

US BBB
2015 Statistics
Sorted by Complaints

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|--------------------|-------------------|----------------|--------------------|----------------|------------|-------------------|------------|------------------------|-----------|
| Total | 161,560,594 | | 842,819 | | 663,936 | 79% | 161,503 | 19% | 17,380 | 2% |
| Cellular Telephone Service & Supplies | 264,105 | 113 | 35,395 | 1 | 34,782 | 98% | 572 | 2% | 41 | 0% |
| Telephone Communications | 623,348 | 40 | 27,972 | 2 | 27,600 | 99% | 327 | 1% | 45 | 0% |
| Television - Cable, CATV & Satellite | 303,717 | 93 | 25,867 | 3 | 25,583 | 99% | 254 | 1% | 30 | 0% |
| Auto Dealers - New Cars | 1,842,817 | 11 | 25,725 | 4 | 22,424 | 87% | 3,202 | 12% | 99 | 0% |
| Collection Agencies | 3,158,344 | 3 | 19,277 | 5 | 16,223 | 84% | 2,571 | 13% | 483 | 3% |
| Auto Dealers - Used Cars | 3,076,270 | 4 | 16,281 | 6 | 12,090 | 74% | 3,950 | 24% | 241 | 1% |
| Furniture - Retail | 1,095,674 | 27 | 13,595 | 7 | 11,631 | 86% | 1,800 | 13% | 164 | 1% |
| Banks | 529,134 | 50 | 10,879 | 8 | 10,607 | 97% | 258 | 2% | 14 | 0% |
| Internet Shopping | 1,358,480 | 16 | 10,356 | 9 | 8,327 | 80% | 1,827 | 18% | 202 | 2% |
| Auto Repair & Service | 2,217,783 | 7 | 9,324 | 10 | 6,020 | 65% | 3,133 | 34% | 171 | 2% |
| Department Stores | 134,485 | 225 | 8,862 | 11 | 8,784 | 99% | 74 | 1% | 4 | 0% |
| Property Management | 1,652,733 | 13 | 8,482 | 12 | 6,892 | 81% | 1,518 | 18% | 72 | 1% |
| Insurance Companies | 1,933,641 | 10 | 8,384 | 13 | 7,917 | 94% | 402 | 5% | 65 | 1% |
| Internet Services | 1,107,329 | 26 | 7,110 | 14 | 6,194 | 87% | 763 | 11% | 153 | 2% |
| Credit Cards & Plans | 479,574 | 54 | 7,059 | 15 | 6,924 | 98% | 85 | 1% | 50 | 1% |
| Apartments | 686,986 | 38 | 6,985 | 16 | 4,494 | 64% | 2,381 | 34% | 110 | 2% |
| Travel Agencies & Bureaus | 1,052,695 | 28 | 6,985 | 17 | 6,261 | 90% | 606 | 9% | 118 | 2% |
| Airlines | 65,945 | 416 | 6,760 | 18 | 4,898 | 72% | 1,832 | 27% | 30 | 0% |
| Hotels | 153,555 | 198 | 6,299 | 19 | 4,331 | 69% | 1,906 | 30% | 62 | 1% |
| Auto Renting & Leasing | 194,946 | 154 | 6,044 | 20 | 5,128 | 85% | 890 | 15% | 26 | 0% |
| Movers | 1,456,550 | 15 | 5,915 | 21 | 4,313 | 73% | 1,504 | 25% | 98 | 2% |
| Online Retailer | 562,032 | 45 | 5,898 | 22 | 3,425 | 58% | 2,245 | 38% | 228 | 4% |
| Roofing Contractors | 4,525,996 | 1 | 5,896 | 23 | 3,846 | 65% | 1,788 | 30% | 262 | 4% |
| Satellite Equipment & Supplies | 77,635 | 366 | 5,673 | 24 | 5,611 | 99% | 47 | 1% | 15 | 0% |
| Electric Companies | 394,199 | 70 | 5,431 | 25 | 5,233 | 96% | 185 | 3% | 13 | 0% |
| Consumer Finance & Loan Companies | 1,160,652 | 24 | 5,131 | 26 | 4,909 | 96% | 176 | 3% | 46 | 1% |
| Burglar Alarm Systems - Dealers, Monitoring & Service | 501,620 | 52 | 5,029 | 27 | 4,795 | 95% | 202 | 4% | 32 | 1% |
| Home Warranty Plans | 265,285 | 110 | 4,618 | 28 | 4,479 | 97% | 91 | 2% | 48 | 1% |
| Restaurants | 371,552 | 76 | 4,557 | 29 | 2,577 | 57% | 1,897 | 42% | 83 | 2% |
| Health Clubs | 161,100 | 186 | 4,284 | 30 | 3,703 | 86% | 542 | 13% | 39 | 1% |
| Contractors - General | 3,678,920 | 2 | 4,273 | 31 | 2,300 | 54% | 1,800 | 42% | 173 | 4% |
| Plumbers | 2,506,706 | 5 | 4,168 | 32 | 3,196 | 77% | 902 | 22% | 70 | 2% |
| Financial Services | 1,523,139 | 14 | 4,133 | 33 | 3,547 | 86% | 525 | 13% | 61 | 1% |
| Prepaid Debit/Credit Cards | 166,259 | 183 | 4,056 | 34 | 4,021 | 99% | 28 | 1% | 7 | 0% |
| Home Builders | 1,994,685 | 9 | 3,982 | 35 | 3,337 | 84% | 594 | 15% | 51 | 1% |
| Electronic Equipment & Supplies - Dealers | 236,972 | 121 | 3,889 | 36 | 3,538 | 91% | 319 | 8% | 32 | 1% |
| Clothing - Retail | 382,527 | 72 | 3,805 | 37 | 2,011 | 53% | 1,564 | 41% | 230 | 6% |
| Florists - Retail | 106,545 | 268 | 3,776 | 38 | 3,372 | 89% | 387 | 10% | 17 | 0% |
| Home Improvements | 1,222,946 | 22 | 3,722 | 39 | 2,698 | 72% | 918 | 25% | 106 | 3% |
| Computers Hardware, Software & Services | 603,847 | 42 | 3,659 | 40 | 3,088 | 84% | 486 | 13% | 85 | 2% |
| Heating & Air Conditioning | 2,212,297 | 8 | 3,650 | 41 | 3,004 | 82% | 584 | 16% | 62 | 2% |
| Mortgage Brokers | 1,316,088 | 19 | 3,634 | 42 | 3,201 | 88% | 366 | 10% | 67 | 2% |
| Mail Order & Catalog Shopping | 284,752 | 103 | 3,606 | 43 | 3,303 | 92% | 262 | 7% | 41 | 1% |
| Construction & Remodeling Services | 2,384,944 | 6 | 3,580 | 44 | 1,791 | 50% | 1,632 | 46% | 157 | 4% |
| Skin Care | 291,513 | 100 | 3,485 | 45 | 2,550 | 73% | 863 | 25% | 72 | 2% |
| Appliances - Major - Dealers | 308,468 | 90 | 3,452 | 46 | 3,080 | 89% | 341 | 10% | 31 | 1% |
| Dentists | 734,034 | 34 | 3,364 | 47 | 2,665 | 79% | 671 | 20% | 28 | 1% |
| Cell Phone & Tablet Equipment, Supplies & Repair | 169,854 | 180 | 3,359 | 48 | 2,691 | 80% | 607 | 18% | 61 | 2% |
| Credit Reporting Agencies | 173,542 | 178 | 3,352 | 49 | 3,296 | 98% | 52 | 2% | 4 | 0% |
| Internet Selling Services | 192,544 | 158 | 3,336 | 50 | 3,197 | 96% | 114 | 3% | 25 | 1% |
| Health & Diet Products - Retail | 470,848 | 55 | 3,230 | 51 | 1,946 | 60% | 1,177 | 36% | 107 | 3% |
| Pest Control Services | 1,141,791 | 25 | 3,164 | 52 | 2,798 | 88% | 342 | 11% | 24 | 1% |
| Loans | 1,210,977 | 23 | 3,136 | 53 | 2,505 | 80% | 441 | 14% | 190 | 6% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|------|-------------------|-----|------------------------|-----|
| Auto Parts & Supplies - New | 523,246 | 51 | 2,994 | 54 | 2,231 | 75% | 731 | 24% | 32 | 1% |
| General Merchandise - Retail | 271,311 | 105 | 2,861 | 55 | 2,193 | 77% | 545 | 19% | 123 | 4% |
| Jewelers - Retail | 697,732 | 37 | 2,842 | 56 | 2,296 | 81% | 485 | 17% | 61 | 2% |
| Real Estate | 864,882 | 31 | 2,832 | 57 | 2,171 | 77% | 610 | 22% | 51 | 2% |
| Electronic Equipment & Supplies - Wholesale & Manufacturers | 48,415 | 545 | 2,800 | 58 | 2,729 | 97% | 69 | 2% | 2 | 0% |
| Real Estate Maintenance Protection Plan | 91,773 | 316 | 2,788 | 59 | 2,786 | 100% | 0 | 0% | 2 | 0% |
| Payment Processing Service | 218,864 | 129 | 2,717 | 60 | 2,665 | 98% | 43 | 2% | 9 | 0% |
| Towing - Automotive | 545,379 | 48 | 2,688 | 61 | 1,514 | 56% | 1,131 | 42% | 43 | 2% |
| Computers - Dealers | 214,122 | 134 | 2,682 | 62 | 2,501 | 93% | 154 | 6% | 27 | 1% |
| Fitness Centers | 119,995 | 241 | 2,657 | 63 | 1,792 | 67% | 799 | 30% | 66 | 2% |
| Building Materials | 183,859 | 164 | 2,578 | 64 | 2,477 | 96% | 89 | 3% | 12 | 0% |
| Manufacturers & Producers | 428,954 | 61 | 2,539 | 65 | 2,307 | 91% | 216 | 9% | 16 | 1% |
| Air Conditioning Contractors & Systems | 1,345,214 | 18 | 2,522 | 66 | 2,084 | 83% | 404 | 16% | 34 | 1% |
| Newspapers | 71,004 | 388 | 2,517 | 67 | 2,348 | 93% | 161 | 6% | 8 | 0% |
| Insurance Services | 703,581 | 36 | 2,468 | 68 | 2,294 | 93% | 134 | 5% | 40 | 2% |
| Auto Body Repair & Painting | 1,033,363 | 30 | 2,344 | 69 | 1,528 | 65% | 779 | 33% | 37 | 2% |
| Lawn Maintenance | 722,210 | 35 | 2,336 | 70 | 1,798 | 77% | 488 | 21% | 50 | 2% |
| Landscape Contractors | 1,357,662 | 17 | 2,327 | 71 | 1,272 | 55% | 990 | 43% | 65 | 3% |
| Rubbish & Garbage Removal | 211,163 | 139 | 2,315 | 72 | 1,810 | 78% | 492 | 21% | 13 | 1% |
| Vacation Time Share | 144,557 | 208 | 2,201 | 73 | 2,061 | 94% | 127 | 6% | 13 | 1% |
| Computer Software Publishers & Developers | 321,624 | 84 | 2,165 | 74 | 918 | 42% | 1,233 | 57% | 14 | 1% |
| Dating Service | 191,254 | 159 | 2,157 | 75 | 1,121 | 52% | 1,006 | 47% | 30 | 1% |
| Security Control Equipment & System Monitors | 429,304 | 60 | 2,106 | 76 | 1,915 | 91% | 168 | 8% | 23 | 1% |
| Credit Unions | 222,194 | 127 | 2,076 | 77 | 1,924 | 93% | 150 | 7% | 2 | 0% |
| Discount Stores | 135,317 | 223 | 2,031 | 78 | 1,855 | 91% | 170 | 8% | 6 | 0% |
| Event Planners | 54,563 | 493 | 2,009 | 79 | 244 | 12% | 1,743 | 87% | 22 | 1% |
| Dry Cleaners | 143,954 | 209 | 2,003 | 80 | 1,032 | 52% | 919 | 46% | 52 | 3% |
| Ticket Sales - Events | 372,175 | 75 | 1,991 | 81 | 1,707 | 86% | 273 | 14% | 11 | 1% |
| Natural Gas Companies | 99,219 | 286 | 1,979 | 82 | 1,808 | 91% | 165 | 8% | 6 | 0% |
| Hospitals | 137,491 | 219 | 1,956 | 83 | 1,595 | 82% | 354 | 18% | 7 | 0% |
| Moving & Storage Company | 305,705 | 92 | 1,954 | 84 | 1,391 | 71% | 520 | 27% | 43 | 2% |
| Attorneys & Lawyers | 1,745,764 | 12 | 1,948 | 85 | 1,312 | 67% | 583 | 30% | 53 | 3% |
| Delivery Service | 122,308 | 238 | 1,943 | 86 | 1,649 | 85% | 259 | 13% | 35 | 2% |
| Health & Medical - General | 397,603 | 69 | 1,941 | 87 | 1,529 | 79% | 384 | 20% | 28 | 1% |
| Internet Marketing Services | 571,232 | 44 | 1,905 | 88 | 1,618 | 85% | 220 | 12% | 67 | 4% |
| Mailing Services | 96,285 | 299 | 1,904 | 89 | 1,646 | 86% | 226 | 12% | 32 | 2% |
| Advertising - Directory & Guide | 92,997 | 308 | 1,872 | 90 | 1,339 | 72% | 483 | 26% | 50 | 3% |
| Computers - Service & Repair | 384,946 | 71 | 1,863 | 91 | 1,188 | 64% | 583 | 31% | 92 | 5% |
| Appliances - Major - Wholesale & Manufacturers | 26,317 | 803 | 1,859 | 92 | 1,836 | 99% | 20 | 1% | 3 | 0% |
| Electronic Equipment & Suppliers - Service & Repair | 97,878 | 290 | 1,859 | 93 | 1,608 | 86% | 226 | 12% | 25 | 1% |
| Appliances - Major - Service & Repair | 364,790 | 78 | 1,843 | 94 | 1,125 | 61% | 638 | 35% | 80 | 4% |
| Mattresses | 210,450 | 140 | 1,841 | 95 | 1,378 | 75% | 431 | 23% | 32 | 2% |
| Tire Dealers | 257,002 | 115 | 1,805 | 96 | 1,336 | 74% | 459 | 25% | 10 | 1% |
| Vitamins & Food Supplements | 424,217 | 64 | 1,796 | 97 | 1,263 | 70% | 488 | 27% | 45 | 3% |
| Tree Service | 1,037,582 | 29 | 1,745 | 98 | 734 | 42% | 896 | 51% | 115 | 7% |
| Internet Gaming | 102,156 | 275 | 1,739 | 99 | 1,540 | 89% | 177 | 10% | 22 | 1% |
| Recycling - Computers & Other Electronics | 41,229 | 604 | 1,739 | 100 | 1,425 | 82% | 314 | 18% | 0 | 0% |
| Storage Units - Household & Commercial | 104,317 | 272 | 1,731 | 101 | 1,495 | 86% | 226 | 13% | 10 | 1% |
| Banking Services | 34,696 | 679 | 1,675 | 102 | 1,635 | 98% | 39 | 2% | 1 | 0% |
| Swimming Pool Contractors, Dealers, Design | 820,913 | 32 | 1,661 | 103 | 1,233 | 74% | 373 | 22% | 55 | 3% |
| Payday Loans | 411,135 | 67 | 1,652 | 104 | 819 | 50% | 404 | 24% | 429 | 26% |
| Credit Card Processing Service | 340,307 | 80 | 1,639 | 105 | 1,470 | 90% | 136 | 8% | 33 | 2% |
| Tax Return Preparation | 555,986 | 47 | 1,639 | 106 | 1,074 | 66% | 514 | 31% | 51 | 3% |
| Car Wash & Polish | 107,624 | 265 | 1,629 | 107 | 998 | 61% | 564 | 35% | 67 | 4% |
| Sporting Goods - Retail | 205,758 | 144 | 1,623 | 108 | 1,440 | 89% | 173 | 11% | 10 | 1% |
| Telephone Pre-Paid Card Sales & Distribution | 37,883 | 634 | 1,622 | 109 | 1,509 | 93% | 93 | 6% | 20 | 1% |
| Transmissions - Automobile | 382,423 | 73 | 1,600 | 110 | 1,075 | 67% | 481 | 30% | 44 | 3% |

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|---|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|-----|------------------------|-----|
| Shoes - Retail | 132,230 | 228 | 1,595 | 111 | 1,246 | 78% | 319 | 20% | 30 | 2% |
| Carpet & Rug Dealers - New | 397,754 | 68 | 1,594 | 112 | 1,433 | 90% | 143 | 9% | 18 | 1% |
| Magazine Sales | 126,708 | 234 | 1,563 | 113 | 1,157 | 74% | 334 | 21% | 72 | 5% |
| Travel Clubs | 427,587 | 62 | 1,542 | 114 | 1,202 | 78% | 307 | 20% | 33 | 2% |
| Motels | 49,523 | 531 | 1,531 | 115 | 836 | 55% | 674 | 44% | 21 | 1% |
| Insurance - Auto | 254,212 | 117 | 1,520 | 116 | 1,360 | 89% | 139 | 9% | 21 | 1% |
| Home Electronics | 56,591 | 479 | 1,513 | 117 | 1,374 | 91% | 109 | 7% | 30 | 2% |
| Credit - Debt Consolidation Services | 452,411 | 58 | 1,502 | 118 | 1,013 | 67% | 367 | 24% | 122 | 8% |
| Transportation Services | 244,804 | 120 | 1,488 | 119 | 1,058 | 71% | 407 | 27% | 23 | 2% |
| Credit Card - Merchant Services | 203,575 | 145 | 1,470 | 120 | 1,373 | 93% | 89 | 6% | 8 | 1% |
| Painting Contractors | 1,248,403 | 21 | 1,424 | 121 | 741 | 52% | 625 | 44% | 58 | 4% |
| Beauty Supplies & Equipment | 144,644 | 207 | 1,408 | 122 | 912 | 65% | 479 | 34% | 17 | 1% |
| Exercise & Physical Fitness Programs | 91,678 | 319 | 1,392 | 123 | 1,080 | 78% | 283 | 20% | 29 | 2% |
| Insurance - Health | 197,939 | 151 | 1,388 | 124 | 1,279 | 92% | 104 | 7% | 5 | 0% |
| Internet - Web Hosting | 276,646 | 104 | 1,387 | 125 | 1,100 | 79% | 264 | 19% | 23 | 2% |
| Extended Warranty Contract Service Companies | 212,426 | 136 | 1,380 | 126 | 1,254 | 91% | 101 | 7% | 25 | 2% |
| Vacation Certificates & Vouchers | 188,621 | 161 | 1,342 | 127 | 893 | 67% | 389 | 29% | 60 | 4% |
| Auto Manufacturers & Distributors | 40,870 | 609 | 1,330 | 128 | 1,247 | 94% | 78 | 6% | 5 | 0% |
| Loan Servicing | 139,872 | 213 | 1,316 | 129 | 1,098 | 83% | 209 | 16% | 9 | 1% |
| Schools - Academic - Colleges & Universities | 231,461 | 122 | 1,312 | 130 | 1,142 | 87% | 157 | 12% | 13 | 1% |
| Beauty Salons | 177,926 | 177 | 1,311 | 131 | 788 | 60% | 462 | 35% | 61 | 5% |
| Paving Contractors | 621,887 | 41 | 1,302 | 132 | 712 | 55% | 527 | 40% | 63 | 5% |
| Television Home Shopping | 64,615 | 426 | 1,293 | 133 | 1,278 | 99% | 14 | 1% | 1 | 0% |
| Not Elsewhere Classified | 90,288 | 322 | 1,284 | 134 | 540 | 42% | 587 | 46% | 157 | 12% |
| Health & Medical Products | 98,191 | 289 | 1,278 | 135 | 670 | 52% | 579 | 45% | 29 | 2% |
| Windows - Installation & Service | 593,407 | 43 | 1,260 | 136 | 1,081 | 86% | 147 | 12% | 32 | 3% |
| Publishers - Book | 210,375 | 142 | 1,254 | 137 | 1,074 | 86% | 165 | 13% | 15 | 1% |
| Concrete Contractors | 796,381 | 33 | 1,249 | 138 | 633 | 51% | 573 | 46% | 43 | 3% |
| Parking Facilities | 53,157 | 502 | 1,226 | 139 | 800 | 65% | 415 | 34% | 11 | 1% |
| Billing Service | 147,972 | 205 | 1,220 | 140 | 1,106 | 91% | 106 | 9% | 8 | 1% |
| Appliances - Major - Parts & Supplies | 125,872 | 235 | 1,195 | 141 | 1,040 | 87% | 131 | 11% | 24 | 2% |
| Computers - Supplies & Parts | 140,513 | 212 | 1,194 | 142 | 942 | 79% | 219 | 18% | 33 | 3% |
| Timeshare Companies | 211,337 | 138 | 1,161 | 143 | 923 | 80% | 201 | 17% | 37 | 3% |
| Coupon Book Promotions | 73,402 | 380 | 1,159 | 144 | 1,131 | 98% | 24 | 2% | 4 | 0% |
| Magazines - Subscription Agents | 93,969 | 303 | 1,133 | 145 | 739 | 65% | 322 | 28% | 72 | 6% |
| Auto Warranty Processing Service | 338,904 | 81 | 1,131 | 146 | 1,024 | 91% | 76 | 7% | 31 | 3% |
| Windows | 452,987 | 57 | 1,130 | 147 | 958 | 85% | 146 | 13% | 26 | 2% |
| Mortgage Bankers | 654,168 | 39 | 1,128 | 148 | 1,077 | 95% | 43 | 4% | 8 | 1% |
| Recreational Vehicles - Dealers | 207,440 | 143 | 1,112 | 149 | 974 | 88% | 131 | 12% | 7 | 1% |
| Online Social Media/Networking | 105,619 | 270 | 1,105 | 150 | 1,029 | 93% | 61 | 6% | 15 | 1% |
| Handyman Services | 419,877 | 65 | 1,103 | 151 | 640 | 58% | 413 | 37% | 50 | 5% |
| Womens Apparel - Retail | 91,536 | 320 | 1,093 | 152 | 578 | 53% | 487 | 45% | 28 | 3% |
| Office Supplies | 126,740 | 233 | 1,073 | 153 | 992 | 92% | 76 | 7% | 5 | 0% |
| Online Travel Agency | 57,397 | 470 | 1,060 | 154 | 900 | 85% | 143 | 13% | 17 | 2% |
| Furniture Rent & Lease | 75,535 | 375 | 1,049 | 155 | 990 | 94% | 55 | 5% | 4 | 0% |
| Home Decor, Accessories & Gifts - Online Retailer | 31,514 | 721 | 1,041 | 156 | 647 | 62% | 381 | 37% | 13 | 1% |
| Fence Contractors | 560,739 | 46 | 1,040 | 157 | 675 | 65% | 342 | 33% | 23 | 2% |
| Physicians & Surgeons - Medical-M.D. | 182,350 | 166 | 1,032 | 158 | 764 | 74% | 251 | 24% | 17 | 2% |
| Pharmacies | 146,494 | 206 | 1,009 | 159 | 912 | 90% | 70 | 7% | 27 | 3% |
| Resorts | 93,100 | 306 | 999 | 160 | 806 | 81% | 193 | 19% | 0 | 0% |
| Medical Equipment & Supplies | 196,558 | 152 | 988 | 161 | 754 | 76% | 226 | 23% | 8 | 1% |
| Hospital & Medical Equipment & Supplies | 160,512 | 189 | 983 | 162 | 796 | 81% | 181 | 18% | 6 | 1% |
| Clinics | 154,431 | 197 | 982 | 163 | 689 | 70% | 286 | 29% | 7 | 1% |
| Toys - Retail | 61,321 | 446 | 980 | 164 | 878 | 90% | 86 | 9% | 16 | 2% |
| Carpet & Rug Cleaners | 499,347 | 53 | 971 | 165 | 628 | 65% | 303 | 31% | 40 | 4% |
| Computers - Wholesale & Manufacturers | 29,363 | 755 | 970 | 166 | 946 | 98% | 20 | 2% | 4 | 0% |
| Energy Service Companies | 180,602 | 171 | 959 | 167 | 788 | 82% | 164 | 17% | 7 | 1% |
| Real Estate Services | 158,063 | 193 | 930 | 168 | 785 | 84% | 139 | 15% | 6 | 1% |

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|--|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|-----|------------------------|-----|
| Video Games - Wholesale & Manufacturers | 23,008 | 899 | 929 | 169 | 918 | 99% | 11 | 1% | 0 | 0% |
| Cable TV, Internet & Telephone Installation Service | 69,726 | 394 | 927 | 170 | 800 | 86% | 108 | 12% | 19 | 2% |
| Grocers - Retail | 102,998 | 274 | 919 | 171 | 689 | 75% | 226 | 25% | 4 | 0% |
| Motorcycles - Dealers | 150,891 | 201 | 916 | 172 | 663 | 72% | 247 | 27% | 6 | 1% |
| Truck Rent & Lease | 18,559 | 1,020 | 911 | 173 | 893 | 98% | 18 | 2% | 0 | 0% |
| Locks & Locksmiths | 194,943 | 155 | 906 | 174 | 321 | 35% | 443 | 49% | 142 | 16% |
| Remodeling Services | 265,770 | 109 | 906 | 175 | 362 | 40% | 501 | 55% | 43 | 5% |
| Credit Services | 303,237 | 94 | 896 | 176 | 775 | 86% | 87 | 10% | 34 | 4% |
| Timeshare Resale and Rental Marketing | 265,105 | 112 | 890 | 177 | 404 | 45% | 347 | 39% | 139 | 16% |
| Business Services - General | 247,930 | 119 | 889 | 178 | 483 | 54% | 336 | 38% | 70 | 8% |
| Air conditioning & Heating Contractors - Residential | 310,762 | 89 | 888 | 179 | 618 | 70% | 253 | 28% | 17 | 2% |
| Bus Lines | 25,200 | 834 | 885 | 180 | 591 | 67% | 288 | 33% | 6 | 1% |
| Web Design | 252,567 | 118 | 872 | 181 | 468 | 54% | 382 | 44% | 22 | 3% |
| Services - General | 178,901 | 174 | 865 | 182 | 426 | 49% | 331 | 38% | 108 | 12% |
| Vacation Rentals | 210,430 | 141 | 861 | 183 | 573 | 67% | 230 | 27% | 58 | 7% |
| Computers - Networks | 97,134 | 295 | 857 | 184 | 796 | 93% | 59 | 7% | 2 | 0% |
| Publishers - Periodical | 89,204 | 326 | 853 | 185 | 756 | 89% | 92 | 11% | 5 | 1% |
| Real Estate Rental Service | 187,624 | 163 | 847 | 186 | 575 | 68% | 258 | 30% | 14 | 2% |
| Water Companies - Utility | 56,990 | 472 | 847 | 187 | 695 | 82% | 148 | 17% | 4 | 0% |
| Electricians | 1,263,881 | 20 | 843 | 188 | 602 | 71% | 225 | 27% | 16 | 2% |
| Cruises | 62,420 | 438 | 836 | 189 | 717 | 86% | 117 | 14% | 2 | 0% |
| Photographers | 61,428 | 444 | 836 | 190 | 353 | 42% | 417 | 50% | 66 | 8% |
| Publishers - Directory & Guide | 97,765 | 291 | 823 | 191 | 554 | 67% | 202 | 25% | 67 | 8% |
| Service Stations - Gasoline & Oil | 93,079 | 307 | 819 | 192 | 481 | 59% | 327 | 40% | 11 | 1% |
| Hotels - Reservations | 58,793 | 460 | 814 | 193 | 722 | 89% | 89 | 11% | 3 | 0% |
| Internet Access Provider | 47,619 | 548 | 810 | 194 | 737 | 91% | 71 | 9% | 2 | 0% |
| Marketing Programs & Services | 463,896 | 56 | 805 | 195 | 607 | 75% | 178 | 22% | 20 | 2% |
| Video Games - Dealers | 45,519 | 568 | 794 | 196 | 593 | 75% | 194 | 24% | 7 | 1% |
| Dating Service - Online | 25,783 | 816 | 783 | 197 | 688 | 88% | 88 | 11% | 7 | 1% |
| Radio Stations & Broadcast Companies | 32,874 | 700 | 779 | 198 | 759 | 97% | 20 | 3% | 0 | 0% |
| Nail Salons | 52,673 | 509 | 766 | 199 | 396 | 52% | 350 | 46% | 20 | 3% |
| Books - New | 79,258 | 362 | 756 | 200 | 526 | 70% | 213 | 28% | 17 | 2% |
| Fire & Water Damage Restoration | 444,365 | 59 | 741 | 201 | 623 | 84% | 114 | 15% | 4 | 1% |
| Money Orders & Transfers | 61,462 | 443 | 736 | 202 | 710 | 96% | 18 | 2% | 8 | 1% |
| Auto Services | 101,548 | 276 | 735 | 203 | 558 | 76% | 164 | 22% | 13 | 2% |
| Information Technology Services | 189,893 | 160 | 724 | 204 | 488 | 67% | 219 | 30% | 17 | 2% |
| Retail Stores | 59,336 | 455 | 722 | 205 | 432 | 60% | 274 | 38% | 16 | 2% |
| Tanning Salons | 40,394 | 611 | 713 | 206 | 390 | 55% | 251 | 35% | 72 | 10% |
| Hair Removal - Laser & Electrolysis | 31,847 | 714 | 711 | 207 | 104 | 15% | 433 | 61% | 174 | 24% |
| Audio-Visual Equipment - Dealers | 90,056 | 325 | 707 | 208 | 531 | 75% | 173 | 24% | 3 | 0% |
| Auto Transporters & Drive-Away Companies | 379,528 | 74 | 701 | 209 | 398 | 57% | 293 | 42% | 10 | 1% |
| Auto Service Contract Companies | 157,204 | 195 | 695 | 210 | 546 | 79% | 60 | 9% | 89 | 13% |
| Mortgage Lender | 307,911 | 91 | 691 | 211 | 646 | 93% | 37 | 5% | 8 | 1% |
| Office Supplies - Sale by Deceptive Telemarketing | 69,093 | 398 | 689 | 212 | 422 | 61% | 259 | 38% | 8 | 1% |
| Photographers - Portrait | 86,168 | 337 | 685 | 213 | 436 | 64% | 223 | 33% | 26 | 4% |
| Schools - Business & Vocational | 314,645 | 87 | 685 | 214 | 472 | 69% | 137 | 20% | 76 | 11% |
| Water Companies - Bottled, Bulk | 35,685 | 660 | 684 | 215 | 644 | 94% | 37 | 5% | 3 | 0% |
| Auto Repair - Windshield, Glass Shops | 168,544 | 181 | 676 | 216 | 435 | 64% | 230 | 34% | 11 | 2% |
| Pet Supplies & Foods - Retail | 106,297 | 269 | 666 | 217 | 476 | 71% | 163 | 24% | 27 | 4% |
| Building Contractors | 544,191 | 49 | 664 | 218 | 368 | 55% | 268 | 40% | 28 | 4% |
| Wholesalers & Distributors | 181,210 | 169 | 660 | 219 | 540 | 82% | 118 | 18% | 2 | 0% |
| Gymnasiums | 24,058 | 858 | 648 | 220 | 327 | 50% | 308 | 48% | 13 | 2% |
| T-Shirts | 134,720 | 224 | 646 | 221 | 500 | 77% | 122 | 19% | 24 | 4% |
| Advertising Specialties | 160,726 | 188 | 645 | 222 | 411 | 64% | 226 | 35% | 8 | 1% |
| Marketing Consultants | 259,056 | 114 | 645 | 223 | 412 | 64% | 152 | 24% | 81 | 13% |
| Yellow Page Advertising | 28,615 | 761 | 643 | 224 | 186 | 29% | 406 | 63% | 51 | 8% |
| Gun Dealers | 113,287 | 253 | 638 | 225 | 368 | 58% | 248 | 39% | 22 | 3% |
| Amusement Parks & Places | 42,874 | 593 | 637 | 226 | 545 | 86% | 88 | 14% | 4 | 1% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|------|-------------------|-----|------------------------|-----|
| Appliances - Small - Service & Repair | 110,829 | 260 | 632 | 227 | 306 | 48% | 287 | 45% | 39 | 6% |
| Limousine Service | 154,600 | 196 | 630 | 228 | 311 | 49% | 297 | 47% | 22 | 3% |
| Door-to-Door Sales - Magazines | 53,165 | 501 | 626 | 229 | 194 | 31% | 333 | 53% | 99 | 16% |
| Auto Repair - Maintenance | 24,544 | 849 | 625 | 230 | 320 | 51% | 291 | 47% | 14 | 2% |
| Optical Goods - Retail | 84,063 | 347 | 625 | 231 | 453 | 72% | 168 | 27% | 4 | 1% |
| Referral - Contractor | 75,693 | 373 | 624 | 232 | 562 | 90% | 61 | 10% | 1 | 0% |
| Oils - Fuel | 181,543 | 167 | 617 | 233 | 547 | 89% | 68 | 11% | 2 | 0% |
| Cosmetics & Perfumes - Retail | 138,065 | 217 | 616 | 234 | 469 | 76% | 132 | 21% | 15 | 2% |
| Garage Doors & Openers | 302,401 | 96 | 616 | 235 | 464 | 75% | 136 | 22% | 16 | 3% |
| Tire Distributors & Manufacturers | 23,657 | 879 | 615 | 236 | 606 | 99% | 7 | 1% | 2 | 0% |
| Internet Auction Service | 104,869 | 271 | 614 | 237 | 399 | 65% | 209 | 34% | 6 | 1% |
| Pizza | 36,142 | 652 | 614 | 238 | 281 | 46% | 320 | 52% | 13 | 2% |
| Cleaning Services | 198,838 | 148 | 609 | 239 | 205 | 34% | 240 | 39% | 164 | 27% |
| Massage Therapists | 75,993 | 370 | 609 | 240 | 387 | 64% | 207 | 34% | 15 | 2% |
| Books - Textbooks New & Used | 90,220 | 324 | 608 | 241 | 543 | 89% | 64 | 11% | 1 | 0% |
| Shirts - Custom Made | 24,232 | 857 | 607 | 242 | 427 | 70% | 173 | 29% | 7 | 1% |
| Sportswear - Retail | 56,811 | 474 | 600 | 243 | 446 | 74% | 138 | 23% | 16 | 3% |
| Moving Brokers | 65,735 | 417 | 589 | 244 | 483 | 82% | 96 | 16% | 10 | 2% |
| Apartment Finding & Rental Service | 96,334 | 298 | 580 | 245 | 337 | 58% | 226 | 39% | 17 | 3% |
| Telephone Equipment & Systems Dealers | 54,656 | 491 | 579 | 246 | 523 | 90% | 52 | 9% | 4 | 1% |
| Debt Relief Services | 300,465 | 97 | 577 | 247 | 367 | 64% | 169 | 29% | 41 | 7% |
| Weight Control Services | 158,087 | 192 | 577 | 248 | 390 | 68% | 150 | 26% | 37 | 6% |
| Business Processing Optimization | 11,897 | 1,309 | 575 | 249 | 573 | 100% | 2 | 0% | 0 | 0% |
| Opticians | 45,684 | 566 | 567 | 250 | 503 | 89% | 59 | 10% | 5 | 1% |
| Resume Service | 72,339 | 384 | 564 | 251 | 525 | 93% | 34 | 6% | 5 | 1% |
| Taxes - Consultants & Representatives | 266,543 | 108 | 563 | 252 | 416 | 74% | 133 | 24% | 14 | 2% |
| Credit Cards & Plans - Equipment & Supplies | 62,140 | 439 | 561 | 253 | 526 | 94% | 33 | 6% | 2 | 0% |
| Exercise Equipment & Machines - Sales | 54,474 | 494 | 561 | 254 | 471 | 84% | 75 | 13% | 15 | 3% |
| Information Bureaus | 80,630 | 356 | 559 | 255 | 489 | 87% | 56 | 10% | 14 | 3% |
| Booths - Toll, Parking | 21,002 | 965 | 546 | 256 | 416 | 76% | 130 | 24% | 0 | 0% |
| Market Research & Analysis | 225,265 | 124 | 546 | 257 | 489 | 90% | 52 | 10% | 5 | 1% |
| Commercial Products Wholesale & Distributor | 37,259 | 637 | 545 | 258 | 491 | 90% | 52 | 10% | 2 | 0% |
| Bridal Shops | 57,777 | 467 | 543 | 259 | 352 | 65% | 158 | 29% | 33 | 6% |
| Floors - Hardwood | 82,251 | 350 | 541 | 260 | 471 | 87% | 66 | 12% | 4 | 1% |
| Work-At-Home Companies | 302,425 | 95 | 537 | 261 | 119 | 22% | 348 | 65% | 70 | 13% |
| Optometrists | 84,160 | 346 | 532 | 262 | 426 | 80% | 102 | 19% | 4 | 1% |
| Satellite Communication - Common Carrier | 11,193 | 1,352 | 522 | 263 | 493 | 94% | 24 | 5% | 5 | 1% |
| Veterinarians | 158,279 | 191 | 522 | 264 | 402 | 77% | 118 | 23% | 2 | 0% |
| Multi-Level Selling Companies | 416,024 | 66 | 521 | 265 | 498 | 96% | 18 | 3% | 5 | 1% |
| Auto Warranty Plans | 88,184 | 330 | 519 | 266 | 306 | 59% | 196 | 38% | 17 | 3% |
| Financing | 115,138 | 249 | 519 | 267 | 459 | 88% | 56 | 11% | 4 | 1% |
| Photographic Equipment & Supplies - Retail | 117,928 | 244 | 519 | 268 | 423 | 82% | 72 | 14% | 24 | 5% |
| Fulfillment Services | 41,607 | 601 | 517 | 269 | 461 | 89% | 43 | 8% | 13 | 3% |
| Swimming Pool Service & Repair | 254,255 | 116 | 516 | 270 | 323 | 63% | 182 | 35% | 11 | 2% |
| Moving Services - Labor & Materials | 91,981 | 315 | 515 | 271 | 326 | 63% | 175 | 34% | 14 | 3% |
| Computers - Rent & Lease | 12,910 | 1,263 | 514 | 272 | 511 | 99% | 0 | 0% | 3 | 1% |
| Cosmetic Sales by Internet | 68,333 | 401 | 513 | 273 | 370 | 72% | 140 | 27% | 3 | 1% |
| Gold, Silver & Platinum Dealers | 213,244 | 135 | 512 | 274 | 315 | 62% | 191 | 37% | 6 | 1% |
| Wigs & Hairpieces | 75,993 | 370 | 510 | 275 | 283 | 55% | 212 | 42% | 15 | 3% |
| Lubricating Service - Automotive | 27,934 | 772 | 505 | 276 | 332 | 66% | 170 | 34% | 3 | 1% |
| Credit & Debt Counseling | 427,357 | 63 | 502 | 277 | 292 | 58% | 175 | 35% | 35 | 7% |
| Watches - Dealers | 150,818 | 202 | 501 | 278 | 373 | 74% | 121 | 24% | 7 | 1% |
| Pet Shops | 101,364 | 279 | 498 | 279 | 342 | 69% | 146 | 29% | 10 | 2% |
| Searchers of Records | 99,418 | 285 | 497 | 280 | 459 | 92% | 27 | 5% | 11 | 2% |
| Legal Document Assistance | 97,246 | 294 | 496 | 281 | 388 | 78% | 102 | 21% | 6 | 1% |
| Guns & Gunsmiths | 160,977 | 187 | 494 | 282 | 285 | 58% | 189 | 38% | 20 | 4% |
| e-cigarettes | 50,152 | 524 | 493 | 283 | 328 | 67% | 157 | 32% | 8 | 2% |
| Home Inspection Service | 371,122 | 77 | 493 | 284 | 352 | 71% | 133 | 27% | 8 | 2% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|-----|------------------------|-----|
| Gas - Propane | 85,158 | 341 | 490 | 285 | 449 | 92% | 40 | 8% | 1 | 0% |
| Product Sales - General | 88,667 | 329 | 489 | 286 | 312 | 64% | 145 | 30% | 32 | 7% |
| Childrens & Infants Wear - Retail | 64,253 | 428 | 488 | 287 | 338 | 69% | 132 | 27% | 18 | 4% |
| Rental Vacancy Listing Service | 39,802 | 616 | 483 | 288 | 416 | 86% | 57 | 12% | 10 | 2% |
| Business Consultants | 343,946 | 79 | 473 | 289 | 300 | 63% | 157 | 33% | 16 | 3% |
| Laboratories - Medical | 48,993 | 539 | 473 | 290 | 369 | 78% | 98 | 21% | 6 | 1% |
| Animal Hospitals | 63,342 | 434 | 471 | 291 | 408 | 87% | 60 | 13% | 3 | 1% |
| Clothes - Consignment & Resale | 63,186 | 435 | 471 | 292 | 290 | 62% | 102 | 22% | 79 | 17% |
| Vacuum Cleaners - Household - Dealers | 164,674 | 184 | 470 | 293 | 334 | 71% | 121 | 26% | 15 | 3% |
| Gutters & Downspouts | 294,723 | 99 | 467 | 294 | 342 | 73% | 97 | 21% | 28 | 6% |
| Siding Contractors | 320,906 | 85 | 466 | 295 | 362 | 78% | 94 | 20% | 10 | 2% |
| Brake Service | 43,624 | 584 | 459 | 296 | 366 | 80% | 91 | 20% | 2 | 0% |
| Day Spas | 65,952 | 415 | 455 | 297 | 235 | 52% | 155 | 34% | 65 | 14% |
| Auctioneers | 129,456 | 232 | 452 | 298 | 321 | 71% | 128 | 28% | 3 | 1% |
| Advance Fee Loan Brokers | 97,329 | 293 | 445 | 299 | 25 | 6% | 196 | 44% | 224 | 50% |
| Medical Alarms | 58,960 | 457 | 444 | 300 | 435 | 98% | 6 | 1% | 3 | 1% |
| Training Programs | 181,045 | 170 | 443 | 301 | 337 | 76% | 96 | 22% | 10 | 2% |
| Hearing Aids & Assistive Devices | 187,699 | 162 | 423 | 302 | 352 | 83% | 60 | 14% | 11 | 3% |
| Foundation Contractors | 291,121 | 101 | 422 | 303 | 306 | 73% | 75 | 18% | 41 | 10% |
| Computer Business Services | 21,949 | 936 | 420 | 304 | 350 | 83% | 67 | 16% | 3 | 1% |
| Solar Energy System Design & Installation | 198,832 | 149 | 417 | 305 | 391 | 94% | 15 | 4% | 11 | 3% |
| Motorcycles - Supplies & Parts | 66,063 | 414 | 416 | 306 | 256 | 62% | 151 | 36% | 9 | 2% |
| Real Estate Agents | 93,771 | 304 | 415 | 307 | 290 | 70% | 123 | 30% | 2 | 0% |
| Health & Wellness | 117,557 | 245 | 414 | 308 | 308 | 74% | 101 | 24% | 5 | 1% |
| Mason Contractors | 318,003 | 86 | 414 | 309 | 187 | 45% | 206 | 50% | 21 | 5% |
| Telemarketing Services | 119,845 | 242 | 412 | 310 | 244 | 59% | 135 | 33% | 33 | 8% |
| Air Duct Cleaning | 110,814 | 261 | 411 | 311 | 219 | 53% | 174 | 42% | 18 | 4% |
| Educational Consultants | 178,193 | 176 | 411 | 312 | 348 | 85% | 59 | 14% | 4 | 1% |
| Health & Diet Food Products - Wholesale & Manufacturing | 45,589 | 567 | 410 | 313 | 274 | 67% | 127 | 31% | 9 | 2% |
| Collection Systems | 92,425 | 311 | 405 | 314 | 310 | 77% | 85 | 21% | 10 | 2% |
| Taxicabs | 66,568 | 411 | 403 | 315 | 230 | 57% | 159 | 39% | 14 | 3% |
| Check Cashing Service | 69,321 | 395 | 402 | 316 | 354 | 88% | 41 | 10% | 7 | 2% |
| Relocation Service | 149,468 | 204 | 401 | 317 | 308 | 77% | 91 | 23% | 2 | 0% |
| Sanitation Consultants | 7,046 | 1,676 | 400 | 318 | 395 | 99% | 5 | 1% | 0 | 0% |
| Water Filtration & Purification Equipment | 178,289 | 175 | 400 | 319 | 328 | 82% | 68 | 17% | 4 | 1% |
| Product Development & Marketing | 97,437 | 292 | 398 | 320 | 360 | 90% | 35 | 9% | 3 | 1% |
| Furniture Manufacturers | 99,476 | 284 | 395 | 321 | 337 | 85% | 49 | 12% | 9 | 2% |
| Plumbing Drains & Sewer Cleaning | 151,103 | 200 | 395 | 322 | 279 | 71% | 115 | 29% | 1 | 0% |
| Insurance - Life | 270,411 | 107 | 394 | 323 | 350 | 89% | 38 | 10% | 6 | 2% |
| Credit Repair Services - Advance Fee | 140,811 | 211 | 393 | 324 | 128 | 33% | 199 | 51% | 66 | 17% |
| Child Care Centers | 216,387 | 132 | 392 | 325 | 261 | 67% | 124 | 32% | 7 | 2% |
| Heating Contractors | 265,166 | 111 | 392 | 326 | 295 | 75% | 86 | 22% | 11 | 3% |
| Auto Parts & Supplies - Used & Rebuilt | 85,398 | 340 | 391 | 327 | 231 | 59% | 148 | 38% | 12 | 3% |
| Chiropractors D.C. | 194,873 | 156 | 391 | 328 | 307 | 79% | 79 | 20% | 5 | 1% |
| Road Service - Automotive | 31,161 | 724 | 387 | 329 | 354 | 91% | 32 | 8% | 1 | 0% |
| Freight Forwarding | 101,425 | 278 | 385 | 330 | 279 | 72% | 94 | 24% | 12 | 3% |
| Passport & Visa Services | 55,773 | 483 | 381 | 331 | 196 | 51% | 180 | 47% | 5 | 1% |
| Nurseries - Plants, Trees | 78,551 | 363 | 380 | 332 | 282 | 74% | 93 | 24% | 5 | 1% |
| Waterproofing Contractors | 216,593 | 131 | 380 | 333 | 314 | 83% | 60 | 16% | 6 | 2% |
| Swimming Pool Equipment & Supplies | 84,582 | 344 | 376 | 334 | 302 | 80% | 69 | 18% | 5 | 1% |
| Advertising Agencies & Counselors | 198,638 | 150 | 375 | 335 | 243 | 65% | 100 | 27% | 32 | 9% |
| Boutiques | 50,113 | 525 | 371 | 336 | 196 | 53% | 156 | 42% | 19 | 5% |
| Telecommunications Equipment - Disability | 24,003 | 860 | 370 | 337 | 353 | 95% | 14 | 4% | 3 | 1% |
| Lawn & Garden Equipment & Supplies | 81,859 | 351 | 369 | 338 | 297 | 80% | 71 | 19% | 1 | 0% |
| Manufactured Homes - Dealers | 114,855 | 250 | 369 | 339 | 287 | 78% | 69 | 19% | 13 | 4% |
| Convenience Stores | 46,969 | 557 | 367 | 340 | 190 | 52% | 168 | 46% | 9 | 2% |
| Auto Detailing | 92,248 | 312 | 364 | 341 | 177 | 49% | 177 | 49% | 10 | 3% |
| Auto Services - Oil & Lube | 18,040 | 1,038 | 359 | 342 | 315 | 88% | 42 | 12% | 2 | 1% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|-----|------------------------|-----|
| Beds - Retail | 33,767 | 687 | 359 | 343 | 341 | 95% | 14 | 4% | 4 | 1% |
| Advertising - Direct Mail | 80,097 | 358 | 358 | 344 | 287 | 80% | 63 | 18% | 8 | 2% |
| Gas - Propane - Equipment & Supplies | 32,679 | 702 | 358 | 345 | 340 | 95% | 18 | 5% | 0 | 0% |
| Cabinets | 143,597 | 210 | 357 | 346 | 186 | 52% | 159 | 45% | 12 | 3% |
| Solar Energy Equipment & Systems Dealers | 170,029 | 179 | 357 | 347 | 248 | 69% | 98 | 27% | 11 | 3% |
| Games & Supplies | 70,160 | 392 | 356 | 348 | 217 | 61% | 126 | 35% | 13 | 4% |
| Buying Clubs & Group Purchasing Service | 47,030 | 556 | 355 | 349 | 301 | 85% | 38 | 11% | 16 | 5% |
| Dog Breeders | 216,857 | 130 | 355 | 350 | 194 | 55% | 149 | 42% | 12 | 3% |
| Television & Radio - Service & Repair | 48,848 | 543 | 355 | 351 | 203 | 57% | 136 | 38% | 16 | 5% |
| Kitchen & Bath - Design & Remodeling | 299,746 | 98 | 352 | 352 | 251 | 71% | 89 | 25% | 12 | 3% |
| Contractor - Remodel & Repair | 157,884 | 194 | 351 | 353 | 152 | 43% | 180 | 51% | 19 | 5% |
| Energy Conservation Products & Services | 111,094 | 258 | 347 | 354 | 291 | 84% | 43 | 12% | 13 | 4% |
| VOIP (Voice Over Internet Protocol) Sales & Service | 21,056 | 963 | 346 | 355 | 246 | 71% | 42 | 12% | 58 | 17% |
| Foods - Carry Out | 39,649 | 620 | 344 | 356 | 198 | 58% | 143 | 42% | 3 | 1% |
| Signs | 95,274 | 302 | 343 | 357 | 176 | 51% | 147 | 43% | 20 | 6% |
| Insurance Agency | 225,032 | 125 | 339 | 358 | 264 | 78% | 73 | 22% | 2 | 1% |
| Party Supplies | 48,892 | 542 | 336 | 359 | 179 | 53% | 137 | 41% | 20 | 6% |
| Sales Promotion Service | 31,336 | 722 | 336 | 360 | 228 | 68% | 47 | 14% | 61 | 18% |
| Auto Accessories | 49,061 | 537 | 334 | 361 | 158 | 47% | 162 | 49% | 14 | 4% |
| Health Maintenance Organizations | 34,974 | 671 | 334 | 362 | 284 | 85% | 50 | 15% | 0 | 0% |
| Contractors - Flooring | 139,533 | 214 | 333 | 363 | 181 | 54% | 138 | 41% | 14 | 4% |
| House Cleaning | 219,051 | 128 | 331 | 364 | 214 | 65% | 105 | 32% | 12 | 4% |
| Collectibles | 65,306 | 420 | 330 | 365 | 286 | 87% | 41 | 12% | 3 | 1% |
| Lingerie | 28,152 | 768 | 328 | 366 | 196 | 60% | 115 | 35% | 17 | 5% |
| Appliances - Used | 46,777 | 559 | 327 | 367 | 179 | 55% | 142 | 43% | 6 | 2% |
| Online Education | 70,057 | 393 | 325 | 368 | 240 | 74% | 59 | 18% | 26 | 8% |
| Security Systems Consultants | 77,950 | 364 | 325 | 369 | 224 | 69% | 50 | 15% | 51 | 16% |
| Contractors - Solar Energy | 138,004 | 218 | 324 | 370 | 274 | 85% | 37 | 11% | 13 | 4% |
| Sports & Recreation | 25,066 | 839 | 324 | 371 | 179 | 55% | 135 | 42% | 10 | 3% |
| Publishers - Magazine | 37,620 | 635 | 323 | 372 | 172 | 53% | 137 | 42% | 14 | 4% |
| Title Companies & Agents | 200,194 | 146 | 323 | 373 | 270 | 84% | 44 | 14% | 9 | 3% |
| Bedding | 58,311 | 462 | 322 | 374 | 259 | 80% | 48 | 15% | 15 | 5% |
| Advertising - Mobile | 30,377 | 733 | 318 | 375 | 303 | 95% | 12 | 4% | 3 | 1% |
| Food - Sales & Delivery | 28,600 | 762 | 317 | 376 | 155 | 49% | 157 | 50% | 5 | 2% |
| Garments - Printing & Lettering | 11,570 | 1,328 | 317 | 377 | 10 | 3% | 303 | 96% | 4 | 1% |
| Floor Laying, Refinishing & Resurfacing | 212,276 | 137 | 316 | 378 | 220 | 70% | 95 | 30% | 1 | 0% |
| Business Opportunity Companies | 215,557 | 133 | 313 | 379 | 223 | 71% | 68 | 22% | 22 | 7% |
| Car Service | 23,563 | 883 | 313 | 380 | 265 | 85% | 48 | 15% | 0 | 0% |
| Auto Warranty Service | 81,023 | 353 | 312 | 381 | 291 | 93% | 18 | 6% | 3 | 1% |
| Glass - Plate and Window | 166,650 | 182 | 312 | 382 | 197 | 63% | 107 | 34% | 8 | 3% |
| Leasing Service | 56,662 | 478 | 312 | 383 | 263 | 84% | 49 | 16% | 0 | 0% |
| Correspondence Schools | 118,595 | 243 | 311 | 384 | 258 | 83% | 41 | 13% | 12 | 4% |
| Real Estate Developers | 149,521 | 203 | 311 | 385 | 238 | 77% | 71 | 23% | 2 | 1% |
| Mobile Telephone Equipment & Supplies | 22,972 | 900 | 308 | 386 | 125 | 41% | 171 | 56% | 12 | 4% |
| Pawnbrokers | 60,485 | 450 | 305 | 387 | 214 | 70% | 83 | 27% | 8 | 3% |
| Cigar & Cigarette & Tobacco Dealers - Retail | 32,575 | 705 | 303 | 388 | 181 | 60% | 117 | 39% | 5 | 2% |
| Sales Lead Generation | 109,114 | 264 | 302 | 389 | 195 | 65% | 99 | 33% | 8 | 3% |
| Asphalt | 114,734 | 251 | 301 | 390 | 118 | 39% | 151 | 50% | 32 | 11% |
| Physicians & Surgeons - Dermatology | 32,391 | 709 | 301 | 391 | 134 | 45% | 165 | 55% | 2 | 1% |
| Loans - Small Business | 181,433 | 168 | 299 | 392 | 237 | 79% | 52 | 17% | 10 | 3% |
| Physicians - Specialists | 68,057 | 406 | 297 | 393 | 222 | 75% | 73 | 25% | 2 | 1% |
| Hair Products and Equipment | 36,351 | 647 | 296 | 394 | 143 | 48% | 140 | 47% | 13 | 4% |
| Martial Arts | 49,909 | 528 | 295 | 395 | 173 | 59% | 113 | 38% | 9 | 3% |
| Tours - Operators & Promoters | 120,391 | 239 | 295 | 396 | 187 | 63% | 92 | 31% | 16 | 5% |
| Real Estate - Rentals by Individuals | 59,450 | 454 | 294 | 397 | 201 | 68% | 88 | 30% | 5 | 2% |
| Professional Services - General | 139,041 | 215 | 292 | 398 | 214 | 73% | 62 | 21% | 16 | 5% |
| Computers - Sys Designers & Consult | 93,204 | 305 | 291 | 399 | 258 | 89% | 30 | 10% | 3 | 1% |
| Associations | 92,852 | 310 | 290 | 400 | 260 | 90% | 27 | 9% | 3 | 1% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|-----|------------------------|-----|
| Ink Cartridge - Refill & Sales | 20,056 | 981 | 289 | 401 | 179 | 62% | 100 | 35% | 10 | 3% |
| Lawn & Tree Care | 39,776 | 617 | 289 | 402 | 180 | 62% | 99 | 34% | 10 | 3% |
| Lighting Fixtures - Retail | 68,087 | 404 | 288 | 403 | 188 | 65% | 94 | 33% | 6 | 2% |
| Promotional Products - Wearable | 15,766 | 1,121 | 288 | 404 | 253 | 88% | 27 | 9% | 8 | 3% |
| Government - State | 17,355 | 1,068 | 285 | 405 | 219 | 77% | 60 | 21% | 6 | 2% |
| Gift Shops | 52,772 | 507 | 284 | 406 | 168 | 59% | 106 | 37% | 10 | 4% |
| Auto Parts & Supplies - Used | 24,907 | 844 | 283 | 407 | 149 | 53% | 131 | 46% | 3 | 1% |
| Carports | 40,303 | 612 | 283 | 408 | 245 | 87% | 36 | 13% | 2 | 1% |
| Clubs | 31,767 | 716 | 282 | 409 | 219 | 78% | 62 | 22% | 1 | 0% |
| Insurance Claim Processing Services | 64,658 | 425 | 281 | 410 | 251 | 89% | 28 | 10% | 2 | 1% |
| Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Surgery | 75,428 | 376 | 278 | 411 | 127 | 46% | 86 | 31% | 65 | 23% |
| Attorneys & Lawyers - Collections Law | 69,186 | 396 | 277 | 412 | 219 | 79% | 54 | 19% | 4 | 1% |
| Hardware - Retail | 53,490 | 499 | 273 | 413 | 201 | 74% | 71 | 26% | 1 | 0% |
| Credit Repair Services - No Advance Fee | 179,002 | 173 | 271 | 414 | 248 | 92% | 22 | 8% | 1 | 0% |
| Commercial Products Manufacturers | 47,219 | 554 | 270 | 415 | 230 | 85% | 38 | 14% | 2 | 1% |
| Monuments | 50,699 | 519 | 270 | 416 | 185 | 69% | 74 | 27% | 11 | 4% |
| Hobby & Model Construction Supplies - Retail | 38,563 | 626 | 269 | 417 | 159 | 59% | 100 | 37% | 10 | 4% |
| Bakers - Retail | 46,050 | 564 | 268 | 418 | 147 | 55% | 107 | 40% | 14 | 5% |
| Hair Styling and Services | 32,552 | 706 | 268 | 419 | 172 | 64% | 88 | 33% | 8 | 3% |
| News Publications - Trade, Association | 34,964 | 672 | 268 | 420 | 240 | 90% | 23 | 9% | 5 | 2% |
| Water Softening & Conditioning Equipment Service & Supplies | 101,535 | 277 | 268 | 421 | 237 | 88% | 23 | 9% | 8 | 3% |
| Cosmetic Sales | 69,162 | 397 | 267 | 422 | 171 | 64% | 86 | 32% | 10 | 4% |
| Driving Instruction | 79,873 | 360 | 267 | 423 | 188 | 70% | 58 | 22% | 21 | 8% |
| Advertising - Internet | 96,092 | 300 | 266 | 424 | 202 | 76% | 60 | 23% | 4 | 2% |
| Consignment Service - Online | 27,110 | 785 | 266 | 425 | 85 | 32% | 181 | 68% | 0 | 0% |
| Financial Planning Consultants | 332,911 | 82 | 266 | 426 | 166 | 62% | 85 | 32% | 15 | 6% |
| Market Survey Companies | 95,404 | 301 | 266 | 427 | 203 | 76% | 54 | 20% | 9 | 3% |
| Musical Instruments - Dealers | 58,022 | 464 | 266 | 428 | 200 | 75% | 60 | 23% | 6 | 2% |
| Gift Certificates/Cards | 51,920 | 513 | 263 | 429 | 222 | 84% | 39 | 15% | 2 | 1% |
| Manufactured Homes Distributors & Manufacturers | 99,672 | 282 | 263 | 430 | 214 | 81% | 47 | 18% | 2 | 1% |
| Contact Lenses | 53,995 | 496 | 262 | 431 | 223 | 85% | 38 | 15% | 1 | 0% |
| Campgrounds & RV Parks | 57,546 | 469 | 261 | 432 | 193 | 74% | 65 | 25% | 3 | 1% |
| Boat Dealers | 80,861 | 355 | 257 | 433 | 187 | 73% | 66 | 26% | 4 | 2% |
| Appliances - Small - Dealers | 46,850 | 558 | 255 | 434 | 136 | 53% | 107 | 42% | 12 | 5% |
| Computer Consultant | 60,001 | 451 | 255 | 435 | 148 | 58% | 98 | 38% | 9 | 4% |
| Ambulance Service | 43,781 | 582 | 254 | 436 | 189 | 74% | 63 | 25% | 2 | 1% |
| Electric Equipment - Service & Repair | 32,601 | 704 | 254 | 437 | 204 | 80% | 48 | 19% | 2 | 1% |
| Incentive Programs | 28,518 | 764 | 254 | 438 | 246 | 97% | 6 | 2% | 2 | 1% |
| Photo Imaging Service | 6,363 | 1,760 | 253 | 439 | 67 | 26% | 182 | 72% | 4 | 2% |
| Chimney Cleaning | 193,605 | 157 | 252 | 440 | 150 | 60% | 98 | 39% | 4 | 2% |
| Food Manufacturers, Wholesalers, Distributors | 109,311 | 263 | 251 | 441 | 199 | 79% | 47 | 19% | 5 | 2% |
| Landscape Maintenance | 116,605 | 246 | 250 | 442 | 104 | 42% | 133 | 53% | 13 | 5% |
| Cooking Utensils | 54,791 | 490 | 248 | 443 | 202 | 81% | 43 | 17% | 3 | 1% |
| Medical Billing Services | 56,680 | 477 | 248 | 444 | 165 | 67% | 78 | 31% | 5 | 2% |
| Housewares - Retail | 25,626 | 822 | 247 | 445 | 207 | 84% | 28 | 11% | 12 | 5% |
| Spas & Hot Tubs - Dealers | 84,766 | 342 | 247 | 446 | 189 | 77% | 51 | 21% | 7 | 3% |
| Magazine Sales by Telephone | 12,675 | 1,268 | 246 | 447 | 226 | 92% | 12 | 5% | 8 | 3% |
| Association Management | 64,940 | 422 | 243 | 448 | 211 | 87% | 30 | 12% | 2 | 1% |
| Telephone Service - Long Distance | 67,101 | 408 | 241 | 449 | 177 | 73% | 25 | 10% | 39 | 16% |
| Utility Contractors | 46,723 | 561 | 240 | 450 | 201 | 84% | 38 | 16% | 1 | 0% |
| Pet Grooming | 115,510 | 248 | 239 | 451 | 153 | 64% | 78 | 33% | 8 | 3% |
| Flags & Banners | 26,699 | 795 | 238 | 452 | 70 | 29% | 168 | 71% | 0 | 0% |
| Home Health Services | 312,941 | 88 | 238 | 453 | 169 | 71% | 60 | 25% | 9 | 4% |
| Bathroom Remodeling | 153,002 | 199 | 237 | 454 | 182 | 77% | 44 | 19% | 11 | 5% |
| Engines - Rebuild & Exchange | 110,867 | 259 | 237 | 455 | 158 | 67% | 73 | 31% | 6 | 3% |
| Magazines - Dealers | 16,655 | 1,088 | 237 | 456 | 134 | 57% | 88 | 37% | 15 | 6% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|-----|------------------------|-----|
| Real Estate Investors | 183,609 | 165 | 237 | 457 | 180 | 76% | 54 | 23% | 3 | 1% |
| Air conditioning & Heating Contractors - Commercial | 133,246 | 226 | 236 | 458 | 175 | 74% | 58 | 25% | 3 | 1% |
| Electricians - Residential | 195,562 | 153 | 236 | 459 | 158 | 67% | 74 | 31% | 4 | 2% |
| Floor Materials - Retail | 112,234 | 255 | 236 | 460 | 179 | 76% | 54 | 23% | 3 | 1% |
| Labor Posters | 18,377 | 1,026 | 236 | 461 | 196 | 83% | 38 | 16% | 2 | 1% |
| Doors | 85,804 | 339 | 235 | 462 | 125 | 53% | 106 | 45% | 4 | 2% |
| Countertops | 137,194 | 221 | 233 | 463 | 162 | 70% | 68 | 29% | 3 | 1% |
| Debt Relief Services | 90,849 | 321 | 233 | 464 | 103 | 44% | 106 | 45% | 24 | 10% |
| Government Contractors | 12,099 | 1,302 | 232 | 465 | 230 | 99% | 2 | 1% | 0 | 0% |
| Hospitalization, Medical & Surgical Plans | 22,580 | 912 | 232 | 466 | 212 | 91% | 17 | 7% | 3 | 1% |
| Auto Wrecking | 30,904 | 729 | 229 | 467 | 136 | 59% | 92 | 40% | 1 | 0% |
| Music Distribution Service | 10,629 | 1,391 | 226 | 468 | 198 | 88% | 20 | 9% | 8 | 4% |
| Costumes - Masquerade & Theatrical | 23,295 | 892 | 225 | 469 | 159 | 71% | 63 | 28% | 3 | 1% |
| Herbs | 43,446 | 588 | 225 | 470 | 146 | 65% | 76 | 34% | 3 | 1% |
| Magazines - Distributors | 21,166 | 959 | 225 | 471 | 112 | 50% | 112 | 50% | 1 | 0% |
| Physicians & Surgeons - Family Practice | 28,545 | 763 | 225 | 472 | 165 | 73% | 55 | 24% | 5 | 2% |
| Sitting Services | 36,145 | 651 | 225 | 473 | 225 | 100% | 0 | 0% | 0 | 0% |
| Auto Repair - Mobile | 59,272 | 456 | 223 | 474 | 117 | 52% | 92 | 41% | 14 | 6% |
| Fence - Sales, Service & Contractors | 86,827 | 334 | 223 | 475 | 158 | 71% | 58 | 26% | 7 | 3% |
| Mailing Lists | 72,587 | 383 | 223 | 476 | 64 | 29% | 158 | 71% | 1 | 0% |
| Plumbing Fixtures, Parts, Supplies - Retail | 43,524 | 586 | 223 | 477 | 196 | 88% | 23 | 10% | 4 | 2% |
| Job Listing & Advisory Services | 131,294 | 229 | 222 | 478 | 175 | 79% | 33 | 15% | 14 | 6% |
| Truck Dealers | 68,628 | 400 | 222 | 479 | 171 | 77% | 46 | 21% | 5 | 2% |
| Newspaper Distributors | 6,648 | 1,729 | 221 | 480 | 214 | 97% | 7 | 3% | 0 | 0% |
| Baby Accessories & Services | 20,442 | 975 | 219 | 481 | 140 | 64% | 75 | 34% | 4 | 2% |
| Dental Laboratories | 43,504 | 587 | 219 | 482 | 127 | 58% | 91 | 42% | 1 | 0% |
| Motor Scooters - Dealers | 29,663 | 748 | 217 | 483 | 114 | 53% | 100 | 46% | 3 | 1% |
| Penny Auctions | 30,193 | 736 | 216 | 484 | 206 | 95% | 10 | 5% | 0 | 0% |
| Property Maintenance | 92,085 | 314 | 216 | 485 | 137 | 63% | 76 | 35% | 3 | 1% |
| Bill Paying Service | 36,822 | 642 | 215 | 486 | 212 | 99% | 3 | 1% | 0 | 0% |
| Online Event Registration | 8,430 | 1,538 | 215 | 487 | 199 | 93% | 11 | 5% | 5 | 2% |
| Tattoos | 52,712 | 508 | 212 | 488 | 104 | 49% | 101 | 48% | 7 | 3% |
| Auto Parts & Supplies - Wholesale & Manufacturers | 44,473 | 577 | 211 | 489 | 105 | 50% | 96 | 45% | 10 | 5% |
| Hazardous & Medical Waste Services | 16,827 | 1,086 | 211 | 490 | 200 | 95% | 10 | 5% | 1 | 0% |
| Insurance - Travel | 26,631 | 796 | 211 | 491 | 205 | 97% | 6 | 3% | 0 | 0% |
| Insured Property Replacement Service | 13,740 | 1,212 | 211 | 492 | 210 | 100% | 1 | 0% | 0 | 0% |
| Photographers - Wedding | 24,257 | 855 | 211 | 493 | 74 | 35% | 122 | 58% | 15 | 7% |
| Uniforms | 36,879 | 641 | 211 | 494 | 135 | 64% | 74 | 35% | 2 | 1% |
| Video Tapes & Discs Sales & Rentals | 22,427 | 919 | 210 | 495 | 73 | 35% | 128 | 61% | 9 | 4% |
| Screen Printing | 46,725 | 560 | 209 | 496 | 50 | 24% | 147 | 70% | 12 | 6% |
| Handbags | 22,070 | 928 | 207 | 497 | 106 | 51% | 96 | 46% | 5 | 2% |
| Digital Media | 19,829 | 989 | 206 | 498 | 150 | 73% | 45 | 22% | 11 | 5% |
| Shutters | 75,984 | 372 | 205 | 499 | 95 | 46% | 105 | 51% | 5 | 2% |
| Telecommunication Equipment & Systems Dealers | 43,036 | 592 | 205 | 500 | 180 | 88% | 21 | 10% | 4 | 2% |
| Marble & Granite Installation, Stonework Fabrication | 86,337 | 335 | 204 | 501 | 127 | 62% | 77 | 38% | 0 | 0% |
| Mufflers & Exhaust Systems | 38,318 | 629 | 204 | 502 | 117 | 57% | 82 | 40% | 5 | 2% |
| Repossession Service | 64,168 | 429 | 204 | 503 | 141 | 69% | 55 | 27% | 8 | 4% |
| Title Loans | 35,552 | 663 | 204 | 504 | 134 | 66% | 58 | 28% | 12 | 6% |
| Timeshare Deed and/or Title Transfer | 107,197 | 267 | 203 | 505 | 111 | 55% | 54 | 27% | 38 | 19% |
| Employment Agencies | 285,352 | 102 | 202 | 506 | 128 | 63% | 60 | 30% | 14 | 7% |
| Mobile Apps | 23,074 | 895 | 202 | 507 | 154 | 76% | 46 | 23% | 2 | 1% |
| Payroll Service | 65,099 | 421 | 202 | 508 | 172 | 85% | 29 | 14% | 1 | 0% |
| Tile - Ceramic - Contractors & Dealers | 137,372 | 220 | 202 | 509 | 103 | 51% | 94 | 47% | 5 | 2% |
| Urgent Care Centers | 16,891 | 1,084 | 202 | 510 | 125 | 62% | 74 | 37% | 3 | 1% |
| Swimming Pool Manufacturers & Distributors | 13,700 | 1,219 | 201 | 511 | 194 | 97% | 7 | 3% | 0 | 0% |
| Medical Service Organizations | 35,765 | 657 | 200 | 512 | 107 | 54% | 60 | 30% | 33 | 17% |
| Hardwood Floor Contractors | 132,834 | 227 | 199 | 513 | 134 | 67% | 58 | 29% | 7 | 4% |
| Scholarships & Financial Aid | 80,001 | 359 | 198 | 514 | 187 | 94% | 5 | 3% | 6 | 3% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|-----|------------------------|-----|
| Screening - Background & Employment | 70,546 | 391 | 198 | 515 | 137 | 69% | 53 | 27% | 8 | 4% |
| Auto Service - Window Tinting | 68,987 | 399 | 197 | 516 | 96 | 49% | 95 | 48% | 6 | 3% |
| Book, Compact Disc, & DVD Clubs | 12,333 | 1,286 | 197 | 517 | 132 | 67% | 63 | 32% | 2 | 1% |
| Health Care Management | 33,759 | 688 | 197 | 518 | 172 | 87% | 24 | 12% | 1 | 1% |
| Awnings & Canopies | 68,062 | 405 | 196 | 519 | 111 | 57% | 83 | 42% | 2 | 1% |
| Employee Benefit Plans | 14,915 | 1,158 | 195 | 520 | 186 | 95% | 7 | 4% | 2 | 1% |
| Foundation Repair & House Leveling | 124,848 | 236 | 194 | 521 | 136 | 70% | 49 | 25% | 9 | 5% |
| Granite | 98,223 | 288 | 194 | 522 | 134 | 69% | 58 | 30% | 2 | 1% |
| Estates - Appraisals, Sales & Auctions | 53,612 | 497 | 193 | 523 | 92 | 48% | 93 | 48% | 8 | 4% |
| DVD sales & service | 13,378 | 1,238 | 192 | 524 | 58 | 30% | 116 | 60% | 18 | 9% |
| Kitchen Accessories | 35,970 | 656 | 192 | 525 | 130 | 68% | 60 | 31% | 2 | 1% |
| Massage Therapeutic | 19,300 | 1,005 | 191 | 526 | 116 | 61% | 53 | 28% | 22 | 12% |
| Television Stations & Broadcast Companies | 25,730 | 817 | 191 | 527 | 145 | 76% | 41 | 21% | 5 | 3% |
| Contractor - Insulation | 199,399 | 147 | 190 | 528 | 138 | 73% | 46 | 24% | 6 | 3% |
| Investigators | 115,907 | 247 | 190 | 529 | 112 | 59% | 63 | 33% | 15 | 8% |
| Dental Service Plans | 37,385 | 636 | 189 | 530 | 172 | 91% | 16 | 8% | 1 | 1% |
| Septic Tanks & Systems Contractors & Dealers | 137,045 | 222 | 189 | 531 | 137 | 72% | 48 | 25% | 4 | 2% |
| Business Promotions - General | 36,529 | 644 | 188 | 532 | 146 | 78% | 35 | 19% | 7 | 4% |
| Computer Printers Sales & Service | 18,199 | 1,031 | 188 | 533 | 161 | 86% | 26 | 14% | 1 | 1% |
| Caterers | 74,239 | 379 | 187 | 534 | 93 | 50% | 79 | 42% | 15 | 8% |
| Craft Supplies | 26,606 | 798 | 187 | 535 | 120 | 64% | 65 | 35% | 2 | 1% |
| Floor Coverings & Installation | 63,715 | 433 | 187 | 536 | 123 | 66% | 53 | 28% | 11 | 6% |
| Investment Advisory Service | 159,938 | 190 | 187 | 537 | 72 | 39% | 95 | 51% | 20 | 11% |
| Video Games - Supplies & Parts | 13,536 | 1,231 | 187 | 538 | 121 | 65% | 63 | 34% | 3 | 2% |
| Auto Customizing | 47,582 | 549 | 186 | 539 | 83 | 45% | 95 | 51% | 8 | 4% |
| Fireplaces | 55,585 | 486 | 186 | 540 | 155 | 83% | 31 | 17% | 0 | 0% |
| Garage Builders | 58,485 | 461 | 186 | 541 | 118 | 63% | 65 | 35% | 3 | 2% |
| Internet-Based Telephone Service | 8,441 | 1,537 | 186 | 542 | 172 | 92% | 14 | 8% | 0 | 0% |
| Scholastic Prep Courses, Books & Materials | 23,516 | 884 | 186 | 543 | 122 | 66% | 43 | 23% | 21 | 11% |
| Garage Door Repair | 55,669 | 484 | 185 | 544 | 96 | 52% | 77 | 42% | 12 | 6% |
| Genealogists | 45,035 | 571 | 185 | 545 | 181 | 98% | 4 | 2% | 0 | 0% |
| Television & Radio - Dealers | 30,168 | 737 | 185 | 546 | 110 | 59% | 66 | 36% | 9 | 5% |
| Air Conditioning Repair | 75,616 | 374 | 184 | 547 | 115 | 63% | 59 | 32% | 10 | 5% |
| Casinos | 17,696 | 1,050 | 184 | 548 | 137 | 74% | 47 | 26% | 0 | 0% |
| Bicycle - Dealers | 46,430 | 562 | 183 | 549 | 113 | 62% | 66 | 36% | 4 | 2% |
| Schools - General Interest | 53,334 | 500 | 183 | 550 | 78 | 43% | 41 | 22% | 64 | 35% |
| Calendars | 17,637 | 1,053 | 181 | 551 | 161 | 89% | 20 | 11% | 0 | 0% |
| Campers - Wholesale & Manufacturers | 51,720 | 514 | 181 | 552 | 175 | 97% | 5 | 3% | 1 | 1% |
| Photographers - Commercial | 34,237 | 684 | 181 | 553 | 120 | 66% | 46 | 25% | 15 | 8% |
| Sunglasses | 21,930 | 937 | 179 | 554 | 94 | 53% | 81 | 45% | 4 | 2% |
| Windows & Doors - Installation & Service | 77,526 | 368 | 179 | 555 | 141 | 79% | 32 | 18% | 6 | 3% |
| Door-to-Door Sales - Meat | 39,833 | 615 | 178 | 556 | 86 | 48% | 86 | 48% | 6 | 3% |
| Landscape Designers | 99,649 | 283 | 178 | 557 | 85 | 48% | 89 | 50% | 4 | 2% |
| Waste Containers | 12,011 | 1,306 | 178 | 558 | 148 | 83% | 30 | 17% | 0 | 0% |
| Personal Services | 38,900 | 623 | 177 | 559 | 99 | 56% | 69 | 39% | 9 | 5% |
| Modeling & Talent Agencies | 222,329 | 126 | 176 | 560 | 105 | 60% | 60 | 34% | 11 | 6% |
| Administrative Services | 33,036 | 698 | 175 | 561 | 98 | 56% | 4 | 2% | 73 | 42% |
| Auto Radios & Stereos - Sales & Repair | 25,622 | 824 | 174 | 562 | 109 | 63% | 58 | 33% | 7 | 4% |
| Consignment Service | 23,636 | 880 | 174 | 563 | 71 | 41% | 78 | 45% | 25 | 14% |
| Electric Equipment & Supplies - Retail | 39,108 | 621 | 174 | 564 | 109 | 63% | 57 | 33% | 8 | 5% |
| Recreational Vehicles - Equipment, Parts, Supplies | 35,540 | 664 | 174 | 565 | 133 | 76% | 38 | 22% | 3 | 2% |
| Adult Novelties | 21,706 | 942 | 173 | 566 | 71 | 41% | 91 | 53% | 11 | 6% |
| Auto Auctions | 53,019 | 505 | 173 | 567 | 85 | 49% | 88 | 51% | 0 | 0% |
| Loan Modification | 58,866 | 458 | 172 | 568 | 88 | 51% | 77 | 45% | 7 | 4% |
| Promotional Products | 36,521 | 645 | 172 | 569 | 99 | 58% | 67 | 39% | 6 | 3% |
| Stock Certificates | 4,745 | 1,995 | 172 | 570 | 86 | 50% | 86 | 50% | 0 | 0% |
| Parking Attendant Service | 8,847 | 1,505 | 171 | 571 | 143 | 84% | 28 | 16% | 0 | 0% |
| Attorneys & Lawyers - Bankruptcy | 92,187 | 313 | 170 | 572 | 126 | 74% | 32 | 19% | 12 | 7% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|-----|------------------------|-----|
| Home Repair & Maintenance | 27,862 | 773 | 170 | 573 | 70 | 41% | 90 | 53% | 10 | 6% |
| Athletic Organizations | 57,808 | 466 | 169 | 574 | 145 | 86% | 24 | 14% | 0 | 0% |
| Excavating Contractors | 331,765 | 83 | 169 | 575 | 101 | 60% | 63 | 37% | 5 | 3% |
| Painters - Commercial or Residential | 40,585 | 610 | 169 | 576 | 57 | 34% | 104 | 62% | 8 | 5% |
| Septic Tanks & Systems Cleaning | 98,802 | 287 | 169 | 577 | 102 | 60% | 64 | 38% | 3 | 2% |
| Buses - Charter & Rental | 47,531 | 550 | 168 | 578 | 92 | 55% | 72 | 43% | 4 | 2% |
| Image & Graphics Printing | 91,763 | 317 | 168 | 579 | 123 | 73% | 40 | 24% | 5 | 3% |
| Candles - Retail | 21,659 | 947 | 167 | 580 | 146 | 87% | 18 | 11% | 3 | 2% |
| Checks - Printing | 111,600 | 257 | 167 | 581 | 166 | 99% | 1 | 1% | 0 | 0% |
| Graphic Designers | 49,402 | 534 | 167 | 582 | 52 | 31% | 101 | 60% | 14 | 8% |
| Immigration & Naturalization Consultants | 23,870 | 868 | 167 | 583 | 131 | 78% | 34 | 20% | 2 | 1% |
| Insurance - Property | 60,593 | 449 | 167 | 584 | 161 | 96% | 6 | 4% | 0 | 0% |
| Motorcycles - Repairing & Service | 35,748 | 658 | 167 | 585 | 94 | 56% | 69 | 41% | 4 | 2% |
| Airport Transportation | 18,125 | 1,035 | 166 | 586 | 137 | 83% | 29 | 17% | 0 | 0% |
| Legal Forms | 71,812 | 385 | 166 | 587 | 143 | 86% | 23 | 14% | 0 | 0% |
| Cabin, Cottage & Chalet - Rentals | 24,767 | 845 | 165 | 588 | 133 | 81% | 28 | 17% | 4 | 2% |
| Window Cleaning | 112,641 | 254 | 165 | 589 | 98 | 59% | 62 | 38% | 5 | 3% |
| Copiers & Copier Supplies | 50,448 | 523 | 164 | 590 | 131 | 80% | 30 | 18% | 3 | 2% |
| Management Consultants | 80,898 | 354 | 164 | 591 | 97 | 59% | 62 | 38% | 5 | 3% |
| Mobile Telephone Service | 11,317 | 1,346 | 164 | 592 | 95 | 58% | 54 | 33% | 15 | 9% |
| Truck Repair & Service | 90,276 | 323 | 164 | 593 | 110 | 67% | 49 | 30% | 5 | 3% |
| Video Games - Rent & Lease | 4,888 | 1,962 | 164 | 594 | 162 | 99% | 2 | 1% | 0 | 0% |
| Accountants | 130,671 | 230 | 163 | 595 | 112 | 69% | 48 | 29% | 3 | 2% |
| Charity - Local | 88,683 | 328 | 163 | 596 | 127 | 78% | 35 | 21% | 1 | 1% |
| Physicians & Surgeons - Radiology | 20,566 | 972 | 163 | 597 | 114 | 70% | 49 | 30% | 0 | 0% |
| Auto Lube & Oil - Mobile | 10,648 | 1,389 | 162 | 598 | 92 | 57% | 68 | 42% | 2 | 1% |
| Investment Securities | 86,261 | 336 | 162 | 599 | 132 | 81% | 27 | 17% | 3 | 2% |
| Patio, Porch & Deck Enclosures | 74,828 | 378 | 162 | 600 | 130 | 80% | 28 | 17% | 4 | 2% |
| Restaurant Equipment & Supplies | 56,288 | 481 | 162 | 601 | 114 | 70% | 47 | 29% | 1 | 1% |
| Theaters | 10,939 | 1,370 | 162 | 602 | 95 | 59% | 63 | 39% | 4 | 2% |
| Dentist - Orthodontist | 35,293 | 665 | 161 | 603 | 107 | 66% | 50 | 31% | 4 | 2% |
