Auto Radios & Stereos - Sales & Repair	27,695	822	175	585	110	63%	58	33%	7	4%
Auto Radios & Stereos - Wholesale & Manufacturers	1,748	2,828	4	2,849	2	50%	2	50%	0	0%
Auto Registration	5,465	1,931	38	1,339	32	84%	5	13%	1	3%
Auto Renting & Leasing	214,154	149	6,200	22	5,214	84%	960	15%	26	0%
Auto Repair & Service	2,411,356	7	9,653	10	6,248	65%	3,230	33%	175	2%
Auto Repair & Service - Airbags	1,370	3,051	8	2,388	5	63%	3	38%	0	0%
Auto Repair & Service - Diesel	23,156	947	66	1,054	43	65%	23	35%	0	0%
Auto Repair & Service - Equipment & Supplies	14,789	1,219	87	895	46	53%	40	46%	1	1%
Auto Repair - Maintenance	26,462	855	637	236	329	52%	294	46%	14	2%
Auto Repair - Mobile	60,530	475	224	487	117	52%	93	42%	14	6%
Auto Repair - Power Steering	185	4,309	0	3,995	0	0%	0	0%	0	0%
Auto Repair - Shocks	226	4,222	3	3,043	3	100%	0	0%	0	0%
Auto Repair - Steering & Suspension	665	3,587	8	2,388	6	75%	2	25%	0	0%
Auto Repair - Suspension	597	3,661	4	2,849	2	50%	2	50%	0	0%
Auto Repair - Tune-Up	2,009	2,701	20	1,759	5	25%	15	75%	0	0%
Auto Repair - Vintage	2,400	2,572	5	2,704	3	60%	2	40%	0	0%
Auto Repair - Windshield, Glass Shops	183,859	177	696	213	448	64%	236	34%	12	2%
Auto Repairing - Foreign	36,158	691	90	876	66	73%	24	27%	0	0%
Auto Restoration	32,138	749	79	951	44	56%	34	43%	1	1%
Auto Salvage Yards	31,435	759	91	867	54	59%	36	40%	1	1%
Auto Seat Covers, Tops & Upholstery	38,874	651	93	859	40	43%	47	51%	6	6%
Auto Service - Rust proofing Shops	11,682	1,375	36	1,373	29	81%	6	17%	1	3%
Auto Service - Sound Systems Sales & Service	26,518	853	143	674	106	74%	30	21%	7	5%
Auto Service - Specialty Parts	16,847	1,130	56	1,130	38	68%	18	32%	0	0%
Auto Service - Steam Cleaning	360	3,968	0	3,995	0	0%	0	0%	0	0%
Auto Service - Window Tinting	72,334	409	204	519	101	50%	97	48%	6	3%
Auto Service Contract Companies	158,863	204	702	211	549	78%	64	9%	89	13%
Auto Services	142,760	225	805	196	614	76%	178	22%	13	2%
Auto Services - Oil & Lube	19,999	1,026	377	344	326	86%	49	13%	2	1%
Auto Smog Inspection	6,377	1,811	43	1,275	31	72%	11	26%	1	2%
Auto Sunroofs	1,268	3,112	6	2,580	1	17%	5	83%	0	0%
Auto Transporters & Drive-Away Companies	384,006	78	720	207	405	56%	305	42%	10	1%
Auto Upholstery Cleaning	1,909	2,746	4	2,849	1	25%	3	75%	0	0%
Auto Warranty Plans	88,605	348	522	275	307	59%	197	38%	18	3%
Auto Warranty Processing Service	350,859	84	1,168	148	1,061	91%	76	7%	31	3%
Auto Warranty Service	82,081	373	313	390	292	93%	18	6%	3	1%
Auto Wrecking	35,587	703	233	471	139	60%	92	39%	2	1%
Autograph Dealers	5,378	1,945	19	1,793	6	32%	10	53%	3	16%
Autographic Registers & Supplies	20	4,921	0	3,995	0	0%	0	0%	0	0%
Automated Teller Machines	7,652	1,669	17	1,864	6	35%	9	53%	2	12%
Automation Consultants	2,140	2,651	2	3,245	0	0%	2	100%	0	0%
Automation Systems & Equipment	9,773	1,496	120	737	118	98%	2	2%	0	0%
Automobile Dealers - Imported Cars	19,621	1,032	159	634	116	73%	43	27%	0	0%
Automobile Pre-Paid Maintenance Plans	294	4,076	1	3,517	0	0%	1	100%	0	0%
Automobile Reconditioned Detailing	942	3,330	4	2,849	1	25%	3	75%	0	0%
Aviation Consultants	3,543	2,282	4	2,849	2	50%	2	50%	0	0%
Aviation Services	5,160	1,989	11	2,157	2	18%	9	82%	0	0%
Awards - Production & Engraving	6,538	1,798	14	1,982	11	79%	3	21%	0	0%
Awnings & Canopies	72,925	402	203	522	116	57%	85	42%	2	1%

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Axles	754	3,506	2	3,245	2	100%	0	0%	0	0%
Babbitt Metals	6	5,050	0	3,995	0	0%	0	0%	0	0%
Baby Accessories & Services	22,814	961	225	485	145	64%	76	34%	4	2%
Baby Accessories - Wholesale & Manufacturers	2,648	2,499	37	1,352	31	84%	5	14%	1	3%
Baby Car Seats, Carriages & Strollers	1,835	2,783	40	1,310	24	60%	15	38%	1	3%
Baby Carriages & Strollers	3,113	2,376	21	1,725	11	52%	10	48%	0	0%
Baby Foods	483	3,778	9	2,308	6	67%	3	33%	0	0%
Baby Formula Service	280	4,113	1	3,517	0	0%	1	100%	0	0%
Baby Shoe Preservation	111	4,518	1	3,517	0	0%	0	0%	1	100%
Baby Sitters	2,142	2,650	0	3,995	0	0%	0	0%	0	0%
Backflow Prevention Devices & Services	2,647	2,501	4	2,849	3	75%	1	25%	0	0%
Backflow Testing	3,900	2,219	2	3,245	2	100%	0	0%	0	0%
Bacteria Control Equipment	44	4,784	0	3,995	0	0%	0	0%	0	0%
Bacteriologists	1	5,117	0	3,995	0	0%	0	0%	0	0%
Badges	720	3,541	2	3,245	2	100%	0	0%	0	0%
Badges - Manufacturer Supplies	108	4,535	4	2,849	2	50%	2	50%	0	0%
Badminton Courts - Public	67	4,678	1	3,517	1	100%	0	0%	0	0%
Bag Making Machinery	101	4,553	5	2,704	2	40%	3	60%	0	0%
Bag Ties	20	4,921	0	3,995	0	0%	0	0%	0	0%
Bagels	1,024	3,267	13	2,039	5	38%	8	62%	0	0%
Bags - Burlap, Canvas & Cotton	1,891	2,756	8	2,388	6	75%	2	25%	0	0%
Bags - Paper	811	3,450	1	3,517	1	100%	0	0%	0	0%
Bags - Plastic	2,594	2,519	11	2,157	4	36%	7	64%	0	0%
Bail Bonds	50,027	555	146	666	76	52%	66	45%	4	3%
Bakers - Retail	49,028	568	282	422	156	55%	112	40%	14	5%
Bakers - Wholesale	5,618	1,908	8	2,388	7	88%	0	0%	1	13%
Bakers Equipment	1,225	3,138	2	3,245	1	50%	1	50%	0	0%
Bakers Equipment - Repair	149	4,403	2	3,245	0	0%	2	100%	0	0%
Bakers Supplies	1,328	3,079	9	2,308	4	44%	5	56%	0	0%
Balancing Equipment	33	4,849	0	3,995	0	0%	0	0%	0	0%
Balancing Service - Industrial	147	4,411	0	3,995	0	0%	0	0%	0	0%
Baling Equipment & Supplies	165	4,361	0	3,995	0	0%	0	0%	0	0%
Balloons - Manned	7,030	1,739	60	1,097	31	52%	28	47%	1	2%
Balloons - Novelty & Toy	5,004	2,017	11	2,157	6	55%	3	27%	2	18%
Ballroom Dance Instruction	1,514	2,968	9	2,308	7	78%	2	22%	0	0%
Ballrooms	2,732	2,473	9	2,308	4	44%	5	56%	0	0%
Balls - Glass	6	5,050	0	3,995	0	0%	0	0%	0	0%
Balls Steel, Bronze, Ceramic	130	4,462	0	3,995	0	0%	0	0%	0	0%
Bamboo & Bamboo Products	1,462	2,997	7	2,477	5	71%	2	29%	0	0%
Bank Equipment & Supplies	4,689	2,079	26	1,579	22	85%	4	15%	0	0%
Banking Services	35,949	695	1,677	105	1,637	98%	39	2%	1	0%
Bankruptcy Assistance & Services	10,959	1,417	17	1,864	7	41%	8	47%	2	12%
Bankruptcy Counseling - Federally Certified	1,697	2,855	1	3,517	1	100%	0	0%	0	0%
Banks	552,556	52	10,982	8	10,696	97%	272	2%	14	0%
Banquet Facilities	24,258	906	96	844	53	55%	40	42%	3	3%
Bar - Fixtures	215	4,245	5	2,704	1	20%	3	60%	1	20%
Bar Coding Service	10,157	1,473	49	1,195	8	16%	9	18%	32	65%
Bar Manufacturer	284	4,103	1	3,517	1	100%	0	0%	0	0%
Bar Supplies	1,113	3,206	1	3,517	1	100%	0	0%	0	0%
Barbecue	3,765	2,242	8	2,388	6	75%	2	25%	0	0%
Barbecue Equipment & Supplies	13,906	1,255	36	1,373	26	72%	9	25%	1	3%
Barber Schools	8,618	1,584	27	1,546	21	78%	5	19%	1	4%
Barbers	26,206	862	79	951	46	58%	30	38%	3	4%

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Barbers Equipment & Supplies	271	4,136	0	3,995	0	0%	0	0%	0	0%
Barge Lines	717	3,545	2	3,245	2	100%	0	0%	0	0%
Barn Equipment	1,345	3,065	2	3,245	1	50%	1	50%	0	0%
Barometers	16	4,945	0	3,995	0	0%	0	0%	0	0%
Barrels & Drums	1,351	3,061	4	2,849	1	25%	3	75%	0	0%
Barrels & Drums - Equipment & Supplies	307	4,045	6	2,580	4	67%	1	17%	1	17%
Barrels & Drums - Used	92	4,580	0	3,995	0	0%	0	0%	0	0%
Barricades	1,407	3,034	1	3,517	0	0%	1	100%	0	0%
Bars & Taverns	15,664	1,185	81	932	42	52%	39	48%	0	0%
Bartending Instruction	4,263	2,153	11	2,157	3	27%	8	73%	0	0%
Bartending Service	6,168	1,833	25	1,608	13	52%	12	48%	0	0%
Barter & Trade Exchanges	6,080	1,840	5	2,704	4	80%	1	20%	0	0%
Baseball Batting Ranges	1,544	2,950	5	2,704	2	40%	2	40%	1	20%
Baseball Cards & Sports Memorabilia	17,304	1,113	81	932	35	43%	46	57%	0	0%
Baseball Clubs	7,188	1,719	40	1,310	26	65%	13	33%	1	3%
Baseball Pitching Machines	128	4,465	0	3,995	0	0%	0	0%	0	0%
Basement - Contractors	22,104	984	41	1,299	24	59%	17	41%	0	0%
Basement - Finishing	10,820	1,427	23	1,658	16	70%	5	22%	2	9%
Basement - Remodeling	28,522	806	29	1,509	17	59%	12	41%	0	0%
Basement Waterproofing	51,835	537	69	1,027	59	86%	8	12%	2	3%
Basketball Clubs	2,767	2,464	15	1,944	7	47%	8	53%	0	0%
Baskets - Retail	1,041	3,253	0	3,995	0	0%	0	0%	0	0%
Baskets - Wholesale & Manufacturers	450	3,836	1	3,517	1	100%	0	0%	0	0%
Bat Removal	3,096	2,382	3	3,043	1	33%	2	67%	0	0%
Batching Equipment	34	4,841	0	3,995	0	0%	0	0%	0	0%
Bath Liners	1,623	2,905	9	2,308	4	44%	5	56%	0	0%
Bathing Beaches	5	5,069	0	3,995	0	0%	0	0%	0	0%
Bathroom Accessories	16,233	1,155	65	1,066	33	51%	28	43%	4	6%
Bathroom Remodeling	170,591	186	284	419	206	73%	65	23%	13	5%
Bathroom Remodeling - Walk-In Tubs	25,571	874	92	863	80	87%	11	12%	1	1%
Baths	15,071	1,211	20	1,759	18	90%	1	5%	1	5%
Baths - Equipment & Supplies	6,879	1,759	28	1,527	19	68%	7	25%	2	7%
Bathtub Refinishing	47,509	579	92	863	48	52%	38	41%	6	7%
Bathtubs & Sinks - Repair & Refinish	79,084	381	123	724	80	65%	40	33%	3	2%
Baton Twirling Instruction	153	4,390	0	3,995	0	0%	0	0%	0	0%
Batteries - Dry Cell - Wholesale & Manufacturers	5,062	2,006	8	2,388	6	75%	2	25%	0	0%
Batteries - Storage-Retail	10,285	1,461	69	1,027	59	86%	10	14%	0	0%
Batteries - Storage-Wholesale & Manufacturers	2,133	2,654	4	2,849	2	50%	2	50%	0	0%
Battery Charging Equipment	6,761	1,771	43	1,275	38	88%	5	12%	0	0%
Battery Repairing & Rebuilding	2,156	2,644	5	2,704	4	80%	1	20%	0	0%
Battery Supplies	32,027	752	149	658	97	65%	48	32%	4	3%
Beads	7,074	1,733	13	2,039	7	54%	4	31%	2	15%
Bearings	3,047	2,394	6	2,580	2	33%	4	67%	0	0%
Beauty Consultant	16,214	1,158	161	630	130	81%	29	18%	2	1%
Beauty Pageants	16,648	1,141	17	1,864	9	53%	8	47%	0	0%
Beauty Salons	227,046	136	1,414	128	845	60%	498	35%	71	5%
Beauty Schools	36,744	682	131	705	83	63%	35	27%	13	10%
Beauty Supplies & Equipment	152,569	209	1,429	125	923	65%	486	34%	20	1%
Beauty Supplies & Equipment Repair	1,071	3,227	6	2,580	1	17%	3	50%	2	33%
Bed & Breakfast	26,384	857	104	811	60	58%	40	38%	4	4%
Bed Bug Inspection Service	1,466	2,993	2	3,245	1	50%	1	50%	0	0%
Bed Bug Removal	17,992	1,085	87	895	57	66%	30	34%	0	0%
Bed Wetting Aids	6	5,050	0	3,995	0	0%	0	0%	0	0%

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Bedding	61,510	468	340	366	276	81%	49	14%	15	4%
Beds - Electric & Adjustable	7,033	1,736	50	1,185	47	94%	3	6%	0	0%
Beds - Renting	112	4,514	0	3,995	0	0%	0	0%	0	0%
Beds - Retail	37,467	672	368	352	347	94%	15	4%	6	2%
Beds - Wholesale & Manufacturers	4,246	2,157	7	2,477	7	100%	0	0%	0	0%
Bedspreads - Retail	1,868	2,765	22	1,689	2	9%	18	82%	2	9%
Bedspreads - Wholesale & Manufacturers	288	4,096	1	3,517	0	0%	1	100%	0	0%
Bee Removal	3,621	2,267	5	2,704	3	60%	2	40%	0	0%
Beekeepers	3,160	2,367	8	2,388	8	100%	0	0%	0	0%
Beekeepers Supplies	1,417	3,026	4	2,849	4	100%	0	0%	0	0%
Beer & Ale - Retail	2,336	2,584	13	2,039	8	62%	4	31%	1	8%
Beer & Ale - Wholesale	5,883	1,866	9	2,308	8	89%	1	11%	0	0%
Beer Coil Cleaning Equipment	14	4,963	0	3,995	0	0%	0	0%	0	0%
Beer Dispensing & Cleaning Equipment - Repair	286	4,101	0	3,995	0	0%	0	0%	0	0%
Beer Dispensing & Cooling Equipment	939	3,333	3	3,043	3	100%	0	0%	0	0%
Beer Home Brewing Equipment & Supplies	3,493	2,295	9	2,308	5	56%	4	44%	0	0%
Beer, Ale, Wine & Spirits Service	1,023	3,268	15	1,944	7	47%	8	53%	0	0%
Beetle Repellent	71	4,658	0	3,995	0	0%	0	0%	0	0%
Behavioral Education Services	6,919	1,755	14	1,982	11	79%	2	14%	1	7%
Bellows	240	4,193	0	3,995	0	0%	0	0%	0	0%
Belting & Supplies	1,047	3,246	1	3,517	1	100%	0	0%	0	0%
Benches & Work Tables	619	3,633	5	2,704	1	20%	4	80%	0	0%
Benches - Seating	598	3,658	6	2,580	6	100%	0	0%	0	0%
Benefit Insurance Software	562	3,696	3	3,043	1	33%	1	33%	1	33%
Better Business Bureaus	2,252	2,618	167	607	55	33%	15	9%	97	58%
Beverage Dispensers	1,724	2,838	3	3,043	1	33%	2	67%	0	0%
Beverages	16,814	1,133	51	1,174	39	76%	11	22%	1	2%
Beverages - Wholesale & Distribution	7,967	1,646	1	3,517	0	0%	1	100%	0	0%
Bibles	703	3,556	2	3,245	2	100%	0	0%	0	0%
Bicycle - Dealers	48,849	571	193	543	120	62%	69	36%	4	2%
Bicycle Racks & Security Systems	726	3,536	13	2,039	3	23%	7	54%	3	23%
Bicycles - Renting	996	3,287	20	1,759	15	75%	5	25%	0	0%
Bicycles - Repair	4,319	2,140	46	1,233	14	30%	28	61%	4	9%
Bicycles - Wholesale & Manufacturers	3,942	2,210	32	1,456	27	84%	5	16%	0	0%
Bid Report Service	936	3,335	1	3,517	1	100%	0	0%	0	0%
Bill Paying Service	37,350	673	215	501	212	99%	3	1%	0	0%
Billiard Equipment & Supplies	11,768	1,371	15	1,944	8	53%	6	40%	1	7%
Billiard Parlors	1,557	2,941	4	2,849	4	100%	0	0%	0	0%
Billiard Table Repair	378	3,948	2	3,245	1	50%	1	50%	0	0%
Billing Service	148,294	220	1,220	145	1,106	91%	106	9%	8	1%
Binders - Loose Leaf	152	4,393	1	3,517	0	0%	1	100%	0	0%
Bindings - Bias & Straight	61	4,701	0	3,995	0	0%	0	0%	0	0%
Bingo & Gaming Halls	2,225	2,621	4	2,849	2	50%	2	50%	0	0%
Binoculars	1,973	2,716	4	2,849	4	100%	0	0%	0	0%
Bins	1,678	2,872	4	2,849	3	75%	1	25%	0	0%
Bio - Chemicals	1,434	3,017	1	3,517	0	0%	0	0%	1	100%
Biofeedback Therapists	2,635	2,505	0	3,995	0	0%	0	0%	0	0%
Biological Products	1,844	2,779	3	3,043	3	100%	0	0%	0	0%
Biomedical Products - Research	6,195	1,830	5	2,704	1	20%	4	80%	0	0%
Bird & Wildlife Supply Shops	4,779	2,061	10	2,235	4	40%	6	60%	0	0%
Bird Barriers, Repellents & Controls	1,435	3,016	2	3,245	1	50%	1	50%	0	0%
Bird Feeders & Houses	2,304	2,599	8	2,388	4	50%	4	50%	0	0%
Birth Centers	1,570	2,933	11	2,157	7	64%	4	36%	0	0%

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Birth Control Information Centers	290	4,089	1	3,517	1	100%	0	0%	0	0%
Bistro	243	4,185	6	2,580	1	17%	4	67%	1	17%
Black Light Equipment & Supplies	40	4,808	0	3,995	0	0%	0	0%	0	0%
Blacksmiths	1,694	2,858	5	2,704	1	20%	4	80%	0	0%
Blankets	3,046	2,395	104	811	103	99%	1	1%	0	0%
Blasting Contractors	2,008	2,702	3	3,043	3	100%	0	0%	0	0%
Blasting Equipment & Supplies	625	3,629	1	3,517	1	100%	0	0%	0	0%
Bleachers & Grandstands	503	3,757	0	3,995	0	0%	0	0%	0	0%
Blinds	42,852	613	113	764	80	71%	32	28%	1	1%
Blinds - Cleaning	1,107	3,210	2	3,245	1	50%	1	50%	0	0%
Blood Banks & Centers	3,067	2,390	12	2,092	10	83%	2	17%	0	0%
Blowers & Blower Systems	967	3,312	0	3,995	0	0%	0	0%	0	0%
Blowers - Outdoor	196	4,283	1	3,517	0	0%	1	100%	0	0%
Blueprinting	2,340	2,583	2	3,245	0	0%	2	100%	0	0%
Blueprinting Equipment & Supplies	306	4,049	0	3,995	0	0%	0	0%	0	0%
Boarding - Horses	5,551	1,918	17	1,864	12	71%	5	29%	0	0%
Boarding Houses	2,681	2,491	4	2,849	1	25%	2	50%	1	25%
Boards Of Trade	34	4,841	1	3,517	0	0%	1	100%	0	0%
Boat - Charter	15,697	1,184	44	1,256	24	55%	19	43%	1	2%
Boat - Excursion	2,279	2,608	9	2,308	3	33%	6	67%	0	0%
Boat Builders	23,212	944	59	1,105	41	69%	18	31%	0	0%
Boat Cleaning	1,466	2,993	2	3,245	0	0%	1	50%	1	50%
Boat Club	1,522	2,964	6	2,580	2	33%	4	67%	0	0%
Boat Covers, Tops & Upholstery	8,715	1,572	35	1,388	19	54%	15	43%	1	3%
Boat Dealers	87,733	353	277	427	201	73%	72	26%	4	1%
Boat Equipment & Supplies	19,778	1,028	55	1,138	34	62%	19	35%	2	4%
Boat Launching	281	4,109	0	3,995	0	0%	0	0%	0	0%
Boat Launching Sites	309	4,041	0	3,995	0	0%	0	0%	0	0%
Boat Lifts	2,731	2,474	4	2,849	1	25%	3	75%	0	0%
Boat Renting & Leasing	8,715	1,572	53	1,161	26	49%	23	43%	4	8%
Boat Repair	59,132	484	156	645	82	53%	68	44%	6	4%
Boat Storage	4,029	2,192	10	2,235	4	40%	5	50%	1	10%
Boat Transporting	3,765	2,242	14	1,982	9	64%	4	29%	1	7%
Boat Yards	950	3,320	3	3,043	1	33%	2	67%	0	0%
Boating Instruction	1,133	3,193	3	3,043	2	67%	1	33%	0	0%
Boating Instruction - Canoe & Kayak	389	3,930	7	2,477	2	29%	5	71%	0	0%
Body Care Products	9,121	1,538	66	1,054	44	67%	17	26%	5	8%
Body Waxing Services	1,293	3,099	10	2,235	9	90%	1	10%	0	0%
Boilers - New & Used	4,978	2,020	13	2,039	9	69%	4	31%	0	0%
Boilers - Rental	57	4,726	0	3,995	0	0%	0	0%	0	0%
Boilers - Repair & Cleaning	6,374	1,812	10	2,235	5	50%	4	40%	1	10%
Boilers - Sales & Service	1,455	3,003	1	3,517	1	100%	0	0%	0	0%
Boilers - Supplies & Parts	740	3,519	5	2,704	3	60%	2	40%	0	0%
Bolts & Nuts	3,953	2,205	5	2,704	1	20%	4	80%	0	0%
Bonds - Surety & Fidelity	11,742	1,372	9	2,308	9	100%	0	0%	0	0%
Book, Compact Disc, & DVD Clubs	13,367	1,281	197	531	132	67%	63	32%	2	1%
Bookbinders	3,374	2,319	5	2,704	2	40%	3	60%	0	0%
Bookbinders Equipment & Supplies	520	3,739	5	2,704	2	40%	3	60%	0	0%
Bookcases	195	4,285	0	3,995	0	0%	0	0%	0	0%
Bookkeeping Service	103,060	293	103	816	66	64%	34	33%	3	3%
Books - New	81,179	375	759	202	527	69%	214	28%	18	2%
Books - Textbooks New & Used	90,269	342	608	245	543	89%	64	11%	1	0%
Books - Used & Rare	14,697	1,223	49	1,195	34	69%	15	31%	0	0%

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Books - Wholesale	9,048	1,544	35	1,388	25	71%	10	29%	0	0%
Booths - Toll, Parking	21,136	1,007	558	259	428	77%	130	23%	0	0%
Boots	9,912	1,493	58	1,112	37	64%	21	36%	0	0%
Bottle Caps & Seals	22	4,907	0	3,995	0	0%	0	0%	0	0%
Bottle Return Depot	2,154	2,645	3	3,043	0	0%	3	100%	0	0%
Bottlers Equipment & Supplies	2,096	2,666	3	3,043	2	67%	1	33%	0	0%
Bottles - Used	240	4,193	0	3,995	0	0%	0	0%	0	0%
Bottles - Wholesale & Manufacturers	3,864	2,226	10	2,235	4	40%	6	60%	0	0%
Bounce Houses	6,339	1,813	38	1,339	9	24%	27	71%	2	5%
Boutique - Battling Cancer Related Products	782	3,470	2	3,245	2	100%	0	0%	0	0%
Boutique Items - Wholesale & Manufacturers	2,726	2,476	26	1,579	13	50%	13	50%	0	0%
Boutiques	50,728	549	376	345	200	53%	156	41%	20	5%
Bowling	9,411	1,519	66	1,054	48	73%	17	26%	1	2%
Bowling Clothes & Accessories	913	3,359	5	2,704	1	20%	4	80%	0	0%
Bowling Instruction	51	4,754	0	3,995	0	0%	0	0%	0	0%
Bowling Lane Equipment & Supplies	376	3,952	2	3,245	0	0%	2	100%	0	0%
Bowling Lane Refinish & Repair	86	4,606	0	3,995	0	0%	0	0%	0	0%
Box Lunches	66	4,682	1	3,517	1	100%	0	0%	0	0%
Box Manufacturers Equipment & Supplies	1,577	2,930	1	3,517	1	100%	0	0%	0	0%
Box Openers	38	4,821	0	3,995	0	0%	0	0%	0	0%
Boxes - Corrugated & Fiber	5,147	1,992	0	3,995	0	0%	0	0%	0	0%
Boxes - Metal	72	4,651	0	3,995	0	0%	0	0%	0	0%
Boxes - Paper	1,111	3,208	0	3,995	0	0%	0	0%	0	0%
Boxes - Plastic & Transparent	331	4,013	2	3,245	2	100%	0	0%	0	0%
Boxes - Specialty & Fancy	776	3,477	2	3,245	1	50%	1	50%	0	0%
Boxes - Used	55	4,731	0	3,995	0	0%	0	0%	0	0%
Boxes - Wire Bound	24	4,893	0	3,995	0	0%	0	0%	0	0%
Boxes - Wooden	718	3,543	0	3,995	0	0%	0	0%	0	0%
Boxing Gym	6,272	1,822	68	1,041	39	57%	26	38%	3	4%
Boy & Girl Organizations - Supplies	64	4,687	1	3,517	1	100%	0	0%	0	0%
Boys Clothing & Furnishings - Retail	14,610	1,226	89	884	41	46%	48	54%	0	0%
Boys Clothing & Furnishings - Wholesale & Manufacturers	267	4,144	1	3,517	1	100%	0	0%	0	0%
Braids	7,244	1,713	40	1,310	15	38%	24	60%	1	3%
Braille Supplies	497	3,764	7	2,477	5	71%	2	29%	0	0%
Brake Fluids	11	4,992	0	3,995	0	0%	0	0%	0	0%
Brake Service	48,731	572	468	300	372	79%	94	20%	2	0%
Brake Service Equipment	1,670	2,874	6	2,580	3	50%	2	33%	1	17%
Brake Shoe Bonding & Exchanging	15	4,952	0	3,995	0	0%	0	0%	0	0%
Brakes - Lining - Manufacturers & Distributors	177	4,329	1	3,517	0	0%	1	100%	0	0%
Brakes - Manufacturers & Distributors	1,102	3,212	7	2,477	2	29%	5	71%	0	0%
Brand Development	8,414	1,602	18	1,823	12	67%	6	33%	0	0%
Branding Equipment	140	4,432	0	3,995	0	0%	0	0%	0	0%
Bras	3,609	2,270	4	2,849	3	75%	1	25%	0	0%
Brass	574	3,683	5	2,704	1	20%	4	80%	0	0%
Brass Fabricators	63	4,692	0	3,995	0	0%	0	0%	0	0%
Brass Products	579	3,676	3	3,043	1	33%	2	67%	0	0%
Brazing	53	4,743	0	3,995	0	0%	0	0%	0	0%
Breakfast Nooks & Booths	24	4,893	0	3,995	0	0%	0	0%	0	0%
Breastfeeding Supplies & Information	2,518	2,538	24	1,627	23	96%	1	4%	0	0%
Brew Pub	601	3,654	4	2,849	3	75%	1	25%	0	0%
Brewers	3,535	2,285	15	1,944	7	47%	7	47%	1	7%
Brewers Equipment & Supplies	761	3,495	0	3,995	0	0%	0	0%	0	0%
Brick - Clay - Common & Face	5,209	1,973	4	2,849	4	100%	0	0%	0	0%

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Brick - Concrete, Pumice	12,537	1,327	26	1,579	13	50%	13	50%	0	0%
Brick - Fire	395	3,921	0	3,995	0	0%	0	0%	0	0%
Brick - Used	72	4,651	0	3,995	0	0%	0	0%	0	0%
Brick Preservatives	529	3,729	0	3,995	0	0%	0	0%	0	0%
Bridal & Millinery Supplies	1,233	3,132	10	2,235	6	60%	4	40%	0	0%
Bridal Gown Preservation	274	4,123	1	3,517	1	100%	0	0%	0	0%
Bridal Registries	1,288	3,102	4	2,849	2	50%	2	50%	0	0%
Bridal Shops	63,453	458	568	256	367	65%	166	29%	35	6%
Bridal Supplies - Wholesale & Manufacturing	680	3,575	4	2,849	1	25%	3	75%	0	0%
Bridge Builders	2,382	2,576	0	3,995	0	0%	0	0%	0	0%
Bridge Clubs	273	4,128	0	3,995	0	0%	0	0%	0	0%
Bridge Instruction	3	5,090	0	3,995	0	0%	0	0%	0	0%
Bridge Operators	693	3,560	15	1,944	15	100%	0	0%	0	0%
Broaching	18	4,928	0	3,995	0	0%	0	0%	0	0%
Bronze	947	3,324	1	3,517	1	100%	0	0%	0	0%
Bronze Powders & Liquids	7	5,035	0	3,995	0	0%	0	0%	0	0%
Bronze Tablets	36	4,830	0	3,995	0	0%	0	0%	0	0%
Bronzing	1,153	3,174	2	3,245	2	100%	0	0%	0	0%
Broom Manufacturers Equipment & Supplies	117	4,498	2	3,245	2	100%	0	0%	0	0%
Brooms	98	4,563	0	3,995	0	0%	0	0%	0	0%
Brush Control	269	4,140	0	3,995	0	0%	0	0%	0	0%
Brush Hogging	42	4,799	0	3,995	0	0%	0	0%	0	0%
Brush Manufacturers Equipment & Supplies	119	4,491	0	3,995	0	0%	0	0%	0	0%
Brushes	449	3,839	1	3,517	0	0%	1	100%	0	0%
Buckets - Digging & Hoisting	189	4,298	0	3,995	0	0%	0	0%	0	0%
Buckles	462	3,811	3	3,043	0	0%	3	100%	0	0%
Buffing & Polishing Equipment & Supplies	747	3,510	13	2,039	3	23%	10	77%	0	0%
Building & Development Permits	1,141	3,185	1	3,517	0	0%	1	100%	0	0%
Building Cleaning - Exterior	6,790	1,769	6	2,580	3	50%	3	50%	0	0%
Building Construction Consultants	56,343	506	85	913	37	44%	44	52%	4	5%
Building Contractors	578,033	47	694	216	382	55%	284	41%	28	4%
Building Envelope Restoration	1,350	3,062	2	3,245	1	50%	1	50%	0	0%
Building Inspection	39,655	643	55	1,138	35	64%	20	36%	0	0%
Building Inspection - Commercial	1,580	2,928	1	3,517	1	100%	0	0%	0	0%
Building Materials	210,171	153	2,614	64	2,504	96%	98	4%	12	0%
Building Materials - Reclaimed & Recycled	1,468	2,991	5	2,704	3	60%	2	40%	0	0%
Building Restoration & Preservation	45,009	598	76	970	39	51%	32	42%	5	7%
Buildings - Concrete	7,893	1,652	15	1,944	4	27%	8	53%	3	20%
Buildings - Metal	83,513	368	159	634	125	79%	33	21%	1	1%
Buildings - Pole & Post Frame	38,718	652	60	1,097	37	62%	23	38%	0	0%
Buildings - Portable	36,193	689	78	958	61	78%	17	22%	0	0%
Buildings - Pre - Cut, Prefab & Modular - Dealers	64,468	453	106	805	77	73%	28	26%	1	1%
Bull Riding	73	4,646	0	3,995	0	0%	0	0%	0	0%
Bulldozers	1,517	2,967	0	3,995	0	0%	0	0%	0	0%
Bullet-Resistant Equipment	1,411	3,029	10	2,235	2	20%	8	80%	0	0%
Bulletin & Directory Boards	3,510	2,289	60	1,097	57	95%	2	3%	1	2%
Bullion Coin Dealers	49,753	561	72	1,005	63	88%	9	13%	0	0%
Buoys - Marine	14	4,963	0	3,995	0	0%	0	0%	0	0%
Burglar Alarm Systems - Dealers, Monitoring & Service	560,537	50	5,232	26	4,994	95%	206	4%	32	1%
Burial Advisory Service	1,686	2,863	5	2,704	2	40%	1	20%	2	40%
Burial Vaults	1,472	2,986	4	2,849	4	100%	0	0%	0	0%
Burlap	9	5,003	0	3,995	0	0%	0	0%	0	0%
Bus - Sales & Rental	1,347	3,063	14	1,982	5	36%	8	57%	1	7%

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Bus Lines	26,768	844	893	182	597	67%	290	32%	6	1%
Bus Lines Ticket Agencies	1,799	2,804	16	1,911	14	88%	2	13%	0	0%
Buses - Bodies	68	4,675	1	3,517	0	0%	1	100%	0	0%
Buses - Charter & Rental	48,872	570	169	603	93	55%	72	43%	4	2%
Buses - Distributors & Manufacturers	335	4,011	0	3,995	0	0%	0	0%	0	0%
Buses - Parts & Supplies	169	4,356	0	3,995	0	0%	0	0%	0	0%
Buses - Repair & Service	868	3,395	0	3,995	0	0%	0	0%	0	0%
Buses - Used	763	3,493	4	2,849	4	100%	0	0%	0	0%
Bushings	95	4,573	0	3,995	0	0%	0	0%	0	0%
Business & Trade Organizations	37,900	664	126	716	86	68%	36	29%	4	3%
Business Brokers	37,796	665	37	1,352	15	41%	22	59%	0	0%
Business Consultants	355,494	80	482	294	307	64%	159	33%	16	3%
Business Credit Builder	30,212	777	15	1,944	9	60%	6	40%	0	0%
Business Forms & Systems	54,713	515	131	705	80	61%	50	38%	1	1%
Business Opportunity Companies	216,457	145	315	387	224	71%	69	22%	22	7%
Business Plan Preparation	4,318	2,141	10	2,235	4	40%	4	40%	2	20%
Business Processing Optimization	11,905	1,361	575	253	573	100%	2	0%	0	0%
Business Promotions - General	38,220	659	189	554	146	77%	36	19%	7	4%
Business Services - General	252,722	122	900	180	489	54%	341	38%	70	8%
Butchering	7,453	1,688	12	2,092	9	75%	2	17%	1	8%
Butchers Equipment & Supplies	999	3,284	0	3,995	0	0%	0	0%	0	0%
Butter	133	4,453	0	3,995	0	0%	0	0%	0	0%
Buttons - Advertising	2,068	2,678	2	3,245	2	100%	0	0%	0	0%
Buttons - Clothing	164	4,365	0	3,995	0	0%	0	0%	0	0%
Buttons - Manufacturers Equipment & Supplies	432	3,863	1	3,517	1	100%	0	0%	0	0%
Buying Clubs & Group Purchasing Service	50,806	548	363	354	309	85%	38	10%	16	4%
Cabanas - Beach & Pool	401	3,915	2	3,245	0	0%	2	100%	0	0%
Cabin, Cottage & Chalet - Rentals	29,543	784	197	531	158	80%	33	17%	6	3%
Cabinet Doors	1,234	3,131	9	2,308	1	11%	8	89%	0	0%
Cabinet Equipment & Supplies	13,310	1,284	33	1,429	9	27%	24	73%	0	0%
Cabinet Hardware	2,539	2,533	1	3,517	0	0%	1	100%	0	0%
Cabinet Maker	17,352	1,109	39	1,327	18	46%	17	44%	4	10%
Cabinet Manufacturer	97,971	313	119	742	81	68%	36	30%	2	2%
Cabinet Organizers	1,231	3,135	5	2,704	0	0%	5	100%	0	0%
Cabinet Refacing	7,531	1,681	10	2,235	7	70%	3	30%	0	0%
Cabinet Refinishers	15,802	1,176	17	1,864	5	29%	11	65%	1	6%
Cabinets	157,243	205	387	338	202	52%	172	44%	13	3%
Cable & Wire Harness Assembly	471	3,801	2	3,245	2	100%	0	0%	0	0%
Cable Networking	4,896	2,039	17	1,864	12	71%	4	24%	1	6%
Cable Splicing	2,266	2,612	0	3,995	0	0%	0	0%	0	0%
Cable TV, Internet & Telephone Installation Service	75,940	393	995	165	863	87%	112	11%	20	2%
Cabs - Tractor, Truck	983	3,298	5	2,704	2	40%	3	60%	0	0%
Caissons - Structural	53	4,743	0	3,995	0	0%	0	0%	0	0%
Cake Decorating Equipment & Supplies	3,039	2,399	10	2,235	3	30%	7	70%	0	0%
Calculating Service	91	4,586	0	3,995	0	0%	0	0%	0	0%
Calculators, Adding Machines & Supplies	454	3,829	8	2,388	4	50%	4	50%	0	0%
Calendars	17,697	1,099	181	568	161	89%	20	11%	0	0%
California -- Advance Fee Residential Loan Modification/Mortgage Loan Forbearance Services	8,193	1,613	80	942	5	6%	69	86%	6	8%
Call Centers	68,237	426	44	1,256	33	75%	10	23%	1	2%
Calligraphers	382	3,941	1	3,517	1	100%	0	0%	0	0%
Campers - Dealers	17,420	1,106	67	1,049	57	85%	10	15%	0	0%
Campers - Rent & Lease	1,634	2,894	4	2,849	2	50%	2	50%	0	0%

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Campers - Service & Repair	3,260	2,341	19	1,793	12	63%	6	32%	1	5%
Campers - Supplies & Parts	868	3,395	4	2,849	3	75%	1	25%	0	0%
Campers - Wholesale & Manufacturers	51,729	538	181	568	175	97%	5	3%	1	1%
Campgrounds & RV Parks	60,335	477	285	417	209	73%	73	26%	3	1%
Camping Equipment	8,677	1,577	40	1,310	26	65%	14	35%	0	0%
Camping Equipment - Renting	135	4,448	2	3,245	1	50%	1	50%	0	0%
Camps	25,340	879	125	721	53	42%	71	57%	1	1%
Cams - Grinding & Cutting	35	4,835	1	3,517	0	0%	1	100%	0	0%
Candle Making Supplies	1,889	2,757	3	3,043	2	67%	1	33%	0	0%
Candles - Retail	22,071	986	167	607	146	87%	18	11%	3	2%
Candles - Wholesale & Manufacturers	27,647	825	73	1,000	65	89%	8	11%	0	0%
Candles - Wickless	644	3,615	0	3,995	0	0%	0	0%	0	0%
Candy & Confectionery - Retail	15,328	1,204	61	1,089	40	66%	19	31%	2	3%
Candy & Confectionery - Wholesale & Manufacturers	8,813	1,563	26	1,579	18	69%	8	31%	0	0%
Candy & Confectionery Brokers	517	3,744	0	3,995	0	0%	0	0%	0	0%
Candy & Confectionery Manufacturer Equip & Supplies	714	3,551	3	3,043	1	33%	2	67%	0	0%
Candy & Confectionery Manufacturers Supplies	426	3,875	0	3,995	0	0%	0	0%	0	0%
Canes	3,331	2,330	5	2,704	5	100%	0	0%	0	0%
Caning	133	4,453	0	3,995	0	0%	0	0%	0	0%
Caning Supplies	119	4,491	1	3,517	0	0%	1	100%	0	0%
Canners	44	4,784	0	3,995	0	0%	0	0%	0	0%
Canners Equipment & Supplies	137	4,440	1	3,517	0	0%	0	0%	1	100%
Canoe Rental & Trips	813	3,446	4	2,849	1	25%	3	75%	0	0%
Cans	219	4,240	5	2,704	1	20%	4	80%	0	0%
Cans Manufacturers Machinery	58	4,722	0	3,995	0	0%	0	0%	0	0%
Canvas - Wholesale & Manufacturers	1,340	3,069	6	2,580	3	50%	3	50%	0	0%
Canvas Goods	5,752	1,883	22	1,689	17	77%	5	23%	0	0%
Capacitors	94	4,576	0	3,995	0	0%	0	0%	0	0%
Caps & Gowns	2,169	2,640	7	2,477	5	71%	2	29%	0	0%
Caps - Wholesale & Manufacturers	61	4,701	0	3,995	0	0%	0	0%	0	0%
Car Buying Service	15,443	1,195	43	1,275	34	79%	8	19%	1	2%
Car Loading & Unloading	667	3,585	0	3,995	0	0%	0	0%	0	0%
Car Pool Information	136	4,446	1	3,517	0	0%	0	0%	1	100%
Car Service	23,697	930	314	388	266	85%	48	15%	0	0%
Car Wash & Polish	116,017	263	1,663	107	1,017	61%	578	35%	68	4%
Car Wash & Polish Equipment & Supplies	4,115	2,179	17	1,864	11	65%	5	29%	1	6%
Carbide	80	4,623	0	3,995	0	0%	0	0%	0	0%
Carbide Metals & Products	282	4,106	0	3,995	0	0%	0	0%	0	0%
Carbon - Activated	245	4,183	0	3,995	0	0%	0	0%	0	0%
Carbon Monoxide Detecting	123	4,478	8	2,388	6	75%	2	25%	0	0%
Carbon Products	646	3,612	0	3,995	0	0%	0	0%	0	0%
Carbonic Gas	342	3,996	2	3,245	0	0%	2	100%	0	0%
Carburetors	3,913	2,215	4	2,849	4	100%	0	0%	0	0%
Card Access Control Systems	15	4,952	0	3,995	0	0%	0	0%	0	0%
Cardboard	43	4,789	0	3,995	0	0%	0	0%	0	0%
Cardio-phlebotomy Training & Certification	82	4,614	0	3,995	0	0%	0	0%	0	0%
Career & Outplacement Counseling	37,549	669	28	1,527	23	82%	5	18%	0	0%
Caregivers Resources	2,224	2,622	4	2,849	2	50%	2	50%	0	0%
Cargo & Freight Containers	15,642	1,186	85	913	32	38%	52	61%	1	1%
Cargo Stabilizing Devices	170	4,353	0	3,995	0	0%	0	0%	0	0%
Carnival Supplies	111	4,518	0	3,995	0	0%	0	0%	0	0%
Carnivals	917	3,354	4	2,849	3	75%	1	25%	0	0%
Carpenters	108,732	280	170	599	68	40%	96	56%	6	4%

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Carpet & Rug Binding	328	4,017	1	3,517	0	0%	0	0%	1	100%
Carpet & Rug Binding Machines	360	3,968	0	3,995	0	0%	0	0%	0	0%
Carpet & Rug Cleaners	559,409	51	1,021	162	661	65%	320	31%	40	4%
Carpet & Rug Cleaning Equipment - Rental	1,784	2,814	10	2,235	10	100%	0	0%	0	0%
Carpet & Rug Cleaning Equipment& Supplies	8,088	1,625	25	1,608	14	56%	10	40%	1	4%
Carpet & Rug Dealers - New	424,720	68	1,637	110	1,472	90%	147	9%	18	1%
Carpet & Rug Dealers - Persian/Oriental Rugs	5,074	2,002	24	1,627	21	88%	3	13%	0	0%
Carpet & Rug Dealers - Used	14,205	1,243	48	1,210	27	56%	20	42%	1	2%
Carpet & Rug Distributors & Manufacturers	18,838	1,057	63	1,076	56	89%	7	11%	0	0%
Carpet & Rug Dyers	916	3,356	4	2,849	3	75%	1	25%	0	0%
Carpet & Rug Measuring	71	4,658	0	3,995	0	0%	0	0%	0	0%
Carpet & Rug Pads, Linings & Accessories	3,073	2,387	4	2,849	3	75%	1	25%	0	0%
Carpet & Rug Renting	86	4,606	0	3,995	0	0%	0	0%	0	0%
Carpet & Rug Repair	7,866	1,655	2	3,245	2	100%	0	0%	0	0%
Carpet & Rug Weavers	765	3,491	1	3,517	1	100%	0	0%	0	0%
Carpet Installation	5,639	1,905	22	1,689	13	59%	8	36%	1	5%
Carpet Layers	22,879	955	44	1,256	16	36%	28	64%	0	0%
Carpet Layers Equipment & Supplies	848	3,411	3	3,043	2	67%	1	33%	0	0%
Carpet Workrooms	78	4,629	1	3,517	1	100%	0	0%	0	0%
Carports	40,303	636	283	420	245	87%	36	13%	2	1%
Carriages - Horse	1,721	2,840	8	2,388	4	50%	4	50%	0	0%
Cash Registers & Supplies	3,820	2,234	3	3,043	2	67%	1	33%	0	0%
Casinos	19,015	1,052	185	562	138	75%	47	25%	0	0%
Casinos - Online	1,879	2,759	1	3,517	1	100%	0	0%	0	0%
Caskets	8,047	1,633	17	1,864	16	94%	0	0%	1	6%
Casters & Glides	932	3,341	0	3,995	0	0%	0	0%	0	0%
Cat Breeders	5,554	1,917	19	1,793	9	47%	10	53%	0	0%
Catalog Designers & Compilers	608	3,647	0	3,995	0	0%	0	0%	0	0%
Catalog Showrooms	9,124	1,536	100	828	88	88%	10	10%	2	2%
Caterer Equipment & Supplies	536	3,723	6	2,580	6	100%	0	0%	0	0%
Caterers	81,592	374	199	529	99	50%	85	43%	15	8%
Caulking Contractors	5,122	1,996	6	2,580	1	17%	0	0%	5	83%
Caulking Materials & Equipment	257	4,166	1	3,517	1	100%	0	0%	0	0%
Caverns	155	4,383	1	3,517	1	100%	0	0%	0	0%
Ceiling Cleaning	916	3,356	0	3,995	0	0%	0	0%	0	0%
Ceiling Materials	1,034	3,258	4	2,849	4	100%	0	0%	0	0%
Ceiling Removal	578	3,677	0	3,995	0	0%	0	0%	0	0%
Cell Phone & Tablet Equipment, Supplies & Repair	181,292	179	3,690	42	3,004	81%	624	17%	62	2%
Cellophane, Cell Materials & Products	1,294	3,097	22	1,689	13	59%	7	32%	2	9%
Cellular Telephone Service & Supplies	293,307	104	35,921	1	35,223	98%	653	2%	45	0%
Cellulite Treatment - Endermologie	581	3,672	3	3,043	2	67%	1	33%	0	0%
Cement - Retail	2,044	2,689	13	2,039	6	46%	7	54%	0	0%
Cement - Wholesale & Manufacturers	1,540	2,952	1	3,517	0	0%	1	100%	0	0%
Cemeteries	20,360	1,022	129	711	96	74%	30	23%	3	2%
Cemetery Equipment & Supplies	2,434	2,564	20	1,759	14	70%	5	25%	1	5%
Centrifugal Machinery	198	4,278	0	3,995	0	0%	0	0%	0	0%
Ceramic Products - Decorative	1,806	2,801	5	2,704	3	60%	1	20%	1	20%
Ceramic Products - Industrial	423	3,882	0	3,995	0	0%	0	0%	0	0%
Ceramics - Equipment & Supplies	1,683	2,865	4	2,849	2	50%	2	50%	0	0%
Cereals	113	4,509	0	3,995	0	0%	0	0%	0	0%
Chain Letters	997	3,285	3	3,043	2	67%	1	33%	0	0%
Chain Link Fence Sales, Service & Contractors	5,527	1,922	14	1,982	3	21%	10	71%	1	7%
Chains	261	4,163	1	3,517	0	0%	1	100%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Chairs - Orthopedic & Lift	3,564	2,279	17	1,864	15	88%	2	12%	0	0%
Chairs - Rent	3,947	2,206	12	2,092	8	67%	4	33%	0	0%
Chairs - Wholesale & Manufacturers	4,306	2,145	28	1,527	21	75%	6	21%	1	4%
Chalkboards	61	4,701	0	3,995	0	0%	0	0%	0	0%
Chambers Of Commerce	132,916	238	9	2,308	6	67%	3	33%	0	0%
Charcoal	1,054	3,238	0	3,995	0	0%	0	0%	0	0%
Charity - Advertising for Publications	4,207	2,164	4	2,849	4	100%	0	0%	0	0%
Charity - American Indian	1,290	3,101	5	2,704	0	0%	5	100%	0	0%
Charity - Animal Protection	10,854	1,424	30	1,487	22	73%	8	27%	0	0%
Charity - Arts & Culture	2,849	2,438	9	2,308	7	78%	2	22%	0	0%
Charity - Blind & Visually Impaired	637	3,620	1	3,517	1	100%	0	0%	0	0%
Charity - Cancer	3,188	2,357	1	3,517	0	0%	1	100%	0	0%
Charity - Child Sponsorship	662	3,591	0	3,995	0	0%	0	0%	0	0%
Charity - Children & Youth	12,760	1,315	13	2,039	6	46%	7	54%	0	0%
Charity - Civil Rights	344	3,991	2	3,245	1	50%	1	50%	0	0%
Charity - Community Development & Civic Organizations	6,929	1,752	30	1,487	23	77%	7	23%	0	0%
Charity - Education & Literacy	4,051	2,190	14	1,982	11	79%	3	21%	0	0%
Charity - Elderly	5,197	1,978	2	3,245	2	100%	0	0%	0	0%
Charity - Environment	1,811	2,797	5	2,704	3	60%	2	40%	0	0%
Charity - Health	19,480	1,038	42	1,291	34	81%	8	19%	0	0%
Charity - Human Services (i.e. assistance to individuals & families)	29,694	782	68	1,041	59	87%	9	13%	0	0%
Charity - Law & Public Interest	1,820	2,793	2	3,245	1	50%	1	50%	0	0%
Charity - Local	90,090	344	166	611	129	78%	36	22%	1	1%
Charity - National	29,719	781	25	1,608	18	72%	7	28%	0	0%
Charity - Other Charitable Organizations	4,433	2,123	8	2,388	6	75%	2	25%	0	0%
Charity - Police & Firefighter Organizations	4,505	2,113	3	3,043	2	67%	1	33%	0	0%
Charity - Relief & Development	758	3,498	1	3,517	1	100%	0	0%	0	0%
Charity - Religious	4,865	2,047	5	2,704	4	80%	1	20%	0	0%
Charity - Veterans & Military	7,743	1,664	1	3,517	0	0%	0	0%	1	100%
Charts	133	4,453	5	2,704	2	40%	3	60%	0	0%
Chauffeur Service	2,899	2,424	3	3,043	0	0%	3	100%	0	0%
Check Cashing Protection Systems	4,966	2,023	107	796	106	99%	1	1%	0	0%
Check Cashing Service	74,305	398	407	325	357	88%	43	11%	7	2%
Check Protection & Signing Machines	1,138	3,189	2	3,245	2	100%	0	0%	0	0%
Check Verification & Recovery Service	8,683	1,574	36	1,373	33	92%	3	8%	0	0%
Checks - Printing	113,877	269	167	607	166	99%	1	1%	0	0%
Cheerleading Instruction	5,016	2,014	33	1,429	16	48%	15	45%	2	6%
Cheese	2,149	2,647	11	2,157	6	55%	5	45%	0	0%
Cheese - Artisanal	139	4,434	0	3,995	0	0%	0	0%	0	0%
Chemical Cleaning - Industrial	7,197	1,718	8	2,388	7	88%	0	0%	1	13%
Chemical Milling	322	4,023	0	3,995	0	0%	0	0%	0	0%
Chemical Plant Equipment & Supplies	2,257	2,616	2	3,245	0	0%	2	100%	0	0%
Chemical Production	1,824	2,789	2	3,245	1	50%	1	50%	0	0%
Chemicals	21,479	1,001	66	1,054	41	62%	23	35%	2	3%
Chemicals - Reclaiming	230	4,211	0	3,995	0	0%	0	0%	0	0%
Chemists - Analytical & Consulting	735	3,523	2	3,245	1	50%	1	50%	0	0%
Chemists - Manufacturers	2,213	2,626	104	811	100	96%	4	4%	0	0%
Chess Instruction	289	4,091	0	3,995	0	0%	0	0%	0	0%
Chewing Gum	13	4,971	0	3,995	0	0%	0	0%	0	0%
Child Care - In Home	9,921	1,491	19	1,793	14	74%	4	21%	1	5%
Child Care - Infant	2,231	2,620	3	3,043	2	67%	1	33%	0	0%
Child Care Centers	229,760	133	415	320	279	67%	129	31%	7	2%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Child Care Referral	5,231	1,971	7	2,477	5	71%	2	29%	0	0%
Child Parent Development Centers	1,591	2,923	3	3,043	3	100%	0	0%	0	0%
Child Support Enforcement	6,036	1,846	15	1,944	13	87%	2	13%	0	0%
Childproofing Services	343	3,994	1	3,517	1	100%	0	0%	0	0%
Children`s Play Programs Instruction	1,967	2,721	7	2,477	7	100%	0	0%	0	0%
Childrens & Family Entertainment	13,128	1,294	123	724	67	54%	46	37%	10	8%
Childrens & Infants Wear - Retail	65,894	443	492	291	341	69%	133	27%	18	4%
Childrens & Infants Wear - Wholesale & Manufacturing	1,052	3,242	3	3,043	1	33%	0	0%	2	67%
Chillers - Liquid	127	4,467	0	3,995	0	0%	0	0%	0	0%
Chimes & Bells	5,055	2,007	11	2,157	1	9%	10	91%	0	0%
Chimney Builders & Repair	90,130	343	132	702	78	59%	50	38%	4	3%
Chimney Cleaning	205,058	157	256	450	153	60%	99	39%	4	2%
Chimney Cleaning Equipment & Supplies	2,139	2,652	18	1,823	13	72%	5	28%	0	0%
Chimney Lining Materials	945	3,326	0	3,995	0	0%	0	0%	0	0%
Chimney Sweeper	13,203	1,288	28	1,527	14	50%	14	50%	0	0%
Chimneys - Prefabricated	31	4,858	0	3,995	0	0%	0	0%	0	0%
China & Crystal - Repair	1,200	3,149	20	1,759	9	45%	11	55%	0	0%
China & Glassware - Renting	14	4,963	0	3,995	0	0%	0	0%	0	0%
China & Glassware - Retail	18,655	1,066	25	1,608	19	76%	5	20%	1	4%
China - Wholesale & Manufacturers	615	3,638	0	3,995	0	0%	0	0%	0	0%
China Decorators	1	5,117	0	3,995	0	0%	0	0%	0	0%
Chinese Food Products	609	3,645	7	2,477	3	43%	4	57%	0	0%
Chiropractor Information Bureaus	409	3,903	6	2,580	6	100%	0	0%	0	0%
Chiropractors D.C.	200,373	162	397	333	312	79%	79	20%	6	2%
Chiropractors Equipment & Supplies	3,943	2,207	17	1,864	17	100%	0	0%	0	0%
Chlorinators	73	4,646	0	3,995	0	0%	0	0%	0	0%
Chocolate & Cocoa	2,724	2,478	2	3,245	2	100%	0	0%	0	0%
Choirs	20	4,921	0	3,995	0	0%	0	0%	0	0%
Choreographers	46	4,778	0	3,995	0	0%	0	0%	0	0%
Christian Science Practitioners	21	4,915	0	3,995	0	0%	0	0%	0	0%
Christian Science Reading Rooms	73	4,646	0	3,995	0	0%	0	0%	0	0%
Christmas Lights & Decorations	13,881	1,257	112	768	94	84%	17	15%	1	1%
Christmas Trees	14,795	1,217	115	760	105	91%	8	7%	2	2%
Chucks	5	5,069	0	3,995	0	0%	0	0%	0	0%
Church Furnishings	1,417	3,026	1	3,517	1	100%	0	0%	0	0%
Church Supplies	1,514	2,968	8	2,388	6	75%	2	25%	0	0%
Churches	15,411	1,200	54	1,151	30	56%	24	44%	0	0%
Chute Cleaning	12	4,977	0	3,995	0	0%	0	0%	0	0%
Cigar & Cigarette & Tobacco Dealers - Retail	33,477	732	306	396	182	59%	118	39%	6	2%
Cigar & Cigarette & Tobacco Dealers - Wholesale	3,786	2,239	3	3,043	1	33%	2	67%	0	0%
Cigar & Cigarette Lighters	3,166	2,363	18	1,823	14	78%	4	22%	0	0%
Cigar, Cigarette & Tobacco Manufacturers	2,138	2,653	8	2,388	6	75%	2	25%	0	0%
Cigars and Cigar Accessories	3,731	2,248	29	1,509	2	7%	27	93%	0	0%
Cinders	12	4,977	0	3,995	0	0%	0	0%	0	0%
Circuit Breakers	432	3,863	0	3,995	0	0%	0	0%	0	0%
Circulation Auditors	69	4,671	0	3,995	0	0%	0	0%	0	0%
Circus Companies	1,148	3,178	4	2,849	3	75%	1	25%	0	0%
Cistern Builders	120	4,487	0	3,995	0	0%	0	0%	0	0%
City & Town Planners	725	3,537	1	3,517	1	100%	0	0%	0	0%
Clamps	120	4,487	0	3,995	0	0%	0	0%	0	0%
Clay	17	4,933	0	3,995	0	0%	0	0%	0	0%
Clay Products	423	3,882	1	3,517	1	100%	0	0%	0	0%
Clean Room Facilities	529	3,729	1	3,517	1	100%	0	0%	0	0%

