Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Total	167,632,180		860,493		683,306	79%	161,226	19%	15,961	2%
Roofing Contractors	5.192.981	1	6.440		4.352	68%	1.805	28%	283	4%
Contractors - General	3,932,271	2	4,185		2,185	52%	1,861	44%	139	3%
Collection Agencies	3,257,526	3	17,513	5		89%	1,478	8%	470	3% 1%
Auto Dealers - Used Cars	3.139.785 2.789.039	4	16.364 4,010	34	11.927 3.093	73% 77%	4.203 860	26% 21%	234 57	1%
Plumbers Construction & Remodeling Services	2,789,039	5	3,694	41		49%	1,753	47%	148	4%
Heating & Air Conditioning	2,333,696	7	3,694	41		82%	593	16%	54	1%
Home Builders	2,205,890	8	4,159			84%	636	15%	49	1%
Auto Dealers - New Cars	2,069,753	9	26,095	4		87%	3,365	13%	95	0%
Auto Repair & Service	2,023,331	10	8,663	13		66%	2,817	33%	144	2% 0%
Insurance Companies	1.984.044	11	9.939	11		95%	418	4%	48	0%
Internet Shopping	1,947,911	12	10,250	10		72%	2,316	23%	512	5%
Property Management	1,741,784	13	8,506			80%	1,630	19%	43	1%
Attornevs & Lawvers	1.707.959	14	2.016	83		69%	576	29%	45	2% 2%
Movers	1.561.765 1.478.894	15 16	6.224	23		70%	1.730	28%	129 89	4%
Landscape Contractors	1,478,894	17	2,243 3,066	56		50% 81%	1,022 433	46% 14%	156	50/-
Financial Services	1,464,083	1/	4,506	50 29		81%	433	10%	78	5% 2%
Home Improvements	1,391,848	10	3,820			76%	867	23%	67	2%
Electricians	1,391,848	19 20	3.820			71%	226	25%	24	3%
Painting Contractors	1,360,674	21	1,392			53%	585	42%	67	5%
Air Conditioning Contractors & Systems	1,310,305	22	2.678			85%	387	14%	27	1%
Online Retailer	1,294,050	23	13,664	8	8,216	60%	4,422	32%	1,026	8%
Mortgage Brokers	1,250,912	24	3,371	. 52	2,956	88%	377	11%	38	1%
Consumer Finance & Loan Companies	1,197,434	25	6.142	24	5.848	95%	246	4%	48	1%
Pest Control Services	1.158.987	26	3.659	42		90%	328	9%	21	1%
Tree Service	1,122,295	27	1,757	96		45%	859	49%	107	6%
Furniture - Retail	1,061,516	28	13,904	7		88%	1,507	11%	107	1% 2%
Auto Body Repair & Painting	1.008.466	29	2,280			66%	741	33%	35	2%
Travel Agencies & Bureaus	859,389	30	6,080	25		91%	493	8%	49	1%
Internet Services	856,228	31	6,523	3 20		89%	637	10%	56	1%
Concrete Contractors	852,960	32	1,222	139		48%	598	49%	42	3% 1%
Real Estate	831.021	33 34	2.945			76%	698	24%	21	2%
Swimming Pool Contractors, Dealers, Design Lawn Maintenance	822,422 766,321	34	1,595 2,669			77% 81%	331 471	21% 18%	33 46	2%
Insurance Services	679,696	35	2,535			93%	151	18% 6%	25	10/-
Marketing Programs & Services	670,752	37	2,333			93% 80%	163	18%	15	1% 2%
Paving Contractors	668,376	38	1,177			56%	476	40%	47	4%
Jewelers - Retail	668,168	39	2,922	62	2,303	79%	585	20%	34	1%
Internet Marketing Services	661,883	40	2,004			87%	233	12%	37	2%
Mortgage Bankers	656,922	41	1,446	115	1,415	98%	27	2%	4	0%
Windows - Installation & Service	640,985	42	1,187			84%	156	13%	39	3%
Dentists	614,850	43	3,256	54		77%	729	22%	16	0%
Telephone Communications	612,605	44	32,533	1	32.280	99%	231	1%	22	0%
Fence Contractors	608,525	45	1,151			66%	364		26	2%
Building Contractors	587,194	46	652		367	56%	270	41%	15	2%
Banks	559.235	47	11.577		11,221	97%	333	3%	23	0% 1%
Apartments Tay Beturn Propagation	553,252 549,339	48 49	6.727 1.588	18		65% 68%	2,293 460	34% 29%	68 52	1% 3%
Tax Return Preparation	549,339 546,688	49 50	2,764			53%	1,258	46%	52	20/-
Towing - Automotive Auto Parts & Supplies - New	545,588	50	2,764			53% 74%	758	25%	20	1%
Carpet & Rug Cleaners	510,411	52	889			68%	264		24	3%
Credit & Debt Counseling	510,314	53	331		211	64%	95	29%	25	8%
Windows	507,262	54	1.252		948	76%	213	17%	91	7%
Computers Hardware, Software & Services	504,728	55	3,642		3.045	84%	546	15%	51	1%
Burglar Alarm Systems - Dealers, Monitoring & Service	469,907	56	5,378	26	5,204	97%	146	3%	28	1%
Fire & Water Damage Restoration	467,132	57	747	205		84%	99	13%	19	3%
Clothing - Retail	450.723	58	4.098		2.119	52%	1.890	46%	89	2% 6%
Handvman Services	450.085	59	898			41%	478	53%	50	6%
Vitamins & Food Supplements	434,984	60	1,699	97		70%	466	27%	52	3%
Payday Loans	427,777	61	1,423	117	737	52%	319	22%	367	26%
Security Control Equipment & System Monitors	415,481	62	2.423	71	2,179	90%	209	9%	35	1% 1%
Mortgage Lender	414,503	63	846			90%	75	9%	6	1% 2%
Health & Diet Products - Retail	410,382 405,956	64 65	2,930 682		2,037 439	70%	833 218	28%	60	2% 4%
Credit - Debt Consolidation Services Manufacturers & Producers	405,956 400,718	66	2,527			64% 91%	218	32% 8%	25	1%
Air conditioning & Heating Contractors - Residential	394,557	67	2.527 891			70%	248	28%	22	2%
Restaurants	391,260	68	4.414			54%	1.943	44%	89	2%
Appliances - Major - Service & Repair	379.099	69	1.883			54%	822	44%	52	3%
Excavating Contractors	375,381	70	127			50%	59		4	3%
Health & Medical - General	374,679	71	1,811		1,357	75%	425	23%	29	2%
Home Inspection Service	372,951	72	473		345	73%	119	25%	9	2% 2% 1%
Carpet & Rug Dealers - New	370,741	73	1.602	104	1,469	92%	124	8%	9	1%
Mail Order & Catalog Shopping	368,255	74	3,479	47	3,019	87%	307	9%	153	4%
Credit Cards & Plans	360,363	75	7,756		7,637	98%	87		32	0%
Moving & Storage Company	353,450	76	2,161	. 79	1.405	65%	716	33%	40	2%

Comparison Com		1		l	1			1	1	Cmpls Unable To	
Selbason Selbason (1962) Selbason (1962	Industry Classification		Rank by Inquiries		Rank by Complaints		,0		• •		%
1986 Proposed & Africa Anna Company 1986 1987 1988 1989 19			- ,,							7	2%
Tate control (1997) Tate of the control (1997) Tate of t										36	
State Continued					124	902				38	3%
South Bank of Springer 150,000 1	Siding Contractors									14	3%
Team Control 1,177 1	Internet Selling Services									17	0%
Pales Company										46	
Company 1,100										16	
Section Sect											
State Hammin Sequence 11.0637	Business Consultants	319,626	87	437	300	270		143	33%		5%
STATES DESTRUCT 17.000 1.00000 1.00000 1.00000 1.00000 1.00000 1.000	Credit Services									23	2%
1500 Select Species								60		1	
Bendelmin Server 10.777 92 726 736 736 736 736 736 736 736 736 736 73										17	
Front Conf. Processed Sciences 780, 140 9.0 1.0 1.46 9.0 9.0 1.5		301,737								26	
Processor Proc	Credit Card Processing Service	298.199		1.578	109	1.484	94%	80	5%	14	1%
Control Cont										13	9%
Tracel Colobe										,	
Prof. Prof					253						
Mail Salman Advisory Services 291-104 70 176 566 124 124 127						6.395		137			
Science A Bernochelon 270,072 100 377 332 241 545p 172 329 11 375 12 12 12 12 12 12 12 1	Job Listing & Advisory Services	291,364	99	174		124	71%	47	27%	3	2%
Multi-legel Selling Companies	Kitchen & Bath - Design & Remodeling					241				13	3%
February Company Com											
Proceedings 278.332					238			22			
Transess Consultant & Representatives 277,001 109 677 228 943 87% 79 13% 13 13 13 13 13 13 1					337					12	3%
Insurance - Auto	Taxes - Consultants & Representatives	272,301				543				5	1%
Insurance Lefe 266.072 108 605 234 538 92% 46 89% 1 0.00	Auto Warranty Processing Service	268,524			126		91%			19	1%
Telescent Cable CATV & Statistics	Insurance - Auto					1.588				7	
Sim Care					234					16	
Employment Apendiss					37			1 151			2%
Work-At-Information	Employment Agencies			194	530			74		7	4%
Accountats - Certified Public	Work-At-Home Companies								64%		
Swimmin Pool Service & Renair 249,140										105	
Payment Processing Service 248,722 116 3,704 40 3,661 99% 39 14% 4 09 [lectricians - Residential 243,852 117 253 429 163 645% 87 345% 345 [lectricians - Residential 243,860 116 244 12 1470 223 225 [lectricians - Residential 243,860 116 244 12 1470 223 225 [lectricians - Residential 243,860 116 244 12 1470 223 225 [lectricians - Residential 243,860 116 244 12 1470 223 225 [lectricians - Residential 243,860 12 243,860 24 243 [lectricians - Residential 243,860 12 243,860 24 243 [lectricians - Residential 243,860 24 243 243 [lectricians - Residential 243,860 243 [lectricians - Residential 243,860 243					700			36 192			
Electriciars - Residential 245,832 117 253 429 163 64% 67 34% 3 19							99%			4	0%
Secretarial Vehicles - Dealers	Electricians - Residential	245,832	117	253	429	163	64%		34%	3	1%
Insurance - Health									26%	38	2%
Cleaning Services 240,271 121 624 230 379 61% 224 36% 21 36% 21 38 36 37 38 36 37 38 36 37 38 38 38 38 38 38 38										8	
Water Filtration & Purification Fouliment 239,168 122 550 252 448 81% 97 18% 5 139 Bean Efstate Investors 232,768 123 121 131 181 129-6 66 26% 4 29 Janitor Service 233,920 124 136 662 84 62% 47 35% 5 47 Does Breeders 233,920 124 136 662 84 62% 47 35% 5 47 Credit Unions 234,320 124 138 24 148 36 48 148 45% 148 45% 120 148 45% 120 418 45% 120 418 45% 120 418 45% 120 438 420 418 45% 120 420 421 45% 120 438 220 438 420 434 438 432 434 436 420 434								245			3%
Real Estate Investors 237,263 123 251 431 181 72% 66 26% 4 27 35% 5 49 49 40 35% 5 49 40 47 35% 5 5 49 40 47 35% 5 5 49 40 47 35% 5 5 49 40 47 35% 5 5 49 40 40 40 40 40 40 40				550						5	1%
Does Breeders	Real Estate Investors			251				66		4	2%
Credit Lipinos	Janitor Service									5	4%
Insurance Agency										25	
Transportation Services 231,872 128 1,589 107 851 54% 709 45% 29 29 29 29 29 29 29 2				2.180		2.041		138		<u></u>	1%
Web Design										29	2%
House Cleaning	Web Design								48%	18	2%
Tire Dealers										2	
Medical Founders & Supplies 228.991 133 1.238 137 941 76% 286 23% 11 21 12 13 1.238 137 941 76% 286 23% 11 21 12 12 12 12 13 13										9	
Computer Software Publishers & Developers 226,653 134 3,468 48 2,991 86% 440 13% 37 19										13	1%
Energy Service Companies	Computer Software Publishers & Developers									37	1%
Modeling & Talent Agencies 221,859 137 146 633 96 66% 40 27% 10 7% 75 12% 15 12% 15 15 15 15 15 15 15 1	Energy Service Companies			1,130	147		94%	63	6%	3	0%
Schools - Academic - Colleges & Universities 220,811 138 1,250 136 1,085 87% 150 12% 15 19 Marketina Consultants 220,745 139 679 214 510 75% 141 21% 22% 248 Marketina Consultants 220,745 139 679 214 510 75% 141 21% 22% 248 Marketina Consultants 220,745 139 679 214 510 75% 141 21% 22% 248 Marketina Consultants 220,745 139 679 214 510 75% 141 21% 22% 248 Marketina Consultants 218,864 140 882 179 476 54% 337 388% 699 89 Marketina Companies 217,150 141 1,628 102 1,555 96% 57 49% 16 19 Marketina Companies 215,677 142 1,964 85 1,749 89% 205 109% 109 109 Marketina Companies 213,882 143 990 159 713 7,2% 253 26% 24 29 Marketina Companies 209,662 144 3,564 46 3,405 96% 150 47% 9 9 Marketina Companies 209,662 144 3,564 46 3,405 96% 150 47% 9 9 Marketina Companies 209,394 145 1,887 87 1,731 92% 138 79% 18 19 Marketina Reinshina & Resurfacing 208,517 146 314 374 215 68% 95 30% 4 19 Marketina & Leasina 207,640 147 7,303 16 6,126 84% 1,158 16% 19 0% Marketina & Leasina 207,640 147 7,303 16 6,126 84% 1,158 16% 19 0% Marketina & Leasina 207,640 147 7,303 16 6,126 84% 1,158 16% 19 0% Marketina & Leasina 207,640 147 7,303 16 6,126 84% 1,158 16% 19 0% Marketina & Leasina 207,640 147 7,303 16 6,126 84% 1,158 16% 19 0% Marketina & Leasina 207,640 147 7,303 16 6,126 84% 1,158 16% 19 0% Marketina & Leasina 207,640 147 7,303 16 6,126 84% 1,158 16% 19 0% Marketina & Leasina 207,640 147 7,303 16 6,126 84% 1,158 16% 19 0% Marketina & Leasina 207,640 147 7,303 16 6,126 84% 1,158 16% 19 0% Marketina & Leasina 207,640 147 7,303 16 6,126 84% 1,158 16% 19	Electronic Equipment & Supplies - Dealers	224,493				3.243		318			
Marketina Consultants 220,745 139 679 214 510 75% 141 21% 28 49 Business Services - General 218,864 140 882 179 476 54% 337 38% 69 8 Extended Warranty Contract Service Companies 217,150 141 1,628 102 1,555 96% 57 4% 16 19 Mattresses 215,677 142 1,964 85 1,749 89% 205 10% 10 19 Vacation Rentals 213,882 143 990 159 713 72% 253 26% 24 25 Computers - Dealers 203,662 144 3,564 46 3,405 95% 150 4% 9 0 93 193 1,731 22% 138 7% 18 19 160 147 1,731 29% 138 7% 18 19 160 14 1,845 1,731				146	633			40			
Business Services - General 21.8.664 140 882 1.79 4.76 5.49% 337 389% 6.9 89 89 121 1.50 141 1.628 102 1.555 96% 5.7 49% 1.6 19 11 1.628 102 1.555 96% 5.7 49% 1.6 19 11 1.628 102 1.555 96% 5.7 49% 1.6 19 11 1.628 102 1.555 96% 5.7 49% 1.6 19 11 1.628 102 1.555 96% 5.7 49% 1.6 19 11 1.628 10.2 1.555 96% 1.749 1.											
Extended Warranty Contract Service Companies 217,150 141 1,628 102 1,555 96% 57 49% 16 19 19 19 19 19 19 19 19 19 19 19 19 19	Business Services - General										8%
Vacation Rentals 213.882 143 990 159 713 72% 253 26% 2	Extended Warranty Contract Service Companies	217,150	141	1,628	102	1,555	96%	57	4%	16	1%
Computers - Dealers 209,662 144 3,564 46 3,405 96% 150 49% 9 0.9% 150	Mattresses										
Credit Card - Merchant Services 209,394 145 1,887 87 1,731 92% 138 7% 18 19 19 19 19 19 19 19 19 19 19 19 19 19								253		24	
Floor Laying, Refinishing & Resurfacing 208,517 146 314 374 215 68% 95 30% 4 19 Auto Renting & Leasing 207,640 147 7,303 16 6,126 84% 1,158 16% 19 09 Auto Renting & Leasing 16 6,126 84% 1,158 16% 19 09 Logner Small Business 75 1,697 75% 500 22% 61 39 Logner Small Business 205,199 149 308 382 258 84% 50 16% 0 0 9 Logner Small Business 204,599 150 192 537 142 74% 45 23% 5 39 Information Technology Services 204,594 151 834 188 523 63% 289 35% 22 39 Beauty Salons 9 204,143 152 1,367 121 764 56% 522 38% 81 69 Logner Small Business 5 204,594 151 834 188 523 63% 289 35% 29 35% 169 Logner Small Business 5 204,594 151 834 188 523 63% 289 35% 29 39 Logner Small Business 5 204,594 151 834 188 523 63% 289 35% 29 39 Logner Small Business 5 204,594 151 834 188 523 63% 529 38% 81 69 Logner Small Business 5 204,594 151 834 188 523 63% 529 35% 520 39 Logner Small Business 5 204,594 151 834 188 523 63% 529 35% 520 39 Logner Small Business 5 50 52% 11 19						3,405 1 731				18	1%
Auto Renting & Leasing 207,640 147 7,303 16 6,126 84% 1,158 16% 19 0° Auto Renting & Leasing 205,268 148 2,258 75 1,697 75% 500 22% 61 3° Loans - Small Business 205,199 149 308 382 258 84% 50 16% 0 0° Contractor - Insulation 204,929 150 192 537 142 74% 45 23% 5 3° Information Technology Services 204,504 151 834 188 523 63% 289 35% 22 38% Beauty Salons 204,143 152 1,367 121 764 56% 522 38% 81 69 Proyall Contractors 201,628 153 107 796 50 47% 56 52% 1 19	Floor Laying, Refinishing & Resurfacing							95		4	1%
Rubbish & Garbage Removal 206,268 148 2,258 75 1,697 75% 500 22% 61 39 Loans - Small Business 205,199 149 308 382 258 84% 50 16% 0 0 09 Contractor - Insulation 204,929 150 192 537 142 74% 45 23% 5 3 Information Technology Services 204,504 151 834 188 523 63% 289 35% 22 3% Beauty Salons 204,143 152 1,367 121 764 56% 522 38% 81 69 Privall Contractors 201,628 153 107 796 50 47% 56 52% 1 19	Auto Renting & Leasing	207,640	147	7.303	16	6,126	84%	1.158	16%		
Contractor - Insulation 204.929 150 192 537 142 74% 45 23% 5 39 Information Technology Services 204.504 151 834 188 523 63% 289 35% 22 39 Beauty Salons 204.143 152 1,367 121 764 56% 522 38% 81 69 Drywall Contractors 201,628 153 107 796 50 47% 56 52% 1 19	Rubbish & Garbage Removal	206,268				1,697	75%	500	22%	61	
Information Technology Services 204.504 151 8.34 1.88 5.23 6.3% 2.89 3.5% 2.2 39 Beauty Salons 204.143 152 1,367 1.21 764 5.6% 5.22 3.8% 81 6.9 Cynwall Contractors 201,628 153 107 796 5.0 4.7% 5.6 5.2% 1 1 19					382					0	
Beauty Salons 204,143 152 1,367 121 764 56% 522 38% 81 69 Drywall Contractors 201,628 153 107 796 50 47% 56 52% 1 19										5	
Drywall Contractors 201,628 153 107 796 50 47% 56 52% 1 19										22 81	6%
	Drywall Contractors		153	107	796	50				1	1%
	Waterproofing Contractors						83%	45		9	3%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To	
	199,852		400		•				Pursue	% 2%
Child Care Centers Online Travel Agency	199,852 198,750	155 156	400 1,845	325 90	256 1,659	64% 90%	135 147	34% 8%	9	2%
Locks & Locksmiths	198,750	157	930	163	341	37%	147 486	52%	103	11%
Publishers - Book	196,281	158	930	167	542	59%	359	39%	103	1%
Sporting Goods - Retail	195,939	159	1.331	127	1,128	85%	190	14%	13	1%
Title Companies & Agents	195,912	160	384	332	299	78%	78	20%	7	2%
Building Materials	195,540	161	2,848	63	2,784	98%	62	2%	2	0%
Hearing Aids & Assistive Devices	194,420	162	452	293	342	76%	92	20%	18	4%
Cell Phone & Tablet Equipment, Supplies & Repair	189.787	163	3,746	39	2,942	79%	756	20%	48	1%
Health Clubs	188,300	164	3,925	36	3,424	87%	435	11%	66	2%
Debt Relief Services	187,946	165	601	236	341	57%	207	34%	53	9%
Gold, Silver & Platinum Dealers	187,751	166	352	352	192	55%	156	44%	4	1%
Credit Repair Services - No Advance Fee	187.643	167	306		295	96%	11	4%	0	0%
Educational Consultants	187,001	168	398	327	345	87%	40	10%	13	3%
Weight Control Services	183,054	169	749		596	80%	127	17%	26	3% 0%
Prepaid Debit/Credit Cards	181.567 180.444	170 171	3.944 489	35 276	3.870 215	98% 44%	66 262	2% 54%	8	2%
Contractor - Remodel & Repair Hotels	180,444 179,568	1/1	489 6.925	2/6 17	4,690	68%	2,165	31%	12 70	1%
	179,368	173	204	47	4,690 139	68%	2,165	28%	70	4%
Business Opportunity Companies	178,031	173	727	207	513	71%	192	26%	22	3%
Real Estate Rental Service Shoes - Retail	173,825	175	1,665	99	1,206	71%	409	25%	50	3%
Windows & Doors - Installation & Service	173,338	175	374		304	81%	409 61	16%	5U	2%
Chimney Cleaning	171,197	177	216	485	141	65%	64	30%	11	5%
Internet - Web Hosting	169,913	178	1,490	114	1,304	88%	178	12%	Ω	1%
Watches - Dealers	168,910	179	481	280	367	76%	97	20%	17	4%
Relocation Service	168,517	180	432	304	322	75%	101	23%	9	2%
Chiropractors D.C.	168,284	181	325	366	239	74%	83	26%	31	1%
Air conditioning & Heating Contractors - Commercial	168,200	182	273	413	208	76%	62	23%	3	1%
Real Estate Developers	168,015	183	308	382	239	78%	63	20%	6	2%
Solar Energy System Design & Installation	165,505	184	516	264	466	90%	36	7%	14	3%
Buildings - Pre - Cut, Prefab & Modular - Dealers	164,976	185	75		64	85%	10	13%	1	1%
Auto Repair - Windshield, Glass Shops	164,197	186	650	222	426	66%	215	33%	9	1%
Dating Service	163,991	187	2,282	73	833	37%	1,437	63%	12	1%
Searchers of Records	163,960	188	583	242	515	88%	61	10%	7	1%
Plumbing Drains & Sewer Cleaning	163,648	189	358	349	270	75%	78	22%	10	3%
Timeshare Companies	163,645	190	911		712	78%	181	20%	18	2%
Contractors - Flooring	163,631	191	394		204	52%	177	45%	13	3%
Limousine Service	162.578	192	505	267	245	49%	234	46%	26	5%
Veterinarians	162.537	193	469	288	376	80%	93	20%	0	0%
Loan Servicing	160,397	194	1,048	150	987	94%	60	6%	1	0%
Wholesalers & Distributors	160,389	195	686	210	579	84%	102	15%	5	1%
Contractors - Solar Energy	158.831	196	479	282	430	90%	46	10%	3	1% 1%
Coin Dealers, Supplies	157,158	197	137	656	114	83%	21	15%	2	1%
Delivery Service	156,161	198 199	2,534	69	2,160	85%	348	14%	26	1%
Hospital & Medical Equipment & Supplies	155,775		848 1 273	185	704	83%	138	16%	6 44	3%
T-Shirts Real Estate Services	155.758 154,873	200 201	1,2/3	130 224	893 512	70% 80%	336 118	26% 19%	44	1%
Health & Wellness	153,454	201	505	267	404	80%	92	18%	7	2%
Vacation Time Share	153,454	202	2,097	81	2,003	96%	89	4%	9	0%
Countertops	152,976	203	2,097	415	2,003	72%	71	27%	3	1%
Fitness Centers	152,731	204	2,942	60	2,020	69%	882	30%	40	1%
Solar Energy Equipment & Systems Dealers	152,731	206	491	274	400	81%	80	16%	11	2%
Timeshare Deed and/or Title Transfer	152,727	207	199	522	150	75%	37	19%	17	6%
Advertising Agencies & Counselors	152,050	208	380	335	260	68%	114	30%	6	2%
Hospitals	151,175	209	2,129	80	1,685	79%	440	21%	4	0%
Billing Service	150,410	210	1.042	151	951	91%	90	9%	11	0%
Cabinets	150,199	211	310	380	185	60%	114	37%	11	4%
Publishers - Periodical	149,777	212	910	169	833	92%	70	8%		1%
Auto Service Contract Companies	149,551	213	812	192	523	64%	220	27%	69	8%
Oils - Fuel	149,179	214	438	299	403	92%	32	7%	3	1%
Glass - Plate and Window	148.435	215	242	442	156	64%	68		18	7%
Physicians & Surgeons - Medical-M.D.	147,529	216	1,040	152	739	71%	283	27%	18	2%
Pharmacies	146,595	217	1,006	158	918	91%	72	7%	16	2%
Financing	145.997	218	787	195	725	92%	56	7%	6	1%
Beauty Supplies & Equipment	145,568	219	1,259	133	712	57%	532	42%	15	1%
Vacuum Cleaners - Household - Dealers	145,316	220	413	315	276	67%	120	29%	17	4%
Tours - Operators & Promoters	143.502	221	399	326	340	85%	55	14%	4	1%
Clinics	143.420	222	882	179	578	66%	292	33%	12	1%
Vacation Certificates & Vouchers	142,079	223	938	162	581	62%	276	29%	81	9%
Bathroom Remodeling	141,064	224	244 851		173 618	71%	67 226	27%	4	2% 1%
Motorcycles - Dealers Tile - Ceramic - Contractors & Dealers	141.000 140.293	225	851 195	184 528	618 89	73% 46%	226 103	27% 53%	-/-	2%
Loan Modification	140,293	226	195 579		259	46% 45%	103 272	53% 47%	3 48	8%
		227	579 507	244 266	259 393	45% 78%	109	21%	48	1%
							1091	21%	31	
Legal Document Assistance	138.453				126			E30/-	0	30%
Legal Document Assistance Landscape Maintenance	137,432	229	287	403	126 140	44%	152	53% 30%	9	3% 1%
Legal Document Assistance					126 140 266			53% 30% 35%	9 2 12	3% 1% 3%

									Cmpls Unable To	
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Pursue	%
Correspondence Schools	133,910	233	302	388	273	90%	28	9%	1	0%
Department Stores	133.547	234	9,282	12	9.198	99%	77	1%	7	0%
Charity - Local	132.055	235	196	526	152	78%	43	22%	1	1%
Manufactured Homes - Dealers	131,323	236	333	361	251	75%	75 47	23%	/	2% 1%
Septic Tanks & Systems Contractors & Dealers Investment Advisory Service	130,849 130,234	237 238	178 157	560 599	129 69	72% 44%	47 75	26% 48%	12	8%
Boutiques	130,069	239	1,090	149	421	39%	616	57%	53	5%
Pet Boarding & Kennels	128,856	240	124	712	85	69%	38	31%	1	1%
Hardwood Floor Contractors	128.320	241	186	550	118	63%	63	34%	5	3%
Auctioneers	128.230	242	522	259	361	69%	147	28%	14	3%
Furniture Manufacturers	127,880	243	280	407	243	87%	32	11%	. 5	2%
Credit Repair Services - Advance Fee	127,818 127,468	244 245	318 1,224	370 138	136 1.028	43% 84%	163 188	51%	19	6% 1%
Cosmetic Sales by Internet Accountants	127,364	245 246	1.224	138 549	1.028	63%	188 69	15% 37%	8 1	1%
Appliances - Major - Parts & Supplies	126,738	247	1,102	148	974	88%	119	11%	9	1%
Professional Services - General	125,215	248	188	547	145	77%	34	18%	9	5%
Window Cleaning	124,373	249	154	607	73	47%	79	51%	2	1%
Investigators	122,949	250	163	580	93	57%	60	37%	10	6%
Asphalt	121,508	251	291	394	117	40%	154	53%	20	7%
Unclaimed Funds Retrieval Services	120.431	252	64	1.052	56	88%		11%	1	2%
Credit Reporting Agencies	120.369	253	3.389	50	3.321	98%	61	2%	7	0% 3%
Water Softening & Conditioning Equipment Service & Supplies	119,721 119,646	254 255	230 113	463 764	194 60	84% 53%	29 49	13% 43%	/	3% 4%
Laboratories - Testing Computers - Supplies & Parts	119,646	255 256	1.022	764 156	884	53% 86%	131	13%	4 7	1%
Auto Services	117,570	256 257	659	215	482	73%	164	25%	13	2%
Timeshare Advocates	116,790	258	103	817	93	90%	6	6%	4	4%
Real Estate Maintenance Protection Plan	116,494	259	3,398	49	3.398	100%	0	0%	o o	0%
Floor Materials - Retail	115.853	260	220	479	160	73%	56	25%	4	2%
Advance Fee Loan Brokers	115,685	261	362	346	33	9%	178	49%	151	42%
Water Well Drilling & Service	114,946	262	101	824	65	64%	36	36%	0	0%
Pressure Washing	114.327	263	137	656		56%	48	35%	12	9% 1%
Resorts Dry Cleaners	113,681 113,113	264 265	1,251 1,777	135 95	892	80% 50%	246 826	20% 46%		3%
Appliances - Small - Service & Repair	113,113	266	560	250	249	44%	268	48%	43	8%
Office Supplies	113,002	267	955	161	885	93%	66	7%	4	0%
Property Maintenance	112,740	268	192	537	109	57%	78	41%	5	3%
Manufactured Homes Distributors & Manufacturers	112,088	269	287	403	231	80%	51	18%	5	2%
Home Electronics	111.380	270	1.654	101	1.501	91%	122	7%	31	2%
Services - General	109.963	271	521	260	257	49%	249	48%	15	3%
Security Guard & Patrol Service	109,776	272 273	76 90		42 55	55% 61%	29 32	38%	5	7% 3%
Surveyors - Land Gun Dealers	109,613 109,611	273 274	749	862 202	619	83%	32 112	36% 15%	3 18	2%
Information Bureaus	109,283	275	569	202	457	80%	84	15%	28	5%
Real Estate Agents	109,205	276	441	296	305	69%	128	29%	8	2%
Advertising Specialties	109,045	277	654	219	463	71%	175	27%	16	2%
Magazine Sales	108.980	278	1.132	146	930	82%	161	14%	41	4%
Carpenters	108,862	279	114		38	33%	72		4	4%
Optical Goods - Retail	108,499	280	593	239	408	69%	178	30%	7	1%
Trucking	107.859	281	123	715	62	50%	58	47%	3	2% 3%
Photographic Equipment & Supplies - Retail Granite	107.025 106,370	282 283	484 221	279 477	364 139	75% 63%	106 78	22% 35%	14	2%
Energy Conservation Products & Services	106,370	284	308	382	220	71%	76	24%	1/	5%
Internet Auction Service	106,010	285	336	359	305	91%	29	9%	2	1%
Pet Shops	105,865	286	463	292	332	72%	128	28%	3	1%
Engines - Rebuild & Exchange	105,707	287	215	487	156	73%	54	25%	5	2%
Foundation Repair & House Leveling	104.978	288	181	559	144	80%	34	19%	3	2%
Washing Machines & Drvers - Rent & Lease	104.465	289	94	847	85	90%	9	10%	0	0%
Storage Units - Household & Commercial	104,067	290	1,778	94	1,552	87%	220	12%	6	0%
Landscape Designers	103,211	291	178	560	88	49%	77	43%	13	7% 8%
Air Duct Cleaning	103.209	292 293	291 895	394	150 786	52% 88%	119 101	41% 11%	22	1%
Computers - Networks Freight Forwarding	103.162 102.325	293 294	347	174 355	255	73%	88	25%	4	1%
Pet Grooming	101,303	295	256	423	141	55%	112	44%	3	1%
Fence - Sales, Service & Contractors	100,393	296	244	438	167	68%	70	29%	7	3%
Auto Warranty Plans	99,652	297	472	287	286	61%	117		69	15%
Collection Systems	99,150	298	404		314	78%	80	20%	10	2%
Advertising - Directory & Guide	98.997	299	1.802	92	1.509	84%	275	15%	18	1%
Online Social Media/Networking	98.557	300	3.164	55	3.099	98%	56	2%	9	0%
Advertising - Internet Septic Tanks & Systems Cleaning	98,510 98,449	301 302	235 160	453 591	133 108	57% 68%	89 50	38% 31%	13	6% 1%
Discount Stores	98,449	302 303	1,555	591 110	1,410	91%	50 136	9%	2	1%
Mailing Services	97,274	303	1,933	86	1,410	91%	175	9%	4	0%
Pet Supplies & Foods - Retail	97,268	305	605	234	467	77%	126	21%	12	2%
Auto Warranty Service	97,209	306	485	277	456	94%	27	6%	2	0%
Retirement Planning Service	96.907	307	87	886	66	76%	20	23%	1	1%
Florists - Retail	96,738	308	3,058	57	2,308	75%	732	24%	18	1%
Lawn & Garden Sprinkler Systems	96,707	309	146		86	59%	57	39%	3	2%
Womens Apparel - Retail	96,696	310	1,036	153	530	51%	496	48%	10	1%

		I						1	Cmpls Unable To	
Industry Classification	Inquiries	Rank by Inquiries		Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Pursue	9/
Car Wash & Polish Doors	96,658 96,626	311 312	1,545 259	111 421	890 182	58% 70%	602 69	39% 27%	53	39
Spas & Hot Tubs - Dealers	96.628	312	259	378		70% 81%	59 54	17%	- 8 7	29
Publishers - Directory & Guide	95,934	314	756	200	252 576	76%	129	17%	51	79
Exercise & Physical Fitness Programs	95,734	315	1,269	131	974	77%	283	22%	12	19
Internet Gaming	95,519	316	1.365	122	1.192	87%	155	11%	18	19
Floors - Hardwood	94,576	317	491		425	87%	62 45	13%	4	19
Real Estate Consultants Contractor - Commercial	93,301 93,257	318 319	153 92	613 855	106 43	69% 47%	45	29% 52%		19
Telemarketing Services	93,147	320	211		98	46%	81	38%	32	159
Health & Medical Products	93,068	321	685	211	421	61%	249	36%	15	29
Online Education	92,357	322	428	307	348	81%	71	17%	9	29 29
Signs Attorneys & Lawyers - Bankruptcy	92,229 92,173	323 324	244 280	438 407	121 80	50% 29%	119 121	49% 43%	79	289
Marble & Granite Installation, Stonework Fabrication	92,173	325	223	407	123	55%	99	44%	79	09
Sales Lead Generation	91,540	326	292	392	228	78%	59	20%	5	29
Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Surgery	91,221	327	282	406	216	77%	62	22%	4	19
Swimming Pool Equipment & Supplies	91,213	328	402	324	280	70%	118	29%	4	19
Electronic Equipment & Suppliers - Service & Repair	91.108	329 330	1.353	123	1.136	84%	202 141	15%	15	19
Cosmetics & Perfumes - Retail Water & Sewer Line Protection	91.043 89.686	330 331	534 226	256 469	387 226	72% 100%	141	26% 0%	6	09
Bookkeeping Service	89,243	332	101	824	52	51%	43	43%	6	69
Computers - Svs Designers & Consult	88,887	333	234	455	195	83%	37	16%	2	19
Grocers - Retail	88,755	334	789	194	592	75%	190	24%	7	19
Legal Forms Cabinet Manufacturer	88,657 88,172	335 336	207	500 812	177	86% 69%	30 32	14%	0	09
Moving Brokers	88.172 88.140	33b 337	104 708		72 564	80%	32 144	31% 20%	0	09
Duct Cleaning	88,046	338	116		63	54%	53	46%	0	09
Buying Clubs & Group Purchasing Service	87,507	339	467	290	443	95%	11	2%	13	39
Food Manufacturers, Wholesalers, Distributors	87.216	340	249	433	165	66%	76	31%	8	39
Auto Detailing	87,066	341	361	348 77	177	49%	173 151	48%	11	39
Auto Manufacturers & Distributors Real Estate Appraisers	86,559 86,458	342 343	2,207 121	725	2,045 88	93% 73%	29	7% 24%	11	39
Airlines	85,565	344	6,411	723	4,865	76%	1.522	24%	24	09
Marketing - Home Based Business	85,195	345	161	588	155	96%	5	3%	1	19
Associations	84,898	346	331	363	276	83%	46	14%	9	39
Truck Repair & Service	84.813 84.746	347 348	194 1.612	530 103	118 1,505	61%	74 105	38%	2	19 09
Natural Gas Companies Mechanical Contractors	84,746	348	82		58	93% 71%	22	7% 27%	2	29
Patio, Porch & Deck Enclosures	84,724	350	165		133	81%	26	16%	6	49
Boat Dealers	83.997	351	246		175	71%	69	28%	2	19
Patio & Deck Builders	83,606	352	120	730	64 155	53%	52 33	43%	4	39
Screening - Background & Employment Floor Coverings & Installation	83,532 83,427	353 354	189 212	543 493	134	82% 63%	33 75	17% 35%	1	19
Industrial Equipment & Supplies	83,296	355	158	596	119	75%	36	23%	3	29
In-Home Care	83,265	356	44	1,244	33	75%	11	25%	Ö	09
Auto Parts & Supplies - Used & Rebuilt	82,271	357	404		228	56%	170	42%	6	19
Moving Services - Labor & Materials	81.773	358	375	340	224	60%	143	38%	8	29
Collectibles Legal Services Plans	81.670 81.567	359 360	340 56		262 31	77% 55%	76 25	22% 45%	2	19
Service Stations - Gasoline & Oil	81,276	361	760		420	55%	323	43%	17	29
Furniture Rent & Lease	81.008	362	1.283	129	1.220	95%	63	5%	0	09
Sweepstakes	80,813	363	168	574	118	70%	34	20%	16	
Market Survey Companies	80,296	364	314 110	374	179	57%	115	37%	20	69 89
Chimnev Builders & Repair Campers - Wholesale & Manufacturers	80.252 80.165	365 366	110 254	782 428	61 247	55% 97%	40	36% 2%	9	09
Optometrists	79,766	367	254 517		408	79%	106	21%	3	19
Books - New	79,596	368	473	285	290	61%	173	37%	10	29
Insurance - Homeowners	79.198	369	125	709	109	87%	14	11%	2	29
Product Development & Marketing	79.022	370 371	296 639	390 223	282 494	95%	11 117	4%	3	19
Magazines - Subscription Agents Repossession Service	78,984 78,417	3/1 372	639 242		494 151	77% 62%	11/ 84	18% 35%	28	39
Referral - Contractor	78,417	372	885	178	692	78%	193	22%	0	09
Wigs & Hairpieces	78,231	374	421	313	214	51%	195	46%	12	39
Audio-Visual Equipment - Dealers	77,972	375	519	261	346	67%	165	32%	8	29
Ticket Broker	77.947 77.279	376 377	208 362	499 346	177 220	85%	26 119	13%	5	29 69
Product Sales - General Caterers	77.279 77.205	3// 378	362 183	346 554	220 84	61% 46%	119 91	33% 50%	23	49
Attorneys & Lawyers - Personal Injury & Property Damage	76,475	379	29		24	83%	5	17%	0	09
Buildings - Metal	76,456	380	129	684	93	72%	33	26%	3	29
Attorneys & Lawyers - Collections Law	76,388	381	221	477	187	85%	31	14%	3	19
Kitchen Cabinets & Equipment - Household	76,254 75,793	382 383	114 145		81 79	71%	31 46	27%	2	29 149
Printers Lawn & Garden Equipment & Supplies	75.793 75.750	383 384	145 314		230	54% 73%	46 80	32% 25%	20	149
									4	19
Nurseries - Plants, Trees	75,732	385	541	255	372	69%	164	30%	31	1 17
Nurseries - Plants, Trees Advertising - Direct Mail Nursina Homes	75,732 75,628 74,828	385 386 387	332 122	255 362 721	264 81	80% 66%	62 38	19% 31%	6	29

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	9/
Shutters	74,717	388	116	751	69	59%	44		3	3%
Checks - Printing	74.620	389 390	110	782 641	107 120	97%	19	2%	1	1 3%
Water Treatment Equipment. Service & Supplies Driving Instruction	74.484 74.116	390 391	143 219	482	120	84% 72%	19 53	13% 24%	<u>4</u>	3 4%
Apartment Finding & Rental Service	73,914	392	410	316	247	60%	146	36%	17	7 4%
Hair Products and Equipment	73,864	393	357	351	216	61%	124	35%	17	7 5%
Cosmetic Sales	73,604	394	350	353	206	59%	140	40%	4	1%
Talent Listing Service Real Estate Loans	73,254 73,180	395 396	82 73	914 982		96% 77%	1 15	1%	2	2 2%
Incorporating Companies	72,764	396			93	84%	15	21% 14%	- 2	2 2%
Books - Textbooks New & Used	72,704	398	432	304	345	80%	74	17%	13	3 3%
Newspapers	72,416	399	2,841	64	2,619	92%	218	8%	4	1 0%
Gas - Propane	72,275	400	318		292	92%	26		0	0%
Cable TV, Internet & Telephone Installation Service	72,170 71,798	401 402	838 109	187 785	750 95	89% 87%	81 13	10% 12%	/	1%
Dental Equipment & Supplies Money Orders & Transfers	71,798	403	785	196	765	97%	13	2%	2	0%
Insurance - Property	71,497	404	190	540	184	97%	6	3%	0	0%
Air Conditioning Repair	71,474	405	173		92	53%	70	40%	11	6%
Management Consultants	71,405	406	154		98	64%	54		2	1%
Lighting Fixtures - Retail	71.186	407	262	419	189	72%	47	18%	26	10%
Motorcycles - Supplies & Parts Awnings & Canonies	71.019 70,931	408 409	466 189	291 543	328 124	70% 66%	138 59	30% 31%	0	3%
Awnings & Canopies Contact Lenses	70,931	409	236	543 450	200	85%	35	15%	1	0%
Investment Securities	70,517	411	162	586	125	77%	36	22%	1	1%
Mold & Mildew Inspection/Removal/Remediation	70,458	412	63	1,062	49	78%	12	19%	2	3%
Parking Facilities	70,298	413	1,438	116	1,033	72%	363	25%	42	2 3%
Irrigation Systems & Equipment	70.268	414 415	123	715	98	80%	23	19%	2	2 2%
Insurance Claim Processing Services Insurance - Accident & Health	70.263 70,118	415 416	314 238	374 448	282 69	90% 29%	31 11	10% 5%	158	
Massage Therapists	69,635	417	633	225	369	58%	229	36%	35	
Resume Service	69.059	418	499	269	456	91%	41	8%	2	0%
Association Management	68,937	419	288	400	260	90%	28	10%	0	0%
Dental Service Plans	68,882	420	163	580	149	91%	13	8%	1	1%
Trucking Transportation Brokers	68,605	421	81	921	65	80%	15	19%		1%
Insurance Consultants Not Elsewhere Classified	68.412 68,359	422 423	122 900	721 170	99 358	81% 40%	18 506	15% 56%	<u>5</u>	4%
Security Systems Consultants	67,834	424	317	372	264	83%	46	15%	7	7 2%
Photographers - Portrait	67,625	425	562	249	335	60%	189	34%	38	3 7%
Accounting Services	67,575	426	120	730	81	68%	35	29%	4	1 3%
Truck Dealers	67,550	427	237	449	165	70%	70	30%	2	2 1%
Water Damage Restoration	67,391	428	123		98	80%	23	19%	2	2 2%
Online Drug & Prescription Services Satellite Equipment & Supplies	67.318 67.223	429 430	113 201	764 514	100 146	88% 73%	48	6% 24%	7	7 3%
Bathtubs & Sinks - Repair & Refinish	67,083	431	84	906	48	57%	33	39%	3	3 4%
Garage Door Repair	66,785	432	257	422	162	63%	87	34%	8	3%
Mobile Apps	66,489	433	578	245	432	75%	138	24%	8	3 1%
Payroll Service	66,319	434	264		244	92%	19		1	0%
Upholsterers Air Purifying & Cleaning Systems & Equipment	66,233 65,760	435 436	160 136	591 662	84 102	53% 75%	70 28	44% 21%	6	4%
Tutoring	65,733	437	152	615	102	69%	41	27%	6	4%
Gift Certificates/Cards	65,700	438	750	201	658	88%	42	6%	50	
Toys - Retail	65,484	439	819	190	723	88%	86	11%	10	
Scholarships & Financial Aid	65,290	440	310		296	95%	12		2	1%
Construction Management	65,192	441 442	104 291	812 394	68 135	65%	32	31%	4	4%
Taxicabs Auto Listing Service	65,164 65,084	442 443	291 183	394 554	135 156	46% 85%	141 26	48% 14%	15	1%
Office Supplies - Sale by Deceptive Telemarketing	64,977	444	571	246	347	61%	173	30%	51	9%
Interior Decorators & Designers	64,856	445	125	709	66	53%	54		5	4%
Fireplaces	64,017	446	193		134	69%	55		4	1 2%
Architects	63.559	447	53	1.147	28	53%	25	47%	0	0%
Stucco & Exterior Coating Contractors Auto Dealers - Antique & Classic	63.043 62.932	448 449	66 120	1.029 730	40 67	61% 56%	24 50	36% 42%	2	3%
Call Centers	62,760	449	92		50	54%	36	39%	<u> </u>	7%
Painters - Commercial or Residential	62,754	451	207		74	36%	125	60%	8	3 4%
Financial Consultants - No License Required	62,686	452	50	1,173	29	58%	19	38%	2	4%
Cruises	62,325	453	1,208	140	1,116	92%	91	8%	1	0%
Kitchen Remodeling	62,308	454 455	140 82	649	81 75	58%	49	35%	10	7% 1%
Identity Theft Protection & Prevention Services Drug Abuse & Addiction - Info & Treatment	61.723 61.437	455 456	<u>82</u> 90	914 862		91% 76%	6 21	7% 23%	1	1%
Photographers	61,437	457	680		269	40%	387	57%	24	4%
Auto Service - Window Tinting	60,912	458	216	485	130	60%	78	36%	8	3 4%
Leasing Service	60,843	459	243	441	200	82%	41	17%	2	2 1%
Cremation Services	60,153	460	74		68	92%	4	5%	2	3%
Garage Builders	60.024	461	212		169	80%	38	18%		2% 3 11%
Estate Planning & Management Commercial Roofing	59.831 59,645	462 463			22 37	79% 54%	30	11% 43%	3	2 3%
Water Companies - Utility	59,563	464	818	1,008	653	80%	163	20%	2	2 0%
	59 556	465	55	1,135	25	45%	30	55%		0%

	1			1		1	1	1	Cmpls Unable To	
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Pursue	%
Medical Billing Services	59,079	466	370	344	265	72%	100	27%	5	1%
Physicians - Specialists	58.887	467	264	416	182	69%	80 60	30%	2	1% 0%
Animal Hospitals Computer Consultant	58.821 58.512	468 469	449 177	294 562	387	86% 55%	67	13% 38%	12	7%
Day Spas	58,417	470	433	303	212	49%	148	34%	73	17%
Engineers - Professional	58.324	471	20	1.729	14	70%	6	30%	0	0%
Childrens & Infants Wear - Retail	58,055	472	407		338	83%	59	14%	10	2%
Employment Service Funeral Directors	58,038 57,808	473 474	89 117		51 85	57% 73%	34 31	38%	4	4% 1%
Sportswear - Retail	57.808 57.605	474	892	175	512	73% 57%	351	26% 39%	20	3%
Adult Entertainment	57,215	476	151	618	70	46%	76	50%	5	3%
Electronic Equipment & Supplies - Wholesale & Manufacturers	57,128	477	3,309	53	3,252	98%	53	2%	4	0%
Secret Shopper	56,919	478	42		11	26%	20		11	26%
Medical - Dental Discount Plans	56,672	479 480	94 107	847 796	67 70	71% 65%	25 30	27% 28%	2	2% 7%
Office Furniture & Equipment Furniture Repair & Refinish	56,649 56.631	481	107		62	51%	57	47%	3	2%
Real Estate - Rentals by Individuals	56,603	482	299		169	57%	127	42%	3	1%
Genealogists	56,530	483	232		227	98%	5	2%	0	0%
Escrow Service	56,386	484	90		58	64%	29	32%	3	3%
Meat - Retail	56.347	485	149 621		89 596	60%	59 24	40%	1	1% 0%
Water Heaters - Dealers Check Cashing Service	56.332 56.293	486 487	621 427	231 308	596 354	96% 83%	24 64	4% 15%	1 0	2%
Boat Repair	56,121	488	126	704	58	46%	64	51%	4	3%
High Risk Behavior/Practices	56.029	489	496	273	11	2%	351	71%	134	27%
Campgrounds & RV Parks	55,723	490	277	411	202	73%	72	26%	3	1%
Passport & Visa Services	55,712	491	261	420	108	41%	152	58%	1	0%
Retail Stores Athletic Organizations	55.356 55.088	492	968 163	160 580	580 139	60% 85%	351 21	36% 13%	3/	4%
Fund Raising Counselors & Orgs	54,768	493 494	95		139	85% 89%	10	13%	<u>3</u>	0%
Charity - National	54,767	495	32		24	75%	8	25%	0	0%
Musical Instruments - Dealers	54,547	496	322	368	273	85%	46	14%	3	1%
Hardware - Retail	54,432	497	223	472	171	77%	50	22%	2	1%
Assisted Living Centers & Adult Family Homes	54,349 54,110	498 499	40 190	1,296 540	27 114	68% 60%	11 75	28% 39%	2	5% 1%
Auto Parts & Supplies - Wholesale & Manufacturers Machine Shops	54,110	500	190		20	45%	75 24	55%		0%
Hotels - Reservations	54,048	501	1,173		1,098	94%	72	6%	3	0%
Oils - Essential	54,032	502	60	1,086	59	98%	1	2%	0	0%
Jewelry Designers	53.974	503	201	514	99	49%	89	44%	13	6%
Landscape Architects Basement Waterproofing	53,906 53,792	504 505	94 87		51 72	54% 83%	41 12	44% 14%	2	2% 3%
Seal Coating	53,641	506	109		54	50%	54		<u> </u>	1%
Nail Salons	53,453	507	749		378	50%	347	46%	24	3%
Pillows	53,216	508	133	671	102	77%	31	23%	0	0%
Candles - Wholesale & Manufacturers	52,880	509	126	704	123	98%	2	2%	1	1%
Appliances - Used Medical Alarms	52,864 52,744	510 511	336 375	359 340	163 368	49% 98%	163	49% 2%	10	3% 0%
Food - Sales & Delivery	52,744	511	3/5 545		414	76%	126	23%	5	1%
Exercise Equipment & Machines - Sales	52,504	513	627	228	505	81%	116	19%	6	1%
Restaurant Equipment & Supplies	52,419	514	153	613	105	69%	36	24%	12	8%
Utility Contractors	52.378	515	480	281	463	96%	17	4%	0	0%
Computers - Training	52,318 52,304	516 517	108 1,299	792 128	65 1,247	60% 96%	28 52	26% 4%	15	14%
Coupon Book Promotions Engineering Contractors - General	52,304	517	1,299		1,247	52%	52 15		0	0%
Pawnbrokers	52,222	519	278		182	65%	90	32%	6	2%
Prescription Benefit Consultants	51,392	520	148	628	138	93%	10	7%	0	0%
Funeral Related Services	51.281	521	175		127	73%	46		. 2	1%
Woodworking	51,217 51,157	522 523	143 920	641	50 740	35%	78 173	55%	15	10%
Internet Access Provider Building Construction Consultants	51,157	523 524	920 85	164 902	43	80% 51%	40	19% 47%	7	2%
Safety Consultants	51,140	525	88		75	85%	12	14%	1	1%
Bill Paving Service	50,861	526	251	431	249	99%	2	1%	Ô	0%
Laboratories - Medical	50,783	527	558	251	481	86%	57	10%	20	4%
Upholstery & Carpet Cleaning	50,774	528	119		43	36%	68	57%		7%
Event Planners Credit Cards & Plans - Equipment & Supplies	50.603 50,602	529 530	423 608	311 233	236 593	56% 98%	161 14	38%	26	6% 0%
Estates - Appraisals, Sales & Auctions	50,571	530	174		593 87	98% 50%	77	2% 44%	10	6%
Demolition Contractors	50.538	532	34	1.393	18	53%	15	44%	1	3%
Immigration & Naturalization Consultants	50,319	533	129	684	102	79%	23	18%	4	3%
Environmental & Ecological Services	50,167	534	46		31	67%	13	28%	2	4%
Lawn & Tree Care	50,165	535	231		122	53%	102		7	3% 5%
Monuments Auto Customizing	50.127 49,760	536 537	222 198	475 524	124 74	56% 37%	88 114	40% 58%	10 10	5%
Auto Auctions	49,700	538	185	551	111	60%	74	40%	10	0%
Credit Repair Services - Monitored	49.513	539	86	895	64	74%	22	26%	Ŏ	0%
Communication Consultants	49,341	540	222		199	90%	18	8%	5	2%
Concrete - Stamped & Decorative	49,341	540	141		74	52%	66	47%	1	1%
Health & Diet Food Products - Wholesale & Manufacturing	49,176 49,160	542 543	213 202	490 511	134 103	63%	74 96	35%	5	2%
Auto Repair - Mobile	49.160	5431	202	511	103	51%	961	48%	3	1%

	1								Cmpls Unable To	$\overline{}$
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Pursue	%
Trucking - Heavy Hauling	49,028	544	43	1,257	30	70%	12	28%	1	2%
Graphic Designers Telephone Equipment & Systems Dealers	48,991 48,989	545 546	109 656		41 520	38% 79%	55 135	50% 21%	13	12% 0%
Clothes - Consignment & Resale	48,720	547	423		279	66%	96	23%	48	
Energy Management & Conservation Consultant	48,684	548	74		62	84%	9	12%	3	4%
Snow Removal Service	48.484	549	147	630	70	48%	59	40%	18	12%
Door-to-Door Sales - Magazines	48,445	550	374		140	37%	221	59%	13	3%
Social Security Services Marriage, Family, Child, Individual Counselors	48,381 47,980	551 552	4 <u>1</u>		38 48	93% 70%	3 16	7% 23%	0	0% 7%
Carports	47.980 47.874	552 553	304		249	82%	16 54			0%
Auto Accessories	47,830	554 554	289		128	44%	150	52%	11	4%
Mailing Lists	47,739	555	228	468	75	33%	152	67%	1	0%
Rental Vacancy Listing Service	47,525	556	630	226	558	89%	69	11%	3	0%
Physical Therapists Telephone Service - Long Distance	47,293 47,274	557 558	137 248	656 434	100 173	73% 70%	35 72	26% 29%	2	1% 1%
Cooking Utensils	47,274	559	240		173	84%	36	15%	<u> </u>	0%
Asbestos Removal Service	47,110	560	16		9	56%	7	44%	Ô	0%
Buses - Charter & Rental	46,743	561	157	599	79	50%	65	41%	13	8%
Funeral Homes	46,709	562	128	693	86	67%	42	33%	0	0%
Plumbing Fixtures, Parts, Supplies - Retail	46.680	563	137 275	656	117	85%	19 45	14%	1	1%
Bedding Building Restoration & Preservation	46.633 46.622	564 565	2/5 70		214 48	78% 69%	45 22	16% 31%	16	0%
Translators & Interpreters	46,622	566	39		18	46%	22	54%	0	0%
Property Management - Industrial & Commercial	46,561	567	200	518	159	80%	38	19%	3	2%
Fulfillment Services	46,426	568	1,386	120	1,126	81%	250	18%	10	1%
Party Supplies	46,410	569	321		179	56%	134	42%	8	2%
Rehabilitation Services	46.286 46.177	570 571	110 55		72 45	65%	38	35%	0	0% 0%
Fire & Smoke Alarm Systems Log Cabins, Homes & Buildings	46,1// 46,161	5/1 572	55 53		45 40	82% 75%	10 13	18% 25%	0	0%
Tattoos	46,102	573	202	511	97	48%	102	50%	3	1%
Screen Printing	45,733	574	190	540	73	38%	111	58%	6	3%
Modular Homes	45,682	575	66		42	64%	23	35%	1	2%
Manufactured Homes - Parks	45,661	576	119	737	74	62%	40	34%	5	4%
Hunting & Fishing Services & Supplies	45,583	577 578	98 44		61	62%	32 11	33%	5	5% 0%
Attornevs & Lawvers - Family Convenience Stores	45.435 45,322	578 579	380	1.244 335	176	75% 46%	202	25% 53%	2	1%
Gift Shops	45,275	580	230	463	155	67%	70	30%	5	2%
Copiers & Copier Supplies	45.217	581	172	571	155	90%	17	10%	Ō	0%
Mental Health Services	45.132	582	73		59	81%	14	19%	0	0%
Television & Radio - Service & Repair	44,905	583	280	407	155	55%	109	39%	16	6%
Bridal Shops	44,768	584 585	440 74		282	64%	145 19	33%	13	3% 4%
Screen Enclosures Employment Contractors - Temporary Help	44.733 44.648	585 586			52 14	70% 37%	21	26% 55%	3	8%
Jewelry Manufacturers	44,464	587	80		51	64%	26	33%	3	4%
Financing Consultants	44,452	588	84	906	58	69%	25	30%	1	1%
Schools - General Interest	44,444	589	118		58	49%	40	34%	20	17%
Bathtub Refinishing	44,427	590	96		46	48%	45		5	5%
Buildings - Pole & Post Frame	44,345	591 592	<u>55</u> 85	1,135 902	40 52	73% 61%	15 31	27%	0	0%
Pet Services Auto & Truck Brokers	44.219 43.973	592 593	85 118		52 85	51% 72%	31 29	36% 25%	2	2% 3%
Logistics	43,973	593	137	656	91	66%	43	31%	3	2%
Bail Bonds	43,918	595	143	641	78	55%	63	44%	2	1%
Hair Replacement	43,590	596	150	621	118	79%	29	19%	3	2%
Seminars & Training - Wealth Building & Real Estate Results not	43,381	597	39	1,307	29	74%	10	26%	0	
Substantiated	43,064	598	592	240	510	86%	77	13%	-	0% 1%
Opticians Reverse Mortgage	43.064	598 599	592 80		510 74	93%	// 4	13% 5%	2	3%
Prize Promotions	42,695	600	49		37	76%	8	16%	4	8%
Personal Services	42,676	601	131	679	73	56%	54	41%	4	3%
Farm Equipment	42,640	602	164		130	79%	34	21%	0	0%
Recreational Vehicles - Repair & Service	42,608	603	150	621	96	64%	53	35%	1	1%
Attorneys & Lawyers - Criminal Marine Sales & Service	42,563 42,553	604 605	24 103	1,596 817	15 64	63% 62%	6 38	25% 37%	3	13% 1%
							50		1	170
Charity - Human Services (i.e. assistance to individuals & families)	42,495	606	66	1,029	46	70%	20	30%	0	0%
Appliances - Small - Dealers	42,378	607	209		122	58%	78	37%	9	4%
Adult & Continuing Education	42,323	608	77	947	49	64%	23	30%	5	6%
Retirement & Life Care Communities & Homes	42.163	609	70		58	83%	12	17%	0	0%
Antiques - Dealers Cutlery	42,055 42,024	610 611	105 33	806 1.409	66 25	63% 76%	36	34% 24%	3	3% 0%
Trailer Sales	42,024 41,985	612			25 57	76% 64%	8 30	34%	2	2%
Point of Sale Systems	41,985	613	271		252	93%	30 18	7%		0%
Contractors - Gutters	41,755	614	88		57	65%	29	33%	2	2%
Door-to-Door Sales - Meat	41,699	615	141	647	74	52%	65	46%	2	1%
Home Decor, Accessories & Gifts - Online Retailer	41.591	616	720	208	459	64%	253	35%	8	1%
Games & Supplies	41,568	617	231	461	137	59%	84	36%	10	4%
Mens Clothing & Furnishings - Retail	41,544 41,426	618 619	182 920	557 164	110 891	60% 97%	72 22	40% 2%	0	0% 1%
Water Companies - Bottled, Bulk	41,426	619	920	164	891	9/%	22	2%	/	1%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To	
All-Terrain Vehicles - ATVs	41,157	620	128	693	. 86	67%	40	31%	Pursue 2	2
Blinds	41,096	621	156		121	78%	31	20%	4	3
Motels	41.018	622	1.510	113	800	53%	696	46%	14	1
Promotional Products	41,015	623	118		40	34%	47	40%	31	
Recreational Vehicles - Equipment, Parts, Supplies	41,000	624	218		184	84%	33	15%	1	. 0
Cleaning Services - Commercial Office Video Production Services	40.839 40,506	625 626	13 123		68	62% 55%	50	38% 41%	0	0 4
Steel Fabricators	40,306	627	31		17	55%	13	42%	1	. 3
Screens - Door & Window	40,366	628	73		55	75%	17	23%	1	1
Business Brokers	40,343	629	44		22	50%	19	43%	3	7
Martial Arts	40,328	630	220	479	135	61%	78	35%	7	3
Bullion Coin Dealers	40,308	631	61		56	92%	3	5%	2	3
Investment Management	40.266	632	77		37	48%	34	44%	6	8
Television Home Shopping	40,220	633	802		795	99%	7	1%	0	0
Business Forms & Systems Amusement Parks & Places	39,893 39,769	634 635	69 656	1,008 216	46 559	67% 85%	23	33% 14%	0	0
Auto Perform, Race & Sport Equipment	39,761	636	146		81	55%	64	44%	1	1
Lumber - Retail	39,669	637	79		44		34	43%	1	1
E-Cigarettes	39,656	638	346		225	65%	119	34%	2	1
Home Repair & Maintenance	39.560	639	213		76	36%	118	55%	19	9
Oil & Gas Exploration & Development	39.325	640	101	824	47	47%	50	50%	4	4
Buildings - Portable	39,276	641	88		74	84%	14	16%	0	0
Ambulance Service	39,207	642	315		233	74%	79	25%	3	1 2
Bakers - Retail Animal Breeders	39.045 38,658	643 644	293 112		178 42	61% 38%	110 64	38% 57%	5	5 5
Publishers - Magazine	38,614	645	292		183	63%	103	35%	6	5 2
Vehicle Transport Services	38,396	646	122		71	58%	49	40%	2	2
Video Games - Dealers	38,331	647	857		573	67%	262	31%	22	
Factoring Service	38,152	648	56		40	71%	14	25%	2	4
Beds - Retail	38,074	649	533		510	96%	21	4%	2	0
Bicvcle - Dealers	37.972	650	168	574	106	63%	58	35%	4	2
Appraisers	37,924	651	77		53	69%	23 74	30%	1 5	. 1
Hobby & Model Construction Supplies - Retail Tool & Utility Sheds	37,876 37,859	652 653	193 107		114 81	59% 76%	15	38% 14%		
Shopping Service - Protective, Comparative	37,795	654	56		53	95%	13	5%	11	0
Brake Service	37,730	655	403		343	85%	60	15%	0	0
Vending Machines	37,684	656	76		44	58%	30	39%	2	3
Pet Sittina Services	37.677	657	66	1.029	57	86%	9	14%	0	0 1
Title Loans	37.547	658	175		128	73%	46	26%	1	1
Furniture Designers & Custom Builders	37,403	659	152		66	43%	78	51%	8	5
Health Maintenance Organizations	37,373	660	328		286	87%	42	13%	0	0 1
Car Service Refrigeration Equipment - Commercial - Sales & Service	37.266 37,048	661 662	381 87		341 41	90% 47%	38 45	10% 52%		1
Road Service - Automotive	36,787	663	408		364	89%	41	10%	3	1
Coaching - Business	36,752	664	88		61	69%	26	30%	1	1
Small Engine Repair	36,586	665	114		65	57%	48	42%	1	1
Commercial Products Manufacturers	36,550	666	288		251	87%	35	12%	2	1
Non Profit Organizations - General Membership	36,454	667	113		83	73%	29	26%	1	2 2
Gun Safety & Marksmanship Instruction	36.337	668	53	1.147	32	60%	20	38%	1	. 2
Uniforms	36.059 36.019	669 670	203 138	509 654	140 119	69% 86%	59 19	29% 14%	4	0 0
Insurance Agents Coupon Services	36,019 35,876	670	138 176		119	86%	19	14%	0	3 2
Auto Seat Covers, Tops & Upholstery	35,809	672	66		45	68%	17	26%	<u> </u>	6
Physicians & Surgeons - Orthopedic Surgery	35,779	673	149	625	113	76%	35	23%	1	1
Plastering Contractors	35,755	674	39		18	46%	21	54%	0	0
Beauty Schools	35.670	675	129	684	82	64%	36	28%	11	. 9
Auto Repair - Maintenance	35.644	676	773		375	49%	388	50%	10) 1
Pet Training - Dog	35,526	677	75		53	71%	22	29%	0	0
Real Estate Brokers	35,417	678	79		56 58	71%	21	27%	2	3
Solar Energy Products - Retail Hair Styling and Services	35.395 35.383	679 680	80 358		58 217	73% 61%	21 135	26% 38%	1	1 2
Business & Trade Organizations	35,383 35,381	681	358 148	349 628	110	61% 74%	135	38% 25%	<u>6</u>	1
Medical Service Organizations	35,352	682	133	671	84	63%	49	37%	0	0
Search Engine Optimization Services	35,316	683	69	1.008	37	54%	28	41%	4	6
Deck Builder	35,315	684	74	976	37	50%	33	45%	4	5
Pet Finding Service	35,227	685	21		19	90%	1	5%	1	. 5
Electric Equipment & Supplies - Retail	35.151	686	146	633	65 25	45%	75 22	51%	6	0 0
Real Estate - Rent to Own Foods - Carry Out	35.124 34.977	687 688	47 446		25 289	53% 65%	22 156	47% 35%	0	. 0
Health & Fitness Program Consultants	34,977 34,764	689	446 191		289 114		156 72	35%	1	3
Electricians - Commercial	34,764	690	191		114	72%	72	28%	<u>5</u>	0 0
Radon Testing & Service	34,659	691	41		28	68%	9	22%	4	10
	34,629	692	80	923	72	90%	4	5%	4	5
Auto Registration										0
Dental Laboratories	34.617	693	199		133	67%	66	33%	0) 0
Dental Laboratories Attornevs & Lawvers - Tax	34.546	694	57	1.107	55	96%	1	2%	1	. 2
Dental Laboratories				1,107 812			66 1 43 75		1 0	0 0