| Property Management - Industrial & Commercial | 33,086 | 695 | 161 | 604 | 115 | 71% | 43 | 27% | 3 | 2% |
| Sweepstakes | 55,561 | 487 | 161 | 605 | 125 | 78% | 17 | 11% | 19 | 12% |
| Wines - Retail | 50,689 | 520 | 161 | 606 | 137 | 85% | 23 | 14% | 1 | 1% |
| Better Business Bureaus | 2,212 | 2,565 | 160 | 607 | 49 | 31% | 15 | 9% | 96 | 60% |
| Golf Equipment & Supplies - Retail | 31,553 | 720 | 160 | 608 | 126 | 79% | 30 | 19% | 4 | 3% |
| Printers | 80,159 | 357 | 160 | 609 | 95 | 59% | 63 | 39% | 2 | 1% |
| Advertising - Periodical | 7,919 | 1,583 | 159 | 610 | 147 | 92% | 12 | 8% | 0 | 0% |
| Beauty Consultant | 15,709 | 1,126 | 159 | 611 | 129 | 81% | 29 | 18% | 1 | 1% |
| Buildings - Metal | 82,878 | 349 | 159 | 612 | 125 | 79% | 33 | 21% | 1 | 1% |
| Lawn Mowers - Sharpen & Repair | 35,685 | 660 | 159 | 613 | 77 | 48% | 80 | 50% | 2 | 1% |
| Meat - Retail | 63,832 | 432 | 159 | 614 | 87 | 55% | 68 | 43% | 4 | 3% |
| Mens Clothing & Furnishings - Retail | 33,524 | 689 | 159 | 615 | 97 | 61% | 60 | 38% | 2 | 1% |
| Photo Finishing - Retail | 16,962 | 1,079 | 159 | 616 | 113 | 71% | 43 | 27% | 3 | 2% |
| Sound Systems & Equipment | 23,921 | 864 | 159 | 617 | 92 | 58% | 66 | 42% | 1 | 1% |
| Television & Radio Parts - Wholesale & Manufacturers | 8,823 | 1,506 | 158 | 618 | 150 | 95% | 8 | 5% | 0 | 0% |
| Interior Decorators & Designers | 63,126 | 436 | 157 | 619 | 71 | 45% | 83 | 53% | 3 | 2% |
| Shoe Repair | 18,818 | 1,014 | 157 | 620 | 75 | 48% | 74 | 47% | 8 | 5% |
| Adult Entertainment | 48,976 | 540 | 156 | 621 | 78 | 50% | 70 | 45% | 8 | 5% |
| Appliances - Small - Wholesale & Manufacturers | 13,619 | 1,228 | 156 | 622 | 137 | 88% | 18 | 12% | 1 | 1% |
| Funeral Related Services | 51,987 | 512 | 156 | 623 | 110 | 71% | 43 | 28% | 3 | 2% |
| Jewelry Designers | 41,131 | 605 | 156 | 624 | 82 | 53% | 70 | 45% | 4 | 3% |
| Food Products | 38,167 | 631 | 155 | 625 | 90 | 58% | 56 | 36% | 9 | 6% |
| Furniture Designers & Custom Builders | 32,307 | 712 | 155 | 626 | 80 | 52% | 59 | 38% | 16 | 10% |
| Online Payments | 19,513 | 998 | 155 | 627 | 127 | 82% | 14 | 9% | 14 | 9% |
| Auto Listing Service | 53,556 | 498 | 154 | 628 | 121 | 79% | 33 | 21% | 0 | 0% |
| Automobile Dealers - Imported Cars | 18,547 | 1,021 | 153 | 629 | 111 | 73% | 42 | 27% | 0 | 0% |
| Carpenters | 96,795 | 297 | 153 | 630 | 62 | 41% | 85 | 56% | 6 | 4% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|------|-------------------|-----|------------------------|-----|
| Identity Theft Protection & Prevention Services | 103,411 | 273 | 153 | 631 | 134 | 88% | 19 | 12% | 0 | 0% |
| Sightseeing Tours | 26,939 | 791 | 153 | 632 | 90 | 59% | 61 | 40% | 2 | 1% |
| Air Purifying & Cleaning Systems & Equipment | 73,053 | 381 | 151 | 633 | 115 | 76% | 31 | 21% | 5 | 3% |
| Toys - Wholesale & Manufacturers | 17,565 | 1,058 | 151 | 634 | 114 | 75% | 36 | 24% | 1 | 1% |
| Coffee & Tea | 36,567 | 643 | 150 | 635 | 98 | 65% | 48 | 32% | 4 | 3% |
| Coupon Services | 29,620 | 750 | 150 | 636 | 108 | 72% | 41 | 27% | 1 | 1% |
| Water Heaters - Wholesale & Manufacturers | 5,548 | 1,853 | 150 | 637 | 150 | 100% | 0 | 0% | 0 | 0% |
| Designers - Apparel | 9,181 | 1,487 | 149 | 638 | 60 | 40% | 80 | 54% | 9 | 6% |
| Physicians & Surgeons - Ophthalmology | 34,902 | 674 | 149 | 639 | 128 | 86% | 21 | 14% | 0 | 0% |
| Professional Organizations | 30,311 | 734 | 149 | 640 | 141 | 95% | 7 | 5% | 1 | 1% |
| Real Estate Consultants | 81,215 | 352 | 149 | 641 | 91 | 61% | 55 | 37% | 3 | 2% |
| Shopping Service - Personal | 10,995 | 1,366 | 149 | 642 | 47 | 32% | 97 | 65% | 5 | 3% |
| Boat Repair | 56,474 | 480 | 148 | 643 | 78 | 53% | 64 | 43% | 6 | 4% |
| Hunting & Fishing Services & Supplies | 49,482 | 532 | 148 | 644 | 104 | 70% | 40 | 27% | 4 | 3% |
| Lawn & Garden Sprinkler Systems | 100,627 | 281 | 148 | 645 | 92 | 62% | 54 | 36% | 2 | 1% |
| Legal Services Plans | 97,050 | 296 | 148 | 646 | 108 | 73% | 36 | 24% | 4 | 3% |
| Upholsterers | 63,915 | 430 | 148 | 647 | 73 | 49% | 72 | 49% | 3 | 2% |
| Eyeglass Suppliers | 23,337 | 890 | 147 | 648 | 102 | 69% | 44 | 30% | 1 | 1% |
| Lighting Equipment - Emergency | 7,770 | 1,603 | 146 | 649 | 103 | 71% | 43 | 29% | 0 | 0% |
| Snow Removal Service | 23,032 | 896 | 146 | 650 | 38 | 26% | 101 | 69% | 7 | 5% |
| Bail Bonds | 47,783 | 547 | 145 | 651 | 76 | 52% | 66 | 46% | 3 | 2% |
| Health & Fitness Program Consultants | 25,703 | 819 | 145 | 652 | 104 | 72% | 39 | 27% | 2 | 1% |
| Laundries - Self Service | 7,643 | 1,611 | 144 | 653 | 65 | 45% | 69 | 48% | 10 | 7% |
| Battery Supplies | 29,213 | 758 | 143 | 654 | 94 | 66% | 45 | 31% | 4 | 3% |
| Swimwear & Accessories | 14,646 | 1,167 | 143 | 655 | 65 | 45% | 75 | 52% | 3 | 2% |
| Water & Sewer Line Protection | 87,059 | 333 | 143 | 656 | 142 | 99% | 1 | 1% | 0 | 0% |
| Linens - Retail | 13,821 | 1,210 | 142 | 657 | 118 | 83% | 17 | 12% | 7 | 5% |
| Traffic & Parking Consultants | 15,246 | 1,147 | 142 | 658 | 122 | 86% | 17 | 12% | 3 | 2% |
| Accountants - Certified Public | 271,228 | 106 | 141 | 659 | 94 | 67% | 46 | 33% | 1 | 1% |
| Auto Service - Sound Systems Sales & Service | 25,572 | 827 | 141 | 660 | 105 | 74% | 29 | 21% | 7 | 5% |
| Monograms | 6,506 | 1,745 | 141 | 661 | 51 | 36% | 89 | 63% | 1 | 1% |
| Physical Therapists | 47,221 | 553 | 141 | 662 | 104 | 74% | 36 | 26% | 1 | 1% |
| Pressure Washing | 107,363 | 266 | 139 | 663 | 92 | 66% | 38 | 27% | 9 | 6% |
| Art Galleries, Dealers & Consultants | 41,861 | 599 | 138 | 664 | 82 | 59% | 53 | 38% | 3 | 2% |
| Concrete - Stamped & Decorative | 48,947 | 541 | 138 | 665 | 68 | 49% | 65 | 47% | 5 | 4% |
| Mailing Machines & Equipment | 11,829 | 1,312 | 138 | 666 | 131 | 95% | 6 | 4% | 1 | 1% |
| Search Engine Optimization Services | 48,836 | 544 | 138 | 667 | 85 | 62% | 45 | 33% | 8 | 6% |
| Corsets & Girdles | 7,074 | 1,673 | 137 | 668 | 77 | 56% | 59 | 43% | 1 | 1% |
| Farm Equipment | 41,086 | 606 | 137 | 669 | 106 | 77% | 28 | 20% | 3 | 2% |
| Wedding Supplies & Services | 22,571 | 913 | 137 | 670 | 76 | 55% | 53 | 39% | 8 | 6% |
| Cleaning Supplies | 30,985 | 726 | 136 | 671 | 109 | 80% | 27 | 20% | 0 | 0% |
| Magazine Sales by Mail | 8,666 | 1,518 | 136 | 672 | 112 | 82% | 11 | 8% | 13 | 10% |
| Physicians & Surgeons - Orthopedic Surgery | 34,518 | 681 | 136 | 673 | 107 | 79% | 28 | 21% | 1 | 1% |
| Tutoring | 72,721 | 382 | 136 | 674 | 89 | 65% | 43 | 32% | 4 | 3% |
| Video Games - Service & Repair | 14,178 | 1,192 | 136 | 675 | 78 | 57% | 53 | 39% | 5 | 4% |
| Watches - Service & Repair | 29,864 | 744 | 136 | 676 | 104 | 76% | 28 | 21% | 4 | 3% |
| Cosmetics - Wholesale & Manufacturers | 13,725 | 1,214 | 135 | 677 | 87 | 64% | 44 | 33% | 4 | 3% |
| Insurance - Accident & Health | 27,568 | 779 | 135 | 678 | 45 | 33% | 73 | 54% | 17 | 13% |
| Pet Boarding & Kennels | 138,382 | 216 | 134 | 679 | 87 | 65% | 45 | 34% | 2 | 1% |
| Video Production Services | 50,501 | 522 | 134 | 680 | 83 | 62% | 51 | 38% | 0 | 0% |
| Coffee & Tea Shops | 8,160 | 1,563 | 133 | 681 | 113 | 85% | 19 | 14% | 1 | 1% |
| Coin Dealers, Supplies | 162,137 | 185 | 133 | 682 | 102 | 77% | 26 | 20% | 5 | 4% |
| Computers - Network Security | 59,701 | 452 | 133 | 683 | 104 | 78% | 28 | 21% | 1 | 1% |
| Nursing Homes | 84,591 | 343 | 133 | 684 | 87 | 65% | 46 | 35% | 0 | 0% |
| Art Goods | 15,737 | 1,123 | 132 | 685 | 87 | 66% | 40 | 30% | 5 | 4% |
| Janitor Service | 226,902 | 123 | 132 | 686 | 79 | 60% | 50 | 38% | 3 | 2% |
| Fashion Accessories | 8,316 | 1,550 | 131 | 687 | 50 | 38% | 74 | 56% | 7 | 5% |
| Pharmaceutical Products - Wholesale & Manufacturing | 25,155 | 836 | 131 | 688 | 85 | 65% | 41 | 31% | 5 | 4% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|-----|------------------------|-----|
| Rental Service Stores & Yards | 19,881 | 986 | 131 | 689 | 67 | 51% | 64 | 49% | 0 | 0% |
| Upholstery & Carpet Cleaning | 49,252 | 536 | 131 | 690 | 67 | 51% | 53 | 40% | 11 | 8% |
| Animals - Nuisance Control - Trapping | 23,414 | 889 | 130 | 691 | 103 | 79% | 24 | 18% | 3 | 2% |
| Business Forms & Systems | 54,351 | 495 | 130 | 692 | 80 | 62% | 49 | 38% | 1 | 1% |
| Draperies & Curtains - Retail & Custom | 32,371 | 710 | 130 | 693 | 82 | 63% | 46 | 35% | 2 | 2% |
| Laser Cosmetic Services | 23,269 | 893 | 130 | 694 | 67 | 52% | 52 | 40% | 11 | 8% |
| Marketing - Home Based Business | 101,062 | 280 | 130 | 695 | 124 | 95% | 6 | 5% | 0 | 0% |
| Point of Sale Systems | 21,669 | 945 | 130 | 696 | 111 | 85% | 19 | 15% | 0 | 0% |
| Water Treatment Equipment,Service & Supplies | 57,608 | 468 | 130 | 697 | 100 | 77% | 27 | 21% | 3 | 2% |
| Auto Perform, Race & Sport Equipment | 43,987 | 579 | 129 | 698 | 89 | 69% | 39 | 30% | 1 | 1% |
| Gun sights, Scopes & Mounts | 22,581 | 911 | 129 | 699 | 28 | 22% | 100 | 78% | 1 | 1% |
| Motivational & Self Improvement Training | 22,812 | 904 | 129 | 700 | 114 | 88% | 14 | 11% | 1 | 1% |
| Waste Reduction, Disposal, Recycle Equipment | 14,801 | 1,160 | 129 | 701 | 86 | 67% | 41 | 32% | 2 | 2% |
| Debt Repayment Plan | 61,752 | 442 | 128 | 702 | 100 | 78% | 28 | 22% | 0 | 0% |
| All-Terrain Vehicles - ATVs | 35,993 | 654 | 127 | 703 | 90 | 71% | 35 | 28% | 2 | 2% |
| Beauty Schools | 33,083 | 696 | 127 | 704 | 79 | 62% | 35 | 28% | 13 | 10% |
| Cemeteries | 19,856 | 987 | 126 | 705 | 94 | 75% | 29 | 23% | 3 | 2% |
| Food & Beverage Services | 25,338 | 831 | 126 | 706 | 68 | 54% | 44 | 35% | 14 | 11% |
| Furniture Repair & Refinish | 53,122 | 503 | 126 | 707 | 72 | 57% | 46 | 37% | 8 | 6% |
| Industrial Equipment & Supplies | 86,004 | 338 | 126 | 708 | 97 | 77% | 29 | 23% | 0 | 0% |
| Data Communications Equipment & Systems | 23,745 | 875 | 125 | 709 | 113 | 90% | 11 | 9% | 1 | 1% |
| Kitchen Cabinets & Equipment - Household | 65,360 | 419 | 125 | 710 | 88 | 70% | 34 | 27% | 3 | 2% |
| Laundries | 10,085 | 1,418 | 125 | 711 | 56 | 45% | 60 | 48% | 9 | 7% |
| Business & Trade Organizations | 34,516 | 682 | 124 | 712 | 86 | 69% | 34 | 27% | 4 | 3% |
| Chimney Builders & Repair | 79,308 | 361 | 124 | 713 | 70 | 56% | 50 | 40% | 4 | 3% |
| Interactive Media | 3,871 | 2,157 | 123 | 714 | 121 | 98% | 2 | 2% | 0 | 0% |
| Condominiums | 29,997 | 741 | 122 | 715 | 79 | 65% | 39 | 32% | 4 | 3% |
| Furniture - Outdoor | 30,542 | 731 | 122 | 716 | 97 | 80% | 23 | 19% | 2 | 2% |
| Novelties - Retail | 23,450 | 887 | 122 | 717 | 62 | 51% | 58 | 48% | 2 | 2% |
| Seal Coating | 55,637 | 485 | 122 | 718 | 61 | 50% | 52 | 43% | 9 | 7% |
| Auto Dealers - Online | 14,807 | 1,159 | 121 | 719 | 71 | 59% | 47 | 39% | 3 | 2% |
| Childrens & Family Entertainment | 12,420 | 1,280 | 121 | 720 | 65 | 54% | 46 | 38% | 10 | 8% |
| Hypnotherapists - Hypnotists | 25,020 | 841 | 121 | 721 | 99 | 82% | 21 | 17% | 1 | 1% |
| Auto Driving School | 21,658 | 948 | 120 | 722 | 65 | 54% | 49 | 41% | 6 | 5% |
| Automation Systems & Equipment | 9,340 | 1,475 | 120 | 723 | 118 | 98% | 2 | 2% | 0 | 0% |
| Incorporating Companies | 70,915 | 389 | 120 | 724 | 87 | 73% | 33 | 28% | 0 | 0% |
| Optical Equipment & Supplies | 27,031 | 788 | 120 | 725 | 114 | 95% | 6 | 5% | 0 | 0% |
| Auto Dealers - Antique & Classic | 61,869 | 441 | 119 | 726 | 86 | 72% | 32 | 27% | 1 | 1% |
| Cleaning Compounds | 7,873 | 1,592 | 119 | 727 | 110 | 92% | 9 | 8% | 0 | 0% |
| Hats - Retail | 7,345 | 1,636 | 119 | 728 | 72 | 61% | 44 | 37% | 3 | 3% |
| Shipping Masters | 24,760 | 846 | 119 | 729 | 62 | 52% | 51 | 43% | 6 | 5% |
| Tires - Commercial Sales & Service | 6,616 | 1,734 | 119 | 730 | 65 | 55% | 54 | 45% | 0 | 0% |
| Wedding Consultants | 24,012 | 859 | 119 | 731 | 71 | 60% | 44 | 37% | 4 | 3% |
| Patio & Deck Builders | 84,418 | 345 | 118 | 732 | 67 | 57% | 49 | 42% | 2 | 2% |
| Recreational Vehicles - Repair & Service | 35,732 | 659 | 117 | 733 | 88 | 75% | 28 | 24% | 1 | 1% |
| Ticket Broker | 23,601 | 882 | 117 | 734 | 100 | 85% | 14 | 12% | 3 | 3% |
| Antennas | 14,452 | 1,178 | 116 | 735 | 101 | 87% | 15 | 13% | 0 | 0% |
| Entertainers | 18,185 | 1,032 | 116 | 736 | 43 | 37% | 65 | 56% | 8 | 7% |
| Funeral Homes | 45,039 | 570 | 116 | 737 | 78 | 67% | 37 | 32% | 1 | 1% |
| Landscape Architects | 55,004 | 488 | 116 | 738 | 60 | 52% | 54 | 47% | 2 | 2% |
| Logistics | 41,065 | 607 | 116 | 739 | 84 | 72% | 32 | 28% | 0 | 0% |
| Night Clubs | 23,471 | 886 | 116 | 740 | 53 | 46% | 62 | 53% | 1 | 1% |
| Cabinet Manufacturer | 87,217 | 332 | 115 | 741 | 79 | 69% | 34 | 30% | 2 | 2% |
| Christmas Trees | 14,651 | 1,166 | 115 | 742 | 105 | 91% | 8 | 7% | 2 | 2% |
| Disc Jockeys | 30,945 | 728 | 115 | 743 | 46 | 40% | 53 | 46% | 16 | 14% |
| Irrigation Systems & Equipment | 71,797 | 386 | 115 | 744 | 79 | 69% | 30 | 26% | 6 | 5% |
| Survival Products & Supplies | 15,947 | 1,111 | 115 | 745 | 102 | 89% | 11 | 10% | 2 | 2% |
| Videotape, CD, & DVD Duplication & Transfer Services | 13,397 | 1,237 | 115 | 746 | 72 | 63% | 42 | 37% | 1 | 1% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|-----|------------------------|-----|
| Auto Alarms & Security Systems | 33,167 | 694 | 114 | 747 | 66 | 58% | 46 | 40% | 2 | 2% |
| Insurance - Homeowners | 61,983 | 440 | 113 | 748 | 97 | 86% | 15 | 13% | 1 | 1% |
| Pet Fencing & Containment Systems | 8,451 | 1,534 | 113 | 749 | 8 | 7% | 103 | 91% | 2 | 2% |
| Trucking | 114,117 | 252 | 113 | 750 | 82 | 73% | 26 | 23% | 5 | 4% |
| Water Well Drilling & Service | 110,071 | 262 | 113 | 751 | 76 | 67% | 36 | 32% | 1 | 1% |
| Manufactured Homes - Parks | 40,952 | 608 | 112 | 752 | 71 | 63% | 36 | 32% | 5 | 4% |
| Bathtubs & Sinks - Repair & Refinish | 68,122 | 403 | 111 | 753 | 73 | 66% | 35 | 32% | 3 | 3% |
| Credit Repair Services - Monitored | 49,977 | 527 | 111 | 754 | 92 | 83% | 17 | 15% | 2 | 2% |
| Driveway Installation, Paving & Repair | 18,457 | 1,025 | 111 | 755 | 24 | 22% | 72 | 65% | 15 | 14% |
| Engines - Supplies, Equipment & Parts | 34,910 | 673 | 111 | 756 | 69 | 62% | 38 | 34% | 4 | 4% |
| Funeral Directors | 58,821 | 459 | 111 | 757 | 87 | 78% | 23 | 21% | 1 | 1% |
| Furniture - Childrens | 16,908 | 1,082 | 111 | 758 | 87 | 78% | 22 | 20% | 2 | 2% |
| Hair Replacement | 44,042 | 578 | 111 | 759 | 97 | 87% | 13 | 12% | 1 | 1% |
| Alterations - Clothing | 31,684 | 718 | 110 | 760 | 67 | 61% | 40 | 36% | 3 | 3% |
| Antiques - Dealers | 52,320 | 511 | 110 | 761 | 69 | 63% | 36 | 33% | 5 | 5% |
| Christmas Lights & Decorations | 13,733 | 1,213 | 110 | 762 | 94 | 85% | 15 | 14% | 1 | 1% |
| Industrial Products Wholesalers & Distributors | 33,035 | 699 | 110 | 763 | 85 | 77% | 25 | 23% | 0 | 0% |
| Rehabilitation Services | 49,831 | 529 | 110 | 764 | 66 | 60% | 41 | 37% | 3 | 3% |
| Holding Companies | 18,021 | 1,039 | 109 | 765 | 90 | 83% | 19 | 17% | 0 | 0% |
| Physicians & Surgeons - OB/GYN | 21,668 | 946 | 109 | 766 | 78 | 72% | 29 | 27% | 2 | 2% |
| Plants - Retail | 8,420 | 1,540 | 109 | 767 | 85 | 78% | 23 | 21% | 1 | 1% |
| Storage - Data | 5,940 | 1,806 | 109 | 768 | 78 | 72% | 31 | 28% | 0 | 0% |
| Auto & Truck Brokers | 48,153 | 546 | 108 | 769 | 69 | 64% | 35 | 32% | 4 | 4% |
| Digital Marketing | 7,590 | 1,616 | 108 | 770 | 96 | 89% | 12 | 11% | 0 | 0% |
| Liquor Stores | 23,848 | 870 | 108 | 771 | 67 | 62% | 41 | 38% | 0 | 0% |
| Online Publications | 14,101 | 1,196 | 108 | 772 | 60 | 56% | 34 | 31% | 14 | 13% |
| Party Supplies - Renting | 21,380 | 955 | 108 | 773 | 55 | 51% | 52 | 48% | 1 | 1% |
| Real Estate Appraisers | 88,883 | 327 | 108 | 774 | 74 | 69% | 31 | 29% | 3 | 3% |
| Saltwater Pools - Equipment & Supplies | 3,625 | 2,205 | 108 | 775 | 21 | 19% | 87 | 81% | 0 | 0% |
| Water Damage Restoration | 64,848 | 424 | 108 | 776 | 93 | 86% | 13 | 12% | 2 | 2% |
| Check Cashing Protection Systems | 4,930 | 1,953 | 107 | 777 | 106 | 99% | 1 | 1% | 0 | 0% |
| Drug & Alcohol Screening & Testing | 22,428 | 918 | 107 | 778 | 103 | 96% | 4 | 4% | 0 | 0% |
| Fuel - Gasoline | 2,621 | 2,443 | 106 | 779 | 51 | 48% | 54 | 51% | 1 | 1% |
| Health Care Referral | 8,260 | 1,557 | 106 | 780 | 54 | 51% | 52 | 49% | 0 | 0% |
| Referral - Doctor | 9,850 | 1,434 | 106 | 781 | 75 | 71% | 31 | 29% | 0 | 0% |
| Tire Retread & Repair | 15,154 | 1,149 | 106 | 782 | 74 | 70% | 32 | 30% | 0 | 0% |
| Tool & Utility Sheds | 38,949 | 622 | 106 | 783 | 63 | 59% | 33 | 31% | 10 | 9% |
| Clocks - Service & Repair | 22,224 | 924 | 105 | 784 | 71 | 68% | 32 | 30% | 2 | 2% |
| Computers - Training | 50,713 | 518 | 105 | 785 | 78 | 74% | 23 | 22% | 4 | 4% |
| Couriers | 20,113 | 980 | 105 | 786 | 85 | 81% | 20 | 19% | 0 | 0% |
| Covers - Protective | 11,265 | 1,348 | 105 | 787 | 86 | 82% | 17 | 16% | 2 | 2% |
| Drywall Contractors | 179,792 | 172 | 105 | 788 | 44 | 42% | 58 | 55% | 3 | 3% |
| Luggage - Retail | 12,082 | 1,305 | 105 | 789 | 70 | 67% | 35 | 33% | 0 | 0% |
| Marine Sales & Service | 42,447 | 595 | 105 | 790 | 66 | 63% | 36 | 34% | 3 | 3% |
| Office Furniture & Equipment | 61,389 | 445 | 105 | 791 | 78 | 74% | 21 | 20% | 6 | 6% |
| Pet Services | 19,570 | 996 | 105 | 792 | 50 | 48% | 46 | 44% | 9 | 9% |
| Real Estate - Rent to Own | 50,796 | 517 | 105 | 793 | 92 | 88% | 12 | 11% | 1 | 1% |
| Shoes - Wholesale & Manufacturers | 13,233 | 1,243 | 105 | 794 | 93 | 89% | 12 | 11% | 0 | 0% |
| Blankets | 3,019 | 2,336 | 104 | 795 | 103 | 99% | 1 | 1% | 0 | 0% |
| Camps | 21,771 | 940 | 104 | 796 | 51 | 49% | 52 | 50% | 1 | 1% |
| Chemists - Manufacturers | 2,183 | 2,576 | 104 | 797 | 100 | 96% | 4 | 4% | 0 | 0% |
| Contract Manufacturing | 21,810 | 939 | 104 | 798 | 73 | 70% | 31 | 30% | 0 | 0% |
| Mailing Services - Drop Shipper | 15,457 | 1,136 | 104 | 799 | 85 | 82% | 19 | 18% | 0 | 0% |
| Optical Goods - Service & Repair | 19,343 | 1,004 | 104 | 800 | 80 | 77% | 21 | 20% | 3 | 3% |
| Government - US | 4,749 | 1,994 | 103 | 801 | 28 | 27% | 72 | 70% | 3 | 3% |
| Medical Imaging Services | 12,201 | 1,296 | 103 | 802 | 83 | 81% | 20 | 19% | 0 | 0% |
| Small Engine Repair | 35,201 | 666 | 103 | 803 | 56 | 54% | 46 | 45% | 1 | 1% |
| Solar Energy Products - Retail | 39,744 | 618 | 102 | 804 | 83 | 81% | 19 | 19% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|-----|------------------------|-----|
| Waste Reduction, Recycle Service - Industrial | 18,464 | 1,024 | 102 | 805 | 69 | 68% | 32 | 31% | 1 | 1% |
| Woodworking | 44,834 | 573 | 102 | 806 | 35 | 34% | 62 | 61% | 5 | 5% |
| Blinds | 34,765 | 676 | 101 | 807 | 71 | 70% | 29 | 29% | 1 | 1% |
| Online Drug & Prescription Services | 42,620 | 594 | 101 | 808 | 81 | 80% | 19 | 19% | 1 | 1% |
| Talent Listing Service | 71,683 | 387 | 101 | 809 | 93 | 92% | 1 | 1% | 7 | 7% |
| Telephone Equipment & Systems Service & Repair | 22,023 | 933 | 101 | 810 | 55 | 54% | 41 | 41% | 5 | 5% |
| Catalog Showrooms | 9,095 | 1,490 | 100 | 811 | 88 | 88% | 10 | 10% | 2 | 2% |
| Debt Relief Services (Non-compliant with FTC Rule) | 14,214 | 1,190 | 100 | 812 | 7 | 7% | 68 | 68% | 25 | 25% |
| Warehouses - Merchandise | 11,482 | 1,334 | 99 | 813 | 75 | 76% | 22 | 22% | 2 | 2% |
| Duct Cleaning | 70,693 | 390 | 98 | 814 | 55 | 56% | 34 | 35% | 9 | 9% |
| General Merchandise - Wholesale | 14,477 | 1,175 | 98 | 815 | 24 | 24% | 41 | 42% | 33 | 34% |
| Home Theater | 38,298 | 630 | 98 | 816 | 55 | 56% | 41 | 42% | 2 | 2% |
| Party Planning | 15,322 | 1,141 | 98 | 817 | 71 | 72% | 25 | 26% | 2 | 2% |
| Thrift Shops | 16,316 | 1,103 | 98 | 818 | 64 | 65% | 30 | 31% | 4 | 4% |
| Buildings - Pre - Cut, Prefab & Modular - Dealers | 59,462 | 453 | 97 | 819 | 70 | 72% | 27 | 28% | 0 | 0% |
| Embroidery | 27,944 | 771 | 97 | 820 | 60 | 62% | 36 | 37% | 1 | 1% |
| Recycling Services | 25,640 | 821 | 97 | 821 | 55 | 57% | 37 | 38% | 5 | 5% |
| Employment Service | 47,326 | 552 | 96 | 822 | 42 | 44% | 33 | 34% | 21 | 22% |
| Home Accessories | 18,973 | 1,009 | 96 | 823 | 58 | 60% | 35 | 36% | 3 | 3% |
| Lawn Mowers | 33,232 | 693 | 96 | 824 | 69 | 72% | 27 | 28% | 0 | 0% |
| Fireplace Equipment - Retail | 24,254 | 856 | 95 | 825 | 69 | 73% | 24 | 25% | 2 | 2% |
| Stoves - Wood, Coal | 29,493 | 753 | 95 | 826 | 67 | 71% | 27 | 28% | 1 | 1% |
| Bed & Breakfast | 23,730 | 876 | 94 | 827 | 51 | 54% | 39 | 41% | 4 | 4% |
| Concrete - Custom | 22,042 | 929 | 94 | 828 | 33 | 35% | 54 | 57% | 7 | 7% |
| Gift Baskets & Parcels | 17,726 | 1,048 | 94 | 829 | 51 | 54% | 43 | 46% | 0 | 0% |
| Jewelry Manufacturers | 42,057 | 597 | 94 | 830 | 44 | 47% | 45 | 48% | 5 | 5% |
| Lights Bulbs & Tubes | 14,783 | 1,161 | 94 | 831 | 65 | 69% | 28 | 30% | 1 | 1% |
| Bookkeeping Service | 92,872 | 309 | 93 | 832 | 62 | 67% | 28 | 30% | 3 | 3% |
| Event Center | 8,957 | 1,498 | 93 | 833 | 39 | 42% | 52 | 56% | 2 | 2% |
| Home Owners Associations | 13,061 | 1,251 | 93 | 834 | 74 | 80% | 17 | 18% | 2 | 2% |
| License Services | 20,024 | 983 | 93 | 835 | 56 | 60% | 37 | 40% | 0 | 0% |
| Railroads | 2,591 | 2,453 | 93 | 836 | 82 | 88% | 11 | 12% | 0 | 0% |
| Vaporizers | 5,834 | 1,820 | 93 | 837 | 50 | 54% | 41 | 44% | 2 | 2% |
| Answering Services | 35,006 | 670 | 92 | 838 | 69 | 75% | 23 | 25% | 0 | 0% |
| Recycling Centers | 34,072 | 685 | 92 | 839 | 60 | 65% | 29 | 32% | 3 | 3% |
| Auto - Fleet Maintenance | 2,010 | 2,640 | 91 | 840 | 89 | 98% | 2 | 2% | 0 | 0% |
| Auto Parts & Supplies - Custom Wheels/Rims | 26,708 | 794 | 91 | 841 | 60 | 66% | 30 | 33% | 1 | 1% |
| Bathroom Remodeling - Walk-In Tubs | 24,551 | 848 | 91 | 842 | 80 | 88% | 11 | 12% | 0 | 0% |
| Coaching - Business | 26,185 | 806 | 91 | 843 | 48 | 53% | 41 | 45% | 2 | 2% |
| Furniture - Wholesale | 20,802 | 969 | 91 | 844 | 49 | 54% | 37 | 41% | 5 | 5% |
| Golf Carts | 26,597 | 799 | 91 | 845 | 69 | 76% | 20 | 22% | 2 | 2% |
| Leather Goods - Dealers | 8,124 | 1,567 | 91 | 846 | 73 | 80% | 17 | 19% | 1 | 1% |
| Physicians & Surgeons - Anesthesiologists | 11,376 | 1,342 | 91 | 847 | 63 | 69% | 27 | 30% | 1 | 1% |
| Sporting Goods - Wholesale & Manufacturers | 17,222 | 1,076 | 91 | 848 | 70 | 77% | 21 | 23% | 0 | 0% |
| Vending Machines | 40,250 | 613 | 91 | 849 | 49 | 54% | 32 | 35% | 10 | 11% |
| Auto Salvage Yards | 29,741 | 745 | 90 | 850 | 53 | 59% | 36 | 40% | 1 | 1% |
| Insurance - Employee Benefits | 27,959 | 770 | 90 | 851 | 42 | 47% | 47 | 52% | 1 | 1% |
| Jewelry Repair | 14,975 | 1,156 | 90 | 852 | 52 | 58% | 30 | 33% | 8 | 9% |
| Nursery Stock Dealers | 10,949 | 1,369 | 90 | 853 | 35 | 39% | 53 | 59% | 2 | 2% |
| Yoga Instruction | 7,596 | 1,614 | 90 | 854 | 53 | 59% | 35 | 39% | 2 | 2% |
| Auto Seat Covers, Tops & Upholstery | 36,264 | 649 | 89 | 855 | 37 | 42% | 46 | 52% | 6 | 7% |
| Boys Clothing & Furnishings - Retail | 14,608 | 1,170 | 89 | 856 | 41 | 46% | 48 | 54% | 0 | 0% |
| Fabric Shops | 15,253 | 1,145 | 89 | 857 | 74 | 83% | 15 | 17% | 0 | 0% |
| Formal Wear | 18,128 | 1,034 | 89 | 858 | 55 | 62% | 31 | 35% | 3 | 3% |
| Kitchen Remodeling | 52,845 | 506 | 89 | 859 | 49 | 55% | 39 | 44% | 1 | 1% |
| Musical Instruments - Supplies & Accessories | 17,184 | 1,077 | 89 | 860 | 75 | 84% | 11 | 12% | 3 | 3% |
| Psychics | 29,937 | 743 | 89 | 861 | 46 | 52% | 37 | 42% | 6 | 7% |
| Recreational Vehicles - Rent & Lease | 14,151 | 1,195 | 89 | 862 | 53 | 60% | 32 | 36% | 4 | 4% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|-----|------------------------|-----|
| Screen Enclosures | 41,364 | 603 | 89 | 863 | 52 | 58% | 36 | 40% | 1 | 1% |
| Shuttle Bus | 12,567 | 1,271 | 89 | 864 | 31 | 35% | 54 | 61% | 4 | 4% |
| Trucking Transportation Brokers | 66,307 | 413 | 89 | 865 | 57 | 64% | 29 | 33% | 3 | 3% |
| Variety Stores | 5,754 | 1,831 | 89 | 866 | 59 | 66% | 26 | 29% | 4 | 4% |
| Auto Repairing - Foreign | 34,763 | 677 | 88 | 867 | 66 | 75% | 22 | 25% | 0 | 0% |
| Bathtub Refinishing | 44,819 | 574 | 88 | 868 | 46 | 52% | 36 | 41% | 6 | 7% |
| Dentist - Dental Surgery | 18,766 | 1,016 | 88 | 869 | 68 | 77% | 20 | 23% | 0 | 0% |
| Grocery - Bulk Food Stores | 25,581 | 826 | 88 | 870 | 53 | 60% | 33 | 38% | 2 | 2% |
| Pet Foods - Wholesale & Manufacturers | 26,121 | 809 | 88 | 871 | 65 | 74% | 23 | 26% | 0 | 0% |
| Retirement & Life Care Communities & Homes | 43,567 | 585 | 88 | 872 | 69 | 78% | 18 | 20% | 1 | 1% |
| Test Publishers | 12,505 | 1,275 | 88 | 873 | 85 | 97% | 2 | 2% | 1 | 1% |
| Dance Companies | 13,859 | 1,207 | 87 | 874 | 41 | 47% | 44 | 51% | 2 | 2% |
| Escrow Service | 57,923 | 465 | 87 | 875 | 49 | 56% | 23 | 26% | 15 | 17% |
| Real Estate Loan Modification | 16,922 | 1,081 | 87 | 876 | 28 | 32% | 56 | 64% | 3 | 3% |
| Banquet Facilities | 21,038 | 964 | 86 | 877 | 49 | 57% | 34 | 40% | 3 | 3% |
| Compression Clothing/Garments | 10,210 | 1,412 | 86 | 878 | 57 | 66% | 28 | 33% | 1 | 1% |
| Construction Management | 54,860 | 489 | 86 | 879 | 59 | 69% | 25 | 29% | 2 | 2% |
| Iron Work | 27,560 | 781 | 86 | 880 | 42 | 49% | 42 | 49% | 2 | 2% |
| Photography Sales | 14,337 | 1,184 | 86 | 881 | 45 | 52% | 32 | 37% | 9 | 10% |
| Taxidermists | 21,185 | 958 | 86 | 882 | 37 | 43% | 45 | 52% | 4 | 5% |
| Vehicle Transport Services | 25,661 | 820 | 86 | 883 | 30 | 35% | 55 | 64% | 1 | 1% |
| Bed Bug Removal | 16,397 | 1,098 | 85 | 884 | 55 | 65% | 30 | 35% | 0 | 0% |
| Cargo & Freight Containers | 14,288 | 1,187 | 85 | 885 | 32 | 38% | 52 | 61% | 1 | 1% |
| Emergency Rooms | 3,122 | 2,309 | 85 | 886 | 81 | 95% | 3 | 4% | 1 | 1% |
| Insurance Agents | 34,001 | 686 | 85 | 887 | 62 | 73% | 22 | 26% | 1 | 1% |
| Mail Box Rental & Receiving | 8,357 | 1,546 | 85 | 888 | 47 | 55% | 32 | 38% | 6 | 7% |
| Marinas | 20,291 | 977 | 85 | 889 | 54 | 64% | 31 | 36% | 0 | 0% |
| Security Guard & Patrol Service | 111,740 | 256 | 85 | 890 | 45 | 53% | 38 | 45% | 2 | 2% |
| Teeth Whitening Services | 17,997 | 1,041 | 85 | 891 | 55 | 65% | 29 | 34% | 1 | 1% |
| Contractor - Commercial | 77,840 | 365 | 84 | 892 | 32 | 38% | 52 | 62% | 0 | 0% |
| Mental Health Services | 47,122 | 555 | 84 | 893 | 65 | 77% | 19 | 23% | 0 | 0% |
| Stone Setting - Interlocking Pavers | 34,608 | 680 | 84 | 894 | 50 | 60% | 33 | 39% | 1 | 1% |
| Swimming Pools & Hot Tubs | 13,656 | 1,224 | 84 | 895 | 56 | 67% | 25 | 30% | 3 | 4% |
| Appliances - Major - Rent & Lease | 11,491 | 1,333 | 83 | 896 | 58 | 70% | 23 | 28% | 2 | 2% |
| Auto Repair & Service - Equipment & Supplies | 12,540 | 1,274 | 83 | 897 | 43 | 52% | 39 | 47% | 1 | 1% |
| Lumber - Retail | 43,179 | 591 | 83 | 898 | 54 | 65% | 29 | 35% | 0 | 0% |
| Physicians & Surgeons - Pediatrics | 17,281 | 1,072 | 83 | 899 | 65 | 78% | 16 | 19% | 2 | 2% |
| Podiatrists | 19,844 | 988 | 83 | 900 | 63 | 76% | 18 | 22% | 2 | 2% |
| Surveyors - Land | 129,663 | 231 | 83 | 901 | 61 | 73% | 22 | 27% | 0 | 0% |
| Building Construction Consultants | 53,030 | 504 | 82 | 902 | 36 | 44% | 42 | 51% | 4 | 5% |
| Communication Consultants | 56,081 | 482 | 82 | 903 | 49 | 60% | 29 | 35% | 4 | 5% |
| Hair Weaving | 16,906 | 1,083 | 82 | 904 | 47 | 57% | 34 | 41% | 1 | 1% |
| Laboratories - Testing | 38,162 | 632 | 82 | 905 | 43 | 52% | 35 | 43% | 4 | 5% |
| Medical - Dental Discount Plans | 64,916 | 423 | 82 | 906 | 66 | 80% | 15 | 18% | 1 | 1% |
| Oil & Gas Exploration & Development | 51,515 | 515 | 82 | 907 | 52 | 63% | 28 | 34% | 2 | 2% |
| Truck Equipment & Parts | 29,687 | 747 | 82 | 908 | 56 | 68% | 24 | 29% | 2 | 2% |
| Window Shades | 27,656 | 776 | 82 | 909 | 60 | 73% | 19 | 23% | 3 | 4% |
| Bars & Taverns | 14,547 | 1,172 | 81 | 910 | 42 | 52% | 39 | 48% | 0 | 0% |
| Contractors - Gutters | 32,307 | 712 | 81 | 911 | 34 | 42% | 40 | 49% | 7 | 9% |
| Filing Equipment, Systems & Supplies | 3,293 | 2,274 | 81 | 912 | 79 | 98% | 2 | 2% | 0 | 0% |
| Genealogy Services | 12,095 | 1,303 | 81 | 913 | 81 | 100% | 0 | 0% | 0 | 0% |
| Real Estate Loans | 76,992 | 369 | 81 | 914 | 55 | 68% | 21 | 26% | 5 | 6% |
| Sports Promoters & Managers | 12,963 | 1,258 | 81 | 915 | 29 | 36% | 45 | 56% | 7 | 9% |
| Tractor Dealers | 20,432 | 976 | 81 | 916 | 69 | 85% | 11 | 14% | 1 | 1% |
| Trailer Sales | 38,647 | 625 | 81 | 917 | 39 | 48% | 40 | 49% | 2 | 2% |
| Baseball Cards & Sports Memorabilia | 16,951 | 1,080 | 80 | 918 | 35 | 44% | 45 | 56% | 0 | 0% |
| California -- Advance Fee Residential Loan Modification/Mortgage Loan Forbearance Services | 8,193 | 1,560 | 80 | 919 | 5 | 6% | 69 | 86% | 6 | 8% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|-----|------------------------|-----|
| Dentist Information Bureaus | 1,718 | 2,775 | 80 | 920 | 74 | 93% | 6 | 8% | 0 | 0% |
| Dry Cleaners - Mobile | 1,452 | 2,917 | 80 | 921 | 51 | 64% | 28 | 35% | 1 | 1% |
| Locks - Wholesale & Manufacturers | 4,869 | 1,966 | 80 | 922 | 15 | 19% | 65 | 81% | 0 | 0% |
| Non Profit Organizations - General Membership | 29,263 | 756 | 80 | 923 | 50 | 63% | 28 | 35% | 2 | 3% |
| Product Sales via Telephone | 11,033 | 1,363 | 80 | 924 | 54 | 68% | 18 | 23% | 8 | 10% |
| Sod & Sodding Service | 25,513 | 828 | 80 | 925 | 43 | 54% | 37 | 46% | 0 | 0% |
| Wheels | 32,610 | 703 | 80 | 926 | 40 | 50% | 39 | 49% | 1 | 1% |
| Electronic Instruments | 4,338 | 2,074 | 79 | 927 | 42 | 53% | 37 | 47% | 0 | 0% |
| Schools - Academic - Special Education | 27,293 | 784 | 79 | 928 | 54 | 68% | 16 | 20% | 9 | 11% |
| Schools - Home Study | 26,985 | 790 | 79 | 929 | 19 | 24% | 21 | 27% | 39 | 49% |
| Spas & Hot Tubs - Supplies & Parts | 12,131 | 1,300 | 79 | 930 | 49 | 62% | 26 | 33% | 4 | 5% |
| Valet Service | 12,319 | 1,289 | 79 | 931 | 40 | 51% | 39 | 49% | 0 | 0% |
| Wheel Chairs | 11,826 | 1,313 | 79 | 932 | 60 | 76% | 10 | 13% | 9 | 11% |
| Personal Trainers | 16,830 | 1,085 | 78 | 933 | 53 | 68% | 24 | 31% | 1 | 1% |
| Snowmobiles | 8,985 | 1,496 | 78 | 934 | 72 | 92% | 6 | 8% | 0 | 0% |
| Student Housing | 7,293 | 1,640 | 78 | 935 | 47 | 60% | 29 | 37% | 2 | 3% |
| Surplus & Salvage Merchandise | 23,828 | 874 | 78 | 936 | 52 | 67% | 25 | 32% | 1 | 1% |
| Adult & Continuing Education | 38,543 | 627 | 77 | 937 | 52 | 68% | 24 | 31% | 1 | 1% |
| Barbers | 24,273 | 854 | 77 | 938 | 44 | 57% | 30 | 39% | 3 | 4% |
| Buildings - Portable | 35,973 | 655 | 77 | 939 | 60 | 78% | 17 | 22% | 0 | 0% |
| Data Processing Service | 23,872 | 867 | 77 | 940 | 41 | 53% | 29 | 38% | 7 | 9% |
| Hospital Consultants | 5,507 | 1,864 | 77 | 941 | 37 | 48% | 40 | 52% | 0 | 0% |
| Mechanical Contractors | 66,465 | 412 | 77 | 942 | 47 | 61% | 28 | 36% | 2 | 3% |
| Paralegals | 27,438 | 782 | 77 | 943 | 35 | 45% | 37 | 48% | 5 | 6% |
| Prescription Benefit Consultants | 37,152 | 639 | 77 | 944 | 35 | 45% | 42 | 55% | 0 | 0% |
| Ammunition | 20,849 | 967 | 76 | 945 | 39 | 51% | 36 | 47% | 1 | 1% |
| Cremation Services | 56,681 | 476 | 76 | 946 | 67 | 88% | 7 | 9% | 2 | 3% |
| Dentistry - Cosmetic | 15,251 | 1,146 | 76 | 947 | 53 | 70% | 22 | 29% | 1 | 1% |
| Mutual Funds | 7,090 | 1,669 | 76 | 948 | 69 | 91% | 7 | 9% | 0 | 0% |
| Stock & Bond Brokers | 30,027 | 740 | 76 | 949 | 58 | 76% | 15 | 20% | 3 | 4% |
| Storm Windows & Doors | 29,464 | 754 | 76 | 950 | 63 | 83% | 12 | 16% | 1 | 1% |
| Venetian Blinds - Dealers | 18,361 | 1,028 | 76 | 951 | 70 | 92% | 6 | 8% | 0 | 0% |
| Estate Liquidators | 25,993 | 811 | 75 | 952 | 40 | 53% | 34 | 45% | 1 | 1% |
| Home Centers | 14,564 | 1,171 | 75 | 953 | 48 | 64% | 25 | 33% | 2 | 3% |
| Pillows | 63,017 | 437 | 75 | 954 | 68 | 91% | 6 | 8% | 1 | 1% |
| Publishing Consultants | 18,142 | 1,033 | 75 | 955 | 46 | 61% | 28 | 37% | 1 | 1% |
| Religious Goods | 11,349 | 1,345 | 75 | 956 | 47 | 63% | 28 | 37% | 0 | 0% |
| Timeshare Advocates | 91,719 | 318 | 75 | 957 | 42 | 56% | 21 | 28% | 12 | 16% |
| Tools - Hand | 17,442 | 1,063 | 75 | 958 | 64 | 85% | 10 | 13% | 1 | 1% |
| Vacuum Cleaners - Service & Repair | 22,763 | 906 | 75 | 959 | 44 | 59% | 30 | 40% | 1 | 1% |
| Auto Restoration | 29,689 | 746 | 74 | 960 | 39 | 53% | 34 | 46% | 1 | 1% |
| Horse Equipment & Supplies | 6,688 | 1,725 | 74 | 961 | 35 | 47% | 39 | 53% | 0 | 0% |
| Ignition Interlock Devices | 8,235 | 1,558 | 74 | 962 | 66 | 89% | 8 | 11% | 0 | 0% |
| Marketing Software | 23,892 | 865 | 74 | 963 | 55 | 74% | 16 | 22% | 3 | 4% |
| Medical Testing Companies | 31,704 | 717 | 74 | 964 | 60 | 81% | 14 | 19% | 0 | 0% |
| Pet Transporting | 15,341 | 1,140 | 74 | 965 | 3 | 4% | 46 | 62% | 25 | 34% |
| Psychiatrists & Psychiatric Services | 23,892 | 865 | 74 | 966 | 65 | 88% | 7 | 9% | 2 | 3% |
| Tourists Attractions | 7,548 | 1,622 | 74 | 967 | 58 | 78% | 15 | 20% | 1 | 1% |
| Vacuum Cleaners - Wholesale & Manufacturers | 6,335 | 1,762 | 74 | 968 | 70 | 95% | 4 | 5% | 0 | 0% |
| Animal Breeders | 32,409 | 708 | 73 | 969 | 27 | 37% | 35 | 48% | 11 | 15% |
| Candies - Wholesale & Manufacturers | 27,637 | 777 | 73 | 970 | 65 | 89% | 8 | 11% | 0 | 0% |
| Farms | 26,155 | 807 | 73 | 971 | 42 | 58% | 28 | 38% | 3 | 4% |
| Generators - Electric | 27,080 | 786 | 73 | 972 | 64 | 88% | 9 | 12% | 0 | 0% |
| Government Offices | 21,501 | 954 | 73 | 973 | 33 | 45% | 34 | 47% | 6 | 8% |
| Prize Promotions | 54,567 | 492 | 73 | 974 | 47 | 64% | 12 | 16% | 14 | 19% |
| Trade Shows, Expositions & Fairs | 17,342 | 1,070 | 73 | 975 | 40 | 55% | 28 | 38% | 5 | 7% |
| Fund Raising Counselors & Orgs | 52,502 | 510 | 72 | 976 | 55 | 76% | 13 | 18% | 4 | 6% |
| Furniture - Used | 13,693 | 1,221 | 72 | 977 | 46 | 64% | 24 | 33% | 2 | 3% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|-----|------------------------|-----|
| Gymnastic Instruction | 16,653 | 1,089 | 72 | 978 | 51 | 71% | 21 | 29% | 0 | 0% |
| Shower Doors & Enclosures | 25,038 | 840 | 72 | 979 | 58 | 81% | 14 | 19% | 0 | 0% |
| Swimming Pools - Maintenance | 22,141 | 927 | 72 | 980 | 35 | 49% | 36 | 50% | 1 | 1% |
| Telephone & Television Cable Contractors | 15,837 | 1,114 | 72 | 981 | 53 | 74% | 19 | 26% | 0 | 0% |
| Vanity Publishers | 14,377 | 1,181 | 72 | 982 | 53 | 74% | 19 | 26% | 0 | 0% |
| Appliances - Small - Supplies & Parts | 10,652 | 1,388 | 71 | 983 | 59 | 83% | 12 | 17% | 0 | 0% |
| Architects | 83,884 | 348 | 71 | 984 | 32 | 45% | 36 | 51% | 3 | 4% |
| Dental Equipment & Supplies | 38,704 | 624 | 71 | 985 | 54 | 76% | 14 | 20% | 3 | 4% |
| Drug Abuse & Addiction - Info & Treatment | 68,132 | 402 | 71 | 986 | 50 | 70% | 19 | 27% | 2 | 3% |
| Energy Audits | 31,117 | 725 | 71 | 987 | 49 | 69% | 18 | 25% | 4 | 6% |
| Insurance Consultants | 64,463 | 427 | 71 | 988 | 52 | 73% | 19 | 27% | 0 | 0% |
| Physicians & Surgeons - Internal Medicine | 14,439 | 1,180 | 71 | 989 | 50 | 70% | 20 | 28% | 1 | 1% |
| Real Estate - Commercial | 21,721 | 941 | 71 | 990 | 53 | 75% | 18 | 25% | 0 | 0% |
| Real Estate Brokers | 12,839 | 1,265 | 71 | 991 | 53 | 75% | 17 | 24% | 1 | 1% |
| Spas & Hot Tubs - Service & Repair | 25,624 | 823 | 71 | 992 | 36 | 51% | 30 | 42% | 5 | 7% |
| Airlines - Ticket Agencies | 13,695 | 1,220 | 70 | 993 | 43 | 61% | 25 | 36% | 2 | 3% |
| Appraisers | 39,673 | 619 | 70 | 994 | 39 | 56% | 30 | 43% | 1 | 1% |
| Building Restoration & Preservation | 37,961 | 633 | 70 | 995 | 35 | 50% | 30 | 43% | 5 | 7% |
| Bullion Coin Dealers | 46,312 | 563 | 70 | 996 | 61 | 87% | 9 | 13% | 0 | 0% |
| Compact Discs, Tapes, Records - Wholesale & Manufacturing | 2,126 | 2,595 | 70 | 997 | 46 | 66% | 24 | 34% | 0 | 0% |
| Computers - Security Equip & Systems | 7,176 | 1,659 | 70 | 998 | 60 | 86% | 9 | 13% | 1 | 1% |
| Landscaping Equipment & Supplies | 25,345 | 830 | 70 | 999 | 38 | 54% | 28 | 40% | 4 | 6% |
| Lasers | 9,470 | 1,462 | 70 | 1,000 | 19 | 27% | 45 | 64% | 6 | 9% |
| Coins, Stamps & Precious Metals Dealer | 23,024 | 898 | 69 | 1,001 | 26 | 38% | 40 | 58% | 3 | 4% |
| Dining Club Plans | 2,502 | 2,487 | 69 | 1,002 | 68 | 99% | 1 | 1% | 0 | 0% |
| Interior Decorators & Designers Supplies | 6,351 | 1,761 | 69 | 1,003 | 62 | 90% | 3 | 4% | 4 | 6% |
| Pharmacy - Compounding | 17,668 | 1,052 | 69 | 1,004 | 46 | 67% | 20 | 29% | 3 | 4% |
| Photographs - Stock | 5,007 | 1,942 | 69 | 1,005 | 58 | 84% | 11 | 16% | 0 | 0% |
| Air Conditioning Supplies & Parts | 19,972 | 984 | 68 | 1,006 | 38 | 56% | 29 | 43% | 1 | 1% |
| Batteries - Storage-Retail | 9,306 | 1,478 | 68 | 1,007 | 58 | 85% | 10 | 15% | 0 | 0% |
| Boxing Gym | 6,136 | 1,784 | 68 | 1,008 | 39 | 57% | 26 | 38% | 3 | 4% |
| Charity - Human Services (i.e. assistance to individuals & families) | 29,658 | 749 | 68 | 1,009 | 59 | 87% | 9 | 13% | 0 | 0% |
| Concert Promoters & Consultants | 7,536 | 1,624 | 68 | 1,010 | 19 | 28% | 45 | 66% | 4 | 6% |
| Dumpster Services | 6,869 | 1,700 | 68 | 1,011 | 39 | 57% | 29 | 43% | 0 | 0% |
| Energy Management & Conservation Consultant | 44,615 | 576 | 68 | 1,012 | 44 | 65% | 14 | 21% | 10 | 15% |
| Maids & Butlers Service | 19,372 | 1,002 | 68 | 1,013 | 40 | 59% | 27 | 40% | 1 | 1% |
| Recreation Centers | 10,012 | 1,423 | 68 | 1,014 | 54 | 79% | 14 | 21% | 0 | 0% |
| Seals - Notary & Corporation | 16,216 | 1,106 | 68 | 1,015 | 16 | 24% | 9 | 13% | 43 | 63% |
| Skateboards & Equipment | 7,895 | 1,587 | 68 | 1,016 | 35 | 51% | 30 | 44% | 3 | 4% |
| Basement Waterproofing | 47,530 | 551 | 67 | 1,017 | 59 | 88% | 6 | 9% | 2 | 3% |
| Computers - Programming | 7,908 | 1,584 | 67 | 1,018 | 30 | 45% | 33 | 49% | 4 | 6% |
| Contractor - General Green Builder | 25,115 | 838 | 67 | 1,019 | 47 | 70% | 18 | 27% | 2 | 3% |
| Deck Cleaning & Sealing | 15,510 | 1,131 | 67 | 1,020 | 47 | 70% | 19 | 28% | 1 | 1% |
| Glass - Repair | 15,464 | 1,135 | 67 | 1,021 | 30 | 45% | 35 | 52% | 2 | 3% |
| Landscape & Yard Clean-Up | 7,545 | 1,623 | 67 | 1,022 | 27 | 40% | 33 | 49% | 7 | 10% |
| Laundry Equipment | 6,286 | 1,765 | 67 | 1,023 | 43 | 64% | 19 | 28% | 5 | 7% |
| Nutrition | 23,441 | 888 | 67 | 1,024 | 27 | 40% | 36 | 54% | 4 | 6% |
| Plumbing - Renovation & Repair | 14,508 | 1,174 | 67 | 1,025 | 34 | 51% | 31 | 46% | 2 | 3% |
| Refrigeration Equipment - Commercial - Sales & Service | 33,409 | 690 | 67 | 1,026 | 27 | 40% | 40 | 60% | 0 | 0% |
| Refrigerators & Freezers - Service & Repair | 12,565 | 1,273 | 67 | 1,027 | 28 | 42% | 36 | 54% | 3 | 4% |
| Schools - Academic - Pre & Kindergarten | 26,317 | 803 | 67 | 1,028 | 47 | 70% | 18 | 27% | 2 | 3% |
| Swimming Pools - Private | 10,145 | 1,415 | 67 | 1,029 | 13 | 19% | 51 | 76% | 3 | 4% |
| Videographers | 6,409 | 1,755 | 67 | 1,030 | 12 | 18% | 48 | 72% | 7 | 10% |
| Compact Discs, Tapes & Records - Retail | 19,377 | 1,001 | 66 | 1,031 | 29 | 44% | 35 | 53% | 2 | 3% |
| Data Brokers | 2,855 | 2,371 | 66 | 1,032 | 44 | 67% | 22 | 33% | 0 | 0% |
| Health Resorts | 6,964 | 1,683 | 66 | 1,033 | 30 | 45% | 35 | 53% | 1 | 2% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|-----|------------------------|-----|
| Marriage, Family, Child, Individual Counselors | 42,073 | 596 | 66 | 1,034 | 45 | 68% | 21 | 32% | 0 | 0% |
| Medical Business Administration | 26,252 | 805 | 66 | 1,035 | 49 | 74% | 15 | 23% | 2 | 3% |
| Modular Homes | 34,389 | 683 | 66 | 1,036 | 54 | 82% | 11 | 17% | 1 | 2% |
| Quilts | 1,934 | 2,670 | 66 | 1,037 | 3 | 5% | 59 | 89% | 4 | 6% |
| Tailors | 13,628 | 1,226 | 66 | 1,038 | 34 | 52% | 29 | 44% | 3 | 5% |
| Utility Submetering & Billing | 7,244 | 1,648 | 66 | 1,039 | 61 | 92% | 5 | 8% | 0 | 0% |
| Accounting Services | 57,300 | 471 | 65 | 1,040 | 28 | 43% | 37 | 57% | 0 | 0% |
| Advertising - Telephone | 6,227 | 1,774 | 65 | 1,041 | 35 | 54% | 28 | 43% | 2 | 3% |
| Attorneys Referral Service | 45,002 | 572 | 65 | 1,042 | 49 | 75% | 14 | 22% | 2 | 3% |
| Auto Body Shop Equipment & Sup | 17,383 | 1,066 | 65 | 1,043 | 31 | 48% | 32 | 49% | 2 | 3% |
| Auto Repair & Service - Diesel | 21,982 | 934 | 65 | 1,044 | 42 | 65% | 23 | 35% | 0 | 0% |
| Body Care Products | 8,276 | 1,554 | 65 | 1,045 | 43 | 66% | 17 | 26% | 5 | 8% |
| Chemicals | 20,272 | 978 | 65 | 1,046 | 40 | 62% | 23 | 35% | 2 | 3% |
| Financial Consultants - No License Required | 45,725 | 565 | 65 | 1,047 | 41 | 63% | 21 | 32% | 3 | 5% |
| Outlets - Stores, Factory, Mills | 5,920 | 1,809 | 65 | 1,048 | 42 | 65% | 21 | 32% | 2 | 3% |
| Sunroom & Solarium Design & Construction | 23,632 | 881 | 65 | 1,049 | 42 | 65% | 19 | 29% | 4 | 6% |
| Campers - Dealers | 17,250 | 1,075 | 64 | 1,050 | 54 | 84% | 10 | 16% | 0 | 0% |
| Dancing Instruction | 23,668 | 878 | 64 | 1,051 | 35 | 55% | 27 | 42% | 2 | 3% |
| Data Recovery | 12,924 | 1,261 | 64 | 1,052 | 42 | 66% | 20 | 31% | 2 | 3% |
| Carpet & Rug Distributors & Manufacturers | 18,545 | 1,022 | 63 | 1,053 | 56 | 89% | 7 | 11% | 0 | 0% |
| E-Mail Marketing | 8,718 | 1,513 | 63 | 1,054 | 26 | 41% | 11 | 17% | 26 | 41% |
| Frozen Foods - Retail | 15,474 | 1,133 | 63 | 1,055 | 39 | 62% | 24 | 38% | 0 | 0% |
| Fund Raising Games, Merchandise, Supplies | 15,299 | 1,143 | 63 | 1,056 | 46 | 73% | 13 | 21% | 4 | 6% |
| Roommate Referral Service | 9,437 | 1,465 | 63 | 1,057 | 47 | 75% | 16 | 25% | 0 | 0% |
| Shoes - Custom Made | 7,161 | 1,660 | 63 | 1,058 | 21 | 33% | 39 | 62% | 3 | 5% |
| Shoes - Orthopedic | 18,954 | 1,010 | 63 | 1,059 | 49 | 78% | 9 | 14% | 5 | 8% |
| Transportation Consultants | 25,834 | 815 | 63 | 1,060 | 26 | 41% | 33 | 52% | 4 | 6% |
| Animal Shelters | 19,536 | 997 | 62 | 1,061 | 46 | 74% | 15 | 24% | 1 | 2% |
| Bowling | 8,720 | 1,512 | 62 | 1,062 | 45 | 73% | 16 | 26% | 1 | 2% |
| Gutter Leaf Guards | 16,132 | 1,108 | 62 | 1,063 | 54 | 87% | 5 | 8% | 3 | 5% |
| Investment Management | 32,780 | 701 | 62 | 1,064 | 25 | 40% | 31 | 50% | 6 | 10% |
| Stucco & Exterior Coating Contractors | 49,453 | 533 | 62 | 1,065 | 29 | 47% | 28 | 45% | 5 | 8% |
| Trailers - Automotive Utility | 24,000 | 861 | 62 | 1,066 | 29 | 47% | 33 | 53% | 0 | 0% |
| Washing Machines & Dryers - Coin Metered | 3,904 | 2,150 | 62 | 1,067 | 30 | 48% | 28 | 45% | 4 | 6% |
| Art Supplies | 15,165 | 1,148 | 61 | 1,068 | 27 | 44% | 34 | 56% | 0 | 0% |
| Costume Fabrics, Trim & Accessories | 4,821 | 1,981 | 61 | 1,069 | 57 | 93% | 4 | 7% | 0 | 0% |
| Dentist - Dental Implants | 20,536 | 974 | 61 | 1,070 | 49 | 80% | 12 | 20% | 0 | 0% |
| Fashion Designers | 3,477 | 2,232 | 61 | 1,071 | 30 | 49% | 16 | 26% | 15 | 25% |
| Financing Consultants | 60,897 | 448 | 61 | 1,072 | 40 | 66% | 16 | 26% | 5 | 8% |
| Office Supplies - Sale by Telemarketing | 10,835 | 1,376 | 61 | 1,073 | 46 | 75% | 15 | 25% | 0 | 0% |
| Pet Training - Dog | 29,510 | 752 | 61 | 1,074 | 39 | 64% | 21 | 34% | 1 | 2% |
| Reverse Mortgage | 41,765 | 600 | 61 | 1,075 | 55 | 90% | 6 | 10% | 0 | 0% |
| Trucking - Motor Freight | 23,843 | 872 | 61 | 1,076 | 45 | 74% | 14 | 23% | 2 | 3% |
| Buildings - Pole & Post Frame | 38,346 | 628 | 60 | 1,077 | 37 | 62% | 23 | 38% | 0 | 0% |
| Bulletin & Directory Boards | 3,464 | 2,235 | 60 | 1,078 | 57 | 95% | 2 | 3% | 1 | 2% |
| Candy & Confectionery - Retail | 14,173 | 1,193 | 60 | 1,079 | 40 | 67% | 18 | 30% | 2 | 3% |
| Diaper Service | 5,288 | 1,895 | 60 | 1,080 | 8 | 13% | 51 | 85% | 1 | 2% |
| Unclaimed Funds Retrieval Services | 120,145 | 240 | 60 | 1,081 | 50 | 83% | 9 | 15% | 1 | 2% |
| X-Ray Labs - Medical & Dental | 8,921 | 1,501 | 60 | 1,082 | 41 | 68% | 18 | 30% | 1 | 2% |
| Bathroom Accessories | 13,093 | 1,249 | 59 | 1,083 | 29 | 49% | 26 | 44% | 4 | 7% |
| Boat Builders | 22,025 | 932 | 59 | 1,084 | 41 | 69% | 18 | 31% | 0 | 0% |
| Diabetes Services & Supplies | 21,543 | 953 | 59 | 1,085 | 29 | 49% | 22 | 37% | 8 | 14% |
| Educational Materials - Home Schooling | 8,955 | 1,499 | 59 | 1,086 | 52 | 88% | 4 | 7% | 3 | 5% |
| Trailers - Camping & Travel | 17,615 | 1,056 | 59 | 1,087 | 46 | 78% | 13 | 22% | 0 | 0% |
| Manufactured Homes - Repair & Service | 27,566 | 780 | 58 | 1,088 | 45 | 78% | 12 | 21% | 1 | 2% |
| Nanny Service | 21,544 | 952 | 58 | 1,089 | 52 | 90% | 2 | 3% | 4 | 7% |
| Seminars & Training - Wealth Building & Real Estate Results not Substantiated | 49,054 | 538 | 58 | 1,090 | 48 | 83% | 10 | 17% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|-----|------------------------|-----|
| Water - Bottled & Bulk | 7,247 | 1,646 | 58 | 1,091 | 33 | 57% | 25 | 43% | 0 | 0% |
| Welding | 65,682 | 418 | 58 | 1,092 | 30 | 52% | 28 | 48% | 0 | 0% |
| Balloons - Manned | 6,546 | 1,742 | 57 | 1,093 | 28 | 49% | 28 | 49% | 1 | 2% |
| Boots | 9,432 | 1,467 | 57 | 1,094 | 37 | 65% | 20 | 35% | 0 | 0% |
| Closet Systems & Accessories | 25,161 | 835 | 57 | 1,095 | 43 | 75% | 14 | 25% | 0 | 0% |
| College Admission Counseling | 40,047 | 614 | 57 | 1,096 | 52 | 91% | 5 | 9% | 0 | 0% |
| Deck Builder | 23,844 | 871 | 57 | 1,097 | 29 | 51% | 24 | 42% | 4 | 7% |
| Medical Diagnostic Testing Facilities | 9,373 | 1,472 | 57 | 1,098 | 37 | 65% | 20 | 35% | 0 | 0% |
| Playground Equipment | 16,349 | 1,100 | 57 | 1,099 | 39 | 68% | 18 | 32% | 0 | 0% |
| Safety Equipment & Clothing | 17,413 | 1,064 | 57 | 1,100 | 33 | 58% | 22 | 39% | 2 | 4% |
| Tax Reporting Service | 12,801 | 1,266 | 57 | 1,101 | 25 | 44% | 27 | 47% | 5 | 9% |
| Telecommunication Equipment & Systems Service & Repair | 22,704 | 908 | 57 | 1,102 | 42 | 74% | 11 | 19% | 4 | 7% |
| Animal Rescue Relocation | 21,914 | 938 | 56 | 1,103 | 32 | 57% | 24 | 43% | 0 | 0% |
| Auto Service - Specialty Parts | 15,807 | 1,118 | 56 | 1,104 | 38 | 68% | 18 | 32% | 0 | 0% |
| Concrete - Restoration, Sealing & Cleaning | 14,680 | 1,164 | 56 | 1,105 | 27 | 48% | 28 | 50% | 1 | 2% |
| Driving Proficiency Test Service | 15,389 | 1,138 | 56 | 1,106 | 36 | 64% | 18 | 32% | 2 | 4% |
| Filters - Air & Gas | 5,231 | 1,905 | 56 | 1,107 | 49 | 88% | 3 | 5% | 4 | 7% |
| Packaging Service | 11,772 | 1,319 | 56 | 1,108 | 27 | 48% | 28 | 50% | 1 | 2% |
| Pet Health Plans | 14,964 | 1,157 | 56 | 1,109 | 55 | 98% | 0 | 0% | 1 | 2% |
| Process Servers | 21,962 | 935 | 56 | 1,110 | 21 | 38% | 33 | 59% | 2 | 4% |
| Security Cameras | 11,257 | 1,350 | 56 | 1,111 | 22 | 39% | 30 | 54% | 4 | 7% |
| Tire Repair | 4,278 | 2,084 | 56 | 1,112 | 26 | 46% | 30 | 54% | 0 | 0% |
| Toner Cartridges | 13,718 | 1,215 | 56 | 1,113 | 27 | 48% | 23 | 41% | 6 | 11% |
| Auto Dealers - Buying Co-Op | 4,169 | 2,105 | 55 | 1,114 | 31 | 56% | 24 | 44% | 0 | 0% |
| Commercial Roofing | 42,046 | 598 | 55 | 1,115 | 24 | 44% | 25 | 45% | 6 | 11% |
| Dentistry - Children | 17,375 | 1,067 | 55 | 1,116 | 46 | 84% | 9 | 16% | 0 | 0% |
| Freight Traffic Service | 6,608 | 1,737 | 55 | 1,117 | 48 | 87% | 7 | 13% | 0 | 0% |
| Garden Centers | 15,098 | 1,152 | 55 | 1,118 | 38 | 69% | 17 | 31% | 0 | 0% |
| Greeting Cards - Retail | 9,356 | 1,474 | 55 | 1,119 | 33 | 60% | 21 | 38% | 1 | 2% |
| Hardware - Wholesale & Manufacturers | 13,859 | 1,207 | 55 | 1,120 | 46 | 84% | 9 | 16% | 0 | 0% |
| Housing Consultants & Referral Service | 5,282 | 1,900 | 55 | 1,121 | 25 | 45% | 29 | 53% | 1 | 2% |
| Pet Sitting Services | 37,137 | 640 | 55 | 1,122 | 37 | 67% | 12 | 22% | 6 | 11% |
| Trust Companies | 28,206 | 767 | 55 | 1,123 | 47 | 85% | 7 | 13% | 1 | 2% |
| Vacuum Cleaning Systems | 19,678 | 994 | 55 | 1,124 | 43 | 78% | 11 | 20% | 1 | 2% |
| Ammunition & Reload Equipment & Supplies | 10,346 | 1,403 | 54 | 1,125 | 18 | 33% | 35 | 65% | 1 | 2% |
| Aquariums - Dealers | 11,550 | 1,329 | 54 | 1,126 | 19 | 35% | 34 | 63% | 1 | 2% |
| Building Inspection | 27,611 | 778 | 54 | 1,127 | 34 | 63% | 20 | 37% | 0 | 0% |
| Churches | 15,017 | 1,155 | 54 | 1,128 | 30 | 56% | 24 | 44% | 0 | 0% |
| Coatings - Protective | 25,143 | 837 | 54 | 1,129 | 28 | 52% | 19 | 35% | 7 | 13% |
| Doors - Repair | 28,992 | 759 | 54 | 1,130 | 29 | 54% | 25 | 46% | 0 | 0% |
| Eviction Service | 8,974 | 1,497 | 54 | 1,131 | 40 | 74% | 13 | 24% | 1 | 2% |
| Leather Clothing - Retail | 6,715 | 1,721 | 54 | 1,132 | 24 | 44% | 27 | 50% | 3 | 6% |
| Mold & Mildew Inspection/Removal/Remediation | 63,840 | 431 | 54 | 1,133 | 32 | 59% | 22 | 41% | 0 | 0% |
| Motels - Reservation Service | 1,249 | 3,045 | 54 | 1,134 | 30 | 56% | 24 | 44% | 0 | 0% |
| MRI (Magnetic Resonance Imaging) | 10,469 | 1,397 | 54 | 1,135 | 39 | 72% | 14 | 26% | 1 | 2% |
| Pet Training | 26,152 | 808 | 54 | 1,136 | 32 | 59% | 22 | 41% | 0 | 0% |
| Photographic Equipment - Repair | 5,291 | 1,894 | 54 | 1,137 | 44 | 81% | 9 | 17% | 1 | 2% |
| Ribbons | 1,204 | 3,074 | 54 | 1,138 | 52 | 96% | 1 | 2% | 1 | 2% |
| Secret Shopper | 43,801 | 581 | 54 | 1,139 | 9 | 17% | 18 | 33% | 27 | 50% |
| Spices | 7,203 | 1,657 | 54 | 1,140 | 5 | 9% | 49 | 91% | 0 | 0% |
| Trucking - Heavy Hauling | 56,858 | 473 | 54 | 1,141 | 39 | 72% | 15 | 28% | 0 | 0% |
| Art Metal Work | 5,642 | 1,843 | 53 | 1,142 | 9 | 17% | 42 | 79% | 2 | 4% |
| Credit Cards - Protection Service | 22,504 | 914 | 53 | 1,143 | 34 | 64% | 16 | 30% | 3 | 6% |
| Environmental & Ecological Services | 50,083 | 526 | 53 | 1,144 | 32 | 60% | 18 | 34% | 3 | 6% |
| Heating Equipment & Systems Cleaning & Repair | 16,689 | 1,087 | 53 | 1,145 | 34 | 64% | 18 | 34% | 1 | 2% |
| Machine Shops | 60,979 | 447 | 53 | 1,146 | 25 | 47% | 25 | 47% | 3 | 6% |
| Media Consultant | 26,584 | 801 | 53 | 1,147 | 20 | 38% | 28 | 53% | 5 | 9% |
| Printing Supplies | 8,415 | 1,542 | 53 | 1,148 | 47 | 89% | 6 | 11% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|-----|------------------------|-----|
| Air Cargo & Package Express Service | 8,407 | 1,543 | 52 | 1,149 | 15 | 29% | 34 | 65% | 3 | 6% |
| Boat Equipment & Supplies | 18,628 | 1,019 | 52 | 1,150 | 32 | 62% | 18 | 35% | 2 | 4% |
| Computers - Disaster Recovery | 24,920 | 843 | 52 | 1,151 | 31 | 60% | 21 | 40% | 0 | 0% |
| Decals | 4,392 | 2,067 | 52 | 1,152 | 16 | 31% | 32 | 62% | 4 | 8% |
| Fishing Tackle Dealers | 9,975 | 1,427 | 52 | 1,153 | 34 | 65% | 17 | 33% | 1 | 2% |
| Liquidators | 20,177 | 979 | 52 | 1,154 | 29 | 56% | 22 | 42% | 1 | 2% |
| Window Coverings | 25,329 | 832 | 52 | 1,155 | 30 | 58% | 20 | 38% | 2 | 4% |
| Beverages | 16,409 | 1,096 | 51 | 1,156 | 39 | 76% | 11 | 22% | 1 | 2% |
| Clinics - Sleep Centers | 10,674 | 1,384 | 51 | 1,157 | 37 | 73% | 14 | 27% | 0 | 0% |
| Coffee Brewing Devices | 5,133 | 1,922 | 51 | 1,158 | 28 | 55% | 23 | 45% | 0 | 0% |
| Entertainment Bureaus | 11,051 | 1,362 | 51 | 1,159 | 31 | 61% | 19 | 37% | 1 | 2% |
| Hardscapes | 12,470 | 1,277 | 51 | 1,160 | 21 | 41% | 30 | 59% | 0 | 0% |
| Legal Information Services | 18,913 | 1,011 | 51 | 1,161 | 19 | 37% | 29 | 57% | 3 | 6% |
| Nurses Schools | 33,369 | 691 | 51 | 1,162 | 37 | 73% | 14 | 27% | 0 | 0% |
| Public Utility Consultants | 15,814 | 1,117 | 51 | 1,163 | 41 | 80% | 9 | 18% | 1 | 2% |
| Western Apparel | 11,429 | 1,338 | 51 | 1,164 | 43 | 84% | 8 | 16% | 0 | 0% |
| Assisted Living & Adult Family Homes | 17,267 | 1,073 | 50 | 1,165 | 26 | 52% | 23 | 46% | 1 | 2% |
| Beds - Electric & Adjustable | 7,001 | 1,679 | 50 | 1,166 | 47 | 94% | 3 | 6% | 0 | 0% |
| Educational Research | 17,820 | 1,045 | 50 | 1,167 | 35 | 70% | 10 | 20% | 5 | 10% |
| Global Positioning Systems | 11,167 | 1,353 | 50 | 1,168 | 45 | 90% | 5 | 10% | 0 | 0% |
| Moving Assistance - Packing, Unpacking, Organizing | 7,451 | 1,629 | 50 | 1,169 | 26 | 52% | 22 | 44% | 2 | 4% |
| Social Security Services | 58,274 | 463 | 50 | 1,170 | 49 | 98% | 1 | 2% | 0 | 0% |
| Advertising - Newspaper | 11,296 | 1,347 | 49 | 1,171 | 32 | 65% | 14 | 29% | 3 | 6% |
| Aluminum Fabricators | 22,413 | 920 | 49 | 1,172 | 29 | 59% | 19 | 39% | 1 | 2% |
| Bar Coding Service | 10,115 | 1,417 | 49 | 1,173 | 8 | 16% | 9 | 18% | 32 | 65% |
| Boat Renting & Leasing | 7,898 | 1,585 | 49 | 1,174 | 24 | 49% | 21 | 43% | 4 | 8% |
| Copy & Duplicating Service | 29,241 | 757 | 49 | 1,175 | 24 | 49% | 25 | 51% | 0 | 0% |
| Fire & Smoke Alarm Systems | 50,645 | 521 | 49 | 1,176 | 39 | 80% | 10 | 20% | 0 | 0% |
| Heating Equipment | 13,653 | 1,225 | 49 | 1,177 | 35 | 71% | 10 | 20% | 4 | 8% |
| Home Design & Planning | 32,338 | 711 | 49 | 1,178 | 22 | 45% | 23 | 47% | 4 | 8% |
| Importers | 17,894 | 1,043 | 49 | 1,179 | 26 | 53% | 23 | 47% | 0 | 0% |
| Land Companies | 30,119 | 739 | 49 | 1,180 | 23 | 47% | 21 | 43% | 5 | 10% |
| Lighting Systems & Equipment | 13,190 | 1,246 | 49 | 1,181 | 33 | 67% | 15 | 31% | 1 | 2% |
| Machine Tools | 17,677 | 1,051 | 49 | 1,182 | 39 | 80% | 9 | 18% | 1 | 2% |
| Party Facilities | 8,272 | 1,555 | 49 | 1,183 | 17 | 35% | 30 | 61% | 2 | 4% |
| Pharmacies - Specialty | 8,638 | 1,519 | 49 | 1,184 | 45 | 92% | 4 | 8% | 0 | 0% |
| Radiators - Automotive | 16,490 | 1,094 | 49 | 1,185 | 37 | 76% | 11 | 22% | 1 | 2% |
| Seeds & Bulbs - Retail | 13,999 | 1,201 | 49 | 1,186 | 34 | 69% | 13 | 27% | 2 | 4% |
| Sewer Contractors | 28,894 | 760 | 49 | 1,187 | 31 | 63% | 15 | 31% | 3 | 6% |
| Advertising - Shoppers Guides | 8,048 | 1,573 | 48 | 1,188 | 30 | 63% | 18 | 38% | 0 | 0% |
| Carpet & Rug Dealers - Used | 13,872 | 1,206 | 48 | 1,189 | 27 | 56% | 20 | 42% | 1 | 2% |
| Comic Books | 6,391 | 1,757 | 48 | 1,190 | 20 | 42% | 20 | 42% | 8 | 17% |
| Construction Equipment Sales / Services | 18,748 | 1,017 | 48 | 1,191 | 29 | 60% | 18 | 38% | 1 | 2% |
| Drivers Education | 9,694 | 1,442 | 48 | 1,192 | 38 | 79% | 10 | 21% | 0 | 0% |
| Electric Heating Elements | 3,099 | 2,316 | 48 | 1,193 | 44 | 92% | 3 | 6% | 1 | 2% |
| Foreclosure Services | 27,657 | 775 | 48 | 1,194 | 20 | 42% | 17 | 35% | 11 | 23% |
| Infomercials | 2,476 | 2,497 | 48 | 1,195 | 42 | 88% | 6 | 13% | 0 | 0% |
| Investment Seminars | 17,631 | 1,055 | 48 | 1,196 | 41 | 85% | 7 | 15% | 0 | 0% |
| Marine Equipment & Supplies | 14,191 | 1,191 | 48 | 1,197 | 24 | 50% | 23 | 48% | 1 | 2% |
| Race Tracks | 4,588 | 2,031 | 48 | 1,198 | 28 | 58% | 14 | 29% | 6 | 13% |
| Roofing Service Consultants | 28,404 | 765 | 48 | 1,199 | 26 | 54% | 20 | 42% | 2 | 4% |
| Screens - Door & Window | 37,212 | 638 | 48 | 1,200 | 38 | 79% | 10 | 21% | 0 | 0% |
| Tropical Fish | 6,738 | 1,718 | 48 | 1,201 | 30 | 63% | 18 | 38% | 0 | 0% |
| Water Heaters - Dealers | 8,502 | 1,532 | 48 | 1,202 | 34 | 71% | 13 | 27% | 1 | 2% |
| Attorneys & Lawyers - Family | 43,625 | 583 | 47 | 1,203 | 26 | 55% | 18 | 38% | 3 | 6% |
| Jet Ski/Personal Watercraft | 5,408 | 1,874 | 47 | 1,204 | 27 | 57% | 20 | 43% | 0 | 0% |
| Juices | 2,072 | 2,620 | 47 | 1,205 | 26 | 55% | 21 | 45% | 0 | 0% |
| Manufactured Homes - Transporting | 22,698 | 909 | 47 | 1,206 | 26 | 55% | 20 | 43% | 1 | 2% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|-----|------------------------|-----|
| Modeling Schools | 31,778 | 715 | 47 | 1,207 | 31 | 66% | 1 | 2% | 15 | 32% |
| Music Instruction - Instrumental | 18,377 | 1,026 | 47 | 1,208 | 38 | 81% | 8 | 17% | 1 | 2% |
| Pain Management Services | 8,870 | 1,503 | 47 | 1,209 | 31 | 66% | 14 | 30% | 2 | 4% |
| Pet Boarding - Dogs | 22,026 | 931 | 47 | 1,210 | 35 | 74% | 12 | 26% | 0 | 0% |
| Pipes & Smokers Articles | 5,381 | 1,882 | 47 | 1,211 | 30 | 64% | 17 | 36% | 0 | 0% |
| Recording Service - Sound & Video | 22,213 | 925 | 47 | 1,212 | 18 | 38% | 28 | 60% | 1 | 2% |
| Schools - Private | 28,393 | 766 | 47 | 1,213 | 30 | 64% | 16 | 34% | 1 | 2% |
| Tile & Marble | 11,547 | 1,330 | 47 | 1,214 | 20 | 43% | 23 | 49% | 4 | 9% |
| Video Tapes & Discs - Dealers | 10,282 | 1,406 | 47 | 1,215 | 22 | 47% | 25 | 53% | 0 | 0% |
| Attorneys & Lawyers - Insurance Law | 8,813 | 1,510 | 46 | 1,216 | 42 | 91% | 4 | 9% | 0 | 0% |
| Consultants - Automobile Purchase | 15,783 | 1,120 | 46 | 1,217 | 35 | 76% | 11 | 24% | 0 | 0% |
| Electronic Product Waste Management & E Waste Services | 1,573 | 2,846 | 46 | 1,218 | 5 | 11% | 39 | 85% | 2 | 4% |
| In-Home Care | 75,169 | 377 | 46 | 1,219 | 34 | 74% | 10 | 22% | 2 | 4% |
| Insurance - Dental | 7,786 | 1,601 | 46 | 1,220 | 41 | 89% | 5 | 11% | 0 | 0% |
| Medical Record Service | 15,896 | 1,113 | 46 | 1,221 | 27 | 59% | 18 | 39% | 1 | 2% |
| Pen Pal Lists | 1,266 | 3,039 | 46 | 1,222 | 17 | 37% | 27 | 59% | 2 | 4% |
| Pet Finding Service | 30,435 | 732 | 46 | 1,223 | 41 | 89% | 4 | 9% | 1 | 2% |
| Religious Organizations | 10,929 | 1,371 | 46 | 1,224 | 35 | 76% | 9 | 20% | 2 | 4% |
| Tools - Electric | 12,247 | 1,293 | 46 | 1,225 | 31 | 67% | 13 | 28% | 2 | 4% |
| Artificial Turf | 19,896 | 985 | 45 | 1,226 | 25 | 56% | 18 | 40% | 2 | 4% |
| Franchising | 25,607 | 825 | 45 | 1,227 | 38 | 84% | 6 | 13% | 1 | 2% |
| Guitars & Amplifiers | 5,147 | 1,919 | 45 | 1,228 | 33 | 73% | 12 | 27% | 0 | 0% |
