	,	T	Sorted by Inquiries	т				Ti-		
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Total	10,831,834		26,120		19,340	74%	6,102	23%	678	3%
Roofing Contractors	454,769	1	338	11	192	57%	124	37%	22	7%
Contractors - General Auto Dealers - Used Cars	273,845 264,390	2	300 470	13	106 343	35% 73%	173 123	58% 26%	21	7% 1%
Movers	244,255	3	514	5	304	73% 59%	192	37%	18	4%
Plumbers	239,957	5	246	19	195	79%	49	20%	2	1%
Home Improvements	199,572	6	135	44	83	61%	48	36%	4	3%
Collection Agencies	185,720	7	696	3	649	93%	47	7%	0	0%
Heating & Air Conditioning	177,637	8	213	23	176	83% 74%	37	17%	0	0% 2%
Home Builders Auto Repair & Service	169,294 165,841	10	193 251	27 17	143 174	69%	47 74	24% 29%	3	1%
Landscape Contractors	161,728	11	126	50	66	52%	57	45%	3	2%
Auto Dealers - New Cars	123,402	12	731	2	601	82%	130		0	0%
Electricians	110,390 105,477	13 14	32 98	141 64	27 78	84% 80%	4 19	13% 19%	1	3% 1%
Property Management Furniture - Retail	105,477	15	732	1	573	78%	155	21%	4	1%
Paving Contractors	93,705	16	144	39	81	56%	61	42%	2	1%
Painting Contractors	90,927	17	66	80	40	61%	23	35%	3	5%
Concrete Contractors	86,668	18	112	57	55	49%	53	47%	4	4%
Heating Contractors	85,472	19	71	76	57	80%	14	20%	0	0% 0%
Auto Body Repair & Painting Windows & Doors - Installation & Service	82,259 78,616	20 21	47 121	101 53	32 95	68% 79%	15 25	32% 21%	0	0% 1%
Computers Hardware, Software & Service	74,644	21	153	38	110	79% 72%	42	21%	1	1%
Travel Agencies & Bureaus	74,070	23	249	18	216	87%	32	13%	1	0%
Windows	73,596	24	132	47	99	75%	29	22%	4	3%
Loans	72,145	25	166	33	150	90%	16	10%	0	0%
Construction & Remodeling Services	69,856	26 27	64	81 25	34	53%	26	41%	4	6%
Lawn Maintenance Insurance Companies	65,619 65,416	27 28	202	25 63	178 91	88% 92%	24 8	12% 8%	0	0%
Windows - Installation & Service	61,054	29	99 55	92	47	85%	5	9%	3	0% 5%
Mortgage Brokers	59,063	29 30	38	122	29	76%	7	18%	2	5%
Pest Control Services	55,521	31	38	122	26	68%	12	32%	0	0%
Carpet & Rug Cleaners	55,294	32 33	46	104	35	76%	10	22%	1	2%
Security Control Equipment & System Monitors	55,031	33	157	37	143	91%	11	7%	3	2% 0%
Water Filtration & Purification Equipment	52,794	34	131	49	104	79%	27		U	U%
Burglar Alarm Systems - Dealers, Monitoring & Service	49,406	35	195	26	186	95%	8	4%	1	1%
Internet Services	48,180	36	295	14	248	84%	46	16%	1	0%
Water Heaters - Dealers	47,550	37	567	4	546	96%	21	4%	0	0%
Financial Services	47,410	38	137	42	133	97%	3	2%	1	1%
Energy Service Companies	46,934	39	162	34	145 90	90% 71%	17	10% 28%	0	0% 1%
Moving & Storage Company Credit & Debt Counseling	46,499 46,166	40 41	126 61	50 85	51	84%	35	15%	1	2%
Appliances - Major - Dealers	46,076	42	172	32	146	85%	23	13%	3	2%
Tree Service	45,318	43	31	145	18	58%	8	26%	5	16%
Beauty Salons	41,489	44	123	52	78	63%	34	28%	11	9% 3%
Jewelers - Retail	41,304	45	134	46	81	60%	49	37%	4	3% 2%
Fire & Water Damage Restoration Attorneys & Lawyers	40,301 36,735	46 47	41 16	116 253	35 12	85% 75%	5	12% 25%	1	0%
Building Contractors	36,070	48	26	171	13	50%	13	50%	0	0%
Appliances - Major - Service & Repair	35,402	49	219	22	76	35%	142		1	0%
Excavating Contractors	35,242	50 51	15	269	9	60%	5	33%	1	7%
Air conditioning & Heating Contractors - Residential	34,929	51	89	68	69	78%	18	20%	2	2%
Fence Contractors Consumer Finance & Loan Companies	33,974 32,865	52 53	46 80	104 70	28 74	61% 93%	18 6	39% 8%	0	0% 0%
Auto Services	31,729	54	37	124	26	70%	11	30%	0	0%
Online Drug & Prescription Services	31,252	55	15	269	10	67%	2	13%	3	20%
Insurance Services	30,816	56	25	178	24	96%	1	4%	0	0%
Health Clubs	30,623	57	181	30	169	93%	12	7%	0	0% 6%
Kitchen & Bath - Design & Remodeling	29,264 29,152	58 59	35 23	131	20	57% 65%	13	37% 35%	2	0%
Gutters & Downspouts Tax Return Preparation	29,132	60	76	193 73	15 67	88%	<u> </u>	11%	1	1%
Tours - Operators & Promoters	28,299	61	161	35	158	98%	2	1%	î	1%
Duct Cleaning	27,951	62	16	253	7	44%	9	56%	0	1% 0%
Siding Contractors	27,121	63	24	182	18	75%	5	21%	1	4%
Furnace Sales & Service	26,662	64 65	63	82 205	60	95%	3	5% 0%	0	0% 0%
Legal Forms Immigration & Naturalization Consultants	26,634 26,466	66	34	136	22 26	100% 76%	7	21%	1	3%
Garage Doors & Openers	26,216	67	20	218	15	75%	4	20%	î	5%
Drywall Contractors	26,199	68	8	411	3	38%	5	63%	0	0%
Snow Removal Service	26,065	69	67	78	34	51%	25	37%	8	12% 0%
Home Inspection Service	25,891	70	13	300	13	100%	0	0%	0	0%
Contractor - Insulation	25,723	71	12	314	9	75%	3	25%	0	0%
Tire Dealers Swimming Pool Contractors, Dealers, Design	25,632 25,557	72 73	44 45	110 107	33 35	75% 78%	11	25% 20%	0	0% 2%
House Cleaning	25,002	74	28	163	18	64%	10		0	
Carpet & Rug Dealers - New	24,866	75	31	145	23	74%	8	26%	0	0%
	24,840	76 77	375 35	8 131	327	87%	47	13%	1	0%
Cellular Telephone Service & Supplies					18	51%		37%	4	
Property Maintenance	24,749			131			13			
Property Maintenance Banks	24,425	78	139	40	115	83%	24	17%	0	0%
Property Maintenance				40 55 72				17% 13%		

-	т-	-	Sorted by Inquiries						
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Recreational Vehicles - Dealers	23,579	82	61	85	54	89%	5	8%	2
Auto Parts & Supplies - New	23,383	83	94	67	61	65%	33	35%	0
Online Travel Agency	23,229	84	208	24	195	94%	13	6%	0
Janitor Service	23,176	85	4	623	3	75%	<u>1</u>	25%	0
Air conditioning & Heating Contractors - Commercial	23,111	86	26	171	19	73%	15	27%	0
Mason Contractors Real Estate Developers	23,013 22,948	87 88	22 35	205 131	28	27% 80%	15	68% 20%	1
Foundation Contractors	22,873	89	16	253	13	81%	1	6%	2 :
Cleaning Services	22,700	90	23	193	14	61%	9	39%	0
Telephone Communications	22,488	91	342	10	329	96%	12	4%	1
Building Materials	21,721	92	24	182	20	83%	4	17%	0
Financing	21,529	93	67	78	60	90%	6	9%	1
Computers - Service & Repair	21,508	94	47	101	32	68%	14		1
Advance Fee Loan Brokers	21,348	95	104	60	1 26	1%	63		40 3
Towing - Automotive Electricians - Residential	21,163 20,982	96 97	50 12	95 314	26	52% 67%	21	42% 33%	3
Real Estate	20,704	98	20	218	12	60%	8	40%	0
Modeling & Talent Agencies	20,094	99	10	357	5	50%	5	50%	0
Accountants	20,085	100	23	193	12	52%	11		0
Online Retailer	20,077	101	478	6	417	87%	49	10%	12
Health & Diet Products - Retail	19,457	102	63	82	53	84%	10		0
Appliances - Major - Parts & Supplies	19,383	103	39	120	33	85%	5	13%	
Solar Energy Equipment & Systems Dealers	19,325	104	28	163	20	71%	_ 5	18%	3 :
Auto Manufacturers & Distributors	19,178	105	182	28	151 15	83%	31	17%	0
Bathroom Remodeling Locks & Locksmiths	18,710 18,326	106 107	20 45	218 107	15 21	75% 47%	20	25% 44%	0
Handyman Services	18,154	107	31	145	20	65%	11		0
Window Cleaning	18,112	108	20	218	17	85%	3	15%	0
Work-At-Home Companies	18,070	110	9	218 379	0	0%	7	78%	2 2
Countertops	17,261	111	24	182	13	54%	10		1
Kitchen Cabinets & Equipment - Household	17,217	112	22 119	205	16	73%	5	23%	1
Auto Renting & Leasing	17,184	113	119	54	77	65%	42	35%	0
Dating Service	17,137	114	138	41	27	20%	111	80%	0
Electronic Equipment & Supplies - Dealers	17,072	115	243	20	209	86%	23	9%	11
Fireplaces	17,057	116	26	171	20	77%	5	19%	1
Disabled Person Assistance	17,050	117	14	281	12 44	86%	2	14%	0
Ticket Sales - Events	16,873	118	50	95		88% 74%	5	10%	1
Transmissions - Automobile Taxes - Consultants & Representatives	16,819 16,759	119 120	23	193 552	17	60%	2	26% 40%	9
Spas & Hot Tubs - Dealers	16,676	121	41	116	35	85%		15%	0
Waterproofing Contractors	16,514	122	23	193	16	70%	5	22%	2
Mechanical Contractors	16,489	123	13	300	9	69%	3	23%	1
Health & Wellness	16,281	124	16	253	11	69%	4	25%	1
Manufacturers & Producers	16,232	125	31	145	25	81%	6	19%	0
Granite	16,072	126	18	234	16	89%	2	11%	0
Heating Equipment & Systems Cleaning & Repair	15,970	127	16	253	9	56%	7	44%	0
Parking Facilities	15,709	128	268	16	241	90%	27		0
Floor Coverings & Installation	15,701 15,485	129 130	30 344	155 9	19 337	63%	11 6	37%	0
Department Stores Pharmacies	15,465	131	21	212	17	98% 81%	3	2% 14%	1
Pardon Services	15,072	132	132	47	43	33%	55		34 2
Dentists	15,048	133	24	182	22	92%	2	8%	0
Internet Marketing Services	14,673	134	107		91	85%	15		1
Schools - Business & Vocational	14,632	135	5	59 552	5	100%	0	0%	0
Dog Breeders	14,615	136	15 31	269	7	47%		53%	0
Web Design	14,320	137		145	18	58%	13		0
Pet Boarding & Kennels	14,296	138	7	443	4	57%	3	43%	0
Payday Loans Class Plate and Window	14,238	139	34	136	22	65%	12		0
Glass - Plate and Window Patio, Porch & Deck Enclosures	14,236 14,162	140 141	13 16	300	11 13	85% 81%	2	15% 13%	0
		141	16	253 379	13	78%	<u>∠</u>	22%	0
Floor Laying, Refinishing & Resurfacing Nail Salons	14,065 13,864	142	29	159	15	52%	14		0
Auto Repair - Windshield, Glass Shops	13,711	144	17	243	9	53%	8	48%	0
Correspondence Schools	13,576	145	9	379	9	100%	0		0
Appliances - Small - Service & Repair	13,570	146	29	159	23	79%	6	21%	0
Advertising - Directory & Guide	13,324	147	53	94	39	74%	13	25%	1
Floor Materials - Retail	13,275	148	13	300	10	77%	2	15%	1
Stucco & Exterior Coating Contractors	13,143	149	8	411	5	63%	2	25%	1
Limousine Service	13,020	150	19	228	9	47%	9	47%	1
Dry Cleaners Tavicabe	12,683	151 152	73 21	74 212	37	51% 57%	34 9	47%	2
Taxicabs Charity - National	12,632 12.608			212 848	12	57% 100%	9	43%	
Internet-Based Telephone Service	12,588	153 154	2 88	69	82	93%	<u>U</u>	7%	0
Vacuum Cleaners - Service & Repair	12,383	155	9	379	02 Q	100%	0	0%	0
Point of Sale Systems	12,305	156	50	95	43	86%	7	14%	0
Auto Detailing	12,260	157	18	234	9	50%	9	50%	ŏ
Cabinets	12,189	158	20	218	11	55%	4		5 2
Child Care Centers	12,118	159	20	218	16	80%	4	20%	0
Appliances - Small - Supplies & Parts	11,981	160	18	234	17	94%	1	6%	0
Vacuum Cleaners - Household - Dealers	11,922	161	36	126	30	83%	6	17%	0
Asphalt	11,911	162	15	269	5	33%	5	33%	5 3
	11,896	163	9	379	3	33%	6	67%	0
Hearing Aids & Assistive Devices									
Hearing Aids & Assistive Devices Restaurants Insurance - Life	11,766 11,764	164 165	98 6	64 487	56 6	57% 100%	38		4

			Sorted by Inquiries							
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To	0/.
Contractors - Flooring	11,755	166	16	253	9	56%	5	31%	Pursue 2	13%
Air Purifying & Cleaning Systems & Equipment	11,736	167	9	379	8	89%	1	11%	0	0%
Plumbing Drains & Sewer Cleaning	11,615	168	12	314	12	100%	0	0%	0	0%
Doors	11,594	169	24	182	18		6		0	0%
Employment Agencies	11,581	170	4	623	2	50%	12	50%	0	0% 0%
Floors - Hardwood General Merchandise - Retail	11,565 11,437	171 172	21 36	212 126	23		11		2	6%
Upholsterers	11,403	173	18	234	10	56%	8	44%	0	0%
Cabinet Manufacturer	11,239	174	8	411	3	38%	5	63%	0	0%
Clothing - Retail	11,225	175	59	88	39		17		3	5%
Air Conditioning Contractors & Systems	11,216	176	17	243	7	41%	10	59%	0	0%
Driving Instruction Auto Warranty Processing Service	11,084 11,019	177 178	16 25	253 178	<u>8</u> 25		4		4	25% 0%
Mattresses	11,019	178	32	141	24		8		0	0%
Auctioneers	10,987	180	14	281	12	86%	2	14%	0	0%
Telephone Service - Long Distance	10,948	181	61	85	49	80%	12	20%	0	0%
Landscape Maintenance	10,941	182	8	411	2	25%	6		0	0%
Internet - Web Hosting	10,879	183	35	131	28		6		1	3%
Landscape Designers	10,717	184	17 42	243	6 14	35% 33%	5 28	29% 67%	6	35%
Marketing Consultants Optical Goods - Retail	10,564 10,556	185 186	31	114	24		28	23%	0	0%
Optical Goods - Retail Carpenters	10,553	187	5	145 552	1	20%	4		0	0% 0%
Business Consultants	10,433	188	9	379	7	78%	2	22%	0	0%
Incentive Programs	10,420	189	161	35	145	90%	16	10%	0	0%
Accounting Services	10,279	190	26	171	24	92%	2	8%	0	0%
Utility Submetering & Billing	10,253	191	22	205	22		0	0%	0	0%
Wholesalers & Distributors  Water Seftening & Conditioning Equipment Service &	10,083	192	31	145	25	81%	5	16%	1	3%
Water Softening & Conditioning Equipment Service &	10,056	193	14	281	13	93%	1	7%	0	0%
Supplies Foreign Currency Exchange Broker	9,921	194	4	623	1	25%	3	75%	0	0%
Chimney Cleaning	9,873	195	6	487	3	50%	3	50%	0	0%
Home Health Services	9,860	196	8	411	7	88%	1	13%	0	0%
Marketing Programs & Services	9,856	197	30	155	10	33%	16	53%	4	13%
Fitness Centers	9,816	198	79	71	52	66%	24		3	4%
Financial Planning Consultants	9,753	199	1	1,070	1		0		0	0%
Transportation Services	9,617	200	28	163	21	75% 77%	6 20	21% 20%	1	4% 3%
Discount Stores Bookkeeping Service	9,598 9,591	201 202	98 11	64 336	75		20	18%	3	18%
Air Duct Cleaning	9,570	203	24	182	8	33%	12		4	17%
Electronic Equipment & Supplies - Wholesale &	9,493	204	304	12	302		2			
Manufacturers					302		2		U	0%
Bathtubs & Sinks - Repair & Refinish	9,273	205	10	357	7	70%	3	30%	0	0%
Chimney Builders & Repair	9,214	206	1	1,070	0		1	100%	0	0%
Safety Consultants Call Phone & Tablet Equipment, Supplies & Bonair	9,190	207	54 291	93	52 259	96% 89%	32	4% 11%	0	0% 0%
Cell Phone & Tablet Equipment, Supplies & Repair Security Guard & Patrol Service	9,141 9,036	208 209	291	15 1,070	239		32	100%	0	0%
Gold Buvers	8,978	210	2	848	2	100%	Ô	0%	0	0%
Building Inspection	8,963	211	6	487	6		0	0%	0	0%
Day Spas	8,837	212	21	212	5	24%	2	10%	14	67%
Tile - Ceramic - Contractors & Dealers	8,802	213	10	357	5	50%	5	50%	0	0%
Computers - Sys Designers & Consult	8,798	214	18	234	16		2	11%	0	0% 0%
Chambers Of Commerce	8,767 8,719	215	0	1,633	5	100%	0		0	0%
Heat Pumps Information Technology Services	8,648	216 217	5 19	552 228	9		9		1	5%
Insurance Agency	8,539	218	8	411	8		0	0%	0	0%
Paralegals	8,524	219	8	411	6	75%	2	25%	0	0%
Credit Unions	8,521	220	8	411	7	88%	1	13%	0	0%
Painters - Commercial or Residential	8,422	221	9	379	3	33%	5	56%	1	11%
Accountants - Certified Public Storage Units - Household & Commercial	8,374 8,333	222 223	5 18	552 234	4 14		1 4	20% 22%	0	0% 0%
Multi-Level Selling Companies	8,333 8,317	223	18	1,633	0		0		0	0%
Furniture Designers & Custom Builders	8,278	225	36		16		20		0	0%
Grocers - Wholesale	8,258	226	5	126 552	2	40%	3	60%	0	0%
Cable TV, Internet & Telephone Installation Service	8,245	227	70	77	62		7		1	1% 0%
Computers - Supplies & Parts	8,137	228	44	110	27		17		0	0%
Scholarships & Financial Aid	8,088	229 230	11	336	11	100%	0		0	0%
Tutoring Marble & Granite Installation, Stonework Fabrication	8,076 8,054	230	6 16	487 253	5	83% 69%	1	17% 31%	0	0% 0%
Gold, Silver & Platinum Dealers	8,032	231	10	357	10		0		0	0%
Interior Decorators & Designers	7,990	233	5	552 234		40%	2	40%	1	20%
Blinds	7,971	234	18		8	44%	6	33%	4	22%
Skin Care	7,969	235	15	269	9		6		0	0% 0%
Credit - Debt Consolidation Services	7,950	236	5	552	2	40%	3	60%	0	0%
Furniture Manufacturers  Schools - Academic - Colleges & Universities	7,852	237	14	281	10		4		0	0% 5%
Schools - Academic - Colleges & Universities Health & Medical - General	7,833 7,770	238 239	20 17	218 243	18 12	90% 71%	1 5	5% 29%	1	0%
Shoes - Retail	7,770	240	36	126	17		17		2	6%
Patio & Deck Builders	7,749	241	11	336	3		8		0	0%
	7,699 7,670	242	17 44	243	12	71%	5	29%	0	0%
						80%	9	20%	0	00/
	7,670	243		110	35		9			- 0%
Beauty Supplies & Equipment Professional Services - General	7,669	244	2	848	0	0%	2	100%	Ö	0% 0%
Beauty Supplies & Equipment	7,670 7,669 7,650 7,649					0%	2 13	100%		0% 0% 3% 0%

	т-	ı	Г	1						
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	0
Publishers - Book	7,642	248	11	336	6	55%	5	45%	0	09
Pet Grooming	7,616	249	10	357	8	80%	2	20%	0	0%
Cosmetic Sales by Internet	7,543	250	239	21	117	49%	122	51%	0	09
Coupon Services Woodworking	7,528 7,378	251 252	41 42	116 114	40 12	98% 29%	20	2% 48%	10	09 249
Water Treatment Equipment, Service & Supplies	7,370	253	10	357	9		0		1	109
Not Elsewhere Classified	7,345	254 255	14	281	8	57%	4	29%	2	149
Information Bureaus	7,315		45	107	43		2	4%	0	09
Boat Dealers	7,303	256	18	234	16		2	11%	0	09
Marriage, Family, Child, Individual Counselors Garage Builders	7,290 7,241	257	1 8	1,070 411	1 7	100% 88%	0	0% 13%	0	09 09
Telemarketing Services	7,224	258 259	4	623	2	50%	1		1	25%
Mold & Mildew Inspection/Removal/Remediation	7,208	260	2	848	1		1	50%	0	0%
Electronic Equipment & Suppliers - Service & Repair	7,207	261	43	113	30		13		0	0%
Truck Repair & Service	7,165 7,153	262 263	9	379 411	6	67% 88%	3	33% 13%	0	09 09
Railings Tattoos	7,120	264	20	218	14		5	25%	1	50
Internet Access Provider	7,115	265	23	193	5	22%	13		5	59 229
Home Decor, Accessories & Gifts - Online Retailer	7,059	266	100	62	98	98%	2	2%	0	0%
Signs	7,019	267	11	336	8		3	27%	0	09
Driveway Installation, Paving & Repair	6,986	268	23	193	8	35%	12		3	139
Market Research & Analysis Kitchen Remodeling	6,942 6,903	269 270	10 19	357 228	13	30 /0	1 5	10% 26%	1	59
Massage Therapists	6,873	270	12	314	9	75%	2	17%	1	89
Real Estate Rental Service	6,840	272	8	411		88%	1	13%	0	0%
Stone Setting	6,839	273	20	218	5	25%	15	75%	0	0%
Caterers	6,835	274	13	300	4		8	62%	1	89
Pet Shops Hardwood Floor Contractors	6,786 6,737	275 276	8 7	411 443	5	63% 71%	3	38% 29%	0	09
Land Companies	6,715	276	6	487	5	83%	1	17%	0	09
Vitamins & Food Supplements	6,670	278	30	155	21	70%	9	30%	0	09
Construction Management	6,668	279	5	155 552	4		1	20%	0	09
Heating Equipment	6,622	280	6	487	5		1	17%	0	09
Basement - Contractors	6,621 6,589	281	8	411 848	6	75% 100%	2	25%	0	09
Drainage Contractors Mailing Services	6,569	282 283	7	443	2	29%	4		1	149
Credit Reporting Agencies	6,552	284	23	193	20		3	13%	0	09
Deck Builder	6,537	285	12	314	6		5	42%	1	89
Property Management - Industrial & Commercial	6,533	286	5	552	2	40%	2	40%	1	20%
Hair Styling and Services	6,506	287	37	124	25	68%	12	32%	0	09
Mail Order & Catalog Shopping Printers	6,421 6,410	288 289	36 12	126 314	29	81% 42%	3	8% 50%	4	119
Asbestos Removal Service	6,409	290	2	848	2	100%	0		0	09
Home Electronics	6,373	291	24	182	18		6	25%	0	0%
Call Centers	6,340	292	3	709	3	100%	0	0%	0	0%
Fence - Sales, Service & Contractors	6,317	293	8	411	6		2	25%	0	09
Car Wash & Polish Utility Contractors	6,311 6,304	294 295	26 182	171 28	20 182		5	19%	1	49 09
Garage Door Repair	6,245	296	6	487	182	50%	2	33%	1	179
					4	36%	- 7	64%	0	
Refrigeration Equipment - Commercial - Sales & Service	6,236	297	11	336	4		,		Ü	09
Roofing Service Consultants	6,134	298	3	709	1	33%	2	67%	0	09
Spas & Hot Tubs - Service & Repair Oils - Fuel	6,124	299 300	10 15	357		70% 100%	1	10%	2	209 09
Payment Processing Service	6,120 6,082	301	26	269 171	24		2	8%	0	- 09
Credit Card Processing Service	6,069	302	24	182	22	92%	2	8%	0	09 09
Trucking	6,066	303	0	1,633	0	0%	0	0%	0	0%
Building Restoration & Preservation	6,052	304	5	552	3	60%	2	40%	0	09
Hotels Exercise & Physical Fitness Programs	6,043 6,034	305 306	104 34	60 136	70 23		32 10		2	29 39
Cabinet Maker	6,010	307	54	487	23	17%	5		0	09
Veterinarians	5,996	308	11	336		73%	3	27%	0	0%
Sightseeing Tours	5.979	309	3	709	1	33%	2	67%	0	0%
Engines - Rebuild & Exchange	5,917	310	8	411	6		1	13%	1	139
Diamonds  Peal Fetate Consultants	5,916	311	9	379 487	7		2	22%	0	09 09
Real Estate Consultants Grocers - Retail	5,916 5,909	311 313	30	155	23		7	33% 23%	0	09
Insurance - Health	5,883	314	6	487	6	100%	. 0	0%	0	09
Trust Companies	5,876	315	4	623	3		1		0	0%
Mortgage Lender	5,795 5,787	316 317	4 17	623 243	4		0	0% 35%	0	09
Appliances - Used Security Systems Consultants	5,787	317	1/	243	11 4		9	35% 43%	0	09
Apartments	5,738	319	9	379	7		1	11%	1	119
Contractor - Remodel & Repair	5,729	320	7	443	3	43%	3	43%	1	149
Rubbish & Garbage Removal	5,729	320	14	281	9	64%	4	29%	1	79
Furniture Repair & Refinish	5,705	322	14	281	10	71%	3	21%	1	79
Not Elsewhere Classified After Investigation	5,684	323	3	709	3	100 70	0		0	09
Environmental & Ecological Services  Patio Equipment & Supplies	5,651 5,651	324	0	1,633	0		0	0%	0	09 09
Patio Equipment & Supplies Sporting Goods - Retail	5,651 5,638	324 326	29	623 159	25		3	10%	1	30
Training Programs	5,633	327	7	443	3	43%	4		0	39 09
Junk Removal	5,632	328	23	193	6		17	74%	0	09 09
Computer Software Publishers & Developers Waste Reduction, Disposal, Recycle Equipment	5,627 5,584	329 330	25 22	178 205	12 15		13		Ų	59

