Canada BBB 2015 Statistics Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not	%	Cmpls Unable	
Total	11,260,706	, .	27,427	, .	19,659		Settled 7,084	26%	To Pursue 684	
Roofing Contractors	499,117	1		9	270		142	33%	13	
Contractors - General	286,714	2	359	11	137		204	57%	18	
Auto Dealers - Used Cars	269,167	3	524		400		117	22%	7	1%
Movers	241,552	4	642	3	404		226	35%	12	
Plumbers	237,051	5		17	214		53	19%	6	
Home Improvements	212,208			34	79		78	47%	8	
Auto Repair & Service	193,573	7	329	15	228		97	29%	4	
Heating & Air Conditioning	172,851	8		31	130		48	26%	- 4	4%
Landscape Contractors	165,558	9		35	90		69	42%		
Home Builders	165,288	10		19			58	22%	4	_
	159,884	10			464		35	7%	3	
Collection Agencies		11		6	695		143	17%	3	
Auto Dealers - New Cars	143,449 116,731	13		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	18			45%	0	
Electricians							15			
Furniture - Retail	115,939	14		2	642		184	22%	12	
Paving Contractors	100,883	15		30	111		77	39%		4%
Auto Body Repair & Painting	100,271	16			47		19	29%		
Property Management	98,432	17		49	99		12	11%	0	
Concrete Contractors	91,557	18		43			52	41%	7	
Painting Contractors	90,246	19		83	43		21	32%	1	2%
Heating Contractors	88,121	20		68	65		14	18%	1	70
Computers Hardware, Software & Services	80,005	21	149	39			28	19%	2	,0
Energy Service Companies	79,118	22		18			4	2%	0	
Windows & Doors - Installation & Service	78,035	23		40	94		35	27%	3	
Travel Agencies & Bureaus	76,828	24		24	210		30	13%	0	
Windows - Installation & Service	76,768	25	67	80	50		15	22%	2	
Construction & Remodeling Services	75,965	26		91	33		27	44%	1	
Lawn Maintenance	71,304	27	244	22	215		23	9%	6	
Windows	65,893	28	121	44	87		24	20%	10	
Insurance Companies	65,286	29		53	95		9	9%	0	
Carpet & Rug Cleaners	60,062	30	50	102	33	66%	17	34%	0	0%
Burglar Alarm Systems - Dealers, Monitoring & Service	58,917	31	203	28	199	98%	4	2%	0	0%
Internet Services	56,979	32	262	20	232	89%	29	11%	1	0%
Pest Control Services	55,873	33	60	93	34	57%	24	40%	2	3%
Security Control Equipment & System Monitors	55,437	34	174	33	148	85%	25	14%	1	1%
Mortgage Brokers	51,628	35	27	174	21	78%	5	19%	1	4%
Beauty Salons	49,120	36	103	54	57	55%	36	35%	10	10%
Tree Service	48,817	37			24		9	27%	0	
Jewelers - Retail	46,158	38			58		10	13%	8	
Attorneys & Lawyers	44,313	39			12		4	25%	0	
Financial Services	43,596	40		47	107		7	6%	0	
Water Filtration & Purification Equipment	43,559	41	66	81	55		8	12%	3	
Appliances - Major - Dealers	43,187	42		32	155		23	13%	6	_
Credit & Debt Counseling	43,032	43	38		34		4	11%	0	
Auto Services	41,212	44	70	77	56		14	20%	0	
Excavating Contractors	40,793	45	21	218	7		14	67%	0	
Water Heaters - Dealers	40,604	46		10	390		7	2%	1	
Moving & Storage Company	40,403	47	81	66	50		28	35%	3	
Fire & Water Damage Restoration	39,704	48			39		7	15%	0	_
-	37,638	49		76	53		11	15%	7	
Loans Fonce Contractors										
Fence Contractors	37,393	50	48	106	25	52%	21	44%	2	4%

Method Color	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Selente A Bourrequents   9,460   30   51   100   31   61%   19   37%   19	Health Clubs	34,700	51	213	26	195	92%	18	8%	0 (
Mulding Contractors   33,847   56   30   161   14   47%   15   53%   0   0   70	Appliances - Major - Service & Repair	34,539	52	158	37	45	28%	109	69%	4
Tours - Operation & Fromotees 3,16,76 3,1676 5,5 118 6,6 117 6,706 118 6,706 119 118 6,706 118 6	Gutters & Downspouts	34,260	53	51	100	31	61%	19	37%	1 2
SICHEM B. SERTY - Desgin 8. Rendelling   3,1,408   36   22   200   11   50%   10   45%   12   20%   10   10   10   10   10   10   10	Building Contractors	33,842	54	30	163	14	47%	16	53%	0 (
Title Dealers	Tours - Operators & Promoters	31,876	55	118	46	113	96%	4	3%	1
Internet Shapping	Kitchen & Bath - Design & Remodeling	31,808		22	209	11	50%	10	45%	1 !
Furnace Selvice & Soviete   30,677   59   78   77   70   99%   8   10%   0   0   0   0   0   0   0   0   0	Tire Dealers	31,448	57	61	91	49	80%	12	20%	0 (
Home Inopection Service	Internet Shopping	31,080	58	120	45	99	83%	21	18%	0 (
Siding Contractors	Furnace Sales & Service	30,677	59	78	73	70	90%	8	10%	0 (
Tax Return Preparation   30,434   62   78   73   63   81%   1   15%   3   48   Insurance Services   30,43   63   25   366   22   88%   31   24%   0   0   0   0   0   0   0   0   0	Home Inspection Service	30,473	60	18	251	15	83%	3	17%	0 (
Tax Return Preparation   30,434   63   78   73   63   81%   12   15%   3   4%   Insurance Service   30,431   63   25   186   22   88%   3   12%   0   0   0   Air conditioning & Inculing Contractors - Residential   36,020   64   53   98   33   62%   27   38%   0   0   0   Softer Teeply Equipment & Systems Debiers   29,841   66   48   166   20   54%   13   40%   3   57   Insurance Service   29,841   66   48   166   20   54%   13   40%   3   57   Insurance Service   29,841   66   48   166   20   54%   13   40%   3   57   Insurance Service & Supplies   29,941   20   20   20   20   20   20   20   2	Siding Contractors	30,466	61	29	170	19	66%	8	28%	2
Air Conditioning & Peeting Contractors - Residential	Tax Return Preparation		62	78	73	63	81%	12	15%	3 4
Air Conditioning & Peeting Contractors - Residential	Insurance Services	30,413	63	25	186	22	88%	3	12%	0 (
Solar Energy Equipment & Systems Dealers   29,842   6.5   38   129   12   32%   12   32%   13   378   14   378   House Cleaning   29,841   66   48   106   26   544%   19   40%   3   578   Callular Telephone Service & Supplies   29,002   67   526   4   441   844%   81   15%   6   4   Callular Telephone Service & Supplies   29,002   67   526   4   441   844%   81   15%   6   0   0   Computers - Dealers   28,661   68   79   79   70   67   85%   12   15%   6   0   0   Computers - Dealers   28,661   68   79   79   70   67   85%   12   15%   6   0   0   Computers - Dealers   28,661   79   79   70   67   85%   12   15%   6   0   0   Computers - Dealers   28,661   79   79   70   67   85%   12   15%   6   0   0   Computers - Dealers   28,661   79   79   70   67   85%   12   15%   6   0   0   Computers - Dealers -								20	38%	0 (
House Claiming		29,842	65	38	129	12	32%	12	32%	14 37
Cellular Telephone Service Supplies   29,002   67   526   4   441   8496   81   1596   4   41   8496   81   1596   5   5   596   5   5   5   5   5   5   5   5   5	House Cleaning	29,841	66	48	106	26	54%	19	40%	3 (
Computers - Dealers   28,961   69   79   70   67   85%   12   15%   0   0%   Gargae Doors   28,001   70   37   133   30   81%   5   14%   0   0%   Consumer Finance & Loan Companies   27,626   72   62   88   57   92%   4   6%   1   2%   Drywall Contractors   27,526   73   5   562   3   60%   2   40%   0   0%   Consumer Finance & Loan Companies   27,526   73   5   562   3   60%   2   40%   0   0%   Consumer Finance & Loan Companies   27,526   73   5   562   3   60%   2   40%   0   0%   Computer & Loan Companies   27,526   75   43   120   39   91%   4   99%   0   0%   Computer & New   25,566   75   43   120   39   91%   4   99%   0   0%   Contractor : Insulation   26,504   76   11   353   7   64%   4   36%   0   0%   Sulliding Materials   25,112   77   36   139   27   75%   9   25%   0   0%   Contractor : Insulation   25,608   79   70   70   70   70   70   70   70	Cellular Telephone Service & Supplies		67	526	4	441	84%		15%	4
Computers - Dealers	Duct Cleaning	29,029	68	20	228	15	75%	5	25%	0 (
Sarage Doors & Openers   28,503   70   37   133   30   81%   5   14%   2   2   5   1   2   345   3   3   3   3   3   5   5   5   2   5   5   5   5   5   5	Computers - Dealers		69	79		67	85%	12	15%	0 (
Online Travel Agency	·									2 !
Consumer Finance & Loan Companies 27,628 72 52 88 57 92% 4 6% 1 22% 0 0 00 00 00 00 00 00 00 00 00 00 00 0		·	71					2	1%	
Dywall Contractors	3 /							4		
Swimming Pool Contractors, Dealers, Design   27,124   74   56   97   33   63%   19   34%   2   4%   Carpet & Nugue Dealers - New   25,966   75   43   120   39   91%   4   9%   0   0%   0   0%   0   0%   0   0%   0   0	·							2		
Carpet & Rug Dealers - New	,							19		
Contractor - Insulation										
Bullding Materials										
Towing - Automotive   26,035   78   79   70   53   67%   25   32%   11   19%   Property Maintonance   25,668   79   65   83   23   35%   42   66%   0   0   Janitor Service   25,560   80   8   423   5   63%   3   38%   0   0   Janitor Service   25,560   80   8   423   5   63%   3   38%   0   0   Janitor Service   25,560   80   8   423   5   63%   3   38%   0   0   Delivery Service   25,580   81   101   56   76   75%   24   24%   1   19%   Auto Parts & Supplies - New   24,895   82   92   58   57   62%   35   38%   0   0   Online Drug & Prescription Services   24,809   83   6   502   3   50%   1   17%   2   33%   Online Drug & Prescription Services   24,809   83   6   502   3   50%   1   17%   2   33%   1   2   Tomputers - Service & Repair   24,774   84   57   95   37   65%   19   33%   0   0   No Haller Standard Staturalization Consultants   24,522   85   23   200   14   61%   9   39%   0   0   No Houndation Contractors   24,523   86   30   163   21   70%   9   30%   0   0   No Houndation Contractors   24,053   87   23   200   13   57%   10   43%   0   0   Poundation Contractors   24,053   87   23   200   13   57%   10   43%   0   0   Cleaning Services   23,628   89   33   153   21   64%   12   36%   0   0   Cleaning Services   23,628   89   33   153   21   64%   12   36%   0   0   Cleaning Services   23,525   90   5   562   5   100%   0   0   Cleaning Services   23,394   92   18   251   18   100%   0   0   Despite Droms   23,394   92   18   251   18   100%   0   0   Snow Removal Service   22,610   94   50   102   20   40%   24   48%   6   1   Snow Removal Service   22,610   94   50   102   20   40%   24   48%   6   1   Snow Removal Service   22,610   94   50   102   20   40%   24   48%   6   1   Snow Removal Service   22,610   94   50   102   20   40%   24   48%   6   1   Snow Removal Service   22,610   94   50   102   20   40%   24   48%   6   1   Snow Removal Service   22,610   94   50   102   20   100   20   40%   24   48%   6   1   Snow Removal Service   22,610   94   50   100   42   12   11   26%   28   67%						27		9		
Property Maintenance   25,668   79   65   83   23   35%   42   65%   0   09	-									
Janitor Service   25,560   80   8   423   5   63%   3   38%   0   0   9	ž									
Delivery Service	. ,									
Auto Parts & Supplies - New										
Online Drug & Prescription Services										
Computers - Service & Repair         24,774         84         57         95         37         65%         19         33%         1         2%           Immigration & Naturalization Consultants         24,522         85         23         200         14         61%         9         39%         0         0%           Appliances - Major - Parts & Supplies         24,4755         86         30         163         21         70%         9         30%         0         0%           Foundation Contractors         24,053         87         23         200         13         57%         10         43%         0         0%           Telephone Communications         23,048         88         343         13         330         96%         13         4%         0         0%           Cleaning Services         23,628         89         33         153         21         64%         12         36%         0         0         9           Environmental & Ecological Services         23,525         90         5         562         5         100%         0         0%         0         0%           Banks         234         23         422         91         1								1		
Immigration & Naturalization Consultants						37		19		
Appliances - Major - Parts & Supplies 24,375 86 30 163 21 70% 9 30% 0 0% Foundation Contractors 24,053 87 23 200 13 57% 10 43% 0 0 0% 10 0										
Foundation Contractors	-							9		
Telephone Communications 23,948 88 343 13 330 96% 13 4% 0 0 0% Cleaning Services 23,628 89 33 153 21 64% 12 36% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0	11							10		
Cleaning Services   23,628   89   33   153   21   64%   12   36%   0   0%										
Environmental & Ecological Services 23,525 90 5 562 5 100% 0 0% 0 0% 0 0% 8 8 8 6 6 14 14% 0 0 0% 8 8 8 6 6 14 14% 0 0 0% 9 1 103 54 89 8 6 6 14 14% 0 0 0% 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1										
Banks         23,422         91         103         54         89         86%         14         14%         0         0%           Legal Forms         23,394         92         18         251         18         100%         0         0%         0         0%           Mason Contractors         23,118         93         16         280         6         38%         9         56%         1         16         280         6         38%         9         56%         1         1         66         38%         9         56%         1         1         66         38%         9         56%         1         1         66         68         38%         9         56%         1         1         66         68         84%         11         14%         2         2         4         8%         6         12%         8         8         11         14%         2         2         4         8%         1         14%         2         2         4         8%         1         1         4         2         4         8%         1         1         4         2         4         1         2         4         1				5						
Legal Forms       23,394       92       18       251       18       100%       0       0%       0       0%         Mason Contractors       23,118       93       16       280       6       38%       9       56%       1       6%         Snow Removal Service       22,610       94       50       102       20       40%       24       48%       6       12%         Recreational Vehicles - Dealers       22,393       95       81       66       68       84%       11       14%       2       2%         Real Estate       22,204       96       15       290       11       73%       4       27%       0       9%         Real Estate Developers       21,366       97       20       228       15       75%       5       25%       0       0%         Advance Fee Loan Brokers       20,953       98       88       62       0       0%       54       61%       34       39%         Spas & Hot Tubs - Dealers       20,878       99       48       106       24       50%       16       33%       8       17%         Locks & Locksmiths       20,875       100       42 <t< td=""><td></td><td></td><td></td><td>103</td><td></td><td>89</td><td></td><td>14</td><td></td><td></td></t<>				103		89		14		
Mason Contractors         23,118         93         16         280         6         38%         9         56%         1         6%           Snow Removal Service         22,610         94         50         102         20         40%         24         48%         6         12%           Recreational Vehicles - Dealers         22,393         95         81         66         68         84%         11         14%         2         2%           Real Estate         22,204         96         15         290         11         73%         4         27%         0         0%           Real Estate Developers         21,366         97         20         228         15         75%         5         25%         0         0%           Advance Fee Loan Brokers         20,953         98         88         62         0         0%         54         61%         34         39%           Spas & Hot Tubs - Dealers         20,878         99         48         106         24         50%         16         33%         8         17%           Locks & Locksmiths         20,875         100         42         122         11         26%         28										
Snow Removal Service         22,610         94         50         102         20         40%         24         48%         6         12%           Recreational Vehicles - Dealers         22,393         95         81         66         68         84%         11         14%         2         2%           Real Estate         22,204         96         15         290         11         73%         4         27%         0         0%           Real Estate Developers         21,366         97         20         228         15         75%         5         25%         0         0%           Advance Fee Loan Brokers         20,953         98         88         62         0         0%         54         61%         34         39%           Spas & Hot Tubs - Dealers         20,878         99         48         106         24         50%         16         33%         8         17%           Locks & Locksmiths         20,875         100         42         122         11         26%         28         67%         3         7%           Electronic Equipment & Supplies - Dealers         20,618         101         324         16         286         88% <td>_</td> <td>·</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>	_	·								
Recreational Vehicles - Dealers         22,393         95         81         66         68         84%         11         14%         2 2%           Real Estate         22,204         96         15         290         11         73%         4         27%         0         0%           Real Estate Developers         21,366         97         20         228         15         75%         5         25%         0         0%           Advance Fee Loan Brokers         20,953         98         88         62         0         0%         54         61%         34         39%           Spas Hot Tubs - Dealers         20,878         99         48         106         24         50%         16         33%         8         17%           Locks & Locksmiths         20,875         100         42         122         11         26%         28         67%         3         7%           Locks & Locksmiths         20,855         100         42         122         11         26%         28         67%         3         7%           Accountants         20,370         102         17         268         12         71%         5         29%         <								24		
Real Estate     22,204     96     15     290     11     73%     4     27%     0     0%       Real Estate Developers     21,366     97     20     228     15     75%     5     25%     0     0%       Advance Fee Loan Brokers     20,953     98     88     62     0     0%     54     61%     34     39%       Spas & Hot Tubs - Dealers     20,878     99     48     106     24     50%     16     33%     8     17%       Locks & Locksmiths     20,855     100     42     122     11     26%     28     67%     3     7%       Accountants     20,618     101     324     16     286     88%     38     12%     0     0%       Accountants     20,370     102     17     268     12     71%     5     29%     0     0%       Health & Diet Products - Retail     19,911     103     38     129     13     34%     22     58%     3     8%       Transmissions - Automobile     19,908     104     29     170     24     83%     4     14%     1     3%										
Real Estate Developers         21,366         97         20         228         15         75%         5         25%         0         0%           Advance Fee Loan Brokers         20,953         98         88         62         0         0%         54         61%         34         39%           Spas & Hot Tubs - Dealers         20,878         99         48         106         24         50%         16         33%         8         17%           Locks & Locksmiths         20,855         100         42         122         11         26%         28         67%         3         7%           Electronic Equipment & Supplies - Dealers         20,618         101         324         16         286         88%         3         12%         0         0%           Accountants         20,370         102         17         268         12         71%         5         29%         0         0%           Health & Diet Products - Retail         19,911         103         38         129         13         34%         22         258%         3         8           Transmissions - Automobile         19,908         104         29         170         24 <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>										
Advance Fee Loan Brokers     20,953     98     88     62     0     0%     54     61%     34     39%       Spas & Hot Tubs - Dealers     20,878     99     48     106     24     50%     16     33%     8     17%       Locks & Locksmiths     20,855     100     42     122     11     26%     28     67%     3     7%       Electronic Equipment & Supplies - Dealers     20,618     101     324     16     286     88%     38     12%     0     0%       Accountants     20,370     102     17     268     12     71%     5     29%     0     0%       Health & Diet Products - Retail     19,911     103     38     129     13     34%     22     58%     3     8%       Transmissions - Automobile     19,908     104     29     170     24     83%     4     14%     1     3%								5		
Spas & Hot Tubs - Dealers         20,878         99         48         106         24         50%         16         33%         8         17%           Locks & Locksmiths         20,855         100         42         122         11         26%         28         67%         3         7%           Electronic Equipment & Supplies - Dealers         20,618         101         324         16         286         88%         38         12%         0         0%           Accountants         20,370         102         17         268         12         71%         5         29%         0         0%           Health & Diet Products - Retail         19,911         103         38         129         13         34%         22         58%         3         8%           Transmissions - Automobile         19,908         104         29         170         24         83%         4         14%         1         3%								54		
Locks & Locksmiths         20,855         100         42         122         11         26%         28         67%         3         7%           Electronic Equipment & Supplies - Dealers         20,618         101         324         16         286         88%         38         12%         0         0%           Accountants         20,370         102         17         268         12         71%         5         29%         0         0%           Health & Diet Products - Retail         19,911         103         38         129         13         34%         22         58%         3         8%           Transmissions - Automobile         19,908         104         29         170         24         83%         4         14%         1         3%										
Electronic Equipment & Supplies - Dealers 20,618 101 324 16 286 88% 38 12% 0 0%  Accountants 20,370 102 17 268 12 71% 5 29% 0 0%  Health & Diet Products - Retail 19,911 103 38 129 13 34% 22 58% 3 8%  Transmissions - Automobile 19,908 104 29 170 24 83% 4 14% 1 3%										
Accountants     20,370     102     17     268     12     71%     5     29%     0     0%       Health & Diet Products - Retail     19,911     103     38     129     13     34%     22     58%     3     8%       Transmissions - Automobile     19,908     104     29     170     24     83%     4     14%     1     3%										
Health & Diet Products - Retail         19,911         103         38         129         13         34%         22         58%         3         8%           Transmissions - Automobile         19,908         104         29         170         24         83%         4         14%         1         3%										
Transmissions - Automobile 19,908 104 29 170 24 <b>83%</b> 4 <b>14%</b> 1 3%										
		·								
	Waterproofing Contractors	19,567	104	29	209			6	27%	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Pharmacies	19,383	106	35	143	30	86%	5	14%	0 09
Window Cleaning	19,228	107	15	290	10		5	33%	0 0%
Auto Renting & Leasing	19,208	108	156	38	86		70	45%	0 0%
Shoes - Retail	19,042	109	501	7	94		406	81%	1 0%
Kitchen Cabinets & Equipment - Household	18,784	110	41	124	27		14	34%	0 0%
Modeling & Talent Agencies	18,650	111	14	303	10		2	14%	2 14%
Disabled Person Assistance	18,231	112	3		3		0	0%	0 0%
Dry Cleaners	17,906	113	82	64	43		38	46%	1 19
Employment Agencies	17,881	114	13	314	12		1	8%	0 0%
Fireplaces	17,858	115	26		17		8	31%	1 49
Handyman Services	17,830	115	11		7		4	36%	0 0%
Glass - Plate and Window	17,795	110		451	6		4	14%	0 09
			40		23		15	38%	2 5%
Web Design	17,610	118		126	23		15		
Pet Boarding & Kennels	17,601	119	11	353	-		_	18%	0 07
Bathroom Remodeling	17,589	120	47	110	24		21	45%	2 49
Ticket Sales - Events	17,372	121	46		44		2	4%	0 0%
Taxicabs	17,063	122	31		17		13	42%	1 39
Heating Equipment & Systems Cleaning & Repair	16,927	123	13		9		4	31%	0 09
Internet Marketing Services	16,903	124	65		52		12	18%	1 29
Countertops	16,781	125	21	218	16		5	24%	0 09
Floor Coverings & Installation	16,737	126	37		19		18	49%	0 0%
Air conditioning & Heating Contractors - Commercial	16,702	127	21	218	14		7	33%	0 0%
Manufacturers & Producers	16,672	128	27		16		9	33%	2 79
Electricians - Residential	16,658	129	10		3		7	70%	0 0%
Floor Laying, Refinishing & Resurfacing	16,254	130	18		10	56%	8	44%	0 0%
Granite	16,228	131	20	228	17	85%	3	15%	0 0%
Patio, Porch & Deck Enclosures	15,563	132	21	218	13	62%	7	33%	1 5%
Work-At-Home Companies	15,473	133	15	290	3	20%	6	40%	6 40%
Auto Manufacturers & Distributors	15,425	134	196	29	147	75%	49	25%	0 0%
Auto Detailing	15,390	135	19	241	12	63%	7	37%	0 0%
Auto Repair - Windshield, Glass Shops	15,315	136	20	228	13	65%	6	30%	1 5%
Payday Loans	15,284	137	23	200	18	78%	4	17%	1 49
Limousine Service	15,271	138	35	143	19	54%	16	46%	0 0%
Online Retailer	15,245	139	82	64	37	45%	30	37%	15 18%
Appliances - Small - Supplies & Parts	15,214	140	13	314	12	92%	0	0%	1 8%
Stucco & Exterior Coating Contractors	15,189	141	7	451	4	57%	3	43%	0 0%
Insurance - Life	15,083	142	8	423	6	75%	2	25%	0 0%
Schools - Business & Vocational	15,077	143	8	423	7	88%	1	13%	0 0%
Dentists	14,944	144	29		23		6	21%	0 0%
Floor Materials - Retail	14,905	145	31	158	19		12	39%	0 0%
Charity - National	14,597	146	2	889	2		0	0%	0 0%
Internet-Based Telephone Service	14,477	147	89		85		3	3%	1 19
Mechanical Contractors	14,439	148	8		6		2	25%	0 0%
Nail Salons	14,424	149	30	163	19		9	30%	2 7%
Driving Instruction	14,394	150	34		17		11	32%	6 18%
Restaurants	14,045	151	108	50	62		44	41%	2 29
General Merchandise - Retail	14,040	152	28	173	22		5	18%	1 4%
Department Stores	13,661	153	475	8	469		6	1%	0 09
Cabinets	13,646	153	30	163	16		13	43%	1 39
		154	105	52	29		74	70%	2 2%
Dating Service	13,582	155	105	52 118	14		20	45%	
Day Spas	13,477								
Child Care Centers	13,373	157	23	200	18		·	22%	0 0%
Appliances - Small - Service & Repair	13,075	158	30	163	18		11	37%	1 39
Plumbing Drains & Sewer Cleaning	13,012	159	24	193	22		2	8%	0 0%
Dog Breeders	12,654	160	14	303	7	50%	6	43%	1 7%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not	%	Cmpls Unable
Air Conditioning Contractors & Systems	12,354	161	10	371	- 5	50%	Settled 4	40%	To Pursue 9/
Hearing Aids & Assistive Devices	12,341	162	3		<u> </u>	67%	1	33%	0 0%
Internet - Web Hosting	12,134	163	32	156	2		7	22%	1 3%
Building Inspection	12,134	164	1		24		0	0%	0 0%
Auto Warranty Processing Service	11,955	165	37	133	37		0	0%	0 0%
Carpenters	11,937	166	17	268	6		11	65%	0 0%
Vacuum Cleaners - Household - Dealers	11,868	167	11		10		11	9%	0 0%
	,	168	258	21	243		15	6%	0 0%
Parking Facilities	11,742 11,657	169	35		243		6	17%	3 9%
Marketing Programs & Services Wholesalers & Distributors	11,654	170	23	200	19		4	17%	0 0%
	11,654	170	9		7		4	22%	
Business Consultants	11,548	171	17	268			2	53%	0 0%
Asphalt					-		9		
Air Purifying & Cleaning Systems & Equipment	11,502	173	19	241	10		6	32%	3 16%
Auctioneers	11,464	174	25		16		9	36%	0 0%
Chimney Cleaning	11,453	175	4	641	3		1	25%	0 0%
Call Centers	11,440	176	3	747	3		0	0%	0 0%
Cell Phone & Tablet Equipment, Supplies & Repair	11,438	177	331	14	313		17	5%	1 0%
Discount Stores	11,402	178	106	51	89		17	16%	0 0%
Transportation Services	11,388	179	14	303	12		2	14%	0 0%
Mattresses	11,366	180	44	118	27		15	34%	2 5%
Doors	11,293	181	21	218	15		6	29%	0 0%
Bathtubs & Sinks - Repair & Refinish	10,962	182	12	330	7		5	42%	0 0%
Financing	10,863	183	34	148	29		5	15%	0 0%
Telephone Service - Long Distance	10,857	184	46	111	35	76%	11	24%	0 0%
Chimney Builders & Repair	10,822	185	8	423	8	100%	0	0%	0 0%
Home Health Services	10,794	186	5	562	4	80%	0	0%	1 20%
Pardon Services	10,775	187	38	129	30	79%	8	21%	0 0%
Cabinet Manufacturer	10,754	188	4	641	2	50%	2	50%	0 0%
Vacuum Cleaners - Service & Repair	10,733	189	14	303	11	79%	3	21%	0 0%
Accounting Services	10,695	190	17	268	13	76%	4	24%	0 0%
Financial Planning Consultants	10,610	191	4	641	3	75%	0	0%	1 25%
Air Duct Cleaning	10,541	192	30	163	17	57%	9	30%	4 13%
Publishers - Book	10,497	193	17	268	9	53%	8	47%	0 0%
Upholsterers	10,453	194	18		7	39%	11	61%	0 0%
Pet Grooming	10,444	195	9	402	6	67%	3	33%	0 0%
Not Elsewhere Classified	10,421	196	25	186	15	60%	7	28%	3 12%
Marketing Consultants	10,358	197	17	268	10	59%	4	24%	3 18%
Computers - Supplies & Parts	10,210	198	36		29		7	19%	0 0%
Bookkeeping Service	10,188	199	10	371	4		6	60%	0 0%
Contractors - Flooring	10,113	200	18	251	10		8	44%	0 0%
Landscape Designers	10,104	201	16		5		11	69%	0 0%
Credit Unions	10,069	202	9	402	8	0-70	1	11%	0 0%
Floors - Hardwood	9,986	203	25	186	12		12	48%	1 4%
Correspondence Schools	9,966	203	23	889	2		0	0%	0 0%
Point of Sale Systems	9,908	205	36		27		9	25%	0 0%
Schools - Academic - Colleges & Universities	9,891	205	19		12		7	37%	0 0%
		200		58	72		19	21%	
Safety Consultants Optical Goods - Retail	9,842 9,838	207	92 31	158	23		19	21%	1 1%
	9,838	208	13				/	31%	0 0%
Marble & Granite Installation, Stonework Fabrication	·						4		
Security Guard & Patrol Service	9,770	210	2	889	0		2	100%	0 0%
Multi-Level Selling Companies	9,686	211	0	1,629		•	0	0%	0 0%
Photographers	9,609	212	64	87	14		47	73%	3 5%
Water Softening & Conditioning Equipment Service & Sup	9,496	213	26		23		3	12%	0 0%
Fitness Centers	9,485	214	93	57	47		27	29%	19 20%
Florists - Retail	9,416	215	132	40	117	89%	13	10%	2 2%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Interior Decorators & Designers	9,415	216	14	303	6	43%	8	57%	0 0%
Landscape Maintenance	9,383	217	8	423	2	25%	6	75%	0 0%
Accountants - Certified Public	9,246	218	3	747		67%	1	33%	0 0%
Storage Units - Household & Commercial	9,091	219	18	251	10	56%	8	44%	0 0%
Publishers - Directory & Guide	9,058	220	89	60	54		33	37%	2 2%
Tile - Ceramic - Contractors & Dealers	9,053	221	10	371	7	70%	3	30%	0 0%
Motorcycles - Dealers	9,022	222	22	209	14	64%	7	32%	1 5%
Chambers Of Commerce	9,012	223	0	1,629	0		0	0%	0 0%
Credit - Debt Consolidation Services	8,992	224	6	502	2		4	67%	0 0%
Clothing - Retail	8,938	225	80	68			18	23%	3 4%
Computer Software Publishers & Developers	8,912	226	31	158	7		24	77%	0 0%
Skin Care	8,897	227	20	228	17		2	10%	1 5%
Not Elsewhere Classified After Investigation	8,873	228	3	747		67%	0	0%	1 33%
Real Estate Rental Service	8,674	229	11	353	9		2	18%	0 0%
Health & Medical - General	8,512	230	25	186	15		9	36%	1 4%
Heat Pumps	8,497	231	22	209	13		7	32%	2 9%
Taxes - Consultants & Representatives	8,451	232	8	423	5		3	38%	0 0%
Water Treatment Equipment, Service & Supplies	8,437	233	8	423	6		2	25%	0 0%
Electronic Equipment & Supplies - Wholesale &							-		
Manufacturers	8,434	234	231	25	227	98%	4	2%	0 0%
Grocers - Retail	8,416	235	31	158	24	77%	7	23%	0 0%
Paralegals	8,406	236	4	641	3	75%	1	25%	0 0%
Garage Builders	8,398	237	24	193	10	42%	12	50%	2 8%
Car Wash & Polish	8,393	238	34	148	19	56%	14	41%	1 3%
Hair Styling and Services	8,285	239	45	115	28	62%	9	20%	8 18%
Patio & Deck Builders	8,280	240	5	562	5	100%	0	0%	0 0%
Truck Repair & Service	8,221	241	10	371	8	80%	2	20%	0 0%
Blinds	8,087	242	12	330	9	75%	3	25%	0 0%
Pet Shops	7,996	243	7	451	4	57%	3	43%	0 0%
Scholarships & Financial Aid	7,931	244	15	290	13	87%	2	13%	0 0%
Beauty Supplies & Equipment	7,925	245	21	218	11	52%	7	33%	3 14%
Signs	7,771	246	15	290	8	53%	7	47%	0 0%
Mold & Mildew Inspection/Removal/Remediation	7,704	247	3	747	2	67%	1	33%	0 0%
Tutoring	7,694	248	16	280	15	94%	1	6%	0 0%
Gold Buyers	7,687	249	6	502	4	67%	2	33%	0 0%
Electronic Equipment & Suppliers - Service & Repair	7,666	250	62	88	34	55%	27	44%	1 2%
Freight Forwarding	7,665	251	22	209	12	55%	10	45%	0 0%
Tattoos	7,644	252	19	241	13	68%	6	32%	0 0%
Advertising Specialties	7,617	253	59	94	35	59%	10	17%	14 24%
Search Engine Optimization Services	7,460	254	12	330	10	83%	2	17%	0 0%
Caterers	7,353	255	12	330	6	50%	6	50%	0 0%
Oils - Fuel	7,347	256	27	174	26	96%	1	4%	0 0%
Drainage Contractors	7,329	257	5	562	3	60%	2	40%	0 0%
Asbestos Removal Service	7,291	258	1	1,107	1	100%	0	0%	0 0%
Service Stations - Gasoline & Oil	7,279	259	24	193	12		12	50%	0 0%
Associations	7,249	260	12	330	7	58%	4	33%	1 8%
Printers	7,220	261	19	241	12	63%	6	32%	1 5%
Coupon Services	7,214	262	46	111	21		17	37%	8 17%
Mailing Services	7,203	263	5	562	3	60%	1	20%	1 20%
Grocers - Wholesale	7,183	264	4	641	3		1	25%	0 0%
Food Plans	7,163	265	7	451	7	100%	0	0%	0 0%
Painters - Commercial or Residential	7,143	266	20	228	12		8	40%	0 0%
Exercise & Physical Fitness Programs	7,141	267	36	139	22	61%	12	33%	2 6%
Hotels	7,141	268	114	47	74	65%	40	35%	0 0%
Stone Setting	7,137	269	21	218	14		7	33%	0 0%
	7,099	209	21	210	14		/		

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Furniture Manufacturers	7,061	271	20	228	16	80%	4	20%	0 0%
Building Restoration & Preservation	7,048	272	6	502	4		2	33%	0 0%
Credit Reporting Agencies	6,920	273	21	218	15		5	24%	1 5%
Veterinarians	6,890	274	14	303	10		4	29%	0 0%
Heating Equipment	6,873	275	12	330	10		2	17%	0 0%
Boat Dealers	6,872	276	20	228	14		6	30%	0 0%
Massage Therapists	6,851	277	13	314	10		2	15%	1 8%
Real Estate Agents	6,837	278	9	402	4		5	56%	0 0%
Market Research & Analysis	6,804	279	4	641	4		0	0%	0 0%
Auto Dealers - Online	6,782	280	18	251	6	33%	12	67%	0 0%
Spas & Hot Tubs - Service & Repair	6,756	281	15	290	8	53%	5	33%	2 13%
Vacation Time Share	6,724	282	12	330	11		1	8%	0 0%
Insurance Agency	6,674	283	4	641	3	75%	1	25%	0 0%
Rubbish & Garbage Removal	6,647	284	16	280	10		5	31%	1 6%
Advertising - Directory & Guide	6,631	285	83	63	66		17	20%	0 0%
Hardwood Floor Contractors	6,631	286	15	290	8		7	47%	0 0%
Telemarketing Services	6,609	287	5	562	4		1	20%	0 0%
Home Decor, Accessories & Gifts - Online Retailer	6,531	288	65	83	65		0	0%	0 0%
Computers - Sys Designers & Consult	6,483	289	20	228	19		1	5%	0 0%
Telecommunications Equipment - Disability	6,460	290	69	78	16		53	77%	0 0%
Advertising Agencies & Counselors	6,453	291	37	133	29		8	22%	0 0%
Apartments	6,417	292	6	502	3		2	33%	1 17%
Furniture Repair & Refinish	6,397	293	26	180	20		3	12%	3 12%
Engines - Rebuild & Exchange	6,381	293	5	562	20		2	60%	0 0%
Lubricating Service - Automotive	6,376	294	12	330	4		8	67%	0 0%
Credit Services	6,328	295	13	314	12		1	8%	0 0%
Construction Management	6,301	290	4	641	2		1	50%	0 0%
Basement - Contractors	6,299	298	15	290	8		7	47%	0 0%
Landscape Architects	6,299	298	4	641	2		7	50%	0 0%
	6,291	300	6	502	4		2	33%	0 0%
Roofing Service Consultants	6,245	301	17	268	11		2	35%	0 0%
Security Systems Consultants	,	301	68	79			4		1 1%
Cable TV, Internet & Telephone Installation Service	6,214	302	41	124	63 37		4	6% 10%	0 0%
Mail Order & Catalog Shopping	6,214		12		12		0	0%	
Auto Service - Rust proofing Shops	6,176	304 305		330	9		6	40%	0 0%
Kitchen Remodeling	6,175		15 6	290 502	9		2	33%	
Diamonds	6,163 6,135	306 307	209	27	198	0	11	5%	0 0%
Utility Contractors	6,134		209		198		11		1 4%
Womens Apparel - Retail	· '	308 309		193			4	17%	
Information Technology Services	6,098	310	<u>6</u> 5	502	2		0	67% 0%	0 0%
Patio Equipment & Supplies	6,064			562 747	2		0		
Hair Removal - Laser & Electrolysis	6,062	311	3				1	33%	
Investment Advisory Service	6,030	312	1	1,107	0		1	100%	0 0%
Kitchen Accessories	6,028	313	14	303	8		3	21%	3 21%
Waste Reduction, Disposal, Recycle Equipment	5,980	314	37	133	29		8	22%	0 0%
Cabinet Maker	5,943	315	6	502	2		4	67%	0 0%
Welding	5,929	316	2	889	1	50%	1	50%	0 0%
Secret Shopper	5,907	317	3	747	1	33%	2	67%	0 0%
Internet Access Provider	5,901	318	19	241	16		3	16%	0 0%
Gold, Silver & Platinum Dealers	5,878	319	6	502	4	0	2	33%	0 0%
Sightseeing Tours	5,866	320	5	562	4	80%	1	20%	0 0%
Refrigeration Equipment - Commercial - Sales & Service	5,802	321	11	353	4	36%	7	64%	0 0%
Oilfield Service	5,795	322	0	1,629	0	0%	0	0%	0 0%
Bridal Shops	5,676	323	25	186	15	60%	8	32%	2 8%
Schools - General Interest	5,666	324	7	451	5	71%	2	29%	0 0%
Land Companies	5,615	325	4	641	3	75%	1	25%	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not	%	Cmpls Unable
Woodworking	5,612	326	8	, .	5		Settled	13%	<b>To Pursue</b> 2 259
Payment Processing Service	5,598	327	7	451	<u>J</u>	100%	0	0%	0 09
Vitamins & Food Supplements	5,584	328	30	163			24	80%	1 39
Information Bureaus	5,569	329	20		14		6	30%	0 09
Real Estate Appraisers	5,565	330	5	562	4		1	20%	0 0
Fence - Sales, Service & Contractors	5,558	331	13	314			7	54%	1 80
Chiropractors D.C.	5,500	332	6		<u>5</u>		0	0%	1 170
Gas - Propane	5,437	333	20		20		0	0%	0 00
Utility Submetering & Billing	5,437	334	23		23		0	0%	0 00
Sunroom & Solarium Design & Construction	5,415	335	5	562	3		2	40%	0 00
Hardware - Retail	5,409	336	22		15		7	32%	0 00
Home Electronics	5,404	337	50	102	45		5	10%	0 00
Sewer Contractors	5,398	338	1	1,107	1		0	0%	0 00
Weight Control Services	5,375	339	27	174	14		11	41%	2 70
Swimming Pool Service & Repair	5,363	340		451	3		3	43%	1 140
Employment Service	5,339	341	2	889	1	50%	1	50%	0 09
Moving Services - Labor & Materials	5,308	342	26	180	9		16	62%	1 40
Credit Card - Merchant Services	5,290	343	7	451	4	57%	3	43%	0 09
Office Supplies	5,273	344	18	251	17	94%	1	6%	0 09
Engineers - Professional	5,266	345	0	1,629	0	0%	0	0%	0 09
Credit Card Processing Service	5,263	346	15	290	13	87%	2	13%	0 09
Energy Management & Conservation Consultant	5,253	347	51	100	51	100%	0	0%	0 09
Railings	5,248	348	6	502	5	83%	1	17%	0 09
Property Management - Industrial & Commercial	5,234	349	3	747	2	67%	1	33%	0 00
Training Programs	5,209	350	6	502	4	67%	2	33%	0 09
Mortgage Lender	5,202	351	5	562	5	100%	0	0%	0 09
Foreign Currency Exchange Broker	5,166	352	3	747	0	0%	3	100%	0 09
Trucking	5,152	353	2	889	1	50%	1	50%	0 09
Investigators	5,124	354	6	502	3	50%	3	50%	0 09
Brake Service	5,107	355	9	402	6	67%	3	33%	0 09
Contractor - Remodel & Repair	5,089	356	7	451	4	57%	3	43%	0 09
Health & Medical Products	5,080	357	4	641	3		1	25%	0 09
Junk Removal	5,036	358	23	200	5		18	78%	0 09
Buildings - Pre - Cut, Prefab & Modular - Dealers	5,006	359	9	402	7	78%	1	11%	1 110
Musical Instruments - Dealers	4,986	360	11	353	7	0 7 70	3	27%	1 99
Check Cashing Service	4,984	361	5	562	3		2	40%	0 09
Television - Cable, CATV & Satellite	4,957	362	244	22	239		5	2%	0 09
All-Terrain Vehicles - ATVs	4,949	363	22	209	12		10	45%	0 09
Funeral Related Services	4,926	364	3	747	3	100%	0	0%	0 09
Garage Door Repair	4,926	365	12	330	7	20.0	5	42%	0 09
Septic Tanks & Systems Contractors & Dealers	4,880	366	4	641	3	2070	1	25%	0 09
Mufflers & Exhaust Systems	4,870	367	16		13		3	19%	0 09
Awnings & Canopies	4,863	368	7	451	5		2	29%	0 09
Insurance Consultants	4,863	369	3	747	2		1	33%	0 09
Furniture Designers & Custom Builders	4,844	370	26		13		12	46%	1 40
Business Services - General	4,792	371	11		6		5	45%	0 09
Lawn & Garden Equipment & Supplies	4,791	372	6		4		2	33%	0 09
Draperies & Curtains - Retail & Custom	4,787	373	7	451	2		4	57%	1 149
Cabin, Cottage & Chalet - Rentals	4,776	374	32	156	25		5	16%	2 69
Travel Clubs	4,739	375	25	186	23		2	8%	0 09
Denturist	4,723	376	2	889	2		0	0%	0 09
Marriage, Family, Child, Individual Counselors	4,713	377	0		0	0.70	0	0%	0 09
Trust Companies	4,712	378	2	889	2		0	0%	0 09
Driveway Installation, Paving & Repair	4,700	379	27	174	10		15	56%	2 79
Photographers - Portrait	4,697	380	14	303	8	57%	5	36%	1 70

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not	%	Cmpls Unable
Auto Wrecking	4,683	381	4	641	3	75%	Settled 0	0%	<b>To Pursue</b> 9
3	· · · · · · · · · · · · · · · · · · ·	382	12		10		2	17%	0 09
Roofing Materials	4,679 4,678	383	12	330 330	8		4	33%	0 09
Medical Equipment & Supplies	4,676	384	48		44		4	8%	0 09
Legal Document Assistance		385			3		9	75%	0 09
Deck Builder	4,675	385	12	330		25% 54%			
Opticians	4,674	385	13 57	314			<u>6</u>	46%	0 09
Toys - Retail	4,649			95			3	5%	
Truck Dealers	4,649	388	8		7		1	13%	0 09
Photographers - Commercial	4,648	389	12		3		9	75%	0 09
Pawnbrokers	4,643	390	7	451	6		1	14%	0 09
Food Manufacturers, Wholesalers, Distributors	4,617	391	5	562	3		2	40%	0 09
Cosmetic Sales by Internet	4,571	392	159	36	70		89	56%	0 09
Money Orders & Transfers	4,524	393	2	889	2		0	0%	0 09
Real Estate Investors	4,520	394	3	747	2	0	1	33%	0 09
Pressure Washing	4,513	395	5	562	3	00 /0	1	20%	1 20%
Auto Transporters & Drive-Away Companies	4,478	396	19		7	37%	12	63%	0 09
Upholstery & Carpet Cleaning	4,468	397	3	747	0	0 70	3	100%	0 09
Condominiums	4,456	398	7	451	1	14%	6	86%	0 09
Clinics	4,453	399	3	747	2	67%	1	33%	0 09
Messenger Service	4,445	400	0	1,629	0	0%	0	0%	0 09
Exercise Equipment & Machines - Sales	4,418	401	17	268	7	41%	10	59%	0 09
Electric Equipment - Service & Repair	4,399	402	9	402	4	44%	3	33%	2 229
Optometrists	4,398	403	17	268	13	76%	4	24%	0 09
Lighting Fixtures - Retail	4,382	404	18	251	11	61%	6	33%	1 69
Auto & Truck Brokers	4,352	405	7	451	5		2	29%	0 09
Laser Cosmetic Services	4,326	406	10		7	70%	2	20%	1 109
Martial Arts	4,320	407	19	241	11	58%	8	42%	0 09
Basement Waterproofing	4,305	408	2	889	0		2	100%	0 09
Airlines	4,299	409	131	42	31		98	75%	2 29
Plumbing - Renovation & Repair	4,298	410	11	353	7		4	36%	0 09
Water Companies - Bottled, Bulk	4,297	411	11		11		0	0%	0 09
Marine Sales & Service	4,283	412	4	641	3		1	25%	0 09
Product Development & Marketing	4,282	413	1	1,107	1	100%	0	0%	0 09
Contractor - Commercial	4,280	414	3	747	0		3	100%	0 09
Office Furniture & Equipment	4,264	415	5	562	5	• , •	0	0%	0 09
Retail Stores	4,228	415	19		14		5	26%	0 09
Firewood	4,192	417	4	641	2		2	50%	0 09
			4		3				
Optical Goods - Service & Repair	4,186 4,156	418 419	4	641 747	3	75% 100%	1	25% 0%	0 09
Septic Tanks & Systems Cleaning	· · · · · · · · · · · · · · · · · · ·		3		6		0		
Modular Homes	4,155	420	8	423			2	25%	0 09
Telecommunication Equipment & Systems Dealers	4,143	421	24		17		5	21%	
Quickbooks Training & Support	4,139	422	3	747	3		0	0%	0 09
Vacuum Cleaning Systems	4,122	423	5	562	4		1	20%	0 09
Event Planners	4,090	424	23	200	14		8	35%	1 49
Demolition Contractors	4,086	425	2	889	0		2	100%	0 09
Gift Shops	4,078	426	3	747	0	0,0	2	67%	1 33%
Hair Replacement	4,078	427	1	1,107	1		0	0%	0 09
Real Estate Consultants	4,077	428	8		7	88%	1	13%	0 09
Wedding Officiant	4,039	429	0		0		0	0%	0 09
Pet Supplies & Foods - Retail	4,031	430	4	641	3		1	25%	0 09
Toner Cartridges	4,025	431	45	115	1	2%	1	2%	43 969
Insurance - Auto	4,010	432	12		12	100%	0	0%	0 09
Sportswear - Retail	3,998	433	10	371	4	40%	6	60%	0 09
Siding Materials	3,956	434	5	562	4	80%	1	20%	0 09
Resorts	3,942	435	13	314	10	77%	3	23%	0 09