| House & Building Movers | 22,265 | 923 | 45 | 1,229 | 18 | 40% | 26 | 58% | 1 | 2% |
| Meat - Bulk & Itinerant | 22,826 | 903 | 45 | 1,230 | 18 | 40% | 26 | 58% | 1 | 2% |
| Sewage Disposal Systems | 4,001 | 2,132 | 45 | 1,231 | 29 | 64% | 16 | 36% | 0 | 0% |
| Stone - Natural | 27,793 | 774 | 45 | 1,232 | 25 | 56% | 19 | 42% | 1 | 2% |
| Appliances - Installation | 13,539 | 1,230 | 44 | 1,233 | 24 | 55% | 19 | 43% | 1 | 2% |
| Auto Appraisers | 11,816 | 1,314 | 44 | 1,234 | 29 | 66% | 15 | 34% | 0 | 0% |
| Carpet Layers | 22,388 | 921 | 44 | 1,235 | 16 | 36% | 28 | 64% | 0 | 0% |
| Contractor - Home Performance | 8,044 | 1,575 | 44 | 1,236 | 15 | 34% | 24 | 55% | 5 | 11% |
| Dry Cleaners - Self Service | 3,658 | 2,199 | 44 | 1,237 | 18 | 41% | 26 | 59% | 0 | 0% |
| Flags & Banners - Manufacturers Supplies | 1,346 | 2,986 | 44 | 1,238 | 44 | 100% | 0 | 0% | 0 | 0% |
| Food Plans | 10,219 | 1,410 | 44 | 1,239 | 31 | 70% | 12 | 27% | 1 | 2% |
| House Furnishings & Services | 9,032 | 1,493 | 44 | 1,240 | 22 | 50% | 13 | 30% | 9 | 20% |
| Massage Equipment & Supplies | 8,823 | 1,506 | 44 | 1,241 | 28 | 64% | 13 | 30% | 3 | 7% |
| Motorcycles - Customizing | 8,954 | 1,500 | 44 | 1,242 | 25 | 57% | 18 | 41% | 1 | 2% |
| Physicians & Surgeons - Gastroenterology | 8,125 | 1,566 | 44 | 1,243 | 32 | 73% | 12 | 27% | 0 | 0% |
| Radon Testing & Service | 34,884 | 675 | 44 | 1,244 | 34 | 77% | 7 | 16% | 3 | 7% |
| Retirement Planning Service | 88,012 | 331 | 44 | 1,245 | 32 | 73% | 11 | 25% | 1 | 2% |
| Schools - Academic - Elementary & Secondary | 23,032 | 896 | 44 | 1,246 | 21 | 48% | 21 | 48% | 2 | 5% |
| Ski Equipment - Retail | 6,325 | 1,763 | 44 | 1,247 | 30 | 68% | 14 | 32% | 0 | 0% |
| Airport Parking Reservations | 8,563 | 1,529 | 43 | 1,248 | 18 | 42% | 25 | 58% | 0 | 0% |
| Assisted Living Centers & Adult Family Homes | 77,610 | 367 | 43 | 1,249 | 31 | 72% | 11 | 26% | 1 | 2% |
| Auto Smog Inspection | 6,219 | 1,775 | 43 | 1,250 | 31 | 72% | 11 | 26% | 1 | 2% |
| Battery Charging Equipment | 6,697 | 1,722 | 43 | 1,251 | 38 | 88% | 5 | 12% | 0 | 0% |
| Bicycles - Repair | 3,338 | 2,264 | 43 | 1,252 | 12 | 28% | 27 | 63% | 4 | 9% |
| Car Buying Service | 15,431 | 1,137 | 43 | 1,253 | 34 | 79% | 8 | 19% | 1 | 2% |
| Cutlery | 50,827 | 516 | 43 | 1,254 | 37 | 86% | 6 | 14% | 0 | 0% |
| Dental Hygienists | 5,090 | 1,933 | 43 | 1,255 | 29 | 67% | 13 | 30% | 1 | 2% |
| Storm Shelters | 36,084 | 653 | 43 | 1,256 | 29 | 67% | 13 | 30% | 1 | 2% |
| Traffic School | 25,207 | 833 | 43 | 1,257 | 38 | 88% | 5 | 12% | 0 | 0% |
| Auto Inspection Stations | 14,267 | 1,189 | 42 | 1,258 | 32 | 76% | 7 | 17% | 3 | 7% |
| Charity - Health | 19,469 | 999 | 42 | 1,259 | 34 | 81% | 8 | 19% | 0 | 0% |
| Computers - Multimedia | 7,829 | 1,598 | 42 | 1,260 | 29 | 69% | 12 | 29% | 1 | 2% |
| Computers - Used | 17,808 | 1,046 | 42 | 1,261 | 16 | 38% | 25 | 60% | 1 | 2% |
| Filtering Materials & Supplies | 4,668 | 2,014 | 42 | 1,262 | 15 | 36% | 26 | 62% | 1 | 2% |
| Movers - International | 10,240 | 1,409 | 42 | 1,263 | 28 | 67% | 14 | 33% | 0 | 0% |
| Professional Fundraiser | 18,015 | 1,040 | 42 | 1,264 | 30 | 71% | 11 | 26% | 1 | 2% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|-----|------------------------|-----|
| Real Estate Schools | 21,614 | 949 | 42 | 1,265 | 31 | 74% | 10 | 24% | 1 | 2% |
| Seminars & Training - Wealth Building & Real Estate | 11,064 | 1,361 | 42 | 1,266 | 28 | 67% | 13 | 31% | 1 | 2% |
| Sewing Machines - Dealers | 21,059 | 962 | 42 | 1,267 | 33 | 79% | 7 | 17% | 2 | 5% |
| Stadiums, Arenas & Athletic Fields | 4,029 | 2,128 | 42 | 1,268 | 24 | 57% | 18 | 43% | 0 | 0% |
| Surgical Appliances & Supplies | 4,515 | 2,043 | 42 | 1,269 | 31 | 74% | 11 | 26% | 0 | 0% |
| Alternators & Generators - Auto Repair | 7,833 | 1,597 | 41 | 1,270 | 15 | 37% | 26 | 63% | 0 | 0% |
| Attorneys & Lawyers - Real Estate | 33,314 | 692 | 41 | 1,271 | 27 | 66% | 14 | 34% | 0 | 0% |
| Auto Parts & Supplies - Rebuilt | 4,835 | 1,977 | 41 | 1,272 | 12 | 29% | 29 | 71% | 0 | 0% |
| Boat - Charter | 14,352 | 1,183 | 41 | 1,273 | 21 | 51% | 19 | 46% | 1 | 2% |
| Books - Used & Rare | 13,710 | 1,217 | 41 | 1,274 | 27 | 66% | 14 | 34% | 0 | 0% |
| Call Centers | 56,797 | 475 | 41 | 1,275 | 30 | 73% | 10 | 24% | 1 | 2% |
| Consultants - Medical | 15,715 | 1,124 | 41 | 1,276 | 35 | 85% | 6 | 15% | 0 | 0% |
| Contractor - Decorative & Specialty Concrete | 12,236 | 1,295 | 41 | 1,277 | 23 | 56% | 13 | 32% | 5 | 12% |
| Design & Build Contractor | 14,366 | 1,182 | 41 | 1,278 | 12 | 29% | 27 | 66% | 2 | 5% |
| Elevators - Sales & Service | 22,745 | 907 | 41 | 1,279 | 25 | 61% | 15 | 37% | 1 | 2% |
| Furniture - Rustic | 4,996 | 1,945 | 41 | 1,280 | 21 | 51% | 19 | 46% | 1 | 2% |
| Industrial Manufacturers | 20,054 | 982 | 41 | 1,281 | 31 | 76% | 7 | 17% | 3 | 7% |
| Log Cabins, Homes & Buildings | 49,766 | 530 | 41 | 1,282 | 31 | 76% | 10 | 24% | 0 | 0% |
| Sandwiches | 3,104 | 2,315 | 41 | 1,283 | 26 | 63% | 15 | 37% | 0 | 0% |
| Auto Air Conditioning | 11,243 | 1,351 | 40 | 1,284 | 18 | 45% | 22 | 55% | 0 | 0% |
| Auto Electric Service | 15,298 | 1,144 | 40 | 1,285 | 25 | 63% | 14 | 35% | 1 | 3% |
| Braids | 7,242 | 1,649 | 40 | 1,286 | 15 | 38% | 24 | 60% | 1 | 3% |
| Disability Access Equipment | 9,482 | 1,460 | 40 | 1,287 | 35 | 88% | 5 | 13% | 0 | 0% |
| Electronic Power Supplies | 6,370 | 1,759 | 40 | 1,288 | 31 | 78% | 9 | 23% | 0 | 0% |
| Golf Courses - Public | 6,276 | 1,768 | 40 | 1,289 | 24 | 60% | 15 | 38% | 1 | 3% |
| Lecture & Seminar Bureaus | 23,318 | 891 | 40 | 1,290 | 37 | 93% | 2 | 5% | 1 | 3% |
| Merchandising Service | 10,653 | 1,387 | 40 | 1,291 | 13 | 33% | 12 | 30% | 15 | 38% |
| Photographic Equipment & Supplies - Wholesale & Manufacturing | 4,444 | 2,061 | 40 | 1,292 | 31 | 78% | 7 | 18% | 2 | 5% |
| Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg | 14,461 | 1,177 | 40 | 1,293 | 30 | 75% | 10 | 25% | 0 | 0% |
| Solar Energy Products Service & Repair | 18,847 | 1,013 | 40 | 1,294 | 36 | 90% | 4 | 10% | 0 | 0% |
| Storage Units - Portable | 4,709 | 2,005 | 40 | 1,295 | 21 | 53% | 18 | 45% | 1 | 3% |
| Swimming Instruction | 6,811 | 1,710 | 40 | 1,296 | 25 | 63% | 15 | 38% | 0 | 0% |
| Taxes - Property Tax Consultants | 26,625 | 797 | 40 | 1,297 | 33 | 83% | 6 | 15% | 1 | 3% |
| Audio-Visual Equipment - Service & Repair | 6,494 | 1,747 | 39 | 1,298 | 21 | 54% | 16 | 41% | 2 | 5% |
| Auto Machine Shops | 17,487 | 1,060 | 39 | 1,299 | 22 | 56% | 17 | 44% | 0 | 0% |
| Camping Equipment | 7,857 | 1,593 | 39 | 1,300 | 25 | 64% | 14 | 36% | 0 | 0% |
| Concert Halls | 1,931 | 2,671 | 39 | 1,301 | 22 | 56% | 17 | 44% | 0 | 0% |
| Document Imaging & Scanning Service | 16,342 | 1,101 | 39 | 1,302 | 31 | 79% | 8 | 21% | 0 | 0% |
| Factoring Service | 31,190 | 723 | 39 | 1,303 | 28 | 72% | 11 | 28% | 0 | 0% |
| Firewood | 13,409 | 1,235 | 39 | 1,304 | 17 | 44% | 19 | 49% | 3 | 8% |
| Ice Cream & Frozen Desserts - Dealers | 8,593 | 1,526 | 39 | 1,305 | 23 | 59% | 16 | 41% | 0 | 0% |
| Mats & Matting | 4,897 | 1,960 | 39 | 1,306 | 25 | 64% | 14 | 36% | 0 | 0% |
| Printer & Printer Supplies- Manufacturer | 3,881 | 2,154 | 39 | 1,307 | 17 | 44% | 20 | 51% | 2 | 5% |
| Solar Energy Equipment & Systems Manufacturing & Distribution | 17,633 | 1,054 | 39 | 1,308 | 29 | 74% | 4 | 10% | 6 | 15% |
| Sportswear - Wholesale & Manufacturers | 6,250 | 1,770 | 39 | 1,309 | 37 | 95% | 2 | 5% | 0 | 0% |
| Tractor Equipment & Parts | 12,364 | 1,284 | 39 | 1,310 | 23 | 59% | 16 | 41% | 0 | 0% |
| Truck accessories | 16,279 | 1,104 | 39 | 1,311 | 29 | 74% | 10 | 26% | 0 | 0% |
| Attorneys & Lawyers - Tax | 35,629 | 662 | 38 | 1,312 | 34 | 89% | 4 | 11% | 0 | 0% |
| Auto Registration | 5,433 | 1,872 | 38 | 1,313 | 32 | 84% | 5 | 13% | 1 | 3% |
| Baby Car Seats, Carriages & Strollers | 1,777 | 2,747 | 38 | 1,314 | 24 | 63% | 13 | 34% | 1 | 3% |
| Bounce Houses | 6,305 | 1,764 | 38 | 1,315 | 9 | 24% | 27 | 71% | 2 | 5% |
| DNA Testing | 15,640 | 1,127 | 38 | 1,316 | 33 | 87% | 5 | 13% | 0 | 0% |
| Dressmakers | 4,823 | 1,980 | 38 | 1,317 | 9 | 24% | 16 | 42% | 13 | 34% |
| Facility Maintenance | 15,303 | 1,142 | 38 | 1,318 | 13 | 34% | 24 | 63% | 1 | 3% |
| Fish & Seafood - Retail | 13,464 | 1,234 | 38 | 1,319 | 25 | 66% | 10 | 26% | 3 | 8% |
| Government Grant Services | 18,987 | 1,008 | 38 | 1,320 | 25 | 66% | 4 | 11% | 9 | 24% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|-----|------------------------|-----|
| Grant - Scholarship - Financial Aid Finder Service | 13,075 | 1,250 | 38 | 1,321 | 11 | 29% | 12 | 32% | 15 | 39% |
| Gun Safety & Marksmanship Instruction | 35,113 | 669 | 38 | 1,322 | 19 | 50% | 15 | 39% | 4 | 11% |
| Laboratories - Research & Development | 22,039 | 930 | 38 | 1,323 | 28 | 74% | 8 | 21% | 2 | 5% |
| Meat - Wholesale | 23,830 | 873 | 38 | 1,324 | 19 | 50% | 13 | 34% | 6 | 16% |
| Motel & Hotel Management | 2,737 | 2,402 | 38 | 1,325 | 19 | 50% | 19 | 50% | 0 | 0% |
| Motor Homes | 11,997 | 1,307 | 38 | 1,326 | 35 | 92% | 2 | 5% | 1 | 3% |
| Party Plans - In-Home | 14,614 | 1,169 | 38 | 1,327 | 31 | 82% | 7 | 18% | 0 | 0% |
| Psychologists | 24,436 | 851 | 38 | 1,328 | 31 | 82% | 7 | 18% | 0 | 0% |
| Attorneys & Lawyers - Litigation | 22,446 | 916 | 37 | 1,329 | 21 | 57% | 8 | 22% | 8 | 22% |
| Demolition Contractors | 45,469 | 569 | 37 | 1,330 | 19 | 51% | 16 | 43% | 2 | 5% |
| Insurance - Workers Compensation | 34,747 | 678 | 37 | 1,331 | 36 | 97% | 1 | 3% | 0 | 0% |
| Language Training Aids | 3,285 | 2,277 | 37 | 1,332 | 36 | 97% | 1 | 3% | 0 | 0% |
| Marble - Natural | 18,815 | 1,015 | 37 | 1,333 | 24 | 65% | 10 | 27% | 3 | 8% |
| Office Equipment | 4,891 | 1,961 | 37 | 1,334 | 27 | 73% | 10 | 27% | 0 | 0% |
| Online Shipping Broker | 7,212 | 1,655 | 37 | 1,335 | 16 | 43% | 19 | 51% | 2 | 5% |
| Outdoor Kitchens | 11,531 | 1,331 | 37 | 1,336 | 33 | 89% | 4 | 11% | 0 | 0% |
| Paint - Retail | 19,152 | 1,007 | 37 | 1,337 | 17 | 46% | 19 | 51% | 1 | 3% |
| Patio Equipment & Supplies | 9,817 | 1,438 | 37 | 1,338 | 28 | 76% | 8 | 22% | 1 | 3% |
| Photo Booth Rentals | 5,747 | 1,833 | 37 | 1,339 | 13 | 35% | 21 | 57% | 3 | 8% |
| Post Offices | 3,395 | 2,251 | 37 | 1,340 | 17 | 46% | 20 | 54% | 0 | 0% |
| Publishers - Internet Guides | 5,447 | 1,871 | 37 | 1,341 | 29 | 78% | 8 | 22% | 0 | 0% |
| Baby Accessories - Wholesale & Manufacturers | 2,529 | 2,476 | 36 | 1,342 | 31 | 86% | 4 | 11% | 1 | 3% |
| Business Brokers | 36,251 | 650 | 36 | 1,343 | 14 | 39% | 22 | 61% | 0 | 0% |
| Check Verification & Recovery Service | 8,683 | 1,515 | 36 | 1,344 | 33 | 92% | 3 | 8% | 0 | 0% |
| Dog Daycare | 8,551 | 1,530 | 36 | 1,345 | 20 | 56% | 15 | 42% | 1 | 3% |
| Food ServiceManagement | 10,736 | 1,381 | 36 | 1,346 | 29 | 81% | 6 | 17% | 1 | 3% |
| Key Control Systems | 2,502 | 2,487 | 36 | 1,347 | 14 | 39% | 22 | 61% | 0 | 0% |
| Leather | 5,091 | 1,932 | 36 | 1,348 | 3 | 8% | 33 | 92% | 0 | 0% |
| Reptiles | 6,870 | 1,699 | 36 | 1,349 | 9 | 25% | 27 | 75% | 0 | 0% |
| Restaurant Equipment - Repair & Service | 15,023 | 1,154 | 36 | 1,350 | 18 | 50% | 18 | 50% | 0 | 0% |
| Saddlery & Harness | 7,855 | 1,594 | 36 | 1,351 | 22 | 61% | 14 | 39% | 0 | 0% |
| Safes & Vaults | 15,714 | 1,125 | 36 | 1,352 | 11 | 31% | 23 | 64% | 2 | 6% |
| Taxes - Negotiators | 19,742 | 991 | 36 | 1,353 | 10 | 28% | 24 | 67% | 2 | 6% |
| Water Supply Systems | 7,108 | 1,664 | 36 | 1,354 | 20 | 56% | 13 | 36% | 3 | 8% |
| Wedding Chapels & Ceremonies | 11,722 | 1,323 | 36 | 1,355 | 21 | 58% | 12 | 33% | 3 | 8% |
| Wheelchair & Disability Transportation | 21,122 | 961 | 36 | 1,356 | 27 | 75% | 7 | 19% | 2 | 6% |
| Animal Health Products | 21,552 | 951 | 35 | 1,357 | 26 | 74% | 9 | 26% | 0 | 0% |
| Archery Equipment & Supplies | 14,474 | 1,176 | 35 | 1,358 | 17 | 49% | 17 | 49% | 1 | 3% |
| Attorneys & Lawyers - Bankruptcy & Taxes | 30,962 | 727 | 35 | 1,359 | 18 | 51% | 16 | 46% | 1 | 3% |
| Attorneys & Lawyers - Personal Injury & Property Damage | 66,923 | 409 | 35 | 1,360 | 27 | 77% | 8 | 23% | 0 | 0% |
| Baseball Clubs | 6,876 | 1,696 | 35 | 1,361 | 24 | 69% | 10 | 29% | 1 | 3% |
| Boat Covers, Tops & Upholstery | 8,326 | 1,549 | 35 | 1,362 | 19 | 54% | 15 | 43% | 1 | 3% |
| Cocktail Lounges | 5,181 | 1,912 | 35 | 1,363 | 20 | 57% | 14 | 40% | 1 | 3% |
| Computers - Cleaning Services | 5,489 | 1,866 | 35 | 1,364 | 16 | 46% | 16 | 46% | 3 | 9% |
| Contractors Equipment & Supplies - Dealers & Services | 16,421 | 1,095 | 35 | 1,365 | 23 | 66% | 12 | 34% | 0 | 0% |
| E-Books | 3,593 | 2,212 | 35 | 1,366 | 32 | 91% | 3 | 9% | 0 | 0% |
| Grant Writers | 11,518 | 1,332 | 35 | 1,367 | 5 | 14% | 27 | 77% | 3 | 9% |
| Gutter Cleaning | 22,600 | 910 | 35 | 1,368 | 22 | 63% | 13 | 37% | 0 | 0% |
| Music & Messaging Services | 4,360 | 2,071 | 35 | 1,369 | 27 | 77% | 8 | 23% | 0 | 0% |
| Roofing Materials | 21,145 | 960 | 35 | 1,370 | 28 | 80% | 6 | 17% | 1 | 3% |
| Stock & Bond Transfer Agents | 14,029 | 1,199 | 35 | 1,371 | 32 | 91% | 3 | 9% | 0 | 0% |
| Wheel Chair Lifts & Ramps | 17,398 | 1,065 | 35 | 1,372 | 29 | 83% | 6 | 17% | 0 | 0% |
| Alcoholism Info & Treatment Centers | 22,352 | 922 | 34 | 1,373 | 25 | 74% | 9 | 26% | 0 | 0% |
| Aromatherapy & Essential Oils | 9,594 | 1,447 | 34 | 1,374 | 31 | 91% | 3 | 9% | 0 | 0% |
| Electronics Research & Development | 4,632 | 2,019 | 34 | 1,375 | 20 | 59% | 11 | 32% | 3 | 9% |
| Employment Training | 35,153 | 667 | 34 | 1,376 | 23 | 68% | 8 | 24% | 3 | 9% |
| Fruits & Vegetables - Retail | 10,992 | 1,367 | 34 | 1,377 | 21 | 62% | 13 | 38% | 0 | 0% |
| Furniture - Unfinished | 8,681 | 1,516 | 34 | 1,378 | 26 | 76% | 7 | 21% | 1 | 3% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|-----|------------------------|-----|
| Golf Courses - Private | 6,734 | 1,719 | 34 | 1,379 | 25 | 74% | 7 | 21% | 2 | 6% |
| Gun Safes | 1,630 | 2,820 | 34 | 1,380 | 30 | 88% | 4 | 12% | 0 | 0% |
| Human Resources | 26,819 | 792 | 34 | 1,381 | 25 | 74% | 8 | 24% | 1 | 3% |
| Perfume - Wholesale & Manufacturers | 9,474 | 1,461 | 34 | 1,382 | 18 | 53% | 13 | 38% | 3 | 9% |
| Physicians & Surgeons - Allergy | 3,565 | 2,218 | 34 | 1,383 | 29 | 85% | 5 | 15% | 0 | 0% |
| Prosthetic Devices | 13,313 | 1,240 | 34 | 1,384 | 19 | 56% | 15 | 44% | 0 | 0% |
| School Supplies | 11,619 | 1,326 | 34 | 1,385 | 24 | 71% | 9 | 26% | 1 | 3% |
| Search Engine Marketing | 5,795 | 1,824 | 34 | 1,386 | 28 | 82% | 6 | 18% | 0 | 0% |
| Spas & Hot Tubs - Rental - Wholesale, Manufacturing | 20,798 | 970 | 34 | 1,387 | 25 | 74% | 6 | 18% | 3 | 9% |
| Watch Bands | 2,920 | 2,355 | 34 | 1,388 | 33 | 97% | 1 | 3% | 0 | 0% |
| Art Instruction & Schools | 6,916 | 1,690 | 33 | 1,389 | 19 | 58% | 5 | 15% | 9 | 27% |
| Auto Diagnostic Service | 9,783 | 1,439 | 33 | 1,390 | 22 | 67% | 10 | 30% | 1 | 3% |
| Barbecue Equipment & Supplies | 13,269 | 1,241 | 33 | 1,391 | 23 | 70% | 9 | 27% | 1 | 3% |
| Cabinet Equipment & Supplies | 13,198 | 1,245 | 33 | 1,392 | 9 | 27% | 24 | 73% | 0 | 0% |
| Cabinet Maker | 11,409 | 1,341 | 33 | 1,393 | 16 | 48% | 13 | 39% | 4 | 12% |
| Cheerleading Instruction | 4,927 | 1,954 | 33 | 1,394 | 16 | 48% | 15 | 45% | 2 | 6% |
| Door-to-Door Sales - Cleaning Supplies | 17,897 | 1,042 | 33 | 1,395 | 24 | 73% | 7 | 21% | 2 | 6% |
| Doors - Installation | 13,553 | 1,229 | 33 | 1,396 | 20 | 61% | 13 | 39% | 0 | 0% |
| Electronic Mail Service | 6,004 | 1,799 | 33 | 1,397 | 13 | 39% | 20 | 61% | 0 | 0% |
| Engineering Contractors - General | 49,318 | 535 | 33 | 1,398 | 15 | 45% | 18 | 55% | 0 | 0% |
| Gates | 9,314 | 1,477 | 33 | 1,399 | 18 | 55% | 14 | 42% | 1 | 3% |
| Glass Coating & Tinting | 18,238 | 1,030 | 33 | 1,400 | 22 | 67% | 11 | 33% | 0 | 0% |
| Government - City, Village & Township | 4,094 | 2,118 | 33 | 1,401 | 26 | 79% | 7 | 21% | 0 | 0% |
| Home Improvements - Additions | 23,969 | 863 | 33 | 1,402 | 23 | 70% | 9 | 27% | 1 | 3% |
| Military Goods | 22,870 | 902 | 33 | 1,403 | 21 | 64% | 12 | 36% | 0 | 0% |
| Parking Stations & Garages - Construction | 2,081 | 2,615 | 33 | 1,404 | 13 | 39% | 20 | 61% | 0 | 0% |
| Paving, Painting, Home Improvement - Itinerant Workers | 8,572 | 1,528 | 33 | 1,405 | 5 | 15% | 19 | 58% | 9 | 27% |
| Pet Clothing Designer | 2,121 | 2,598 | 33 | 1,406 | 15 | 45% | 18 | 55% | 0 | 0% |
| Physicians & Surgeons - Hormone Replacement Therapy | 14,054 | 1,198 | 33 | 1,407 | 21 | 64% | 10 | 30% | 2 | 6% |
| Publicity Service | 4,922 | 1,955 | 33 | 1,408 | 22 | 67% | 11 | 33% | 0 | 0% |
| Restaurant Management | 8,418 | 1,541 | 33 | 1,409 | 25 | 76% | 7 | 21% | 1 | 3% |
| Shopping Service - Protective, Comparative | 43,914 | 580 | 33 | 1,410 | 28 | 85% | 5 | 15% | 0 | 0% |
| Swimming Pools - Public | 1,728 | 2,767 | 33 | 1,411 | 24 | 73% | 9 | 27% | 0 | 0% |
| Translators & Interpreters | 32,525 | 707 | 33 | 1,412 | 16 | 48% | 17 | 52% | 0 | 0% |
| Travel & Moving Services | 14,165 | 1,194 | 33 | 1,413 | 19 | 58% | 12 | 36% | 2 | 6% |
| Videographers - Wedding | 1,590 | 2,837 | 33 | 1,414 | 13 | 39% | 20 | 61% | 0 | 0% |
| Watches - Wholesale & Manufacturers | 9,520 | 1,454 | 33 | 1,415 | 17 | 52% | 15 | 45% | 1 | 3% |
| Youth Organizations & Centers | 10,665 | 1,385 | 33 | 1,416 | 18 | 55% | 15 | 45% | 0 | 0% |
| Attorney Advertising | 20,702 | 971 | 32 | 1,417 | 15 | 47% | 17 | 53% | 0 | 0% |
| Concrete Products | 19,717 | 992 | 32 | 1,418 | 21 | 66% | 11 | 34% | 0 | 0% |
| Employment Contractors - Temporary Help | 43,226 | 590 | 32 | 1,419 | 21 | 66% | 9 | 28% | 2 | 6% |
| Engines - Diesel | 11,613 | 1,327 | 32 | 1,420 | 20 | 63% | 12 | 38% | 0 | 0% |
| Farm Supplies | 6,159 | 1,781 | 32 | 1,421 | 25 | 78% | 7 | 22% | 0 | 0% |
| Firearm Manufacturer | 3,295 | 2,272 | 32 | 1,422 | 29 | 91% | 2 | 6% | 1 | 3% |
| Kitchen & Bath Design | 19,681 | 993 | 32 | 1,423 | 14 | 44% | 18 | 56% | 0 | 0% |
| Photographers - Aerial | 9,139 | 1,489 | 32 | 1,424 | 15 | 47% | 15 | 47% | 2 | 6% |
| Physicians & Surgeons - Weight Reduction | 30,669 | 730 | 32 | 1,425 | 23 | 72% | 9 | 28% | 0 | 0% |
| Public Relations Counselors | 14,547 | 1,172 | 32 | 1,426 | 19 | 59% | 9 | 28% | 4 | 13% |
| Savings & Loan Associations | 13,046 | 1,252 | 32 | 1,427 | 31 | 97% | 1 | 3% | 0 | 0% |
| Self Defense | 6,691 | 1,724 | 32 | 1,428 | 19 | 59% | 11 | 34% | 2 | 6% |
| Stamps - Collectors | 9,527 | 1,453 | 32 | 1,429 | 24 | 75% | 8 | 25% | 0 | 0% |
| Suits - Custom Made | 2,803 | 2,387 | 32 | 1,430 | 8 | 25% | 24 | 75% | 0 | 0% |
| Television & Radio Parts - Retail | 8,622 | 1,523 | 32 | 1,431 | 29 | 91% | 3 | 9% | 0 | 0% |
| Uniform Supply Service | 7,248 | 1,645 | 32 | 1,432 | 18 | 56% | 12 | 38% | 2 | 6% |
| Upholstery Fabrics - Retail | 9,549 | 1,451 | 32 | 1,433 | 15 | 47% | 15 | 47% | 2 | 6% |
| Windows - Repairing | 19,806 | 990 | 32 | 1,434 | 20 | 63% | 12 | 38% | 0 | 0% |
| Bicycles - Wholesale & Manufacturers | 3,764 | 2,179 | 31 | 1,435 | 27 | 87% | 4 | 13% | 0 | 0% |
| Books - Wholesale | 7,874 | 1,591 | 31 | 1,436 | 25 | 81% | 6 | 19% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|-----|------------------------|-----|
| Clocks - Dealers | 6,496 | 1,746 | 31 | 1,437 | 19 | 61% | 12 | 39% | 0 | 0% |
| Compliance Consulting | 14,624 | 1,168 | 31 | 1,438 | 15 | 48% | 16 | 52% | 0 | 0% |
| Consignment Service - Furniture | 4,136 | 2,110 | 31 | 1,439 | 19 | 61% | 12 | 39% | 0 | 0% |
| CPR Training & Certification | 25,985 | 812 | 31 | 1,440 | 22 | 71% | 9 | 29% | 0 | 0% |
| Data Systems - Consultants & Designers | 16,585 | 1,091 | 31 | 1,441 | 21 | 68% | 10 | 32% | 0 | 0% |
| Electric Scooters | 5,164 | 1,914 | 31 | 1,442 | 17 | 55% | 12 | 39% | 2 | 6% |
| Manufactured Homes - Rent & Lease | 7,691 | 1,609 | 31 | 1,443 | 12 | 39% | 16 | 52% | 3 | 10% |
| Maternity Clothes | 2,581 | 2,456 | 31 | 1,444 | 17 | 55% | 14 | 45% | 0 | 0% |
| Motel & Hotel Consultants | 1,035 | 3,187 | 31 | 1,445 | 22 | 71% | 8 | 26% | 1 | 3% |
| Picture Frames - Dealers | 8,279 | 1,553 | 31 | 1,446 | 17 | 55% | 13 | 42% | 1 | 3% |
| Sauna Equipment & Supplies | 12,896 | 1,264 | 31 | 1,447 | 23 | 74% | 4 | 13% | 4 | 13% |
| Tile & Grout Cleaning | 18,524 | 1,023 | 31 | 1,448 | 18 | 58% | 13 | 42% | 0 | 0% |
| Towers | 10,676 | 1,383 | 31 | 1,449 | 12 | 39% | 17 | 55% | 2 | 6% |
| Trailer Hitches | 7,936 | 1,581 | 31 | 1,450 | 17 | 55% | 13 | 42% | 1 | 3% |
| Trailers - Repair & Service | 14,770 | 1,162 | 31 | 1,451 | 27 | 87% | 4 | 13% | 0 | 0% |
| Weed Control Service | 11,415 | 1,340 | 31 | 1,452 | 27 | 87% | 4 | 13% | 0 | 0% |
| Animal & Wildlife Removal | 13,873 | 1,205 | 30 | 1,453 | 13 | 43% | 16 | 53% | 1 | 3% |
| Army & Navy Goods | 5,113 | 1,928 | 30 | 1,454 | 17 | 57% | 13 | 43% | 0 | 0% |
| Charity - Animal Protection | 10,853 | 1,375 | 30 | 1,455 | 22 | 73% | 8 | 27% | 0 | 0% |
| Charity - Community Development & Civic Organizations | 6,916 | 1,690 | 30 | 1,456 | 23 | 77% | 7 | 23% | 0 | 0% |
| Consultant - Planning | 16,218 | 1,105 | 30 | 1,457 | 13 | 43% | 16 | 53% | 1 | 3% |
| Jewels - Imitation | 2,299 | 2,545 | 30 | 1,458 | 29 | 97% | 1 | 3% | 0 | 0% |
| Lighting Fixtures - Wholesale & Manufacturers | 7,251 | 1,643 | 30 | 1,459 | 18 | 60% | 12 | 40% | 0 | 0% |
| Medical Alert Companies | 7,382 | 1,635 | 30 | 1,460 | 14 | 47% | 16 | 53% | 0 | 0% |
| Physicians & Surgeons - Ear, Nose & Throat | 4,303 | 2,082 | 30 | 1,461 | 24 | 80% | 6 | 20% | 0 | 0% |
| Printers - Business Forms | 10,189 | 1,414 | 30 | 1,462 | 25 | 83% | 5 | 17% | 0 | 0% |
| Sales Organizations | 16,558 | 1,092 | 30 | 1,463 | 22 | 73% | 7 | 23% | 1 | 3% |
| Senior Home Care | 21,341 | 956 | 30 | 1,464 | 20 | 67% | 9 | 30% | 1 | 3% |
| Ski Centers & Resorts | 1,669 | 2,798 | 30 | 1,465 | 27 | 90% | 3 | 10% | 0 | 0% |
| Sports Bar | 9,656 | 1,443 | 30 | 1,466 | 17 | 57% | 13 | 43% | 0 | 0% |
| Surgical Centers | 9,032 | 1,493 | 30 | 1,467 | 25 | 83% | 5 | 17% | 0 | 0% |
| Trailers - Rent & Lease | 15,515 | 1,130 | 30 | 1,468 | 20 | 67% | 8 | 27% | 2 | 7% |
| Wheel Alignment, Frame & Axle Service - Auto | 12,448 | 1,278 | 30 | 1,469 | 20 | 67% | 10 | 33% | 0 | 0% |
| Adjusters | 26,757 | 793 | 29 | 1,470 | 15 | 52% | 14 | 48% | 0 | 0% |
| Auto Dealers - Custom Design & Replica | 7,322 | 1,637 | 29 | 1,471 | 13 | 45% | 16 | 55% | 0 | 0% |
| Auto Race Cars | 6,520 | 1,743 | 29 | 1,472 | 17 | 59% | 9 | 31% | 3 | 10% |
| Cigars and Cigar Accessories | 3,711 | 2,191 | 29 | 1,473 | 2 | 7% | 27 | 93% | 0 | 0% |
| Consultant - Public Sector Planning | 6,562 | 1,739 | 29 | 1,474 | 27 | 93% | 2 | 7% | 0 | 0% |
| Contractors Equipment & Supplies - Rent & Lease | 13,774 | 1,211 | 29 | 1,475 | 24 | 83% | 5 | 17% | 0 | 0% |
| Currency Exchange | 19,580 | 995 | 29 | 1,476 | 21 | 72% | 8 | 28% | 0 | 0% |
| Debt Relief Education | 2,261 | 2,552 | 29 | 1,477 | 13 | 45% | 16 | 55% | 0 | 0% |
| Denturist | 10,207 | 1,413 | 29 | 1,478 | 23 | 79% | 5 | 17% | 1 | 3% |
| e-cigarette flavoring | 4,160 | 2,106 | 29 | 1,479 | 10 | 34% | 17 | 59% | 2 | 7% |
| Exterior Structures - Barn Construction | 11,374 | 1,343 | 29 | 1,480 | 16 | 55% | 10 | 34% | 3 | 10% |
| Geothermal Heating & Cooling | 13,628 | 1,226 | 29 | 1,481 | 23 | 79% | 5 | 17% | 1 | 3% |
| Grout Resurfacing & Repair | 8,480 | 1,533 | 29 | 1,482 | 19 | 66% | 10 | 34% | 0 | 0% |
| Guns - Air, BB and Pellet | 6,658 | 1,728 | 29 | 1,483 | 27 | 93% | 1 | 3% | 1 | 3% |
| Hotel Product Sales | 1,822 | 2,720 | 29 | 1,484 | 20 | 69% | 9 | 31% | 0 | 0% |
| Kitchen Cabinets - Refinishing, Refacing & Resurfacing | 6,624 | 1,732 | 29 | 1,485 | 7 | 24% | 22 | 76% | 0 | 0% |
| Locksmiths Equipment & Supplies | 7,249 | 1,644 | 29 | 1,486 | 12 | 41% | 14 | 48% | 3 | 10% |
| Mopeds | 3,374 | 2,255 | 29 | 1,487 | 18 | 62% | 11 | 38% | 0 | 0% |
| Physicians & Surgeons - Cardiology Services | 6,831 | 1,707 | 29 | 1,488 | 21 | 72% | 8 | 28% | 0 | 0% |
| Pipe Line, Oil & Gas Wholesaler & Distributors | 8,426 | 1,539 | 29 | 1,489 | 27 | 93% | 2 | 7% | 0 | 0% |
| Safety Consultants | 35,138 | 668 | 29 | 1,490 | 20 | 69% | 9 | 31% | 0 | 0% |
| Scooters - Medical | 8,717 | 1,514 | 29 | 1,491 | 25 | 86% | 4 | 14% | 0 | 0% |
| Shells - Marine | 483 | 3,735 | 29 | 1,492 | 6 | 21% | 11 | 38% | 12 | 41% |
| Soliciting Organizations | 17,609 | 1,057 | 29 | 1,493 | 7 | 24% | 11 | 38% | 11 | 38% |
| Training - Video Instruction Tapes | 6,913 | 1,692 | 29 | 1,494 | 16 | 55% | 12 | 41% | 1 | 3% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|-----|------------------------|-----|
| Yacht Brokers | 11,871 | 1,310 | 29 | 1,495 | 21 | 72% | 8 | 28% | 0 | 0% |
| Alternative Medicine | 11,775 | 1,318 | 28 | 1,496 | 21 | 75% | 7 | 25% | 0 | 0% |
| Amplifiers | 2,333 | 2,538 | 28 | 1,497 | 5 | 18% | 23 | 82% | 0 | 0% |
| Basement - Remodeling | 25,970 | 813 | 28 | 1,498 | 16 | 57% | 12 | 43% | 0 | 0% |
| Baths - Equipment & Supplies | 5,266 | 1,903 | 28 | 1,499 | 19 | 68% | 7 | 25% | 2 | 7% |
| Career & Outplacement Counseling | 36,298 | 648 | 28 | 1,500 | 23 | 82% | 5 | 18% | 0 | 0% |
| Concrete - Ready Mixed | 21,684 | 944 | 28 | 1,501 | 17 | 61% | 11 | 39% | 0 | 0% |
| Flowers - Preserved | 3,495 | 2,230 | 28 | 1,502 | 16 | 57% | 12 | 43% | 0 | 0% |
| Generators | 6,620 | 1,733 | 28 | 1,503 | 22 | 79% | 5 | 18% | 1 | 4% |
| Mattress Makers Supplies | 4,065 | 2,121 | 28 | 1,504 | 26 | 93% | 1 | 4% | 1 | 4% |
| Photography Sales on the Internet | 3,141 | 2,303 | 28 | 1,505 | 9 | 32% | 17 | 61% | 2 | 7% |
| Physicians - Surgeons & Neurosurgeons | 6,232 | 1,773 | 28 | 1,506 | 22 | 79% | 6 | 21% | 0 | 0% |
| Screen Repair | 15,476 | 1,132 | 28 | 1,507 | 10 | 36% | 18 | 64% | 0 | 0% |
| SemiConductor Devices | 2,838 | 2,375 | 28 | 1,508 | 26 | 93% | 2 | 7% | 0 | 0% |
| Senior Housing/Living | 8,058 | 1,572 | 28 | 1,509 | 19 | 68% | 9 | 32% | 0 | 0% |
| Service Animals - Dogs | 5,937 | 1,807 | 28 | 1,510 | 11 | 39% | 17 | 61% | 0 | 0% |
| Shopping Centers & Malls | 6,849 | 1,702 | 28 | 1,511 | 17 | 61% | 8 | 29% | 3 | 11% |
| Sports Memorabilia | 7,394 | 1,633 | 28 | 1,512 | 16 | 57% | 9 | 32% | 3 | 11% |
| Technology - Litigation Support | 10,057 | 1,420 | 28 | 1,513 | 4 | 14% | 22 | 79% | 2 | 7% |
| Toilets - Portable | 10,552 | 1,394 | 28 | 1,514 | 21 | 75% | 7 | 25% | 0 | 0% |
| Trucks - Industrial | 5,258 | 1,904 | 28 | 1,515 | 13 | 46% | 15 | 54% | 0 | 0% |
| Vehicle Sales - Manufacturing Companies | 3,532 | 2,224 | 28 | 1,516 | 23 | 82% | 5 | 18% | 0 | 0% |
| Ventilating Contractors | 4,454 | 2,055 | 28 | 1,517 | 19 | 68% | 4 | 14% | 5 | 18% |
| Video Editing | 4,479 | 2,051 | 28 | 1,518 | 19 | 68% | 9 | 32% | 0 | 0% |
| Adjusters - Public | 18,095 | 1,037 | 27 | 1,519 | 19 | 70% | 8 | 30% | 0 | 0% |
| Air Ambulance Service | 13,039 | 1,253 | 27 | 1,520 | 16 | 59% | 11 | 41% | 0 | 0% |
| Antiques - Repair & Restore | 6,688 | 1,725 | 27 | 1,521 | 14 | 52% | 13 | 48% | 0 | 0% |
| Chimney Sweeper | 12,334 | 1,285 | 27 | 1,522 | 14 | 52% | 13 | 48% | 0 | 0% |
| Concert Bureaus | 494 | 3,717 | 27 | 1,523 | 25 | 93% | 2 | 7% | 0 | 0% |
| Email Service Provider | 4,255 | 2,087 | 27 | 1,524 | 24 | 89% | 3 | 11% | 0 | 0% |
| Engineers - Professional | 66,765 | 410 | 27 | 1,525 | 18 | 67% | 9 | 33% | 0 | 0% |
| Exterior Structures - Gazebos, Arbors, Pergolas | 4,390 | 2,068 | 27 | 1,526 | 17 | 63% | 8 | 30% | 2 | 7% |
| Fishing Charters | 5,788 | 1,825 | 27 | 1,527 | 16 | 59% | 11 | 41% | 0 | 0% |
| Flea Markets | 8,298 | 1,551 | 27 | 1,528 | 11 | 41% | 16 | 59% | 0 | 0% |
| Garbage Disposal Equipment - Industrial & Commercial | 3,875 | 2,156 | 27 | 1,529 | 22 | 81% | 5 | 19% | 0 | 0% |
| Lawn & Garden Pond Dealers & Supplies | 5,882 | 1,817 | 27 | 1,530 | 20 | 74% | 7 | 26% | 0 | 0% |
| Logging Companies | 23,861 | 869 | 27 | 1,531 | 13 | 48% | 13 | 48% | 1 | 4% |
| Machinery - New | 14,682 | 1,163 | 27 | 1,532 | 11 | 41% | 12 | 44% | 4 | 15% |
| Metal Salvage Yards | 15,827 | 1,115 | 27 | 1,533 | 7 | 26% | 19 | 70% | 1 | 4% |
| Moving Equipment Rental | 4,446 | 2,060 | 27 | 1,534 | 13 | 48% | 13 | 48% | 1 | 4% |
| Outpatient Surgery Centers | 2,220 | 2,561 | 27 | 1,535 | 18 | 67% | 9 | 33% | 0 | 0% |
| Soccer Clubs | 3,293 | 2,274 | 27 | 1,536 | 12 | 44% | 13 | 48% | 2 | 7% |
| Steel Fabricators | 41,407 | 602 | 27 | 1,537 | 19 | 70% | 5 | 19% | 3 | 11% |
| Swap Shops | 1,812 | 2,728 | 27 | 1,538 | 23 | 85% | 4 | 15% | 0 | 0% |
| Swimming Pool Enclosures | 15,753 | 1,122 | 27 | 1,539 | 23 | 85% | 4 | 15% | 0 | 0% |
| Tents - Rental | 5,785 | 1,826 | 27 | 1,540 | 12 | 44% | 14 | 52% | 1 | 4% |
| Uniforms - Medical | 4,395 | 2,066 | 27 | 1,541 | 24 | 89% | 3 | 11% | 0 | 0% |
| Vacuum Equipment & Systems | 11,354 | 1,344 | 27 | 1,542 | 25 | 93% | 2 | 7% | 0 | 0% |
| Advertising - Radio | 6,614 | 1,735 | 26 | 1,543 | 23 | 88% | 3 | 12% | 0 | 0% |
| Aircraft Parts & Supplies | 11,753 | 1,321 | 26 | 1,544 | 11 | 42% | 14 | 54% | 1 | 4% |
| Basement - Contractors | 15,805 | 1,119 | 26 | 1,545 | 16 | 62% | 10 | 38% | 0 | 0% |
| Boutique Items - Wholesale & Manufacturers | 2,710 | 2,411 | 26 | 1,546 | 13 | 50% | 13 | 50% | 0 | 0% |
| Candy & Confectionery - Wholesale & Manufacturers | 8,573 | 1,527 | 26 | 1,547 | 18 | 69% | 8 | 31% | 0 | 0% |
| Clinics - Pain Management | 10,907 | 1,372 | 26 | 1,548 | 17 | 65% | 8 | 31% | 1 | 4% |
| Craft Galleries & Dealers | 3,985 | 2,137 | 26 | 1,549 | 9 | 35% | 14 | 54% | 3 | 12% |
| Fishermens Supplies | 3,847 | 2,164 | 26 | 1,550 | 10 | 38% | 16 | 62% | 0 | 0% |
| Flight School | 7,797 | 1,599 | 26 | 1,551 | 13 | 50% | 8 | 31% | 5 | 19% |
| Garbage Disposals - Household | 2,641 | 2,437 | 26 | 1,552 | 18 | 69% | 7 | 27% | 1 | 4% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|------|------------------------|-----|
| Glass, Mirror & Screen Companies | 8,281 | 1,552 | 26 | 1,553 | 16 | 62% | 8 | 31% | 2 | 8% |
| Knives - Custom | 4,266 | 2,085 | 26 | 1,554 | 11 | 42% | 15 | 58% | 0 | 0% |
| Labels - Paper | 3,686 | 2,195 | 26 | 1,555 | 25 | 96% | 1 | 4% | 0 | 0% |
| Laser Eye Surgery | 13,717 | 1,216 | 26 | 1,556 | 20 | 77% | 6 | 23% | 0 | 0% |
| Marine Contractors | 25,482 | 829 | 26 | 1,557 | 12 | 46% | 13 | 50% | 1 | 4% |
| Massage School | 4,252 | 2,089 | 26 | 1,558 | 11 | 42% | 11 | 42% | 4 | 15% |
| News Service | 6,461 | 1,748 | 26 | 1,559 | 21 | 81% | 5 | 19% | 0 | 0% |
| Nuts - Edible | 5,998 | 1,800 | 26 | 1,560 | 13 | 50% | 13 | 50% | 0 | 0% |
| Optical Goods - Wholesale & Manufacturers | 3,109 | 2,314 | 26 | 1,561 | 24 | 92% | 2 | 8% | 0 | 0% |
| Orthopedic Appliances | 7,320 | 1,638 | 26 | 1,562 | 25 | 96% | 1 | 4% | 0 | 0% |
| Patent Agents | 25,931 | 814 | 26 | 1,563 | 16 | 62% | 9 | 35% | 1 | 4% |
| Physicians & Surgeons - Urology | 3,221 | 2,287 | 26 | 1,564 | 19 | 73% | 7 | 27% | 0 | 0% |
| Plating | 9,507 | 1,456 | 26 | 1,565 | 10 | 38% | 16 | 62% | 0 | 0% |
| Pumps - Service & Repair | 17,344 | 1,069 | 26 | 1,566 | 20 | 77% | 6 | 23% | 0 | 0% |
| Radio Communication Equipment & Systems | 13,117 | 1,248 | 26 | 1,567 | 13 | 50% | 11 | 42% | 2 | 8% |
| Scrapbooking | 4,482 | 2,050 | 26 | 1,568 | 17 | 65% | 9 | 35% | 0 | 0% |
| Second Hand Stores | 2,370 | 2,529 | 26 | 1,569 | 10 | 38% | 13 | 50% | 3 | 12% |
| Shipping Room Supplies | 5,095 | 1,931 | 26 | 1,570 | 16 | 62% | 9 | 35% | 1 | 4% |
| Sports Hospitality | 1,997 | 2,646 | 26 | 1,571 | 18 | 69% | 8 | 31% | 0 | 0% |
| Tarps | 3,528 | 2,225 | 26 | 1,572 | 25 | 96% | 1 | 4% | 0 | 0% |
| Vending Machines - Supplies & Parts | 6,944 | 1,687 | 26 | 1,573 | 5 | 19% | 21 | 81% | 0 | 0% |
| Video Equipment - Sales & Rentals | 6,844 | 1,703 | 26 | 1,574 | 14 | 54% | 11 | 42% | 1 | 4% |
| Wineries | 6,277 | 1,767 | 26 | 1,575 | 15 | 58% | 10 | 38% | 1 | 4% |
| Barber Schools | 8,267 | 1,556 | 25 | 1,576 | 19 | 76% | 5 | 20% | 1 | 4% |
| Bartending Service | 5,796 | 1,823 | 25 | 1,577 | 13 | 52% | 12 | 48% | 0 | 0% |
| Carpet & Rug Cleaning Equipment& Supplies | 7,723 | 1,605 | 25 | 1,578 | 14 | 56% | 10 | 40% | 1 | 4% |
| Chairs - Wholesale & Manufacturers | 3,905 | 2,149 | 25 | 1,579 | 20 | 80% | 4 | 16% | 1 | 4% |
| Consultants - Social Media | 6,120 | 1,787 | 25 | 1,580 | 9 | 36% | 15 | 60% | 1 | 4% |
| Convention Services & Facilities | 7,090 | 1,669 | 25 | 1,581 | 23 | 92% | 2 | 8% | 0 | 0% |
| Delicatessens | 4,155 | 2,108 | 25 | 1,582 | 11 | 44% | 14 | 56% | 0 | 0% |
| Estate Planning & Management | 67,686 | 407 | 25 | 1,583 | 20 | 80% | 4 | 16% | 1 | 4% |
| Gasoline - Wholesale | 4,447 | 2,059 | 25 | 1,584 | 13 | 52% | 12 | 48% | 0 | 0% |
| Insurance - Viatical | 8,816 | 1,509 | 25 | 1,585 | 14 | 56% | 8 | 32% | 3 | 12% |
| Rodeos | 779 | 3,398 | 25 | 1,586 | 0 | 0% | 25 | 100% | 0 | 0% |
| Sales & Order Books | 5,959 | 1,801 | 25 | 1,587 | 16 | 64% | 8 | 32% | 1 | 4% |
| Screen Printing - Equipment & Supplies | 1,949 | 2,664 | 25 | 1,588 | 6 | 24% | 18 | 72% | 1 | 4% |
| Screening - Tenant | 12,502 | 1,276 | 25 | 1,589 | 22 | 88% | 2 | 8% | 1 | 4% |
| Self Defense Devices | 7,223 | 1,652 | 25 | 1,590 | 21 | 84% | 4 | 16% | 0 | 0% |
| Sky Diving | 2,612 | 2,447 | 25 | 1,591 | 7 | 28% | 16 | 64% | 2 | 8% |
| Truck Driver Training | 19,348 | 1,003 | 25 | 1,592 | 24 | 96% | 1 | 4% | 0 | 0% |
| Artists - Commercial | 3,010 | 2,338 | 24 | 1,593 | 2 | 8% | 21 | 88% | 1 | 4% |
| Auto Service - Rust proofing Shops | 5,506 | 1,865 | 24 | 1,594 | 17 | 71% | 6 | 25% | 1 | 4% |
| Breastfeeding Supplies & Information | 2,507 | 2,482 | 24 | 1,595 | 23 | 96% | 1 | 4% | 0 | 0% |
| Brick - Concrete, Pumice | 11,262 | 1,349 | 24 | 1,596 | 12 | 50% | 12 | 50% | 0 | 0% |
| Carpet & Rug Dealers - Persian/Oriental Rugs | 4,581 | 2,032 | 24 | 1,597 | 21 | 88% | 3 | 13% | 0 | 0% |
| China & Glassware - Retail | 17,808 | 1,046 | 24 | 1,598 | 19 | 79% | 4 | 17% | 1 | 4% |
| Electronics - Educational Kits | 3,301 | 2,271 | 24 | 1,599 | 8 | 33% | 12 | 50% | 4 | 17% |
| Engineering Consultants | 21,255 | 957 | 24 | 1,600 | 14 | 58% | 10 | 42% | 0 | 0% |
| Exercise Equipment & Machines - Service & Repair | 3,614 | 2,207 | 24 | 1,601 | 20 | 83% | 4 | 17% | 0 | 0% |
| Foreign Currency Exchange Broker | 13,879 | 1,204 | 24 | 1,602 | 16 | 67% | 6 | 25% | 2 | 8% |
| Home Automation | 11,147 | 1,356 | 24 | 1,603 | 21 | 88% | 3 | 13% | 0 | 0% |
| Information Processing & Retrieval Equipment & Systems | 6,772 | 1,711 | 24 | 1,604 | 7 | 29% | 3 | 13% | 14 | 58% |
| Insulation Materials | 12,590 | 1,269 | 24 | 1,605 | 21 | 88% | 3 | 13% | 0 | 0% |
| Irrigation Consultants | 11,099 | 1,358 | 24 | 1,606 | 14 | 58% | 8 | 33% | 2 | 8% |
| Landscape Lighting | 10,411 | 1,401 | 24 | 1,607 | 18 | 75% | 6 | 25% | 0 | 0% |
| Language Schools | 8,636 | 1,520 | 24 | 1,608 | 15 | 63% | 8 | 33% | 1 | 4% |
| Lighting Fixtures - Supplies & Parts | 5,203 | 1,908 | 24 | 1,609 | 16 | 67% | 7 | 29% | 1 | 4% |
| Linen Supply Service | 8,449 | 1,535 | 24 | 1,610 | 18 | 75% | 5 | 21% | 1 | 4% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|-----|------------------------|-----|
| Motorcycles - Renting & Leasing | 4,334 | 2,075 | 24 | 1,611 | 17 | 71% | 7 | 29% | 0 | 0% |
| Musical Instruments - Repair | 5,957 | 1,803 | 24 | 1,612 | 11 | 46% | 13 | 54% | 0 | 0% |
| Plastering Contractors | 36,440 | 646 | 24 | 1,613 | 13 | 54% | 9 | 38% | 2 | 8% |
| Range Hoods & Canopies | 7,024 | 1,677 | 24 | 1,614 | 22 | 92% | 2 | 8% | 0 | 0% |
| Recruitment Services | 22,431 | 917 | 24 | 1,615 | 16 | 67% | 7 | 29% | 1 | 4% |
| School Information | 9,236 | 1,483 | 24 | 1,616 | 23 | 96% | 1 | 4% | 0 | 0% |
| Scientific Apparatus & Instruments | 3,662 | 2,198 | 24 | 1,617 | 23 | 96% | 1 | 4% | 0 | 0% |
| Sealing - Pavement | 7,229 | 1,651 | 24 | 1,618 | 13 | 54% | 9 | 38% | 2 | 8% |
| Signs - Neon | 1,827 | 2,713 | 24 | 1,619 | 15 | 63% | 9 | 38% | 0 | 0% |
| Skip Tracing | 6,440 | 1,751 | 24 | 1,620 | 23 | 96% | 1 | 4% | 0 | 0% |
| Solar Energy Equipment & Systems Supplies & Parts | 5,171 | 1,913 | 24 | 1,621 | 18 | 75% | 6 | 25% | 0 | 0% |
| Speakers - Wholesale & Manufacturers | 978 | 3,229 | 24 | 1,622 | 13 | 54% | 11 | 46% | 0 | 0% |
| Swords | 4,008 | 2,131 | 24 | 1,623 | 10 | 42% | 12 | 50% | 2 | 8% |
| Tools - Power Actuated | 3,152 | 2,299 | 24 | 1,624 | 13 | 54% | 4 | 17% | 7 | 29% |
| Trailers - Equipment & Parts | 10,753 | 1,380 | 24 | 1,625 | 18 | 75% | 6 | 25% | 0 | 0% |
| Travel Agent Mills | 4,795 | 1,988 | 24 | 1,626 | 7 | 29% | 10 | 42% | 7 | 29% |
| Trucking - Light Hauling | 16,154 | 1,107 | 24 | 1,627 | 5 | 21% | 16 | 67% | 3 | 13% |
| Wallpapers & Wallcoverings - Retail | 6,855 | 1,701 | 24 | 1,628 | 15 | 63% | 9 | 38% | 0 | 0% |
| Writer - Freelance | 11,768 | 1,320 | 24 | 1,629 | 21 | 88% | 3 | 13% | 0 | 0% |
| Artist - Makeup | 2,450 | 2,510 | 23 | 1,630 | 12 | 52% | 11 | 48% | 0 | 0% |
| Attorneys & Lawyers - Criminal | 43,237 | 589 | 23 | 1,631 | 14 | 61% | 9 | 39% | 0 | 0% |
| Auto Paintless Dent Repair | 27,050 | 787 | 23 | 1,632 | 14 | 61% | 8 | 35% | 1 | 4% |
| Charity - National | 15,122 | 1,151 | 23 | 1,633 | 16 | 70% | 7 | 30% | 0 | 0% |
| Compactors - Waste - Household - Dealers | 504 | 3,707 | 23 | 1,634 | 16 | 70% | 7 | 30% | 0 | 0% |
| Designers - Industrial | 4,713 | 2,003 | 23 | 1,635 | 11 | 48% | 12 | 52% | 0 | 0% |
| Fingerprinting | 4,674 | 2,013 | 23 | 1,636 | 14 | 61% | 7 | 30% | 2 | 9% |
| Food Processing Equipment & Supplies | 6,238 | 1,772 | 23 | 1,637 | 9 | 39% | 14 | 61% | 0 | 0% |
| Foundations - Education, Philanthropy, Research | 23,237 | 894 | 23 | 1,638 | 19 | 83% | 1 | 4% | 3 | 13% |
| Housing Authorities | 3,909 | 2,146 | 23 | 1,639 | 20 | 87% | 3 | 13% | 0 | 0% |
| Metal Fabricators | 23,691 | 877 | 23 | 1,640 | 13 | 57% | 9 | 39% | 1 | 4% |
| Modular/Mobile Home - Foundation Services | 3,129 | 2,308 | 23 | 1,641 | 14 | 61% | 9 | 39% | 0 | 0% |
| Outboard Motors | 4,398 | 2,065 | 23 | 1,642 | 11 | 48% | 12 | 52% | 0 | 0% |
| Paintball - Games & Supplies | 3,117 | 2,311 | 23 | 1,643 | 16 | 70% | 7 | 30% | 0 | 0% |
| Photography Sales by Mail | 971 | 3,234 | 23 | 1,644 | 10 | 43% | 12 | 52% | 1 | 4% |
| Pressure Washers | 4,868 | 1,967 | 23 | 1,645 | 6 | 26% | 15 | 65% | 2 | 9% |
| Razors & Razor Blades | 21,706 | 942 | 23 | 1,646 | 23 | 100% | 0 | 0% | 0 | 0% |
| Septic Tanks - Treatment Supplies | 9,373 | 1,472 | 23 | 1,647 | 23 | 100% | 0 | 0% | 0 | 0% |
| Termite Control | 19,257 | 1,006 | 23 | 1,648 | 17 | 74% | 6 | 26% | 0 | 0% |
| Underwear - Wholesale & Manufacturers | 1,477 | 2,900 | 23 | 1,649 | 17 | 74% | 6 | 26% | 0 | 0% |
| Work Clothes - Retail | 4,474 | 2,053 | 23 | 1,650 | 19 | 83% | 4 | 17% | 0 | 0% |
| Appointment Setting Service | 4,194 | 2,101 | 22 | 1,651 | 21 | 95% | 1 | 5% | 0 | 0% |
| Attorneys & Lawyers - Immigration & Naturalization | 20,950 | 966 | 22 | 1,652 | 16 | 73% | 6 | 27% | 0 | 0% |
| Audio-Visual Production Services | 14,000 | 1,200 | 22 | 1,653 | 4 | 18% | 14 | 64% | 4 | 18% |
| Bedsprings - Retail | 1,808 | 2,732 | 22 | 1,654 | 2 | 9% | 18 | 82% | 2 | 9% |
| Canvas Goods | 5,691 | 1,838 | 22 | 1,655 | 17 | 77% | 5 | 23% | 0 | 0% |
| Cellophane, Cell Materials & Products | 1,291 | 3,022 | 22 | 1,656 | 13 | 59% | 7 | 32% | 2 | 9% |
| Consultants - Telecommunication | 8,605 | 1,525 | 22 | 1,657 | 8 | 36% | 13 | 59% | 1 | 5% |
| Contractor - Metal Roofing | 14,284 | 1,188 | 22 | 1,658 | 11 | 50% | 11 | 50% | 0 | 0% |
| Drainage Contractors | 19,426 | 1,000 | 22 | 1,659 | 10 | 45% | 10 | 45% | 2 | 9% |
| Elderly/Senior Specialty Services | 24,407 | 852 | 22 | 1,660 | 16 | 73% | 5 | 23% | 1 | 5% |
| Employment Service - Employee Leasing | 26,013 | 810 | 22 | 1,661 | 19 | 86% | 3 | 14% | 0 | 0% |
| Farm Equipment - Repair & Parts | 7,779 | 1,602 | 22 | 1,662 | 14 | 64% | 8 | 36% | 0 | 0% |
| Glassware - Wholesale & Manufacturers | 7,986 | 1,578 | 22 | 1,663 | 11 | 50% | 11 | 50% | 0 | 0% |
| Junk Removal | 15,523 | 1,129 | 22 | 1,664 | 11 | 50% | 10 | 45% | 1 | 5% |
| Kitchen Cabinet Refacing | 9,825 | 1,436 | 22 | 1,665 | 11 | 50% | 10 | 45% | 1 | 5% |
| Marine Electronic Equipment & Supplies | 8,633 | 1,521 | 22 | 1,666 | 17 | 77% | 5 | 23% | 0 | 0% |
| Mediation Services | 10,600 | 1,392 | 22 | 1,667 | 12 | 55% | 9 | 41% | 1 | 5% |
| Ornamental Metal Work | 18,665 | 1,018 | 22 | 1,668 | 12 | 55% | 9 | 41% | 1 | 5% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|-----|------------------------|-----|
| Oxygen | 10,214 | 1,411 | 22 | 1,669 | 16 | 73% | 6 | 27% | 0 | 0% |
| Pension & Profit Sharing Plans | 13,507 | 1,232 | 22 | 1,670 | 17 | 77% | 4 | 18% | 1 | 5% |
| Pet Supplies & Foods - Wholesale | 8,092 | 1,570 | 22 | 1,671 | 17 | 77% | 4 | 18% | 1 | 5% |
| Plasma Centers | 6,182 | 1,777 | 22 | 1,672 | 13 | 59% | 9 | 41% | 0 | 0% |
| Rent to Own | 4,590 | 2,029 | 22 | 1,673 | 18 | 82% | 4 | 18% | 0 | 0% |
| Sand & Gravel | 30,157 | 738 | 22 | 1,674 | 11 | 50% | 11 | 50% | 0 | 0% |
| Sleep Disorders - Snoring | 5,520 | 1,858 | 22 | 1,675 | 20 | 91% | 2 | 9% | 0 | 0% |
| Social Service Organizations | 15,041 | 1,153 | 22 | 1,676 | 17 | 77% | 3 | 14% | 2 | 9% |
| Surveillance Equipment, Sales & Service | 7,386 | 1,634 | 22 | 1,677 | 12 | 55% | 10 | 45% | 0 | 0% |
| Uniforms - Accessories | 3,141 | 2,303 | 22 | 1,678 | 15 | 68% | 7 | 32% | 0 | 0% |
| Veterinarians Equipment & Supplies | 3,908 | 2,148 | 22 | 1,679 | 20 | 91% | 2 | 9% | 0 | 0% |
| Videoconferencing Services | 4,619 | 2,023 | 22 | 1,680 | 20 | 91% | 2 | 9% | 0 | 0% |
| Adoption Services | 29,968 | 742 | 21 | 1,681 | 14 | 67% | 7 | 33% | 0 | 0% |
| Airports | 3,134 | 2,307 | 21 | 1,682 | 14 | 67% | 7 | 33% | 0 | 0% |
| Audiologists | 15,826 | 1,116 | 21 | 1,683 | 17 | 81% | 4 | 19% | 0 | 0% |
| Coaching - Life | 16,023 | 1,110 | 21 | 1,684 | 11 | 52% | 9 | 43% | 1 | 5% |
| Containerized Freight Service | 4,731 | 1,999 | 21 | 1,685 | 7 | 33% | 13 | 62% | 1 | 5% |
| Door & Gate Operating Devices | 10,951 | 1,368 | 21 | 1,686 | 15 | 71% | 6 | 29% | 0 | 0% |
| Drilling & Boring Contractors | 22,766 | 905 | 21 | 1,687 | 16 | 76% | 5 | 24% | 0 | 0% |
| Electric Bikes | 2,481 | 2,493 | 21 | 1,688 | 14 | 67% | 7 | 33% | 0 | 0% |
| Environmental Testing & Consulting | 13,701 | 1,218 | 21 | 1,689 | 14 | 67% | 6 | 29% | 1 | 5% |
| Fax Transmission Service | 4,331 | 2,077 | 21 | 1,690 | 12 | 57% | 8 | 38% | 1 | 5% |
| Floor Coatings - Epoxy/Polyurethane | 11,013 | 1,365 | 21 | 1,691 | 14 | 67% | 5 | 24% | 2 | 10% |
| Furnace Sales & Service | 6,187 | 1,776 | 21 | 1,692 | 15 | 71% | 4 | 19% | 2 | 10% |
| Furniture Manufacturers Equipment & Supplies | 867 | 3,322 | 21 | 1,693 | 6 | 29% | 15 | 71% | 0 | 0% |
| Girls Apparel | 1,277 | 3,034 | 21 | 1,694 | 14 | 67% | 7 | 33% | 0 | 0% |
| Hostels | 589 | 3,602 | 21 | 1,695 | 13 | 62% | 8 | 38% | 0 | 0% |
| Hydroponics - Equipment & Supplies | 6,181 | 1,778 | 21 | 1,696 | 14 | 67% | 6 | 29% | 1 | 5% |
| Laundry Consultants | 3,190 | 2,291 | 21 | 1,697 | 11 | 52% | 10 | 48% | 0 | 0% |
| Machine Tools - Repair & Rebuild | 5,903 | 1,813 | 21 | 1,698 | 4 | 19% | 17 | 81% | 0 | 0% |
| Mason Contractors Equipment & Supplies | 4,240 | 2,092 | 21 | 1,699 | 11 | 52% | 9 | 43% | 1 | 5% |
| Misting Systems & Services | 1,468 | 2,907 | 21 | 1,700 | 19 | 90% | 2 | 10% | 0 | 0% |
| Paging Equipment & Service | 4,287 | 2,083 | 21 | 1,701 | 4 | 19% | 16 | 76% | 1 | 5% |
| Parties - Children | 2,814 | 2,385 | 21 | 1,702 | 10 | 48% | 7 | 33% | 4 | 19% |
| Pianos | 10,366 | 1,402 | 21 | 1,703 | 14 | 67% | 7 | 33% | 0 | 0% |
| Roofing Equipment & Supplies | 7,711 | 1,606 | 21 | 1,704 | 15 | 71% | 6 | 29% | 0 | 0% |
| Saws | 7,212 | 1,655 | 21 | 1,705 | 10 | 48% | 10 | 48% | 1 | 5% |
| Sheet Metal Work | 25,726 | 818 | 21 | 1,706 | 20 | 95% | 0 | 0% | 1 | 5% |
| Souvenirs - Retail | 2,759 | 2,399 | 21 | 1,707 | 17 | 81% | 4 | 19% | 0 | 0% |
| Stables | 8,794 | 1,511 | 21 | 1,708 | 18 | 86% | 3 | 14% | 0 | 0% |
| Theater Stage Play Houses | 2,485 | 2,491 | 21 | 1,709 | 11 | 52% | 9 | 43% | 1 | 5% |
| Transit Lines | 1,827 | 2,713 | 21 | 1,710 | 12 | 57% | 8 | 38% | 1 | 5% |
| Travel & Tourism Development and Education | 9,292 | 1,480 | 21 | 1,711 | 11 | 52% | 10 | 48% | 0 | 0% |
| Welding Equipment & Supplies | 9,511 | 1,455 | 21 | 1,712 | 15 | 71% | 6 | 29% | 0 | 0% |
| Advertising - Television | 11,124 | 1,357 | 20 | 1,713 | 10 | 50% | 10 | 50% | 0 | 0% |
| Air Quality Service | 10,637 | 1,390 | 20 | 1,714 | 15 | 75% | 2 | 10% | 3 | 15% |
| Attorneys & Lawyers - Divorce | 26,988 | 789 | 20 | 1,715 | 17 | 85% | 3 | 15% | 0 | 0% |
| Auto Air Conditioning Equipment | 4,515 | 2,043 | 20 | 1,716 | 17 | 85% | 3 | 15% | 0 | 0% |
| Auto Repair - Tune-Up | 1,977 | 2,653 | 20 | 1,717 | 5 | 25% | 15 | 75% | 0 | 0% |
| Baby Carriages & Strollers | 3,003 | 2,339 | 20 | 1,718 | 10 | 50% | 10 | 50% | 0 | 0% |
| Basement - Finishing | 9,227 | 1,484 | 20 | 1,719 | 13 | 65% | 5 | 25% | 2 | 10% |
| Baths | 13,661 | 1,223 | 20 | 1,720 | 18 | 90% | 1 | 5% | 1 | 5% |
| Carpet Installation | 5,318 | 1,890 | 20 | 1,721 | 11 | 55% | 8 | 40% | 1 | 5% |
| China & Crystal - Repair | 1,173 | 3,090 | 20 | 1,722 | 9 | 45% | 11 | 55% | 0 | 0% |
| Concrete Repair/Leveling | 14,335 | 1,185 | 20 | 1,723 | 15 | 75% | 3 | 15% | 2 | 10% |
| Contractor - Spray Foam Insulation | 18,857 | 1,012 | 20 | 1,724 | 8 | 40% | 11 | 55% | 1 | 5% |
| Cooking Instruction | 2,786 | 2,393 | 20 | 1,725 | 6 | 30% | 12 | 60% | 2 | 10% |
| Dentist - Periodontist | 5,388 | 1,880 | 20 | 1,726 | 19 | 95% | 1 | 5% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|------|-------------------|-----|------------------------|-----|
| Diving Instruction | 3,294 | 2,273 | 20 | 1,727 | 13 | 65% | 6 | 30% | 1 | 5% |
| Doughnuts | 2,088 | 2,610 | 20 | 1,728 | 9 | 45% | 11 | 55% | 0 | 0% |
| Electric Motors - Dealers & Repairing | 16,064 | 1,109 | 20 | 1,729 | 12 | 60% | 8 | 40% | 0 | 0% |
| Emergency Disaster Preparedness Equipment & Supplies | 16,353 | 1,099 | 20 | 1,730 | 11 | 55% | 8 | 40% | 1 | 5% |
| Fertility Specialists | 6,696 | 1,723 | 20 | 1,731 | 19 | 95% | 1 | 5% | 0 | 0% |
| Fertilizers | 11,792 | 1,317 | 20 | 1,732 | 14 | 70% | 4 | 20% | 2 | 10% |
| Fur Business - Retail | 7,078 | 1,672 | 20 | 1,733 | 10 | 50% | 6 | 30% | 4 | 20% |
| Giftware - Wholesale & Manufacturers | 4,804 | 1,985 | 20 | 1,734 | 12 | 60% | 4 | 20% | 4 | 20% |
| Hobby & Model Construction Supplies - Wholesale & Manufacturing | 3,995 | 2,134 | 20 | 1,735 | 9 | 45% | 11 | 55% | 0 | 0% |
| Industrial Hygiene Consultants | 1,666 | 2,800 | 20 | 1,736 | 20 | 100% | 0 | 0% | 0 | 0% |
| Job Listing & Advisory Services - Advanced Fee | 12,322 | 1,287 | 20 | 1,737 | 7 | 35% | 4 | 20% | 9 | 45% |
| Mailing Services - International | 4,451 | 2,057 | 20 | 1,738 | 10 | 50% | 10 | 50% | 0 | 0% |
| Mulches | 11,018 | 1,364 | 20 | 1,739 | 16 | 80% | 4 | 20% | 0 | 0% |
| Music Publishers | 17,176 | 1,078 | 20 | 1,740 | 15 | 75% | 5 | 25% | 0 | 0% |
| Occupational Therapists | 5,274 | 1,902 | 20 | 1,741 | 9 | 45% | 6 | 30% | 5 | 25% |
| Office Furniture & Equipment - Rental & Leasing | 11,443 | 1,337 | 20 | 1,742 | 14 | 70% | 5 | 25% | 1 | 5% |
| Paint - Wholesale & Manufacturers | 4,574 | 2,034 | 20 | 1,743 | 7 | 35% | 12 | 60% | 1 | 5% |
| Petroleum Products | 10,000 | 1,424 | 20 | 1,744 | 12 | 60% | 7 | 35% | 1 | 5% |
| Printing Brokers | 5,920 | 1,809 | 20 | 1,745 | 11 | 55% | 5 | 25% | 4 | 20% |
| Restaurants - Breakfast | 1,296 | 3,019 | 20 | 1,746 | 7 | 35% | 11 | 55% | 2 | 10% |
| Scales | 7,606 | 1,613 | 20 | 1,747 | 7 | 35% | 12 | 60% | 1 | 5% |
| Sewing Machines - Service & Repair | 5,778 | 1,827 | 20 | 1,748 | 15 | 75% | 4 | 20% | 1 | 5% |
| Sewing Machines - Wholesale & Manufacturers | 1,576 | 2,844 | 20 | 1,749 | 20 | 100% | 0 | 0% | 0 | 0% |
| Tree Service - Pruning | 9,941 | 1,432 | 20 | 1,750 | 7 | 35% | 12 | 60% | 1 | 5% |
| Water Wells - Pumps Sales & Service | 10,124 | 1,416 | 20 | 1,751 | 7 | 35% | 7 | 35% | 6 | 30% |
| Advertising - Outdoor | 9,545 | 1,452 | 19 | 1,752 | 12 | 63% | 6 | 32% | 1 | 5% |
| Agricultural Services | 12,434 | 1,279 | 19 | 1,753 | 13 | 68% | 6 | 32% | 0 | 0% |
| Aircraft Charter, Rental & Lease | 12,567 | 1,271 | 19 | 1,754 | 7 | 37% | 11 | 58% | 1 | 5% |
| Auto Dealers - Hybrid Vehicles | 948 | 3,252 | 19 | 1,755 | 19 | 100% | 0 | 0% | 0 | 0% |
| Autograph Dealers | 5,215 | 1,906 | 19 | 1,756 | 6 | 32% | 10 | 53% | 3 | 16% |
| Bicycles - Renting | 883 | 3,312 | 19 | 1,757 | 14 | 74% | 5 | 26% | 0 | 0% |
| Campers - Service & Repair | 3,171 | 2,296 | 19 | 1,758 | 12 | 63% | 6 | 32% | 1 | 5% |
| Cat Breeders | 5,383 | 1,881 | 19 | 1,759 | 9 | 47% | 10 | 53% | 0 | 0% |
| Cemetery Equipment & Supplies | 2,429 | 2,514 | 19 | 1,760 | 13 | 68% | 5 | 26% | 1 | 5% |
| Coatings - Powder | 5,514 | 1,861 | 19 | 1,761 | 5 | 26% | 14 | 74% | 0 | 0% |
| Coin & Bill Count,Sort,Wrap Machines | 508 | 3,704 | 19 | 1,762 | 18 | 95% | 1 | 5% | 0 | 0% |
| Commercial Painting Contractor | 13,021 | 1,255 | 19 | 1,763 | 10 | 53% | 9 | 47% | 0 | 0% |
| Construction Supplies | 3,627 | 2,204 | 19 | 1,764 | 3 | 16% | 16 | 84% | 0 | 0% |
| Divorce Assistance | 5,743 | 1,834 | 19 | 1,765 | 9 | 47% | 9 | 47% | 1 | 5% |
| Fire Damage Restoration | 10,761 | 1,379 | 19 | 1,766 | 17 | 89% | 2 | 11% | 0 | 0% |
| Fireplace Equipment - Wholesale & Manufacturers | 3,864 | 2,160 | 19 | 1,767 | 18 | 95% | 1 | 5% | 0 | 0% |
| Glass - Block | 9,957 | 1,429 | 19 | 1,768 | 13 | 68% | 6 | 32% | 0 | 0% |
| Glassware Decorators | 1,703 | 2,784 | 19 | 1,769 | 9 | 47% | 10 | 53% | 0 | 0% |
| Golf Instruction | 2,801 | 2,389 | 19 | 1,770 | 10 | 53% | 9 | 47% | 0 | 0% |
| Irrigation Systems - Install/Design | 10,700 | 1,382 | 19 | 1,771 | 14 | 74% | 5 | 26% | 0 | 0% |
| Jewelry Findings | 5,120 | 1,925 | 19 | 1,772 | 12 | 63% | 7 | 37% | 0 | 0% |
| Mud Jacking Contractors | 31,661 | 719 | 19 | 1,773 | 13 | 68% | 4 | 21% | 2 | 11% |
| Musicians | 3,576 | 2,216 | 19 | 1,774 | 10 | 53% | 9 | 47% | 0 | 0% |
| Nutritionists | 13,208 | 1,244 | 19 | 1,775 | 8 | 42% | 10 | 53% | 1 | 5% |
| Permanent Make Up | 6,917 | 1,689 | 19 | 1,776 | 13 | 68% | 6 | 32% | 0 | 0% |
| Physicians & Surgeons - Maxillofacial | 3,441 | 2,239 | 19 | 1,777 | 12 | 63% | 7 | 37% | 0 | 0% |
| Project Management | 5,909 | 1,812 | 19 | 1,778 | 5 | 26% | 12 | 63% | 2 | 11% |
| Roof Cleaning & Stain Removal | 22,200 | 926 | 19 | 1,779 | 13 | 68% | 6 | 32% | 0 | 0% |
| Rubbish & Garbage Removal Contractors Equipment | 1,842 | 2,709 | 19 | 1,780 | 9 | 47% | 10 | 53% | 0 | 0% |
| Stair Lifts | 13,690 | 1,222 | 19 | 1,781 | 18 | 95% | 1 | 5% | 0 | 0% |
| Stone Setting | 8,820 | 1,508 | 19 | 1,782 | 10 | 53% | 6 | 32% | 3 | 16% |
| Surfboards | 2,480 | 2,494 | 19 | 1,783 | 5 | 26% | 13 | 68% | 1 | 5% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|-----|------------------------|-----|
| Swimming Pool Cover Sales & Service | 4,774 | 1,991 | 19 | 1,784 | 12 | 63% | 7 | 37% | 0 | 0% |
| Technical Manual Preparation | 3,895 | 2,152 | 19 | 1,785 | 7 | 37% | 11 | 58% | 1 | 5% |
| Tile Sales | 7,258 | 1,641 | 19 | 1,786 | 8 | 42% | 11 | 58% | 0 | 0% |
| Washing Machines & Dryers - Service & Repair | 3,064 | 2,322 | 19 | 1,787 | 8 | 42% | 10 | 53% | 1 | 5% |
| Webbing | 1,451 | 2,918 | 19 | 1,788 | 10 | 53% | 9 | 47% | 0 | 0% |
| Air Conditioning Systems - Cleaning | 6,430 | 1,752 | 18 | 1,789 | 7 | 39% | 11 | 61% | 0 | 0% |
| Animal Registration & Identification | 10,259 | 1,408 | 18 | 1,790 | 15 | 83% | 3 | 17% | 0 | 0% |
| Audio-Visual Equipment - Supplies & Parts | 5,336 | 1,886 | 18 | 1,791 | 7 | 39% | 11 | 61% | 0 | 0% |
| Auto Electric Equipment | 4,614 | 2,024 | 18 | 1,792 | 8 | 44% | 10 | 56% | 0 | 0% |
| Brand Development | 8,366 | 1,544 | 18 | 1,793 | 12 | 67% | 6 | 33% | 0 | 0% |
| Chimney Cleaning Equipment & Supplies | 2,116 | 2,601 | 18 | 1,794 | 13 | 72% | 5 | 28% | 0 | 0% |
| Cigar & Cigarette Lighters | 3,152 | 2,299 | 18 | 1,795 | 14 | 78% | 4 | 22% | 0 | 0% |
| Computers - Cable & Installation | 10,291 | 1,404 | 18 | 1,796 | 12 | 67% | 6 | 33% | 0 | 0% |
| Cylinder Heads - Auto & Motorcycle | 1,821 | 2,722 | 18 | 1,797 | 3 | 17% | 15 | 83% | 0 | 0% |
| Docks | 6,763 | 1,715 | 18 | 1,798 | 9 | 50% | 8 | 44% | 1 | 6% |
| Electricians - Commercial | 26,368 | 802 | 18 | 1,799 | 14 | 78% | 4 | 22% | 0 | 0% |
| Endodontics | 5,298 | 1,893 | 18 | 1,800 | 14 | 78% | 4 | 22% | 0 | 0% |
| Fire Protection Equipment & Supplies | 24,478 | 850 | 18 | 1,801 | 9 | 50% | 8 | 44% | 1 | 6% |
| Fishing Bait | 4,571 | 2,036 | 18 | 1,802 | 2 | 11% | 13 | 72% | 3 | 17% |
| Gardeners | 7,552 | 1,620 | 18 | 1,803 | 8 | 44% | 10 | 56% | 0 | 0% |
| Go-Karts | 4,017 | 2,129 | 18 | 1,804 | 16 | 89% | 2 | 11% | 0 | 0% |
| Government - Auctions & Job Listing Services | 7,649 | 1,610 | 18 | 1,805 | 15 | 83% | 2 | 11% | 1 | 6% |
| Holistic Practitioners | 12,945 | 1,260 | 18 | 1,806 | 11 | 61% | 7 | 39% | 0 | 0% |
| Incense | 1,364 | 2,975 | 18 | 1,807 | 14 | 78% | 1 | 6% | 3 | 17% |
| Manufactured Homes - Equipment & Parts | 7,091 | 1,668 | 18 | 1,808 | 14 | 78% | 3 | 17% | 1 | 6% |
| Meal Preparation Service | 2,542 | 2,472 | 18 | 1,809 | 12 | 67% | 6 | 33% | 0 | 0% |
| Medical Spa | 3,055 | 2,323 | 18 | 1,810 | 12 | 67% | 6 | 33% | 0 | 0% |
| Notaries Public | 12,168 | 1,297 | 18 | 1,811 | 8 | 44% | 9 | 50% | 1 | 6% |
| Office & Desk Space Rental Service | 11,468 | 1,335 | 18 | 1,812 | 8 | 44% | 9 | 50% | 1 | 6% |
| Oils - Lubricating | 3,378 | 2,254 | 18 | 1,813 | 17 | 94% | 1 | 6% | 0 | 0% |
| Parks | 1,944 | 2,665 | 18 | 1,814 | 14 | 78% | 4 | 22% | 0 | 0% |
| Paving Stones | 2,460 | 2,503 | 18 | 1,815 | 5 | 28% | 12 | 67% | 1 | 6% |
| Police Equipment | 9,636 | 1,445 | 18 | 1,816 | 13 | 72% | 5 | 28% | 0 | 0% |
| Records Management | 10,587 | 1,393 | 18 | 1,817 | 15 | 83% | 2 | 11% | 1 | 6% |
| Sales Training | 9,996 | 1,425 | 18 | 1,818 | 10 | 56% | 7 | 39% | 1 | 6% |
| Speech & Language Pathologists | 7,837 | 1,595 | 18 | 1,819 | 13 | 72% | 5 | 28% | 0 | 0% |
| Tanning Salons Equipment & Supplies | 5,712 | 1,835 | 18 | 1,820 | 8 | 44% | 8 | 44% | 2 | 11% |
| Trailers - Truck | 7,422 | 1,630 | 18 | 1,821 | 11 | 61% | 7 | 39% | 0 | 0% |
| Vacuum Cleaners - Supplies & Parts | 9,958 | 1,428 | 18 | 1,822 | 15 | 83% | 3 | 17% | 0 | 0% |
| Veterans & Military Organizations | 13,822 | 1,209 | 18 | 1,823 | 16 | 89% | 2 | 11% | 0 | 0% |
| Water Gardens Fountains & Ponds | 6,613 | 1,736 | 18 | 1,824 | 5 | 28% | 10 | 56% | 3 | 17% |
| Cabinet Refinishers | 14,655 | 1,165 | 17 | 1,825 | 5 | 29% | 11 | 65% | 1 | 6% |
| Cable Networking | 4,853 | 1,970 | 17 | 1,826 | 12 | 71% | 4 | 24% | 1 | 6% |
| Caskets | 7,699 | 1,608 | 17 | 1,827 | 16 | 94% | 0 | 0% | 1 | 6% |
| Chairs - Orthopedic & Lift | 3,192 | 2,290 | 17 | 1,828 | 15 | 88% | 2 | 12% | 0 | 0% |
| Chiropractors Equipment & Supplies | 3,909 | 2,146 | 17 | 1,829 | 17 | 100% | 0 | 0% | 0 | 0% |
| Consultants - Security | 4,334 | 2,075 | 17 | 1,830 | 8 | 47% | 8 | 47% | 1 | 6% |
| Dance Apparel | 2,659 | 2,429 | 17 | 1,831 | 9 | 53% | 8 | 47% | 0 | 0% |
| Fence Material | 3,020 | 2,335 | 17 | 1,832 | 2 | 12% | 15 | 88% | 0 | 0% |
| Garage Organizers | 7,220 | 1,654 | 17 | 1,833 | 14 | 82% | 3 | 18% | 0 | 0% |
| Halls & Auditoriums | 4,574 | 2,034 | 17 | 1,834 | 6 | 35% | 11 | 65% | 0 | 0% |
| Handmade Art | 645 | 3,546 | 17 | 1,835 | 5 | 29% | 7 | 41% | 5 | 29% |
| Health Savings Administrators | 4,104 | 2,117 | 17 | 1,836 | 17 | 100% | 0 | 0% | 0 | 0% |
| Heating & Air Conditioning - Filters | 4,417 | 2,063 | 17 | 1,837 | 15 | 88% | 2 | 12% | 0 | 0% |
| Insurance - Medicare Services | 10,831 | 1,377 | 17 | 1,838 | 13 | 76% | 3 | 18% | 1 | 6% |
| Insurance Services - Commercial | 13,015 | 1,256 | 17 | 1,839 | 12 | 71% | 4 | 24% | 1 | 6% |
| Jewelers - Wholesale | 17,264 | 1,074 | 17 | 1,840 | 11 | 65% | 6 | 35% | 0 | 0% |
| Kickboxing | 1,229 | 3,056 | 17 | 1,841 | 10 | 59% | 6 | 35% | 1 | 6% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|-----|
| Landscape Contractors - Commercial | 9,653 | 1,444 | 17 | 1,842 | 6 | 35% | 11 | 65% | 0 | 0% |
| Lumber - Wholesale | 8,336 | 1,548 | 17 | 1,843 | 10 | 59% | 7 | 41% | 0 | 0% |