Industry Classification   Inquiries   Complaints   Comp	% 68% 50% 75% 75% 0% 31% 60% 50% 98% 55% 93% 43% 60% 60% 60% 60% 75% 100% 100% 100% 76% 83%	Cmpls Not Settled  4 2 3 0 0 22 2 1 4 0 5 6 8 4 5 2 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	% 21% 50% 50% 25% 0% 69% 40% 17% 2% 0% 7% 17% 31% 40%	Cmpls Unable To Pursue  2 11 0 1 1 4 0
Seaf Estate Apents	50% 75% 0% 31% 60% 50% 50% 98% 55% 75% 43% 69% 60% 67% 100% 100% 0% 77% 83%	2 1 4 0 5 6 8 8 4 5 2 1	50% 25% 0% 0% 69% 40% 17% 2% 0% 2% 0% 17% 17% 17% 31% 31%	2 11 0 0 0 0 0 0 0 0 0 2 33 0 5 45 0 1 4
Contact Lesies	75% 0% 31% 60% 50% 98% 55% 98% 75% 43% 69% 60% 60% 100% 100% 100% 75% 83%	2 1 4 0 5 6 8 8 4 5 2 1	25% 0% 69% 40% 17% 2% 0% 2% 0% 17% 17% 31%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Segment	0% 31% 60% 50% 98% 98% 95% 43% 43% 69% 60% 67% 100% 100% 0% 71% 67% 83%	2 1 4 0 5 6 8 8 4 5 2 1	0% 69% 40% 17% 2% 0% 7% 2% 0% 7% 11% 31%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Auto Dealers - Online	31% 60% 50% 50% 98% 55% 93% 75% 43% 69% 60% 60% 100% 100% 0% 71% 67% 83%	2 1 4 0 5 6 8 8 4 5 2 1	69% 40% 17% 2% 0% 7% 21% 57% 11% 51%	0 0 0 0 0 0 2 33 0 0 0 0 0 0 0 0 0 0 0 0
Investigators	60% 50% 98% 98% 55% 43% 43% 83% 69% 60% 67% 100% 100% 75% 80% 80% 80% 80% 80% 80% 80% 80% 80% 80	2 1 4 0 5 6 8 8 4 5 2 1	40% 17% 2% 0% 0% 7% 21% 57% 17% 17%	0 0 0 2 3 3 4 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Fumbrior - Jenovation & Repair   5.451   337   6   467   3   3   1   1   1   1   1   1   1   1	50% 98% 55% 93% 75% 43% 43% 69% 60% 67% 100% 100% 75% 83% 83%	0 5 6 8 4 5 2 1	17% 2% 0% 7% 7% 21% 57% 17% 31%	2 33 0 0 0 5 45 0 0 1 4 0 0 0
Hair Removal - Laser & Electrowise   5,404   339   11   336   6   6   1004   340   22   7.5   55   1004   340   22   7.5   55   1005   340   22   7.5   55   1005   340   32   1005   340   32   1005   340   32   1005   340   34	98% 55% 93% 75% 43% 43% 83% 69% 60% 100% 100% 100% 50% 71% 67% 83%	0 5 6 8 4 5 2 1	2% 0% 7% 21% 57% 17% 31%	0 0 5 45 0 0 1 4 0 0
Hair Removel - Laser & Electrolysis   5,404   339   11   336   6	55% 93% 75% 43% 83% 69% 60% 67% 100% 100% 100% 67% 83%	4 5 2 1 0	0% 7% 21% 57% 17% 31%	5 45 0 0 1 4 0 0
Advertising Specialities   5,386   341   28   163   21   Moving Services Labor & Materials   5,353   341   28   163   21   Service Stations - Gazoline & 01   5,353   341   16   253   11   Londscape Architects   5,250   345   5   552   31   Roofing Materials   5,276   346   3   709   21   Lorenz Conservation Products & Services   5,260   346   3   709   21   Lorenz Conservation Products & Services   5,260   346   3   709   21   Lorenz Conservation Products & Services   5,260   346   3   709   31   Roofing Materials   5,276   346   3   709   31   Roofing Materials   5,276   346   3   709   31   Roofing Materials   5,276   348   5   1,00   10   Roofing Materials   5,167   349   3   709   31   Roofing Materials   5,167   349   3   709   3   Roofing Materials   5,167   349   3   3   709   3   Roofing Materials   5,167   349   3   3   3   3   3   3   Roofing Materials   5,167   349   3   3   3   3   3   3   Roofing Materials   5,167   349   3   3   3   3   3   3   3   3   3   Roofing Materials   5,167   3   3   3   3   3   3   3   3   3	75% 43% 83% 69% 60% 60% 100% 100% 100% 67% 67% 80% 80% 80% 80% 80% 80% 80% 80% 83%	4 5 2 1 0	21% 57% 17% 31%	1 4 0 0
Hardware - Retail	43% 83% 69% 60% 67% 100% 100% 71% 67% 83%	4 5 2 1 0	57% 17% 31%	0 0
Hardware - Retail	83% 69% 60% 67% 100% 100% 100% 71% 67% 83%	4 5 2 1 0	17% 31%	
Service Stations - Gasoline & 01	69% 60% 67% 100% 100% 100% 71% 67% 83%	5 2 1 0	31%	
Lindscape Architects	60% 67% 100% 100% 100% 100% 71% 67% 83%			0 0
Roofing Materials	67% 100% 100% 100% 0% 71% 67% 83%			0 0
Enerty Conservation Products & Services	100% 100% 100% 0% 71% 67% 83%		33%	0 0
Lead Document Assistance   5,253   348   558   90   558   Food Plans   5,167   349   3   709   3   Welding   5,125   350   1   1,070   0   Welling   6,125   1,070   1,070   1,070   1   Welling   6,125   1,070   1,070   1   Welling   7,125   1,070   1   Welli	100% 0% 71% 67% 83%	0	0%	0 0
Welding	0% 71% 67% 83%		0%	0 0
Women Apparel - Retail	71% 67% 83%	0	0%	0 0
Real Estate Investors	67% 83%	1	100%	0 0
Swimmin Pool Service & Repair   5,084   333   6   487   5	83%	7	25%	1 4
Denturist   5,083   354   4   623   2		1	33%	0 0
Health & Fitness Program Consultants		1	17%	0 0
Health & Fitness Program Consultants	50% 50%	6	50% 50%	0 0
Basement Waterproofing	41%	11	50%	0 0 2 9
Office Supplies         4,931         358         24         182         24           Awnings & Canopies         4,904         359         7         443         4           Real Estate Appraisers         4,853         360         4         623         4           Extended Warranty Contract Service Companies         4,852         361         13         300         13           Contractor - Commercial         4,847         362         0         1,633         0           Secret Shopper         4,887         362         3         701         1           All Terran Vehicles - ATVS         4,891         363         3         701         1           All Terran Vehicles - ATVS         4,793         365         14         281         10           All Terran Vehicles - ATVS         4,761         366         5         552         4           Photographers         4,761         366         41         116         24           Swer Contractors         4,757         368         2         848         2           Surroom & Solarium Design & Construction         4,751         369         6         487         3           Lumber - Retail         4,721	50%	2	50%	0 0
Awnings & Canoples	100%	0	0%	0 0
Extended Warranty Contract Service Companies	57%	3	43%	0 0
Contractor - Commercial	100%	0	0%	0 0
Secret Shopper	100%	0	0%	0 0
Insurance - Auto	0%	0	0%	0 0
All-Terrain Vehicles - ATVS	33% 75%	2	67% 25%	0 0
Modular Homes	71%	4	29%	0 0
Photographers	80%	1	20%	0 0
Sewer Contractors	59%	15	37%	2 5
Surroom & Solarium Design & Construction	100%	0	0%	0 0
Weight Control Services         4,704         371         15         269         8           Physical Therapists         4,699         372         7         443         8           Laboratories - Testing         4,686         373         12         314         3           Industrial Equipment & Supplies         4,661         375         3         709         1           Pressure Washing         4,661         375         3         709         1           Credit Services         4,631         376         8         411         6           Draperies & Curtains - Retail & Custom         4,619         377         7         443         4           Libriting Fixtures - Retail         4,660         378         15         269         13           Kitchen Accessories         4,601         379         9         379         8           Auto Transporters & Drive-Away Companies         4,501         379         9         379         8           Electric Companies         4,548         381         28         163         25           Couriers         4,548         381         28         163         25           Couriers         4,548         381	50%	2	33%	1 17
Physical Therapists	17%	14	78%	1 6
Laboratories - Testing	53%	4	27%	3 20
Industrial Equipment & Supplies	100%	0	0%	0 0
Pressure Washing         4,646         375         3         709         1           Credit Services         4,631         376         8         411         6           Draperies & Curtains - Retail & Custom         4,619         377         7         443         4           Librita Fixtures - Retail         4,601         379         15         269         13           Kitchen Accessories         4,601         379         9         379         8           Auto Transporters & Drive-Away Companies         4,551         380         9         379         3           Electric Companies         4,548         381         28         163         25           Couriers         4,510         382         14         281         7           Advertisina Agencies & Counselors         4,501         383         3         709         1           Advertisina Agencies & Counselors         4,501         383         3         709         1           Medical Equipment & Supplies         4,491         384         11         336         7           Fuerral Related Services         4,431         385         1         1,070         0           Fuerral Related Services	25% 77%	9	75% 23%	0 0
Credit Services         4,631         376         8         411         6           Draperies & Curtains - Retail & Custom         4,619         377         7         443         4           Lighting Fixtures - Retail         4,606         378         15         269         13           Kitchen Accessories         4,601         379         9         379         8           Auto Transporters & Drive-Away Companies         4,551         380         9         379         3           Electric Companies         4,581         381         28         163         25           Couriers         4,510         382         14         281         7           Advertisina, Agencies & Counselors         4,510         382         14         281         7           Medical Equipment & Supplies         4,491         384         11         336         7           Fueral Related Services         4,491         384         11         336         7           Alrillae         4,428         386         1         1,070         0           Fueral Related Services         4,385         387         116         56         32           Adiusters         4,367         3	33%	3	67%	0 0
Draperies & Curtains - Retail & Custom	75%	1	13%	1 13
Lighting Fixtures - Retail         4,606         378         15         269         13           Kitchen Accessories         4,601         379         9         379         8           Auto Transporters & Drive-Away Companies         4,551         380         9         379         3           Electric Companies         4,548         381         28         163         25           Couriers         4,510         382         14         281         7           Advertisina Agencies & Counselors         4,501         382         14         281         7           Medical Equipment & Supplies         4,491         384         11         336         7           Steel Fabricators         4,491         384         11         336         7           Funeral Related Services         4,428         386         1         1,070         0           Fureral Related Services         4,367         388         1         1,070         1           Adjusters         4,367         388         1         1,070         1           Gas - Propane         4,363         390         16         253         12           Buildings - Pre - Cut, Prefab & Modular - Dealers         4	57%	3	43%	0 0
Kitchen Accessories         4,601         379         9         379         38           Auto Transporters & Drive-Away Companies         4,551         380         9         379         33           Electric Companies         4,548         381         28         163         25           Couriers         4,510         382         14         281         7           Advertising Agencies & Counselors         4,501         383         3         709         1           Medical Equipment & Supplies         4,591         384         11         336         7           Steel Fabricators         4,431         385         1         1,070         0           Funeral Related Services         4,431         385         1         1,070         0           Funeral Related Services         4,438         386         1         1,070         1           Affilmes         4,385         387         116         56         32           Affilmes         4,367         388         1         1,070         1           Gas - Propane         4,365         389         8         411         7           Truck Dealers         4,363         390         16	87%	2	13%	0 0
Electric Companies	89%	0	0%	1 11
Couriers	33%	6	67%	0 0
Advertising Agencies & Counselors         4,501         383         3         709         1           Medical Equipment & Supplies         4,491         384         11         336         7           Steel Fabricators         4,431         385         1         1,070         0           Funeral Related Services         4,428         366         1         1,070         1           Airines         4,385         387         116         56         32           Adiusters         4,367         388         1         1,070         1           Gas - Propane         4,365         389         8         411         7           Truck Dealers         4,363         390         16         253         12           Buildings - Pre - Cut, Prefab & Modular - Dealers         4,363         390         16         253         3           Condominiums         4,355         391         4         623         3           Condominiums         4,353         392         7         443         3           Search Engine Optimization Services         4,345         393         6         487         5           Auto Service - Rust proofing Shoos         4,338         394<	89%	3	11%	0 0
Medical Equipment & Supplies   4,491   384   11   336   7     Steel Fabricators   4,431   385   1   1,070   0     Funeral Related Services   4,428   386   1   1,070   1     Funeral Related Services   4,428   386   1   1,070   1     Afrilines   4,367   388   1   1,070   1     Afrilines   4,367   388   1   1,070   1     Gas - Propane   4,365   389   8   411   7     Truck Dealers   4,363   390   16   253   12     Buildings - Pre - Cut, Prefab & Modular - Dealers   4,363   390   16   253   3     Condominiums   4,353   392   7   443   3     Condominiums   4,353   392   7   443   3     Search Engine Optimization Services   4,345   393   6   487   5     Auto Service - Rust proofing Shoos   4,338   394   4   623   4     Upholster & Carpet Cleaning   4,279   395   4   623   1     Coin Dealers, Supplies   4,271   396   3   709   1     Brake Service   4,227   397   6   487   4	50%	7	50%	0 0
Steel Fabricators         4,431         385         1         1,070         0           Flueral Related Services         4,428         386         1         1,070         1           Alrines         4,385         387         116         56         32           Adjusters         4,367         388         1         1,070         1           Ges - Propane         4,365         389         8         411         7           Truck Dealers         4,363         390         16         253         12           Buildings - Pre - Cut, Prefab & Modular - Dealers         4,353         391         4         623         3           Condominiums         4,353         392         7         443         3           Search Engine Optimization Services         4,345         393         6         487         5           Auto Service - Rust proofing Shops         4,338         394         4         623         4           Upholstery & Carpet Cleaning         4,279         395         4         623         4           Coin Dealers, Supplies         4,271         396         3         709         1           Brake Service         4,237         397	33% 64%	4	67% 36%	0 0
Funeral Related Services	0%	1	100%	0 0
Airlines     4,385     387     116     56     32       Adjusters     4,367     388     1     1,070     1       Gas - Propane     4,365     389     8     411     7       Truck Dealers     4,365     399     16     253     12       Buildings - Pre - Cut, Prefab & Modular - Dealers     4,355     391     4     623     3       Condominiums     4,353     392     7     443     3       Search Engine Optimization Services     4,345     393     6     487     5       Auto Service - Rust proofing Shops     4,338     394     4     623     4       Upholstery & Carpet Cleaning     4,279     395     4     623     1       Coin Dealers, Supplies     4,271     396     3     709     1       Brake Service     4,237     397     6     487     4	100%	0	0%	0 0
Adjusters         4,367         388         1         1,070         1           Gas - Propane         4,365         389         8         411         7           Truck Dealers         4,363         390         16         253         12           Buildings - Pre - Cut, Prefab & Modular - Dealers         4,355         391         4         623         3           Condominiums         4,353         392         7         443         3           Search Engine Optimization Services         4,345         393         6         487         5           Auto Service - Rust proofing Shops         4,338         394         4         623         4           Upholstery & Carpet Cleaning         4,279         395         4         623         1           Coin Dealers, Supplies         4,271         396         3         709         1           Prike Service         4,237         397         6         487         4	28%	83	72%	1 1
Gas - Propane     4,365     389     8     411     77       Truck Dealers     4,363     390     16     253     12       Buildings - Pre - Cut, Prefab & Modular - Dealers     4,355     391     4     623     3       Condominiums     4,355     391     4     623     3       Search Engine Optimization Services     4,345     392     7     443     3       Search Engine Optimization Services     4,345     393     6     487     5       Auto Service - Rust proofing Shops     4,338     394     4     623     4       Upholstery & Carpet Cleaning     4,279     395     4     623     1       Coin Dealers, Supplies     4,271     396     3     709     1       Brake Service     4,237     397     6     487     4	100%	0	0%	0 0
Buildings - Pre - Cut, Prefab & Modular - Dealers     4,355     391     4     623     3       Condominiums     4,353     392     7     443     3       Search Engine Optimization Services     4,345     393     6     487     5       Auto Service - Rust proofing Shops     4,338     394     4     623     4       Upholstery & Carpet Cleaning     4,279     395     4     623     1       Coin Dealers, Supplies     4,271     396     3     709     1       Brake Service     4,237     397     6     487     4	88%	1	13%	0 0
Condominiums         4,353         392         7         443         3           Search Engine Optimization Services         4,345         393         6         487         5           Auto Service - Rust proofing Shops         4,338         394         4         623         4           Upholstery & Carpet Cleaning         4,279         395         4         623         1           Coin Dealers, Supplies         4,271         396         3         709         1           Prake Service         4,237         397         6         487         4	75%	3	19%	1 6
Search Engline Optimization Services         4,345         393         6         487         5           Auto Service - Rust proofing Shops         4,338         394         4         623         4           Uphoistery & Carpet Cleaning         4,279         395         4         623         1           Coin Dealers, Supplies         4,271         396         3         709         1           Prake Service         4,237         397         6         487         4	75%	1 4	25%	0 0
Auto Service - Rust proofing Shops     4,338     394     4     623     4       Upholstery & Carpet Cleaning     4,279     395     4     623     1       Coin Dealers, Supplies     4,271     396     3     709     1       Brake Service     4,237     397     6     487     4	43% 83%	4	57% 17%	0 0
Upholstery & Carpet Cleaning         4,279         395         4         623         1           Coin Dealers, Supplies         4,271         396         3         709         1           Brake Service         4,237         397         6         487         4	100%	0	0%	0 0
Coin Dealers, Supplies         4,271         396         3         709         1           Frake Service         4,237         397         6         487         4	25%	3	75%	0 0
Brake Service 4,237 397 6 487 4	33%	1	33%	1 33
	67%	2	33%	0 0
Office Furniture & Equipment         4,235         398         23         193         19	83%	4	17%	0 0
Check Cashing Service         4,230         399         10         357         3		7	70%	0 0
Employment Service         4.181         400         3         709         2	30%	1	33%	0 0
Olifield Service 4,175 401 1 1,070 11 Wedding Officiant 4,175 401 0 1.633 0	67%	0	0% 0%	0 0
	67% 100%	0	17%	0 0
Water Companies - Bottled, Bulk         4,170         403         12         314         10           Vacation Rentals         4,163         404         8         411         5	67% 100% 0%	2	38%	0 0
vacuum remais         4,103         404         0         411         3           Optometrists         4,162         405         12         314         9           Optometrists         4,162         405         12         314         9	67% 100% 0% 83%	3	25%	0 0
Opcontents 5         4,162         405         1         1,070         1           Siding Materials         4,162         405         1         1,070         1	67% 100% 0% 83% 63%	0	0%	0 0
7,105 Tayel Clubs 4,155 407 47 101 24	67% 100% 0% 83%	14	30%	9 19
Associations 4,145 408 6 487 5	67% 100% 0% 83% 63% 75%	1	17%	0 0
Bridal Shops 4,139 409 16 253 11	67% 100% 0% 83% 63% 75% 100% 51%		31%	0 0
Debt Relief Services         4,135         410         39         120         24	67% 100% 0% 833% 53% 75% 100% 51% 833% 59%		38%	0 0
Lubricating Service - Automotive         4,133         411         9         379         5	67% 100% 0% 83% 63% 75% 100% 51% 51% 69% 62%	5 15	4.407	0 0
Water Well Drilling & Service         4,126         412         3         709         2	67% 100% 0% 83% 63% 75% 100% 51% 63% 65% 62% 55% 62%	5 15 4	44%	
Auto Wrecking         4,106         413         6         487         4           Swimming Pools & Hot Tubs         4,097         414         17         243         12	67% 100% 0% 83% 63% 75% 100% 51% 51% 69% 62%		33% 33%	0 0

	T								Comple Unable Ta	$\longrightarrow$
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled		Cmpls Not Settled		Cmpls Unable To Pursue	%
Marine Sales & Service	4,092	415	6	487	5	83%	1	17%	0	0%
Vaporizers	4,089	416	2	848	1	50%	1	50%	0	0%
Gutter Cleaning	4,069	417	4	623 1,633	3	75%	1	25%	0	0%
Contractors - Framing Photographers - Commercial	4,024 4,011	418 419	0 10	1,633	0 9		0		0	0% 0%
Home Design & Planning	3,968	420	5	552	3	60%	1	40%	0	0%
Furniture - Wholesale	3,956	421	6	487	4		2	33%	0	0%
Lawn & Garden Equipment & Supplies	3,952	422	6	487	5	83%	0	0%	1	17%
Energy Management & Conservation Consultant	3,950	423					1	3%	0	0%
Contractors - Solar Energy	3,945	424	5	552	2	40%	2	40%	1	20%
Credit Cards & Plans	3,895	425	32	141	29		2	6%	1	3%
Senior Home Care	3,884	426 427	0			0% 67%	0	0% 33%	0	0%
Demolition Contractors Money Orders & Transfers	3,876 3,875	427	8	709 411			1		0	0% 13%
Appliances - Major - Rent & Lease	3,865	429	12	314			9	25%	1	0%
Septic Tanks & Systems Contractors & Dealers	3,841	430	5	552	5	100%	Ō		0	0%
Hair Replacement	3,827	431	3	709	1	33%	2		0	0%
Schools - Academic - Special Education	3,800	432	1	1,070	1		0		0	0% 0%
Investment Advisory Service	3,791	433	5	552	4		1	20%	0	0%
Windows - Repairing	3,779	434	5	552	4		1	20%	0	0%
Insurance Consultants	3,768	435			3		1		0	0%
Building Construction Consultants	3,767	436	3	709			1	33%	1	33% 0%
Liquidators Rental Vacancy Listing Service	3,763 3,742	437 438	3 7	709 443	<u>1</u>	33% 57%	2	67% 29%	0	14%
Beauty Schools	3,742	436	5	552		60%	2	40%	U T	0%
Event Planners	3,710	440	17				10		0	0%
Mufflers & Exhaust Systems	3,694	441	9	379		56%	3	33%	1	11%
Auto Auctions	3,690	442	6	487			0		0	0%
Office Supplies - Sale by Deceptive Telemarketing	3,685	443		100		6%	1	2%	44	92%
Contractor - Spray Foam Insulation	3,678	444		1,070	1	100%	0		0	0% 0%
Online Social Media/Networking	3,672	445	11				3	27%	0	
Computer Consultant	3,670	446 447	6 7	487 443			2	33% 0%	0	0%
Credit Card - Merchant Services Optical Goods - Service & Repair	3,667 3,656	447	7	443	<u>5</u>		0		0	29%
Funeral Homes	3,636	449	4				0		0	0% 0%
Clothes - Consignment & Resale	3,632	450	14		7		4		3	21%
Fire Protection Equipment & Supplies	3,631	451	1	1,070	0		1	100%	0	0%
Landscaping Equipment & Supplies	3,622	452		709			2		0	0%
Laser Cosmetic Services	3,610	453					6		2	17%
Display Designers & Producers	3,590	454	19	228	15		4		0	0%
Auto Restoration	3,563 3,555	455 456	0	1,633 848	0	0% 100%	0	7.77	0	0%
Chiropractors D.C. Quickbooks Training & Support	3,554	457		709		100%	0		0	0% 0%
Musical Instruments - Dealers	3,547	458	7	443	5	71%	2	29%	0	0%
Auto & Truck Brokers	3,545	459	5	552	4		1	20%	0	0%
Electricians - Commercial	3,536	460	2	848	1		1		0	0%
Electric Equipment - Service & Repair	3,532	461	11			73%	3	27%	0	0%
Newspapers	3,517	462	31		27		4		0	0%
Opticians	3,517	462					1	9%	1	9%
Septic Tanks & Systems Cleaning	3,510	464	5 7	552	3		2	40%	0	0%
Food Manufacturers, Wholesalers, Distributors	3,493 3,480	465 466	11	443 336	<u>3</u>	43% 45%	4		0	0% 9%
Photographers - Portrait License Services	3,478	467	4			75%	1	25%	0	0%
Bedding	3,453	468	14	281	14	100%	0		ő	0%
Promotional Products	3,447	469	31				0	0%	27	87%
Fashion Accessories	3,437	470	3	709		67%	0		1	33%
Auto Driving School	3,435	471	6	487	5	83%	1	17%	0	0%
Commercial Products Wholesale & Distributor	3,420	472	3	709	2	67%	1	33%	0	0%
Recreational Vehicles - Repair & Service	3,413	473	7	443			1	14%	0	0% 0%
Martial Arts	3,408 3,390	474 475		212	12 14		9	43% 42%	0	0%
Retail Stores Wedding Supplies & Services	3,390	475	24	182 212		58% 48%			6	29%
Resume Service	3,367	477		709			1	24 /0	0	0%
Charity - Local	3,365	478	1	1,070	1	100%	0		0	0%
Clinics	3,356	479	3	709	2	67%	1	33%	0	0% 0%
Attorneys & Lawyers - Immigration & Naturalization	3,340	480	3	709	3	100%	0	0%	0	0%
Nurseries - Plants, Trees	3,337	481		411			1	13%	0	0%
Investment Management	3,323	482	3	709	2		0		1	33% 20%
Commercial Roofing	3,321	483	5	552	2		2		1	
Small Engine Repair Currency Exchange	3,321 3,299	483 485	4 0	623 1,633	3	75% 0%	1	25% 0%	0	0% 0%
Bathtub Refinishing	3,299	486	4		1		3		0	0%
Personal Services	3,292	487		1,070			3		1	100%
Irrigation Systems & Equipment	3,279	488	5	552	5	100%	0		0	0%
Vacation Time Share	3,260	489	13	300	5	38%	7	54%	1	8%
Pawnbrokers	3,260 3,238	490	6	487		83%	1	17%	0	0% 6%
Mobile Telephone Equipment & Supplies	3,233	491					7	44%	1	6%
Auto Accessories	3,220	492	14		11	79%	3	21%	0	0%
Bullion Coin Dealers	3,204	493	13	300	13		0		0	0%
Trailer Sales	3,198	494 495	13	300 1,633	7		5	38%	1	8% 0%
Funeral Directors Food Products	3,196 3,184	495	10			80%	0	20%	0	0%
Swimming Pool Equipment & Supplies	3,164	496		848	<u> </u>	50%	1	50%	0	0%
Hospital & Medical Equipment & Supplies	3,177	497	9	379			3	33%	0	0%
	5/104	730		37.7		37 70			U <sub>j</sub>	0,0

				ı					Cmpls Unable To
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Pursue
Millwork	3,163	499	0	1,633	0	0%	0	0%	0
Real Estate Services	3,161	500	5	552	5	100%	0	0%	0
Monuments	3,158	501	1	1,070	1	100%	0	0%	0
Watches - Service & Repair	3,149	502	9	379	8	89%	1	11%	0
Internet Selling Services	3,145	503	13	300	12		1	8%	0
Auto Service - Window Tinting	3,132	504	2	848	2	100%	0	0%	0
Trucking Transportation Brokers	3,132	504	4	623	3	75%	1	25%	0
Resorts	3,131	506	6	487	3	50%	3	50%	0
Plumbing Fixtures, Parts, Supplies - Retail	3,130	507	4	623	3	75%	1	25%	0
Appliances - Installation	3,126	508	5	552	5	100%	0	0%	0
Luggage - Retail	3,103	509	6	487	3	50%	3	50%	0
Battery Supplies	3,100	510	7	443	6		1	14%	0
Surveyors - Land	3,099	511		709	1		2	67%	0
Beds - Retail	3,095	512	6	487	4		1	17%	1 1
Fireplace Equipment - Retail	3,075	513	5	552	1	20%	4	80%	0
Sportswear - Retail	3,064	514	17 5	243	13		4	24%	0
Lawn & Garden Sprinkler Systems Traffic & Parking Consultants	3,053 3,053	515 515	63	552 82	14		45		4
	3,048	517	10	357	8		45	10%	1 1
Buying Clubs & Group Purchasing Service Insurance - Funeral		517	0	1,633	0		0		0 1
	3,024		2	848	1		1		
Nanny Service Firewood	3,017 3,014	519 520	0	1,633	0		0		0
	3,014	520	0	1,633	0	100%	0	0%	0
Pet Sitting Services		521	2	848		50%	<u> </u>	50%	0
Doors - Repair Shoes - Orthopedic	3,009 3,004	522 523	2	379	4		4		1 1
Searchers of Records	2,997	524		1,633	0		0	0%	0
Exercise Equipment & Machines - Sales	2,994	525	8	411	3	38%	5	63%	0
Concrete Repair/Leveling	2,974	526	2	848	1		1	50%	0
Retirement & Life Care Communities & Homes	2,970	527		1,633	0	0%	0	0%	0
Music Instruction - Instrumental	2,947	528	5	552	3		1		1 2
Basement - Remodeling	2,946	529	2	848	1		1		ō -
Guns & Gunsmiths	2,944	530	5	552	0		5	100%	0
Auto Parts & Supplies - Used & Rebuilt	2,933	531	11	336	6		5	45%	0
Concrete - Restoration, Sealing & Cleaning	2,919	532	4	623	2	50%	2	50%	0
Access Control Systems	2,919 2,916	532 533	0	1,633	0		0		0
Television Program Distributors	2,905	534	9	379	7	78%	1	11%	1 1
Management Consultants	2,899	535	1	1,070	1	100%	0	0%	0
Second Hand Stores	2,893	536	3	709	3		0		0
Messenger Service	2,880	537	1	1,070	1	100%	0	0%	0
Internet Auction Service	2,879	538	7	443	4		2	29%	1 1
Manufactured Homes - Dealers	2,879	538 540	5	552 357	4		1	20%	0
Bathroom Accessories	2,864	540	10	357	5	50%	5	50%	0
Motels	2,862	541	34	136	17		17		0
Divorce Assistance	2,856	542	4	623	3	75%	1	25%	0
Tanning Salons	2,855	543	22	205	11	50%	8	36%	3 1
Parking Attendant Service	2,843	544		95	39		11		0
Translators & Interpreters	2,838	545	2	848	2	100%	0	0%	0
Pet Training - Dog	2,837	546	4	623	3	75%	1	25%	0
Elderly/Senior Specialty Services	2,835	547		709	3	100%	0	0%	0
Pet Supplies & Foods - Retail	2,834	548	8	411	6		2	25%	0
Leasing Service	2,826	549	0	1,633	0		0	0%	0
Farm Equipment	2,812	550	6	487	4		2	33%	0
Sand & Gravel	2,811	551 552	3	709	0		3	100%	0
Trucking - Motor Freight	2,806 2,776	552 553	1 9	1,070 379	1	100% 67%	0	0% 33%	0
Auto Parts & Supplies - Wholesale & Manufacturers							3		
Pet Health Plans	2,776	553	14		13	93% 100%	1	7% 0%	0
Fire & Smoke Alarm Systems	2,761	555	3	709	<u>3</u>		0		0
Checks - Printing Log Cabins, Homes & Buildings	2,754 2,750	556 557	0	1,633 848	<u>0</u>		0	0% 50%	0
Furnace Cleaning	2,748	558	3	709	<u>i</u>		2	67%	0
Shower Doors & Enclosures	2,747	559	3	709	2			33%	0
Appliances - Small - Dealers	2,747	560	12	314	- <u>2</u> 8		4		0
Trucking - Heavy Hauling	2,728	561	2	848	2		0		0
Stair Builders	2,724	562	4	623	0		3	75%	1 2
Maids & Butlers Service	2,723	563	4	623	4		0	0%	0
Timeshare Companies	2,723	563	3	709	3	100%	n	0%	0
Concrete - Custom	2,722	565	4	623	3	75%	1	25%	0
Mud Jacking Contractors	2,722	565	1	623 1,070	1		0		0
Importers	2,713	567	4	623	4	100%	0		0
Engineering Consultants	2,711	568	10	357	7	70%	3	30%	0
Non Profit Organizations - General Membership	2,700	569	6	487	6	100%	0	0%	0
Medical Spa	2,690	570	12	314	2		8	67%	2 1
Bail Bonds	2,675	571	1	1,070	0	0%	1	100%	0
Video Production Services	2,662	572	3	709	1	33%	2	67%	0
Shutters	2,636	573	6	487	0			100%	0
Boat Repair	2,633	574	4	623	2	50%	1	25%	1 2
Appraisers	2,625	575	3	709	2	67%	1	33%	0
Digital Media	2,623	576		243	17		0	0%	0
Oil & Gas Exploration & Development	2,609	577	0	1,633	0	0%	0	0%	0
Home Improvements - Additions	2,605	578	4	623	2	50%	2	50%	0
Car Service	2,604	579	3	709	3	100%	0	0%	0
Cleaning Supplies	2,604	579	59	88	59		0	0%	0
Furniture Cleaning	2,602	581	15	269	15	100%	0	0%	0
Roof Cleaning & Stain Removal	2,599	582	1	1,070	1		0	0%	0

			Sorted by Inquiries	<u>,                                      </u>	*				
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cn	npls Unable To Pursue
Jewelers - Wholesale	2,596	583	. 2	848	. 2	100%	0	0%	pursue 0
Meat - Retail	2,595	584	2	848	2	100%	0	0%	0
Copy & Duplicating Service	2,595 2,584	585	12	314	9	75%	3	25%	0
Restaurant Equipment & Supplies	2,569	586	6	487	5	83%	1	17%	0
Home Repair & Maintenance	2,568	587	9	379	2	22%		78%	0
Contractor - Metal Roofing	2,555	588	3	709	2	67%	1	33%	0
Air Quality Service Bicycle - Dealers	2,553 2,546	589 590	6	1,633 487	U	0% 83%	1	0% 17%	0
Auto Electric Service	2,539	591	3	709	J	33%	2	67%	0
Radio Communication Equipment & Systems	2,532	592	50	95	50		0	0%	0
Telecommunication Equipment & Systems Dealers	2,527	593	11	336	9	82%	2	18%	0
Window Coverings	2,521	594	1	1,070	1	100%	0	0%	0
Animal Hospitals	2,519	595	1	1,070	0	0%	1	100%	0
Campgrounds & RV Parks	2,506	596	10	357	5	50%	5	50%	0
Telephone Equipment & Systems Dealers	2,505 2,498	597 598	57 9	91 379	56 0	98% 0%	1	2% 89%	0
Parking Area Maintenance & Marking Computers - Networks	2,495	599	1	1,070	1	100%	0	0%	0
Satellite Equipment & Supplies	2,489	600	46	104	45	98%	1	2%	0
Investment Securities	2,488	601	6	487	4	67%	2	33%	0
Kitchen Cabinet Refacing	2,475	602	0	1,633	Ö	0%	0	0%	0
Lotteries - Foreign	2,472	603	1	1,070	0	0%	0	0%	1 10
Insurance Agents	2,460	604	6	487	5	83%	1	17%	
Pizza	2,459	605	31	145	19	61%	12		0
Wigs & Hairpieces	2,452	606	14	281	1	7%	12	86%	1
Architects Cleaning Services - Commercial Office	2,451 2,451	607 607	1	1,070 1,633	1	100%	0	0%	0
Cleaning Services - Commercial Office Attorneys & Lawyers - Divorce	2,451	609	0	1,633 1,070	0	100%	0	0%	0
Water Damage Restoration	2,432	610	1	1,070	0	0%	1	100%	0
Video Games - Dealers	2,429	611	12	314	8	67%	2	17%	2 :
In-Home Care	2,419	612	0	1,633	0	0%	0	0%	0
Machine Shops	2,408	613	0	1,633	0	0%	0	0%	0
Auto Repair - Maintenance	2,400	614	6	487	5	83%	1	17%	0
Design & Build Contractor	2,398	615	2	848	0	0%	2	100%	0
Gift Shops	2,393	616	1	1,070	1	100%	0	0%	0
Photographic Equipment & Supplies - Retail Auto Seat Covers, Tops & Upholstery	2,392 2,390	617 618	5	552 623	4		1	20%	0
Orthopedic Appliances	2,390	618	4	848	4	100%	0	0%	0
Hobby & Model Construction Supplies - Retail	2,381	620	3	709	2	67%	1	33%	0
Contractors - Gutters	2,379	621	1	1,070	1	100%	0	0%	0
Fund Raising Counselors & Orgs	2,376	622	0	1,633	0	0%	0	0%	0
Speedometers	2,373	623	1	1,070	0	0%	1	100%	0
Jewelry Designers	2,368	624	0	1,633	0	0%	0	0%	0
Stone Setting - Interlocking Pavers	2,348	625	5	552	2	40%	3	60%	0
Chimney Sweeper	2,346	626	2	848	1	50%	1	50%	0
Graphic Designers House Cleaning Equipment & Supplies	2,343 2,333	627 628	4	623 1,070	3	75% 100%	1	25% 0%	0
Auto Customizing	2,328	629	5	552	3	60%	1	20%	1 1
Landscape & Yard Clean-Up	2,326	630	8	411	5	63%	3	38%	1 2
Concrete Products	2,325	631	2	848	1	50%	1	50%	0
Garden Centers	2,322	632	9	379	5	56%	4	44%	0
Language Schools	2,321	633	2	848	2	100%	0		0
Transportation Consultants	2,318	634	3	709	3	100%	0	0%	0
Financing Consultants	2,302	635	2	848	0	0%	2	100%	0
Aluminum Products Lingerie	2,289 2,288	636 637	2 16	848 253	1 13	50% 81%	1	50% 19%	0
Auto Warranty Plans	2,288	638	7	253 443	13	81%	3	14%	0
Grocery - Bulk Food Stores	2,282	639	6	487	5	83%	1	17%	0
Stoves - Wood, Coal	2,273	640	2	848	2	100%	n	0%	ő
Motorcycles - Repairing & Service	2,257	641	2	848	1	50%	1	50%	0
Telecommunications Equipment - Disability	2,257	641	2	848	1	50%	1	50%	0
Aromatherapy & Essential Oils	2,254	643	5	552	5	100%	0		0
Closet Systems & Accessories	2,249	644	4	623	3	75%	1	25%	0
Marketing Software	2,249 2,247	644 646	0	1,633 552	0	0% 100%	0	0%	0
Publishers - Maqazine Naturopaths	2,247	647	0	1,633	5	0%	0	0%	0
Photographers - Wedding	2,240	648	19	228	10	53%	Q Q	42%	1
Housewares - Retail	2,236 2,230	649	4	623	4	100%	0	0%	0
Recycling Services	2,230	649	1	1,070	0	0%	1	100%	0
Product Development & Marketing	2,224	651	3	709	3	100%	0	0%	0
Animal Online Drug & Prescription Services	2,220	652	0	1,633	0	0%	0	0%	0
Logistics	2,219	653	5	552	2	40%	2	40%	1 7
Payroll Service	2,215	654	1	1,070	1	100%	0		0
Convenience Stores	2,210	655	11 4	336	6	55% 75%	5	45%	0
Disc Jockeys  Rucinoss & Trada Organizations	2,205	656	0	623	3	75% 0%	0	0%	0
Business & Trade Organizations Television & Radio - Dealers	2,200 2,199	657 658	0 4	1,633 623	4	100%	0	0% 0%	0
Eyeglass Suppliers	2,199	659	10	357	7		3		0
Pain Management Services	2,170	660	3	709	2	7 0 70	1	33%	0
Paint - Retail	2,169	661	4	623	1	25%	3	75%	0
Patio Cover	2,169 2,166	662	3	709	2	67%	1	33%	0
Trailers - Repair & Service	2,164	663	7	443	7	100%	0	0%	0
	2,153	664	4	623	4	100%	0	0%	0
Rental Service Stores & Yards	2,133								
Rental Service Stores & Yards Image & Graphics Printing Plumbers - Commercial	2,147 2,141	665 666	9	379 1,070	4		5	56% 100%	0