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Maids & Butlers Service	3,941	436	9	402	6	67%	2	22%	1 119
Air Quality Service	3,928	437	2	889	2	100%	0	0%	0 0%
Credit Cards & Plans	3,919	438	40	126	33	83%	7	18%	0 0%
Fire Protection Equipment & Supplies	3,889	439	3	747	1	33%	2	67%	0 09
Steel Fabricators	3,850	440	0	1,629	0	0%	0	0%	0 09
Tanning Salons	3,850	441	26	180	12	46%	7	27%	7 27%
Water Well Drilling & Service	3,841	442	3	747	3	100%	0	0%	0 0%
Coin Dealers, Supplies	3,827	443	10	371	9	90%	1	10%	0 09
Home Design & Planning	3,827	444	4	641	4	100%	0	0%	0 0%
Adjusters	3,820	445	6	502	6	100%	0	0%	0 09
Resume Service	3,817	446	6	502	6	100%	0	0%	0 09
Nurseries - Plants, Trees	3,807	447	2	889	0	0%	2	100%	0 09
	3,794	447	5	562	4			20%	0 09
Recreational Vehicles - Repair & Service	3,794	448	<u> </u>	423	8	100%	0	0%	0 09
Buying Clubs & Group Purchasing Service	•	449	0		8		0	0%	
Sand & Gravel	3,773			1,629	v	0%	0		
Plumbing Fixtures, Parts, Supplies - Retail	3,753	451	6	502	5	83%	1	17%	0 09
Contact Lenses	3,744	452	11	353	6	55%	5	45%	0 09
Wedding Supplies & Services	3,716	453	18	251	9		4	22%	5 28%
Beds - Retail	3,700	454	9	402	6	67%	1	11%	2 229
Motels	3,697	455	35	143	20		15	43%	0 09
Irrigation Systems & Equipment	3,689	456	1	1,107	1	100%	0	0%	0 09
Food Products	3,686	457	5	562	4	80%	1	20%	0 0%
Couriers	3,668	458	13	314	6		7	54%	0 09
Beauty Schools	3,661	459	4	641	4	100%	0	0%	0 0%
Extended Warranty Contract Service Companies	3,634	460	20	228	19	95%	1	5%	0 0%
Electric Companies	3,616	461	24	193	22	92%	2	8%	0 0%
Health & Fitness Program Consultants	3,580	462	5	562	5	100%	0	0%	0 0%
Camps	3,569	463	21	218	2	10%	19	90%	0 09
Auto Driving School	3,565	464	10	371	3	30%	7	70%	0 0%
Investment Management	3,528	465	6	502	4	67%	2	33%	0 0%
Funeral Directors	3,527	466	1	1,107	1	100%	0	0%	0 0%
Auto Accessories	3,521	467	13	314	9	69%	3	23%	1 89
Surveyors - Land	3,519	468	3	747	1	33%	2	67%	0 09
Windows - Repairing	3,500	469	3	747	3	100%	0	0%	0 09
Photographic Equipment & Supplies - Retail	3,493	470	10	371	5	50%	5	50%	0 09
Newspapers	3,490	471	53	98	45	85%	8	15%	0 0%
Furniture - Wholesale	3,486	472	7	451	4		3	43%	0 09
Retirement & Life Care Communities & Homes	3,486	473	0	1,629	0	0%	0	0%	0 09
Vacation Rentals	3,482	474	16	280	9		7	44%	0 09
Pet Sitting Services	3,474	475	2	889	2	100%	,	0%	0 09
License Services	3,474	475	1	1,107	1	100%	0	0%	0 09
	3,464	476	43	1,107	40		1	2%	2 5%
Satellite Equipment & Supplies		477					1		
Home Improvements - Additions	3,452		1 7	1,107	0	0%	1	100%	-
Monuments	3,452	479		451	6		1	14%	0 09
Music Instruction - Instrumental	3,452	480	6	502	5	83%	1	17%	0 09
Landscaping Equipment & Supplies	3,443	481	9	402	4	44%	5	56%	0 09
Bullion Coin Dealers	3,441	482	2	889	2	100%	0	0%	0 09
Legal Information Services	3,430	483	12	330	10	83%	2	17%	0 09
Business & Trade Organizations	3,384	484	2	889	0		2	100%	0 09
Lawn & Garden Sprinkler Systems	3,381	485	3	747	3	100%	0	0%	0 09
Doors - Repair	3,378	486	1	1,107	1	100%	0		0 09
Contractors - Solar Energy	3,373	487	10	371	5	50%	2	20%	3 30%
Importers	3,370	488	2	889	2	100%	0	0%	0 0%
Contractor - Spray Foam Insulation	3,368	489	0	1,629	0	0%	0	0%	0 0%
Animal Hospitals	3,352	490	4	641	3	75%	1	25%	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Personal Services	3,352	491	3	747	3	100%	0	0%	0	0%
Window Coverings	3,352	492	8	423	7	88%	1	13%	0	0%
Industrial Manufacturers	3,350	493	4	641	2	50%	2	50%	0	0%
Auto Service - Window Tinting	3,347	494	7	451	5	71%	2	29%	0	0%
Leasing Service	3,340	495	4	641	4	100%	0	0%	0	0%
Incentive Programs	3,335	496	23	200	20		3	13%	0	0%
Lotteries - Foreign	3,328	497	2	889	0	0%	2	100%	0	0%
Guns & Gunsmiths	3,325	498	1	1,107	0	0%	1	100%	0	0%
Management Consultants	3,317	499	2	889	2	100%	0	0%	0	0%
Building Construction Consultants	3,313	500	3	747	1	33%	2	67%	0	0%
Appliances - Major - Rent & Lease	3,303	501	9	402	6	67%	3	33%	0	0%
Fire & Smoke Alarm Systems	3,282	502	0	1,629	0	0%	0	0%	0	0%
Trucking - Motor Freight	3,268	503	5	562	3	60%	2	40%	0	0%
Auto Parts & Supplies - Used & Rebuilt	3,249	504	5	562	3	60%	2	40%	0	0%
Contractors - Framing	3,247	505	0	1,629	0	0%	0	0%	0	0%
Computer Consultant	3,237	506	7	451	4	57%	3	43%	0	0%
Mud Jacking Contractors	3,236	507	3	747	3	100%	0	0%	0	0%
Divorce Assistance	3,232	508	2	889	1	50%	1	50%	0	0%
Banquet Facilities	3,220	509	10	371	4	40%	6	60%	0	0%
Shoes - Orthopedic	3,213	510	6	502	. 5		1	17%	0	0%
Hospital & Medical Equipment & Supplies	3,202	511	4	641	4	100%	0	0%	0	0%
Currency Exchange	3,201	512	1	1,107	0	0%	1	100%	0	0%
Bedding Bedding	3,199	513	18	251	17	94%	1	6%	0	0%
Clothes - Consignment & Resale	3,196	514	27	174	13	48%	8	30%		22%
Liquidators	3,190	515	4	641	2		2	50%	0	0%
Convenience Stores	3,178	516	6	502	5	83%	1	17%	0	0%
Meat - Retail	3,171	517	3	747	3	100%	0	0%	0	0%
Insurance - Health	3,162	518	7	451	7	100%	0	0%	0	0%
Stair Builders	3,160	519	0	1,629	,	0%	0	0%	0	0%
Auto Auctions	3,159	520	9	402	8		1	11%	0	0%
Nanny Service	3,159	521	7	451	6	86%	1	14%	0	0%
Second Hand Stores	3,146	522	1	1,107	0		1	100%	0	0%
Trucking Transportation Brokers	3,146	523	2	889	1	50%	1	50%	0	0%
Bathroom Accessories	3,140	524	6	502	4	67%	2	33%	0	0%
Investment Securities	3,138	525	5	562	5	100%	0	0%	0	0%
Millwork	3,136	526	0	1,629	0	0%	0	0%	0	0%
Video Games - Dealers	3,118	527	11	353	7	64%	3	27%	1	9%
Parking Attendant Service	3,091	528	62	88	61	98%	1	2%	0	0%
Jewelers - Wholesale	3,087	529	1	1,107	1	100%	0	0%	0	0%
Parking Area Maintenance & Marking	3,080	530	22	209	6	27%	16	73%	0	0%
Machine Shops	3,070	531	1	1,107	0	0%	10	100%	0	0%
Swimming Pools & Hot Tubs	3,068	532	10	371	6		3	30%		10%
Architects	3,065	533	3	747	1	33%	2	67%	0	0%
Commercial Roofing	3,062	534	3	747	1		2	67%	0	0%
Manufactured Homes - Dealers	3,059	535	3	747	3	100%	0	0%	0	0%
Disc Jockeys	3,040	536	6	502	6	100%	0	0%	0	0%
Swimming Pool Equipment & Supplies	3,020	537	7	451	5	71%	1	14%		14%
Electric Equipment & Supplies - Retail	3,020	538	6	502	4	67%	2	33%	0	0%
Animal Online Drug & Prescription Services	3,003	539	3	747	0		2	100%	0	0%
	3,000	539	2	889	1	50%	3	50%	0	0%
Insurance Agents Small Engine Repair	2,999	541		562	4		1	20%	0	0%
,	2,999	541	1	1,107	4	100%	0	0%	0	0%
Concrete Repair/Leveling	2,994	542 543	1	1,107	1	100% 50%	0	50%	0	0%
Furnace Cleaning	·		2		1		1		0	0%
Gutter Cleaning	2,987	544 545	2	889	1 4	50%	1	50%	0	
Lumber - Retail	2,985	545	13	314	4	31%	9	69%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Bakers - Retail	2,978	546	14	303	9	64%	5	36%	0 0
Watches - Service & Repair	2,978	547	11	353	6	55%	5	45%	0 0
Appliances - Small - Dealers	2,974	548	9	402	6	67%	3	33%	0 0
Copy & Duplicating Service	2,974	549	7	451	6	86%	1	14%	0 0
Gas - Propane - Equipment & Supplies	2,967	550	13	314	11	85%	2	15%	0 0
Stoves - Wood, Coal	2,967	551	13	314	12	92%	1	8%	0 0
Closet Systems & Accessories	2,945	552	5	562	2	40%	1	20%	2 40
Funeral Homes	2,930	553	3	747	3	100%	0	0%	0 0
Telephone Equipment & Systems Dealers	2,915	554	79	70	79	100%	0	0%	0 0
Timeshare Companies	2,893	555	11	353	8	73%	3	27%	0 0
Road Service - Automotive	2,886	556	2	889	2	100%	0	0%	0 0
Elderly/Senior Specialty Services	2,879	557	1	1,107	1	100%	0	0%	0 0
Natural Gas Companies	2,875	558	10	371	10		0	0%	0 0
Ink Cartridge - Refill & Sales	2,873	559	4	641	3	75%	1	25%	0 0
Motorcycles - Supplies & Parts	2,865	560	7	451	4	57%	3	43%	0 0
Health & Wellness	2,859	561	8	423	6		2	25%	0 0
Job Listing & Advisory Services	2,856	562	0	1,629	0	0%	0	0%	0 0
Senior Home Care	2,854	563	0	1,629	0		0	0%	0 0
Log Cabins, Homes & Buildings	2,846	564	3	747	3	100%	0	0%	0 0
Recruitment Services	2,844	565	3	747	1		2	67%	0 0
Auto Electric Service	2,843	566	1	1,107	1	100%	0	0%	0 0
Alterations - Clothing	2,838	567	6	502	2	33%	0	67%	0 0
Grocery - Bulk Food Stores	2,832	568	6	502	5		1	17%	0 0
,		569	34	148	24	00 /0	10	29%	0 0
Pizza	2,831	570	6	502			10	50%	-
Battery Supplies	2,814		24		3		3 8	33%	0 0
Campgrounds & RV Parks	2,789	571	24	193	16				0 0
Appraisers	2,780	572	_	889		_00,0	0	0%	0 0
Image & Graphics Printing	2,759	573	10	371	7	70%	1	10%	2 20
Farm Equipment	2,756	574	3	747	2	67%	1	33%	0 0
Physicians & Surgeons - Medical-M.D.	2,756	575	1	1,107	0		1	100%	0 0
Video Production Services	2,741	576	5	562	3	60%	1	20%	1 20
Physical Therapists	2,738	577	5	562	4		1	20%	0 0
Government Offices	2,733	578	0	1,629	0	0%	0	0%	0 0
Electric Equipment & Supplies - Wholesale	2,727	579	17	268	16		1	6%	0 0
Laboratories - Testing	2,723	580	5	562	4		1	20%	0 0
Lawn Mowers	2,716	581	5	562	4	80%	0	0%	1 20
Traffic & Parking Consultants	2,712	582	42	122	23		19	45%	0 0
Trailer Sales	2,699	583	6	502	5	83%	1	17%	0 0
Online Education	2,694	584	3	747	2		1	33%	0 0
Bathtub Refinishing	2,690	585	4	641	2	50%	2	50%	0 0
Rental Service Stores & Yards	2,688	586	1	1,107	0	•	1	100%	0 0
Photographers - Wedding	2,685	587	20	228	6		14	70%	0 0
Shoe Repair	2,685	588	6	502	3	50%	3	50%	0 0
Pet Boarding - Dogs	2,684	589	1	1,107	1		0	0%	0 0
Trucking - Heavy Hauling	2,669	590	5	562	5	100%	0	0%	0 0
Vaporizers	2,664	591	3	747	3	100%	0	0%	0 0
Boat Repair	2,658	592	8	423	4	50%	4	50%	0 0
Bed & Breakfast	2,654	593	10	371	9	90%	1	10%	0 0
Restaurant Equipment & Supplies	2,648	594	4	641	2	50%	2	50%	0 0
Wigs & Hairpieces	2,648	595	13	314	1	8%	12	92%	0 0
Tailors	2,636	596	10	371	8	80%	2	20%	0 0
Auto Parts & Supplies - Wholesale & Manufacturers	2,634	597	7	451	6	86%	1	14%	0 0
Concrete - Restoration, Sealing & Cleaning	2,631	598	1	1,107	1	100%	0	0%	0 0
Financing Consultants	2,630	599	1	1,107	1	100%	0	0%	0 0
Orthopedic Appliances	2,617	600	4	641	3	75%	1	25%	0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Internet Selling Services	2,616	601	7	451	4	57%	3	43%	0	0%
Pipe Line, Oil & Gas Wholesaler & Distributors	2,613	602	15	290	15	100%	0	0%	0	0%
Auto Seat Covers, Tops & Upholstery	2,610	603	4	641	3	75%	1	25%	0	0%
Recycling Services	2,603	604	3	747	1	33%	2	67%	0	0%
Television & Radio - Dealers	2,597	605	3	747	2	67%	1	33%	0	0%
Garden Centers	2,592	606	10	371	7	70%	3	30%	0	0%
Industrial Equipment & Supplies	2,590	607	4	641	2	50%	2	50%	0	0%
Radio Communication Equipment & Systems	2,588	608	37	133	37	100%	0	0%	0	0%
Computers - Networks	2,578	609	3	747	3	100%	0	0%	0	0%
Pet Training - Dog	2,578	610	6	502	3	50%	3	50%	0	0%
Engineering Consultants	2,574	611	3	747	2	67%	1	33%	0	0%
Fireplace Equipment - Retail	2,559	612	8	423	5	63%	3	38%	0	0%
Auto Inspection Stations	2,553	613	5	562	5	100%	0	0%	0	0%
Basement - Remodeling	2,552	614	1	1,107	1	100%	0	0%	0	0%
Real Estate Services	2,526	615	2	889	1	50%	1	50%		0%
Games & Supplies	2,500	616	11	353	7	64%	4	36%		0%
Concrete Products	2,481	617	4	641	1	25%	3	75%		0%
Fashion Accessories	2,472	618	10	371	5	50%	4	40%		10%
Insurance - Funeral	2,466	619	0	1,629	0	0%		0%		0%
Graphic Designers	2,465	620	4	641	2		2	50%		0%
Jewelry Designers	2,462	621	7	451	2	29%	4	57%		14%
Antiques - Dealers	2,462	622	1	1,107	1	100%	0	0%		0%
Language Schools	2,452	623	<u></u>	1,107	0	0%	1	100%		0%
	,	623	4		4	100%	0	0%		0%
Water Damage Restoration	2,450		5	641	5	100%		0%		
Auto Restoration	2,449	625		562			0			0%
Educational Consultants	2,433	626	17	268	17 7	100%	0	0%		0%
Bicycle - Dealers	2,419	627	10	371	,	70%	3	30%		0%
Appliances - Used	2,417	628	10	371	6	60%	4	40%		0%
Attorneys & Lawyers - Immigration & Naturalization	2,412	629	0	1,629	0	0%	0	0%		0%
Auto Customizing	2,403	630	7	451	2	29%	4	57%		14%
Searchers of Records	2,401	631	2	889	2	100%	0	0%		0%
Pain Management Services	2,399	632	2	889	2	100%	0	0%		0%
Acupuncturists	2,398	633	0	1,629	0	0%	0	0%		0%
Electricians - Commercial	2,396	634	0	1,629	0	0%	0	0%		0%
Schools - Academic - Special Education	2,394	635	1	1,107	1	100%	0	0%		0%
Non Profit Organizations - General Membership	2,387	636	13	314	11	85%	2	15%		0%
Baby Accessories & Services	2,372	637	6	502	5	83%	1	17%		0%
Hobby & Model Construction Supplies - Retail	2,361	638	8	423	5		2	25%		13%
Radiators - Automotive	2,360	639	3	747	3	100%	0	0%		0%
Furnaces - Industrial	2,355	640	5	562	3	60%	1	20%		20%
Shutters	2,336	641	7	451	7	100%	0	0%		0%
Massage Therapeutic	2,334	642	1	1,107	1	100%	0	0%		0%
Translators & Interpreters	2,330	643	0	1,629	0	0%	0	0%	0	0%
House Cleaning Equipment & Supplies	2,327	644	0	1,629	0	0%	0	0%	0	0%
Schools - Private	2,322	645	2	889	1	50%	1	50%	0	0%
Art Galleries, Dealers & Consultants	2,312	646	7	451	2	29%	5	71%	0	0%
Paint - Retail	2,309	647	5	562	3	60%	2	40%	0	0%
Auto Lube & Oil - Mobile	2,307	648	10	371	7	70%	3	30%	0	0%
Pet Health Plans	2,307	649	16	280	14		2	13%		0%
Cooking Utensils	2,294	650	5	562	1	20%	4	80%		0%
Aluminum Products	2,293	651	1	1,107	0		1	100%		0%
Pet Training	2,278	652	2	889	2	100%	0	0%		0%
Checks - Printing	2,277	653	0	1,629	0	0%	0	0%		0%
Lingerie	2,263	654	5	562	4	80%	1	20%		0%
Auto Repair & Service - Equipment & Supplies	2,263	655	4	641	3	75%	1	25%		0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Bail Bonds	2,244	656	1	1,107	0	0%	0	0%	1 100%
Cruises	2,232	657	7	451	4	57%	3	43%	0 09
Sewing Machines - Dealers	2,227	658	2	889	1	50%	1	50%	0 09
Road Building Contractors	2,224	659	1	1,107	0	0%	1	100%	0 09
Jewelry Manufacturers	2,210	660	0	1,629	0	0%	0	0%	0 09
Attorneys Service Bureaus	2,205	661	4	641	3	75%	1	25%	0 09
Recreational Vehicles - Equipment, Parts, Supplies	2,201	662	4	641	3	75%	1	25%	0 09
Logistics	2,199	663	4	641	0		4	100%	0 09
Concrete Breaking, Cutting, Sawing	2,190	664	1	1,107	1	100%	0	0%	0 09
Mobile Telephone Equipment & Supplies	2,183	665	12	330	5		6		1 89
Naturopaths	2,177	666	1	1,107	1	100%	0	0%	0 09
Shower Doors & Enclosures	2,176	667	4	641	4	100%	0	0%	0 09
	2,174	668	2	889	1	50%	1	50%	0 09
Advertising - Direct Mail	2,174	669	2	747	1	67%	1	33%	0 09
Internet Auction Service Vehicle Transport Services		670		353	2	18%	9	82%	
	2,164				2		9		0 09
Screens - Door & Window Physicians & Surgeons - Cosmetic, Plastic &	2,158	671	2	889	2	100%	0	0%	0 09
Reconstructive Surgery	2,148	672	0	1,629	0	0%	0	0%	0 09
Digital Media	2,136	673	14	303	8	57%	6	43%	0 0%
Cleaning Supplies	2,125	674	40	126	39	98%	1	3%	0 09
Kitchen Cabinet Refacing	2,118	675	1	1,107	0	0%	0	0%	1 100%
Rental Vacancy Listing Service	2,115	676	4	641	3	75%	1	25%	0 09
Tools - Hand	2,110	677	3	747	0	0%	3	100%	0 09
Sheet Metal Work	2,110	678	2	889	1	50%	1	50%	0 09
		679	10	371	7	70%	1	30%	0 09
Psychics Training Video Instruction Tanco	2,093 2,092	680	7	451	1	14%	<u> </u>		0 09
Training - Video Instruction Tapes Concrete - Custom	2,092	681	4	641	2	50%	9	86% 50%	0 09
Auto Radios & Stereos - Sales & Repair	2,073	682	1	1,107	1	100%	0	0%	0 09
Stone Setting - Interlocking Pavers	2,065	683	10	371	3	30%	6	60%	1 109
Bank Equipment & Supplies	2,062	684	18	251	17	94%	1	6%	0 09
Pumps - Service & Repair	2,061	685	0	1,629	0		0	0%	0 09
Craft Supplies	2,059	686	49	105	2	4%	47	96%	0 09
Energy Conservation Products & Services	2,057	687	2	889	2	100%	0	0%	0 09
Fences - Vinyl	2,056	688	2	889	1	50%	1	50%	0 09
Speedometers	2,045	689	0	1,629	0		0	0%	0 09
Employment Contractors - Temporary Help	2,044	690	2	889	0	0%	2	100%	0 09
Market Survey Companies	2,023	691	6	502	5	83%	1	17%	0 09
Concrete - Stamped & Decorative	2,020	692	4	641	4	100%	0	0%	0 09
Sauna Equipment & Supplies	2,019	693	3	747	2	67%	1	33%	0 09
Payroll Service	2,015	694	1	1,107	0	0%	1	100%	0 09
Clubs	2,007	695	1	1,107	1	100%	0	0%	0 09
Party Supplies	2,007	696	0	1,629	0	0%	0	0%	0 09
Sealing - Pavement	2,004	697	2	889	2	100%	0	0%	0 09
Telephone & Television Cable Contractors	2,000	698	34	148	33	97%	1	3%	0 09
Coffee & Tea Shops	1,999	699	5	562	2	40%	3	60%	0 09
Cosmetics & Perfumes - Retail	1,992	700	4	641	3	75%	1	25%	0 09
Luggage - Retail	1,988	701	7	451	6	86%	1	14%	0 09
Travel & Moving Services	1,986	702	15	290	6	40%	9	60%	0 09
Home Sitting Services	1,980	703	0	1,629	0	0%	0	0%	0 09
Publishers - Magazine	1,976	704	5	562	2	40%	2	40%	1 20%
Tile & Marble	1,974	705	4	641	3		1	25%	0 09
Trailers - Repair & Service	1,973	706	4	641	3	75%	1	25%	0 09
Contractors - Gutters	1,966	707	6	502	2		4	67%	0 09
Collectibles	1,962	707	10	371	10		0	0%	0 09
	1,959	709	18	251	11	61%	7	39%	0 09
Auto Services - Oil & Lube									

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Housewares - Retail	1,952	711	4	641	3	75%	1	25%	0 0%
Attorneys & Lawyers - Divorce	1,947	712	2	889	2	100%	0	0%	0 0%
Appliances - Installation	1,938	713	5	562	2	40%	3	60%	0 0%
Barbers	1,933	714	2	889	2	100%	0	0%	0 0%
Manufacturers Agents & Representatives	1,932	715	15	290	12	80%	3	20%	0 0%
Glass, Mirror & Screen Companies	1,925	716	5	562	4	80%	1	20%	0 0%
Oil & Gas Exploration & Development	1,922	717	1	1,107	0	0%	1	100%	0 0%
Relocation Service	1,922	718	1	1,107	0	0%	0	0%	1 100%
Books - New	1,921	719	3	747	1	33%	1	33%	1 33%
Landscape & Yard Clean-Up	1,921	720	3	747	0	0%	3	100%	0 0%
Yoga Instruction	1,921	721	16	280	8	50%	7	44%	1 6%
Auto Repair - Maintenance	1,918	722	12	330	9	75%	3	25%	0 0%
Appliances - Small - Wholesale & Manufacturers	1,914	723	45	115	43	96%	2	4%	0 0%
Meat Brokers	1,910	724	2	889	1	50%	1	50%	0 0%
Health & Diet Food Products - Wholesale &	1,905	725	1	1,107	-	0%	-	100%	0
Manufacturing	1,905		1	1,107	U	0%	1	100%	- 0%
Mens Clothing & Furnishings - Retail	1,905	726	6	502	5	83%	1	17%	0 0%
Porcelain Enamel Repair & Refinish	1,898	727	6	502	6	100%	0	0%	0 0%
Sound Systems & Equipment	1,898	728	0	1,629	0	0%	0	0%	0 0%
In-Home Care	1,896	729	0	1,629	0	0%	0	0%	0 0%
Consultant - Planning	1,892	730	4	641	0	0%	4	100%	0 0%
Home Theater	1,886	731	3	747	1	33%	2	67%	0 0%
Human Resources	1,879	732	1	1,107	0	0%	1	100%	0 0%
Geothermal Heating & Cooling	1,874	733	5	562	4	80%	1	20%	0 0%
Vending Machines	1,865	734	3	747	2	67%	0	0%	1 33%
Dancing Instruction	1,864	735	10	371	8	80%	2	20%	0 0%
First Aid Instruction	1,863	736	3	747	0	0%	3	100%	0 0%
Clocks - Service & Repair	1,862	737	2	889	2	100%	0	0%	0 0%
Iron Work	1,844	738	0	1,629	0	0%	0	0%	0 0%
Tools - Rent	1,844	739	4	641	4	100%	0	0%	0 0%
Nutrition	1,823	740	0	1,629	0	0%	0	0%	0 0%
Electronics - Educational Kits	1,822	741	16	280	6	38%	5	31%	5 31%
Drivers Education	1,814	742	2	889	1	50%	1	50%	0 0%
Tools - Electric	1,813	743	1	1,107	0	0%	1	100%	0 0%
Sod & Sodding Service	1,810	744	4	641	3	75%	1	25%	0 0%
Dental Laboratories	1,807	745	1	1,107	1	100%	0	0%	0 0%
Patent Searchers	1,797	746	0	1,629	0	0%	0	0%	0 0%
Kitchen & Bath Design	1,794	747	0	1,629	0	0%	0	0%	0 0%
Metal Fabricators	1,794	748	1	1,107	1	100%	0	0%	0 0%
Driving Proficiency Test Service	1,789	749	0	1,629	0	0%	0	0%	0 0%
Schools - Academic - Pre & Kindergarten	1,789	750	4	641	4	100%	0	0%	0 0%
Recreational Vehicles - Rent & Lease	1,782	751	12	330	1	8%	11	92%	0 0%
Office Supplies - Sale by Telemarketing	1,779	752	8	423	8	100%	0	0%	0 0%
Coupon Book Promotions	1,775	753	7	451	0	0%	7	100%	0 0%
Venetian Blinds - Dealers	1,767	754	6	502	1	17%	5	83%	0 0%
Foundation Repair & House Leveling	1,761	755	1	1,107	1	100%	0	0%	0 0%
Psychologists Psychologists	1,761	756	0	1,629	0	0%	0	0%	0 0%
Cleaning Services - Commercial Office	1,758	757	1	1,107	1	100%	0	0%	0 0%
Promotional Products	1,753	758	8	423	4		4	50%	0 0%
Tool & Utility Sheds	1,748	759	1	1,107	1	100%	0	0%	0 0%
House & Building Movers	1,746	760	2	889	1	50%	1	50%	0 0%
Agricultural Services	1,745	761	1	1,107	0	0%	1	100%	0 0%
Electric Bikes	1,745	762	4	641	4	100%	0	0%	0 0%
Insulation Materials - Electric	1,743	763	0	1,629	0	0%	0	0%	0 0%
	1,742	763	1	1,629	1	100%	0	0%	0 0%
Skylights Services Conoral		764 765	18	•	-	94%	0		0 0%
Services - General	1,740	/65	18	251	17	94%	1	6%	U 09

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Solar Energy Products - Retail	1,729	766	1	1,107	0	0%	1	100%	0	0%
Photo Finishing - Retail	1,723	767	3	747	2	67%	1	33%	0	0%
Glass - Repair	1,719	768	5	562	2	40%	3	60%	0	0%
Contractor - Metal Roofing	1,712	769	1	1,107	1	100%	0	0%	0	0%
Sporting Goods - Wholesale & Manufacturers	1,712	770	2	889	1	50%	1	50%	0	0%
Advertising - Periodical	1,711	771	2	889	2	100%	0	0%	0	0%
Air Conditioning Repair	1,710	772	0	1,629	0	0%	0	0%	0	0%
Concrete - Ready Mixed	1,710	773	5	562	3	60%	2	40%	0	0%
Television & Radio - Service & Repair	1,710	774	3	747	3	100%	0	0%	0	0%
Engines - Supplies, Equipment & Parts	1,704	775	7	451	4	57%	3	43%	0	0%
Accounting & Bookkeeping Machines	1,703	776	0	1,629	0	0%	0	0%	0	0%
Paper & Document Shredding	1,703	777	1	1,107	1	100%	0	0%	0	0%
Elevators - Sales & Service	1,699	778	3	747	1	33%	2	67%	0	0%
Auto Salvage Yards	1,694	779	1	1,107	1	100%	0	0%	0	0%
Business Promotions - General	1,691	780	1	1,107	0	0%	1	100%	0	0%
Billiard Equipment & Supplies	1,689	781	0	1,629	0	0%	0	0%	0	0%
Commercial Products Manufacturers	1,676	782	21	218	16	76%	5	24%	0	0%
Coffee & Tea	1,675	783	4	641	2	50%	2	50%	0	0%
Process Servers	1,671	784	9	402	4	44%	5	56%	0	0%
Bankruptcy Assistance & Services	1,667	785	1	1,107	1	100%	0	0%	0	0%
Engineering Contractors - General	1,661	786	0	1,629	0	0%	0	0%	0	0%
Audio-Visual Equipment - Dealers	1,659	787	0	1,629	0	0%	0	0%	0	0%
Auto Service Contract Companies	1,659	787	7	451	3	43%	4	57%	0	0%
Piano & Organ Moving	1,658	789	1	1,107		100%	0	0%	0	0%
	1,657	789	12	330	9		1	8%		17%
Display Designers & Producers Lawn Mowers - Sharpen & Repair	1,655	790	4	641	9	50%	2	50%	0	0%
		791			0					0%
Butchering  Dishlish are Deviation!	1,653	792	0	1,629		0% 100%	0	0%	0	
Publishers - Periodical	1,648	793 794	2	889 1,629	2		0	0% 0%	0	0%
Rehabilitation Services	1,646		0		2	0%	ŭ			0%
Topsoil	1,646	795	2	889		100%	0	0%	0	0%
Gun Dealers	1,645	796	5	562	0	0%	5	100%	0	0%
Engines - Diesel	1,644	797	3	747	3	100%	0	0%	0	0%
Auto Alarms & Security Systems	1,641	798	2	889	1	50%	1	50%	0	0%
Childrens & Infants Wear - Retail	1,641	799	4	641	3	75%	1	25%	0	0%
Online Publications	1,621	800	18	251	18	100%	0	0%	0	0%
Patio Cover	1,621	801	0	1,629	0	0%	0	0%	0	0%
Investment Seminars	1,620	802	4	641	1	25%	3	75%	0	0%
Baths - Equipment & Supplies	1,613	803	0	1,629	0	0%	0	0%	0	0%
Adult Entertainment	1,612	804	3	747	2		1	33%	0	0%
House Furnishings & Services	1,612	805	4	641	4	100%	0	0%	0	0%
Stone - Natural	1,604	806	5	562	0	0%	3	60%		40%
Bed Bug Removal	1,595	807	2	889	2	100%	0	0%	0	0%
Basement - Finishing	1,593	808	3	747	3	100%	0	0%	0	0%
Farms	1,587	809	3	747	1	33%	2	67%	0	0%
Computers - Training	1,584	810	0	1,629	0	0%	0	0%	0	0%
Fund Raising Counselors & Orgs	1,584	811	1	1,107	1	100%	0	0%	0	0%
Recycling Centers	1,583	812	4	641	0	0%	2	50%	2 !	50%
Employment Training	1,582	813	5	562	2	40%	3	60%	0	0%
Coatings - Protective	1,576	814	1	1,107	0	0%	1	100%	0	0%
Notaries Public	1,576	815	1	1,107	1	100%	0	0%	0	0%
Truck Driver Training	1,576	816	0	1,629	0	0%	0	0%	0	0%
Drug Abuse & Addiction - Info & Treatment	1,569	817	4	641	2	50%	2	50%	0	0%
Bus Lines	1,568	818	8	423	6	75%	2	25%	0	0%
Dance Companies	1,565	819	4	641	2	50%	1	25%	1	25%
Fence Posts & Fittings	1,560	820	0	1,629	0	0%	0	0%	0	0%

Exect Channels Storm Aeronaud   1,100   10   1,607   1   1,007	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Technical Manual Progestions	Roof Cleaning & Stain Removal	1,555	821	0	1.629	0	0%		0%	
Auth & Contensing Education   1,513   70   20   7   451   6   86%   1.4%   0   0   0   0   0   0   0   0   0				11	·	8		3	27%	
Receive Receives			_	7				1		
Desirement   1,545   925   1   1,147   1   1,009%   0   0   0   0   0   0   0   0   0	3	,		0		0		0		
Position Processor   1,345					'	1				
Venetian Binder - Repear & Cleaning   1,544   827   1   1,107   1   100%   0   0%   0   0%   0   0%   0   0%   0   0				-		4		-		
Mobile Telephone Service						1				
Soffet & Fastosa  7.040  7.05 - Sales & Delivery  1.338  7.05 - Sales & Delivery  1.338  7.05 - Sales & Delivery  1.338  7.05 - Sales & Delivery  1.350  7.05 - Sales & Delivery  7.05 - S				12		8				
Food Sales & Delivery   1,588   639   4   641   2   50%   2   50%   0   0   0   0   0   0   0   0   0						1				
Professoral Services - General   1,524   831   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0				•		2		-		
Communication Consultanties	,					_				
Cardeners   1,527   831   3   747   3   100%   0   0   0   0   0   0   0   0   0										
Auto Perform, Race & Sport Equipment   1,526   834   5   562   3   60%   2   40%   0   1   1   1   1   1   1   1   1   1	-					•		ŭ		
Indiagraphies   1,200   835   1   1,107   1   109%   0   9%   0   0   0   0   0   0   0   0   0				3						
Darffung Services   1,517				1		1		_		
E-Gigarettes						1				
Insulation Materials						•		0		
Auto Paintless Dent Repair	3	,				·		4		
Environmental Consulting & Contracting						-				
Tile - Ceramic - Manufacturer & Distributors								-		
Martinas										
Project Management   1,494   843   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0				0	,	v				
Auto Body Shop Equipment & Sup		,		2		_		-		
Timeshare Reside and Rental Marketing		,			'	0				
Theatrical Agencies						1		- v		
Audio-Visual Consultants		,						-		
Appliances - Major - Wholesale & Manufacturers   1,469   848   1   1,107   1   100%   0   0%   0   0   1   Industrial Products Wholesalers & Distributors   1,465   849   3   747   2   67%   1   33%   0   Entertainers   1,465   850   2   889   0   0%   2   100%   0   Planos   1,459   851   0   1,629   0   0%   0   0%   0   Planos   1,459   851   0   1,629   0   0%   0   0%   0   Planos   1,459   855   560   2   40%   3   60%   0   Landscape Contractors - Commercial   1,455   853   0   1,629   0   0%   0   0%   0   Entry Supplies - Renting   1,454   854   2   889   0   0%   2   100%   0   Storm Windows & Doors   1,451   855   2   889   1   50%   1   50%   0   Flow Storm Windows & Doors   1,451   855   2   889   1   50%   1   50%   0   Politarists   1,438   856   2   889   1   50%   1   50%   0   Politarists   1,438   857   1   1,107   1   100%   0   0%   0   Plumbers - Commercial   1,435   858   5   562   5   100%   0   0%   0   Plumbers - Commercial   1,435   859   0   1,629   0   0%   0   0%   0   Pet Genetics & Supplies   1,438   861   1   371   6   60%   4   40%   0   Pet Centeries, Crematories & Supplies   1,428   861   10   371   6   60%   4   40%   0   Pet Centeries, Crematories & Supplies   1,428   861   10   371   6   60%   4   40%   0   Pet Centeries, Crematories & Supplies   1,428   865   1   1,107   1   100%   0   0%   0   Pet Centeries, Crematories & Supplies   1,428   865   1   1,107   1   100%   0   0%   0   Pet Commercial Painting Contractor   1,416   864   0   1,629   0   0%   0   0%   0   Entry Local   1,410   866   0   1,629   0   0%   0   0%   0   Entry Local   1,410   866   0   1,629   0   0%   0   0%   0   Entry Local   1,407   868   3   747   2   67%   1   33%   0   Entry Local   1,407   868   3   747   2   67%   1   33%   0   Entry Local   1,407   868   3   747   2   67%   1   33%   0   Entry Local   1,405   869   2   889   0   0%   2   100%   0   Entry Local   1,405   869   2   889   0   0%   2   100%   0   Entry Local   1,405   869   2   889   0   0%   2   100%   0   Entry Local   1,40										
Industrial Products Wholesalers & Distributors	Audio-Visual Consultants			3		3				
Entertainers	Appliances - Major - Wholesale & Manufacturers	,			,	1		0		
Planos	Industrial Products Wholesalers & Distributors			3		2		1		
Pet Services	Entertainers	1,463		2		0	0%	2	100%	0 0
Landscape Contractors - Commercial	Pianos	1,459	851	0	1,629	0	0%	0	0%	0 0
Party Supplies - Renting	Pet Services	1,458	852	5	562	2	40%	3	60%	0 0
Storm Windows & Doors	Landscape Contractors - Commercial	1,455	853	0	1,629	0	0%	0	0%	0 0
Glass - Stained & Leaded	Party Supplies - Renting	1,454	854	2	889	0	0%	2	100%	0 0
Podiatrists   1,438	Storm Windows & Doors	1,451	855	2	889	1	50%	1	50%	
Passport & Visa Services	Glass - Stained & Leaded	1,438	856	2	889	1	50%	1	50%	0 0
Plumbers - Commercial   1,435   859   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0	Podiatrists	1,438	857	1	1,107	1	100%	0	0%	0 0
Scrap Metals	Passport & Visa Services	1,437	858	5	562	5	100%	0	0%	0 0
Eyeglass Suppliers         1,428         861         10         371         6         60%         4         40%         0           Pet Cemeteries, Crematories & Supplies         1,428         862         0         1,629         0         0%         0         0%         0           Artificial Turf         1,421         863         1         1,107         1         100%         0 <t< td=""><td>Plumbers - Commercial</td><td>1,435</td><td>859</td><td>0</td><td>1,629</td><td>0</td><td>0%</td><td>0</td><td>0%</td><td>0 0</td></t<>	Plumbers - Commercial	1,435	859	0	1,629	0	0%	0	0%	0 0
Pet Cemeteries, Crematories & Supplies 1,428 862 0 1,629 0 0% 0 0% 0 0% 0 0 0 0% 0 0 0 0% 0 0 0% 0	Scrap Metals	1,435	860	4	641	0	0%	3	75%	1 25
Artificial Turf       1,421       863       1       1,107       1       100%       0       0         Commercial Painting Contractor       1,416       864       0       1,629       0       0%       0       0%       0         Lights Bulbs & Tubes       1,416       865       6       502       4       67%       2       33%       0         Baths       1,410       866       0       1,629       0       0%       0       0%       0         Marine Equipment & Supplies       1,410       867       1       1,107       1       100%       0       0%       0         Charity - Local       1,407       868       3       747       2       67%       1       33%       0         Contractor - Gas       1,405       869       2       889       0       0%       2       100%       0         Hunting & Fishing Services & Supplies       1,398       870       1       1,107       1       100%       0	Eyeglass Suppliers	1,428	861	10	371	6	60%	4	40%	0 0
Commercial Painting Contractor         1,416         864         0         1,629         0         0%         0         0%         0           Lights Bulbs & Tubes         1,416         865         6         502         4         67%         2         33%         0           Baths         1,410         866         0         1,629         0         0%         0         0%         0           Marine Equipment & Supplies         1,410         867         1         1,107         1         100%         0         0%         0           Charity - Local         1,407         868         3         747         2         67%         1         33%         0           Contractor - Gas         1,405         869         2         889         0         0%         2         100%         0           Hunting & Fishing Services & Supplies         1,398         870         1         1,107         1         100%         0	Pet Cemeteries, Crematories & Supplies	1,428	862	0	1,629	0	0%	0	0%	0 0
Commercial Painting Contractor         1,416         864         0         1,629         0         0%         0         0%         0           Lights Bulbs & Tubes         1,416         865         6         502         4         67%         2         33%         0           Baths         1,410         866         0         1,629         0         0%         0         0%         0           Marine Equipment & Supplies         1,410         867         1         1,107         1         100%         0         0%         0           Charity - Local         1,407         868         3         747         2         67%         1         33%         0           Contractor - Gas         1,405         869         2         889         0         0%         2         100%         0           Hunting & Fishing Services & Supplies         1,398         870         1         1,107         1         100%         0	Artificial Turf	1,421	863	1	1,107	1	100%	0	0%	0 0
Lights Bulbs & Tubes       1,416       865       6       502       4       67%       2       33%       0         Baths       1,410       866       0       1,629       0       0%       0       0%       0         Marine Equipment & Supplies       1,410       867       1       1,107       1       100%       0       0%       0         Charity - Local       1,407       868       3       747       2       67%       1       33%       0         Contractor - Gas       1,405       869       2       889       0       0%       2       100%       0         Hunting & Fishing Services & Supplies       1,398       870       1       1,107       1       100%       0       0         Hunting & Fishing Services & Supplies       1,398       871       7       451       6       86%       1       14%       0         Online Social Media/Networking       1,398       871       7       451       6       86%       1       14%       0         Auto Repairing - Foreign       1,395       872       2       889       0       0%       2       100%       0         Fabric Shops	Commercial Painting Contractor		864	0		0	0%	0	0%	0 0
Baths         1,410         866         0         1,629         0         0%         0         0%         0           Marine Equipment & Supplies         1,410         867         1         1,107         1         100%         0         0%         0           Charity - Local         1,407         868         3         747         2         67%         1         33%         0           Contractor - Gas         1,405         869         2         889         0         0%         2         100%         0           Hunting & Fishing Services & Supplies         1,398         870         1         1,107         1         100%         0         0           Hunting & Fishing Services & Supplies         1,398         871         7         451         6         86%         1         14%         0           Online Social Media/Networking         1,398         871         7         451         6         86%         1         14%         0           Auto Repairing - Foreign         1,395         872         2         889         0         0%         2         100%         0           Fabric Shops         1,393         873         7				6	,	4	67%		33%	
Marine Equipment & Supplies         1,410         867         1         1,107         1         100%         0         0%         0           Charity - Local         1,407         868         3         747         2         67%         1         33%         0           Contractor - Gas         1,405         869         2         889         0         0%         2         100%         0           Hunting & Fishing Services & Supplies         1,398         870         1         1,107         1         100%         0         0         0           Online Social Media/Networking         1,398         871         7         451         6         86%         1         14%         0           Auto Repairing - Foreign         1,395         872         2         889         0         0%         2         100%         0           Fabric Shops         1,393         873         7         451         6         86%         1         14%         0           Gift Baskets & Parcels         1,393         874         6         502         3         50%         3         50%         0						0	0%	0		
Charity - Local         1,407         868         3         747         2         67%         1         33%         0           Contractor - Gas         1,405         869         2         889         0         0%         2         100%         0           Hunting & Fishing Services & Supplies         1,398         870         1         1,107         1         100%         0         0%         0           Online Social Media/Networking         1,398         871         7         451         6         86%         1         14%         0           Auto Repairing - Foreign         1,395         872         2         889         0         0%         2         100%         0           Fabric Shops         1,393         873         7         451         6         86%         1         14%         0           Gift Baskets & Parcels         1,393         874         6         502         3         50%         3         50%         0						1		0	0%	
Contractor - Gas         1,405         869         2         889         0         0%         2         100%         0           Hunting & Fishing Services & Supplies         1,398         870         1         1,107         1         100%         0         0%         0           Online Social Media/Networking         1,398         871         7         451         6         86%         1         14%         0           Auto Repairing - Foreign         1,395         872         2         889         0         0%         2         100%         0           Fabric Shops         1,393         873         7         451         6         86%         1         14%         0           Gift Baskets & Parcels         1,393         874         6         502         3         50%         3         50%         0		,		3	,	2		1		
Hunting & Fishing Services & Supplies     1,398     870     1     1,107     1     100%     0     0       Online Social Media/Networking     1,398     871     7     451     6     86%     1     14%     0       Auto Repairing - Foreign     1,395     872     2     889     0     0%     2     100%     0       Fabric Shops     1,393     873     7     451     6     86%     1     14%     0       Gift Baskets & Parcels     1,393     874     6     502     3     50%     3     50%     0						_		2		
Online Social Media/Networking     1,398     871     7     451     6     86%     1     14%     0       Auto Repairing - Foreign     1,395     872     2     889     0     0%     2     100%     0       Fabric Shops     1,393     873     7     451     6     86%     1     14%     0       Gift Baskets & Parcels     1,393     874     6     502     3     50%     3     50%     0										
Auto Repairing - Foreign     1,395     872     2     889     0     0%     2     100%     0       Fabric Shops     1,393     873     7     451     6     86%     1     14%     0       Gift Baskets & Parcels     1,393     874     6     502     3     50%     3     50%     0								1		
Fabric Shops         1,393         873         7         451         6         86%         1         14%         0           Gift Baskets & Parcels         1,393         874         6         502         3         50%         3         50%         0								2		
Gift Baskets & Parcels 1,393 874 6 502 3 <b>50%</b> 3 <b>50%</b> 0				2				1		
	· · · · · · · · · · · · · · · · · · ·			7				1		
Snow Removal Service - Commercial 1,392 875 1 1,107 1 <b>100%</b> 0 <b>0%</b> 0		1,393	874 875	1	1,107	3	100%	3	0%	0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Building Cleaning - Exterior	1,386	876	1	1,107	1	100%	0	0%	0	0%
Garbage Disposal Equipment - Supplies & Parts	1,385	877	3	747	3	100%	0	0%	0	0%
Furniture Cleaning	1,383	878	22	209	21	95%	1	5%	0	0%
Trailers - Rent & Lease	1,381	879	0	1,629	0	0%	0	0%	0	0%
Business Plan Preparation	1,380	880	1	1,107	1	100%	0	0%	0	0%
Real Estate - Rent to Own	1,379	881	2	889	1	50%	1	50%	0	0%
Chain Link Fence Sales, Service & Contractors	1,376	882	1	1,107	0	0%	1	100%	0	0%
Real Estate - Rentals by Individuals	1,370	883	0	1,629	0		0	0%	0	0%
Drilling & Boring Contractors	1,366	884	0	1,629	0		0	0%	0	0%
Weed Control Service	1,364	885	4	641	4	100%	0	0%	0	0%
Video Tapes & Discs Sales & Rentals	1,362	886	2	889	1	50%	1	50%	0	0%
Pharmaceutical Products - Wholesale & Manufacturing	1,361	887	1	1,107	1	100%	0	0%	0	0%
Wedding Consultants	1,356	888	6	502	4	67%	2	33%	0	0%
Gazebos	1,355	889	3	747			0	0%		33%
Animals - Nuisance Control - Trapping	1,354	890	0	1,629	0		0	0%	0	0%
Cargo & Freight Containers	1,354	891	0	1,629	0	0.0	0	0%	0	0%
Ventilating Contractors	1,349	892	3	747	3	100%	0	0%	0	0%
Boat - Charter	1,345	893	3	747	3	100%	0	0%	0	0%
Buses - Charter & Rental	1,341	894	1	1,107	<u>J</u>	100%	0	0%	0	0%
Promotional Products - Wearable	1,339	895	2	889	<u>1</u>	0%	2	100%	0	0%
Insurance - Travel	1,338	896	0	1,629	0		0	0%	0	0%
		896 897	3		1	33%	2	67%	0	0%
Fish & Seafood - Retail	1,336	897 898	1	747	1		0		0	
Aromatherapy & Essential Oils	1,326		-	1,107	1	100%	0	0%	0	0% 0%
Magazines - Distributors	1,322	899	2	889	<u>1</u>	50%	1	50%	Ŭ	
Auto Listing Service	1,320	900	3	747	3	100 70	0	0%	0	0%
Contractors Equipment & Supplies - Rent & Lease	1,320	901	5	562	1	20%	4	80%	0	0%
Casinos	1,319	902	1	1,107	1	100%	0	0%	0	0%
Florists - Wholesale	1,313	903	18	251	1	6%	17	94%	0	0%
Utilities Underground - Locating	1,312	904	0	1,629	0	0.0	0	0%	0	0%
Genealogy Services	1,302	905	4	641	3		1	25%	0	0%
Home Repair & Maintenance	1,298	906	4	641	2	50%	2	50%	0	0%
Senior Citizens Service Organization	1,298	907	0	1,629	0		0	0%	0	0%
Shopping Centers & Malls	1,298	908	1	1,107	1		0	0%	0	0%
Foods - Carry Out	1,293	909	2	889	2	100 /0	0	0%	0	0%
Dentistry - Cosmetic	1,287	910	0	1,629	0	0%	0	0%	0	0%
Medical Testing Companies	1,287	911	0	1,629	0	0 70	0	0%	0	0%
Insurance - Accident & Health	1,286	912	1	1,107	1	100%	0	0%	0	0%
Commercial Products Wholesale & Distributor	1,284	913	1	1,107	1	100%	0	0%	0	0%
Leather Goods - Dealers	1,283	914	0	1,629	0	•	0	0%	0	0%
Building Envelope Restoration	1,282	915	1	1,107	0	0%	1	100%	0	0%
Snowmobiles	1,279	916	7	451	6	86%	0	0%	1	14%
Screen Printing	1,277	917	5	562	2	40%	3	60%	0	0%
Truck Equipment & Parts	1,276	918	5	562	4	80%	1	20%	0	0%
Brick - Concrete, Pumice	1,275	919	2	889	1	50%	1	50%	0	0%
Food & Beverage Services	1,271	920	0	1,629	0	0%	0	0%	0	0%
Vinyl Decking	1,271	921	0	1,629	0	0%	0	0%	0	0%
Advertising - Internet	1,268	922	2	889	1	50%	1	50%	0	0%
Hair Products and Equipment	1,261	923	6	502	5	83%	1	17%	0	0%
Auto Repair - Mobile	1,258	924	1	1,107	0	0%	1	100%	0	0%
Dating Service - Online	1,255	925	9	402	8		1	11%	0	0%
Uniforms	1,254	926	7	451	5		2	29%	0	0%
Banking Services	1,253	927	2	889	2		0	0%	0	0%
Night Clubs	1,252	928	10	371	6	-00.70	3	30%		10%
Career & Outplacement Counseling	1,251	929	0	1,629	0		0	0%	0	0%
Custom Brokers	1,249	930	1	1,107	- 0	100%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Waste Reduction, Recycle Service - Industrial	1,245	931	6	502	5	83%	1	17%	0
Hypnotherapists - Hypnotists	1,243	932	2	889	1	50%	1	50%	0
Roof Decks	1,226	933	1	1,107	1	100%	0	0%	0
Public Utility Consultants	1,221	934	3	747	3	100%	0	0%	0
Recreation Centers	1,221	935	3	747	1	33%	1	33%	1 3
Lighting Systems & Equipment	1,220	936	1	1,107	1	100%	0	0%	0
Apartment Finding & Rental Service	1,218	937	1	1,107	1	100%	0	0%	0
Fur Business - Retail	1,218	938	2	889	2	100%	0	0%	0
Truck Washing & Cleaning - Equipment & Supplies	1,217	939	0	1,629	0	0%	0	0%	0
Liquor Stores	1,213	940	2	889	1	50%	1	50%	0
Schools - Academic - Elementary & Secondary	1,213	941	2	889	2	100%	0	0%	0
Medical Business Administration	1,212	942	4	641	3	75%	1	25%	0
Chemicals	1,207	943	1	1,107	1	100%	0	0%	0
Frozen Foods - Retail	1,207	944	0	1,629	0	0%	0	0%	0
Concrete Construction Forms & Accessories	1,206	945	1	1,107	1	100%	0	0%	0
Attorneys & Lawyers - Traffic Law	1,205	946	5	562	4	80%	1	20%	0
Vacuum Equipment & Systems	1,197	947	3	747	3	100%	0	0%	0
Dental Equipment & Systems  Dental Equipment & Supplies	1,193	948	3	747	1	33%	2	67%	0
Wheel Alignment, Frame & Axle Service - Auto	1,191	949	2	889	2	100%	0	0%	0
Identification Card Service	1,188	950	18	251	14		4	22%	0
Boat Builders	1,187	951	0	1,629	0	0%	0	0%	0
	1,187	952	0	1,629	0	0%	0	0%	0
Sales Lead Generation	1,184	953	3	747	1	33%	0	67%	0
Truck accessories	· ·	953	3	747	0				2 6
Debt Relief Services	1,179	954		641	0	0% 0%	1	33% 100%	0
Design & Build Contractor	1,178 1,174	955	4	1,107	1	100%	4 0	0%	
Auto Repair & Service - Diesel			1		0		0		
Books - Wholesale	1,174	957 958	4	641	2	0%	4	100%	
Golf Equipment & Supplies - Retail	1,168			641	2		0	50%	0
Concrete Pumping Service	1,167	959	0	1,629	1	0%	0	0%	0
Lighting Fixtures - Wholesale & Manufacturers	1,167	960	3	747	1	33%	2	67%	0
Door-to-Door Freezer Food Sales	1,165	961	/	451	3	43%	4	57%	0
Consultants - Telecommunication	1,164	962	2	889	0	0%	2	100%	0
Amusement Parks & Places	1,162	963	7	451	5	71%	2	29%	0
Furniture Rent & Lease	1,160	964	6	502	5	83%	1	17%	0
Tree Service - Pruning	1,156	965	0	1,629	0		0	0%	0
Candy & Confectionery - Retail	1,155	966	1	1,107	0	0%	1	100%	0
Kitchen Cabinets - Refinishing, Refacing & Resurfacing	1,155	967	3	747	2	67%	1	33%	0
Massage Equipment & Supplies	1,153	968	2	889	1	50%	1	50%	0
Boat Equipment & Supplies	1,150	969	3	747	2	67%	1	33%	0
Animal Breeders	1,147	970	1	1,107	1	100%	0	0%	0
Cabinet Refinishers	1,147	971	0	1,629	0	0%	0	0%	0
Jewelry Repair	1,146	972	4	641	4	100%	0	0%	0
Copiers & Copier Supplies	1,145	973	4	641	4	100%	0	0%	0
Adult Novelties	1,141	974	3	747	1	33%	2	67%	0
Pipe & Valve Fitters	1,139	975	1	1,107	1	100%	0	0%	0
Plumbing Plan Services	1,139	976	6	502	6	100%	0	0%	0
Upholstery and Rug Cleaning	1,139	977	1	1,107	0	0%	1	100%	0
T-Shirts	1,137	978	2	889	1	50%	1	50%	0
Physicians & Surgeons - Osteopathic-D.O.	1,136	979	0	1,629	0	0%	0	0%	0
Physicians - Specialists	1,136	980	0	1,629	0		0	0%	0
Furniture - Outdoor	1,135	981	5	562	2	40%	3	60%	0
Furniture - Childrens	1,130	982	1	1,107	1	100%	0	0%	0
Saddlery & Harness	1,127	983	2	889	2	100%	0	0%	0
Fulfillment Services	1,125	984	7	451	6	86%	1	14%	0
Contractors - Ceiling	1,124	985	0	1,629	0	0%	0	0%	0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Proofreading	1,123	986	0	1,629	0	0%	0	0%	0	0%
Transportation Consultants	1,122	987	7	451	4	57%	3	43%	0	0%
Loan Modification	1,119	988	2	889	2	100%	0	0%	0	0%
Bars & Taverns	1,117	989	0	1,629	0	0%	0	0%	0	0%
Vacation Certificates & Vouchers	1,114	990	5	562	3	60%	0	0%	2	40%
Designers - Apparel	1,103	991	2	889	0	0%	2	100%	0	0%
Permanent Make Up	1,100	992	2	889	2	100%	0	0%	0	0%
Pharmacy - Compounding	1,098	993	4	641	3	75%	1	25%	0	0%
Patent Agents	1,095	994	0	1,629	0	0%	0	0%	0	0%
Oilfield Equipment	1,091	995	0	1,629	0	0%	0	0%	0	0%
Mobile Apps	1,090	996	9	402	8	89%	1	11%	0	0%
Structural Integration	1,090	997	1	1,107	0	0%	1	100%	0	0%
Photography Sales	1,085	998	4	641	1	25%	2	50%	1	25%
Automobile Dealers - Imported Cars	1,074	999	6	502	5	83%	1	17%	0	0%
Alternators & Generators - Auto Repair	1,072	1,000	4	641	3	75%	1	25%	0	0%
Real Estate - Commercial	1,067	1,001	1	1,107	1	100%	0	0%	0	0%
Personnel Consultants	1,064	1,002	0	1,629	0	0%	0	0%	0	0%
Solar Energy Equipment & Systems Manufacturing &	,	,		,						
Distribution	1,064	1,003	8	423	1	13%	7	88%	0	0%
Fire Protection Contractor	1,060	1,004	1	1,107	1	100%	0	0%	0	0%
Auto Warranty Service	1,058	1,005	1	1,107	1	100%	0	0%	0	0%
Mens Clothing & Furnishings - Wholesale &	1,057	1,006	7	451	2	29%	E	71%	0	
Manufacturers	,	•	*		2		3		-	0%
Home Automation	1,056	1,007	1	1,107	0	0%	1	100%	0	0%
Swimwear & Accessories	1,056	1,008	3	747	3	100%	0	0%	0	0%
Art Supplies	1,055	1,009	2	889	2	100%	0	0%	0	0%
Furniture - Used	1,055	1,010	3	747	1	33%	1	33%	1	33%
Entertainment Bureaus	1,054	1,011	1	1,107	1	100%	0	0%	0	0%
Janitors Equipment & Supplies	1,053	1,012	0	1,629	0	0%	0	0%	0	0%
Electrolysis	1,052	1,013	0	1,629	0	0%	0	0%	0	0%
Timeshare Deed and/or Title Transfer	1,052	1,014	0	1,629	0	0%	0		0	0%
Oilfield Hauling	1,050	1,015	0	1,629	0	0%	0	0%	0	0%
Surplus & Salvage Merchandise	1,048	1,016	2	889	1	50%	0	0%	1	50%
Chauffeur Service	1,043	1,017	0	1,629	0	0%	0	0%	0	0%
Filters Air & Gas Cleaning	1,043	1,018	0	1,629	0	0%	0	0%	0	0%
Fire Extinguishers	1,043	1,019	0	1,629	0	0%	0	0%	0	0%
Attorneys & Lawyers - Real Estate	1,041	1,020	2	889	2	100%	0	0%	0	0%
Student Housing	1,041	1,021	3	747	1	33%	2	67%	0	0%
Auto Service - Specialty Parts	1,040	1,022	0	1,629	0	0%	0	0%	0	0%
Truck Rent & Lease	1,038	1,023	6	502	2	33%	4	67%	0	0%
Book, Compact Disc, & DVD Clubs	1,034	1,024	0	1,629	0	0%	0	0%	0	0%
Rustproofing & Undercoating - Auto	1,033	1,025	2	889	2	100%	0	0%	0	0%
Trailers - Equipment & Parts	1,032	1,026	2	889	0	0%	2	100%	0	0%
Plastering Contractors	1,030	1,027	0	1,629	0	0%	0	0%	0	0%
Water Supply Systems	1,029	1,028	1	1,107	0	0%	1	100%	0	0%
Irrigation Consultants	1,026	1,029	1	1,107	1	100%	0	0%	0	0%
Animal Shelters	1,024	1,030	2	889	1	50%	1	50%	0	0%
Upholstery Fabrics - Retail	1,023	1,031	11	353	3	27%	8	73%	0	0%
Bathroom Remodeling - Walk-In Tubs	1,020	1,032	1	1,107	0	0%	0	0%	1	100%
Trucking - Light Hauling	1,020	1,033	0	1,629	0	0%	0	0%	0	0%
Dog Daycare	1,015	1,034	5	562	2	40%	3	60%	0	0%
Debt Settlement - Canada	1,013	1,035	1	1,107	0	0%	1	100%	0	0%
Water - Bottled & Bulk	1,013	1,036	6	502	6	100%	0	0%	0	0%
Computers - Disaster Recovery	1,012	1,037	1	1,107	0	0%	1	100%	0	0%
Packaging Materials	1,012	1,038	0	1,629	0	0%	0	0%	0	0%
Bins	1,009	1,039	2	889	2	100%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Mining Companies	1,007	1,040	0	1,629	0	0%	0	0%	0 09
Greenhouses	1,006	1,041	0	1,629	0	0%	0	0%	0 09
Gymnastic Instruction	1,006	1,042	2	889	2	100%	0	0%	0 09
Glass Coating & Tinting	1,005	1,043	0	1,629	0	0%	0	0%	0 09
Eviction Service	1,003	1,044	1	1,107	0	0%	1	100%	0 09
Spas & Hot Tubs - Rental - Wholesale, Manufacturing	1,003	1,045	1	1,107	1	100%	0	0%	0 09
Wood Finishing	1,003	1,046	4	641	0	0%	4	100%	0 09
Audio-Visual Equipment - Service & Repair	998	1,047	2	889	2	100%	0	0%	0 09
Caulking Contractors	998	1,048	5	562	0	0%	0	0%	5 100%
Office Furniture & Equipment - Installation	997	1,049	0	1,629	0	0%	0	0%	0 09
Attorneys & Lawyers - Bankruptcy & Taxes	995	1,050	2	889	2	100%	0	0%	0 09
Product Sales - General	995	1,051	2	889	1	50%	1	50%	0 09
Manufactured Homes Distributors & Manufacturers	992	1,052	4	641	3	75%	1	25%	0 09
Lasers	990	1,053	2	889	2	100%	0	0%	0 09
Picture Frames - Dealers	988	1,054	1	1,107	0	0%	1	100%	0 09
Books - Used & Rare	987	1,055	8	423	7		1	13%	0 09
Bicycles - Repair	981	1,056	3	747	2		1	33%	0 09
Batteries - Storage-Retail	979	1,057	1	1,107	1	100%	0	0%	0 09
Winemaking Equipment & Supplies	978	1,058	2	889	2	100%	0	0%	0 09
Photo Imaging Service	977	1,059	14	303	2	14%	11	79%	1 79
Lecture & Seminar Bureaus	976	1,060	4	641	4	100%	0	0%	0 09
Auto Parts & Supplies - Custom Wheels/Rims	976	1,060	3	747	0		3	100%	0 09
	974	1,061	2	889	2	0,0	0	0%	0 09
College Savings Plans					0		0		
Engineers - Civil	973	1,063	0	1,629				0% 0%	
Nursing Homes	973	1,064	0	1,629	0		0		0 09
Office Supplies - Sale by Deceptive Telemarketing	973	1,065	2	889	0	0 70	2	100%	0 09
Controls, Control Sys & Regulators	972	1,066	0	1,629	0		0	0%	0 09
Auto Parts & Supplies - Used	968	1,067	5	562	3		2	40%	0 09
Ground Maintenance	968	1,068	0	1,629	0	0.0	0	0%	0 09
Sandblasting	968	1,069	2	889	2	100%	0	0%	0 09
Compact Discs, Tapes & Records - Retail	967	1,070	0	1,629	0	0%	0	0%	0 09
Personal Trainers	965	1,071	3	747	1	33%	2	67%	0 09
Franchising	961	1,072	3	747	1	33%	2	67%	0 09
Sporting Goods - Repair	957	1,073	4	641	3	75%	1	25%	0 09
Window Shades	957	1,074	7	451	2	29%	1	14%	4 579
Fire & Flood Emergency Service	956	1,075	1	1,107	1	100%	0	0%	0 09
Cleaning Systems Press, Chemical	949	1,076	1	1,107	1	100%	0	0%	0 09
Piling	948	1,077	0	1,629	0	0%	0	0%	0 09
Outlets - Stores, Factory, Mills	947	1,078	1	1,107	0		1	100%	0 09
Auto Service - Sound Systems Sales & Service	946	1,079	2	889	1	50%	1	50%	0 09
Radio Stations & Broadcast Companies	946	1,080	0	1,629	0	0%	0	0%	0 09
Remodeling Services	946	1,081	7	451	2	29%	4	57%	1 149
Waste Containers	946	1,082	0	1,629	0	0%	0	0%	0 09
Tires - Commercial Sales & Service	938	1,083	4	641	3	75%	1	25%	0 09
Employee Benefit Plans	931	1,084	0	1,629	0	0%	0	0%	0 09
Plastics - Products - Finished Wholesale & Manufacturers	930	1,085	3	747	1	33%	2	67%	0 09
Cremation Services	929	1,086	0	1,629	0	0%	0	0%	0 09
Optical Equipment & Supplies	926	1,087	1	1,107	1	100%	0	0%	0 09
Seals - Notary & Corporation	925	1,088	1	1,107	1	100%	0	0%	0 09
Stock & Bond Brokers	919	1,089	1	1,107	0		1	100%	0 09
Towers	919	1,089	1	1,107	1	100%	0	0%	0 09
Leather Clothing - Retail	916	1,090	3	747	3	100%	0	0%	0 09
					3	75%	0	25%	0 0.
Computers - Used	915	1,092	4	641	3		1		0 09
Trademark Agents & Consultants	915	1,093	0	1,629	0	0%	0	0%	0 09

