

US BBB
2015 Statistics
Sorted by Industry

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	161,560,594		842,819		663,936	79%	161,503	19%	17,380	2%
Abrasives	3,211	2,288	4	2,807	3	75%	1	25%	0	0%
Absorbents	188	4,251	1	3,474	1	100%	0	0%	0	0%
Abstracters	2,865	2,366	3	2,985	2	67%	1	33%	0	0%
Access Control Systems	2,212	2,565	14	1,950	13	93%	1	7%	0	0%
Accident Reconstruction Service	2,937	2,354	12	2,056	2	17%	10	83%	0	0%
Accordions	178	4,274	1	3,474	0	0%	1	100%	0	0%
Accountants	130,671	230	163	595	112	69%	48	29%	3	2%
Accountants - Certified Public	271,228	106	141	659	94	67%	46	33%	1	1%
Accounting & Bookkeeping Machines	1,920	2,677	4	2,807	4	100%	0	0%	0	0%
Accounting - Forensic	1,132	3,121	0	3,965	0	0%	0	0%	0	0%
Accounting Services	57,300	471	65	1,040	28	43%	37	57%	0	0%
Accumulators	1,966	2,657	5	2,657	2	40%	3	60%	0	0%
Acid Proof Equipment & Materials	149	4,362	0	3,965	0	0%	0	0%	0	0%
Acids	225	4,174	0	3,965	0	0%	0	0%	0	0%
Acoustical Consultants	4,450	2,058	0	3,965	0	0%	0	0%	0	0%
Acoustical Materials	1,567	2,847	0	3,965	0	0%	0	0%	0	0%
Acting & Voice Over Training	2,726	2,407	3	2,985	2	67%	1	33%	0	0%
Actuaries	862	3,327	1	3,474	1	100%	0	0%	0	0%
Acupressure	582	3,609	0	3,965	0	0%	0	0%	0	0%
Acupuncturists	12,963	1,258	14	1,950	9	64%	5	36%	0	0%
Ad Word Sponsorship	16	4,920	0	3,965	0	0%	0	0%	0	0%
Addressing Machines & Supplies	67	4,651	2	3,190	0	0%	0	0%	2	###
Addressing Plate Service	246	4,129	0	3,965	0	0%	0	0%	0	0%
Adhesives & Glues	2,454	2,507	12	2,056	10	83%	1	8%	1	8%
Adhesives & Gluing Equipment	284	4,036	1	3,474	1	100%	0	0%	0	0%
Adjusters	26,757	793	29	1,470	15	52%	14	48%	0	0%
Adjusters - Public	18,095	1,037	27	1,519	19	70%	8	30%	0	0%
Administrative Services	33,036	698	175	561	98	56%	4	2%	73	42%
Administrators - Class Action Settlement	5,275	1,901	14	1,950	10	71%	4	29%	0	0%
Adoption Services	29,968	742	21	1,681	14	67%	7	33%	0	0%
Adult & Continuing Education	38,543	627	77	937	52	68%	24	31%	1	1%
Adult Entertainment	48,976	540	156	621	78	50%	70	45%	8	5%
Adult Foster Care	1,043	3,177	2	3,190	0	0%	1	50%	1	50%
Adult Novelties	21,706	942	173	566	71	41%	91	53%	11	6%
Advance Fee Loan Brokers	97,329	293	445	299	25	6%	196	44%	224	50%
Advertising - Aerial	942	3,259	1	3,474	0	0%	1	100%	0	0%
Advertising - Checking Service	842	3,343	1	3,474	0	0%	0	0%	1	###
Advertising - Direct Mail	80,097	358	358	344	287	80%	63	18%	8	2%
Advertising - Directory & Guide	92,997	308	1,872	90	1,339	72%	483	26%	50	3%
Advertising - Indoor	1,898	2,682	10	2,189	1	10%	9	90%	0	0%
Advertising - Internet	96,092	300	266	424	202	76%	60	23%	4	2%
Advertising - Mobile	30,377	733	318	375	303	95%	12	4%	3	1%
Advertising - Motion Picture	231	4,157	0	3,965	0	0%	0	0%	0	0%
Advertising - Newspaper	11,296	1,347	49	1,171	32	65%	14	29%	3	6%
Advertising - Outdoor	9,545	1,452	19	1,752	12	63%	6	32%	1	5%
Advertising - Periodical	7,919	1,583	159	610	147	92%	12	8%	0	0%
Advertising - Radio	6,614	1,735	26	1,543	23	88%	3	12%	0	0%
Advertising - Shoppers Guides	8,048	1,573	48	1,188	30	63%	18	38%	0	0%
Advertising - Telephone	6,227	1,774	65	1,040	35	54%	28	43%	2	3%
Advertising - Television	11,124	1,357	20	1,713	10	50%	10	50%	0	0%
Advertising - Transit & Transportation	1,739	2,763	6	2,544	0	0%	6	100%	0	0%
Advertising - Vinyl Phone Book Covers	253	4,117	4	2,807	1	25%	3	75%	0	0%
Advertising Agencies & Counselors	198,638	150	375	335	243	65%	100	27%	32	9%

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Advertising Specialties	160,726	188	645	222	411	64%	226	35%	8	1%
Aerial Applicators	675	3,512	6	2,544	0	0%	6	100%	0	0%
Aerial Lift - Repair & Maintenance	391	3,868	0	3,965	0	0%	0	0%	0	0%
Aerial Patrol & Inspection Service	228	4,165	1	3,474	1	100%	0	0%	0	0%
Aerosols	281	4,046	0	3,965	0	0%	0	0%	0	0%
Aerospace Industries	4,000	2,133	0	3,965	0	0%	0	0%	0	0%
Aerospace Research & Development	1,114	3,134	0	3,965	0	0%	0	0%	0	0%
Agates	24	4,869	0	3,965	0	0%	0	0%	0	0%
Agricultural Consultants	2,155	2,588	0	3,965	0	0%	0	0%	0	0%
Agricultural Services	12,434	1,279	19	1,752	13	68%	6	32%	0	0%
Agricultural Waste Management	971	3,234	11	2,124	3	27%	8	73%	0	0%
Aids Research & Clinics	2,124	2,596	1	3,474	1	100%	0	0%	0	0%
Air Ambulance Service	13,039	1,253	27	1,519	16	59%	11	41%	0	0%
Air Balancing	1,961	2,660	0	3,965	0	0%	0	0%	0	0%
Air Brushes	465	3,759	3	2,985	1	33%	1	33%	1	33%
Air Cargo & Package Express Service	8,407	1,543	52	1,149	15	29%	34	65%	3	6%
Air Compressors	1,339	2,991	5	2,657	3	60%	2	40%	0	0%
Air conditioning & Heating Contractors - Commercial	133,246	226	236	458	175	74%	58	25%	3	1%
Air conditioning & Heating Contractors - Residential	310,762	89	888	179	618	70%	253	28%	17	2%
Air Conditioning Contractors & Systems	1,345,214	18	2,522	66	2,084	83%	404	16%	34	1%
Air Conditioning Equipment - Room Units	4,935	1,950	10	2,189	8	80%	2	20%	0	0%
Air Conditioning Repair	75,616	374	184	547	115	63%	59	32%	10	5%
Air Conditioning Supplies & Parts	19,972	984	68	1,006	38	56%	29	43%	1	1%
Air Conditioning Systems - Cleaning	6,430	1,752	18	1,789	7	39%	11	61%	0	0%
Air Courier Service	1,291	3,022	4	2,807	1	25%	2	50%	1	25%
Air Curtains & Screens	133	4,412	0	3,965	0	0%	0	0%	0	0%
Air Duct Cleaning	110,814	261	411	311	219	53%	174	42%	18	4%
Air Duct Repair	641	3,553	0	3,965	0	0%	0	0%	0	0%
Air Duct Systems	668	3,517	2	3,190	1	50%	1	50%	0	0%
Air Flight Attendants	175	4,284	1	3,474	1	100%	0	0%	0	0%
Air Fragrances	2,829	2,381	11	2,124	9	82%	2	18%	0	0%
Air Motors	73	4,619	1	3,474	0	0%	1	100%	0	0%
Air Pollution Control	1,262	3,042	0	3,965	0	0%	0	0%	0	0%
Air Pollution Measuring Equipment & Service	283	4,039	0	3,965	0	0%	0	0%	0	0%
Air Pollution Measuring Service	291	4,026	0	3,965	0	0%	0	0%	0	0%
Air Purifying & Cleaning Systems & Equipment	73,053	381	151	633	115	76%	31	21%	5	3%
Air Quality Service	10,637	1,390	20	1,713	15	75%	2	10%	3	15%
Air Sealing	157	4,334	0	3,965	0	0%	0	0%	0	0%
Aircraft & Aircraft Equipment - Testing	845	3,340	2	3,190	0	0%	2	100%	0	0%
Aircraft Brokers	743	3,441	0	3,965	0	0%	0	0%	0	0%
Aircraft Charter, Rental & Lease	12,567	1,271	19	1,752	7	37%	11	58%	1	5%
Aircraft Cleaning	276	4,052	1	3,474	1	100%	0	0%	0	0%
Aircraft Dealers	4,499	2,048	13	2,003	9	69%	4	31%	0	0%
Aircraft Engines	1,930	2,673	0	3,965	0	0%	0	0%	0	0%
Aircraft Ferrying & Transporting Service	501	3,709	0	3,965	0	0%	0	0%	0	0%
Aircraft Fixed Based Operator	58	4,688	1	3,474	0	0%	1	100%	0	0%
Aircraft Ground Support & Service Equipment	648	3,539	1	3,474	1	100%	0	0%	0	0%
Aircraft Hangar Construction	203	4,220	1	3,474	0	0%	1	100%	0	0%
Aircraft Instruments	809	3,370	2	3,190	1	50%	1	50%	0	0%
Aircraft Manufacturers	2,141	2,592	7	2,439	4	57%	3	43%	0	0%
Aircraft Parts & Supplies	11,753	1,321	26	1,543	11	42%	14	54%	1	4%
Aircraft Rebuilding	469	3,756	1	3,474	0	0%	1	100%	0	0%
Aircraft Salvage	206	4,213	0	3,965	0	0%	0	0%	0	0%
Aircraft Schools	3,502	2,229	7	2,439	6	86%	1	14%	0	0%
Aircraft Servicing & Maintenance	9,709	1,441	11	2,124	7	64%	4	36%	0	0%
Aircraft Storage	262	4,098	3	2,985	2	67%	0	0%	1	33%
Aircraft Upholsterers	264	4,093	2	3,190	0	0%	2	100%	0	0%
Airlines	65,945	416	6,760	18	4,898	72%	1,832	27%	30	0%

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Airlines - Ticket Agencies	13,695	1,220	70	993	43	61%	25	36%	2	3%
Airlines - Training Schools	3,142	2,301	9	2,265	3	33%	4	44%	2	22%
Airport Designers	59	4,682	0	3,965	0	0%	0	0%	0	0%
Airport Equipment & Supplies	645	3,546	1	3,474	0	0%	1	100%	0	0%
Airport Parking Reservations	8,563	1,529	43	1,248	18	42%	25	58%	0	0%
Airport Transportation	18,125	1,035	166	586	137	83%	29	17%	0	0%
Airports	3,134	2,307	21	1,681	14	67%	7	33%	0	0%
Albums	765	3,410	13	2,003	7	54%	6	46%	0	0%
Alcoholism Info & Treatment Centers	22,352	922	34	1,373	25	74%	9	26%	0	0%
Alfalfa & Alfalfa Products	148	4,366	0	3,965	0	0%	0	0%	0	0%
All-Terrain Vehicles - ATVs	35,993	654	127	703	90	71%	35	28%	2	2%
Alloys	336	3,943	0	3,965	0	0%	0	0%	0	0%
Alterations - Clothing	31,684	718	110	760	67	61%	40	36%	3	3%
Alternative Medicine	11,775	1,318	28	1,496	21	75%	7	25%	0	0%
Alternators & Generators - Auto Repair	7,833	1,597	41	1,270	15	37%	26	63%	0	0%
Alternators & Generators - Retail	2,642	2,436	9	2,265	5	56%	4	44%	0	0%
Aluminum	5,764	1,828	10	2,189	7	70%	2	20%	1	10%
Aluminum Fabricators	22,413	920	49	1,171	29	59%	19	39%	1	2%
Aluminum Products	5,674	1,840	13	2,003	9	69%	4	31%	0	0%
Alzheimer Care, Information & Treatment	751	3,431	1	3,474	1	100%	0	0%	0	0%
Ambulance Service	43,781	582	254	436	189	74%	63	25%	2	1%
Ambulances & Hearses	557	3,645	0	3,965	0	0%	0	0%	0	0%
Ammunition	20,849	967	76	945	39	51%	36	47%	1	1%
Ammunition & Reload Equipment & Supplies	10,346	1,403	54	1,125	18	33%	35	65%	1	2%
Ammunition Reloading	1,601	2,835	3	2,985	0	0%	3	100%	0	0%
Amplifiers	2,333	2,538	28	1,496	5	18%	23	82%	0	0%
Amusement Devices	4,016	2,130	10	2,189	4	40%	5	50%	1	10%
Amusement Park Equipment	1,404	2,951	3	2,985	1	33%	2	67%	0	0%
Amusement Parks & Places	42,874	593	637	226	545	86%	88	14%	4	1%
Anchors - Expansion	112	4,473	1	3,474	1	100%	0	0%	0	0%
Anchors - Marine	347	3,925	1	3,474	1	100%	0	0%	0	0%
Animal & Wildlife Removal	13,873	1,205	30	1,453	13	43%	16	53%	1	3%
Animal Breeders	32,409	708	73	969	27	37%	35	48%	11	15%
Animal Brokers & Dealers - Zoo, Circus	3,835	2,168	6	2,544	3	50%	3	50%	0	0%
Animal Foods - Zoo, Circus	439	3,794	0	3,965	0	0%	0	0%	0	0%
Animal Health Products	21,552	951	35	1,357	26	74%	9	26%	0	0%
Animal Hospitals	63,342	434	471	291	408	87%	60	13%	3	1%
Animal Insemination - Artificial	9,981	1,426	10	2,189	5	50%	3	30%	2	20%
Animal Online Drug & Prescription Services	1,887	2,686	8	2,334	5	63%	3	38%	0	0%
Animal Registration & Identification	10,259	1,408	18	1,789	15	83%	3	17%	0	0%
Animal Rescue Relocation	21,914	938	56	1,103	32	57%	24	43%	0	0%
Animal Shelters	19,536	997	62	1,061	46	74%	15	24%	1	2%
Animal Supplies - Zoo, Circus	485	3,731	1	3,474	0	0%	1	100%	0	0%
Animal Transporting - Zoo, Circus	1,428	2,935	5	2,657	5	100%	0	0%	0	0%
Animals - Nuisance Control - Trapping	23,414	889	130	691	103	79%	24	18%	3	2%
Animation Mechanics - Display, Sign	1,020	3,195	6	2,544	6	100%	0	0%	0	0%
Annuities	9,027	1,495	7	2,439	7	100%	0	0%	0	0%
Anodes	3	5,074	0	3,965	0	0%	0	0%	0	0%
Anodizing	115	4,461	1	3,474	0	0%	1	100%	0	0%
Answering Services	35,006	670	92	838	69	75%	23	25%	0	0%
Antennas	14,452	1,178	116	735	101	87%	15	13%	0	0%
Anti-Fogging Compounds	28	4,845	1	3,474	0	0%	1	100%	0	0%
Anti-Freeze Compounds	4	5,060	0	3,965	0	0%	0	0%	0	0%
Antique Asian Rugs	31	4,831	0	3,965	0	0%	0	0%	0	0%
Antique Oriental Rugs	377	3,893	1	3,474	1	100%	0	0%	0	0%
Antiques - Dealers	52,320	511	110	760	69	63%	36	33%	5	5%
Antiques - Repair & Restore	6,688	1,725	27	1,519	14	52%	13	48%	0	0%
Antiques - Reproductions	4,499	2,048	6	2,544	4	67%	2	33%	0	0%

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Antlers, Hides & Mounts	137	4,401	1	3,474	0	0%	1	100%	0	0%
Apartment Finding & Rental Service	96,334	298	580	245	337	58%	226	39%	17	3%
Apartment Sharing Service	744	3,439	6	2,544	2	33%	3	50%	1	17%
Apartments	686,986	38	6,985	16	4,494	64%	2,381	34%	110	2%
Appliances - Installation	13,539	1,230	44	1,233	24	55%	19	43%	1	2%
Appliances - Major - Dealers	308,468	90	3,452	46	3,080	89%	341	10%	31	1%
Appliances - Major - Parts & Supplies	125,872	235	1,195	141	1,040	87%	131	11%	24	2%
Appliances - Major - Rent & Lease	11,491	1,333	83	896	58	70%	23	28%	2	2%
Appliances - Major - Service & Repair	364,790	78	1,843	94	1,125	61%	638	35%	80	4%
Appliances - Major - Wholesale & Manufacturers	26,317	803	1,859	92	1,836	99%	20	1%	3	0%
Appliances - Small - Dealers	46,850	558	255	434	136	53%	107	42%	12	5%
Appliances - Small - Service & Repair	110,829	260	632	227	306	48%	287	45%	39	6%
Appliances - Small - Supplies & Parts	10,652	1,388	71	983	59	83%	12	17%	0	0%
Appliances - Small - Wholesale & Manufacturers	13,619	1,228	156	621	137	88%	18	12%	1	1%
Appliances - Used	46,777	559	327	367	179	55%	142	43%	6	2%
Appointment Setting Service	4,194	2,101	22	1,651	21	95%	1	5%	0	0%
Appraisal - Jewelry	5,577	1,849	11	2,124	8	73%	3	27%	0	0%
Appraisal - Management	4,862	1,968	15	1,909	12	80%	3	20%	0	0%
Appraisers	39,673	619	70	993	39	56%	30	43%	1	1%
Appraisers - Antiques	4,605	2,026	4	2,807	4	100%	0	0%	0	0%
Apprenticeship Programs	571	3,623	0	3,965	0	0%	0	0%	0	0%
Aprons - Domestic & Fancy	72	4,626	2	3,190	2	100%	0	0%	0	0%
Aprons - Industrial	5	5,050	0	3,965	0	0%	0	0%	0	0%
Aquaculture	1,020	3,195	1	3,474	1	100%	0	0%	0	0%
Aquariums - Dealers	11,550	1,329	54	1,125	19	35%	34	63%	1	2%
Aquariums - Lease & Maintenance	1,140	3,115	4	2,807	4	100%	0	0%	0	0%
Aquariums - Public	660	3,526	16	1,872	10	63%	6	38%	0	0%
Aquariums - Wholesale & Manufacturers	1,407	2,948	8	2,334	6	75%	2	25%	0	0%
Aquatic Rescue Relocation	54	4,705	0	3,965	0	0%	0	0%	0	0%
Arbitration Services	4,112	2,116	14	1,950	3	21%	5	36%	6	43%
Arboretums	207	4,210	0	3,965	0	0%	0	0%	0	0%
Arborist	8,614	1,524	4	2,807	2	50%	1	25%	1	25%
Archaeologists	456	3,770	0	3,965	0	0%	0	0%	0	0%
Archery Equipment & Supplies	14,474	1,176	35	1,357	17	49%	17	49%	1	3%
Archery Instruction	423	3,822	0	3,965	0	0%	0	0%	0	0%
Archery Ranges	597	3,598	0	3,965	0	0%	0	0%	0	0%
Architects	83,884	348	71	983	32	45%	36	51%	3	4%
Architects Supplies	751	3,431	1	3,474	1	100%	0	0%	0	0%
Architectural & Construction Specs	5,764	1,828	8	2,334	3	38%	5	63%	0	0%
Armatures - Service & Sales	708	3,481	1	3,474	0	0%	1	100%	0	0%
Armored Car Manufacturing	274	4,053	0	3,965	0	0%	0	0%	0	0%
Armored Car Service	5,118	1,926	3	2,985	1	33%	2	67%	0	0%
Armories	834	3,349	6	2,544	4	67%	2	33%	0	0%
Army & Navy Goods	5,113	1,928	30	1,453	17	57%	13	43%	0	0%
Aromatherapy & Essential Oils	9,594	1,447	34	1,373	31	91%	3	9%	0	0%
Art - Painted Oil Portraits	1,127	3,125	9	2,265	6	67%	1	11%	2	22%
Art Galleries, Dealers & Consultants	41,861	599	138	664	82	59%	53	38%	3	2%
Art Goods	15,737	1,123	132	685	87	66%	40	30%	5	4%
Art Identification & Registration	93	4,542	1	3,474	1	100%	0	0%	0	0%
Art Instruction & Schools	6,916	1,690	33	1,389	19	58%	5	15%	9	27%
Art Metal Work	5,642	1,843	53	1,142	9	17%	42	79%	2	4%
Art Organizations & Information	962	3,240	12	2,056	4	33%	8	67%	0	0%
Art Restoration & Conservation	2,671	2,423	12	2,056	11	92%	1	8%	0	0%
Art Supplies	15,165	1,148	61	1,068	27	44%	34	56%	0	0%
Artificial Breasts	274	4,053	0	3,965	0	0%	0	0%	0	0%
Artificial Eyes - Human	378	3,891	0	3,965	0	0%	0	0%	0	0%
Artificial Flowers & Plants - Manufacturer Supplies	3,636	2,202	1	3,474	0	0%	1	100%	0	0%
Artificial Flowers, Plants & Trees	1,848	2,706	6	2,544	1	17%	4	67%	1	17%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable To Pursue	%
Artificial Fruits & Foods	355	3,914	4	2,807	3	75%	1	25%	0	0%
Artificial Limbs	1,146	3,108	11	2,124	9	82%	2	18%	0	0%
Artificial Rock Dog Caves	37	4,802	0	3,965	0	0%	0	0%	0	0%
Artificial Rock Scapes	108	4,496	0	3,965	0	0%	0	0%	0	0%
Artificial Turf	19,896	985	45	1,226	25	56%	18	40%	2	4%
Artist - Makeup	2,450	2,510	23	1,630	12	52%	11	48%	0	0%
Artist - Touch Up	18	4,905	0	3,965	0	0%	0	0%	0	0%
Artists - Commercial	3,010	2,338	24	1,593	2	8%	21	88%	1	4%
Artists - Fine Art	7,132	1,661	8	2,334	4	50%	4	50%	0	0%
Artists Agents	2,952	2,349	14	1,950	9	64%	5	36%	0	0%
Asbestos & Asbestos Products	169	4,305	0	3,965	0	0%	0	0%	0	0%
Asbestos Consulting & Testing	6,726	1,720	1	3,474	1	100%	0	0%	0	0%
Asbestos Removal Service	44,677	575	14	1,950	11	79%	2	14%	1	7%
Asphalt	114,734	251	301	390	118	39%	151	50%	32	11%
Asphalt Mixing Equipment	569	3,628	1	3,474	1	100%	0	0%	0	0%
Assayers	48	4,742	0	3,965	0	0%	0	0%	0	0%
Assayers Supplies	17	4,910	0	3,965	0	0%	0	0%	0	0%
Assembly & Fabricating Service	4,962	1,948	4	2,807	1	25%	3	75%	0	0%
Asset Evaluators	2,107	2,604	6	2,544	1	17%	5	83%	0	0%
Assisted Living & Adult Family Homes	17,267	1,073	50	1,165	26	52%	23	46%	1	2%
Assisted Living Centers & Adult Family Homes	77,610	367	43	1,248	31	72%	11	26%	1	2%
Association Management	64,940	422	243	448	211	87%	30	12%	2	1%
Associations	92,852	310	290	400	260	90%	27	9%	3	1%
Astrologers	4,697	2,008	2	3,190	0	0%	2	100%	0	0%
Astronomical Instruments	111	4,479	0	3,965	0	0%	0	0%	0	0%
Athletic Organizations	57,808	466	169	574	145	86%	24	14%	0	0%
Attorney Advertising	20,702	971	32	1,417	15	47%	17	53%	0	0%
Attorneys & Lawyers	1,745,764	12	1,948	85	1,312	67%	583	30%	53	3%
Attorneys & Lawyers - Family	43,625	583	47	1,203	26	55%	18	38%	3	6%
Attorneys & Lawyers - Business Law/Corporation/Partnership	17,479	1,061	8	2,334	5	63%	3	38%	0	0%
Attorneys & Lawyers - Environmental	243	4,136	0	3,965	0	0%	0	0%	0	0%
Attorneys & Lawyers - Immigration & Naturalization	20,950	966	22	1,651	16	73%	6	27%	0	0%
Attorneys & Lawyers - Mass Torts	652	3,533	0	3,965	0	0%	0	0%	0	0%
Attorneys & Lawyers - Traffic Law	6,764	1,714	9	2,265	2	22%	7	78%	0	0%
Attorneys & Lawyers - 3rd Party Workers Compensation Claims	307	3,990	1	3,474	1	100%	0	0%	0	0%
Attorneys & Lawyers - Adoption	1,254	3,044	0	3,965	0	0%	0	0%	0	0%
Attorneys & Lawyers - Agriculture	138	4,398	0	3,965	0	0%	0	0%	0	0%
Attorneys & Lawyers - Appellate	715	3,472	0	3,965	0	0%	0	0%	0	0%
Attorneys & Lawyers - Bankruptcy	92,187	313	170	572	126	74%	32	19%	12	7%
Attorneys & Lawyers - Bankruptcy & Taxes	30,962	727	35	1,357	18	51%	16	46%	1	3%
Attorneys & Lawyers - Child Advocacy	114	4,465	0	3,965	0	0%	0	0%	0	0%
Attorneys & Lawyers - Civil	8,024	1,576	7	2,439	6	86%	1	14%	0	0%
Attorneys & Lawyers - Collaborative Divorce	626	3,569	1	3,474	1	100%	0	0%	0	0%
Attorneys & Lawyers - Collections Law	69,186	396	277	412	219	79%	54	19%	4	1%
Attorneys & Lawyers - Condominium Conversion	2	5,092	0	3,965	0	0%	0	0%	0	0%
Attorneys & Lawyers - Construction Accidents	138	4,398	0	3,965	0	0%	0	0%	0	0%
Attorneys & Lawyers - Construction Defect	966	3,239	0	3,965	0	0%	0	0%	0	0%
Attorneys & Lawyers - Consumer Fraud	5,347	1,885	2	3,190	2	100%	0	0%	0	0%
Attorneys & Lawyers - Criminal	43,237	589	23	1,630	14	61%	9	39%	0	0%
Attorneys & Lawyers - Divorce	26,988	789	20	1,713	17	85%	3	15%	0	0%
Attorneys & Lawyers - DUI	6,554	1,741	3	2,985	1	33%	2	67%	0	0%
Attorneys & Lawyers - Elder Law	8,631	1,522	2	3,190	1	50%	1	50%	0	0%
Attorneys & Lawyers - Eminent Domain	91	4,552	0	3,965	0	0%	0	0%	0	0%
Attorneys & Lawyers - Employment & Workers Compensation	4,838	1,975	6	2,544	5	83%	1	17%	0	0%
Attorneys & Lawyers - Employment Litigation	4,644	2,016	2	3,190	1	50%	1	50%	0	0%
Attorneys & Lawyers - Entertainment & Sports Law	531	3,673	0	3,965	0	0%	0	0%	0	0%

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Attorneys & Lawyers - Estate Planning	24,609	847	13	2,003	9	69%	2	15%	2	15%
Attorneys & Lawyers - Home Owners Associations	2,175	2,578	10	2,189	7	70%	3	30%	0	0%
Attorneys & Lawyers - Insurance Law	8,813	1,510	46	1,216	42	91%	4	9%	0	0%
Attorneys & Lawyers - Intellectual Property	1,287	3,026	0	3,965	0	0%	0	0%	0	0%
Attorneys & Lawyers - Juvenile	243	4,136	0	3,965	0	0%	0	0%	0	0%
Attorneys & Lawyers - Landlord/Tenant	1,965	2,658	2	3,190	1	50%	1	50%	0	0%
Attorneys & Lawyers - Legal Malpractice	658	3,528	6	2,544	2	33%	3	50%	1	17%
Attorneys & Lawyers - Lemon law	3,173	2,294	0	3,965	0	0%	0	0%	0	0%
Attorneys & Lawyers - Litigation	22,446	916	37	1,329	21	57%	8	22%	8	22%
Attorneys & Lawyers - Mediation & Arbitration	3,578	2,215	8	2,334	3	38%	3	38%	2	25%
Attorneys & Lawyers - Medical Malpractice	1,064	3,160	1	3,474	1	100%	0	0%	0	0%
Attorneys & Lawyers - Mesothelioma	636	3,561	0	3,965	0	0%	0	0%	0	0%
Attorneys & Lawyers - Nursing Home Neglect	7	5,018	0	3,965	0	0%	0	0%	0	0%
Attorneys & Lawyers - Patent	5,007	1,942	6	2,544	3	50%	3	50%	0	0%
Attorneys & Lawyers - Personal Injury & Property Damage	66,923	409	35	1,357	27	77%	8	23%	0	0%
Attorneys & Lawyers - Product Liability	1,357	2,982	0	3,965	0	0%	0	0%	0	0%
Attorneys & Lawyers - Real Estate	33,314	692	41	1,270	27	66%	14	34%	0	0%
Attorneys & Lawyers - Securities	150	4,355	0	3,965	0	0%	0	0%	0	0%
Attorneys & Lawyers - Social Security & Disability	13,235	1,242	7	2,439	7	100%	0	0%	0	0%
Attorneys & Lawyers - Tax	35,629	662	38	1,312	34	89%	4	11%	0	0%
Attorneys & Lawyers - Trademark	1,642	2,813	4	2,807	3	75%	1	25%	0	0%
Attorneys & Lawyers - Wills, Trust & Probate	10,892	1,373	5	2,657	2	40%	2	40%	1	20%
Attorneys & Lawyers - Workers Compensation	5,164	1,914	2	3,190	2	100%	0	0%	0	0%
Attorneys & Lawyers - Short Sale	9	4,987	0	3,965	0	0%	0	0%	0	0%
Attorneys Referral Service	45,002	572	65	1,040	49	75%	14	22%	2	3%
Attorneys Service Bureaus	3,666	2,197	2	3,190	2	100%	0	0%	0	0%
Auction Supplies	392	3,865	2	3,190	2	100%	0	0%	0	0%
Auctioneers	129,456	232	452	298	321	71%	128	28%	3	1%
Audio-Visual Consultants	12,322	1,287	12	2,056	8	67%	4	33%	0	0%
Audio-Visual Equipment - Dealers	90,056	325	707	208	531	75%	173	24%	3	0%
Audio-Visual Equipment - Rent & Lease	3,139	2,305	6	2,544	4	67%	1	17%	1	17%
Audio-Visual Equipment - Service & Repair	6,494	1,747	39	1,298	21	54%	16	41%	2	5%
Audio-Visual Equipment - Supplies & Parts	5,336	1,886	18	1,789	7	39%	11	61%	0	0%
Audio-Visual Equipment - Wholesale & Manufacturers	1,920	2,677	11	2,124	7	64%	4	36%	0	0%
Audio-Visual Production Services	14,000	1,200	22	1,651	4	18%	14	64%	4	18%
Audiologists	15,826	1,116	21	1,681	17	81%	4	19%	0	0%
Audiometers	127	4,433	0	3,965	0	0%	0	0%	0	0%
Auditory Training Equipment	490	3,728	1	3,474	1	100%	0	0%	0	0%
Auto & Truck Brokers	48,153	546	108	769	69	64%	35	32%	4	4%
Auto - Emissions Testing	917	3,282	7	2,439	6	86%	1	14%	0	0%
Auto - Fleet Maintenance	2,010	2,640	91	840	89	98%	2	2%	0	0%
Auto - Fleet Service	1,435	2,931	5	2,657	5	100%	0	0%	0	0%
Auto Accessories	49,061	537	334	361	158	47%	162	49%	14	4%
Auto Air Conditioning	11,243	1,351	40	1,284	18	45%	22	55%	0	0%
Auto Air Conditioning Equipment	4,515	2,043	20	1,713	17	85%	3	15%	0	0%
Auto Alarms & Security Systems	33,167	694	114	747	66	58%	46	40%	2	2%
Auto Appraisers	11,816	1,314	44	1,233	29	66%	15	34%	0	0%
Auto Auctions	53,019	505	173	566	85	49%	88	51%	0	0%
Auto Body Repair & Painting	1,033,363	30	2,344	69	1,528	65%	779	33%	37	2%
Auto Body Shop Equipment & Sup	17,383	1,066	65	1,040	31	48%	32	49%	2	3%
Auto Boosting Services	600	3,593	5	2,657	1	20%	4	80%	0	0%
Auto Bumpers, Guards & Grilles	7,109	1,663	13	2,003	9	69%	3	23%	1	8%
Auto Customizing	47,582	549	186	539	83	45%	95	51%	8	4%
Auto Dealers - Buying Co-Op	4,169	2,105	55	1,114	31	56%	24	44%	0	0%
Auto Dealers - Antique & Classic	61,869	441	119	726	86	72%	32	27%	1	1%
Auto Dealers - Custom Design & Replica	7,322	1,637	29	1,470	13	45%	16	55%	0	0%
Auto Dealers - Hybrid Vehicles	948	3,252	19	1,752	19	100%	0	0%	0	0%
Auto Dealers - New Cars	1,842,817	11	25,725	4	22,424	87%	3,202	12%	99	0%

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Auto Dealers - Online	14,807	1,159	121	719	71	59%	47	39%	3	2%
Auto Dealers - Used Cars	3,076,270	4	16,281	6	12,090	74%	3,950	24%	241	1%
Auto Detailing	92,248	312	364	341	177	49%	177	49%	10	3%
Auto Diagnostic Service	9,783	1,439	33	1,389	22	67%	10	30%	1	3%
Auto Driving School	21,658	948	120	722	65	54%	49	41%	6	5%
Auto Electric Equipment	4,614	2,024	18	1,789	8	44%	10	56%	0	0%
Auto Electric Service	15,298	1,144	40	1,284	25	63%	14	35%	1	3%
Auto Floor Coverings	3,340	2,263	4	2,807	4	100%	0	0%	0	0%
Auto Hand & Foot Controls	1,154	3,098	0	3,965	0	0%	0	0%	0	0%
Auto Headlight Restoration	1,307	3,010	9	2,265	5	56%	3	33%	1	11%
Auto Inspection Stations	14,267	1,189	42	1,258	32	76%	7	17%	3	7%
Auto Listing Service	53,556	498	154	628	121	79%	33	21%	0	0%
Auto Lube & Oil - Mobile	10,648	1,389	162	598	92	57%	68	42%	2	1%
Auto Machine Shops	17,487	1,060	39	1,298	22	56%	17	44%	0	0%
Auto Manufacturers & Distributors	40,870	609	1,330	128	1,247	94%	78	6%	5	0%
Auto Manufacturers & Distributors - Specialty Body	921	3,277	15	1,909	15	100%	0	0%	0	0%
Auto Manufacturers Equipment & Supplies	3,762	2,180	9	2,265	4	44%	5	56%	0	0%
Auto Metal & Equipment - Distribution & Manufacturing	2,300	2,544	4	2,807	1	25%	3	75%	0	0%
Auto Paint - Mobile	3,266	2,280	16	1,872	6	38%	9	56%	1	6%
Auto Paintless Dent Repair	27,050	787	23	1,630	14	61%	8	35%	1	4%
Auto Parts & Supplies - Custom Wheels/Rims	26,708	794	91	840	60	66%	30	33%	1	1%
Auto Parts & Supplies - New	523,246	51	2,994	54	2,231	75%	731	24%	32	1%
Auto Parts & Supplies - Rebuilt	4,835	1,977	41	1,270	12	29%	29	71%	0	0%
Auto Parts & Supplies - Used	24,907	844	283	407	149	53%	131	46%	3	1%
Auto Parts & Supplies - Used & Rebuilt	85,398	340	391	327	231	59%	148	38%	12	3%
Auto Parts & Supplies - Wholesale & Manufacturers	44,473	577	211	489	105	50%	96	45%	10	5%
Auto Parts - Antique	1,874	2,693	6	2,544	6	100%	0	0%	0	0%
Auto Perform, Race & Sport Equipment	43,987	579	129	698	89	69%	39	30%	1	1%
Auto Race Cars	6,520	1,743	29	1,470	17	59%	9	31%	3	10%
Auto Radios & Stereos - Sales & Repair	25,622	824	174	562	109	63%	58	33%	7	4%
Auto Radios & Stereos - Wholesale & Manufacturers	1,582	2,842	4	2,807	2	50%	2	50%	0	0%
Auto Registration	5,433	1,872	38	1,312	32	84%	5	13%	1	3%
Auto Renting & Leasing	194,946	154	6,044	20	5,128	85%	890	15%	26	0%
Auto Repair & Service	2,217,783	7	9,324	10	6,020	65%	3,133	34%	171	2%
Auto Repair & Service - Airbags	568	3,629	7	2,439	4	57%	3	43%	0	0%
Auto Repair & Service - Diesel	21,982	934	65	1,040	42	65%	23	35%	0	0%
Auto Repair & Service - Equipment & Supplies	12,540	1,274	83	896	43	52%	39	47%	1	1%
Auto Repair - Maintenance	24,544	849	625	230	320	51%	291	47%	14	2%
Auto Repair - Mobile	59,272	456	223	474	117	52%	92	41%	14	6%
Auto Repair - Power Steering	185	4,261	0	3,965	0	0%	0	0%	0	0%
Auto Repair - Shocks	226	4,170	3	2,985	3	100%	0	0%	0	0%
Auto Repair - Steering & Suspension	665	3,520	8	2,334	6	75%	2	25%	0	0%
Auto Repair - Suspension	597	3,598	4	2,807	2	50%	2	50%	0	0%
Auto Repair - Tune-Up	1,977	2,653	20	1,713	5	25%	15	75%	0	0%
Auto Repair - Vintage	2,388	2,524	5	2,657	3	60%	2	40%	0	0%
Auto Repair - Windshield, Glass Shops	168,544	181	676	216	435	64%	230	34%	11	2%
Auto Repairing - Foreign	34,763	677	88	867	66	75%	22	25%	0	0%
Auto Restoration	29,689	746	74	960	39	53%	34	46%	1	1%
Auto Salvage Yards	29,741	745	90	850	53	59%	36	40%	1	1%
Auto Seat Covers, Tops & Upholstery	36,264	649	89	855	37	42%	46	52%	6	7%
Auto Service - Rust proofing Shops	5,506	1,865	24	1,593	17	71%	6	25%	1	4%
Auto Service - Sound Systems Sales & Service	25,572	827	141	659	105	74%	29	21%	7	5%
Auto Service - Specialty Parts	15,807	1,118	56	1,103	38	68%	18	32%	0	0%
Auto Service - Steam Cleaning	140	4,393	0	3,965	0	0%	0	0%	0	0%
Auto Service - Window Tinting	68,987	399	197	516	96	49%	95	48%	6	3%
Auto Service Contract Companies	157,204	195	695	210	546	79%	60	9%	89	13%
Auto Services	101,548	276	735	203	558	76%	164	22%	13	2%
Auto Services - Oil & Lube	18,040	1,038	359	342	315	88%	42	12%	2	1%

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Auto Smog Inspection	6,219	1,775	43	1,248	31	72%	11	26%	1	2%
Auto Sunroofs	1,152	3,099	5	2,657	0	0%	5	100%	0	0%
Auto Transporters & Drive-Away Companies	379,528	74	701	209	398	57%	293	42%	10	1%
Auto Upholstery Cleaning	1,712	2,779	4	2,807	1	25%	3	75%	0	0%
Auto Warranty Plans	88,184	330	519	266	306	59%	196	38%	17	3%
Auto Warranty Processing Service	338,904	81	1,131	146	1,024	91%	76	7%	31	3%
Auto Warranty Service	81,023	353	312	381	291	93%	18	6%	3	1%
Auto Wrecking	30,904	729	229	467	136	59%	92	40%	1	0%
Autograph Dealers	5,215	1,906	19	1,752	6	32%	10	53%	3	16%
Autographic Registers & Supplies	20	4,898	0	3,965	0	0%	0	0%	0	0%
Automated Teller Machines	7,246	1,647	15	1,909	4	27%	9	60%	2	13%
Automation Consultants	2,020	2,638	2	3,190	0	0%	2	100%	0	0%
Automation Systems & Equipment	9,340	1,475	120	722	118	98%	2	2%	0	0%
Automobile Dealers - Imported Cars	18,547	1,021	153	629	111	73%	42	27%	0	0%
Automobile Pre-Paid Maintenance Plans	294	4,019	1	3,474	0	0%	1	100%	0	0%
Automobile Reconditioned Detailing	818	3,361	3	2,985	1	33%	2	67%	0	0%
Aviation Consultants	3,421	2,246	4	2,807	2	50%	2	50%	0	0%
Aviation Services	4,933	1,952	11	2,124	2	18%	9	82%	0	0%
Awards - Production & Engraving	6,514	1,744	14	1,950	11	79%	3	21%	0	0%
Awnings & Canopies	68,062	405	196	519	111	57%	83	42%	2	1%
Axles	685	3,499	2	3,190	2	100%	0	0%	0	0%
Babbitt Metals	6	5,033	0	3,965	0	0%	0	0%	0	0%
Baby Accessories & Services	20,442	975	219	481	140	64%	75	34%	4	2%
Baby Accessories - Wholesale & Manufacturers	2,529	2,476	36	1,342	31	86%	4	11%	1	3%
Baby Car Seats, Carriages & Strollers	1,777	2,747	38	1,312	24	63%	13	34%	1	3%
Baby Carriages & Strollers	3,003	2,339	20	1,713	10	50%	10	50%	0	0%
Baby Foods	451	3,783	8	2,334	5	63%	3	38%	0	0%
Baby Formula Service	280	4,047	1	3,474	0	0%	1	100%	0	0%
Baby Shoe Preservation	56	4,696	0	3,965	0	0%	0	0%	0	0%
Baby Sitters	2,065	2,624	0	3,965	0	0%	0	0%	0	0%
Backflow Prevention Devices & Services	2,529	2,476	4	2,807	3	75%	1	25%	0	0%
Backflow Testing	3,863	2,162	2	3,190	2	100%	0	0%	0	0%
Bacteria Control Equipment	44	4,758	0	3,965	0	0%	0	0%	0	0%
Bacteriologists	1	5,104	0	3,965	0	0%	0	0%	0	0%
Badges	712	3,476	2	3,190	2	100%	0	0%	0	0%
Badges - Manufacturer Supplies	100	4,520	4	2,807	2	50%	2	50%	0	0%
Badminton Courts - Public	46	4,753	1	3,474	1	100%	0	0%	0	0%
Bag Making Machinery	101	4,513	5	2,657	2	40%	3	60%	0	0%
Bag Ties	20	4,898	0	3,965	0	0%	0	0%	0	0%
Bagels	997	3,212	13	2,003	5	38%	8	62%	0	0%
Bags - Burlap, Canvas & Cotton	1,860	2,701	8	2,334	6	75%	2	25%	0	0%
Bags - Paper	803	3,375	1	3,474	1	100%	0	0%	0	0%
Bags - Plastic	2,551	2,469	11	2,124	4	36%	7	64%	0	0%
Bail Bonds	47,783	547	145	651	76	52%	66	46%	3	2%
Bakers - Retail	46,050	564	268	418	147	55%	107	40%	14	5%
Bakers - Wholesale	4,913	1,957	8	2,334	7	88%	0	0%	1	13%
Bakers Equipment	1,132	3,121	2	3,190	1	50%	1	50%	0	0%
Bakers Equipment - Repair	148	4,366	2	3,190	0	0%	2	100%	0	0%
Bakers Supplies	1,299	3,015	9	2,265	4	44%	5	56%	0	0%
Balancing Equipment	33	4,820	0	3,965	0	0%	0	0%	0	0%
Balancing Service - Industrial	139	4,396	0	3,965	0	0%	0	0%	0	0%
Baling Equipment & Supplies	165	4,319	0	3,965	0	0%	0	0%	0	0%
Balloons - Manned	6,546	1,742	57	1,093	28	49%	28	49%	1	2%
Balloons - Novelty & Toy	4,825	1,978	10	2,189	6	60%	2	20%	2	20%
Ballroom Dance Instruction	1,388	2,964	7	2,439	6	86%	1	14%	0	0%
Ballrooms	2,723	2,408	9	2,265	4	44%	5	56%	0	0%
Balls - Glass	6	5,033	0	3,965	0	0%	0	0%	0	0%
Balls Steel, Bronze, Ceramic	130	4,427	0	3,965	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable To Pursue	%
Bamboo & Bamboo Products	1,402	2,955	7	2,439	5	71%	2	29%	0	0%
Bank Equipment & Supplies	2,627	2,442	8	2,334	5	63%	3	38%	0	0%
Banking Services	34,696	679	1,675	102	1,635	98%	39	2%	1	0%
Bankruptcy Assistance & Services	9,292	1,480	16	1,872	6	38%	8	50%	2	13%
Bankruptcy Counseling - Federally Certified	1,299	3,015	1	3,474	1	100%	0	0%	0	0%
Banks	529,134	50	10,879	8	10,607	97%	258	2%	14	0%
Banquet Facilities	21,038	964	86	877	49	57%	34	40%	3	3%
Bar - Fixtures	208	4,208	5	2,657	1	20%	3	60%	1	20%
Bar Coding Service	10,115	1,417	49	1,171	8	16%	9	18%	32	65%
Bar Manufacturer	284	4,036	1	3,474	1	100%	0	0%	0	0%
Bar Supplies	1,110	3,137	1	3,474	1	100%	0	0%	0	0%
Barbecue	3,025	2,333	5	2,657	3	60%	2	40%	0	0%
Barbecue Equipment & Supplies	13,269	1,241	33	1,389	23	70%	9	27%	1	3%
Barber Schools	8,267	1,556	25	1,576	19	76%	5	20%	1	4%
Barbers	24,273	854	77	937	44	57%	30	39%	3	4%
Barbers Equipment & Supplies	271	4,070	0	3,965	0	0%	0	0%	0	0%
Barge Lines	707	3,482	2	3,190	2	100%	0	0%	0	0%
Barn Equipment	1,308	3,008	2	3,190	1	50%	1	50%	0	0%
Barometers	16	4,920	0	3,965	0	0%	0	0%	0	0%
Barrels & Drums	1,010	3,204	4	2,807	1	25%	3	75%	0	0%
Barrels & Drums - Equipment & Supplies	307	3,990	6	2,544	4	67%	1	17%	1	17%
Barrels & Drums - Used	92	4,546	0	3,965	0	0%	0	0%	0	0%
Barricades	1,407	2,948	1	3,474	0	0%	1	100%	0	0%
Bars & Taverns	14,547	1,172	81	910	42	52%	39	48%	0	0%
Bartending Instruction	4,136	2,110	8	2,334	2	25%	6	75%	0	0%
Bartending Service	5,796	1,823	25	1,576	13	52%	12	48%	0	0%
Barter & Trade Exchanges	5,574	1,850	5	2,657	4	80%	1	20%	0	0%
Baseball Batting Ranges	1,526	2,875	5	2,657	2	40%	2	40%	1	20%
Baseball Cards & Sports Memorabilia	16,951	1,080	80	918	35	44%	45	56%	0	0%
Baseball Clubs	6,876	1,696	35	1,357	24	69%	10	29%	1	3%
Baseball Pitching Machines	128	4,429	0	3,965	0	0%	0	0%	0	0%
Basement - Contractors	15,805	1,119	26	1,543	16	62%	10	38%	0	0%
Basement - Finishing	9,227	1,484	20	1,713	13	65%	5	25%	2	10%
Basement - Remodeling	25,970	813	28	1,496	16	57%	12	43%	0	0%
Basement Waterproofing	47,530	551	67	1,017	59	88%	6	9%	2	3%
Basketball Clubs	2,663	2,425	15	1,909	7	47%	8	53%	0	0%
Baskets - Retail	985	3,224	0	3,965	0	0%	0	0%	0	0%
Baskets - Wholesale & Manufacturers	450	3,785	1	3,474	1	100%	0	0%	0	0%
Bat Removal	3,096	2,318	3	2,985	1	33%	2	67%	0	0%
Batching Equipment	34	4,815	0	3,965	0	0%	0	0%	0	0%
Bath Liners	1,405	2,950	8	2,334	4	50%	4	50%	0	0%
Bathing Beaches	5	5,050	0	3,965	0	0%	0	0%	0	0%
Bathroom Accessories	13,093	1,249	59	1,083	29	49%	26	44%	4	7%
Bathroom Remodeling	153,002	199	237	454	182	77%	44	19%	11	5%
Bathroom Remodeling - Walk-In Tubs	24,551	848	91	840	80	88%	11	12%	0	0%
Baths	13,661	1,223	20	1,713	18	90%	1	5%	1	5%
Baths - Equipment & Supplies	5,266	1,903	28	1,496	19	68%	7	25%	2	7%
Bathtub Refinishing	44,819	574	88	867	46	52%	36	41%	6	7%
Bathtubs & Sinks - Repair & Refinish	68,122	403	111	753	73	66%	35	32%	3	3%
Baton Twirling Instruction	153	4,345	0	3,965	0	0%	0	0%	0	0%
Batteries - Dry Cell - Wholesale & Manufacturers	4,524	2,041	8	2,334	6	75%	2	25%	0	0%
Batteries - Storage-Retail	9,306	1,478	68	1,006	58	85%	10	15%	0	0%
Batteries - Storage-Wholesale & Manufacturers	1,865	2,698	4	2,807	2	50%	2	50%	0	0%
Battery Charging Equipment	6,697	1,722	43	1,248	38	88%	5	12%	0	0%
Battery Repairing & Rebuilding	1,857	2,702	5	2,657	4	80%	1	20%	0	0%
Battery Supplies	29,213	758	143	654	94	66%	45	31%	4	3%
Beads	6,818	1,709	13	2,003	7	54%	4	31%	2	15%
Bearings	2,906	2,359	6	2,544	2	33%	4	67%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable To Pursue	%
Beauty Consultant	15,709	1,126	159	610	129	81%	29	18%	1	1%
Beauty Pageants	16,536	1,093	14	1,950	6	43%	8	57%	0	0%
Beauty Salons	177,926	177	1,311	131	788	60%	462	35%	61	5%
Beauty Schools	33,083	696	127	703	79	62%	35	28%	13	10%
Beauty Supplies & Equipment	144,644	207	1,408	122	912	65%	479	34%	17	1%
Beauty Supplies & Equipment Repair	1,036	3,185	6	2,544	1	17%	3	50%	2	33%
Bed & Breakfast	23,730	876	94	827	51	54%	39	41%	4	4%
Bed Bug Inspection Service	1,420	2,938	2	3,190	1	50%	1	50%	0	0%
Bed Bug Removal	16,397	1,098	85	884	55	65%	30	35%	0	0%
Bed Wetting Aids	6	5,033	0	3,965	0	0%	0	0%	0	0%
Bedding	58,311	462	322	374	259	80%	48	15%	15	5%
Beds - Electric & Adjustable	7,001	1,679	50	1,165	47	94%	3	6%	0	0%
Beds - Renting	112	4,473	0	3,965	0	0%	0	0%	0	0%
Beds - Retail	33,767	687	359	342	341	95%	14	4%	4	1%
Beds - Wholesale & Manufacturers	3,337	2,265	4	2,807	4	100%	0	0%	0	0%
Bedspreads - Retail	1,808	2,732	22	1,651	2	9%	18	82%	2	9%
Bedspreads - Wholesale & Manufacturers	288	4,030	1	3,474	0	0%	1	100%	0	0%
Bee Removal	3,621	2,206	5	2,657	3	60%	2	40%	0	0%
Beekeepers	3,160	2,298	8	2,334	8	100%	0	0%	0	0%
Beekeepers Supplies	1,412	2,944	4	2,807	4	100%	0	0%	0	0%
Beer & Ale - Retail	2,189	2,571	12	2,056	7	58%	4	33%	1	8%
Beer & Ale - Wholesale	5,883	1,816	9	2,265	8	89%	1	11%	0	0%
Beer Coil Cleaning Equipment	14	4,941	0	3,965	0	0%	0	0%	0	0%
Beer Dispensing & Cleaning Equipment - Repair	252	4,120	0	3,965	0	0%	0	0%	0	0%
Beer Dispensing & Cooling Equipment	875	3,315	3	2,985	3	100%	0	0%	0	0%
Beer Home Brewing Equipment & Supplies	2,668	2,424	7	2,439	5	71%	2	29%	0	0%
Beer, Ale, Wine & Spirits Service	1,020	3,195	15	1,909	7	47%	8	53%	0	0%
Beetle Repellent	71	4,630	0	3,965	0	0%	0	0%	0	0%
Behavioral Education Services	6,834	1,705	14	1,950	11	79%	2	14%	1	7%
Bellows	240	4,140	0	3,965	0	0%	0	0%	0	0%
Belting & Supplies	995	3,214	1	3,474	1	100%	0	0%	0	0%
Benches & Work Tables	619	3,575	5	2,657	1	20%	4	80%	0	0%
Benches - Seating	598	3,595	6	2,544	6	100%	0	0%	0	0%
Benefit Insurance Software	562	3,635	3	2,985	1	33%	1	33%	1	33%
Better Business Bureaus	2,212	2,565	160	607	49	31%	15	9%	96	60%
Beverage Dispensers	1,646	2,809	3	2,985	1	33%	2	67%	0	0%
Beverages	16,409	1,096	51	1,156	39	76%	11	22%	1	2%
Beverages - Wholesale & Distribution	7,454	1,628	1	3,474	0	0%	1	100%	0	0%
Bibles	686	3,498	2	3,190	2	100%	0	0%	0	0%
Bicycle - Dealers	46,430	562	183	549	113	62%	66	36%	4	2%
Bicycle Racks & Security Systems	688	3,494	12	2,056	2	17%	7	58%	3	25%
Bicycles - Renting	883	3,312	19	1,752	14	74%	5	26%	0	0%
Bicycles - Repair	3,338	2,264	43	1,248	12	28%	27	63%	4	9%
Bicycles - Wholesale & Manufacturers	3,764	2,179	31	1,435	27	87%	4	13%	0	0%
Bid Report Service	936	3,263	1	3,474	1	100%	0	0%	0	0%
Bill Paying Service	36,822	642	215	486	212	99%	3	1%	0	0%
Billiard Equipment & Supplies	10,079	1,419	15	1,909	8	53%	6	40%	1	7%
Billiard Parlors	1,340	2,989	4	2,807	4	100%	0	0%	0	0%
Billiard Table Repair	378	3,891	2	3,190	1	50%	1	50%	0	0%
Billing Service	147,972	205	1,220	140	1,106	91%	106	9%	8	1%
Binders - Loose Leaf	147	4,373	1	3,474	0	0%	1	100%	0	0%
Bindings - Bias & Straight	59	4,682	0	3,965	0	0%	0	0%	0	0%
Bingo & Gaming Halls	2,056	2,626	3	2,985	1	33%	2	67%	0	0%
Binoculars	1,869	2,696	4	2,807	4	100%	0	0%	0	0%
Bins	669	3,516	2	3,190	1	50%	1	50%	0	0%
Bio - Chemicals	1,434	2,932	1	3,474	0	0%	0	0%	1	##
Biofeedback Therapists	2,584	2,455	0	3,965	0	0%	0	0%	0	0%
Biological Products	1,821	2,722	3	2,985	3	100%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	CmpIs Settled	%	CmpIs Not Settled	%	CmpIs Unable To Pursue	%
Biomedical Products - Research	5,915	1,811	5	2,657	1	20%	4	80%	0	0%
Bird & Wildlife Supply Shops	4,479	2,051	10	2,189	4	40%	6	60%	0	0%
Bird Barriers, Repellents & Controls	1,419	2,940	2	3,190	1	50%	1	50%	0	0%
Bird Feeders & Houses	2,205	2,569	8	2,334	4	50%	4	50%	0	0%
Birth Centers	1,460	2,914	11	2,124	7	64%	4	36%	0	0%
Birth Control Information Centers	273	4,060	1	3,474	1	100%	0	0%	0	0%
Bistro	205	4,215	6	2,544	1	17%	4	67%	1	17%
Black Light Equipment & Supplies	40	4,783	0	3,965	0	0%	0	0%	0	0%
Blacksmiths	1,689	2,789	5	2,657	1	20%	4	80%	0	0%
Blankets	3,019	2,336	104	795	103	99%	1	1%	0	0%
Blasting Contractors	1,808	2,732	3	2,985	3	100%	0	0%	0	0%
Blasting Equipment & Supplies	589	3,602	1	3,474	1	100%	0	0%	0	0%
Bleachers & Grandstands	491	3,724	0	3,965	0	0%	0	0%	0	0%
Blinds	34,765	676	101	807	71	70%	29	29%	1	1%
Blinds - Cleaning	705	3,483	2	3,190	1	50%	1	50%	0	0%
Blood Banks & Centers	3,024	2,334	12	2,056	10	83%	2	17%	0	0%
Blowers & Blower Systems	797	3,380	0	3,965	0	0%	0	0%	0	0%
Blowers - Outdoor	196	4,229	1	3,474	0	0%	1	100%	0	0%
Blueprinting	2,319	2,542	1	3,474	0	0%	1	100%	0	0%
Blueprinting Equipment & Supplies	287	4,033	0	3,965	0	0%	0	0%	0	0%
Boarding - Horses	5,283	1,898	15	1,909	12	80%	3	20%	0	0%
Boarding Houses	2,442	2,512	4	2,807	1	25%	2	50%	1	25%
Boards Of Trade	28	4,845	1	3,474	0	0%	1	100%	0	0%
Boat - Charter	14,352	1,183	41	1,270	21	51%	19	46%	1	2%
Boat - Excursion	2,259	2,555	9	2,265	3	33%	6	67%	0	0%
Boat Builders	22,025	932	59	1,083	41	69%	18	31%	0	0%
Boat Cleaning	1,378	2,969	2	3,190	0	0%	1	50%	1	50%
Boat Club	1,249	3,045	2	3,190	1	50%	1	50%	0	0%
Boat Covers, Tops & Upholstery	8,326	1,549	35	1,357	19	54%	15	43%	1	3%
Boat Dealers	80,861	355	257	433	187	73%	66	26%	4	2%
Boat Equipment & Supplies	18,628	1,019	52	1,149	32	62%	18	35%	2	4%
Boat Launching	255	4,114	0	3,965	0	0%	0	0%	0	0%
Boat Launching Sites	309	3,986	0	3,965	0	0%	0	0%	0	0%
Boat Lifts	2,693	2,416	4	2,807	1	25%	3	75%	0	0%
Boat Renting & Leasing	7,898	1,585	49	1,171	24	49%	21	43%	4	8%
Boat Repair	56,474	480	148	643	78	53%	64	43%	6	4%
Boat Storage	3,965	2,139	9	2,265	4	44%	4	44%	1	11%
Boat Transporting	3,528	2,225	13	2,003	8	62%	4	31%	1	8%
Boat Yards	950	3,250	3	2,985	1	33%	2	67%	0	0%
Boating Instruction	914	3,285	3	2,985	2	67%	1	33%	0	0%
Boating Instruction - Canoe & Kayak	344	3,929	4	2,807	0	0%	4	100%	0	0%
Body Care Products	8,276	1,554	65	1,040	43	66%	17	26%	5	8%
Body Waxing Services	1,284	3,028	10	2,189	9	90%	1	10%	0	0%
Boilers - New & Used	4,308	2,080	12	2,056	9	75%	3	25%	0	0%
Boilers - Rental	12	4,962	0	3,965	0	0%	0	0%	0	0%
Boilers - Repair & Cleaning	5,947	1,804	10	2,189	5	50%	4	40%	1	10%
Boilers - Sales & Service	1,411	2,946	1	3,474	1	100%	0	0%	0	0%
Boilers - Supplies & Parts	641	3,553	5	2,657	3	60%	2	40%	0	0%
Bolts & Nuts	3,820	2,171	5	2,657	1	20%	4	80%	0	0%
Bonds - Surety & Fidelity	11,730	1,322	9	2,265	9	100%	0	0%	0	0%
Book, Compact Disc, & DVD Clubs	12,333	1,286	197	516	132	67%	63	32%	2	1%
Bookbinders	2,975	2,346	5	2,657	2	40%	3	60%	0	0%
Bookbinders Equipment & Supplies	516	3,693	5	2,657	2	40%	3	60%	0	0%
Bookcases	194	4,236	0	3,965	0	0%	0	0%	0	0%
Bookkeeping Service	92,872	309	93	832	62	67%	28	30%	3	3%
Books - New	79,258	362	756	200	526	70%	213	28%	17	2%
Books - Textbooks New & Used	90,220	324	608	241	543	89%	64	11%	1	0%
Books - Used & Rare	13,710	1,217	41	1,270	27	66%	14	34%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable To Pursue	%
Books - Wholesale	7,874	1,591	31	1,435	25	81%	6	19%	0	0%
Booths - Toll, Parking	21,002	965	546	256	416	76%	130	24%	0	0%
Boots	9,432	1,467	57	1,093	37	65%	20	35%	0	0%
Bottle Caps & Seals	10	4,980	0	3,965	0	0%	0	0%	0	0%
Bottle Return Depot	607	3,586	3	2,985	0	0%	3	100%	0	0%
Bottlers Equipment & Supplies	2,081	2,615	3	2,985	2	67%	1	33%	0	0%
Bottles - Used	14	4,941	0	3,965	0	0%	0	0%	0	0%
Bottles - Wholesale & Manufacturers	3,759	2,182	10	2,189	4	40%	6	60%	0	0%
Bounce Houses	6,305	1,764	38	1,312	9	24%	27	71%	2	5%
Boutique - Battling Cancer Related Products	733	3,450	2	3,190	2	100%	0	0%	0	0%
Boutique Items - Wholesale & Manufacturers	2,710	2,411	26	1,543	13	50%	13	50%	0	0%
Boutiques	50,113	525	371	336	196	53%	156	42%	19	5%
Bowling	8,720	1,512	62	1,061	45	73%	16	26%	1	2%
Bowling Clothes & Accessories	913	3,287	5	2,657	1	20%	4	80%	0	0%
Bowling Instruction	51	4,729	0	3,965	0	0%	0	0%	0	0%
Bowling Lane Equipment & Supplies	372	3,900	2	3,190	0	0%	2	100%	0	0%
Bowling Lane Refinish & Repair	79	4,599	0	3,965	0	0%	0	0%	0	0%
Box Lunches	66	4,652	1	3,474	1	100%	0	0%	0	0%
Box Manufacturers Equipment & Supplies	1,206	3,072	1	3,474	1	100%	0	0%	0	0%
Box Openers	38	4,798	0	3,965	0	0%	0	0%	0	0%
Boxes - Corrugated & Fiber	4,971	1,947	0	3,965	0	0%	0	0%	0	0%
Boxes - Metal	72	4,626	0	3,965	0	0%	0	0%	0	0%
Boxes - Paper	1,087	3,147	0	3,965	0	0%	0	0%	0	0%
Boxes - Plastic & Transparent	307	3,990	2	3,190	2	100%	0	0%	0	0%
Boxes - Specialty & Fancy	774	3,403	2	3,190	1	50%	1	50%	0	0%
Boxes - Used	55	4,700	0	3,965	0	0%	0	0%	0	0%
Boxes - Wire Bound	24	4,869	0	3,965	0	0%	0	0%	0	0%
Boxes - Wooden	626	3,569	0	3,965	0	0%	0	0%	0	0%
Boxing Gym	6,136	1,784	68	1,006	39	57%	26	38%	3	4%
Boy & Girl Organizations - Supplies	63	4,660	1	3,474	1	100%	0	0%	0	0%
Boys Clothing & Furnishings - Retail	14,608	1,170	89	855	41	46%	48	54%	0	0%
Boys Clothing & Furnishings - Wholesale & Manufacturers	267	4,078	1	3,474	1	100%	0	0%	0	0%
Braids	7,242	1,649	40	1,284	15	38%	24	60%	1	3%
Braille Supplies	63	4,660	0	3,965	0	0%	0	0%	0	0%
Brake Fluids	11	4,976	0	3,965	0	0%	0	0%	0	0%
Brake Service	43,624	584	459	296	366	80%	91	20%	2	0%
Brake Service Equipment	1,670	2,796	6	2,544	3	50%	2	33%	1	17%
Brake Shoe Bonding & Exchanging	13	4,951	0	3,965	0	0%	0	0%	0	0%
Brakes - Lining - Manufacturers & Distributors	152	4,346	1	3,474	0	0%	1	100%	0	0%
Brakes - Manufacturers & Distributors	1,077	3,155	7	2,439	2	29%	5	71%	0	0%
Brand Development	8,366	1,544	18	1,789	12	67%	6	33%	0	0%
Branding Equipment	140	4,393	0	3,965	0	0%	0	0%	0	0%
Bras	3,387	2,252	3	2,985	2	67%	1	33%	0	0%
Brass	574	3,619	5	2,657	1	20%	4	80%	0	0%
Brass Fabricators	32	4,824	0	3,965	0	0%	0	0%	0	0%
Brass Products	508	3,704	2	3,190	0	0%	2	100%	0	0%
Brazing	53	4,714	0	3,965	0	0%	0	0%	0	0%
Breakfast Nooks & Booths	24	4,869	0	3,965	0	0%	0	0%	0	0%
Breastfeeding Supplies & Information	2,507	2,482	24	1,593	23	96%	1	4%	0	0%
Brew Pub	562	3,635	4	2,807	3	75%	1	25%	0	0%
Brewers	2,711	2,410	14	1,950	6	43%	7	50%	1	7%
Brewers Equipment & Supplies	579	3,610	0	3,965	0	0%	0	0%	0	0%
Brick - Clay - Common & Face	5,184	1,911	4	2,807	4	100%	0	0%	0	0%
Brick - Concrete, Pumice	11,262	1,349	24	1,593	12	50%	12	50%	0	0%
Brick - Fire	341	3,934	0	3,965	0	0%	0	0%	0	0%
Brick - Used	53	4,714	0	3,965	0	0%	0	0%	0	0%
Brick Preservatives	529	3,675	0	3,965	0	0%	0	0%	0	0%
Bridal & Millinery Supplies	982	3,227	8	2,334	4	50%	4	50%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Bridal Gown Preservation	263	4,096	1	3,474	1	100%	0	0%	0	0%
Bridal Registries	1,277	3,034	4	2,807	2	50%	2	50%	0	0%
Bridal Shops	57,777	467	543	259	352	65%	158	29%	33	6%
Bridal Supplies - Wholesale & Manufacturing	520	3,688	3	2,985	0	0%	3	100%	0	0%
Bridge Builders	2,261	2,552	0	3,965	0	0%	0	0%	0	0%
Bridge Clubs	273	4,060	0	3,965	0	0%	0	0%	0	0%
Bridge Instruction	3	5,074	0	3,965	0	0%	0	0%	0	0%
Bridge Operators	693	3,489	15	1,909	15	100%	0	0%	0	0%
Broaching	18	4,905	0	3,965	0	0%	0	0%	0	0%
Bronze	945	3,255	1	3,474	1	100%	0	0%	0	0%
Bronze Powders & Liquids	7	5,018	0	3,965	0	0%	0	0%	0	0%
Bronze Tablets	36	4,805	0	3,965	0	0%	0	0%	0	0%
Bronzing	1,112	3,136	2	3,190	2	100%	0	0%	0	0%
Broom Manufacturers Equipment & Supplies	91	4,552	2	3,190	2	100%	0	0%	0	0%
Brooms	98	4,525	0	3,965	0	0%	0	0%	0	0%
Brush Control	269	4,074	0	3,965	0	0%	0	0%	0	0%
Brush Hogging	42	4,773	0	3,965	0	0%	0	0%	0	0%
Brush Manufacturers Equipment & Supplies	119	4,452	0	3,965	0	0%	0	0%	0	0%
Brushes	262	4,098	1	3,474	0	0%	1	100%	0	0%
Buckets - Digging & Hoisting	189	4,247	0	3,965	0	0%	0	0%	0	0%
Buckles	462	3,766	3	2,985	0	0%	3	100%	0	0%
Buffing & Polishing Equipment & Supplies	745	3,438	13	2,003	3	23%	10	77%	0	0%
Building & Development Permits	756	3,425	1	3,474	0	0%	1	100%	0	0%
Building Cleaning - Exterior	5,404	1,875	5	2,657	2	40%	3	60%	0	0%
Building Construction Consultants	53,030	504	82	902	36	44%	42	51%	4	5%
Building Contractors	544,191	49	664	218	368	55%	268	40%	28	4%
Building Envelope Restoration	68	4,647	1	3,474	1	100%	0	0%	0	0%
Building Inspection	27,611	778	54	1,125	34	63%	20	37%	0	0%
Building Inspection - Commercial	1,334	2,993	1	3,474	1	100%	0	0%	0	0%
Building Materials	183,859	164	2,578	64	2,477	96%	89	3%	12	0%
Building Materials - Reclaimed & Recycled	828	3,355	2	3,190	2	100%	0	0%	0	0%
Building Restoration & Preservation	37,961	633	70	993	35	50%	30	43%	5	7%
Buildings - Concrete	7,590	1,616	13	2,003	3	23%	7	54%	3	23%
Buildings - Metal	82,878	349	159	610	125	79%	33	21%	1	1%
Buildings - Pole & Post Frame	38,346	628	60	1,077	37	62%	23	38%	0	0%
Buildings - Portable	35,973	655	77	937	60	78%	17	22%	0	0%
Buildings - Pre - Cut, Prefab & Modular - Dealers	59,462	453	97	819	70	72%	27	28%	0	0%
Bull Riding	73	4,619	0	3,965	0	0%	0	0%	0	0%
Bulldozers	1,448	2,922	0	3,965	0	0%	0	0%	0	0%
Bullet-Resistant Equipment	1,411	2,946	10	2,189	2	20%	8	80%	0	0%
Bulletin & Directory Boards	3,464	2,235	60	1,077	57	95%	2	3%	1	2%
Bullion Coin Dealers	46,312	563	70	993	61	87%	9	13%	0	0%
Buoys - Marine	14	4,941	0	3,965	0	0%	0	0%	0	0%
Burglar Alarm Systems - Dealers, Monitoring & Service	501,620	52	5,029	27	4,795	95%	202	4%	32	1%
Burial Advisory Service	1,686	2,790	5	2,657	2	40%	1	20%	2	40%
Burial Vaults	1,463	2,911	4	2,807	4	100%	0	0%	0	0%
Burlap	9	4,987	0	3,965	0	0%	0	0%	0	0%
Bus - Sales & Rental	1,338	2,992	14	1,950	5	36%	8	57%	1	7%
Bus Lines	25,200	834	885	180	591	67%	288	33%	6	1%
Bus Lines Ticket Agencies	1,799	2,738	16	1,872	14	88%	2	13%	0	0%
Buses - Bodies	68	4,647	1	3,474	0	0%	1	100%	0	0%
Buses - Charter & Rental	47,531	550	168	578	92	55%	72	43%	4	2%
Buses - Distributors & Manufacturers	333	3,948	0	3,965	0	0%	0	0%	0	0%
Buses - Parts & Supplies	169	4,305	0	3,965	0	0%	0	0%	0	0%
Buses - Repair & Service	865	3,324	0	3,965	0	0%	0	0%	0	0%
Buses - Used	763	3,414	4	2,807	4	100%	0	0%	0	0%
Bushings	95	4,536	0	3,965	0	0%	0	0%	0	0%
Business & Trade Organizations	34,516	682	124	712	86	69%	34	27%	4	3%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	CmpIs Settled	%	CmpIs Not Settled	%	CmpIs Unable To Pursue	%
Business Brokers	36,251	650	36	1,342	14	39%	22	61%	0	0%
Business Consultants	343,946	79	473	289	300	63%	157	33%	16	3%
Business Credit Builder	30,212	735	15	1,909	9	60%	6	40%	0	0%
Business Forms & Systems	54,351	495	130	691	80	62%	49	38%	1	1%
Business Opportunity Companies	215,557	133	313	379	223	71%	68	22%	22	7%
Business Plan Preparation	2,938	2,353	9	2,265	3	33%	4	44%	2	22%
Business Processing Optimization	11,897	1,309	575	249	573	100%	2	0%	0	0%
Business Promotions - General	36,529	644	188	532	146	78%	35	19%	7	4%
Business Services - General	247,930	119	889	178	483	54%	336	38%	70	8%
Butchering	5,800	1,822	12	2,056	9	75%	2	17%	1	8%
Butchers Equipment & Supplies	318	3,968	0	3,965	0	0%	0	0%	0	0%
Butter	133	4,412	0	3,965	0	0%	0	0%	0	0%
Buttons - Advertising	2,068	2,622	2	3,190	2	100%	0	0%	0	0%
Buttons - Clothing	164	4,322	0	3,965	0	0%	0	0%	0	0%
Buttons - Manufacturers Equipment & Supplies	428	3,809	1	3,474	1	100%	0	0%	0	0%
Buying Clubs & Group Purchasing Service	47,030	556	355	349	301	85%	38	11%	16	5%
Cabanas - Beach & Pool	393	3,863	2	3,190	0	0%	2	100%	0	0%
Cabin, Cottage & Chalet - Rentals	24,767	845	165	588	133	81%	28	17%	4	2%
Cabinet Doors	1,056	3,169	8	2,334	1	13%	7	88%	0	0%
Cabinet Equipment & Supplies	13,198	1,245	33	1,389	9	27%	24	73%	0	0%
Cabinet Hardware	2,523	2,478	1	3,474	0	0%	1	100%	0	0%
Cabinet Maker	11,409	1,341	33	1,389	16	48%	13	39%	4	12%
Cabinet Manufacturer	87,217	332	115	741	79	69%	34	30%	2	2%
Cabinet Organizers	1,005	3,209	5	2,657	0	0%	5	100%	0	0%
Cabinet Refacing	6,997	1,681	10	2,189	7	70%	3	30%	0	0%
Cabinet Refinishers	14,655	1,165	17	1,825	5	29%	11	65%	1	6%
Cabinets	143,597	210	357	346	186	52%	159	45%	12	3%
Cable & Wire Harness Assembly	454	3,774	2	3,190	2	100%	0	0%	0	0%
Cable Networking	4,853	1,970	17	1,825	12	71%	4	24%	1	6%
Cable Splicing	2,149	2,589	0	3,965	0	0%	0	0%	0	0%
Cable TV, Internet & Telephone Installation Service	69,726	394	927	170	800	86%	108	12%	19	2%
Cabs - Tractor, Truck	808	3,371	5	2,657	2	40%	3	60%	0	0%
Caissons - Structural	53	4,714	0	3,965	0	0%	0	0%	0	0%
Cake Decorating Equipment & Supplies	2,942	2,351	10	2,189	3	30%	7	70%	0	0%
Calculating Service	91	4,552	0	3,965	0	0%	0	0%	0	0%
Calculators, Adding Machines & Supplies	453	3,776	8	2,334	4	50%	4	50%	0	0%
Calendars	17,637	1,053	181	551	161	89%	20	11%	0	0%
California -- Advance Fee Residential Loan Modification/Mortgage Loan Forbearance Services	8,193	1,560	80	918	5	6%	69	86%	6	8%
Call Centers	56,797	475	41	1,270	30	73%	10	24%	1	2%
Calligraphers	291	4,026	1	3,474	1	100%	0	0%	0	0%
Campers - Dealers	17,250	1,075	64	1,050	54	84%	10	16%	0	0%
Campers - Rent & Lease	1,412	2,944	4	2,807	2	50%	2	50%	0	0%
Campers - Service & Repair	3,171	2,296	19	1,752	12	63%	6	32%	1	5%
Campers - Supplies & Parts	668	3,517	2	3,190	1	50%	1	50%	0	0%
Campers - Wholesale & Manufacturers	51,720	514	181	551	175	97%	5	3%	1	1%
Campgrounds & RV Parks	57,546	469	261	432	193	74%	65	25%	3	1%
Camping Equipment	7,857	1,593	39	1,298	25	64%	14	36%	0	0%
Camping Equipment - Renting	128	4,429	2	3,190	1	50%	1	50%	0	0%
Camps	21,771	940	104	795	51	49%	52	50%	1	1%
Cams - Grinding & Cutting	28	4,845	1	3,474	0	0%	1	100%	0	0%
Candle Making Supplies	1,889	2,685	3	2,985	2	67%	1	33%	0	0%
Candles - Retail	21,659	947	167	580	146	87%	18	11%	3	2%
Candles - Wholesale & Manufacturers	27,637	777	73	969	65	89%	8	11%	0	0%
Candles - Wickless	565	3,631	0	3,965	0	0%	0	0%	0	0%
Candy & Confectionery - Retail	14,173	1,193	60	1,077	40	67%	18	30%	2	3%
Candy & Confectionery - Wholesale & Manufacturers	8,573	1,527	26	1,543	18	69%	8	31%	0	0%
Candy & Confectionery Brokers	480	3,741	0	3,965	0	0%	0	0%	0	0%