		I	ı						Cmpls Unable To
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled		Cmpls Not Settled		Pursue
Recreational Vehicles - Equipment, Parts, Supplies	2,136	667	7	443	6	86%	1	14%	0
Banquet Facilities	2,135	668	5	552	3	60%	2	40%	0
Online Education	2,135	668	1	1,070	0	0%		100%	0
Recruitment Services	2,129	670 671	6	487 623	2	33% 50%	2	50% 50%	1 1
Travel & Moving Services Electric Equipment & Supplies - Retail	2,123 2,108	672	1	1,070	1	100%			0
Bakers - Retail	2,107	673	5		2	40%	3	60%	0
Road Building Contractors	2,104	674	1	552 1,070	1	100%	0		0
Marine Equipment & Supplies	2,095	675	2	848	2	100%	0		0
Jewelry Manufacturers	2,093	676	0	1,633	0		0		0
Games & Supplies	2,092	677	9	379	5	56%	4	44%	0
Alterations - Clothing	2,088	678	7	443	4		3	43%	0
Electric Equipment & Supplies - Wholesale	2,088	678	9	379	5		4		0 1 5
Lawn Mowers Vohicle Transport Services	2,088 2,084	678 681	12	848 314	1	50% 25%	9		0
Vehicle Transport Services Industrial Manufacturers	2,082	682	4	623	2	50%	2	50%	0
Natural Gas Companies	2,072	683	14	281	13		1	7%	0
Television & Radio - Service & Repair	2,071	684	4	623	1	25%	3	75%	
Engines - Supplies, Equipment & Parts	2,069	685	1	1,070	1	100%	0		0
Pipe Line, Oil & Gas Wholesaler & Distributors	2,064	686	13	300	13		0		0
Screens - Door & Window	2,061	687	2	848	2	100%	0		0
Auto Services - Oil & Lube	2,049	688	27	170	17		10		0
Camps Electric Scooters	2,039	689 689	3 28	709		67%	<u>1</u>	33%	0
Electric Scooters Sewing Machines - Dealers	2,039 2,039	689 689	28	163 848	1/		11		1 5
Ink Cartridge - Refill & Sales	2,029	692	4	623	2		1		1 5 1 2
Gardeners Gardeners	2,025	693	6	487	1	17%	5	83%	0
Auto Repair & Service - Equipment & Supplies	2,023	694	7	443	7		0	0%	0
Audio-Visual Consultants	2,020	695	5	552	5	100%	0	0%	0
Acupuncturists	2,016	696	0	1,633	0		0		0 1 2
Concrete - Stamped & Decorative	2,016	696	4	623	0		3		1 2
Notaries Public	2,015	698	0	1,633	0		0		0
Adult Entertainment	2,003	699 700	4	623	2	50% 100%	2	50% 0%	0
Party Supplies	1,980 1,978	700	11	1,070	6				0
Screen Printing Physicians & Surgeons - Medical-M.D.	1,977	701	0	336 1,633	0			0%	0
Tools - Rent	1,966	703	4	623	3	75%	1	25%	0
Shoe Repair	1,962	704	6	487	5		1		0
Educational Consultants	1,957	705	13	300	13	100%	0	0%	0
Mens Clothing & Furnishings - Retail	1,937	706	14	281	7		7		0
Building Cleaning - Exterior	1,932	707	0	1,633 709	0		0		0
Road Service - Automotive	1,926	708	3	709	3	100%	0		0
Pet Boarding - Dogs Artificial Turf	1,920 1,919	709 710	2	848 1,070	2	100% 100%	0	0%	0
Motorcycles - Supplies & Parts	1,914	710	8	411			3	38%	0
Schools - General Interest	1,914	711	8	1,070	0			100%	0
Tailors	1,913	713	6	487	5	83%	î	17%	0
Auto Repair & Service - Diesel	1,901	714	2	848	1	50%	1	50%	0
Bottle Return Depot	1,901	714 714	0	1,633	0	0%	0	0%	0
Process Servers	1,901		25	178	1	4%	16		8 3
Schools - Private	1,901	714	0	1,633	0		0		0
E-Cigarettes	1,899	718	5	552	4		1	20%	0
Concrete Breaking, Cutting, Sawing Publishing Consultants	1,898 1,897	719 720	0	1,633 848	0		0		0
Services - General	1,885	720	10	357	8		2		0
Commercial Painting Contractor	1,884	722	10	1,070	1		0		0
Investment Seminars	1,882	723	3	709	1	33%	2	67%	0
Upholstery Fabrics - Retail	1,881	724	11	336	1	9%	10	91%	0
Food - Sales & Delivery	1,872	725	2	848	2		0	0%	0
Attorneys Service Bureaus	1,867	726	2	848	1		1		0
Clocks - Service & Repair	1,862	727	3	709	2	67%	1		0
Glass - Repair Basement - Finishing	1,862 1,851	727 729	3	709 1.070	2	67% 0%	1	33% 100%	0
Gas - Propane - Equipment & Supplies	1,830	729	6	487	6		0		0
DNA Testing	1,827	730	2	848	1	50%	1	50%	0
Home Sitting Services	1,823	732	1	1,070	1	100%	0	0%	0
Timeshare Resale and Rental Marketing	1,815	733 734	1	1,070	1	100%	0	0%	0
Airport Parking Reservations	1,812	734	6	487	5		1		0
Fence Posts & Fittings	1,806	735	2	848	1	50%	1	50%	0
Massage Therapeutic	1,801	736	2	848 443	0		<u>2</u>	100%	0
Cruises Vending Machines	1,794 1,790	737 738	2	443 848	5		1		0
Advertising - Direct Mail	1,790	738	2	709	1		2		0
Accounting & Bookkeeping Machines	1,780	739	3	1,070	1	100%			0
Foundation Repair & House Leveling	1,776	740	2	848	1	50%	1	50%	0
Sheet Metal Work	1,775	742	1	1,070	0		1	100%	0
Geothermal Heating & Cooling	1,771	743	2	848	2	100%	0	0%	0
Mining Companies	1,771	743	0	1,633	0	0%	0	0%	0
High Risk Behavior/Practices	1,765	745	2	848	0	0%	0	0%	2 10
								1	
Physicians & Surgeons - Cosmetic, Plastic &	1.759	746	3	709	21	67%	1	33%	01
Reconstructive Surgery	1,759	746	3	709	2		1		0
	1,759 1,757 1,756	746 747 748	3 9	709 379 709	9	100% 100%	0 0	0%	0

				T		Ī			Cmple Upable To
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Sod & Sodding Service	1,749	750	1	1,070	1	100%	0	0%	0 09
Business Promotions - General	1,739	751	1	1,070	0	0%	1	100%	0 09
Insurance - Travel	1,739	751	0	1,633	0		0	0%	0 09
Drivers Education	1,734	753	3	709	1	33%	2	67%	0 09
Building Envelope Restoration	1,733 1,730	754 755	0	1,633 848	0		0		0 09
Elevators - Sales & Service Coffee & Tea Shops			6		1	50% 67%	1	50%	2 339
Auto Inspection Stations	1,728 1,724	756 757	3	487 709	1	33%	2	67%	0 09
Manufacturers Agents & Representatives	1,724	757	12	314	12		0		0 09
Bed Bug Removal	1,718	759	0	1,633	0		0		0 09
Meat Brokers	1.716	760	3	709	3	100%	0	0%	0 09
Real Estate Brokers	1,716	760		1,070	0		1		0 09
Bankruptcy Assistance & Services	1,715	762	1	1,070	1		0		0 09
Topsoil	1,711	763	2	848		50%	1	50%	0 09
Towing - Heavy Equipment Drug Abuse & Addiction - Info & Treatment	1,711 1,710	763 765	1	1,070 848	2	100% 100%	0		0 09
Stone - Natural	1,698	766	1	1,070	0		1	100%	0 0
Sauna Equipment & Supplies	1,696	767	3	709	3	100%	0		0 09
Psychics	1,685	768	3	709	0		3	100%	0 09
Dental Laboratories	1,679	769	0	1,633	0		0		0 09
Cargo & Freight Containers	1,677	770	4	623	2		2		0 09
Filters Air & Gas Cleaning	1,671	771	0	1,633	0		0		0 09
Boat - Charter	1,666	772	5	552	3	60%	2	40%	0 09
Roof Decks	1,663	773 774	0 7	1,633 443	0	0 70	0	0% 71%	0 09
Dating Service - Online Appliances - Small - Wholesale & Manufacturers	1,656 1,651	7/4	35	131			5	3%	0 09
Snow Removal Service - Commercial	1,648	775 776	35		34	75%	1	25%	0 09
Schools - Academic - Pre & Kindergarten	1,642	776		623 443	5		7	25%	0 09
Health & Medical Products	1,637	778	5	552	3		2	40%	0 09
Theatrical Agencies	1,636	779	1	1,070	0		1		0 09
Employment Contractors - Temporary Help	1,633	780	2	848	1	50%	1		0 09
Telephone & Television Cable Contractors	1,632	781	23	193	21	91%	2	9%	0 09
Baths - Equipment & Supplies	1,631	782	1	1,070	1	100%	0		0 09
Books - Wholesale	1,631	782	9	379	5	56%	4		0 09
Estates - Appraisals, Sales & Auctions	1,628	784		623	4	100 70	0		
Lighting Systems & Equipment Farms	1,618 1,617	785 786	14 0	281 1,633	9	64%	5	36% 0%	0 09
Audio-Visual Equipment - Dealers	1,616	787	6	487	5		1		0 09
Auto Listing Service	1,614	788		1,070	1	100%	1		0 09
Kitchen & Bath Design	1,612	789		1,070	1	100%	0		0 09
Sealing - Pavement	1,606	790	3	709	1	33%	2	67%	0 09
Buses - Charter & Rental	1,604	791	2	848	1	50%	1	50%	0 09
Radiators - Automotive	1,598	792	2	848	1	50%	1	50%	
Attorneys & Lawyers - Traffic Law	1,596	793	6	487	2	33%	4	67%	0 09
Skylights	1,594	794	0	1,633	0		0		0 09
Contractors - Ceiling	1,578	795	0	1,633	0		0		0 09
Uniforms  Real Estate - Rept to Own	1,575 1,570	796	9	379 1,070	6		3	33%	0 09
Real Estate - Rent to Own Online Publications	1,570	797	26	171	26	100% 100%	0	0%	0 09
Cosmetics & Perfumes - Retail	1,569 1,568	798 799	6	487	3	50%	3	50%	0 09
Employment Training	1,567	800	1	1,070	1		0		0 09
Loans - Small Business	1,567	800	0	1,633	0		0		0 09
Tools - Electric	1,565	802	7	443	1	14%	6		0 09
Communication Consultants	1,564	803	2	848	1		1		0 09
Cooking Utensils	1,560	804		1,070	1		0		0 09
Pumps - Service & Repair	1,559	805	0	1,633	0		0		
Health & Diet Food Products - Wholesale & Manufacturing	1,558	806	0	1,633	0	0%	0	0%	0 09
Auto Radios & Stereos - Sales & Repair	1,555	807	1	1,070	1	100%	0		0 09
			1		1		U		0 0%
Kitchen Cabinets - Refinishing, Refacing & Resurfacing	1,545	808	3	709	2	67%	1	33%	0 09
Truck Driver Training	1,544	809	3	709	1	33%	2	67%	0 09
Adult & Continuing Education	1,542	810	7	443	6	86%	1	14%	0 09
Metal Fabricators	1,542	810	0	1,633	0		0		0 09
Publishers - Periodical	1,541	812	1	1,070	1	100%	0		0 09
Antiques - Dealers	1,538	813	0	1,633	0		0	0%	0 09
Marinas A. O. Markilla	1,531 1,526	814	6	487	3	50%	3	50%	0 09
Auto Lube & Oil - Mobile	1,526	815	4	623	3		1	20 /0	0 09
Psychologists  Pecreational Vehicles - Pent & Lease	1,524	816 817	0	1,633	0	25%	0	75%	0 09
Recreational Vehicles - Rent & Lease Business Brokers	1,518 1,511	817 818	4	623 1,070	1		3		0 09
Lawn Mowers - Sharpen & Repair	1,503	819		709	2		1	33%	0 09
Concrete - Ready Mixed	1,501	820	2	848	1		1		0 09
Project Management	1,501	820	0	1,633	0		0		0 09
Gift Baskets & Parcels	1,499	822	10	357		20%	8	80%	0 09
Human Resources	1,496	823	0	1,633	0	0%	0	0%	0 09
Bed & Breakfast	1,490	824	8	411	5	63%	3	38%	0 09
Coatings - Protective	1,488	825	0	1,633	0		0		0 09
Brick - Concrete, Pumice	1,487	826	6	487	1	17%	5	83%	0 09
Butchering	1,487	826	1	1,070		100%	0	0%	0 09
Auto Parts & Supplies - Used	1,481	828	5	552 848	3	60%	2	40%	1 509
Relocation Service	1,480	829 829	2		1	50%	0	0%	0 09
Toner Cartridges Baby Accessories & Services	1,480 1,471	829 831	2	1,633 848	າ ບ	100%	0		0 09
Duby Accessories & Services	1,4/1	831	2	648		100%	U	U%0	U  U9

Industry Classification	Inculates	Dank her Tanadis's s	Camalata .	Bank by Camalain	Carola Carola 4		Comple Net Catal - 1	%	Cmpls Unable To
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled		Cmpls Not Settled		Pursue %
Landscape Contractors - Commercial	1,471 1,469	831	0	1,633	0	0%	0	0%	0 0% 7 44%
Yoga Instruction		833		253	8	50%	1	6%	1 100%
Holding Companies Dentistry - Cosmetic	1,465 1,463	834 835	1	1,070 1,070	0	0% 100%	0	0% 0%	0 0%
Advertising - Internet	1,457	836	3	709	0		1		2 67%
Books - New	1,457	836	3	709	2	67%	1	33%	0 0%
Dancing Instruction	1,454	838	7	443	6	86%	1	14%	0 0%
Commercial Products Manufacturers	1,452	839	15	269	13	87%	2	13%	0 0%
Apartment Finding & Rental Service	1,449	840	6	487	4		2	33%	0 0%
Bus Lines	1,449	840	5	552	3	60%	2	40%	0 0%
Auto Body Shop Equipment & Sup First Aid Instruction	1,447 1.445	842 843	4	623 487	2	50% 50%		50% 50%	0 0%
Venetian Blinds - Dealers	1,439	844		552	2		3	60%	0 0%
Soffit & Fascia	1,438	845		1,633	0		0		0 0%
Childrens & Infants Wear - Retail	1,433	846	7	443	3	43%	3	43%	1 14%
Engineering Contractors - General	1,433	846	0	1,633	0		0	0%	0 0%
Leather Clothing - Retail	1,431	848	5	552 552	4		0		1 20%
Dance Companies	1,430	849	5	552	3	60%	2	40%	0 0%
Electric Bikes	1,430	849		848	0		2	100%	0 0%
Fire Protection Contractor	1,425	851	0	1,633	0		0		0 0%
Mobile Telephone Service Rehabilitation Services	1,425 1,416	851 853	8	411 848	5	03 /0	3		0 0%
Storm Windows & Doors	1,416	853 853	0	1,633	2		<u>U</u>	0%	0 0%
Lawn & Tree Care	1,415	855	9	379	3	33%	6	67%	0 0%
Lights Bulbs & Tubes	1,405	855	6	487	3		3	50%	0 0%
Watches - Dealers	1,404	857	5	552	2		3	60%	0 0% 0 0%
Drafting Services	1,398	858	2	848	2	100%	0	0%	0 0%
Glass, Mirror & Screen Companies	1,392	859	4	623	1		3	75%	0 0%
Door-to-Door Freezer Food Sales	1,389	860		709	2		1	33%	0 0%
Glass - Stained & Leaded	1,388	861	4	623	0		2		2 50% 0 0%
Fences - Vinyl Hair Products and Equipment	1,377 1,377	862 862	2	1,070 848	0	0% 100%	0		0 0%
Hair Products and Equipment Pet Cemeteries, Crematories & Supplies	1,376	864		1,633	0		0		0 0%
Banking Services	1,375	865	1	1,070	1	100%	0	0%	0 0%
Auto Warranty Service	1,375 1,374	866	1	1,070	0		1	100%	0 0% 0 0%
House Furnishings & Services	1,372	867	3	709	3	100%	0	0%	0 0%
Insulation Materials	1,371	868	3	709	1	33%	2	67%	0 0%
Iron Work	1,370	869	3	709	3		0		0 0%
Concrete Construction Forms & Accessories	1,367	870	1	1,070	0		1	100%	0 0%
Animals - Nuisance Control - Trapping	1,365	871 872	2	848 1,070		100% 100%	0	0% 0%	0 0%
Schools - Academic - Elementary & Secondary Student Housing	1,362 1,351	873	1	848	<u>+</u>	50%	1	50%	0 0%
Auto Perform, Race & Sport Equipment	1,350	874	3	709	0		3	100%	0 0%
Tools - Hand	1,349	875	1	1,070	0	0%	1	100%	0 0%
Collectibles	1,347	876	13	300	12	92%	1	8%	0 0%
Entertainers	1,346	877	3	709	2		1	33 /0	0 0%
Product Sales - General	1,340	878	7	443	2	29%	3	43%	2 29%
Garbage Disposal Equipment - Supplies & Parts	1,339	879	10	357	10		0		0 0%
Furnaces - Industrial Home Theater	1,334	880 880	0	1,633 848	0	0% 50%	0	0% 50%	0 0%
Technical Manual Preparation	1,334 1,334	880	0	1,633	0		0		0 0%
Trailers - Rent & Lease	1,332	883	1	1,070	0		1	100%	0 0%
Animal Breeders	1,330	884	0	1,633	0		0		0 0%
Venetian Blinds - Repair & Cleaning	1,330	884	2	848	1	50%	1	50%	0 0%
Clubs	1,326	886	3	709	2		1		0 0%
Appliances - Major - Wholesale & Manufacturers	1,325	887	8	411	2		6		0 0%
Tile & Marble	1,325	887	3	709	2	67%		33%	0 0% 0 0%
Holistic Practitioners Telescopes	1,323 1,319	889 890	1 10	1,070 357	1	100% 10%	0		0 0%
Electronics - Educational Kits	1,319	890 891	10	1,070	1		9		1 100%
Fabric Shops	1,312	892	3	709	3	100%	0		0 0%
Tool & Utility Sheds	1,312	892	2	848	2	100%	0		0 0%
Agricultural Services	1,309	894		1,633	0	0%	0	0%	0 0%
Sound Systems & Equipment	1,308	895	1	1,070	1		0		0 0%
Air Conditioning Repair	1,304	896	0	1,633	0		0		0 0%
Weed Control Service	1,301	897	5	552	3	60%	2	40%	0 0%
Nutrition  Rackague Equipment & Supplies	1,300 1,299	898	2	848	2	100%	0	0% 25%	0 0%
Barbecue Equipment & Supplies  Consultant - Planning	1,299	899 900	0	623 1,633	3		1		0 0%
Bathroom Remodeling - Walk-In Tubs	1,296	901	1	1,070	0		1	100%	0 0%
Book, Compact Disc, & DVD Clubs	1,284	902	0	1,633	Ö		0	0%	0 0%
Arborist	1,279	903	0		0	0%	0	0%	0 0%
Bicycles - Repair	1,279	903	1	1,070	0	0%	1	100%	0 0%
Pharmacy - Compounding	1,278	905	8	411	5	63%	3	38%	0 0%
Contractors Equipment & Supplies - Rent & Lease	1,274	906	3	709	3	100%	0	0%	0 0%
House & Building Movers	1,274	906	1	1,070			1	100%	0 0%
Insurance - Accident & Health	1,274	906	1 0	1,070	1	100%	0	0%	0 0%
Environmental Consulting & Contracting Attorneys & Lawyers - Real Estate	1,269 1,266	909 910		1,633 1,633	0		0	0%	0 0%
Attorneys & Lawyers - Real Estate Podiatrists	1,266	910	0	1,633 709	2	67%	1	33%	0 0%
Piano & Organ Moving	1,255	912	0		0		0		0 0%
Real Estate - Rentals by Individuals	1,252	913		1,633	0	0 70	0	0%	0 0%
Books - Used & Rare	1,249	914	14	281	13	93%	0		1 7%
			1	1,070	1		0	0%	0 0%

			ı	r		1		_	
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled		Cmpls Not Settled	% Cn	npls Unable To Pursue
Job Listing & Advisory Services	1,243	916	0	1,633	0	0%	0	0%	Pursue 0
Art Galleries, Dealers & Consultants	1,236	917	0	1,633	Ō	0%	0	0%	0
Paving Materials	1,236 1,236	917	0	1,633 1,633	0	0%	0	0%	0
Promotional Products - Wearable	1,236	917	1	1,070	1	100%	0	0%	0
Hunting & Fishing Services & Supplies	1,235	920	2	848	1	50%	1	50%	0
Dog Daycare	1,228	921	3	709	2	67%	1	33%	0
Auto Repair - Mobile	1,221	922 923	1	1,070 1,070	0	0% 100%	1	100%	0
Genealogy Services Party Supplies - Renting	1,220 1,220	923	8	411	6		2	25%	0
Auto Salvage Yards	1,219	925	0	1,633	0	0%	2	0%	0
Stair Lifts	1,218	926	4	623	4		0	0%	0
Pet Services	1,217	927	2	848	2	100%	0	0%	0
Fulfillment Services	1,213	928	2	848	0		2	100%	0
Auto Paintless Dent Repair	1,209	929	0	1,633	0		0	0%	0
Coffee & Tea	1,205 1,204	930 931	0 29	1,633 159	26	90%	0	0% 10%	0
Identification Card Service Mobile Apps	1,200	931	23	193	20		3	13%	0
Movers - International	1,198	933	0	1,633	20	0%		0%	0
Mailing Services - Drop Shipper	1,197	934	5	552	4		1	20%	0
Boat Equipment & Supplies	1,196	035	5	552	4		1	20%	0
Personal Trainers	1,192	936	6	487	3	50%	2	33%	1
Photo Finishing - Retail	1,192	936	1	1,070	1	100%	0	0%	0
Bars & Taverns	1,187	938	1	1,070	0	0%	1	100%	0
Lecture & Seminar Bureaus	1,187	938	12	314	10	83%	2	17%	0
Gazebos  Billiand Facilianant & Complian	1,186	940	3	709	2	67%		33%	0
Billiard Equipment & Supplies	1,185	941	1	1,070	1	100%	0	0%	0
Passport & Visa Services Massage Equipment & Supplies	1,183	942 943	4	623 709	2	50% 0%	2	50% 100%	- 0
Oilfield Hauling	1,181 1,178	943	0	1,633	0	0%	3	0%	0
Gymnastic Instruction	1,173	945	3	709	3	100%	0	0%	- 0
Government Offices	1,170	946	0	1,633	0	0%	0	0%	0
Cabinet Refinishers	1,167	947	3	709	0		3	100%	0
Public Utility Consultants	1,163	948	8	411	7	88%	1	13%	0
Security Cameras	1,163	948	0	1,633	0	0%	0	0%	0
Horse Riding/Horse Trail Rides	1,160	950	1	1,070	1		0		0
Medical Testing Companies	1,160	950	1	1,070	1	100%	0	0%	0
Hypnotherapists - Hypnotists	1,156	952	1	1,070	0	0%	1	100%	0
Industrial Products Wholesalers & Distributors	1,154	953	3	709	3	100%	0	0%	0
Business Plan Preparation	1,152	954	2	848		100%	0	0%	0
Television Program Producers  Beds - Wholesale & Manufacturers	1,150 1,148	955 956	1	1,070 552	<u>1</u>	100% 100%	0	0% 0%	0
Computers - Training	1,144	957		1,070	<u></u>	100%	0	0%	0
Audio-Visual Equipment - Service & Repair	1,141	958	0	1,633	0		0	0%	0
Bank Equipment & Supplies	1,137	959	11	336	11	100%	0	0%	0
Computer Business Services	1,137	959	6	487	5	83%	1	17%	0
Music & Messaging Services	1,132	961	7	443	3	43%	3	43%	1
Truck accessories	1,132	961	2	848	2	100%	0	0%	0
Truck Equipment & Parts	1,130	963	3	709	1	33%	2	67%	0
Auto Parts & Supplies - Custom Wheels/Rims	1,128	964	6	487	5	83%		17%	0
Pianos	1,124	965	0	1,633	0	0%	0	0%	0
Towers Engines - Diesel	1,124 1,119	965 967	1	1,070 848	1 0		0	100%	0
			2	848	1	50%			0
Gun Dealers Paper & Document Shredding	1,117 1,116	968 969	2	848	2	100%	0	50% 0%	0
Waste Reduction, Recycle Service - Industrial	1,116	969	4		4		0	0%	0
Irrigation Systems - Install/Design	1,112	971	0	1,633	0		0	0%	0
Auto Repairing - Foreign	1,111	972	4	623	2	50%	2	50%	0
Contractors - Sheet Metal	1,101	973	1	1,070	1	100%	0	0%	0
Scrap Metals	1,101	973	2	848	0		2	100%	0
Gymnasiums	1,093	975	12	314	10		1	8%	1
Casinos Window Shades	1,091	976	0 4	1,633	0		0		0
Window Shades Fire Protection Consultants	1,091 1,087	976 978	4	623 1,070	3	75% 100%	1 0	25% 0%	U
Storage - Liquid & Bulk	1,087	978	6	1,070	1 2	33%	<u>0</u>		0
Trailers - Equipment & Parts	1,083	979	4	623		25%	2	50%	1
Truck Washing & Cleaning - Equipment & Supplies	1,080		0	1,633	n	0%	0	0%	Ď
Contractor - Flat Roof	1,078	981 982	0	1,633	0		0	0%	0
Drilling & Boring Contractors	1,078	982	0	1,633	0		0	0%	0
Shopping Centers & Malls	1,072	984	3	709	2		1	33%	0
Wood Finishing	1,067	985	3	709	1		2	67%	0
Irrigation Consultants	1,064	986	1	1,070	0		1	100%	0
Home Centers	1,062	987	6	487	6		0	0%	0
Concrete Pumping Service	1,061	988	0	1,633	0		0	0%	0
Dental Equipment & Supplies	1,060	989	1	1,070	1	100%	0	0%	0
Real Estate Maintenance Protection Plan	1,057	990 991	5	552	5	100%	0	0% 0%	U
Food & Beverage Services Antiques - Penair & Pestore	1,056 1,055	991	0	1,633 1,633	0		0		0
Antiques - Repair & Restore Cremation Services	1,055	992	0		0		0	0,0	0
Vinyl Decking	1,049	993	2	848	2	100%	0	0%	0
Designers - Apparel	1,046	994 995	2	848	0		2	100%	0
Copiers & Copier Supplies	1,045	996	1	1,070	1	100%	0	0%	0
Remodeling Services	1,045	996	1	1,070	0		1	100%	0
Oil Tank Removal	1,042	998	1	1,070	1	100%	0	0%	0
Alternators & Generators - Auto Repair	1,040	999	2	848	1	50%	1	50%	n

	1	-	1	1	1			T T	Cmpls Unable To
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Pursue
Furniture Rent & Lease	1,038	1,000	11	336	9	82%	2	18%	0
Wheel Alignment, Frame & Axle Service - Auto	1,035	1,001	2	848	0	0%	2	100%	0
Training - Video Instruction Tapes	1,034	1,002	0	1,633	0	0%	0	0%	0
Garage Organizers	1,033	1,003	1	1,070	0	0%	1	100%	0
Ventilating Contractors Florists - Wholesale	1,033 1,032	1,003 1,005	16	1,070 253	0	100% 0%	0 16		0
Home Automation	1,031	1,005	10	1,070	1	100%	10	0%	0
Upholstery and Rug Cleaning	1,029	1,007	0	1,633	0	0%	0	0%	0
Senior Housing/Living	1,027	1,008	0	1,633	0	0%	0	0%	0
Wheel Chairs	1,026	1,009	2	848	2	100%	0	0%	0
Custom Brokers	1,022	1,010	0	1,633	0	0%	0	0%	0
Tree Service - Pruning	1,020	1,011	1	1,070	1	100%	0		0
Furniture - Outdoor	1,019	1,012	4	623	4		0		0
Snowmobiles	1,011	1,013	3	709	2	67%	1	33%	0
Permanent Make Up Gift Certificates/Cards	1,009 1,007	1,014 1,015	4	623 1,070		50% 100%	0	50% 0%	0
Night Clubs	1,007	1,015	4	623	3	75%	1	25%	0
Chain Link Fence Sales, Service & Contractors	1,006	1,017	2	848	1	50%	1	50%	0
Floors - Industrial	1,005	1,018	1	1,070	1	100%	0	0%	0
Plastics - Products - Finished Wholesale & Manufacturers	1,005	1,018	6	487	4	67%	2	33%	0
			-		4				-
Golf Equipment & Supplies - Retail	1,004	1,020	3	709	2		1		0
Recycling Centers	1,003	1,021	1	1,070	1	100%	0	0%	0 1 10
Baths Leather Goods - Dealers	1,002 1,000	1,022 1,023	3	1,070 709	<u>0</u>	0% 33%	2	67%	0 10
Bins	999	1,024	3	709	1	33%	2	67%	0
Physicians - Specialists	998	1,025	1	1,070	1	100%	0	0%	0
Contractor - Gas	996	1,026	1	1,070	1		0	0%	0
Fingerprinting	994	1,027	1	1,070	î	100%	0	0%	0
Fire & Flood Emergency Service	990	1,028	1	1,070	1	100%	0	0%	0
Waste Containers	990	1,028	0	1,633	0		0		0
Tile - Ceramic - Manufacturers & Distributors	988	1,030	2	848	2	100%	0	0%	0
Airport Transportation	986	1,031	2	848	1	50%	1	50%	0
Career & Outplacement Counseling	986	1,031	0	1,633	0	0%	0	0%	0
Nursing Homes	986	1,031	0	1,633	0		0		
Physicians & Surgeons - Family Practice	986	1,031	0	1,633	0		0	0%	0
Mens Clothing & Furnishings - Wholesale & Manufacturers	981	1,035	9	379	3	33%	6	67%	0
Adult Novelties	972	1,036	2	848	0	0%	2	100%	0
Sleep Disorders - Sleep Apnea	972	1,036	2	848	2	100%	0	0%	0
Stables	968	1,038	1	1,070	0	0%	1	100%	0
Candles - Retail	966	1,039	15	269	14	93%	1	7%	0
Cleaning Systems Press, Chemical	966	1,039	0	1,633	0	0%	0	0%	
T-Shirts	964	1,041	0	1,633	0	0%	0	0%	0
Computers - Used	962	1,042	2	848	1	50%		50%	0
Patent Agents	962	1,042	3	709 552	1	33%	2	67%	0
Paving Stones	962	1,042	5		2	40%	3 0	60%	0
Senior Citizens Service Organization Solar Energy Products - Retail	959 958	1,045 1,046	3	1,633 709	1	0% 33%	2	0% 67%	0
Janitors Equipment & Supplies	957	1,047	3	709	2	67%	<u>2</u>	33%	0
Water - Bottled & Bulk	955	1,048	3	709	1	33%	2	67%	0
Attorneys & Lawyers - Family	954	1,049	1	1,070	1	100%	0	0%	0
Glass Coating & Tinting	954	1,049	2	848	2	100%	0	0%	0
Sprinklers - Automatic - Fire	954	1,049	0	1,633	0	0%	0	0%	0
Tank Heads	953	1,052	0	1,633	0		0		0
Physicians & Surgeons - Osteopathic-D.O.	952	1,053	1	1,070	1	100%	0	0%	0
Fire Extinguishers	951	1,054	0	1,633	0	0%	0	0%	0
Lighting Fixtures - Wholesale & Manufacturers	951	1,054	0	1,633	0		0		0
Animal Shelters Wedding Consultants	949 949	1,056 1,056	2	709 848	3	100% 100%	0	0%	0
Seals - Notary & Corporation	949	1,058	0	1,633	0		0		0
Chemicals	947	1,059	2	848	1	50%	1	50%	0
Loan Modification	947	1,059	0	1,633	0		0		0
Dressmakers	946	1,061	4	623	2	50%	2	50%	0
Plastering Contractors	944	1,062	1	1,070	1	100%	0	0%	0
Greenhouses	942	1,063	0	1,633	0	0%	0	0%	0
Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	937	1,064	3	709	2	67%	1	33%	0
Porcelain Enamel Repair & Refinish	937	1,064	4	623	4		0		0
Recreation Centers	937	1,064	1	1,070	1		0		0
Batteries - Storage-Retail Ground Maintenance	935 935	1,067	1 0	1,070	1 0	100% 0%	0	0%	0
Ground Maintenance Party Planning	935	1,067 1,067	5	1,633 552	3		<u>U</u>	40%	0
Boat Builders	934	1,070	1	1.070		100%			0
Structural Integration	933	1,071	1	1,070	1	100%	0	0%	0
Auto Parts & Supplies - Rebuilt	932	1,072	0	1,633	0	0%	0	0%	0
	930	1,073	0	1,633	0		0	0%	0
Insurance Claim Processing Services		1 072	1	1,070	1	100%	0	0%	0
Insurance Claim Processing Services	930	1,073							0
Insurance Claim Processing Services Piling Construction Equipment Sales / Services	929	1,075	2	848	0		2	100%	
Insurance Claim Processing Services           Piling           Construction Equipment Sales / Services           Office & Desk Space Rental Service	929 929	1,075 1,075	2 3	709	0	100%	2	0%	0
Insurance Claim Processing Services	929 929 927	1,075 1,075 1,077	2 3 0	709 1,633	3	100% 0%	0 0	0% 0%	0
Insurance Claim Processing Services	929 929 927 923	1,075 1,075 1,077 1,078	0	709 1,633 1,633	3 0 0	100% 0% 0%	2 0 0	0% 0% 0%	0 0 0
Insurance Claim Processing Services	929 929 927	1,075 1,075 1,077		709 1,633	3	100% 0%	0 0 0	0% 0%	0