| Maps - Dealers | 1,486 | 2,895 | 17 | 1,844 | 16 | 94% | 1 | 6% | 0 | 0% |
| Marijuana Sales & Services | 1,543 | 2,858 | 17 | 1,845 | 7 | 41% | 10 | 59% | 0 | 0% |
| Marketing - Dental | 709 | 3,478 | 17 | 1,846 | 2 | 12% | 15 | 88% | 0 | 0% |
| Martial Arts Supplies & Equipment | 3,611 | 2,208 | 17 | 1,847 | 7 | 41% | 9 | 53% | 1 | 6% |
| Office Buildings | 4,081 | 2,120 | 17 | 1,848 | 12 | 71% | 5 | 29% | 0 | 0% |
| Office Records Stored | 7,959 | 1,579 | 17 | 1,849 | 9 | 53% | 8 | 47% | 0 | 0% |
| Packaging Materials | 15,544 | 1,128 | 17 | 1,850 | 16 | 94% | 1 | 6% | 0 | 0% |
| Paper Products | 11,898 | 1,308 | 17 | 1,851 | 9 | 53% | 8 | 47% | 0 | 0% |
| Photographers - School | 901 | 3,294 | 17 | 1,852 | 11 | 65% | 6 | 35% | 0 | 0% |
| Porcelain Enamel Repair & Refinish | 10,861 | 1,374 | 17 | 1,853 | 11 | 65% | 6 | 35% | 0 | 0% |
| Scrap Metals | 22,462 | 915 | 17 | 1,854 | 9 | 53% | 7 | 41% | 1 | 6% |
| Sewing Machines - Supplies & Parts | 2,074 | 2,619 | 17 | 1,855 | 2 | 12% | 15 | 88% | 0 | 0% |
| Skating Rinks | 4,840 | 1,974 | 17 | 1,856 | 11 | 65% | 6 | 35% | 0 | 0% |
| Soaps & Detergents | 5,066 | 1,934 | 17 | 1,857 | 11 | 65% | 6 | 35% | 0 | 0% |
| Stair Builders | 9,289 | 1,482 | 17 | 1,858 | 15 | 88% | 2 | 12% | 0 | 0% |
| Stationery - Wholesale & Manufacturers | 1,536 | 2,870 | 17 | 1,859 | 5 | 29% | 11 | 65% | 1 | 6% |
| Steam Cleaning Equipment | 2,577 | 2,457 | 17 | 1,860 | 14 | 82% | 3 | 18% | 0 | 0% |
| Tile - Non-Ceramic - Contractors & Dealers | 12,588 | 1,270 | 17 | 1,861 | 8 | 47% | 8 | 47% | 1 | 6% |
| Tile Restoration | 3,178 | 2,293 | 17 | 1,862 | 9 | 53% | 8 | 47% | 0 | 0% |
| Timber & Timberland Companies | 14,068 | 1,197 | 17 | 1,863 | 10 | 59% | 7 | 41% | 0 | 0% |
| Tire Retread & Repair - Equipment & Supplies | 1,212 | 3,070 | 17 | 1,864 | 6 | 35% | 11 | 65% | 0 | 0% |
| Tourist Information | 9,186 | 1,485 | 17 | 1,865 | 11 | 65% | 4 | 24% | 2 | 12% |
| Transitional Housing | 3,407 | 2,250 | 17 | 1,866 | 12 | 71% | 5 | 29% | 0 | 0% |
| Tuck Pointing | 12,973 | 1,257 | 17 | 1,867 | 14 | 82% | 3 | 18% | 0 | 0% |
| Van Conversions & Accessories | 7,837 | 1,595 | 17 | 1,868 | 11 | 65% | 6 | 35% | 0 | 0% |
| Window Tinting & Coating - Commercial | 5,333 | 1,887 | 17 | 1,869 | 7 | 41% | 10 | 59% | 0 | 0% |
| Window Tinting & Coating - Residential | 5,613 | 1,847 | 17 | 1,870 | 15 | 88% | 2 | 12% | 0 | 0% |
| Yacht Charter Broker | 10,420 | 1,400 | 17 | 1,871 | 8 | 47% | 7 | 41% | 2 | 12% |
| Aquariums - Public | 660 | 3,526 | 16 | 1,872 | 10 | 63% | 6 | 38% | 0 | 0% |
| Auto Paint - Mobile | 3,266 | 2,280 | 16 | 1,873 | 6 | 38% | 9 | 56% | 1 | 6% |
| Bankruptcy Assistance & Services | 9,292 | 1,480 | 16 | 1,874 | 6 | 38% | 8 | 50% | 2 | 13% |
| Bus Lines Ticket Agencies | 1,799 | 2,738 | 16 | 1,875 | 14 | 88% | 2 | 13% | 0 | 0% |
| Car Wash & Polish Equipment & Supplies | 3,785 | 2,175 | 16 | 1,876 | 10 | 63% | 5 | 31% | 1 | 6% |
| Cleaning Services - Commercial Office | 29,580 | 751 | 16 | 1,877 | 11 | 69% | 5 | 31% | 0 | 0% |
| Dolls - Retail | 3,517 | 2,228 | 16 | 1,878 | 13 | 81% | 3 | 19% | 0 | 0% |
| E-Learning | 5,925 | 1,808 | 16 | 1,879 | 12 | 75% | 4 | 25% | 0 | 0% |
| Event Planners - Corporate | 4,590 | 2,029 | 16 | 1,880 | 10 | 63% | 5 | 31% | 1 | 6% |
| Forensic Loan Audits | 6,568 | 1,738 | 16 | 1,881 | 6 | 38% | 10 | 63% | 0 | 0% |
| Fruit & Vegetable Growers & Shippers | 5,524 | 1,856 | 16 | 1,882 | 15 | 94% | 1 | 6% | 0 | 0% |
| Generators - Maintenance | 1,651 | 2,807 | 16 | 1,883 | 0 | 0% | 16 | 100% | 0 | 0% |
| Glass - Stained & Leaded | 6,262 | 1,769 | 16 | 1,884 | 4 | 25% | 10 | 63% | 2 | 13% |
| Greeting Cards - Wholesale & Manufacturers | 1,617 | 2,827 | 16 | 1,885 | 16 | 100% | 0 | 0% | 0 | 0% |
| Hauling & Clean Up Services | 7,099 | 1,666 | 16 | 1,886 | 6 | 38% | 9 | 56% | 1 | 6% |
| Health Care - Staffing | 13,318 | 1,239 | 16 | 1,887 | 7 | 44% | 9 | 56% | 0 | 0% |
| Hosiery - Retail | 2,574 | 2,460 | 16 | 1,888 | 13 | 81% | 3 | 19% | 0 | 0% |
| Hydraulic Equipment & Supplies | 8,103 | 1,569 | 16 | 1,889 | 3 | 19% | 13 | 81% | 0 | 0% |
| Jewelry Buyers | 28,033 | 769 | 16 | 1,890 | 10 | 63% | 5 | 31% | 1 | 6% |
| Laboratory Equipment & Supplies | 8,338 | 1,547 | 16 | 1,891 | 9 | 56% | 6 | 38% | 1 | 6% |
| Lawn & Garden Equipment & Supplies - Rental | 2,445 | 2,511 | 16 | 1,892 | 15 | 94% | 1 | 6% | 0 | 0% |
| Linens - Wholesale & Manufacturers | 3,581 | 2,213 | 16 | 1,893 | 11 | 69% | 5 | 31% | 0 | 0% |
| Machinery Rebuild & Repair | 5,840 | 1,819 | 16 | 1,894 | 10 | 63% | 5 | 31% | 1 | 6% |
| Oils - Petroleum | 5,522 | 1,857 | 16 | 1,895 | 14 | 88% | 2 | 13% | 0 | 0% |
| Paint Manufacturing Equipment & Materials | 1,326 | 2,997 | 16 | 1,896 | 12 | 75% | 2 | 13% | 2 | 13% |
| Paper & Document Shredding | 27,399 | 783 | 16 | 1,897 | 12 | 75% | 4 | 25% | 0 | 0% |
| Premium Goods | 532 | 3,671 | 16 | 1,898 | 16 | 100% | 0 | 0% | 0 | 0% |
| Radiotelephone Communication - Equipment & Systems | 3,335 | 2,266 | 16 | 1,899 | 12 | 75% | 4 | 25% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|-----|------------------------|-----|
| Recreational Vehicles - Transportation | 5,013 | 1,941 | 16 | 1,900 | 8 | 50% | 8 | 50% | 0 | 0% |
| Rubber Stamps | 5,031 | 1,938 | 16 | 1,901 | 10 | 63% | 6 | 38% | 0 | 0% |
| Tile - Ceramic - Manufacturers & Distributors | 6,134 | 1,785 | 16 | 1,902 | 11 | 69% | 5 | 31% | 0 | 0% |
| Trampolines | 4,623 | 2,022 | 16 | 1,903 | 10 | 63% | 6 | 38% | 0 | 0% |
| Trophies | 13,500 | 1,233 | 16 | 1,904 | 5 | 31% | 8 | 50% | 3 | 19% |
| Vertical Blinds | 9,821 | 1,437 | 16 | 1,905 | 7 | 44% | 9 | 56% | 0 | 0% |
| Water Coolers - Equipment & Supplies | 2,762 | 2,398 | 16 | 1,906 | 7 | 44% | 9 | 56% | 0 | 0% |
| Wind Energy Systems | 4,114 | 2,115 | 16 | 1,907 | 12 | 75% | 3 | 19% | 1 | 6% |
| Window Shades - Equipment & Supplies | 5,533 | 1,854 | 16 | 1,908 | 8 | 50% | 8 | 50% | 0 | 0% |
| Appraisal - Management | 4,862 | 1,968 | 15 | 1,909 | 12 | 80% | 3 | 20% | 0 | 0% |
| Auto Manufacturers & Distributors - Specialty Body | 921 | 3,277 | 15 | 1,910 | 15 | 100% | 0 | 0% | 0 | 0% |
| Automated Teller Machines | 7,246 | 1,647 | 15 | 1,911 | 4 | 27% | 9 | 60% | 2 | 13% |
| Basketball Clubs | 2,663 | 2,425 | 15 | 1,912 | 7 | 47% | 8 | 53% | 0 | 0% |
| Beer, Ale, Wine & Spirits Service | 1,020 | 3,195 | 15 | 1,913 | 7 | 47% | 8 | 53% | 0 | 0% |
| Billiard Equipment & Supplies | 10,079 | 1,419 | 15 | 1,914 | 8 | 53% | 6 | 40% | 1 | 7% |
| Boarding - Horses | 5,283 | 1,898 | 15 | 1,915 | 12 | 80% | 3 | 20% | 0 | 0% |
| Bridge Operators | 693 | 3,489 | 15 | 1,916 | 15 | 100% | 0 | 0% | 0 | 0% |
| Business Credit Builder | 30,212 | 735 | 15 | 1,917 | 9 | 60% | 6 | 40% | 0 | 0% |
| Child Support Enforcement | 6,034 | 1,791 | 15 | 1,918 | 13 | 87% | 2 | 13% | 0 | 0% |
| Compressors | 5,829 | 1,821 | 15 | 1,919 | 10 | 67% | 5 | 33% | 0 | 0% |
| Computer Assisted Design Services | 1,894 | 2,683 | 15 | 1,920 | 3 | 20% | 10 | 67% | 2 | 13% |
| Computers - Graphics | 6,987 | 1,682 | 15 | 1,921 | 8 | 53% | 5 | 33% | 2 | 13% |
| Deck - Repair | 4,369 | 2,069 | 15 | 1,922 | 5 | 33% | 10 | 67% | 0 | 0% |
| Desktop Publishing | 13,031 | 1,254 | 15 | 1,923 | 6 | 40% | 7 | 47% | 2 | 13% |
| Diamonds | 24,278 | 853 | 15 | 1,924 | 8 | 53% | 7 | 47% | 0 | 0% |
| Divers Equipment & Supplies | 5,007 | 1,942 | 15 | 1,925 | 9 | 60% | 4 | 27% | 2 | 13% |
| Drafting Services | 9,490 | 1,457 | 15 | 1,926 | 11 | 73% | 4 | 27% | 0 | 0% |
| Fireworks | 6,678 | 1,727 | 15 | 1,927 | 11 | 73% | 4 | 27% | 0 | 0% |
| Glass - Beveled, Carved, Ornamental | 10,048 | 1,421 | 15 | 1,928 | 9 | 60% | 6 | 40% | 0 | 0% |
| Gymnasiums - Equipment & Supplies | 6,948 | 1,686 | 15 | 1,929 | 11 | 73% | 4 | 27% | 0 | 0% |
| Hospitality | 1,323 | 3,000 | 15 | 1,930 | 9 | 60% | 6 | 40% | 0 | 0% |
| Manufacturers Agents & Representatives | 12,093 | 1,304 | 15 | 1,931 | 9 | 60% | 6 | 40% | 0 | 0% |
| Meat Packers | 17,863 | 1,044 | 15 | 1,932 | 5 | 33% | 9 | 60% | 1 | 7% |
| Medical Staffing | 15,153 | 1,150 | 15 | 1,933 | 13 | 87% | 2 | 13% | 0 | 0% |
| Motion Picture Film Distributors & Exchange | 1,868 | 2,697 | 15 | 1,934 | 10 | 67% | 5 | 33% | 0 | 0% |
| Oil Burners | 6,908 | 1,694 | 15 | 1,935 | 11 | 73% | 3 | 20% | 1 | 7% |
| Parking Area Maintenance & Marking | 13,144 | 1,247 | 15 | 1,936 | 12 | 80% | 3 | 20% | 0 | 0% |
| Plastics - Products - Finished Wholesale & Manufacturers | 18,263 | 1,029 | 15 | 1,937 | 12 | 80% | 3 | 20% | 0 | 0% |
| Popcorn & Supplies | 2,803 | 2,387 | 15 | 1,938 | 7 | 47% | 8 | 53% | 0 | 0% |
| Ranches | 7,492 | 1,625 | 15 | 1,939 | 6 | 40% | 9 | 60% | 0 | 0% |
| Refrigeration Equipment - Supplies & Parts | 5,139 | 1,921 | 15 | 1,940 | 9 | 60% | 6 | 40% | 0 | 0% |
| Riding Apparel & Equipment | 1,300 | 3,013 | 15 | 1,941 | 4 | 27% | 11 | 73% | 0 | 0% |
| Road Building Contractors | 23,999 | 862 | 15 | 1,942 | 10 | 67% | 4 | 27% | 1 | 7% |
| Sandblasting | 14,442 | 1,179 | 15 | 1,943 | 7 | 47% | 8 | 53% | 0 | 0% |
| Schools - Academic - College Preparatory | 3,705 | 2,193 | 15 | 1,944 | 8 | 53% | 6 | 40% | 1 | 7% |
| Tools - Rent | 9,398 | 1,469 | 15 | 1,945 | 8 | 53% | 7 | 47% | 0 | 0% |
| Traffic Engineers & Planning Service | 1,263 | 3,041 | 15 | 1,946 | 15 | 100% | 0 | 0% | 0 | 0% |
| Video Tape Duplication Service | 4,305 | 2,081 | 15 | 1,947 | 7 | 47% | 8 | 53% | 0 | 0% |
| Water Works Contractors | 7,483 | 1,626 | 15 | 1,948 | 7 | 47% | 8 | 53% | 0 | 0% |
| Wood Finishing | 4,776 | 1,989 | 15 | 1,949 | 5 | 33% | 9 | 60% | 1 | 7% |
| Access Control Systems | 2,212 | 2,565 | 14 | 1,950 | 13 | 93% | 1 | 7% | 0 | 0% |
| Acupuncturists | 12,963 | 1,258 | 14 | 1,951 | 9 | 64% | 5 | 36% | 0 | 0% |
| Administrators - Class Action Settlement | 5,275 | 1,901 | 14 | 1,952 | 10 | 71% | 4 | 29% | 0 | 0% |
| Arbitration Services | 4,112 | 2,116 | 14 | 1,953 | 3 | 21% | 5 | 36% | 6 | 43% |
| Artists Agents | 2,952 | 2,349 | 14 | 1,954 | 9 | 64% | 5 | 36% | 0 | 0% |
| Asbestos Removal Service | 44,677 | 575 | 14 | 1,955 | 11 | 79% | 2 | 14% | 1 | 7% |
| Awards - Production & Engraving | 6,514 | 1,744 | 14 | 1,956 | 11 | 79% | 3 | 21% | 0 | 0% |
| Beauty Pageants | 16,536 | 1,093 | 14 | 1,957 | 6 | 43% | 8 | 57% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|-----|------------------------|-----|
| Behavioral Education Services | 6,834 | 1,705 | 14 | 1,958 | 11 | 79% | 2 | 14% | 1 | 7% |
| Brewers | 2,711 | 2,410 | 14 | 1,959 | 6 | 43% | 7 | 50% | 1 | 7% |
| Bus - Sales & Rental | 1,338 | 2,992 | 14 | 1,960 | 5 | 36% | 8 | 57% | 1 | 7% |
| Charity - Education & Literacy | 4,051 | 2,123 | 14 | 1,961 | 11 | 79% | 3 | 21% | 0 | 0% |
| Cleaning Supplies by Internet | 4,255 | 2,087 | 14 | 1,962 | 13 | 93% | 1 | 7% | 0 | 0% |
| Coffee Break Service & Supplies | 8,136 | 1,564 | 14 | 1,963 | 5 | 36% | 6 | 43% | 3 | 21% |
| Construction Estimates | 5,299 | 1,891 | 14 | 1,964 | 3 | 21% | 9 | 64% | 2 | 14% |
| Deck Cleaning and Waterproofing | 12,162 | 1,298 | 14 | 1,965 | 10 | 71% | 4 | 29% | 0 | 0% |
| Embroidery Supplies | 2,635 | 2,441 | 14 | 1,966 | 13 | 93% | 1 | 7% | 0 | 0% |
| Engineering Equipment & Supplies | 3,055 | 2,323 | 14 | 1,967 | 8 | 57% | 6 | 43% | 0 | 0% |
| Engines - Gas | 3,871 | 2,157 | 14 | 1,968 | 8 | 57% | 6 | 43% | 0 | 0% |
| Environmental Consulting & Contracting | 16,398 | 1,097 | 14 | 1,969 | 5 | 36% | 7 | 50% | 2 | 14% |
| Fences - Vinyl | 3,565 | 2,218 | 14 | 1,970 | 5 | 36% | 8 | 57% | 1 | 7% |
| Floor Refinishing | 2,554 | 2,468 | 14 | 1,971 | 3 | 21% | 7 | 50% | 4 | 29% |
| Floors - Industrial | 6,396 | 1,756 | 14 | 1,972 | 7 | 50% | 6 | 43% | 1 | 7% |
| Football Clubs | 3,239 | 2,282 | 14 | 1,973 | 8 | 57% | 5 | 36% | 1 | 7% |
| Horse Dealers | 6,630 | 1,731 | 14 | 1,974 | 6 | 43% | 8 | 57% | 0 | 0% |
| Insurance - Fire & Flood Specialists | 11,158 | 1,354 | 14 | 1,975 | 11 | 79% | 2 | 14% | 1 | 7% |
| Irrigation Systems - Maintenance/Repair | 6,026 | 1,793 | 14 | 1,976 | 8 | 57% | 6 | 43% | 0 | 0% |
| Legal Clinics | 12,911 | 1,262 | 14 | 1,977 | 8 | 57% | 5 | 36% | 1 | 7% |
| Millwork | 15,470 | 1,134 | 14 | 1,978 | 8 | 57% | 5 | 36% | 1 | 7% |
| Model Makers | 2,084 | 2,614 | 14 | 1,979 | 9 | 64% | 5 | 36% | 0 | 0% |
| Oil Refiners | 1,686 | 2,790 | 14 | 1,980 | 10 | 71% | 4 | 29% | 0 | 0% |
| Oils - Essential | 13,973 | 1,202 | 14 | 1,981 | 13 | 93% | 1 | 7% | 0 | 0% |
| Painters Equipment & Supplies | 2,916 | 2,357 | 14 | 1,982 | 7 | 50% | 7 | 50% | 0 | 0% |
| Pavement & Floor Marking Services | 5,708 | 1,837 | 14 | 1,983 | 6 | 43% | 8 | 57% | 0 | 0% |
| Physicians & Surgeons - Endocrinology, Diabetes & Metabolism | 3,014 | 2,337 | 14 | 1,984 | 6 | 43% | 7 | 50% | 1 | 7% |
| Plumbers - Commercial | 9,437 | 1,465 | 14 | 1,985 | 9 | 64% | 5 | 36% | 0 | 0% |
| Printing Equipment | 6,168 | 1,780 | 14 | 1,986 | 10 | 71% | 3 | 21% | 1 | 7% |
| Publishers Representatives | 2,189 | 2,571 | 14 | 1,987 | 5 | 36% | 8 | 57% | 1 | 7% |
| Renewable Energy | 7,889 | 1,589 | 14 | 1,988 | 12 | 86% | 2 | 14% | 0 | 0% |
| Resilient & Vinyl Flooring | 3,235 | 2,284 | 14 | 1,989 | 7 | 50% | 7 | 50% | 0 | 0% |
| Scooters - Repair | 1,177 | 3,088 | 14 | 1,990 | 2 | 14% | 12 | 86% | 0 | 0% |
| Shirts - Wholesale & Manufacturers | 2,561 | 2,465 | 14 | 1,991 | 8 | 57% | 1 | 7% | 5 | 36% |
| Sprinklers - Automatic - Fire | 17,520 | 1,059 | 14 | 1,992 | 8 | 57% | 6 | 43% | 0 | 0% |
| Storm Windows & Doors - Repair | 8,045 | 1,574 | 14 | 1,993 | 7 | 50% | 7 | 50% | 0 | 0% |
| Tax Software | 5,108 | 1,929 | 14 | 1,994 | 12 | 86% | 2 | 14% | 0 | 0% |
| Tennis Equipment & Supplies | 1,807 | 2,734 | 14 | 1,995 | 9 | 64% | 5 | 36% | 0 | 0% |
| Tents | 3,818 | 2,172 | 14 | 1,996 | 11 | 79% | 3 | 21% | 0 | 0% |
| Tickets & Coupons - Printers & Suppliers | 4,842 | 1,973 | 14 | 1,997 | 5 | 36% | 9 | 64% | 0 | 0% |
| Umbrellas | 1,414 | 2,943 | 14 | 1,998 | 5 | 36% | 9 | 64% | 0 | 0% |
| Washers | 449 | 3,786 | 14 | 1,999 | 6 | 43% | 8 | 57% | 0 | 0% |
| Water Heaters - Repairing | 4,845 | 1,972 | 14 | 2,000 | 12 | 86% | 2 | 14% | 0 | 0% |
| Water Works Equipment & Supplies | 570 | 3,626 | 14 | 2,001 | 12 | 86% | 2 | 14% | 0 | 0% |
| Writer | 1,653 | 2,805 | 14 | 2,002 | 3 | 21% | 10 | 71% | 1 | 7% |
| Aircraft Dealers | 4,499 | 2,048 | 13 | 2,003 | 9 | 69% | 4 | 31% | 0 | 0% |
| Albums | 765 | 3,410 | 13 | 2,004 | 7 | 54% | 6 | 46% | 0 | 0% |
| Aluminum Products | 5,674 | 1,840 | 13 | 2,005 | 9 | 69% | 4 | 31% | 0 | 0% |
| Attorneys & Lawyers - Estate Planning | 24,609 | 847 | 13 | 2,006 | 9 | 69% | 2 | 15% | 2 | 15% |
| Auto Bumpers, Guards & Grilles | 7,109 | 1,663 | 13 | 2,007 | 9 | 69% | 3 | 23% | 1 | 8% |
| Bagels | 997 | 3,212 | 13 | 2,008 | 5 | 38% | 8 | 62% | 0 | 0% |
| Beads | 6,818 | 1,709 | 13 | 2,009 | 7 | 54% | 4 | 31% | 2 | 15% |
| Boat Transporting | 3,528 | 2,225 | 13 | 2,010 | 8 | 62% | 4 | 31% | 1 | 8% |
| Buffing & Polishing Equipment & Supplies | 745 | 3,438 | 13 | 2,011 | 3 | 23% | 10 | 77% | 0 | 0% |
| Buildings - Concrete | 7,590 | 1,616 | 13 | 2,012 | 3 | 23% | 7 | 54% | 3 | 23% |
| Cement - Retail | 1,998 | 2,645 | 13 | 2,013 | 6 | 46% | 7 | 54% | 0 | 0% |
| Chain Link Fence Sales, Service & Contractors | 4,151 | 2,109 | 13 | 2,014 | 3 | 23% | 9 | 69% | 1 | 8% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|-----|-------------------|------|------------------------|-----|
| Charity - Children & Youth | 12,718 | 1,267 | 13 | 2,015 | 6 | 46% | 7 | 54% | 0 | 0% |
| Child Care - In Home | 9,181 | 1,487 | 13 | 2,016 | 8 | 62% | 4 | 31% | 1 | 8% |
| Consultants - Dental Management | 4,630 | 2,020 | 13 | 2,017 | 9 | 69% | 4 | 31% | 0 | 0% |
| Dock Builders | 8,917 | 1,502 | 13 | 2,018 | 0 | 0% | 13 | 100% | 0 | 0% |
| Dresses - Wholesale & Manufacturers | 1,770 | 2,750 | 13 | 2,019 | 3 | 23% | 8 | 62% | 2 | 15% |
| Electric Vehicles | 1,605 | 2,833 | 13 | 2,020 | 5 | 38% | 4 | 31% | 4 | 31% |
| Engineers - Structural | 21,580 | 950 | 13 | 2,021 | 9 | 69% | 4 | 31% | 0 | 0% |
| Exterior Designers | 1,988 | 2,649 | 13 | 2,022 | 5 | 38% | 7 | 54% | 1 | 8% |
| Eyebrow Threading | 1,761 | 2,752 | 13 | 2,023 | 11 | 85% | 2 | 15% | 0 | 0% |
| Farmers Market | 3,761 | 2,181 | 13 | 2,024 | 7 | 54% | 6 | 46% | 0 | 0% |
| Fire & Smoke & Water Clean Up | 5,285 | 1,897 | 13 | 2,025 | 9 | 69% | 4 | 31% | 0 | 0% |
| Golf Course Equipment & Supplies | 1,995 | 2,647 | 13 | 2,026 | 12 | 92% | 1 | 8% | 0 | 0% |
| Hand Painting & Decorating | 4,643 | 2,017 | 13 | 2,027 | 6 | 46% | 7 | 54% | 0 | 0% |
| Horse Training | 6,181 | 1,778 | 13 | 2,028 | 7 | 54% | 6 | 46% | 0 | 0% |
| Identification Equipment & Supplies | 3,113 | 2,313 | 13 | 2,029 | 11 | 85% | 2 | 15% | 0 | 0% |
| Indian Goods | 1,261 | 3,043 | 13 | 2,030 | 7 | 54% | 5 | 38% | 1 | 8% |
| International Trade Consultants | 3,949 | 2,141 | 13 | 2,031 | 5 | 38% | 8 | 62% | 0 | 0% |
| Lamps & Lamp Shades - Retail | 4,347 | 2,073 | 13 | 2,032 | 10 | 77% | 2 | 15% | 1 | 8% |
| Lifts | 10,424 | 1,399 | 13 | 2,033 | 11 | 85% | 2 | 15% | 0 | 0% |
| Linings - Plastic, Membrane | 4,126 | 2,113 | 13 | 2,034 | 8 | 62% | 5 | 38% | 0 | 0% |
| Loan Originator | 2,335 | 2,534 | 13 | 2,035 | 5 | 38% | 7 | 54% | 1 | 8% |
| Machinery - Used | 2,991 | 2,344 | 13 | 2,036 | 12 | 92% | 1 | 8% | 0 | 0% |
| Modeling & Acting - Training | 9,573 | 1,448 | 13 | 2,037 | 6 | 46% | 7 | 54% | 0 | 0% |
| Parking Meters | 320 | 3,964 | 13 | 2,038 | 11 | 85% | 2 | 15% | 0 | 0% |
| Paving Materials | 3,964 | 2,140 | 13 | 2,039 | 7 | 54% | 6 | 46% | 0 | 0% |
| Personal Chef | 1,371 | 2,972 | 13 | 2,040 | 4 | 31% | 7 | 54% | 2 | 15% |
| Pest Control Supplies & Equipment | 8,363 | 1,545 | 13 | 2,041 | 8 | 62% | 5 | 38% | 0 | 0% |
| Physicians & Surgeons - Osteopathic-D.O. | 9,902 | 1,433 | 13 | 2,042 | 12 | 92% | 1 | 8% | 0 | 0% |
| Pipe Line Contractors | 16,326 | 1,102 | 13 | 2,043 | 5 | 38% | 8 | 62% | 0 | 0% |
| Pottery | 5,114 | 1,927 | 13 | 2,044 | 9 | 69% | 4 | 31% | 0 | 0% |
| Pumps - Dealers | 9,439 | 1,464 | 13 | 2,045 | 9 | 69% | 4 | 31% | 0 | 0% |
| Recycling - Metal | 6,874 | 1,698 | 13 | 2,046 | 8 | 62% | 5 | 38% | 0 | 0% |
| Reloader Schemes | 2,700 | 2,414 | 13 | 2,047 | 1 | 8% | 12 | 92% | 0 | 0% |
| Surgical Instruments | 3,728 | 2,190 | 13 | 2,048 | 9 | 69% | 3 | 23% | 1 | 8% |
| Tractor Repair & Service | 6,016 | 1,795 | 13 | 2,049 | 8 | 62% | 5 | 38% | 0 | 0% |
| Trading Stamps | 2,824 | 2,382 | 13 | 2,050 | 8 | 62% | 5 | 38% | 0 | 0% |
| Trailers - Boat | 5,515 | 1,859 | 13 | 2,051 | 5 | 38% | 8 | 62% | 0 | 0% |
| Truck Caps & Shells | 5,946 | 1,805 | 13 | 2,052 | 7 | 54% | 6 | 46% | 0 | 0% |
| Tuxedo Sales & Rentals | 1,460 | 2,914 | 13 | 2,053 | 9 | 69% | 3 | 23% | 1 | 8% |
| Venetian Blinds - Wholesale & Manufacturers | 2,599 | 2,450 | 13 | 2,054 | 12 | 92% | 1 | 8% | 0 | 0% |
| Womens Apparel - Wholesale & Manufacturers | 6,821 | 1,708 | 13 | 2,055 | 4 | 31% | 8 | 62% | 1 | 8% |
| Accident Reconstruction Service | 2,937 | 2,354 | 12 | 2,056 | 2 | 17% | 10 | 83% | 0 | 0% |
| Adhesives & Glues | 2,454 | 2,507 | 12 | 2,057 | 10 | 83% | 1 | 8% | 1 | 8% |
| Art Organizations & Information | 962 | 3,240 | 12 | 2,058 | 4 | 33% | 8 | 67% | 0 | 0% |
| Art Restoration & Conservation | 2,671 | 2,423 | 12 | 2,059 | 11 | 92% | 1 | 8% | 0 | 0% |
| Audio-Visual Consultants | 12,322 | 1,287 | 12 | 2,060 | 8 | 67% | 4 | 33% | 0 | 0% |
| Beer & Ale - Retail | 2,189 | 2,571 | 12 | 2,061 | 7 | 58% | 4 | 33% | 1 | 8% |
| Bicycle Racks & Security Systems | 688 | 3,494 | 12 | 2,062 | 2 | 17% | 7 | 58% | 3 | 25% |
| Blood Banks & Centers | 3,024 | 2,334 | 12 | 2,063 | 10 | 83% | 2 | 17% | 0 | 0% |
| Boilers - New & Used | 4,308 | 2,080 | 12 | 2,064 | 9 | 75% | 3 | 25% | 0 | 0% |
| Butchering | 5,800 | 1,822 | 12 | 2,065 | 9 | 75% | 2 | 17% | 1 | 8% |
| Chairs - Rent | 3,768 | 2,178 | 12 | 2,066 | 8 | 67% | 4 | 33% | 0 | 0% |
| Commodity Brokers | 8,231 | 1,559 | 12 | 2,067 | 8 | 67% | 3 | 25% | 1 | 8% |
| Consumers Cooperative Organizations | 10,537 | 1,396 | 12 | 2,068 | 8 | 67% | 2 | 17% | 2 | 17% |
| Cookies & Crackers | 2,469 | 2,501 | 12 | 2,069 | 11 | 92% | 1 | 8% | 0 | 0% |
| Corporate Housing | 5,675 | 1,839 | 12 | 2,070 | 3 | 25% | 9 | 75% | 0 | 0% |
| Decoration Contractors - Party, Convention | 3,117 | 2,311 | 12 | 2,071 | 3 | 25% | 8 | 67% | 1 | 8% |
| Ear & Body Piercing | 4,685 | 2,011 | 12 | 2,072 | 5 | 42% | 7 | 58% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|-----|------------------------|-----|
| Electric Heating Equipment - Wholesale & Manufacturers | 2,049 | 2,629 | 12 | 2,073 | 6 | 50% | 6 | 50% | 0 | 0% |
| Electrical Power Systems (Residential & Commercial) - Backup Systems | 3,418 | 2,248 | 12 | 2,074 | 10 | 83% | 2 | 17% | 0 | 0% |
| Fans - Household | 4,043 | 2,124 | 12 | 2,075 | 6 | 50% | 4 | 33% | 2 | 17% |
| Floors - Garage | 6,768 | 1,713 | 12 | 2,076 | 4 | 33% | 5 | 42% | 3 | 25% |
| Floors - Raised | 4,521 | 2,042 | 12 | 2,077 | 10 | 83% | 1 | 8% | 1 | 8% |
| Foods - Dehydrated & Freeze-Dried | 4,242 | 2,091 | 12 | 2,078 | 12 | 100% | 0 | 0% | 0 | 0% |
| Gas Power Equipment | 597 | 3,598 | 12 | 2,079 | 8 | 67% | 4 | 33% | 0 | 0% |
| Gymnastic Equipment & Supplies | 1,217 | 3,063 | 12 | 2,080 | 7 | 58% | 5 | 42% | 0 | 0% |
| House Cleaning Equipment & Supplies | 3,576 | 2,216 | 12 | 2,081 | 2 | 17% | 10 | 83% | 0 | 0% |
| Household Management | 272 | 4,066 | 12 | 2,082 | 7 | 58% | 5 | 42% | 0 | 0% |
| Interior Designers - Commercial | 1,275 | 3,037 | 12 | 2,083 | 3 | 25% | 8 | 67% | 1 | 8% |
| Invitations & Announcements | 9,316 | 1,476 | 12 | 2,084 | 6 | 50% | 5 | 42% | 1 | 8% |
| Knobs | 6,762 | 1,717 | 12 | 2,085 | 11 | 92% | 1 | 8% | 0 | 0% |
| Laser Therapy | 4,699 | 2,007 | 12 | 2,086 | 5 | 42% | 3 | 25% | 4 | 33% |
| Lawn Installation Service | 2,000 | 2,644 | 12 | 2,087 | 3 | 25% | 6 | 50% | 3 | 25% |
| Lead | 2,459 | 2,505 | 12 | 2,088 | 10 | 83% | 1 | 8% | 1 | 8% |
| Leak Detection | 7,396 | 1,632 | 12 | 2,089 | 8 | 67% | 4 | 33% | 0 | 0% |
| Lenses | 2,067 | 2,623 | 12 | 2,090 | 0 | 0% | 10 | 83% | 2 | 17% |
| Loan Modification - Auto | 1,476 | 2,902 | 12 | 2,091 | 0 | 0% | 9 | 75% | 3 | 25% |
| Luggage - Wholesale & Manufacturers | 1,191 | 3,083 | 12 | 2,092 | 8 | 67% | 4 | 33% | 0 | 0% |
| Mail Boxes - Manufacturers & Distributors | 3,173 | 2,294 | 12 | 2,093 | 7 | 58% | 5 | 42% | 0 | 0% |
| Maps - Publishers & Distributors | 2,496 | 2,490 | 12 | 2,094 | 10 | 83% | 2 | 17% | 0 | 0% |
| Meat - Processing | 12,404 | 1,282 | 12 | 2,095 | 9 | 75% | 3 | 25% | 0 | 0% |
| Merchandise Brokers | 1,645 | 2,810 | 12 | 2,096 | 8 | 67% | 4 | 33% | 0 | 0% |
| Metal Finishers | 7,898 | 1,585 | 12 | 2,097 | 6 | 50% | 6 | 50% | 0 | 0% |
| Mold & Mildew Remediation | 11,418 | 1,339 | 12 | 2,098 | 10 | 83% | 2 | 17% | 0 | 0% |
| Molds | 8,136 | 1,564 | 12 | 2,099 | 7 | 58% | 5 | 42% | 0 | 0% |
| Motor Homes - Rent & Lease | 4,160 | 2,106 | 12 | 2,100 | 10 | 83% | 2 | 17% | 0 | 0% |
| Museums | 1,843 | 2,708 | 12 | 2,101 | 10 | 83% | 2 | 17% | 0 | 0% |
| Musical Instruments - Wholesale & Manufacturers | 2,566 | 2,463 | 12 | 2,102 | 9 | 75% | 3 | 25% | 0 | 0% |
| Office Furniture & Equipment - Wholesale & Manufacturing | 1,481 | 2,896 | 12 | 2,103 | 11 | 92% | 1 | 8% | 0 | 0% |
| Parcel Post Assembly Service | 1,301 | 3,012 | 12 | 2,104 | 6 | 50% | 6 | 50% | 0 | 0% |
| Physicians & Surgeons - Sports Medicine | 2,280 | 2,548 | 12 | 2,105 | 8 | 67% | 4 | 33% | 0 | 0% |
| Plastics - Vacuum, Pressure, Thermoform | 829 | 3,352 | 12 | 2,106 | 12 | 100% | 0 | 0% | 0 | 0% |
| Psychotherapist | 5,626 | 1,845 | 12 | 2,107 | 9 | 75% | 3 | 25% | 0 | 0% |
| Pyramid Companies | 5,127 | 1,924 | 12 | 2,108 | 1 | 8% | 7 | 58% | 4 | 33% |
| Quilting | 2,386 | 2,526 | 12 | 2,109 | 8 | 67% | 4 | 33% | 0 | 0% |
| Radar Equipment | 1,192 | 3,081 | 12 | 2,110 | 11 | 92% | 0 | 0% | 1 | 8% |
| Rifle & Pistol Ranges | 3,842 | 2,166 | 12 | 2,111 | 7 | 58% | 5 | 42% | 0 | 0% |
| Rubber Products | 5,395 | 1,876 | 12 | 2,112 | 8 | 67% | 3 | 25% | 1 | 8% |
| Safety & Rescue Equipment Sales & Services | 6,763 | 1,715 | 12 | 2,113 | 6 | 50% | 6 | 50% | 0 | 0% |
| Senior Care Information and Resources | 16,588 | 1,090 | 12 | 2,114 | 12 | 100% | 0 | 0% | 0 | 0% |
| Shears & Scissors | 1,930 | 2,673 | 12 | 2,115 | 10 | 83% | 2 | 17% | 0 | 0% |
| Shoppers News Publications | 5,155 | 1,918 | 12 | 2,116 | 6 | 50% | 6 | 50% | 0 | 0% |
| Solar Energy Research & Development | 4,814 | 1,982 | 12 | 2,117 | 11 | 92% | 1 | 8% | 0 | 0% |
| Spiritualists | 3,610 | 2,210 | 12 | 2,118 | 2 | 17% | 7 | 58% | 3 | 25% |
| Spraying Equipment - Renting | 709 | 3,478 | 12 | 2,119 | 1 | 8% | 11 | 92% | 0 | 0% |
| Table Pads | 3,259 | 2,281 | 12 | 2,120 | 10 | 83% | 2 | 17% | 0 | 0% |
| Transmissions - Truck, Tractor | 2,727 | 2,406 | 12 | 2,121 | 5 | 42% | 7 | 58% | 0 | 0% |
| Water Heater - Tankless | 2,331 | 2,541 | 12 | 2,122 | 9 | 75% | 3 | 25% | 0 | 0% |
| Writers - Business | 3,755 | 2,184 | 12 | 2,123 | 3 | 25% | 8 | 67% | 1 | 8% |
| Agricultural Waste Management | 971 | 3,234 | 11 | 2,124 | 3 | 27% | 8 | 73% | 0 | 0% |
| Air Fragrances | 2,829 | 2,381 | 11 | 2,125 | 9 | 82% | 2 | 18% | 0 | 0% |
| Aircraft Servicing & Maintenance | 9,709 | 1,441 | 11 | 2,126 | 7 | 64% | 4 | 36% | 0 | 0% |
| Appraisal - Jewelry | 5,577 | 1,849 | 11 | 2,127 | 8 | 73% | 3 | 27% | 0 | 0% |
| Artificial Limbs | 1,146 | 3,108 | 11 | 2,128 | 9 | 82% | 2 | 18% | 0 | 0% |
| Audio-Visual Equipment - Wholesale & Manufacturers | 1,920 | 2,677 | 11 | 2,129 | 7 | 64% | 4 | 36% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|------|-------------------|-----|------------------------|-----|
| Aviation Services | 4,933 | 1,952 | 11 | 2,130 | 2 | 18% | 9 | 82% | 0 | 0% |
| Bags - Plastic | 2,551 | 2,469 | 11 | 2,131 | 4 | 36% | 7 | 64% | 0 | 0% |
| Birth Centers | 1,460 | 2,914 | 11 | 2,132 | 7 | 64% | 4 | 36% | 0 | 0% |
| Cheese | 2,072 | 2,620 | 11 | 2,133 | 6 | 55% | 5 | 45% | 0 | 0% |
| Chimes & Bells | 5,052 | 1,935 | 11 | 2,134 | 1 | 9% | 10 | 91% | 0 | 0% |
| Concierge Services | 10,288 | 1,405 | 11 | 2,135 | 6 | 55% | 5 | 45% | 0 | 0% |
| Concrete Construction Forms & Accessories | 7,462 | 1,627 | 11 | 2,136 | 6 | 55% | 5 | 45% | 0 | 0% |
| Condiments & Sauces | 1,802 | 2,735 | 11 | 2,137 | 4 | 36% | 7 | 64% | 0 | 0% |
| Consultants - Prison & Sentencing | 1,201 | 3,076 | 11 | 2,138 | 4 | 36% | 7 | 64% | 0 | 0% |
| Contractor - Water Conditioning | 4,263 | 2,086 | 11 | 2,139 | 10 | 91% | 1 | 9% | 0 | 0% |
| Contractors - Retaining Wall | 6,107 | 1,789 | 11 | 2,140 | 6 | 55% | 4 | 36% | 1 | 9% |
| Disabled Person Assistance | 3,478 | 2,231 | 11 | 2,141 | 4 | 36% | 7 | 64% | 0 | 0% |
| Engineers - Civil | 23,509 | 885 | 11 | 2,142 | 8 | 73% | 3 | 27% | 0 | 0% |
| Executive Suites | 1,404 | 2,951 | 11 | 2,143 | 7 | 64% | 4 | 36% | 0 | 0% |
| Exporters | 8,848 | 1,504 | 11 | 2,144 | 4 | 36% | 7 | 64% | 0 | 0% |
| Fabrics - Wholesale & Manufacturers | 4,610 | 2,025 | 11 | 2,145 | 8 | 73% | 3 | 27% | 0 | 0% |
| Fire & Flood Emergency Service | 5,052 | 1,935 | 11 | 2,146 | 7 | 64% | 4 | 36% | 0 | 0% |
| Forklift Repair & Maintenance | 3,318 | 2,269 | 11 | 2,147 | 7 | 64% | 4 | 36% | 0 | 0% |
| Fountains - Garden, Display | 6,875 | 1,697 | 11 | 2,148 | 5 | 45% | 4 | 36% | 2 | 18% |
| Glass Blowers | 1,645 | 2,810 | 11 | 2,149 | 7 | 64% | 4 | 36% | 0 | 0% |
| Government - County | 7,410 | 1,631 | 11 | 2,150 | 6 | 55% | 5 | 45% | 0 | 0% |
| Grocers - Wholesale | 4,958 | 1,949 | 11 | 2,151 | 6 | 55% | 5 | 45% | 0 | 0% |
| Guest Ranch | 1,021 | 3,194 | 11 | 2,152 | 3 | 27% | 8 | 73% | 0 | 0% |
| Hair Ornaments | 798 | 3,379 | 11 | 2,153 | 6 | 55% | 4 | 36% | 1 | 9% |
| Horse Breeders | 6,416 | 1,753 | 11 | 2,154 | 6 | 55% | 5 | 45% | 0 | 0% |
| Horticultural Consultants | 1,416 | 2,941 | 11 | 2,155 | 2 | 18% | 9 | 82% | 0 | 0% |
| Hospices | 20,545 | 973 | 11 | 2,156 | 7 | 64% | 3 | 27% | 1 | 9% |
| Identification Card Service | 4,194 | 2,101 | 11 | 2,157 | 8 | 73% | 2 | 18% | 1 | 9% |
| Insulation Contractors Equipment & Supplies | 4,882 | 1,964 | 11 | 2,158 | 3 | 27% | 7 | 64% | 1 | 9% |
| Internet Cafes | 1,017 | 3,201 | 11 | 2,159 | 3 | 27% | 6 | 55% | 2 | 18% |
| Karaoke Machines & Tapes | 1,603 | 2,834 | 11 | 2,160 | 3 | 27% | 7 | 64% | 1 | 9% |
| Leather Goods - Wholesale & Manufacturers | 3,881 | 2,154 | 11 | 2,161 | 6 | 55% | 5 | 45% | 0 | 0% |
| Lighting Consultants | 7,584 | 1,618 | 11 | 2,162 | 7 | 64% | 3 | 27% | 1 | 9% |
| Masks | 498 | 3,714 | 11 | 2,163 | 4 | 36% | 7 | 64% | 0 | 0% |
| Meat Brokers | 4,403 | 2,064 | 11 | 2,164 | 4 | 36% | 6 | 55% | 1 | 9% |
| Media Buying Service | 880 | 3,313 | 11 | 2,165 | 3 | 27% | 7 | 64% | 1 | 9% |
| Miniatures - Collectors | 4,058 | 2,122 | 11 | 2,166 | 6 | 55% | 5 | 45% | 0 | 0% |
| Motorcycle Sales - Consignments | 1,297 | 3,018 | 11 | 2,167 | 7 | 64% | 4 | 36% | 0 | 0% |
| Movers - Office | 3,347 | 2,260 | 11 | 2,168 | 9 | 82% | 2 | 18% | 0 | 0% |
| Oil Land Leases | 10,657 | 1,386 | 11 | 2,169 | 8 | 73% | 3 | 27% | 0 | 0% |
| Packing & Crating Service | 5,390 | 1,879 | 11 | 2,170 | 7 | 64% | 4 | 36% | 0 | 0% |
| Paper & Plastic Cups, Containers | 1,174 | 3,089 | 11 | 2,171 | 8 | 73% | 3 | 27% | 0 | 0% |
| Patio Cover | 6,381 | 1,758 | 11 | 2,172 | 11 | 100% | 0 | 0% | 0 | 0% |
| Pens & Pencils - Retail | 2,793 | 2,390 | 11 | 2,173 | 6 | 55% | 4 | 36% | 1 | 9% |
| Pet Waste Removal | 2,886 | 2,363 | 11 | 2,174 | 5 | 45% | 5 | 45% | 1 | 9% |
| Petroleum | 9,632 | 1,446 | 11 | 2,175 | 8 | 73% | 3 | 27% | 0 | 0% |
| Photography Schools | 2,851 | 2,372 | 11 | 2,176 | 5 | 45% | 6 | 55% | 0 | 0% |
| Pins - Lapel | 1,739 | 2,763 | 11 | 2,177 | 10 | 91% | 1 | 9% | 0 | 0% |
| Refrigerators & Freezers - Dealers | 2,621 | 2,443 | 11 | 2,178 | 7 | 64% | 3 | 27% | 1 | 9% |
| Senior Citizens Service Organization | 18,103 | 1,036 | 11 | 2,179 | 9 | 82% | 2 | 18% | 0 | 0% |
| Sewing Contractors | 4,226 | 2,093 | 11 | 2,180 | 3 | 27% | 7 | 64% | 1 | 9% |
| Shelving | 5,287 | 1,896 | 11 | 2,181 | 7 | 64% | 4 | 36% | 0 | 0% |
| Sleep Disorders - Sleep Apnea | 3,836 | 2,167 | 11 | 2,182 | 8 | 73% | 3 | 27% | 0 | 0% |
| Staffing - Technical | 17,466 | 1,062 | 11 | 2,183 | 3 | 27% | 6 | 55% | 2 | 18% |
| Student Exchange Programs | 9,945 | 1,431 | 11 | 2,184 | 7 | 64% | 2 | 18% | 2 | 18% |
| Tanners | 652 | 3,533 | 11 | 2,185 | 1 | 9% | 5 | 45% | 5 | 45% |
| Topsoil | 7,093 | 1,667 | 11 | 2,186 | 9 | 82% | 2 | 18% | 0 | 0% |
| Truck Service & Repair - Mobile | 3,238 | 2,283 | 11 | 2,187 | 7 | 64% | 4 | 36% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|------|-------------------|-----|------------------------|-----|
| Washing Machines & Dryers - Dealers | 1,142 | 3,111 | 11 | 2,188 | 11 | 100% | 0 | 0% | 0 | 0% |
| Advertising - Indoor | 1,898 | 2,682 | 10 | 2,189 | 1 | 10% | 9 | 90% | 0 | 0% |
| Air Conditioning Equipment - Room Units | 4,935 | 1,950 | 10 | 2,190 | 8 | 80% | 2 | 20% | 0 | 0% |
| Aluminum | 5,764 | 1,828 | 10 | 2,191 | 7 | 70% | 2 | 20% | 1 | 10% |
| Amusement Devices | 4,016 | 2,130 | 10 | 2,192 | 4 | 40% | 5 | 50% | 1 | 10% |
| Animal Insemination - Artificial | 9,981 | 1,426 | 10 | 2,193 | 5 | 50% | 3 | 30% | 2 | 20% |
| Attorneys & Lawyers - Home Owners Associations | 2,175 | 2,578 | 10 | 2,194 | 7 | 70% | 3 | 30% | 0 | 0% |
| Balloons - Novelty & Toy | 4,825 | 1,978 | 10 | 2,195 | 6 | 60% | 2 | 20% | 2 | 20% |
| Bird & Wildlife Supply Shops | 4,479 | 2,051 | 10 | 2,196 | 4 | 40% | 6 | 60% | 0 | 0% |
| Body Waxing Services | 1,284 | 3,028 | 10 | 2,197 | 9 | 90% | 1 | 10% | 0 | 0% |
| Boilers - Repair & Cleaning | 5,947 | 1,804 | 10 | 2,198 | 5 | 50% | 4 | 40% | 1 | 10% |
| Bottles - Wholesale & Manufacturers | 3,759 | 2,182 | 10 | 2,199 | 4 | 40% | 6 | 60% | 0 | 0% |
| Bullet-Resistant Equipment | 1,411 | 2,946 | 10 | 2,200 | 2 | 20% | 8 | 80% | 0 | 0% |
| Cabinet Refacing | 6,997 | 1,681 | 10 | 2,201 | 7 | 70% | 3 | 30% | 0 | 0% |
| Cake Decorating Equipment & Supplies | 2,942 | 2,351 | 10 | 2,202 | 3 | 30% | 7 | 70% | 0 | 0% |
| Carpet & Rug Cleaning Equipment - Rental | 1,744 | 2,759 | 10 | 2,203 | 10 | 100% | 0 | 0% | 0 | 0% |
| Coins & Tokens - Manufacturers | 1,750 | 2,755 | 10 | 2,204 | 3 | 30% | 4 | 40% | 3 | 30% |
| Computers - Forensics | 1,907 | 2,681 | 10 | 2,205 | 6 | 60% | 1 | 10% | 3 | 30% |
| Computers - Furniture | 1,652 | 2,806 | 10 | 2,206 | 8 | 80% | 2 | 20% | 0 | 0% |
| Contractor - Flat Roof | 4,906 | 1,958 | 10 | 2,207 | 8 | 80% | 2 | 20% | 0 | 0% |
| Controls, Control Sys & Regulators | 11,857 | 1,311 | 10 | 2,208 | 5 | 50% | 5 | 50% | 0 | 0% |
| Distributing Service - Circular, Sample | 9,564 | 1,449 | 10 | 2,209 | 6 | 60% | 4 | 40% | 0 | 0% |
| Doll Clothing & Accessories | 606 | 3,588 | 10 | 2,210 | 0 | 0% | 9 | 90% | 1 | 10% |
| Editorial Services | 4,515 | 2,043 | 10 | 2,211 | 8 | 80% | 2 | 20% | 0 | 0% |
| Electrical Power Systems Maintenance | 4,544 | 2,040 | 10 | 2,212 | 1 | 10% | 9 | 90% | 0 | 0% |
| Emergency Response Systems - Personal | 2,503 | 2,486 | 10 | 2,213 | 8 | 80% | 1 | 10% | 1 | 10% |
| Engineers - Electrical | 7,000 | 1,680 | 10 | 2,214 | 5 | 50% | 5 | 50% | 0 | 0% |
| Ergonomic Products & Services | 2,169 | 2,580 | 10 | 2,215 | 8 | 80% | 2 | 20% | 0 | 0% |
| Executive Search Consultants | 14,335 | 1,185 | 10 | 2,216 | 7 | 70% | 3 | 30% | 0 | 0% |
| Fire Departments | 679 | 3,505 | 10 | 2,217 | 9 | 90% | 1 | 10% | 0 | 0% |
| Fire Extinguishers | 11,813 | 1,315 | 10 | 2,218 | 6 | 60% | 4 | 40% | 0 | 0% |
| Fire Protection Consultants | 9,385 | 1,470 | 10 | 2,219 | 2 | 20% | 8 | 80% | 0 | 0% |
| First Aid Instruction | 3,854 | 2,163 | 10 | 2,220 | 6 | 60% | 4 | 40% | 0 | 0% |
| Fish Hatcheries | 1,539 | 2,866 | 10 | 2,221 | 2 | 20% | 8 | 80% | 0 | 0% |
| Florist - Funeral Bouquets & Wreaths | 1,315 | 3,005 | 10 | 2,222 | 5 | 50% | 5 | 50% | 0 | 0% |
| Food Brokers | 7,609 | 1,612 | 10 | 2,223 | 5 | 50% | 4 | 40% | 1 | 10% |
| Food Products Manufacturing Equipment | 1,893 | 2,684 | 10 | 2,224 | 3 | 30% | 7 | 70% | 0 | 0% |
| Horse Riding/Horse Trail Rides | 5,049 | 1,937 | 10 | 2,225 | 4 | 40% | 5 | 50% | 1 | 10% |
| Ice | 4,323 | 2,078 | 10 | 2,226 | 4 | 40% | 6 | 60% | 0 | 0% |
| Leather Goods - Repair | 3,453 | 2,238 | 10 | 2,227 | 7 | 70% | 3 | 30% | 0 | 0% |
| Letters - Sign | 1,705 | 2,783 | 10 | 2,228 | 1 | 10% | 5 | 50% | 4 | 40% |
| Management Training | 8,532 | 1,531 | 10 | 2,229 | 7 | 70% | 3 | 30% | 0 | 0% |
| Manufactured Homes Equipment & Supplies (Manufacturers) | 5,515 | 1,859 | 10 | 2,230 | 10 | 100% | 0 | 0% | 0 | 0% |
| Marble - Cultured | 10,767 | 1,378 | 10 | 2,231 | 6 | 60% | 4 | 40% | 0 | 0% |
| Medicines - Patent & Proprietary | 1,148 | 3,106 | 10 | 2,232 | 4 | 40% | 6 | 60% | 0 | 0% |
| Motion Picture Film Editing | 2,298 | 2,546 | 10 | 2,233 | 2 | 20% | 8 | 80% | 0 | 0% |
| Naturopaths | 4,752 | 1,993 | 10 | 2,234 | 9 | 90% | 1 | 10% | 0 | 0% |
| Oxygen Therapy Equipment | 4,690 | 2,010 | 10 | 2,235 | 6 | 60% | 2 | 20% | 2 | 20% |
| Painting - Faux Finishing | 3,993 | 2,135 | 10 | 2,236 | 5 | 50% | 4 | 40% | 1 | 10% |
| Pet Day Care | 7,708 | 1,607 | 10 | 2,237 | 7 | 70% | 3 | 30% | 0 | 0% |
| Pet Training - Electronic/ecollar | 2,695 | 2,415 | 10 | 2,238 | 9 | 90% | 1 | 10% | 0 | 0% |
| Photographers - Sports | 562 | 3,635 | 10 | 2,239 | 4 | 40% | 5 | 50% | 1 | 10% |
| Photographic Mounts | 3,829 | 2,169 | 10 | 2,240 | 7 | 70% | 3 | 30% | 0 | 0% |
| Physicians & Surgeons - Pulmonary Diseases | 1,826 | 2,715 | 10 | 2,241 | 9 | 90% | 0 | 0% | 1 | 10% |
| Plants - Wholesale | 1,942 | 2,667 | 10 | 2,242 | 3 | 30% | 7 | 70% | 0 | 0% |
| Pub | 571 | 3,623 | 10 | 2,243 | 5 | 50% | 5 | 50% | 0 | 0% |
| Radon Mitigation | 26,586 | 800 | 10 | 2,244 | 7 | 70% | 3 | 30% | 0 | 0% |
| Referral - Debt Relief Services | 13,400 | 1,236 | 10 | 2,245 | 9 | 90% | 1 | 10% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|------|-------------------|-----|------------------------|-----|
| Renovation Inspection | 726 | 3,459 | 10 | 2,246 | 3 | 30% | 7 | 70% | 0 | 0% |
| Skating Equipment & Supplies | 1,693 | 2,787 | 10 | 2,247 | 3 | 30% | 7 | 70% | 0 | 0% |
| Sprinkler Supervisory Service | 3,603 | 2,211 | 10 | 2,248 | 8 | 80% | 1 | 10% | 1 | 10% |
| Stationers - Retail | 3,430 | 2,243 | 10 | 2,249 | 6 | 60% | 4 | 40% | 0 | 0% |
| Swimming Pools - Leak Detection & Repair | 3,434 | 2,242 | 10 | 2,250 | 7 | 70% | 3 | 30% | 0 | 0% |
| Telephone Answering Equipment & Systems | 7,895 | 1,587 | 10 | 2,251 | 5 | 50% | 4 | 40% | 1 | 10% |
| Telescopes | 1,908 | 2,680 | 10 | 2,252 | 6 | 60% | 4 | 40% | 0 | 0% |
| Television Program Distributors | 1,002 | 3,210 | 10 | 2,253 | 6 | 60% | 4 | 40% | 0 | 0% |
| Tile - Non-Ceramic - Manufacturers & Distributors | 2,728 | 2,404 | 10 | 2,254 | 7 | 70% | 2 | 20% | 1 | 10% |
| Trailers - Transporting | 4,922 | 1,955 | 10 | 2,255 | 4 | 40% | 5 | 50% | 1 | 10% |
| Truck Manufacturers & Distributors | 5,283 | 1,898 | 10 | 2,256 | 6 | 60% | 4 | 40% | 0 | 0% |
| Trucks - Forklifts | 2,636 | 2,440 | 10 | 2,257 | 5 | 50% | 5 | 50% | 0 | 0% |
| Ventilating Systems - Cleaning | 4,598 | 2,027 | 10 | 2,258 | 7 | 70% | 2 | 20% | 1 | 10% |
| Virtual Tours | 513 | 3,696 | 10 | 2,259 | 3 | 30% | 7 | 70% | 0 | 0% |
| Warehousing Services | 9,068 | 1,491 | 10 | 2,260 | 9 | 90% | 1 | 10% | 0 | 0% |
| Water Coolers | 2,830 | 2,379 | 10 | 2,261 | 5 | 50% | 4 | 40% | 1 | 10% |
| Water Main Contractors | 2,709 | 2,412 | 10 | 2,262 | 6 | 60% | 4 | 40% | 0 | 0% |
| Windows - Vinyl | 6,027 | 1,792 | 10 | 2,263 | 8 | 80% | 2 | 20% | 0 | 0% |
| Wire & Cable - Electric | 6,452 | 1,749 | 10 | 2,264 | 7 | 70% | 3 | 30% | 0 | 0% |
| Airlines - Training Schools | 3,142 | 2,301 | 9 | 2,265 | 3 | 33% | 4 | 44% | 2 | 22% |
| Alternators & Generators - Retail | 2,642 | 2,436 | 9 | 2,266 | 5 | 56% | 4 | 44% | 0 | 0% |
| Art - Painted Oil Portraits | 1,127 | 3,125 | 9 | 2,267 | 6 | 67% | 1 | 11% | 2 | 22% |
| Attorneys & Lawyers - Traffic Law | 6,764 | 1,714 | 9 | 2,268 | 2 | 22% | 7 | 78% | 0 | 0% |
| Auto Headlight Restoration | 1,307 | 3,010 | 9 | 2,269 | 5 | 56% | 3 | 33% | 1 | 11% |
| Auto Manufacturers Equipment & Supplies | 3,762 | 2,180 | 9 | 2,270 | 4 | 44% | 5 | 56% | 0 | 0% |
| Bakers Supplies | 1,299 | 3,015 | 9 | 2,271 | 4 | 44% | 5 | 56% | 0 | 0% |
| Ballrooms | 2,723 | 2,408 | 9 | 2,272 | 4 | 44% | 5 | 56% | 0 | 0% |
| Beer & Ale - Wholesale | 5,883 | 1,816 | 9 | 2,273 | 8 | 89% | 1 | 11% | 0 | 0% |
| Boat - Excursion | 2,259 | 2,555 | 9 | 2,274 | 3 | 33% | 6 | 67% | 0 | 0% |
| Boat Storage | 3,965 | 2,139 | 9 | 2,275 | 4 | 44% | 4 | 44% | 1 | 11% |
| Bonds - Surety & Fidelity | 11,730 | 1,322 | 9 | 2,276 | 9 | 100% | 0 | 0% | 0 | 0% |
| Business Plan Preparation | 2,938 | 2,353 | 9 | 2,277 | 3 | 33% | 4 | 44% | 2 | 22% |
| Chambers Of Commerce | 123,904 | 237 | 9 | 2,278 | 6 | 67% | 3 | 33% | 0 | 0% |
| Charity - Arts & Culture | 2,849 | 2,373 | 9 | 2,279 | 7 | 78% | 2 | 22% | 0 | 0% |
| Cleaning Services - Estate | 682 | 3,503 | 9 | 2,280 | 2 | 22% | 5 | 56% | 2 | 22% |
| Collection Agencies - Government Loans | 12,313 | 1,290 | 9 | 2,281 | 5 | 56% | 2 | 22% | 2 | 22% |
| Consultant - Strategic Planning | 4,872 | 1,965 | 9 | 2,282 | 5 | 56% | 4 | 44% | 0 | 0% |
| Contractors - Ceiling | 9,553 | 1,450 | 9 | 2,283 | 9 | 100% | 0 | 0% | 0 | 0% |
| Corporate Travel | 15,348 | 1,139 | 9 | 2,284 | 5 | 56% | 4 | 44% | 0 | 0% |
| Countertop - Fabrication | 5,754 | 1,831 | 9 | 2,285 | 4 | 44% | 5 | 56% | 0 | 0% |
| Dentist - Prosthodontist | 1,523 | 2,878 | 9 | 2,286 | 5 | 56% | 4 | 44% | 0 | 0% |
| Electric Equipment & Supplies - Wholesale | 11,150 | 1,355 | 9 | 2,287 | 3 | 33% | 5 | 56% | 1 | 11% |
| Electric Equipment - Manufacturers | 4,801 | 1,986 | 9 | 2,288 | 3 | 33% | 6 | 67% | 0 | 0% |
| Electrolysis | 6,961 | 1,685 | 9 | 2,289 | 1 | 11% | 8 | 89% | 0 | 0% |
| Estheticians | 2,551 | 2,469 | 9 | 2,290 | 8 | 89% | 1 | 11% | 0 | 0% |
| Exhibit Design & Construction | 2,043 | 2,633 | 9 | 2,291 | 4 | 44% | 3 | 33% | 2 | 22% |
| Farms - Organic | 2,559 | 2,466 | 9 | 2,292 | 4 | 44% | 3 | 33% | 2 | 22% |
| Florists - Wholesale | 2,716 | 2,409 | 9 | 2,293 | 8 | 89% | 1 | 11% | 0 | 0% |
| Foam & Sponge Rubber | 2,997 | 2,340 | 9 | 2,294 | 7 | 78% | 1 | 11% | 1 | 11% |
| Food Products - Organic | 5,873 | 1,818 | 9 | 2,295 | 4 | 44% | 5 | 56% | 0 | 0% |
| Furniture Cleaning Equipment & Supplies | 471 | 3,754 | 9 | 2,296 | 9 | 100% | 0 | 0% | 0 | 0% |
| Glaziers | 7,573 | 1,619 | 9 | 2,297 | 5 | 56% | 4 | 44% | 0 | 0% |
| Humidifying Apparatus | 445 | 3,789 | 9 | 2,298 | 9 | 100% | 0 | 0% | 0 | 0% |
| Impregnating | 1,300 | 3,013 | 9 | 2,299 | 4 | 44% | 5 | 56% | 0 | 0% |
| Imprinting | 1,936 | 2,669 | 9 | 2,300 | 2 | 22% | 2 | 22% | 5 | 56% |
| Junk Dealers | 3,423 | 2,244 | 9 | 2,301 | 6 | 67% | 2 | 22% | 1 | 11% |
| Land Clearing & Leveling | 24,942 | 842 | 9 | 2,302 | 4 | 44% | 5 | 56% | 0 | 0% |
| Masonry Panels - Prefabricated | 3,814 | 2,173 | 9 | 2,303 | 3 | 33% | 5 | 56% | 1 | 11% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|-----|
| Metal Rolling & Forming | 1,598 | 2,836 | 9 | 2,304 | 9 | 100% | 0 | 0% | 0 | 0% |
| Mosquito Control | 8,447 | 1,536 | 9 | 2,305 | 8 | 89% | 1 | 11% | 0 | 0% |
| Oil Producers | 6,918 | 1,688 | 9 | 2,306 | 5 | 56% | 4 | 44% | 0 | 0% |
| Oils - Waste | 3,382 | 2,253 | 9 | 2,307 | 8 | 89% | 1 | 11% | 0 | 0% |
| Organizing Services - Household & Business | 7,223 | 1,652 | 9 | 2,308 | 9 | 100% | 0 | 0% | 0 | 0% |
| Personal Security Guard Service | 7,320 | 1,638 | 9 | 2,309 | 5 | 56% | 2 | 22% | 2 | 22% |
| Pilates | 1,217 | 3,063 | 9 | 2,310 | 6 | 67% | 2 | 22% | 1 | 11% |
| Plants - Interior Design & Maintenance | 3,411 | 2,249 | 9 | 2,311 | 9 | 100% | 0 | 0% | 0 | 0% |
| Property Tax Lenders | 4,905 | 1,959 | 9 | 2,312 | 9 | 100% | 0 | 0% | 0 | 0% |
| Psychologist Information & Referral Services | 4,798 | 1,987 | 9 | 2,313 | 9 | 100% | 0 | 0% | 0 | 0% |
| Public Speaking Instruction | 980 | 3,228 | 9 | 2,314 | 0 | 0% | 9 | 100% | 0 | 0% |
| Risk Management | 7,008 | 1,678 | 9 | 2,315 | 6 | 67% | 3 | 33% | 0 | 0% |
| Roof Structures | 4,732 | 1,998 | 9 | 2,316 | 6 | 67% | 3 | 33% | 0 | 0% |
| Sailmakers | 1,727 | 2,770 | 9 | 2,317 | 6 | 67% | 3 | 33% | 0 | 0% |
| Seat Belts | 1,359 | 2,979 | 9 | 2,318 | 9 | 100% | 0 | 0% | 0 | 0% |
| Shavers - Electric | 1,542 | 2,860 | 9 | 2,319 | 8 | 89% | 1 | 11% | 0 | 0% |
| Smelters & Refiners - Precious Metals | 5,958 | 1,802 | 9 | 2,320 | 8 | 89% | 1 | 11% | 0 | 0% |
| Snow Removal Equipment | 2,334 | 2,536 | 9 | 2,321 | 6 | 67% | 3 | 33% | 0 | 0% |
| Store Fixtures | 3,779 | 2,176 | 9 | 2,322 | 4 | 44% | 4 | 44% | 1 | 11% |
| Systems & Software Testing | 2,036 | 2,636 | 9 | 2,323 | 2 | 22% | 7 | 78% | 0 | 0% |
| Teachers Agencies | 10,262 | 1,407 | 9 | 2,324 | 4 | 44% | 5 | 56% | 0 | 0% |
| Testing Apparatus | 2,159 | 2,586 | 9 | 2,325 | 4 | 44% | 5 | 56% | 0 | 0% |
| Tools - Cutting | 4,680 | 2,012 | 9 | 2,326 | 4 | 44% | 3 | 33% | 2 | 22% |
| Trailers - Horse | 5,391 | 1,878 | 9 | 2,327 | 5 | 56% | 4 | 44% | 0 | 0% |
| Truck Permits | 1,566 | 2,848 | 9 | 2,328 | 1 | 11% | 3 | 33% | 5 | 56% |
| Truck Stops | 4,208 | 2,096 | 9 | 2,329 | 6 | 67% | 3 | 33% | 0 | 0% |
| Vehicle Graphics | 4,935 | 1,950 | 9 | 2,330 | 5 | 56% | 3 | 33% | 1 | 11% |
| Veterinary Emergency | 2,397 | 2,522 | 9 | 2,331 | 5 | 56% | 4 | 44% | 0 | 0% |
| Wedding Officiant | 7,795 | 1,600 | 9 | 2,332 | 3 | 33% | 5 | 56% | 1 | 11% |
| Wines - Wholesale | 1,668 | 2,799 | 9 | 2,333 | 6 | 67% | 3 | 33% | 0 | 0% |
| Animal Online Drug & Prescription Services | 1,887 | 2,686 | 8 | 2,334 | 5 | 63% | 3 | 38% | 0 | 0% |
| Aquariums - Wholesale & Manufacturers | 1,407 | 2,948 | 8 | 2,335 | 6 | 75% | 2 | 25% | 0 | 0% |
| Architectural & Construction Specs | 5,764 | 1,828 | 8 | 2,336 | 3 | 38% | 5 | 63% | 0 | 0% |
| Artists - Fine Art | 7,132 | 1,661 | 8 | 2,337 | 4 | 50% | 4 | 50% | 0 | 0% |
| Attorneys & Lawyers - Business Law/Corporation/Partnership | 17,479 | 1,061 | 8 | 2,338 | 5 | 63% | 3 | 38% | 0 | 0% |
| Attorneys & Lawyers - Mediation & Arbitration | 3,578 | 2,215 | 8 | 2,339 | 3 | 38% | 3 | 38% | 2 | 25% |
| Auto Repair - Steering & Suspension | 665 | 3,520 | 8 | 2,340 | 6 | 75% | 2 | 25% | 0 | 0% |
| Baby Foods | 451 | 3,783 | 8 | 2,341 | 5 | 63% | 3 | 38% | 0 | 0% |
| Bags - Burlap, Canvas & Cotton | 1,860 | 2,701 | 8 | 2,342 | 6 | 75% | 2 | 25% | 0 | 0% |
| Bakers - Wholesale | 4,913 | 1,957 | 8 | 2,343 | 7 | 88% | 0 | 0% | 1 | 13% |
| Bank Equipment & Supplies | 2,627 | 2,442 | 8 | 2,344 | 5 | 63% | 3 | 38% | 0 | 0% |
| Bartending Instruction | 4,136 | 2,110 | 8 | 2,345 | 2 | 25% | 6 | 75% | 0 | 0% |
| Bath Liners | 1,405 | 2,950 | 8 | 2,346 | 4 | 50% | 4 | 50% | 0 | 0% |
| Batteries - Dry Cell - Wholesale & Manufacturers | 4,524 | 2,041 | 8 | 2,347 | 6 | 75% | 2 | 25% | 0 | 0% |
| Beekeepers | 3,160 | 2,298 | 8 | 2,348 | 8 | 100% | 0 | 0% | 0 | 0% |
| Bird Feeders & Houses | 2,205 | 2,569 | 8 | 2,349 | 4 | 50% | 4 | 50% | 0 | 0% |
| Bridal & Millinery Supplies | 982 | 3,227 | 8 | 2,350 | 4 | 50% | 4 | 50% | 0 | 0% |
| Cabinet Doors | 1,056 | 3,169 | 8 | 2,351 | 1 | 13% | 7 | 88% | 0 | 0% |
| Calculators, Adding Machines & Supplies | 453 | 3,776 | 8 | 2,352 | 4 | 50% | 4 | 50% | 0 | 0% |
| Carbon Monoxide Detecting | 123 | 4,442 | 8 | 2,353 | 6 | 75% | 2 | 25% | 0 | 0% |
| Carriages - Horse | 1,719 | 2,774 | 8 | 2,354 | 4 | 50% | 4 | 50% | 0 | 0% |
| Charity - Other Charitable Organizations | 4,035 | 2,126 | 8 | 2,355 | 6 | 75% | 2 | 25% | 0 | 0% |
| Chemical Cleaning - Industrial | 7,089 | 1,671 | 8 | 2,356 | 7 | 88% | 0 | 0% | 1 | 13% |
| Church Supplies | 1,428 | 2,935 | 8 | 2,357 | 6 | 75% | 2 | 25% | 0 | 0% |
| Commissary Contractors | 1,284 | 3,028 | 8 | 2,358 | 6 | 75% | 2 | 25% | 0 | 0% |
| Consultant - Employee Benefit Plans | 5,163 | 1,916 | 8 | 2,359 | 5 | 63% | 3 | 38% | 0 | 0% |
| Cosmetic Sales by Mail | 754 | 3,426 | 8 | 2,360 | 3 | 38% | 5 | 63% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|-----|------------------------|-----|
| Cremation Urns | 4,667 | 2,015 | 8 | 2,361 | 8 | 100% | 0 | 0% | 0 | 0% |
| Detective Agencies | 6,010 | 1,796 | 8 | 2,362 | 3 | 38% | 2 | 25% | 3 | 38% |
| Display Installation Service | 1,233 | 3,054 | 8 | 2,363 | 2 | 25% | 6 | 75% | 0 | 0% |
| Electric Motors - Supplies & Parts | 7,593 | 1,615 | 8 | 2,364 | 4 | 50% | 1 | 13% | 3 | 38% |
| Employment Service - Virtual Assistant | 6,913 | 1,692 | 8 | 2,365 | 5 | 63% | 2 | 25% | 1 | 13% |
| Engravers - Metal | 1,745 | 2,758 | 8 | 2,366 | 3 | 38% | 5 | 63% | 0 | 0% |
| Equestrian Services | 5,321 | 1,889 | 8 | 2,367 | 5 | 63% | 3 | 38% | 0 | 0% |
| Eyesight Training | 1,502 | 2,887 | 8 | 2,368 | 4 | 50% | 4 | 50% | 0 | 0% |
| Fabric Laminating & Bonding | 338 | 3,940 | 8 | 2,369 | 4 | 50% | 3 | 38% | 1 | 13% |
| Fan Clubs | 718 | 3,467 | 8 | 2,370 | 6 | 75% | 2 | 25% | 0 | 0% |
| Fencing Instruction | 2,142 | 2,591 | 8 | 2,371 | 1 | 13% | 7 | 88% | 0 | 0% |
| Fiber Optics | 6,239 | 1,771 | 8 | 2,372 | 6 | 75% | 1 | 13% | 1 | 13% |
| Fire Protection Contractor | 11,444 | 1,336 | 8 | 2,373 | 4 | 50% | 4 | 50% | 0 | 0% |
| Fish & Seafood - Wholesale | 6,772 | 1,711 | 8 | 2,374 | 5 | 63% | 3 | 38% | 0 | 0% |
| Fix-It Shops | 2,120 | 2,599 | 8 | 2,375 | 3 | 38% | 5 | 63% | 0 | 0% |
| Floors - Laminate | 1,586 | 2,839 | 8 | 2,376 | 6 | 75% | 2 | 25% | 0 | 0% |
| Food & Beverage Consultants | 2,898 | 2,361 | 8 | 2,377 | 5 | 63% | 3 | 38% | 0 | 0% |
| Foreclosure Rescue | 9,950 | 1,430 | 8 | 2,378 | 2 | 25% | 5 | 63% | 1 | 13% |
| Fuel Economizers | 6,077 | 1,790 | 8 | 2,379 | 8 | 100% | 0 | 0% | 0 | 0% |
| Fuel Injection Equipment | 2,539 | 2,473 | 8 | 2,380 | 8 | 100% | 0 | 0% | 0 | 0% |
| Funeral Directors Equipment & Supplies | 1,064 | 3,160 | 8 | 2,381 | 7 | 88% | 1 | 13% | 0 | 0% |
| Fur Business - Wholesale & Manufacturers | 3,557 | 2,221 | 8 | 2,382 | 8 | 100% | 0 | 0% | 0 | 0% |
| Futon Sales | 2,095 | 2,606 | 8 | 2,383 | 8 | 100% | 0 | 0% | 0 | 0% |
| Gardening Hand Tools | 1,231 | 3,055 | 8 | 2,384 | 6 | 75% | 2 | 25% | 0 | 0% |
| Gift Wrapping Materials | 1,642 | 2,813 | 8 | 2,385 | 1 | 13% | 7 | 88% | 0 | 0% |
| Gold Buyers | 20,837 | 968 | 8 | 2,386 | 2 | 25% | 5 | 63% | 1 | 13% |
| Guard Dogs | 2,038 | 2,634 | 8 | 2,387 | 1 | 13% | 7 | 88% | 0 | 0% |
| Heavy Duty Equipment Repair | 4,776 | 1,989 | 8 | 2,388 | 6 | 75% | 1 | 13% | 1 | 13% |
| Helicopters - Parts & Supplies | 638 | 3,557 | 8 | 2,389 | 6 | 75% | 2 | 25% | 0 | 0% |
| Hockey Clubs | 769 | 3,408 | 8 | 2,390 | 5 | 63% | 3 | 38% | 0 | 0% |
| Home Staging | 5,619 | 1,846 | 8 | 2,391 | 7 | 88% | 1 | 13% | 0 | 0% |
| Human Services Organizations | 5,636 | 1,844 | 8 | 2,392 | 4 | 50% | 4 | 50% | 0 | 0% |
| Ice Cream & Frozen Desserts - Mfg & Dist | 2,188 | 2,573 | 8 | 2,393 | 6 | 75% | 2 | 25% | 0 | 0% |
| Inspection Devices - Industrial | 1,512 | 2,883 | 8 | 2,394 | 4 | 50% | 4 | 50% | 0 | 0% |
| Lice Removal/Protection Services | 6,452 | 1,749 | 8 | 2,395 | 8 | 100% | 0 | 0% | 0 | 0% |
| Limestone | 3,370 | 2,257 | 8 | 2,396 | 4 | 50% | 3 | 38% | 1 | 13% |
| Lot Rental | 155 | 4,337 | 8 | 2,397 | 5 | 63% | 3 | 38% | 0 | 0% |
| Luggage Carriers | 1,623 | 2,824 | 8 | 2,398 | 7 | 88% | 1 | 13% | 0 | 0% |
| Machinery - Specially Designed | 3,864 | 2,160 | 8 | 2,399 | 1 | 13% | 6 | 75% | 1 | 13% |
| Magicians Supplies | 723 | 3,464 | 8 | 2,400 | 3 | 38% | 5 | 63% | 0 | 0% |
| Mapping Services | 3,027 | 2,332 | 8 | 2,401 | 6 | 75% | 2 | 25% | 0 | 0% |
| Material Handling Equipment | 9,463 | 1,463 | 8 | 2,402 | 7 | 88% | 1 | 13% | 0 | 0% |
| Medicines - Preventative Dogs & Cats | 605 | 3,590 | 8 | 2,403 | 1 | 13% | 7 | 88% | 0 | 0% |
| Mirrors | 6,901 | 1,695 | 8 | 2,404 | 4 | 50% | 4 | 50% | 0 | 0% |
| Mold & Mildew Inspection | 3,273 | 2,279 | 8 | 2,405 | 5 | 63% | 3 | 38% | 0 | 0% |
| Mold Consulting & Testing | 7,103 | 1,665 | 8 | 2,406 | 6 | 75% | 2 | 25% | 0 | 0% |
| Motion Picture Producers & Studios | 2,683 | 2,420 | 8 | 2,407 | 3 | 38% | 5 | 63% | 0 | 0% |
| Music - Sheet | 2,663 | 2,425 | 8 | 2,408 | 8 | 100% | 0 | 0% | 0 | 0% |
| Online Investigative News | 606 | 3,588 | 8 | 2,409 | 2 | 25% | 6 | 75% | 0 | 0% |
| Patio Builder | 3,827 | 2,170 | 8 | 2,410 | 6 | 75% | 1 | 13% | 1 | 13% |
| Personnel Consultants | 9,735 | 1,440 | 8 | 2,411 | 4 | 50% | 4 | 50% | 0 | 0% |
| Pet Kenneling Services | 3,440 | 2,241 | 8 | 2,412 | 5 | 63% | 2 | 25% | 1 | 13% |
| Piano & Organ Moving | 11,675 | 1,324 | 8 | 2,413 | 6 | 75% | 2 | 25% | 0 | 0% |
| Pianos - Tuning & Repair | 9,842 | 1,435 | 8 | 2,414 | 5 | 63% | 3 | 38% | 0 | 0% |
| Playgrounds | 1,923 | 2,676 | 8 | 2,415 | 4 | 50% | 3 | 38% | 1 | 13% |
| Raft Trips & Tours | 1,616 | 2,829 | 8 | 2,416 | 7 | 88% | 1 | 13% | 0 | 0% |
| Siding Materials | 4,201 | 2,098 | 8 | 2,417 | 7 | 88% | 1 | 13% | 0 | 0% |
| Signs - Equipment & Supplies | 2,576 | 2,459 | 8 | 2,418 | 6 | 75% | 2 | 25% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|-----|
| Sink Manufacturers | 548 | 3,655 | 8 | 2,419 | 4 | 50% | 4 | 50% | 0 | 0% |
| Skylights | 11,098 | 1,359 | 8 | 2,420 | 8 | 100% | 0 | 0% | 0 | 0% |
| Slip Covers | 1,672 | 2,795 | 8 | 2,421 | 1 | 13% | 7 | 88% | 0 | 0% |
| Social Workers | 5,328 | 1,888 | 8 | 2,422 | 7 | 88% | 0 | 0% | 1 | 13% |
| Sporting Goods - Repair | 2,537 | 2,533 | 8 | 2,423 | 5 | 63% | 3 | 38% | 0 | 0% |
| Steel Distributors & Warehouses | 9,381 | 1,471 | 8 | 2,424 | 5 | 63% | 3 | 38% | 0 | 0% |
| Swimming Pools- Above Ground | 5,159 | 1,917 | 8 | 2,425 | 7 | 88% | 1 | 13% | 0 | 0% |
| Tags | 2,644 | 2,434 | 8 | 2,426 | 5 | 63% | 3 | 38% | 0 | 0% |
| Towing - Heavy Equipment | 1,198 | 3,077 | 8 | 2,427 | 5 | 63% | 3 | 38% | 0 | 0% |
| Turbochargers | 1,847 | 2,707 | 8 | 2,428 | 4 | 50% | 4 | 50% | 0 | 0% |
| Upholstery and Rug Cleaning | 1,971 | 2,655 | 8 | 2,429 | 7 | 88% | 1 | 13% | 0 | 0% |
| Vinyl Decking | 528 | 3,678 | 8 | 2,430 | 6 | 75% | 2 | 25% | 0 | 0% |
| Virtual Currency | 766 | 3,409 | 8 | 2,431 | 0 | 0% | 8 | 100% | 0 | 0% |
| Water Heaters - Parts & Supplies | 1,442 | 2,928 | 8 | 2,432 | 6 | 75% | 2 | 25% | 0 | 0% |
| Web Conferencing | 1,503 | 2,886 | 8 | 2,433 | 5 | 63% | 3 | 38% | 0 | 0% |
| Wine Storage Equipment | 2,167 | 2,582 | 8 | 2,434 | 8 | 100% | 0 | 0% | 0 | 0% |
| Woodworking Equipment & Supplies | 4,507 | 2,046 | 8 | 2,435 | 4 | 50% | 4 | 50% | 0 | 0% |
| X-Ray Labs - Industrial | 1,543 | 2,858 | 8 | 2,436 | 7 | 88% | 1 | 13% | 0 | 0% |
| Yarn - Retail | 2,680 | 2,421 | 8 | 2,437 | 6 | 75% | 1 | 13% | 1 | 13% |
| Zoos | 2,791 | 2,392 | 8 | 2,438 | 8 | 100% | 0 | 0% | 0 | 0% |
| Aircraft Manufacturers | 2,141 | 2,592 | 7 | 2,439 | 4 | 57% | 3 | 43% | 0 | 0% |
| Aircraft Schools | 3,502 | 2,229 | 7 | 2,440 | 6 | 86% | 1 | 14% | 0 | 0% |
| Annuities | 9,027 | 1,495 | 7 | 2,441 | 7 | 100% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Civil | 8,024 | 1,576 | 7 | 2,442 | 6 | 86% | 1 | 14% | 0 | 0% |
| Attorneys & Lawyers - Social Security & Disability | 13,235 | 1,242 | 7 | 2,443 | 7 | 100% | 0 | 0% | 0 | 0% |
| Auto - Emissions Testing | 917 | 3,282 | 7 | 2,444 | 6 | 86% | 1 | 14% | 0 | 0% |
| Auto Repair & Service - Airbags | 568 | 3,629 | 7 | 2,445 | 4 | 57% | 3 | 43% | 0 | 0% |
| Ballroom Dance Instruction | 1,388 | 2,964 | 7 | 2,446 | 6 | 86% | 1 | 14% | 0 | 0% |
| Bamboo & Bamboo Products | 1,402 | 2,955 | 7 | 2,447 | 5 | 71% | 2 | 29% | 0 | 0% |
| Beer Home Brewing Equipment & Supplies | 2,668 | 2,424 | 7 | 2,448 | 5 | 71% | 2 | 29% | 0 | 0% |
| Brakes - Manufacturers & Distributors | 1,077 | 3,155 | 7 | 2,449 | 2 | 29% | 5 | 71% | 0 | 0% |
| Caps & Gowns | 2,169 | 2,580 | 7 | 2,450 | 5 | 71% | 2 | 29% | 0 | 0% |
| Child Care Referral | 5,202 | 1,909 | 7 | 2,451 | 5 | 71% | 2 | 29% | 0 | 0% |
| Children`s Play Programs Instruction | 1,707 | 2,780 | 7 | 2,452 | 7 | 100% | 0 | 0% | 0 | 0% |
| Chinese Food Products | 525 | 3,685 | 7 | 2,453 | 3 | 43% | 4 | 57% | 0 | 0% |
| Columns | 1,149 | 3,104 | 7 | 2,454 | 6 | 86% | 1 | 14% | 0 | 0% |
| Commodity Trading Advisory Service | 986 | 3,223 | 7 | 2,455 | 1 | 14% | 6 | 86% | 0 | 0% |
| Compactors - Waste - Industrial & Commercial | 788 | 3,388 | 7 | 2,456 | 4 | 57% | 3 | 43% | 0 | 0% |
| Compactors - Waste - Service & Repair | 408 | 3,838 | 7 | 2,457 | 5 | 71% | 2 | 29% | 0 | 0% |
| Consignment Service - Automobile | 1,276 | 3,036 | 7 | 2,458 | 4 | 57% | 0 | 0% | 3 | 43% |
| Contractor - Gas | 1,340 | 2,989 | 7 | 2,459 | 6 | 86% | 1 | 14% | 0 | 0% |
| Contractor - Interior Trim | 4,814 | 1,982 | 7 | 2,460 | 2 | 29% | 5 | 71% | 0 | 0% |
| Contractor - Low Voltage Systems | 9,045 | 1,492 | 7 | 2,461 | 6 | 86% | 1 | 14% | 0 | 0% |
| Cosmetic & Toiletry Preparations - Manufacturers | 2,396 | 2,523 | 7 | 2,462 | 5 | 71% | 2 | 29% | 0 | 0% |
| Court Reporters | 4,243 | 2,090 | 7 | 2,463 | 4 | 57% | 3 | 43% | 0 | 0% |
| Custom Framing | 5,550 | 1,852 | 7 | 2,464 | 5 | 71% | 2 | 29% | 0 | 0% |
| Day Care - Adults | 22,885 | 901 | 7 | 2,465 | 7 | 100% | 0 | 0% | 0 | 0% |
| Dietitians | 2,049 | 2,629 | 7 | 2,466 | 7 | 100% | 0 | 0% | 0 | 0% |
| Dinner Theatres | 1,246 | 3,048 | 7 | 2,467 | 3 | 43% | 4 | 57% | 0 | 0% |
| Door Manufacturer - High Performance | 891 | 3,303 | 7 | 2,468 | 6 | 86% | 1 | 14% | 0 | 0% |
| Door-to-Door Freezer Food Sales | 1,308 | 3,008 | 7 | 2,469 | 4 | 57% | 3 | 43% | 0 | 0% |
| Drapery & Curtain Cleaners | 1,540 | 2,863 | 7 | 2,470 | 2 | 29% | 5 | 71% | 0 | 0% |
| Dress Forms - Wholesale & Manufacturers | 652 | 3,533 | 7 | 2,471 | 0 | 0% | 7 | 100% | 0 | 0% |
| Drone Retailer | 895 | 3,300 | 7 | 2,472 | 5 | 71% | 2 | 29% | 0 | 0% |
| Drug Manufacturers | 1,137 | 3,118 | 7 | 2,473 | 6 | 86% | 1 | 14% | 0 | 0% |
| Employee Assistance Programs | 1,150 | 3,101 | 7 | 2,474 | 2 | 29% | 3 | 43% | 2 | 29% |
| Engines - Fuel Injection Service & Parts | 4,703 | 2,006 | 7 | 2,475 | 5 | 71% | 2 | 29% | 0 | 0% |
| Engravers - Mechanical | 1,564 | 2,850 | 7 | 2,476 | 2 | 29% | 5 | 71% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|-----|
| Engravers - Stationery | 1,954 | 2,662 | 7 | 2,477 | 6 | 86% | 1 | 14% | 0 | 0% |