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Candy & Confectionery Manufacturer Equip & Supplies	714	3,473	3	2,985	1	33%	2	67%	0	0%
Candy & Confectionery Manufacturers Supplies	401	3,849	0	3,965	0	0%	0	0%	0	0%
Canes	3,331	2,268	5	2,657	5	100%	0	0%	0	0%
Caning	133	4,412	0	3,965	0	0%	0	0%	0	0%
Caning Supplies	119	4,452	1	3,474	0	0%	1	100%	0	0%
Canners	44	4,758	0	3,965	0	0%	0	0%	0	0%
Canners Equipment & Supplies	137	4,401	1	3,474	0	0%	0	0%	1	###
Canoe Rental & Trips	813	3,367	4	2,807	1	25%	3	75%	0	0%
Cans	200	4,224	5	2,657	1	20%	4	80%	0	0%
Cans Manufacturers Machinery	58	4,688	0	3,965	0	0%	0	0%	0	0%
Canvas - Wholesale & Manufacturers	1,322	3,001	6	2,544	3	50%	3	50%	0	0%
Canvas Goods	5,691	1,838	22	1,651	17	77%	5	23%	0	0%
Capacitors	94	4,541	0	3,965	0	0%	0	0%	0	0%
Caps & Gowns	2,169	2,580	7	2,439	5	71%	2	29%	0	0%
Caps - Wholesale & Manufacturers	48	4,742	0	3,965	0	0%	0	0%	0	0%
Car Buying Service	15,431	1,137	43	1,248	34	79%	8	19%	1	2%
Car Loading & Unloading	642	3,551	0	3,965	0	0%	0	0%	0	0%
Car Pool Information	44	4,758	1	3,474	0	0%	0	0%	1	###
Car Service	23,563	883	313	379	265	85%	48	15%	0	0%
Car Wash & Polish	107,624	265	1,629	107	998	61%	564	35%	67	4%
Car Wash & Polish Equipment & Supplies	3,785	2,175	16	1,872	10	63%	5	31%	1	6%
Carbide	80	4,594	0	3,965	0	0%	0	0%	0	0%
Carbide Metals & Products	282	4,042	0	3,965	0	0%	0	0%	0	0%
Carbon - Activated	245	4,134	0	3,965	0	0%	0	0%	0	0%
Carbon Monoxide Detecting	123	4,442	8	2,334	6	75%	2	25%	0	0%
Carbon Products	646	3,541	0	3,965	0	0%	0	0%	0	0%
Carbonic Gas	342	3,932	2	3,190	0	0%	2	100%	0	0%
Carburetors	3,899	2,151	4	2,807	4	100%	0	0%	0	0%
Card Access Control Systems	15	4,929	0	3,965	0	0%	0	0%	0	0%
Cardboard	32	4,824	0	3,965	0	0%	0	0%	0	0%
Cardio-phlebotomy Training & Certification	82	4,583	0	3,965	0	0%	0	0%	0	0%
Career & Outplacement Counseling	36,298	648	28	1,496	23	82%	5	18%	0	0%
Caregivers Resources	2,078	2,617	4	2,807	2	50%	2	50%	0	0%
Cargo & Freight Containers	14,288	1,187	85	884	32	38%	52	61%	1	1%
Cargo Stabilizing Devices	164	4,322	0	3,965	0	0%	0	0%	0	0%
Carnival Supplies	111	4,479	0	3,965	0	0%	0	0%	0	0%
Carnivals	898	3,297	4	2,807	3	75%	1	25%	0	0%
Carpenters	96,795	297	153	629	62	41%	85	56%	6	4%
Carpet & Rug Binding	328	3,955	1	3,474	0	0%	0	0%	1	###
Carpet & Rug Binding Machines	354	3,916	0	3,965	0	0%	0	0%	0	0%
Carpet & Rug Cleaners	499,347	53	971	165	628	65%	303	31%	40	4%
Carpet & Rug Cleaning Equipment - Rental	1,744	2,759	10	2,189	10	100%	0	0%	0	0%
Carpet & Rug Cleaning Equipment& Supplies	7,723	1,605	25	1,576	14	56%	10	40%	1	4%
Carpet & Rug Dealers - New	397,754	68	1,594	112	1,433	90%	143	9%	18	1%
Carpet & Rug Dealers - Persian/Oriental Rugs	4,581	2,032	24	1,593	21	88%	3	13%	0	0%
Carpet & Rug Dealers - Used	13,872	1,206	48	1,188	27	56%	20	42%	1	2%
Carpet & Rug Distributors & Manufacturers	18,545	1,022	63	1,053	56	89%	7	11%	0	0%
Carpet & Rug Dyers	764	3,412	4	2,807	3	75%	1	25%	0	0%
Carpet & Rug Measuring	71	4,630	0	3,965	0	0%	0	0%	0	0%
Carpet & Rug Pads, Linings & Accessories	2,350	2,532	4	2,807	3	75%	1	25%	0	0%
Carpet & Rug Renting	51	4,729	0	3,965	0	0%	0	0%	0	0%
Carpet & Rug Repair	7,255	1,642	2	3,190	2	100%	0	0%	0	0%
Carpet & Rug Weavers	748	3,434	1	3,474	1	100%	0	0%	0	0%
Carpet Installation	5,318	1,890	20	1,713	11	55%	8	40%	1	5%
Carpet Layers	22,388	921	44	1,233	16	36%	28	64%	0	0%
Carpet Layers Equipment & Supplies	826	3,356	3	2,985	2	67%	1	33%	0	0%
Carpet Workrooms	78	4,603	1	3,474	1	100%	0	0%	0	0%
Carports	40,303	612	283	407	245	87%	36	13%	2	1%

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Carriages - Horse	1,719	2,774	8	2,334	4	50%	4	50%	0	0%
Cash Registers & Supplies	3,348	2,259	3	2,985	2	67%	1	33%	0	0%
Casinos	17,696	1,050	184	547	137	74%	47	26%	0	0%
Casinos - Online	1,872	2,694	1	3,474	1	100%	0	0%	0	0%
Caskets	7,699	1,608	17	1,825	16	94%	0	0%	1	6%
Casters & Glides	919	3,280	0	3,965	0	0%	0	0%	0	0%
Cat Breeders	5,383	1,881	19	1,752	9	47%	10	53%	0	0%
Catalog Designers & Compilers	608	3,585	0	3,965	0	0%	0	0%	0	0%
Catalog Showrooms	9,095	1,490	100	811	88	88%	10	10%	2	2%
Caterer Equipment & Supplies	513	3,696	5	2,657	5	100%	0	0%	0	0%
Caterers	74,239	379	187	534	93	50%	79	42%	15	8%
Caulking Contractors	4,124	2,114	1	3,474	1	100%	0	0%	0	0%
Caulking Materials & Equipment	250	4,125	1	3,474	1	100%	0	0%	0	0%
Caverns	155	4,337	1	3,474	1	100%	0	0%	0	0%
Ceiling Cleaning	564	3,632	0	3,965	0	0%	0	0%	0	0%
Ceiling Materials	596	3,601	2	3,190	2	100%	0	0%	0	0%
Ceiling Removal	578	3,611	0	3,965	0	0%	0	0%	0	0%
Cell Phone & Tablet Equipment, Supplies & Repair	169,854	180	3,359	48	2,691	80%	607	18%	61	2%
Cellophane, Cell Materials & Products	1,291	3,022	22	1,651	13	59%	7	32%	2	9%
Cellular Telephone Service & Supplies	264,105	113	35,395	1	34,782	98%	572	2%	41	0%
Cellulite Treatment - Endermologie	528	3,678	2	3,190	1	50%	1	50%	0	0%
Cement - Retail	1,998	2,645	13	2,003	6	46%	7	54%	0	0%
Cement - Wholesale & Manufacturers	1,333	2,995	0	3,965	0	0%	0	0%	0	0%
Cemeteries	19,856	987	126	705	94	75%	29	23%	3	2%
Cemetery Equipment & Supplies	2,429	2,514	19	1,752	13	68%	5	26%	1	5%
Centrifugal Machinery	188	4,251	0	3,965	0	0%	0	0%	0	0%
Ceramic Products - Decorative	1,473	2,903	5	2,657	3	60%	1	20%	1	20%
Ceramic Products - Industrial	423	3,822	0	3,965	0	0%	0	0%	0	0%
Ceramics - Equipment & Supplies	1,621	2,825	3	2,985	2	67%	1	33%	0	0%
Cereals	105	4,504	0	3,965	0	0%	0	0%	0	0%
Chain Letters	984	3,226	3	2,985	2	67%	1	33%	0	0%
Chain Link Fence Sales, Service & Contractors	4,151	2,109	13	2,003	3	23%	9	69%	1	8%
Chains	231	4,157	1	3,474	0	0%	1	100%	0	0%
Chairs - Orthopedic & Lift	3,192	2,290	17	1,825	15	88%	2	12%	0	0%
Chairs - Rent	3,768	2,178	12	2,056	8	67%	4	33%	0	0%
Chairs - Wholesale & Manufacturers	3,905	2,149	25	1,576	20	80%	4	16%	1	4%
Chalkboards	61	4,670	0	3,965	0	0%	0	0%	0	0%
Chambers Of Commerce	123,904	237	9	2,265	6	67%	3	33%	0	0%
Charcoal	1,054	3,171	0	3,965	0	0%	0	0%	0	0%
Charity - Advertising for Publications	4,207	2,097	4	2,807	4	100%	0	0%	0	0%
Charity - American Indian	1,290	3,025	5	2,657	0	0%	5	100%	0	0%
Charity - Animal Protection	10,853	1,375	30	1,453	22	73%	8	27%	0	0%
Charity - Arts & Culture	2,849	2,373	9	2,265	7	78%	2	22%	0	0%
Charity - Blind & Visually Impaired	637	3,559	1	3,474	1	100%	0	0%	0	0%
Charity - Cancer	3,188	2,292	1	3,474	0	0%	1	100%	0	0%
Charity - Child Sponsorship	662	3,523	0	3,965	0	0%	0	0%	0	0%
Charity - Children & Youth	12,718	1,267	13	2,003	6	46%	7	54%	0	0%
Charity - Civil Rights	344	3,929	2	3,190	1	50%	1	50%	0	0%
Charity - Community Development & Civic Organizations	6,916	1,690	30	1,453	23	77%	7	23%	0	0%
Charity - Education & Literacy	4,051	2,123	14	1,950	11	79%	3	21%	0	0%
Charity - Elderly	5,197	1,910	2	3,190	2	100%	0	0%	0	0%
Charity - Environment	1,811	2,729	5	2,657	3	60%	2	40%	0	0%
Charity - Health	19,469	999	42	1,258	34	81%	8	19%	0	0%
Charity - Human Services (i.e. assistance to individuals & families)	29,658	749	68	1,006	59	87%	9	13%	0	0%
Charity - Law & Public Interest	1,818	2,724	2	3,190	1	50%	1	50%	0	0%
Charity - Local	88,683	328	163	595	127	78%	35	21%	1	1%
Charity - National	15,122	1,151	23	1,630	16	70%	7	30%	0	0%

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Charity - Other Charitable Organizations	4,035	2,126	8	2,334	6	75%	2	25%	0	0%
Charity - Police & Firefighter Organizations	4,505	2,047	3	2,985	2	67%	1	33%	0	0%
Charity - Relief & Development	758	3,423	1	3,474	1	100%	0	0%	0	0%
Charity - Religious	4,858	1,969	5	2,657	4	80%	1	20%	0	0%
Charity - Veterans & Military	7,743	1,604	1	3,474	0	0%	0	0%	1	##
Charts	132	4,420	5	2,657	2	40%	3	60%	0	0%
Chauffeur Service	1,856	2,703	3	2,985	0	0%	3	100%	0	0%
Check Cashing Protection Systems	4,930	1,953	107	777	106	99%	1	1%	0	0%
Check Cashing Service	69,321	395	402	316	354	88%	41	10%	7	2%
Check Protection & Signing Machines	1,135	3,119	2	3,190	2	100%	0	0%	0	0%
Check Verification & Recovery Service	8,683	1,515	36	1,342	33	92%	3	8%	0	0%
Checks - Printing	111,600	257	167	580	166	99%	1	1%	0	0%
Cheerleading Instruction	4,927	1,954	33	1,389	16	48%	15	45%	2	6%
Cheese	2,072	2,620	11	2,124	6	55%	5	45%	0	0%
Cheese - Artisanal	139	4,396	0	3,965	0	0%	0	0%	0	0%
Chemical Cleaning - Industrial	7,089	1,671	8	2,334	7	88%	0	0%	1	13%
Chemical Milling	321	3,962	0	3,965	0	0%	0	0%	0	0%
Chemical Plant Equipment & Supplies	2,122	2,597	1	3,474	0	0%	1	100%	0	0%
Chemical Production	1,718	2,775	2	3,190	1	50%	1	50%	0	0%
Chemicals	20,272	978	65	1,040	40	62%	23	35%	2	3%
Chemicals - Reclaiming	93	4,542	0	3,965	0	0%	0	0%	0	0%
Chemists - Analytical & Consulting	703	3,484	2	3,190	1	50%	1	50%	0	0%
Chemists - Manufacturers	2,183	2,576	104	795	100	96%	4	4%	0	0%
Chess Instruction	274	4,053	0	3,965	0	0%	0	0%	0	0%
Chewing Gum	13	4,951	0	3,965	0	0%	0	0%	0	0%
Child Care - In Home	9,181	1,487	13	2,003	8	62%	4	31%	1	8%
Child Care - Infant	1,916	2,679	3	2,985	2	67%	1	33%	0	0%
Child Care Centers	216,387	132	392	325	261	67%	124	32%	7	2%
Child Care Referral	5,202	1,909	7	2,439	5	71%	2	29%	0	0%
Child Parent Development Centers	1,527	2,874	3	2,985	3	100%	0	0%	0	0%
Child Support Enforcement	6,034	1,791	15	1,909	13	87%	2	13%	0	0%
Childproofing Services	301	4,010	1	3,474	1	100%	0	0%	0	0%
Children`s Play Programs Instruction	1,707	2,780	7	2,439	7	100%	0	0%	0	0%
Childrens & Family Entertainment	12,420	1,280	121	719	65	54%	46	38%	10	8%
Childrens & Infants Wear - Retail	64,253	428	488	287	338	69%	132	27%	18	4%
Childrens & Infants Wear - Wholesale & Manufacturing	991	3,217	3	2,985	1	33%	0	0%	2	67%
Chillers - Liquid	127	4,433	0	3,965	0	0%	0	0%	0	0%
Chimes & Bells	5,052	1,935	11	2,124	1	9%	10	91%	0	0%
Chimney Builders & Repair	79,308	361	124	712	70	56%	50	40%	4	3%
Chimney Cleaning	193,605	157	252	440	150	60%	98	39%	4	2%
Chimney Cleaning Equipment & Supplies	2,116	2,601	18	1,789	13	72%	5	28%	0	0%
Chimney Lining Materials	945	3,255	0	3,965	0	0%	0	0%	0	0%
Chimney Sweeper	12,334	1,285	27	1,519	14	52%	13	48%	0	0%
Chimneys - Prefabricated	31	4,831	0	3,965	0	0%	0	0%	0	0%
China & Crystal - Repair	1,173	3,090	20	1,713	9	45%	11	55%	0	0%
China & Glassware - Renting	13	4,951	0	3,965	0	0%	0	0%	0	0%
China & Glassware - Retail	17,808	1,046	24	1,593	19	79%	4	17%	1	4%
China - Wholesale & Manufacturers	538	3,663	0	3,965	0	0%	0	0%	0	0%
China Decorators	1	5,104	0	3,965	0	0%	0	0%	0	0%
Chinese Food Products	525	3,685	7	2,439	3	43%	4	57%	0	0%
Chiropractor Information Bureaus	409	3,837	6	2,544	6	100%	0	0%	0	0%
Chiropractors D.C.	194,873	156	391	327	307	79%	79	20%	5	1%
Chiropractors Equipment & Supplies	3,909	2,146	17	1,825	17	100%	0	0%	0	0%
Chlorinators	73	4,619	0	3,965	0	0%	0	0%	0	0%
Chocolate & Cocoa	2,429	2,514	1	3,474	1	100%	0	0%	0	0%
Choirs	20	4,898	0	3,965	0	0%	0	0%	0	0%
Choreographers	45	4,756	0	3,965	0	0%	0	0%	0	0%
Christian Science Practitioners	21	4,893	0	3,965	0	0%	0	0%	0	0%

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Christian Science Reading Rooms	73	4,619	0	3,965	0	0%	0	0%	0	0%
Christmas Lights & Decorations	13,733	1,213	110	760	94	85%	15	14%	1	1%
Christmas Trees	14,651	1,166	115	741	105	91%	8	7%	2	2%
Chucks	5	5,050	0	3,965	0	0%	0	0%	0	0%
Church Furnishings	1,384	2,965	1	3,474	1	100%	0	0%	0	0%
Church Supplies	1,428	2,935	8	2,334	6	75%	2	25%	0	0%
Churches	15,017	1,155	54	1,125	30	56%	24	44%	0	0%
Chute Cleaning	12	4,962	0	3,965	0	0%	0	0%	0	0%
Cigar & Cigarette & Tobacco Dealers - Retail	32,575	705	303	388	181	60%	117	39%	5	2%
Cigar & Cigarette & Tobacco Dealers - Wholesale	3,771	2,177	3	2,985	1	33%	2	67%	0	0%
Cigar & Cigarette Lighters	3,152	2,299	18	1,789	14	78%	4	22%	0	0%
Cigar, Cigarette & Tobacco Manufacturers	2,049	2,629	4	2,807	2	50%	2	50%	0	0%
Cigars and Cigar Accessories	3,711	2,191	29	1,470	2	7%	27	93%	0	0%
Cinders	12	4,962	0	3,965	0	0%	0	0%	0	0%
Circuit Breakers	432	3,805	0	3,965	0	0%	0	0%	0	0%
Circulation Auditors	69	4,644	0	3,965	0	0%	0	0%	0	0%
Circus Companies	1,148	3,106	4	2,807	3	75%	1	25%	0	0%
Cistern Builders	84	4,580	0	3,965	0	0%	0	0%	0	0%
City & Town Planners	607	3,586	1	3,474	1	100%	0	0%	0	0%
Clamps	113	4,467	0	3,965	0	0%	0	0%	0	0%
Clay	17	4,910	0	3,965	0	0%	0	0%	0	0%
Clay Products	423	3,822	1	3,474	1	100%	0	0%	0	0%
Clean Room Facilities	529	3,675	1	3,474	1	100%	0	0%	0	0%
Clean Rooms - Installation & Equipment	484	3,732	0	3,965	0	0%	0	0%	0	0%
Cleaners & Dyers Equipment & Supplies	1,269	3,038	4	2,807	1	25%	3	75%	0	0%
Cleaners & Dyers Supplies	23	4,879	0	3,965	0	0%	0	0%	0	0%
Cleaning Compounds	7,873	1,592	119	726	110	92%	9	8%	0	0%
Cleaning Services	198,838	148	609	239	205	34%	240	39%	164	27%
Cleaning Services - Commercial Office	29,580	751	16	1,872	11	69%	5	31%	0	0%
Cleaning Services - Estate	682	3,503	9	2,265	2	22%	5	56%	2	22%
Cleaning Supplies	30,985	726	136	671	109	80%	27	20%	0	0%
Cleaning Supplies by Internet	4,255	2,087	14	1,950	13	93%	1	7%	0	0%
Cleaning Supplies by Mail	232	4,153	2	3,190	1	50%	1	50%	0	0%
Cleaning Systems Press, Chemical	2,538	2,474	3	2,985	2	67%	0	0%	1	33%
Clergy	88	4,562	0	3,965	0	0%	0	0%	0	0%
Clinics	154,431	197	982	163	689	70%	286	29%	7	1%
Clinics - Cervical Vein	1,054	3,171	4	2,807	2	50%	2	50%	0	0%
Clinics - Dialysis	838	3,347	1	3,474	0	0%	1	100%	0	0%
Clinics - Pain Management	10,907	1,372	26	1,543	17	65%	8	31%	1	4%
Clinics - Sleep Centers	10,674	1,384	51	1,156	37	73%	14	27%	0	0%
Clipping Service	172	4,294	0	3,965	0	0%	0	0%	0	0%
Clocks - Components	167	4,310	0	3,965	0	0%	0	0%	0	0%
Clocks - Dealers	6,496	1,746	31	1,435	19	61%	12	39%	0	0%
Clocks - Service & Repair	22,224	924	105	784	71	68%	32	30%	2	2%
Clocks - Wholesale & Manufacturers	398	3,852	0	3,965	0	0%	0	0%	0	0%
Closet Systems & Accessories	25,161	835	57	1,093	43	75%	14	25%	0	0%
Closures - Industrial - Protective	135	4,408	1	3,474	0	0%	1	100%	0	0%
Cloth Cutting	52	4,724	0	3,965	0	0%	0	0%	0	0%
Clothes - Consignment & Resale	63,186	435	471	291	290	62%	102	22%	79	17%
Clothing - Retail	382,527	72	3,805	37	2,011	53%	1,564	41%	230	6%
Clubs	31,767	716	282	409	219	78%	62	22%	1	0%
Clutches	1,044	3,176	1	3,474	0	0%	1	100%	0	0%
Coaching - Business	26,185	806	91	840	48	53%	41	45%	2	2%
Coaching - Leadership	2,006	2,643	2	3,190	2	100%	0	0%	0	0%
Coaching - Life	16,023	1,110	21	1,681	11	52%	9	43%	1	5%
Coal & Coke - Retail	664	3,521	0	3,965	0	0%	0	0%	0	0%
Coal & Coke - Wholesale	121	4,445	0	3,965	0	0%	0	0%	0	0%
Coal Brokers	810	3,369	0	3,965	0	0%	0	0%	0	0%

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Coal Miners & Shippers	925	3,273	0	3,965	0	0%	0	0%	0	0%
Coal Washing	26	4,859	1	3,474	0	0%	1	100%	0	0%
Coat Fronts	2	5,092	0	3,965	0	0%	0	0%	0	0%
Coated Fabrics	118	4,457	0	3,965	0	0%	0	0%	0	0%
Coatings - Powder	5,514	1,861	19	1,752	5	26%	14	74%	0	0%
Coatings - Protective	25,143	837	54	1,125	28	52%	19	35%	7	13%
Coatings - Vacuum Deposition	147	4,373	0	3,965	0	0%	0	0%	0	0%
Coats - Wholesale & Manufacturers	852	3,335	4	2,807	0	0%	4	100%	0	0%
Cocktail Lounges	5,181	1,912	35	1,357	20	57%	14	40%	1	3%
Cocktail Mixes	39	4,793	0	3,965	0	0%	0	0%	0	0%
Coffee & Tea	36,567	643	150	635	98	65%	48	32%	4	3%
Coffee & Tea Shops	8,160	1,563	133	681	113	85%	19	14%	1	1%
Coffee Break Service & Supplies	8,136	1,564	14	1,950	5	36%	6	43%	3	21%
Coffee Brewing Devices	5,133	1,922	51	1,156	28	55%	23	45%	0	0%
Coffee Roasting & Handling Equipment	2,643	2,435	5	2,657	5	100%	0	0%	0	0%
Coil Winding	40	4,783	0	3,965	0	0%	0	0%	0	0%
Coils - Electric	315	3,976	1	3,474	1	100%	0	0%	0	0%
Coils - Fin	9	4,987	0	3,965	0	0%	0	0%	0	0%
Coils - Plate	3	5,074	0	3,965	0	0%	0	0%	0	0%
Coin & Bill Change Machines	268	4,077	4	2,807	4	100%	0	0%	0	0%
Coin & Bill Count,Sort,Wrap Machines	508	3,704	19	1,752	18	95%	1	5%	0	0%
Coin & Bill Count,Sort,Wrap Services	56	4,696	0	3,965	0	0%	0	0%	0	0%
Coin Cards	74	4,615	0	3,965	0	0%	0	0%	0	0%
Coin Dealers, Supplies	162,137	185	133	681	102	77%	26	20%	5	4%
Coins & Tokens - Manufacturers	1,750	2,755	10	2,189	3	30%	4	40%	3	30%
Coins,Stamps & Precious Metals Dealer	23,024	898	69	1,001	26	38%	40	58%	3	4%
Cold Storage Doors & Insulated Panels	57	4,694	0	3,965	0	0%	0	0%	0	0%
Cold Type Composition	15	4,929	0	3,965	0	0%	0	0%	0	0%
Collapsible Tubes	4	5,060	0	3,965	0	0%	0	0%	0	0%
Collectibles	65,306	420	330	365	286	87%	41	12%	3	1%
Collection Agencies	3,158,344	3	19,277	5	16,223	84%	2,571	13%	483	3%
Collection Agencies - Government Loans	12,313	1,290	9	2,265	5	56%	2	22%	2	22%
Collection Systems	92,425	311	405	314	310	77%	85	21%	10	2%
College Admission Counseling	40,047	614	57	1,093	52	91%	5	9%	0	0%
College Savings Plans	576	3,614	1	3,474	1	100%	0	0%	0	0%
Colocation Services	1,706	2,782	0	3,965	0	0%	0	0%	0	0%
Colon Hydrotherapy - Colonic Therapy	5,208	1,907	5	2,657	2	40%	2	40%	1	20%
Color Cards	34	4,815	0	3,965	0	0%	0	0%	0	0%
Color Consultants	255	4,114	0	3,965	0	0%	0	0%	0	0%
Color Separations - Offset , Photo Engraving	170	4,300	0	3,965	0	0%	0	0%	0	0%
Colors & Pigment	246	4,129	1	3,474	0	0%	1	100%	0	0%
Columbarium	51	4,729	0	3,965	0	0%	0	0%	0	0%
Columns	1,149	3,104	7	2,439	6	86%	1	14%	0	0%
Combs	4	5,060	0	3,965	0	0%	0	0%	0	0%
Combustion Controls	85	4,576	0	3,965	0	0%	0	0%	0	0%
Comic Books	6,391	1,757	48	1,188	20	42%	20	42%	8	17%
Commercial Blueprint Design	101	4,513	1	3,474	1	100%	0	0%	0	0%
Commercial Kitchen Rental	867	3,322	1	3,474	1	100%	0	0%	0	0%
Commercial Painting Contractor	13,021	1,255	19	1,752	10	53%	9	47%	0	0%
Commercial Products Manufacturers	47,219	554	270	415	230	85%	38	14%	2	1%
Commercial Products Wholesale & Distributor	37,259	637	545	258	491	90%	52	10%	2	0%
Commercial Roofing	42,046	598	55	1,114	24	44%	25	45%	6	11%
Commercials - Radio & Television	746	3,437	0	3,965	0	0%	0	0%	0	0%
Commissary Contractors	1,284	3,028	8	2,334	6	75%	2	25%	0	0%
Commodity Brokers	8,231	1,559	12	2,056	8	67%	3	25%	1	8%
Commodity Trading Advisory Service	986	3,223	7	2,439	1	14%	6	86%	0	0%
Communication Consultants	56,081	482	82	902	49	60%	29	35%	4	5%
Compact Discs, Tapes & Records - Retail	19,377	1,001	66	1,031	29	44%	35	53%	2	3%

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Compact Discs, Tapes, Records - Wholesale & Manufacturing	2,126	2,595	70	993	46	66%	24	34%	0	0%
Compactors - Waste - Household - Dealers	504	3,707	23	1,630	16	70%	7	30%	0	0%
Compactors - Waste - Industrial & Commercial	788	3,388	7	2,439	4	57%	3	43%	0	0%
Compactors - Waste - Service & Repair	408	3,838	7	2,439	5	71%	2	29%	0	0%
Compactors - Waste - Supplies & Parts	50	4,734	0	3,965	0	0%	0	0%	0	0%
Compactors - Waste - Wholesale & Manufacturers	80	4,594	1	3,474	1	100%	0	0%	0	0%
Compasses	2	5,092	0	3,965	0	0%	0	0%	0	0%
Compliance Consulting	14,624	1,168	31	1,435	15	48%	16	52%	0	0%
Composting Systems	225	4,174	1	3,474	0	0%	1	100%	0	0%
Compression Clothing/Garments	10,210	1,412	86	877	57	66%	28	33%	1	1%
Compressors	5,829	1,821	15	1,909	10	67%	5	33%	0	0%
Compressors - Rent	63	4,660	0	3,965	0	0%	0	0%	0	0%
Compressors - Repair	825	3,357	2	3,190	1	50%	1	50%	0	0%
Computer Assisted Design Services	1,894	2,683	15	1,909	3	20%	10	67%	2	13%
Computer Business Services	21,949	936	420	304	350	83%	67	16%	3	1%
Computer Consultant	60,001	451	255	434	148	58%	98	38%	9	4%
Computer Facilities Management Services	1,334	2,993	2	3,190	1	50%	1	50%	0	0%
Computer Printers Sales & Service	18,199	1,031	188	532	161	86%	26	14%	1	1%
Computer Software Publishers & Developers	321,624	84	2,165	74	918	42%	1,233	57%	14	1%
Computers - Forensics	1,907	2,681	10	2,189	6	60%	1	10%	3	30%
Computers - Bulletin Boards	295	4,017	6	2,544	0	0%	6	100%	0	0%
Computers - Cable & Installation	10,291	1,404	18	1,789	12	67%	6	33%	0	0%
Computers - Cleaning Services	5,489	1,866	35	1,357	16	46%	16	46%	3	9%
Computers - Dealers	214,122	134	2,682	62	2,501	93%	154	6%	27	1%
Computers - Disaster Recovery	24,920	843	52	1,149	31	60%	21	40%	0	0%
Computers - Furniture	1,652	2,806	10	2,189	8	80%	2	20%	0	0%
Computers - Graphics	6,987	1,682	15	1,909	8	53%	5	33%	2	13%
Computers - Multimedia	7,829	1,598	42	1,258	29	69%	12	29%	1	2%
Computers - Network Security	59,701	452	133	681	104	78%	28	21%	1	1%
Computers - Networks	97,134	295	857	184	796	93%	59	7%	2	0%
Computers - Programming	7,908	1,584	67	1,017	30	45%	33	49%	4	6%
Computers - Rent & Lease	12,910	1,263	514	272	511	99%	0	0%	3	1%
Computers - Rooms - Installation & Equipment	1,577	2,843	2	3,190	1	50%	1	50%	0	0%
Computers - Security Equip & Systems	7,176	1,659	70	993	60	86%	9	13%	1	1%
Computers - Service & Repair	384,946	71	1,863	91	1,188	64%	583	31%	92	5%
Computers - Supplies & Parts	140,513	212	1,194	142	942	79%	219	18%	33	3%
Computers - Sys Designers & Consult	93,204	305	291	399	258	89%	30	10%	3	1%
Computers - Time Share	35	4,810	0	3,965	0	0%	0	0%	0	0%
Computers - Training	50,713	518	105	784	78	74%	23	22%	4	4%
Computers - Used	17,808	1,046	42	1,258	16	38%	25	60%	1	2%
Computers - Wholesale & Manufacturers	29,363	755	970	166	946	98%	20	2%	4	0%
Computers Hardware, Software & Services	603,847	42	3,659	40	3,088	84%	486	13%	85	2%
Concert Bureaus	494	3,717	27	1,519	25	93%	2	7%	0	0%
Concert Halls	1,931	2,671	39	1,298	22	56%	17	44%	0	0%
Concert Performers	96	4,533	0	3,965	0	0%	0	0%	0	0%
Concert Promoters & Consultants	7,536	1,624	68	1,006	19	28%	45	66%	4	6%
Concessionaires	2,228	2,560	1	3,474	1	100%	0	0%	0	0%
Concierge Services	10,288	1,405	11	2,124	6	55%	5	45%	0	0%
Concrete - Custom	22,042	929	94	827	33	35%	54	57%	7	7%
Concrete - Prestressed	752	3,430	1	3,474	1	100%	0	0%	0	0%
Concrete - Ready Mixed	21,684	944	28	1,496	17	61%	11	39%	0	0%
Concrete - Restoration, Sealing & Cleaning	14,680	1,164	56	1,103	27	48%	28	50%	1	2%
Concrete - Stamped & Decorative	48,947	541	138	664	68	49%	65	47%	5	4%
Concrete Additives	176	4,282	0	3,965	0	0%	0	0%	0	0%
Concrete Aggregates	1,228	3,057	1	3,474	0	0%	1	100%	0	0%
Concrete Block & Product Molding Machine	1,014	3,202	5	2,657	1	20%	4	80%	0	0%
Concrete Blocks & Shapes	4,729	2,002	6	2,544	3	50%	3	50%	0	0%

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Concrete Breaking Equipment	402	3,847	0	3,965	0	0%	0	0%	0	0%
Concrete Breaking, Cutting, Sawing	8,162	1,562	3	2,985	1	33%	0	0%	2	67%
Concrete Construction Forms & Accessories	7,462	1,627	11	2,124	6	55%	5	45%	0	0%
Concrete Contractors	796,381	33	1,249	138	633	51%	573	46%	43	3%
Concrete Curing & Treating Materials	2,498	2,489	5	2,657	1	20%	4	80%	0	0%
Concrete Mixers	1,048	3,174	1	3,474	0	0%	0	0%	1	##
Concrete Mixers - Renting	59	4,682	0	3,965	0	0%	0	0%	0	0%
Concrete Mixing Plant Equipment	203	4,220	1	3,474	1	100%	0	0%	0	0%
Concrete Patching Compounds	681	3,504	0	3,965	0	0%	0	0%	0	0%
Concrete Products	19,717	992	32	1,417	21	66%	11	34%	0	0%
Concrete Pumping Service	5,459	1,870	4	2,807	1	25%	3	75%	0	0%
Concrete Reinforcements	2,462	2,502	1	3,474	1	100%	0	0%	0	0%
Concrete Removal	205	4,215	2	3,190	1	50%	1	50%	0	0%
Concrete Repair/Leveling	14,335	1,185	20	1,713	15	75%	3	15%	2	10%
Concrete Vibrators	4	5,060	0	3,965	0	0%	0	0%	0	0%
Condiments & Sauces	1,802	2,735	11	2,124	4	36%	7	64%	0	0%
Condominiums	29,997	741	122	715	79	65%	39	32%	4	3%
Conduit & Fittings	174	4,288	0	3,965	0	0%	0	0%	0	0%
Conference Centers	3,121	2,310	5	2,657	3	60%	2	40%	0	0%
Connectors - Electric	3,092	2,319	6	2,544	5	83%	1	17%	0	0%
Consignment Service	23,636	880	174	562	71	41%	78	45%	25	14%
Consignment Service - Automobile	1,276	3,036	7	2,439	4	57%	0	0%	3	43%
Consignment Service - Furniture	4,136	2,110	31	1,435	19	61%	12	39%	0	0%
Consignment Service - Online	27,110	785	266	424	85	32%	181	68%	0	0%
Construction & Remodeling Services	2,384,944	6	3,580	44	1,791	50%	1,632	46%	157	4%
Construction Equipment Sales / Services	18,748	1,017	48	1,188	29	60%	18	38%	1	2%
Construction Estimates	5,299	1,891	14	1,950	3	21%	9	64%	2	14%
Construction Management	54,860	489	86	877	59	69%	25	29%	2	2%
Construction Reports	2,166	2,584	2	3,190	1	50%	1	50%	0	0%
Construction Supplies	3,627	2,204	19	1,752	3	16%	16	84%	0	0%
Consulates & Other Federal Government Representatives	320	3,964	0	3,965	0	0%	0	0%	0	0%
Consultant - Employee Benefit Plans	5,163	1,916	8	2,334	5	63%	3	38%	0	0%
Consultant - Planning	16,218	1,105	30	1,453	13	43%	16	53%	1	3%
Consultant - Public Sector Planning	6,562	1,739	29	1,470	27	93%	2	7%	0	0%
Consultant - Strategic Planning	4,872	1,965	9	2,265	5	56%	4	44%	0	0%
Consultants - Auto Repair	649	3,537	5	2,657	3	60%	2	40%	0	0%
Consultants - Automobile Purchase	15,783	1,120	46	1,216	35	76%	11	24%	0	0%
Consultants - Dental Management	4,630	2,020	13	2,003	9	69%	4	31%	0	0%
Consultants - Medical	15,715	1,124	41	1,270	35	85%	6	15%	0	0%
Consultants - Pharmaceutical	1,800	2,737	2	3,190	1	50%	1	50%	0	0%
Consultants - Prison & Sentencing	1,201	3,076	11	2,124	4	36%	7	64%	0	0%
Consultants - Security	4,334	2,075	17	1,825	8	47%	8	47%	1	6%
Consultants - Social Media	6,120	1,787	25	1,576	9	36%	15	60%	1	4%
Consultants - Telecommunication	8,605	1,525	22	1,651	8	36%	13	59%	1	5%
Consumer Finance & Loan Companies	1,160,652	24	5,131	26	4,909	96%	176	3%	46	1%
Consumers Cooperative Organizations	10,537	1,396	12	2,056	8	67%	2	17%	2	17%
Contact Lenses	53,995	496	262	431	223	85%	38	15%	1	0%
Containerized Freight Service	4,731	1,999	21	1,681	7	33%	13	62%	1	5%
Content Management Systems	325	3,958	0	3,965	0	0%	0	0%	0	0%
Contest Arranging & Judging	1,531	2,871	4	2,807	1	25%	1	25%	2	50%
Contract Manufacturing	21,810	939	104	795	73	70%	31	30%	0	0%
Contractor - Commercial	77,840	365	84	892	32	38%	52	62%	0	0%
Contractor - Crawl Space	7,115	1,662	6	2,544	4	67%	1	17%	1	17%
Contractor - Decorative & Specialty Concrete	12,236	1,295	41	1,270	23	56%	13	32%	5	12%
Contractor - Disabled Access	1,824	2,716	0	3,965	0	0%	0	0%	0	0%
Contractor - Flat Roof	4,906	1,958	10	2,189	8	80%	2	20%	0	0%
Contractor - Gas	1,340	2,989	7	2,439	6	86%	1	14%	0	0%
Contractor - General Green Builder	25,115	838	67	1,017	47	70%	18	27%	2	3%

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Contractor - Hauling	4,129	2,112	5	2,657	1	20%	4	80%	0	0%
Contractor - Home Performance	8,044	1,575	44	1,233	15	34%	24	55%	5	11%
Contractor - Industrial	6,005	1,798	6	2,544	3	50%	3	50%	0	0%
Contractor - Insulation	199,399	147	190	528	138	73%	46	24%	6	3%
Contractor - Interior Trim	4,814	1,982	7	2,439	2	29%	5	71%	0	0%
Contractor - Low Voltage Systems	9,045	1,492	7	2,439	6	86%	1	14%	0	0%
Contractor - Mechanical Insulation	2,985	2,345	3	2,985	1	33%	2	67%	0	0%
Contractor - Metal Roofing	14,284	1,188	22	1,651	11	50%	11	50%	0	0%
Contractor - Ornamental Iron	1,122	3,129	1	3,474	1	100%	0	0%	0	0%
Contractor - Remodel & Repair	157,884	194	351	353	152	43%	180	51%	19	5%
Contractor - Roofing Spray Foam Insulation	2,994	2,342	6	2,544	3	50%	3	50%	0	0%
Contractor - Sheetrock	1,110	3,137	2	3,190	0	0%	1	50%	1	50%
Contractor - Spray Foam Insulation	18,857	1,012	20	1,713	8	40%	11	55%	1	5%
Contractor - Tile Roofing	1,324	2,999	6	2,544	1	17%	5	83%	0	0%
Contractor - Water Conditioning	4,263	2,086	11	2,124	10	91%	1	9%	0	0%
Contractors - Acoustical Ceiling	2,992	2,343	0	3,965	0	0%	0	0%	0	0%
Contractors - Ceiling	9,553	1,450	9	2,265	9	100%	0	0%	0	0%
Contractors - Flooring	139,533	214	333	363	181	54%	138	41%	14	4%
Contractors - Framing	17,718	1,049	5	2,657	2	40%	3	60%	0	0%
Contractors - General	3,678,920	2	4,273	31	2,300	54%	1,800	42%	173	4%
Contractors - Gutters	32,307	712	81	910	34	42%	40	49%	7	9%
Contractors - Plant Maintenance Shutdown	113	4,467	0	3,965	0	0%	0	0%	0	0%
Contractors - Retaining Wall	6,107	1,789	11	2,124	6	55%	4	36%	1	9%
Contractors - Sheet Metal	2,863	2,368	0	3,965	0	0%	0	0%	0	0%
Contractors - Solar Energy	138,004	218	324	370	274	85%	37	11%	13	4%
Contractors Equipment & Supplies - Dealers & Services	16,421	1,095	35	1,357	23	66%	12	34%	0	0%
Contractors Equipment & Supplies - Rent & Lease	13,774	1,211	29	1,470	24	83%	5	17%	0	0%
Controls, Control Sys & Regulators	11,857	1,311	10	2,189	5	50%	5	50%	0	0%
Convenience Stores	46,969	557	367	340	190	52%	168	46%	9	2%
Convention Information	309	3,986	4	2,807	1	25%	3	75%	0	0%
Convention Services & Facilities	7,090	1,669	25	1,576	23	92%	2	8%	0	0%
Convents & Monasteries	5	5,050	0	3,965	0	0%	0	0%	0	0%
Converters - Electric	620	3,574	4	2,807	4	100%	0	0%	0	0%
Conveyors & Conveying Equipment	3,346	2,261	1	3,474	1	100%	0	0%	0	0%
Cookies & Crackers	2,469	2,501	12	2,056	11	92%	1	8%	0	0%
Cooking Instruction	2,786	2,393	20	1,713	6	30%	12	60%	2	10%
Cooking Utensils	54,791	490	248	443	202	81%	43	17%	3	1%
Cooling Towers	858	3,330	1	3,474	1	100%	0	0%	0	0%
Copiers & Copier Supplies	50,448	523	164	590	131	80%	30	18%	3	2%
Copper	144	4,384	0	3,965	0	0%	0	0%	0	0%
Copper Products	958	3,245	1	3,474	0	0%	1	100%	0	0%
Coppersmiths	372	3,900	0	3,965	0	0%	0	0%	0	0%
Copy & Duplicating Service	29,241	757	49	1,171	24	49%	25	51%	0	0%
Copyright Service	1,744	2,759	5	2,657	0	0%	3	60%	2	40%
Copywriting	328	3,955	0	3,965	0	0%	0	0%	0	0%
Cord Blood Storage	2,759	2,399	2	3,190	2	100%	0	0%	0	0%
Cord Sets & Cords - Electric	42	4,773	1	3,474	0	0%	1	100%	0	0%
Cork & Cork Products	148	4,366	0	3,965	0	0%	0	0%	0	0%
Corn Products	223	4,177	0	3,965	0	0%	0	0%	0	0%
Cornices - Building	61	4,670	0	3,965	0	0%	0	0%	0	0%
Corporate Awards	4,211	2,095	0	3,965	0	0%	0	0%	0	0%
Corporate Housing	5,675	1,839	12	2,056	3	25%	9	75%	0	0%
Corporate Travel	15,348	1,139	9	2,265	5	56%	4	44%	0	0%
Corporation Supplies	302	4,006	2	3,190	1	50%	1	50%	0	0%
Correspondence Schools	118,595	243	311	384	258	83%	41	13%	12	4%
Corrosion Control	775	3,401	0	3,965	0	0%	0	0%	0	0%
Corsets & Girdles	7,074	1,673	137	668	77	56%	59	43%	1	1%
Cosmetic & Toiletry Preparations - Manufacturers	2,396	2,523	7	2,439	5	71%	2	29%	0	0%