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Clean Rooms - Installation & Equipment	484	3,776	0	3,995	0	0%	0	0%	0	0%
Cleaners & Dyers Equipment & Supplies	1,331	3,076	4	2,849	1	25%	3	75%	0	0%
Cleaners & Dyers Supplies	23	4,902	0	3,995	0	0%	0	0%	0	0%
Cleaning Compounds	8,555	1,588	119	742	110	92%	9	8%	0	0%
Cleaning Services	222,466	139	642	235	226	35%	252	39%	164	26%
Cleaning Services - Commercial Office	31,338	760	17	1,864	12	71%	5	29%	0	0%
Cleaning Services - Estate	881	3,386	9	2,308	2	22%	5	56%	2	22%
Cleaning Supplies	33,110	737	176	582	148	84%	28	16%	0	0%
Cleaning Supplies by Internet	4,384	2,128	14	1,982	13	93%	1	7%	0	0%
Cleaning Supplies by Mail	479	3,789	2	3,245	1	50%	1	50%	0	0%
Cleaning Systems Press, Chemical	3,487	2,296	4	2,849	3	75%	0	0%	1	25%
Clergy	88	4,598	0	3,995	0	0%	0	0%	0	0%
Clinics	158,884	203	985	167	691	70%	287	29%	7	1%
Clinics - Cervical Vein	1,054	3,238	4	2,849	2	50%	2	50%	0	0%
Clinics - Dialysis	838	3,423	1	3,517	0	0%	1	100%	0	0%
Clinics - Pain Management	11,317	1,391	26	1,579	17	65%	8	31%	1	4%
Clinics - Sleep Centers	11,051	1,409	51	1,174	37	73%	14	27%	0	0%
Clipping Service	172	4,347	0	3,995	0	0%	0	0%	0	0%
Clocks - Components	173	4,342	0	3,995	0	0%	0	0%	0	0%
Clocks - Dealers	7,032	1,737	32	1,456	20	63%	12	38%	0	0%
Clocks - Service & Repair	24,086	917	107	796	73	68%	32	30%	2	2%
Clocks - Wholesale & Manufacturers	481	3,783	0	3,995	0	0%	0	0%	0	0%
Closet Systems & Accessories	28,106	812	62	1,085	45	73%	15	24%	2	3%
Closures - Industrial - Protective	219	4,240	1	3,517	0	0%	1	100%	0	0%
Cloth Cutting	52	4,750	0	3,995	0	0%	0	0%	0	0%
Clothes - Consignment & Resale	66,382	438	498	288	303	61%	110	22%	85	17%
Clothing - Retail	391,465	75	3,885	39	2,070	53%	1,582	41%	233	6%
Clubs	33,774	728	283	420	220	78%	62	22%	1	0%
Clutches	1,075	3,224	1	3,517	0	0%	1	100%	0	0%
Coaching - Business	26,567	852	91	867	48	53%	41	45%	2	2%
Coaching - Leadership	2,148	2,648	2	3,245	2	100%	0	0%	0	0%
Coaching - Life	16,264	1,151	21	1,725	11	52%	9	43%	1	5%
Coal & Coke - Retail	664	3,588	0	3,995	0	0%	0	0%	0	0%
Coal & Coke - Wholesale	121	4,483	0	3,995	0	0%	0	0%	0	0%
Coal Brokers	810	3,453	0	3,995	0	0%	0	0%	0	0%
Coal Miners & Shippers	931	3,342	0	3,995	0	0%	0	0%	0	0%
Coal Washing	32	4,853	1	3,517	0	0%	1	100%	0	0%
Coat Fronts	2	5,105	0	3,995	0	0%	0	0%	0	0%
Coated Fabrics	118	4,494	0	3,995	0	0%	0	0%	0	0%
Coatings - Powder	5,993	1,855	20	1,759	6	30%	14	70%	0	0%
Coatings - Protective	26,719	846	55	1,138	28	51%	20	36%	7	13%
Coatings - Vacuum Deposition	151	4,397	0	3,995	0	0%	0	0%	0	0%
Coats - Wholesale & Manufacturers	876	3,390	4	2,849	0	0%	4	100%	0	0%
Coats Of Arms	2	5,105	0	3,995	0	0%	0	0%	0	0%
Cocktail Lounges	5,759	1,880	35	1,388	20	57%	14	40%	1	3%
Cocktail Mixes	39	4,817	0	3,995	0	0%	0	0%	0	0%
Coffee & Tea	38,242	658	154	647	100	65%	50	32%	4	3%
Coffee & Tea Shops	10,159	1,472	138	688	115	83%	22	16%	1	1%
Coffee Break Service & Supplies	8,859	1,562	17	1,864	7	41%	7	41%	3	18%
Coffee Brewing Devices	5,836	1,870	52	1,168	29	56%	23	44%	0	0%
Coffee Roasting & Handling Equipment	3,115	2,375	5	2,704	5	100%	0	0%	0	0%
Coil Winding	40	4,808	0	3,995	0	0%	0	0%	0	0%
Coils - Electric	315	4,035	1	3,517	1	100%	0	0%	0	0%

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Coils - Fin	9	5,003	0	3,995	0	0%	0	0%	0	0%
Coils - Plate	3	5,090	0	3,995	0	0%	0	0%	0	0%
Coin & Bill Change Machines	276	4,119	5	2,704	4	80%	0	0%	1	20%
Coin & Bill Count,Sort,Wrap Machines	518	3,742	19	1,793	18	95%	1	5%	0	0%
Coin & Bill Count,Sort,Wrap Services	56	4,729	0	3,995	0	0%	0	0%	0	0%
Coin Cards	192	4,293	4	2,849	4	100%	0	0%	0	0%
Coin Dealers, Supplies	165,964	191	143	674	111	78%	27	19%	5	3%
Coins & Tokens - Manufacturers	1,894	2,755	10	2,235	3	30%	4	40%	3	30%
Coins,Stamps & Precious Metals Dealer	23,433	934	69	1,027	26	38%	40	58%	3	4%
Cold Storage Doors & Insulated Panels	57	4,726	0	3,995	0	0%	0	0%	0	0%
Cold Type Composition	15	4,952	0	3,995	0	0%	0	0%	0	0%
Collapsible Tubes	4	5,078	0	3,995	0	0%	0	0%	0	0%
Collectibles	67,268	432	340	366	296	87%	41	12%	3	1%
Collection Agencies	3,318,228	4	19,779	5	16,687	84%	2,606	13%	486	2%
Collection Agencies - Government Loans	12,313	1,340	9	2,308	5	56%	2	22%	2	22%
Collection Systems	92,786	329	406	327	310	76%	86	21%	10	2%
College Admission Counseling	40,047	639	57	1,118	52	91%	5	9%	0	0%
College Savings Plans	1,549	2,949	3	3,043	3	100%	0	0%	0	0%
Colocation Services	1,706	2,851	0	3,995	0	0%	0	0%	0	0%
Colon Hydrotherapy - Colonic Therapy	5,250	1,969	5	2,704	2	40%	2	40%	1	20%
Color Cards	34	4,841	0	3,995	0	0%	0	0%	0	0%
Color Consultants	393	3,924	0	3,995	0	0%	0	0%	0	0%
Color Separations - Offset , Photo Engraving	185	4,309	0	3,995	0	0%	0	0%	0	0%
Colors & Pigment	263	4,156	2	3,245	1	50%	1	50%	0	0%
Columbarium	51	4,754	0	3,995	0	0%	0	0%	0	0%
Columns	1,191	3,153	7	2,477	6	86%	1	14%	0	0%
Combs	4	5,078	0	3,995	0	0%	0	0%	0	0%
Combustion Controls	156	4,381	0	3,995	0	0%	0	0%	0	0%
Comic Books	6,797	1,767	49	1,195	20	41%	21	43%	8	16%
Commercial Blueprint Design	141	4,426	1	3,517	1	100%	0	0%	0	0%
Commercial Kitchen Rental	883	3,383	1	3,517	1	100%	0	0%	0	0%
Commercial Painting Contractor	14,437	1,234	19	1,793	10	53%	9	47%	0	0%
Commercial Products Manufacturers	48,895	569	291	412	246	85%	43	15%	2	1%
Commercial Products Wholesale & Distributor	38,543	654	546	264	492	90%	52	10%	2	0%
Commercial Roofing	45,108	596	58	1,112	25	43%	27	47%	6	10%
Commercials - Radio & Television	784	3,467	0	3,995	0	0%	0	0%	0	0%
Commissary Contractors	1,284	3,105	8	2,388	6	75%	2	25%	0	0%
Commodity Brokers	8,480	1,598	12	2,092	8	67%	3	25%	1	8%
Commodity Trading Advisory Service	1,314	3,086	9	2,308	3	33%	6	67%	0	0%
Communication Consultants	57,611	496	82	926	49	60%	29	35%	4	5%
Compact Discs, Tapes & Records - Retail	20,344	1,024	66	1,054	29	44%	35	53%	2	3%
Compact Discs, Tapes, Records - Wholesale & Manufacturing	2,185	2,635	70	1,020	46	66%	24	34%	0	0%
Compactors - Waste - Household - Dealers	745	3,511	23	1,658	16	70%	7	30%	0	0%
Compactors - Waste - Industrial & Commercial	1,297	3,095	7	2,477	4	57%	3	43%	0	0%
Compactors - Waste - Service & Repair	408	3,904	7	2,477	5	71%	2	29%	0	0%
Compactors - Waste - Supplies & Parts	50	4,759	0	3,995	0	0%	0	0%	0	0%
Compactors - Waste - Wholesale & Manufacturers	80	4,623	1	3,517	1	100%	0	0%	0	0%
Compasses	2	5,105	0	3,995	0	0%	0	0%	0	0%
Compliance Consulting	14,692	1,224	32	1,456	15	47%	17	53%	0	0%
Composting Systems	346	3,989	2	3,245	0	0%	2	100%	0	0%
Compression Clothing/Garments	10,210	1,468	86	909	57	66%	28	33%	1	1%
Compressors	5,974	1,860	15	1,944	10	67%	5	33%	0	0%
Compressors - Rent	63	4,692	0	3,995	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Compressors - Repair	856	3,404	2	3,245	1	50%	1	50%	0	0%
Computer Assisted Design Services	1,923	2,741	16	1,911	4	25%	10	63%	2	13%
Computer Business Services	22,836	958	421	316	351	83%	67	16%	3	1%
Computer Consultant	63,238	460	262	447	152	58%	101	39%	9	3%
Computer Facilities Management Services	1,334	3,073	2	3,245	1	50%	1	50%	0	0%
Computer Printers Sales & Service	19,038	1,051	189	554	162	86%	26	14%	1	1%
Computer Software Publishers & Developers	330,536	92	2,196	76	925	42%	1,257	57%	14	1%
Computers - Forensics	1,973	2,716	10	2,235	6	60%	1	10%	3	30%
Computers - Bulletin Boards	295	4,074	6	2,580	0	0%	6	100%	0	0%
Computers - Cable & Installation	11,174	1,398	18	1,823	12	67%	6	33%	0	0%
Computers - Cleaning Services	5,538	1,920	36	1,373	17	47%	16	44%	3	8%
Computers - Dealers	243,083	125	2,761	61	2,568	93%	166	6%	27	1%
Computers - Disaster Recovery	25,932	867	53	1,161	31	58%	22	42%	0	0%
Computers - Furniture	1,876	2,761	15	1,944	9	60%	6	40%	0	0%
Computers - Graphics	7,255	1,708	15	1,944	8	53%	5	33%	2	13%
Computers - Multimedia	8,126	1,623	42	1,291	29	69%	12	29%	1	2%
Computers - Network Security	59,995	479	135	696	105	78%	29	21%	1	1%
Computers - Networks	99,712	308	860	187	799	93%	59	7%	2	0%
Computers - Programming	7,990	1,642	68	1,041	30	44%	34	50%	4	6%
Computers - Rent & Lease	13,063	1,299	514	280	511	99%	0	0%	3	1%
Computers - Rooms - Installation & Equipment	1,601	2,914	2	3,245	1	50%	1	50%	0	0%
Computers - Security Equip & Systems	7,415	1,690	70	1,020	60	86%	9	13%	1	1%
Computers - Service & Repair	409,720	69	1,920	93	1,225	64%	602	31%	93	5%
Computers - Supplies & Parts	150,723	216	1,230	142	971	79%	226	18%	33	3%
Computers - Sys Designers & Consult	99,687	309	311	394	277	89%	31	10%	3	1%
Computers - Time Share	35	4,835	0	3,995	0	0%	0	0%	0	0%
Computers - Training	52,297	533	105	809	78	74%	23	22%	4	4%
Computers - Used	18,723	1,062	46	1,233	19	41%	26	57%	1	2%
Computers - Wholesale & Manufacturers	30,262	776	979	168	952	97%	23	2%	4	0%
Computers Hardware, Software & Services	683,852	40	3,808	41	3,207	84%	514	13%	87	2%
Concert Bureaus	576	3,680	27	1,546	25	93%	2	7%	0	0%
Concert Halls	2,152	2,646	39	1,327	22	56%	17	44%	0	0%
Concert Performers	122	4,481	0	3,995	0	0%	0	0%	0	0%
Concert Promoters & Consultants	7,621	1,675	69	1,027	20	29%	45	65%	4	6%
Concessionaires	2,238	2,619	1	3,517	1	100%	0	0%	0	0%
Concierge Services	10,657	1,443	11	2,157	6	55%	5	45%	0	0%
Concrete - Custom	24,118	915	98	840	35	36%	56	57%	7	7%
Concrete - Prestressed	759	3,497	1	3,517	1	100%	0	0%	0	0%
Concrete - Ready Mixed	23,394	936	33	1,429	20	61%	13	39%	0	0%
Concrete - Restoration, Sealing & Cleaning	17,311	1,112	57	1,118	28	49%	28	49%	1	2%
Concrete - Stamped & Decorative	50,967	543	142	677	72	51%	65	46%	5	4%
Concrete Additives	183	4,313	0	3,995	0	0%	0	0%	0	0%
Concrete Aggregates	1,569	2,934	2	3,245	1	50%	1	50%	0	0%
Concrete Block & Product Molding Machine	1,015	3,275	5	2,704	1	20%	4	80%	0	0%
Concrete Blocks & Shapes	4,956	2,026	7	2,477	4	57%	3	43%	0	0%
Concrete Breaking Equipment	430	3,866	0	3,995	0	0%	0	0%	0	0%
Concrete Breaking, Cutting, Sawing	10,352	1,459	4	2,849	2	50%	0	0%	2	50%
Concrete Construction Forms & Accessories	8,668	1,579	12	2,092	7	58%	5	42%	0	0%
Concrete Contractors	887,938	31	1,377	132	702	51%	625	45%	50	4%
Concrete Curing & Treating Materials	2,861	2,432	5	2,704	1	20%	4	80%	0	0%
Concrete Mixers	1,066	3,231	1	3,517	0	0%	0	0%	1	100%
Concrete Mixers - Renting	59	4,713	0	3,995	0	0%	0	0%	0	0%
Concrete Mixing Plant Equipment	203	4,272	1	3,517	1	100%	0	0%	0	0%

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Concrete Patching Compounds	692	3,563	0	3,995	0	0%	0	0%	0	0%
Concrete Products	22,198	979	36	1,373	22	61%	14	39%	0	0%
Concrete Pumping Service	6,626	1,783	4	2,849	1	25%	3	75%	0	0%
Concrete Reinforcements	2,556	2,529	1	3,517	1	100%	0	0%	0	0%
Concrete Removal	256	4,168	2	3,245	1	50%	1	50%	0	0%
Concrete Repair/Leveling	17,329	1,110	21	1,725	16	76%	3	14%	2	10%
Concrete Vibrators	4	5,078	0	3,995	0	0%	0	0%	0	0%
Condiments & Sauces	1,813	2,795	11	2,157	4	36%	7	64%	0	0%
Condominiums	34,453	718	129	711	80	62%	45	35%	4	3%
Conduit & Fittings	174	4,339	0	3,995	0	0%	0	0%	0	0%
Conference Centers	3,395	2,316	6	2,580	4	67%	2	33%	0	0%
Connectors - Electric	3,546	2,281	8	2,388	7	88%	1	13%	0	0%
Consignment Service	24,129	914	174	588	71	41%	78	45%	25	14%
Consignment Service - Automobile	1,276	3,109	7	2,477	4	57%	0	0%	3	43%
Consignment Service - Furniture	4,344	2,135	33	1,429	20	61%	13	39%	0	0%
Consignment Service - Online	27,136	834	266	443	85	32%	181	68%	0	0%
Construction & Remodeling Services	2,460,909	6	3,641	45	1,824	50%	1,659	46%	158	4%
Construction Equipment Sales / Services	19,593	1,034	51	1,174	31	61%	19	37%	1	2%
Construction Estimates	5,530	1,921	14	1,982	3	21%	9	64%	2	14%
Construction Management	61,161	470	90	876	61	68%	27	30%	2	2%
Construction Reports	2,166	2,641	2	3,245	1	50%	1	50%	0	0%
Construction Supplies	3,941	2,211	20	1,759	4	20%	16	80%	0	0%
Consulates & Other Federal Government Representatives	337	4,007	0	3,995	0	0%	0	0%	0	0%
Consultant - Employee Benefit Plans	5,759	1,880	8	2,388	5	63%	3	38%	0	0%
Consultant - Planning	18,110	1,081	34	1,407	13	38%	20	59%	1	3%
Consultant - Public Sector Planning	6,562	1,792	29	1,509	27	93%	2	7%	0	0%
Consultant - Strategic Planning	4,970	2,022	9	2,308	5	56%	4	44%	0	0%
Consultants - Auto Repair	650	3,608	6	2,580	3	50%	3	50%	0	0%
Consultants - Automobile Purchase	15,812	1,175	46	1,233	35	76%	11	24%	0	0%
Consultants - Dental Management	4,770	2,062	13	2,039	9	69%	4	31%	0	0%
Consultants - Medical	15,876	1,172	41	1,299	35	85%	6	15%	0	0%
Consultants - Pharmaceutical	1,986	2,707	2	3,245	1	50%	1	50%	0	0%
Consultants - Prison & Sentencing	1,201	3,148	11	2,157	4	36%	7	64%	0	0%
Consultants - Security	4,639	2,085	17	1,864	8	47%	8	47%	1	6%
Consultants - Social Media	6,258	1,823	25	1,608	9	36%	15	60%	1	4%
Consultants - Telecommunication	9,769	1,497	24	1,627	8	33%	15	63%	1	4%
Consumer Finance & Loan Companies	1,188,280	26	5,193	27	4,966	96%	180	3%	47	1%
Consumers Cooperative Organizations	11,129	1,401	16	1,911	10	63%	4	25%	2	13%
Contact Lenses	57,739	495	273	433	229	84%	43	16%	1	0%
Containerized Freight Service	5,277	1,966	22	1,689	8	36%	13	59%	1	5%
Content Management Systems	338	4,005	1	3,517	1	100%	0	0%	0	0%
Contest Arranging & Judging	1,553	2,947	4	2,849	1	25%	1	25%	2	50%
Contract Manufacturing	21,921	988	104	811	73	70%	31	30%	0	0%
Contractor - Commercial	82,120	372	87	895	32	37%	55	63%	0	0%
Contractor - Crawl Space	7,171	1,720	6	2,580	4	67%	1	17%	1	17%
Contractor - Decorative & Specialty Concrete	12,954	1,303	43	1,275	25	58%	13	30%	5	12%
Contractor - Disabled Access	1,874	2,762	0	3,995	0	0%	0	0%	0	0%
Contractor - Flat Roof	5,758	1,882	11	2,157	8	73%	3	27%	0	0%
Contractor - Gas	2,745	2,469	9	2,308	6	67%	3	33%	0	0%
Contractor - General Green Builder	25,467	877	68	1,041	47	69%	19	28%	2	3%
Contractor - Hauling	4,231	2,159	5	2,704	1	20%	4	80%	0	0%
Contractor - Home Performance	8,312	1,608	44	1,256	15	34%	24	55%	5	11%
Contractor - Industrial	6,311	1,818	6	2,580	3	50%	3	50%	0	0%

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Contractor - Insulation	225,903	137	201	526	145	72%	50	25%	6	3%
Contractor - Interior Trim	5,158	1,991	7	2,477	2	29%	5	71%	0	0%
Contractor - Low Voltage Systems	9,182	1,534	7	2,477	6	86%	1	14%	0	0%
Contractor - Mechanical Insulation	3,472	2,297	3	3,043	1	33%	2	67%	0	0%
Contractor - Metal Roofing	15,996	1,167	23	1,658	12	52%	11	48%	0	0%
Contractor - Ornamental Iron	1,122	3,200	2	3,245	1	50%	1	50%	0	0%
Contractor - Remodel & Repair	162,973	198	358	356	156	44%	183	51%	19	5%
Contractor - Roofing Spray Foam Insulation	3,256	2,344	6	2,580	3	50%	3	50%	0	0%
Contractor - Sheetrock	1,114	3,204	2	3,245	0	0%	1	50%	1	50%
Contractor - Spray Foam Insulation	22,225	977	20	1,759	8	40%	11	55%	1	5%
Contractor - Tile Roofing	1,410	3,031	6	2,580	1	17%	5	83%	0	0%
Contractor - Water Conditioning	4,297	2,146	11	2,157	10	91%	1	9%	0	0%
Contractors - Acoustical Ceiling	3,020	2,402	0	3,995	0	0%	0	0%	0	0%
Contractors - Ceiling	10,677	1,441	9	2,308	9	100%	0	0%	0	0%
Contractors - Flooring	149,646	219	351	359	191	54%	146	42%	14	4%
Contractors - Framing	20,965	1,010	5	2,704	2	40%	3	60%	0	0%
Contractors - General	3,965,634	2	4,632	29	2,437	53%	2,004	43%	191	4%
Contractors - Gutters	34,273	722	87	895	36	41%	44	51%	7	8%
Contractors - Plant Maintenance Shutdown	180	4,321	0	3,995	0	0%	0	0%	0	0%
Contractors - Retaining Wall	6,433	1,807	11	2,157	6	55%	4	36%	1	9%
Contractors - Sheet Metal	3,505	2,293	0	3,995	0	0%	0	0%	0	0%
Contractors - Solar Energy	141,377	227	334	371	279	84%	39	12%	16	5%
Contractors Equipment & Supplies - Dealers & Services	17,080	1,122	36	1,373	23	64%	13	36%	0	0%
Contractors Equipment & Supplies - Rent & Lease	15,094	1,210	34	1,407	25	74%	9	26%	0	0%
Controls, Control Sys & Regulators	12,829	1,310	10	2,235	5	50%	5	50%	0	0%
Convenience Stores	50,147	554	373	348	195	52%	169	45%	9	2%
Convention Information	309	4,041	4	2,849	1	25%	3	75%	0	0%
Convention Services & Facilities	7,995	1,641	26	1,579	24	92%	2	8%	0	0%
Convents & Monasteries	17	4,933	0	3,995	0	0%	0	0%	0	0%
Converters - Electric	624	3,630	4	2,849	4	100%	0	0%	0	0%
Conveyors & Conveying Equipment	3,454	2,300	1	3,517	1	100%	0	0%	0	0%
Cookies & Crackers	2,565	2,528	12	2,092	11	92%	1	8%	0	0%
Cooking Instruction	2,920	2,421	20	1,759	6	30%	12	60%	2	10%
Cooking Utensils	57,085	501	253	455	203	80%	47	19%	3	1%
Cooling Towers	875	3,391	1	3,517	1	100%	0	0%	0	0%
Copiers & Copier Supplies	51,593	540	168	605	135	80%	30	18%	3	2%
Copper	144	4,417	0	3,995	0	0%	0	0%	0	0%
Copper Products	1,043	3,250	1	3,517	0	0%	1	100%	0	0%
Coppersmiths	380	3,945	0	3,995	0	0%	0	0%	0	0%
Copy & Duplicating Service	32,215	748	56	1,130	30	54%	26	46%	0	0%
Copyright Service	1,773	2,819	5	2,704	0	0%	3	60%	2	40%
Copywriting	328	4,017	0	3,995	0	0%	0	0%	0	0%
Cord Blood Storage	2,784	2,459	2	3,245	2	100%	0	0%	0	0%
Cord Sets & Cords - Electric	42	4,799	1	3,517	0	0%	1	100%	0	0%
Cork & Cork Products	148	4,408	0	3,995	0	0%	0	0%	0	0%
Corn Products	296	4,071	0	3,995	0	0%	0	0%	0	0%
Cornices - Building	61	4,701	0	3,995	0	0%	0	0%	0	0%
Corporate Awards	4,273	2,149	0	3,995	0	0%	0	0%	0	0%
Corporate Housing	5,724	1,887	12	2,092	3	25%	9	75%	0	0%
Corporate Travel	15,378	1,202	9	2,308	5	56%	4	44%	0	0%
Corporation Supplies	302	4,058	2	3,245	1	50%	1	50%	0	0%
Correspondence Schools	128,561	242	313	390	260	83%	41	13%	12	4%
Corrosion Control	801	3,458	0	3,995	0	0%	0	0%	0	0%

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Corsets & Girdles	7,244	1,713	138	688	77	56%	60	43%	1	1%
Cosmetic & Toiletry Preparations - Manufacturers	2,728	2,475	8	2,388	6	75%	2	25%	0	0%
Cosmetic Sales	69,695	420	268	437	172	64%	86	32%	10	4%
Cosmetic Sales by Internet	72,904	403	672	220	440	65%	229	34%	3	0%
Cosmetic Sales by Mail	758	3,498	8	2,388	3	38%	5	63%	0	0%
Cosmetics & Perfumes - Retail	140,057	232	620	240	472	76%	133	21%	15	2%
Cosmetics - Wholesale & Manufacturers	14,024	1,251	135	696	87	64%	44	33%	4	3%
Costume Fabrics, Trim & Accessories	4,946	2,027	61	1,089	57	93%	4	7%	0	0%
Costumes - Masquerade & Theatrical	24,165	911	228	480	160	70%	64	28%	4	2%
Cotton	633	3,623	0	3,995	0	0%	0	0%	0	0%
Cotton Ginning Equipment & Supplies	187	4,302	0	3,995	0	0%	0	0%	0	0%
Cotton Gins	523	3,736	0	3,995	0	0%	0	0%	0	0%
Cotton Goods - Wholesale & Manufacturers	463	3,807	0	3,995	0	0%	0	0%	0	0%
Cotton Goods Brokers	86	4,606	0	3,995	0	0%	0	0%	0	0%
Cotton Picking Machinery	17	4,933	0	3,995	0	0%	0	0%	0	0%
Cottonseed Products	47	4,771	0	3,995	0	0%	0	0%	0	0%
Counterfeit Money Detection Devices	17	4,933	0	3,995	0	0%	0	0%	0	0%
Countertop - Fabrication	6,209	1,828	9	2,308	4	44%	5	56%	0	0%
Countertops	153,975	208	254	454	178	70%	73	29%	3	1%
Countertops - Concrete	1,269	3,110	4	2,849	2	50%	1	25%	1	25%
Couplings	18	4,928	0	3,995	0	0%	0	0%	0	0%
Coupon Book Promotions	75,177	395	1,166	149	1,131	97%	31	3%	4	0%
Coupon Services	36,834	681	196	536	129	66%	58	30%	9	5%
Couriers	23,781	925	118	748	91	77%	27	23%	0	0%
Court Reporters	4,341	2,137	7	2,477	4	57%	3	43%	0	0%
Covers - Book, Catalog	463	3,807	1	3,517	1	100%	0	0%	0	0%
Covers - Protective	11,299	1,392	105	809	86	82%	17	16%	2	2%
CPR Training & Certification	26,295	858	31	1,473	22	71%	9	29%	0	0%
Craft Galleries & Dealers	4,275	2,148	28	1,527	9	32%	16	57%	3	11%
Craft Instruction	2,512	2,542	6	2,580	4	67%	2	33%	0	0%
Craft Supplies	28,665	799	236	467	122	52%	112	47%	2	1%
Crane Service	10,717	1,438	2	3,245	1	50%	1	50%	0	0%
Cranes	4,199	2,166	4	2,849	3	75%	1	25%	0	0%
Cranes - Accessories & Parts	181	4,317	0	3,995	0	0%	0	0%	0	0%
Crankshaft Grinding	137	4,440	0	3,995	0	0%	0	0%	0	0%
Crankshaft Manufacturers	72	4,651	0	3,995	0	0%	0	0%	0	0%
Crawfish Farms	211	4,252	0	3,995	0	0%	0	0%	0	0%
Credit & Debt Counseling	470,389	60	540	267	326	60%	179	33%	35	6%
Credit - Debt Consolidation Services	461,403	61	1,508	119	1,015	67%	371	25%	122	8%
Credit Card - Merchant Services	208,865	154	1,477	124	1,377	93%	92	6%	8	1%
Credit Card Processing Service	345,570	86	1,654	109	1,483	90%	138	8%	33	2%
Credit Cards & Plans	483,493	58	7,099	16	6,957	98%	92	1%	50	1%
Credit Cards & Plans - Equipment & Supplies	62,248	465	561	258	526	94%	33	6%	2	0%
Credit Cards - Protection Service	22,971	950	59	1,105	40	68%	16	27%	3	5%
Credit Repair Services - Advance Fee	140,944	228	394	336	128	32%	199	51%	67	17%
Credit Repair Services - No Advance Fee	179,016	183	271	435	248	92%	22	8%	1	0%
Credit Repair Services - Monitored	49,977	557	111	774	92	83%	17	15%	2	2%
Credit Reporting Agencies	180,462	182	3,373	49	3,311	98%	57	2%	5	0%
Credit Services	309,565	99	909	179	787	87%	88	10%	34	4%
Credit Unions	232,263	129	2,085	79	1,932	93%	151	7%	2	0%
Cremation Services	57,610	497	76	970	67	88%	7	9%	2	3%
Cremation Urns	4,728	2,067	8	2,388	8	100%	0	0%	0	0%
Crematories	2,400	2,572	0	3,995	0	0%	0	0%	0	0%

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Crime Scene/Trauma Clean Up	6,056	1,842	4	2,849	2	50%	1	25%	1	25%
Criminologists	24	4,893	1	3,517	1	100%	0	0%	0	0%
Crisis Intervention Service	1,066	3,231	0	3,995	0	0%	0	0%	0	0%
Crowdfunding	12	4,977	1	3,517	1	100%	0	0%	0	0%
Cruises	64,652	451	843	191	721	86%	120	14%	2	0%
Crushing & Pulverizing Equipment	560	3,698	0	3,995	0	0%	0	0%	0	0%
Crushing & Pulverizing Service	383	3,939	0	3,995	0	0%	0	0%	0	0%
Crutches	104	4,546	0	3,995	0	0%	0	0%	0	0%
Cryogenics	1,796	2,808	1	3,517	0	0%	1	100%	0	0%
Crystals - Industrial	161	4,370	1	3,517	0	0%	1	100%	0	0%
Culverts	449	3,839	0	3,995	0	0%	0	0%	0	0%
Cupolas	81	4,619	1	3,517	0	0%	1	100%	0	0%
Currency Exchange	22,781	964	30	1,487	21	70%	9	30%	0	0%
Curtains - Wholesale & Manufacturers	429	3,870	1	3,517	0	0%	1	100%	0	0%
Cushions	1,985	2,708	3	3,043	3	100%	0	0%	0	0%
Custom Brokers	6,644	1,780	3	3,043	3	100%	0	0%	0	0%
Custom Framing	5,857	1,868	7	2,477	5	71%	2	29%	0	0%
Custom Harvesting	296	4,071	2	3,245	0	0%	2	100%	0	0%
Custom Synthesis	14	4,963	0	3,995	0	0%	0	0%	0	0%
Custom Tile Painting	460	3,816	5	2,704	3	60%	2	40%	0	0%
Customs Consultant	1,592	2,922	3	3,043	1	33%	2	67%	0	0%
Cutlery	50,946	544	44	1,256	38	86%	6	14%	0	0%
Cutting & Slitting Service	239	4,197	0	3,995	0	0%	0	0%	0	0%
Cylinder Heads - Auto & Motorcycle	1,821	2,791	18	1,823	3	17%	15	83%	0	0%
Cylinders - Air & Hydraulic	2,975	2,410	2	3,245	2	100%	0	0%	0	0%
Cylinders - Gas	448	3,843	3	3,043	2	67%	1	33%	0	0%
Cylinders - Hydrostatic Testing	73	4,646	0	3,995	0	0%	0	0%	0	0%
Cylinders - Rebuild & Repair	997	3,285	5	2,704	4	80%	1	20%	0	0%
Dairies	2,966	2,413	3	3,043	3	100%	0	0%	0	0%
Dairy Consultants	226	4,222	1	3,517	1	100%	0	0%	0	0%
Dairy Equipment & Supplies	1,443	3,011	1	3,517	0	0%	1	100%	0	0%
Dairy Equipment Repair	40	4,808	0	3,995	0	0%	0	0%	0	0%
Dairy Products - Wholesale	3,676	2,259	4	2,849	2	50%	2	50%	0	0%
Dance Apparel	2,762	2,465	18	1,823	10	56%	8	44%	0	0%
Dance Companies	15,424	1,197	91	867	43	47%	45	49%	3	3%
Dancing Instruction	25,532	875	74	986	43	58%	29	39%	2	3%
Dancing Supplies	2,058	2,683	4	2,849	4	100%	0	0%	0	0%
Darts & Dart Boards	692	3,563	1	3,517	0	0%	1	100%	0	0%
Data Brokers	2,855	2,434	66	1,054	44	67%	22	33%	0	0%
Data Communications Equipment & Systems	24,358	903	125	721	113	90%	11	9%	1	1%
Data Processing Equipment	772	3,482	0	3,995	0	0%	0	0%	0	0%
Data Processing Equipment - Maintenance	709	3,552	2	3,245	0	0%	2	100%	0	0%
Data Processing Service	24,691	898	77	964	41	53%	29	38%	7	9%
Data Processing Supplies	1,609	2,910	1	3,517	0	0%	0	0%	1	100%
Data Recovery	13,476	1,276	64	1,072	42	66%	20	31%	2	3%
Data Systems - Consultants & Designers	16,881	1,128	31	1,473	21	68%	10	32%	0	0%
Dating Service	204,836	158	2,262	74	1,150	51%	1,080	48%	32	1%
Dating Service - Online	27,038	837	792	199	696	88%	89	11%	7	1%
Day Care - Adults	23,099	948	7	2,477	7	100%	0	0%	0	0%
Day Spas	79,429	380	499	286	249	50%	175	35%	75	15%
Debris Box Service	125	4,475	1	3,517	0	0%	1	100%	0	0%
Debt Relief Education	2,599	2,517	31	1,473	15	48%	16	52%	0	0%
Debt Relief Services	301,644	102	580	249	367	63%	170	29%	43	7%

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Debt Relief Services	90,849	339	233	471	103	44%	106	45%	24	10%
Debt Relief Services (Non-compliant with FTC Rule)	14,214	1,242	100	828	7	7%	68	68%	25	25%
Debt Repayment Plan	61,752	467	128	714	100	78%	28	22%	0	0%
Debt Settlement - Canada	1,013	3,278	1	3,517	0	0%	1	100%	0	0%
Decals	4,706	2,072	55	1,138	17	31%	33	60%	5	9%
Deck - Repair	5,194	1,980	16	1,911	6	38%	10	63%	0	0%
Deck Builder	28,519	807	69	1,027	32	46%	33	48%	4	6%
Deck Cleaning & Sealing	15,560	1,188	67	1,049	47	70%	19	28%	1	1%
Deck Cleaning and Waterproofing	12,162	1,345	14	1,982	10	71%	4	29%	0	0%
Decoration Contractors - Party, Convention	3,678	2,258	14	1,982	3	21%	10	71%	1	7%
Defense Contractors	1,644	2,886	1	3,517	0	0%	1	100%	0	0%
Degreasing Equipment & Supplies	11	4,992	0	3,995	0	0%	0	0%	0	0%
Dehumidifying Equipment	476	3,793	0	3,995	0	0%	0	0%	0	0%
Dehydrating Equipment	10	4,996	0	3,995	0	0%	0	0%	0	0%
Dehydrating Service	101	4,553	0	3,995	0	0%	0	0%	0	0%
Delicatessens	4,694	2,077	27	1,546	12	44%	15	56%	0	0%
Delivery Service	147,688	222	2,044	81	1,725	84%	283	14%	36	2%
Demagnetizers	29	4,865	0	3,995	0	0%	0	0%	0	0%
Demographic Research	117	4,498	0	3,995	0	0%	0	0%	0	0%
Demolition Contractors	49,555	564	39	1,327	19	49%	18	46%	2	5%
Demonstration Services	647	3,611	0	3,995	0	0%	0	0%	0	0%
Dental Equipment & Supplies	39,897	641	74	986	55	74%	16	22%	3	4%
Dental Equipment - Repair & Refinish	1,692	2,859	6	2,580	3	50%	3	50%	0	0%
Dental Hygienists	5,556	1,915	45	1,248	31	69%	13	29%	1	2%
Dental Laboratories	45,311	593	220	492	128	58%	91	41%	1	0%
Dental Service Plans	37,506	670	189	554	172	91%	16	8%	1	1%
Dental Staffing	17	4,933	0	3,995	0	0%	0	0%	0	0%
Dentist - Dental Implants	20,984	1,009	61	1,089	49	80%	12	20%	0	0%
Dentist - Dental Surgery	19,250	1,043	88	890	68	77%	20	23%	0	0%
Dentist - Orthodontist	36,067	693	162	626	108	67%	50	31%	4	2%
Dentist - Periodontist	5,567	1,912	20	1,759	19	95%	1	5%	0	0%
Dentist - Prosthodontist	1,535	2,957	9	2,308	5	56%	4	44%	0	0%
Dentist - Sedation	243	4,185	1	3,517	1	100%	0	0%	0	0%
Dentist Information Bureaus	1,718	2,841	80	942	74	93%	6	8%	0	0%
Dentistry - Children	17,883	1,091	56	1,130	47	84%	9	16%	0	0%
Dentistry - Cosmetic	16,538	1,147	76	970	53	70%	22	29%	1	1%
Dentists	748,978	35	3,393	48	2,688	79%	677	20%	28	1%
Denturist	14,930	1,213	31	1,473	25	81%	5	16%	1	3%
Deodorants	204	4,268	0	3,995	0	0%	0	0%	0	0%
Deodorizing & Disinfecting	1,028	3,262	1	3,517	1	100%	0	0%	0	0%
Deodorizing Equipment	17	4,933	0	3,995	0	0%	0	0%	0	0%
Department Stores	148,146	221	9,337	11	9,253	99%	80	1%	4	0%
Deposit Protection	1	5,117	0	3,995	0	0%	0	0%	0	0%
Design & Build Contractor	15,544	1,190	45	1,248	12	27%	31	69%	2	4%
Designers - Apparel	10,284	1,462	151	651	60	40%	82	54%	9	6%
Designers - Industrial	5,175	1,985	23	1,658	11	48%	12	52%	0	0%
Desk Pads & Accessories	9	5,003	0	3,995	0	0%	0	0%	0	0%
Desktop Publishing	13,200	1,290	15	1,944	6	40%	7	47%	2	13%
Destination Management	209	4,253	0	3,995	0	0%	0	0%	0	0%
Detective Agencies	6,029	1,847	8	2,388	3	38%	2	25%	3	38%
Developmental Disability Services	8,265	1,610	5	2,704	3	60%	1	20%	1	20%
Diabetes Services & Supplies	22,219	978	59	1,105	29	49%	22	37%	8	14%
Dials	12	4,977	0	3,995	0	0%	0	0%	0	0%

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Diamond Buyers	9,687	1,502	2	3,245	0	0%	2	100%	0	0%
Diamond Cutters	578	3,677	2	3,245	2	100%	0	0%	0	0%
Diamond Setters	127	4,467	0	3,995	0	0%	0	0%	0	0%
Diamonds	30,441	770	21	1,725	12	57%	9	43%	0	0%
Diamonds - Industrial	142	4,425	0	3,995	0	0%	0	0%	0	0%
Diaper Service	5,631	1,906	61	1,089	9	15%	51	84%	1	2%
Diaries	4	5,078	0	3,995	0	0%	0	0%	0	0%
Dictating Machines & Supplies	430	3,866	0	3,995	0	0%	0	0%	0	0%
Die Castings	1,696	2,856	0	3,995	0	0%	0	0%	0	0%
Die Cutting	794	3,461	1	3,517	0	0%	1	100%	0	0%
Die Cutting Equipment & Supplies	123	4,478	0	3,995	0	0%	0	0%	0	0%
Diecast Cars - Dealers	294	4,076	0	3,995	0	0%	0	0%	0	0%
Dietitians	2,064	2,681	7	2,477	7	100%	0	0%	0	0%
Differentials - Automobile	811	3,450	0	3,995	0	0%	0	0%	0	0%
Digital Marketing	7,808	1,657	110	776	97	88%	13	12%	0	0%
Digital Media	21,965	987	220	492	158	72%	51	23%	11	5%
Dining Club Plans	2,502	2,544	69	1,027	68	99%	1	1%	0	0%
Dinner Theatres	1,389	3,042	8	2,388	4	50%	4	50%	0	0%
Disability Access Equipment	9,604	1,508	40	1,310	35	88%	5	13%	0	0%
Disability Remodeling	731	3,530	0	3,995	0	0%	0	0%	0	0%
Disabled Person Assistance	21,709	994	14	1,982	7	50%	7	50%	0	0%
Disc Jockeys	33,985	725	121	734	52	43%	53	44%	16	13%
Discotheques	92	4,580	0	3,995	0	0%	0	0%	0	0%
Discount Stores	146,719	223	2,137	77	1,944	91%	187	9%	6	0%
Dishwashing Compounds	38	4,821	0	3,995	0	0%	0	0%	0	0%
Dishwashing Machines - Dealers	229	4,214	2	3,245	2	100%	0	0%	0	0%
Dishwashing Machines - Service & Repair	452	3,832	4	2,849	4	100%	0	0%	0	0%
Dishwashing Machines - Supplies & Parts	14	4,963	0	3,995	0	0%	0	0%	0	0%
Disinfectants & Germicides	289	4,091	0	3,995	0	0%	0	0%	0	0%
Display Designers & Producers	13,316	1,283	18	1,823	10	56%	6	33%	2	11%
Display Fixtures & Materials	4,286	2,147	6	2,580	1	17%	5	83%	0	0%
Display Installation Service	1,233	3,132	8	2,388	2	25%	6	75%	0	0%
Disposable Products	505	3,753	4	2,849	3	75%	1	25%	0	0%
Distillers	4,158	2,175	3	3,043	2	67%	1	33%	0	0%
Distributing Service - Circular, Sample	9,913	1,492	11	2,157	6	55%	5	45%	0	0%
Divers	812	3,447	3	3,043	2	67%	1	33%	0	0%
Divers Equipment & Supplies	5,326	1,954	15	1,944	9	60%	4	27%	2	13%
Diving & Marine Services	1,625	2,903	6	2,580	3	50%	3	50%	0	0%
Diving Instruction	3,526	2,287	20	1,759	13	65%	6	30%	1	5%
Divorce Assistance	8,975	1,549	21	1,725	10	48%	10	48%	1	5%
DNA Testing	16,549	1,146	39	1,327	34	87%	5	13%	0	0%
Dock Builders	9,341	1,524	13	2,039	0	0%	13	100%	0	0%
Dock Covers	50	4,759	0	3,995	0	0%	0	0%	0	0%
Docks	7,166	1,721	19	1,793	10	53%	8	42%	1	5%
Document Imaging & Scanning Service	16,479	1,149	40	1,310	31	78%	8	20%	1	3%
Dog Breeders	229,511	134	369	351	201	54%	155	42%	13	4%
Dog Daycare	9,566	1,509	41	1,299	22	54%	18	44%	1	2%
Doll Clothing & Accessories	685	3,572	10	2,235	0	0%	9	90%	1	10%
Doll Houses & Accessories	628	3,627	3	3,043	1	33%	2	67%	0	0%
Doll Manufacturers Equipment & Supplies	31	4,858	0	3,995	0	0%	0	0%	0	0%
Dolls - Collectors	598	3,658	2	3,245	0	0%	2	100%	0	0%
Dolls - Repairing	921	3,352	1	3,517	1	100%	0	0%	0	0%
Dolls - Retail	3,569	2,275	16	1,911	13	81%	3	19%	0	0%

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Dolls - Wholesale & Manufacturers	331	4,013	0	3,995	0	0%	0	0%	0	0%
Dome Structures	143	4,423	1	3,517	0	0%	0	0%	1	100%
Domestic Abuse Services	424	3,881	1	3,517	1	100%	0	0%	0	0%
Door & Gate Operating Devices	11,707	1,374	23	1,658	16	70%	7	30%	0	0%
Door Closers & Checks	407	3,906	2	3,245	1	50%	1	50%	0	0%
Door Closers & Checks - Repairing	272	4,132	0	3,995	0	0%	0	0%	0	0%
Door Frames	1,025	3,266	0	3,995	0	0%	0	0%	0	0%
Door Manufacturer - High Performance	945	3,326	7	2,477	6	86%	1	14%	0	0%
Door-to-Door Freezer Food Sales	2,473	2,553	14	1,982	7	50%	7	50%	0	0%
Door-to-Door Sales - Cleaning Supplies	17,912	1,088	33	1,429	24	73%	7	21%	2	6%
Door-to-Door Sales - Cosmetics	614	3,639	3	3,043	2	67%	0	0%	1	33%
Door-to-Door Sales - Magazines	53,184	526	626	237	194	31%	333	53%	99	16%
Door-to-Door Sales - Meat	39,833	642	178	578	86	48%	86	48%	6	3%
Door-to-Door Sales - Photography	1,277	3,108	4	2,849	1	25%	3	75%	0	0%
Doors	97,097	320	256	450	140	55%	112	44%	4	2%
Doors - Cellar/Basement/Bilco	1,062	3,235	3	3,043	3	100%	0	0%	0	0%
Doors - Commercial	2,919	2,422	2	3,245	2	100%	0	0%	0	0%
Doors - French	123	4,478	0	3,995	0	0%	0	0%	0	0%
Doors - Industrial	155	4,383	0	3,995	0	0%	0	0%	0	0%
Doors - Installation	14,252	1,241	37	1,352	24	65%	13	35%	0	0%
Doors - Patio	783	3,468	2	3,245	0	0%	2	100%	0	0%
Doors - Repair	32,370	747	55	1,138	30	55%	25	45%	0	0%
Doors - Rolling	420	3,887	1	3,517	1	100%	0	0%	0	0%
Doors - Vinyl	4	5,078	1	3,517	0	0%	1	100%	0	0%
Doughnut Machines & Supplies	2	5,105	0	3,995	0	0%	0	0%	0	0%
Doughnuts	2,471	2,556	20	1,759	9	45%	11	55%	0	0%
Dowels	58	4,722	0	3,995	0	0%	0	0%	0	0%
Drafting Equipment & Supplies	758	3,498	0	3,995	0	0%	0	0%	0	0%
Drafting Services	11,007	1,414	15	1,944	11	73%	4	27%	0	0%
Drainage Contractors	26,755	845	27	1,546	13	48%	12	44%	2	7%
Drama/Acting Instruction	2,808	2,450	6	2,580	2	33%	2	33%	2	33%
Draperies & Curtains - Retail & Custom	37,158	675	137	692	84	61%	50	36%	3	2%
Draperies - Wholesale & Manufacturers	364	3,962	1	3,517	1	100%	0	0%	0	0%
Drapery & Curtain Cleaners	1,779	2,817	8	2,388	2	25%	6	75%	0	0%
Drapery & Curtain Fabric - Wholesale & Manufacturers	271	4,136	0	3,995	0	0%	0	0%	0	0%
Drapery & Curtain Fabrics - Retail	2,369	2,578	3	3,043	3	100%	0	0%	0	0%
Drapery & Curtain Fixtures	660	3,596	0	3,995	0	0%	0	0%	0	0%
Drapery Installation Service	2,198	2,632	4	2,849	2	50%	2	50%	0	0%
Drapery Trimmings	124	4,476	0	3,995	0	0%	0	0%	0	0%
Drawing Materials	2,792	2,456	6	2,580	4	67%	2	33%	0	0%
Dredging	707	3,555	0	3,995	0	0%	0	0%	0	0%
Dredging Machinery	12	4,977	0	3,995	0	0%	0	0%	0	0%
Dress Forms - Wholesale & Manufacturers	652	3,605	7	2,477	0	0%	7	100%	0	0%
Dress Trimmings	278	4,116	1	3,517	1	100%	0	0%	0	0%
Dresses - Wholesale & Manufacturers	1,843	2,780	13	2,039	3	23%	8	62%	2	15%
Dressmakers	5,704	1,890	41	1,299	10	24%	18	44%	13	32%
Dressmaking Schools	161	4,370	0	3,995	0	0%	0	0%	0	0%
Drill Presses	2	5,105	0	3,995	0	0%	0	0%	0	0%
Drilling & Boring Contractors	24,132	913	21	1,725	16	76%	5	24%	0	0%
Drilling & Boring Equipment & Supplies	2,267	2,609	1	3,517	1	100%	0	0%	0	0%
Drilling - Gas Well	1,707	2,848	0	3,995	0	0%	0	0%	0	0%
Drilling - Geothermal	562	3,696	0	3,995	0	0%	0	0%	0	0%
Drilling - Oil Well	3,908	2,216	3	3,043	2	67%	0	0%	1	33%

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Drills	415	3,893	2	3,245	2	100%	0	0%	0	0%
Drive Shafts	1,996	2,704	0	3,995	0	0%	0	0%	0	0%
Drivers Education	11,508	1,387	50	1,185	39	78%	11	22%	0	0%
Driveway Installation, Paving & Repair	23,157	946	138	688	34	25%	87	63%	17	12%
Driveway Preparation	352	3,978	4	2,849	1	25%	3	75%	0	0%
Driving Instruction	94,267	326	301	401	205	68%	69	23%	27	9%
Driving Proficiency Test Service	17,178	1,118	56	1,130	36	64%	18	32%	2	4%
Driving Training Equipment	1,565	2,936	1	3,517	1	100%	0	0%	0	0%
Drone Retailer	903	3,369	7	2,477	5	71%	2	29%	0	0%
Drone Servicing & Maintenance	1	5,117	0	3,995	0	0%	0	0%	0	0%
Drop Cloths	6	5,050	0	3,995	0	0%	0	0%	0	0%
Drug & Alcohol Screening & Testing	22,962	951	108	790	104	96%	4	4%	0	0%
Drug Abuse & Addiction - Info & Treatment	69,701	419	75	983	52	69%	21	28%	2	3%
Drug Brokers	1,514	2,968	1	3,517	1	100%	0	0%	0	0%
Drug Discovery Provider	15	4,952	0	3,995	0	0%	0	0%	0	0%
Drug Manufacturers	1,146	3,182	7	2,477	6	86%	1	14%	0	0%
Druggists - Wholesale	478	3,791	6	2,580	4	67%	2	33%	0	0%
Dry Cleaners	161,860	199	2,085	79	1,075	52%	957	46%	53	3%
Dry Cleaners - Equipment - Wholesales	730	3,532	4	2,849	3	75%	1	25%	0	0%
Dry Cleaners - Mobile	1,452	3,004	80	942	51	64%	28	35%	1	1%
Dry Cleaners - Self Service	3,688	2,256	44	1,256	18	41%	26	59%	0	0%
Dry Erase Boards	292	4,083	3	3,043	3	100%	0	0%	0	0%
Dry Goods - Retail	1,330	3,077	7	2,477	3	43%	4	57%	0	0%
Dry Ice	741	3,518	0	3,995	0	0%	0	0%	0	0%
Dryer Vent Cleaning	13,067	1,298	6	2,580	3	50%	2	33%	1	17%
Dryers - Hand	893	3,377	0	3,995	0	0%	0	0%	0	0%
Drying Equipment - Industrial	160	4,374	0	3,995	0	0%	0	0%	0	0%
Drying Service	185	4,309	0	3,995	0	0%	0	0%	0	0%
Drywall - Inspectors	537	3,721	1	3,517	1	100%	0	0%	0	0%
Drywall Contractors	207,152	155	110	776	47	43%	60	55%	3	3%
Drywall Contractors Equipment & Supplies	3,221	2,349	1	3,517	0	0%	1	100%	0	0%
Drywall Taping and Texturing	1,868	2,765	3	3,043	2	67%	1	33%	0	0%
Drywall Toxic - Inspection	151	4,397	1	3,517	0	0%	0	0%	1	100%
Duct & Duct Fittings	3,817	2,235	2	3,245	1	50%	1	50%	0	0%
Duct Cleaning	99,722	307	118	748	70	59%	39	33%	9	8%
Dumbwaiters	126	4,474	0	3,995	0	0%	0	0%	0	0%
Dumpster Services	7,002	1,743	69	1,027	39	57%	30	43%	0	0%
Dune Buggies	1,194	3,150	0	3,995	0	0%	0	0%	0	0%
Duplicating Machines & Supplies	288	4,096	1	3,517	0	0%	1	100%	0	0%
Dust Collecting Systems	458	3,821	1	3,517	1	100%	0	0%	0	0%
Dust Control Materials	254	4,171	1	3,517	1	100%	0	0%	0	0%
Dusters & Dusting Cloths	7	5,035	0	3,995	0	0%	0	0%	0	0%
Duty Free Shops	345	3,990	0	3,995	0	0%	0	0%	0	0%
DVD & CD Player Repair	414	3,894	1	3,517	0	0%	1	100%	0	0%
DVD sales & service	13,568	1,272	193	543	58	30%	117	61%	18	9%
Dyers	200	4,276	1	3,517	0	0%	1	100%	0	0%
Dyers - Industrial	10	4,996	0	3,995	0	0%	0	0%	0	0%
Dyes & Dyestuff	152	4,393	3	3,043	3	100%	0	0%	0	0%
Dynamometers	53	4,743	0	3,995	0	0%	0	0%	0	0%
E-Books	3,742	2,247	36	1,373	33	92%	3	8%	0	0%
e-cigarette flavoring	4,160	2,174	29	1,509	10	34%	17	59%	2	7%
e-cigarettes	51,667	539	501	285	332	66%	161	32%	8	2%
E-Learning	5,975	1,859	16	1,911	12	75%	4	25%	0	0%