| Fashion Consultants | 1,717 | 2,777 | 7 | 2,478 | 1 | 14% | 6 | 86% | 0 | 0% |
| Feed Dealers | 12,127 | 1,301 | 7 | 2,479 | 4 | 57% | 3 | 43% | 0 | 0% |
| Fence Staining | 4,710 | 2,004 | 7 | 2,480 | 3 | 43% | 4 | 57% | 0 | 0% |
| First Aid Supplies | 1,700 | 2,785 | 7 | 2,481 | 5 | 71% | 1 | 14% | 1 | 14% |
| Fishing Tackle - Wholesale & Manufacturers | 2,504 | 2,484 | 7 | 2,482 | 3 | 43% | 3 | 43% | 1 | 14% |
| Floor Waxing, Polishing & Cleaning | 8,113 | 1,568 | 7 | 2,483 | 3 | 43% | 4 | 57% | 0 | 0% |
| Floral Design Instruction | 646 | 3,541 | 7 | 2,484 | 5 | 71% | 1 | 14% | 1 | 14% |
| Fruits & Vegetables - Wholesale | 6,155 | 1,782 | 7 | 2,485 | 4 | 57% | 3 | 43% | 0 | 0% |
| Gourmet Corporate Gifts | 651 | 3,536 | 7 | 2,486 | 5 | 71% | 2 | 29% | 0 | 0% |
| Guardian Services - Adult & Child | 4,201 | 2,098 | 7 | 2,487 | 2 | 29% | 5 | 71% | 0 | 0% |
| Hardware - Builders | 2,523 | 2,478 | 7 | 2,488 | 4 | 57% | 3 | 43% | 0 | 0% |
| Homeopaths | 12,286 | 1,291 | 7 | 2,489 | 6 | 86% | 1 | 14% | 0 | 0% |
| Insurance - Bonding | 2,765 | 2,397 | 7 | 2,490 | 5 | 71% | 2 | 29% | 0 | 0% |
| Insurance - Medical Liability | 3,757 | 2,183 | 7 | 2,491 | 4 | 57% | 2 | 29% | 1 | 14% |
| Insurance - Rental | 7,884 | 1,590 | 7 | 2,492 | 5 | 71% | 2 | 29% | 0 | 0% |
| Interior Designers - Architectural | 2,008 | 2,641 | 7 | 2,493 | 1 | 14% | 6 | 86% | 0 | 0% |
| Janitors Equipment & Supplies | 12,149 | 1,299 | 7 | 2,494 | 6 | 86% | 1 | 14% | 0 | 0% |
| Jeans | 1,531 | 2,871 | 7 | 2,495 | 0 | 0% | 6 | 86% | 1 | 14% |
| Jewelers - Supplies | 5,509 | 1,863 | 7 | 2,496 | 4 | 57% | 3 | 43% | 0 | 0% |
| Kennels Equipment & Supplies | 871 | 3,319 | 7 | 2,497 | 7 | 100% | 0 | 0% | 0 | 0% |
| Lasik Eye Surgery | 2,830 | 2,379 | 7 | 2,498 | 3 | 43% | 4 | 57% | 0 | 0% |
| Leak Detecting Instruments | 3,164 | 2,297 | 7 | 2,499 | 5 | 71% | 2 | 29% | 0 | 0% |
| Libraries - Public | 2,736 | 2,403 | 7 | 2,500 | 7 | 100% | 0 | 0% | 0 | 0% |
| Library Research Service | 2,836 | 2,377 | 7 | 2,501 | 6 | 86% | 1 | 14% | 0 | 0% |
| Manicuring | 1,207 | 3,071 | 7 | 2,502 | 3 | 43% | 4 | 57% | 0 | 0% |
| Mausoleums | 829 | 3,352 | 7 | 2,503 | 3 | 43% | 4 | 57% | 0 | 0% |
| Mens Clothing & Furnishings - Wholesale & Manufacturers | 2,769 | 2,396 | 7 | 2,504 | 3 | 43% | 4 | 57% | 0 | 0% |
| Music Instruction - Vocal | 1,747 | 2,756 | 7 | 2,505 | 6 | 86% | 1 | 14% | 0 | 0% |
| Oil Property Management | 1,393 | 2,962 | 7 | 2,506 | 3 | 43% | 4 | 57% | 0 | 0% |
| Orchards | 1,402 | 2,955 | 7 | 2,507 | 5 | 71% | 2 | 29% | 0 | 0% |
| Organic/Green Products | 3,580 | 2,214 | 7 | 2,508 | 2 | 29% | 5 | 71% | 0 | 0% |
| Playing Cards | 1,333 | 2,995 | 7 | 2,509 | 2 | 29% | 5 | 71% | 0 | 0% |
| Public Opinion Analysts | 3,847 | 2,164 | 7 | 2,510 | 5 | 71% | 2 | 29% | 0 | 0% |
| Quilting Materials & Supplies | 1,834 | 2,711 | 7 | 2,511 | 4 | 57% | 2 | 29% | 1 | 14% |
| Reading Instruction | 11,088 | 1,360 | 7 | 2,512 | 7 | 100% | 0 | 0% | 0 | 0% |
| Recording Studio Equipment | 1,528 | 2,873 | 7 | 2,513 | 1 | 14% | 5 | 71% | 1 | 14% |
| Recreational Vehicles - Storage | 3,041 | 2,327 | 7 | 2,514 | 4 | 57% | 3 | 43% | 0 | 0% |
| Recruiting - Technical | 2,858 | 2,370 | 7 | 2,515 | 4 | 57% | 3 | 43% | 0 | 0% |
| Referral - Storage Facility | 589 | 3,602 | 7 | 2,516 | 2 | 29% | 5 | 71% | 0 | 0% |
| Retreat Facilities | 2,589 | 2,454 | 7 | 2,517 | 3 | 43% | 4 | 57% | 0 | 0% |
| Robots | 1,632 | 2,819 | 7 | 2,518 | 7 | 100% | 0 | 0% | 0 | 0% |
| Sash Operating Devices | 716 | 3,470 | 7 | 2,519 | 6 | 86% | 1 | 14% | 0 | 0% |
| Schools - Online Trading & Investment | 6,008 | 1,797 | 7 | 2,520 | 2 | 29% | 4 | 57% | 1 | 14% |
| Screens - Decorative | 1,443 | 2,927 | 7 | 2,521 | 1 | 14% | 5 | 71% | 1 | 14% |
| Seating Companies | 1,296 | 3,019 | 7 | 2,522 | 2 | 29% | 5 | 71% | 0 | 0% |
| Sewer Cleaning Equipment & Supplies | 1,316 | 3,003 | 7 | 2,523 | 6 | 86% | 1 | 14% | 0 | 0% |
| Sharpening Service | 5,612 | 1,848 | 7 | 2,524 | 4 | 57% | 3 | 43% | 0 | 0% |
| Show Cases | 394 | 3,861 | 7 | 2,525 | 3 | 43% | 4 | 57% | 0 | 0% |
| Souvenir Milk Caps | 413 | 3,835 | 7 | 2,526 | 7 | 100% | 0 | 0% | 0 | 0% |
| Sport Fishing | 727 | 3,457 | 7 | 2,527 | 3 | 43% | 4 | 57% | 0 | 0% |
| Springs - Automotive - Sales & Service | 3,070 | 2,321 | 7 | 2,528 | 6 | 86% | 1 | 14% | 0 | 0% |
| Steam Bath Equipment & Supplies | 1,728 | 2,767 | 7 | 2,529 | 0 | 0% | 7 | 100% | 0 | 0% |
| Steel Mills | 1,684 | 2,792 | 7 | 2,530 | 6 | 86% | 1 | 14% | 0 | 0% |
| Stone Cutters | 2,601 | 2,448 | 7 | 2,531 | 2 | 29% | 2 | 29% | 3 | 43% |
| Taxes - Enrolled Agent | 5,143 | 1,920 | 7 | 2,532 | 3 | 43% | 4 | 57% | 0 | 0% |
| Teleconference Service | 2,398 | 2,521 | 7 | 2,533 | 3 | 43% | 3 | 43% | 1 | 14% |
| Telephone Equipment & Systems Wholesale & Manufacturing | 1,517 | 2,881 | 7 | 2,534 | 3 | 43% | 2 | 29% | 2 | 29% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|------|
| Textile Printing Equipment & Supplies | 763 | 3,414 | 7 | 2,535 | 0 | 0% | 6 | 86% | 1 | 14% |
| Towels - Cloths-Wholesale & Manufacturers | 2,333 | 2,538 | 7 | 2,536 | 7 | 100% | 0 | 0% | 0 | 0% |
| Tube Fittings | 154 | 4,342 | 7 | 2,537 | 0 | 0% | 7 | 100% | 0 | 0% |
| Veterinary Internal Medicine | 425 | 3,819 | 7 | 2,538 | 6 | 86% | 1 | 14% | 0 | 0% |
| Video Equipment - Service & Repair | 3,686 | 2,195 | 7 | 2,539 | 2 | 29% | 5 | 71% | 0 | 0% |
| Video Gaming Establishments | 816 | 3,364 | 7 | 2,540 | 4 | 57% | 1 | 14% | 2 | 29% |
| Volleyball Club | 688 | 3,494 | 7 | 2,541 | 2 | 29% | 5 | 71% | 0 | 0% |
| Yogurt | 1,539 | 2,866 | 7 | 2,542 | 2 | 29% | 5 | 71% | 0 | 0% |
| Zinc Oxide | 8 | 5,004 | 7 | 2,543 | 0 | 0% | 0 | 0% | 7 | 100% |
| Advertising - Transit &Transportation | 1,739 | 2,763 | 6 | 2,544 | 0 | 0% | 6 | 100% | 0 | 0% |
| Aerial Applicators | 675 | 3,512 | 6 | 2,545 | 0 | 0% | 6 | 100% | 0 | 0% |
| Animal Brokers & Dealers - Zoo, Circus | 3,835 | 2,168 | 6 | 2,546 | 3 | 50% | 3 | 50% | 0 | 0% |
| Animation Mechanics - Display, Sign | 1,020 | 3,195 | 6 | 2,547 | 6 | 100% | 0 | 0% | 0 | 0% |
| Antiques - Reproductions | 4,499 | 2,048 | 6 | 2,548 | 4 | 67% | 2 | 33% | 0 | 0% |
| Apartment Sharing Service | 744 | 3,439 | 6 | 2,549 | 2 | 33% | 3 | 50% | 1 | 17% |
| Armories | 834 | 3,349 | 6 | 2,550 | 4 | 67% | 2 | 33% | 0 | 0% |
| Artificial Flowers, Plants & Trees | 1,848 | 2,706 | 6 | 2,551 | 1 | 17% | 4 | 67% | 1 | 17% |
| Asset Evaluators | 2,107 | 2,604 | 6 | 2,552 | 1 | 17% | 5 | 83% | 0 | 0% |
| Attorneys & Lawyers - Employment & Workers Compensation | 4,838 | 1,975 | 6 | 2,553 | 5 | 83% | 1 | 17% | 0 | 0% |
| Attorneys & Lawyers - Legal Malpractice | 658 | 3,528 | 6 | 2,554 | 2 | 33% | 3 | 50% | 1 | 17% |
| Attorneys & Lawyers - Patent | 5,007 | 1,942 | 6 | 2,555 | 3 | 50% | 3 | 50% | 0 | 0% |
| Audio-Visual Equipment - Rent & Lease | 3,139 | 2,305 | 6 | 2,556 | 4 | 67% | 1 | 17% | 1 | 17% |
| Auto Parts - Antique | 1,874 | 2,693 | 6 | 2,557 | 6 | 100% | 0 | 0% | 0 | 0% |
| Barrels & Drums - Equipment & Supplies | 307 | 3,990 | 6 | 2,558 | 4 | 67% | 1 | 17% | 1 | 17% |
| Bearings | 2,906 | 2,359 | 6 | 2,559 | 2 | 33% | 4 | 67% | 0 | 0% |
| Beauty Supplies & Equipment Repair | 1,036 | 3,185 | 6 | 2,560 | 1 | 17% | 3 | 50% | 2 | 33% |
| Benches - Seating | 598 | 3,595 | 6 | 2,561 | 6 | 100% | 0 | 0% | 0 | 0% |
| Bistro | 205 | 4,215 | 6 | 2,562 | 1 | 17% | 4 | 67% | 1 | 17% |
| Brake Service Equipment | 1,670 | 2,796 | 6 | 2,563 | 3 | 50% | 2 | 33% | 1 | 17% |
| Canvas - Wholesale & Manufacturers | 1,322 | 3,001 | 6 | 2,564 | 3 | 50% | 3 | 50% | 0 | 0% |
| Chiropractor Information Bureaus | 409 | 3,837 | 6 | 2,565 | 6 | 100% | 0 | 0% | 0 | 0% |
| Computers - Bulletin Boards | 295 | 4,017 | 6 | 2,566 | 0 | 0% | 6 | 100% | 0 | 0% |
| Concrete Blocks & Shapes | 4,729 | 2,002 | 6 | 2,567 | 3 | 50% | 3 | 50% | 0 | 0% |
| Connectors - Electric | 3,092 | 2,319 | 6 | 2,568 | 5 | 83% | 1 | 17% | 0 | 0% |
| Contractor - Crawl Space | 7,115 | 1,662 | 6 | 2,569 | 4 | 67% | 1 | 17% | 1 | 17% |
| Contractor - Industrial | 6,005 | 1,798 | 6 | 2,570 | 3 | 50% | 3 | 50% | 0 | 0% |
| Contractor - Roofing Spray Foam Insulation | 2,994 | 2,342 | 6 | 2,571 | 3 | 50% | 3 | 50% | 0 | 0% |
| Contractor - Tile Roofing | 1,324 | 2,999 | 6 | 2,572 | 1 | 17% | 5 | 83% | 0 | 0% |
| Craft Instruction | 2,477 | 2,496 | 6 | 2,573 | 4 | 67% | 2 | 33% | 0 | 0% |
| Dental Equipment - Repair & Refinish | 1,638 | 2,817 | 6 | 2,574 | 3 | 50% | 3 | 50% | 0 | 0% |
| Display Designers & Producers | 11,659 | 1,325 | 6 | 2,575 | 1 | 17% | 5 | 83% | 0 | 0% |
| Diving & Marine Services | 1,542 | 2,860 | 6 | 2,576 | 3 | 50% | 3 | 50% | 0 | 0% |
| Drama/Acting Instruction | 2,564 | 2,464 | 6 | 2,577 | 2 | 33% | 2 | 33% | 2 | 33% |
| Drawing Materials | 2,792 | 2,391 | 6 | 2,578 | 4 | 67% | 2 | 33% | 0 | 0% |
| Druggists - Wholesale | 478 | 3,743 | 6 | 2,579 | 4 | 67% | 2 | 33% | 0 | 0% |
| Dry Goods - Retail | 1,286 | 3,027 | 6 | 2,580 | 2 | 33% | 4 | 67% | 0 | 0% |
| Dryer Vent Cleaning | 12,412 | 1,281 | 6 | 2,581 | 3 | 50% | 2 | 33% | 1 | 17% |
| Electric Supplies - Manufacturers | 2,476 | 2,497 | 6 | 2,582 | 6 | 100% | 0 | 0% | 0 | 0% |
| Electronic Testing Equipment | 4,085 | 2,119 | 6 | 2,583 | 5 | 83% | 1 | 17% | 0 | 0% |
| Engines - Gasoline | 1,663 | 2,801 | 6 | 2,584 | 2 | 33% | 4 | 67% | 0 | 0% |
| Farming Service | 4,885 | 1,963 | 6 | 2,585 | 4 | 67% | 2 | 33% | 0 | 0% |
| Floor Resurfacing | 736 | 3,446 | 6 | 2,586 | 2 | 33% | 4 | 67% | 0 | 0% |
| Fraternal Organizations | 7,937 | 1,580 | 6 | 2,587 | 4 | 67% | 2 | 33% | 0 | 0% |
| Fuel - Diesel | 3,923 | 2,144 | 6 | 2,588 | 1 | 17% | 5 | 83% | 0 | 0% |
| Furnaces - Industrial | 1,834 | 2,711 | 6 | 2,589 | 2 | 33% | 4 | 67% | 0 | 0% |
| Furniture Repair & Refinish Supplies | 1,360 | 2,978 | 6 | 2,590 | 1 | 17% | 5 | 83% | 0 | 0% |
| Gambling Machine Supplies and Services | 1,762 | 2,751 | 6 | 2,591 | 3 | 50% | 3 | 50% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|-----|
| Gazebos | 2,161 | 2,585 | 6 | 2,592 | 3 | 50% | 3 | 50% | 0 | 0% |
| Golf Equipment - Repair | 417 | 3,830 | 6 | 2,593 | 5 | 83% | 1 | 17% | 0 | 0% |
| Gourmet Shops | 4,767 | 1,992 | 6 | 2,594 | 3 | 50% | 3 | 50% | 0 | 0% |
| Guide Service | 5,899 | 1,814 | 6 | 2,595 | 2 | 33% | 1 | 17% | 3 | 50% |
| Hatcheries - Poultry | 2,837 | 2,376 | 6 | 2,596 | 6 | 100% | 0 | 0% | 0 | 0% |
| Hats - Wholesale & Manufacturers | 2,052 | 2,627 | 6 | 2,597 | 1 | 17% | 5 | 83% | 0 | 0% |
| Hookah Bars | 86 | 4,572 | 6 | 2,598 | 1 | 17% | 4 | 67% | 1 | 17% |
| Horse Transporting | 2,702 | 2,413 | 6 | 2,599 | 2 | 33% | 4 | 67% | 0 | 0% |
| Horseshoe Equipment & Supplies | 886 | 3,308 | 6 | 2,600 | 3 | 50% | 3 | 50% | 0 | 0% |
| Hosiery - Wholesale & Manufacturers | 956 | 3,246 | 6 | 2,601 | 3 | 50% | 3 | 50% | 0 | 0% |
| Insurance - Funeral | 3,561 | 2,220 | 6 | 2,602 | 4 | 67% | 2 | 33% | 0 | 0% |
| Insurance Inspection & Audits | 4,031 | 2,127 | 6 | 2,603 | 5 | 83% | 1 | 17% | 0 | 0% |
| Inventors | 6,280 | 1,766 | 6 | 2,604 | 5 | 83% | 1 | 17% | 0 | 0% |
| Inventory Service | 6,134 | 1,785 | 6 | 2,605 | 3 | 50% | 2 | 33% | 1 | 17% |
| Judgment Recovery | 6,964 | 1,683 | 6 | 2,606 | 3 | 50% | 1 | 17% | 2 | 33% |
| Juke Boxes | 885 | 3,309 | 6 | 2,607 | 6 | 100% | 0 | 0% | 0 | 0% |
| Lamps - Wholesale & Manufacturers | 693 | 3,489 | 6 | 2,608 | 4 | 67% | 2 | 33% | 0 | 0% |
| Lawn Tractor Dealers | 349 | 3,924 | 6 | 2,609 | 5 | 83% | 1 | 17% | 0 | 0% |
| Litigation Support | 4,988 | 1,946 | 6 | 2,610 | 4 | 67% | 2 | 33% | 0 | 0% |
| Marijuana - Retail | 395 | 3,859 | 6 | 2,611 | 3 | 50% | 3 | 50% | 0 | 0% |
| Mexican Food Products | 1,461 | 2,913 | 6 | 2,612 | 3 | 50% | 3 | 50% | 0 | 0% |
| Midwives | 1,403 | 2,953 | 6 | 2,613 | 4 | 67% | 2 | 33% | 0 | 0% |
| Mushrooms | 819 | 3,360 | 6 | 2,614 | 2 | 33% | 4 | 67% | 0 | 0% |
| Music Arrangers & Composers | 1,663 | 2,801 | 6 | 2,615 | 1 | 17% | 5 | 83% | 0 | 0% |
| Not Elsewhere Classified After Investigation | 249 | 4,127 | 6 | 2,616 | 3 | 50% | 1 | 17% | 2 | 33% |
| Nurses | 7,196 | 1,658 | 6 | 2,617 | 4 | 67% | 2 | 33% | 0 | 0% |
| Paint - Automotive | 33 | 4,820 | 6 | 2,618 | 4 | 67% | 2 | 33% | 0 | 0% |
| Parenting Classes | 2,256 | 2,556 | 6 | 2,619 | 6 | 100% | 0 | 0% | 0 | 0% |
| Pet Cemeteries, Crematories & Supplies | 12,377 | 1,283 | 6 | 2,620 | 3 | 50% | 2 | 33% | 1 | 17% |
| Photo Copying | 2,090 | 2,608 | 6 | 2,621 | 1 | 17% | 5 | 83% | 0 | 0% |
| Photo Finishing - Wholesale | 920 | 3,279 | 6 | 2,622 | 3 | 50% | 3 | 50% | 0 | 0% |
| Photographic Color Prints & Trans. | 1,954 | 2,662 | 6 | 2,623 | 5 | 83% | 1 | 17% | 0 | 0% |
| Physicians & Surgeons - Oncology | 2,090 | 2,608 | 6 | 2,624 | 4 | 67% | 2 | 33% | 0 | 0% |
| Portable Buildings - Moving | 225 | 4,174 | 6 | 2,625 | 3 | 50% | 1 | 17% | 2 | 33% |
| Posters | 3,971 | 2,138 | 6 | 2,626 | 5 | 83% | 0 | 0% | 1 | 17% |
| Precious, Semi-Precious & Synthetic | 3,097 | 2,317 | 6 | 2,627 | 5 | 83% | 1 | 17% | 0 | 0% |
| Projection Apparatus | 1,451 | 2,918 | 6 | 2,628 | 3 | 50% | 3 | 50% | 0 | 0% |
| Racquetball Courts - Private | 639 | 3,556 | 6 | 2,629 | 5 | 83% | 1 | 17% | 0 | 0% |
| Real Estate - Short Sale | 3,423 | 2,244 | 6 | 2,630 | 3 | 50% | 3 | 50% | 0 | 0% |
| Referral - Auto Repair | 1,238 | 3,053 | 6 | 2,631 | 3 | 50% | 3 | 50% | 0 | 0% |
| Seminar Marketing | 1,865 | 2,698 | 6 | 2,632 | 2 | 33% | 4 | 67% | 0 | 0% |
| Soda Fountain Supplies | 282 | 4,042 | 6 | 2,633 | 6 | 100% | 0 | 0% | 0 | 0% |
| Speakers - Rebuild & Repair | 1,619 | 2,826 | 6 | 2,634 | 1 | 17% | 4 | 67% | 1 | 17% |
| Store Fronts | 2,841 | 2,374 | 6 | 2,635 | 2 | 33% | 4 | 67% | 0 | 0% |
| Stump Removal & Grinding | 9,486 | 1,458 | 6 | 2,636 | 4 | 67% | 1 | 17% | 1 | 17% |
| Swim Spas | 817 | 3,362 | 6 | 2,637 | 5 | 83% | 1 | 17% | 0 | 0% |
| Telephone Solicitation Companies | 4,838 | 1,975 | 6 | 2,638 | 1 | 17% | 5 | 83% | 0 | 0% |
| Television & Radio Broadcast Schools | 3,738 | 2,186 | 6 | 2,639 | 4 | 67% | 2 | 33% | 0 | 0% |
| Television Sys & Equipment - Closed Circuit | 641 | 3,553 | 6 | 2,640 | 2 | 33% | 3 | 50% | 1 | 17% |
| Tool Designers | 829 | 3,352 | 6 | 2,641 | 4 | 67% | 2 | 33% | 0 | 0% |
| Trademark Agents & Consultants | 9,485 | 1,459 | 6 | 2,642 | 6 | 100% | 0 | 0% | 0 | 0% |
| Trailer Storage | 1,145 | 3,109 | 6 | 2,643 | 4 | 67% | 2 | 33% | 0 | 0% |
| Transcription Service | 7,060 | 1,674 | 6 | 2,644 | 3 | 50% | 3 | 50% | 0 | 0% |
| Typewriters - Supplies & Attachments | 175 | 4,284 | 6 | 2,645 | 6 | 100% | 0 | 0% | 0 | 0% |
| Ultrasound - Medical | 3,441 | 2,239 | 6 | 2,646 | 2 | 33% | 2 | 33% | 2 | 33% |
| Ventilating Equipment | 4,549 | 2,039 | 6 | 2,647 | 3 | 50% | 3 | 50% | 0 | 0% |
| Washing Machines & Dryers - Rent & Lease | 144 | 4,384 | 6 | 2,648 | 0 | 0% | 6 | 100% | 0 | 0% |
| Water Analysis | 6,834 | 1,705 | 6 | 2,649 | 5 | 83% | 1 | 17% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|-----|
| Water Conservation | 1,526 | 2,875 | 6 | 2,650 | 5 | 83% | 1 | 17% | 0 | 0% |
| Waterbeds - Dealers | 2,661 | 2,427 | 6 | 2,651 | 3 | 50% | 3 | 50% | 0 | 0% |
| Waterproofing Materials | 7,997 | 1,577 | 6 | 2,652 | 6 | 100% | 0 | 0% | 0 | 0% |
| Weather Instruments | 2,260 | 2,554 | 6 | 2,653 | 0 | 0% | 6 | 100% | 0 | 0% |
| Weatherization | 2,832 | 2,378 | 6 | 2,654 | 3 | 50% | 3 | 50% | 0 | 0% |
| Wood Carving | 2,052 | 2,627 | 6 | 2,655 | 5 | 83% | 1 | 17% | 0 | 0% |
| Yoga Supplies | 1,088 | 3,146 | 6 | 2,656 | 4 | 67% | 2 | 33% | 0 | 0% |
| Accumulators | 1,966 | 2,657 | 5 | 2,657 | 2 | 40% | 3 | 60% | 0 | 0% |
| Air Compressors | 1,339 | 2,991 | 5 | 2,658 | 3 | 60% | 2 | 40% | 0 | 0% |
| Animal Transporting - Zoo, Circus | 1,428 | 2,935 | 5 | 2,659 | 5 | 100% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Wills, Trust & Probate | 10,892 | 1,373 | 5 | 2,660 | 2 | 40% | 2 | 40% | 1 | 20% |
| Auto - Fleet Service | 1,435 | 2,931 | 5 | 2,661 | 5 | 100% | 0 | 0% | 0 | 0% |
| Auto Boosting Services | 600 | 3,593 | 5 | 2,662 | 1 | 20% | 4 | 80% | 0 | 0% |
| Auto Repair - Vintage | 2,388 | 2,524 | 5 | 2,663 | 3 | 60% | 2 | 40% | 0 | 0% |
| Auto Sunroofs | 1,152 | 3,099 | 5 | 2,664 | 0 | 0% | 5 | 100% | 0 | 0% |
| Bag Making Machinery | 101 | 4,513 | 5 | 2,665 | 2 | 40% | 3 | 60% | 0 | 0% |
| Bar - Fixtures | 208 | 4,208 | 5 | 2,666 | 1 | 20% | 3 | 60% | 1 | 20% |
| Barbecue | 3,025 | 2,333 | 5 | 2,667 | 3 | 60% | 2 | 40% | 0 | 0% |
| Barter & Trade Exchanges | 5,574 | 1,850 | 5 | 2,668 | 4 | 80% | 1 | 20% | 0 | 0% |
| Baseball Batting Ranges | 1,526 | 2,875 | 5 | 2,669 | 2 | 40% | 2 | 40% | 1 | 20% |
| Battery Repairing & Rebuilding | 1,857 | 2,702 | 5 | 2,670 | 4 | 80% | 1 | 20% | 0 | 0% |
| Bee Removal | 3,621 | 2,206 | 5 | 2,671 | 3 | 60% | 2 | 40% | 0 | 0% |
| Benches & Work Tables | 619 | 3,575 | 5 | 2,672 | 1 | 20% | 4 | 80% | 0 | 0% |
| Biomedical Products - Research | 5,915 | 1,811 | 5 | 2,673 | 1 | 20% | 4 | 80% | 0 | 0% |
| Blacksmiths | 1,689 | 2,789 | 5 | 2,674 | 1 | 20% | 4 | 80% | 0 | 0% |
| Boilers - Supplies & Parts | 641 | 3,553 | 5 | 2,675 | 3 | 60% | 2 | 40% | 0 | 0% |
| Bolts & Nuts | 3,820 | 2,171 | 5 | 2,676 | 1 | 20% | 4 | 80% | 0 | 0% |
| Bookbinders | 2,975 | 2,346 | 5 | 2,677 | 2 | 40% | 3 | 60% | 0 | 0% |
| Bookbinders Equipment & Supplies | 516 | 3,693 | 5 | 2,678 | 2 | 40% | 3 | 60% | 0 | 0% |
| Bowling Clothes & Accessories | 913 | 3,287 | 5 | 2,679 | 1 | 20% | 4 | 80% | 0 | 0% |
| Brass | 574 | 3,619 | 5 | 2,680 | 1 | 20% | 4 | 80% | 0 | 0% |
| Building Cleaning - Exterior | 5,404 | 1,875 | 5 | 2,681 | 2 | 40% | 3 | 60% | 0 | 0% |
| Burial Advisory Service | 1,686 | 2,790 | 5 | 2,682 | 2 | 40% | 1 | 20% | 2 | 40% |
| Cabinet Organizers | 1,005 | 3,209 | 5 | 2,683 | 0 | 0% | 5 | 100% | 0 | 0% |
| Cabs - Tractor, Truck | 808 | 3,371 | 5 | 2,684 | 2 | 40% | 3 | 60% | 0 | 0% |
| Canes | 3,331 | 2,268 | 5 | 2,685 | 5 | 100% | 0 | 0% | 0 | 0% |
| Cans | 200 | 4,224 | 5 | 2,686 | 1 | 20% | 4 | 80% | 0 | 0% |
| Caterer Equipment & Supplies | 513 | 3,696 | 5 | 2,687 | 5 | 100% | 0 | 0% | 0 | 0% |
| Ceramic Products - Decorative | 1,473 | 2,903 | 5 | 2,688 | 3 | 60% | 1 | 20% | 1 | 20% |
| Charity - American Indian | 1,290 | 3,025 | 5 | 2,689 | 0 | 0% | 5 | 100% | 0 | 0% |
| Charity - Environment | 1,811 | 2,729 | 5 | 2,690 | 3 | 60% | 2 | 40% | 0 | 0% |
| Charity - Religious | 4,858 | 1,969 | 5 | 2,691 | 4 | 80% | 1 | 20% | 0 | 0% |
| Charts | 132 | 4,420 | 5 | 2,692 | 2 | 40% | 3 | 60% | 0 | 0% |
| Coffee Roasting & Handling Equipment | 2,643 | 2,435 | 5 | 2,693 | 5 | 100% | 0 | 0% | 0 | 0% |
| Colon Hydrotherapy - Colonic Therapy | 5,208 | 1,907 | 5 | 2,694 | 2 | 40% | 2 | 40% | 1 | 20% |
| Concrete Block & Product Molding Machine | 1,014 | 3,202 | 5 | 2,695 | 1 | 20% | 4 | 80% | 0 | 0% |
| Concrete Curing & Treating Materials | 2,498 | 2,489 | 5 | 2,696 | 1 | 20% | 4 | 80% | 0 | 0% |
| Conference Centers | 3,121 | 2,310 | 5 | 2,697 | 3 | 60% | 2 | 40% | 0 | 0% |
| Consultants - Auto Repair | 649 | 3,537 | 5 | 2,698 | 3 | 60% | 2 | 40% | 0 | 0% |
| Contractor - Hauling | 4,129 | 2,112 | 5 | 2,699 | 1 | 20% | 4 | 80% | 0 | 0% |
| Contractors - Framing | 17,718 | 1,049 | 5 | 2,700 | 2 | 40% | 3 | 60% | 0 | 0% |
| Copyright Service | 1,744 | 2,759 | 5 | 2,701 | 0 | 0% | 3 | 60% | 2 | 40% |
| Custom Tile Painting | 449 | 3,786 | 5 | 2,702 | 3 | 60% | 2 | 40% | 0 | 0% |
| Cylinders - Rebuild & Repair | 997 | 3,212 | 5 | 2,703 | 4 | 80% | 1 | 20% | 0 | 0% |
| Display Fixtures & Materials | 4,173 | 2,104 | 5 | 2,704 | 1 | 20% | 4 | 80% | 0 | 0% |
| Economic Research & Analysis | 5,711 | 1,836 | 5 | 2,705 | 4 | 80% | 1 | 20% | 0 | 0% |
| Embroidery Design Punching | 427 | 3,812 | 5 | 2,706 | 3 | 60% | 2 | 40% | 0 | 0% |
| Employment Counseling | 4,741 | 1,997 | 5 | 2,707 | 3 | 60% | 2 | 40% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|------|-------------------|-----|------------------------|------|
| Engineers - Mechanical | 4,351 | 2,072 | 5 | 2,708 | 2 | 40% | 3 | 60% | 0 | 0% |
| Evaporating Apparatus | 144 | 4,384 | 5 | 2,709 | 5 | 100% | 0 | 0% | 0 | 0% |
| Express & Transfer Service | 1,040 | 3,180 | 5 | 2,710 | 0 | 0% | 4 | 80% | 1 | 20% |
| Fax Equipment & Systems | 2,693 | 2,416 | 5 | 2,711 | 1 | 20% | 4 | 80% | 0 | 0% |
| Feed - Wholesale & Manufacturers | 1,787 | 2,742 | 5 | 2,712 | 2 | 40% | 2 | 40% | 1 | 20% |
| Fiberglass - Bathtubs & Showers | 788 | 3,388 | 5 | 2,713 | 2 | 40% | 3 | 60% | 0 | 0% |
| Fiberglass - Fabrication & Repair | 4,559 | 2,037 | 5 | 2,714 | 2 | 40% | 2 | 40% | 1 | 20% |
| Flag Poles | 2,230 | 2,559 | 5 | 2,715 | 4 | 80% | 1 | 20% | 0 | 0% |
| Furniture Assembly Services | 1,615 | 2,830 | 5 | 2,716 | 3 | 60% | 2 | 40% | 0 | 0% |
| Furniture Frames | 273 | 4,060 | 5 | 2,717 | 2 | 40% | 3 | 60% | 0 | 0% |
| Greenhouses | 6,642 | 1,730 | 5 | 2,718 | 5 | 100% | 0 | 0% | 0 | 0% |
| Guards - Door & Window | 1,784 | 2,743 | 5 | 2,719 | 5 | 100% | 0 | 0% | 0 | 0% |
| Hair Removing Equipment & Supplies | 1,167 | 3,092 | 5 | 2,720 | 4 | 80% | 1 | 20% | 0 | 0% |
| Halloween Supplies | 307 | 3,990 | 5 | 2,721 | 4 | 80% | 1 | 20% | 0 | 0% |
| Heat Pumps | 2,255 | 2,557 | 5 | 2,722 | 1 | 20% | 4 | 80% | 0 | 0% |
| Heat Supply Companies | 1,364 | 2,975 | 5 | 2,723 | 3 | 60% | 2 | 40% | 0 | 0% |
| Home Economics Consultants | 1,221 | 3,061 | 5 | 2,724 | 4 | 80% | 0 | 0% | 1 | 20% |
| Home Electronics - Designers | 1,451 | 2,918 | 5 | 2,725 | 2 | 40% | 3 | 60% | 0 | 0% |
| Housewares - Wholesale & Manufacturers | 1,471 | 2,906 | 5 | 2,726 | 4 | 80% | 0 | 0% | 1 | 20% |
| Hydraulic Equipment Repair | 5,764 | 1,828 | 5 | 2,727 | 2 | 40% | 3 | 60% | 0 | 0% |
| Ice Making Equipment & Machines | 2,652 | 2,430 | 5 | 2,728 | 5 | 100% | 0 | 0% | 0 | 0% |
| Infrared Equipment | 1,473 | 2,903 | 5 | 2,729 | 1 | 20% | 4 | 80% | 0 | 0% |
| Inks - Writing & Marking | 506 | 3,706 | 5 | 2,730 | 2 | 40% | 3 | 60% | 0 | 0% |
| Insurance - Liability | 4,633 | 2,018 | 5 | 2,731 | 4 | 80% | 1 | 20% | 0 | 0% |
| Insurance - Marine | 2,249 | 2,549 | 5 | 2,732 | 5 | 100% | 0 | 0% | 0 | 0% |
| Intercoms Systems & Services | 1,425 | 2,937 | 5 | 2,733 | 4 | 80% | 1 | 20% | 0 | 0% |
| Jewelry Engravers | 725 | 3,461 | 5 | 2,734 | 2 | 40% | 3 | 60% | 0 | 0% |
| Karts - Motorized | 1,246 | 3,048 | 5 | 2,735 | 1 | 20% | 4 | 80% | 0 | 0% |
| Key Duplication and Cutting | 1,886 | 2,687 | 5 | 2,736 | 3 | 60% | 2 | 40% | 0 | 0% |
| Lake & Pond Management | 3,041 | 2,327 | 5 | 2,737 | 1 | 20% | 4 | 80% | 0 | 0% |
| Laminations - Plastic, Paper | 1,352 | 2,984 | 5 | 2,738 | 1 | 20% | 4 | 80% | 0 | 0% |
| Lamps - Repair | 350 | 3,923 | 5 | 2,739 | 2 | 40% | 3 | 60% | 0 | 0% |
| Leather Cleaning | 1,370 | 2,973 | 5 | 2,740 | 5 | 100% | 0 | 0% | 0 | 0% |
| Lotteries - Foreign | 5,352 | 1,883 | 5 | 2,741 | 0 | 0% | 2 | 40% | 3 | 60% |
| Lotteries - Local | 5,416 | 1,873 | 5 | 2,742 | 5 | 100% | 0 | 0% | 0 | 0% |
| Medical Case Management | 4,731 | 1,999 | 5 | 2,743 | 3 | 60% | 2 | 40% | 0 | 0% |
| Medical Tourism | 5,108 | 1,929 | 5 | 2,744 | 4 | 80% | 0 | 0% | 1 | 20% |
| Microscopes | 2,648 | 2,432 | 5 | 2,745 | 5 | 100% | 0 | 0% | 0 | 0% |
| Minerals | 5,132 | 1,923 | 5 | 2,746 | 5 | 100% | 0 | 0% | 0 | 0% |
| Mining Companies | 4,552 | 2,038 | 5 | 2,747 | 1 | 20% | 3 | 60% | 1 | 20% |
| Modeling - Advance Fee | 4,848 | 1,971 | 5 | 2,748 | 0 | 0% | 0 | 0% | 5 | 100% |
| Musical Instruments - Rental | 518 | 3,691 | 5 | 2,749 | 3 | 60% | 1 | 20% | 1 | 20% |
| Nails & Tacks | 288 | 4,030 | 5 | 2,750 | 1 | 20% | 4 | 80% | 0 | 0% |
| Network Cabling Installation | 1,741 | 2,761 | 5 | 2,751 | 2 | 40% | 3 | 60% | 0 | 0% |
| Nursuries - Bonsai | 498 | 3,714 | 5 | 2,752 | 2 | 40% | 3 | 60% | 0 | 0% |
| Occupational Health - Nursing Services | 6,020 | 1,794 | 5 | 2,753 | 4 | 80% | 1 | 20% | 0 | 0% |
| Oil Tank Removal | 4,594 | 2,028 | 5 | 2,754 | 4 | 80% | 1 | 20% | 0 | 0% |
| Outboard Motors - Repair | 3,235 | 2,284 | 5 | 2,755 | 5 | 100% | 0 | 0% | 0 | 0% |
| Ovens - Bakers | 195 | 4,233 | 5 | 2,756 | 4 | 80% | 1 | 20% | 0 | 0% |
| Ovens - Brick Pizza | 363 | 3,908 | 5 | 2,757 | 4 | 80% | 1 | 20% | 0 | 0% |
| Pallets & Skids | 9,299 | 1,479 | 5 | 2,758 | 3 | 60% | 2 | 40% | 0 | 0% |
| Pet Exercising Service | 4,199 | 2,100 | 5 | 2,759 | 3 | 60% | 2 | 40% | 0 | 0% |
| Pet Jewellery | 303 | 4,001 | 5 | 2,760 | 1 | 20% | 4 | 80% | 0 | 0% |
| Photogrammetric Equipment & Supplies | 528 | 3,678 | 5 | 2,761 | 3 | 60% | 2 | 40% | 0 | 0% |
| Physicians & Surgeons - Vascular | 202 | 4,223 | 5 | 2,762 | 5 | 100% | 0 | 0% | 0 | 0% |
| Physicians & Surgeons Information Bureaus | 935 | 3,265 | 5 | 2,763 | 3 | 60% | 2 | 40% | 0 | 0% |
| Plumbing Plan Services | 2,105 | 2,605 | 5 | 2,764 | 4 | 80% | 1 | 20% | 0 | 0% |
| Port Authorities | 53 | 4,714 | 5 | 2,765 | 4 | 80% | 1 | 20% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|------------------|--------------------------|-------------------|---------------------------|----------------------|----------|--------------------------|----------|-------------------------------|----------|
| Post Cards - Manufacturers & Distributors | 2,401 | 2,520 | 5 | 2,766 | 3 | 60% | 2 | 40% | 0 | 0% |
| Poultry Farms | 3,730 | 2,189 | 5 | 2,767 | 2 | 40% | 3 | 60% | 0 | 0% |
| Power Plant Equipment | 723 | 3,464 | 5 | 2,768 | 2 | 40% | 1 | 20% | 2 | 40% |
| Printing Technician | 212 | 4,202 | 5 | 2,769 | 1 | 20% | 4 | 80% | 0 | 0% |
| Race Track Equipment & Supplies | 481 | 3,739 | 5 | 2,770 | 2 | 40% | 3 | 60% | 0 | 0% |
| Railings | 4,694 | 2,009 | 5 | 2,771 | 4 | 80% | 1 | 20% | 0 | 0% |
| Railroads - Ticket Agencies | 509 | 3,702 | 5 | 2,772 | 2 | 40% | 1 | 20% | 2 | 40% |
| Rooming Houses | 1,141 | 3,114 | 5 | 2,773 | 1 | 20% | 3 | 60% | 1 | 20% |
| Sales Presentations | 1,795 | 2,739 | 5 | 2,774 | 3 | 60% | 0 | 0% | 2 | 40% |
| Schools - Dental Assistant | 1,737 | 2,765 | 5 | 2,775 | 2 | 40% | 2 | 40% | 1 | 20% |
| Sculptors | 873 | 3,317 | 5 | 2,776 | 1 | 20% | 4 | 80% | 0 | 0% |
| Senior Move Manager | 1,464 | 2,910 | 5 | 2,777 | 4 | 80% | 1 | 20% | 0 | 0% |
| Signs - Digital | 3,734 | 2,187 | 5 | 2,778 | 3 | 60% | 2 | 40% | 0 | 0% |
| Silversmiths & Goldsmiths | 699 | 3,485 | 5 | 2,779 | 2 | 40% | 3 | 60% | 0 | 0% |
| Ski Instruction | 267 | 4,078 | 5 | 2,780 | 0 | 0% | 5 | 100% | 0 | 0% |
| Smart Phone Software Support | 915 | 3,283 | 5 | 2,781 | 3 | 60% | 2 | 40% | 0 | 0% |
| Smoke Detectors & Alarms | 1,757 | 2,753 | 5 | 2,782 | 3 | 60% | 2 | 40% | 0 | 0% |
| Smokers Information & Treatment | 2,967 | 2,347 | 5 | 2,783 | 5 | 100% | 0 | 0% | 0 | 0% |
| Soil Testing | 1,477 | 2,900 | 5 | 2,784 | 5 | 100% | 0 | 0% | 0 | 0% |
| Steamship Companies | 632 | 3,564 | 5 | 2,785 | 4 | 80% | 1 | 20% | 0 | 0% |
| Stone - Crushed | 1,824 | 2,716 | 5 | 2,786 | 4 | 80% | 1 | 20% | 0 | 0% |
| Surrogacy | 3,536 | 2,222 | 5 | 2,787 | 3 | 60% | 2 | 40% | 0 | 0% |
| Surveyors - Aerial | 545 | 3,657 | 5 | 2,788 | 0 | 0% | 5 | 100% | 0 | 0% |
| Textile Fibers | 1,641 | 2,815 | 5 | 2,789 | 3 | 60% | 2 | 40% | 0 | 0% |
| Theatrical Agencies | 2,880 | 2,365 | 5 | 2,790 | 3 | 60% | 2 | 40% | 0 | 0% |
| Thermal Remediation | 204 | 4,217 | 5 | 2,791 | 0 | 0% | 1 | 20% | 4 | 80% |
| Thermostats | 718 | 3,467 | 5 | 2,792 | 5 | 100% | 0 | 0% | 0 | 0% |
| Towing - Marine | 1,205 | 3,073 | 5 | 2,793 | 2 | 40% | 3 | 60% | 0 | 0% |
| Toy Manufacturers Supplies | 865 | 3,324 | 5 | 2,794 | 5 | 100% | 0 | 0% | 0 | 0% |
| Tractor Rent & Lease | 761 | 3,421 | 5 | 2,795 | 5 | 100% | 0 | 0% | 0 | 0% |
| Travel Escorts | 3,037 | 2,329 | 5 | 2,796 | 3 | 60% | 1 | 20% | 1 | 20% |
| Truck Bodies | 2,577 | 2,457 | 5 | 2,797 | 5 | 100% | 0 | 0% | 0 | 0% |
| Truck Washing & Cleaning | 2,206 | 2,567 | 5 | 2,798 | 3 | 60% | 2 | 40% | 0 | 0% |
| Trucking - Dump | 12,245 | 1,294 | 5 | 2,799 | 4 | 80% | 1 | 20% | 0 | 0% |
| Typewriters | 445 | 3,789 | 5 | 2,800 | 5 | 100% | 0 | 0% | 0 | 0% |
| Utilities Underground - Locating | 7,550 | 1,621 | 5 | 2,801 | 3 | 60% | 2 | 40% | 0 | 0% |
| Veterinarians Information & Referral | 330 | 3,954 | 5 | 2,802 | 2 | 40% | 3 | 60% | 0 | 0% |
| Video Tapes & Discs - Wholesale & Manufacturers | 860 | 3,328 | 5 | 2,803 | 1 | 20% | 4 | 80% | 0 | 0% |
| Water Mitigation | 1,984 | 2,651 | 5 | 2,804 | 5 | 100% | 0 | 0% | 0 | 0% |
| Windshield Wipers | 161 | 4,328 | 5 | 2,805 | 0 | 0% | 5 | 100% | 0 | 0% |
| Wood Preserving | 2,891 | 2,362 | 5 | 2,806 | 3 | 60% | 2 | 40% | 0 | 0% |
| Abrasives | 3,211 | 2,288 | 4 | 2,807 | 3 | 75% | 1 | 25% | 0 | 0% |
| Accounting & Bookkeeping Machines | 1,920 | 2,677 | 4 | 2,808 | 4 | 100% | 0 | 0% | 0 | 0% |
| Advertising - Vinyl Phone Book Covers | 253 | 4,117 | 4 | 2,809 | 1 | 25% | 3 | 75% | 0 | 0% |
| Air Courier Service | 1,291 | 3,022 | 4 | 2,810 | 1 | 25% | 2 | 50% | 1 | 25% |
| Appraisers - Antiques | 4,605 | 2,026 | 4 | 2,811 | 4 | 100% | 0 | 0% | 0 | 0% |
| Aquariums - Lease & Maintenance | 1,140 | 3,115 | 4 | 2,812 | 4 | 100% | 0 | 0% | 0 | 0% |
| Arborist | 8,614 | 1,524 | 4 | 2,813 | 2 | 50% | 1 | 25% | 1 | 25% |
| Artificial Fruits & Foods | 355 | 3,914 | 4 | 2,814 | 3 | 75% | 1 | 25% | 0 | 0% |
| Assembly & Fabricating Service | 4,962 | 1,948 | 4 | 2,815 | 1 | 25% | 3 | 75% | 0 | 0% |
| Attorneys & Lawyers - Trademark | 1,642 | 2,813 | 4 | 2,816 | 3 | 75% | 1 | 25% | 0 | 0% |
| Auto Floor Coverings | 3,340 | 2,263 | 4 | 2,817 | 4 | 100% | 0 | 0% | 0 | 0% |
| Auto Metal & Equipment - Distribution & Manufacturing | 2,300 | 2,544 | 4 | 2,818 | 1 | 25% | 3 | 75% | 0 | 0% |
| Auto Radios & Stereos - Wholesale & Manufacturers | 1,582 | 2,842 | 4 | 2,819 | 2 | 50% | 2 | 50% | 0 | 0% |
| Auto Repair - Suspension | 597 | 3,598 | 4 | 2,820 | 2 | 50% | 2 | 50% | 0 | 0% |
| Auto Upholstery Cleaning | 1,712 | 2,779 | 4 | 2,821 | 1 | 25% | 3 | 75% | 0 | 0% |
| Aviation Consultants | 3,421 | 2,246 | 4 | 2,822 | 2 | 50% | 2 | 50% | 0 | 0% |
| Backflow Prevention Devices & Services | 2,529 | 2,476 | 4 | 2,823 | 3 | 75% | 1 | 25% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|-----|
| Badges - Manufacturer Supplies | 100 | 4,520 | 4 | 2,824 | 2 | 50% | 2 | 50% | 0 | 0% |
| Barrels & Drums | 1,010 | 3,204 | 4 | 2,825 | 1 | 25% | 3 | 75% | 0 | 0% |
| Batteries - Storage-Wholesale & Manufacturers | 1,865 | 2,698 | 4 | 2,826 | 2 | 50% | 2 | 50% | 0 | 0% |
| Beds - Wholesale & Manufacturers | 3,337 | 2,265 | 4 | 2,827 | 4 | 100% | 0 | 0% | 0 | 0% |
| Beekeepers Supplies | 1,412 | 2,944 | 4 | 2,828 | 4 | 100% | 0 | 0% | 0 | 0% |
| Billiard Parlors | 1,340 | 2,989 | 4 | 2,829 | 4 | 100% | 0 | 0% | 0 | 0% |
| Binoculars | 1,869 | 2,696 | 4 | 2,830 | 4 | 100% | 0 | 0% | 0 | 0% |
| Boarding Houses | 2,442 | 2,512 | 4 | 2,831 | 1 | 25% | 2 | 50% | 1 | 25% |
| Boat Lifts | 2,693 | 2,416 | 4 | 2,832 | 1 | 25% | 3 | 75% | 0 | 0% |
| Boating Instruction - Canoe & Kayak | 344 | 3,929 | 4 | 2,833 | 0 | 0% | 4 | 100% | 0 | 0% |
| Brew Pub | 562 | 3,635 | 4 | 2,834 | 3 | 75% | 1 | 25% | 0 | 0% |
| Brick - Clay - Common & Face | 5,184 | 1,911 | 4 | 2,835 | 4 | 100% | 0 | 0% | 0 | 0% |
| Bridal Registries | 1,277 | 3,034 | 4 | 2,836 | 2 | 50% | 2 | 50% | 0 | 0% |
| Burial Vaults | 1,463 | 2,911 | 4 | 2,837 | 4 | 100% | 0 | 0% | 0 | 0% |
| Buses - Used | 763 | 3,414 | 4 | 2,838 | 4 | 100% | 0 | 0% | 0 | 0% |
| Campers - Rent & Lease | 1,412 | 2,944 | 4 | 2,839 | 2 | 50% | 2 | 50% | 0 | 0% |
| Canoe Rental & Trips | 813 | 3,367 | 4 | 2,840 | 1 | 25% | 3 | 75% | 0 | 0% |
| Carburetors | 3,899 | 2,151 | 4 | 2,841 | 4 | 100% | 0 | 0% | 0 | 0% |
| Caregivers Resources | 2,078 | 2,617 | 4 | 2,842 | 2 | 50% | 2 | 50% | 0 | 0% |
| Carnivals | 898 | 3,297 | 4 | 2,843 | 3 | 75% | 1 | 25% | 0 | 0% |
| Carpet & Rug Dyers | 764 | 3,412 | 4 | 2,844 | 3 | 75% | 1 | 25% | 0 | 0% |
| Carpet & Rug Pads, Linings & Accessories | 2,350 | 2,532 | 4 | 2,845 | 3 | 75% | 1 | 25% | 0 | 0% |
| Charity - Advertising for Publications | 4,207 | 2,097 | 4 | 2,846 | 4 | 100% | 0 | 0% | 0 | 0% |
| Cigar, Cigarette & Tobacco Manufacturers | 2,049 | 2,629 | 4 | 2,847 | 2 | 50% | 2 | 50% | 0 | 0% |
| Circus Companies | 1,148 | 3,106 | 4 | 2,848 | 3 | 75% | 1 | 25% | 0 | 0% |
| Cleaners & Dyers Equipment & Supplies | 1,269 | 3,038 | 4 | 2,849 | 1 | 25% | 3 | 75% | 0 | 0% |
| Clinics - Cervical Vein | 1,054 | 3,171 | 4 | 2,850 | 2 | 50% | 2 | 50% | 0 | 0% |
| Coats - Wholesale & Manufacturers | 852 | 3,335 | 4 | 2,851 | 0 | 0% | 4 | 100% | 0 | 0% |
| Coin & Bill Change Machines | 268 | 4,077 | 4 | 2,852 | 4 | 100% | 0 | 0% | 0 | 0% |
| Concrete Pumping Service | 5,459 | 1,870 | 4 | 2,853 | 1 | 25% | 3 | 75% | 0 | 0% |
| Contest Arranging & Judging | 1,531 | 2,871 | 4 | 2,854 | 1 | 25% | 1 | 25% | 2 | 50% |
| Convention Information | 309 | 3,986 | 4 | 2,855 | 1 | 25% | 3 | 75% | 0 | 0% |
| Converters - Electric | 620 | 3,574 | 4 | 2,856 | 4 | 100% | 0 | 0% | 0 | 0% |
| Countertops - Concrete | 1,128 | 3,124 | 4 | 2,857 | 2 | 50% | 1 | 25% | 1 | 25% |
| Crime Scene/Trauma Clean Up | 5,892 | 1,815 | 4 | 2,858 | 2 | 50% | 1 | 25% | 1 | 25% |
| Dancing Supplies | 1,723 | 2,771 | 4 | 2,859 | 4 | 100% | 0 | 0% | 0 | 0% |
| Developmental Disability Services | 8,090 | 1,571 | 4 | 2,860 | 3 | 75% | 0 | 0% | 1 | 25% |
| Dishwashing Machines - Service & Repair | 381 | 3,883 | 4 | 2,861 | 4 | 100% | 0 | 0% | 0 | 0% |
| Disposable Products | 500 | 3,713 | 4 | 2,862 | 3 | 75% | 1 | 25% | 0 | 0% |
| Door-to-Door Sales - Photography | 1,243 | 3,050 | 4 | 2,863 | 1 | 25% | 3 | 75% | 0 | 0% |
| Drapery Installation Service | 1,674 | 2,794 | 4 | 2,864 | 2 | 50% | 2 | 50% | 0 | 0% |
| Driveway Preparation | 352 | 3,919 | 4 | 2,865 | 1 | 25% | 3 | 75% | 0 | 0% |
| Dry Cleaners - Equipment - Wholesales | 691 | 3,491 | 4 | 2,866 | 3 | 75% | 1 | 25% | 0 | 0% |
| Emergency Shelters | 1,772 | 2,749 | 4 | 2,867 | 3 | 75% | 1 | 25% | 0 | 0% |
| Encyclopedia & Book Sales by Internet | 657 | 3,530 | 4 | 2,868 | 1 | 25% | 3 | 75% | 0 | 0% |
| Energy Conservation Products - Wholesale & Manufacturers | 1,626 | 2,822 | 4 | 2,869 | 3 | 75% | 1 | 25% | 0 | 0% |
| Environmental, Conservationist & Ecol Org | 3,234 | 2,286 | 4 | 2,870 | 3 | 75% | 0 | 0% | 1 | 25% |
| Excavating Equipment | 2,242 | 2,558 | 4 | 2,871 | 3 | 75% | 1 | 25% | 0 | 0% |
| Fans - Industrial & Commercial | 1,024 | 3,193 | 4 | 2,872 | 2 | 50% | 2 | 50% | 0 | 0% |
| Fasteners - Textile & Apparel | 941 | 3,260 | 4 | 2,873 | 4 | 100% | 0 | 0% | 0 | 0% |
| Fence Posts & Fittings | 3,142 | 2,301 | 4 | 2,874 | 2 | 50% | 1 | 25% | 1 | 25% |
| Ferries | 509 | 3,702 | 4 | 2,875 | 3 | 75% | 1 | 25% | 0 | 0% |
| Fiber Glass Products | 2,037 | 2,635 | 4 | 2,876 | 3 | 75% | 1 | 25% | 0 | 0% |
| Floor Removal, Resurfacing and Refinishing | 968 | 3,236 | 4 | 2,877 | 2 | 50% | 2 | 50% | 0 | 0% |
| Foot Appliances | 914 | 3,285 | 4 | 2,878 | 4 | 100% | 0 | 0% | 0 | 0% |
| Four Wheel Drive Vehicles - Repair & Service | 1,617 | 2,827 | 4 | 2,879 | 1 | 25% | 3 | 75% | 0 | 0% |
| Garment Hangers | 1,113 | 3,135 | 4 | 2,880 | 3 | 75% | 1 | 25% | 0 | 0% |
| Gas - Industrial & Medical - Cylinder & Bulk | 2,504 | 2,484 | 4 | 2,881 | 4 | 100% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|-----|
| Glass Board - Up Service | 1,882 | 2,691 | 4 | 2,882 | 2 | 50% | 2 | 50% | 0 | 0% |
| Grease Traps | 2,592 | 2,452 | 4 | 2,883 | 3 | 75% | 1 | 25% | 0 | 0% |
| Ground Maintenance | 1,676 | 2,793 | 4 | 2,884 | 4 | 100% | 0 | 0% | 0 | 0% |
| Hardwood Floor Maintenance | 1,150 | 3,101 | 4 | 2,885 | 1 | 25% | 0 | 0% | 3 | 75% |
| Health Care - Placement | 4,175 | 2,103 | 4 | 2,886 | 2 | 50% | 2 | 50% | 0 | 0% |
| Helicopters - Charter, Rent & Lease | 1,392 | 2,963 | 4 | 2,887 | 2 | 50% | 2 | 50% | 0 | 0% |
| Human Factors - Research & Development | 3,333 | 2,267 | 4 | 2,888 | 3 | 75% | 1 | 25% | 0 | 0% |
| Humane Societies | 1,161 | 3,095 | 4 | 2,889 | 3 | 75% | 1 | 25% | 0 | 0% |
| Hydroseeding | 4,424 | 2,062 | 4 | 2,890 | 1 | 25% | 3 | 75% | 0 | 0% |
| Industrial Consultants | 3,465 | 2,234 | 4 | 2,891 | 2 | 50% | 2 | 50% | 0 | 0% |
| Insecticides | 894 | 3,301 | 4 | 2,892 | 4 | 100% | 0 | 0% | 0 | 0% |
| Instrument Cases | 725 | 3,461 | 4 | 2,893 | 2 | 50% | 2 | 50% | 0 | 0% |
| Insurance - Senior Products | 13,937 | 1,203 | 4 | 2,894 | 3 | 75% | 0 | 0% | 1 | 25% |
| Interior Designers - Registered/Licensed | 2,567 | 2,461 | 4 | 2,895 | 3 | 75% | 1 | 25% | 0 | 0% |
| Jumping Balloon Rental | 951 | 3,249 | 4 | 2,896 | 4 | 100% | 0 | 0% | 0 | 0% |
| Knife Sharpening Devices | 2,021 | 2,637 | 4 | 2,897 | 1 | 25% | 3 | 75% | 0 | 0% |
| Knit Goods - Retail | 925 | 3,273 | 4 | 2,898 | 2 | 50% | 2 | 50% | 0 | 0% |
| Labor Contractors | 2,358 | 2,531 | 4 | 2,899 | 1 | 25% | 3 | 75% | 0 | 0% |
| Labor Organizations | 3,628 | 2,203 | 4 | 2,900 | 1 | 25% | 3 | 75% | 0 | 0% |
| Laboratories - Veterinary | 1,115 | 3,133 | 4 | 2,901 | 3 | 75% | 1 | 25% | 0 | 0% |
| Leather Restoration | 2,995 | 2,341 | 4 | 2,902 | 4 | 100% | 0 | 0% | 0 | 0% |
| Liquors - Wholesale | 1,881 | 2,692 | 4 | 2,903 | 2 | 50% | 2 | 50% | 0 | 0% |
| Lotteries - State | 3,692 | 2,194 | 4 | 2,904 | 2 | 50% | 1 | 25% | 1 | 25% |
| Magnifying Glasses | 380 | 3,890 | 4 | 2,905 | 4 | 100% | 0 | 0% | 0 | 0% |
| Mailing Containers | 551 | 3,650 | 4 | 2,906 | 2 | 50% | 2 | 50% | 0 | 0% |
| Managed Print Service | 418 | 3,826 | 4 | 2,907 | 2 | 50% | 2 | 50% | 0 | 0% |
| Marijuana - Medical Dispensary | 1,380 | 2,966 | 4 | 2,908 | 1 | 25% | 3 | 75% | 0 | 0% |
| Mediation Services - Divorce | 878 | 3,314 | 4 | 2,909 | 3 | 75% | 1 | 25% | 0 | 0% |
| Meeting Management | 1,027 | 3,192 | 4 | 2,910 | 3 | 75% | 1 | 25% | 0 | 0% |
| Metal Finishers Equipment & Supplies | 815 | 3,366 | 4 | 2,911 | 1 | 25% | 3 | 75% | 0 | 0% |
| Metal Specialties | 7,240 | 1,650 | 4 | 2,912 | 3 | 75% | 1 | 25% | 0 | 0% |
| Millinery - Retail | 167 | 4,310 | 4 | 2,913 | 2 | 50% | 2 | 50% | 0 | 0% |
| Mirrors - Manufacturers Supplies | 577 | 3,613 | 4 | 2,914 | 3 | 75% | 1 | 25% | 0 | 0% |
| Motel & Hotel Equipment & Supplies | 550 | 3,651 | 4 | 2,915 | 2 | 50% | 2 | 50% | 0 | 0% |
| Motorcycle Riding Instruction | 1,614 | 2,831 | 4 | 2,916 | 3 | 75% | 1 | 25% | 0 | 0% |
| Moving Sales | 852 | 3,335 | 4 | 2,917 | 2 | 50% | 2 | 50% | 0 | 0% |
| Moving Supplies | 1,715 | 2,778 | 4 | 2,918 | 1 | 25% | 3 | 75% | 0 | 0% |
| Novelties - Wholesale & Manufacturers | 2,371 | 2,528 | 4 | 2,919 | 4 | 100% | 0 | 0% | 0 | 0% |
| Observatories | 40 | 4,783 | 4 | 2,920 | 4 | 100% | 0 | 0% | 0 | 0% |
| Office Furniture & Equipment - Used | 5,659 | 1,841 | 4 | 2,921 | 2 | 50% | 2 | 50% | 0 | 0% |
| Oil Operators | 1,849 | 2,705 | 4 | 2,922 | 2 | 50% | 2 | 50% | 0 | 0% |
| Online Drug & Prescription Services - Unapproved Foreign | 765 | 3,410 | 4 | 2,923 | 0 | 0% | 3 | 75% | 1 | 25% |
| Orchestras & Bands | 1,103 | 3,142 | 4 | 2,924 | 3 | 75% | 1 | 25% | 0 | 0% |
| Outfitters | 2,741 | 2,401 | 4 | 2,925 | 3 | 75% | 1 | 25% | 0 | 0% |
| Paint Manufacturing Materials | 735 | 3,447 | 4 | 2,926 | 3 | 75% | 1 | 25% | 0 | 0% |
| Parachutes | 154 | 4,342 | 4 | 2,927 | 2 | 50% | 2 | 50% | 0 | 0% |
| Partitions | 1,635 | 2,818 | 4 | 2,928 | 4 | 100% | 0 | 0% | 0 | 0% |
| Patent Searchers | 3,091 | 2,320 | 4 | 2,929 | 2 | 50% | 0 | 0% | 2 | 50% |
| Pens & Pencils - Wholesale & Manufacturers | 609 | 3,583 | 4 | 2,930 | 1 | 25% | 3 | 75% | 0 | 0% |
| Pharmaceutical Products - Research | 7,049 | 1,675 | 4 | 2,931 | 4 | 100% | 0 | 0% | 0 | 0% |
| Pharmaceutical Suppliers - Foreign | 1,871 | 2,695 | 4 | 2,932 | 1 | 25% | 1 | 25% | 2 | 50% |
| Phlebotomy Training & Certification | 3,918 | 2,145 | 4 | 2,933 | 3 | 75% | 1 | 25% | 0 | 0% |
| Physical Therapy Equipment | 1,181 | 3,085 | 4 | 2,934 | 3 | 75% | 1 | 25% | 0 | 0% |
| Physicists | 227 | 4,168 | 4 | 2,935 | 3 | 75% | 1 | 25% | 0 | 0% |
| Picture Frames - Manufacturers Supplies | 2,548 | 2,471 | 4 | 2,936 | 2 | 50% | 2 | 50% | 0 | 0% |
| Pinball Sales & Service | 1,963 | 2,659 | 4 | 2,937 | 2 | 50% | 1 | 25% | 1 | 25% |
| Pipe & Boiler Covering Contractors | 734 | 3,448 | 4 | 2,938 | 0 | 0% | 4 | 100% | 0 | 0% |
| Political Organizations | 2,377 | 2,527 | 4 | 2,939 | 0 | 0% | 4 | 100% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|-----|
| Pool Tables Sales | 1,444 | 2,926 | 4 | 2,940 | 3 | 75% | 1 | 25% | 0 | 0% |
| Poultry Equipment & Supplies | 3,342 | 2,262 | 4 | 2,941 | 4 | 100% | 0 | 0% | 0 | 0% |
| Power Transmission Equipment | 2,904 | 2,360 | 4 | 2,942 | 1 | 25% | 3 | 75% | 0 | 0% |
| Presses - Power-Equipment | 1,126 | 3,127 | 4 | 2,943 | 3 | 75% | 1 | 25% | 0 | 0% |
| Pretzels | 491 | 3,724 | 4 | 2,944 | 2 | 50% | 2 | 50% | 0 | 0% |
| Promotional Products - Non-Wearable | 1,079 | 3,154 | 4 | 2,945 | 2 | 50% | 2 | 50% | 0 | 0% |
| Pumping Contractors | 4,625 | 2,021 | 4 | 2,946 | 3 | 75% | 1 | 25% | 0 | 0% |
| Rack Merchandise Service | 519 | 3,690 | 4 | 2,947 | 1 | 25% | 3 | 75% | 0 | 0% |
| Racks | 1,557 | 2,852 | 4 | 2,948 | 2 | 50% | 2 | 50% | 0 | 0% |
| Recorded Information | 2,215 | 2,563 | 4 | 2,949 | 4 | 100% | 0 | 0% | 0 | 0% |
| Reflexologists | 961 | 3,242 | 4 | 2,950 | 2 | 50% | 2 | 50% | 0 | 0% |
| Rehabilitation Products - Pediatric | 1,140 | 3,115 | 4 | 2,951 | 3 | 75% | 1 | 25% | 0 | 0% |
| Roof Decks | 1,737 | 2,765 | 4 | 2,952 | 2 | 50% | 2 | 50% | 0 | 0% |
| ServiceStation Equipment | 1,551 | 2,854 | 4 | 2,953 | 2 | 50% | 2 | 50% | 0 | 0% |
| Slate | 538 | 3,663 | 4 | 2,954 | 3 | 75% | 1 | 25% | 0 | 0% |
| Speedometers | 2,519 | 2,481 | 4 | 2,955 | 4 | 100% | 0 | 0% | 0 | 0% |
| Statistical Service | 1,117 | 3,131 | 4 | 2,956 | 2 | 50% | 2 | 50% | 0 | 0% |
| Steel Erectors | 17,287 | 1,071 | 4 | 2,957 | 2 | 50% | 2 | 50% | 0 | 0% |
| Steering Systems & Equipment | 520 | 3,688 | 4 | 2,958 | 2 | 50% | 2 | 50% | 0 | 0% |
| Stock Exchanges | 1,142 | 3,111 | 4 | 2,959 | 1 | 25% | 3 | 75% | 0 | 0% |
| Studio Rental | 937 | 3,262 | 4 | 2,960 | 1 | 25% | 2 | 50% | 1 | 25% |
| Sundries Stores | 1,453 | 2,916 | 4 | 2,961 | 3 | 75% | 1 | 25% | 0 | 0% |
| Support Groups | 2,365 | 2,530 | 4 | 2,962 | 2 | 50% | 1 | 25% | 1 | 25% |
| Tanks - Repair | 1,181 | 3,085 | 4 | 2,963 | 2 | 50% | 2 | 50% | 0 | 0% |
| Tanners Equipment & Supplies | 482 | 3,737 | 4 | 2,964 | 4 | 100% | 0 | 0% | 0 | 0% |
| Telecommunication Design | 2,088 | 2,610 | 4 | 2,965 | 3 | 75% | 1 | 25% | 0 | 0% |
| Tennis Courts - Private | 623 | 3,573 | 4 | 2,966 | 3 | 75% | 1 | 25% | 0 | 0% |
| Theatrical Managers & Producers | 870 | 3,320 | 4 | 2,967 | 2 | 50% | 2 | 50% | 0 | 0% |
| Touch Screen Equipment | 221 | 4,182 | 4 | 2,968 | 2 | 50% | 2 | 50% | 0 | 0% |
| Towel Supply Service | 1,064 | 3,160 | 4 | 2,969 | 4 | 100% | 0 | 0% | 0 | 0% |
| Ultrasonic Equipment & Supplies | 298 | 4,013 | 4 | 2,970 | 4 | 100% | 0 | 0% | 0 | 0% |
| Underground Sprinkler Lawn Sprinkler Parts | 1,741 | 2,761 | 4 | 2,971 | 1 | 25% | 3 | 75% | 0 | 0% |
| Utilities Underground - Installation | 2,014 | 2,639 | 4 | 2,972 | 1 | 25% | 2 | 50% | 1 | 25% |
| Variety Store Merchandise - Wholesale | 375 | 3,896 | 4 | 2,973 | 1 | 25% | 2 | 50% | 1 | 25% |
| Video Equipment - Supplies & Parts | 648 | 3,539 | 4 | 2,974 | 1 | 25% | 3 | 75% | 0 | 0% |
| Vinyl Repair | 3,028 | 2,330 | 4 | 2,975 | 2 | 50% | 2 | 50% | 0 | 0% |
| Water Coolers - Bottle less | 241 | 4,139 | 4 | 2,976 | 1 | 25% | 3 | 75% | 0 | 0% |
| Water Taxi Service | 562 | 3,635 | 4 | 2,977 | 2 | 50% | 2 | 50% | 0 | 0% |
| Wax | 773 | 3,404 | 4 | 2,978 | 1 | 25% | 3 | 75% | 0 | 0% |
| Wine Bar | 475 | 3,747 | 4 | 2,979 | 2 | 50% | 2 | 50% | 0 | 0% |
| Wine Cellars | 775 | 3,401 | 4 | 2,980 | 1 | 25% | 3 | 75% | 0 | 0% |
| Wood Products - Sawdust & Shavings | 817 | 3,362 | 4 | 2,981 | 3 | 75% | 1 | 25% | 0 | 0% |
| Woodworking Tools - Retail | 627 | 3,568 | 4 | 2,982 | 3 | 75% | 1 | 25% | 0 | 0% |
| X-Ray Apparatus & Supplies | 1,639 | 2,816 | 4 | 2,983 | 2 | 50% | 2 | 50% | 0 | 0% |
| Yarn - Wholesale & Manufacturers | 527 | 3,682 | 4 | 2,984 | 3 | 75% | 1 | 25% | 0 | 0% |
| Abstracters | 2,865 | 2,366 | 3 | 2,985 | 2 | 67% | 1 | 33% | 0 | 0% |
| Acting & Voice Over Training | 2,726 | 2,407 | 3 | 2,986 | 2 | 67% | 1 | 33% | 0 | 0% |
| Air Brushes | 465 | 3,759 | 3 | 2,987 | 1 | 33% | 1 | 33% | 1 | 33% |
| Aircraft Storage | 262 | 4,098 | 3 | 2,988 | 2 | 67% | 0 | 0% | 1 | 33% |
| Ammunition Reloading | 1,601 | 2,835 | 3 | 2,989 | 0 | 0% | 3 | 100% | 0 | 0% |
| Amusement Park Equipment | 1,404 | 2,951 | 3 | 2,990 | 1 | 33% | 2 | 67% | 0 | 0% |
| Armored Car Service | 5,118 | 1,926 | 3 | 2,991 | 1 | 33% | 2 | 67% | 0 | 0% |
| Attorneys & Lawyers - DUI | 6,554 | 1,741 | 3 | 2,992 | 1 | 33% | 2 | 67% | 0 | 0% |
| Auto Repair - Shocks | 226 | 4,170 | 3 | 2,993 | 3 | 100% | 0 | 0% | 0 | 0% |
| Automobile Reconditioned Detailing | 818 | 3,361 | 3 | 2,994 | 1 | 33% | 2 | 67% | 0 | 0% |
| Bat Removal | 3,096 | 2,318 | 3 | 2,995 | 1 | 33% | 2 | 67% | 0 | 0% |
| Beer Dispensing & Cooling Equipment | 875 | 3,315 | 3 | 2,996 | 3 | 100% | 0 | 0% | 0 | 0% |
| Benefit Insurance Software | 562 | 3,635 | 3 | 2,997 | 1 | 33% | 1 | 33% | 1 | 33% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|-----|
| Beverage Dispensers | 1,646 | 2,809 | 3 | 2,998 | 1 | 33% | 2 | 67% | 0 | 0% |
| Bingo & Gaming Halls | 2,056 | 2,626 | 3 | 2,999 | 1 | 33% | 2 | 67% | 0 | 0% |
| Biological Products | 1,821 | 2,722 | 3 | 3,000 | 3 | 100% | 0 | 0% | 0 | 0% |
| Blasting Contractors | 1,808 | 2,732 | 3 | 3,001 | 3 | 100% | 0 | 0% | 0 | 0% |
| Boat Yards | 950 | 3,250 | 3 | 3,002 | 1 | 33% | 2 | 67% | 0 | 0% |
| Boating Instruction | 914 | 3,285 | 3 | 3,003 | 2 | 67% | 1 | 33% | 0 | 0% |
| Bottle Return Depot | 607 | 3,586 | 3 | 3,004 | 0 | 0% | 3 | 100% | 0 | 0% |
| Bottlers Equipment & Supplies | 2,081 | 2,615 | 3 | 3,005 | 2 | 67% | 1 | 33% | 0 | 0% |
| Bras | 3,387 | 2,252 | 3 | 3,006 | 2 | 67% | 1 | 33% | 0 | 0% |
| Bridal Supplies - Wholesale & Manufacturing | 520 | 3,688 | 3 | 3,007 | 0 | 0% | 3 | 100% | 0 | 0% |
| Buckles | 462 | 3,766 | 3 | 3,008 | 0 | 0% | 3 | 100% | 0 | 0% |
| Candle Making Supplies | 1,889 | 2,685 | 3 | 3,009 | 2 | 67% | 1 | 33% | 0 | 0% |
| Candy & Confectionery Manufacturer Equip & Supplies | 714 | 3,473 | 3 | 3,010 | 1 | 33% | 2 | 67% | 0 | 0% |
| Carpet Layers Equipment & Supplies | 826 | 3,356 | 3 | 3,011 | 2 | 67% | 1 | 33% | 0 | 0% |
| Cash Registers & Supplies | 3,348 | 2,259 | 3 | 3,012 | 2 | 67% | 1 | 33% | 0 | 0% |
| Ceramics - Equipment & Supplies | 1,621 | 2,825 | 3 | 3,013 | 2 | 67% | 1 | 33% | 0 | 0% |
| Chain Letters | 984 | 3,226 | 3 | 3,014 | 2 | 67% | 1 | 33% | 0 | 0% |
| Charity - Police & Firefighter Organizations | 4,505 | 2,047 | 3 | 3,015 | 2 | 67% | 1 | 33% | 0 | 0% |
| Chauffeur Service | 1,856 | 2,703 | 3 | 3,016 | 0 | 0% | 3 | 100% | 0 | 0% |
| Child Care - Infant | 1,916 | 2,679 | 3 | 3,017 | 2 | 67% | 1 | 33% | 0 | 0% |
| Child Parent Development Centers | 1,527 | 2,874 | 3 | 3,018 | 3 | 100% | 0 | 0% | 0 | 0% |
| Childrens & Infants Wear - Wholesale & Manufacturing | 991 | 3,217 | 3 | 3,019 | 1 | 33% | 0 | 0% | 2 | 67% |
| Cigar & Cigarette & Tobacco Dealers - Wholesale | 3,771 | 2,177 | 3 | 3,020 | 1 | 33% | 2 | 67% | 0 | 0% |
| Cleaning Systems Press, Chemical | 2,538 | 2,474 | 3 | 3,021 | 2 | 67% | 0 | 0% | 1 | 33% |
| Concrete Breaking, Cutting, Sawing | 8,162 | 1,562 | 3 | 3,022 | 1 | 33% | 0 | 0% | 2 | 67% |
| Contractor - Mechanical Insulation | 2,985 | 2,345 | 3 | 3,023 | 1 | 33% | 2 | 67% | 0 | 0% |
| Cushions | 1,985 | 2,650 | 3 | 3,024 | 3 | 100% | 0 | 0% | 0 | 0% |
| Customs Consultant | 1,540 | 2,863 | 3 | 3,025 | 1 | 33% | 2 | 67% | 0 | 0% |
| Dairies | 2,688 | 2,418 | 3 | 3,026 | 3 | 100% | 0 | 0% | 0 | 0% |
| Dairy Products - Wholesale | 3,366 | 2,258 | 3 | 3,027 | 2 | 67% | 1 | 33% | 0 | 0% |
| Distillers | 4,038 | 2,125 | 3 | 3,028 | 2 | 67% | 1 | 33% | 0 | 0% |
| Doll Houses & Accessories | 438 | 3,797 | 3 | 3,029 | 1 | 33% | 2 | 67% | 0 | 0% |
| Door-to-Door Sales - Cosmetics | 512 | 3,699 | 3 | 3,030 | 2 | 67% | 0 | 0% | 1 | 33% |
| Doors - Cellar/Basement/Bilco | 1,062 | 3,165 | 3 | 3,031 | 3 | 100% | 0 | 0% | 0 | 0% |
| Dry Erase Boards | 292 | 4,023 | 3 | 3,032 | 3 | 100% | 0 | 0% | 0 | 0% |
| Dyes & Dyestuff | 152 | 4,346 | 3 | 3,033 | 3 | 100% | 0 | 0% | 0 | 0% |
| Elastic Stockings | 181 | 4,267 | 3 | 3,034 | 0 | 0% | 3 | 100% | 0 | 0% |
| Electric Equipment - Used | 446 | 3,788 | 3 | 3,035 | 1 | 33% | 2 | 67% | 0 | 0% |
| Electric Motors - Manufacturers & Distributors | 1,361 | 2,977 | 3 | 3,036 | 2 | 67% | 1 | 33% | 0 | 0% |
| Electrotype Equipment & Supplies | 259 | 4,108 | 3 | 3,037 | 2 | 67% | 1 | 33% | 0 | 0% |
| Encyclopedia & Book Sales | 658 | 3,528 | 3 | 3,038 | 1 | 33% | 2 | 67% | 0 | 0% |
| Engravers - Plastic, Wood | 1,499 | 2,888 | 3 | 3,039 | 2 | 67% | 1 | 33% | 0 | 0% |
| Fairgrounds | 473 | 3,751 | 3 | 3,040 | 0 | 0% | 3 | 100% | 0 | 0% |
| Family Planning - Abortion Services | 1,810 | 2,730 | 3 | 3,041 | 2 | 67% | 1 | 33% | 0 | 0% |
| Family Services | 5,563 | 1,851 | 3 | 3,042 | 2 | 67% | 1 | 33% | 0 | 0% |
| Fashion Show Producers | 475 | 3,747 | 3 | 3,043 | 2 | 67% | 1 | 33% | 0 | 0% |
| Feather Goods | 839 | 3,346 | 3 | 3,044 | 1 | 33% | 2 | 67% | 0 | 0% |
| Financial Planning Kit | 695 | 3,487 | 3 | 3,045 | 2 | 67% | 1 | 33% | 0 | 0% |
| Fireproofing | 1,080 | 3,153 | 3 | 3,046 | 3 | 100% | 0 | 0% | 0 | 0% |
| Fishing Piers | 853 | 3,334 | 3 | 3,047 | 2 | 67% | 1 | 33% | 0 | 0% |
| Flight Instructor | 474 | 3,750 | 3 | 3,048 | 2 | 67% | 1 | 33% | 0 | 0% |
| Floodlights & Search Lights | 678 | 3,508 | 3 | 3,049 | 2 | 67% | 1 | 33% | 0 | 0% |
| Floor Machines | 494 | 3,717 | 3 | 3,050 | 3 | 100% | 0 | 0% | 0 | 0% |
| Florists - Brokers | 259 | 4,108 | 3 | 3,051 | 2 | 67% | 1 | 33% | 0 | 0% |
| Foundries | 6,150 | 1,783 | 3 | 3,052 | 2 | 67% | 1 | 33% | 0 | 0% |
| Foundry Equipment & Supplies | 943 | 3,258 | 3 | 3,053 | 3 | 100% | 0 | 0% | 0 | 0% |
| Freight Consolidating | 1,969 | 2,656 | 3 | 3,054 | 1 | 33% | 2 | 67% | 0 | 0% |
| Frog Dealers | 264 | 4,093 | 3 | 3,055 | 1 | 33% | 1 | 33% | 1 | 33% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|------|
| Frozen Foods - Processors | 960 | 3,244 | 3 | 3,056 | 2 | 67% | 1 | 33% | 0 | 0% |
| Fuel - Biofuels | 371 | 3,903 | 3 | 3,057 | 1 | 33% | 2 | 67% | 0 | 0% |
| Fur Storage | 758 | 3,423 | 3 | 3,058 | 1 | 33% | 1 | 33% | 1 | 33% |
| Furnace Cleaning | 516 | 3,693 | 3 | 3,059 | 0 | 0% | 3 | 100% | 0 | 0% |
| Gaming Tables | 471 | 3,754 | 3 | 3,060 | 3 | 100% | 0 | 0% | 0 | 0% |
| Geotechnical Engineering | 2,453 | 2,508 | 3 | 3,061 | 2 | 67% | 1 | 33% | 0 | 0% |
| Glass - Broken | 2,455 | 2,506 | 3 | 3,062 | 3 | 100% | 0 | 0% | 0 | 0% |
| Glass Beads - Industrial | 150 | 4,355 | 3 | 3,063 | 0 | 0% | 3 | 100% | 0 | 0% |
| Gloves - Work & Industrial | 1,992 | 2,648 | 3 | 3,064 | 3 | 100% | 0 | 0% | 0 | 0% |
| Go-Karts Manufacturers | 124 | 4,440 | 3 | 3,065 | 1 | 33% | 0 | 0% | 2 | 67% |
| Golf Equipment & Supplies - Wholesale & Manufacturers | 1,226 | 3,058 | 3 | 3,066 | 3 | 100% | 0 | 0% | 0 | 0% |
| Golf Practice Ranges | 629 | 3,567 | 3 | 3,067 | 1 | 33% | 1 | 33% | 1 | 33% |
| Hail Repair | 1,792 | 2,740 | 3 | 3,068 | 0 | 0% | 3 | 100% | 0 | 0% |
| Hair Curlers | 284 | 4,036 | 3 | 3,069 | 2 | 67% | 1 | 33% | 0 | 0% |
| Hardware Consultants | 1,064 | 3,160 | 3 | 3,070 | 3 | 100% | 0 | 0% | 0 | 0% |
| Home Demonstrations | 719 | 3,466 | 3 | 3,071 | 1 | 33% | 2 | 67% | 0 | 0% |
| Home Health Services - Skilled | 10,438 | 1,398 | 3 | 3,072 | 2 | 67% | 1 | 33% | 0 | 0% |
| Industrial Painting | 1,172 | 3,091 | 3 | 3,073 | 1 | 33% | 2 | 67% | 0 | 0% |
| Inks - Manufacturers Materials | 1,035 | 3,187 | 3 | 3,074 | 1 | 33% | 2 | 67% | 0 | 0% |
| Insurance - Disability | 1,104 | 3,140 | 3 | 3,075 | 3 | 100% | 0 | 0% | 0 | 0% |
| Insurance - Long Term Care | 5,352 | 1,883 | 3 | 3,076 | 2 | 67% | 1 | 33% | 0 | 0% |
| Jewelry Advisory Service | 792 | 3,383 | 3 | 3,077 | 3 | 100% | 0 | 0% | 0 | 0% |
| Labeling | 4,456 | 2,054 | 3 | 3,078 | 3 | 100% | 0 | 0% | 0 | 0% |
| Laundry Supplies | 518 | 3,691 | 3 | 3,079 | 2 | 67% | 1 | 33% | 0 | 0% |
| Lighting Fixtures - Repair & Maintenance | 2,214 | 2,564 | 3 | 3,080 | 2 | 67% | 1 | 33% | 0 | 0% |
| Lobbyists | 5,474 | 1,869 | 3 | 3,081 | 2 | 67% | 0 | 0% | 1 | 33% |
| Machinery Movers & Erectors | 2,860 | 2,369 | 3 | 3,082 | 2 | 67% | 1 | 33% | 0 | 0% |
| Magnets & Magnetic Devices | 2,109 | 2,603 | 3 | 3,083 | 1 | 33% | 1 | 33% | 1 | 33% |
| Mannequins - Display Fixture | 804 | 3,374 | 3 | 3,084 | 1 | 33% | 2 | 67% | 0 | 0% |
| Marriage Brokers | 1,813 | 2,727 | 3 | 3,085 | 3 | 100% | 0 | 0% | 0 | 0% |
| Messenger Service | 2,913 | 2,358 | 3 | 3,086 | 2 | 67% | 1 | 33% | 0 | 0% |
| Metal Cleaning | 1,522 | 2,879 | 3 | 3,087 | 0 | 0% | 3 | 100% | 0 | 0% |
| Meters | 1,124 | 3,128 | 3 | 3,088 | 3 | 100% | 0 | 0% | 0 | 0% |
| Mineral Exploration | 3,947 | 2,142 | 3 | 3,089 | 3 | 100% | 0 | 0% | 0 | 0% |
| Mining Equipment & Supplies | 4,743 | 1,996 | 3 | 3,090 | 0 | 0% | 3 | 100% | 0 | 0% |
| Monogram & Initial Machines | 110 | 4,490 | 3 | 3,091 | 0 | 0% | 3 | 100% | 0 | 0% |
| Motor coach Companies | 2,678 | 2,422 | 3 | 3,092 | 1 | 33% | 2 | 67% | 0 | 0% |
| Mountain/Rock Climbing Instruction | 626 | 3,569 | 3 | 3,093 | 3 | 100% | 0 | 0% | 0 | 0% |
| Natural Stone Restoration & Cleaning | 2,638 | 2,439 | 3 | 3,094 | 2 | 67% | 1 | 33% | 0 | 0% |
| Needlework Supplies - Retail, Wholesale, Manufacturing | 1,369 | 2,974 | 3 | 3,095 | 2 | 67% | 1 | 33% | 0 | 0% |
| News Dealers | 800 | 3,376 | 3 | 3,096 | 1 | 33% | 2 | 67% | 0 | 0% |
| Numismatics | 2,476 | 2,497 | 3 | 3,097 | 3 | 100% | 0 | 0% | 0 | 0% |
| Nurserymen Equipment & Supplies | 1,315 | 3,005 | 3 | 3,098 | 1 | 33% | 2 | 67% | 0 | 0% |
| Nurses Registries | 3,733 | 2,188 | 3 | 3,099 | 3 | 100% | 0 | 0% | 0 | 0% |
| Nursing Home Information & Referral | 2,475 | 2,500 | 3 | 3,100 | 3 | 100% | 0 | 0% | 0 | 0% |
| Office Furniture & Equipment - Installation | 6,415 | 1,754 | 3 | 3,101 | 0 | 0% | 2 | 67% | 1 | 33% |
| Office Furniture & Equipment - Repair & Refinishing | 2,167 | 2,582 | 3 | 3,102 | 2 | 67% | 1 | 33% | 0 | 0% |
| Oil Marketers | 987 | 3,221 | 3 | 3,103 | 1 | 33% | 2 | 67% | 0 | 0% |
| Oilfield Service | 33,083 | 696 | 3 | 3,104 | 1 | 33% | 2 | 67% | 0 | 0% |
| Oils - Fuel - Treatment Compounds | 947 | 3,253 | 3 | 3,105 | 0 | 0% | 0 | 0% | 3 | 100% |
| Package Design & Development | 2,139 | 2,593 | 3 | 3,106 | 2 | 67% | 1 | 33% | 0 | 0% |
| Pails | 28 | 4,845 | 3 | 3,107 | 0 | 0% | 3 | 100% | 0 | 0% |
| Paper Distributors | 2,557 | 2,467 | 3 | 3,108 | 0 | 0% | 3 | 100% | 0 | 0% |
| Parasail Service & Supplies | 181 | 4,267 | 3 | 3,109 | 2 | 67% | 1 | 33% | 0 | 0% |
| Pattern Makers | 1,010 | 3,204 | 3 | 3,110 | 0 | 0% | 3 | 100% | 0 | 0% |
| Paving Equipment | 1,489 | 2,893 | 3 | 3,111 | 1 | 33% | 2 | 67% | 0 | 0% |
| Pet Grooming - Mobile | 8,672 | 1,517 | 3 | 3,112 | 2 | 67% | 1 | 33% | 0 | 0% |
| Pharmaceutical Machinery | 304 | 4,000 | 3 | 3,113 | 0 | 0% | 3 | 100% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|-----|
| Pharmacies - Infusion Services | 910 | 3,290 | 3 | 3,114 | 1 | 33% | 2 | 67% | 0 | 0% |
| Physicians & Surgeons Equipment & Supplies | 1,448 | 2,922 | 3 | 3,115 | 3 | 100% | 0 | 0% | 0 | 0% |
| Picture Framing | 3,051 | 2,325 | 3 | 3,116 | 2 | 67% | 1 | 33% | 0 | 0% |
| Pile Driving | 1,566 | 2,848 | 3 | 3,117 | 0 | 0% | 2 | 67% | 1 | 33% |
| Pipe Line Companies | 1,865 | 2,698 | 3 | 3,118 | 1 | 33% | 2 | 67% | 0 | 0% |
| Plastics - Molders | 9,186 | 1,485 | 3 | 3,119 | 1 | 33% | 2 | 67% | 0 | 0% |
| Porch Shades | 824 | 3,358 | 3 | 3,120 | 1 | 33% | 2 | 67% | 0 | 0% |
| Portfolios | 1,283 | 3,030 | 3 | 3,121 | 3 | 100% | 0 | 0% | 0 | 0% |
| Powder Processing - Industrial | 1,931 | 2,671 | 3 | 3,122 | 1 | 33% | 2 | 67% | 0 | 0% |
| Preserves, Jams & Jellies | 906 | 3,291 | 3 | 3,123 | 3 | 100% | 0 | 0% | 0 | 0% |
| Printers - Glass, Metal, Plastic | 274 | 4,053 | 3 | 3,124 | 1 | 33% | 2 | 67% | 0 | 0% |
| Private Health Services Plans | 1,312 | 3,007 | 3 | 3,125 | 0 | 0% | 3 | 100% | 0 | 0% |
| Professional Employer Organization | 1,537 | 2,869 | 3 | 3,126 | 1 | 33% | 2 | 67% | 0 | 0% |