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Cosmetic Sales	69,162	397	267	422	171	64%	86	32%	10	4%
Cosmetic Sales by Internet	68,333	401	513	273	370	72%	140	27%	3	1%
Cosmetic Sales by Mail	754	3,426	8	2,334	3	38%	5	63%	0	0%
Cosmetics & Perfumes - Retail	138,065	217	616	234	469	76%	132	21%	15	2%
Cosmetics - Wholesale & Manufacturers	13,725	1,214	135	677	87	64%	44	33%	4	3%
Costume Fabrics, Trim & Accessories	4,821	1,981	61	1,068	57	93%	4	7%	0	0%
Costumes - Masquerade & Theatrical	23,295	892	225	469	159	71%	63	28%	3	1%
Cotton	633	3,563	0	3,965	0	0%	0	0%	0	0%
Cotton Ginning Equipment & Supplies	185	4,261	0	3,965	0	0%	0	0%	0	0%
Cotton Gins	523	3,687	0	3,965	0	0%	0	0%	0	0%
Cotton Goods - Wholesale & Manufacturers	463	3,763	0	3,965	0	0%	0	0%	0	0%
Cotton Goods Brokers	86	4,572	0	3,965	0	0%	0	0%	0	0%
Cotton Picking Machinery	17	4,910	0	3,965	0	0%	0	0%	0	0%
Cottonseed Products	47	4,748	0	3,965	0	0%	0	0%	0	0%
Counterfeit Money Detection Devices	8	5,004	0	3,965	0	0%	0	0%	0	0%
Countertop - Fabrication	5,754	1,831	9	2,265	4	44%	5	56%	0	0%
Countertops	137,194	221	233	463	162	70%	68	29%	3	1%
Countertops - Concrete	1,128	3,124	4	2,807	2	50%	1	25%	1	25%
Couplings	18	4,905	0	3,965	0	0%	0	0%	0	0%
Coupon Book Promotions	73,402	380	1,159	144	1,131	98%	24	2%	4	0%
Coupon Services	29,620	750	150	635	108	72%	41	27%	1	1%
Couriers	20,113	980	105	784	85	81%	20	19%	0	0%
Court Reporters	4,243	2,090	7	2,439	4	57%	3	43%	0	0%
Covers - Book, Catalog	463	3,763	1	3,474	1	100%	0	0%	0	0%
Covers - Protective	11,265	1,348	105	784	86	82%	17	16%	2	2%
CPR Training & Certification	25,985	812	31	1,435	22	71%	9	29%	0	0%
Craft Galleries & Dealers	3,985	2,137	26	1,543	9	35%	14	54%	3	12%
Craft Instruction	2,477	2,496	6	2,544	4	67%	2	33%	0	0%
Craft Supplies	26,606	798	187	534	120	64%	65	35%	2	1%
Crane Service	10,013	1,422	2	3,190	1	50%	1	50%	0	0%
Cranes	3,475	2,233	2	3,190	2	100%	0	0%	0	0%
Cranes - Accessories & Parts	151	4,352	0	3,965	0	0%	0	0%	0	0%
Crankshaft Grinding	92	4,546	0	3,965	0	0%	0	0%	0	0%
Crankshaft Manufacturers	72	4,626	0	3,965	0	0%	0	0%	0	0%
Crawfish Farms	211	4,205	0	3,965	0	0%	0	0%	0	0%
Credit & Debt Counseling	427,357	63	502	277	292	58%	175	35%	35	7%
Credit - Debt Consolidation Services	452,411	58	1,502	118	1,013	67%	367	24%	122	8%
Credit Card - Merchant Services	203,575	145	1,470	120	1,373	93%	89	6%	8	1%
Credit Card Processing Service	340,307	80	1,639	105	1,470	90%	136	8%	33	2%
Credit Cards & Plans	479,574	54	7,059	15	6,924	98%	85	1%	50	1%
Credit Cards & Plans - Equipment & Supplies	62,140	439	561	253	526	94%	33	6%	2	0%
Credit Cards - Protection Service	22,504	914	53	1,142	34	64%	16	30%	3	6%
Credit Repair Services - Advance Fee	140,811	211	393	324	128	33%	199	51%	66	17%
Credit Repair Services - No Advance Fee	179,002	173	271	414	248	92%	22	8%	1	0%
Credit Repair Services - Monitored	49,977	527	111	753	92	83%	17	15%	2	2%
Credit Reporting Agencies	173,542	178	3,352	49	3,296	98%	52	2%	4	0%
Credit Services	303,237	94	896	176	775	86%	87	10%	34	4%
Credit Unions	222,194	127	2,076	77	1,924	93%	150	7%	2	0%
Cremation Services	56,681	476	76	945	67	88%	7	9%	2	3%
Cremation Urns	4,667	2,015	8	2,334	8	100%	0	0%	0	0%
Crematories	2,186	2,574	0	3,965	0	0%	0	0%	0	0%
Crime Scene/Trauma Clean Up	5,892	1,815	4	2,807	2	50%	1	25%	1	25%
Criminologists	24	4,869	1	3,474	1	100%	0	0%	0	0%
Crisis Intervention Service	1,040	3,180	0	3,965	0	0%	0	0%	0	0%
Crowdfunding	12	4,962	1	3,474	1	100%	0	0%	0	0%
Cruises	62,420	438	836	189	717	86%	117	14%	2	0%
Crushing & Pulverizing Equipment	560	3,641	0	3,965	0	0%	0	0%	0	0%
Crushing & Pulverizing Service	383	3,878	0	3,965	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable To Pursue	%
Crutches	104	4,506	0	3,965	0	0%	0	0%	0	0%
Cryogenics	1,746	2,757	1	3,474	0	0%	1	100%	0	0%
Crystals - Industrial	152	4,346	1	3,474	0	0%	1	100%	0	0%
Culverts	385	3,872	0	3,965	0	0%	0	0%	0	0%
Cupolas	70	4,637	1	3,474	0	0%	1	100%	0	0%
Currency Exchange	19,580	995	29	1,470	21	72%	8	28%	0	0%
Curtains - Wholesale & Manufacturers	424	3,820	1	3,474	0	0%	1	100%	0	0%
Cushions	1,985	2,650	3	2,985	3	100%	0	0%	0	0%
Custom Brokers	5,395	1,876	2	3,190	2	100%	0	0%	0	0%
Custom Framing	5,550	1,852	7	2,439	5	71%	2	29%	0	0%
Custom Harvesting	269	4,074	1	3,474	0	0%	1	100%	0	0%
Custom Synthesis	14	4,941	0	3,965	0	0%	0	0%	0	0%
Custom Tile Painting	449	3,786	5	2,657	3	60%	2	40%	0	0%
Customs Consultant	1,540	2,863	3	2,985	1	33%	2	67%	0	0%
Cutlery	50,827	516	43	1,248	37	86%	6	14%	0	0%
Cutting & Slitting Service	229	4,160	0	3,965	0	0%	0	0%	0	0%
Cylinder Heads - Auto & Motorcycle	1,821	2,722	18	1,789	3	17%	15	83%	0	0%
Cylinders - Air & Hydraulic	2,942	2,351	2	3,190	2	100%	0	0%	0	0%
Cylinders - Gas	403	3,845	2	3,190	2	100%	0	0%	0	0%
Cylinders - Hydrostatic Testing	71	4,630	0	3,965	0	0%	0	0%	0	0%
Cylinders - Rebuild & Repair	997	3,212	5	2,657	4	80%	1	20%	0	0%
Dairies	2,688	2,418	3	2,985	3	100%	0	0%	0	0%
Dairy Consultants	220	4,184	1	3,474	1	100%	0	0%	0	0%
Dairy Equipment & Supplies	1,376	2,971	1	3,474	0	0%	1	100%	0	0%
Dairy Equipment Repair	40	4,783	0	3,965	0	0%	0	0%	0	0%
Dairy Products - Wholesale	3,366	2,258	3	2,985	2	67%	1	33%	0	0%
Dance Apparel	2,659	2,429	17	1,825	9	53%	8	47%	0	0%
Dance Companies	13,859	1,207	87	874	41	47%	44	51%	2	2%
Dancing Instruction	23,668	878	64	1,050	35	55%	27	42%	2	3%
Dancing Supplies	1,723	2,771	4	2,807	4	100%	0	0%	0	0%
Darts & Dart Boards	679	3,505	1	3,474	0	0%	1	100%	0	0%
Data Brokers	2,855	2,371	66	1,031	44	67%	22	33%	0	0%
Data Communications Equipment & Systems	23,745	875	125	709	113	90%	11	9%	1	1%
Data Processing Equipment	713	3,474	0	3,965	0	0%	0	0%	0	0%
Data Processing Equipment - Maintenance	688	3,494	2	3,190	0	0%	2	100%	0	0%
Data Processing Service	23,872	867	77	937	41	53%	29	38%	7	9%
Data Processing Supplies	1,576	2,844	1	3,474	0	0%	0	0%	1	###
Data Recovery	12,924	1,261	64	1,050	42	66%	20	31%	2	3%
Data Systems - Consultants & Designers	16,585	1,091	31	1,435	21	68%	10	32%	0	0%
Dating Service	191,254	159	2,157	75	1,121	52%	1,006	47%	30	1%
Dating Service - Online	25,783	816	783	197	688	88%	88	11%	7	1%
Day Care - Adults	22,885	901	7	2,439	7	100%	0	0%	0	0%
Day Spas	65,952	415	455	297	235	52%	155	34%	65	14%
Debris Box Service	125	4,439	1	3,474	0	0%	1	100%	0	0%
Debt Relief Education	2,261	2,552	29	1,470	13	45%	16	55%	0	0%
Debt Relief Services	300,465	97	577	247	367	64%	169	29%	41	7%
Debt Relief Services	90,849	321	233	463	103	44%	106	45%	24	10%
Debt Relief Services (Non-compliant with FTC Rule)	14,214	1,190	100	811	7	7%	68	68%	25	25%
Debt Repayment Plan	61,752	442	128	702	100	78%	28	22%	0	0%
Decals	4,392	2,067	52	1,149	16	31%	32	62%	4	8%
Deck - Repair	4,369	2,069	15	1,909	5	33%	10	67%	0	0%
Deck Builder	23,844	871	57	1,093	29	51%	24	42%	4	7%
Deck Cleaning & Sealing	15,510	1,131	67	1,017	47	70%	19	28%	1	1%
Deck Cleaning and Waterproofing	12,162	1,298	14	1,950	10	71%	4	29%	0	0%
Decoration Contractors - Party, Convention	3,117	2,311	12	2,056	3	25%	8	67%	1	8%
Defense Contractors	1,644	2,812	1	3,474	0	0%	1	100%	0	0%
Degreasing Equipment & Supplies	11	4,976	0	3,965	0	0%	0	0%	0	0%
Dehumidifying Equipment	476	3,745	0	3,965	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	CmpIs Settled	%	CmpIs Not Settled	%	CmpIs Unable To Pursue	%
Dehydrating Equipment	10	4,980	0	3,965	0	0%	0	0%	0	0%
Dehydrating Service	101	4,513	0	3,965	0	0%	0	0%	0	0%
Delicatessens	4,155	2,108	25	1,576	11	44%	14	56%	0	0%
Delivery Service	122,308	238	1,943	86	1,649	85%	259	13%	35	2%
Demagnetizers	29	4,838	0	3,965	0	0%	0	0%	0	0%
Demographic Research	115	4,461	0	3,965	0	0%	0	0%	0	0%
Demolition Contractors	45,469	569	37	1,329	19	51%	16	43%	2	5%
Demonstration Services	644	3,548	0	3,965	0	0%	0	0%	0	0%
Dental Equipment & Supplies	38,704	624	71	983	54	76%	14	20%	3	4%
Dental Equipment - Repair & Refinish	1,638	2,817	6	2,544	3	50%	3	50%	0	0%
Dental Hygienists	5,090	1,933	43	1,248	29	67%	13	30%	1	2%
Dental Laboratories	43,504	587	219	481	127	58%	91	42%	1	0%
Dental Service Plans	37,385	636	189	530	172	91%	16	8%	1	1%
Dental Staffing	17	4,910	0	3,965	0	0%	0	0%	0	0%
Dentist - Dental Implants	20,536	974	61	1,068	49	80%	12	20%	0	0%
Dentist - Dental Surgery	18,766	1,016	88	867	68	77%	20	23%	0	0%
Dentist - Orthodontist	35,293	665	161	603	107	66%	50	31%	4	2%
Dentist - Periodontist	5,388	1,880	20	1,713	19	95%	1	5%	0	0%
Dentist - Prosthodontist	1,523	2,878	9	2,265	5	56%	4	44%	0	0%
Dentist - Sedation	243	4,136	1	3,474	1	100%	0	0%	0	0%
Dentist Information Bureaus	1,718	2,775	80	918	74	93%	6	8%	0	0%
Dentistry - Children	17,375	1,067	55	1,114	46	84%	9	16%	0	0%
Dentistry - Cosmetic	15,251	1,146	76	945	53	70%	22	29%	1	1%
Dentists	734,034	34	3,364	47	2,665	79%	671	20%	28	1%
Denturist	10,207	1,413	29	1,470	23	79%	5	17%	1	3%
Deodorants	187	4,254	0	3,965	0	0%	0	0%	0	0%
Deodorizing & Disinfecting	934	3,266	1	3,474	1	100%	0	0%	0	0%
Deodorizing Equipment	17	4,910	0	3,965	0	0%	0	0%	0	0%
Department Stores	134,485	225	8,862	11	8,784	99%	74	1%	4	0%
Deposit Protection	1	5,104	0	3,965	0	0%	0	0%	0	0%
Design & Build Contractor	14,366	1,182	41	1,270	12	29%	27	66%	2	5%
Designers - Apparel	9,181	1,487	149	638	60	40%	80	54%	9	6%
Designers - Industrial	4,713	2,003	23	1,630	11	48%	12	52%	0	0%
Desk Pads & Accessories	9	4,987	0	3,965	0	0%	0	0%	0	0%
Desktop Publishing	13,031	1,254	15	1,909	6	40%	7	47%	2	13%
Destination Management	167	4,310	0	3,965	0	0%	0	0%	0	0%
Detective Agencies	6,010	1,796	8	2,334	3	38%	2	25%	3	38%
Developmental Disability Services	8,090	1,571	4	2,807	3	75%	0	0%	1	25%
Diabetes Services & Supplies	21,543	953	59	1,083	29	49%	22	37%	8	14%
Dials	12	4,962	0	3,965	0	0%	0	0%	0	0%
Diamond Buyers	9,421	1,468	2	3,190	0	0%	2	100%	0	0%
Diamond Cutters	570	3,626	2	3,190	2	100%	0	0%	0	0%
Diamond Setters	127	4,433	0	3,965	0	0%	0	0%	0	0%
Diamonds	24,278	853	15	1,909	8	53%	7	47%	0	0%
Diamonds - Industrial	137	4,401	0	3,965	0	0%	0	0%	0	0%
Diaper Service	5,288	1,895	60	1,077	8	13%	51	85%	1	2%
Diaries	4	5,060	0	3,965	0	0%	0	0%	0	0%
Dictating Machines & Supplies	426	3,817	0	3,965	0	0%	0	0%	0	0%
Die Castings	1,660	2,804	0	3,965	0	0%	0	0%	0	0%
Die Cutting	790	3,386	1	3,474	0	0%	1	100%	0	0%
Die Cutting Equipment & Supplies	112	4,473	0	3,965	0	0%	0	0%	0	0%
Diecast Cars - Dealers	294	4,019	0	3,965	0	0%	0	0%	0	0%
Dietitians	2,049	2,629	7	2,439	7	100%	0	0%	0	0%
Differentials - Automobile	786	3,391	0	3,965	0	0%	0	0%	0	0%
Digital Marketing	7,590	1,616	108	769	96	89%	12	11%	0	0%
Digital Media	19,829	989	206	498	150	73%	45	22%	11	5%
Dining Club Plans	2,502	2,487	69	1,001	68	99%	1	1%	0	0%
Dinner Theatres	1,246	3,048	7	2,439	3	43%	4	57%	0	0%

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Disability Access Equipment	9,482	1,460	40	1,284	35	88%	5	13%	0	0%
Disability Remodeling	685	3,499	0	3,965	0	0%	0	0%	0	0%
Disabled Person Assistance	3,478	2,231	11	2,124	4	36%	7	64%	0	0%
Disc Jockeys	30,945	728	115	741	46	40%	53	46%	16	14%
Discotheques	88	4,562	0	3,965	0	0%	0	0%	0	0%
Discount Stores	135,317	223	2,031	78	1,855	91%	170	8%	6	0%
Dishwashing Compounds	38	4,798	0	3,965	0	0%	0	0%	0	0%
Dishwashing Machines - Dealers	192	4,240	2	3,190	2	100%	0	0%	0	0%
Dishwashing Machines - Service & Repair	381	3,883	4	2,807	4	100%	0	0%	0	0%
Dishwashing Machines - Supplies & Parts	14	4,941	0	3,965	0	0%	0	0%	0	0%
Disinfectants & Germicides	289	4,029	0	3,965	0	0%	0	0%	0	0%
Display Designers & Producers	11,659	1,325	6	2,544	1	17%	5	83%	0	0%
Display Fixtures & Materials	4,173	2,104	5	2,657	1	20%	4	80%	0	0%
Display Installation Service	1,233	3,054	8	2,334	2	25%	6	75%	0	0%
Disposable Products	500	3,713	4	2,807	3	75%	1	25%	0	0%
Distillers	4,038	2,125	3	2,985	2	67%	1	33%	0	0%
Distributing Service - Circular, Sample	9,564	1,449	10	2,189	6	60%	4	40%	0	0%
Divers	730	3,455	2	3,190	2	100%	0	0%	0	0%
Divers Equipment & Supplies	5,007	1,942	15	1,909	9	60%	4	27%	2	13%
Diving & Marine Services	1,542	2,860	6	2,544	3	50%	3	50%	0	0%
Diving Instruction	3,294	2,273	20	1,713	13	65%	6	30%	1	5%
Divorce Assistance	5,743	1,834	19	1,752	9	47%	9	47%	1	5%
DNA Testing	15,640	1,127	38	1,312	33	87%	5	13%	0	0%
Dock Builders	8,917	1,502	13	2,003	0	0%	13	100%	0	0%
Dock Covers	50	4,734	0	3,965	0	0%	0	0%	0	0%
Docks	6,763	1,715	18	1,789	9	50%	8	44%	1	6%
Document Imaging & Scanning Service	16,342	1,101	39	1,298	31	79%	8	21%	0	0%
Dog Breeders	216,857	130	355	349	194	55%	149	42%	12	3%
Dog Daycare	8,551	1,530	36	1,342	20	56%	15	42%	1	3%
Doll Clothing & Accessories	606	3,588	10	2,189	0	0%	9	90%	1	10%
Doll Houses & Accessories	438	3,797	3	2,985	1	33%	2	67%	0	0%
Doll Manufacturers Equipment & Supplies	31	4,831	0	3,965	0	0%	0	0%	0	0%
Dolls - Collectors	381	3,883	2	3,190	0	0%	2	100%	0	0%
Dolls - Repairing	921	3,277	1	3,474	1	100%	0	0%	0	0%
Dolls - Retail	3,517	2,228	16	1,872	13	81%	3	19%	0	0%
Dolls - Wholesale & Manufacturers	331	3,952	0	3,965	0	0%	0	0%	0	0%
Dome Structures	53	4,714	1	3,474	0	0%	0	0%	1	##
Domestic Abuse Services	424	3,820	1	3,474	1	100%	0	0%	0	0%
Door & Gate Operating Devices	10,951	1,368	21	1,681	15	71%	6	29%	0	0%
Door Closers & Checks	384	3,876	2	3,190	1	50%	1	50%	0	0%
Door Closers & Checks - Repairing	272	4,066	0	3,965	0	0%	0	0%	0	0%
Door Frames	955	3,247	0	3,965	0	0%	0	0%	0	0%
Door Manufacturer - High Performance	891	3,303	7	2,439	6	86%	1	14%	0	0%
Door-to-Door Freezer Food Sales	1,308	3,008	7	2,439	4	57%	3	43%	0	0%
Door-to-Door Sales - Cleaning Supplies	17,897	1,042	33	1,389	24	73%	7	21%	2	6%
Door-to-Door Sales - Cosmetics	512	3,699	3	2,985	2	67%	0	0%	1	33%
Door-to-Door Sales - Magazines	53,165	501	626	229	194	31%	333	53%	99	16%
Door-to-Door Sales - Meat	39,833	615	178	556	86	48%	86	48%	6	3%
Door-to-Door Sales - Photography	1,243	3,050	4	2,807	1	25%	3	75%	0	0%
Doors	85,804	339	235	462	125	53%	106	45%	4	2%
Doors - Cellar/Basement/Bilco	1,062	3,165	3	2,985	3	100%	0	0%	0	0%
Doors - Commercial	2,786	2,393	2	3,190	2	100%	0	0%	0	0%
Doors - French	123	4,442	0	3,965	0	0%	0	0%	0	0%
Doors - Industrial	155	4,337	0	3,965	0	0%	0	0%	0	0%
Doors - Installation	13,553	1,229	33	1,389	20	61%	13	39%	0	0%
Doors - Patio	675	3,512	2	3,190	0	0%	2	100%	0	0%
Doors - Repair	28,992	759	54	1,125	29	54%	25	46%	0	0%
Doors - Rolling	420	3,825	1	3,474	1	100%	0	0%	0	0%

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Doors - Vinyl	4	5,060	1	3,474	0	0%	1	100%	0	0%
Doughnut Machines & Supplies	2	5,092	0	3,965	0	0%	0	0%	0	0%
Doughnuts	2,088	2,610	20	1,713	9	45%	11	55%	0	0%
Dowels	58	4,688	0	3,965	0	0%	0	0%	0	0%
Drafting Equipment & Supplies	694	3,488	0	3,965	0	0%	0	0%	0	0%
Drafting Services	9,490	1,457	15	1,909	11	73%	4	27%	0	0%
Drainage Contractors	19,426	1,000	22	1,651	10	45%	10	45%	2	9%
Drama/Acting Instruction	2,564	2,464	6	2,544	2	33%	2	33%	2	33%
Draperies & Curtains - Retail & Custom	32,371	710	130	691	82	63%	46	35%	2	2%
Draperies - Wholesale & Manufacturers	332	3,949	1	3,474	1	100%	0	0%	0	0%
Drapery & Curtain Cleaners	1,540	2,863	7	2,439	2	29%	5	71%	0	0%
Drapery & Curtain Fabric - Wholesale & Manufacturers	221	4,182	0	3,965	0	0%	0	0%	0	0%
Drapery & Curtain Fabrics - Retail	1,587	2,838	2	3,190	2	100%	0	0%	0	0%
Drapery & Curtain Fixtures	660	3,526	0	3,965	0	0%	0	0%	0	0%
Drapery Installation Service	1,674	2,794	4	2,807	2	50%	2	50%	0	0%
Drapery Trimmings	103	4,508	0	3,965	0	0%	0	0%	0	0%
Drawing Materials	2,792	2,391	6	2,544	4	67%	2	33%	0	0%
Dredging	688	3,494	0	3,965	0	0%	0	0%	0	0%
Dredging Machinery	12	4,962	0	3,965	0	0%	0	0%	0	0%
Dress Forms - Wholesale & Manufacturers	652	3,533	7	2,439	0	0%	7	100%	0	0%
Dress Trimmings	278	4,049	1	3,474	1	100%	0	0%	0	0%
Dresses - Wholesale & Manufacturers	1,770	2,750	13	2,003	3	23%	8	62%	2	15%
Dressmakers	4,823	1,980	38	1,312	9	24%	16	42%	13	34%
Dressmaking Schools	161	4,328	0	3,965	0	0%	0	0%	0	0%
Drill Presses	2	5,092	0	3,965	0	0%	0	0%	0	0%
Drilling & Boring Contractors	22,766	905	21	1,681	16	76%	5	24%	0	0%
Drilling & Boring Equipment & Supplies	2,085	2,613	1	3,474	1	100%	0	0%	0	0%
Drilling - Gas Well	1,707	2,780	0	3,965	0	0%	0	0%	0	0%
Drilling - Geothermal	463	3,763	0	3,965	0	0%	0	0%	0	0%
Drilling - Oil Well	3,752	2,185	2	3,190	2	100%	0	0%	0	0%
Drills	391	3,868	2	3,190	2	100%	0	0%	0	0%
Drive Shafts	1,823	2,718	0	3,965	0	0%	0	0%	0	0%
Drivers Education	9,694	1,442	48	1,188	38	79%	10	21%	0	0%
Driveway Installation, Paving & Repair	18,457	1,025	111	753	24	22%	72	65%	15	14%
Driveway Preparation	352	3,919	4	2,807	1	25%	3	75%	0	0%
Driving Instruction	79,873	360	267	422	188	70%	58	22%	21	8%
Driving Proficiency Test Service	15,389	1,138	56	1,103	36	64%	18	32%	2	4%
Driving Training Equipment	1,517	2,881	1	3,474	1	100%	0	0%	0	0%
Drone Retailer	895	3,300	7	2,439	5	71%	2	29%	0	0%
Drone Servicing & Maintenance	1	5,104	0	3,965	0	0%	0	0%	0	0%
Drop Cloths	6	5,033	0	3,965	0	0%	0	0%	0	0%
Drug & Alcohol Screening & Testing	22,428	918	107	777	103	96%	4	4%	0	0%
Drug Abuse & Addiction - Info & Treatment	68,132	402	71	983	50	70%	19	27%	2	3%
Drug Brokers	1,507	2,885	1	3,474	1	100%	0	0%	0	0%
Drug Discovery Provider	15	4,929	0	3,965	0	0%	0	0%	0	0%
Drug Manufacturers	1,137	3,118	7	2,439	6	86%	1	14%	0	0%
Druggists - Wholesale	478	3,743	6	2,544	4	67%	2	33%	0	0%
Dry Cleaners	143,954	209	2,003	80	1,032	52%	919	46%	52	3%
Dry Cleaners - Equipment - Wholesales	691	3,491	4	2,807	3	75%	1	25%	0	0%
Dry Cleaners - Mobile	1,452	2,917	80	918	51	64%	28	35%	1	1%
Dry Cleaners - Self Service	3,658	2,199	44	1,233	18	41%	26	59%	0	0%
Dry Erase Boards	292	4,023	3	2,985	3	100%	0	0%	0	0%
Dry Goods - Retail	1,286	3,027	6	2,544	2	33%	4	67%	0	0%
Dry Ice	632	3,564	0	3,965	0	0%	0	0%	0	0%
Dryer Vent Cleaning	12,412	1,281	6	2,544	3	50%	2	33%	1	17%
Dryers - Hand	893	3,302	0	3,965	0	0%	0	0%	0	0%
Drying Equipment - Industrial	148	4,366	0	3,965	0	0%	0	0%	0	0%
Drying Service	183	4,265	0	3,965	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable To Pursue	%
Drywall - Inspectors	528	3,678	1	3,474	1	100%	0	0%	0	0%
Drywall Contractors	179,792	172	105	784	44	42%	58	55%	3	3%
Drywall Contractors Equipment & Supplies	2,649	2,431	1	3,474	0	0%	1	100%	0	0%
Drywall Taping and Texturing	1,463	2,911	2	3,190	2	100%	0	0%	0	0%
Drywall Toxic - Inspection	151	4,352	1	3,474	0	0%	0	0%	1	##
Duct & Duct Fittings	3,657	2,200	2	3,190	1	50%	1	50%	0	0%
Duct Cleaning	70,693	390	98	814	55	56%	34	35%	9	9%
Dumbwaiters	126	4,438	0	3,965	0	0%	0	0%	0	0%
Dumpster Services	6,869	1,700	68	1,006	39	57%	29	43%	0	0%
Dune Buggies	1,043	3,177	0	3,965	0	0%	0	0%	0	0%
Duplicating Machines & Supplies	287	4,033	1	3,474	0	0%	1	100%	0	0%
Dust Collecting Systems	454	3,774	1	3,474	1	100%	0	0%	0	0%
Dust Control Materials	250	4,125	1	3,474	1	100%	0	0%	0	0%
Dusters & Dusting Cloths	7	5,018	0	3,965	0	0%	0	0%	0	0%
Duty Free Shops	219	4,187	0	3,965	0	0%	0	0%	0	0%
DVD & CD Player Repair	414	3,833	1	3,474	0	0%	1	100%	0	0%
DVD sales & service	13,378	1,238	192	524	58	30%	116	60%	18	9%
Dyers	200	4,224	1	3,474	0	0%	1	100%	0	0%
Dyers - Industrial	10	4,980	0	3,965	0	0%	0	0%	0	0%
Dyes & Dyestuff	152	4,346	3	2,985	3	100%	0	0%	0	0%
Dynamometers	53	4,714	0	3,965	0	0%	0	0%	0	0%
E-Books	3,593	2,212	35	1,357	32	91%	3	9%	0	0%
e-cigarette flavoring	4,160	2,106	29	1,470	10	34%	17	59%	2	7%
e-cigarettes	50,152	524	493	283	328	67%	157	32%	8	2%
E-Learning	5,925	1,808	16	1,872	12	75%	4	25%	0	0%
E-Mail Marketing	8,718	1,513	63	1,053	26	41%	11	17%	26	41%
Ear & Body Piercing	4,685	2,011	12	2,056	5	42%	7	58%	0	0%
Earthworms	904	3,293	0	3,965	0	0%	0	0%	0	0%
Easels - Wholesale & Manufacturers	98	4,525	0	3,965	0	0%	0	0%	0	0%
Economic Development Organizations	1,415	2,942	2	3,190	2	100%	0	0%	0	0%
Economic Research & Analysis	5,711	1,836	5	2,657	4	80%	1	20%	0	0%
Editorial Services	4,515	2,043	10	2,189	8	80%	2	20%	0	0%
Educational Consultants	178,193	176	411	311	348	85%	59	14%	4	1%
Educational Materials - Home Schooling	8,955	1,499	59	1,083	52	88%	4	7%	3	5%
Educational Research	17,820	1,045	50	1,165	35	70%	10	20%	5	10%
Egg Processing & Shipping Equipment & Supplies	178	4,274	0	3,965	0	0%	0	0%	0	0%
Eggs	1,061	3,167	0	3,965	0	0%	0	0%	0	0%
Elastic Goods	40	4,783	0	3,965	0	0%	0	0%	0	0%
Elastic Stockings	181	4,267	3	2,985	0	0%	3	100%	0	0%
Elderly/Senior Specialty Services	24,407	852	22	1,651	16	73%	5	23%	1	5%
Electric Bikes	2,481	2,493	21	1,681	14	67%	7	33%	0	0%
Electric Companies	394,199	70	5,431	25	5,233	96%	185	3%	13	0%
Electric Equipment & Supplies - Retail	39,108	621	174	562	109	63%	57	33%	8	5%
Electric Equipment & Supplies - Wholesale	11,150	1,355	9	2,265	3	33%	5	56%	1	11%
Electric Equipment - Manufacturers	4,801	1,986	9	2,265	3	33%	6	67%	0	0%
Electric Equipment - Service & Repair	32,601	704	254	436	204	80%	48	19%	2	1%
Electric Equipment - Used	446	3,788	3	2,985	1	33%	2	67%	0	0%
Electric Heating Elements	3,099	2,316	48	1,188	44	92%	3	6%	1	2%
Electric Heating Equipment - Wholesale & Manufacturers	2,049	2,629	12	2,056	6	50%	6	50%	0	0%
Electric Instruments	709	3,478	1	3,474	0	0%	1	100%	0	0%
Electric Motor Controls - Wholesale & Manufacturers	612	3,578	2	3,190	1	50%	1	50%	0	0%
Electric Motors - Dealers & Repairing	16,064	1,109	20	1,713	12	60%	8	40%	0	0%
Electric Motors - Manufacturers & Distributors	1,361	2,977	3	2,985	2	67%	1	33%	0	0%
Electric Motors - Supplies & Parts	7,593	1,615	8	2,334	4	50%	1	13%	3	38%
Electric Motors - Used	111	4,479	0	3,965	0	0%	0	0%	0	0%
Electric Power Line Construction	1,214	3,069	0	3,965	0	0%	0	0%	0	0%
Electric Scooters	5,164	1,914	31	1,435	17	55%	12	39%	2	6%
Electric Supplies - Manufacturers	2,476	2,497	6	2,544	6	100%	0	0%	0	0%

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Electric Switchboards	616	3,576	1	3,474	1	100%	0	0%	0	0%
Electric Vehicles	1,605	2,833	13	2,003	5	38%	4	31%	4	31%
Electric Vehicles - Home Charging Station	71	4,630	0	3,965	0	0%	0	0%	0	0%
Electrical Discharge Machines & Supplies	754	3,426	2	3,190	1	50%	1	50%	0	0%
Electrical Discharge Machining	207	4,210	0	3,965	0	0%	0	0%	0	0%
Electrical Power Systems (Residential & Commercial) - Backup Systems	3,418	2,248	12	2,056	10	83%	2	17%	0	0%
Electrical Power Systems Maintenance	4,544	2,040	10	2,189	1	10%	9	90%	0	0%
Electricians	1,263,881	20	843	188	602	71%	225	27%	16	2%
Electricians - Commercial	26,368	802	18	1,789	14	78%	4	22%	0	0%
Electricians - Residential	195,562	153	236	458	158	67%	74	31%	4	2%
Electroforming	59	4,682	0	3,965	0	0%	0	0%	0	0%
Electrolysis	6,961	1,685	9	2,265	1	11%	8	89%	0	0%
Electrolysis Equipment & Supplies	239	4,145	2	3,190	2	100%	0	0%	0	0%
Electronic Equipment & Supplies - Service & Repair	97,878	290	1,859	92	1,608	86%	226	12%	25	1%
Electronic Equipment & Supplies - Dealers	236,972	121	3,889	36	3,538	91%	319	8%	32	1%
Electronic Equipment & Supplies - Wholesale & Manufacturers	48,415	545	2,800	58	2,729	97%	69	2%	2	0%
Electronic Instruments	4,338	2,074	79	927	42	53%	37	47%	0	0%
Electronic Mail Service	6,004	1,799	33	1,389	13	39%	20	61%	0	0%
Electronic Power Supplies	6,370	1,759	40	1,284	31	78%	9	23%	0	0%
Electronic Product Waste Management & E Waste Services	1,573	2,846	46	1,216	5	11%	39	85%	2	4%
Electronic Testing Equipment	4,085	2,119	6	2,544	5	83%	1	17%	0	0%
Electronics - Educational Kits	3,301	2,271	24	1,593	8	33%	12	50%	4	17%
Electronics Research & Development	4,632	2,019	34	1,373	20	59%	11	32%	3	9%
Electrostatic Painting	310	3,982	1	3,474	1	100%	0	0%	0	0%
Electrotype Equipment & Supplies	259	4,108	3	2,985	2	67%	1	33%	0	0%
Electrotypers	5	5,050	0	3,965	0	0%	0	0%	0	0%
Elevator Consultants	1,433	2,934	0	3,965	0	0%	0	0%	0	0%
Elevator Installation	2,428	2,516	2	3,190	2	100%	0	0%	0	0%
Elevators - Parts	251	4,122	0	3,965	0	0%	0	0%	0	0%
Elevators - Sales & Service	22,745	907	41	1,270	25	61%	15	37%	1	2%
Elevators - Testing Services	232	4,153	0	3,965	0	0%	0	0%	0	0%
Email Service Provider	4,255	2,087	27	1,519	24	89%	3	11%	0	0%
Embalmers	381	3,883	0	3,965	0	0%	0	0%	0	0%
Emblems	1,008	3,207	0	3,965	0	0%	0	0%	0	0%
Embossing	32	4,824	0	3,965	0	0%	0	0%	0	0%
Embossing Equipment & Supplies	13	4,951	0	3,965	0	0%	0	0%	0	0%
Embroideries - Uniform	1,692	2,788	1	3,474	0	0%	1	100%	0	0%
Embroidering Machines	303	4,001	2	3,190	1	50%	1	50%	0	0%
Embroidery	27,944	771	97	819	60	62%	36	37%	1	1%
Embroidery Design Punching	427	3,812	5	2,657	3	60%	2	40%	0	0%
Embroidery Supplies	2,635	2,441	14	1,950	13	93%	1	7%	0	0%
Emergency Disaster Preparedness Equipment & Supplies	16,353	1,099	20	1,713	11	55%	8	40%	1	5%
Emergency Response Systems - Personal	2,503	2,486	10	2,189	8	80%	1	10%	1	10%
Emergency Rooms	3,122	2,309	85	884	81	95%	3	4%	1	1%
Emergency Shelters	1,772	2,749	4	2,807	3	75%	1	25%	0	0%
Employee Assistance Programs	1,150	3,101	7	2,439	2	29%	3	43%	2	29%
Employee Benefit Plans	14,915	1,158	195	520	186	95%	7	4%	2	1%
Employment Agencies	285,352	102	202	506	128	63%	60	30%	14	7%
Employment Contractors - Temporary Help	43,226	590	32	1,417	21	66%	9	28%	2	6%
Employment Counseling	4,741	1,997	5	2,657	3	60%	2	40%	0	0%
Employment Service	47,326	552	96	822	42	44%	33	34%	21	22%
Employment Service - Administrative Assistant	530	3,674	0	3,965	0	0%	0	0%	0	0%
Employment Service - Employee Leasing	26,013	810	22	1,651	19	86%	3	14%	0	0%
Employment Service - Government, Co, Fraternal	2,920	2,355	2	3,190	2	100%	0	0%	0	0%
Employment Service - Union Talent Signatory	110	4,490	1	3,474	0	0%	1	100%	0	0%
Employment Service - Virtual Assistant	6,913	1,692	8	2,334	5	63%	2	25%	1	13%

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Employment Training	35,153	667	34	1,373	23	68%	8	24%	3	9%
Enameling, Japanning & Lacquering	17	4,910	0	3,965	0	0%	0	0%	0	0%
Encyclopedia & Book Sales	658	3,528	3	2,985	1	33%	2	67%	0	0%
Encyclopedia & Book Sales by Internet	657	3,530	4	2,807	1	25%	3	75%	0	0%
Encyclopedia & Book Sales by Mail	8	5,004	0	3,965	0	0%	0	0%	0	0%
Encyclopedias	265	4,090	2	3,190	1	50%	1	50%	0	0%
Endodontics	5,298	1,893	18	1,789	14	78%	4	22%	0	0%
Energy Audits	31,117	725	71	983	49	69%	18	25%	4	6%
Energy Conservation Products & Services	111,094	258	347	354	291	84%	43	12%	13	4%
Energy Conservation Products - Wholesale & Manufacturers	1,626	2,822	4	2,807	3	75%	1	25%	0	0%
Energy Management & Conservation Consultant	44,615	576	68	1,006	44	65%	14	21%	10	15%
Energy Service Companies	180,602	171	959	167	788	82%	164	17%	7	1%
Engineering Consultants	21,255	957	24	1,593	14	58%	10	42%	0	0%
Engineering Contractors - General	49,318	535	33	1,389	15	45%	18	55%	0	0%
Engineering Equipment & Supplies	3,055	2,323	14	1,950	8	57%	6	43%	0	0%
Engineering Reports	743	3,441	2	3,190	1	50%	1	50%	0	0%
Engineers - Civil	23,509	885	11	2,124	8	73%	3	27%	0	0%
Engineers - Electrical	7,000	1,680	10	2,189	5	50%	5	50%	0	0%
Engineers - Environmental	1,020	3,195	0	3,965	0	0%	0	0%	0	0%
Engineers - Mechanical	4,351	2,072	5	2,657	2	40%	3	60%	0	0%
Engineers - Professional	66,765	410	27	1,519	18	67%	9	33%	0	0%
Engineers - Structural	21,580	950	13	2,003	9	69%	4	31%	0	0%
Engines - Diesel	11,613	1,327	32	1,417	20	63%	12	38%	0	0%
Engines - Fuel Conversion	1,929	2,675	0	3,965	0	0%	0	0%	0	0%
Engines - Fuel Injection Service & Parts	4,703	2,006	7	2,439	5	71%	2	29%	0	0%
Engines - Gas	3,871	2,157	14	1,950	8	57%	6	43%	0	0%
Engines - Gasoline	1,663	2,801	6	2,544	2	33%	4	67%	0	0%
Engines - Rebuild & Exchange	110,867	259	237	454	158	67%	73	31%	6	3%
Engines - Supplies, Equipment & Parts	34,910	673	111	753	69	62%	38	34%	4	4%
Engravers - Mechanical	1,564	2,850	7	2,439	2	29%	5	71%	0	0%
Engravers - Metal	1,745	2,758	8	2,334	3	38%	5	63%	0	0%
Engravers - Photo	60	4,674	0	3,965	0	0%	0	0%	0	0%
Engravers - Plastic, Wood	1,499	2,888	3	2,985	2	67%	1	33%	0	0%
Engravers - Stationery	1,954	2,662	7	2,439	6	86%	1	14%	0	0%
Engraving Equipment & Supplies	915	3,283	1	3,474	0	0%	1	100%	0	0%
Entertainers	18,185	1,032	116	735	43	37%	65	56%	8	7%
Entertainment Bureaus	11,051	1,362	51	1,156	31	61%	19	37%	1	2%
Entomologists	4	5,060	0	3,965	0	0%	0	0%	0	0%
Envelopes - Retail	556	3,646	0	3,965	0	0%	0	0%	0	0%
Envelopes - Wholesale & Manufacturers	1,546	2,856	1	3,474	1	100%	0	0%	0	0%
Environmental & Ecological Services	50,083	526	53	1,142	32	60%	18	34%	3	6%
Environmental Consulting & Contracting	16,398	1,097	14	1,950	5	36%	7	50%	2	14%
Environmental Testing & Consulting	13,701	1,218	21	1,681	14	67%	6	29%	1	5%
Environmental, Conservationist & Ecol Org	3,234	2,286	4	2,807	3	75%	0	0%	1	25%
Equestrian Services	5,321	1,889	8	2,334	5	63%	3	38%	0	0%
Equine nutrition	87	4,569	0	3,965	0	0%	0	0%	0	0%
Equine Therapy	585	3,608	1	3,474	1	100%	0	0%	0	0%
Equipment Calibration	1,468	2,907	2	3,190	1	50%	1	50%	0	0%
Ergonomic Products & Services	2,169	2,580	10	2,189	8	80%	2	20%	0	0%
Erosion Control	4,805	1,984	1	3,474	0	0%	1	100%	0	0%
Escalators	58	4,688	0	3,965	0	0%	0	0%	0	0%
Escort Service - Personal	5,299	1,891	2	3,190	0	0%	1	50%	1	50%
Escrow Service	57,923	465	87	874	49	56%	23	26%	15	17%
Estate Liquidators	25,993	811	75	952	40	53%	34	45%	1	1%
Estate Planning & Management	67,686	407	25	1,576	20	80%	4	16%	1	4%
Estates - Appraisals, Sales & Auctions	53,612	497	193	523	92	48%	93	48%	8	4%
Estheticians	2,551	2,469	9	2,265	8	89%	1	11%	0	0%
Etched Products - Metal, Glass	896	3,299	2	3,190	1	50%	1	50%	0	0%

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Etching Equipment & Supplies	15	4,929	0	3,965	0	0%	0	0%	0	0%
Etiquette School	855	3,333	1	3,474	0	0%	1	100%	0	0%
Evaporating Apparatus	144	4,384	5	2,657	5	100%	0	0%	0	0%
Evaporative Coolers - Sales & Service	1,014	3,202	0	3,965	0	0%	0	0%	0	0%
Event Center	8,957	1,498	93	832	39	42%	52	56%	2	2%
Event Planners	54,563	493	2,009	79	244	12%	1,743	87%	22	1%
Event Planners - Corporate	4,590	2,029	16	1,872	10	63%	5	31%	1	6%
Eviction Service	8,974	1,497	54	1,125	40	74%	13	24%	1	2%
Excavating Contractors	331,765	83	169	574	101	60%	63	37%	5	3%
Excavating Equipment	2,242	2,558	4	2,807	3	75%	1	25%	0	0%
Excelsior	9	4,987	0	3,965	0	0%	0	0%	0	0%
Executive Search Consultants	14,335	1,185	10	2,189	7	70%	3	30%	0	0%
Executive Suites	1,404	2,951	11	2,124	7	64%	4	36%	0	0%
Exercise & Physical Fitness Programs	91,678	319	1,392	123	1,080	78%	283	20%	29	2%
Exercise Equipment & Machines - Sales	54,474	494	561	253	471	84%	75	13%	15	3%
Exercise Equipment & Machines - Service & Repair	3,614	2,207	24	1,593	20	83%	4	17%	0	0%
Exhibit Design & Construction	2,043	2,633	9	2,265	4	44%	3	33%	2	22%
Expanded Metals	52	4,724	0	3,965	0	0%	0	0%	0	0%
Expansion Joints	174	4,288	1	3,474	1	100%	0	0%	0	0%
Experimental Work	85	4,576	1	3,474	1	100%	0	0%	0	0%
Explosives	438	3,797	0	3,965	0	0%	0	0%	0	0%
Export Management	912	3,288	2	3,190	1	50%	1	50%	0	0%
Exporters	8,848	1,504	11	2,124	4	36%	7	64%	0	0%
Express & Transfer Service	1,040	3,180	5	2,657	0	0%	4	80%	1	20%
Extended Warranty Contract Service Companies	212,426	136	1,380	126	1,254	91%	101	7%	25	2%
Exterior Designers	1,988	2,649	13	2,003	5	38%	7	54%	1	8%
Exterior Structures - Barn Construction	11,374	1,343	29	1,470	16	55%	10	34%	3	10%
Exterior Structures - Gazebos, Arbors, Pergolas	4,390	2,068	27	1,519	17	63%	8	30%	2	7%
Eye Banks	90	4,556	2	3,190	1	50%	1	50%	0	0%
Eyebrow Threading	1,761	2,752	13	2,003	11	85%	2	15%	0	0%
Eyeglass Suppliers	23,337	890	147	648	102	69%	44	30%	1	1%
Eyelets	452	3,779	1	3,474	1	100%	0	0%	0	0%
Eyesight Training	1,502	2,887	8	2,334	4	50%	4	50%	0	0%
Fabric Laminating & Bonding	338	3,940	8	2,334	4	50%	3	38%	1	13%
Fabric Shops	15,253	1,145	89	855	74	83%	15	17%	0	0%
Fabrics - Wholesale & Manufacturers	4,610	2,025	11	2,124	8	73%	3	27%	0	0%
Facility Maintenance	15,303	1,142	38	1,312	13	34%	24	63%	1	3%
Facility Planning	222	4,180	0	3,965	0	0%	0	0%	0	0%
Factoring Service	31,190	723	39	1,298	28	72%	11	28%	0	0%
Factors	2,333	2,538	0	3,965	0	0%	0	0%	0	0%
Factory Locating Consultants	14	4,941	0	3,965	0	0%	0	0%	0	0%
Fairgrounds	473	3,751	3	2,985	0	0%	3	100%	0	0%
Fallout Shelter Equipment & Supplies	238	4,147	0	3,965	0	0%	0	0%	0	0%
Fallout Shelters - Consultants	111	4,479	0	3,965	0	0%	0	0%	0	0%
Family Planning - Abortion Alternatives	717	3,469	0	3,965	0	0%	0	0%	0	0%
Family Planning - Abortion Services	1,810	2,730	3	2,985	2	67%	1	33%	0	0%
Family Services	5,563	1,851	3	2,985	2	67%	1	33%	0	0%
Fan Clubs	718	3,467	8	2,334	6	75%	2	25%	0	0%
Fans - Attic	1,058	3,168	2	3,190	0	0%	2	100%	0	0%
Fans - Household	4,043	2,124	12	2,056	6	50%	4	33%	2	17%
Fans - Industrial & Commercial	1,024	3,193	4	2,807	2	50%	2	50%	0	0%
Fans - Repair	475	3,747	0	3,965	0	0%	0	0%	0	0%
Fare Registers & Meters	3	5,074	1	3,474	1	100%	0	0%	0	0%
Farm Equipment	41,086	606	137	668	106	77%	28	20%	3	2%
Farm Equipment - Repair & Parts	7,779	1,602	22	1,651	14	64%	8	36%	0	0%
Farm Management	1,977	2,653	0	3,965	0	0%	0	0%	0	0%
Farm Management Systems	256	4,112	0	3,965	0	0%	0	0%	0	0%
Farm Supplies	6,159	1,781	32	1,417	25	78%	7	22%	0	0%

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Farmers Market	3,761	2,181	13	2,003	7	54%	6	46%	0	0%
Farming Service	4,885	1,963	6	2,544	4	67%	2	33%	0	0%
Farms	26,155	807	73	969	42	58%	28	38%	3	4%
Farms - Organic	2,559	2,466	9	2,265	4	44%	3	33%	2	22%
Farms - Urban	184	4,264	1	3,474	0	0%	1	100%	0	0%
Fashion Accessories	8,316	1,550	131	687	50	38%	74	56%	7	5%
Fashion Consultants	1,717	2,777	7	2,439	1	14%	6	86%	0	0%
Fashion Designers	3,477	2,232	61	1,068	30	49%	16	26%	15	25%
Fashion Show Producers	475	3,747	3	2,985	2	67%	1	33%	0	0%
Fasteners - Industrial & Construction	6,110	1,788	2	3,190	0	0%	2	100%	0	0%
Fasteners - Textile & Apparel	941	3,260	4	2,807	4	100%	0	0%	0	0%
Fax Equipment & Systems	2,693	2,416	5	2,657	1	20%	4	80%	0	0%
Fax Transmission Service	4,331	2,077	21	1,681	12	57%	8	38%	1	5%
Feather Goods	839	3,346	3	2,985	1	33%	2	67%	0	0%
Feathers	341	3,934	1	3,474	1	100%	0	0%	0	0%
Feed - Wholesale & Manufacturers	1,787	2,742	5	2,657	2	40%	2	40%	1	20%
Feed Concentrates & Supplements	490	3,728	2	3,190	1	50%	1	50%	0	0%
Feed Dealers	12,127	1,301	7	2,439	4	57%	3	43%	0	0%
Feed Grinding	28	4,845	0	3,965	0	0%	0	0%	0	0%
Feed Mill Equipment & Supplies	610	3,582	1	3,474	1	100%	0	0%	0	0%
Feeders - Industrial	278	4,049	2	3,190	1	50%	1	50%	0	0%
Feedlot	230	4,159	0	3,965	0	0%	0	0%	0	0%
Felt & Felt Products	39	4,793	0	3,965	0	0%	0	0%	0	0%
Fence - Sales, Service & Contractors	86,827	334	223	474	158	71%	58	26%	7	3%
Fence Contractors	560,739	46	1,040	157	675	65%	342	33%	23	2%
Fence Material	3,020	2,335	17	1,825	2	12%	15	88%	0	0%
Fence Posts & Fittings	3,142	2,301	4	2,807	2	50%	1	25%	1	25%
Fence Staining	4,710	2,004	7	2,439	3	43%	4	57%	0	0%
Fences - Rental	181	4,267	0	3,965	0	0%	0	0%	0	0%
Fences - Vinyl	3,565	2,218	14	1,950	5	36%	8	57%	1	7%
Fences - Wood	783	3,395	2	3,190	1	50%	0	0%	1	50%
Fencing Instruction	2,142	2,591	8	2,334	1	13%	7	88%	0	0%
Ferries	509	3,702	4	2,807	3	75%	1	25%	0	0%
Fertility Specialists	6,696	1,723	20	1,713	19	95%	1	5%	0	0%
Fertilizer Plant Equipment	341	3,934	1	3,474	0	0%	1	100%	0	0%
Fertilizers	11,792	1,317	20	1,713	14	70%	4	20%	2	10%
Fiber & Fiber Products	452	3,779	2	3,190	1	50%	1	50%	0	0%
Fiber Glass Fabricators	1,585	2,840	1	3,474	0	0%	1	100%	0	0%
Fiber Glass Materials	427	3,812	1	3,474	1	100%	0	0%	0	0%
Fiber Glass Products	2,037	2,635	4	2,807	3	75%	1	25%	0	0%
Fiber Optics	6,239	1,771	8	2,334	6	75%	1	13%	1	13%
Fiberglass - Bathtubs & Showers	788	3,388	5	2,657	2	40%	3	60%	0	0%
Fiberglass - Fabrication & Repair	4,559	2,037	5	2,657	2	40%	2	40%	1	20%
Filing Equipment, Systems & Supplies	3,293	2,274	81	910	79	98%	2	2%	0	0%
Filling Machinery	24	4,869	0	3,965	0	0%	0	0%	0	0%
Film Scrap	51	4,729	1	3,474	0	0%	1	100%	0	0%
Filtering Materials & Supplies	4,668	2,014	42	1,258	15	36%	26	62%	1	2%
Filters - Air & Gas	5,231	1,905	56	1,103	49	88%	3	5%	4	7%
Filters - Liquid	467	3,758	2	3,190	0	0%	2	100%	0	0%
Filters Air & Gas Cleaning	555	3,649	0	3,965	0	0%	0	0%	0	0%
Financial Consultants - No License Required	45,725	565	65	1,040	41	63%	21	32%	3	5%
Financial Planning Consultants	332,911	82	266	424	166	62%	85	32%	15	6%
Financial Planning Kit	695	3,487	3	2,985	2	67%	1	33%	0	0%
Financial Services	1,523,139	14	4,133	33	3,547	86%	525	13%	61	1%
Financing	115,138	249	519	266	459	88%	56	11%	4	1%
Financing Consultants	60,897	448	61	1,068	40	66%	16	26%	5	8%
Fingerprinting	4,674	2,013	23	1,630	14	61%	7	30%	2	9%
Fingerprinting - Live Scan	731	3,454	1	3,474	1	100%	0	0%	0	0%

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Fingerprinting Equipment	175	4,284	0	3,965	0	0%	0	0%	0	0%
Fire & Flood Emergency Service	5,052	1,935	11	2,124	7	64%	4	36%	0	0%
Fire & Smoke & Water Clean Up	5,285	1,897	13	2,003	9	69%	4	31%	0	0%
Fire & Smoke Alarm Systems	50,645	521	49	1,171	39	80%	10	20%	0	0%
Fire & Water Damage Restoration	444,365	59	741	201	623	84%	114	15%	4	1%
Fire Damage Restoration	10,761	1,379	19	1,752	17	89%	2	11%	0	0%
Fire Department Equipment & Supplies	1,885	2,689	2	3,190	1	50%	1	50%	0	0%
Fire Departments	679	3,505	10	2,189	9	90%	1	10%	0	0%
Fire Doors & Shutters	20	4,898	0	3,965	0	0%	0	0%	0	0%
Fire Escapes	180	4,270	0	3,965	0	0%	0	0%	0	0%
Fire Exit Devices	28	4,845	0	3,965	0	0%	0	0%	0	0%
Fire Extinguishers	11,813	1,315	10	2,189	6	60%	4	40%	0	0%
Fire Extinguishing Fluid	43	4,765	0	3,965	0	0%	0	0%	0	0%
Fire Hose	97	4,529	0	3,965	0	0%	0	0%	0	0%
Fire Hydrants	408	3,838	0	3,965	0	0%	0	0%	0	0%
Fire Lookout Stations	63	4,660	1	3,474	1	100%	0	0%	0	0%
Fire Mitigation	452	3,779	0	3,965	0	0%	0	0%	0	0%
Fire Protection Consultants	9,385	1,470	10	2,189	2	20%	8	80%	0	0%
Fire Protection Contractor	11,444	1,336	8	2,334	4	50%	4	50%	0	0%
Fire Protection Equipment & Supplies	24,478	850	18	1,789	9	50%	8	44%	1	6%
Firearm Manufacturer	3,295	2,272	32	1,417	29	91%	2	6%	1	3%
Fireplace Equipment - Retail	24,254	856	95	825	69	73%	24	25%	2	2%
Fireplace Equipment - Wholesale & Manufacturers	3,864	2,160	19	1,752	18	95%	1	5%	0	0%
Fireplaces	55,585	486	186	539	155	83%	31	17%	0	0%
Fireproofing	1,080	3,153	3	2,985	3	100%	0	0%	0	0%
Fireproofing Materials	59	4,682	0	3,965	0	0%	0	0%	0	0%
Firewood	13,409	1,235	39	1,298	17	44%	19	49%	3	8%
Fireworks	6,678	1,727	15	1,909	11	73%	4	27%	0	0%
First Aid Instruction	3,854	2,163	10	2,189	6	60%	4	40%	0	0%
First Aid Supplies	1,700	2,785	7	2,439	5	71%	1	14%	1	14%
Fish & Seafood - Retail	13,464	1,234	38	1,312	25	66%	10	26%	3	8%
Fish & Seafood - Wholesale	6,772	1,711	8	2,334	5	63%	3	38%	0	0%
Fish & Seafood Brokers	884	3,310	0	3,965	0	0%	0	0%	0	0%
Fish By-Products	145	4,380	0	3,965	0	0%	0	0%	0	0%
Fish Hatcheries	1,539	2,866	10	2,189	2	20%	8	80%	0	0%
Fish Nets	76	4,610	0	3,965	0	0%	0	0%	0	0%
Fish Processors	392	3,865	1	3,474	0	0%	1	100%	0	0%
Fish Processors Equipment	30	4,836	0	3,965	0	0%	0	0%	0	0%
Fishermen - Commercial	229	4,160	0	3,965	0	0%	0	0%	0	0%
Fishermens Supplies	3,847	2,164	26	1,543	10	38%	16	62%	0	0%
Fishery Consultants	310	3,982	2	3,190	0	0%	2	100%	0	0%
Fishing Bait	4,571	2,036	18	1,789	2	11%	13	72%	3	17%
Fishing Charters	5,788	1,825	27	1,519	16	59%	11	41%	0	0%
Fishing Licenses	12	4,962	0	3,965	0	0%	0	0%	0	0%
Fishing Piers	853	3,334	3	2,985	2	67%	1	33%	0	0%
Fishing Tackle - Repair & Parts	494	3,717	1	3,474	0	0%	1	100%	0	0%
Fishing Tackle - Wholesale & Manufacturers	2,504	2,484	7	2,439	3	43%	3	43%	1	14%
Fishing Tackle Dealers	9,975	1,427	52	1,149	34	65%	17	33%	1	2%
Fitness Centers	119,995	241	2,657	63	1,792	67%	799	30%	66	2%
Fix-It Shops	2,120	2,599	8	2,334	3	38%	5	63%	0	0%
Flag Poles	2,230	2,559	5	2,657	4	80%	1	20%	0	0%
Flags & Banners	26,699	795	238	452	70	29%	168	71%	0	0%
Flags & Banners - Manufacturers Supplies	1,346	2,986	44	1,233	44	100%	0	0%	0	0%
Flame proofing Materials	2	5,092	1	3,474	1	100%	0	0%	0	0%
Flanges	32	4,824	0	3,965	0	0%	0	0%	0	0%
Flashers - Electric	13	4,951	0	3,965	0	0%	0	0%	0	0%
Flatware - Table	884	3,310	1	3,474	1	100%	0	0%	0	0%
Flavoring Extracts	661	3,525	1	3,474	1	100%	0	0%	0	0%