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E-Mail Marketing	8,765	1,566	63	1,076	26	41%	11	17%	26	41%
Ear & Body Piercing	5,171	1,987	12	2,092	5	42%	7	58%	0	0%
Earthworms	905	3,367	0	3,995	0	0%	0	0%	0	0%
Easels - Wholesale & Manufacturers	98	4,563	0	3,995	0	0%	0	0%	0	0%
Economic Development Organizations	1,440	3,012	2	3,245	2	100%	0	0%	0	0%
Economic Research & Analysis	5,737	1,886	5	2,704	4	80%	1	20%	0	0%
Editorial Services	4,655	2,083	11	2,157	9	82%	2	18%	0	0%
Educational Consultants	180,626	181	428	311	365	85%	59	14%	4	1%
Educational Materials - Home Schooling	8,979	1,548	59	1,105	52	88%	4	7%	3	5%
Educational Research	17,884	1,090	50	1,185	35	70%	10	20%	5	10%
Egg Processing & Shipping Equipment & Supplies	179	4,324	0	3,995	0	0%	0	0%	0	0%
Eggs	1,104	3,211	0	3,995	0	0%	0	0%	0	0%
Elastic Goods	40	4,808	0	3,995	0	0%	0	0%	0	0%
Elastic Stockings	181	4,317	3	3,043	0	0%	3	100%	0	0%
Elderly/Senior Specialty Services	27,286	832	23	1,658	17	74%	5	22%	1	4%
Electric Bikes	4,226	2,161	25	1,608	18	72%	7	28%	0	0%
Electric Companies	397,815	74	5,455	25	5,255	96%	187	3%	13	0%
Electric Equipment & Supplies - Retail	42,116	617	180	572	113	63%	59	33%	8	4%
Electric Equipment & Supplies - Wholesale	13,877	1,258	26	1,579	19	73%	6	23%	1	4%
Electric Equipment - Manufacturers	5,214	1,972	10	2,235	4	40%	6	60%	0	0%
Electric Equipment - Service & Repair	37,000	679	263	445	208	79%	51	19%	4	2%
Electric Equipment - Used	467	3,803	3	3,043	1	33%	2	67%	0	0%
Electric Heating Elements	3,161	2,366	48	1,210	44	92%	3	6%	1	2%
Electric Heating Equipment - Wholesale & Manufacturers	2,211	2,628	12	2,092	6	50%	6	50%	0	0%
Electric Instruments	769	3,486	1	3,517	0	0%	1	100%	0	0%
Electric Motor Controls - Wholesale & Manufacturers	670	3,581	2	3,245	1	50%	1	50%	0	0%
Electric Motors - Dealers & Repairing	16,878	1,129	20	1,759	12	60%	8	40%	0	0%
Electric Motors - Manufacturers & Distributors	1,642	2,887	3	3,043	2	67%	1	33%	0	0%
Electric Motors - Supplies & Parts	7,751	1,663	8	2,388	4	50%	1	13%	3	38%
Electric Motors - Used	114	4,505	0	3,995	0	0%	0	0%	0	0%
Electric Power Line Construction	1,317	3,084	0	3,995	0	0%	0	0%	0	0%
Electric Scooters	5,945	1,862	37	1,352	22	59%	13	35%	2	5%
Electric Supplies - Manufacturers	2,569	2,526	6	2,580	6	100%	0	0%	0	0%
Electric Switchboards	626	3,628	1	3,517	1	100%	0	0%	0	0%
Electric Vehicles	1,610	2,909	13	2,039	5	38%	4	31%	4	31%
Electric Vehicles - Home Charging Station	71	4,658	0	3,995	0	0%	0	0%	0	0%
Electrical Discharge Machines & Supplies	754	3,506	2	3,245	1	50%	1	50%	0	0%
Electrical Discharge Machining	207	4,259	0	3,995	0	0%	0	0%	0	0%
Electrical Power Systems (Residential & Commercial) - Backup Systems	3,562	2,280	12	2,092	10	83%	2	17%	0	0%
Electrical Power Systems Maintenance	4,854	2,049	11	2,157	2	18%	9	82%	0	0%
Electricians	1,380,612	19	876	186	620	71%	240	27%	16	2%
Electricians - Commercial	28,764	796	18	1,823	14	78%	4	22%	0	0%
Electricians - Residential	212,220	152	246	460	161	65%	81	33%	4	2%
Electroforming	59	4,713	0	3,995	0	0%	0	0%	0	0%
Electrolysis	8,013	1,638	9	2,308	1	11%	8	89%	0	0%
Electrolysis Equipment & Supplies	239	4,197	2	3,245	2	100%	0	0%	0	0%
Electronic Equipment & Suppliers - Service & Repair	105,544	288	1,921	92	1,642	85%	253	13%	26	1%
Electronic Equipment & Suppliers - Dealers	257,590	120	4,213	35	3,824	91%	357	8%	32	1%
Electronic Equipment & Suppliers - Wholesale & Manufacturers	56,849	504	3,031	55	2,956	98%	73	2%	2	0%
Electronic Instruments	4,592	2,094	79	951	42	53%	37	47%	0	0%
Electronic Mail Service	6,028	1,848	33	1,429	13	39%	20	61%	0	0%
Electronic Power Supplies	6,540	1,797	40	1,310	31	78%	9	23%	0	0%

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Electronic Product Waste Management & E Waste Services	1,587	2,924	46	1,233	5	11%	39	85%	2	4%
Electronic Testing Equipment	4,098	2,182	6	2,580	5	83%	1	17%	0	0%
Electronics - Educational Kits	5,123	1,994	40	1,310	14	35%	17	43%	9	23%
Electronics Research & Development	4,738	2,065	34	1,407	20	59%	11	32%	3	9%
Electrostatic Painting	356	3,973	1	3,517	1	100%	0	0%	0	0%
Electrotype Equipment & Supplies	274	4,123	3	3,043	2	67%	1	33%	0	0%
Electrotypers	5	5,069	0	3,995	0	0%	0	0%	0	0%
Elevator Consultants	1,539	2,953	0	3,995	0	0%	0	0%	0	0%
Elevator Installation	2,722	2,480	2	3,245	2	100%	0	0%	0	0%
Elevators - Parts	322	4,023	0	3,995	0	0%	0	0%	0	0%
Elevators - Sales & Service	24,444	902	44	1,256	26	59%	17	39%	1	2%
Elevators - Testing Services	232	4,207	0	3,995	0	0%	0	0%	0	0%
Email Service Provider	4,825	2,055	31	1,473	27	87%	4	13%	0	0%
Embalmers	381	3,943	0	3,995	0	0%	0	0%	0	0%
Emblems	1,020	3,270	0	3,995	0	0%	0	0%	0	0%
Embossing	32	4,853	0	3,995	0	0%	0	0%	0	0%
Embossing Equipment & Supplies	13	4,971	0	3,995	0	0%	0	0%	0	0%
Embroideries - Uniform	1,901	2,750	1	3,517	0	0%	1	100%	0	0%
Embroidering Machines	322	4,023	2	3,245	1	50%	1	50%	0	0%
Embroidery	28,659	800	100	828	61	61%	37	37%	2	2%
Embroidery Design Punching	463	3,807	5	2,704	3	60%	2	40%	0	0%
Embroidery Supplies	2,705	2,484	14	1,982	13	93%	1	7%	0	0%
Emergency Disaster Preparedness Equipment & Supplies	16,696	1,139	21	1,725	11	52%	9	43%	1	5%
Emergency Response Systems - Personal	2,519	2,537	10	2,235	8	80%	1	10%	1	10%
Emergency Rooms	3,122	2,373	85	913	81	95%	3	4%	1	1%
Emergency Shelters	1,797	2,807	5	2,704	3	60%	2	40%	0	0%
Employee Assistance Programs	1,150	3,176	7	2,477	2	29%	3	43%	2	29%
Employee Benefit Plans	15,846	1,173	195	539	186	95%	7	4%	2	1%
Employment Agencies	303,233	101	215	501	140	65%	61	28%	14	7%
Employment Contractors - Temporary Help	45,270	594	34	1,407	21	62%	11	32%	2	6%
Employment Counseling	4,869	2,045	6	2,580	4	67%	2	33%	0	0%
Employment Service	52,665	528	98	840	43	44%	34	35%	21	21%
Employment Service - Administrative Assistant	550	3,707	0	3,995	0	0%	0	0%	0	0%
Employment Service - Employee Leasing	26,128	864	22	1,689	19	86%	3	14%	0	0%
Employment Service - Government, Co, Fraternal	2,938	2,418	2	3,245	2	100%	0	0%	0	0%
Employment Service - Union Talent Signatory	114	4,505	1	3,517	0	0%	1	100%	0	0%
Employment Service - Virtual Assistant	7,003	1,742	8	2,388	5	63%	2	25%	1	13%
Employment Training	36,735	683	39	1,327	25	64%	11	28%	3	8%
Enameling, Japanning & Lacquering	17	4,933	0	3,995	0	0%	0	0%	0	0%
Encyclopedia & Book Sales	658	3,598	3	3,043	1	33%	2	67%	0	0%
Encyclopedia & Book Sales by Internet	673	3,580	4	2,849	1	25%	3	75%	0	0%
Encyclopedia & Book Sales by Mail	8	5,023	0	3,995	0	0%	0	0%	0	0%
Encyclopedias	281	4,109	2	3,245	1	50%	1	50%	0	0%
Endodontics	5,309	1,957	18	1,823	14	78%	4	22%	0	0%
Energy Audits	31,240	762	71	1,014	49	69%	18	25%	4	6%
Energy Conservation Products & Services	113,151	271	349	360	293	84%	43	12%	13	4%
Energy Conservation Products - Wholesale & Manufacturers	1,647	2,883	5	2,704	4	80%	1	20%	0	0%
Energy Management & Conservation Consultant	49,868	559	119	742	95	80%	14	12%	10	8%
Energy Service Companies	259,720	117	1,224	144	1,049	86%	168	14%	7	1%
Engineering Consultants	23,829	921	27	1,546	16	59%	11	41%	0	0%
Engineering Contractors - General	50,979	542	33	1,429	15	45%	18	55%	0	0%
Engineering Equipment & Supplies	3,220	2,351	14	1,982	8	57%	6	43%	0	0%
Engineering Reports	930	3,343	3	3,043	2	67%	1	33%	0	0%

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Engineers - Civil	24,482	901	11	2,157	8	73%	3	27%	0	0%
Engineers - Electrical	7,517	1,683	10	2,235	5	50%	5	50%	0	0%
Engineers - Environmental	1,031	3,259	0	3,995	0	0%	0	0%	0	0%
Engineers - Mechanical	4,692	2,078	5	2,704	2	40%	3	60%	0	0%
Engineers - Professional	72,031	410	27	1,546	18	67%	9	33%	0	0%
Engineers - Structural	22,118	982	14	1,982	10	71%	4	29%	0	0%
Engines - Diesel	13,257	1,287	35	1,388	23	66%	12	34%	0	0%
Engines - Fuel Conversion	1,975	2,713	0	3,995	0	0%	0	0%	0	0%
Engines - Fuel Injection Service & Parts	5,315	1,956	8	2,388	6	75%	2	25%	0	0%
Engines - Gas	4,545	2,101	14	1,982	8	57%	6	43%	0	0%
Engines - Gasoline	1,809	2,800	7	2,477	3	43%	4	57%	0	0%
Engines - Rebuild & Exchange	117,248	262	242	463	160	66%	76	31%	6	2%
Engines - Supplies, Equipment & Parts	36,614	686	118	748	73	62%	41	35%	4	3%
Engravers - Mechanical	1,707	2,848	7	2,477	2	29%	5	71%	0	0%
Engravers - Metal	1,822	2,790	8	2,388	3	38%	5	63%	0	0%
Engravers - Photo	69	4,671	0	3,995	0	0%	0	0%	0	0%
Engravers - Plastic, Wood	1,711	2,845	4	2,849	3	75%	1	25%	0	0%
Engravers - Stationery	1,956	2,729	7	2,477	6	86%	1	14%	0	0%
Engraving Equipment & Supplies	958	3,315	1	3,517	0	0%	1	100%	0	0%
Entertainers	19,648	1,031	118	748	43	36%	67	57%	8	7%
Entertainment Bureaus	12,105	1,349	52	1,168	32	62%	19	37%	1	2%
Entomologists	4	5,078	0	3,995	0	0%	0	0%	0	0%
Envelopes - Retail	556	3,702	0	3,995	0	0%	0	0%	0	0%
Envelopes - Wholesale & Manufacturers	1,578	2,929	1	3,517	1	100%	0	0%	0	0%
Environmental & Ecological Services	73,608	399	58	1,112	37	64%	18	31%	3	5%
Environmental Consulting & Contracting	17,900	1,089	14	1,982	5	36%	7	50%	2	14%
Environmental Testing & Consulting	13,888	1,256	21	1,725	14	67%	6	29%	1	5%
Environmental, Conservationist & Ecol Org	3,753	2,245	5	2,704	4	80%	0	0%	1	20%
Equestrian Services	6,111	1,837	9	2,308	6	67%	3	33%	0	0%
Equine nutrition	87	4,603	0	3,995	0	0%	0	0%	0	0%
Equine Therapy	612	3,640	1	3,517	1	100%	0	0%	0	0%
Equipment Calibration	1,520	2,965	2	3,245	1	50%	1	50%	0	0%
Ergonomic Products & Services	2,326	2,591	10	2,235	8	80%	2	20%	0	0%
Erosion Control	5,071	2,003	1	3,517	0	0%	1	100%	0	0%
Escalators	60	4,705	0	3,995	0	0%	0	0%	0	0%
Escort Service - Personal	5,654	1,901	2	3,245	0	0%	1	50%	1	50%
Escrow Service	58,071	494	87	895	49	56%	23	26%	15	17%
Estate Liquidators	26,415	856	76	970	41	54%	34	45%	1	1%
Estate Planning & Management	68,023	427	25	1,608	20	80%	4	16%	1	4%
Estates - Appraisals, Sales & Auctions	54,434	516	195	539	93	48%	94	48%	8	4%
Estheticians	3,196	2,355	9	2,308	8	89%	1	11%	0	0%
Etched Products - Metal, Glass	912	3,360	2	3,245	1	50%	1	50%	0	0%
Etching Equipment & Supplies	15	4,952	0	3,995	0	0%	0	0%	0	0%
Etiquette School	855	3,406	1	3,517	0	0%	1	100%	0	0%
Evaporating Apparatus	144	4,417	5	2,704	5	100%	0	0%	0	0%
Evaporative Coolers - Sales & Service	1,014	3,276	0	3,995	0	0%	0	0%	0	0%
Event Center	9,026	1,545	94	849	40	43%	52	55%	2	2%
Event Planners	58,653	491	2,032	84	258	13%	1,751	86%	23	1%
Event Planners - Corporate	4,932	2,030	16	1,911	10	63%	5	31%	1	6%
Eviction Service	9,977	1,480	55	1,138	40	73%	14	25%	1	2%
Excavating Contractors	372,558	79	190	550	108	57%	77	41%	5	3%
Excavating Equipment	2,988	2,408	4	2,849	3	75%	1	25%	0	0%
Excelsior	9	5,003	0	3,995	0	0%	0	0%	0	0%

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Executive Search Consultants	15,126	1,208	10	2,235	7	70%	3	30%	0	0%
Executive Suites	1,484	2,983	11	2,157	7	64%	4	36%	0	0%
Exercise & Physical Fitness Programs	98,819	311	1,428	126	1,102	77%	295	21%	31	2%
Exercise Equipment & Machines - Sales	58,892	490	578	252	478	83%	85	15%	15	3%
Exercise Equipment & Machines - Service & Repair	3,751	2,246	24	1,627	20	83%	4	17%	0	0%
Exhibit Design & Construction	2,059	2,682	9	2,308	4	44%	3	33%	2	22%
Expanded Metals	52	4,750	0	3,995	0	0%	0	0%	0	0%
Expansion Joints	174	4,339	1	3,517	1	100%	0	0%	0	0%
Experimental Work	85	4,610	1	3,517	1	100%	0	0%	0	0%
Explosives	448	3,843	0	3,995	0	0%	0	0%	0	0%
Export Management	953	3,317	2	3,245	1	50%	1	50%	0	0%
Exporters	9,651	1,504	11	2,157	4	36%	7	64%	0	0%
Express & Transfer Service	1,449	3,006	5	2,704	0	0%	4	80%	1	20%
Extended Warranty Contract Service Companies	216,060	146	1,400	130	1,273	91%	102	7%	25	2%
Exterior Designers	2,681	2,491	19	1,793	7	37%	11	58%	1	5%
Exterior Structures - Barn Construction	11,710	1,373	29	1,509	16	55%	10	34%	3	10%
Exterior Structures - Gazebos, Arbors, Pergolas	4,395	2,127	27	1,546	17	63%	8	30%	2	7%
Eye Banks	90	4,589	2	3,245	1	50%	1	50%	0	0%
Eyebrow Threading	1,932	2,739	13	2,039	11	85%	2	15%	0	0%
Eyeglass Suppliers	24,765	893	157	641	108	69%	48	31%	1	1%
Eyelets	452	3,832	1	3,517	1	100%	0	0%	0	0%
Eyesight Training	1,505	2,974	8	2,388	4	50%	4	50%	0	0%
Fabric Laminating & Bonding	344	3,991	8	2,388	4	50%	3	38%	1	13%
Fabric Shops	16,646	1,142	96	844	80	83%	16	17%	0	0%
Fabrics - Wholesale & Manufacturers	4,627	2,088	11	2,157	8	73%	3	27%	0	0%
Facility Maintenance	15,706	1,181	39	1,327	13	33%	25	64%	1	3%
Facility Planning	222	4,232	0	3,995	0	0%	0	0%	0	0%
Factoring Service	31,249	761	39	1,327	28	72%	11	28%	0	0%
Factors	2,333	2,587	0	3,995	0	0%	0	0%	0	0%
Factory Locating Consultants	14	4,963	0	3,995	0	0%	0	0%	0	0%
Fairgrounds	493	3,767	4	2,849	0	0%	4	100%	0	0%
Fallout Shelter Equipment & Supplies	238	4,199	0	3,995	0	0%	0	0%	0	0%
Fallout Shelters - Consultants	111	4,518	0	3,995	0	0%	0	0%	0	0%
Family Planning - Abortion Alternatives	717	3,545	0	3,995	0	0%	0	0%	0	0%
Family Planning - Abortion Services	1,810	2,798	3	3,043	2	67%	1	33%	0	0%
Family Services	5,587	1,911	3	3,043	2	67%	1	33%	0	0%
Fan Clubs	718	3,543	8	2,388	6	75%	2	25%	0	0%
Fans - Attic	1,058	3,236	2	3,245	0	0%	2	100%	0	0%
Fans - Household	4,446	2,121	13	2,039	7	54%	4	31%	2	15%
Fans - Industrial & Commercial	1,041	3,253	4	2,849	2	50%	2	50%	0	0%
Fans - Repair	475	3,794	0	3,995	0	0%	0	0%	0	0%
Fare Registers & Meters	60	4,705	3	3,043	3	100%	0	0%	0	0%
Farm Equipment	43,842	608	140	682	108	77%	29	21%	3	2%
Farm Equipment - Repair & Parts	8,069	1,627	22	1,689	14	64%	8	36%	0	0%
Farm Management	1,992	2,705	0	3,995	0	0%	0	0%	0	0%
Farm Management Systems	256	4,168	0	3,995	0	0%	0	0%	0	0%
Farm Supplies	6,681	1,778	34	1,407	27	79%	7	21%	0	0%
Farmers Market	4,273	2,149	15	1,944	8	53%	7	47%	0	0%
Farming Service	5,045	2,010	6	2,580	4	67%	2	33%	0	0%
Farms	27,742	821	76	970	43	57%	30	39%	3	4%
Farms - Organic	2,586	2,521	11	2,157	6	55%	3	27%	2	18%
Farms - Urban	186	4,304	1	3,517	0	0%	1	100%	0	0%
Fashion Accessories	10,788	1,431	141	679	55	39%	78	55%	8	6%

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Fashion Consultants	1,849	2,778	8	2,388	2	25%	6	75%	0	0%
Fashion Designers	3,970	2,202	64	1,072	31	48%	18	28%	15	23%
Fashion Show Producers	554	3,705	3	3,043	2	67%	1	33%	0	0%
Fasteners - Industrial & Construction	6,624	1,784	2	3,245	0	0%	2	100%	0	0%
Fasteners - Textile & Apparel	943	3,328	4	2,849	4	100%	0	0%	0	0%
Fax Equipment & Systems	2,777	2,460	6	2,580	2	33%	4	67%	0	0%
Fax Transmission Service	4,979	2,019	22	1,689	12	55%	9	41%	1	5%
Feather Goods	839	3,422	3	3,043	1	33%	2	67%	0	0%
Feathers	341	4,000	1	3,517	1	100%	0	0%	0	0%
Feed - Wholesale & Manufacturers	1,790	2,811	5	2,704	2	40%	2	40%	1	20%
Feed Concentrates & Supplements	505	3,753	2	3,245	1	50%	1	50%	0	0%
Feed Dealers	12,592	1,323	7	2,477	4	57%	3	43%	0	0%
Feed Grinding	28	4,870	0	3,995	0	0%	0	0%	0	0%
Feed Mill Equipment & Supplies	610	3,644	1	3,517	1	100%	0	0%	0	0%
Feeders - Industrial	278	4,116	2	3,245	1	50%	1	50%	0	0%
Feedlot	232	4,207	0	3,995	0	0%	0	0%	0	0%
Felt & Felt Products	55	4,731	0	3,995	0	0%	0	0%	0	0%
Fence - Sales, Service & Contractors	92,385	332	236	467	163	69%	65	28%	8	3%
Fence Contractors	598,132	44	1,088	157	700	64%	363	33%	25	2%
Fence Material	3,078	2,386	17	1,864	2	12%	15	88%	0	0%
Fence Posts & Fittings	4,702	2,075	4	2,849	2	50%	1	25%	1	25%
Fence Staining	4,711	2,069	7	2,477	3	43%	4	57%	0	0%
Fences - Rental	339	4,004	0	3,995	0	0%	0	0%	0	0%
Fences - Vinyl	5,621	1,907	16	1,911	6	38%	9	56%	1	6%
Fences - Wood	1,341	3,067	3	3,043	2	67%	0	0%	1	33%
Fencing Instruction	2,402	2,569	8	2,388	1	13%	7	88%	0	0%
Ferries	513	3,747	4	2,849	3	75%	1	25%	0	0%
Fertility Specialists	7,089	1,731	21	1,725	20	95%	1	5%	0	0%
Fertilizer Plant Equipment	447	3,847	1	3,517	0	0%	1	100%	0	0%
Fertilizers	12,221	1,343	20	1,759	14	70%	4	20%	2	10%
Fiber & Fiber Products	453	3,830	2	3,245	1	50%	1	50%	0	0%
Fiber Glass Fabricators	1,628	2,902	1	3,517	0	0%	1	100%	0	0%
Fiber Glass Materials	539	3,718	1	3,517	1	100%	0	0%	0	0%
Fiber Glass Products	2,066	2,679	4	2,849	3	75%	1	25%	0	0%
Fiber Optics	6,318	1,816	8	2,388	6	75%	1	13%	1	13%
Fiberglass - Bathtubs & Showers	816	3,442	5	2,704	2	40%	3	60%	0	0%
Fiberglass - Fabrication & Repair	4,624	2,089	5	2,704	2	40%	2	40%	1	20%
Filing Equipment, Systems & Supplies	3,429	2,308	81	932	79	98%	2	2%	0	0%
Filling Machinery	34	4,841	0	3,995	0	0%	0	0%	0	0%
Film Scrap	51	4,754	1	3,517	0	0%	1	100%	0	0%
Filtering Materials & Supplies	5,007	2,016	42	1,291	15	36%	26	62%	1	2%
Filters - Air & Gas	5,328	1,952	56	1,130	49	88%	3	5%	4	7%
Filters - Liquid	591	3,667	3	3,043	0	0%	3	100%	0	0%
Filters Air & Gas Cleaning	1,598	2,918	0	3,995	0	0%	0	0%	0	0%
Financial Consultants - No License Required	45,884	589	65	1,066	41	63%	21	32%	3	5%
Financial Planning Consultants	343,521	87	270	436	169	63%	85	31%	16	6%
Financial Planning Kit	697	3,558	3	3,043	2	67%	1	33%	0	0%
Financial Services	1,566,735	15	4,247	33	3,654	86%	532	13%	61	1%
Financing	126,001	248	553	260	488	88%	61	11%	4	1%
Financing Consultants	63,527	457	62	1,085	41	66%	16	26%	5	8%
Fingerprinting	5,398	1,939	23	1,658	14	61%	7	30%	2	9%
Fingerprinting - Live Scan	731	3,530	1	3,517	1	100%	0	0%	0	0%
Fingerprinting Equipment	175	4,335	0	3,995	0	0%	0	0%	0	0%

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Fire & Flood Emergency Service	6,008	1,853	12	2,092	8	67%	4	33%	0	0%
Fire & Smoke & Water Clean Up	5,340	1,950	13	2,039	9	69%	4	31%	0	0%
Fire & Smoke Alarm Systems	53,927	520	49	1,195	39	80%	10	20%	0	0%
Fire & Water Damage Restoration	484,069	57	787	200	662	84%	121	15%	4	1%
Fire Damage Restoration	11,324	1,390	22	1,689	18	82%	4	18%	0	0%
Fire Department Equipment & Supplies	1,953	2,731	2	3,245	1	50%	1	50%	0	0%
Fire Departments	683	3,574	10	2,235	9	90%	1	10%	0	0%
Fire Doors & Shutters	20	4,921	0	3,995	0	0%	0	0%	0	0%
Fire Escapes	180	4,321	0	3,995	0	0%	0	0%	0	0%
Fire Exit Devices	28	4,870	0	3,995	0	0%	0	0%	0	0%
Fire Extinguishers	12,856	1,308	10	2,235	6	60%	4	40%	0	0%
Fire Extinguishing Fluid	43	4,789	0	3,995	0	0%	0	0%	0	0%
Fire Hose	97	4,567	0	3,995	0	0%	0	0%	0	0%
Fire Hydrants	473	3,798	0	3,995	0	0%	0	0%	0	0%
Fire Lookout Stations	63	4,692	1	3,517	1	100%	0	0%	0	0%
Fire Mitigation	452	3,832	0	3,995	0	0%	0	0%	0	0%
Fire Protection Consultants	10,095	1,474	10	2,235	2	20%	8	80%	0	0%
Fire Protection Contractor	12,504	1,330	9	2,308	5	56%	4	44%	0	0%
Fire Protection Equipment & Supplies	28,367	810	21	1,725	10	48%	10	48%	1	5%
Firearm Manufacturer	3,430	2,307	33	1,429	29	88%	3	9%	1	3%
Fireplace Equipment - Retail	26,813	843	103	816	74	72%	27	26%	2	2%
Fireplace Equipment - Wholesale & Manufacturers	4,497	2,115	28	1,527	25	89%	3	11%	0	0%
Fireplaces	73,443	400	212	507	172	81%	39	18%	1	0%
Fireproofing	1,186	3,155	3	3,043	3	100%	0	0%	0	0%
Fireproofing Materials	59	4,713	0	3,995	0	0%	0	0%	0	0%
Firewood	17,601	1,102	43	1,275	19	44%	21	49%	3	7%
Fireworks	6,824	1,765	15	1,944	11	73%	4	27%	0	0%
First Aid Instruction	5,717	1,889	13	2,039	6	46%	7	54%	0	0%
First Aid Supplies	1,874	2,762	7	2,477	5	71%	1	14%	1	14%
Fish & Seafood - Retail	14,800	1,216	41	1,299	26	63%	12	29%	3	7%
Fish & Seafood - Wholesale	7,252	1,710	8	2,388	5	63%	3	38%	0	0%
Fish & Seafood Brokers	940	3,331	0	3,995	0	0%	0	0%	0	0%
Fish By-Products	147	4,411	0	3,995	0	0%	0	0%	0	0%
Fish Hatcheries	1,630	2,900	10	2,235	2	20%	8	80%	0	0%
Fish Nets	76	4,635	0	3,995	0	0%	0	0%	0	0%
Fish Processors	619	3,633	1	3,517	0	0%	1	100%	0	0%
Fish Processors Equipment	30	4,862	0	3,995	0	0%	0	0%	0	0%
Fishermen - Commercial	233	4,205	0	3,995	0	0%	0	0%	0	0%
Fishermens Supplies	4,083	2,185	26	1,579	10	38%	16	62%	0	0%
Fishery Consultants	313	4,037	2	3,245	0	0%	2	100%	0	0%
Fishing Bait	4,606	2,092	18	1,823	2	11%	13	72%	3	17%
Fishing Charters	6,049	1,844	27	1,546	16	59%	11	41%	0	0%
Fishing Licenses	12	4,977	0	3,995	0	0%	0	0%	0	0%
Fishing Piers	853	3,407	3	3,043	2	67%	1	33%	0	0%
Fishing Tackle - Repair & Parts	501	3,759	1	3,517	0	0%	1	100%	0	0%
Fishing Tackle - Wholesale & Manufacturers	2,513	2,541	7	2,477	3	43%	3	43%	1	14%
Fishing Tackle Dealers	10,777	1,432	52	1,168	34	65%	17	33%	1	2%
Fitness Centers	129,480	241	2,750	62	1,839	67%	826	30%	85	3%
Fix-It Shops	2,184	2,636	8	2,388	3	38%	5	63%	0	0%
Flag Poles	2,330	2,590	5	2,704	4	80%	1	20%	0	0%
Flags & Banners	26,945	840	240	464	71	30%	169	70%	0	0%
Flags & Banners - Manufacturers Supplies	1,346	3,064	44	1,256	44	100%	0	0%	0	0%
Flame proofing Materials	2	5,105	1	3,517	1	100%	0	0%	0	0%

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Flanges	35	4,835	0	3,995	0	0%	0	0%	0	0%
Flashers - Electric	45	4,782	0	3,995	0	0%	0	0%	0	0%
Flatware - Table	884	3,381	1	3,517	1	100%	0	0%	0	0%
Flavoring Extracts	661	3,594	1	3,517	1	100%	0	0%	0	0%
Flavoring Extracts - Raw Materials	912	3,360	1	3,517	1	100%	0	0%	0	0%
Flea Markets	8,520	1,592	27	1,546	11	41%	16	59%	0	0%
Flight Instructor	501	3,759	3	3,043	2	67%	1	33%	0	0%
Flight School	8,382	1,604	26	1,579	13	50%	8	31%	5	19%
Floats - Mechanical	70	4,665	1	3,517	1	100%	0	0%	0	0%
Floats - Parade	49	4,764	1	3,517	0	0%	1	100%	0	0%
Flock Manufacturers & Processors	2	5,105	0	3,995	0	0%	0	0%	0	0%
Flood assistance	518	3,742	0	3,995	0	0%	0	0%	0	0%
Flood Control Equipment	1,419	3,023	3	3,043	2	67%	1	33%	0	0%
Floodlights & Search Lights	723	3,540	3	3,043	2	67%	1	33%	0	0%
Floor Coatings - Epoxy/Polyurethane	11,098	1,404	21	1,725	14	67%	5	24%	2	10%
Floor Coverings & Installation	80,452	378	224	487	142	63%	71	32%	11	5%
Floor Laying, Refinishing & Resurfacing	228,530	135	334	371	230	69%	103	31%	1	0%
Floor Machines	499	3,761	3	3,043	3	100%	0	0%	0	0%
Floor Machines - Rent	104	4,546	0	3,995	0	0%	0	0%	0	0%
Floor Machines - Repair	149	4,403	1	3,517	0	0%	1	100%	0	0%
Floor Materials - Retail	127,139	244	267	440	198	74%	66	25%	3	1%
Floor Refinishing	2,631	2,508	14	1,982	3	21%	7	50%	4	29%
Floor Removal	893	3,377	1	3,517	1	100%	0	0%	0	0%
Floor Removal, Resurfacing and Refinishing	1,077	3,222	4	2,849	2	50%	2	50%	0	0%
Floor Resurfacing	736	3,522	6	2,580	2	33%	4	67%	0	0%
Floor Treatment Compounds	1,144	3,183	1	3,517	0	0%	1	100%	0	0%
Floor Waxing, Polishing & Cleaning	8,193	1,613	7	2,477	3	43%	4	57%	0	0%
Floors - Garage	6,940	1,751	12	2,092	4	33%	5	42%	3	25%
Floors - Hardwood	92,237	334	566	257	483	85%	78	14%	5	1%
Floors - Industrial	7,242	1,716	14	1,982	7	50%	6	43%	1	7%
Floors - Laminate	1,623	2,905	9	2,308	6	67%	3	33%	0	0%
Floors - Raised	4,547	2,100	12	2,092	10	83%	1	8%	1	8%
Floral Design Instruction	807	3,456	7	2,477	5	71%	1	14%	1	14%
Florist - Funeral Bouquets & Wreaths	1,382	3,043	10	2,235	5	50%	5	50%	0	0%
Florists - Brokers	259	4,165	3	3,043	2	67%	1	33%	0	0%
Florists - Retail	115,961	264	3,908	37	3,489	89%	400	10%	19	0%
Florists - Wholesale	4,029	2,192	27	1,546	9	33%	18	67%	0	0%
Florists Supplies	1,375	3,048	1	3,517	1	100%	0	0%	0	0%
Flotation Therapy	40	4,808	0	3,995	0	0%	0	0%	0	0%
Flour	530	3,728	1	3,517	1	100%	0	0%	0	0%
Flowers - Preserved	3,642	2,264	29	1,509	17	59%	12	41%	0	0%
Foam & Sponge Rubber	3,141	2,371	9	2,308	7	78%	1	11%	1	11%
Foil & Foil Products	69	4,671	0	3,995	0	0%	0	0%	0	0%
Folding Machines	7	5,035	0	3,995	0	0%	0	0%	0	0%
Food & Beverage Consultants	3,091	2,383	8	2,388	5	63%	3	38%	0	0%
Food & Beverage Services	26,609	850	126	716	68	54%	44	35%	14	11%
Food - Sales & Delivery	30,138	779	321	380	157	49%	159	50%	5	2%
Food Brokers	7,785	1,660	10	2,235	5	50%	4	40%	1	10%
Food Facilities Consultants	977	3,303	1	3,517	0	0%	1	100%	0	0%
Food Manufacturers, Wholesalers, Distributors	113,928	267	256	450	202	79%	49	19%	5	2%
Food Plans	17,382	1,108	51	1,174	38	75%	12	24%	1	2%
Food Processing Equipment & Supplies	6,614	1,785	23	1,658	9	39%	14	61%	0	0%
Food Products	41,853	621	160	633	94	59%	57	36%	9	6%

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Food Products - Organic	6,516	1,801	9	2,308	4	44%	5	56%	0	0%
Food Products Manufacturing Equipment	2,428	2,565	11	2,157	4	36%	7	64%	0	0%
Food Products Reconditioning	81	4,619	0	3,995	0	0%	0	0%	0	0%
Food ServiceManagement	10,982	1,416	36	1,373	29	81%	6	17%	1	3%
Foods - Carry Out	40,942	628	346	362	200	58%	143	41%	3	1%
Foods - Dehydrated & Freeze-Dried	4,336	2,138	12	2,092	12	100%	0	0%	0	0%
Foot Appliances	1,525	2,962	6	2,580	4	67%	2	33%	0	0%
Football Clubs	3,333	2,329	15	1,944	8	53%	6	40%	1	7%
Foreclosure Rescue	9,950	1,485	8	2,388	2	25%	5	63%	1	13%
Foreclosure Services	27,660	824	48	1,210	20	42%	17	35%	11	23%
Foreign Currency Exchange Broker	19,045	1,050	27	1,546	16	59%	9	33%	2	7%
Forensic Loan Audits	6,568	1,791	16	1,911	6	38%	10	63%	0	0%
Foresters - Consulting	4,332	2,139	3	3,043	1	33%	2	67%	0	0%
Forging Equipment	77	4,630	0	3,995	0	0%	0	0%	0	0%
Forgings	787	3,465	0	3,995	0	0%	0	0%	0	0%
Forklift Repair & Maintenance	3,576	2,273	11	2,157	7	64%	4	36%	0	0%
Formal Wear	18,837	1,058	91	867	56	62%	32	35%	3	3%
Foster Child Care	2,158	2,643	0	3,995	0	0%	0	0%	0	0%
Foundation Contractors	315,174	97	445	305	319	72%	85	19%	41	9%
Foundation Inspection	1,266	3,115	0	3,995	0	0%	0	0%	0	0%
Foundation Repair & House Leveling	126,609	245	195	539	137	70%	49	25%	9	5%
Foundations - Education, Philanthropy, Research	23,373	937	24	1,627	19	79%	2	8%	3	13%
Foundries	6,543	1,796	3	3,043	2	67%	1	33%	0	0%
Foundry Equipment & Supplies	973	3,307	3	3,043	3	100%	0	0%	0	0%
Fountains - Drinking	194	4,287	0	3,995	0	0%	0	0%	0	0%
Fountains - Garden, Display	7,135	1,726	11	2,157	5	45%	4	36%	2	18%
Four Wheel Drive Vehicles - Repair & Service	1,666	2,876	4	2,849	1	25%	3	75%	0	0%
Franchising	26,568	851	48	1,210	39	81%	8	17%	1	2%
Fraternal Organizations	8,049	1,632	6	2,580	4	67%	2	33%	0	0%
Fraternal Regalia & Supplies	555	3,704	1	3,517	1	100%	0	0%	0	0%
Fraternalties & Sororities	89	4,594	1	3,517	1	100%	0	0%	0	0%
Freight Consolidating	2,199	2,631	3	3,043	1	33%	2	67%	0	0%
Freight Forwarding	109,090	279	407	325	291	71%	104	26%	12	3%
Freight Traffic Service	6,867	1,760	55	1,138	48	87%	7	13%	0	0%
Frog Dealers	264	4,154	3	3,043	1	33%	1	33%	1	33%
Frozen Custard Machines	81	4,619	0	3,995	0	0%	0	0%	0	0%
Frozen Food Locker Plants	491	3,770	0	3,995	0	0%	0	0%	0	0%
Frozen Foods - Processors	969	3,311	3	3,043	2	67%	1	33%	0	0%
Frozen Foods - Retail	16,681	1,140	63	1,076	39	62%	24	38%	0	0%
Fruit & Vegetable Growers & Shippers	5,752	1,883	16	1,911	15	94%	1	6%	0	0%
Fruits & Vegetables - Retail	11,585	1,380	34	1,407	21	62%	13	38%	0	0%
Fruits & Vegetables - Wholesale	6,451	1,805	7	2,477	4	57%	3	43%	0	0%
Fruits - Dried	268	4,143	0	3,995	0	0%	0	0%	0	0%
Fruits - Glace	17	4,933	0	3,995	0	0%	0	0%	0	0%
Fuel - Biofuels	440	3,852	3	3,043	1	33%	2	67%	0	0%
Fuel - Diesel	4,451	2,120	6	2,580	1	17%	5	83%	0	0%
Fuel - Gasoline	2,768	2,463	109	785	51	47%	57	52%	1	1%
Fuel - Marine	36	4,830	0	3,995	0	0%	0	0%	0	0%
Fuel Economizers	6,210	1,827	8	2,388	8	100%	0	0%	0	0%
Fuel Injection Equipment	2,606	2,515	8	2,388	8	100%	0	0%	0	0%
Fuel Tax Service	21	4,915	1	3,517	1	100%	0	0%	0	0%
Fulfillment Services	42,732	614	524	271	467	89%	44	8%	13	2%
Fumigation Services	1,299	3,094	1	3,517	1	100%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Fund Raising Counselors & Orgs	54,086	519	73	1,000	56	77%	13	18%	4	5%
Fund Raising Games, Merchandise, Supplies	15,555	1,189	63	1,076	46	73%	13	21%	4	6%
Funeral Directors	62,348	464	112	768	88	79%	23	21%	1	1%
Funeral Directors Equipment & Supplies	1,071	3,227	8	2,388	7	88%	1	13%	0	0%
Funeral Escorts	372	3,956	0	3,995	0	0%	0	0%	0	0%
Funeral Homes	47,969	577	119	742	81	68%	37	31%	1	1%
Funeral Related Services	56,913	502	159	634	113	71%	43	27%	3	2%
Fungicides	1	5,117	0	3,995	0	0%	0	0%	0	0%
Funnels	128	4,465	0	3,995	0	0%	0	0%	0	0%
Fur Business - Retail	8,296	1,609	22	1,689	12	55%	6	27%	4	18%
Fur Business - Wholesale & Manufacturers	3,958	2,203	8	2,388	8	100%	0	0%	0	0%
Fur Cleaning & Dyeing - Retail	542	3,715	1	3,517	1	100%	0	0%	0	0%
Fur Cleaning & Dyeing - Wholesale	53	4,743	0	3,995	0	0%	0	0%	0	0%
Fur Cuttings	55	4,731	0	3,995	0	0%	0	0%	0	0%
Fur Designers	472	3,799	2	3,245	1	50%	1	50%	0	0%
Fur Dressers & Dyers	21	4,915	0	3,995	0	0%	0	0%	0	0%
Fur Farms - Equipment & Supplies	47	4,771	0	3,995	0	0%	0	0%	0	0%
Fur Finishers & Liners	109	4,532	0	3,995	0	0%	0	0%	0	0%
Fur Novelties & Accessories	1,056	3,237	2	3,245	1	50%	1	50%	0	0%
Fur Skin Dealers & Brokers	858	3,402	2	3,245	1	50%	1	50%	0	0%
Fur Storage	829	3,435	4	2,849	2	50%	1	25%	1	25%
Furnace Cleaning	3,507	2,292	5	2,704	1	20%	4	80%	0	0%
Furnace Sales & Service	36,864	680	99	834	85	86%	12	12%	2	2%
Furnaces - Industrial	4,189	2,169	11	2,157	5	45%	5	45%	1	9%
Furniture - Childrens	18,038	1,084	112	768	88	79%	22	20%	2	2%
Furniture - Outdoor	31,677	756	127	715	99	78%	26	20%	2	2%
Furniture - Retail	1,211,613	24	14,433	7	12,273	85%	1,984	14%	176	1%
Furniture - Rustic	5,294	1,962	41	1,299	21	51%	19	46%	1	2%
Furniture - Unfinished	8,726	1,570	34	1,407	26	76%	7	21%	1	3%
Furniture - Used	14,748	1,220	75	983	47	63%	25	33%	3	4%
Furniture - Wholesale	24,288	905	98	840	53	54%	40	41%	5	5%
Furniture Assembly Services	1,826	2,787	6	2,580	3	50%	3	50%	0	0%
Furniture Cleaning	2,258	2,615	23	1,658	21	91%	2	9%	0	0%
Furniture Cleaning Equipment & Supplies	568	3,687	9	2,308	9	100%	0	0%	0	0%
Furniture Designers & Custom Builders	37,151	677	181	568	93	51%	71	39%	17	9%
Furniture Frames	273	4,128	5	2,704	2	40%	3	60%	0	0%
Furniture Manufacturers	106,537	286	415	320	353	85%	53	13%	9	2%
Furniture Manufacturers Equipment & Supplies	923	3,350	21	1,725	6	29%	15	71%	0	0%
Furniture Pads	98	4,563	0	3,995	0	0%	0	0%	0	0%
Furniture Rent & Lease	76,695	390	1,055	158	995	94%	56	5%	4	0%
Furniture Repair & Refinish	59,519	483	152	649	92	61%	49	32%	11	7%
Furniture Repair & Refinish Supplies	1,471	2,987	6	2,580	1	17%	5	83%	0	0%
Furniture Stripping	589	3,668	1	3,517	0	0%	1	100%	0	0%
Fuses - Electric	3	5,090	0	3,995	0	0%	0	0%	0	0%
Futon Sales	2,095	2,667	8	2,388	8	100%	0	0%	0	0%
Galvanizing	332	4,012	1	3,517	1	100%	0	0%	0	0%
Gambling Abuse & Addiction Info & Treatment	242	4,190	0	3,995	0	0%	0	0%	0	0%
Gambling Machine Supplies and Services	1,778	2,818	6	2,580	3	50%	3	50%	0	0%
Game - Birds, Venison	404	3,910	2	3,245	1	50%	0	0%	1	50%
Game Farms	1,475	2,985	2	3,245	1	50%	0	0%	1	50%
Games & Supplies	72,660	406	367	353	224	61%	130	35%	13	4%
Gaming Tables	474	3,796	4	2,849	3	75%	1	25%	0	0%
Garage Builders	66,883	436	210	515	128	61%	77	37%	5	2%

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Garage Door Repair	60,595	474	197	531	103	52%	82	42%	12	6%
Garage Doors & Openers	330,904	91	653	228	494	76%	141	22%	18	3%
Garage Organizers	7,939	1,649	18	1,823	15	83%	3	17%	0	0%
Garbage Disposal Equipment - Industrial & Commercial	4,532	2,103	33	1,429	27	82%	6	18%	0	0%
Garbage Disposal Equipment - Supplies & Parts	2,124	2,657	5	2,704	5	100%	0	0%	0	0%
Garbage Disposals - Household	3,345	2,326	27	1,546	18	67%	8	30%	1	4%
Garden Centers	17,690	1,100	65	1,066	45	69%	20	31%	0	0%
Gardeners	9,079	1,543	21	1,725	11	52%	10	48%	0	0%
Gardening Hand Tools	1,244	3,128	9	2,308	7	78%	2	22%	0	0%
Garment Hangers	1,113	3,206	4	2,849	3	75%	1	25%	0	0%
Garment Racks	899	3,371	1	3,517	0	0%	1	100%	0	0%
Garment Restoration	293	4,078	1	3,517	1	100%	0	0%	0	0%
Garments - Printing & Lettering	11,818	1,367	320	381	11	3%	305	95%	4	1%
Gas - Industrial & Medical - Cylinder & Bulk	2,606	2,515	4	2,849	4	100%	0	0%	0	0%
Gas - Propane	90,595	340	510	282	469	92%	40	8%	1	0%
Gas - Propane - Equipment & Supplies	35,646	701	371	350	351	95%	20	5%	0	0%
Gas Boosters	55	4,731	1	3,517	0	0%	0	0%	1	100%
Gas Burners	879	3,389	1	3,517	0	0%	1	100%	0	0%
Gas Detectors	434	3,860	0	3,995	0	0%	0	0%	0	0%
Gas Lights	177	4,329	1	3,517	0	0%	1	100%	0	0%
Gas Plant Equipment	175	4,335	0	3,995	0	0%	0	0%	0	0%
Gas Power Equipment	606	3,649	12	2,092	8	67%	4	33%	0	0%
Gas Recycling Plants	36	4,830	0	3,995	0	0%	0	0%	0	0%
Gaskets	1,327	3,081	0	3,995	0	0%	0	0%	0	0%
Gasoline - Wholesale	4,529	2,104	26	1,579	14	54%	12	46%	0	0%
Gasoline Additives - Manufacturers & Distributors	789	3,463	0	3,995	0	0%	0	0%	0	0%
Gasoline Plant Equipment	538	3,719	1	3,517	1	100%	0	0%	0	0%
Gates	9,932	1,488	33	1,429	18	55%	14	42%	1	3%
Gauges & Gages	2,097	2,665	2	3,245	1	50%	1	50%	0	0%
Gavels	9	5,003	0	3,995	0	0%	0	0%	0	0%
Gazebos	3,516	2,288	9	2,308	5	56%	3	33%	1	11%
Gears & Gear Cutting	769	3,486	1	3,517	1	100%	0	0%	0	0%
Gelatin	76	4,635	0	3,995	0	0%	0	0%	0	0%
Genealogists	45,068	597	186	560	182	98%	4	2%	0	0%
Genealogy Services	13,397	1,279	85	913	84	99%	1	1%	0	0%
General Merchandise - Retail	285,351	109	2,889	57	2,215	77%	550	19%	124	4%
General Merchandise - Wholesale	14,722	1,222	99	834	25	25%	41	41%	33	33%
Generators	6,959	1,747	29	1,509	23	79%	5	17%	1	3%
Generators - Maintenance	1,755	2,822	16	1,911	0	0%	16	100%	0	0%
Generators - Electric	27,965	815	74	986	65	88%	9	12%	0	0%
Generators - Steam	225	4,226	0	3,995	0	0%	0	0%	0	0%
Geochemists	6	5,050	0	3,995	0	0%	0	0%	0	0%
Geographers	41	4,804	0	3,995	0	0%	0	0%	0	0%
Geologists	1,095	3,217	0	3,995	0	0%	0	0%	0	0%
Geologists Supplies	5	5,069	0	3,995	0	0%	0	0%	0	0%
Geophysical Apparatus	72	4,651	0	3,995	0	0%	0	0%	0	0%
Geophysicists	840	3,420	0	3,995	0	0%	0	0%	0	0%
Geotechnical Engineering	2,663	2,498	3	3,043	2	67%	1	33%	0	0%
Geothermal Heating & Cooling	15,502	1,192	34	1,407	27	79%	6	18%	1	3%
Gift Baskets & Parcels	19,119	1,047	100	828	54	54%	46	46%	0	0%
Gift Certificates/Cards	52,552	531	263	445	222	84%	39	15%	2	1%
Gift Shops	56,850	503	287	415	168	59%	108	38%	11	4%
Gift Wrapping Materials	1,646	2,884	8	2,388	1	13%	7	88%	0	0%

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Gift Wrapping Service	84	4,612	0	3,995	0	0%	0	0%	0	0%
Giftware - Wholesale & Manufacturers	5,394	1,941	22	1,689	14	64%	4	18%	4	18%
Gilders	13	4,971	0	3,995	0	0%	0	0%	0	0%
Girls Apparel	1,280	3,106	21	1,725	14	67%	7	33%	0	0%
Glass - Beveled, Carved, Ornamental	10,762	1,433	15	1,944	9	60%	6	40%	0	0%
Glass - Block	9,972	1,483	19	1,793	13	68%	6	32%	0	0%
Glass - Broken	2,479	2,550	3	3,043	3	100%	0	0%	0	0%
Glass - Plate and Window	184,445	176	319	383	203	64%	108	34%	8	3%
Glass - Repair	17,183	1,117	72	1,005	32	44%	38	53%	2	3%
Glass - Stained & Leaded	7,700	1,666	18	1,823	5	28%	11	61%	2	11%
Glass - Tempered	267	4,144	0	3,995	0	0%	0	0%	0	0%
Glass Beads - Industrial	153	4,390	3	3,043	0	0%	3	100%	0	0%
Glass Blowers	1,974	2,714	12	2,092	8	67%	4	33%	0	0%
Glass Board - Up Service	1,895	2,753	4	2,849	2	50%	2	50%	0	0%
Glass Circles & Specialty Shapes	267	4,144	1	3,517	1	100%	0	0%	0	0%
Glass Coating & Tinting	19,243	1,044	33	1,429	22	67%	11	33%	0	0%
Glass Coating & Tinting Machinery	54	4,737	1	3,517	0	0%	1	100%	0	0%
Glass Coating & Tinting Materials	351	3,980	0	3,995	0	0%	0	0%	0	0%
Glass Rods & Tubing	66	4,682	0	3,995	0	0%	0	0%	0	0%
Glass, Mirror & Screen Companies	10,206	1,469	31	1,473	20	65%	9	29%	2	6%
Glassware - Wholesale & Manufacturers	8,486	1,596	22	1,689	11	50%	11	50%	0	0%
Glassware Decorators	1,717	2,842	19	1,793	9	47%	10	53%	0	0%
Glaziers	8,144	1,618	10	2,235	6	60%	4	40%	0	0%
Glaziers Supplies	47	4,771	0	3,995	0	0%	0	0%	0	0%
Global Positioning Systems	11,558	1,381	50	1,185	45	90%	5	10%	0	0%
Global Positioning Systems - Rentals	10	4,996	0	3,995	0	0%	0	0%	0	0%
Gloves & Mittens - Dress	948	3,322	0	3,995	0	0%	0	0%	0	0%
Gloves - Cleaning & Repairing	68	4,675	0	3,995	0	0%	0	0%	0	0%
Gloves - Work & Industrial	2,046	2,688	3	3,043	3	100%	0	0%	0	0%
Go-Karts	4,105	2,180	18	1,823	16	89%	2	11%	0	0%
Go-Karts Manufacturers	129	4,464	3	3,043	1	33%	0	0%	2	67%
Gold Buyers	28,524	805	14	1,982	6	43%	7	50%	1	7%
Gold Leaf	60	4,705	0	3,995	0	0%	0	0%	0	0%
Gold Stamping	10	4,996	0	3,995	0	0%	0	0%	0	0%
Gold, Silver & Platinum Dealers	219,122	143	518	277	319	62%	193	37%	6	1%
Golf Caddies	206	4,262	0	3,995	0	0%	0	0%	0	0%
Golf Carts	26,665	848	91	867	69	76%	20	22%	2	2%
Golf Course Architects	77	4,630	0	3,995	0	0%	0	0%	0	0%
Golf Course Construction	972	3,309	0	3,995	0	0%	0	0%	0	0%
Golf Course Equipment & Supplies	2,027	2,696	13	2,039	12	92%	1	8%	0	0%
Golf Courses - Miniature	1,313	3,087	2	3,245	0	0%	2	100%	0	0%
Golf Courses - Private	7,254	1,709	36	1,373	27	75%	7	19%	2	6%
Golf Courses - Public	7,073	1,734	44	1,256	28	64%	15	34%	1	2%
Golf Equipment & Supplies - Retail	32,721	743	164	620	128	78%	32	20%	4	2%
Golf Equipment & Supplies - Wholesale & Manufacturers	1,255	3,123	3	3,043	3	100%	0	0%	0	0%
Golf Equipment - Repair	417	3,890	6	2,580	5	83%	1	17%	0	0%
Golf Instruction	2,955	2,416	22	1,689	11	50%	11	50%	0	0%
Golf Practice Ranges	844	3,416	4	2,849	1	25%	2	50%	1	25%
Golf Tours & Promoters	412	3,897	2	3,245	0	0%	2	100%	0	0%
Gourmet Corporate Gifts	687	3,568	7	2,477	5	71%	2	29%	0	0%
Gourmet Shops	5,095	2,000	6	2,580	3	50%	3	50%	0	0%
Government - Auctions & Job Listing Services	7,659	1,668	18	1,823	15	83%	2	11%	1	6%
Government - City, Village & Township	4,620	2,090	33	1,429	26	79%	7	21%	0	0%