Service of Control of	T		П	П	T				T. T.	County Unable Te
C De Control	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To
Salden March 1982  - 100	Pet Day Care	911	1,082	1	1,070	1	100%	n	0%	0
Team Market   100   10				0		0		0		
Common   C	Sewing Machines - Service & Repair	901	1,084	1	1,070	1	100%	0	0%	0
According Control   190   19	Attorneys & Lawyers - Bankruptcy & Taxes	899	1,085	0	1,633	0	0%	0	0%	0
Seat September 1	Fish & Seafood - Retail	899				0				
Control   Cont	Automobile Dealers - Imported Cars					2		5		0
Note of the property of the pr	Digital Marketing	895	1,088		623	2	50%	2	50%	0
Content   Cont	Foods - Carry Out	895	1,088			2			0%	0
Water   Wate				0		0		0		0
Trust Petrol Suspense  50   1,000   2   1,000   2   1,000   3   1,		889	1,091	3	709	1		2		0
Description		886	1,092	2	848	2	100%	0	0%	0
Section   Company   Comp										
Processor   Processor   19						0		0		
Description Companion   672   1-070   1				4		3		1		0
Colored Section Section Section   Colored Section Section Section Section   Colored Section Section   Colored Section Section   Colored	Physicians & Surgeons - Dermatology	8/9	1,096	1	1,0/0		100%			
Tool Montains & Rendschears   568   1,100   7   442   1   719   1   1409   1	Vacuum Classics Customs			1		1				
Tool Montains & Rendschears   568   1,100   7   442   1   719   1   1409   1	Advertising Deviation				1,033	0		0		0
1 Supplies   66   1,03   1   1,070   0   0		0/1		3	709	±				
Seed Equation   Seed   1.100   2   1000   0   0   0   0   0   0   0   0				7	1 070	3		1		
Series Association   000   1.100   7   4.00   2   37%   5   7.5%   0   1.100										
A			1,102							0
17   16   17   17   18   18   18   18   18   18				7		1		3		
Selder A January   1975   1.00   1   1.070   1   190%   0   0   0   0   0   0   0   0   0		957		1		1		0		1 5
Selder A January   1975   1.00   1   1.070   1   190%   0   0   0   0   0   0   0   0   0		857	1,105	2		2		0		Ď J
ruf Sequeles		857	1 105	1						
Cardennia Agenta & Computation   956   1.108   1   1.070   1   1.099   0   0   0   0   0   0   0   0   0				<u>.</u>						
Progress   SS		856	1 108		1 070					
Page	Dryer Vent Cleaning	855	1.110		1.633		0%		0%	
Speak   Not Note   Security   S	Radio Stations & Broadcast Companies									
Packer   P						-				
seach Ream   651   1110   2   846   1   50%   1   50%   1   50%   0   60%	Spas & Hot Tubs - Rental - Wholesale, Manufacturing			2	848	2	100%	U		0
seach Ream   651   1110   2   846   1   50%   1   50%   1   50%   0   60%	Caulking Contractors	852	1,113	0	1,633	0	0%	0	0%	
Searchine   Sear	Jewelry Repair	851	1,114	2		1	50%	1	50%	
Searchine Medical Waste Services   648	Travel Agent Mills	851		0	1,633	0	0%	0	0%	0
Internative Parks & Races  841 1.118 6 6 87 5 8396 1 1796 0 1006 1 1007 1 1	Hazardous & Medical Waste Services	848	1,116	0	1,633	0		0	0%	
Immelsion Pede and/or Tits Transfer   841   1.118   1   1.070   1   100%   0   0 %   0   0 %   0   0 %   0   0	Photography Sales		1,117	5		3	60%	2	40%	0
	Amusement Parks & Places	841		6		5				
Series   9.7				1		1				
Judo Services         835         1,122         2         948         0         0%         2         1,00%         0           Logic Stores         833         1,123         3         1703         3         1,00%         0         0%         0           Plansmontical Products - Wholesale & Manufacturing         830         1,124         0         1,633         0         0%         0         0%         0           Seal Information Services         826         1,125         1         1,070         <		839	1,120	0	1,633	0				
Animal Resour Relocation   830   1.124   0   1.633   0   0%   0   0%   0   0   Ammanuscular Publishes & Narufacturing   830   1.124   0   1.633   0   0%   0   0%   0   0%   0   Assal Information Services   8.28   1.126   1   1.070   0   0   0%   1   1.00%   0   Avidronic Healthn   826   1.128   0   1.633   0   0%   0   0%   0   Avidronic Healthn   826   1.128   0   1.633   0   0%   0   0%   0   Avidronic Healthn   826   1.128   0   1.633   0   0%   0   0%   0   Avidronic Healthn   826   1.128   0   1.633   0   0%   0   0%   0   Avidronic Healthn   826   1.128   0   1.633   0   0%   0   0%   0   Avidronic Healthn   826   1.128   0   1.633   0   0%   0   0%   0   Avidronic Healthn   826   1.129   1   1.070   1   1.00%   0   0%   0   Avidronic Healthn   826   1.129   2   1.848   1   1.00%   0   0%   0   Avidronic Healthn   826   1.129   2   1.848   1   1.00%   0   0   0%   0   Avidronic Healthn   826   1.129   2   1.848   1   1.00%   0   0   0%   0   Avidronic Healthn   826   1.129   2   1.848   1   1.00%   0   0   0%   0   Avidronic Healthn   826   1.129   2   1.121   0   1.00%   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.033   0   0   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.00%   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.00%   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.00%   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.00%   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.00%   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.00%   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.00%   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.00%   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.00%   0   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.00%   0   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.00%   0   0   0   0   0   0   0   0   0	Lasers	837	1,121	1	1,070	1	100%	0	0%	0
Animal Resour Relocation   830   1.124   0   1.633   0   0%   0   0%   0   0   Ammanuscular Publishes & Narufacturing   830   1.124   0   1.633   0   0%   0   0%   0   0%   0   Assal Information Services   8.28   1.126   1   1.070   0   0   0%   1   1.00%   0   Avidronic Healthn   826   1.128   0   1.633   0   0%   0   0%   0   Avidronic Healthn   826   1.128   0   1.633   0   0%   0   0%   0   Avidronic Healthn   826   1.128   0   1.633   0   0%   0   0%   0   Avidronic Healthn   826   1.128   0   1.633   0   0%   0   0%   0   Avidronic Healthn   826   1.128   0   1.633   0   0%   0   0%   0   Avidronic Healthn   826   1.128   0   1.633   0   0%   0   0%   0   Avidronic Healthn   826   1.129   1   1.070   1   1.00%   0   0%   0   Avidronic Healthn   826   1.129   2   1.848   1   1.00%   0   0%   0   Avidronic Healthn   826   1.129   2   1.848   1   1.00%   0   0   0%   0   Avidronic Healthn   826   1.129   2   1.848   1   1.00%   0   0   0%   0   Avidronic Healthn   826   1.129   2   1.848   1   1.00%   0   0   0%   0   Avidronic Healthn   826   1.129   2   1.121   0   1.00%   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.033   0   0   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.00%   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.00%   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.00%   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.00%   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.00%   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.00%   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.00%   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.00%   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.00%   0   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.00%   0   0   0   0   0   0   Avidronic Healthn   826   1.129   0   1.00%   0   0   0   0   0   0   0   0   0			1,122	2				2		0
Phermacentical Products - Wholesale & Menufacturing   830		833		3		3		0	0%	
Seed Information Services   Seed   1,126   1   1,070   0   0   0%   1   100%   0   0%   0   0%   0   0%   0   0%   0   0	Animal Rescue Relocation		1,124	-		0	0%	0	0%	0
Ference   Section   Sect	Pharmaceutical Products - Wholesale & Manufacturing	830	1,124	0	1,633	0	0%	0	0%	0
Ference   Section   Sect	Legal Information Comittee	020	1 126		1.070	0	00/		1000/	0
Authority   Auth								1		0
Audio-Visual Production Services   825   1,129   1   1,070   1   1,00%   0   0.0%   0   0.0			1,127		1 623			0		0
Computers - Disaster Recovery   824   1,130   1   1,070   1   100%   0   0%   0   0%   0   0%   0   0%   0   0	Audio-Visual Production Services			1		0				0
Pare	Computers - Disaster Recovery	824	1,125	1	1,070	1				0
Aboratories - Medical   September   Sept		824	1,130					1		0
New York								1		
Furniture Childrens   817   1,134   0   1,633   0   0%   0   0%   0   0%   0   0%   0   0		820	1,132		1.070		100%		0%	0
Employee Benefit Plans	Furniture - Childrens	817	1.134		1.633					ŏ
Employee Benefit Plans	Mirrors									ō
Decupational Health - Nursing Services   815				1		1		n		0
Physicians & Surgeons - Gastroenterology 814 1,138 0 1.633 0 0.0% 0 0.0% 0 0.0 0.0 0.0 0.0 0.0 0.0			1,136	ñ		n		n		
Post-Construction Clean Up	Physicians & Surgeons - Gastroenterology	814	1,138	0	1,633		0%			0
automated Teller Machines         813         1,140         7         443         1         1,4%         6         86%         0           Shelving         811         1,141         0         1,633         0         0%         0         0%         0           Zandy & Confectionery - Retail         808         1,142         0         1,633         0         0%         0         0%         0           Jolar Energy System Design & Installation         804         1,144         1         1,070         1         100%         0         0%         0           Journal System Design & Installation         804         1,144         1         1,070         1         100%         0         0%         0           Journal System Design & Installation         804         1,144         1         1,070         1         100%         0         0%         0           Journal System Design & Installation         802         1,145         1         1,070         1         100%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0         0         0         0         0         0         0	Post-Construction Clean Up	814	1,138	0	1,633	0	0%		0%	0
Shelving 811 1.141 0 1.633 0 0 0% 0 0% 0 0 0% 0 0 0 0 0 0 0 0 0	Automated Teller Machines	813	1,140		443		14%			
Trans Service   808	Shelving	811	1,141		1,633		0%	0	0%	0
Solar Energy System Design & Installation   804   1,144   1   1,070   1   100%   0   0%   0   0%   0   0%   0   0%   0   0	Crane Service		1,142							
solar Energy System Design & Installation         804         1,144         1         1,070         1         100%         0         0%         0           Jenerators - Electric         802         1,145         0         1,633         0         0%         1         100%         0           Jours - Wholesale         802         1,145         1         1,070         0         0%         1         100%         0           Internal System Design & Market         801         1,145         0         1,633         0         0%         1         100%         0           Internal System Design & Market         802         1,145         0         1,633         0         0%         1         100%         0           Internal System Design & Market         802         1,145         0         1,633         0         0%         0	Candy & Confectionery - Retail			6		1				0
Seperators - Electric   802   1,145   0   1,633   0   0%   0   0%   0   0%   0   0%   0   0	Solar Energy System Design & Installation		1,144	1		1		0		0
Antennas   801   1,147   2   848   1   50%   1   50%   0   0   0   0   0   0   0   0   0	Generators - Electric	802	1,145	0	1,633		0%	0		0
Frucking   1,147   0   1,633   0   0%   0   0%   0   0%   0   0%   0   0	Tours - Wholesale			1				1		0
Sales Lead Generation         799         1,149         0         1,633         0         0%         0         0%         0           Mold & Mildew Remediation         798         1,150         1         1,070         1         100%         0         0%         0           Audiolosits         797         1,151         1         1,070         1         100%         0         0%         0           Madazine Sales         797         1,151         7         443         5         7,1%         1         14%         0         1         1         1,1%         0         1         1,1%         0         0         0%         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0         0         0%         0	Antennas	801	1,147							
fold & Mildew Remediation         798         1,150         1         1,070         1         100%         0         0%         0           udardiolosists         797         1,151         1         1,070         1         100%         0         0%         0           sandblastin         797         1,151         7         443         5         71%         1         14%         1           bor & Gate Operating Devices         790         1,154         0         1,633         0         0%         0         0%         0           Acation Certificates & Vouchers         790         1,154         1         1,070         1         100%         0         0%         0         0%         0           Slaziers         788         1,156         0         1,633         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0%         0         0         0%         0         0         0%         0         0         0         0         0         0         0         0         0         0         0         0         0										
Audiolosiss 797 1.151 1 1.070 1 100% 0 0% 0 0% 0 1 14% 1 1 3	Sales Lead Generation	799	1,149		1,633					
Hagazine Sales   797   1,151   7   443   5   71%   1   14%   1   1   3   3   3   3   3   3   3   3		798	1,150							
Sandhlastin         797         1.151         0         1.633         0         0%         0         0%         0           Door & Gate Operatin Devices         790         1.154         0         1.633         0         0%         0         0%         0           /acation Certificates & Vouchers         790         1.154         1         1.070         1         100%         0         0%         0           Jaiziers         788         1.156         0         1.633         0         0%         0         0%         0           Jadon Mitiation         785         1.157         0         1.633         0         0%         0         0%         0           Jontrols, Control Sys & Regulators         784         1.158         0         1.633         0         0%         0         0%         0           Schools - Academic - College Preparatory         783         1.159         2         848         1         50%         1         50%         0           Jectrolysis         777         1.161         0         1.633         0         0%         0         0%         0		797								
Joor & Gate Operating Devices         790         1,154         0         1,633         0         0%         0         0%         0           Acation Certificates & Vouchers         790         1,154         1         1,070         1         100%         0         0%         0           Jaziers         788         1,155         0         1,633         0         0%         0         0%         0           360m Mitigation         785         1,157         0         1,633         0         0%         0         0%         0           Controls, Control Sys & Regulators         784         1,158         0         1,633         0         0%         0         0%         0           Schools - Academic - College Preparatory         783         1,159         0         1,633         0         0%         0         0%         0           Schools - Academic - College Preparatory         783         1,159         2         848         1         50%         1         50%         0           Jectrolysis         777         1,161         0         1,633         0         0%         0         0%         0			1,151							
Ascation Certificates & Vouchers         790         1.154         1         1,070         1         100%         0         0%         0           Balzers         788         1.155         0         1,633         0         0%         0         0%         0           Red on Mitigation         785         1,157         0         1,633         0         0%         0         0%         0           Controls, Control Sys & Regulators         784         1,158         0         1,633         0         0%         0         0%         0           Schools - Academic - College Preparatory         783         1,159         2         848         1         50%         1         50%         0           Electrolysis         777         1,161         0         1,633         0         0%         0         0%         0		797	1,151		1,633					0
Slaziers 788 1,155 0 1,633 0 0% 0 0% 0 0% 0 0 0% 0 0 0 0 0 0 0 0	Door & Gate Operating Devices	790	1,154		1,633	0				0
Radon Mitigation         785         1.157         0         1.633         0         0%         0         0%         0           Controls, Control Sys & Regulators         784         1.158         0         1.633         0         0%         0         0%         0           Cadfolding & Aerial Lifts         783         1.159         0         1.633         0         0%         0         0%         0           Schools - Academic - College Preparatory         783         1.159         2         848         1         50%         1         50%         0           Lectrolysis         777         1.161         0         1,633         0         0%         0         0%         0		/90	1,154					0		0
Controls   Control   Sys & Regulators   784   1,158   0   1,633   0   0%   0   0%   0		/88						0		0
Scaffolding & Aerial Lifts         783         1,159         0         1,633         0         0%         0         0%         0           Schools - Academic - College Preparatory         783         1,159         2         848         1         50%         1         50%         0           Electrolysis         777         1,161         0         1,633         0         0%         0         0%         0		/85	1,157		1,633			0		
Schools - Academic - College Preparatory         783         1,159         2         848         1         50%         1         50%         0           Electrolysis         777         1,161         0         1,633         0         0%         0         0%         0		/84	1,158			0	0%	0	0%	0
Electrolysis 777 1,161 0 1,633 0 <b>0%</b> 0 <b>0%</b> 0						0				0
		/83				1		1		0
.ose Lyc Julyery //0 1,102 1 1,070 1 100% 0 0 0% 0 0 100%				0		0		0		
	Tires - Commercial Sales & Service	7/6	1,162	1	1,070		100% 50%	<u> </u>	50%	0

March   Marc										Cmpls Unable To
Add Services South Se	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled		·	76	Pursue
Debts   1.50				2		2				0 0
Companies   Comp	Brewers  Hadrey Clubs	774	1,164	2		2			100%	0 0
Section   Company   Comp	Computers - Cable & Installation	768								0 0
Construct Service & Construct   70		767		1	1,070					0 0
Communic   Proceed   1.00	Shirts - Custom Made		1,168							0 0
Transform		766				0	0%	0	0%	0 0
Company   Comp		766	1,1/0			3				1 25 0 0
Particular Annies   57   1,17   1   1,07   1   1,08   1   1,09   1   1,00		757								0 0
Manufacture interes Distributers   Manufacturer   1-4   1.75   2   646   2   1.65   6   6   6   6   6   6   6   6   6		757		1		1				0 0
Michael Self Herrocensed Trained   7-9   1,177   1   1,078   0   0   0   0   0   0   0   0   0	Embroidery	754	1,175		1,070		0%	1		0 0
Johnstone   1,000										0 0
Serpina & Anthron (1997)   1,100   0   1,000   0   0   0   0   0   0   0   0   0					1,0/0					1 100 0 0
Serpina & Anthron (1997)   1,100   0   1,000   0   0   0   0   0   0   0   0   0		739	1,170		1,633					0 0
Food Product Membrane Conserved   755   1.100   2   568   0   0   0   0   0   0   0   0   0	Surplus & Salvage Merchandise	738		0	1,633	0	0%	C	0%	0 0
Tourish tenses				1		0				1 100
Totalemais		735	1,182	2	848	0				0 0
Vision Communic - Service & Region   73										0 0
Country Colors   1.10	Video Games - Service & Renair	733		7	1,070	5				0 0
Companie Nicolanie A Nicolanie Nic	Cosmetic Sales	730		3	709	2				0 0
Clast Successory	Computers - Wholesale & Manufacturers	728	1,187	5	552	2	40%	3	60%	0 0
	Data Recovery	726		1		1				0 0
Jacob   Performance   725   1,189   0   1,421   0   0   0   0   0   0   0   0   0		725		1		1				0 0
Contractor Description & Specially Contract  Contractor Description & Specially Contract  Contractor Description & Specially Contract  Contractor Description & Contractor		725	1,189	2						0 0
Some Warresty Plants	Contractor - Decorative & Specialty Concrete	723					0%	0	0%	0 0
Home Verrarity Plants	Video Games - Wholesale & Manufacturers	722	1,193	15	269	15				0 0
Mortagage Bankers   715		721								0 0
Trade Shows, Expositions & Fairs   715   1.195   9   775   7   7896   2   2296   Compact Management   715   1.195   0   1.195	Beverages - Wholesale & Distribution	718	1,195		1,633		0%	0	0%	0 0
Apportune   Programmer   Prog	Trade Shows Expositions & Fairs		1,196							0 0
Gef Course Public   768   1,199   6   497   5   8256   1   1776	Appraisal - Management									0 0
Recycling - Computer's & Other Electronics   706   1,200   6   487   6   1,00%   7   7   7   7   7   7   7   7   7		708			487	5		1		0 0
Masazines - Distributors   705   1,202   2   848   0   0%   1   59%	Compact Discs, Tapes & Records - Retail	706	1,200		1,070	1			0%	0 0
Consultative   February   Febru										0 0 1 50
		705	1,202	2		1		1		0 0
Online Striptone Broker			1,203	1		0		1		0 0
Safety Resultants & Colthina   697   1,207   1   1,070   1   100%   0   0%	Online Shipping Broker	700	1,204		1,633	Ō			0%	0 0
Sales Organizations   696   1,208   0   1,633   0   0%   0   0%				0		0		0		0 0
Steel FreeCork   666   1,208   0   1,633   0   0.95   0.95   0   0.95   0   0.95   0   0.95   0   0.95   0   0.95   0   0.95   0   0.95   0   0.95   0   0.95   0   0.95   0   0.95   0.95   0   0.95   0   0.95   0   0.95   0   0.95   0   0.95   0   0.95   0   0.95   0   0.95   0   0.95   0   0.95   0   0.95   0.95   0.95   0.95		697	1,207	1	1,070	1		0	0%	0 0
Bakers - Wholesale   695	Steel Frectors	696	1,208					0		0 0
Isather Goods - Renair   694   1,211   0   1,633   0   0%   0   0%		695	1,210				0%	0		0 0
Section   Sect						0				0 0
Section   Sect	Emergency Disaster Preparedness Equipment & Supplies	692	1.212	0	1.633	0	0%	0	0%	0 -
Restaurant Eguipment - Repair & Service   691   1,213   0   1,633   0   0 %   0   0 %							1000/		201	0 0
Massane School   690			1,213							0 0
Sporting Goods - Wholesale & Manufacturers   690   1,215   1   1,070   0   0%   1   100%     Exavating Equipment   689   1,217   1   1,070   1   100%   0   0%     Fax Transmission Service   684   1,218   1   1,070   0   0%   1   100%     Fax Transmission Service   684   1,218   1   1,070   0   0%   1   50%     Lawn Installation Service   684   1,218   0   1,633   0   0%   0   0%     Lawn Installation Service   684   1,218   0   1,633   0   0%   0   0%     Eviction Service   682   1,221   0   1,633   0   0%   0   0%     Gates   1,222   2   0   0   0   0   0   0   0   0				2		2				0 0
Fax Transmission Service	Sporting Goods - Wholesale & Manufacturers	690	1,215	1	1,070	0	0%		100%	0 0
Furniture - Used   684			1,217							0 0
Lawn Installation Service   684   1,218   0   1,633   0   0%   0   0%   0   0%   0   0%   0   0				1		0				0 0
Eviction Service			1,218	2		1		1	50%	0 0
Gates		682	1,210		1,633		0%	1	0%	0 0
VOIP (Voice Over Internet Protocol) Sales & Service   679   1,223   0   1,633   0   0 %   0   0 %     Alcoholism Info & Treatment Centers   677   1,224   1   1,070   1   100%   0   0 %     Title Loans   677   1,224   0   1,633   0   0 %   0   0 %     Dally or one of the control of the con	Gates	681	1,222	2	848	1	50%	1	50%	0 0
Alcoholism Info & Treatment Centers		679	1,223		1,633	0	0%	0		0 0
Payrounds   6.76   1,226   0   1,633   0   0%   0   0%   0   0%   0   0%   0   0		677	1,224		1,070		100%	0		0 0
Online Payments										0 0
Spiritulalst   673   1,227   5   552   5   100%   0   0%   Camping Equipment   672   1,229   5   552   2   40%   3   60%   Machinery Rebuild & Repair   672   1,229   1   1,070   1   100%   0   0%   0   0%   Soccer Clubs   672   1,229   4   623   0   0 %   4   100%   0   0%   Soccer Clubs   672   1,229   4   623   0   0 %   4   100%   Soccer Clubs   671   1,232   0   1,533   0   0 %   0   0%   0   0%   Soccer Clubs   671   1,232   0   1,533   0   0 %   0   0%   0   0%   Soccer Clubs   671   1,232   0   1,533   0   0 %   0   0%   Soccer Clubs   669   1,234   1   1,070   1   100%   0   0%   Soccer Clubs   669   1,234   1   1,070   1   100%   0   0%   Soccer Clubs   669   1,234   1   1,070   1   100%   0   0%   Soccer Clubs   668   1,236   1   1,070   1   100%   0   0%   Soccer Clubs   668   1,236   1   1,070   1   100%   0   0%   Soccer Clubs   668   1,236   1   1,070   1   100%   0   0%   Soccer Clubs   668   1,236   0   1,533   0   0 %   0   0%   Soccer Clubs   668   1,236   0   1,533   0   0 %   0   0%   Soccer Clubs   668   1,236   0   1,533   0   0 %   0   0%   Soccer Clubs   667   1,239   0   1,533   0   0 %   0   0%   Soccer Clubs   667   1,239   0   1,533   0   0 %   0   0%   Soccer Clubs   667   1,239   0   1,533   0   0 %   0   0%   Soccer Clubs   667   1,239   0   1,533   0   0 %   0   0%   Soccer Clubs   667   1,239   0   1,533   0   0 %   0   0%   Soccer Clubs   667   1,239   0   1,533   0   0 %   0   0%   Soccer Clubs   667   1,239   2   848   2   100%   0   0%   Soccer Clubs   668   1,246   665   1,242   1   1,070   1   100%   0   0%   Soccer Clubs   668   1,246   665   1,242   1   1,070   1   100%   0   0%   Soccer Clubs   668   1,246   665   1,242   1   1,070   1   1,070   1   1,070   0   0%   Soccer Clubs   668   1,246   665   1,242   1   1,070		673	1,220		1,633					0 0
Camping Equipment   672   1,229   5   552   2   40%   3   60%		673	1,227	5		5			0%	0 0
Machinery Rebuild & Repair   672   1,229   1   1,070   1   100%   0   0%	Camping Equipment	672	1,229	5	552	2	40%	3		0 0
Engines - Gas   G71	Machinery Rebuild & Repair			1		1				0 0
Water Heaters - Repairing         670         1,233         3         709         3         100%         0         0%           Government - Citry, Willage & Township         669         1,234         1         1,070         1         100%         0         0%           Wheels         669         1,234         2         848         1         50%         1         50%           Child Care - In Home         668         1,236         1         1,070         1         100%         0         0%           Lumber - Wholesale         668         1,236         0         1,633         0         0%         0         0%           Marine Contractors         668         1,236         0         1,633         0         0%         0         0%           Fur Business - Retail         667         1,239         0         1,633         0         0%         0         0%           Jewelry Buyers         667         1,239         0         1,633         0         0%         0         0%           Jewelry Buyers         667         1,239         0         1,633         0         0%         0         0%           Jewelry Buyers         667<		672	1,229							0 0
Government - City, Village & Township   669   1,234   1   1,070   1   100%   0   0%	Water Heaters - Repairing					3		0		0 0
Wheels         669         1,234         2         848         1         50%         1         50%           Child Care - In Home         668         1,236         1         1,070         1         100%         0         0%           Lumber - Wholesale         668         1,236         0         1,633         0         0%         0         0%           Marine Contractors         668         1,236         0         1,633         0         0%         0         0%           Fur Business - Retail         667         1,239         0         1,633         0         0%         0         0%           Jewelry Buyers         667         1,239         0         1,633         0         0%         0         0%           Jewelry Suyers         667         1,239         0         1,633         0         0%         0         0%           Jewelry Suyers         667         1,239         0         1,633         0         0%         0         0%           Jewelry Buyers         667         1,239         2         848         2         100%         0         0         0%           Boilers - New & Used         655	Government - City, Village & Township	669	1,234	1	1,070		100%	0	0%	0 0
Lumber - Wholesale         668         1,236         0         1,633         0         0%         0         0%           Marine Contractors         668         1,236         0         1,633         0         0%         0         0%           Fur Business - Retail         667         1,239         0         1,633         0         0%         0         0%           Jewelry Buvers         667         1,239         0         1,633         0         0%         0         0%           Water Supply Systems         667         1,239         2         848         2         100%         0         0%           Boilers - New & Used         665         1,242         1         1,070         1         100%         0         0%           Cigar & Claractte & Tobacco Dealers - Retail         663         1,243         0         1,633         0         0%         0         0%	Wheels	669	1,234		848		50%		50%	0 0
Marine Contractors         668         1,236         0         1,633         0         0%         0         0%           Fur Business - Retail         667         1,239         0         1,633         0         0%         0         0%           Jewelry Buyers         667         1,239         0         1,633         0         0%         0         0%           Water Supply Systems         667         1,239         2         848         2         100%         0         0%           Boilers - New & Used         665         1,242         1         1,070         1         100%         0         0%           Clara & Cigarette & Tobacco Dealers - Retail         663         1,243         0         1,633         0         0%         0         0%		668							0%	0 0
Fur Business - Retail 667 1,239 0 1,633 0 0% 0 0% 0 0% 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2			1,236							0 0
Jewelry Buyers         667         1,239         0         1,633         0         0%         0         0%           Water Supply Systems         667         1,239         2         848         2         100%         0         0%           Boilers - New & Used         665         1,242         1         1,070         1         100%         0         0%           Cigar & Cigarette & Tobacco Dealers - Retail         663         1,243         0         1,633         0         0%         0         0%			1,236							0 0
Water Supply Systems         667         1,239         2         848         2         100%         0         0%           Boilers - New & Used Cigar & Cigarette & Tobacco Dealers - Retail         665         1,242         1         1,070         1         100%         0         0%           Cigar & Cigarette & Tobacco Dealers - Retail         663         1,243         0         1,633         0         0%         0         0%			1,239							0 0
Ciqar & Ciqarette & Tobacco Dealers - Retail         663         1,243         0         1,633         0         0%         0         0%	Water Supply Systems	667	1,239	2	848	2	100%	0	0%	0 0
	Boilers - New & Used		1,242			1				0 0
		663				0				0 0
Printing Brokers         663         1,243         0         1,633         0         0%         0         0%           Glass - Beveled, Carved, Ornamental         662         1,245         1         1,070         1         100%         0         0%				0		0				0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To
Attorneys & Lawyers - Personal Injury & Property			Complaints		Ciripis Settled		Cimpis Not Settled		Pursue %
Damage	660	1,246	1	1,070	1	100%	0	0%	0 09
Batteries - Dry Cell - Wholesale & Manufacturers	660	1,246	0	1,633	0	0%	0	0%	0 09
Animal Insemination - Artificial Auto Electric Equipment	657 657	1,248 1,248	0	1,633 1,633	0	0%	0	0%	0 0%
Frozen Foods - Retail	654	1,250	1	1,070	1	100%	0		0 09
Exporters	653	1,251	1	1,070	0	0%	ī	100%	0 09
Swimming Pool Manufacturers & Distributors	651	1,252	3	709	1	33%	2	67%	0 09
Boat Renting & Leasing	650	1,253	0	1,633	0		0		0 0%
Coupon Book Promotions Tents	649 649	1,254	1	1,070 1,070	1	100% 100%	0	0%	0 09
Auto Machine Shops	647	1,254 1,256	Ô	1,633	0		0		0 0%
Movers - Office	644	1,257	0	1,633	0		0		0 09
Dentist - Orthodontist	642	1,258	0	1,633	0		0		0 09
Electric Motors - Dealers & Repairing Coffee Brewing Devices	642 640	1,258 1,260	0	1,633 709	0	0% 33%	0	0% 67%	0 0%
Containerized Freight Service	640	1,260	0	1,633	0		0		0 09
Home Accessories	637	1,262	6	487	2	33%	4	67%	0 0% 0 0%
Moving Brokers	637	1,262	2	848	2	100%	0	0%	0 09
Diabetes Services & Supplies	634	1,264	1	1,070	1		0		0 09
Recreational Vehicles - Storage  Beauty Consultant	634 633	1,264 1,266	3	1,070 709	2		<u>0</u>		0 09
Beauty Consultant Trailers - Automotive Utility	633	1,266	0	1,633	0		0		0 09
Interior Finishing	632	1,268 1,268	1	1,070	0	0%	1	100%	0 09
Sporting Goods - Repair	632	1,268	1	1,070	1		0	0%	0 09 0 09
Computer Printers Sales & Service	630	1,270	2	848	2		0		
Entertainment Bureaus Internet Gaming	630 630	1,270 1,270	0	1,633 848	0		0		0 09
Coffee Break Service & Supplies	629	1,273	1	1,070	1		0		0 0%
Cleaning Compounds	627	1,274	0	1,633	0	0%	0	0%	0 09
Teeth Whitening Services	625	1,275	1	1,070	0		1		0 09
Tourists Attractions	625	1,275	0	1,633	0		0		0 0%
Engineers - Civil Engines - Fuel Injection Service & Parts	624 624	1,277	2	1,633 848	2	100%	0		0 09
Linens - Retail	622	1,277 1,279	5	552	4		1	20%	0 0%
Contractor - Mechanical Insulation	620	1,280	1	1,070	1	100%	0		0 0%
Paintball - Games & Supplies	620	1,280	7	443	6		1	14%	0 09
Title Companies & Agents Wheel Chair Lifts & Ramps	620 620	1,280 1,280	0	1,633 848	0		0		0 09
Marijuana Sales & Services	618	1.284	1	1,070	1	100%	0		0 09
Buildings - Portable	617	1,285	3	709	3	100%	0	0%	0 09
Coaching - Business	616	1,285 1,286	1	1,070	0	0%	1	100%	0 0%
Childrens & Family Entertainment	615	1,287	7	443	6		1	14%	
Water Coolers - Equipment & Supplies Carpet & Rug Repair	615 613	1,287 1,289	1	1,070 1,633	<u>U</u>	0%	1	100%	0 0%
Photo Imaging Service	613	1,289	3	709	0		0		3 100%
Shuttle Bus	613	1,289	1	1,070	0		1	100%	0 09
Refrigeration Equipment - Supplies & Parts	612	1,292	1	1,070	0		1	100%	0 0%
Guide Service	610	1,293	2	848 848	0	0% 50%	2	100% 50%	0 09
Linen Supply Service Doors - Installation	610 609	1,293 1,295	0	1,633	0				0 09
Professional Fundraiser	608	1,296	3	709	0		3	100%	0 09
Theaters	608	1,296	5	552	5	100%	0		0 0%
Farm Supplies	605	1,298	0	1,633	0		0		0 09
Golf Courses - Private Vacuum Equipment & Systems	603 603	1,299 1,299	3	709 1,633	2		1	33 70	0 09 0 09
Bill Paying Service	602	1,301	1	1,070	1	100%	0	0%	0 09
Aircraft Charter, Rental & Lease	600	1,302	2	848	2		0		0 09
Attorneys & Lawyers - Criminal	600	1,302	0	1,633	0	0%	0	0%	0 09
Aluminum	599	1,304	1	1,070	1		0		0 09
Marble - Cultured Auto Appraisers	599 598	1,304 1,306	0	1,633 1,070	0		0	0% 100%	0 09
Cemeteries	596	1,306	2	848	2	0 70	0		0 09
Stock & Bond Brokers	595	1,308	1	1,070	1	100%	0	0%	0 09
Suits - Custom Made	595	1,308	2	848	2	100%	0		0 09
Machine Tools	593	1,310	1	1,070	1	100%	0	0%	0 09
Railroads Designers - Industrial	593 592	1,310 1,312	1	1,070 1,070	1	100% 100%	0		0 09
Solar Energy Equipment & Systems Manufacturing &			*		-		-		
Distribution	591	1,313	1	1,070	1		0		0 0%
Exterior Designers	590	1,314	1	1,070	0		1		0 09
Roofing Equipment & Supplies	590 589	1,314	3	709		33% 100%	2	67%	0 09
Pumps - Dealers Equestrian Services	589 586	1,316 1,317	1	1,070 1,070	1 0		0	100%	0 09
Garbage Disposals - Household	584	1,317	1	1,070	1	100%	0		0 09
Insurance - Employee Benefits	584	1,318	0	1,633	0	0%	0	0%	0 09
Farmers Market	583	1,320	1	1,070	1	100%	0	0%	0 09
Insurance - Homeowners	581	1,321	1	1,070	1 0	100%	0		0 09
Assisted Living Centers & Adult Family Homes China & Glassware - Retail	578 573	1,322 1,323	0	1,633 848	1	0% 50%	0	0% 0%	1 50%
Mushrooms	573 572	1,324	4	623	1	25%	3	75%	0 09
Art Metal Work	571	1,325	2	848	1	50%	1	50%	0 09
Coatings - Powder	570 569	1,326	0	1,633	0		0		0 09
Auto Dealers - Antique & Classic	569	1,327	1	1,070	0	0%	1	100%	0 0%