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	
Insurance - Fire & Flood Specialists	914	1,094	0	1,629	0	0%	0	0%	0	
Trade Shows, Expositions & Fairs	914	1,095	4	641	4	100%	0	0%	0	
Safety Equipment & Clothing	913	1,096	1	1,107	1	100%	0	0%	0	0%
Home Centers	911	1,097	5	562	5	100%	0	0%	0	0%
Office & Desk Space Rental Service	911	1,098	4	641	4	100%	0	0%	0	0%
Physicians & Surgeons - Family Practice	911	1,099	1	1,107	1	100%	0	0%	0	0%
Beds - Wholesale & Manufacturers	909	1,100	3	747	3	100%	0	0%	0	0%
DNA Testing	909	1,101	1	1,107	1	100%	0	0%	0	0%
Stables	908	1,102	0	1,629	0	0%	0	0%	0	0%
Convention Services & Facilities	905	1,103	1	1,107	1	100%	0	0%	0	0%
Taxidermists	904	1,104	4	641	2	50%	2	50%	0	0%
Cigar & Cigarette & Tobacco Dealers - Retail	902	1,105	3	747	1	33%	1	33%	1	33%
Business Opportunity Companies	900	1,106	2	889	1	50%	1	50%	0	_
Sprinklers - Automatic - Fire	900	1,107	0	1,629	0	0%	0	0%	0	
Computers - Wholesale & Manufacturers	899	1,108	9	402	6	67%	3	33%	0	
Internet Gaming	896	1,109	17	268	13	76%	4	24%	0	_
Loans - Small Business	891	1,110	0	1,629	0	0%	0	0%	0	
Computer Business Services	887	1,111	1	1,107	1	100%	0	0%	0	
Toys - Wholesale & Manufacturers	886	1,112	19	241	6	32%	13	68%	0	
		1,112	19	1.107	1	100%	0	0%	0	
Generators - Electric	885		0	, .	1					
Computers - Cable & Installation	883	1,114		1,629	0	0%	0	0%	0	
Dressmakers	881	1,115	3	747	1	33%	2	67%		
Paving Materials	879	1,116	8	423	6	75%	2	25%	0	
Wheel Chairs	879	1,117	3	747	1	33%	2	67%	0	
Arborist	878	1,118	0	1,629	0	0%	0	0%	0	
Gymnasiums	878	1,119	6	502	3	50%	0	0%	3	
Printing Brokers	877	1,120	1	1,107	1	100%	0	0%	0	
Mailing Services - Drop Shipper	873	1,121	3	747	3	100%	0	0%	0	
Costumes - Masquerade & Theatrical	870	1,122	3	747	1	33%	1	33%	1	
Chimney Sweeper	869	1,123	1	1,107	0	0%	1	100%	0	0%
Paving Stones	868	1,124	2	889	2	100%	0	0%	0	
Railroads	863	1,125	1	1,107	1	100%	0	0%	0	0%
Antiques - Repair & Restore	860	1,126	1	1,107	1	100%	0	0%	0	0%
Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	857	1,127	0	1,629	0	0%	0	0%	0	0%
Auto Air Conditioning	855	1,128	0	1,629	0	0%	0	0%	0	0%
Contractor - Flat Roof	852	1,129	1	1,107	0	0%	1	100%	0	0%
Linen Supply Service	852	1,130	0	1,629	0	0%	0	0%	0	0%
Mirrors	852	1,131	2	889	2	100%	0	0%	0	0%
Senior Housing/Living	851	1,132	2	889	1	50%	1	50%	0	0%
China & Glassware - Retail	847	1,133	1	1,107	0	0%	1	100%	0	0%
Physicians & Surgeons - Gastroenterology	847	1,134	0	1,629	0	0%	0	0%	0	
Floors - Industrial	846	1,135	0	1,629	0	0%	0	0%	0	
Body Care Products	845	1,136	1	1,107	1	100%	0	0%	0	
Construction Equipment Sales / Services	845	1,137	3	747	2	67%	1	33%	0	
Tours - Wholesale	845	1,138	2	889	1	50%	1	50%	0	
	842	1,139	0	1,629	0	0%	0	0%	0	
Jewelry Buyers					U	100%	ŭ			
Computer Printers Sales & Service	839	1,140	1	1,107	0		0	0% 0%	0	
Auto Diagnostic Service	837	1,141	0	1,629	7	0%				
Music & Messaging Services	835	1,142	8	423	,	88%	1	13%	0	
Trophies	835	1,143	0	1,629	0	0%	0	0%	0	0.70
Machine Tools	834	1,144	2	889	0	0%	2	100%	0	
Marble - Cultured	828	1,145	0	1,629	0	0%	0	0%	0	
Mats & Matting	827	1,146	1	1,107	1	100%	0	0%	0	
Beer Home Brewing Equipment & Supplies	825	1,147	2	889	0	0%	2	100%	0	
Deck - Repair	825	1,148	1	1,107	1	100%	0	0%	0	0%

	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Brewers	824	1,149	1	1,107	1	100%	0	0%	0	0%
Storage - Liquid & Bulk	824	1,150	6	502	3	50%	3	50%	0	0%
Irrigation Systems - Install/Design	823	1,151	0	1,629	0	0%	0	0%	0	0%
Post-Construction Clean Up	823	1,152	0	1,629	0	0%	0	0%	0	0%
Estates - Appraisals, Sales & Auctions	822	1,153	2	889	1	50%	1	50%	0	0%
Camping Equipment	820	1,154	1	1,107	1	100%	0	0%	0	0%
Data Processing Service	819	1,155	0	1,629	0	0%	0	0%	0	0%
Boat Renting & Leasing	817	1,156	4	641	2	50%	2	50%	0	0%
Pet Day Care	817	1,157	2	889	1	50%	1	50%	0	0%
Laser Eye Surgery	816	1,158	0	1,629	0	0%	0	0%	0	0%
Restaurant Equipment - Repair & Service	816	1,159	1	1,107	1	100%	0	0%	0	0%
Electric Motors - Dealers & Repairing	814	1,160	0	1,629	0	0%	0	0%	0	0%
Hockey Clubs	812	1,161	3	747	2	67%	1	33%	0	0%
Pumps - Dealers	811	1,162	0	1,629	0	0%	0	0%	0	0%
Novelties - Retail	804	1,163	1	1,107	0	0%	1	100%	0	0%
Exporters	803	1,164	0	1,629	0	0%	n	0%	0	0%
Auto Repair & Service - Airbags	802	1,165	1	1,107	1	100%	0	0%	0	0%
Fishing Tackle Dealers	802	1,166	0	1,629	0	0%	0	0%	0	0%
Real Estate Maintenance Protection Plan	801	1,167	3	747	3	100%	0	0%	0	0%
Tourists Attractions	799	1,168	2	889	2	100%	0	0%	0	0%
Trailers - Automotive Utility	799	1,169	0	1,629	0	0%	0	0%	0	0%
Lawn Installation Service	799	1,170	0	1,629	0	0%	0	0%	0	0%
	796	1,170	4	641	4	100%	0	0%	0	0%
Golf Courses - Public	797		0		0		0		0	0%
Physicians & Surgeons - Dermatology	794	1,172 1,173		1,629	0	0% 0%	0	0%	- v	0%
Executive Search Consultants	791	1,173	0	1,629 1,107	1	100%	0	0% 0%	0	0%
Equestrian Services					1				0	0%
Magazine Sales	790	1,175	4	641	2	50%	2	50%	0	
Trailer Hitches	788	1,176	0	1,629	0	0%	0	0%	0	0%
Telephone Equipment & Systems Service & Repair	785	1,177	2	889	2	100%	0	0%	0	0%
Alternative Medicine	783	1,178	0	1,629	0	0%	0	0%	0	0%
Drapery & Curtain Fabrics - Retail	782	1,179	1	1,107	1	100%	0	0%	0	0%
Electric Scooters	781	1,180	6	502	5	83%	1	17%	0	0%
Attorneys & Lawyers - Personal Injury & Property Damage	779	1,181	0	1,629	0	0%	0	0%	0	0%
Lamps - Supplies & Parts	779	1,182	2	889	1	50%	1	50%	0	0%
Dentist - Orthodontist	774	1,183	1	1,107	1	100%	0	0%	0	0%
Recreational Vehicles - Storage	766	1,184	2	889	2	100%	0	0%	0	0%
Airport Parking Reservations	762	1,185	6	502	4	67%	2	33%	0	0%
Audiologists	761	1,186	1	1,107	1	100%	0	0%	0	0%
Water Heaters - Repairing	760	1,187	1	1,107	0	0%	1	100%	0	0%
Art Goods	759	1,188	10	371	1	10%	9	90%	0	0%
Linens - Retail	759	1,189	5	562	3	60%	2	40%	0	0%
Party Planning	757	1,190	1	1,107	0	0%	1	100%	0	0%
Door & Gate Operating Devices	756	1,191	2	889	1	50%	1	50%	0	0%
Auto Electric Equipment	754	1,192	0	1,629	0	0%	0	0%	0	0%
Mushrooms	752	1,193	5	562	0	0%	0	0%	5 1	100%
Laboratories - Medical	750	1,194	1	1,107	1	100%	0	0%	0	0%
Excavating Equipment	746	1,195	0	1,629	0	0%	0	0%	0	0%
Lumber - Wholesale	746	1,196	1	1,107	1	100%	0	0%	0	0%
Travel Agent Mills	746	1,197	0	1,629	0	0%	0	0%	0	0%
Video Games - Service & Repair	742	1,198	5	562	3	60%	1	20%		20%
Sports & Recreation	741	1,199	10	371	6	60%	4	40%	0	0%
Barbecue Barbecue	740	1,200	3	747	3	100%	0	0%	0	0%
Child Care - In Home	740	1,201	6	502	6	100%	0	0%	0	0%
	740	1,201	0	1,629	0	0%	0	0%	0	0%
Molds	/ 201									

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Machinery - New	736	1,204	0	1,629	0	0%	0	0%	0	0%
Video Games - Wholesale & Manufacturers	735	1,205	12	330	7	58%	5	42%	0	0%
Cranes	724	1,206	2	889	1	50%	1	50%	0	0%
Fingerprinting	724	1,207	0	1,629	0	0%	0	0%	0	0%
Carpet & Rug Pads, Linings & Accessories	723	1,208	0	1,629	0	0%	0	0%	0	0%
Coffee Break Service & Supplies	723	1,209	3	747	2	0.0	1	33%	0	0%
Auto Machine Shops	722	1,210	0	1,629	0	0%	0	0%	0	0%
Sewing Machines - Service & Repair	722	1,211	4	641	2	50%	2	50%	0	0%
Marketing Software	721	1,212	0	1,629	0	0%	0	0%	0	0%
Garage Organizers	719	1,213	1	1,107	1	100%	0	0%	0	0%
Shirts - Custom Made	719	1,214	4	641	3	75%	0	0%		25%
Contractor - Decorative & Specialty Concrete	718	1,215	2	889	2	100%	0	0%	0	0%
Paintball - Games & Supplies	718	1,215	0	1,629	0	0%	0	0%	0	0%
Machinery Rebuild & Repair	716	1,217	1	1,107	1	100%	0	0%	0	0%
Tile - Non-Ceramic - Contractors & Dealers	716	1,217	1	1,107	0	0%	1	100%	0	0%
		·	3	747	1	33%	1		-	33%
Embroidery	715 714	1,219 1,220	0	1.629	0	33% 0%	0	33% 0%	0	0%
Glass - Beveled, Carved, Ornamental		,		1	•		0			
Television Program Producers	713	1,221	0	1,629	0			0%	0	0%
Fire Protection Consultants	710	1,222	0	1,629	0	0%	0	0%	· ·	0%
Formal Wear	709	1,223	2	889	1		1	50%	0	0%
Childrens & Family Entertainment	708	1,224	2	889	2	100%	0	0%	0	0%
Pet Exercising Service	708	1,225	0	1,629	0	0%	0	0%	0	0%
Shelving	707	1,226	0	1,629	0		0	0%	0	0%
Bakers - Wholesale	705	1,227	0	1,629	0	0%	0	0%	0	0%
Crane Service	704	1,228	0	1,629	0		0	0%	0	0%
Garbage Disposals - Household	704	1,229	1	1,107	0		1	100%	0	0%
Tile Sales	704	1,230	2	889	2		0	0%	0	0%
Coffee Brewing Devices	703	1,231	1	1,107	1	100%	0	0%	0	0%
Auto Dealers - Antique & Classic	702	1,232	1	1,107	0	0%	1	100%	0	0%
Assisted Living Centers & Adult Family Homes	701	1,233	0	1,629	0	0%	0	0%	0	0%
Modeling Schools	701	1,234	0	1,629	0	0%	0	0%	0	0%
Airport Transportation	700	1,235	9	402	5	56%	4	44%	0	0%
Videographers	700	1,236	2	889	1	50%	1	50%	0	0%
Doors - Installation	699	1,237	4	641	4	100%	0	0%	0	0%
Laundries - Self Service	697	1,238	3	747	3	100%	0	0%	0	0%
Lawn & Tree Care	695	1,239	3	747	2	67%	1	33%	0	0%
Logging Companies	694	1,240	1	1,107	1	100%	0	0%	0	0%
Exterior Designers	693	1,241	6	502	2	33%	4	67%	0	0%
Bowling	691	1,242	4	641	3	75%	1	25%	0	0%
Hair Removing Equipment & Supplies	690	1,243	9	402	9	100%	0	0%	0	0%
Audio-Visual Production Services	689	1,244	2	889	0	0%	2	100%	0	0%
Towing - Heavy Equipment	688	1,245	1	1,107	1	100%	0	0%	0	0%
Party Plans - In-Home	684	1,246	0	1,629	0	0%	0	0%	0	0%
Hydronic Heating	683	1,247	0	1,629	0		0	0%	0	0%
Tourists Homes	683	1,248	0	1,629	0	0%	0	0%	0	0%
Cleaning Compounds	682	1,249	0	1,629	0		0	0%	0	0%
Butchers Equipment & Supplies	681	1,250	0	1,629	0		0	0%	0	0%
Printing Equipment	681	1,251	1	1,107	1	100%	0	0%	0	0%
Sleep Disorders - Sleep Apnea	680	1,252	0	1,629	0		0	0%	0	0%
Insurance Services - Commercial	679	1,253	2	889	2	100%	0	0%	0	0%
Diabetes Services & Supplies	679	1,253	0	1,629	0		0	0%	0	0%
Steel Distributors & Warehouses	676	1,255	0	1,629	0	0%	0	0%	0	0%
	675	1,255	0	1,629	0	0%	0	0%	0	0%
Animal Insemination - Artificial		'	_	· ·	- v		- v		•	
Engines - Gas	674	1,257	0	1,629	0	0.0	0	0%	0	0%
Insurance Claim Processing Services	673	1,258	0	1,629	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Swimming Pool Manufacturers & Distributors	672	1,259	3	747	2	67%	1	33%	0	0%
Boilers - New & Used	670	1,260	1	1.107	0	0%	1	100%	0	0%
Management Training	668	1,261	0	1,629	0	0%	0	0%	0	0%
Attorneys & Lawyers - Family	663	1,262	0	1,629	0	0%	0	0%	0	0%
Antennas	660	1,263	1	1,107	1	100%	0	0%	0	0%
Contractors Equipment & Supplies - Dealers & Services	659	1,264	1	1,107	0	0%	1	100%	0	0%
Laser Therapy	658	1,265	0	1,629	0	0%	0	0%	0	0%
Movers - International	658	1,266	1	1,107	1	100%	0	0%	0	0%
Tank Heads	658	1,267	0	1,629	0	0%	0	0%	0	0%
Garbage Disposal Equipment - Industrial & Commercial	657	1,268	6	502	5	83%	1	17%	0	0%
Dryer Vent Cleaning	655	1,269	0	1,629	0	0%	0	0%	0	0%
Fax Transmission Service	648	1,270	1	1,107	0	0%	1	100%	0	0%
Organizing Services - Household & Business	648	1,271	1	1,107	0	0%	1	100%	0	0%
Estheticians	645	1,272	0	1,629	0	0%	0	0%	0	0%
Insurance - Employee Benefits	645	1,273	0	1,629	0	0%	0	0%	0	0%
Pipes & Smokers Articles	644	1,274	1	1,107	1	100%	0	0%	0	0%
Food Products - Organic	643	1,275	0	1,629	0	0%	0	0%	0	0%
Contractors - Sheet Metal	642	1,276	0	1,629	0	0%	0	0%	0	0%
Tents	642	1,277	0	1,629	0	0%	0	0%	0	0%
Steel Erectors	641	1,278	0	1,629	0	0%	0	0%	0	0%
Building Materials - Reclaimed & Recycled	640	1,279	3	747	1	33%	2	67%	0	0%
Soccer Clubs	640	1,280	8	423	4	50%	4	50%	0	0%
Greenhouse Builders	638	1,281	1	1,107	1	100%	0	0%	0	0%
Barbecue Equipment & Supplies	637	1,282	3	747	3	100%	0	0%	0	0%
Buildings - Metal	635	1,283	0	1,629	0		0	0%	0	0%
Stair Lifts	634	1,284	4	641	4	100%	0	0%	0	0%
Fireplace Equipment - Wholesale & Manufacturers	633	1,285	9	402	7	78%	2	22%	0	0%
Trailers - Truck	633	1,286	0	1,629	0	0%	0	0%	0	0%
Wheels	633	1,287	0	1,629	0	0%	0	0%	0	0%
Gift Certificates/Cards	632	1,288	0	1,629	0	0%	0	0%	0	0%
Marine Contractors	632	1,289	1	1,107	0	0%	1	100%	0	0%
Aircraft Charter, Rental & Lease	631	1,290	2	889	1	50%	1	50%	0	0%
Sports Memorabilia	630	1,291	3	747	2	67%	1	33%	0	0%
Tax Software	630	1,292	9	402	9	100%	0	0%	0	0%
Oils - Lubricating	628	1,293	4	641	4	100%	0	0%	0	0%
Machine Tools - Repair & Rebuild	626	1,294	1	1,107	0	0%	1	100%	0	0%
Medical Alarms	626	1,295	0	1,629	0	0%	0	0%	0	0%
Musical Instruments - Repair	626	1,296	0	1,629	0	0%	0	0%	0	0%
Thrift Shops	626	1,297	1	1,107	1	100%	0	0%	0	0%
Wheelchair & Disability Transportation	624	1,298	1	1,107	0	0%	1	100%	0	0%
Answering Services	622	1,299	0	1,629	0	0%	0	0%	0	0%
Skating Equipment & Supplies	622	1,300	0	1,629	0	0%	0	0%	0	0%
Legal Services Plans	621	1,301	0	1,629	0	0%	0	0%	0	0%
Schools - Home Study	620	1,302	0	1,629	0	0%	0	0%	0	0%
Gates	618	1,303	0	1,629	0		0	0%	0	0%
Medical Service Organizations	618	1,304	1	1,107	1	100%	0	0%	0	0%
Alternators & Generators - Retail	615	1,305	1	1,107	1	100%	0		0	0%
Boutiques	615	1,306	5	562	4	80%	0	0%		20%
Swimming Pools - Maintenance	615	1,307	2	889	1	50%	0	0%		50%
Data Communications Equipment & Systems	613	1,308	0	1,629	0		0		0	0%
Engines - Fuel Injection Service & Parts	612	1,309	1	1,107	1	100%	0	0%	0	0%
Theaters	612	1,310	6	502	5		1	17%	0	0%
Carpet & Rug Repair	611	1,311	0	1,629	0	0%	0	0%	0	0%
Foot Appliances	611	1,312	2	889	0		2	100%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Security Cameras	608	1,313	3	747	2	67%	1	33%	0
Trailers - Camping & Travel	607	1,314	0	1,629	0	0%	0	0%	0
Window Tinting & Coating - Residential	607	1,315	2	889	2	100%	0	0%	0
Windows - Vinyl	602	1,316	0	1,629	0	0%	0	0%	0
Home Accessories	601	1,317	5	562	2	40%	3	60%	0
Horse Riding/Horse Trail Rides	601	1,318	6	502	3	50%	3	50%	0
Leather Goods - Repair	601	1,319	0	1,629	0	0%	0	0%	0
Air Conditioning Supplies & Parts	600	1,320	1	1,107	0	0%	0	0%	1 10
Manicuring	599	1,321	4	641	3	75%	1	25%	0
Heating & Air Conditioning - Filters	597	1,322	2	889	0	0%	1	50%	1 5
Consultant - Employee Benefit Plans	596	1,323	0	1,629	0	0%	0	0%	0
Shuttle Bus	595	1,324	0	1,629	0	0%	0	0%	0
Fruits & Vegetables - Retail	593	1,325	0	1,629	0	0%	0	0%	0
Mediation Services	593	1,326	1	1,107	0	0%	1	100%	0
Consumers Cooperative Organizations	592	1,327	4	641	2	50%	2	50%	0
Insurance - Homeowners	592	1,328	5	562	3	60%	2	40%	0
Packaging Service	592	1,329	1	1,107	1	100%	0	0%	0
Meat Packers	591	1,330	0	1,629	0	0%	0	0%	0
Giftware - Wholesale & Manufacturers	590	1,331	2	889	2	100%	0	0%	0
Manufactured Homes - Parks	589	1,332	1	1,107	1	100%	0	0%	0
Helicopters - Parts & Supplies	587	1,333	1	1,107	1	100%	0	0%	0
Physicians & Surgeons - Ophthalmology	586	1,334	0	1,629	0	0%	0	0%	0
Flight School	585	1,335	0	1,629	0		0	0%	0
Pianos - Tuning & Repair	585	1,336	0	1,629	0	0%	0	0%	0
Attorneys & Lawyers - Criminal	580	1,337	0	1,629	0		0	0%	0
Cocktail Lounges	578	1,338	0	1,629	0		0	0%	0
			0		0		0	0%	
Hydraulic Equipment & Supplies	573 573	1,339 1,340	3	1,629 747	2	67%	0	33%	
Marijuana Sales & Services	573	1,340	1	1,107	0	0%	1	100%	0
Signs - Digital			0		-		1		
Title Companies & Agents	573	1,342		1,629	0		0	0% 0%	0
Drywall Contractors Equipment & Supplies	572	1,343	0	1,629	0	0%			
Occupational Health - Nursing Services	572	1,344	1	1,107	1	100%	0	0%	0
Glaziers	571	1,345	1	1,107	1	100%	0	0%	0
Email Service Provider	570	1,346	4	641	3	75%	1	25%	0
Sharpening Service	570	1,347	1	1,107	1	100%	0	0%	0
Suits - Custom Made	569	1,348	0	1,629	0	0%	0	0%	0
Musical Instruments - Supplies & Accessories	568	1,349	1	1,107	0	0%	1	100%	0
Office Furniture & Equipment - Rental & Leasing	567	1,350	0	1,629	0	0%	0	0%	0
Oilfield Consultants	567	1,351	0	1,629	0		0	0%	0
Tire Retread & Repair	567	1,352	1	1,107	0	0%	1	100%	0
Roof Structures	565	1,353	1	1,107	0	0%	1	100%	0
Schools - Academic - College Preparatory	564	1,354	0	1,629	0	0%	0	0%	0
Fire Damage Restoration	563	1,355	3	747	1	33%	2	67%	0
Hazardous & Medical Waste Services	563	1,356	1	1,107	1	100%	0	0%	0
Aircraft Parts & Supplies	562	1,357	0	1,629	0	0%	0	0%	0
Decoration Contractors - Party, Convention	561	1,358	2	889	0		2	100%	0
Laundry Equipment	561	1,359	1	1,107	1	100%	0	0%	0
Moving Assistance - Packing, Unpacking, Organizing	561	1,360	1	1,107	0	0%	1	100%	0
Auto Parts & Supplies - Rebuilt	560	1,361	2	889	0		2	100%	0
Screen Repair	560	1,362	0	1,629	0	0%	0	0%	0
Aluminum	559	1,363	1	1,107	0	0%	1	100%	0
Fences - Wood	558	1,364	1	1,107	1	100%	0	0%	0
Stock Exchanges	558	1,365	6	502	3	50%	3	50%	0
Art Metal Work	557	1,366	1	1,107	0	0%	1	100%	0
Hand Painting & Decorating	555	1,367	4	641	3	75%	1	25%	0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Pet Foods - Wholesale & Manufacturers	555	1,368	0	1,629	0	0%	0	0%	0 (
Safety & Rescue Equipment Sales & Services	554	1,369	0	1,629	0	0%	0	0%	0 (
Aircraft Servicing & Maintenance	552	1,370	0	1,629	0		0	0%	0 (
Data Recovery	552	1,371	0	1,629	0		0	0%	0 (
Water Coolers - Equipment & Supplies	552	1,372	1	1,107	0		1	100%	0 (
Moldings	550	1,372	0	1,629	0	•	0		0 (
Sweepstakes	550	1,374	0	1,629	0		0		0 (
Health Care Referral	549	1,375	1	1,107	1	100%	0		0 (
Photographs - Stock	548	1,376	2	889	2	100%	0	0%	0 (
Containerized Freight Service	546	1,377	1	1,107	1	100%	0		0 0
	545	1,378	0	1,629	0		0		0 0
Recording Service - Sound & Video	545				0	0%	0	0%	0 (
Sitting Services		1,379	0	1,629	0				
Solar Energy System Design & Installation	544	1,380	0	1,629	0		0		0 (
Movers - Office	543	1,381	0	1,629	3	•		0%	0 (
Watches - Dealers	543	1,382	3	747		100%	0	0%	0 (
Air Cargo & Package Express Service	542	1,383	2	889	2	100%	0	0%	0 (
Sheepskin Specialties	542	1,384	10	371	10		0	0%	0 (
Shopping Service - Personal	541	1,385	1	1,107	1	100%	0	0%	0 (
Warehouses - Merchandise	540	1,386	0	1,629	0	0%	0	0%	0 (
Delicatessens	539	1,387	2	889	1	50 70	1	50%	0 (
Batteries - Dry Cell - Wholesale & Manufacturers	538	1,388	0	1,629	0	0.70	0	0%	0 (
Engineers - Structural	538	1,389	1	1,107	1	100%	0	0%	0 (
Playgrounds	538	1,390	1	1,107	1	100%	0	0%	0 (
Truck Washing & Cleaning	538	1,391	0	1,629	0	•	0	0%	0 (
Herbs	537	1,392	1	1,107	1	100%	0	0%	0 (
Clocks - Dealers	536	1,393	1	1,107	1	100%	0	0%	0 (
Motivational & Self Improvement Training	536	1,394	5	562	0	0%	1	20%	4 80
Spas & Hot Tubs - Supplies & Parts	536	1,395	0	1,629	0	0%	0	0%	0 (
Food Products Manufacturing Equipment	535	1,396	1	1,107	1	100%	0	0%	0 (
Cabinet Refacing	534	1,397	0	1,629	0	0%	0	0%	0 (
Drug & Alcohol Screening & Testing	534	1,398	1	1,107	1	100%	0	0%	0 (
Cosmetic Sales	533	1,399	1	1,107	1	100%	0	0%	0 (
Massage School	529	1,400	1	1,107	0	0%	1	100%	0 (
Bill Paying Service	528	1,401	0	1,629	0	0%	0	0%	0 (
Fuel - Diesel	528	1,402	0	1,629	0	0%	0	0%	0 (
Plating	527	1,403	0	1,629	0	0%	0	0%	0 (
Government - City, Village & Township	526	1,404	0	1,629	0	0%	0	0%	0 (
Retirement Planning Service	525	1,405	0	1,629	0	0%	0	0%	0 (
Air Pollution Control	524	1,406	0	1,629	0		0	0%	0 (
Auto Appraisers	524	1,407	0	1,629	0	0%	0	0%	0 (
Drapery Installation Service	524	1,408	0	1,629	0	0%	0	0%	0 (
Animal Rescue Relocation	522	1,409	0	1,629	0		0	0%	0 (
Farm Supplies	522	1,410	2	889	2	100%	0	0%	0 0
Golf Courses - Private	520	1,411	2	889	2		0		0 (
Labor Organizations	520	1,412	0	1,629	0		0		0 0
Environmental, Conservationist & Ecol Org	519	1,413	1	1,107	1	100%	0		0 (
Refrigeration Equipment - Supplies & Parts	519	1,413	0	1,107	0		0	0%	0 0
Engineers - Electrical	519	1,414	0	1,629	0		0		0 0
3	517	1,415	2	889	2	0.0	0		0 (
Real Estate Schools	517		0		2	100%	0	0%	
Fasteners - Industrial & Construction		1,417		1,629	3				<u> </u>
Seeds & Bulbs - Retail	514	1,418	3	747			0		0 (
Beverages - Wholesale & Distribution	513	1,419	0	1,629	0	0%	0	0%	0 (
Moving Equipment Rental	513	1,420	0	1,629	0	0 70	0	0%	0 (
Welding Equipment - Repair	513	1,421	0	1,629	0		0	0%	0 (
Farmers Market	512	1,422	2	889	1	50%	1	50%	0 (