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Government - County	7,415	1,690	11	2,157	6	55%	5	45%	0	0%
Government - State	17,563	1,103	285	417	219	77%	60	21%	6	2%
Government - US.	4,766	2,063	103	816	28	27%	72	70%	3	3%
Government Contractors	12,099	1,350	232	474	230	99%	2	1%	0	0%
Government Grant Services	19,064	1,048	38	1,339	25	66%	4	11%	9	24%
Government Offices	24,234	909	73	1,000	33	45%	34	47%	6	8%
Government Offices - Foreign-Reps	71	4,658	0	3,995	0	0%	0	0%	0	0%
Governors	2	5,105	0	3,995	0	0%	0	0%	0	0%
Graffiti Removal	352	3,978	0	3,995	0	0%	0	0%	0	0%
Grain Brokers	364	3,962	0	3,995	0	0%	0	0%	0	0%
Grain Dealers	1,470	2,988	1	3,517	1	100%	0	0%	0	0%
Grain Drying	365	3,960	0	3,995	0	0%	0	0%	0	0%
Grain Elevator Builders	926	3,348	1	3,517	1	100%	0	0%	0	0%
Grain Elevators	1,489	2,980	0	3,995	0	0%	0	0%	0	0%
Grain Elevators - Equipment & Supplies	413	3,895	0	3,995	0	0%	0	0%	0	0%
Grain Exchanges	3	5,090	0	3,995	0	0%	0	0%	0	0%
Grain Inspection	113	4,509	0	3,995	0	0%	0	0%	0	0%
Grain Inspection Supplies	4	5,078	0	3,995	0	0%	0	0%	0	0%
Granite	114,451	266	214	503	151	71%	61	29%	2	1%
Grant - Scholarship - Financial Aid Finder Service	13,415	1,278	38	1,339	11	29%	12	32%	15	39%
Grant Writers	11,527	1,385	35	1,388	5	14%	27	77%	3	9%
Graphic Designers	51,867	536	171	595	54	32%	103	60%	14	8%
Grass Trimmers & Tillers	95	4,573	0	3,995	0	0%	0	0%	0	0%
Gratings	187	4,302	0	3,995	0	0%	0	0%	0	0%
Grease Pumping	662	3,591	0	3,995	0	0%	0	0%	0	0%
Grease Traps	2,619	2,510	4	2,849	3	75%	1	25%	0	0%
Greenhouse Builders	1,724	2,838	2	3,245	1	50%	1	50%	0	0%
Greenhouse Equipment & Supplies	2,518	2,538	1	3,517	1	100%	0	0%	0	0%
Greenhouses	7,648	1,670	5	2,704	5	100%	0	0%	0	0%
Greeting Card Manufacturers Supplies	196	4,283	0	3,995	0	0%	0	0%	0	0%
Greeting Cards - Retail	9,788	1,495	57	1,118	35	61%	21	37%	1	2%
Greeting Cards - Wholesale & Manufacturers	1,707	2,848	17	1,864	17	100%	0	0%	0	0%
Grill Cleaning	38	4,821	1	3,517	0	0%	1	100%	0	0%
Grilles, Registers & Diffusers	587	3,669	2	3,245	2	100%	0	0%	0	0%
Grinding - Precision & Production	621	3,632	0	3,995	0	0%	0	0%	0	0%
Grinding Machines	656	3,602	0	3,995	0	0%	0	0%	0	0%
Grinding Wheel Dressers	43	4,789	1	3,517	1	100%	0	0%	0	0%
Grinding Wheels	74	4,642	0	3,995	0	0%	0	0%	0	0%
Grocers - Retail	111,414	273	950	169	713	75%	233	25%	4	0%
Grocers - Wholesale	12,141	1,347	15	1,944	9	60%	6	40%	0	0%
Grocery - Bulk Food Stores	28,413	809	94	849	58	62%	34	36%	2	2%
Grommets	13	4,971	0	3,995	0	0%	0	0%	0	0%
Ground Maintenance	2,644	2,503	4	2,849	4	100%	0	0%	0	0%
Group Homes	7,243	1,715	2	3,245	2	100%	0	0%	0	0%
Grout Resurfacing & Repair	8,483	1,597	29	1,509	19	66%	10	34%	0	0%
Grouting Compounds	1,028	3,262	1	3,517	1	100%	0	0%	0	0%
Guard Dogs	2,089	2,671	8	2,388	1	13%	7	88%	0	0%
Guardian Services - Adult & Child	4,214	2,163	7	2,477	2	29%	5	71%	0	0%
Guards - Door & Window	2,173	2,639	5	2,704	5	100%	0	0%	0	0%
Guards - Machine	8	5,023	0	3,995	0	0%	0	0%	0	0%
Guest Ranch	1,114	3,204	11	2,157	3	27%	8	73%	0	0%
Guide Service	6,110	1,838	7	2,477	2	29%	2	29%	3	43%
Guitars & Amplifiers	5,336	1,951	47	1,222	34	72%	13	28%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Gumming Service	2	5,105	0	3,995	0	0%	0	0%	0	0%
Gun Dealers	114,932	265	643	234	368	57%	253	39%	22	3%
Gun Safes	1,630	2,900	34	1,407	30	88%	4	12%	0	0%
Gun Safety & Marksmanship Instruction	35,162	708	39	1,327	20	51%	15	38%	4	10%
Gun sights, Scopes & Mounts	22,744	969	129	711	28	22%	100	78%	1	1%
Guns & Gunsmiths	164,302	194	495	289	285	58%	190	38%	20	4%
Guns - Air, BB and Pellet	7,159	1,723	30	1,487	28	93%	1	3%	1	3%
Gutter Cleaning	25,587	873	37	1,352	23	62%	14	38%	0	0%
Gutter Leaf Guards	16,199	1,159	62	1,085	54	87%	5	8%	3	5%
Gutters & Downspouts	328,983	94	518	277	373	72%	116	22%	29	6%
Gymnasiums	24,936	889	654	227	330	50%	308	47%	16	2%
Gymnasiums - Equipment & Supplies	7,373	1,699	16	1,911	12	75%	4	25%	0	0%
Gymnastic Equipment & Supplies	1,288	3,102	13	2,039	7	54%	5	38%	1	8%
Gymnastic Instruction	17,659	1,101	74	986	53	72%	21	28%	0	0%
Gypsum & Gypsum Products	188	4,300	0	3,995	0	0%	0	0%	0	0%
Hail Repair	1,792	2,810	3	3,043	0	0%	3	100%	0	0%
Hair Curlers	407	3,906	5	2,704	4	80%	1	20%	0	0%
Hair Dryers	92	4,580	0	3,995	0	0%	0	0%	0	0%
Hair Nets	29	4,865	0	3,995	0	0%	0	0%	0	0%
Hair Ornaments	934	3,339	11	2,157	6	55%	4	36%	1	9%
Hair Products and Equipment	37,612	668	302	398	148	49%	141	47%	13	4%
Hair Removal - Laser & Electrolysis	37,909	663	714	208	106	15%	434	61%	174	24%
Hair Removing Equipment & Supplies	1,857	2,773	14	1,982	13	93%	1	7%	0	0%
Hair Replacement	48,120	575	112	768	98	88%	13	12%	1	1%
Hair Styling and Services	40,837	632	313	390	200	64%	97	31%	16	5%
Hair Weaving	17,250	1,115	82	926	47	57%	34	41%	1	1%
Halloween Supplies	448	3,843	6	2,580	4	67%	1	17%	1	17%
Halls & Auditoriums	4,894	2,040	18	1,823	6	33%	12	67%	0	0%
Hammocks/Hammock Stands & Chairs	96	4,570	1	3,517	1	100%	0	0%	0	0%
Hand Painting & Decorating	5,198	1,977	17	1,864	9	53%	8	47%	0	0%
Handbags	22,436	973	207	516	106	51%	96	46%	5	2%
Handbags - Manufacturers Equipment & Supplies	491	3,770	1	3,517	0	0%	1	100%	0	0%
Handbags - Repairing	137	4,440	0	3,995	0	0%	0	0%	0	0%
Handball Courts	59	4,713	0	3,995	0	0%	0	0%	0	0%
Handkerchiefs	6	5,050	0	3,995	0	0%	0	0%	0	0%
Handles - Wholesale & Manufacturers	316	4,033	0	3,995	0	0%	0	0%	0	0%
Handmade Art	730	3,532	17	1,864	5	29%	7	41%	5	29%
Handwriting Analysts	340	4,001	1	3,517	1	100%	0	0%	0	0%
Handwriting Experts	381	3,943	2	3,245	0	0%	2	100%	0	0%
Handyman Services	437,707	63	1,114	153	647	58%	417	37%	50	4%
Hang Gliding & Instruction	558	3,699	0	3,995	0	0%	0	0%	0	0%
Hardscapes	12,808	1,311	51	1,174	21	41%	30	59%	0	0%
Hardware - Builders	2,607	2,514	7	2,477	4	57%	3	43%	0	0%
Hardware - Marine	440	3,852	0	3,995	0	0%	0	0%	0	0%
Hardware - Retail	58,899	489	295	405	216	73%	78	26%	1	0%
Hardware - Wholesale & Manufacturers	14,265	1,240	55	1,138	46	84%	9	16%	0	0%
Hardware Consultants	1,097	3,216	3	3,043	3	100%	0	0%	0	0%
Hardwood Floor Contractors	139,465	233	214	503	142	66%	65	30%	7	3%
Hardwood Floor Maintenance	1,184	3,158	4	2,849	1	25%	0	0%	3	75%
Hatcheries - Poultry	2,983	2,409	6	2,580	6	100%	0	0%	0	0%
Hats - Clean & Renovate	225	4,226	0	3,995	0	0%	0	0%	0	0%
Hats - Retail	7,402	1,696	119	742	72	61%	44	37%	3	3%
Hats - Wholesale & Manufacturers	2,057	2,684	7	2,477	2	29%	5	71%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Hauling & Clean Up Services	7,102	1,729	16	1,911	6	38%	9	56%	1	6%
Hawaiian Goods	1,192	3,151	1	3,517	1	100%	0	0%	0	0%
Hay	2,388	2,575	2	3,245	0	0%	2	100%	0	0%
Hay Rides	299	4,065	1	3,517	0	0%	1	100%	0	0%
Hazardous & Medical Waste Services	17,390	1,107	212	507	201	95%	10	5%	1	0%
Hazardous Material Control & Removal	1,781	2,816	0	3,995	0	0%	0	0%	0	0%
Health & Diet Food Products - Wholesale & Manufacturing	47,494	580	411	324	274	67%	128	31%	9	2%
Health & Diet Products - Retail	490,759	55	3,268	51	1,959	60%	1,199	37%	110	3%
Health & Fitness Program Consultants	29,283	788	150	653	109	73%	39	26%	2	1%
Health & Medical - General	406,115	70	1,966	88	1,544	79%	393	20%	29	1%
Health & Medical Products	103,271	292	1,282	139	673	52%	580	45%	29	2%
Health & Wellness	120,416	257	422	315	314	74%	103	24%	5	1%
Health Care - Placement	4,266	2,152	4	2,849	2	50%	2	50%	0	0%
Health Care - Staffing	13,510	1,274	16	1,911	7	44%	9	56%	0	0%
Health Care Linen Service	127	4,467	0	3,995	0	0%	0	0%	0	0%
Health Care Management	34,181	723	197	531	172	87%	24	12%	1	1%
Health Care Referral	8,809	1,564	107	796	55	51%	52	49%	0	0%
Health Clubs	195,800	168	4,497	31	3,898	87%	560	12%	39	1%
Health Maintenance Organizations	35,327	706	334	371	284	85%	50	15%	0	0%
Health Recording Service	809	3,454	2	3,245	2	100%	0	0%	0	0%
Health Resorts	7,443	1,689	67	1,049	30	45%	36	54%	1	1%
Health Savings Administrators	4,104	2,181	17	1,864	17	100%	0	0%	0	0%
Hearing Aids & Assistive Devices	200,040	163	426	312	354	83%	61	14%	11	3%
Hearing Aids Parts & Repairing	418	3,888	3	3,043	3	100%	0	0%	0	0%
Heat Exchangers	1,262	3,120	1	3,517	1	100%	0	0%	0	0%
Heat Pumps	10,752	1,434	27	1,546	14	52%	11	41%	2	7%
Heat Recovery Equipment & Systems	223	4,230	0	3,995	0	0%	0	0%	0	0%
Heat Sealing	237	4,201	0	3,995	0	0%	0	0%	0	0%
Heat Sealing Equipment & Supplies	47	4,771	0	3,995	0	0%	0	0%	0	0%
Heat Supply Companies	1,527	2,960	5	2,704	3	60%	2	40%	0	0%
Heat Treating - Metal	1,607	2,912	0	3,995	0	0%	0	0%	0	0%
Heat Treating - Metal - Equipment & Supplies	265	4,153	0	3,995	0	0%	0	0%	0	0%
Heaters - Automotive	232	4,207	2	3,245	2	100%	0	0%	0	0%
Heating & Air Conditioning	2,385,148	8	3,835	40	3,134	82%	632	16%	69	2%
Heating & Air Conditioning - Filters	5,014	2,015	19	1,793	15	79%	3	16%	1	5%
Heating & Cooling Demolition	166	4,359	0	3,995	0	0%	0	0%	0	0%
Heating Contractors	353,287	81	472	299	360	76%	100	21%	12	3%
Heating Equipment	20,526	1,021	61	1,089	45	74%	12	20%	4	7%
Heating Equipment & Systems Cleaning & Repair	33,616	729	66	1,054	43	65%	22	33%	1	2%
Heavy Duty Equipment Repair	4,971	2,021	8	2,388	6	75%	1	13%	1	13%
Heavy Equipment Rubber Tracks	319	4,028	0	3,995	0	0%	0	0%	0	0%
Helicopters - Parts & Supplies	1,225	3,138	9	2,308	7	78%	2	22%	0	0%
Helicopters - Charter, Rent & Lease	1,452	3,004	4	2,849	2	50%	2	50%	0	0%
Hematology	4	5,078	0	3,995	0	0%	0	0%	0	0%
Hemp Products	190	4,296	2	3,245	1	50%	1	50%	0	0%
Herbs	43,983	606	226	482	147	65%	76	34%	3	1%
Hides	361	3,967	0	3,995	0	0%	0	0%	0	0%
Hinges	194	4,287	0	3,995	0	0%	0	0%	0	0%
Historical Places	350	3,982	1	3,517	1	100%	0	0%	0	0%
Historical Structure Preservation	912	3,360	0	3,995	0	0%	0	0%	0	0%
Hobby & Model Construction Supplies - Retail	40,924	630	277	427	164	59%	102	37%	11	4%
Hobby & Model Construction Supplies - Wholesale & Manufacturing	4,203	2,165	20	1,759	9	45%	11	55%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Hockey Clubs	1,581	2,927	11	2,157	7	64%	4	36%	0	0%
Hog Farms	399	3,917	0	3,995	0	0%	0	0%	0	0%
Hoists	884	3,381	0	3,995	0	0%	0	0%	0	0%
Holding Companies	19,541	1,037	110	776	91	83%	19	17%	0	0%
Holistic Practitioners	14,490	1,232	23	1,658	15	65%	7	30%	1	4%
Home Accessories	19,574	1,035	101	822	60	59%	38	38%	3	3%
Home Automation	12,203	1,344	25	1,608	21	84%	4	16%	0	0%
Home Builders	2,159,973	9	4,245	34	3,538	83%	652	15%	55	1%
Home Centers	15,475	1,194	80	942	53	66%	25	31%	2	3%
Home Decor, Accessories & Gifts - Online Retailer	38,045	662	1,106	155	712	64%	381	34%	13	1%
Home Demonstrations	899	3,371	3	3,043	1	33%	2	67%	0	0%
Home Design & Planning	36,165	690	53	1,161	26	49%	23	43%	4	8%
Home Economics Consultants	1,267	3,113	5	2,704	4	80%	0	0%	1	20%
Home Electronics	61,995	466	1,563	116	1,419	91%	114	7%	30	2%
Home Electronics - Designers	1,553	2,947	5	2,704	2	40%	3	60%	0	0%
Home Health Services	323,735	95	243	461	173	71%	60	25%	10	4%
Home Health Services - Skilled	10,824	1,426	4	2,849	2	50%	2	50%	0	0%
Home Improvements	1,435,154	17	3,887	38	2,777	71%	996	26%	114	3%
Home Improvements - Additions	27,421	830	34	1,407	23	68%	10	29%	1	3%
Home Inspection Service	401,595	72	511	281	367	72%	136	27%	8	2%
Home Owners Associations	13,098	1,297	93	859	74	80%	17	18%	2	2%
Home Repair & Maintenance	29,160	789	174	588	72	41%	92	53%	10	6%
Home Sitting Services	5,292	1,963	1	3,517	1	100%	0	0%	0	0%
Home Staging	5,980	1,858	8	2,388	7	88%	1	13%	0	0%
Home Theater	40,184	637	101	822	56	55%	43	43%	2	2%
Home Warranty Plans	265,781	116	4,621	30	4,481	97%	92	2%	48	1%
Homeopaths	12,526	1,328	7	2,477	6	86%	1	14%	0	0%
Honey	2,726	2,476	2	3,245	1	50%	1	50%	0	0%
Honeycomb Materials	70	4,665	0	3,995	0	0%	0	0%	0	0%
Honing Machines & Equipment	149	4,403	0	3,995	0	0%	0	0%	0	0%
Hookah Bars	97	4,567	6	2,580	1	17%	4	67%	1	17%
Horse Breeders	6,579	1,790	12	2,092	7	58%	5	42%	0	0%
Horse Dealers	6,724	1,773	15	1,944	6	40%	9	60%	0	0%
Horse Equipment & Supplies	6,956	1,750	79	951	37	47%	42	53%	0	0%
Horse race Handicapping	303	4,054	1	3,517	1	100%	0	0%	0	0%
Horse Riding/Horse Trail Rides	5,650	1,903	16	1,911	7	44%	8	50%	1	6%
Horse Shoeing	1,367	3,054	1	3,517	0	0%	1	100%	0	0%
Horse Training	6,432	1,808	13	2,039	7	54%	6	46%	0	0%
Horse Transporting	2,829	2,443	7	2,477	3	43%	4	57%	0	0%
Horseshoe Equipment & Supplies	1,148	3,178	6	2,580	3	50%	3	50%	0	0%
Horticultural Consultants	1,712	2,844	11	2,157	2	18%	9	82%	0	0%
Hose & Tubing - Flexible Metal	439	3,854	0	3,995	0	0%	0	0%	0	0%
Hose & Tubing - Rubber & Plastic	993	3,292	1	3,517	0	0%	1	100%	0	0%
Hose Couplings & Fittings	921	3,352	0	3,995	0	0%	0	0%	0	0%
Hosiery - Retail	2,609	2,513	16	1,911	13	81%	3	19%	0	0%
Hosiery - Wholesale & Manufacturers	960	3,314	6	2,580	3	50%	3	50%	0	0%
Hospices	20,564	1,018	11	2,157	7	64%	3	27%	1	9%
Hospital & Medical Equipment & Supplies	163,714	196	987	166	800	81%	181	18%	6	1%
Hospital Consultants	5,507	1,928	77	964	37	48%	40	52%	0	0%
Hospitality	1,339	3,070	15	1,944	9	60%	6	40%	0	0%
Hospitalization, Medical & Surgical Plans	22,877	956	235	470	215	91%	17	7%	3	1%
Hospitals	137,971	234	1,956	90	1,595	82%	354	18%	7	0%
Hostels	835	3,425	24	1,627	14	58%	10	42%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Hotel Product Sales	1,910	2,744	32	1,456	21	66%	11	34%	0	0%
Hotels	160,692	200	6,413	20	4,405	69%	1,946	30%	62	1%
Hotels - Reservations	59,065	485	814	195	722	89%	89	11%	3	0%
House & Building Movers	24,011	918	47	1,222	19	40%	27	57%	1	2%
House Cleaning	248,892	124	379	343	240	63%	124	33%	15	4%
House Cleaning Equipment & Supplies	5,903	1,865	12	2,092	2	17%	10	83%	0	0%
House Furnishings & Services	10,644	1,445	48	1,210	26	54%	13	27%	9	19%
Household Management	272	4,132	12	2,092	7	58%	5	42%	0	0%
Housewares - Retail	27,578	828	251	456	210	84%	29	12%	12	5%
Housewares - Wholesale & Manufacturers	1,631	2,898	5	2,704	4	80%	0	0%	1	20%
Housing Authorities	4,004	2,197	24	1,627	20	83%	4	17%	0	0%
Housing Consultants & Referral Service	5,309	1,957	55	1,138	25	45%	29	53%	1	2%
Hubcaps - Sales	1,943	2,735	1	3,517	1	100%	0	0%	0	0%
Human Factors - Research & Development	3,372	2,320	4	2,849	3	75%	1	25%	0	0%
Human Resources	28,698	797	35	1,388	25	71%	9	26%	1	3%
Human Services Organizations	5,698	1,891	8	2,388	4	50%	4	50%	0	0%
Humane Societies	1,250	3,125	4	2,849	3	75%	1	25%	0	0%
Humidifying Apparatus	448	3,843	9	2,308	9	100%	0	0%	0	0%
Hunting & Fishing Services & Supplies	50,880	546	149	658	105	70%	40	27%	4	3%
Hydraulic Equipment & Supplies	8,676	1,578	16	1,911	3	19%	13	81%	0	0%
Hydraulic Equipment Repair	6,047	1,845	6	2,580	2	33%	4	67%	0	0%
Hydrologists	290	4,089	0	3,995	0	0%	0	0%	0	0%
Hydronic Heating	1,181	3,160	0	3,995	0	0%	0	0%	0	0%
Hydroponics - Equipment & Supplies	6,684	1,777	21	1,725	14	67%	6	29%	1	5%
Hydroseeding	4,657	2,082	5	2,704	2	40%	3	60%	0	0%
Hygrometers	111	4,518	0	3,995	0	0%	0	0%	0	0%
Hyperbaric Treatment	48	4,768	1	3,517	0	0%	1	100%	0	0%
Hypnotherapists - Hypnotists	26,263	860	123	724	100	81%	22	18%	1	1%
Ice	4,409	2,126	10	2,235	4	40%	6	60%	0	0%
Ice Cream & Frozen Desserts - Dealers	8,912	1,555	40	1,310	24	60%	16	40%	0	0%
Ice Cream & Frozen Desserts - Mfg & Dist	2,320	2,594	8	2,388	6	75%	2	25%	0	0%
Ice Cream Cone Manufacturers & Distributors	213	4,248	2	3,245	0	0%	2	100%	0	0%
Ice Cream Freezers	198	4,278	2	3,245	2	100%	0	0%	0	0%
Ice Cream Manufacturers Equipment	472	3,799	1	3,517	0	0%	1	100%	0	0%
Ice Cream Manufacturers Supplies	70	4,665	0	3,995	0	0%	0	0%	0	0%
Ice Cream Mixes	90	4,589	1	3,517	0	0%	1	100%	0	0%
Ice Crushers	21	4,915	0	3,995	0	0%	0	0%	0	0%
Ice Machine Repair	363	3,965	0	3,995	0	0%	0	0%	0	0%
Ice Making Equipment & Machines	2,723	2,479	5	2,704	5	100%	0	0%	0	0%
Ice Melting Equipment & Supplies	657	3,599	0	3,995	0	0%	0	0%	0	0%
Ice Sculptures	209	4,253	0	3,995	0	0%	0	0%	0	0%
Ice Substitutes	12	4,977	0	3,995	0	0%	0	0%	0	0%
Identification Bureaus	240	4,193	0	3,995	0	0%	0	0%	0	0%
Identification Card Service	5,382	1,944	29	1,509	22	76%	6	21%	1	3%
Identification Equipment & Supplies	3,509	2,291	13	2,039	11	85%	2	15%	0	0%
Identity Theft Protection & Prevention Services	103,658	290	153	648	134	88%	19	12%	0	0%
Ignition Interlock Devices	8,539	1,590	74	986	66	89%	8	11%	0	0%
Image & Graphics Printing	94,522	324	178	578	130	73%	41	23%	7	4%
Immigration & Naturalization Consultants	48,392	574	190	550	145	76%	43	23%	2	1%
Import Representatives	1,638	2,892	4	2,849	2	50%	2	50%	0	0%
Importers	21,264	1,006	51	1,174	28	55%	23	45%	0	0%
Impregnating	1,300	3,093	9	2,308	4	44%	5	56%	0	0%
Imprinting	1,973	2,716	9	2,308	2	22%	2	22%	5	56%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
In-floor Heating	186	4,304	1	3,517	1	100%	0	0%	0	0%
In-Home Autism Therapy	1,649	2,881	0	3,995	0	0%	0	0%	0	0%
In-Home Care	77,065	389	46	1,233	34	74%	10	22%	2	4%
Incense	1,371	3,050	18	1,823	14	78%	1	6%	3	17%
Incentive Programs	31,853	754	277	427	266	96%	9	3%	2	1%
Incinerators	27	4,877	0	3,995	0	0%	0	0%	0	0%
Incinerators - Supplies & Parts	2	5,105	0	3,995	0	0%	0	0%	0	0%
Incorporating Companies	71,188	414	120	737	87	73%	33	28%	0	0%
Indexing Service - Book, Periodical	22	4,907	0	3,995	0	0%	0	0%	0	0%
Indian Goods	1,265	3,118	13	2,039	7	54%	5	38%	1	8%
Indoor Sky Diving	101	4,553	0	3,995	0	0%	0	0%	0	0%
Induction Heating Equipment	186	4,304	0	3,995	0	0%	0	0%	0	0%
Industrial Consultants	3,721	2,251	4	2,849	2	50%	2	50%	0	0%
Industrial Developments	1,470	2,988	1	3,517	0	0%	1	100%	0	0%
Industrial Equipment & Supplies	88,594	349	130	707	99	76%	31	24%	0	0%
Industrial Hygiene Consultants	1,686	2,863	20	1,759	20	100%	0	0%	0	0%
Industrial Manufacturers	23,404	935	45	1,248	33	73%	9	20%	3	7%
Industrial Painting	1,422	3,022	3	3,043	1	33%	2	67%	0	0%
Industrial Products Wholesalers & Distributors	34,501	717	113	764	87	77%	26	23%	0	0%
Infomercials	2,549	2,531	48	1,210	42	88%	6	13%	0	0%
Information Bureaus	86,199	359	579	251	503	87%	62	11%	14	2%
Information Processing & Retrieval Equipment & Systems	6,855	1,762	24	1,627	7	29%	3	13%	14	58%
Information Technology Services	195,991	167	730	206	490	67%	223	31%	17	2%
Infrared Equipment	1,496	2,976	5	2,704	1	20%	4	80%	0	0%
Infrared Inspection	463	3,807	0	3,995	0	0%	0	0%	0	0%
Ink Cartridge - Refill & Sales	22,929	953	293	409	182	62%	101	34%	10	3%
Inks - Manufacturers Materials	1,132	3,195	3	3,043	1	33%	2	67%	0	0%
Inks - Print & Lithograph	581	3,672	2	3,245	1	50%	1	50%	0	0%
Inks - Writing & Marking	519	3,741	5	2,704	2	40%	3	60%	0	0%
Insect Control Devices	1,868	2,765	0	3,995	0	0%	0	0%	0	0%
Insecticides	894	3,375	4	2,849	4	100%	0	0%	0	0%
Inserts - Screw Thread	15	4,952	0	3,995	0	0%	0	0%	0	0%
Inspection Devices - Industrial	1,518	2,966	8	2,388	4	50%	4	50%	0	0%
Instrument Cases	725	3,537	4	2,849	2	50%	2	50%	0	0%
Insulation Contractors Equipment & Supplies	5,047	2,009	11	2,157	3	27%	7	64%	1	9%
Insulation Materials	14,100	1,246	27	1,546	22	81%	5	19%	0	0%
Insulation Materials - Electric	1,958	2,726	0	3,995	0	0%	0	0%	0	0%
Insulation Removal	355	3,974	0	3,995	0	0%	0	0%	0	0%
Insurance - Accident & Health	28,854	794	136	693	46	34%	73	54%	17	13%
Insurance - Auto	258,222	119	1,532	117	1,372	90%	139	9%	21	1%
Insurance - Aviation	430	3,866	0	3,995	0	0%	0	0%	0	0%
Insurance - Bonding	2,827	2,446	7	2,477	5	71%	2	29%	0	0%
Insurance - Crop	1,382	3,043	1	3,517	1	100%	0	0%	0	0%
Insurance - Dental	7,801	1,658	46	1,233	41	89%	5	11%	0	0%
Insurance - Disability	1,321	3,083	3	3,043	3	100%	0	0%	0	0%
Insurance - Employee Benefits	28,604	803	90	876	42	47%	47	52%	1	1%
Insurance - Fire & Flood Specialists	12,072	1,353	14	1,982	11	79%	2	14%	1	7%
Insurance - Funeral	6,027	1,849	6	2,580	4	67%	2	33%	0	0%
Insurance - Health	201,101	160	1,395	131	1,286	92%	104	7%	5	0%
Insurance - Homeowners	62,575	462	118	748	100	85%	17	14%	1	1%
Insurance - Liability	4,651	2,084	5	2,704	4	80%	1	20%	0	0%
Insurance - Life	285,494	108	402	328	356	89%	40	10%	6	1%
Insurance - Long Term Care	5,352	1,948	3	3,043	2	67%	1	33%	0	0%

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Insurance - Marine	2,289	2,604	5	2,704	5	100%	0	0%	0	0%
Insurance - Medical Liability	3,757	2,244	7	2,477	4	57%	2	29%	1	14%
Insurance - Medicare Advantage Plans	183	4,313	1	3,517	1	100%	0	0%	0	0%
Insurance - Medicare Services	10,848	1,425	17	1,864	13	76%	3	18%	1	6%
Insurance - Medicare Supplement	3,419	2,310	2	3,245	1	50%	1	50%	0	0%
Insurance - Property	60,873	471	169	603	163	96%	6	4%	0	0%
Insurance - Rental	7,913	1,650	7	2,477	5	71%	2	29%	0	0%
Insurance - Senior Products	13,941	1,254	4	2,849	3	75%	0	0%	1	25%
Insurance - Travel	27,969	814	211	512	205	97%	6	3%	0	0%
Insurance - Viatical	9,197	1,532	25	1,608	14	56%	8	32%	3	12%
Insurance - Vision	229	4,214	0	3,995	0	0%	0	0%	0	0%
Insurance - Workers Compensation	34,864	711	37	1,352	36	97%	1	3%	0	0%
Insurance Agency	231,706	131	343	364	267	78%	74	22%	2	1%
Insurance Agents	37,001	678	87	895	63	72%	23	26%	1	1%
Insurance Claim Processing Services	65,331	445	281	423	251	89%	28	10%	2	1%
Insurance Companies	1,998,927	10	8,488	13	8,012	94%	411	5%	65	1%
Insurance Consultants	69,326	423	74	986	54	73%	20	27%	0	0%
Insurance Inspection & Audits	4,056	2,187	6	2,580	5	83%	1	17%	0	0%
Insurance Rating Bureaus	1,086	3,219	2	3,245	2	100%	0	0%	0	0%
Insurance Services	733,994	37	2,493	69	2,316	93%	137	5%	40	2%
Insurance Services - Commercial	13,694	1,266	19	1,793	14	74%	4	21%	1	5%
Insured Property Replacement Service	13,753	1,264	211	512	210	100%	1	0%	0	0%
Interactive Media	3,871	2,224	123	724	121	98%	2	2%	0	0%
Intercoms Systems & Services	1,679	2,871	6	2,580	5	83%	1	17%	0	0%
Interior Decorators & Designers	72,541	407	171	595	77	45%	91	53%	3	2%
Interior Decorators & Designers - Workroom	1,798	2,806	1	3,517	1	100%	0	0%	0	0%
Interior Decorators & Designers Supplies	6,707	1,776	69	1,027	62	90%	3	4%	4	6%
Interior Designers - Architectural	2,472	2,554	9	2,308	1	11%	8	89%	0	0%
Interior Designers - Commercial	1,504	2,975	12	2,092	3	25%	8	67%	1	8%
Interior Designers - Registered/Licensed	2,634	2,507	4	2,849	3	75%	1	25%	0	0%
Interior Finishing	1,727	2,836	1	3,517	0	0%	1	100%	0	0%
International Trade Consultants	4,251	2,155	13	2,039	5	38%	8	62%	0	0%
Internet - Web Hosting	288,780	106	1,419	127	1,124	79%	271	19%	24	2%
Internet Access Provider	53,520	522	829	194	753	91%	74	9%	2	0%
Internet Auction Service	107,036	283	617	241	401	65%	210	34%	6	1%
Internet Cafes	1,027	3,265	11	2,157	3	27%	6	55%	2	18%
Internet Gaming	103,052	294	1,756	100	1,553	88%	181	10%	22	1%
Internet Marketing Services	588,135	45	1,970	87	1,670	85%	232	12%	68	3%
Internet Selling Services	195,160	169	3,343	50	3,201	96%	117	3%	25	1%
Internet Services	1,164,308	27	7,372	14	6,426	87%	792	11%	154	2%
Internet Shopping	1,389,560	18	10,476	9	8,426	80%	1,848	18%	202	2%
Internet-Based Telephone Service	22,918	954	275	432	257	93%	17	6%	1	0%
Inventors	6,281	1,821	6	2,580	5	83%	1	17%	0	0%
Inventory Service	6,310	1,819	6	2,580	3	50%	2	33%	1	17%
Investigators	121,031	255	196	536	115	59%	66	34%	15	8%
Investigators - Trademark Infringement	115	4,503	0	3,995	0	0%	0	0%	0	0%
Investment Advisory Service	165,968	190	188	558	72	38%	96	51%	20	11%
Investment Castings	253	4,173	1	3,517	0	0%	0	0%	1	100%
Investment Management	36,308	688	68	1,041	29	43%	33	49%	6	9%
Investment Securities	89,399	346	167	607	137	82%	27	16%	3	2%
Investment Seminars	19,251	1,042	52	1,168	42	81%	10	19%	0	0%
Invitations & Announcements	9,414	1,518	12	2,092	6	50%	5	42%	1	8%
iPod Sales & Service	170	4,353	1	3,517	1	100%	0	0%	0	0%

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Iron	1,735	2,834	2	3,245	0	0%	2	100%	0	0%
Iron Work	29,404	786	86	909	42	49%	42	49%	2	2%
Ironing Boards	90	4,589	0	3,995	0	0%	0	0%	0	0%
Irrigation Consultants	12,125	1,348	25	1,608	15	60%	8	32%	2	8%
Irrigation Equipment	272	4,132	1	3,517	0	0%	1	100%	0	0%
Irrigation Systems & Equipment	75,486	394	116	755	80	69%	30	26%	6	5%
Irrigation Systems - Install/Design	11,523	1,386	19	1,793	14	74%	5	26%	0	0%
Irrigation Systems - Maintenance/Repair	6,149	1,834	14	1,982	8	57%	6	43%	0	0%
Italian Food Products	1,111	3,208	2	3,245	1	50%	1	50%	0	0%
Ivory Goods	71	4,658	0	3,995	0	0%	0	0%	0	0%
Jacks	1,559	2,940	1	3,517	1	100%	0	0%	0	0%
Jacks - Repair	50	4,759	0	3,995	0	0%	0	0%	0	0%
Jade & Jade Goods	9	5,003	0	3,995	0	0%	0	0%	0	0%
Jail Equipment	96	4,570	0	3,995	0	0%	0	0%	0	0%
Jalousies	54	4,737	0	3,995	0	0%	0	0%	0	0%
Janitor Service	252,462	123	140	682	84	60%	53	38%	3	2%
Janitors Equipment & Supplies	13,202	1,289	7	2,477	6	86%	1	14%	0	0%
Japanese Food Products	186	4,304	2	3,245	0	0%	2	100%	0	0%
Jeans	1,690	2,860	7	2,477	0	0%	6	86%	1	14%
Jet Ski/Personal Watercraft	5,497	1,929	49	1,195	27	55%	22	45%	0	0%
Jewelers - Retail	743,890	36	2,918	56	2,354	81%	495	17%	69	2%
Jewelers - Supplies	5,640	1,904	7	2,477	4	57%	3	43%	0	0%
Jewelers - Wholesale	20,351	1,023	18	1,823	12	67%	6	33%	0	0%
Jewelry Advisory Service	1,054	3,238	5	2,704	3	60%	2	40%	0	0%
Jewelry Buyers	28,875	793	16	1,911	10	63%	5	31%	1	6%
Jewelry Castings	1,864	2,770	1	3,517	1	100%	0	0%	0	0%
Jewelry Designers	43,593	610	163	622	84	52%	74	45%	5	3%
Jewelry Engravers	779	3,472	6	2,580	3	50%	3	50%	0	0%
Jewelry Findings	5,123	1,994	19	1,793	12	63%	7	37%	0	0%
Jewelry Manufacturers	44,267	601	94	849	44	47%	45	48%	5	5%
Jewelry Polishing & Plating	753	3,508	1	3,517	1	100%	0	0%	0	0%
Jewelry Repair	16,121	1,162	94	849	56	60%	30	32%	8	9%
Jewels - Imitation	2,322	2,593	30	1,487	29	97%	1	3%	0	0%
Jigs & Fixtures	25	4,888	0	3,995	0	0%	0	0%	0	0%
Jigs & Fixtures - Components	15	4,952	0	3,995	0	0%	0	0%	0	0%
Job Listing & Advisory Services	134,150	236	222	491	175	79%	33	15%	14	6%
Job Listing & Advisory Services - Advanced Fee	12,780	1,313	20	1,759	7	35%	4	20%	9	45%
Job Lot Merchandise	1	5,117	0	3,995	0	0%	0	0%	0	0%
Judgment Recovery	6,964	1,746	6	2,580	3	50%	1	17%	2	33%
Juice Extractors	1,727	2,836	2	3,245	1	50%	1	50%	0	0%
Juices	2,220	2,623	47	1,222	26	55%	21	45%	0	0%
Juke Boxes	885	3,380	6	2,580	6	100%	0	0%	0	0%
Jumping Balloon Rental	993	3,292	5	2,704	4	80%	1	20%	0	0%
Junk Dealers	3,453	2,302	9	2,308	6	67%	2	22%	1	11%
Junk Removal	20,559	1,020	45	1,248	16	36%	28	62%	1	2%
Karaoke Machines & Tapes	2,012	2,699	12	2,092	4	33%	7	58%	1	8%
Karts - Motorized	1,246	3,127	5	2,704	1	20%	4	80%	0	0%
Kennels Equipment & Supplies	1,121	3,201	7	2,477	7	100%	0	0%	0	0%
Kerosene	138	4,436	0	3,995	0	0%	0	0%	0	0%
Key Control Systems	2,503	2,543	36	1,373	14	39%	22	61%	0	0%
Key Duplication and Cutting	1,904	2,747	5	2,704	3	60%	2	40%	0	0%
Key Holders	247	4,179	0	3,995	0	0%	0	0%	0	0%
Kickboxing	1,561	2,937	18	1,823	11	61%	6	33%	1	6%

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Kilns	307	4,045	2	3,245	0	0%	2	100%	0	0%
Kitchen & Bath - Design & Remodeling	331,554	90	374	347	262	70%	99	26%	13	3%
Kitchen & Bath Design	21,475	1,002	32	1,456	14	44%	18	56%	0	0%
Kitchen Accessories	41,998	619	206	517	138	67%	63	31%	5	2%
Kitchen Cabinet Refacing	11,943	1,359	23	1,658	11	48%	10	43%	2	9%
Kitchen Cabinets & Equipment - Household	84,144	366	166	611	115	69%	48	29%	3	2%
Kitchen Cabinets - Refinishing, Refacing & Resurfacing	7,779	1,661	32	1,456	9	28%	23	72%	0	0%
Kitchen Remodeling	59,020	486	104	811	58	56%	45	43%	1	1%
Kite Boarding	104	4,546	1	3,517	1	100%	0	0%	0	0%
Kites	190	4,296	0	3,995	0	0%	0	0%	0	0%
Knife Sharpening Devices	2,055	2,685	4	2,849	1	25%	3	75%	0	0%
Knit Goods - Retail	1,120	3,202	5	2,704	3	60%	2	40%	0	0%
Knit Goods - Wholesale & Manufacturers	261	4,163	1	3,517	1	100%	0	0%	0	0%
Knit Goods Blocking Service	3	5,090	0	3,995	0	0%	0	0%	0	0%
Knitted Fabrics	181	4,317	0	3,995	0	0%	0	0%	0	0%
Knitting Instruction	423	3,882	1	3,517	0	0%	1	100%	0	0%
Knitting Machines	145	4,416	0	3,995	0	0%	0	0%	0	0%
Knives - Custom	4,453	2,119	26	1,579	11	42%	15	58%	0	0%
Knives - Machine	1,810	2,798	6	2,580	2	33%	4	67%	0	0%
Knobs	6,762	1,770	12	2,092	11	92%	1	8%	0	0%
Kosher Food Products	374	3,955	2	3,245	1	50%	1	50%	0	0%
Labeling	4,616	2,091	3	3,043	3	100%	0	0%	0	0%
Labeling Equipment	915	3,358	0	3,995	0	0%	0	0%	0	0%
Labels	1,561	2,937	2	3,245	1	50%	1	50%	0	0%
Labels - Fabric	405	3,909	1	3,517	0	0%	1	100%	0	0%
Labels - Paper	3,956	2,204	28	1,527	26	93%	2	7%	0	0%
Labels - Plastic, Metal, Foil	1,221	3,141	1	3,517	0	0%	1	100%	0	0%
Labor Contractors	2,472	2,554	4	2,849	1	25%	3	75%	0	0%
Labor Organizations	4,148	2,177	4	2,849	1	25%	3	75%	0	0%
Labor Posters	18,377	1,073	236	467	196	83%	38	16%	2	1%
Labor Relations Consultants	880	3,388	0	3,995	0	0%	0	0%	0	0%
Laboratories - Medical	49,743	562	474	298	370	78%	98	21%	6	1%
Laboratories - Research & Development	22,411	975	38	1,339	28	74%	8	21%	2	5%
Laboratories - Testing	40,885	631	87	895	47	54%	36	41%	4	5%
Laboratories - Veterinary	1,186	3,155	4	2,849	3	75%	1	25%	0	0%
Laboratory Equipment & Supplies	8,599	1,586	16	1,911	9	56%	6	38%	1	6%
Laces	23	4,902	0	3,995	0	0%	0	0%	0	0%
Lacquers - Manufacturers	44	4,784	0	3,995	0	0%	0	0%	0	0%
Ladders	834	3,427	1	3,517	0	0%	1	100%	0	0%
Ladders - Renting	25	4,888	0	3,995	0	0%	0	0%	0	0%
Lake & Pond Management	3,041	2,398	5	2,704	1	20%	4	80%	0	0%
Laminated Structural Products	449	3,839	0	3,995	0	0%	0	0%	0	0%
Laminating Equipment & Supplies	1,087	3,218	1	3,517	1	100%	0	0%	0	0%
Laminations - Motor & Transformer	57	4,726	0	3,995	0	0%	0	0%	0	0%
Laminations - Plastic, Paper	1,444	3,010	5	2,704	1	20%	4	80%	0	0%
Lamp Shade Covers	121	4,483	0	3,995	0	0%	0	0%	0	0%
Lamp Shade Frames & Supplies	511	3,749	1	3,517	1	100%	0	0%	0	0%
Lamp Shades - Cleaning & Repairing	55	4,731	0	3,995	0	0%	0	0%	0	0%
Lamp Shades - Wholesale & Manufacturers	165	4,361	0	3,995	0	0%	0	0%	0	0%
Lamps & Lamp Shades - Retail	4,497	2,115	13	2,039	10	77%	2	15%	1	8%
Lamps - Health	342	3,996	0	3,995	0	0%	0	0%	0	0%
Lamps - Repair	350	3,982	5	2,704	2	40%	3	60%	0	0%
Lamps - Supplies & Parts	2,128	2,655	4	2,849	2	50%	2	50%	0	0%

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Lamps - Wholesale & Manufacturers	693	3,560	6	2,580	4	67%	2	33%	0	0%
Land Clearing & Leveling	25,314	880	9	2,308	4	44%	5	56%	0	0%
Land Companies	35,734	698	53	1,161	26	49%	22	42%	5	9%
Landfills - Construction Materials	479	3,789	1	3,517	0	0%	1	100%	0	0%
Landfills - Sanitary	1,185	3,157	1	3,517	0	0%	1	100%	0	0%
Landscape & Yard Clean-Up	9,466	1,516	70	1,020	27	39%	36	51%	7	10%
Landscape Architects	61,303	469	120	737	62	52%	56	47%	2	2%
Landscape Contractors	1,523,220	16	2,491	70	1,362	55%	1,059	43%	70	3%
Landscape Contractors - Commercial	11,108	1,403	17	1,864	6	35%	11	65%	0	0%
Landscape Designers	109,753	277	194	542	90	46%	100	52%	4	2%
Landscape Lighting	10,451	1,454	24	1,627	18	75%	6	25%	0	0%
Landscape Maintenance	125,988	249	258	448	106	41%	139	54%	13	5%
Landscaping Equipment & Supplies	28,788	795	79	951	42	53%	33	42%	4	5%
Language Schools	11,088	1,406	25	1,608	15	60%	9	36%	1	4%
Language Training Aids	3,410	2,313	37	1,352	36	97%	1	3%	0	0%
Lanyards	15	4,952	0	3,995	0	0%	0	0%	0	0%
Lapidaries	144	4,417	0	3,995	0	0%	0	0%	0	0%
Lapidary Equipment & Supplies	67	4,678	2	3,245	2	100%	0	0%	0	0%
Laser Cosmetic Services	27,595	827	140	682	74	53%	54	39%	12	9%
Laser Eye Surgery	14,533	1,229	26	1,579	20	77%	6	23%	0	0%
Laser Therapy	5,357	1,947	12	2,092	5	42%	3	25%	4	33%
Lasers	10,460	1,452	72	1,005	21	29%	45	63%	6	8%
Lasik Eye Surgery	2,847	2,439	7	2,477	3	43%	4	57%	0	0%
Latex Products	383	3,939	0	3,995	0	0%	0	0%	0	0%
Lath	88	4,598	0	3,995	0	0%	0	0%	0	0%
Lathes	111	4,518	2	3,245	2	100%	0	0%	0	0%
Lathing Contractors	906	3,366	0	3,995	0	0%	0	0%	0	0%
Laundries	10,533	1,448	126	716	57	45%	60	48%	9	7%
Laundries - Self Service	8,340	1,606	147	663	68	46%	69	47%	10	7%
Laundry Consultants	3,611	2,268	24	1,627	14	58%	10	42%	0	0%
Laundry Equipment	6,847	1,764	68	1,041	44	65%	19	28%	5	7%
Laundry Supplies	563	3,694	3	3,043	2	67%	1	33%	0	0%
Law & Financial Printers	80	4,623	0	3,995	0	0%	0	0%	0	0%
Law Books	215	4,245	2	3,245	0	0%	2	100%	0	0%
Lawn & Garden Equipment & Supplies	86,650	358	375	346	301	80%	73	19%	1	0%
Lawn & Garden Equipment & Supplies - Rental	2,548	2,532	16	1,911	15	94%	1	6%	0	0%
Lawn & Garden Pond Dealers & Supplies	6,077	1,841	27	1,546	20	74%	7	26%	0	0%
Lawn & Garden Sprinkler Systems	104,008	289	151	651	95	63%	54	36%	2	1%
Lawn & Tree Care	40,471	635	292	410	182	62%	100	34%	10	3%
Lawn Installation Service	2,798	2,453	12	2,092	3	25%	6	50%	3	25%
Lawn Maintenance	793,514	34	2,580	65	2,013	78%	511	20%	56	2%
Lawn Mowers	35,948	696	101	822	73	72%	27	27%	1	1%
Lawn Mowers - Sharpen & Repair	37,340	674	163	622	79	48%	82	50%	2	1%
Lawn Tractor Dealers	379	3,947	6	2,580	5	83%	1	17%	0	0%
Layouts - Office, Factory	988	3,295	0	3,995	0	0%	0	0%	0	0%
Lead	2,459	2,561	12	2,092	10	83%	1	8%	1	8%
Lead Abatement	2,520	2,536	2	3,245	1	50%	1	50%	0	0%
Lead Burning	8	5,023	0	3,995	0	0%	0	0%	0	0%
Lead Products	163	4,368	0	3,995	0	0%	0	0%	0	0%
Lead Removal	62	4,698	1	3,517	0	0%	1	100%	0	0%
Lead Renovator	16	4,945	1	3,517	1	100%	0	0%	0	0%
Lead Testing	305	4,050	1	3,517	1	100%	0	0%	0	0%
Leadership Development	16,011	1,166	1	3,517	0	0%	1	100%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Leak Detecting Instruments	3,180	2,360	7	2,477	5	71%	2	29%	0	0%
Leak Detection	7,456	1,687	12	2,092	8	67%	4	33%	0	0%
Leasing Service	60,002	478	316	386	267	84%	49	16%	0	0%
Leather	5,261	1,968	37	1,352	4	11%	33	89%	0	0%
Leather Cleaning	1,526	2,961	5	2,704	5	100%	0	0%	0	0%
Leather Clothing - Retail	7,631	1,674	57	1,118	27	47%	27	47%	3	5%
Leather Clothing - Wholesale & Manufacturers	232	4,207	0	3,995	0	0%	0	0%	0	0%
Leather Finishers	220	4,236	0	3,995	0	0%	0	0%	0	0%
Leather Finishes	23	4,902	0	3,995	0	0%	0	0%	0	0%
Leather Goods - Dealers	9,407	1,520	91	867	73	80%	17	19%	1	1%
Leather Goods - Repair	4,054	2,188	10	2,235	7	70%	3	30%	0	0%
Leather Goods - Wholesale & Manufacturers	4,085	2,184	11	2,157	6	55%	5	45%	0	0%
Leather Goods Manufacturers Supplies	895	3,373	2	3,245	2	100%	0	0%	0	0%
Leather Restoration	3,064	2,391	4	2,849	4	100%	0	0%	0	0%
Lecture & Seminar Bureaus	24,294	904	44	1,256	41	93%	2	5%	1	2%
Legal Clinics	13,111	1,296	14	1,982	8	57%	5	36%	1	7%
Legal Document Assistance	101,922	298	544	265	432	79%	106	19%	6	1%
Legal Forms	95,206	323	184	563	161	88%	23	13%	0	0%
Legal Information Services	22,343	976	63	1,076	29	46%	31	49%	3	5%
Legal Printing	72	4,651	2	3,245	0	0%	2	100%	0	0%
Legal Services Plans	97,671	314	148	662	108	73%	36	24%	4	3%
Lenses	2,079	2,675	12	2,092	0	0%	10	83%	2	17%
Letter Shop Service	481	3,783	0	3,995	0	0%	0	0%	0	0%
Lettering Machines	385	3,935	1	3,517	0	0%	1	100%	0	0%
Letters - Sign	1,713	2,843	10	2,235	1	10%	5	50%	4	40%
Levels	141	4,426	0	3,995	0	0%	0	0%	0	0%
Libraries - Circulating & Rental	22	4,907	0	3,995	0	0%	0	0%	0	0%
Libraries - Institutional	32	4,853	1	3,517	1	100%	0	0%	0	0%
Libraries - Public	2,805	2,451	7	2,477	7	100%	0	0%	0	0%
Library Equipment & Supplies	303	4,054	1	3,517	1	100%	0	0%	0	0%
Library Research Service	2,871	2,429	7	2,477	6	86%	1	14%	0	0%
Lice Removal/Protection Services	6,551	1,795	8	2,388	8	100%	0	0%	0	0%
License Services	23,488	933	94	849	57	61%	37	39%	0	0%
Lie Detection Service	5,680	1,898	2	3,245	1	50%	1	50%	0	0%
Life Raft Inflation Equipment	212	4,250	1	3,517	0	0%	1	100%	0	0%
Lift Kits	71	4,658	0	3,995	0	0%	0	0%	0	0%
Lifts	10,793	1,430	13	2,039	11	85%	2	15%	0	0%
Lifts/Elevators - In Home	2,306	2,598	2	3,245	1	50%	1	50%	0	0%
Lighting Consultants	7,899	1,651	11	2,157	7	64%	3	27%	1	9%
Lighting Equipment - Emergency	7,816	1,656	146	666	103	71%	43	29%	0	0%
Lighting Fixtures - Cleaning	77	4,630	0	3,995	0	0%	0	0%	0	0%
Lighting Fixtures - Repair & Maintenance	2,576	2,523	3	3,043	2	67%	1	33%	0	0%
Lighting Fixtures - Retail	72,469	408	306	396	199	65%	100	33%	7	2%
Lighting Fixtures - Supplies & Parts	5,512	1,926	27	1,546	17	63%	9	33%	1	4%
Lighting Fixtures - Wholesale & Manufacturers	8,418	1,601	33	1,429	19	58%	14	42%	0	0%
Lighting Plants	100	4,559	1	3,517	0	0%	1	100%	0	0%
Lighting Systems & Equipment	14,410	1,235	50	1,185	34	68%	15	30%	1	2%
Lightning Protection Equipment	3,011	2,404	1	3,517	1	100%	0	0%	0	0%
Lights Bulbs & Tubes	16,199	1,159	100	828	69	69%	30	30%	1	1%
Lime	170	4,353	0	3,995	0	0%	0	0%	0	0%
Limestone	3,380	2,318	8	2,388	4	50%	3	38%	1	13%
Limousine Service	169,871	187	665	222	330	50%	313	47%	22	3%
Linen Supply Service	9,301	1,526	24	1,627	18	75%	5	21%	1	4%