			Sorted by Inquiries					<del>,</del>	
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	6 Cmpls Unable To Pursu	
Butchers Equipment & Supplies	569	1,327	0	1,633	0	0%	0	0%	0 09
Baseball Clubs	568	1,329	11	336	1	9%	10	91%	0 09
Boutiques	568	1,329 1,329	2	848	1	50%	0	0%	1 509
Estheticians	568	1,329	1	1,070	1	100%	0	0%	0 09
Printing Supplies	568	1,329	1	1,070	0	0%	1	100%	0 09
Novelties - Retail	567	1,333	1	1,070	1	100%	0	0%	0 09
Contractors Equipment & Supplies - Dealers & Services	565	1,334	0	1,633	0	0%	0	0%	0
Automation Systems & Equipment	561	1,335	0	1,633	0	0%	0	0%	0 09
Springs - Automotive - Sales & Service	561	1,335	0	1,633	0	0%	0	0%	0 09
Logging Companies		1,337	0	1,633	0	0%	0	0%	0 09
Tile Sales	557 557	1,337	0	1,633	0	0%	0	0%	0 09
Fireplace Equipment - Wholesale & Manufacturers	554	1,339	5	552	3	60%	2		0 00
Construction Estimates	553	1,340	0	1,633	0		0	0%	0 09
Party Plans - In-Home	553 553	1,340 1,340	1	1,070 1,633	1	100%	0	0% 0%	0 09
Sharpening Service Alternative Medicine	551	1,343	0	1,633	0		0	0%	0 09
Retirement Planning Service	551	1,343	0	1,633	0	0%	0	0%	0 09
Dock Builders	551 550	1,345	0	1,633	0		0	0%	0 09
Clinics - Sleep Centers	548	1,346	0	1,633	0	0%	0	0%	0 09
Soliciting Organizations	548	1,346	1	1,070	0	0%	1	100%	0 00
Herbs	546	1,348	1	1,070	0	0%	1	100%	
Management Training	546	1,348	0	1,633	0	0%	0	0%	0 09
Seeds & Bulbs - Retail	546 544	1,348	1	1,070	0	0%	<u>1</u>	100%	0 09
Trophies Drapery & Curtain Fabrics - Retail	544 542	1,351 1,352	1 0	1,070 1,633	0	0% 0%	1	100% 0%	0 09
Trailer Hitches	542	1,352	0	1,633	0	0%	0	0%	0 09
Consultant - Employee Benefit Plans	542	1,352	0	1,633	0	0%	0	0%	0 09
Costumes - Masquerade & Theatrical	541 539	1,354 1,355	2	848	0	0%	2	100%	0 09
Tile - Non-Ceramic - Contractors & Dealers	539 539	1,355	2	848	0	0%	2	100%	0 09
Winemaking Equipment & Supplies	539	1,355 1,358	2	848	1	50%	1	50%	0 09
Data Systems - Consultants & Designers	537	1,358	1	1,070	1	100%	0		0 00
Potatoes - Processed	537	1,358	0	1,633	0	0%	0	0%	0 09
Sweepstakes	537	1,358	0	1,633	2	0%	0	0%	1 339
Musical Instruments - Supplies & Accessories	536 536	1,361 1,361	3	709 1,070	2	67% 100%	0	0% 0%	0 09
Photographs - Stock Trailers - Truck	535	1,363	3	709	1	67%	1	33%	0 09
Answering Services	534	1,364	0	1,633	0		0	0%	0 09
Art Instruction & Schools	534	1,364	2	848	0	0%	2	100%	0 09
Beer Home Brewing Equipment & Supplies	532	1,366	1	1,070	0	0%	0	0%	1 1009
Pillows	532	1,366	1	1,070	0	0%	1	100%	0 09
Garbage Disposal Equipment - Industrial & Commercial	531	1,368	2	848	0	0%	2	100%	0
									0 00
Mats & Matting	531	1,368	0	1,633	0	0%	0		0 09
Truck Washing & Cleaning Legal Services Plans	531	1,368	1	1,633	0	0% 100%	0	0% 0%	0 09
Manufactured Homes - Parks	530 530	1,371 1,371	1	1,070 1,070	0	0%	1	100%	0 0
Carpet Layers	530 527	1,373	0	1,633	0	0%	0	0%	0 09
Engineers - Mechanical	527	1,373	1	1,070	1	100%	0	0%	0 09
Windows - Vinyl	527	1,373	0	1,633	0	0%	0	0%	0 09
Electric Equipment - Manufacturers	526	1,376	2	848	2		0		0 09
Nutritionists	525	1,377	0	1,633	0		0		0 09
Consumers Cooperative Organizations	524	1,378	2	848	2	100%	0		0 00
Formal Wear	524	1,378	2	848	1	50%	1		0 00
Pet Kenneling Services	523	1,380	1	1,070	1	100%	0	5.1	0 09
Meat Packers Traffic Signs, Signals & Equipment	521 521	1,381 1,381	0	1,633 1,633	0	0% 0%	0	0%	0 09
Auto Repair & Service - Airbags	519	1,383	1	1,070	1	100%	0	0%	0 09
Millwrights	513	1,384	0	1,633	0		0		0 09
Plating	513	1,384	1	1,070	0	0%	1	100%	0 09
Trailers - Camping & Travel	512	1,386	3	709	1	33%	2	67%	0 09
Sewing Machines - Supplies & Parts	510	1,387	1	1,070	1	100%	0	0%	0 00
Chauffeur Service	509	1,388 1,388	0	1,633	0	0%	0	0%	0 09
Corsets & Girdles	509	1,388	1	1,070	0		1		0 09
Drywall Taping and Texturing	508	1,390	1	1,070	0	0%	1	100%	0 09
Facility Maintenance Telephone Equipment & Systems Service & Repair	508 507	1,390 1,392	0	1,633 848	0	0% 0%	1	0% 50%	1 509
Manicuring	506	1,393	0	1,633	0		n		0 09
Musical Instruments - Repair	506	1,393	0	1,633	0		0		0 09
Air Cargo & Package Express Service	504	1,395	1	1,070	0	0%	1		0 09
Decoration Contractors - Party, Convention	504	1,395	2	848	1	50%	1	50%	0 09
Rustproofing & Undercoating - Auto	503	1,397	0	1,633	0		0		0 09
Swimming Pools - Maintenance	502	1,398	0	1,633	0	0%	0		0 09
Collection Systems	501	1,399	2	848	0	0%	2		0 09
Surveillance Equipment, Sales & Service	501	1,399	1	1,070	1	100%	0	0%	0 00
Drywall Contractors Equipment & Supplies  Joh Licting & Advisory Sorvices - Advanced Fee	500 500	1,401	3	709 1.070	2	67% 0%	1	33% 100%	0 09
Job Listing & Advisory Services - Advanced Fee	499	1,401 1,403	0	1,070	0		0		0 0
Buildings - Metal Office Furniture & Equipment - Rental & Leasing	499	1,403	0	1,633	0	0%	0	0%	0 09
Outlets - Stores, Factory, Mills	499	1,403	4	623	2	50%	1	25%	1 259
Pet Exercising Service	499	1,403	0	1,633	0	0%	0		0 09
	499	1,403	7	443	6	86%	1		0 09
Vacuum Cleaners - Wholesale & Manufacturers									
Vacuum Cleaners - Wholesale & Manufacturers Amusement Park Equipment Hospitals	498 497	1,403 1,408 1,409	0	1,633 1,633	0	0% 0%	0	0%	0 00

			Sorted by Inquiries						
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cmpls Un	able To Pursue
Printing Equipment	497	1,409	1	1,070	1	100%	0	0%	0 (
Sitting Services	496	1,411	0	1,633	0	0%	0	0%	0 (
Fountains - Garden, Display	495	1,412	3	709	3	100%	0	0%	0 (
Shredding Services	495	1,412	1	1,070	1	100%	0	0%	0 0
Thrift Shops	495	1,412	2	848	2	100%	0	0%	0 0
Venetian Blinds - Wholesale & Manufacturers Alternators & Generators - Retail	495 494	1,412 1,416	0	1,633 848	0	0% 50%	1	0% 50%	0 0
Mattress Makers Supplies	493	1,417	2	848	2	100%	0	0%	0 0
Steel Distributors & Warehouses	493	1,417	0	1,633	0	0%	0	0%	0 0
Taxes - Property Tax Consultants	493	1,417	0	1,633	0	0%	0	0%	0 (
Lamps - Supplies & Parts	492	1,420	0	1,633	0	0%	0	0%	0 (
Health Care Management	491	1,421	0	1,633	0	0%	0	0%	0 (
Giftware - Wholesale & Manufacturers	489	1,422	1	1,070	1	100%	0	0%	0 (
Boots	488 488	1,423	1	1,070	1	100%	0	0%	0 0
Carpet & Rug Pads, Linings & Accessories Nurses Registries	488	1,423 1,423	5	552 1,633	4 0	80%	1	20%	0 0
Physicians & Surgeons - Ophthalmology	488	1,423	0	1,633	0		0	0%	0 0
Data Communications Equipment & Systems	487	1,427	0	1,633	0	0%	0	0%	0 0
Glassware - Wholesale & Manufacturers	487	1,427	1	1,070	0	0%	1	100%	0 (
Fire Damage Restoration	486	1,429	1	1,070	1	100%	0	0%	0 (
Mediation Services	486	1,429	0	1,633	0	0%	0	0%	0 0
Oxygen	485	1,431	1	1,070	1	100%	0	0%	
Vehicle Graphics	485	1,431	3	709	2	67%	1	33%	0 0
Drapery Installation Service	483	1,433	0	1,633	0	0%	0	0%	0 0
Deck - Repair Tire Retread & Repair	481 481	1,434 1,434	0	1,633 1,633	0	0% 0%	0	0% 0%	0 0
Videographers	480	1,436	2	848	1	50%	1	50%	0 0
Dental Hygienists	479	1,437	0	1,633	0	0%	0	0%	0 0
Charity - Other Charitable Organizations	477	1,438	0	1,633	0	0%	Ö	0%	0 0
Mailing Machines & Equipment	477	1,438	2	848	1	50%	1	50%	0 (
Trusses - Construction	476	1,440	0	1,633	0	0%	0	0%	0 0
Debt Relief Services	475	1,441	0	1,633	0		0	0%	0 (
Fertility Specialists	475	1,441	1	1,070	1	100%	0	0%	0 (
Referral - Contractor	475	1,441	1	1,070	1	100%	0	0%	0 0
Engineers - Electrical	474	1,444	0	1,633	0		0		
Hydroponics - Equipment & Supplies	474 473	1,444 1,446	0	1,633	0	0% 0%	0	0% 0%	0 0
Exterior Structures - Barn Construction Global Positioning Systems	473	1,446	1	1,633 1,070	1	100%	0	0%	0 0
Spas & Hot Tubs - Supplies & Parts	472	1,448	0	1,633	0	0%	0	0%	0 0
Office Records Stored	471	1,449	0	1,633	0		0	0%	0 0
Safety & Rescue Equipment Sales & Services	471	1,449	0	1,633	0	0%	0	0%	0 (
Trampolines	471	1,449	0	1,633	0	0%	0	0%	0 (
Real Estate Schools	470	1,452	0	1,633	0		0	0%	0 (
Sawmills	470	1,452	0	1,633	0	0%	0	0%	0 (
Electric Power Line Construction	469	1,454	0	1,633	0	0%	0	0%	0 (
Group Homes	469 467	1,454	0	1,633	0	0% 0%	0	0%	0 (
Engineers - Structural Maconny Banels - Brefabricated	467	1,456 1,456	0	1,070	0	0%	1	100%	0 (
Masonry Panels - Prefabricated Express & Transfer Service	465	1,458	0	1,633 848	0	100%	0	0%	0 0
Sales Training	464	1,459	3	709	3	100%	0	0%	0 0
Wall & Ceiling Texturing	464	1,459	1	1,070	0		1	100%	0 0
Water Companies - Utility	463	1,461	0	1,633	0		0	0%	0 0
Roof Structures	459	1,462	0	1,633	0	0%	0	0%	0 (
Countertop - Fabrication	457	1,463	0	1,633	0	0%	0	0%	0 (
Docks	457	1,463	0	1,633	0	0%	0	0%	0 (
Greeting Cards - Retail	456	1,465	1	1,070	1	100%	0	0%	0 (
Decals	455	1,466	2	848	1	50%	0	0%	1 50
Sports Memorabilia	455	1,466	0	1,633	0	0%	0	0% 0%	0 (
Hydraulic Equipment & Supplies Service Animals - Dogs	454 454	1,468 1,468	0	1,633 1,070	0	0% 0%	1	100%	0 0
Trucks - Forklifts	454	1,468	0	1,633	0		0	0%	0 0
Telecommunication Equipment & Systems Service &					-				
Repair	453	1,471	0	1,633	0	0%	0	0%	0 (
Tractor Equipment & Parts	453	1,471	1	1,070	0		1	100%	0 0
Home Staging	452	1,473	0	1,633	0	0%	0	0%	0
Parking Stations & Garages - Equipment & Supplies	451 450	1,474	1	1,070	0	0%	1	100%	0 (
Data Processing Service		1,475	0	1,633	0	0%	0	0%	0 (
Online Drug & Prescription Services - Unapproved	450	1,475	2	848	0	0%	2	100%	0 (
Foreign Proceure Washers									
Pressure Washers Uniform Supply Service	450 450	1,475 1,475	1 5	1,070 552	1	100% 40%	0	0% 60%	0 0
Meat - Wholesale	449	1,479	0	1,633	0		0	0%	0 0
Pipe Line Contractors	448	1,480	0	1,633	0	0%	0	0%	0 0
Tractor Dealers	448	1,480	2	848	2	100%	0	0%	0 0
Metal Specialties	447	1,482	1	1,070	1	100%	0	0%	0 (
Shoes - Wholesale & Manufacturers	447	1,482	4	623	2	50%	2	50%	0 (
Aircraft Parts & Supplies	445	1,484	1	1,070	1		0		0 (
Fasteners - Industrial & Construction	445	1,484	0	1,633	0		0		0 (
Moving Equipment Rental	445	1,484	0	1,633	0	0%	0	0%	0 0
Laundry Equipment	444	1,487	1	1,070	1	100%	0		0 0
Ceiling Cleaning	443	1,488	0	1,633	0		0	0%	0 0
Clocks - Dear Sales Moat	443	1,488	0	1,633	0	0% 100%	0	0%	0 (
Door-to-Door Sales - Meat Furniture - Rustic	443 443	1,488 1,488	1	1,070 1,633	1	100%	0	0% 0%	0 0
Latinical C. Nascic	443	1,400	U	1,033	U	0%	U	U-70	U I

Industry Classification Greenhouse Equipment & Supplies Refrigerators & Freezers - Service & Repair Insurance - Fire & Flood Specialists Motor Homes Buildings - Concrete Dentist - Dental Surgery Oils - Lubricating Interior Designers - Architectural Smokers Information & Treatment Executive Search Consultants Real Estate - Commercial Air Conditioning Supplies & Parts Ear & Body Piercina Package Design & Development Swimming Instruction Cabinet Doors Computers - Network Security Packing & Crating Service Pallets & Skids Screen Repair Machine Tools - Repair & Rebuild Telearaph Service Tax Software Teachers Agencies Auto Manufacturers Equipment & Supplies Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Capiet & Ruo Dealers - Used Cabinet Doors Capiet Refacing Health Resorts Shoes - Custom Made	Inquiries  441 441 449 439 438 438 438 438 437 435 434 431 431 431 431 431 431 431 431 431	Rank by Inquiries  1,492 1,492 1,494 1,496 1,496 1,496 1,499 1,500 1,501 1,501 1,501 1,503	Complaints  0 0 0 0 0 0 0 0 0 0 0 0 1 1 0 0 0 1 1 1 0 0 1 1 1 1 1 1 0 0 1 1 1 1 0	Rank by Complaints  1,633 1,633 1,633 1,633 1,633 1,633 1,633 1,633 1,633 1,633 1,070 1,07	Cmpls Settled  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	9% 9% 9% 9% 9% 9% 9% 9% 10% 50% 100% 67% 100% 100% 100% 100% 100% 100% 100%	Cmpls Not Settled  0 0 0 0 0 0 0 1 1 0 0 1 1 0 0 1 1 0 0 0 1 1 0	9% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	Cmpls Unable To  Pursue  0
Refrigerators & Freezers - Service & Repair Insurance - Fire & Flood Specialists Motor Homes Buildings - Concrete Dentist - Dental Surgery Oils - Lubricating Interior Designers - Architectural Smokers Information & Treatment Executive Search Consultants Real Estate - Commercial Air Conditioning Supplies & Parts Ear & Body Piercing Package Design & Development Swimming Instruction Cabinet Doors Computers - Network Security Packing & Crating Service Pallets & Skids Screen Repair Machine Tools - Repair & Rebuild Telegraph Service Tax Software Teaschers Agencies Auto Manufacturers Equipment & Supplies Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carpet & Rup Guelers - Used Cabinet Refacing	441 439 439 438 438 437 437 435 434 434 433 433 433 432 431 430 422 427 427 426 426 425 424 424 424 423	1,492 1,494 1,494 1,494 1,496 1,496 1,496 1,499 1,500 1,501 1,501 1,503	0 0 0 0 0 1 1 0 0 2 2 1 1 3 3 0 0 3 1 1 1 1 1 1 1 1 1 1 1 1 1	1,633 1,633 848 1,633 1,633 1,633 1,633 1,633 1,633 1,633 1,633 1,633 709 1,1070 1,1070 1,1070 1,653 1,1070 1,1070 1,653 1,1070 1,1070 1,533 1,1070 1,1070 1,1070 1,533 1,1070 1,1070 1,533 1,1070 1,1070 1,533 1,1070 1,1070 1,533 1,1070 1,1070 1,533 1,1070 1,1070 1,533 1,1070 1,1070 1,557 1,1070	0 0 2 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0% 0% 100% 100% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 100% 100% 100% 100% 100% 100% 100%	0 0 0 0 0 1 1 0 0 0 1 1 1 0 0 0 0 0 0 0	0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Insurance - Fire & Flood Specialists Motor Homes Buildings - Concrete Dentist - Dental Surgery Oils - Lubricating Interior Designers - Architectural Smokers Information & Treatment Executive Search Consultants Real Estate - Commercial Air Conditioning Supplies & Parts Ear & Body Piercing Package Design & Development Swimming Instruction Cubinet Doors Computers - Network Security Packing & Crating Service Pallets & Skids Screen Repair Machine Tools - Repair & Rebuild Telegraph Service Tax Software Tax Software Tax Software Tax Software Tax Software Tax Software Teachers Agencies Autor Manufacturers Equipment & Supplies Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carpet & Rup Dealers - Used Cabinet Refacing	439 439 438 438 437 437 437 438 439 431 433 433 433 433 433 433 432 431 430 431 431 432 433 432 433 434 435 436 437 438 438 438 438 439 431 431 432 433 433 433 433 433 433 433	1,494 1,496 1,496 1,496 1,496 1,496 1,499 1,500 1,501 1,501 1,503	0 0 0 0 0 1 1 0 0 2 2 1 1 3 3 0 0 3 1 1 1 1 1 1 1 1 1 1 1 1 1	1,633 848 1,633 1,633 1,633 1,633 1,633 1,633 1,633 1,633 1,633 1,070 1,633 709 1,070	0 0 2 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0% 100% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 50% 50	0 0 0 0 0 1 1 0 0 0 1 1 1 0 0 0 0 0 0 0	0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 100% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Motor Homes Buildings - Concrete Dentist - Dental Surgery Dils - Lubricating Interior Designers - Architectural Smokers Information & Treatment Executive Search Consultants Real Estate - Commercial Air Conditioning Supplies & Parts Ear & Body Hercing Package Design & Development Swimming Instruction Cabinet Doors Computers - Network Security Packing & Crating Service Pallets & Skids Screen Repair Machine Tools - Repair & Rebuild Telegraph Service Tax Software Teaschers Agencies Auto Manufacturers Equipment & Supplies Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carpet & Rug Dealers - Used Cabinet Refacing	439 438 438 438 437 437 437 433 433 433 433 433	1,494 1,496 1,496 1,496 1,499 1,500 1,501 1,501 1,501 1,503 1,503 1,503 1,503 1,503 1,503 1,503 1,503 1,501 1,501 1,501 1,512 1,514 1,516 1,516 1,516	2 0 0 0 0 1 1 0 0 0 2 2 2 1 1 1 3 3 3 1 1 1 1 0 0 0 0 0 1 1 1 1 0 0 0 0	848 1,633 1,633 1,633 1,633 1,633 1,633 1,633 1,633 1,633 2,63 1,070 1,070 1,070 1,070 1,633 1,633 1,1070 1,070 1,533 1,1070 1,070 1,533 1,1070 1,070	2 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	100% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 100% 100% 100% 100% 100% 100% 100% 100%	0 0 0 0 1 1 0 0 1 1 0 0 0 0 1 1 0 0 0 0	0% 0% 0% 0% 0% 0% 0% 0% 100% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Buildings - Concrete Dentist - Dental Surgery Oils - Lubricating Interior Designers - Architectural Smokers Information & Treatment Executive Search Consultants Real Estate - Commercial Air Conditioning Supplies & Parts Ear & Body Piercing Packace Design & Development Swimming Instruction Cabinet Doors Computers - Network Security Packing & Crating Service Pallets & Skids Screen Repair Machine Tools - Repair & Rebuild Telegraph Service Tax Software Telegraph Service Telegraph Serv	438 438 437 437 435 434 433 433 433 433 433 433	1,496 1,496 1,496 1,499 1,500 1,501 1,501 1,503 1,503 1,503 1,503 1,503 1,503 1,503 1,503 1,503 1,503 1,503 1,503 1,503 1,503 1,507 1,508 1,509 1,510 1,511 1,512 1,514 1,516 1,516 1,516	0 0 0 1 1 0 0 2 1 1 3 0 0 3 3 1 1 1 1 0 0 0 2 1 1 1 0 0 0 0 0 0 1 1 1 1	1,633 1,633 1,633 1,070 1,633 1,633 848 1,070 709 1,633 709 1,070 1,070 1,070 1,070 1,633 1,633 1,070	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0% 0% 0% 0% 0% 0% 0% 0% 0% 50% 100% 67% 0% 100% 100% 0% 0% 100% 100% 100%	0 0 0 0 1 1 0 0 1 1 0 0 0 0 1 1 0 0 0 0	0% 0% 0% 0% 100% 0% 0% 0% 0% 50% 0% 33% 0% 33% 0% 0% 0% 0% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Dentist - Dental Surgery Oils - Lubricating Interior Designers - Architectural Smokers Information & Treatment Executive Search Consultants Real Estate - Commercial Air Conditioning Supplies & Parts Ear & Body Piercing Package Design & Development Swimming Instruction Cabinet Doors Computers - Network Security Packing & Crating Service Pallets & Skids Screen Repair Machine Tools - Repair & Rebuild Telearaph Service Tax Software Teaschers Agencies Auto Manufacturers Equipment & Supplies Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carpet & Rug Dealers - Used Cabinet Refacing Health Resorts	438 438 437 435 434 434 433 433 433 433 432 431 430 422 427 427 426 426 425 425 424 424 424 424 423 421	1,496 1,496 1,499 1,500 1,501 1,501 1,501 1,503 1,503 1,503 1,503 1,503 1,503 1,501 1,501 1,501 1,512 1,514 1,516 1,516 1,516	0 0 0 0 0 0 2 2 1 1 3 3 3 3 1 1 1 1 0 0 0 0 0 1 1 1 1 1	1,633 1,633 1,070 1,633 1,633 484 1,070 709 1,633 709 1,070 1,070 1,070 1,633 1,1070 1,070 1,533 1,1070 1,070 357	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	9% 9% 9% 9% 9% 9% 9% 9% 10% 50% 100% 67% 100% 100% 100% 100% 100% 100% 100%	0 0 0 1 1 0 0 0 0 0 0 1 1 1 0 0 0 0 0 0	0% 0% 100% 100% 0% 0% 0% 0% 50% 0% 33% 0% 33% 0% 0% 0% 0% 0% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Oils - Lubricating Interior Designers - Architectural Smokers Information & Treatment Executive Search Consultants Real Estate - Commercial Air Conditioning Supplies & Parts Ear & Body Piercing Package Design & Development Swimming Instruction Cabinet Doors Computers - Network Security Packing & Crating Service Palets & Skids Screen Repair Machine Tools - Repair & Rebuild Telegraph Service Tax Software Tax Software Tax Software Tax Software Teachers Agencies Auto Manufacturers Equipment & Supplies Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carpet & Rug Dealers - Used Cabinet Refacing Health Resorts	438 437 434 434 433 433 433 433 432 431 431 432 431 432 432 431 432 432 432 432 432 433 432 433 432 433 432 433 433	1,496 1,499 1,500 1,501 1,501 1,501 1,503 1,503 1,503 1,503 1,503 1,507 1,508 1,507 1,508 1,507 1,508 1,510 1,511 1,512 1,514 1,516 1,516 1,516	0 1 1 0 0 2 1 1 3 3 0 3 1 1 1 1 0 0 0 1 1 1 1 1 0 0 0 1 1 1 1	1,633 1,070 1,633 1,633 848 1,070 709 1,633 709 1,070 1,070 1,633 1,633 1,070 1,070 1,633 1,070 1,070	0 0 0 0 0 1 1 1 2 2 0 2 1 1 1 0 0 0 0 1 1 1 1	0% 0% 0% 0% 0% 50% 50% 67% 67% 100% 100% 0% 100% 100%	0 0 0 0 1 1 0 0 1 1 0 0 0 1 1 0 0 0 0 0	0% 100% 0% 0% 0% 50% 50% 33% 0% 33% 0% 0% 0% 0% 0% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Interior Designers - Architectural Smokers Information & Treatment Executive Search Consultants Real Estate - Commercial Air Conditioning Supplies & Parts Ear & Body Piercina Package Design & Development Swimming Instruction Cabinet Doors Computers - Network Security Packing & Crating Service Pallets & Skids Screen Repair Machine Tools - Repair & Rebuild Telegraph Service Tax Software Teachers Agencies Auto Manufacturers Equipment & Supplies Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carpet & Rug Dealers - Used Cabinet Refacing Health Resorts	437 435 434 434 433 433 433 433 432 431 430 428 428 427 427 427 426 426 425 425 425 424 424 424 424	1,499 1,500 1,501 1,501 1,503 1,503 1,503 1,503 1,503 1,507 1,508 1,509 1,510 1,511 1,512 1,514 1,516 1,516 1,516	1 0 0 0 2 2 1 1 3 3 3 3 1 1 1 1 0 0 0 1 1 1 1 1 1 1	1,070 1,633 1,633 848 1,070 709 1,633 709 1,070 1,070 1,070 1,633 1,1070 1,070 357 1,070	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0% 0% 0% 0% 0% 50% 100% 67% 0% 100% 100% 100% 100% 100% 100%	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	100% 0% 0% 0% 0% 50% 50% 0% 33% 0% 33% 0% 100% 0% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Smokers Information & Treatment Executive Search Consultants Real Estate - Commercial Air Conditioning Supplies & Parts Ear & Body Piercing Package Design & Development Swimming Instruction Cabinet Doors Computers - Network Security Packing & Crating Service Pallets & Skids Screen Repair Machiner Tools - Repair & Rebuild Telegraph Service Tax Software Teachers Agencies Auto Manufacturers Equipment & Supplies Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carpet & Rug Dealers - Used Cabinet Refacing Health Resorts	435 434 433 433 433 433 433 432 431 430 428 428 427 426 426 425 425 424 424 424 424 424	1.500 1.501 1.501 1.501 1.503 1.503 1.503 1.503 1.503 1.503 1.507 1.508 1.509 1.510 1.512 1.514 1.514 1.516 1.516	0 0 0 2 1 3 3 0 3 1 1 1 1 0 0 0 1 1 1 1 1 0 0 0 1 1 1 1	1,633 1,633 848 1,070 709 1,633 709 1,070 1,070 1,633 1,633 1,070 1,070 357 1,070	0 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0% 0% 50% 50% 100% 67% 0% 67% 100% 100% 0% 100% 100% 100% 100%	0 0 1 1 0 1 1 0 0 0 0 1 1 0 0 0 0 0 0 0	0% 0% 50% 50% 0% 33% 0% 33% 0% 33% 0% 0% 0% 0% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Executive Search Consultants Real Estate - Commercial Air Conditioning Supplies & Parts Ear & Body Piercing Package Design & Development Swimming Instruction Cabinet Doors Computers - Network Security Packing & Crating Service Pallets & Skids Screen Repair Machine Tools - Repair & Rebuild Telegraph Service Tax Software Teachers Agencies Auto Manufacturers Equipment & Supplies Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carpet & Rug Dealers - Used Cabinet Refacing Health Resorts	434 434 433 433 433 433 432 431 430 428 428 428 427 427 426 426 425 425 425 424 424 424 424	1,501 1,503 1,503 1,503 1,503 1,503 1,507 1,508 1,509 1,510 1,510 1,512 1,514 1,516 1,516 1,516	0 2 1 3 0 0 3 1 1 1 1 0 0 1 1 1 1 0 0 0 0 0	1,633 848 1,070 709 1,633 709 1,070 1,070 1,070 1,633 1,1070 1,070 1,533 1,1070 1,070 357 1,070	1 1 1 2 2 2 2 2 2 1 1 1 1 0 0 0 0 0 0 1 1 1 1	0% 50% 100% 67% 0% 67% 100% 100% 100% 100% 100% 100% 100% 10	1 1 1 0 0 0 1 1 1 0 0 0 0 0 0 0 0 0 0 0	0% 50% 0% 0% 33% 0% 33% 0% 35% 0% 10% 0% 0% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Real Estate - Commercial Air Conditioning Supplies & Parts Ear & Body Piercing Package Design & Development Swimming Instruction Cabinet Doors Computers - Network Security Packing & Crating Service Pailets & Skids Screen Repair Machine Tools - Repair & Rebuild Telegraph Service Tas Software Tas Software Tas Asoftware Teachers Agencies Auto Manufacturers Equipment & Supplies Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carpet & Rug Dealers - Used Cabinet Refacing Health Resorts	434 433 433 433 433 431 431 430 428 428 427 427 426 426 425 425 425 424 424 424 424 424 424 424	1.501 1,503 1,503 1,503 1,503 1,503 1,507 1,508 1,510 1,510 1,511 1,512 1,514 1,514 1,516 1,516 1,516	2 1 3 0 3 1 1 1 0 0 0 1 1 1 1 0 0 0	848 1,070 709 1,633 709 1,070 1,070 1,070 1,070 1,070 1,633 1,633 1,070 1,070 357 1,070	2 0 2 1 1 0 0 0 0 1 1	\$0% 100% 67% 0% 67% 100% 100% 100% 0% 0% 100% 100% 100%	1 0 1 1 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0	50% 0% 33% 0% 33% 0% 33% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Ear & Body Piercing Package Design & Development Swimming Instruction Cabinet Doors Computers - Network Security Packing & Crating Service Pallets & Skids Screen Repair Machine Tools - Repair & Rebuild Telearaph Service Tax Software Telearaph Service Tax Software Teachers Agencies Auto Manufacturers Equipment & Supplies Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carpet & Rug Dealers - Used Cabinet Refacing Health Resorts	433 433 432 432 431 430 428 428 427 426 426 425 425 425 424 424 424 424 424 424 424	1.503 1.503 1.503 1.507 1.508 1.509 1.510 1.510 1.512 1.512 1.514 1.514 1.516 1.516	3 3 3 1 1 1 0 0 0 1 1 1 1 0 0 0 1 1 0 0	709 1,633 709 1,070 1,070 1,070 1,633 1,633 1,070 357 1,070	2 0 2 1 1 0 0 0 0 1 1	67% 0% 67% 67% 100% 100% 0% 0% 0% 0% 100% 100%	1 0 1 1 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0	33% 0% 33% 0% 0% 0% 100% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Ear & Body Piercing Package Design & Development Swimming Instruction Cabinet Doors Computers - Network Security Packing & Crating Service Pallets & Skids Screen Repair Machine Tools - Repair & Rebuild Telearaph Service Tax Software Telearaph Service Tax Software Teachers Agencies Auto Manufacturers Equipment & Supplies Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carpet & Rug Dealers - Used Cabinet Refacing Health Resorts	433 433 432 431 430 428 428 427 426 426 425 425 425 424 424 424 423 421	1,503 1,503 1,507 1,508 1,509 1,510 1,510 1,512 1,514 1,514 1,516 1,516 1,516	3 1 1 1 0 0 0 1 1 1 1 0 0 0 1 1 1 0	1,633 709 1,070 1,070 1,070 1,070 1,633 1,633 1,070 1,070 357 1,070	0 2 1 1 0 0 0 1 1	0% 67% 100% 100% 0% 0% 0% 100% 100%	0 1 0 0 0 1 1 0 0 0 0	0% 33% 0% 0% 0% 100% 0% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Swimming Instruction Cabinet Doors Computers - Network Security Packing & Trating Service Pallets & Skids Screen Repair Machine Tools - Repair & Rebuild Telearaph Service Tax Software Telearaph Service Tax Software Teachers Agencies Auto Manufacturers Equipment & Supplies Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carpet & Rug Dealers - Used Cabinet Refacing Health Resorts	433 432 431 430 428 428 427 427 426 426 426 425 425 425 424 424 424 423	1,503 1,507 1,508 1,509 1,510 1,510 1,512 1,512 1,514 1,516 1,516 1,516	3 1 1 1 0 0 0 1 1 1 1 0 0 0 1 1 1 0	709 1,070 1,070 1,070 1,070 1,633 1,633 1,070 1,070 357 1,070	2 1 1 0 0 0 0 1 1	67% 100% 100% 0% 0% 0% 100% 100% 100% 100	1 0 0 1 1 0 0 0	33% 0% 0% 100% 100% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Cabinet Doors Computers - Network Security Packing & Crating Service Pallets & Skids Screen Repair Machine Tools - Repair & Rebuild Telearaph Service Tax Software Tax Software Tax Software Tax Software Teachers Agencies Auto Manufacturers Equipment & Supplies Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carret & Rug Dealers - Used Cabinet Refacing Health Resorts	432 431 430 428 428 427 427 426 426 425 425 425 424 424 423 424	1,507 1,508 1,509 1,510 1,510 1,512 1,512 1,514 1,514 1,516 1,516 1,516	0 0 1 1 1 10 10 0 0	1,070 1,070 1,070 1,070 1,633 1,633 1,070 1,070 357 1,070	0 0 1 1	100% 100% 0% 0% 0% 100% 100%	0 1 0 0 0	0% 0% 100% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Computers - Network Security Packina & Cratina Service Pallets & Skids Screen Repair Machine Tools - Repair & Rebuild Telegraph Service Tax Software Telegraph Service Tax Software Teachers Agencies Auto Manufacturers Equipment & Supplies Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carpet & Rug Dealers - Used Cabinet Refacing Health Resorts	431 430 428 428 427 427 426 426 425 425 424 424 424 423 421	1,508 1,509 1,510 1,510 1,512 1,512 1,514 1,514 1,516 1,516 1,516	0 0 1 1 1 10 10 0 0	1,070 1,070 1,633 1,633 1,070 1,070 357 1,070	0 0 1 1	100% 0% 0% 0% 100% 100%	0 1 0 0 0	0% 100% 0% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Packing & Crating Service Pallets & Skids Screen Repair Machine Tools - Repair & Rebuild Telegraph Service Tax Software Teachers Agencies Auto Manufacturers Equipment & Supplies Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carpet & Rug Dealers - Used Cabinet Refacing Health Resorts	430 428 428 427 427 426 426 425 425 425 424 424 424 423	1,509 1,510 1,510 1,512 1,512 1,514 1,514 1,516 1,516 1,516	0 0 1 1 1 10 10 0 0	1,070 1,633 1,633 1,070 1,070 357 1,070	0 0 1 1	0% 0% 0% 100% 100%	0 0 0 0	100% 0% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0
Pallets & Skids Screen Repair   Machine Tools - Repair & Rebuild Telegranh Service Tax Software Tas Confeware Tas	428 427 427 427 426 426 425 425 425 425 424 424 424 423	1,510 1,510 1,512 1,512 1,514 1,514 1,516 1,516 1,516	0 0 1 1 1 10 10 0 0	1,633 1,633 1,070 1,070 357 1,070	0 0 1 1	0% 0% 100% 100% 100%	0 0 0 0	0% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0
Screen Repair Machine Tools - Repair & Rebuild Telegraph Service Tax Software Teachers Agencies Auto Manufacturers Equipment & Supplies Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carpet & Rup Dealers - Used Cabinet Refacing Health Resorts	428 427 427 426 426 425 425 425 424 424 424 423	1,510 1,512 1,512 1,514 1,514 1,516 1,516 1,516	0 1 1 1 10 10 0 0	1,633 1,070 1,070 357 1,070	0 1 1	0% 100% 100% 100%	0 0 0	0% 0% 0%	0 0 0 0 0 0 0 0
Machine Tools - Repair & Rebuild Telearaph Service Tax Software Tax Software Teachers Agencies Auto Manufacturers Equipment & Supplies Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carpet & Rug Dealers - Used Cabinet Refacing Health Resorts	427 427 426 426 425 425 425 425 424 424 424 424 423	1,512 1,512 1,514 1,514 1,516 1,516 1,516 1,516	1 1 10 10 0 0	1,070 1,070 357 1,070	1	100% 100% 100%	0	0% 0%	0 0 0 0 0 0
Telearaph Service Tax Software Tax Software Tax Software Tax Software Tax Software Tax Software Auto Manufacturers Equipment & Supplies Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carpet & Rug Dealers - Used Cabinet Refacing Health Resorts	427 426 426 425 425 425 425 424 424 424 424 423	1,512 1,514 1,514 1,516 1,516 1,516 1,519	1 10 1 0 0	1,070 357 1,070	1	100% 100%	0	0%	0 0 0 0
Tax Software Teachers Agencies Auto Manufacturers Equipment & Supplies Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carpet & Rug Dealers - Used Cabinet Refacing Health Resorts	426 426 425 425 425 425 424 424 424 423 421	1,514 1,514 1,516 1,516 1,516 1,519	10 1 0	357 1,070		100%			0 0
Teachers Agencies Auto Manufacturers Equipment & Supplies Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carpet & Rup Dealers - Used Cabinet Refacing Health Resorts	426 425 425 425 425 424 424 423 423	1,514 1,516 1,516 1,516 1,519	1 0 0	1,070	1				0 0
Auto Manufacturers Equipment & Supplies Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carnet & Rua Dealers - Used Cabinet Refacing Health Resorts	425 425 425 424 424 423 421	1,516 1,516 1,519	0	1 622		100%	0	0%	
Schools - Dental Assistant Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carpet & Rup Dealers - Used Cabinet Refacing Health Resorts	425 425 424 424 423 421	1,516 1,516 1,519		1,033	Ō		0	0%	0 0
Work Clothes - Retail Chairs - Wholesale & Manufacturers Laundry Consultants Shavers - Electric Repair Carret & Rug Dealers - Used Cabinet Refacing Health Resorts	425 424 424 423 421	1,516 1,519		1,633	0	0%	0	0%	0 0
Laundry Consultants Shavers - Electric Repair Carpet & Rug Dealers - Used Cabinet Refacing Health Resorts	424 423 421	1,519	1	1,070	1	100%	0	0%	0 0
Shavers - Electric Repair Carpet & Rug Dealers - Used Cabinet Refacing Health Resorts	423 421		0	1,633	0		0	0%	0 0
Carpet & Ruq Dealers - Used Cabinet Refacinq Health Resorts	421	1,519	2	848	2		0	0%	0 0
Cabinet Refacing Health Resorts		1,521	0	1,633	0		0	0%	0 0
Health Resorts		1,522	0	1,633	0		0	0%	U U
	420	1,523	0	1,633	0	0%	0	0%	0 0
	420	1,523	3	709	3	100%	0	0%	0 0
	420	1,523 1,526	0	1,633	0	0%	0	0% 0%	0 0
Warehouses - Merchandise	419 418	1,525	0	1,633 1,633	0		0	0%	0 0
Packaging Service Air Courier Service	417	1,527	2	848	1	50%	1	50%	0 0
Compactors - Waste - Industrial & Commercial	417	1,528 1,528	0	1,633	0		0	0%	0 0
Contractors - Retaining Wall	416	1,530	0	1,633	0		0	0%	0 0
Food Products - Organic	416	1.530	3	709	3	100%	0	0%	0 0
Medical Service Organizations	416	1,530	0	1.633	0	0%	0	0%	0 0
Systems & Software Testing	416	1,530 1,530	3	1,633 709	1	33%	2	67%	0 0
Feed Dealers	414	1,534	0	1,633	0	0%	0	0%	
Unclaimed Funds Retrieval Services	413	1,535	1	1,070	0	0%	0	0%	1 100
Marble - Natural	412	1,536	1	1,070	0	0%	1	100%	0 0
Coin Cards	411	1,537	7	443	7	100%	0	0%	0 0
Meat - Processing	411	1,537	1	1,070	0	0%	1	100%	0 0
Ticket Broker	410	1,539	1 0	1,070	1	100%	0	0%	
Oilfield Consultants Organizing Services - Household & Business	409 409	1,540 1,540	1	1,633	0	0% 0%	0	0% 100%	0 0
Lifts	407	1,542	1	1,070 1,070	0	0%	1	100%	0 0
Nurses	407	1,542	0	1,633	0	0%	0	0%	0 0
Motor Scooters - Dealers	406	1,544	2	848	1	50%	1	50%	0 0
Tents - Rental	406	1,544	6	487	1	17%	Ŝ	83%	0 0
Concrete Aggregates	405	1,546	2	848	2	100%	0	0%	0 0
Helicopters - Parts & Supplies	405	1,546	1	1,070	1	100%	0	0%	0 0
Incorporating Companies	405	1,546	0	1,633	0	0%	0	0%	0 0
Food Processing Equipment & Supplies	404	1,549	3	709	2	67%	1	33%	0 0
Juice Extractors	404	1,549	3	709	3	100%	0	0%	0 0
Balloons - Manned	403	1,551	0	1,633	0	0%	0	0%	0 0
Consignment Service	403	1,551	3	709	2	67%	1	33%	0 0
Recording Service - Sound & Video	403	1,551	0	1,633	0	0%	0	0%	0 0
Pianos - Tuning & Repair Window Tinting & Coating - Residential	401	1,554	0	1,633	0	0%	0	0%	0 0
Window Tinting & Coating - Residential	401 400	1,554 1,556	0	1,633 1,633	0	0%	0	0%	0 0
Cash Registers & Supplies Schools - Home Study	400	1,556	0	1,633	0	0%	0	0%	0 0
Debt Relief Education	399	1 558	0	1,633	0	0%	0	0%	0 0
Dentistry - Children	399	1,558 1,558	0	1,633	0		0	0%	0 0
Attorneys & Lawyers - Business			-		- v	y	_		
Law/Corporation/Partnership	398	1,560	0	1,633	0	0%	0	0%	0 0
Construction Supplies	398	1,560	1	1,070	1	100%	0	0%	0 0
Consultants - Medical	397	1,562	1	1,070	1	100%	0	0%	0 0
Fishing Tackle Dealers	397	1,562	1	1,070	0	0%	1	100%	0 0
Prize Promotions	397	1,562	0	1,633	0	0%	0	0%	0 0
Moving Assistance - Packing, Unpacking, Organizing	396	1,565	0	1,633	0	0%	0	0%	0 0
Sewing Contractors	396	1,565	0	1,633	0	0%	0	0%	0 0
Architectural & Construction Specs	395	1,567	0	1,633	0	0%	0	0%	0 0
Flight School	395	1,567	0	1,633	0	0%	0	0%	
Transcription Service	395 393	1,567	0	1,633	0	0% 0%	0	0% 0%	0 0
Estate Planning & Management  Insect Control Devices		1,570 1,570	0	1,633	0	100%	0		0 0
Insect Control Devices Welding Equipment - Penair	393 393	1,570	1 0	1,070 1,633	1	100%	0	0% 0%	0 0
Welding Equipment - Repair Wineries	393		0		0		0		0 0
Escort Service - Personal	392	1,570 1,574	0	1,633 1,633	0	0% 0%	0	0% 0%	0 0