Application					1		1		-		
Teach Company 1.000 1.00	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To	%
Confederation Confederatio	Trust Companies	34,201		66	1,029	59	89%	7	11%	0	0%
Sect Carbon State 14 15 17 18 17 18 18 18 18 18	Attornevs & Lawvers - Real Estate	34.189						V		0	0%
Stock Service 13,000 700 61 1,000 13 1246 27 474 4 5 1 1 1 1 1 1 1 1 1	Debt Repayment Plan	34.151			709					7	
States investigate 1.1000 1.1000 1.1000 1.1000 1.1000 1.1000 1.1000 1.1000 1.										0	6%
Content Cont										2	4%
Section Sections								9		0	0%
Recording - Common A Child Fermination 1.1.4	Banking Services	33,796	705	1,693	98	1,627	96%		4%	3	0%
State Stocked Stocke		33.760								6	3%
Figur									33%	145	
Comment of Description										0	
Section Secretaristics										4	1%
Jame Property June Jun										1	3%
Induction Indu				108		80	74%			3	3%
Second Second 33,310 715 550 721 725		33,402								0	0%
Golf Bauers	Physicians & Surgeons - Weight Reduction									0	0%
Second Company Seco								195		52	
Supplementation								/		0	
Garee A Optionscener Countering 33.01.7 712 712 712 713 715										3	4%
Storm Numbers and Department 32,016 770 105 500 90 56% 11 10% 4 4 4 4 4 4 4 4 4		33,154							41%	2	6%
International Constitutions										4	4%
An Galletine, Dealerin & Consultation	Professional Organizations	32,885	721	89	871	82	92%	7	8%	0	0%
Schools - Private 12,000 723 73 1,340 27 724 5 1,450 4 1,150 1	Art Galleries, Dealers & Consultants	32,884			633		70%	40	27%	4	3%
Multime in Echinate Systems	Schools - Private							6		4	11%
Goof Equipment & Supplies - Retail					218	290	44%			15	2%
Incentive Programs 32,677 727 255 426 233 91 to 22 996 0 0 0 0 0 0 0 0 0				20/		124	60%			1	
Vacuum Cassers - Service & Remark 22,598 728 67 1,022 43 64% 22 3459 1 2 2 3459 1 2 3 3 3 3 3 3 3 3 3										0	0%
Tourness - Frendrick 124,052 729 47 1,205 48 98% 1 275 48 98% 1 275 48 98 1 275 48 98 1 275 48 98 1 275 48 98 1 275 48 98 1 275 48 98 1 275 48 98 1 275 48 98 1 275 48 98 1 275 48 98 1 275 48 98 1 275 48 98 1 275 48 98 1 275 48 98 1 275 48 98 1 275 48 98 98 98 98 98 98 98										1	1%
Numer Schools			729	47	1,205	46	98%	1		0	0%
Farmace Saler & Service										3	2%
Computers - Network Security 22,114 733 86 995 39 45% 47 55% 0 0				JE						0	0%
Attorners & Lawrers - Barburgers & Davis 10 30% 1 30% 1 30% 30% 3 4 4 1 1 1 1 1 1 1 1										0	0%
Cabin Catabae & Chaler - Rentals 32,076 735 241 445 176 735 56 2396 3 4 4 4 5 7 5 5 5 5 5 5 5 5				86						0	
Health Care Management 32,020 736 185 551 148 80% 35 19% 2 18 18 18 18 18 18 18		32,077		33						1	
Business Permotions - General 31,723 737 87 886 54 62*9 33 38*96 0 0 0 0 0 0 0 0 0		32,070				148				2	1%
Watches Service 8 Repair 31,724 738 134 666 89 66% 44 33% 1 1 1 1 1 1 1 1 1		31,733						33		0	0%
Sand & Grave		31,724	738	134	666				33%	1	1%
Paralenals 31,288 741 73 982 43 59% 29 40% 1 1 1 1 1 1 1 1 1				263				80	30%	125	
Wines				19				7		0	0%
Paychics										1	
Land Companies 31,034						37	49%		46%	4	5%
Insurance - Travel 30,981 745 289 388 287 99% 2 11% 0 0 0 0 0 0 0 0 0										3	5%
Wheels								2		0	0%
Herbs 30,932 748 76 959 43 57% 31 41% 2 33 Heatina Equipment & Systems Cleaning & Repair 30,876 749 58 1,101 36 62% 22 38% 0 0 Employment Training 30,875 750 58 1,101 28 48% 28 48% 28 48% 2 33 Taxes - Property Tax Consultants 30,855 751 24 1,596 21 88% 3 13% 0 0 College Admission Counseling 30,876 752 64 1,052 61 95% 3 5% 0 0 College Admission Counseling 30,876 752 64 1,052 61 95% 3 5% 0 0 College Admission Counseling 30,070 753 121 725 75 62% 2 6 21% 20 Apollances - Major - Wholesale & Manufacturers 30,704 754 1,592 106 1,554 98% 35 22% 3 0 Computer Business Services 30,652 755 440 297 388 88% 55 11% 2 0 Physicians & Surgeons - Ophthalmology 30,614 756 132 674 112 85% 20 15% 0 Diamonds 30,305 758 23 1,629 17 24% 6 265% 0 Diamonds 30,305 758 23 1,629 17 24% 6 265% 0 Diamonds 30,21 759 112 771 40 36% 65 55% 7 6 Altomays Referral Service 30,198 760 60 1,086 49 82% 11 18% 0 Diamonds 30,198 760 60 1,086 49 82% 11 18% 0 Diamonds 30,198 760 760 40 1,296 20 50% 17 43% 3 Diamonds 30,198 760 760 40 1,296 20 50% 17 43% 3 Diamonds 30,198 760 760 111 778 58 52% 11 18% 0 0 Diamonds 30,297 766 6 2,550 20 50% 17 43% 3 Diamonds 30,297 766 6 2,550 29 76% 30 23% 1 Diamonds 30,297 766 6 2,550 29 76% 30 23% 1 1 Diamonds 30,298 760 767 130 682 99 76% 30 23% 1 1 1 Diamonds 30,298 760 767 130 682 99 76% 30 23% 1 1 1 Diamonds 30,298 760 760 10 10 Diamonds 30,298 760 760 10 10 10 10 Diamonds 30,298 760 767 130 682 99 76% 30 23% 1 1 1 1 1 1 1 1 1						46	53%	39		1	1%
Heatina Guipment & Systems Cleaning & Repair 30,876 149 58 1,101 36 62% 22 38% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		30.966		107	796				35%	2	2%
Emblowment Trainina 30.857 750 58 1.101 28 48% 28 48% 28 48% 0 3 313% 0 0 0 0 0 0 0 0 0										2	3%
Taxes - Property Tax Consultants 30.855 751 24 1.596 21 88% 3 13% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0										0	3%
College Admission Courseling 30,826 752 64 1,052 61 95% 3 5% 0 0 00 Coffee & Tea 2 30,707 753 121 725 75 62% 26 21% 26 21% 20 17 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	Tayes - Property Tay Concultants					28	48% 88%	28 3	13%	2	0%
Coffee & Tea	College Admission Counseling				1,052			3		0	0%
Apollances - Major - Wholesale & Manufacturers 30.044 754 1.592 1.06 1.554 88% 35 2% 3 0.00 Computer Business Services 30.652 755 440 297 388 88% 50 1.1% 6 20 1.5% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0								26		20	17%
Physicians & Surgeons - Ophthalmology 30,614 756 132 674 112 85% 20 15% 0 0 0 0 0 0 0 0 0	Appliances - Major - Wholesale & Manufacturers				106		98%			3	0%
Draperies & Curtains - Retail & Custom 30,529 757 90 862 46 51% 40 44% 4 49 10 10 10 10 10 10 10 1										2	0%
Diamonds 30,395 758 23 1,629 17 74% 6 26% 0 0.00	Physicians & Surgeons - Ophthalmology									0	0%
Concrete - Custom 30,271 759 112 771 40 36% 65 58% 7 66 760 60 1,086 49 82% 11 18% 0 06 60 1,086 49 82% 11 18% 10 60 60 60 1,086 49 82% 11 18% 10 60 60 60 1,086 49 82% 11 18% 10 60 60 60 1,086 49 82% 11 18% 10 60 60 60 1,086 17 18% 10 60 60 60 1,086 17 18% 10 60 60 60 1,086 17 18% 10 60 60 60 1,086 17 18% 10 60 60 60 1,086 17 18% 10 60 60 60 60 60 60 60	Draperies & Curtains - Retail & Custom					46	51%	40		4	
Attorneys Referral Service 30,198 760 60 1,086 49 82% 11 18% 0 0 09 Embroidery 30,102 761 111 778 58 52% 50 45% 3 3 3 9 101 762 40 1,296 20 50% 17 43% 3 8 50 45% 3 3 9 101 762 40 1,296 20 50% 17 43% 3 8 101 101 762 40 1,296 20 50% 17 43% 3 9 101 762 40 1,296 20 50% 17 43% 3 9 101 762 101 701 701 701 701 701 701 701 701 701								65		7	6%
Embroidery 30,102 761 111 778 58 52% 50 45% 3 3 3 3 3 4 5 5 5 5 5 5 5 5 5										/ n	0%
Home Design & Planning	Embroidery									3	3%
Spas & Hot Tubs - Service & Repair 30,098 763 77 947 36 47% 37 48% 4 59 Insurance - Workers Compensation 30,057 764 22 1,671 2 100% 0 0% 0 0% Auto Parts & Supplies - Custom Wheels/Rims 29,970 765 114 757 76 67% 35 31% 3 3% Olifield Service 29,871 766 6 2,550 2 33% 1 1 1 1 1 1 1 1 1 1 1 1	Home Design & Planning	30,101	762	40	1,296	20	50%	17	43%	3	8%
Auto Parts & Supplies - Custom Wheels/Rims 29,970 765 114 757 76 67% 35 31% 3 30 Olifield Service 29,817 766 6 2,550 2 33% 2 33% 2 33% 2 33% 1 1 19 100 10	Spas & Hot Tubs - Service & Repair							37		4	5%
Oilfield Service 29.871 766 6 2,550 2 33% 2 33% 2 33% 2 33% 2 33% 2 33% 2 33% 2 33% 2 33% 2 33% 2 33% 2 33% 1 19 Sunroom & Solarium Desian & Construction 29,239 768 88 877 49 36% 30 34% 9 10° Manufactured Homes - Repair & Service 29,687 769 55 1,135 36 65% 18 33% 1 2° Clubs 29,618 770 207 500 102 49% 104 50% 1 0° Coins, Stamps & Precious Metals Dealer 29,588 771 48 1,197 30 63% 17 35% 1 2° Attorneys & Lawyers - Divorce 29,558 772 19 1,763 10 53% 9 47% 0 0° <tr< td=""><td></td><td></td><td>764</td><td></td><td></td><td></td><td></td><td>.0</td><td></td><td>0</td><td>0%</td></tr<>			764					.0		0	0%
Dentist - Orthodontist 29,867 767 130 682 99 76% 30 23% 1 19						76		35		3	
Sunroom & Solarium Design & Construction 29,739 768 88 877 49 56% 30 34% 9 100						2		20		2	1%
Manufactured Homes - Repair & Service 29,687 769 55 1,135 36 65% 18 33% 1 2° Clubs 29,618 770 207 500 102 49% 104 50% 1 0° Coins, Stamps & Precious Metals Dealer 29,588 771 48 1,197 30 63% 17 35% 1 2° Attorneys & Lawvers - Divorce 29,569 772 19 1,763 10 53% 9 47% 0 0° Closet Systems & Accessories 29,547 773 64 1,052 42 66% 22 34% 0 0° Autor Repairing - Foreign 29,538 774 74 976 54 73% 20 27% 0 0°										7 T	10%
Clubs 29,618 770 207 500 102 49% 104 50% 1 0° Coins, Stamps & Precious Metals Dealer 29,558 771 48 1,197 30 63% 17 35% 1 2° Atorneys & Lawers - Divorce 29,569 772 19 1,763 10 53% 9 47% 0 0° Closet Systems & Accessories 29,547 773 64 1,052 42 66% 22 34% 0 0° Autor Repairing - Foreign 29,538 774 74 976 54 73% 20 27% 0 0°	Manufactured Homes - Repair & Service		769 769	55	1.135	36	65%			1	2%
Coins.Stamps & Precious Metals Dealer 29.588 771 48 1.197 30 63% 17 35% 1 29 Attornevs & Lawvers - Divorce 29.569 772 19 1.763 10 53% 9 47% 0 0 Closet Systems & Accessories 29,547 773 64 1,052 42 66% 22 34% 0 0 Auto Repairing - Foreign 29,538 774 74 976 54 73% 20 27% 0 0	Clubs	29,618	770		500	102	49%	104	50%	1	0%
Closet Systems & Accessories 29,547 773 64 1,052 42 66% 22 34% 0 0% Auto Repairing - Foreign 29,538 774 74 976 54 73% 20 27% 0 0		29,588	771	48	1.197	30	63%	17	35%	1	2%
Auto Repairing - Foreign 29,538 774 74 976 54 73% 20 27% 0 0 09										0	0%
										0	0%
	Auto Repairing - Foreign Auto Wrecking	29,538	774 775	74 162		54 72	73% 44%	20 90	27% 56%	0	0%

								1		
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	9,
Kitchen Accessories	29,277	776	151	618	68	45%	81	54%	2	1%
Boat Builders	29,210	777	71	993	53	75%	18	25%	0	0%
Auto Dealers - Online	29.167 29,139	778	184	553	110	60%	73	40%	1	1%
Gas - Propane - Equipment & Supplies		779	247	436	236	96%	11	4%	0	0% 4%
Photographers - Commercial	29,096	780 781	119 120	737	70 110	59% 92%	44	37% 8%	5	19
Optical Equipment & Supplies Auto Salvage Yards	29,065 29,050	781 782	120 77	730 947	45	92% 58%	32	42%	1	0%
Human Resources	28,993	783	45		27	60%	18	40%	0	0%
Adjusters	28,889	784	34		26	76%	7	21%	1	3%
Cleaning Supplies	28,669	785	207	500	113	55%	74	36%	20	10%
Administrative Services	28,411	786	214	489	83	39%	5	2%	126	
Radio Stations & Broadcast Companies	28,379	787	880	181	860	98%	16		4	0%
Sightseeing Tours	28.244	788	164		81	49%	83		0	0%
Bus Lines	28,172	789	1,201	141	1,124	94%	77	6%	0	0%
Real Estate Schools	28,100	790 791	49 87	1,183	34 78	69%	14	29%		29/ 19/
Answering Services Furniture - Outdoor	27.840 27.641	791	189	886 543	153	90% 81%	32	9% 17%	1	2%
Physicians & Surgeons - Dermatology	27,598	792	388	343	134	35%	249		5	19
Sunglasses	27,597	794	312		207	66%	86	28%	19	
Shower Doors & Enclosures	27,588	795	59	1.093	38	64%	16	27%	5	8%
Radon Mitigation	27,525	796	14	1,945	13	93%	1	7%	0	0%
Recycling Centers	27,522	797	71	993	46	65%	21	30%	4	6%
Golf Carts	27,519	798	100	829	76	76%	24	24%	0	0%
Yellow Page Advertising	27,453	799	478	283	211	44%	251	53%	16	3%
Disc Jockeys	27,431	800	123	715	54	44%	58	47%	11	9%
Doors - Repair	27,362	801	45	1,232	25	56%	20	44%	0	0%
Auto Parts & Supplies - Used	27.182	802 803	236	450 1,671	141 15	60%	93	39%	2	19/ 59/
Adoption Services Driveway Installation, Paving & Repair	27.118 26.985	803 804	152	615	15 37	68% 24%	103	27% 68%	12	89
Eyeqlass Suppliers	26,941	805	128		83	65%	45	35%	12	0%
Lubricating Service - Automotive	26,797	806	416		273	66%	140	34%	3	19
Elderly/Senior Specialty Services	26,740	807	29	1,478	22	76%	5	17%	2	7%
CPR Training & Certification	26,634	808	30		23	77%	6	20%	1	3%
Pet Foods - Wholesale & Manufacturers	26,616	809	55		37	67%	16	29%	2	4%
Motor Scooters - Dealers	26.538	810	234		117	50%	112	48%	5	2%
Coatings - Protective	26,528	811	38		21	55%	15	39%	2	5%
Iron Work	26,459	812	69		34	49%	34	49%	1	1%
Swimming Pools - Maintenance	26.456	813	87	886	36	41%	46	53%	5	6%
Shirts - Custom Made	26.420	814	497	272	261	53%	231	46%	5	1%
Truck Equipment & Parts	26,319	815 816	64 82		47 42	73%	16 37	25%	<u>1</u>	29/ 49/
Recycling Services	26,298 26,235	817	126		79	51% 63%	37 46		3	19
Auto Alarms & Security Systems Estate Liquidators	26,234	818	70	704 998	35	50%	33	47%	2	3%
Senior Home Care	26,213	819	29		20	69%	9	31%	0	0%
Stoves - Wood, Coal	26,210	820	76		52	68%	22	29%	2	3%
News Publications - Trade, Association	26.050	821	255		229	90%	25	10%	1	0%
Home Improvements - Additions	26,010	822	37		23	62%	12		2	5%
Medical Testing Companies	25,977	823	81	921	65	80%	15	19%	1	1%
Pet Training	25.913	824	38	1.326	22	58%	16	42%	0	0%
Auto Driving School	25.893	825	154		99	64%	44	29%	11	7%
Schools - Home Study	25,887	826	44 12		24	55%	10 8	23%	10	23%
Contractors - Framing	25,867 25,798	827 828	12 256		<u>3</u> 202	25% 79%	8 53	67% 21%	1	89/ 09/
Lingerie Landscaping Equipment & Supplies	25,798 25,795	828 829	256 75	423 969	<u>202</u> 38	79% 51%	53 35	21% 47%		3%
Television & Radio - Dealers	25,754	830	160	591	87	54%	66	41%	7	4%
Mud Jacking Contractors	25,694	831	11		8	73%	3	27%	n	0%
Marine Contractors	25.637	832	36		24	67%	11	31%	1	3%
Dentist - Dental Implants	25,627	833	70		53	76%	17		0	0%
Telecommunications Equipment - Disability	25,593	834	286		271	95%	15		0	0%
Animals - Nuisance Control - Trapping	25.580	835	129	684	105	81%	21	16%	3	2%
Drug & Alcohol Screening & Testing	25,566	836	118		103	87%	15	13%	0	0%
Fire Protection Equipment & Supplies	25,517	837	22	1,671	10	45%	12	55%	0	0%
Window Shades	25,477	838	128	693	107	84%	20	16%	1	19/ 19/
Cigar & Cigarette & Tobacco Dealers - Retail	25,354 25,236	839 840	182 92	557 855	102 48	56% 52%	78 41	43% 45%	2	3%
Plumbing - Renovation & Repair Window Coverings	25,236	840 841	92		48 37	90%	41	10%	<u> </u>	0%
Computers - Wholesale & Manufacturers	25.164	842	896		871	97%	25	3%	0	0%
Schools - Academic - Special Education	25.161	843	84		62	74%	17	20%	5	69
Attorneys & Lawyers - Business Law/Corporation/Partnership	25,137	844	20	1,729	14	70%	6	30%	ő	0%
Attorneys & Lawyers - Estate Planning	25,106	845	8	2,348	3	38%	3	38%		25%
Traffic School	25.096	846	38	1.326	37	97%	1	3%	0	0%
Drainage Contractors	25,092 25,059	847	24	1,596	13 32	54%	10	42%	1	4%
Stone - Natural	25,059	848	40	1,296		80%	8	20%	0	0%
Junk Removal	25.009	849	49		28	57%	21	43%	0	0%
Carpet & Rug Distributors & Manufacturers	24,984	850	69		66	96%		3%	1	1%
House & Building Movers	24,974	851	46		25	54%	18	39%	3	7% 2%
Sod & Sodding Service	24,974 24 915	851 853	62		40 58	65%	21 43	34%	1	29
Alterations - Clothing	24.915	8531	101	824	58	57%	431	43%	0	09

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Dating Service - Online	24,834	854	652	220	553	85%	91	14%	8	3 1%
Bathroom Remodeling - Walk-In Tubs	24.745	855	119		80	67%	38	32%	1	1%
Farms	24.739	856	53	1.147	25	47%	28	53%	0	0%
Attorneys & Lawyers - Immigration & Naturalization	24,615	857	31	1,438	17	55%	13	42%	1	3%
Laser Cosmetic Services	24,605 24,575	858 859	142	646 1.729	60 20	42%	58	41%	24	17%
Referral - Debt Relief Services Television Stations & Broadcast Companies	24,5/5 24,548	859 860	133		20 92	100% 69%	41	0% 31%	0	0 0%
Psychologists	24,516	861	37		23	62%	14	38%	0	0%
Road Building Contractors	24,424	862	21	1,697	13	62%	7	33%	1	5%
Land Clearing & Leveling	24,400	863	7	2,432	3	43%	4	57%	0	0%
Metal Fabricators	24,335	864	29		16	55%	13	45%	0	0%
Gutter Cleaning	24,327	865	38		28	74%	9	24%	1	3%
Roofing Materials	24.287	866	43		34	79%	8	19%	1	2%
Generators - Electric	24,268	867	65		63	97%	2	3%	0	0%
Energy Audits	24,232	868	44		29	66%	7	16%	8	18%
Craft Supplies	24,196	869	134	666	96 26	72%	35	26%	3	3 2%
Trucking - Motor Freight Flevators - Sales & Service	24.183 24.166	870 871		1.159 1.232	26	50% 62%	26 17	50% 38%	0	0%
Online Payments	24,166	871 872	134		126	94%	1/	38% 5%	<u>U</u>	1%
Drilling & Boring Contractors	24,146	873	134		120	11%	2	11%	15	79%
Computer Printers Sales & Service	24.121	874	197		173	88%	24	12%	13	0%
Transportation Consultants	24,035	875	61		23	38%	38	62%	0	0%
Shoes - Orthopedic	24,021	876	71	993	51	72%	18	25%	2	3%
Grocery - Bulk Food Stores	23.949	877	79		50	63%	25	32%	4	5%
Flags & Banners	23,864	878	34		25	74%	9	26%	0	0%
Housewares - Retail	23,773	879	139		116	83%	23	17%	0	0%
Appliances - Small - Supplies & Parts	23.730	880	75	969	61	81%	13	17%	1	1%
Hair Weaving	23,718	881	90		36	40%	49	54%	5	6%
Physicians & Surgeons - Family Practice	23,714	882	207		156	75%	48	23%	3	3 1%
Roof Cleaning & Stain Removal	23,703	883	22		17	77%	,	23%	0	0%
Animal Health Products	23.639	884 885	37 615		25 380	68% 62%	12 217		0	3%
Gymnasiums Contractor Corpy Form Insulation	23,632 23,585	885 886	18	232 1,793	12	67%	217	35% 28%	18	6%
Contractor - Spray Foam Insulation Liquor Stores	23,565	887	107		68	64%	37	35%	2	2 2%
Spas & Hot Tubs - Rental - Wholesale, Manufacturing	23,549	888	48		41	85%	5/	10%	2	4%
Logging Companies	23,517	889	11		5	45%	6	55%	0	0%
Marketing Software	23,378	890	61		41	67%	18	30%	2	3%
Lecture & Seminar Bureaus	23,369	891	49		39	80%	8	16%	2	4%
Auto Radios & Stereos - Sales & Repair	23.349	892	129	684	91	71%	37	29%	1	1%
Clocks - Service & Repair	23,243	893	93		69	74%	24	26%	0	0%
Physicians & Surgeons - Radiology	23,177	894	220		174	79%	46	21%	0	0%
Sheet Metal Work	23,173	895	22		16	73%	6	27%	0	0%
Engineering Consultants	23,121	896	29		19	66%	10	34%	0	0%
Senior Care Information and Resources	23,111	897	21		18	86%	3	14%	0	0%
Costumes - Masquerade & Theatrical	23,034	898	98 69		49 36	50%	47	48%		2 2%
Auto Repair & Service - Diesel Ammunition	23,024 23,008	899 900	105		40	52% 38%	65	46% 62%	1	0%
Furniture - Wholesale	22,964	901	103		47		54		2	2 2%
Engineers - Civil	22,959	902	103		4	44%	5	56%	0	0%
Jewelry Buyers	22,938	903	22		12	55%	8	36%	2	9%
Copy & Duplicating Service	22,927	904	45	1,232	28	62%	16	36%	1	2%
Handbags	22,904	905	224		148	66%	72	32%	4	1 2%
Manufactured Homes - Transporting	22,904	905	35	1.374	16	46%	19	54%	0	0%
Data Communications Equipment & Systems	22,900	907	155		139	90%	15	10%	1	1%
Recruitment Services	22,892	908	60	1,086	36	60%	21	35%	3	3 5%
Bed & Breakfast	22.887	909	88	877	57	65%	29 12	33%	2	2 2%
Psychiatrists & Psychiatric Services	22.877 22.751	910 911	60 21		47 13	78% 62%	12	20% 29%	1	10%
Basement - Remodeling Contractor - General Green Builder	22,751	911	65		45	62%	19	29%		2 10%
Schools - Academic - Pre & Kindergarten	22,700	912	76		52	68%	23	30%	1	1%
Teeth Whitening Services	22,657	914	175		143	82%	30	17%	7	1%
Compliance Consulting	22,645	915	95	844	53	56%	21	22%	21	22%
Labor Posters	22,598	916	239		234	98%	5	2%	0	0%
Paper & Document Shredding	22,579	917	15	1.902	10	67%	5	33%		0%
License Services	22,493	918	66		54	82%	12	18%	0	0%
Storm Shelters	22,492	919	24		17	71%	7	29%	0	0%
Photographers - Wedding	22,292	920	200		74	37%	117	59%	9	5%
Concrete - Ready Mixed	22.275	921	33		18	55%	14	42%	1	3%
Hypnotherapists - Hypnotists	22,275	921	64 57		54	84%		14%	1	2%
Kitchen & Bath Design	22,220	923	37	1,107	37	65%	19	33%		2% 19%
Modeling Schools	22.199	924 925	26 54		18	69%	3 22	12%	5	19%
Publishing Consultants Adult Novelties	22,172 22,167	925 926	<u>54</u> 78		31	57% 42%	45	41% 58%	1	0%
Legal Information Services	22,167	926 927			33	42% 53%	45 13	58% 22%	1 -	25%
Pharmaceutical Products - Wholesale & Manufacturing	22,142	927	106		68	53% 64%	35	33%	12	3%
Foreclosure Services	22,062	929	25		19	76%	55	24%	<u> </u>	0%
Schools - Academic - Elementary & Secondary	22,057	930	46		35	76%	11	24%	n	0%
Wheelchair & Disability Transportation	21.991	931	37	1,421	24	75%	6	19%	2	6%

	1		Sorted by Inquiries	1		1	1	1	Coords Horselle To	
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Fireplace Equipment - Retail	21,954	932	93	852	73	78%	20	22%	0	0%
Liquidators	21.907	933	93	032	41	44%	50	54%	2	2% 5%
Surplus & Salvage Merchandise Digital Media	21.882 21.860	934 935	5/ 195	1.107 528	33 134	58% 69%	21 61	37% 31%	3	0%
Adjusters - Public	21,831	936	30	1,459	23	77%	6	20%	1	3%
Car Buving Service	21,704	937	67		29	43%	37	55%	Î	1%
Shipping Masters	21,693	938	129		60	47%	67	52%	2	2%
Art Goods	21,672	939	1,030	155	973	94%	56	5%	1	0%
Screening - Tenant Magazines - Distributors	21.656 21.637	940 941	134 200		129 78	96% 39%	5 118	4% 59%	0	0% 2%
Basement - Contractors	21,595	941	47		35	74%	12	26%		0%
Meat - Bulk & Itinerant	21,569	943	405		45	11%	288	71%	72	18%
Boat Equipment & Supplies	21.567	944	82		32	39%	49		1	1%
Mobile Telephone Equipment & Supplies	21,540	945	201 59		90	45%	105 19	52%	6	3%
Animal Rescue Relocation Aluminum Fabricators	21,535 21,516	946 947	29 29	1,093 1,478	40 20	68% 69%	19	32% 28%	<u>U</u>	3%
Cosmetics - Wholesale & Manufacturers	21.447	948	226		150	66%	72	32%	4	2%
Process Servers	21,441	949	78		22	28%	47		9	12%
Design & Build Contractor	21,358	950	32		11	34%	20	63%	1	3%
Booths - Toll, Parking	21.353	951	563		522 51	93%	40	7%		0% 4%
Marinas Taxidermists	21,257 21,252	952 953		941 982	51 40	65% 55%	24 30	31% 41%	3	4%
Campers - Dealers	21,232	953			58	81%	14	19%	<u></u>	0%
Pharmacy - Compounding	21,224	955	69	1.008	48	70%	18	26%	3	4%
Tractor Dealers	21,220	956	74	976	58	78%	14	19%	2	3%
Professional Fundraiser Utility Submetering & Billing	21,186	957 958	46 113		31 107	67%	12	26%	3	7% 0%
Telecommunication Equipment & Systems Service & Repair	21.019 20.977	958 959	61		107 44	95% 72%	- b	5% 26%	<u>U</u>	2%
Candles - Retail	20,970	960	131	679	118	90%	11	8%	2	2%
Wedding Supplies & Services	20,960	961	121	725	76	63%	36	30%	9	7%
Appliances - Small - Wholesale & Manufacturers	20.955	962	230	463	217	94%	13	6%	0	0%
Construction Equipment Sales / Services	20,952	963 964	51 12	1,167	31	61%	19	37%	1	2% 17%
Meat - Wholesale Foundations - Education, Philanthropy, Research	20,921 20,847	964	32		<u>3</u> 27	25% 84%	/	58% 13%	<u>2</u>	3%
Recreational Vehicles - Rent & Lease	20,786	966	88		54	61%	34	39%	0	0%
Media Consultant	20,741	967	86	895	61	71%	25	29%	0	0%
Government Grant Services	20,740	968	45		20	44%	15	33%	10	22%
Real Estate - Commercial	20.713 20.680	969 970	52 39		32 26	62%	20	38%	0	0%
Pet Boarding - Dogs Disabled Person Assistance	20,667	970 971				67% 89%	13	33% 11%	<u> </u>	0%
Nanny Service	20,645	972	50		38	76%	12	24%	0	0%
Motivational & Self Improvement Training	20.602	973	50		30	60%	19	38%	1	2%
Engineers - Structural	20,548	974	8	2,348		88%	1 52	13%	0	0%
Casinos Foreign Currency Exchange Broker	20,547 20,538	975 976	205 31		152	74% 29%	52 18	25% 58%	1	13%
Animal Shelters	20,538	976	65		45	69%	18	28%	2	3%
Artificial Turf	20,515	978	29		19	66%	10		0	0%
Telecommunication Equipment & Systems Dealers	20,503	979	232	459	203	88%	27	12%	2	1%
Ink Cartridge - Refill & Sales	20,492	980	134		70	52%	60	45%	4	3%
Stock & Bond Brokers Windows - Repairing	20.445 20.439	981 982			58 23	75% 64%	17 11	22% 31%	2	3% 6%
Auto Service - Sound Systems Sales & Service	20,439	983	126		95	75%	31	25%	0	0%
Charity - Children & Youth	20,397	984	21	1.697	14	67%	7	33%	0	0%
Pain Management Services	20,340	985	69		37	54%	32	46%	0	0%
Furniture - Rustic	20,330	986	137	656	89	65%	48	35%	0	0%
Employment Service - Employee Leasing Data Processing Service	20.317 20.241	987 988	43 77		40 37	93% 48%		7% 34%	1/1	18%
Food & Beverage Services	20,241	989	128		76	59%	51	40%	1	1%
Massage Therapeutic	20,062	990	203	509	125	62%	69		9	4%
Sittina Services	20.060	991	212		212	100%	0	0%	0	0%
Screen Repair Attorneys & Lawyers - Social Security & Disability	20.043	992 993	44		21 10	48%	21	48%	2	5% 0%
Attorneys & Lawyers - Social Security & Disability Heating Equipment	19,916 19,910	993 994	10 30		10 20	100% 67%	0	0% 30%	<u>U</u>	3%
Contractor - Metal Roofing	19,873	994	39		23	59%	15	38%	1	3%
Concrete Products	19,858	996	28	1,502	19	68%	9	32%	Ô	0%
		997	101		71	70%	30	30%	0	0%
Sound Systems & Equipment	19,821				30	38%	47	60%	1	1%
Banquet Facilities	19.782	998	78						-	20/
Banquet Facilities Optical Goods - Service & Repair	19.782 19.730	998 999	78 102	821	77	75%	23	23%	2	2%
Banquet Facilities	19.782	998	78	821 1,107				23% 58%	2 0	0% 7%
Banquet Facilities Ontical Goods - Service & Repair Facility Maintenance Paint - Retail Sports & Recreation	19.782 19.730 19,723 19,718 19.518	998 999 1,000 1,001 1,002	78 102 57 41 290	821 1,107 1,279 397	77 24 19 136	75% 42% 46% 47%	23 33 19 148	23% 58% 46% 51%	2 0 3 6	0% 7% 2%
Banquet Facilities Optical Goods - Service & Repair Facility Maintenance Paint - Retail Sports & Recreation Internet-Based Telephone Service	19.782 19.730 19,723 19,718 19.518 19,505	998 999 1,000 1,001 1,002 1,003	78 102 57 41 290 120	821 1,107 1,279 397 730	77 24 19 136 109	75% 42% 46% 47% 91%	23 33 19 148 10	23% 58% 46% 51% 8%	2 0 3 6 1	0% 7% 2% 1%
Banquet Facilities Optical Goods - Service & Repair Facility Maintenance Paint - Retail Sports & Recreation Internet-Based Telephone Service Staffing - Technical	19.782 19.730 19.723 19,718 19.518 19.505 19,501	998 999 1,000 1,001 1,002 1,003 1,004	78 102 57 41 290 120	821 1,107 1,279 397 730 1,569	77 24 19 136 109	75% 42% 46% 47% 91% 56%	23 33 19 148 10	23% 58% 46% 51% 8% 40%	2 0 3 6 1	0% 7% 2% 1% 4%
Banquet Facilities Optical Goods - Service & Repair Facility Maintenance Paint - Retail Sports & Recreation Internet-Based Telephone Service Staffing - Technical Trailers - Automotive Utility	19.782 19.730 19,723 19,718 19.518 19,505 19,501 19,501	998 999 1,000 1,001 1,002 1,003 1,004 1,005	78 102 57 41 290 120 25 46	821 1,107 1,279 397 730 1,569	77 24 19 136 109 14	75% 42% 46% 47% 91% 56% 65%	23 33 19 148 10 10	23% 58% 46% 51% 8% 40% 35%	2 0 3 6 1 1	0% 7% 2% 1% 4%
Banquet Facilities Optical Goods - Service & Repair Facility Maintenance Paint - Retail Sports & Recreation Internet-Based Telephone Service Staffing - Technical Trailers - Automotive Utility Novetties - Retail	19.782 19.730 19.723 19,718 19.518 19.505 19,501	998 999 1,000 1,001 1,002 1,003 1,004	78 102 57 41 290 120	821 1,107 1,279 397 730 1,569 1,217 757	77 24 19 136 109	75% 42% 46% 47% 91% 56%	23 33 19 148 10	23% 58% 46% 51% 8% 40% 35%	2 0 3 6 1 1 0 19 4	0% 7% 2% 1% 4% 0% 17% 3%
Banquet Facilities Optical Goods - Service & Repair Facility Maintenance Paint - Retail Sports & Recreation Internet-Based Telephone Service Staffing - Technical Trailers - Automotive Utility	19.782 19.730 19.723 19.718 19.518 19.505 19.501 19.501 19.500	998 999 1,000 1,001 1,002 1,003 1,004 1,005	78 102 57 41 290 120 25 46	821 1,107 1,279 397 730 1,569 1,217 757 607	77 24 19 136 109 14 30 60	75% 42% 46% 47% 91% 56% 65% 53%	23 33 19 148 10 10 35	23% 58% 46% 51% 8% 40% 35% 31%	2 0 3 6 1 1 1 0 19 4	0% 7% 2% 1% 4% 0% 17%

			Sorted by Inquiries	,						
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To	0/
Cemeteries	19,202	1,010	156	604	114	73%	41	26%	Pursue 1	19
Personal Trainers	19,156	1.011	107		56	52%	49	46%	2	29
Camps	19.120	1.012	60	1.086	29 33	48%	30	50%	1	29
Air Conditioning Supplies & Parts	19,046	1,013	64			52%	29	45%	2	39
Carpet Layers	19,025	1,014	25		12	48%	12	48%	1	49
Venetian Blinds - Dealers	19.018	1.015	113		96	85%	16	14%	1	19
Sewing Machines - Dealers	19,012	1,016	49		33	67%	13	27%	3	69
Medical Business Administration Homeonaths	19,011 18,993	1,017 1,018	45 11		37	82% 73%	3	18% 27%	0	09
Digital Marketing	18,973	1,019	91		60	66%	29	32%	2	29
Gun sights, Scopes & Mounts	18,873	1.020	109		24	22%	79	72%	6	69
Compact Discs, Tapes & Records - Retail	18,868	1,021	45	1,232	22	49%	22	49%	1	29
Industrial Manufacturers	18.813	1.022	25		16		9	36%	0	09
Recording Service - Sound & Video	18,806	1,023	37		20	54%	16	43%	1	39
Swimming Pools & Hot Tubs	18,775	1,024	89		71	80%	17	19%	1	19
Police & Fire Organizations	18.763 18.673	1.025 1.026		2,432	19	29%	5	71%	0	09
Termite Control Maids & Butlers Service	18,6/3 18,645	1,026	<u>23</u> 49		19 24	83% 49%	4 24	17% 49%	<u>U</u>	29
Appliances - Major - Rent & Lease	18,641	1,027	86		58	67%	24	28%	4	59
Music Instruction - Instrumental	18.595	1,029	57		43	75%	11	19%	3	59
Diabetes Services & Supplies	18,559	1,030	63		49	78%	13	21%	1	29
Party Supplies - Renting	18,543	1,031	99	832	48	48%	38	38%	13	139
Soliciting Organizations	18,509	1,032	23		11	48%	- 8	35%	4	179
Chemicals	18.503	1.033	40		27	68%	13	33%	0	09
Hospices	18,500	1,034	12		9	75%	3	25%	0	09
Barbers	18,476	1,035	66		38	58%	27	41%	1	29
Waste Reduction, Recycle Service - Industrial	18.460	1.036	102 63		63 47	62%	38 16	37%	1	19
Dancing Instruction Government - State	18.455 18.445	1.037	63 363		<u>4/</u> 279	75% 77%	16 84	25% 23%	0	09
Importers	18,432	1,039	47		16	34%	31	66%	0	09
Cabinet Maker	18,419	1,040	54		21	39%	30	56%	3	69
Truck Driver Training	18,397	1,041	31		22	71%	9	29%	0	09
Contract Manufacturing	18,373	1,042	79		53	67%	25	32%	1	19
Concrete - Restoration, Sealing & Cleaning	18,326	1,043	53		26	49%	22	42%	5	9%
Glass - Repair	18.305	1.044	113		37	33%	65	58%	11	109
Sprinklers - Automatic - Fire	18,202	1,045	10		8	80%	2	20%	0	09
Animal & Wildlife Removal	18,169	1,046	58		25	43%	30	52%	3	5%
Consultants - Automobile Purchase	18.167	1.047	66		52	79%	14	21%	0	09 49
Jewelers - Wholesale	18.159 18,141	1.048 1.049			14 44	61% 75%	8 14	35% 24%		29
Trailers - Camping & Travel Hospitalization, Medical & Surgical Plans	18,141	1,049	147		128	75% 87%	14	12%	1	19
Podiatrists	18,123	1,050	90		68	76%	21	23%	1	19
Computers - Rent & Lease	18,110	1,052	509		506	99%	3	1%	0	09
Commercial Painting Contractor	18,045	1,053	21		11	52%	9	43%	1	59
Attorneys & Lawyers - Litigation	18,038	1,054	13	2,005	6	46%	7	54%	0	09
Vacuum Cleaning Systems	17.987	1.055	39		33	85%	6	15%	0	09
Solar Energy Products Service & Repair	17,972	1,056	51		30	59%	21	41%	0	09
Nutrition	17,944	1,057	28		13	46%	15	54%	0	09
Couriers	17.940	1.058	37		22	59%	15	41%	0	09
Concrete Repair/Leveling	17.927 17.885	1,059 1,060	34 25		19 19	56% 76%	15	44% 20%	0	09 49
Laser Eye Surgery Toner Cartridges	17,885	1,060	<u>25</u> 88		46	52%	39	44%	1	39
Promotional Products - Wearable	17,863	1,062	144		107		25	17%	12	89
Investment Seminars	17,842	1,063	43		29	67%	13	30%	1	29
Day Care - Adults	17,828	1,064	7	2,432	7	100%	0	0%	0	09
Automobile Dealers - Imported Cars	17.795	1.065	193		126	65%	64	33%	3	29
Rental Service Stores & Yards	17.785	1.066	139		94	68%	44	32%	1	19
Environmental Consulting & Contracting	17,686	1,067	17		8	47%	9	53%	0	09
Animal Registration & Identification	17,684	1,068	9	2/200	6	67%	3	33%	0	09
Gift Baskets & Parcels	17.680	1.069	116		67	58%	47 42	41%	2	29 09
Auto Services - Oil & Lube Patent Agents	17.658 17,607	1.070 1.071	388	330 1,326	345 32	89% 84%	42	11% 13%	1	39
DNA Testing	17,507	1,071	38 57		<u>32</u> 50	88%	5	11%		29
Entertainers	17,592	1,072	89		38	43%	48	54%	3	39
Government - US.	17,568	1,074	189		151	80%	37	20%	1	19
Charity - Veterans & Military	17,565	1,075	3	2,973	0	0%	3	100%	0	09
Consignment Service	17.513	1.076	158		70	44%	77	49%	11	79
Fund Raising Games, Merchandise, Supplies	17.455	1.077	28		22	79%	5	18%	1	49
Military Goods	17,438	1,078	25		16	64%	8	32%	1	49
Millwork	17,410	1,079	17	1/012	11		6	35%	0	09 09
Charity - Animal Protection	17.407 17,296	1,080 1,081	48	1.197 442	38	79%	10 85	21%	0	19
Urgent Care Centers Scholastic Prep Courses, Books & Materials		1,081	242 150	621	1 <u>55</u> 76	64% 51%	85 57	35%	17	119
Appliances - Installation	17,284 17,218	1,082	150 75	969	35	51% 47%	32	38% 43%	1/	119
	17.181	1,084	210		112	53%	96	46%	2	19
Bahy Accessories & Services										
Baby Accessories & Services Safety Equipment & Clothing	17,181	1,084	62		43	69%	19	31%	0	09
Babv Accessories & Services Safety Equipment & Clothing Churches				1,069					0	

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Night Clubs	17,127	1,088	103	817	52	50%	49	48%	2	2%
Steel Erectors	17.123	1.089	9	2,260	6	67%	3	33%	0	0%
Credit Cards - Protection Service	17.119	1.090	62		43	69%	11	18%	8	13%
Alcoholism Info & Treatment Centers	17,116	1,091	26		20	77%	6	23%	0	0%
Consultant - Planning	17,102	1,092	21		12	57%	6	29%	3	14%
Auto Body Shop Equipment & Sup	17.080 17.080	1.093 1.093	<u>71</u>	993 929	44 70	62%	26	37% 9%	1	1% 3%
Holding Companies Dentist - Dental Surgery	17,080	1,093			70	89% 83%	15	17%	2	0%
Truck Rent & Lease	17,046	1,095	1.035	154	1.007	97%	28	3%	0	0%
Employee Benefit Plans	16,976	1,097	194		191	98%	3	2%	0	0%
Tile & Grout Cleaning	16,969	1,098	32		15	47%	15	47%	2	6%
Toys - Wholesale & Manufacturers	16,931	1,099	128	693	105	82%	21	16%	2	2%
Airport Transportation	16.875	1.100	157	599	117	75%	40	25%	0	0%
DVD sales & service	16,874	1,101	215		69	32%	141	66%	5	2% 4%
Scrap Metals Tools - Hand	16,849 16.802	1,102 1,103	23 97		12 82	52% 85%	10 15	43% 15%	1	4% 0%
Auto Machine Shops	16.785	1,103	48		25	52%	23	48%	0	0%
Document Imaging & Scanning Service	16,781	1,104	30		26	87%	23	7%	2	7%
Data Recovery	16,753	1,106	75	969	52	69%	22	29%	1	1%
Dentistry - Cosmetic	16,731	1,107	56	1.120	44	79%	12	21%	0	0%
Video Tapes & Discs Sales & Rentals	16.654	1,108	127		80	63%	39	31%	8	6%
Glass Coating & Tinting	16,645	1,109	28		20	71%	8	29%	0	0%
Video Games - Wholesale & Manufacturers	16,635	1,110	828		791	96%	37	4%	0	0%
Coaching - Life	16.562	1.111	15		7	47%	8	53%	0	0%
Data Systems - Consultants & Designers	16,557	1,112 1,113	36 15		26 a	72% 60%	9	25%	1	3% 7%
Pumps - Service & Repair Pharmaceutical Products - Research	16,528 16,515	1,113 1,114	15 16		12	60% 75%	5	33% 25%	1	0%
Corporate Travel	16,498	1,114	26		20	77%	6	23%	0	0%
Bed Bug Removal	16,472	1,116	32		27	84%	4	13%	1	3%
Insurance Services - Commercial	16,459	1,117	41		30	73%	11	27%	0	0%
Fire Protection Contractor	16.458	1.118	35	1.374	18	51%	16	46%	1	3%
Fabric Shops	16,384	1,119	104		88	85%	15	14%	1	1%
Assisted Living & Adult Family Homes	16,361	1,120	46		31	67%	15	33%	0	0%
Telephone & Television Cable Contractors	16,342	1,121 1,122	82 52		57 36	70%	23 16	28%	2	2% 0%
Truck accessories Wheel Chair Lifts & Ramps	16.293 16,292	1,122			30	69% 70%	13	31% 30%	0	0%
F-I earning	16,268	1,124	23	1/207	11	48%	12	52%	0	0%
Telephone Equipment & Systems Service & Repair	16.258	1,125	83	911	39	47%	42	51%	2	2%
Machine Tools	16.233	1.126	36	1,354	24	67%	11	31%	1	3%
Physicians & Surgeons - OB/GYN	16,202	1,127	96		63	66%	29	30%	4	4%
Music Publishers	16,194	1,128	22		13	59%	9	41%	0	0%
Debt Relief Services (Non-compliant with FTC Rule)	16.152	1,129	48		4	8%	18	38%	26	54%
Stair Lifts	16,146	1,130	24		21 72	88%	3 75	13%	14	0% 9%
Shoe Repair Educational Research	16,142 16,111	1,131 1,132	161 77			45% 74%	/5 17	47% 22%	14	4%
Furniture - Childrens	16,053	1,132	86		49	57%	35	41%	2	2%
Home Owners Associations	16,046	1,133	100		72	72%	28	28%	0	0%
Physicians & Surgeons - Pediatrics	16,003	1,135	117		99	85%	18	15%	0	0%
Stock & Bond Transfer Agents	16.002	1.136	33	1,409	29	88%	4	12%	0	0%
Consultants - Medical	15.981	1.137	32		23	72%	8	25%	1	3%
Marble - Natural	15,964	1,138	13		5	38%	8	62%	0	0%
Books - Used & Rare	15,963	1,139	62		54	87%	7	11%	1	2%
Audio-Visual Consultants	15.869	1.140	23 40		19 20	83% 50%	3 17	13%	1	4% 8%
Tile & Marble Government Offices	15,862 15,850	1,141 1,142	66		40	50% 61%	21	43% 32%	3	8%
Security Cameras	15,830	1,143	66		34	52%	30	45%	2	3%
Savings & Loan Associations	15.778	1,144	56		39	70%	16	29%	1	2%
Airlines - Ticket Agencies	15,777	1,145	97	837	75	77%	19	20%	3	3%
Videotape, CD, & DVD Duplication & Transfer Services	15,769	1,146	66		55	83%	11	17%	0	0%
Bars & Taverns	15.752	1.147	58		23	40%	35	60%	0	0%
Solar Energy Equipment & Systems Manufacturing & Distribution	15.731	1.148	41		35	85%	. 6	15%	0	0%
Thrift Shops Floating Mateurs - Dealers & Benedicing	15,717 15,696	1,149 1,150	109 45		61 22	56%	41 21	38%	7	6% 4%
Electric Motors - Dealers & Repairing China & Glassware - Retail	15,696	1,150	45 24		12	49% 50%	11	47% 46%		4%
Landscape Contractors - Commercial	15,670	1,151	12		10	83%	2	17%	Ų	0%
Audiologists	15,599	1,153	16	2,005	14	88%	2	13%	0	0%
Sales Promotion Service	15,598	1.154	58	1.101	36	62%	5	9%	17	29%
Business Credit Builder	15.597	1.155	19	1.763	14	74%	5	26%	0	0%
Seals - Notary & Corporation	15,591	1,156	28	1,502	24	86%	4	14%	0	0%
Baseball Cards & Sports Memorabilia	15,557	1,157	117		33	28%	84	72%	0	0% 0%
Franchising Opling Publications	15.551	1.158	41		27 78	66%	14	34%	0	6%
Online Publications Dentistry - Children	15,444 15,413	1,159 1,160	117 79		62	67% 78%	32 16	27% 20%	/	1%
Cargo & Freight Containers	15,410	1,160	41		20	49%	20	49%	1	2%
Marine Equipment & Supplies	15,376	1,162	31		14	45%	20 17	55%	0	0%
Door-to-Door Sales - Cleaning Supplies	15,339	1,163	25	1,569	9	36%	15	60%	1	4%
Auto Electric Service	15,327	1,164	46	1,217	27	59%	18	39%	1	2%
Christmas Trees	15,300	1,165	112	771	64	57%	47	42%	1	1%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Annuities	15,245	1,166	23	1,629	20	87%	1	4%	2	9%
Pardon Services	15.233	1,167	132	674	43	33%	55	42%	34	26%
Air Ambulance Service	15,228	1.168	33		28	85%	5	15%	0	0%
Taxes - Negotiators	15,213	1,169	15		10	67%	5	33%	0	0%
Medical Imaging Services	15,201	1,170	143		111	78%	32	22%	0	0%
Health Care - Staffing	15.151	1.171	25	1.569	17	68%	6	24%	2	8%
Lights Bulbs & Tubes	15,144	1,172	56		35	63%	21	38%	0	0%
Sporting Goods - Wholesale & Manufacturers	15,132	1,173	84		61	73%	23	27%	0	0%
Survival Products & Supplies	15.131	1.174	123	715	84	68%	36	29%	3	2%
Senior Citizens Service Organization	15.124	1.175		2,432	4	57%	3	43%	0	0%
Swimming Pool Enclosures	15,094	1,176	35		25	71%	10	29%	0	0%
Roommate Referral Service	15,044	1,177	119		105	88%	4	3%	10	8%
Trailers - Repair & Service	15.032	1.178	2/ 15	1,533	17	63%	10	37%	0	0% 0%
Pipe Line Contractors	15,022 15,005	1,179 1,180	15 84		11 29	73% 35%	4 51	27% 61%	0	5%
Fashion Accessories Pet Health Plans	15,005	1,180	132		130	98%	21	2%	4	0%
	14,983	1,181	132		130		12		U .	6%
Meat Packers Gymnastic Instruction	14,963	1.182	62		44	24% 71%	14	71% 23%	- 1	6%
Clinics - Pain Management	14,963	1,184	35		22	63%	13	37%	4	0%
Home Accessories	14,856	1,184	33		<u>22</u> 59	60%	36	36%	U	4%
Watches - Wholesale & Manufacturers	14,853	1,184	99		59 40	66%	30	34%	4	0%
Ornamental Metal Work	14.853	1,186	19		14	74%	4	21%	1	5%
Radiators - Automotive	14,839	1,188	41		28	68%	13	32%	U T	0%
Pest Control Supplies & Equipment	14,791	1,189	17		14	82%	1	6%	2	12%
Denturist	14,735	1,190	35	1,374	29	83%	4	11%	2	6%
General Merchandise - Wholesale	14,715	1,191	64		32	50%	29	45%	3	5%
Formal Wear	14.711	1,192	102		49	48%	33	32%		20%
Driving Proficiency Test Service	14,696	1,193	31		21	68%	10	32%	0	0%
Playground Equipment	14,692	1,194	53		35	66%	17	32%	1	2%
Photography Sales	14,673	1,195	105	806	41	39%	60	57%	4	4%
Plastics - Products - Finished Wholesale & Manufacturers	14.663	1,196	22	1.671	14	64%	7	32%	1	5%
Firewood	14,645	1,197	36		5	14%	29	81%	2	6%
Boat - Charter	14,632	1,198	43		19	44%	24	56%	0	0%
Magazines - Dealers	14,617	1,199	200		90	45%	107	54%	3	2%
Grant - Scholarship - Financial Aid Finder Service	14.600	1.200	33		8	24%	7	21%	18	55%
Packaging Materials	14,584	1,201	20	1,729	14	70%	6	30%	0	0%
Garden Centers	14,570	1,202	42		28	67%	12	29%	2	5%
Medical Record Service	14,566	1.203	47		39	83%	7	15%	1	2%
Motor Homes	14.547	1.204	52		45	87%	. 6	12%	1	2%
Contractors Equipment & Supplies - Dealers & Services	14,510	1,205	30		19	63%	10	33%	1	3%
Physicians & Surgeons - Hormone Replacement Therapy	14,497	1,206	25	1/505	18	72%	5	20%	2	8% 4%
Consignment Service - Online	14.477	1.207	49		38	78%	9	18%	2	3%
Lighting Systems & Equipment	14,457 14,451	1,208 1,209		982 450	42 231	58%	29	40% 2%		0%
Swimming Pool Manufacturers & Distributors	14,451	1,209	106		102	98%	5	4%	0	0%
Genealogy Services Parking Area Maintenance & Marking	14,447	1,210	26		102	96% 27%	14	54%	0	19%
Hardscapes	14,391	1,211	39		20	2/% 51%	14		3	8%
Cabinet Refinishers	14,368	1,213	14		4	29%	10	64%		7%
Plumbers - Commercial	14,352	1,213	19			32%	12	63%	1	5%
Barbecue Equipment & Supplies	14,350	1,215	50		34	58%	25	42%	<u></u>	0%
Luggage - Retail	14,340	1,216	96	839	76	79%	17	18%	3	3%
Video Games - Supplies & Parts	14,339	1,217	128		79	62%	49	38%	0	0%
Auto Service - Specialty Parts	14,320	1,218	59		43	73%	15	25%	1	2%
Musical Instruments - Supplies & Accessories	14,293	1,219	129		113	88%	11	9%	5	4%
Mold & Mildew Remediation	14,290	1,220	21	1,697	16	76%	4	19%	1	5%
Chimney Sweeper	14.244	1.221	19	1.763	11	58%	7	37%	1	5%
Stone Setting	14.237	1.222	34	1.393	12	35%	22	65%	0	0%
Floor Coatings - Epoxy/Polyurethane	14,235	1,223	28	1,502	22	79%	6	21%	0	0%
Alternative Medicine	14,222	1,224	50		27	54%	21	42%	2	4%
Auto Appraisers	14.196	1.225	34		22	65%	11	32%	1	3%
Health Savings Administrators	14.191	1.226	87		85	98%	2	2%	0	0%
Safes & Vaults	14,168	1,227	22	1,671	10	45%	7	32%	5	23%
Hazardous & Medical Waste Services	14,165	1,228	288	400	285	99%	3	1%	0	0%
Trucking - Light Hauling	14.134	1,229	6	2,550	4	67%	2	33%	0	0%
Radio Communication Equipment & Systems	14,127	1,230	73	702	58	79%	14	19%	1	1%
Display Designers & Producers	14,109	1,231	27		15	56%	12	44%	0	0% 25%
Party Planning	14.088	1.232	69		28 52	41%	24	35%	17	25% 1%
Trade Shows, Expositions & Fairs	14.076	1.233	92 24			57%	39 4	42%		1% 4%
Veterans & Military Organizations Clinics - Sleep Centers	14,022 13,925	1,234 1,235				79% 72%	4 22	17%	1	4% 0%
Doors - Installation	13,925	1,235			5/ 21	72% 58%	14	28% 39%	0	3%
Auto Repair & Service - Equipment & Supplies	13,914	1,236	36 105		21 80	58% 76%	14 25	24%	1	0%
Dryer Vent Cleaning	13,866	1,237	105		80 r	15%	25 6	46%	U	38%
Traffic & Parking Consultants	13,866	1,238	206	506	146	71%	56	27%	2	2%
Party Plans - In-Home	13,762	1,239	206	2,348	140	63%	20	38%	4	0%
Restaurant Equipment - Repair & Service	13,692	1,240	21		11	52%	10	48%	0	0%
Medical Staffing	13,664	1,242	17		15	88%	2	12%	0	0%
VOIP (Voice Over Internet Protocol) Sales & Service	13,650	1,242	256		241		15	6%	0	0%
	13,030	1,243	230							