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Linens - Retail	14,580	1,227	147	663	121	82%	19	13%	7	5%
Linens - Wholesale & Manufacturers	3,833	2,232	16	1,911	11	69%	5	31%	0	0%
Lingerie	30,415	772	333	375	200	60%	116	35%	17	5%
Linings - Clothing	313	4,037	2	3,245	2	100%	0	0%	0	0%
Linings - Plastic, Membrane	4,144	2,178	13	2,039	8	62%	5	38%	0	0%
Linoleum - Wholesale & Manufacturers	27	4,877	0	3,995	0	0%	0	0%	0	0%
Linoleum Dealers	1,642	2,887	2	3,245	2	100%	0	0%	0	0%
Linoleum Layers Equipment & Supplies	8	5,023	0	3,995	0	0%	0	0%	0	0%
Liquidators	23,367	938	56	1,130	31	55%	24	43%	1	2%
Liquor Brokers	387	3,932	2	3,245	1	50%	1	50%	0	0%
Liquor Stores	25,061	886	110	776	68	62%	42	38%	0	0%
Liquors - Wholesale	2,028	2,695	4	2,849	2	50%	2	50%	0	0%
Literary Agents	3,235	2,348	2	3,245	1	50%	1	50%	0	0%
Lithographers	397	3,919	0	3,995	0	0%	0	0%	0	0%
Lithographic Negatives & Plates	9	5,003	0	3,995	0	0%	0	0%	0	0%
Litigation Support	4,988	2,018	6	2,580	4	67%	2	33%	0	0%
Livestock - Commission	24	4,893	0	3,995	0	0%	0	0%	0	0%
Livestock Appraisers	7	5,035	0	3,995	0	0%	0	0%	0	0%
Livestock Auction Markets	1,937	2,737	2	3,245	2	100%	0	0%	0	0%
Livestock Breeders	4,511	2,111	2	3,245	0	0%	2	100%	0	0%
Livestock Buyers	549	3,710	0	3,995	0	0%	0	0%	0	0%
Livestock Equipment & Supplies	3,587	2,271	3	3,043	3	100%	0	0%	0	0%
Livestock Feeding	1,377	3,046	1	3,517	1	100%	0	0%	0	0%
Livestock Grooming	25	4,888	0	3,995	0	0%	0	0%	0	0%
Livestock Hauling	608	3,647	0	3,995	0	0%	0	0%	0	0%
Livestock Order Buyers	8	5,023	0	3,995	0	0%	0	0%	0	0%
Livestock Spraying	9	5,003	0	3,995	0	0%	0	0%	0	0%
Loading Dock Equipment	1,294	3,097	0	3,995	0	0%	0	0%	0	0%
Loan Acceleration	301	4,062	0	3,995	0	0%	0	0%	0	0%
Loan Modification	59,985	480	174	588	90	52%	77	44%	7	4%
Loan Modification - Auto	1,476	2,984	12	2,092	0	0%	9	75%	3	25%
Loan Originator	2,335	2,586	13	2,039	5	38%	7	54%	1	8%
Loan Servicing	140,060	231	1,316	136	1,098	83%	209	16%	9	1%
Loans	1,248,615	23	3,207	53	2,558	80%	452	14%	197	6%
Loans - Farm & Ranch	935	3,338	0	3,995	0	0%	0	0%	0	0%
Loans - Small Business	182,324	178	299	403	237	79%	52	17%	10	3%
Lobbyists	5,565	1,913	3	3,043	2	67%	0	0%	1	33%
Lockers	1,132	3,195	0	3,995	0	0%	0	0%	0	0%
Locks & Locksmiths	215,798	147	948	170	332	35%	471	50%	145	15%
Locks - Wholesale & Manufacturers	4,936	2,029	81	932	16	20%	65	80%	0	0%
Locksmiths Equipment & Supplies	7,411	1,693	29	1,509	12	41%	14	48%	3	10%
Locomotives	527	3,732	0	3,995	0	0%	0	0%	0	0%
Log Cabins, Homes & Buildings	52,612	529	44	1,256	34	77%	10	23%	0	0%
Log Splitting Equipment	315	4,035	1	3,517	0	0%	1	100%	0	0%
Logging Companies	24,555	900	28	1,527	14	50%	13	46%	1	4%
Logging Equipment & Supplies	2,203	2,630	0	3,995	0	0%	0	0%	0	0%
Logistics	43,264	611	120	737	84	70%	36	30%	0	0%
Lot Rental	155	4,383	8	2,388	5	63%	3	38%	0	0%
Lotteries - Foreign	8,680	1,576	7	2,477	0	0%	4	57%	3	43%
Lotteries - Local	5,688	1,893	6	2,580	6	100%	0	0%	0	0%
Lotteries - State	3,713	2,252	4	2,849	2	50%	1	25%	1	25%
Lottery Buying Club	1,160	3,170	1	3,517	1	100%	0	0%	0	0%
Louvers	292	4,083	0	3,995	0	0%	0	0%	0	0%

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Lubricants	2,317	2,595	3	3,043	2	67%	1	33%	0	0%
Lubricating Devices & Systems	480	3,786	0	3,995	0	0%	0	0%	0	0%
Lubricating Service - Automotive	34,310	720	517	279	336	65%	178	34%	3	1%
Luggage - Retail	14,070	1,247	112	768	76	68%	36	32%	0	0%
Luggage - Wholesale & Manufacturers	1,222	3,140	12	2,092	8	67%	4	33%	0	0%
Luggage Carriers	1,632	2,897	8	2,388	7	88%	1	13%	0	0%
Luggage Covers	9	5,003	0	3,995	0	0%	0	0%	0	0%
Luggage Manufacturers Equipment & Supplies	101	4,553	1	3,517	0	0%	1	100%	0	0%
Luggage Repair	1,170	3,166	1	3,517	0	0%	1	100%	0	0%
Lumber - Drying	207	4,259	0	3,995	0	0%	0	0%	0	0%
Lumber - Retail	46,164	588	96	844	58	60%	38	40%	0	0%
Lumber - Used	227	4,219	0	3,995	0	0%	0	0%	0	0%
Lumber - Wholesale	9,082	1,542	18	1,823	11	61%	7	39%	0	0%
Lumber Carriers	1,369	3,053	2	3,245	2	100%	0	0%	0	0%
Lumber Inspectors	172	4,347	1	3,517	1	100%	0	0%	0	0%
Lumber Mill Representatives	299	4,065	2	3,245	0	0%	2	100%	0	0%
Lumber Treating	439	3,854	0	3,995	0	0%	0	0%	0	0%
Macaroni	107	4,537	1	3,517	1	100%	0	0%	0	0%
Machine Shops	64,049	455	54	1,151	25	46%	26	48%	3	6%
Machine Tools	18,511	1,069	51	1,174	39	76%	11	22%	1	2%
Machine Tools - Repair & Rebuild	6,529	1,799	22	1,689	4	18%	18	82%	0	0%
Machinery & Equipment - Appraisal	328	4,017	0	3,995	0	0%	0	0%	0	0%
Machinery - New	15,418	1,199	27	1,546	11	41%	12	44%	4	15%
Machinery - Specially Designed	4,028	2,194	8	2,388	1	13%	6	75%	1	13%
Machinery - Used	3,123	2,372	14	1,982	13	93%	1	7%	0	0%
Machinery Cleaning	245	4,183	0	3,995	0	0%	0	0%	0	0%
Machinery Movers & Erectors	2,949	2,417	3	3,043	2	67%	1	33%	0	0%
Machinery Rebuild & Repair	6,556	1,794	17	1,864	11	65%	5	29%	1	6%
Magazine Sales	127,498	243	1,567	113	1,159	74%	336	21%	72	5%
Magazine Sales by Mail	8,681	1,575	136	693	112	82%	11	8%	13	10%
Magazine Sales by Telephone	12,797	1,312	247	459	227	92%	12	5%	8	3%
Magazines - Back Number	17	4,933	0	3,995	0	0%	0	0%	0	0%
Magazines - Dealers	16,769	1,136	238	466	134	56%	89	37%	15	6%
Magazines - Distributors	22,488	971	227	481	113	50%	113	50%	1	0%
Magazines - Subscription Agents	94,246	327	1,137	150	743	65%	322	28%	72	6%
Magicians	1,226	3,137	1	3,517	0	0%	1	100%	0	0%
Magicians Supplies	791	3,462	8	2,388	3	38%	5	63%	0	0%
Magnetic Inspection Equipment	9	5,003	0	3,995	0	0%	0	0%	0	0%
Magnetic Inspection Service	41	4,804	0	3,995	0	0%	0	0%	0	0%
Magnets & Magnetic Devices	2,160	2,642	3	3,043	1	33%	1	33%	1	33%
Magnifying Glasses	380	3,945	4	2,849	4	100%	0	0%	0	0%
Maids & Butlers Service	23,313	941	77	964	46	60%	29	38%	2	3%
Mail Box Rental & Receiving	8,650	1,581	88	890	49	56%	32	36%	7	8%
Mail Boxes - Manufacturers & Distributors	3,186	2,358	12	2,092	7	58%	5	42%	0	0%
Mail Order & Catalog Shopping	290,966	105	3,647	44	3,340	92%	266	7%	41	1%
Mailing Containers	657	3,599	4	2,849	2	50%	2	50%	0	0%
Mailing Lists	72,729	405	223	489	64	29%	158	71%	1	0%
Mailing Machines & Equipment	12,274	1,342	140	682	131	94%	8	6%	1	1%
Mailing Services	103,488	291	1,909	94	1,649	86%	227	12%	33	2%
Mailing Services - Drop Shipper	16,330	1,150	107	796	88	82%	19	18%	0	0%
Mailing Services - International	4,510	2,112	22	1,689	12	55%	10	45%	0	0%
Malt & Hops	7	5,035	0	3,995	0	0%	0	0%	0	0%
Managed Print Service	596	3,663	6	2,580	2	33%	4	67%	0	0%

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Management Consultants	84,215	364	166	611	99	60%	62	37%	5	3%
Management Training	9,200	1,531	10	2,235	7	70%	3	30%	0	0%
Manhole Covers	174	4,339	0	3,995	0	0%	0	0%	0	0%
Manicuring	1,806	2,801	11	2,157	6	55%	5	45%	0	0%
Mannequins - Display Fixture	816	3,442	3	3,043	1	33%	2	67%	0	0%
Manufactured Homes - Dealers	117,914	260	372	349	290	78%	69	19%	13	3%
Manufactured Homes - Equipment & Parts	7,113	1,727	18	1,823	14	78%	3	17%	1	6%
Manufactured Homes - Parks	41,541	625	113	764	72	64%	36	32%	5	4%
Manufactured Homes - Rent & Lease	7,988	1,643	31	1,473	12	39%	16	52%	3	10%
Manufactured Homes - Repair & Service	27,965	815	61	1,089	47	77%	13	21%	1	2%
Manufactured Homes - Transporting	23,070	949	48	1,210	27	56%	20	42%	1	2%
Manufactured Homes Distributors & Manufacturers	100,664	303	267	440	217	81%	48	18%	2	1%
Manufactured Homes Equipment & Supplies (Manufacturers)	5,789	1,874	10	2,235	10	100%	0	0%	0	0%
Manufactured Offices & Commercial Units	666	3,586	1	3,517	1	100%	0	0%	0	0%
Manufacturers & Producers	445,626	62	2,566	67	2,323	91%	225	9%	18	1%
Manufacturers Agents & Representatives	14,025	1,250	30	1,487	21	70%	9	30%	0	0%
Mapping Services	3,085	2,385	8	2,388	6	75%	2	25%	0	0%
Maps - Dealers	1,649	2,881	18	1,823	17	94%	1	6%	0	0%
Maps - Publishers & Distributors	2,574	2,524	12	2,092	10	83%	2	17%	0	0%
Marble & Granite Installation, Stonework Fabrication	96,142	322	217	499	136	63%	81	37%	0	0%
Marble & Terrazzo Cleaning & Service	4,698	2,076	1	3,517	1	100%	0	0%	0	0%
Marble - Cultured	11,595	1,378	10	2,235	6	60%	4	40%	0	0%
Marble - Natural	19,180	1,046	39	1,327	25	64%	11	28%	3	8%
Marijuana - Accessories	102	4,551	2	3,245	1	50%	1	50%	0	0%
Marijuana - Grower	3	5,090	0	3,995	0	0%	0	0%	0	0%
Marijuana - Medical Dispensary	1,419	3,023	4	2,849	1	25%	3	75%	0	0%
Marijuana - Processor	3	5,090	0	3,995	0	0%	0	0%	0	0%
Marijuana - Products	110	4,527	1	3,517	0	0%	1	100%	0	0%
Marijuana - Retail	395	3,921	6	2,580	3	50%	3	50%	0	0%
Marijuana Sales & Services	2,116	2,660	20	1,759	9	45%	11	55%	0	0%
Marinas	21,785	992	87	895	56	64%	31	36%	0	0%
Marine Contractors	26,114	866	27	1,546	12	44%	14	52%	1	4%
Marine Electric Service	867	3,397	1	3,517	0	0%	0	0%	1	100%
Marine Electronic Equipment & Supplies	8,946	1,554	23	1,658	18	78%	5	22%	0	0%
Marine Equipment & Supplies	15,601	1,187	49	1,195	25	51%	23	47%	1	2%
Marine Sales & Service	46,730	587	109	785	69	63%	37	34%	3	3%
Marine Surveyors	2,699	2,488	2	3,245	2	100%	0	0%	0	0%
Market Research & Analysis	232,069	130	550	262	493	90%	52	9%	5	1%
Market Survey Companies	97,427	317	272	434	208	76%	55	20%	9	3%
Marketing - Dental	709	3,552	17	1,864	2	12%	15	88%	0	0%
Marketing - Home Based Business	101,278	301	130	707	124	95%	6	5%	0	0%
Marketing Consultants	269,414	113	662	223	422	64%	156	24%	84	13%
Marketing Consultants - Mobile	1,141	3,185	2	3,245	1	50%	1	50%	0	0%
Marketing Programs & Services	475,553	59	840	193	633	75%	184	22%	23	3%
Marketing Software	24,613	899	74	986	55	74%	16	22%	3	4%
Marking & Coding Equipment	351	3,980	1	3,517	1	100%	0	0%	0	0%
Marriage Brokers	1,813	2,795	3	3,043	3	100%	0	0%	0	0%
Marriage, Family, Child, Individual Counselors	46,786	586	66	1,054	45	68%	21	32%	0	0%
Martial Arts	54,229	517	314	388	184	59%	121	39%	9	3%
Martial Arts Supplies & Equipment	3,974	2,201	17	1,864	7	41%	9	53%	1	6%
Masks	498	3,762	11	2,157	4	36%	7	64%	0	0%
Mason Contractors	341,121	88	430	310	193	45%	215	50%	22	5%
Mason Contractors Equipment & Supplies	4,367	2,132	21	1,725	11	52%	9	43%	1	5%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Masonry Panels - Prefabricated	4,312	2,142	10	2,235	3	30%	6	60%	1	10%
Massage Equipment & Supplies	9,976	1,481	46	1,233	29	63%	14	30%	3	7%
Massage School	4,781	2,060	27	1,546	11	41%	12	44%	4	15%
Massage Therapeutic	21,634	997	192	548	117	61%	53	28%	22	11%
Massage Therapists	82,844	369	622	239	397	64%	209	34%	16	3%
Masts & Spars	18	4,928	0	3,995	0	0%	0	0%	0	0%
Matches	7	5,035	0	3,995	0	0%	0	0%	0	0%
Material Handling Equipment	9,656	1,503	9	2,308	8	89%	1	11%	0	0%
Maternity Clothes	2,829	2,443	31	1,473	17	55%	14	45%	0	0%
Mathematicians	70	4,665	0	3,995	0	0%	0	0%	0	0%
Mats & Matting	5,724	1,887	40	1,310	26	65%	14	35%	0	0%
Mattress Makers Supplies	4,528	2,105	30	1,487	28	93%	1	3%	1	3%
Mattresses	221,816	141	1,885	95	1,405	75%	446	24%	34	2%
Mattresses - Cleaning	90	4,589	0	3,995	0	0%	0	0%	0	0%
Mattresses - Renovating	865	3,398	2	3,245	0	0%	2	100%	0	0%
Mausoleums	834	3,427	7	2,477	3	43%	4	57%	0	0%
Mayonnaise & Salad Dressings	157	4,378	0	3,995	0	0%	0	0%	0	0%
Meal Preparation Service	2,820	2,447	19	1,793	12	63%	7	37%	0	0%
Measurement & Metrology	661	3,594	0	3,995	0	0%	0	0%	0	0%
Measuring Tapes & Rules	7	5,035	0	3,995	0	0%	0	0%	0	0%
Meat - Bulk & Itinerant	22,828	960	45	1,248	18	40%	26	58%	1	2%
Meat - Processing	12,547	1,326	12	2,092	9	75%	3	25%	0	0%
Meat - Retail	67,003	435	162	626	90	56%	68	42%	4	2%
Meat - Smokehouses	537	3,721	2	3,245	0	0%	2	100%	0	0%
Meat - Wholesale	24,102	916	38	1,339	19	50%	13	34%	6	16%
Meat Brokers	6,313	1,817	13	2,039	5	38%	7	54%	1	8%
Meat Choppers & Grinders	956	3,316	3	3,043	2	67%	1	33%	0	0%
Meat Packers	18,454	1,070	15	1,944	5	33%	9	60%	1	7%
Meat Packers Equipment & Supplies	976	3,304	0	3,995	0	0%	0	0%	0	0%
Meat Patty Molding Machines	7	5,035	0	3,995	0	0%	0	0%	0	0%
Mechanical Contractors	80,904	377	85	913	53	62%	30	35%	2	2%
Media Buying Service	917	3,354	11	2,157	3	27%	7	64%	1	9%
Media Consultant	26,826	842	53	1,161	20	38%	28	53%	5	9%
Mediation Services	11,193	1,397	23	1,658	12	52%	10	43%	1	4%
Mediation Services - Divorce	934	3,339	4	2,849	3	75%	1	25%	0	0%
Medical - Dental Discount Plans	64,916	448	82	926	66	80%	15	18%	1	1%
Medical Alarms	59,586	481	444	306	435	98%	6	1%	3	1%
Medical Alert Companies	7,505	1,684	30	1,487	14	47%	16	53%	0	0%
Medical Billing Services	56,680	505	248	457	165	67%	78	31%	5	2%
Medical Business Administration	27,464	829	70	1,020	52	74%	16	23%	2	3%
Medical Case Management	4,731	2,066	5	2,704	3	60%	2	40%	0	0%
Medical Coding	1,542	2,951	2	3,245	2	100%	0	0%	0	0%
Medical Diagnostic Testing Facilities	9,381	1,521	57	1,118	37	65%	20	35%	0	0%
Medical Equipment & Supplies	201,236	159	1,000	164	762	76%	230	23%	8	1%
Medical House Calls	536	3,723	0	3,995	0	0%	0	0%	0	0%
Medical Imaging Services	12,355	1,337	103	816	83	81%	20	19%	0	0%
Medical Record Service	16,246	1,154	46	1,233	27	59%	18	39%	1	2%
Medical Service Organizations	36,383	687	201	526	108	54%	60	30%	33	16%
Medical Spa	3,529	2,286	23	1,658	16	70%	7	30%	0	0%
Medical Staffing	15,197	1,207	15	1,944	13	87%	2	13%	0	0%
Medical Testing Companies	32,991	738	74	986	60	81%	14	19%	0	0%
Medical Tourism	5,192	1,981	5	2,704	4	80%	0	0%	1	20%
Medical Transcription	12,288	1,341	1	3,517	0	0%	1	100%	0	0%

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Medicines - Patent & Proprietary	1,332	3,074	11	2,157	5	45%	6	55%	0	0%
Medicines - Preventative Dogs & Cats	605	3,651	8	2,388	1	13%	7	88%	0	0%
Meditation Instruction	1,466	2,993	2	3,245	1	50%	1	50%	0	0%
Meeting Management	1,046	3,247	4	2,849	3	75%	1	25%	0	0%
Mens Clothing & Furnishings - Retail	35,429	705	165	618	102	62%	61	37%	2	1%
Mens Clothing & Furnishings - Wholesale & Manufacturers	3,826	2,233	14	1,982	5	36%	9	64%	0	0%
Mental Health Services	47,275	582	84	919	65	77%	19	23%	0	0%
Menu Service	220	4,236	0	3,995	0	0%	0	0%	0	0%
Merchandise Brokers	1,681	2,868	12	2,092	8	67%	4	33%	0	0%
Merchandising Service	10,929	1,420	40	1,310	13	33%	12	30%	15	38%
Messenger Service	7,358	1,700	3	3,043	2	67%	1	33%	0	0%
Metal Cleaning	1,568	2,935	3	3,043	0	0%	3	100%	0	0%
Metal Cleaning Equipment	85	4,610	1	3,517	0	0%	1	100%	0	0%
Metal Cleaning Machines	26	4,886	0	3,995	0	0%	0	0%	0	0%
Metal Detecting Equipment	2,483	2,549	1	3,517	0	0%	1	100%	0	0%
Metal Fabricating Machinery	859	3,401	1	3,517	1	100%	0	0%	0	0%
Metal Fabricators	25,485	876	24	1,627	14	58%	9	38%	1	4%
Metal Finishers	7,980	1,644	12	2,092	6	50%	6	50%	0	0%
Metal Finishers Equipment & Supplies	815	3,444	4	2,849	1	25%	3	75%	0	0%
Metal Powder Fabricators	2,471	2,556	0	3,995	0	0%	0	0%	0	0%
Metal Rolling & Forming	1,631	2,898	9	2,308	9	100%	0	0%	0	0%
Metal Salvage Yards	16,038	1,164	27	1,546	7	26%	19	70%	1	4%
Metal Sawing & Cut-Off Service	127	4,467	0	3,995	0	0%	0	0%	0	0%
Metal Shapes - Extruded	2,186	2,634	2	3,245	0	0%	2	100%	0	0%
Metal Slitting & Shearing	122	4,481	1	3,517	1	100%	0	0%	0	0%
Metal Specialties	7,715	1,665	4	2,849	3	75%	1	25%	0	0%
Metal Spinning	312	4,039	0	3,995	0	0%	0	0%	0	0%
Metal Stamping	3,943	2,207	0	3,995	0	0%	0	0%	0	0%
Metal Stamping Equipment	82	4,614	0	3,995	0	0%	0	0%	0	0%
Metallizing	194	4,287	0	3,995	0	0%	0	0%	0	0%
Metallizing Equipment	6	5,050	0	3,995	0	0%	0	0%	0	0%
Metallurgists	230	4,211	0	3,995	0	0%	0	0%	0	0%
Metallurgists Equipment & Supplies	45	4,782	0	3,995	0	0%	0	0%	0	0%
Metals - Base	263	4,156	0	3,995	0	0%	0	0%	0	0%
Metals - Clad	54	4,737	0	3,995	0	0%	0	0%	0	0%
Metals - Corrugated	200	4,276	1	3,517	1	100%	0	0%	0	0%
Metals - Precious - Sheet, Wire, Tubing	2,689	2,490	2	3,245	2	100%	0	0%	0	0%
Metals - Precoated	256	4,168	0	3,995	0	0%	0	0%	0	0%
Metaphysical Supplies & Service	651	3,607	1	3,517	0	0%	1	100%	0	0%
Metaphysicians	336	4,008	0	3,995	0	0%	0	0%	0	0%
Meteorological Consultants	46	4,778	0	3,995	0	0%	0	0%	0	0%
Meteorological Instruments	33	4,849	0	3,995	0	0%	0	0%	0	0%
Meters	1,411	3,029	4	2,849	4	100%	0	0%	0	0%
Meters - Repair	416	3,891	0	3,995	0	0%	0	0%	0	0%
Mexican Food Products	1,462	2,997	6	2,580	3	50%	3	50%	0	0%
Mexican Imports	316	4,033	0	3,995	0	0%	0	0%	0	0%
Mezzanines & Platforms	37	4,825	0	3,995	0	0%	0	0%	0	0%
Microfilm Service, Equipment & Supplies	483	3,778	1	3,517	0	0%	1	100%	0	0%
Micrometers	6	5,050	0	3,995	0	0%	0	0%	0	0%
Microphones	246	4,180	1	3,517	1	100%	0	0%	0	0%
Microscopes	2,648	2,499	5	2,704	5	100%	0	0%	0	0%
Microwave Communications	811	3,450	1	3,517	1	100%	0	0%	0	0%
Microwave Ovens - Dealers	39	4,817	0	3,995	0	0%	0	0%	0	0%

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Microwave Ovens - Service & Repair	375	3,953	0	3,995	0	0%	0	0%	0	0%
Microwave Ovens - Supplies & Parts	23	4,902	0	3,995	0	0%	0	0%	0	0%
Microwave Ovens - Wholesale & Manufacturers	1	5,117	0	3,995	0	0%	0	0%	0	0%
Midwives	1,413	3,028	6	2,580	4	67%	2	33%	0	0%
Military Goods	22,941	952	33	1,429	21	64%	12	36%	0	0%
Milk Distributor	131	4,461	2	3,245	2	100%	0	0%	0	0%
Millinery - Retail	173	4,342	4	2,849	2	50%	2	50%	0	0%
Millinery - Wholesale & Manufacturers	92	4,580	1	3,517	1	100%	0	0%	0	0%
Milling Cutters	37	4,825	2	3,245	1	50%	1	50%	0	0%
Milling Machines	541	3,716	1	3,517	0	0%	1	100%	0	0%
Millwork	18,606	1,067	14	1,982	8	57%	5	36%	1	7%
Millwrights	2,930	2,419	1	3,517	0	0%	1	100%	0	0%
Mineral Exploration	4,028	2,194	5	2,704	3	60%	1	20%	1	20%
Minerals	5,174	1,986	5	2,704	5	100%	0	0%	0	0%
Miniatures - Collectors	4,195	2,167	13	2,039	6	46%	6	46%	1	8%
Mining Companies	5,559	1,914	5	2,704	1	20%	3	60%	1	20%
Mining Consultants	593	3,664	0	3,995	0	0%	0	0%	0	0%
Mining Development	390	3,929	0	3,995	0	0%	0	0%	0	0%
Mining Equipment & Supplies	5,067	2,004	3	3,043	0	0%	3	100%	0	0%
Mirrors	7,753	1,662	10	2,235	6	60%	4	40%	0	0%
Mirrors - Manufacturers Supplies	599	3,657	4	2,849	3	75%	1	25%	0	0%
Mirrors - Resilver	439	3,854	0	3,995	0	0%	0	0%	0	0%
Missile & Rocket Components - Manufacturers	39	4,817	0	3,995	0	0%	0	0%	0	0%
Missile & Rocket Manufacturers	71	4,658	1	3,517	0	0%	1	100%	0	0%
Missile & Rocket Research & Development	563	3,694	1	3,517	1	100%	0	0%	0	0%
Missing Person Services	226	4,222	0	3,995	0	0%	0	0%	0	0%
Missions	812	3,447	1	3,517	1	100%	0	0%	0	0%
Misting Systems & Services	1,468	2,991	21	1,725	19	90%	2	10%	0	0%
Mixing & Agitation Machinery	273	4,128	0	3,995	0	0%	0	0%	0	0%
Mobile Apps	24,164	912	211	512	162	77%	47	22%	2	1%
Mobile Refrigeration	1,001	3,282	1	3,517	0	0%	1	100%	0	0%
Mobile Telephone Equipment & Supplies	25,155	885	320	381	130	41%	177	55%	13	4%
Mobile Telephone Service	12,860	1,307	176	582	103	59%	58	33%	15	9%
Model Car Race Centers	474	3,796	0	3,995	0	0%	0	0%	0	0%
Model Makers	2,092	2,669	14	1,982	9	64%	5	36%	0	0%
Modeling & Acting - Training	9,650	1,505	13	2,039	6	46%	7	54%	0	0%
Modeling & Simulation	378	3,948	1	3,517	1	100%	0	0%	0	0%
Modeling & Talent Agencies	240,979	127	190	550	115	61%	62	33%	13	7%
Modeling - Advance Fee	4,867	2,046	5	2,704	0	0%	0	0%	5	100%
Modeling Schools	32,479	744	47	1,222	31	66%	1	2%	15	32%
Modular Homes	38,544	653	74	986	60	81%	13	18%	1	1%
Modular/Mobile Home - Foundation Services	3,206	2,354	23	1,658	14	61%	9	39%	0	0%
Mold & Mildew Inspection	3,312	2,336	8	2,388	5	63%	3	38%	0	0%
Mold & Mildew Inspection/Removal/Remediation	71,544	413	57	1,118	34	60%	23	40%	0	0%
Mold & Mildew Remediation	11,799	1,368	12	2,092	10	83%	2	17%	0	0%
Mold Consulting & Testing	7,534	1,680	8	2,388	6	75%	2	25%	0	0%
Moldings	3,166	2,363	1	3,517	0	0%	1	100%	0	0%
Molds	8,875	1,558	12	2,092	7	58%	5	42%	0	0%
Money Order Systems	457	3,824	0	3,995	0	0%	0	0%	0	0%
Money Orders & Transfers	65,986	441	738	205	712	96%	18	2%	8	1%
Monogram & Initial Machines	110	4,527	3	3,043	0	0%	3	100%	0	0%
Monograms	6,508	1,802	141	679	51	36%	89	63%	1	1%
Monuments	54,151	518	277	427	191	69%	75	27%	11	4%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Monuments - Cleaning & Restoration	49	4,764	0	3,995	0	0%	0	0%	0	0%
Moorage	7	5,035	1	3,517	1	100%	0	0%	0	0%
Mopeds	3,399	2,314	29	1,509	18	62%	11	38%	0	0%
Mops - Wholesale & Manufacturers	51	4,754	1	3,517	1	100%	0	0%	0	0%
Mortgage Bankers	654,592	42	1,128	151	1,077	95%	43	4%	8	1%
Mortgage Brokers	1,367,716	20	3,661	43	3,222	88%	371	10%	68	2%
Mortgage Lender	313,113	98	696	213	651	94%	37	5%	8	1%
Mosaics	317	4,031	0	3,995	0	0%	0	0%	0	0%
Mosquito Control	8,447	1,600	9	2,308	8	89%	1	11%	0	0%
Motel & Hotel Consultants	1,046	3,247	33	1,429	23	70%	9	27%	1	3%
Motel & Hotel Equipment & Supplies	565	3,689	4	2,849	2	50%	2	50%	0	0%
Motel & Hotel Management	2,851	2,436	38	1,339	19	50%	19	50%	0	0%
Motels	53,220	525	1,566	115	856	55%	689	44%	21	1%
Motels - Reservation Service	1,267	3,113	55	1,138	31	56%	24	44%	0	0%
Mothproofing	43	4,789	0	3,995	0	0%	0	0%	0	0%
Motion Picture Equipment & Supplies	343	3,994	3	3,043	0	0%	2	67%	1	33%
Motion Picture Equipment & Supplies - Repair	25	4,888	0	3,995	0	0%	0	0%	0	0%
Motion Picture Film Distributors & Exchange	2,074	2,676	15	1,944	10	67%	5	33%	0	0%
Motion Picture Film Editing	2,358	2,580	10	2,235	2	20%	8	80%	0	0%
Motion Picture Film Libraries	22	4,907	1	3,517	1	100%	0	0%	0	0%
Motion Picture Film Storage	42	4,799	1	3,517	1	100%	0	0%	0	0%
Motion Picture Laboratories	27	4,877	0	3,995	0	0%	0	0%	0	0%
Motion Picture Producers & Studios	2,898	2,425	8	2,388	3	38%	5	63%	0	0%
Motion Picture Projection Service	41	4,804	0	3,995	0	0%	0	0%	0	0%
Motion Picture Representatives	60	4,705	0	3,995	0	0%	0	0%	0	0%
Motion Picture Research Service	27	4,877	0	3,995	0	0%	0	0%	0	0%
Motion Picture Special Effects	173	4,342	0	3,995	0	0%	0	0%	0	0%
Motion Picture Technicians	15	4,952	0	3,995	0	0%	0	0%	0	0%
Motivational & Self Improvement Training	23,348	940	134	698	114	85%	15	11%	5	4%
Motor coach Companies	3,000	2,406	3	3,043	1	33%	2	67%	0	0%
Motor Home - Carpet & Upholstery Cleaning	8	5,023	0	3,995	0	0%	0	0%	0	0%
Motor Homes	12,362	1,335	38	1,339	35	92%	2	5%	1	3%
Motor Homes - Rent & Lease	4,342	2,136	14	1,982	12	86%	2	14%	0	0%
Motor Scooters - Dealers	30,108	780	218	495	115	53%	100	46%	3	1%
Motorcycle Riding Instruction	1,765	2,821	4	2,849	3	75%	1	25%	0	0%
Motorcycle Sales - Consignments	1,341	3,067	12	2,092	7	58%	5	42%	0	0%
Motorcycles - Customizing	9,101	1,541	46	1,233	26	57%	19	41%	1	2%
Motorcycles - Dealers	159,913	202	938	173	677	72%	254	27%	7	1%
Motorcycles - Renting & Leasing	4,383	2,129	24	1,627	17	71%	7	29%	0	0%
Motorcycles - Repairing & Service	37,706	667	171	595	97	57%	70	41%	4	2%
Motorcycles - Supplies & Parts	68,928	425	423	314	260	61%	154	36%	9	2%
Mountain Climbing Equipment	743	3,516	1	3,517	1	100%	0	0%	0	0%
Mountain/Rock Climbing Instruction	752	3,509	4	2,849	3	75%	1	25%	0	0%
Movers	1,698,102	14	6,557	19	4,717	72%	1,730	26%	110	2%
Movers - International	10,898	1,422	43	1,275	29	67%	14	33%	0	0%
Movers - Office	3,890	2,221	11	2,157	9	82%	2	18%	0	0%
Moving & Storage Company	346,108	85	2,035	83	1,441	71%	548	27%	46	2%
Moving Assistance - Packing, Unpacking, Organizing	8,012	1,639	51	1,174	26	51%	23	45%	2	4%
Moving Brokers	66,074	439	590	247	484	82%	96	16%	10	2%
Moving Equipment Rental	4,959	2,025	27	1,546	13	48%	13	48%	1	4%
Moving Sales	852	3,409	4	2,849	2	50%	2	50%	0	0%
Moving Services - Labor & Materials	97,289	319	541	266	335	62%	191	35%	15	3%
Moving Supplies	1,974	2,714	4	2,849	1	25%	3	75%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
MRI (Magnetic Resonance Imaging)	10,517	1,450	54	1,151	39	72%	14	26%	1	2%
Mud Jacking Contractors	34,897	710	22	1,689	16	73%	4	18%	2	9%
Mufflers & Exhaust Systems	43,188	612	220	492	130	59%	85	39%	5	2%
Mulches	11,157	1,399	20	1,759	16	80%	4	20%	0	0%
Multi-Level Selling Companies	425,710	67	521	276	498	96%	18	3%	5	1%
Murals	1,646	2,884	1	3,517	1	100%	0	0%	0	0%
Museums	1,898	2,751	12	2,092	10	83%	2	17%	0	0%
Mushrooms	1,571	2,932	11	2,157	2	18%	4	36%	5	45%
Music & Messaging Services	5,195	1,979	43	1,275	34	79%	9	21%	0	0%
Music - Sheet	2,714	2,481	9	2,308	8	89%	1	11%	0	0%
Music Arrangers & Composers	1,688	2,861	6	2,580	1	17%	5	83%	0	0%
Music Boxes	756	3,504	0	3,995	0	0%	0	0%	0	0%
Music Copyists	432	3,863	1	3,517	0	0%	1	100%	0	0%
Music Distribution Service	10,722	1,436	226	482	198	88%	20	9%	8	4%
Music Instruction - Instrumental	21,829	990	53	1,161	43	81%	9	17%	1	2%
Music Instruction - Vocal	1,937	2,737	7	2,477	6	86%	1	14%	0	0%
Music Publishers	17,220	1,116	20	1,759	15	75%	5	25%	0	0%
Music Shells	564	3,690	1	3,517	0	0%	1	100%	0	0%
Music Writers Supplies	161	4,370	0	3,995	0	0%	0	0%	0	0%
Musical Instruments - Dealers	63,008	461	277	427	207	75%	63	23%	7	3%
Musical Instruments - Rental	547	3,712	5	2,704	3	60%	1	20%	1	20%
Musical Instruments - Repair	6,583	1,789	24	1,627	11	46%	13	54%	0	0%
Musical Instruments - Supplies & Accessories	17,752	1,097	90	876	75	83%	12	13%	3	3%
Musical Instruments - Wholesale & Manufacturers	2,611	2,511	13	2,039	9	69%	4	31%	0	0%
Musicians	3,654	2,262	19	1,793	10	53%	9	47%	0	0%
Mutual Funds	7,501	1,685	76	970	69	91%	7	9%	0	0%
Myofunctional Therapy	1,101	3,213	2	3,245	0	0%	2	100%	0	0%
Myotherapy	113	4,509	1	3,517	0	0%	1	100%	0	0%
Nail Salons	67,097	434	796	198	415	52%	359	45%	22	3%
Nailing Machinery	10	4,996	0	3,995	0	0%	0	0%	0	0%
Nails & Tacks	289	4,091	5	2,704	1	20%	4	80%	0	0%
Name Plates	267	4,144	0	3,995	0	0%	0	0%	0	0%
Name Plates - Holders	42	4,799	0	3,995	0	0%	0	0%	0	0%
Nanny Service	24,703	896	65	1,066	58	89%	3	5%	4	6%
Natural Gas Companies	102,094	297	1,989	86	1,818	91%	165	8%	6	0%
Natural Stone Restoration & Cleaning	2,703	2,486	4	2,849	2	50%	2	50%	0	0%
Naturist Nudist Camps, Resorts & Parks	40	4,808	0	3,995	0	0%	0	0%	0	0%
Naturist Nudist Communities	43	4,789	0	3,995	0	0%	0	0%	0	0%
Naturopaths	6,929	1,752	11	2,157	10	91%	1	9%	0	0%
Nautical Instruments	241	4,191	4	2,849	2	50%	2	50%	0	0%
Naval Architects	115	4,503	0	3,995	0	0%	0	0%	0	0%
Naval Stores	33	4,849	2	3,245	2	100%	0	0%	0	0%
Navigation Consultants	364	3,962	1	3,517	1	100%	0	0%	0	0%
Neckwear - Retail	178	4,326	1	3,517	0	0%	1	100%	0	0%
Neckwear - Wholesale & Manufacturers	7	5,035	0	3,995	0	0%	0	0%	0	0%
Needles	54	4,737	1	3,517	1	100%	0	0%	0	0%
Needlework Supplies - Retail, Wholesale, Manufacturing	1,448	3,007	3	3,043	2	67%	1	33%	0	0%
Nets & Netting	927	3,346	2	3,245	1	50%	1	50%	0	0%
Network Cabling Installation	1,752	2,824	5	2,704	2	40%	3	60%	0	0%
News Dealers	822	3,439	3	3,043	1	33%	2	67%	0	0%
News Publications - Trade, Association	35,244	707	268	437	240	90%	23	9%	5	2%
News Service	6,507	1,803	26	1,579	21	81%	5	19%	0	0%
Newspaper Distributors	6,749	1,772	223	489	214	96%	9	4%	0	0%

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Newspaper Feature Syndicates	728	3,534	1	3,517	1	100%	0	0%	0	0%
Newspapers	74,494	396	2,570	66	2,393	93%	169	7%	8	0%
Night Clubs	24,723	894	126	716	59	47%	65	52%	2	2%
Night Vision Equipment	416	3,891	1	3,517	1	100%	0	0%	0	0%
Noise Control Consultants	1,070	3,229	2	3,245	0	0%	2	100%	0	0%
Non - Woven Fabrics	66	4,682	0	3,995	0	0%	0	0%	0	0%
Non Profit Organizations - General Membership	31,650	757	93	859	61	66%	30	32%	2	2%
Noodles	47	4,771	0	3,995	0	0%	0	0%	0	0%
Not Elsewhere Classified	100,709	302	1,309	137	555	42%	594	45%	160	12%
Not Elsewhere Classified After Investigation	9,122	1,537	9	2,308	5	56%	1	11%	3	33%
Notaries Public	13,744	1,265	19	1,793	9	47%	9	47%	1	5%
Notions - Retail	117	4,498	1	3,517	1	100%	0	0%	0	0%
Notions - Wholesale & Manufacturers	267	4,144	0	3,995	0	0%	0	0%	0	0%
Novelties - Retail	24,254	907	123	724	62	50%	59	48%	2	2%
Novelties - Wholesale & Manufacturers	2,390	2,574	4	2,849	4	100%	0	0%	0	0%
Nozzles	148	4,408	0	3,995	0	0%	0	0%	0	0%
Nuclear Energy Consultants	297	4,069	0	3,995	0	0%	0	0%	0	0%
Nuclear Reactor - Manufacturers	9	5,003	0	3,995	0	0%	0	0%	0	0%
Numbering Machines	1	5,117	0	3,995	0	0%	0	0%	0	0%
Numismatics	2,492	2,547	3	3,043	3	100%	0	0%	0	0%
Nurseries - Plants, Trees	82,358	370	382	342	282	74%	95	25%	5	1%
Nursery Stock Dealers	11,021	1,412	90	876	35	39%	53	59%	2	2%
Nurserymen Equipment & Supplies	1,376	3,047	5	2,704	1	20%	4	80%	0	0%
Nurses	7,590	1,676	7	2,477	4	57%	3	43%	0	0%
Nurses Registries	4,245	2,158	3	3,043	3	100%	0	0%	0	0%
Nurses Schools	33,388	734	51	1,174	37	73%	14	27%	0	0%
Nurses-Practitioners	2,596	2,518	2	3,245	1	50%	1	50%	0	0%
Nursing Home Information & Referral	2,478	2,551	3	3,043	3	100%	0	0%	0	0%
Nursing Homes	85,564	360	133	701	87	65%	46	35%	0	0%
Nursuries - Bonsai	498	3,762	5	2,704	2	40%	3	60%	0	0%
Nut Cracking & Shelling Machines	331	4,013	1	3,517	1	100%	0	0%	0	0%
Nutrition	25,264	882	67	1,049	27	40%	36	54%	4	6%
Nutritionists	13,643	1,267	19	1,793	8	42%	10	53%	1	5%
Nuts - Edible	6,011	1,852	26	1,579	13	50%	13	50%	0	0%
Nylon Fabrics	54	4,737	0	3,995	0	0%	0	0%	0	0%
Obituary Notification Service	164	4,365	0	3,995	0	0%	0	0%	0	0%
Observatories	62	4,698	4	2,849	4	100%	0	0%	0	0%
Occupational Health - Nursing Services	6,592	1,788	6	2,580	5	83%	1	17%	0	0%
Occupational Therapists	5,511	1,927	20	1,759	9	45%	6	30%	5	25%
Oceanographers	6	5,050	0	3,995	0	0%	0	0%	0	0%
Oceanographic Equipment	106	4,540	0	3,995	0	0%	0	0%	0	0%
Odor Neutralizer	2,415	2,567	2	3,245	1	50%	1	50%	0	0%
Office & Desk Space Rental Service	12,379	1,333	22	1,689	12	55%	9	41%	1	5%
Office Buildings	4,229	2,160	18	1,823	13	72%	5	28%	0	0%
Office Equipment	5,098	1,999	38	1,339	27	71%	11	29%	0	0%
Office Furniture & Equipment	65,653	444	110	776	83	75%	21	19%	6	5%
Office Furniture & Equipment - Installation	7,412	1,692	3	3,043	0	0%	2	67%	1	33%
Office Furniture & Equipment - Rental & Leasing	12,010	1,356	20	1,759	14	70%	5	25%	1	5%
Office Furniture & Equipment - Repair & Refinishing	2,468	2,558	3	3,043	2	67%	1	33%	0	0%
Office Furniture & Equipment - Used	5,685	1,895	4	2,849	2	50%	2	50%	0	0%
Office Furniture & Equipment - Wholesale & Manufacturing	1,682	2,866	12	2,092	11	92%	1	8%	0	0%
Office Records - Destruction	1,125	3,199	1	3,517	1	100%	0	0%	0	0%
Office Records Stored	8,464	1,599	17	1,864	9	53%	8	47%	0	0%

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Office Supplies	132,013	239	1,091	156	1,009	92%	77	7%	5	0%
Office Supplies - Sale by Deceptive Telemarketing	70,066	418	691	218	422	61%	261	38%	8	1%
Office Supplies - Sale by Telemarketing	12,614	1,322	69	1,027	54	78%	15	22%	0	0%
Offset Printing Repair	87	4,603	0	3,995	0	0%	0	0%	0	0%
Oil & Gas Exploration & Development	53,437	523	83	924	52	63%	29	35%	2	2%
Oil - Crude - Purchasing	2,316	2,596	2	3,245	1	50%	1	50%	0	0%
Oil Additives - Manufacturers & Distributors	1,555	2,945	1	3,517	1	100%	0	0%	0	0%
Oil Burners	6,980	1,745	15	1,944	11	73%	3	20%	1	7%
Oil Handling Equipment	779	3,472	0	3,995	0	0%	0	0%	0	0%
Oil Hole Covers	12	4,977	0	3,995	0	0%	0	0%	0	0%
Oil Land Leases	10,726	1,435	11	2,157	8	73%	3	27%	0	0%
Oil Marketers	1,050	3,245	3	3,043	1	33%	2	67%	0	0%
Oil Mill Machinery	484	3,776	0	3,995	0	0%	0	0%	0	0%
Oil Operators	1,855	2,774	5	2,704	3	60%	2	40%	0	0%
Oil Producers	7,014	1,740	9	2,308	5	56%	4	44%	0	0%
Oil Properties	843	3,417	1	3,517	0	0%	1	100%	0	0%
Oil Property Management	1,394	3,039	7	2,477	3	43%	4	57%	0	0%
Oil Refiners	1,687	2,862	14	1,982	10	71%	4	29%	0	0%
Oil Refiners Equipment & Supplies	550	3,707	1	3,517	1	100%	0	0%	0	0%
Oil Reports	132	4,457	0	3,995	0	0%	0	0%	0	0%
Oil Royalties	5,487	1,930	2	3,245	2	100%	0	0%	0	0%
Oil Seeds	81	4,619	0	3,995	0	0%	0	0%	0	0%
Oil Tank Installation	465	3,804	0	3,995	0	0%	0	0%	0	0%
Oil Tank Removal	4,594	2,093	5	2,704	4	80%	1	20%	0	0%
Oil Well Cementing	716	3,547	0	3,995	0	0%	0	0%	0	0%
Oil Well Drilling Mud & Additives	375	3,953	0	3,995	0	0%	0	0%	0	0%
Oil Well Equipment & Supplies	1,749	2,827	0	3,995	0	0%	0	0%	0	0%
Oil Well Equipment & Supplies - Rental	581	3,672	0	3,995	0	0%	0	0%	0	0%
Oil Well Fire Extinguishing	3	5,090	0	3,995	0	0%	0	0%	0	0%
Oil Well Fishing Tools	492	3,768	0	3,995	0	0%	0	0%	0	0%
Oil Well Logging & Perforating	279	4,114	0	3,995	0	0%	0	0%	0	0%
Oil Well Services	5,682	1,896	1	3,517	0	0%	1	100%	0	0%
Oil Well Surveyors	227	4,219	0	3,995	0	0%	0	0%	0	0%
Oilcloth	1	5,117	1	3,517	0	0%	1	100%	0	0%
Oilfield Consultants	4,377	2,130	2	3,245	1	50%	1	50%	0	0%
Oilfield Equipment	5,915	1,864	2	3,245	0	0%	2	100%	0	0%
Oilfield Equipment & Supplies	10,819	1,428	2	3,245	2	100%	0	0%	0	0%
Oilfield Hauling	5,781	1,876	0	3,995	0	0%	0	0%	0	0%
Oilfield Service	38,878	650	3	3,043	1	33%	2	67%	0	0%
Oilfield Supplies	2,594	2,519	0	3,995	0	0%	0	0%	0	0%
Oils - Animal & Fish	5	5,069	0	3,995	0	0%	0	0%	0	0%
Oils - Cutting	1	5,117	0	3,995	0	0%	0	0%	0	0%
Oils - Essential	13,986	1,253	14	1,982	13	93%	1	7%	0	0%
Oils - Fuel	188,890	172	644	232	573	89%	69	11%	2	0%
Oils - Fuel - Treatment Compounds	1,016	3,273	3	3,043	0	0%	0	0%	3	100%
Oils - Hydrogenated	5	5,069	0	3,995	0	0%	0	0%	0	0%
Oils - Industrial	453	3,830	0	3,995	0	0%	0	0%	0	0%
Oils - Lubricating	4,006	2,196	22	1,689	21	95%	1	5%	0	0%
Oils - Petroleum	5,810	1,871	16	1,911	14	88%	2	13%	0	0%
Oils - ReRefined	29	4,865	0	3,995	0	0%	0	0%	0	0%
Oils - Road	47	4,771	0	3,995	0	0%	0	0%	0	0%
Oils - Vegetables	348	3,986	0	3,995	0	0%	0	0%	0	0%
Oils - Waste	3,392	2,317	9	2,308	8	89%	1	11%	0	0%

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Olive Oil	831	3,432	2	3,245	2	100%	0	0%	0	0%
Olives	310	4,040	0	3,995	0	0%	0	0%	0	0%
Online Dance Tutorials	49	4,764	1	3,517	0	0%	1	100%	0	0%
Online Drug & Prescription Services	67,429	430	107	796	84	79%	20	19%	3	3%
Online Drug & Prescription Services - Unapproved Foreign	1,016	3,273	6	2,580	0	0%	5	83%	1	17%
Online Education	72,751	404	328	377	242	74%	60	18%	26	8%
Online Event Registration	8,668	1,579	218	495	199	91%	14	6%	5	2%
Online Investigative News	606	3,649	8	2,388	2	25%	6	75%	0	0%
Online Payments	19,978	1,027	157	641	128	82%	15	10%	14	9%
Online Publications	15,722	1,179	126	716	78	62%	34	27%	14	11%
Online Retailer	577,277	48	5,980	23	3,462	58%	2,275	38%	243	4%
Online Shipping Broker	7,573	1,677	37	1,352	16	43%	19	51%	2	5%
Online Social Media/Networking	107,017	284	1,112	154	1,035	93%	62	6%	15	1%
Online Travel Agency	85,478	361	1,407	129	1,245	88%	145	10%	17	1%
Opera Companies	60	4,705	0	3,995	0	0%	0	0%	0	0%
Optical Equipment & Supplies	27,957	817	121	734	115	95%	6	5%	0	0%
Optical Goods - Retail	93,901	328	656	226	476	73%	175	27%	5	1%
Optical Goods - Service & Repair	23,529	932	108	790	83	77%	22	20%	3	3%
Optical Goods - Wholesale & Manufacturers	3,118	2,374	26	1,579	24	92%	2	8%	0	0%
Optical Imaging Equipment & Systems	2,336	2,584	1	3,517	1	100%	0	0%	0	0%
Opticians	50,358	553	580	249	510	88%	65	11%	5	1%
Optometric Information Bureaus	91	4,586	0	3,995	0	0%	0	0%	0	0%
Optometrists	88,558	350	549	263	439	80%	106	19%	4	1%
Orchard Equipment & Supplies	147	4,411	0	3,995	0	0%	0	0%	0	0%
Orchards	1,456	3,001	7	2,477	5	71%	2	29%	0	0%
Orchestras & Bands	1,133	3,193	4	2,849	3	75%	1	25%	0	0%
Orchestras & Bands - Competitions	90	4,589	0	3,995	0	0%	0	0%	0	0%
Orchid Growers	576	3,680	0	3,995	0	0%	0	0%	0	0%
Ore	6	5,050	1	3,517	0	0%	1	100%	0	0%
Organ & Tissue Banks	3,044	2,396	0	3,995	0	0%	0	0%	0	0%
Organic Soil Fertilizer	1,572	2,931	2	3,245	2	100%	0	0%	0	0%
Organic/Green Products	3,881	2,222	7	2,477	2	29%	5	71%	0	0%
Organizing Services - Household & Business	7,871	1,654	10	2,235	9	90%	1	10%	0	0%
Organs	1,960	2,725	1	3,517	1	100%	0	0%	0	0%
Organs - Tune & Repair	1,533	2,958	2	3,245	2	100%	0	0%	0	0%
Oriental Goods - Retail	814	3,445	2	3,245	1	50%	1	50%	0	0%
Oriental Goods - Wholesale & Manufacturers	95	4,573	0	3,995	0	0%	0	0%	0	0%
Ornamental Metal Work	19,012	1,053	22	1,689	12	55%	9	41%	1	5%
Orthopedic Appliances	9,937	1,487	30	1,487	28	93%	2	7%	0	0%
Outboard Motors	4,562	2,098	23	1,658	11	48%	12	52%	0	0%
Outboard Motors - Repair	3,456	2,299	6	2,580	6	100%	0	0%	0	0%
Outdoor Kitchens	11,531	1,384	37	1,352	33	89%	4	11%	0	0%
Outfitters	2,829	2,443	5	2,704	4	80%	1	20%	0	0%
Outlets - Stores, Factory, Mills	6,867	1,760	66	1,054	42	64%	22	33%	2	3%
Outpatient Surgery Centers	2,220	2,623	27	1,546	18	67%	9	33%	0	0%
Outplacement Consultants	1,313	3,087	1	3,517	1	100%	0	0%	0	0%
Ovens - Bakers	220	4,236	5	2,704	4	80%	1	20%	0	0%
Ovens - Brick Pizza	367	3,959	5	2,704	4	80%	1	20%	0	0%
Ovens - Industrial	177	4,329	1	3,517	1	100%	0	0%	0	0%
Oxygen	10,689	1,440	23	1,658	17	74%	6	26%	0	0%
Oxygen Producing Equipment	1,434	3,017	2	3,245	2	100%	0	0%	0	0%
Oxygen Therapy Equipment	4,899	2,038	10	2,235	6	60%	2	20%	2	20%
Ozone Machines	1,329	3,078	0	3,995	0	0%	0	0%	0	0%