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Flavoring Extracts - Raw Materials	912	3,288	1	3,474	1	100%	0	0%	0	0%
Flea Markets	8,298	1,551	27	1,519	11	41%	16	59%	0	0%
Flight Instructor	474	3,750	3	2,985	2	67%	1	33%	0	0%
Flight School	7,797	1,599	26	1,543	13	50%	8	31%	5	19%
Floats - Mechanical	70	4,637	1	3,474	1	100%	0	0%	0	0%
Floats - Parade	49	4,739	1	3,474	0	0%	1	100%	0	0%
Flock Manufacturers & Processors	2	5,092	0	3,965	0	0%	0	0%	0	0%
Flood assistance	491	3,724	0	3,965	0	0%	0	0%	0	0%
Flood Control Equipment	1,135	3,119	2	3,190	1	50%	1	50%	0	0%
Floodlights & Search Lights	678	3,508	3	2,985	2	67%	1	33%	0	0%
Floor Coatings - Epoxy/Polyurethane	11,013	1,365	21	1,681	14	67%	5	24%	2	10%
Floor Coverings & Installation	63,715	433	187	534	123	66%	53	28%	11	6%
Floor Laying, Refinishing & Resurfacing	212,276	137	316	378	220	70%	95	30%	1	0%
Floor Machines	494	3,717	3	2,985	3	100%	0	0%	0	0%
Floor Machines - Rent	104	4,506	0	3,965	0	0%	0	0%	0	0%
Floor Machines - Repair	133	4,412	1	3,474	0	0%	1	100%	0	0%
Floor Materials - Retail	112,234	255	236	458	179	76%	54	23%	3	1%
Floor Refinishing	2,554	2,468	14	1,950	3	21%	7	50%	4	29%
Floor Removal	576	3,614	1	3,474	1	100%	0	0%	0	0%
Floor Removal, Resurfacing and Refinishing	968	3,236	4	2,807	2	50%	2	50%	0	0%
Floor Resurfacing	736	3,446	6	2,544	2	33%	4	67%	0	0%
Floor Treatment Compounds	1,018	3,200	1	3,474	0	0%	1	100%	0	0%
Floor Waxing, Polishing & Cleaning	8,113	1,568	7	2,439	3	43%	4	57%	0	0%
Floors - Garage	6,768	1,713	12	2,056	4	33%	5	42%	3	25%
Floors - Hardwood	82,251	350	541	260	471	87%	66	12%	4	1%
Floors - Industrial	6,396	1,756	14	1,950	7	50%	6	43%	1	7%
Floors - Laminate	1,586	2,839	8	2,334	6	75%	2	25%	0	0%
Floors - Raised	4,521	2,042	12	2,056	10	83%	1	8%	1	8%
Floral Design Instruction	646	3,541	7	2,439	5	71%	1	14%	1	14%
Florist - Funeral Bouquets & Wreaths	1,315	3,005	10	2,189	5	50%	5	50%	0	0%
Florists - Brokers	259	4,108	3	2,985	2	67%	1	33%	0	0%
Florists - Retail	106,545	268	3,776	38	3,372	89%	387	10%	17	0%
Florists - Wholesale	2,716	2,409	9	2,265	8	89%	1	11%	0	0%
Florists Supplies	1,291	3,022	1	3,474	1	100%	0	0%	0	0%
Flotation Therapy	40	4,783	0	3,965	0	0%	0	0%	0	0%
Flour	526	3,683	1	3,474	1	100%	0	0%	0	0%
Flowers - Preserved	3,495	2,230	28	1,496	16	57%	12	43%	0	0%
Foam & Sponge Rubber	2,997	2,340	9	2,265	7	78%	1	11%	1	11%
Foil & Foil Products	69	4,644	0	3,965	0	0%	0	0%	0	0%
Folding Machines	7	5,018	0	3,965	0	0%	0	0%	0	0%
Food & Beverage Consultants	2,898	2,361	8	2,334	5	63%	3	38%	0	0%
Food & Beverage Services	25,338	831	126	705	68	54%	44	35%	14	11%
Food - Sales & Delivery	28,600	762	317	376	155	49%	157	50%	5	2%
Food Brokers	7,609	1,612	10	2,189	5	50%	4	40%	1	10%
Food Facilities Consultants	856	3,331	1	3,474	0	0%	1	100%	0	0%
Food Manufacturers, Wholesalers, Distributors	109,311	263	251	441	199	79%	47	19%	5	2%
Food Plans	10,219	1,410	44	1,233	31	70%	12	27%	1	2%
Food Processing Equipment & Supplies	6,238	1,772	23	1,630	9	39%	14	61%	0	0%
Food Products	38,167	631	155	625	90	58%	56	36%	9	6%
Food Products - Organic	5,873	1,818	9	2,265	4	44%	5	56%	0	0%
Food Products Manufacturing Equipment	1,893	2,684	10	2,189	3	30%	7	70%	0	0%
Food Products Reconditioning	81	4,590	0	3,965	0	0%	0	0%	0	0%
Food ServiceManagement	10,736	1,381	36	1,342	29	81%	6	17%	1	3%
Foods - Carry Out	39,649	620	344	356	198	58%	143	42%	3	1%
Foods - Dehydrated & Freeze-Dried	4,242	2,091	12	2,056	12	100%	0	0%	0	0%
Foot Appliances	914	3,285	4	2,807	4	100%	0	0%	0	0%
Football Clubs	3,239	2,282	14	1,950	8	57%	5	36%	1	7%
Foreclosure Rescue	9,950	1,430	8	2,334	2	25%	5	63%	1	13%

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Foreclosure Services	27,657	775	48	1,188	20	42%	17	35%	11	23%
Foreign Currency Exchange Broker	13,879	1,204	24	1,593	16	67%	6	25%	2	8%
Forensic Loan Audits	6,568	1,738	16	1,872	6	38%	10	63%	0	0%
Foresters - Consulting	3,931	2,143	2	3,190	0	0%	2	100%	0	0%
Forging Equipment	77	4,605	0	3,965	0	0%	0	0%	0	0%
Forgings	787	3,390	0	3,965	0	0%	0	0%	0	0%
Forklift Repair & Maintenance	3,318	2,269	11	2,124	7	64%	4	36%	0	0%
Formal Wear	18,128	1,034	89	855	55	62%	31	35%	3	3%
Foster Child Care	2,147	2,590	0	3,965	0	0%	0	0%	0	0%
Foundation Contractors	291,121	101	422	303	306	73%	75	18%	41	10%
Foundation Inspection	1,266	3,039	0	3,965	0	0%	0	0%	0	0%
Foundation Repair & House Leveling	124,848	236	194	521	136	70%	49	25%	9	5%
Foundations - Education, Philanthropy, Research	23,237	894	23	1,630	19	83%	1	4%	3	13%
Foundries	6,150	1,783	3	2,985	2	67%	1	33%	0	0%
Foundry Equipment & Supplies	943	3,258	3	2,985	3	100%	0	0%	0	0%
Fountains - Drinking	102	4,511	0	3,965	0	0%	0	0%	0	0%
Fountains - Garden, Display	6,875	1,697	11	2,124	5	45%	4	36%	2	18%
Four Wheel Drive Vehicles - Repair & Service	1,617	2,827	4	2,807	1	25%	3	75%	0	0%
Franchising	25,607	825	45	1,226	38	84%	6	13%	1	2%
Fraternal Organizations	7,937	1,580	6	2,544	4	67%	2	33%	0	0%
Fraternal Regalia & Supplies	545	3,657	1	3,474	1	100%	0	0%	0	0%
Fraternities & Sororities	89	4,560	1	3,474	1	100%	0	0%	0	0%
Freight Consolidating	1,969	2,656	3	2,985	1	33%	2	67%	0	0%
Freight Forwarding	101,425	278	385	330	279	72%	94	24%	12	3%
Freight Traffic Service	6,608	1,737	55	1,114	48	87%	7	13%	0	0%
Frog Dealers	264	4,093	3	2,985	1	33%	1	33%	1	33%
Frozen Custard Machines	81	4,590	0	3,965	0	0%	0	0%	0	0%
Frozen Food Locker Plants	478	3,743	0	3,965	0	0%	0	0%	0	0%
Frozen Foods - Processors	960	3,244	3	2,985	2	67%	1	33%	0	0%
Frozen Foods - Retail	15,474	1,133	63	1,053	39	62%	24	38%	0	0%
Fruit & Vegetable Growers & Shippers	5,524	1,856	16	1,872	15	94%	1	6%	0	0%
Fruits & Vegetables - Retail	10,992	1,367	34	1,373	21	62%	13	38%	0	0%
Fruits & Vegetables - Wholesale	6,155	1,782	7	2,439	4	57%	3	43%	0	0%
Fruits - Dried	265	4,090	0	3,965	0	0%	0	0%	0	0%
Fruits - Glace	13	4,951	0	3,965	0	0%	0	0%	0	0%
Fuel - Biofuels	371	3,903	3	2,985	1	33%	2	67%	0	0%
Fuel - Diesel	3,923	2,144	6	2,544	1	17%	5	83%	0	0%
Fuel - Gasoline	2,621	2,443	106	779	51	48%	54	51%	1	1%
Fuel - Marine	36	4,805	0	3,965	0	0%	0	0%	0	0%
Fuel Economizers	6,077	1,790	8	2,334	8	100%	0	0%	0	0%
Fuel Injection Equipment	2,539	2,473	8	2,334	8	100%	0	0%	0	0%
Fuel Tax Service	21	4,893	1	3,474	1	100%	0	0%	0	0%
Fulfillment Services	41,607	601	517	269	461	89%	43	8%	13	3%
Fumigation Services	1,215	3,068	1	3,474	1	100%	0	0%	0	0%
Fund Raising Counselors & Orgs	52,502	510	72	976	55	76%	13	18%	4	6%
Fund Raising Games, Merchandise, Supplies	15,299	1,143	63	1,053	46	73%	13	21%	4	6%
Funeral Directors	58,821	459	111	753	87	78%	23	21%	1	1%
Funeral Directors Equipment & Supplies	1,064	3,160	8	2,334	7	88%	1	13%	0	0%
Funeral Escorts	372	3,900	0	3,965	0	0%	0	0%	0	0%
Funeral Homes	45,039	570	116	735	78	67%	37	32%	1	1%
Funeral Related Services	51,987	512	156	621	110	71%	43	28%	3	2%
Fungicides	1	5,104	0	3,965	0	0%	0	0%	0	0%
Funnels	128	4,429	0	3,965	0	0%	0	0%	0	0%
Fur Business - Retail	7,078	1,672	20	1,713	10	50%	6	30%	4	20%
Fur Business - Wholesale & Manufacturers	3,557	2,221	8	2,334	8	100%	0	0%	0	0%
Fur Cleaning & Dyeing - Retail	272	4,066	0	3,965	0	0%	0	0%	0	0%
Fur Cleaning & Dyeing - Wholesale	53	4,714	0	3,965	0	0%	0	0%	0	0%
Fur Cuttings	55	4,700	0	3,965	0	0%	0	0%	0	0%

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Fur Designers	257	4,111	1	3,474	0	0%	1	100%	0	0%
Fur Dressers & Dyers	21	4,893	0	3,965	0	0%	0	0%	0	0%
Fur Farms - Equipment & Supplies	47	4,748	0	3,965	0	0%	0	0%	0	0%
Fur Finishers & Liners	97	4,529	0	3,965	0	0%	0	0%	0	0%
Fur Novelties & Accessories	1,056	3,169	2	3,190	1	50%	1	50%	0	0%
Fur Skin Dealers & Brokers	848	3,337	2	3,190	1	50%	1	50%	0	0%
Fur Storage	758	3,423	3	2,985	1	33%	1	33%	1	33%
Furnace Cleaning	516	3,693	3	2,985	0	0%	3	100%	0	0%
Furnace Sales & Service	6,187	1,776	21	1,681	15	71%	4	19%	2	10%
Furnaces - Industrial	1,834	2,711	6	2,544	2	33%	4	67%	0	0%
Furniture - Childrens	16,908	1,082	111	753	87	78%	22	20%	2	2%
Furniture - Outdoor	30,542	731	122	715	97	80%	23	19%	2	2%
Furniture - Retail	1,095,674	27	13,595	7	11,631	86%	1,800	13%	164	1%
Furniture - Rustic	4,996	1,945	41	1,270	21	51%	19	46%	1	2%
Furniture - Unfinished	8,681	1,516	34	1,373	26	76%	7	21%	1	3%
Furniture - Used	13,693	1,221	72	976	46	64%	24	33%	2	3%
Furniture - Wholesale	20,802	969	91	840	49	54%	37	41%	5	5%
Furniture Assembly Services	1,615	2,830	5	2,657	3	60%	2	40%	0	0%
Furniture Cleaning	875	3,315	1	3,474	0	0%	1	100%	0	0%
Furniture Cleaning Equipment & Supplies	471	3,754	9	2,265	9	100%	0	0%	0	0%
Furniture Designers & Custom Builders	32,307	712	155	625	80	52%	59	38%	16	10%
Furniture Frames	273	4,060	5	2,657	2	40%	3	60%	0	0%
Furniture Manufacturers	99,476	284	395	321	337	85%	49	12%	9	2%
Furniture Manufacturers Equipment & Supplies	867	3,322	21	1,681	6	29%	15	71%	0	0%
Furniture Pads	98	4,525	0	3,965	0	0%	0	0%	0	0%
Furniture Rent & Lease	75,535	375	1,049	155	990	94%	55	5%	4	0%
Furniture Repair & Refinish	53,122	503	126	705	72	57%	46	37%	8	6%
Furniture Repair & Refinish Supplies	1,360	2,978	6	2,544	1	17%	5	83%	0	0%
Furniture Stripping	589	3,602	1	3,474	0	0%	1	100%	0	0%
Fuses - Electric	3	5,074	0	3,965	0	0%	0	0%	0	0%
Futon Sales	2,095	2,606	8	2,334	8	100%	0	0%	0	0%
Galvanizing	332	3,949	1	3,474	1	100%	0	0%	0	0%
Gambling Abuse & Addiction Info & Treatment	235	4,150	0	3,965	0	0%	0	0%	0	0%
Gambling Machine Supplies and Services	1,762	2,751	6	2,544	3	50%	3	50%	0	0%
Game - Birds, Venison	363	3,908	2	3,190	1	50%	0	0%	1	50%
Game Farms	1,472	2,905	2	3,190	1	50%	0	0%	1	50%
Games & Supplies	70,160	392	356	348	217	61%	126	35%	13	4%
Gaming Tables	471	3,754	3	2,985	3	100%	0	0%	0	0%
Garage Builders	58,485	461	186	539	118	63%	65	35%	3	2%
Garage Door Repair	55,669	484	185	544	96	52%	77	42%	12	6%
Garage Doors & Openers	302,401	96	616	234	464	75%	136	22%	16	3%
Garage Organizers	7,220	1,654	17	1,825	14	82%	3	18%	0	0%
Garbage Disposal Equipment - Industrial & Commercial	3,875	2,156	27	1,519	22	81%	5	19%	0	0%
Garbage Disposal Equipment - Supplies & Parts	739	3,443	2	3,190	2	100%	0	0%	0	0%
Garbage Disposals - Household	2,641	2,437	26	1,543	18	69%	7	27%	1	4%
Garden Centers	15,098	1,152	55	1,114	38	69%	17	31%	0	0%
Gardeners	7,552	1,620	18	1,789	8	44%	10	56%	0	0%
Gardening Hand Tools	1,231	3,055	8	2,334	6	75%	2	25%	0	0%
Garment Hangers	1,113	3,135	4	2,807	3	75%	1	25%	0	0%
Garment Racks	899	3,296	1	3,474	0	0%	1	100%	0	0%
Garment Restoration	293	4,021	1	3,474	1	100%	0	0%	0	0%
Garments - Printing & Lettering	11,570	1,328	317	376	10	3%	303	96%	4	1%
Gas - Industrial & Medical - Cylinder & Bulk	2,504	2,484	4	2,807	4	100%	0	0%	0	0%
Gas - Propane	85,158	341	490	285	449	92%	40	8%	1	0%
Gas - Propane - Equipment & Supplies	32,679	702	358	344	340	95%	18	5%	0	0%
Gas Boosters	55	4,700	1	3,474	0	0%	0	0%	1	##
Gas Burners	733	3,450	1	3,474	0	0%	1	100%	0	0%
Gas Detectors	303	4,001	0	3,965	0	0%	0	0%	0	0%

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Gas Lights	177	4,279	1	3,474	0	0%	1	100%	0	0%
Gas Plant Equipment	169	4,305	0	3,965	0	0%	0	0%	0	0%
Gas Power Equipment	597	3,598	12	2,056	8	67%	4	33%	0	0%
Gas Recycling Plants	36	4,805	0	3,965	0	0%	0	0%	0	0%
Gaskets	1,305	3,011	0	3,965	0	0%	0	0%	0	0%
Gasoline - Wholesale	4,447	2,059	25	1,576	13	52%	12	48%	0	0%
Gasoline Additives - Manufacturers & Distributors	784	3,393	0	3,965	0	0%	0	0%	0	0%
Gasoline Plant Equipment	538	3,663	1	3,474	1	100%	0	0%	0	0%
Gates	9,314	1,477	33	1,389	18	55%	14	42%	1	3%
Gauges & Gages	2,093	2,607	2	3,190	1	50%	1	50%	0	0%
Gavels	9	4,987	0	3,965	0	0%	0	0%	0	0%
Gazebos	2,161	2,585	6	2,544	3	50%	3	50%	0	0%
Gears & Gear Cutting	761	3,421	1	3,474	1	100%	0	0%	0	0%
Gelatin	76	4,610	0	3,965	0	0%	0	0%	0	0%
Genealogists	45,035	571	185	544	181	98%	4	2%	0	0%
Genealogy Services	12,095	1,303	81	910	81	100%	0	0%	0	0%
General Merchandise - Retail	271,311	105	2,861	55	2,193	77%	545	19%	123	4%
General Merchandise - Wholesale	14,477	1,175	98	814	24	24%	41	42%	33	34%
Generators	6,620	1,733	28	1,496	22	79%	5	18%	1	4%
Generators - Maintenance	1,651	2,807	16	1,872	0	0%	16	100%	0	0%
Generators - Electric	27,080	786	73	969	64	88%	9	12%	0	0%
Generators - Steam	151	4,352	0	3,965	0	0%	0	0%	0	0%
Geochemists	6	5,033	0	3,965	0	0%	0	0%	0	0%
Geographers	31	4,831	0	3,965	0	0%	0	0%	0	0%
Geologists	1,069	3,159	0	3,965	0	0%	0	0%	0	0%
Geologists Supplies	1	5,104	0	3,965	0	0%	0	0%	0	0%
Geophysical Apparatus	54	4,705	0	3,965	0	0%	0	0%	0	0%
Geophysicists	762	3,419	0	3,965	0	0%	0	0%	0	0%
Geotechnical Engineering	2,453	2,508	3	2,985	2	67%	1	33%	0	0%
Geothermal Heating & Cooling	13,628	1,226	29	1,470	23	79%	5	17%	1	3%
Gift Baskets & Parcels	17,726	1,048	94	827	51	54%	43	46%	0	0%
Gift Certificates/Cards	51,920	513	263	429	222	84%	39	15%	2	1%
Gift Shops	52,772	507	284	406	168	59%	106	37%	10	4%
Gift Wrapping Materials	1,642	2,813	8	2,334	1	13%	7	88%	0	0%
Gift Wrapping Service	84	4,580	0	3,965	0	0%	0	0%	0	0%
Giftware - Wholesale & Manufacturers	4,804	1,985	20	1,713	12	60%	4	20%	4	20%
Girls Apparel	1,277	3,034	21	1,681	14	67%	7	33%	0	0%
Glass - Beveled, Carved, Ornamental	10,048	1,421	15	1,909	9	60%	6	40%	0	0%
Glass - Block	9,957	1,429	19	1,752	13	68%	6	32%	0	0%
Glass - Broken	2,455	2,506	3	2,985	3	100%	0	0%	0	0%
Glass - Plate and Window	166,650	182	312	381	197	63%	107	34%	8	3%
Glass - Repair	15,464	1,135	67	1,017	30	45%	35	52%	2	3%
Glass - Stained & Leaded	6,262	1,769	16	1,872	4	25%	10	63%	2	13%
Glass - Tempered	194	4,236	0	3,965	0	0%	0	0%	0	0%
Glass Beads - Industrial	150	4,355	3	2,985	0	0%	3	100%	0	0%
Glass Blowers	1,645	2,810	11	2,124	7	64%	4	36%	0	0%
Glass Board - Up Service	1,882	2,691	4	2,807	2	50%	2	50%	0	0%
Glass Circles & Specialty Shapes	251	4,122	1	3,474	1	100%	0	0%	0	0%
Glass Coating & Tinting	18,238	1,030	33	1,389	22	67%	11	33%	0	0%
Glass Coating & Tinting Machinery	54	4,705	1	3,474	0	0%	1	100%	0	0%
Glass Coating & Tinting Materials	229	4,160	0	3,965	0	0%	0	0%	0	0%
Glass Rods & Tubing	66	4,652	0	3,965	0	0%	0	0%	0	0%
Glass, Mirror & Screen Companies	8,281	1,552	26	1,543	16	62%	8	31%	2	8%
Glassware - Wholesale & Manufacturers	7,986	1,578	22	1,651	11	50%	11	50%	0	0%
Glassware Decorators	1,703	2,784	19	1,752	9	47%	10	53%	0	0%
Glaziers	7,573	1,619	9	2,265	5	56%	4	44%	0	0%
Global Positioning Systems	11,167	1,353	50	1,165	45	90%	5	10%	0	0%
Global Positioning Systems - Rentals	10	4,980	0	3,965	0	0%	0	0%	0	0%

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Gloves & Mittens - Dress	901	3,294	0	3,965	0	0%	0	0%	0	0%
Gloves - Cleaning & Repairing	68	4,647	0	3,965	0	0%	0	0%	0	0%
Gloves - Work & Industrial	1,992	2,648	3	2,985	3	100%	0	0%	0	0%
Go-Karts	4,017	2,129	18	1,789	16	89%	2	11%	0	0%
Go-Karts Manufacturers	124	4,440	3	2,985	1	33%	0	0%	2	67%
Gold Buyers	20,837	968	8	2,334	2	25%	5	63%	1	13%
Gold Leaf	60	4,674	0	3,965	0	0%	0	0%	0	0%
Gold Stamping	10	4,980	0	3,965	0	0%	0	0%	0	0%
Gold, Silver & Platinum Dealers	213,244	135	512	274	315	62%	191	37%	6	1%
Golf Caddies	194	4,236	0	3,965	0	0%	0	0%	0	0%
Golf Carts	26,597	799	91	840	69	76%	20	22%	2	2%
Golf Course Architects	77	4,605	0	3,965	0	0%	0	0%	0	0%
Golf Course Construction	961	3,242	0	3,965	0	0%	0	0%	0	0%
Golf Course Equipment & Supplies	1,995	2,647	13	2,003	12	92%	1	8%	0	0%
Golf Courses - Miniature	1,248	3,047	2	3,190	0	0%	2	100%	0	0%
Golf Courses - Private	6,734	1,719	34	1,373	25	74%	7	21%	2	6%
Golf Courses - Public	6,276	1,768	40	1,284	24	60%	15	38%	1	3%
Golf Equipment & Supplies - Retail	31,553	720	160	607	126	79%	30	19%	4	3%
Golf Equipment & Supplies - Wholesale & Manufacturers	1,226	3,058	3	2,985	3	100%	0	0%	0	0%
Golf Equipment - Repair	417	3,830	6	2,544	5	83%	1	17%	0	0%
Golf Instruction	2,801	2,389	19	1,752	10	53%	9	47%	0	0%
Golf Practice Ranges	629	3,567	3	2,985	1	33%	1	33%	1	33%
Golf Tours & Promoters	406	3,842	2	3,190	0	0%	2	100%	0	0%
Gourmet Corporate Gifts	651	3,536	7	2,439	5	71%	2	29%	0	0%
Gourmet Shops	4,767	1,992	6	2,544	3	50%	3	50%	0	0%
Government - Auctions & Job Listing Services	7,649	1,610	18	1,789	15	83%	2	11%	1	6%
Government - City, Village & Township	4,094	2,118	33	1,389	26	79%	7	21%	0	0%
Government - County	7,410	1,631	11	2,124	6	55%	5	45%	0	0%
Government - State	17,355	1,068	285	405	219	77%	60	21%	6	2%
Government - US	4,749	1,994	103	801	28	27%	72	70%	3	3%
Government Contractors	12,099	1,302	232	465	230	99%	2	1%	0	0%
Government Grant Services	18,987	1,008	38	1,312	25	66%	4	11%	9	24%
Government Offices	21,501	954	73	969	33	45%	34	47%	6	8%
Government Offices - Foreign-Reps	70	4,637	0	3,965	0	0%	0	0%	0	0%
Governors	2	5,092	0	3,965	0	0%	0	0%	0	0%
Graffiti Removal	133	4,412	0	3,965	0	0%	0	0%	0	0%
Grain Brokers	262	4,098	0	3,965	0	0%	0	0%	0	0%
Grain Dealers	1,193	3,080	0	3,965	0	0%	0	0%	0	0%
Grain Drying	365	3,907	0	3,965	0	0%	0	0%	0	0%
Grain Elevator Builders	926	3,272	1	3,474	1	100%	0	0%	0	0%
Grain Elevators	1,480	2,897	0	3,965	0	0%	0	0%	0	0%
Grain Elevators - Equipment & Supplies	403	3,845	0	3,965	0	0%	0	0%	0	0%
Grain Exchanges	3	5,074	0	3,965	0	0%	0	0%	0	0%
Grain Inspection	113	4,467	0	3,965	0	0%	0	0%	0	0%
Grain Inspection Supplies	4	5,060	0	3,965	0	0%	0	0%	0	0%
Granite	98,223	288	194	521	134	69%	58	30%	2	1%
Grant - Scholarship - Financial Aid Finder Service	13,075	1,250	38	1,312	11	29%	12	32%	15	39%
Grant Writers	11,518	1,332	35	1,357	5	14%	27	77%	3	9%
Graphic Designers	49,402	534	167	580	52	31%	101	60%	14	8%
Grass Trimmers & Tillers	95	4,536	0	3,965	0	0%	0	0%	0	0%
Gratings	171	4,296	0	3,965	0	0%	0	0%	0	0%
Grease Pumping	662	3,523	0	3,965	0	0%	0	0%	0	0%
Grease Traps	2,592	2,452	4	2,807	3	75%	1	25%	0	0%
Greenhouse Builders	1,086	3,148	1	3,474	0	0%	1	100%	0	0%
Greenhouse Equipment & Supplies	2,087	2,612	1	3,474	1	100%	0	0%	0	0%
Greenhouses	6,642	1,730	5	2,657	5	100%	0	0%	0	0%
Greeting Card Manufacturers Supplies	196	4,229	0	3,965	0	0%	0	0%	0	0%
Greeting Cards - Retail	9,356	1,474	55	1,114	33	60%	21	38%	1	2%

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Greeting Cards - Wholesale & Manufacturers	1,617	2,827	16	1,872	16	100%	0	0%	0	0%
Grill Cleaning	38	4,798	1	3,474	0	0%	1	100%	0	0%
Grilles, Registers & Diffusers	587	3,606	2	3,190	2	100%	0	0%	0	0%
Grinding - Precision & Production	613	3,577	0	3,965	0	0%	0	0%	0	0%
Grinding Machines	637	3,559	0	3,965	0	0%	0	0%	0	0%
Grinding Wheel Dressers	43	4,765	1	3,474	1	100%	0	0%	0	0%
Grinding Wheels	74	4,615	0	3,965	0	0%	0	0%	0	0%
Grocers - Retail	102,998	274	919	171	689	75%	226	25%	4	0%
Grocers - Wholesale	4,958	1,949	11	2,124	6	55%	5	45%	0	0%
Grocery - Bulk Food Stores	25,581	826	88	867	53	60%	33	38%	2	2%
Grommets	13	4,951	0	3,965	0	0%	0	0%	0	0%
Ground Maintenance	1,676	2,793	4	2,807	4	100%	0	0%	0	0%
Group Homes	6,843	1,704	2	3,190	2	100%	0	0%	0	0%
Grout Resurfacing & Repair	8,480	1,533	29	1,470	19	66%	10	34%	0	0%
Grouting Compounds	972	3,232	1	3,474	1	100%	0	0%	0	0%
Guard Dogs	2,038	2,634	8	2,334	1	13%	7	88%	0	0%
Guardian Services - Adult & Child	4,201	2,098	7	2,439	2	29%	5	71%	0	0%
Guards - Door & Window	1,784	2,743	5	2,657	5	100%	0	0%	0	0%
Guards - Machine	8	5,004	0	3,965	0	0%	0	0%	0	0%
Guest Ranch	1,021	3,194	11	2,124	3	27%	8	73%	0	0%
Guide Service	5,899	1,814	6	2,544	2	33%	1	17%	3	50%
Guitars & Amplifiers	5,147	1,919	45	1,226	33	73%	12	27%	0	0%
Gumming Service	2	5,092	0	3,965	0	0%	0	0%	0	0%
Gun Dealers	113,287	253	638	225	368	58%	248	39%	22	3%
Gun Safes	1,630	2,820	34	1,373	30	88%	4	12%	0	0%
Gun Safety & Marksmanship Instruction	35,113	669	38	1,312	19	50%	15	39%	4	11%
Gun sights, Scopes & Mounts	22,581	911	129	698	28	22%	100	78%	1	1%
Guns & Gunsmiths	160,977	187	494	282	285	58%	189	38%	20	4%
Guns - Air, BB and Pellet	6,658	1,728	29	1,470	27	93%	1	3%	1	3%
Gutter Cleaning	22,600	910	35	1,357	22	63%	13	37%	0	0%
Gutter Leaf Guards	16,132	1,108	62	1,061	54	87%	5	8%	3	5%
Gutters & Downspouts	294,723	99	467	294	342	73%	97	21%	28	6%
Gymnasiums	24,058	858	648	220	327	50%	308	48%	13	2%
Gymnasiums - Equipment & Supplies	6,948	1,686	15	1,909	11	73%	4	27%	0	0%
Gymnastic Equipment & Supplies	1,217	3,063	12	2,056	7	58%	5	42%	0	0%
Gymnastic Instruction	16,653	1,089	72	976	51	71%	21	29%	0	0%
Gypsum & Gypsum Products	167	4,310	0	3,965	0	0%	0	0%	0	0%
Hail Repair	1,792	2,740	3	2,985	0	0%	3	100%	0	0%
Hair Curlers	284	4,036	3	2,985	2	67%	1	33%	0	0%
Hair Dryers	92	4,546	0	3,965	0	0%	0	0%	0	0%
Hair Nets	29	4,838	0	3,965	0	0%	0	0%	0	0%
Hair Ornaments	798	3,379	11	2,124	6	55%	4	36%	1	9%
Hair Products and Equipment	36,351	647	296	394	143	48%	140	47%	13	4%
Hair Removal - Laser & Electrolysis	31,847	714	711	207	104	15%	433	61%	174	24%
Hair Removing Equipment & Supplies	1,167	3,092	5	2,657	4	80%	1	20%	0	0%
Hair Replacement	44,042	578	111	753	97	87%	13	12%	1	1%
Hair Styling and Services	32,552	706	268	418	172	64%	88	33%	8	3%
Hair Weaving	16,906	1,083	82	902	47	57%	34	41%	1	1%
Halloween Supplies	307	3,990	5	2,657	4	80%	1	20%	0	0%
Halls & Auditoriums	4,574	2,034	17	1,825	6	35%	11	65%	0	0%
Hammocks/Hammock Stands & Chairs	83	4,582	1	3,474	1	100%	0	0%	0	0%
Hand Painting & Decorating	4,643	2,017	13	2,003	6	46%	7	54%	0	0%
Handbags	22,070	928	207	497	106	51%	96	46%	5	2%
Handbags - Manufacturers Equipment & Supplies	484	3,732	1	3,474	0	0%	1	100%	0	0%
Handbags - Repairing	137	4,401	0	3,965	0	0%	0	0%	0	0%
Handkerchiefs	6	5,033	0	3,965	0	0%	0	0%	0	0%
Handles - Wholesale & Manufacturers	316	3,973	0	3,965	0	0%	0	0%	0	0%
Handmade Art	645	3,546	17	1,825	5	29%	7	41%	5	29%

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Handwriting Analysts	260	4,105	1	3,474	1	100%	0	0%	0	0%
Handwriting Experts	310	3,982	2	3,190	0	0%	2	100%	0	0%
Handyman Services	419,877	65	1,103	151	640	58%	413	37%	50	5%
Hang Gliding & Instruction	558	3,643	0	3,965	0	0%	0	0%	0	0%
Hardscapes	12,470	1,277	51	1,156	21	41%	30	59%	0	0%
Hardware - Builders	2,523	2,478	7	2,439	4	57%	3	43%	0	0%
Hardware - Marine	433	3,804	0	3,965	0	0%	0	0%	0	0%
Hardware - Retail	53,490	499	273	413	201	74%	71	26%	1	0%
Hardware - Wholesale & Manufacturers	13,859	1,207	55	1,114	46	84%	9	16%	0	0%
Hardware Consultants	1,064	3,160	3	2,985	3	100%	0	0%	0	0%
Hardwood Floor Contractors	132,834	227	199	513	134	67%	58	29%	7	4%
Hardwood Floor Maintenance	1,150	3,101	4	2,807	1	25%	0	0%	3	75%
Hatcheries - Poultry	2,837	2,376	6	2,544	6	100%	0	0%	0	0%
Hats - Clean & Renovate	186	4,258	0	3,965	0	0%	0	0%	0	0%
Hats - Retail	7,345	1,636	119	726	72	61%	44	37%	3	3%
Hats - Wholesale & Manufacturers	2,052	2,627	6	2,544	1	17%	5	83%	0	0%
Hauling & Clean Up Services	7,099	1,666	16	1,872	6	38%	9	56%	1	6%
Hawaiian Goods	1,192	3,081	1	3,474	1	100%	0	0%	0	0%
Hay	2,388	2,524	2	3,190	0	0%	2	100%	0	0%
Hay Rides	119	4,452	1	3,474	0	0%	1	100%	0	0%
Hazardous & Medical Waste Services	16,827	1,086	211	489	200	95%	10	5%	1	0%
Hazardous Material Control & Removal	1,720	2,773	0	3,965	0	0%	0	0%	0	0%
Health & Diet Food Products - Wholesale & Manufacturing	45,589	567	410	313	274	67%	127	31%	9	2%
Health & Diet Products - Retail	470,848	55	3,230	51	1,946	60%	1,177	36%	107	3%
Health & Fitness Program Consultants	25,703	819	145	651	104	72%	39	27%	2	1%
Health & Medical - General	397,603	69	1,941	87	1,529	79%	384	20%	28	1%
Health & Medical Products	98,191	289	1,278	135	670	52%	579	45%	29	2%
Health & Wellness	117,557	245	414	308	308	74%	101	24%	5	1%
Health Care - Placement	4,175	2,103	4	2,807	2	50%	2	50%	0	0%
Health Care - Staffing	13,318	1,239	16	1,872	7	44%	9	56%	0	0%
Health Care Linen Service	119	4,452	0	3,965	0	0%	0	0%	0	0%
Health Care Management	33,759	688	197	516	172	87%	24	12%	1	1%
Health Care Referral	8,260	1,557	106	779	54	51%	52	49%	0	0%
Health Clubs	161,100	186	4,284	30	3,703	86%	542	13%	39	1%
Health Maintenance Organizations	34,974	671	334	361	284	85%	50	15%	0	0%
Health Recording Service	792	3,383	2	3,190	2	100%	0	0%	0	0%
Health Resorts	6,964	1,683	66	1,031	30	45%	35	53%	1	2%
Health Savings Administrators	4,104	2,117	17	1,825	17	100%	0	0%	0	0%
Hearing Aids & Assistive Devices	187,699	162	423	302	352	83%	60	14%	11	3%
Hearing Aids Parts & Repairing	358	3,912	2	3,190	2	100%	0	0%	0	0%
Heat Exchangers	941	3,260	0	3,965	0	0%	0	0%	0	0%
Heat Pumps	2,255	2,557	5	2,657	1	20%	4	80%	0	0%
Heat Recovery Equipment & Systems	217	4,191	0	3,965	0	0%	0	0%	0	0%
Heat Sealing	133	4,412	0	3,965	0	0%	0	0%	0	0%
Heat Sealing Equipment & Supplies	47	4,748	0	3,965	0	0%	0	0%	0	0%
Heat Supply Companies	1,364	2,975	5	2,657	3	60%	2	40%	0	0%
Heat Treating - Metal	1,478	2,899	0	3,965	0	0%	0	0%	0	0%
Heat Treating - Metal - Equipment & Supplies	265	4,090	0	3,965	0	0%	0	0%	0	0%
Heaters - Automotive	207	4,210	0	3,965	0	0%	0	0%	0	0%
Heating & Air Conditioning	2,212,297	8	3,650	41	3,004	82%	584	16%	62	2%
Heating & Air Conditioning - Filters	4,417	2,063	17	1,825	15	88%	2	12%	0	0%
Heating & Cooling Demolition	166	4,316	0	3,965	0	0%	0	0%	0	0%
Heating Contractors	265,166	111	392	325	295	75%	86	22%	11	3%
Heating Equipment	13,653	1,225	49	1,171	35	71%	10	20%	4	8%
Heating Equipment & Systems Cleaning & Repair	16,689	1,087	53	1,142	34	64%	18	34%	1	2%
Heavy Duty Equipment Repair	4,776	1,989	8	2,334	6	75%	1	13%	1	13%
Heavy Equipment Rubber Tracks	319	3,967	0	3,965	0	0%	0	0%	0	0%
Helicopters - Parts & Supplies	638	3,557	8	2,334	6	75%	2	25%	0	0%

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Helicopters - Charter, Rent & Lease	1,392	2,963	4	2,807	2	50%	2	50%	0	0%
Hematology	4	5,060	0	3,965	0	0%	0	0%	0	0%
Hemp Products	129	4,428	2	3,190	1	50%	1	50%	0	0%
Herbs	43,446	588	225	469	146	65%	76	34%	3	1%
Hides	325	3,958	0	3,965	0	0%	0	0%	0	0%
Hinges	194	4,236	0	3,965	0	0%	0	0%	0	0%
Historical Places	302	4,006	1	3,474	1	100%	0	0%	0	0%
Historical Structure Preservation	889	3,306	0	3,965	0	0%	0	0%	0	0%
Hobby & Model Construction Supplies - Retail	38,563	626	269	417	159	59%	100	37%	10	4%
Hobby & Model Construction Supplies - Wholesale & Manufacturing	3,995	2,134	20	1,713	9	45%	11	55%	0	0%
Hockey Clubs	769	3,408	8	2,334	5	63%	3	38%	0	0%
Hog Farms	371	3,903	0	3,965	0	0%	0	0%	0	0%
Hoists	763	3,414	0	3,965	0	0%	0	0%	0	0%
Holding Companies	18,021	1,039	109	765	90	83%	19	17%	0	0%
Holistic Practitioners	12,945	1,260	18	1,789	11	61%	7	39%	0	0%
Home Accessories	18,973	1,009	96	822	58	60%	35	36%	3	3%
Home Automation	11,147	1,356	24	1,593	21	88%	3	13%	0	0%
Home Builders	1,994,685	9	3,982	35	3,337	84%	594	15%	51	1%
Home Centers	14,564	1,171	75	952	48	64%	25	33%	2	3%
Home Decor, Accessories & Gifts - Online Retailer	31,514	721	1,041	156	647	62%	381	37%	13	1%
Home Demonstrations	719	3,466	3	2,985	1	33%	2	67%	0	0%
Home Design & Planning	32,338	711	49	1,171	22	45%	23	47%	4	8%
Home Economics Consultants	1,221	3,061	5	2,657	4	80%	0	0%	1	20%
Home Electronics	56,591	479	1,513	117	1,374	91%	109	7%	30	2%
Home Electronics - Designers	1,451	2,918	5	2,657	2	40%	3	60%	0	0%
Home Health Services	312,941	88	238	452	169	71%	60	25%	9	4%
Home Health Services - Skilled	10,438	1,398	3	2,985	2	67%	1	33%	0	0%
Home Improvements	1,222,946	22	3,722	39	2,698	72%	918	25%	106	3%
Home Improvements - Additions	23,969	863	33	1,389	23	70%	9	27%	1	3%
Home Inspection Service	371,122	77	493	283	352	71%	133	27%	8	2%
Home Owners Associations	13,061	1,251	93	832	74	80%	17	18%	2	2%
Home Repair & Maintenance	27,862	773	170	572	70	41%	90	53%	10	6%
Home Sitting Services	3,312	2,270	1	3,474	1	100%	0	0%	0	0%
Home Staging	5,619	1,846	8	2,334	7	88%	1	13%	0	0%
Home Theater	38,298	630	98	814	55	56%	41	42%	2	2%
Home Warranty Plans	265,285	110	4,618	28	4,479	97%	91	2%	48	1%
Homeopaths	12,286	1,291	7	2,439	6	86%	1	14%	0	0%
Honey	2,647	2,433	2	3,190	1	50%	1	50%	0	0%
Honeycomb Materials	70	4,637	0	3,965	0	0%	0	0%	0	0%
Honing Machines & Equipment	149	4,362	0	3,965	0	0%	0	0%	0	0%
Hookah Bars	86	4,572	6	2,544	1	17%	4	67%	1	17%
Horse Breeders	6,416	1,753	11	2,124	6	55%	5	45%	0	0%
Horse Dealers	6,630	1,731	14	1,950	6	43%	8	57%	0	0%
Horse Equipment & Supplies	6,688	1,725	74	960	35	47%	39	53%	0	0%
Horse race Handicapping	303	4,001	1	3,474	1	100%	0	0%	0	0%
Horse Riding/Horse Trail Rides	5,049	1,937	10	2,189	4	40%	5	50%	1	10%
Horse Shoeing	1,197	3,078	1	3,474	0	0%	1	100%	0	0%
Horse Training	6,181	1,778	13	2,003	7	54%	6	46%	0	0%
Horse Transporting	2,702	2,413	6	2,544	2	33%	4	67%	0	0%
Horseshoe Equipment & Supplies	886	3,308	6	2,544	3	50%	3	50%	0	0%
Horticultural Consultants	1,416	2,941	11	2,124	2	18%	9	82%	0	0%
Hose & Tubing - Flexible Metal	439	3,794	0	3,965	0	0%	0	0%	0	0%
Hose & Tubing - Rubber & Plastic	989	3,219	1	3,474	0	0%	1	100%	0	0%
Hose Couplings & Fittings	784	3,393	0	3,965	0	0%	0	0%	0	0%
Hosiery - Retail	2,574	2,460	16	1,872	13	81%	3	19%	0	0%
Hosiery - Wholesale & Manufacturers	956	3,246	6	2,544	3	50%	3	50%	0	0%
Hospices	20,545	973	11	2,124	7	64%	3	27%	1	9%

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Hospital & Medical Equipment & Supplies	160,512	189	983	162	796	81%	181	18%	6	1%
Hospital Consultants	5,507	1,864	77	937	37	48%	40	52%	0	0%
Hospitality	1,323	3,000	15	1,909	9	60%	6	40%	0	0%
Hospitalization, Medical & Surgical Plans	22,580	912	232	465	212	91%	17	7%	3	1%
Hospitals	137,491	219	1,956	83	1,595	82%	354	18%	7	0%
Hostels	589	3,602	21	1,681	13	62%	8	38%	0	0%
Hotel Product Sales	1,822	2,720	29	1,470	20	69%	9	31%	0	0%
Hotels	153,555	198	6,299	19	4,331	69%	1,906	30%	62	1%
Hotels - Reservations	58,793	460	814	193	722	89%	89	11%	3	0%
House & Building Movers	22,265	923	45	1,226	18	40%	26	58%	1	2%
House Cleaning	219,051	128	331	364	214	65%	105	32%	12	4%
House Cleaning Equipment & Supplies	3,576	2,216	12	2,056	2	17%	10	83%	0	0%
House Furnishings & Services	9,032	1,493	44	1,233	22	50%	13	30%	9	20%
Household Management	272	4,066	12	2,056	7	58%	5	42%	0	0%
Housewares - Retail	25,626	822	247	445	207	84%	28	11%	12	5%
Housewares - Wholesale & Manufacturers	1,471	2,906	5	2,657	4	80%	0	0%	1	20%
Housing Authorities	3,909	2,146	23	1,630	20	87%	3	13%	0	0%
Housing Consultants & Referral Service	5,282	1,900	55	1,114	25	45%	29	53%	1	2%
Hubcaps - Sales	1,943	2,666	1	3,474	1	100%	0	0%	0	0%
Human Factors - Research & Development	3,333	2,267	4	2,807	3	75%	1	25%	0	0%
Human Resources	26,819	792	34	1,373	25	74%	8	24%	1	3%
Human Services Organizations	5,636	1,844	8	2,334	4	50%	4	50%	0	0%
Humane Societies	1,161	3,095	4	2,807	3	75%	1	25%	0	0%
Humidifying Apparatus	445	3,789	9	2,265	9	100%	0	0%	0	0%
Hunting & Fishing Services & Supplies	49,482	532	148	643	104	70%	40	27%	4	3%
Hydraulic Equipment & Supplies	8,103	1,569	16	1,872	3	19%	13	81%	0	0%
Hydraulic Equipment Repair	5,764	1,828	5	2,657	2	40%	3	60%	0	0%
Hydrologists	263	4,096	0	3,965	0	0%	0	0%	0	0%
Hydronic Heating	498	3,714	0	3,965	0	0%	0	0%	0	0%
Hydroponics - Equipment & Supplies	6,181	1,778	21	1,681	14	67%	6	29%	1	5%
Hydroseeding	4,424	2,062	4	2,807	1	25%	3	75%	0	0%
Hygrometers	15	4,929	0	3,965	0	0%	0	0%	0	0%
Hyperbaric Treatment	48	4,742	1	3,474	0	0%	1	100%	0	0%
Hypnotherapists - Hypnotists	25,020	841	121	719	99	82%	21	17%	1	1%
Ice	4,323	2,078	10	2,189	4	40%	6	60%	0	0%
Ice Cream & Frozen Desserts - Dealers	8,593	1,526	39	1,298	23	59%	16	41%	0	0%
Ice Cream & Frozen Desserts - Mfg & Dist	2,188	2,573	8	2,334	6	75%	2	25%	0	0%
Ice Cream Cone Manufacturers & Distributors	185	4,261	2	3,190	0	0%	2	100%	0	0%
Ice Cream Freezers	195	4,233	2	3,190	2	100%	0	0%	0	0%
Ice Cream Manufacturers Equipment	472	3,752	1	3,474	0	0%	1	100%	0	0%
Ice Cream Manufacturers Supplies	70	4,637	0	3,965	0	0%	0	0%	0	0%
Ice Cream Mixes	88	4,562	1	3,474	0	0%	1	100%	0	0%
Ice Crushers	21	4,893	0	3,965	0	0%	0	0%	0	0%
Ice Machine Repair	363	3,908	0	3,965	0	0%	0	0%	0	0%
Ice Making Equipment & Machines	2,652	2,430	5	2,657	5	100%	0	0%	0	0%
Ice Melting Equipment & Supplies	644	3,548	0	3,965	0	0%	0	0%	0	0%
Ice Sculptures	187	4,254	0	3,965	0	0%	0	0%	0	0%
Ice Substitutes	12	4,962	0	3,965	0	0%	0	0%	0	0%
Identification Bureaus	240	4,140	0	3,965	0	0%	0	0%	0	0%
Identification Card Service	4,194	2,101	11	2,124	8	73%	2	18%	1	9%
Identification Equipment & Supplies	3,113	2,313	13	2,003	11	85%	2	15%	0	0%
Identity Theft Protection & Prevention Services	103,411	273	153	629	134	88%	19	12%	0	0%
Ignition Interlock Devices	8,235	1,558	74	960	66	89%	8	11%	0	0%
Image & Graphics Printing	91,763	317	168	578	123	73%	40	24%	5	3%
Immigration & Naturalization Consultants	23,870	868	167	580	131	78%	34	20%	2	1%
Import Representatives	1,522	2,879	2	3,190	1	50%	1	50%	0	0%
Importers	17,894	1,043	49	1,171	26	53%	23	47%	0	0%
Impregnating	1,300	3,013	9	2,265	4	44%	5	56%	0	0%

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Imprinting	1,936	2,669	9	2,265	2	22%	2	22%	5	56%
In-floor Heating	169	4,305	1	3,474	1	100%	0	0%	0	0%
In-Home Autism Therapy	1,649	2,808	0	3,965	0	0%	0	0%	0	0%
In-Home Care	75,169	377	46	1,216	34	74%	10	22%	2	4%
Incense	1,364	2,975	18	1,789	14	78%	1	6%	3	17%
Incentive Programs	28,518	764	254	436	246	97%	6	2%	2	1%
Incinerators	27	4,853	0	3,965	0	0%	0	0%	0	0%
Incinerators - Supplies & Parts	2	5,092	0	3,965	0	0%	0	0%	0	0%
Incorporating Companies	70,915	389	120	722	87	73%	33	28%	0	0%
Indexing Service - Book, Periodical	22	4,884	0	3,965	0	0%	0	0%	0	0%
Indian Goods	1,261	3,043	13	2,003	7	54%	5	38%	1	8%
Indoor Sky Diving	101	4,513	0	3,965	0	0%	0	0%	0	0%
Induction Heating Equipment	186	4,258	0	3,965	0	0%	0	0%	0	0%
Industrial Consultants	3,465	2,234	4	2,807	2	50%	2	50%	0	0%
Industrial Developments	1,403	2,953	1	3,474	0	0%	1	100%	0	0%
Industrial Equipment & Supplies	86,004	338	126	705	97	77%	29	23%	0	0%
Industrial Hygiene Consultants	1,666	2,800	20	1,713	20	100%	0	0%	0	0%
Industrial Manufacturers	20,054	982	41	1,270	31	76%	7	17%	3	7%
Industrial Painting	1,172	3,091	3	2,985	1	33%	2	67%	0	0%
Industrial Products Wholesalers & Distributors	33,035	699	110	760	85	77%	25	23%	0	0%
Infomercials	2,476	2,497	48	1,188	42	88%	6	13%	0	0%
Information Bureaus	80,630	356	559	255	489	87%	56	10%	14	3%
Information Processing & Retrieval Equipment & Systems	6,772	1,711	24	1,593	7	29%	3	13%	14	58%
Information Technology Services	189,893	160	724	204	488	67%	219	30%	17	2%
Infrared Equipment	1,473	2,903	5	2,657	1	20%	4	80%	0	0%
Infrared Inspection	404	3,844	0	3,965	0	0%	0	0%	0	0%
Ink Cartridge - Refill & Sales	20,056	981	289	401	179	62%	100	35%	10	3%
Inks - Manufacturers Materials	1,035	3,187	3	2,985	1	33%	2	67%	0	0%
Inks - Print & Lithograph	529	3,675	2	3,190	1	50%	1	50%	0	0%
Inks - Writing & Marking	506	3,706	5	2,657	2	40%	3	60%	0	0%
Insect Control Devices	1,495	2,891	0	3,965	0	0%	0	0%	0	0%
Insecticides	894	3,301	4	2,807	4	100%	0	0%	0	0%
Inserts - Screw Thread	15	4,929	0	3,965	0	0%	0	0%	0	0%
Inspection Devices - Industrial	1,512	2,883	8	2,334	4	50%	4	50%	0	0%
Instrument Cases	725	3,461	4	2,807	2	50%	2	50%	0	0%
Insulation Contractors Equipment & Supplies	4,882	1,964	11	2,124	3	27%	7	64%	1	9%
Insulation Materials	12,590	1,269	24	1,593	21	88%	3	13%	0	0%
Insulation Materials - Electric	216	4,193	0	3,965	0	0%	0	0%	0	0%
Insulation Removal	355	3,914	0	3,965	0	0%	0	0%	0	0%
Insurance - Accident & Health	27,568	779	135	677	45	33%	73	54%	17	13%
Insurance - Auto	254,212	117	1,520	116	1,360	89%	139	9%	21	1%
Insurance - Aviation	430	3,808	0	3,965	0	0%	0	0%	0	0%
Insurance - Bonding	2,765	2,397	7	2,439	5	71%	2	29%	0	0%
Insurance - Crop	1,377	2,970	1	3,474	1	100%	0	0%	0	0%
Insurance - Dental	7,786	1,601	46	1,216	41	89%	5	11%	0	0%
Insurance - Disability	1,104	3,140	3	2,985	3	100%	0	0%	0	0%
Insurance - Employee Benefits	27,959	770	90	850	42	47%	47	52%	1	1%
Insurance - Fire & Flood Specialists	11,158	1,354	14	1,950	11	79%	2	14%	1	7%
Insurance - Funeral	3,561	2,220	6	2,544	4	67%	2	33%	0	0%
Insurance - Health	197,939	151	1,388	124	1,279	92%	104	7%	5	0%
Insurance - Homeowners	61,983	440	113	748	97	86%	15	13%	1	1%
Insurance - Liability	4,633	2,018	5	2,657	4	80%	1	20%	0	0%
Insurance - Life	270,411	107	394	323	350	89%	38	10%	6	2%
Insurance - Long Term Care	5,352	1,883	3	2,985	2	67%	1	33%	0	0%
Insurance - Marine	2,278	2,549	5	2,657	5	100%	0	0%	0	0%
Insurance - Medical Liability	3,757	2,183	7	2,439	4	57%	2	29%	1	14%
Insurance - Medicare Advantage Plans	183	4,265	1	3,474	1	100%	0	0%	0	0%
Insurance - Medicare Services	10,831	1,377	17	1,825	13	76%	3	18%	1	6%

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Insurance - Medicare Supplement	3,419	2,247	2	3,190	1	50%	1	50%	0	0%
Insurance - Property	60,593	449	167	580	161	96%	6	4%	0	0%
Insurance - Rental	7,884	1,590	7	2,439	5	71%	2	29%	0	0%
Insurance - Senior Products	13,937	1,203	4	2,807	3	75%	0	0%	1	25%
Insurance - Travel	26,631	796	211	489	205	97%	6	3%	0	0%
Insurance - Viatical	8,816	1,509	25	1,576	14	56%	8	32%	3	12%
Insurance - Vision	229	4,160	0	3,965	0	0%	0	0%	0	0%
Insurance - Workers Compensation	34,747	678	37	1,329	36	97%	1	3%	0	0%
Insurance Agency	225,032	125	339	358	264	78%	73	22%	2	1%
Insurance Agents	34,001	686	85	884	62	73%	22	26%	1	1%
Insurance Claim Processing Services	64,658	425	281	410	251	89%	28	10%	2	1%
Insurance Companies	1,933,641	10	8,384	13	7,917	94%	402	5%	65	1%
Insurance Consultants	64,463	427	71	983	52	73%	19	27%	0	0%
Insurance Inspection & Audits	4,031	2,127	6	2,544	5	83%	1	17%	0	0%
Insurance Rating Bureaus	1,083	3,151	2	3,190	2	100%	0	0%	0	0%
Insurance Services	703,581	36	2,468	68	2,294	93%	134	5%	40	2%
Insurance Services - Commercial	13,015	1,256	17	1,825	12	71%	4	24%	1	6%
Insured Property Replacement Service	13,740	1,212	211	489	210	100%	1	0%	0	0%
Interactive Media	3,871	2,157	123	714	121	98%	2	2%	0	0%
Intercoms Systems & Services	1,425	2,937	5	2,657	4	80%	1	20%	0	0%
Interior Decorators & Designers	63,126	436	157	619	71	45%	83	53%	3	2%
Interior Decorators & Designers - Workroom	1,752	2,754	1	3,474	1	100%	0	0%	0	0%
Interior Decorators & Designers Supplies	6,351	1,761	69	1,001	62	90%	3	4%	4	6%
Interior Designers - Architectural	2,008	2,641	7	2,439	1	14%	6	86%	0	0%
Interior Designers - Commercial	1,275	3,037	12	2,056	3	25%	8	67%	1	8%
Interior Designers - Registered/Licensed	2,567	2,461	4	2,807	3	75%	1	25%	0	0%
Interior Finishing	1,358	2,980	1	3,474	0	0%	1	100%	0	0%
International Trade Consultants	3,949	2,141	13	2,003	5	38%	8	62%	0	0%
Internet - Web Hosting	276,646	104	1,387	125	1,100	79%	264	19%	23	2%
Internet Access Provider	47,619	548	810	194	737	91%	71	9%	2	0%
Internet Auction Service	104,869	271	614	237	399	65%	209	34%	6	1%
Internet Cafes	1,017	3,201	11	2,124	3	27%	6	55%	2	18%
Internet Gaming	102,156	275	1,739	99	1,540	89%	177	10%	22	1%
Internet Marketing Services	571,232	44	1,905	88	1,618	85%	220	12%	67	4%
Internet Selling Services	192,544	158	3,336	50	3,197	96%	114	3%	25	1%
Internet Services	1,107,329	26	7,110	14	6,194	87%	763	11%	153	2%
Internet Shopping	1,358,480	16	10,356	9	8,327	80%	1,827	18%	202	2%
Internet-Based Telephone Service	8,441	1,537	186	539	172	92%	14	8%	0	0%
Inventors	6,280	1,766	6	2,544	5	83%	1	17%	0	0%
Inventory Service	6,134	1,785	6	2,544	3	50%	2	33%	1	17%
Investigators	115,907	247	190	528	112	59%	63	33%	15	8%
Investigators - Trademark Infringement	115	4,461	0	3,965	0	0%	0	0%	0	0%
Investment Advisory Service	159,938	190	187	534	72	39%	95	51%	20	11%
Investment Castings	253	4,117	1	3,474	0	0%	0	0%	1	##
Investment Management	32,780	701	62	1,061	25	40%	31	50%	6	10%
Investment Securities	86,261	336	162	598	132	81%	27	17%	3	2%
Investment Seminars	17,631	1,055	48	1,188	41	85%	7	15%	0	0%
Invitations & Announcements	9,316	1,476	12	2,056	6	50%	5	42%	1	8%
iPod Sales & Service	170	4,300	1	3,474	1	100%	0	0%	0	0%
Iron	1,670	2,796	2	3,190	0	0%	2	100%	0	0%
Iron Work	27,560	781	86	877	42	49%	42	49%	2	2%
Ironing Boards	90	4,556	0	3,965	0	0%	0	0%	0	0%
Irrigation Consultants	11,099	1,358	24	1,593	14	58%	8	33%	2	8%
Irrigation Equipment	234	4,151	1	3,474	0	0%	1	100%	0	0%
Irrigation Systems & Equipment	71,797	386	115	741	79	69%	30	26%	6	5%
Irrigation Systems - Install/Design	10,700	1,382	19	1,752	14	74%	5	26%	0	0%
Irrigation Systems - Maintenance/Repair	6,026	1,793	14	1,950	8	57%	6	43%	0	0%
Italian Food Products	1,105	3,139	2	3,190	1	50%	1	50%	0	0%