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	9/
Book, Compact Disc, & DVD Clubs	13,635	1,244	124	712	91	73%	27	22%	6	5 5%
Social Service Organizations	13.584	1.245	18	1.793	12	67%	6	33%	0	0%
Insured Property Replacement Service Timber & Timberland Companies	13.544 13.541	1.246 1.247	217 11	484 2,126	216	100% 73%	1	0% 27%	0	0%
Administrators - Class Action Settlement	13,532	1,248	29		28	97%	1	3%	0	0%
Penny Auctions	13,518	1,249	79		74		3	4%	2	3%
Wedding Officiant	13,493	1,250	7	2/102	4	57%	3	43%	0	0%
Charity - Health	13,487	1,251	63		55			13%	0	0%
Contractor - Decorative & Specialty Concrete Notaries Public	13.470 13.465	1.252 1.253	33 20		17 16	52% 80%	14	42% 15%	2	2 6% 5%
Computers - Disaster Recovery	13,458	1,254	34		20	59%	13	38%	1	3%
Razors & Razor Blades	13,445	1,255	11	2,126	11		0	0%	0	0%
Patio Equipment & Supplies	13,434	1.256	28		21		7	25%	0) 0%
Auto Inspection Stations	13,402	1,257 1,258	55 11		33		19	35%	3	5%
Executive Search Consultants Acupuncturists	13,386 13,381	1,258	11		5	45% 64%	5	55% 36%	0	0 0%
Antennas	13,380	1,260	170		166		4	2%	0	0%
Jewelry Repair	13,365	1,261	67		29		36	54%	2	3%
Kitchen Cabinet Refacing	13,342	1,262	14		13		1	7%	0	0%
Baths	13.336	1.263	26	1,553 554	19 155	73%	3 26	12%	4	15%
Beauty Consultant Magazine Sales by Telephone	13.333 13,302	1,264 1,265	183 126	554 704	155	85% 90%	26	14% 6%		4%
Health Care Referral	13,295	1,266	108	704	95	88%	13	12%	<u></u>	0%
Bathroom Accessories	13.272	1,267	46	1.217	26	57%	20	43%	0	0%
Tire Distributors & Manufacturers	13,254	1,268	230	463	226	98%	3	1%	1	0%
Physicians & Surgeons - Internal Medicine	13,249	1,269 1,270	79 11	929 2.126	55	70%	22	28%	2	2 3% L 9%
Irrigation Systems - Install/Design Attorney Advertising	13.242 13.201	1,2/0	35		<u>3</u>	27% 71%	7	64% 26%		3%
Exterior Structures - Barn Construction	13,174	1,271	42		15	36%	27	64%	0	0%
Fertilizers	13,170	1,273	22		20	91%	2	9%	0	0%
Charity - Community Development & Civic Organizations	13.150	1.274	26	1.553	21	81%	5	19%	0) 0%
Beauty Pageants	13,137	1,275	22 56	1,671	13 36	59%	9	41%	0	0%
Deck Cleaning & Sealing Body Care Products	13,113 13,111	1,276 1,277	56		18	64% 32%	20	36% 59%		5 9%
Sandblasting	13,111	1,278			4	80%	1	20%		0%
Beverages	13,043	1,279	36	1,354	28	78%	7	19%	1	3%
Holistic Practitioners	13,041	1,280	27	1,533	14		13	48%	0	0%
Geothermal Heating & Cooling	12.987 12.981	1.281 1.282	14 106	1.945 802	12 61	86%	42	14%	0	0%
Swimwear & Accessories Agricultural Services	12,981	1,282	106		61	58% 50%	42 5	40% 42%	<u></u>	8%
Environmental Testing & Consulting	12,971	1,284	19		17	89%	2	11%	0	0%
Tree Service - Prunina	12,965	1.285	23		4	17%	17	74%	2	9%
Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	12,924	1,286	46		31 95	67%	15	33%	0	0%
Balloons - Manned Sales Training	12,918 12,853	1,287 1,288	175 15	564 1,902	95 10		76	43% 33%	4	2%
Travel & Moving Services	12,833	1,289	33		13	39%	19	58%	1	3%
Candy & Confectionery - Retail	12,803	1,290	77	947	42	55%	33	43%	2	3%
Online Event Registration	12,793	1,291	188		179		9	5%	0	0%
Prosthetic Devices	12.712	1.292	62	1.069	21	34%	41	66%	0	0%
Art Supplies Mobile Telephone Service	12.677 12.653	1.293 1.294	35 201	1,374 514	19 150	54% 75%	16 42	46% 21%	0	0%
Covers - Protective	12,645	1,295	129	684	106		23	18%		0%
Hardware - Wholesale & Manufacturers	12,609	1,296	35	1,374	27	77%	8	23%	0	0%
Armored Car Service	12,599	1,297		2,348	1	13%	5	63%	2	25%
Tile - Non-Ceramic - Contractors & Dealers	12,584	1,298	24		14	58%	10	42%	0	0%
Home Automation Public Relations Counselors	12.583 12.565	1,299 1,300	13 20		11	85% 45%	2	15% 55%	0	0%
Linens - Retail	12,554	1,300	138		123	89%	13	9%	2	1%
Food Plans	12,540	1,302	23	1,629	14	61%	8	35%	ī	4%
Pet Cemeteries, Crematories & Supplies	12.501	1.303	11	2.126	9	82%	2	18%	0	0%
Janitors Equipment & Supplies	12.482 12,464	1.304 1.305	22 18		17 10		5	23% 44%	0	0%
Grocers - Wholesale Home Centers	12,464 12,462	1,305 1,306	18 45		10 34	56% 76%	8	44% 24%	0	0%
Mailing Services - Drop Shipper	12,458	1,307	57		39	68%	18	32%	0	0%
Nutritionists	12,456	1,308	5	2,667	4	80%	1	20%	0	0%
Packaging Service	12,442	1,309	68		44		18	26%	6	9%
Meat - Processing	12,432	1.310 1.311	28 53		17 30	61%	8	29%	3	11%
Lasers Arborist	12.422 12.415	1.311 1.312	<u>53</u>		30	57% 60%	20	38% 33%	3	7%
Archery Equipment & Supplies	12,413	1,312	31		21		10	32%		0%
Global Positioning Systems	12,391	1.314	106	802	98		8	8%	0	0%
Tax Reporting Service	12,384	1,315	38	1,326	19	50%	17	45%	2	2 5%
Laboratories - Research & Development	12,358	1,316	28		21	75%	. 7	25%	0	0%
Pet Transporting Fire Extinguishers	12.351 12.344	1.317 1.318	44		3	7% 40%	33	75%	8	18%
Fire Extinguisners Furniture - Used	12,344	1,318 1,319	<u>5</u>		33	40% 56%	3 22	60% 37%	<u> </u>	7%
Music Distribution Service	12,287	1,319	223	472	208	93%	15	7%	0	0%
Office Furniture & Equipment - Installation	12,287	1,319		2.973	1	33%	2	67%	0	0%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Mailing Machines & Equipment	12,281	1,322	248	434	243	98%	2	1%	3	3 1%
Physicians & Surgeons - Anesthesiologists	12.265	1.323	87	886	49	56%	37	43%	1	1%
Electric Equipment & Supplies - Wholesale	12.261	1.324	29	1.478	12 73	41%	14 87	48%	3	10%
Designers - Apparel Trophies	12,260 12,254	1,325 1,326	161 29	588 1,478	73 22	45% 76%	8/	54% 24%	1	0 0%
Shopping Service - Personal	12,234	1,327	116		40	34%	75	65%	1	1%
Christmas Lights & Decorations	12,205	1,328	80		63	79%	14	18%	3	3 4%
Sales Organizations	12,189	1,329	23	1,629	9	39%	13	57%	1	4%
Insurance - Senior Products	12.182	1.330	6	2,550	5	83%	1	17%	0	0%
Refrigerators & Freezers - Service & Repair	12,177	1.331	63		28	44%	34	54%	1	2%
Deck Cleaning and Waterproofing Legal Clinics	12,168 12,158	1,332 1.333	12 20		11 19	92% 95%	1	8% 5%	0	0%
Spas & Hot Tubs - Supplies & Parts	12,158	1,333	47		31	66%	12		0	1 9%
Landscape & Yard Clean-Up	12,119	1,335	96		29	30%	63	66%	4	4%
Tractor Equipment & Parts	12,105	1,336	50		31	62%	19	38%	0	0%
Tuck Pointing	12.098	1.337	21		10	48%	11	52%	0	0%
Metal Salvage Yards	12.097	1.338	14		6	43%	7	50%	1	7%
Gutter Leaf Guards	12,091	1,339	57	1/10/	49	86%	2	4%	6	11%
Dumpster Services Frozen Foods - Retail	12,090 12,051	1,340 1,341	113 49		89 21	79% 43%	21	19% 57%	3	3%
Machinery - New	12.031	1,341	25	1,183	17	43% 68%	28 g	32%	0	0%
Home Health Services - Skilled	12,035	1,343	3	2,973	2	67%	1	33%	0	0%
Public Utility Consultants	12,002	1,344	47	1,205	36	77%	11	23%	0	0%
Engines - Diesel	11.988	1.345	42	1,270	15	36%	27	64%	0) 0%
Weed Control Service	11,983	1,346	33	1,409	24	73%	8	24%	1	3%
Mediation Services	11,945	1,347	37		27 25	73%	6	16%	4	11%
Fish & Seafood - Retail Drivers Education	11.840 11.837	1.348 1.349	46 67		25	54% 63%	21	46% 34%	0	3%
Tools - Electric	11.837	1,349	50	1.023	27	54%	23	44%		2%
Reading Instruction	11,796	1,351	14		13	93%	1	7%	0	0%
Bovs Clothing & Furnishings - Retail	11.782	1.352	64		25	39%	39	61%	Ō	0%
Skylights	11,782	1,352	11	2,126	10	91%	1	9%	0	0%
Referral - Doctor	11,761	1,354	90		58	64%	32	36%	0	0%
Sauna Equipment & Supplies	11,738 11,703	1,355 1,356	30 51		28 27	93%	2 24	7%	0	0%
Swimming Pools - Private Pension & Profit Sharing Plans	11,703	1,356	30	1.167 1,459	27	53% 83%	24	47% 17%	0	0 0%
Vaporizers	11,685	1,358	85		43	51%	42	49%	0	0%
E-Mail Marketing	11,653	1,359	65	1.044	21	32%	34	52%	10	15%
Tailors	11.652	1,360	68	1.019	42	62%	26	38%	0	0%
Western Apparel	11,621	1,361	47		38	81%	9	19%	0	0%
Childrens & Family Entertainment	11,611	1,362	112		67	60%	43	38%	2	2 2%
Photo Imaging Service Office & Desk Space Rental Service	11,596 11,592	1,363 1,364	121	725 1,374	57 25	47% 71%	61 10	50% 29%	3	0%
Cabinet Equipment & Supplies	11,592	1,365	39	1,307	22	56%	17	44%	0	0%
Ignition Interlock Devices	11,571	1,366	72		60	83%	12	17%	0	0%
Waste Containers	11.559	1,367	147		109	74%	38	26%	Ō	0%
Contractors Equipment & Supplies - Rent & Lease	11,538	1,368	24		16	67%	8	33%	0	0%
Shuttle Bus	11,537	1,369	63		27	43%	34	54%	2	2 3%
Movers - International	11.528	1.370	39	1.307	29	74%	8	21%	2	5%
Office Furniture & Equipment - Rental & Leasing Satellite Communication - Common Carrier	11.527 11.523	1.371 1.372	17 469		15 401	88% 86%	66	12% 14%	0	0%
Tire Retread & Repair	11,525	1,373	90		51	57%	39	43%	0	0%
Railings	11,458	1,374	15		11	73%	3	20%	1	7%
Trucking - Dump	11,458	1,374	6	2,550	5	83%	1	17%	0	0%
Brick - Concrete, Pumice	11,428	1,376	38	1,326	12	32%	26	68%	0	0%
Trailers - Equipment & Parts	11.417	1.377	14		9	64%	4	29%	1	7%
Seeds & Bulbs - Retail Piano & Organ Moving	11,372 11,361	1.378 1.379	27 12		12	44% 42%	13	48% 58%	2	0 0%
Medical Transcription	11,359	1,379	7		4	57%	3	43%	0	0%
Insurance - Medicare Services	11,358	1.381	7	2,432	5	71%	2	29%	0	0%
Irrigation Consultants	11,316	1,382	12	2,065	10	83%	2	17%	0	0%
Lotteries - Foreign	11,306	1,383	4		0	0%	2	50%	2	50%
Attorneys & Lawyers - Wills, Trust & Probate	11,301	1,384	8	2,348	6	75%	1	13%	1	13%
Monograms	11.287	1.385	230	463	40	17%	185	80%	5	2%
Manufacturers Agents & Representatives Insulation Materials	11,249 11,247	1,386 1,387	21 26	1,697 1,553	18 18	86% 69%	3	14% 27%	0	1 4%
Fire Damage Restoration	11,247	1,387	26		18	63%	7 Q	38%	U T	0%
Coffee & Tea Shops	11,220	1,389	159		134	84%	20	13%	5	3%
Attorneys & Lawyers - Insurance Law	11,191	1,390	51	1,167	49	96%	1	2%	1	2%
Stair Builders	11,117	1,391	16		8	50%	7	44%	1	6%
Forensic Loan Audits	11.097	1.392	15	1.902		20%	12	80%	0	0%
Emergency Disaster Preparedness Equipment & Supplies	11,089	1,393	28		22	79%	6	21%	0	0%
Toilets - Portable Corsets & Girdles	11,080 11.039	1,394 1,395	27 120	1,533 730	13 26	48% 22%	14	52% 78%	0	0%
Stamps - Collectors	11,039	1,395	120		12	75%	93	25%	U T	0%
Dance Companies	11,033	1,397	79		36	46%	42	53%	1	1%
Batteries - Storage-Retail	11,019	1,398	47		38	81%	9	19%	0	0%
Physicians & Surgeons - Osteopathic-D.O.	10,970	1,399	18		12	67%		28%		6%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Vending Machines - Supplies & Parts	10,956	1,400	19	1,763	6	32%	12	63%	1	5%
Heat Pumps	10.915	1.401	11		9	82%	2	18%	0	0%
Student Exchange Programs Wheel Chairs	10.913 10,895	1.402 1,403	3 85	2.973 902		67% 78%	18	33% 21%	0	0% 1%
Vertical Blinds	10,833	1,403	25		13	78% 52%	12			0%
Theaters	10,833	1,404	213		137	64%	75	35%	1	0%
Contractor - Low Voltage Systems	10,826	1,406	5	2,667	4	80%	1	20%	Ö	0%
Nursery Stock Dealers	10,823	1,407	67		20	30%	47	70%	0	0%
Yoga Instruction	10,817	1.408	77		44	57%	24	31%	9	12%
Wheel Alianment, Frame & Axle Service - Auto	10.774	1.409	21		10	48%	11		0	0% 0%
Parking Attendant Service	10,770 10,761	1,410 1,411	196 139	526 651	108 129	55% 93%	88	45% 6%	0	1%
Shoes - Wholesale & Manufacturers Leadership Development	10,761	1,411	139	2,432	129	57%	3	43%		0%
Aircraft Charter, Rental & Lease	10,729	1,413	23		9	39%	11	48%	3	13%
Carpet & Rug Dealers - Used	10,724	1,414	45		33	73%	12	27%	0	0%
Dock Builders	10.714	1.415	18		7	39%	9	50%	2	11%
Valet Service	10.694	1.416	56		31	55%	25	45%	0	0%
Business Processing Optimization	10,658	1,417	597		586	98%	10	2%	1	0%
Trailers - Rent & Lease Sealing - Payement	10,653 10,592	1,418 1.419	22 36	1,671 1,354	14 20	64% 56%	8	36%	0	0% 8%
Airport Parking Reservations	10,574	1,419	30 50		30	60%	13	36% 38%		2%
Fishing Tackle Dealers	10.574	1,420	43		26	60%	19	40%	U	0%
Pianos	10,551	1,422	20		12	60%	7	35%	1	5%
Yacht Brokers	10,551	1,422	15	1.902	11	73%	4	27%	Ō	0%
Religious Goods	10,543	1,424	64	1,052	41	64%	23	36%	0	0%
Bonds - Surety & Fidelity	10,540	1,425	8		5	63%	3	38%	0	0%
Divorce Assistance	10.539	1.426	46		33	72%	11	24%	2	4%
Heating & Air Conditioning - Filters	10.493 10,478	1.427 1,428	19 53		17 37	89% 70%	2 15	11%	0	0% 2%
MRI (Magnetic Resonance Imaging) Outdoor Kitchens	10,478	1,428	33	1,147 1,438	12	39%	19	28% 61%	1	0%
Magazine Sales by Mail	10,476	1,429	151	618	114	75%	36	24%	1	1%
Currency Exchange	10,430	1,431	15		6	40%	8	53%	1	7%
Crowdfunding	10,426	1,432	172	571	168	98%	4	2%	0	0%
School Supplies	10,396	1,433	32		31	97%	1	3%	0	0%
Drafting Services	10.380	1.434	15		9	60%	6	40%	0	0%
Towers	10,369	1,435	34		19	56%	15	44%	0	0%
Landscape Lighting Dog Daycare	10,365 10.353	1,436 1.437	34 40		14 25	41% 63%	20 14	59% 35%	0	0% 3%
Language Schools	10.353	1,437	90		16	59%	- 14	22%		19%
Modeling & Acting - Training	10,347	1,439	15		14	93%	1	7%	0	0%
Tires - Commercial Sales & Service	10,330	1,440	95	844	46	48%	49	52%	0	0%
Bankruptcv Assistance & Services	10.323	1.441	23		10	43%	3	13%	10	
Basement - Finishing	10,321	1,442	9	2,260	7	78%	2	22%	0	0%
Audio-Visual Production Services	10,317	1,443	15 43	1,302	<u>4</u> 26	27%	6 15	40%	5	33% 5%
Wineries Government Contractors	10,283 10,265	1,444 1.445	120		26 129	60% 100%	15	35% 0%	2	0%
Management Training	10,239	1,446	32		26	81%	6	19%	0	0%
Billiard Equipment & Supplies	10,230	1,447	21		19	90%	2	10%	0	0%
Video Games - Service & Repair	10,227	1,448	59		19	32%	39	66%	1	2% 6%
Mulches	10.220	1.449	16		11	69%	4	25%	1	6%
Sports Promoters & Managers	10,219	1,450	38		25	66%	11	29%	2	5%
Youth Organizations & Centers	10,218	1,451	28		21	75%	7	25%	0	0%
Porcelain Enamel Repair & Refinish	10,209 10,191	1.452	23 83	1/023	15 59	65%	8 24	35%	0	0% 0%
Warehouses - Merchandise Outlets - Stores, Factory, Mills	10,191	1,453 1,454			52	71% 68%	24	29% 31%	1	1%
Real Estate Loan Modification	10,165	1,455	35		15	43%	17	49%	3	9%
Sports Memorabilia	10.134	1,456	56	1.120	21	38%	25	45%	10	18%
Desktop Publishing	10,113	1,457	13		6	46%	6	46%	1	8%
Paper Products	10,084	1,458		2,732	2	29%	5	71%	0	0%
Photo Finishing - Retail	10.079	1.459	239		175	73%	64		0	0%
Ammunition & Reload Equipment & Supplies	10.070	1.460	68		27 112	40%	41 46	60%	0	0% 1%
Electric Scooters Steel Distributors & Warehouses	10,046 10,044	1,461 1,462	160		112	70% 100%	46	29% 0%	2	0%
Service Animals - Dogs	10,024	1,463	20		9	45%	8	40%	3	15%
Brand Development	10,018	1,464	24		16	67%	8	33%	Ö	0%
Air Quality Service	10,001	1,465	10	2,190	5	50%	5	50%	0	0%
Door & Gate Operating Devices	9.984	1.466	23		16	70%	7	30%	0	0%
Contractors - Ceiling	9,983	1.467	4	2,821	3	75%	1	25%	0	0%
Recreation Centers	9,952 9,936	1,468 1,469	60	1,086 649	42 85	70%	18 54	30%	0	0% 1%
Auto Lube & Oil - Mobile Auto Diagnostic Service	9,936 9,918	1,469 1,470	140 27		85 17	61% 63%	54 10	39% 37%	1	1% 0%
Controls, Control Sys & Regulators	9,918	1.470			9	100%	10	0%	0	0%
Concierge Services	9,865	1,471	17		8	47%	9	53%	0	0%
Lifts	9,811	1,473	12		6	50%	6	50%	0	0%
Charity - Other Charitable Organizations	9.784	1,474	22	1,671	15	68%	6	27%	1	5%
Computers - Cable & Installation	9,773	1,475	29	1,478	15	52%	14	48%	0	0%
California Advance Fee Residential Loan Modification/Mortgage	9,759	1,476	52	1,159	7	13%	42	81%	3	
Loan Forbearance Services	5,,59	1,470	32	1,139	,	13-70	42	0170	3	6%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	9/
Seminars & Training – Wealth Building & Real Estate	9,744	1,477	41		33	80%	8	20%	0	0%
Aircraft Parts & Supplies	9.737	1.478	21		10	48%	10	48%	1	5%
Welding Equipment & Supplies	9.733	1.479	19	1.763	12 39	63%		37%	0	0%
Food ServiceManagement	9,721	1,480	54		39	72%	14	26%	1	29
Diamond Buyers Merchandising Service	9,720 9,719	1,481 1,482	<u>5</u> 30	2,667 1,459	<u>3</u>	60% 40%		40% 47%	0	139
Camping Equipment	9,715	1,483	167		52	31%	115	69%		09
Foreclosure Rescue	9,712	1,484	16		9	56%	7	44%	0	09
Consultants - Telecommunication	9,705	1,485	28		18	64%	10	36%	0	0%
Massage Equipment & Supplies	9.704	1.486	24		11	46%	12	50%	1	4%
Feed Dealers	9,697	1,487	8		6	75%	2	25%	0	0%
Water Wells - Pumps Sales & Service	9,679	1,488	13		8	62%	5	38%	0	0%
Aguariums - Dealers	9.661	1.489	47		22	47%	25	53%	0	09
Animal Insemination - Artificial	9,651 9,646	1,490 1,491	4		4	100% 75%	0	0% 25%	<u> </u>	0 09
Concrete Breaking, Cutting, Sawing Trademark Agents & Consultants	9,646	1,491	15	2,821 1,902	10	67%	5	33%	0	0 0%
Television & Radio Parts - Wholesale & Manufacturers	9,605	1,493	143		138	97%	3	2%	2	19
Marble - Cultured	9,602	1,494	7	2,432	3	43%	4	57%	0	0%
Religious Organizations	9,595	1,495	23	1,629	14	61%	7	30%	2	9%
Fruits & Vegetables - Retail	9,590	1.496	36	1.354	28	78%	8	22%	0	0%
Advertisina - Mobile	9,580	1,497	475		461	97%	12	3%	2	0%
Upholstery Fabrics - Retail	9,556	1,498	35		12	34%	20	57%	3	3 9%
Auto Service - Rust proofing Shops	9,542	1,499	28		18	64%	10	36%	0	09
Permanent Make Up	9,536	1,500	80		71	89% 50%	9	11% 50%	0	09
Farming Service Advertising - Newspaper	9,532 9,515	1,501 1,502	48		22	50% 46%		50% 42%	<u> </u>	13%
Entertainment Bureaus	9,515	1,502	48 39		22	46% 56%	20 17	44%	D D	0 0%
Wedding Chapels & Ceremonies	9,461	1,504	39		17	44%	22	56%	0	09
Transcription Service	9,459	1,505	6		4	67%	2	33%	0	0%
Interactive Media	9,412	1,506	154	607	149	97%	5	3%	0	0%
Medical Diagnostic Testing Facilities	9.391	1,507	62	1.069	41	66%	21	34%	0	0%
Automation Systems & Equipment	9,365	1,508	76		70	92%	6	8%	0	0%
Gardeners	9,362	1,509	23 38		<u>6</u> 27	26%	17 10	74%	0	09
Greeting Cards - Retail Gates	9,360 9,356	1,510 1,511	38 27		2/	71% 33%	10	26% 67%	1	09
Computers - Security Equip & Systems	9,337	1,511	65		50	33% 77%	12	18%	2	5%
Glass, Mirror & Screen Companies	9,324	1,512	38		21	55%	14	37%	3	8 89
Boat Covers, Tops & Upholstery	9,315	1,514	35	1,374	27	77%		23%	0	0%
Fire Protection Consultants	9,305	1.515	8	2,348	7	88%	1	13%	0	0%
Orthopedic Appliances	9,292	1,516	27		22	81%	4	15%	1	4%
Crane Service	9,280	1,517	0	3,755	0	0%	0	0%	0	0%
Attorneys & Lawvers - Traffic Law	9.255	1.518	13		4	31%	9	69%	0	0%
House Furnishings & Services Paving, Painting, Home Improvement - Itinerant Workers	9,233 9,232	1,519 1,520	35 28		20	57% 7%	12	34% 64%	3	99 3 299
Insurance - Viatical	9,232	1,521	16			50%	7	44%	0 1	6%
Skateboards & Equipment	9,222	1,522	94		30	32%	62	66%	2	29
Personnel Consultants	9,218	1,523	9		6	67%	1	11%	2	22%
Plants - Retail	9,215	1,524	91	859	51	56%	28	31%	12	13%
Aromatherapy & Essential Oils	9.212	1.525	32	1.421	21	66%	10	31%	1	3%
Glass - Beveled, Carved, Ornamental	9.175	1.526	12		9	75%	3	25%	0	0%
Septic Tanks - Treatment Supplies	9,171	1,527	48		43	90%	4	8%	1	2%
Stump Removal & Grinding	9,156	1,528	19 29		<u>5</u>	26%	14 12		0	0 0%
Product Sales via Telephone Auto Air Conditioning	9.144 9.142	1,529 1,530			1/ 16	59% 44%	12	41% 53%	0	39
Vacuum Equipment & Systems	9,130	1,530	26		21	81%	19	19%	U T	0%
Perfume - Wholesale & Manufacturers	9,052	1,532	41		21	51%	20	49%		0%
Insurance - Rental	8.992	1.533	18	1.793	13	72%	2	11%	3	17%
Leather Goods - Dealers	8,989	1,534	109	785	84	77%	25	23%	- 0	0%
Hauling & Clean Up Services	8,987	1,535	32		8	25%	23	72%	1	3%
Attornevs & Lawvers - Elder Law	8.961	1.536	3	2.973	2	67%	1	33%	0	0%
Glass - Block	8.953 8.944	1.537 1.538	12 20			33%	8	67%		09
Insurance - Fire & Flood Specialists Vacuum Cleaners - Supplies & Parts	8,944 8,939	1,538	20 31		18 29	90% 94%	2	10% 6%		09
Buildings - Concrete	8,939	1,539	31	2,667	1	20%	2	60%	1	20%
Teachers Agencies	8,922	1,541	5	2,667	4	80%	1	20%	ņ	0%
Motorcycles - Customizing	8,912	1,542	28		9	32%	17	61%	2	7%
Lighting Fixtures - Wholesale & Manufacturers	8.883	1.543	20	1.729	14	70%	6	30%	0	0%
Senior Housina/Livina	8.880	1.544	40		27	68%	13	33%	0) 0%
Attorneys & Lawyers - Civil	8,875	1,545	33		19	58%	14		0	0%
Television & Radio Parts - Retail	8,870	1,546	31		21	68%	10		0	09
Restaurant Management	8.863	1,547 1,548	94 24	847	69	73%	25 11	27%	0	1 49
Petroleum Products Government - County	8,857 8,846	1,548 1,549	24 16		12 13	50% 81%	11	46% 19%	1	0 09
Tools - Rent	8,846	1,549	23		13	74%	5	22%	1	49
Pallets & Skids	8,841	1,551	23	3,202	1/	50%	1	50%	, i	0%
Disability Access Equipment	8,828	1,552	35		34	97%	1	3%	0	0%
Topsoil Family Services	8,812 8 788	1,553 1,554	11 8		6	55% 75%	5	45% 25%	0	0%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	9/
Check Verification & Recovery Service	8,787	1,555	61	1,077	27	44%	34	56%	0	0%
Oilfield Equipment & Supplies	8.762	1.556	1	3,483	0	0%	1	100%	0	0%
X-Ray Labs - Medical & Dental	8,753	1.557	58 11	1.101	45	78%	13	22%	0	09
Mosquito Control Video Editing	8,736 8,723	1,558 1,559	11 24		9	82% 25%	15	18% 63%	<u>U</u>	13%
Charity - Police & Firefighter Organizations	8,723	1,560	29	3,202	1	50%	1	50%		0%
Trailer Hitches	8,681	1,561	11	2,126	4	36%	7	64%	0	0%
Private Health Services Plans	8,659	1,562	11		9	82%	2	18%	0	0%
Books - Wholesale	8.646	1.563	36 15		29	81%	7	19%	0	09/
Stables Solar Energy Equipment & Systems Supplies & Parts	8.627 8.592	1.564 1.565	15 16		9	60% 38%	10	40% 63%	0	09
Developmental Disability Services	8,565	1,566			2	40%	3	60%	0	0%
Marine Electronic Equipment & Supplies	8,563	1,567	25	1 569	23	92%	2	8%	0	0%
Warehousing Services	8,563	1,567	14		12		2	14%	0	0%
Pumps - Dealers	8,492	1,569	<u>8</u>	2,348	7	88%	1	13%	0	0%
School Information Physicians & Surgeons - Gastroenterology	8.491 8.481	1,570 1,571	25 61	1,303	41	68% 67%	10	32% 31%	<u>U</u>	2%
Moving Assistance - Packing, Unpacking, Organizing	8,477	1,572	44		21		22		1	29
Charity - Religious	8,472	1,573	2		2	100%	0	0%	0	0%
Vanity Publishers	8.409	1.574	57	1,107	27	47%	29	51%	1	2%
Police Equipment	8.407	1.575	70		20		49	70%	1	1%
Calendars	8,377 8,370	1,576 1,577	70 15		70 12		0	0% 20%	0	09
Petroleum Utilities Underground - Locating	8,370 8,365	1,577	15	2,667	12	100%	3	0%	0	0%
Surgical Centers	8,354	1,578	32		19	100% 59%	13	41%	0	0%
Medical Alert Companies	8,353	1,580	40		26		14	35%	0	0%
Contractor - Home Performance	8,347	1.581	37	1.340	14		21	57%	2	5%
Search Engine Marketing	8.285	1.582	77		39	51%	37	48%		1%
Plating	8,266	1,583	17		6	35%	10	59%	1	69
Hydraulic Equipment & Supplies Advertising - Outdoor	8,263 8,258	1,584 1,585	28 19		13	25% 68%	21	75% 32%	0	09
Generators	8,249	1,586	26		15	58%	10	38%	1	4%
Scooters - Medical	8,249	1,586	30	1,459	24		6	20%	0	0%
Printers - Business Forms	8,244	1,588	22		18	82%	4	18%	0	0%
Tropical Fish	8,240	1,589	49		24	49%	25	51%	0	0%
Sanitation Consultants	8,234 8,229	1,590 1,591	403 42	322 1,270	395 28	98% 67%	8	2%	0	09
Boat Renting & Leasing Surveillance Equipment, Sales & Service	8,229	1,591	<u>42</u> 52	1,270	39	75%	12	33% 23%	1	29
Van Conversions & Accessories	8.226	1,592	37		22	59%	10		5	14%
Office Supplies - Sale by Telemarketing	8,225	1,594	29	1,478	18	62%	11	38%	0	0%
Water Supply Systems	8,225	1,594	73		34		37		2	3%
Personal Security Guard Service	8.219	1.596	11		6 11	55%	5	45%	0	09 119
Kitchen Cabinets - Refinishing, Refacing & Resurfacing Decals	8,217 8,198	1,597 1,598	27 105	1,533 806	40	41% 38%	13	48% 54%	3	89
Asbestos Consulting & Testing	8,193	1,599	4		3	75%	1	25%	0	0%
Consumers Cooperative Organizations	8.180	1,600	12	2.065	8	67%	4	33%	Ō	0%
Yacht Charter Broker	8,173	1,601	10		5	50%	4	40%	1	10%
Lumber - Wholesale	8,170	1,602	16		6	38%	10	63%	0	0%
Student Housing	8.169 8.161	1,603 1,604	66 14		46 9	70% 64%	20	30% 36%	0	09
Aluminum Products Contractor - Crawl Space	8,161	1.604	13		10	77%	3	23%	<u> </u>	0%
Lighting Equipment - Emergency	8,154	1,606	163	580	149		14		0	0%
Mutual Funds	8,145	1,607	104		90		14		0	0%
Laboratory Equipment & Supplies	8,138	1,608	10	2,190	6	60%	4	40%	0	0%
Exporters Material Handling Equipment	8,136	1,609	13 10		3	23%	9	69%	1	89
Material Handling Equipment Siding Materials	8.134 8.131	1.610	10	2,190 2,260	7	80% 78%	2	20% 22%	<u>U</u>	09
Oxygen	8,124	1,612	29	1,478	18		11		0	0%
Boots	8,119	1,613	44	1,244	32		11		1	2%
Water - Bottled & Bulk	8.085	1.614	35	1.374	22	63%	13	37%	0	0%
Video Games - Rent & Lease	8.080	1.615	157		150	96%	4 10	3%	3	29/
Grout Resurfacing & Repair	8,055 8,052	1,616 1,617	28 43	1,502 1,257	18 23	64% 53%	10	36% 42%	0	5%
Medical Spa Concrete Construction Forms & Accessories	8,052 8,044	1,617	43		23	18%	18	82%	<u>Z</u>	0%
Pianos - Tuning & Repair	8,040	1,619	6	2,550	4	67%	2	33%	0	0%
Automated Teller Machines	8,026	1,620	29	1,478	11	38%	18	62%	0	0%
Tourist Information	8.009	1,621	15		10		4	27%	1	7%
Photographs - Stock	8.000 7.996	1.622 1.623	39 57		36 34	92%	3 23	8%	0	0%
		1,623 1,624	5/ 86		34	60% 50%	23 40	40% 47%	0	3%
Bowling Event Center	7 067			895	43		40		3	0%
Event Center	7,967 7,946		5	2 667	1	200%	4	80%		
	7,967 7,946 7,944	1,625 1,626			1 19	20% 83%	4	80% 17%	0	0%
Event Center Judament Recovery Fire & Smoke & Water Clean Up Caskets	7,946 7,944 7,936	1,625 1,626 1,627	5 23 11	1,629 2,126	8	83% 73%	4 4	17% 9%	0	18%
Event Center Judgment Recovery Fire & Smoke & Water Clean Up Caskets Tourists Attractions	7,946 7,944 7,936 7,934	1.625 1,626 1,627 1.628	.5 23 11 76	1,629 2,126 959	8 54	83% 73% 71%	4 4 1 18	17% 9% 24%	0 0 2 4	0% 18% 5%
Event Center Judament Recovery Fire & Smoke & Water Clean Up Caskets Tourists Attractions Sports Bar	7,946 7,944 7,936 7,934 7,926	1.625 1,626 1,627 1.628 1.629	5 23 11 76 38	1,629 2,126 959 1,326	8 54 15	83% 73% 71% 39%	23	17% 9% 24% 61%	0 0 2 4	0% 18% 5% 0%
Event Center Judgment Recovery Fire & Smoke & Water Clean Up Caskets Tourists Attractions	7,946 7,944 7,936 7,934	1.625 1,626 1,627 1.628	.5 23 11 76	1,629 2,126 959 1,326 1,354	8 54	83% 73% 71% 39%	10	17% 9% 24%	0 0 2 4 0 0	0% 18% 5%

Т						ı		ı	Cmpls Unable To	
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Pursue	%
Garage Organizers	7,897	1,633	5	2,667	3	60%	2	40%	0	0%
Laundries	7.896	1.634	130	682	67	52%	56	43%		5% 0%
Patio Cover Printing Supplies	7.865 7,861	1,635 1,636	11 36		24	73% 67%	3 12	27% 33%	0	0%
Electronics - Educational Kits	7,856	1,637	57		7	12%	40	70%	10	18%
Shopping Centers & Malls	7,840	1,638	27	1.533	15	56%	10	37%	2	7%
Reptiles	7,827	1,639	37	1,340	22	59%	15	41%	0	0%
Floor Waxing, Polishing & Cleaning	7,802	1,640	10		2	20%	7	70%	1	10%
Invitations & Announcements Bar Coding Service	7.798 7.791	1.641 1.642	21	1.697 2.432	11	52% 86%	9	43% 14%	1	5% 0%
Sawmills	7,791	1,642	1	3,483	0	0%	1	100%	0	0%
Pet Grooming - Mobile	7,776	1,644	9	2,260	7	78%	2	22%	0	0%
Cabinet Refacing	7.756	1.645	11	2,126	10	91%	1	9%	0	0%
Saddlery & Harness	7,755	1,646	26 54		16	62%	10	38%	0	0%
Pipe Line, Oil & Gas Wholesaler & Distributors Biomedical Products - Research	7,734 7,679	1,647 1,648	<u>54</u>		51	94% 50%	3	6% 50%	0	0% 0%
Mail Box Rental & Receiving	7.679	1,649	76		44	58%	30	39%	2	3%
Garments - Printing & Lettering	7,658	1,650	26		16	62%	9	35%	1	4%
Insurance - Dental	7,644	1,651	70	998	65	93%	5	7%	0	0%
Trailers - Truck	7,609	1.652	10		7	70%	3	30%	0	0%
Baseball Clubs	7.603	1.653	31	1,438	13 27	42%	17	55%	1	3% 3%
Convention Services & Facilities Freight Traffic Service	7,597 7,588	1,654 1,655	36 39		34	75% 87%	8	22% 13%	1	3% 0%
Variety Stores	7,588	1,655	100		34 41	41%	56	56%	3	3%
Aircraft Servicing & Maintenance	7,570	1,657	3	2,973	2	67%	1	33%	0	0%
Government - Auctions & Job Listing Services	7,565	1,658	44	1,244	9	20%	32	73%	3	7%
Lighting Consultants	7.544	1.659	11		8	73%	3	27%	0	0%
Water Gardens Fountains & Ponds	7.542	1.660	13			62%	3 18	23%	2	15% 3%
Pet Fencing & Containment Systems Employment Counseling	7,530 7,511	1,661 1,662	30	1,459 2,973	11	37% 67%	18	60% 33%	1	0%
Pet Supplies & Foods - Wholesale	7,511	1,663	41		22	54%	19	46%	0	0%
Horse Dealers	7,487	1,664	19	1,763	15	79%	4	21%	0	0%
Leather Clothing - Retail	7,483	1,665	41		31	76%	9	22%	1	2%
Air Cargo & Package Express Service	7,476	1,666	49		21	43%	23	47%	5	10%
Newspaper Distributors	7,474 7,465	1.667	436 53	302 1,147	431 49	99% 92%	5	1%	0	0% 0%
Access Control Systems Post-Construction Clean Up	7,460	1,668 1,669	33	2,973	7	67%	1	8% 33%	0	0%
Engineers - Electrical	7,446	1,670	13		4	31%	9	69%	0	0%
Oil Land Leases	7,444	1.671	6	2,550	4	67%	1	17%	1	17%
Online Shipping Broker	7,432	1,672	28		5	18%	14		9	32%
Antiques - Repair & Restore	7,425	1,673	24		9	38%	13	54%	2	8% 6%
Leak Detection Roofing Equipment & Supplies	7,424 7,416	1.674 1.675	17 17		12	71% 65%	- 4	24% 35%	1	0%
Flight School	7,413	1,676	21		11	52%	9	43%	1	5%
Photographers - Aerial	7,402	1,677	23	1,629	7	30%	15	65%	1	4%
Linen Supply Service	7.382	1.678	17		10	59%	7	41%	0	0%
Barter & Trade Exchanges	7,363	1,679	27		22	81%		19%	0	0% 0%
Picture Frames - Dealers Lice Removal/Protection Services	7,320 7.312	1,680 1,681	34 10		15	44% 90%	19	56% 10%	0	0%
Waterproofing Materials	7,312	1.682	10		5	50%	4	40%	1	10%
Windows - Vinyl	7,282	1,683	20	1,729	15	75%	2	10%	3	15%
Countertop - Fabrication	7,245	1,684	15		12	80%	3	20%	0	0%
Project Management	7,243	1.685	24		20	83%	4	17%	0	0%
Glass - Stained & Leaded Manufactured Homes - Rent & Lease	7,235 7,235	1,686 1,686			13	47% 57%	10	37% 43%	3	16% 0%
Self Defense Devices	7,235	1,686	39	1,629 1,307	12	31%	26	67%	1	3%
Irrigation Systems - Maintenance/Repair	7.229	1.689	23	1.629	15	65%	8	35%	0	0%
Cleaning Compounds	7,207	1,690	135		132	98%	3	2%	0	0%
Glassware - Wholesale & Manufacturers	7,192	1,691	25		14	56%	11	44%	0	0%
Snowmobiles	7.188	1.692	78		67	86%	- 11	14%	0	0%
Beverages - Wholesale & Distribution Womens Apparel - Wholesale & Manufacturers	7.180 7,146	1.693 1.694		2,432 1,629	6 18	86% 78%	1	14% 17%	0	0% 4%
Charity - Education & Literacy	7,140	1,694	23 15		13	78% 87%	7	13%		0%
Battery Charging Equipment	7,126	1,696	112	771	77	69%	35	31%	0	0%
Range Hoods & Canopies	7,126	1,696	12		11	92%	1	8%	0	0%
Beds - Electric & Adjustable	7,119	1,698	79		65	82%	2	3%	12	15%
Attornevs & Lawvers - Consumer Fraud Sales & Order Books	7.102 7.098	1,699 1,700	4	2.821 1.902	3	75% 33%	1	25% 53%	0	0% 13%
Sales & Order Books Pharmacies - Specialty	7,098 7,081	1,700	15 34		30	33% 88%	8 4	12%	<u>2</u>	0%
Glaziers	7,031	1,702	7		30	43%	4	57%	0	0%
Building Cleaning - Exterior	7,065	1,703	5	2,667	4	80%	i	20%	0	0%
Appraisal - Jewelry	7,057	1,704	17		9	53%	- 8	47%	0	0%
Plastics - Molders	7,041	1,705	2	3,202	2	100%	0	0%	0	0%
Candy & Confectionery - Wholesale & Manufacturers	7.037	1.706 1.707	16		12	75%	4	25%	0	0% 0%
Commodity Brokers Coffee Break Service & Supplies	7.026 7,025	1.707 1.708	<u>4</u> 18	2,821 1,793	3 14	75% 78%	1	25% 22%	0	0%
Electrolysis	7,023	1,700			4	67%	1	17%	1	17%
Eviction Service	7,015	1,710	21		12	57%	9	43%	0	0%

Г	1			1		1	1	1	Cmpls Unable To	
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Pursue	%
Flea Markets	6,999	1,711	29	1,478	13	45%	14	48%	2	7%
Manufactured Homes - Equipment & Parts	6.997	1.712	24 114		13 101	54%	11	46%	0	0%
Advertising - Periodical Charity - Law & Public Interest	6.982 6.977	1.713 1.714	114	757 2,821	101	89% 100%	13	11% 0%	<u>U</u>	0 0%
Carpet & Rug Cleaning Equipment& Supplies	6,975	1,715	13		6	46%	7	54%	0	0%
Alternators & Generators - Auto Repair	6.969	1.716	36	1.354	17	47%	19	53%	0	0%
Business Plan Preparation	6,967	1,717	10		7	70%	3	30%	0	0%
Tool & Die Makers	6,966 6,960	1,718 1,719	5	2,667 2,550	3	60% 83%	1	20% 17%	1	20%
Naturopaths Group Homes	6,959	1.719	3	2,550	3	100%	1	0%	<u>U</u>	0%
Water Analysis	6,953	1,721	4		3	75%	1	25%	0	0%
Butchering	6,949	1,722	12		5	42%	6	50%	1	8%
Video Tapes & Discs - Dealers	6.942	1,723	121		23	19%	76	63%	22	18%
Hydroponics - Equipment & Supplies Psychologist Information & Referral Services	6,941 6,933	1,724 1,725	14 37		12 37		2	14% 0%	0	0%
Metal Finishers	6,933	1,725	12		5/	42%	7	58%	0	0%
Fishing Charters	6.894	1,727	21		13	62%	8	38%	0	0%
Storage - Data	6,890	1,728	235	453	85	36%	149	63%	1	0%
Office Records Stored	6,880	1,729	26		10		15	58%	1	4%
Uniforms - Medical	6.876 6.838	1.730 1.731	163		77 12	47%	86	53%	0	0%
Farm Equipment - Repair & Parts Drone Retailer	6.838 6.837	1./31 1.732	16 194	1.852 530	12 180	75% 93%	13	25% 7%	1	1%
Barber Schools	6,824	1,733	11		6	55%	4	36%	1	9%
Shoes - Custom Made	6.817	1.734	53	1,147	10	19%	42	79%	1	2%
Contractor - Industrial	6,808	1,735	4		2	50%	2	50%	0	0%
Mirrors	6,799 6,792	1,736 1,737	9	2,260 1.008	8 44	89% 64%	1	11% 32%	0	0%
Laundry Equipment Speech & Language Pathologists	6.792 6.776	1./3/	14		44	54% 79%	22	32% 21%	<u>3</u>	0%
Packing & Crating Service	6,773	1,739	13		10	77%	3	23%	0	0%
Consultants - Social Media	6,761	1,740	16		12		3	19%	1	6%
Fire & Flood Emergency Service	6.761	1,740	15		10	67%	5	33%	0	0%
Fertility Specialists Auto Bumpers, Guards & Grilles	6,760 6,758	1,742 1,743	19 12		15 10	79% 83%	4	21% 17%	0	0%
Water Coolers	6,755	1,743	114		61	54%	52	46%	1	1%
Swimming Instruction	6.751	1,745	46		31		14	30%	1	2%
Organizing Services - Household & Business	6,748	1,746	15		13	87%	2	13%	0	0%
Boxing Gym	6,741	1,747	70		40		26	37%	4	1 6%
Pet Dav Care Training - Video Instruction Tapes	6.734 6.731	1.748 1.749	17 25	1.812 1.569	12 14	71% 56%	5	29% 44%	0	0%
Electric Motors - Supplies & Parts	6,727	1,749	23		8	89%	1	11%	0	0%
Vacuum Cleaners - Wholesale & Manufacturers	6,723	1,751	73		66	90%	7	10%	0	0%
Awards - Production & Engraving	6.722	1.752	10		7	70%	3	30%	0) 0%
Auto Dealers - Custom Design & Replica	6,712 6,692	1,753 1,754	35 57	1,374 1,107	18	51% 54%	17 21	49%	0	0%
Computers - Cleaning Services Scales	6,690	1,755	15		31	20%	12	37% 80%	<u> </u>	0%
Safety & Rescue Equipment Sales & Services	6,664	1,756	9		5	56%	3	33%	1	11%
Ice Cream & Frozen Desserts - Dealers	6,649	1,757	30	1,459	13	43%	15	50%	2	7%
Chemical Cleaning - Industrial	6,640	1,758	6	2,550	4	67%	2	33%	0	0%
Contractors - Retaining Wall	6.638	1.759 1.759	6 20	2.550	13	67%	2	33%	0	0%
Furniture - Unfinished Writer - Freelance	6.638 6.620	1.759	20 11	1.729 2.126	13 7	65% 64%	5	25% 36%	2	0 0%
Gymnasiums - Equipment & Supplies	6,597	1,762	17		11	65%	3	18%	3	18%
Baths - Equipment & Supplies	6.595	1.763	23	1.629	16	70%	6	26%	1	4%
Machinery Rebuild & Repair	6,560	1,764	12		7	58%	3	25%	2	17%
Electronic Mail Service	6,533 6,523	1,765	39		17	44%	22	56%	0	0%
Audio-Visual Equipment - Service & Repair Mold Consulting & Testing	6.523 6.518	1.766 1.767		2/1/0	19 4	66% 67%	10	34% 33%	<u> </u>	0%
Floors - Garage	6,502	1,768	10			80%	2	20%	0	0%
Property Tax Lenders	6,502	1,768	16	1,852	15	94%	1	6%	0	0%
Saws	6.480	1,770	23		16	70%	7	30%	0	0%
Fur Business - Retail Taxes - Enrolled Agent	6,467 6,463	1.771 1.772	16	1.852 2.432	8	50% 86%	7	44% 14%	1	0 0%
School Furniture & Equipment	6,458	1,772	7	2,432	5	100%	U	0%	<u>U</u>	0 0%
Water Works Contractors	6,441	1,774	11		6	55%	5	45%	0	0%
Nurses	6,429	1,775	5	2,667	2	40%	3	60%	0	0%
Coatings - Powder	6,428	1,776	13		9	69%	4	31%	0	0%
Molds Gues - Air, BR and Pollot	6.408 6.402	1.777 1.778	5	2.667 771	2	40%	3 74	60% 66%	0	0%
Guns - Air, BB and Pellet Attorneys & Lawyers - DUI	6,402	1.778	112	3,483		34% 100%	/4 n	0%	<u> </u>	0%
Cigar & Cigarette Lighters	6,393	1,780	32		14		18	56%	0	0%
Information Processing & Retrieval Equipment & Systems	6.385	1.781	20	1.729	9	45%	7	35%	4	20%
Check Cashing Protection Systems	6,383	1,782	78	941	78	100%	0	0%	0	0%
Sportswear - Wholesale & Manufacturers Manufactured Homes Equipment & Supplies (Manufacturers)	6,381 6,357	1,783 1.784	43 12		38		5	12% 0%	0	0%
Fountains - Garden, Display	6.357	1.785	12		12	100% 56%	7	44%	<u> </u>	0%
Ranches	6,350	1,786	22	1,671		36%	14	64%	0	0%
Carpet & Rug Repair	6,347	1,787	6	2,550	4	67%	2	33%	0	0%
Greenhouses	6.333	1,788	10	2.190	7	70%	3	30%	0	0%

Company Comp							1				
State State	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To	%
Section Column	Hats - Retail	6,330	1,789	117	746	35	30%	75	64%		6%
Section Principal Section Se	Appraisal - Management			12		7		5	42%	0	0%
April	Charity - Cancer	6.319		3		2		1	33%	0	
Lance Section Committee 0.525 1.755 1.25				72		6		1		0	
Comment Comm						19		3		3	25%
Mode Banker						21		6		1	4%
Company Comp	Meat Brokers	6,287		14	1,945	9		4		1	7%
Composition				5		4		1		0	0%
September	Insurance - Funeral			177		12		0	0%	0	
Child Case Selection								3		<u>1</u>	0%
Color Colo						2		2		0	0%
Flashrouse Assessent Equipment A Systems	Cat Breeders	6,237			1,596	8	33%		63%	1	4%
Figure Content Conte					1/0/1	9		11		2	9%
Content Prince					2,003	10		2		1	
Comp Scient Found Count 1				12		1		0		1	0%
				3		2		1		0	0%
Printing Register	Knobs	6.211	1.808		1.812	17	100%	0	0%	0	0%
Closes	Trailers - Boat				1.902	5		10		0	0%
Second Communication								2		3	
Rest to Com.								8		1	0%
Miles February - Miles M						ز		4		0	0%
Foul & November & Shintners 6,101 1,815 1,61 1,652 1,3 3,19 3,19 1,29 0,0 0,0 1,615 1,	Water Heaters - Wholesale & Manufacturers							6		0	0%
Time Contractive	Fruit & Vegetable Growers & Shippers	6.101		16		13		3		0	0%
Properties - Parties B. Agentin	Astrologers	6.082				4	57%	3		<u> </u>	0%
Distriction Advisors Services - Advanced Fee 6.0556 1.105 1.105 1.105 7 5006 6 4306 1.77 1.105						6		4		1	
Materials Lawren - Worker Conversation 6,050 1,020 8 2,348 8 100% 0 0.						34		6		1	7%
Colf Courses - Public		6.050		8	2.348	8		0	0%	0	0%
Construction Estimates	Golf Courses - Public	6,022	1,821		1,173	34			32%	0	0%
Specific Service - Personal Sp.966 1,824 1 3,483 0 0% 0 0% 1 1000	Wood Finishing					5		11		0	0%
Direct				9	2,200	1		5		3	
Self Defenge				1		0		0		1	
Shoopers						13		12			
1.68 1.62		5,979						1		0	0%
Second	Laser Therapy	5,976					67%	3	33%	0	0%
Sies Disorders - Siese Annea				LU	1/505	20		5		0	0%
Aluminum	House Cleaning Equipment & Supplies					9	64%	5	36%	0	
Solices						9		19		0	
Metal Socialities 5,961 1,834 6 2,550 4 67% 2 33% 0 0 0				32		6		25		1	3%
News Service	Metal Specialties					4		2		0	0%
Satemers - Industrial & Construction 5.950 1.837 8 2.348 5 63% 3 38% 0 0 0	Fiber Optics							2		0	0%
Senevable Finerry S.950 1.837 12 2.055 5 50% 5 42% 1 89	News Service			88		79		8		1	1%
Uniform Supply Service				8		5		3		0	
Tax Software		5,930 5,934							37%		0%
Physicians - Surgeons & Neurosurgeons 5,922 1,841 36 1,354 26 72% 9 25% 1 39 1 1 36 1,354 26 72% 9 25% 1 39 30 30 30 30 30 30 30	Tax Software							7		0	0%
Smokers Information & Treatment	Physicians - Surgeons & Neurosurgeons					26			25%	1	3%
Architectural & Construction Specs 5.911 1.845 14 1.945 4 29% 10 71% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		5,917						13		0	0%
Architectural & Construction Specs 5.911 1.845 14 1.945 4 29% 10 71% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		5,917				24		5		0	0%
Concrete Pumping Service		5,912 5,911				<u>5</u>		10		0	0%
Truck Caps & Shells	Concrete Pumping Service			2		0		2		0	0%
Rubber Products 5.898 1.849 31 1.438 16 5.2% 15 48% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Truck Caps & Shells	5,908	1,847		1,945	10	71%	4	29%	0	0%
Source Houses	Behavioral Education Services	5.904				8		4	33%	0	0%
Travel & Tourism Development and Education 5,893 1,851 6 2,550 3 50% 3 50% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		5.898		31				15		0	
Trucks Industrial						14		23		<u>4</u>	0%
Not Elsewhere Classified After Investigation 5,882 1,853 8 2,348 7 88% 1 13% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Trucks - Industrial					16		5			0%
Hospital Consultants 5,864 1,855 65 1,044 35 5,4% 30 46% 0 0 0 0 0 0 0 0 0	Not Elsewhere Classified After Investigation	5,882	1,853		2,348	7	88%	1	13%	0	0%
Party Facilities 5,862 1,856 52 1,159 24 46% 28 54% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Auto Parts & Supplies - Rebuilt					6		15		0	0%
Corporate Housing 5,853 1,857 9 2,260 4 44% 5 56% 0 0 0								50		0	0%
Hydraulic Equipment Repair 5,850 1,858 4 2,821 2 50% 2 50% 0 0 9 Food Brokers 5,848 1,859 7 2,432 5 7,1% 2 29% 0 0 9 Walloapers & Wallcoverings - Retail 5,840 1,860 36 1,354 19 53% 17 47% 0 0 0 9 Heav Duty Equipment Repair 5,825 1,861 10 2,190 4 40% 6 60% 0 <	Corporate Housing	5.862				24		28		0	0%
Food Brokers 5,848 1,859 7 2,432 5 7,1% 2 2,29% 0 0 9% 0 1 1,1% 0 0 0% 0 1,860 36 1,354 19 53% 17 47% 0 0 9% 0 0 9% 0 1 1,860 36 1,354 19 53% 1 1,00% 0 1,00%						7		2		<u> </u>	0%
Wallpapers & Wallcoverings - Retail 5,840 1,860 36 1,354 19 53% 17 47% 0 0 0 Heavy Duty Equipment Repair 5,825 1,861 10 2,190 4 40% 6 60% 0 0 Comic Books 5,809 1,862 35 1,374 13 37% 22 63% 0 0 Boilers - Repair & Cleaning 5,800 1,863 4 2,821 3 75% 1 25% 0 0 Caulking Contractors 5,792 1,864 1 3,483 1 100% 0 0 0 Artists - Fine Art 5,783 1,865 9 2,260 8 89% 1 11% 0 0	Food Brokers			7	2,021			2		0	0%
Heavy Duty Equipment Repair 5,825 1,861 10 2,190 4 40% 6 60% 0 0 Comic Books 5,809 1,862 35 1,374 13 37% 22 63% 0 0 Boilers - Repair & Cleaning 5,800 1,863 4 2,821 3 75% 1 25% 0 0% Caulking Contractors 5,792 1,864 1 3,483 1 100% 0 0% 0 0% Artists - Fine Art 5,783 1,865 9 2,260 8 89% 1 11% 0 0	Wallpapers & Wallcoverings - Retail	5,840	1,860	36	1,354		53%	17	47%	0	0%
Boilers - Repair & Cleaning 5,800 1,863 4 2,821 3 75% 1 25% 0 0% Caulking Contractors 5,792 1,864 1 3,483 1 100% 0 0% 0 0% Arkists - Fine Art 5,783 1,865 9 2,260 8 89% 1 11% 0 0%	Heavy Duty Equipment Repair	5,825			2,190	4	40%	6	60%	0	0%
Caulking Contractors 5,792 1,864 1 3,483 1 100% 0 0% 0 0% Artists - Fine Art 5,783 1,865 9 2,260 8 89% 1 11% 0 0%	Comic Books					13		22		0	0%
Artists - Fine Art 5,783 1,865 9 2,260 8 89% 1 11% 0 0%				4		3		1		0	
	Artists - Fine Art			7		Į R		1		<u> </u>	0%
	Lie Detection Service			4		3		1		0	0%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Oil Tank Removal	5,763	1,867	6	2,550	6	100%	0	0%	0	0%
Tractor Repair & Service	5.753	1.868	8	2.348	6	75%	2	25%	0	0%
Paint - Wholesale & Manufacturers	5,745	1.869	29		8	28%	21	72%	0	0%
Housing Consultants & Referral Service	5,743	1,870	21		11	52%	5	24%	5	24%
Music & Messaging Services	5,738	1,871	47		39	83%		15%	1	2% 4%
Laundries - Self Service Psychotherapist	5.721 5.716	1.872 1.873	111		51	46% 62%	56	50% 38%	4	0%
Storage Units - Portable	5,716	1,873	56		35	63%	20	36%	1	2%
Storm Windows & Doors - Repair	5,707	1,875	17		5	29%	7	41%	<u>1</u>	29%
Auto Electric Equipment	5,701	1,876	17		9	53%	8	47%	0	0%
Occupational Health - Nursing Services	5,699	1,877	6		4	67%	2	33%	0	0%
Detective Agencies	5,694	1,878	11		2	18%	9	82%	0	0%
Inventory Service	5.684	1.879	4		1	25%	3	75%	0	0%
Window Tinting & Coating - Residential	5,680	1,880	4		2	50%	2	50%	0	0%
Organic/Green Products	5,672	1,881	13 91		62	69%	4	31%	0	0% 23%
Filtering Materials & Supplies	5.665	1.882 1.883	91		52 78	68%	8 21	9% 21%	- 21	23%
Firearm Manufacturer Auto Race Cars	5.663 5,662	1,883	14		/8	79% 36%	7	50%	2	14%
Carpet Installation	5,659	1,885	19		6	32%	11	58%	2	11%
Horse Training	5,649	1,886	9		5	56%	4	44%	0	0%
Art Metal Work	5,645	1,887	24		5	21%	19	79%	0	0%
Mining Companies	5,644	1,888	1	3,483	0	0%	1	100%	0	0%
Cleaning Supplies by Internet	5,640	1,889	16		7	44%	9	56%	- 0	0%
Fraternal Organizations	5.625	1.890	6		5	83%	1	17%	0	0%
Pressure Washers	5,604 5,590	1,891	17		10	59%	7	41%	0	0%
Ski Equipment - Retail		1,892	24		15	63%	9	38%		0%
Bartending Service Oil Producers	5.580 5.566	1.893 1.894	18 12		8	44%	6	33% 17%	4	22% 25%
Health Care - Placement	5,558	1,894	12			58% 71%	2	1/% 29%	3	0%
Horse Breeders	5,543	1,896	7	2,432	2	67%		0%	1	33%
Pyramid Companies	5,540	1,897	14		2	14%	11	79%	1	7%
Electronic Power Supplies	5,527	1,898	23		18	78%	3	13%	2	9%
Cable Networking	5,521	1,899	44		13	30%	31	70%	0	0%
Auto Manufacturers Equipment & Supplies	5,513	1,900	14		3	21%	11	79%	0	0%
Attornevs & Lawvers - Patent	5,508	1.901	2	3,202	2	100%	0	0%	0	0%
Oils - Petroleum	5,507	1,902	9	2,260	6	67%	3	33%	0	0%
Tents - Rental	5,503	1,903	21		10	48%	11	52%	0	0%
Mailing Services - International	5.502	1,904	18		11	61%		39%	0	0% 0%
Deck - Repair Exterior Structures - Gazebos, Arbors, Pergolas	5.491 5.487	1.905 1.906	12		6	67% 58%	3	33% 42%	0	0%
Fruits & Vegetables - Wholesale	5,487	1,906	12	3,202	7	100%	5	0%	0	0%
Advertising - Telephone	5,465	1,907	44		15	34%	20	66%	0	0%
Canvas Goods	5,468	1,909	38		36	95%	23	5%	0	0%
Sharpening Service	5,461	1,910	12		8	67%	4	33%	0	0%
Quickbooks Training & Support	5,446	1,911	8		8	100%	0	0%	0	0%
Food Products - Organic	5,445	1,912	14		7	50%	5	36%	2	14%
Art Instruction & Schools	5,443	1,913	20		7	35%	11	55%	2	10%
Fence Staining	5,431	1,914	9		8	89%	1	11%	0	0%
Musical Instruments - Repair	5.429	1,915	15			53%	7	47%	0	0%
Nuts - Edible Insurance - Medical Liability	5,414 5,409	1,916 1,917	16 13	1.852 2.005	14	88% 62%	1	6% 38%	1	6% 0%
Pipes & Smokers Articles	5,409	1,917	96		46	48%	5	52%	0	0%
Risk Management	5,391	1,910	96		40	67%	20	22%	1	11%
Fingerprinting	5,373	1,920	22		9	41%	13	59%	ņ	0%
Fiberglass - Fabrication & Repair	5,372	1,921	8		3	38%	4	50%	1	13%
Engines - Fuel Injection Service & Parts	5,360	1,922	13	2.005	9	69%	4	31%	0	0%
Foundries	5.357	1.923	3	2.973	0	0%	3	100%	0	0%
Contractor - Interior Trim	5,350	1,924	4	2,821	4	100%	0	0%	0	0%
Grant Writers	5,350	1,924	9	2,200	4	44%	5	56%	0	0%
Water Heaters - Repairing	5.339	1.926	24		20	83%	4	17%	0	0%
Advertising - Radio	5.326 5.319	1.927	16		15 4	94%		6%		0% 0%
Water Well Drilling Equipment & Supplies	5,319 5,318	1,928 1,929	5	2,667 2,126	4	80% 82%	1	20% 9%	0	9%
Fireworks Fashion Designers	5,318	1,929	53		29	82% 55%	JU.	38%	1	8%
Email Service Provider	5,311	1,930	21		16	76%	3	14%	2	10%
Travel Agent Mills	5,304	1,932	26		3	12%	19	73%	4	15%
Video Equipment - Sales & Rentals	5.295	1.933	16	1.852	12	75%	4	25%	<u> </u>	0%
Printina Equipment	5.290	1.934	11	2,126	8	73%	3	27%	0	0%
Air Conditioning Equipment - Room Units	5,286	1,935	28	1,502	21	75%	6	21%	1	4%
Artist - Makeup	5,285	1,936	26		12	46%	14	54%	0	0%
Guitars & Amplifiers	5.281	1,937	27		15	56%	12	44%	<u> </u>	0%
Videographers	5,278	1,938	56		20	36%	31	55%	5	9% 0%
Erosion Control	5,261 5,260	1,939 1,940	2	3,202 2,348	2	100% 50%	0	0%	0	0%
Attornevs & Lawvers - Employment & Workers Compensation Fences - Vinyl	5,260	1,940	8	2,348	4	50% 44%	4	50% 56%	0	0%
Messenger Service	5,245	1.941	3	2.260	3	100%		0%	<u> </u>	0%
Trailers - Transporting	5,245	1,942	24		3	13%	19	79%	2	8%
Trampolines	5,219	1,944	27		14		13		0	0%
		4,777		. 1,333		. 32/01	13	FO /0	U	