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Package Design & Development	2,325	2,592	3	3,043	2	67%	1	33%	0	0%
Packaging Machinery	2,291	2,603	3	3,043	2	67%	1	33%	0	0%
Packaging Materials	16,556	1,145	17	1,864	16	94%	1	6%	0	0%
Packaging Service	12,364	1,334	57	1,118	28	49%	28	49%	1	2%
Packing & Crating Service	5,652	1,902	11	2,157	7	64%	4	36%	0	0%
Packing - Mechanical	192	4,293	0	3,995	0	0%	0	0%	0	0%
Paging Equipment & Service	4,437	2,122	21	1,725	4	19%	16	76%	1	5%
Pails	28	4,870	3	3,043	0	0%	3	100%	0	0%
Pain Management Services	11,269	1,393	49	1,195	33	67%	14	29%	2	4%
Paint - Automotive	33	4,849	6	2,580	4	67%	2	33%	0	0%
Paint - Retail	21,461	1,003	42	1,291	20	48%	21	50%	1	2%
Paint - Wholesale & Manufacturers	4,880	2,044	23	1,658	8	35%	14	61%	1	4%
Paint Manufacturing Equipment & Materials	1,378	3,045	16	1,911	12	75%	2	13%	2	13%
Paint Manufacturing Materials	744	3,512	4	2,849	3	75%	1	25%	0	0%
Paint Removers - Manufacturers	173	4,342	0	3,995	0	0%	0	0%	0	0%
Paint Removing	2,487	2,548	1	3,517	0	0%	1	100%	0	0%
Paintball - Games & Supplies	3,835	2,231	23	1,658	16	70%	7	30%	0	0%
Painters - Commercial or Residential	47,728	578	189	554	69	37%	112	59%	8	4%
Painters Equipment & Supplies	2,972	2,411	14	1,982	7	50%	7	50%	0	0%
Painting - Faux Finishing	4,054	2,188	10	2,235	5	50%	4	40%	1	10%
Painting Contractors	1,338,649	22	1,489	122	784	53%	646	43%	59	4%
Pallets & Skids	9,639	1,506	5	2,704	3	60%	2	40%	0	0%
Paneling	648	3,610	1	3,517	1	100%	0	0%	0	0%
Pants	6	5,050	0	3,995	0	0%	0	0%	0	0%
Paper & Document Shredding	29,102	790	17	1,864	13	76%	4	24%	0	0%
Paper & Plastic Cups, Containers	1,217	3,143	11	2,157	8	73%	3	27%	0	0%
Paper - Adhesive - Pressure Sensitive	458	3,821	0	3,995	0	0%	0	0%	0	0%
Paper - Corrugated	274	4,123	0	3,995	0	0%	0	0%	0	0%
Paper Boxboard	321	4,026	0	3,995	0	0%	0	0%	0	0%
Paper Brokers & Mill Reps	118	4,494	0	3,995	0	0%	0	0%	0	0%
Paper Converters	470	3,802	1	3,517	1	100%	0	0%	0	0%
Paper Cutting & Drilling Machines	51	4,754	0	3,995	0	0%	0	0%	0	0%
Paper Distributors	2,712	2,482	3	3,043	0	0%	3	100%	0	0%
Paper Hangers - Wall covering	872	3,393	1	3,517	1	100%	0	0%	0	0%
Paper Hangers Equipment & Supplies	40	4,808	0	3,995	0	0%	0	0%	0	0%
Paper Manufacturers	2,847	2,439	1	3,517	1	100%	0	0%	0	0%
Paper Mill Machinery	134	4,450	0	3,995	0	0%	0	0%	0	0%
Paper Mill Supplies	11	4,992	0	3,995	0	0%	0	0%	0	0%
Paper Products	12,161	1,346	17	1,864	9	53%	8	47%	0	0%
Paper Shredding Machines	848	3,411	1	3,517	0	0%	1	100%	0	0%
Paper Towels	24	4,893	0	3,995	0	0%	0	0%	0	0%
Paper Tubes & Cores	111	4,518	0	3,995	0	0%	0	0%	0	0%
Parachute Jumping Instruction	1,130	3,198	2	3,245	2	100%	0	0%	0	0%
Parachutes	154	4,387	4	2,849	2	50%	2	50%	0	0%
Paralegals	35,844	697	81	932	38	47%	38	47%	5	6%
Paramedics	50	4,759	0	3,995	0	0%	0	0%	0	0%
Parapsychologists	198	4,278	1	3,517	0	0%	1	100%	0	0%
Parasail Service & Supplies	198	4,278	3	3,043	2	67%	1	33%	0	0%
Parcel Post Assembly Service	1,373	3,049	12	2,092	6	50%	6	50%	0	0%
Pardon Services	10,930	1,419	39	1,327	31	79%	8	21%	0	0%
Parenting Classes	2,256	2,617	6	2,580	6	100%	0	0%	0	0%
Parking Area Maintenance & Marking	16,224	1,156	37	1,352	18	49%	19	51%	0	0%
Parking Attendant Service	11,938	1,360	233	471	204	88%	29	12%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Parking Facilities	64,899	449	1,484	123	1,043	70%	430	29%	11	1%
Parking Meters	325	4,020	13	2,039	11	85%	2	15%	0	0%
Parking Stations & Garages - Construction	2,081	2,673	33	1,429	13	39%	20	61%	0	0%
Parking Stations & Garages - Equipment & Supplies	1,020	3,270	4	2,849	1	25%	3	75%	0	0%
Parks	2,281	2,605	20	1,759	14	70%	6	30%	0	0%
Parties - Children	3,091	2,383	21	1,725	10	48%	7	33%	4	19%
Partitions	1,709	2,847	4	2,849	4	100%	0	0%	0	0%
Party Facilities	8,385	1,603	49	1,195	17	35%	30	61%	2	4%
Party Planning	16,079	1,163	99	834	71	72%	26	26%	2	2%
Party Plans - In-Home	15,298	1,206	38	1,339	31	82%	7	18%	0	0%
Party Supplies	50,899	545	336	370	179	53%	137	41%	20	6%
Party Supplies - Renting	22,834	959	110	776	55	50%	54	49%	1	1%
Passive Home Building	104	4,546	0	3,995	0	0%	0	0%	0	0%
Passport & Visa Services	57,210	499	386	339	201	52%	180	47%	5	1%
Patent Agents	27,026	838	26	1,579	16	62%	9	35%	1	4%
Patent Searchers	4,888	2,042	4	2,849	2	50%	0	0%	2	50%
Paternity Tests & Services	276	4,119	2	3,245	2	100%	0	0%	0	0%
Patio & Deck Builders	92,698	330	123	724	72	59%	49	40%	2	2%
Patio Builder	3,866	2,225	8	2,388	6	75%	1	13%	1	13%
Patio Cover	8,002	1,640	11	2,157	11	100%	0	0%	0	0%
Patio Design	777	3,476	2	3,245	0	0%	2	100%	0	0%
Patio Equipment & Supplies	15,881	1,171	42	1,291	33	79%	8	19%	1	2%
Patio, Porch & Deck Enclosures	90,391	341	183	566	143	78%	35	19%	5	3%
Pattern Makers	1,044	3,249	3	3,043	0	0%	3	100%	0	0%
Pattern Makers Equipment & Supplies	22	4,907	0	3,995	0	0%	0	0%	0	0%
Pavement & Floor Marking Services	5,970	1,861	14	1,982	6	43%	8	57%	0	0%
Pavement & Floor Marking Supplies & Equipment	152	4,393	0	3,995	0	0%	0	0%	0	0%
Paving Contractors	722,770	38	1,497	121	823	55%	604	40%	70	5%
Paving Equipment	1,557	2,941	3	3,043	1	33%	2	67%	0	0%
Paving Materials	4,843	2,050	21	1,725	13	62%	8	38%	0	0%
Paving Stones	3,328	2,332	20	1,759	7	35%	12	60%	1	5%
Paving, Painting, Home Improvement - Itinerant Workers	8,613	1,585	34	1,407	5	15%	19	56%	10	29%
Pawnbrokers	65,128	446	312	393	220	71%	84	27%	8	3%
Pay Phone Booths - Equipment & Service	287	4,099	0	3,995	0	0%	0	0%	0	0%
Payday Loans	426,419	66	1,675	106	837	50%	408	24%	430	26%
Payment Processing Service	224,462	138	2,724	63	2,672	98%	43	2%	9	0%
Payroll Service	67,114	433	203	522	172	85%	30	15%	1	0%
Peanut Products	307	4,045	1	3,517	1	100%	0	0%	0	0%
Pearls	1,181	3,160	2	3,245	1	50%	1	50%	0	0%
Pen Pal Lists	1,266	3,115	46	1,233	17	37%	27	59%	2	4%
Pennants	6	5,050	0	3,995	0	0%	0	0%	0	0%
Penny Auctions	30,408	773	217	499	206	95%	11	5%	0	0%
Pens & Pencils - Retail	2,803	2,452	11	2,157	6	55%	4	36%	1	9%
Pens & Pencils - Wholesale & Manufacturers	617	3,635	4	2,849	1	25%	3	75%	0	0%
Pension & Profit Sharing Plans	13,778	1,263	22	1,689	17	77%	4	18%	1	5%
Perforated Materials	16	4,945	0	3,995	0	0%	0	0%	0	0%
Perforating Machines	6	5,050	0	3,995	0	0%	0	0%	0	0%
Perfume - Wholesale & Manufacturers	9,702	1,500	34	1,407	18	53%	13	38%	3	9%
Perfumes - Raw Materials & Supplies	269	4,140	2	3,245	0	0%	2	100%	0	0%
Perfuming - Fabric, Paper	8	5,023	0	3,995	0	0%	0	0%	0	0%
Perlite & Perlite Products	568	3,687	0	3,995	0	0%	0	0%	0	0%
Permanent Make Up	8,017	1,637	21	1,725	15	71%	6	29%	0	0%
Personal Chef	1,466	2,993	14	1,982	5	36%	7	50%	2	14%

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Personal Organizer	656	3,602	1	3,517	1	100%	0	0%	0	0%
Personal Security Guard Service	7,647	1,671	9	2,308	5	56%	2	22%	2	22%
Personal ServiceBureaus	124	4,476	0	3,995	0	0%	0	0%	0	0%
Personal Services	42,252	616	180	572	102	57%	69	38%	9	5%
Personal Trainers	17,795	1,095	81	932	54	67%	26	32%	1	1%
Personnel Consultants	10,799	1,429	8	2,388	4	50%	4	50%	0	0%
Pest Control Services	1,197,664	25	3,224	52	2,832	88%	366	11%	26	1%
Pest Control Supplies & Equipment	8,755	1,567	14	1,982	9	64%	5	36%	0	0%
Pet Boarding & Kennels	155,983	206	145	670	96	66%	47	32%	2	1%
Pet Boarding - Dogs	24,710	895	48	1,210	36	75%	12	25%	0	0%
Pet Cemeteries, Crematories & Supplies	13,805	1,261	6	2,580	3	50%	2	33%	1	17%
Pet Clothing Designer	2,124	2,657	33	1,429	15	45%	18	55%	0	0%
Pet Day Care	8,525	1,591	12	2,092	8	67%	4	33%	0	0%
Pet Exercising Service	4,907	2,035	5	2,704	3	60%	2	40%	0	0%
Pet Fencing & Containment Systems	8,752	1,568	114	763	9	8%	103	90%	2	2%
Pet Finding Service	30,435	771	46	1,233	41	89%	4	9%	1	2%
Pet Foods - Wholesale & Manufacturers	26,676	847	88	890	65	74%	23	26%	0	0%
Pet Grooming	125,954	250	248	457	159	64%	81	33%	8	3%
Pet Grooming - Mobile	9,105	1,540	3	3,043	2	67%	1	33%	0	0%
Pet Health Plans	17,271	1,114	72	1,005	69	96%	2	3%	1	1%
Pet Jewelery	303	4,054	5	2,704	1	20%	4	80%	0	0%
Pet Kenneling Services	3,803	2,237	9	2,308	6	67%	2	22%	1	11%
Pet Services	21,028	1,008	110	776	52	47%	49	45%	9	8%
Pet Shops	109,360	278	505	283	346	69%	149	30%	10	2%
Pet Sitting Services	40,611	634	57	1,118	39	68%	12	21%	6	11%
Pet Supplies & Foods - Retail	110,328	275	670	221	479	71%	164	24%	27	4%
Pet Supplies & Foods - Wholesale	8,490	1,595	22	1,689	17	77%	4	18%	1	5%
Pet Training	28,430	808	56	1,130	34	61%	22	39%	0	0%
Pet Training - Dog	32,088	750	67	1,049	42	63%	24	36%	1	1%
Pet Training - Electronic/ecollar	2,695	2,489	10	2,235	9	90%	1	10%	0	0%
Pet Transporting	15,761	1,178	74	986	3	4%	46	62%	25	34%
Pet Waste Removal	3,152	2,369	11	2,157	5	45%	5	45%	1	9%
Petroleum	9,912	1,493	11	2,157	8	73%	3	27%	0	0%
Petroleum Products	10,202	1,470	20	1,759	12	60%	7	35%	1	5%
Pewter	73	4,646	0	3,995	0	0%	0	0%	0	0%
Pewterware	27	4,877	0	3,995	0	0%	0	0%	0	0%
Pharmaceutical Machinery	304	4,052	3	3,043	0	0%	3	100%	0	0%
Pharmaceutical Products - Research	7,165	1,722	4	2,849	4	100%	0	0%	0	0%
Pharmaceutical Products - Wholesale & Manufacturing	26,516	854	132	702	86	65%	41	31%	5	4%
Pharmaceutical Suppliers - Foreign	1,871	2,764	4	2,849	1	25%	1	25%	2	50%
Pharmacies	165,877	192	1,044	159	942	90%	75	7%	27	3%
Pharmacies - Infusion Services	910	3,364	3	3,043	1	33%	2	67%	0	0%
Pharmacies - Specialty	8,641	1,582	49	1,195	45	92%	4	8%	0	0%
Pharmacies - Specialty - Hemophillia	50	4,759	0	3,995	0	0%	0	0%	0	0%
Pharmacy - Compounding	18,766	1,061	73	1,000	49	67%	21	29%	3	4%
Phlebotomy Training & Certification	3,918	2,214	4	2,849	3	75%	1	25%	0	0%
Photo Booth Rentals	6,135	1,835	37	1,352	13	35%	21	57%	3	8%
Photo Copying	2,331	2,589	6	2,580	1	17%	5	83%	0	0%
Photo Electric Cells & Equipment	262	4,159	0	3,995	0	0%	0	0%	0	0%
Photo Finishing - Retail	18,685	1,065	162	626	115	71%	44	27%	3	2%
Photo Finishing - Wholesale	922	3,351	6	2,580	3	50%	3	50%	0	0%
Photo Imaging Service	7,340	1,702	267	440	69	26%	193	72%	5	2%
Photo Retouching	743	3,516	0	3,995	0	0%	0	0%	0	0%

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Photogrammetric Equipment & Supplies	528	3,731	5	2,704	3	60%	2	40%	0	0%
Photographers	71,037	415	900	180	367	41%	464	52%	69	8%
Photographers - Aerial	9,504	1,512	33	1,429	16	48%	15	45%	2	6%
Photographers - Commercial	38,885	649	193	543	123	64%	55	28%	15	8%
Photographers - Pet	557	3,701	1	3,517	0	0%	1	100%	0	0%
Photographers - Portrait	90,865	337	699	212	444	64%	228	33%	27	4%
Photographers - School	929	3,344	18	1,823	11	61%	7	39%	0	0%
Photographers - Sports	684	3,573	10	2,235	4	40%	5	50%	1	10%
Photographers - Wedding	26,942	841	231	475	80	35%	136	59%	15	6%
Photographic Color Prints & Trans.	2,194	2,633	10	2,235	7	70%	3	30%	0	0%
Photographic Darkroom Rental	89	4,594	0	3,995	0	0%	0	0%	0	0%
Photographic Equipment & Supplies - Retail	121,421	253	529	270	428	81%	77	15%	24	5%
Photographic Equipment & Supplies - Wholesale & Manufacturing	4,514	2,110	41	1,299	32	78%	7	17%	2	5%
Photographic Equipment - Repair	5,605	1,909	55	1,138	45	82%	9	16%	1	2%
Photographic Mounts	3,877	2,223	11	2,157	8	73%	3	27%	0	0%
Photographic Research Service	622	3,631	1	3,517	1	100%	0	0%	0	0%
Photographs - Stock	5,555	1,916	71	1,014	60	85%	11	15%	0	0%
Photography Sales	15,422	1,198	90	876	46	51%	34	38%	10	11%
Photography Sales by Mail	971	3,310	23	1,658	10	43%	12	52%	1	4%
Photography Sales on the Internet	3,182	2,359	30	1,487	11	37%	17	57%	2	7%
Photography Schools	3,033	2,400	11	2,157	5	45%	6	55%	0	0%
Physical Therapists	49,959	558	146	666	108	74%	37	25%	1	1%
Physical Therapy Equipment	1,264	3,119	4	2,849	3	75%	1	25%	0	0%
Physician - Nephrology	680	3,575	1	3,517	1	100%	0	0%	0	0%
Physicians & Surgeons - Allergy	3,565	2,278	34	1,407	29	85%	5	15%	0	0%
Physicians & Surgeons - Anesthesiologists	11,381	1,389	91	867	63	69%	27	30%	1	1%
Physicians & Surgeons - Cardiology Services	6,886	1,757	29	1,509	21	72%	8	28%	0	0%
Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Surgery	77,576	386	278	426	127	46%	86	31%	65	23%
Physicians & Surgeons - Dermatology	33,185	736	301	401	134	45%	165	55%	2	1%
Physicians & Surgeons - Ear, Nose & Throat	4,455	2,118	30	1,487	24	80%	6	20%	0	0%
Physicians & Surgeons - Endocrinology, Diabetes & Metabolism	3,014	2,403	14	1,982	6	43%	7	50%	1	7%
Physicians & Surgeons - Family Practice	29,456	785	226	482	166	73%	55	24%	5	2%
Physicians & Surgeons - Gastroenterology	8,972	1,551	44	1,256	32	73%	12	27%	0	0%
Physicians & Surgeons - Hormone Replacement Therapy	14,061	1,248	33	1,429	21	64%	10	30%	2	6%
Physicians & Surgeons - Industrial Medicine	994	3,291	2	3,245	1	50%	1	50%	0	0%
Physicians & Surgeons - Internal Medicine	14,500	1,231	71	1,014	50	70%	20	28%	1	1%
Physicians & Surgeons - Maxillofacial	3,441	2,305	19	1,793	12	63%	7	37%	0	0%
Physicians & Surgeons - Medical-M.D.	185,106	175	1,033	161	764	74%	252	24%	17	2%
Physicians & Surgeons - OB/GYN	21,872	989	109	785	78	72%	29	27%	2	2%
Physicians & Surgeons - Oncology	2,090	2,670	6	2,580	4	67%	2	33%	0	0%
Physicians & Surgeons - Ophthalmology	35,488	704	149	658	128	86%	21	14%	0	0%
Physicians & Surgeons - Orthopedic Surgery	34,822	713	136	693	107	79%	28	21%	1	1%
Physicians & Surgeons - Osteopathic-D.O.	11,038	1,411	13	2,039	12	92%	1	8%	0	0%
Physicians & Surgeons - Pediatrics	17,318	1,111	83	924	65	78%	16	19%	2	2%
Physicians & Surgeons - Pulmonary Diseases	1,829	2,785	10	2,235	9	90%	0	0%	1	10%
Physicians & Surgeons - Radiology	20,592	1,016	163	622	114	70%	49	30%	0	0%
Physicians & Surgeons - Sports Medicine	2,280	2,607	12	2,092	8	67%	4	33%	0	0%
Physicians & Surgeons - Urology	3,221	2,349	26	1,579	19	73%	7	27%	0	0%
Physicians & Surgeons - Vascular	202	4,275	5	2,704	5	100%	0	0%	0	0%
Physicians & Surgeons - Weight Reduction	31,036	763	35	1,388	26	74%	9	26%	0	0%
Physicians & Surgeons Equipment & Supplies	1,456	3,001	3	3,043	3	100%	0	0%	0	0%
Physicians & Surgeons Equipment - Repair & Refinish	465	3,804	1	3,517	1	100%	0	0%	0	0%

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Physicians & Surgeons Information Bureaus	936	3,335	5	2,704	3	60%	2	40%	0	0%
Physicians - Specialists	69,193	424	297	404	222	75%	73	25%	2	1%
Physicians - Surgeons & Neurosurgeons	6,339	1,813	28	1,527	22	79%	6	21%	0	0%
Physicians Assistants	1,149	3,177	2	3,245	1	50%	1	50%	0	0%
Physicists	227	4,219	4	2,849	3	75%	1	25%	0	0%
Piano & Organ Moving	13,333	1,282	9	2,308	7	78%	2	22%	0	0%
Pianos	11,825	1,366	21	1,725	14	67%	7	33%	0	0%
Pianos - Parts	169	4,356	1	3,517	0	0%	1	100%	0	0%
Pianos - Restoration & Refinishing	902	3,370	1	3,517	1	100%	0	0%	0	0%
Pianos - Tuning & Repair	10,427	1,456	8	2,388	5	63%	3	38%	0	0%
Pickles & Pickle Products	266	4,149	0	3,995	0	0%	0	0%	0	0%
Picnic Equipment & Supplies	140	4,432	2	3,245	1	50%	1	50%	0	0%
Picnic Grounds	34	4,841	0	3,995	0	0%	0	0%	0	0%
Picture Frames - Dealers	9,267	1,529	32	1,456	17	53%	14	44%	1	3%
Picture Frames - Manufacturers Supplies	2,572	2,525	4	2,849	2	50%	2	50%	0	0%
Picture Frames - Restore & Repair	513	3,747	1	3,517	1	100%	0	0%	0	0%
Picture Frames - Wholesale & Manufacturers	996	3,287	0	3,995	0	0%	0	0%	0	0%
Picture Framing	3,212	2,353	5	2,704	3	60%	2	40%	0	0%
Picture Hangers - Wholesale & Manufacturers	35	4,835	0	3,995	0	0%	0	0%	0	0%
Picture Hanging Service	408	3,904	0	3,995	0	0%	0	0%	0	0%
Picture Restoring	395	3,921	0	3,995	0	0%	0	0%	0	0%
Pictures	1,923	2,741	2	3,245	2	100%	0	0%	0	0%
Pies	1,147	3,181	2	3,245	2	100%	0	0%	0	0%
Pilates	1,259	3,122	9	2,308	6	67%	2	22%	1	11%
Pile Driving	1,640	2,890	3	3,043	0	0%	2	67%	1	33%
Pile Driving Equipment	37	4,825	0	3,995	0	0%	0	0%	0	0%
Piling	1,138	3,189	0	3,995	0	0%	0	0%	0	0%
Pillows	63,319	459	78	958	70	90%	7	9%	1	1%
Pillows - Renovating	21	4,915	0	3,995	0	0%	0	0%	0	0%
Pilot Car Service	939	3,333	0	3,995	0	0%	0	0%	0	0%
Pilots - Marine	121	4,483	0	3,995	0	0%	0	0%	0	0%
Pinata Sales	156	4,381	0	3,995	0	0%	0	0%	0	0%
Pinball Sales & Service	2,070	2,677	4	2,849	2	50%	1	25%	1	25%
Pine Straw	646	3,612	0	3,995	0	0%	0	0%	0	0%
Pins - Common, Safety	952	3,318	0	3,995	0	0%	0	0%	0	0%
Pins - Lapel	1,744	2,830	11	2,157	10	91%	1	9%	0	0%
Pins Cotter, Taper	4	5,078	0	3,995	0	0%	0	0%	0	0%
Pipe	4,308	2,143	1	3,517	1	100%	0	0%	0	0%
Pipe & Boiler Covering Contractors	758	3,498	4	2,849	0	0%	4	100%	0	0%
Pipe & Boiler Covering Materials	8	5,023	0	3,995	0	0%	0	0%	0	0%
Pipe & Valve Fitters	2,518	2,538	1	3,517	1	100%	0	0%	0	0%
Pipe & Valve Fitters - Gas	402	3,913	0	3,995	0	0%	0	0%	0	0%
Pipe - Used	16	4,945	0	3,995	0	0%	0	0%	0	0%
Pipe Bending & Fabricating	1,303	3,092	0	3,995	0	0%	0	0%	0	0%
Pipe Cutting & Threading	302	4,058	0	3,995	0	0%	0	0%	0	0%
Pipe Cutting & Threading Equipment	110	4,527	1	3,517	1	100%	0	0%	0	0%
Pipe Fittings	1,511	2,972	1	3,517	1	100%	0	0%	0	0%
Pipe Hangers	60	4,705	0	3,995	0	0%	0	0%	0	0%
Pipe Inspection	1,968	2,720	1	3,517	1	100%	0	0%	0	0%
Pipe Joint Compounds	15	4,952	0	3,995	0	0%	0	0%	0	0%
Pipe Line Companies	2,105	2,663	3	3,043	1	33%	2	67%	0	0%
Pipe Line Contractors	16,830	1,131	13	2,039	5	38%	8	62%	0	0%
Pipe Line Equipment	996	3,287	0	3,995	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Pipe Line, Oil & Gas Wholesaler & Distributors	11,039	1,410	44	1,256	42	95%	2	5%	0	0%
Pipe Lining & Coating	1,042	3,252	1	3,517	1	100%	0	0%	0	0%
Pipe Locating Equipment	106	4,540	0	3,995	0	0%	0	0%	0	0%
Pipe Reconditioning	176	4,334	0	3,995	0	0%	0	0%	0	0%
Pipe Sealing - Industrial	171	4,350	0	3,995	0	0%	0	0%	0	0%
Pipe Thawing	112	4,514	0	3,995	0	0%	0	0%	0	0%
Pipe Thread Protector	9	5,003	0	3,995	0	0%	0	0%	0	0%
Pipes & Smokers Articles	6,025	1,850	48	1,210	31	65%	17	35%	0	0%
Piping Contractors	3,571	2,274	0	3,995	0	0%	0	0%	0	0%
Pistons	106	4,540	2	3,245	1	50%	1	50%	0	0%
Pivots - Precision Instrument	52	4,750	0	3,995	0	0%	0	0%	0	0%
Pizza	38,973	648	648	229	305	47%	330	51%	13	2%
Places Of Interest	6	5,050	0	3,995	0	0%	0	0%	0	0%
Planetariums	96	4,570	2	3,245	1	50%	1	50%	0	0%
Plants - Interior Design & Maintenance	3,659	2,261	9	2,308	9	100%	0	0%	0	0%
Plants - Retail	8,581	1,587	109	785	85	78%	23	21%	1	1%
Plants - Wholesale	1,961	2,723	10	2,235	3	30%	7	70%	0	0%
Plaques	2,835	2,441	2	3,245	1	50%	1	50%	0	0%
Plasma Centers	6,182	1,831	22	1,689	13	59%	9	41%	0	0%
Plaster	1,910	2,744	2	3,245	1	50%	1	50%	0	0%
Plaster Craft Products & Supplies	617	3,635	0	3,995	0	0%	0	0%	0	0%
Plaster Products - Ornamental	101	4,553	1	3,517	1	100%	0	0%	0	0%
Plasterers Equipment & Supplies	35	4,835	0	3,995	0	0%	0	0%	0	0%
Plastering Contractors	37,470	671	24	1,627	13	54%	9	38%	2	8%
Plastics - Extruders	911	3,363	1	3,517	1	100%	0	0%	0	0%
Plastics - Fabricating, Finishing & Decor	2,620	2,509	1	3,517	1	100%	0	0%	0	0%
Plastics - Fabrics, Film, Sheets - Prod.	1,355	3,060	0	3,995	0	0%	0	0%	0	0%
Plastics - Foam	1,394	3,039	0	3,995	0	0%	0	0%	0	0%
Plastics - High Pressure Laminates	234	4,203	0	3,995	0	0%	0	0%	0	0%
Plastics - Machinery & Equipment	360	3,968	1	3,517	0	0%	1	100%	0	0%
Plastics - Molders	9,345	1,523	3	3,043	1	33%	2	67%	0	0%
Plastics - Products - Finished Wholesale & Manufacturers	19,193	1,045	18	1,823	13	72%	5	28%	0	0%
Plastics - Raw Materials, Powder, Liquid	1,485	2,982	2	3,245	2	100%	0	0%	0	0%
Plastics - Reinforced	70	4,665	0	3,995	0	0%	0	0%	0	0%
Plastics - Research & Consulting	1,014	3,276	1	3,517	1	100%	0	0%	0	0%
Plastics - Rods, Sheets - Sup Center	461	3,814	0	3,995	0	0%	0	0%	0	0%
Plastics - Scrap	508	3,751	0	3,995	0	0%	0	0%	0	0%
Plastics - Vacuum, Pressure, Thermoform	842	3,418	12	2,092	12	100%	0	0%	0	0%
Plating	10,034	1,477	26	1,579	10	38%	16	62%	0	0%
Plating Equipment & Supplies	384	3,937	2	3,245	0	0%	2	100%	0	0%
Playground Equipment	16,804	1,134	58	1,112	40	69%	18	31%	0	0%
Playgrounds	2,461	2,560	9	2,308	5	56%	3	33%	1	11%
Playing Cards	1,336	3,072	7	2,477	2	29%	5	71%	0	0%
Pleating Machines	179	4,324	0	3,995	0	0%	0	0%	0	0%
Plumbers	2,743,757	5	4,441	32	3,410	77%	955	22%	76	2%
Plumbers - Commercial	10,872	1,423	14	1,982	9	64%	5	36%	0	0%
Plumbing - Renovation & Repair	18,806	1,060	78	958	41	53%	35	45%	2	3%
Plumbing Drains & Sewer Cleaning	164,115	195	419	317	301	72%	117	28%	1	0%
Plumbing Fixtures, Parts, Supplies - Retail	47,277	581	229	478	201	88%	24	10%	4	2%
Plumbing Fixtures, Parts, Supplies - Used	289	4,091	0	3,995	0	0%	0	0%	0	0%
Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	15,318	1,205	40	1,310	30	75%	10	25%	0	0%
Plumbing Plan Services	3,244	2,346	11	2,157	10	91%	1	9%	0	0%
Plywood & Veneers	1,556	2,944	2	3,245	2	100%	0	0%	0	0%

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Pneumatic Equipment Components	632	3,625	1	3,517	1	100%	0	0%	0	0%
Pneumatic Tube Equipment & Systems	189	4,298	0	3,995	0	0%	0	0%	0	0%
Podiatrists	21,282	1,005	84	919	64	76%	18	21%	2	2%
Podiatrists Equipment & Supplies	283	4,104	0	3,995	0	0%	0	0%	0	0%
Podiatrists Reference Service	7	5,035	0	3,995	0	0%	0	0%	0	0%
Point of Sale Systems	31,577	758	166	611	138	83%	28	17%	0	0%
Poison Control Centers	43	4,789	0	3,995	0	0%	0	0%	0	0%
Pole Fitness	350	3,982	2	3,245	1	50%	0	0%	1	50%
Pole Line Contractors	221	4,234	0	3,995	0	0%	0	0%	0	0%
Pole Line Equipment	13	4,971	0	3,995	0	0%	0	0%	0	0%
Poles	132	4,457	0	3,995	0	0%	0	0%	0	0%
Police & Fire Organizations	11,851	1,363	2	3,245	0	0%	2	100%	0	0%
Police Departments	641	3,617	1	3,517	0	0%	1	100%	0	0%
Police Equipment	9,741	1,499	18	1,823	13	72%	5	28%	0	0%
Polishes	234	4,203	0	3,995	0	0%	0	0%	0	0%
Political Organizations	2,377	2,577	4	2,849	0	0%	4	100%	0	0%
Polyethylene Materials & Products	831	3,432	0	3,995	0	0%	0	0%	0	0%
Polyurethane Products	1,023	3,268	0	3,995	0	0%	0	0%	0	0%
Ponzi Schemes	1,635	2,893	2	3,245	0	0%	2	100%	0	0%
Pool Tables Sales	1,470	2,988	4	2,849	3	75%	1	25%	0	0%
Pools - Therapy	354	3,977	0	3,995	0	0%	0	0%	0	0%
Pop-up Stores	0	5,129	1	3,517	1	100%	0	0%	0	0%
Popcorn & Supplies	3,175	2,361	15	1,944	7	47%	8	53%	0	0%
Popcorn Machines	853	3,407	1	3,517	1	100%	0	0%	0	0%
Porcelain Enamel Repair & Refinish	12,759	1,316	23	1,658	17	74%	6	26%	0	0%
Porcelain Enameling	64	4,687	0	3,995	0	0%	0	0%	0	0%
Porcelain Products	157	4,378	0	3,995	0	0%	0	0%	0	0%
Porch Shades	824	3,438	3	3,043	1	33%	2	67%	0	0%
Port Authorities	59	4,713	5	2,704	4	80%	1	20%	0	0%
Portable Buildings - Moving	225	4,226	6	2,580	3	50%	1	17%	2	33%
Portfolios	1,293	3,099	3	3,043	3	100%	0	0%	0	0%
Post Cards - Manufacturers & Distributors	2,401	2,570	5	2,704	3	60%	2	40%	0	0%
Post Offices	3,448	2,303	37	1,352	17	46%	20	54%	0	0%
Post-Construction Clean Up	7,380	1,698	0	3,995	0	0%	0	0%	0	0%
Posters	3,980	2,200	6	2,580	5	83%	0	0%	1	17%
Potato Chips	272	4,132	2	3,245	2	100%	0	0%	0	0%
Potatoes - Processed	828	3,437	0	3,995	0	0%	0	0%	0	0%
Pottery	5,414	1,938	13	2,039	9	69%	4	31%	0	0%
Pottery Equipment & Supplies	340	4,001	1	3,517	0	0%	1	100%	0	0%
Poultry - Retail	593	3,664	0	3,995	0	0%	0	0%	0	0%
Poultry - Wholesale	450	3,836	0	3,995	0	0%	0	0%	0	0%
Poultry Brokers	300	4,063	0	3,995	0	0%	0	0%	0	0%
Poultry Equipment & Supplies	3,342	2,327	4	2,849	4	100%	0	0%	0	0%
Poultry Farms	4,157	2,176	6	2,580	3	50%	3	50%	0	0%
Poultry Services	847	3,413	1	3,517	1	100%	0	0%	0	0%
Powder Processing - Industrial	1,955	2,730	3	3,043	1	33%	2	67%	0	0%
Power Plant Consultants	1,011	3,279	0	3,995	0	0%	0	0%	0	0%
Power Plant Equipment	744	3,512	5	2,704	2	40%	1	20%	2	40%
Power Plant Equipment - Repairing	434	3,860	0	3,995	0	0%	0	0%	0	0%
Power Take - Offs	28	4,870	0	3,995	0	0%	0	0%	0	0%
Power Transmission Equipment	3,007	2,405	7	2,477	4	57%	3	43%	0	0%
Precious, Semi-Precious & Synthetic	3,102	2,380	6	2,580	5	83%	1	17%	0	0%
Premium Goods	532	3,726	16	1,911	16	100%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Prepaid Debit/Credit Cards	166,330	189	4,058	36	4,022	99%	29	1%	7	0%
Prescription Benefit Consultants	37,152	676	77	964	35	45%	42	55%	0	0%
Preserves, Jams & Jellies	948	3,322	3	3,043	3	100%	0	0%	0	0%
Presses - Power	66	4,682	1	3,517	1	100%	0	0%	0	0%
Presses - Power-Equipment	1,266	3,115	4	2,849	3	75%	1	25%	0	0%
Pressing Machines - Clothes	109	4,532	1	3,517	1	100%	0	0%	0	0%
Pressure Washers	4,923	2,032	24	1,627	7	29%	15	63%	2	8%
Pressure Washing	111,876	272	144	672	95	66%	39	27%	10	7%
Pressurization Equipment	74	4,642	0	3,995	0	0%	0	0%	0	0%
Pretzels	491	3,770	4	2,849	2	50%	2	50%	0	0%
Price Marking Equipment & Supplies	323	4,022	0	3,995	0	0%	0	0%	0	0%
Print Blocks	1	5,117	0	3,995	0	0%	0	0%	0	0%
Print Cutters	14	4,963	0	3,995	0	0%	0	0%	0	0%
Printed & Etched Circuits	786	3,466	0	3,995	0	0%	0	0%	0	0%
Printer & Printer Supplies- Manufacturer	3,900	2,219	39	1,327	17	44%	20	51%	2	5%
Printers	87,379	355	179	577	107	60%	69	39%	3	2%
Printers - Business Forms	10,409	1,457	31	1,473	26	84%	5	16%	0	0%
Printers - Cellophane, Foil	12	4,977	0	3,995	0	0%	0	0%	0	0%
Printers - Glass, Metal, Plastic	275	4,121	3	3,043	1	33%	2	67%	0	0%
Printers - Letterpress	456	3,826	1	3,517	0	0%	1	100%	0	0%
Printers - Glass, Metal, Plastic - 3D Printing	165	4,361	2	3,245	2	100%	0	0%	0	0%
Printing Brokers	6,797	1,767	21	1,725	12	57%	5	24%	4	19%
Printing Equipment	6,849	1,763	15	1,944	11	73%	3	20%	1	7%
Printing Plates	219	4,240	0	3,995	0	0%	0	0%	0	0%
Printing Repair	169	4,356	1	3,517	1	100%	0	0%	0	0%
Printing Rollers	133	4,453	0	3,995	0	0%	0	0%	0	0%
Printing Supplies	8,777	1,565	53	1,161	47	89%	6	11%	0	0%
Printing Technician	298	4,067	5	2,704	1	20%	4	80%	0	0%
Private Health Services Plans	1,338	3,071	3	3,043	0	0%	3	100%	0	0%
Prize Promotions	55,059	512	73	1,000	47	64%	12	16%	14	19%
Process Servers	23,633	931	65	1,066	25	38%	38	58%	2	3%
Product Development & Marketing	101,719	300	399	332	361	90%	35	9%	3	1%
Product Sales - General	89,662	345	491	292	313	64%	146	30%	32	7%
Product Sales via Telephone	11,052	1,408	80	942	54	68%	18	23%	8	10%
Professional Employer Organization	1,537	2,955	3	3,043	1	33%	2	67%	0	0%
Professional Fundraiser	18,148	1,079	43	1,275	31	72%	11	26%	1	2%
Professional Organizations	30,343	775	150	653	142	95%	7	5%	1	1%
Professional Organizer	1,600	2,916	3	3,043	2	67%	1	33%	0	0%
Professional Services - General	140,575	230	292	410	214	73%	62	21%	16	5%
Programmed Instruction	1,009	3,280	1	3,517	0	0%	1	100%	0	0%
Project Management	7,403	1,695	19	1,793	5	26%	12	63%	2	11%
Projection Apparatus	1,633	2,895	6	2,580	3	50%	3	50%	0	0%
Promotional Products	38,274	657	180	572	103	57%	71	39%	6	3%
Promotional Products - Non-Wearable	1,081	3,221	4	2,849	2	50%	2	50%	0	0%
Promotional Products - Wearable	17,105	1,121	290	413	253	87%	29	10%	8	3%
Proofreading	1,895	2,753	1	3,517	0	0%	1	100%	0	0%
Propane Gas Plumbing	600	3,655	0	3,995	0	0%	0	0%	0	0%
Propellers	890	3,379	0	3,995	0	0%	0	0%	0	0%
Property Maintenance	117,753	261	281	423	160	57%	118	42%	3	1%
Property Management	1,751,165	13	8,593	12	6,991	81%	1,530	18%	72	1%
Property Management - Industrial & Commercial	38,320	656	164	620	117	71%	44	27%	3	2%
Property Tax Lenders	4,905	2,036	9	2,308	9	100%	0	0%	0	0%
Prosthetic Devices	13,502	1,275	34	1,407	19	56%	15	44%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Protein Purification	111	4,518	1	3,517	0	0%	1	100%	0	0%
Psychiatrists & Psychiatric Services	23,963	919	74	986	65	88%	7	9%	2	3%
Psychics	32,030	751	99	834	53	54%	40	40%	6	6%
Psychologist Information & Referral Services	4,840	2,051	9	2,308	9	100%	0	0%	0	0%
Psychologists	26,197	863	38	1,339	31	82%	7	18%	0	0%
Psychotherapist	5,772	1,879	13	2,039	10	77%	3	23%	0	0%
Pub	702	3,557	11	2,157	5	45%	6	55%	0	0%
Pub Food	243	4,185	3	3,043	1	33%	2	67%	0	0%
Public Opinion Analysts	3,857	2,227	7	2,477	5	71%	2	29%	0	0%
Public Relations Counselors	14,938	1,212	32	1,456	19	59%	9	28%	4	13%
Public Speaker	556	3,702	2	3,245	1	50%	1	50%	0	0%
Public Speaking Instruction	980	3,300	9	2,308	0	0%	9	100%	0	0%
Public Utility Consultants	17,035	1,123	54	1,151	44	81%	9	17%	1	2%
Publicity Service	4,941	2,028	33	1,429	22	67%	11	33%	0	0%
Publishers - Book	220,872	142	1,271	140	1,083	85%	173	14%	15	1%
Publishers - Directory & Guide	106,823	285	912	177	608	67%	235	26%	69	8%
Publishers - Internet Guides	5,447	1,935	37	1,352	29	78%	8	22%	0	0%
Publishers - Magazine	39,596	644	328	377	174	53%	139	42%	15	5%
Publishers - Periodical	90,852	338	855	189	758	89%	92	11%	5	1%
Publishers Representatives	2,440	2,563	14	1,982	5	36%	8	57%	1	7%
Publishing Consultants	18,544	1,068	76	970	46	61%	29	38%	1	1%
Pulleys	28	4,870	0	3,995	0	0%	0	0%	0	0%
Pulp & Pulp Products	226	4,222	0	3,995	0	0%	0	0%	0	0%
Pumping Contractors	4,710	2,070	4	2,849	3	75%	1	25%	0	0%
Pumps - Dealers	10,250	1,466	13	2,039	9	69%	4	31%	0	0%
Pumps - Service & Repair	19,405	1,039	26	1,579	20	77%	6	23%	0	0%
Pumps - Supplies & Parts	1,261	3,121	0	3,995	0	0%	0	0%	0	0%
Pumps - Wholesale & Manufacturers	2,364	2,579	4	2,849	2	50%	1	25%	1	25%
Punch Presses	3	5,090	0	3,995	0	0%	0	0%	0	0%
Punches	24	4,893	0	3,995	0	0%	0	0%	0	0%
Puppets & Marionettes	230	4,211	1	3,517	1	100%	0	0%	0	0%
Pyramid Companies	5,328	1,952	12	2,092	1	8%	7	58%	4	33%
Quarries	1,868	2,765	0	3,995	0	0%	0	0%	0	0%
Quartz	737	3,521	0	3,995	0	0%	0	0%	0	0%
Quickbooks Training & Support	4,822	2,056	4	2,849	4	100%	0	0%	0	0%
Quilting	2,454	2,562	12	2,092	8	67%	4	33%	0	0%
Quilting - Instruction	63	4,692	0	3,995	0	0%	0	0%	0	0%
Quilting Materials & Supplies	2,105	2,663	8	2,388	5	63%	2	25%	1	13%
Quilts	1,979	2,711	66	1,054	3	5%	59	89%	4	6%
Quilts - Renovating	28	4,870	0	3,995	0	0%	0	0%	0	0%
Race Track Equipment & Supplies	481	3,783	5	2,704	2	40%	3	60%	0	0%
Race Tracks	4,704	2,074	48	1,210	28	58%	14	29%	6	13%
Rack Merchandise Service	545	3,713	4	2,849	1	25%	3	75%	0	0%
Racks	1,633	2,895	4	2,849	2	50%	2	50%	0	0%
Racquetball Court Construction	36	4,830	0	3,995	0	0%	0	0%	0	0%
Racquetball Courts - Private	646	3,612	6	2,580	5	83%	1	17%	0	0%
Racquetball Courts - Public	27	4,877	1	3,517	0	0%	0	0%	1	100%
Racquetball Equipment & Supplies	40	4,808	0	3,995	0	0%	0	0%	0	0%
Radar Equipment	1,232	3,134	12	2,092	11	92%	0	0%	1	8%
Radiant Heating	1,307	3,090	1	3,517	1	100%	0	0%	0	0%
Radiator Covers & Enclosures	502	3,758	1	3,517	1	100%	0	0%	0	0%
Radiator Sales	1,771	2,820	1	3,517	1	100%	0	0%	0	0%
Radiators - Automotive	18,850	1,056	52	1,168	40	77%	11	21%	1	2%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Radio Communication Equipment & Systems	15,705	1,182	63	1,076	50	79%	11	17%	2	3%
Radio Direction Finders	3	5,090	0	3,995	0	0%	0	0%	0	0%
Radio Program Producers	686	3,569	1	3,517	1	100%	0	0%	0	0%
Radio Program Surveys	53	4,743	0	3,995	0	0%	0	0%	0	0%
Radio Station Equipment	446	3,848	1	3,517	0	0%	1	100%	0	0%
Radio Station Reps	369	3,957	2	3,245	0	0%	2	100%	0	0%
Radio Stations & Broadcast Companies	33,820	727	779	201	759	97%	20	3%	0	0%
Radioactive Materials	132	4,457	0	3,995	0	0%	0	0%	0	0%
Radioactivity & Radiation Instruments, Supplies & Services	76	4,635	0	3,995	0	0%	0	0%	0	0%
Radios - Citizen Band	1,997	2,703	3	3,043	2	67%	1	33%	0	0%
Radiotelephone Communication - Equipment & Systems	3,417	2,312	16	1,911	12	75%	4	25%	0	0%
Radiotelephone Communications - Common Carrier	550	3,707	1	3,517	1	100%	0	0%	0	0%
Radon Mitigation	27,046	836	10	2,235	7	70%	3	30%	0	0%
Radon Testing & Service	35,006	709	44	1,256	34	77%	7	16%	3	7%
Raft Trips & Tours	1,625	2,903	8	2,388	7	88%	1	13%	0	0%
Railings	9,942	1,486	11	2,157	9	82%	2	18%	0	0%
Railroad Car Leasing	282	4,106	0	3,995	0	0%	0	0%	0	0%
Railroad Cars - Manufacturers	549	3,710	0	3,995	0	0%	0	0%	0	0%
Railroad Contractors	3,107	2,379	0	3,995	0	0%	0	0%	0	0%
Railroad Equipment & Supplies	1,737	2,832	1	3,517	0	0%	1	100%	0	0%
Railroad Ties - Dealers	305	4,050	0	3,995	0	0%	0	0%	0	0%
Railroad Ties - Wholesale & Manufacturers	70	4,665	0	3,995	0	0%	0	0%	0	0%
Railroads	3,454	2,300	94	849	83	88%	11	12%	0	0%
Railroads - Freight	819	3,440	1	3,517	1	100%	0	0%	0	0%
Railroads - Ticket Agencies	523	3,736	5	2,704	2	40%	1	20%	2	40%
Rails & Accessories	404	3,910	2	3,245	0	0%	2	100%	0	0%
Rainwater Harvesting Systems	832	3,430	1	3,517	1	100%	0	0%	0	0%
Rainwear	141	4,426	0	3,995	0	0%	0	0%	0	0%
Ranches	7,795	1,659	17	1,864	7	41%	10	59%	0	0%
Range Hoods & Canopies	7,031	1,738	24	1,627	22	92%	2	8%	0	0%
Ranges & Ovens - Dealers	151	4,397	0	3,995	0	0%	0	0%	0	0%
Ranges & Ovens - Service & Repair	389	3,930	2	3,245	1	50%	1	50%	0	0%
Ranges & Ovens - Supplies & Parts	60	4,705	0	3,995	0	0%	0	0%	0	0%
Ranges & Ovens - Wholesale & Manufacturers	150	4,400	3	3,043	0	0%	3	100%	0	0%
Rattan, Reeds & Willows	8	5,023	0	3,995	0	0%	0	0%	0	0%
Ravioli	55	4,731	0	3,995	0	0%	0	0%	0	0%
Rayon Fabrics	12	4,977	0	3,995	0	0%	0	0%	0	0%
Razors & Razor Blades	21,706	995	23	1,658	23	100%	0	0%	0	0%
Reading Instruction	11,116	1,402	7	2,477	7	100%	0	0%	0	0%
Real Estate	887,086	32	2,847	58	2,182	77%	614	22%	51	2%
Real Estate - Commercial	22,788	963	72	1,005	54	75%	18	25%	0	0%
Real Estate - Industrial	767	3,490	0	3,995	0	0%	0	0%	0	0%
Real Estate - Rent to Own	52,175	534	107	796	93	87%	13	12%	1	1%
Real Estate - Rentals by Individuals	60,820	472	294	407	201	68%	88	30%	5	2%
Real Estate - Short Sale	3,423	2,309	6	2,580	3	50%	3	50%	0	0%
Real Estate Agents	100,608	304	424	313	294	69%	128	30%	2	0%
Real Estate Appraisers	94,448	325	113	764	78	69%	32	28%	3	3%
Real Estate Brokers	12,937	1,306	76	970	57	75%	18	24%	1	1%
Real Estate Consultants	85,292	362	157	641	98	62%	56	36%	3	2%
Real Estate Developers	170,887	185	331	376	253	76%	76	23%	2	1%
Real Estate Investors	188,129	173	240	464	182	76%	55	23%	3	1%
Real Estate Loan Modification	16,922	1,125	87	895	28	32%	56	64%	3	3%
Real Estate Loans	77,121	388	81	932	55	68%	21	26%	5	6%

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Real Estate Maintenance Protection Plan	92,574	331	2,791	59	2,789	100%	0	0%	2	0%
Real Estate Rental Service	196,298	166	858	188	584	68%	260	30%	14	2%
Real Estate Schools	22,131	981	44	1,256	33	75%	10	23%	1	2%
Real Estate Services	160,589	201	932	174	786	84%	140	15%	6	1%
Recorded Information	2,215	2,625	4	2,849	4	100%	0	0%	0	0%
Recording Instruments - Industrial & Scientific	257	4,166	0	3,995	0	0%	0	0%	0	0%
Recording Service - Sound & Video	22,758	966	47	1,222	18	38%	28	60%	1	2%
Recording Studio Equipment	1,853	2,775	7	2,477	1	14%	5	71%	1	14%
Records - Phono - Manufacturers Equipment & Supplies	112	4,514	1	3,517	0	0%	1	100%	0	0%
Records Management	10,666	1,442	18	1,823	15	83%	2	11%	1	6%
Recreation Centers	11,233	1,395	71	1,014	55	77%	15	21%	1	1%
Recreation Program Consultants	1,609	2,910	3	3,043	1	33%	2	67%	0	0%
Recreational Vehicles - Carpet & Upholstery Cleaning	266	4,149	0	3,995	0	0%	0	0%	0	0%
Recreational Vehicles - Dealers	229,833	132	1,193	146	1,042	87%	142	12%	9	1%
Recreational Vehicles - Equipment, Parts, Supplies	37,741	666	178	578	136	76%	39	22%	3	2%
Recreational Vehicles - Rent & Lease	15,933	1,169	101	822	54	53%	43	43%	4	4%
Recreational Vehicles - Repair & Service	39,526	645	122	731	92	75%	29	24%	1	1%
Recreational Vehicles - Storage	3,807	2,236	9	2,308	6	67%	3	33%	0	0%
Recreational Vehicles - Transportation	5,023	2,013	16	1,911	8	50%	8	50%	0	0%
Recruiting - Armed Forces	75	4,638	0	3,995	0	0%	0	0%	0	0%
Recruiting - Technical	2,896	2,426	7	2,477	4	57%	3	43%	0	0%
Recruitment Services	25,275	881	27	1,546	17	63%	9	33%	1	4%
Rectifiers - Electric	22	4,907	0	3,995	0	0%	0	0%	0	0%
Recycling - Computers & Other Electronics	41,617	624	1,741	102	1,427	82%	314	18%	0	0%
Recycling - Metal	7,065	1,735	13	2,039	8	62%	5	38%	0	0%
Recycling Centers	35,655	700	96	844	60	63%	31	32%	5	5%
Recycling Services	28,243	811	100	828	56	56%	39	39%	5	5%
Reels	321	4,026	3	3,043	2	67%	1	33%	0	0%
Referral - Auto Repair	1,370	3,051	7	2,477	3	43%	4	57%	0	0%
Referral - Contractor	76,119	392	625	238	563	90%	61	10%	1	0%
Referral - Debt Relief Services	13,437	1,277	10	2,235	9	90%	1	10%	0	0%
Referral - Doctor	10,192	1,471	106	805	75	71%	31	29%	0	0%
Referral - Storage Facility	616	3,637	7	2,477	2	29%	5	71%	0	0%
Reflectors	5	5,069	0	3,995	0	0%	0	0%	0	0%
Reflexologists	1,160	3,170	4	2,849	2	50%	2	50%	0	0%
Refractories	873	3,392	1	3,517	0	0%	1	100%	0	0%
Refreshment Stands	120	4,487	0	3,995	0	0%	0	0%	0	0%
Refrigeration Equipment - Commercial - Sales & Service	39,211	647	78	958	31	40%	47	60%	0	0%
Refrigeration Equipment - Supplies & Parts	5,658	1,899	15	1,944	9	60%	6	40%	0	0%
Refrigerators & Freezers - Dealers	3,068	2,389	11	2,157	7	64%	3	27%	1	9%
Refrigerators & Freezers - Rent & Lease	215	4,245	0	3,995	0	0%	0	0%	0	0%
Refrigerators & Freezers - Service & Repair	12,950	1,305	71	1,014	28	39%	40	56%	3	4%
Refrigerators & Freezers - Supplies & Parts	318	4,029	0	3,995	0	0%	0	0%	0	0%
Refrigerators & Freezers - Wholesale & Manufacturers	2,637	2,504	3	3,043	2	67%	1	33%	0	0%
Rehabilitation Products - Pediatric	1,142	3,184	4	2,849	3	75%	1	25%	0	0%
Rehabilitation Services	51,477	541	110	776	66	60%	41	37%	3	3%
Reiki Therapy	604	3,653	1	3,517	1	100%	0	0%	0	0%
Relays	223	4,230	3	3,043	3	100%	0	0%	0	0%
Religious Goods	11,665	1,377	76	970	47	62%	29	38%	0	0%
Religious Organizations	11,016	1,413	46	1,233	35	76%	9	20%	2	4%
Reloader Schemes	2,701	2,487	13	2,039	1	8%	12	92%	0	0%
Relocation Service	151,390	211	402	328	308	77%	91	23%	3	1%
Remodeling Services	266,716	114	913	176	364	40%	505	55%	44	5%

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Remodeling Services - Foreclosed Property	1,538	2,954	3	3,043	1	33%	2	67%	0	0%
Rendering Companies	1,269	3,110	2	3,245	2	100%	0	0%	0	0%
Renewable Energy	8,133	1,622	14	1,982	12	86%	2	14%	0	0%
Renovation Inspection	832	3,430	10	2,235	3	30%	7	70%	0	0%
Rent to Own	4,639	2,085	23	1,658	18	78%	5	22%	0	0%
Rental Service Stores & Yards	22,569	970	132	702	67	51%	65	49%	0	0%
Rental Vacancy Listing Service	41,917	620	487	293	419	86%	58	12%	10	2%
Repossession Service	64,342	454	204	519	141	69%	55	27%	8	4%
Reptiles	7,153	1,724	36	1,373	9	25%	27	75%	0	0%
Reserve Study	107	4,537	1	3,517	1	100%	0	0%	0	0%
Resident Buyers	1,842	2,781	0	3,995	0	0%	0	0%	0	0%
Resilient & Vinyl Flooring	3,510	2,289	14	1,982	7	50%	7	50%	0	0%
Resins	434	3,860	0	3,995	0	0%	0	0%	0	0%
Resorts	97,042	321	1,012	163	816	81%	196	19%	0	0%
Respirators	856	3,404	4	2,849	2	50%	2	50%	0	0%
Rest Homes	1,990	2,706	1	3,517	0	0%	1	100%	0	0%
Rest Homes - Info & Placement Bureaus	293	4,078	0	3,995	0	0%	0	0%	0	0%
Restaurant Equipment & Supplies	58,936	488	166	611	116	70%	49	30%	1	1%
Restaurant Equipment - Repair & Service	15,839	1,174	37	1,352	19	51%	18	49%	0	0%
Restaurant Management	8,550	1,589	33	1,429	25	76%	7	21%	1	3%
Restaurant Work Wear & Supplies	56	4,729	1	3,517	0	0%	1	100%	0	0%
Restaurants	385,597	77	4,665	28	2,639	57%	1,941	42%	85	2%
Restaurants - Breakfast	1,358	3,058	20	1,759	7	35%	11	55%	2	10%
Resume Service	76,156	391	570	255	531	93%	34	6%	5	1%
Retail Stores	63,564	456	741	203	446	60%	279	38%	16	2%
Retirement & Life Care Communities & Homes	47,053	585	88	890	69	78%	18	20%	1	1%
Retirement Planning Service	88,537	351	44	1,256	32	73%	11	25%	1	2%
Retreat Facilities	3,030	2,401	9	2,308	4	44%	5	56%	0	0%
Reverse Mortgage	41,765	622	61	1,089	55	90%	6	10%	0	0%
Ribbon Printing	208	4,256	0	3,995	0	0%	0	0%	0	0%
Ribbons	1,217	3,143	54	1,151	52	96%	1	2%	1	2%
Rice	423	3,882	0	3,995	0	0%	0	0%	0	0%
Riding Academies	1,429	3,019	5	2,704	2	40%	3	60%	0	0%
Riding Apparel & Equipment	1,597	2,919	15	1,944	4	27%	11	73%	0	0%
Rifle & Pistol Ranges	3,902	2,218	12	2,092	7	58%	5	42%	0	0%
Riggers	1,405	3,036	2	3,245	1	50%	1	50%	0	0%
Riggers Equipment & Supplies	1,152	3,175	0	3,995	0	0%	0	0%	0	0%
Right of Way Acquisition Service	611	3,643	1	3,517	1	100%	0	0%	0	0%
Rings - Retaining	7	5,035	0	3,995	0	0%	0	0%	0	0%
Ringtones	158	4,377	0	3,995	0	0%	0	0%	0	0%
Risk Management	7,148	1,725	9	2,308	6	67%	3	33%	0	0%
Rivets	120	4,487	0	3,995	0	0%	0	0%	0	0%
Road Building Contractors	26,223	861	16	1,911	10	63%	5	31%	1	6%
Road Building Equipment	194	4,287	0	3,995	0	0%	0	0%	0	0%
Road Oiling & Dust Control	505	3,753	1	3,517	0	0%	1	100%	0	0%
Road Service - Automotive	34,047	724	389	337	356	92%	32	8%	1	0%
Robots	1,663	2,878	7	2,477	7	100%	0	0%	0	0%
Rock Shops	2,212	2,627	3	3,043	2	67%	1	33%	0	0%
Rockfall Mitigation	35	4,835	0	3,995	0	0%	0	0%	0	0%
Rodeos	779	3,472	25	1,608	0	0%	25	100%	0	0%
Rods - Threaded	172	4,347	3	3,043	1	33%	2	67%	0	0%
Rollers	46	4,778	0	3,995	0	0%	0	0%	0	0%
Rolling Mill Machinery	30	4,862	0	3,995	0	0%	0	0%	0	0%