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Nurses Registries	512	1,423	0	1,629	0	0%	0	0%	0	0%
Compactors - Waste - Industrial & Commercial	509	1,424	0	1,629	0	0%	0	0%	0	0%
Dentistry - Children	508	1,425	1	1,107	1	100%	0	0%	0	0%
Trusses - Construction	508	1,426	1	1,107	1	100%	0	0%	0	0%
Barter & Trade Exchanges	506	1,427	0	1,629	0	0%	0	0%	0	0%
Souvenirs - Retail	506	1,428	0	1,629	0	0%	0	0%	0	0%
Beauty Consultant	505	1,429	2	889	1	50%	0	0%	1	50%
Office Records Stored	505	1,430	0	1,629	0	0%	0	0%	0	0%
Cemeteries	504	1,431	3	747	2	67%	1	33%	0	0%
Pipe Line Contractors	504	1,432	0	1,629	0	0%	0	0%	0	0%
Telephone Pre-Paid Card Sales & Distribution	504	1,433	2	889	2	100%	0	0%	0	0%
Hydroponics - Equipment & Supplies	503	1,434	0	1,629	0	0%	0	0%	0	0%
Guns - Air, BB and Pellet	501	1,435	1	1,107	1	100%	0	0%	0	0%
Glassware - Wholesale & Manufacturers	500	1,436	0	1,629	0	0%	0	0%	0	0%
Welding Equipment - Rent	499	1,437	0	1,629	0	0%	0	0%	0	0%
Masonry Panels - Prefabricated	498	1,438	1	1,107	0	0%	1	100%	0	0%
Springs - Automotive - Sales & Service	497	1,439	2	889	1	50%	1	50%	0	0%
Home Warranty Plans	496	1,440	3	747	2		1	33%	0	0%
Telecommunication Equipment & Systems Service &	404		4		2	750/	1	350/	0	
Repair	494	1,441	4	641	3	75%	1	25%	U	0%
Art Instruction & Schools	493	1,442	1	1,107	1	100%	0	0%	0	0%
Carpet & Rug Dealers - Persian/Oriental Rugs	493	1,443	0	1,629	0	0%	0	0%	0	0%
Consignment Service	493	1,444	0	1,629	0		0	0%	0	0%
Fashion Designers	493	1,445	3	747	1	33%	2	67%	0	0%
Luggage Repair	492	1,446	0	1,629	0	0%	0	0%	0	0%
Prize Promotions	492	1,447	0	1,629	0	0%	0	0%	0	0%
Carpet Layers	491	1,448	0	1,629	0	0%	0	0%	0	0%
Soliciting Organizations	491	1,449	2	889	0	0%	2	100%	0	0%
Tractor Dealers	490	1,450	0	1,629	0	0%	0	0%	0	0%
Contractor - Mechanical Insulation	487	1,451	0	1,629	0	0%	0	0%	0	0%
Surveillance Equipment, Sales & Service	487	1,452	0	1,629	0	0%	0	0%	0	0%
Ear & Body Piercing	486	1,453	0	1,629	0	0%	0	0%	0	0%
Aquariums - Dealers	484	1,454	1	1,107	1	100%	0	0%	0	0%
Balloons - Manned	484	1,455	3	747	3	100%	0	0%	0	0%
Dentist - Dental Surgery	484	1,456	0	1,629	0	0%	0	0%	0	0%
Shredding Services	484	1,457	1	1,107	0	0%	1	100%	0	0%
Sewing Contractors	481	1,458	0	1,629	0		0	0%	0	0%
Boots	480	1,459	1	1,107	0	0%	1	100%	0	0%
Fish & Seafood - Wholesale	480	1,460	0	1,629	0	0%	0	0%	0	0%
Hospitals	480	1,461	0	1,629	0		0	0%	0	0%
Sewing Machines - Supplies & Parts	480	1,462	0	1,629	0	0%	0	0%	0	0%
Coatings - Powder	479	1,463	1	1,107	1	100%	0	0%	0	0%
Health Resorts	479	1,464	1	1,107	0	0%	1	100%	0	0%
Tattoos - Removed	478	1,465	0	1,629	0	0%	0	0%	0	0%
Metal Specialties	475	1,466	0	1,629	0	0%	0	0%	0	0%
Oxygen	475	1,467	1	1,107	1	100%	0	0%	0	0%
Medical Spa	474	1,468	5	562	4	80%	1	20%	0	0%
Architectural & Construction Specs	473	1,469	0	1,629	0	0%	0	0%	0	0%
Cash Registers & Supplies	472	1,470	0	1,629	0	0%	0	0%	0	0%
Coffee Roasting & Handling Equipment	472	1,471	0	1,629	0		0	0%	0	0%
Smokers Information & Treatment	471	1,472	1	1,107	1	100%	0	0%	0	0%
Youth Organizations & Centers	470	1,473	0	1,629	0	0%	0	0%	0	0%
Tents - Rental	468	1,474	2	889	1	50%	1	50%	0	0%
Truck Caps & Shells	468	1,475	1	1,107	1	100%	0	0%	0	0%
Credit Cards - Protection Service	467	1,476	6	502	6	100%	0	0%	0	0%
Dental Hygienists	466	1,477	2	889	2	100%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Traffic Signs, Signals & Equipment	466	1,478	0	1,629	0	0%	0	0%	0	0%
Feed Dealers	465	1,479	0	1,629	0	0%	0	0%	0	0%
Online Payments	465	1,480	2	889	1	50%	1	50%	0	0%
Interior Designers - Architectural	464	1,481	2	889	0	0%	2	100%	0	0%
Mattress Makers Supplies	463	1,482	2	889	2	100%	0	0%	0	0%
Welding Equipment & Supplies	463	1,483	0	1,629	0	0%	0	0%	0	0%
Designers - Industrial	462	1,484	0	1,629	0	0%	0	0%	0	0%
Auto Manufacturers Equipment & Supplies	460	1,485	1	1,107	0	0%	1	100%	0	0%
Radon Mitigation	460	1,486	0	1,629	0	0%	0	0%	0	0%
Parking Stations & Garages - Equipment & Supplies	459	1,487	2	889	0	0%	2	100%	0	0%
Teachers Agencies	459	1,488	0	1,629	0	0%	0	0%	0	0%
Job Listing & Advisory Services - Advanced Fee	458	1,489	0	1,629	0	0%	0	0%	0	0%
Venetian Blinds - Wholesale & Manufacturers	456	1,490	0	1,629	0	0%	0	0%	0	0%
Countertop - Fabrication	455	1,491	0	1,629	0	0%	0	0%	0	0%
Playground Equipment	455	1,492	1	1,107	1	100%	0	0%	0	0%
Connectors - Electric	454	1,493	2	889	2	100%	0	0%	0	0%
Millwrights	452	1,494	0	1,629	0	0%	0	0%	0	0%
Stock & Bond Transfer Agents	452	1,495	0	1,629	0	0%	0	0%	0	0%
Unclaimed Funds Retrieval Services	451	1,496	0	1,629	0	0%	0	0%	0	0%
Dentist - Dental Implants	448	1,497	0	1,629	0	0%	0	0%	0	0%
Laundries	448	1,498	1	1,107	1	100%	0	0%	0	0%
Refrigerators & Freezers - Dealers	447	1,499	0	1,629	0	0%	0	0%	0	0%
Wineries	447	1,500	1	1,107	0		1	100%	0	0%
Mailing Machines & Equipment	445	1,501	2	889	0	0%	2	100%	0	0%
Motor Scooters - Dealers	445	1,502	1	1,107	1	100%	0		0	0%
Upholstery Fabrics - Wholesale & Manufacturers	444	1,503	1	1,107	1	100%	0	0%	0	0%
Wood Technologists	442	1,504	0	1,629	0		0		0	0%
Retreat Facilities	441	1,505	2	889	1	50%	1	50%	0	0%
Swimming Instruction	441	1,506	5	562	4	80%	1	20%	0	0%
Auto Race Cars	439	1,507	8	423	0	0%	3	38%	5	63%
Ceiling Materials	438	1,508	2	889	2	100%	0	0%	0	0%
Scales	438	1,509	0	1,629	0	0%	0	0%	0	0%
VOIP (Voice Over Internet Protocol) Sales & Service	437	1,510	0	1,629	0	0%	0	0%	0	0%
Nutritionists	435	1,511	0	1,629	0	0%	0	0%	0	0%
Braille Supplies	434	1,512	7	451	5	71%	2	29%	0	0%
Automation Systems & Equipment	433	1,513	0	1,629	0	0%	0	0%	0	0%
Pet Grooming - Mobile	433	1,514	0	1,629	0	0%	0	0%	0	0%
Greeting Cards - Retail	432	1,515	2	889	2	100%	0	0%	0	0%
Greenhouse Equipment & Supplies	431	1,516	0	1,629	0	0%	0	0%	0	0%
Mold Consulting & Testing	431	1,517	0	1,629	0	0%	0	0%	0	0%
Knives - Machine	430	1,518	4	641	2	50%	2	50%	0	0%
Fertilizers	429	1,519	0	1,629	0	0%	0	0%	0	0%
Appraisal - Management	428	1,520	2	889	2	100%	0	0%	0	0%
Boilers - Repair & Cleaning	427	1,521	0	1,629	0		0	0%	0	0%
Poultry Farms	427	1,522	1	1,107	1	100%	0		0	0%
Referral - Contractor	426	1,523	1	1,107	1	100%	0	0%	0	0%
Alcoholism Info & Treatment Centers	425	1,524	0	1,629	0	0%	0	0%	0	0%
Gymnasiums - Equipment & Supplies	425	1,525	1	1,107	1	100%	0		0	0%
Dock Builders	424	1,526	0	1,629	0	0%	0		0	0%
Mortgage Bankers	424	1,527	0	1,629	0	0%	0	0%	0	0%
Sports Promoters & Managers	423	1,528	6	502	3		2	33%	-	17%
Estate Liquidators	422	1,529	1	1,107	1	100%	0	0%	0	0%
Health Care Management	422	1,530	0	1,629	0	0%	0	0%	0	0%
Auto Warranty Plans	421	1,531	3	747	1	33%	1	33%	ŭ	33%
Laundry Consultants	421	1,532	3	747	3	100%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Title Loans	421	1,533	1	1,107	1	100%	0	0%	0	0%
Warehousing Services	421	1,534	0	1,629	0	0%	0	0%	0	0%
Pet Transporting	420	1,535	0	1,629	0	0%	0	0%	0	0%
Western Apparel	419	1,536	0	1,629	0	0%	0	0%	0	0%
Wind Energy Systems	419	1,537	1	1,107	0	0%	1	100%	0	0%
Scooters - Medical	418	1,538	1	1,107	1	100%	0	0%	0	0%
Trampolines	416	1,539	1	1,107	1	100%	0		0	0%
Shingles	415	1,540	0	1,629	0	0%	0		0	0%
Wheel Chair Lifts & Ramps	415	1,541	0	1,629	0	0%	0	0%	0	0%
Water Analysis	414	1,542	0	1,629	0		0		0	0%
Electric Equipment - Manufacturers	413	1,543	1	1,107	1	100%	0	0%	0	0%
Trucking - Water Hauling	413	1,544	1	1,107	0	0%	1	100%	0	0%
			0		0		0	0%	0	0%
Candles - Retail	412	1,545	0	1,629	0		0	0%	0	0%
Mutual Funds	411	1,546	0	1,629	0	0%	0		0	
Clinics - Pain Management	410	1,547		1,629	-	0%		0%		0%
Coins, Stamps & Precious Metals Dealer	409	1,548	0	1,629	0	0%	0	0%	0	0%
Express & Transfer Service	409	1,549	0	1,629	0	0%	0	0%	0	0%
Karaoke Machines & Tapes	409	1,550	1	1,107	1	100%	0	0%	0	0%
Advertising - Outdoor	408	1,551	1	1,107	0	0%	1	100%	0	0%
Administrative Services	406	1,552	0	1,629	0		0		0	0%
Automated Teller Machines	406	1,553	2	889	2	100%	0	0%	0	0%
Comic Books	406	1,554	1	1,107	0	0%	1	100%	0	0%
Hardware - Wholesale & Manufacturers	406	1,555	0	1,629	0	0%	0	0%	0	0%
Beverages	405	1,556	0	1,629	0	0%	0	0%	0	0%
Drywall Taping and Texturing	405	1,557	1	1,107	0	0%	1	100%	0	0%
Screens - Windows	404	1,558	0	1,629	0	0%	0	0%	0	0%
Docks	403	1,559	1	1,107	1	100%	0	0%	0	0%
Facility Maintenance	403	1,560	1	1,107	0	0%	1	100%	0	0%
Fans - Household	403	1,561	1	1,107	1	100%	0	0%	0	0%
Blinds - Cleaning	402	1,562	0	1,629	0	0%	0	0%	0	0%
Publishing Consultants	402	1,563	1	1,107	0	0%	1	100%	0	0%
Chairs - Wholesale & Manufacturers	401	1,564	3	747	1	33%	2	67%	0	0%
Foresters - Consulting	401	1,565	1	1,107	1	100%	0	0%	0	0%
Fur Business - Wholesale & Manufacturers	401	1,566	0	1,629	0	0%	0	0%	0	0%
Toilets - Portable	401	1,567	1	1,107	0	0%	1	100%	0	0%
Group Homes	400	1,568	0	1,629	0	0%	0	0%	0	0%
Bookbinders	399	1,569	0	1,629	0		0	0%	0	0%
Manufactured Homes - Repair & Service	399	1,570	3	747	2	67%	1	33%	0	0%
Stamps - Collectors	399	1,571	0	1,629	0		0		0	0%
Bankruptcy Counseling - Federally Certified	398	1,572	0	1,629	0	0%	0	0%	0	0%
Charity - Other Charitable Organizations	398	1,573	0	1,629	0	0%	0	0%	0	0%
	398	1,574	0	1,629	0	0%	0	0%	0	0%
Pet Supplies & Foods - Wholesale					0					0%
Television Stations & Broadcast Companies	398	1,575	6	502	1	17%	5	83%	0	
Warehouses - Cold Storage	397	1,576	0	1,629	0		0		0	0%
Woodworking Equipment & Supplies	397	1,577	0	1,629	0		0	0%	0	0%
Identification Equipment & Supplies	396	1,578	0	1,629	0		0	0%	0	0%
Churches	394	1,579	0	1,629	0		0	0%	0	0%
Nurses	394	1,580	1	1,107	0	0%	1	100%	0	0%
Fertility Specialists	393	1,581	1	1,107	1	100%	0	0%	0	0%
Foundries	393	1,582	0	1,629	0	0%	0	0%	0	0%
Pest Control Supplies & Equipment	392	1,583	1	1,107	1	100%	0		0	0%
Tractor Equipment & Parts	392	1,584	1	1,107	1	100%	0	0%	0	0%
Uniform Supply Service	392	1,585	2	889	1	50%	1	50%	0	0%
Global Positioning Systems	391	1,586	0	1,629	0	0%	0	0%	0	0%
Public Relations Counselors	391	1,587	0	1,629	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Air Courier Service	390	1,588	1	1,107	1	100%	0	0%	0	0%
Social Service Organizations	390	1,589	0	1,629	0	0%	0	0%	0	0%
Boat Covers, Tops & Upholstery	389	1,590	0	1,629	0	0%	0	0%	0	0%
Guards - Door & Window	389	1,591	0	1,629	0	0%	0	0%	0	0%
Photo Booth Rentals	388	1,592	0	1,629	0	0%	0	0%	0	0%
Recycling - Computers & Other Electronics	388	1,593	2	889	2	100%	0	0%	0	0%
Home Health Services - Skilled	386	1,594	1	1,107	0	0%	1	100%	0	0%
Building & Development Permits	385	1,595	0	1,629	0	0%	0	0%	0	0%
Refrigerators & Freezers - Service & Repair	385	1,596	4	641	0	0%	4	100%	0	0%
Shavers - Electric Repair	385	1,597	0	1,629	0	0%	0	0%	0	0%
Doughnuts	383	1,598	0	1,629	0	0%	0	0%	0	0%
Shoes - Wholesale & Manufacturers	383	1,599	2	889	1	50%	1	50%	0	0%
Coaching - Business	382	1,600	0	1,629	0	0%	0	0%	0	0%
Attorneys Referral Service	381	1,601	7	451	0	0%	7	100%	0	0%
Insurance - Viatical	381	1,602	0	1,629	0	0%	0	0%	0	0%
Mold & Mildew Remediation	381	1,603	0	1,629	0	0%	0	0%	0	0%
Snow Removal Service - Roof	379	1,604	0	1,629	0	0%	0	0%	0	0%
Clinics - Sleep Centers	377	1,605	0	1,629	0	0%	0	0%	0	0%
Food Processing Equipment & Supplies	376	1,606	0	1,629	0	0%	0	0%	0	0%
Wedding Chapels & Ceremonies	376	1,607	1	1,107	1	100%	0		0	0%
Telegraph Service	375	1,608	0	1,629	0	0%	0	0%	0	0%
Advertising - Newspaper	373	1,609	0	1,629	0	0%	0	0%	0	0%
Insect Control Devices	373	1,610	0	1,629	0		0	0%	0	0%
Stucco Manufacturers & Distributors	373	1,611	1	1,107	0	0%	1	100%	0	0%
Bartending Service	372	1,612	0	1,629	0		0		0	0%
Buildings - Pole & Post Frame	372	1,613	0	1,629	0		0	0%	0	0%
Chairs - Orthopedic & Lift	372	1,614	0	1,629	0		0		0	0%
Laboratories - Research & Development	372	1,615	0	1,629	0	0%	0	0%	0	0%
Land Clearing & Leveling	372	1,616	0	1,629	0	0%	0	0%	0	0%
Manufactured Homes - Transporting	372	1,617	1	1,107	1	100%	0		0	0%
Popcorn & Supplies	372	1,618	0	1,629	0	0%	0	0%	0	0%
Potatoes - Processed	372	1,619	0	1,629	0		0	0%	0	0%
Box Manufacturers Equipment & Supplies	372	1,620	0	1,629	0	0%	0	0%	0	0%
Juice Extractors	371	1,621	0	1,629	0	0%	0	0%	0	0%
Screen Enclosures	370	1,622	0	1,629	0	0%	0	0%	0	0%
Concierge Services	369	1,623	0	1,629	0	0%	0	0%	0	0%
Interior Finishing	369	1,624	0	1,629	0		0	0%	0	0%
Lifts	369	1,625	0	1,629	0	0%	0	0%	0	0%
Service Animals - Dogs	369	1,626	1	1,107	0		1	100%	0	0%
Physicians & Surgeons - Weight Reduction	367	1,627	2	747	3	100%	0	0%	0	0%
Storage Units - Portable	367	1,628	2	889	2	100%	0	0%	0	0%
Handbags	366	1,629	0	1,629	0	0%	0	0%	0	0%
3	365		0	· ·	0	0%	0	0%	0	0%
Carpet & Rug Cleaning Equipment& Supplies	365	1,630 1,631	2	1,629 889	1		1	50%	0	0%
Marble - Natural		·	-		0		0			
Motor Homes	365	1,632	0	1,629	0	0%		0% 0%	0	0%
Photographers - Aerial	365	1,633	_	1,107	1	100%	0		0	0%
Concrete Curing & Treating Materials	363	1,634	0	1,629	0	0%	0	0% 0%	0	0%
Martial Arts Supplies & Equipment	363	1,635		1,629		0%			0	0%
Pet Kenneling Services	363	1,636	1	1,107	1	100%	0	0%	0	0%
Sportswear - Wholesale & Manufacturers	363	1,637	2	889	0	0%	2	100%	0	0%
Airlines - Training Schools	362	1,638	0	1,629	0		0		0	0%
Business Forms & Systems	362	1,639	1	1,107	0	0%	1	100%	0	0%
Lighting Fixtures - Repair & Maintenance	362	1,640	0	1,629	0	0%	0	0%	0	0%
Printing Supplies	362	1,641	0	1,629	0		0	0%	0	0%
Collection Systems	361	1,642	1	1,107	0	0%	1	100%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Home Staging	361	1,643	0	1,629	0	0%	0	0%	0 09
Online Shipping Broker	361	1,644	0	1,629	0	0%	0	0%	0 09
Shoes - Custom Made	360	1,645	5	562	2	40%	3	60%	0 09
Traffic Control & Flagging Service	359	1,646	0	1,629	0	0%	0	0%	0 09
Water Coolers	359	1,647	1	1,107	0	0%	0	0%	1 100%
Interior Decorators & Designers Supplies	356	1,648	0	1,629	0	0%	0		0 09
Escort Service - Personal	355	1,649	0	1,629	0	0%	0		0 09
Sports Bar	355	1,650	0	1,629	0	0%	0	0%	0 09
Baseball Cards & Sports Memorabilia	353	1,651	1	1,107	0	0%	1	100%	0 09
Health Maintenance Organizations	353	1,652	0	1,629	0	0%	0	0%	0 09
Ceiling Cleaning	352	1,653	0	1,629	0	0%	0	0%	0 09
Contractor - General Green Builder	352	1,654	1	1,107	0	0%	1	100%	0 09
Barber Schools	351	1,655	2	889	2	100%	0	0%	0 09
Medical Record Service	350	1,656	0	1,629	0	0%	0		0 09
Distributing Service - Circular, Sample	349	1,657	1	1,107	0	0%	1	100%	0 09
Caskets	348	1,658	0	1,629	0	0%	0	0%	0 09
Aircraft Schools	347	1,659	0	1,629	0	0%	0	0%	0 09
Ornamental Metal Work	347	1,660	0	1,629	0	0%	0	0%	0 09
	345	1,661	0	1,629	0	0%	0	0%	0 09
Appraisal - Jewelry School Supplies	345	1,662	1	1,029	1	100%	0	0%	0 09
	344	1,663	0		0	0%	0		0 09
Contractor - Interior Trim	344		•	1,629	0		0	0%	
Hair Weaving		1,664	0	1,629	0	0%	0		0 09
Variety Stores	344	1,665	1	1,107		0%	1	100%	
Vehicle Graphics	344	1,666	0	1,629	0	0%	0	0%	0 09
Diaper Service	343	1,667	1	1,107	1	100%	0	0%	0 09
Emergency Disaster Preparedness Equipment & Supplies	343	1,668	1	1,107	0	0%	1	100%	0 09
Roofing Equipment & Supplies	343	1,669	1	1,107	1	100%	0	0%	0 09
Sales Promotion Service	343	1,670	1	1,107	1	100%	0	0%	0 09
Event Planners - Corporate	342	1,671	0	1,629	0	0%	0	0%	0 09
Referral - Doctor	342	1,672	0	1,629	0	0%	0		0 09
Barrels & Drums	341	1,673	0	1,629	0	0%	0	0%	0 09
Concrete Aggregates	341	1,674	1	1,107	1	100%	0		0 09
Engineers - Mechanical	341	1,675	0	1,629	0	0%	0	0%	0 09
Grant - Scholarship - Financial Aid Finder Service	340	1,676	0	1,629	0	0%	0	0%	0 09
Pallets & Skids	340	1,677	0	1,629	0	0%	0	0%	0 09
Aluminum Fabricators	339	1,678	0	1,629	0	0%	0	0%	0 09
Filtering Materials & Supplies	339	1,679	0	1,629	0	0%	0	0%	0 09
Generators	339	1,680	1	1,107	1	100%	0	0%	0 09
Moving Brokers	339	1,681	1	1,107	1	100%	0	0%	0 09
Debt Relief Education	338	1,682	2	889	2	100%	0	0%	0 09
Hardscapes	338	1,683	0	1,629	0	0%	0	0%	0 09
Estate Planning & Management	337	1,684	0	1,629	0	0%	0	0%	0 09
Marble & Terrazzo Cleaning & Service	337	1,685	0	1,629	0	0%	0	0%	0 09
Parks	337	1,686	2	889	0	0%	2	100%	0 09
Athletic Organizations	336	1,687	1	1,107	0	0%	1	100%	0 09
Attorneys & Lawyers - Business	336	1,688	1	1,107	0	0%	1	100%	0 00
Law/Corporation/Partnership		,		,	U		1		° 09
Exterior Structures - Barn Construction	336	1,689	0	1,629	0	0%	0	0%	0 09
Dancing Supplies	335	1,690	0	1,629	0	0%	0	0%	0 09
Teeth Whitening Services	335	1,691	2	889	1	50%	1	50%	0 09
Assembly & Fabricating Service	333	1,692	1	1,107	0	0%	1	100%	0 09
Carpet & Rug Dealers - Used	333	1,693	0	1,629	0	0%	0	0%	0 09
Ceramic Products - Decorative	333	1,694	0	1,629	0	0%	0	0%	0 09
Cosmetic & Toiletry Preparations - Manufacturers	332	1,695	1	1,107	1	100%	0	0%	0 09
Kickboxing	332	1,696	1	1,107	1	100%	0	0%	0 09

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Welcome ServiceFor Newcomers	332	1,697	1	1,107	1	100%	0	0%	0	0%
Car Wash & Polish Equipment & Supplies	330	1,698	1	1,107	1	100%	0	0%	0	0%
Swimming Pools - Private	330	1,699	1	1,107	1	100%	0	0%	0	0%
Glass Blowers	329	1,700	1	1,107	1	100%	0	0%	0	0%
Commodity Trading Advisory Service	328	1,701	2	889	2	100%	0	0%	0	0%
Gourmet Shops	328	1,702	0	1,629	0	0%	0	0%	0	0%
Personal Security Guard Service	327	1,703	0	1,629	0	0%	0	0%	0	0%
Sales Training	327	1,704	0	1,629	0	0%	0	0%	0	0%
Contractors - Retaining Wall	326	1,705	0	1,629	0	0%	0	0%	0	0%
Recording Studio Equipment	325	1,706	0	1,629	0	0%	0	0%	0	0%
Mining Equipment & Supplies	324	1,707	0	1,629	0	0%	0	0%	0	0%
Audio-Visual Equipment - Supplies & Parts	322	1,708	0	1,629	0	0%	0	0%	0	0%
Billing Service	322	1,709	0	1,629	0	0%	0	0%	0	0%
Motor coach Companies	322	1,710	0	1,629	0	0%	0	0%	0	0%
Carpet Installation	321	1,711	2	889	2	100%	0	0%	0	0%
Heat Exchangers	321	1,712	1	1,107	1	100%	0	0%	0	0%
Halls & Auditoriums	320	1,713	1	1,107	0	0%	1	100%	0	0%
Divers Equipment & Supplies	319	1,714	0	1,629	0	0%	0	0%	0	0%
Ice Cream & Frozen Desserts - Dealers	319	1,715	1	1,107	1	100%	0	0%	0	0%
Pipe	319	1,716	1	1,107	1	100%	0	0%	0	0%
Sawmills	319	1,717	0	1,629	0	0%	0	0%	0	0%
Floor Removal	317	1,718	0	1,629	0	0%	0	0%	0	0%
Vehicle Sales - Manufacturing Companies	317	1,719	0	1,629	0		0	0%	0	0%
Religious Goods	316	1,720	1	1,107	0	0%	1	100%	0	0%
Child Care - Infant	315	1,721	0	1,629	0		0	0%	0	0%
Lighting Consultants	315	1,722	0	1,629	0		0	0%	0	0%
Metal Powder Fabricators	315	1,723	0	1,629	0	0%	0	0%	0	0%
Oil Tank Installation	315	1,724	0	1,629	0		0	0%	0	0%
Construction Supplies	314	1,725	1	1,107	1	100%	0	0%	0	0%
Decals	314	1,726	3	747	1	33%	1	33%	1	33%
Photographic Equipment - Repair	314	1,727	1	1,107	1	100%	0	0%	0	0%
Stationery - Wholesale & Manufacturers	314	1,728	0	1,629	0	0%	0	0%	0	0%
Marine Electronic Equipment & Supplies	313	1,729	1	1,107	1	100%	0	0%	0	0%
Video Games - Rent & Lease	313	1,730	1	1,107	0	0%	1	100%	0	0%
Water Wells - Pumps Sales & Service	313	1,731	0	1,629	0		0	0%	0	0%
Baseball Clubs	312	1,732	5	562	2	40%	3	60%	0	0%
Survival Products & Supplies	312	1,733	2	889	2	100%	0	0%	0	0%
CPR Training & Certification	310	1,734	0	1,629	0	0%	0	0%	0	0%
Dairy Products - Wholesale	310	1,735	1	1,107	0		1	100%	0	0%
Electrical Power Systems Maintenance	310	1,736	1	1,107	1	100%	0	0%	0	0%
Lighting Fixtures - Supplies & Parts	309	1,737	3	747	1	33%	2	67%	0	0%
Custom Framing	307	1,738	0	1,629	0	0%	0	0%	0	0%
Skate Sharpening	307	1,739	0	1,629	0	0%	0	0%	0	0%
Water Gardens Fountains & Ponds	307	1,740	0	1,629	0	0%	0	0%	0	0%
Contractor - Industrial	306	1,741	0	1,629	0	0%	0	0%	0	0%
Paint - Wholesale & Manufacturers	306	1,742	3	747	1	33%	2	67%	0	0%
Consultants - Security	305	1,743	0	1,629	0	0%	0	0%	0	0%
Ignition Interlock Devices	304	1,744	0	1,629	0	0%	0	0%	0	0%
Physicians & Surgeons - Orthopedic Surgery	304	1,745	0	1,629	0		0	0%	0	0%
Buildings - Concrete	303	1,746	2	889	1	50%	1	50%	0	0%
Ranches	303	1,747	2	889	1	50%	1	50%	0	0%
International Trade Consultants	302	1,748	0	1,629	0	0%	0	0%	0	0%
Pillows	302	1,749	3	747	2	67%	1	33%	0	0%
Office Furniture & Equipment - Repair & Refinishing	301	1,750	0	1,629	0	0%	0	0%	0	0%
Organic/Green Products	301	1,751	0	1,629	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Pet Fencing & Containment Systems	301	1,752	1	1,107	1	100%	0	0%	0	0%
Bird & Wildlife Supply Shops	300	1,753	0	1,629	0	0%	0	0%	0	0%
Pottery	300	1,754	0	1,629	0	0%	0	0%	0	0%
Battery Repairing & Rebuilding	299	1,755	0	1,629	0	0%	0	0%	0	0%
Cosmetics - Wholesale & Manufacturers	299	1,756	0	1,629	0	0%	0	0%	0	0%
Seminars & Training - Wealth Building & Real Estate	299	1,757	0	1,629	0	0%	0	0%	0	
Results not Substantiated				*	U				U	0%
Airlines - Ticket Agencies	298	1,758	2	889	0	0%		100%	0	0%
Furniture - Rustic	298	1,759	0	1,629	0	0%	0	0%	0	
Computers - Multimedia	297	1,760	0	1,629	0		0	0%	0	
Hospitalization, Medical & Surgical Plans	297	1,761	3	747	3	100%	0	0%	0	0%
Manufactured Homes - Rent & Lease	297	1,762	0	1,629	0		0	0%	0	
Riding Apparel & Equipment	297	1,763	0	1,629	0	0%	0	0%	0	
Staffing - Technical	297	1,764	0	1,629	0	0%	0	0%	0	0%
Vacuum Cleaners - Wholesale & Manufacturers	297	1,765	7	451	7	100%	0	0%	0	0%
Data Systems - Consultants & Designers	296	1,766	0	1,629	0	0%	0	0%	0	0%
Fruits & Vegetables - Wholesale	296	1,767	0	1,629	0	0%	0	0%	0	0%
Horticultural Consultants	296	1,768	0	1,629	0	0%	0	0%	0	0%
Chocolate & Cocoa	295	1,769	1	1,107	1	100%	0	0%	0	0%
Trailer Storage	295	1,770	1	1,107	1	100%	0	0%	0	0%
Computers - Network Security	294	1,771	2	889	1		1	50%	0	0%
Elevator Installation	294	1,772	0	1,629	0	0%	0	0%	0	0%
Carpet & Rug Distributors & Manufacturers	293	1,773	0	1,629	0		0	0%	0	
Mail Box Rental & Receiving	293	1,774	3	747	2	67%	0	0%	1	33%
Steel Detailers - Structural	293	1,775	1	1,107	1	100%	0	0%	0	
Rubber Products	291	1,776	0	1,629	0	0%	0	0%	0	
Self Defense	291	1,777	0	1,629	0	0%	0	0%	0	
Craft Galleries & Dealers	290	1,778	2	889	0			100%	0	
Farm Equipment - Repair & Parts	290	1,779	0	1,629	0	0%	0	0%	0	0%
Oils - Petroleum	288	1,780	0	1,629	0		0	0%	0	
Sausages	288	1,781	0	1,629	0		0	0%	0	
Attorneys & Lawyers - Collections Law	287	1,782	2	889	1	50%	1	50%	0	
Livestock Breeders	287	1,783	0	1,629	0	0%	0	0%	0	
Meters Meters	287	1,784	1	1,107	1	100%	0	0%	0	0%
Flood Control Equipment	284	1,785	1	1,107	1	100%	0	0%	0	
	284	1,786	1	1,107	1	100%	0	0%	0	0%
Ventilating Systems - Cleaning Hydraulic Equipment Repair	283	1,787	1	1,107	0			100%	0	
Reptiles	283	1,788	0	1,107	0	0%	0	0%	0	0%
Yacht Charter Broker	283	1,789	1	1,107	1		0	0%	0	
Uniforms - Medical	282	1,790	0	1,107	0	0%	0	0%	0	
	282	1,790	0	,	0		0	0%	0	
Electric Motors - Manufacturers & Distributors				1,629	0					
Biomedical Products - Research	280	1,792	0	1,629	0	0%	0	0%	0	
Insurance - Property	280	1,793	2	889		100%	0	0%	0	
News Publications - Trade, Association	280	1,794	0	1,629	0	0%	0	0%	0	
Petroleum	280	1,795	0	1,629	0	0%	0	0%	0	0%
Silversmiths & Goldsmiths	280	1,796	2	889	1	50%	1	50%	0	
Speakers - Rebuild & Repair	279	1,797	0	1,629	0	0%	0	0%	0	0%
Dairies	278	1,798	0	1,629	0		0	0%	0	
Meal Preparation Service	278	1,799	1	1,107	0	0%		100%	0	
Safes & Vaults	278	1,800	0	1,629	0	0%	0	0%	0	
Tickets & Coupons - Printers & Suppliers	278	1,801	0	1,629	0	0%	0	0%	0	
Vinyl Repair	278	1,802	0	1,629	0	0%	0	0%	0	0%
Amusement Park Equipment	277	1,803	0	1,629	0		0	0%	0	
Grain Dealers	277	1,804	1	1,107	1	100%	0	0%	0	0%
Magazines - Subscription Agents	277	1,805	4	641	4	100%	0	0%	0	
Parties - Children	277	1,806	0	1,629	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Merchandising Service	276	1,807	0	1,629	0	0%	0	0%		0%
Plaster Craft Products & Supplies	276	1,808	0	1,629	0	0%	0	0%	0	0%
Resilient & Vinyl Flooring	275	1,809	0	1,629	0	0%	0	0%	0	0%
Sandblasting Equipment & Supplies	275	1,810	0	1,629	0	0%	0	0%	0	0%
Tanners	275	1,811	5	562	5	100%	0	0%	0	0%
Veterinary Emergency	275	1,812	1	1,107	1	100%	0	0%	0	0%
Conference Centers	274	1,813	1	1,107	1	100%	0	0%	0	0%
Manufactured Homes Equipment & Supplies	274	1.014	0		0	00/	0	00/	0	
(Manufacturers)	274	1,814	U	1,629	Ü	0%	U	0%	ŭ	0%
Student Exchange Programs	274	1,815	0	1,629	0	0%	0	0%	0	0%
Boat Club	273	1,816	4	641	1	25%	3	75%	0	0%
Incorporating Companies	273	1,817	0	1,629	0	0%	0	0%	0	0%
Hotels - Reservations	272	1,818	0	1,629	0	0%	0	0%	0	0%
Lotteries - Local	272	1,819	1	1,107	1	100%	0	0%	0	0%
Meat - Wholesale	272	1,820	0	1,629	0	0%	0	0%	0	0%
Veterinarians Equipment & Supplies	272	1,821	2	889	1	50%	1	50%	0	0%
Pension & Profit Sharing Plans	271	1,822	0	1,629	0	0%	0	0%	0	0%
Quilting Materials & Supplies	271	1,823	1	1,107	1	100%	0	0%	0	0%
Fur Cleaning & Dyeing - Retail	270	1,824	1	1,107	1	100%	0	0%	0	0%
Labels - Paper	270	1,825	2	889	1	50%	1	50%	0	0%
Oilfield Equipment & Supplies	270	1,826	0	1,629	0	0%	0	0%		0%
Ski Equipment - Retail	269	1,827	0	1,629	0		0	0%		0%
Wine Brokers	269	1,828	0	1,629	0		0	0%		0%
Batteries - Storage-Wholesale & Manufacturers	268	1,829	0	1,629	0		0	0%		0%
Boarding - Horses	268	1,830	2	889	0		2	100%		0%
Computers - Graphics	268	1,831	0	1,629	0		0	0%		0%
Contractor - Home Performance	268	1,832	0	1,629	0		0	0%		0%
Horse Equipment & Supplies	268	1,833	5	562	2	•	3	60%		0%
Pumps - Supplies & Parts	267	1,834	0	1,629	0	.0 ,0	0	0%		0%
Woodworking Tools - Retail	267	1,835	1	1,107	1	100%	0	0%		0%
Diamond Buyers	266	1,836	0	1,629	0		0	0%		0%
Erosion Control	266	1,837	0	1,629	0		0	0%		0%
Pet Waste Removal	266	1,838	0	1,629	0	• , •	0	0%		0%
	265	1,839	0	1,629	0		0	0%		0%
Archery Equipment & Supplies	265	1,840	0	1,629	0		0	0%		0%
Mirrors - Resilver										
Paper Products	263	1,841	0	1,629	0		0	0%		0%
Contractor - Roofing Spray Foam Insulation	262	1,842	0	1,629		0,0	ŭ	0%		0%
Horseshoe Equipment & Supplies	262	1,843	0	1,629	0	• ,•	0	0%		0%
Jewelry Advisory Service	262	1,844	2	889	0	0.70	2	100%		0%
Packing & Crating Service	262	1,845	0	1,629	0		0	0%		0%
Pavement & Floor Marking Services	262	1,846	0	1,629	0	0%	0	0%		0%
Solar Energy Equipment & Systems Supplies & Parts	262	1,847	0	1,629	0		0	0%		0%
Fishing Charters	261	1,848	0	1,629	0		0	0%		0%
Laboratory Equipment & Supplies	261	1,849	0	1,629	0		0	0%		0%
Children`s Play Programs Instruction	260	1,850	0	1,629	0		0	0%		0%
Fencing Instruction	260	1,851	0	1,629	0	• , •	0	0%		0%
Fountains - Garden, Display	260	1,852	0	1,629	0		0	0%		0%
Shock Absorbers	260	1,853	1	1,107	1	100%	0	0%		0%
Freight Traffic Service	259	1,854	0	1,629	0		0	0%		0%
Moving Supplies	259	1,855	0	1,629	0	0%	0	0%	0	0%
Skateboards & Equipment	259	1,856	2	889	0	0%	2	100%	0	0%
Forklift Repair & Maintenance	258	1,857	0	1,629	0	0%	0	0%	0	0%
Washing Machines & Dryers - Dealers	258	1,858	0	1,629	0	0%	0	0%	0	0%
Audio-Visual Equipment - Rent & Lease	257	1,859	0	1,629	0	0%	0	0%	0	0%
Oil Well Equipment & Supplies	257	1,860	0	1,629	0	0%	0	0%		0%
Video Equipment - Service & Repair	257	1,861	0	1,629	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Wood Preserving	257	1,862	1	1,107	1	100%	0	0%	0	0%
Artist - Makeup	256	1,863	1	1,107	0	0%	1	100%	0	0%
Beads	256	1,864	0	1,629	0	0%	0	0%	0	0%
Fund Raising Games, Merchandise, Supplies	256	1,865	0	1,629	0	0%	0	0%	0	0%
Industrial Consultants	256	1,866	0	1,629	0	0%	0	0%	0	0%
Air Compressors	254	1,867	2	889	1	50%	1	50%	0	0%
Electronic Instruments	254	1,868	0	1,629	0	0%	0	0%	0	0%
Intercoms Systems & Services	254	1,869	1	1,107	1	100%	0	0%	0	0%
Transit Lines	253	1,870	0	1,629	0	0%	0	0%	0	0%
Linens - Wholesale & Manufacturers	252	1,871	0	1,629	0		0		0	0%
Bridal & Millinery Supplies	251	1,872	2	889	2	100%	0	0%	0	0%
Horse Training	251	1,873	0	1,629	0	0%	0		0	0%
Online Drug & Prescription Services - Unapproved							_		-	0 70
Foreign	251	1,874	2	889	0	0%	2	100%	0	0%
Publishers Representatives	251	1,875	0	1,629	0	0%	0	0%	0	0%
Industrial Painting	250	1,876	0	1,629	0	0%	0	0%	0	0%
Kennels Equipment & Supplies	250	1,877	0	1,629	0	0%	0	0%	0	0%
Steering Systems & Equipment	250	1,878	0	1,629	0	0%	0	0%	0	0%
Commodity Brokers	249	1,879	0	1,629	0	0%	0	0%	0	0%
Television & Radio Parts - Retail	249	1,880	0	1,629	0	0%	0	0%	0	0%
Garments - Printing & Lettering	248	1,881	3	747	1	33%	2	67%	0	0%
Maternity Clothes	248	1,882	0	1,629	0		0	0%	0	0%
Plants - Interior Design & Maintenance	248	1,883	0	1,629	0	0%	0	0%	0	0%
Cleaning Supplies by Mail	247	1,884	0	1,629	0		0		0	0%
Identity Theft Protection & Prevention Services	247	1,885	0	1,629	0		0	0%	0	0%
Building Inspection - Commercial	246	1,886	0	1,629	0		0		0	0%
Flags & Banners	246	1,887	2	889	1	50%	1	50%	0	0%
Food ServiceManagement	246	1,888	0	1,629	0	0%	0	0%	0	0%
Hostels	246	1,889	3	747	1	33%	2	67%	0	0%
Trading Stamps	246	1,890	0	1,629	0	0%	0	0%	0	0%
General Merchandise - Wholesale	245	1,891	1	1,107	1	100%	0	0%	0	0%
Tire Retread & Repair - Equipment & Supplies	245	1,892	0	1,629		0%	0	0%	0	0%
Watches - Wholesale & Manufacturers	245	1,893	1	1,107	1	100%	0		0	0%
Drama/Acting Instruction	243	1,893	0	1,629	0		0		0	0%
Renewable Energy	244	1,895	0	1,629	0		0		0	0%
Scientific Apparatus & Instruments	244	1,895	0	1,629	0	0%	0	0%	0	0%
	244	1,897	0	1,629	<u> </u>	0%	0	0%	0	0%
Adoption Services	243	1,898	0	1,629	0	0%	0	0%		0%
Media Consultant	242	1,899	0		0		0	0%	0	0%
Senior Move Manager	242	1,899	0	1,629 1.629	0	0% 0%	0		0	0%
Coaching - Life	241	1	0	, · · ·	0	0%	0		0	0%
Compactors - Waste - Household - Dealers		1,901		1,629				0%	<u> </u>	
Meditation Instruction	241	1,902	0	1,629	0		0	0%	0	0%
Photo Copying	241	1,903	0	1,629	0		0	0%	0	0%
Candy & Confectionery - Wholesale & Manufacturers	240	1,904	0	1,629	0		0		0	0%
Homeopaths	240	1,905	0	1,629	0	0%	0	0%	0	0%
Photographic Color Prints & Trans.	240	1,906	4	641	2	50%	2	50%	0	0%
Pipe Line Companies	240	1,907	0	1,629	0	0%	0	0%	0	0%
Transcription Service	240	1,908	1	1,107	0	0%	1	100%	0	0%
Boarding Houses	239	1,909	0	1,629	0	0%	0	0%	0	0%
Computers - Security Equip & Systems	239	1,910	0	1,629	0	0%	0	0%	0	0%
Drapery & Curtain Cleaners	239	1,911	1	1,107	0		1	100%	0	0%
Marine Surveyors	239	1,912	0	1,629	0	0%	0	0%	0	0%
Television Home Shopping	239	1,913	0	1,629	0		0	0%	0	0%
Water Heaters - Wholesale & Manufacturers	239	1,914	0	1,629	0		0	0%	0	0%
Online Event Registration	238	1,915	3	747	0	0%	3	100%	0	0%
Van Conversions & Accessories	238	1,916	1	1,107	1	100%	0	0%	0	0%

Mail Scholm   Feature	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
New Transporting	Wall & Ceiling Texturing	238	1,917	0	1,629	0	0%		0%	
Decorational Therapiets   237   1,920   0   1,679   0   0%   0   0%   0   0%   0   0%   0   0	Assisted Living & Adult Family Homes	237	1,918	0	1,629	0	0%	0	0%	0 0
### Presents Supplies   225   1,921   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0	Boat Transporting	237	1,919	1	1,107	1	100%	0	0%	0 0
Admiration Services 2315 1,522 0 1,629 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0	Occupational Therapists	237	1,920	0	1,629	0	0%	0	0%	0 0
Aptitation Services   225   1,922   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0	Fishermens Supplies	236	1,921	0	1,629	0	0%	0	0%	0 0
Sees Opening		235	1,922	0	1,629	0	0%	0	0%	0 0
Informer-lending	Refrigerators & Freezers - Wholesale & Manufacturers	235	1,923	0	1,629	0	0%	0	0%	0 0
Stadums, Arenes & Athletic Felds   231   1,076   1   1,107   1   100%   0   0%   0	Sales Organizations	234	1,924	0	1,629	0	0%	0	0%	0 0
Diving Instruction   232   1,972   0   1,679   0   0%   0   0%   0   0%   0   0%   0   0	Hydroseeding	233	1,925	1	1,107	1	100%	0	0%	0 0
Paris	Stadiums, Arenas & Athletic Fields	233	1,926	1	1,107	1	100%	0	0%	0 0
Selfmankandemies   222   1,020   2   889   1   50%   1   50%   0   0   0   0   0   0   0   0   0	Diving Instruction	232	1,927	0	1,629	0	0%	0	0%	0 0
Construction Estimates	Pearls	232	1,928	0	1,629	0	0%	0	0%	0 0
Construction Estimates	Riding Academies	232	1,929	2	889	1	50%	1	50%	0 0
Lifts/Elevators - In Home				0	1,629	0	0%	0	0%	0 0
Freight Consolidating   230   1,333   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0				1		1	100%	0	0%	0 0
Dane Nachines   230   1,934   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0	Work Clothes - Retail	231	1,932	0	1,629	0	0%	0	0%	0 0
Dane Nachines   230   1,934   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0			·	0		0	0%	0	0%	0 0
Swimming Pools - Removel   230   1,935   3   747   0   0%   3   109%   0	Ozone Machines	230	1,934	0		0	0%	0	0%	0 0
Interior Designers - Commercial   229   1,936   0   1,629   0   0 %   0   0 %   0   0 %   0   0 %   0   0	Swimming Pools - Removal	230	1.935	3		0	0%	3	100%	0 0
Full & Negelable Growers & Shippers  228   1,937   0   1,629   0   0 %   0   0 %   0   0 %   0   0 %   0   0						0		0		
Meat Packers Equipment & Supplies   228   1,938   0   1,629   0   0%   0   0   0   0   0   0   0						0		0		
Perfume - Wholesale & Manufacturers   228   1,939   0   1,629   0   0 %   0   0 %   0   0 %   0   0 %   0   0										
Availation Services   227   1,940   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0						0		0		
Concrete Blocks & Shapes   227										
Fish Processors										
Artists - Fine Art   226				0		0				
Bottles - Used   1,944   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0			•			•				
Cabinet Organizers   226   1,945   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0			<i>I</i>			-				
Respirators				-						
Satellite Communication - Common Carrier   2.26   1,947   1   1,107   1   100%   0   0%   0   0   0   0   0   0   0										
Frucks - Forkilifts	-					1				
Adhesives & Glues   225   1,949   0   1,629   0   0%   0   0%   0   0   0   0   0						0				
Computers - Furniture   224   1,950   5   562   1   20%   4   80%   0			•	-		•				
Sheet Metal Equipment & Supplies   224   1,951   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0			•							
Bras         222         1,952         1         1,107         1         100%         0         0%         0           Campers - Rent & Lease         222         1,953         0         1,629         0         0%         0         0%         0           Flea Markets         222         1,954         0         1,629         0         0%         0         0%         0           Speech & Language Pathologists         222         1,955         1         1,107         1         100%         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0						_				
Campers - Rent & Lease         222         1,953         0         1,629         0         0%         0         0%         0           Flea Markets         222         1,954         0         1,629         0         0%         0         0%         0           Speech & Language Pathologists         222         1,955         1         1,107         1         100%         0         0%         0           Wire & Cable - Electric         222         1,956         0         1,629         0         0%         0         0%         0           Concert Halls         221         1,957         0         1,629         0         0%         0         0%         0           Outboard Motors - Repair         221         1,958         1         1,107         1         100%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0         0         0         0         0         0         0         0         0         0         0         0         0			•			1				
Flea Markets   222   1,954   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0				1		0				
Speech & Language Pathologists   222   1,955   1   1,107   1   100%   0   0%   0   0%   0   0%   0   0%   0   0										
Wire & Cable - Electric         222         1,956         0         1,629         0         0%         0         0%         0           Concert Halls         221         1,957         0         1,629         0         0%         0         0%         0           Outboard Motors - Repair         221         1,958         1         1,107         1         100%         0         0%         0           Rooming Houses         221         1,959         0         1,629         0         0%         0         0%         0           Auto Service - Steam Cleaning         220         1,960         0         1,629         0         0%         0         0%         0           Buildings - Portable         220         1,961         1         1,107         1         100%         0         0%         0           Printers - Business Forms         220         1,962         1         1,107         1         100%         0         0%         0           Printers - Business Forms         220         1,962         1         1,107         1         100%         0         0%         0         0%         0         0%         0         0%         0 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td>•</td> <td></td> <td></td> <td></td> <td></td>						•				
Concert Halls         221         1,957         0         1,629         0         0%         0         0%         0           Outboard Motors - Repair         221         1,958         1         1,107         1         100%         0         0%         0           Rooming Houses         221         1,959         0         1,629         0         0%         0         0%         0           Auto Service - Steam Cleaning         220         1,960         0         1,629         0         0%         0         0%         0           Buildings - Portable         220         1,961         1         1,107         1         100%         0         0%         0           Printers - Business Forms         220         1,962         1         1,107         1         100%         0         0%         0           Printers - Business Forms         220         1,962         1         1,107         1         100%         0         0%         0           Boating Instruction         219         1,963         0         1,629         0         0%         0         0%         0         0%         0         0%         0         0%         0			,		, .	-				
Outboard Motors - Repair         221         1,958         1         1,107         1         100%         0         0%         0           Rooming Houses         221         1,959         0         1,629         0         0%         0         0%         0           Auto Service - Steam Cleaning         220         1,960         0         1,629         0         0%         0         0%         0           Buildings - Portable         220         1,961         1         1,107         1         100%         0         0%         0           Printers - Business Forms         220         1,962         1         1,107         1         100%         0         0%         0           Boating Instruction         219         1,963         0         1,629         0         0%         0         0%         0           Graffiti Removal         219         1,964         0         1,629         0         0%         0         0%         0           Signs - Equipment & Supplies         219         1,965         1         1,107         1         100%         0         0         0%         0         0%         0         0%         0         0%			•							
Rooming Houses   221   1,959   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0										
Auto Service - Steam Cleaning       220       1,960       0       1,629       0       0%       0       0%       0         Buildings - Portable       220       1,961       1       1,107       1       100%       0       0%       0         Printers - Business Forms       220       1,962       1       1,107       1       100%       0       0%       0         Boating Instruction       219       1,963       0       1,629       0       0%       0       0%       0         Graffiti Removal       219       1,964       0       1,629       0       0%       0       0%       0         Signs - Equipment & Supplies       219       1,965       1       1,107       1       100%       0       0%       0         Store Fixtures       219       1,966       0       1,629       0       0%       0       0%       0         Bath Liners       218       1,967       1       1,117       0       0%       0       0         Digital Marketing       218       1,968       2       889       1       50%       1       50%       0         Billiard Parlors       217       <						-				
Buildings - Portable         220         1,961         1         1,107         1         100%         0         0%         0           Printers - Business Forms         220         1,962         1         1,107         1         100%         0         0%         0           Boating Instruction         219         1,963         0         1,629         0         0%         0         0%         0           Graffiti Removal         219         1,964         0         1,629         0         0%         0         0%         0           Signs - Equipment & Supplies         219         1,965         1         1,107         1         100%         0         0%         0           Store Fixtures         219         1,966         0         1,629         0         0%         0         0%         0           Bath Liners         218         1,967         1         1,107         0         0%         0         0%         0           Digital Marketing         218         1,968         2         889         1         50%         1         50%         0           Billiard Parlors         217         1,969         0         1,629			•	-						
Printers - Business Forms         220         1,962         1         1,107         1         100%         0         0%         0           Boating Instruction         219         1,963         0         1,629         0         0%         0         0%         0           Graffiti Removal         219         1,964         0         1,629         0         0%         0         0%         0           Signs - Equipment & Supplies         219         1,965         1         1,107         1         100%         0         0%         0           Store Fixtures         219         1,966         0         1,629         0         0%         0         0%         0           Bath Liners         218         1,967         1         1,107         0         0%         1         100%         0           Digital Marketing         218         1,968         2         889         1         50%         1         50%         0           Billiard Parlors         217         1,969         0         1,629         0         0%         0         0%         0			•			1				
Boating Instruction         219         1,963         0         1,629         0         0%         0         0%         0           Graffiti Removal         219         1,964         0         1,629         0         0%         0         0%         0           Signs - Equipment & Supplies         219         1,965         1         1,107         1         100%         0         0%         0           Store Fixtures         219         1,966         0         1,629         0         0%         0         0%         0           Bath Liners         218         1,967         1         1,107         0         0%         1         100%         0           Digital Marketing         218         1,968         2         889         1         50%         1         50%         0           Billiard Parlors         217         1,969         0         1,629         0         0%         0         0%         0				1		1				
Graffiti Removal         219         1,964         0         1,629         0         0%         0         0%         0           Signs - Equipment & Supplies         219         1,965         1         1,107         1         100%         0         0%         0           Store Fixtures         219         1,966         0         1,629         0         0%         0         0%         0           Bath Liners         218         1,967         1         1,107         0         0%         1         100%         0           Digital Marketing         218         1,968         2         889         1         50%         1         50%         0           Billiard Parlors         217         1,969         0         1,629         0         0%         0         0%         0			•	1		1				
Signs - Equipment & Supplies         219         1,965         1         1,107         1         100%         0         0%         0           Store Fixtures         219         1,966         0         1,629         0         0%         0         0%         0           Bath Liners         218         1,967         1         1,107         0         0%         1         100%         0           Digital Marketing         218         1,968         2         889         1         50%         1         50%         0           Billiard Parlors         217         1,969         0         1,629         0         0%         0         0%         0	,		•							
Store Fixtures         219         1,966         0         1,629         0         0%         0         0%         0           Bath Liners         218         1,967         1         1,107         0         0%         1         100%         0           Digital Marketing         218         1,968         2         889         1         50%         1         50%         0           Billiard Parlors         217         1,969         0         1,629         0         0%         0         0%         0						1				
Bath Liners         218         1,967         1         1,107         0         0%         1         100%         0           Digital Marketing         218         1,968         2         889         1         50%         1         50%         0           Billiard Parlors         217         1,969         0         1,629         0         0%         0         0%         0						1				
Digital Marketing         218         1,968         2         889         1         50%         1         50%         0           Billiard Parlors         217         1,969         0         1,629         0         0%         0         0%         0				ŭ				1		
Billiard Parlors 217 1,969 0 1,629 0 <b>0%</b> 0 <b>0%</b> 0				-		-		1		, ,
				-		_		1		
				-		•				9 0
Insurance - Disability 217 1,971 0 1,629 0 <b>0%</b> 0 <b>0%</b> 0			<i>I</i>	-		-	0.0			