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Pursue	%
Jet Ski/Personal Watercraft	5,217	1,945	42	1,270	25	60%	17	40%	0	0%
Lawn & Garden Pond Dealers & Supplies	5.217	1.945 1.947	13	2,003	7	54%	5	38%	1	8%
Swimming Pools- Above Ground Giftware - Wholesale & Manufacturers	5.212 5.202	1,947	<u>3</u> 14	2,973 1,945	<u>3</u>	100% 36%	9	0% 64%	<u>U</u>	0 0%
Air Conditioning Systems - Cleaning	5,199	1,949	17		12	71%	4	24%	1	6%
Medical Case Management	5.198	1.950	3	2.973	2	67%	1	33%	0	0%
Custom Framing	5,181	1,951	9		6	67%	3	33%	0	0%
Cremation Urns	5,175 5,168	1,952 1,953	<u>9</u> 76	2,200	9	100% 91%	0	0% 9%	0	0%
Girls Apparel Shipping Room Supplies	5.168	1.953	12		8	67%	4	33%	<u>U</u>	0%
Identification Card Service	5,154	1,955	39		34	87%	4	10%	1	3%
Educational Materials - Home Schooling	5,149	1,956	29		22	76%	7	24%	0	0%
Consultant - Employee Benefit Plans	5,139	1.957	13		10	77%	3	23%	0	0%
Machine Tools - Repair & Rebuild	5,138 5,137	1,958 1,959	24		19 10	79% 67%	5	21% 33%	0	0%
Soaps & Detergents Home Staging	5,136	1,959	7	2,432	3	43%	4	57%	0	0 0%
Swimming Pool Cover Sales & Service	5,127	1,961	14		10	71%	4	29%	0	0%
Shelving	5,124	1,962	13	2,005	5	38%	8	62%	0	0%
Beer & Ale - Wholesale	5,118	1,963	7			71%	2	29%	0	0%
Food Processing Equipment & Supplies	5.115	1.964	12		7	58%	5	42%	0	0%
Contractor - Flat Roof Second Hand Stores	5.113 5,112	1,965 1,966	<u>9</u> 37		23	44% 62%	5 13	56% 35%	1	3%
Plasma Centers	5,090	1,967	22		10	45%	12	55%	0	0%
Endodontics	5,076	1.968	25	1.569	21	84%	4	16%	0	0%
Occupational Therapists	5,075	1,969	16		10	63%	4	25%	2	13%
Health Resorts	5,071 5,070	1,970 1,971	45		27	60% 50%	17	38% 50%	1	2%
Paving Materials Oilfield Hauling	5.070	1.971	<u>4</u>	3,953		50% 0%	2	0%	<u>U</u>	0%
Records Management	5,062	1,973	28		20	71%	8	29%	0	0%
Construction Supplies	5,057	1,974	21		11	52%	10	48%	0	0%
Aviation Services	5,056	1.975	12	2,065	. 6	50%	6	50%	0	0%
Schools - Academic - College Preparatory Tanning Salons Equipment & Supplies	5,054 5,051	1,976 1,977	16 13		11	69% 38%	5	31% 62%	0	0%
Guide Service	5,031	1,977	8		4	50%	4	50%	0	0 0%
Tools - Cutting	5.014	1,979	14		7	50%	7	50%	0	0%
Massage School	5,009	1,980	10		10	100%	0	0%	0	0%
Contractor - Water Conditioning	5,008	1,981	13		8	62%	3	23%	2	15%
Insurance - Long Term Care Technical Manual Preparation	5.000 4.993	1.982 1.983		3.202 1.945	2	100% 21%	10	0% 71%	0	0% 7%
Window Shades - Equipment & Supplies	4,987	1,984	14		11	79%	3	21%	- 1	0%
Office Equipment	4,982	1,985	39	1,307	29	74%	10	26%	0	0%
Truck Bedliner - Sprav On	4.960	1.986	6		5	83%	1	17%	0) 0%
Horse Riding/Horse Trail Rides	4,920 4,918	1,987 1 988	31 28		10	32% 25%	20	65%	1	3%
Knives - Custom Smelters & Refiners - Precious Metals	4,918	1,988	28	2,973	7	67%	21	75% 33%	<u>U</u>	0%
Social Workers	4,913	1,990	12		8	67%	2	17%	2	17%
Colon Hydrotherapy - Colonic Therapy	4,900	1,991	0		0	0%	0	0%	0	0%
Insurance Inspection & Audits	4,898	1,992	2	3,202	1	50%	1	50%	0	0%
Pet Kenneling Services	4.897 4.884	1,993 1,994	11 112		8 101	73%	3	27%	0	0%
Costume Fabrics, Trim & Accessories Distributing Service - Circular, Sample	4.884 4.875	1,994	112		101	90% 36%	11	10% 64%	<u>U</u>	0%
Fax Transmission Service	4,868	1,996	27		22	81%	5	19%	0	0%
Woodworking Equipment & Supplies	4,866	1.997	16		9	56%	7	44%	0	0%
Mats & Matting	4,865	1,998	27		17	63%	10	37%	0	0%
Horse Equipment & Supplies	4,861 4,850	1,999 2,000	20 14	1,729 1,945	14	70%	6	30%	0	0%
Refrigeration Equipment - Supplies & Parts Chain Link Fence Sales, Service & Contractors	4,850	2,000	14		3	36% 33%	7	64% 58%	1	8%
Dentist - Periodontist	4,849	2,001	16		15	94%	1	6%	0	0%
Patio Builder	4,848	2,003	13	2,005	8	62%	5	38%	0	0%
Pavement & Floor Marking Services	4.846	2,004	10		4	40%	6	60%	0	0%
Guardian Services - Adult & Child	4.845 4.838	2,005 2,006			3	50% 47%	3	50%	0	0% 5%
Dressmakers Fence Posts & Fittings	4,838	2,006	19	2,432	1	14%	9	47% 86%		0 0%
Photo Booth Rentals	4,830	2,007	56		19	34%	33	59%	4	7%
Scaffolding & Aerial Lifts	4,820	2,009	7	2,432	5	71%	2	29%	0	0%
Containerized Freight Service	4,817	2,010	9	2,260	6	67%	3	33%	0	0%
Speedometers Autograph Doalors	4.813 4.807	2.011 2.012	<u>5</u>	2.667 1.671	1	20% 50%	3	60% 41%	1	20%
Autograph Dealers Consignment Service - Furniture	4.807 4.798	2,012	61		29	50% 48%	28	41% 46%		1 7%
Physicians & Surgeons - Urology	4,797	2,013	21		16	76%	5	24%	0	0%
Publishers - Internet Guides	4,787	2,015	17	1.812	15	88%	2	12%	0	0%
Vehicle Graphics	4,785	2,016	12	2,065	4	33%	8	67%	0	0%
First Aid Instruction	4,784 4,783	2,017 2.018	15	1,902 2,973	8	53% 67%	7	47% 0%	0	0%
Economic Research & Analysis Schools - Online Trading & Investment	4,783	2,018 2,018	<u>3</u> 17			24%	13	76%		0%
Window Tinting & Coating - Commercial	4,763	2,020	15		7	47%	8	53%	0	0%
Event Planners - Corporate	4,758	2,021	26	1,553	10	38%	15	58%	i	4%
Attorneys & Lawyers - Lemon law	4.748	2 022		3.483	0	0%		100%		0%

Appendix	Industry Classification	Tmaul-1	Dank by Inguists	Comul-!-t-	Dank by Completer	Comple Cottle d	%	Counts Not Sattle	%	Cmpls Unable To	
Address April Ap	Industry Classification	Inquiries	Rank by Inquiries	Complaints		Cmpls Settled	,,	Cmpls Not Settled	• •		%
Santa Francisco				6		3		3		0	
1.50 1.50				54	2.821	20		26		0	
State	Engines - Gas	4.719			2 190	20	50%		50%	0	
Sect States Section				9		8		1		0	0%
Addition				5		1		4		Ō	0%
Some - Commonded Alber				5		4		1		0	
Baber Windstein				5		4		1		0	
1				1		0		1		0	
Sear Description 4,65						6		2	25%	0	
Stand Description				U		U		7		0	
Concert Processor & Conc								5		0	0%
Electronics Research A December 4.665 2.308 3.1 1.438 1.1 4.455 1.7 5.555 1.1 3.0 3.								36		0	0%
County C						3		1		0	0%
Contractions				31		13		17		1	
Time Security 1.0		4.664		7		4		3		0	
Searching 1.656 2.052 3 2.077 1 3396 7 6729 6 70 70 70 70 70 70 70						2		4		<u>U</u>	
South				79		40		39		0	
Traces Deliminares & Manufacturers 4.672 2.643 4 2.672 1 2.754 1 2.754 1 2.754 1 2.754 1 2.754 1 2.755 1 2.755 1 2.755 1 2.755 1 2.755 1 2.755 1 2.755 1 2.755 1 2.755 1 2.755 1 2.755 1 2.755 1 2.755 1 2.755 1 2.755 1 2.755 2.755 1 2.755				40		18		20		2	5%
Secretary - Longer		4,652				3		1		0	0%
Channer No. Channer	Boarding - Horses	4,645	2,045	9	2,260	6	67%	3	33%	0	0%
Comment Comm				14		5		5		4	
Electronic Information 4				9		3		6		0	
Placete Fundament 4.614 2.008 11 2.005 1.1 2.005 2 1.506 0.000 0								0		0	
Protecte Augustines Manufacturer 4			2,049		7.30			4/		0	0%
Tickets & Councers - Printers & Sumpliers	Printer & Printer Supplies - Manufacturer	4,614						7		<u>U</u>	
Designation 4.592								11		0	
Mode A Miles 100 1						4		8		0	0%
Control of Blocks & Shapes 4,578 2,058 5 2,667 3 60% 2 40% 0 70 70 70 70 70 70 7	Mold & Mildew Inspection	4,582		10	2,190	6		4	40%	0	0%
Traffic Stones, Stanois & Foundment 4,570 2,057 4,12,221 2,509 2,5				14		2		11		1	
Data Brokers				5		3		2		0	
Trassers - Construction						126		2		0	
Trainers - Lorses - L				146		126		20		<u> </u>	
Association Service		4,301		7	2,021	5		2		0	
Bearle 4,550 2,062 29 1,478 12 41% 14 48% 3 10%		4,555		20		19		1		0	0%
Subber Stamps		4,550		29		12	41%	14		3	10%
Noome Rental 4,924 2,055 20 1,729 11 \$59% 9 45% 0 0 0 0 0 0 0 0 0						7		1		0	0%
Recreational Vehicles - Transportation				20		6		11	55%	3	
Abvertising - Shoopers Guides		4,524		20		11		9		0	
Insurance - Liability						5		10		<u> </u>	
Solar Energy Research B Development 4,598 2,069 3 2,973 3 1,00% 0 0% 0 0% 0 0% 0 0% 0 0				7		5		2		0	
Race Tracks				3		3		0		0	0%
Roof Structures 4,507 2,070 12 2,065 6 50% 4 33% 2 17% Auto Dealers - Buying Co-On 4,505 2,072 65 1,044 34 52% 30 46% 1 2% Potter 4,501 2,073 16 1,852 10 63% 5 31% 1 6% Caustrian Services 4,499 2,074 14 1,945 7 59% 5 36% 2 14% 1 6% 14% 1 6% 2 14% 1 6% 14% 2 1 4% 2 1 14% 2 1 1 6% 1 2 2 1 1 2 1 1 2 2 1 1 2 2 1 2 2 1 2 2 1 2 2 1 2 2 1 2 2 2 3 3				46		12		30		4	9%
Pottery						6		4		2	17%
Equestrian Services 4,499 2,074 14 1,945 7 50% 5 36% 2 14% 1,045 7 78% 2 22% 6 0 0 % 0,04 hard Motors 4,495 2,075 9 2,260 7 78% 2 22% 6 0 0 % 0 0 % 0 0 0 0 0		4.505						30	46%	1	
Outboard Motors 4,495 2,075 9 2,260 7 78% 2 22% 0 0% Marble & Terragzo Cleaning & Service 4,487 2,076 3 2,973 2 67% 1 33% 0 0 % Carpet & Rud Dealers - Persian/Oriental Russ 4,487 2,078 16 1.852 14 88% 2 13% 0 0 % Ear & Body Pierrina 4,457 2,078 16 1.852 14 88% 2 13% 0 0 % Audio-Visual Equipment - Supplies Sparts 4,453 2,079 16 1.852 7 44% 9 56% 0 0 % Ventilating Systems - Cleaning 4,453 2,079 10 2,190 6 60% 3 30% 1 17% 0 0% 1 17% 0 0% 1 17% 0 0 0% 0 0% 1 17% 0 0 0% 0 0%						10		5		1	
Marble & Terrazzo Cleaning & Service						7		5		2	14%
Carnet & Rug Dealers - Persian/Oriental Rugs	Marble & Terrazzo Cleaning & Service			9		2		1	22%	<u> </u>	
Far & Body Piercina 4.457 2.078 16 1.852 14 88% 2 13% 0 0 0 0 0 0 0 0 0				37		29		3			0%
Ventilating Systems - Cleaning 4.453 2.079 10 2.190 6 60% 3 30% 1 10%						14		2		Ō	0%
Ventilating Systems - Cleaning 4,453 2,079 10 2,190 6 60% 3 30% 1 10%	Audio-Visual Equipment - Supplies & Parts					7		9		0	0%
Cacktail Lounces A.442 2.082 30 1.459 12 40% 18 60% 0 0.0% 0.0% 0.0% 0 0.0% 0 0.0% 0.0	Ventilating Systems - Cleaning					6		3		1	. 10%
Display Fixtures & Materials						5		1		0	
Windows - Wells & Covers 4.431 2.083 0 3.953 0 0.96 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0 0.96 0.96 0 0.96 0.						12		18		0	
Army & Navy Goods 4.428 2.085 23 1.629 16 7.0% 7 30% 0 0% Mattress Makers Supplies 4.411 2.086 19 1.763 15 79% 4 2.1% 0 0% Assembly & Fabricating Service 4.409 2.087 4 2.921 2 50% 2 50% 0 0% Assembly & Fabricating Services 4.409 2.081 1 2.281 2 50% 2 50% 0 0% Modular/Mobile Home - Foundation Services 4.397 2.088 11 2.126 7 64% 4 36% 0 0% Modular/Mobile Home - Foundation Services 4.397 2.089 2.3 1.629 14 61% 8 35% 1 4.48 Chairs - Wholesale & Manufacturers 4.395 2.090 23 1.629 17 7.4% 6 26% 0 0% Chairs - Wholesale & Manufacturers 4.395 2.090 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td>4</td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>						4		0		0	
Mattress Makers Supplies 4.11 2.086 19 1.763 15 7.9% 4 2.1% 0 0% Assembly & Fabricating Service 4.401 2.087 4 2.821 2 50% 2 50% 0 0 Sewing Contractors 4.399 2.088 11 2.126 7 64% 4 36% 0 0% Modular/Mobile Home - Foundation Services 4.397 2.089 23 1.629 14 61% 8 35% 1 4% 9.8 35% 1 4% 1.00 8 35% 1 4% 1.00 8 35% 1 4% 4.10 2.00 23 1.629 17 7.4% 6 2.6% 0				0		16		7		<u>U</u>	
Assembly & Fabricating Service 4.09 2.087 4 2.821 2 50% 2 50% 0 0% Sewing Contractors 4.397 2.088 11 2.126 7 64% 4 36% 0 0% Modular/Mobile Home - Foundation Services 4.397 2.089 23 1.620 14 61% 8 35% 1 4% Chairs - Wholesale & Manufacturers 4.391 2.091 0 3.953 0 0% 0 0% Ventilating Equipment 4.391 2.091 0 3.953 0 0% 0 0% 0 0% Trucking - Water Hauling 4.387 2.092 1 3.483 0 0% 1 100% 0 0% Verice Detailers - Structural 4.377 2.093 2 3.202 1 50% 1 100% 0 0 0% 0 0% 0 0% 0 0 0 0 0 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>4</td> <td></td> <td>0</td> <td>0%</td>								4		0	0%
Sewing Contractors 4,399 2,088 11 2,126 7 64% 4 36% 0 0 0 0 0 0 0 0 0		4,409	2,087	4	2,821	2	50%	2	50%	0	0%
Chairs - Wholesale & Manufacturers 4,395 2,090 23 1,629 17 74% 6 26% 0 0% ventilating Equipment 4,391 2,091 0 3,953 0 0% 0 0% 0 0% Trucking - Water Hauling 4,387 2,092 1 3,483 0 0% 1 100% 0 0% Steel Detailers - Structural 4,370 2,093 2 3,202 1 50% 1 50% 0 0% Work Clothes - Retail 4,366 2,094 11 2,126 9 82% 1 9% 0 0% Halls & Auditoriums 4,357 2,095 16 1,852 5 31% 10 63% 1 6% Auto - Fleet Service 4,353 2,095 45 1,232 35 78% 10 22% 0 0 6 Computers - Programming 4,344 2,097 24 1,596	Sewing Contractors	4,399			2,126	7	64%	4	36%	0	0%
Ventilating Equipment								8		1	4%
Trucking - Water Hauling 4,387 2,092 1 3,483 0 0% 1 100% 0 0% Steel Detailers - Structural 4,370 2,093 2 3,202 1 50% 1 50% 0 0% Work Clothes - Retail 4,366 2,094 11 2,126 9 82% 1 9% 1 1 9% 1 9% 1 9% 1 9% 1 9% 1 9% 1 9% 1 9% 1						17		6		0	
Steel Detailers - Structural				0		0		0		0	
Work Clothes - Retail 4,366 2,094 11 2,126 9 82% 1 9% 1 9% Halls & Auditoriums 4,357 2,095 16 1,852 5 31% 10 63% 1 64% Auto - Fleet Service 4,353 2,096 45 1,232 35 78% 10 22% 0 0% Computers - Programming 4,344 2,097 24 1,596 7 29% 16 67% 1 4% Lighting Fixtures - Supplies & Parts 4,343 2,098 10 2,190 7 70% 2 20% 1 10% Oil Royalties 4,326 2,099 3 2,973 2 67% 1 33% 0 0				1		0		1		0	
Halls & Auditoriums	Work Clothes - Retail	4,366		11	2,126	9		1		1	9%
Auto - Fleet Service 4.353 2.096 45 1.232 35 78% 10 22% 0 0% Computers - Programming 4.344 2.097 24 1.596 7 29% 16 67% 1 4% Lighting Fixtures - Supplies & Parts 4,343 2.098 10 2,190 7 70% 2 20% 1 10% Oil Royalties 4,326 2,099 3 2,973 2 67% 1 33% 0 0%					1,852	.5		10		1	6%
Computers - Programming 4,344 2,097 24 1,596 7 29% 16 67% 1 4% Lighting Fixtures - Supplies & Parts 4,343 2,098 10 2,190 7 70% 2 20% 1 10% 01 Royalties 4,326 2,099 3 2,973 2 67% 1 33% 0 0		4.353	2.096	45	1.232	35	78%	10	22%	0	0%
Oil Royalties 4,326 2,099 3 2,973 2 67% 1 33% 0 0 0%	Computers - Programming					7		16	67%	1	4%
				10		7		2		1	
	Oil Royalties Batteries - Dry Cell - Wholesale & Manufacturers	4,326 4.317	2,099 2 100	3 28		24	67% 86%	1	33% 14%	0	0%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Jewelry Findings	4,314	2,101	14	1,945	8	57%	6	43%	0	0%
Filing Equipment, Systems & Supplies	4,305	2,102	127	700	127	100%	0	0%	0	0%
Contractors - Sheet Metal	4,287	2.103	2	3.202	2	100%	0	0%	0	0%
Photographic Equipment - Repair	4,282	2,104	31	1,438	24	77%	7	23%	0	0%
Electrical Power Systems (Residential & Commercial) - Backup	4,280	2,105	11	2,126	8	73%	3	27%	0	0%
Systems Surgical Appliances & Supplies	4,266	2,106	43		22	77%	10	23%	0	0%
Fabrics - Wholesale & Manufacturers	4,264	2,100	12		9	67%	3	25%	1	8%
Contractor - Hauling	4,257	2,108	7	2,432	4	57%	3	43%	ñ	0%
Television Program Distributors	4,255	2,109	31	1,438	24	77%	5	16%	2	6%
Coffee Brewing Devices	4,252	2,110	34		30	88%	4	12%	0	0%
Bird & Wildlife Supply Shops	4,243	2,111	8	2,348	4	50%	4	50%	0	0%
Catalog Showrooms	4.238	2,112	50		48	96%	2	4%	0	0%
Appraisers - Antiques	4,237	2,113	6		1	17%	5	83%	0	0%
Phlebotomy Training & Certification International Trade Consultants	4,236 4,235	2,114 2,115		3,202 2,550	1	50% 17%	1	50% 67%	0	17%
Masonry Panels - Prefabricated	4,233	2,115	5		1	0%	- 4	100%	1	0%
Emergency Rooms	4,225	2,116	108	792	101	94%	7	6%	0	0%
Cheerleading Instruction	4,222	2,118	30	1,459	15	50%	14	47%	1	3%
Lasik Eve Surgery	4,211	2,119	14		11	79%	3	21%	0	0%
Lobbvists	4,210	2.120	1	3,483	1	100%	0	0%	0	0%
Foods - Dehydrated & Freeze-Dried	4,208	2,121	9	2,260	2	22%	7	78%	0	0%
Surrogacy	4,201	2,122	3	2,973	3	100%	0	0%	0	0%
Beds - Wholesale & Manufacturers	4.193	2.123				88%	1	13%	0	0%
Physicians & Surgeons - Ear, Nose & Throat	4,183	2,124	51 6		45	88%	6	12%	0	0% 0%
Pumping Contractors Talanhana Calisitation Companies	4,180 4,172	2,125 2.126	6 8	2,330	1	17%	5	83% 25%	0	75%
Telephone Solicitation Companies Springs - Automotive - Sales & Service	4.1/2 4.167	2,126	12		- 0	0% 58%	2	25% 42%	<u> </u>	0%
E-Books	4,164	2,127	90		80	89%	10	11%	0	0%
Stadiums, Arenas & Athletic Fields	4,162	2,129	65		43	66%	22	34%	0	0%
Inventors	4,159	2,130	8	2,348	3	38%	3	38%	2	25%
Engineers - Mechanical	4,153	2,131	6	2,550	1	17%	5	83%	0	0%
Truck Manufacturers & Distributors	4,149	2,132		2,432	3	43%	4	57%	0	0%
Exercise Equipment & Machines - Service & Repair	4,145	2,133	20		14	70%	6	30%	0	0%
Sheet Metal Equipment & Supplies	4.138	2.134	4		2	50%	1	25%	1	25% 25%
Sprinkler Supervisory Service Bartending Instruction	4,137 4,122	2,135 2,136	4 16			50% 38%	10	25% 63%	1	0%
Oxygen Therapy Equipment	4,122	2,130	14	1 0/15	10	71%	10	14%	2	14%
Floors - Raised	4,109	2 138	9		7	78%	1	11%	1	11%
Auto Smog Inspection	4,106	2,139	39	1,307	30	77%	9	23%	Ô	0%
Television Program Producers	4,104	2,140	7	2,432	2	29%	5	71%	0	0%
Shreddina Services	4.097	2.141	3	2.973	3	100%	0	0%	0	0%
Floor Refinishing	4,096	2,142	16			44%	9	56%	0	0%
Venetian Blinds - Repair & Cleaning	4,088	2,143	56	2,007	3	60%	2	40%	14	0% 25%
Locks - Wholesale & Manufacturers Lamps & Lamp Shades - Retail	4,081 4,056	2,144 2.145	20		7	11% 35%	30	64% 65%	14	0%
Pet Exercising Service	4,054	2,143	20	2,973	2	67%	13	33%	0	0%
Attorneys & Lawyers - Employment Litigation	4,052	2,147	1	3,483	0	0%	1	100%	0	0%
Water Leak Detection	4,047	2,148	4		2	50%	2	50%	0	0%
Consultants - Security	4.046	2,149	12	2.065	2	17%	10	83%	0	0%
Fans - Household	4,032	2,150	16		9	56%	5	31%	2	13%
Embroidery Supplies	4,011	2,151	14		11	79%	3	21%	0	0%
Roof Decks	4.007	2.152	4	2,021	2	50%	2	50%		0%
Litigation Support	3,999	2,153 2,154	5	2,667 1,459	13	60% 43%	2	40% 57%	0	0% 0%
Soccer Clubs Vehicle Sales - Manufacturing Companies	3,995 3,985	2,154 2,155	30	1,459	13	72%	1/	28%	0	0%
Sewage Disposal Systems	3.960	2,155	43		36	72% 84%	7	16%	0	0%
Electrical Power Systems Maintenance	3,959	2,157	8		5	63%	3	38%	0	0%
Theatrical Agencies	3,949	2,158	7	2,432	3	43%	4	57%	0	0%
Movers - Office	3.945	2,159	5	2,667	5	100%	0	0%	0	0%
Labor Organizations	3.939	2.160	3	2.973	1	33%	2	67%	0	0%
Mining Equipment & Supplies	3,924	2,161	9	2,260	4	44%	5	56%	0	0%
Decoration Contractors - Party, Convention	3,922 3,916	2,162 2,163	24 24		11	46%	13	54%	0	0% 8%
Bicycles - Repair Leather	3,916 3,905	2.163 2.164	24		13	54% 25%	9	38% 70%	2	5%
Leather Goods - Wholesale & Manufacturers	3,898	2,164	7	2,432	3	25% 57%	14	43%		0%
Foresters - Consulting	3,896	2,165	7	2,432	- 	0%	3	100%	0	0%
Editorial Services	3.892	2,167	8	2,348	3	38%		63%		0%
Housing Authorities	3,884	2,168	49	1,183	36	73%	13	27%	0	0%
Saltwater Pools - Equipment & Supplies	3,884	2,168	124		16	13%	108	87%	0	0%
Livestock Breeders	3.880	2,170	3	2,973	2	67%	1	33%	0	0%
Scrapbooking	3,876	2,171	19		8	42%	11	58%	0	0%
E-Cigarette Flavoring	3,869 3,868	2,172	21		9	43%	12	57%	0	0% 0%
Chairs - Orthopedic & Lift Publicity Service	3.868 3.860	2.173 2.174	14		10	71% 74%	4	29% 26%	0	0%
Cabinet Doors	3,860	2,174	19	1,703	26	74%		26%	<u>U</u>	0%
Television & Radio Broadcast Schools	3,845	2,175	33	3,483	1	100%	/ n	0%	0	0%
Cylinder Heads - Auto & Motorcycle	3,839	2,170	37		35		2	5%	0	0%
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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	0/a
Delicatessens	3,836	2,178	30	1,459	17	57%	12	40%	1	3%
Skating Rinks	3.833	2.179	19		13	68%	6	32%	0	0%
Posters	3.824	2.180	10		9	90%	1	10%	0	0%
Compression Clothing/Garments	3,821	2,181	75		60	80%	14	19%	1	1%
Balloons - Novelty & Toy Public Opinion Analysts	3,816 3,815	2,182 2 183	9	2,260	9	100% 100%	0	0% 0%	<u> </u>	0%
Musicians Musicians	3,815	2,183	23			35%	15	65%	<u>U</u>	0%
Machinery - Specially Designed	3,795	2,185	4		2	50%	2	50%	0	0%
Ventilating Contractors	3,787	2,186	2	3,202	2	100%	0	0%	0	0%
Steel Processina	3,785	2.187	0	3.953	0	0%	0	0%	0	0%
Piping Contractors	3,779	2,188	6		3	50%	3	50%	0	0%
Utilities Underground - Installation	3,775	2,189	3	2,973	1	33%	2	67%	0	0%
Nurses Registries	3.773	2,190	2	3.202	1	50%	1	50%	0) 0% 9%
Animal Online Drug & Prescription Services Labeling	3,769 3,769	2,191 2,191	11	-,	/	64% 83%	3	27% 17%	1	0%
Ice	3,769	2,191	13		10	77%	7	23%	0	0%
Patent Searchers	3,752	2,193	7	2,432	10	71%	J	0%	2	29%
Electric Bikes	3,744	2,195	24		11	46%	13	54%	0	0%
Court Reporters	3,741	2,196	5		4	80%	1	20%	0	0%
Veterinarians Equipment & Supplies	3.733	2,197	10	2,190	6	60%	2	20%	2	20%
Chairs - Rent	3,732	2,198	17	1.812	5	29%	10	59%	2	12%
Resilient & Vinyl Flooring	3,732	2,198	17	1,812	16	94%	1	6%	0	0%
Estheticians	3,728	2,200	11		9	82%	2	18%	0	0%
Corporate Awards	3.726	2.201	1 7	3.483	0	0%	1	100%		0%
Bras Boat Storago	3,723	2,202	10	2,732	5	71%	2	29%	0	0%
Boat Storage	3,719 3.718	2,203 2,204	10		12	50% 71%		50% 29%	0	0%
Car Wash & Polish Equipment & Supplies Fuel - Diesel	3.718 3.716	2,204	1/		12	71% 50%	2	29% 50%	0	0%
Professional Employer Organization	3,713	2,203	1	3,483	0	0%	1	100%	0	0%
Advertising - Television	3,706	2,207	6	2,550	4	67%	1	17%	1	17%
Tattoos - Removed	3.688	2,208	66	1,029	12	18%	39	59%	15	23%
Cranes	3,687	2,209	2	3,202	1	50%	1	50%	0	0%
Oilfield Equipment	3,685	2,210	1	3,483	0	0%	1	100%	0	0%
Junk Dealers	3,668	2,211	9	2,200	6	67%	2	22%	1	11%
Mason Contractors Equipment & Supplies	3.663	2,212	7	2,432	5	71%	2	29%	0	0%
Snow Removal Service - Commercial	3,659	2,213	9	2,200	/	78%	2	22%	0	0%
Schools - Dental Assistant	3,655	2,214	9	2,200	8	89%	1	11%	0	0%
Hvdroseedina Electronic Testina Equipment	3.651 3.637	2,215 2,216	4	2.821 2.667		25% 100%	3	75% 0%	0	0%
Labels - Paper	3,634	2,216	6		5	100%	0	0%	0	0%
Insurance - Medicare Supplement	3,623	2,218	0	3,953	0	0%	0	0%	0	0%
Swords	3,623	2,218	17		4	24%	13	76%	0	0%
Fishing Bait	3,621	2,220	3	2,973	1	33%	2	67%	0	0%
Craft Galleries & Dealers	3,617	2,221	16	1,852	7	44%	8	50%	1	. 6%
Artists Agents	3,609	2,222	9	2,200	6	67%	3	33%	0	0%
Martial Arts Supplies & Equipment	3.608	2,223	8		5	63%	3	38%	0	0%
Baby Accessories - Wholesale & Manufacturers	3,603	2,224	68		28	41%	16	24%	24	
Outboard Motors - Repair	3,595	2,225	10	2,007	3	60%		40%	- 0	0% 10%
Table Pads Auto Air Conditioning Equipment	3.587 3.586	2.226 2.227	13			50% 31%	4	40% 62%		8%
Office Buildings	3,586	2,227	17		11	65%	6	35%	1	0%
Miniatures - Collectors	3,582	2,229	14		9	64%	4	29%	1	7%
Charity - Elderly	3,576	2,230	4		3	75%	1	25%	0	0%
Leather Goods - Repair	3,574	2,231	5	2,667	3	60%	2	40%	- 0	0%
Garbage Disposal Equipment - Industrial & Commercial	3,571	2,232	18	1,793	6	33%	10	56%	2	11%
Plants - Interior Design & Maintenance	3.570	2,233	14		2	14%	12	86%	0	0%
Truck Service & Repair - Mobile	3.567	2.234 2.235	6		5	83%	1	17%	<u>0</u>	0%
Natural Stone Restoration & Cleaning	3,565 3,564	2,235 2,236	5	2,667 2,821	3	60% 100%	2	40% 0%	0	0%
Insulation Contractors Equipment & Supplies Contractor - Mechanical Insulation	3,564	2,236	4		4	100% 80%	0	20%	0	0%
Swap Shops	3,562	2,237	63		62	98%	1	0%	1	2%
Aircraft Dealers	3,554	2,239	4	2,821	4	100%	0	0%	ņ	0%
Florists - Wholesale	3,551	2,240	23		5	22%	18	78%	0	0%
Furniture Cleaning	3,548	2,241	19	1.763	17	89%	2	11%		0%
Hobby & Model Construction Supplies - Wholesale & Manufacturing	3,540	2,242	34		21	62%	10	29%	3	9%
Mens Clothing & Furnishings - Wholesale & Manufacturers	3.524	2,243	16		5	31%	10	63%	1	6%
Bat Removal	3.512	2.244	3	2,973	3	100%	0	0%	<u> </u>	0%
Cigar & Cigarette & Tobacco Dealers - Wholesale	3,512	2,244 2,246	7	2,432	3	43%	4	57% 0%		0%
Ultrasound - Medical	3,503		4	2,821	4	100%	0		0	0%
Modeling - Advance Fee Motor Homes - Rent & Lease	3.497 3,497	2.247 2,247	15	3.202 1,902	0	0% 53%	2	100% 47%	0	0%
Bulletin & Directory Boards	3,497	2,247	24		23	96%	1	4%	<u> </u>	0%
Coaching - Leadership	3,493	2,250	9		6	67%	3	33%	0	0%
Aids Research & Clinics	3,488	2,251	3	2,200	2	67%	1	33%	0	0%
Carburetors	3,487	2,252	7	2,432	6	86%	1	14%	0	0%
Tents	3,487	2,252	10		6	60%	4	40%	0	0%
Photographic Equipment & Supplies - Wholesale & Manufacturing	3.480	2 254	13	2.005	12	92%	- 1	8%	-	0%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Attorneys & Lawyers - Mediation & Arbitration	3,479	2,255	8	2,348	4	50%	0	0%	4	50%
Aerospace Industries	3.475	2,256	0	3.953	0	0%	0	0%	0	0%
Boat Lifts	3.474	2,257 2,258	4	2.821	4	100%	0	0%	0	0% 0%
Child Support Enforcement Bolts & Nuts	3,471 3,470	2,258		2,432 2,667	<u> </u>	71% 20%	Z	29% 80%	0	0%
Labor Contractors	3,470	2,259	5	2,667	2	40%	3	60%	0	0%
Metal Stamping	3,463	2,261	0	3,953	0	0%	0	0%	0	0%
Paving Stones	3,459	2,262	9	2,260	3	33%	6	67%	0	0%
Meal Preparation Service	3.457	2.263	25	1.569	20	80%	5	20%	0	0%
Videoconferencina Services	3.450	2.264	11		10	91%	1	9%	0	0%
Oilfield Consultants	3,442	2,265	10	3,483	0	0%	1	100%	0	0%
Television Station Equipment Consultants - Dental Management	3,442 3,433	2,265 2,267	10		/	70% 75%	3	30% 25%	<u> </u>	0%
Acoustical Consultants	3,430	2,268	12	3,483	1	100%	0	0%	0	0%
Suits - Custom Made	3,430	2,268	22		10	45%	11	50%	1	5%
Traffic Control & Flagging Service	3,430	2,268	1	3.483	1	100%	0	0%	0	0%
Convevors & Convevina Equipment	3.429	2.271	0	3.953	0	0%	0	0%	0	0%
Washing Machines & Dryers - Service & Repair	3,429	2,271	43		13	30%	28	65%	2	5%
Better Business Bureaus	3,428	2,273	109	785 1 945	39	36%	24	22%	46	42% 7%
Fireplace Equipment - Wholesale & Manufacturers	3.408 3.407	2,274 2,275	14	1.945 2.821	TT.	79% 50%	2	14% 50%	1	0%
Bee Removal Medical Tourism	3,407	2,2/5	3	2,821		100%	2	0%	0	0%
Basketball Clubs	3,396	2,277	14		6	43%	8	57%	0	0%
Paging Equipment & Service	3,391	2,278	17	1.812	8	47%	9	53%	0	0%
Video Tape Duplication Service	3,390	2,279	6	2,550	1	17%	5	83%	0	0%
Connectors - Electric	3,387	2,280	6		2	33%	4	67%	0	0%
Limestone	3.385	2.281	5	2,667	4	80%	1	20%	0	0% 0%
PIDE Carnot & Bug Bade Linings & Assessarios	3.381	2,282 2,283	2	3.202 2,432	2	100% 86%	0	0% 14%	0	0%
Carpet & Rug Pads, Linings & Accessories Jewelers - Supplies	3,379 3,377	2,283	- /	2,432	2	40%	3	60%	0	0%
Accounting & Bookkeeping Machines	3,377	2,285	3	2,973	2	67%	1	33%	0	0%
Tools - Power Actuated	3,353	2,286	26		13	50%	12	46%	1	4%
Amusement Devices	3,344	2,287	25		24	96%	1	4%	0	0%
Barbecue	3,341	2,288	28		8	29%	20	71%	0	0%
Oils - Lubricating	3.341	2,288	12		8	67%	3	25%	1	8%
Swimming Pools - Leak Detection & Repair	3,339	2,290	8	2,348	3	38%	5	63%	0	0% 0%
Physicians & Surgeons - Maxillofacial Computers - Multimedia	3,338 3,336	2,291 2,292	18 35	1,793 1,374	15 12	83% 34%	3	17% 63%	0	3%
Bank Equipment & Supplies	3,336	2,292	30		29	97%	1	3%	1	0%
Warehouses - Cold Storage	3,331	2,294	2	3,202	1	50%	1	50%	0	0%
Furnace Cleaning	3,330	2,295	4	2,821	1	25%	3	75%	0	0%
Forklift Repair & Maintenance	3.328	2.296	5		4	80%	1	20%	0	0%
Tile Restoration	3,325	2,297	12		5	42%	7	58%	0	0%
Auto Paint - Mobile Store Fixtures	3,323 3,319	2,298 2,299	13	2,005 2,667	<u> </u>	46% 60%	/	54% 40%	0	0% 0%
Lawn Installation Service	3,319	2,299	18	1.793	7	39%	11	61%	0	0%
Divers Equipment & Supplies	3,314	2,301	17		8	47%	9	53%	0	0%
Horse Transporting	3,303	2,302	5	2,667	3	60%	2	40%	0	0%
Environmental, Conservationist & Ecol Org	3.290	2.303	7	2.432	3	43%	4	57%	0	0%
Watch Bands	3.286	2,304	34		32	94%	2	6%	0	0%
Mail Boxes - Manufacturers & Distributors	3,282	2,305	23	1,629	19	83%	4	17%	0	0% 20%
Cleaning Systems Press, Chemical Technology - Litigation Support	3,273 3,273	2,306 2,306		2,667 1,596	2	40% 17%	2	40% 83%	1	0%
Drilling - Oil Well	3,270	2,308		3,483	4 0	0%	20	100%	0	0%
Recorded Information	3,264	2,309	17		16	94%	1	6%	0	0%
Valves	3,264	2,309	1	3.483	0	0%	1	100%	0	0%
Language Training Aids	3.263	2.311	28		24	86%	4	14%	0	0%
Charity - Environment	3,260	2,312	1	3,483	1_	100%	0	0%	0	0%
Garbage Disposals - Household	3,258	2,313	35 6		21	60%	14		0	0% 0%
Bottles - Wholesale & Manufacturers Bearings	3.257 3.252	2,314 2,315	6	2,550 2,667	4	67% 60%	2	33% 40%	0	0%
Physicians & Surgeons - Allergy	3,249	2,315	28	1,502	21	75%	7	25%	0	0%
Greenhouse Equipment & Supplies	3,238	2,317	5	2,667	4	80%	1	20%	0	0%
Cash Registers & Supplies	3,233	2.318	11	2.126	7	64%	4	36%	0	0%
Dairy Products - Wholesale	3,226	2,319	8	2/5 10	5	63%	3	38%	0	0%
Arbitration Services	3,222	2,320			5	71%	0	0%	2	29%
Dolls - Retail	3.217 3.214	2,321 2,322	13	2.005 2.973	8	62%	5	38%	0	0% 0%
Sperm Banks Signs - Digital	3,214 3,213	2,322 2,323	<u>3</u> 14		3	100% 29%	10	0% 71%	0	0%
Cleaning Services - Estate	3,213	2,323			1	17%	10	67%	1	17%
Rifle & Pistol Ranges	3,212	2,324	11		9	82%	2	18%		0%
Dance Apparel	3,209	2,326	18	1,793	10	56%	8	44%	0	0%
Spiritualists	3,190	2,327	19		10	53%	7	37%	2	11%
Scientific Apparatus & Instruments	3.182	2,328	21	1,697	19	90%	2	10%	0	0%
Farmers Market	3.181	2,329	17 25		.7	41%	10	59%	<u> </u>	0% 4%
Bicycles - Wholesale & Manufacturers Schools - Holistic	3,177 3,173	2,330 2,331	25		15	60% 75%	9	36% 25%	1	0%
Schools - Holistic Audio-Visual Equipment - Rent & Lease	3,1/3	2,331	4 4		3	75% 75%	1	25%	0	0%
Addio-visual Eddibillett - Rett & Lease	3,1/2	2,332	4	2,821	3	75%	1	25%	- 0	U70

			Sorted by Inquiries	1	1	1		T	Constantinate =	
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	9/
Wind Energy Systems	3,170	2,333	3	2,973	0	0%	3	100%	0	0%
Animal Brokers & Dealers - Zoo, Circus	3.157	2.334	4	2.821	4	100%	0	0%	0	0%
Aircraft Schools	3.156	2.335	1	3,483	1	100%	0	0%	0	0%
Transmissions - Truck, Tractor	3,147	2,336	20 13		14	70%	6	30%	0	0%
Radiotelephone Communication - Equipment & Systems	3,136	2,337	13		5	38%	8	62%	0	09
Poultry Equipment & Supplies Diaper Service	3.133 3,126	2,338 2,339	- 2	3.202 2,348	+	50% 13%	7	50% 88%	0	09
Gazebos	3,122	2,340	15		13	87%	2	13%	0	09
Computers - Graphics	3,121	2,341	16		8	50%	8	50%	0	09
Oils - Waste	3.116	2,342	6	2,550	5	83%	1	17%	0	0%
Library Research Service	3,105	2,343	8		7	88%	1	13%	0	0%
Fuel - Gasoline	3,097	2,344	67		34	51%	32	48%	1	. 19
Truck Stops	3.093	2,345	4		2	50%	2	50%	0	0%
Writers - Business	3,092	2,346	10		4	40%	5	50%	1	10%
Brewers Telescopes	3,086 3,083	2,347 2,348	71	2,432 1,697	/ 0	100% 38%	13	0% 62%	0	09
Venetian Blinds - Wholesale & Manufacturers	3.079	2,349	4	2.821	ο 4	100%	13	0%	<u> </u>	09
Doors - Commercial	3,073	2,350	6	2,550	6	100%	0	0%	0	0%
Real Estate - Short Sale	3,071	2,351	3	2,973	1	33%	2	67%	0	0%
Gasoline - Wholesale	3.069	2,352	33		21	64%	12	36%	0	0%
Caregivers Resources	3,067	2,353	7	2,432	3	43%	3	43%	1	14%
Lake & Pond Management	3,067	2,353	2	3,202	2	100%	0	0%	0	0%
Seminar Marketing	3,067	2,353	. 9	2,260	6	67%	3	33%	0	0%
Go-Karts	3.066	2.356	24	1,330	19	79%	5	21%	0	0%
Optical Goods - Wholesale & Manufacturers	3,064	2,357 2,358	53	1,147	48	91% 67%	5	9% 33%	0	09
Moldings Advertising - Transit &Transportation	3,063 3,052	2,358 2,359	3	2,973 2,348	2	67% 13%	1	33% 88%	0	09
Advertising - Transit & Transportation Amplifiers	3.048	2,359	20	1.729	12	65%	7	35%	<u>U</u>	09
Machinery - Used	3,040	2,361	11		7	64%	4	36%	0	09
Video Equipment - Service & Repair	3,040	2,361	5		2	40%	3	60%	0	0%
Souvenirs - Retail	3.033	2,363	37		30	81%	7	19%	0	0%
Photography Sales on the Internet	3,028	2,364	111	778	25	23%	86	77%	0	0%
Steam Cleaning Equipment	3,028	2,364	40		17	43%	23	58%	0	0%
Drywall Contractors Equipment & Supplies	3,027	2,366	6	2,550	4	67%	2	33%	0	0%
Truck Bedliner	3.023	2.367	5	2,667	3	60%	2	40%	0	0%
Campers - Service & Repair	3,019	2,368	10		5	50%	4	40%	1	10%
Organ & Tissue Banks	3,015	2,369	1	3,483 3,483	1	100%	0	0%	0	09
Travel Escorts Minerals	3.014 3.012	2,370 2,371	3	2,973	U	0% 33%	1	100% 67%	<u>U</u>	09
Lenses	3,007	2,372	16		9	56%	6	38%	1	69
Hosiery - Retail	3,005	2,373	12		9	75%	3	25%	0	0%
Fur Business - Wholesale & Manufacturers	2,989	2,374	4		4	100%	0	0%	0	0%
Chiropractors Equipment & Supplies	2,984	2,375	8	2,348	4	50%	4	50%	0	0%
Furnaces - Industrial	2,960	2,376	3	2,973	1	33%	2	67%	0	0%
Livestock Equipment & Supplies	2,960	2,376	1	3,483	1	100%	0	0%	0	0%
Flowers - Preserved	2,959	2,378	17		11	65%	5	29%	1	6%
Identification Equipment & Supplies	2,959	2,378	14		9	64%	5	36%	0	0%
Laundry Consultants	2,953	2,380	13		4 12	31%	8	62%	1	89
Transitional Housing Paintball - Games & Supplies	2.953 2.940	2,380 2,382	20	1.729 1.478	12	60% 48%	15	40% 52%	0	09
Popcorn & Supplies	2,940	2,383	29		74	75%	13	25%	<u> </u>	09
Tennis Court Construction	2,925	2,384	2	3,202	1	50%	1	50%		09
Rubbish & Garbage Removal Contractors Equipment	2,922	2,385	9		7	78%	2	22%	0	09
Sporting Goods - Repair	2,919	2,386	13	2,005	6	46%	6	46%	1	. 8%
Concrete Reinforcements	2,918	2,387	0	3,953	0	0%	0	0%	0	0%
Insurance - Bonding	2.917	2,388	1	3,483	0	0%	1	100%	0	0%
Support Groups	2.917	2,388	7	2,432	4	57%	3	43%	0	0%
Fence Material	2,908	2,390	3	2,973	1	33%	2	67%	0	0%
Contractor - Roofing Spray Foam Insulation	2,903 2,897	2,391	9	2,200	3	33%	6	67% 40%	0	09
Cake Decorating Equipment & Supplies Mineral Exploration	2,897	2,392 2,393	15	1,902 3,483	9	60% 100%	b	40% 0%	0	09
Ground Maintenance	2,896	2,393	2	3,483	7	100%	0	0%	<u> </u>	09
Surgical Instruments	2,880	2,395	5	2,667	3	60%	1	20%	1	20%
Employment Service - Government, Co. Fraternal	2,878	2,396	1	3,483	1	100%	0	0%	0	0%
Distillers	2,875	2,397	1	3,483	1	100%	0	0%	0	0%
Sandwiches	2,868	2,398	42	1,270	18	43%	23	55%	1	. 2%
Trucks - Forklifts	2,865	2,399	7	2.432	3	43%	2	29%	2	29%
Water Coolers - Equipment & Supplies	2,863	2,400	14		3	21%	11	79%	0	0%
Alternators & Generators - Retail	2,862	2,401	10 8		5	50%	5	50%	0	0%
Contractor - Tile Roofing	2,862	2,401			3	38%	5 15	63%	0	09
Loan Originator	2,860 2,859	2,403 2,404	17	1.812 3,953	2	12% 0%	15	88% 0%	0	09
	2,039		0	2,260	1	11%	Q Q	89%	<u> </u>	09
Contractors - Acoustical Ceiling	2 858								U	
	2,858 2,857	2,405 2.406	2	3 202	2		n		n	0%
Contractors - Acoustical Ceiling Painters Equipment & Supplies		2,405 2,406 2,407	2	3,202 3,202	2 0	100% 0%	0	0% 100%	0	0%
Contractors - Acoustical Ceiling Painters Equipment & Supplies Paper Distributors	2.857 2.855 2,851	2,406	2 2 11	3.202 3.202 2,126	2 0 7	100%	0 2 4	0%	0 0 0	09
Contractors - Acoustical Ceiling Painters Equipment & Supplies Paper Distributors Telecommunication Design	2.857 2.855	2,406 2,407	2 2 11 5	3.202 3.202 2,126 2,667	2 0 7 3	100% 0%	0 2 4 2	0% 100%	0 0 0 0	0%

Industry Classification	Tmanilal	Pank by Tamilet-	Comulainte	Pank by Camplaint	Cmrls Sattle	%	Comple Net Cettl - 1	%	Cmpls Unable To	
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	,,	Cmpls Not Settled	• •	Pursue	%
Treatment Centers & Rest Homes - Information & Placement	2,840	2,411		2,432	4	57%	3	43%	0	0%
Nurses-Practitioners	2.828	2,412	4	2.821	3	75%	1	25%	0	0%
Airlines - Training Schools Debt Relief Education	2.826 2.825	2,413 2,414	5	2,667 1,902	<u>1</u>	20% 47%	4	80% 53%	0	0 0%
Fuel Economizers	2,825	2,414	13	3,483	1	100%	0	0%	0	0 0%
Railroad Contractors	2,825	2,414	0	3,953	0	0%	0	0%	0	0%
Upholstery and Rug Cleaning	2,819	2,417	2	3,202	1	50%	1	50%	0	0%
Signs - Neon	2,811	2,418	28	1,502	6	21%	22	79%	0	0%
Bookbinders	2.810	2,419		2,432	4	57%	3	43%	0	0%
Stock Certificates	2.797	2,420	23		1	4%	17	74%	5	22%
Coffee Roasting & Handling Equipment	2,796	2,421	3	2,973	3	100%	0	0%	0	0%
Diving Instruction	2,792	2,422	28 17		13	46%	15	54%	0	0%
Breastfeeding Supplies & Information Refrigerators & Freezers - Dealers	2,790 2,788	2,423 2,424	6	2/022	16 4	94% 67%	2	6% 33%	<u>U</u>	0 0%
Food Products Manufacturing Equipment	2,787	2,425	13	2,005	9	69%	4	31%	0	0%
Biofeedback Therapists	2,785	2,426	5		1	20%	4	80%	0	0%
Railroads	2.783	2,427	83		63	76%	20	24%	0	0%
Chemists - Manufacturers	2,779	2,428	149		130	87%	19	13%	0	0%
Elevator Installation	2,774	2,429	6		4	67%	2	33%	0	0%
Literary Agents	2.772	2,430	1	3,483	0	0%	1	100%	0	0%
Office Furniture & Equipment - Used	2.770 2.768	2.431	6	2.550	3	50%	2	33%		17%
Guard Dogs	2,768	2,432 2,432	4	2,821 2,348	1	25% 38%	3	75% 50%	0	13%
Publishers Representatives Boat Transporting	2,768	2,432	8	2,348	3	38% 60%	4	50% 40%	1	0%
Duct & Duct Fittings	2,765	2,434	5	2,667	<u>3</u>	20%	2 4	80%	<u> </u>	0 0%
Exterior Designers	2,763	2,436	15		5	33%	10	67%		0%
Mopeds	2,763	2,436	16		13	81%	3	19%		0%
Retreat Facilities	2,763	2,436	7	2,432	3	43%	4	57%	0	0%
Picture Frames - Manufacturers Supplies	2,762	2,439	7	2,432	1	14%	6	86%	0	0%
Signs - Equipment & Supplies	2,758	2,440	5	2,667	3	60%	2	40%	0	0%
Sewing Machines - Supplies & Parts	2.757	2,441	46	1.217	13	28%	33	72%	0) 0%
Bags - Plastic	2,751	2,442	12		3	25%	9	75%	0	0%
Vinyl Repair	2,749 2,746	2,443 2.444	8		3	38%	5	63%	0	0%
Stationers - Retail Air Fragrances	2,746	2,444	14		12	57% 75%	6	43% 25%	0) 0%
Auto Floor Coverings	2,741	2,445	14		12	100%	4 O	0%	<u> </u>	0 0%
Water Main Contractors	2,740	2,447	4		3	75%	1	25%	0	0%
Leather Restoration	2.738	2,448	9	2,260	7	78%	2	22%	0	0%
Precious, Semi-Precious & Synthetic	2.735	2,449	5	2.667	3	60%	1	20%	1	20%
Honey	2,728	2,450	2	3,202	2	100%	0	0%	0	0%
Millwrights	2,724	2,451	0	3,333	0	0%	0	0%	0	0%
Baby Carriages & Strollers	2.708	2,452	31		21	68%	10	32%	0) 0%
Smoke Detectors & Alarms	2,707	2,453	6	2,550	6	100%	0	0%	0	0%
Metal Detecting Equipment	2,701 2,700	2,454 2,455	3	2,973 2,821		67% 100%	1	33% 0%	0	0%
Cylinders - Air & Hydraulic Tarps	2,700	2,455	4	2,821	4	86%	U 1	14%	<u>U</u>	0%
Pet Waste Removal	2,692	2,457		2,667	1	20%	4	80%	<u> </u>	0%
Auto Repair - Vintage	2,689	2,458	10		5	50%	5	50%	0	0%
Recruiting - Technical	2,688	2,459	6	2,550	4	67%	2	33%	0	0%
Stone - Cast	2.688	2,459	2	3.202	0	0%	2	100%	0	0%
Engineering Equipment & Supplies	2,682	2,461	7	2,432	6	86%	1	14%	0	0%
Motel & Hotel Management	2,680	2,462	41		22	54%	19	46%	0	0%
Foam & Sponge Rubber	2.674	2,463	2	3.202	2	100%	0	0%	0	0%
Industrial Consultants	2,674	2,463	1	3,483	0	0%	1	100%	0	
Backflow Prevention Devices & Services Beekeepers	2,673 2,671	2,465 2,466	4	2,821 2,821	4	100% 100%	0	0% 0%		0%
Hatcheries - Poultry	2,668	2,466	4 3	2,821	3	100%	0 0	0%	<u>U</u>	0%
Excavating Equipment	2,666	2,468	9		7	78%	2	22%	0	0%
Power Transmission Equipment	2,660	2,469	7	2,432	6	86%	1	14%	0	0%
Machinery Movers & Erectors	2.659	2,470	2	3,202	1	50%	1	50%	0	0%
Motor coach Companies	2.646	2,471	8	2,348	5	63%	2	25%	1	13%
Outfitters	2,642	2,472	9	2,260	4	44%	5	56%	0	0%
Grease Traps	2,636	2,473	2	3,202	1	50%	1	50%	0	0%
Battery Repairing & Rebuilding	2.632	2.474	6 19	2.550	1	17%	5	83%	0	0%
Veterinary Emergency	2,626 2,625	2,475 2,476	19 19		15 11	79% 58%	4	21% 42%	0	0%
Cooking Instruction Motion Picture Producers & Studios	2,625	2,476	19		11	58% 0%	8	42% 100%	0	0%
Juices	2.617	2.477	55		7	13%	46	84%	<u>U</u>	4%
Uniforms - Accessories	2,606	2,478	18		9	50%	9	50%	<u> </u>	0%
Linings - Plastic, Membrane	2,603	2,480	2		2	100%	n	0%	0	0%
Washing Machines & Dryers - Coin Metered	2,603	2,480	51	1.167	25	49%	23	45%	3	3 6%
Welding Equipment - Repair	2,603	2,480	3	2,973	1	33%	2	67%	0	0%
Microscopes	2,601	2,483	5	2,667	5	100%	0	0%	0	0%
Boarding Houses	2,597	2,484	6	2,550	1	17%	5	83%	0	0%
Liahtnina Protection Equipment	2,585	2,485	0	3.953	0	0%	0	0%	0	0%
Rustproofing & Undercoating - Auto	2,581	2,486	5	2,667	3	60%	2	40%	0	0%
Geotechnical Engineering	2,577 2,575	2,487 2,488	4	2,821 2,432	2	50%	2	50%	0	0%
Hail Repair	2.575	2.488		2.432	2	29%	51	71%	0	a 0%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Towing - Heavy Equipment	2,574	2,489	6	2,550	3	50%	3	50%	0	0%
Auto Metal & Equipment - Distribution & Manufacturing	2.573	2,490	4	2.821	2	50%	1	25%	1	25%
Lotteries - Local	2,566	2,491	10	2,190	6	60%	4	40%	0	0%
Beer Home Brewing Equipment & Supplies	2,562 2,561	2,492	/	2,432 3,953	3	43%	3	43%	1	14%
Acting & Voice Over Training Ouilts	2,561	2,493 2,494	10		0	0% 60%	0	0% 30%	<u>U</u>	10%
Marine Surveyors	2,556	2,494	10	2,190	0	0%	3	100%	1	0%
Cosmetic & Toiletry Preparations - Manufacturers	2,555	2,496	4		2	50%	2	50%	0	0%
Lotteries - State	2,545	2,497	2	3,202	1	50%	0	0%	1	50%
Lead Abatement	2,544	2,498	1	3,483	0	0%	1	100%	0) 0%
Infomercials	2,542	2,499	22		19	86%	2	9%	1	5%
Sound Effect Records	2,537	2,500	3	2,973	1	33%	2	67%	0	0%
Yarn - Retail	2,536	2,501	13	2,003	6	46%	/	54%	0	0%
Physicians & Surgeons - Endocrinology, Diabetes & Metabolism Lawn & Garden Equipment & Supplies - Rental	2,535	2,502 2,503	10 12		4	40% 42%	<u> </u>	60% 58%	<u> </u>	0 0%
Paper Manufacturers	2,528 2,523	2,503	12	2,005	J	0%	0	0%	0	0 0%
Adhesives & Glues	2,519	2,505	9	2.260	9	100%	0	0%	0	0%
Attorneys & Lawyers - Landlord/Tenant	2,518	2,506	3	2,973	2	67%	1	33%	0	0%
Reloader Schemes	2,517	2,507	6		0	0%	5	83%	1	17%
Luggage Carriers	2,516 2,509	2,508	10 11	2.190	9	90%	1	10%	0) 0%
Zoos		2,509			11	100%	0	0%	0	0%
Electric Heating Elements	2,507	2,510	28		28	100%	0	0%	0	0%
Door-to-Door Freezer Food Sales	2,504 2,502	2,511 2,512	9	2,260 3,953	7	78% 0%	2	22% 0%	0	0%
Aviation Consultants Tank Testing & Inspection	2,502	2,512	0	3,953	0	0%	0	0%	<u> </u>	0%
Attorneys & Lawyers - Legal Malpractice	2,489	2,513	9	2,260	2	22%	7	78%	<u> </u>	0 0%
Resident Buvers	2,485	2,515		2,973	3	100%	0	0%		0%
Cabinet Hardware	2,484	2,516	5	2,667	4	80%	1	20%	0	0%
Webbing	2,484	2,516	34	1,393	20	59%	14	41%	0	0%
Medicines - Preventative Dogs & Cats	2,480	2,518	20		3	15%	16	80%	1	5%
Theater Stage Play Houses	2,477	2.519	27	1.533	18	67%	8	30%	1	4%
Blood Banks & Centers	2,473 2,469	2,520 2,521	3	2,348 2,973	<u>b</u>	75% 100%	2	25% 0%	<u> </u>	0%
Leak Detecting Instruments Truck Washing & Cleaning	2,465	2,521	2	3,202	J	50%	1	50%	0	0%
Bottle Return Depot	2,463	2,523	0	3,202	1	0%	0	0%	0	0%
Music Shells	2,459	2,524	0	3,953	0	0%	0	0%	0	0%
Shirts - Wholesale & Manufacturers	2,458	2,525	7	2,432	6	86%	1	14%	0	0%
SemiConductor Devices	2,457	2,526	18		17	94%	1	6%	0	0%
Bingo & Gaming Halls	2.455	2,527	6	2.550	3	50%	3	50%	0) 0%
Music - Sheet	2,442	2,528	3	2,973	2	67%	1	33%	0	0%
Computers - Furniture	2,441	2,529	5	2,667	2	40%	2	40%	1	20%
Nursing Home Information & Referral Interior Designers - Registered/Licensed	2,441 2,438	2,529 2,531	5	2,973 2,550	3	33% 50%	3	67% 50%	<u>U</u>	0 0%
Ice Making Equipment & Machines	2,431	2,531	7	2,432	2	29%	5	71%	0	0%
Golf Instruction	2,429	2,533	13		7	54%	6	46%	0	0%
Blankets	2,427	2,534	22		19	86%	3	14%	0	0%
Door Manufacturer - High Performance	2,418	2,535	8		5	63%	3	38%	0	0%
Wood Preserving	2,411	2,536	4		1	25%	2	50%	1	25%
Physicians & Surgeons - Pulmonary Diseases	2.409	2.537	13		10	77%	3	23%	0	0%
Contractor - Gas	2,408 2,405	2.538 2.539	4 71	2,821 993	3 70	75%	1	25% 1%	0	0%
Auto - Fleet Maintenance Exhibit Design & Construction	2,405	2,539 2,540	/1		70	99% 25%	1	1% 50%	1	25%
Plastics - Fabricating, Finishing & Decor	2,402	2,540	0		1	0%	0	0%		0%
Drama/Acting Instruction	2,398	2,542	5	2,667		60%	1	20%	1	20%
Abrasives	2,394	2,543	2	3,202	0	0%	2	100%	0	0%
Cigars and Cigar Accessories	2.377	2,544	16		4	25%	12	73-70	0	0%
Stone Cutters	2.374	2.545	10		4	40%	6	60%	0	0%
Auto Parts - Antique	2,373	2,546	11			73%	3	27%	0	0%
Store Fronts	2,373	2,546	6		4	07 70	2	33%	0	0%
Trucking - Liquid Or Dry Bulk Fishing Tackle - Wholesale & Manufacturers	2,367 2,364	2,548 2,549	0	3.953 2.821	0	0% 25%	0	0% 75%	0	0%
Weatherization	2,364	2,549 2,549	4		2	25% 50%	<u>3</u>	75% 50%	<u> </u>	0%
Plaques	2,361	2,543	2	3,202	1	50%	0	0%	1	50%
Fashion Consultants	2,358	2,552	9	2.260	1	11%	8	89%	0	0%
Human Factors - Research & Development	2,355	2,553	3	2,973	2	67%	1	33%	0	0%
Water Heater - Tankless	2,355	2,553	22		21	95%	1	5%	0	0%
Interior Designers - Architectural	2.354	2.555	9		4	44%	4	44%	1	11%
Maps - Publishers & Distributors	2.352 2.346	2,556 2,557	20		14	70% 67%	5	25% 11%		2 22%
Fishermens Supplies Conference Centers	2,346	2,557 2,558	9		6	67% 60%	1	11% 40%	2	0 0%
Conference Centers Craft Instruction	2,338	2,558	70	2,190	D A	57%	2	43%	<u>U</u>	0%
Accident Reconstruction Service	2,334	2,560	5	2,432	1	20%	4	80%	0	0%
Outpatient Surgery Centers	2,334	2,560	14	1,945	10	71%	4	29%	0	0%
Waterbeds - Dealers	2,327	2,562	6	2,550	4	67%	2	33%	0	0%
Kev Duplication and Cutting	2.325	2.563	61		6	10%	55	90%	0) 0%
Wood Carving	2,323	2,564	16		6	38%	9	56%	1	6%
Gas - Industrial & Medical - Cylinder & Bulk	2,322	2,565	15		15	100%	0	0%	0	0%
Dairies	2.320	2,566	3	2.973	3	100%	0	0%	0	0%