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Roof Cleaning & Stain Removal	23,755	927	19	1,793	13	68%	6	32%	0	0%
Roof Cooling Systems	612	3,640	0	3,995	0	0%	0	0%	0	0%
Roof Decks	2,963	2,415	5	2,704	3	60%	2	40%	0	0%
Roof Structures	5,297	1,959	10	2,235	6	60%	4	40%	0	0%
Roofing Contractors	5,025,113	1	6,321	21	4,116	65%	1,930	31%	275	4%
Roofing Equipment & Supplies	8,054	1,630	22	1,689	16	73%	6	27%	0	0%
Roofing Materials	25,824	870	47	1,222	38	81%	8	17%	1	2%
Roofing Service Consultants	34,695	715	54	1,151	30	56%	22	41%	2	4%
Rooming Houses	1,362	3,055	5	2,704	1	20%	3	60%	1	20%
Roommate Referral Service	9,463	1,517	63	1,076	47	75%	16	25%	0	0%
Rope	426	3,875	1	3,517	1	100%	0	0%	0	0%
Rotogravure Printers	60	4,705	0	3,995	0	0%	0	0%	0	0%
Routing Service - Air, Highway & Marine	274	4,123	1	3,517	0	0%	1	100%	0	0%
Rubber - Crude	27	4,877	0	3,995	0	0%	0	0%	0	0%
Rubber - Synthetic	800	3,459	2	3,245	0	0%	2	100%	0	0%
Rubber Bands	262	4,159	1	3,517	1	100%	0	0%	0	0%
Rubber Clothing & Footwear	192	4,293	1	3,517	1	100%	0	0%	0	0%
Rubber Products	5,686	1,894	12	2,092	8	67%	3	25%	1	8%
Rubber Stamps	5,204	1,975	16	1,911	10	63%	6	38%	0	0%
Rubber Stamps - Manufacturers Equipment & Supplies	425	3,879	0	3,995	0	0%	0	0%	0	0%
Rubber Working Machinery	93	4,577	0	3,995	0	0%	0	0%	0	0%
Rubbish & Garbage Removal	217,810	144	2,331	72	1,820	78%	497	21%	14	1%
Rubbish & Garbage Removal Contractors Equipment	2,032	2,693	19	1,793	9	47%	10	53%	0	0%
Rulers & Yardsticks	6	5,050	0	3,995	0	0%	0	0%	0	0%
Rust Preventatives & Removers	952	3,318	0	3,995	0	0%	0	0%	0	0%
Rustproofing & Undercoating - Auto	2,919	2,422	4	2,849	4	100%	0	0%	0	0%
Rustproofing - Industrial	274	4,123	0	3,995	0	0%	0	0%	0	0%
Saddlery & Harness	8,982	1,547	38	1,339	24	63%	14	37%	0	0%
Safe & Vault Movers	1,029	3,261	1	3,517	1	100%	0	0%	0	0%
Safe Deposit Box Rental	1,073	3,226	0	3,995	0	0%	0	0%	0	0%
Safes & Vaults	15,992	1,168	36	1,373	11	31%	23	64%	2	6%
Safes & Vaults - Opening & Repairing	292	4,083	0	3,995	0	0%	0	0%	0	0%
Safety & Rescue Equipment Sales & Services	7,317	1,703	12	2,092	6	50%	6	50%	0	0%
Safety Cans	22	4,907	0	3,995	0	0%	0	0%	0	0%
Safety Consultants	44,980	599	121	734	92	76%	28	23%	1	1%
Safety Equipment & Clothing	18,326	1,075	58	1,112	34	59%	22	38%	2	3%
Sailmakers	1,787	2,812	9	2,308	6	67%	3	33%	0	0%
Salads	117	4,498	0	3,995	0	0%	0	0%	0	0%
Sales & Order Books	6,021	1,851	27	1,546	17	63%	8	30%	2	7%
Sales Lead Generation	110,301	276	302	398	195	65%	99	33%	8	3%
Sales Organizations	16,792	1,135	30	1,487	22	73%	7	23%	1	3%
Sales Presentations	1,928	2,740	5	2,704	3	60%	0	0%	2	40%
Sales Promotion Service	31,679	755	337	368	229	68%	47	14%	61	18%
Sales Training	10,323	1,460	18	1,823	10	56%	7	39%	1	6%
Salt	1,667	2,875	4	2,849	4	100%	0	0%	0	0%
Saltwater Pools - Equipment & Supplies	3,663	2,260	108	790	21	19%	87	81%	0	0%
Salvage - Marine	735	3,523	2	3,245	1	50%	1	50%	0	0%
Sample Cards & Books	74	4,642	0	3,995	0	0%	0	0%	0	0%
Sample Cases	216	4,244	0	3,995	0	0%	0	0%	0	0%
Sanctuaries - Wild Life	576	3,680	0	3,995	0	0%	0	0%	0	0%
Sand & Gravel	33,930	726	22	1,689	11	50%	11	50%	0	0%
Sand & Gravel Handling Equipment	446	3,848	0	3,995	0	0%	0	0%	0	0%
Sandblasting	15,410	1,201	17	1,864	9	53%	8	47%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Sandblasting Equipment & Supplies	1,754	2,823	1	3,517	1	100%	0	0%	0	0%
Sandwiches	3,239	2,347	41	1,299	26	63%	15	37%	0	0%
Sanitariums	3	5,090	0	3,995	0	0%	0	0%	0	0%
Sanitary Napkins	105	4,545	0	3,995	0	0%	0	0%	0	0%
Sanitation Consultants	7,080	1,732	400	331	395	99%	5	1%	0	0%
Sash Operating Devices	716	3,547	7	2,477	6	86%	1	14%	0	0%
Satellite Communication - Common Carrier	11,419	1,388	523	272	494	94%	24	5%	5	1%
Satellite Equipment & Supplies	81,099	376	5,716	24	5,651	99%	48	1%	17	0%
Sauna Equipment & Supplies	14,915	1,215	34	1,407	25	74%	5	15%	4	12%
Sausage Casings	110	4,527	0	3,995	0	0%	0	0%	0	0%
Sausages	1,828	2,786	0	3,995	0	0%	0	0%	0	0%
Savings & Loan Association - Reps	75	4,638	0	3,995	0	0%	0	0%	0	0%
Savings & Loan Associations	13,117	1,295	32	1,456	31	97%	1	3%	0	0%
Sawdust & Shavings	430	3,866	0	3,995	0	0%	0	0%	0	0%
Sawmill Equipment & Supplies	668	3,584	0	3,995	0	0%	0	0%	0	0%
Sawmills	8,501	1,593	0	3,995	0	0%	0	0%	0	0%
Saws	7,280	1,706	21	1,725	10	48%	10	48%	1	5%
Saws - Sharpen & Repair	904	3,368	1	3,517	1	100%	0	0%	0	0%
Scaffolding & Aerial Lifts	5,318	1,955	3	3,043	2	67%	1	33%	0	0%
Scales	8,044	1,634	20	1,759	7	35%	12	60%	1	5%
Scales - Repair	426	3,875	0	3,995	0	0%	0	0%	0	0%
Scalp Care	861	3,399	2	3,245	2	100%	0	0%	0	0%
Scenery Studio	116	4,502	0	3,995	0	0%	0	0%	0	0%
Scholarships & Financial Aid	87,932	352	213	506	200	94%	7	3%	6	3%
Scholastic Prep Courses, Books & Materials	23,704	929	186	560	122	66%	43	23%	21	11%
School Furniture & Equipment	5,846	1,869	2	3,245	2	100%	0	0%	0	0%
School Information	9,300	1,527	24	1,627	23	96%	1	4%	0	0%
School Lunch Ordering & Management	180	4,321	0	3,995	0	0%	0	0%	0	0%
School Supplies	11,964	1,358	35	1,388	25	71%	9	26%	1	3%
Schools - Academic - Elementary & Secondary	24,245	908	46	1,233	23	50%	21	46%	2	4%
Schools - Academic - College Preparatory	4,269	2,151	15	1,944	8	53%	6	40%	1	7%
Schools - Academic - Colleges & Universities	241,352	126	1,331	134	1,154	87%	164	12%	13	1%
Schools - Academic - Pre & Kindergarten	28,106	812	71	1,014	51	72%	18	25%	2	3%
Schools - Academic - Special Education	29,687	783	80	942	55	69%	16	20%	9	11%
Schools - Business & Vocational	329,722	93	693	217	479	69%	138	20%	76	11%
Schools - Dental Assistant	1,737	2,832	5	2,704	2	40%	2	40%	1	20%
Schools - General Interest	59,000	487	190	550	83	44%	43	23%	64	34%
Schools - Holistic	1,406	3,035	0	3,995	0	0%	0	0%	0	0%
Schools - Home Study	27,605	826	79	951	19	24%	21	27%	39	49%
Schools - Online Trading & Investment	6,053	1,843	7	2,477	2	29%	4	57%	1	14%
Schools - Private	30,715	767	49	1,195	31	63%	17	35%	1	2%
Schools - Surgical 1st Assistant	203	4,272	1	3,517	1	100%	0	0%	0	0%
Scientific Apparatus & Instruments	3,906	2,217	24	1,627	23	96%	1	4%	0	0%
Scientists	483	3,778	1	3,517	1	100%	0	0%	0	0%
Scientists - Pharmaceutical	77	4,630	0	3,995	0	0%	0	0%	0	0%
Scooters - Medical	9,135	1,535	30	1,487	26	87%	4	13%	0	0%
Scooters - Repair	1,286	3,104	14	1,982	2	14%	12	86%	0	0%
Scoreboards	1,409	3,032	0	3,995	0	0%	0	0%	0	0%
Scrap Metals	23,897	920	21	1,725	9	43%	10	48%	2	10%
Scrap Rubber	451	3,835	0	3,995	0	0%	0	0%	0	0%
Scrapbooking	4,557	2,099	26	1,579	17	65%	9	35%	0	0%
Screen Enclosures	41,734	623	89	884	52	58%	36	40%	1	1%
Screen Manufacturers Equipment & Supplies	1,615	2,908	2	3,245	1	50%	1	50%	0	0%

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Screen Printing	48,002	576	214	503	52	24%	150	70%	12	6%
Screen Printing - Equipment & Supplies	2,036	2,691	25	1,608	6	24%	18	72%	1	4%
Screen Repair	16,036	1,165	28	1,527	10	36%	18	64%	0	0%
Screening & Sifting Equipment	127	4,467	0	3,995	0	0%	0	0%	0	0%
Screening - Background & Employment	70,562	416	198	530	137	69%	53	27%	8	4%
Screening - Tenant	12,513	1,329	25	1,608	22	88%	2	8%	1	4%
Screens - Decorative	1,620	2,907	7	2,477	1	14%	5	71%	1	14%
Screens - Door & Window	39,370	646	50	1,185	40	80%	10	20%	0	0%
Screens - Security Door	1,490	2,978	3	3,043	3	100%	0	0%	0	0%
Screens - Windows	1,750	2,826	1	3,517	1	100%	0	0%	0	0%
Screw Machine Products	1,166	3,167	0	3,995	0	0%	0	0%	0	0%
Screw Machines & Equipment	62	4,698	0	3,995	0	0%	0	0%	0	0%
Screws	297	4,069	0	3,995	0	0%	0	0%	0	0%
Sculptors	910	3,364	5	2,704	1	20%	4	80%	0	0%
Sculptors Equipment & Supplies	30	4,862	0	3,995	0	0%	0	0%	0	0%
Seal Coating	55,818	511	122	731	61	50%	52	43%	9	7%
Sealing - Pavement	9,233	1,530	26	1,579	15	58%	9	35%	2	8%
Seals - Notary & Corporation	17,141	1,120	69	1,027	17	25%	9	13%	43	62%
Seals - O-Ring	397	3,919	1	3,517	0	0%	1	100%	0	0%
Seals - Oil, Grease	509	3,750	0	3,995	0	0%	0	0%	0	0%
Seals - Security	418	3,888	0	3,995	0	0%	0	0%	0	0%
Search Engine Marketing	5,800	1,873	34	1,407	28	82%	6	18%	0	0%
Search Engine Optimization Services	56,296	507	150	653	95	63%	47	31%	8	5%
Searchers of Records	101,819	299	499	286	461	92%	27	5%	11	2%
Seat Belts	1,359	3,056	9	2,308	9	100%	0	0%	0	0%
Seating Companies	1,359	3,056	7	2,477	2	29%	5	71%	0	0%
Second Hand Stores	5,516	1,924	27	1,546	10	37%	14	52%	3	11%
Secret Shopper	49,708	563	57	1,118	10	18%	20	35%	27	47%
Security Cameras	11,865	1,362	59	1,105	24	41%	31	53%	4	7%
Security Control Equipment & System Monitors	484,741	56	2,280	73	2,063	90%	193	8%	24	1%
Security Guard & Patrol Service	121,510	252	87	895	45	52%	40	46%	2	2%
Security Systems Consultants	84,195	365	342	365	235	69%	56	16%	51	15%
Seed Cleaning Equipment	428	3,872	0	3,995	0	0%	0	0%	0	0%
Seeding	950	3,320	1	3,517	1	100%	0	0%	0	0%
Seeds & Bulbs - Retail	14,513	1,230	52	1,168	37	71%	13	25%	2	4%
Seeds & Bulbs - Wholesale	2,144	2,649	3	3,043	3	100%	0	0%	0	0%
Seismic Retrofit	455	3,827	0	3,995	0	0%	0	0%	0	0%
Seismograph Equipment & Supplies	34	4,841	0	3,995	0	0%	0	0%	0	0%
Seismograph Service	53	4,743	0	3,995	0	0%	0	0%	0	0%
Self Defense	6,982	1,744	32	1,456	19	59%	11	34%	2	6%
Self Defense Devices	7,223	1,717	25	1,608	21	84%	4	16%	0	0%
SemiConductor Devices	2,858	2,433	28	1,527	26	93%	2	7%	0	0%
Seminar Marketing	1,879	2,759	6	2,580	2	33%	4	67%	0	0%
Seminars & Training - Wealth Building & Real Estate Results not Substantiated	49,353	565	58	1,112	48	83%	10	17%	0	0%
Seminars & Training - Wealth Building & Real Estate	11,071	1,407	43	1,275	28	65%	14	33%	1	2%
Senior Care Information and Resources	16,599	1,143	12	2,092	12	100%	0	0%	0	0%
Senior Citizens Service Organization	19,401	1,040	11	2,157	9	82%	2	18%	0	0%
Senior Home Care	24,195	910	30	1,487	20	67%	9	30%	1	3%
Senior Housing/Living	8,909	1,556	30	1,487	20	67%	10	33%	0	0%
Senior Move Manager	1,706	2,851	5	2,704	4	80%	1	20%	0	0%
Seniors Moving & Delivery Services	973	3,307	2	3,245	2	100%	0	0%	0	0%
Separators	19	4,926	0	3,995	0	0%	0	0%	0	0%

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Septic Tanks & Systems Cleaning	102,958	296	172	592	105	61%	64	37%	3	2%
Septic Tanks & Systems Contractors & Dealers	141,925	226	193	543	140	73%	49	25%	4	2%
Septic Tanks & Systems Wholesale & Manufacturers	2,065	2,680	1	3,517	1	100%	0	0%	0	0%
Septic Tanks - Treatment Supplies	9,479	1,515	24	1,627	24	100%	0	0%	0	0%
Service Animals - Dogs	6,306	1,820	29	1,509	11	38%	18	62%	0	0%
Service Animals - Training	558	3,699	3	3,043	0	0%	3	100%	0	0%
Service Stations - Gasoline & Oil	100,358	305	843	191	493	58%	339	40%	11	1%
Services - General	180,641	180	883	184	443	50%	332	38%	108	12%
ServiceStation Equipment	1,747	2,829	4	2,849	2	50%	2	50%	0	0%
ServiceStation Supplies	246	4,180	3	3,043	2	67%	1	33%	0	0%
Sewage Disposal Systems	4,094	2,183	45	1,248	29	64%	16	36%	0	0%
Sewage Treatment Equipment	564	3,690	2	3,245	1	50%	1	50%	0	0%
Sewer Cleaner Vacuum Service	64	4,687	1	3,517	1	100%	0	0%	0	0%
Sewer Cleaning Equipment & Supplies	1,409	3,032	7	2,477	6	86%	1	14%	0	0%
Sewer Contractors	34,292	721	50	1,185	32	64%	15	30%	3	6%
Sewer Inspection	1,315	3,085	1	3,517	1	100%	0	0%	0	0%
Sewer Pipe	462	3,811	1	3,517	0	0%	1	100%	0	0%
Sewing Contractors	4,707	2,071	11	2,157	3	27%	7	64%	1	9%
Sewing Instruction	1,345	3,065	2	3,245	2	100%	0	0%	0	0%
Sewing Machines - Dealers	23,286	943	44	1,256	34	77%	8	18%	2	5%
Sewing Machines - Industrial & Commercial	842	3,418	2	3,245	1	50%	1	50%	0	0%
Sewing Machines - Service & Repair	6,500	1,804	24	1,627	17	71%	6	25%	1	4%
Sewing Machines - Supplies & Parts	2,554	2,530	17	1,864	2	12%	15	88%	0	0%
Sewing Machines - Wholesale & Manufacturers	1,583	2,926	20	1,759	20	100%	0	0%	0	0%
Shade Sails	209	4,253	0	3,995	0	0%	0	0%	0	0%
Shafting	3	5,090	0	3,995	0	0%	0	0%	0	0%
Sharpening Service	6,182	1,831	8	2,388	5	63%	3	38%	0	0%
Shavers - Electric	1,656	2,879	9	2,308	8	89%	1	11%	0	0%
Shavers - Electric Repair	516	3,746	0	3,995	0	0%	0	0%	0	0%
Shears & Scissors	1,944	2,734	12	2,092	10	83%	2	17%	0	0%
Sheepskin Specialties	1,074	3,225	10	2,235	10	100%	0	0%	0	0%
Sheet Metal Equipment & Supplies	5,250	1,969	3	3,043	3	100%	0	0%	0	0%
Sheet Metal Work	27,834	818	23	1,658	21	91%	1	4%	1	4%
Shells - Marine	483	3,778	29	1,509	6	21%	11	38%	12	41%
Shelving	5,994	1,854	11	2,157	7	64%	4	36%	0	0%
Shielding - Magnetic, Electrostatic	171	4,350	0	3,995	0	0%	0	0%	0	0%
Shims	16	4,945	0	3,995	0	0%	0	0%	0	0%
Shingles	1,640	2,890	0	3,995	0	0%	0	0%	0	0%
Ship Brokers	580	3,675	3	3,043	3	100%	0	0%	0	0%
Ship Builders & Repair	1,214	3,145	1	3,517	1	100%	0	0%	0	0%
Ship Chandlers	130	4,462	0	3,995	0	0%	0	0%	0	0%
Ship Cleaning	1	5,117	0	3,995	0	0%	0	0%	0	0%
Ship Registers	3	5,090	0	3,995	0	0%	0	0%	0	0%
Ship Wreckers	43	4,789	1	3,517	1	100%	0	0%	0	0%
Shipping Masters	24,948	888	119	742	62	52%	51	43%	6	5%
Shipping Room Supplies	5,181	1,982	26	1,579	16	62%	9	35%	1	4%
Shirts - Custom Made	24,951	887	611	243	430	70%	173	28%	8	1%
Shirts - Wholesale & Manufacturers	2,758	2,467	18	1,823	8	44%	5	28%	5	28%
Shock Absorbers	357	3,972	3	3,043	3	100%	0	0%	0	0%
Shoe Dyers	46	4,778	0	3,995	0	0%	0	0%	0	0%
Shoe Findings & Supplies	1,148	3,178	3	3,043	0	0%	3	100%	0	0%
Shoe Laces	82	4,614	1	3,517	0	0%	1	100%	0	0%
Shoe Machinery	63	4,692	0	3,995	0	0%	0	0%	0	0%

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Shoe Manufacturers Supplies	410	3,901	2	3,245	1	50%	1	50%	0	0%
Shoe Repair	21,503	999	163	622	78	48%	77	47%	8	5%
Shoe Shining	429	3,870	3	3,043	0	0%	3	100%	0	0%
Shoe Trees	240	4,193	0	3,995	0	0%	0	0%	0	0%
Shoes - Custom Made	7,521	1,682	68	1,041	23	34%	42	62%	3	4%
Shoes - Orthopedic	22,167	980	69	1,027	54	78%	10	14%	5	7%
Shoes - Retail	151,272	214	2,096	78	1,340	64%	725	35%	31	1%
Shoes - Wholesale & Manufacturers	13,616	1,270	107	796	94	88%	13	12%	0	0%
Shoplifting Prevention Devices	293	4,078	3	3,043	0	0%	3	100%	0	0%
Shoppers News Publications	5,177	1,984	12	2,092	6	50%	6	50%	0	0%
Shopping Carts & Baskets	336	4,008	3	3,043	0	0%	3	100%	0	0%
Shopping Centers & Malls	8,147	1,617	29	1,509	18	62%	8	28%	3	10%
Shopping Service - Personal	11,536	1,383	150	653	48	32%	97	65%	5	3%
Shopping Service - Protective, Comparative	43,958	607	33	1,429	28	85%	5	15%	0	0%
Shoring	585	3,671	1	3,517	1	100%	0	0%	0	0%
Shoring Contractors	716	3,547	2	3,245	2	100%	0	0%	0	0%
Shortening	17	4,933	0	3,995	0	0%	0	0%	0	0%
Shot Peening	119	4,491	0	3,995	0	0%	0	0%	0	0%
Shovels - Power	19	4,926	0	3,995	0	0%	0	0%	0	0%
Show Cases	411	3,899	7	2,477	3	43%	4	57%	0	0%
Shower Curtains - Wholesale & Manufacturers	141	4,426	0	3,995	0	0%	0	0%	0	0%
Shower Doors & Enclosures	27,214	833	76	970	62	82%	14	18%	0	0%
Shower Pan Replacement	237	4,201	0	3,995	0	0%	0	0%	0	0%
Shredding Services	3,349	2,325	3	3,043	2	67%	1	33%	0	0%
Shuffleboards	77	4,630	0	3,995	0	0%	0	0%	0	0%
Shutters	78,320	383	212	507	102	48%	105	50%	5	2%
Shuttle Bus	13,162	1,292	89	884	31	35%	54	61%	4	4%
Siding Cleaning	732	3,528	1	3,517	0	0%	1	100%	0	0%
Siding Contractors	351,372	83	495	289	381	77%	102	21%	12	2%
Siding Materials	8,157	1,615	13	2,039	11	85%	2	15%	0	0%
Sightseeing Tours	32,805	741	158	639	94	59%	62	39%	2	1%
Signals	193	4,291	0	3,995	0	0%	0	0%	0	0%
Signs	103,045	295	358	356	184	51%	154	43%	20	6%
Signs - Digital	4,307	2,144	6	2,580	3	50%	3	50%	0	0%
Signs - Equipment & Supplies	2,795	2,454	9	2,308	7	78%	2	22%	0	0%
Signs - Erectors & Hangers	838	3,423	0	3,995	0	0%	0	0%	0	0%
Signs - Exit Signs	302	4,058	0	3,995	0	0%	0	0%	0	0%
Signs - Maintenance & Repair	1,192	3,151	4	2,849	0	0%	3	75%	1	25%
Signs - Neon	2,029	2,694	28	1,527	16	57%	12	43%	0	0%
Signs - Photoluminescent	43	4,789	0	3,995	0	0%	0	0%	0	0%
Silage Covering	132	4,457	0	3,995	0	0%	0	0%	0	0%
Silicones	178	4,326	1	3,517	1	100%	0	0%	0	0%
Silks - Wholesale & Manufacturers	248	4,177	3	3,043	1	33%	2	67%	0	0%
Silversmiths & Goldsmiths	979	3,301	7	2,477	3	43%	4	57%	0	0%
Silverware	2,115	2,661	1	3,517	1	100%	0	0%	0	0%
Silverware Clean, Repair & Replate	401	3,915	1	3,517	1	100%	0	0%	0	0%
Singing Telegrams	384	3,937	2	3,245	1	50%	1	50%	0	0%
Sink Manufacturers	587	3,669	8	2,388	4	50%	4	50%	0	0%
Sirens & Horns	118	4,494	1	3,517	1	100%	0	0%	0	0%
Sitting Services	36,690	684	225	485	225	100%	0	0%	0	0%
Skate Sharpening	387	3,932	0	3,995	0	0%	0	0%	0	0%
Skateboard Parks & Rinks	1,039	3,255	2	3,245	0	0%	2	100%	0	0%
Skateboards & Equipment	8,154	1,616	70	1,020	35	50%	32	46%	3	4%

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Skating Equipment & Supplies	2,315	2,597	10	2,235	3	30%	7	70%	0	0%
Skating Instruction	298	4,067	2	3,245	1	50%	1	50%	0	0%
Skating Rinks	4,915	2,034	17	1,864	11	65%	6	35%	0	0%
Skating Rinks - Installation, Equipment & Supplies	208	4,256	1	3,517	0	0%	1	100%	0	0%
Ski Centers & Resorts	1,796	2,808	32	1,456	29	91%	3	9%	0	0%
Ski Equipment - Repair	427	3,874	2	3,245	1	50%	1	50%	0	0%
Ski Equipment - Retail	6,594	1,787	44	1,256	30	68%	14	32%	0	0%
Ski Equipment - Wholesale & Manufacturers	182	4,315	0	3,995	0	0%	0	0%	0	0%
Ski Equipment Rental	656	3,602	2	3,245	1	50%	1	50%	0	0%
Ski Instruction	309	4,041	5	2,704	0	0%	5	100%	0	0%
Ski Lift Equipment	25	4,888	0	3,995	0	0%	0	0%	0	0%
Ski Tours	293	4,078	2	3,245	2	100%	0	0%	0	0%
Skin Care	300,410	103	3,505	47	2,567	73%	865	25%	73	2%
Skip Tracing	6,451	1,805	24	1,627	23	96%	1	4%	0	0%
Sky Diving	2,670	2,497	25	1,608	7	28%	16	64%	2	8%
Skylights	12,840	1,309	9	2,308	9	100%	0	0%	0	0%
Skylights - Distributors	449	3,839	1	3,517	0	0%	1	100%	0	0%
Slate	577	3,679	4	2,849	3	75%	1	25%	0	0%
Sleep Disorders - Sleep Apnea	4,516	2,109	11	2,157	8	73%	3	27%	0	0%
Sleep Disorders - Snoring	5,520	1,923	22	1,689	20	91%	2	9%	0	0%
Slicing Machines	6	5,050	0	3,995	0	0%	0	0%	0	0%
Slides & Film Strips	459	3,819	0	3,995	0	0%	0	0%	0	0%
Slings	171	4,350	0	3,995	0	0%	0	0%	0	0%
Slip Covers	1,728	2,835	9	2,308	1	11%	8	89%	0	0%
Slippers - Wholesale & Manufacturers	248	4,177	1	3,517	1	100%	0	0%	0	0%
Small Engine Repair	38,200	660	108	790	60	56%	47	44%	1	1%
Smart Phone Software Support	1,001	3,282	5	2,704	3	60%	2	40%	0	0%
Smelters & Refiners - Base Metals	461	3,814	0	3,995	0	0%	0	0%	0	0%
Smelters & Refiners - Precious Metals	5,987	1,856	10	2,235	9	90%	1	10%	0	0%
Smelters & Refiners Equipment & Supplies	445	3,850	0	3,995	0	0%	0	0%	0	0%
Smoke Abatement Equipment	100	4,559	2	3,245	0	0%	2	100%	0	0%
Smoke Detectors & Alarms	1,957	2,727	6	2,580	4	67%	2	33%	0	0%
Smoke Odor Counteracting Service	181	4,317	0	3,995	0	0%	0	0%	0	0%
Smoke Stacks	32	4,853	1	3,517	0	0%	0	0%	1	100%
Smokers Information & Treatment	3,438	2,306	6	2,580	6	100%	0	0%	0	0%
Snow Making Machines	38	4,821	0	3,995	0	0%	0	0%	0	0%
Snow Melting Systems	369	3,957	1	3,517	1	100%	0	0%	0	0%
Snow Removal Equipment	2,501	2,545	9	2,308	6	67%	3	33%	0	0%
Snow Removal Service	45,642	590	196	536	58	30%	125	64%	13	7%
Snow Removal Service - Commercial	3,054	2,393	2	3,245	2	100%	0	0%	0	0%
Snow Removal Service - Roof	540	3,717	1	3,517	0	0%	1	100%	0	0%
Snowmobile Tours	23	4,902	2	3,245	1	50%	0	0%	1	50%
Snowmobiles	10,264	1,464	85	913	78	92%	6	7%	1	1%
Soap Dispensers	204	4,268	1	3,517	1	100%	0	0%	0	0%
Soaps & Detergents	5,180	1,983	17	1,864	11	65%	6	35%	0	0%
Soccer Clubs	3,933	2,213	35	1,388	16	46%	17	49%	2	6%
Social Security Services	58,277	492	50	1,185	49	98%	1	2%	0	0%
Social Service Organizations	15,431	1,196	22	1,689	17	77%	3	14%	2	9%
Social Workers	5,453	1,933	8	2,388	7	88%	0	0%	1	13%
Sod & Sodding Service	27,323	831	84	919	46	55%	38	45%	0	0%
Soda Fountain Equipment	612	3,640	0	3,995	0	0%	0	0%	0	0%
Soda Fountain Equipment - Repairing	75	4,638	0	3,995	0	0%	0	0%	0	0%
Soda Fountain Shops	286	4,101	0	3,995	0	0%	0	0%	0	0%

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Soda Fountain Supplies	282	4,106	6	2,580	6	100%	0	0%	0	0%
Soffit & Fascia	1,605	2,913	1	3,517	1	100%	0	0%	0	0%
Soil Conditioners	812	3,447	0	3,995	0	0%	0	0%	0	0%
Soil Conservation Service	670	3,581	0	3,995	0	0%	0	0%	0	0%
Soil Solidification	423	3,882	0	3,995	0	0%	0	0%	0	0%
Soil Testing	1,487	2,981	5	2,704	5	100%	0	0%	0	0%
Solar Energy Equipment & Systems Dealers	199,871	164	395	335	260	66%	110	28%	25	6%
Solar Energy Equipment & Systems Manufacturing & Distribution	18,697	1,063	47	1,222	30	64%	11	23%	6	13%
Solar Energy Equipment & Systems Supplies & Parts	5,433	1,936	24	1,627	18	75%	6	25%	0	0%
Solar Energy Products - Retail	41,473	626	103	816	83	81%	20	19%	0	0%
Solar Energy Products Service & Repair	19,057	1,049	40	1,310	36	90%	4	10%	0	0%
Solar Energy Research & Development	4,827	2,053	12	2,092	11	92%	1	8%	0	0%
Solar Energy System Design & Installation	199,376	165	417	318	391	94%	15	4%	11	3%
Solar Panel Cleaning	574	3,683	1	3,517	0	0%	1	100%	0	0%
Solder	10	4,996	0	3,995	0	0%	0	0%	0	0%
Soldering Equipment	134	4,450	0	3,995	0	0%	0	0%	0	0%
Soliciting Organizations	18,100	1,082	31	1,473	7	23%	13	42%	11	35%
Solvents	229	4,214	0	3,995	0	0%	0	0%	0	0%
Solvents - Reclaiming	9	5,003	0	3,995	0	0%	0	0%	0	0%
Sorting Equipment	517	3,744	2	3,245	1	50%	1	50%	0	0%
Sound Control Structures & Equipment	480	3,786	1	3,517	0	0%	1	100%	0	0%
Sound Effect Records	1,825	2,788	1	3,517	0	0%	1	100%	0	0%
Sound Level Testing - Industrial	92	4,580	0	3,995	0	0%	0	0%	0	0%
Sound Systems & Equipment	25,819	871	159	634	92	58%	66	42%	1	1%
Soundproofing	564	3,690	2	3,245	2	100%	0	0%	0	0%
Souvenir Milk Caps	413	3,895	7	2,477	7	100%	0	0%	0	0%
Souvenirs - Retail	3,265	2,340	21	1,725	17	81%	4	19%	0	0%
Souvenirs - Wholesale & Manufacturers	459	3,819	0	3,995	0	0%	0	0%	0	0%
Soy Bean Products	350	3,982	1	3,517	0	0%	1	100%	0	0%
Spark Plugs	27	4,877	0	3,995	0	0%	0	0%	0	0%
Spas & Hot Tubs - Dealers	105,644	287	295	405	213	72%	67	23%	15	5%
Spas & Hot Tubs - Rental - Wholesale, Manufacturing	21,801	991	35	1,388	26	74%	6	17%	3	9%
Spas & Hot Tubs - Service & Repair	32,380	746	86	909	44	51%	35	41%	7	8%
Spas & Hot Tubs - Supplies & Parts	12,667	1,320	79	951	49	62%	26	33%	4	5%
Speakers - Rebuild & Repair	1,898	2,751	6	2,580	1	17%	4	67%	1	17%
Speakers - Wholesale & Manufacturers	978	3,302	24	1,627	13	54%	11	46%	0	0%
Speech & Language Pathologists	8,059	1,628	19	1,793	14	74%	5	26%	0	0%
Speech Aid Devices	220	4,236	0	3,995	0	0%	0	0%	0	0%
Speed Reducers	75	4,638	0	3,995	0	0%	0	0%	0	0%
Speedometers	4,564	2,097	4	2,849	4	100%	0	0%	0	0%
Sperm Banks	3,458	2,298	3	3,043	3	100%	0	0%	0	0%
Spices	7,296	1,705	54	1,151	5	9%	49	91%	0	0%
Spill Control Equipment & Materials	137	4,440	1	3,517	0	0%	1	100%	0	0%
Spill Control Service	31	4,858	0	3,995	0	0%	0	0%	0	0%
Spinologists	88	4,598	2	3,245	1	50%	1	50%	0	0%
Spiritualists	3,696	2,254	12	2,092	2	17%	7	58%	3	25%
Spools	118	4,494	1	3,517	1	100%	0	0%	0	0%
Sport Fishing	761	3,495	7	2,477	3	43%	4	57%	0	0%
Sporting Goods - Repair	3,294	2,339	12	2,092	8	67%	4	33%	0	0%
Sporting Goods - Retail	212,822	151	1,658	108	1,464	88%	182	11%	12	1%
Sporting Goods - Wholesale & Manufacturers	18,934	1,054	93	859	71	76%	22	24%	0	0%
Sports & Recreation	25,807	872	334	371	185	55%	139	42%	10	3%
Sports Bar	10,011	1,478	30	1,487	17	57%	13	43%	0	0%

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Sports Hospitality	2,013	2,698	27	1,546	19	70%	8	30%	0	0%
Sports Memorabilia	8,024	1,636	31	1,473	18	58%	10	32%	3	10%
Sports Promoters & Managers	13,386	1,280	87	895	32	37%	47	54%	8	9%
Sportswear - Retail	60,809	473	610	244	450	74%	144	24%	16	3%
Sportswear - Wholesale & Manufacturers	6,613	1,786	41	1,299	37	90%	4	10%	0	0%
Spray On Siding	1,006	3,281	3	3,043	1	33%	1	33%	1	33%
Spraying Equipment	1,138	3,189	3	3,043	3	100%	0	0%	0	0%
Spraying Equipment - Renting	709	3,552	12	2,092	1	8%	11	92%	0	0%
Springs - Automotive - Sales & Service	3,567	2,277	9	2,308	7	78%	2	22%	0	0%
Springs - Coil, Flat - Distributors & Manufacturing	1,172	3,164	0	3,995	0	0%	0	0%	0	0%
Sprinkler Supervisory Service	3,647	2,263	10	2,235	8	80%	1	10%	1	10%
Sprinklers - Automatic - Fire	18,420	1,072	14	1,982	8	57%	6	43%	0	0%
Sprockets	13	4,971	0	3,995	0	0%	0	0%	0	0%
Square Dance Apparel	88	4,598	0	3,995	0	0%	0	0%	0	0%
Squash Courts - Private	9	5,003	0	3,995	0	0%	0	0%	0	0%
Stabilizers	206	4,262	0	3,995	0	0%	0	0%	0	0%
Stables	9,702	1,500	21	1,725	18	86%	3	14%	0	0%
Stadiums, Arenas & Athletic Fields	4,262	2,154	43	1,275	25	58%	18	42%	0	0%
Staffing - Technical	17,763	1,096	11	2,157	3	27%	6	55%	2	18%
Stair Builders	12,449	1,332	17	1,864	15	88%	2	12%	0	0%
Stair Lifts	14,324	1,239	23	1,658	22	96%	1	4%	0	0%
Stair Treads	782	3,470	0	3,995	0	0%	0	0%	0	0%
Stakes	14	4,963	0	3,995	0	0%	0	0%	0	0%
Stamp Machines	43	4,789	0	3,995	0	0%	0	0%	0	0%
Stamp Pads	9	5,003	0	3,995	0	0%	0	0%	0	0%
Stamps - Collecting Supplies	86	4,606	0	3,995	0	0%	0	0%	0	0%
Stamps - Collectors	9,926	1,489	32	1,456	24	75%	8	25%	0	0%
Staples, Staplers & Tackers	89	4,594	1	3,517	1	100%	0	0%	0	0%
Starters - Engine	689	3,565	0	3,995	0	0%	0	0%	0	0%
State Fairs	262	4,159	3	3,043	3	100%	0	0%	0	0%
Static Controls	114	4,505	0	3,995	0	0%	0	0%	0	0%
Stationers - Retail	3,610	2,269	11	2,157	6	55%	5	45%	0	0%
Stationery - Wholesale & Manufacturers	1,850	2,777	17	1,864	5	29%	11	65%	1	6%
Statistical Service	1,178	3,163	4	2,849	2	50%	2	50%	0	0%
Statuary	670	3,581	0	3,995	0	0%	0	0%	0	0%
Steam Bath Equipment & Supplies	1,903	2,748	7	2,477	0	0%	7	100%	0	0%
Steam Cleaning - Automotive	113	4,509	0	3,995	0	0%	0	0%	0	0%
Steam Cleaning - Industrial	1,942	2,736	3	3,043	1	33%	1	33%	1	33%
Steam Cleaning Equipment	2,610	2,512	17	1,864	14	82%	3	18%	0	0%
Steam Specialties	166	4,359	1	3,517	1	100%	0	0%	0	0%
Steam Traps	64	4,687	0	3,995	0	0%	0	0%	0	0%
Steamship Agencies	218	4,243	1	3,517	1	100%	0	0%	0	0%
Steamship Companies	633	3,623	5	2,704	4	80%	1	20%	0	0%
Steel - Used	107	4,537	0	3,995	0	0%	0	0%	0	0%
Steel Detailers - Structural	4,163	2,173	4	2,849	3	75%	1	25%	0	0%
Steel Distributors & Warehouses	10,057	1,476	8	2,388	5	63%	3	38%	0	0%
Steel Erectors	17,928	1,087	4	2,849	2	50%	2	50%	0	0%
Steel Fabricators	45,257	595	27	1,546	19	70%	5	19%	3	11%
Steel Mills	1,839	2,782	7	2,477	6	86%	1	14%	0	0%
Steel Processing	4,420	2,125	1	3,517	0	0%	0	0%	1	100%
Steel Processing & Fabricating Equipment	1,070	3,229	0	3,995	0	0%	0	0%	0	0%
Steeple Jacks	336	4,008	0	3,995	0	0%	0	0%	0	0%
Steeple & Spires	12	4,977	0	3,995	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Steering Systems & Equipment	770	3,485	4	2,849	2	50%	2	50%	0	0%
Stem cell nutrition	598	3,658	0	3,995	0	0%	0	0%	0	0%
Stencil Cutting Machines	6	5,050	0	3,995	0	0%	0	0%	0	0%
Stencils & Stencil Supplies	195	4,285	1	3,517	1	100%	0	0%	0	0%
Stenographers - Public	976	3,304	1	3,517	1	100%	0	0%	0	0%
Stenographic Machines & Supplies	150	4,400	2	3,245	2	100%	0	0%	0	0%
Sterilizing Apparatus	111	4,518	2	3,245	0	0%	1	50%	1	50%
Sterilizing Service	149	4,403	0	3,995	0	0%	0	0%	0	0%
Stevedoring Contractors	184	4,312	1	3,517	0	0%	1	100%	0	0%
Stock & Bond Brokers	30,946	765	77	964	58	75%	16	21%	3	4%
Stock & Bond Transfer Agents	14,481	1,233	35	1,388	32	91%	3	9%	0	0%
Stock Certificates	4,756	2,064	172	592	86	50%	86	50%	0	0%
Stock Exchanges	1,700	2,854	10	2,235	4	40%	6	60%	0	0%
Stock Quotation Boards & Systems	1,118	3,203	2	3,245	1	50%	0	0%	1	50%
Stock Yards	163	4,368	0	3,995	0	0%	0	0%	0	0%
Stone - Cast	3,253	2,345	2	3,245	2	100%	0	0%	0	0%
Stone - Crushed	1,921	2,743	5	2,704	4	80%	1	20%	0	0%
Stone - Natural	29,397	787	50	1,185	25	50%	22	44%	3	6%
Stone Cutters	2,775	2,461	7	2,477	2	29%	2	29%	3	43%
Stone Setting	15,919	1,170	40	1,310	24	60%	13	33%	3	8%
Stone Setting - Interlocking Pavers	36,673	685	94	849	53	56%	39	41%	2	2%
Stone Slinger	9	5,003	0	3,995	0	0%	0	0%	0	0%
Stools	137	4,440	0	3,995	0	0%	0	0%	0	0%
Storage - Data	5,981	1,857	109	785	78	72%	31	28%	0	0%
Storage - Liquid & Bulk	1,655	2,880	7	2,477	3	43%	4	57%	0	0%
Storage Units - Household & Commercial	113,408	270	1,749	101	1,505	86%	234	13%	10	1%
Storage Units - Portable	5,076	2,001	42	1,291	23	55%	18	43%	1	2%
Store Fixtures	3,998	2,198	9	2,308	4	44%	4	44%	1	11%
Store Fixtures - Used	63	4,692	0	3,995	0	0%	0	0%	0	0%
Store Fronts	2,877	2,428	6	2,580	2	33%	4	67%	0	0%
Storm Shelters	36,084	692	43	1,275	29	67%	13	30%	1	2%
Storm Windows & Doors	30,915	766	78	958	64	82%	13	17%	1	1%
Storm Windows & Doors - Repair	8,202	1,612	15	1,944	7	47%	8	53%	0	0%
Stoves - Wood, Coal	32,460	745	108	790	79	73%	28	26%	1	1%
Strainers - Wholesale & Manufacturers	4	5,078	0	3,995	0	0%	0	0%	0	0%
Strapping & Strapping Equipment	193	4,291	0	3,995	0	0%	0	0%	0	0%
Street Cleaning	796	3,460	0	3,995	0	0%	0	0%	0	0%
Street Cleaning Equipment	198	4,278	2	3,245	2	100%	0	0%	0	0%
Street Lighting Standards & Equipment	279	4,114	0	3,995	0	0%	0	0%	0	0%
Stress Relief Equipment & Supplies - Industrial	173	4,342	0	3,995	0	0%	0	0%	0	0%
Strippers - Mechanical	29	4,865	0	3,995	0	0%	0	0%	0	0%
Structural Imaging	53	4,743	1	3,517	0	0%	1	100%	0	0%
Structural Integration	2,036	2,691	2	3,245	0	0%	2	100%	0	0%
Structural Support - Underground	99	4,561	1	3,517	0	0%	1	100%	0	0%
Stucco & Exterior Coating Contractors	64,642	452	69	1,027	33	48%	31	45%	5	7%
Stucco Manufacturers & Distributors	640	3,618	1	3,517	0	0%	1	100%	0	0%
Student Exchange Programs	10,219	1,467	11	2,157	7	64%	2	18%	2	18%
Student Housing	8,334	1,607	81	932	48	59%	31	38%	2	2%
Studio Rental	1,028	3,262	4	2,849	1	25%	2	50%	1	25%
Stump Grinding	1,436	3,014	3	3,043	0	0%	3	100%	0	0%
Stump Removal & Grinding	9,562	1,510	7	2,477	4	57%	2	29%	1	14%
Sugar Brokers & Wholesalers	18	4,928	1	3,517	1	100%	0	0%	0	0%
Sugar Refiners	59	4,713	0	3,995	0	0%	0	0%	0	0%

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Suicide Prevention Service	7	5,035	0	3,995	0	0%	0	0%	0	0%
Suits - Custom Made	3,372	2,320	32	1,456	8	25%	24	75%	0	0%
Sump Pump Contractors	986	3,297	2	3,245	2	100%	0	0%	0	0%
Sundries Stores	1,462	2,997	4	2,849	3	75%	1	25%	0	0%
Sunglasses	22,114	983	181	568	96	53%	81	45%	4	2%
Sunroom & Solarium Design & Construction	29,047	791	70	1,020	45	64%	21	30%	4	6%
Support Groups	2,521	2,535	4	2,849	2	50%	1	25%	1	25%
Surface Plates	41	4,804	0	3,995	0	0%	0	0%	0	0%
Surfboards	2,581	2,522	22	1,689	5	23%	16	73%	1	5%
Surfing Instruction	662	3,591	3	3,043	3	100%	0	0%	0	0%
Surgical Appliances & Supplies	4,636	2,087	42	1,291	31	74%	11	26%	0	0%
Surgical Centers	9,190	1,533	31	1,473	26	84%	5	16%	0	0%
Surgical Instruments	3,728	2,250	13	2,039	9	69%	3	23%	1	8%
Surplus & Salvage Merchandise	24,876	890	80	942	53	66%	25	31%	2	3%
Surrogacy	3,536	2,283	5	2,704	3	60%	2	40%	0	0%
Surveillance Equipment, Sales & Service	7,873	1,653	22	1,689	12	55%	10	45%	0	0%
Surveying Instruments	1,163	3,168	1	3,517	1	100%	0	0%	0	0%
Surveyors - Aerial	554	3,705	5	2,704	0	0%	5	100%	0	0%
Surveyors - Cargo	74	4,642	1	3,517	0	0%	1	100%	0	0%
Surveyors - Land	133,182	237	86	909	62	72%	24	28%	0	0%
Survival Products & Supplies	16,259	1,153	117	753	104	89%	11	9%	2	2%
Swap Shops	1,948	2,732	27	1,546	23	85%	4	15%	0	0%
Sweaters	34	4,841	1	3,517	0	0%	0	0%	1	100%
Sweaters - Trimming Service	11	4,992	0	3,995	0	0%	0	0%	0	0%
Sweepers - Power	974	3,306	1	3,517	1	100%	0	0%	0	0%
Sweeping Compounds	9	5,003	0	3,995	0	0%	0	0%	0	0%
Sweeping Service - Power	2,462	2,559	2	3,245	0	0%	2	100%	0	0%
Sweepstakes	56,111	510	161	630	125	78%	17	11%	19	12%
Swim Spas	817	3,441	6	2,580	5	83%	1	17%	0	0%
Swimming Instruction	7,252	1,710	45	1,248	29	64%	16	36%	0	0%
Swimming Pool Contractors, Dealers, Design	848,037	33	1,717	103	1,268	74%	392	23%	57	3%
Swimming Pool Cover Sales & Service	4,925	2,031	19	1,793	12	63%	7	37%	0	0%
Swimming Pool Enclosures	15,802	1,176	27	1,546	23	85%	4	15%	0	0%
Swimming Pool Equipment & Supplies	87,602	354	383	340	307	80%	70	18%	6	2%
Swimming Pool Kits	435	3,859	1	3,517	0	0%	1	100%	0	0%
Swimming Pool Manufacturers & Distributors	14,372	1,237	204	519	196	96%	8	4%	0	0%
Swimming Pool Service & Repair	259,618	118	523	272	326	62%	185	35%	12	2%
Swimming Pools & Hot Tubs	16,724	1,138	94	849	62	66%	28	30%	4	4%
Swimming Pools - Leak Detection & Repair	3,568	2,276	11	2,157	8	73%	3	27%	0	0%
Swimming Pools - Maintenance	22,756	967	74	986	36	49%	36	49%	2	3%
Swimming Pools - Private	10,475	1,451	68	1,041	14	21%	51	75%	3	4%
Swimming Pools - Public	1,902	2,749	33	1,429	24	73%	9	27%	0	0%
Swimming Pools - Removal	638	3,619	3	3,043	0	0%	3	100%	0	0%
Swimming Pools- Above Ground	5,159	1,990	8	2,388	7	88%	1	13%	0	0%
Swimwear & Accessories	15,702	1,183	146	666	68	47%	75	51%	3	2%
Switches - Electric	495	3,766	0	3,995	0	0%	0	0%	0	0%
Swords	4,186	2,170	26	1,579	11	42%	13	50%	2	8%
Synagogues	3	5,090	0	3,995	0	0%	0	0%	0	0%
Syrups	399	3,917	0	3,995	0	0%	0	0%	0	0%
Systems & Software Testing	2,089	2,671	10	2,235	2	20%	8	80%	0	0%
T-Shirts	135,857	235	648	229	501	77%	123	19%	24	4%
Table Pads	3,259	2,342	12	2,092	10	83%	2	17%	0	0%
Table Suppliers	12	4,977	2	3,245	1	50%	1	50%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Table Tennis Equipment	204	4,268	2	3,245	2	100%	0	0%	0	0%
Table Tennis Facilities	22	4,907	1	3,517	1	100%	0	0%	0	0%
Table Tops	592	3,666	1	3,517	0	0%	1	100%	0	0%
Tables - Folding	725	3,537	1	3,517	0	0%	1	100%	0	0%
Tags	2,704	2,485	8	2,388	5	63%	3	38%	0	0%
Tailoring Instruction	37	4,825	1	3,517	1	100%	0	0%	0	0%
Tailors	16,264	1,151	76	970	42	55%	31	41%	3	4%
Tailors Supplies	99	4,561	3	3,043	1	33%	2	67%	0	0%
Talent Listing Service	71,768	411	101	822	93	92%	1	1%	7	7%
Talent Representation	2,267	2,609	3	3,043	0	0%	3	100%	0	0%
Tank Cleaning	1,804	2,803	0	3,995	0	0%	0	0%	0	0%
Tank Heads	675	3,578	0	3,995	0	0%	0	0%	0	0%
Tank Lining & Coating	804	3,457	2	3,245	2	100%	0	0%	0	0%
Tank Testing & Inspection	2,676	2,495	2	3,245	1	50%	1	50%	0	0%
Tanks - Concrete	263	4,156	0	3,995	0	0%	0	0%	0	0%
Tanks - Fiber Glass, Plastic	1,423	3,021	1	3,517	1	100%	0	0%	0	0%
Tanks - Metal	2,355	2,581	3	3,043	1	33%	2	67%	0	0%
Tanks - Repair	1,247	3,126	4	2,849	2	50%	2	50%	0	0%
Tanks - Used	347	3,988	3	3,043	2	67%	1	33%	0	0%
Tanners	927	3,346	16	1,911	6	38%	5	31%	5	31%
Tanners Equipment & Supplies	482	3,782	4	2,849	4	100%	0	0%	0	0%
Tanning Salons	44,244	602	739	204	402	54%	258	35%	79	11%
Tanning Salons Equipment & Supplies	5,775	1,878	18	1,823	8	44%	8	44%	2	11%
Tape Applying & Dispensing Machines	6	5,050	0	3,995	0	0%	0	0%	0	0%
Tape Recorders	79	4,626	1	3,517	0	0%	1	100%	0	0%
Tape Recorders - Sound - Service & Repair	59	4,713	0	3,995	0	0%	0	0%	0	0%
Tape Recorders - Sound - Supplies & Parts	12	4,977	0	3,995	0	0%	0	0%	0	0%
Tapes	308	4,044	0	3,995	0	0%	0	0%	0	0%
Tapes - Adhesive-Dispensers	342	3,996	0	3,995	0	0%	0	0%	0	0%
Tapes - Industrial	391	3,927	0	3,995	0	0%	0	0%	0	0%
Tapes - Sound - Dealers	110	4,527	0	3,995	0	0%	0	0%	0	0%
Tapes - Sound - Wholesale & Manufacturers	102	4,551	0	3,995	0	0%	0	0%	0	0%
Tapestries	302	4,058	2	3,245	2	100%	0	0%	0	0%
Tarps	3,582	2,272	26	1,579	25	96%	1	4%	0	0%
Tattoos	60,356	476	231	475	117	51%	107	46%	7	3%
Tattoos - Removed	3,364	2,322	3	3,043	2	67%	1	33%	0	0%
Tax Reporting Service	12,953	1,304	57	1,118	25	44%	27	47%	5	9%
Tax Return Preparation	586,420	46	1,717	103	1,137	66%	526	31%	54	3%
Tax Return Preparation - OTR Truck Drivers	318	4,029	1	3,517	1	100%	0	0%	0	0%
Tax Software	5,738	1,885	23	1,658	21	91%	2	9%	0	0%
Taxes - Consultants & Representatives	274,994	111	571	254	421	74%	136	24%	14	2%
Taxes - Enrolled Agent	5,143	1,993	8	2,388	3	38%	5	63%	0	0%
Taxes - Negotiators	19,742	1,029	36	1,373	10	28%	24	67%	2	6%
Taxes - Property Tax Consultants	26,644	849	40	1,310	33	83%	6	15%	1	3%
Taxicabs	83,631	367	434	309	247	57%	172	40%	15	3%
Taxidermists	22,089	985	90	876	39	43%	47	52%	4	4%
Taxidermists Equipment & Supplies	213	4,248	1	3,517	1	100%	0	0%	0	0%
Tea - Manufacturer & Importer	1,332	3,074	1	3,517	0	0%	1	100%	0	0%
Teachers Agencies	10,721	1,437	9	2,308	4	44%	5	56%	0	0%
Tear Gas	9	5,003	0	3,995	0	0%	0	0%	0	0%
Technical Manual Preparation	5,448	1,934	30	1,487	15	50%	14	47%	1	3%
Technology - Litigation Support	10,074	1,475	28	1,527	4	14%	22	79%	2	7%
Teeth Whitening Services	18,332	1,074	87	895	56	64%	30	34%	1	1%