			Sorted by Inquiries		*				
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cmpls	Unable To Pursue
Heavy Duty Equipment Repair	392	1,574	1	1,070	1	100%	0	0%	0
Knives - Machine	391	1,576 1,577	4	623 1,633	2	50%	2	50%	0
Barter & Trade Exchanges	390	1,577	0	1,633	0	0%	0	0%	0
Greenhouse Builders	389 388	1,578 1,579	0	1,633 1,070	0	0% 100%	0	0% 0%	0
Patent Searchers Diaper Service	387	1,580	2	848	1	50%	1	50%	0
Scales	387	1 580	1	1,070	0	0%	1	100%	0
Music Distribution Service	386	1,582	0	1,633	0	0%	0	0%	0
Stock Exchanges	386	1,582	3	709	3	100%	0	0%	0
Screens - Windows Barber Schools	385 384	1,584 1,585	0	1,633 1,070	0	0% 100%	0	0% 0%	0
Contractor - Roofing Spray Foam Insulation	384	1,585	0	1,633	0	0%	0	0%	0
Hand Painting & Decorating	384	1,585	0	1,633	0		0	0%	0
Insurance - Viatical	384	1,585	0	1,633	0		0	0%	0
Social Service Organizations  Dentist - Dental Implants	383 382	1,589 1,590	0	1,633 1,070	0	0% 100%	0	0% 0%	0
Foot Appliances	382	1,590	2	848	1	50%	0	0%	1 5
Sales Promotion Service	382	1,590	ō	1,633	0	0%	o o	0%	0
Welding Equipment - Rent	382 382	1,590	0	1,633	0	0%	0	0%	0
Delicatessens	381	1,594	0	1,633	0		0	0%	0
Playground Equipment Warehouses - Cold Storage	381	1,594 1,594	1	1,070	0	0% 0%	1 0	100%	0
Warehouses - Cold Storage Cleaning Services - Estate	381 380	1,594	0	1,633 1,633	0	0%	0	0% 0%	0
Contractor - Interior Trim	380	1,597	0	1,633	0	0%	0	0%	0
Oil Tank Installation	379	1,599	1	1,070	1	100%	Ō	0%	0
Skating Equipment & Supplies	379	1,599	1	1,070	1	100%	0	0%	0
Retreat Facilities	377	1,601	1	1,070	0	0% 0%	1 0	100%	0
Toilets - Portable Laundries - Self Service	377 375	1,601 1,603	1	1,633 1,070	1	100%	0	0% 0%	0
Email Service Provider	373	1,604	1	1,070	1	100%	0	0%	ő
Heating & Air Conditioning - Filters	373 372	1,604	2	848	2	100%	0	0%	0
Water Wells - Pumps Sales & Service	372	1,606	1	1,070	0		1	100%	0
Building Materials - Reclaimed & Recycled  CPR Training & Certification	371 371	1,607 1,607	0	1,633 1,070	0	0% 100%	0	0% 0%	0
School Supplies	371	1,607	2	848	2		0	0%	0
Recycling - Metal	368	1,610	0	1,633	0	0%	0	0%	0
Battery Repairing & Rebuilding	367	1,611	0	1,633	0	0%	0	0%	0
Ornamental Metal Work	367 367	1,611 1,611	0	1,633 1,633	0		0	0% 0%	0
Stamps - Collectors Boilers - Repair & Cleaning	367	1,614	0	1,633	0	0% 0%	0	0%	0
Guards - Door & Window	365	1,615	0	1,633	0	0%	0	0%	0
Pest Control Supplies & Equipment	365	1,615	2	848	1	50%	1	50%	0
Pumps - Supplies & Parts	365	1,615	1	1,070	1	100%	0	0%	0
Magazine Sales by Telephone	364	1,618 1,618	0	1,070 1,633	1	100%	0	0% 0%	0
Screen Enclosures Yacht Charter Broker	364 363	1,620	1	1,070	1	100%	0	0%	0
Travel Escorts	362	1,621	0	1,633	0	0%	0	0%	0
Doors - Commercial	361	1,622	1	1,070	1	100%	0	0%	0
Hardware - Wholesale & Manufacturers	361 361	1,622	0	1,633	0	0% 100%	0	0% 0%	0
Storage Units - Portable Wheelchair & Disability Transportation	361	1,622 1,622	3	1,070 709	2		1	33%	0
Barrels & Drums	359	1,626	1	1,070	0		1	100%	0
Floor Coatings - Epoxy/Polyurethane	359 358	1,626	1	1,070	0	0%	1	100%	0
Building & Development Permits	358	1,628	0	1,633	0	0%	0	0%	0
Television Stations & Broadcast Companies	358	1,628	1 0	1,070	1 0	100%	0	0% 0%	0
Cabinet Organizers Furniture - Unfinished	357 357	1,630 1,630	3	1,633 709	0	0%	1	33%	2 6
Hardscapes	357	1,630	1	1,070	1	100%	0	0%	ő
Signs - Digital	356	1,633	0	1,633	0	0%	0	0%	0
Sports Promoters & Managers	356	1,633	2	848	1	50%	1	50%	0
Fruits & Vegetables - Retail Water Coolers	355 355	1,635 1,635	1 0	1,070 1,633	1 0	100% 0%	0	0% 0%	0
Chairs - Orthopedic & Lift	355 354	1,637	0	1,633	0	0%	0	0%	0
Photographic Color Prints & Trans.	354 354	1,637	3	709	0	0%	3	100%	0
Assisted Living & Adult Family Homes	352	1,639	0	1,633	0	0%	0	0%	0
Fur Business - Wholesale & Manufacturers	352 352	1,639	1	1,070	1	100%	0	0%	0
Labor Contractors E-Books	352 351	1,639 1,642	0	1,633 1,633	0	0%	0	0% 0%	0
Land Clearing & Leveling	351	1,642	0	1,633	0		0	0%	0
Marble & Terrazzo Cleaning & Service	351 351	1,642	0	1,633	0	0%	0	0%	0
Pet Transporting	351	1,642	0	1,633	0	0%	0	0%	0
Poultry Farms  Cormonte - Brinting & Lettering	350 349	1,646 1,647	1 0	1,070	1 0	100% 0%	0	0% 0%	0
Garments - Printing & Lettering Screening - Background & Employment	349	1,647	0	1,633 1,633	0	0%	0	0%	0
Sheepskin Specialties	349	1,647	0	1,633	0	0%	0	0%	0
Martial Arts Supplies & Equipment	347	1,650	0	1,633	0	0%	0	0%	0
Credit Repair Services - Advance Fee	346	1,651	1	1,070	0		0	0%	1 10
Hospitalization, Medical & Surgical Plans	346	1,651	0	1,633	0		0	0%	0
Bartending Service Video Equipment - Service & Repair	345 345	1,653 1,653	1	1,070 1,070	1	100%	0	0% 100%	0
Artist - Makeup	344	1,655	2	848	1	50%	1	50%	0
Event Planners - Corporate	344	1,655	ō	1,633	0	0%	0	0%	0
Medical Record Service Furniture Assembly Services	344 343	1,655 1,658	1	1,070 848	1	100%	0	0% 100%	0

			Sorted by Inquiries							
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	mpls Unable To	
Pipes & Smokers Articles	343	1,658	4	623		50%		50%	Pursue	0
Boat Covers, Tops & Upholstery	342	1,660	1	1,070	0	0%	1	100%	0	0
Coins, Stamps & Precious Metals Dealer	341	1,661	0	1,633	0	0%	0	0%	0	0
Truck Caps & Shells	341	1,661	1	1,070	Ō	0%	1	100%	Ö	0
Estate Liquidators	339	1,663	0	1,633	0	0%	0	0%	0	0
Fashion Designers	338	1,664	2	848	0		2	100%	0	0
Drama/Acting Instruction	337	1,665	0	1,633	0	0%	0	0%	0	0
Psychotherapist	337	1,665	0	1,633	0	0%	0	0%	0	0
Shirts - Wholesale & Manufacturers	337	1,665	1	1,070	1	100%	0	0%	0	Ö
Aircraft Servicing & Maintenance	336	1,668	0	1,633	0	0%	0	0%	0	0
Carpet Installation	336	1,668	1	1,070	0	0%	1	100%	0	0
Basketball Clubs	335	1,670	3	709	0	0%	3	100%	0	0
Window Shades - Equipment & Supplies	335	1,670	3	709	3	100%	0	0%	0	0
Labor Organizations	334	1,672	0	1,633	0		0	0%	0	0
Stationery - Wholesale & Manufacturers	334	1,672	0	1,633	0	0%	0	0%	0	0
Carpet & Rug Cleaning Equipment& Supplies	333	1,674	2	848	1	50%	1	50%	0	0
Drug & Alcohol Screening & Testing	333	1,674	0	1,633	0		0	0%	0	0
Airlines - Ticket Agencies	332	1,676	2	848	1	50%	1	50%	0	0
Buildings - Pole & Post Frame	332	1,676	0	1,633	0		0	0%	0	
Mold Consulting & Testing	332	1,676	0	1,633	0	0% 100%	0	0% 0%	0	0
Warehousing Services Woodworking Equipment & Supplies	332 332	1,676	1	1,070	1		0	0%	0	0
Woodworking Equipment & Supplies Souvenirs - Retail	332	1,676 1,681	0	1,070 1,633	0	100%	0	0%	U	0
			0		0	0%	0	0%	U	0
Trucking - Water Hauling Telephone Pre-Paid Card Sales & Distribution	330 329	1,681 1,683	1	1,633 1,070	U 1	100%	0	0%	0	0
Luggage Repair	328	1,684	1	1,070	1	100%	0	0%	0	0
Tools - Power Actuated	328	1,684	0	1,633	0	0%	0	0%	0	0
Bankruptcy Counseling - Federally Certified	324	1,686	0	1,633	0	0%	0	0%	0	0
Media Consultant	324 323	1,687	4	623	2	50%	2	50%	0	0
Bath Liners	322	1,688	0	1,633	0	0%	0	0%	n	0
Comic Books	322	1,688	0	1,633	Ů	0%	0	0%	0	0
Guns - Air, BB and Pellet	322 322	1,688	1	1,070	1	100%	0	0%	0	0
Filtering Materials & Supplies	321	1,691	3	709	3	100%	0	0%	0	0
Hair Removing Equipment & Supplies	321	1,691	8	411	8	100%	Ď.	0%	0	0
Lighting Consultants	321	1,691	0	1,633	ō		0	0%	0	0
Mining Equipment & Supplies	321	1,691	0	1,633	0	0%	0	0%	0	0
Shopping Service - Personal	320	1,695	1	1,070	1	100%	0	0%	0	0
Water Works Contractors	319	1,696	0	1,633	0	0%	0	0%	0	0
Tree Service Equipment & Supplies	318 317	1,697	0	1,633	0	0%	0	0%	0	0
Welding Equipment & Supplies		1,698	1	1,070	0	0%	1	100%	0	0
Dolls - Collectors	316	1,699	4	623	4	100%	0	0%	0	0
Health Care - Staffing	316	1,699	0	1,633	0	0%	0	0%	0	0
Sports Bar	315	1,701	1	1,070	0		1	100%	0	0
Filters - Liquid	314	1,702	0	1,633	0	0%	0	0%	0	0
Steel Detailers - Structural	313	1,703	0	1,633	0	0%	0	0%	0	0
Fishing Charters	312	1,704	1	1,070	1	100%	0	0%	0	0
Renewable Energy	311	1,705	0	1,633	0	0%	0	0%	0	0
Cocktail Lounges	310	1,706	0	1,633	0	0%	0	0%	0	
Distributing Service - Circular, Sample	310	1,706	3	709	3	100%	0	0%	0	0
Fertilizers	309	1,708	0	1,633	0	0%	U	0%	0	0
Photographers - Aerial	309	1,708	0	1,633	0		0	0%		0
Seniors Moving & Delivery Services	309	1,708	0	1,633	0	0% 0%	0	0%	0	0
Grant - Scholarship - Financial Aid Finder Service	308	1,711	0	1,633	0	0%	0	0%	0	0
Audio-Visual Equipment - Supplies & Parts Hair Weaving	307 307	1,712 1,712	0	1,633 1,633	0	0%	0	0% 0%	0	0
Pipe & Valve Fitters - Gas	307	1,712	2	1,633	0	100%	0	0%	0	0
Flags & Banners	306	1,712	0	1,633	0	0%	0	0%	0	0
Health Care Referral	305	1,715	0	1,633	0	0%	0	0%	0	0
Manufactured Homes - Repair & Service	304	1,717	0	1,633	0		0	0%	0	0
Marine Electronic Equipment & Supplies	304	1,717	1	1,070	1	100%	0	0%	ñ	0
Paint - Wholesale & Manufacturers	303	1,719	2	848	1	50%	1	50%	0	0
Aluminum Fabricators	301	1,720	0	1,633	0	0%	0	0%	n	0
Advertising - Outdoor	300	1,721	2	848	2	100%	0	0%	ő	0
Heat Exchangers	300	1,721	0	1,633	0	0%	0	0%	0	0
Loan Servicing	300	1,721	1	1,070	1	100%	0	0%	0	0
Clinics - Pain Management		1,724	0	1,633	0	0%	0	0%	0	0
Environmental, Conservationist & Ecol Org	299 299	1,724	0	1,633	0	0%	0	0%	0	0
Fans - Household	299	1,724	3	709	2	67%	1	33%	0	0
Molds	299 299	1,724	0	1,633	0		0	0%	0	0
Youth Organizations & Centers	299	1,724	0	1,633	0		0	0%	0	0
Doughnuts	298	1,729	0	1,633	0		0	0%	0	0
Meters	298	1,729	0	1,633	0		0	0%	0	0
Nurserymen Equipment & Supplies	298	1,729	0	1,633	0	0%	0	0%	0	0
Building Inspection - Commercial	297	1,732	0	1,633	0	0%	0	0%	0	0
Forklift Repair & Maintenance	297	1,732	0	1,633	0	0%	<u> 0</u>	0%	0	0
Rubber Products	297	1,732	0	1,633	0	0%	0	0%	0	0
Beauty Pageants	296	1,735	0	1,633	0		0	0%	0	
Refrigerators & Freezers - Dealers	296	1,735	0	1,633	0		0	0%	0	0
Survival Products & Supplies	296 295	1,735	0	1,633	0	0%	0	0%	0	0
Aircraft Schools	295	1,738	0	1,633	0			0%	0	0
Water Leak Detection	295	1,738	-	1,070	0		1	100%	0	×
Labels - Paper	294	1,740	0	1,633	0	0% 100%	0	0% 0%	0	0
Lighting Fixtures - Repair & Maintenance Religious Goods	294 294	1,740 1,740		1,070 1,070	1	100%	Ď	0%	ž –	(

			Ţ						mpls Unable To
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	9/6	Pursue
Insurance - Property	293	1,743	0	1,633	0	0%	0	0%	0 0
Snow Removal Service - Roof	293	1,743	0	1,633	0	0%	0	0%	0 (
Batteries - Storage-Wholesale & Manufacturers	292	1,745	0	1,633	0	0%	0	0%	0 0
Cosmetics - Wholesale & Manufacturers	292	1,745	0	1,633	0	0%	0	0%	0 0
Glass Blowers	292	1,745	2	848	1		1		0 (
Pet Supplies & Foods - Wholesale	292	1,745	0	1,633	0	0%	0	0%	0 0
Bird & Wildlife Supply Shops	291	1,749	0	1,633	0	0%	0		0 (
Erosion Control	291	1,749	0	1,633	0	0%	0		0 (
Fuel - Diesel	290	1,751	1	1,070	1	100%	0		0 (
Karaoke Machines & Tapes	290	1,751	0	1,633	0		0		0 (
Engineering Reports	289	1,753 1,753	0	1,633	0	0%	0		0 (
Managed Print Service	289		0	1,633	0		0		0 (
Stock & Bond Transfer Agents	289	1,753	0	1,633	0		0		0 (
Contractor - General Green Builder	288 288	1,756	0	1,633	0	0%	0		0 0
Woodworking Tools - Retail		1,756	1	1,633	0		0		
News Publications - Trade, Association	287 286	1,758 1,759	2	1,070 848	1	100% 100%	0		0 (
Braille Supplies	286		0		2	0%	0		0 0
Coffee Roasting & Handling Equipment	286	1,759 1,759	0	1,633 848	0	0%	0	100%	0 (
Ignition Interlock Devices	286	1,759	1	1,070	1	100%	0		0 0
Riding Apparel & Equipment Industrial Painting	285		0		0	0%	0		0 0
Industrial Painting Student Eychange Programs	285	1,763 1,763	0	1,633 1.633	0		0		0 0
Student Exchange Programs Coaching Life			0		0	0%	0		0 0
Coaching - Life	284	1,765	0	1,633	0	0%	0		0 0
Scooters - Medical Ventilating Equipment	284 284	1,765 1,765	0	1,633 1,633	0		0		0 0
Ventilating Equipment Boat Club	283	1,768	0	1,633	0		0		0 0
Horse Equipment & Supplies	283		0		0	0%	0		0 0
Farm Equipment & Supplies Farm Equipment - Repair & Parts	283	1,768 1,770	2	1,633 848	2		0		0 0
Gymnasiums - Equipment & Supplies	282	1,770	0	1,633	2	100%	0		0 0
Quilting Materials & Supplies	282	1,770	0	1,633	0		0		0 0
Advertising - Newspaper	281	1,773	3	709	2	67%	0		1 33
	281	1,773	0	1,633	0		0		0 0
Car Wash & Polish Equipment & Supplies Organic/Green Products	281	1,773	2	848	1	50%	1	50%	0 0
Foresters - Consulting	280	1,776	0	1,633	0	0%	0		0 0
Mutual Funds	279	1,777	0	1,633	0		0		0 0
Boarding Houses	278	1,778	0	1,633	0		0		0 0
Energy Audits	278	1,778	0	1,633	0	0%	0	0%	0 0
Generators	278	1,778	1	1,070	1		0		0 (
Baseball Cards & Sports Memorabilia	277	1,781	0	1,633	0		0		0 0
Pipe	277	1,781	0	1,633	0		0		0 0
Wall Bed Sales	277	1,781	1	1,070	0	0%	1	100%	0 (
Financial Consultants - No License Required	277 276	1,784	Ô	1,633	0	0%	0		0 0
Maternity Clothes	276	1,784	0	1,633	0		0		0 0
Painting - Faux Finishing	276	1,784	0	1,633	0	0%	0	0%	0 0
Contractor - Tile Roofing	275	1,787	0	1,633	0		0		0 0
Pottery	275	1,787	0	1,633	0		0	0%	0 0
Geotechnical Engineering	274	1,789	0	1,633	0	0%	0		0 (
Wood Preserving	274	1,789	0	1,633	0		0		0 (
Pavement & Floor Marking Services	273	1,791	0	1,633	0	0%	0		0 (
Athletic Organizations	273 271	1,792	1	1,070	0	0%	1	100%	0 (
Boarding - Horses	271	1,792	0	1,633	0	0%	0	0%	0 (
Sportswear - Wholesale & Manufacturers	270	1,794	0	1,633	0	0%	0	0%	0 (
Abrasives	269	1,795	0	1,633	0		0		0 (
Fish & Seafood - Wholesale	269	1,795	0	1,633	0	0%	0	0%	0 0
Solar Energy Products Service & Repair	269	1,795	0	1,633	0		0		0 0
Aquariums - Dealers	268	1,798	2	848	0		2		0 (
Office Furniture & Equipment - Repair & Refinishing	268	1,798	0	1,633	0	0%	0	0%	0 0
Popcorn & Supplies	268	1,798	0	1,633	0		0		0 (
Windows - Wells & Covers	268	1,798	0	1,633	0		0		0 (
Home Health Services - Skilled	266	1,802	0	1,633	0		0		0 (
Photo Booth Rentals	266	1,802	0	1,633	0		0		0 (
Horse Dealers	265	1,804	1	1,070	0	0%	1	100%	0 (
Interior Decorators & Designers Supplies	265	1,804	0	1,633	0		0		0 (
Reptiles	265	1,804	0	1,633	0	0%	0		0 (
Floors - Garage	264	1,807	0	1,633	0		0		0 (
Motor coach Companies	264	1,807	0	1,633	0	0%	0		0 0
Ozone Machines	264	1,807	0	1,633	0	0%	0		0 (
Transit Lines	263	1,810	1	1,070	1	100%	0		0 (
Laundries	262	1,811	0	1,633	0		0		0 (
Ceramic Products - Decorative	261	1,812	0	1,633	0		0		0 (
Prosthetic Devices	261	1,812	0	1,633			0		0 0
Resilient & Vinyl Flooring	261	1,812	1	1,070	1		0		0 0
Dairy Products - Wholesale	260	1,815	1	1,070	1	100%	0		0 (
Surgical Centers	260	1,815	0	1,633	0	0%	0		0 (
Variety Stores	260	1,815	3	709	1	33%	2	67%	0 (
Concierge Services	259	1,818	0	1,633		0%	0		0 (
Horticultural Consultants	259 259	1,818	1	1,070	0	0%	1	100%	0 (
Laboratories - Research & Development	259	1,818	0	1,633	0		0		0 (
Horse Training	258	1,821	1	1,070	1	100%	0	0%	0 0
Identification Equipment & Supplies	258	1,821	0	1,633	0	0%	0	0%	0 (
Magicians	258	1,821	1	1,070	0		1	100%	0 (
Kennels Equipment & Supplies	257	1,824	0	1,633	0	0%	0	0%	0 0
Marine Surveyors	257 257	1,824	0	1,633	0	0%	0		0 (
Referral - Doctor	257	1,824	2	848	2	100%	0	0%	0 0

,			Sorted by Inquiries					T		
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cn	npls Unable To	0/
Kickboxing	256	1,827	1	1,070	n	0%		100%	Pursue	0%
Medical Tourism	256	1,827	0	1,633	0	0%	0	0%	0	0%
Handbags	255	1,829	1	1,633 1,070	0		1	100%	0	0%
Physicians & Surgeons - Orthopedic Surgery	255	1,829	0	1,633	0		0	0%	0	0%
Physicians & Surgeons - Weight Reduction	254	1,831	1	1,070	0	0%	1	100%	0	0%
Vinyl Repair	253	1,832	0	1,633	0		0		0	0%
Wood Technologists	253	1,832	0	1,633	0	0%	0	0%	0	0%
Traffic Control & Flagging Service Trucks - Industrial	251 251	1,834 1,834	2	1,633 848	0	100%	0		0	0%
Paper Products	250	1,836	0	1,633	0	0%	0	0%	0	0%
Pet Fencing & Containment Systems	250	1,836	0	1,633	0		0		0	0%
Health Maintenance Organizations	249	1,838	0	1,633	0	0%	0		Ō	0%
Vehicle Sales - Manufacturing Companies	249	1,838	1	1,070	0	0%	1	100%	0	0%
Hotels - Reservations	248	1,840	1	1,070	1	100%	0		0	0%
Pet Grooming - Mobile	248 248	1,840 1,840	0	1,633 1,633	0	0%	0	0%	0	0%
Trailer Storage			0		0		0		0	0%
Washing Machines & Dryers - Dealers Corporate Housing	248 247	1,840 1,844	0	1,070 1,633	0	0%	1	20070	0	0%
Government - State	247	1,844	0	1,633	0		0		0	0%
Meal Preparation Service	247	1,844	0	1,633	0		0	0%	0	0%
Silversmiths & Goldsmiths	247	1,844	1	1,070	1	100%	0		0	0%
Contractor - Industrial	246	1,848	0	1,633	0	0%	0	0%	0	0% 0%
Dancing Supplies	246	1,848	1	1,070	1	100%	0	0%	0	0%
Truck Service & Repair - Mobile	246	1,848	0	1,633	0	0%	0	0%	0	0%
Veterinarians Equipment & Supplies	246	1,848	0	1,633	0		0		0	09
Churches  Pet Weste Personal	245	1,852	0	1,633	0		0	0%	0	0%
Pet Waste Removal Wedding Chapels & Ceremonies	245 245	1,852	0	1,633	0	0%	0		0	0% 0%
Linens - Wholesale & Manufacturers	245	1,852 1,855	0	1,633 1,633	0		0	<b>3</b> 70	0	0%
Petroleum	244	1,855	1	1,070	1	100%	0		0	0%
Shock Absorbers	244	1,855	2	848	2	100%	0	0%	0	0%
Steering Systems & Equipment	244	1,855	0	1,633	0		0		0	0%
Campers - Dealers	243	1,859	0	1,633	0	0%	0	0%	0	0%
Ceiling Materials	243	1,859	0	1,633	0	0%	0	0%	0	0%
Fruits & Vegetables - Wholesale	243	1,859	0	1,633	0		0		0	0%
Ice Cream & Frozen Desserts - Dealers	243	1,859	1	1,070	0		1	100%	0	0%
Blinds - Cleaning	242	1,863	0	1,633	0	0%	0	0%	0	0%
Signs - Equipment & Supplies	242	1,863	0	1,633	0		0		0	0%
Vacuum Cleaners - Industrial & Commercial	242	1,863	0	1,633	0		0	0%	0	0%
Intercoms Systems & Services Speech & Language Pathologists	241 241	1,866 1,866	1	1,070 1,070	1	100% 100%	0		0	0%
Aguaculture	240	1,868	0	1,633	0		0	0%	0	0%
Mason Contractors Equipment & Supplies	240	1,868	0	1,633	0		0		0	0%
Personal Security Guard Service	240	1,868	0	1,633	0		0	0%	0	0%
Cement - Wholesale & Manufacturers	239	1,871	0	1,633	0		0		0	0%
Fish Processors	239	1,871	0	1,633	0		0		0	0%
Food ServiceManagement	239 239	1,871	0	1,633	0	0%	0	0%	0	0%
Medical Alert Companies	239	1,871	0	1,633	0		0		0	0%
Medicines - Patent & Proprietary	239 239	1,871	0	1,633	0	0% 0%	0	0% 0%	0	0%
Modeling & Acting - Training		1,871		1,633	0		U		U	0%
Refrigerators & Freezers - Wholesale & Manufacturers	238	1,877	0	1,633	0	0%	0	0%	0	0%
Stucco Manufacturers & Distributors	238	1,877	0	1,633	0	0%	0	0%	0	0%
Carpet & Rug Distributors & Manufacturers	238 237	1,879	1	1,070	1	100%	0	0%	0	0%
Embroideries - Uniform	237	1,879	1	1,070	1	100%	0	0%	0	0% 0%
Public Relations Counselors	237	1,879	0	1,633	0		0		0	0%
Craft Galleries & Dealers	236	1,882	0	1,633	0		0		0	0%
Metal Powder Fabricators	236	1,882	1	1,070	1	100%	0	0%	0	0%
Computers - Multimedia Consignment Service - Furniture	235 235	1,884 1,884	0	1,633	0	0% 25%	0	0% 75%	0	0%
Foundries Furniture	235	1,884	0	1,633	0		0		0	0%
Dentist - Periodontist	234	1,887	0	1,633	0		n	0%	0	0%
Manufactured Homes - Transporting	233 233	1,887	0	1,633	0	0%	0		0	0%
Food & Beverage Consultants	232	1,889	0	1,633	0		0	0%	0	0%
Petroleum Products	232	1,889	0	1,633	0	0%		0%	0	0% 0%
Rooming Houses	231 230	1,891	0	1,633	0	0%	0	0%	0	0%
Bearings	230	1,892	0	1,633	0	0%	0		0	0%
Computers - Security Equip & Systems	230	1,892	1	1,070	0		1	100%	0	0%
Knives - Custom	230	1,892	1	1,070	0		1	100 /0	0	0%
Screen Manufacturers Equipment & Supplies Water Analysis	230 230	1,892 1,892	0	1,633 1,633	0		0		0	0%
Printers - Business Forms	229	1,892	0	1,633	0		0		0	0%
Treatment Centers & Rest Homes - Information &			U		U	0,70	-		U	- 0%
Placement Centers & Rest Homes - Information &	229	1,897	1	1,070	1	100%	0	0%	0	0%
Boxes - Corrugated & Fiber	228	1,899	0	1,633	0	0%	0	0%	0	0%
Mediation Services - Divorce	228	1,899	1	1,070	0	0%	1	100%	ŏ	0%
Sheet Metal Equipment & Supplies	228	1,899	0	1,633	0	0%	0	0%	0	09
Child Care - Infant	227	1,902	1	1,070	1	100%	0		0	0%
Tire Repair	227 226	1,902	1	1,070	0	0%	1	100%	0	0%
Administrative Services	226	1,904	0	1,633	0		0	0%	0	09 09
Outboard Motors - Repair	226	1,904	0	1,633	0		0		0	0%
Ranches	226	1,904	0	1,633	0		0		0	0% 0%
Stadiums, Arenas & Athletic Fields Air Compressors	226 225	1,904 1,908	1	1,070 1,633	1	100%	0	0%	0	0%
										(10/