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Ivory Goods	71	4,630	0	3,965	0	0%	0	0%	0	0%
Jacks	1,559	2,851	1	3,474	1	100%	0	0%	0	0%
Jacks - Repair	50	4,734	0	3,965	0	0%	0	0%	0	0%
Jade & Jade Goods	9	4,987	0	3,965	0	0%	0	0%	0	0%
Jail Equipment	96	4,533	0	3,965	0	0%	0	0%	0	0%
Jalousies	54	4,705	0	3,965	0	0%	0	0%	0	0%
Janitor Service	226,902	123	132	685	79	60%	50	38%	3	2%
Janitors Equipment & Supplies	12,149	1,299	7	2,439	6	86%	1	14%	0	0%
Japanese Food Products	145	4,380	2	3,190	0	0%	2	100%	0	0%
Jeans	1,531	2,871	7	2,439	0	0%	6	86%	1	14%
Jet Ski/Personal Watercraft	5,408	1,874	47	1,203	27	57%	20	43%	0	0%
Jewelers - Retail	697,732	37	2,842	56	2,296	81%	485	17%	61	2%
Jewelers - Supplies	5,509	1,863	7	2,439	4	57%	3	43%	0	0%
Jewelers - Wholesale	17,264	1,074	17	1,825	11	65%	6	35%	0	0%
Jewelry Advisory Service	792	3,383	3	2,985	3	100%	0	0%	0	0%
Jewelry Buyers	28,033	769	16	1,872	10	63%	5	31%	1	6%
Jewelry Castings	1,852	2,704	1	3,474	1	100%	0	0%	0	0%
Jewelry Designers	41,131	605	156	621	82	53%	70	45%	4	3%
Jewelry Engravers	725	3,461	5	2,657	2	40%	3	60%	0	0%
Jewelry Findings	5,120	1,925	19	1,752	12	63%	7	37%	0	0%
Jewelry Manufacturers	42,057	597	94	827	44	47%	45	48%	5	5%
Jewelry Polishing & Plating	744	3,439	1	3,474	1	100%	0	0%	0	0%
Jewelry Repair	14,975	1,156	90	850	52	58%	30	33%	8	9%
Jewels - Imitation	2,299	2,545	30	1,453	29	97%	1	3%	0	0%
Jigs & Fixtures	15	4,929	0	3,965	0	0%	0	0%	0	0%
Jigs & Fixtures - Components	15	4,929	0	3,965	0	0%	0	0%	0	0%
Job Listing & Advisory Services	131,294	229	222	478	175	79%	33	15%	14	6%
Job Listing & Advisory Services - Advanced Fee	12,322	1,287	20	1,713	7	35%	4	20%	9	45%
Job Lot Merchandise	1	5,104	0	3,965	0	0%	0	0%	0	0%
Judgment Recovery	6,964	1,683	6	2,544	3	50%	1	17%	2	33%
Juice Extractors	1,356	2,983	2	3,190	1	50%	1	50%	0	0%
Juices	2,072	2,620	47	1,203	26	55%	21	45%	0	0%
Juke Boxes	885	3,309	6	2,544	6	100%	0	0%	0	0%
Jumping Balloon Rental	951	3,249	4	2,807	4	100%	0	0%	0	0%
Junk Dealers	3,423	2,244	9	2,265	6	67%	2	22%	1	11%
Junk Removal	15,523	1,129	22	1,651	11	50%	10	45%	1	5%
Karaoke Machines & Tapes	1,603	2,834	11	2,124	3	27%	7	64%	1	9%
Karts - Motorized	1,246	3,048	5	2,657	1	20%	4	80%	0	0%
Kennels Equipment & Supplies	871	3,319	7	2,439	7	100%	0	0%	0	0%
Kerosene	138	4,398	0	3,965	0	0%	0	0%	0	0%
Key Control Systems	2,502	2,487	36	1,342	14	39%	22	61%	0	0%
Key Duplication and Cutting	1,886	2,687	5	2,657	3	60%	2	40%	0	0%
Key Holders	247	4,128	0	3,965	0	0%	0	0%	0	0%
Kickboxing	1,229	3,056	17	1,825	10	59%	6	35%	1	6%
Kilns	307	3,990	2	3,190	0	0%	2	100%	0	0%
Kitchen & Bath - Design & Remodeling	299,746	98	352	352	251	71%	89	25%	12	3%
Kitchen & Bath Design	19,681	993	32	1,417	14	44%	18	56%	0	0%
Kitchen Accessories	35,970	656	192	524	130	68%	60	31%	2	1%
Kitchen Cabinet Refacing	9,825	1,436	22	1,651	11	50%	10	45%	1	5%
Kitchen Cabinets & Equipment - Household	65,360	419	125	709	88	70%	34	27%	3	2%
Kitchen Cabinets - Refinishing, Refacing & Resurfacing	6,624	1,732	29	1,470	7	24%	22	76%	0	0%
Kitchen Remodeling	52,845	506	89	855	49	55%	39	44%	1	1%
Kite Boarding	65	4,656	1	3,474	1	100%	0	0%	0	0%
Kites	190	4,244	0	3,965	0	0%	0	0%	0	0%
Knife Sharpening Devices	2,021	2,637	4	2,807	1	25%	3	75%	0	0%
Knit Goods - Retail	925	3,273	4	2,807	2	50%	2	50%	0	0%
Knit Goods - Wholesale & Manufacturers	204	4,217	1	3,474	1	100%	0	0%	0	0%
Knit Goods Blocking Service	3	5,074	0	3,965	0	0%	0	0%	0	0%

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Knitted Fabrics	174	4,288	0	3,965	0	0%	0	0%	0	0%
Knitting Instruction	418	3,826	1	3,474	0	0%	1	100%	0	0%
Knitting Machines	145	4,380	0	3,965	0	0%	0	0%	0	0%
Knives - Custom	4,266	2,085	26	1,543	11	42%	15	58%	0	0%
Knives - Machine	1,380	2,966	2	3,190	0	0%	2	100%	0	0%
Knobs	6,762	1,717	12	2,056	11	92%	1	8%	0	0%
Kosher Food Products	366	3,906	2	3,190	1	50%	1	50%	0	0%
Labeling	4,456	2,054	3	2,985	3	100%	0	0%	0	0%
Labeling Equipment	890	3,305	0	3,965	0	0%	0	0%	0	0%
Labels	1,496	2,889	2	3,190	1	50%	1	50%	0	0%
Labels - Fabric	405	3,843	1	3,474	0	0%	1	100%	0	0%
Labels - Paper	3,686	2,195	26	1,543	25	96%	1	4%	0	0%
Labels - Plastic, Metal, Foil	1,163	3,094	1	3,474	0	0%	1	100%	0	0%
Labor Contractors	2,358	2,531	4	2,807	1	25%	3	75%	0	0%
Labor Organizations	3,628	2,203	4	2,807	1	25%	3	75%	0	0%
Labor Posters	18,377	1,026	236	458	196	83%	38	16%	2	1%
Labor Relations Consultants	847	3,338	0	3,965	0	0%	0	0%	0	0%
Laboratories - Medical	48,993	539	473	289	369	78%	98	21%	6	1%
Laboratories - Research & Development	22,039	930	38	1,312	28	74%	8	21%	2	5%
Laboratories - Testing	38,162	632	82	902	43	52%	35	43%	4	5%
Laboratories - Veterinary	1,115	3,133	4	2,807	3	75%	1	25%	0	0%
Laboratory Equipment & Supplies	8,338	1,547	16	1,872	9	56%	6	38%	1	6%
Laces	14	4,941	0	3,965	0	0%	0	0%	0	0%
Lacquers - Manufacturers	44	4,758	0	3,965	0	0%	0	0%	0	0%
Ladders	782	3,396	1	3,474	0	0%	1	100%	0	0%
Ladders - Renting	1	5,104	0	3,965	0	0%	0	0%	0	0%
Lake & Pond Management	3,041	2,327	5	2,657	1	20%	4	80%	0	0%
Laminated Structural Products	434	3,803	0	3,965	0	0%	0	0%	0	0%
Laminating Equipment & Supplies	1,035	3,187	1	3,474	1	100%	0	0%	0	0%
Laminations - Motor & Transformer	57	4,694	0	3,965	0	0%	0	0%	0	0%
Laminations - Plastic, Paper	1,352	2,984	5	2,657	1	20%	4	80%	0	0%
Lamp Shade Covers	121	4,445	0	3,965	0	0%	0	0%	0	0%
Lamp Shade Frames & Supplies	511	3,701	1	3,474	1	100%	0	0%	0	0%
Lamp Shades - Cleaning & Repairing	55	4,700	0	3,965	0	0%	0	0%	0	0%
Lamp Shades - Wholesale & Manufacturers	165	4,319	0	3,965	0	0%	0	0%	0	0%
Lamps & Lamp Shades - Retail	4,347	2,073	13	2,003	10	77%	2	15%	1	8%
Lamps - Health	342	3,932	0	3,965	0	0%	0	0%	0	0%
Lamps - Repair	350	3,923	5	2,657	2	40%	3	60%	0	0%
Lamps - Supplies & Parts	1,349	2,985	2	3,190	1	50%	1	50%	0	0%
Lamps - Wholesale & Manufacturers	693	3,489	6	2,544	4	67%	2	33%	0	0%
Land Clearing & Leveling	24,942	842	9	2,265	4	44%	5	56%	0	0%
Land Companies	30,119	739	49	1,171	23	47%	21	43%	5	10%
Landfills - Construction Materials	479	3,742	1	3,474	0	0%	1	100%	0	0%
Landfills - Sanitary	1,182	3,084	1	3,474	0	0%	1	100%	0	0%
Landscape & Yard Clean-Up	7,545	1,623	67	1,017	27	40%	33	49%	7	10%
Landscape Architects	55,004	488	116	735	60	52%	54	47%	2	2%
Landscape Contractors	1,357,662	17	2,327	71	1,272	55%	990	43%	65	3%
Landscape Contractors - Commercial	9,653	1,444	17	1,825	6	35%	11	65%	0	0%
Landscape Designers	99,649	283	178	556	85	48%	89	50%	4	2%
Landscape Lighting	10,411	1,401	24	1,593	18	75%	6	25%	0	0%
Landscape Maintenance	116,605	246	250	442	104	42%	133	53%	13	5%
Landscape Equipment & Supplies	25,345	830	70	993	38	54%	28	40%	4	6%
Language Schools	8,636	1,520	24	1,593	15	63%	8	33%	1	4%
Language Training Aids	3,285	2,277	37	1,329	36	97%	1	3%	0	0%
Lanyards	15	4,929	0	3,965	0	0%	0	0%	0	0%
Lapidaries	103	4,508	0	3,965	0	0%	0	0%	0	0%
Lapidary Equipment & Supplies	53	4,714	2	3,190	2	100%	0	0%	0	0%
Laser Cosmetic Services	23,269	893	130	691	67	52%	52	40%	11	8%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	CmpIs Settled	%	CmpIs Not Settled	%	CmpIs Unable To Pursue	%
Laser Eye Surgery	13,717	1,216	26	1,543	20	77%	6	23%	0	0%
Laser Therapy	4,699	2,007	12	2,056	5	42%	3	25%	4	33%
Lasers	9,470	1,462	70	993	19	27%	45	64%	6	9%
Lasik Eye Surgery	2,830	2,379	7	2,439	3	43%	4	57%	0	0%
Latex Products	383	3,878	0	3,965	0	0%	0	0%	0	0%
Lath	88	4,562	0	3,965	0	0%	0	0%	0	0%
Lathes	111	4,479	2	3,190	2	100%	0	0%	0	0%
Lathing Contractors	906	3,291	0	3,965	0	0%	0	0%	0	0%
Laundries	10,085	1,418	125	709	56	45%	60	48%	9	7%
Laundries - Self Service	7,643	1,611	144	653	65	45%	69	48%	10	7%
Laundry Consultants	3,190	2,291	21	1,681	11	52%	10	48%	0	0%
Laundry Equipment	6,286	1,765	67	1,017	43	64%	19	28%	5	7%
Laundry Supplies	518	3,691	3	2,985	2	67%	1	33%	0	0%
Law & Financial Printers	80	4,594	0	3,965	0	0%	0	0%	0	0%
Law Books	213	4,200	2	3,190	0	0%	2	100%	0	0%
Lawn & Garden Equipment & Supplies	81,859	351	369	338	297	80%	71	19%	1	0%
Lawn & Garden Equipment & Supplies - Rental	2,445	2,511	16	1,872	15	94%	1	6%	0	0%
Lawn & Garden Pond Dealers & Supplies	5,882	1,817	27	1,519	20	74%	7	26%	0	0%
Lawn & Garden Sprinkler Systems	100,627	281	148	643	92	62%	54	36%	2	1%
Lawn & Tree Care	39,776	617	289	401	180	62%	99	34%	10	3%
Lawn Installation Service	2,000	2,644	12	2,056	3	25%	6	50%	3	25%
Lawn Maintenance	722,210	35	2,336	70	1,798	77%	488	21%	50	2%
Lawn Mowers	33,232	693	96	822	69	72%	27	28%	0	0%
Lawn Mowers - Sharpen & Repair	35,685	660	159	610	77	48%	80	50%	2	1%
Lawn Tractor Dealers	349	3,924	6	2,544	5	83%	1	17%	0	0%
Layouts - Office, Factory	978	3,229	0	3,965	0	0%	0	0%	0	0%
Lead	2,459	2,505	12	2,056	10	83%	1	8%	1	8%
Lead Abatement	2,520	2,480	2	3,190	1	50%	1	50%	0	0%
Lead Burning	8	5,004	0	3,965	0	0%	0	0%	0	0%
Lead Products	149	4,362	0	3,965	0	0%	0	0%	0	0%
Lead Removal	62	4,668	1	3,474	0	0%	1	100%	0	0%
Lead Renovator	16	4,920	1	3,474	1	100%	0	0%	0	0%
Lead Testing	305	3,998	1	3,474	1	100%	0	0%	0	0%
Leadership Development	15,914	1,112	1	3,474	0	0%	1	100%	0	0%
Leak Detecting Instruments	3,164	2,297	7	2,439	5	71%	2	29%	0	0%
Leak Detection	7,396	1,632	12	2,056	8	67%	4	33%	0	0%
Leasing Service	56,662	478	312	381	263	84%	49	16%	0	0%
Leather	5,091	1,932	36	1,342	3	8%	33	92%	0	0%
Leather Cleaning	1,370	2,973	5	2,657	5	100%	0	0%	0	0%
Leather Clothing - Retail	6,715	1,721	54	1,125	24	44%	27	50%	3	6%
Leather Clothing - Wholesale & Manufacturers	214	4,197	0	3,965	0	0%	0	0%	0	0%
Leather Finishers	220	4,184	0	3,965	0	0%	0	0%	0	0%
Leather Finishes	23	4,879	0	3,965	0	0%	0	0%	0	0%
Leather Goods - Dealers	8,124	1,567	91	840	73	80%	17	19%	1	1%
Leather Goods - Repair	3,453	2,238	10	2,189	7	70%	3	30%	0	0%
Leather Goods - Wholesale & Manufacturers	3,881	2,154	11	2,124	6	55%	5	45%	0	0%
Leather Goods Manufacturers Supplies	889	3,306	2	3,190	2	100%	0	0%	0	0%
Leather Restoration	2,995	2,341	4	2,807	4	100%	0	0%	0	0%
Lecture & Seminar Bureaus	23,318	891	40	1,284	37	93%	2	5%	1	3%
Legal Clinics	12,911	1,262	14	1,950	8	57%	5	36%	1	7%
Legal Document Assistance	97,246	294	496	281	388	78%	102	21%	6	1%
Legal Forms	71,812	385	166	586	143	86%	23	14%	0	0%
Legal Information Services	18,913	1,011	51	1,156	19	37%	29	57%	3	6%
Legal Printing	72	4,626	2	3,190	0	0%	2	100%	0	0%
Legal Services Plans	97,050	296	148	643	108	73%	36	24%	4	3%
Lenses	2,067	2,623	12	2,056	0	0%	10	83%	2	17%
Letter Shop Service	481	3,739	0	3,965	0	0%	0	0%	0	0%
Lettering Machines	385	3,872	1	3,474	0	0%	1	100%	0	0%

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Letters - Sign	1,705	2,783	10	2,189	1	10%	5	50%	4	40%
Levels	141	4,388	0	3,965	0	0%	0	0%	0	0%
Libraries - Circulating & Rental	22	4,884	0	3,965	0	0%	0	0%	0	0%
Libraries - Institutional	32	4,824	1	3,474	1	100%	0	0%	0	0%
Libraries - Public	2,736	2,403	7	2,439	7	100%	0	0%	0	0%
Library Equipment & Supplies	266	4,085	1	3,474	1	100%	0	0%	0	0%
Library Research Service	2,836	2,377	7	2,439	6	86%	1	14%	0	0%
Lice Removal/Protection Services	6,452	1,749	8	2,334	8	100%	0	0%	0	0%
License Services	20,024	983	93	832	56	60%	37	40%	0	0%
Lie Detection Service	5,511	1,862	2	3,190	1	50%	1	50%	0	0%
Life Raft Inflation Equipment	212	4,202	1	3,474	0	0%	1	100%	0	0%
Lift Kits	71	4,630	0	3,965	0	0%	0	0%	0	0%
Lifts	10,424	1,399	13	2,003	11	85%	2	15%	0	0%
Lifts/Elevators - In Home	2,075	2,618	1	3,474	0	0%	1	100%	0	0%
Lighting Consultants	7,584	1,618	11	2,124	7	64%	3	27%	1	9%
Lighting Equipment - Emergency	7,770	1,603	146	649	103	71%	43	29%	0	0%
Lighting Fixtures - Cleaning	77	4,605	0	3,965	0	0%	0	0%	0	0%
Lighting Fixtures - Repair & Maintenance	2,214	2,564	3	2,985	2	67%	1	33%	0	0%
Lighting Fixtures - Retail	68,087	404	288	403	188	65%	94	33%	6	2%
Lighting Fixtures - Supplies & Parts	5,203	1,908	24	1,593	16	67%	7	29%	1	4%
Lighting Fixtures - Wholesale & Manufacturers	7,251	1,643	30	1,453	18	60%	12	40%	0	0%
Lighting Plants	100	4,520	1	3,474	0	0%	1	100%	0	0%
Lighting Systems & Equipment	13,190	1,246	49	1,171	33	67%	15	31%	1	2%
Lightning Protection Equipment	2,958	2,348	1	3,474	1	100%	0	0%	0	0%
Lights Bulbs & Tubes	14,783	1,161	94	827	65	69%	28	30%	1	1%
Lime	170	4,300	0	3,965	0	0%	0	0%	0	0%
Limestone	3,370	2,257	8	2,334	4	50%	3	38%	1	13%
Limousine Service	154,600	196	630	228	311	49%	297	47%	22	3%
Linen Supply Service	8,449	1,535	24	1,593	18	75%	5	21%	1	4%
Linens - Retail	13,821	1,210	142	657	118	83%	17	12%	7	5%
Linens - Wholesale & Manufacturers	3,581	2,213	16	1,872	11	69%	5	31%	0	0%
Lingerie	28,152	768	328	366	196	60%	115	35%	17	5%
Linings - Clothing	307	3,990	2	3,190	2	100%	0	0%	0	0%
Linings - Plastic, Membrane	4,126	2,113	13	2,003	8	62%	5	38%	0	0%
Linoleum - Wholesale & Manufacturers	27	4,853	0	3,965	0	0%	0	0%	0	0%
Linoleum Dealers	1,609	2,832	2	3,190	2	100%	0	0%	0	0%
Linoleum Layers Equipment & Supplies	8	5,004	0	3,965	0	0%	0	0%	0	0%
Liquidators	20,177	979	52	1,149	29	56%	22	42%	1	2%
Liquor Brokers	385	3,872	2	3,190	1	50%	1	50%	0	0%
Liquor Stores	23,848	870	108	769	67	62%	41	38%	0	0%
Liquors - Wholesale	1,881	2,692	4	2,807	2	50%	2	50%	0	0%
Literary Agents	3,205	2,289	2	3,190	1	50%	1	50%	0	0%
Lithographers	336	3,943	0	3,965	0	0%	0	0%	0	0%
Lithographic Negatives & Plates	9	4,987	0	3,965	0	0%	0	0%	0	0%
Litigation Support	4,988	1,946	6	2,544	4	67%	2	33%	0	0%
Livestock - Commission	24	4,869	0	3,965	0	0%	0	0%	0	0%
Livestock Appraisers	7	5,018	0	3,965	0	0%	0	0%	0	0%
Livestock Auction Markets	1,784	2,743	2	3,190	2	100%	0	0%	0	0%
Livestock Breeders	4,224	2,094	2	3,190	0	0%	2	100%	0	0%
Livestock Buyers	543	3,660	0	3,965	0	0%	0	0%	0	0%
Livestock Equipment & Supplies	3,456	2,237	2	3,190	2	100%	0	0%	0	0%
Livestock Feeding	1,299	3,015	1	3,474	1	100%	0	0%	0	0%
Livestock Grooming	25	4,864	0	3,965	0	0%	0	0%	0	0%
Livestock Hauling	547	3,656	0	3,965	0	0%	0	0%	0	0%
Livestock Order Buyers	8	5,004	0	3,965	0	0%	0	0%	0	0%
Livestock Spraying	9	4,987	0	3,965	0	0%	0	0%	0	0%
Loading Dock Equipment	1,294	3,021	0	3,965	0	0%	0	0%	0	0%
Loan Acceleration	301	4,010	0	3,965	0	0%	0	0%	0	0%

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Loan Modification	58,866	458	172	568	88	51%	77	45%	7	4%
Loan Modification - Auto	1,476	2,902	12	2,056	0	0%	9	75%	3	25%
Loan Originator	2,335	2,534	13	2,003	5	38%	7	54%	1	8%
Loan Servicing	139,872	213	1,316	129	1,098	83%	209	16%	9	1%
Loans	1,210,977	23	3,136	53	2,505	80%	441	14%	190	6%
Loans - Farm & Ranch	932	3,268	0	3,965	0	0%	0	0%	0	0%
Loans - Small Business	181,433	168	299	392	237	79%	52	17%	10	3%
Lobbyists	5,474	1,869	3	2,985	2	67%	0	0%	1	33%
Lockers	1,084	3,149	0	3,965	0	0%	0	0%	0	0%
Locks & Locksmiths	194,943	155	906	174	321	35%	443	49%	142	16%
Locks - Wholesale & Manufacturers	4,869	1,966	80	918	15	19%	65	81%	0	0%
Locksmiths Equipment & Supplies	7,249	1,644	29	1,470	12	41%	14	48%	3	10%
Locomotives	526	3,683	0	3,965	0	0%	0	0%	0	0%
Log Cabins, Homes & Buildings	49,766	530	41	1,270	31	76%	10	24%	0	0%
Log Splitting Equipment	315	3,976	1	3,474	0	0%	1	100%	0	0%
Logging Companies	23,861	869	27	1,519	13	48%	13	48%	1	4%
Logging Equipment & Supplies	2,172	2,579	0	3,965	0	0%	0	0%	0	0%
Logistics	41,065	607	116	735	84	72%	32	28%	0	0%
Lot Rental	155	4,337	8	2,334	5	63%	3	38%	0	0%
Lotteries - Foreign	5,352	1,883	5	2,657	0	0%	2	40%	3	60%
Lotteries - Local	5,416	1,873	5	2,657	5	100%	0	0%	0	0%
Lotteries - State	3,692	2,194	4	2,807	2	50%	1	25%	1	25%
Lottery Buying Club	1,160	3,097	1	3,474	1	100%	0	0%	0	0%
Louvers	292	4,023	0	3,965	0	0%	0	0%	0	0%
Lubricants	2,200	2,570	2	3,190	1	50%	1	50%	0	0%
Lubricating Devices & Systems	438	3,797	0	3,965	0	0%	0	0%	0	0%
Lubricating Service - Automotive	27,934	772	505	276	332	66%	170	34%	3	1%
Luggage - Retail	12,082	1,305	105	784	70	67%	35	33%	0	0%
Luggage - Wholesale & Manufacturers	1,191	3,083	12	2,056	8	67%	4	33%	0	0%
Luggage Carriers	1,623	2,824	8	2,334	7	88%	1	13%	0	0%
Luggage Covers	9	4,987	0	3,965	0	0%	0	0%	0	0%
Luggage Manufacturers Equipment & Supplies	101	4,513	1	3,474	0	0%	1	100%	0	0%
Luggage Repair	678	3,508	1	3,474	0	0%	1	100%	0	0%
Lumber - Drying	61	4,670	0	3,965	0	0%	0	0%	0	0%
Lumber - Retail	43,179	591	83	896	54	65%	29	35%	0	0%
Lumber - Used	170	4,300	0	3,965	0	0%	0	0%	0	0%
Lumber - Wholesale	8,336	1,548	17	1,825	10	59%	7	41%	0	0%
Lumber Carriers	1,358	2,980	2	3,190	2	100%	0	0%	0	0%
Lumber Inspectors	152	4,346	1	3,474	1	100%	0	0%	0	0%
Lumber Mill Representatives	295	4,017	2	3,190	0	0%	2	100%	0	0%
Lumber Treating	428	3,809	0	3,965	0	0%	0	0%	0	0%
Macaroni	107	4,500	1	3,474	1	100%	0	0%	0	0%
Machine Shops	60,979	447	53	1,142	25	47%	25	47%	3	6%
Machine Tools	17,677	1,051	49	1,171	39	80%	9	18%	1	2%
Machine Tools - Repair & Rebuild	5,903	1,813	21	1,681	4	19%	17	81%	0	0%
Machinery & Equipment - Appraisal	233	4,152	0	3,965	0	0%	0	0%	0	0%
Machinery - New	14,682	1,163	27	1,519	11	41%	12	44%	4	15%
Machinery - Specially Designed	3,864	2,160	8	2,334	1	13%	6	75%	1	13%
Machinery - Used	2,344	2,991	13	2,003	12	92%	1	8%	0	0%
Machinery Cleaning	245	4,134	0	3,965	0	0%	0	0%	0	0%
Machinery Movers & Erectors	2,860	2,369	3	2,985	2	67%	1	33%	0	0%
Machinery Rebuild & Repair	5,840	1,819	16	1,872	10	63%	5	31%	1	6%
Magazine Sales	126,708	234	1,563	113	1,157	74%	334	21%	72	5%
Magazine Sales by Mail	8,666	1,518	136	671	112	82%	11	8%	13	10%
Magazine Sales by Telephone	12,675	1,268	246	447	226	92%	12	5%	8	3%
Magazines - Back Number	17	4,910	0	3,965	0	0%	0	0%	0	0%
Magazines - Dealers	16,655	1,088	237	454	134	57%	88	37%	15	6%
Magazines - Distributors	21,166	959	225	469	112	50%	112	50%	1	0%

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Magazines - Subscription Agents	93,969	303	1,133	145	739	65%	322	28%	72	6%
Magicians	1,009	3,206	1	3,474	0	0%	1	100%	0	0%
Magicians Supplies	723	3,464	8	2,334	3	38%	5	63%	0	0%
Magnetic Inspection Equipment	9	4,987	0	3,965	0	0%	0	0%	0	0%
Magnetic Inspection Service	41	4,778	0	3,965	0	0%	0	0%	0	0%
Magnets & Magnetic Devices	2,109	2,603	3	2,985	1	33%	1	33%	1	33%
Magnifying Glasses	380	3,890	4	2,807	4	100%	0	0%	0	0%
Maids & Butlers Service	19,372	1,002	68	1,006	40	59%	27	40%	1	1%
Mail Box Rental & Receiving	8,357	1,546	85	884	47	55%	32	38%	6	7%
Mail Boxes - Manufacturers & Distributors	3,173	2,294	12	2,056	7	58%	5	42%	0	0%
Mail Order & Catalog Shopping	284,752	103	3,606	43	3,303	92%	262	7%	41	1%
Mailing Containers	551	3,650	4	2,807	2	50%	2	50%	0	0%
Mailing Lists	72,587	383	223	474	64	29%	158	71%	1	0%
Mailing Machines & Equipment	11,829	1,312	138	664	131	95%	6	4%	1	1%
Mailing Services	96,285	299	1,904	89	1,646	86%	226	12%	32	2%
Mailing Services - Drop Shipper	15,457	1,136	104	795	85	82%	19	18%	0	0%
Mailing Services - International	4,451	2,057	20	1,713	10	50%	10	50%	0	0%
Malt & Hops	7	5,018	0	3,965	0	0%	0	0%	0	0%
Managed Print Service	418	3,826	4	2,807	2	50%	2	50%	0	0%
Management Consultants	80,898	354	164	590	97	59%	62	38%	5	3%
Management Training	8,532	1,531	10	2,189	7	70%	3	30%	0	0%
Manhole Covers	174	4,288	0	3,965	0	0%	0	0%	0	0%
Manicuring	1,207	3,071	7	2,439	3	43%	4	57%	0	0%
Mannequins - Display Fixture	804	3,374	3	2,985	1	33%	2	67%	0	0%
Manufactured Homes - Dealers	114,855	250	369	338	287	78%	69	19%	13	4%
Manufactured Homes - Equipment & Parts	7,091	1,668	18	1,789	14	78%	3	17%	1	6%
Manufactured Homes - Parks	40,952	608	112	752	71	63%	36	32%	5	4%
Manufactured Homes - Rent & Lease	7,691	1,609	31	1,435	12	39%	16	52%	3	10%
Manufactured Homes - Repair & Service	27,566	780	58	1,088	45	78%	12	21%	1	2%
Manufactured Homes - Transporting	22,698	909	47	1,203	26	55%	20	43%	1	2%
Manufactured Homes Distributors & Manufacturers	99,672	282	263	429	214	81%	47	18%	2	1%
Manufactured Homes Equipment & Supplies (Manufacturers)	5,515	1,859	10	2,189	10	100%	0	0%	0	0%
Manufactured Offices & Commercial Units	649	3,537	1	3,474	1	100%	0	0%	0	0%
Manufacturers & Producers	428,954	61	2,539	65	2,307	91%	216	9%	16	1%
Manufacturers Agents & Representatives	12,093	1,304	15	1,909	9	60%	6	40%	0	0%
Mapping Services	3,027	2,332	8	2,334	6	75%	2	25%	0	0%
Maps - Dealers	1,486	2,895	17	1,825	16	94%	1	6%	0	0%
Maps - Publishers & Distributors	2,496	2,490	12	2,056	10	83%	2	17%	0	0%
Marble & Granite Installation, Stonework Fabrication	86,337	335	204	501	127	62%	77	38%	0	0%
Marble & Terrazzo Cleaning & Service	4,361	2,070	1	3,474	1	100%	0	0%	0	0%
Marble - Cultured	10,767	1,378	10	2,189	6	60%	4	40%	0	0%
Marble - Natural	18,815	1,015	37	1,329	24	65%	10	27%	3	8%
Marijuana - Accessories	82	4,583	1	3,474	1	100%	0	0%	0	0%
Marijuana - Grower	3	5,074	0	3,965	0	0%	0	0%	0	0%
Marijuana - Medical Dispensary	1,380	2,966	4	2,807	1	25%	3	75%	0	0%
Marijuana - Processor	3	5,074	0	3,965	0	0%	0	0%	0	0%
Marijuana - Products	58	4,688	0	3,965	0	0%	0	0%	0	0%
Marijuana - Retail	395	3,859	6	2,544	3	50%	3	50%	0	0%
Marijuana Sales & Services	1,543	2,858	17	1,825	7	41%	10	59%	0	0%
Marinas	20,291	977	85	884	54	64%	31	36%	0	0%
Marine Contractors	25,482	829	26	1,543	12	46%	13	50%	1	4%
Marine Electric Service	840	3,345	1	3,474	0	0%	0	0%	1	##
Marine Electronic Equipment & Supplies	8,633	1,521	22	1,651	17	77%	5	23%	0	0%
Marine Equipment & Supplies	14,191	1,191	48	1,188	24	50%	23	48%	1	2%
Marine Sales & Service	42,447	595	105	784	66	63%	36	34%	3	3%
Marine Surveyors	2,460	2,503	2	3,190	2	100%	0	0%	0	0%
Market Research & Analysis	225,265	124	546	256	489	90%	52	10%	5	1%
Market Survey Companies	95,404	301	266	424	203	76%	54	20%	9	3%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	CmpIs Settled	%	CmpIs Not Settled	%	CmpIs Unable To Pursue	%
Marketing - Dental	709	3,478	17	1,825	2	12%	15	88%	0	0%
Marketing - Home Based Business	101,062	280	130	691	124	95%	6	5%	0	0%
Marketing Consultants	259,056	114	645	222	412	64%	152	24%	81	13%
Marketing Consultants - Mobile	1,072	3,158	2	3,190	1	50%	1	50%	0	0%
Marketing Programs & Services	463,896	56	805	195	607	75%	178	22%	20	2%
Marketing Software	23,892	865	74	960	55	74%	16	22%	3	4%
Marking & Coding Equipment	351	3,921	1	3,474	1	100%	0	0%	0	0%
Marriage Brokers	1,813	2,727	3	2,985	3	100%	0	0%	0	0%
Marriage, Family, Child, Individual Counselors	42,073	596	66	1,031	45	68%	21	32%	0	0%
Martial Arts	49,909	528	295	395	173	59%	113	38%	9	3%
Martial Arts Supplies & Equipment	3,611	2,208	17	1,825	7	41%	9	53%	1	6%
Masks	498	3,714	11	2,124	4	36%	7	64%	0	0%
Mason Contractors	318,003	86	414	308	187	45%	206	50%	21	5%
Mason Contractors Equipment & Supplies	4,240	2,092	21	1,681	11	52%	9	43%	1	5%
Masonry Panels - Prefabricated	3,814	2,173	9	2,265	3	33%	5	56%	1	11%
Massage Equipment & Supplies	8,823	1,506	44	1,233	28	64%	13	30%	3	7%
Massage School	4,252	2,089	26	1,543	11	42%	11	42%	4	15%
Massage Therapeutic	19,300	1,005	191	526	116	61%	53	28%	22	12%
Massage Therapists	75,993	370	609	239	387	64%	207	34%	15	2%
Masts & Spars	18	4,905	0	3,965	0	0%	0	0%	0	0%
Matches	7	5,018	0	3,965	0	0%	0	0%	0	0%
Material Handling Equipment	9,463	1,463	8	2,334	7	88%	1	13%	0	0%
Maternity Clothes	2,581	2,456	31	1,435	17	55%	14	45%	0	0%
Mathematicians	70	4,637	0	3,965	0	0%	0	0%	0	0%
Mats & Matting	4,897	1,960	39	1,298	25	64%	14	36%	0	0%
Mattress Makers Supplies	4,065	2,121	28	1,496	26	93%	1	4%	1	4%
Mattresses	210,450	140	1,841	95	1,378	75%	431	23%	32	2%
Mattresses - Cleaning	90	4,556	0	3,965	0	0%	0	0%	0	0%
Mattresses - Renovating	863	3,326	2	3,190	0	0%	2	100%	0	0%
Mausoleums	829	3,352	7	2,439	3	43%	4	57%	0	0%
Mayonnaise & Salad Dressings	157	4,334	0	3,965	0	0%	0	0%	0	0%
Meal Preparation Service	2,542	2,472	18	1,789	12	67%	6	33%	0	0%
Measurement & Metrology	638	3,557	0	3,965	0	0%	0	0%	0	0%
Measuring Tapes & Rules	7	5,018	0	3,965	0	0%	0	0%	0	0%
Meat - Bulk & Itinerant	22,826	903	45	1,226	18	40%	26	58%	1	2%
Meat - Processing	12,404	1,282	12	2,056	9	75%	3	25%	0	0%
Meat - Retail	63,832	432	159	610	87	55%	68	43%	4	3%
Meat - Smokehouses	537	3,666	2	3,190	0	0%	2	100%	0	0%
Meat - Wholesale	23,830	873	38	1,312	19	50%	13	34%	6	16%
Meat Brokers	4,403	2,064	11	2,124	4	36%	6	55%	1	9%
Meat Choppers & Grinders	842	3,343	1	3,474	0	0%	1	100%	0	0%
Meat Packers	17,863	1,044	15	1,909	5	33%	9	60%	1	7%
Meat Packers Equipment & Supplies	748	3,434	0	3,965	0	0%	0	0%	0	0%
Meat Patty Molding Machines	7	5,018	0	3,965	0	0%	0	0%	0	0%
Mechanical Contractors	66,465	412	77	937	47	61%	28	36%	2	3%
Media Buying Service	880	3,313	11	2,124	3	27%	7	64%	1	9%
Media Consultant	26,584	801	53	1,142	20	38%	28	53%	5	9%
Mediation Services	10,600	1,392	22	1,651	12	55%	9	41%	1	5%
Mediation Services - Divorce	878	3,314	4	2,807	3	75%	1	25%	0	0%
Medical - Dental Discount Plans	64,916	423	82	902	66	80%	15	18%	1	1%
Medical Alarms	58,960	457	444	300	435	98%	6	1%	3	1%
Medical Alert Companies	7,382	1,635	30	1,453	14	47%	16	53%	0	0%
Medical Billing Services	56,680	477	248	443	165	67%	78	31%	5	2%
Medical Business Administration	26,252	805	66	1,031	49	74%	15	23%	2	3%
Medical Case Management	4,731	1,999	5	2,657	3	60%	2	40%	0	0%
Medical Coding	1,542	2,860	2	3,190	2	100%	0	0%	0	0%
Medical Diagnostic Testing Facilities	9,373	1,472	57	1,093	37	65%	20	35%	0	0%
Medical Equipment & Supplies	196,558	152	988	161	754	76%	226	23%	8	1%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Medical House Calls	536	3,667	0	3,965	0	0%	0	0%	0	0%
Medical Imaging Services	12,201	1,296	103	801	83	81%	20	19%	0	0%
Medical Record Service	15,896	1,113	46	1,216	27	59%	18	39%	1	2%
Medical Service Organizations	35,765	657	200	512	107	54%	60	30%	33	17%
Medical Spa	3,055	2,323	18	1,789	12	67%	6	33%	0	0%
Medical Staffing	15,153	1,150	15	1,909	13	87%	2	13%	0	0%
Medical Testing Companies	31,704	717	74	960	60	81%	14	19%	0	0%
Medical Tourism	5,108	1,929	5	2,657	4	80%	0	0%	1	20%
Medical Transcription	12,283	1,292	1	3,474	0	0%	1	100%	0	0%
Medicines - Patent & Proprietary	1,148	3,106	10	2,189	4	40%	6	60%	0	0%
Medicines - Preventative Dogs & Cats	605	3,590	8	2,334	1	13%	7	88%	0	0%
Meditation Instruction	1,225	3,059	2	3,190	1	50%	1	50%	0	0%
Meeting Management	1,027	3,192	4	2,807	3	75%	1	25%	0	0%
Mens Clothing & Furnishings - Retail	33,524	689	159	610	97	61%	60	38%	2	1%
Mens Clothing & Furnishings - Wholesale & Manufacturers	2,769	2,396	7	2,439	3	43%	4	57%	0	0%
Mental Health Services	47,122	555	84	892	65	77%	19	23%	0	0%
Menu Service	220	4,184	0	3,965	0	0%	0	0%	0	0%
Merchandise Brokers	1,645	2,810	12	2,056	8	67%	4	33%	0	0%
Merchandising Service	10,653	1,387	40	1,284	13	33%	12	30%	15	38%
Messenger Service	2,913	2,358	3	2,985	2	67%	1	33%	0	0%
Metal Cleaning	1,522	2,879	3	2,985	0	0%	3	100%	0	0%
Metal Cleaning Equipment	85	4,576	1	3,474	0	0%	1	100%	0	0%
Metal Cleaning Machines	26	4,859	0	3,965	0	0%	0	0%	0	0%
Metal Detecting Equipment	2,442	2,512	1	3,474	0	0%	1	100%	0	0%
Metal Fabricating Machinery	856	3,331	1	3,474	1	100%	0	0%	0	0%
Metal Fabricators	23,691	877	23	1,630	13	57%	9	39%	1	4%
Metal Finishers	7,898	1,585	12	2,056	6	50%	6	50%	0	0%
Metal Finishers Equipment & Supplies	815	3,366	4	2,807	1	25%	3	75%	0	0%
Metal Powder Fabricators	2,156	2,587	0	3,965	0	0%	0	0%	0	0%
Metal Rolling & Forming	1,598	2,836	9	2,265	9	100%	0	0%	0	0%
Metal Salvage Yards	15,827	1,115	27	1,519	7	26%	19	70%	1	4%
Metal Sawing & Cut-Off Service	127	4,433	0	3,965	0	0%	0	0%	0	0%
Metal Shapes - Extruded	2,186	2,574	2	3,190	0	0%	2	100%	0	0%
Metal Slitting & Shearing	122	4,444	1	3,474	1	100%	0	0%	0	0%
Metal Specialties	7,240	1,650	4	2,807	3	75%	1	25%	0	0%
Metal Spinning	309	3,986	0	3,965	0	0%	0	0%	0	0%
Metal Stamping	3,883	2,153	0	3,965	0	0%	0	0%	0	0%
Metal Stamping Equipment	60	4,674	0	3,965	0	0%	0	0%	0	0%
Metallizing	189	4,247	0	3,965	0	0%	0	0%	0	0%
Metallizing Equipment	6	5,033	0	3,965	0	0%	0	0%	0	0%
Metallurgists	229	4,160	0	3,965	0	0%	0	0%	0	0%
Metallurgists Equipment & Supplies	34	4,815	0	3,965	0	0%	0	0%	0	0%
Metals - Base	260	4,105	0	3,965	0	0%	0	0%	0	0%
Metals - Clad	25	4,864	0	3,965	0	0%	0	0%	0	0%
Metals - Corrugated	200	4,224	1	3,474	1	100%	0	0%	0	0%
Metals - Precious - Sheet, Wire, Tubing	2,639	2,438	2	3,190	2	100%	0	0%	0	0%
Metals - Precoated	256	4,112	0	3,965	0	0%	0	0%	0	0%
Metaphysical Supplies & Service	598	3,595	1	3,474	0	0%	1	100%	0	0%
Metaphysicians	336	3,943	0	3,965	0	0%	0	0%	0	0%
Meteorological Consultants	46	4,753	0	3,965	0	0%	0	0%	0	0%
Meteorological Instruments	29	4,838	0	3,965	0	0%	0	0%	0	0%
Meters	1,124	3,128	3	2,985	3	100%	0	0%	0	0%
Meters - Repair	416	3,831	0	3,965	0	0%	0	0%	0	0%
Mexican Food Products	1,461	2,913	6	2,544	3	50%	3	50%	0	0%
Mexican Imports	316	3,973	0	3,965	0	0%	0	0%	0	0%
Mezzanines & Platforms	4	5,060	0	3,965	0	0%	0	0%	0	0%
Microfilm Service, Equipment & Supplies	465	3,759	1	3,474	0	0%	1	100%	0	0%
Micrometers	6	5,033	0	3,965	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable To Pursue	%
Microphones	246	4,129	1	3,474	1	100%	0	0%	0	0%
Microscopes	2,648	2,432	5	2,657	5	100%	0	0%	0	0%
Microwave Communications	808	3,371	1	3,474	1	100%	0	0%	0	0%
Microwave Ovens - Dealers	15	4,929	0	3,965	0	0%	0	0%	0	0%
Microwave Ovens - Service & Repair	375	3,896	0	3,965	0	0%	0	0%	0	0%
Microwave Ovens - Supplies & Parts	23	4,879	0	3,965	0	0%	0	0%	0	0%
Microwave Ovens - Wholesale & Manufacturers	1	5,104	0	3,965	0	0%	0	0%	0	0%
Midwives	1,403	2,953	6	2,544	4	67%	2	33%	0	0%
Military Goods	22,870	902	33	1,389	21	64%	12	36%	0	0%
Milk Distributor	131	4,425	2	3,190	2	100%	0	0%	0	0%
Millinery - Retail	167	4,310	4	2,807	2	50%	2	50%	0	0%
Millinery - Wholesale & Manufacturers	89	4,560	1	3,474	1	100%	0	0%	0	0%
Milling Cutters	29	4,838	2	3,190	1	50%	1	50%	0	0%
Milling Machines	536	3,667	1	3,474	0	0%	1	100%	0	0%
Millwork	15,470	1,134	14	1,950	8	57%	5	36%	1	7%
Millwrights	2,478	2,495	1	3,474	0	0%	1	100%	0	0%
Mineral Exploration	3,947	2,142	3	2,985	3	100%	0	0%	0	0%
Minerals	5,132	1,923	5	2,657	5	100%	0	0%	0	0%
Miniatures - Collectors	4,058	2,122	11	2,124	6	55%	5	45%	0	0%
Mining Companies	4,552	2,038	5	2,657	1	20%	3	60%	1	20%
Mining Consultants	542	3,661	0	3,965	0	0%	0	0%	0	0%
Mining Development	196	4,229	0	3,965	0	0%	0	0%	0	0%
Mining Equipment & Supplies	4,743	1,996	3	2,985	0	0%	3	100%	0	0%
Mirrors	6,901	1,695	8	2,334	4	50%	4	50%	0	0%
Mirrors - Manufacturers Supplies	577	3,613	4	2,807	3	75%	1	25%	0	0%
Mirrors - Resilver	174	4,288	0	3,965	0	0%	0	0%	0	0%
Missile & Rocket Components - Manufacturers	39	4,793	0	3,965	0	0%	0	0%	0	0%
Missile & Rocket Manufacturers	71	4,630	1	3,474	0	0%	1	100%	0	0%
Missile & Rocket Research & Development	563	3,634	1	3,474	1	100%	0	0%	0	0%
Missing Person Services	226	4,170	0	3,965	0	0%	0	0%	0	0%
Missions	812	3,368	1	3,474	1	100%	0	0%	0	0%
Misting Systems & Services	1,468	2,907	21	1,681	19	90%	2	10%	0	0%
Mixing & Agitation Machinery	273	4,060	0	3,965	0	0%	0	0%	0	0%
Mobile Apps	23,074	895	202	506	154	76%	46	23%	2	1%
Mobile Refrigeration	837	3,348	1	3,474	0	0%	1	100%	0	0%
Mobile Telephone Equipment & Supplies	22,972	900	308	386	125	41%	171	56%	12	4%
Mobile Telephone Service	11,317	1,346	164	590	95	58%	54	33%	15	9%
Model Car Race Centers	472	3,752	0	3,965	0	0%	0	0%	0	0%
Model Makers	2,084	2,614	14	1,950	9	64%	5	36%	0	0%
Modeling & Acting - Training	9,573	1,448	13	2,003	6	46%	7	54%	0	0%
Modeling & Simulation	376	3,895	1	3,474	1	100%	0	0%	0	0%
Modeling & Talent Agencies	222,329	126	176	560	105	60%	60	34%	11	6%
Modeling - Advance Fee	4,848	1,971	5	2,657	0	0%	0	0%	5	###
Modeling Schools	31,778	715	47	1,203	31	66%	1	2%	15	32%
Modular Homes	34,389	683	66	1,031	54	82%	11	17%	1	2%
Modular/Mobile Home - Foundation Services	3,129	2,308	23	1,630	14	61%	9	39%	0	0%
Mold & Mildew Inspection	3,273	2,279	8	2,334	5	63%	3	38%	0	0%
Mold & Mildew Inspection/Removal/Remediation	63,840	431	54	1,125	32	59%	22	41%	0	0%
Mold & Mildew Remediation	11,418	1,339	12	2,056	10	83%	2	17%	0	0%
Mold Consulting & Testing	7,103	1,665	8	2,334	6	75%	2	25%	0	0%
Moldings	2,616	2,445	1	3,474	0	0%	1	100%	0	0%
Molds	8,136	1,564	12	2,056	7	58%	5	42%	0	0%
Money Order Systems	453	3,776	0	3,965	0	0%	0	0%	0	0%
Money Orders & Transfers	61,462	443	736	202	710	96%	18	2%	8	1%
Monogram & Initial Machines	110	4,490	3	2,985	0	0%	3	100%	0	0%
Monograms	6,506	1,745	141	659	51	36%	89	63%	1	1%
Monuments	50,699	519	270	415	185	69%	74	27%	11	4%
Monuments - Cleaning & Restoration	23	4,879	0	3,965	0	0%	0	0%	0	0%

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Moorage	7	5,018	1	3,474	1	100%	0	0%	0	0%
Mopeds	3,374	2,255	29	1,470	18	62%	11	38%	0	0%
Mops - Wholesale & Manufacturers	48	4,742	1	3,474	1	100%	0	0%	0	0%
Mortgage Bankers	654,168	39	1,128	148	1,077	95%	43	4%	8	1%
Mortgage Brokers	1,316,088	19	3,634	42	3,201	88%	366	10%	67	2%
Mortgage Lender	307,911	91	691	211	646	93%	37	5%	8	1%
Mosaics	315	3,976	0	3,965	0	0%	0	0%	0	0%
Mosquito Control	8,447	1,536	9	2,265	8	89%	1	11%	0	0%
Motel & Hotel Consultants	1,035	3,187	31	1,435	22	71%	8	26%	1	3%
Motel & Hotel Equipment & Supplies	550	3,651	4	2,807	2	50%	2	50%	0	0%
Motel & Hotel Management	2,737	2,402	38	1,312	19	50%	19	50%	0	0%
Motels	49,523	531	1,531	115	836	55%	674	44%	21	1%
Motels - Reservation Service	1,249	3,045	54	1,125	30	56%	24	44%	0	0%
Mothproofing	43	4,765	0	3,965	0	0%	0	0%	0	0%
Motion Picture Equipment & Supplies	219	4,187	0	3,965	0	0%	0	0%	0	0%
Motion Picture Equipment & Supplies - Repair	25	4,864	0	3,965	0	0%	0	0%	0	0%
Motion Picture Film Distributors & Exchange	1,868	2,697	15	1,909	10	67%	5	33%	0	0%
Motion Picture Film Editing	2,298	2,546	10	2,189	2	20%	8	80%	0	0%
Motion Picture Film Libraries	22	4,884	1	3,474	1	100%	0	0%	0	0%
Motion Picture Film Storage	42	4,773	1	3,474	1	100%	0	0%	0	0%
Motion Picture Laboratories	26	4,859	0	3,965	0	0%	0	0%	0	0%
Motion Picture Producers & Studios	2,683	2,420	8	2,334	3	38%	5	63%	0	0%
Motion Picture Projection Service	41	4,778	0	3,965	0	0%	0	0%	0	0%
Motion Picture Representatives	54	4,705	0	3,965	0	0%	0	0%	0	0%
Motion Picture Research Service	27	4,853	0	3,965	0	0%	0	0%	0	0%
Motion Picture Special Effects	164	4,322	0	3,965	0	0%	0	0%	0	0%
Motion Picture Technicians	15	4,929	0	3,965	0	0%	0	0%	0	0%
Motivational & Self Improvement Training	22,812	904	129	698	114	88%	14	11%	1	1%
Motor coach Companies	2,678	2,422	3	2,985	1	33%	2	67%	0	0%
Motor Home - Carpet & Upholstery Cleaning	8	5,004	0	3,965	0	0%	0	0%	0	0%
Motor Homes	11,997	1,307	38	1,312	35	92%	2	5%	1	3%
Motor Homes - Rent & Lease	4,160	2,106	12	2,056	10	83%	2	17%	0	0%
Motor Scooters - Dealers	29,663	748	217	483	114	53%	100	46%	3	1%
Motorcycle Riding Instruction	1,614	2,831	4	2,807	3	75%	1	25%	0	0%
Motorcycle Sales - Consignments	1,297	3,018	11	2,124	7	64%	4	36%	0	0%
Motorcycles - Customizing	8,954	1,500	44	1,233	25	57%	18	41%	1	2%
Motorcycles - Dealers	150,891	201	916	172	663	72%	247	27%	6	1%
Motorcycles - Renting & Leasing	4,334	2,075	24	1,593	17	71%	7	29%	0	0%
Motorcycles - Repairing & Service	35,748	658	167	580	94	56%	69	41%	4	2%
Motorcycles - Supplies & Parts	66,063	414	416	306	256	62%	151	36%	9	2%
Mountain Climbing Equipment	642	3,551	1	3,474	1	100%	0	0%	0	0%
Mountain/Rock Climbing Instruction	626	3,569	3	2,985	3	100%	0	0%	0	0%
Movers	1,456,550	15	5,915	21	4,313	73%	1,504	25%	98	2%
Movers - International	10,240	1,409	42	1,258	28	67%	14	33%	0	0%
Movers - Office	3,347	2,260	11	2,124	9	82%	2	18%	0	0%
Moving & Storage Company	305,705	92	1,954	84	1,391	71%	520	27%	43	2%
Moving Assistance - Packing, Unpacking, Organizing	7,451	1,629	50	1,165	26	52%	22	44%	2	4%
Moving Brokers	65,735	417	589	244	483	82%	96	16%	10	2%
Moving Equipment Rental	4,446	2,060	27	1,519	13	48%	13	48%	1	4%
Moving Sales	852	3,335	4	2,807	2	50%	2	50%	0	0%
Moving Services - Labor & Materials	91,981	315	515	271	326	63%	175	34%	14	3%
Moving Supplies	1,715	2,778	4	2,807	1	25%	3	75%	0	0%
MRI (Magnetic Resonance Imaging)	10,469	1,397	54	1,125	39	72%	14	26%	1	2%
Mud Jacking Contractors	31,661	719	19	1,752	13	68%	4	21%	2	11%
Mufflers & Exhaust Systems	38,318	629	204	501	117	57%	82	40%	5	2%
Mulches	11,018	1,364	20	1,713	16	80%	4	20%	0	0%
Multi-Level Selling Companies	416,024	66	521	265	498	96%	18	3%	5	1%
Murals	1,626	2,822	1	3,474	1	100%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	CmpIs Settled	%	CmpIs Not Settled	%	CmpIs Unable To Pursue	%
Museums	1,843	2,708	12	2,056	10	83%	2	17%	0	0%
Mushrooms	819	3,360	6	2,544	2	33%	4	67%	0	0%
Music & Messaging Services	4,360	2,071	35	1,357	27	77%	8	23%	0	0%
Music - Sheet	2,663	2,425	8	2,334	8	100%	0	0%	0	0%
Music Arrangers & Composers	1,663	2,801	6	2,544	1	17%	5	83%	0	0%
Music Boxes	754	3,426	0	3,965	0	0%	0	0%	0	0%
Music Copyists	432	3,805	1	3,474	0	0%	1	100%	0	0%
Music Distribution Service	10,629	1,391	226	468	198	88%	20	9%	8	4%
Music Instruction - Instrumental	18,377	1,026	47	1,203	38	81%	8	17%	1	2%
Music Instruction - Vocal	1,747	2,756	7	2,439	6	86%	1	14%	0	0%
Music Publishers	17,176	1,078	20	1,713	15	75%	5	25%	0	0%
Music Shells	564	3,632	1	3,474	0	0%	1	100%	0	0%
Music Writers Supplies	161	4,328	0	3,965	0	0%	0	0%	0	0%
Musical Instruments - Dealers	58,022	464	266	424	200	75%	60	23%	6	2%
Musical Instruments - Rental	518	3,691	5	2,657	3	60%	1	20%	1	20%
Musical Instruments - Repair	5,957	1,803	24	1,593	11	46%	13	54%	0	0%
Musical Instruments - Supplies & Accessories	17,184	1,077	89	855	75	84%	11	12%	3	3%
Musical Instruments - Wholesale & Manufacturers	2,566	2,463	12	2,056	9	75%	3	25%	0	0%
Musicians	3,576	2,216	19	1,752	10	53%	9	47%	0	0%
Mutual Funds	7,090	1,669	76	945	69	91%	7	9%	0	0%
Myofunctional Therapy	1,101	3,144	2	3,190	0	0%	2	100%	0	0%
Myotherapy	109	4,493	1	3,474	0	0%	1	100%	0	0%
Nail Salons	52,673	509	766	199	396	52%	350	46%	20	3%
Nailing Machinery	4	5,060	0	3,965	0	0%	0	0%	0	0%
Nails & Tacks	288	4,030	5	2,657	1	20%	4	80%	0	0%
Name Plates	264	4,093	0	3,965	0	0%	0	0%	0	0%
Name Plates - Holders	42	4,773	0	3,965	0	0%	0	0%	0	0%
Nanny Service	21,544	952	58	1,088	52	90%	2	3%	4	7%
Natural Gas Companies	99,219	286	1,979	82	1,808	91%	165	8%	6	0%
Natural Stone Restoration & Cleaning	2,638	2,439	3	2,985	2	67%	1	33%	0	0%
Naturist Nudist Camps, Resorts & Parks	40	4,783	0	3,965	0	0%	0	0%	0	0%
Naturist Nudist Communities	43	4,765	0	3,965	0	0%	0	0%	0	0%
Naturopaths	4,752	1,993	10	2,189	9	90%	1	10%	0	0%
Nautical Instruments	166	4,316	2	3,190	2	100%	0	0%	0	0%
Naval Architects	112	4,473	0	3,965	0	0%	0	0%	0	0%
Naval Stores	33	4,820	2	3,190	2	100%	0	0%	0	0%
Navigation Consultants	359	3,911	1	3,474	1	100%	0	0%	0	0%
Neckwear - Retail	178	4,274	1	3,474	0	0%	1	100%	0	0%
Neckwear - Wholesale & Manufacturers	7	5,018	0	3,965	0	0%	0	0%	0	0%
Needles	54	4,705	1	3,474	1	100%	0	0%	0	0%
Needlework Supplies - Retail, Wholesale, Manufacturing	1,369	2,974	3	2,985	2	67%	1	33%	0	0%
Nets & Netting	924	3,275	2	3,190	1	50%	1	50%	0	0%
Network Cabling Installation	1,741	2,761	5	2,657	2	40%	3	60%	0	0%
News Dealers	800	3,376	3	2,985	1	33%	2	67%	0	0%
News Publications - Trade, Association	34,964	672	268	418	240	90%	23	9%	5	2%
News Service	6,461	1,748	26	1,543	21	81%	5	19%	0	0%
Newspaper Distributors	6,648	1,729	221	480	214	97%	7	3%	0	0%
Newspaper Feature Syndicates	728	3,456	1	3,474	1	100%	0	0%	0	0%
Newspapers	71,004	388	2,517	67	2,348	93%	161	6%	8	0%
Night Clubs	23,471	886	116	735	53	46%	62	53%	1	1%
Night Vision Equipment	416	3,831	1	3,474	1	100%	0	0%	0	0%
Noise Control Consultants	1,046	3,175	2	3,190	0	0%	2	100%	0	0%
Non - Woven Fabrics	66	4,652	0	3,965	0	0%	0	0%	0	0%
Non Profit Organizations - General Membership	29,263	756	80	918	50	63%	28	35%	2	3%
Noodles	47	4,748	0	3,965	0	0%	0	0%	0	0%
Not Elsewhere Classified	90,288	322	1,284	134	540	42%	587	46%	157	12%
Not Elsewhere Classified After Investigation	249	4,127	6	2,544	3	50%	1	17%	2	33%
Notaries Public	12,168	1,297	18	1,789	8	44%	9	50%	1	6%