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Telecommunication Design	2,298	2,601	5	2,704	3	60%	2	40%	0	0%
Telecommunication Equipment & Systems Dealers	47,179	583	229	478	197	86%	26	11%	6	3%
Telecommunication Equipment & Systems Service & Repair	23,198	945	61	1,089	45	74%	12	20%	4	7%
Telecommunications Equipment - Disability	30,463	769	439	308	369	84%	67	15%	3	1%
Teleconference Service	2,536	2,534	7	2,477	3	43%	3	43%	1	14%
Telegrams - Novelty	182	4,315	2	3,245	1	50%	1	50%	0	0%
Telegraph Service	772	3,482	0	3,995	0	0%	0	0%	0	0%
Telemarketing Services	126,454	246	417	318	248	59%	136	33%	33	8%
Telemeter Equipment	42	4,799	0	3,995	0	0%	0	0%	0	0%
Telephone & Television Cable Contractors	17,837	1,092	106	805	86	81%	20	19%	0	0%
Telephone 900 Number Resellers	296	4,071	0	3,995	0	0%	0	0%	0	0%
Telephone Answering Equipment & Systems	8,028	1,635	10	2,235	5	50%	4	40%	1	10%
Telephone Communications	647,296	43	28,315	2	27,930	99%	340	1%	45	0%
Telephone Equipment & Systems Dealers	57,571	498	658	225	602	91%	52	8%	4	1%
Telephone Equipment & Systems Service & Repair	22,808	962	103	816	57	55%	41	40%	5	5%
Telephone Equipment & Systems Supplies & Parts	2,677	2,494	3	3,043	1	33%	2	67%	0	0%
Telephone Equipment & Systems Wholesale & Manufacturing	1,557	2,941	7	2,477	3	43%	2	29%	2	29%
Telephone Pre-Paid Card Sales & Distribution	38,387	655	1,624	112	1,511	93%	93	6%	20	1%
Telephone Service - Long Distance	77,958	385	287	415	212	74%	36	13%	39	14%
Telephone Solicitation Companies	4,840	2,051	6	2,580	1	17%	5	83%	0	0%
Telescopes	1,980	2,710	11	2,157	7	64%	4	36%	0	0%
Teletypewriters & Systems	8	5,023	0	3,995	0	0%	0	0%	0	0%
Teletypewriters Message Service	146	4,415	0	3,995	0	0%	0	0%	0	0%
Television & Radio - Dealers	32,765	742	188	558	112	60%	67	36%	9	5%
Television & Radio - Rent & Lease	186	4,304	3	3,043	3	100%	0	0%	0	0%
Television & Radio - Service & Repair	50,558	551	358	356	206	58%	136	38%	16	4%
Television & Radio Broadcast Schools	3,783	2,241	6	2,580	4	67%	2	33%	0	0%
Television & Radio Parts - Retail	8,871	1,559	32	1,456	29	91%	3	9%	0	0%
Television & Radio Parts - Wholesale & Manufacturers	8,861	1,561	158	639	150	95%	8	5%	0	0%
Television - Cable, CATV & Satellite	308,674	100	26,111	4	25,822	99%	259	1%	30	0%
Television Home Shopping	64,854	450	1,293	138	1,278	99%	14	1%	1	0%
Television Program Distributors	1,084	3,220	12	2,092	7	58%	5	42%	0	0%
Television Program Producers	3,329	2,331	3	3,043	2	67%	1	33%	0	0%
Television Station Equipment	675	3,578	3	3,043	2	67%	1	33%	0	0%
Television Station Reps	59	4,713	0	3,995	0	0%	0	0%	0	0%
Television Stations & Broadcast Companies	26,128	864	197	531	146	74%	46	23%	5	3%
Television Sys & Equipment - Closed Circuit	840	3,420	6	2,580	2	33%	3	50%	1	17%
Temperature Measuring Materials	250	4,175	0	3,995	0	0%	0	0%	0	0%
Templates	410	3,901	1	3,517	1	100%	0	0%	0	0%
Tennis Court Construction	2,968	2,412	1	3,517	1	100%	0	0%	0	0%
Tennis Court Enclosures	24	4,893	0	3,995	0	0%	0	0%	0	0%
Tennis Court Resurfacing	222	4,232	0	3,995	0	0%	0	0%	0	0%
Tennis Courts - Private	686	3,569	4	2,849	3	75%	1	25%	0	0%
Tennis Courts - Public	275	4,121	2	3,245	1	50%	1	50%	0	0%
Tennis Equipment & Supplies	1,851	2,776	14	1,982	9	64%	5	36%	0	0%
Tennis Instruction	835	3,425	2	3,245	1	50%	0	0%	1	50%
Tennis Racket Stringing Machines	4	5,078	0	3,995	0	0%	0	0%	0	0%
Tents	4,460	2,117	14	1,982	11	79%	3	21%	0	0%
Tents - Rental	6,253	1,824	29	1,509	13	45%	15	52%	1	3%
Terminals - River & Marine	348	3,986	2	3,245	0	0%	2	100%	0	0%
Termite Control	19,278	1,041	23	1,658	17	74%	6	26%	0	0%
Terra Cotta	21	4,915	0	3,995	0	0%	0	0%	0	0%
Terrazzo	525	3,735	1	3,517	0	0%	1	100%	0	0%

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Terrazzo Equipment & Supplies	17	4,933	0	3,995	0	0%	0	0%	0	0%
Test Publishers	12,657	1,321	88	890	85	97%	2	2%	1	1%
Testing Apparatus	2,205	2,629	9	2,308	4	44%	5	56%	0	0%
Textile Brokers	928	3,345	0	3,995	0	0%	0	0%	0	0%
Textile Converting	291	4,088	0	3,995	0	0%	0	0%	0	0%
Textile Engravers	98	4,563	1	3,517	0	0%	1	100%	0	0%
Textile Fibers	1,814	2,794	6	2,580	4	67%	2	33%	0	0%
Textile Mill Supplies	520	3,739	0	3,995	0	0%	0	0%	0	0%
Textile Printing Equipment & Supplies	775	3,478	7	2,477	0	0%	6	86%	1	14%
Theater Stage Play Houses	2,569	2,526	21	1,725	11	52%	9	43%	1	5%
Theaters	11,551	1,382	168	605	100	60%	64	38%	4	2%
Theatrical & Stage Lighting Equipment	2,094	2,668	2	3,245	2	100%	0	0%	0	0%
Theatrical Agencies	4,357	2,133	5	2,704	3	60%	2	40%	0	0%
Theatrical Equipment & Supplies	995	3,290	3	3,043	2	67%	1	33%	0	0%
Theatrical Make-Up	304	4,052	0	3,995	0	0%	0	0%	0	0%
Theatrical Managers & Producers	940	3,331	4	2,849	2	50%	2	50%	0	0%
Therapeutic and Educational Supplies	411	3,899	1	3,517	1	100%	0	0%	0	0%
Therapy Dogs	48	4,768	0	3,995	0	0%	0	0%	0	0%
Thermal Remediation	205	4,265	5	2,704	0	0%	1	20%	4	80%
Thermocouples	136	4,446	0	3,995	0	0%	0	0%	0	0%
Thermograph Equipment & Supplies	24	4,893	0	3,995	0	0%	0	0%	0	0%
Thermographers	270	4,138	2	3,245	2	100%	0	0%	0	0%
Thermography - Infrared	330	4,016	2	3,245	0	0%	2	100%	0	0%
Thermometers	144	4,417	0	3,995	0	0%	0	0%	0	0%
Thermostats	758	3,498	5	2,704	5	100%	0	0%	0	0%
Thread	58	4,722	0	3,995	0	0%	0	0%	0	0%
Thread Rolling, Cutting & Grinding	111	4,518	0	3,995	0	0%	0	0%	0	0%
Threat & Fraud Assessment	253	4,173	2	3,245	1	50%	1	50%	0	0%
Thrift Shops	16,942	1,124	99	834	65	66%	30	30%	4	4%
Ticket Broker	23,777	926	122	731	104	85%	15	12%	3	2%
Ticket Issuing Machines	277	4,118	0	3,995	0	0%	0	0%	0	0%
Ticket Sales - Events	389,547	76	2,037	82	1,751	86%	275	14%	11	1%
Tickets & Coupons - Printers & Suppliers	5,120	1,997	14	1,982	5	36%	9	64%	0	0%
Tile & Grout Cleaning	18,693	1,064	33	1,429	18	55%	15	45%	0	0%
Tile & Marble	13,521	1,273	51	1,174	23	45%	24	47%	4	8%
Tile - Ceramic - Contractors & Dealers	146,425	224	212	507	110	52%	97	46%	5	2%
Tile - Ceramic - Manufacturers & Distributors	7,632	1,673	16	1,911	11	69%	5	31%	0	0%
Tile - Non-Ceramic - Contractors & Dealers	13,304	1,285	18	1,823	8	44%	9	50%	1	6%
Tile - Non-Ceramic - Manufacturers & Distributors	2,751	2,468	10	2,235	7	70%	2	20%	1	10%
Tile Restoration	3,307	2,337	17	1,864	9	53%	8	47%	0	0%
Tile Sales	7,962	1,648	21	1,725	10	48%	11	52%	0	0%
Tilling	34	4,841	0	3,995	0	0%	0	0%	0	0%
Timber & Timberland Companies	14,167	1,245	17	1,864	10	59%	7	41%	0	0%
Timber Framing	881	3,386	0	3,995	0	0%	0	0%	0	0%
Time Cards & Racks	270	4,138	0	3,995	0	0%	0	0%	0	0%
Time Locks	266	4,149	3	3,043	3	100%	0	0%	0	0%
Time Recorders	883	3,383	1	3,517	1	100%	0	0%	0	0%
Time Stamps	106	4,540	0	3,995	0	0%	0	0%	0	0%
Timeshare Advocates	91,719	335	75	983	42	56%	21	28%	12	16%
Timeshare Companies	214,230	148	1,172	147	931	79%	204	17%	37	3%
Timeshare Deed and/or Title Transfer	108,249	281	203	522	111	55%	54	27%	38	19%
Timeshare Resale and Rental Marketing	266,586	115	892	183	404	45%	348	39%	140	16%
Timing Devices	148	4,408	0	3,995	0	0%	0	0%	0	0%

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Tin	8	5,023	0	3,995	0	0%	0	0%	0	0%
Tin ware	5	5,069	0	3,995	0	0%	0	0%	0	0%
Tinning	79	4,626	0	3,995	0	0%	0	0%	0	0%
Tire Additives & Sealants	382	3,941	1	3,517	1	100%	0	0%	0	0%
Tire Changing Equipment	597	3,661	3	3,043	3	100%	0	0%	0	0%
Tire Dealers	288,450	107	1,866	96	1,385	74%	471	25%	10	1%
Tire Distributors & Manufacturers	23,797	923	615	242	606	99%	7	1%	2	0%
Tire Repair	4,431	2,124	57	1,118	27	47%	30	53%	0	0%
Tire Retread & Repair	15,721	1,180	107	796	74	69%	33	31%	0	0%
Tire Retread & Repair - Equipment & Supplies	1,457	3,000	17	1,864	6	35%	11	65%	0	0%
Tire Storage	402	3,913	1	3,517	0	0%	1	100%	0	0%
Tires - Commercial Sales & Service	7,554	1,678	123	724	68	55%	55	45%	0	0%
Titanium	87	4,603	0	3,995	0	0%	0	0%	0	0%
Title Companies & Agents	200,767	161	323	379	270	84%	44	14%	9	3%
Title Loans	35,973	694	205	518	135	66%	58	28%	12	6%
Titling Service - Television & Motion Pictures	12	4,977	2	3,245	1	50%	1	50%	0	0%
Tobacco Buyers	65	4,686	0	3,995	0	0%	0	0%	0	0%
Tobacco Growers	72	4,651	1	3,517	0	0%	1	100%	0	0%
Tobacco Growers Equipment & Supplies	93	4,577	1	3,517	1	100%	0	0%	0	0%
Tobacco Leaf - Wholesale	266	4,149	1	3,517	1	100%	0	0%	0	0%
Tobacco Machinery	26	4,886	1	3,517	1	100%	0	0%	0	0%
Tobacco Warehouses	141	4,426	1	3,517	1	100%	0	0%	0	0%
Toilet Seats	152	4,393	1	3,517	1	100%	0	0%	0	0%
Toilets - Composting	295	4,074	1	3,517	1	100%	0	0%	0	0%
Toilets - Portable	10,953	1,418	29	1,509	21	72%	8	28%	0	0%
Toner Cartridges	17,743	1,098	101	822	28	28%	24	24%	49	49%
Tool & Die Makers	8,124	1,624	2	3,245	2	100%	0	0%	0	0%
Tool & Die Makers Equipment & Supplies	1,325	3,082	0	3,995	0	0%	0	0%	0	0%
Tool & Utility Sheds	40,697	633	107	796	64	60%	33	31%	10	9%
Tool Designers	829	3,435	6	2,580	4	67%	2	33%	0	0%
Tool Grinding - Industrial	436	3,858	0	3,995	0	0%	0	0%	0	0%
Tool Holders	1,525	2,962	2	3,245	2	100%	0	0%	0	0%
Tool Salvage Companies	757	3,503	1	3,517	1	100%	0	0%	0	0%
Tools - Cutting	4,807	2,057	12	2,092	5	42%	5	42%	2	17%
Tools - Electric	14,060	1,249	47	1,222	31	66%	14	30%	2	4%
Tools - Hand	19,552	1,036	78	958	64	82%	13	17%	1	1%
Tools - Hydraulic	437	3,857	0	3,995	0	0%	0	0%	0	0%
Tools - Pneumatic	1,391	3,041	1	3,517	1	100%	0	0%	0	0%
Tools - Power Actuated	3,320	2,333	24	1,627	13	54%	4	17%	7	29%
Tools - Rent	11,242	1,394	19	1,793	12	63%	7	37%	0	0%
Topsoil	8,739	1,569	13	2,039	11	85%	2	15%	0	0%
Tortilla & Tamale Making Equipment	64	4,687	0	3,995	0	0%	0	0%	0	0%
Touch Screen Equipment	221	4,234	4	2,849	2	50%	2	50%	0	0%
Tourist Information	9,287	1,528	17	1,864	11	65%	4	24%	2	12%
Tourists Attractions	8,347	1,605	76	970	60	79%	15	20%	1	1%
Tourists Homes	1,184	3,158	1	3,517	1	100%	0	0%	0	0%
Tournaments	317	4,031	3	3,043	1	33%	2	67%	0	0%
Tournaments - Golf	212	4,250	0	3,995	0	0%	0	0%	0	0%
Tours - Operators & Promoters	152,267	210	413	322	300	73%	96	23%	17	4%
Tours - Wholesale	1,242	3,130	4	2,849	1	25%	3	75%	0	0%
Towel Supply Service	1,228	3,136	4	2,849	4	100%	0	0%	0	0%
Towels - Cloths-Wholesale & Manufacturers	2,354	2,582	7	2,477	7	100%	0	0%	0	0%
Towels - Industrial	15	4,952	0	3,995	0	0%	0	0%	0	0%

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Towers	11,594	1,379	32	1,456	13	41%	17	53%	2	6%
Towing - Automotive	571,414	49	2,767	60	1,567	57%	1,156	42%	44	2%
Towing - Heavy Equipment	1,886	2,758	9	2,308	6	67%	3	33%	0	0%
Towing - Marine	1,244	3,128	5	2,704	2	40%	3	60%	0	0%
Toy Manufacturers Supplies	924	3,349	5	2,704	5	100%	0	0%	0	0%
Toys - Retail	65,970	442	1,037	160	932	90%	89	9%	16	2%
Toys - Wholesale & Manufacturers	18,451	1,071	170	599	120	71%	49	29%	1	1%
Tractor Dealers	20,922	1,012	81	932	69	85%	11	14%	1	1%
Tractor Distributors & Manufacturers	1,171	3,165	3	3,043	2	67%	1	33%	0	0%
Tractor Equipment & Parts	12,756	1,317	40	1,310	24	60%	16	40%	0	0%
Tractor Mowing	443	3,851	1	3,517	1	100%	0	0%	0	0%
Tractor Rent & Lease	768	3,489	5	2,704	5	100%	0	0%	0	0%
Tractor Repair & Service	6,116	1,836	13	2,039	8	62%	5	38%	0	0%
Tractor Work	545	3,713	1	3,517	1	100%	0	0%	0	0%
Trade Shows, Expositions & Fairs	18,256	1,076	77	964	44	57%	28	36%	5	6%
Trademark Agents & Consultants	10,400	1,458	6	2,580	6	100%	0	0%	0	0%
Trading Stamps	3,070	2,388	13	2,039	8	62%	5	38%	0	0%
Traffic & Parking Consultants	17,958	1,086	184	563	145	79%	36	20%	3	2%
Traffic Control & Flagging Service	2,478	2,551	0	3,995	0	0%	0	0%	0	0%
Traffic Engineers & Planning Service	1,278	3,107	15	1,944	15	100%	0	0%	0	0%
Traffic School	25,214	884	43	1,275	38	88%	5	12%	0	0%
Traffic Signs, Signals & Equipment	4,174	2,172	2	3,245	1	50%	1	50%	0	0%
Trailer Hitches	8,724	1,571	31	1,473	17	55%	13	42%	1	3%
Trailer Sales	41,346	627	87	895	44	51%	41	47%	2	2%
Trailer Storage	1,440	3,012	7	2,477	5	71%	2	29%	0	0%
Trailers - Automotive Utility	24,799	891	62	1,085	29	47%	33	53%	0	0%
Trailers - Boat	5,515	1,925	13	2,039	5	38%	8	62%	0	0%
Trailers - Camping & Travel	18,222	1,077	59	1,105	46	78%	13	22%	0	0%
Trailers - Equipment & Parts	11,785	1,370	26	1,579	18	69%	8	31%	0	0%
Trailers - Horse	5,426	1,937	9	2,308	5	56%	4	44%	0	0%
Trailers - Rent & Lease	16,896	1,127	30	1,487	20	67%	8	27%	2	7%
Trailers - Repair & Service	16,743	1,137	35	1,388	30	86%	5	14%	0	0%
Trailers - Transporting	5,051	2,008	10	2,235	4	40%	5	50%	1	10%
Trailers - Truck	8,055	1,629	18	1,823	11	61%	7	39%	0	0%
Training - Video Instruction Tapes	9,005	1,546	36	1,373	17	47%	18	50%	1	3%
Training Programs	186,254	174	449	302	341	76%	98	22%	10	2%
Trampolines	5,039	2,011	17	1,864	11	65%	6	35%	0	0%
Transcription Service	7,300	1,704	7	2,477	3	43%	4	57%	0	0%
Transfers - Dry	92	4,580	0	3,995	0	0%	0	0%	0	0%
Transformers	773	3,481	0	3,995	0	0%	0	0%	0	0%
Transit Lines	2,080	2,674	21	1,725	12	57%	8	38%	1	5%
Transitional Housing	3,442	2,304	17	1,864	12	71%	5	29%	0	0%
Translators & Interpreters	34,855	712	33	1,429	16	48%	17	52%	0	0%
Translators Equipment	84	4,612	0	3,995	0	0%	0	0%	0	0%
Transmissions - Automobile	402,331	71	1,629	111	1,099	67%	485	30%	45	3%
Transmissions - Truck, Tractor	2,790	2,458	12	2,092	5	42%	7	58%	0	0%
Transportation Consultants	26,956	839	70	1,020	30	43%	36	51%	4	6%
Transportation Services	256,192	121	1,502	120	1,070	71%	409	27%	23	2%
Trap & Skeet Ranges	103	4,550	0	3,995	0	0%	0	0%	0	0%
Trapping Equipment & Supplies	508	3,751	1	3,517	1	100%	0	0%	0	0%
Travel & Moving Services	16,151	1,161	48	1,210	25	52%	21	44%	2	4%
Travel & Tourism Development and Education	9,367	1,522	21	1,725	11	52%	10	48%	0	0%
Travel Agencies & Bureaus	1,129,523	29	7,225	15	6,471	90%	636	9%	118	2%

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Travel Agent Mills	5,541	1,919	24	1,627	7	29%	10	42%	7	29%
Travel Clubs	432,326	64	1,567	113	1,225	78%	309	20%	33	2%
Travel Escorts	3,153	2,368	5	2,704	3	60%	1	20%	1	20%
Travelers Checks	134	4,450	0	3,995	0	0%	0	0%	0	0%
Treatment Centers & Rest Homes - Information & Placement	2,892	2,427	3	3,043	3	100%	0	0%	0	0%
Tree Climbing Instruction	10	4,996	0	3,995	0	0%	0	0%	0	0%
Tree Service	1,086,399	30	1,778	99	758	43%	905	51%	115	6%
Tree Service - Pruning	11,097	1,405	20	1,759	7	35%	12	60%	1	5%
Tree Service - Transplant	1,328	3,079	1	3,517	0	0%	1	100%	0	0%
Tree Service Equipment & Supplies	1,405	3,036	4	2,849	3	75%	1	25%	0	0%
Trenching Contractors	1,682	2,866	0	3,995	0	0%	0	0%	0	0%
Tricks & Jokes	1,180	3,162	1	3,517	1	100%	0	0%	0	0%
Trike Conversions, Sales & Service	1,140	3,187	2	3,245	2	100%	0	0%	0	0%
Trophies	14,335	1,238	16	1,911	5	31%	8	50%	3	19%
Tropical Fish	6,817	1,766	48	1,210	30	63%	18	38%	0	0%
Truck accessories	17,463	1,105	42	1,291	30	71%	12	29%	0	0%
Truck Bedliner	2,814	2,448	0	3,995	0	0%	0	0%	0	0%
Truck Bedliner - Spray On	3,689	2,255	2	3,245	2	100%	0	0%	0	0%
Truck Bodies	2,645	2,502	5	2,704	5	100%	0	0%	0	0%
Truck Caps & Shells	6,414	1,810	14	1,982	8	57%	6	43%	0	0%
Truck Dealers	73,277	401	230	477	178	77%	47	20%	5	2%
Truck Driver Leasing	1,834	2,784	2	3,245	2	100%	0	0%	0	0%
Truck Driver Training	20,924	1,011	25	1,608	24	96%	1	4%	0	0%
Truck Equipment & Parts	30,963	764	87	895	60	69%	25	29%	2	2%
Truck Manufacturers & Distributors	5,385	1,942	11	2,157	6	55%	5	45%	0	0%
Truck Painting & Lettering	1,052	3,242	0	3,995	0	0%	0	0%	0	0%
Truck Permits	1,600	2,916	9	2,308	1	11%	3	33%	5	56%
Truck Refrigeration Equipment	1,436	3,014	3	3,043	2	67%	1	33%	0	0%
Truck Rent & Lease	19,597	1,033	917	175	895	98%	22	2%	0	0%
Truck Repair & Service	98,497	312	174	588	118	68%	51	29%	5	3%
Truck Service & Repair - Mobile	3,363	2,323	11	2,157	7	64%	4	36%	0	0%
Truck Stops	4,375	2,131	10	2,235	7	70%	3	30%	0	0%
Truck Terminals	121	4,483	0	3,995	0	0%	0	0%	0	0%
Truck Washing & Cleaning	2,744	2,470	5	2,704	3	60%	2	40%	0	0%
Truck Washing & Cleaning - Equipment & Supplies	1,710	2,846	1	3,517	0	0%	1	100%	0	0%
Trucking	119,269	258	115	760	83	72%	27	23%	5	4%
Trucking - Dump	12,361	1,336	5	2,704	4	80%	1	20%	0	0%
Trucking - Heavy Hauling	59,527	482	59	1,105	44	75%	15	25%	0	0%
Trucking - Light Hauling	17,174	1,119	24	1,627	5	21%	16	67%	3	13%
Trucking - Liquid Or Dry Bulk	2,966	2,413	0	3,995	0	0%	0	0%	0	0%
Trucking - Motor Freight	27,111	835	66	1,054	48	73%	16	24%	2	3%
Trucking - Water Hauling	3,787	2,238	4	2,849	2	50%	2	50%	0	0%
Trucking Transportation Brokers	69,453	422	91	867	58	64%	30	33%	3	3%
Trucks - Forklifts	2,862	2,431	10	2,235	5	50%	5	50%	0	0%
Trucks - Industrial	5,461	1,932	28	1,527	13	46%	15	54%	0	0%
Trusses - Construction	4,962	2,024	3	3,043	1	33%	2	67%	0	0%
Trusses - Medical & Surgical	340	4,001	0	3,995	0	0%	0	0%	0	0%
Trust Companies	32,918	739	57	1,118	49	86%	7	12%	1	2%
Tube Bending & Fabricating	774	3,479	1	3,517	0	0%	1	100%	0	0%
Tube Cleaning & Expanding Equipment	27	4,877	0	3,995	0	0%	0	0%	0	0%
Tube Fittings	154	4,387	7	2,477	0	0%	7	100%	0	0%
Tubing - Metal	689	3,565	0	3,995	0	0%	0	0%	0	0%
Tuck Pointing	12,973	1,300	17	1,864	14	82%	3	18%	0	0%

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Tunneling Contractors	273	4,128	0	3,995	0	0%	0	0%	0	0%
Turbines	1,053	3,241	1	3,517	0	0%	1	100%	0	0%
Turbochargers	1,858	2,772	8	2,388	4	50%	4	50%	0	0%
Turnstiles	68	4,675	0	3,995	0	0%	0	0%	0	0%
Turntables	426	3,875	0	3,995	0	0%	0	0%	0	0%
Tutoring	80,415	379	152	649	104	68%	44	29%	4	3%
Tuxedo Sales & Rentals	1,496	2,976	13	2,039	9	69%	3	23%	1	8%
Twines & Cordage	89	4,594	1	3,517	1	100%	0	0%	0	0%
Two-Way Radio Sales & Service	1,957	2,727	3	3,043	2	67%	1	33%	0	0%
Typesetting	485	3,775	0	3,995	0	0%	0	0%	0	0%
Typewriters	460	3,816	5	2,704	5	100%	0	0%	0	0%
Typewriters - Supplies & Attachments	175	4,335	6	2,580	6	100%	0	0%	0	0%
Typographers	1,037	3,257	0	3,995	0	0%	0	0%	0	0%
U-Catch Fishing	135	4,448	0	3,995	0	0%	0	0%	0	0%
Ultrasonic Equipment & Supplies	303	4,054	4	2,849	4	100%	0	0%	0	0%
Ultrasound - Medical	3,536	2,283	6	2,580	2	33%	2	33%	2	33%
Ultrasound - Nonmedical	2,795	2,454	2	3,245	2	100%	0	0%	0	0%
Ultraviolet Ray Lamps & Apparatus	204	4,268	0	3,995	0	0%	0	0%	0	0%
Umbrellas	1,448	3,007	14	1,982	5	36%	9	64%	0	0%
Umbrellas - Repairing	2	5,105	0	3,995	0	0%	0	0%	0	0%
Unclaimed Funds Retrieval Services	120,596	256	60	1,097	50	83%	9	15%	1	2%
Underground Sprinkler Lawn Sprinkler Parts	1,859	2,771	4	2,849	1	25%	3	75%	0	0%
Underwear - Wholesale & Manufacturers	1,595	2,920	23	1,658	17	74%	6	26%	0	0%
Unemployment Representation	82	4,614	1	3,517	1	100%	0	0%	0	0%
Uniform Supply Service	7,640	1,672	34	1,407	19	56%	13	38%	2	6%
Uniforms	38,133	661	218	495	140	64%	76	35%	2	1%
Uniforms - Accessories	3,213	2,352	22	1,689	15	68%	7	32%	0	0%
Uniforms - Medical	4,677	2,080	27	1,546	24	89%	3	11%	0	0%
Universal Joints	6	5,050	0	3,995	0	0%	0	0%	0	0%
Upholsterers	74,368	397	166	611	80	48%	83	50%	3	2%
Upholsterers Supplies	2,791	2,457	2	3,245	1	50%	1	50%	0	0%
Upholstery & Carpet Cleaning	53,720	521	134	698	67	50%	56	42%	11	8%
Upholstery and Rug Cleaning	3,110	2,378	9	2,308	7	78%	2	22%	0	0%
Upholstery Fabrics - Retail	10,572	1,447	43	1,275	18	42%	23	53%	2	5%
Upholstery Fabrics - Wholesale & Manufacturers	1,508	2,973	4	2,849	1	25%	3	75%	0	0%
Urban Farmer	32	4,853	0	3,995	0	0%	0	0%	0	0%
Urgent Care Centers	16,910	1,126	202	525	125	62%	74	37%	3	1%
Utilities Underground - Installation	2,049	2,687	4	2,849	1	25%	2	50%	1	25%
Utilities Underground - Locating	8,862	1,560	5	2,704	3	60%	2	40%	0	0%
Utility Contractors	52,858	527	449	302	399	89%	49	11%	1	0%
Utility Submetering & Billing	12,681	1,319	89	884	84	94%	5	6%	0	0%
Utility Tax Refunds for Manufacturers & Business	79	4,626	0	3,995	0	0%	0	0%	0	0%
Vacation Certificates & Vouchers	189,735	171	1,347	133	896	67%	389	29%	62	5%
Vacation Rentals	213,912	150	877	185	582	66%	237	27%	58	7%
Vacation Time Share	151,281	213	2,213	75	2,072	94%	128	6%	13	1%
Vacuum Cleaners - Household - Dealers	176,542	184	481	295	344	72%	122	25%	15	3%
Vacuum Cleaners - Industrial & Commercial	526	3,734	2	3,245	2	100%	0	0%	0	0%
Vacuum Cleaners - Service & Repair	33,496	731	89	884	55	62%	33	37%	1	1%
Vacuum Cleaners - Supplies & Parts	9,992	1,479	18	1,823	15	83%	3	17%	0	0%
Vacuum Cleaners - Wholesale & Manufacturers	6,632	1,781	81	932	77	95%	4	5%	0	0%
Vacuum Cleaning - Industrial	946	3,325	3	3,043	2	67%	1	33%	0	0%
Vacuum Cleaning Systems	23,800	922	60	1,097	47	78%	12	20%	1	2%
Vacuum Equipment & Systems	12,551	1,325	30	1,487	28	93%	2	7%	0	0%

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Valet Service	12,486	1,331	80	942	41	51%	39	49%	0	0%
Valves	3,784	2,240	0	3,995	0	0%	0	0%	0	0%
Valves - Repairing	460	3,816	0	3,995	0	0%	0	0%	0	0%
Van Conversions & Accessories	8,075	1,626	18	1,823	12	67%	6	33%	0	0%
Vanity Publishers	14,382	1,236	72	1,005	53	74%	19	26%	0	0%
Vaporizers	8,498	1,594	96	844	53	55%	41	43%	2	2%
Variable Speed Drives	52	4,750	1	3,517	1	100%	0	0%	0	0%
Variety Store Merchandise - Wholesale	404	3,910	4	2,849	1	25%	2	50%	1	25%
Variety Stores	6,098	1,839	90	876	59	66%	27	30%	4	4%
Vehicle Graphics	5,279	1,965	9	2,308	5	56%	3	33%	1	11%
Vehicle Sales - Manufacturing Companies	3,849	2,229	28	1,527	23	82%	5	18%	0	0%
Vehicle Transport Services	27,825	819	97	843	32	33%	64	66%	1	1%
Vending Machines	42,115	618	94	849	51	54%	32	34%	11	12%
Vending Machines - Supplies & Parts	7,093	1,730	26	1,579	5	19%	21	81%	0	0%
Venetian Blinds - Dealers	20,128	1,025	82	926	71	87%	11	13%	0	0%
Venetian Blinds - Repair	49	4,764	0	3,995	0	0%	0	0%	0	0%
Venetian Blinds - Repair & Cleaning	4,827	2,053	2	3,245	1	50%	0	0%	1	50%
Venetian Blinds - Supplies & Parts	728	3,534	2	3,245	0	0%	2	100%	0	0%
Venetian Blinds - Wholesale & Manufacturers	3,055	2,392	13	2,039	12	92%	1	8%	0	0%
Ventilating Contractors	5,803	1,872	31	1,473	22	71%	4	13%	5	16%
Ventilating Equipment	4,674	2,081	6	2,580	3	50%	3	50%	0	0%
Ventilating Systems - Cleaning	4,882	2,043	11	2,157	8	73%	2	18%	1	9%
Vermiculite	177	4,329	0	3,995	0	0%	0	0%	0	0%
Vertical Blinds	9,926	1,489	16	1,911	7	44%	9	56%	0	0%
Vessels - Pressure	157	4,378	0	3,995	0	0%	0	0%	0	0%
Veterans & Military Organizations	13,869	1,260	18	1,823	16	89%	2	11%	0	0%
Veterinarians	165,169	193	536	268	412	77%	122	23%	2	0%
Veterinarians Equipment & Supplies	4,180	2,171	24	1,627	21	88%	3	13%	0	0%
Veterinarians Information & Referral	342	3,996	5	2,704	2	40%	3	60%	0	0%
Veterinary Emergency	2,672	2,496	10	2,235	6	60%	4	40%	0	0%
Veterinary Internal Medicine	425	3,879	7	2,477	6	86%	1	14%	0	0%
Veterinary Physical Therapy & Rehabilitation	165	4,361	2	3,245	2	100%	0	0%	0	0%
Veterinary Surgery	1,490	2,978	2	3,245	1	50%	1	50%	0	0%
Vials	82	4,614	0	3,995	0	0%	0	0%	0	0%
Vibration Control	293	4,078	0	3,995	0	0%	0	0%	0	0%
Vibration Measurement	288	4,096	0	3,995	0	0%	0	0%	0	0%
Vibrators - Industrial	29	4,865	0	3,995	0	0%	0	0%	0	0%
Video Editing	4,500	2,114	28	1,527	19	68%	9	32%	0	0%
Video Equipment - Sales & Rentals	6,959	1,747	26	1,579	14	54%	11	42%	1	4%
Video Equipment - Service & Repair	3,943	2,207	7	2,477	2	29%	5	71%	0	0%
Video Equipment - Supplies & Parts	657	3,599	4	2,849	1	25%	3	75%	0	0%
Video Equipment - Wholesale & Manufacturers	1,139	3,188	2	3,245	2	100%	0	0%	0	0%
Video Games - Dealers	48,637	573	805	196	600	75%	197	24%	8	1%
Video Games - Rent & Lease	5,201	1,976	165	618	162	98%	3	2%	0	0%
Video Games - Service & Repair	14,920	1,214	141	679	81	57%	54	38%	6	4%
Video Games - Supplies & Parts	13,638	1,269	192	548	124	65%	65	34%	3	2%
Video Games - Wholesale & Manufacturers	23,743	928	941	171	925	98%	16	2%	0	0%
Video Gaming Establishments	830	3,434	8	2,388	5	63%	1	13%	2	25%
Video Production Services	53,242	524	139	686	86	62%	52	37%	1	1%
Video Tape Duplication Service	4,519	2,108	15	1,944	7	47%	8	53%	0	0%
Video Tapes & Discs - Dealers	10,453	1,453	47	1,222	22	47%	25	53%	0	0%
Video Tapes & Discs - Wholesale & Manufacturers	882	3,385	5	2,704	1	20%	4	80%	0	0%
Video Tapes & Discs Sales & Rentals	23,789	924	212	507	74	35%	129	61%	9	4%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Videoconferencing Services	4,790	2,059	22	1,689	20	91%	2	9%	0	0%
Videographers	7,109	1,728	69	1,027	13	19%	49	71%	7	10%
Videographers - Wedding	1,783	2,815	34	1,407	13	38%	21	62%	0	0%
Videotape, CD, & DVD Duplication & Transfer Services	13,575	1,271	116	755	72	62%	43	37%	1	1%
Vinyl Decking	1,799	2,804	8	2,388	6	75%	2	25%	0	0%
Vinyl Repair	3,306	2,338	4	2,849	2	50%	2	50%	0	0%
Violins	987	3,296	2	3,245	1	50%	1	50%	0	0%
Virtual Currency	771	3,484	8	2,388	0	0%	8	100%	0	0%
Virtual Tours	521	3,738	10	2,235	3	30%	7	70%	0	0%
Visual Control Systems	141	4,426	1	3,517	1	100%	0	0%	0	0%
Visual Impairment Products & Services	44	4,784	1	3,517	1	100%	0	0%	0	0%
Vitamins & Food Supplements	429,801	65	1,826	98	1,268	69%	512	28%	46	3%
Voice Mail Services	762	3,494	3	3,043	0	0%	3	100%	0	0%
VOIP (Voice Over Internet Protocol) Sales & Service	21,493	1,000	346	362	246	71%	42	12%	58	17%
Volleyball Club	688	3,567	7	2,477	2	29%	5	71%	0	0%
Voting Equipment	160	4,374	1	3,517	0	0%	1	100%	0	0%
Wait Staff	97	4,567	0	3,995	0	0%	0	0%	0	0%
Walkway Design	504	3,756	2	3,245	1	50%	1	50%	0	0%
Wall & Ceiling Texturing	358	3,971	0	3,995	0	0%	0	0%	0	0%
Wall Bed Manufacturer	18	4,928	0	3,995	0	0%	0	0%	0	0%
Wall Bed Sales	392	3,925	0	3,995	0	0%	0	0%	0	0%
Wall Cleaning	363	3,965	1	3,517	1	100%	0	0%	0	0%
Wall Coatings	2,260	2,613	3	3,043	3	100%	0	0%	0	0%
Wallboard & Plasterboard	344	3,991	0	3,995	0	0%	0	0%	0	0%
Wallpaper Hangers	1,866	2,769	3	3,043	1	33%	2	67%	0	0%
Wallpaper Removing	991	3,294	1	3,517	0	0%	1	100%	0	0%
Wallpapers & Wall coverings - Wholesale & Manufacturing	735	3,523	1	3,517	1	100%	0	0%	0	0%
Wallpapers & Wallcoverings - Retail	7,009	1,741	25	1,608	16	64%	9	36%	0	0%
Warehouses - Cold Storage	3,688	2,256	1	3,517	0	0%	1	100%	0	0%
Warehouses - Merchandise	12,022	1,355	99	834	75	76%	22	22%	2	2%
Warehousing Services	9,489	1,514	10	2,235	9	90%	1	10%	0	0%
Washers	475	3,794	14	1,982	6	43%	8	57%	0	0%
Washing Machines & Dryers - Coin Metered	3,992	2,199	63	1,076	31	49%	28	44%	4	6%
Washing Machines & Dryers - Dealers	1,400	3,038	11	2,157	11	100%	0	0%	0	0%
Washing Machines & Dryers - Rent & Lease	144	4,417	6	2,580	0	0%	6	100%	0	0%
Washing Machines & Dryers - Service & Repair	3,098	2,381	19	1,793	8	42%	10	53%	1	5%
Washing Machines & Dryers - Supplies & Parts	109	4,532	1	3,517	0	0%	1	100%	0	0%
Washing Machines & Dryers - Wholesale & Manufacturers	12	4,977	0	3,995	0	0%	0	0%	0	0%
Washing Machines - Industrial	67	4,678	2	3,245	0	0%	1	50%	1	50%
Waste - Cotton, Wool	39	4,817	1	3,517	1	100%	0	0%	0	0%
Waste Containers	12,957	1,301	178	578	148	83%	30	17%	0	0%
Waste Paper	106	4,540	0	3,995	0	0%	0	0%	0	0%
Waste Reduction, Disposal, Recycle Equipment	20,781	1,014	166	611	115	69%	49	30%	2	1%
Waste Reduction, Recycle Service - Industrial	19,709	1,030	108	790	74	69%	33	31%	1	1%
Watch Bands	2,930	2,419	34	1,407	33	97%	1	3%	0	0%
Watches - Dealers	151,361	212	504	284	376	75%	121	24%	7	1%
Watches - Service & Repair	32,842	740	147	663	110	75%	33	22%	4	3%
Watches - Wholesale & Manufacturers	9,765	1,498	34	1,407	18	53%	15	44%	1	3%
Watchmakers Equipment & Supplies	238	4,199	1	3,517	1	100%	0	0%	0	0%
Watchmens Clocks & Systems	870	3,394	3	3,043	2	67%	1	33%	0	0%
Water & Sewer Line Protection	87,089	356	143	674	142	99%	1	1%	0	0%
Water - Bottled & Bulk	8,260	1,611	64	1,072	39	61%	25	39%	0	0%
Water Analysis	7,248	1,712	6	2,580	5	83%	1	17%	0	0%

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Water Companies - Bottled, Bulk	39,982	640	695	215	655	94%	37	5%	3	0%
Water Companies - Utility	57,204	500	851	190	698	82%	149	18%	4	0%
Water Conservation	1,642	2,887	6	2,580	5	83%	1	17%	0	0%
Water Coolers	3,189	2,356	11	2,157	5	45%	4	36%	2	18%
Water Coolers - Bottle less	241	4,191	4	2,849	1	25%	3	75%	0	0%
Water Coolers - Equipment & Supplies	3,314	2,335	17	1,864	7	41%	10	59%	0	0%
Water Craft Repair	101	4,553	2	3,245	0	0%	1	50%	1	50%
Water Damage Restoration	67,298	431	112	768	97	87%	13	12%	2	2%
Water Filtration & Purification Equipment	221,848	140	466	301	383	82%	76	16%	7	2%
Water Gardens Fountains & Ponds	6,920	1,754	18	1,823	5	28%	10	56%	3	17%
Water Heater - Tankless	2,403	2,568	13	2,039	10	77%	3	23%	0	0%
Water Heaters - Dealers	49,106	567	446	304	424	95%	20	4%	2	0%
Water Heaters - Parts & Supplies	1,561	2,937	8	2,388	6	75%	2	25%	0	0%
Water Heaters - Repairing	5,605	1,909	15	1,944	12	80%	3	20%	0	0%
Water Heaters - Wholesale & Manufacturers	5,787	1,875	150	653	150	100%	0	0%	0	0%
Water Leak Detection	3,701	2,253	2	3,245	2	100%	0	0%	0	0%
Water Main Contractors	2,811	2,449	10	2,235	6	60%	4	40%	0	0%
Water Mitigation	1,984	2,709	5	2,704	5	100%	0	0%	0	0%
Water Pollution Control	644	3,615	0	3,995	0	0%	0	0%	0	0%
Water Skiing Equipment & Supplies	1,310	3,089	3	3,043	2	67%	0	0%	1	33%
Water Skiing Instruction	205	4,265	0	3,995	0	0%	0	0%	0	0%
Water Softening & Conditioning Equipment Service & Supplies	111,031	274	294	407	260	88%	26	9%	8	3%
Water Supply Systems	8,137	1,621	37	1,352	20	54%	14	38%	3	8%
Water Taxi Service	636	3,621	4	2,849	2	50%	2	50%	0	0%
Water Treatment Equipment,Service & Supplies	66,045	440	138	688	106	77%	29	21%	3	2%
Water Well Drilling & Service	113,912	268	116	755	79	68%	36	31%	1	1%
Water Well Drilling Equipment & Supplies	5,681	1,897	3	3,043	2	67%	1	33%	0	0%
Water Wells - Inspection	789	3,463	0	3,995	0	0%	0	0%	0	0%
Water Wells - Pumps Sales & Service	10,437	1,455	20	1,759	7	35%	7	35%	6	30%
Water Works Contractors	7,684	1,667	15	1,944	7	47%	8	53%	0	0%
Water Works Equipment & Supplies	605	3,651	14	1,982	12	86%	2	14%	0	0%
Water/Pool Heating - Solar	1,821	2,791	3	3,043	2	67%	1	33%	0	0%
Waterbeds - Dealers	2,735	2,472	6	2,580	3	50%	3	50%	0	0%
Waterbeds - Service & Repair	7	5,035	0	3,995	0	0%	0	0%	0	0%
Waterbeds - Supplies & Parts	47	4,771	1	3,517	0	0%	1	100%	0	0%
Waterbeds - Wholesale & Manufacturers	144	4,417	0	3,995	0	0%	0	0%	0	0%
Waterproofing Contractors	236,160	128	402	328	330	82%	66	16%	6	1%
Waterproofing Materials	8,140	1,620	6	2,580	6	100%	0	0%	0	0%
Wax	774	3,479	4	2,849	1	25%	3	75%	0	0%
Weather Forecast Service	732	3,528	2	3,245	1	50%	1	50%	0	0%
Weather Instruments	2,260	2,613	6	2,580	0	0%	6	100%	0	0%
Weather Stripping	412	3,897	0	3,995	0	0%	0	0%	0	0%
Weather Vanes	338	4,005	1	3,517	1	100%	0	0%	0	0%
Weatherization	2,833	2,442	6	2,580	3	50%	3	50%	0	0%
Weaving & Mending	138	4,436	0	3,995	0	0%	0	0%	0	0%
Weaving Supplies & Equipment	159	4,376	0	3,995	0	0%	0	0%	0	0%
Web Conferencing	1,533	2,958	8	2,388	5	63%	3	38%	0	0%
Web Design	270,177	112	912	177	491	54%	397	44%	24	3%
Webbing	1,512	2,971	19	1,793	10	53%	9	47%	0	0%
Wedding Chapels & Ceremonies	12,098	1,351	37	1,352	22	59%	12	32%	3	8%
Wedding Consultants	25,368	878	125	721	75	60%	46	37%	4	3%
Wedding Officiant	11,834	1,365	9	2,308	3	33%	5	56%	1	11%
Wedding Supplies & Services	26,287	859	155	646	85	55%	57	37%	13	8%

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Weed Control Equipment & Supplies	450	3,836	0	3,995	0	0%	0	0%	0	0%
Weed Control Service	12,779	1,314	35	1,388	31	89%	4	11%	0	0%
Weighers	154	4,387	0	3,995	0	0%	0	0%	0	0%
Weight Control Services	163,462	197	604	246	404	67%	161	27%	39	6%
Welcome ServiceFor Newcomers	2,293	2,602	1	3,517	1	100%	0	0%	0	0%
Welding	71,611	412	60	1,097	31	52%	29	48%	0	0%
Welding Equipment & Supplies	9,974	1,482	21	1,725	15	71%	6	29%	0	0%
Welding Equipment - Rent	534	3,725	0	3,995	0	0%	0	0%	0	0%
Welding Equipment - Repair	3,043	2,397	2	3,245	1	50%	1	50%	0	0%
Welding Inspectors	249	4,176	0	3,995	0	0%	0	0%	0	0%
Wellpoint & Dewatering Systems	262	4,159	2	3,245	1	50%	1	50%	0	0%
Western Apparel	11,848	1,364	51	1,174	43	84%	8	16%	0	0%
Wheel Align, Frame & Axle Service Equipment & Supplies	1,101	3,213	4	2,849	3	75%	1	25%	0	0%
Wheel Alignment, Frame & Axle Service - Auto	13,639	1,268	32	1,456	22	69%	10	31%	0	0%
Wheel Chair Lifts & Ramps	17,813	1,094	35	1,388	29	83%	6	17%	0	0%
Wheel Chairs	12,705	1,318	82	926	61	74%	12	15%	9	11%
Wheelchair & Disability Transportation	21,746	993	37	1,352	27	73%	8	22%	2	5%
Wheels	33,243	735	80	942	40	50%	39	49%	1	1%
Whirlpool Bath Equipment & Supplies	1,202	3,147	2	3,245	0	0%	1	50%	1	50%
Wholesalers & Distributors	192,864	170	683	219	559	82%	122	18%	2	0%
Wicker Products	845	3,415	2	3,245	1	50%	1	50%	0	0%
Wigs & Hairpieces	78,641	382	523	272	284	54%	224	43%	15	3%
Winches	143	4,423	0	3,995	0	0%	0	0%	0	0%
Wind Energy Systems	4,533	2,102	17	1,864	12	71%	4	24%	1	6%
Winding Machinery	16	4,945	0	3,995	0	0%	0	0%	0	0%
Windmills	609	3,645	0	3,995	0	0%	0	0%	0	0%
Window Cleaning	131,869	240	180	572	108	60%	67	37%	5	3%
Window Cleaning Equipment & Supplies	455	3,827	3	3,043	2	67%	1	33%	0	0%
Window Coverings	28,681	798	60	1,097	37	62%	21	35%	2	3%
Window Security Laminates	292	4,083	0	3,995	0	0%	0	0%	0	0%
Window Shades	28,613	802	89	884	62	70%	20	22%	7	8%
Window Shades - Cleaning & Repair	1,537	2,955	3	3,043	1	33%	2	67%	0	0%
Window Shades - Equipment & Supplies	5,697	1,892	16	1,911	8	50%	8	50%	0	0%
Window Shades - Repair	155	4,383	0	3,995	0	0%	0	0%	0	0%
Window Tinting & Coating - Commercial	5,383	1,943	17	1,864	7	41%	10	59%	0	0%
Window Tinting & Coating - Residential	6,220	1,826	19	1,793	17	89%	2	11%	0	0%
Windows	518,880	54	1,251	141	1,045	84%	170	14%	36	3%
Windows & Doors - Installation & Service	155,561	207	311	394	235	76%	67	22%	9	3%
Windows - Egress	1,138	3,189	1	3,517	1	100%	0	0%	0	0%
Windows - Installation & Service	670,175	41	1,327	135	1,131	85%	162	12%	34	3%
Windows - Repairing	23,306	942	35	1,388	23	66%	12	34%	0	0%
Windows - Vinyl	6,629	1,782	10	2,235	8	80%	2	20%	0	0%
Windows - Wells & Covers	5,067	2,004	3	3,043	3	100%	0	0%	0	0%
Windows - Wood	783	3,468	0	3,995	0	0%	0	0%	0	0%
Windshield Wipers	161	4,370	5	2,704	0	0%	5	100%	0	0%
Wine Bar	477	3,792	4	2,849	2	50%	2	50%	0	0%
Wine Brokers	895	3,373	2	3,245	1	50%	1	50%	0	0%
Wine Cellars	857	3,403	4	2,849	1	25%	3	75%	0	0%
Wine Storage Equipment	2,267	2,609	8	2,388	8	100%	0	0%	0	0%
Winemaking Equipment & Supplies	2,426	2,566	5	2,704	3	60%	2	40%	0	0%
Wineries	6,724	1,773	27	1,546	15	56%	11	41%	1	4%
Wines - Retail	50,867	547	162	626	138	85%	23	14%	1	1%
Wines - Wholesale	1,675	2,873	9	2,308	6	67%	3	33%	0	0%

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Wiping Cloths	365	3,960	0	3,995	0	0%	0	0%	0	0%
Wire & Cable - Electric	6,674	1,779	10	2,235	7	70%	3	30%	0	0%
Wire & Cable - Non-Electric	2,499	2,546	2	3,245	1	50%	0	0%	1	50%
Wire Cloth	44	4,784	0	3,995	0	0%	0	0%	0	0%
Wire Harnesses - Electrical	1,051	3,244	1	3,517	0	0%	1	100%	0	0%
Wire Products	2,635	2,505	0	3,995	0	0%	0	0%	0	0%
Wire Rope	527	3,732	0	3,995	0	0%	0	0%	0	0%
Wire Stitching Machines & Supplies	69	4,671	0	3,995	0	0%	0	0%	0	0%
Wire Straighten & Cut	43	4,789	0	3,995	0	0%	0	0%	0	0%
Wire Strippers	9	5,003	0	3,995	0	0%	0	0%	0	0%
Wire Wrapping Service & Equipment	137	4,440	0	3,995	0	0%	0	0%	0	0%
Womens Apparel - Retail	97,670	315	1,117	152	597	53%	491	44%	29	3%
Womens Apparel - Wholesale & Manufacturers	6,902	1,756	13	2,039	4	31%	8	62%	1	8%
Wood Carving	2,121	2,659	6	2,580	5	83%	1	17%	0	0%
Wood Finishing	5,779	1,877	19	1,793	5	26%	13	68%	1	5%
Wood Preservatives	385	3,935	1	3,517	0	0%	0	0%	1	100%
Wood Preserving	3,148	2,370	6	2,580	4	67%	2	33%	0	0%
Wood Products - Sawdust & Shavings	847	3,413	4	2,849	3	75%	1	25%	0	0%
Wood Technologists	629	3,626	0	3,995	0	0%	0	0%	0	0%
Wood Turning	205	4,265	0	3,995	0	0%	0	0%	0	0%
Woodworking	50,446	552	110	776	40	36%	63	57%	7	6%
Woodworking Equipment & Supplies	4,904	2,037	8	2,388	4	50%	4	50%	0	0%
Woodworking Tools - Retail	894	3,375	5	2,704	4	80%	1	20%	0	0%
Wool	387	3,932	0	3,995	0	0%	0	0%	0	0%
Woolen Goods - Wholesale & Manufacturers	229	4,214	0	3,995	0	0%	0	0%	0	0%
Word Process System, Consultant, Designer	36	4,830	1	3,517	0	0%	1	100%	0	0%
Word Processing Service	739	3,520	1	3,517	1	100%	0	0%	0	0%
Work Clothes - Retail	4,705	2,073	23	1,658	19	83%	4	17%	0	0%
Work Clothes - Wholesale & Manufacturers	457	3,824	0	3,995	0	0%	0	0%	0	0%
Work-At-Home Companies	317,898	96	552	261	122	22%	354	64%	76	14%
Writer	1,665	2,877	14	1,982	3	21%	10	71%	1	7%
Writer - Freelance	11,788	1,369	24	1,627	21	88%	3	13%	0	0%
Writers - Business	3,852	2,228	13	2,039	3	23%	9	69%	1	8%
X-Ray Apparatus & Supplies	1,696	2,856	4	2,849	2	50%	2	50%	0	0%
X-Ray Duplicating Services	88	4,598	0	3,995	0	0%	0	0%	0	0%
X-Ray Labs - Industrial	1,555	2,945	8	2,388	7	88%	1	13%	0	0%
X-Ray Labs - Medical & Dental	8,974	1,550	60	1,097	41	68%	18	30%	1	2%
X-Ray Protection	428	3,872	0	3,995	0	0%	0	0%	0	0%
Yacht Brokers	11,995	1,357	29	1,509	21	72%	8	28%	0	0%
Yacht Charter Broker	10,703	1,439	18	1,823	9	50%	7	39%	2	11%
Yarn - Retail	2,759	2,466	8	2,388	6	75%	1	13%	1	13%
Yarn - Wholesale & Manufacturers	538	3,719	4	2,849	3	75%	1	25%	0	0%
Yellow Page Advertising	28,650	801	646	231	189	29%	406	63%	51	8%
Yoga Instruction	9,517	1,511	106	805	61	58%	42	40%	3	3%
Yoga Supplies	1,100	3,215	6	2,580	4	67%	2	33%	0	0%
Yogurt	1,587	2,924	7	2,477	2	29%	5	71%	0	0%
Youth Organizations & Centers	11,135	1,400	33	1,429	18	55%	15	45%	0	0%
Zinc Oxide	8	5,023	7	2,477	0	0%	0	0%	7	100%
Zippers	292	4,083	0	3,995	0	0%	0	0%	0	0%
Zippers - Repair	40	4,808	1	3,517	0	0%	1	100%	0	0%
Zoological Gardens	281	4,109	4	2,849	1	25%	3	75%	0	0%
Zoos	2,851	2,436	9	2,308	9	100%	0	0%	0	0%