			Sorted by Inquiries	<u>,                                      </u>	*			-	
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cmpl	s Unable To Pursue
Billing Service	225	1,908	n	1,633	n	0%	0	0%	0
Business Forms & Systems	225	1,908	0	1,633	0	0%	0	0%	0
Commodity Brokers	225	1,908	0	1,633 1,633	0	0%	0	0%	0
Water Gardens Fountains & Ponds	224	1,912	Ō	1,633	0	0%	0	0%	0
Caregivers Resources	223	1,913	1	1,070	0	0%	0	0%	1 1
Children's Play Programs Instruction	223	1,913	1	1,070	1	100%	0	0%	0
Oil Burners	223 222 221	1,913	0	1,633	0	0%	0	0%	0
Employment Service - Employee Leasing	222	1,916	0	1,633	0	0%	0	0%	0
Concrete Curing & Treating Materials	221	1,917	0	1,633	0	0%	0	0%	0
Hydraulic Equipment Repair	221	1,917	0	1,633	0	0%	0	0%	0
Laboratory Equipment & Supplies	221 221	1,917	0	1,633	0	0%	0	0%	0
Ultrasound - Nonmedical	221	1,917	3	709	2	67%	1	33%	0
Cabinet Equipment & Supplies	220	1,921	0	1,633	0		0	0%	0
Auto Race Cars	219	1,922	5	552	1	20%	3	60%	1
Electric Motors - Manufacturers & Distributors	219	1,922 1,922	0	1,633	0	0%	0	0%	0
International Trade Consultants	219		0	1,633	0	0%	0	0%	0
Riding Academies	219	1,922	0	1,633	0		0	0%	0
Tax Reporting Service	219	1,922	2	848	0	0%	2	100%	0
Animal & Wildlife Removal	218	1,927	0	1,633	0		0	0%	0
Bookbinders	218	1,927	0	1,633	0	0%	0	0%	0
Grain Dealers	218	1,927	0	1,633	0	0%	0	0%	0
Airlines - Training Schools	217	1,930	0	1,633	0	0%	0	0%	0
Meditation Instruction	217	1,930	0	1,633	0	0%	0	0%	0
Office Equipment	217	1,930	1	1,070	0	0%	1	100%	0
Sandblasting Equipment & Supplies	217	1,930	0	1,633	0	0%	0	0%	0
Government Grant Services	216	1,934	1	1,070	1	100%	0	0%	0
Concrete Blocks & Shapes	215	1,935	1	1,070	1	100%	0	0%	0
Insurance - Disability	215 214	1,935	0	1,633 1,070	0	0%	0	0%	0
Connectors - Electric		1,937	1		0	0%	1	100%	0
Fencing Instruction	214	1,937	0	1,633	0	0%	0	0%	0
Odor Neutralizer	214	1,937	0	1,633	0	0%	0	0%	0
Timeshare Advocates	214	1,937	0	1,633	0		0	0%	0
Material Handling Equipment	213	1,941	1	1,070	1	100%	0	0%	0
Occupational Therapists	213	1,941	0	1,633	0	0%	0	0%	0
Store Fixtures	213	1,941	0	1,633	0		0	0%	0
Conference Centers	212	1,944	1	1,070	0		1	100%	0
Industrial Consultants	212	1,944	1	1,070	0	0%	1	100%	0
Tile & Grout Cleaning	212	1,944	0	1,633	0		0	0%	0
Box Manufacturers Equipment & Supplies	211	1,947	0	1,633	0	0%	0	0%	0
Computers - Graphics	211	1,947	1	1,070	1	100%	0	0%	0
Floor Removal	211	1,947	0	1,633	0	0%	0	0%	0
Shingles	211	1,947	4	623	4		0	0%	0
Staffing - Technical	210	1,951	0	1,633	0		0	0%	0
Language Training Aids	209	1,952	2	848	2	100%	0	0%	0
Physicians & Surgeons - OB/GYN	209	1,952	0	1,633	0	0%	0	0%	0
Safes & Vaults	209	1,952	0	1,633	0	0%	0	0%	0
Trucking - Liquid Or Dry Bulk	209	1,952	0	1,633	0	0%	0	0%	0
Campers - Rent & Lease	208	1,956	1	1,070	1	100%	0	0%	0
Sunglasses Underwear - Wholesale & Manufacturers	208 208	1,956 1,956	4	1,070	1	100% 100%	0	0% 0%	0
			1	623	4		1		0
Campers - Supplies & Parts	207	1,959		1,070	0		0	100%	0
Fur Cleaning & Dyeing - Retail	207	1,959	0	1,633	0	0%	0	0%	-
General Merchandise - Wholesale	207	1,959	0	1,633	0	0%	0	0%	0
Outboard Motors Welcome ServiceFor Newcomers	207 207	1,959 1,959	0	1,633 1,070	0	100%	0	0% 0%	0
Appraisal - Jewelry	206	1,964	0	1,633	0	0%	0	0%	0
Gourmet Shops	206	1,964	0	1,633	0	0%	0	0%	0
Leather	206	1,964	7	443	2	29%		71%	0
Publishers Representatives	206	1,964	0	1,633	0	0%		0%	0
Telecommunication Design	206	1,964	0	1,633	0	0%	0	0%	0
Self Defense	205	1,969	1	1,070	0		1	100%	0
Van Conversions & Accessories	205	1,969	0	1,633	0	0%	1	0%	0
Wind Energy Systems	205	1,969	0	1,633	0	0%	0	0%	n
Consultants - Security	204	1,972	1	1,033	1	100%	0	0%	0
Freight Traffic Service	203	1,973	0	1,633	0	0%	0	0%	0
Mail Box Rental & Receiving	202	1,974	0	1,633	n	0%	0	0%	n
Screens - Decorative	202	1,974	0	1,633	0		0	0%	0
Senior Move Manager	202	1,974	0	1,633	0		0	0%	0
Biomedical Products - Research	201	1,977	0	1,633	0		0	0%	0
Manufactured Homes Equipment & Supplies									
(Manufacturers)	201	1,977	0	1,633	0	0%	0	0%	0
Drapery & Curtain Cleaners	200	1,979	1	1,070	1	100%	0	0%	0
Glass - Tempered	200	1,979	0	1,633	0	0%	0	0%	0
Horse Transporting	200	1,979	0	1,633	0	0%	0	0%	0
Horseshoe Equipment & Supplies	200	1,979	0	1,633	0	0%	0	0%	0
Insulation Contractors Equipment & Supplies	200	1,979	0	1,633	0	0%	0	0%	0
Interior Designers - Commercial	200	1,979	0	1,633	0		0	0%	0
Photo Copying	200	1,979	0	1,633	0		0	0%	0
Trading Stamps	200	1 070	0	1,633	n	0%	0	0%	0
Carpet & Rug Dealers - Persian/Oriental Rugs	199	1,979 1,987	2	848	0		2	100%	0
Beverages	198	1,988	0	1,633	0		0	0%	0
Elevator Installation	198	1,988	1	1,070	0	0%	1	100%	0
	130		1				1	0%	0
Plants - Retail	198	1,988	0	1,633	0	0%			

	1							T T	Cmpls Unable To
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled		Cmpls Not Settled		Pursue
Smelters & Refiners Equipment & Supplies	198	1,988	0	1,633	0	0%	0	0%	0 0
Concert Halls	197	1,993	0	1,633	0	0%	0	0 70	0 0
Physicians - Surgeons & Neurosurgeons Stationers - Retail	197 197	1,993 1,993	0	1,633 623	<u>0</u>	0% 25%	3	0% 75%	0 0
Television Sys & Equipment - Closed Circuit	197	1,993	1	1,070	1		0		0 0
Caskets	196	1,997	0	1,633	0	0%	0	0%	0 0
Halls & Auditoriums	196	1,997	0	1,633	0		0		0 0
Radon Testing & Service	196 196	1,997 1,997	0	1,633 1,633	0		0		0 0
Sausages Veterinary Emergency	196	1,997	2	848	2	100%	0		0 0
Developmental Disability Services	195	2,002	0	1.633	0	0%	0	0%	0 0
Western Apparel	195	2,002	0	1,633	0	0%	0	0%	0 0
Pumps - Wholesale & Manufacturers	194	2,004	0	1,633	0		0		0 0
Schools - Holistic	194	2,004 2,004	1	1,070 1,070	1 0	100%	0	0% 100%	0 0
Ventilating Systems - Cleaning Attorneys Referral Service	194 193	2,004	2	848	0		2	100%	0 0
Cooking Instruction	193	2,007	2	848	1	50%	1	50%	0 0
Flood Control Equipment	193	2,007	0	1,633	0		0		
Hay Rides	193	2,007	0	1,633	0		0	0%	0 0
Medical Imaging Services Crime Scene/Trauma Clean Up	193 192	2,007 2,012	1	1,070 1,070	1 0		0		0 0
Hobby & Model Construction Supplies - Wholesale &			_						
Manufacturing	192	2,012	0	1,633	0		0		0 0
Steam Cleaning - Industrial	192	2,012	0	1,633	Ō		0		0 0
Tool & Die Makers	192	2,012	0	1,633	0		0		0 0
Dairies Legal Clinics	191 191	2,016	0	1,633 1,633	0		0		0 0
Oxygen Therapy Equipment	191	2,016 2,016	0	1,633	0		0		0 0
Electrical Power Systems Maintenance	190	2,019	2	848	2	100%	0	0%	0 0
Lubricants	190	2,019	1	1,070	1		0		0 0
Ski Equipment - Retail	190	2,019	1	1,070	0	0% 100%	1		0 0
Uniforms - Medical Attorneys & Lawyers - Insurance Law	190 189	2,019 2,023	0	1,070 1,633	1		0		0 0
Gas Detectors	189	2,023	0	1,633	0		0		0 0
Homeopaths	189	2,023	0	1,633	0	0%	0	0%	
Mental Health Services	189	2,023	1	1,070	1	100%	0		0 0
Moving Supplies	189 188	2,023 2,028	0 12	1,633	0	0%	12	100%	0 0
Candy & Confectionery Brokers Cosmetic & Toiletry Preparations - Manufacturers	188	2,028	0	314 1,633	0		0		0 0
Gutter Leaf Guards	188	2,028	0	1,633	0		0		0 0
Talent Listing Service	188	2,028 2,028	0	1,633	0		0		0 0
Test Publishers	188	2,028	0	1,633	0		0		0 0
Blasting Contractors  Consultants - Pharmaceutical	187 187	2,033	0	1,633 1,070	0	0% 100%	0	0%	0 0
Divers Equipment & Supplies	187	2,033	1	1,070	1	100%	0		0 0
Fruit & Vegetable Growers & Shippers	187	2,033	Ō	1,633	Ō		0		0 0
Hostels	187	2,033	2	848	2	100%	0		0 0
Videoconferencing Services	187	2,033	0	1,633	0		0		0 0
Attorneys & Lawyers - Social Security & Disability Bras	186 186	2,039	0	1,633	0		0		0 0
Beads	185	2,039 2,041	0	1,633 1,633	0		0		0 0
Custom Framing	185	2,041	0	1,633	0		0		0 0
Plastics - Fabricating, Finishing & Decor	185	2,041	0	1,633	0		0		0 0
Pipe Line Companies	184 184	2,044	0	1,633	0		0		0 0
Plants - Interior Design & Maintenance Compliance Consulting	184	2,044 2,046	0	1,633	0		0		0 0 0 0
Diamond Buyers	183	2,046	2	848	1	50%	1	50%	0 0
Electronic Instruments	183	2,046	0	1,633	0	0%	0	0%	0 0
Graffiti Removal	183	2,046	0	1,633	0	0%	0	0%	0 0
School Furniture & Equipment	183	2,046	0	1,633	0		0		0 0
Skating Instruction Chocolate & Cocoa	183 182	2,046 2,052	1 0	1,070 1,633	1		0		0 0
Oilfield Equipment & Supplies	182	2,052	0	1,633	0		0		0 0
Online Event Registration	182	2,052	0	1,633	0	0%	0	0%	0 0
Seeding	182	2,052	0	1,633	0		0		0 0
Swimming Pools - Public	182	2,052	0	1,633	0		0		0 0
Television & Radio Parts - Retail Credit Cards - Protection Service	182 181	2,052 2,058	6	848 487	1 6	50% 100%	1	50%	0 0
Guitars & Amplifiers	181	2,058	0	1,633	0		0		0 0
Actuaries	180	2,060	0	1,633	Ö		0		0 0
Electrical Power Systems (Residential & Commercial) -	180	2,060	0	1,633	0		0		0
Backup Systems	180	2,060	1	1,070					- 0
Support Groups Autograph Dealers	180 179	2,060 2,063	1 0	1,070 1,633	1 0		0		0 0
Body Care Products	179	2,063	1	1,070	0		1	100%	0 0
Ambulance Service	178	2,065	0	1,633	0		0	0%	0 0
Machinery - Used	178	2,065	0	1,633	0	0%	0	0%	0 0
Tailors Supplies	178	2,065	0	1,633	0		0		0 0
Aviation Services  Solar Energy Equipment & Systems Symplies & Barts	177	2,068	0	1,633	0	0% 0%	0	0%	0 0
Solar Energy Equipment & Systems Supplies & Parts Coins & Tokens - Manufacturers	177 176	2,068 2,070	0	1,633 1,633	0		0		0 0
Computers - Furniture	176	2,070	1	1,070	1	100%	0	0%	0 0
Drone Retailer	176	2,070 2,070	0	1,633	0	0%	0	0%	0 0
Perfume - Wholesale & Manufacturers	176		0	1,633	0	0%	0	0%	0 0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To	9/2
Baby Sitters	175	2,074	1	1.070	1	100%	0	0%	Pursue 0	0%
Firearm Manufacturer	175	2,074	2	848	i	50%	1	50%	0	0%
Foam & Sponge Rubber	175	2,074	0	1,633	0	0%	0	0%	0	0%
Speakers - Rebuild & Repair	175	2,074	0	1,633			0		0	0%
Duct & Duct Fittings	174	2,078	0		0		0		0	0% 0%
Watches - Wholesale & Manufacturers	174	2,078	1 0	1,070	1	100%	0		0	0%
Dental Service Plans Magazines - Subscription Agents	173 173	2,080 2,080	3	1,633 709		100%	0		0	0%
Respirators	173	2,080	1	1,070		100%	0		0	0%
Seal Coating	173	2,080	1	1,070	0		1	100%	0	0%
Candy & Confectionery - Wholesale & Manufacturers	172	2,084	0	1,633	0		0		0	0%
DVD sales & service	172	2,084	0	1,633	0		0		0	0%
Fences - Rental	172	2,084	0	1,633	0		0		0	0% 0%
Plastics - Raw Materials, Powder, Liquid	172 171	2,084 2,088	0	1,633 1,633	0	0 70	0	0%	0	0%
Audio-Visual Equipment - Rent & Lease Reflexologists	171	2,088	0	1,633	0		0		0	0%
Wicker Products	171	2,088	2	848	2		0		0	0%
Tire Retread & Repair - Equipment & Supplies	170	2,091	0	1,633	0		0		0	0% 0%
Bridal & Millinery Supplies	169	2,092	0	1,633	0		0		0	0%
Compressors	169	2,092	1	1,070	1	100%	0		0	0%
Consultants - Social Media	169	2,092	1	1,070			0		0	0%
Housewares - Wholesale & Manufacturers	169	2,092	0		0		0		0	0% 0%
Cutlery Drilling - Oil Well	168 168	2,096 2,096	0	709 1,633	1	33%	2	67% 0%	0	0%
Exercise Equipment & Machines - Service & Repair	168	2,096	1	1,070	1	100%	0		0	0%
Pension & Profit Sharing Plans	168	2,096	0	1,633	0		0		0	0%
Projection Apparatus	168	2,096	0	1,633	0	0%	0	0%	0	0%
Adhesives & Glues	167	2,101	1	1,070	1	100%	0		0	0%
Ballroom Dance Instruction Mailing Lists	167	2,101	0	1,633	0		0		0	0%
	167	2,101	-	1,633	0		0		0	0%
Office Furniture & Equipment - Wholesale & Manufacturing	167	2,101	0	1,633	0	0%	0	0%	0	0%
Pharmaceutical Products - Research	167	2,101	0	1,633	0	0%	0	0%	0	0%
Presses - Power-Equipment	167	2,101	1	1,070	1		0		0	0%
Fiberglass - Bathtubs & Showers	166	2,107	2	848	0		2		0	0% 0%
Laneway House	166	2,107	0	1,633	0		0		0	0%
Leather Goods - Wholesale & Manufacturers	166	2,107	0	1,633	0		0	0%	0	0%
Satellite Communication - Common Carrier	166 166	2,107	0		0		0		0	0% 0%
Swimming Pools - Removal Trucking - Dump	166	2,107 2,107	0	1,633 1,633	0		0		0	0%
Assembly & Fabricating Service	165	2,107	2	848	0		2	100%	0	0%
Freight Consolidating	165	2,113 2,113	0	1,633			0	0%	ŏ	0% 0%
Identity Theft Protection & Prevention Services	165	2,113	0	1,633	0		0		0	
Tickets & Coupons - Printers & Suppliers	165	2,113	0	1,633	0	0%	0	0%	0	0%
Advertising - Indoor	164	2,117	0	1,633	0		0		0	0%
Engines - Gasoline Locksmiths Equipment & Supplies	164 164	2,117 2,117	1	1,070 1.070	0		1	200 /0	0	0% 100%
Physicians & Surgeons - Ear, Nose & Throat	164	2,117	0	1,633	0		0	0%	0	0%
Underground Sprinkler Lawn Sprinkler Parts	164	2,117	1	1,070	0		1	100%	0	0%
Bingo & Gaming Halls	163	2,122	0	1,633	0		0		0	0%
Birth Centers	163	2,122	0	1,633	0		0		0	0%
Gas Burners	163	2,122	0	1,633			0		0	0%
Pipe Inspection	163	2,122	0	1,633	0		0		0	0%
Skateboards & Equipment Towel Supply Service	163 163	2,122 2,122	0	1,633 1,633	0		0		0	0% 0%
Wines - Retail	163	2,122	1		0		1		0	0%
Body Waxing Services	162	2,129	0	1,633	0		0		0	0%
Day Care - Adults	162 162	2,129 2,129	0	1.633	0	0%	0	0%	0	0%
Fish Hatcheries	162	2,129	0	1,633	0		0		0	0%
Golf Instruction	162	2,129	0		0		0		0	0%
Marketing - Home Based Business	162	2,129	0	1,633	0	0%	0	0%	0	0% 0%
Adoption Services Floral Design Instruction	161 161	2,134 2,134	1 0	1,070 1,633	0		1	100%	0	0%
Hydroseeding	161	2,134	1	1,070	1	100%	0		0	0%
Lie Detection Service	161	2,134	0	1,633	0		0		0	0% 0%
Swimming Pools - Leak Detection & Repair	161	2,134	0	1,633		0%	0	0%	0	0%
Consultants - Dental Management	160	2,139	0	1,633	0		0		0	0%
Gas - Industrial & Medical - Cylinder & Bulk	160	2,139	5	552 1,633	5		0		0	0% 0%
Sweeping Service - Power	160	2,139	0	1,633			0		0	0% 0%
Video Tape Duplication Service Crematories	160 159	2,139 2,143	0	1,633 1.633	0	0%	0	0% 0%	0	0%
Meat Packers Equipment & Supplies	159	2,143	0		0		0		0	0%
Sewer Inspection	159	2,143	1	1,070	0		1	100%	0	0%
Wallpapers & Wall coverings - Wholesale & Manufacturing	159	2,143	0	1,633	0		^	0%	0	
1			-	· ·			U		U	0%
Fuel - Gasoline	158	2,147	7	443	4		3	43%	0	0% 0%
Jet Ski/Personal Watercraft	158	2,147	1	1,070	0		1	100%	0	0%
Lighting Fixtures - Supplies & Parts Agricultural Concultants	158	2,147 2,150	0	1,633 1,633	0	0%	0	0%	0	0% 0%
Agricultural Consultants  Motion Picture Producers & Studios	157 157	2,150	0	1,633	0		0		0	0%
Nursery Stock Dealers	157	2,150	0	1,633	0		0		0	0%
Patio Builder	157	2,150	0	1,633	0	0%	0	0%	0	0%
Seminars & Training - Wealth Building & Real Estate	157	2,150	0	1,633	0		0		0	
Results not Substantiated	237	2,150	0	1,033		0 70	•	3 70	٥	0%

			т	1		1		1	Constanting to
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue %
Tattoos - Removed	157	2,150	2	848	0	0%	0	0%	2 100%
Air Duct Repair	156	2,156	1	1,070	0	0%	1	100%	0 0%
Billiard Parlors	156	2,156	0	1,633	0		0	0%	0 0%
Booths - Toll, Parking	156	2,156	10	357	10	100%	0	0%	0 0%
Fishermens Supplies	156	2,156	0	1,633	0		0		0 0%
Knit Goods - Retail	156	2,156	1	1,070	1	100%	0		0 0%
Lawn & Garden Pond Dealers & Supplies	156 156	2,156	1	1,070	1	100%	0		0 0%
Mobile Refrigeration	156	2,156	0	1,633	0		0		0 0%
Oil Well Equipment & Supplies	156	2,156	0	1,633	0	0%	0	0%	0 0%
Videotape, CD, & DVD Duplication & Transfer Services	156	2,156	0	1,633	0	0%	0	0%	0 0%
Air Conditioning Equipment - Room Units	155	2,165	0	1,633	0	0%	0	0%	0 0%
Debt Relief Services (Non-compliant with FTC Rule)	155	2,165	0	1,633	0		0		0 0%
Theatrical Managers & Producers	155	2,165	0	1,633	0		0		0 0%
Valves	155	2,165	0	1,633	0		0		0 0%
Costume Fabrics, Trim & Accessories	154	2,169	0	1,633	0	0%	0	0%	0 0%
Trailers - Transporting	154	2,169	0	1,633	0		0		0 0%
Air Conditioning Systems - Cleaning	153	2,171	2	848	2		0		
Auto Upholstery Cleaning	153	2,171	0	1,633	0		0		0 0%
Bridge Builders	153	2,171	0	1,633	0		0		0 0%
Commodity Trading Advisory Service	153 153	2,171 2,171	2	848 1.633	1 0		<u>1</u>		0 0%
Flowers - Preserved  Botter Business Bureaus	153 152	2,171	0	1,633 709	0	33%	0		2 67%
Better Business Bureaus Diving Instruction	152		3	709 848	1	50%	1	50%	0 0%
Dumpster Services	152 152	2,176 2,176	3	709	1		2		0 0%
Flea Markets	152	2,176	2	848	0		2		0 0% 0 0%
Fur Designers	152	2,176	1	1,070	1	100%	0		0 0%
Office Buildings	152	2,176	1	1,070	0	0%	1	100%	0 0%
Scholastic Prep Courses, Books & Materials	152	2,176	1	1,070	1	100%	0	0%	0 0%
Upholsterers Supplies	152	2,176	0	1,633	0		0		0 0% 0 0%
Water Main Contractors	152	2,176	0	1,633	0		0		0 0%
Cabs - Tractor, Truck	151	2,185	0	1,633	0		0		0 0%
Engineering Equipment & Supplies	151	2,185	0	1,633	0		0		0 0%
Motor Homes - Rent & Lease	151 151	2,185	2	848	0	50% 0%	1	50%	0 0%
Mulches  Spraying Equipment	151	2,185 2,185	0	1,633 1,633	0		0		0 0%
Spraying Equipment Water Heaters - Wholesale & Manufacturers	151	2,185	1	1,033	0	0%		100%	0 0%
Glass - Broken	150	2,191	0	1,633	0		0		0 0%
Mirrors - Resilver	150	2,191	0	1,633	0		0		0 0%
Paper Distributors	150	2,191	0	1,633	0		0		0 0%
Sewing Instruction	150	2,191 2,195	0	1,633	0		0		0 0%
Artists Agents	149	2,195	1	1,070	1	100%	0		0 0% 0 0%
Swimming Pool Cover Sales & Service	149	2,195	1	1,070	0		1	100%	
Artists - Fine Art	148	2,197	1	1,070	0	0%	1	100%	0 0%
Bartending Instruction	148	2,197	1 0	1,070	1 0	100%	0		0 0%
Home Electronics - Designers  Wheel Align, Frame & Axle Service Equipment & Supplies	148 148	2,197 2,197	0	1,633 1,070	0	0% 100%	0		0 0%
Auto Bumpers, Guards & Grilles	147	2,197	0	1,633	0		0		0 0%
Boxing Gym	147	2,201	2	848	2	100%	0		0 0%
Doors - Patio	147	2,201	0	1,633	0		0		0 0%
Environmental Testing & Consulting	147	2,201	0	1,633	0	0%	0	0%	0 0%
Floor Refinishing	147	2,201	2	848	2	100%	0	0%	0 0%
Hemp Products	147	2,201	1	1,070	0		0		1 100%
Chemical Cleaning - Industrial	146	2,207	0	1,633	0	0%	0	0%	0 0%
Pyramid Companies	146	2,207	0	1,633	0		0		0 0% 0 0%
Scalp Care	146	2,207	0	1,633	0		0		0 0%
Auto Service - Steam Cleaning	145	2,210	0	1,633	0	0%	<u>0</u>	0%	0 0%
Cable Splicing Fashion Consultants	145 145	2,210 2,210	0	1,633 1,633	0		0		0 0%
Fire & Smoke & Water Clean Up	145	2,210	1	1,070	1		0		0 0%
Horse Breeders	145	2,210	0	1,633	0		0		0 0%
Picture Frames - Restore & Repair	145	2,210	0	1,633	0		0		0 0%
Polyethylene Materials & Products	145	2,210	0	1,633	0	0%	0	0%	0 0%
Attorneys & Lawyers - Employment Litigation	144	2,217	0	1,633	0		0		0 0%
Livestock Auction Markets	144	2,217	0	1,633	0		0		0 0%
Vending Machines - Supplies & Parts	144	2,217	0	1,633	0		0		0 0%
Video Equipment - Sales & Rentals	144	2,217	0	1,633	0		0		0 0%
Waterproofing Materials Carpet & Rug Dyers	144 143	2,217 2,222	0	1,633 1,633	0		0		0 0%
Photographers - Sports	143		1	1,070	1	100%	0		0 0%
Signs - Neon	143	2,222 2,222	1	1,070	1		0		0 0%
Surgical Appliances & Supplies	143	2,222	0	1,633	0		0		0 0%
Swimming Pools - Private	143	2,222	1	1,070	1	100%	0	0%	0 0%
Timber Framing	143	2,222	0	1,633	0		0		0 0%
Fireworks	142	2,228	0	1,633	0	0%	0	0%	0 0%
Risk Management	142	2,228	0	1,633	0		0		0 0%
Airports	141	2,230	0	1,633	0	0%	0	0%	0 0%
Cheerleading Instruction	141	2,230	1	1,070	1	100%	0		0 0%
Floors - Laminate	141	2,230	0	1,633	0		0	0%	0 0%
Lotteries - Local  Mountain Climbing Equipment	140	2,233	0	1,633	0	0% 0%	0	0%	0 0%
Mountain Climbing Equipment  Professional Organizer	140 140	2,233 2,233	0	1,633 1,633	0		0	0%	0 0%
Professional Organizer Tanks - Metal	140	2,233	0	1,633	0		0		0 0%
Thermocouples	140	2,233 2,233	0	1,633	0		0	0%	0 0%
. ner mocoupies	1-10	2,233	U	1,033	U	U-78	U	U 70	0 070

	1		Sorted by Inquiries	1	Т				Corola Hashis To
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Balloons - Novelty & Toy	139	2,238	1	1,070	1	100%	0	0%	0 0
Rubbish & Garbage Removal Contractors Equipment	139	2,238	1	1,070	0	0%	1	100%	0 0
Screens - Security Door	139	2,238	0	1,633	0		0	0%	0 0
Boating Instruction	138	2,241	1	1,070	1	100%	0	0%	0 0
Fireproofing Gas Power Equipment	138 138	2,241 2,241	0	1,633 1,070	0		0	0% 100%	0 0
Smoke Detectors & Alarms		2,241	1	848	2	100%	1	0%	0 0
Truck Manufacturers & Distributors	138 138	2,241	0	1,633	0		0	0%	0 0
Truck Stops	138	2,241	0	1,633	0		0	0%	0 0
Astrologers	137	2,247	0	1,633	0		0	0%	0 0
Attorneys & Lawyers - Wills, Trust & Probate	137	2,247	0	1,633	0	0%	0	0%	0 0
Brick - Fire	137	2,247	0	1,633	0		0	0%	0 0
Engravers - Plastic, Wood	137	2,247	0	1,633	0		0	0%	0 0
Meat Choppers & Grinders	137	2,247	0	1,633	0		0	0%	0 0
Natural Stone Restoration & Cleaning Farming Service	137 136	2,247 2,253	0	1,070 1,633	0	100%	0	0% 0%	0 0
Hose Couplings & Fittings	136	2,253	0	1,633	0		0	0%	0 0
Jewelers - Supplies	136	2,253	0	1,633	0	0%	0	0%	0 0
Boilers - Supplies & Parts	135	2,256	0	1,633	0		0	0%	0 0
Concrete Reinforcements	135	2,256	0	1,633	0		0	0%	0 0
Document Imaging & Scanning Service	135	2,256	0	1,633	0		0		0 0
Heaters - Automotive	135	2,256	0	1,633	0		0		0 0
Lamps & Lamp Shades - Retail	135	2,256	0	1,633	0		0	0%	0 0
Mold & Mildew Inspection	135 134	2,256	0	1,633 848	0	0 70	2	0% 100%	0 0
Asset Evaluators Electric Motors - Supplies & Parts	134	2,262 2,262	2	1,633	0		<u>2</u>	0%	0 0
Hatcheries - Poultry	134	2,262	0	1,633	0		0	0%	0 0
Lifts/Elevators - In Home	134	2,262	0	1,633	0	0%	0	0%	0 0
Picture Framing	134	2,262	1	1,070	1	100%	0	0%	0 0
Real Estate Loans	134	2,262	1	1,070	1		0	0%	0 0
Cleaning Supplies by Internet	133	2,268	0	1,633	0		0		0 0
Referral - Auto Repair	133	2,268	0	1,633	0		0	0%	0 0
Water/Pool Heating - Solar	133	2,268	0	1,633	0		0	0%	0 0
Work Clothes - Wholesale & Manufacturers	133 132	2,268	0	1,070	0	100%	0	0% 0%	0 0
Coaching - Leadership Irrigation Systems - Maintenance/Repair	132	2,272 2,272	0	1,633 1,633	0		0	0%	0 0
Jewelry Advisory Service	132	2,272	2	848	1	50%	1	50%	0 0
Organs	132	2,272	0	1,633	0		0	0%	0 0
Telephone Equipment & Systems Supplies & Parts	132	2,272	0	1,633	0		0	0%	0 0
Army & Navy Goods	131	2,277	0	1,633	0	0%	0	0%	0 0
Fund Raising Games, Merchandise, Supplies	131 131	2,277 2,277	0	1,633	0		0	0%	0 0
Manufactured Homes - Rent & Lease	131	2,277	0	1,633	0		0	0%	0 0
Motorcycle Riding Instruction	131	2,277	1	1,070	1	100%	0	0%	
Travel & Tourism Development and Education	131	2,277	0	1,633	0	0%	0	0%	0 0
Wallpapers & Wallcoverings - Retail Chairs - Rent	131 130	2,277 2,283	0	1,633 1,633	0		0	0%	0 0
Parks	130	2,283	1	1,070	0	0%	1	100%	0 0
Search Engine Marketing	130	2,283	0	1,633	0		0	0%	0 0
ServiceStation Equipment	130	2,283	0	1,633	0		0	0%	0 0
Starters - Engine	130	2,283	0	1,633	0	0%	0	0%	0 0
Woolen Goods - Wholesale & Manufacturers	130	2,283	1	1,070	0		1	100%	0 0
Advertising - Telephone	129	2,289	0	1,633	0		0	0%	0 0
Aerospace Research & Development	129	2,289	1 5	1,070	1	100%	<u>0</u>	0%	0 0
Hair Curlers	129 129	2,289 2,289	0	552 1.633	4		0	20%	
Merchandising Service Plaster	129	2,289	0	1,633	0		0	0%	0 0
Tile Restoration	129	2,289	0	1,633	n	0%	0	0%	0 0
Womens Apparel - Wholesale & Manufacturers	129 128	2,295	0	1,633	0		0	0%	0 0
Writers - Business	128	2,295	0	1,633	0	0%	0	0%	0 0
Plastics - Molders	127	2,297	0	1,633	0		0	0%	0 0
Swords	127	2,297	0	1,633	0		0		0 0
Bed Bug Inspection Service	126	2,299	0	1,633	0		0	0%	0 0
Boat Transporting	126	2,299	0	1,633	0		0	0%	0 0
Colors & Pigment Arbitration Services	126 125	2,299 2,302	0	1,633 1,633	0		0	0%	0 0
Arbitration Services Dishwashing Machines - Service & Repair	125	2,302	0	1,633	0		0	0%	0 0
Hoists	125	2,302	0	1,633	0		0	0%	0 0
Mining Development	125	2,302 2,302	0	1,633	0		0	0%	0 0
Photography Sales on the Internet	125	2,302	1	1,070	1	100%	0	0%	0 0
Auto Paint - Mobile	124	2,307	0	1,633	0	0%	0	0%	0 0
Boat Cleaning	124	2,307	0	1,633	0		0	0%	0 0
Charity - Children & Youth	124	2,307	0	1,633	0		0		0 0
Computers - Rent & Lease	124	2,307	0	1,633	0		0	0%	0 0
Air Pollution Control	123	2,311	0	1,633	0		0	0%	0 0
Behavioral Education Services Chemicals - Reclaiming	123	2,311	0	1,633	0		0	0% 0%	0 0
Chemicals - Reclaiming Dune Buggies	123 123	2,311 2,311	0	1,633 1,070	0	0% 0%	1	100%	0 0
Sales Presentations	123	2,311	0	1,633	0		0	0%	0 0
Water Conservation	123	2,311	0	1,633	0		0	0%	0 0
Animal Health Products	122	2,317	0	1,633	0	0%	0	0%	0 0
					Ů				0 0
	122	2.317	1	1,0/01	UI	U%01	1	100%	0 0
Bicycles - Renting Deck Cleaning & Sealing	122 122	2,317 2,317	0	1,070 1,633	0		0	0%	0 0
Bicycles - Renting	122					0% 0%	0		