| Pub Food | 214 | 4,197 | 3 | 3,127 | 1 | 33% | 2 | 67% | 0 | 0% |
| Pumps - Wholesale & Manufacturers | 2,220 | 2,561 | 3 | 3,128 | 1 | 33% | 1 | 33% | 1 | 33% |
| Radios - Citizen Band | 1,983 | 2,652 | 3 | 3,129 | 2 | 67% | 1 | 33% | 0 | 0% |
| Ranges & Ovens - Wholesale & Manufacturers | 150 | 4,355 | 3 | 3,130 | 0 | 0% | 3 | 100% | 0 | 0% |
| Recreation Program Consultants | 1,526 | 2,875 | 3 | 3,131 | 1 | 33% | 2 | 67% | 0 | 0% |
| Reels | 308 | 3,989 | 3 | 3,132 | 2 | 67% | 1 | 33% | 0 | 0% |
| Refrigerators & Freezers - Wholesale & Manufacturers | 2,402 | 2,519 | 3 | 3,133 | 2 | 67% | 1 | 33% | 0 | 0% |
| Relays | 223 | 4,177 | 3 | 3,134 | 3 | 100% | 0 | 0% | 0 | 0% |
| Remodeling Services - Foreclosed Property | 1,538 | 2,868 | 3 | 3,135 | 1 | 33% | 2 | 67% | 0 | 0% |
| Respirators | 630 | 3,566 | 3 | 3,136 | 1 | 33% | 2 | 67% | 0 | 0% |
| Riding Academies | 1,197 | 3,078 | 3 | 3,137 | 1 | 33% | 2 | 67% | 0 | 0% |
| Rock Shops | 2,130 | 2,594 | 3 | 3,138 | 2 | 67% | 1 | 33% | 0 | 0% |
| Rods - Threaded | 172 | 4,294 | 3 | 3,139 | 1 | 33% | 2 | 67% | 0 | 0% |
| Salt | 1,550 | 2,855 | 3 | 3,140 | 3 | 100% | 0 | 0% | 0 | 0% |
| Scaffolding & Aerial Lifts | 4,581 | 2,032 | 3 | 3,141 | 2 | 67% | 1 | 33% | 0 | 0% |
| Screens - Security Door | 1,319 | 3,002 | 3 | 3,142 | 3 | 100% | 0 | 0% | 0 | 0% |
| Seeds & Bulbs - Wholesale | 2,045 | 2,632 | 3 | 3,143 | 3 | 100% | 0 | 0% | 0 | 0% |
| Service Animals - Training | 558 | 3,643 | 3 | 3,144 | 0 | 0% | 3 | 100% | 0 | 0% |
| ServiceStation Supplies | 238 | 4,147 | 3 | 3,145 | 2 | 67% | 1 | 33% | 0 | 0% |
| Sheet Metal Equipment & Supplies | 5,026 | 1,939 | 3 | 3,146 | 3 | 100% | 0 | 0% | 0 | 0% |
| Shoe Findings & Supplies | 1,104 | 3,140 | 3 | 3,147 | 0 | 0% | 3 | 100% | 0 | 0% |
| Shoe Shining | 345 | 3,927 | 3 | 3,148 | 0 | 0% | 3 | 100% | 0 | 0% |
| Shoplifting Prevention Devices | 272 | 4,066 | 3 | 3,149 | 0 | 0% | 3 | 100% | 0 | 0% |
| Shopping Carts & Baskets | 320 | 3,964 | 3 | 3,150 | 0 | 0% | 3 | 100% | 0 | 0% |
| Signs - Maintenance & Repair | 1,103 | 3,142 | 3 | 3,151 | 0 | 0% | 2 | 67% | 1 | 33% |
| Silks - Wholesale & Manufacturers | 240 | 4,140 | 3 | 3,152 | 1 | 33% | 2 | 67% | 0 | 0% |
| Sperm Banks | 3,458 | 2,236 | 3 | 3,153 | 3 | 100% | 0 | 0% | 0 | 0% |
| Spray On Siding | 1,006 | 3,208 | 3 | 3,154 | 1 | 33% | 1 | 33% | 1 | 33% |
| Spraying Equipment | 1,033 | 3,191 | 3 | 3,155 | 3 | 100% | 0 | 0% | 0 | 0% |
| State Fairs | 262 | 4,098 | 3 | 3,156 | 3 | 100% | 0 | 0% | 0 | 0% |
| Steam Cleaning - Industrial | 1,773 | 2,748 | 3 | 3,157 | 1 | 33% | 1 | 33% | 1 | 33% |
| Steel Detailers - Structural | 3,870 | 2,159 | 3 | 3,158 | 2 | 67% | 1 | 33% | 0 | 0% |
| Stump Grinding | 1,436 | 2,930 | 3 | 3,159 | 0 | 0% | 3 | 100% | 0 | 0% |
| Surfing Instruction | 646 | 3,541 | 3 | 3,160 | 3 | 100% | 0 | 0% | 0 | 0% |
| Talent Representation | 2,264 | 2,551 | 3 | 3,161 | 0 | 0% | 3 | 100% | 0 | 0% |
| Tanks - Used | 318 | 3,968 | 3 | 3,162 | 2 | 67% | 1 | 33% | 0 | 0% |
| Tattoos - Removed | 2,886 | 2,363 | 3 | 3,163 | 2 | 67% | 1 | 33% | 0 | 0% |
| Telephone Equipment & Systems Supplies & Parts | 2,505 | 2,483 | 3 | 3,164 | 1 | 33% | 2 | 67% | 0 | 0% |
| Television & Radio - Rent & Lease | 180 | 4,270 | 3 | 3,165 | 3 | 100% | 0 | 0% | 0 | 0% |
| Television Program Producers | 2,616 | 2,445 | 3 | 3,166 | 2 | 67% | 1 | 33% | 0 | 0% |
| Theatrical Equipment & Supplies | 975 | 3,231 | 3 | 3,167 | 2 | 67% | 1 | 33% | 0 | 0% |
| Time Locks | 266 | 4,085 | 3 | 3,168 | 3 | 100% | 0 | 0% | 0 | 0% |
| Tire Changing Equipment | 578 | 3,611 | 3 | 3,169 | 3 | 100% | 0 | 0% | 0 | 0% |
| Tournaments | 317 | 3,971 | 3 | 3,170 | 1 | 33% | 2 | 67% | 0 | 0% |
| Treatment Centers & Rest Homes - Information & Placement | 2,687 | 2,419 | 3 | 3,171 | 3 | 100% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|------|
| Tree Service Equipment & Supplies | 1,217 | 3,063 | 3 | 3,172 | 3 | 100% | 0 | 0% | 0 | 0% |
| Truck Refrigeration Equipment | 1,402 | 2,955 | 3 | 3,173 | 2 | 67% | 1 | 33% | 0 | 0% |
| Trucking - Water Hauling | 3,374 | 2,255 | 3 | 3,174 | 2 | 67% | 1 | 33% | 0 | 0% |
| Two-Way Radio Sales & Service | 1,885 | 2,689 | 3 | 3,175 | 2 | 67% | 1 | 33% | 0 | 0% |
| Upholstery Fabrics - Wholesale & Manufacturers | 1,064 | 3,160 | 3 | 3,176 | 0 | 0% | 3 | 100% | 0 | 0% |
| Vacuum Cleaning - Industrial | 936 | 3,263 | 3 | 3,177 | 2 | 67% | 1 | 33% | 0 | 0% |
| Voice Mail Services | 762 | 3,419 | 3 | 3,178 | 0 | 0% | 3 | 100% | 0 | 0% |
| Wall Coatings | 2,206 | 2,567 | 3 | 3,179 | 3 | 100% | 0 | 0% | 0 | 0% |
| Watchmens Clocks & Systems | 870 | 3,320 | 3 | 3,180 | 2 | 67% | 1 | 33% | 0 | 0% |
| Water Skiing Equipment & Supplies | 1,279 | 3,033 | 3 | 3,181 | 2 | 67% | 0 | 0% | 1 | 33% |
| Water Well Drilling Equipment & Supplies | 5,483 | 1,868 | 3 | 3,182 | 2 | 67% | 1 | 33% | 0 | 0% |
| Water/Pool Heating - Solar | 1,723 | 2,771 | 3 | 3,183 | 2 | 67% | 1 | 33% | 0 | 0% |
| Wheel Align, Frame & Axle Service Equipment & Supplies | 1,020 | 3,195 | 3 | 3,184 | 2 | 67% | 1 | 33% | 0 | 0% |
| Window Cleaning Equipment & Supplies | 439 | 3,794 | 3 | 3,185 | 2 | 67% | 1 | 33% | 0 | 0% |
| Window Shades - Cleaning & Repair | 1,508 | 2,884 | 3 | 3,186 | 1 | 33% | 2 | 67% | 0 | 0% |
| Windows - Wells & Covers | 5,014 | 1,940 | 3 | 3,187 | 3 | 100% | 0 | 0% | 0 | 0% |
| Winemaking Equipment & Supplies | 1,448 | 2,922 | 3 | 3,188 | 1 | 33% | 2 | 67% | 0 | 0% |
| Zoological Gardens | 278 | 4,049 | 3 | 3,189 | 0 | 0% | 3 | 100% | 0 | 0% |
| Addressing Machines & Supplies | 67 | 4,651 | 2 | 3,190 | 0 | 0% | 0 | 0% | 2 | 100% |
| Adult Foster Care | 1,043 | 3,177 | 2 | 3,191 | 0 | 0% | 1 | 50% | 1 | 50% |
| Air Duct Systems | 668 | 3,517 | 2 | 3,192 | 1 | 50% | 1 | 50% | 0 | 0% |
| Aircraft & Aircraft Equipment - Testing | 845 | 3,340 | 2 | 3,193 | 0 | 0% | 2 | 100% | 0 | 0% |
| Aircraft Instruments | 809 | 3,370 | 2 | 3,194 | 1 | 50% | 1 | 50% | 0 | 0% |
| Aircraft Upholsterers | 264 | 4,093 | 2 | 3,195 | 0 | 0% | 2 | 100% | 0 | 0% |
| Aprons - Domestic & Fancy | 72 | 4,626 | 2 | 3,196 | 2 | 100% | 0 | 0% | 0 | 0% |
| Astrologers | 4,697 | 2,008 | 2 | 3,197 | 0 | 0% | 2 | 100% | 0 | 0% |
| Attorneys & Lawyers - Consumer Fraud | 5,347 | 1,885 | 2 | 3,198 | 2 | 100% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Elder Law | 8,631 | 1,522 | 2 | 3,199 | 1 | 50% | 1 | 50% | 0 | 0% |
| Attorneys & Lawyers - Employment Litigation | 4,644 | 2,016 | 2 | 3,200 | 1 | 50% | 1 | 50% | 0 | 0% |
| Attorneys & Lawyers - Landlord/Tenant | 1,965 | 2,658 | 2 | 3,201 | 1 | 50% | 1 | 50% | 0 | 0% |
| Attorneys & Lawyers - Workers Compensation | 5,164 | 1,914 | 2 | 3,202 | 2 | 100% | 0 | 0% | 0 | 0% |
| Attorneys Service Bureaus | 3,666 | 2,197 | 2 | 3,203 | 2 | 100% | 0 | 0% | 0 | 0% |
| Auction Supplies | 392 | 3,865 | 2 | 3,204 | 2 | 100% | 0 | 0% | 0 | 0% |
| Automation Consultants | 2,020 | 2,638 | 2 | 3,205 | 0 | 0% | 2 | 100% | 0 | 0% |
| Axles | 685 | 3,499 | 2 | 3,206 | 2 | 100% | 0 | 0% | 0 | 0% |
| Backflow Testing | 3,863 | 2,162 | 2 | 3,207 | 2 | 100% | 0 | 0% | 0 | 0% |
| Badges | 712 | 3,476 | 2 | 3,208 | 2 | 100% | 0 | 0% | 0 | 0% |
| Bakers Equipment | 1,132 | 3,121 | 2 | 3,209 | 1 | 50% | 1 | 50% | 0 | 0% |
| Bakers Equipment - Repair | 148 | 4,366 | 2 | 3,210 | 0 | 0% | 2 | 100% | 0 | 0% |
| Barge Lines | 707 | 3,482 | 2 | 3,211 | 2 | 100% | 0 | 0% | 0 | 0% |
| Barn Equipment | 1,308 | 3,008 | 2 | 3,212 | 1 | 50% | 1 | 50% | 0 | 0% |
| Bed Bug Inspection Service | 1,420 | 2,938 | 2 | 3,213 | 1 | 50% | 1 | 50% | 0 | 0% |
| Bibles | 686 | 3,498 | 2 | 3,214 | 2 | 100% | 0 | 0% | 0 | 0% |
| Billiard Table Repair | 378 | 3,891 | 2 | 3,215 | 1 | 50% | 1 | 50% | 0 | 0% |
| Bins | 669 | 3,516 | 2 | 3,216 | 1 | 50% | 1 | 50% | 0 | 0% |
| Bird Barriers, Repellents & Controls | 1,419 | 2,940 | 2 | 3,217 | 1 | 50% | 1 | 50% | 0 | 0% |
| Blinds - Cleaning | 705 | 3,483 | 2 | 3,218 | 1 | 50% | 1 | 50% | 0 | 0% |
| Boat Cleaning | 1,378 | 2,969 | 2 | 3,219 | 0 | 0% | 1 | 50% | 1 | 50% |
| Boat Club | 1,249 | 3,045 | 2 | 3,220 | 1 | 50% | 1 | 50% | 0 | 0% |
| Boutique - Battling Cancer Related Products | 733 | 3,450 | 2 | 3,221 | 2 | 100% | 0 | 0% | 0 | 0% |
| Bowling Lane Equipment & Supplies | 372 | 3,900 | 2 | 3,222 | 0 | 0% | 2 | 100% | 0 | 0% |
| Boxes - Plastic & Transparent | 307 | 3,990 | 2 | 3,223 | 2 | 100% | 0 | 0% | 0 | 0% |
| Boxes - Specialty & Fancy | 774 | 3,403 | 2 | 3,224 | 1 | 50% | 1 | 50% | 0 | 0% |
| Brass Products | 508 | 3,704 | 2 | 3,225 | 0 | 0% | 2 | 100% | 0 | 0% |
| Bronzing | 1,112 | 3,136 | 2 | 3,226 | 2 | 100% | 0 | 0% | 0 | 0% |
| Broom Manufacturers Equipment & Supplies | 91 | 4,552 | 2 | 3,227 | 2 | 100% | 0 | 0% | 0 | 0% |
| Building Materials - Reclaimed & Recycled | 828 | 3,355 | 2 | 3,228 | 2 | 100% | 0 | 0% | 0 | 0% |
| Buttons - Advertising | 2,068 | 2,622 | 2 | 3,229 | 2 | 100% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|-----|
| Cabanas - Beach & Pool | 393 | 3,863 | 2 | 3,230 | 0 | 0% | 2 | 100% | 0 | 0% |
| Cable & Wire Harness Assembly | 454 | 3,774 | 2 | 3,231 | 2 | 100% | 0 | 0% | 0 | 0% |
| Campers - Supplies & Parts | 668 | 3,517 | 2 | 3,232 | 1 | 50% | 1 | 50% | 0 | 0% |
| Camping Equipment - Renting | 128 | 4,429 | 2 | 3,233 | 1 | 50% | 1 | 50% | 0 | 0% |
| Carbonic Gas | 342 | 3,932 | 2 | 3,234 | 0 | 0% | 2 | 100% | 0 | 0% |
| Carpet & Rug Repair | 7,255 | 1,642 | 2 | 3,235 | 2 | 100% | 0 | 0% | 0 | 0% |
| Ceiling Materials | 596 | 3,601 | 2 | 3,236 | 2 | 100% | 0 | 0% | 0 | 0% |
| Cellulite Treatment - Endermologie | 528 | 3,678 | 2 | 3,237 | 1 | 50% | 1 | 50% | 0 | 0% |
| Charity - Civil Rights | 344 | 3,929 | 2 | 3,238 | 1 | 50% | 1 | 50% | 0 | 0% |
| Charity - Elderly | 5,197 | 1,910 | 2 | 3,239 | 2 | 100% | 0 | 0% | 0 | 0% |
| Charity - Law & Public Interest | 1,818 | 2,724 | 2 | 3,240 | 1 | 50% | 1 | 50% | 0 | 0% |
| Check Protection & Signing Machines | 1,135 | 3,119 | 2 | 3,241 | 2 | 100% | 0 | 0% | 0 | 0% |
| Chemical Production | 1,718 | 2,775 | 2 | 3,242 | 1 | 50% | 1 | 50% | 0 | 0% |
| Chemists - Analytical & Consulting | 703 | 3,484 | 2 | 3,243 | 1 | 50% | 1 | 50% | 0 | 0% |
| Cleaning Supplies by Mail | 232 | 4,153 | 2 | 3,244 | 1 | 50% | 1 | 50% | 0 | 0% |
| Coaching - Leadership | 2,006 | 2,643 | 2 | 3,245 | 2 | 100% | 0 | 0% | 0 | 0% |
| Compressors - Repair | 825 | 3,357 | 2 | 3,246 | 1 | 50% | 1 | 50% | 0 | 0% |
| Computer Facilities Management Services | 1,334 | 2,993 | 2 | 3,247 | 1 | 50% | 1 | 50% | 0 | 0% |
| Computers - Rooms - Installation & Equipment | 1,577 | 2,843 | 2 | 3,248 | 1 | 50% | 1 | 50% | 0 | 0% |
| Concrete Removal | 205 | 4,215 | 2 | 3,249 | 1 | 50% | 1 | 50% | 0 | 0% |
| Construction Reports | 2,166 | 2,584 | 2 | 3,250 | 1 | 50% | 1 | 50% | 0 | 0% |
| Consultants - Pharmaceutical | 1,800 | 2,737 | 2 | 3,251 | 1 | 50% | 1 | 50% | 0 | 0% |
| Contractor - Sheetrock | 1,110 | 3,137 | 2 | 3,252 | 0 | 0% | 1 | 50% | 1 | 50% |
| Cord Blood Storage | 2,759 | 2,399 | 2 | 3,253 | 2 | 100% | 0 | 0% | 0 | 0% |
| Corporation Supplies | 302 | 4,006 | 2 | 3,254 | 1 | 50% | 1 | 50% | 0 | 0% |
| Crane Service | 10,013 | 1,422 | 2 | 3,255 | 1 | 50% | 1 | 50% | 0 | 0% |
| Cranes | 3,475 | 2,233 | 2 | 3,256 | 2 | 100% | 0 | 0% | 0 | 0% |
| Custom Brokers | 5,395 | 1,876 | 2 | 3,257 | 2 | 100% | 0 | 0% | 0 | 0% |
| Cylinders - Air & Hydraulic | 2,942 | 2,351 | 2 | 3,258 | 2 | 100% | 0 | 0% | 0 | 0% |
| Cylinders - Gas | 403 | 3,845 | 2 | 3,259 | 2 | 100% | 0 | 0% | 0 | 0% |
| Data Processing Equipment - Maintenance | 688 | 3,494 | 2 | 3,260 | 0 | 0% | 2 | 100% | 0 | 0% |
| Diamond Buyers | 9,421 | 1,468 | 2 | 3,261 | 0 | 0% | 2 | 100% | 0 | 0% |
| Diamond Cutters | 570 | 3,626 | 2 | 3,262 | 2 | 100% | 0 | 0% | 0 | 0% |
| Dishwashing Machines - Dealers | 192 | 4,240 | 2 | 3,263 | 2 | 100% | 0 | 0% | 0 | 0% |
| Divers | 730 | 3,455 | 2 | 3,264 | 2 | 100% | 0 | 0% | 0 | 0% |
| Dolls - Collectors | 381 | 3,883 | 2 | 3,265 | 0 | 0% | 2 | 100% | 0 | 0% |
| Door Closers & Checks | 384 | 3,876 | 2 | 3,266 | 1 | 50% | 1 | 50% | 0 | 0% |
| Doors - Commercial | 2,786 | 2,393 | 2 | 3,267 | 2 | 100% | 0 | 0% | 0 | 0% |
| Doors - Patio | 675 | 3,512 | 2 | 3,268 | 0 | 0% | 2 | 100% | 0 | 0% |
| Drapery & Curtain Fabrics - Retail | 1,587 | 2,838 | 2 | 3,269 | 2 | 100% | 0 | 0% | 0 | 0% |
| Drilling - Oil Well | 3,752 | 2,185 | 2 | 3,270 | 2 | 100% | 0 | 0% | 0 | 0% |
| Drills | 391 | 3,868 | 2 | 3,271 | 2 | 100% | 0 | 0% | 0 | 0% |
| Drywall Taping and Texturing | 1,463 | 2,911 | 2 | 3,272 | 2 | 100% | 0 | 0% | 0 | 0% |
| Duct & Duct Fittings | 3,657 | 2,200 | 2 | 3,273 | 1 | 50% | 1 | 50% | 0 | 0% |
| Economic Development Organizations | 1,415 | 2,942 | 2 | 3,274 | 2 | 100% | 0 | 0% | 0 | 0% |
| Electric Motor Controls - Wholesale & Manufacturers | 612 | 3,578 | 2 | 3,275 | 1 | 50% | 1 | 50% | 0 | 0% |
| Electrical Discharge Machines & Supplies | 754 | 3,426 | 2 | 3,276 | 1 | 50% | 1 | 50% | 0 | 0% |
| Electrolysis Equipment & Supplies | 239 | 4,145 | 2 | 3,277 | 2 | 100% | 0 | 0% | 0 | 0% |
| Elevator Installation | 2,428 | 2,516 | 2 | 3,278 | 2 | 100% | 0 | 0% | 0 | 0% |
| Embroidering Machines | 303 | 4,001 | 2 | 3,279 | 1 | 50% | 1 | 50% | 0 | 0% |
| Employment Service - Government, Co, Fraternal | 2,920 | 2,355 | 2 | 3,280 | 2 | 100% | 0 | 0% | 0 | 0% |
| Encyclopedias | 265 | 4,090 | 2 | 3,281 | 1 | 50% | 1 | 50% | 0 | 0% |
| Engineering Reports | 743 | 3,441 | 2 | 3,282 | 1 | 50% | 1 | 50% | 0 | 0% |
| Equipment Calibration | 1,468 | 2,907 | 2 | 3,283 | 1 | 50% | 1 | 50% | 0 | 0% |
| Escort Service - Personal | 5,299 | 1,891 | 2 | 3,284 | 0 | 0% | 1 | 50% | 1 | 50% |
| Etched Products - Metal, Glass | 896 | 3,299 | 2 | 3,285 | 1 | 50% | 1 | 50% | 0 | 0% |
| Export Management | 912 | 3,288 | 2 | 3,286 | 1 | 50% | 1 | 50% | 0 | 0% |
| Eye Banks | 90 | 4,556 | 2 | 3,287 | 1 | 50% | 1 | 50% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|-----|
| Fans - Attic | 1,058 | 3,168 | 2 | 3,288 | 0 | 0% | 2 | 100% | 0 | 0% |
| Fasteners - Industrial & Construction | 6,110 | 1,788 | 2 | 3,289 | 0 | 0% | 2 | 100% | 0 | 0% |
| Feed Concentrates & Supplements | 490 | 3,728 | 2 | 3,290 | 1 | 50% | 1 | 50% | 0 | 0% |
| Feeders - Industrial | 278 | 4,049 | 2 | 3,291 | 1 | 50% | 1 | 50% | 0 | 0% |
| Fences - Wood | 783 | 3,395 | 2 | 3,292 | 1 | 50% | 0 | 0% | 1 | 50% |
| Fiber & Fiber Products | 452 | 3,779 | 2 | 3,293 | 1 | 50% | 1 | 50% | 0 | 0% |
| Filters - Liquid | 467 | 3,758 | 2 | 3,294 | 0 | 0% | 2 | 100% | 0 | 0% |
| Fire Department Equipment & Supplies | 1,885 | 2,689 | 2 | 3,295 | 1 | 50% | 1 | 50% | 0 | 0% |
| Fishery Consultants | 310 | 3,982 | 2 | 3,296 | 0 | 0% | 2 | 100% | 0 | 0% |
| Flood Control Equipment | 1,135 | 3,119 | 2 | 3,297 | 1 | 50% | 1 | 50% | 0 | 0% |
| Foresters - Consulting | 3,931 | 2,143 | 2 | 3,298 | 0 | 0% | 2 | 100% | 0 | 0% |
| Fur Novelties & Accessories | 1,056 | 3,169 | 2 | 3,299 | 1 | 50% | 1 | 50% | 0 | 0% |
| Fur Skin Dealers & Brokers | 848 | 3,337 | 2 | 3,300 | 1 | 50% | 1 | 50% | 0 | 0% |
| Game - Birds, Venison | 363 | 3,908 | 2 | 3,301 | 1 | 50% | 0 | 0% | 1 | 50% |
| Game Farms | 1,472 | 2,905 | 2 | 3,302 | 1 | 50% | 0 | 0% | 1 | 50% |
| Garbage Disposal Equipment - Supplies & Parts | 739 | 3,443 | 2 | 3,303 | 2 | 100% | 0 | 0% | 0 | 0% |
| Gauges & Gages | 2,093 | 2,607 | 2 | 3,304 | 1 | 50% | 1 | 50% | 0 | 0% |
| Golf Courses - Miniature | 1,248 | 3,047 | 2 | 3,305 | 0 | 0% | 2 | 100% | 0 | 0% |
| Golf Tours & Promoters | 406 | 3,842 | 2 | 3,306 | 0 | 0% | 2 | 100% | 0 | 0% |
| Grilles, Registers & Diffusers | 587 | 3,606 | 2 | 3,307 | 2 | 100% | 0 | 0% | 0 | 0% |
| Group Homes | 6,843 | 1,704 | 2 | 3,308 | 2 | 100% | 0 | 0% | 0 | 0% |
| Handwriting Experts | 310 | 3,982 | 2 | 3,309 | 0 | 0% | 2 | 100% | 0 | 0% |
| Hay | 2,388 | 2,524 | 2 | 3,310 | 0 | 0% | 2 | 100% | 0 | 0% |
| Health Recording Service | 792 | 3,383 | 2 | 3,311 | 2 | 100% | 0 | 0% | 0 | 0% |
| Hearing Aids Parts & Repairing | 358 | 3,912 | 2 | 3,312 | 2 | 100% | 0 | 0% | 0 | 0% |
| Hemp Products | 129 | 4,428 | 2 | 3,313 | 1 | 50% | 1 | 50% | 0 | 0% |
| Honey | 2,647 | 2,433 | 2 | 3,314 | 1 | 50% | 1 | 50% | 0 | 0% |
| Ice Cream Cone Manufacturers & Distributors | 185 | 4,261 | 2 | 3,315 | 0 | 0% | 2 | 100% | 0 | 0% |
| Ice Cream Freezers | 195 | 4,233 | 2 | 3,316 | 2 | 100% | 0 | 0% | 0 | 0% |
| Import Representatives | 1,522 | 2,879 | 2 | 3,317 | 1 | 50% | 1 | 50% | 0 | 0% |
| Inks - Print & Lithograph | 529 | 3,675 | 2 | 3,318 | 1 | 50% | 1 | 50% | 0 | 0% |
| Insurance - Medicare Supplement | 3,419 | 2,247 | 2 | 3,319 | 1 | 50% | 1 | 50% | 0 | 0% |
| Insurance Rating Bureaus | 1,083 | 3,151 | 2 | 3,320 | 2 | 100% | 0 | 0% | 0 | 0% |
| Iron | 1,670 | 2,796 | 2 | 3,321 | 0 | 0% | 2 | 100% | 0 | 0% |
| Italian Food Products | 1,105 | 3,139 | 2 | 3,322 | 1 | 50% | 1 | 50% | 0 | 0% |
| Japanese Food Products | 145 | 4,380 | 2 | 3,323 | 0 | 0% | 2 | 100% | 0 | 0% |
| Juice Extractors | 1,356 | 2,983 | 2 | 3,324 | 1 | 50% | 1 | 50% | 0 | 0% |
| Kilns | 307 | 3,990 | 2 | 3,325 | 0 | 0% | 2 | 100% | 0 | 0% |
| Knives - Machine | 1,380 | 2,966 | 2 | 3,326 | 0 | 0% | 2 | 100% | 0 | 0% |
| Kosher Food Products | 366 | 3,906 | 2 | 3,327 | 1 | 50% | 1 | 50% | 0 | 0% |
| Labels | 1,496 | 2,889 | 2 | 3,328 | 1 | 50% | 1 | 50% | 0 | 0% |
| Lamps - Supplies & Parts | 1,349 | 2,985 | 2 | 3,329 | 1 | 50% | 1 | 50% | 0 | 0% |
| Lapidary Equipment & Supplies | 53 | 4,714 | 2 | 3,330 | 2 | 100% | 0 | 0% | 0 | 0% |
| Lathes | 111 | 4,479 | 2 | 3,331 | 2 | 100% | 0 | 0% | 0 | 0% |
| Law Books | 213 | 4,200 | 2 | 3,332 | 0 | 0% | 2 | 100% | 0 | 0% |
| Lead Abatement | 2,520 | 2,480 | 2 | 3,333 | 1 | 50% | 1 | 50% | 0 | 0% |
| Leather Goods Manufacturers Supplies | 889 | 3,306 | 2 | 3,334 | 2 | 100% | 0 | 0% | 0 | 0% |
| Legal Printing | 72 | 4,626 | 2 | 3,335 | 0 | 0% | 2 | 100% | 0 | 0% |
| Lie Detection Service | 5,511 | 1,862 | 2 | 3,336 | 1 | 50% | 1 | 50% | 0 | 0% |
| Linings - Clothing | 307 | 3,990 | 2 | 3,337 | 2 | 100% | 0 | 0% | 0 | 0% |
| Linoleum Dealers | 1,609 | 2,832 | 2 | 3,338 | 2 | 100% | 0 | 0% | 0 | 0% |
| Liquor Brokers | 385 | 3,872 | 2 | 3,339 | 1 | 50% | 1 | 50% | 0 | 0% |
| Literary Agents | 3,205 | 2,289 | 2 | 3,340 | 1 | 50% | 1 | 50% | 0 | 0% |
| Livestock Auction Markets | 1,784 | 2,743 | 2 | 3,341 | 2 | 100% | 0 | 0% | 0 | 0% |
| Livestock Breeders | 4,224 | 2,094 | 2 | 3,342 | 0 | 0% | 2 | 100% | 0 | 0% |
| Livestock Equipment & Supplies | 3,456 | 2,237 | 2 | 3,343 | 2 | 100% | 0 | 0% | 0 | 0% |
| Lubricants | 2,200 | 2,570 | 2 | 3,344 | 1 | 50% | 1 | 50% | 0 | 0% |
| Lumber Carriers | 1,358 | 2,980 | 2 | 3,345 | 2 | 100% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|-----|
| Lumber Mill Representatives | 295 | 4,017 | 2 | 3,346 | 0 | 0% | 2 | 100% | 0 | 0% |
| Marine Surveyors | 2,460 | 2,503 | 2 | 3,347 | 2 | 100% | 0 | 0% | 0 | 0% |
| Marketing Consultants - Mobile | 1,072 | 3,158 | 2 | 3,348 | 1 | 50% | 1 | 50% | 0 | 0% |
| Mattresses - Renovating | 863 | 3,326 | 2 | 3,349 | 0 | 0% | 2 | 100% | 0 | 0% |
| Meat - Smokehouses | 537 | 3,666 | 2 | 3,350 | 0 | 0% | 2 | 100% | 0 | 0% |
| Medical Coding | 1,542 | 2,860 | 2 | 3,351 | 2 | 100% | 0 | 0% | 0 | 0% |
| Meditation Instruction | 1,225 | 3,059 | 2 | 3,352 | 1 | 50% | 1 | 50% | 0 | 0% |
| Metal Shapes - Extruded | 2,186 | 2,574 | 2 | 3,353 | 0 | 0% | 2 | 100% | 0 | 0% |
| Metals - Precious - Sheet, Wire, Tubing | 2,639 | 2,438 | 2 | 3,354 | 2 | 100% | 0 | 0% | 0 | 0% |
| Milk Distributor | 131 | 4,425 | 2 | 3,355 | 2 | 100% | 0 | 0% | 0 | 0% |
| Milling Cutters | 29 | 4,838 | 2 | 3,356 | 1 | 50% | 1 | 50% | 0 | 0% |
| Myofunctional Therapy | 1,101 | 3,144 | 2 | 3,357 | 0 | 0% | 2 | 100% | 0 | 0% |
| Nautical Instruments | 166 | 4,316 | 2 | 3,358 | 2 | 100% | 0 | 0% | 0 | 0% |
| Naval Stores | 33 | 4,820 | 2 | 3,359 | 2 | 100% | 0 | 0% | 0 | 0% |
| Nets & Netting | 924 | 3,275 | 2 | 3,360 | 1 | 50% | 1 | 50% | 0 | 0% |
| Noise Control Consultants | 1,046 | 3,175 | 2 | 3,361 | 0 | 0% | 2 | 100% | 0 | 0% |
| Nurses-Practitioners | 2,596 | 2,451 | 2 | 3,362 | 1 | 50% | 1 | 50% | 0 | 0% |
| Odor Neutralizer | 2,281 | 2,547 | 2 | 3,363 | 1 | 50% | 1 | 50% | 0 | 0% |
| Oil - Crude - Purchasing | 2,316 | 2,543 | 2 | 3,364 | 1 | 50% | 1 | 50% | 0 | 0% |
| Oil Royalties | 5,487 | 1,867 | 2 | 3,365 | 2 | 100% | 0 | 0% | 0 | 0% |
| Oilfield Consultants | 3,810 | 2,174 | 2 | 3,366 | 1 | 50% | 1 | 50% | 0 | 0% |
| Oilfield Equipment | 4,824 | 1,979 | 2 | 3,367 | 0 | 0% | 2 | 100% | 0 | 0% |
| Oilfield Equipment & Supplies | 10,549 | 1,395 | 2 | 3,368 | 2 | 100% | 0 | 0% | 0 | 0% |
| Olive Oil | 785 | 3,392 | 2 | 3,369 | 2 | 100% | 0 | 0% | 0 | 0% |
| Organic Soil Fertilizer | 1,555 | 2,853 | 2 | 3,370 | 2 | 100% | 0 | 0% | 0 | 0% |
| Organs - Tune & Repair | 1,449 | 2,921 | 2 | 3,371 | 2 | 100% | 0 | 0% | 0 | 0% |
| Oxygen Producing Equipment | 1,434 | 2,932 | 2 | 3,372 | 2 | 100% | 0 | 0% | 0 | 0% |
| Packaging Machinery | 2,275 | 2,550 | 2 | 3,373 | 1 | 50% | 1 | 50% | 0 | 0% |
| Parachute Jumping Instruction | 1,077 | 3,155 | 2 | 3,374 | 2 | 100% | 0 | 0% | 0 | 0% |
| Parking Stations & Garages - Equipment & Supplies | 561 | 3,640 | 2 | 3,375 | 1 | 50% | 1 | 50% | 0 | 0% |
| Paternity Tests & Services | 251 | 4,122 | 2 | 3,376 | 2 | 100% | 0 | 0% | 0 | 0% |
| Patio Design | 776 | 3,400 | 2 | 3,377 | 0 | 0% | 2 | 100% | 0 | 0% |
| Pearls | 949 | 3,251 | 2 | 3,378 | 1 | 50% | 1 | 50% | 0 | 0% |
| Perfumes - Raw Materials & Supplies | 214 | 4,197 | 2 | 3,379 | 0 | 0% | 2 | 100% | 0 | 0% |
| Physicians & Surgeons - Industrial Medicine | 994 | 3,215 | 2 | 3,380 | 1 | 50% | 1 | 50% | 0 | 0% |
| Physicians Assistants | 1,149 | 3,104 | 2 | 3,381 | 1 | 50% | 1 | 50% | 0 | 0% |
| Picnic Equipment & Supplies | 140 | 4,393 | 2 | 3,382 | 1 | 50% | 1 | 50% | 0 | 0% |
| Pictures | 1,810 | 2,730 | 2 | 3,383 | 2 | 100% | 0 | 0% | 0 | 0% |
| Pies | 1,145 | 3,109 | 2 | 3,384 | 2 | 100% | 0 | 0% | 0 | 0% |
| Pistons | 106 | 4,501 | 2 | 3,385 | 1 | 50% | 1 | 50% | 0 | 0% |
| Planetariums | 96 | 4,533 | 2 | 3,386 | 1 | 50% | 1 | 50% | 0 | 0% |
| Plaques | 2,782 | 2,395 | 2 | 3,387 | 1 | 50% | 1 | 50% | 0 | 0% |
| Plaster | 1,791 | 2,741 | 2 | 3,388 | 1 | 50% | 1 | 50% | 0 | 0% |
| Plastics - Raw Materials, Powder, Liquid | 1,402 | 2,955 | 2 | 3,389 | 2 | 100% | 0 | 0% | 0 | 0% |
| Plating Equipment & Supplies | 383 | 3,878 | 2 | 3,390 | 0 | 0% | 2 | 100% | 0 | 0% |
| Plywood & Veneers | 1,496 | 2,889 | 2 | 3,391 | 2 | 100% | 0 | 0% | 0 | 0% |
| Pole Fitness | 298 | 4,013 | 2 | 3,392 | 1 | 50% | 0 | 0% | 1 | 50% |
| Police & Fire Organizations | 11,806 | 1,316 | 2 | 3,393 | 0 | 0% | 2 | 100% | 0 | 0% |
| Ponzi Schemes | 1,629 | 2,821 | 2 | 3,394 | 0 | 0% | 2 | 100% | 0 | 0% |
| Printers - Glass, Metal, Plastic - 3D Printing | 165 | 4,319 | 2 | 3,395 | 2 | 100% | 0 | 0% | 0 | 0% |
| Professional Organizer | 1,545 | 2,857 | 2 | 3,396 | 2 | 100% | 0 | 0% | 0 | 0% |
| Public Speaker | 556 | 3,646 | 2 | 3,397 | 1 | 50% | 1 | 50% | 0 | 0% |
| Radio Station Reps | 369 | 3,905 | 2 | 3,398 | 0 | 0% | 2 | 100% | 0 | 0% |
| Rails & Accessories | 384 | 3,876 | 2 | 3,399 | 0 | 0% | 2 | 100% | 0 | 0% |
| Ranges & Ovens - Service & Repair | 389 | 3,870 | 2 | 3,400 | 1 | 50% | 1 | 50% | 0 | 0% |
| Rendering Companies | 1,084 | 3,149 | 2 | 3,401 | 2 | 100% | 0 | 0% | 0 | 0% |
| Riggers | 1,396 | 2,960 | 2 | 3,402 | 1 | 50% | 1 | 50% | 0 | 0% |
| Rubber - Synthetic | 800 | 3,376 | 2 | 3,403 | 0 | 0% | 2 | 100% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|-----|
| Rustproofing & Undercoating - Auto | 1,886 | 2,687 | 2 | 3,404 | 2 | 100% | 0 | 0% | 0 | 0% |
| Salvage - Marine | 727 | 3,457 | 2 | 3,405 | 1 | 50% | 1 | 50% | 0 | 0% |
| Scalp Care | 711 | 3,477 | 2 | 3,406 | 2 | 100% | 0 | 0% | 0 | 0% |
| School Furniture & Equipment | 5,658 | 1,842 | 2 | 3,407 | 2 | 100% | 0 | 0% | 0 | 0% |
| Screen Manufacturers Equipment & Supplies | 1,420 | 2,938 | 2 | 3,408 | 1 | 50% | 1 | 50% | 0 | 0% |
| Seniors Moving & Delivery Services | 944 | 3,257 | 2 | 3,409 | 2 | 100% | 0 | 0% | 0 | 0% |
| Sewage Treatment Equipment | 550 | 3,651 | 2 | 3,410 | 1 | 50% | 1 | 50% | 0 | 0% |
| Sewing Instruction | 1,142 | 3,111 | 2 | 3,411 | 2 | 100% | 0 | 0% | 0 | 0% |
| Sewing Machines - Industrial & Commercial | 734 | 3,448 | 2 | 3,412 | 1 | 50% | 1 | 50% | 0 | 0% |
| Ship Brokers | 487 | 3,730 | 2 | 3,413 | 2 | 100% | 0 | 0% | 0 | 0% |
| Shock Absorbers | 97 | 4,529 | 2 | 3,414 | 2 | 100% | 0 | 0% | 0 | 0% |
| Shoe Manufacturers Supplies | 401 | 3,849 | 2 | 3,415 | 1 | 50% | 1 | 50% | 0 | 0% |
| Shoring Contractors | 713 | 3,474 | 2 | 3,416 | 2 | 100% | 0 | 0% | 0 | 0% |
| Shredding Services | 2,865 | 2,366 | 2 | 3,417 | 2 | 100% | 0 | 0% | 0 | 0% |
| Singing Telegrams | 381 | 3,883 | 2 | 3,418 | 1 | 50% | 1 | 50% | 0 | 0% |
| Skateboard Parks & Rinks | 1,036 | 3,185 | 2 | 3,419 | 0 | 0% | 2 | 100% | 0 | 0% |
| Skating Instruction | 195 | 4,233 | 2 | 3,420 | 1 | 50% | 1 | 50% | 0 | 0% |
| Ski Equipment - Repair | 418 | 3,826 | 2 | 3,421 | 1 | 50% | 1 | 50% | 0 | 0% |
| Ski Equipment Rental | 644 | 3,548 | 2 | 3,422 | 1 | 50% | 1 | 50% | 0 | 0% |
| Ski Tours | 226 | 4,170 | 2 | 3,423 | 2 | 100% | 0 | 0% | 0 | 0% |
| Smoke Abatement Equipment | 99 | 4,524 | 2 | 3,424 | 0 | 0% | 2 | 100% | 0 | 0% |
| Spinologists | 88 | 4,562 | 2 | 3,425 | 1 | 50% | 1 | 50% | 0 | 0% |
| Stenographic Machines & Supplies | 150 | 4,355 | 2 | 3,426 | 2 | 100% | 0 | 0% | 0 | 0% |
| Sterilizing Apparatus | 111 | 4,479 | 2 | 3,427 | 0 | 0% | 1 | 50% | 1 | 50% |
| Stock Quotation Boards & Systems | 1,118 | 3,130 | 2 | 3,428 | 1 | 50% | 0 | 0% | 1 | 50% |
| Stone - Cast | 3,135 | 2,306 | 2 | 3,429 | 2 | 100% | 0 | 0% | 0 | 0% |
| Street Cleaning Equipment | 198 | 4,227 | 2 | 3,430 | 2 | 100% | 0 | 0% | 0 | 0% |
| Sump Pump Contractors | 968 | 3,236 | 2 | 3,431 | 2 | 100% | 0 | 0% | 0 | 0% |
| Sweeping Service - Power | 2,334 | 2,536 | 2 | 3,432 | 0 | 0% | 2 | 100% | 0 | 0% |
| Table Suppliers | 12 | 4,962 | 2 | 3,433 | 1 | 50% | 1 | 50% | 0 | 0% |
| Table Tennis Equipment | 187 | 4,254 | 2 | 3,434 | 2 | 100% | 0 | 0% | 0 | 0% |
| Tank Lining & Coating | 800 | 3,376 | 2 | 3,435 | 2 | 100% | 0 | 0% | 0 | 0% |
| Tank Testing & Inspection | 2,600 | 2,449 | 2 | 3,436 | 1 | 50% | 1 | 50% | 0 | 0% |
| Tanks - Metal | 2,182 | 2,577 | 2 | 3,437 | 1 | 50% | 1 | 50% | 0 | 0% |
| Tapestries | 302 | 4,006 | 2 | 3,438 | 2 | 100% | 0 | 0% | 0 | 0% |
| Telegrams - Novelty | 170 | 4,300 | 2 | 3,439 | 1 | 50% | 1 | 50% | 0 | 0% |
| Television Station Equipment | 635 | 3,562 | 2 | 3,440 | 2 | 100% | 0 | 0% | 0 | 0% |
| Tennis Instruction | 790 | 3,386 | 2 | 3,441 | 1 | 50% | 0 | 0% | 1 | 50% |
| Terminals - River & Marine | 346 | 3,926 | 2 | 3,442 | 0 | 0% | 2 | 100% | 0 | 0% |
| Theatrical & Stage Lighting Equipment | 2,062 | 2,625 | 2 | 3,443 | 2 | 100% | 0 | 0% | 0 | 0% |
| Thermographers | 270 | 4,072 | 2 | 3,444 | 2 | 100% | 0 | 0% | 0 | 0% |
| Thermography - Infrared | 315 | 3,976 | 2 | 3,445 | 0 | 0% | 2 | 100% | 0 | 0% |
| Threat & Fraud Assessment | 252 | 4,120 | 2 | 3,446 | 1 | 50% | 1 | 50% | 0 | 0% |
| Titling Service - Television & Motion Pictures | 12 | 4,962 | 2 | 3,447 | 1 | 50% | 1 | 50% | 0 | 0% |
| Tool & Die Makers | 7,923 | 1,582 | 2 | 3,448 | 2 | 100% | 0 | 0% | 0 | 0% |
| Tool Holders | 1,489 | 2,893 | 2 | 3,449 | 2 | 100% | 0 | 0% | 0 | 0% |
| Tours - Wholesale | 397 | 3,854 | 2 | 3,450 | 0 | 0% | 2 | 100% | 0 | 0% |
| Tractor Distributors & Manufacturers | 1,161 | 3,095 | 2 | 3,451 | 1 | 50% | 1 | 50% | 0 | 0% |
| Traffic Signs, Signals & Equipment | 3,708 | 2,192 | 2 | 3,452 | 1 | 50% | 1 | 50% | 0 | 0% |
| Trike Conversions, Sales & Service | 1,083 | 3,151 | 2 | 3,453 | 2 | 100% | 0 | 0% | 0 | 0% |
| Truck Bedliner - Spray On | 3,657 | 2,200 | 2 | 3,454 | 2 | 100% | 0 | 0% | 0 | 0% |
| Truck Driver Leasing | 1,823 | 2,718 | 2 | 3,455 | 2 | 100% | 0 | 0% | 0 | 0% |
| Trusses - Construction | 4,454 | 2,055 | 2 | 3,456 | 0 | 0% | 2 | 100% | 0 | 0% |
| Ultrasound - Nonmedical | 2,661 | 2,427 | 2 | 3,457 | 2 | 100% | 0 | 0% | 0 | 0% |
| Vacuum Cleaners - Industrial & Commercial | 427 | 3,812 | 2 | 3,458 | 2 | 100% | 0 | 0% | 0 | 0% |
| Venetian Blinds - Supplies & Parts | 679 | 3,505 | 2 | 3,459 | 0 | 0% | 2 | 100% | 0 | 0% |
| Veterinary Surgery | 1,468 | 2,907 | 2 | 3,460 | 1 | 50% | 1 | 50% | 0 | 0% |
| Video Equipment - Wholesale & Manufacturers | 1,127 | 3,125 | 2 | 3,461 | 2 | 100% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|------|
| Violins | 987 | 3,221 | 2 | 3,462 | 1 | 50% | 1 | 50% | 0 | 0% |
| Walkway Design | 504 | 3,707 | 2 | 3,463 | 1 | 50% | 1 | 50% | 0 | 0% |
| Wallpaper Hangers | 1,816 | 2,725 | 2 | 3,464 | 1 | 50% | 1 | 50% | 0 | 0% |
| Water Craft Repair | 101 | 4,513 | 2 | 3,465 | 0 | 0% | 1 | 50% | 1 | 50% |
| Water Leak Detection | 3,533 | 2,223 | 2 | 3,466 | 2 | 100% | 0 | 0% | 0 | 0% |
| Weather Forecast Service | 732 | 3,452 | 2 | 3,467 | 1 | 50% | 1 | 50% | 0 | 0% |
| Welding Equipment - Repair | 2,530 | 2,475 | 2 | 3,468 | 1 | 50% | 1 | 50% | 0 | 0% |
| Wellpoint & Dewatering Systems | 262 | 4,098 | 2 | 3,469 | 1 | 50% | 1 | 50% | 0 | 0% |
| Whirlpool Bath Equipment & Supplies | 1,202 | 3,075 | 2 | 3,470 | 0 | 0% | 1 | 50% | 1 | 50% |
| Wicker Products | 689 | 3,493 | 2 | 3,471 | 1 | 50% | 1 | 50% | 0 | 0% |
| Wine Brokers | 626 | 3,569 | 2 | 3,472 | 1 | 50% | 1 | 50% | 0 | 0% |
| Wire & Cable - Non-Electric | 2,423 | 2,517 | 2 | 3,473 | 1 | 50% | 0 | 0% | 1 | 50% |
| Absorbents | 188 | 4,251 | 1 | 3,474 | 1 | 100% | 0 | 0% | 0 | 0% |
| Accordions | 178 | 4,274 | 1 | 3,475 | 0 | 0% | 1 | 100% | 0 | 0% |
| Actuaries | 862 | 3,327 | 1 | 3,476 | 1 | 100% | 0 | 0% | 0 | 0% |
| Adhesives & Gluing Equipment | 284 | 4,036 | 1 | 3,477 | 1 | 100% | 0 | 0% | 0 | 0% |
| Advertising - Aerial | 942 | 3,259 | 1 | 3,478 | 0 | 0% | 1 | 100% | 0 | 0% |
| Advertising - Checking Service | 842 | 3,343 | 1 | 3,479 | 0 | 0% | 0 | 0% | 1 | 100% |
| Aerial Patrol & Inspection Service | 228 | 4,165 | 1 | 3,480 | 1 | 100% | 0 | 0% | 0 | 0% |
| Aids Research & Clinics | 2,124 | 2,596 | 1 | 3,481 | 1 | 100% | 0 | 0% | 0 | 0% |
| Air Flight Attendants | 175 | 4,284 | 1 | 3,482 | 1 | 100% | 0 | 0% | 0 | 0% |
| Air Motors | 73 | 4,619 | 1 | 3,483 | 0 | 0% | 1 | 100% | 0 | 0% |
| Aircraft Cleaning | 276 | 4,052 | 1 | 3,484 | 1 | 100% | 0 | 0% | 0 | 0% |
| Aircraft Fixed Based Operator | 58 | 4,688 | 1 | 3,485 | 0 | 0% | 1 | 100% | 0 | 0% |
| Aircraft Ground Support & Service Equipment | 648 | 3,539 | 1 | 3,486 | 1 | 100% | 0 | 0% | 0 | 0% |
| Aircraft Hangar Construction | 203 | 4,220 | 1 | 3,487 | 0 | 0% | 1 | 100% | 0 | 0% |
| Aircraft Rebuilding | 469 | 3,756 | 1 | 3,488 | 0 | 0% | 1 | 100% | 0 | 0% |
| Airport Equipment & Supplies | 645 | 3,546 | 1 | 3,489 | 0 | 0% | 1 | 100% | 0 | 0% |
| Alzheimer Care, Information & Treatment | 751 | 3,431 | 1 | 3,490 | 1 | 100% | 0 | 0% | 0 | 0% |
| Anchors - Expansion | 112 | 4,473 | 1 | 3,491 | 1 | 100% | 0 | 0% | 0 | 0% |
| Anchors - Marine | 347 | 3,925 | 1 | 3,492 | 1 | 100% | 0 | 0% | 0 | 0% |
| Animal Supplies - Zoo, Circus | 485 | 3,731 | 1 | 3,493 | 0 | 0% | 1 | 100% | 0 | 0% |
| Anodizing | 115 | 4,461 | 1 | 3,494 | 0 | 0% | 1 | 100% | 0 | 0% |
| Anti-Fogging Compounds | 28 | 4,845 | 1 | 3,495 | 0 | 0% | 1 | 100% | 0 | 0% |
| Antique Oriental Rugs | 377 | 3,893 | 1 | 3,496 | 1 | 100% | 0 | 0% | 0 | 0% |
| Antlers, Hides & Mounts | 137 | 4,401 | 1 | 3,497 | 0 | 0% | 1 | 100% | 0 | 0% |
| Aquaculture | 1,020 | 3,195 | 1 | 3,498 | 1 | 100% | 0 | 0% | 0 | 0% |
| Architects Supplies | 751 | 3,431 | 1 | 3,499 | 1 | 100% | 0 | 0% | 0 | 0% |
| Armatures - Service & Sales | 708 | 3,481 | 1 | 3,500 | 0 | 0% | 1 | 100% | 0 | 0% |
| Art Identification & Registration | 93 | 4,542 | 1 | 3,501 | 1 | 100% | 0 | 0% | 0 | 0% |
| Artificial Flowers & Plants - Manufacturer Supplies | 3,636 | 2,202 | 1 | 3,502 | 0 | 0% | 1 | 100% | 0 | 0% |
| Asbestos Consulting & Testing | 6,726 | 1,720 | 1 | 3,503 | 1 | 100% | 0 | 0% | 0 | 0% |
| Asphalt Mixing Equipment | 569 | 3,628 | 1 | 3,504 | 1 | 100% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - 3rd Party Workers Compensation Claims | 307 | 3,990 | 1 | 3,505 | 1 | 100% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Collaborative Divorce | 626 | 3,569 | 1 | 3,506 | 1 | 100% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Medical Malpractice | 1,064 | 3,160 | 1 | 3,507 | 1 | 100% | 0 | 0% | 0 | 0% |
| Auditory Training Equipment | 490 | 3,728 | 1 | 3,508 | 1 | 100% | 0 | 0% | 0 | 0% |
| Automobile Pre-Paid Maintenance Plans | 294 | 4,019 | 1 | 3,509 | 0 | 0% | 1 | 100% | 0 | 0% |
| Baby Formula Service | 280 | 4,047 | 1 | 3,510 | 0 | 0% | 1 | 100% | 0 | 0% |
| Badminton Courts - Public | 46 | 4,753 | 1 | 3,511 | 1 | 100% | 0 | 0% | 0 | 0% |
| Bags - Paper | 803 | 3,375 | 1 | 3,512 | 1 | 100% | 0 | 0% | 0 | 0% |
| Bankruptcy Counseling - Federally Certified | 1,299 | 3,015 | 1 | 3,513 | 1 | 100% | 0 | 0% | 0 | 0% |
| Bar Manufacturer | 284 | 4,036 | 1 | 3,514 | 1 | 100% | 0 | 0% | 0 | 0% |
| Bar Supplies | 1,110 | 3,137 | 1 | 3,515 | 1 | 100% | 0 | 0% | 0 | 0% |
| Barricades | 1,407 | 2,948 | 1 | 3,516 | 0 | 0% | 1 | 100% | 0 | 0% |
| Baskets - Wholesale & Manufacturers | 450 | 3,785 | 1 | 3,517 | 1 | 100% | 0 | 0% | 0 | 0% |
| Bedsprads - Wholesale & Manufacturers | 288 | 4,030 | 1 | 3,518 | 0 | 0% | 1 | 100% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|------|
| Belting & Supplies | 995 | 3,214 | 1 | 3,519 | 1 | 100% | 0 | 0% | 0 | 0% |
| Beverages - Wholesale & Distribution | 7,454 | 1,628 | 1 | 3,520 | 0 | 0% | 1 | 100% | 0 | 0% |
| Bid Report Service | 936 | 3,263 | 1 | 3,521 | 1 | 100% | 0 | 0% | 0 | 0% |
| Binders - Loose Leaf | 147 | 4,373 | 1 | 3,522 | 0 | 0% | 1 | 100% | 0 | 0% |
| Bio - Chemicals | 1,434 | 2,932 | 1 | 3,523 | 0 | 0% | 0 | 0% | 1 | 100% |
| Birth Control Information Centers | 273 | 4,060 | 1 | 3,524 | 1 | 100% | 0 | 0% | 0 | 0% |
| Blasting Equipment & Supplies | 589 | 3,602 | 1 | 3,525 | 1 | 100% | 0 | 0% | 0 | 0% |
| Blowers - Outdoor | 196 | 4,229 | 1 | 3,526 | 0 | 0% | 1 | 100% | 0 | 0% |
| Blueprinting | 2,319 | 2,542 | 1 | 3,527 | 0 | 0% | 1 | 100% | 0 | 0% |
| Boards Of Trade | 28 | 4,845 | 1 | 3,528 | 0 | 0% | 1 | 100% | 0 | 0% |
| Boilers - Sales & Service | 1,411 | 2,946 | 1 | 3,529 | 1 | 100% | 0 | 0% | 0 | 0% |
| Box Lunches | 66 | 4,652 | 1 | 3,530 | 1 | 100% | 0 | 0% | 0 | 0% |
| Box Manufacturers Equipment & Supplies | 1,206 | 3,072 | 1 | 3,531 | 1 | 100% | 0 | 0% | 0 | 0% |
| Boy & Girl Organizations - Supplies | 63 | 4,660 | 1 | 3,532 | 1 | 100% | 0 | 0% | 0 | 0% |
| Boys Clothing & Furnishings - Wholesale & Manufacturers | 267 | 4,078 | 1 | 3,533 | 1 | 100% | 0 | 0% | 0 | 0% |
| Brakes - Lining - Manufacturers & Distributors | 152 | 4,346 | 1 | 3,534 | 0 | 0% | 1 | 100% | 0 | 0% |
| Bridal Gown Preservation | 263 | 4,096 | 1 | 3,535 | 1 | 100% | 0 | 0% | 0 | 0% |
| Bronze | 945 | 3,255 | 1 | 3,536 | 1 | 100% | 0 | 0% | 0 | 0% |
| Brushes | 262 | 4,098 | 1 | 3,537 | 0 | 0% | 1 | 100% | 0 | 0% |
| Building & Development Permits | 756 | 3,425 | 1 | 3,538 | 0 | 0% | 1 | 100% | 0 | 0% |
| Building Envelope Restoration | 68 | 4,647 | 1 | 3,539 | 1 | 100% | 0 | 0% | 0 | 0% |
| Building Inspection - Commercial | 1,334 | 2,993 | 1 | 3,540 | 1 | 100% | 0 | 0% | 0 | 0% |
| Buses - Bodies | 68 | 4,647 | 1 | 3,541 | 0 | 0% | 1 | 100% | 0 | 0% |
| Buttons - Manufacturers Equipment & Supplies | 428 | 3,809 | 1 | 3,542 | 1 | 100% | 0 | 0% | 0 | 0% |
| Cabinet Hardware | 2,523 | 2,478 | 1 | 3,543 | 0 | 0% | 1 | 100% | 0 | 0% |
| Calligraphers | 291 | 4,026 | 1 | 3,544 | 1 | 100% | 0 | 0% | 0 | 0% |
| Cams - Grinding & Cutting | 28 | 4,845 | 1 | 3,545 | 0 | 0% | 1 | 100% | 0 | 0% |
| Caning Supplies | 119 | 4,452 | 1 | 3,546 | 0 | 0% | 1 | 100% | 0 | 0% |
| Canners Equipment & Supplies | 137 | 4,401 | 1 | 3,547 | 0 | 0% | 0 | 0% | 1 | 100% |
| Car Pool Information | 44 | 4,758 | 1 | 3,548 | 0 | 0% | 0 | 0% | 1 | 100% |
| Carpet & Rug Binding | 328 | 3,955 | 1 | 3,549 | 0 | 0% | 0 | 0% | 1 | 100% |
| Carpet & Rug Weavers | 748 | 3,434 | 1 | 3,550 | 1 | 100% | 0 | 0% | 0 | 0% |
| Carpet Workrooms | 78 | 4,603 | 1 | 3,551 | 1 | 100% | 0 | 0% | 0 | 0% |
| Casinos - Online | 1,872 | 2,694 | 1 | 3,552 | 1 | 100% | 0 | 0% | 0 | 0% |
| Caulking Contractors | 4,124 | 2,114 | 1 | 3,553 | 1 | 100% | 0 | 0% | 0 | 0% |
| Caulking Materials & Equipment | 250 | 4,125 | 1 | 3,554 | 1 | 100% | 0 | 0% | 0 | 0% |
| Caverns | 155 | 4,337 | 1 | 3,555 | 1 | 100% | 0 | 0% | 0 | 0% |
| Chains | 231 | 4,157 | 1 | 3,556 | 0 | 0% | 1 | 100% | 0 | 0% |
| Charity - Blind & Visually Impaired | 637 | 3,559 | 1 | 3,557 | 1 | 100% | 0 | 0% | 0 | 0% |
| Charity - Cancer | 3,188 | 2,292 | 1 | 3,558 | 0 | 0% | 1 | 100% | 0 | 0% |
| Charity - Relief & Development | 758 | 3,423 | 1 | 3,559 | 1 | 100% | 0 | 0% | 0 | 0% |
| Charity - Veterans & Military | 7,743 | 1,604 | 1 | 3,560 | 0 | 0% | 0 | 0% | 1 | 100% |
| Chemical Plant Equipment & Supplies | 2,122 | 2,597 | 1 | 3,561 | 0 | 0% | 1 | 100% | 0 | 0% |
| Childproofing Services | 301 | 4,010 | 1 | 3,562 | 1 | 100% | 0 | 0% | 0 | 0% |
| Chocolate & Cocoa | 2,429 | 2,514 | 1 | 3,563 | 1 | 100% | 0 | 0% | 0 | 0% |
| Church Furnishings | 1,384 | 2,965 | 1 | 3,564 | 1 | 100% | 0 | 0% | 0 | 0% |
| City & Town Planners | 607 | 3,586 | 1 | 3,565 | 1 | 100% | 0 | 0% | 0 | 0% |
| Clay Products | 423 | 3,822 | 1 | 3,566 | 1 | 100% | 0 | 0% | 0 | 0% |
| Clean Room Facilities | 529 | 3,675 | 1 | 3,567 | 1 | 100% | 0 | 0% | 0 | 0% |
| Clinics - Dialysis | 838 | 3,347 | 1 | 3,568 | 0 | 0% | 1 | 100% | 0 | 0% |
| Closures - Industrial - Protective | 135 | 4,408 | 1 | 3,569 | 0 | 0% | 1 | 100% | 0 | 0% |
| Clutches | 1,044 | 3,176 | 1 | 3,570 | 0 | 0% | 1 | 100% | 0 | 0% |
| Coal Washing | 26 | 4,859 | 1 | 3,571 | 0 | 0% | 1 | 100% | 0 | 0% |
| Coils - Electric | 315 | 3,976 | 1 | 3,572 | 1 | 100% | 0 | 0% | 0 | 0% |
| College Savings Plans | 576 | 3,614 | 1 | 3,573 | 1 | 100% | 0 | 0% | 0 | 0% |
| Colors & Pigment | 246 | 4,129 | 1 | 3,574 | 0 | 0% | 1 | 100% | 0 | 0% |
| Commercial Blueprint Design | 101 | 4,513 | 1 | 3,575 | 1 | 100% | 0 | 0% | 0 | 0% |
| Commercial Kitchen Rental | 867 | 3,322 | 1 | 3,576 | 1 | 100% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|------|
| Compactors - Waste - Wholesale & Manufacturers | 80 | 4,594 | 1 | 3,577 | 1 | 100% | 0 | 0% | 0 | 0% |
| Composting Systems | 225 | 4,174 | 1 | 3,578 | 0 | 0% | 1 | 100% | 0 | 0% |
| Concessionaires | 2,228 | 2,560 | 1 | 3,579 | 1 | 100% | 0 | 0% | 0 | 0% |
| Concrete - Prestressed | 752 | 3,430 | 1 | 3,580 | 1 | 100% | 0 | 0% | 0 | 0% |
| Concrete Aggregates | 1,228 | 3,057 | 1 | 3,581 | 0 | 0% | 1 | 100% | 0 | 0% |
| Concrete Mixers | 1,048 | 3,174 | 1 | 3,582 | 0 | 0% | 0 | 0% | 1 | 100% |
| Concrete Mixing Plant Equipment | 203 | 4,220 | 1 | 3,583 | 1 | 100% | 0 | 0% | 0 | 0% |
| Concrete Reinforcements | 2,462 | 2,502 | 1 | 3,584 | 1 | 100% | 0 | 0% | 0 | 0% |
| Contractor - Ornamental Iron | 1,122 | 3,129 | 1 | 3,585 | 1 | 100% | 0 | 0% | 0 | 0% |
| Conveyors & Conveying Equipment | 3,346 | 2,261 | 1 | 3,586 | 1 | 100% | 0 | 0% | 0 | 0% |
| Cooling Towers | 858 | 3,330 | 1 | 3,587 | 1 | 100% | 0 | 0% | 0 | 0% |
| Copper Products | 958 | 3,245 | 1 | 3,588 | 0 | 0% | 1 | 100% | 0 | 0% |
| Cord Sets & Cords - Electric | 42 | 4,773 | 1 | 3,589 | 0 | 0% | 1 | 100% | 0 | 0% |
| Covers - Book, Catalog | 463 | 3,763 | 1 | 3,590 | 1 | 100% | 0 | 0% | 0 | 0% |
| Criminologists | 24 | 4,869 | 1 | 3,591 | 1 | 100% | 0 | 0% | 0 | 0% |
| Crowdfunding | 12 | 4,962 | 1 | 3,592 | 1 | 100% | 0 | 0% | 0 | 0% |
| Cryogenics | 1,746 | 2,757 | 1 | 3,593 | 0 | 0% | 1 | 100% | 0 | 0% |
| Crystals - Industrial | 152 | 4,346 | 1 | 3,594 | 0 | 0% | 1 | 100% | 0 | 0% |
| Cupolas | 70 | 4,637 | 1 | 3,595 | 0 | 0% | 1 | 100% | 0 | 0% |
| Curtains - Wholesale & Manufacturers | 424 | 3,820 | 1 | 3,596 | 0 | 0% | 1 | 100% | 0 | 0% |
| Custom Harvesting | 269 | 4,074 | 1 | 3,597 | 0 | 0% | 1 | 100% | 0 | 0% |
| Dairy Consultants | 220 | 4,184 | 1 | 3,598 | 1 | 100% | 0 | 0% | 0 | 0% |
| Dairy Equipment & Supplies | 1,376 | 2,971 | 1 | 3,599 | 0 | 0% | 1 | 100% | 0 | 0% |
| Darts & Dart Boards | 679 | 3,505 | 1 | 3,600 | 0 | 0% | 1 | 100% | 0 | 0% |
| Data Processing Supplies | 1,576 | 2,844 | 1 | 3,601 | 0 | 0% | 0 | 0% | 1 | 100% |
| Debris Box Service | 125 | 4,439 | 1 | 3,602 | 0 | 0% | 1 | 100% | 0 | 0% |
| Defense Contractors | 1,644 | 2,812 | 1 | 3,603 | 0 | 0% | 1 | 100% | 0 | 0% |
| Dentist - Sedation | 243 | 4,136 | 1 | 3,604 | 1 | 100% | 0 | 0% | 0 | 0% |
| Deodorizing & Disinfecting | 934 | 3,266 | 1 | 3,605 | 1 | 100% | 0 | 0% | 0 | 0% |
| Die Cutting | 790 | 3,386 | 1 | 3,606 | 0 | 0% | 1 | 100% | 0 | 0% |
| Dolls - Repairing | 921 | 3,277 | 1 | 3,607 | 1 | 100% | 0 | 0% | 0 | 0% |
| Dome Structures | 53 | 4,714 | 1 | 3,608 | 0 | 0% | 0 | 0% | 1 | 100% |
| Domestic Abuse Services | 424 | 3,820 | 1 | 3,609 | 1 | 100% | 0 | 0% | 0 | 0% |
| Doors - Rolling | 420 | 3,825 | 1 | 3,610 | 1 | 100% | 0 | 0% | 0 | 0% |
| Doors - Vinyl | 4 | 5,060 | 1 | 3,611 | 0 | 0% | 1 | 100% | 0 | 0% |
| Draperies - Wholesale & Manufacturers | 332 | 3,949 | 1 | 3,612 | 1 | 100% | 0 | 0% | 0 | 0% |
| Dress Trimmings | 278 | 4,049 | 1 | 3,613 | 1 | 100% | 0 | 0% | 0 | 0% |
| Drilling & Boring Equipment & Supplies | 2,085 | 2,613 | 1 | 3,614 | 1 | 100% | 0 | 0% | 0 | 0% |
| Driving Training Equipment | 1,517 | 2,881 | 1 | 3,615 | 1 | 100% | 0 | 0% | 0 | 0% |
| Drug Brokers | 1,507 | 2,885 | 1 | 3,616 | 1 | 100% | 0 | 0% | 0 | 0% |
| Drywall - Inspectors | 528 | 3,678 | 1 | 3,617 | 1 | 100% | 0 | 0% | 0 | 0% |
| Drywall Contractors Equipment & Supplies | 2,649 | 2,431 | 1 | 3,618 | 0 | 0% | 1 | 100% | 0 | 0% |
| Drywall Toxic - Inspection | 151 | 4,352 | 1 | 3,619 | 0 | 0% | 0 | 0% | 1 | 100% |
| Duplicating Machines & Supplies | 287 | 4,033 | 1 | 3,620 | 0 | 0% | 1 | 100% | 0 | 0% |
| Dust Collecting Systems | 454 | 3,774 | 1 | 3,621 | 1 | 100% | 0 | 0% | 0 | 0% |
| Dust Control Materials | 250 | 4,125 | 1 | 3,622 | 1 | 100% | 0 | 0% | 0 | 0% |
| DVD & CD Player Repair | 414 | 3,833 | 1 | 3,623 | 0 | 0% | 1 | 100% | 0 | 0% |
| Dyers | 200 | 4,224 | 1 | 3,624 | 0 | 0% | 1 | 100% | 0 | 0% |
| Electric Instruments | 709 | 3,478 | 1 | 3,625 | 0 | 0% | 1 | 100% | 0 | 0% |
| Electric Switchboards | 616 | 3,576 | 1 | 3,626 | 1 | 100% | 0 | 0% | 0 | 0% |
| Electrostatic Painting | 310 | 3,982 | 1 | 3,627 | 1 | 100% | 0 | 0% | 0 | 0% |
| Embroideries - Uniform | 1,692 | 2,788 | 1 | 3,628 | 0 | 0% | 1 | 100% | 0 | 0% |
| Employment Service - Union Talent Signatory | 110 | 4,490 | 1 | 3,629 | 0 | 0% | 1 | 100% | 0 | 0% |
| Engraving Equipment & Supplies | 915 | 3,283 | 1 | 3,630 | 0 | 0% | 1 | 100% | 0 | 0% |
| Envelopes - Wholesale & Manufacturers | 1,546 | 2,856 | 1 | 3,631 | 1 | 100% | 0 | 0% | 0 | 0% |
| Equine Therapy | 585 | 3,608 | 1 | 3,632 | 1 | 100% | 0 | 0% | 0 | 0% |
| Erosion Control | 4,805 | 1,984 | 1 | 3,633 | 0 | 0% | 1 | 100% | 0 | 0% |
| Etiquette School | 855 | 3,333 | 1 | 3,634 | 0 | 0% | 1 | 100% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|------|
| Expansion Joints | 174 | 4,288 | 1 | 3,635 | 1 | 100% | 0 | 0% | 0 | 0% |
| Experimental Work | 85 | 4,576 | 1 | 3,636 | 1 | 100% | 0 | 0% | 0 | 0% |
| Eyelets | 452 | 3,779 | 1 | 3,637 | 1 | 100% | 0 | 0% | 0 | 0% |
| Fare Registers & Meters | 3 | 5,074 | 1 | 3,638 | 1 | 100% | 0 | 0% | 0 | 0% |
| Farms - Urban | 184 | 4,264 | 1 | 3,639 | 0 | 0% | 1 | 100% | 0 | 0% |
| Feathers | 341 | 3,934 | 1 | 3,640 | 1 | 100% | 0 | 0% | 0 | 0% |
| Feed Mill Equipment & Supplies | 610 | 3,582 | 1 | 3,641 | 1 | 100% | 0 | 0% | 0 | 0% |
| Fertilizer Plant Equipment | 341 | 3,934 | 1 | 3,642 | 0 | 0% | 1 | 100% | 0 | 0% |
| Fiber Glass Fabricators | 1,585 | 2,840 | 1 | 3,643 | 0 | 0% | 1 | 100% | 0 | 0% |
| Fiber Glass Materials | 427 | 3,812 | 1 | 3,644 | 1 | 100% | 0 | 0% | 0 | 0% |
| Film Scrap | 51 | 4,729 | 1 | 3,645 | 0 | 0% | 1 | 100% | 0 | 0% |
| Fingerprinting - Live Scan | 731 | 3,454 | 1 | 3,646 | 1 | 100% | 0 | 0% | 0 | 0% |
| Fire Lookout Stations | 63 | 4,660 | 1 | 3,647 | 1 | 100% | 0 | 0% | 0 | 0% |
| Fish Processors | 392 | 3,865 | 1 | 3,648 | 0 | 0% | 1 | 100% | 0 | 0% |
| Fishing Tackle - Repair & Parts | 494 | 3,717 | 1 | 3,649 | 0 | 0% | 1 | 100% | 0 | 0% |
| Flame proofing Materials | 2 | 5,092 | 1 | 3,650 | 1 | 100% | 0 | 0% | 0 | 0% |
| Flatware - Table | 884 | 3,310 | 1 | 3,651 | 1 | 100% | 0 | 0% | 0 | 0% |
| Flavoring Extracts | 661 | 3,525 | 1 | 3,652 | 1 | 100% | 0 | 0% | 0 | 0% |
| Flavoring Extracts - Raw Materials | 912 | 3,288 | 1 | 3,653 | 1 | 100% | 0 | 0% | 0 | 0% |
| Floats - Mechanical | 70 | 4,637 | 1 | 3,654 | 1 | 100% | 0 | 0% | 0 | 0% |
| Floats - Parade | 49 | 4,739 | 1 | 3,655 | 0 | 0% | 1 | 100% | 0 | 0% |
| Floor Machines - Repair | 133 | 4,412 | 1 | 3,656 | 0 | 0% | 1 | 100% | 0 | 0% |
| Floor Removal | 576 | 3,614 | 1 | 3,657 | 1 | 100% | 0 | 0% | 0 | 0% |
| Floor Treatment Compounds | 1,018 | 3,200 | 1 | 3,658 | 0 | 0% | 1 | 100% | 0 | 0% |
| Florists Supplies | 1,291 | 3,022 | 1 | 3,659 | 1 | 100% | 0 | 0% | 0 | 0% |
| Flour | 526 | 3,683 | 1 | 3,660 | 1 | 100% | 0 | 0% | 0 | 0% |
| Food Facilities Consultants | 856 | 3,331 | 1 | 3,661 | 0 | 0% | 1 | 100% | 0 | 0% |
| Fraternal Regalia & Supplies | 545 | 3,657 | 1 | 3,662 | 1 | 100% | 0 | 0% | 0 | 0% |
| Fraternities & Sororities | 89 | 4,560 | 1 | 3,663 | 1 | 100% | 0 | 0% | 0 | 0% |
| Fuel Tax Service | 21 | 4,893 | 1 | 3,664 | 1 | 100% | 0 | 0% | 0 | 0% |
| Fumigation Services | 1,215 | 3,068 | 1 | 3,665 | 1 | 100% | 0 | 0% | 0 | 0% |
| Fur Designers | 257 | 4,111 | 1 | 3,666 | 0 | 0% | 1 | 100% | 0 | 0% |
| Furniture Cleaning | 875 | 3,315 | 1 | 3,667 | 0 | 0% | 1 | 100% | 0 | 0% |
| Furniture Stripping | 589 | 3,602 | 1 | 3,668 | 0 | 0% | 1 | 100% | 0 | 0% |
| Galvanizing | 332 | 3,949 | 1 | 3,669 | 1 | 100% | 0 | 0% | 0 | 0% |
| Garment Racks | 899 | 3,296 | 1 | 3,670 | 0 | 0% | 1 | 100% | 0 | 0% |
| Garment Restoration | 293 | 4,021 | 1 | 3,671 | 1 | 100% | 0 | 0% | 0 | 0% |
| Gas Boosters | 55 | 4,700 | 1 | 3,672 | 0 | 0% | 0 | 0% | 1 | 100% |
| Gas Burners | 733 | 3,450 | 1 | 3,673 | 0 | 0% | 1 | 100% | 0 | 0% |
| Gas Lights | 177 | 4,279 | 1 | 3,674 | 0 | 0% | 1 | 100% | 0 | 0% |
| Gasoline Plant Equipment | 538 | 3,663 | 1 | 3,675 | 1 | 100% | 0 | 0% | 0 | 0% |
| Gears & Gear Cutting | 761 | 3,421 | 1 | 3,676 | 1 | 100% | 0 | 0% | 0 | 0% |
| Glass Circles & Specialty Shapes | 251 | 4,122 | 1 | 3,677 | 1 | 100% | 0 | 0% | 0 | 0% |
| Glass Coating & Tinting Machinery | 54 | 4,705 | 1 | 3,678 | 0 | 0% | 1 | 100% | 0 | 0% |
| Grain Elevator Builders | 926 | 3,272 | 1 | 3,679 | 1 | 100% | 0 | 0% | 0 | 0% |
| Greenhouse Builders | 1,086 | 3,148 | 1 | 3,680 | 0 | 0% | 1 | 100% | 0 | 0% |
| Greenhouse Equipment & Supplies | 2,087 | 2,612 | 1 | 3,681 | 1 | 100% | 0 | 0% | 0 | 0% |
| Grill Cleaning | 38 | 4,798 | 1 | 3,682 | 0 | 0% | 1 | 100% | 0 | 0% |
| Grinding Wheel Dressers | 43 | 4,765 | 1 | 3,683 | 1 | 100% | 0 | 0% | 0 | 0% |
| Grouting Compounds | 972 | 3,232 | 1 | 3,684 | 1 | 100% | 0 | 0% | 0 | 0% |
| Hammocks/Hammock Stands & Chairs | 83 | 4,582 | 1 | 3,685 | 1 | 100% | 0 | 0% | 0 | 0% |
| Handbags - Manufacturers Equipment & Supplies | 484 | 3,732 | 1 | 3,686 | 0 | 0% | 1 | 100% | 0 | 0% |
| Handwriting Analysts | 260 | 4,105 | 1 | 3,687 | 1 | 100% | 0 | 0% | 0 | 0% |
| Hawaiian Goods | 1,192 | 3,081 | 1 | 3,688 | 1 | 100% | 0 | 0% | 0 | 0% |
| Hay Rides | 119 | 4,452 | 1 | 3,689 | 0 | 0% | 1 | 100% | 0 | 0% |
| Historical Places | 302 | 4,006 | 1 | 3,690 | 1 | 100% | 0 | 0% | 0 | 0% |
| Home Sitting Services | 3,312 | 2,270 | 1 | 3,691 | 1 | 100% | 0 | 0% | 0 | 0% |
| Horse race Handicapping | 303 | 4,001 | 1 | 3,692 | 1 | 100% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|------|
| Horse Shoeing | 1,197 | 3,078 | 1 | 3,693 | 0 | 0% | 1 | 100% | 0 | 0% |
| Hose & Tubing - Rubber & Plastic | 989 | 3,219 | 1 | 3,694 | 0 | 0% | 1 | 100% | 0 | 0% |
| Hubcaps - Sales | 1,943 | 2,666 | 1 | 3,695 | 1 | 100% | 0 | 0% | 0 | 0% |
| Hyperbaric Treatment | 48 | 4,742 | 1 | 3,696 | 0 | 0% | 1 | 100% | 0 | 0% |
| Ice Cream Manufacturers Equipment | 472 | 3,752 | 1 | 3,697 | 0 | 0% | 1 | 100% | 0 | 0% |
| Ice Cream Mixes | 88 | 4,562 | 1 | 3,698 | 0 | 0% | 1 | 100% | 0 | 0% |
| In-floor Heating | 169 | 4,305 | 1 | 3,699 | 1 | 100% | 0 | 0% | 0 | 0% |
| Industrial Developments | 1,403 | 2,953 | 1 | 3,700 | 0 | 0% | 1 | 100% | 0 | 0% |
| Insurance - Crop | 1,377 | 2,970 | 1 | 3,701 | 1 | 100% | 0 | 0% | 0 | 0% |
| Insurance - Medicare Advantage Plans | 183 | 4,265 | 1 | 3,702 | 1 | 100% | 0 | 0% | 0 | 0% |
| Interior Decorators & Designers - Workroom | 1,752 | 2,754 | 1 | 3,703 | 1 | 100% | 0 | 0% | 0 | 0% |
| Interior Finishing | 1,358 | 2,980 | 1 | 3,704 | 0 | 0% | 1 | 100% | 0 | 0% |
| Investment Castings | 253 | 4,117 | 1 | 3,705 | 0 | 0% | 0 | 0% | 1 | 100% |
| iPod Sales & Service | 170 | 4,300 | 1 | 3,706 | 1 | 100% | 0 | 0% | 0 | 0% |
| Irrigation Equipment | 234 | 4,151 | 1 | 3,707 | 0 | 0% | 1 | 100% | 0 | 0% |
| Jacks | 1,559 | 2,851 | 1 | 3,708 | 1 | 100% | 0 | 0% | 0 | 0% |
| Jewelry Castings | 1,852 | 2,704 | 1 | 3,709 | 1 | 100% | 0 | 0% | 0 | 0% |
| Jewelry Polishing & Plating | 744 | 3,439 | 1 | 3,710 | 1 | 100% | 0 | 0% | 0 | 0% |
| Kite Boarding | 65 | 4,656 | 1 | 3,711 | 1 | 100% | 0 | 0% | 0 | 0% |
| Knit Goods - Wholesale & Manufacturers | 204 | 4,217 | 1 | 3,712 | 1 | 100% | 0 | 0% | 0 | 0% |
| Knitting Instruction | 418 | 3,826 | 1 | 3,713 | 0 | 0% | 1 | 100% | 0 | 0% |
| Labels - Fabric | 405 | 3,843 | 1 | 3,714 | 0 | 0% | 1 | 100% | 0 | 0% |
| Labels - Plastic, Metal, Foil | 1,163 | 3,094 | 1 | 3,715 | 0 | 0% | 1 | 100% | 0 | 0% |
| Ladders | 782 | 3,396 | 1 | 3,716 | 0 | 0% | 1 | 100% | 0 | 0% |
| Laminating Equipment & Supplies | 1,035 | 3,187 | 1 | 3,717 | 1 | 100% | 0 | 0% | 0 | 0% |
| Lamp Shade Frames & Supplies | 511 | 3,701 | 1 | 3,718 | 1 | 100% | 0 | 0% | 0 | 0% |
| Landfills - Construction Materials | 479 | 3,742 | 1 | 3,719 | 0 | 0% | 1 | 100% | 0 | 0% |
| Landfills - Sanitary | 1,182 | 3,084 | 1 | 3,720 | 0 | 0% | 1 | 100% | 0 | 0% |
| Lead Removal | 62 | 4,668 | 1 | 3,721 | 0 | 0% | 1 | 100% | 0 | 0% |
| Lead Renovator | 16 | 4,920 | 1 | 3,722 | 1 | 100% | 0 | 0% | 0 | 0% |
| Lead Testing | 305 | 3,998 | 1 | 3,723 | 1 | 100% | 0 | 0% | 0 | 0% |
| Leadership Development | 15,914 | 1,112 | 1 | 3,724 | 0 | 0% | 1 | 100% | 0 | 0% |
| Lettering Machines | 385 | 3,872 | 1 | 3,725 | 0 | 0% | 1 | 100% | 0 | 0% |
| Libraries - Institutional | 32 | 4,824 | 1 | 3,726 | 1 | 100% | 0 | 0% | 0 | 0% |
| Library Equipment & Supplies | 266 | 4,085 | 1 | 3,727 | 1 | 100% | 0 | 0% | 0 | 0% |
| Life Raft Inflation Equipment | 212 | 4,202 | 1 | 3,728 | 0 | 0% | 1 | 100% | 0 | 0% |
| Lifts/Elevators - In Home | 2,075 | 2,618 | 1 | 3,729 | 0 | 0% | 1 | 100% | 0 | 0% |
| Lighting Plants | 100 | 4,520 | 1 | 3,730 | 0 | 0% | 1 | 100% | 0 | 0% |
| Lightning Protection Equipment | 2,958 | 2,348 | 1 | 3,731 | 1 | 100% | 0 | 0% | 0 | 0% |
| Livestock Feeding | 1,299 | 3,015 | 1 | 3,732 | 1 | 100% | 0 | 0% | 0 | 0% |
| Log Splitting Equipment | 315 | 3,976 | 1 | 3,733 | 0 | 0% | 1 | 100% | 0 | 0% |
| Lottery Buying Club | 1,160 | 3,097 | 1 | 3,734 | 1 | 100% | 0 | 0% | 0 | 0% |
| Luggage Manufacturers Equipment & Supplies | 101 | 4,513 | 1 | 3,735 | 0 | 0% | 1 | 100% | 0 | 0% |
| Luggage Repair | 678 | 3,508 | 1 | 3,736 | 0 | 0% | 1 | 100% | 0 | 0% |
| Lumber Inspectors | 152 | 4,346 | 1 | 3,737 | 1 | 100% | 0 | 0% | 0 | 0% |
| Macaroni | 107 | 4,500 | 1 | 3,738 | 1 | 100% | 0 | 0% | 0 | 0% |
| Magicians | 1,009 | 3,206 | 1 | 3,739 | 0 | 0% | 1 | 100% | 0 | 0% |
| Manufactured Offices & Commercial Units | 649 | 3,537 | 1 | 3,740 | 1 | 100% | 0 | 0% | 0 | 0% |
| Marble & Terrazzo Cleaning & Service | 4,361 | 2,070 | 1 | 3,741 | 1 | 100% | 0 | 0% | 0 | 0% |
| Marijuana - Accessories | 82 | 4,583 | 1 | 3,742 | 1 | 100% | 0 | 0% | 0 | 0% |
| Marine Electric Service | 840 | 3,345 | 1 | 3,743 | 0 | 0% | 0 | 0% | 1 | 100% |
| Marking & Coding Equipment | 351 | 3,921 | 1 | 3,744 | 1 | 100% | 0 | 0% | 0 | 0% |
| Meat Choppers & Grinders | 842 | 3,343 | 1 | 3,745 | 0 | 0% | 1 | 100% | 0 | 0% |
| Medical Transcription | 12,283 | 1,292 | 1 | 3,746 | 0 | 0% | 1 | 100% | 0 | 0% |
| Metal Cleaning Equipment | 85 | 4,576 | 1 | 3,747 | 0 | 0% | 1 | 100% | 0 | 0% |
| Metal Detecting Equipment | 2,442 | 2,512 | 1 | 3,748 | 0 | 0% | 1 | 100% | 0 | 0% |
| Metal Fabricating Machinery | 856 | 3,331 | 1 | 3,749 | 1 | 100% | 0 | 0% | 0 | 0% |
| Metal Slitting & Shearing | 122 | 4,444 | 1 | 3,750 | 1 | 100% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|----|
| Metals - Corrugated | 200 | 4,224 | 1 | 3,751 | 1 | 100% | 0 | 0% | 0 | 0% |
| Metaphysical Supplies & Service | 598 | 3,595 | 1 | 3,752 | 0 | 0% | 1 | 100% | 0 | 0% |
| Microfilm Service, Equipment & Supplies | 465 | 3,759 | 1 | 3,753 | 0 | 0% | 1 | 100% | 0 | 0% |
| Microphones | 246 | 4,129 | 1 | 3,754 | 1 | 100% | 0 | 0% | 0 | 0% |
| Microwave Communications | 808 | 3,371 | 1 | 3,755 | 1 | 100% | 0 | 0% | 0 | 0% |
| Millinery - Wholesale & Manufacturers | 89 | 4,560 | 1 | 3,756 | 1 | 100% | 0 | 0% | 0 | 0% |
| Milling Machines | 536 | 3,667 | 1 | 3,757 | 0 | 0% | 1 | 100% | 0 | 0% |
| Millwrights | 2,478 | 2,495 | 1 | 3,758 | 0 | 0% | 1 | 100% | 0 | 0% |
| Missile & Rocket Manufacturers | 71 | 4,630 | 1 | 3,759 | 0 | 0% | 1 | 100% | 0 | 0% |
| Missile & Rocket Research & Development | 563 | 3,634 | 1 | 3,760 | 1 | 100% | 0 | 0% | 0 | 0% |
| Missions | 812 | 3,368 | 1 | 3,761 | 1 | 100% | 0 | 0% | 0 | 0% |
| Mobile Refrigeration | 837 | 3,348 | 1 | 3,762 | 0 | 0% | 1 | 100% | 0 | 0% |
| Modeling & Simulation | 376 | 3,895 | 1 | 3,763 | 1 | 100% | 0 | 0% | 0 | 0% |
| Moldings | 2,616 | 2,445 | 1 | 3,764 | 0 | 0% | 1 | 100% | 0 | 0% |
| Moorage | 7 | 5,018 | 1 | 3,765 | 1 | 100% | 0 | 0% | 0 | 0% |
| Mops - Wholesale & Manufacturers | 48 | 4,742 | 1 | 3,766 | 1 | 100% | 0 | 0% | 0 | 0% |
| Motion Picture Film Libraries | 22 | 4,884 | 1 | 3,767 | 1 | 100% | 0 | 0% | 0 | 0% |
| Motion Picture Film Storage | 42 | 4,773 | 1 | 3,768 | 1 | 100% | 0 | 0% | 0 | 0% |
| Mountain Climbing Equipment | 642 | 3,551 | 1 | 3,769 | 1 | 100% | 0 | 0% | 0 | 0% |
| Murals | 1,626 | 2,822 | 1 | 3,770 | 1 | 100% | 0 | 0% | 0 | 0% |
| Music Copyists | 432 | 3,805 | 1 | 3,771 | 0 | 0% | 1 | 100% | 0 | 0% |
| Music Shells | 564 | 3,632 | 1 | 3,772 | 0 | 0% | 1 | 100% | 0 | 0% |
| Myotherapy | 109 | 4,493 | 1 | 3,773 | 0 | 0% | 1 | 100% | 0 | 0% |
| Navigation Consultants | 359 | 3,911 | 1 | 3,774 | 1 | 100% | 0 | 0% | 0 | 0% |
| Neckwear - Retail | 178 | 4,274 | 1 | 3,775 | 0 | 0% | 1 | 100% | 0 | 0% |
| Needles | 54 | 4,705 | 1 | 3,776 | 1 | 100% | 0 | 0% | 0 | 0% |
| Newspaper Feature Syndicates | 728 | 3,456 | 1 | 3,777 | 1 | 100% | 0 | 0% | 0 | 0% |
| Night Vision Equipment | 416 | 3,831 | 1 | 3,778 | 1 | 100% | 0 | 0% | 0 | 0% |
| Notions - Retail | 117 | 4,460 | 1 | 3,779 | 1 | 100% | 0 | 0% | 0 | 0% |
| Nut Cracking & Shelling Machines | 331 | 3,952 | 1 | 3,780 | 1 | 100% | 0 | 0% | 0 | 0% |
| Office Records - Destruction | 1,062 | 3,165 | 1 | 3,781 | 1 | 100% | 0 | 0% | 0 | 0% |
| Oil Additives - Manufacturers & Distributors | 1,439 | 2,929 | 1 | 3,782 | 1 | 100% | 0 | 0% | 0 | 0% |
| Oil Properties | 843 | 3,342 | 1 | 3,783 | 0 | 0% | 1 | 100% | 0 | 0% |
| Oil Refiners Equipment & Supplies | 550 | 3,651 | 1 | 3,784 | 1 | 100% | 0 | 0% | 0 | 0% |
| Oil Well Services | 5,526 | 1,855 | 1 | 3,785 | 0 | 0% | 1 | 100% | 0 | 0% |
| Oilcloth | 1 | 5,104 | 1 | 3,786 | 0 | 0% | 1 | 100% | 0 | 0% |
| Online Dance Tutorials | 49 | 4,739 | 1 | 3,787 | 0 | 0% | 1 | 100% | 0 | 0% |
| Optical Imaging Equipment & Systems | 2,335 | 2,534 | 1 | 3,788 | 1 | 100% | 0 | 0% | 0 | 0% |
| Ore | 0 | 5,118 | 1 | 3,789 | 0 | 0% | 1 | 100% | 0 | 0% |