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Magicians	217	1,972	0	1,629	0	0%	0	0%	0	0%
Marketing - Home Based Business	216	1,973	0	1,629	0	0%	0	0%	0	0%
Fur Designers	215	1,974	1	1,107	1	100%	0	0%	0	0%
Golf Practice Ranges	215	1,975	1	1,107	0	0%	1	100%	0	0%
Motion Picture Producers & Studios	215	1,976	0	1,629	0	0%	0	0%	0	0%
Penny Auctions	215	1,977	1	1,107	0	0%	1	100%	0	0%
Crematories	214	1,978	0	1,629	0	0%	0	0%	0	0%
Day Care - Adults	214	1,979	0	1,629	0	0%	0	0%	0	0%
Templates	214	1,980	0	1,629	0	0%	0	0%	0	0%
Video Tape Duplication Service	214	1,981	0	1,629	0	0%	0	0%	0	0%
Water Companies - Utility	214	1,982	4	641	3	75%	1	25%	0	0%
Engravers - Plastic, Wood	212	1,983	1	1,107	1	100%	0	0%	0	0%
Furniture Assembly Services	211	1,984	1	1,107	0	0%	1	100%	0	0%
Guide Service	211	1,985	1	1,107	0	0%	1	100%	0	0%
Metal Salvage Yards	211	1,986	0	1,629	0	0%	0	0%	0	0%
Ambulance Service	210	1,987	1	1,107	1	100%	0	0%	0	0%
Geotechnical Engineering	210	1,988	0	1,629	0	0%	0	0%	0	0%
Solar Energy Products Service & Repair	210	1,989	0	1,629	0		0	0%	0	0%
Telecommunication Design	210	1,990	1	1,107	0	0%	1	100%	0	0%
Embroideries - Uniform	209	1,991	0	1,629	0		0	0%	0	0%
Oxygen Therapy Equipment	209	1,992	0	1,629	0	0%	0	0%	0	0%
Consignment Service - Furniture	209	1,993	2	889	1	50%	1	50%	0	0%
Government - State	208	1,993	0	1,629	0	0%	0	0%	0	0%
Hobby & Model Construction Supplies - Wholesale &		,	U	, in the second	U		U		U	0.70
Manufacturing	208	1,995	0	1,629	0	0%	0	0%	0	0%
Abrasives	207	1,996	0	1,629	0	0%	0	0%	0	0%
Cement - Wholesale & Manufacturers	207	1,997	1	1,107	0	0%	1	100%	0	0%
Office Equipment	207	1,998	1	1,107	0	0%	1	100%	0	0%
Motion Picture Film Distributors & Exchange	206	1,999	0	1,629	0	0%	0	0%	0	0%
Treatment Centers & Rest Homes - Information &	205	2,000	0	1,629	0	0%	0	0%	0	
Placement		*	-		-		·			0%
Leather Goods - Wholesale & Manufacturers	204	2,001	0	1,629	0	0%	0	0%	0	0%
Physicians & Surgeons - OB/GYN	204	2,002	0	1,629	0		0	0%	0	0%
Sewing Instruction	203	2,003	0	1,629	0	0%	0	0%	0	0%
Trucks - Industrial	203	2,004	0	1,629	0	0%	0	0%	0	0%
Petroleum Products	202	2,005	0	1,629	0	0%	0	0%	0	0%
Plastics - Fabricating, Finishing & Decor	202	2,006	1	1,107	1	100%	0	0%	0	0%
Signs - Neon	202	2,007	4	641	1	25%	3	75%	0	0%
Aquaculture	201	2,008	0	1,629	0	0%	0	0%	0	0%
Office Furniture & Equipment - Wholesale &	201	2,009	0	1,629	0	0%	0	0%	0	0%
Manufacturing Pyramid Companies	201	2,010	0	1,629	0	0%	0	0%	0	0%
,		2,010	0	1,629	0		0	0%	0	0%
Tool & Die Makers	201	· ·			0			0%	0	
Water Works Contractors	201 200	2,012 2,013	0	1,629	0	0.0	0	0%	0	0% 0%
Advertising - Telephone				1,629	0					0%
Blasting Contractors	200	2,014	0	1,629	2	0%	0	0%	0	
Campers - Supplies & Parts	200	2,015	2	889		100%	ŭ	0%		0%
Legal Clinics	200	2,016	0	1,629	0	0%	0	0%	0	0%
Seeding	200	2,017	0	1,629	0	0%	0	0%	0	0%
Smoke Detectors & Alarms	200	2,018	1	1,107	1	100%	0		0	0%
Cleaning Services - Estate	199	2,019	0	1,629	0	0%	0	0%	0	0%
Reflexologists	199	2,020	0	1,629	0	0%	0	0%	0	0%
Television Sys & Equipment - Closed Circuit	199	2,021	0	1,629	0		0	0%	0	0%
Water Well Drilling Equipment & Supplies	198	2,022	0	1,629	0		0	0%	0	0%
Work Clothes - Wholesale & Manufacturers	198	2,023	0	1,629	0		0	0%	0	0%
Auto Upholstery Cleaning	197	2,024	0	1,629	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Shirts - Wholesale & Manufacturers	197	2,025	4	641	0	0%	4	100%	0	0%
ServiceStation Equipment	196	2,026	0	1,629	0	0%	0	0%	0	0%
Heavy Duty Equipment Repair	195	2,027	0	1,629	0	0%	0	0%	0	0%
Knit Goods - Retail	195	2,028	1	1,107	1	100%	0	0%	0	0%
Lawn & Garden Pond Dealers & Supplies	195	2,029	0	1,629	0	0%	0	0%	0	0%
Screen Manufacturers Equipment & Supplies	195	2,030	0	1,629	0	0%	0	0%	0	0%
Mining Development	194	2,031	0	1,629	0	0%	0	0%	0	0%
Food & Beverage Consultants	193	2,032	0	1,629	0	0%	0	0%	0	0%
Material Handling Equipment	193	2,033	1	1,107	1	100%	0	0%	0	0%
Videographers - Wedding	193	2,034	1	1,107	0	0%	1	100%	0	
Health Care - Staffing	192	2,035	0	1,629	0	0%	0	0%	0	1
Smelters & Refiners Equipment & Supplies	192	2,036	0	1,629	0	0%	0	0%	0	
Recycling - Metal	191	2,037	0	1,629	0		0	0%	0	_
Timber Framing	191	2,038	0	1,629	0	0%	0	0%	0	
Doll Houses & Accessories	190	2,039	0	1,629	0		0	0%	0	
DVD sales & service	190	2,040	1	1,107	0		1	100%	0	_
Music Instruction - Vocal	190	2,040	0	1,629	0		0	0%	0	
Rubbish & Garbage Removal Contractors Equipment	190	2,042	0	1,629	0		0	0%	0	
Schools - Holistic	190	2,042	0	1,629	0		0	0%	0	
Access Control Systems	189	2,043	0	1,629	0	0%	0	0%	0	
Guitars & Amplifiers	189	2,044	2	889	1	50%	1	50%	0	
-	189	2,045	0	1,629	0	0%	0	0%	0	
Prosthetic Devices Loan Servicing	188	2,046	0	1,629	0		0	0%	0	
3	188	2,047	-		0		0			
Scholastic Prep Courses, Books & Materials	188	,	0	1,629	0		0	0%	0	
School Furniture & Equipment	188	2,049	0	1,629	•	0%	0	0%	0	
Shipping Masters		2,050	0	1,629	0	0%		0%	0	
Tree Service Equipment & Supplies	188	2,051	1	1,107	0	0%	1	100%	0	
Brushes	187	2,052	0	1,629	0		0	0%	0	
Engineering Reports	187	2,053	1	1,107	1	100%	0	0%	0	
Environmental Testing & Consulting	187	2,054	0	1,629	0	0%	0	0%	0	
Knives - Custom	187	2,055	0	1,629	0	0%	0	0%	0	0.70
Consultants - Pharmaceutical	186	2,056	0	1,629	0	0%	0	0%	0	
Package Design & Development	186	2,057	0	1,629	0	0%	0	0%	0	
Rendering Companies	185	2,058	0	1,629	0	0%	0	0%	0	
Airports	184	2,059	1	1,107	1	100%	0	0%	0	
Medicines - Patent & Proprietary	184	2,060	1	1,107	1	100%	0	0%	0	
Sunglasses	184	2,061	2	889	2	100%	0	0%	0	
Army & Navy Goods	182	2,062	0	1,629	0	0%	0	0%	0	
Brewers Equipment & Supplies	182	2,063	0	1,629	0		0	0%	0	
Drilling & Boring Equipment & Supplies	182	2,064	0	1,629	0	0%	0	0%	0	
Motor Homes - Rent & Lease	182	2,065	2	889	2	100%	0	0%	0	0%
Photography Schools	182	2,066	0	1,629	0	0%	0	0%	0	0 70
Projection Apparatus	182	2,067	0	1,629	0	0%	0	0%	0	0%
Seal Coating	181	2,068	0	1,629	0	0%	0	0%	0	0%
Hay Rides	180	2,069	0	1,629	0	0%	0	0%	0	0%
Home Demonstrations	180	2,070	0	1,629	0	0%	0	0%	0	0%
Stationers - Retail	180	2,071	1	1,107	0	0%	1	100%	0	0%
Balloons - Novelty & Toy	179	2,072	1	1,107	0	0%	1	100%	0	0%
Chairs - Rent	179	2,073	0	1,629	0	0%	0	0%	0	0%
Dentist - Periodontist	179	2,074	0	1,629	0	0%	0	0%	0	0%
Bicycles - Wholesale & Manufacturers	178	2,075	1	1,107	0	0%	1	100%	0	0%
Cabinet Doors	178	2,076	1	1,107	0	0%	1	100%	0	0%
Managed Print Service	178	2,077	2	889	0		2	100%	0	
Swords	178	2,078	2	889	1	50%	1	50%	0	_
	178	2,079	1		-	0%	4	100%	0	
Videotape, CD, & DVD Duplication & Transfer Services	1/8	2,079	1	1,107	Ü	U%	1	100%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Wines - Retail	178	2,080	1	1,107	1	100%	0	0%	0	0%
Ammunition & Reload Equipment & Supplies	177	2,081	0	1,629	0	0%	0	0%	0	0%
Screens - Decorative	177	2,082	0	1,629	0	0%	0	0%	0	0%
Boxes - Corrugated & Fiber	176	2,083	0	1,629	0	0%	0	0%	0	0%
Food Brokers	176	2,084	0	1,629	0	0%	0	0%	0	0%
Inventory Service	176	2,085	0	1,629	0	0%	0	0%	0	0%
Ticket Broker	176	2,086	5	562	4	80%	1	20%	0	0%
Wall Bed Sales	176	2,087	0	1,629	0	0%	0	0%	0	0%
Cabs - Tractor, Truck	175	2,088	0	1,629	0	0%	0	0%	0	0%
Developmental Disability Services	175	2,089	1	1,107	0	0%	1	100%	0	0%
Steam Bath Equipment & Supplies	175	2,090	0	1,629	0	0%	0	0%	0	0%
Air Conditioning Equipment - Room Units	174	2,091	0	1,629	0	0%	0	0%	0	0%
First Aid Supplies	174	2,092	0	1,629	0	0%	0	0%	0	0%
Repossession Service	174	2,093	0	1,629	0	0%	0	0%	0	0%
Stone Cutters	174	2,094	0	1,629	0	0%	0	0%	0	0%
Swimming Pools - Public	174	2,095	0	1,629	0		0	0%	0	0%
Drive Shafts	173	2,096	0	1,629	0	0%	0	0%	0	0%
Rubber Stamps	173	2,097	0	1,629	0		0	0%	0	0%
Tanks - Metal	173	2,098	1	1,107	0	0%	1	100%	0	0%
Textile Fibers	173	2,099	1	1,107	1	100%	0	0%	0	0%
Valves	173	2,100	0	1,629	0	0%	0	0%	0	0%
Artificial Flowers, Plants & Trees	173	2,100	0	1,629	0	0%	0	0%	0	0%
Floors - Garage	172	2,101	0	1,629	0		0	0%	0	0%
Telephone Equipment & Systems Supplies & Parts	172	2,102	0	1,629	0	0%	0	0%	0	0%
Cat Breeders	172	2,103	0	1,629	0		0	0%	0	0%
Eyebrow Threading	171	2,104	0	1,629	0		0	0%	0	0%
,	171	2,105	0		0		0	0%		0%
Screens - Security Door	171	2,106	0	1,629			0	0%	0	0%
Video Tapes & Discs - Dealers	171	2,107	0	1,629 1,629	0		0	0%	0	0%
Videoconferencing Services					0		0		-	
Blowers & Blower Systems	170	2,109	0	1,629	3		0	0% 0%	0	0%
Campers - Dealers	170	2,110	3	747	0	100%	0	100%	-	0% 0%
Corsets & Girdles	170	2,111	4	1,107	0	0%	0		0	
Electronic Power Supplies	170	2,112	0	1,629	0	0%	•	0%	0	0%
Horse Shoeing	170	2,113	0	1,629	0	0%	0	0%	0	0%
Leather	170	2,114	1	1,107	1	100%	0	0%	0	0%
Bingo & Gaming Halls	169	2,115	1	1,107	1	100%	•	0%	0	0%
Desktop Publishing	169	2,116	0	1,629	0	0%	0	0%	0	0%
Lie Detection Service	169	2,117	0	1,629	0	0%	0	0%	0	0%
Steam Cleaning - Industrial	169	2,118	0	1,629	0		0	0%	0	0%
Tile & Grout Cleaning	169	2,119	2	889	0	0%	2	100%	0	0%
Actuaries	168	2,120	0	1,629	0	0%	0	0%	0	0%
Tools - Power Actuated	168	2,121	0	1,629	0		0	0%	0	0%
Water Leak Detection	168	2,122	0	1,629	0		0	0%	0	0%
Auto Bumpers, Guards & Grilles	167	2,123	0	1,629	0		0	0%	0	0%
Snow Removal Equipment	167	2,124	0	1,629	0	0%	0	0%	0	0%
Truck Stops	167	2,125	1	1,107	1	100%	0	0%	0	0%
Valet Service	167	2,126	1	1,107	1	100%	0	0%	0	0%
Auto Radios & Stereos - Wholesale & Manufacturers	166	2,127	0	1,629	0	0%	0	0%	0	0%
Pipe Inspection	166	2,128	0	1,629	0		0	0%	0	0%
Engineering Equipment & Supplies	165	2,129	0	1,629	0	0%	0	0%	0	0%
Insulation Contractors Equipment & Supplies	165	2,130	0	1,629	0		0	0%	0	0%
Crime Scene/Trauma Clean Up	164	2,131	0	1,629	0	0%	0	0%	0	0%
Machinery - Specially Designed	164	2,132	0	1,629	0	0%	0	0%	0	0%
Mobile Refrigeration	164	2,133	0	1,629	0		0	0%	0	0%
Outboard Motors	164	2,134	0	1,629	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Towel Supply Service	164	2,135	0	1,629	0	0%	0	0%	0 0%
Window Shades - Equipment & Supplies	164	2,136	0	1,629	0	0%	0	0%	0 0%
Autograph Dealers	163	2,137	0	1,629	0	0%	0	0%	0 0%
Gun sights, Scopes & Mounts	163	2,138	0	1,629	0	0%	0	0%	0 0%
Heat Supply Companies	163	2,139	0	1,629	0	0%	0	0%	0 0%
Horse Breeders	163	2,140	1	1,107	1	100%	0	0%	0 0%
Maps - Dealers	163	2,141	1	1,107	1	100%	0	0%	0 0%
Electric Heating Equipment - Wholesale & Manufacturers	162	2,142	0	1,629	0	0%	0	0%	0 0%
Locksmiths Equipment & Supplies	162	2,143	0	1,629	0	0%	0	0%	0 0%
Consultants - Medical	161	2,144	0	1,629	0	0%	0	0%	0 0%
Floral Design Instruction	161	2,145	0	1,629	0	0%	0	0%	0 0%
Picture Framing	161	2,146	2	889	1	50%	1	50%	0 0%
Plants - Retail	161	2,147	0	1,629	0	0%	0	0%	0 0%
Astrologers	160	2,148	0	1,629	0	0%	0	0%	0 0%
Bridal Supplies - Wholesale & Manufacturing	160	2,149	1	1,107	1	100%	0	0%	0 0%
Duct & Duct Fittings	160	2,150	0	1,629	0	0%	0	0%	0 0%
Farming Service	160	2,151	0	1,629	0		0	0%	0 0%
Housewares - Wholesale & Manufacturers	160	2,152	0	1,629	0		0	0%	0 0%
Labeling	160	2,153	0	1,629	0		0	0%	0 0%
Picture Frames - Restore & Repair	160	2,154	0	1,629	0		0	0%	0 0%
Artists Agents	159	2,155	0	1,629	0		0	0%	0 0%
Auto - Emissions Testing	159	2,156	0	1,629	0		0	0%	0 0%
Financial Consultants - No License Required	159	2,157	0	1,629	0		0	0%	0 0%
Jeans	159	2,158	0	1,629	0		0	0%	0 0%
Plastics - Molders	159	2,159	0	1,629	0		0	0%	0 0%
Asbestos Consulting & Testing	158	2,160	0	1,629	0		0	0%	0 0%
Attorneys & Lawyers - Employment Litigation	158	2,161	0	1,629	0	0.0	0	0%	0 0%
Auto Smog Inspection	158	2,161	0	1,629	0		0	0%	0 0%
Electric Motors - Supplies & Parts	158	2,163	0	1,629	0	0.0	0	0%	0 0%
Fences - Rental	158	2,164	0	1,629	0		0	0%	0 0%
Surgical Centers	158	2,164	1	1,029	1		0	0%	0 0%
		2,165	-		0		0		0 0%
Ergonomic Products & Services	157		0	1,629	0	0%	0	0%	
Storm Windows & Doors - Repair	157	2,167		1,107		0,0	1	100%	0 0%
Drilling - Oil Well	156	2,168	1	1,107	0		0	0%	
Leather Cleaning	156	2,169	0	1,629	-		0	0%	0 0%
Oil Well Services	156	2,170	0	1,629	0		0	0%	0 0%
Support Groups	156	2,171	0	1,629	0	0%	0	0%	0 0%
Wicker Products	156	2,172	0	1,629	0		0	0%	0 0%
Paper Distributors	155	2,173	0	1,629	0		0	0%	0 0%
Steel Mills	155	2,174	0	1,629	0		0	0%	0 0%
Golf Instruction	154	2,175	3	747	1	33%	2	67%	0 0%
Medical Imaging Services	154	2,176	0	1,629	0	0%	0	0%	0 0%
Wallpapers & Wallcoverings - Retail	154	2,177	1	1,107	1	100%	0	0%	0 0%
Computers - Rent & Lease	153	2,178	0	1,629	0	0%	0	0%	0 0%
Livestock Auction Markets	153	2,179	0	1,629	0	0.0	0	0%	0 0%
Mental Health Services	153	2,180	0	1,629	0	0.0	0	0%	0 0%
Tire Repair	153	2,181	1	1,107	1		0	0%	0 0%
Acupressure	152	2,182	0	1,629	0	•	0	0%	0 0%
Artists - Commercial	152	2,183	1	1,107	1	100%	0	0%	0 0%
Carpet & Rug Dyers	152	2,184	0	1,629	0	0%	0	0%	0 0%
Physicians & Surgeons - Ear, Nose & Throat	152	2,185	0	1,629	0	0%	0	0%	0 0%
Tax Reporting Service	152	2,186	0	1,629	0	0%	0	0%	0 0%
Test Publishers	152	2,187	0	1,629	0	0%	0	0%	0 0%
Dune Buggies	151	2,188	0	1,629	0	0%	0	0%	0 0%
Motorcycle Riding Instruction	151	2,189	0	1,629	0	0%	0	0%	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Oriental Goods - Retail	151	2,190	1	1,107	1	100%	0	0%	0 0
Swimming Pool Cover Sales & Service	151	2,191	0	1,629	0	0%	0	0%	0 0
Lamps & Lamp Shades - Retail	150	2,192	0	1,629	0	0%	0	0%	0 0
Paging Equipment & Service	150	2,193	0	1,629	0	0%	0	0%	0 0
Scalp Care	150	2,194	0	1,629	0		0	0%	0 0
E-Books	149	2,195	1	1,107	1	100%	0	0%	0 0
Vending Machines - Supplies & Parts	149	2,196	0	1,629	0		0	0%	0 0
Christmas Lights & Decorations	148	2,197	2	889	0	0%	2	100%	0 0
Escrow Service	148	2,198	0	1,629	0	0%	0	0%	0 0
Juices	148	2,199	0	1,629	0	0%	0	0%	0 0
Office Buildings	148	2,200	1	1,107	1	100%	0	0%	0 0
Archery Ranges	147	2,201	0	1,629	0	0%	0	0%	0 0
Beer & Ale - Retail	147	2,202	1	1,107	1	100%	0	0%	0 0
Flowers - Preserved	147	2,203	1	1,107	1	100%	0	0%	0 0
Fuel - Gasoline	147	2,204	3	747	0	0%	3	100%	0 0
Liquors - Wholesale	147	2,205	0	1,629	0		0	0%	0 0
Motorcycles - Customizing	147	2,206	2	889	1	50%	1	50%	0 0
Caregivers Resources	146	2,207	0	1,629	0		0	0%	0 0
Engines - Gasoline	146	2,208	1	1,107	1	100%	0	0%	0 0
Fireworks	146	2,209	0	1,629	0	0%	0	0%	0 0
Gas Burners	146	2,210	0	1,629	0	0%	0	0%	0 0
Hatcheries - Poultry	146	2,210	0	1,629	0	0%	0	0%	0 0'
Lumber - Drying	146	2,212	0	1,629	0	0%	0	0%	0 0
Organs	146	2,213	0	1,629	0	0%	0	0%	0 0
Psychotherapist	146	2,214	1	1,107	1		0	0%	0 0
Trucking - Liquid Or Dry Bulk	146	2,215	0	1,629	0	0%	0	0%	0 0
Attorneys & Lawyers - Insurance Law	145	2,216	0	1,629	0		0	0%	0 0
Compressors	145	2,217	0	1,629	0	0%	0	0%	0 0
Christmas Trees	144	2,218	0	1,629	0	0%	0	0%	0 0
Coins & Tokens - Manufacturers	144	2,219	0	1,629	0	0%	0	0%	0 0
Electrical Power Systems (Residential & Commercial) -					U				
Backup Systems	144	2,220	0	1,629	0	0%	0	0%	0 0
Foam & Sponge Rubber	144	2,221	0	1,629	0	0%	0	0%	0 0
Pumps - Wholesale & Manufacturers	144	2,222	1	1,107	1	100%	0	0%	0 0
Dinner Theatres	143	2,223	1	1,107	1	100%	0	0%	0 0
Engravers - Mechanical	143	2,224	0	1,629	0	0%	0	0%	0 0
Meat - Processing	143	2,225	0	1,629	0	0%	0	0%	0 0
Waterproofing Materials	143	2,226	0	1,629	0	0%	0	0%	0 0
Advertising - Indoor	142	2,227	0	1,629	0	0%	0	0%	0 0
Coaching - Leadership	142	2,228	0	1,629	0	0%	0	0%	0 0
Mailing Lists	142	2,229	0	1,629	0	0%	0	0%	0 0
Bearings	141	2,230	0	1,629	0	0%	0	0%	0 0'
Countertops - Concrete	141	2,231	0	1,629	0	0%	0	0%	0 0'
Halloween Supplies	141	2,232	1	1,107	0	0%	0	0%	1 100
Consultants - Dental Management	140	2,233	0	1,629	0	0%	0	0%	0 0'
Editorial Services	140	2,234	1	1,107	1	100%	0	0%	0 0'
Presses - Power-Equipment	140	2,235	0	1,629	0	0%	0	0%	0 0
Risk Management	140	2,236	0	1,629	0	0%	0	0%	0 0
Tire Distributors & Manufacturers	140	2,237	0	1,629	0	0%	0	0%	0 0
Mulches	139	2,238	0	1,629	0		0	0%	0 0
Color Consultants	138	2,239	0	1,629	0	0%	0	0%	0 0
Consultants - Social Media	138	2,240	0	1,629	0	0%	0	0%	0 0
Teleconference Service	138	2,241	0	1,629	0	0%	0	0%	0 0
Chemicals - Reclaiming	137	2,242	0	1,629	0		0	0%	0 0
Contractor - Low Voltage Systems	137	2,243	0	1,629	0		0	0%	0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Exercise Equipment & Machines - Service & Repair	137	2,245	0	1,629	0	0%	0	0%	0 0
Hose Couplings & Fittings	137	2,246	0	1,629	0	0%	0	0%	0 0
Miniatures - Collectors	137	2,247	2	889	0		1	50%	1 50
Pipe Bending & Fabricating	137	2,248	0	1,629	0		0	0%	0 0
Ambulances & Hearses	136	2,249	0	1,629	0		0	0%	0 0
Boxing Gym	136	2,250	0	1,629	0		0	0%	0 0
Filing Equipment, Systems & Supplies	136	2,251	0	1,629	0	0%	0	0%	0 0
Foundations - Education, Philanthropy, Research	136	2,252	1	1,107	0		1	100%	0 0
Hair Ornaments	136	2,253	0	1,629	0		0	0%	0 0
Swap Shops	136	2,254	0	1,629	0		0		0 0
Wallpapers & Wall coverings - Wholesale &		, -	-						
Manufacturing	136	2,255	1	1,107	1	100%	0	0%	0 0
Acoustical Materials	135	2,256	0	1,629	0	0%	0	0%	0 0
Chemical Plant Equipment & Supplies	135	2,257	1	1,107	0	0%	1	100%	0 0
Firearm Manufacturer	135	2,258	1	1,107	0	0%	1	100%	0 0
Sandwiches	135	2,259	0	1,629	0	0%	0	0%	0 0
Booths - Toll, Parking	134	2,260	12	330	12	100%	0	0%	0 0
Car Service	134	2,261	1	1,107	1	100%	0	0%	0 0
Cooking Instruction	134	2,262	0	1,629	0		0	0%	0 0
Odor Neutralizer	134	2,263	0	1,629	0		0	0%	0 0
Swimming Pools - Leak Detection & Repair	134	2,264	1	1,107	1	100%	0	0%	0 0
Ultrasound - Nonmedical	134	2,265	0	1,629	0		0	0%	0 0
Bolts & Nuts	133	2,266	0	1,629	0		0	0%	0 0
Credit Repair Services - Advance Fee	133	2,267	1	1,107	0	0 70	0	0%	1 100
Doors - Commercial	133	2,268	0	1,629	0		0	0%	0 0
Dumpster Services	133	2,269	1	1,107	0		1	100%	0 0
Fuel Economizers	133	2,270	0	1,629	0		0	0%	0 0
Professional Fundraiser	133	2,270	1	1,107	1	100%	0	0%	0 0
Sales Presentations	133	2,271	0	1,629			0	0%	0 0
Telephone Answering Equipment & Systems	133	2,273	0	1,629	0		0	0%	0 0
Fashion Consultants	132	2,274	1	1,107	1	100%	0	0%	0 0
Ice Cream & Frozen Desserts - Mfg & Dist	132	2,274	0	1,629	1	0%	0	0%	0 0
Machinery - Used	132	2,275	1	1,029	1	100%	0		0 0
	132	2,276	1	1,107	0		1	100%	0 0
Referral - Auto Repair	132	2,277	0	1,629	0		0		0 0
Restaurant Management Woolen Goods - Wholesale & Manufacturers	132	2,278	0		0		0	0%	0 0
	131	2,279	0	1,629 1,629	0	0,0	0	0%	0 0
Gas Detectors		·	-		0	0 70	0		
Jewelers - Supplies	131	2,281	0	1,629	0		0	0%	0 0
Livestock Equipment & Supplies	131 131	2,282 2,283	1	1,107 1.107	0	100%		0% 100%	
Pub	131	,	0	, -	0	0%	0		0 0
Saws - Sharpen & Repair		2,284		1,629	0			0%	
Cleaning Supplies by Internet	129	2,285	0	1,629	0		0	0%	0 0
Heat Treating - Metal	129	2,286	0	1,629	0		0	0%	0 0
Real Estate Loans	129	2,287	0	1,629	0		0		0 0
Tile Restoration	129	2,288	0	1,629	0		0	0%	0 0
Trailers - Transporting	129	2,289	0	1,629	0	0 70	0	0%	0 0
Employment Counseling	128	2,290	1	1,107	1	100%	0	0%	0 0
Sweeping Service - Power	128	2,291	0	1,629	0	0%	0	0%	0 0
Bartending Instruction	127	2,292	3	747	1	33%	2	67%	0 0
Horse Transporting	127	2,293	1	1,107	1	100%	0	0%	0 0
Mason Contractors Equipment & Supplies	127	2,294	0	1,629	0		0		0 0
Ski Centers & Resorts	127	2,295	2	889	2	100%	0	0%	0 0
Tools - Cutting	127	2,296	3	747	1	33%	2	67%	0 0
Acoustical Consultants	126	2,297	0	1,629	0	•	0	0%	0 0
Agricultural Consultants	126	2,298	0	1,629	0	0%	0	0%	0 0
Ballroom Dance Instruction	126	2,299	2	889	1	50%	1	50%	0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Duty Free Shops	126	2,300	0	1,629	0	0%	0	0%	0	0%
Floor Treatment Compounds	126	2,301	0	1,629	0	0%	0	0%	0	0%
Mountain/Rock Climbing Instruction	126	2,302	1	1,107	0	0%	1	100%	0	0%
Costume Fabrics, Trim & Accessories	125	2,303	0	1,629	0	0%	0	0%	0	0%
Language Training Aids	125	2,304	0	1,629	0	0%	0	0%	0	0%
Social Workers	125	2,305	0	1,629	0	0%	0	0%	0	0%
Truck Service & Repair - Mobile	125	2,306	0	1,629	0	0%	0	0%	0	0%
Ventilating Equipment	125	2,307	0	1,629	0		0	0%	0	0%
Automobile Reconditioned Detailing	124	2,308	1	1,107	0	0%	1	100%	0	0%
Filters - Liquid	124	2,309	1	1,107	0		1	100%	0	0%
Motion Picture Equipment & Supplies	124	2,310	3	747	0		2	67%	1	33%
Yacht Brokers	124	2,311	0	1,629	0		0	0%	0	0%
Energy Audits	123	2,312	0	1,629	0		0	0%	0	0%
Hair Curlers	123	2,313	2	889	2	100%	0	0%	0	0%
Irrigation Systems - Maintenance/Repair	123	2,314	0	1,629	0	0%	0	0%	0	0%
Medical Alert Companies	123	2,315	0	1,629	0	0%	0	0%	0	0%
Thermocouples	123	2,315	0	1,629	0	0%	0	0%	0	0%
Aviation Consultants	123	2,317	0	1,629	0		0	0%	0	0%
Disability Access Equipment	122	2,318	0	1,629	0	0%	0	0%	0	0%
Glass Coating & Tinting Materials	122	2,319	0	1,629	0		0		0	0%
	122	2,319	ŭ	1,029	1	100%	0			0%
Magazine Sales by Telephone	122	,	1	,	1		0	0%	0	
Photographers - Sports		2,321		1,629	0	0%		0%		0%
Radon Testing & Service	122	2,322	0	1,629	0		0	0%	0	0%
Animal Health Products	121	2,323	1	1,107	0	0%	1	100%	0	0%
Bridge Builders	121	2,324	0	1,629	0		0	0%	0	0%
Composting Systems	121	2,325	1	1,107	0		1	100%	0	0%
Dental Service Plans	121	2,326	0	1,629	0		0	0%	0	0%
Food Facilities Consultants	121	2,327	0	1,629	0		0	0%	0	0%
Hoists	121	2,328	0	1,629	0		0	0%	0	0%
Surgical Appliances & Supplies	121	2,329	0	1,629	0		0	0%	0	0%
Automation Consultants	120	2,330	0	1,629	0	0%	0	0%	0	0%
Distillers	120	2,331	0	1,629	0		0	0%	0	0%
Baby Accessories - Wholesale & Manufacturers	119	2,332	1	1,107	0	0%	1	100%	0	0%
Cutlery	119	2,333	1	1,107	1	100%	0	0%	0	0%
Plaster	119	2,334	0	1,629	0	0%	0	0%	0	0%
Water Heaters - Parts & Supplies	119	2,335	0	1,629	0	0%	0	0%	0	0%
Air Ambulance Service	118	2,336	0	1,629	0	0%	0	0%	0	0%
Anchors - Marine	118	2,337	0	1,629	0	0%	0	0%	0	0%
Backflow Prevention Devices & Services	118	2,338	0	1,629	0	0%	0	0%	0	0%
City & Town Planners	118	2,339	0	1,629	0	0%	0	0%	0	0%
Coin Cards	118	2,340	4	641	4	100%	0	0%	0	0%
Stone - Cast	118	2,341	0	1,629	0	0%	0	0%	0	0%
Underground Sprinkler Lawn Sprinkler Parts	118	2,342	0	1,629	0	0%	0	0%	0	0%
Underwear - Wholesale & Manufacturers	118	2,343	0	1,629	0	0%	0	0%	0	0%
Cable Splicing	117	2,344	0	1,629	0	0%	0	0%	0	0%
Insurance - Workers Compensation	117	2,345	0	1,629	0	0%	0	0%	0	0%
Lubricants	117	2,346	1	1,107	1	100%	0	0%	0	0%
Salt	117	2,347	1	1,107	1	100%	0	0%	0	0%
Starters - Engine	117	2,348	0	1,629	0		0	0%	0	0%
Auto Sunroofs	116	2,349	1	1,107	1	100%	0	0%	0	0%
Import Representatives	116	2,350	2	889	1	50%	1	50%	0	0%
Oil Additives - Manufacturers & Distributors	116	2,351	0	1,629	0	0%	0	0%	0	0%
Pharmaceutical Products - Research	116	2,352	0	1,629	0	0%	0	0%	0	0%
Race Tracks	116	2,353	0	1,629	0		0	0%	0	0%
Travel Escorts	116	2,354	0	1,629	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not	%	Cmpls Unable
	-	, ,	•	· · · · · ·	-	-	Settled		To Pursue
Trucking - Dump	116	2,355	0	1,629	0	0%	0	0%	0
Water Conservation	116	2,356	0	1,629	•	0%	0	0%	0
Air Pollution Measuring Service	115	2,357	0	1,629	0		0	0%	0
Employment Service - Employee Leasing	115	2,358	0	1,629	0		0	0%	0
Video Equipment - Sales & Rentals	115	2,359	0	1,629	0		0	0%	0
Appraisers - Antiques	114	2,360	0	1,629	0	0%	0	0%	0
Labor Contractors	114	2,361	0	1,629	•	0%	0	0%	0
Magazines - Dealers	114	2,362	1	1,107	0		1	100%	0
Meat Choppers & Grinders	114	2,363	2	889	2	100%	0	0%	0
Motel & Hotel Management	114	2,364	0	1,629	0		0	0%	0
Shavers - Electric	114	2,365	0	1,629	0	0%	0	0%	0
Soaps & Detergents	114	2,366	0	1,629	0	0%	0	0%	0
Soil Conservation Service	114	2,367	0	1,629	0		0	0%	0
Bicycles - Renting	113	2,368	1	1,107	1	100%	0	0%	0
Display Fixtures & Materials	113	2,369	1	1,107	0		1	100%	0
Party Facilities	113	2,370	0	1,629	0	0%	0	0%	0
Pictures	113	2,371	0	1,629	0	0%	0	0%	0
Riggers Equipment & Supplies	113	2,372	0	1,629	0	0%	0	0%	0
Time Recorders	113	2,373	0	1,629	0	0%	0	0%	0
Beauty Pageants	112	2,374	3	747	3	100%	0	0%	0
Cabinet Equipment & Supplies	112	2,375	0	1,629	0	0%	0	0%	0
Fiber Glass Materials	112	2,376	0	1,629	0	0%	0	0%	0
Fraternal Organizations	112	2,377	0	1,629	0	0%	0	0%	0
Contract Manufacturing	111	2,378	0	1,629	0	0%	0	0%	0
Furniture Repair & Refinish Supplies	111	2,379	0	1,629	0	0%	0	0%	0
Oilfield Supplies	111	2,380	0	1,629	0	0%	0	0%	0
Baby Carriages & Strollers	110	2,381	1	1,107	1	100%	0	0%	0
Birth Centers	110	2,382	0	1,629	0	0%	0	0%	0
Printed & Etched Circuits	110	2,383	0	1,629	0	0%	0	0%	0
Attorneys & Lawyers - Trademark	109	2,384	0	1,629	0		0	0%	0
Dry Ice	109	2,385	0	1,629	0	0%	0	0%	0
Floor Removal, Resurfacing and Refinishing	109	2,386	0	1,629	0	0%	0	0%	0
Scooters - Repair	109	2,387	0	1,629	0	0%	0	0%	0
Water Pollution Control	109	2,388	0	1,629	0		0	0%	0
Chemical Cleaning - Industrial	108	2,389	0	1,629	0		0	0%	0
Conveyors & Conveying Equipment	108	2,390	0	1,629	0		0	0%	0
Credit Cards & Plans - Equipment & Supplies	108	2,391	0	1,629	0		0	0%	0
Doors - Patio	108	2,392	0	1,629	0	0%	0	0%	0
Sewing Machines - Industrial & Commercial	108	2,393	0	1,629	0	0%	0	0%	0
Attorneys & Lawyers - Wills, Trust & Probate	107	2,394	0	1,629	0		0	0%	0
Physicians - Surgeons & Neurosurgeons	107	2,395	0	1,629	0	0%	0	0%	0
Pinball Sales & Service	107	2,396	0	1,629	0		0	0%	0
Power Plant Equipment - Repairing	107	2,390	0	1,629	0	0%	0	0%	0
Chemical Production	107	2,398	0	1,629	0	0%	0	0%	0
Electronics Research & Development	106	2,399	0	1,629	0		0	0%	0
	106	2,400	0		0	0%	0	0%	0
Elevator Consultants		·		1,629	•		-		
Fertilizer Plant Equipment	106 106	2,401 2,402	0	1,629 1,629	0	0% 0%	0	0% 0%	0
Fireproofing Mailing Containers							-		
Mailing Containers	106	2,403	0	1,629	0		0	0%	0
Renovation Inspection	106	2,404	0	1,629	0		0	0%	0
Septic Tanks - Treatment Supplies	106	2,405	1	1,107	1	100%	0	0%	0
Window Security Laminates	106	2,406	0	1,629	0		0	0%	0
Bottles - Wholesale & Manufacturers	105	2,407	0	1,629	0	0%	0	0%	0
Police Equipment	105	2,408	0	1,629	0		0	0%	0
Spraying Equipment	105	2,409	0	1,629	0	0%	0	0%	0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	
Vertical Blinds	105	2,410	0	1,629	0	0%	0	0%	0	
Basketball Clubs	104	2,411	0	1,629	0	0%	0	0%	0	
Binoculars	104	2,412	0	1,629	0	0%	0	0%	0	0%
Generators - Maintenance	104	2,413	0	1,629	0	0%	0	0%	0	0%
Heat Sealing	104	2,414	0	1,629	0	0%	0	0%	0	0%
Animal Brokers & Dealers - Zoo, Circus	103	2,415	0	1,629	0	0%	0	0%	0	0%
Art Restoration & Conservation	103	2,416	0	1,629	0	0%	0	0%	0	0%
Dance Apparel	103	2,417	1	1,107	1	100%	0	0%	0	0%
Electric Power Line Construction	103	2,418	0	1,629	0	0%	0	0%	0	0%
Lawn & Garden Equipment & Supplies - Rental	103	2,419	0	1,629	0	0%	0	0%	0	0%
Power Transmission Equipment	103	2,420	3	747	3	100%	0	0%	0	0%
Skating Instruction	103	2,421	0	1,629	0	0%	0	0%	0	0%
Contractor - Hauling	102	2,422	0	1,629	0	0%	0	0%	0	
Door-to-Door Sales - Cosmetics	102	2,423	0	1,629	0	0%	0	0%	0	
Gas - Industrial & Medical - Cylinder & Bulk	102	2,424	0	1,629	0	0%	0	0%	0	
Grain Brokers	102	2,425	0	1,629	0	0%	0	0%	0	1
Home Electronics - Designers	102	2,426	0	1,629	0	0%	0	0%	0	
Truck Manufacturers & Distributors	102	2,427	1	1,107	0		1	100%	0	
Video Games - Supplies & Parts	102	2,428	5	562	3	60%	2	40%	0	
	102	2,429	0	1,629		0%	0	0%	0	
Water Main Contractors	102		0			0%				
Mountain Climbing Equipment		2,430		1,629	0		0	0%	0	
Newspaper Distributors	101	2,431	2	889		0%	2	100%		
Surfboards	101	2,432	3	747	0		3	100%	0	
Tourist Information	101	2,433	0	1,629	0	0%	0	0%	0	
Advertising - Radio	100	2,434	0	1,629	0		0	0%	0	
Flag Poles	100	2,435	0	1,629	0	0%	0	0%	0	
Steel Processing	100	2,436	0	1,629	0		0	0%	0	
Tractor Repair & Service	100	2,437	0	1,629	0		0	0%	0	
Windows - Wood	100	2,438	0	1,629	0		0	0%	0	
Wine Storage Equipment	100	2,439	0	1,629	0	0%	0	0%	0	0%
Bird Feeders & Houses	99	2,440	0	1,629	0	0%	0	0%	0	
Boilers - Supplies & Parts	99	2,441	0	1,629	0	0%	0	0%	0	0%
Drilling - Geothermal	99	2,442	0	1,629	0	0%	0	0%	0	0%
Lice Removal/Protection Services	99	2,443	0	1,629	0	0%	0	0%	0	0%
Seeds & Bulbs - Wholesale	99	2,444	0	1,629	0	0%	0	0%	0	0%
Timber & Timberland Companies	99	2,445	0	1,629	0	0%	0	0%	0	0%
Vacuum Cleaners - Industrial & Commercial	99	2,446	0	1,629	0	0%	0	0%	0	0%
Consultant - Strategic Planning	98	2,447	0	1,629	0	0%	0	0%	0	0%
Court Reporters	98	2,448	0	1,629	0	0%	0	0%	0	0%
Invitations & Announcements	98	2,449	0	1,629	0	0%	0	0%	0	0%
Real Estate Brokers	98	2,450	5	562	4	80%	1	20%	0	
Sewer Inspection	98	2,451	0	1,629	0	0%	0	0%	0	
Water/Pool Heating - Solar	98	2,452	0	1,629	0	0%	0	0%	0	
Cake Decorating Equipment & Supplies	97	2,453	0	1,629	0		0	0%	0	
Filters - Air & Gas	97	2,454	0	1,629	0	0%	0	0%	0	
	97	2,455	0	1,629	0		0	0%	0	
Furniture Cleaning Equipment & Supplies										
Inks - Manufacturers Materials	97 97	2,456	0	1,629	0		0	0% 0%	0	
Leadership Development		2,457	0	1,629						
Stone - Crushed	97	2,458	0	1,629	0		0	0%	0	
Trenching Contractors	97	2,459	0	1,629	0		0	0%	0	0.70
Writers - Business	97	2,460	1	1,107	0		1	100%	0	
Cookies & Crackers	96	2,461	0	1,629	0	0%	0	0%	0	
Hygrometers	96	2,462	0	1,629	0	0%	0	0%	0	
Oil Producers	96	2,463	0	1,629	0		0	0%	0	
Aerospace Research & Development	95	2,464	2	889	2	100%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Auto Parts - Antique	95	2,465	0	1,629	0	0%	0	0%	0	0%
Housing Authorities	95	2,466	1	1,107	0	0%	1	100%	0	0%
Machinery & Equipment - Appraisal	95	2,467	0	1,629	0	0%	0	0%	0	0%
Personal Chef	95	2,468	1	1,107	1	100%	0	0%	0	0%
Ultrasound - Medical	95	2,469	0	1,629	0	0%	0	0%	0	0%
Advertising - Shoppers Guides	94	2,470	1	1,107	0	0%	1	100%	0	0%
Air Conditioning Systems - Cleaning	94	2,471	0	1,629	0	0%	0	0%	0	0%
Artificial Flowers & Plants - Manufacturer Supplies	94	2,472	0	1,629	0	0%	0	0%	0	0%
Concrete Reinforcements	94	2,473	0	1,629	0	0%	0	0%	0	0%
Deodorizing & Disinfecting	94	2,474	0	1,629	0	0%	0	0%	0	0%
Foods - Dehydrated & Freeze-Dried	94	2,475	0	1,629	0		0	0%	0	0%
Football Clubs	94	2,476	1	1,107	0	0%	1	100%	0	0%
Horse Dealers	94	2,477	1	1,107	0		1	100%	0	0%
Trapping Equipment & Supplies	94	2,478	0	1,629	0	0%	0	0%	0	0%
Wood Turning	94	2,479	0	1,629	0		0	0%	0	0%
Agricultural Waste Management	93	2,480	0	1,629	0		0	0%	0	0%
Bakers Equipment	93	2,480	0	1,629	0	0%	0	0%	0	0%
Electric Supplies - Manufacturers	93	2,481	0	1,629	0		0	0%	0	0%
	93		0		0		0	0%	0	0%
Guest Ranch		2,483 2.484	0	1,629	0		0		0	0%
Music Distribution Service	93	, -		1,629						
Sewage Disposal Systems	93	2,485	0	1,629	0	0%	0	0%	0	0%
Sewer Cleaning Equipment & Supplies	93	2,486	0	1,629	0	0%	0	0%	0	0%
Ship Brokers	93	2,487	1	1,107	1	100%	0		0	0%
Spices	93	2,488	0	1,629	0	0%	0	0%	0	0%
Auto Paint - Mobile	92	2,489	1	1,107	1	100%	0		0	0%
Boxes - Wooden	92	2,490	0	1,629	0	0%	0		0	0%
Car Pool Information	92	2,491	0	1,629	0		0		0	0%
Fountains - Drinking	92	2,492	0	1,629	0		0	0%	0	0%
Laminations - Plastic, Paper	92	2,493	0	1,629	0		0	0%	0	0%
Aircraft Dealers	91	2,494	0	1,629	0	0%	0	0%	0	0%
Calligraphers	91	2,495	0	1,629	0	0%	0	0%	0	0%
Fish Hatcheries	91	2,496	0	1,629	0	0%	0	0%	0	0%
Health Care - Placement	91	2,497	0	1,629	0	0%	0	0%	0	0%
Lobbyists	91	2,498	0	1,629	0	0%	0	0%	0	0%
Sanitary Napkins	91	2,499	0	1,629	0	0%	0	0%	0	0%
Shoring	91	2,500	0	1,629	0	0%	0	0%	0	0%
Studio Rental	91	2,501	0	1,629	0	0%	0	0%	0	0%
Air Balancing	90	2,502	0	1,629	0	0%	0	0%	0	0%
Dome Structures	90	2,503	0	1,629	0		0		0	0%
Employment Service - Virtual Assistant	90	2,504	0	1,629	0	0%	0	0%	0	0%
Greeting Cards - Wholesale & Manufacturers	90	2,505	1	1,107	1	100%	0	0%	0	0%
Campers - Service & Repair	89	2,506	0	1,629	0	0%	0	0%	0	0%
Cheerleading Instruction	89	2,507	0	1,629	0	0%	0	0%	0	0%
Cigar, Cigarette & Tobacco Manufacturers	89	2,507	4	641	4		0		0	0%
Humane Societies	89	2,509	0	1,629	0	0%	0		0	0%
	89		2	889	0		2	100%	0	0%
Jet Ski/Personal Watercraft	89	2,510	_				0	0%		0%
Machinery Movers & Erectors	89	2,511 2,512	0	1,629 1,107	0	0%	0	100%	0	0%
Signs - Maintenance & Repair							1		_	
Armored Car Service	88	2,513	0	1,629	0		0	0%	0	0%
Boat Cleaning	88	2,514	0	1,629	0	0%	0	0%	0	0%
Go-Karts	88	2,515	0	1,629	0		0		0	0%
Hotel Product Sales	88	2,516	3	747	1	33%	2	67%	0	0%
Outfitters	88	2,517	1	1,107	1	100%	0	0%	0	0%
Quarries	88	2,518	0	1,629	0	0%	0	0%	0	0%
Washing Machines & Dryers - Coin Metered	88	2,519	1	1,107	1	100%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Religious Organizations	87	2,520	0	1,629	0	0%	Settled 0	0%	0 0
Screen Printing - Equipment & Supplies	87	2,521	0	1,629	0	0%	0	0%	0 0
Telephone 900 Number Resellers	87	2,522	0	1,629	0		0		0 0
Church Supplies	86	2,523	0	1,629	0		0	0%	0 0
Contractor - Tile Roofing	86	2,524	0	1,629	0		0		0 0
Ice	86	2,525	0	1,629	0	0%	0	0%	0 0
Printing Technician	86	2,526	0	1,629	0	0%	0	0%	0 0
Radiant Heating	86	2,527	0	1,629	0		0	0%	0 0
Shipping Room Supplies	86	2,528	0	1,629	0	0%	0	0%	0 0
Smart Phone Software Support	86	2,529	0	1,629	0		0		0 0
Spiritualists	86	2,530	0	1,629	0	0%	0	0%	0 0
Tree Service - Transplant	86	2,531	0	1,629	0	0%	0		0 0
Annuities	85	2,532	0	1,629	0	0%	0	0%	0 0
Attorneys & Lawyers - Employment & Workers		,		· · · · · ·	U				
Compensation	85	2,533	0	1,629	0	0%	0	0%	0 0
Behavioral Education Services	85	2,534	0	1,629	0	0%	0	0%	0 0
Concert Promoters & Consultants	85	2,535	1	1,107	1	100%	0	0%	0 0
Copper Products	85	2,536	0	1,629	0	0%	0	0%	0 0
Floor Coatings - Epoxy/Polyurethane	85	2,537	0	1,629	0	0%	0	0%	0 0
Handmade Art	85	2,538	0	1,629	0	0%	0	0%	0 0
Pumping Contractors	85	2,539	0	1,629	0	0%	0	0%	0 0
Talent Listing Service	85	2,540	0	1,629	0	0%	0	0%	0 0
Chinese Food Products	84	2,541	0	1,629	0	0%	0	0%	0 0
Closures - Industrial - Protective	84	2,542	0	1,629	0	0%	0	0%	0 0
Fax Equipment & Systems	84	2,543	1	1,107	1	100%	0	0%	0 0
Florists Supplies	84	2,544	0	1,629	0	0%	0	0%	0 0
Fumigation Services	84	2,545	0	1,629	0	0%	0	0%	0 0
Hardware - Builders	84	2,546	0	1,629	0	0%	0	0%	0 0
Medical Tourism	84	2,547	0	1,629	0	0%	0	0%	0 0
Organs - Tune & Repair	84	2,548	0	1,629	0	0%	0	0%	0 0
Shoe Shining	84	2,549	0	1,629	0	0%	0	0%	0 0
Theater Stage Play Houses	84	2,550	0	1,629	0	0%	0	0%	0 0
Waterbeds - Wholesale & Manufacturers	84	2,551	0	1,629	0	0%	0	0%	0 0
Attorneys & Lawyers - Estate Planning	83	2,552	0	1,629	0	0%	0	0%	0 0
Clocks - Wholesale & Manufacturers	83	2,553	0	1,629	0	0%	0	0%	0 0
Diving & Marine Services	83	2,554	0	1,629	0	0%	0	0%	0 0
Information Processing & Retrieval Equipment &	83	2,555	0	1,629	0	0%	0	0%	0 -
Systems		·		·	0		ŭ		0
Physical Therapy Equipment	83	2,556	0	1,629	0	0%	0	0%	0 0
Plastics - Raw Materials, Powder, Liquid	83	2,557	0	1,629	0	0%	0	0%	0 0
Recreation Program Consultants	83	2,558	0	1,629	0	0%	0	0%	0 0
Computers - Programming	82	2,559	1	1,107	0		1	100%	0 0
Concert Bureaus	82	2,560	0	1,629	0	0%	0	0%	0 0
Divers	82	2,561	1	1,107	0		1	100%	0 0
Gasoline - Wholesale	82	2,562	1	1,107	1	100%	0	0%	0 0
Metal Finishers	82	2,563	0	1,629	0	0%	0	0%	0 0
Radiotelephone Communication - Equipment & Systems	82	2,564	0	1,629	0	0%	0	0%	0 0
Rock Shops	82	2,565	0	1,629	0	0%	0	0%	0 0
Television Program Distributors	82	2,566	2	889	1	50%	1	50%	0 0
Wine Cellars	82	2,567	0	1,629	0	0%	0	0%	0 0
Mineral Exploration	81	2,568	2	889	0	0%	1	50%	1 50
Plastics - Research & Consulting	81	2,569	0	1,629	0	0%	0	0%	0 0
Radiotelephone Communications - Common Carrier	81	2,570	0	1,629	0	0%	0	0%	0 0
Smoke Odor Counteracting Service	81	2,571	0	1,629	0	0%	0	0%	0 0
U-Catch Fishing	81	2,572	0	1,629	0	0%	0	0%	0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Wheel Align, Frame & Axle Service Equipment & Supplies	81	2,573	1	1,107	1	100%	0	0%	0 09
Womens Apparel - Wholesale & Manufacturers	81	2,574	0	1,629	0	0%	0	0%	0 09
Auto Dealers - Buying Co-Op	80		0	1,629	0	0%	0	0%	0 09
Executive Suites	80		0	1,629	0	0%	0	0%	0 09
Floor Waxing, Polishing & Cleaning	80		0	1,629	0		0	0%	0 09
Handwriting Analysts	80		0	1,629	0		0	0%	0 09
Candles - Wickless	79		0	1,629	0		0	0%	0 09
Doll Clothing & Accessories	79	,	0	1,629	0	0%	0	0%	0 09
Fashion Show Producers	79	,	0	1,629	0	0%	0	0%	0 09
Fiber Optics	79		0	1,629	0	0%	0	0%	0 09
Honey	79		0	1,629	0	0%	0	0%	0 09
Needlework Supplies - Retail, Wholesale, Manufacturing	79	,	0	1,629	0	0%	0	0%	0 09
Pipe & Valve Fitters - Gas	79	2,585	0	1,629	0	0%	0	0%	0 09
Records Management	79		0	1,629	0	0%	0	0%	0 09
Tropical Fish	79	2,587	0	1,629	0	0%	0	0%	0 09
Yarn - Retail	79		0	1,629	0		0	0%	0 09
Beverage Dispensers	78		0	1,629	0	0%	0	0%	0 09
Geophysicists	78		0	1,629	0		0	0%	0 09
Livestock Feeding	78		0	1,629	0	0%	0	0%	0 09
Maps - Publishers & Distributors	78		0	1,629	0		0	0%	0 09
Musicians	78		0	1,629	0		0	0%	0 09
Baby Sitters	77		0	1,629	0		0	0%	0 09
Cheese	77		0	1,629	0	0%	0	0%	0 09
China - Wholesale & Manufacturers	77	2,596	0	1,629	0		0	0%	0 09
Engravers - Metal	77	2,597	0	1,629	0		0	0%	0 09
Floor Refinishing	77	2,598	0	1,629	0	0%	0	0%	0 09
Government Grant Services	77		0	1,629	0		0	0%	0 09
Modeling & Acting - Training	77		0	1,629	0	0%	0	0%	0 09
Modular/Mobile Home - Foundation Services	77	2,601	0	1,629	0		0	0%	0 09
Racks	76		0	1,629	0		0	0%	0 09
Stump Removal & Grinding	76		1	1,107	0		1	100%	0 09
Tank Testing & Inspection	76		0	1,629	0	0%	0	0%	0 09
Wire & Cable - Non-Electric	76	2,604	0	1,629	0		0	0%	0 09
Advertising - Television	75		0	1,629	0	0%	0	0%	0 09
Nautical Instruments	75		2	889	0		2	100%	0 09
	75		0	1,629	0	0.0	0	0%	0 09
Plastics - Fabrics, Film, Sheets - Prod.	75		0	1,629	0	0%	0	0%	0 09
Scrapbooking	75		0	1,629	0		0	0%	0 09
Skating Rinks Tools - Pneumatic	75		0	1,629	0		0	0%	0 09
	75		0	1,629	0		0		0 09
Travel & Tourism Development and Education	73		1	1,029	0	0%	0	100%	0 09
Air Motors	74		0		0		0	0%	
Generators - Steam			_	1,629		0%			
Partitions  Bila Deliving	74		0	1,629	0	0%	0	0%	
Pile Driving	74		0	1,629	0	0%	0	0%	0 09
Water Taxi Service	74		0	1,629	0		0	0%	0 09
Waterbeds - Dealers	74		0	1,629	-	•	0	0%	0 09
Corn Products	73		0	1,629	0		0	0%	0 09
Dresses - Wholesale & Manufacturers	73		0	1,629	0	0%	0	0%	0 09
Glass - Tempered	73		0	1,629	0		0	0%	0 09
Infomercials	73		0	1,629	0	0%	0	0%	0 09
Radiator Sales	73		0	1,629	0	0%	0	0%	0 09
Nursery Stock Dealers	72		0	1,629	0	0%	0	0%	0 09
Oil Burners	72		0	1,629	0		0	0%	0 09
Parcel Post Assembly Service	72		0	1,629	0		0	0%	0 09
Soil Solidification	72	2,627	0	1,629	0	0%	0	0%	0 09