			Sorted by Inquiries	1						
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	9/
Football Clubs	2,311	2,567	23	1,629	11	48%	11	48%	1	4%
Diving & Marine Services	2.303	2.568	10		4	40%	6	60%	0	0%
Pipe & Valve Fitters	2.288	2,569	0	3.953	0	0%	0	0%	0	0%
Art Restoration & Conservation	2,285	2,570	12 21		6	50%	6	50%	0	10%
Sky Diving Fire Department Equipment & Supplies	2,285 2,283	2,570 2,572	21	1,697 2,973	- /	33% 100%	12	57% 0%	2	0%
Chocolate & Cocoa	2,281	2,573	14		10	71%	3	21%	1	79
Copyright Service	2,279	2,574	7	2,432	3	43%	3	43%	i	14%
Parties - Children	2,277	2,575	16		7	44%	9	56%	0	0%
Wire Products	2,276	2,576	6		6	100%	0	0%	0	0%
Cemetery Equipment & Supplies	2,270	2,577	23		16	70%	7	30%	0	0%
Audio-Visual Equipment - Wholesale & Manufacturers	2,269	2,578	23		11	48%	12	52%	0	0%
Farms - Organic	2.266	2.579	7	2,432	2	29%	5	71%	0	09
Jewels - Imitation Marijuana Sales & Services	2,262 2,259	2,580 2,581	14 10		10	71% 30%	4	29% 70%	0	0%
Chauffeur Service	2,239	2,582	10	3,483	<u> </u>	100%	/ 0	0%	0	0%
Knife Sharpening Devices	2,245	2,583	1	3,483	0	0%	1	100%	0	0%
Caps & Gowns	2,239	2,584	6		3	50%	3	50%	Ö	0%
Playgrounds	2,238	2,585	2	3,202	1	50%	1	50%	0	0%
Embroideries - Uniform	2.235	2,586	6	2,550	2	33%	4	67%	0	0%
Photographic Color Prints & Trans.	2,235	2,586	13		7	54%	5	38%	1	8%
Mapping Services	2,229	2,588	5	2,667	4	80%	1	20%	0	0%
Body Waxing Services	2,225	2,589	14		4	29%	10	71%	0	09
Ouilting Materials & Supplies Metal Powder Fabricators	2,225 2,224	2,589 2,591	5	2.667 3,483	4	80% 100%	1	20% 0%	0	09
Wire & Cable - Non-Electric	2,224	2,591	1	2,821	U T	0%	3	75%	1	25%
Photography Schools	2,224	2,591	10		5	50%	5	50%	U	0%
Parenting Classes	2.218	2,594	5	2,190	5	100%	0	0%	0	0%
Plumbing Plan Services	2,218	2,594	7	2,432	6	86%	1	14%	0	0%
Tool Holders	2,216	2,596	19	1,763	19	100%	0	0%	0	0%
Computer Assisted Design Services	2.215	2.597	13		3	23%	10	77%	0	0%
Key Control Systems	2,212	2,598	23	1,023	18	78%	5	22%	0	0%
Bridge Builders	2,207 2,201	2,599	1	3,483 2,126	1	100%	0	0%	0	0%
Cookies & Crackers Maternity Clothes	2,201	2,600 2,601			/	64% 21%	4	36% 79%	0	0%
Physicians & Surgeons - Oncology	2,200	2,601	12		7	58%	13	42%	0	0%
Boutique Items - Wholesale & Manufacturers	2,198	2,603	87		54	62%	33	38%	0	0%
Indian Goods	2.196	2,604	6	2 550	4	67%	2	33%	Ō	0%
Lifts/Elevators - In Home	2,187	2,605	1	3,483	1	100%	0	0%	0	0%
Rock Shops	2,180	2,606	4	2,821	2	50%	2	50%	0	0%
Livestock Auction Markets	2,175	2,607	6	2,550	4	67%	2	33%	0	0%
Abstracters	2,174 2,166	2.608 2.609		2.432 2,973	4	57% 67%	3	43% 33%	0	0%
Lighting Fixtures - Repair & Maintenance Weather Instruments	2,166	2,609				25%	7	75%	0	0%
Post Offices	2,159	2,611	24		13	54%	11	46%	0	0%
Sewer Inspection	2,159	2,611	3	2,973	2	67%	1	33%	0	0%
Musical Instruments - Wholesale & Manufacturers	2,158	2,613	20		15	75%	5	25%	Ö	0%
Crematories	2,156	2,614	4	2,821	2	50%	2	50%	0	0%
Plaster	2.153	2.615	1	3.483	1	100%	0	0%	0	0%
Sweeping Service - Power	2.153	2.615	0		0	0%	0	0%	0	0%
Political Organizations	2,145 2,144	2,617 2,618	12 8		4	33% 38%	8	67% 63%	0	09
Hardware - Builders Cement - Retail	2,144	2,618	8	2,348	3	38% 43%	5	57%	0	09
Hay	2,143	2,620	1	3,483		100%	4 0	0%	0	0%
Children`s Play Programs Instruction	2,138	2,621	7	2,432	5	71%	2	29%	0	0%
Pumps - Wholesale & Manufacturers	2.135	2.622	3	2,973	2	67%	1	33%		0%
Paint Removing	2.134	2.623	3	2,973	1	33%	2	67%	0	0%
Lubricants	2,133	2,624	5	2,667	5	100%	0	0%	0	0%
Ultrasound - Nonmedical	2,132	2,625	8		6	75%	2	25%	0	0%
Aircraft Engines	2.131	2,626	2	3.202	2	100%	0	0%	0	09/
Beer & Ale - Retail Theatrical & Stage Lighting Equipment	2.125 2,125	2,627 2,627	9	2,260 2,973	6	67% 33%	3	33% 67%	0	09
Fencing Instruction	2,125	2,627		2,973	U T	0%	- 2	100%	0	0%
Speakers - Rebuild & Repair	2,124	2,629	<u></u>	2,667	<u>0</u>	60%	2	40%	0	0%
Septic Tanks & Systems Wholesale & Manufacturers	2,119	2,631	5	2,667	3	60%	2	40%		0%
Fences - Wood	2,116	2,632	9	2,260	5	56%	3	33%	1	11%
Airports	2.114	2.633	12		6	50%	6	50%	0	0%
Blasting Contractors	2.111	2.634		3.953	0	0%	0	0%	0	0%
Pet Clothing Designer	2,111	2,634	16			50%	8	50%	0	09
Garbage Disposal Equipment - Supplies & Parts	2,106	2,636	12		11	92%	1	8% 570/	0	14%
Fiber Glass Products Flag Poles	2,104 2,100	2,637 2,638	/	2,432 2,550	2	29% 100%	4	57% 0%	1	0%
Truck Bodies	2,100	2,638	4		2	50%	2	50%	0	0%
Package Design & Development	2,099	2,639	4	2,821	4	100%	2 N	0%	0	0%
Filters Air & Gas Cleaning	2,093	2,641	0	3,953	0	0%		0%	0	0%
Foster Child Care	2,093	2,641	0	3,953	0	0%	0	0%	0	0%
		2,641 2,643 2,644	0	3,953 2,260 2,821	0	0% 22% 25%	0 5	0% 56% 75%	0	09/ 229/ 09/

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Talent Representation	2,087	2,644	4	2,821	0	0%	3	75%	1	1 25%
Packaging Machinery	2.085	2,646	3	2.973	2	67%	0	0%	1	1 33%
Electric Supplies - Manufacturers	2,078	2,647		2,348	7	88%	1	13%	0	0%
Canes Pipe Lining & Coating	2,077 2,072	2,648 2,649	9	2,260 3,953	9	100% 0%	0	0% 0%		0%
Screens - Windows	2,066	2,650	4	2,821	2	50%	2	50%	0	0%
Steam Cleaning - Industrial	2,066	2,650	8	2,348	7	88%	1	13%	0	0%
Seeds & Bulbs - Wholesale	2,063	2,652	6	2,550	5	83%	1	17%	0	0%
Water Conservation	2.062	2,653	5	2.667	4	80%	1	20%	0	0%
Guards - Door & Window Interior Finishing	2.054 2.051	2.654 2.655	/	2.432 2.550	7	100%	0	0% 100%	0	0%
Advertising - Indoor	2,031	2,655	5	2,330	2	40%	1	20%	2	2 40%
Odor Neutralizer	2,046	2,656	3	2,973	2	67%	1	33%	0	0%
Systems & Software Testing	2,046	2,656	9	2,260	4	44%	5	56%	0	0%
Welcome ServiceFor Newcomers	2,042	2,659	2	3,202	2	100%	0	0%	0	0%
Air Compressors	2.041	2,660 2,661	5	2,007	5	100%	0	0%	0	0%
Chemical Production Snow Removal Equipment	2.039 2,039	2,661	5	2,667 2,432	7	0% 100%	5	100% 0%	0	0 0%
Upholsterers Supplies	2,037	2,663	4		4	100%	0	0%	0	0%
Numismatics	2.036	2,664	1	3,483	1	100%	0	0%	0	0%
Gymnastic Equipment & Supplies	2,030	2,665	10	2,190	3	30%	7	70%	0	0%
Child Care - Infant	2,029	2,666	4	2,021	3	75%	1	25%	0	0%
Fuel Injection Equipment	2,028	2,667	25	3,202		100%	0	0%	0	0%
Kickboxing Moving Supplies	2.027 2,024	2,668 2,669	25	1,303	14	56% 25%	11	44% 75%	0	0%
Paper & Plastic Cups, Containers	2,024	2,669	49		29	25% 59%	3 20	41%	<u> </u>	0 0%
Wall Coatings	2,021	2,670	0	3.953	0	0%	0	0%	0	0%
Shears & Scissors	2.015	2,672	12	2.065	9	75%	3	25%	0	0%
Bottlers Equipment & Supplies	2,014	2,673		2,973	1	33%	2	67%	0	0%
Furniture Assembly Services	2,014	2,673	5	2,667	2	40%	3	60%	0	0%
Office Furniture & Equipment - Repair & Refinishing Concert Halls	2,009 2,002	2,675 2,676	20	3.202 1,478	1 22	50% 76%	1 7	50% 24%	0	0%
Surfboards	1,993	2,677	8	1,770	5	63%	3	38%	0	0%
Gauges & Gages	1,984	2,678	5	2,667	4	80%	1	20%	0	0%
Bird Feeders & Houses	1.981	2,679	7	2,432	5	71%	1	14%	1	14%
Contractor - Disabled Access	1,980	2,680		3,953	0	0%	0	0%	0	0%
Boat - Excursion	1,978	2,681	10		6	60%	4	40%	0	0%
Testing Apparatus Hospitality	1.972 1.969	2.682 2.683	13 12		5	38% 33%	, b	46% 67%		15%
Swimming Pools - Public	1,964	2,684	9		2	22%	6	67%	1	1 11%
Futon Sales	1,962	2,685	13		8	62%	5	38%	0	0%
Engravers - Stationerv	1.956	2.686	6		6	100%	0	0%	0	0%
Ice Cream & Frozen Desserts - Mfg & Dist	1,948	2,687	5	2,667	4	80%	1	20%	0	0%
Novelties - Wholesale & Manufacturers Museums	1,943 1,942	2,688 2,689	16	2,667 1,852	5	100% 56%	0	0% 38%	0	0%
Consultants - Pharmaceutical	1,942	2,689	10	3,202	2	100%	0	0%	1	0%
Silverware	1,940	2,691	Ō		0	0%	0	0%	0	0%
Turbochargers	1,938	2,692	6	2,550	3	50%	3	50%	0	0%
Videographers - Wedding	1.938	2.692	31		10	32%	19	61%	2	2 6%
Wallpaper Hangers	1.937	2,694	1		0	0%	1	100%	0	0%
Auto Manufacturers & Distributors - Specialty Body Agricultural Consultants	1,935 1,933	2,695 2,696	20		19	95% 0%	1	5% 0%	0	0 0%
Screen Printing - Equipment & Supplies	1,933	2,696	1	3,483	1	100%	0	0%	0	0%
Dental Equipment - Repair & Refinish	1,930	2,698	9	2,260	0	0%	9	100%	0	0%
Batteries - Storage-Wholesale & Manufacturers	1,929	2,699	4	2,821	3	75%	1	25%	0	0%
Attornevs & Lawvers - Home Owners Associations	1.928	2.700	7	2.432	1	14%	6	86%	0	0%
Stump Grinding	1.927 1,924	2,701 2,702	3	2,973 2,260	0	0% 67%	3	100% 22%	0	0%
Tags Yoga Supplies	1,924	2,702	8		4	50%	2	25%	1	2 25%
Electric Heating Equipment - Wholesale & Manufacturers	1,918	2,703	12		6	50%	6	50%	- 2	0%
Metals - Precious - Sheet, Wire, Tubing	1.918	2,704	1	3,483	1	100%	0	0%	0	0%
Water Mitigation	1,918	2,704		2,667	2	40%	3	60%	0	0%
Electric Power Line Construction	1,917	2,707	1	3,483	1	100%	0	0%	0	0%
Pins - Lapel Underground Sprinkler Lawn Sprinkler Parts	1.917 1,915	2,707 2,709	8	2,348 2,260	8	100%	0	0% 22%	0	0%
Foundation Inspection	1,915	2,709	3	2,260	1	78% 33%	2	67%	<u> </u>	0 0%
Wine Storage Equipment	1.911	2,711	11	2,126	9	82%	1	9%	1	1 9%
Aircraft Manufacturers	1.910	2,712	2	3,202	2	100%	0	0%	0	0%
Oilfield Supplies	1,908	2,713	0	3,953	0	0%	0	0%	0	0%
Buttons - Advertising	1,899	2,714	3	2,973	3	100%	0	0%	0	0 0%
Baby Sitters Dining Club Plans	1.896 1,896	2.715 2,715	36	3.202 1,354	1 33	50% 92%	1	50% 8%	0	0 0%
Quilting	1,895	2,713	30		2	50%	2	50%	<u> </u>	0%
Glass Board - Up Service	1.887	2,718	9	2,260	7	78%	2	22%	0	0%
Tennis Equipment & Supplies	1.887	2,718	12	2,065	11	92%	1	8%	0	0%
Auto Repair - Tune-Up	1,882	2,720	23		15	65%	8	35%	0	0%
Dry Cleaners - Equipment - Wholesales	1,882	2,720	1	3,483	1	100%	0	0%	0	0%
Industrial Painting	1.882	2.720		3.202	0	0%	2	100%	0	0%

Industry Classification	In audulu -	Donk by Inguists	Comul-!t-	Bank by Completer	Country Service	%	Counts Not Cottle	%	Cmpls Unable To	
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	,,	Cmpls Not Settled	• •	Pursue	%
Trenching Contractors	1,879	2,723	6	2,550	5	83%	1	17%	0	0%
Concrete Aggregates Golf Course Equipment & Supplies	1.877 1.873	2.724 2.725	5	2,667 2,190	5	100% 60%	0	0% 40%		0%
Concrete Curing & Treating Materials	1.872	2,725	7	2,432	2	29%	5	71%	0	0%
Optical Imaging Equipment & Systems	1,872	2,726	5	2,667	2	40%	2	40%	i	20%
Food & Beverage Consultants	1.864	2,728	5	2,667	4	80%	1	20%	0) 0%
Senior Move Manager	1,857	2,729	5	2,667	4	80%	1	20%	0	0%
Automation Consultants Drawing Materials	1,856 1,856	2,730 2,730	2	3,202 2,432	0	0% 86%		100% 14%		0%
Interior Designers - Commercial	1.856	2,730	7	2,432	2	29%	5	71%	0	0%
Structural Integration	1,855	2,733	1	3,483	1	100%	0	0%	Ö	0%
Teleconference Service	1,855	2,733	7	2,432	2	29%	5	71%	0	0%
Home Electronics - Designers	1.843	2,735	1	3.483	1	100%	0	0%	0	0%
Magnets & Magnetic Devices	1,842 1,839	2,736 2,737	157	2,348 599	7	88% 25%	1 118	13% 75%	0	0%
Dentist Information Bureaus Network Cabling Installation	1,839	2,737	137		39	100%	110	0%	0	0 0%
Building Envelope Restoration	1,836	2,739	0	3,953	0	0%	0	0%	0	0%
Cheese	1,836	2,739	2	3,202	0	0%	2	100%	0	0%
Floors - Laminate	1,836	2,739	10		4	40%	6	60%	0	0%
Blueprinting	1.835	2.742	1	3.483	1	100%	0	0%	0	0%
Oxygen Producing Equipment Gift Wrapping Materials	1.833 1.831	2.743 2.744	3	2.973 2.973	3	100% 0%	0	0% 100%	0	0%
Gift Wrapping Materials Farm Management	1,831	2,744	<u>3</u>	3,953	n	0%	3 N	0%	<u> </u>	0 0%
Radiator Sales	1,829	2,745	3	2,973	1	33%	2	67%	0	0%
Intercoms Systems & Services	1,828	2,747	4	2,821	3	75%	1	25%	0	0%
Tile - Non-Ceramic - Manufacturers & Distributors	1,826	2,748	5	2,667	4	80%	1	20%	0	0%
ServiceStation Equipment Writer	1.815 1.812	2.749	5 10	2.667	2	40%	3	60%	0	0%
Writer Dresses - Wholesale & Manufacturers	1,812 1,810	2.750 2.751	10	2,130	1	10% 12%	8	80% 72%	1	10%
Beekeepers Supplies	1,810	2,752	6		2	33%	4	67%		0%
Photographic Mounts	1,804	2,753	1	3,483	1	100%	0	0%	0	0%
Drapery & Curtain Fabrics - Retail	1,803	2,754	0	3,953	0	0%	0	0%	0	0%
Radios - Citizen Band	1,803	2,754	4		2	50%	2	50%	0	0%
Factors	1,800	2,756		3,953	0	0%	0	0%	0	0%
Home Economics Consultants Ozone Machines	1.799 1,795	2.757 2,758	14	1.945 3,483	8	57% 100%	6	43% 0%	0	0%
Personal Chef	1,794	2,759	5	2,667	3	60%	1	20%	1	20%
Drilling & Boring Equipment & Supplies	1,791	2,760	1	3.483	1	100%	0	0%	0	0%
Interior Decorators & Designers - Workroom	1.790	2,761	6	2,550	2	33%	4	67%	0	0%
Antiques - Reproductions	1,789	2,762	7	2,432	6	86%	1	14%	0	0%
Stone - Crushed	1,787	2,763	5	2,667	5	100%	0	0%	0	0%
Condiments & Sauces Ballrooms	1.784 1.782	2,764 2,765	4	2,432 2,821	3	43% 75%		43% 25%	1	0%
Drive Shafts	1,780	2,766	1	3,483	0	0%	1	100%	0	0%
Physicians & Surgeons - Sports Medicine	1,779	2,767	7	2,432	1	14%	6	86%	0	0%
Truck Permits	1.778	2.768	3	2.973	1	33%	1	33%	1	33%
Construction Reports	1,776	2,769	4	2,021	2	50%	2	50%	0	0%
Glass - Broken Motion Picture Film Editing	1,776 1,776	2,769 2,769	2	3,202 2,973	0	0% 0%	2	100%	0	0%
Artists - Commercial	1,774	2,772	7	2.432	2	29%	5	100% 71%	<u>U</u>	0%
Drug Brokers	1,773	2,773	1	3,483	0	0%	1	100%	0	0%
Energy Conservation Products - Wholesale & Manufacturers	1,773	2,773	6	2,550	4	67%	2	33%	0	0%
Evebrow Threading	1.772	2.775	14		11	79%	3	21%	0	0%
Pinball Sales & Service	1,771	2,776	10		2	20%	8	80%	0	0%
Quarries Drywall Taping and Texturing	1,771 1.769	2,776 2,778	1	3,483 3,202	0	0% 50%	1	100% 50%		0%
Ski Centers & Resorts	1.769	2,778	46		36	78%	10	22%	0	0%
Tree Service Equipment & Supplies	1,759	2,780	0		0	0%	0	0%	0	0%
Pool Tables Sales	1,755	2,781	5	2,667	3	60%	1	20%	1	20%
Emergency Shelters	1.748	2.782	3	2.973	3	100%	0	0%	0	0%
Remodeling Services - Foreclosed Property	1.747 1,746	2.783 2,784	4	2.821 2,005	1	25% 54%		25% 46%	2	50%
Marijuana - Medical Dispensary Chemical Plant Equipment & Supplies	1,745	2,784	13	2,005	4	54% 80%	b 1	20%	<u> </u>	0%
Midwives	1,735	2,786	7	2,432	4	57%	3	43%		0%
Coins & Tokens - Manufacturers	1,731	2,787	5	2,667	3	60%	2	40%	0	0%
Biological Products	1,724	2,788	4	2,821	3	75%	1	25%	0	0%
Compact Discs, Tapes, Records - Wholesale & Manufacturing	1.723	2.789	47		16	34%	31	66%	0	0%
Umbrellas Horticultural Consultants	1.718 1.716	2.790 2.791	23	1,023	19	83% 11%	4	17% 89%	0) 0%
Parks	1,716	2,791	12		10	83%	2	17%	0	0%
Child Parent Development Centers	1.713	2,793	5	2,667	3	60%	2	40%	0) 0%
Freight Consolidating	1,711	2,794	5	2,667	4	80%		20%	0	0%
Steam Bath Equipment & Supplies	1,710	2,795	6	2,550	1	17%	5	83%	0	0%
Rooming Houses	1.709	2,796 2,797	2	3.202	1	50%	1	50%	0	0%
Economic Development Organizations X-Ray Apparatus & Supplies	1.707 1,700	2,797 2,798	2	2,821 3,202	3	75% 50%	1	25% 50%	0	0%
Sandblasting Equipment & Supplies	1,699	2,798	<u> </u>	3,202	n	0%	n	0%	<u>0</u>	0 0%
Office Furniture & Equipment - Wholesale & Manufacturing	1,698	2,755		2,348	7	88%	1	13%	0	0%

								1	Cmpls Unable To	ı
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Pursue	9/
Pipe Line Companies	1,693	2,801	0	3,953	0	0%	0	0%	0	09
Post Cards - Manufacturers & Distributors	1.692	2,802	10	2.190	8	80%	2	20%	0	09
Baby Car Seats, Carriages & Strollers Bird Barriers, Repellents & Controls	1,687 1,684	2.803 2.804	23	1.629 3.483	18	78% 100%	5	22% 0%	0	09
Family Planning - Abortion Services	1,684	2,804	2	3,403	0	0%	2	100%	0	09
Hats - Wholesale & Manufacturers	1,684	2,804	3	2,973	3	100%	0	0%	Ö	09
Lamps - Supplies & Parts	1,680	2,807	4		2	50%	1	25%	1	25%
Model Makers	1,674	2,808	10		7	70%	3	30%	0	09
Lead	1.672	2,809	10		3	30%	7	70%	0	09
Marriage Brokers Pipe Inspection	1,670 1,668	2.810 2.811	5	2,667 3,202	5	100% 100%	0	0% 0%	0	09
Circus Companies	1,663	2,812	<u>2</u>		10	91%	0	0%	1	99
Contest Arranging & Judging	1,662	2,813	0		0	0%	0	0%	0	09
Tanks - Metal	1,662	2,813	0	3,953	0	0%	0	0%	0	09
Elevator Consultants	1,660	2,815	2	3,202	0	0%	2	100%	0	09
Financial Planning Kit	1.658	2.816 2.816	3	2,973	2	67%	1	33%	0	09
Karaoke Machines & Tapes Emergency Response Systems - Personal	1.658 1,657	2.816 2.818	10	2.432 2.190	5	71% 50%	2	29% 40%	0	109
First Aid Supplies	1,656	2,819	1	3,483	1	100%	0	0%	1	09
Inspection Devices - Industrial	1,655	2,820		3,463	1	50%	1	50%		09
Pilates	1.654	2,821	8	2,348	5	63%	3	38%	0	09
Hockey Clubs	1,650	2,822	13		6	46%	7	54%	0	09
Motorcycle Riding Instruction	1,650	2,822	13		9	69%	4	31%	0	09
Bus Lines Ticket Agencies	1.649	2.824	16	1.852 2,348	10	63%	6	38%	0	09
Pens & Pencils - Retail Two-Way Radio Sales & Service	1,648 1,646	2,825 2,826	<u>გ</u>	2,348 3,202	5	63% 50%	3 1	38% 50%	0	09
Sailmakers	1,645	2,827	<u>2</u> 5	2,667	3	60%	7	40%	0	09
Internet Cafes	1,643	2,828		2,432	1	14%	5	71%	1	149
Plants - Wholesale	1,643	2,828	3	2,973	2	67%	1	33%	0	09
Bio - Chemicals	1,642	2,830	3	2,973	2	67%	1	33%	0	09
Floor Removal	1.642	2.830		3,483	1	100%	0	0%	0	09
Artificial Flowers, Plants & Trees Florists Supplies	1,630 1,626	2,832 2,833	5	2,667 2,821	2	40% 75%	3	60% 25%	0	09
Transit Lines	1,625	2,834	14		12	86%	2	14%	<u> </u>	09
Truck Driver Leasing	1,624	2,835	5	2,667	2	40%	3	60%	0	09
Barrels & Drums	1,623	2,836	7	2,432	1	14%	6	86%	0	09
Winemaking Equipment & Supplies	1,619	2,837	2	3,202	1	50%	1	50%	0	09
Logging Equipment & Supplies	1.618	2.838	3	2,973	0	0%	3	100%	0	09
Computers - Rooms - Installation & Equipment Paint Manufacturing Equipment & Materials	1.614 1,614	2.839 2.839		3.202 2.190	1	50% 90%	1	50% 10%	0	09
Candle Making Supplies	1,612	2,841	10	3,483	1	100%	0	0%	0	09
Towels - Cloths-Wholesale & Manufacturers	1,609	2,842	10		7	70%	3	30%	0	09
Picture Framing	1,606	2,843	2	3,202	2	100%	0	0%	0	09
Bed Bug Inspection Service	1,604	2,844	3	2,973	0	0%	3	100%	0	09
Insect Control Devices	1,604	2,844	2	3,202	1	50%	1	50%	0	09
Building & Development Permits	1.603	2,846 2,846	13	3.953	0	0%	0	0% 540/	0	09
Fix-It Shops Tank Cleaning	1,603 1,603	2,846	13	2,005 3,953	0	38% 0%	/ 0	54% 0%		09
Attornevs & Lawvers - Trademark	1,598	2,849	2	3,202	2	100%	0	0%	0	09
Auto Upholstery Cleaning	1.595	2.850	4	2,821	2	50%	1	25%	1	25%
Hazardous Material Control & Removal	1,594	2,851	1	3,483	0	0%	1	100%	0	09
Campers - Rent & Lease	1,593	2,852	15		6	40%	9	60%	0	09
Fish Hatcheries	1,593 1,590	2.852 2.854	4		3	75% 67%	1	25% 33%	0	09
Defense Contractors Storage - Liquid & Bulk	1,590 1,590	2,854 2,854	<u>3</u>	2,973 2,550	2	33%	1	67%	0	09
Insurance Rating Bureaus	1,589	2,856	2	3,202	1	50%	1	50%	0	09
Outplacement Consultants	1.587	2,857	1	3.483	1	100%	ô	0%	0	09
Soffit & Fascia	1,586	2,858	0	3,953	0	0%	0	0%	0	09
Cryogenics	1,583	2,859	0		0	0%	0	0%	0	09
Traffic Engineers & Planning Service	1,583	2.859	25	1.569	23	92%	2	8%	<u>0</u>	09
Dancing Supplies Racks	1,582 1,582	2,861 2,861		2,432 2,667	3	43% 100%	4	57% 0%	0	09
In-Home Autism Therapy	1,581	2,863	<u></u>	2,667	3	60%	2	40%	0	09
Electric Vehicles	1,580	2,864	14		2	14%	12	86%	0	09
Telephone Equipment & Systems Supplies & Parts	1,580	2,864	4	2,821	2	50%	2	50%	0	09
Feed - Wholesale & Manufacturers	1,579	2,866	8	2,348	5	63%	3	38%	0	09
Hair Ornaments	1.577	2.867	41	1,279 2,550	40	98%	1	2%	0	09
Labels Organs	1.574 1.573	2,868 2,869	6	2.550 3.202	2	33% 100%	4	67% 0%	0	09
Concessionaires	1,573	2,869	2	3,202	0	0%	2	100%	<u>U</u>	09
Refrigerators & Freezers - Wholesale & Manufacturers	1,572	2,871	2	3,202	1	50%	1	50%	0	09
Tanks - Fiber Glass, Plastic	1,570	2,871		3,202	2	100%	Ô	0%	0	09
Generators - Maintenance	1,567	2,873	4		3	75%	1	25%	0	09
Professional Organizer	1,567	2,873	2	3.202	0	0%	2	100%	0	09
Canvas - Wholesale & Manufacturers	1.565	2,875	6	2.550	4	67%	2	33%	0	09
	1 505	2.075		2 402		1000/				
Truck Washing & Cleaning - Equipment & Supplies Insurance - Disability	1,565 1,562	2,875 2,877	1	3,483 3,483	1	100% 100%	0	0% 0%	0	09

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	0/4
Water/Pool Heating - Solar	1,557	2,879	3	2,973	3	100%	0	0%	0	0%
Iron	1.555	2,880	4	2,821	1	25%	3	75%	0	33%
Music Instruction - Vocal Tanks - Renair	1,555 1,553	2,880 2,882	- 6	2,550 2,973	3	50% 33%	1	17% 67%	2	0%
Upholstery Fabrics - Wholesale & Manufacturers	1,553	2,882		3,202	0	0%	2	100%	0	0%
Parking Stations & Garages - Construction	1,551	2,884	25	1,569	7	28%	18	72%	0	0%
Stationery - Wholesale & Manufacturers	1,551	2,884	17		5	29%	12	71%	0	0%
Acoustical Materials	1,550	2,886	1	3,483	1	100%	0	0%	0	0%
Attornevs & Lawvers - Intellectual Property Dry Cleaners - Mobile	1,550 1,550	2,886 2,886	<u>3</u>	2.973 1.438	2	67% 42%	16	33% 52%	0	0%
Dentist - Prosthodontist	1,549	2,889	31	2,260	5	56%	4	44%	0	0%
Leather Cleaning	1,548	2,890	7	2,432	7	100%	0	0%	0	0%
Riggers Equipment & Supplies	1.546	2.891	1	3.483	0	0%	1	100%	0	0%
Photo Copying	1,545	2,892		2,432	3	43%	<u>3</u>	43%	1	14%
Promotional Products - Non-Wearable Skating Equipment & Supplies	1,545 1,545	2,892 2,892	12	2,065 2,432	1	8% 57%	11	92% 43%	0	0%
China & Crystal - Repair	1.543	2,895	20	1.729	6	30%	14	70%	0	0%
Boat Cleaning	1,541	2,896	5	2,667	1	20%	4	80%	0	0%
Pharmaceutical Suppliers - Foreign	1,537	2,897	2	3,202	0	0%	2	100%	0	0%
Recording Studio Equipment	1.535	2.898	1	3.483	1	100%	0	0%	0	0%
Building Inspection - Commercial Bags - Burlap, Canvas & Cotton	1.534	2,899 2,900	0	3.953 2.126	0	0% 36%	0	0% 64%	0	0%
Hotel Product Sales	1,531	2,900	42		23	55%	17	40%	2	5%
Railroad Equipment & Supplies	1,530	2,901	0	3.953	0	0%	0	0%	0	0%
Sausages	1,528	2,903	1	3,483	1	100%	0	0%	0	0%
Blacksmiths	1,527	2,904	1	3,483	0	0%	1	100%	0	0%
Lottery Buying Club	1.523	2.905	6	2,550	2	33%	3	50%	1	17%
Letters - Sign Amusement Park Equipment	1.522 1.521	2,906 2,907	2	3.202 2.973	1	50% 67%	1	50% 33%	0	0%
Beverage Dispensers	1,521	2,907	3	2,973	2	50%	2	50%	0	0%
Engravers - Mechanical	1,519	2,908	2	3,202	1	50%	1	50%	0	0%
Veterinary Surgery	1,519	2,908	3	2,973	2	67%	1	33%	0	0%
Proofreading	1,513	2,911	1	3,483	1	100%	0	0%	0	0%
Wines - Wholesale	1,513	2,911 2,913	11	2,126 3,953	6	55%	5	45%	0	0%
Charity - Child Sponsorship X-Ray Labs - Industrial	1,509 1,509	2.913 2.913	10		<u> </u>	0% 50%	<u>U</u>	0% 50%	0	0%
Trading Stamps	1,508	2,915	10	2/170	2	20%	8	80%	0	0%
Loading Dock Equipment	1.503	2,916	0	3.953	0	0%	Ō	0%	0	0%
Organic Soil Fertilizer	1.503	2,916	5	2,667	4	80%	0	0%	1	20%
Bins	1,498	2,918	4		2	50%	2	50%	0	0%
Cigar, Cigarette & Tobacco Manufacturers Meditation Instruction	1,498 1,495	2,918 2,920	8	2,348 2,821	6	75% 50%	2	25% 0%	0	50%
Greeting Cards - Wholesale & Manufacturers	1,493	2,921	9	2,260	9	100%	0	0%	0	0%
Housewares - Wholesale & Manufacturers	1,493	2,921	5	2,667	3	60%	2	40%	0	0%
Telephone Equipment & Systems Wholesale & Manufacturing	1,493	2,921	11	2,126	8	73%	3	27%	0	0%
Underwear - Wholesale & Manufacturers	1.493	2.921	24		20	83%	4	17%	0	0%
Stock Quotation Boards & Systems	1,492 1,491	2,925 2,926	5	2,667	4	80%	1	20%	0	0%
Equipment Calibration Partitions	1,491	2,926 2,927		3,202 3,483	1	50% 100%	1	50% 0%	0	0%
Engravers - Metal	1,483	2,928	2	3,483	Ů	0%	2	100%	0	0%
Printers - Glass, Metal, Plastic - 3D Printing	1,483	2,928	42	1,270	39	93%	3	7%	0	0%
Auto Radios & Stereos - Wholesale & Manufacturers	1,480	2,930	11	2,126	9	82%	2	18%	0	0%
Birth Centers	1.478	2,931	11		3	27%	8	73%	0	0%
Boat Club Imprinting	1,478 1,477	2,931 2,933	2	3,202 2,973	2	100%	0	0% 67%	0	0%
Imprinting Stock Exchanges	1,477	2,933		2,973		33% 67%		33%	0	0%
Motion Picture Film Distributors & Exchange	1.475	2.935		2,432	7	100%	0	0%		0%
Screen Manufacturers Equipment & Supplies	1,473	2,936		3,202		100%	0	0%	0	0%
Soil Testing	1,473	2,936	3	2,973	3	100%	0	0%	0	0%
Steel Mills	1.471	2.938	2	3.202	. 1	50%	1	50%	<u>0</u>	0%
Golf Equipment & Supplies - Wholesale & Manufacturers Mushrooms	1,470 1,470	2,939 2,939	13	2.005 2.550	10	77% 50%	3	23% 50%	0	0%
Church Supplies	1,468	2,939	4	2,821	3	75%	<u> </u>	25%	0	0%
Executive Suites	1.467	2,942	5	2.667	4	80%	1	20%	. 0	0%
Burial Advisory Service	1,466	2,943	1	3,483	1	100%	0	0%	0	0%
Drilling - Gas Well	1,463	2,944	1	3,483	1	100%	0	0%	0	0%
Bakers Supplies Cord Blood Storage	1.461 1.461	2,945 2,945	4	2.821 3.483	4	100%	0	0% 0%	0	0%
Pile Driving	1,461	2,945 2,945		3,483 3,483	1	100% 100%	0	0%	<u>U</u>	0%
Glass Blowers	1,458	2,948	5	2,667	1	20%	4	80%	0	0%
Carriages - Horse	1,457	2,949	6	2,550	4	67%	2	33%	0	0%
Merchandise Brokers	1,455	2,950	10	2,190	3	30%	7	70%	0	0%
Gambling Machine Supplies and Services	1,454	2,951	15		6	40%	9	60%	0	0%
Jewelry Castings	1.454	2,951	2	3.202 2.190	2	100%	0	0%	0	0%
Accumulators Screens - Decorative	1.452 1.450	2.953 2.954	10	2,190 2,550	4 2	40% 50%	6	60% 50%	0	0%
Hardwood Floor Maintenance	1,430	2,954	5	2,667	2	40%	3	60%	0	0%
Carpet & Rug Cleaning Equipment - Rental	1,447	2,956	13		12	92%	1	8%	n	0%

	1							1	Cmpls Unable To	
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Pursue	%
Heat Supply Companies	1,447	2,956	12	2,065	2	17%	10	83%	0	0%
Ceramic Products - Decorative Robots	1.446 1.446	2,958 2,958	3	2.973	14	33% 93%	2	67% 7%	0	0%
Screens - Security Door	1,446	2,958	15	1.902 3.483	14	100%	0	0%	0	0%
Equine Therapy	1,443	2,961	1	3,483	1	100%	0	0%	0	0%
Meters	1.443	2,961	6	2.550	2	33%	4	67%	0	0%
Towel Supply Service	1,439	2,963	5	2,667	2	40%	3	60%	0	0%
Binoculars Chain Letters	1,435 1,433	2,964 2,965	3	2,973 2,550	3	100% 100%	0	0% 0%	0	0%
Dietitians Dietitians	1.433	2,965	5	2,550	3	60%	1	20%	<u>U</u>	20%
Oil Property Management	1,432	2,966	11	2,126	5	45%	6	55%	0	0%
Riding Apparel & Equipment	1,432	2,966	5	2,007	4	80%	1	20%	0	0%
Import Representatives	1.431	2.969	4	2,021	1	25%	3	75%	0	0%
Engines - Fuel Conversion Liquors - Wholesale	1,430 1,427	2,970 2,971		3,202 2,432	1	50% 71%	1	50% 29%	0	0%
Barricades	1,427	2,972	1	3,483	0	0%	1	100%	0	0%
Art - Painted Oil Portraits	1,417	2,973	10		3	30%	6	60%	1	10%
Commodity Trading Advisory Service	1,417	2,973	9	2,200	2	22%	7	78%	0	0%
Oil - Crude - Purchasing	1,414	2,975	1	3,483	0	0%	1	100%	0	0%
Pictures Knives - Machine	1.411 1.410	2,976 2,977	8	2,348 1,902	1	13% 33%	7	88% 67%	0	0%
Air Balancing	1,410	2,978	10	3,483	<u>5</u>	0%	10	100%	0	0%
Plastics - Raw Materials, Powder, Liquid	1,409	2,978	0	3,953	0	0%	0	0%	0	0%
Windows - Earess	1.409	2.978	2	3.202	1	50%	1	50%	0	0%
Seat Belts	1,408	2,981	6		4	67%		33%	0	0%
Restaurants - Breakfast Aguariums - Wholesale & Manufacturers	1,407 1,406	2,982 2,983	<u>16</u>		5	31% 100%	11	69% 0%	0	0%
lacks	1,406	2,983	<u>0</u>	3,953	0	0%	n	0%	0	0%
Medical Coding	1,405	2,985	7	2,432	5	71%	2	29%	0	0%
Scooters - Repair	1,405	2,985	9	2,200	6	67%	2	22%	1	11%
Scoreboards	1.405	2.985 2.988	<u>1</u>	3.483	1	100%	0	0%	0	0%
Cleaning Supplies by Mail Greenhouse Builders	1,404 1,402	2,988	14	1,945 3,202	11	79% 50%	3 0	21% 0%	1	50%
Insurance - Marine	1,402	2,989	0	3,953	0	0%	0	0%	0	0%
Marketing Consultants - Mobile	1,402	2,989	3	2,973	2	67%	î	33%	Ō	0%
Motorcycle Sales - Consignments	1,398	2,992	17		11	65%	3	18%	3	18%
Gardening Hand Tools	1,397 1,397	2,993 2,993	12 11		8	67%	4	33% 27%	0	0%
Oil Refiners Attornevs & Lawvers - Product Liability	1.397	2,993	11	3,483	<u>8</u>	73% 100%	3 0	0%	<u> </u>	0%
Cabinet Organizers	1,390	2,996	2	3,202	2	100%	0	0%	0	0%
Cushions	1,389	2,997	2	3,202	1	50%	1	50%	0	0%
Church Furnishings	1.387	2.998		3.483	1	100%	0	0%	0	0%
Electric Motors - Manufacturers & Distributors Gloves - Work & Industrial	1,387 1,387	2,998		3,483 3,483	0	0% 0%	1	100% 100%	0	0%
Countertops - Concrete	1,385	3,001	3	2,973	2	67%	1	33%	0	0%
Window Shades - Cleaning & Repair	1,384	3.002	ī	3,483	1	100%	0	0%	Ō	0%
Gaskets	1,383	3,003	1	3,483	1	100%	0	0%	0	0%
Trailer Storage	1,382	3,004	10		8	80%	2	20%	0	0%
Foot Appliances Animation Mechanics - Display, Sign	1.378 1.376	3.005 3.006		2,190 2,432	8	80% 86%		10% 14%		10%
Boilers - Sales & Service	1,376	3,006	1	3,483	1	100%	Ô	0%	0	0%
Dune Buggies	1,376	3,006	3	2,973	1	33%	2	67%	0	0%
Scientists	1.376	3.006	2	3.202	2	100%	0	0%	0	0%
Mobile Refrigeration	1,375	3,010	7	2,432	6	86%	1	14%	0	0%
Murals Gas Power Equipment	1,371 1,368	3,011 3,012	2	3,953 3,202	1	0% 50%	1	0% 50%	<u>U</u>	0%
Hubcaps - Sales	1.367	3.012	3	2,973	3	100%		0%	0	0%
Music Arrangers & Composers	1,364	3,014	7	2,432	3	43%	4	57%	0	0%
Casinos - Online	1,362	3,015	1	3,483	0	0%	0	0%	1	100%
Pet Training - Electronic/ecollar Bath Liners	1,361 1,356	3.016 3.017	8	2,348 2,973	6	75% 100%	1	13% 0%	1	13%
Vinyl Decking	1,356	3,017 3,018	<u>3</u>	2.9/3 3,202	<u>3</u>	100%	0 0	0%	<u>U</u>	0%
Billiard Parlors	1,351	3,019	4	2,821	3	75%	1	25%	0	0%
Burial Vaults	1.351	3.019	3	2,973	0	0%	3	100%	0	0%
Nurserymen Equipment & Supplies	1,351	3,019	3	2,973	3	100%	0	0%	0	0%
Building Materials - Reclaimed & Recycled Bulldozers	1,349 1,348	3,022 3,023	<u>4</u>	2,821 3,202	2	50% 100%	2	50% 0%	0	0%
Drapery & Curtain Cleaners	1.348	3.023		2,667	4	80%	1	20%	0	0%
Die Castings	1,346	3,025	0	3,953	0	0%	Ô	0%	0	0%
Brake Service Equipment	1,342	3,026	11	2,126	4	36%	7	64%	0	0%
Rest Homes	1.342	3.026	2	3.202	2	100%	0	0%	0	0%
Contractor - Ornamental Iron	1,339	3,028	3	2,973	1	33%	1	33%	1	33%
Engines - Gasoline Projection Apparatus	1,339 1,336	3,028 3,030	3	2,973 2,973	1	33% 67%	2	67% 33%	0	0%
Pumps - Supplies & Parts	1,336	3,030		2,973	2	40%	3	60%	0	0%
Customs Consultant	1,335	3,032	4	2,821	1	25%	3	75%	0	0%
Ceramics - Equipment & Supplies	1,334	3,033	7	2,432	5	71%	2	29%	0	0%
Pipe Bending & Fabricating	1.333	3.034	0	3.953	0	0%	0	0%	0	0%

Compared Service Compared Se				Sorted by Inquiries			1		1		
Content Abstraction	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	
Substitut Subs	Cement - Wholesale & Manufacturers	1,332	3,035	1	3,483	0	0%	1	100%	0	0%
Independent Services	Washing Machines & Drvers - Dealers			17		11		6	35%	0	0%
Carbonic 1.20 1.00 0	Industrial Hygiene Consultants	1.331		0		0		0		0) 0%
Sale				3	2,973	1		2		0	0%
Shooks				6		5		1		<u>U</u>	0%
Gentlement 1.750 3.060 8 2.760 3 3.860 5 6.850 6.8				6		5		1		0	0%
As County Services 1.272				8		3		5		0	0%
State	Air Courier Service			6		2		4		Ō	0%
Marie Mari		1.326		2	3,202	1		1	50%	0	0%
Substance Affords				0		0		0		0	0%
Saw Wheel Deve Verbries - Festing 1,117 3,048 3 2,077 1 33% 2 67%				2		2		0		0	0%
Sam Equation 1,12 3,066 2 3,07 3 100% 0 0.% 0.	Auto Repair & Service - Airbags			/		3	43%	4	57%	0	0%
Security Security				2		2				0	0 0%
Agriculture 1,000		1,307		i		0		1		0	0%
Of Well Equipment & Supplies 1,200 1,052 0 3,053 0 0 0 0 0 0 0 0 0				0		0		0		0	0%
Engineering Secrets	Oil Well Equipment & Supplies			0		0		0		0	0%
Proposed & Versions 1.294 3.055 1 3.683 0 0.05 1 1.000%				5	2,667	3		2		0	0%
Marketine						0		0		0	0%
AF Detail Systems		1,295		1 70		0		1	100%	0	0%
Martinana - Products				/U		41 n		29 n		<u>U</u>	0 0%
Studio Referal 1,292 3,059 10 2,190 3 30% 6 60% 1,290 1,				27		16		11		0	0%
Parison Stations & Garagese - Southment & Supplies 1,290 3,060 9 2,260 1 11/50 7 7296 10/1001. Pulmaring Stations & Garagese - Southment & Supplies 1,290 1,060 2 3,271 1 500	Studio Rental	1,292	3,059	10	2,190	3	30%	6	60%	1	1 10%
Tools - Possumatic	Parking Stations & Garages - Equipment & Supplies	1,290	3,060	9	2,260	1	11%	7	78%	1	1 11%
Display Installation Service	Tools - Pneumatic	1.288		2		1		1		0	0%
Video Control Establishments 1,286 3,065 18 1,793 10 56% 8 44%		1.287		4	2.821	2		1	25%	1	25%
				6		5		1		0	0%
Heat Transfar - Metal				18		10		8		0	0%
Buse Extractors	Heat Treating - Metal	1.285		1		1	100%	0	0%	0	0%
Mexican Food Products				3	2,973	3		0		0	0%
Double Processing - Industrial 1,283 3,069 2 3,202 2 100% 0 0% Gran Elevators 1,286 3,070 1 3,483 1 100% 0 0% Gran Elevators 1,270 3,070 1 3,483 1 100% 0 0 0% Gran Elevators 1,270 3,070 1 3,483 1 100% 0 0 0 0 0 0 0 0 0	Mexican Food Products	1,284		6	2,550	3		3		0	0%
Commissar Contractors	Powder Processing - Industrial			2		2		0		0) 0%
Columns	Grain Elevators			1		1		0		0	0%
Indexing 1,277 3,073 5 2,667 4 80% 1 20%		1,2/9		8		3		5		0	0 0%
Recreation Program Consultants		1.2/8		10		10		1		<u>U</u>	0%
Computer Facilities Management Services 1,270 3,075 2 3,202 2 100% 0 0 %	Recreation Program Consultants			1		0	0%	1	100%	0	0%
Photographers - School 1,268 3,076 18 1,793 17 94% 1 6% Presses - Prover-Fouriment 1,268 3,076 2 3,202 2 100% 0 0 Pher Glass Fabricators 1,266 3,078 0 3,953 0 0 0 0 Clark Start - Matorized 1,266 3,078 0 3,953 0 0 0 0 Clark Start - Matorized 1,260 3,079 7 2,432 3 43% 3 43% Lowing - March - Market - March	Computer Facilities Management Services			2		2		0		0	0%
Elbert Glass Fabricators	Photographers - School			18		17	94%	1		0	0%
Karts - Motorized	Presses - Power-Equipment			2		2		0		0	0%
Towline				0		0		0		0	0%
Seniors Moving & Delivery Services 1,258 3,081 2 3,202 1 50%				/		3		3		1	1 14%
Envelopes - Wholesale & Nanufactures	Conjors Moving & Dolivory Convisos			3		1				0	0 0%
Express & Transfer Service 1,254 3,083 6 2,550 3 50% 0 0%				0		0		0		0	0%
Service Animals - Training 1,252 3,084 6 2,550 4 67% 2 33% 6 60 50 60 60 60 60 60				6		3		0		3	50%
Laminations - Plastic, Paper 1,251 3,085 1 3,483 1 100% 0 0%		1.252	3.084	6	2,550	4	67%	2	33%	0	0%
Ridin Academies				9	2,260	9		0		0	0%
Deans 1,249 3,088 3 2,973 1 33% 2 67%				1		1		0		0	0%
Wood Products - Sawdust & Shavings				7		1		1		5	0%
DIL Operators		1,249		5		2				<u> </u>	0 0%
Hellconters - Charter, Rent & Lease				2		2		0		0	0%
Manicuring 1,239 3,092 3 2,973 0 0% 3 100%		1.240	3.091	6	2,550	2	33%	4	67%	0	0%
Endineers - Environmental 1,236 3,094 0 3,953 0 0 % 0 0 % 0 0 % 0 0 % 0 0	Manicuring	1,239		3	2,973	0	0%	3		0	0%
Orans - Tune & Repair 1.236 3.094 0 3.953 0 0% 0 0% Humane Societies 1.234 3.096 8 2.348 8 100% 0 0% Physicians & Surgeons Equipment & Supplies 1.233 3.097 6 2.550 5 83% 1 17% Plastics - Foam 1.233 3.097 1 3.483 0 0% 1 100% Iruck Refrigeration Equipment 1.230 3.099 5 2.667 5 100% 0 0% Oil Additives - Manufacturers & Distributors 1.229 3.100 1 3.483 0 0% 1 100% Safe & Vault Movers 1.227 3.101 0 3.953 0 0% 1 100% Incense 1.224 3.102 6 2.550 3 50% 1 17% Photography Sales by Mail 1.221 3.104 27 1.533 10 37% 17 <td< td=""><td></td><td></td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td>0%</td></td<>				0		0		0		0	0%
Humane Societies 1,234 3,096 8 2,348 8 100% 0 0% Physicians & Surgeons Equipment & Supplies 1,233 3,097 6 2,550 5 83% 1 17% Plastics - Foam 1,233 3,097 1 3,483 0 0% 1 100% Truck Refrigeration Equipment 1,230 3,099 5 2,667 5 100% 0 0% Of the state o		1.236		0		0		0		0	0 0%
Physicians & Surgeons Equipment & Supplies 1,233 3,097 6 2,550 5 83% 1 17% Blastics - Foam 1,233 3,097 1 3,483 0 0.9% 1 100% Truck Refrigeration Equipment 1,230 3,099 5 2,667 5 100% 0 0.9% Oil Additives - Manufacturers & Distributors 1,229 3,100 1 3,483 0 0.9% 1 100% Safe & Vault Movers 1,227 3,101 0 3,953 0 0.9% 0 0.9% Incense 1,224 3,102 6 2,550 3 50% 3 50% Incense 1,224 3,103 6 2,550 5 83% 1 17% Photography Sales by Mail 1,221 3,104 27 1,533 10 37% 17 63% Insecticides 1,220 3,105 2 3,202 1 50% 1 50% Tourist Homes 1,217 3,106 1 3,483 1 100% Water Sking Equipment & Supplies 1,216 3,107 2 3,202 0 0.9% 2 100% Water Sking Equipment & Supplies 1,216 3,107 2 3,202 0 0.9% 2 100%		1,236		0	3.953	0		0		0	0%
Plastics - Foam		1,234		8		8 5		1		<u>U</u>	0 0%
Truck Refrigeration Equipment 1,230 3,099 5 2,667 5 100% 0 0% 011 Additives - Manufacturers & Distributors 1,229 3,100 1 3,483 0 0% 1 100% Safe & Vault Movers 1,227 3,101 0 3,953 0 0% 0 0% Incense 1,224 3,102 6 2,550 3 50% 3 50% Hardware Consultants 1,223 3,103 6 2,550 5 83% 1 17% Photography Sales by Mail 1,221 3,104 27 1,533 10 37% 17 63% Insecticides 1,220 3,105 2 3,202 1 50% 1 50% Tourists Homes 1,217 3,106 1 3,483 1 100% 0 0% Water Sking Equipment & Supplies 1,216 3,107 2 3,202 0 0% 2 100% </td <td></td> <td></td> <td></td> <td>1</td> <td></td> <td>0</td> <td></td> <td>1</td> <td></td> <td>0</td> <td>0%</td>				1		0		1		0	0%
Oil Additives - Manufacturers & Distributors 1,229 3,100 1 3,483 0 0% 1 100% Safe & Vault Movers 1,227 3,101 0 3,953 0 0% 0 0% Incense 1,224 3,102 6 2,550 3 50% 3 50% Hardware Consultants 1,223 3,103 6 2,550 5 83% 1 17% Photography Sales by Mail 1,221 3,104 27 1,533 10 37% 17 63% Insecticides 1,220 3,105 2 3,202 1 50% 1 50% Tourists Homes 1,217 3,106 1 3,483 1 100% 0 0% Water Skiing Equipment & Supplies 1,216 3,107 2 3,202 0 0% 2 100%	Truck Refrigeration Equipment	1,230	3,099	5	2,667	5	100%	0	0%	0	0%
Incense 1,224 3,102 6 2,550 3 50% 3 50% 1 17% Hardware Consultants 1,223 3,103 6 2,550 5 83% 1 17% Photography Sales by Mail 1,221 3,104 27 1,533 10 37% 17 63% Insecticides 1,220 3,105 2 3,202 1 50% 1 50% Tourists Homes 1,217 3,106 1 3,483 1 100% 0 0% Water Skiing Equipment & Supplies 1,216 3,107 2 3,202 0 0% 2 100%	Oil Additives - Manufacturers & Distributors			1		0		1		0	0%
Hardware Consultants				0		0		0		0	0 0%
Photography Sales by Mail 1,221 3,104 27 1,533 10 37% 17 63% Insecticides 1,220 3,105 2 3,202 1 50% 1 50% Tourists Homes 1,217 3,106 1 3,483 1 100% 0 0% Water Sking Equipment & Supplies 1,216 3,107 2 3,202 0 0% 2 100%	Incense Hardware Consultants	1,224		6		3		3		0	0 0%
Insecticides 1,220 3,105 2 3,202 1 50% 1 50% Tourists Homes 1,217 3,106 1 3,483 1 100% 0 0% Water Sking Equipment & Supplies 1,216 3,107 2 3,202 0 0% 2 100%						10		17		0	0 0%
Tourists Homes 1,217 3,106 1 3,483 1 100% 0 0% Water Sking Equipment & Supplies 1,216 3,107 2 3,202 0 0% 2 100%						10		1/		<u>U</u>	0%
Water Skiing Equipment & Supplies 1,216 3,107 2 3,202 0 0% 2 100%		1.217	3.105	1	3.483	1	100%	0		0	0%
Matal Change - Extruded 1 215 2 100 0 2 052 0 00 006	Water Skiing Equipment & Supplies	1,216	3,107	2	3,202	0		2		0	0%
	Metal Shapes - Extruded	1.215	3.108	0	3.953	0	0%	0	0%	0	0%
Tool Designers 1.213 3.109 3 2.973 2 67% 1 33%	Tool Designers			3		2		1		0	0%
Stem cell nutrition				1	3,483	0		1		0	0%
Referral - Auto Repair 1,210 3,111 4 2,821 1 25% 3 75% Fur Storage 1,209 3,112 14 1,945 1 7% 13 93%		1,210			2,821	1		3	75%	0	0%