| Organs | 1,814 | 2,726 | 1 | 3,790 | 1 | 100% | 0 | 0% | 0 | 0% |
| Oriental Goods - Retail | 663 | 3,522 | 1 | 3,791 | 0 | 0% | 1 | 100% | 0 | 0% |
| Outplacement Consultants | 1,243 | 3,050 | 1 | 3,792 | 1 | 100% | 0 | 0% | 0 | 0% |
| Ovens - Industrial | 177 | 4,279 | 1 | 3,793 | 1 | 100% | 0 | 0% | 0 | 0% |
| Paint Removing | 2,453 | 2,508 | 1 | 3,794 | 0 | 0% | 1 | 100% | 0 | 0% |
| Paneling | 605 | 3,590 | 1 | 3,795 | 1 | 100% | 0 | 0% | 0 | 0% |
| Paper Converters | 461 | 3,767 | 1 | 3,796 | 1 | 100% | 0 | 0% | 0 | 0% |
| Paper Hangers - Wall covering | 872 | 3,318 | 1 | 3,797 | 1 | 100% | 0 | 0% | 0 | 0% |
| Paper Manufacturers | 2,818 | 2,384 | 1 | 3,798 | 1 | 100% | 0 | 0% | 0 | 0% |
| Paper Shredding Machines | 792 | 3,383 | 1 | 3,799 | 0 | 0% | 1 | 100% | 0 | 0% |
| Parapsychologists | 167 | 4,310 | 1 | 3,800 | 0 | 0% | 1 | 100% | 0 | 0% |
| Pardon Services | 155 | 4,337 | 1 | 3,801 | 1 | 100% | 0 | 0% | 0 | 0% |
| Peanut Products | 307 | 3,990 | 1 | 3,802 | 1 | 100% | 0 | 0% | 0 | 0% |
| Photographers - Pet | 512 | 3,699 | 1 | 3,803 | 0 | 0% | 1 | 100% | 0 | 0% |
| Photographic Research Service | 571 | 3,623 | 1 | 3,804 | 1 | 100% | 0 | 0% | 0 | 0% |
| Physician - Nephrology | 674 | 3,514 | 1 | 3,805 | 1 | 100% | 0 | 0% | 0 | 0% |
| Physicians & Surgeons Equipment - Repair & Refinish | 465 | 3,759 | 1 | 3,806 | 1 | 100% | 0 | 0% | 0 | 0% |
| Pianos - Parts | 141 | 4,388 | 1 | 3,807 | 0 | 0% | 1 | 100% | 0 | 0% |
| Pianos - Restoration & Refinishing | 897 | 3,298 | 1 | 3,808 | 1 | 100% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|------|
| Picture Frames - Restore & Repair | 353 | 3,917 | 1 | 3,809 | 1 | 100% | 0 | 0% | 0 | 0% |
| Pipe Cutting & Threading Equipment | 110 | 4,490 | 1 | 3,810 | 1 | 100% | 0 | 0% | 0 | 0% |
| Pipe Fittings | 1,445 | 2,925 | 1 | 3,811 | 1 | 100% | 0 | 0% | 0 | 0% |
| Pipe Inspection | 1,802 | 2,735 | 1 | 3,812 | 1 | 100% | 0 | 0% | 0 | 0% |
| Pipe Lining & Coating | 1,037 | 3,183 | 1 | 3,813 | 1 | 100% | 0 | 0% | 0 | 0% |
| Plaster Products - Ornamental | 101 | 4,513 | 1 | 3,814 | 1 | 100% | 0 | 0% | 0 | 0% |
| Plastics - Extruders | 859 | 3,329 | 1 | 3,815 | 1 | 100% | 0 | 0% | 0 | 0% |
| Plastics - Machinery & Equipment | 339 | 3,939 | 1 | 3,816 | 0 | 0% | 1 | 100% | 0 | 0% |
| Plastics - Research & Consulting | 933 | 3,267 | 1 | 3,817 | 1 | 100% | 0 | 0% | 0 | 0% |
| Police Departments | 611 | 3,581 | 1 | 3,818 | 0 | 0% | 1 | 100% | 0 | 0% |
| Pop-up Stores | 0 | 5,118 | 1 | 3,819 | 1 | 100% | 0 | 0% | 0 | 0% |
| Popcorn Machines | 794 | 3,382 | 1 | 3,820 | 1 | 100% | 0 | 0% | 0 | 0% |
| Potato Chips | 267 | 4,078 | 1 | 3,821 | 1 | 100% | 0 | 0% | 0 | 0% |
| Pottery Equipment & Supplies | 336 | 3,943 | 1 | 3,822 | 0 | 0% | 1 | 100% | 0 | 0% |
| Poultry Services | 847 | 3,338 | 1 | 3,823 | 1 | 100% | 0 | 0% | 0 | 0% |
| Presses - Power | 66 | 4,652 | 1 | 3,824 | 1 | 100% | 0 | 0% | 0 | 0% |
| Pressing Machines - Clothes | 109 | 4,493 | 1 | 3,825 | 1 | 100% | 0 | 0% | 0 | 0% |
| Printers - Letterpress | 456 | 3,770 | 1 | 3,826 | 0 | 0% | 1 | 100% | 0 | 0% |
| Printing Repair | 169 | 4,305 | 1 | 3,827 | 1 | 100% | 0 | 0% | 0 | 0% |
| Programmed Instruction | 989 | 3,219 | 1 | 3,828 | 0 | 0% | 1 | 100% | 0 | 0% |
| Proofreading | 772 | 3,406 | 1 | 3,829 | 0 | 0% | 1 | 100% | 0 | 0% |
| Protein Purification | 111 | 4,479 | 1 | 3,830 | 0 | 0% | 1 | 100% | 0 | 0% |
| Quickbooks Training & Support | 683 | 3,501 | 1 | 3,831 | 1 | 100% | 0 | 0% | 0 | 0% |
| Racquetball Courts - Public | 14 | 4,941 | 1 | 3,832 | 0 | 0% | 0 | 0% | 1 | 100% |
| Radiant Heating | 1,221 | 3,061 | 1 | 3,833 | 1 | 100% | 0 | 0% | 0 | 0% |
| Radiator Covers & Enclosures | 501 | 3,709 | 1 | 3,834 | 1 | 100% | 0 | 0% | 0 | 0% |
| Radiator Sales | 1,698 | 2,786 | 1 | 3,835 | 1 | 100% | 0 | 0% | 0 | 0% |
| Radio Program Producers | 668 | 3,517 | 1 | 3,836 | 1 | 100% | 0 | 0% | 0 | 0% |
| Radio Station Equipment | 381 | 3,883 | 1 | 3,837 | 0 | 0% | 1 | 100% | 0 | 0% |
| Radiotelephone Communications - Common Carrier | 469 | 3,756 | 1 | 3,838 | 1 | 100% | 0 | 0% | 0 | 0% |
| Railroad Equipment & Supplies | 1,728 | 2,767 | 1 | 3,839 | 0 | 0% | 1 | 100% | 0 | 0% |
| Railroads - Freight | 807 | 3,373 | 1 | 3,840 | 1 | 100% | 0 | 0% | 0 | 0% |
| Rainwater Harvesting Systems | 832 | 3,350 | 1 | 3,841 | 1 | 100% | 0 | 0% | 0 | 0% |
| Records - Phono - Manufacturers Equipment & Supplies | 112 | 4,473 | 1 | 3,842 | 0 | 0% | 1 | 100% | 0 | 0% |
| Refractories | 822 | 3,359 | 1 | 3,843 | 0 | 0% | 1 | 100% | 0 | 0% |
| Reiki Therapy | 539 | 3,662 | 1 | 3,844 | 1 | 100% | 0 | 0% | 0 | 0% |
| Reserve Study | 88 | 4,562 | 1 | 3,845 | 1 | 100% | 0 | 0% | 0 | 0% |
| Rest Homes | 1,940 | 2,668 | 1 | 3,846 | 0 | 0% | 1 | 100% | 0 | 0% |
| Restaurant Work Wear & Supplies | 50 | 4,734 | 1 | 3,847 | 0 | 0% | 1 | 100% | 0 | 0% |
| Right of Way Acquisition Service | 604 | 3,592 | 1 | 3,848 | 1 | 100% | 0 | 0% | 0 | 0% |
| Road Oiling & Dust Control | 491 | 3,724 | 1 | 3,849 | 0 | 0% | 1 | 100% | 0 | 0% |
| Rope | 382 | 3,882 | 1 | 3,850 | 1 | 100% | 0 | 0% | 0 | 0% |
| Routing Service - Air, Highway & Marine | 274 | 4,053 | 1 | 3,851 | 0 | 0% | 1 | 100% | 0 | 0% |
| Rubber Bands | 254 | 4,116 | 1 | 3,852 | 1 | 100% | 0 | 0% | 0 | 0% |
| Rubber Clothing & Footwear | 192 | 4,240 | 1 | 3,853 | 1 | 100% | 0 | 0% | 0 | 0% |
| Safe & Vault Movers | 972 | 3,232 | 1 | 3,854 | 1 | 100% | 0 | 0% | 0 | 0% |
| Sandblasting Equipment & Supplies | 1,479 | 2,898 | 1 | 3,855 | 1 | 100% | 0 | 0% | 0 | 0% |
| Saws - Sharpen & Repair | 773 | 3,404 | 1 | 3,856 | 1 | 100% | 0 | 0% | 0 | 0% |
| Schools - Surgical 1st Assistant | 203 | 4,220 | 1 | 3,857 | 1 | 100% | 0 | 0% | 0 | 0% |
| Scientists | 483 | 3,735 | 1 | 3,858 | 1 | 100% | 0 | 0% | 0 | 0% |
| Screens - Windows | 1,346 | 2,986 | 1 | 3,859 | 1 | 100% | 0 | 0% | 0 | 0% |
| Seals - O-Ring | 397 | 3,854 | 1 | 3,860 | 0 | 0% | 1 | 100% | 0 | 0% |
| Seeding | 750 | 3,433 | 1 | 3,861 | 1 | 100% | 0 | 0% | 0 | 0% |
| Septic Tanks & Systems Wholesale & Manufacturers | 2,008 | 2,641 | 1 | 3,862 | 1 | 100% | 0 | 0% | 0 | 0% |
| Sewer Cleaner Vacuum Service | 39 | 4,793 | 1 | 3,863 | 1 | 100% | 0 | 0% | 0 | 0% |
| Sewer Inspection | 1,217 | 3,063 | 1 | 3,864 | 1 | 100% | 0 | 0% | 0 | 0% |
| Sewer Pipe | 394 | 3,861 | 1 | 3,865 | 0 | 0% | 1 | 100% | 0 | 0% |
| Ship Builders & Repair | 1,152 | 3,099 | 1 | 3,866 | 1 | 100% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|------|
| Ship Wreckers | 43 | 4,765 | 1 | 3,867 | 1 | 100% | 0 | 0% | 0 | 0% |
| Shoring | 494 | 3,717 | 1 | 3,868 | 1 | 100% | 0 | 0% | 0 | 0% |
| Siding Cleaning | 676 | 3,510 | 1 | 3,869 | 0 | 0% | 1 | 100% | 0 | 0% |
| Silicones | 178 | 4,274 | 1 | 3,870 | 1 | 100% | 0 | 0% | 0 | 0% |
| Silverware | 2,115 | 2,602 | 1 | 3,871 | 1 | 100% | 0 | 0% | 0 | 0% |
| Silverware Clean, Repair & Replate | 375 | 3,896 | 1 | 3,872 | 1 | 100% | 0 | 0% | 0 | 0% |
| Sirens & Horns | 118 | 4,457 | 1 | 3,873 | 1 | 100% | 0 | 0% | 0 | 0% |
| Skating Rinks - Installation, Equipment & Supplies | 208 | 4,208 | 1 | 3,874 | 0 | 0% | 1 | 100% | 0 | 0% |
| Skylights - Distributors | 397 | 3,854 | 1 | 3,875 | 0 | 0% | 1 | 100% | 0 | 0% |
| Slippers - Wholesale & Manufacturers | 223 | 4,177 | 1 | 3,876 | 1 | 100% | 0 | 0% | 0 | 0% |
| Smoke Stacks | 32 | 4,824 | 1 | 3,877 | 0 | 0% | 0 | 0% | 1 | 100% |
| Snow Melting Systems | 345 | 3,927 | 1 | 3,878 | 1 | 100% | 0 | 0% | 0 | 0% |
| Snow Removal Service - Commercial | 1,662 | 2,803 | 1 | 3,879 | 1 | 100% | 0 | 0% | 0 | 0% |
| Snow Removal Service - Roof | 161 | 4,328 | 1 | 3,880 | 0 | 0% | 1 | 100% | 0 | 0% |
| Snowmobile Tours | 22 | 4,884 | 1 | 3,881 | 0 | 0% | 0 | 0% | 1 | 100% |
| Soap Dispensers | 175 | 4,284 | 1 | 3,882 | 1 | 100% | 0 | 0% | 0 | 0% |
| Solar Panel Cleaning | 574 | 3,619 | 1 | 3,883 | 0 | 0% | 1 | 100% | 0 | 0% |
| Sorting Equipment | 513 | 3,696 | 1 | 3,884 | 0 | 0% | 1 | 100% | 0 | 0% |
| Sound Control Structures & Equipment | 427 | 3,812 | 1 | 3,885 | 0 | 0% | 1 | 100% | 0 | 0% |
| Sound Effect Records | 1,822 | 2,720 | 1 | 3,886 | 0 | 0% | 1 | 100% | 0 | 0% |
| Soundproofing | 562 | 3,635 | 1 | 3,887 | 1 | 100% | 0 | 0% | 0 | 0% |
| Soy Bean Products | 314 | 3,980 | 1 | 3,888 | 0 | 0% | 1 | 100% | 0 | 0% |
| Spill Control Equipment & Materials | 135 | 4,408 | 1 | 3,889 | 0 | 0% | 1 | 100% | 0 | 0% |
| Spools | 118 | 4,457 | 1 | 3,890 | 1 | 100% | 0 | 0% | 0 | 0% |
| Staples, Staplers & Tackers | 81 | 4,590 | 1 | 3,891 | 1 | 100% | 0 | 0% | 0 | 0% |
| Steam Specialties | 162 | 4,327 | 1 | 3,892 | 1 | 100% | 0 | 0% | 0 | 0% |
| Steamship Agencies | 218 | 4,190 | 1 | 3,893 | 1 | 100% | 0 | 0% | 0 | 0% |
| Steel Processing | 4,320 | 2,079 | 1 | 3,894 | 0 | 0% | 0 | 0% | 1 | 100% |
| Stencils & Stencil Supplies | 189 | 4,247 | 1 | 3,895 | 1 | 100% | 0 | 0% | 0 | 0% |
| Stenographers - Public | 967 | 3,238 | 1 | 3,896 | 1 | 100% | 0 | 0% | 0 | 0% |
| Stevedoring Contractors | 154 | 4,342 | 1 | 3,897 | 0 | 0% | 1 | 100% | 0 | 0% |
| Storage - Liquid & Bulk | 831 | 3,351 | 1 | 3,898 | 0 | 0% | 1 | 100% | 0 | 0% |
| Structural Imaging | 52 | 4,724 | 1 | 3,899 | 0 | 0% | 1 | 100% | 0 | 0% |
| Structural Integration | 946 | 3,254 | 1 | 3,900 | 0 | 0% | 1 | 100% | 0 | 0% |
| Structural Support - Underground | 95 | 4,536 | 1 | 3,901 | 0 | 0% | 1 | 100% | 0 | 0% |
| Sugar Brokers & Wholesalers | 16 | 4,920 | 1 | 3,902 | 1 | 100% | 0 | 0% | 0 | 0% |
| Surveying Instruments | 1,117 | 3,131 | 1 | 3,903 | 1 | 100% | 0 | 0% | 0 | 0% |
| Surveyors - Cargo | 74 | 4,615 | 1 | 3,904 | 0 | 0% | 1 | 100% | 0 | 0% |
| Sweaters | 29 | 4,838 | 1 | 3,905 | 0 | 0% | 0 | 0% | 1 | 100% |
| Sweepers - Power | 929 | 3,271 | 1 | 3,906 | 1 | 100% | 0 | 0% | 0 | 0% |
| Swimming Pool Kits | 435 | 3,801 | 1 | 3,907 | 0 | 0% | 1 | 100% | 0 | 0% |
| Table Tennis Facilities | 22 | 4,884 | 1 | 3,908 | 1 | 100% | 0 | 0% | 0 | 0% |
| Table Tops | 573 | 3,621 | 1 | 3,909 | 0 | 0% | 1 | 100% | 0 | 0% |
| Tables - Folding | 725 | 3,461 | 1 | 3,910 | 0 | 0% | 1 | 100% | 0 | 0% |
| Tailors Supplies | 60 | 4,674 | 1 | 3,911 | 1 | 100% | 0 | 0% | 0 | 0% |
| Tanks - Fiber Glass, Plastic | 1,394 | 2,961 | 1 | 3,912 | 1 | 100% | 0 | 0% | 0 | 0% |
| Tape Recorders | 79 | 4,599 | 1 | 3,913 | 0 | 0% | 1 | 100% | 0 | 0% |
| Tax Return Preparation - OTR Truck Drivers | 317 | 3,971 | 1 | 3,914 | 1 | 100% | 0 | 0% | 0 | 0% |
| Taxidermists Equipment & Supplies | 213 | 4,200 | 1 | 3,915 | 1 | 100% | 0 | 0% | 0 | 0% |
| Templates | 196 | 4,229 | 1 | 3,916 | 1 | 100% | 0 | 0% | 0 | 0% |
| Tennis Court Construction | 2,949 | 2,350 | 1 | 3,917 | 1 | 100% | 0 | 0% | 0 | 0% |
| Tennis Courts - Public | 239 | 4,145 | 1 | 3,918 | 0 | 0% | 1 | 100% | 0 | 0% |
| Terrazzo | 525 | 3,685 | 1 | 3,919 | 0 | 0% | 1 | 100% | 0 | 0% |
| Textile Engravers | 98 | 4,525 | 1 | 3,920 | 0 | 0% | 1 | 100% | 0 | 0% |
| Therapeutic and Educational Supplies | 393 | 3,863 | 1 | 3,921 | 1 | 100% | 0 | 0% | 0 | 0% |
| Time Recorders | 770 | 3,407 | 1 | 3,922 | 1 | 100% | 0 | 0% | 0 | 0% |
| Tire Additives & Sealants | 377 | 3,893 | 1 | 3,923 | 1 | 100% | 0 | 0% | 0 | 0% |
| Tire Storage | 402 | 3,847 | 1 | 3,924 | 0 | 0% | 1 | 100% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|------|-------------------|------|------------------------|------|
| Tobacco Growers Equipment & Supplies | 93 | 4,542 | 1 | 3,925 | 1 | 100% | 0 | 0% | 0 | 0% |
| Tobacco Leaf - Wholesale | 266 | 4,085 | 1 | 3,926 | 1 | 100% | 0 | 0% | 0 | 0% |
| Tobacco Machinery | 26 | 4,859 | 1 | 3,927 | 1 | 100% | 0 | 0% | 0 | 0% |
| Tobacco Warehouses | 141 | 4,388 | 1 | 3,928 | 1 | 100% | 0 | 0% | 0 | 0% |
| Toilet Seats | 148 | 4,366 | 1 | 3,929 | 1 | 100% | 0 | 0% | 0 | 0% |
| Toilets - Composting | 226 | 4,170 | 1 | 3,930 | 1 | 100% | 0 | 0% | 0 | 0% |
| Tool Salvage Companies | 738 | 3,444 | 1 | 3,931 | 1 | 100% | 0 | 0% | 0 | 0% |
| Tools - Pneumatic | 1,316 | 3,003 | 1 | 3,932 | 1 | 100% | 0 | 0% | 0 | 0% |
| Tourists Homes | 501 | 3,709 | 1 | 3,933 | 1 | 100% | 0 | 0% | 0 | 0% |
| Tractor Mowing | 443 | 3,791 | 1 | 3,934 | 1 | 100% | 0 | 0% | 0 | 0% |
| Tractor Work | 545 | 3,657 | 1 | 3,935 | 1 | 100% | 0 | 0% | 0 | 0% |
| Trapping Equipment & Supplies | 414 | 3,833 | 1 | 3,936 | 1 | 100% | 0 | 0% | 0 | 0% |
| Tree Service - Transplant | 1,242 | 3,052 | 1 | 3,937 | 0 | 0% | 1 | 100% | 0 | 0% |
| Tricks & Jokes | 1,180 | 3,087 | 1 | 3,938 | 1 | 100% | 0 | 0% | 0 | 0% |
| Truck Washing & Cleaning - Equipment & Supplies | 493 | 3,723 | 1 | 3,939 | 0 | 0% | 1 | 100% | 0 | 0% |
| Tube Bending & Fabricating | 763 | 3,414 | 1 | 3,940 | 0 | 0% | 1 | 100% | 0 | 0% |
| Turbines | 1,035 | 3,187 | 1 | 3,941 | 0 | 0% | 1 | 100% | 0 | 0% |
| Twines & Cordage | 86 | 4,572 | 1 | 3,942 | 1 | 100% | 0 | 0% | 0 | 0% |
| Unemployment Representation | 82 | 4,583 | 1 | 3,943 | 1 | 100% | 0 | 0% | 0 | 0% |
| Upholsterers Supplies | 2,728 | 2,404 | 1 | 3,944 | 1 | 100% | 0 | 0% | 0 | 0% |
| Variable Speed Drives | 52 | 4,724 | 1 | 3,945 | 1 | 100% | 0 | 0% | 0 | 0% |
| Venetian Blinds - Repair & Cleaning | 3,283 | 2,278 | 1 | 3,946 | 0 | 0% | 0 | 0% | 1 | 100% |
| Veterinary Physical Therapy & Rehabilitation | 145 | 4,380 | 1 | 3,947 | 1 | 100% | 0 | 0% | 0 | 0% |
| Visual Control Systems | 141 | 4,388 | 1 | 3,948 | 1 | 100% | 0 | 0% | 0 | 0% |
| Visual Impairment Products & Services | 44 | 4,758 | 1 | 3,949 | 1 | 100% | 0 | 0% | 0 | 0% |
| Voting Equipment | 160 | 4,332 | 1 | 3,950 | 0 | 0% | 1 | 100% | 0 | 0% |
| Wall Cleaning | 343 | 3,931 | 1 | 3,951 | 1 | 100% | 0 | 0% | 0 | 0% |
| Wallpaper Removing | 991 | 3,217 | 1 | 3,952 | 0 | 0% | 1 | 100% | 0 | 0% |
| Warehouses - Cold Storage | 3,291 | 2,276 | 1 | 3,953 | 0 | 0% | 1 | 100% | 0 | 0% |
| Washing Machines & Dryers - Supplies & Parts | 109 | 4,493 | 1 | 3,954 | 0 | 0% | 1 | 100% | 0 | 0% |
| Waste - Cotton, Wool | 39 | 4,793 | 1 | 3,955 | 1 | 100% | 0 | 0% | 0 | 0% |
| Watchmakers Equipment & Supplies | 232 | 4,153 | 1 | 3,956 | 1 | 100% | 0 | 0% | 0 | 0% |
| Waterbeds - Supplies & Parts | 45 | 4,756 | 1 | 3,957 | 0 | 0% | 1 | 100% | 0 | 0% |
| Weather Vanes | 338 | 3,940 | 1 | 3,958 | 1 | 100% | 0 | 0% | 0 | 0% |
| Windows - Egress | 1,138 | 3,117 | 1 | 3,959 | 1 | 100% | 0 | 0% | 0 | 0% |
| Wire Harnesses - Electrical | 1,051 | 3,173 | 1 | 3,960 | 0 | 0% | 1 | 100% | 0 | 0% |
| Wood Preservatives | 383 | 3,878 | 1 | 3,961 | 0 | 0% | 0 | 0% | 1 | 100% |
| Word Process System, Consultant, Designer | 34 | 4,815 | 1 | 3,962 | 0 | 0% | 1 | 100% | 0 | 0% |
| Word Processing Service | 726 | 3,459 | 1 | 3,963 | 1 | 100% | 0 | 0% | 0 | 0% |
| Zippers - Repair | 30 | 4,836 | 1 | 3,964 | 0 | 0% | 1 | 100% | 0 | 0% |
| Accounting - Forensic | 1,132 | 3,121 | 0 | 3,965 | 0 | 0% | 0 | 0% | 0 | 0% |
| Acid Proof Equipment & Materials | 149 | 4,362 | 0 | 3,966 | 0 | 0% | 0 | 0% | 0 | 0% |
| Acids | 225 | 4,174 | 0 | 3,967 | 0 | 0% | 0 | 0% | 0 | 0% |
| Acoustical Consultants | 4,450 | 2,058 | 0 | 3,968 | 0 | 0% | 0 | 0% | 0 | 0% |
| Acoustical Materials | 1,567 | 2,847 | 0 | 3,969 | 0 | 0% | 0 | 0% | 0 | 0% |
| Acupressure | 582 | 3,609 | 0 | 3,970 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ad Word Sponsorship | 16 | 4,920 | 0 | 3,971 | 0 | 0% | 0 | 0% | 0 | 0% |
| Addressing Plate Service | 246 | 4,129 | 0 | 3,972 | 0 | 0% | 0 | 0% | 0 | 0% |
| Advertising - Motion Picture | 231 | 4,157 | 0 | 3,973 | 0 | 0% | 0 | 0% | 0 | 0% |
| Aerial Lift - Repair & Maintenance | 391 | 3,868 | 0 | 3,974 | 0 | 0% | 0 | 0% | 0 | 0% |
| Aerosols | 281 | 4,046 | 0 | 3,975 | 0 | 0% | 0 | 0% | 0 | 0% |
| Aerospace Industries | 4,000 | 2,133 | 0 | 3,976 | 0 | 0% | 0 | 0% | 0 | 0% |
| Aerospace Research & Development | 1,114 | 3,134 | 0 | 3,977 | 0 | 0% | 0 | 0% | 0 | 0% |
| Agates | 24 | 4,869 | 0 | 3,978 | 0 | 0% | 0 | 0% | 0 | 0% |
| Agricultural Consultants | 2,155 | 2,588 | 0 | 3,979 | 0 | 0% | 0 | 0% | 0 | 0% |
| Air Balancing | 1,961 | 2,660 | 0 | 3,980 | 0 | 0% | 0 | 0% | 0 | 0% |
| Air Curtains & Screens | 133 | 4,412 | 0 | 3,981 | 0 | 0% | 0 | 0% | 0 | 0% |
| Air Duct Repair | 641 | 3,553 | 0 | 3,982 | 0 | 0% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|----|-------------------|----|------------------------|----|
| Air Pollution Control | 1,262 | 3,042 | 0 | 3,983 | 0 | 0% | 0 | 0% | 0 | 0% |
| Air Pollution Measuring Equipment & Service | 283 | 4,039 | 0 | 3,984 | 0 | 0% | 0 | 0% | 0 | 0% |
| Air Pollution Measuring Service | 291 | 4,026 | 0 | 3,985 | 0 | 0% | 0 | 0% | 0 | 0% |
| Air Sealing | 157 | 4,334 | 0 | 3,986 | 0 | 0% | 0 | 0% | 0 | 0% |
| Aircraft Brokers | 743 | 3,441 | 0 | 3,987 | 0 | 0% | 0 | 0% | 0 | 0% |
| Aircraft Engines | 1,930 | 2,673 | 0 | 3,988 | 0 | 0% | 0 | 0% | 0 | 0% |
| Aircraft Ferrying & Transporting Service | 501 | 3,709 | 0 | 3,989 | 0 | 0% | 0 | 0% | 0 | 0% |
| Aircraft Salvage | 206 | 4,213 | 0 | 3,990 | 0 | 0% | 0 | 0% | 0 | 0% |
| Airport Designers | 59 | 4,682 | 0 | 3,991 | 0 | 0% | 0 | 0% | 0 | 0% |
| Alfalfa & Alfalfa Products | 148 | 4,366 | 0 | 3,992 | 0 | 0% | 0 | 0% | 0 | 0% |
| Alloys | 336 | 3,943 | 0 | 3,993 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ambulances & Hearses | 557 | 3,645 | 0 | 3,994 | 0 | 0% | 0 | 0% | 0 | 0% |
| Animal Foods - Zoo, Circus | 439 | 3,794 | 0 | 3,995 | 0 | 0% | 0 | 0% | 0 | 0% |
| Anodes | 3 | 5,074 | 0 | 3,996 | 0 | 0% | 0 | 0% | 0 | 0% |
| Anti-Freeze Compounds | 4 | 5,060 | 0 | 3,997 | 0 | 0% | 0 | 0% | 0 | 0% |
| Antique Asian Rugs | 31 | 4,831 | 0 | 3,998 | 0 | 0% | 0 | 0% | 0 | 0% |
| Apprenticeship Programs | 571 | 3,623 | 0 | 3,999 | 0 | 0% | 0 | 0% | 0 | 0% |
| Aprons - Industrial | 5 | 5,050 | 0 | 4,000 | 0 | 0% | 0 | 0% | 0 | 0% |
| Aquatic Rescue Relocation | 54 | 4,705 | 0 | 4,001 | 0 | 0% | 0 | 0% | 0 | 0% |
| Arboretums | 207 | 4,210 | 0 | 4,002 | 0 | 0% | 0 | 0% | 0 | 0% |
| Archaeologists | 456 | 3,770 | 0 | 4,003 | 0 | 0% | 0 | 0% | 0 | 0% |
| Archery Instruction | 423 | 3,822 | 0 | 4,004 | 0 | 0% | 0 | 0% | 0 | 0% |
| Archery Ranges | 597 | 3,598 | 0 | 4,005 | 0 | 0% | 0 | 0% | 0 | 0% |
| Armored Car Manufacturing | 274 | 4,053 | 0 | 4,006 | 0 | 0% | 0 | 0% | 0 | 0% |
| Artificial Breasts | 274 | 4,053 | 0 | 4,007 | 0 | 0% | 0 | 0% | 0 | 0% |
| Artificial Eyes - Human | 378 | 3,891 | 0 | 4,008 | 0 | 0% | 0 | 0% | 0 | 0% |
| Artificial Rock Dog Caves | 37 | 4,802 | 0 | 4,009 | 0 | 0% | 0 | 0% | 0 | 0% |
| Artificial Rock Scapes | 108 | 4,496 | 0 | 4,010 | 0 | 0% | 0 | 0% | 0 | 0% |
| Artist - Touch Up | 18 | 4,905 | 0 | 4,011 | 0 | 0% | 0 | 0% | 0 | 0% |
| Asbestos & Asbestos Products | 169 | 4,305 | 0 | 4,012 | 0 | 0% | 0 | 0% | 0 | 0% |
| Assayers | 48 | 4,742 | 0 | 4,013 | 0 | 0% | 0 | 0% | 0 | 0% |
| Assayers Supplies | 17 | 4,910 | 0 | 4,014 | 0 | 0% | 0 | 0% | 0 | 0% |
| Astronomical Instruments | 111 | 4,479 | 0 | 4,015 | 0 | 0% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Environmental | 243 | 4,136 | 0 | 4,016 | 0 | 0% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Mass Torts | 652 | 3,533 | 0 | 4,017 | 0 | 0% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Adoption | 1,254 | 3,044 | 0 | 4,018 | 0 | 0% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Agriculture | 138 | 4,398 | 0 | 4,019 | 0 | 0% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Appellate | 715 | 3,472 | 0 | 4,020 | 0 | 0% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Child Advocacy | 114 | 4,465 | 0 | 4,021 | 0 | 0% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Condominium Conversion | 2 | 5,092 | 0 | 4,022 | 0 | 0% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Construction Accidents | 138 | 4,398 | 0 | 4,023 | 0 | 0% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Construction Defect | 966 | 3,239 | 0 | 4,024 | 0 | 0% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Eminent Domain | 91 | 4,552 | 0 | 4,025 | 0 | 0% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Entertainment & Sports Law | 531 | 3,673 | 0 | 4,026 | 0 | 0% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Intellectual Property | 1,287 | 3,026 | 0 | 4,027 | 0 | 0% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Juvenile | 243 | 4,136 | 0 | 4,028 | 0 | 0% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Lemon law | 3,173 | 2,294 | 0 | 4,029 | 0 | 0% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Mesothelioma | 636 | 3,561 | 0 | 4,030 | 0 | 0% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Nursing Home Neglect | 7 | 5,018 | 0 | 4,031 | 0 | 0% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Product Liability | 1,357 | 2,982 | 0 | 4,032 | 0 | 0% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Securities | 150 | 4,355 | 0 | 4,033 | 0 | 0% | 0 | 0% | 0 | 0% |
| Attorneys & Lawyers - Short Sale | 9 | 4,987 | 0 | 4,034 | 0 | 0% | 0 | 0% | 0 | 0% |
| Audiometers | 127 | 4,433 | 0 | 4,035 | 0 | 0% | 0 | 0% | 0 | 0% |
| Auto Hand & Foot Controls | 1,154 | 3,098 | 0 | 4,036 | 0 | 0% | 0 | 0% | 0 | 0% |
| Auto Repair - Power Steering | 185 | 4,261 | 0 | 4,037 | 0 | 0% | 0 | 0% | 0 | 0% |
| Auto Service - Steam Cleaning | 140 | 4,393 | 0 | 4,038 | 0 | 0% | 0 | 0% | 0 | 0% |
| Autographic Registers & Supplies | 20 | 4,898 | 0 | 4,039 | 0 | 0% | 0 | 0% | 0 | 0% |
| Babbitt Metals | 6 | 5,033 | 0 | 4,040 | 0 | 0% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|----|-------------------|----|------------------------|----|
| Baby Shoe Preservation | 56 | 4,696 | 0 | 4,041 | 0 | 0% | 0 | 0% | 0 | 0% |
| Baby Sitters | 2,065 | 2,624 | 0 | 4,042 | 0 | 0% | 0 | 0% | 0 | 0% |
| Bacteria Control Equipment | 44 | 4,758 | 0 | 4,043 | 0 | 0% | 0 | 0% | 0 | 0% |
| Bacteriologists | 1 | 5,104 | 0 | 4,044 | 0 | 0% | 0 | 0% | 0 | 0% |
| Bag Ties | 20 | 4,898 | 0 | 4,045 | 0 | 0% | 0 | 0% | 0 | 0% |
| Balancing Equipment | 33 | 4,820 | 0 | 4,046 | 0 | 0% | 0 | 0% | 0 | 0% |
| Balancing Service - Industrial | 139 | 4,396 | 0 | 4,047 | 0 | 0% | 0 | 0% | 0 | 0% |
| Baling Equipment & Supplies | 165 | 4,319 | 0 | 4,048 | 0 | 0% | 0 | 0% | 0 | 0% |
| Balls - Glass | 6 | 5,033 | 0 | 4,049 | 0 | 0% | 0 | 0% | 0 | 0% |
| Balls Steel, Bronze, Ceramic | 130 | 4,427 | 0 | 4,050 | 0 | 0% | 0 | 0% | 0 | 0% |
| Barbers Equipment & Supplies | 271 | 4,070 | 0 | 4,051 | 0 | 0% | 0 | 0% | 0 | 0% |
| Barometers | 16 | 4,920 | 0 | 4,052 | 0 | 0% | 0 | 0% | 0 | 0% |
| Barrels & Drums - Used | 92 | 4,546 | 0 | 4,053 | 0 | 0% | 0 | 0% | 0 | 0% |
| Baseball Pitching Machines | 128 | 4,429 | 0 | 4,054 | 0 | 0% | 0 | 0% | 0 | 0% |
| Baskets - Retail | 985 | 3,224 | 0 | 4,055 | 0 | 0% | 0 | 0% | 0 | 0% |
| Batching Equipment | 34 | 4,815 | 0 | 4,056 | 0 | 0% | 0 | 0% | 0 | 0% |
| Bathing Beaches | 5 | 5,050 | 0 | 4,057 | 0 | 0% | 0 | 0% | 0 | 0% |
| Baton Twirling Instruction | 153 | 4,345 | 0 | 4,058 | 0 | 0% | 0 | 0% | 0 | 0% |
| Bed Wetting Aids | 6 | 5,033 | 0 | 4,059 | 0 | 0% | 0 | 0% | 0 | 0% |
| Beds - Renting | 112 | 4,473 | 0 | 4,060 | 0 | 0% | 0 | 0% | 0 | 0% |
| Beer Coil Cleaning Equipment | 14 | 4,941 | 0 | 4,061 | 0 | 0% | 0 | 0% | 0 | 0% |
| Beer Dispensing & Cleaning Equipment - Repair | 252 | 4,120 | 0 | 4,062 | 0 | 0% | 0 | 0% | 0 | 0% |
| Beetle Repellent | 71 | 4,630 | 0 | 4,063 | 0 | 0% | 0 | 0% | 0 | 0% |
| Bellows | 240 | 4,140 | 0 | 4,064 | 0 | 0% | 0 | 0% | 0 | 0% |
| Bindings - Bias & Straight | 59 | 4,682 | 0 | 4,065 | 0 | 0% | 0 | 0% | 0 | 0% |
| Biofeedback Therapists | 2,584 | 2,455 | 0 | 4,066 | 0 | 0% | 0 | 0% | 0 | 0% |
| Black Light Equipment & Supplies | 40 | 4,783 | 0 | 4,067 | 0 | 0% | 0 | 0% | 0 | 0% |
| Bleachers & Grandstands | 491 | 3,724 | 0 | 4,068 | 0 | 0% | 0 | 0% | 0 | 0% |
| Blowers & Blower Systems | 797 | 3,380 | 0 | 4,069 | 0 | 0% | 0 | 0% | 0 | 0% |
| Blueprinting Equipment & Supplies | 287 | 4,033 | 0 | 4,070 | 0 | 0% | 0 | 0% | 0 | 0% |
| Boat Launching | 255 | 4,114 | 0 | 4,071 | 0 | 0% | 0 | 0% | 0 | 0% |
| Boat Launching Sites | 309 | 3,986 | 0 | 4,072 | 0 | 0% | 0 | 0% | 0 | 0% |
| Boilers - Rental | 12 | 4,962 | 0 | 4,073 | 0 | 0% | 0 | 0% | 0 | 0% |
| Bookcases | 194 | 4,236 | 0 | 4,074 | 0 | 0% | 0 | 0% | 0 | 0% |
| Bottle Caps & Seals | 10 | 4,980 | 0 | 4,075 | 0 | 0% | 0 | 0% | 0 | 0% |
| Bottles - Used | 14 | 4,941 | 0 | 4,076 | 0 | 0% | 0 | 0% | 0 | 0% |
| Bowling Instruction | 51 | 4,729 | 0 | 4,077 | 0 | 0% | 0 | 0% | 0 | 0% |
| Bowling Lane Refinish & Repair | 79 | 4,599 | 0 | 4,078 | 0 | 0% | 0 | 0% | 0 | 0% |
| Box Openers | 38 | 4,798 | 0 | 4,079 | 0 | 0% | 0 | 0% | 0 | 0% |
| Boxes - Corrugated & Fiber | 4,971 | 1,947 | 0 | 4,080 | 0 | 0% | 0 | 0% | 0 | 0% |
| Boxes - Metal | 72 | 4,626 | 0 | 4,081 | 0 | 0% | 0 | 0% | 0 | 0% |
| Boxes - Paper | 1,087 | 3,147 | 0 | 4,082 | 0 | 0% | 0 | 0% | 0 | 0% |
| Boxes - Used | 55 | 4,700 | 0 | 4,083 | 0 | 0% | 0 | 0% | 0 | 0% |
| Boxes - Wire Bound | 24 | 4,869 | 0 | 4,084 | 0 | 0% | 0 | 0% | 0 | 0% |
| Boxes - Wooden | 626 | 3,569 | 0 | 4,085 | 0 | 0% | 0 | 0% | 0 | 0% |
| Braille Supplies | 63 | 4,660 | 0 | 4,086 | 0 | 0% | 0 | 0% | 0 | 0% |
| Brake Fluids | 11 | 4,976 | 0 | 4,087 | 0 | 0% | 0 | 0% | 0 | 0% |
| Brake Shoe Bonding & Exchanging | 13 | 4,951 | 0 | 4,088 | 0 | 0% | 0 | 0% | 0 | 0% |
| Branding Equipment | 140 | 4,393 | 0 | 4,089 | 0 | 0% | 0 | 0% | 0 | 0% |
| Brass Fabricators | 32 | 4,824 | 0 | 4,090 | 0 | 0% | 0 | 0% | 0 | 0% |
| Brazing | 53 | 4,714 | 0 | 4,091 | 0 | 0% | 0 | 0% | 0 | 0% |
| Breakfast Nooks & Booths | 24 | 4,869 | 0 | 4,092 | 0 | 0% | 0 | 0% | 0 | 0% |
| Brewers Equipment & Supplies | 579 | 3,610 | 0 | 4,093 | 0 | 0% | 0 | 0% | 0 | 0% |
| Brick - Fire | 341 | 3,934 | 0 | 4,094 | 0 | 0% | 0 | 0% | 0 | 0% |
| Brick - Used | 53 | 4,714 | 0 | 4,095 | 0 | 0% | 0 | 0% | 0 | 0% |
| Brick Preservatives | 529 | 3,675 | 0 | 4,096 | 0 | 0% | 0 | 0% | 0 | 0% |
| Bridge Builders | 2,261 | 2,552 | 0 | 4,097 | 0 | 0% | 0 | 0% | 0 | 0% |
| Bridge Clubs | 273 | 4,060 | 0 | 4,098 | 0 | 0% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|----|-------------------|----|------------------------|----|
| Bridge Instruction | 3 | 5,074 | 0 | 4,099 | 0 | 0% | 0 | 0% | 0 | 0% |
| Broaching | 18 | 4,905 | 0 | 4,100 | 0 | 0% | 0 | 0% | 0 | 0% |
| Bronze Powders & Liquids | 7 | 5,018 | 0 | 4,101 | 0 | 0% | 0 | 0% | 0 | 0% |
| Bronze Tablets | 36 | 4,805 | 0 | 4,102 | 0 | 0% | 0 | 0% | 0 | 0% |
| Brooms | 98 | 4,525 | 0 | 4,103 | 0 | 0% | 0 | 0% | 0 | 0% |
| Brush Control | 269 | 4,074 | 0 | 4,104 | 0 | 0% | 0 | 0% | 0 | 0% |
| Brush Hogging | 42 | 4,773 | 0 | 4,105 | 0 | 0% | 0 | 0% | 0 | 0% |
| Brush Manufacturers Equipment & Supplies | 119 | 4,452 | 0 | 4,106 | 0 | 0% | 0 | 0% | 0 | 0% |
| Buckets - Digging & Hoisting | 189 | 4,247 | 0 | 4,107 | 0 | 0% | 0 | 0% | 0 | 0% |
| Bull Riding | 73 | 4,619 | 0 | 4,108 | 0 | 0% | 0 | 0% | 0 | 0% |
| Bulldozers | 1,448 | 2,922 | 0 | 4,109 | 0 | 0% | 0 | 0% | 0 | 0% |
| Buoys - Marine | 14 | 4,941 | 0 | 4,110 | 0 | 0% | 0 | 0% | 0 | 0% |
| Burlap | 9 | 4,987 | 0 | 4,111 | 0 | 0% | 0 | 0% | 0 | 0% |
| Buses - Distributors & Manufacturers | 333 | 3,948 | 0 | 4,112 | 0 | 0% | 0 | 0% | 0 | 0% |
| Buses - Parts & Supplies | 169 | 4,305 | 0 | 4,113 | 0 | 0% | 0 | 0% | 0 | 0% |
| Buses - Repair & Service | 865 | 3,324 | 0 | 4,114 | 0 | 0% | 0 | 0% | 0 | 0% |
| Bushings | 95 | 4,536 | 0 | 4,115 | 0 | 0% | 0 | 0% | 0 | 0% |
| Butchers Equipment & Supplies | 318 | 3,968 | 0 | 4,116 | 0 | 0% | 0 | 0% | 0 | 0% |
| Butter | 133 | 4,412 | 0 | 4,117 | 0 | 0% | 0 | 0% | 0 | 0% |
| Buttons - Clothing | 164 | 4,322 | 0 | 4,118 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cable Splicing | 2,149 | 2,589 | 0 | 4,119 | 0 | 0% | 0 | 0% | 0 | 0% |
| Caissons - Structural | 53 | 4,714 | 0 | 4,120 | 0 | 0% | 0 | 0% | 0 | 0% |
| Calculating Service | 91 | 4,552 | 0 | 4,121 | 0 | 0% | 0 | 0% | 0 | 0% |
| Candles - Wickless | 565 | 3,631 | 0 | 4,122 | 0 | 0% | 0 | 0% | 0 | 0% |
| Candy & Confectionery Brokers | 480 | 3,741 | 0 | 4,123 | 0 | 0% | 0 | 0% | 0 | 0% |
| Candy & Confectionery Manufacturers Supplies | 401 | 3,849 | 0 | 4,124 | 0 | 0% | 0 | 0% | 0 | 0% |
| Caning | 133 | 4,412 | 0 | 4,125 | 0 | 0% | 0 | 0% | 0 | 0% |
| Canners | 44 | 4,758 | 0 | 4,126 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cans Manufacturers Machinery | 58 | 4,688 | 0 | 4,127 | 0 | 0% | 0 | 0% | 0 | 0% |
| Capacitors | 94 | 4,541 | 0 | 4,128 | 0 | 0% | 0 | 0% | 0 | 0% |
| Caps - Wholesale & Manufacturers | 48 | 4,742 | 0 | 4,129 | 0 | 0% | 0 | 0% | 0 | 0% |
| Car Loading & Unloading | 642 | 3,551 | 0 | 4,130 | 0 | 0% | 0 | 0% | 0 | 0% |
| Carbide | 80 | 4,594 | 0 | 4,131 | 0 | 0% | 0 | 0% | 0 | 0% |
| Carbide Metals & Products | 282 | 4,042 | 0 | 4,132 | 0 | 0% | 0 | 0% | 0 | 0% |
| Carbon - Activated | 245 | 4,134 | 0 | 4,133 | 0 | 0% | 0 | 0% | 0 | 0% |
| Carbon Products | 646 | 3,541 | 0 | 4,134 | 0 | 0% | 0 | 0% | 0 | 0% |
| Card Access Control Systems | 15 | 4,929 | 0 | 4,135 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cardboard | 32 | 4,824 | 0 | 4,136 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cardio-phlebotomy Training & Certification | 82 | 4,583 | 0 | 4,137 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cargo Stabilizing Devices | 164 | 4,322 | 0 | 4,138 | 0 | 0% | 0 | 0% | 0 | 0% |
| Carnival Supplies | 111 | 4,479 | 0 | 4,139 | 0 | 0% | 0 | 0% | 0 | 0% |
| Carpet & Rug Binding Machines | 354 | 3,916 | 0 | 4,140 | 0 | 0% | 0 | 0% | 0 | 0% |
| Carpet & Rug Measuring | 71 | 4,630 | 0 | 4,141 | 0 | 0% | 0 | 0% | 0 | 0% |
| Carpet & Rug Renting | 51 | 4,729 | 0 | 4,142 | 0 | 0% | 0 | 0% | 0 | 0% |
| Casters & Glides | 919 | 3,280 | 0 | 4,143 | 0 | 0% | 0 | 0% | 0 | 0% |
| Catalog Designers & Compilers | 608 | 3,585 | 0 | 4,144 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ceiling Cleaning | 564 | 3,632 | 0 | 4,145 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ceiling Removal | 578 | 3,611 | 0 | 4,146 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cement - Wholesale & Manufacturers | 1,333 | 2,995 | 0 | 4,147 | 0 | 0% | 0 | 0% | 0 | 0% |
| Centrifugal Machinery | 188 | 4,251 | 0 | 4,148 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ceramic Products - Industrial | 423 | 3,822 | 0 | 4,149 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cereals | 105 | 4,504 | 0 | 4,150 | 0 | 0% | 0 | 0% | 0 | 0% |
| Chalkboards | 61 | 4,670 | 0 | 4,151 | 0 | 0% | 0 | 0% | 0 | 0% |
| Charcoal | 1,054 | 3,171 | 0 | 4,152 | 0 | 0% | 0 | 0% | 0 | 0% |
| Charity - Child Sponsorship | 662 | 3,523 | 0 | 4,153 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cheese - Artisanal | 139 | 4,396 | 0 | 4,154 | 0 | 0% | 0 | 0% | 0 | 0% |
| Chemical Milling | 321 | 3,962 | 0 | 4,155 | 0 | 0% | 0 | 0% | 0 | 0% |
| Chemicals - Reclaiming | 93 | 4,542 | 0 | 4,156 | 0 | 0% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|----|-------------------|----|------------------------|----|
| Chess Instruction | 274 | 4,053 | 0 | 4,157 | 0 | 0% | 0 | 0% | 0 | 0% |
| Chewing Gum | 13 | 4,951 | 0 | 4,158 | 0 | 0% | 0 | 0% | 0 | 0% |
| Chillers - Liquid | 127 | 4,433 | 0 | 4,159 | 0 | 0% | 0 | 0% | 0 | 0% |
| Chimney Lining Materials | 945 | 3,255 | 0 | 4,160 | 0 | 0% | 0 | 0% | 0 | 0% |
| Chimneys - Prefabricated | 31 | 4,831 | 0 | 4,161 | 0 | 0% | 0 | 0% | 0 | 0% |
| China & Glassware - Renting | 13 | 4,951 | 0 | 4,162 | 0 | 0% | 0 | 0% | 0 | 0% |
| China - Wholesale & Manufacturers | 538 | 3,663 | 0 | 4,163 | 0 | 0% | 0 | 0% | 0 | 0% |
| China Decorators | 1 | 5,104 | 0 | 4,164 | 0 | 0% | 0 | 0% | 0 | 0% |
| Chlorinators | 73 | 4,619 | 0 | 4,165 | 0 | 0% | 0 | 0% | 0 | 0% |
| Choirs | 20 | 4,898 | 0 | 4,166 | 0 | 0% | 0 | 0% | 0 | 0% |
| Choreographers | 45 | 4,756 | 0 | 4,167 | 0 | 0% | 0 | 0% | 0 | 0% |
| Christian Science Practitioners | 21 | 4,893 | 0 | 4,168 | 0 | 0% | 0 | 0% | 0 | 0% |
| Christian Science Reading Rooms | 73 | 4,619 | 0 | 4,169 | 0 | 0% | 0 | 0% | 0 | 0% |
| Chucks | 5 | 5,050 | 0 | 4,170 | 0 | 0% | 0 | 0% | 0 | 0% |
| Chute Cleaning | 12 | 4,962 | 0 | 4,171 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cinders | 12 | 4,962 | 0 | 4,172 | 0 | 0% | 0 | 0% | 0 | 0% |
| Circuit Breakers | 432 | 3,805 | 0 | 4,173 | 0 | 0% | 0 | 0% | 0 | 0% |
| Circulation Auditors | 69 | 4,644 | 0 | 4,174 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cistern Builders | 84 | 4,580 | 0 | 4,175 | 0 | 0% | 0 | 0% | 0 | 0% |
| Clamps | 113 | 4,467 | 0 | 4,176 | 0 | 0% | 0 | 0% | 0 | 0% |
| Clay | 17 | 4,910 | 0 | 4,177 | 0 | 0% | 0 | 0% | 0 | 0% |
| Clean Rooms - Installation & Equipment | 484 | 3,732 | 0 | 4,178 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cleaners & Dyers Supplies | 23 | 4,879 | 0 | 4,179 | 0 | 0% | 0 | 0% | 0 | 0% |
| Clergy | 88 | 4,562 | 0 | 4,180 | 0 | 0% | 0 | 0% | 0 | 0% |
| Clipping Service | 172 | 4,294 | 0 | 4,181 | 0 | 0% | 0 | 0% | 0 | 0% |
| Clocks - Components | 167 | 4,310 | 0 | 4,182 | 0 | 0% | 0 | 0% | 0 | 0% |
| Clocks - Wholesale & Manufacturers | 398 | 3,852 | 0 | 4,183 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cloth Cutting | 52 | 4,724 | 0 | 4,184 | 0 | 0% | 0 | 0% | 0 | 0% |
| Coal & Coke - Retail | 664 | 3,521 | 0 | 4,185 | 0 | 0% | 0 | 0% | 0 | 0% |
| Coal & Coke - Wholesale | 121 | 4,445 | 0 | 4,186 | 0 | 0% | 0 | 0% | 0 | 0% |
| Coal Brokers | 810 | 3,369 | 0 | 4,187 | 0 | 0% | 0 | 0% | 0 | 0% |
| Coal Miners & Shippers | 925 | 3,273 | 0 | 4,188 | 0 | 0% | 0 | 0% | 0 | 0% |
| Coat Fronts | 2 | 5,092 | 0 | 4,189 | 0 | 0% | 0 | 0% | 0 | 0% |
| Coated Fabrics | 118 | 4,457 | 0 | 4,190 | 0 | 0% | 0 | 0% | 0 | 0% |
| Coatings - Vacuum Deposition | 147 | 4,373 | 0 | 4,191 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cocktail Mixes | 39 | 4,793 | 0 | 4,192 | 0 | 0% | 0 | 0% | 0 | 0% |
| Coil Winding | 40 | 4,783 | 0 | 4,193 | 0 | 0% | 0 | 0% | 0 | 0% |
| Coils - Fin | 9 | 4,987 | 0 | 4,194 | 0 | 0% | 0 | 0% | 0 | 0% |
| Coils - Plate | 3 | 5,074 | 0 | 4,195 | 0 | 0% | 0 | 0% | 0 | 0% |
| Coin & Bill Count, Sort, Wrap Services | 56 | 4,696 | 0 | 4,196 | 0 | 0% | 0 | 0% | 0 | 0% |
| Coin Cards | 74 | 4,615 | 0 | 4,197 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cold Storage Doors & Insulated Panels | 57 | 4,694 | 0 | 4,198 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cold Type Composition | 15 | 4,929 | 0 | 4,199 | 0 | 0% | 0 | 0% | 0 | 0% |
| Collapsible Tubes | 4 | 5,060 | 0 | 4,200 | 0 | 0% | 0 | 0% | 0 | 0% |
| Colocation Services | 1,706 | 2,782 | 0 | 4,201 | 0 | 0% | 0 | 0% | 0 | 0% |
| Color Cards | 34 | 4,815 | 0 | 4,202 | 0 | 0% | 0 | 0% | 0 | 0% |
| Color Consultants | 255 | 4,114 | 0 | 4,203 | 0 | 0% | 0 | 0% | 0 | 0% |
| Color Separations - Offset , Photo Engraving | 170 | 4,300 | 0 | 4,204 | 0 | 0% | 0 | 0% | 0 | 0% |
| Columbarium | 51 | 4,729 | 0 | 4,205 | 0 | 0% | 0 | 0% | 0 | 0% |
| Combs | 4 | 5,060 | 0 | 4,206 | 0 | 0% | 0 | 0% | 0 | 0% |
| Combustion Controls | 85 | 4,576 | 0 | 4,207 | 0 | 0% | 0 | 0% | 0 | 0% |
| Commercials - Radio & Television | 746 | 3,437 | 0 | 4,208 | 0 | 0% | 0 | 0% | 0 | 0% |
| Compactors - Waste - Supplies & Parts | 50 | 4,734 | 0 | 4,209 | 0 | 0% | 0 | 0% | 0 | 0% |
| Compasses | 2 | 5,092 | 0 | 4,210 | 0 | 0% | 0 | 0% | 0 | 0% |
| Compressors - Rent | 63 | 4,660 | 0 | 4,211 | 0 | 0% | 0 | 0% | 0 | 0% |
| Computers - Time Share | 35 | 4,810 | 0 | 4,212 | 0 | 0% | 0 | 0% | 0 | 0% |
| Concert Performers | 96 | 4,533 | 0 | 4,213 | 0 | 0% | 0 | 0% | 0 | 0% |
| Concrete Additives | 176 | 4,282 | 0 | 4,214 | 0 | 0% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|----|-------------------|----|------------------------|----|
| Concrete Breaking Equipment | 402 | 3,847 | 0 | 4,215 | 0 | 0% | 0 | 0% | 0 | 0% |
| Concrete Mixers - Renting | 59 | 4,682 | 0 | 4,216 | 0 | 0% | 0 | 0% | 0 | 0% |
| Concrete Patching Compounds | 681 | 3,504 | 0 | 4,217 | 0 | 0% | 0 | 0% | 0 | 0% |
| Concrete Vibrators | 4 | 5,060 | 0 | 4,218 | 0 | 0% | 0 | 0% | 0 | 0% |
| Conduit & Fittings | 174 | 4,288 | 0 | 4,219 | 0 | 0% | 0 | 0% | 0 | 0% |
| Consulates & Other Federal Government Representatives | 320 | 3,964 | 0 | 4,220 | 0 | 0% | 0 | 0% | 0 | 0% |
| Content Management Systems | 325 | 3,958 | 0 | 4,221 | 0 | 0% | 0 | 0% | 0 | 0% |
| Contractor - Disabled Access | 1,824 | 2,716 | 0 | 4,222 | 0 | 0% | 0 | 0% | 0 | 0% |
| Contractors - Acoustical Ceiling | 2,992 | 2,343 | 0 | 4,223 | 0 | 0% | 0 | 0% | 0 | 0% |
| Contractors - Plant Maintenance Shutdown | 113 | 4,467 | 0 | 4,224 | 0 | 0% | 0 | 0% | 0 | 0% |
| Contractors - Sheet Metal | 2,863 | 2,368 | 0 | 4,225 | 0 | 0% | 0 | 0% | 0 | 0% |
| Convents & Monasteries | 5 | 5,050 | 0 | 4,226 | 0 | 0% | 0 | 0% | 0 | 0% |
| Copper | 144 | 4,384 | 0 | 4,227 | 0 | 0% | 0 | 0% | 0 | 0% |
| Coppersmiths | 372 | 3,900 | 0 | 4,228 | 0 | 0% | 0 | 0% | 0 | 0% |
| Copywriting | 328 | 3,955 | 0 | 4,229 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cork & Cork Products | 148 | 4,366 | 0 | 4,230 | 0 | 0% | 0 | 0% | 0 | 0% |
| Corn Products | 223 | 4,177 | 0 | 4,231 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cornices - Building | 61 | 4,670 | 0 | 4,232 | 0 | 0% | 0 | 0% | 0 | 0% |
| Corporate Awards | 4,211 | 2,095 | 0 | 4,233 | 0 | 0% | 0 | 0% | 0 | 0% |
| Corrosion Control | 775 | 3,401 | 0 | 4,234 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cotton | 633 | 3,563 | 0 | 4,235 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cotton Ginning Equipment & Supplies | 185 | 4,261 | 0 | 4,236 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cotton Gins | 523 | 3,687 | 0 | 4,237 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cotton Goods - Wholesale & Manufacturers | 463 | 3,763 | 0 | 4,238 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cotton Goods Brokers | 86 | 4,572 | 0 | 4,239 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cotton Picking Machinery | 17 | 4,910 | 0 | 4,240 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cottonseed Products | 47 | 4,748 | 0 | 4,241 | 0 | 0% | 0 | 0% | 0 | 0% |
| Counterfeit Money Detection Devices | 8 | 5,004 | 0 | 4,242 | 0 | 0% | 0 | 0% | 0 | 0% |
| Couplings | 18 | 4,905 | 0 | 4,243 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cranes - Accessories & Parts | 151 | 4,352 | 0 | 4,244 | 0 | 0% | 0 | 0% | 0 | 0% |
| Crankshaft Grinding | 92 | 4,546 | 0 | 4,245 | 0 | 0% | 0 | 0% | 0 | 0% |
| Crankshaft Manufacturers | 72 | 4,626 | 0 | 4,246 | 0 | 0% | 0 | 0% | 0 | 0% |
| Crawfish Farms | 211 | 4,205 | 0 | 4,247 | 0 | 0% | 0 | 0% | 0 | 0% |
| Crematories | 2,186 | 2,574 | 0 | 4,248 | 0 | 0% | 0 | 0% | 0 | 0% |
| Crisis Intervention Service | 1,040 | 3,180 | 0 | 4,249 | 0 | 0% | 0 | 0% | 0 | 0% |
| Crushing & Pulverizing Equipment | 560 | 3,641 | 0 | 4,250 | 0 | 0% | 0 | 0% | 0 | 0% |
| Crushing & Pulverizing Service | 383 | 3,878 | 0 | 4,251 | 0 | 0% | 0 | 0% | 0 | 0% |
| Crutches | 104 | 4,506 | 0 | 4,252 | 0 | 0% | 0 | 0% | 0 | 0% |
| Culverts | 385 | 3,872 | 0 | 4,253 | 0 | 0% | 0 | 0% | 0 | 0% |
| Custom Synthesis | 14 | 4,941 | 0 | 4,254 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cutting & Slitting Service | 229 | 4,160 | 0 | 4,255 | 0 | 0% | 0 | 0% | 0 | 0% |
| Cylinders - Hydrostatic Testing | 71 | 4,630 | 0 | 4,256 | 0 | 0% | 0 | 0% | 0 | 0% |
| Dairy Equipment Repair | 40 | 4,783 | 0 | 4,257 | 0 | 0% | 0 | 0% | 0 | 0% |
| Data Processing Equipment | 713 | 3,474 | 0 | 4,258 | 0 | 0% | 0 | 0% | 0 | 0% |
| Degreasing Equipment & Supplies | 11 | 4,976 | 0 | 4,259 | 0 | 0% | 0 | 0% | 0 | 0% |
| Dehumidifying Equipment | 476 | 3,745 | 0 | 4,260 | 0 | 0% | 0 | 0% | 0 | 0% |
| Dehydrating Equipment | 10 | 4,980 | 0 | 4,261 | 0 | 0% | 0 | 0% | 0 | 0% |
| Dehydrating Service | 101 | 4,513 | 0 | 4,262 | 0 | 0% | 0 | 0% | 0 | 0% |
| Demagnetizers | 29 | 4,838 | 0 | 4,263 | 0 | 0% | 0 | 0% | 0 | 0% |
| Demographic Research | 115 | 4,461 | 0 | 4,264 | 0 | 0% | 0 | 0% | 0 | 0% |
| Demonstration Services | 644 | 3,548 | 0 | 4,265 | 0 | 0% | 0 | 0% | 0 | 0% |
| Dental Staffing | 17 | 4,910 | 0 | 4,266 | 0 | 0% | 0 | 0% | 0 | 0% |
| Deodorants | 187 | 4,254 | 0 | 4,267 | 0 | 0% | 0 | 0% | 0 | 0% |
| Deodorizing Equipment | 17 | 4,910 | 0 | 4,268 | 0 | 0% | 0 | 0% | 0 | 0% |
| Deposit Protection | 1 | 5,104 | 0 | 4,269 | 0 | 0% | 0 | 0% | 0 | 0% |
| Desk Pads & Accessories | 9 | 4,987 | 0 | 4,270 | 0 | 0% | 0 | 0% | 0 | 0% |
| Destination Management | 167 | 4,310 | 0 | 4,271 | 0 | 0% | 0 | 0% | 0 | 0% |
| Dials | 12 | 4,962 | 0 | 4,272 | 0 | 0% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|----|-------------------|----|------------------------|----|
| Diamond Setters | 127 | 4,433 | 0 | 4,273 | 0 | 0% | 0 | 0% | 0 | 0% |
| Diamonds - Industrial | 137 | 4,401 | 0 | 4,274 | 0 | 0% | 0 | 0% | 0 | 0% |
| Diaries | 4 | 5,060 | 0 | 4,275 | 0 | 0% | 0 | 0% | 0 | 0% |
| Dictating Machines & Supplies | 426 | 3,817 | 0 | 4,276 | 0 | 0% | 0 | 0% | 0 | 0% |
| Die Castings | 1,660 | 2,804 | 0 | 4,277 | 0 | 0% | 0 | 0% | 0 | 0% |
| Die Cutting Equipment & Supplies | 112 | 4,473 | 0 | 4,278 | 0 | 0% | 0 | 0% | 0 | 0% |
| Diecast Cars - Dealers | 294 | 4,019 | 0 | 4,279 | 0 | 0% | 0 | 0% | 0 | 0% |
| Differentials - Automobile | 786 | 3,391 | 0 | 4,280 | 0 | 0% | 0 | 0% | 0 | 0% |
| Disability Remodeling | 685 | 3,499 | 0 | 4,281 | 0 | 0% | 0 | 0% | 0 | 0% |
| Discotheques | 88 | 4,562 | 0 | 4,282 | 0 | 0% | 0 | 0% | 0 | 0% |
| Dishwashing Compounds | 38 | 4,798 | 0 | 4,283 | 0 | 0% | 0 | 0% | 0 | 0% |
| Dishwashing Machines - Supplies & Parts | 14 | 4,941 | 0 | 4,284 | 0 | 0% | 0 | 0% | 0 | 0% |
| Disinfectants & Germicides | 289 | 4,029 | 0 | 4,285 | 0 | 0% | 0 | 0% | 0 | 0% |
| Dock Covers | 50 | 4,734 | 0 | 4,286 | 0 | 0% | 0 | 0% | 0 | 0% |
| Doll Manufacturers Equipment & Supplies | 31 | 4,831 | 0 | 4,287 | 0 | 0% | 0 | 0% | 0 | 0% |
| Dolls - Wholesale & Manufacturers | 331 | 3,952 | 0 | 4,288 | 0 | 0% | 0 | 0% | 0 | 0% |
| Door Closers & Checks - Repairing | 272 | 4,066 | 0 | 4,289 | 0 | 0% | 0 | 0% | 0 | 0% |
| Door Frames | 955 | 3,247 | 0 | 4,290 | 0 | 0% | 0 | 0% | 0 | 0% |
| Doors - French | 123 | 4,442 | 0 | 4,291 | 0 | 0% | 0 | 0% | 0 | 0% |
| Doors - Industrial | 155 | 4,337 | 0 | 4,292 | 0 | 0% | 0 | 0% | 0 | 0% |
| Doughnut Machines & Supplies | 2 | 5,092 | 0 | 4,293 | 0 | 0% | 0 | 0% | 0 | 0% |
| Dowels | 58 | 4,688 | 0 | 4,294 | 0 | 0% | 0 | 0% | 0 | 0% |
| Drafting Equipment & Supplies | 694 | 3,488 | 0 | 4,295 | 0 | 0% | 0 | 0% | 0 | 0% |
| Drapery & Curtain Fabric - Wholesale & Manufacturers | 221 | 4,182 | 0 | 4,296 | 0 | 0% | 0 | 0% | 0 | 0% |
| Drapery & Curtain Fixtures | 660 | 3,526 | 0 | 4,297 | 0 | 0% | 0 | 0% | 0 | 0% |
| Drapery Trimmings | 103 | 4,508 | 0 | 4,298 | 0 | 0% | 0 | 0% | 0 | 0% |
| Dredging | 688 | 3,494 | 0 | 4,299 | 0 | 0% | 0 | 0% | 0 | 0% |
| Dredging Machinery | 12 | 4,962 | 0 | 4,300 | 0 | 0% | 0 | 0% | 0 | 0% |
| Dressmaking Schools | 161 | 4,328 | 0 | 4,301 | 0 | 0% | 0 | 0% | 0 | 0% |
| Drill Presses | 2 | 5,092 | 0 | 4,302 | 0 | 0% | 0 | 0% | 0 | 0% |
| Drilling - Gas Well | 1,707 | 2,780 | 0 | 4,303 | 0 | 0% | 0 | 0% | 0 | 0% |
| Drilling - Geothermal | 463 | 3,763 | 0 | 4,304 | 0 | 0% | 0 | 0% | 0 | 0% |
| Drive Shafts | 1,823 | 2,718 | 0 | 4,305 | 0 | 0% | 0 | 0% | 0 | 0% |
| Drone Servicing & Maintenance | 1 | 5,104 | 0 | 4,306 | 0 | 0% | 0 | 0% | 0 | 0% |
| Drop Cloths | 6 | 5,033 | 0 | 4,307 | 0 | 0% | 0 | 0% | 0 | 0% |
| Drug Discovery Provider | 15 | 4,929 | 0 | 4,308 | 0 | 0% | 0 | 0% | 0 | 0% |
| Dry Ice | 632 | 3,564 | 0 | 4,309 | 0 | 0% | 0 | 0% | 0 | 0% |
| Dryers - Hand | 893 | 3,302 | 0 | 4,310 | 0 | 0% | 0 | 0% | 0 | 0% |
| Drying Equipment - Industrial | 148 | 4,366 | 0 | 4,311 | 0 | 0% | 0 | 0% | 0 | 0% |
| Drying Service | 183 | 4,265 | 0 | 4,312 | 0 | 0% | 0 | 0% | 0 | 0% |
| Dumbwaiters | 126 | 4,438 | 0 | 4,313 | 0 | 0% | 0 | 0% | 0 | 0% |
| Dune Buggies | 1,043 | 3,177 | 0 | 4,314 | 0 | 0% | 0 | 0% | 0 | 0% |
| Dusters & Dusting Cloths | 7 | 5,018 | 0 | 4,315 | 0 | 0% | 0 | 0% | 0 | 0% |
| Duty Free Shops | 219 | 4,187 | 0 | 4,316 | 0 | 0% | 0 | 0% | 0 | 0% |
| Dyers - Industrial | 10 | 4,980 | 0 | 4,317 | 0 | 0% | 0 | 0% | 0 | 0% |
| Dynamometers | 53 | 4,714 | 0 | 4,318 | 0 | 0% | 0 | 0% | 0 | 0% |
| Earthworms | 904 | 3,293 | 0 | 4,319 | 0 | 0% | 0 | 0% | 0 | 0% |
| Easels - Wholesale & Manufacturers | 98 | 4,525 | 0 | 4,320 | 0 | 0% | 0 | 0% | 0 | 0% |
| Egg Processing & Shipping Equipment & Supplies | 178 | 4,274 | 0 | 4,321 | 0 | 0% | 0 | 0% | 0 | 0% |
| Eggs | 1,061 | 3,167 | 0 | 4,322 | 0 | 0% | 0 | 0% | 0 | 0% |
| Elastic Goods | 40 | 4,783 | 0 | 4,323 | 0 | 0% | 0 | 0% | 0 | 0% |
| Electric Motors - Used | 111 | 4,479 | 0 | 4,324 | 0 | 0% | 0 | 0% | 0 | 0% |
| Electric Power Line Construction | 1,214 | 3,069 | 0 | 4,325 | 0 | 0% | 0 | 0% | 0 | 0% |
| Electric Vehicles - Home Charging Station | 71 | 4,630 | 0 | 4,326 | 0 | 0% | 0 | 0% | 0 | 0% |
| Electrical Discharge Machining | 207 | 4,210 | 0 | 4,327 | 0 | 0% | 0 | 0% | 0 | 0% |
| Electroforming | 59 | 4,682 | 0 | 4,328 | 0 | 0% | 0 | 0% | 0 | 0% |
| Electrotypers | 5 | 5,050 | 0 | 4,329 | 0 | 0% | 0 | 0% | 0 | 0% |
| Elevator Consultants | 1,433 | 2,934 | 0 | 4,330 | 0 | 0% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|----|-------------------|----|------------------------|----|
| Elevators - Parts | 251 | 4,122 | 0 | 4,331 | 0 | 0% | 0 | 0% | 0 | 0% |
| Elevators - Testing Services | 232 | 4,153 | 0 | 4,332 | 0 | 0% | 0 | 0% | 0 | 0% |
| Embalmers | 381 | 3,883 | 0 | 4,333 | 0 | 0% | 0 | 0% | 0 | 0% |
| Emblems | 1,008 | 3,207 | 0 | 4,334 | 0 | 0% | 0 | 0% | 0 | 0% |
| Embossing | 32 | 4,824 | 0 | 4,335 | 0 | 0% | 0 | 0% | 0 | 0% |
| Embossing Equipment & Supplies | 13 | 4,951 | 0 | 4,336 | 0 | 0% | 0 | 0% | 0 | 0% |
| Employment Service - Administrative Assistant | 530 | 3,674 | 0 | 4,337 | 0 | 0% | 0 | 0% | 0 | 0% |
| Enameling, Japanning & Lacquering | 17 | 4,910 | 0 | 4,338 | 0 | 0% | 0 | 0% | 0 | 0% |
| Encyclopedia & Book Sales by Mail | 8 | 5,004 | 0 | 4,339 | 0 | 0% | 0 | 0% | 0 | 0% |
| Engineers - Environmental | 1,020 | 3,195 | 0 | 4,340 | 0 | 0% | 0 | 0% | 0 | 0% |
| Engines - Fuel Conversion | 1,929 | 2,675 | 0 | 4,341 | 0 | 0% | 0 | 0% | 0 | 0% |
| Engravers - Photo | 60 | 4,674 | 0 | 4,342 | 0 | 0% | 0 | 0% | 0 | 0% |
| Entomologists | 4 | 5,060 | 0 | 4,343 | 0 | 0% | 0 | 0% | 0 | 0% |
| Envelopes - Retail | 556 | 3,646 | 0 | 4,344 | 0 | 0% | 0 | 0% | 0 | 0% |
| Equine nutrition | 87 | 4,569 | 0 | 4,345 | 0 | 0% | 0 | 0% | 0 | 0% |
| Escalators | 58 | 4,688 | 0 | 4,346 | 0 | 0% | 0 | 0% | 0 | 0% |
| Etching Equipment & Supplies | 15 | 4,929 | 0 | 4,347 | 0 | 0% | 0 | 0% | 0 | 0% |
| Evaporative Coolers - Sales & Service | 1,014 | 3,202 | 0 | 4,348 | 0 | 0% | 0 | 0% | 0 | 0% |
| Excelsior | 9 | 4,987 | 0 | 4,349 | 0 | 0% | 0 | 0% | 0 | 0% |
| Expanded Metals | 52 | 4,724 | 0 | 4,350 | 0 | 0% | 0 | 0% | 0 | 0% |
| Explosives | 438 | 3,797 | 0 | 4,351 | 0 | 0% | 0 | 0% | 0 | 0% |
| Facility Planning | 222 | 4,180 | 0 | 4,352 | 0 | 0% | 0 | 0% | 0 | 0% |
| Factors | 2,333 | 2,538 | 0 | 4,353 | 0 | 0% | 0 | 0% | 0 | 0% |
| Factory Locating Consultants | 14 | 4,941 | 0 | 4,354 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fallout Shelter Equipment & Supplies | 238 | 4,147 | 0 | 4,355 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fallout Shelters - Consultants | 111 | 4,479 | 0 | 4,356 | 0 | 0% | 0 | 0% | 0 | 0% |
| Family Planning - Abortion Alternatives | 717 | 3,469 | 0 | 4,357 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fans - Repair | 475 | 3,747 | 0 | 4,358 | 0 | 0% | 0 | 0% | 0 | 0% |
| Farm Management | 1,977 | 2,653 | 0 | 4,359 | 0 | 0% | 0 | 0% | 0 | 0% |
| Farm Management Systems | 256 | 4,112 | 0 | 4,360 | 0 | 0% | 0 | 0% | 0 | 0% |
| Feed Grinding | 28 | 4,845 | 0 | 4,361 | 0 | 0% | 0 | 0% | 0 | 0% |
| Feedlot | 230 | 4,159 | 0 | 4,362 | 0 | 0% | 0 | 0% | 0 | 0% |
| Felt & Felt Products | 39 | 4,793 | 0 | 4,363 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fences - Rental | 181 | 4,267 | 0 | 4,364 | 0 | 0% | 0 | 0% | 0 | 0% |
| Filling Machinery | 24 | 4,869 | 0 | 4,365 | 0 | 0% | 0 | 0% | 0 | 0% |
| Filters Air & Gas Cleaning | 555 | 3,649 | 0 | 4,366 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fingerprinting Equipment | 175 | 4,284 | 0 | 4,367 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fire Doors & Shutters | 20 | 4,898 | 0 | 4,368 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fire Escapes | 180 | 4,270 | 0 | 4,369 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fire Exit Devices | 28 | 4,845 | 0 | 4,370 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fire Extinguishing Fluid | 43 | 4,765 | 0 | 4,371 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fire Hose | 97 | 4,529 | 0 | 4,372 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fire Hydrants | 408 | 3,838 | 0 | 4,373 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fire Mitigation | 452 | 3,779 | 0 | 4,374 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fireproofing Materials | 59 | 4,682 | 0 | 4,375 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fish & Seafood Brokers | 884 | 3,310 | 0 | 4,376 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fish By-Products | 145 | 4,380 | 0 | 4,377 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fish Nets | 76 | 4,610 | 0 | 4,378 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fish Processors Equipment | 30 | 4,836 | 0 | 4,379 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fishermen - Commercial | 229 | 4,160 | 0 | 4,380 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fishing Licenses | 12 | 4,962 | 0 | 4,381 | 0 | 0% | 0 | 0% | 0 | 0% |
| Flanges | 32 | 4,824 | 0 | 4,382 | 0 | 0% | 0 | 0% | 0 | 0% |
| Flashers - Electric | 13 | 4,951 | 0 | 4,383 | 0 | 0% | 0 | 0% | 0 | 0% |
| Flock Manufacturers & Processors | 2 | 5,092 | 0 | 4,384 | 0 | 0% | 0 | 0% | 0 | 0% |
| Flood assistance | 491 | 3,724 | 0 | 4,385 | 0 | 0% | 0 | 0% | 0 | 0% |
| Floor Machines - Rent | 104 | 4,506 | 0 | 4,386 | 0 | 0% | 0 | 0% | 0 | 0% |
| Flotation Therapy | 40 | 4,783 | 0 | 4,387 | 0 | 0% | 0 | 0% | 0 | 0% |
| Foil & Foil Products | 69 | 4,644 | 0 | 4,388 | 0 | 0% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|----|-------------------|----|------------------------|----|
| Folding Machines | 7 | 5,018 | 0 | 4,389 | 0 | 0% | 0 | 0% | 0 | 0% |
| Food Products Reconditioning | 81 | 4,590 | 0 | 4,390 | 0 | 0% | 0 | 0% | 0 | 0% |
| Forging Equipment | 77 | 4,605 | 0 | 4,391 | 0 | 0% | 0 | 0% | 0 | 0% |
| Forgings | 787 | 3,390 | 0 | 4,392 | 0 | 0% | 0 | 0% | 0 | 0% |
| Foster Child Care | 2,147 | 2,590 | 0 | 4,393 | 0 | 0% | 0 | 0% | 0 | 0% |
| Foundation Inspection | 1,266 | 3,039 | 0 | 4,394 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fountains - Drinking | 102 | 4,511 | 0 | 4,395 | 0 | 0% | 0 | 0% | 0 | 0% |
| Frozen Custard Machines | 81 | 4,590 | 0 | 4,396 | 0 | 0% | 0 | 0% | 0 | 0% |
| Frozen Food Locker Plants | 478 | 3,743 | 0 | 4,397 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fruits - Dried | 265 | 4,090 | 0 | 4,398 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fruits - Glace | 13 | 4,951 | 0 | 4,399 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fuel - Marine | 36 | 4,805 | 0 | 4,400 | 0 | 0% | 0 | 0% | 0 | 0% |
| Funeral Escorts | 372 | 3,900 | 0 | 4,401 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fungicides | 1 | 5,104 | 0 | 4,402 | 0 | 0% | 0 | 0% | 0 | 0% |
| Funnels | 128 | 4,429 | 0 | 4,403 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fur Cleaning & Dyeing - Retail | 272 | 4,066 | 0 | 4,404 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fur Cleaning & Dyeing - Wholesale | 53 | 4,714 | 0 | 4,405 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fur Cuttings | 55 | 4,700 | 0 | 4,406 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fur Dressers & Dyers | 21 | 4,893 | 0 | 4,407 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fur Farms - Equipment & Supplies | 47 | 4,748 | 0 | 4,408 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fur Finishers & Liners | 97 | 4,529 | 0 | 4,409 | 0 | 0% | 0 | 0% | 0 | 0% |
| Furniture Pads | 98 | 4,525 | 0 | 4,410 | 0 | 0% | 0 | 0% | 0 | 0% |
| Fuses - Electric | 3 | 5,074 | 0 | 4,411 | 0 | 0% | 0 | 0% | 0 | 0% |
| Gambling Abuse & Addiction Info & Treatment | 235 | 4,150 | 0 | 4,412 | 0 | 0% | 0 | 0% | 0 | 0% |
| Gas Detectors | 303 | 4,001 | 0 | 4,413 | 0 | 0% | 0 | 0% | 0 | 0% |
| Gas Plant Equipment | 169 | 4,305 | 0 | 4,414 | 0 | 0% | 0 | 0% | 0 | 0% |
| Gas Recycling Plants | 36 | 4,805 | 0 | 4,415 | 0 | 0% | 0 | 0% | 0 | 0% |
| Gaskets | 1,305 | 3,011 | 0 | 4,416 | 0 | 0% | 0 | 0% | 0 | 0% |
| Gasoline Additives - Manufacturers & Distributors | 784 | 3,393 | 0 | 4,417 | 0 | 0% | 0 | 0% | 0 | 0% |
| Gavels | 9 | 4,987 | 0 | 4,418 | 0 | 0% | 0 | 0% | 0 | 0% |
| Gelatin | 76 | 4,610 | 0 | 4,419 | 0 | 0% | 0 | 0% | 0 | 0% |
| Generators - Steam | 151 | 4,352 | 0 | 4,420 | 0 | 0% | 0 | 0% | 0 | 0% |
| Geochemists | 6 | 5,033 | 0 | 4,421 | 0 | 0% | 0 | 0% | 0 | 0% |
| Geographers | 31 | 4,831 | 0 | 4,422 | 0 | 0% | 0 | 0% | 0 | 0% |
| Geologists | 1,069 | 3,159 | 0 | 4,423 | 0 | 0% | 0 | 0% | 0 | 0% |
| Geologists Supplies | 1 | 5,104 | 0 | 4,424 | 0 | 0% | 0 | 0% | 0 | 0% |
| Geophysical Apparatus | 54 | 4,705 | 0 | 4,425 | 0 | 0% | 0 | 0% | 0 | 0% |
| Geophysicists | 762 | 3,419 | 0 | 4,426 | 0 | 0% | 0 | 0% | 0 | 0% |
| Gift Wrapping Service | 84 | 4,580 | 0 | 4,427 | 0 | 0% | 0 | 0% | 0 | 0% |
| Glass - Tempered | 194 | 4,236 | 0 | 4,428 | 0 | 0% | 0 | 0% | 0 | 0% |
| Glass Coating & Tinting Materials | 229 | 4,160 | 0 | 4,429 | 0 | 0% | 0 | 0% | 0 | 0% |
| Glass Rods & Tubing | 66 | 4,652 | 0 | 4,430 | 0 | 0% | 0 | 0% | 0 | 0% |
| Global Positioning Systems - Rentals | 10 | 4,980 | 0 | 4,431 | 0 | 0% | 0 | 0% | 0 | 0% |
| Gloves & Mittens - Dress | 901 | 3,294 | 0 | 4,432 | 0 | 0% | 0 | 0% | 0 | 0% |
| Gloves - Cleaning & Repairing | 68 | 4,647 | 0 | 4,433 | 0 | 0% | 0 | 0% | 0 | 0% |
| Gold Leaf | 60 | 4,674 | 0 | 4,434 | 0 | 0% | 0 | 0% | 0 | 0% |
| Gold Stamping | 10 | 4,980 | 0 | 4,435 | 0 | 0% | 0 | 0% | 0 | 0% |
| Golf Caddies | 194 | 4,236 | 0 | 4,436 | 0 | 0% | 0 | 0% | 0 | 0% |
| Golf Course Architects | 77 | 4,605 | 0 | 4,437 | 0 | 0% | 0 | 0% | 0 | 0% |
| Golf Course Construction | 961 | 3,242 | 0 | 4,438 | 0 | 0% | 0 | 0% | 0 | 0% |
| Government Offices - Foreign-Reps | 70 | 4,637 | 0 | 4,439 | 0 | 0% | 0 | 0% | 0 | 0% |
| Governors | 2 | 5,092 | 0 | 4,440 | 0 | 0% | 0 | 0% | 0 | 0% |
| Graffiti Removal | 133 | 4,412 | 0 | 4,441 | 0 | 0% | 0 | 0% | 0 | 0% |
| Grain Brokers | 262 | 4,098 | 0 | 4,442 | 0 | 0% | 0 | 0% | 0 | 0% |
| Grain Dealers | 1,193 | 3,080 | 0 | 4,443 | 0 | 0% | 0 | 0% | 0 | 0% |
| Grain Drying | 365 | 3,907 | 0 | 4,444 | 0 | 0% | 0 | 0% | 0 | 0% |
| Grain Elevators | 1,480 | 2,897 | 0 | 4,445 | 0 | 0% | 0 | 0% | 0 | 0% |
| Grain Elevators - Equipment & Supplies | 403 | 3,845 | 0 | 4,446 | 0 | 0% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|----|-------------------|----|------------------------|----|
| Grain Exchanges | 3 | 5,074 | 0 | 4,447 | 0 | 0% | 0 | 0% | 0 | 0% |
| Grain Inspection | 113 | 4,467 | 0 | 4,448 | 0 | 0% | 0 | 0% | 0 | 0% |
| Grain Inspection Supplies | 4 | 5,060 | 0 | 4,449 | 0 | 0% | 0 | 0% | 0 | 0% |
| Grass Trimmers & Tillers | 95 | 4,536 | 0 | 4,450 | 0 | 0% | 0 | 0% | 0 | 0% |
| Gratings | 171 | 4,296 | 0 | 4,451 | 0 | 0% | 0 | 0% | 0 | 0% |
| Grease Pumping | 662 | 3,523 | 0 | 4,452 | 0 | 0% | 0 | 0% | 0 | 0% |
| Greeting Card Manufacturers Supplies | 196 | 4,229 | 0 | 4,453 | 0 | 0% | 0 | 0% | 0 | 0% |
| Grinding - Precision & Production | 613 | 3,577 | 0 | 4,454 | 0 | 0% | 0 | 0% | 0 | 0% |
| Grinding Machines | 637 | 3,559 | 0 | 4,455 | 0 | 0% | 0 | 0% | 0 | 0% |
| Grinding Wheels | 74 | 4,615 | 0 | 4,456 | 0 | 0% | 0 | 0% | 0 | 0% |
| Grommets | 13 | 4,951 | 0 | 4,457 | 0 | 0% | 0 | 0% | 0 | 0% |
| Guards - Machine | 8 | 5,004 | 0 | 4,458 | 0 | 0% | 0 | 0% | 0 | 0% |
| Gumming Service | 2 | 5,092 | 0 | 4,459 | 0 | 0% | 0 | 0% | 0 | 0% |
| Gypsum & Gypsum Products | 167 | 4,310 | 0 | 4,460 | 0 | 0% | 0 | 0% | 0 | 0% |