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Telescopes	72	2,628	1	1,107	1	100%	0	0%	0 0%
Two-Way Radio Sales & Service	72	2,629	0	1,629	0	0%	0	0%	0 0%
Uniforms - Accessories	72	2,630	0	1,629	0	0%	0	0%	0 0%
Water Heater - Tankless	72	2,631	1	1,107	1	100%	0	0%	0 0%
Brass Products	71	2,632	1	1,107	1	100%	0	0%	0 0%
Combustion Controls	71	2,633	0	1,629	0	0%	0	0%	0 0%
Dishwashing Machines - Service & Repair	71	2,634	0	1,629	0	0%	0	0%	0 0%
Elevators - Parts	71	2,635	0	1,629	0	0%	0	0%	0 0%
Fur Storage	71	2,636	1	1,107	1	100%	0	0%	0 0%
Gymnastic Equipment & Supplies	71	2,637	1	1,107	0	0%	0	0%	1 100%
Handwriting Experts	71	2,638	0	1,629	0	0%	0	0%	0 0%
Ice Making Equipment & Machines	71	2,639	0	1,629	0	0%	0	0%	0 0%
Laboratories - Veterinary	71	2,640	0	1,629	0	0%	0	0%	0 0%
Military Goods	71	2,641	0	1,629	0	0%	0	0%	0 0%
Prepaid Debit/Credit Cards	71	2,642	2	889	1	50%	1	50%	0 0%
Psychiatrists & Psychiatric Services	71	2,643	0	1,629	0	0%	0	0%	0 0%
Savings & Loan Associations	71	2,644	0	1,629	0		0	0%	0 0%
Wool	71	2,645	0	1,629	0		0	0%	0 0%
Door Frames	70	2,646	0	1,629	0	0%	0	0%	0 0%
Embroidery Supplies	70	2,647	0	1,629	0	0%	0	0%	0 0%
Outplacement Consultants	70	2,648	0	1,629	0	0%	0	0%	0 0%
Photographic Equipment & Supplies - Wholesale & Manufacturing	70	2,649	1	1,107	1	100%	0	0%	0 0%
Theatrical Managers & Producers	70	2,650	0	1,629	0	0%	0	0%	0 0%
Archery Instruction	69	2,651	0	1,629	0	0%	0	0%	0 0%
Axles	69	2,652	0	1,629	0	0%	0	0%	0 0%
Bulldozers	69	2,653	0	1,629	0	0%	0	0%	0 0%
Event Center	69	2,654	1	1,107	1	100%	0	0%	0 0%
Fuel - Biofuels	69	2,655	0	1,629	0	0%	0	0%	0 0%
Leather Restoration	69	2,656	0	1,629	0	0%	0	0%	0 0%
Libraries - Public	69	2,657	0	1,629	0	0%	0	0%	0 0%
Marketing Consultants - Mobile	69	2,658	0	1,629	0	0%	0	0%	0 0%
Oil Land Leases	69	2,659	0	1,629	0	0%	0	0%	0 0%
Oils - Fuel - Treatment Compounds	69	2,660	0	1,629	0	0%	0	0%	0 0%
Poultry - Wholesale	69	2,661	0	1,629	0	0%	0	0%	0 0%
Real Estate - Industrial	69	2,662	0	1,629	0	0%	0	0%	0 0%
Refrigerators & Freezers - Rent & Lease	69	2,663	0	1,629	0	0%	0	0%	0 0%
Toilets - Composting	69	2,664	0	1,629	0	0%	0	0%	0 0%
Wood Carving	69	2,665	0	1,629	0	0%	0	0%	0 0%
Auto Dealers - Custom Design & Replica	68	2,666	1	1,107	0	0%	1	100%	0 0%
Compliance Consulting	68	2,667	1	1,107	0	0%	1	100%	0 0%
Fire Department Equipment & Supplies	68	2,668	0	1,629	0	0%	0	0%	0 0%
Golf Carts	68	2,669	0	1,629	0	0%	0	0%	0 0%
Magicians Supplies	68	2,670	0	1,629	0	0%	0	0%	0 0%
Paving Equipment	68	2,671	0	1,629	0	0%	0	0%	0 0%
Quilting	68	2,672	0	1,629	0		0	0%	0 0%
Saws	68	2,673	0	1,629	0	0%	0	0%	0 0%
Sewer Pipe	68	2,674	0	1,629	0	0%	0	0%	0 0%
Truck Bodies	68	2,675	0	1,629	0	0%	0	0%	0 0%
Wire Products	68	2,676	0	1,629	0	0%	0	0%	0 0%
Contractors - Plant Maintenance Shutdown	67	2,677	0	1,629	0	0%	0	0%	0 0%
Dairy Equipment & Supplies	67	2,678	0	1,629	0	0%	0	0%	0 0%
Florist - Funeral Bouquets & Wreaths	67	2,679	0	1,629	0	0%	0	0%	0 0%
Fuel Injection Equipment	67	2,680	0	1,629	0		0	0%	0 0%
Gutter Leaf Guards	67	2,681	0	1,629	0		0	0%	0 0%
Industrial Developments	67	2,682	0	1,629	0	0%	0	0%	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Interior Designers - Registered/Licensed	67	2,683	0	1,629	0	0%	0	0%	0	0%
Locks - Wholesale & Manufacturers	67	2,684	1	1,107	1	100%	0	0%	0	0%
Polyethylene Materials & Products	67	2,685	0	1,629	0	0%	0	0%	0	0%
Ski Tours	67	2,686	0	1,629	0	0%	0	0%	0	0%
Truck Painting & Lettering	67	2,687	0	1,629	0	0%	0	0%	0	0%
Attorneys & Lawyers - Tax	66	2,688	0	1,629	0	0%	0	0%	0	0%
Computers - Forensics	66	2,689	0	1,629	0	0%	0	0%	0	0%
Pipe Fittings	66	2,690	0	1,629	0	0%	0	0%	0	0%
Tanks - Repair	66	2,691	0	1,629	0	0%	0	0%	0	0%
Fiberglass - Fabrication & Repair	65	2,692	0	1,629	0	0%	0	0%	0	0%
Fire Hydrants	65	2,693	0	1,629	0	0%	0	0%	0	0%
Golf Courses - Miniature	65	2,694	0	1,629	0	0%	0	0%	0	0%
Iron	65	2,695	0	1,629	0	0%	0	0%	0	0%
Labels	65	2,696	0	1,629	0		0	0%	0	0%
Natural Stone Restoration & Cleaning	65	2,697	1	1,107	0	0%	1	100%	0	0%
Picture Frames - Wholesale & Manufacturers	65	2,698	0	1,629	0		0	0%	0	0%
Pipe Line Equipment	65	2,699	0	1,629	0		0	0%	0	0%
Propane Gas Plumbing	65	2,700	0	1,629	0		0	0%	0	0%
Radio Station Equipment	65	2,700	0	1,629	0	0%	0	0%	0	0%
Reiki Therapy	65	2,701	0	1,629	0	0%	0	0%	0	0%
• • • • • • • • • • • • • • • • • • • •	64	2,702	0	1,629	0		0	0%	0	0%
Attorneys & Lawyers - Mediation & Arbitration	64	2,703	0	1,629	0		0	0%	0	0%
Battery Charging Equipment	64	2,704	0	1,629	0		0	0%	0	0%
Beer Dispensing & Cooling Equipment			1		0				0	0%
Boat Storage	64	2,706	0	1,107	-	0%	1	100%	•	
Child Parent Development Centers	64	2,707		1,629	0		0	0%	0	0%
Culverts	64	2,708	0	1,629	0		0	0%	0	0%
Drafting Equipment & Supplies	64	2,709	0	1,629	0		0	0%	0	0%
Educational Research	64	2,710	0	1,629	0	0%	0	0%	0	0%
Fix-It Shops	64	2,711	0	1,629	0	0%	0	0%	0	0%
School Information	64	2,712	0	1,629	0	0%	0	0%	0	0%
Aircraft Ferrying & Transporting Service	63	2,713	0	1,629	0	0%	0	0%	0	0%
Attorneys & Lawyers - Bankruptcy	63	2,714	1	1,107	0		1	100%	0	0%
Office Records - Destruction	63	2,715	0	1,629	0	0%	0	0%	0	0%
Oil Marketers	63	2,716	0	1,629	0		0	0%	0	0%
Seating Companies	63	2,717	0	1,629	0		0	0%	0	0%
Tanning Salons Equipment & Supplies	63	2,718	0	1,629	0		0	0%	0	0%
Tennis Courts - Private	63	2,719	0	1,629	0	0%	0	0%	0	0%
Transmissions - Truck, Tractor	63	2,720	0	1,629	0	0%	0	0%	0	0%
Upholsterers Supplies	63	2,721	1	1,107	0		1	100%	0	0%
Ceramics - Equipment & Supplies	62	2,722	1	1,107	0	0%	1	100%	0	0%
Cleaners & Dyers Equipment & Supplies	62	2,723	0	1,629	0	0%	0	0%	0	0%
Corporate Awards	62	2,724	0	1,629	0	0%	0	0%	0	0%
Electric Heating Elements	62	2,725	0	1,629	0	0%	0	0%	0	0%
Human Services Organizations	62	2,726	0	1,629	0	0%	0	0%	0	0%
Insurance - Bonding	62	2,727	0	1,629	0	0%	0	0%	0	0%
Oil Well Drilling Mud & Additives	62	2,728	0	1,629	0	0%	0	0%	0	0%
Restaurants - Breakfast	62	2,729	0	1,629	0	0%	0	0%	0	0%
Sales & Order Books	62	2,730	2	889	1	50%	0	0%		50%
Ship Builders & Repair	62	2,731	0	1,629	0	0%	0	0%	0	0%
Souvenirs - Wholesale & Manufacturers	62	2,732	0	1,629	0	0%	0	0%	0	0%
Canvas Goods	61	2,733	0	1,629	0	0%	0	0%	0	0%
Childrens & Infants Wear - Wholesale & Manufacturing	61	2,734	0	1,629	0	0%	0	0%	0	0%
Cremation Urns	61	2,735	0	1,629	0	0%	0	0%	0	0%
Hazardous Material Control & Removal	61	2,736	0	1,629	0		0	0%	0	0%
Hazaraous Plateriai Control & Rellioval	61	2,737	0	1,029	0	U-7/0	0	J 70	U	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Lithographers	61	2,738	0	1,629	0	0%	0	0%	0 0
Livestock Hauling	61	2,739	0	1,629	0	0%	0	0%	0 0
Nurserymen Equipment & Supplies	61	2,740	2	889	0		2	100%	0 0
Painting - Faux Finishing	61	2,741	0	1,629	0		0	0%	0 0
Physicians & Surgeons - Internal Medicine	61	2,742	0	1,629	0		0	0%	0 0
Polyurethane Products	61	2,743	0	1,629	0		0	0%	0 0
Rust Preventatives & Removers	61	2,744	0	1,629	0	0%	0	0%	0 0
Statistical Service	61	2,745	0	1,629	0		0	0%	0 0
Webbing	61	2,746	0	1,629	0		0	0%	0 0
Bamboo & Bamboo Products	60	2,747	0	1,629	0		0	0%	0 0
Bedspreads - Retail	60	2,748	0	1,629	0		0	0%	0 0
Calendars	60	2,749	0	1,629	0	0.0	0	0%	0 0
Electric Instruments	60	2,750	0	1,629	0		0	0%	0 0
Hearing Aids Parts & Repairing	60	2,751	1	1,107	1	0.0	0	0%	0 0
Helicopters - Charter, Rent & Lease	60	2,752	0	1,629	0	0%	0	0%	0 0
Leak Detection	60	2,753	0	1,629	0		0	0%	0 0
Metal Stamping	60	2,753	0	1,629	0		0	0%	0 0
	60	2,755	0		0		0	0%	0 0
Motion Picture Film Editing				1,629	0		0		
Plywood & Veneers	60	2,756	0	1,629	0	0.0	0	0%	0 0
Rifle & Pistol Ranges	60	2,757	0	1,629		0 70	-	0%	
Sailmakers	60	2,758	0	1,629	0		0	0%	0 0
Tags	60	2,759	0	1,629	0		0	0%	0 0
Zoos	60	2,760	1	1,107	1	100%	0	0%	0 0
Acid Proof Equipment & Materials	59	2,761	0	1,629	0	0%	0	0%	0 0
Compact Discs, Tapes, Records - Wholesale &	59	2,762	0	1,629	0	0%	0	0%	0 0
Manufacturing Data Processing Equipment	59	2,763	0	1,629	0	0%	0	0%	0 0
Factoring Service	59	2,764	0	1,629	0		0	0%	0 0
Handball Courts	59	2,765	0	1,629	0		0	0%	0 0
Infrared Inspection	59	2,765	0	1,629	0	•	0	0%	0 0
Mailing Services - International	59	2,767	2	889	2		0	0%	0 0
Popcorn Machines	59	2,768	0	1,629	0		0	0%	0 0
	59	2,769	-		0	0%	0		0 0
Pulp & Pulp Products		,	0	1,629	0		0	0%	
Railroad Contractors	59	2,770		1,629		0,0	0	0%	
Soil Conditioners	59 59	2,771	0	1,629	0		0	0%	0 0
Toy Manufacturers Supplies	59	2,772	-	1,629	•		-	0%	
Baby Car Seats, Carriages & Strollers		2,773	2	889	0		2	100%	0 0
Electric Motor Controls - Wholesale & Manufacturers	58	2,774	0	1,629		0%	0	0%	0 0
Fence Material	58	2,775	0	1,629	0		0	0%	0 0
Labels - Plastic, Metal, Foil	58	2,776	0	1,629	0		0	0%	0 0
Mapping Services	58	2,777	0	1,629	0		0	0%	0 0
Sky Diving	58	2,778	0	1,629	0		0	0%	0 0
Art Organizations & Information	57	2,779	0	1,629	0	0.0	0	0%	0 0
Fare Registers & Meters	57	2,780	2	889	2	100%	0	0%	0 0
Hats - Retail	57	2,781	0	1,629	0	0 70	0	0%	0 0
Knit Goods - Wholesale & Manufacturers	57	2,782	0	1,629	0	0.0	0	0%	0 0
Lumber - Used	57	2,783	0	1,629	0	0%	0	0%	0 0
Safe & Vault Movers	57	2,784	0	1,629	0		0	0%	0 0
Septic Tanks & Systems Wholesale & Manufacturers	57	2,785	0	1,629	0	•	0	0%	0 0
Trike Conversions, Sales & Service	57	2,786	0	1,629	0		0	0%	0 0
X-Ray Apparatus & Supplies	57	2,787	0	1,629	0		0	0%	0 0
Accident Reconstruction Service	56	2,788	0	1,629	0	0%	0	0%	0 0
Baskets - Retail	56	2,789	0	1,629	0	0%	0	0%	0 0
Contractor - Crawl Space	56	2,790	0	1,629	0	0%	0	0%	0 0
Fish & Seafood Brokers	56	2,791	0	1,629	0	0%	0	0%	0 0
Furniture Manufacturers Equipment & Supplies	56	2,792	0	1,629	0	0%	0	0%	0 0

Securing Campaunder   56   2,742   0   1,629   0   0.6   0.6   0   0.6   0   0.6   0   0.6   0   0.6   0   0.6	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Medication Services - Divorce   58   2,796   0   1,622   0   0%   0   0%   0   0%   0   0%   0   0	Grouting Compounds	56	2,793	0	1,629	0	0%		0%		0%
Printers Regiment & Supplies   56   2,785   0   1,070   0   0   0   0   0   0   0   0   0			2,794	0		0	0%	0	0%	0	0%
Pages Timesellang Magahames   56   2,796   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0	Painters Equipment & Supplies	56	2,795	0	1,629	0	0%	0	0%	0	0%
Safing Cleaning   96   2,707   0   1,627   0   0.9%   0   0.9%   0   0.0%	Paper Shredding Machines	56		0	1,629	0	0%	0	0%	0	0%
Sign Concess   56   2,798   1   1,107   0   0%   1   100%   0   0   0   0   0   0   0   0   0		56	2,797	0	1,629	0	0%	0	0%	0	0%
Tools - Hydraudic   56   2,799   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0				1		0		1	100%	0	0%
Body She Preservation				0		0	0%			0	0%
Fire & Smoke & Water Clean Up		55	2,800	1	1,107	0	0%	0	0%	1 10	.00%
Massemins   55   2,800   0   1,029   0   0%   0   0%   0   0%   0   0%   0   0	,		2,801	0	1,629	0	0%	0	0%	0	0%
Perfumes - Para Materials & Supplies   55   2,802   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0				0		0	0%	0	0%	0	0%
Physician & Surgeons - Cardiology Services   55   2,864   0   1,679   0   0%   0   0%   0   0%   0   0%   0   0	+			0		0	0%	0	0%	0	0%
Pressure Washers   55   2,800   1   1,107   1   100%   0   0%   0   0   0%   0   0   0%   0   0				0		0					0%
Parlestand Organizer	, , , , , , , , , , , , , , , , , , , ,					1					0%
Air Dut Repair	+			1		0		1		0	0%
Brick - Fire	3										0%
Dental Equipment - Repair & Refinish   5-6   2,000   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0											0%
Door Manufacturer - High Performance											0%
Cloves   Work & Industrial											0%
Development   September   Se											0%
Orchards         54         2,931         0         1,629         0         9%         0         9%         0           Wall Coatings         54         2,915         0         1,629         0         0%         0 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td></td> <td></td> <td></td> <td></td> <td>0%</td>						1					0%
Variety				-		1		-			0%
Wall Coatings					1						0%
Cellulite Treatment - Endermologie	· P·		, -		, 1		•				0%
Lightning Protection Equipment         53         2,817         0         1,629         0         0%         0         0%         0           Metaphysical Supplies & Service         53         2,818         0         1,629         0         0%         0         0         0         0         0         0         0         0         0						- 0	0.0				0%
Netaphysical Supplies & Service				-		1				ŭ	
Parachite Jumping Instruction   53   2,819   0   1,629   0   0 %   0   0 %   0   0 %   0   0 %   0   0											0%
Plaques	. ,										0%
Dest Offices											0%
Sound Control Structures & Equipment   53   2,822   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0											0%
Systems & Software Testing   53	+										0%
Nimbows - Wells & Covers   53   2,824   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0								0			0%
X-Ray Labs - Medical & Dental   53   2,825   0   1,629   0   0%   0   0%   0   0%   0   0   0	,		'	-				1		ŭ	0%
Air Duct Systems	+										0%
Delting & Supplies	,										0%
Customs Consultant         52         2,828         0         1,629         0         0%         0         0%         0           Dolls - Retail         52         2,829         0         1,629         0         0%         0         0         0%         0         0         0%         0         0         0         0         0         0         0         0         0         0 <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>0%</td></t<>											0%
Dolls - Retail   S2											0%
Equipment Calibration   52   2,830   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0				-							0%
Inks - Print & Lithograph         52         2,831         0         1,629         0         0%         0         0%         0           Ladders         52         2,832         0         1,629         0         0%         0         0%         0           Laminating Equipment & Supplies         52         2,833         0         1,629         0         0%         0         0%         0           Mariyana - Products         52         2,834         1         1,107         0         0%         1         100%         0           Paint Manufacturing Equipment & Materials         52         2,835         0         1,629         0         0%         0         0%         0           Plastics - Extruders         52         2,836         0         1,629         0         0%         0         0%         0           Pole Fitness         52         2,836         0         1,629         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0								-			0%
Ladders         52         2,832         0         1,629         0         0%         0         0%         0           Laminating Equipment & Supplies         52         2,833         0         1,629         0         0%         0         0%         0           Marijuana - Products         52         2,834         1         1,107         0         0%         1         100%         0           Paint Manufacturing Equipment & Materials         52         2,835         0         1,629         0         0%         0         0%         0           Plastics - Extruders         52         2,835         0         1,629         0         0%         0         0%         0           Pole Fitness         52         2,836         0         1,629         0         0%         0         0%         0           Rubber Stamps - Manufacturers Equipment & Supplies         52         2,837         0         1,629         0         0%         0         0%         0           Skylights - Distributors         52         2,839         0         1,629         0         0%         0         0%         0           Skylights - Distributors         52         2,	• •						•			0	0%
Laminating Equipment & Supplies   52   2,833   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0	inks - Print & Lithograph										0%
Marijuana - Products         52         2,834         1         1,107         0         0%         1         100%         0           Paint Manufacturing Equipment & Materials         52         2,835         0         1,629         0         0%         0         0%         0           Plastics - Extruders         52         2,836         0         1,629         0         0%         0         0%         0           Pole Fitness         52         2,837         0         1,629         0         0%         0         0%         0           Rubber Stamps - Manufacturers Equipment & Supplies         52         2,838         0         1,629         0         0%         0         0%         0           Skylights - Distributors         52         2,838         0         1,629         0         0%         0         0%         0           Skylights - Distributors         52         2,839         0         1,629         0         0%         0         0%         0           Tea - Manufacturer & Importer         52         2,840         1         1,107         0         0%         0         0%         0           Aquariums - Lease & Maintenance	_adders			0	1,629	0	0%		0%	0	0%
Paint Manufacturing Equipment & Materials         52         2,835         0         1,629         0         0%         0         0%         0           Plastics - Extruders         52         2,836         0         1,629         0         0%         0         0%         0           Pole Fitness         52         2,837         0         1,629         0         0%         0         0%         0           Rubber Stamps - Manufacturers Equipment & Supplies         52         2,838         0         1,629         0         0%         0         0%         0           Skylights - Distributors         52         2,839         0         1,629         0         0%         0         0%         0           Skylights - Distributors         52         2,839         0         1,629         0         0%         0         0%         0           Tea - Manufacturer & Importer         52         2,840         1         1,107         0         0%         1         100%         0           Aquariums - Lease & Maintenance         51         2,841         0         1,629         0         0%         0         0%         0           Biofeedback Therapists <t< td=""><td>_aminating Equipment &amp; Supplies</td><td></td><td>2,833</td><td>0</td><td>1,629</td><td>0</td><td>0%</td><td>0</td><td>0%</td><td>0</td><td>0%</td></t<>	_aminating Equipment & Supplies		2,833	0	1,629	0	0%	0	0%	0	0%
Plastics - Extruders   52   2,836   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0	Marijuana - Products	52	2,834	1	1,107	0	0%	1	100%	0	0%
Pole Fitness         52         2,837         0         1,629         0         0%         0         0%         0           Rubber Stamps - Manufacturers Equipment & Supplies         52         2,838         0         1,629         0         0%         0         0%         0           Skylights - Distributors         52         2,839         0         1,629         0         0%         0         0%         0           Tea - Manufacturer & Importer         52         2,840         1         1,107         0         0%         1         100%         0           Amusement Devices         51         2,841         0         1,629         0         0%         0         0%         0           Aquariums - Lease & Maintenance         51         2,842         0         1,629         0         0%         0         0%         0           Biofeedback Therapists         51         2,843         0         1,629         0         0%         0         0%         0           Concrete Removal         51         2,844         0         1,629         0         0%         0         0%         0           Guard Dogs         51         2,845         <	Paint Manufacturing Equipment & Materials	52	2,835	0	1,629	0	0%	0	0%	0	0%
Rubber Stamps - Manufacturers Equipment & Supplies     52     2,838     0     1,629     0     0%     0     0%     0       Skylights - Distributors     52     2,839     0     1,629     0     0%     0     0%     0       Tea - Manufacturer & Importer     52     2,840     1     1,107     0     0%     1     100%     0       Amusement Devices     51     2,841     0     1,629     0     0%     0     0%     0       Aquariums - Lease & Maintenance     51     2,842     0     1,629     0     0%     0     0%     0       Biofeedback Therapists     51     2,843     0     1,629     0     0%     0     0%     0       Concrete Removal     51     2,844     0     1,629     0     0%     0     0%     0       Guard Dogs     51     2,845     0     1,629     0     0%     0     0	Plastics - Extruders	52	2,836	0	1,629	0	0%	0	0%	0	0%
Skylights - Distributors         52         2,839         0         1,629         0         0%         0         0%         0           Tea - Manufacturer & Importer         52         2,840         1         1,107         0         0%         1         100%         0           Amusement Devices         51         2,841         0         1,629         0         0%         0         0%         0           Aquariums - Lease & Maintenance         51         2,842         0         1,629         0         0%         0         0%         0           Biofeedback Therapists         51         2,843         0         1,629         0         0%         0         0%         0           Concrete Removal         51         2,844         0         1,629         0         0%         0         0%         0           Guard Dogs         51         2,845         0         1,629         0         0%         0         0         0	Pole Fitness	52	2,837	0	1,629	0	0%	0	0%	0	0%
Tea - Manufacturer & Importer     52     2,840     1     1,107     0     0%     1     100%     0       Amusement Devices     51     2,841     0     1,629     0     0%     0     0%     0       Aquariums - Lease & Maintenance     51     2,842     0     1,629     0     0%     0     0%     0       Biofeedback Therapists     51     2,843     0     1,629     0     0%     0     0%     0       Concrete Removal     51     2,844     0     1,629     0     0%     0     0%     0       Guard Dogs     51     2,845     0     1,629     0     0%     0     0%     0	Rubber Stamps - Manufacturers Equipment & Supplies	52	2,838	0	1,629	0	0%	0	0%	0	0%
Tea - Manufacturer & Importer     52     2,840     1     1,107     0     0%     1     100%     0       Amusement Devices     51     2,841     0     1,629     0     0%     0     0%     0       Aquariums - Lease & Maintenance     51     2,842     0     1,629     0     0%     0     0%     0       Biofeedback Therapists     51     2,843     0     1,629     0     0%     0     0%     0       Concrete Removal     51     2,844     0     1,629     0     0%     0     0%     0       Guard Dogs     51     2,845     0     1,629     0     0%     0     0%     0	Skylights - Distributors	52	2,839	0	1,629	0	0%	0	0%	0	0%
Amusement Devices         51         2,841         0         1,629         0         0%         0         0%         0           Aquariums - Lease & Maintenance         51         2,842         0         1,629         0         0%         0         0%         0           Biofeedback Therapists         51         2,843         0         1,629         0         0%         0         0%         0           Concrete Removal         51         2,844         0         1,629         0         0%         0         0%         0           Guard Dogs         51         2,845         0         1,629         0         0%         0         0%         0				1		0		1		0	0%
Aquariums - Lease & Maintenance     51     2,842     0     1,629     0     0%     0     0       Biofeedback Therapists     51     2,843     0     1,629     0     0%     0     0       Concrete Removal     51     2,844     0     1,629     0     0%     0     0       Guard Dogs     51     2,845     0     1,629     0     0%     0     0				0		0	0%	0	0%	0	0%
Biofeedback Therapists         51         2,843         0         1,629         0         0%         0         0%         0           Concrete Removal         51         2,844         0         1,629         0         0%         0         0%         0           Guard Dogs         51         2,845         0         1,629         0         0%         0         0%         0				-							0%
Concrete Removal         51         2,844         0         1,629         0         0%         0         0%         0           Guard Dogs         51         2,845         0         1,629         0         0%         0         0%         0	•			-		0		-		0	0%
Guard Dogs 51 2,845 0 1,629 0 <b>0%</b> 0 <b>0%</b> 0	·										0%
	+			-				-			0%
								Ū			0%
Mining Consultants 51 2,847 0 1,629 0 0% 0 0% 0											0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Music - Sheet	51	2,848	1	1,107	0	0%	<u> </u>	100%	10 Pursue	0%
Photographic Research Service	51	2,849	0	1,629	0		0	0%	0	0%
Plastics - Foam	51	2,850	0	1,629	0		0	0%	0	0%
Refractories	51	2,851	0	1,629	0		0	0%	0	0%
Sand & Gravel Handling Equipment	51	2,852	0	1,629	0		0	0%	0	0%
Armored Car Manufacturing	50	2,853	0	1,629	0	0.0	0	0%	0	0%
Contractor - Disabled Access	50	2,854	0	1,629	0		0	0%	0	0%
Cryogenics	50	2,855	0	1,629	0	0.0	0	0%	0	0%
Deck Cleaning & Sealing	50	2,856	0	1,629	0		0	0%	0	0%
Drapery & Curtain Fabric - Wholesale & Manufacturers	50	2,857	0	1,629	0	0%	0	0%	0	0%
E-Learning	50	2,858	0	1.620	0	0%	0	0%	0	0%
	50	2,858	0	1,629 1,629	0		0	0%	0	0%
Metals - Precious - Sheet, Wire, Tubing	50	,	-	,	0		0	0%	0	0%
Rest Homes	50	2,860 2,861	0	1,629 1,107	0	•	1	100%	0	0%
Wallpaper Hangers	50	2,861	0	1,107	0		0	0%	0	0%
Window Tinting & Coating - Commercial	49		·		0		0	0%	0	0%
Books - Textbooks New & Used	49	2,863 2,864	0	1,629	0		0	0%		0%
Boutique - Battling Cancer Related Products			1	1,629			0	0%	0	
Computers - Cleaning Services	49	2,865		1,107	1	100%				0%
Corporate Housing	49	2,866	0	1,629	0	0%	0	0%	0	0%
Four Wheel Drive Vehicles - Repair & Service	49	2,867	0	1,629		0,0	0	0%	0	0%
Gun Safety & Marksmanship Instruction	49	2,868	1	1,107	1	100%	0	0%	0	0%
Motorcycles - Renting & Leasing	49	2,869	0	1,629	0	0.0	0	0%	0	0%
Rent to Own	49	2,870	1	1,107	0		1	100%	0	0%
Swimming Pool Enclosures	49	2,871	0	1,629	0		0	0%	0	0%
Venetian Blinds - Supplies & Parts	49	2,872	0	1,629	0		0		0	0%
Vessels - Pressure	49	2,873	0	1,629	0		0	0%	0	0%
Brand Development	48	2,874	0	1,629	0		0	0%	0	0%
Driving Training Equipment	48	2,875	0	1,629	0		0	0%	0	0%
Historical Places	48	2,876	0	1,629	0	0.0	0	0%	0	0%
Lockers	48	2,877	0	1,629	0		0	0%	0	0%
MRI (Magnetic Resonance Imaging)	48	2,878	0	1,629	0	0.0	0	0%	0	0%
Photographic Mounts	48	2,879	1	1,107	1	100%	0	0%	0	0%
Ranges & Ovens - Dealers	48	2,880	0	1,629	0		0	0%	0	0%
Yogurt	48	2,881	0	1,629	0		0		0	0%
E-Mail Marketing	47	2,882	0	1,629	0		0	0%	0	0%
Glaziers Supplies	47	2,883	0	1,629	0	0 70	0	0%	0	0%
Gloves & Mittens - Dress	47	2,884	0	1,629	0		0	0%	0	0%
Piping Contractors	47	2,885	0	1,629	0	0 70	0	0%	0	0%
Veterans & Military Organizations	47	2,886	0	1,629	0		0	0%	0	0%
Bed Bug Inspection Service	46	2,887	0	1,629	0	0%	0	0%	0	0%
Bulletin & Directory Boards	46	2,888	0	1,629	0		0	0%	0	0%
Cement - Retail	46	2,889	0	1,629	0		0	0%	0	0%
Disability Remodeling	46	2,890	0	1,629	0	0%	0	0%	0	0%
Electrostatic Painting	46	2,891	0	1,629	0	0%	0	0%	0	0%
Engines - Fuel Conversion	46	2,892	0	1,629	0	0%	0	0%	0	0%
Home Economics Consultants	46	2,893	0	1,629	0	0%	0	0%	0	0%
Interior Decorators & Designers - Workroom	46	2,894	0	1,629	0	0%	0	0%	0	0%
Lighting Equipment - Emergency	46	2,895	0	1,629	0	0%	0	0%	0	0%
Metal Cleaning	46	2,896	0	1,629	0	0%	0	0%	0	0%
News Service	46	2,897	0	1,629	0	0%	0	0%	0	0%
Olive Oil	46	2,898	0	1,629	0	0%	0	0%	0	0%
Surveying Instruments	46	2,899	0	1,629	0	0%	0	0%	0	0%
Testing Apparatus	46	2,900	0	1,629	0		0	0%	0	0%
Attorneys & Lawyers - Social Security & Disability	45	2,901	0	1,629	0	0%	0	0%	0	0%
Boating Instruction - Canoe & Kayak	45	2,902	3	747	2	67%	1	33%	0	0%