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Notions - Retail	117	4,460	1	3,474	1	100%	0	0%	0	0%
Notions - Wholesale & Manufacturers	267	4,078	0	3,965	0	0%	0	0%	0	0%
Novelties - Retail	23,450	887	122	715	62	51%	58	48%	2	2%
Novelties - Wholesale & Manufacturers	2,371	2,528	4	2,807	4	100%	0	0%	0	0%
Nozzles	148	4,366	0	3,965	0	0%	0	0%	0	0%
Nuclear Energy Consultants	297	4,015	0	3,965	0	0%	0	0%	0	0%
Nuclear Reactor - Manufacturers	9	4,987	0	3,965	0	0%	0	0%	0	0%
Numbering Machines	1	5,104	0	3,965	0	0%	0	0%	0	0%
Numismatics	2,476	2,497	3	2,985	3	100%	0	0%	0	0%
Nurseries - Plants, Trees	78,551	363	380	332	282	74%	93	24%	5	1%
Nursery Stock Dealers	10,949	1,369	90	850	35	39%	53	59%	2	2%
Nurserymen Equipment & Supplies	1,315	3,005	3	2,985	1	33%	2	67%	0	0%
Nurses	7,196	1,658	6	2,544	4	67%	2	33%	0	0%
Nurses Registries	3,733	2,188	3	2,985	3	100%	0	0%	0	0%
Nurses Schools	33,369	691	51	1,156	37	73%	14	27%	0	0%
Nurses-Practitioners	2,596	2,451	2	3,190	1	50%	1	50%	0	0%
Nursing Home Information & Referral	2,475	2,500	3	2,985	3	100%	0	0%	0	0%
Nursing Homes	84,591	343	133	681	87	65%	46	35%	0	0%
Nursuries - Bonsai	498	3,714	5	2,657	2	40%	3	60%	0	0%
Nut Cracking & Shelling Machines	331	3,952	1	3,474	1	100%	0	0%	0	0%
Nutrition	23,441	888	67	1,017	27	40%	36	54%	4	6%
Nutritionists	13,208	1,244	19	1,752	8	42%	10	53%	1	5%
Nuts - Edible	5,998	1,800	26	1,543	13	50%	13	50%	0	0%
Nylon Fabrics	54	4,705	0	3,965	0	0%	0	0%	0	0%
Obituary Notification Service	164	4,322	0	3,965	0	0%	0	0%	0	0%
Observatories	40	4,783	4	2,807	4	100%	0	0%	0	0%
Occupational Health - Nursing Services	6,020	1,794	5	2,657	4	80%	1	20%	0	0%
Occupational Therapists	5,274	1,902	20	1,713	9	45%	6	30%	5	25%
Oceanographers	6	5,033	0	3,965	0	0%	0	0%	0	0%
Oceanographic Equipment	82	4,583	0	3,965	0	0%	0	0%	0	0%
Odor Neutralizer	2,281	2,547	2	3,190	1	50%	1	50%	0	0%
Office & Desk Space Rental Service	11,468	1,335	18	1,789	8	44%	9	50%	1	6%
Office Buildings	4,081	2,120	17	1,825	12	71%	5	29%	0	0%
Office Equipment	4,891	1,961	37	1,329	27	73%	10	27%	0	0%
Office Furniture & Equipment	61,389	445	105	784	78	74%	21	20%	6	6%
Office Furniture & Equipment - Installation	6,415	1,754	3	2,985	0	0%	2	67%	1	33%
Office Furniture & Equipment - Rental & Leasing	11,443	1,337	20	1,713	14	70%	5	25%	1	5%
Office Furniture & Equipment - Repair & Refinishing	2,167	2,582	3	2,985	2	67%	1	33%	0	0%
Office Furniture & Equipment - Used	5,659	1,841	4	2,807	2	50%	2	50%	0	0%
Office Furniture & Equipment - Wholesale & Manufacturing	1,481	2,896	12	2,056	11	92%	1	8%	0	0%
Office Records - Destruction	1,062	3,165	1	3,474	1	100%	0	0%	0	0%
Office Records Stored	7,959	1,579	17	1,825	9	53%	8	47%	0	0%
Office Supplies	126,740	233	1,073	153	992	92%	76	7%	5	0%
Office Supplies - Sale by Deceptive Telemarketing	69,093	398	689	212	422	61%	259	38%	8	1%
Office Supplies - Sale by Telemarketing	10,835	1,376	61	1,068	46	75%	15	25%	0	0%
Offset Printing Repair	87	4,569	0	3,965	0	0%	0	0%	0	0%
Oil & Gas Exploration & Development	51,515	515	82	902	52	63%	28	34%	2	2%
Oil - Crude - Purchasing	2,316	2,543	2	3,190	1	50%	1	50%	0	0%
Oil Additives - Manufacturers & Distributors	1,439	2,929	1	3,474	1	100%	0	0%	0	0%
Oil Burners	6,908	1,694	15	1,909	11	73%	3	20%	1	7%
Oil Handling Equipment	778	3,399	0	3,965	0	0%	0	0%	0	0%
Oil Hole Covers	12	4,962	0	3,965	0	0%	0	0%	0	0%
Oil Land Leases	10,657	1,386	11	2,124	8	73%	3	27%	0	0%
Oil Marketers	987	3,221	3	2,985	1	33%	2	67%	0	0%
Oil Mill Machinery	484	3,732	0	3,965	0	0%	0	0%	0	0%
Oil Operators	1,849	2,705	4	2,807	2	50%	2	50%	0	0%
Oil Producers	6,918	1,688	9	2,265	5	56%	4	44%	0	0%
Oil Properties	843	3,342	1	3,474	0	0%	1	100%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Oil Property Management	1,393	2,962	7	2,439	3	43%	4	57%	0	0%
Oil Refiners	1,686	2,790	14	1,950	10	71%	4	29%	0	0%
Oil Refiners Equipment & Supplies	550	3,651	1	3,474	1	100%	0	0%	0	0%
Oil Reports	132	4,420	0	3,965	0	0%	0	0%	0	0%
Oil Royalties	5,487	1,867	2	3,190	2	100%	0	0%	0	0%
Oil Seeds	81	4,590	0	3,965	0	0%	0	0%	0	0%
Oil Tank Installation	150	4,355	0	3,965	0	0%	0	0%	0	0%
Oil Tank Removal	4,594	2,028	5	2,657	4	80%	1	20%	0	0%
Oil Well Cementing	716	3,470	0	3,965	0	0%	0	0%	0	0%
Oil Well Drilling Mud & Additives	313	3,981	0	3,965	0	0%	0	0%	0	0%
Oil Well Equipment & Supplies	1,492	2,892	0	3,965	0	0%	0	0%	0	0%
Oil Well Equipment & Supplies - Rental	575	3,618	0	3,965	0	0%	0	0%	0	0%
Oil Well Fire Extinguishing	3	5,074	0	3,965	0	0%	0	0%	0	0%
Oil Well Fishing Tools	476	3,745	0	3,965	0	0%	0	0%	0	0%
Oil Well Logging & Perforating	262	4,098	0	3,965	0	0%	0	0%	0	0%
Oil Well Services	5,526	1,855	1	3,474	0	0%	1	100%	0	0%
Oil Well Surveyors	227	4,168	0	3,965	0	0%	0	0%	0	0%
Oilcloth	1	5,104	1	3,474	0	0%	1	100%	0	0%
Oilfield Consultants	3,810	2,174	2	3,190	1	50%	1	50%	0	0%
Oilfield Equipment	4,824	1,979	2	3,190	0	0%	2	100%	0	0%
Oilfield Equipment & Supplies	10,549	1,395	2	3,190	2	100%	0	0%	0	0%
Oilfield Hauling	4,731	1,999	0	3,965	0	0%	0	0%	0	0%
Oilfield Service	33,083	696	3	2,985	1	33%	2	67%	0	0%
Oilfield Supplies	2,483	2,492	0	3,965	0	0%	0	0%	0	0%
Oils - Animal & Fish	5	5,050	0	3,965	0	0%	0	0%	0	0%
Oils - Cutting	1	5,104	0	3,965	0	0%	0	0%	0	0%
Oils - Essential	13,973	1,202	14	1,950	13	93%	1	7%	0	0%
Oils - Fuel	181,543	167	617	233	547	89%	68	11%	2	0%
Oils - Fuel - Treatment Compounds	947	3,253	3	2,985	0	0%	0	0%	3	###
Oils - Hydrogenated	5	5,050	0	3,965	0	0%	0	0%	0	0%
Oils - Industrial	453	3,776	0	3,965	0	0%	0	0%	0	0%
Oils - Lubricating	3,378	2,254	18	1,789	17	94%	1	6%	0	0%
Oils - Petroleum	5,522	1,857	16	1,872	14	88%	2	13%	0	0%
Oils - ReRefined	29	4,838	0	3,965	0	0%	0	0%	0	0%
Oils - Road	47	4,748	0	3,965	0	0%	0	0%	0	0%
Oils - Vegetables	303	4,001	0	3,965	0	0%	0	0%	0	0%
Oils - Waste	3,382	2,253	9	2,265	8	89%	1	11%	0	0%
Olive Oil	785	3,392	2	3,190	2	100%	0	0%	0	0%
Olives	310	3,982	0	3,965	0	0%	0	0%	0	0%
Online Dance Tutorials	49	4,739	1	3,474	0	0%	1	100%	0	0%
Online Drug & Prescription Services	42,620	594	101	807	81	80%	19	19%	1	1%
Online Drug & Prescription Services - Unapproved Foreign	765	3,410	4	2,807	0	0%	3	75%	1	25%
Online Education	70,057	393	325	368	240	74%	59	18%	26	8%
Online Event Registration	8,430	1,538	215	486	199	93%	11	5%	5	2%
Online Investigative News	606	3,588	8	2,334	2	25%	6	75%	0	0%
Online Payments	19,513	998	155	625	127	82%	14	9%	14	9%
Online Publications	14,101	1,196	108	769	60	56%	34	31%	14	13%
Online Retailer	562,032	45	5,898	22	3,425	58%	2,245	38%	228	4%
Online Shipping Broker	7,212	1,655	37	1,329	16	43%	19	51%	2	5%
Online Social Media/Networking	105,619	270	1,105	150	1,029	93%	61	6%	15	1%
Online Travel Agency	57,397	470	1,060	154	900	85%	143	13%	17	2%
Opera Companies	59	4,682	0	3,965	0	0%	0	0%	0	0%
Optical Equipment & Supplies	27,031	788	120	722	114	95%	6	5%	0	0%
Optical Goods - Retail	84,063	347	625	230	453	72%	168	27%	4	1%
Optical Goods - Service & Repair	19,343	1,004	104	795	80	77%	21	20%	3	3%
Optical Goods - Wholesale & Manufacturers	3,109	2,314	26	1,543	24	92%	2	8%	0	0%
Optical Imaging Equipment & Systems	2,335	2,534	1	3,474	1	100%	0	0%	0	0%
Opticians	45,684	566	567	250	503	89%	59	10%	5	1%

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Optometric Information Bureaus	91	4,552	0	3,965	0	0%	0	0%	0	0%
Optometrists	84,160	346	532	262	426	80%	102	19%	4	1%
Orchard Equipment & Supplies	147	4,373	0	3,965	0	0%	0	0%	0	0%
Orchards	1,402	2,955	7	2,439	5	71%	2	29%	0	0%
Orchestras & Bands	1,103	3,142	4	2,807	3	75%	1	25%	0	0%
Orchestras & Bands - Competitions	90	4,556	0	3,965	0	0%	0	0%	0	0%
Orchid Growers	576	3,614	0	3,965	0	0%	0	0%	0	0%
Ore	0	5,118	1	3,474	0	0%	1	100%	0	0%
Organ & Tissue Banks	3,028	2,330	0	3,965	0	0%	0	0%	0	0%
Organic Soil Fertilizer	1,555	2,853	2	3,190	2	100%	0	0%	0	0%
Organic/Green Products	3,580	2,214	7	2,439	2	29%	5	71%	0	0%
Organizing Services - Household & Business	7,223	1,652	9	2,265	9	100%	0	0%	0	0%
Organs	1,814	2,726	1	3,474	1	100%	0	0%	0	0%
Organs - Tune & Repair	1,449	2,921	2	3,190	2	100%	0	0%	0	0%
Oriental Goods - Retail	663	3,522	1	3,474	0	0%	1	100%	0	0%
Oriental Goods - Wholesale & Manufacturers	95	4,536	0	3,965	0	0%	0	0%	0	0%
Ornamental Metal Work	18,665	1,018	22	1,651	12	55%	9	41%	1	5%
Orthopedic Appliances	7,320	1,638	26	1,543	25	96%	1	4%	0	0%
Outboard Motors	4,398	2,065	23	1,630	11	48%	12	52%	0	0%
Outboard Motors - Repair	3,235	2,284	5	2,657	5	100%	0	0%	0	0%
Outdoor Kitchens	11,531	1,331	37	1,329	33	89%	4	11%	0	0%
Outfitters	2,741	2,401	4	2,807	3	75%	1	25%	0	0%
Outlets - Stores, Factory, Mills	5,920	1,809	65	1,040	42	65%	21	32%	2	3%
Outpatient Surgery Centers	2,220	2,561	27	1,519	18	67%	9	33%	0	0%
Outplacement Consultants	1,243	3,050	1	3,474	1	100%	0	0%	0	0%
Ovens - Bakers	195	4,233	5	2,657	4	80%	1	20%	0	0%
Ovens - Brick Pizza	363	3,908	5	2,657	4	80%	1	20%	0	0%
Ovens - Industrial	177	4,279	1	3,474	1	100%	0	0%	0	0%
Oxygen	10,214	1,411	22	1,651	16	73%	6	27%	0	0%
Oxygen Producing Equipment	1,434	2,932	2	3,190	2	100%	0	0%	0	0%
Oxygen Therapy Equipment	4,690	2,010	10	2,189	6	60%	2	20%	2	20%
Ozone Machines	1,099	3,145	0	3,965	0	0%	0	0%	0	0%
Package Design & Development	2,139	2,593	3	2,985	2	67%	1	33%	0	0%
Packaging Machinery	2,275	2,550	2	3,190	1	50%	1	50%	0	0%
Packaging Materials	15,544	1,128	17	1,825	16	94%	1	6%	0	0%
Packaging Service	11,772	1,319	56	1,103	27	48%	28	50%	1	2%
Packing & Crating Service	5,390	1,879	11	2,124	7	64%	4	36%	0	0%
Packing - Mechanical	190	4,244	0	3,965	0	0%	0	0%	0	0%
Paging Equipment & Service	4,287	2,083	21	1,681	4	19%	16	76%	1	5%
Pails	28	4,845	3	2,985	0	0%	3	100%	0	0%
Pain Management Services	8,870	1,503	47	1,203	31	66%	14	30%	2	4%
Paint - Automotive	33	4,820	6	2,544	4	67%	2	33%	0	0%
Paint - Retail	19,152	1,007	37	1,329	17	46%	19	51%	1	3%
Paint - Wholesale & Manufacturers	4,574	2,034	20	1,713	7	35%	12	60%	1	5%
Paint Manufacturing Equipment & Materials	1,326	2,997	16	1,872	12	75%	2	13%	2	13%
Paint Manufacturing Materials	735	3,447	4	2,807	3	75%	1	25%	0	0%
Paint Removers - Manufacturers	173	4,293	0	3,965	0	0%	0	0%	0	0%
Paint Removing	2,453	2,508	1	3,474	0	0%	1	100%	0	0%
Paintball - Games & Supplies	3,117	2,311	23	1,630	16	70%	7	30%	0	0%
Painters - Commercial or Residential	40,585	610	169	574	57	34%	104	62%	8	5%
Painters Equipment & Supplies	2,916	2,357	14	1,950	7	50%	7	50%	0	0%
Painting - Faux Finishing	3,993	2,135	10	2,189	5	50%	4	40%	1	10%
Painting Contractors	1,248,403	21	1,424	121	741	52%	625	44%	58	4%
Pallets & Skids	9,299	1,479	5	2,657	3	60%	2	40%	0	0%
Paneling	605	3,590	1	3,474	1	100%	0	0%	0	0%
Pants	6	5,033	0	3,965	0	0%	0	0%	0	0%
Paper & Document Shredding	27,399	783	16	1,872	12	75%	4	25%	0	0%
Paper & Plastic Cups, Containers	1,174	3,089	11	2,124	8	73%	3	27%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Paper - Adhesive - Pressure Sensitive	458	3,769	0	3,965	0	0%	0	0%	0	0%
Paper - Corrugated	274	4,053	0	3,965	0	0%	0	0%	0	0%
Paper Boxboard	321	3,962	0	3,965	0	0%	0	0%	0	0%
Paper Brokers & Mill Reps	113	4,467	0	3,965	0	0%	0	0%	0	0%
Paper Converters	461	3,767	1	3,474	1	100%	0	0%	0	0%
Paper Cutting & Drilling Machines	51	4,729	0	3,965	0	0%	0	0%	0	0%
Paper Distributors	2,557	2,467	3	2,985	0	0%	3	100%	0	0%
Paper Hangers - Wall covering	872	3,318	1	3,474	1	100%	0	0%	0	0%
Paper Hangers Equipment & Supplies	40	4,783	0	3,965	0	0%	0	0%	0	0%
Paper Manufacturers	2,818	2,384	1	3,474	1	100%	0	0%	0	0%
Paper Mill Machinery	134	4,410	0	3,965	0	0%	0	0%	0	0%
Paper Mill Supplies	11	4,976	0	3,965	0	0%	0	0%	0	0%
Paper Products	11,898	1,308	17	1,825	9	53%	8	47%	0	0%
Paper Shredding Machines	792	3,383	1	3,474	0	0%	1	100%	0	0%
Paper Towels	24	4,869	0	3,965	0	0%	0	0%	0	0%
Paper Tubes & Cores	111	4,479	0	3,965	0	0%	0	0%	0	0%
Parachute Jumping Instruction	1,077	3,155	2	3,190	2	100%	0	0%	0	0%
Parachutes	154	4,342	4	2,807	2	50%	2	50%	0	0%
Paralegals	27,438	782	77	937	35	45%	37	48%	5	6%
Paramedics	41	4,778	0	3,965	0	0%	0	0%	0	0%
Parapsychologists	167	4,310	1	3,474	0	0%	1	100%	0	0%
Parasail Service & Supplies	181	4,267	3	2,985	2	67%	1	33%	0	0%
Parcel Post Assembly Service	1,301	3,012	12	2,056	6	50%	6	50%	0	0%
Pardon Services	155	4,337	1	3,474	1	100%	0	0%	0	0%
Parenting Classes	2,256	2,556	6	2,544	6	100%	0	0%	0	0%
Parking Area Maintenance & Marking	13,144	1,247	15	1,909	12	80%	3	20%	0	0%
Parking Attendant Service	8,847	1,505	171	571	143	84%	28	16%	0	0%
Parking Facilities	53,157	502	1,226	139	800	65%	415	34%	11	1%
Parking Meters	320	3,964	13	2,003	11	85%	2	15%	0	0%
Parking Stations & Garages - Construction	2,081	2,615	33	1,389	13	39%	20	61%	0	0%
Parking Stations & Garages - Equipment & Supplies	561	3,640	2	3,190	1	50%	1	50%	0	0%
Parks	1,944	2,665	18	1,789	14	78%	4	22%	0	0%
Parties - Children	2,814	2,385	21	1,681	10	48%	7	33%	4	19%
Partitions	1,635	2,818	4	2,807	4	100%	0	0%	0	0%
Party Facilities	8,272	1,555	49	1,171	17	35%	30	61%	2	4%
Party Planning	15,322	1,141	98	814	71	72%	25	26%	2	2%
Party Plans - In-Home	14,614	1,169	38	1,312	31	82%	7	18%	0	0%
Party Supplies	48,892	542	336	359	179	53%	137	41%	20	6%
Party Supplies - Renting	21,380	955	108	769	55	51%	52	48%	1	1%
Passive Home Building	78	4,603	0	3,965	0	0%	0	0%	0	0%
Passport & Visa Services	55,773	483	381	331	196	51%	180	47%	5	1%
Patent Agents	25,931	814	26	1,543	16	62%	9	35%	1	4%
Patent Searchers	3,091	2,320	4	2,807	2	50%	0	0%	2	50%
Paternity Tests & Services	251	4,122	2	3,190	2	100%	0	0%	0	0%
Patio & Deck Builders	84,418	345	118	732	67	57%	49	42%	2	2%
Patio Builder	3,827	2,170	8	2,334	6	75%	1	13%	1	13%
Patio Cover	6,381	1,758	11	2,124	11	100%	0	0%	0	0%
Patio Design	776	3,400	2	3,190	0	0%	2	100%	0	0%
Patio Equipment & Supplies	9,817	1,438	37	1,329	28	76%	8	22%	1	3%
Patio, Porch & Deck Enclosures	74,828	378	162	598	130	80%	28	17%	4	2%
Pattern Makers	1,010	3,204	3	2,985	0	0%	3	100%	0	0%
Pattern Makers Equipment & Supplies	22	4,884	0	3,965	0	0%	0	0%	0	0%
Pavement & Floor Marking Services	5,708	1,837	14	1,950	6	43%	8	57%	0	0%
Pavement & Floor Marking Supplies & Equipment	152	4,346	0	3,965	0	0%	0	0%	0	0%
Paving Contractors	621,887	41	1,302	132	712	55%	527	40%	63	5%
Paving Equipment	1,489	2,893	3	2,985	1	33%	2	67%	0	0%
Paving Materials	3,964	2,140	13	2,003	7	54%	6	46%	0	0%
Paving Stones	2,460	2,503	18	1,789	5	28%	12	67%	1	6%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Paving, Painting, Home Improvement - Itinerant Workers	8,572	1,528	33	1,389	5	15%	19	58%	9	27%
Pawnbrokers	60,485	450	305	387	214	70%	83	27%	8	3%
Pay Phone Booths - Equipment & Service	285	4,035	0	3,965	0	0%	0	0%	0	0%
Payday Loans	411,135	67	1,652	104	819	50%	404	24%	429	26%
Payment Processing Service	218,864	129	2,717	60	2,665	98%	43	2%	9	0%
Payroll Service	65,099	421	202	506	172	85%	29	14%	1	0%
Peanut Products	307	3,990	1	3,474	1	100%	0	0%	0	0%
Pearls	949	3,251	2	3,190	1	50%	1	50%	0	0%
Pen Pal Lists	1,266	3,039	46	1,216	17	37%	27	59%	2	4%
Pennants	6	5,033	0	3,965	0	0%	0	0%	0	0%
Penny Auctions	30,193	736	216	484	206	95%	10	5%	0	0%
Pens & Pencils - Retail	2,793	2,390	11	2,124	6	55%	4	36%	1	9%
Pens & Pencils - Wholesale & Manufacturers	609	3,583	4	2,807	1	25%	3	75%	0	0%
Pension & Profit Sharing Plans	13,507	1,232	22	1,651	17	77%	4	18%	1	5%
Perforated Materials	16	4,920	0	3,965	0	0%	0	0%	0	0%
Perforating Machines	3	5,074	0	3,965	0	0%	0	0%	0	0%
Perfume - Wholesale & Manufacturers	9,474	1,461	34	1,373	18	53%	13	38%	3	9%
Perfumes - Raw Materials & Supplies	214	4,197	2	3,190	0	0%	2	100%	0	0%
Perfuming - Fabric, Paper	8	5,004	0	3,965	0	0%	0	0%	0	0%
Perlite & Perlite Products	568	3,629	0	3,965	0	0%	0	0%	0	0%
Permanent Make Up	6,917	1,689	19	1,752	13	68%	6	32%	0	0%
Personal Chef	1,371	2,972	13	2,003	4	31%	7	54%	2	15%
Personal Organizer	654	3,532	0	3,965	0	0%	0	0%	0	0%
Personal Security Guard Service	7,320	1,638	9	2,265	5	56%	2	22%	2	22%
Personal ServiceBureaus	124	4,440	0	3,965	0	0%	0	0%	0	0%
Personal Services	38,900	623	177	559	99	56%	69	39%	9	5%
Personal Trainers	16,830	1,085	78	933	53	68%	24	31%	1	1%
Personnel Consultants	9,735	1,440	8	2,334	4	50%	4	50%	0	0%
Pest Control Services	1,141,791	25	3,164	52	2,798	88%	342	11%	24	1%
Pest Control Supplies & Equipment	8,363	1,545	13	2,003	8	62%	5	38%	0	0%
Pet Boarding & Kennels	138,382	216	134	679	87	65%	45	34%	2	1%
Pet Boarding - Dogs	22,026	931	47	1,203	35	74%	12	26%	0	0%
Pet Cemeteries, Crematories & Supplies	12,377	1,283	6	2,544	3	50%	2	33%	1	17%
Pet Clothing Designer	2,121	2,598	33	1,389	15	45%	18	55%	0	0%
Pet Day Care	7,708	1,607	10	2,189	7	70%	3	30%	0	0%
Pet Exercising Service	4,199	2,100	5	2,657	3	60%	2	40%	0	0%
Pet Fencing & Containment Systems	8,451	1,534	113	748	8	7%	103	91%	2	2%
Pet Finding Service	30,435	732	46	1,216	41	89%	4	9%	1	2%
Pet Foods - Wholesale & Manufacturers	26,121	809	88	867	65	74%	23	26%	0	0%
Pet Grooming	115,510	248	239	451	153	64%	78	33%	8	3%
Pet Grooming - Mobile	8,672	1,517	3	2,985	2	67%	1	33%	0	0%
Pet Health Plans	14,964	1,157	56	1,103	55	98%	0	0%	1	2%
Pet Jewellery	303	4,001	5	2,657	1	20%	4	80%	0	0%
Pet Kenneling Services	3,440	2,241	8	2,334	5	63%	2	25%	1	13%
Pet Services	19,570	996	105	784	50	48%	46	44%	9	9%
Pet Shops	101,364	279	498	279	342	69%	146	29%	10	2%
Pet Sitting Services	37,137	640	55	1,114	37	67%	12	22%	6	11%
Pet Supplies & Foods - Retail	106,297	269	666	217	476	71%	163	24%	27	4%
Pet Supplies & Foods - Wholesale	8,092	1,570	22	1,651	17	77%	4	18%	1	5%
Pet Training	26,152	808	54	1,125	32	59%	22	41%	0	0%
Pet Training - Dog	29,510	752	61	1,068	39	64%	21	34%	1	2%
Pet Training - Electronic/ecollar	2,695	2,415	10	2,189	9	90%	1	10%	0	0%
Pet Transporting	15,341	1,140	74	960	3	4%	46	62%	25	34%
Pet Waste Removal	2,886	2,363	11	2,124	5	45%	5	45%	1	9%
Petroleum	9,632	1,446	11	2,124	8	73%	3	27%	0	0%
Petroleum Products	10,000	1,424	20	1,713	12	60%	7	35%	1	5%
Pewter	73	4,619	0	3,965	0	0%	0	0%	0	0%
Pewterware	22	4,884	0	3,965	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable To Pursue	%
Pharmaceutical Machinery	304	4,000	3	2,985	0	0%	3	100%	0	0%
Pharmaceutical Products - Research	7,049	1,675	4	2,807	4	100%	0	0%	0	0%
Pharmaceutical Products - Wholesale & Manufacturing	25,155	836	131	687	85	65%	41	31%	5	4%
Pharmaceutical Suppliers - Foreign	1,871	2,695	4	2,807	1	25%	1	25%	2	50%
Pharmacies	146,494	206	1,009	159	912	90%	70	7%	27	3%
Pharmacies - Infusion Services	910	3,290	3	2,985	1	33%	2	67%	0	0%
Pharmacies - Specialty	8,638	1,519	49	1,171	45	92%	4	8%	0	0%
Pharmacies - Specialty - Hemophilia	50	4,734	0	3,965	0	0%	0	0%	0	0%
Pharmacy - Compounding	17,668	1,052	69	1,001	46	67%	20	29%	3	4%
Phlebotomy Training & Certification	3,918	2,145	4	2,807	3	75%	1	25%	0	0%
Photo Booth Rentals	5,747	1,833	37	1,329	13	35%	21	57%	3	8%
Photo Copying	2,090	2,608	6	2,544	1	17%	5	83%	0	0%
Photo Electric Cells & Equipment	262	4,098	0	3,965	0	0%	0	0%	0	0%
Photo Finishing - Retail	16,962	1,079	159	610	113	71%	43	27%	3	2%
Photo Finishing - Wholesale	920	3,279	6	2,544	3	50%	3	50%	0	0%
Photo Imaging Service	6,363	1,760	253	439	67	26%	182	72%	4	2%
Photo Retouching	732	3,452	0	3,965	0	0%	0	0%	0	0%
Photogrammetric Equipment & Supplies	528	3,678	5	2,657	3	60%	2	40%	0	0%
Photographers	61,428	444	836	189	353	42%	417	50%	66	8%
Photographers - Aerial	9,139	1,489	32	1,417	15	47%	15	47%	2	6%
Photographers - Commercial	34,237	684	181	551	120	66%	46	25%	15	8%
Photographers - Pet	512	3,699	1	3,474	0	0%	1	100%	0	0%
Photographers - Portrait	86,168	337	685	213	436	64%	223	33%	26	4%
Photographers - School	901	3,294	17	1,825	11	65%	6	35%	0	0%
Photographers - Sports	562	3,635	10	2,189	4	40%	5	50%	1	10%
Photographers - Wedding	24,257	855	211	489	74	35%	122	58%	15	7%
Photographic Color Prints & Trans.	1,954	2,662	6	2,544	5	83%	1	17%	0	0%
Photographic Darkroom Rental	85	4,576	0	3,965	0	0%	0	0%	0	0%
Photographic Equipment & Supplies - Retail	117,928	244	519	266	423	82%	72	14%	24	5%
Photographic Equipment & Supplies - Wholesale & Manufacturing	4,444	2,061	40	1,284	31	78%	7	18%	2	5%
Photographic Equipment - Repair	5,291	1,894	54	1,125	44	81%	9	17%	1	2%
Photographic Mounts	3,829	2,169	10	2,189	7	70%	3	30%	0	0%
Photographic Research Service	571	3,623	1	3,474	1	100%	0	0%	0	0%
Photographs - Stock	5,007	1,942	69	1,001	58	84%	11	16%	0	0%
Photography Sales	14,337	1,184	86	877	45	52%	32	37%	9	10%
Photography Sales by Mail	971	3,234	23	1,630	10	43%	12	52%	1	4%
Photography Sales on the Internet	3,141	2,303	28	1,496	9	32%	17	61%	2	7%
Photography Schools	2,851	2,372	11	2,124	5	45%	6	55%	0	0%
Physical Therapists	47,221	553	141	659	104	74%	36	26%	1	1%
Physical Therapy Equipment	1,181	3,085	4	2,807	3	75%	1	25%	0	0%
Physician - Nephrology	674	3,514	1	3,474	1	100%	0	0%	0	0%
Physicians & Surgeons - Allergy	3,565	2,218	34	1,373	29	85%	5	15%	0	0%
Physicians & Surgeons - Anesthesiologists	11,376	1,342	91	840	63	69%	27	30%	1	1%
Physicians & Surgeons - Cardiology Services	6,831	1,707	29	1,470	21	72%	8	28%	0	0%
Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Surgery	75,428	376	278	411	127	46%	86	31%	65	23%
Physicians & Surgeons - Dermatology	32,391	709	301	390	134	45%	165	55%	2	1%
Physicians & Surgeons - Ear, Nose & Throat	4,303	2,082	30	1,453	24	80%	6	20%	0	0%
Physicians & Surgeons - Endocrinology, Diabetes & Metabolism	3,014	2,337	14	1,950	6	43%	7	50%	1	7%
Physicians & Surgeons - Family Practice	28,545	763	225	469	165	73%	55	24%	5	2%
Physicians & Surgeons - Gastroenterology	8,125	1,566	44	1,233	32	73%	12	27%	0	0%
Physicians & Surgeons - Hormone Replacement Therapy	14,054	1,198	33	1,389	21	64%	10	30%	2	6%
Physicians & Surgeons - Industrial Medicine	994	3,215	2	3,190	1	50%	1	50%	0	0%
Physicians & Surgeons - Internal Medicine	14,439	1,180	71	983	50	70%	20	28%	1	1%
Physicians & Surgeons - Maxillofacial	3,441	2,239	19	1,752	12	63%	7	37%	0	0%
Physicians & Surgeons - Medical-M.D.	182,350	166	1,032	158	764	74%	251	24%	17	2%
Physicians & Surgeons - OB/GYN	21,668	946	109	765	78	72%	29	27%	2	2%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Physicians & Surgeons - Oncology	2,090	2,608	6	2,544	4	67%	2	33%	0	0%
Physicians & Surgeons - Ophthalmology	34,902	674	149	638	128	86%	21	14%	0	0%
Physicians & Surgeons - Orthopedic Surgery	34,518	681	136	671	107	79%	28	21%	1	1%
Physicians & Surgeons - Osteopathic-D.O.	9,902	1,433	13	2,003	12	92%	1	8%	0	0%
Physicians & Surgeons - Pediatrics	17,281	1,072	83	896	65	78%	16	19%	2	2%
Physicians & Surgeons - Pulmonary Diseases	1,826	2,715	10	2,189	9	90%	0	0%	1	10%
Physicians & Surgeons - Radiology	20,566	972	163	595	114	70%	49	30%	0	0%
Physicians & Surgeons - Sports Medicine	2,280	2,548	12	2,056	8	67%	4	33%	0	0%
Physicians & Surgeons - Urology	3,221	2,287	26	1,543	19	73%	7	27%	0	0%
Physicians & Surgeons - Vascular	202	4,223	5	2,657	5	100%	0	0%	0	0%
Physicians & Surgeons - Weight Reduction	30,669	730	32	1,417	23	72%	9	28%	0	0%
Physicians & Surgeons Equipment & Supplies	1,448	2,922	3	2,985	3	100%	0	0%	0	0%
Physicians & Surgeons Equipment - Repair & Refinish	465	3,759	1	3,474	1	100%	0	0%	0	0%
Physicians & Surgeons Information Bureaus	935	3,265	5	2,657	3	60%	2	40%	0	0%
Physicians - Specialists	68,057	406	297	393	222	75%	73	25%	2	1%
Physicians - Surgeons & Neurosurgeons	6,232	1,773	28	1,496	22	79%	6	21%	0	0%
Physicians Assistants	1,149	3,104	2	3,190	1	50%	1	50%	0	0%
Physicists	227	4,168	4	2,807	3	75%	1	25%	0	0%
Piano & Organ Moving	11,675	1,324	8	2,334	6	75%	2	25%	0	0%
Pianos	10,366	1,402	21	1,681	14	67%	7	33%	0	0%
Pianos - Parts	141	4,388	1	3,474	0	0%	1	100%	0	0%
Pianos - Restoration & Refinishing	897	3,298	1	3,474	1	100%	0	0%	0	0%
Pianos - Tuning & Repair	9,842	1,435	8	2,334	5	63%	3	38%	0	0%
Pickles & Pickle Products	266	4,085	0	3,965	0	0%	0	0%	0	0%
Picnic Equipment & Supplies	140	4,393	2	3,190	1	50%	1	50%	0	0%
Picnic Grounds	34	4,815	0	3,965	0	0%	0	0%	0	0%
Picture Frames - Dealers	8,279	1,553	31	1,435	17	55%	13	42%	1	3%
Picture Frames - Manufacturers Supplies	2,548	2,471	4	2,807	2	50%	2	50%	0	0%
Picture Frames - Restore & Repair	353	3,917	1	3,474	1	100%	0	0%	0	0%
Picture Frames - Wholesale & Manufacturers	931	3,269	0	3,965	0	0%	0	0%	0	0%
Picture Framing	3,051	2,325	3	2,985	2	67%	1	33%	0	0%
Picture Hangers - Wholesale & Manufacturers	35	4,810	0	3,965	0	0%	0	0%	0	0%
Picture Hanging Service	408	3,838	0	3,965	0	0%	0	0%	0	0%
Picture Restoring	358	3,912	0	3,965	0	0%	0	0%	0	0%
Pictures	1,810	2,730	2	3,190	2	100%	0	0%	0	0%
Pies	1,145	3,109	2	3,190	2	100%	0	0%	0	0%
Pilates	1,217	3,063	9	2,265	6	67%	2	22%	1	11%
Pile Driving	1,566	2,848	3	2,985	0	0%	2	67%	1	33%
Piling	190	4,244	0	3,965	0	0%	0	0%	0	0%
Pillows	63,017	437	75	952	68	91%	6	8%	1	1%
Pillows - Renovating	21	4,893	0	3,965	0	0%	0	0%	0	0%
Pilot Car Service	919	3,280	0	3,965	0	0%	0	0%	0	0%
Pilots - Marine	121	4,445	0	3,965	0	0%	0	0%	0	0%
Pinata Sales	156	4,336	0	3,965	0	0%	0	0%	0	0%
Pinball Sales & Service	1,963	2,659	4	2,807	2	50%	1	25%	1	25%
Pine Straw	646	3,541	0	3,965	0	0%	0	0%	0	0%
Pins - Common, Safety	952	3,248	0	3,965	0	0%	0	0%	0	0%
Pins - Lapel	1,739	2,763	11	2,124	10	91%	1	9%	0	0%
Pins Cotter, Taper	4	5,060	0	3,965	0	0%	0	0%	0	0%
Pipe	3,989	2,136	0	3,965	0	0%	0	0%	0	0%
Pipe & Boiler Covering Contractors	734	3,448	4	2,807	0	0%	4	100%	0	0%
Pipe & Boiler Covering Materials	5	5,050	0	3,965	0	0%	0	0%	0	0%
Pipe & Valve Fitters	1,379	2,968	0	3,965	0	0%	0	0%	0	0%
Pipe & Valve Fitters - Gas	323	3,960	0	3,965	0	0%	0	0%	0	0%
Pipe - Used	16	4,920	0	3,965	0	0%	0	0%	0	0%
Pipe Bending & Fabricating	1,166	3,093	0	3,965	0	0%	0	0%	0	0%
Pipe Cutting & Threading	267	4,078	0	3,965	0	0%	0	0%	0	0%
Pipe Cutting & Threading Equipment	110	4,490	1	3,474	1	100%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable To Pursue	%
Pipe Fittings	1,445	2,925	1	3,474	1	100%	0	0%	0	0%
Pipe Hangers	60	4,674	0	3,965	0	0%	0	0%	0	0%
Pipe Inspection	1,802	2,735	1	3,474	1	100%	0	0%	0	0%
Pipe Line Companies	1,865	2,698	3	2,985	1	33%	2	67%	0	0%
Pipe Line Contractors	16,326	1,102	13	2,003	5	38%	8	62%	0	0%
Pipe Line Equipment	931	3,269	0	3,965	0	0%	0	0%	0	0%
Pipe Line, Oil & Gas Wholesaler & Distributors	8,426	1,539	29	1,470	27	93%	2	7%	0	0%
Pipe Lining & Coating	1,037	3,183	1	3,474	1	100%	0	0%	0	0%
Pipe Locating Equipment	92	4,546	0	3,965	0	0%	0	0%	0	0%
Pipe Reconditioning	176	4,282	0	3,965	0	0%	0	0%	0	0%
Pipe Sealing - Industrial	171	4,296	0	3,965	0	0%	0	0%	0	0%
Pipe Thawing	112	4,473	0	3,965	0	0%	0	0%	0	0%
Pipes & Smokers Articles	5,381	1,882	47	1,203	30	64%	17	36%	0	0%
Piping Contractors	3,524	2,227	0	3,965	0	0%	0	0%	0	0%
Pistons	106	4,501	2	3,190	1	50%	1	50%	0	0%
Pivots - Precision Instrument	52	4,724	0	3,965	0	0%	0	0%	0	0%
Pizza	36,142	652	614	237	281	46%	320	52%	13	2%
Places Of Interest	6	5,033	0	3,965	0	0%	0	0%	0	0%
Planetariums	96	4,533	2	3,190	1	50%	1	50%	0	0%
Plants - Interior Design & Maintenance	3,411	2,249	9	2,265	9	100%	0	0%	0	0%
Plants - Retail	8,420	1,540	109	765	85	78%	23	21%	1	1%
Plants - Wholesale	1,942	2,667	10	2,189	3	30%	7	70%	0	0%
Plaques	2,782	2,395	2	3,190	1	50%	1	50%	0	0%
Plasma Centers	6,182	1,777	22	1,651	13	59%	9	41%	0	0%
Plaster	1,791	2,741	2	3,190	1	50%	1	50%	0	0%
Plaster Craft Products & Supplies	341	3,934	0	3,965	0	0%	0	0%	0	0%
Plaster Products - Ornamental	101	4,513	1	3,474	1	100%	0	0%	0	0%
Plasterers Equipment & Supplies	35	4,810	0	3,965	0	0%	0	0%	0	0%
Plastering Contractors	36,440	646	24	1,593	13	54%	9	38%	2	8%
Plastics - Extruders	859	3,329	1	3,474	1	100%	0	0%	0	0%
Plastics - Fabricating, Finishing & Decor	2,418	2,518	0	3,965	0	0%	0	0%	0	0%
Plastics - Fabrics, Film, Sheets - Prod.	1,280	3,031	0	3,965	0	0%	0	0%	0	0%
Plastics - Foam	1,343	2,988	0	3,965	0	0%	0	0%	0	0%
Plastics - High Pressure Laminates	228	4,165	0	3,965	0	0%	0	0%	0	0%
Plastics - Machinery & Equipment	339	3,939	1	3,474	0	0%	1	100%	0	0%
Plastics - Molders	9,186	1,485	3	2,985	1	33%	2	67%	0	0%
Plastics - Products - Finished Wholesale & Manufacturers	18,263	1,029	15	1,909	12	80%	3	20%	0	0%
Plastics - Raw Materials, Powder, Liquid	1,402	2,955	2	3,190	2	100%	0	0%	0	0%
Plastics - Reinforced	41	4,778	0	3,965	0	0%	0	0%	0	0%
Plastics - Research & Consulting	933	3,267	1	3,474	1	100%	0	0%	0	0%
Plastics - Rods, Sheets - Sup Center	443	3,791	0	3,965	0	0%	0	0%	0	0%
Plastics - Scrap	465	3,759	0	3,965	0	0%	0	0%	0	0%
Plastics - Vacuum, Pressure, Thermoform	829	3,352	12	2,056	12	100%	0	0%	0	0%
Plating	9,507	1,456	26	1,543	10	38%	16	62%	0	0%
Plating Equipment & Supplies	383	3,878	2	3,190	0	0%	2	100%	0	0%
Playground Equipment	16,349	1,100	57	1,093	39	68%	18	32%	0	0%
Playgrounds	1,923	2,676	8	2,334	4	50%	3	38%	1	13%
Playing Cards	1,333	2,995	7	2,439	2	29%	5	71%	0	0%
Pleating Machines	179	4,273	0	3,965	0	0%	0	0%	0	0%
Plumbers	2,506,706	5	4,168	32	3,196	77%	902	22%	70	2%
Plumbers - Commercial	9,437	1,465	14	1,950	9	64%	5	36%	0	0%
Plumbing - Renovation & Repair	14,508	1,174	67	1,017	34	51%	31	46%	2	3%
Plumbing Drains & Sewer Cleaning	151,103	200	395	321	279	71%	115	29%	1	0%
Plumbing Fixtures, Parts, Supplies - Retail	43,524	586	223	474	196	88%	23	10%	4	2%
Plumbing Fixtures, Parts, Supplies - Used	282	4,042	0	3,965	0	0%	0	0%	0	0%
Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	14,461	1,177	40	1,284	30	75%	10	25%	0	0%
Plumbing Plan Services	2,105	2,605	5	2,657	4	80%	1	20%	0	0%
Plywood & Veneers	1,496	2,889	2	3,190	2	100%	0	0%	0	0%

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Pneumatic Equipment Components	587	3,606	0	3,965	0	0%	0	0%	0	0%
Pneumatic Tube Equipment & Systems	189	4,247	0	3,965	0	0%	0	0%	0	0%
Podiatrists	19,844	988	83	896	63	76%	18	22%	2	2%
Podiatrists Equipment & Supplies	283	4,039	0	3,965	0	0%	0	0%	0	0%
Podiatrists Reference Service	7	5,018	0	3,965	0	0%	0	0%	0	0%
Point of Sale Systems	21,669	945	130	691	111	85%	19	15%	0	0%
Poison Control Centers	43	4,765	0	3,965	0	0%	0	0%	0	0%
Pole Fitness	298	4,013	2	3,190	1	50%	0	0%	1	50%
Pole Line Contractors	217	4,191	0	3,965	0	0%	0	0%	0	0%
Pole Line Equipment	13	4,951	0	3,965	0	0%	0	0%	0	0%
Poles	128	4,429	0	3,965	0	0%	0	0%	0	0%
Police & Fire Organizations	11,806	1,316	2	3,190	0	0%	2	100%	0	0%
Police Departments	611	3,581	1	3,474	0	0%	1	100%	0	0%
Police Equipment	9,636	1,445	18	1,789	13	72%	5	28%	0	0%
Polishes	232	4,153	0	3,965	0	0%	0	0%	0	0%
Political Organizations	2,377	2,527	4	2,807	0	0%	4	100%	0	0%
Polyethylene Materials & Products	764	3,412	0	3,965	0	0%	0	0%	0	0%
Polyurethane Products	962	3,240	0	3,965	0	0%	0	0%	0	0%
Ponzi Schemes	1,629	2,821	2	3,190	0	0%	2	100%	0	0%
Pool Tables Sales	1,444	2,926	4	2,807	3	75%	1	25%	0	0%
Pools - Therapy	353	3,917	0	3,965	0	0%	0	0%	0	0%
Pop-up Stores	0	5,118	1	3,474	1	100%	0	0%	0	0%
Popcorn & Supplies	2,803	2,387	15	1,909	7	47%	8	53%	0	0%
Popcorn Machines	794	3,382	1	3,474	1	100%	0	0%	0	0%
Porcelain Enamel Repair & Refinish	10,861	1,374	17	1,825	11	65%	6	35%	0	0%
Porcelain Enameling	63	4,660	0	3,965	0	0%	0	0%	0	0%
Porcelain Products	152	4,346	0	3,965	0	0%	0	0%	0	0%
Porch Shades	824	3,358	3	2,985	1	33%	2	67%	0	0%
Port Authorities	53	4,714	5	2,657	4	80%	1	20%	0	0%
Portable Buildings - Moving	225	4,174	6	2,544	3	50%	1	17%	2	33%
Portfolios	1,283	3,030	3	2,985	3	100%	0	0%	0	0%
Post Cards - Manufacturers & Distributors	2,401	2,520	5	2,657	3	60%	2	40%	0	0%
Post Offices	3,395	2,251	37	1,329	17	46%	20	54%	0	0%
Post-Construction Clean Up	6,557	1,740	0	3,965	0	0%	0	0%	0	0%
Posters	3,971	2,138	6	2,544	5	83%	0	0%	1	17%
Potato Chips	267	4,078	1	3,474	1	100%	0	0%	0	0%
Potatoes - Processed	456	3,770	0	3,965	0	0%	0	0%	0	0%
Pottery	5,114	1,927	13	2,003	9	69%	4	31%	0	0%
Pottery Equipment & Supplies	336	3,943	1	3,474	0	0%	1	100%	0	0%
Poultry - Retail	559	3,642	0	3,965	0	0%	0	0%	0	0%
Poultry - Wholesale	381	3,883	0	3,965	0	0%	0	0%	0	0%
Poultry Brokers	300	4,012	0	3,965	0	0%	0	0%	0	0%
Poultry Equipment & Supplies	3,342	2,262	4	2,807	4	100%	0	0%	0	0%
Poultry Farms	3,730	2,189	5	2,657	2	40%	3	60%	0	0%
Poultry Services	847	3,338	1	3,474	1	100%	0	0%	0	0%
Powder Processing - Industrial	1,931	2,671	3	2,985	1	33%	2	67%	0	0%
Power Plant Consultants	998	3,211	0	3,965	0	0%	0	0%	0	0%
Power Plant Equipment	723	3,464	5	2,657	2	40%	1	20%	2	40%
Power Plant Equipment - Repairing	327	3,957	0	3,965	0	0%	0	0%	0	0%
Power Take - Offs	28	4,845	0	3,965	0	0%	0	0%	0	0%
Power Transmission Equipment	2,904	2,360	4	2,807	1	25%	3	75%	0	0%
Precious, Semi-Precious & Synthetic	3,097	2,317	6	2,544	5	83%	1	17%	0	0%
Premium Goods	532	3,671	16	1,872	16	100%	0	0%	0	0%
Prepaid Debit/Credit Cards	166,259	183	4,056	34	4,021	99%	28	1%	7	0%
Prescription Benefit Consultants	37,152	639	77	937	35	45%	42	55%	0	0%
Preserves, Jams & Jellies	906	3,291	3	2,985	3	100%	0	0%	0	0%
Presses - Power	66	4,652	1	3,474	1	100%	0	0%	0	0%
Presses - Power-Equipment	1,126	3,127	4	2,807	3	75%	1	25%	0	0%

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Pressing Machines - Clothes	109	4,493	1	3,474	1	100%	0	0%	0	0%
Pressure Washers	4,868	1,967	23	1,630	6	26%	15	65%	2	9%
Pressure Washing	107,363	266	139	663	92	66%	38	27%	9	6%
Pressurization Equipment	73	4,619	0	3,965	0	0%	0	0%	0	0%
Pretzels	491	3,724	4	2,807	2	50%	2	50%	0	0%
Price Marking Equipment & Supplies	323	3,960	0	3,965	0	0%	0	0%	0	0%
Print Blocks	1	5,104	0	3,965	0	0%	0	0%	0	0%
Print Cutters	13	4,951	0	3,965	0	0%	0	0%	0	0%
Printed & Etched Circuits	676	3,510	0	3,965	0	0%	0	0%	0	0%
Printer & Printer Supplies- Manufacturer	3,881	2,154	39	1,298	17	44%	20	51%	2	5%
Printers	80,159	357	160	607	95	59%	63	39%	2	1%
Printers - Business Forms	10,189	1,414	30	1,453	25	83%	5	17%	0	0%
Printers - Cellophane, Foil	11	4,976	0	3,965	0	0%	0	0%	0	0%
Printers - Glass, Metal, Plastic	274	4,053	3	2,985	1	33%	2	67%	0	0%
Printers - Letterpress	456	3,770	1	3,474	0	0%	1	100%	0	0%
Printers - Glass, Metal, Plastic - 3D Printing	165	4,319	2	3,190	2	100%	0	0%	0	0%
Printing Brokers	5,920	1,809	20	1,713	11	55%	5	25%	4	20%
Printing Equipment	6,168	1,780	14	1,950	10	71%	3	21%	1	7%
Printing Plates	219	4,187	0	3,965	0	0%	0	0%	0	0%
Printing Repair	169	4,305	1	3,474	1	100%	0	0%	0	0%
Printing Rollers	133	4,412	0	3,965	0	0%	0	0%	0	0%
Printing Supplies	8,415	1,542	53	1,142	47	89%	6	11%	0	0%
Printing Technician	212	4,202	5	2,657	1	20%	4	80%	0	0%
Private Health Services Plans	1,312	3,007	3	2,985	0	0%	3	100%	0	0%
Prize Promotions	54,567	492	73	969	47	64%	12	16%	14	19%
Process Servers	21,962	935	56	1,103	21	38%	33	59%	2	4%
Product Development & Marketing	97,437	292	398	320	360	90%	35	9%	3	1%
Product Sales - General	88,667	329	489	286	312	64%	145	30%	32	7%
Product Sales via Telephone	11,033	1,363	80	918	54	68%	18	23%	8	10%
Professional Employer Organization	1,537	2,869	3	2,985	1	33%	2	67%	0	0%
Professional Fundraiser	18,015	1,040	42	1,258	30	71%	11	26%	1	2%
Professional Organizations	30,311	734	149	638	141	95%	7	5%	1	1%
Professional Organizer	1,545	2,857	2	3,190	2	100%	0	0%	0	0%
Professional Services - General	139,041	215	292	398	214	73%	62	21%	16	5%
Programmed Instruction	989	3,219	1	3,474	0	0%	1	100%	0	0%
Project Management	5,909	1,812	19	1,752	5	26%	12	63%	2	11%
Projection Apparatus	1,451	2,918	6	2,544	3	50%	3	50%	0	0%
Promotional Products	36,521	645	172	568	99	58%	67	39%	6	3%
Promotional Products - Non-Wearable	1,079	3,154	4	2,807	2	50%	2	50%	0	0%
Promotional Products - Wearable	15,766	1,121	288	403	253	88%	27	9%	8	3%
Proofreading	772	3,406	1	3,474	0	0%	1	100%	0	0%
Propane Gas Plumbing	535	3,669	0	3,965	0	0%	0	0%	0	0%
Propellers	845	3,340	0	3,965	0	0%	0	0%	0	0%
Property Maintenance	92,085	314	216	484	137	63%	76	35%	3	1%
Property Management	1,652,733	13	8,482	12	6,892	81%	1,518	18%	72	1%
Property Management - Industrial & Commercial	33,086	695	161	603	115	71%	43	27%	3	2%
Property Tax Lenders	4,905	1,959	9	2,265	9	100%	0	0%	0	0%
Prosthetic Devices	13,313	1,240	34	1,373	19	56%	15	44%	0	0%
Protein Purification	111	4,479	1	3,474	0	0%	1	100%	0	0%
Psychiatrists & Psychiatric Services	23,892	865	74	960	65	88%	7	9%	2	3%
Psychics	29,937	743	89	855	46	52%	37	42%	6	7%
Psychologist Information & Referral Services	4,798	1,987	9	2,265	9	100%	0	0%	0	0%
Psychologists	24,436	851	38	1,312	31	82%	7	18%	0	0%
Psychotherapist	5,626	1,845	12	2,056	9	75%	3	25%	0	0%
Pub	571	3,623	10	2,189	5	50%	5	50%	0	0%
Pub Food	214	4,197	3	2,985	1	33%	2	67%	0	0%
Public Opinion Analysts	3,847	2,164	7	2,439	5	71%	2	29%	0	0%
Public Relations Counselors	14,547	1,172	32	1,417	19	59%	9	28%	4	13%

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Public Speaker	556	3,646	2	3,190	1	50%	1	50%	0	0%
Public Speaking Instruction	980	3,228	9	2,265	0	0%	9	100%	0	0%
Public Utility Consultants	15,814	1,117	51	1,156	41	80%	9	18%	1	2%
Publicity Service	4,922	1,955	33	1,389	22	67%	11	33%	0	0%
Publishers - Book	210,375	142	1,254	137	1,074	86%	165	13%	15	1%
Publishers - Directory & Guide	97,765	291	823	191	554	67%	202	25%	67	8%
Publishers - Internet Guides	5,447	1,871	37	1,329	29	78%	8	22%	0	0%
Publishers - Magazine	37,620	635	323	372	172	53%	137	42%	14	4%
Publishers - Periodical	89,204	326	853	185	756	89%	92	11%	5	1%
Publishers Representatives	2,189	2,571	14	1,950	5	36%	8	57%	1	7%
Publishing Consultants	18,142	1,033	75	952	46	61%	28	37%	1	1%
Pulleys	27	4,853	0	3,965	0	0%	0	0%	0	0%
Pulp & Pulp Products	167	4,310	0	3,965	0	0%	0	0%	0	0%
Pumping Contractors	4,625	2,021	4	2,807	3	75%	1	25%	0	0%
Pumps - Dealers	9,439	1,464	13	2,003	9	69%	4	31%	0	0%
Pumps - Service & Repair	17,344	1,069	26	1,543	20	77%	6	23%	0	0%
Pumps - Supplies & Parts	994	3,215	0	3,965	0	0%	0	0%	0	0%
Pumps - Wholesale & Manufacturers	2,220	2,561	3	2,985	1	33%	1	33%	1	33%
Punch Presses	3	5,074	0	3,965	0	0%	0	0%	0	0%
Punches	24	4,869	0	3,965	0	0%	0	0%	0	0%
Puppets & Marionettes	228	4,165	0	3,965	0	0%	0	0%	0	0%
Pyramid Companies	5,127	1,924	12	2,056	1	8%	7	58%	4	33%
Quarries	1,780	2,745	0	3,965	0	0%	0	0%	0	0%
Quartz	737	3,445	0	3,965	0	0%	0	0%	0	0%
Quickbooks Training & Support	683	3,501	1	3,474	1	100%	0	0%	0	0%
Quilting	2,386	2,526	12	2,056	8	67%	4	33%	0	0%
Quilting - Instruction	63	4,660	0	3,965	0	0%	0	0%	0	0%
Quilting Materials & Supplies	1,834	2,711	7	2,439	4	57%	2	29%	1	14%
Quilts	1,934	2,670	66	1,031	3	5%	59	89%	4	6%
Quilts - Renovating	28	4,845	0	3,965	0	0%	0	0%	0	0%
Race Track Equipment & Supplies	481	3,739	5	2,657	2	40%	3	60%	0	0%
Race Tracks	4,588	2,031	48	1,188	28	58%	14	29%	6	13%
Rack Merchandise Service	519	3,690	4	2,807	1	25%	3	75%	0	0%
Racks	1,557	2,852	4	2,807	2	50%	2	50%	0	0%
Racquetball Court Construction	36	4,805	0	3,965	0	0%	0	0%	0	0%
Racquetball Courts - Private	639	3,556	6	2,544	5	83%	1	17%	0	0%
Racquetball Courts - Public	14	4,941	1	3,474	0	0%	0	0%	1	##
Racquetball Equipment & Supplies	40	4,783	0	3,965	0	0%	0	0%	0	0%
Radar Equipment	1,192	3,081	12	2,056	11	92%	0	0%	1	8%
Radiant Heating	1,221	3,061	1	3,474	1	100%	0	0%	0	0%
Radiator Covers & Enclosures	501	3,709	1	3,474	1	100%	0	0%	0	0%
Radiator Sales	1,698	2,786	1	3,474	1	100%	0	0%	0	0%
Radiators - Automotive	16,490	1,094	49	1,171	37	76%	11	22%	1	2%
Radio Communication Equipment & Systems	13,117	1,248	26	1,543	13	50%	11	42%	2	8%
Radio Direction Finders	3	5,074	0	3,965	0	0%	0	0%	0	0%
Radio Program Producers	668	3,517	1	3,474	1	100%	0	0%	0	0%
Radio Program Surveys	53	4,714	0	3,965	0	0%	0	0%	0	0%
Radio Station Equipment	381	3,883	1	3,474	0	0%	1	100%	0	0%
Radio Station Reps	369	3,905	2	3,190	0	0%	2	100%	0	0%
Radio Stations & Broadcast Companies	32,874	700	779	198	759	97%	20	3%	0	0%
Radioactive Materials	132	4,420	0	3,965	0	0%	0	0%	0	0%
Radioactivity & Radiation Instruments, Supplies & Services	61	4,670	0	3,965	0	0%	0	0%	0	0%
Radios - Citizen Band	1,983	2,652	3	2,985	2	67%	1	33%	0	0%
Radiotelephone Communication - Equipment & Systems	3,335	2,266	16	1,872	12	75%	4	25%	0	0%
Radiotelephone Communications - Common Carrier	469	3,756	1	3,474	1	100%	0	0%	0	0%
Radon Mitigation	26,586	800	10	2,189	7	70%	3	30%	0	0%
Radon Testing & Service	34,884	675	44	1,233	34	77%	7	16%	3	7%
Raft Trips & Tours	1,616	2,829	8	2,334	7	88%	1	13%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable To Pursue	%
Railings	4,694	2,009	5	2,657	4	80%	1	20%	0	0%
Railroad Car Leasing	282	4,042	0	3,965	0	0%	0	0%	0	0%
Railroad Cars - Manufacturers	549	3,654	0	3,965	0	0%	0	0%	0	0%
Railroad Contractors	3,048	2,326	0	3,965	0	0%	0	0%	0	0%
Railroad Equipment & Supplies	1,728	2,767	1	3,474	0	0%	1	100%	0	0%
Railroad Ties - Dealers	305	3,998	0	3,965	0	0%	0	0%	0	0%
Railroad Ties - Wholesale & Manufacturers	70	4,637	0	3,965	0	0%	0	0%	0	0%
Railroads	2,591	2,453	93	832	82	88%	11	12%	0	0%
Railroads - Freight	807	3,373	1	3,474	1	100%	0	0%	0	0%
Railroads - Ticket Agencies	509	3,702	5	2,657	2	40%	1	20%	2	40%
Rails & Accessories	384	3,876	2	3,190	0	0%	2	100%	0	0%
Rainwater Harvesting Systems	832	3,350	1	3,474	1	100%	0	0%	0	0%
Rainwear	141	4,388	0	3,965	0	0%	0	0%	0	0%
Ranches	7,492	1,625	15	1,909	6	40%	9	60%	0	0%
Range Hoods & Canopies	7,024	1,677	24	1,593	22	92%	2	8%	0	0%
Ranges & Ovens - Dealers	103	4,508	0	3,965	0	0%	0	0%	0	0%
Ranges & Ovens - Service & Repair	389	3,870	2	3,190	1	50%	1	50%	0	0%
Ranges & Ovens - Supplies & Parts	60	4,674	0	3,965	0	0%	0	0%	0	0%
Ranges & Ovens - Wholesale & Manufacturers	150	4,355	3	2,985	0	0%	3	100%	0	0%
Rattan, Reeds & Willows	8	5,004	0	3,965	0	0%	0	0%	0	0%
Ravioli	55	4,700	0	3,965	0	0%	0	0%	0	0%
Rayon Fabrics	12	4,962	0	3,965	0	0%	0	0%	0	0%
Razors & Razor Blades	21,706	942	23	1,630	23	100%	0	0%	0	0%
Reading Instruction	11,088	1,360	7	2,439	7	100%	0	0%	0	0%
Real Estate	864,882	31	2,832	57	2,171	77%	610	22%	51	2%
Real Estate - Commercial	21,721	941	71	983	53	75%	18	25%	0	0%
Real Estate - Industrial	698	3,486	0	3,965	0	0%	0	0%	0	0%
Real Estate - Rent to Own	50,796	517	105	784	92	88%	12	11%	1	1%
Real Estate - Rentals by Individuals	59,450	454	294	397	201	68%	88	30%	5	2%
Real Estate - Short Sale	3,423	2,244	6	2,544	3	50%	3	50%	0	0%
Real Estate Agents	93,771	304	415	307	290	70%	123	30%	2	0%
Real Estate Appraisers	88,883	327	108	769	74	69%	31	29%	3	3%
Real Estate Brokers	12,839	1,265	71	983	53	75%	17	24%	1	1%
Real Estate Consultants	81,215	352	149	638	91	61%	55	37%	3	2%
Real Estate Developers	149,521	203	311	384	238	77%	71	23%	2	1%
Real Estate Investors	183,609	165	237	454	180	76%	54	23%	3	1%
Real Estate Loan Modification	16,922	1,081	87	874	28	32%	56	64%	3	3%
Real Estate Loans	76,992	369	81	910	55	68%	21	26%	5	6%
Real Estate Maintenance Protection Plan	91,773	316	2,788	59	2,786	100%	0	0%	2	0%
Real Estate Rental Service	187,624	163	847	186	575	68%	258	30%	14	2%
Real Estate Schools	21,614	949	42	1,258	31	74%	10	24%	1	2%
Real Estate Services	158,063	193	930	168	785	84%	139	15%	6	1%
Recorded Information	2,215	2,563	4	2,807	4	100%	0	0%	0	0%
Recording Instruments - Industrial & Scientific	246	4,129	0	3,965	0	0%	0	0%	0	0%
Recording Service - Sound & Video	22,213	925	47	1,203	18	38%	28	60%	1	2%
Recording Studio Equipment	1,528	2,873	7	2,439	1	14%	5	71%	1	14%
Records - Phono - Manufacturers Equipment & Supplies	112	4,473	1	3,474	0	0%	1	100%	0	0%
Records Management	10,587	1,393	18	1,789	15	83%	2	11%	1	6%
Recreation Centers	10,012	1,423	68	1,006	54	79%	14	21%	0	0%
Recreation Program Consultants	1,526	2,875	3	2,985	1	33%	2	67%	0	0%
Recreational Vehicles - Carpet & Upholstery Cleaning	266	4,085	0	3,965	0	0%	0	0%	0	0%
Recreational Vehicles - Dealers	207,440	143	1,112	149	974	88%	131	12%	7	1%
Recreational Vehicles - Equipment, Parts, Supplies	35,540	664	174	562	133	76%	38	22%	3	2%
Recreational Vehicles - Rent & Lease	14,151	1,195	89	855	53	60%	32	36%	4	4%
Recreational Vehicles - Repair & Service	35,732	659	117	733	88	75%	28	24%	1	1%
Recreational Vehicles - Storage	3,041	2,327	7	2,439	4	57%	3	43%	0	0%
Recreational Vehicles - Transportation	5,013	1,941	16	1,872	8	50%	8	50%	0	0%
Recruiting - Armed Forces	73	4,619	0	3,965	0	0%	0	0%	0	0%