| Hair Dryers | 92 | 4,546 | 0 | 4,461 | 0 | 0% | 0 | 0% | 0 | 0% |
| Hair Nets | 29 | 4,838 | 0 | 4,462 | 0 | 0% | 0 | 0% | 0 | 0% |
| Handbags - Repairing | 137 | 4,401 | 0 | 4,463 | 0 | 0% | 0 | 0% | 0 | 0% |
| Handkerchiefs | 6 | 5,033 | 0 | 4,464 | 0 | 0% | 0 | 0% | 0 | 0% |
| Handles - Wholesale & Manufacturers | 316 | 3,973 | 0 | 4,465 | 0 | 0% | 0 | 0% | 0 | 0% |
| Hang Gliding & Instruction | 558 | 3,643 | 0 | 4,466 | 0 | 0% | 0 | 0% | 0 | 0% |
| Hardware - Marine | 433 | 3,804 | 0 | 4,467 | 0 | 0% | 0 | 0% | 0 | 0% |
| Hats - Clean & Renovate | 186 | 4,258 | 0 | 4,468 | 0 | 0% | 0 | 0% | 0 | 0% |
| Hazardous Material Control & Removal | 1,720 | 2,773 | 0 | 4,469 | 0 | 0% | 0 | 0% | 0 | 0% |
| Health Care Linen Service | 119 | 4,452 | 0 | 4,470 | 0 | 0% | 0 | 0% | 0 | 0% |
| Heat Exchangers | 941 | 3,260 | 0 | 4,471 | 0 | 0% | 0 | 0% | 0 | 0% |
| Heat Recovery Equipment & Systems | 217 | 4,191 | 0 | 4,472 | 0 | 0% | 0 | 0% | 0 | 0% |
| Heat Sealing | 133 | 4,412 | 0 | 4,473 | 0 | 0% | 0 | 0% | 0 | 0% |
| Heat Sealing Equipment & Supplies | 47 | 4,748 | 0 | 4,474 | 0 | 0% | 0 | 0% | 0 | 0% |
| Heat Treating - Metal | 1,478 | 2,899 | 0 | 4,475 | 0 | 0% | 0 | 0% | 0 | 0% |
| Heat Treating - Metal - Equipment & Supplies | 265 | 4,090 | 0 | 4,476 | 0 | 0% | 0 | 0% | 0 | 0% |
| Heaters - Automotive | 207 | 4,210 | 0 | 4,477 | 0 | 0% | 0 | 0% | 0 | 0% |
| Heating & Cooling Demolition | 166 | 4,316 | 0 | 4,478 | 0 | 0% | 0 | 0% | 0 | 0% |
| Heavy Equipment Rubber Tracks | 319 | 3,967 | 0 | 4,479 | 0 | 0% | 0 | 0% | 0 | 0% |
| Hematology | 4 | 5,060 | 0 | 4,480 | 0 | 0% | 0 | 0% | 0 | 0% |
| Hides | 325 | 3,958 | 0 | 4,481 | 0 | 0% | 0 | 0% | 0 | 0% |
| Hinges | 194 | 4,236 | 0 | 4,482 | 0 | 0% | 0 | 0% | 0 | 0% |
| Historical Structure Preservation | 889 | 3,306 | 0 | 4,483 | 0 | 0% | 0 | 0% | 0 | 0% |
| Hog Farms | 371 | 3,903 | 0 | 4,484 | 0 | 0% | 0 | 0% | 0 | 0% |
| Hoists | 763 | 3,414 | 0 | 4,485 | 0 | 0% | 0 | 0% | 0 | 0% |
| Honeycomb Materials | 70 | 4,637 | 0 | 4,486 | 0 | 0% | 0 | 0% | 0 | 0% |
| Honing Machines & Equipment | 149 | 4,362 | 0 | 4,487 | 0 | 0% | 0 | 0% | 0 | 0% |
| Hose & Tubing - Flexible Metal | 439 | 3,794 | 0 | 4,488 | 0 | 0% | 0 | 0% | 0 | 0% |
| Hose Couplings & Fittings | 784 | 3,393 | 0 | 4,489 | 0 | 0% | 0 | 0% | 0 | 0% |
| Hydrologists | 263 | 4,096 | 0 | 4,490 | 0 | 0% | 0 | 0% | 0 | 0% |
| Hydronic Heating | 498 | 3,714 | 0 | 4,491 | 0 | 0% | 0 | 0% | 0 | 0% |
| Hygrometers | 15 | 4,929 | 0 | 4,492 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ice Cream Manufacturers Supplies | 70 | 4,637 | 0 | 4,493 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ice Crushers | 21 | 4,893 | 0 | 4,494 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ice Machine Repair | 363 | 3,908 | 0 | 4,495 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ice Melting Equipment & Supplies | 644 | 3,548 | 0 | 4,496 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ice Sculptures | 187 | 4,254 | 0 | 4,497 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ice Substitutes | 12 | 4,962 | 0 | 4,498 | 0 | 0% | 0 | 0% | 0 | 0% |
| Identification Bureaus | 240 | 4,140 | 0 | 4,499 | 0 | 0% | 0 | 0% | 0 | 0% |
| In-Home Autism Therapy | 1,649 | 2,808 | 0 | 4,500 | 0 | 0% | 0 | 0% | 0 | 0% |
| Incinerators | 27 | 4,853 | 0 | 4,501 | 0 | 0% | 0 | 0% | 0 | 0% |
| Incinerators - Supplies & Parts | 2 | 5,092 | 0 | 4,502 | 0 | 0% | 0 | 0% | 0 | 0% |
| Indexing Service - Book, Periodical | 22 | 4,884 | 0 | 4,503 | 0 | 0% | 0 | 0% | 0 | 0% |
| Indoor Sky Diving | 101 | 4,513 | 0 | 4,504 | 0 | 0% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|----|-------------------|----|------------------------|----|
| Induction Heating Equipment | 186 | 4,258 | 0 | 4,505 | 0 | 0% | 0 | 0% | 0 | 0% |
| Infrared Inspection | 404 | 3,844 | 0 | 4,506 | 0 | 0% | 0 | 0% | 0 | 0% |
| Insect Control Devices | 1,495 | 2,891 | 0 | 4,507 | 0 | 0% | 0 | 0% | 0 | 0% |
| Inserts - Screw Thread | 15 | 4,929 | 0 | 4,508 | 0 | 0% | 0 | 0% | 0 | 0% |
| Insulation Materials - Electric | 216 | 4,193 | 0 | 4,509 | 0 | 0% | 0 | 0% | 0 | 0% |
| Insulation Removal | 355 | 3,914 | 0 | 4,510 | 0 | 0% | 0 | 0% | 0 | 0% |
| Insurance - Aviation | 430 | 3,808 | 0 | 4,511 | 0 | 0% | 0 | 0% | 0 | 0% |
| Insurance - Vision | 229 | 4,160 | 0 | 4,512 | 0 | 0% | 0 | 0% | 0 | 0% |
| Investigators - Trademark Infringement | 115 | 4,461 | 0 | 4,513 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ironing Boards | 90 | 4,556 | 0 | 4,514 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ivory Goods | 71 | 4,630 | 0 | 4,515 | 0 | 0% | 0 | 0% | 0 | 0% |
| Jacks - Repair | 50 | 4,734 | 0 | 4,516 | 0 | 0% | 0 | 0% | 0 | 0% |
| Jade & Jade Goods | 9 | 4,987 | 0 | 4,517 | 0 | 0% | 0 | 0% | 0 | 0% |
| Jail Equipment | 96 | 4,533 | 0 | 4,518 | 0 | 0% | 0 | 0% | 0 | 0% |
| Jalousies | 54 | 4,705 | 0 | 4,519 | 0 | 0% | 0 | 0% | 0 | 0% |
| Jigs & Fixtures | 15 | 4,929 | 0 | 4,520 | 0 | 0% | 0 | 0% | 0 | 0% |
| Jigs & Fixtures - Components | 15 | 4,929 | 0 | 4,521 | 0 | 0% | 0 | 0% | 0 | 0% |
| Job Lot Merchandise | 1 | 5,104 | 0 | 4,522 | 0 | 0% | 0 | 0% | 0 | 0% |
| Kerosene | 138 | 4,398 | 0 | 4,523 | 0 | 0% | 0 | 0% | 0 | 0% |
| Key Holders | 247 | 4,128 | 0 | 4,524 | 0 | 0% | 0 | 0% | 0 | 0% |
| Kites | 190 | 4,244 | 0 | 4,525 | 0 | 0% | 0 | 0% | 0 | 0% |
| Knit Goods Blocking Service | 3 | 5,074 | 0 | 4,526 | 0 | 0% | 0 | 0% | 0 | 0% |
| Knitted Fabrics | 174 | 4,288 | 0 | 4,527 | 0 | 0% | 0 | 0% | 0 | 0% |
| Knitting Machines | 145 | 4,380 | 0 | 4,528 | 0 | 0% | 0 | 0% | 0 | 0% |
| Labeling Equipment | 890 | 3,305 | 0 | 4,529 | 0 | 0% | 0 | 0% | 0 | 0% |
| Labor Relations Consultants | 847 | 3,338 | 0 | 4,530 | 0 | 0% | 0 | 0% | 0 | 0% |
| Laces | 14 | 4,941 | 0 | 4,531 | 0 | 0% | 0 | 0% | 0 | 0% |
| Lacquers - Manufacturers | 44 | 4,758 | 0 | 4,532 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ladders - Renting | 1 | 5,104 | 0 | 4,533 | 0 | 0% | 0 | 0% | 0 | 0% |
| Laminated Structural Products | 434 | 3,803 | 0 | 4,534 | 0 | 0% | 0 | 0% | 0 | 0% |
| Laminations - Motor & Transformer | 57 | 4,694 | 0 | 4,535 | 0 | 0% | 0 | 0% | 0 | 0% |
| Lamp Shade Covers | 121 | 4,445 | 0 | 4,536 | 0 | 0% | 0 | 0% | 0 | 0% |
| Lamp Shades - Cleaning & Repairing | 55 | 4,700 | 0 | 4,537 | 0 | 0% | 0 | 0% | 0 | 0% |
| Lamp Shades - Wholesale & Manufacturers | 165 | 4,319 | 0 | 4,538 | 0 | 0% | 0 | 0% | 0 | 0% |
| Lamps - Health | 342 | 3,932 | 0 | 4,539 | 0 | 0% | 0 | 0% | 0 | 0% |
| Lanyards | 15 | 4,929 | 0 | 4,540 | 0 | 0% | 0 | 0% | 0 | 0% |
| Lapidaries | 103 | 4,508 | 0 | 4,541 | 0 | 0% | 0 | 0% | 0 | 0% |
| Latex Products | 383 | 3,878 | 0 | 4,542 | 0 | 0% | 0 | 0% | 0 | 0% |
| Lath | 88 | 4,562 | 0 | 4,543 | 0 | 0% | 0 | 0% | 0 | 0% |
| Lathing Contractors | 906 | 3,291 | 0 | 4,544 | 0 | 0% | 0 | 0% | 0 | 0% |
| Law & Financial Printers | 80 | 4,594 | 0 | 4,545 | 0 | 0% | 0 | 0% | 0 | 0% |
| Layouts - Office, Factory | 978 | 3,229 | 0 | 4,546 | 0 | 0% | 0 | 0% | 0 | 0% |
| Lead Burning | 8 | 5,004 | 0 | 4,547 | 0 | 0% | 0 | 0% | 0 | 0% |
| Lead Products | 149 | 4,362 | 0 | 4,548 | 0 | 0% | 0 | 0% | 0 | 0% |
| Leather Clothing - Wholesale & Manufacturers | 214 | 4,197 | 0 | 4,549 | 0 | 0% | 0 | 0% | 0 | 0% |
| Leather Finishers | 220 | 4,184 | 0 | 4,550 | 0 | 0% | 0 | 0% | 0 | 0% |
| Leather Finishes | 23 | 4,879 | 0 | 4,551 | 0 | 0% | 0 | 0% | 0 | 0% |
| Letter Shop Service | 481 | 3,739 | 0 | 4,552 | 0 | 0% | 0 | 0% | 0 | 0% |
| Levels | 141 | 4,388 | 0 | 4,553 | 0 | 0% | 0 | 0% | 0 | 0% |
| Libraries - Circulating & Rental | 22 | 4,884 | 0 | 4,554 | 0 | 0% | 0 | 0% | 0 | 0% |
| Lift Kits | 71 | 4,630 | 0 | 4,555 | 0 | 0% | 0 | 0% | 0 | 0% |
| Lighting Fixtures - Cleaning | 77 | 4,605 | 0 | 4,556 | 0 | 0% | 0 | 0% | 0 | 0% |
| Lime | 170 | 4,300 | 0 | 4,557 | 0 | 0% | 0 | 0% | 0 | 0% |
| Linoleum - Wholesale & Manufacturers | 27 | 4,853 | 0 | 4,558 | 0 | 0% | 0 | 0% | 0 | 0% |
| Linoleum Layers Equipment & Supplies | 8 | 5,004 | 0 | 4,559 | 0 | 0% | 0 | 0% | 0 | 0% |
| Lithographers | 336 | 3,943 | 0 | 4,560 | 0 | 0% | 0 | 0% | 0 | 0% |
| Lithographic Negatives & Plates | 9 | 4,987 | 0 | 4,561 | 0 | 0% | 0 | 0% | 0 | 0% |
| Livestock - Commission | 24 | 4,869 | 0 | 4,562 | 0 | 0% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|------------------------------------|-----------|-------------------|------------|--------------------|---------------|----|-------------------|----|------------------------|----|
| Livestock Appraisers | 7 | 5,018 | 0 | 4,563 | 0 | 0% | 0 | 0% | 0 | 0% |
| Livestock Buyers | 543 | 3,660 | 0 | 4,564 | 0 | 0% | 0 | 0% | 0 | 0% |
| Livestock Grooming | 25 | 4,864 | 0 | 4,565 | 0 | 0% | 0 | 0% | 0 | 0% |
| Livestock Hauling | 547 | 3,656 | 0 | 4,566 | 0 | 0% | 0 | 0% | 0 | 0% |
| Livestock Order Buyers | 8 | 5,004 | 0 | 4,567 | 0 | 0% | 0 | 0% | 0 | 0% |
| Livestock Spraying | 9 | 4,987 | 0 | 4,568 | 0 | 0% | 0 | 0% | 0 | 0% |
| Loading Dock Equipment | 1,294 | 3,021 | 0 | 4,569 | 0 | 0% | 0 | 0% | 0 | 0% |
| Loan Acceleration | 301 | 4,010 | 0 | 4,570 | 0 | 0% | 0 | 0% | 0 | 0% |
| Loans - Farm & Ranch | 932 | 3,268 | 0 | 4,571 | 0 | 0% | 0 | 0% | 0 | 0% |
| Lockers | 1,084 | 3,149 | 0 | 4,572 | 0 | 0% | 0 | 0% | 0 | 0% |
| Locomotives | 526 | 3,683 | 0 | 4,573 | 0 | 0% | 0 | 0% | 0 | 0% |
| Logging Equipment & Supplies | 2,172 | 2,579 | 0 | 4,574 | 0 | 0% | 0 | 0% | 0 | 0% |
| Louvers | 292 | 4,023 | 0 | 4,575 | 0 | 0% | 0 | 0% | 0 | 0% |
| Lubricating Devices & Systems | 438 | 3,797 | 0 | 4,576 | 0 | 0% | 0 | 0% | 0 | 0% |
| Luggage Covers | 9 | 4,987 | 0 | 4,577 | 0 | 0% | 0 | 0% | 0 | 0% |
| Lumber - Drying | 61 | 4,670 | 0 | 4,578 | 0 | 0% | 0 | 0% | 0 | 0% |
| Lumber - Used | 170 | 4,300 | 0 | 4,579 | 0 | 0% | 0 | 0% | 0 | 0% |
| Lumber Treating | 428 | 3,809 | 0 | 4,580 | 0 | 0% | 0 | 0% | 0 | 0% |
| Machinery & Equipment - Appraisal | 233 | 4,152 | 0 | 4,581 | 0 | 0% | 0 | 0% | 0 | 0% |
| Machinery Cleaning | 245 | 4,134 | 0 | 4,582 | 0 | 0% | 0 | 0% | 0 | 0% |
| Magazines - Back Number | 17 | 4,910 | 0 | 4,583 | 0 | 0% | 0 | 0% | 0 | 0% |
| Magnetic Inspection Equipment | 9 | 4,987 | 0 | 4,584 | 0 | 0% | 0 | 0% | 0 | 0% |
| Magnetic Inspection Service | 41 | 4,778 | 0 | 4,585 | 0 | 0% | 0 | 0% | 0 | 0% |
| Malt & Hops | 7 | 5,018 | 0 | 4,586 | 0 | 0% | 0 | 0% | 0 | 0% |
| Manhole Covers | 174 | 4,288 | 0 | 4,587 | 0 | 0% | 0 | 0% | 0 | 0% |
| Marijuana - Grower | 3 | 5,074 | 0 | 4,588 | 0 | 0% | 0 | 0% | 0 | 0% |
| Marijuana - Processor | 3 | 5,074 | 0 | 4,589 | 0 | 0% | 0 | 0% | 0 | 0% |
| Marijuana - Products | 58 | 4,688 | 0 | 4,590 | 0 | 0% | 0 | 0% | 0 | 0% |
| Masts & Spars | 18 | 4,905 | 0 | 4,591 | 0 | 0% | 0 | 0% | 0 | 0% |
| Matches | 7 | 5,018 | 0 | 4,592 | 0 | 0% | 0 | 0% | 0 | 0% |
| Mathematicians | 70 | 4,637 | 0 | 4,593 | 0 | 0% | 0 | 0% | 0 | 0% |
| Mattresses - Cleaning | 90 | 4,556 | 0 | 4,594 | 0 | 0% | 0 | 0% | 0 | 0% |
| Mayonnaise & Salad Dressings | 157 | 4,334 | 0 | 4,595 | 0 | 0% | 0 | 0% | 0 | 0% |
| Measurement & Metrology | 638 | 3,557 | 0 | 4,596 | 0 | 0% | 0 | 0% | 0 | 0% |
| Measuring Tapes & Rules | 7 | 5,018 | 0 | 4,597 | 0 | 0% | 0 | 0% | 0 | 0% |
| Meat Packers Equipment & Supplies | 748 | 3,434 | 0 | 4,598 | 0 | 0% | 0 | 0% | 0 | 0% |
| Meat Patty Molding Machines | 7 | 5,018 | 0 | 4,599 | 0 | 0% | 0 | 0% | 0 | 0% |
| Medical House Calls | 536 | 3,667 | 0 | 4,600 | 0 | 0% | 0 | 0% | 0 | 0% |
| Menu Service | 220 | 4,184 | 0 | 4,601 | 0 | 0% | 0 | 0% | 0 | 0% |
| Metal Cleaning Machines | 26 | 4,859 | 0 | 4,602 | 0 | 0% | 0 | 0% | 0 | 0% |
| Metal Powder Fabricators | 2,156 | 2,587 | 0 | 4,603 | 0 | 0% | 0 | 0% | 0 | 0% |
| Metal Sawing & Cut-Off Service | 127 | 4,433 | 0 | 4,604 | 0 | 0% | 0 | 0% | 0 | 0% |
| Metal Spinning | 309 | 3,986 | 0 | 4,605 | 0 | 0% | 0 | 0% | 0 | 0% |
| Metal Stamping | 3,883 | 2,153 | 0 | 4,606 | 0 | 0% | 0 | 0% | 0 | 0% |
| Metal Stamping Equipment | 60 | 4,674 | 0 | 4,607 | 0 | 0% | 0 | 0% | 0 | 0% |
| Metallizing | 189 | 4,247 | 0 | 4,608 | 0 | 0% | 0 | 0% | 0 | 0% |
| Metallizing Equipment | 6 | 5,033 | 0 | 4,609 | 0 | 0% | 0 | 0% | 0 | 0% |
| Metallurgists | 229 | 4,160 | 0 | 4,610 | 0 | 0% | 0 | 0% | 0 | 0% |
| Metallurgists Equipment & Supplies | 34 | 4,815 | 0 | 4,611 | 0 | 0% | 0 | 0% | 0 | 0% |
| Metals - Base | 260 | 4,105 | 0 | 4,612 | 0 | 0% | 0 | 0% | 0 | 0% |
| Metals - Clad | 25 | 4,864 | 0 | 4,613 | 0 | 0% | 0 | 0% | 0 | 0% |
| Metals - Precoated | 256 | 4,112 | 0 | 4,614 | 0 | 0% | 0 | 0% | 0 | 0% |
| Metaphysicians | 336 | 3,943 | 0 | 4,615 | 0 | 0% | 0 | 0% | 0 | 0% |
| Meteorological Consultants | 46 | 4,753 | 0 | 4,616 | 0 | 0% | 0 | 0% | 0 | 0% |
| Meteorological Instruments | 29 | 4,838 | 0 | 4,617 | 0 | 0% | 0 | 0% | 0 | 0% |
| Meters - Repair | 416 | 3,831 | 0 | 4,618 | 0 | 0% | 0 | 0% | 0 | 0% |
| Mexican Imports | 316 | 3,973 | 0 | 4,619 | 0 | 0% | 0 | 0% | 0 | 0% |
| Mezzanines & Platforms | 4 | 5,060 | 0 | 4,620 | 0 | 0% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|----|-------------------|----|------------------------|----|
| Micrometers | 6 | 5,033 | 0 | 4,621 | 0 | 0% | 0 | 0% | 0 | 0% |
| Microwave Ovens - Dealers | 15 | 4,929 | 0 | 4,622 | 0 | 0% | 0 | 0% | 0 | 0% |
| Microwave Ovens - Service & Repair | 375 | 3,896 | 0 | 4,623 | 0 | 0% | 0 | 0% | 0 | 0% |
| Microwave Ovens - Supplies & Parts | 23 | 4,879 | 0 | 4,624 | 0 | 0% | 0 | 0% | 0 | 0% |
| Microwave Ovens - Wholesale & Manufacturers | 1 | 5,104 | 0 | 4,625 | 0 | 0% | 0 | 0% | 0 | 0% |
| Mining Consultants | 542 | 3,661 | 0 | 4,626 | 0 | 0% | 0 | 0% | 0 | 0% |
| Mining Development | 196 | 4,229 | 0 | 4,627 | 0 | 0% | 0 | 0% | 0 | 0% |
| Mirrors - Resilver | 174 | 4,288 | 0 | 4,628 | 0 | 0% | 0 | 0% | 0 | 0% |
| Missile & Rocket Components - Manufacturers | 39 | 4,793 | 0 | 4,629 | 0 | 0% | 0 | 0% | 0 | 0% |
| Missing Person Services | 226 | 4,170 | 0 | 4,630 | 0 | 0% | 0 | 0% | 0 | 0% |
| Mixing & Agitation Machinery | 273 | 4,060 | 0 | 4,631 | 0 | 0% | 0 | 0% | 0 | 0% |
| Model Car Race Centers | 472 | 3,752 | 0 | 4,632 | 0 | 0% | 0 | 0% | 0 | 0% |
| Money Order Systems | 453 | 3,776 | 0 | 4,633 | 0 | 0% | 0 | 0% | 0 | 0% |
| Monuments - Cleaning & Restoration | 23 | 4,879 | 0 | 4,634 | 0 | 0% | 0 | 0% | 0 | 0% |
| Mosaics | 315 | 3,976 | 0 | 4,635 | 0 | 0% | 0 | 0% | 0 | 0% |
| Mothproofing | 43 | 4,765 | 0 | 4,636 | 0 | 0% | 0 | 0% | 0 | 0% |
| Motion Picture Equipment & Supplies | 219 | 4,187 | 0 | 4,637 | 0 | 0% | 0 | 0% | 0 | 0% |
| Motion Picture Equipment & Supplies - Repair | 25 | 4,864 | 0 | 4,638 | 0 | 0% | 0 | 0% | 0 | 0% |
| Motion Picture Laboratories | 26 | 4,859 | 0 | 4,639 | 0 | 0% | 0 | 0% | 0 | 0% |
| Motion Picture Projection Service | 41 | 4,778 | 0 | 4,640 | 0 | 0% | 0 | 0% | 0 | 0% |
| Motion Picture Representatives | 54 | 4,705 | 0 | 4,641 | 0 | 0% | 0 | 0% | 0 | 0% |
| Motion Picture Research Service | 27 | 4,853 | 0 | 4,642 | 0 | 0% | 0 | 0% | 0 | 0% |
| Motion Picture Special Effects | 164 | 4,322 | 0 | 4,643 | 0 | 0% | 0 | 0% | 0 | 0% |
| Motion Picture Technicians | 15 | 4,929 | 0 | 4,644 | 0 | 0% | 0 | 0% | 0 | 0% |
| Motor Home - Carpet & Upholstery Cleaning | 8 | 5,004 | 0 | 4,645 | 0 | 0% | 0 | 0% | 0 | 0% |
| Music Boxes | 754 | 3,426 | 0 | 4,646 | 0 | 0% | 0 | 0% | 0 | 0% |
| Music Writers Supplies | 161 | 4,328 | 0 | 4,647 | 0 | 0% | 0 | 0% | 0 | 0% |
| Nailing Machinery | 4 | 5,060 | 0 | 4,648 | 0 | 0% | 0 | 0% | 0 | 0% |
| Name Plates | 264 | 4,093 | 0 | 4,649 | 0 | 0% | 0 | 0% | 0 | 0% |
| Name Plates - Holders | 42 | 4,773 | 0 | 4,650 | 0 | 0% | 0 | 0% | 0 | 0% |
| Naturist Nudist Camps, Resorts & Parks | 40 | 4,783 | 0 | 4,651 | 0 | 0% | 0 | 0% | 0 | 0% |
| Naturist Nudist Communities | 43 | 4,765 | 0 | 4,652 | 0 | 0% | 0 | 0% | 0 | 0% |
| Naval Architects | 112 | 4,473 | 0 | 4,653 | 0 | 0% | 0 | 0% | 0 | 0% |
| Neckwear - Wholesale & Manufacturers | 7 | 5,018 | 0 | 4,654 | 0 | 0% | 0 | 0% | 0 | 0% |
| Non - Woven Fabrics | 66 | 4,652 | 0 | 4,655 | 0 | 0% | 0 | 0% | 0 | 0% |
| Noodles | 47 | 4,748 | 0 | 4,656 | 0 | 0% | 0 | 0% | 0 | 0% |
| Notions - Wholesale & Manufacturers | 267 | 4,078 | 0 | 4,657 | 0 | 0% | 0 | 0% | 0 | 0% |
| Nozzles | 148 | 4,366 | 0 | 4,658 | 0 | 0% | 0 | 0% | 0 | 0% |
| Nuclear Energy Consultants | 297 | 4,015 | 0 | 4,659 | 0 | 0% | 0 | 0% | 0 | 0% |
| Nuclear Reactor - Manufacturers | 9 | 4,987 | 0 | 4,660 | 0 | 0% | 0 | 0% | 0 | 0% |
| Numbering Machines | 1 | 5,104 | 0 | 4,661 | 0 | 0% | 0 | 0% | 0 | 0% |
| Nylon Fabrics | 54 | 4,705 | 0 | 4,662 | 0 | 0% | 0 | 0% | 0 | 0% |
| Obituary Notification Service | 164 | 4,322 | 0 | 4,663 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oceanographers | 6 | 5,033 | 0 | 4,664 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oceanographic Equipment | 82 | 4,583 | 0 | 4,665 | 0 | 0% | 0 | 0% | 0 | 0% |
| Offset Printing Repair | 87 | 4,569 | 0 | 4,666 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oil Handling Equipment | 778 | 3,399 | 0 | 4,667 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oil Hole Covers | 12 | 4,962 | 0 | 4,668 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oil Mill Machinery | 484 | 3,732 | 0 | 4,669 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oil Reports | 132 | 4,420 | 0 | 4,670 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oil Seeds | 81 | 4,590 | 0 | 4,671 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oil Tank Installation | 150 | 4,355 | 0 | 4,672 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oil Well Cementing | 716 | 3,470 | 0 | 4,673 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oil Well Drilling Mud & Additives | 313 | 3,981 | 0 | 4,674 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oil Well Equipment & Supplies | 1,492 | 2,892 | 0 | 4,675 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oil Well Equipment & Supplies - Rental | 575 | 3,618 | 0 | 4,676 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oil Well Fire Extinguishing | 3 | 5,074 | 0 | 4,677 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oil Well Fishing Tools | 476 | 3,745 | 0 | 4,678 | 0 | 0% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|----|-------------------|----|------------------------|----|
| Oil Well Logging & Perforating | 262 | 4,098 | 0 | 4,679 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oil Well Surveyors | 227 | 4,168 | 0 | 4,680 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oilfield Hauling | 4,731 | 1,999 | 0 | 4,681 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oilfield Supplies | 2,483 | 2,492 | 0 | 4,682 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oils - Animal & Fish | 5 | 5,050 | 0 | 4,683 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oils - Cutting | 1 | 5,104 | 0 | 4,684 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oils - Hydrogenated | 5 | 5,050 | 0 | 4,685 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oils - Industrial | 453 | 3,776 | 0 | 4,686 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oils - ReRefined | 29 | 4,838 | 0 | 4,687 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oils - Road | 47 | 4,748 | 0 | 4,688 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oils - Vegetables | 303 | 4,001 | 0 | 4,689 | 0 | 0% | 0 | 0% | 0 | 0% |
| Olives | 310 | 3,982 | 0 | 4,690 | 0 | 0% | 0 | 0% | 0 | 0% |
| Opera Companies | 59 | 4,682 | 0 | 4,691 | 0 | 0% | 0 | 0% | 0 | 0% |
| Optometric Information Bureaus | 91 | 4,552 | 0 | 4,692 | 0 | 0% | 0 | 0% | 0 | 0% |
| Orchard Equipment & Supplies | 147 | 4,373 | 0 | 4,693 | 0 | 0% | 0 | 0% | 0 | 0% |
| Orchestras & Bands - Competitions | 90 | 4,556 | 0 | 4,694 | 0 | 0% | 0 | 0% | 0 | 0% |
| Orchid Growers | 576 | 3,614 | 0 | 4,695 | 0 | 0% | 0 | 0% | 0 | 0% |
| Organ & Tissue Banks | 3,028 | 2,330 | 0 | 4,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| Oriental Goods - Wholesale & Manufacturers | 95 | 4,536 | 0 | 4,697 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ozone Machines | 1,099 | 3,145 | 0 | 4,698 | 0 | 0% | 0 | 0% | 0 | 0% |
| Packing - Mechanical | 190 | 4,244 | 0 | 4,699 | 0 | 0% | 0 | 0% | 0 | 0% |
| Paint Removers - Manufacturers | 173 | 4,293 | 0 | 4,700 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pants | 6 | 5,033 | 0 | 4,701 | 0 | 0% | 0 | 0% | 0 | 0% |
| Paper - Adhesive - Pressure Sensitive | 458 | 3,769 | 0 | 4,702 | 0 | 0% | 0 | 0% | 0 | 0% |
| Paper - Corrugated | 274 | 4,053 | 0 | 4,703 | 0 | 0% | 0 | 0% | 0 | 0% |
| Paper Boxboard | 321 | 3,962 | 0 | 4,704 | 0 | 0% | 0 | 0% | 0 | 0% |
| Paper Brokers & Mill Reps | 113 | 4,467 | 0 | 4,705 | 0 | 0% | 0 | 0% | 0 | 0% |
| Paper Cutting & Drilling Machines | 51 | 4,729 | 0 | 4,706 | 0 | 0% | 0 | 0% | 0 | 0% |
| Paper Hangers Equipment & Supplies | 40 | 4,783 | 0 | 4,707 | 0 | 0% | 0 | 0% | 0 | 0% |
| Paper Mill Machinery | 134 | 4,410 | 0 | 4,708 | 0 | 0% | 0 | 0% | 0 | 0% |
| Paper Mill Supplies | 11 | 4,976 | 0 | 4,709 | 0 | 0% | 0 | 0% | 0 | 0% |
| Paper Towels | 24 | 4,869 | 0 | 4,710 | 0 | 0% | 0 | 0% | 0 | 0% |
| Paper Tubes & Cores | 111 | 4,479 | 0 | 4,711 | 0 | 0% | 0 | 0% | 0 | 0% |
| Paramedics | 41 | 4,778 | 0 | 4,712 | 0 | 0% | 0 | 0% | 0 | 0% |
| Passive Home Building | 78 | 4,603 | 0 | 4,713 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pattern Makers Equipment & Supplies | 22 | 4,884 | 0 | 4,714 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pavement & Floor Marking Supplies & Equipment | 152 | 4,346 | 0 | 4,715 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pay Phone Booths - Equipment & Service | 285 | 4,035 | 0 | 4,716 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pennants | 6 | 5,033 | 0 | 4,717 | 0 | 0% | 0 | 0% | 0 | 0% |
| Perforated Materials | 16 | 4,920 | 0 | 4,718 | 0 | 0% | 0 | 0% | 0 | 0% |
| Perforating Machines | 3 | 5,074 | 0 | 4,719 | 0 | 0% | 0 | 0% | 0 | 0% |
| Perfuming - Fabric, Paper | 8 | 5,004 | 0 | 4,720 | 0 | 0% | 0 | 0% | 0 | 0% |
| Perlite & Perlite Products | 568 | 3,629 | 0 | 4,721 | 0 | 0% | 0 | 0% | 0 | 0% |
| Personal Organizer | 654 | 3,532 | 0 | 4,722 | 0 | 0% | 0 | 0% | 0 | 0% |
| Personal ServiceBureaus | 124 | 4,440 | 0 | 4,723 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pewter | 73 | 4,619 | 0 | 4,724 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pewterware | 22 | 4,884 | 0 | 4,725 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pharmacies - Specialty - Hemophilia | 50 | 4,734 | 0 | 4,726 | 0 | 0% | 0 | 0% | 0 | 0% |
| Photo Electric Cells & Equipment | 262 | 4,098 | 0 | 4,727 | 0 | 0% | 0 | 0% | 0 | 0% |
| Photo Retouching | 732 | 3,452 | 0 | 4,728 | 0 | 0% | 0 | 0% | 0 | 0% |
| Photographic Darkroom Rental | 85 | 4,576 | 0 | 4,729 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pickles & Pickle Products | 266 | 4,085 | 0 | 4,730 | 0 | 0% | 0 | 0% | 0 | 0% |
| Picnic Grounds | 34 | 4,815 | 0 | 4,731 | 0 | 0% | 0 | 0% | 0 | 0% |
| Picture Frames - Wholesale & Manufacturers | 931 | 3,269 | 0 | 4,732 | 0 | 0% | 0 | 0% | 0 | 0% |
| Picture Hangers - Wholesale & Manufacturers | 35 | 4,810 | 0 | 4,733 | 0 | 0% | 0 | 0% | 0 | 0% |
| Picture Hanging Service | 408 | 3,838 | 0 | 4,734 | 0 | 0% | 0 | 0% | 0 | 0% |
| Picture Restoring | 358 | 3,912 | 0 | 4,735 | 0 | 0% | 0 | 0% | 0 | 0% |
| Piling | 190 | 4,244 | 0 | 4,736 | 0 | 0% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|----|-------------------|----|------------------------|----|
| Pillows - Renovating | 21 | 4,893 | 0 | 4,737 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pilot Car Service | 919 | 3,280 | 0 | 4,738 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pilots - Marine | 121 | 4,445 | 0 | 4,739 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pinata Sales | 156 | 4,336 | 0 | 4,740 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pine Straw | 646 | 3,541 | 0 | 4,741 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pins - Common, Safety | 952 | 3,248 | 0 | 4,742 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pins Cotter, Taper | 4 | 5,060 | 0 | 4,743 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pipe | 3,989 | 2,136 | 0 | 4,744 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pipe & Boiler Covering Materials | 5 | 5,050 | 0 | 4,745 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pipe & Valve Fitters | 1,379 | 2,968 | 0 | 4,746 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pipe & Valve Fitters - Gas | 323 | 3,960 | 0 | 4,747 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pipe - Used | 16 | 4,920 | 0 | 4,748 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pipe Bending & Fabricating | 1,166 | 3,093 | 0 | 4,749 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pipe Cutting & Threading | 267 | 4,078 | 0 | 4,750 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pipe Hangers | 60 | 4,674 | 0 | 4,751 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pipe Line Equipment | 931 | 3,269 | 0 | 4,752 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pipe Locating Equipment | 92 | 4,546 | 0 | 4,753 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pipe Reconditioning | 176 | 4,282 | 0 | 4,754 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pipe Sealing - Industrial | 171 | 4,296 | 0 | 4,755 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pipe Thawing | 112 | 4,473 | 0 | 4,756 | 0 | 0% | 0 | 0% | 0 | 0% |
| Piping Contractors | 3,524 | 2,227 | 0 | 4,757 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pivots - Precision Instrument | 52 | 4,724 | 0 | 4,758 | 0 | 0% | 0 | 0% | 0 | 0% |
| Places Of Interest | 6 | 5,033 | 0 | 4,759 | 0 | 0% | 0 | 0% | 0 | 0% |
| Plaster Craft Products & Supplies | 341 | 3,934 | 0 | 4,760 | 0 | 0% | 0 | 0% | 0 | 0% |
| Plasterers Equipment & Supplies | 35 | 4,810 | 0 | 4,761 | 0 | 0% | 0 | 0% | 0 | 0% |
| Plastics - Fabricating, Finishing & Decor | 2,418 | 2,518 | 0 | 4,762 | 0 | 0% | 0 | 0% | 0 | 0% |
| Plastics - Fabrics, Film, Sheets - Prod. | 1,280 | 3,031 | 0 | 4,763 | 0 | 0% | 0 | 0% | 0 | 0% |
| Plastics - Foam | 1,343 | 2,988 | 0 | 4,764 | 0 | 0% | 0 | 0% | 0 | 0% |
| Plastics - High Pressure Laminates | 228 | 4,165 | 0 | 4,765 | 0 | 0% | 0 | 0% | 0 | 0% |
| Plastics - Reinforced | 41 | 4,778 | 0 | 4,766 | 0 | 0% | 0 | 0% | 0 | 0% |
| Plastics - Rods, Sheets - Sup Center | 443 | 3,791 | 0 | 4,767 | 0 | 0% | 0 | 0% | 0 | 0% |
| Plastics - Scrap | 465 | 3,759 | 0 | 4,768 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pleating Machines | 179 | 4,273 | 0 | 4,769 | 0 | 0% | 0 | 0% | 0 | 0% |
| Plumbing Fixtures, Parts, Supplies - Used | 282 | 4,042 | 0 | 4,770 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pneumatic Equipment Components | 587 | 3,606 | 0 | 4,771 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pneumatic Tube Equipment & Systems | 189 | 4,247 | 0 | 4,772 | 0 | 0% | 0 | 0% | 0 | 0% |
| Podiatrists Equipment & Supplies | 283 | 4,039 | 0 | 4,773 | 0 | 0% | 0 | 0% | 0 | 0% |
| Podiatrists Reference Service | 7 | 5,018 | 0 | 4,774 | 0 | 0% | 0 | 0% | 0 | 0% |
| Poison Control Centers | 43 | 4,765 | 0 | 4,775 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pole Line Contractors | 217 | 4,191 | 0 | 4,776 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pole Line Equipment | 13 | 4,951 | 0 | 4,777 | 0 | 0% | 0 | 0% | 0 | 0% |
| Poles | 128 | 4,429 | 0 | 4,778 | 0 | 0% | 0 | 0% | 0 | 0% |
| Polishes | 232 | 4,153 | 0 | 4,779 | 0 | 0% | 0 | 0% | 0 | 0% |
| Polyethylene Materials & Products | 764 | 3,412 | 0 | 4,780 | 0 | 0% | 0 | 0% | 0 | 0% |
| Polyurethane Products | 962 | 3,240 | 0 | 4,781 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pools - Therapy | 353 | 3,917 | 0 | 4,782 | 0 | 0% | 0 | 0% | 0 | 0% |
| Porcelain Enameling | 63 | 4,660 | 0 | 4,783 | 0 | 0% | 0 | 0% | 0 | 0% |
| Porcelain Products | 152 | 4,346 | 0 | 4,784 | 0 | 0% | 0 | 0% | 0 | 0% |
| Post-Construction Clean Up | 6,557 | 1,740 | 0 | 4,785 | 0 | 0% | 0 | 0% | 0 | 0% |
| Potatoes - Processed | 456 | 3,770 | 0 | 4,786 | 0 | 0% | 0 | 0% | 0 | 0% |
| Poultry - Retail | 559 | 3,642 | 0 | 4,787 | 0 | 0% | 0 | 0% | 0 | 0% |
| Poultry - Wholesale | 381 | 3,883 | 0 | 4,788 | 0 | 0% | 0 | 0% | 0 | 0% |
| Poultry Brokers | 300 | 4,012 | 0 | 4,789 | 0 | 0% | 0 | 0% | 0 | 0% |
| Power Plant Consultants | 998 | 3,211 | 0 | 4,790 | 0 | 0% | 0 | 0% | 0 | 0% |
| Power Plant Equipment - Repairing | 327 | 3,957 | 0 | 4,791 | 0 | 0% | 0 | 0% | 0 | 0% |
| Power Take - Offs | 28 | 4,845 | 0 | 4,792 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pressurization Equipment | 73 | 4,619 | 0 | 4,793 | 0 | 0% | 0 | 0% | 0 | 0% |
| Price Marking Equipment & Supplies | 323 | 3,960 | 0 | 4,794 | 0 | 0% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|----|-------------------|----|------------------------|----|
| Print Blocks | 1 | 5,104 | 0 | 4,795 | 0 | 0% | 0 | 0% | 0 | 0% |
| Print Cutters | 13 | 4,951 | 0 | 4,796 | 0 | 0% | 0 | 0% | 0 | 0% |
| Printed & Etched Circuits | 676 | 3,510 | 0 | 4,797 | 0 | 0% | 0 | 0% | 0 | 0% |
| Printers - Cellophane, Foil | 11 | 4,976 | 0 | 4,798 | 0 | 0% | 0 | 0% | 0 | 0% |
| Printing Plates | 219 | 4,187 | 0 | 4,799 | 0 | 0% | 0 | 0% | 0 | 0% |
| Printing Rollers | 133 | 4,412 | 0 | 4,800 | 0 | 0% | 0 | 0% | 0 | 0% |
| Propane Gas Plumbing | 535 | 3,669 | 0 | 4,801 | 0 | 0% | 0 | 0% | 0 | 0% |
| Propellers | 845 | 3,340 | 0 | 4,802 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pulleys | 27 | 4,853 | 0 | 4,803 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pulp & Pulp Products | 167 | 4,310 | 0 | 4,804 | 0 | 0% | 0 | 0% | 0 | 0% |
| Pumps - Supplies & Parts | 994 | 3,215 | 0 | 4,805 | 0 | 0% | 0 | 0% | 0 | 0% |
| Punch Presses | 3 | 5,074 | 0 | 4,806 | 0 | 0% | 0 | 0% | 0 | 0% |
| Punches | 24 | 4,869 | 0 | 4,807 | 0 | 0% | 0 | 0% | 0 | 0% |
| Puppets & Marionettes | 228 | 4,165 | 0 | 4,808 | 0 | 0% | 0 | 0% | 0 | 0% |
| Quarries | 1,780 | 2,745 | 0 | 4,809 | 0 | 0% | 0 | 0% | 0 | 0% |
| Quartz | 737 | 3,445 | 0 | 4,810 | 0 | 0% | 0 | 0% | 0 | 0% |
| Quilting - Instruction | 63 | 4,660 | 0 | 4,811 | 0 | 0% | 0 | 0% | 0 | 0% |
| Quilts - Renovating | 28 | 4,845 | 0 | 4,812 | 0 | 0% | 0 | 0% | 0 | 0% |
| Racquetball Court Construction | 36 | 4,805 | 0 | 4,813 | 0 | 0% | 0 | 0% | 0 | 0% |
| Racquetball Equipment & Supplies | 40 | 4,783 | 0 | 4,814 | 0 | 0% | 0 | 0% | 0 | 0% |
| Radio Direction Finders | 3 | 5,074 | 0 | 4,815 | 0 | 0% | 0 | 0% | 0 | 0% |
| Radio Program Surveys | 53 | 4,714 | 0 | 4,816 | 0 | 0% | 0 | 0% | 0 | 0% |
| Radioactive Materials | 132 | 4,420 | 0 | 4,817 | 0 | 0% | 0 | 0% | 0 | 0% |
| Radioactivity & Radiation Instruments, Supplies & Services | 61 | 4,670 | 0 | 4,818 | 0 | 0% | 0 | 0% | 0 | 0% |
| Railroad Car Leasing | 282 | 4,042 | 0 | 4,819 | 0 | 0% | 0 | 0% | 0 | 0% |
| Railroad Cars - Manufacturers | 549 | 3,654 | 0 | 4,820 | 0 | 0% | 0 | 0% | 0 | 0% |
| Railroad Contractors | 3,048 | 2,326 | 0 | 4,821 | 0 | 0% | 0 | 0% | 0 | 0% |
| Railroad Ties - Dealers | 305 | 3,998 | 0 | 4,822 | 0 | 0% | 0 | 0% | 0 | 0% |
| Railroad Ties - Wholesale & Manufacturers | 70 | 4,637 | 0 | 4,823 | 0 | 0% | 0 | 0% | 0 | 0% |
| Rainwear | 141 | 4,388 | 0 | 4,824 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ranges & Ovens - Dealers | 103 | 4,508 | 0 | 4,825 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ranges & Ovens - Supplies & Parts | 60 | 4,674 | 0 | 4,826 | 0 | 0% | 0 | 0% | 0 | 0% |
| Rattan, Reeds & Willows | 8 | 5,004 | 0 | 4,827 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ravioli | 55 | 4,700 | 0 | 4,828 | 0 | 0% | 0 | 0% | 0 | 0% |
| Rayon Fabrics | 12 | 4,962 | 0 | 4,829 | 0 | 0% | 0 | 0% | 0 | 0% |
| Real Estate - Industrial | 698 | 3,486 | 0 | 4,830 | 0 | 0% | 0 | 0% | 0 | 0% |
| Recording Instruments - Industrial & Scientific | 246 | 4,129 | 0 | 4,831 | 0 | 0% | 0 | 0% | 0 | 0% |
| Recreational Vehicles - Carpet & Upholstery Cleaning | 266 | 4,085 | 0 | 4,832 | 0 | 0% | 0 | 0% | 0 | 0% |
| Recruiting - Armed Forces | 73 | 4,619 | 0 | 4,833 | 0 | 0% | 0 | 0% | 0 | 0% |
| Rectifiers - Electric | 22 | 4,884 | 0 | 4,834 | 0 | 0% | 0 | 0% | 0 | 0% |
| Reflectors | 5 | 5,050 | 0 | 4,835 | 0 | 0% | 0 | 0% | 0 | 0% |
| Refreshment Stands | 120 | 4,449 | 0 | 4,836 | 0 | 0% | 0 | 0% | 0 | 0% |
| Refrigerators & Freezers - Rent & Lease | 146 | 4,376 | 0 | 4,837 | 0 | 0% | 0 | 0% | 0 | 0% |
| Refrigerators & Freezers - Supplies & Parts | 318 | 3,968 | 0 | 4,838 | 0 | 0% | 0 | 0% | 0 | 0% |
| Resident Buyers | 1,842 | 2,709 | 0 | 4,839 | 0 | 0% | 0 | 0% | 0 | 0% |
| Resins | 432 | 3,805 | 0 | 4,840 | 0 | 0% | 0 | 0% | 0 | 0% |
| Rest Homes - Info & Placement Bureaus | 293 | 4,021 | 0 | 4,841 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ribbon Printing | 178 | 4,274 | 0 | 4,842 | 0 | 0% | 0 | 0% | 0 | 0% |
| Rice | 413 | 3,835 | 0 | 4,843 | 0 | 0% | 0 | 0% | 0 | 0% |
| Riggers Equipment & Supplies | 1,039 | 3,182 | 0 | 4,844 | 0 | 0% | 0 | 0% | 0 | 0% |
| Rings - Retaining | 7 | 5,018 | 0 | 4,845 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ringtones | 158 | 4,333 | 0 | 4,846 | 0 | 0% | 0 | 0% | 0 | 0% |
| Rivets | 120 | 4,449 | 0 | 4,847 | 0 | 0% | 0 | 0% | 0 | 0% |
| Road Building Equipment | 155 | 4,337 | 0 | 4,848 | 0 | 0% | 0 | 0% | 0 | 0% |
| Rockfall Mitigation | 35 | 4,810 | 0 | 4,849 | 0 | 0% | 0 | 0% | 0 | 0% |
| Rollers | 46 | 4,753 | 0 | 4,850 | 0 | 0% | 0 | 0% | 0 | 0% |
| Rolling Mill Machinery | 23 | 4,879 | 0 | 4,851 | 0 | 0% | 0 | 0% | 0 | 0% |
| Roof Cooling Systems | 612 | 3,578 | 0 | 4,852 | 0 | 0% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|----|-------------------|----|------------------------|----|
| Rotogravure Printers | 60 | 4,674 | 0 | 4,853 | 0 | 0% | 0 | 0% | 0 | 0% |
| Rubber - Crude | 27 | 4,853 | 0 | 4,854 | 0 | 0% | 0 | 0% | 0 | 0% |
| Rubber Stamps - Manufacturers Equipment & Supplies | 373 | 3,899 | 0 | 4,855 | 0 | 0% | 0 | 0% | 0 | 0% |
| Rubber Working Machinery | 93 | 4,542 | 0 | 4,856 | 0 | 0% | 0 | 0% | 0 | 0% |
| Rulers & Yardsticks | 6 | 5,033 | 0 | 4,857 | 0 | 0% | 0 | 0% | 0 | 0% |
| Rust Preventatives & Removers | 891 | 3,303 | 0 | 4,858 | 0 | 0% | 0 | 0% | 0 | 0% |
| Rustproofing - Industrial | 274 | 4,053 | 0 | 4,859 | 0 | 0% | 0 | 0% | 0 | 0% |
| Safe Deposit Box Rental | 1,073 | 3,157 | 0 | 4,860 | 0 | 0% | 0 | 0% | 0 | 0% |
| Safes & Vaults - Opening & Repairing | 292 | 4,023 | 0 | 4,861 | 0 | 0% | 0 | 0% | 0 | 0% |
| Safety Cans | 22 | 4,884 | 0 | 4,862 | 0 | 0% | 0 | 0% | 0 | 0% |
| Salads | 111 | 4,479 | 0 | 4,863 | 0 | 0% | 0 | 0% | 0 | 0% |
| Sample Cards & Books | 74 | 4,615 | 0 | 4,864 | 0 | 0% | 0 | 0% | 0 | 0% |
| Sample Cases | 216 | 4,193 | 0 | 4,865 | 0 | 0% | 0 | 0% | 0 | 0% |
| Sanctuaries - Wild Life | 576 | 3,614 | 0 | 4,866 | 0 | 0% | 0 | 0% | 0 | 0% |
| Sand & Gravel Handling Equipment | 395 | 3,859 | 0 | 4,867 | 0 | 0% | 0 | 0% | 0 | 0% |
| Sanitariums | 3 | 5,074 | 0 | 4,868 | 0 | 0% | 0 | 0% | 0 | 0% |
| Sanitary Napkins | 14 | 4,941 | 0 | 4,869 | 0 | 0% | 0 | 0% | 0 | 0% |
| Sausage Casings | 108 | 4,496 | 0 | 4,870 | 0 | 0% | 0 | 0% | 0 | 0% |
| Sausages | 1,540 | 2,863 | 0 | 4,871 | 0 | 0% | 0 | 0% | 0 | 0% |
| Savings & Loan Association - Reps | 75 | 4,612 | 0 | 4,872 | 0 | 0% | 0 | 0% | 0 | 0% |
| Sawdust & Shavings | 392 | 3,865 | 0 | 4,873 | 0 | 0% | 0 | 0% | 0 | 0% |
| Sawmill Equipment & Supplies | 657 | 3,530 | 0 | 4,874 | 0 | 0% | 0 | 0% | 0 | 0% |
| Sawmills | 8,182 | 1,561 | 0 | 4,875 | 0 | 0% | 0 | 0% | 0 | 0% |
| Scales - Repair | 426 | 3,817 | 0 | 4,876 | 0 | 0% | 0 | 0% | 0 | 0% |
| Scenery Studio | 115 | 4,461 | 0 | 4,877 | 0 | 0% | 0 | 0% | 0 | 0% |
| School Lunch Ordering & Management | 180 | 4,270 | 0 | 4,878 | 0 | 0% | 0 | 0% | 0 | 0% |
| Schools - Holistic | 1,216 | 3,067 | 0 | 4,879 | 0 | 0% | 0 | 0% | 0 | 0% |
| Scientists - Pharmaceutical | 77 | 4,605 | 0 | 4,880 | 0 | 0% | 0 | 0% | 0 | 0% |
| Scoreboards | 1,400 | 2,959 | 0 | 4,881 | 0 | 0% | 0 | 0% | 0 | 0% |
| Scrap Rubber | 451 | 3,783 | 0 | 4,882 | 0 | 0% | 0 | 0% | 0 | 0% |
| Screening & Sifting Equipment | 127 | 4,433 | 0 | 4,883 | 0 | 0% | 0 | 0% | 0 | 0% |
| Screw Machine Products | 1,150 | 3,101 | 0 | 4,884 | 0 | 0% | 0 | 0% | 0 | 0% |
| Screw Machines & Equipment | 62 | 4,668 | 0 | 4,885 | 0 | 0% | 0 | 0% | 0 | 0% |
| Screws | 297 | 4,015 | 0 | 4,886 | 0 | 0% | 0 | 0% | 0 | 0% |
| Sculptors Equipment & Supplies | 26 | 4,859 | 0 | 4,887 | 0 | 0% | 0 | 0% | 0 | 0% |
| Seals - Oil, Grease | 494 | 3,717 | 0 | 4,888 | 0 | 0% | 0 | 0% | 0 | 0% |
| Seals - Security | 418 | 3,826 | 0 | 4,889 | 0 | 0% | 0 | 0% | 0 | 0% |
| Seed Cleaning Equipment | 427 | 3,812 | 0 | 4,890 | 0 | 0% | 0 | 0% | 0 | 0% |
| Seismic Retrofit | 455 | 3,773 | 0 | 4,891 | 0 | 0% | 0 | 0% | 0 | 0% |
| Seismograph Equipment & Supplies | 33 | 4,820 | 0 | 4,892 | 0 | 0% | 0 | 0% | 0 | 0% |
| Seismograph Service | 53 | 4,714 | 0 | 4,893 | 0 | 0% | 0 | 0% | 0 | 0% |
| Separators | 19 | 4,902 | 0 | 4,894 | 0 | 0% | 0 | 0% | 0 | 0% |
| Shade Sails | 192 | 4,240 | 0 | 4,895 | 0 | 0% | 0 | 0% | 0 | 0% |
| Shafting | 3 | 5,074 | 0 | 4,896 | 0 | 0% | 0 | 0% | 0 | 0% |
| Shavers - Electric Repair | 131 | 4,425 | 0 | 4,897 | 0 | 0% | 0 | 0% | 0 | 0% |
| Sheepskin Specialties | 532 | 3,671 | 0 | 4,898 | 0 | 0% | 0 | 0% | 0 | 0% |
| Shielding - Magnetic, Electrostatic | 171 | 4,296 | 0 | 4,899 | 0 | 0% | 0 | 0% | 0 | 0% |
| Shims | 16 | 4,920 | 0 | 4,900 | 0 | 0% | 0 | 0% | 0 | 0% |
| Shingles | 1,225 | 3,059 | 0 | 4,901 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ship Chandlers | 108 | 4,496 | 0 | 4,902 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ship Cleaning | 1 | 5,104 | 0 | 4,903 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ship Registers | 3 | 5,074 | 0 | 4,904 | 0 | 0% | 0 | 0% | 0 | 0% |
| Shoe Dyers | 44 | 4,758 | 0 | 4,905 | 0 | 0% | 0 | 0% | 0 | 0% |
| Shoe Laces | 37 | 4,802 | 0 | 4,906 | 0 | 0% | 0 | 0% | 0 | 0% |
| Shoe Machinery | 63 | 4,660 | 0 | 4,907 | 0 | 0% | 0 | 0% | 0 | 0% |
| Shoe Trees | 240 | 4,140 | 0 | 4,908 | 0 | 0% | 0 | 0% | 0 | 0% |
| Shortening | 17 | 4,910 | 0 | 4,909 | 0 | 0% | 0 | 0% | 0 | 0% |
| Shot Peening | 119 | 4,452 | 0 | 4,910 | 0 | 0% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|----|-------------------|----|------------------------|----|
| Shovels - Power | 19 | 4,902 | 0 | 4,911 | 0 | 0% | 0 | 0% | 0 | 0% |
| Shower Curtains - Wholesale & Manufacturers | 136 | 4,407 | 0 | 4,912 | 0 | 0% | 0 | 0% | 0 | 0% |
| Shower Pan Replacement | 237 | 4,149 | 0 | 4,913 | 0 | 0% | 0 | 0% | 0 | 0% |
| Shuffleboards | 77 | 4,605 | 0 | 4,914 | 0 | 0% | 0 | 0% | 0 | 0% |
| Signals | 192 | 4,240 | 0 | 4,915 | 0 | 0% | 0 | 0% | 0 | 0% |
| Signs - Erectors & Hangers | 816 | 3,364 | 0 | 4,916 | 0 | 0% | 0 | 0% | 0 | 0% |
| Signs - Exit Signs | 302 | 4,006 | 0 | 4,917 | 0 | 0% | 0 | 0% | 0 | 0% |
| Signs - Photoluminescent | 36 | 4,805 | 0 | 4,918 | 0 | 0% | 0 | 0% | 0 | 0% |
| Silage Covering | 132 | 4,420 | 0 | 4,919 | 0 | 0% | 0 | 0% | 0 | 0% |
| Skate Sharpening | 80 | 4,594 | 0 | 4,920 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ski Equipment - Wholesale & Manufacturers | 149 | 4,362 | 0 | 4,921 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ski Lift Equipment | 25 | 4,864 | 0 | 4,922 | 0 | 0% | 0 | 0% | 0 | 0% |
| Slicing Machines | 6 | 5,033 | 0 | 4,923 | 0 | 0% | 0 | 0% | 0 | 0% |
| Slides & Film Strips | 459 | 3,768 | 0 | 4,924 | 0 | 0% | 0 | 0% | 0 | 0% |
| Slings | 171 | 4,296 | 0 | 4,925 | 0 | 0% | 0 | 0% | 0 | 0% |
| Smelters & Refiners - Base Metals | 452 | 3,779 | 0 | 4,926 | 0 | 0% | 0 | 0% | 0 | 0% |
| Smelters & Refiners Equipment & Supplies | 253 | 4,117 | 0 | 4,927 | 0 | 0% | 0 | 0% | 0 | 0% |
| Smoke Odor Counteracting Service | 100 | 4,520 | 0 | 4,928 | 0 | 0% | 0 | 0% | 0 | 0% |
| Snow Making Machines | 38 | 4,798 | 0 | 4,929 | 0 | 0% | 0 | 0% | 0 | 0% |
| Soda Fountain Equipment | 612 | 3,578 | 0 | 4,930 | 0 | 0% | 0 | 0% | 0 | 0% |
| Soda Fountain Equipment - Repairing | 75 | 4,612 | 0 | 4,931 | 0 | 0% | 0 | 0% | 0 | 0% |
| Soda Fountain Shops | 271 | 4,070 | 0 | 4,932 | 0 | 0% | 0 | 0% | 0 | 0% |
| Soffit & Fascia | 65 | 4,656 | 0 | 4,933 | 0 | 0% | 0 | 0% | 0 | 0% |
| Soil Conditioners | 753 | 3,429 | 0 | 4,934 | 0 | 0% | 0 | 0% | 0 | 0% |
| Soil Conservation Service | 556 | 3,646 | 0 | 4,935 | 0 | 0% | 0 | 0% | 0 | 0% |
| Soil Solidification | 351 | 3,921 | 0 | 4,936 | 0 | 0% | 0 | 0% | 0 | 0% |
| Solder | 10 | 4,980 | 0 | 4,937 | 0 | 0% | 0 | 0% | 0 | 0% |
| Soldering Equipment | 134 | 4,410 | 0 | 4,938 | 0 | 0% | 0 | 0% | 0 | 0% |
| Solvents | 215 | 4,196 | 0 | 4,939 | 0 | 0% | 0 | 0% | 0 | 0% |
| Solvents - Reclaiming | 9 | 4,987 | 0 | 4,940 | 0 | 0% | 0 | 0% | 0 | 0% |
| Sound Level Testing - Industrial | 92 | 4,546 | 0 | 4,941 | 0 | 0% | 0 | 0% | 0 | 0% |
| Souvenirs - Wholesale & Manufacturers | 397 | 3,854 | 0 | 4,942 | 0 | 0% | 0 | 0% | 0 | 0% |
| Spark Plugs | 19 | 4,902 | 0 | 4,943 | 0 | 0% | 0 | 0% | 0 | 0% |
| Speech Aid Devices | 209 | 4,206 | 0 | 4,944 | 0 | 0% | 0 | 0% | 0 | 0% |
| Speed Reducers | 75 | 4,612 | 0 | 4,945 | 0 | 0% | 0 | 0% | 0 | 0% |
| Spill Control Service | 31 | 4,831 | 0 | 4,946 | 0 | 0% | 0 | 0% | 0 | 0% |
| Springs - Coil, Flat - Distributors & Manufacturing | 1,132 | 3,121 | 0 | 4,947 | 0 | 0% | 0 | 0% | 0 | 0% |
| Sprockets | 13 | 4,951 | 0 | 4,948 | 0 | 0% | 0 | 0% | 0 | 0% |
| Square Dance Apparel | 82 | 4,583 | 0 | 4,949 | 0 | 0% | 0 | 0% | 0 | 0% |
| Squash Courts - Private | 9 | 4,987 | 0 | 4,950 | 0 | 0% | 0 | 0% | 0 | 0% |
| Stabilizers | 206 | 4,213 | 0 | 4,951 | 0 | 0% | 0 | 0% | 0 | 0% |
| Stair Treads | 782 | 3,396 | 0 | 4,952 | 0 | 0% | 0 | 0% | 0 | 0% |
| Stakes | 14 | 4,941 | 0 | 4,953 | 0 | 0% | 0 | 0% | 0 | 0% |
| Stamp Machines | 43 | 4,765 | 0 | 4,954 | 0 | 0% | 0 | 0% | 0 | 0% |
| Stamp Pads | 8 | 5,004 | 0 | 4,955 | 0 | 0% | 0 | 0% | 0 | 0% |
| Stamps - Collecting Supplies | 86 | 4,572 | 0 | 4,956 | 0 | 0% | 0 | 0% | 0 | 0% |
| Starters - Engine | 572 | 3,622 | 0 | 4,957 | 0 | 0% | 0 | 0% | 0 | 0% |
| Static Controls | 114 | 4,465 | 0 | 4,958 | 0 | 0% | 0 | 0% | 0 | 0% |
| Statuary | 670 | 3,515 | 0 | 4,959 | 0 | 0% | 0 | 0% | 0 | 0% |
| Steam Cleaning - Automotive | 113 | 4,467 | 0 | 4,960 | 0 | 0% | 0 | 0% | 0 | 0% |
| Steam Traps | 56 | 4,696 | 0 | 4,961 | 0 | 0% | 0 | 0% | 0 | 0% |
| Steel - Used | 100 | 4,520 | 0 | 4,962 | 0 | 0% | 0 | 0% | 0 | 0% |
| Steel Processing & Fabricating Equipment | 1,042 | 3,179 | 0 | 4,963 | 0 | 0% | 0 | 0% | 0 | 0% |
| Steeple Jacks | 336 | 3,943 | 0 | 4,964 | 0 | 0% | 0 | 0% | 0 | 0% |
| Steeple & Spires | 7 | 5,018 | 0 | 4,965 | 0 | 0% | 0 | 0% | 0 | 0% |
| Stem cell nutrition | 598 | 3,595 | 0 | 4,966 | 0 | 0% | 0 | 0% | 0 | 0% |
| Stencil Cutting Machines | 3 | 5,074 | 0 | 4,967 | 0 | 0% | 0 | 0% | 0 | 0% |
| Sterilizing Service | 148 | 4,366 | 0 | 4,968 | 0 | 0% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|----|-------------------|----|------------------------|----|
| Stock Yards | 163 | 4,326 | 0 | 4,969 | 0 | 0% | 0 | 0% | 0 | 0% |
| Stools | 137 | 4,401 | 0 | 4,970 | 0 | 0% | 0 | 0% | 0 | 0% |
| Store Fixtures - Used | 63 | 4,660 | 0 | 4,971 | 0 | 0% | 0 | 0% | 0 | 0% |
| Strainers - Wholesale & Manufacturers | 4 | 5,060 | 0 | 4,972 | 0 | 0% | 0 | 0% | 0 | 0% |
| Strapping & Strapping Equipment | 188 | 4,251 | 0 | 4,973 | 0 | 0% | 0 | 0% | 0 | 0% |
| Street Cleaning | 795 | 3,381 | 0 | 4,974 | 0 | 0% | 0 | 0% | 0 | 0% |
| Street Lighting Standards & Equipment | 279 | 4,048 | 0 | 4,975 | 0 | 0% | 0 | 0% | 0 | 0% |
| Stress Relief Equipment & Supplies - Industrial | 166 | 4,316 | 0 | 4,976 | 0 | 0% | 0 | 0% | 0 | 0% |
| Strippers - Mechanical | 29 | 4,838 | 0 | 4,977 | 0 | 0% | 0 | 0% | 0 | 0% |
| Stucco Manufacturers & Distributors | 267 | 4,078 | 0 | 4,978 | 0 | 0% | 0 | 0% | 0 | 0% |
| Sugar Refiners | 48 | 4,742 | 0 | 4,979 | 0 | 0% | 0 | 0% | 0 | 0% |
| Suicide Prevention Service | 7 | 5,018 | 0 | 4,980 | 0 | 0% | 0 | 0% | 0 | 0% |
| Surface Plates | 40 | 4,783 | 0 | 4,981 | 0 | 0% | 0 | 0% | 0 | 0% |
| Sweaters - Trimming Service | 6 | 5,033 | 0 | 4,982 | 0 | 0% | 0 | 0% | 0 | 0% |
| Sweeping Compounds | 9 | 4,987 | 0 | 4,983 | 0 | 0% | 0 | 0% | 0 | 0% |
| Swimming Pools - Removal | 408 | 3,838 | 0 | 4,984 | 0 | 0% | 0 | 0% | 0 | 0% |
| Switches - Electric | 494 | 3,717 | 0 | 4,985 | 0 | 0% | 0 | 0% | 0 | 0% |
| Synagogues | 3 | 5,074 | 0 | 4,986 | 0 | 0% | 0 | 0% | 0 | 0% |
| Syrups | 399 | 3,851 | 0 | 4,987 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tailoring Instruction | 25 | 4,864 | 0 | 4,988 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tank Cleaning | 1,779 | 2,746 | 0 | 4,989 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tank Heads | 17 | 4,910 | 0 | 4,990 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tanks - Concrete | 260 | 4,105 | 0 | 4,991 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tape Applying & Dispensing Machines | 6 | 5,033 | 0 | 4,992 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tape Recorders - Sound - Service & Repair | 54 | 4,705 | 0 | 4,993 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tape Recorders - Sound - Supplies & Parts | 12 | 4,962 | 0 | 4,994 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tapes | 307 | 3,990 | 0 | 4,995 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tapes - Adhesive-Dispensers | 337 | 3,942 | 0 | 4,996 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tapes - Industrial | 385 | 3,872 | 0 | 4,997 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tapes - Sound - Dealers | 105 | 4,504 | 0 | 4,998 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tapes - Sound - Wholesale & Manufacturers | 102 | 4,511 | 0 | 4,999 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tea - Manufacturer & Importer | 1,280 | 3,031 | 0 | 5,000 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tear Gas | 9 | 4,987 | 0 | 5,001 | 0 | 0% | 0 | 0% | 0 | 0% |
| Telegraph Service | 397 | 3,854 | 0 | 5,002 | 0 | 0% | 0 | 0% | 0 | 0% |
| Telemeter Equipment | 42 | 4,773 | 0 | 5,003 | 0 | 0% | 0 | 0% | 0 | 0% |
| Telephone 900 Number Resellers | 209 | 4,206 | 0 | 5,004 | 0 | 0% | 0 | 0% | 0 | 0% |
| Teletypewriters & Systems | 8 | 5,004 | 0 | 5,005 | 0 | 0% | 0 | 0% | 0 | 0% |
| Teletypewriters Message Service | 146 | 4,376 | 0 | 5,006 | 0 | 0% | 0 | 0% | 0 | 0% |
| Television Station Reps | 58 | 4,688 | 0 | 5,007 | 0 | 0% | 0 | 0% | 0 | 0% |
| Temperature Measuring Materials | 246 | 4,129 | 0 | 5,008 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tennis Court Enclosures | 24 | 4,869 | 0 | 5,009 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tennis Court Resurfacing | 222 | 4,180 | 0 | 5,010 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tennis Racket Stringing Machines | 4 | 5,060 | 0 | 5,011 | 0 | 0% | 0 | 0% | 0 | 0% |
| Terra Cotta | 16 | 4,920 | 0 | 5,012 | 0 | 0% | 0 | 0% | 0 | 0% |
| Terrazzo Equipment & Supplies | 17 | 4,910 | 0 | 5,013 | 0 | 0% | 0 | 0% | 0 | 0% |
| Textile Brokers | 923 | 3,276 | 0 | 5,014 | 0 | 0% | 0 | 0% | 0 | 0% |
| Textile Converting | 283 | 4,039 | 0 | 5,015 | 0 | 0% | 0 | 0% | 0 | 0% |
| Textile Mill Supplies | 516 | 3,693 | 0 | 5,016 | 0 | 0% | 0 | 0% | 0 | 0% |
| Theatrical Make-Up | 273 | 4,060 | 0 | 5,017 | 0 | 0% | 0 | 0% | 0 | 0% |
| Therapy Dogs | 48 | 4,742 | 0 | 5,018 | 0 | 0% | 0 | 0% | 0 | 0% |
| Thermocouples | 13 | 4,951 | 0 | 5,019 | 0 | 0% | 0 | 0% | 0 | 0% |
| Thermograph Equipment & Supplies | 24 | 4,869 | 0 | 5,020 | 0 | 0% | 0 | 0% | 0 | 0% |
| Thermometers | 113 | 4,467 | 0 | 5,021 | 0 | 0% | 0 | 0% | 0 | 0% |
| Thread | 56 | 4,696 | 0 | 5,022 | 0 | 0% | 0 | 0% | 0 | 0% |
| Thread Rolling, Cutting & Grinding | 111 | 4,479 | 0 | 5,023 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ticket Issuing Machines | 267 | 4,078 | 0 | 5,024 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tiling | 2 | 5,092 | 0 | 5,025 | 0 | 0% | 0 | 0% | 0 | 0% |
| Timber Framing | 690 | 3,492 | 0 | 5,026 | 0 | 0% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|---|-----------|-------------------|------------|--------------------|---------------|----|-------------------|----|------------------------|----|
| Time Cards & Racks | 270 | 4,072 | 0 | 5,027 | 0 | 0% | 0 | 0% | 0 | 0% |
| Time Stamps | 106 | 4,501 | 0 | 5,028 | 0 | 0% | 0 | 0% | 0 | 0% |
| Timing Devices | 146 | 4,376 | 0 | 5,029 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tin | 8 | 5,004 | 0 | 5,030 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tin ware | 5 | 5,050 | 0 | 5,031 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tinning | 79 | 4,599 | 0 | 5,032 | 0 | 0% | 0 | 0% | 0 | 0% |
| Titanium | 87 | 4,569 | 0 | 5,033 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tobacco Buyers | 65 | 4,656 | 0 | 5,034 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tobacco Growers | 37 | 4,802 | 0 | 5,035 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tool & Die Makers Equipment & Supplies | 1,325 | 2,998 | 0 | 5,036 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tool Grinding - Industrial | 435 | 3,801 | 0 | 5,037 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tools - Hydraulic | 381 | 3,883 | 0 | 5,038 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tortilla & Tamale Making Equipment | 64 | 4,659 | 0 | 5,039 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tournaments - Golf | 212 | 4,202 | 0 | 5,040 | 0 | 0% | 0 | 0% | 0 | 0% |
| Towels - Industrial | 15 | 4,929 | 0 | 5,041 | 0 | 0% | 0 | 0% | 0 | 0% |
| Traffic Control & Flagging Service | 2,119 | 2,600 | 0 | 5,042 | 0 | 0% | 0 | 0% | 0 | 0% |
| Transfers - Dry | 82 | 4,583 | 0 | 5,043 | 0 | 0% | 0 | 0% | 0 | 0% |
| Transformers | 748 | 3,434 | 0 | 5,044 | 0 | 0% | 0 | 0% | 0 | 0% |
| Translators Equipment | 80 | 4,594 | 0 | 5,045 | 0 | 0% | 0 | 0% | 0 | 0% |
| Trap & Skeet Ranges | 92 | 4,546 | 0 | 5,046 | 0 | 0% | 0 | 0% | 0 | 0% |
| Travelers Checks | 132 | 4,420 | 0 | 5,047 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tree Climbing Instruction | 10 | 4,980 | 0 | 5,048 | 0 | 0% | 0 | 0% | 0 | 0% |
| Trenching Contractors | 1,585 | 2,840 | 0 | 5,049 | 0 | 0% | 0 | 0% | 0 | 0% |
| Truck Bedliner | 2,814 | 2,385 | 0 | 5,050 | 0 | 0% | 0 | 0% | 0 | 0% |
| Truck Painting & Lettering | 985 | 3,224 | 0 | 5,051 | 0 | 0% | 0 | 0% | 0 | 0% |
| Truck Terminals | 121 | 4,445 | 0 | 5,052 | 0 | 0% | 0 | 0% | 0 | 0% |
| Trucking - Liquid Or Dry Bulk | 2,820 | 2,383 | 0 | 5,053 | 0 | 0% | 0 | 0% | 0 | 0% |
| Trusses - Medical & Surgical | 340 | 3,938 | 0 | 5,054 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tube Cleaning & Expanding Equipment | 27 | 4,853 | 0 | 5,055 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tubing - Metal | 646 | 3,541 | 0 | 5,056 | 0 | 0% | 0 | 0% | 0 | 0% |
| Tunneling Contractors | 273 | 4,060 | 0 | 5,057 | 0 | 0% | 0 | 0% | 0 | 0% |
| Turnstiles | 68 | 4,647 | 0 | 5,058 | 0 | 0% | 0 | 0% | 0 | 0% |
| Turntables | 387 | 3,871 | 0 | 5,059 | 0 | 0% | 0 | 0% | 0 | 0% |
| Typesetting | 482 | 3,737 | 0 | 5,060 | 0 | 0% | 0 | 0% | 0 | 0% |
| Typographers | 1,037 | 3,183 | 0 | 5,061 | 0 | 0% | 0 | 0% | 0 | 0% |
| U-Catch Fishing | 54 | 4,705 | 0 | 5,062 | 0 | 0% | 0 | 0% | 0 | 0% |
| Ultraviolet Ray Lamps & Apparatus | 204 | 4,217 | 0 | 5,063 | 0 | 0% | 0 | 0% | 0 | 0% |
| Umbrellas - Repairing | 2 | 5,092 | 0 | 5,064 | 0 | 0% | 0 | 0% | 0 | 0% |
| Universal Joints | 6 | 5,033 | 0 | 5,065 | 0 | 0% | 0 | 0% | 0 | 0% |
| Urban Farmer | 32 | 4,824 | 0 | 5,066 | 0 | 0% | 0 | 0% | 0 | 0% |
| Utility Tax Refunds for Manufacturers & Business | 79 | 4,599 | 0 | 5,067 | 0 | 0% | 0 | 0% | 0 | 0% |
| Valves | 3,611 | 2,208 | 0 | 5,068 | 0 | 0% | 0 | 0% | 0 | 0% |
| Valves - Repairing | 436 | 3,800 | 0 | 5,069 | 0 | 0% | 0 | 0% | 0 | 0% |
| Venetian Blinds - Repair | 49 | 4,739 | 0 | 5,070 | 0 | 0% | 0 | 0% | 0 | 0% |
| Vermiculite | 177 | 4,279 | 0 | 5,071 | 0 | 0% | 0 | 0% | 0 | 0% |
| Vessels - Pressure | 108 | 4,496 | 0 | 5,072 | 0 | 0% | 0 | 0% | 0 | 0% |
| Vials | 82 | 4,583 | 0 | 5,073 | 0 | 0% | 0 | 0% | 0 | 0% |
| Vibration Control | 269 | 4,074 | 0 | 5,074 | 0 | 0% | 0 | 0% | 0 | 0% |
| Vibration Measurement | 288 | 4,030 | 0 | 5,075 | 0 | 0% | 0 | 0% | 0 | 0% |
| Vibrators - Industrial | 18 | 4,905 | 0 | 5,076 | 0 | 0% | 0 | 0% | 0 | 0% |
| Wait Staff | 95 | 4,536 | 0 | 5,077 | 0 | 0% | 0 | 0% | 0 | 0% |
| Wall & Ceiling Texturing | 120 | 4,449 | 0 | 5,078 | 0 | 0% | 0 | 0% | 0 | 0% |
| Wall Bed Manufacturer | 8 | 5,004 | 0 | 5,079 | 0 | 0% | 0 | 0% | 0 | 0% |
| Wall Bed Sales | 216 | 4,193 | 0 | 5,080 | 0 | 0% | 0 | 0% | 0 | 0% |
| Wallboard & Plasterboard | 332 | 3,949 | 0 | 5,081 | 0 | 0% | 0 | 0% | 0 | 0% |
| Wallpapers & Wall coverings - Wholesale & Manufacturing | 599 | 3,594 | 0 | 5,082 | 0 | 0% | 0 | 0% | 0 | 0% |
| Washing Machines & Dryers - Wholesale & Manufacturers | 12 | 4,962 | 0 | 5,083 | 0 | 0% | 0 | 0% | 0 | 0% |
| Washing Machines - Industrial | 41 | 4,778 | 0 | 5,084 | 0 | 0% | 0 | 0% | 0 | 0% |

| Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|--|-----------|-------------------|------------|--------------------|---------------|----|-------------------|----|------------------------|----|
| Waste Paper | 106 | 4,501 | 0 | 5,085 | 0 | 0% | 0 | 0% | 0 | 0% |
| Water Pollution Control | 535 | 3,669 | 0 | 5,086 | 0 | 0% | 0 | 0% | 0 | 0% |
| Water Skiing Instruction | 198 | 4,227 | 0 | 5,087 | 0 | 0% | 0 | 0% | 0 | 0% |
| Water Wells - Inspection | 763 | 3,414 | 0 | 5,088 | 0 | 0% | 0 | 0% | 0 | 0% |
| Waterbeds - Wholesale & Manufacturers | 60 | 4,674 | 0 | 5,089 | 0 | 0% | 0 | 0% | 0 | 0% |
| Weather Stripping | 398 | 3,852 | 0 | 5,090 | 0 | 0% | 0 | 0% | 0 | 0% |
| Weaving & Mending | 133 | 4,412 | 0 | 5,091 | 0 | 0% | 0 | 0% | 0 | 0% |
| Weaving Supplies & Equipment | 146 | 4,376 | 0 | 5,092 | 0 | 0% | 0 | 0% | 0 | 0% |
| Weed Control Equipment & Supplies | 441 | 3,793 | 0 | 5,093 | 0 | 0% | 0 | 0% | 0 | 0% |
| Weighers | 150 | 4,355 | 0 | 5,094 | 0 | 0% | 0 | 0% | 0 | 0% |
| Welcome ServiceFor Newcomers | 1,961 | 2,660 | 0 | 5,095 | 0 | 0% | 0 | 0% | 0 | 0% |
| Welding Equipment - Rent | 35 | 4,810 | 0 | 5,096 | 0 | 0% | 0 | 0% | 0 | 0% |
| Welding Inspectors | 240 | 4,140 | 0 | 5,097 | 0 | 0% | 0 | 0% | 0 | 0% |
| Winches | 143 | 4,387 | 0 | 5,098 | 0 | 0% | 0 | 0% | 0 | 0% |
| Winding Machinery | 16 | 4,920 | 0 | 5,099 | 0 | 0% | 0 | 0% | 0 | 0% |
| Windmills | 609 | 3,583 | 0 | 5,100 | 0 | 0% | 0 | 0% | 0 | 0% |
| Window Security Laminates | 186 | 4,258 | 0 | 5,101 | 0 | 0% | 0 | 0% | 0 | 0% |
| Window Shades - Repair | 150 | 4,355 | 0 | 5,102 | 0 | 0% | 0 | 0% | 0 | 0% |
| Windows - Wood | 683 | 3,501 | 0 | 5,103 | 0 | 0% | 0 | 0% | 0 | 0% |
| Wiping Cloths | 352 | 3,919 | 0 | 5,104 | 0 | 0% | 0 | 0% | 0 | 0% |
| Wire Cloth | 44 | 4,758 | 0 | 5,105 | 0 | 0% | 0 | 0% | 0 | 0% |
| Wire Products | 2,567 | 2,461 | 0 | 5,106 | 0 | 0% | 0 | 0% | 0 | 0% |
| Wire Rope | 501 | 3,709 | 0 | 5,107 | 0 | 0% | 0 | 0% | 0 | 0% |
| Wire Stitching Machines & Supplies | 69 | 4,644 | 0 | 5,108 | 0 | 0% | 0 | 0% | 0 | 0% |
| Wire Straighten & Cut | 43 | 4,765 | 0 | 5,109 | 0 | 0% | 0 | 0% | 0 | 0% |
| Wire Strippers | 9 | 4,987 | 0 | 5,110 | 0 | 0% | 0 | 0% | 0 | 0% |
| Wire Wrapping Service & Equipment | 137 | 4,401 | 0 | 5,111 | 0 | 0% | 0 | 0% | 0 | 0% |
| Wood Technologists | 187 | 4,254 | 0 | 5,112 | 0 | 0% | 0 | 0% | 0 | 0% |
| Wood Turning | 111 | 4,479 | 0 | 5,113 | 0 | 0% | 0 | 0% | 0 | 0% |
| Wool | 316 | 3,973 | 0 | 5,114 | 0 | 0% | 0 | 0% | 0 | 0% |
| Woolen Goods - Wholesale & Manufacturers | 97 | 4,529 | 0 | 5,115 | 0 | 0% | 0 | 0% | 0 | 0% |
| Work Clothes - Wholesale & Manufacturers | 259 | 4,108 | 0 | 5,116 | 0 | 0% | 0 | 0% | 0 | 0% |
| X-Ray Duplicating Services | 88 | 4,562 | 0 | 5,117 | 0 | 0% | 0 | 0% | 0 | 0% |
| X-Ray Protection | 428 | 3,809 | 0 | 5,118 | 0 | 0% | 0 | 0% | 0 | 0% |
| Zippers | 291 | 4,026 | 0 | 5,119 | 0 | 0% | 0 | 0% | 0 | 0% |