								1	Coords Horselle To	
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	
Needlework Supplies - Retail, Wholesale, Manufacturing	1,209	3,112	4	2,821	2	50%	2	50%	0	0%
Engravers - Plastic, Wood	1.208	3.114	1	3,483	0	0%	1	100%	0	0%
Pen Pal Lists Consultants - Prison & Sentencing	1,206 1,202	3.115 3,116	29	1.478 2.432	18	62% 86%	11	38% 14%	0	09
Online Drug & Prescription Services - Unapproved Foreign	1,202	3,116	7	2,432	1	33%	1	67%	0	0 0%
Spraving Equipment	1,200	3,118	4	2,821	1	25%	3	75%	0	09
Charity - Blind & Visually Impaired	1,198	3,119	3	2,973	3	100%	0	0%	0	0%
Childrens & Infants Wear - Wholesale & Manufacturing	1,198	3,119	3	2,973	3	100%	0	0%	0	0%
Olive Oil	1.195	3.121	0	3.953	0	0%	0	0%	0	0%
Shavers - Electric	1.194	3.122	5	2.667	4	80%	1	20%	0	0%
Florist - Funeral Bouquets & Wreaths	1,193	3,123	13		6	46%	6	46%	1	1 8%
Linoleum Dealers	1,193	3,123	3	2,973	2	67%	1	33%	0	0 0%
Attornevs & Lawvers - Medical Malpractice Floor Removal, Resurfacing and Refinishing	1.192 1,191	3.125 3,126	0	3,953 2,348	0	0% 13%	7	0% 88%	0	0 0%
Playing Cards	1,191	3,126	8	2,348	<u> </u>	63%	3	38%	0	09
Livestock Feeding	1,190	3,128	2	3,202	0	0%	2	100%	0	0%
Bamboo & Bamboo Products	1.188	3,129	5	2,667	5	100%	0	0%	0	0%
Cellophane, Cell Materials & Products	1,187	3,130	21	1,697	7	33%	12	57%	2	2 10%
Juke Boxes	1,186	3,131	4		3	75%	1	25%	0	0%
Maps - Dealers	1.184	3.132		2,348	7	88%	1	13%	0) 0%
Brakes - Manufacturers & Distributors	1.183	3.133	6	2.550	3	50%	3	50%	0	09
Ponzi Schemes Ammunition Reloading	1,183 1,181	3,133 3,135	4	2,821 3,202	1	25% 50%	3	75% 50%	0	09
Disability Remodeling	1,181	3,135		3,202	U I	0%	U T	0%	<u>U</u>	09
Signs - Maintenance & Repair	1,179	3,133	3	2,973	1	33%	2	67%	0	0 0%
Radiant Heating	1,177	3,138	0	3,953	0	0%	0	0%	0	0%
Fiberglass - Bathtubs & Showers	1.176	3.139	9	2.260	5	56%	3	33%	i	1 11%
Tree Service - Transplant	1.173	3.140	2	3.202	0	0%	2	100%	0) 0%
Air Pollution Control	1,169	3,141	0	3,953	0	0%	0	0%	0	0%
Pipe Fittings	1,169	3,141	0	3,333	0	0%	0	0%	0	09
Sundries Stores Raft Trips & Tours	1,169 1,165	3,141 3,144	10	2,190 3,202	5	50% 50%	5	50% 50%	0	0 0%
Yogurt	1,165	3,144	8		6	75%	2	25%	0	0 0%
Attorneys & Lawyers - Adoption	1,162	3,146	0	3,953	0	0%	0	0%	0	09
Consignment Service - Automobile	1,160	3,147	12		7	58%	5	42%	0	0%
Drug Manufacturers	1,160	3,147	2	3,202	1	50%	0	0%	1	1 50%
Hoists	1,160	3,147	0	3,953	0	0%	0	0%	0	0%
Dinner Theatres	1.158	3,150	8	2,348	6	75%	2	25%	0	0%
Paving Equipment	1.158	3.150	<u>0</u>	3.953	0	0%	0	0%	0	09 23%
Employee Assistance Programs Game Farms	1,157 1,157	3,152 3,152	13	2,005 3,483	3	23% 100%	/	54% 0%	3	0 0%
Piling	1,156	3,154	1	3,483	1	100%	0	0%	0	09
Polyurethane Products	1,152	3,155	2	3,483	2	100%	0	0%	0	09
Carnivals	1,148	3,156	2	3,202	1	50%	1	50%	0	0%
Fumigation Services	1,147	3,157	3	2,973	3	100%	0	0%	0	0%
Industrial Developments	1.147	3.157	0	3.953	0	0%	0	0%	0	0%
Springs - Coil, Flat - Distributors & Manufacturing	1,147	3,157	0	3,333	0	0%	0	0%	0	0%
Attorneys & Lawyers - Mass Torts	1,146	3,160	2	3,202	2	100%	0	0%	0	0%
Computers - Forensics	1.145	3.161		3.202		100%	- 0	0%	0	0 09
Contractor - Sheetrock Metal Rolling & Forming	1,135 1,134	3.162 3.163	+	3.483 3.483	0	0% 100%	1	100%	0	09
Surveying Instruments	1,134	3,163	1	3,483	1	100%	0	0%	<u> </u>	0 0%
Tours - Wholesale	1,129	3,165	4		2	50%	2	50%	0	0%
Fireproofing	1,126	3,166	0	3,953	0	0%	0	0%	0	0%
Insurance - Crop	1,125	3,167	0	3,953	0	0%	0	0%	0	0%
Textile Fibers	1.125	3.167	2	3.202	0	0%	2	100%	0	0%
Beer, Ale, Wine & Spirits Service	1.124	3.169	13		7	54%	6	46%	0	0%
Jumping Balloon Rental	1,122	3,170	8	2,540	1	13%	7	88%	0	0 09
Roof Cooling Systems Driving Training Equipment	1,122 1,118	3,170 3,172	1	3,483 3,483	0	0% 0%	1	100% 0%	<u>U</u>	1 100%
Compactors - Waste - Industrial & Commercial	1.118	3,172	7	2,432	2	29%	5	71%		0 0%
Misting Systems & Services	1,115	3,173	11		11	100%	0	0%	0	0%
Guest Ranch	1,113	3,175	17		6	35%	11	65%	0	0%
Cable Splicing	1.112	3.176	2	3.202	2	100%	0	0%	0	0%
Bankruptcy Counseling - Federally Certified	1,110	3,177	0	3,953	0	0%	0	0%	0	0%
Eggs	1,106	3,178	1	3,483	0	0%	1	100%	0	0%
Horse Shoeing	1.105 1.097	3.179 3.180	1	3.483 2.667	0	0%	1	100%	0	0 0%
Doors - Cellar/Basement/Bilco Music Boxes	1,097	3.180 3.180	5	3,953	5	100% 0%	0	0% 0%	<u>U</u>	09
Loans - Farm & Ranch	1,096	3,182	1	3,483	1	100%	n	0%	<u> </u>	09
Italian Food Products	1,092	3,183	2	3,463	1	50%	1	50%		09
Aerospace Research & Development	1,090	3,184	1	3,483	1	100%	Ô	0%	0	0%
Fishing Piers	1,088	3,185	8	2,348	1	13%	7	88%	0	0%
Kennels Equipment & Supplies	1.087	3.186	4	2.821	3	75%	1	25%	0	0%
Deodorizina & Disinfectina	1.085	3.187	1	3,483	1	100%	0	0%	0) 0%
Belting & Supplies	1,082	3,188	. 3	2,973	2	67%	1	33%	0	0%
Brewers Equipment & Supplies	1,082	3,188	32		16	50%	16	50%	0	0 0%
Parcel Post Assembly Service	1.079	3.190	4	2.821	1	25%	1	25%	2	50%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	
Automobile Reconditioned Detailing	1,077	3,191	6	2,550	4	67%	2	33%	0	0%
Bedspreads - Retail	1.077	3.191	4	2.821	2	50%	2	50%	0	0%
Etiquette School	1.073	3.193	1	3.483 2.432	1	100%	0	0%	0	0%
Luqqage - Wholesale & Manufacturers Reflexologists	1,073 1,073	3,193 3,193	/	2,432	7	100% 0%	0	0% 100%	<u>U</u>	0%
Charity - American Indian	1,072	3,196	1	3,483	1	100%	0	0%	0	0%
Concert Bureaus	1,069	3,197	30	1,459	29	97%	1	3%	0	0%
Aquaculture	1,067	3,198	0	3,953	0	0%	0	0%	0	0%
Safe Deposit Box Rental	1.065	3.199		3.483	0	0%	1	100%	0	0%
Auto Headlight Restoration Doors - Patio	1.059 1.059	3.200 3.200	5	2,667 2,550	1	20% 17%	4	80% 83%	0) 0%
Silversmiths & Goldsmiths	1,057	3,202	4	2,821	2	50%	2	50%	0	0%
Magicians	1.056	3,203	3	2,973	2	67%	1	33%	0	0%
Trike Conversions, Sales & Service	1,054	3,204	1	3,483	1	100%	0	0%	0	0%
Medicines - Patent & Proprietary	1,052	3,205	9	2,260	7	78%	2	22%	0	0%
Baseball Batting Ranges	1.047	3.206 3.206	2	3.202 3.953	2	100%	0	0%	0	0%
Grain Dealers Oil Marketers	1.047 1,047	3,206	1	3,953	0	0% 0%	1	0% 100%	<u>U</u>	0 0%
Bus - Sales & Rental	1,046	3,200	13		6	46%	7	54%	0	0%
Laminating Equipment & Supplies	1.046	3,209	1	3,483	1	100%	Ó	0%	0	0%
Lockers	1.040	3.211	4	2,821	3	75%	1	25%	0	0%
Auto - Emissions Testing	1,038	3,212		2,348	5	63%	3	38%	0	0%
Solar Panel Cleaning	1,036	3,213	0	3,953	0	0%	0	0%	0	0%
Fur Novelties & Accessories Hostels	1.034 1,028	3.214 3,215	21	3.483 1,697	17	100% 81%	0	0% 19%	0	0%
Adult Foster Care	1,028	3,215	1	3,483	17 N	0%	1	100%	<u> </u>	0 0%
Artificial Limbs	1.026	3,217	20	1,729	19	95%	1	5%	0	0%
Drv Goods - Retail	1.023	3.218	8	2,348	3	38%	4	50%	1	13%
Picture Frames - Wholesale & Manufacturers	1,019	3,219	1	3,483	0	0%	1	100%	0	0%
Aquariums - Lease & Maintenance	1,016	3,220	2	3,202	2	100%	0	0%	0	0%
Landfills - Sanitarv Tire Retread & Repair - Equipment & Supplies	1,015 1,015	3.221 3,221	3	2.973 2.348	3	100% 63%	0	0% 38%	0	0 0%
Furniture Repair & Refinish Supplies	1,012	3,223	2	3,202	0	0%	2	100%	0	0%
Lumber Carriers	1,010	3,224	0	3,953	0	0%	0	0%	0	0%
Etched Products - Metal, Glass	1.007	3.225	7	2,432	0	0%	7	100%	0) 0%
Rehabilitation Products - Pediatric	1,006	3,226	2	3,202	2	100%	0	0%	0	0%
Noise Control Consultants	1,005 1,004	3,227	3	2,973 3,953	3	100%	0	0%	0	0%
Check Protection & Signing Machines Concrete Mixers	1.004	3.228 3.229	3	2,973	3	0% 100%	0	0% 0%	<u>U</u>	0%
Dolls - Repairing	1,002	3,229	2	3,202	1	50%	1	50%	0	0%
Textile Brokers	1,002	3,229	2	3,202	0	0%	2	100%	0	0%
Theatrical Equipment & Supplies	1.002	3.229	2	3.202	2	100%	0	0%	0	0%
Pine Straw	999	3,233	1	3,483	0	0%	1	100%	0	0%
Sales Presentations Whirlpool Bath Equipment & Supplies	999 999	3,233 3,233	4	2,021	1	25% 25%	3	75% 75%	0	0 0%
Heat Exchangers	998	3,235	0	3,953	1	0%	3 0	0%	0	0%
Metaphysical Supplies & Service	998	3,236	1	3,483	1	100%	0	0%	0	0%
Blinds - Cleaning	996	3,238	4	2,821	1	25%	3	75%	0	0%
Charcoal	995	3.239	0	3,953	0	0%	0	0%	0	0%
Doors - Rolling	995 995	3.239 3.239	5	2,667 3,953	4	80%	1	20% 0%	0	0%
Ship Builders & Repair Tennis Instruction	995	3,239 3,242	0	2,550	0	0% 50%	0	50%	<u>U</u>	0%
Bronze	990	3,243	6	2,550	5	83%	1	17%	0	0%
Statistical Service	990	3,243	2	3,202	0	0%	2	100%	0	0%
Sports Hospitality	989	3,245	2	3,202	2	100%	0	0%	0	0%
Bridge Operators	986	3.246	22	1,0/1	22	100%	0	0%	0	0%
Speakers - Wholesale & Manufacturers Tea - Manufacturer & Importer	986 986	3.246 3,246	17	1.812 2,432	11	65% 29%	6	35% 71%	0	0%
Fasteners - Textile & Apparel	985	3,246	1	3,483	1	100%	D 3	0%	<u> </u>	0 0%
Pins - Common, Safety	985	3,249	0	3,953	0	0%	0	0%	0	0%
Aircraft Instruments	982	3,251	5	2.667	3	60%	2	40%	0	0%
Boutique - Battling Cancer Related Products	982	3,251	2	3,202	2	100%	0	0%	0	0%
Shoe Findings & Supplies	981	3,253	1	3,483	0	0%	1	100%	0	0%
Power Plant Consultants Sewing Instruction	979 979	3.254 3,254	2	3.202 2,973	2	100% 33%	0	0% 67%	0	0%
Ceiling Cleaning	979	3,254	2	3,202	1	50%	1	50%	0	0 0%
Charity - Civil Rights	977	3,257	1	3,483	1	100%	0	0%	0	0%
Renovation Inspection	977	3.257	9	2.260	2	22%	7	78%	0) 0%
Bid Report Service	976	3,259	7	2,432	7	100%	0	0%	0	0%
Electronic Product Waste Management & E Waste Services	976	3,259	7	2,432	2	29%	5	71%	0	0%
Wallpaper Removing Golf Courses - Miniature	975 974	3,261 3,262	1	3.483 2,667	3	0% 60%	1	100% 20%	<u>U</u>	20%
Metals - Clad	974	3,262	0	3,953	0	0%	0	0%	0	0%
Typographers	973	3.264	1	3.483	. O	0%	1	100%	0	0%
Violins	972	3.265	1	3.483	0	0%	1	100%	0) 0%
Advertising - Aerial	970	3,266	2	3,202	0	0%	2	100%	0	0%
Auditory Training Equipment	968 968	3,267	8	2,348	6	75%	2	25% 14%	0	0 0%
Ballroom Dance Instruction	968	3.267	/	2.432	6	86%	1	14%	0	<u> </u>

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	
Golf Course Construction	968	3,267	1	3,483	0	0%	1	100%	0	0%
Tank Heads	968	3.267	0	3.953	0	0%	0	0%	0	0%
Clinics - Cervical Vein	967	3.271	3	2.973 3.953	0	0%	2	67%	1	33%
Oil Properties Salvage - Marine	967 961	3,271 3,273	0	3,953 2,973	2	0% 67%	1	0% 33%		0 0%
Rendering Companies	960	3,273	<u> </u>	3,953	0	0%	0	0%	0	0%
Hose Couplings & Fittings	959	3,275	1	3,483	0	0%	1	100%	0	0%
Metal Fabricating Machinery	959	3,275	1	3,483	1	100%	0	0%	0	0%
Emblems	957	3.277	0	3.953	0	0%	0	0%	0	0%
Fish & Seafood Brokers	957	3,277	0		0	0%	0	0%	0	0%
Clutches	956 955	3,279 3,280	4	2,021	4	100% 50%	0	0% 25%	0	0%
Boating Instruction Debt Settlement - Canada	955	3,280	4	3,953	2	0%	1	0%	1	0%
Wire Harnesses - Electrical	950	3,282	2	3,202	2	100%	0	0%	0	0%
Loan Modification - Auto	947	3,283	1	3,483	1	100%	0	0%	0	0%
Rust Preventatives & Removers	946	3.284	0	3,333	0	0%	0	0%	0	0%
Benefit Insurance Software	942	3.285	6	2,550	3	50%	2	33%	1	17%
Thermostats	942	3,285	3	2,973	2	67%	1	33%	0	0%
Baskets - Retail	940	3,287	/	2,432	3	43%	4	57%	0	0%
Physical Therapy Equipment Screw Machine Products	940 940	3.287 3.287	9	2,260 3,953	5	56% 0%	2	22% 0%	2	0%
Watchmens Clocks & Systems	940	3,287	2	3,953	7	100%	n	0%	<u> </u>	0 0%
Bowling Clothes & Accessories	939	3,291	12		4	33%	8	67%	0	0%
Boxes - Paper	939	3,291	3	2.973	2	67%	i	33%	0	0%
Inks - Manufacturers Materials	939	3,291	0	3,953	0	0%	0	0%	0	0%
Plastics - Research & Consulting	939	3,291	3	2,973	3	100%	0	0%	0	0%
Public Speaking Instruction	939 938	3.291 3.296	8	2,348 3,953	0	0%	8	100%	0	0 0%
Labels - Plastic, Metal, Foil Feather Goods	938 937	3.296 3.297	0	3.953 2.973	0	0% 0%	0	0% 100%	0	0%
Flavoring Extracts - Raw Materials	937	3,297	<u> </u>		0	0%		0%	0	0 0%
Pilot Car Service	937	3,297	0	3,953	0	0%	0	0%	0	0%
Pearls	935	3,300	0	3,953	0	0%	0	0%	0	0%
Lamps - Wholesale & Manufacturers	934	3,301	3	2,973	1	33%	2	67%	0	0%
Furniture Manufacturers Equipment & Supplies	933	3,302	5	2,667	1	20%	4	80%	0	0%
Paper Hangers - Wall covering	933	3.302	0	3.953	0	0%	0	0%	0	0%
Gasoline Additives - Manufacturers & Distributors Commercial Kitchen Rental	930 929	3,304 3,305	5	2,667 3,483	0	0% 100%	5	100%	<u>U</u>	0 0%
Missions	929	3,306	1	3,483	1	100%	0	0%	0	0 0%
Tuxedo Sales & Rentals	928	3,306	6	2,550	3	50%	3	50%	0	0%
Auto Repair - Steering & Suspension	927	3,308	11		9	82%	2	18%	0	0%
Scalp Care	927	3,308	3	2,973	1	33%	2	67%	0	0%
Wheel Align, Frame & Axle Service Equipment & Supplies	927	3.308	5	2.667	4	80%	1	20%	0	0%
Bicycles - Renting Motels - Reservation Service	926 925	3,311 3,312	36 14		15	42% 21%	21	58% 79%	0	0 0%
Armories	923	3,312	14		3	30%	7	70%	0	0%
Water Heaters - Parts & Supplies	919	3,314	10	3,483	1	100%	ó	0%	0	0%
Eyesight Training	918	3,315	8		3	38%	5	63%	0	0%
Woodworking Tools - Retail	918	3,315	2	3,202	1	50%	1	50%	0	0%
Leather Goods Manufacturers Supplies	917	3.317	3	2.973	3	100%	0	0%	0	0%
Patio Design	916	3.318	13	3.202	1	50%	1	50%	0	0%
Auto Dealers - Hybrid Vehicles Luggage Repair	915 915	3,319 3,319	13		11	85% 25%	2	15% 75%	0	0%
Seeding	915	3,319	2	3,202		50%	1	50%	0	0%
Water Taxi Service	910	3,322	5	2,667	4	80%	1	20%	0	0%
Web Conferencing	909	3,323	3	2,973	2	67%	1	33%	0	0%
Ribbons	905	3.324	31	1.438	31	100%	0	0%	0	0%
Colocation Services	904	3.325	1	3,483	1	100%	0	0%	0) 0%
Steering Systems & Equipment	904	3,325	2	3,202	2	100%	0 10	0%	0	0 0%
Art Organizations & Information	903 903	3,327 3,327	11		1	9% 0%	10	91% 100%	<u>U</u>	0 0%
Mattresses - Renovating Laboratories - Veterinary	903	3,327	1	3.483 2.821	າ	50%	2	50%	<u> </u>	0%
Programmed Instruction	902	3,330	4	2,821	2	50%	2	50%	0	0%
Bakers Equipment	898	3,331	0	3,953	0	0%	0	0%	0	0%
Seating Companies	897	3.332	0	3.953	0	0%	0	0%	0	0%
Photographic Research Service	895	3,333	1	3,483	0	0%	1	100%	0	0%
Smart Phone Software Support	894	3,334	13		5	38%	6	46%	2	2 15%
Clinics - Dialysis Accounting - Forensic	893 891	3.335 3.336	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Axles	891 891	3,336	3	2,973	1	33%	2	67%	<u> </u>	0%
College Savings Plans	888	3,338	4		4	100%	0	0%	0	0%
Crisis Intervention Service	888	3,338	i	3.483	. 0	0%	1	100%	0	0%
Office Records - Destruction	888	3,338	0	3,953	0	0%	0	0%	0	0%
Grouting Compounds	885	3,341	1	3,483	0	0%	1	100%	0	0%
Knit Goods - Retail	883	3.342	5	2.667	4	80%	1	20%	0	0 0%
Turbines Shoring Contractors	883 882	3.342 3,344	0	3,953 3,202	0	0% 50%	0	0% 50%	0	0%
Coats - Wholesale & Manufacturers	882	3,344	2	2,973	1	33%) 1	67%	<u>U</u>	0 0%
	880	3,345		3,483		100%		0%		0%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To	%
Radar Equipment	880	3,345	15	1,902	14	93%	<u> </u>	0%	Pursue 1	7%
Carpet & Rug Dvers	878	3,348	0	3,953	0	0%	0	0%	0	0%
Floor Treatment Compounds	878	3,348	0	3,953	0	0%	0	0%	0	0%
Food Facilities Consultants	877	3,350	3	2,973	3	100%	0	0%	0	0%
Historical Structure Preservation	877	3,350	1	3,483	1	100%	0	0%	0	0%
Chemists - Analytical & Consulting	876 876	3.352 3.352		3.483 2.432	0	0%	1	100%	0	0% 0%
Sink Manufacturers Sport Fishing	876 876	3,352 3,352		2,432	4	57%	3	43% 0%	0	0%
Skateboard Parks & Rinks	876 873	3,352	3	2,973	3	100% 63%	0	38%	0	0%
Hosiery - Wholesale & Manufacturers	871	3,356		2,348	2	25%	6	75%	0	0%
Flood Control Equipment	870	3,357	0	3,953	0	0%	Ö	0%	Ö	0%
Beer Dispensing & Cooling Equipment	869	3,358	4	2,821	4	100%	0	0%	0	0%
Bronzina	869	3.358	2	3.202	0	0%	2	100%	0	0%
Signs - Erectors & Hangers	869	3,358	1	3,483	0	0%	1	100%	0	0%
Soda Fountain Equipment	868	3,361	3	2,973		0%	3	100%	0	0%
Motel & Hotel Consultants	864	3.362	14		- 11	79%	3	21%	0	0% 0%
Carpet & Rug Weavers Toy Manufacturers Supplies	861 857	3.363 3,364	<u></u>	3,483 2,667	1	100% 40%	0	0% 60%	0	0%
Foundry Equipment & Supplies	856	3,365	2	3,202	<u> </u>	0%	2	100%	0	0%
Pharmacies - Infusion Services	856	3,365	2	3,202	2	100%	0	0%	0	0%
Labeling Equipment	855	3,367	3	2,973	0	0%	3	100%	0	0%
Floodlights & Search Lights	849	3,368	5	2,667	2	40%	3	60%	0	0%
Tool & Die Makers Equipment & Supplies	847	3,369	0	3,333	0	0%	0	0%	0	0%
Converters - Electric	846	3.370	4		3	75%	1	25%	0	0%
Funeral Directors Equipment & Supplies	846	3,370	<u>2</u>	3,202	1	50%	1	50%	0	0%
Steel Processing & Fabricating Equipment	846 846	3,370 3,370	0	3,953 3,483	0	0% 100%	0	0%	0	0% 0%
Water Wells - Inspection Bridal Registries	845	3,374	<u>1</u>	3,483	1	0%	<u>U</u>	0% 50%	<u>U</u>	50%
Real Estate - Industrial	845	3,374	- 2	2,973	2	67%	†	33%	0	0%
Moving Sales	844	3,376	0	3,953	0	0%	0	0%	0	0%
Doll Clothing & Accessories	843	3,377	Ō	3,953	0	0%	Ö	0%	0	0%
Pipe Line Equipment	843	3,377	1	3,483	0	0%	1	100%	0	0%
Drywall - Inspectors	842	3,379	0	3,953	0	0%	0	0%	0	0%
Mausoleums	842	3,379	5	2,667	2	40%	3	60%	0	0%
Aircraft & Aircraft Equipment - Testing	840	3.381		3.483	0	0%	1	100%	0	0% 0%
Boilers - Supplies & Parts Orchestras & Bands	840 838	3,381 3,383		3,483 2,550	1	100% 50%	<u> </u>	0% 50%	0	0%
Export Management	837	3,384	2	3,202	J	0%	2	100%	0	0%
Meeting Management	837	3,384	2	3,202	2	100%	0	0%	0	0%
Sewing Machines - Wholesale & Manufacturers	837	3,384	11		10	91%	1	9%	Ö	0%
Carpet Layers Equipment & Supplies	836	3,387	2	3,202	1	50%	1	50%	0	0%
Bagels	833	3.388	6		2	33%	4	67%	0	0%
Transformers	833	3,388	0	3,953	0	0%	0	0%	0	0%
Agricultural Waste Management	830	3,390	10	2,130	3	30%		70%	0	0% 0%
Auto Sunroofs Pattern Makers	830 829	3,390 3,392	2	3,202 2,973	0	0% 33%	2	100% 67%	0	0%
Street Cleaning	829 829	3,392	<u>3</u>		1	0%	2	0%	0	0%
Grain Elevator Builders	827	3,394	0		0	0%	0	0%	0	0%
Beauty Supplies & Equipment Repair	826	3,395	2	3,202	i	50%	1	50%	0	0%
Boat Yards	826	3.395	4	2,821	4	100%	0	0%	0	0%
Artificial Flowers & Plants - Manufacturer Supplies	824	3,397	3	2,973	3	100%	0	0%	0	0%
Engraving Equipment & Supplies	824	3,397	1	3,483	0	0%	1	100%	0	0%
Attornevs & Lawvers - Collaborative Divorce	823	3,399	1	3.483	0	0%	1	100%	0	0%
Brew Pub Butchers Equipment & Cumplies	819	3,400		2,432	6	86%	1	14%	0	0% 0%
Butchers Equipment & Supplies Plastics - Extruders	819 819	3,400 3,400	1	3,483 3,953	1	100% 0%	0	0% 0%	0	0%
Labor Relations Consultants	817	3,400	1	3,483	0	0%	1	100%	0	0%
Swimming Pools - Removal	817	3,403	0	3,953	0	0%	0	0%	0	0%
Compressors - Repair	815	3,405	0	3,953	0	0%	0	0%	0	0%
Fax Equipment & Systems	815	3,405	3	2.973	0	0%	3	100%	0	0%
Gloves & Mittens - Dress	815	3.405	2	3.202	2	100%	0	0%	0	0%
Geophysicists	814	3,408	0	3,953	0	0%	0	0%	0	0%
Sump Pump Contractors	813	3,409	0	3,953	0	0%	0	0%	0	0%
Ladders Crushing & Pulverizing Equipment	812 811	3.410 3.411	3	2.973 3,953	0	0% 0%	3	100%	0	0% 0%
Video Equipment - Wholesale & Manufacturers	811 811	3,411	0		0	0%	0	0%	0	0%
Gas Burners	811 810	3,411	1	3,953	0	0%	1	100%	0	0%
Fans - Industrial & Commercial	808	3,414	7	2,432	3	43%	4	57%	n	0%
Helicopters - Parts & Supplies	808	3,414	6	2,550	4	67%		33%	0	0%
Home Demonstrations	808	3,414	1	3,483	1	100%	0	0%	0	0%
Attornevs & Lawvers - Construction Defect	807	3.417	0	3.953	0	0%	0	0%	0	0%
Hose & Tubing - Rubber & Plastic	807	3,417	0	3,333	0	0%	0	0%	0	0%
Oils - Fuel - Treatment Compounds	806	3,419	0	3,953	0	0%	0	0%	0	0%
Portfolios	806 806	3.419		3.483 3.483	1	100%	0	0%	0	0% 0%
Sewing Machines - Industrial & Commercial	806 805	3.419 3.422	1	3.483	0	0% 0%	1	100%	0	0%
Cooling Towers Physicians & Surgeons Information Bureaus	805	3,422	<u>U</u>	3,953	0	0%	<u>U</u>	0%	0	0%
Meat Packers Equipment & Supplies	801	3,423	1	3,953	1	100%	<u> </u>	0%	0	0%
react describ Edulphicite & Supplies	001	3,424		3,403			U	0.70	U	U 70

		1	Sorted by Inquiries	 		ı	1	ı	Counta Unabi- T-	1
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	9/
Hawaiian Goods	800	3,425	2	3,202	2	100%	0	0%	0	0%
Horseshoe Equipment & Supplies	800	3,425	0	3,953	0	0%	0	0%	0	0%
Truck Painting & Lettering Flags & Banners - Manufacturers Supplies	800 797	3,425 3,428	11	3.483 2.126	1	100% 45%	0	0% 55%	0	0% 0%
Pub	797	3,428 3,428	13		5	38%	8 8	62%	0	09
Actuaries	795	3,430	1	3,483	1	100%	0	0%	0	0%
Air Duct Repair	795	3,430	3	2,973	0	0%	3	100%	0	0%
Cleaners & Dyers Equipment & Supplies	795	3,430	2	3,202	0	0%	1	50%	1	50%
Pianos - Restoration & Refinishing	795 794	3.430 3.434	0	3.953 2.973	0	0%	0	0%	0	09/ 09/
Candles - Wickless Video Equipment - Supplies & Parts	794	3,434	<u>3</u>	2,973	1	33% 17%	5	67% 83%	<u> </u>	0%
Potatoes - Processed	791	3,436	0	3,953	0	0%	0	0%	0	0%
Sculptors	790	3.437	5	2.667	0	0%	5	100%	0	0%
Windows - Wood	790	3,437	0	3,953	0	0%	0	0%	0	0%
Canoe Rental & Trips Fingerprinting - Live Scan	789 788	3,439 3,440	8	2,348 3,483	6	75% 0%	2	25% 100%	0	0%
Tractor Rent & Lease	788 788	3,440	3	2,973	2	67%	1	33%	0	0%
Door Frames	787	3,442	1	3,483	0	0%	1	100%	0	0%
Geologists	784	3,443	0		0	0%	0	0%	0	0%
Bibles	782	3,444	7	2,432	5	71%	2	29%	0	0%
Oriental Goods - Retail	782 781	3,444 3,446	<u>4</u>	2.821 1,902	0	0% 40%	4	100% 60%	0	0% 0%
Auto Repair - Suspension Floor Resurfacing	781	3,446	12	2,550	2	33%	4	67%	<u> </u>	09
Siding Cleaning	779	3,448	3	2,973	3	100%	0	0%	0	0%
Differentials - Automobile	778	3,449	7	2,432	5	71%	2	29%	0	0%
Frozen Foods - Processors	776	3,450	1	3,483	1	100%	0	0%	0	0%
Wine Brokers	776 775	3.450 3.452	0	3.953 3.953	0	0%	0	0% 0%	0	09/ 09/
Commercials - Radio & Television Bar Supplies	7/5	3.452 3.453	<u> </u>	3,953	0	0% 0%	0	0%	<u> </u>	09
Theatrical Managers & Producers	773	3,453	1	3,483	1	100%	0	0%	0	0%
Wine Cellars	771	3.455	5	2.667	3	60%	2	40%	0	0%
Cabs - Tractor, Truck	769	3,456	3	2,973	2	67%	1	33%	0	0% 0%
Ceiling Materials Floor Machines	769 769	3,456 3,456	2	3,953 3,202	0	0% 50%	1	0% 50%	<u>U</u>	09
Photo Retouching	768	3,459	1	3,483	1	100%	0	0%	0	09
Apartment Sharing Service	767	3,460	7	2,432	5	71%	2	29%	0	0%
Wallpapers & Wall coverings - Wholesale & Manufacturing	766	3,461	0	3,953	0	0%	0	0%	0	0%
Personal Organizer	764 760	3.462	2	3.202	2	100%	0	0%	0	09/ 09/
Fans - Attic Photographers - Sports	760 759	3.463 3.464	21	3.483 1,697	<u> </u>	0% 24%	16	100% 76%	<u>U</u>	09
Television Sys & Equipment - Closed Circuit	757	3,465	6		2	33%	3	50%	1	17%
Respirators	754	3.466	3	2,973	2	67%	1	33%	0	0%
Physicians Assistants	753	3,467	0	3,953	0	0%	0	0%	0	0%
Railroads - Freight Armatures - Service & Sales	752 751	3,468 3,469	0	3,953 2,348	0	0% 13%	0	0% 75%	0	09 139
Nets & Netting	751	3,469	8	3,953	1	0%	0	0%	1	0%
Paint - Automotive	750	3,470	18		6	33%	12	67%	0	0%
Poultry Services	747	3,472	1	3,483	0	0%	1	100%	0	0%
Refractories	745	3.473	1	3.483	0	0%	1	100%	0	0%
Telegraph Service	745 745	3.473 3.473	1	3.483 2,667	1	100%	0	0% 40%	0	09 09
Weather Forecast Service Attorneys & Lawyers - Appellate	745	3,473	<u> </u>	3,953		60%		0%	<u>U</u>	09
Managed Print Service	743	3,477	0	3.953	0	0%	0	0%	0	0%
Flood assistance	742	3,478	1	3,483	1	100%	0	0%	0	0%
Dolls - Collectors	740	3,479	10	2,190	5	50%	5	50%	0	0%
Dredaina Filtors - Liquid	740 740	3,479 3,479	0	3.953 2.348	0	0% 75%	0	0% 25%	0	0% 0%
Filters - Liquid Grease Pumping	740 740	3,479 3,479	8 0		n n	75% 0%	2 n	25% 0%	<u> </u>	09
Flatware - Table	739	3,483	0		0	0%	0	0%	0	0%
Handbags - Manufacturers Equipment & Supplies	739	3.483	3	2,973	1	33%	2	67%	0	0%
Jewelry Advisory Service	739	3,483		3.202	1	50%	1	50%	0	0%
Tournaments Casters & Glides	736 735	3,486 3,487	12	2,065 3,953	5	42% 0%	6	50% 0%	1	89 09
Casters & Gildes Campers - Supplies & Parts	735	3,487	2	3,953	1	50%	1	50%	<u>U</u>	09
Fan Clubs	734	3,488	9	2,260		89%	1	11%	0	0%
Consultant - Public Sector Planning	732	3,490	1	3,483	0	0%	1	100%	0	0%
Drafting Equipment & Supplies	730	3.491	0	3,933	0	0%	0	0%	0	09/ 09/
Charity - Advertising for Publications Sheepskin Specialties	728 727	3.492 3.493	4	2.821 3.953	1	25% 0%	3	75% 0%	0	0%
Printed & Etched Circuits	727	3,493	1	3,953	0	0%	1	100%	<u>U</u>	09
Copper Products	725	3,495	2	3.202	0	0%	2	100%	0	0%
Statuary	725	3,495	0	3,953	0	0%	0	0%	0	0%
Mannequins - Display Fixture	720	3,497	6	2,550	3	50%	3	50%	0	0%
Architects Supplies Police Departments	719 719	3,498 3,498	2	3.202 3.953	1	50% 0%	1	50% 0%	0	09/ 09/
Police Departments Propellers	719 719	3,498 3,498	2	3,953 3,202	0	0% 50%	1	50%	<u> </u>	0%
Attorneys & Lawyers - Mesothelioma	717	3,501	0	3,953	0	0%	0	0%	0	09
	717	3,501		2,973		67%		33%		0%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	. %
Tractor Work	717	3,501	1	3,483	1	100%	0	0%	0	0%
Evaporative Coolers - Sales & Service	715	3.504	3	2.973	2	67%	1	33%	0	0%
Candy & Confectionery Brokers	712 710	3.505	13	2.005	0	0%	13	100%	0	09
Coal Miners & Shippers Barge Lines	710	3,506 3,507	<u>U</u>	3,953 3,483	0	0% 100%	0	0% 0%	0	09
Saws - Sharpen & Repair	709	3,507	2	3,403	1	50%	0	0%	1	50%
Paneling	707	3,509	0		Ô	0%	0	0%	Ô	0%
Corrosion Control	700	3,510	0	3,953	0	0%	0	0%	0	0%
Marine Electric Service	700	3.510	0	3.953	0	0%	0	0%	0	0%
Vollevball Club	700	3.510	6		1	17%	4	67%	1	17%
Badges	699 699	3,513 3,513	0	3,953 3,953	0	0% 0%	0	0% 0%	0	09
Gasoline Plant Equipment Motel & Hotel Equipment & Supplies	699	3,513	0	2,973	0	100%	0	0%	0	09
Auto Hand & Foot Controls	697	3,516	2	3,202	1	50%	0	0%	1	50%
Blowers & Blower Systems	696	3,517	1	3,483	0	0%	1	100%	0	0%
Buses - Used	696	3.517	0	3,333	0	0%	0	0%	0	0%
Drvers - Hand	696	3.517	0	3.953	0	0%	0	0%	0	0%
Parachute Jumping Instruction	696	3,517	2	3,202	2	100%	0	0%	0	0%
Jewelry Engravers	695	3,521	10		2	20%	8	80%	0	09
Premium Goods Time Recorders	694 692	3.522 3.523	15		15	100%	0	0% 0%	0	09
Ski Equipment Rental	691	3,523	, j	2,973	1	33%	2	67%	0	09
Tennis Courts - Private	691	3,524	2	3,202	2	100%	0	0%	0	0%
Alzheimer Care, Information & Treatment	690	3.526	0	3.953	0	0%	0	0%	0	0%
Paint Manufacturing Materials	690	3,526	1	3,483	1	100%	0	0%	0	0%
Forgings	689	3,528	0	3,953	0	0%	0	0%	0	0%
Encyclopedia & Book Sales by Internet	687	3.529	10		3	30%	7	70%	0	09
Gears & Gear Cutting Lathing Contractors	687 687	3.529 3.529	0	3,953 3,483	0	0% 0%	0	0% 100%	0	09
Steamship Companies	687	3,529		2,667	5	100%	0	0%	0	09
Mountain Climbing Equipment	686	3,533	1	3,483	1	100%	0	0%	0	09
Timber Framing	686	3,533	0	3,953	0	0%	0	0%	0	0%
Druggists - Wholesale	684	3,535	11		9	82%	2	18%	0	0%
Bridal & Millinery Supplies	683	3,536	12	2,003	4	33%	8	67%	0	0%
Virtual Currency	682	3.537	5	2,007	1	20%	4	80%	0	09
Polyethylene Materials & Products Meat Choppers & Grinders	681 680	3,538 3,539		3,483 3,483	1	100% 100%	0	0% 0%	0	09
News Dealers	680	3,539	4	2,821	1	25%	3	75%	0	09
Myofunctional Therapy	679	3.541	3	2,973	0	0%	3	100%	0	0%
Fish Processors	678	3,542	1	3,483	0	0%	1	100%	0	0%
Consultants - Auto Repair	677	3,543	8	2,348	7	88%	1	13%	0	0%
Aerial Applicators	676	3.544	0		0	0%	0	0%	0	0%
Bullet-Resistant Equipment	675 675	3,545 3,545	/	2,432 3,953	2	29% 0%	5	71% 0%	0	09
Sweepers - Power Electric Motor Controls - Wholesale & Manufacturers	674	3,545	U	3,483	0	0%	1	100%	0	09
Data Processing Supplies	672	3,548	1	3,483	0	0%	1	100%	0	09
Word Processing Service	669	3,549	2		Ö	0%	2	100%	Ö	0%
Hair Removing Equipment & Supplies	668	3,550	11		11	100%	0	0%	0	0%
Aircraft Ground Support & Service Equipment	667	3,551	3	2,973	2	67%	1	33%	0	0%
Table Tops	665	3,552	1	3.483	1	100%	0	0%	0	0%
Vacuum Cleaners - Industrial & Commercial	665	3,552 3,554	12	3,483 2,065	1	100%	0	0% 33%	0	09
Aquariums - Public Loan Acceleration	664 663	3,554 3,555	12	2,065 3,202	8	67% 100%	4	33% 0%	0	09
Soil Conditioners	663	3,555	2	3,202	2	100%	0	0%	0	09
Aircraft Brokers	662	3,557	0	3,953	0	0%	0	0%		0%
Dishwashing Machines - Service & Repair	661	3.558	1	3,483	1	100%	0	0%	0	0%
Medical House Calls	661	3,558	2	3,202	1	50%	1	50%	0	0%
Swim Spas	660	3,560	1	3,483	0	0%	1	100%	0	0%
Automobile Pre-Paid Maintenance Plans	655	3,561	2	3,202	2	100%	0	0%	0	09
Floral Design Instruction Impregnating	655 655	3.561 3.561	2	3.202 3.202	2	100% 100%	0	0% 0%	0	09
Demonstration Services	653	3,564		3,953	0	0%	n	0%	0	09
Jewelry Polishing & Plating	653	3,564	0	3,953	0	0%		0%		0%
Media Buving Service	653	3,564	9	2,260	4	44%	5	56%	0	0%
Concrete - Prestressed	650	3,567	0	3,953	0	0%	0	0%	0	0%
Popcorn Machines	650	3,567	0	3,953	0	0%	0	0%	0	0%
Stair Treads	650 649	3.567 3.570	0	3.953 3.953	0	0% 0%	0	0% 0%	0	09
Livestock Hauling Obituary Notification Service	649	3.570 3.570	- U	3.953 2.973	3	100%	0 n	0%	0	09
Bags - Paper	645	3,570	0		0	0%	n	0%	n	0%
Therapeutic and Educational Supplies	644	3,573	1	3,483	1	100%	0	0%	<u> </u>	0%
Starters - Engine	642	3,574	1	3,483	1	100%	0	0%	0	0%
	640	3,575	2	3,202	2	100%	0	0%	0	0%
Newspaper Feature Syndicates										
Wicker Products	640	3.575	6	2,550	6	100%	0	0%	0	0%
Wicker Products Archery Ranges	640 639	3,577	6	3,483	6	100%	0	0%	0	0%
Wicker Products	640		6 1		6 1 0	100% 100% 0%	0 0 1		0	

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Dry Ice	636	3,580	0	3,953	0	0%	0	0%	Pursue	0%
Rainwater Harvesting Systems	636	3,580	ī	3,483	0	0%	1	100%	0	0%
School Lunch Ordering & Management	636	3.580	0	3.953	0	0%	0	0%	0	0%
Lead Testing	633	3,584	0	3,953	0	0%	0	0%	0	0%
Fire Departments	632	3,585	9	2,200		78%	2	22%	0	0%
Mountain/Rock Climbing Instruction	632	3.585	3	2.973	3	100%	0	0%	0	0% 0%
Airport Equipment & Supplies	630 630	3,587 3,587	1	3,483	1	100%	0	0%	0	0%
Money Order Systems Online Investigative News	629	3,587	9	2,260 3,953	4	44% 0%	5	56% 0%	0	0%
Divers	626	3,590	2	3,202	2	100%	0	0%	0	0%
Shoe Manufacturers Supplies	626	3,590	4		4	100%	0	0%	0	0%
Porch Shades	625	3,592	0	3,953	0	0%	0	0%	0	0%
China - Wholesale & Manufacturers	624	3.593	1	3.483	1	100%	0	0%	0	0%
Microwave Communications	623	3,594	0		0	0%	0	0%	0	0%
Toilet Seats	623	3,594	11		9	82%	2	18%	0	0%
Fraternal Regalia & Supplies	622	3.596	2	3.202	1	50%	1	50%	0	0% 0%
Sorting Equipment Tricks & Jokes	622 622	3,596 3,596	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Stucco Manufacturers & Distributors	621	3,599	0	3,953	0	0%	0	0%	0	0%
Masks	619	3,600	2	3,202	2	100%	0	0%	0	0%
Pipe & Boiler Covering Contractors	619	3,600	2	3.202	0	0%	2	100%	0	0%
Soundproofing	619	3,600	5	2,667	5	100%	0	0%	0	0%
Blasting Equipment & Supplies	618	3,603	0	3,533	0	0%	0	0%	0	0%
Livestock Buvers	615	3.604	0		0	0%	0	0%	0	0%
Doll Houses & Accessories	613	3,605	2	3,202	2	100%	0	0%	0	0%
Electric Instruments Tables - Folding	613 613	3,605 3,605	0	3,953 2,973	0	0% 33%	0	0% 67%	0	0% 0%
Physicians & Surgeons - Industrial Medicine	612	3,608	3	3,202	1	50%		50%	0	0%
Vacuum Cleaning - Industrial	612	3,608	0		1	0%	0	0%	0	0%
Fur Skin Dealers & Brokers	611	3,610	0	3,953	0	0%	0	0%	0	0%
Lamps - Health	610	3.611	0	3,953	0	0%	0	0%	0	0%
Buses - Repair & Service	607	3,612	0	3,953	0	0%	0	0%	0	0%
Metal Finishers Equipment & Supplies	606	3,613	2	3,202	0	0%	2	100%	0	0%
Concrete Patching Compounds	605	3,614	1	3,483	1	100%	0	0%	0	0%
Benches - Seating	603 603	3.615	3	2.973	3	100%	0	0%	0	0% 0%
Stenographers - Public Insurance - Medicare Advantage Plans	602	3,615 3,617	0	3,953 3,202	0	0% 50%	U 1	0% 50%	0	0%
Photo Finishing - Wholesale	602	3,617	2	3,202	2	100%	1	0%	0	0%
Boilers - Rental	600	3,619	0	3 953	0	0%	0	0%	0	0%
Concrete Block & Product Molding Machine	600	3,619	2	3,202	Ö	0%	2	100%	Ö	0%
Oil Well Fishing Tools	600	3,619	0	3,953	0	0%	0	0%	0	0%
Yarn - Wholesale & Manufacturers	600	3.619	4	2,021	4	100%	0	0%	0	0%
Referral - Storage Facility	599	3,623	3	2,973	2	67%	1	33%	0	0%
Flavoring Extracts	598	3,624	1	3,483	1	100%	0	0%	0	0% 0%
Propane Gas Plumbing Textile Mill Supplies	597 597	3,625 3,625	1	3,483 2,973	1	100%	0	0% 0%	0	0%
Culverts	597 595	3,627	3	3,202	<u>3</u>	100% 0%	2	100%	0	0%
Employment Service - Administrative Assistant	595	3,627	0		0	0%	0	0%	0	0%
Soil Conservation Service	594	3,629	0	3,953	0	0%	0	0%	0	0%
Oil Handling Equipment	593	3.630	0	3.953	0	0%	0	0%	0	0%
Textile Printing Equipment & Supplies	591	3,631	3	2,973	2	67%	1	33%	0	0%
Air Brushes	590	3,632	1	3,483	1	100%	0	0%	0	0%
Rubber Clothing & Footwear	590	3.632	7	2,432	2	29%	4	57%	1	14%
Measurement & Metrology	588	3,634	3	2,973	1	33%	2	67%	0	0% 0%
Venetian Blinds - Supplies & Parts Water Pollution Control	588 588	3,634 3,634	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Orchid Growers	585	3.637	0	3,953	0	0%	0	0%	0	0%
Power Plant Equipment	584	3,638	0	3,953	0	0%	0	0%	0	0%
Tank Lining & Coating	583	3,639	1	3,483	0	0%	1	100%	0	0%
Carpet & Rug Binding	582	3,640	1	3,483	1	100%	0	0%	<u> </u>	0%
Pens & Pencils - Wholesale & Manufacturers	582	3.640	3	2.973	1	33%	2	67%	0	0%
Skylights - Distributors	580	3,642	3	2,973	3	100%	0	0%	0	0%
Mailing Containers	579	3,643	1	3,483	1	100%	0	0%	0	0%
Mining Consultants	575 574	3.644	0	3.953	0	0%	0	0%	0	0% 0%
Sand & Gravel Handling Equipment Drilling - Geothermal	574 572	3,645 3,646	1	3,953 3,483	0	0% 100%	0	0%	0	0%
Electric Switchboards	572	3,646	1	3,483	1	100%	0	0%	0	0%
Ship Brokers	572	3,646	2	3,202	1	50%	1	50%	n	0%
Tube Bending & Fabricating	572	3,646	0	3,953	0	0%	0	0%		0%
Cable & Wire Harness Assembly	570	3,650	0	3,953	0	0%	0	0%	0	0%
Manufactured Offices & Commercial Units	570	3.650	1	3.483	1	100%	0	0%	0	0%
Wax	570	3,650	5	2,667	4	80%	1	20%	0	0%
Drapery & Curtain Fixtures	569	3,653	2	3,202	2	100%	0	0%	0	0%
Laundry Supplies Destable Buildings Moving	569 568	3.653 3.655	3	2,973 2,973	1	33%	2	67%	0	0% 0%
Portable Buildings - Moving Fairgrounds	568 567	3,655 3,656	3	2.9/3	3	100% 0%	0	0% 67%	0	33%
Grinding - Precision & Production	564	3,657	1	3,483	0	0%	1	100%	U T	0%
Buffina & Polishina Equipment & Supplies	563	3,658	1	3,483	n	0%	1	100%	0	0%
Daning G / Oloning Edglorifett G Ogdories	3031	3,0361		. 3,4031		U-701			U	<u> </u>

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	
Ice Machine Repair	562	3,659	1	3,483	0	0%	1	100%	0	0%
Candy & Confectionery Manufacturer Equip & Supplies	561	3,660	0	3.953	0	0%	0	0%	0	0%
Fishing Tackle - Repair & Parts Handmade Art	560 559	3,661 3,662	4	2,821 2,821	1	25% 25%	3	75% 75%	0	0%
Health Recording Service	557	3,663	1	3,483	1	0%		100%	<u> </u>	0 0%
Car Loading & Unloading	556	3,664	0	3,953	0	0%	0	0%	0	0%
Milling Machines	554	3,665	1	3,483	0	0%	1	100%	0	0%
Pipe & Valve Fitters - Gas	553	3,666	2	3,202	2	100%	0	0%	0	0%
Advertising - Checking Service Right of Way Acquisition Service	552 552	3.667 3.667	1	3.483 3.953	1	100% 0%	0	0% 0%	0	0%
Tax Return Preparation - OTR Truck Drivers	552	3,667	1	3,483	1	100%	0	0%	<u> </u>	0%
X-Ray Protection	552	3,667	0	3,953	0	0%	0	0%	0	0%
Walkway Design	550	3.671	1	3,483	0	0%	1	100%	0	0%
Rubber - Synthetic	548	3,672	0	3,953	0	0%	0	0%	0	0%
Libraries - Public Wine Bar	547 547	3,673 3,673		3,202 2,667		100% 100%	0	0% 0%	<u> </u>	0%
Furniture Cleaning Equipment & Supplies	545	3,675	4	2.821	3	75%	1	25%	0	0%
Chinese Food Products	543	3,676	9		5	56%	4	44%	0	0%
Boxes - Wooden	542	3,677	1	3,483	1	100%	0	0%	0	0%
Paper Shredding Machines	542	3.677	0	3.953	0	0%	0	0%	0	0%
Data Processing Equipment Shavers - Electric Repair	540 540	3,679 3,679	1	3.483 3.953	1	100% 0%	0	0% 0%	0	0%
Radiotelephone Communications - Common Carrier	539	3,681	.5	2,667	3	60%	2	40%	0	0%
Auto Boostina Services	537	3.682	1	3,483	0	0%	1	100%	0	0%
Poultry - Retail	537	3,682	0	3,953	0	0%	0	0%	0	0%
Water Works Equipment & Supplies	537 535	3,682 3,685	0	3,953	0	0%	0	100%	0	0%
Bridal Supplies - Wholesale & Manufacturing Rodeos	535	3,685	2	3.202 3.202	1	0% 50%	1	100% 50%	0	0%
Wood Preservatives	535	3,685	0		Ď	0%	Ó	0%	0	0%
Coin Cards	534	3,688	8	2,348	8	100%	0	0%	0	0%
Farms - Urban	534	3,688	0	3.953	0	0%	0	0%	0) 0%
Oil Well Cementing	534 533	3,688 3,691	0	3,953 3,483	0	0%	0	0%	0	0%
Apprenticeship Programs Layouts - Office, Factory	533	3,691	1	3,483	0	0% 0%	1	100%	<u> </u>	0%
Pies	532	3,693	0	3,953	0	0%	0	0%	0	0%
Parking Meters	530	3,694	20	1,729	17	85%	3	15%	0	0%
Coal Brokers	529	3,695	1	3,483	1	100%	0	0%	0	0%
Pneumatic Equipment Components	529 528	3.695 3.697	0	3.953 2.667	0	0%	0	0%	0	0%
Printers - Letterpress Tire Changing Equipment	528 528	3,697	<u>5</u>	2,821	4	40% 100%		60% 0%	<u> </u>	0 0%
Garment Hangers	527	3,699	3	2,973	3	100%	0	0%	0	0%
Physicians & Surgeons Equipment - Repair & Refinish	527	3.699	1	3,483	1	100%	0	0%	0) 0%
Public Speaker	527	3,699	4	2,821	4	100%	0	0%	0	0%
Ceiling Removal City & Town Planners	526 526	3,702 3,702	0	3,953 3,483	0	0% 0%	1	0% 100%	<u>U</u>	0%
Magicians Supplies	526	3,702	8	2,348	2	25%	6	75%	0	0%
Ice Cream Manufacturers Equipment	524	3,705	2	3,202	0	0%	2	100%	0	0%
Sewage Treatment Equipment	524	3,705	2	3,202	0	0%	2	100%	0	0%
Glass - Tempered	523 523	3.707	3	2,973 3,953	2	67%	1	33%	0	0%
Lubricating Devices & Systems Photogrammetric Equipment & Supplies	523	3.707 3.707	1	3,483	1	0% 100%	U	0% 0%	<u>U</u>	0%
Coal & Coke - Retail	521	3,710	1	3,483	0	0%	1	100%	0	0%
Missile & Rocket Research & Development	521	3.710	0	3.953	0	0%	0	0%	0	0%
Clean Rooms - Installation & Equipment	520	3,712	1	3,483	0	0%	1	100%	0	0%
Door-to-Door Sales - Photography Meters - Repair	520 520	3,712 3,712	0	3,953 3,483	0	0% 100%	0	0% 0%	0	0%
Sawmill Equipment & Supplies	520 520	3.712	1	3,483	1	100% 100%	0	0%	<u>U</u>	0%
Bicycle Racks & Security Systems	519	3,716	5	2,667	3	60%	1	20%	1	20%
Cotton	519	3,716	0		0	0%	0	0%	0	0%
Oil Tank Installation	519	3.716	1	3.483	1	100%	0	0%	0	0%
Lawn Tractor Dealers Brass Products	516 513	3.719 3,720	3	2,973 3,202	3	100% 50%	0	0% 50%	0	0%
Reiki Therapy	513	3,720	0	3,202	0	0%	0	0%	0	0%
Voice Mail Services	513	3.720	4	2.821	2	50%	2	50%	0	0%
Radiator Covers & Enclosures	511	3,723	3	2,973	2	67%	1	33%	0	0%
Boating Instruction - Canoe & Kayak	508	3,724	3	2,973	1	33%	2	67%	0	0%
Encyclopedia & Book Sales Coin & Bill Count,Sort,Wrap Machines	507 506	3.725 3.726	14	3.202 1.945	14	100% 100%	0	0% 0%	0	0%
Darts & Dart Boards	504	3,727	0		14	0%	0	0%	0	0%
Preserves, Jams & Jellies	504	3,727	1	3,483	1	100%	0	0%	0	0%
Tractor Mowing	503	3.729	0	3.953	0	0%	0	0%	0	0%
Billiard Table Repair	501	3,730	2	3,202	0	0%	1	50%	1	50%
Hardware - Marine Gaming Tables	501 498	3,730 3,732	2	3,202 2,821	1	50% 50%	1	50% 50%	0	0%
Physician - Nephrology	498	3.732	2	3,202	2	100%	n	0%		0%
Spray On Siding	498	3,732	1	3,483	1	100%		0%	0	0%
Tobacco Warehouses	496	3,735	2	3,202	1	50%	0	0%	1	50%
Barrels & Drums - Equipment & Supplies	495	3,736	7	2,432	4	57%	3	43%	0	0%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Poultry - Wholesale	495	3,736	1	3,483	1	100%	0	0%	0	0%
Furniture Stripping	494	3,738	0	3,953	0	0%	Ö	0%	0	0%
Inks - Writing & Marking	493	3.739	7	2,432	7	100%	0	0%	0	0%
Oil Well Equipment & Supplies - Rental	493	3,739	0	3,953	0	0%	0	0%	0	0%
Carbon Products	492	3,741	0	3,333	0	0%	0	0%	0	0%
Shoring	492	3.741	0	3.953	0	0%	0	0%	0	0%
Beer Dispensing & Cleaning Equipment - Repair	490 490	3,743 3,743	0	3,953 2,821	0	0% 50%	0	0%	0	0%
Video Tapes & Discs - Wholesale & Manufacturers Attornevs & Lawvers - Entertainment & Sports Law	490	3,743	4	3,953	2	0%	2	50% 0%	0	0%
Dress Trimmings	489	3,745	3	2,973	3	100%	0	0%	0	0%
Ovens - Brick Pizza	489	3.745	2	3,202	Ŏ.	0%	2	100%	0	0%
Concrete Removal	488	3,748	3	2,973	1	33%	2	67%	0	0%
Embroidery Design Punching	488	3,748	3	2.973	1	33%	2	67%	0	0%
Parachutes	487	3,750	14		0	0%	14	100%	0	0%
Spraying Equipment - Renting	487	3,750	6		1	17%	5	83%	0	0%
Diecast Cars - Dealers	486	3.752	0	3.953	0	0%	0	0%	0	0% 0%
Archaeologists Racquetball Courts - Private	485 484	3.753 3,754		3.483 2.973	-	100% 33%	0	0% 67%	0	0%
Trapping Equipment & Supplies	484	3,754	J	3,953	1	0%	<u>Z</u>	0%	0	0%
Golf Tours & Promoters	483	3,756	1	3,483	0	0%	1	100%	0	0%
Fans - Repair	482	3,757	2	3,202	0	0%	2	100%	0	0%
Plastics - Scrap	482	3,757	2	3,202	0	0%	2	100%	0	0%
Fashion Show Producers	481	3,759	4		0	0%	2	50%		50%
Windmills	481	3,759	0	3.953	0	0%	0	0%	0	0%
Acupressure	480	3,761	0	3,953	0	0%	0	0%	0	0%
Drills	479	3,762	1	3,403	0	0%	1	100%	0	0%
Instrument Cases	478	3,763	2	3.202	1	50%	1	50%	0	0%
Electric Equipment - Used	477	3.764	1	3.483	1	100%	Ö	0%	0	0%
Data Processing Equipment - Maintenance	476	3,765	10	3,483	0	0%	1	100%	0	0%
Baby Foods	475 475	3,766 3,766	10	2,190 2,973	8	80%	2	20%	0	0%
Pretzels Structural Support - Underground	475	3,766	3	3,953	<u>3</u>	100% 0%	0	0%	0	0%
Switches - Electric	475	3,766	0	3,953	0	0%	0	0%	0	0%
Lamp Shade Frames & Supplies	474	3,700	0	3,953	0	0%	0	0%	0	0%
Road Oiling & Dust Control	474	3,770	0	3,953	0	0%	0	0%	0	0%
Plastics - Vacuum, Pressure, Thermoform	473	3,772	0	3,953	Ö	0%	Ŏ	0%	0	0%
Scrap Rubber	473	3,772	0	3,953	0	0%	0	0%	0	0%
Liquor Brokers	472	3,774	6	2,550	2	33%	0	0%	4	67%
Oils - Industrial	472	3.774	2	3.202	0	0%	2	100%	0	0%
Boxes - Specialty & Fancy	470	3,776	3	2,973	1	33%	2	67%	0	0%
Mirrors - Manufacturers Supplies	470	3,776	1	3,483	0	0%	1	100%	0	0% 33%
Tanners	467 466	3.778 3.779	3	2,973 3,953	0	0% 0%	2	67% 0%	1	0%
Wallboard & Plasterboard Brick Preservatives	465	3,779	0	3,953	0	0%	0	0%	0	0%
Surfing Instruction	465	3,780	2	3,953	1	50%	1	50%	0	0%
Musical Instruments - Rental	464	3,782	5	2,667	2	40%	3	60%	0	0%
Weed Control Equipment & Supplies	463	3,783	0		0	0%	0	0%	0	0%
Plating Equipment & Supplies	461	3,784	2	3,202	0	0%	2	100%	0	0%
Meat - Smokehouses	460	3,785	1	3,483	0	0%	1	100%	0	0%
Shoe Shining	460	3.785	3	2,973	0	0%	3	100%	0	0%
Virtual Tours	460	3,785	9	2,260	4	44%	5	56%	0	0%
Disposable Products	459	3,788	0	3,953	0	0%	0	0%	0	0%
Seals - Oil, Grease	459	3.788	0	3,953	Ö	0%	Õ	0%	0	0%
Infrared Inspection	458 458	3,790 3,790	1	3,483 3,202	1	100%	0	0% 100%	0	0% 0%
Tool Grinding - Industrial Asphalt Mixing Equipment	458 457	3,790 3,792	2	3,202	0	0%	2	100%	0	0%
Flight Instructor	457 457	3.792	1	3,483	0	0%	1	100%	0	0%
Cellulite Treatment - Endermologie	456	3,792	7	2,432	6	86%	1	14%	0	0%
Insurance - Vision	456	3,794	1	3,483	1	100%	0	0%	0	0%
Explosives	454	3,796	2	3,202	0	0%	2	100%	0	0%
Lithographers	454	3.796	5	2,667	2	40%	3	60%	0	0%
Tool Salvage Companies	454	3,796	0	3,953	0	0%	0	0%	0	0%
Feed Concentrates & Supplements	452	3,799	1	3,483	0	0%	1	100%	0	0%
Golf Practice Ranges	449	3,800	4	2,821	2	50%	2	50%	0	0%
Oil Refiners Equipment & Supplies	448	3,801	0	3,953	0	0%	0	0%	0	0%
Rope	447	3,802	3	2,973	1	33%	2	67%	0	0%
Concrete Breaking Equipment DVD & CD Player Repair	445 445	3,803 3,803	0	3.953 3.202	0	0% 100%	0	0% 0%	0	0%
Envelopes - Retail	445 444	3,803 3,805	2	3,202 3,953	2	100%	0	0%	0	0%
Tubing - Metal	444	3,805	0	3,953	0	0%	<u> </u>	0%	0	0%
Cotton Gins	443	3,807	n	3,953	0	0%	<u> </u>	0%	0	0%
Grinding Machines	442	3,808	0		0	0%	0	0%	0	0%
Embalmers	441	3,809	n	3,953	0	0%	n	0%	n	0%
Candy & Confectionery Manufacturers Supplies	440	3.810	0	3.953	0	0%		0%		0%
Inks - Print & Lithograph	440	3.810	1	3.483	1	100%	0	0%	0	0%
Electrostatic Painting	439	3,812	1	3,483	1	100%	0	0%	0	0%
Resins	439	3,812	0	3,953	0	0%	0	0%	0	0%
Ferries	438	3.814	1	3,483	0	0%	1	100%	0	0%