Enters - Notes	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Cylinders - Cas	Boilers - Rental	45	2,903	0	1,629	0	0%		0%	0	0%
Panding   Pand	Crankshaft Grinding	45	2,904	0	1,629	0	0%	0	0%	0	0%
Furniture - Unfinited	Cylinders - Gas	45	2,905	1	1,107	0	0%	1	100%	0	0%
Laurative Augusties	Floodlights & Search Lights	45	2,906	0	1,629	0	0%	0	0%	0	0%
Mascal Instruments - Wholesele & Menufacturers	Furniture - Unfinished	45	2,907	0	1,629	0	0%	0	0%	0	0%
Dis - Vegezièles   45   2,910   0   1,029   0   0%   0   0%   0   0%   0   0%   0   0	Laundry Supplies	45	2,908	0	1,629	0	0%	0	0%	0	0%
Production Function Companients	Musical Instruments - Wholesale & Manufacturers	45	2,909	1	1,107	0	0%	1	100%	0	0%
Presentat Equipment Components   45   2,912   1   1,107   1   100%   0   6%   0   0   Price & First Organizations   45   2,913   0   1,629   0   0%   0   0   0   Propellers   45   2,914   0   1,629   0   0%   0   0   0   Propellers   45   2,915   0   1,629   0   0%   0   0   0   Propellers   45   2,915   0   1,629   0   0%   0   0   0   Propellers   45   2,915   0   1,629   0   0%   0   0   0   Propellers   45   2,915   0   1,629   0   0   0   0   0   Propellers   45   2,917   1   1,107   0   0   0   0   0   Propellers   45   2,917   1   1,107   0   0   0   0   0   Propellers   45   2,919   0   1,629   0   0   0   0   0   0   Previous Reacto Broadcast Schools   45   2,919   0   1,629   0   0   0   0   0   0   Previous Reacto Broadcast Schools   45   2,919   0   1,629   0   0   0   0   0   0   0   Previous Reacto Broadcast Schools   46   2,921   0   1,629   0   0   0   0   0   0   0   0   Previous Reacto Broadcast Schools   46   2,921   0   1,629   0   0   0   0   0   0   0   0   0	Oils - Vegetables	45	2,910	0	1,629	0	0%	0	0%	0	0%
Police & Price Organizations 45	Photographers - Pet	45	2,911	0	1,629	0	0%	0	0%	0	0%
Propellers	Pneumatic Equipment Components	45	2,912	1	1,107	1	100%	0	0%	0	0%
Specific Content   Specific Co	Police & Fire Organizations	45	2,913	0	1,629	0	0%	0	0%	0	0%
Scholar Colline Trading a Investment   4-5   2,915   0   1,629   0   0%   0   0%   0   0   0   0   0	Propellers	45	2,914	0	1,629	0	0%	0	0%	0	0%
Schools - Colline Trading & Investment   4.5   2,915   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0		45	2,915	0	1,629	0	0%	0	0%	0	0%
Since   1.665				0		0		0	0%	0	0%
Television & Radio Broadcast Schools	Shoe Laces	45	2,917	1	1,107	0	0%	1	100%	0	0%
Television 8 Radio Broadcast Schools 45 2,919 0 1.629 0 0% 0 0% 0 0% 0 0 0% 0 0 0 0 0 0 0 0	Sweepers - Power	45	2,918	0	1,629	0	0%	0	0%	0	0%
Bailers - Sales & Service   44   2,921   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0		45		0		0	0%	0	0%	0	0%
Ballers - Sales & Service	Tennis Instruction	45	2,920	0	1,629	0	0%	0	0%	0	0%
Dy Goods - Retail	Boilers - Sales & Service	44		0		0	0%	0	0%	0	0%
Medical Staffing		44		1		1	100%	0	0%	0	0%
Motorcycle Sales - Consignments	·	44		0		0	0%	0	0%	0	0%
Must Publishers		44		1		0	0%	1	100%	0	0%
Rope				0		0		0	0%	0	
Shoe Findings & Supplies			,		· · · ·	0		0		0	
Shopping Service - Protective, Comparative			1			0			0%	0	
Sprinkler Supervisory Service			, · · · · · · · · · · · · · · · · · · ·								
Tents Equipment & Supplies						0			0%	0	
Bags - Plastic   43   2,931   0   1,629   0   0%   0   0%   0   0   0   0   0											
Blood Banks & Centers				0		0	0%	0	0%	0	0%
Eable Networking	3		,			0	0%	0	0%	0	
Eggs				0		0	0%		0%	0	
Engraving Equipment & Supplies	-					0		0		0	
Fiber Glass Fabricators	55									-	0%
Paneling			,	0		0		0	0%	0	0%
Paper & Plastic Cups, Containers			·	0		0		0		0	
Plastics - Scrap         43         2,939         0         1,629         0         0%         0         0%         0         0           Tubing - Metal         43         2,940         0         1,629         0         0%         0	3					0					0%
Tubing - Metal			,	0		0	0%	0	0%	0	
Bar Coding Service	·		,	0		0		0	0%	0	
Charity - Children & Youth   42   2,942   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0				0		0		0	0%	0	0%
Childproofing Services				0		0	0%	0	0%	0	0%
Colon Hydrotherapy - Colonic Therapy         42         2,944         0         1,629         0         0%         0         0%         0         0           Columns         42         2,945         0         1,629         0         0%         0         0%         0 </td <td></td> <td></td> <td>,</td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0%</td> <td>0</td> <td></td>			,	0		0		0	0%	0	
Columns         42         2,945         0         1,629         0         0%         0         0%           Destination Management         42         2,946         0         1,629         0         0%         0         0%         0         0         0         0         0%         0         <			,			0		0			
Destination Management   42   2,946   0   1,629   0   0%   0   0%   0   0   0   0   0			,			0				0	0%
Jumping Balloon Rental   42   2,947   1   1,107   0   0%   1   100%   0   0   0   0   0   0   0   0   0						0		0	0%	0	0%
Lubricating Devices & Systems       42       2,948       0       1,629       0       0%       0       0%       0         Minerals       42       2,949       0       1,629       0       0%       0       0%       0         Pilates       42       2,950       0       1,629       0       0%       0       0%       0         Preserves, Jams & Jellies       42       2,951       0       1,629       0       0%       0       0%       0         Psychologist Information & Referral Services       42       2,952       0       1,629       0       0%       0       0%       0         Ski Instruction       42       2,953       0       1,629       0       0%       0       0%       0         Aerospace Industries       41       2,954       0       1,629       0       0%       0       0%       0         Bronzing       41       2,955       0       1,629       0       0%       0       0%       0         Export Management       41       2,956       0       1,629       0       0%       0       0%       0										0	
Minerals         42         2,949         0         1,629         0         0%         0         0%         0           Pilates         42         2,950         0         1,629         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0				0				0			
Pilates         42         2,950         0         1,629         0         0%         0         0           Preserves, Jams & Jellies         42         2,951         0         1,629         0         0%         0         0%         0           Psychologist Information & Referral Services         42         2,952         0         1,629         0         0%         0         0%         0           Ski Instruction         42         2,953         0         1,629         0         0%         0         0%         0           Aerospace Industries         41         2,954         0         1,629         0         0%         0         0%         0           Bronzing         41         2,955         0         1,629         0         0%         0         0%         0           Export Management         41         2,956         0         1,629         0         0%         0         0%         0						0			0%		0%
Preserves, Jams & Jellies         42         2,951         0         1,629         0         0%         0         0           Psychologist Information & Referral Services         42         2,952         0         1,629         0         0%         0         0%         0         <											
Psychologist Information & Referral Services         42         2,952         0         1,629         0         0%         0			,			0					
Ski Instruction         42         2,953         0         1,629         0         0%         0         0         0           Aerospace Industries         41         2,954         0         1,629         0         0%         0         0%         0           Bronzing         41         2,955         0         1,629         0         0%         0         0%         0           Export Management         41         2,956         0         1,629         0         0%         0         0%         0											0%
Aerospace Industries         41         2,954         0         1,629         0         0%         0         0         0           Bronzing         41         2,955         0         1,629         0         0%         0         0%         0         0           Export Management         41         2,956         0         1,629         0         0%         0         0%         0         0	, ,						•				
Bronzing         41         2,955         0         1,629         0         0%         0         0           Export Management         41         2,956         0         1,629         0         0%         0         0%         0											
Export Management 41 2,956 0 1,629 0 <b>0%</b> 0 <b>0%</b> 0 <b>0</b>			,			•					0%
			·				0 70	- v		ű	0%
11-3MP - BITGS VENISON 1 431 2.95/1 01 1.6701 01 <b>00</b> /1 01 <b>00</b> /1 01 <b>00</b> /1 01 01 0	Game - Birds, Venison	41	2,957	0	1,629	0		0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not	%	Cmpls Unable
·			0	· · ·	0		Settled	0%	To Pursue %
Japanese Food Products	41			1,629	0	0%			0 070
Lapidaries Metal Detecting Equipment	41	,	0	1,629 1,629	0	0% 0%	0	0% 0%	0 0%
Paving, Painting, Home Improvement - Itinerant		,		· · ·	U				0 0%
Workers	41	2,961	1	1,107	0	0%	0	0%	1 100%
Photography Sales on the Internet	41	2,962	2	889	2	100%	0	0%	0 0%
Storage - Data	41	2,963	0	1,629	0	0%	0	0%	0 0%
Better Business Bureaus	40	2,964	7	451	6	86%	0	0%	1 14%
Carpet & Rug Cleaning Equipment - Rental	40	2,965	0	1,629	0	0%	0	0%	0 0%
Commercial Blueprint Design	40	2,966	0	1,629	0	0%	0	0%	0 0%
Landscape Lighting	40	2,967	0	1,629	0	0%	0	0%	0 0%
Radar Equipment	40	2,968	0	1,629	0	0%	0	0%	0 0%
Springs - Coil, Flat - Distributors & Manufacturing	40	2,969	0	1,629	0	0%	0	0%	0 0%
Telephone Equipment & Systems Wholesale &	40	2,970	0	1,629	0	0%	0	0%	0 00/
Manufacturing		,	-	·	0		-		- 0%
Television Station Equipment	40		1	1,107	0	0%	1	100%	0 0%
Thermostats	40		0	1,629	0	0%	0	0%	0 0%
Brew Pub	39 39		0	1,629		0%	0	0%	
Dry Cleaners - Equipment - Wholesales	39		0	1,629	0	0% 0%	0	0% 0%	0 0%
Hats - Clean & Renovate	39		0	1,629	0		0		0 0%
Human Factors - Research & Development	39		0	1,629 1,629	0	0%	0	0% 0%	0 0%
Kite Boarding Marijuana - Medical Dispensary	39		0	1,629	0		0	0%	0 0%
Mold & Mildew Inspection	39		0	1,629	0	0%	0	0%	0 0%
Patio Builder	39		0	1,629	0	0%	0	0%	0 0%
Road Building Equipment	39	,	0	1,629	0		0	0%	0 0%
Sink Manufacturers	39		0	1,629	0		0	0%	0 0%
Slate	39		0	1,629	0		0	0%	0 0%
Tailors Supplies	39		2	889	0	0%	2	100%	0 0%
Towing - Marine	39		0	1,629	0	0%	0	0%	0 0%
Turntables	39		0	1,629	0		0	0%	0 0%
Bicycle Racks & Security Systems	38		1	1,107	1	100%	0	0%	0 0%
Bistro	38		0	1,629	0	0%	0	0%	0 0%
Boat Lifts	38		0	1,629	0	0%	0	0%	0 0%
Commercials - Radio & Television	38	2,990	0	1,629	0	0%	0	0%	0 0%
Irrigation Equipment	38	2,991	0	1,629	0	0%	0	0%	0 0%
Recruiting - Technical	38	2,992	0	1,629	0	0%	0	0%	0 0%
Saltwater Pools - Equipment & Supplies	38		0	1,629	0	0%	0	0%	0 0%
Sawdust & Shavings	38	2,994	0	1,629	0	0%	0	0%	0 0%
Television & Radio Parts - Wholesale & Manufacturers	38	2,995	0	1,629	0	0%	0	0%	0 0%
Aircraft Manufacturers	37	2,996	0	1,629	0	0%	0	0%	0 0%
Backflow Testing	37		0	1,629	0		0	0%	0 0%
Barn Equipment	37		0	1,629	0		0	0%	0 0%
Candy & Confectionery Brokers	37		0	1,629	0		0	0%	0 0%
Dishwashing Machines - Dealers	37		0	1,629	0	0%	0	0%	0 0%
Floors - Laminate	37		1	1,107	0	0%	1	100%	0 0%
Home Owners Associations	37		0	1,629	0		0	0%	0 0%
Imprinting	37		0	1,629	0	0%	0	0%	0 0%
Library Equipment & Supplies	37		0	1,629	0	0%	0	0%	0 0%
Media Buying Service	37		0	1,629	0		0	0%	0 0%
Physicians & Surgeons - Pediatrics	37		0	1,629	0	0%	0	0%	0 0%
Picture Restoring	37		0	1,629	0	0%	0	0%	0 0%
Pile Driving Equipment	37	3,008	0	1,629	0	0%	0	0%	0 0%
Referral - Debt Relief Services	37		0	1,629	0	0%	0	0%	0 0%
Sculptors	37	3,010	0	1,629	0	0%	0	0%	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Blasting Equipment & Supplies	36	3,011	0	1,629	0	0%	0	0%	0 0%
Charity - Human Services (i.e. assistance to individuals									
& families)	36	•	0	1,629	0	0%	0	0%	0 0%
Check Cashing Protection Systems	36		0	1,629	0	0%	0	0%	0 0%
Cistern Builders	36	3,014	0	1,629	0	0%	0	0%	0 0%
Die Castings	36	3,015	0	1,629	0	0%	0	0%	0 0%
Embroidery Design Punching	36	3,016	0	1,629	0	0%	0	0%	0 0%
Gourmet Corporate Gifts	36	3,017	0	1,629	0	0%	0	0%	0 0%
Hides	36	3,018	0	1,629	0	0%	0	0%	0 0%
Merchandise Brokers	36	3,019	0	1,629	0	0%	0	0%	0 0%
Soy Bean Products	36	3,020	0	1,629	0	0%	0	0%	0 0%
Store Fronts	36	3,021	0	1,629	0	0%	0	0%	0 0%
Tennis Courts - Public	36		1	1,107	1	100%	0	0%	0 0%
Tool Holders	36		0	1,629	0	0%	0	0%	0 0%
Tuxedo Sales & Rentals	36		0	1,629	0	0%	0	0%	0 0%
Aircraft Brokers	35		0	1,629	0	0%	0	0%	0 0%
Beauty Supplies & Equipment Repair	35		0	1,629	0	0%	0	0%	0 0%
Carpet & Rug Renting	35		0	1,629	0	0%	0	0%	0 0%
Craft Instruction	35		0	1,629	0		0	0%	0 0%
Fishing Bait	35		0	1,629	0	0%	0	0%	0 0%
	35		0	1,629	0		0	0%	0 0%
Hosiery - Retail	35		0		0		0	0%	0 0%
Library Research Service	35		0	1,629	0		0	0%	0 0%
Pipe Cutting & Threading			1	1,629	0	0.0	0		
Tobacco Growers	35		-	1,107		0%	1	100%	0 070
Trailers - Horse	35		0	1,629	0		0	0%	0 0%
Transitional Housing	35		0	1,629	0		0	0%	0 0%
Utilities Underground - Installation	35		0	1,629	0	0%	0	0%	0 0%
Water Works Equipment & Supplies	35		0	1,629	0	0.0	0	0%	0 0%
Yellow Page Advertising	35		3	747	3	100%	0	0%	0 0%
Auto Dealers - Hybrid Vehicles	34	3,039	0	1,629	0		0	0%	0 0%
Beer Dispensing & Cleaning Equipment - Repair	34		0	1,629	0	0%	0	0%	0 0%
Bounce Houses	34		0	1,629	0		0	0%	0 0%
Chiropractors Equipment & Supplies	34		0	1,629	0	0%	0	0%	0 0%
Contractor - Water Conditioning	34		0	1,629	0	0%	0	0%	0 0%
Covers - Protective	34		0	1,629	0	0%	0	0%	0 0%
Door-to-Door Sales - Photography	34		0	1,629	0	0.0	0	0%	0 0%
Hardwood Floor Maintenance	34		0	1,629	0	0.0	0	0%	0 0%
Knife Sharpening Devices	34		0	1,629	0	0%	0	0%	0 0%
Paint Removing	34		0	1,629	0	0%	0	0%	0 0%
Pattern Makers	34		0	1,629	0	0%	0	0%	0 0%
Poultry - Retail	34		0	1,629	0	0%	0	0%	0 0%
Sanitation Consultants	34	3,051	0	1,629	0	0%	0	0%	0 0%
Sport Fishing	34	3,052	0	1,629	0	0%	0	0%	0 0%
Truck Permits	34	3,053	0	1,629	0	0%	0	0%	0 0%
Truck Refrigeration Equipment	34	3,054	0	1,629	0	0%	0	0%	0 0%
Umbrellas	34	3,055	0	1,629	0	0%	0	0%	0 0%
Vacuum Cleaners - Supplies & Parts	34		0	1,629	0	0%	0	0%	0 0%
Washing Machines & Dryers - Service & Repair	34		0	1,629	0		0	0%	0 0%
Church Furnishings	33		0	1,629	0	0%	0	0%	0 0%
Cylinders - Air & Hydraulic	33		0	1,629	0	0%	0	0%	0 0%
Data Processing Supplies	33		0	1,629	0	0%	0	0%	0 0%
Genealogists	33		1	1,107	1	100%	0	0%	0 0%
Hardware Consultants	33		0	1,629	0	0%	0	0%	0 0%
Labor Relations Consultants	33		0	1,629	0	0%	0	0%	0 0%
Linoleum Dealers	33		0	1,629	0		0	0%	0 0%
	33				0		0		0 0%
Metal Rolling & Forming	33	3,065	0	1,629	0	0%	0	0%	UJ 0%

New York Profession   19   1,000   0   0   0   0   0   0   0   0   0	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Same Connect   31   3,008   0   1,078   0   0   0   0   0   0   0   0   0	Mezzanines & Platforms			0	1,629	0	0%	0	0%	0 0
Art - Planted Cill Fortraits  27 3,000 1 3,000 1 1,000 1 100% 0 0 9% 0 0 0 0% 0 0 0 0% 0 0 0 0% 0	Ski Equipment - Wholesale & Manufacturers	33	3,067	0	1,629	0	0%	0	0%	0 0
Auch Registration Auch Registr	Steam Cleaning Equipment	33	3,068	0	1,629	0	0%	0	0%	0 0
Auto Register Turne Lip 3	Art - Painted Oil Portraits	32	3,069	1	1,107	1	100%	0	0%	0 0
Selby Foods	Auto Registration	32	3,070	0	1,629	0	0%	0	0%	0 0
Rodes - Chercine A Adjustable   32   3,073   0   1,678   0   0%   0   0%   0   0%   0   0%   0   0	Auto Repair - Tune-Up	32	3,071	0	1,629	0	0%	0	0%	0 0
Chemistry - Analyserial & Consulting   32   3,075   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0	Baby Foods	32	3,072	1	1,107	1	100%	0	0%	0 0
Progress - Wholeselle & NeuroInstituters   32   3,075   0   1,679   0   0   0   0   0   0   0   0   0	Beds - Electric & Adjustable	32	3,073	0	1,629	0	0%	0	0%	0 0
Finestopes - Wilderland & Manufacturers   32   3,576   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0	Chemists - Analytical & Consulting	32	3,074	0	1,629	0	0%	0	0%	0 0
Emeloges - Wholesele & Hannifecturers   32   3,076   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0	Draperies - Wholesale & Manufacturers	32	3,075	0	1,629	0	0%	0	0%	0 0
Flashers   Securic				0		0	0%	0	0%	0 0
Goff Course Equipment & Supplies   32   3.078   0   1.629   0   0%   0   0%   0   0%   0   0%   0   0				0		0	0%	0	0%	0 0
Professional Organizations   32   3,079   1   1,107   1   100%   0   0%   0   0%   0   0%   0   0%   0   0				0		0	0%	0	0%	
Theoretical Stage Lightner (Supprent) 32 3,080 0 1,629 0 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%				1		1		0		
Tilling	,			0		0		0		
Trick Belliner - Spray On						-				
Air Brushes 33 3,368 0 1,629 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 8 0 0 0% 0 0% 0 0% 0 0% 0 0 0 0% 0										
Aircraft Engines	. ,									
Bags - Burlap, Carwas & Cotton         31         3,085         0         1,629         0         0%         0         0         0%         0         0%         0         0%         0         0         0%         0										
Brass Fabricators										
Clutches										
Compressors - Repair			·							
Logging Equipment & Supplies  31 3,099 0 1,629 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0						,				
Lugagage - Wholesale & Manufacturers   31   3,090   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0			·		•					
Parapsychologists										
Robos   31   3,092   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0			-,			,				
Theatrical Make-Up  31 3,093 0 1,629 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0										
Thermometers 31 3,094 0 1,629 0 9% 0 9% 0 9% 0 0 9%						,				
Water Skiing Equipment & Supplies   31   3,095   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0										
Chains   30   3,096   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0										
Chemists - Manufacturers										
Corporate Travel   30   3.098   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0						-				
Cranes - Accessories & Parts         30         3,099         0         1,629         0         0%         0         0%           Dry Cleaners - Self Service         30         3,100         0         1,629         0         0%										
Dry Cleaners - Self Service         30         3,100         0         1,629         0         0%										
Foundry Equipment & Supplies 30 3,101 0 1,629 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0										
Junk Dealers   30   3,102   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0										
Lawn Tractor Dealers 30 3,103 0 1,629 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0										
Literary Agents 30 3,104 0 1,629 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0	Junk Dealers			0					0%	
Orchestras & Bands         30         3,105         0         1,629         0         0%	Lawn Tractor Dealers			0	1,629	0	0%		0%	
Police Departments 30 3,106 0 1,629 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0						-				
Ribbon Printing       30       3,107       0       1,629       0       0%       0       0%       0       0%         Stevedoring Contractors       30       3,108       0       1,629       0       0%       0       0%       0       0%         Water & Sewer Line Protection       30       3,109       0       1,629       0       0%       0       0       0%       0       0%       0       0%       0       0%       0       0%       0 <td>Orchestras &amp; Bands</td> <td></td> <td></td> <td>0</td> <td>1,629</td> <td>,</td> <td></td> <td></td> <td>0%</td> <td></td>	Orchestras & Bands			0	1,629	,			0%	
Stevedoring Contractors   30   3,108   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0	Police Departments			0	1,629	0	0%	0	0%	0 0
Water & Sewer Line Protection         30         3,109         0         1,629         0         0%         0         0%         0         0%           Web Conferencing         30         3,110         0         1,629         0         0%         0         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0         0%         0         0%         0         0% <td< td=""><td>Ribbon Printing</td><td>30</td><td>3,107</td><td>0</td><td>1,629</td><td>0</td><td>0%</td><td>0</td><td>0%</td><td>0 0</td></td<>	Ribbon Printing	30	3,107	0	1,629	0	0%	0	0%	0 0
Web Conferencing         30         3,110         0         1,629         0         0%         0         0%         0         0%           Wood Products - Sawdust & Shavings         30         3,111         0         1,629         0         0%         0         0%         0         0%           Bakers Supplies         29         3,112         0         1,629         0         0%         0         0%         0         0%           Catalog Showrooms         29         3,113         0         1,629         0         0%         0         0%         0         0%           Child Care Referral         29         3,114         0         1,629         0         0%         0         0%         0         0%           Computer Assisted Design Services         29         3,115         1         1,107         1         100%         0         0%         0         0%           Consultants - Automobile Purchase         29         3,116         0         1,629         0         0%         0         0%         0         0%           Copyright Service         29         3,117         0         1,629         0         0%         0         0%<	Stevedoring Contractors	30	3,108	0	1,629	0	0%	0	0%	0 0
Wood Products - Sawdust & Shavings         30         3,111         0         1,629         0         0%         0         0%         0         0%           Bakers Supplies         29         3,112         0         1,629         0         0%         0         0%         0         0%           Catalog Showrooms         29         3,113         0         1,629         0         0%         0         0%         0         0%           Child Care Referral         29         3,114         0         1,629         0         0%         0         0%         0         0%           Computer Assisted Design Services         29         3,115         1         1,107         1         100%         0         0%         0         0%           Consultants - Automobile Purchase         29         3,116         0         1,629         0         0%         0         0%         0         0%           Copyright Service         29         3,117         0         1,629         0         0%         0         0%         0         0%           Fiber Glass Products         29         3,118         0         1,629         0         0         0	Water & Sewer Line Protection	30	3,109	0	1,629	0	0%	0	0%	0 0
Bakers Supplies   29   3,112   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0	Web Conferencing	30	3,110	0	1,629	0	0%	0	0%	0 0
Catalog Showrooms     29     3,113     0     1,629     0     0%     0     0%     0     0%       Child Care Referral     29     3,114     0     1,629     0     0%     0     0%     0     0%       Computer Assisted Design Services     29     3,115     1     1,107     1     100%     0     0%     0     0%       Consultants - Automobile Purchase     29     3,116     0     1,629     0     0%     0     0%     0     0%       Copyright Service     29     3,117     0     1,629     0     0%     0     0%     0     0%       Fiber Glass Products     29     3,118     0     1,629     0     0%     0     0%     0     0%       Golf Equipment & Supplies - Wholesale & Manufacturers     29     3,119     0     1,629     0     0     0     0     0     0%	Wood Products - Sawdust & Shavings	30	3,111	0	1,629	0	0%	0	0%	0 0
Catalog Showrooms     29     3,113     0     1,629     0     0%     0     0%     0     0%       Child Care Referral     29     3,114     0     1,629     0     0%     0     0%     0     0%       Computer Assisted Design Services     29     3,115     1     1,107     1     100%     0     0%     0     0%       Consultants - Automobile Purchase     29     3,116     0     1,629     0     0%     0     0%     0     0%       Copyright Service     29     3,117     0     1,629     0     0%     0     0%     0     0%       Fiber Glass Products     29     3,118     0     1,629     0     0%     0     0%     0     0%       Golf Equipment & Supplies - Wholesale & Manufacturers     29     3,119     0     1,629     0     0     0     0     0     0%	,	29		0		0	0%	0	0%	0 0
Child Care Referral     29     3,114     0     1,629     0     0%     0     0%     0     0%       Computer Assisted Design Services     29     3,115     1     1,107     1     100%     0     0%     0     0%       Consultants - Automobile Purchase     29     3,116     0     1,629     0     0%     0     0%     0     0%       Copyright Service     29     3,117     0     1,629     0     0%     0     0%     0     0%       Fiber Glass Products     29     3,118     0     1,629     0     0%     0     0%     0     0%       Golf Equipment & Supplies - Wholesale & Manufacturers     29     3,119     0     1,629     0     0%     0     0%     0     0%						0			0%	
Computer Assisted Design Services         29         3,115         1         1,107         1         100%         0         0%         0         0%           Consultants - Automobile Purchase         29         3,116         0         1,629         0         0%         0         0%         0         0%           Copyright Service         29         3,117         0         1,629         0         0%         0         0%         0         0%           Fiber Glass Products         29         3,118         0         1,629         0         0%         0         0%         0         0%           Golf Equipment & Supplies - Wholesale & Manufacturers         29         3,119         0         1,629         0         0%         0         0%         0         0%				0		0			0%	
Consultants - Automobile Purchase         29         3,116         0         1,629         0         0%         0         0%         0         0%           Copyright Service         29         3,117         0         1,629         0         0%         0         0%         0         0%           Fiber Glass Products         29         3,118         0         1,629         0         0%         0         0%         0         0%           Golf Equipment & Supplies - Wholesale & Manufacturers         29         3,119         0         1,629         0         0%         0         0%         0         0%						1				
Copyright Service         29         3,117         0         1,629         0         0%         0         0%         0         0%           Fiber Glass Products         29         3,118         0         1,629         0         0%         0         0%         0         0%           Golf Equipment & Supplies - Wholesale & Manufacturers         29         3,119         0         1,629         0         0%         0         0%         0         0%				0		0				
Fiber Glass Products         29         3,118         0         1,629         0         0%         0         0%           Golf Equipment & Supplies - Wholesale & Manufacturers         29         3,119         0         1,629         0         0%         0         0%         0         0%					•					
Golf Equipment & Supplies - Wholesale & Manufacturers 29 3,119 0 1,629 0 <b>0%</b> 0 <b>0%</b> 0 <b>0%</b> 0	17 3									
		_	-, -			0		0		
	Insurance - Rental	29	•	0	1,629	0	0%	0	0%	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	
Metals - Clad	29	3,121	0	1,629	0	0%	0	0%	0	0%
Musical Instruments - Rental	29	3,122	0	1,629	0	0%	0	0%	0	0%
Paper Manufacturers	29	3,123	0	1,629	0	0%	0	0%	0	0%
Plastics - Reinforced	29	3,124	0	1,629	0	0%	0	0%	0	0%
Pub Food	29	3,125	0	1,629	0	0%	0	0%	0	0%
Seniors Moving & Delivery Services	29	3,126	0	1,629	0	0%	0	0%	0	0%
Smelters & Refiners - Precious Metals	29	3,127	1	1,107	1	100%	0	0%	0	0%
Soap Dispensers	29	3,128	0	1,629	0	0%	0	0%	0	0%
Tanks - Fiber Glass, Plastic	29	3,129	0	1,629	0	0%	0	0%	0	0%
Tanks - Used	29	3,130	0	1,629	0	0%	0	0%	0	
Variety Store Merchandise - Wholesale	29	3,131	0	1,629	0	0%	0	0%	0	0%
Window Shades - Cleaning & Repair	29	3,132	0	1,629	0	0%	0	0%	0	
Attorneys & Lawyers - Civil	28	3,133	0	1,629	0	0%	0	0%	0	_
Concrete Breaking Equipment	28	3,134	0	1,629	0	0%	0	0%	0	
Contractors - Acoustical Ceiling	28	3,135	0	1,629	0	0%	0	0%	0	
Fiberglass - Bathtubs & Showers	28	3,136	0	1,629	0		0	0%	0	_
Hog Farms	28	3,137	0	1,629	0	0%	0	0%	0	
Ice Cream Cone Manufacturers & Distributors	28	3,138	0	1,629	0		0	0%	0	
Photographers - School	28	3,139	1	1,107	0		1	100%	0	_
Pianos - Parts	28	3,140	0	1,629	0		0	0%	0	
Reading Instruction	28	3,141	0	1,629	0	0%	0	0%	0	
	28	3,141	0	1,629	0	0%	0	0%	0	_
Steel Processing & Fabricating Equipment	27	3,142		1,629	0		0	0%		_
Armatures - Service & Sales		,	0	'	0		0		0	_
Bagels	27	3,144	0	1,629	•	0%	-	0%	0	
Blankets	27	3,145	0	1,629	0		0	0%	0	
China & Crystal - Repair	27	3,146	0	1,629	0		0	0%	0	
Custom Harvesting	27	3,147	1	1,107	0		1	100%	0	
Equine Therapy	27	3,148	0	1,629	0		0	0%	0	
Farms - Organic	27	3,149	2	889	2	100%	0	0%	0	
Flight Instructor	27	3,150	0	1,629	0		0	0%	0	
Flood assistance	27	3,151	0	1,629	0	0%	0	0%	0	
Grease Traps	27	3,152	0	1,629	0		0	0%	0	
Housing Consultants & Referral Service	27	3,153	0	1,629	0	0%	0	0%	0	0 /(
Hydrologists	27	3,154	0	1,629	0	0%	0	0%	0	
Marine Electric Service	27	3,155	0	1,629	0		0	0%	0	
Referral - Storage Facility	27	3,156	0	1,629	0	0%	0	0%	0	0 /(
Air Fragrances	26	3,157	0	1,629	0	0%	0	0%	0	
Antiques - Reproductions	26	3,158	0	1,629	0	0%	0	0%	0	0%
Aquariums - Public	26	3,159	2	889	2	100%	0	0%	0	0%
Artificial Breasts	26	3,160	0	1,629	0	0%	0	0%	0	0%
Attorneys & Lawyers - Patent	26	3,161	0	1,629	0	0%	0	0%	0	0%
Boat Launching	26	3,162	0	1,629	0	0%	0	0%	0	0%
Broom Manufacturers Equipment & Supplies	26	3,163	0	1,629	0	0%	0	0%	0	0%
Concert Performers	26	3,164	0	1,629	0	0%	0	0%	0	0%
Consignment Service - Online	26	3,165	0	1,629	0	0%	0	0%	0	0%
Corrosion Control	26	3,166	0	1,629	0	0%	0	0%	0	
Crisis Intervention Service	26	3,167	0	1,629	0		0	0%	0	_
Economic Research & Analysis	26	3,168	0	1,629	0	0%	0	0%	0	0%
Floors - Raised	26	3,169	0	1,629	0		0	0%	0	_
Geologists	26	3,170	0	1,629	0		0	0%	0	
Monuments - Cleaning & Restoration	26	3,171	0	1,629	0		0		0	0 //
Office Furniture & Equipment - Used	26	3,172	0	1,629	0	0%	0	0%	0	_
Passive Home Building	26	3,173	0	1,629	0	0%	0	0%	0	
Physicians & Surgeons - Radiology	26	3,173	0	1,629	0		0	0%	0	_
	20	3,1/4	U	1,029	U	U-70	U	0.70	U	0 7/

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Private Health Services Plans	26	3,176	0	1,629	0	0%	0	0%	0 00
Rack Merchandise Service	26	3,177	0	1,629	0	0%	0	0%	0 00
Roommate Referral Service	26	3,178	0	1,629	0	0%	0	0%	0 00
Silverware Clean, Repair & Replate	26	3,179	0	1,629	0	0%	0	0%	0 00
Washers	26	3,180	0	1,629	0	0%	0	0%	0 00
Washing Machines - Industrial	26	3,181	2	889	0		1	50%	1 500
Water Wells - Inspection	26	3,182	0	1,629	0	0%	0	0%	0 00
Wire Rope	26	3,183	0	1,629	0	0%	0	0%	0 00
Audio-Visual Equipment - Wholesale & Manufacturers	25	3,184	0	1,629	0	0%	0	0%	0 00
Brakes - Lining - Manufacturers & Distributors	25	3,185	0	1,629	0	0%	0	0%	0 00
Brakes - Manufacturers & Distributors	25	3,186	0	1,629	0	0%	0	0%	0 00
Brick - Clay - Common & Face	25	3,187	0	1,629	0	0%	0	0%	0 00
Candy & Confectionery Manufacturers Supplies	25	3,188	0	1,629	0	0%	0	0%	0 00
Car Loading & Unloading	25	3,189	0	1,629	0	0%	0	0%	0 00
Cord Blood Storage	25	3,190	0	1,629	0	0%	0	0%	0 00
Differentials - Automobile	25	3,191	0	1,629	0	0%	0	0%	0 00
Economic Development Organizations	25	3,192	0	1,629	0		0	0%	0 00
Emergency Shelters	25	3,193	1	1,107	0		1	100%	0 00
Heaters - Automotive	25	3,194	2	889	2		0	0%	0 00
Insurance Inspection & Audits	25	3,195	0	1,629	0		0	0%	0 00
Labeling Equipment	25	3,196	0	1,629	0		0	0%	0 00
Mopeds	25	3,197	0	1,629	0		0	0%	0 0
Music Arrangers & Composers	25	3,198	0	1,629	0		0	0%	0 0
Ovens - Bakers	25	3,199	0	1,629	0		0	0%	0 0
Paternity Tests & Services	25	3,200	0	1,629	0	• , •	0	0%	0 0
Sewer Cleaner Vacuum Service	25	3,200	0	1,629	0		0	0%	0 0
Slippers - Wholesale & Manufacturers	25	3,202	0	1,629	0	• , •	0	0%	0 0
Tank Cleaning	25	3,202	0	1,629	0		0	0%	0 0
Transformers	25	3,203	0	1,629	0	• , •	0	0%	0 0
Association Management	24	3,204	0	1,629	0		0	0%	0 0
Awards - Production & Engraving	24	3,205	0	1,629	0		0	0%	0 0
	24				0		0		0 0
Boxes - Paper		3,207	0	1,629	0	• , •	0	0%	
Boxes - Plastic & Transparent	24	3,208		1,629		• , •	0	0%	
Coats - Wholesale & Manufacturers	24	3,209	0	1,629	0			0%	0 00
Computers - Rooms - Installation & Equipment	24	3,210	0	1,629	0		0	0%	0 00
Drills	24	3,211	0	1,629	0		0	0%	0 00
Educational Materials - Home Schooling	24	3,212	0	1,629	0	0%	0	0%	0 00
Electronic Mail Service	24	3,213	0	1,629	0		0	0%	0 00
Family Services	24	3,214	0	1,629	0		0	0%	0 00
Glass - Broken	24	3,215	0	1,629	0		0		0 00
Ladders - Renting	24	3,216	0	1,629	0		0	0%	0 00
Microwave Ovens - Dealers	24	3,217	0	1,629	0		0	0%	0 00
Noise Control Consultants	24	3,218	0	1,629	0		0	0%	0 00
Oceanographic Equipment	24	3,219	0	1,629	0		0	0%	0 00
Picture Frames - Manufacturers Supplies	24	3,220	0	1,629	0	• ,•	0	0%	0 00
Pipe & Boiler Covering Contractors	24	3,221	0	1,629	0	• , •	0	0%	0 00
Powder Processing - Industrial	24	3,222	0	1,629	0		0	0%	0 00
Snow Melting Systems	24	3,223	0	1,629	0	•	0	0%	0 00
Valves - Repairing	24	3,224	0	1,629	0	0%	0	0%	0 00
Vibration Control	24	3,225	0	1,629	0	0%	0	0%	0 00
Animal Foods - Zoo, Circus	23	3,226	0	1,629	0	0%	0	0%	0 00
Attorneys & Lawyers - Collaborative Divorce	23	3,227	0	1,629	0	0%	0	0%	0 00
Biological Products	23	3,228	0	1,629	0	0%	0	0%	0 00
Caterer Equipment & Supplies	23	3,229	1	1,107	1	100%	0	0%	0 00
Chimney Cleaning Equipment & Supplies	23	3,230	0	1,629	0	0%	0	0%	0 00

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Door Closers & Checks	23	3,231	0	1,629	0	0%	0	0%	0 0
Historical Structure Preservation	23	3,232	0	1,629	0	0%	0	0%	0 0
Infrared Equipment	23	3,233	0	1,629	0	0%	0	0%	0 0
Jewels - Imitation	23	3,234	0	1,629	0	0%	0	0%	0 0
Measurement & Metrology	23	3,235	0	1,629	0	0%	0	0%	0 0
Tile - Non-Ceramic - Manufacturers & Distributors	23	3,236	0	1,629	0	0%	0	0%	0 0
Carpet Layers Equipment & Supplies	22	3,237	0	1,629	0	0%	0	0%	0 0
Contest Arranging & Judging	22	3,238	0	1,629	0	0%	0	0%	0 0
Gaskets	22	3,239	0	1,629	0	0%	0	0%	0 0
Ice Sculptures	22	3,240	0	1,629	0	0%	0	0%	0 0
Manufactured Homes - Equipment & Parts	22	3,241	0	1,629	0	0%	0	0%	0 0
Metal Stamping Equipment	22	3,242	0	1,629	0	0%	0	0%	0 0
Mirrors - Manufacturers Supplies	22	3,243	0	1,629	0		0	0%	0 0
News Dealers	22	3,244	0	1,629	0		0	0%	0 0
Observatories	22	3,245	0	1,629	0		0	0%	0 0
Ship Chandlers	22	3,246	0	1,629	0		0	0%	0 0
Shoppers News Publications	22	3,247	0	1,629	0		0	0%	0 0
Signs - Erectors & Hangers	22	3,248	0	1,629	0		0	0%	0 0
Veterinary Surgery	22	3,249	0	1,629	0		0	0%	0 0
Video Tapes & Discs - Wholesale & Manufacturers	22	3,250	0	1,629	0	0,70	0	0%	0 0
Badminton Courts - Public	21	3,251	0	1,629	0		0	0%	0 0
Blueprinting	21	3,252	1	1,107	0		1	100%	0 0
Data Processing Equipment - Maintenance	21	3,253	0	1,629	0	•	0	0%	0 0
Drapery Trimmings	21	3,254	0	1,629	0		0	0%	0 0
Electric Equipment - Used	21	3,255	0	1,629	0	•	0	0%	0 0
Energy Conservation Products - Wholesale &		,	_	,	<u> </u>				
Manufacturers	21	3,256	1	1,107	1	100%	0	0%	0 0
Gypsum & Gypsum Products	21	3,257	0	1,629	0	0.0	0	0%	0 0
Lotteries - State	21	3,258	0	1,629	0	0%	0	0%	0 0
Plastics - Machinery & Equipment	21	3,259	0	1,629	0		0	0%	0 0
Power Plant Equipment	21	3,260	0	1,629	0		0	0%	0 0
Shoplifting Prevention Devices	21	3,261	0	1,629	0		0	0%	0 0
Termite Control	21	3,262	0	1,629	0	•	0	0%	0 0
Towels - Cloths-Wholesale & Manufacturers	21	3,263	0	1,629	0	0.0	0	0%	0 0
Video Editing	21	3,264	0	1,629	0		0	0%	0 0
Boat - Excursion	20	3,265	0	1,629	0		0	0%	0 0
Cigars and Cigar Accessories	20	3,266	0	1,629	0		0	0%	0 0
Employment Service - Administrative Assistant	20	3,267	0	1,629	0	0%	0	0%	0 0
Fairgrounds	20	3,268	1	1,107	0		1	100%	0 0
Industrial Hygiene Consultants	20	3,269	0	1,629	0		0	0%	0 0
Lumber Inspectors	20	3,270	0	1,629	0	0%	0	0%	0 0
Marijuana - Accessories	20		1	1,107	0	0%	1	100%	0 0
Murals	20	3,272	0	1,629	0	0%	0	0%	0 0
Pilot Car Service	20	3,273	0	1,629	0	0%	0	0%	0 0
Programmed Instruction	20	3,274	0	1,629	0	0%	0	0%	0 0
Rails & Accessories	20	3,275	0	1,629	0	0%	0	0%	0 0
SemiConductor Devices	20	3,276	0	1,629	0	0%	0	0%	0 0
Theatrical Equipment & Supplies	20	3,277	0	1,629	0	0%	0	0%	0 0
Veterinary Physical Therapy & Rehabilitation	20	3,278	1	1,107	1	100%	0	0%	0 0
Wall Cleaning	20	3,279	0	1,629	0	0%	0	0%	0 0
Writer - Freelance	20	3,280	0	1,629	0	0%	0	0%	0 0
Advertising - Checking Service	19	3,281	0	1,629	0	0%	0	0%	0 0
Airport Equipment & Supplies	19	3,282	0	1,629	0		0	0%	0 0
Alloys	19	3,283	0	1,629	0		0	0%	0 0
Blueprinting Equipment & Supplies	19	3,284	0	1,629	0		0	0%	0 0
Brick - Used	19		0	1,629	0		0	0%	0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Cans	19	3,286	0	1,629	0	0%	0	0%	0 09
Carnivals	19	3,287	0	1,629	0	0%	0	0%	0 09
Detective Agencies	19	3,288	0	1,629	0		0	0%	0 09
Door-to-Door Sales - Magazines	19	3,289	0	1,629	0	0%	0	0%	0 09
Dredging	19	3,290	0	1,629	0		0	0%	0 09
Embroidering Machines	19	3,291	0	1,629	0		0	0%	0 0%
Grinding Machines	19	3,292	0	1,629	0		0	0%	0 09
Hospices	19	3,293	0	1,629	0	0%	0	0%	0 09
Meeting Management	19	3,294	0	1,629	0	0%	0	0%	0 09
Modeling - Advance Fee	19	3,295	0	1,629	0	0%	0	0%	0 09
Novelties - Wholesale & Manufacturers	19	3,296	0	1,629	0	0%	0	0%	0 09
Nurses Schools	19	3,290	0	1,629	0	0%	0	0%	0 09
	19	3,298	0		0	0%	0	0%	0 09
Plants - Wholesale	19			1,629			0		
Printer & Printer Supplies- Manufacturer		3,299	0	1,629	0		0	0%	0 09
Product Sales via Telephone	19	3,300	0	1,629		0%		0%	0 09
Publicity Service	19	3,301	0	1,629	0		0	0%	0 09
Reserve Study	19	3,302	0	1,629	0		0	0%	0 09
Table Tops	19	3,303	0	1,629	0		0	0%	0 09
Taxes - Property Tax Consultants	19	3,304	0	1,629	0	0%	0	0%	0 09
Tennis Court Construction	19	3,305	0	1,629	0	0%	0	0%	0 09
Tire Changing Equipment	19	3,306	0	1,629	0		0	0%	0 09
Tool Salvage Companies	19	3,307	0	1,629	0		0	0%	0 09
Urgent Care Centers	19	3,308	0	1,629	0	0%	0	0%	0 09
Animation Mechanics - Display, Sign	18	3,309	0	1,629	0	0%	0	0%	0 09
Baseball Batting Ranges	18	3,310	0	1,629	0	0%	0	0%	0 09
Canvas - Wholesale & Manufacturers	18	3,311	0	1,629	0	0%	0	0%	0 09
Concrete Mixers	18	3,312	0	1,629	0	0%	0	0%	0 09
Employment Service - Government, Co, Fraternal	18	3,313	0	1,629	0	0%	0	0%	0 09
Geophysical Apparatus	18	3,314	0	1,629	0	0%	0	0%	0 09
Insurance - Liability	18	3,315	0	1,629	0	0%	0	0%	0 09
Key Duplication and Cutting	18	3,316	0	1,629	0	0%	0	0%	0 09
Leather Clothing - Wholesale & Manufacturers	18	3,317	0	1,629	0	0%	0	0%	0 09
Linings - Plastic, Membrane	18	3,318	0	1,629	0	0%	0	0%	0 09
Microfilm Service, Equipment & Supplies	18	3,319	0	1,629	0	0%	0	0%	0 09
Motels - Reservation Service	18	3,320	1	1,107	1	100%	0	0%	0 09
Plastics - Rods, Sheets - Sup Center	18	3,321	0	1,629	0	0%	0	0%	0 09
Radio Program Producers	18	3,322	0	1,629	0	0%	0	0%	0 09
Sump Pump Contractors	18	3,323	0	1,629	0	0%	0	0%	0 09
Therapeutic and Educational Supplies	18	3,324	0	1,629	0		0	0%	0 09
Turbines	18	3,325	0	1,629	0	0%	0	0%	0 09
Acting & Voice Over Training	17	3,326	0	1,629	0		0	0%	0 09
Bibles	17	3,327	0	1,629	0		0	0%	0 09
Birth Control Information Centers	17	3,328	0	1,629	0		0	0%	0 09
Cable & Wire Harness Assembly	17	3,329	0	1,629	0	0%	0	0%	0 09
Carpet & Rug Weavers	17	3,330	0	1,629	0		0	0%	0 09
	17		1		0		0		
Colors & Pigment		3,331	1	1,107	1	100%		0%	0 09
Consulates & Other Federal Government Representatives	17	3,332	0	1,629	0	0%	0	0%	0 09
Cooling Towers	17	3,333	0	1,629	0	0%	0	0%	0 09
Deodorants	17	3,334	0	1,629	0		0	0%	0 09
Fabrics - Wholesale & Manufacturers	17	3,335	0	1,629	0	0%	0	0%	0 09
Fans - Industrial & Commercial	17	3,336	0	1,629	0	0%	0	0%	0 09
Government - US.	17	3,337	0	1,629	0	0%	0	0%	0 09
Health Recording Service	17	3,338	0	1,629	0	0%	0	0%	0 09
In-floor Heating	17	3,339	0	1,629	0	0%	0	0%	0 09
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Lask Set Surgery   17   3,341   0   1,629   0   0   0   0   0   0   0   0   0	dustry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Industrational Offices & Commercial United   17   3,145   0   1,600   0   0   0   0   0   0   0   0   0	ik Eye Surgery	17	3,341	0	1,629	0	0%		0%		0%
District Linguing Referenting   17   3,345   0   1,679   0   0   0   0   0   0   0   0   0	, , ,			0	'	0		0			0%
Digant Set Spuller   17   3,344   0   1,675   0   0 %   0			•		,	0		0			0%
Parental Supplies   17   3,345   0   1,628   0   0%   0   0%					,						0%
Stade Sells			,		'	0		0	0%		0%
Stone Creams	•										0%
Table Tendrose Columnet 17						0					0%
Technology - Lingaton Support   17   3,349   0   1,629   0   0 %   0 %   0   0 %   0   0 %   0   0			•								0%
Aircraft Ground Support & Service Equipment   16   3,350   0   1,029   0   0%   0   0%   0   0%   0   0%   0   0					,		0.0				0%
Ammal Registration & John Communication   16   3,351   0   1,620   0   0%   0   0%			•				0.0				0%
Anteres, Nides & Mounts   16   3,352   1   1,107   0   0%   1   100%     Boutique Rems - Wholesale & Renufacturers   16   3,353   0   1,620   0   0%   0   0%     Boutique Rems - Wholesale & Renufacturers   16   3,355   0   1,627   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0   0%   0   0%     Commercial Kitches Rental   16   3,355   0   1,627   0   0   0%   0   0%     Commercial Kitches Rental   16   3,3			•								0%
Burd Barriers, Repellent's & Controls   Edition   Edit	ž		•		,		0.0	1			0%
Bouting learns - Wholesale & Narufacturers   16   3,354   0   1,629   0   0 %   0   0 %   0   0 %   0   0 %   0   0	,		•	_				0			0%
Cabinet Hardware							0.0				0%
Emergency Reposes Systems - Presonal   16   3,355   0   1,629   0   0%   0%   0%   0%   0%   0%   0%											0%
Emergency Response Systems - Personal   16   3,357   0   1,629   0   0%   0   0%   0   0%   Encyclopedias Book Sales by Internet   16   3,358   0   1,629   0   0%   0   0%   0   0%   Encyclopedias Book Sales by Internet   16   3,359   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0											0%
Encyclopedia & Book Sales by Internet											
Encyclopedias											0%
Exchet Products - Metal, Glass   16   3,360   0   1,629   0   0 %   0   0 %											0%
Exhibit Design & Construction   16   3,361   0   1,629   0   0%   0   0%   File & Felt Poducts   16   3,362   0   1,629   0   0%   0   0%   0   0%   1,629   0   0%   0   0%   0   0%   1,629   0   0%   0   0%   0   0%   0   0%   0   0											0%
Felt & Felt Products	·		·								0%
Floor Machines - Repair		_	-/	•	1						0%
Gambling Machine Supplies and Services   16   3,364   0   1,629   0   0 %   0   0 %   0   0 %   0   0 %   0   0		-	-,		1						0%
Glass Circles & Specialty Shapes	·										0%
Gratings							0.0				0%
Hospitality			•		,						0%
Leak Detecting Instruments											0%
Number   16   3,369   0   1,629   0   0   0   0   0   0   0   0   0			•								0%
Dit Welf Fishing Tools			•		,						0%
Drgan & Tissue Banks	mismatics			-							0%
Packaging Machinery					,						0%
Screening - Background & Employment   16   3,373   0   1,629   0   0%   0   0%	gan & Tissue Banks		3,371	0		0	0,0	ŭ	0%		0%
Screw Machine Products	kaging Machinery		3,372	1	1,107	1	100%		0%	0	0%
Shopping Carts & Baskets	eening - Background & Employment		3,373	0	1,629	0	0%		0%	0	0%
Sports Hospitality	ew Machine Products	16	3,374	0	1,629	0	0%	0	0%	0	0%
Surfing Instruction         16         3,377         0         1,629         0         0%         0 0%           Window Cleaning Equipment & Supplies         16         3,378         0         1,629         0         0%         0 <td>opping Carts &amp; Baskets</td> <td>16</td> <td>3,375</td> <td>0</td> <td>1,629</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	opping Carts & Baskets	16	3,375	0	1,629	0	0%	0	0%	0	0%
Window Cleaning Equipment & Supplies         16         3,378         0         1,629         0         0%         0         0%           Auto Manufacturers & Distributors - Specialty Body         15         3,379         0         1,629         0         0%	orts Hospitality	16	3,376	1	1,107	1	100%	0	0%	0	0%
Auto Manufacturers & Distributors - Specialty Body  15 3,379 0 1,629 0 0% 0 0%  Bottlers Equipment & Supplies  15 3,380 0 1,629 0 0% 0 0%  Chess Instruction  15 3,381 0 1,629 0 0% 0 0%  Cigar & Cigarette & Tobacco Dealers - Wholesale  15 3,382 0 1,629 0 0% 0 0%  Color Separations - Offset , Photo Engraving  15 3,383 0 1,629 0 0% 0 0%  Color Separations - Offset , Photo Engraving  15 3,383 0 1,629 0 0% 0 0%  Dietitians  15 3,384 0 1,629 0 0% 0 0%  Door-to-Door Sales - Cleaning Supplies  15 3,385 0 1,629 0 0% 0 0%  Electrotype Equipment & Supplies  15 3,386 0 1,629 0 0% 0 0%  Farm Management  15 3,387 0 1,629 0 0% 0 0%  Feed Concentrates & Supplements  15 3,388 0 1,629 0 0% 0 0%  False Supplements  15 3,389 0 1,629 0 0% 0 0%  Insurance - Dental  Laminated Structural Products  15 3,391 0 1,629 0 0% 0 0%  Magazine Sales by Mail  Note It is a signal of the supplies of th	fing Instruction	16	3,377	0	1,629	0	0%	0	0%	0	0%
Bottlers Equipment & Supplies   15   3,380   0   1,629   0   0%   0   0%   0   0%   0   0%   0   0	ndow Cleaning Equipment & Supplies	16	3,378	0	1,629	0	0%	0	0%	0	0%
Chess Instruction         15         3,381         0         1,629         0         0%         0         0%           Cigar & Cigarette & Tobacco Dealers - Wholesale         15         3,382         0         1,629         0         0%         0         0%           Color Separations - Offset , Photo Engraving         15         3,383         0         1,629         0         0%         0         0%           Dietitians         15         3,384         0         1,629         0         0%         0         0%           Door-to-Door Sales - Cleaning Supplies         15         3,385         0         1,629         0         0%         0         0%           Electrotype Equipment & Supplies         15         3,386         0         1,629         0         0%         0         0%           Farm Management         15         3,387         0         1,629         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0	o Manufacturers & Distributors - Specialty Body	15	3,379	0	1,629	0	0%	0	0%	0	0%
Cigar & Cigarette & Tobacco Dealers - Wholesale         15         3,382         0         1,629         0         0%         0         0%           Color Separations - Offset , Photo Engraving         15         3,383         0         1,629         0         0%         0         0%           Dietritians         15         3,384         0         1,629         0         0%         0         0%           Door-to-Door Sales - Cleaning Supplies         15         3,385         0         1,629         0         0%         0         0%           Electrotype Equipment & Supplies         15         3,386         0         1,629         0         0%         0         0%           Farm Management         15         3,387         0         1,629         0         0%         0         0%           Feed Concentrates & Supplements         15         3,388         0         1,629         0         0%         0         0%           Glass - Block         15         3,388         0         1,629         0         0%         0         0%           Insurance - Dental         15         3,399         0         1,629         0         0%         0         0%	tlers Equipment & Supplies	15	3,380	0	1,629	0	0%	0	0%	0	0%
Color Separations - Offset , Photo Engraving   15   3,383   0   1,629   0   0%   0   0%	ess Instruction	15	3,381	0	1,629	0	0%	0	0%	0	0%
Dietitians   15   3,384   0   1,629   0   0%   0   0%	ar & Cigarette & Tobacco Dealers - Wholesale	15	3,382	0	1,629	0	0%	0	0%	0	0%
Dietitians   15   3,384   0   1,629   0   0%   0   0%	-	15	3,383	0	1,629	0	0%	0	0%	0	0%
Door-to-Door Sales - Cleaning Supplies   15   3,385   0   1,629   0   0%   0   0%			•	0		0			0%	0	0%
Electrotype Equipment & Supplies   15   3,386   0   1,629   0   0%   0   0%						0			0%		0%
Farm Management 15 3,387 0 1,629 0 0% 0 0% Feed Concentrates & Supplements 15 3,388 0 1,629 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0				-							0%
Feed Concentrates & Supplements   15   3,388   0   1,629   0   0%   0   0%											0%
Glass - Block 15 3,389 0 1,629 0 0% 0 0% 1 5 1,629 0 0% 0 0% 1 5 1,629 0 0 0% 0 0% 1 5 1,629 0 0 0% 0 0 0% 1 5 1,629 0 0 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0							0.0				0%
Insurance - Dental   15   3,390   0   1,629   0   0%   0   0%				-							0%
Laminated Structural Products     15     3,391     0     1,629     0     0%     0     0%       Magazine Sales by Mail     15     3,392     0     1,629     0     0%     0     0%       Motel & Hotel Equipment & Supplies     15     3,393     0     1,629     0     0%     0     0%       Pipe Joint Compounds     15     3,394     0     1,629     0     0%     0     0%       Padioactivity & Padiation Instruments Supplies &     0     0     0     0     0     0%			-,	-			•				0%
Magazine Sales by Mail     15     3,392     0     1,629     0     0%     0       Motel & Hotel Equipment & Supplies     15     3,393     0     1,629     0     0%     0       Pipe Joint Compounds     15     3,394     0     1,629     0     0%     0       Padioactivity & Radiation Instruments Supplies &			•		,						0%
Motel & Hotel Equipment & Supplies         15         3,393         0         1,629         0         0%         0         0%           Pipe Joint Compounds         15         3,394         0         1,629         0         0%         0         0%           Padioactivity & Padiation Instruments Supplies &         0<							0.0				0%
Pipe Joint Compounds         15         3,394         0         1,629         0         0%         0           Padigactivity & Padigation Instruments         Supplies &         0					,						0%
Padigactivity & Padigition Instruments Supplies &											0%
Inquiriquity of national injury interior, Supplies of the second of the			,	-	,	0					0%
Services 15 3,395 0 1,629 0 <b>0%</b> 0 <b>0%</b>		15	3,395	0	1,629	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Seals - Oil, Grease	15	3,396	0	1,629	0	0%	0	0%	0 0%
Soda Fountain Shops	15	3,397	0	1,629	0	0%	0	0%	0 0%
Thermography - Infrared	15	3,398	0	1,629	0	0%	0	0%	0 0%
Traffic Engineers & Planning Service	15	3,399	0	1,629	0	0%	0	0%	0 0%
Typewriters	15	3,400	0	1,629	0	0%	0	0%	0 0%
Architects Supplies	14	3,401	0	1,629	0	0%	0	0%	0 0%
Carburetors	14	3,402	0	1,629	0	0%	0	0%	0 0%
Cigar & Cigarette Lighters	14	3,403	0	1,629	0	0%	0	0%	0 0%
Credit Repair Services - No Advance Fee	14	3,404	0	1,629	0	0%	0	0%	0 0%
Electronic Product Waste Management & E Waste	14	3,405	0	1,629	0	0%	0	0%	0 00
Services			U	•	U				- 09
Glassware Decorators	14	3,406	0	1,629	0	• , •	0	0%	0 09
Lapidary Equipment & Supplies	14	3,407	0	1,629	0	0%	0	0%	0 0%
Lead Products	14	3,408	0	1,629	0	0%	0	0%	0 0%
Pipe Locating Equipment	14	3,409	0	1,629	0	0%	0	0%	0 0%
Radios - Citizen Band	14	3,410	0	1,629	0	0%	0	0%	0 0%
Railroads - Ticket Agencies	14	3,411	0	1,629	0		0	0%	0 0%
Road Oiling & Dust Control	14	3,412	0	1,629	0	0%	0	0%	0 0%
Seminar Marketing	14	3,413	0	1,629	0	0%	0	0%	0 0%
Sewage Treatment Equipment	14	3,414	0	1,629	0	0%	0	0%	0 0%
Shears & Scissors	14	3,415	0	1,629	0	0%	0	0%	0 0%
Solvents	14	3,416	0	1,629	0	0%	0	0%	0 09
Video Gaming Establishments	14	3,417	1	1,107	1	100%	0	0%	0 0%
Weather Stripping	14	3,418	0	1,629	0	0%	0	0%	0 0%
Attorneys & Lawyers - Litigation	13	3,419	0	1,629	0	0%	0	0%	0 0%
Caps - Wholesale & Manufacturers	13	3,420	0	1,629	0	0%	0	0%	0 0%
Casters & Glides	13	3,421	0	1,629	0	0%	0	0%	0 0%
Chain Letters	13	3,422	0	1,629	0	0%	0	0%	0 0%
Charity - Community Development & Civic Organizations	13	3,423	0	1,629	0	0%	0	0%	0 0%
Content Management Systems	13	3,424	1	1,107	1	100%	0	0%	0 0%
Darts & Dart Boards	13	3,425	0	1,629	0	0%	0	0%	0 0%
Electronic Testing Equipment	13	3,426	0	1,629	0	0%	0	0%	0 0%
Frozen Food Locker Plants	13	3,427	0	1,629	0	0%	0	0%	0 0%
Gardening Hand Tools	13	3,428	1	1,107	1	100%	0	0%	0 0%
Gilders	13	3,429	0	1,629	0	0%	0	0%	0 0%
Glass Board - Up Service	13	3,430	0	1,629	0	0%	0	0%	0 0%
Guardian Services - Adult & Child	13	3,431	0	1,629	0	0%	0	0%	0 0%
Hammocks/Hammock Stands & Chairs	13	3,432	0	1,629	0		0	0%	0 0%
Ice Melting Equipment & Supplies	13	3,433	0	1,629	0		0	0%	0 0%
Inks - Writing & Marking	13	3,434	0	1,629	0		0	0%	0 0%
Insured Property Replacement Service	13	3,435	0	1,629	0		0	0%	0 0%
Mail Boxes - Manufacturers & Distributors	13	3,436	0	1,629	0		0	0%	0 09
Nuts - Edible	13	3,437	0	1,629	0		0	0%	0 09
Oils - Essential	13	3,438	0	1,629	0		0	0%	0 0%
Plastics - Vacuum, Pressure, Thermoform	13	3,439	0	1,629	0		0	0%	0 09
Power Plant Consultants	13	3,440	0	1,629	0	•	0	0%	0 09
Racquetball Courts - Public	13	3,441	0	1,629	0		0	0%	0 09
Reels	13	3,441	0	1,629	0		0	0%	0 09
Ribbons	13	3,443	0	1,629	0	• , •	0	0%	0 09
	13	3,443	0		0		0	0%	0 09
Solar Energy Research & Development			ŭ	1,629	0	• , •	ŭ		
Weaving Supplies & Equipment	13 13	3,445	0	1,629	0		0	0% 0%	0 0%
Wiping Cloths		3,446	0	1,629			-		0 0%
Word Processing Service	13	3,447	0	1,629	0		0	0%	0 09
Anodizing	12	3,448	0	1,629	0		0	0%	0 09
Attorneys & Lawyers - Landlord/Tenant	12	3,449	0	1,629	0	0%	0	0%	0 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	
Auto Repair - Vintage	12	3,450	0	1,629	0	0%	0	0%	0	
Bleachers & Grandstands	12	3,451	0	1,629	0	0%	0	0%	0	
Bonds - Surety & Fidelity	12	3,452	0	1,629	0	0%	0	0%	0	0%
Bottle Caps & Seals	12	3,453	0	1,629	0	0%	0	0%	0	0%
Car Buying Service	12	3,454	0	1,629	0	0%	0	0%	0	0%
Convents & Monasteries	12	3,455	0	1,629	0	0%	0	0%	0	0%
Dentist - Prosthodontist	12	3,456	0	1,629	0	0%	0	0%	0	0%
Drying Equipment - Industrial	12	3,457	0	1,629	0	0%	0	0%	0	0%
Emblems	12	3,458	0	1,629	0	0%	0	0%	0	0%
Fur Finishers & Liners	12	3,459	0	1,629	0	0%	0	0%	0	0%
Golf Caddies	12	3,460	0	1,629	0	0%	0	0%	0	0%
Jewelry Castings	12	3,461	0	1,629	0	0%	0	0%	0	0%
Lenses	12	3,462	0	1,629	0	0%	0	0%	0	
Mannequins - Display Fixture	12	3,463	0	1,629	0	0%	0	0%	0	
Railroads - Freight	12	3,464	0	1,629	0	0%	0	0%	0	
Ski Equipment Rental	12	3,465	0	1,629	0	0%	0	0%	0	_
Tailoring Instruction	12	3,466	1	1,107	1	100%	0	0%	0	
Telegrams - Novelty	12	3,467	0	1,629	0		0	0%	0	
Textile Printing Equipment & Supplies	12	3,468	0	1,629	0	0%	0	0%	0	
Veterinarians Information & Referral	12	3,469	0	1,629	0	0%	0	0%	0	
	12	3,469	0	1,629						
Video Equipment - Wholesale & Manufacturers			0		0		0	0%	0	
Wallboard & Plasterboard	12	3,471		1,629		0%	-	0%		
Writer	12	3,472	0	1,629	0		0	0%	0	
X-Ray Labs - Industrial	12	3,473	0	1,629	0	0%	0	0%	0	
Yoga Supplies	12	3,474	0	1,629	0		0	0%	0	
Aircraft Cleaning	11	3,475	0	1,629	0		0	0%	0	
Aircraft Rebuilding	11	3,476	0	1,629	0		0	0%	0	
Aquariums - Wholesale & Manufacturers	11	3,477	0	1,629	0		0	0%	0	
Breastfeeding Supplies & Information	11	3,478	0	1,629	0		0	0%	0	
Bridal Gown Preservation	11	3,479	0	1,629	0	0%	0	0%	0	0%
Bridal Registries	11	3,480	0	1,629	0	0%	0	0%	0	
Cardboard	11	3,481	0	1,629	0	0%	0	0%	0	0%
Charity - Health	11	3,482	0	1,629	0	0%	0	0%	0	0%
Concrete Patching Compounds	11	3,483	0	1,629	0	0%	0	0%	0	0%
Condiments & Sauces	11	3,484	0	1,629	0	0%	0	0%	0	0%
Cupolas	11	3,485	0	1,629	0	0%	0	0%	0	0%
Custom Tile Painting	11	3,486	0	1,629	0	0%	0	0%	0	0%
Die Cutting Equipment & Supplies	11	3,487	0	1,629	0	0%	0	0%	0	0%
Endodontics	11	3,488	0	1,629	0	0%	0	0%	0	0%
Engineers - Environmental	11	3,489	0	1,629	0	0%	0	0%	0	0%
Foster Child Care	11	3,490	0	1,629	0	0%	0	0%	0	
Golf Course Construction	11	3,491	0	1,629	0	0%	0	0%	0	
Hookah Bars	11	3,492	0	1,629	0	0%	0	0%	0	
Insurance - Marine	11	3,493	0	1,629	0		0	0%	0	
Lumber Carriers	11	3,494	0	1,629	0	0%	0	0%	0	
	11	3,495	0	1,629	0		0	0%	0	
Lumber Treating										
Metallurgists Equipment & Supplies	11	3,496	0	1,629	0	0% 50%	0	0%	0	
Motel & Hotel Consultants	11	3,497		889	1			50%		
Network Cabling Installation	11	3,498	0	1,629	0		0	0%	0	
Photo Retouching	11	3,499	0	1,629	0		0	0%	0	
Recording Instruments - Industrial & Scientific	11	3,500	0	1,629	0		0	0%	0	
Sawmill Equipment & Supplies	11	3,501	0	1,629	0	0%	0	0%	0	
Screening - Tenant	11	3,502	0	1,629	0	0%	0	0%	0	
Senior Care Information and Resources	11	3,503	0	1,629	0		0	0%	0	
Skip Tracing	11	3,504	0	1,629	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	
Speech Aid Devices	11	3,505	0	1,629	0	0%	0	0%	0	
Stock Certificates	11	3,506	0	1,629	0	0%	0	0%	0	
Sugar Refiners	11	3,507	0	1,629	0	0%	0	0%	0	
Trap & Skeet Ranges	11	3,508	0	1,629	0	0%	0	0%	0	
Truck Driver Leasing	11	3,509	0	1,629	0	0%	0	0%	0	
Tube Bending & Fabricating	11	3,510	0	1,629	0	0%	0	0%	0	0%
Turbochargers	11	3,511	0	1,629	0	0%	0	0%	0	0%
Vibrators - Industrial	11	3,512	0	1,629	0	0%	0	0%	0	0%
Yarn - Wholesale & Manufacturers	11	3,513	0	1,629	0	0%	0	0%	0	0%
Attorneys & Lawyers - Intellectual Property	10	3,514	0	1,629	0	0%	0	0%	0	0%
Auto - Fleet Service	10	3,515	0	1,629	0	0%	0	0%	0	0%
Barge Lines	10	3,516	0	1,629	0	0%	0	0%	0	0%
Candles - Wholesale & Manufacturers	10	3,517	0	1,629	0	0%	0	0%	0	0%
Centrifugal Machinery	10	3,518	0	1,629	0	0%	0	0%	0	
Coin & Bill Count, Sort, Wrap Machines	10	3,519	0	1,629	0	0%	0	0%	0	
Concessionaires	10	3,520	0	1,629	0	0%	0	0%	0	
Cutting & Slitting Service	10	3,521	0	1,629	0	0%	0	0%	0	
Electric Switchboards	10	3,522	0	1,629	0	0%	0	0%	0	
Explosives Explosives	10	3,523	0	1,629	0	0%	0	0%	0	
Filling Machinery	10	3,524	0	1,629	0	0%	0	0%	0	
Fraternal Regalia & Supplies	10	3,525	0	1,629	0	0%	0	0%	0	
	10	3,525	0	1,629	0	0%	0	0%	0	
Fur Skin Dealers & Brokers				,	0		-			
Geographers	10	3,527	0	1,629		0%	0	0%	0	
Government - Auctions & Job Listing Services	10	3,528	0	1,629	0	0%	0	0%	0	
Grain Elevators - Equipment & Supplies	10	3,529	0	1,629	0	0%	0	0%	0	
Internet Cafes	10	3,530	0	1,629	0	0%	0	0%	0	
Jigs & Fixtures	10	3,531	0	1,629	0	0%	0	0%	0	
Layouts - Office, Factory	10	3,532	0	1,629	0	0%	0	0%	0	
Limestone	10	3,533	0	1,629	0	0%	0	0%	0	
Midwives	10	3,534	0	1,629	0	0%	0	0%	0	
Oils - Waste	10	3,535	0	1,629	0	0%	0	0%	0	
Pens & Pencils - Retail	10	3,536	0	1,629	0	0%	0	0%	0	
Portfolios	10	3,537	0	1,629	0	0%	0	0%	0	0%
Public Opinion Analysts	10	3,538	0	1,629	0	0%	0	0%	0	0%
Recreational Vehicles - Transportation	10	3,539	0	1,629	0	0%	0	0%	0	0%
Rice	10	3,540	0	1,629	0	0%	0	0%	0	0%
Soil Testing	10	3,541	0	1,629	0	0%	0	0%	0	0%
Ticket Issuing Machines	10	3,542	0	1,629	0	0%	0	0%	0	0%
Tractor Distributors & Manufacturers	10	3,543	1	1,107	1	100%	0	0%	0	0%
Transfers - Dry	10	3,544	0	1,629	0	0%	0	0%	0	0%
Vacuum Cleaning - Industrial	10	3,545	0	1,629	0	0%	0	0%	0	0%
Wall Bed Manufacturer	10	3,546	0	1,629	0	0%	0	0%	0	
Watch Bands	10	3,547	0	1,629	0	0%	0	0%	0	
Zippers - Repair	10	3,548	0	1,629	0	0%	0	0%	0	
Auto Air Conditioning Equipment	9	3,549	0	1,629	0	0%	0	0%	0	
Ballrooms	9	3,550	0	1,629	0	0%	0	0%	0	
	9	3,550	0	1,629	0	0%	0	0%	0	
Body Waxing Services Burial Vaults	9	3,551	0	1,629	0	0%	0	0%	0	
	9		0		0		0	0%	0	
Bus - Sales & Rental	9	3,553		1,629		0%				
Campers - Wholesale & Manufacturers		3,554	0	1,629	0	0%	0	0%	0	
Counterfeit Money Detection Devices	9	3,555	0	1,629	0	0%	0	0%	0	
Crystals - Industrial	9	3,556	0	1,629	0	0%	0	0%	0	
Drug Manufacturers	9	3,557	0	1,629	0	0%	0	0%	0	
Drywall - Inspectors	9	3,558	0	1,629	0	0%	0	0%	0	
Engravers - Photo	9	3,559	0	1,629	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Fishing Tackle - Wholesale & Manufacturers	9	3,560	0	1,629	0	0%	0	0%	0 09
Frozen Foods - Processors	9	3,561	0	1,629	0	0%	0	0%	0 09
Gas Power Equipment	9	3,562	0	1,629	0	0%	0	0%	0 09
Grain Elevators	9	3,563	0	1,629	0	0%	0	0%	0 09
Grant Writers	9	3,564	0	1,629	0	0%	0	0%	0 09
Jewelry Polishing & Plating	9	3,565	0	1,629	0	0%	0	0%	0 09
Laces	9	3,566	0	1,629	0	0%	0	0%	0 09
Luggage Carriers	9		0	1,629	0	0%	0	0%	0 09
Motion Picture Special Effects	9		0	1,629	0		0	0%	0 09
Optical Goods - Wholesale & Manufacturers	9		0	1,629	0	0%	0	0%	0 09
Paint Manufacturing Materials	9	3,570	0	1,629	0	0%	0	0%	0 09
Paper Converters	9	,	0	1,629	0		0	0%	0 09
Paramedics	9		0	1,629	0	0%	0	0%	0 09
Pipe Thread Protector	9		0	1,629	0		0	0%	0 09
Posters	9	-1	0	1,629	0		0	0%	0 09
Raft Trips & Tours	9		0	1,629	0		0	0%	0 09
Railroad Equipment & Supplies	9		0	1,629	0		0	0%	0 09
Riggers	9	-,	0	1,629	0		0	0%	0 09
Scoreboards	9		0	1,629	0		0	0%	0 09
Shoe Manufacturers Supplies	9	,	0	1,629	0		0	0%	0 09
Ski Equipment - Repair	9	-1	0	1,629	0		0	0%	0 09
Smelters & Refiners - Base Metals	9	-,	0	1,629	0		0	0%	0 09
Stenographers - Public	9	,	0	1,629	0	0.0	0	0%	0 09
Stone Slinger	9		0	1,629	0		0	0%	0 09
	9		0	1,629	0	•	0	0%	0 09
Sundries Stores	9	,	0	1,629	0		0	0%	0 09
Surveyors - Aerial	9				0		0		
Video Equipment - Supplies & Parts	9		0	1,629	0		0	0% 0%	
Weed Control Equipment & Supplies	9		0	1,629 1,629	0		0	0%	0 09
Welding Inspectors									
Artificial Limbs	8	,	0	1,629	0		0	0%	0 09
Asbestos & Asbestos Products	8		0	1,629	ū	•	0	0%	0 09
Badges	8	,	0	1,629	0		0	0%	0 09
Badges - Manufacturer Supplies	8	,	0	1,629	0		0	0%	0 09
Bags - Paper	8		0	1,629		0,0	0	0%	0 09
Balancing Service - Industrial	8		0	1,629	0	•	0	0%	0 09
Business Processing Optimization	8	,	0	1,629	0	•	0	0%	0 09
Cabanas - Beach & Pool	8		0	1,629	0		0	0%	0 09
Cereals	8	,	0	1,629	0	0.0	0	0%	0 09
Coin & Bill Change Machines	8		1	1,107	0		0	0%	1 1009
Coppersmiths	8	,	0	1,629	0		0	0%	0 09
Diamond Cutters	8		0	1,629	0	•	0	0%	0 09
Drone Retailer	8		0	1,629	0		0	0%	0 09
Gears & Gear Cutting	8		0	1,629	0	•	0	0%	0 09
Grinding - Precision & Production	8	,	0	1,629	0		0	0%	0 09
Health Care Linen Service	8		0	1,629	0		0	0%	0 09
Kosher Food Products	8		0	1,629	0		0	0%	0 09
Letters - Sign	8		0	1,629	0		0	0%	0 09
Medical Diagnostic Testing Facilities	8	,	0	1,629	0	0.0	0	0%	0 09
Milling Cutters	8		0	1,629	0		0	0%	0 09
Model Makers	8		0	1,629	0	0.0	0	0%	0 09
Pens & Pencils - Wholesale & Manufacturers	8	,	0	1,629	0		0	0%	0 09
Physicians & Surgeons Equipment & Supplies	8	,	0	1,629	0	0%	0	0%	0 09
Rubber Bands	8	3,612	0	1,629	0	0%	0	0%	0 09
Salvage - Marine	8		0	1,629	0	0%	0	0%	0 09
ServiceStation Supplies	8	3,614	0	1,629	0	0%	0	0%	0 09