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Recruiting - Technical	2,858	2,370	7	2,439	4	57%	3	43%	0	0%
Recruitment Services	22,431	917	24	1,593	16	67%	7	29%	1	4%
Rectifiers - Electric	22	4,884	0	3,965	0	0%	0	0%	0	0%
Recycling - Computers & Other Electronics	41,229	604	1,739	99	1,425	82%	314	18%	0	0%
Recycling - Metal	6,874	1,698	13	2,003	8	62%	5	38%	0	0%
Recycling Centers	34,072	685	92	838	60	65%	29	32%	3	3%
Recycling Services	25,640	821	97	819	55	57%	37	38%	5	5%
Reels	308	3,989	3	2,985	2	67%	1	33%	0	0%
Referral - Auto Repair	1,238	3,053	6	2,544	3	50%	3	50%	0	0%
Referral - Contractor	75,693	373	624	232	562	90%	61	10%	1	0%
Referral - Debt Relief Services	13,400	1,236	10	2,189	9	90%	1	10%	0	0%
Referral - Doctor	9,850	1,434	106	779	75	71%	31	29%	0	0%
Referral - Storage Facility	589	3,602	7	2,439	2	29%	5	71%	0	0%
Reflectors	5	5,050	0	3,965	0	0%	0	0%	0	0%
Reflexologists	961	3,242	4	2,807	2	50%	2	50%	0	0%
Refractories	822	3,359	1	3,474	0	0%	1	100%	0	0%
Refreshment Stands	120	4,449	0	3,965	0	0%	0	0%	0	0%
Refrigeration Equipment - Commercial - Sales & Service	33,409	690	67	1,017	27	40%	40	60%	0	0%
Refrigeration Equipment - Supplies & Parts	5,139	1,921	15	1,909	9	60%	6	40%	0	0%
Refrigerators & Freezers - Dealers	2,621	2,443	11	2,124	7	64%	3	27%	1	9%
Refrigerators & Freezers - Rent & Lease	146	4,376	0	3,965	0	0%	0	0%	0	0%
Refrigerators & Freezers - Service & Repair	12,565	1,273	67	1,017	28	42%	36	54%	3	4%
Refrigerators & Freezers - Supplies & Parts	318	3,968	0	3,965	0	0%	0	0%	0	0%
Refrigerators & Freezers - Wholesale & Manufacturers	2,402	2,519	3	2,985	2	67%	1	33%	0	0%
Rehabilitation Products - Pediatric	1,140	3,115	4	2,807	3	75%	1	25%	0	0%
Rehabilitation Services	49,831	529	110	760	66	60%	41	37%	3	3%
Reiki Therapy	539	3,662	1	3,474	1	100%	0	0%	0	0%
Relays	223	4,177	3	2,985	3	100%	0	0%	0	0%
Religious Goods	11,349	1,345	75	952	47	63%	28	37%	0	0%
Religious Organizations	10,929	1,371	46	1,216	35	76%	9	20%	2	4%
Reloader Schemes	2,700	2,414	13	2,003	1	8%	12	92%	0	0%
Relocation Service	149,468	204	401	317	308	77%	91	23%	2	0%
Remodeling Services	265,770	109	906	174	362	40%	501	55%	43	5%
Remodeling Services - Foreclosed Property	1,538	2,868	3	2,985	1	33%	2	67%	0	0%
Rendering Companies	1,084	3,149	2	3,190	2	100%	0	0%	0	0%
Renewable Energy	7,889	1,589	14	1,950	12	86%	2	14%	0	0%
Renovation Inspection	726	3,459	10	2,189	3	30%	7	70%	0	0%
Rent to Own	4,590	2,029	22	1,651	18	82%	4	18%	0	0%
Rental Service Stores & Yards	19,881	986	131	687	67	51%	64	49%	0	0%
Rental Vacancy Listing Service	39,802	616	483	288	416	86%	57	12%	10	2%
Repossession Service	64,168	429	204	501	141	69%	55	27%	8	4%
Reptiles	6,870	1,699	36	1,342	9	25%	27	75%	0	0%
Reserve Study	88	4,562	1	3,474	1	100%	0	0%	0	0%
Resident Buyers	1,842	2,709	0	3,965	0	0%	0	0%	0	0%
Resilient & Vinyl Flooring	3,235	2,284	14	1,950	7	50%	7	50%	0	0%
Resins	432	3,805	0	3,965	0	0%	0	0%	0	0%
Resorts	93,100	306	999	160	806	81%	193	19%	0	0%
Respirators	630	3,566	3	2,985	1	33%	2	67%	0	0%
Rest Homes	1,940	2,668	1	3,474	0	0%	1	100%	0	0%
Rest Homes - Info & Placement Bureaus	293	4,021	0	3,965	0	0%	0	0%	0	0%
Restaurant Equipment & Supplies	56,288	481	162	598	114	70%	47	29%	1	1%
Restaurant Equipment - Repair & Service	15,023	1,154	36	1,342	18	50%	18	50%	0	0%
Restaurant Management	8,418	1,541	33	1,389	25	76%	7	21%	1	3%
Restaurant Work Wear & Supplies	50	4,734	1	3,474	0	0%	1	100%	0	0%
Restaurants	371,552	76	4,557	29	2,577	57%	1,897	42%	83	2%
Restaurants - Breakfast	1,296	3,019	20	1,713	7	35%	11	55%	2	10%
Resume Service	72,339	384	564	251	525	93%	34	6%	5	1%
Retail Stores	59,336	455	722	205	432	60%	274	38%	16	2%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Retirement & Life Care Communities & Homes	43,567	585	88	867	69	78%	18	20%	1	1%
Retirement Planning Service	88,012	331	44	1,233	32	73%	11	25%	1	2%
Retreat Facilities	2,589	2,454	7	2,439	3	43%	4	57%	0	0%
Reverse Mortgage	41,765	600	61	1,068	55	90%	6	10%	0	0%
Ribbon Printing	178	4,274	0	3,965	0	0%	0	0%	0	0%
Ribbons	1,204	3,074	54	1,125	52	96%	1	2%	1	2%
Rice	413	3,835	0	3,965	0	0%	0	0%	0	0%
Riding Academies	1,197	3,078	3	2,985	1	33%	2	67%	0	0%
Riding Apparel & Equipment	1,300	3,013	15	1,909	4	27%	11	73%	0	0%
Rifle & Pistol Ranges	3,842	2,166	12	2,056	7	58%	5	42%	0	0%
Riggers	1,396	2,960	2	3,190	1	50%	1	50%	0	0%
Riggers Equipment & Supplies	1,039	3,182	0	3,965	0	0%	0	0%	0	0%
Right of Way Acquisition Service	604	3,592	1	3,474	1	100%	0	0%	0	0%
Rings - Retaining	7	5,018	0	3,965	0	0%	0	0%	0	0%
Ringtones	158	4,333	0	3,965	0	0%	0	0%	0	0%
Risk Management	7,008	1,678	9	2,265	6	67%	3	33%	0	0%
Rivets	120	4,449	0	3,965	0	0%	0	0%	0	0%
Road Building Contractors	23,999	862	15	1,909	10	67%	4	27%	1	7%
Road Building Equipment	155	4,337	0	3,965	0	0%	0	0%	0	0%
Road Oiling & Dust Control	491	3,724	1	3,474	0	0%	1	100%	0	0%
Road Service - Automotive	31,161	724	387	329	354	91%	32	8%	1	0%
Robots	1,632	2,819	7	2,439	7	100%	0	0%	0	0%
Rock Shops	2,130	2,594	3	2,985	2	67%	1	33%	0	0%
Rockfall Mitigation	35	4,810	0	3,965	0	0%	0	0%	0	0%
Rodeos	779	3,398	25	1,576	0	0%	25	100%	0	0%
Rods - Threaded	172	4,294	3	2,985	1	33%	2	67%	0	0%
Rollers	46	4,753	0	3,965	0	0%	0	0%	0	0%
Rolling Mill Machinery	23	4,879	0	3,965	0	0%	0	0%	0	0%
Roof Cleaning & Stain Removal	22,200	926	19	1,752	13	68%	6	32%	0	0%
Roof Cooling Systems	612	3,578	0	3,965	0	0%	0	0%	0	0%
Roof Decks	1,737	2,765	4	2,807	2	50%	2	50%	0	0%
Roof Structures	4,732	1,998	9	2,265	6	67%	3	33%	0	0%
Roofing Contractors	4,525,996	1	5,896	23	3,846	65%	1,788	30%	262	4%
Roofing Equipment & Supplies	7,711	1,606	21	1,681	15	71%	6	29%	0	0%
Roofing Materials	21,145	960	35	1,357	28	80%	6	17%	1	3%
Roofing Service Consultants	28,404	765	48	1,188	26	54%	20	42%	2	4%
Rooming Houses	1,141	3,114	5	2,657	1	20%	3	60%	1	20%
Roommate Referral Service	9,437	1,465	63	1,053	47	75%	16	25%	0	0%
Rope	382	3,882	1	3,474	1	100%	0	0%	0	0%
Rotogravure Printers	60	4,674	0	3,965	0	0%	0	0%	0	0%
Routing Service - Air, Highway & Marine	274	4,053	1	3,474	0	0%	1	100%	0	0%
Rubber - Crude	27	4,853	0	3,965	0	0%	0	0%	0	0%
Rubber - Synthetic	800	3,376	2	3,190	0	0%	2	100%	0	0%
Rubber Bands	254	4,116	1	3,474	1	100%	0	0%	0	0%
Rubber Clothing & Footwear	192	4,240	1	3,474	1	100%	0	0%	0	0%
Rubber Products	5,395	1,876	12	2,056	8	67%	3	25%	1	8%
Rubber Stamps	5,031	1,938	16	1,872	10	63%	6	38%	0	0%
Rubber Stamps - Manufacturers Equipment & Supplies	373	3,899	0	3,965	0	0%	0	0%	0	0%
Rubber Working Machinery	93	4,542	0	3,965	0	0%	0	0%	0	0%
Rubbish & Garbage Removal	211,163	139	2,315	72	1,810	78%	492	21%	13	1%
Rubbish & Garbage Removal Contractors Equipment	1,842	2,709	19	1,752	9	47%	10	53%	0	0%
Rulers & Yardsticks	6	5,033	0	3,965	0	0%	0	0%	0	0%
Rust Preventatives & Removers	891	3,303	0	3,965	0	0%	0	0%	0	0%
Rustproofing & Undercoating - Auto	1,886	2,687	2	3,190	2	100%	0	0%	0	0%
Rustproofing - Industrial	274	4,053	0	3,965	0	0%	0	0%	0	0%
Saddlery & Harness	7,855	1,594	36	1,342	22	61%	14	39%	0	0%
Safe & Vault Movers	972	3,232	1	3,474	1	100%	0	0%	0	0%
Safe Deposit Box Rental	1,073	3,157	0	3,965	0	0%	0	0%	0	0%

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Safes & Vaults	15,124	1,125	36	1,342	11	31%	23	64%	2	6%
Safes & Vaults - Opening & Repairing	292	4,023	0	3,965	0	0%	0	0%	0	0%
Safety & Rescue Equipment Sales & Services	6,763	1,715	12	2,056	6	50%	6	50%	0	0%
Safety Cans	22	4,884	0	3,965	0	0%	0	0%	0	0%
Safety Consultants	35,138	668	29	1,470	20	69%	9	31%	0	0%
Safety Equipment & Clothing	17,413	1,064	57	1,093	33	58%	22	39%	2	4%
Sailmakers	1,727	2,770	9	2,265	6	67%	3	33%	0	0%
Salads	111	4,479	0	3,965	0	0%	0	0%	0	0%
Sales & Order Books	5,959	1,801	25	1,576	16	64%	8	32%	1	4%
Sales Lead Generation	109,114	264	302	389	195	65%	99	33%	8	3%
Sales Organizations	16,558	1,092	30	1,453	22	73%	7	23%	1	3%
Sales Presentations	1,795	2,739	5	2,657	3	60%	0	0%	2	40%
Sales Promotion Service	31,336	722	336	359	228	68%	47	14%	61	18%
Sales Training	9,996	1,425	18	1,789	10	56%	7	39%	1	6%
Salt	1,550	2,855	3	2,985	3	100%	0	0%	0	0%
Saltwater Pools - Equipment & Supplies	3,625	2,205	108	769	21	19%	87	81%	0	0%
Salvage - Marine	727	3,457	2	3,190	1	50%	1	50%	0	0%
Sample Cards & Books	74	4,615	0	3,965	0	0%	0	0%	0	0%
Sample Cases	216	4,193	0	3,965	0	0%	0	0%	0	0%
Sanctuaries - Wild Life	576	3,614	0	3,965	0	0%	0	0%	0	0%
Sand & Gravel	30,157	738	22	1,651	11	50%	11	50%	0	0%
Sand & Gravel Handling Equipment	395	3,859	0	3,965	0	0%	0	0%	0	0%
Sandblasting	14,442	1,179	15	1,909	7	47%	8	53%	0	0%
Sandblasting Equipment & Supplies	1,479	2,898	1	3,474	1	100%	0	0%	0	0%
Sandwiches	3,104	2,315	41	1,270	26	63%	15	37%	0	0%
Sanitariums	3	5,074	0	3,965	0	0%	0	0%	0	0%
Sanitary Napkins	14	4,941	0	3,965	0	0%	0	0%	0	0%
Sanitation Consultants	7,046	1,676	400	318	395	99%	5	1%	0	0%
Sash Operating Devices	716	3,470	7	2,439	6	86%	1	14%	0	0%
Satellite Communication - Common Carrier	11,193	1,352	522	263	493	94%	24	5%	5	1%
Satellite Equipment & Supplies	77,635	366	5,673	24	5,611	99%	47	1%	15	0%
Sauna Equipment & Supplies	12,896	1,264	31	1,435	23	74%	4	13%	4	13%
Sausage Casings	108	4,496	0	3,965	0	0%	0	0%	0	0%
Sausages	1,540	2,863	0	3,965	0	0%	0	0%	0	0%
Savings & Loan Association - Reps	75	4,612	0	3,965	0	0%	0	0%	0	0%
Savings & Loan Associations	13,046	1,252	32	1,417	31	97%	1	3%	0	0%
Sawdust & Shavings	392	3,865	0	3,965	0	0%	0	0%	0	0%
Sawmill Equipment & Supplies	657	3,530	0	3,965	0	0%	0	0%	0	0%
Sawmills	8,182	1,561	0	3,965	0	0%	0	0%	0	0%
Saws	7,212	1,655	21	1,681	10	48%	10	48%	1	5%
Saws - Sharpen & Repair	773	3,404	1	3,474	1	100%	0	0%	0	0%
Scaffolding & Aerial Lifts	4,581	2,032	3	2,985	2	67%	1	33%	0	0%
Scales	7,606	1,613	20	1,713	7	35%	12	60%	1	5%
Scales - Repair	426	3,817	0	3,965	0	0%	0	0%	0	0%
Scalp Care	711	3,477	2	3,190	2	100%	0	0%	0	0%
Scenery Studio	115	4,461	0	3,965	0	0%	0	0%	0	0%
Scholarships & Financial Aid	80,001	359	198	514	187	94%	5	3%	6	3%
Scholastic Prep Courses, Books & Materials	23,516	884	186	539	122	66%	43	23%	21	11%
School Furniture & Equipment	5,658	1,842	2	3,190	2	100%	0	0%	0	0%
School Information	9,236	1,483	24	1,593	23	96%	1	4%	0	0%
School Lunch Ordering & Management	180	4,270	0	3,965	0	0%	0	0%	0	0%
School Supplies	11,619	1,326	34	1,373	24	71%	9	26%	1	3%
Schools - Academic - Elementary & Secondary	23,032	896	44	1,233	21	48%	21	48%	2	5%
Schools - Academic - College Preparatory	3,705	2,193	15	1,909	8	53%	6	40%	1	7%
Schools - Academic - Colleges & Universities	231,461	122	1,312	130	1,142	87%	157	12%	13	1%
Schools - Academic - Pre & Kindergarten	26,317	803	67	1,017	47	70%	18	27%	2	3%
Schools - Academic - Special Education	27,293	784	79	927	54	68%	16	20%	9	11%
Schools - Business & Vocational	314,645	87	685	213	472	69%	137	20%	76	11%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	CmpIs Settled	%	CmpIs Not Settled	%	CmpIs Unable To Pursue	%
Schools - Dental Assistant	1,737	2,765	5	2,657	2	40%	2	40%	1	20%
Schools - General Interest	53,334	500	183	549	78	43%	41	22%	64	35%
Schools - Holistic	1,216	3,067	0	3,965	0	0%	0	0%	0	0%
Schools - Home Study	26,985	790	79	927	19	24%	21	27%	39	49%
Schools - Online Trading & Investment	6,008	1,797	7	2,439	2	29%	4	57%	1	14%
Schools - Private	28,393	766	47	1,203	30	64%	16	34%	1	2%
Schools - Surgical 1st Assistant	203	4,220	1	3,474	1	100%	0	0%	0	0%
Scientific Apparatus & Instruments	3,662	2,198	24	1,593	23	96%	1	4%	0	0%
Scientists	483	3,735	1	3,474	1	100%	0	0%	0	0%
Scientists - Pharmaceutical	77	4,605	0	3,965	0	0%	0	0%	0	0%
Scooters - Medical	8,717	1,514	29	1,470	25	86%	4	14%	0	0%
Scooters - Repair	1,177	3,088	14	1,950	2	14%	12	86%	0	0%
Scoreboards	1,400	2,959	0	3,965	0	0%	0	0%	0	0%
Scrap Metals	22,462	915	17	1,825	9	53%	7	41%	1	6%
Scrap Rubber	451	3,783	0	3,965	0	0%	0	0%	0	0%
Scrapbooking	4,482	2,050	26	1,543	17	65%	9	35%	0	0%
Screen Enclosures	41,364	603	89	855	52	58%	36	40%	1	1%
Screen Manufacturers Equipment & Supplies	1,420	2,938	2	3,190	1	50%	1	50%	0	0%
Screen Printing	46,725	560	209	496	50	24%	147	70%	12	6%
Screen Printing - Equipment & Supplies	1,949	2,664	25	1,576	6	24%	18	72%	1	4%
Screen Repair	15,476	1,132	28	1,496	10	36%	18	64%	0	0%
Screening & Sifting Equipment	127	4,433	0	3,965	0	0%	0	0%	0	0%
Screening - Background & Employment	70,546	391	198	514	137	69%	53	27%	8	4%
Screening - Tenant	12,502	1,276	25	1,576	22	88%	2	8%	1	4%
Screens - Decorative	1,443	2,927	7	2,439	1	14%	5	71%	1	14%
Screens - Door & Window	37,212	638	48	1,188	38	79%	10	21%	0	0%
Screens - Security Door	1,319	3,002	3	2,985	3	100%	0	0%	0	0%
Screens - Windows	1,346	2,986	1	3,474	1	100%	0	0%	0	0%
Screw Machine Products	1,150	3,101	0	3,965	0	0%	0	0%	0	0%
Screw Machines & Equipment	62	4,668	0	3,965	0	0%	0	0%	0	0%
Screws	297	4,015	0	3,965	0	0%	0	0%	0	0%
Sculptors	873	3,317	5	2,657	1	20%	4	80%	0	0%
Sculptors Equipment & Supplies	26	4,859	0	3,965	0	0%	0	0%	0	0%
Seal Coating	55,637	485	122	715	61	50%	52	43%	9	7%
Sealing - Pavement	7,229	1,651	24	1,593	13	54%	9	38%	2	8%
Seals - Notary & Corporation	16,216	1,106	68	1,006	16	24%	9	13%	43	63%
Seals - O-Ring	397	3,854	1	3,474	0	0%	1	100%	0	0%
Seals - Oil, Grease	494	3,717	0	3,965	0	0%	0	0%	0	0%
Seals - Security	418	3,826	0	3,965	0	0%	0	0%	0	0%
Search Engine Marketing	5,795	1,824	34	1,373	28	82%	6	18%	0	0%
Search Engine Optimization Services	48,836	544	138	664	85	62%	45	33%	8	6%
Searchers of Records	99,418	285	497	280	459	92%	27	5%	11	2%
Seat Belts	1,359	2,979	9	2,265	9	100%	0	0%	0	0%
Seating Companies	1,296	3,019	7	2,439	2	29%	5	71%	0	0%
Second Hand Stores	2,370	2,529	26	1,543	10	38%	13	50%	3	12%
Secret Shopper	43,801	581	54	1,125	9	17%	18	33%	27	50%
Security Cameras	11,257	1,350	56	1,103	22	39%	30	54%	4	7%
Security Control Equipment & System Monitors	429,304	60	2,106	76	1,915	91%	168	8%	23	1%
Security Guard & Patrol Service	111,740	256	85	884	45	53%	38	45%	2	2%
Security Systems Consultants	77,950	364	325	368	224	69%	50	15%	51	16%
Seed Cleaning Equipment	427	3,812	0	3,965	0	0%	0	0%	0	0%
Seeding	750	3,433	1	3,474	1	100%	0	0%	0	0%
Seeds & Bulbs - Retail	13,999	1,201	49	1,171	34	69%	13	27%	2	4%
Seeds & Bulbs - Wholesale	2,045	2,632	3	2,985	3	100%	0	0%	0	0%
Seismic Retrofit	455	3,773	0	3,965	0	0%	0	0%	0	0%
Seismograph Equipment & Supplies	33	4,820	0	3,965	0	0%	0	0%	0	0%
Seismograph Service	53	4,714	0	3,965	0	0%	0	0%	0	0%
Self Defense	6,691	1,724	32	1,417	19	59%	11	34%	2	6%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Self Defense Devices	7,223	1,652	25	1,576	21	84%	4	16%	0	0%
SemiConductor Devices	2,838	2,375	28	1,496	26	93%	2	7%	0	0%
Seminar Marketing	1,865	2,698	6	2,544	2	33%	4	67%	0	0%
Seminars & Training - Wealth Building & Real Estate Results not Substantiated	49,054	538	58	1,088	48	83%	10	17%	0	0%
Seminars & Training - Wealth Building & Real Estate	11,064	1,361	42	1,258	28	67%	13	31%	1	2%
Senior Care Information and Resources	16,588	1,090	12	2,056	12	100%	0	0%	0	0%
Senior Citizens Service Organization	18,103	1,036	11	2,124	9	82%	2	18%	0	0%
Senior Home Care	21,341	956	30	1,453	20	67%	9	30%	1	3%
Senior Housing/Living	8,058	1,572	28	1,496	19	68%	9	32%	0	0%
Senior Move Manager	1,464	2,910	5	2,657	4	80%	1	20%	0	0%
Seniors Moving & Delivery Services	944	3,257	2	3,190	2	100%	0	0%	0	0%
Separators	19	4,902	0	3,965	0	0%	0	0%	0	0%
Septic Tanks & Systems Cleaning	98,802	287	169	574	102	60%	64	38%	3	2%
Septic Tanks & Systems Contractors & Dealers	137,045	222	189	530	137	72%	48	25%	4	2%
Septic Tanks & Systems Wholesale & Manufacturers	2,008	2,641	1	3,474	1	100%	0	0%	0	0%
Septic Tanks - Treatment Supplies	9,373	1,472	23	1,630	23	100%	0	0%	0	0%
Service Animals - Dogs	5,937	1,807	28	1,496	11	39%	17	61%	0	0%
Service Animals - Training	558	3,643	3	2,985	0	0%	3	100%	0	0%
Service Stations - Gasoline & Oil	93,079	307	819	192	481	59%	327	40%	11	1%
Services - General	178,901	174	865	182	426	49%	331	38%	108	12%
ServiceStation Equipment	1,551	2,854	4	2,807	2	50%	2	50%	0	0%
ServiceStation Supplies	238	4,147	3	2,985	2	67%	1	33%	0	0%
Sewage Disposal Systems	4,001	2,132	45	1,226	29	64%	16	36%	0	0%
Sewage Treatment Equipment	550	3,651	2	3,190	1	50%	1	50%	0	0%
Sewer Cleaner Vacuum Service	39	4,793	1	3,474	1	100%	0	0%	0	0%
Sewer Cleaning Equipment & Supplies	1,316	3,003	7	2,439	6	86%	1	14%	0	0%
Sewer Contractors	28,894	760	49	1,171	31	63%	15	31%	3	6%
Sewer Inspection	1,217	3,063	1	3,474	1	100%	0	0%	0	0%
Sewer Pipe	394	3,861	1	3,474	0	0%	1	100%	0	0%
Sewing Contractors	4,226	2,093	11	2,124	3	27%	7	64%	1	9%
Sewing Instruction	1,142	3,111	2	3,190	2	100%	0	0%	0	0%
Sewing Machines - Dealers	21,059	962	42	1,258	33	79%	7	17%	2	5%
Sewing Machines - Industrial & Commercial	734	3,448	2	3,190	1	50%	1	50%	0	0%
Sewing Machines - Service & Repair	5,778	1,827	20	1,713	15	75%	4	20%	1	5%
Sewing Machines - Supplies & Parts	2,074	2,619	17	1,825	2	12%	15	88%	0	0%
Sewing Machines - Wholesale & Manufacturers	1,576	2,844	20	1,713	20	100%	0	0%	0	0%
Shade Sails	192	4,240	0	3,965	0	0%	0	0%	0	0%
Shafting	3	5,074	0	3,965	0	0%	0	0%	0	0%
Sharpening Service	5,612	1,848	7	2,439	4	57%	3	43%	0	0%
Shavers - Electric	1,542	2,860	9	2,265	8	89%	1	11%	0	0%
Shavers - Electric Repair	131	4,425	0	3,965	0	0%	0	0%	0	0%
Shears & Scissors	1,930	2,673	12	2,056	10	83%	2	17%	0	0%
Sheepskin Specialties	532	3,671	0	3,965	0	0%	0	0%	0	0%
Sheet Metal Equipment & Supplies	5,026	1,939	3	2,985	3	100%	0	0%	0	0%
Sheet Metal Work	25,726	818	21	1,681	20	95%	0	0%	1	5%
Shells - Marine	483	3,735	29	1,470	6	21%	11	38%	12	41%
Shelving	5,287	1,896	11	2,124	7	64%	4	36%	0	0%
Shielding - Magnetic, Electrostatic	171	4,296	0	3,965	0	0%	0	0%	0	0%
Shims	16	4,920	0	3,965	0	0%	0	0%	0	0%
Shingles	1,225	3,059	0	3,965	0	0%	0	0%	0	0%
Ship Brokers	487	3,730	2	3,190	2	100%	0	0%	0	0%
Ship Builders & Repair	1,152	3,099	1	3,474	1	100%	0	0%	0	0%
Ship Chandlers	108	4,496	0	3,965	0	0%	0	0%	0	0%
Ship Cleaning	1	5,104	0	3,965	0	0%	0	0%	0	0%
Ship Registers	3	5,074	0	3,965	0	0%	0	0%	0	0%
Ship Wreckers	43	4,765	1	3,474	1	100%	0	0%	0	0%
Shipping Masters	24,760	846	119	726	62	52%	51	43%	6	5%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable To Pursue	%
Shipping Room Supplies	5,095	1,931	26	1,543	16	62%	9	35%	1	4%
Shirts - Custom Made	24,232	857	607	242	427	70%	173	29%	7	1%
Shirts - Wholesale & Manufacturers	2,561	2,465	14	1,950	8	57%	1	7%	5	36%
Shock Absorbers	97	4,529	2	3,190	2	100%	0	0%	0	0%
Shoe Dyers	44	4,758	0	3,965	0	0%	0	0%	0	0%
Shoe Findings & Supplies	1,104	3,140	3	2,985	0	0%	3	100%	0	0%
Shoe Laces	37	4,802	0	3,965	0	0%	0	0%	0	0%
Shoe Machinery	63	4,660	0	3,965	0	0%	0	0%	0	0%
Shoe Manufacturers Supplies	401	3,849	2	3,190	1	50%	1	50%	0	0%
Shoe Repair	18,818	1,014	157	619	75	48%	74	47%	8	5%
Shoe Shining	345	3,927	3	2,985	0	0%	3	100%	0	0%
Shoe Trees	240	4,140	0	3,965	0	0%	0	0%	0	0%
Shoes - Custom Made	7,161	1,660	63	1,053	21	33%	39	62%	3	5%
Shoes - Orthopedic	18,954	1,010	63	1,053	49	78%	9	14%	5	8%
Shoes - Retail	132,230	228	1,595	111	1,246	78%	319	20%	30	2%
Shoes - Wholesale & Manufacturers	13,233	1,243	105	784	93	89%	12	11%	0	0%
Shoplifting Prevention Devices	272	4,066	3	2,985	0	0%	3	100%	0	0%
Shoppers News Publications	5,155	1,918	12	2,056	6	50%	6	50%	0	0%
Shopping Carts & Baskets	320	3,964	3	2,985	0	0%	3	100%	0	0%
Shopping Centers & Malls	6,849	1,702	28	1,496	17	61%	8	29%	3	11%
Shopping Service - Personal	10,995	1,366	149	638	47	32%	97	65%	5	3%
Shopping Service - Protective, Comparative	43,914	580	33	1,389	28	85%	5	15%	0	0%
Shoring	494	3,717	1	3,474	1	100%	0	0%	0	0%
Shoring Contractors	713	3,474	2	3,190	2	100%	0	0%	0	0%
Shortening	17	4,910	0	3,965	0	0%	0	0%	0	0%
Shot Peening	119	4,452	0	3,965	0	0%	0	0%	0	0%
Shovels - Power	19	4,902	0	3,965	0	0%	0	0%	0	0%
Show Cases	394	3,861	7	2,439	3	43%	4	57%	0	0%
Shower Curtains - Wholesale & Manufacturers	136	4,407	0	3,965	0	0%	0	0%	0	0%
Shower Doors & Enclosures	25,038	840	72	976	58	81%	14	19%	0	0%
Shower Pan Replacement	237	4,149	0	3,965	0	0%	0	0%	0	0%
Shredding Services	2,865	2,366	2	3,190	2	100%	0	0%	0	0%
Shuffleboards	77	4,605	0	3,965	0	0%	0	0%	0	0%
Shutters	75,984	372	205	499	95	46%	105	51%	5	2%
Shuttle Bus	12,567	1,271	89	855	31	35%	54	61%	4	4%
Siding Cleaning	676	3,510	1	3,474	0	0%	1	100%	0	0%
Siding Contractors	320,906	85	466	295	362	78%	94	20%	10	2%
Siding Materials	4,201	2,098	8	2,334	7	88%	1	13%	0	0%
Sightseeing Tours	26,939	791	153	629	90	59%	61	40%	2	1%
Signals	192	4,240	0	3,965	0	0%	0	0%	0	0%
Signs	95,274	302	343	357	176	51%	147	43%	20	6%
Signs - Digital	3,734	2,187	5	2,657	3	60%	2	40%	0	0%
Signs - Equipment & Supplies	2,576	2,459	8	2,334	6	75%	2	25%	0	0%
Signs - Erectors & Hangers	816	3,364	0	3,965	0	0%	0	0%	0	0%
Signs - Exit Signs	302	4,006	0	3,965	0	0%	0	0%	0	0%
Signs - Maintenance & Repair	1,103	3,142	3	2,985	0	0%	2	67%	1	33%
Signs - Neon	1,827	2,713	24	1,593	15	63%	9	38%	0	0%
Signs - Photoluminescent	36	4,805	0	3,965	0	0%	0	0%	0	0%
Silage Covering	132	4,420	0	3,965	0	0%	0	0%	0	0%
Silicones	178	4,274	1	3,474	1	100%	0	0%	0	0%
Silks - Wholesale & Manufacturers	240	4,140	3	2,985	1	33%	2	67%	0	0%
Silversmiths & Goldsmiths	699	3,485	5	2,657	2	40%	3	60%	0	0%
Silverware	2,115	2,602	1	3,474	1	100%	0	0%	0	0%
Silverware Clean, Repair & Replate	375	3,896	1	3,474	1	100%	0	0%	0	0%
Singing Telegrams	381	3,883	2	3,190	1	50%	1	50%	0	0%
Sink Manufacturers	548	3,655	8	2,334	4	50%	4	50%	0	0%
Sirens & Horns	118	4,457	1	3,474	1	100%	0	0%	0	0%
Sitting Services	36,145	651	225	469	225	100%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable To Pursue	%
Skate Sharpening	80	4,594	0	3,965	0	0%	0	0%	0	0%
Skateboard Parks & Rinks	1,036	3,185	2	3,190	0	0%	2	100%	0	0%
Skateboards & Equipment	7,895	1,587	68	1,006	35	51%	30	44%	3	4%
Skating Equipment & Supplies	1,693	2,787	10	2,189	3	30%	7	70%	0	0%
Skating Instruction	195	4,233	2	3,190	1	50%	1	50%	0	0%
Skating Rinks	4,840	1,974	17	1,825	11	65%	6	35%	0	0%
Skating Rinks - Installation, Equipment & Supplies	208	4,208	1	3,474	0	0%	1	100%	0	0%
Ski Centers & Resorts	1,669	2,798	30	1,453	27	90%	3	10%	0	0%
Ski Equipment - Repair	418	3,826	2	3,190	1	50%	1	50%	0	0%
Ski Equipment - Retail	6,325	1,763	44	1,233	30	68%	14	32%	0	0%
Ski Equipment - Wholesale & Manufacturers	149	4,362	0	3,965	0	0%	0	0%	0	0%
Ski Equipment Rental	644	3,548	2	3,190	1	50%	1	50%	0	0%
Ski Instruction	267	4,078	5	2,657	0	0%	5	100%	0	0%
Ski Lift Equipment	25	4,864	0	3,965	0	0%	0	0%	0	0%
Ski Tours	226	4,170	2	3,190	2	100%	0	0%	0	0%
Skin Care	291,513	100	3,485	45	2,550	73%	863	25%	72	2%
Skip Tracing	6,440	1,751	24	1,593	23	96%	1	4%	0	0%
Sky Diving	2,612	2,447	25	1,576	7	28%	16	64%	2	8%
Skylights	11,098	1,359	8	2,334	8	100%	0	0%	0	0%
Skylights - Distributors	397	3,854	1	3,474	0	0%	1	100%	0	0%
Slate	538	3,663	4	2,807	3	75%	1	25%	0	0%
Sleep Disorders - Sleep Apnea	3,836	2,167	11	2,124	8	73%	3	27%	0	0%
Sleep Disorders - Snoring	5,520	1,858	22	1,651	20	91%	2	9%	0	0%
Slicing Machines	6	5,033	0	3,965	0	0%	0	0%	0	0%
Slides & Film Strips	459	3,768	0	3,965	0	0%	0	0%	0	0%
Slings	171	4,296	0	3,965	0	0%	0	0%	0	0%
Slip Covers	1,672	2,795	8	2,334	1	13%	7	88%	0	0%
Slippers - Wholesale & Manufacturers	223	4,177	1	3,474	1	100%	0	0%	0	0%
Small Engine Repair	35,201	666	103	801	56	54%	46	45%	1	1%
Smart Phone Software Support	915	3,283	5	2,657	3	60%	2	40%	0	0%
Smelters & Refiners - Base Metals	452	3,779	0	3,965	0	0%	0	0%	0	0%
Smelters & Refiners - Precious Metals	5,958	1,802	9	2,265	8	89%	1	11%	0	0%
Smelters & Refiners Equipment & Supplies	253	4,117	0	3,965	0	0%	0	0%	0	0%
Smoke Abatement Equipment	99	4,524	2	3,190	0	0%	2	100%	0	0%
Smoke Detectors & Alarms	1,757	2,753	5	2,657	3	60%	2	40%	0	0%
Smoke Odor Counteracting Service	100	4,520	0	3,965	0	0%	0	0%	0	0%
Smoke Stacks	32	4,824	1	3,474	0	0%	0	0%	1	###
Smokers Information & Treatment	2,967	2,347	5	2,657	5	100%	0	0%	0	0%
Snow Making Machines	38	4,798	0	3,965	0	0%	0	0%	0	0%
Snow Melting Systems	345	3,927	1	3,474	1	100%	0	0%	0	0%
Snow Removal Equipment	2,334	2,536	9	2,265	6	67%	3	33%	0	0%
Snow Removal Service	23,032	896	146	649	38	26%	101	69%	7	5%
Snow Removal Service - Commercial	1,662	2,803	1	3,474	1	100%	0	0%	0	0%
Snow Removal Service - Roof	161	4,328	1	3,474	0	0%	1	100%	0	0%
Snowmobile Tours	22	4,884	1	3,474	0	0%	0	0%	1	###
Snowmobiles	8,985	1,496	78	933	72	92%	6	8%	0	0%
Soap Dispensers	175	4,284	1	3,474	1	100%	0	0%	0	0%
Soaps & Detergents	5,066	1,934	17	1,825	11	65%	6	35%	0	0%
Soccer Clubs	3,293	2,274	27	1,519	12	44%	13	48%	2	7%
Social Security Services	58,274	463	50	1,165	49	98%	1	2%	0	0%
Social Service Organizations	15,041	1,153	22	1,651	17	77%	3	14%	2	9%
Social Workers	5,328	1,888	8	2,334	7	88%	0	0%	1	13%
Sod & Sodding Service	25,513	828	80	918	43	54%	37	46%	0	0%
Soda Fountain Equipment	612	3,578	0	3,965	0	0%	0	0%	0	0%
Soda Fountain Equipment - Repairing	75	4,612	0	3,965	0	0%	0	0%	0	0%
Soda Fountain Shops	271	4,070	0	3,965	0	0%	0	0%	0	0%
Soda Fountain Supplies	282	4,042	6	2,544	6	100%	0	0%	0	0%
Soffit & Fascia	65	4,656	0	3,965	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable To Pursue	%
Soil Conditioners	753	3,429	0	3,965	0	0%	0	0%	0	0%
Soil Conservation Service	556	3,646	0	3,965	0	0%	0	0%	0	0%
Soil Solidification	351	3,921	0	3,965	0	0%	0	0%	0	0%
Soil Testing	1,477	2,900	5	2,657	5	100%	0	0%	0	0%
Solar Energy Equipment & Systems Dealers	170,029	179	357	346	248	69%	98	27%	11	3%
Solar Energy Equipment & Systems Manufacturing & Distribution	17,633	1,054	39	1,298	29	74%	4	10%	6	15%
Solar Energy Equipment & Systems Supplies & Parts	5,171	1,913	24	1,593	18	75%	6	25%	0	0%
Solar Energy Products - Retail	39,744	618	102	804	83	81%	19	19%	0	0%
Solar Energy Products Service & Repair	18,847	1,013	40	1,284	36	90%	4	10%	0	0%
Solar Energy Research & Development	4,814	1,982	12	2,056	11	92%	1	8%	0	0%
Solar Energy System Design & Installation	198,832	149	417	305	391	94%	15	4%	11	3%
Solar Panel Cleaning	574	3,619	1	3,474	0	0%	1	100%	0	0%
Solder	10	4,980	0	3,965	0	0%	0	0%	0	0%
Soldering Equipment	134	4,410	0	3,965	0	0%	0	0%	0	0%
Soliciting Organizations	17,609	1,057	29	1,470	7	24%	11	38%	11	38%
Solvents	215	4,196	0	3,965	0	0%	0	0%	0	0%
Solvents - Reclaiming	9	4,987	0	3,965	0	0%	0	0%	0	0%
Sorting Equipment	513	3,696	1	3,474	0	0%	1	100%	0	0%
Sound Control Structures & Equipment	427	3,812	1	3,474	0	0%	1	100%	0	0%
Sound Effect Records	1,822	2,720	1	3,474	0	0%	1	100%	0	0%
Sound Level Testing - Industrial	92	4,546	0	3,965	0	0%	0	0%	0	0%
Sound Systems & Equipment	23,921	864	159	610	92	58%	66	42%	1	1%
Soundproofing	562	3,635	1	3,474	1	100%	0	0%	0	0%
Souvenir Milk Caps	413	3,835	7	2,439	7	100%	0	0%	0	0%
Souvenirs - Retail	2,759	2,399	21	1,681	17	81%	4	19%	0	0%
Souvenirs - Wholesale & Manufacturers	397	3,854	0	3,965	0	0%	0	0%	0	0%
Soy Bean Products	314	3,980	1	3,474	0	0%	1	100%	0	0%
Spark Plugs	19	4,902	0	3,965	0	0%	0	0%	0	0%
Spas & Hot Tubs - Dealers	84,766	342	247	445	189	77%	51	21%	7	3%
Spas & Hot Tubs - Rental - Wholesale, Manufacturing	20,798	970	34	1,373	25	74%	6	18%	3	9%
Spas & Hot Tubs - Service & Repair	25,624	823	71	983	36	51%	30	42%	5	7%
Spas & Hot Tubs - Supplies & Parts	12,131	1,300	79	927	49	62%	26	33%	4	5%
Speakers - Rebuild & Repair	1,619	2,826	6	2,544	1	17%	4	67%	1	17%
Speakers - Wholesale & Manufacturers	978	3,229	24	1,593	13	54%	11	46%	0	0%
Speech & Language Pathologists	7,837	1,595	18	1,789	13	72%	5	28%	0	0%
Speech Aid Devices	209	4,206	0	3,965	0	0%	0	0%	0	0%
Speed Reducers	75	4,612	0	3,965	0	0%	0	0%	0	0%
Speedometers	2,519	2,481	4	2,807	4	100%	0	0%	0	0%
Sperm Banks	3,458	2,236	3	2,985	3	100%	0	0%	0	0%
Spices	7,203	1,657	54	1,125	5	9%	49	91%	0	0%
Spill Control Equipment & Materials	135	4,408	1	3,474	0	0%	1	100%	0	0%
Spill Control Service	31	4,831	0	3,965	0	0%	0	0%	0	0%
Spinologists	88	4,562	2	3,190	1	50%	1	50%	0	0%
Spiritualists	3,610	2,210	12	2,056	2	17%	7	58%	3	25%
Spools	118	4,457	1	3,474	1	100%	0	0%	0	0%
Sport Fishing	727	3,457	7	2,439	3	43%	4	57%	0	0%
Sporting Goods - Repair	2,337	2,533	8	2,334	5	63%	3	38%	0	0%
Sporting Goods - Retail	205,758	144	1,623	108	1,440	89%	173	11%	10	1%
Sporting Goods - Wholesale & Manufacturers	17,222	1,076	91	840	70	77%	21	23%	0	0%
Sports & Recreation	25,066	839	324	370	179	55%	135	42%	10	3%
Sports Bar	9,656	1,443	30	1,453	17	57%	13	43%	0	0%
Sports Hospitality	1,997	2,646	26	1,543	18	69%	8	31%	0	0%
Sports Memorabilia	7,394	1,633	28	1,496	16	57%	9	32%	3	11%
Sports Promoters & Managers	12,963	1,258	81	910	29	36%	45	56%	7	9%
Sportswear - Retail	56,811	474	600	243	446	74%	138	23%	16	3%
Sportswear - Wholesale & Manufacturers	6,250	1,770	39	1,298	37	95%	2	5%	0	0%
Spray On Siding	1,006	3,208	3	2,985	1	33%	1	33%	1	33%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Spraying Equipment	1,033	3,191	3	2,985	3	100%	0	0%	0	0%
Spraying Equipment - Renting	709	3,478	12	2,056	1	8%	11	92%	0	0%
Springs - Automotive - Sales & Service	3,070	2,321	7	2,439	6	86%	1	14%	0	0%
Springs - Coil, Flat - Distributors & Manufacturing	1,132	3,121	0	3,965	0	0%	0	0%	0	0%
Sprinkler Supervisory Service	3,603	2,211	10	2,189	8	80%	1	10%	1	10%
Sprinklers - Automatic - Fire	17,520	1,059	14	1,950	8	57%	6	43%	0	0%
Sprockets	13	4,951	0	3,965	0	0%	0	0%	0	0%
Square Dance Apparel	82	4,583	0	3,965	0	0%	0	0%	0	0%
Squash Courts - Private	9	4,987	0	3,965	0	0%	0	0%	0	0%
Stabilizers	206	4,213	0	3,965	0	0%	0	0%	0	0%
Stables	8,794	1,511	21	1,681	18	86%	3	14%	0	0%
Stadiums, Arenas & Athletic Fields	4,029	2,128	42	1,258	24	57%	18	43%	0	0%
Staffing - Technical	17,466	1,062	11	2,124	3	27%	6	55%	2	18%
Stair Builders	9,289	1,482	17	1,825	15	88%	2	12%	0	0%
Stair Lifts	13,690	1,222	19	1,752	18	95%	1	5%	0	0%
Stair Treads	782	3,396	0	3,965	0	0%	0	0%	0	0%
Stakes	14	4,941	0	3,965	0	0%	0	0%	0	0%
Stamp Machines	43	4,765	0	3,965	0	0%	0	0%	0	0%
Stamp Pads	8	5,004	0	3,965	0	0%	0	0%	0	0%
Stamps - Collecting Supplies	86	4,572	0	3,965	0	0%	0	0%	0	0%
Stamps - Collectors	9,527	1,453	32	1,417	24	75%	8	25%	0	0%
Staples, Staplers & Tackers	81	4,590	1	3,474	1	100%	0	0%	0	0%
Starters - Engine	572	3,622	0	3,965	0	0%	0	0%	0	0%
State Fairs	262	4,098	3	2,985	3	100%	0	0%	0	0%
Static Controls	114	4,465	0	3,965	0	0%	0	0%	0	0%
Stationers - Retail	3,430	2,243	10	2,189	6	60%	4	40%	0	0%
Stationery - Wholesale & Manufacturers	1,536	2,870	17	1,825	5	29%	11	65%	1	6%
Statistical Service	1,117	3,131	4	2,807	2	50%	2	50%	0	0%
Statuary	670	3,515	0	3,965	0	0%	0	0%	0	0%
Steam Bath Equipment & Supplies	1,728	2,767	7	2,439	0	0%	7	100%	0	0%
Steam Cleaning - Automotive	113	4,467	0	3,965	0	0%	0	0%	0	0%
Steam Cleaning - Industrial	1,773	2,748	3	2,985	1	33%	1	33%	1	33%
Steam Cleaning Equipment	2,577	2,457	17	1,825	14	82%	3	18%	0	0%
Steam Specialties	162	4,327	1	3,474	1	100%	0	0%	0	0%
Steam Traps	56	4,696	0	3,965	0	0%	0	0%	0	0%
Steamship Agencies	218	4,190	1	3,474	1	100%	0	0%	0	0%
Steamship Companies	632	3,564	5	2,657	4	80%	1	20%	0	0%
Steel - Used	100	4,520	0	3,965	0	0%	0	0%	0	0%
Steel Detailers - Structural	3,870	2,159	3	2,985	2	67%	1	33%	0	0%
Steel Distributors & Warehouses	9,381	1,471	8	2,334	5	63%	3	38%	0	0%
Steel Erectors	17,287	1,071	4	2,807	2	50%	2	50%	0	0%
Steel Fabricators	41,407	602	27	1,519	19	70%	5	19%	3	11%
Steel Mills	1,684	2,792	7	2,439	6	86%	1	14%	0	0%
Steel Processing	4,320	2,079	1	3,474	0	0%	0	0%	1	###
Steel Processing & Fabricating Equipment	1,042	3,179	0	3,965	0	0%	0	0%	0	0%
Steeple Jacks	336	3,943	0	3,965	0	0%	0	0%	0	0%
Steeples & Spires	7	5,018	0	3,965	0	0%	0	0%	0	0%
Steering Systems & Equipment	520	3,688	4	2,807	2	50%	2	50%	0	0%
Stem cell nutrition	598	3,595	0	3,965	0	0%	0	0%	0	0%
Stencil Cutting Machines	3	5,074	0	3,965	0	0%	0	0%	0	0%
Stencils & Stencil Supplies	189	4,247	1	3,474	1	100%	0	0%	0	0%
Stenographers - Public	967	3,238	1	3,474	1	100%	0	0%	0	0%
Stenographic Machines & Supplies	150	4,355	2	3,190	2	100%	0	0%	0	0%
Sterilizing Apparatus	111	4,479	2	3,190	0	0%	1	50%	1	50%
Sterilizing Service	148	4,366	0	3,965	0	0%	0	0%	0	0%
Stevedoring Contractors	154	4,342	1	3,474	0	0%	1	100%	0	0%
Stock & Bond Brokers	30,027	740	76	945	58	76%	15	20%	3	4%
Stock & Bond Transfer Agents	14,029	1,199	35	1,357	32	91%	3	9%	0	0%