			Sorted by Inquiries	1		ı				
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Ambulances & Hearses	437	3,815	0	3,953	0	0%	0	0%	0	0%
Terrazzo	437	3,815	0	3,953	0	0%	0	0%	0	0%
Animal Foods - Zoo, Circus Antique Oriental Rugs	436 435	3.817 3.818	1	3.483 3.483	0	0% 100%	1	100% 0%	0	0%
Fur Designers	433	3,819	1	3,483	1	100%	0	0%	0	0%
Curtains - Wholesale & Manufacturers	431	3.820	1	3,483	0	0%	1	100%	0	0%
Nursuries - Bonsai	431	3,820	2	3,202	1	50%	1	50%	0	0%
Physicians & Surgeons - Vascular	430	3,822	3	2,973	3	100%	0	0%	0	0%
Spools Clean Room Facilities	429 426	3.823 3.824	5	2,667 3,483	3	60% 0%		40% 100%	0	0%
Variety Store Merchandise - Wholesale	426	3,824	10		5	50%	5	50%	0	0%
Thermography - Infrared	424	3,826	7	2,432	2	29%	5	71%	0	0%
Music Copvists	423	3.827	1	3.483	1	100%	0	0%	0	0%
Anchors - Marine	421	3,828	2	3,202	1	50%	1	50%	0	0%
Wood Technologists Insurance - Aviation	421 420	3,828 3,830	1	3,953 3,483	1	0% 100%	0	0% 0%	0	0%
Brick - Fire	418	3.831	0	3,953	0	0%	0	0%	0	0%
Buckles	417	3,832	1	3,483	0	0%	ī	100%	0	0%
Welding Equipment - Rent	417	3,832	1	3,483	1	100%	0	0%	0	0%
Catalog Designers & Compilers	416	3.834	3	2,973 3,953	0	0%	2	67%	1	33%
Electrical Discharge Machines & Supplies Fire Hydrants	416 416	3.834 3.834	0	3.953 3.953	0	0% 0%	0	0% 0%	0	0%
Lumber Treating	416	3,834	0	3,953	0	0%	0	0%	0	0%
Diamond Cutters	415	3,838	0	3.953	0	0%	0	0%	0	0%
Landfills - Construction Materials	414	3,839	0	3,953	0	0%	0	0%	0	0%
Driveway Preparation	413	3,840 3,841	0	3,953	0	0%	0	0%	0	0%
Snow Removal Service - Roof Soil Solidification	412 412	3,841	0	3,953 3,483	0	0% 0%	1	0% 100%	0	0%
Veterinarians Information & Referral	412	3,841	4	2,821	2	50%	2	50%	0	0%
Window Cleaning Equipment & Supplies	411	3,844	0	3,333	0	0%	0	0%	0	0%
Brushes	410	3.845	0	3.953	0	0%	0	0%	0	0%
Dust Collecting Systems	410 410	3,845	0	3,953 3,483	0	0%	0	0%	0	0%
Wall Bed Sales Hearing Aids Parts & Repairing	410	3,845 3,848	I	2,348	6	0% 75%	2	100% 25%	0	0%
Sawdust & Shavings	408	3,849	0	3,953	0	0%	0	0%	0	0%
Calculators, Adding Machines & Supplies	407	3,850	8	2,348	1	13%	7	88%	0	0%
Fur Cleaning & Dyeing - Retail	407	3,850	0	3,953	0	0%	0	0%	0	0%
Typewriters Caterer Equipment & Supplies	406 404	3.852 3.853	8	2,348 2,667	8	100%	0	0%	0	20%
Hog Farms	404	3,853	<u></u>	3,953	0	20% 0%	3 0	60% 0%		0%
Picture Frames - Restore & Repair	403	3,854	1	3,483	0	0%	1	100%	0	0%
Fire Mitigation	402	3.856	3	2.973	3	100%	0	0%	0	0%
Aircraft Rebuilding	401	3,857	2	3,202	2	100%	0	0%	0	0%
Seismic Retrofit Souvenirs - Wholesale & Manufacturers	401 400	3,857 3,859	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Family Planning - Abortion Alternatives	399	3,860	2	3,933	2	100%	0	0%	0	0%
Coppersmiths	398	3,861	Ō		0	0%	0	0%	0	0%
Slate	397	3,862	1	3,483	1	100%	0	0%	0	0%
Grain Elevators - Equipment & Supplies	396	3.863	0	3.953	0	0%	0	0%	0	0%
Feed Mill Equipment & Supplies Fertilizer Plant Equipment	395 395	3.864 3.864	0	3.953 3.953	0	0% 0%	0	0% 0%	0	0%
Circuit Breakers	394	3,866	1	3,483	0	0%	1	100%	0	0%
Door-to-Door Sales - Cosmetics	394	3,866	2	3.202	2	100%	0	0%	0	0%
Flour	393	3,868	1	3,483	1	100%	0	0%	0	0%
Schools - Insurance Adjuster Training	393 392	3,868	0	3,953	0	0%	0	0%	0	0%
Scales - Repair Syrups	392 392	3.870 3.870	0	3.953 3.953	0	0% 0%	0	0% 0%	0	0%
Buttons - Manufacturers Equipment & Supplies	392	3,872	1	3,483	1	100%	0	0%	0	0%
Garment Racks	391	3,872	0	3,953	0	0%	0	0%	0	0%
Horse race Handicapping	391	3.872	2	3.202	0	0%	2	100%	0	0%
Wire Rope	391 390	3.872	0	3.953 3.483	0	0%	0	0%	<u> </u>	0%
Cylinders - Gas Sewer Pipe	390 389	3,876 3,877	1	3,483	0	0% 100%	1	100%	0	0%
Baskets - Wholesale & Manufacturers	388	3,878	2	3,463	1	50%	1	50%	0	0%
Zoological Gardens	388	3,878	ī	3,483	1	100%	Ō	0%	Ő	0%
Model Car Race Centers	386	3,880	2	3,202	2	100%	0	0%	0	0%
		3.881	2	3,202	2	100% 0%	0	0%	0	0%
Silverware Clean, Repair & Replate	385						()	0%	0	
Silverware Clean, Repair & Replate Wiping Cloths	385	3.881	0	3.953 2.821	2		2		n	Nº/
Silverware Clean, Repair & Replate Wiping Cloths Photographers - Pet	385 384		0 4 2	2,821	2	50%	2	50% 0%	0	0%
Silverware Clean, Repair & Replate Wiping Cloths	385 384 384 383	3.881 3,883 3,883 3.885	0 4 2 1	2,821 3,202 3,483	2 2 1		2 0 0	50% 0% 0%	0 0 0	0% 0%
Silverware Clean, Repair & Replate Wiping Cloths Photographers - Pet Radio Station Equipment Aircraft Ferrying & Transporting Service Typesetting	385 384 384 383	3.881 3,883 3,883 3.885 3,886	0 4 2 1 0	2,821 3,202 3,483 3,953	2 2 1 0	50% 100% 100% 0%	2 0 0 0	50% 0% 0% 0%	0 0 0	0% 0% 0%
Silverware Clean. Repair & Replate Winina Cloths Photographers - Pet Radio Station Equipment Aircraft Ferring & Transporting Service Typesetting Chess Instruction	385 384 384 383 382 382 380	3.881 3,883 3,883 3.885 3,886 3,886	0 4 2 1 0	2,821 3,202 3,483 3,953 3,953	2 2 1 0	50% 100% 100% 0%	2 0 0 0	50% 0% 0% 0% 0%	0 0 0 0	0% 0% 0% 0%
Silverware Clean, Repair & Replate Wiping Cloths Photographers - Pet Radio Station Equipment Alroraft Eerving & Transporting Service Typesetting Chess Instruction Race Track Equipment & Supplies	385 384 384 383 382 380 380	3.881 3,883 3,883 3,886 3,886 3,887 3,887	0 4 2 1 0 0	2,821 3,202 3,483 3,953 3,953 2,821	2 2 1 0 0	50% 100% 100% 0% 0% 50%	2 0 0 0 0	50% 0% 0% 0% 0% 50%	0 0 0 0 0	0% 0% 0% 0% 0%
Silverware Clean, Repair & Replate Wining Cloths Photographers - Pet Radio Station Equipment Altrraft Ferrying & Transporting Service Typesetting Chess Instruction Race Track Equipment & Supplies Railroad Cars - Manufacturers	385 384 384 383 382 380 380 380	3.881 3.883 3.885 3.885 3.886 3.887 3.887	0 4 2 1 0 0 4 0	2,821 3,202 3,483 3,953 3,953 2,821 3,953	2 2 1 0 0 2 2	50% 100% 100% 0% 0% 50% 0%	2 0 0 0 0 2 2	50% 0% 0% 0% 0% 0% 50% 0%	0 0 0 0 0 0	0% 0% 0% 0%
Silverware Clean, Repair & Replate Wiping Cloths Photographers - Pet Radio Station Equipment Alroraft Eerving & Transporting Service Typesetting Chess Instruction Race Track Equipment & Supplies	385 384 384 383 382 380 380	3.881 3,883 3,883 3,886 3,886 3,887 3,887	0 4 2 2 1 0 0 4 0 1 1	2,821 3,202 3,483 3,953 3,953 2,821	2 2 1 1 0 0 0 2 0 1 1	50% 100% 100% 0% 0% 50%	2 0 0 0 2 2 0	50% 0% 0% 0% 0% 50%	0 0 0 0 0 0 0 0	0% 0% 0% 0% 0%

			Sorted by Inquiries	ı	1	ı		1	Constallersh' =	
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Bowling Lane Equipment & Supplies	377	3,893	1	3,483	0	0%	1	100%	0	0%
Earthworms	377	3.893	1	3.483	1	100%	0	0%	0	0%
Navigation Consultants Paternity Tests & Services	377 377	3.893 3.893	0	3.953 3,483	0	0% 100%	0	0% 0%	0	0%
Table Tennis Equipment	377	3,893	1	3,483	1	100%	0	0%	0	0%
Gas Detectors	376	3,898	0	3,953	0	0%	0	0%	0	0%
Bleachers & Grandstands	374	3,899	0	3,953	0	0%	0	0%	0	0%
Covers - Book, Catalog	374	3,899	0	3,953	0	0%	0	0%	0	0%
Ice Cream Freezers Door Closers & Checks	374 373	3.899 3.902	7	2,432 3,953	1	14% 0%	6	86% 0%	0	0%
Tanks - Concrete	373	3,902	0	3,953	0	0%	0	0%	0	0%
Bedspreads - Wholesale & Manufacturers	372	3,904	0	3,953	0	0%	0	0%	0	0%
Chains	371	3.905	2	3.202	2	100%	0	0%	0	0%
Touch Screen Equipment	371	3,905	1	3,483	0	0%	1	100%	0	0%
Buses - Distributors & Manufacturers Cylinders - Rebuild & Repair	370 370	3,907 3,907	1	3,483 3,953	1	100% 0%	0	0% 0%	0	0%
Dehumidifying Equipment	370	3,907	0	3,953	0	0%	0	0%	0	0%
Modeling & Simulation	369	3,910	3	2,973	1	33%	2	67%	0	0%
Laminated Structural Products	368	3,911	0	3,953	0	0%	0	0%	0	0%
Metallurgists Equipment & Supplies	368	3.911	0	3.953	0	0%	0	0%	0	0%
Smelters & Refiners Equipment & Supplies Veterinary Internal Medicine	368 368	3.911 3,911	0	3.953 2,821	0	0% 75%	0	0% 25%	0	0%
Microfilm Service, Equipment & Supplies	367	3,911	0	3,953	0	0%	0	0%	0	0%
Content Management Systems	366	3.916	3	2,973	1	33%	2	67%	0	0%
Seals - Security	366	3,916	0	3,953	0	0%	0	0%	0	0%
Fences - Rental	365	3,918	0	3,953	0	0%	0	0%	0	0%
Humidifying Apparatus Magnifying Glasses	365 364	3.918 3.920	51	2.667 3.953	4	80% 0%	1	20% 0%	0	0%
Ski Equipment - Repair	364	3,920	3	2,973	2	67%	1	33%	0	0%
Smelters & Refiners - Base Metals	364	3,920	2	3,202	1	50%	0	0%	1	50%
Sov Bean Products	364	3.920	1	3.483	1	100%	0	0%	0	0%
Fuel - Biofuels	363 363	3,924	0	3,953 2,667	0	0%	0	0%	0	0%
Marijuana - Retail Lumber Inspectors	360	3,924 3,926	5	3,953	0	80% 0%	1	20% 0%	<u> </u>	0%
Shower Pan Replacement	360	3,926	0	3,953	0	0%	0	0%	0	0%
Compactors - Waste - Service & Repair	357	3,928	3	2,973	3	100%	0	0%	0	0%
Ranges & Ovens - Wholesale & Manufacturers	357	3,928	6	2,550	5	83%	1	17%	0	0%
Glass Coating & Tinting Materials	355 355	3.930 3.930	0	3.953 3.202	0	0%	0	0%	0	0%
Swimming Pool Kits Golf Caddies	353	3.930	0	3,202	0	50% 0%	0	50% 0%	<u> </u>	0%
Quartz	352	3,933	0	3,953	0	0%	0	0%	0	0%
Knit Goods - Wholesale & Manufacturers	351	3.934	0	3.953	0	0%	0	0%	0	0%
Paper - Adhesive - Pressure Sensitive	351	3,934 3,936	0	3,953	0	0%	0	0%	0	0%
Embroidering Machines Handwriting Experts	350 350	3,936	0	3,953 2,667	0	0% 40%	0	0% 60%	<u>U</u>	0%
Price Marking Equipment & Supplies	349	3,938	0	3,953	0	0%	<u> </u>	0%	0	0%
Valves - Repairing	349	3,938	0	3,953	0	0%	0	0%	0	0%
Weather Stripping	349	3,938	1	3,483	0	0%	1	100%	0	0%
Letter Shop Service	348	3.941	1	3.483	1	100%	0	0%	0	0%
Cotton Goods - Wholesale & Manufacturers Halloween Supplies	346 345	3.942 3.943	1	3.483 2,821	0	0% 25%	1	100% 50%	0	25%
Threat & Fraud Assessment	345	3,943	0	3,953	0	0%	0	0%		0%
Plastics - Rods, Sheets - Sup Center	344	3,945	1	3,483	1	100%	0	0%	0	0%
Boxes - Plastic & Transparent	343	3,946	1	3,483	1	100%	0	0%	0	0%
Work Clothes - Wholesale & Manufacturers	343 342	3,946	3	2,973	1	33%	2	67%	0	0%
Show Cases	342 341	3.948 3.949	2	3.202 3.953	0	0% 0%	2	100%	0	0%
Allovs Steeple Jacks	341	3,949	0	3,953	0	0%	0	0%	0	0%
Tanners Equipment & Supplies	341	3,949	0	3,953	0	0%	0	0%	0	0%
Household Management	339	3.952	4	2.821	3	75%	1	25%	0	0%
Nuclear Energy Consultants	339 339	3.952	0	3.953 3.953	0	0%	0	0%	0	0%
Wellpoint & Dewatering Systems Feeders - Industrial	339 337	3,952 3,955	0	3,953 3,483	0	0% 100%	0	0% 0%	0	0%
Machinery Cleaning	337	3,955	0	3,463	0	0%	0	0%	0	0%
Pools - Therapy	337	3,955	6	2,550	2	33%	4	67%	0	0%
Boys Clothing & Furnishings - Wholesale & Manufacturers	336	3,958	5	2,667	5	100%	0	0%	0	0%
Paper Converters	336	3.958	1	3,483	0	0%	1	100%	0	0%
Auction Supplies Welding Inspectors	334 334	3,960 3,960	3	2.973 3.953	2	67% 0%	1	33% 0%	0	0%
Insulation Removal	333	3,960	1	3,483	1	100%	0	0%	0	0%
Knittina Instruction	333	3.962	1	3,483	1	100%	0	0%	0	0%
	222	3,962	9	2,260	3	33%	6	67%	0	0%
Water Coolers - Bottle less	333								0	0%
Water Coolers - Bottle less Crushing & Pulverizing Service	331	3,965	0	3,953	0	0%	<u> </u>	0%		
Water Coolers - Bottle less Crushing & Pulverizing Service Dry Cleaners - Self Service	331 331	3,965 3,965	11	2.126	8	73%	3	27%	0	0%
Water Coolers - Bottle less Crushing & Pulverizing Service Dry Cleaners - Self Service Safes & Vaults - Opening & Repairing	331 331 330	3,965 3,965 3,967		2,126 3,953	0 8 0	73% 0%	3 0	27% 0%	0 0 0	
Water Coolers - Bottle less Crushing & Pulverizing Service Dry Cleaners - Self Service	331 331	3,965 3,965	11 0	2.126	0 8 0 0	73%	3 0 0	27%	0 0 0 0	0%

			Sorted by Inquiries	,	,					
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Accordions	326	3,971	66	1,029	1	2%	2	3%	63	95%
Braille Supplies	326	3.971	2	3,202	2	100%	0	0%	0	0%
Elevators - Testing Services Gourmet Corporate Gifts	326 326	3.971 3.971	1	3.483 2,973	0	0% 0%	1	100% 100%	0	0% 0%
Marking & Coding Equipment	326	3,971	3	2,973	3	100%	<u> </u>	0%	0	0%
Composting Systems	325	3,976	3	2,973	2	67%	1	33%	0	0%
Tapestries	325	3,976	0	3,333	0	0%	0	0%	0	0%
Artificial Eyes - Human	324	3,978	1	3,483	0	0%	1	100%	0	0%
Boat Launching Sites	324 324	3,978 3,978	0	3.953 2.973	0	0% 100%	0	0% 0%	0	0% 0%
State Fairs Attorneys & Lawyers - 3rd Party Workers Compensation Claims	323	3.978	3	3,953	<u>3</u>	100%	0	0%	0	0%
Convention Information	323	3,981	1	3,483	0	0%	1	100%	0	0%
Hides	323	3.981	0	3,333	0	0%	0	0%	0	0%
Time Locks	323	3,981	0	3,953	0	0%	0	0%	0	0%
Plumbing Fixtures, Parts, Supplies - Used Shock Absorbers	322 322	3,985 3,985	0	3,953 3,202	0	0% 100%	0	0% 0%	0	0% 0%
Machinery & Equipment - Appraisal	322 321	3,987	1	3,483	1	100%	0	0%	0	0%
Oils - Vegetables	321	3,987	Ō		Ö	0%	0	0%	Ö	0%
Copywriting	320	3,989	0		0	0%	0	0%	0	0%
Fiber Glass Materials	319	3.990	0	3.953	0	0%	0	0%	0	0% 0%
Bookbinders Equipment & Supplies Street Lighting Standards & Equipment	318 318	3.991 3.991	2	3.202 3.953	0	0% 0%	2	100% 0%	0	0%
Dictating Machines & Supplies	316	3,993	0	3,953	0	0%	0	0%	0	0%
Drv Erase Boards	316	3,993	0	3.953	Ö	0%	0	0%	Ö	0%
Grain Brokers	316	3,993	0	3,953	0	0%	0	0%	0	0%
Seed Cleaning Equipment	316	3,993 3,993	0	3,953 2,973	0	0%	0	0%	0	0% 0%
Souvenir Milk Caps Hemp Products	316 315	3,993 3,998	3	2.973	3	100% 60%	1	0% 20%	<u>U</u>	20%
Ice Melting Equipment & Supplies	314	3,999	1	3,483	1	100%	0	0%	0	0%
Picture Restoring	314	3,999	0	3,953	0	0%	0	0%	0	0%
Recording Instruments - Industrial & Scientific	314	3,999	1	3,483	1	100%	0	0%	0	0%
Fishery Consultants	313	4,002	1	3,483	1	100%	0	0%	0	0% 0%
Sanctuaries - Wild Life Elevators - Parts	313 312	4,002 4.004	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Toilets - Composting	312	4,004	2	3,202	0	0%	2	100%	0	0%
Chiropractor Information Bureaus	311	4,006	4	2,821	2	50%	2	50%	0	0%
Clocks - Wholesale & Manufacturers	311	4,006	0	3,953	0	0%	0	0%	0	0%
Domestic Abuse Services	311 311	4,006 4,006	1	3.483 3.953	0	0%	1	100%	0	0% 0%
Locomotives Seals - O-Ring	311	4,006	2	3,953	0	0% 0%	2	0% 100%	0	0%
Custom Harvesting	309	4,011	0		0	0%	0	0%	0	0%
Printing Technician	309	4.011	6		2	33%	4	67%	0	0%
Rubber Stamps - Manufacturers Equipment & Supplies	309	4,011	1	3,483	0	0%	1	100%	0	0%
Attorneys & Lawyers - Environmental Clay Products	308 308	4,014 4,014	0	3,953 3,202	0	0% 50%	1	0% 50%	0	0% 0%
Louvers	308	4,014	0	3,202	0	0%		0%	0	0%
Fruits - Dried	307	4,017	0		0	0%	0	0%	Ö	0%
Eyelets	305	4,018	2	3,202	2	100%	0	0%	0	0%
Auto Repair - Power Steering	304	4.019	1	3.483	0	0%	1	100%	0	0%
Historical Places Rack Merchandise Service	304 304	4.019 4.019	1	3,483 3,953	1	100%	0	0% 0%	0	0% 0%
Wall Cleaning	304	4,019	0	3,953	0	0%	0	0%	0	0%
Draperies - Wholesale & Manufacturers	303	4.023	ī	3,483	1	100%	0	0%	Ō	0%
Neckwear - Retail	303	4,023	0	3,953	0	0%	0	0%	0	0%
Cosmetic Sales by Mail	302	4,025	3	2,973	1	33%	2	67%	0	0% 0%
Custom Tile Painting Game - Birds, Venison	302 302	4.025 4.025	1	3.483 2.973	0	0% 0%	1	100% 67%	0	33%
Drapery & Curtain Fabric - Wholesale & Manufacturers	301	4,028	0	3,953	0	0%	0	0%	0	0%
Templates	301	4,028	0	3,953	0	0%	0	0%	0	0%
Turntables	301	4.028	0	3.953	0	0%	0	0%	0	0%
Ceramic Products - Industrial	300 300	4.031	0	3.953	Õ	0%	0	0%	<u>ŏ</u>	0% 0%
Grilles, Registers & Diffusers Library Equipment & Supplies	300	4,031 4,031	2	3,202 3,953	2	100%	0	0% 0%	0	0%
Mosaics	299	4,031	0	3,953	0	0%	0	0%	0	0%
Childproofing Services	297	4,035	1	3,483	1	100%	0	0%	0	0%
Heavy Equipment Rubber Tracks	297	4,035	1	3,483	1	100%	0	0%	0	0%
Tobacco Leaf - Wholesale	297	4.035 4.035	1	3,483 3,953	1	100%	0	0%	0	0% 0%
		4 035		3.953	0	0% 50%	1	0% 50%	0	0%
Tools - Hvdraulic	297 296		2						U	3 /0
Tools - Hydraulic Albums	296	4,039 4,039	2		0	0%	1		n	0%
Tools - Hvdraulic	296 296 295	4,039 4,039 4,041	1	3,483 3,483	0		1 0	100% 0%	0 0	0% 0%
Tools - Hydraulic Albums Brush Control Hana Glidina & Instruction Washers	296 296 295	4,039 4,039 4,041 4,041	1 1 13	3,483 3,483 2,005	0 1 5	0% 100% 38%	1 0 8	100% 0% 62%	0 0 0	0% 0%
Tools - Hydraulic Albums Brush Control Hano Gliding & Instruction Washers Bar Manufacturer	296 296 295 295 293	4,039 4,039 4,041 4,041 4,043	1	3,483 3,483 2,005 3,953	0 1 5 0	0% 100% 38% 0%	1 0 8	100% 0% 62% 0%	0 0	0% 0% 0%
Tools - Hydraulic Albums Brush Control Hana Glidina & Instruction Washers Bar Manufacturer Temperature Measuring Materials	296 296 295 295 293 293	4,039 4,039 4,041 4,041 4,043 4,043	1 1 13	3,483 3,483 2,005 3,953 2,973	0 1 5 0	0% 100% 38% 0% 100%	1 0 8 0 0	100% 0% 62% 0% 0%	0 0 0 0	0% 0% 0% 0%
Tools - Hydraulic Albums Brush Control Hano Gliding & Instruction Washers Bar Manufacturer Temperature Measuring Materials Lamps - Repair	296 296 295 295 293 293 293	4,039 4,039 4,041 4,041 4,043 4,043 4,043	1 1 13	3,483 3,483 2,005 3,953 2,973 3,202	0 1 5 0 3 0	0% 100% 38% 0% 100% 0%	1 0 8 0 0 2	100% 0% 62% 0% 0% 100%	0 0 0 0 0	0% 0% 0%
Tools - Hydraulic Albums Brush Control Hana Glidina & Instruction Washers Bar Manufacturer Temperature Measuring Materials	296 296 295 295 293 293	4,039 4,039 4,041 4,041 4,043 4,043	1 1 13	3,483 3,483 2,005 3,953 2,973	0 1 5 0 3 3 0 1	0% 100% 38% 0% 100%	1 0 8 0 0 2 2 0	100% 0% 62% 0% 0%	0 0 0 0 0 0 0	0% 0% 0% 0% 0%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	
Artificial Breasts	290	4,048	0	3,953	0	0%	0	0%	0	0%
Grain Drving	290	4.048	0	3.953	0	0%	0	0%	0	0%
Blueprinting Equipment & Supplies Power Plant Equipment - Repairing	289 289	4.051 4.051	1	3.483 3.953	1	100% 0%	0	0% 0%	0	0%
Tapes - Industrial	289	4,051	0	3,953	0	0%	0	0%	0	0%
Mirrors - Resilver	288	4.054	ī	3,483	Ō	0%	1	100%	0	0%
Skating Instruction	287	4,055	3	2,973	2	67%	1	33%	0	0%
Terminals - River & Marine	287	4,055	0	3,953	0	0%	0	0%	0	0%
Colors & Pigment Computers - Bulletin Boards	286 285	4.057 4.058	1	3.483 3.953	1	100% 0%	0	0% 0%	0	0%
Weather Vanes	285	4.058	4	2,821	1	25%	3	75%	0	0%
Aerial Lift - Repair & Maintenance	284	4,060	i	3,483	1	100%	0	0%	0	0%
Duty Free Shops	283	4.061	5	2.667	4	80%	1	20%	0	0%
Funeral Escorts	283	4,061	0	3,953	0	0%	0	0%	0	0%
Linings - Clothing Shopping Carts & Baskets	283 283	4,061 4,061	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Tire Additives & Sealants	283	4.061	0	3,953	0	0%	0	0%	0	0%
Bridge Clubs	282	4,066	0	3,953	0	0%	0	0%	0	0%
Compactors - Waste - Household - Dealers	282	4,066	3	2,973	1	33%	1	33%	1	33%
Hair Curlers	282	4.066	7	2.432 3.953	5	71%	2	29%	0	0%
Hav Rides Ultrasonic Equipment & Supplies	282 282	4.066 4.066	0	3,953 3,202	0	0% 100%	0	0% 0%	0	0%
Attorneys & Lawyers - Juvenile	282	4,066	<u>2</u>	3,202	<u>2</u>	0%	0	0%	<u> </u>	0%
Farm Management Systems	281	4.071	0	3,953	0	0%	0	0%	0	0%
Tapes - Adhesive-Dispensers	280	4,073	1	3,483	1	100%	0	0%	0	0%
Destination Management	279	4,074	0	3,953	0	0%	0	0%	0	0%
Kosher Food Products	278 278	4.075 4.075	+	3,483 3,483	1	100% 0%	0	0% 100%	0	0%
Perfumes - Raw Materials & Supplies Vibration Control	278 278	4.075	0	3,483	0	0%	0	0%	<u> </u>	0%
Armored Car Manufacturing	277	4,078	2	3,202	2	100%	0	0%	0	0%
Facility Planning	277	4.078	0	3.953	0	0%	0	0%	0	0%
Motion Picture Equipment & Supplies	277	4,078	0	3,953	0	0%	0	0%	0	0%
Steamship Agencies	277 276	4,078 4,082	1	3,483 3,953	1	100% 0%	0	0% 0%	0	0 0%
Fire Escapes Shells - Marine	276	4,082	2	3,953	2	100%	0	0%	<u> </u>	0%
Singing Telegrams	276	4,082	1	3,483	0	0%	0	0%	1	100%
Aircraft Upholsterers	275	4,085	0	3,953	0	0%	0	0%	0	0%
Aircraft Cleaning	274	4.086	0	3.953	0	0%	0	0%	0	0%
Carbonic Gas Notions - Wholesale & Manufacturers	274 274	4.086 4.086	0	3.953 3.483	0	0% 100%	0	0% 0%	0	0%
Graffiti Removal	273	4,089	0	3,463	1	0%	0	0%	0	0 0%
Tunneling Contractors	273	4,089	0	3,953	0	0%	0	0%	0	0%
Air Pollution Measuring Equipment & Service	272	4,091	0	3,953	0	0%	0	0%	0	0%
Routing Service - Air, Highway & Marine	272	4,091	2	3,202	0	0%	2	100%	0	0%
Night Vision Equipment Screening & Sifting Equipment	271 271	4,093 4,093	0	3,953 3,483	0	0% 100%	0	0% 0%	0	0%
Tennis Court Resurfacing	271	4,093	3	2,973	2	67%	1	33%	<u> </u>	0 0%
Plastics - Machinery & Equipment	270	4,096	0	3,953	0	0%	0	0%	0	0%
Rice	270	4.096	0	3.953	0	0%	0	0%	0	0%
Auto Service - Steam Cleaning	269	4.098	0		0	0%	0	0%	0	0%
Porcelain Products Furniture Frames	269 267	4,098 4,100	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Pipe Cutting & Threading	267	4,100	0	3,953	0 n	0%	0 0	0%	<u>U</u>	0%
Kilns	266	4,102	0	3,953	0	0%	0	0%	0	0 0%
Lumber Mill Representatives	266	4,102	1	3,483	1	100%	0	0%	0	0%
Expansion Joints	265	4.104	0	3,333	0	0%	0	0%	0	0%
Galvanizing Microwave Ovens - Service & Repair	265 265	4,104 4,104	0	3,953 3,483	0	0% 0%	0	0% 100%	0	0%
Oil Well Logging & Perforating	265	4,104	0		0	0%		0%	0	0 0%
Railroad Ties - Dealers	265	4.104	ĭ	3.483	1	100%	0	0%	0	0%
Ranges & Ovens - Dealers	265	4.104	0	3.953	0	0%	0	0%	0) 0%
Animal Supplies - Zoo, Circus	264	4,110	1	3,483	1	100%	0	0%	0	0%
Dairy Consultants Paper Boxboard	263 263	4,111 4,111	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Parasail Service & Supplies	263	4,111	3	3,953 2,973	3	100%	0	0%	<u> </u>	0 0%
Ski Tours	263	4,111	1	3,483	0	0%	1	100%	0	0%
Hose & Tubing - Flexible Metal	262	4,115	0	3.953	0	0%	0	0%	0	0%
Printers - Glass, Metal, Plastic	262	4.115	0	3,953	0	0%	0	0%	0	0%
Heaters - Automotive	260	4,117	0	3,953	0	0%	0	0%	0	0%
Metal Slitting & Shearing Pottery Equipment & Supplies	260 260	4,117 4,117	1 2	3,483 2,973	0	0% 100%	1	100% 0%	0	0%
Wool	260	4,117	2	3,202	0	0%	1	50%	1	50%
Feedlot	259	4,121	0	3,953	0	0%	0	0%	0	0%
Zippers	259	4.121	0	3.953	Ō	0%	0	0%	0	0%
Buses - Parts & Supplies	258	4.123	1	3.483	1	100%	0	0%	0	0%
Consulates & Other Federal Government Representatives	258	4,123 4,123	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Dentist - Sedation Slippers - Wholesale & Manufacturers	258 258	4,123 4,123	0	3,953	0	100%	0	0%	0	0%
Silbucis - Wholesdie & Mahalacturers	258	4,123	L	3,483	1	100%	U	0%	U	U70

	1		Sorted by Inquiries	1	T	1			Coords Housele To	
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Ticket Issuing Machines	258	4,123	0	3,953	0	0%	0	0%	0	0%
Ad Word Sponsorship	257	4.128	7	2.432	0	0%	7	100%	0	0%
Attornevs & Lawvers - Child Advocacv Salads	257 257	4.128 4,128	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0% 0%
Chemical Milling	256	4,131	0	3,953	0	0%	0	0%	0	0%
Adhesives & Gluina Equipment	255	4,132	i	3,483	i	100%	Ō	0%	Ō	0%
Feathers	255	4,132	0	3,333	0	0%	0	0%	0	0%
Lumber - Used	255	4,132	2	3,202	0	0%	2	100%	0	0%
Ranges & Ovens - Service & Repair Travelers Checks	255 255	4.132 4.132	1	3.483 3.953	1	100% 0%	0	0% 0%	0	0% 0%
Radio Station Reps	254	4.132	0	3,953	0	0%	0	0%	0	0%
Metals - Precoated	253	4,138	ī	3,483	1	100%	0	0%	0	0%
Oil Well Drilling Mud & Additives	253	4.138	0	3.953	0	0%	0	0%	0	0%
Telephone 900 Number Resellers	253	4,138	2	3,202	1	50%	1	50%	0	0%
Mining Development Plaster Craft Products & Supplies	252 252	4,141 4,141	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0% 0%
Metal Spinning	249	4,143	1	3,483	1	100%	0	0%	0	0%
Slides & Film Strips	249	4,143	0	3,953	Ō	0%	0	0%	Ö	0%
Managed Service Provider	248	4,145	1	3,483	0	0%	1	100%	0	0%
Alfalfa & Alfalfa Products	247	4.146	0	3.953	0	0%	0	0%	0	0% 0%
Caulking Materials & Equipment Lathes	247 247	4.146 4,146	0	3.953 2.973	0	0% 100%	0	0% 0%	0	0%
Levels	247	4,146	1	3,483	0	0%	1	100%	0	0%
Peanut Products	247	4,146	0	3.953	Ů Ů	0%	0	0%	0	0%
Archery Instruction	246	4,151	1	3,483	1	100%	0	0%	0	0%
Clergy	246	4,151	1	3,483	0	0%	0	0%	1	100%
Food Trucks Recreational Vehicles - Carpet & Upholstery Cleaning	246 246	4.151 4.151	9	2,260 3,953	6	67% 0%	3	33% 0%	0	0%
Ovens - Industrial	245	4,155	0	3,953	0	0%	0	0%	0	0%
Vibration Measurement	245	4,155	0		0	0%	0	0%	0	0%
Milk Distributor	244	4.157	1	3,483	0	0%	1	100%	0	0%
Buses - Bodies	243	4,158	1	3,483	0	0%	0	0%	1	100%
Electrotype Equipment & Supplies Oil Mill Machinery	243 243	4,158 4,158	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Polishes	243	4,158	1	3,483	1	100%	0	0%	0	0%
Pub Food	243	4,158	1	3,483	1	100%	0	0%	0	0%
Veterinary Physical Therapy & Rehabilitation	243	4,158	1	3,483	0	0%	1	100%	0	0%
Boat Launching	242	4.164	0	3.953 3.953	0	0%	0	0%	0	0% 0%
Electrical Discharge Machining Sirens & Horns	241 241	4.165 4.165	6	2,550	3	0% 50%	3	0% 50%	0	0%
Trusses - Medical & Surgical	241	4,165	1	3,483	Ō	0%	1	100%	0	0%
Labels - Fabric	239	4.168	3	2.973	1	33%	1	33%	1	33%
Carpet & Rug Binding Machines	238	4,169	1	3,483	1	100%	0	0%	0	0% 67%
Water Craft Repair Rubber Bands	238 237	4,169 4,171	3	2,973 3,953	1	33% 0%	0	0% 0%	2	0%
Silks - Wholesale & Manufacturers	237	4,171	2	3,953	0	0%	2	100%	0	0%
Log Splitting Equipment	236	4,173	0		0	0%	0	0%	Ö	0%
Radio Program Producers	236	4,173	1	3,483	0	0%	1	100%	0	0%
Air Pollution Measuring Service	235 235	4.175	0	3.953	0	0%	0	0%	0	0% 50%
Rustoroofing - Industrial Stock Yards	235	4.175 4.175	2	3.202 3.953	0	0% 0%	1	50% 0%	1	0%
Time Cards & Racks	235	4,175	4	2,821	2	50%	2	50%	0	0%
Calligraphers	234	4,179	. 0	3.953	0	0%	0	0%	0	0%
Coin & Bill Change Machines	234	4,179	2	3,202	1	50%	1	50%	0	0%
Asbestos & Asbestos Products	233	4,181	0	3,953	0	0%	0	0%	0	0%
Cold Storage Doors & Insulated Panels Nut Cracking & Shelling Machines	233 233	4.181 4.181	3	2,973 3,953	0	0% 0%	3	100%	0	0% 0%
Textile Converting	233	4,181	0		0	0%	0	0%	0	0%
Tire Storage	233	4,181	0	3,953	0		0	0%	0	0%
Mixing & Agitation Machinery	232	4.186	0	3.953	0	0%	0	0%	0	0%
Puppets & Marionettes	231 231	4.187	Ŏ	3.953 3.953	Ď	0%	Ŏ	0%	Ŏ	0% 0%
Screws Metals - Base	231	4,187 4,189	0	3,953 2,260	0	0% 0%	0	0% 100%	0	0%
Pickles & Pickle Products	230	4,189	1	3,483	1	100%	0	0%	0	0%
Reserve Study	230	4,189	î	3,483	0	0%	1	100%	0	0%
Furniture Pads	229	4,192	0	3,953	0	0%	0	0%	0	0%
Aircraft Hangar Construction	227	4.193	0	3,953 3,483	0	0%	0	0%	0	0% 0%
		4.193	<u> </u>	3.483 3.202	1	100% 50%	0	0% 50%	0	0%
Spill Control Equipment & Materials Barbers Equipment & Supplies	227 225	4 105							0	0%
Barbers Equipment & Supplies	225	4,195 4,196	1		1	100%	0.	0%	()	0.70
	225 224 223	4,196 4,197	1 0	3,483 3,953	1	100% 0%	0	0%	0	0%
Barbers Equipment & Supplies Tapes Bistro Deodorants	225 224 223 223	4,196 4,197 4,197		3,483 3,953 3,202	1 0 1	0% 50%	0 0 1	0% 50%	0 0	0% 0%
Barbers Equipment & Supplies Tapes Bistro Deodorants Handwriting Analysts	225 224 223 223 223	4,196 4,197 4,197 4,197		3,483 3,953 3,202 3,483	1 0 1 1	0% 50% 100%	0 0 1 0	0% 50% 0%	0 0 0	0% 0% 0%
Barbers Equipment & Supplies Tapes Bistro Deodorants Handwriting Analysts Life Raft Inflation Equipment	225 224 223 223 223 223	4,196 4,197 4,197 4,197 4,197		3,483 3,953 3,202 3,483 3,953	1 0 1 1 0	0% 50% 100% 0%	0 0 1 0	0% 50% 0% 0%	0	0% 0% 0%
Barbers Equipment & Supplies Tapes Bistro Deodorants Handwriting Analysts Life Raft Inflation Equipment Paper - Corrugated	225 224 223 223 223 223 223 223	4,196 4,197 4,197 4,197 4,197 4,197		3,483 3,953 3,202 3,483 3,953 3,953	1 0 11 1 0 0	0% 50% 100% 0%	0 0 1 0 0 0	0% 50% 0% 0%	0 0 0 0 0	0% 0% 0% 0%
Barbers Equipment & Supplies Tapes Bistro Deodorants Handwriting Analysts Life Raft Inflation Equipment	225 224 223 223 223 223	4,196 4,197 4,197 4,197 4,197	0 2 1 0 0 0 3	3,483 3,953 3,202 3,483 3,953	1 0 1 1 0 0 0	0% 50% 100% 0%	0 0 1 0 0 0 3	0% 50% 0% 0%	0 0 0 0 0 0	0% 0% 0%

	1						1		Cmpls Unable To	
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Pursue	%
Dolls - Wholesale & Manufacturers	222	4,203	3	2,973	0	0%	1	33%	2	67%
Insulation Materials - Electric	222	4.203	0	3.953	0	0%	0	0%	0	0%
Poultry Brokers Elastic Stockings	222 221	4,203 4,208	1	3.483 3,202	1	100% 0%	2	0% 100%	<u>U</u>	0 0%
Microphones	221	4,208	1	3,483	1	100%	0	0%	0	0%
Tournaments - Golf	221	4,208	0	3,953	0	0%	0	0%	0	0%
Garment Restoration	220	4,211	2	3,202	2	100%	0	0%	0	0%
Key Holders Rails & Accessories	220	4,211 4,211	1	3,483 3,202	0	0%	0	0% 0%	1	100%
ServiceStation Supplies	220 219	4.211	2	3.202	2	100% 0%	0	0%	<u> </u>	0%
Concrete Additives	218	4,215	0	3,953	0	0%	0	0%	0	0%
Identification Bureaus	218	4,215	5	2,667	2	40%	3	60%	0	0%
Tailors Supplies	218	4,215	0	3.953	0	0%	0	0%	0	0%
Washing Machines & Dryers - Supplies & Parts	218	4,215 4,219	3	2,973 3,953	2	67% 0%	1	33% 0%	0	0%
Carbide Metals & Products Engravers – Glass	216 216	4,219	2	3,933	1	50%	1	50%	0	0 0%
Pole Fitness	216	4,219	3	2,973	1	33%	2	67%	0	0%
Reels	216	4,219	1	3,483	1	100%	0	0%	0	0%
Investment Castings	215	4,223	1	3,483	0	0%	1	100%	0	0%
Concrete Mixing Plant Equipment	214	4.224	2	3.202	0	0%	2	100%	0	0%
Railroad Car Leasing Florists - Brokers	214 213	4,224 4,226	0	3.953 2,821	0	0% 50%	0	0% 50%	0	0%
Missing Person Services	213	4,226	0	3,953	0	0%	0	0%	0	0%
Rods - Threaded	213	4,226	. 0	3.953	Ŏ	0%	0	0%	0	0%
Aircraft Storage	212	4,229	3	2,973	2	67%	1	33%	0	0%
Metaphysicians	212	4,229	0	3,953	0	0%	0	0%	0	0%
Plastics - High Pressure Laminates	212 211	4.229	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Baby Formula Service Photo Electric Cells & Equipment	211	4,232	<u> </u>	3,953	0 0	0%	0	0%	<u> </u>	0%
Wood Turning	211	4,232	0		ő	0%	0	0%	0	0%
Dust Control Materials	210	4,235	1	3,483	1	100%	0	0%	0	0%
Handbags - Repairing	210	4,235	0	3,953	0	0%	0	0%	0	0%
Cabanas - Beach & Pool	209 209	4,237 4,237	2	3,202 3,953	0	0% 0%	2	100%	0	0%
Corn Products Disinfectants & Germicides	209	4,237	0	3,953	0	0%	0	0%	0	0%
Tennis Courts - Public	209	4,237	1	3,483	0	0%	1	100%	0	0%
In-floor Heating	208	4,241	1	3,483	1	100%	0	0%	0	0%
Name Plates	208	4.241	0	3.953	0	0%	0	0%	0	0%
Advertising - Vinvl Phone Book Covers	207	4.243 4.243	5	2.667	3	60%	2	40%	0	0%
Soda Fountain Supplies Snow Melting Systems	207 206	4,243	4 0	2,821 3,953	2	50% 0%		50% 0%	<u> </u>	0 0%
Combustion Controls	205	4,246	0	3,953	0	0%	0	0%	0	0%
Hydrologists	205	4,246	1	3,483	1	100%	0	0%	0	0%
Steam Specialties	205	4,246	1	3,483	1	100%	0	0%	0	0%
Bridal Gown Preservation	204	4,249	3	2,973	2	67%	1	33%	0	0%
Survevors - Aerial Dyes & Dyestuff	204 203	4,249 4,251	16	3.483 1,852	1	100% 13%	0 14	0% 88%	0	0%
Pleating Machines	203	4,251	10	3,953	0	0%	0	0%	0	0%
Strapping & Strapping Equipment	203	4,251	0	3,953	Ö	0%	0	0%	0	0%
Tinv Houses	203	4,251	2	3.202	2	100%	0	0%	0	0%
Cans	202	4,255	1	3,483	0	0%	1	100%	0	0%
Kites	202	4,255	3	2,973	2	67%	1	33%	0	0%
Latex Products Railroads - Ticket Agencies	202 202	4.255 4.255	<u> </u>	3,953 3,953	0 n	0% 0%	0 0	0% 0%	<u>U</u>	0%
Window Security Laminates	202	4,255	0	3,953	0	0%	0	0%	0	0%
Japanese Food Products	201	4.260	2	3.202	2	100%	0	0%	0	0%
Schools - Surgical 1st Assistant	201	4.260	0	3,953	0	0%	0	0%	0	0%
Voting Equipment	201	4,260	0	3,953	0	0%	0	0%	0	0%
Leather Finishers Ski Equipment - Wholesale & Manufacturers	200 200	4,263 4,263	1	3,483 3,483	0	0% 100%	1	100%	0	0%
Soda Fountain Shops	200	4,263	0	3,483	0	0%	0	0%	<u> </u>	0%
Refrigerators & Freezers - Rent & Lease	199	4,266	0	3,953	0	0%	0	0%	0	0%
Waterbeds - Wholesale & Manufacturers	199	4,266	0	3,953	0	0%	0	0%	0	0%
Closures - Industrial - Protective	198	4.268	0	3.953	Õ	0%	0	0%	0	0%
Relays Duplicating Machines & Supplies	197 196	4,269 4,270	0	3,953 3,483	0	0% 0%	0	0% 100%	0	0%
Refrigerators & Freezers - Supplies & Parts	196	4,270	U I	3,483	0 n	0%	U	0%	<u>U</u>	0 0%
Cutting & Slitting Service	195	4,272	n	3.953	0	0%	n	0%		0%
Cotton Ginning Equipment & Supplies	194	4,273	0	3,953	0	0%	0	0%	0	0%
Crankshaft Grinding	194	4,273	0	3,333	0	0%	0	0%	0	0%
Fish By-Products	194	4.273	1	3.483	Ŏ	0%	1	100%	0	0%
Physicists Color Consultants	194 193	4,273 4,277	2	3,202 3,953	0	0% 0%	2	100%	0	0%
Color Consultants Stencils & Stencil Supplies	193	4,2//	1	3,953	1	100%	0	0%	0	0%
Taxidermists Equipment & Supplies	193	4.277		3,953		0%	n	0%		0%
Artificial Fruits & Foods	192	4,280	0	3,953		0%	0	0%	0	0%
Evaporating Apparatus	192	4,280	2	3,202	2	100%	0	0%	0	0%
Lapidary Equipment & Supplies	192	4,280	2	3.202	1	50%	1	50%	0	0%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Packing - Mechanical	192	4,280	1	3,483	0	0%	1	100%	0	0%
Absorbents	191	4.284	0	3.953	0	0%	0	0%	0	0%
Carbon - Activated	191	4.284	0	3,953	0	0%	0	0%	0	0%
Solvents	191	4,284	0	3,953	0	0%	0	0%	0	0% 0%
Charts Chemicals - Reclaiming	190 190	4,287	5	2,667 3,953	0	0% 0%	5	100%	0	0%
Pharmaceutical Machinery	190	4.287 4.287	<u>U</u>	3,953	0	0%	0	0%	0	0%
Barrels & Drums - Used	189	4,290	0	3,953	0	0%	0	0%	0	0%
Frog Dealers	189	4,290	5	2,667	0	0%	0	0%	5	100%
Glass Circles & Specialty Shapes	189	4,290	0	3,953	0	0%	0	0%	0	0%
Pipe Sealing - Industrial	189	4,290	0	3,953	0	0%	0	0%	0	0%
Skate Sharpening	189	4,290	2	3,202	0	0%	2	100%	0	0%
Ultraviolet Ray Lamps & Apparatus	189	4,290	2	3,202	2	100%	0	0%	0	0%
Heat Treating - Metal - Equipment & Supplies	188 188	4,296 4,296	0	3,953 3,202	0	0% 100%	0	0% 0%	0	0% 0%
Ski Instruction Attornevs & Lawvers - Securities	187	4,296		3,202	2	0%	0	0%	0	0%
Dress Forms - Wholesale & Manufacturers	187	4,298	2	3,933	0	0%	2	100%	0	0%
Blowers - Outdoor	185	4,300	0	3,953	0	0%	0	0%	0	0%
Brass	185	4,300	3	2,973	0	0%	3	100%	0	0%
Shade Sails	185	4,300	1	3,483	1	100%	0	0%	0	0%
Smoke Odor Counteracting Service	185	4.300	0	3.953	0	0%	0	0%	0	0%
Corporation Supplies	184	4,304	1	3,483	1	100%	0	0%	0	0%
Fabric Laminating & Bonding	184	4,304	0	3,333	0	0%	0	0%	0	0%
Rest Homes - Info & Placement Bureaus	184	4.304	0	3.953	0	0%	0	0%	0	0%
Stools	184	4,304		3,483	0	0%	1	100%	0	0%
Thermometers Fallout Shelter Equipment & Supplies	184 183	4,304 4,309	1	3,483 3,953	1	100%	0	0%	0	0% 0%
Hinges	183	4,309	U	3,953	0	0% 0%	0	0% 0%	0	0%
Ice Cream Cone Manufacturers & Distributors	183	4,309	1	3,483	1	100%	0	0%	0	0%
Motion Picture Representatives	182	4,312	1	3,483	1	100%	0	0%	0	0%
Cargo Stabilizing Devices	181	4,313	0	3,953	0	0%	0	0%	0	0%
Pistons	181	4,313	2	3,202	1	50%	1	50%	0	0%
Weighers	181	4,313	0	3,953	0	0%	0	0%	0	0%
Commercial Blueprint Design	180	4,316	1	3,483	1	100%	0	0%	0	0%
Pav Phone Booths - Equipment & Service	180	4.316	3	2.973	1	33%	2	67%	0	0%
U-Catch Fishing	180	4,316	0	3,953	0	0%	0	0%	0	0%
Windshield Wipers	179	4,319		2,432	1	14%	6	86%	0	0%
Health Care Linen Service	178 178	4,320 4,320		3.483 3.953	0	0% 0%	1	100% 0%	0	0% 0%
Law Books Pinata Sales	178	4,320	<u>U</u>	3,953	0	0%	0	0%	0	0%
Wedding Cakes	177	4,322	9		3	33%	6	67%	0	0%
Myotherapy	176	4,324	0		0	0%	0	0%	0	0%
Passive Home Building	176	4,324	0	3,953	Ö	0%	0	0%	Ö	0%
Drying Service	175	4,326	0	3,953	0	0%	0	0%	0	0%
Baseball Pitching Machines	174	4,327	0	3,953	0	0%	0	0%	0	0%
Chillers - Liauid	174	4.327	0	3.953	0	0%	0	0%	0	0%
Gambling Abuse & Addiction Info & Treatment	174	4,327	0	3,333	0	0%	0	0%	0	0%
Hookah Bars	174	4,327	3	2,973	2	67%	1	33%	0	0%
Induction Heating Equipment Printing Plates	174 174	4.327 4.327	1	3,483 3,953	0	0% 0%	1	100%	0	0% 0%
Weaving & Mending	174	4,333	<u>U</u>	3,953	0	0%	0	0%	0	0%
Aerosols	173	4,333	<u>U</u>	3,953	0	0%	0	0%	0	0%
Fingerprinting Equipment	172	4,334		3,953	0	0%	0	0%	0	0%
Weaving Supplies & Equipment	172	4,334	0	3,953	0	0%		0%		0%
Fishermen - Commercial	171	4,337	0	3,953	0	0%	0	0%	0	0%
Hats - Clean & Renovate	171	4,337	0	3.953	0	0%	0	0%	0	0%
Woolen Goods - Wholesale & Manufacturers	171	4.337	2	3,202	1	50%	1	50%	0	0%
Copper	170	4,340	0	3,953	0	0%	0	0%	0	0%
Millinery - Retail	170	4,340	3	2,973	1	33%	2	67%	0	0%
Printing Rollers	170	4,340	0	3,953	0	0%	0	0%	0	0% 0%
Oil Well Surveyors Pole Line Contractors	169 169	4.343 4.343	0	3.953 3.953	0	0% 0%	0	0% 0%	0	0%
Thermal Remediation	169	4,343	<u> </u>	3,953	n	0%	0	0%	0	0%
Birth Control Information Centers	168	4,346	2	3,202	2	100%	0	0%	0	0%
Pet Jewelery	168	4,346	3	2,973	2	67%	1	33%	0	0%
Pipe Reconditioning	168	4,346	0	3,953	0	0%	0	0%	0	0%
Shoplifting Prevention Devices	168	4.346	3	2,973	2	67%	1	33%	0	0%
Door Closers & Checks - Repairing	167	4.350	2	3.202	2	100%	0	0%	0	0%
Heating & Cooling Demolition	167	4,350	2	3,202	0	0%	0	0%	2	100%
Lot Rental	167	4,350	3	2,973	1	33%	0	0%	2	67%
Artificial Rock Scapes	166	4.353	1	3.483	0	0%	1	100%	0	0% 0%
Buckets - Digging & Hoisting Creating Cord Manufactures Supplies	166	4,353 4,353	0	3,953	0	0% 0%	0	0% 0%	0	0%
Greeting Card Manufacturers Supplies Laneway House	166 166	4,353 4,353	<u> </u>	3,953 3,953	0	0%	0	0%	0	0%
Shielding - Magnetic, Electrostatic	166	4,353	<u>U</u>	3,953	0	0%	0	0%	0	0%
Visual Impairment Products & Services	166	4,353	2	3,202	2	100%	0	0%	0	0%
Cheese - Artisanal	165	4,359	1	3,483	1	100%	0	0%	0	0%
Parapsychologists	165	4,359	1	3,483	0		1	100%	0	0%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Pursue	9/
Pulp & Pulp Products	165	4,359	0	3,953	0	0%	0	0%	0	09
Gratings	164	4.362	0	3.953	0	0%	0	0%	0	09
Signals Aerial Patrol & Inspection Service	164 163	4,362 4,364	01 01	3,953 3,953	0	0% 0%	0 0	0% 0%	<u>0</u>	09
Air Sealing	163	4,364	0	3,953	0	0%	0	0%	0	09
iPod Sales & Service	163	4,364	2	3,202	1	50%	ī	50%	Ō	09
Pavement & Floor Marking Supplies & Equipment	163	4,364	0	3,953	0	0%	0	0%	0	09
Advertising - Motion Picture	161	4,368	0	3,953 3,953	0	0%	0	0%	0	09
Drywall Toxic - Inspection Lumber - Drying	161 161	4,368 4,368	1	3,953 3,483	0	0% 0%	1	0% 100%	0	09
Metallurgists	161	4,368	0	3,953	0	0%	0	0%	0	09
Street Cleaning Equipment	161	4,368	1	3,483	1	100%	0	0%	0	09
Floor Machines - Repair	160	4.373	0	3.953	0	0%	0	0%	0	09
Gas Plant Equipment	160 160	4,373 4,373	0	3,953	0	0% 0%	0	0% 0%	0	09
Perlite & Perlite Products Lead Products	159	4,373	0	3,953 3,953	0	0%	0	0%	0	09
Beds - Renting	158	4,377	0	3,953	0	0%	0	0%	0	09
Clamps	158	4,377	0	3,953	0	0%	0	0%	0	09
Electrolysis Equipment & Supplies	158	4,377	3	2,973	1	33%	2	67%	0	09
Gas Lights	158 158	4.377 4.377	0	3,953 3,483	0	0% 0%	0	0% 100%	0	09
Music Writers Supplies Road Building Equipment	158 158	4,3// 4,377	Ų	3,483	0	0%	U T	100%	<u> </u>	09
Typewriters - Supplies & Attachments	158	4,377	2	3,202	2	100%	0	0%	0	09
Carbon Monoxide Detecting	157	4.384	6	2,550	4	67%	2	33%	0	09
Handles - Wholesale & Manufacturers	157	4,384	2	3,202	0	0%	2	100%	0	09
Sash Operating Devices Podiatrists Equipment & Supplies	157 156	4,384 4,387	0	3,953 3,483	0	0% 0%	0	0% 0%	0	09 1009
Cistern Builders	155	4.387 4.388	<u></u>	3,483	0	0%	0	0%		1009
Vessels - Pressure	155	4,388	0	3,953	0	0%	0	0%	0	09
Shoe Trees	154	4,390	0	3,953	0	0%	0	0%	0	09
Heat Recovery Equipment & Systems	153	4.391	0	3.953	0	0%	0	0%	0	09
Mexican Imports Attorneys & Lawyers - Construction Accidents	153 152	4,391 4,393	0	3,953 3,953	0	0% 0%	0	0% 0%	0	09
Caning Supplies	152	4,393	1	3,483	0	0%	1	100%	0	09
Encyclopedias	152	4,393	1	3,483	1	100%	0	0%	0	09
Knitting Machines	151	4,396	0	3,953	0	0%	0	0%	0	09
Nozzles	151	4,396	0	3,953	0	0%	0	0%	0	09
Bakers Equipment - Repair Metal Sawing & Cut-Off Service	150 149	4.398 4.399	0	3,953 3,953	0	0% 0%	0	0% 0%	0	09
Cork & Cork Products	148	4,400	1	3,483	1	100%	0	0%	0	09
Leather Clothing - Wholesale & Manufacturers	148	4,400	3	2,973	1	33%	0	0%	2	679
Paramedics	148	4,400	1	3.483	0	0%	0	0%	1	1009
Experimental Work	147	4,403 4,404	1	3,483 3,483	1	100%	0	0%	0	09
Badges - Manufacturer Supplies Bellows	146 146	4,404	1	3,483	0	0% 0%	1	100%	0	09
Monogram & Initial Machines	146	4,404	2	3,202	2	100%	0	0%	0	09
Coatings - Vacuum Deposition	145	4,407	0	3,953	0	0%	0	0%	0	09
Generators - Steam	145	4,407	0	3,953	0	0%	0	0%	0	09
Menu Service	145	4,407	1	3,483	0	0%	1	100%	0	09
Bar - Fixtures Dishwashing Machines - Dealers	144 144	4.410 4.410	1	3.483 3.483	1	0% 100%	1	100% 0%	<u>U</u>	09
Lettering Machines	144	4,410	2	3,202	0	0%	2	100%	0	09
Olives	144	4.410	0	3.953	0	0%	0	0%	0	09
Metallizing	143	4,414	0	3,953	0	0%	0	0%	0	09
Metals - Corrugated	143 143	4,414	0	3,953 3,953	0	0%	0	0%	0	09
Thermocouples Doors - French	143 142	4.414 4.417	1	3,953 3,483	0	0% 0%	1	0% 100%	<u>U</u>	09
Frozen Food Locker Plants	142	4,417	o o	3,953	0	0%		0%	0	09
Motion Picture Special Effects	142	4,417	0	3,953	0	0%	0	0%	0	09
Thermographers	142	4,417	0	3.953	0	0%	0	0%	0	09
Auto Repair - Shocks	141 141	4.421 4,421	0	3,953 3,953	0	0% 0%	0	0% 0%	0	09
Unemployment Representation Watchmakers Equipment & Supplies	141	4,421 4,421	0 0	3,953 3,953	0	0%	0	0%	<u>U</u>	09
Broom Manufacturers Equipment & Supplies	140	4,424	0	3,953	0	0%	0	0%	0	09
Clocks - Components	140	4,424	0	3,953	0	0%	0	0%	0	09
Canners Equipment & Supplies	139	4,426	0	3,953	0	0%	0	0%	0	09
Nautical Instruments	139 139	4.426 4.426	1	3.483 2.973	0	0% 67%	1	100% 33%	0	09
Ovens - Bakers Slings	139	4,426 4,426	31 0	2,9/3 3,953	2	0%	U T	0%	<u>U</u>	09
Wall Bed Manufacturer	139	4,426	0	3,953	0	0%	0	0%	0	09
Bookcases	138	4.431	0	3.953	0	0%	0	0%	0	09
Coal & Coke - Wholesale	138	4,431	0	3,953	0	0%	0	0%	0	09
Indoor Sky Diving	138 137	4,431	2	3,202	1	50%	1	50%	0	09
Stevedoring Contractors Theatrical Make-Up	137 137	4.434 4.434	0	3,953 3,953	0	0% 0%	0	0% 0%	0	09
									U	
			0		n		n		n	09
Intertrical Make-up Butter Bull Riding	136 135	4,436 4,437	0	3,953 3,953	0	0% 0%	0	0% 0%	0	09