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Silks - Wholesale & Manufacturers	8	3,615	0	1,629	0	0%	0	0%	0 09
Spark Plugs	8		0	1,629	0		0	0%	0 09
Staples, Staplers & Tackers	8		0	1,629	0		0	0%	0 09
Steam Traps	8		0	1,629	0		0	0%	0 00
Textile Converting	8		0	1,629	0		0	0%	0 00
Virtual Tours	8		0	1,629	0		0	0%	0 00
Air Sealing	7		0	1,629	0		0	0%	0 00
Aircraft Storage	7	-/	0	1,629	0		0	0%	0 00
Auto Hand & Foot Controls	7	3,623	0	1,629	0	•	0	0%	0 0
Bar - Fixtures	7	3,624	0	1,629	0		0	0%	0 0
Bowling Lane Refinish & Repair	7		0	1,629	0		0	0%	0 0
Camping Equipment - Renting	7	-/	0	1,629	0	• ,0	0	0%	0 0
	7	3,627	0		0		0	0%	0 0
Cams - Grinding & Cutting	7			1,629		• ,0	0		
Casinos - Online		-,	0	1,629	0		0	0%	0 09
Caulking Materials & Equipment	7		0	1,629				0%	0 09
Charity - Religious	7		0	1,629	0		0	0%	0 09
Clamps	7	3,631	0	1,629	0		0	0%	0 09
Concrete - Prestressed	7		0	1,629	0		0	0%	0 09
Concrete Additives	7		0	1,629	0	• ,0	0	0%	0 09
Drug Brokers	7	3,634	0	1,629	0		0	0%	0 09
Fishing Tackle - Repair & Parts	7		0	1,629	0		0	0%	0 09
Funeral Directors Equipment & Supplies	7	-,	0	1,629	0		0	0%	0 09
Gambling Abuse & Addiction Info & Treatment	7	-,	0	1,629	0		0	0%	0 09
Handbags - Manufacturers Equipment & Supplies	7	-/	0	1,629	0		0	0%	0 09
Hardware - Marine	7	-/	0	1,629	0		0	0%	0 09
Incense	7		0	1,629	0		0	0%	0 09
Knitted Fabrics	7	3,641	0	1,629	0	0%	0	0%	0 09
Physicians & Surgeons - Hormone Replacement Therapy	7	3,642	0	1,629	0	0%	0	0%	0 00
Plumbing Fixtures, Parts, Supplies - Used	7	3,643	0	1,629	0	0%	0	0%	0 09
Racquetball Courts - Private	7	3,644	0	1,629	0	0%	0	0%	0 09
Range Hoods & Canopies	7	3,645	0	1,629	0	0%	0	0%	0 09
Right of Way Acquisition Service	7	3,646	0	1,629	0	0%	0	0%	0 09
Rolling Mill Machinery	7	3,647	0	1,629	0	0%	0	0%	0 09
Seminars & Training – Wealth Building & Real Estate	7	3,648	1	1,107	0	0%	1	100%	0 09
Sewing Machines - Wholesale & Manufacturers	7	3,649	0	1,629	0	0%	0	0%	0 09
Signs - Photoluminescent	7	3,650	0	1,629	0	0%	0	0%	0 09
Steel - Used	7	3,651	0	1,629	0	0%	0	0%	0 09
Stress Relief Equipment & Supplies - Industrial	7	3,652	0	1,629	0	0%	0	0%	0 09
Tractor Rent & Lease	7	- /	0	1,629	0		0	0%	0 00
Traffic School	7	-/	0	1,629	0		0	0%	0 00
Water Skiing Instruction	7	- /	0	1,629	0		0	0%	0 00
Waterbeds - Service & Repair	7		0	1,629	0		0	0%	0 00
Wines - Wholesale	7		0	1,629	0		0	0%	0 00
Air Curtains & Screens	6	- /	0	1,629	0		0	0%	0 0
Aircraft & Aircraft Equipment - Testing	6		0	1,629	0		0	0%	0 09
Boards Of Trade	6		0	1,629	0		0	0%	0 0
	6		0	1,629	0	• ,0	0	0%	0 0
Cargo Stabilizing Devices Carpet & Rug Binding Machines	6		0	1,629	0		0	0%	0 09
	6		0	1	0	•	0	0%	0 0
Clocks - Components Coal Miners & Shippers	6		0	1,629 1,629	0		0	0%	0 09
			0		0	•	0	0%	
Coal Washing	6			1,629					
Dairy Consultants	6		0	1,629	0		0	0%	0 09
Fabric Laminating & Bonding	6		0	1,629	0		0	0%	0 00
Gas Plant Equipment	6		0	1,629	0		0	0%	0 09
Golf Tours & Promoters	6	3,669	0	1,629	0	0%	0	0%	0 09

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Heat Recovery Equipment & Systems	6	3,670	0	1,629	0	0%	0	0%	0 0
Inspection Devices - Industrial	6	3,671	0	1,629	0	0%	0	0%	0 0
Italian Food Products	6	3,672	0	1,629	0	0%	0	0%	0 0
Leather Goods Manufacturers Supplies	6	3,673	0	1,629	0	0%	0	0%	0 0
Linings - Clothing	6	3,674	0	1,629	0	0%	0	0%	0 0
Livestock Buyers	6	3,675	0	1,629	0	0%	0	0%	0 0
Millinery - Retail	6	3,676	0	1,629	0	0%	0	0%	0 0
Motion Picture Representatives	6	3,677	0	1,629	0	0%	0	0%	0 0
Nailing Machinery	6	3,678	0	1,629	0	0%	0	0%	0 0'
Oil Operators	6	3,679	1	1,107	1	100%	0	0%	0 0'
Oil Well Equipment & Supplies - Rental	6	3,680	0	1,629	0	0%	0	0%	0 0'
Ore	6	3,681	0	1,629	0	0%	0	0%	0 0'
Physician - Nephrology	6	3,682	0	1,629	0	0%	0	0%	0 0
Plastics - High Pressure Laminates	6	3,683	0	1,629	0	0%	0	0%	0 0
Ponzi Schemes	6	3,684	0	1,629	0	0%	0	0%	0 0
Port Authorities	6	3,685	0	1,629	0		0	0%	0 0
Restaurant Work Wear & Supplies	6	3,686	0	1,629	0		0	0%	0 0
Salads	6	-,	0	1,629	0		0	0%	0 0
Square Dance Apparel	6		0	1,629	0	0%	0	0%	0 0
Stencils & Stencil Supplies	6	3,689	0	1,629	0		0	0%	0 0
Tapes - Industrial	6		0	1,629	0		0	0%	0 0
Television & Radio - Rent & Lease	6	3,691	0	1,629	0		0	0%	0 0
Watchmakers Equipment & Supplies	6	3,692	0	1,629	0		0	0%	0 0
Adhesives & Gluing Equipment	5	3,693	0	1,629	0		0	0%	0 0
Animal Supplies - Zoo, Circus	5		0	1,629	0	•	0	0%	0 0
Beekeepers Supplies	5	3,695	0	1,629	0		0	0%	0 0
Binders - Loose Leaf	5		0	1,629	0		0	0%	0 0
Blacksmiths	5		0	1,629	0		0	0%	0 0
Cemetery Equipment & Supplies	5	3,698	1	1,107	1	100%	0	0%	0 0
Curtains - Wholesale & Manufacturers	5		0	1,629	0		0	0%	0 0
Diamonds - Industrial	5	3,700	0	1,629	0	0%	0	0%	0 0
Disposable Products	5	3,701	0	1,629	0		0	0%	0 0
Electric Vehicles	5	3,702	0	1,629	0		0	0%	0 0
Exterior Structures - Gazebos, Arbors, Pergolas	5	3,703	0	1,629	0		0	0%	0 0
Floor Machines	5	3,704	0	1,629	0	0 70	0	0%	0 0
Gasoline Additives - Manufacturers & Distributors	5	3,705	0	1,629	0	•	0	0%	0 0
Go-Karts Manufacturers	5	3,706	0	1,629	0	• , •	0	0%	0 0
Government - County	5	3,707	0	1,629	0		0	0%	0 0
Hats - Wholesale & Manufacturers	5		1	1,107	1	100%	0	0%	0 0
Insurance - Crop	5	3,709	0	1,629	0	0%	0	0%	0 0
Knitting Instruction	5	3,710	0	1,629	0		0	0%	0 0
Mausoleums	5	3,711	0	1,629	0	• , •	0	0%	0 0
Medical Transcription	5	3,712	0	1,629	0		0	0%	0 0
Metallizing	5	3,713	0	1,629	0	•	0	0%	0 0
Milling Machines	5		0	1,629	0		0	0%	0 0
Navigation Consultants	5		0	1,629	0		0	0%	0 0
Paper Brokers & Mill Reps	5	3,715	0	1,629	0		0	0%	0 0
Parking Meters	5	3,717	0	1,629	0		0	0%	0 0
3	5	3,718	0	1,629	0	• , •	0	0%	0 0
Pewterware  Physicians & Surgoons Aposthosiologists	5		0		0		0	0%	0 0
Physicians & Surgeons - Anesthesiologists	5	3,719 3,720	0	1,629 1,629	0	•	0	0%	0 0
Pianos - Restoration & Refinishing	5	3,720			0		0	0%	0 0
Pins - Lapel			0	1,629	0	0%	0		
Pipe Lining & Coating	5	3,722	0	1,629		• , •	- v	0%	, v
Porcelain Products	5	3,723	0	1,629	0		0	0%	0 0'
Potato Chips	5	3,724	1	1,107	1	100%	0	0%	0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Precious, Semi-Precious & Synthetic	5	3,725	0	1,629	0	0%	0	0%	0 0
Search Engine Marketing	5	3,726	0	1,629	0	0%	0	0%	0 0
Shower Curtains - Wholesale & Manufacturers	5	3,727	0	1,629	0	0%	0	0%	0 0
Steeples & Spires	5	3,728	0	1,629	0	0%	0	0%	0 0
Strapping & Strapping Equipment	5	3,729	0	1,629	0	0%	0	0%	0 0
Sweaters	5	3,730	0	1,629	0	0%	0	0%	0 0
Sweaters - Trimming Service	5	3,731	0	1,629	0	0%	0	0%	0 0
Tape Recorders - Sound - Service & Repair	5		0	1,629	0	0%	0	0%	0 0
Tapes - Adhesive-Dispensers	5	3,733	0	1,629	0		0	0%	0 0
Tapes - Sound - Dealers	5	3,734	0	1,629	0	0%	0	0%	0 0
Terra Cotta	5	3,735	0	1,629	0		0	0%	0 0
Textile Brokers	5	3,736	0	1,629	0		0	0%	0 0
Tire Additives & Sealants	5	3,737	0	1,629	0		0	0%	0 0
Ultrasonic Equipment & Supplies	5	3,738	0	1,629	0		0	0%	0 0
Vanity Publishers	5	3,739	0	1,629	0		0	0%	0 0
Virtual Currency	5	3,740	0	1,629	0		0	0%	0 0
Weaving & Mending	5	3,740	0	1,629	0		0	0%	0 0
Window Shades - Repair	5	3,742	0	1,629	0	•	0	0%	0 0
Albums	4	3,743	0	1,629	0		0	0%	0 0
Alzheimer Care, Information & Treatment	4		0	1,629	0		0	0%	0 0
·	4	- /		1,629			0		
Attorneys & Lawyers - Consumer Fraud	4		0	,	0		0	0%	
Bookbinders Equipment & Supplies		3,746		1,629		•		0%	
Bowling Lane Equipment & Supplies	4	3,747	0	1,629	0		0	0%	0 0
Buttons - Manufacturers Equipment & Supplies	4	-, -	0	1,629	0	•	0	0%	0 0
Coatings - Vacuum Deposition	4		0	1,629	0		0	0%	0 0
Contractor - Sheetrock	4		0	1,629	0		0	0%	0 0
Converters - Electric	4		0	1,629	0		0	0%	0 0
Cosmetic Sales by Mail	4	-,	0	1,629	0		0	0%	0 0
Dictating Machines & Supplies	4	3,753	0	1,629	0		0	0%	0 0
Die Cutting	4	3,754	0	1,629	0		0	0%	0 0
Discotheques	4		0	1,629	0	•	0	0%	0 0
Dust Collecting Systems	4	3,756	0	1,629	0		0	0%	0 0
Dust Control Materials	4	3,757	0	1,629	0	0%	0	0%	0 0
Employment Service - Union Talent Signatory	4	3,758	0	1,629	0	0%	0	0%	0 0
Ferries	4	3,759	0	1,629	0	0%	0	0%	0 0
Fire Departments	4	3,760	0	1,629	0	0%	0	0%	0 0
Fishermen - Commercial	4	3,761	0	1,629	0	0%	0	0%	0 0
Flour	4	3,762	0	1,629	0	0%	0	0%	0 0
Fruits - Glace	4	3,763	0	1,629	0	0%	0	0%	0 0
Gauges & Gages	4	3,764	0	1,629	0	0%	0	0%	0 0
Geologists Supplies	4	3,765	0	1,629	0	0%	0	0%	0 0
Gift Wrapping Materials	4	3,766	0	1,629	0	0%	0	0%	0 0
Hose & Tubing - Rubber & Plastic	4	3,767	0	1,629	0	0%	0	0%	0 0
Hosiery - Wholesale & Manufacturers	4		0	1,629	0		0	0%	0 0
Indian Goods	4	-,	0	1,629	0		0	0%	0 0
Insurance - Senior Products	4		0	1,629	0		0	0%	0 0
Lumber Mill Representatives	4	3,771	0	1,629	0		0	0%	0 0
Meteorological Instruments	4	3,772	0	1,629	0		0	0%	0 0
Money Order Systems	4	3,772	0	1,629	0	0.0	0	0%	0 0
Myotherapy	4	3,774	0	1,629	0		0	0%	0 0
Ovens - Brick Pizza	4		0	1,629	0	•	0	0%	0 0
	4	-, -	0		0	0%	0	0%	0 0
Photographic Darkroom Rental				1,629	0		0		
Pole Line Contractors	4	3,777	0	1,629		0 70	- v	0%	<u> </u>
Poles	4	3,778	0	1,629	0		0	0%	0 0
Pottery Equipment & Supplies	4	3,779	0	1,629	0	0%	0	0%	0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Sculptors Equipment & Supplies	4	3,780	0	1,629	0	0%	0	0%	0
Sorting Equipment	4	3,781	1	1,107	1	100%	0	0%	0
Steam Specialties	4	3,782	0	1,629	0	0%	0	0%	0
Structural Support - Underground	4	3,783	0	1,629	0	0%	0	0%	0
Tank Lining & Coating	4	3,784	0	1,629	0	0%	0	0%	0
Temperature Measuring Materials	4	3,785	0	1,629	0	0%	0	0%	0
Textile Mill Supplies	4		0	1,629	0	0%	0	0%	0
Toilet Seats	4		0	1,629	0		0	0%	0
Translators Equipment	4	3,788	0	1,629	0	0%	0	0%	0
Weighers	4	3,789	0	1,629	0	0%	0	0%	0
Advertising - Mobile	3	3,790	0	1,629	0		0	0%	0
Attorneys & Lawyers - DUI	3	3,791	0	1,629	0	0%	0	0%	0
Bar Supplies	3	3,792	0	1,629	0	0%	0	0%	0
Beer, Ale, Wine & Spirits Service	3	3,793	0	1,629	0	0%	0	0%	0
Buses - Repair & Service	3	3,794	0	1,629	0	0%	0	0%	0
Cellophane, Cell Materials & Products	3	3,795	0	1,629	0		0	0%	0
Check Protection & Signing Machines	3	3,796	0	1,629	0	0%	0	0%	0
Chimes & Bells	3	3,797	0	1,629	0		0	0%	0
Demonstration Services	3	3,798	0	1,629	0		0	0%	0
Electric Motors - Used	3		0	1,629	0		0	0%	0
Eyesight Training	3	3,800	0	1,629	0	0%	0	0%	0
Feed - Wholesale & Manufacturers	3	3,801	0	1,629	0	0%	0	0%	0
Fishery Consultants	3	3,802	0	1,629	0		0	0%	0
Flanges	3	3,803	0	1,629	0	0%	0	0%	0
Foreclosure Services	3		0	1,629	0		0	0%	0
Fruits - Dried	3	3,805	0	1,629	0		0	0%	0
Game Farms	3	3,806	0	1,629	0		0	0%	0
Gaming Tables	3	3,807	1	1,107	0		1	100%	0
Girls Apparel	3	3,808	0	1,629	0		0	0%	0
Glass Beads - Industrial	3	3,809	0	1,629	0		0	0%	0
Grout Resurfacing & Repair	3	3,810	0	1,629	0	0%	0	0%	0
Hauling & Clean Up Services	3	3,811	0	1,629	0		0	0%	0
Humidifying Apparatus	3	3,812	0	1,629	0	0%	0	0%	0
Ice Cream Freezers	3	3,813	0	1,629	0	0%	0	0%	0
Insurance Rating Bureaus	3	3,814	0	1,629	0		0	0%	0
Jewelry Findings	3	3,815	0	1,629	0	0%	0	0%	0
Landfills - Sanitary	3	3,816	0	1,629	0		0	0%	0
Loans - Farm & Ranch	3	3,817	0	1,629	0	0%	0	0%	0
Metal Fabricating Machinery	3		0	1,629	0		0	0%	0
Metal Spinning	3	3,819	0	1,629	0	0%	0	0%	0
Metals - Base	3	3,820	0	1,629	0	0%	0	0%	0
Microwave Communications	3		0	1,629	0		0	0%	0
Millinery - Wholesale & Manufacturers	3	3,822	0	1,629	0	0%	0	0%	0
Mops - Wholesale & Manufacturers	3	3,823	0	1,629	0		0	0%	0
Name Plates	3		0	1,629	0		0	0%	0
Naval Architects	3	3,825	0	1,629	0		0	0%	0
	3	3,825	0	1,629	0		0	0%	0
Nets & Netting Nursing Home Information & Referral	3	3,826	0	1,629	0	0%	0	0%	0
	3	3,827	0	1,629	0		0	0%	0
Perforating Machines	3		0		0		0	0%	
Pet Clothing Designer	3	3,829 3,830	0	1,629 1,629	0		0	0%	0
Pharmacies - Specialty	3				0		0	0%	
Physicians & Surgeons - Pulmonary Diseases	3	3,831	0	1,629	0	0%	0		
Pipe & Boiler Covering Materials		3,832	0	1,629		0%		0%	<u> </u>
Playing Cards	3	3,833	0	1,629	0		0	0%	0
Shoring Contractors	3	3,834	0	1,629	0	0%	0	0%	0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Singing Telegrams	3	3,835	0	1,629	0	0%	0	0%	0 0
Skateboard Parks & Rinks	3	3,836	0	1,629	0	0%	0	0%	0 0
Social Security Services	3	3,837	0	1,629	0	0%	0	0%	0 0
Sound Effect Records	3	3,838	0	1,629	0	0%	0	0%	0 0
Stencil Cutting Machines	3	3,839	0	1,629	0	0%	0	0%	0 0
Talent Representation	3	3,840	0	1,629	0	0%	0	0%	0 0
Tanks - Concrete	3	3,841	0	1,629	0	0%	0	0%	0 0
Twines & Cordage	3	3,842	0	1,629	0	0%	0	0%	0 0
Typesetting	3	3,843	0	1,629	0	0%	0	0%	0 0
Zoological Gardens	3	3,844	1	1,107	1	100%	0	0%	0 0
Advertising - Motion Picture	2	3,845	0	1,629	0	0%	0	0%	0 0
Advertising - Transit &Transportation	2	3,846	0	1,629	0	0%	0	0%	0 0
Archaeologists	2	3,847	0	1,629	0	0%	0	0%	0 0
Artist - Touch Up	2	3,848	0	1,629	0		0	0%	0 0
Astronomical Instruments	2	3,849	0	1,629	0		0	0%	0 0
Bindings - Bias & Straight	2	3,850	0	1,629	0		0	0%	0 0
Boxes - Specialty & Fancy	2	3,851	0	1,629	0		0	0%	0 0
Boys Clothing & Furnishings - Retail	2	3,852	0	1,629	0		0	0%	0 0
Braids	2	3,853	0	1,629	0		0	0%	0 0
Brake Shoe Bonding & Exchanging	2	3,854	0	1,629	0		0	0%	0 0
Bronze	2	3,855	0	1,629	0		0	0%	0 0
Buffing & Polishing Equipment & Supplies	2	3,856	0	1,629	0		0	0%	0 0
Buses - Distributors & Manufacturers	2	3,857	0	1,629	0	• , •	0	0%	0 0
Carriages - Horse	2	3,858	0	1,629	0		0	0%	0 0
Charity - Law & Public Interest	2	3,859	0	1,629	0	•	0	0%	0 0
Child Support Enforcement	2	3,860	0	1,629	0		0	0%	0 0
	2	3,861	0		0		0	0%	
Coats Of Arms	2	3,861		1,629					
Cotton Ginning Equipment & Supplies	2	,	0	1,629	0		0	0% 0%	0 0
Cylinders - Hydrostatic Testing		3,863	0	1,629	<del>-</del>				
Demographic Research	2	3,864	0	1,629	0		0	0%	0 0
Drying Service	2	3,865	0	1,629	0	•	0	0%	0 0
Engravers - Stationery	2	3,866	0	1,629	0		0	0%	0 0
Escalators	2	3,867	0	1,629	0		0	0%	0 0
Farms - Urban	2	3,868	0	1,629	0	0 70	0	0%	0 0
Fasteners - Textile & Apparel	2	3,869	0	1,629	0		0	0%	0 0
Feedlot	2	3,870	0	1,629	0	•	0	0%	0 0
Financial Planning Kit	2	3,871	0	1,629	0		0	0%	0 0
Fish By-Products	2	3,872	0	1,629	0	• , •	0	0%	0 0
Ice Cream Mixes	2	3,873	0	1,629	0		0	0%	0 0
Law Books	2	3,874	0	1,629	0		0	0%	0 0
Liquor Brokers	2	3,875	0	1,629	0		0	0%	0 0
Mattresses - Renovating	2	3,876	0	1,629	0		0	0%	0 0
Meat - Bulk & Itinerant	2	3,877	0	1,629	0	•	0	0%	0 0
Model Car Race Centers	2	3,878	0	1,629	0		0	0%	0 0
Modeling & Simulation	2		0	1,629	0		0	0%	0 0
Monograms	2	3,880	0	1,629	0		0	0%	0 0
Mosaics	2	3,881	0	1,629	0		0	0%	0 0
Music Boxes	2	3,882	0	1,629	0	• , •	0	0%	0 0
Packing - Mechanical	2	3,883	0	1,629	0		0	0%	0 0
Pay Phone Booths - Equipment & Service	2	3,884	0	1,629	0	•	0	0%	0 0
Personal Organizer	2	3,885	1	1,107	1	100%	0	0%	0 0
Photo Finishing - Wholesale	2	3,886	0	1,629	0	0%	0	0%	0 0
Pies	2	3,887	0	1,629	0	0%	0	0%	0 0
Polishes	2	3,888	0	1,629	0	0%	0	0%	0 0
Promotional Products - Non-Wearable	2	3,889	0	1,629	0	0%	0	0%	0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Puppets & Marionettes	2	3,890	1	1,107	1	100%	0	0%	0
Recruiting - Armed Forces	2	3,891	0	1,629	0	0%	0	0%	0
Rehabilitation Products - Pediatric	2	3,892	0	1,629	0	0%	0	0%	0
Resins	2	3,893	0	1,629	0	0%	0	0%	0
Sausage Casings	2	3,894	0	1,629	0	0%	0	0%	0
Shoe Dyers	2	3,895	0	1,629	0	0%	0	0%	0
Soundproofing			1	1,107	1	100%	0	0%	0
Spill Control Equipment & Materials	2	3,897	0	1,629	0	0%	0	0%	0
Sugar Brokers & Wholesalers	2	3,898	0	1,629	0	0%	0	0%	0
Telephone Solicitation Companies	2	3,899	0	1,629	0	0%	0	0%	0
Terminals - River & Marine	2	3,900	0	1,629	0		0	0%	0
Thread	2	3,901	0	1,629	0	0%	0	0%	0
Timing Devices	2	3,902	0	1,629	0		0	0%	0
Travelers Checks	2	3,903	0	1,629	0	0%	0	0%	0
Wait Staff	2	3,904	0	1,629	0	0%	0	0%	0
Waterbeds - Supplies & Parts	2	3,905	0	1,629	0		0	0%	0
Wine Bar	2	3,906	0	1,629	0	0%	0	0%	0
Wood Preservatives	2	3,907	0	1,629	0		0	0%	0
Word Process System, Consultant, Designer	2	3,908	0	1,629	0		0	0%	0
Advertising - Aerial	1	3,909	0	1,629	0		0	0%	0
Advertising - Vinyl Phone Book Covers	1	3,909	0	1,629	0	0%	0	0%	
Aerial Applicators	1	3,910	0	1,629	0	0%	0	0%	0
	<u>1</u>	3,911		1,629	0		0	0%	
Aids Research & Clinics	1	'	0	'	0		0		
Alfalfa & Alfalfa Products	-	3,913	0	1,629	•	0%		0%	
Attorneys & Lawyers - Legal Malpractice	1	3,914	0	1,629	0		0	0%	0
Auditory Training Equipment	1	3,915	0	1,629	0		0	0%	0
Auto Floor Coverings	1	3,916	0	1,629	0		0	0%	0
Bakers Equipment - Repair	1	3,917	0	1,629	0		0	0%	0
Bookcases	1	3,918	0	1,629	0		0	0%	0
Boy & Girl Organizations - Supplies	1	3,919	0	1,629	0		0	0%	0
Calculators, Adding Machines & Supplies	1	3,920	0	1,629	0	0%	0	0%	0
Charity - Animal Protection	1	3,921	0	1,629	0		0	0%	0
Charts	1	3,922	0	1,629	0	0%	0	0%	0
Chemical Milling	1	3,923	0	1,629	0	0%	0	0%	0
China & Glassware - Renting	1	3,924	0	1,629	0		0	0%	0
Choreographers	1	3,925	0	1,629	0	0%	0	0%	0
Concrete Block & Product Molding Machine	1	3,926	0	1,629	0		0	0%	0
Consultants - Auto Repair	1	3,927	1	1,107	0	0%	1	100%	0
Duplicating Machines & Supplies	1	3,928	0	1,629	0		0	0%	0
Earthworms	1	3,929	0	1,629	0	0%	0	0%	0
Egg Processing & Shipping Equipment & Supplies	1	3,930	0	1,629	0	0%	0	0%	0
Fence Staining	1	3,931	0	1,629	0	0%	0	0%	0
Fiber & Fiber Products	1	3,932	0	1,629	0	0%	0	0%	0
Government Offices - Foreign-Reps	1	3,933	0	1,629	0	0%	0	0%	0
Inventors	1	3,934	0	1,629	0	0%	0	0%	0
Key Control Systems	1	3,935	0	1,629	0	0%	0	0%	0
Locomotives	1	3,936	0	1,629	0	0%	0	0%	0
Metallurgists	1	3,937	0	1,629	0	0%	0	0%	0
Mexican Food Products	1	3,938	0	1,629	0	0%	0	0%	0
Motion Picture Laboratories	1	3,939	0	1,629	0	0%	0	0%	0
Nails & Tacks	1	3,940	0	1,629	0	0%	0	0%	0
Oil Handling Equipment	1	3,941	0	1,629	0	0%	0	0%	0
Oil Property Management	1	3,942	0	1,629	0	0%	0	0%	0
Oil Refiners	1	3,943	0	1,629	0		0	0%	0
Opera Companies		3,944	0	1,629	0	0%	0	0%	0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Optical Imaging Equipment & Systems	1	3,945	0	1,629	0	0%	0	0%	0	0%
Patio Design	1	3,946	0	1,629	0	0%	0	0%	0	0%
Physicians & Surgeons Information Bureaus	1	3,947	0	1,629	0	0%	0	0%	0	0%
Plating Equipment & Supplies	1	3,948	0	1,629	0	0%	0	0%	0	0%
Pools - Therapy	1	3,949	0	1,629	0	0%	0	0%	0	0%
Porcelain Enameling	1	3,950	0	1,629	0	0%	0	0%	0	0%
Pressurization Equipment	1	3,951	0	1,629	0	0%	0	0%	0	0%
Print Cutters	1	3,952	0	1,629	0	0%	0	0%	0	0%
Printers - Cellophane, Foil	1	3,953	0	1,629	0	0%	0	0%	0	0%
Printers - Glass, Metal, Plastic	1	3,954	0	1,629	0	0%	0	0%	0	0%
Pulleys	1	3,955	0	1,629	0	0%	0	0%	0	0%
Radiator Covers & Enclosures	1	3,956	0	1,629	0	0%	0	0%	0	0%
Reloader Schemes	1	3,957	0	1,629	0	0%	0	0%	0	0%
Scenery Studio	1	3,958	0	1,629	0	0%	0	0%	0	0%
Seed Cleaning Equipment	1	3,959	0	1,629	0	0%	0	0%	0	0%
Seismograph Equipment & Supplies	1	3,960	0	1,629	0	0%	0	0%	0	0%
Signals	1	3,961	0	1,629	0	0%	0	0%	0	0%
Smoke Abatement Equipment	1	3,962	0	1,629	0	0%	0	0%	0	0%
Snowmobile Tours	1	3,963	1	1,107	1	100%	0	0%	0	0%
Stamp Pads	1	3,964	0	1,629	0	0%	0	0%	0	0%
Steamship Companies	1	3,965	0	1,629	0	0%	0	0%	0	0%
Sterilizing Service	1	3,966	0	1,629	0	0%	0	0%	0	0%
Street Cleaning	1	3,967	0	1,629	0	0%	0	0%	0	0%
Structural Imaging	1	3,968	0	1,629	0	0%	0	0%	0	0%
Surface Plates	1	3,969	0	1,629	0	0%	0	0%	0	0%
Switches - Electric	1	3,970	0	1,629	0	0%	0	0%	0	0%
Tapes	1	3,971	0	1,629	0	0%	0	0%	0	0%
Tax Return Preparation - OTR Truck Drivers	1	3,972	0	1,629	0	0%	0	0%	0	0%
Television Station Reps	1	3,973	0	1,629	0	0%	0	0%	0	0%
Thermal Remediation	1	3,974	0	1,629	0	0%	0	0%	0	0%
Threat & Fraud Assessment	1	3,975	0	1,629	0	0%	0	0%	0	0%
Tool Grinding - Industrial	1	3,976	0	1,629	0	0%	0	0%	0	0%
Wax	1	3,977	0	1,629	0	0%	0	0%	0	0%
Weatherization	1	3,978	0	1,629	0	0%	0	0%	0	
Zippers	1	3,979	0	1,629	0	0%	0	0%	0	0%
Contractor - Ornamental Iron	0	3,980	1	1,107	0	0%	1	100%	0	0%
Taxes - Enrolled Agent	0	3,981	1	1,107	0	0%	1	100%	0	0%