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Stock Certificates	4,745	1,995	172	568	86	50%	86	50%	0	0%
Stock Exchanges	1,142	3,111	4	2,807	1	25%	3	75%	0	0%
Stock Quotation Boards & Systems	1,118	3,130	2	3,190	1	50%	0	0%	1	50%
Stock Yards	163	4,326	0	3,965	0	0%	0	0%	0	0%
Stone - Cast	3,135	2,306	2	3,190	2	100%	0	0%	0	0%
Stone - Crushed	1,824	2,716	5	2,657	4	80%	1	20%	0	0%
Stone - Natural	27,793	774	45	1,226	25	56%	19	42%	1	2%
Stone Cutters	2,601	2,448	7	2,439	2	29%	2	29%	3	43%
Stone Setting	8,820	1,508	19	1,752	10	53%	6	32%	3	16%
Stone Setting - Interlocking Pavers	34,608	680	84	892	50	60%	33	39%	1	1%
Stools	137	4,401	0	3,965	0	0%	0	0%	0	0%
Storage - Data	5,940	1,806	109	765	78	72%	31	28%	0	0%
Storage - Liquid & Bulk	831	3,351	1	3,474	0	0%	1	100%	0	0%
Storage Units - Household & Commercial	104,317	272	1,731	101	1,495	86%	226	13%	10	1%
Storage Units - Portable	4,709	2,005	40	1,284	21	53%	18	45%	1	3%
Store Fixtures	3,779	2,176	9	2,265	4	44%	4	44%	1	11%
Store Fixtures - Used	63	4,660	0	3,965	0	0%	0	0%	0	0%
Store Fronts	2,841	2,374	6	2,544	2	33%	4	67%	0	0%
Storm Shelters	36,084	653	43	1,248	29	67%	13	30%	1	2%
Storm Windows & Doors	29,464	754	76	945	63	83%	12	16%	1	1%
Storm Windows & Doors - Repair	8,045	1,574	14	1,950	7	50%	7	50%	0	0%
Stoves - Wood, Coal	29,493	753	95	825	67	71%	27	28%	1	1%
Strainers - Wholesale & Manufacturers	4	5,060	0	3,965	0	0%	0	0%	0	0%
Strapping & Strapping Equipment	188	4,251	0	3,965	0	0%	0	0%	0	0%
Street Cleaning	795	3,381	0	3,965	0	0%	0	0%	0	0%
Street Cleaning Equipment	198	4,227	2	3,190	2	100%	0	0%	0	0%
Street Lighting Standards & Equipment	279	4,048	0	3,965	0	0%	0	0%	0	0%
Stress Relief Equipment & Supplies - Industrial	166	4,316	0	3,965	0	0%	0	0%	0	0%
Strippers - Mechanical	29	4,838	0	3,965	0	0%	0	0%	0	0%
Structural Imaging	52	4,724	1	3,474	0	0%	1	100%	0	0%
Structural Integration	946	3,254	1	3,474	0	0%	1	100%	0	0%
Structural Support - Underground	95	4,536	1	3,474	0	0%	1	100%	0	0%
Stucco & Exterior Coating Contractors	49,453	533	62	1,061	29	47%	28	45%	5	8%
Stucco Manufacturers & Distributors	267	4,078	0	3,965	0	0%	0	0%	0	0%
Student Exchange Programs	9,945	1,431	11	2,124	7	64%	2	18%	2	18%
Student Housing	7,293	1,640	78	933	47	60%	29	37%	2	3%
Studio Rental	937	3,262	4	2,807	1	25%	2	50%	1	25%
Stump Grinding	1,436	2,930	3	2,985	0	0%	3	100%	0	0%
Stump Removal & Grinding	9,486	1,458	6	2,544	4	67%	1	17%	1	17%
Sugar Brokers & Wholesalers	16	4,920	1	3,474	1	100%	0	0%	0	0%
Sugar Refiners	48	4,742	0	3,965	0	0%	0	0%	0	0%
Suicide Prevention Service	7	5,018	0	3,965	0	0%	0	0%	0	0%
Suits - Custom Made	2,803	2,387	32	1,417	8	25%	24	75%	0	0%
Sump Pump Contractors	968	3,236	2	3,190	2	100%	0	0%	0	0%
Sundries Stores	1,453	2,916	4	2,807	3	75%	1	25%	0	0%
Sunglasses	21,930	937	179	554	94	53%	81	45%	4	2%
Sunroom & Solarium Design & Construction	23,632	881	65	1,040	42	65%	19	29%	4	6%
Support Groups	2,365	2,530	4	2,807	2	50%	1	25%	1	25%
Surface Plates	40	4,783	0	3,965	0	0%	0	0%	0	0%
Surfboards	2,480	2,494	19	1,752	5	26%	13	68%	1	5%
Surfing Instruction	646	3,541	3	2,985	3	100%	0	0%	0	0%
Surgical Appliances & Supplies	4,515	2,043	42	1,258	31	74%	11	26%	0	0%
Surgical Centers	9,032	1,493	30	1,453	25	83%	5	17%	0	0%
Surgical Instruments	3,728	2,190	13	2,003	9	69%	3	23%	1	8%
Surplus & Salvage Merchandise	23,828	874	78	933	52	67%	25	32%	1	1%
Surrogacy	3,536	2,222	5	2,657	3	60%	2	40%	0	0%
Surveillance Equipment, Sales & Service	7,386	1,634	22	1,651	12	55%	10	45%	0	0%
Surveying Instruments	1,117	3,131	1	3,474	1	100%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	CmpIs Settled	%	CmpIs Not Settled	%	CmpIs Unable To Pursue	%
Surveyors - Aerial	545	3,657	5	2,657	0	0%	5	100%	0	0%
Surveyors - Cargo	74	4,615	1	3,474	0	0%	1	100%	0	0%
Surveyors - Land	129,663	231	83	896	61	73%	22	27%	0	0%
Survival Products & Supplies	15,947	1,111	115	741	102	89%	11	10%	2	2%
Swap Shops	1,812	2,728	27	1,519	23	85%	4	15%	0	0%
Sweaters	29	4,838	1	3,474	0	0%	0	0%	1	###
Sweaters - Trimming Service	6	5,033	0	3,965	0	0%	0	0%	0	0%
Sweepers - Power	929	3,271	1	3,474	1	100%	0	0%	0	0%
Sweeping Compounds	9	4,987	0	3,965	0	0%	0	0%	0	0%
Sweeping Service - Power	2,334	2,536	2	3,190	0	0%	2	100%	0	0%
Sweepstakes	55,561	487	161	603	125	78%	17	11%	19	12%
Swim Spas	817	3,362	6	2,544	5	83%	1	17%	0	0%
Swimming Instruction	6,811	1,710	40	1,284	25	63%	15	38%	0	0%
Swimming Pool Contractors, Dealers, Design	820,913	32	1,661	103	1,233	74%	373	22%	55	3%
Swimming Pool Cover Sales & Service	4,774	1,991	19	1,752	12	63%	7	37%	0	0%
Swimming Pool Enclosures	15,753	1,122	27	1,519	23	85%	4	15%	0	0%
Swimming Pool Equipment & Supplies	84,582	344	376	334	302	80%	69	18%	5	1%
Swimming Pool Kits	435	3,801	1	3,474	0	0%	1	100%	0	0%
Swimming Pool Manufacturers & Distributors	13,700	1,219	201	511	194	97%	7	3%	0	0%
Swimming Pool Service & Repair	254,255	116	516	270	323	63%	182	35%	11	2%
Swimming Pools & Hot Tubs	13,656	1,224	84	892	56	67%	25	30%	3	4%
Swimming Pools - Leak Detection & Repair	3,434	2,242	10	2,189	7	70%	3	30%	0	0%
Swimming Pools - Maintenance	22,141	927	72	976	35	49%	36	50%	1	1%
Swimming Pools - Private	10,145	1,415	67	1,017	13	19%	51	76%	3	4%
Swimming Pools - Public	1,728	2,767	33	1,389	24	73%	9	27%	0	0%
Swimming Pools - Removal	408	3,838	0	3,965	0	0%	0	0%	0	0%
Swimming Pools- Above Ground	5,159	1,917	8	2,334	7	88%	1	13%	0	0%
Swimwear & Accessories	14,646	1,167	143	654	65	45%	75	52%	3	2%
Switches - Electric	494	3,717	0	3,965	0	0%	0	0%	0	0%
Swords	4,008	2,131	24	1,593	10	42%	12	50%	2	8%
Synagogues	3	5,074	0	3,965	0	0%	0	0%	0	0%
Syrups	399	3,851	0	3,965	0	0%	0	0%	0	0%
Systems & Software Testing	2,036	2,636	9	2,265	2	22%	7	78%	0	0%
T-Shirts	134,720	224	646	221	500	77%	122	19%	24	4%
Table Pads	3,259	2,281	12	2,056	10	83%	2	17%	0	0%
Table Suppliers	12	4,962	2	3,190	1	50%	1	50%	0	0%
Table Tennis Equipment	187	4,254	2	3,190	2	100%	0	0%	0	0%
Table Tennis Facilities	22	4,884	1	3,474	1	100%	0	0%	0	0%
Table Tops	573	3,621	1	3,474	0	0%	1	100%	0	0%
Tables - Folding	725	3,461	1	3,474	0	0%	1	100%	0	0%
Tags	2,644	2,434	8	2,334	5	63%	3	38%	0	0%
Tailoring Instruction	25	4,864	0	3,965	0	0%	0	0%	0	0%
Tailors	13,628	1,226	66	1,031	34	52%	29	44%	3	5%
Tailors Supplies	60	4,674	1	3,474	1	100%	0	0%	0	0%
Talent Listing Service	71,683	387	101	807	93	92%	1	1%	7	7%
Talent Representation	2,264	2,551	3	2,985	0	0%	3	100%	0	0%
Tank Cleaning	1,779	2,746	0	3,965	0	0%	0	0%	0	0%
Tank Heads	17	4,910	0	3,965	0	0%	0	0%	0	0%
Tank Lining & Coating	800	3,376	2	3,190	2	100%	0	0%	0	0%
Tank Testing & Inspection	2,600	2,449	2	3,190	1	50%	1	50%	0	0%
Tanks - Concrete	260	4,105	0	3,965	0	0%	0	0%	0	0%
Tanks - Fiber Glass, Plastic	1,394	2,961	1	3,474	1	100%	0	0%	0	0%
Tanks - Metal	2,182	2,577	2	3,190	1	50%	1	50%	0	0%
Tanks - Repair	1,181	3,085	4	2,807	2	50%	2	50%	0	0%
Tanks - Used	318	3,968	3	2,985	2	67%	1	33%	0	0%
Tanners	652	3,533	11	2,124	1	9%	5	45%	5	45%
Tanners Equipment & Supplies	482	3,737	4	2,807	4	100%	0	0%	0	0%
Tanning Salons	40,394	611	713	206	390	55%	251	35%	72	10%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Tanning Salons Equipment & Supplies	5,712	1,835	18	1,789	8	44%	8	44%	2	11%
Tape Applying & Dispensing Machines	6	5,033	0	3,965	0	0%	0	0%	0	0%
Tape Recorders	79	4,599	1	3,474	0	0%	1	100%	0	0%
Tape Recorders - Sound - Service & Repair	54	4,705	0	3,965	0	0%	0	0%	0	0%
Tape Recorders - Sound - Supplies & Parts	12	4,962	0	3,965	0	0%	0	0%	0	0%
Tapes	307	3,990	0	3,965	0	0%	0	0%	0	0%
Tapes - Adhesive-Dispensers	337	3,942	0	3,965	0	0%	0	0%	0	0%
Tapes - Industrial	385	3,872	0	3,965	0	0%	0	0%	0	0%
Tapes - Sound - Dealers	105	4,504	0	3,965	0	0%	0	0%	0	0%
Tapes - Sound - Wholesale & Manufacturers	102	4,511	0	3,965	0	0%	0	0%	0	0%
Tapestries	302	4,006	2	3,190	2	100%	0	0%	0	0%
Tarps	3,528	2,225	26	1,543	25	96%	1	4%	0	0%
Tattoos	52,712	508	212	488	104	49%	101	48%	7	3%
Tattoos - Removed	2,886	2,363	3	2,985	2	67%	1	33%	0	0%
Tax Reporting Service	12,801	1,266	57	1,093	25	44%	27	47%	5	9%
Tax Return Preparation	555,986	47	1,639	105	1,074	66%	514	31%	51	3%
Tax Return Preparation - OTR Truck Drivers	317	3,971	1	3,474	1	100%	0	0%	0	0%
Tax Software	5,108	1,929	14	1,950	12	86%	2	14%	0	0%
Taxes - Consultants & Representatives	266,543	108	563	252	416	74%	133	24%	14	2%
Taxes - Enrolled Agent	5,143	1,920	7	2,439	3	43%	4	57%	0	0%
Taxes - Negotiators	19,742	991	36	1,342	10	28%	24	67%	2	6%
Taxes - Property Tax Consultants	26,625	797	40	1,284	33	83%	6	15%	1	3%
Taxicabs	66,568	411	403	315	230	57%	159	39%	14	3%
Taxidermists	21,185	958	86	877	37	43%	45	52%	4	5%
Taxidermists Equipment & Supplies	213	4,200	1	3,474	1	100%	0	0%	0	0%
Tea - Manufacturer & Importer	1,280	3,031	0	3,965	0	0%	0	0%	0	0%
Teachers Agencies	10,262	1,407	9	2,265	4	44%	5	56%	0	0%
Tear Gas	9	4,987	0	3,965	0	0%	0	0%	0	0%
Technical Manual Preparation	3,895	2,152	19	1,752	7	37%	11	58%	1	5%
Technology - Litigation Support	10,057	1,420	28	1,496	4	14%	22	79%	2	7%
Teeth Whitening Services	17,997	1,041	85	884	55	65%	29	34%	1	1%
Telecommunication Design	2,088	2,610	4	2,807	3	75%	1	25%	0	0%
Telecommunication Equipment & Systems Dealers	43,036	592	205	499	180	88%	21	10%	4	2%
Telecommunication Equipment & Systems Service & Repair	22,704	908	57	1,093	42	74%	11	19%	4	7%
Telecommunications Equipment - Disability	24,003	860	370	337	353	95%	14	4%	3	1%
Teleconference Service	2,398	2,521	7	2,439	3	43%	3	43%	1	14%
Telegrams - Novelty	170	4,300	2	3,190	1	50%	1	50%	0	0%
Telegraph Service	397	3,854	0	3,965	0	0%	0	0%	0	0%
Telemarketing Services	119,845	242	412	310	244	59%	135	33%	33	8%
Telemeter Equipment	42	4,773	0	3,965	0	0%	0	0%	0	0%
Telephone & Television Cable Contractors	15,837	1,114	72	976	53	74%	19	26%	0	0%
Telephone 900 Number Resellers	209	4,206	0	3,965	0	0%	0	0%	0	0%
Telephone Answering Equipment & Systems	7,895	1,587	10	2,189	5	50%	4	40%	1	10%
Telephone Communications	623,348	40	27,972	2	27,600	99%	327	1%	45	0%
Telephone Equipment & Systems Dealers	54,656	491	579	246	523	90%	52	9%	4	1%
Telephone Equipment & Systems Service & Repair	22,023	933	101	807	55	54%	41	41%	5	5%
Telephone Equipment & Systems Supplies & Parts	2,505	2,483	3	2,985	1	33%	2	67%	0	0%
Telephone Equipment & Systems Wholesale & Manufacturing	1,517	2,881	7	2,439	3	43%	2	29%	2	29%
Telephone Pre-Paid Card Sales & Distribution	37,883	634	1,622	109	1,509	93%	93	6%	20	1%
Telephone Service - Long Distance	67,101	408	241	449	177	73%	25	10%	39	16%
Telephone Solicitation Companies	4,838	1,975	6	2,544	1	17%	5	83%	0	0%
Telescopes	1,908	2,680	10	2,189	6	60%	4	40%	0	0%
Teletypewriters & Systems	8	5,004	0	3,965	0	0%	0	0%	0	0%
Teletypewriters Message Service	146	4,376	0	3,965	0	0%	0	0%	0	0%
Television & Radio - Dealers	30,168	737	185	544	110	59%	66	36%	9	5%
Television & Radio - Rent & Lease	180	4,270	3	2,985	3	100%	0	0%	0	0%
Television & Radio - Service & Repair	48,848	543	355	349	203	57%	136	38%	16	5%
Television & Radio Broadcast Schools	3,738	2,186	6	2,544	4	67%	2	33%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable To Pursue	%
Television & Radio Parts - Retail	8,622	1,523	32	1,417	29	91%	3	9%	0	0%
Television & Radio Parts - Wholesale & Manufacturers	8,823	1,506	158	618	150	95%	8	5%	0	0%
Television - Cable, CATV & Satellite	303,717	93	25,867	3	25,583	99%	254	1%	30	0%
Television Home Shopping	64,615	426	1,293	133	1,278	99%	14	1%	1	0%
Television Program Distributors	1,002	3,210	10	2,189	6	60%	4	40%	0	0%
Television Program Producers	2,616	2,445	3	2,985	2	67%	1	33%	0	0%
Television Station Equipment	635	3,562	2	3,190	2	100%	0	0%	0	0%
Television Station Reps	58	4,688	0	3,965	0	0%	0	0%	0	0%
Television Stations & Broadcast Companies	25,730	817	191	526	145	76%	41	21%	5	3%
Television Sys & Equipment - Closed Circuit	641	3,553	6	2,544	2	33%	3	50%	1	17%
Temperature Measuring Materials	246	4,129	0	3,965	0	0%	0	0%	0	0%
Templates	196	4,229	1	3,474	1	100%	0	0%	0	0%
Tennis Court Construction	2,949	2,350	1	3,474	1	100%	0	0%	0	0%
Tennis Court Enclosures	24	4,869	0	3,965	0	0%	0	0%	0	0%
Tennis Court Resurfacing	222	4,180	0	3,965	0	0%	0	0%	0	0%
Tennis Courts - Private	623	3,573	4	2,807	3	75%	1	25%	0	0%
Tennis Courts - Public	239	4,145	1	3,474	0	0%	1	100%	0	0%
Tennis Equipment & Supplies	1,807	2,734	14	1,950	9	64%	5	36%	0	0%
Tennis Instruction	790	3,386	2	3,190	1	50%	0	0%	1	50%
Tennis Racket Stringing Machines	4	5,060	0	3,965	0	0%	0	0%	0	0%
Tents	3,818	2,172	14	1,950	11	79%	3	21%	0	0%
Tents - Rental	5,785	1,826	27	1,519	12	44%	14	52%	1	4%
Terminals - River & Marine	346	3,926	2	3,190	0	0%	2	100%	0	0%
Termite Control	19,257	1,006	23	1,630	17	74%	6	26%	0	0%
Terra Cotta	16	4,920	0	3,965	0	0%	0	0%	0	0%
Terrazzo	525	3,685	1	3,474	0	0%	1	100%	0	0%
Terrazzo Equipment & Supplies	17	4,910	0	3,965	0	0%	0	0%	0	0%
Test Publishers	12,505	1,275	88	867	85	97%	2	2%	1	1%
Testing Apparatus	2,159	2,586	9	2,265	4	44%	5	56%	0	0%
Textile Brokers	923	3,276	0	3,965	0	0%	0	0%	0	0%
Textile Converting	283	4,039	0	3,965	0	0%	0	0%	0	0%
Textile Engravers	98	4,525	1	3,474	0	0%	1	100%	0	0%
Textile Fibers	1,641	2,815	5	2,657	3	60%	2	40%	0	0%
Textile Mill Supplies	516	3,693	0	3,965	0	0%	0	0%	0	0%
Textile Printing Equipment & Supplies	763	3,414	7	2,439	0	0%	6	86%	1	14%
Theater Stage Play Houses	2,485	2,491	21	1,681	11	52%	9	43%	1	5%
Theaters	10,939	1,370	162	598	95	59%	63	39%	4	2%
Theatrical & Stage Lighting Equipment	2,062	2,625	2	3,190	2	100%	0	0%	0	0%
Theatrical Agencies	2,880	2,365	5	2,657	3	60%	2	40%	0	0%
Theatrical Equipment & Supplies	975	3,231	3	2,985	2	67%	1	33%	0	0%
Theatrical Make-Up	273	4,060	0	3,965	0	0%	0	0%	0	0%
Theatrical Managers & Producers	870	3,320	4	2,807	2	50%	2	50%	0	0%
Therapeutic and Educational Supplies	393	3,863	1	3,474	1	100%	0	0%	0	0%
Therapy Dogs	48	4,742	0	3,965	0	0%	0	0%	0	0%
Thermal Remediation	204	4,217	5	2,657	0	0%	1	20%	4	80%
Thermocouples	13	4,951	0	3,965	0	0%	0	0%	0	0%
Thermograph Equipment & Supplies	24	4,869	0	3,965	0	0%	0	0%	0	0%
Thermographers	270	4,072	2	3,190	2	100%	0	0%	0	0%
Thermography - Infrared	315	3,976	2	3,190	0	0%	2	100%	0	0%
Thermometers	113	4,467	0	3,965	0	0%	0	0%	0	0%
Thermostats	718	3,467	5	2,657	5	100%	0	0%	0	0%
Thread	56	4,696	0	3,965	0	0%	0	0%	0	0%
Thread Rolling, Cutting & Grinding	111	4,479	0	3,965	0	0%	0	0%	0	0%
Threat & Fraud Assessment	252	4,120	2	3,190	1	50%	1	50%	0	0%
Thrift Shops	16,316	1,103	98	814	64	65%	30	31%	4	4%
Ticket Broker	23,601	882	117	733	100	85%	14	12%	3	3%
Ticket Issuing Machines	267	4,078	0	3,965	0	0%	0	0%	0	0%
Ticket Sales - Events	372,175	75	1,991	81	1,707	86%	273	14%	11	1%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Tickets & Coupons - Printers & Suppliers	4,842	1,973	14	1,950	5	36%	9	64%	0	0%
Tile & Grout Cleaning	18,524	1,023	31	1,435	18	58%	13	42%	0	0%
Tile & Marble	11,547	1,330	47	1,203	20	43%	23	49%	4	9%
Tile - Ceramic - Contractors & Dealers	137,372	220	202	506	103	51%	94	47%	5	2%
Tile - Ceramic - Manufacturers & Distributors	6,134	1,785	16	1,872	11	69%	5	31%	0	0%
Tile - Non-Ceramic - Contractors & Dealers	12,588	1,270	17	1,825	8	47%	8	47%	1	6%
Tile - Non-Ceramic - Manufacturers & Distributors	2,728	2,404	10	2,189	7	70%	2	20%	1	10%
Tile Restoration	3,178	2,293	17	1,825	9	53%	8	47%	0	0%
Tile Sales	7,258	1,641	19	1,752	8	42%	11	58%	0	0%
Tilling	2	5,092	0	3,965	0	0%	0	0%	0	0%
Timber & Timberland Companies	14,068	1,197	17	1,825	10	59%	7	41%	0	0%
Timber Framing	690	3,492	0	3,965	0	0%	0	0%	0	0%
Time Cards & Racks	270	4,072	0	3,965	0	0%	0	0%	0	0%
Time Locks	266	4,085	3	2,985	3	100%	0	0%	0	0%
Time Recorders	770	3,407	1	3,474	1	100%	0	0%	0	0%
Time Stamps	106	4,501	0	3,965	0	0%	0	0%	0	0%
Timeshare Advocates	91,719	318	75	952	42	56%	21	28%	12	16%
Timeshare Companies	211,337	138	1,161	143	923	80%	201	17%	37	3%
Timeshare Deed and/or Title Transfer	107,197	267	203	505	111	55%	54	27%	38	19%
Timeshare Resale and Rental Marketing	265,105	112	890	177	404	45%	347	39%	139	16%
Timing Devices	146	4,376	0	3,965	0	0%	0	0%	0	0%
Tin	8	5,004	0	3,965	0	0%	0	0%	0	0%
Tin ware	5	5,050	0	3,965	0	0%	0	0%	0	0%
Tinning	79	4,599	0	3,965	0	0%	0	0%	0	0%
Tire Additives & Sealants	377	3,893	1	3,474	1	100%	0	0%	0	0%
Tire Changing Equipment	578	3,611	3	2,985	3	100%	0	0%	0	0%
Tire Dealers	257,002	115	1,805	96	1,336	74%	459	25%	10	1%
Tire Distributors & Manufacturers	23,657	879	615	236	606	99%	7	1%	2	0%
Tire Repair	4,278	2,084	56	1,103	26	46%	30	54%	0	0%
Tire Retread & Repair	15,154	1,149	106	779	74	70%	32	30%	0	0%
Tire Retread & Repair - Equipment & Supplies	1,212	3,070	17	1,825	6	35%	11	65%	0	0%
Tire Storage	402	3,847	1	3,474	0	0%	1	100%	0	0%
Tires - Commercial Sales & Service	6,616	1,734	119	726	65	55%	54	45%	0	0%
Titanium	87	4,569	0	3,965	0	0%	0	0%	0	0%
Title Companies & Agents	200,194	146	323	372	270	84%	44	14%	9	3%
Title Loans	35,552	663	204	501	134	66%	58	28%	12	6%
Titling Service - Television & Motion Pictures	12	4,962	2	3,190	1	50%	1	50%	0	0%
Tobacco Buyers	65	4,656	0	3,965	0	0%	0	0%	0	0%
Tobacco Growers	37	4,802	0	3,965	0	0%	0	0%	0	0%
Tobacco Growers Equipment & Supplies	93	4,542	1	3,474	1	100%	0	0%	0	0%
Tobacco Leaf - Wholesale	266	4,085	1	3,474	1	100%	0	0%	0	0%
Tobacco Machinery	26	4,859	1	3,474	1	100%	0	0%	0	0%
Tobacco Warehouses	141	4,388	1	3,474	1	100%	0	0%	0	0%
Toilet Seats	148	4,366	1	3,474	1	100%	0	0%	0	0%
Toilets - Composting	226	4,170	1	3,474	1	100%	0	0%	0	0%
Toilets - Portable	10,552	1,394	28	1,496	21	75%	7	25%	0	0%
Toner Cartridges	13,718	1,215	56	1,103	27	48%	23	41%	6	11%
Tool & Die Makers	7,923	1,582	2	3,190	2	100%	0	0%	0	0%
Tool & Die Makers Equipment & Supplies	1,325	2,998	0	3,965	0	0%	0	0%	0	0%
Tool & Utility Sheds	38,949	622	106	779	63	59%	33	31%	10	9%
Tool Designers	829	3,352	6	2,544	4	67%	2	33%	0	0%
Tool Grinding - Industrial	435	3,801	0	3,965	0	0%	0	0%	0	0%
Tool Holders	1,489	2,893	2	3,190	2	100%	0	0%	0	0%
Tool Salvage Companies	738	3,444	1	3,474	1	100%	0	0%	0	0%
Tools - Cutting	4,680	2,012	9	2,265	4	44%	3	33%	2	22%
Tools - Electric	12,247	1,293	46	1,216	31	67%	13	28%	2	4%
Tools - Hand	17,442	1,063	75	952	64	85%	10	13%	1	1%
Tools - Hydraulic	381	3,883	0	3,965	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable To Pursue	%
Tools - Pneumatic	1,316	3,003	1	3,474	1	100%	0	0%	0	0%
Tools - Power Actuated	3,152	2,299	24	1,593	13	54%	4	17%	7	29%
Tools - Rent	9,398	1,469	15	1,909	8	53%	7	47%	0	0%
Topsoil	7,093	1,667	11	2,124	9	82%	2	18%	0	0%
Tortilla & Tamale Making Equipment	64	4,659	0	3,965	0	0%	0	0%	0	0%
Touch Screen Equipment	221	4,182	4	2,807	2	50%	2	50%	0	0%
Tourist Information	9,186	1,485	17	1,825	11	65%	4	24%	2	12%
Tourists Attractions	7,548	1,622	74	960	58	78%	15	20%	1	1%
Tourists Homes	501	3,709	1	3,474	1	100%	0	0%	0	0%
Tournaments	317	3,971	3	2,985	1	33%	2	67%	0	0%
Tournaments - Golf	212	4,202	0	3,965	0	0%	0	0%	0	0%
Tours - Operators & Promoters	120,391	239	295	395	187	63%	92	31%	16	5%
Tours - Wholesale	397	3,854	2	3,190	0	0%	2	100%	0	0%
Towel Supply Service	1,064	3,160	4	2,807	4	100%	0	0%	0	0%
Towels - Cloths-Wholesale & Manufacturers	2,333	2,538	7	2,439	7	100%	0	0%	0	0%
Towels - Industrial	15	4,929	0	3,965	0	0%	0	0%	0	0%
Towers	10,676	1,383	31	1,435	12	39%	17	55%	2	6%
Towing - Automotive	545,379	48	2,688	61	1,514	56%	1,131	42%	43	2%
Towing - Heavy Equipment	1,198	3,077	8	2,334	5	63%	3	38%	0	0%
Towing - Marine	1,205	3,073	5	2,657	2	40%	3	60%	0	0%
Toy Manufacturers Supplies	865	3,324	5	2,657	5	100%	0	0%	0	0%
Toys - Retail	61,321	446	980	164	878	90%	86	9%	16	2%
Toys - Wholesale & Manufacturers	17,565	1,058	151	633	114	75%	36	24%	1	1%
Tractor Dealers	20,432	976	81	910	69	85%	11	14%	1	1%
Tractor Distributors & Manufacturers	1,161	3,095	2	3,190	1	50%	1	50%	0	0%
Tractor Equipment & Parts	12,364	1,284	39	1,298	23	59%	16	41%	0	0%
Tractor Mowing	443	3,791	1	3,474	1	100%	0	0%	0	0%
Tractor Rent & Lease	761	3,421	5	2,657	5	100%	0	0%	0	0%
Tractor Repair & Service	6,016	1,795	13	2,003	8	62%	5	38%	0	0%
Tractor Work	545	3,657	1	3,474	1	100%	0	0%	0	0%
Trade Shows, Expositions & Fairs	17,342	1,070	73	969	40	55%	28	38%	5	7%
Trademark Agents & Consultants	9,485	1,459	6	2,544	6	100%	0	0%	0	0%
Trading Stamps	2,824	2,382	13	2,003	8	62%	5	38%	0	0%
Traffic & Parking Consultants	15,246	1,147	142	657	122	86%	17	12%	3	2%
Traffic Control & Flagging Service	2,119	2,600	0	3,965	0	0%	0	0%	0	0%
Traffic Engineers & Planning Service	1,263	3,041	15	1,909	15	100%	0	0%	0	0%
Traffic School	25,207	833	43	1,248	38	88%	5	12%	0	0%
Traffic Signs, Signals & Equipment	3,708	2,192	2	3,190	1	50%	1	50%	0	0%
Trailer Hitches	7,936	1,581	31	1,435	17	55%	13	42%	1	3%
Trailer Sales	38,647	625	81	910	39	48%	40	49%	2	2%
Trailer Storage	1,145	3,109	6	2,544	4	67%	2	33%	0	0%
Trailers - Automotive Utility	24,000	861	62	1,061	29	47%	33	53%	0	0%
Trailers - Boat	5,515	1,859	13	2,003	5	38%	8	62%	0	0%
Trailers - Camping & Travel	17,615	1,056	59	1,083	46	78%	13	22%	0	0%
Trailers - Equipment & Parts	10,753	1,380	24	1,593	18	75%	6	25%	0	0%
Trailers - Horse	5,391	1,878	9	2,265	5	56%	4	44%	0	0%
Trailers - Rent & Lease	15,515	1,130	30	1,453	20	67%	8	27%	2	7%
Trailers - Repair & Service	14,770	1,162	31	1,435	27	87%	4	13%	0	0%
Trailers - Transporting	4,922	1,955	10	2,189	4	40%	5	50%	1	10%
Trailers - Truck	7,422	1,630	18	1,789	11	61%	7	39%	0	0%
Training - Video Instruction Tapes	6,913	1,692	29	1,470	16	55%	12	41%	1	3%
Training Programs	181,045	170	443	301	337	76%	96	22%	10	2%
Trampolines	4,623	2,022	16	1,872	10	63%	6	38%	0	0%
Transcription Service	7,060	1,674	6	2,544	3	50%	3	50%	0	0%
Transfers - Dry	82	4,583	0	3,965	0	0%	0	0%	0	0%
Transformers	748	3,434	0	3,965	0	0%	0	0%	0	0%
Transit Lines	1,827	2,713	21	1,681	12	57%	8	38%	1	5%
Transitional Housing	3,407	2,250	17	1,825	12	71%	5	29%	0	0%

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Translators & Interpreters	32,525	707	33	1,389	16	48%	17	52%	0	0%
Translators Equipment	80	4,594	0	3,965	0	0%	0	0%	0	0%
Transmissions - Automobile	382,423	73	1,600	110	1,075	67%	481	30%	44	3%
Transmissions - Truck, Tractor	2,727	2,406	12	2,056	5	42%	7	58%	0	0%
Transportation Consultants	25,834	815	63	1,053	26	41%	33	52%	4	6%
Transportation Services	244,804	120	1,488	119	1,058	71%	407	27%	23	2%
Trap & Skest Ranges	92	4,546	0	3,965	0	0%	0	0%	0	0%
Trapping Equipment & Supplies	414	3,833	1	3,474	1	100%	0	0%	0	0%
Travel & Moving Services	14,165	1,194	33	1,389	19	58%	12	36%	2	6%
Travel & Tourism Development and Education	9,292	1,480	21	1,681	11	52%	10	48%	0	0%
Travel Agencies & Bureaus	1,052,695	28	6,985	16	6,261	90%	606	9%	118	2%
Travel Agent Mills	4,795	1,988	24	1,593	7	29%	10	42%	7	29%
Travel Clubs	427,587	62	1,542	114	1,202	78%	307	20%	33	2%
Travel Escorts	3,037	2,329	5	2,657	3	60%	1	20%	1	20%
Travelers Checks	132	4,420	0	3,965	0	0%	0	0%	0	0%
Treatment Centers & Rest Homes - Information & Placement	2,687	2,419	3	2,985	3	100%	0	0%	0	0%
Tree Climbing Instruction	10	4,980	0	3,965	0	0%	0	0%	0	0%
Tree Service	1,037,582	29	1,745	98	734	42%	896	51%	115	7%
Tree Service - Pruning	9,941	1,432	20	1,713	7	35%	12	60%	1	5%
Tree Service - Transplant	1,242	3,052	1	3,474	0	0%	1	100%	0	0%
Tree Service Equipment & Supplies	1,217	3,063	3	2,985	3	100%	0	0%	0	0%
Trenching Contractors	1,585	2,840	0	3,965	0	0%	0	0%	0	0%
Tricks & Jokes	1,180	3,087	1	3,474	1	100%	0	0%	0	0%
Trike Conversions, Sales & Service	1,083	3,151	2	3,190	2	100%	0	0%	0	0%
Trophies	13,500	1,233	16	1,872	5	31%	8	50%	3	19%
Tropical Fish	6,738	1,718	48	1,188	30	63%	18	38%	0	0%
Truck accessories	16,279	1,104	39	1,298	29	74%	10	26%	0	0%
Truck Bedliner	2,814	2,385	0	3,965	0	0%	0	0%	0	0%
Truck Bedliner - Spray On	3,657	2,200	2	3,190	2	100%	0	0%	0	0%
Truck Bodies	2,577	2,457	5	2,657	5	100%	0	0%	0	0%
Truck Caps & Shells	5,946	1,805	13	2,003	7	54%	6	46%	0	0%
Truck Dealers	68,628	400	222	478	171	77%	46	21%	5	2%
Truck Driver Leasing	1,823	2,718	2	3,190	2	100%	0	0%	0	0%
Truck Driver Training	19,348	1,003	25	1,576	24	96%	1	4%	0	0%
Truck Equipment & Parts	29,687	747	82	902	56	68%	24	29%	2	2%
Truck Manufacturers & Distributors	5,283	1,898	10	2,189	6	60%	4	40%	0	0%
Truck Painting & Lettering	985	3,224	0	3,965	0	0%	0	0%	0	0%
Truck Permits	1,566	2,848	9	2,265	1	11%	3	33%	5	56%
Truck Refrigeration Equipment	1,402	2,955	3	2,985	2	67%	1	33%	0	0%
Truck Rent & Lease	18,559	1,020	911	173	893	98%	18	2%	0	0%
Truck Repair & Service	90,276	323	164	590	110	67%	49	30%	5	3%
Truck Service & Repair - Mobile	3,238	2,283	11	2,124	7	64%	4	36%	0	0%
Truck Stops	4,208	2,096	9	2,265	6	67%	3	33%	0	0%
Truck Terminals	121	4,445	0	3,965	0	0%	0	0%	0	0%
Truck Washing & Cleaning	2,206	2,567	5	2,657	3	60%	2	40%	0	0%
Truck Washing & Cleaning - Equipment & Supplies	493	3,723	1	3,474	0	0%	1	100%	0	0%
Trucking	114,117	252	113	748	82	73%	26	23%	5	4%
Trucking - Dump	12,245	1,294	5	2,657	4	80%	1	20%	0	0%
Trucking - Heavy Hauling	56,858	473	54	1,125	39	72%	15	28%	0	0%
Trucking - Light Hauling	16,154	1,107	24	1,593	5	21%	16	67%	3	13%
Trucking - Liquid Or Dry Bulk	2,820	2,383	0	3,965	0	0%	0	0%	0	0%
Trucking - Motor Freight	23,843	872	61	1,068	45	74%	14	23%	2	3%
Trucking - Water Hauling	3,374	2,255	3	2,985	2	67%	1	33%	0	0%
Trucking Transportation Brokers	66,307	413	89	855	57	64%	29	33%	3	3%
Trucks - Forklifts	2,636	2,440	10	2,189	5	50%	5	50%	0	0%
Trucks - Industrial	5,258	1,904	28	1,496	13	46%	15	54%	0	0%
Trusses - Construction	4,454	2,055	2	3,190	0	0%	2	100%	0	0%
Trusses - Medical & Surgical	340	3,938	0	3,965	0	0%	0	0%	0	0%

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Trust Companies	28,206	767	55	1,114	47	85%	7	13%	1	2%
Tube Bending & Fabricating	763	3,414	1	3,474	0	0%	1	100%	0	0%
Tube Cleaning & Expanding Equipment	27	4,853	0	3,965	0	0%	0	0%	0	0%
Tube Fittings	154	4,342	7	2,439	0	0%	7	100%	0	0%
Tubing - Metal	646	3,541	0	3,965	0	0%	0	0%	0	0%
Tuck Pointing	12,973	1,257	17	1,825	14	82%	3	18%	0	0%
Tunneling Contractors	273	4,060	0	3,965	0	0%	0	0%	0	0%
Turbines	1,035	3,187	1	3,474	0	0%	1	100%	0	0%
Turbochargers	1,847	2,707	8	2,334	4	50%	4	50%	0	0%
Turnstiles	68	4,647	0	3,965	0	0%	0	0%	0	0%
Turntables	387	3,871	0	3,965	0	0%	0	0%	0	0%
Tutoring	72,721	382	136	671	89	65%	43	32%	4	3%
Tuxedo Sales & Rentals	1,460	2,914	13	2,003	9	69%	3	23%	1	8%
Twines & Cordage	86	4,572	1	3,474	1	100%	0	0%	0	0%
Two-Way Radio Sales & Service	1,885	2,689	3	2,985	2	67%	1	33%	0	0%
Typesetting	482	3,737	0	3,965	0	0%	0	0%	0	0%
Typewriters	445	3,789	5	2,657	5	100%	0	0%	0	0%
Typewriters - Supplies & Attachments	175	4,284	6	2,544	6	100%	0	0%	0	0%
Typographers	1,037	3,183	0	3,965	0	0%	0	0%	0	0%
U-Catch Fishing	54	4,705	0	3,965	0	0%	0	0%	0	0%
Ultrasonic Equipment & Supplies	298	4,013	4	2,807	4	100%	0	0%	0	0%
Ultrasound - Medical	3,441	2,239	6	2,544	2	33%	2	33%	2	33%
Ultrasound - Nonmedical	2,661	2,427	2	3,190	2	100%	0	0%	0	0%
Ultraviolet Ray Lamps & Apparatus	204	4,217	0	3,965	0	0%	0	0%	0	0%
Umbrellas	1,414	2,943	14	1,950	5	36%	9	64%	0	0%
Umbrellas - Repairing	2	5,092	0	3,965	0	0%	0	0%	0	0%
Unclaimed Funds Retrieval Services	120,145	240	60	1,077	50	83%	9	15%	1	2%
Underground Sprinkler Lawn Sprinkler Parts	1,741	2,761	4	2,807	1	25%	3	75%	0	0%
Underwear - Wholesale & Manufacturers	1,477	2,900	23	1,630	17	74%	6	26%	0	0%
Unemployment Representation	82	4,583	1	3,474	1	100%	0	0%	0	0%
Uniform Supply Service	7,248	1,645	32	1,417	18	56%	12	38%	2	6%
Uniforms	36,879	641	211	489	135	64%	74	35%	2	1%
Uniforms - Accessories	3,141	2,303	22	1,651	15	68%	7	32%	0	0%
Uniforms - Medical	4,395	2,066	27	1,519	24	89%	3	11%	0	0%
Universal Joints	6	5,033	0	3,965	0	0%	0	0%	0	0%
Upholsterers	63,915	430	148	643	73	49%	72	49%	3	2%
Upholsterers Supplies	2,728	2,404	1	3,474	1	100%	0	0%	0	0%
Upholstery & Carpet Cleaning	49,252	536	131	687	67	51%	53	40%	11	8%
Upholstery and Rug Cleaning	1,971	2,655	8	2,334	7	88%	1	13%	0	0%
Upholstery Fabrics - Retail	9,549	1,451	32	1,417	15	47%	15	47%	2	6%
Upholstery Fabrics - Wholesale & Manufacturers	1,064	3,160	3	2,985	0	0%	3	100%	0	0%
Urban Farmer	32	4,824	0	3,965	0	0%	0	0%	0	0%
Urgent Care Centers	16,891	1,084	202	506	125	62%	74	37%	3	1%
Utilities Underground - Installation	2,014	2,639	4	2,807	1	25%	2	50%	1	25%
Utilities Underground - Locating	7,550	1,621	5	2,657	3	60%	2	40%	0	0%
Utility Contractors	46,723	561	240	450	201	84%	38	16%	1	0%
Utility Submetering & Billing	7,244	1,648	66	1,031	61	92%	5	8%	0	0%
Utility Tax Refunds for Manufacturers & Business	79	4,599	0	3,965	0	0%	0	0%	0	0%
Vacation Certificates & Vouchers	188,621	161	1,342	127	893	67%	389	29%	60	4%
Vacation Rentals	210,430	141	861	183	573	67%	230	27%	58	7%
Vacation Time Share	144,557	208	2,201	73	2,061	94%	127	6%	13	1%
Vacuum Cleaners - Household - Dealers	164,674	184	470	293	334	71%	121	26%	15	3%
Vacuum Cleaners - Industrial & Commercial	427	3,812	2	3,190	2	100%	0	0%	0	0%
Vacuum Cleaners - Service & Repair	22,763	906	75	952	44	59%	30	40%	1	1%
Vacuum Cleaners - Supplies & Parts	9,958	1,428	18	1,789	15	83%	3	17%	0	0%
Vacuum Cleaners - Wholesale & Manufacturers	6,335	1,762	74	960	70	95%	4	5%	0	0%
Vacuum Cleaning - Industrial	936	3,263	3	2,985	2	67%	1	33%	0	0%
Vacuum Cleaning Systems	19,678	994	55	1,114	43	78%	11	20%	1	2%

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Vacuum Equipment & Systems	11,354	1,344	27	1,519	25	93%	2	7%	0	0%
Valet Service	12,319	1,289	79	927	40	51%	39	49%	0	0%
Valves	3,611	2,208	0	3,965	0	0%	0	0%	0	0%
Valves - Repairing	436	3,800	0	3,965	0	0%	0	0%	0	0%
Van Conversions & Accessories	7,837	1,595	17	1,825	11	65%	6	35%	0	0%
Vanity Publishers	14,377	1,181	72	976	53	74%	19	26%	0	0%
Vaporizers	5,834	1,820	93	832	50	54%	41	44%	2	2%
Variable Speed Drives	52	4,724	1	3,474	1	100%	0	0%	0	0%
Variety Store Merchandise - Wholesale	375	3,896	4	2,807	1	25%	2	50%	1	25%
Variety Stores	5,754	1,831	89	855	59	66%	26	29%	4	4%
Vehicle Graphics	4,935	1,950	9	2,265	5	56%	3	33%	1	11%
Vehicle Sales - Manufacturing Companies	3,532	2,224	28	1,496	23	82%	5	18%	0	0%
Vehicle Transport Services	25,661	820	86	877	30	35%	55	64%	1	1%
Vending Machines	40,250	613	91	840	49	54%	32	35%	10	11%
Vending Machines - Supplies & Parts	6,944	1,687	26	1,543	5	19%	21	81%	0	0%
Venetian Blinds - Dealers	18,361	1,028	76	945	70	92%	6	8%	0	0%
Venetian Blinds - Repair	49	4,739	0	3,965	0	0%	0	0%	0	0%
Venetian Blinds - Repair & Cleaning	3,283	2,278	1	3,474	0	0%	0	0%	1	##
Venetian Blinds - Supplies & Parts	679	3,505	2	3,190	0	0%	2	100%	0	0%
Venetian Blinds - Wholesale & Manufacturers	2,599	2,450	13	2,003	12	92%	1	8%	0	0%
Ventilating Contractors	4,454	2,055	28	1,496	19	68%	4	14%	5	18%
Ventilating Equipment	4,549	2,039	6	2,544	3	50%	3	50%	0	0%
Ventilating Systems - Cleaning	4,598	2,027	10	2,189	7	70%	2	20%	1	10%
Vermiculite	177	4,279	0	3,965	0	0%	0	0%	0	0%
Vertical Blinds	9,821	1,437	16	1,872	7	44%	9	56%	0	0%
Vessels - Pressure	108	4,496	0	3,965	0	0%	0	0%	0	0%
Veterans & Military Organizations	13,822	1,209	18	1,789	16	89%	2	11%	0	0%
Veterinarians	158,279	191	522	263	402	77%	118	23%	2	0%
Veterinarians Equipment & Supplies	3,908	2,148	22	1,651	20	91%	2	9%	0	0%
Veterinarians Information & Referral	330	3,954	5	2,657	2	40%	3	60%	0	0%
Veterinary Emergency	2,397	2,522	9	2,265	5	56%	4	44%	0	0%
Veterinary Internal Medicine	425	3,819	7	2,439	6	86%	1	14%	0	0%
Veterinary Physical Therapy & Rehabilitation	145	4,380	1	3,474	1	100%	0	0%	0	0%
Veterinary Surgery	1,468	2,907	2	3,190	1	50%	1	50%	0	0%
Vials	82	4,583	0	3,965	0	0%	0	0%	0	0%
Vibration Control	269	4,074	0	3,965	0	0%	0	0%	0	0%
Vibration Measurement	288	4,030	0	3,965	0	0%	0	0%	0	0%
Vibrators - Industrial	18	4,905	0	3,965	0	0%	0	0%	0	0%
Video Editing	4,479	2,051	28	1,496	19	68%	9	32%	0	0%
Video Equipment - Sales & Rentals	6,844	1,703	26	1,543	14	54%	11	42%	1	4%
Video Equipment - Service & Repair	3,686	2,195	7	2,439	2	29%	5	71%	0	0%
Video Equipment - Supplies & Parts	648	3,539	4	2,807	1	25%	3	75%	0	0%
Video Equipment - Wholesale & Manufacturers	1,127	3,125	2	3,190	2	100%	0	0%	0	0%
Video Games - Dealers	45,519	568	794	196	593	75%	194	24%	7	1%
Video Games - Rent & Lease	4,888	1,962	164	590	162	99%	2	1%	0	0%
Video Games - Service & Repair	14,178	1,192	136	671	78	57%	53	39%	5	4%
Video Games - Supplies & Parts	13,536	1,231	187	534	121	65%	63	34%	3	2%
Video Games - Wholesale & Manufacturers	23,008	899	929	169	918	99%	11	1%	0	0%
Video Gaming Establishments	816	3,364	7	2,439	4	57%	1	14%	2	29%
Video Production Services	50,501	522	134	679	83	62%	51	38%	0	0%
Video Tape Duplication Service	4,305	2,081	15	1,909	7	47%	8	53%	0	0%
Video Tapes & Discs - Dealers	10,282	1,406	47	1,203	22	47%	25	53%	0	0%
Video Tapes & Discs - Wholesale & Manufacturers	860	3,328	5	2,657	1	20%	4	80%	0	0%
Video Tapes & Discs Sales & Rentals	22,427	919	210	495	73	35%	128	61%	9	4%
Videoconferencing Services	4,619	2,023	22	1,651	20	91%	2	9%	0	0%
Videographers	6,409	1,755	67	1,017	12	18%	48	72%	7	10%
Videographers - Wedding	1,590	2,837	33	1,389	13	39%	20	61%	0	0%
Videotape, CD, & DVD Duplication & Transfer Services	13,397	1,237	115	741	72	63%	42	37%	1	1%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable To Pursue	%
Vinyl Decking	528	3,678	8	2,334	6	75%	2	25%	0	0%
Vinyl Repair	3,028	2,330	4	2,807	2	50%	2	50%	0	0%
Violins	987	3,221	2	3,190	1	50%	1	50%	0	0%
Virtual Currency	766	3,409	8	2,334	0	0%	8	100%	0	0%
Virtual Tours	513	3,696	10	2,189	3	30%	7	70%	0	0%
Visual Control Systems	141	4,388	1	3,474	1	100%	0	0%	0	0%
Visual Impairment Products & Services	44	4,758	1	3,474	1	100%	0	0%	0	0%
Vitamins & Food Supplements	424,217	64	1,796	97	1,263	70%	488	27%	45	3%
Voice Mail Services	762	3,419	3	2,985	0	0%	3	100%	0	0%
VOIP (Voice Over Internet Protocol) Sales & Service	21,056	963	346	355	246	71%	42	12%	58	17%
Volleyball Club	688	3,494	7	2,439	2	29%	5	71%	0	0%
Voting Equipment	160	4,332	1	3,474	0	0%	1	100%	0	0%
Wait Staff	95	4,536	0	3,965	0	0%	0	0%	0	0%
Walkway Design	504	3,707	2	3,190	1	50%	1	50%	0	0%
Wall & Ceiling Texturing	120	4,449	0	3,965	0	0%	0	0%	0	0%
Wall Bed Manufacturer	8	5,004	0	3,965	0	0%	0	0%	0	0%
Wall Bed Sales	216	4,193	0	3,965	0	0%	0	0%	0	0%
Wall Cleaning	343	3,931	1	3,474	1	100%	0	0%	0	0%
Wall Coatings	2,206	2,567	3	2,985	3	100%	0	0%	0	0%
Wallboard & Plasterboard	332	3,949	0	3,965	0	0%	0	0%	0	0%
Wallpaper Hangers	1,816	2,725	2	3,190	1	50%	1	50%	0	0%
Wallpaper Removing	991	3,217	1	3,474	0	0%	1	100%	0	0%
Wallpapers & Wall coverings - Wholesale & Manufacturing	599	3,594	0	3,965	0	0%	0	0%	0	0%
Wallpapers & Wallcoverings - Retail	6,855	1,701	24	1,593	15	63%	9	38%	0	0%
Warehouses - Cold Storage	3,291	2,276	1	3,474	0	0%	1	100%	0	0%
Warehouses - Merchandise	11,482	1,334	99	813	75	76%	22	22%	2	2%
Warehousing Services	9,068	1,491	10	2,189	9	90%	1	10%	0	0%
Washers	449	3,786	14	1,950	6	43%	8	57%	0	0%
Washing Machines & Dryers - Coin Metered	3,904	2,150	62	1,061	30	48%	28	45%	4	6%
Washing Machines & Dryers - Dealers	1,142	3,111	11	2,124	11	100%	0	0%	0	0%
Washing Machines & Dryers - Rent & Lease	144	4,384	6	2,544	0	0%	6	100%	0	0%
Washing Machines & Dryers - Service & Repair	3,064	2,322	19	1,752	8	42%	10	53%	1	5%
Washing Machines & Dryers - Supplies & Parts	109	4,493	1	3,474	0	0%	1	100%	0	0%
Washing Machines & Dryers - Wholesale & Manufacturers	12	4,962	0	3,965	0	0%	0	0%	0	0%
Washing Machines - Industrial	41	4,778	0	3,965	0	0%	0	0%	0	0%
Waste - Cotton, Wool	39	4,793	1	3,474	1	100%	0	0%	0	0%
Waste Containers	12,011	1,306	178	556	148	83%	30	17%	0	0%
Waste Paper	106	4,501	0	3,965	0	0%	0	0%	0	0%
Waste Reduction, Disposal, Recycle Equipment	14,801	1,160	129	698	86	67%	41	32%	2	2%
Waste Reduction, Recycle Service - Industrial	18,464	1,024	102	804	69	68%	32	31%	1	1%
Watch Bands	2,920	2,355	34	1,373	33	97%	1	3%	0	0%
Watches - Dealers	150,818	202	501	278	373	74%	121	24%	7	1%
Watches - Service & Repair	29,864	744	136	671	104	76%	28	21%	4	3%
Watches - Wholesale & Manufacturers	9,520	1,454	33	1,389	17	52%	15	45%	1	3%
Watchmakers Equipment & Supplies	232	4,153	1	3,474	1	100%	0	0%	0	0%
Watchmens Clocks & Systems	870	3,320	3	2,985	2	67%	1	33%	0	0%
Water & Sewer Line Protection	87,059	333	143	654	142	99%	1	1%	0	0%
Water - Bottled & Bulk	7,247	1,646	58	1,088	33	57%	25	43%	0	0%
Water Analysis	6,834	1,705	6	2,544	5	83%	1	17%	0	0%
Water Companies - Bottled, Bulk	35,685	660	684	215	644	94%	37	5%	3	0%
Water Companies - Utility	56,990	472	847	186	695	82%	148	17%	4	0%
Water Conservation	1,526	2,875	6	2,544	5	83%	1	17%	0	0%
Water Coolers	2,830	2,379	10	2,189	5	50%	4	40%	1	10%
Water Coolers - Bottle less	241	4,139	4	2,807	1	25%	3	75%	0	0%
Water Coolers - Equipment & Supplies	2,762	2,398	16	1,872	7	44%	9	56%	0	0%
Water Craft Repair	101	4,513	2	3,190	0	0%	1	50%	1	50%
Water Damage Restoration	64,848	424	108	769	93	86%	13	12%	2	2%
Water Filtration & Purification Equipment	178,289	175	400	318	328	82%	68	17%	4	1%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	CmpIs Settled	%	CmpIs Not Settled	%	CmpIs Unable To Pursue	%
Water Gardens Fountains & Ponds	6,613	1,736	18	1,789	5	28%	10	56%	3	17%
Water Heater - Tankless	2,331	2,541	12	2,056	9	75%	3	25%	0	0%
Water Heaters - Dealers	8,502	1,532	48	1,188	34	71%	13	27%	1	2%
Water Heaters - Parts & Supplies	1,442	2,928	8	2,334	6	75%	2	25%	0	0%
Water Heaters - Repairing	4,845	1,972	14	1,950	12	86%	2	14%	0	0%
Water Heaters - Wholesale & Manufacturers	5,548	1,853	150	635	150	100%	0	0%	0	0%
Water Leak Detection	3,533	2,223	2	3,190	2	100%	0	0%	0	0%
Water Main Contractors	2,709	2,412	10	2,189	6	60%	4	40%	0	0%
Water Mitigation	1,984	2,651	5	2,657	5	100%	0	0%	0	0%
Water Pollution Control	535	3,669	0	3,965	0	0%	0	0%	0	0%
Water Skiing Equipment & Supplies	1,279	3,033	3	2,985	2	67%	0	0%	1	33%
Water Skiing Instruction	198	4,227	0	3,965	0	0%	0	0%	0	0%
Water Softening & Conditioning Equipment Service & Supplies	101,535	277	268	418	237	88%	23	9%	8	3%
Water Supply Systems	7,108	1,664	36	1,342	20	56%	13	36%	3	8%
Water Taxi Service	562	3,635	4	2,807	2	50%	2	50%	0	0%
Water Treatment Equipment,Service & Supplies	57,608	468	130	691	100	77%	27	21%	3	2%
Water Well Drilling & Service	110,071	262	113	748	76	67%	36	32%	1	1%
Water Well Drilling Equipment & Supplies	5,483	1,868	3	2,985	2	67%	1	33%	0	0%
Water Wells - Inspection	763	3,414	0	3,965	0	0%	0	0%	0	0%
Water Wells - Pumps Sales & Service	10,124	1,416	20	1,713	7	35%	7	35%	6	30%
Water Works Contractors	7,483	1,626	15	1,909	7	47%	8	53%	0	0%
Water Works Equipment & Supplies	570	3,626	14	1,950	12	86%	2	14%	0	0%
Water/Pool Heating - Solar	1,723	2,771	3	2,985	2	67%	1	33%	0	0%
Waterbeds - Dealers	2,661	2,427	6	2,544	3	50%	3	50%	0	0%
Waterbeds - Supplies & Parts	45	4,756	1	3,474	0	0%	1	100%	0	0%
Waterbeds - Wholesale & Manufacturers	60	4,674	0	3,965	0	0%	0	0%	0	0%
Waterproofing Contractors	216,593	131	380	332	314	83%	60	16%	6	2%
Waterproofing Materials	7,997	1,577	6	2,544	6	100%	0	0%	0	0%
Wax	773	3,404	4	2,807	1	25%	3	75%	0	0%
Weather Forecast Service	732	3,452	2	3,190	1	50%	1	50%	0	0%
Weather Instruments	2,260	2,554	6	2,544	0	0%	6	100%	0	0%
Weather Stripping	398	3,852	0	3,965	0	0%	0	0%	0	0%
Weather Vanes	338	3,940	1	3,474	1	100%	0	0%	0	0%
Weatherization	2,832	2,378	6	2,544	3	50%	3	50%	0	0%
Weaving & Mending	133	4,412	0	3,965	0	0%	0	0%	0	0%
Weaving Supplies & Equipment	146	4,376	0	3,965	0	0%	0	0%	0	0%
Web Conferencing	1,503	2,886	8	2,334	5	63%	3	38%	0	0%
Web Design	252,567	118	872	181	468	54%	382	44%	22	3%
Webbing	1,451	2,918	19	1,752	10	53%	9	47%	0	0%
Wedding Chapels & Ceremonies	11,722	1,323	36	1,342	21	58%	12	33%	3	8%
Wedding Consultants	24,012	859	119	726	71	60%	44	37%	4	3%
Wedding Officiant	7,795	1,600	9	2,265	3	33%	5	56%	1	11%
Wedding Supplies & Services	22,571	913	137	668	76	55%	53	39%	8	6%
Weed Control Equipment & Supplies	441	3,793	0	3,965	0	0%	0	0%	0	0%
Weed Control Service	11,415	1,340	31	1,435	27	87%	4	13%	0	0%
Weighers	150	4,355	0	3,965	0	0%	0	0%	0	0%
Weight Control Services	158,087	192	577	247	390	68%	150	26%	37	6%
Welcome ServiceFor Newcomers	1,961	2,660	0	3,965	0	0%	0	0%	0	0%
Welding	65,682	418	58	1,088	30	52%	28	48%	0	0%
Welding Equipment & Supplies	9,511	1,455	21	1,681	15	71%	6	29%	0	0%
Welding Equipment - Rent	35	4,810	0	3,965	0	0%	0	0%	0	0%
Welding Equipment - Repair	2,530	2,475	2	3,190	1	50%	1	50%	0	0%
Welding Inspectors	240	4,140	0	3,965	0	0%	0	0%	0	0%
Wellpoint & Dewatering Systems	262	4,098	2	3,190	1	50%	1	50%	0	0%
Western Apparel	11,429	1,338	51	1,156	43	84%	8	16%	0	0%
Wheel Align, Frame & Axle Service Equipment & Supplies	1,020	3,195	3	2,985	2	67%	1	33%	0	0%
Wheel Alignment, Frame & Axle Service - Auto	12,448	1,278	30	1,453	20	67%	10	33%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable To Pursue	%
Wheel Chair Lifts & Ramps	17,398	1,065	35	1,357	29	83%	6	17%	0	0%
Wheel Chairs	11,826	1,313	79	927	60	76%	10	13%	9	11%
Wheelchair & Disability Transportation	21,122	961	36	1,342	27	75%	7	19%	2	6%
Wheels	32,610	703	80	918	40	50%	39	49%	1	1%
Whirlpool Bath Equipment & Supplies	1,202	3,075	2	3,190	0	0%	1	50%	1	50%
Wholesalers & Distributors	181,210	169	660	219	540	82%	118	18%	2	0%
Wicker Products	689	3,493	2	3,190	1	50%	1	50%	0	0%
Wigs & Hairpieces	75,993	370	510	275	283	55%	212	42%	15	3%
Winches	143	4,387	0	3,965	0	0%	0	0%	0	0%
Wind Energy Systems	4,114	2,115	16	1,872	12	75%	3	19%	1	6%
Winding Machinery	16	4,920	0	3,965	0	0%	0	0%	0	0%
Windmills	609	3,583	0	3,965	0	0%	0	0%	0	0%
Window Cleaning	112,641	254	165	588	98	59%	62	38%	5	3%
Window Cleaning Equipment & Supplies	439	3,794	3	2,985	2	67%	1	33%	0	0%
Window Coverings	25,329	832	52	1,149	30	58%	20	38%	2	4%
Window Security Laminates	186	4,258	0	3,965	0	0%	0	0%	0	0%
Window Shades	27,656	776	82	902	60	73%	19	23%	3	4%
Window Shades - Cleaning & Repair	1,508	2,884	3	2,985	1	33%	2	67%	0	0%
Window Shades - Equipment & Supplies	5,533	1,854	16	1,872	8	50%	8	50%	0	0%
Window Shades - Repair	150	4,355	0	3,965	0	0%	0	0%	0	0%
Window Tinting & Coating - Commercial	5,333	1,887	17	1,825	7	41%	10	59%	0	0%
Window Tinting & Coating - Residential	5,613	1,847	17	1,825	15	88%	2	12%	0	0%
Windows	452,987	57	1,130	147	958	85%	146	13%	26	2%
Windows & Doors - Installation & Service	77,526	368	179	554	141	79%	32	18%	6	3%
Windows - Egress	1,138	3,117	1	3,474	1	100%	0	0%	0	0%
Windows - Installation & Service	593,407	43	1,260	136	1,081	86%	147	12%	32	3%
Windows - Repairing	19,806	990	32	1,417	20	63%	12	38%	0	0%
Windows - Vinyl	6,027	1,792	10	2,189	8	80%	2	20%	0	0%
Windows - Wells & Covers	5,014	1,940	3	2,985	3	100%	0	0%	0	0%
Windows - Wood	683	3,501	0	3,965	0	0%	0	0%	0	0%
Windshield Wipers	161	4,328	5	2,657	0	0%	5	100%	0	0%
Wine Bar	475	3,747	4	2,807	2	50%	2	50%	0	0%
Wine Brokers	626	3,569	2	3,190	1	50%	1	50%	0	0%
Wine Cellars	775	3,401	4	2,807	1	25%	3	75%	0	0%
Wine Storage Equipment	2,167	2,582	8	2,334	8	100%	0	0%	0	0%
Winemaking Equipment & Supplies	1,448	2,922	3	2,985	1	33%	2	67%	0	0%
Wineries	6,277	1,767	26	1,543	15	58%	10	38%	1	4%
Wines - Retail	50,689	520	161	603	137	85%	23	14%	1	1%
Wines - Wholesale	1,668	2,799	9	2,265	6	67%	3	33%	0	0%
Wiping Cloths	352	3,919	0	3,965	0	0%	0	0%	0	0%
Wire & Cable - Electric	6,452	1,749	10	2,189	7	70%	3	30%	0	0%
Wire & Cable - Non-Electric	2,423	2,517	2	3,190	1	50%	0	0%	1	50%
Wire Cloth	44	4,758	0	3,965	0	0%	0	0%	0	0%
Wire Harnesses - Electrical	1,051	3,173	1	3,474	0	0%	1	100%	0	0%
Wire Products	2,567	2,461	0	3,965	0	0%	0	0%	0	0%
Wire Rope	501	3,709	0	3,965	0	0%	0	0%	0	0%
Wire Stitching Machines & Supplies	69	4,644	0	3,965	0	0%	0	0%	0	0%
Wire Straighten & Cut	43	4,765	0	3,965	0	0%	0	0%	0	0%
Wire Strippers	9	4,987	0	3,965	0	0%	0	0%	0	0%
Wire Wrapping Service & Equipment	137	4,401	0	3,965	0	0%	0	0%	0	0%
Womens Apparel - Retail	91,536	320	1,093	152	578	53%	487	45%	28	3%
Womens Apparel - Wholesale & Manufacturers	6,821	1,708	13	2,003	4	31%	8	62%	1	8%
Wood Carving	2,052	2,627	6	2,544	5	83%	1	17%	0	0%
Wood Finishing	4,776	1,989	15	1,909	5	33%	9	60%	1	7%
Wood Preservatives	383	3,878	1	3,474	0	0%	0	0%	1	##
Wood Preserving	2,891	2,362	5	2,657	3	60%	2	40%	0	0%
Wood Products - Sawdust & Shavings	817	3,362	4	2,807	3	75%	1	25%	0	0%
Wood Technologists	187	4,254	0	3,965	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable To Pursue	%
Wood Turning	111	4,479	0	3,965	0	0%	0	0%	0	0%
Woodworking	44,834	573	102	804	35	34%	62	61%	5	5%
Woodworking Equipment & Supplies	4,507	2,046	8	2,334	4	50%	4	50%	0	0%
Woodworking Tools - Retail	627	3,568	4	2,807	3	75%	1	25%	0	0%
Wool	316	3,973	0	3,965	0	0%	0	0%	0	0%
Woolen Goods - Wholesale & Manufacturers	97	4,529	0	3,965	0	0%	0	0%	0	0%
Word Process System, Consultant, Designer	34	4,815	1	3,474	0	0%	1	100%	0	0%
Word Processing Service	726	3,459	1	3,474	1	100%	0	0%	0	0%
Work Clothes - Retail	4,474	2,053	23	1,630	19	83%	4	17%	0	0%
Work Clothes - Wholesale & Manufacturers	259	4,108	0	3,965	0	0%	0	0%	0	0%
Work-At-Home Companies	302,425	95	537	261	119	22%	348	65%	70	13%
Writer	1,653	2,805	14	1,950	3	21%	10	71%	1	7%
Writer - Freelance	11,768	1,320	24	1,593	21	88%	3	13%	0	0%
Writers - Business	3,755	2,184	12	2,056	3	25%	8	67%	1	8%
X-Ray Apparatus & Supplies	1,639	2,816	4	2,807	2	50%	2	50%	0	0%
X-Ray Duplicating Services	88	4,562	0	3,965	0	0%	0	0%	0	0%
X-Ray Labs - Industrial	1,543	2,858	8	2,334	7	88%	1	13%	0	0%
X-Ray Labs - Medical & Dental	8,921	1,501	60	1,077	41	68%	18	30%	1	2%
X-Ray Protection	428	3,809	0	3,965	0	0%	0	0%	0	0%
Yacht Brokers	11,871	1,310	29	1,470	21	72%	8	28%	0	0%
Yacht Charter Broker	10,420	1,400	17	1,825	8	47%	7	41%	2	12%
Yarn - Retail	2,680	2,421	8	2,334	6	75%	1	13%	1	13%
Yarn - Wholesale & Manufacturers	527	3,682	4	2,807	3	75%	1	25%	0	0%
Yellow Page Advertising	28,615	761	643	224	186	29%	406	63%	51	8%
Yoga Instruction	7,596	1,614	90	850	53	59%	35	39%	2	2%
Yoga Supplies	1,088	3,146	6	2,544	4	67%	2	33%	0	0%
Yogurt	1,539	2,866	7	2,439	2	29%	5	71%	0	0%
Youth Organizations & Centers	10,665	1,385	33	1,389	18	55%	15	45%	0	0%
Zinc Oxide	8	5,004	7	2,439	0	0%	0	0%	7	###
Zippers	291	4,026	0	3,965	0	0%	0	0%	0	0%
Zippers - Repair	30	4,836	1	3,474	0	0%	1	100%	0	0%
Zoological Gardens	278	4,049	3	2,985	0	0%	3	100%	0	0%
Zoos	2,791	2,392	8	2,334	8	100%	0	0%	0	0%