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To	
Jacks - Repair	135	4,437	0	3,953	0	0%	0	0%	Pursue 0	0%
Oriental Goods - Wholesale & Manufacturers	135	4,437	3	2.973	2	67%	1	33%	0	0%
Crawfish Farms	134	4,441	0	3.953	0	0%	0	0%	0	0%
Crystals - Industrial	134	4,441	0	3,953	0	0%	0	0%	0	0%
Ice Sculptures	133	4,443	0	3,953	0	0%	0	0%	0	0%
Telegrams - Novelty	133 132	4,443 4,445	1	3,483 3,483	0	0% 0%	1	100% 100%	0	0 0%
Jail Equipment Clipping Service	131	4,445	1	3,463	0	0%	1	0%	0	0 0%
Doors - Industrial	131	4,446	0	3,953	0	0%	0	0%	0	0%
Investigators - Trademark Infringement	131	4,446	1	3,483	0	0%	1	100%	0	0%
Orchard Equipment & Supplies	131	4,446	0	3,953	0	0%	0	0%	0	0%
Attorneys & Lawyers - Eminent Domain	130	4,450	1	3,483	0	0%	1	100%	0	0%
Legal Printing	130	4.450	1	3,483		0%	1	100%	0) 0%
Skating Rinks - Installation, Equipment & Supplies	130	4,450		3,953	0	0%	0	0%	0	0%
Stamps - Collecting Supplies Stress Relief Equipment & Supplies - Industrial	130 130	4,450 4,450	1	3,483 3,953	1	100% 0%	0	0% 0%	<u> </u>	0 0%
Cranes - Accessories & Parts	129	4,455	0	3,953	0	0%	0	0%	<u> </u>	0%
Equine nutrition	129	4,455	1	3,483	1	100%	0	0%	0	0%
Brakes - Lining - Manufacturers & Distributors	128	4,457	0		0	0%	0	0%	0	0%
Demographic Research	127	4,458	0	3.953	0	0%	0	0%	0	0%
Window Shades - Repair	127	4,458	0	3.953	0	0%	0	0%	0) 0%
Nails & Tacks	126	4,460	2	3,202	0	0%	2	100%	0	0%
Pipe Thawing	126	4,460	0	3,953	0	0%	0	0%	0	0%
Pneumatic Tube Equipment & Systems Protein Purification	126 126	4,460 4,460	0	3,953 3,202	0	0% 50%	0	0% 50%	0	0%
Water Skiing Instruction	126	4,460	<u> </u>	3,202	1	0%	1	0%	0	0%
Hyperbaric Treatment	125	4,465	1	3,483	1	100%	0	0%	0	0%
Employment Service - Union Talent Signatory	124	4,466	2	3,202	0	0%	2	100%	0	0%
Kerosene	124	4,466	0	3,953	0	0%	0	0%	0	0%
Pianos - Parts	124	4,466	0	3,333	0	0%	0	0%	0	0%
Color Separations - Offset , Photo Engraving	123	4.469	0	3.953	0	0%	0	0%	0	0%
Ribbon Printing	123	4,469	0	3,953	0	0%	0	0%	0	0 0%
Acids Bottles - Used	122 122	4,471 4,471	0	3,953 3,953	0	0% 0%	0	0% 0%	<u>U</u>	0%
Food Products Reconditioning	122	4,471	0	3,953	0	0%	0	0%	0	0%
Anodizing	121	4,474	0	3,953	0	0%	0	0%	0	0%
Baling Equipment & Supplies	121	4,474	0	3,953	0	0%	0	0%	0	0%
Electric Vehicles - Home Charging Station	121	4.474	4	2.821	3	75%	1	25%	0	0%
Oil Reports	121	4.474	0	3.953	0	0%	0	0%	0) 0%
Speech Aid Devices	121	4,474	2	3,202	2	100%	0	0%	0	0%
Tube Fittings	121	4,474	1	3,483	1	100%	0	0%	0	0%
Brush Manufacturers Equipment & Supplies Dvers	120 120	4.480 4.480	0	3,953 3,953	0	0% 0%	0	0% 0%	<u>U</u>	0 0%
Go-Karts Manufacturers	120	4,480	0	3,953	0	0%	0	0%	0	0%
Egg Processing & Shipping Equipment & Supplies	119	4,483	0	3,953	0	0%	0	0%	0	0%
Gypsum & Gypsum Products	118	4,484	0	3,953	0	0%	0	0%	0	0%
Dome Structures	117	4,485	1	3,483	1	100%	0	0%	0	0%
Naval Architects	117	4,485	0	3,953	0	0%	0	0%	0	0%
Tape Recorders	117	4,485	4	2.821	1	25%	3	75%	0	0%
Caning	116 116	4.488 4.488	0	3.953 3.953	0	0% 0%	0	0% 0%	0	0%
Chalkboards Sewer Cleaner Vacuum Service	116	4,488 4.488	1	3,953	0	0%	1	100%	0	0%
Soldering Equipment	116	4,488	0	3,463	0	0%	U	0%	<u> </u>	0%
Buttons - Clothing	115	4,492	0	3,953	0	0%	0	0%	0	0%
Honing Machines & Equipment	115	4,492	0	3,953	0	0%	0	0%	0	0%
Lamp Shades - Wholesale & Manufacturers	115	4.492	0	3.953	0	0%	0	0%	0	0%
Sample Cases	115	4.492	1	3,483	0	0%	1	100%	0) 0%
Winches	115	4,492	0	3,953	0	0%	0	0%	0	0%
Balls Steel, Bronze, Ceramic	114	4,497	0	3,333	0	0%	0	0%	0	0 0%
Optometric Information Bureaus Television & Radio - Rent & Lease	114 114	4.497 4.497	3	2,973 2,973	0	0% 33%	3	100% 67%	0	0%
Drying Equipment - Industrial	114	4.497 4.500	3 n	2.973 3.953	n	33% 0%		0%	<u> </u>	0%
Stabilizers	113	4,500	0	3,953	0	0%	0	0%	0	0%
Bag Making Machinery	112	4,502	7	2,432	3	43%	4	57%	0	0%
Electric Motors - Used	112	4,502	1	3,483	1	100%	0	0%	0	0%
Heat Sealing	112	4,502	0	3,953	0	0%	0	0%	0	0%
Silage Covering	111	4.505	0	3.953	0	0%	0	0%	0	0%
Spinologists	111 110	4,505 4,507	1	3.483 3.953	0	0% 0%	1	100%	0	0 0%
Air Curtains & Screens Photographic Darkroom Rental	110 110	4,507 4,507	0		0	0%	0	0%	0	0 0%
Soda Fountain Equipment - Repairing	108	4,507 4,509	0	3,953	0	0%	0	0%	<u>U</u>	0%
Contractors - Plant Maintenance Shutdown	107	4,510	0	3,953	0	0%	0	0%	0	0%
Pipe Locating Equipment	107	4,510	0	3,953	0	0%	0	0%	0	0%
Antlers, Hides & Mounts	106	4,512	0	3.953	0	0%	0	0%	0	0%
Hvarometers	106	4.512	0	3.953	0	0%	0	0%	0) 0%
Dumbwaiters	105	4,514	0	3,953	0	0%	0	0%	0	0%
Steel - Used Oceanographic Equipment	105	4,514	0	3,953	0	0%	0	0%	0	0%
	104	4.516		3.953	. 0	0%	0	0%	0	0%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To	%
Scenery Studio	104	4,516		3,953		0%		0%	Pursue	0%
Sterilizing Service	104	4,516	<u> </u>	3,953	0	0%	0	0%	0	0%
Bed Wetting Aids	103	4.519	0	3,953	0	0%	0	0%	0	0%
Monuments - Cleaning & Restoration	103	4,519	1	3,483	0	0%	1	100%	0	0%
Smoke Abatement Equipment	103	4,519	0		0	0%	0	0%	0	0%
Pilots - Marine	102	4.522	1	3.483	1	100%	0	0%	0	0%
Baton Twirling Instruction	101	4,523	0	3,953	0	0%	0	0%	0	0%
Chlorinators	101	4,523	0	3,953	0	0%	0	0%	0	0%
Paint Removers - Manufacturers	101	4,523	0	3,953	0	0%	0	0%	0	0%
Card Access Control Systems	100	4.526	0	3,953	0	0%	0	0%	0	0%
Law & Financial Printers	100 100	4,526	0	3,953	0	0% 0%	0	0%	0	0% 0%
Lead Removal Plaster Products - Ornamental	100	4,526 4,526	<u>U</u>	3,953 3,953	0	0%	0	0% 0%	0	0%
Printing Repair	100	4,526	<u>U</u>	3,953	0	0%	0	0%	0	0%
Rainwear	100	4,526	1	3,483	1	100%	0	0%	0	0%
Timing Devices	100	4,526	ñ	3,953	0	0%	0	0%	0	0%
Truck Terminals	100	4,526	0	3,953	0	0%	0	0%	0	0%
Visual Control Systems	100	4,526	0	3,953	0	0%	0	0%	0	0%
Caverns	99	4,535	0	3,953	0	0%	0	0%	0	0%
Macaroni	99	4,535	0	3.953	0	0%	0	0%	0	0%
Poles	99	4.535	1	3.483	1	100%	0	0%	0	0%
Steam Cleaning - Automotive	99	4,535	0	3,953	0	0%	0	0%	0	0%
Astronomical Instruments	98	4,539	0	3,333	0	0%	0	0%	0	0%
Floor Machines - Rent	98	4.539	0	3.953	0	0%	0	0%	0	0%
Fountains - Drinking	98	4,539	0	3,953	0	0%	0	0%	0	0% 25%
Lift Kits	98 98	4,539 4,539	4	2,821 3,483	1	25%	2	50%	1	25% 0%
Soap Dispensers Honevcomb Materials	98 97	4.539 4.544	1	3.483	0	0% 50%	1	100% 50%	0	0%
Knitted Fabrics	97	4,544 4,544			U T	0%	T.	0%	0	0%
Lamp Shade Covers	97	4,544	0	3,953	0	0%	0	0%	0	0%
Tapes - Sound - Wholesale & Manufacturers	97	4,544	0	3,953	0	0%	0	0%	0	0%
Balancing Service - Industrial	96	4,548	0	3,953	0	0%	0	0%	0	0%
Paper Brokers & Mill Reps	96	4,548	0	3,953	0	0%	0	0%	0	0%
Brooms	95	4,550	0	3,953	0	0%	0	0%	0	0%
Fraternities & Sororities	95	4,550	1	3.483	1	100%	0	0%	0	0%
Squash Courts - Private	95	4,550	0	3,953	0	0%	0	0%	0	0%
Stenographic Machines & Supplies	95	4,550	0	3,953	0	0%	0	0%	0	0%
X-Ray Duplicating Services	95	4,550	0	3.953	0	0%	0	0%	0	0% 0%
Binders - Loose Leaf	94 94	4,555 4,555	0	3,953 3,953	0	0%	0	0%	0	0%
Personal ServiceBureaus Ship Chandlers	94	4,555 4,557	0		0	0% 0%	0	0% 0%	0	0%
Art Identification & Registration	93	4,558	<u> </u>		0	0%	0	0%	0	0%
Cereals	92	4,558	0	3,953	0	0%	0	0%	0	0%
Concert Performers	92	4,558	0	3,953	0	0%	0	0%	0	0%
Kite Boarding	92	4,558	0	3,953	0	0%	0	0%	0	0%
Lapidaries	92	4,558	0	3,953	0	0%	0	0%	0	0%
Non - Woven Fabrics	92	4,558	0	3,953	0	0%	0	0%	0	0%
Boxes - Metal	91	4,564	0		0	0%	0	0%	0	0%
Manhole Covers	91	4.564	0	3.953	0	0%	0	0%	0	0%
Thread Rolling, Cutting & Grinding	91	4.564	0	3.953	0	0%	0	0%	0	0%
Flotation Therapy	90	4,567	0	3,953	0	0%	0	0%	0	0%
Sterilizing Apparatus	90	4,567	0	3,953	0	0%	0	0%	0	0% 0%
Air Motors Anti-Freeze Compounds	89 89	4,569 4,569	0	3,953 3,953	0	0% 0%	0	0%	0	0%
Notions - Retail	89	4,569	<u>U</u>	3,953	0	0%	2	0% 100%	0	0%
Paper Tubes & Cores	89	4,569	<u> </u>	3,202	0	0%	<u> </u>	0%	0	0%
Metal Cleaning Equipment	88	4,573	n	3,953	n	0%	n	0%	n	0%
Calculating Service	87	4,574	0	3,953		0%		0%		0%
Gift Wrapping Service	87	4,574	0	3,953	0	0%	0	0%	0	0%
Word Process System, Consultant, Designer	87	4.574	0	5,233	0	0%	0	0%	0	0%
Attornevs & Lawvers - Agriculture	86	4.577	0	3.953	0	0%	0	0%	0	0%
Branding Equipment	86	4,577	0	3,953	0	0%	0	0%	0	0%
Discotheques	86	4,577	0	3,953	0	0%	0	0%	0	0%
Lime Talah mayuritara Magazaga Camilas	86 86	4.577 4.577	0	3.953	<u> </u>	0%	0	0%		0% 0%
Teletypewriters Message Service			0	3,953	0	0%	0	0%	0	0%
Acid Proof Equipment & Materials Eve Banks	85 85	4,582 4,582	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Fire Hose	85 85	4,582 4,582	<u>U</u>	3,953	0	0%	0	0%	0	0%
Metal Stamping Equipment	85	4,582	0	3,953	0	0%	0	0%	0	0%
Naturist Nudist Camps, Resorts & Parks	85	4,582	0	3,953	0	0%	0	0%	0	0%
Smoke Stacks	85	4,582	1	3,483	1	100%	0	0%	0	0%
Audiometers	84	4,588	Ô	3,953	Ō	0%	0	0%	0	0%
Carpet & Rug Renting	84	4,588	0	3,953	0	0%	0	0%	0	0%
Diamonds - Industrial	84	4,588	1	3.483	0	0%	1	100%	0	0%
Static Controls	84	4.588	0	3.953	0	0%	0	0%	0	0%
Compactors - Waste - Wholesale & Manufacturers	82	4,592	0	3,953	0	0%	0	0%	0	0%
Dynamometers	82	4,592	0	3,953	0	0%	0	0%	0	0%
Waste Paper	82	4,592	0	3.953	0	0%	0	0%	0	0%

	Т	Т	Sorted by Inquiries	-				1	C	
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	9/
Shower Curtains - Wholesale & Manufacturers	81	4,595	0	3,953	0	0%	0	0%	0	09
Variable Speed Drives	81	4,595	2	3,202	2	100%	0	0%	0	09
Wire Wrapping Service & Equipment Centrifugal Machinery	81 80	4,595 4,598	1	3.483 3,953	1	100% 0%	0	0% 0%	0	09
Die Cutting Equipment & Supplies	80	4,598 4,598	0	3,953	0	0%	0	0%	<u> </u>	09
Drapery Trimmings	80	4,598	0	3,953	0	0%	0	0%	0	09
Film Scrap	80	4,598	2	3,202	1	50%	1	50%	0	09
Floats - Mechanical	80	4,598	0	3,953	0	0%	0	0%	0	09
Railroad Ties - Wholesale & Manufacturers	80 80	4,598 4,598	0	3,953 3,953	0	0%	0	0%	0	09
Shot Peening Washing Machines - Industrial	80	4,598 4,598	1	3,953	0	0% 0%	0	0% 0%	<u>U</u>	1009
Car Pool Information	79	4,606	0	3,953	0	0%	0	0%	0	09
Cupolas	79	4,606	0	3.953	0	0%	0	0%	0	09
Hammocks/Hammock Stands & Chairs	79	4,606	5	2,667	2	40%	3	60%	0	09
Mothproofing Sausage Casings	79 79	4,606 4,606	0	3,953 3,953	0	0% 0%	0	0% 0%	0	09
Textile Engravers	79	4,606	0	3,953	0	0%	0	0%	0	09
Baby Shoe Preservation	78	4,612	0	3,953	0	0%	0	0%	0	09
Forging Equipment	78	4,612	0	3,953	0	0%	0	0%	0	09
Golf Course Architects	78	4.612	0	3.953	0	0%	0	0%	0	09
Meteorological Consultants	78 77	4.612 4,616	0	3.953 3.953	0	0%	0	0% 0%	0	09
Coated Fabrics Radioactive Materials	77	4,616	n	3,953	0	0% 0%	0	0%	<u>U</u>	09
Ringtones	77	4,616	0	3,953		0%	0	0%	0	09
Rubber Working Machinery	77	4,616	0	3,953	0	0%	0	0%	0	09
Twines & Cordage	77	4,616	0	3,953	0	0%	0	0%	0	09
Government Offices - Foreign-Reps	76 76	4.621 4.621	2	3.202 3.953	0	0%	1	50% 0%	1	509
Ice Cream Manufacturers Supplies Speed Reducers	76 76	4,621	U	3,953	0	0% 0%	0	0%	<u>U</u>	09
Diamond Setters	75 75	4,624	0	3,953	0	0%	0	0%	0	09
Glass Rods & Tubing	75	4.624	0	3.953	0	0%	0	0%	0	09
Grill Cleaning	75	4,624	0	3,953	0	0%	0	0%	0	09
Grinding Wheel Dressers	75 75	4,624 4,624	0	3,953 3,953	0	0% 0%	0	0% 0%	0	09
Pewter Pipe Cutting & Threading Equipment	75 75	4,624	1	3,953	1	100%	0	0%	<u> </u>	09
Tilling	75 75	4,624	2	3,202	1	50%	1	50%	0	09
Foods - Gluten Free	74	4,631	0	3,953	0	0%	0	0%	0	09
Funnels	74	4.631	0	3.953	0	0%	0	0%	0	09
Glass Coating & Tinting Machinery Nylon Fabrics	74 74	4.631 4.631	1	3.483 3.953	0	0% 0%	1	100%	0	09
Time Stamps	74	4,631	0	3,953	0	0%	0	0%	0	09
Vermiculite	74	4.631	Ō	3.953	0	0%	0	0%	0	09
Bushings	73	4,637	0	3,953	0	0%	0	0%	0	09
Carnival Supplies	73 73	4,637	0	3,953	0	0%	0	0%	0	09
Carpet Workrooms Fur Finishers & Liners	73 73	4,637 4,637	0	3,953 3,953	0	0% 0%	0	0% 0%	<u>U</u>	09
Mattresses - Cleaning	73	4,637	0	3,953	0	0%	0	0%	0	09
Staples, Staplers & Tackers	73	4,637	0	3,953	0	0%	0	0%	0	09
Brick - Used	72	4.643	0	3.953	0	0%	0	0%	0	09
Fish Nets	72 72	4.643 4.643	0	3.953 3.953	0	0%	0	0%	0	09
Paper Mill Machinery Port Authorities	72 72	4,643 4,643	0	3,953 2,821	0	0% 0%	0	0% 100%	0	09
Shoe Machinery	72	4,643	0	3,953	0	0%	0	0%	0	09
Aprons - Domestic & Fancy	71	4,648	1	3,483	1	100%	0	0%	0	09
Coin & Bill Count, Sort, Wrap Services	71	4,648	0	3,953	0	0%	0	0%	0	09
Lath Officet Printing Renair	71 71	4,648	0	3.953 3.953	0	0%	0	0%	0	09
Offset Printing Repair Steam Traps	/1 71	4,648 4,648	0	3,953 3,953	0	0% 0%	0	0% 0%	0	09
Ice Cream Mixes	70	4,653	1	3,483	1	100%	0	0%	0	09
Shoe Laces	70	4.653	0	3.953	0	0%	0	0%	0	09
Waterbeds - Supplies & Parts	70	4.653	1	3,483	Ō	0%	1	100%	0	09
Observatories	69 69	4,656 4,656	0	3,953 3,953	0	0% 0%	0	0% 0%	0	09
Square Dance Apparel Cyber Security	69 68	4,656 4,658	0	3,953 3,953	0	0%	0	0%	0	09
Debris Box Service	68	4,658	0	3,953	0	0%	0	0%	0	09
Dehydrating Service	68	4,658	0	3,953	0	0%	0	0%	0	09
Titanium	68	4.658	0	3.953	0	0%	0	0%	0	09
Utility Tax Refunds for Manufacturers & Business Badminton Courts - Public	68 67	4.658 4.663	1	3.483 3.483	1	100% 100%	0	0% 0%	0	09
Badminton Courts - Public Dishwashing Compounds	67 67	4,663 4,663	1	3,483 3,953	1	100%	0	0%	0	09
Mathematicians	67	4,663	0	3,953	0	0%	0	0%	<u>U</u>	09
Pile Driving Equipment	67	4,663		3,953	0	0%	0	0%	0	09
Rivets	67	4,663	0	3,953	0	0%	0	0%	0	09
Wait Staff	67	4.663	1	3,483	1	100%	0	0%	0	09
Christian Science Reading Rooms Cloth Cutting	66 66	4,669 4,669	1	3.483 3,953	1	100% 0%	0	0% 0%	0	09
Luggage Manufacturers Equipment & Supplies	66	4,669	1	3,483	n	0%	1	100%	0	09

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To	
Transfers - Dry	66	4,669		3,953	0	0%	0	0%	Pursue	0 0%
Screw Machines & Equipment	65	4,674	0	3,953	0	0%	0	0%	0	0%
Sugar Refiners	65	4.674	0	3,953	0	0%	0	0%	0) 0%
Floats - Parade	64	4,676	0	3,953	0	0%	0	0%	0	0%
Signs - Photoluminescent	64	4,676	1	3,483	0	0%	1	100%	0	0%
Trap & Skeet Ranges	64	4.676	0	3.953	0	0%	0	0%	0	0%
Beetle Repellent Cardio-phlebotomy Training & Certification	63 63	4,679 4,679	<u> </u>	3,953 3,953	0	0% 0%	0	0% 0%	0	0 0%
Dairy Equipment Repair	63	4,679	<u> </u>	3,953	0	0%	0	0%	0	0 0%
Pressing Machines - Clothes	63	4,679	0		0	0%	0	0%	0	0%
Pressurization Equipment	63	4,679	0	3,953	Ö	0%	0	0%	0	0%
Quilting - Instruction	63	4,679	0	3,953	0	0%	0	0%	0	0%
Tobacco Growers Equipment & Supplies	63	4.679	2	3.202	1	50%	1	50%	0	0%
Vials	63	4,679	1	3,483	1	100%	0	0%	0	0%
Assayers	62 62	4,687	0	3,953	0	0%	0	0%	0	0%
Dental Staffing Livestock Order Buvers	62	4.687 4.687		3.202 3.953	0	0% 0%	2	100%	<u>U</u>	0%
Millinery - Wholesale & Manufacturers	62	4,687	0		0	0%	0	0%	0	0%
Pharmacies - Specialty - Hemophillia	62	4,687	0		0	0%	0	0%	0	0%
Pivots - Precision Instrument	62	4,687	Ō	3,953	0	0%	0	0%	Ō	0%
Tapes - Sound - Dealers	62	4,687	0	3,953	0	0%	0	0%	0) 0%
Tobacco Growers	62	4,687	0	3,953	0	0%	0	0%	0	0%
Bottle Caps & Seals	61	4,695	0	3,953	0	0%	0	0%	0	0%
Gelatin	61 60	4,695 4,697	0	3,953 3,953	0	0% 0%	0	0%	0	0%
Carbide Circulation Auditors	60	4,697 4,697	<u>U</u>	3,953	0	0%	0	0% 100%	0	0%
Engravers - Photo	60	4,697			0	0%	<u> </u>	0%	<u> </u>	0 0%
Foil & Foil Products	60	4,697	0	3,953	0	0%	0	0%	0	0%
Sound Level Testing - Industrial	60	4,697	0	3,953	0	0%	0	0%	0	0%
Aircraft Fixed Based Operator	59	4,702	0	3,333	0	0%	0	0%	0	0%
Frozen Custard Machines	59	4.702	1	3,483	0	0%	1	100%	0) 0%
Grinding Wheels	59	4,702	0	3,953	0	0%	0	0%	0	0%
Orchestras & Bands - Competitions	59 59	4,702 4,702	14	3,483 1,945	0	0% 0%	1	100% 57%	0	0%
Refreshment Stands Shuffleboards	59	4,702	14	3,953	0	0%	8	0%	<u>b</u>	0%
Thread	59	4,702	0	3,953	0	0%	0	0%	0	0%
Box Lunches	58	4,709	0	3,953	0	0%	0	0%	0	0%
Lanvards	58	4,709	Ō	3.953	0	0%	0	0%	Ō	0%
Ravioli	58	4,709	0	3.953	0	0%	0	0%	0	0%
Rollers	58	4,709	0	3,953	0	0%	0	0%	0	0%
Bronze Tablets	57 57	4,713	0	3,953	0	0%	0	0%	0	0 0%
Fur Farms - Equipment & Supplies Television Station Reps	57 57	4.713 4.713	0	3,953 3,483	0	0% 0%	<u>U</u>	0% 100%	0	0 0%
Translators Equipment	57	4,713	1	3,463	0	0%	0	0%	0	0%
Fallout Shelters - Consultants	56	4,717	0		0	0%	0	0%	0	0%
Surveyors - Cargo	56	4,717	0	3.953	0	0%	0	0%	0	0%
Tortilla & Tamale Making Equipment	56	4,717	0	3,333	0	0%	0	0%	0	0%
Choreographers	55	4,720	1	3,483	0	0%	0	0%	1	100%
Cornices - Building	55	4.720		3.953	0	0%	0	0%	0	0%
Filling Machinery Gold Leaf	55 55	4.720 4.720		3,483 3,483	0	0% 0%		100% 100%	0	0%
Missile & Rocket Manufacturers	55	4,720 4,720	1	3,483	0	0%	1	100%	0	0%
Needles	55	4,720	1	3,483	1	100%	0	0%	<u> </u>	0%
Concrete Mixers - Renting	54	4,726	Ô	3,953	Ō	0%	0	0%	0	0%
Lighting Fixtures - Cleaning	54	4,726	0	3,953	0	0%	0	0%	0	0%
Tobacco Buvers	54	4.726	1	3.483	0	0%	1	100%	0	0%
Compressors - Rent	53	4,729	0	3.953	0	0%	0	0%	0	0%
Electroforming Electroforming Materials	53	4,729	0	3,933	0	0%	0	0%	0	0%
Fireproofing Materials	53 53	4,729 4,729	1	3,483 3,953	1	100%	0	0% 0%	<u> </u>	0%
Sample Cards & Books Scientists - Pharmaceutical	53	4,729	<u> </u>		0	0% 0%	0	0%	<u>U</u>	0%
Brass Fabricators	52	4,729	0	3,953	0	0%	0	0%	0	0%
Crutches	52	4,734	0	3,953	0	0%		0%	0	0%
Marijuana - Accessories	52	4,734	10	2,190	4	40%	6	60%	0	0%
Online Dance Tutorials	52	4,734	0	3,953	0	0%	0	0%	0	0%
Savings & Loan Association - Reps	52	4,734	0	3,953	0	0%	0	0%	0	0%
Tinning	52 51	4.734 4.740	0	3,953 3,953	0	0%	0	0%	0	0%
Artificial Rock Dog Caves Camping Equipment - Renting	51	4.740 4.740	<u>0</u>	3,953 2,973	0	0% 0%	2	0% 100%	<u> </u>	0%
Cotton Goods Brokers	51	4,740			0	0%	<u> </u>	0%	<u> </u>	0 0%
Rotogravure Printers	51	4,740	0		0	0%	0	0%	0	0%
Caps - Wholesale & Manufacturers	50	4,744	1	3,483	1	100%	0	0%	0	0%
Cardboard	50	4,744	0	3,953	- 0	0%	0	0%	0	0%
Crankshaft Manufacturers	50	4,744	0	3.953	0	0%	0	0%	0	0%
Dressmaking Schools	50	4,744	3	2,973	0	0%	3	100%	0	0%
Addressing Machines & Supplies	49 49	4,748 4,748	1	3,483	0	0% 0%	1	100%	0	0%
Boxes - Used	49	4,748 4.748	0	3,953 3,953	0	0%	0	0% 0%	0	0%
Ironing Boards	491	4./48	0	3.953	0	0%	0	υ%	0	<u>. U%</u>

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Mayonnaise & Salad Dressings	49	4,748	0	3,953	0	0%	0	0%	0	0%
Store Fixtures - Used	49	4,748	i	3,483	1	100%	Ö	0%	0	0%
Anchors - Expansion	48	4,753	0	3.953	0	0%	0	0%	0	0%
Compactors - Waste - Supplies & Parts	48	4,753	0	3,953	0	0%	0	0%	0	0%
Fare Registers & Meters	48	4,753	2	3,202	2	100%	0	0%	0	0%
Noodles	48	4.753	0	3.953	0	0%	0	0%	0	0% 0%
Picnic Grounds	48 48	4,753 4,753	<u> </u>	3,953 3,953	0	0% 0%	0	0%	0	0%
Pipe Hangers Porcelain Enameling	48	4,753	U	3,953	1	100%	0	0%	0	0%
Restaurant Work Wear & Supplies	48	4,753	Ů	3,953	n n	0%	0	0%	0	0%
Brazing	47	4,761	0	3,953	Ö	0%	Ŏ	0%	0	0%
Coil Winding	47	4,761	0	3,953	0	0%	0	0%	0	0%
Incinerators	47	4.761	0	3.953	0	0%	0	0%	0	0%
Motion Picture Projection Service	47	4,761	1	3,483	1	100%	0	0%	0	0%
Turnstiles	47	4,761	0	3,953	0	0%	0	0%	0	0%
Canners	46	4.766	1	3.483	0	0%	1	100%	0	0% 0%
Easels - Wholesale & Manufacturers Glass Beads - Industrial	46 46	4.766 4.766	<u>U</u>	3.953 3.483	0	0% 100%	0	0% 0%	0	0%
Hair Dryers	46	4,766		3,463	1	0%	0	0%	0	0%
Plastics - Reinforced	46	4,766	0		0	0%	0	0%	0	0%
Attornevs & Lawvers - Nursing Home Neglect	45	4,771		3.953	0	0%		0%	0	0%
Fur Cuttings	45	4,771	0	3,953	0	0%	0	0%	0	0%
Glaziers Supplies	45	4,771	0	3,533	0	0%	0	0%	0	0%
Presses - Power	45	4.771	1	3.483	0	0%	1	100%	0	0%
Grain Inspection	44	4,775	0	3,953	0	0%	0	0%	0	0%
Cans Manufacturers Machinery	43	4,776 4,776	0	3,953 3,483	0	0%	0	0%	0	0% 0%
Fire Exit Devices Lead Renovator	43	4,776 4,776		3,483	1	100% 0%	0	0% 0%	0	0%
Sweaters	43	4,776 4,776	<u>U</u>		0	0%	<u>U</u>	0%	0	0%
Felt & Felt Products	42	4,780	0	3,953	0	0%	0	0%	0	0%
Geophysical Apparatus	42	4,780	0	3,953	0	0%	0	0%	0	0%
Gloves - Cleaning & Repairing	42	4,780	0	3,953	0	0%	0	0%	0	0%
Oils - Road	42	4,780	0	3,953	0	0%	0	0%	0	0%
Paper Cutting & Drilling Machines	42	4,780	0	3,953	0	0%	0	0%	0	0%
Racquetball Equipment & Supplies	42	4.780	0	3.953	0	0%	0	0%	0	0%
Recruiting - Armed Forces Stamp Machines	42 42	4,780	0	3,953	0	0% 0%	0	0% 0%	0	0% 0%
Black Light Equipment & Supplies	42	4,780 4,788	<u>U</u>	3,953 3,483	0	100%	0	0%	0	0%
Drone Servicing & Maintenance	41	4,788	1	3,483	1	0%	1	100%	0	0%
Grass Trimmers & Tillers	41	4,788	1	3,483	1	100%	Ô	0%	0	0%
Laminations - Motor & Transformer	41	4,788	0		0	0%	0	0%	0	0%
Name Plates - Holders	41	4.788	0		0	0%	0	0%	0	0%
Structural Imaging	41	4,788	0	3,953	0	0%	0	0%	0	0%
Wire Cloth	41	4,788	0	3,933	0	0%	0	0%	0	0%
Brush Hogging	40	4,795	0		0	0%	0	0%	0	0% 0%
Color Cards Naval Stores	40 40	4,795 4,795	0	3,953 3,483	0	0% 100%	0	0% 0%	0	0%
Sanitary Napkins	40	4,795			1	0%	0	0%	0	0%
Surface Plates	40	4,795	0	3,953	0	0%	0	0%	0	0%
Zippers - Repair	40	4.795	0		0	0%	Ö	0%	Ö	0%
Antique Asian Rugs	39	4,801	0	3,953	0	0%	0	0%	0	0%
Capacitors	39	4,801	0	3,953	- 0	0%	0	0%	0	0%
Columbarium	39	4.801	0	3.953	0	0%	0	0%	0	0%
Cottonseed Products	39	4,801	0	3,953	0	0%	0	0%	0	0%
Radioactivity & Radiation Instruments, Supplies & Services	39 39	4,801	0	3,953 3,953	0	0%	0	0%	0	0% 0%
Tape Recorders - Sound - Service & Repair Wire Stitching Machines & Supplies	39	4.801 4.801	0	3,953	0	0% 0%	0	0% 0%	0	0%
Anti-Fogging Compounds	39	4,801	<u>U</u>	3,953	0	0%	<u> </u>	0%	0	0%
Expanded Metals	38	4,808	0		0	0%	0	0%	0	0%
Ivory Goods	38	4,808	0		0	0%	0	0%	0	0%
Opera Companies	38	4,808	0	3.953	0	0%	0	0%	0	0%
Steeples & Spires	38	4,808	0	3,953	0	0%	0	0%	0	0%
Fuel - Marine	37	4,813	0	3,953	0	0%	0	0%	0	0%
Mezzanines & Platforms	37	4.813	0	3.953	Õ	0%	<u>0</u>	0%	0	0% 0%
Plasterers Equipment & Supplies	37	4,813	0	3,333	0	0%	0	0%	0	0%
Rolling Mill Machinery Terra Cotta	37 37	4,813 4,813	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Boards Of Trade	36	4,818	<u> </u>	3,953	0	0%	0	0%	0	0%
Fire Extinguishing Fluid	36	4,818	0		0	0%	0	0%	0	0%
Fur Cleaning & Dyeing - Wholesale	36	4,818	0	3,953	0	0%	0	0%	0	0%
Lamp Shades - Cleaning & Repairing	36	4.818	i	3,483	i	100%		0%	0	0%
Lighting Plants	36	4,818	0	3,333	0	0%	0	0%	0	0%
Microwave Ovens - Supplies & Parts	36	4,818	0	3,953	0	0%	0	0%	0	0%
Ouilts - Renovating	36	4.818	0	3.953	0	0%	0	0%	0	0%
Records - Phono - Manufacturers Equipment & Supplies	36	4.818	Ŏ	3.953	Ŏ	0% 0%	Ŏ	0% 0%	0	0% 0%
Therapy Dogs Motor Home - Carpet & Upholstery Cleaning	36 35	4,818 4,827	0	3,953 3,953	0	0%	0	0%	0	0%
Dowels	35 34	4,827 4,828	0		0	0%	0	0%	0	0%
DOMEIS	341	4,828	- 0	3,953	U	0%	- 0	0%	U	U70

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To	
Meteorological Instruments	34	4,828	0	3,953	0	0%	0	0%	Pursue 0	0%
Waste - Cotton, Wool	34	4,828	0	3.953	0	0%	0	0%	0	0%
Cord Sets & Cords - Electric	33	4.831	0	3.953	0	0%	0	0%	0) 0%
Embossing Equipment & Supplies	33	4,831	0	3,953	0	0%	0	0%	0	0%
Jigs & Fixtures	33 33	4,831 4,831	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Punches Racquetball Court Construction	33	4,831	0		0	0%	0	0%	<u>U</u>	0 0%
Seismograph Service	33	4,831	0	3,953	0	0%	0	0%	0	0%
Bowling Instruction	32	4,837	Ō	3,953	0	0%	0	0%	Ō	0%
Boy & Girl Organizations - Supplies	32	4.837	0	3.953	0	0%	0	0%	0	0%
Carpet & Rug Measuring	32	4,837	0	3,953	0	0%	0	0%	0	0%
Drone Manufacturing	32	4,837	2	3,202	2	100%	0	0%	0	0%
Elastic Goods	32	4.837	0	3,333	0	0%	0	0%	0	0%
Entomologists Pangos & Ovens - Supplies & Parts	32 32	4,837 4,837	1	3,483 3,202	2	100% 100%	0	0% 0%	0	0 0%
Ranges & Ovens - Supplies & Parts Table Tennis Facilities	32	4,037	<u>2</u>		<u> </u>	0%	0	0%	0	0 0%
Tube Cleaning & Expanding Equipment	32	4.837	0	3,953	0	0%	0	0%	0	0%
Aguatic Rescue Relocation	31	4,846	1	3,483	Ö	0%	0	0%	1	100%
Dock Covers	31	4,846	0		0	0%	0	0%	0	0%
Libraries - Circulating & Rental	31	4.846	0	3.953	0	0%	0	0%	0) 0%
Milling Cutters	31	4,846	1	3,483	0	0%	1	100%	0	0%
Mops - Wholesale & Manufacturers	31	4,846	0	3,953	0	0%	0	0%	0	0%
Motion Picture Equipment & Supplies - Repair Tolometer Equipment	31 31	4,846 4,846	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Telemeter Equipment Bag Ties	31	4,846 4,853	0	3,953 3,953	0	0%	0	0%	<u> </u>	0 0%
Paper Hangers Equipment & Supplies	30	4,853	n	3,953	0	0%	0	0%	<u> </u>	0 0%
Ship Wreckers	30	4,853	0	3.953	0	0%		0%		0%
Tanks - Used	30	4,853	0	3.953	0	0%	0	0%	0	0%
Cams - Grinding & Cutting	29	4,857	0	3,953	0	0%	0	0%	0	0%
Coats Of Arms	29	4,857	3	2,973	3	100%	0	0%	0	0%
Feed Grinding	29	4.857	0	3.953	0	0%	0	0%	0	0%
Fire Lookout Stations Jalousies	29 29	4,857 4,857	0	3,953 3,953	0	0% 0%	0	0% 0%	<u> </u>	0%
Laces	29	4,857	0	3,953	0	0%	0	0%	0	0%
Magazines - Back Number	29	4,857	0	3,953	0	0%	0	0%	0	0%
Rectifiers - Electric	29	4,857	0	3,953	Ö	0%	0	0%	0	0%
Snowmobile Tours	29	4,857	1	3,483	1	100%	0	0%	0	0%
Table Suppliers	29	4.857	0	3.953	0	0%	0	0%	0	0%
Urban Farmer	29	4.857	0	3.953	0	0%	0	0%	0) 0%
Beer Coil Cleaning Equipment	28	4,868		3,953	0	0%	0	0%	0	0%
Cocktail Mixes	28	4,868	3	2,973	0	0%	3	100%	0	0 0%
Computers - Time Share Cotton Picking Machinery	28 28	4,868 4,868	0	3.953 3,953	0	0% 0%	0	0% 0%	<u>U</u>	0 0%
Handball Courts	28	4,868	0	3,953	0	0%	0	0%	0	0%
Heat Sealing Equipment & Supplies	28	4,868	0	3,953	0	0%	0	0%	0	0%
Lacquers - Manufacturers	28	4,868	1	3,483	1	100%	0	0%	0	0%
Fish Processors Equipment	27	4,875	0		0	0%	0	0%	0	0%
Hair Nets	27	4,875	0	3,953	0	0%	0	0%	0	0%
Bindings - Bias & Straight	26	4.877	0	3.953	0	0%	0	0%	0	0%
Cylinders - Hydrostatic Testing	26 26	4.877 4.877	0	3.953 3.953	0	0% 0%	0	0% 0%	0	0%
Gas Recycling Plants Libraries - Institutional	26 26	4,877 4,877	0	3,953	0	0%	0	0%	0	0%
Metal Cleaning Machines	26	4,877	0		0	0%	0	0%	<u> </u>	0%
Terrazzo Equipment & Supplies	26	4,877	0	3,953	0	0%	0	0%	0	0%
Airport Designers	25	4,883	0	3,953	0	0%	0	0%	0	0%
Attornevs & Lawvers – Short Sale	25	4.883	1	3.483	1	100%	0	0%	0	0%
Degreasing Equipment & Supplies	25	4,883	0	3,953	0	0%	0	0%	0	0%
Flashers - Electric	25	4,883	2	3,202	2	100%	0	0%	0	0%
Fruits - Glace	25 25	4,883	0		0	0%	0	0%	0	0%
Geographers Ice Substitutes	25 25	4.883 4.883	0	3.953 3.953	0	0% 0%	0	0% 0%	0	0%
Picture Hangers - Wholesale & Manufacturers	25	4,883	0	3,953	0	0%	0	0%	0	0%
Separators	25	4,883	0	3,953	0	0%		0%	0	0%
Ski Lift Equipment	25	4,883	0	3.953	0	0%	0	0%	0	0%
Escalators	24	4,893	0	3,953	0	0%	0	0%	0	0%
Factory Locating Consultants	24	4,893	0	3,953	0	0%	0	0%	0	0%
Naturist Nudist Communities	24 24	4.893 4.893	0	3.953 3.953	0	0%	0	0%	0	0%
Pullevs Shoe Dvers	24 24	4.893 4.893	0	3.953 3.953	0	0% 0%	0	0% 0%	0) 0%
Shoe Dyers Vibrators - Industrial	24	4,893 4,893	0		0	0%	0	0%	0	0%
Arboretums	23	4,899	0	3,953	0	0%	0	0%	<u> </u>	0%
Pewterware	23	4,899	0	3,953	0	0%	0	0%	0	0%
Spark Plugs	23	4,899	0	3,953	0	0%	0	0%	0	0%
Bowling Lane Refinish & Repair	22	4.902	0	3.953	0	0%	0	0%	0	0%
Indexing Service - Book, Periodical	22	4.902	0	3.953	0	0%	0	0%	0) 0%
Motion Picture Film Libraries	22	4,902	1	3,483	0	0%	1	100%	0	0%
Rockfall Mitigation	22	4,902	0	3,953	0	0%	0	0%	0	0%
Rubber - Crude	22	4,902	0	3.953	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	
Sculptors Equipment & Supplies	22	4,902	1	3,483	1	100%	0	0%	0	0%
Artist - Touch Up	21	4,908	0	3.953	0	0%	0	0%	0	0%
Luggage Covers Marijuana - Grower	21 21	4,908 4,908	1	3.483 3,202	0	0% 50%	1	100% 50%	0	0%
Motion Picture Film Storage	21	4,908 4,908	<u>2</u>		1	0%	1	0%	<u> </u>	0 0%
Nailing Machinery	21	4,908	0	3,953	0	0%	0	0%	0	0%
Poison Control Centers	21	4,908	0	3,953	0	0%	0	0%	0	0%
Tobacco Machinery	21	4,908	0	3,953	0	0%	0	0%	0	0%
Agates	20	4,915	0	3.953	0	0%	0	0%	0	0%
Batching Equipment Cold Type Composition	20 20	4.915 4.915	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Planetariums	20	4,915	<u> </u>	3,953	0	0%	0	0%	0	0 0%
Balancing Equipment	19	4,919	0		0	0%	0	0%	0	0%
Chimneys - Prefabricated	19	4,919	0	3,953	0	0%	0	0%	0	0%
Cleaners & Dyers Supplies	19	4,919	1	3,483	0	0%	1	100%	0	0%
Missile & Rocket Components - Manufacturers	19 19	4,919 4,919	0	3,333	0	0%	0	0%	0	0%
Oils - ReRefined Stencil Cutting Machines	19 19	4.919 4.919	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Tape Recorders - Sound - Supplies & Parts	19	4,919	0		0	0%	0	0%	0	0%
Titling Service - Television & Motion Pictures	19	4,919	1	3,483	0	0%	1	100%	0	0%
Ladders - Renting	18	4,927	0	3,953	0	0%	0	0%	0	0%
Livestock - Commission	18	4,927	0	3,953	0	0%	0	0%	0	0%
Microwave Ovens - Dealers	18	4,927	0	3,953	0	0%	0	0%	0	0%
Printers - Cellophane, Foil Racquetball Courts - Public	18 18	4,927 4,927	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Tailoring Instruction	18	4,927	<u>U</u>	3,953	n	0%	n	0%	<u>U</u>	0 0%
Venetian Blinds - Repair	18	4,927	0	3.953	0	0%		0%	0	0%
Barometers	17	4.934	0	3.953	0	0%	0	0%	0	0%
Coal Washing	17	4,934	0	3,953	0	0%	0	0%	0	0%
Safety Cans	17	4,934	0	3,333	0	0%	0	0%	0	0%
Seismograph Equipment & Supplies Shims	17 17	4.934 4.934	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Cinders	16	4,939	0	3,953	0	0%	0	0%	0	0%
Doll Manufacturers Equipment & Supplies	16	4,939	0	3,953	0	0%	0	0%	0	0%
Drug Discovery Provider	16	4,939	0	3,953	0	0%	0	0%	0	0%
Grommets	16	4,939	0	3,953	0	0%	0	0%	0	0%
Magnetic Inspection Service	16	4,939	0	3,953	0	0%	0	0%	0	0%
Paper Towels Power Take - Offs	16 16	4,939 4,939	0	3.953 3.953	0	0% 0%	0	0% 0%	0	0%
Shovels - Power	16	4,939	0	3,953	0	0%	0	0%	0	0%
Spill Control Service	16	4,939	0	3,953	0	0%	0	0%	0	0%
Sugar Brokers & Wholesalers	16	4.939	0		0	0%	0	0%	0	0%
Box Openers	15	4,949	0	3,953	0	0%	0	0%	0	0%
Burlap	15 15	4,949 4,949	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Cryotherapy Deodorizing Equipment	15	4,949	<u> </u>	3,953	0	0%	0	0%	0	0%
Etching Equipment & Supplies	15	4,949	0		0	0%	0	0%	0	0%
Flanges	15	4,949	0	3,953	0	0%	0	0%	0	0%
Fuel Tax Service	15	4.949	1	3,483	1	100%	0	0%	0	0%
Inserts - Screw Thread	15 15	4,949 4,949	0	3,953 3,953	0	0%	0	0% 0%	0	0%
Linoleum Layers Equipment & Supplies Motion Picture Laboratories	15 15	4,949 4,949	0	3,953	0	0% 0%	0	0%	0	0%
Oil Hole Covers	15	4,949	0		0	0%	0	0%	0	0%
Pillows - Renovating	15	4,949	0	3,953	0	0%	0	0%	0	0%
Pop-up Stores	15	4,949	2	3,202	0	0%	2	100%	0	0%
Stone Slinger	15 15	4,949 4 949	0	3.953 3.953	0	0%	0	0%	0	0%
Sweaters - Trimming Service Synagogues	15 15	4,949 4,949	0	3,953	0	0% 100%	0	0% 0%	0	0%
Custom Synthesis	15	4,949	1		0	0%	0	0%	<u> </u>	0 0%
Excelsior	14	4.965	0	3.953	0	0%	0	0%	0	0%
Gas Boosters	14	4.965	0	3.953	0	0%	0	0%	0	0%
Gilders	14	4,965	0	3,953	0	0%	0	0%	0	0%
Livestock Grooming	14 14	4,965 4,965	0	3,953 3,953	0	0%	0	0% 0%	0	0%
Pattern Makers Equipment & Supplies Stakes	14 14	4,965 4,965	<u>U</u>	3,953 3,953	0	0% 0%	0 0	0%	<u>U</u>	0 0%
Tennis Court Enclosures	14	4,965	0	3,953	0	0%	0	0%	0	0%
Brake Shoe Bonding & Exchanging	13	4.973	0	3.953	0	0%	0	0%	0	0%
Christian Science Practitioners	13	4.973	1	3.483	1	100%	0	0%	0) 0%
Coils - Fin	13	4,973	0	3,953	0	0%	0	0%	0	0%
Dyers - Industrial	13	4,973 4,973	0	3,533	0	0%	0	0%	0	0%
Fire Doors & Shutters Fur Dressers & Dyers	13 13	4.973 4,973	<u>U</u>	3,953 3,953	0	0% 0%	0 0	0% 0%	<u>U</u>	0 0%
Perforated Materials	13	4,973	0	3,953	0	0%	0	0%	0	0%
Slicing Machines	13	4.973	0	3.953	0	0%	0	0%	0	0%
Snow Making Machines	13	4.973	0	3.953	0	0%	0	0%	0) 0%
Thermograph Equipment & Supplies	13	4,973	1	3,483	1	100%	0	0%	0	0%
Choirs Dehydrating Equipment	12 12	4,983 4,983	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0 0%
Delivurating Equipment	12	4.983	0	3.953	0	0%	01	υ%	0	<u>/ U%</u>

Industry Classification Motion Picture Research Service Pole Line Equipment Rulers & Vardsticks Brake Fluids Desk Pads & Accessories	Inquiries 12 12	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To	
Pole Line Equipment Rulers & Yardsticks Brake Fluids Desk Pads & Accessories	12	4 Oo3							Pursue	9/6
Pole Line Equipment Rulers & Yardsticks Brake Fluids Desk Pads & Accessories	12	4,983	0	3,953	0	0%	0	0%	0	0%
Brake Fluids Desk Pads & Accessories		4,983	0	3.953	0	0%	0	0%	0	0%
Desk Pads & Accessories	12	4.983	0	3.953	0	0%	0	0%	0	0%
Desk Pads & Accessories	11	4,988	0	3,953	0	0%	0	0%	0	0%
Enameling, Japanning & Lacquering	11 11	4,988 4,988	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Gold Stamping	11	4,988	0		0	0%	0	0%	0	0%
Ice Crushers	11	4,988	0	3,953	0	0%	0	0%	0	0%
Jias & Fixtures - Components	11	4,988	0	3,953	Ö	0%	Ö	0%	Ö	0%
Lithographic Negatives & Plates	11	4.988	0	3.953	0	0%	0	0%	0	0%
Measuring Tapes & Rules	11	4,988	0	3,953	0	0%	0	0%	0	0%
Pipe & Boiler Covering Materials	11	4,988	0	3,953		0%	0	0%	0	0%
Teletypewriters & Systems Wire Straighten & Cut	11 11	4,988 4,988	1	3,483 3,953	1	100% 0%	0	0% 0%	0	0%
Broaching	10	4,999	0	3,953	0	0%	0	0%	0	0%
Chute Cleaning	10	4,999	0		0	0%	0	0%	0	0%
Compasses	10	4,999	0	3,953	0	0%	0	0%	0	0%
Counterfeit Money Detection Devices	10	4,999	0	3,953	0	0%	0	0%	0	0%
Dishwashing Machines - Supplies & Parts	10	4,999	0		0	0%	0	0%	0	0%
Doors - Vinvl	10	4.999	0	3.953	0	0%	0	0%	0	0%
Fishing Licenses	10	4.999 4.999	0	3,953 3,953	0	0%	0	0%	0	0%
Leather Finishes Malt & Hops	10 10	4,999	0	3,953	0	0% 0%	0	0% 0%	0	0%
Masts & Spars	10	4,999	0	3,953	0 n	0%	n l	0%	<u>U</u>	0%
Moorage	10	4,999	0	3,953	0	0%	n	0%	0	0%
Neckwear - Wholesale & Manufacturers	10	4,999	0	3,953	0	0%	0	0%	0	0%
Ore	10	4,999	0	3.953	0	0%	0	0%	0	0%
Rings - Retaining	10	4,999	0	3.953	0	0%	0	0%	0	0%
Strippers - Mechanical	10	4,999	0	3,953	0	0%	0	0%	0	0%
Towels - Industrial	10	4,999	0	3,333	0	0%	0	0%	0	0%
Winding Machinerv Autographic Registers & Supplies	10	4,999 5,016	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Babbitt Metals	9	5,016	0	3,953	0	0%	0	0%	0	0%
Bronze Powders & Liquids	9	5,016	0	3,953	0	0%	0	0%	0	0%
China & Glassware - Renting	9	5,016	0	3,953	0	0%	0	0%	0	0%
Dining Car Builders	9	5,016	2	3,202	0	0%	2	100%	0	0%
Embossing	9	5,016	0	3,953	0	0%	0	0%	0	0%
Pants	9	5.016	0	3,953	0	0%	0	0%	0	0%
Pipe Thread Protector	9	5.016 5,016	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Rattan, Reeds & Willows Stamp Pads	9	5,016	1	3,483	1	100%	0	0%	0	0%
Caissons - Structural	8	5.026	0	3,953	i i	0%	0	0%	0	0%
Convents & Monasteries	8	5,026	0	3,953	0	0%	0	0%	0	0%
Flock Manufacturers & Processors	8	5,026	0	3,953	0	0%	0	0%	0	0%
Folding Machines	8	5,026	0	3,953	0	0%	0	0%	0	0%
Motion Picture Technicians	8	5.026	0	3.953	0	0%	0	0%	0	0%
Oil Seeds	8	5,026	0		0	0%	0	0%	0	0%
Radio Program Surveys	8	5,026	0	3,953	0	0%	0	0%	0	0%
Steel & Brass Stamps Buovs - Marine	81	5.026 5.034		2.667 3.953	2	40% 0%	3	60% 0%	0	0%
Chucks	7	5,034	0	3,953	0	0%	0	0%	0	0%
Demagnetizers	7	5,034	0	3,953	0	0%	n	0%	0	0%
Dredging Machinery	7	5,034	Ö	3.953	0	0%	0	0%	0	0%
Gavels	7	5,034	0	3,953	0	0%	0	0%	0	0%
Magnetic Inspection Equipment	7	5,034	0	3,953	0	0%	0	0%	0	0%
Pipe - Used	7	5.034	0	3,333	0	0%	0	0%	0	0%
Shafting Suicide Prevention Service	/	5.034 5,034	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Tear Gas	7	5,034	0		0	0%	0	0%	0	0%
Tree Climbing Instruction	7	5.034	0	3,953	0	0%	0	0%	0	0%
Umbrellas - Repairing	7	5,034	0	3,953	0	0%	0	0%	0	0%
Assayers Supplies	6	5,046	0	3,953	0	0%	0	0%	0	0%
Breakfast Nooks & Booths	6	5,046	0	3,953	0	0%	0	0%	0	0%
Clav	6	5.046	0	3.953	0	0%	0	0%	0	0%
Concrete Vibrators	6	5,046	0	3,953	0	0%	0	0%	0	0%
Couplings Latex - Liquid	6	5,046 5,046	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Latex - Liquid Linoleum - Wholesale & Manufacturers	6	5.046	0	3,953	0	0%	0	0%	0	0%
Matches	6	5,046	0	3,953	0	0%	0	0%	0	0%
Oceanographers	6	5,046	0		0	0%	0	0%	0	0%
Podiatrists Reference Service	6	5.046	Ō	3.953	0	0%	0	0%		0%
Print Cutters	6	5,046	0	3,953	0	0%	0	0%	0	0%
Punch Presses	6	5,046	0	3,953	0	0%	0	0%	0	0%
Reflectors	6	5.046	0	3.953	0	0%	0	0%	Ď	0%
Wire Strippers Aprons - Industrial	b	5.046 5,060	0	3,333	0	0% 0%	0	0% 0%	0	0%
	5	5,060	0	3,953	0	0%	0 0	0%	0	0%
Boxes - Wire Bound	ɔi	5,060	U	3,953	0	0%	U	0%	U	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	
Collapsible Tubes	5	5,060	0	3,953	0	0%	0	0%	0	0%
Dusters & Dustina Cloths	5	5.060	Ō	3,953	Ō	0%	Ō	0%	0	0%
Jade & Jade Goods	5	5.060	0	3.953	0	0%	0	0%	0) 0%
Metallizing Equipment	5	5,060 5,060	0	3,953 3,953	0	0% 0%	0	0%	0	0 0%
Oils - Animal & Fish Perfuming - Fabric, Paper	5	5,060	0	3,953	0	0%	0	0% 0%	<u>U</u>	0%
Rayon Fabrics	5	5,060	0		0	0%	0	0%	0	0%
Solder	5	5,060	0	3,953	0	0%	0	0%	0	0%
Solvents - Reclaiming	5	5.060	0	3.953	0	0%	0	0%	0	0%
Tape Applying & Dispensing Machines	5	5.060 5.060	0	3,953 3,953	0	0%	0	0%	0	0%
Tin Waterbeds - Service & Repair	5	5,060	<u> </u>	3,953	0	0% 0%	0	0% 0%	<u> </u>	0%
Bridge Instruction	4	5,075	0		0	0%	0	0%	0	0%
Cloud Services	4	5,075	0	3,953	0	0%	0	0%	0	0%
Combs	4	5,075	0	3,953	0	0%	0	0%	0	0%
Criminologists	4	5,075	0	3,333	0	0%	0	0%	0	0%
Encyclopedia & Book Sales by Mail Geochemists	4	5.075 5,075	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Geologists Supplies	4	5,075	<u> </u>		0	0%	0	0%	0	0%
Handkerchiefs	4	5,075	0	3,953	0	0%	0	0%	0	0%
Nuclear Reactor - Manufacturers	4	5.075	0	3,953	0	0%		0%	0	0%
Perforating Machines	4	5,075	0	3,953	0	0%	0	0%	0	0%
Pipe Joint Compounds	4	5,075	0	3,953	0	0%	0	0%	0	0%
Sprockets Washing Mashings & Draws - Wholesale & Manufasturers	4	5.075	0	3.953	0	0%	0	0%	0	0%
Washing Machines & Dryers - Wholesale & Manufacturers Attorneys & Lawyers - Condominium Conversion	4	5,075 5,088	1	3,483 3,953	1	100% 0%	0	0% 0%	0	0%
Bathing Beaches	3	5.088	0		0	0%	0	0%	<u> </u>	0 0%
Chewing Gum	3	5.088	0	3.953	0	0%	0	0%	0	0%
Coils - Plate	3	5,088	0	3,953	0	0%	0	0%	0	0%
Creosote	3	5,088	0	3,333	0	0%	0	0%	0	0%
Dials	3	5.088	0	3.953	0	0%	0	0%	0	0%
Doughnut Machines & Supplies Drill Presses	3	5,088 5,088	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Grain Inspection Supplies	3	5,088	0	3,953	0	0%	0	0%	0	0%
Gummina Service	3	5.088	0	3,953	0	0%	Ö	0%	0	0%
Hematology	3	5,088	0	3,953	0	0%	0	0%	0	0%
Knit Goods Blocking Service	3	5,088	0	3,953	0	0%	0	0%	0	0%
Marijuana - Processor	3	5.088 5.088	0	3.953 3.953	0	0%	0	0%	0	0 0%
Monorail Systems Oilcloth	3	5,088	<u> </u>	3,953	0	0% 0%	0	0% 0%	<u> </u>	0%
Pennants	3	5,088	0	3,953	0	0%	0	0%	0	0%
Zinc Oxide	3	5.088	0	3.953	0	0%	0	0%	0	0%
Anodes	2	5,105	0	3,953	0	0%	0	0%	0	0%
Bacteriologists	2	5,105	0	3,953 3,953	0	0%	0	0%	0	0 0%
Cloth Cutting Machines Coin Wrappers	2	5,105 5,105	0	3,953	0	0% 0%	0	0% 0%	<u>U</u>	0%
Diaries	2	5,105	0		0	0%	0	0%	0	0%
Drop Cloths	2	5,105	0	3,953	0	0%	0	0%	0	0%
Flame proofing Materials	2	5.105	0	3.953	0	0%	0	0%	0	0%
Fuses - Electric	2	5,105	0		0	0%	0	0%	0	0%
Grain Exchanges Hampers - Wholesale & Manufacturers	2	5,105 5,105	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0 0%
Lead Burning	2	5,105	<u> </u>		0	0%	0	0%	<u>U</u>	0%
Livestock Spraying	2	5,105	0	3,953	Ö	0%	0	0%	0	0%
Meat Patty Molding Machines	2	5,105	0	3,953	0	0%	0	0%	0	0%
Micrometers	2	5.105	0	3,333	0	0%	0	0%	0	0%
Oils - Hydrogenated Radio Direction Finders	2	5,105 5,105	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Radio Direction Finders Rope Splicing	2	5,105 5,105	<u>U</u>		0	0%	1	100%	0	0%
Sanitariums	2	5,105	0	3,463	0	0%	0	0%	0	0%
Shortening	2	5.105	0	3.953	0	0%	0	0%	0	0%
Strainers - Wholesale & Manufacturers	2	5,105	0	3,953	0	0%	0	0%	0	0%
Sundials	2	5,105	0	3,953	0	0%	0	0%	0	0 0%
Tariff Bureaus Balls - Glass	2	5.105 5,127	0	3,953 3,953	0	0% 0%	0	0% 0%	0	0%
Cave Exploration Equipment & Supplies	1	5,127	0	3,953	0	0%	0	0%	0	0%
China Decorators	1	5.127	0	3.953	0	0%	Ŏ	0%	0	0%
Comparators	1	5.127	0	3.953	0	0%	0	0%	0	0%
Deposit Protection	1	5,127	0	3,333	0	0%	0	0%	0	0%
Leather Findings	1	5,127	0	3,333	0	0%	0	0%	0	0 0%
Oil Well Fire Extinguishing Oils - Cutting	1	5.127 5,127	<u>U</u>	3,953 3,953	0	0% 0%	0	0% 0%	<u> </u>	0 0%
Ship Cleaning	1	5,127	0		0	0%	0	0%	0	0%
Ship Registers	1	5.127	0	3.953	0	0%	0	0%	0	0%
Sweeping Compounds	1	5.127	0	3.953	0	0%	0	0%	0) 0%
Tanks - Wooden	1	5,127	0	3,953	0	0%	0	0%	0	0%
Teletypewriters Supplies	1	5,127 5,127	0	3,953 3,953	0	0%	0	0% 0%	0	0 0%
Tin ware	1,	5,12/	0	3.953	0	0%	0	0%	0	

US and Canada BBB 2016 Statistics Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Universal Joints	1	5,127	0	3,953	0	0%	0	0%	0	0%
Swaging	0	5.142	1	3,483	1	100%	0	0%	0	0%