	-	1	T	11	1			T	Comple Unable Te
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
First Aid Supplies	121	2,321	0	1,633	0	0%	0	0%	0
Home Demonstrations	121	2,321	0	1,633	0	0%	0	0%	0
Rubber Stamps	121	2,321	0	1,633	0	0%	0	0%	0
Stone Cutters	121	2,321	0	1,633	0	0%	0	0%	0
Golf Carts	120	2,326	0	1,633	0		0	0%	
Heat Supply Companies  Ice Cream & Frozen Desserts - Mfq & Dist	120	2,326	0	1,633	0	0% 0%	<u>U</u>	0%	0
Music Instruction - Vocal	120 120	2,326 2,326	1	1,633 1,070	0	0%	1	100%	0
Sewing Machines - Industrial & Commercial	120	2,326	ō	1,633	0	0%	0	0%	0
Bottles - Used	119	2,331	0	1,633	0		0	0%	0
Business Processing Optimization	119	2,331 2,331	1	1,070	1	100%	0	0%	0
Desktop Publishing	119		0	1,633	0		0	0%	0
Pumping Contractors	119	2,331	0	1,633	0		0	0%	0
Storm Windows & Doors - Repair	119	2,331	1	1,070	1	100%	0	0%	0
Ultrasound - Medical Bicycles - Wholesale & Manufacturers	119 118	2,331 2,337	0	1,633 1,633	0		0	0% 0%	0
Leadership Development	118	2,337	0	1,633	0	0%	0	0%	0
Paging Equipment & Service	118	2,337	0	1,633	0	0%	0	0%	0
Wine Brokers	118	2,337	0	1,633	0		0	0%	0
Backflow Prevention Devices & Services	117	2,341	0	1,633	0		0	0%	0
Disability Access Equipment	117	2,341	2	848	1	50%	1	50%	0
Pub	117	2,341	0	1,633	0		0		0
Sandwiches	117	2,341	0	1,633	0	0%	0	0%	0
Gun sights, Scopes & Mounts	116	2,345 2,345	0	1,633	0	0%	0	0%	0
Shavers - Electric Water Well Drilling Equipment & Supplies	116 116	2,345	0	1,633 1,633	0		0	0% 0%	0
Ammunition & Reload Equipment & Supplies  Ammunition & Reload Equipment & Supplies	115	2,345	0	1,633	0	0%	0	0%	0
Bolts & Nuts	115	2,348	0	1,633	0		0		0
Books - Textbooks New & Used	115	2,348	0	1,633	0		0		0
Cookies & Crackers	115	2,348	0	1,633	0		0	0%	0
Drilling & Boring Equipment & Supplies	115	2,348	0	1,633	0	0%	0	0%	0
Electric Supplies - Manufacturers	115	2,348	0	1,633	0		0	0%	0
Metal Salvage Yards	115	2,348	0	1,633	0		0	0%	0
Oil Well Services	115	2,348	0	1,633	0	0%	0	0%	0
Pictures Tautile Fibers	115	2,348	1	1,070	1 0	100%	0	0%	0
Textile Fibers Visual Impairment Products & Services	115 115	2,348 2,348	0	1,633 1,633	0	0% 0%	0	0% 0%	0
Acupressure	114	2,359	0	1,633	0		0	0%	0
Auto Dealers - Custom Design & Replica	114	2,359	0	1,633	0		0	0%	0
Brewers Equipment & Supplies	114	2,359	0	1,633	0		0	0%	0
Brushes	114	2,359 2,359	0	1,633	0	0%	0	0%	0
Conveyors & Conveying Equipment	114	2,359	0	1,633	0	0%	0	0%	0
Duty Free Shops	114	2,359	1	1,070	1	100%	0	0%	
Electronics Research & Development	114	2,359 2,359	0	1,633	0	0%	0	0%	0
Maps - Dealers Steam Bath Equipment & Supplies	114 114	2,359	0	1,633 1,633	0		0	0%	0
Television Home Shopping	114	2,359	0	1,633	0	0%	0	0%	0
Videographers - Wedding	114	2,359	1	1,070	0		1	100%	0
Artists - Commercial	113	2,370	1	1,070	0	0%	1	100%	0
Cat Breeders	113	2,370	1	1,070	0	0%	1	100%	0
Doll Houses & Accessories	113	2,370	0	1,633	0	0%	0	0%	0
Paper Shredding Machines	113	2,370	0	1,633	0	0%	0	0%	0
Steel Processing	113	2,370	0	1,633	0		0	0%	0
Appraisers - Antiques Auto Radios & Stereos - Wholesale & Manufacturers	112 112	2,375 2,375	0	1,633	0	0% 100%	0	0%	0
Labeling	112	2,375	0	1,633	0		0	0%	0
Livestock Breeders	112	2,375	0	1,633	n	0%	0	0%	0
Motion Picture Representatives	112	2,375	1	1,070	1	100%	0	0%	0
Oils - Fuel - Treatment Compounds	112	2,375	0	1,633	0	0%	0	0%	0
Psychologist Information & Referral Services	112	2,375	0	1,633	0	0%	0	0%	0
Video Games - Rent & Lease	111	2,382	0	1,633	0		0		0
Art Organizations & Information	110	2,383	0	1,633	0	0% 100%	0	0%	0
Deodorizing & Disinfecting  Engravore Mechanical	110 110	2,383 2,383	1	1,070	1 0		0	0% 0%	0
Engravers - Mechanical Inventory Service	110	2,383	0	1,633 1,633	0		0	0%	0
Inventory Service Skate Sharpening	110	2,383	0	1,633	0	0%	0	0%	0
Penny Auctions	109	2,388	0	1,633	0	0%	0	0%	0
Window Tinting & Coating - Commercial	109	2,388 2,388	0	1,633 1,633	0	0%	0	0%	0
Chemical Plant Equipment & Supplies	108	2,390	2	848	2	100%	0	0%	0
Renovation Inspection	108	2,390	0	1,633	0	0%	0	0%	0
Scientific Apparatus & Instruments	108	2,390	0	1,633	0		0	0%	0
College Savings Plans	107	2,393	1	1,070	1		0		0
Electronic Power Supplies	107 107	2,393	0	1,633	0		0	0%	
Wire & Cable - Non-Electric		2,393	0	1,633	0	0%	0	0%	0
Combustion Controls Florists Supplies	106 106	2,396 2,396	0	1,633 1,633	0	0% 0%	0	0% 0%	0
Toy Manufacturers Supplies	106	2,396	1	1,033	0	0%	1	100%	0
Elevator Consultants	105	2,399	0	1,633	0		0	0%	0
Floor Waxing, Polishing & Cleaning	105	2,399	0	1,633	0	0%	0	0%	0
Horse Shoeing	105	2,399	0	1,633	0	0%	0	0%	0
Mapping Services	105	2,399	0	1,633	0	0%	0	0%	0
Valet Service	105	2,399	0	1,633	0	0%	0	0%	0
Armored Car Service	104	2,404	0	1,633	0	0%	0	0%	0
Display Fixtures & Materials	104	2,404		1,070		100%	0	0%	0

			Sorted by Inquiries						
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cmpls Unable	
Eyebrow Threading	104	2,404		1,633		0%		0%	0 0
Filing Equipment, Systems & Supplies	104	2,404	0	1,033	0	0%	0	0%	0 0
Food Brokers	104	2,404	0	1,633 1,633	0	0%	0	0%	0 0
Jeans	104	2,404	0	1,633	0	0%	Ö	0%	Ö C
Shipping Masters	104	2,404	0	1,633	0	0%	0	0%	0 0
Archery Equipment & Supplies	103	2,411	1	1,070	1	100%	0	0%	0 0
Automation Consultants	103	2,411	0	1,633	0	0%	0	0%	0 0
Cheese	103	2,411	0	1,633	0	0%	0	0%	0 0
Bird Feeders & Houses	102	2,414	0	1,633	0	0%	0	0%	0 0
Contract Manufacturing	102	2,414	0	1,633	0	0%	0	0%	0 0
Dresses - Wholesale & Manufacturers	102	2,414	2	848	0	0%	2	100%	0 0
Ergonomic Products & Services	102	2,414	0	1,633	0	0%	0	0%	0 0
Leather Cleaning	102	2,414	0	1,633	-	0%	0	0%	0 0
Lumber - Drying	102	2,414	0	1,633	0		0	0%	
Outfitters Windows - Wood	102 102	2,414 2,414	0	1,070 1,633	1	100%	U	0% 0%	0 0
Livestock Equipment & Supplies	101	2,422	0	1,633	0		0	0%	0 0
Telephone Answering Equipment & Systems	101	2,422	0	1,633	0	0%	0	0%	0 0
Anchors - Marine	99	2,424	0	1,633	0		0	0%	0 0
China & Crystal - Repair	99	2,424	0	1,633	0	0%	0	0%	0 0
Contractor - Home Performance	99	2,424	0	1,633	0	0%	0	0%	ō i
Handwriting Experts	99	2,424	1	1,070	1	100%	0	0%	0 0
Hotel Product Sales	99	2,424	5	848	2	100%	n	0%	0 0
Newspaper Distributors	99	2,424	1	1,070	0	0%	1	100%	0 0
Oils - Petroleum	99	2,424	Ō	1,633	0	0%	Ō	0%	0 0
Printed & Etched Circuits	99	2,424	0	1,633	0	0%		0%	0 0
Records Management	99	2,424	1	1,070	1	100%	0	0%	0 0
Time Recorders	99	2,424	0	1,633	0	0%	0	0%	0 0
Waterbeds - Wholesale & Manufacturers	99	2,424 2,424	0	1,633	0	0%	0	0%	0 0
Electric Heating Equipment - Wholesale & Manufacturers	98	2,435	0	1,633	0	0%	0	0%	0
									0 0
Flood assistance	98	2,435	0	1,633	0		0		0 0
Hats - Retail	98	2,435	2	848	2	100%	0	0%	0 0
Livestock Feeding	98	2,435	0	1,633	0	0%	0	0%	0 0
Motion Picture Film Distributors & Exchange	98	2,435	0	1,633	0		0		0 0
Photographic Equipment - Repair	98	2,435	1	1,070	1	100%	0	0%	0 0
Baby Accessories - Wholesale & Manufacturers	97	2,441	4	623	4	100%	0	0%	0 0
Bridal Supplies - Wholesale & Manufacturing	97 97	2,441 2,441	0	1,633 1,633	0		0	0% 0%	0 0
Motorcycles - Customizing Sailmakers	97		0		0	0%	0	0%	0 0
Snow Removal Equipment	97	2,441 2,441	0	1,633 1,633	0	0% 0%	0	0%	0 0
Tanks - Concrete	97	2,441	0	1,633	0	0%	0	0%	0 0
Theater Stage Play Houses	97	2,441	0	1,633	0		0	0%	0 0
Boat Lifts	96	2,448	Ö	1,633	0	0%	0	0%	0 0
Golf Practice Ranges	96	2,448	0	1,633	0	0%	0	0%	0 0
Hardware - Builders	96	2,448	0	1,633	0	0%	Ö	0%	Ö C
Machinery - Specially Designed	96	2,448	0	1,633	0	0%	0	0%	0 (
Picture Frames - Wholesale & Manufacturers	96	2,448	0	1,633	0		0	0%	0 0
Plywood & Veneers	96	2,448	0	1,633	0	0%	0	0%	0 0
Racks	96	2,448	0	1,633	0	0%	0	0%	0 0
Real Estate - Industrial	96	2,448	0	1,633	0		0		0 0
Tractor Repair & Service	96	2,448	0	1,633	0		0	0%	0 0
Photography Schools	95	2,457	0	1,633	0	0%	0	0%	0 0
Polyurethane Products	95	2,457	0	1,633	0	0%	0	0%	0 0
Ski Centers & Resorts	95	2,457	3	709	2	67%	1	33%	0 0
Soaps & Detergents	95	2,457	0	1,633	0	0%	0	0%	0 0
Church Supplies	94	2,461	0	1,633	0	0%	0	0%	0 0
Concrete Removal	94	2,461	1	1,070	0	0%		100%	0 0
Nurses Schools	94	2,461	0	1,633	0		0	0%	0 0
Radiant Heating	94 94	2,461	0	1,633	0	0% 0%	0	0% 0%	0 0
Reiki Therapy		2,461		1,633	0		0		0 0
Tank Testing & Inspection Teleconference Service	94 94	2,461 2,461	0	1,633 1,633	0	0% 0%	0	0% 0%	0 0
Aviation Consultants	93	2,461	0	1,633	0		0		0 0
Contractor - Hauling	93	2,468	1	1,070	0	0%	1	100%	0 0
Electric Heating Elements	93	2,468	1	848	2	100%	1	0%	0 0
Import Representatives	93	2,468	2	848	1	50%	1	50%	0 0
Modular/Mobile Home - Foundation Services	93	2,468	1	1,070	1	100%	n	0%	0 0
Riggers Equipment & Supplies	93	2,468	0	1,633	0		0		0 0
Blowers & Blower Systems	92	2,474	0	1,633	0	0%	Ö	0%	0 0
Fuel Economizers	92	2,474	0	1,633	0	0%	0	0%	0 0
Ice	92	2,474	2	848	2	100%	0	0%	0 0
Motion Picture Equipment & Supplies	92	2,474	0	1,633	0	0%	0	0%	0 0
Poultry - Retail	92	2,474	0	1,633	0	0%	0	0%	0 0
Psychiatrists & Psychiatric Services	92	2,474	0	1,633	0	0%	0	0%	0 0
Stone - Crushed	92	2,474	0	1,633	0	0%		0%	0 0
Aircraft Dealers	91	2,481	0	1,633	0		0		0 0
China - Wholesale & Manufacturers	91	2,481	0	1,633	0		0		0 0
Christmas Trees	91	2,481 2,481	0	1,633	0	0%	0	0%	0 0
Ice Making Equipment & Machines	91	2,481	0	1,633	0	0%	0		0 0
Inks - Manufacturers Materials	91	2,481	0	1,633	0		0	0%	0 0
Police Equipment	91	2,481	0	1,633	0	0%	0	0%	0 0
Septic Tanks - Treatment Supplies	91	2,481	1	1,070	0	0%	1	100%	nı (
Yacht Brokers	91	2,481	1	1,633	Ō	0%		0%	0 0

			Sorted by Inquiries							
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To	0/-
Artificial Flowers, Plants & Trees	90	2,489	. 0	1,633	- n	0%		0%	Pursue 0	0%
Baby Carriages & Strollers	90	2,489	1	1,070	ī	100%		0%	0	0%
Bottles - Wholesale & Manufacturers	90	2,489	0	1,633	0		0		0	0%
Fairgrounds Oil Land Leases	90 90	2,489 2,489	0	1,633 1,633	0				0	0% 0%
Shipping Room Supplies	90	2,489	0	1,633	0				0	0%
Video Tapes & Discs - Dealers	90	2,489	0	1,633	0	0%		0%	0	0%
Composting Systems	89	2,496	0	1,633	0	0%	0	0%	0	0%
Fertilizer Plant Equipment	89	2,496	0	1,633	0				0	0%
Oil Additives - Manufacturers & Distributors	89	2,496	0	1,633	0	0%		0%	0	0%
Personal Chef Ranges & Ovens - Dealers	89 89	2,496 2,496	0	1,633 1,633	0		0		0	0%
Christmas Lights & Decorations	88	2,501	0	1,633	0				0	0%
Drapery & Curtain Fabric - Wholesale & Manufacturers	88	2,501	0	1,633	0	0%	0	0%	0	0%
Fiberglass - Fabrication & Repair	88	2,501	0	1,633	0	0%	0	0%	0	0%
Fraternal Organizations	88	2,501	0	1,633	0				0	0%
Rent to Own	88	2,501	1	1,070	1	100%		0%	0	0%
Salt	88	2,501	0	1,633	0		0		0	0%
Swimming Pool Enclosures Trenching Contractors	88 88	2,501 2,501	1 0	1,070 1,633	0			100%	0	0%
Advertising - Television	87	2,509	0	1,633	0				0	0% 0%
Air Ambulance Service	87	2,509	0	1,633	0	0%		0%	0	0%
Cleaning Supplies by Mail	87	2,509	0	1,633	0	0%	0	0%	0	0%
Furniture Repair & Refinish Supplies	87	2,509	0	1,633	0				0	0%
Generators - Maintenance Lithographers	87 87	2,509 2,509	0	1,633 1,633	0			0%	0	0% 0%
Motel & Hotel Management	87	2,509	1	1.070	0	0%	1	100%	0	0%
Recreation Program Consultants	87	2,509 2,509	0	1,633	0	0%	0	0%	0	0%
Auto Parts - Antique	86	2,517	0	1,633	0		0		0	0%
Boilers - Sales & Service	86 86	2,517 2,517	0	1,633	0	0%	0	0%	0	0%
Labels Managed Service Provider	86	2,517	0	1,633 1,633	0				0	0%
Photographic Research Service	86	2,517	1	1,070	0	0%		100%	0	0%
Pinball Sales & Service	86	2,517	0	1,633	0				0	0%
Plumbing Plan Services	86	2,517	0	1,633	0		0	0%	0	0%
Power Transmission Equipment Tools - Cutting	86 86	2,517 2,517	0	1,633 1,070	0		0	0% 100%	0	0% 0%
Acoustical Consultants	85	2,526	0	1,633	0		0	0%	0	0%
Race Tracks	85	2,526	0	1,633	0				0	0%
Truck Bodies	85	2,526 2,526	0	1,633	0		0		0	0%
Webbing Wood Turning	85 85		0	1,633	0			0%	0	0% 0%
Wood Turning Attorneys & Lawyers - Bankruptcy	84	2,526	0	1,633 1,633	0		0		0	0%
Beer & Ale - Retail	84	2,531 2,531	1	1,070	1	100%	0		0	0%
Consultants - Automobile Purchase	84	2,531	0	1,633	0	0%	0	0%	0	0%
Plaster Craft Products & Supplies	84	2,531 2,531	0	1,633	0				0	0% 0%
Towing - Marine	84	2,531	0	1,633	0		0		0	
Auto Smog Inspection Consultant - Strategic Planning	83 83	2,536 2,536	1	1,633 1,070	1	100%		0%	0	0%
Fur Storage	83	2,536 2,536	0	1,633	0	0%	0		0	0%
Honey	83	2,536	0	1,633	0			0%	0	0%
Oil Producers	83	2,536 2,536	0	1,633	0		0		0	0%
Wedding Cakes X-Ray Labs - Medical & Dental	83 83	2,536	1 0	1,070 1,633	0		1 0	100%	0	0% 0%
Family Services	82	2,536	1	1,070	1	100%	0		0	0%
Health Care - Placement	82	2,543	0	1,633	0	0%		0%	0	0%
School Information	82	2,543	0	1,633	0	0%	0	0%	0	0%
Smart Phone Software Support	82	2,543	0	1,633	0		0		0	0%
Annuities Archery Ranges	81 81	2,547 2,547	2	848 1,633	0		0		0	100%
Countertops - Concrete	81	2,547	0	1,633	0			0%	0	0%
Floodlights & Search Lights	81	2,547 2,547	1	1,070	0	0%	1	100%	0	0%
Siding Cleaning	81	2,547	0	1,633	0		0		0	0%
Wall Coatings	81	2,547	0	1,633	0			0%	0	0%
Air Balancing Court Reporters	80 80	2,553 2,553	0	1,633 1,633	0	0%	0	0%	0	0%
MRI (Magnetic Resonance Imaging)	80	2,553	0	1,633	0				0	0%
Piping Contractors	80	2,553	0	1,633	0	0%	0	0%	0	0%
Ambulances & Hearses	79	2,557	0	1,633	0		0		0	0%
Distillers Machinery & Equipment - Appraisal	79 79	2,557 2,557 2,557	0	1,633 1,633	0				0	0%
Surfboards	79	2,557	0	1,633	0				0	0%
Tree Service - Transplant	79	2,557	0	1,633	0		0		0	0%
Art - Painted Oil Portraits	78	2,562	0	1,633	0		0	0%	0	0%
Axles	78	2,562	0	1,633	0	0%	0	0%	0	0%
Ballrooms Controller Law Voltage Cystems	78	2,562	0		0				0	0%
Contractor - Low Voltage Systems  Drive Shafts	78 78	2,562	0	1,633	0	0%	0	0%	0	0%
Drive Shafts Humane Societies	78	2,562 2,562	1	1,633 1,070	1		0		0	0%
Rock Shops	78	2,562	1	1,070	0		1	100%	0	0% 0%
Testing Apparatus	78	2,562	0	1,633	0		0	0%	0	0% 0%
Water Heater - Tankless	78	2,562	1	1,070	0		1	100%	0	0%
Wine Cellars	78	2,562	0	1,633	0	0%	. 0	0%	U	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To	0/
Beer Dispensing & Cooling Equipment	77	2,572	0	1,633		0%		0%	Pursue 0	0%
Washing Machines & Dryers - Coin Metered	77	2,572	0	1,633	0	0%		0%	0	0%
Cake Decorating Equipment & Supplies	76	2,574 2,574	0	1,633	0	0%		0%	0	0%
Foundations - Education, Philanthropy, Research	76		1	1,070	0			100%	0	0%
Go-Karts	76	2,574	1	1,070	0			100%	0	0%
Mineral Exploration	76	2,574 2,574	0	1,633	0	0%	0	0%	0	0%
Sprinkler Supervisory Service	76 76	2,574	1 0	1,070	0	0 70	1	100%		0%
Studio Rental Credit Cards & Plans - Equipment & Supplies	75	2,574 2,580	0	1,633 1,633	0			0%	0	0% 0%
Grain Brokers	75	2,580	0	1,633	0		0		0	0%
Guest Ranch	75	2,580	1	1,070	1	100%	0	0%		0%
Handmade Art	75	2,580	0	1,633	0		0		0	0%
Jumping Balloon Rental	75	2,580	0	1,633	0				0	0%
Locks - Wholesale & Manufacturers	75	2,580	0	1,633	0			0%	0	0%
Poultry - Wholesale	75	2,580	0	1,633	0		0			0%
Printing Technician Administrators - Class Action Settlement	75 74	2,580 2,588	0 2	1,633 848	0	0% 100%	0		0	0% 0%
Chemical Production	74	2,588	0	1,633					0	0%
Farms - Organic	74	2,388	1	1,070	1	100%	0	0%		0%
Knit Goods - Wholesale & Manufacturers	74	2,588 2,588	0	1,633	Ô		0		0	0%
Laminations - Plastic, Paper	74	2,588	0	1,633	0	0%	0			0%
Lawn & Garden Equipment & Supplies - Rental	74	2,588	0	1,633	0	0%	0	0%	0	0%
Oriental Goods - Retail	74	2,588	0		0					0%
Pipe Bending & Fabricating	74	2,588	0	1,633	0		0	0%		0%
Sawdust & Shavings	74	2,588	0	1,633	0				0	0%
Stone - Cast	74	2,588	0		0		0			
Tourist Information	74	2,588	0	1,633	0			0%	0	0% 0%
Fire Hydrants Greeting Cards - Wholesale & Manufacturers	73 73	2,599 2,599	0	1,633 1,633	0	0 70	0		0	0%
Juices	73	2,599	0	1,633	0			0%	0	0%
Wood Carving	73	2,599	0	1,633	0				0	0%
Football Clubs	72	2,603	0	1,633	0			0%	0	0%
Schools - Online Trading & Investment	72	2,603	1	1,070	0		1	100%	0	0%
Amusement Devices	71	2,605	0	1,633	0				0	0% 0%
Doll Clothing & Accessories	71	2,605	0	1,633	0				0	0%
Engravers - Metal	71	2,605	0	1,633	0		0			0%
Filters - Air & Gas	71	2,605	0	1,633	0		0		0	0%
Parties - Children	71	2,605	0	1,070	0	0%		100%	0	0% 0%
Quilts Smoke Odor Counteracting Service	71	2,605 2,605	0		0			0 70		0%
Social Workers	71	2,605	0	1,633	0	0%	0	0%	0	0%
Thermometers	71	2,605	0	1,633	0		0		0	0%
Vertical Blinds	71	2,605	0	1,633	0	0%	0	0%	0	0% 0%
Waterbeds - Dealers	71	2,605	0	1,633	0	0%	0	0%	0	0%
Attorneys & Lawyers - Employment & Workers	70	2,616	0	1,633	0	0%	0	0%	0	
Compensation	-								_	0%
Cable Networking	70	2,616	0	1,633	0				0	0% 0%
Chinese Food Products	70 70	2,616	0	1,633	0		0	0%	0	0%
Concert Bureaus Dairy Equipment & Supplies	70	2,616 2,616	0	1,633 1,633	0		0		0	0%
E-Learning	70	2,616	1	1,070	1		0		0	0%
Embroidery Supplies	70	2,616	0	1,633	0		0		0	0% 0%
Halloween Supplies	70	2,616	0	1,633	0	0%	0	0%	0	0%
Lice Removal/Protection Services	70	2,616	0	1,633	0	0%	0	0%	0	0%
Oilfield Supplies	70	2,616	0		0				0	0%
Plastics - Research & Consulting	70	2,616	0		0				0	0%
Ship Brokers	70	2,616	0	1,633	0				0	0%
Steel Mills	70 70	2,616	0	1,633	0		0		0	0%
Trapping Equipment & Supplies Accident Reconstruction Service	70 69	2,616 2,630	0	1,633 1,633	0		0		0	0% 0%
Seeds & Bulbs - Wholesale	69	2,630	1	1,070	0			100%	n	0%
Swap Shops	69	2,630	0	1,633	0			0%	0	0%
Tire Distributors & Manufacturers	69	2,630	1	1,070	0					0%
Attorneys & Lawyers - Estate Planning	68	2,634	0	1,633	0	0%			0	0%
Calendars	68	2,634	0	1,633	0		0		0	0%
Editorial Services	68	2,634	0	1,633	0		0			0%
Foods - Dehydrated & Freeze-Dried	68	2,634	1	1,070	1	100%	0		0	0%
Lumber - Used	68	2,634	0	1,633	0		0	7.10	0	0%
Needlework Supplies - Retail, Wholesale, Manufacturing	68	2,634	0	1,633	0	0%	0	0%	0	0%
Propane Gas Plumbing	68	2,634	0		0	0%	0	0%	0	0%
Soil Conservation Service	68	2,634	0	1,633	0				0	0%
Toilets - Composting	68	2,634	1	1,070	0		1		0	0%
Water Pollution Control	68	2,634	0	1,633	0			0%	0	0%
Dance Apparel	67	2,644	1	1,070	1	100%		0%	0	0%
Employment Counseling	67	2,644	0	1,633	0				0	0% 0%
Metal Rolling & Forming	67	2,644	0	1,633	0				0	0%
Museums	67	2,644	0	1,633	0	0%		0%	0	0%
Souvenirs - Wholesale & Manufacturers	67	2,644	0	1,633	0		0		0	0%
Templates Wool	67 67	2,644	0	1,633 1,070	0				0	0%
	66	2,644	0	1,070	0					0%
Advertising - Radio Geophysicists	66	2,651 2,651	0	1,633	<u>U</u>	0%		0%	0	0%
	00	2,651	0	1,633	0	0%	0	0%	0	0%
Handwriting Analysts	66									

			Sorted by Inquiries						
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cmpls Una	able To Pursue
Acoustical Materials	65	2,654	0	1,633	0	0%	0	0%	0
Binoculars	65	2,654	0	1,633 1,633	0	0%	0	0%	0
Closures - Industrial - Protective	65	2,654	0	1,633	0	0%	0		0
Diving & Marine Services Flag Poles	65 65	2,654 2,654	1 0	1,070 1,633	1	100%	0		0
Heat Treating - Metal	65	2,654	0	1,633	0		0		0
Insurance - Workers Compensation	65	2,654	0	1,633	0	0%	0	0%	0
Mailing Services - International	65	2,654	1	1,070	1	100%	0	0%	0
Metal Stamping	65	2,654	0	1,633	0	0%	0		0
Mountain/Rock Climbing Instruction Nautical Instruments	65 65	2,654 2,654	0	1,633 1,633	0	0% 0%	0	0%	0
Referral - Debt Relief Services	65	2,654	0	1,633	0	0%	0		0
Auto Dealers - Buying Co-Op	64	2,666	0	1,633	0	0%	0		0
Elevators - Parts	64	2,666	0	1,633	0	0%	0		0
Pearls Soil Solidification	64 64	2,666 2,666	0	1,633 1.633	0	0%	0	0%	0
Washing Machines & Dryers - Service & Repair	64	2,666	0	1,633	0	0%	0		0
Boat Storage	63	2,671	Ö	1,633	0	0%	0		0
Boilers - Rental	63	2,671	0	1,633	0	0%	0		0
Cleaners & Dyers Equipment & Supplies	63	2,671	0	1,633	0	0%	0	0%	0
Computer Assisted Design Services Culverts	63 63	2,671 2,671	0	1,633 1,633	0	0% 0%	0		0
Customs Consultant	63	2,671	0	1,633	0	0%	0	0%	0
Employment Service - Virtual Assistant	63	2,671	0	1,633	0	0%	0	0%	0
Fiber Glass Products	63	2,671	0	1,633	0	0%	0		0
Glass Coating & Tinting Materials  Interior Decorators & Decignors Worksom	63	2,671	0	1,633	0	0%	0	0%	0
Interior Decorators & Designers - Workroom Partitions	63	2,671	0	1,633 1,633	0	0% 0%	0		0
Plaques	63	2,671 2,671	0	1,633	0	0%	0		0
Popcorn Machines	63	2,671	0	1,633	0	0%	0	0%	0
Shoring	63	2,671 2,671	0	1,633	0	0%	0	0%	0
Video Games - Supplies & Parts Yogurt	63	2,671 2,671	0	1,633 1,070	0	0% 100%	0		0
Cigar, Cigarette & Tobacco Manufacturers	62	2,687	0	1,633	0	0%	0		0
Dome Structures	62	2,687	0	1,633	0		0	0%	0
Generators - Steam	62	2,687	0	1,633	0	0%	0	0%	0
Livestock Hauling	62	2,687	0	1,633	0	0%	0	0%	0
Marijuana - Products Pile Driving Equipment	62 62	2,687 2,687	0	1,633 1,633	0	0% 0%	0	0% 0%	0
Police Departments	62	2,687	0	1,633	0	0%	0		0
Restaurant Management	62	2,687	0	1,633	0	0%	0	0%	0
Seating Companies	62	2,687	0	1,633	0	0%	0	0%	0
Shoe Shining Spices	62 62	2,687 2,687	0	1,633 1,633	0	0% 0%	0		0
Timber & Timberland Companies	62	2,687	0	1,633	0	0%	0		0
Tools - Pneumatic	62	2,687	Ö	1,633	0	0%	0		0
Truck Bedliner - Spray On	62	2,687	1	1,070	0	0%	1	100%	0
Auto Sunroofs	61	2,701	1	1,070	0	0%	1	100%	
Battery Charging Equipment Broom Manufacturers Equipment & Supplies	61 61	2,701	0	1,633 1,633	0	0% 0%	0	0% 0%	0
Contractor - Ornamental Iron	61	2,701 2,701	0	1,633	0		0		0
Corporate Awards	61	2,701	0	1,633	0		0		0
Engraving Equipment & Supplies	61	2,701	0	1,633	0	0%	0		0
Fiber Optics	61	2,701	0	1,633	0	0%	0		0
Liquors - Wholesale Plants - Wholesale	61 61	2,701 2,701	0	1,633 1,633	0	0%	0		0
Radiator Sales	61	2,701	0	1,633	0	0%	0		0
Barn Equipment	60	2,711	0	1,633	0	0%	0	0%	0
Cryogenics	60	2,711	0	1,633	0		0		0
Dry Goods - Retail	60 60	2,711	1 0	1,070	1	100%	0		0
Hearing Aids Parts & Repairing Libraries - Public	60	2,711 2,711	0	1,633 1,633	0	0%	0	0%	0
Maps - Publishers & Distributors	60	2,711	1	1,070	1	100%	0		0
Steam Cleaning Equipment	60	2,711	0	1,633	0	0%	0	0%	0
Stump Removal & Grinding	60	2,711	1	1,070	0	0%	1	100%	0
Tanks - Fiber Glass, Plastic Water Heaters - Parts & Supplies	60	2,711 2,711	0	1,633 1,633	0	0% 0%	0	0%	0
Boutique - Battling Cancer Related Products	59	2,711	0	1,633	0	0%	n	0%	0
	59	2,721	0	1,633	0	0%	0		0
Charity - Community Development & Civic Organizations					-				
Cistern Builders	59	2,721	0	1,633	0		0		0
Copper Products Door Manufacturer - High Performance	59 59	2,721 2,721	0	1,633 1,633	0	0% 0%	0		0
Export Management	59	2,721	0	1,633	0	0%	0		0
Fire Department Equipment & Supplies	59	2,721	0	1,633	0	0%	0	0%	0
	59	2,721	0	1,633	0	0%	0	0%	0
	58	2,729	0	1,633 1,633	0		0		0
Art Restoration & Conservation					0	0%	0		0
Art Restoration & Conservation Attorneys & Lawyers - Tax	58	2,729	0		0		ń		
Art Restoration & Conservation Attorneys & Lawyers - Tax Baby Car Seats, Carriages & Strollers		2,729	0	1,633 1,633	0	0%	0	0%	0
Signs - Maintenance & Repair Art Restoration & Conservation Attorneys & Lawyers - Tax Baby Car Seats, Carriages & Strollers Beverage Dispensers Com Products	58 58 58 58		0	1,633	0	0% 0%	0 0 0	0% 0%	0
Art Restoration & Conservation Attorneys & Lawvers - Tax Baby Car Seats, Carriages & Strollers Beverage Dispensers	58 58 58	2,729 2,729	0	1,633 1,633	0	0% 0%		0% 0% 0%	0

			Sorted by Inquiries							
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To	
Painters Equipment & Supplies	58	2,729	. 0	1,633		0%		0%	Pursue	09
Physicians & Surgeons - Internal Medicine	58	2,729	0	1,633	0	0%	0	0%	0	00
Trike Conversions, Sales & Service	58	2,729 2,729	0	1,633	0	0%	0	0%	0	09
Zoos	58	2,729	0	1,633	0	0%	0	0%	0	09
Insurance - Bonding	57	2,741	0	1,633	0	0%	0	0%	0	0.
Military Goods	57	2,741	2	848	0		2	100%	0	00
Septic Tanks & Systems Wholesale & Manufacturers Aquariums - Lease & Maintenance	57 56	2,741 2,744	0	1,633 1.633	0	0% 0%	0	0%	0	00
Attorneys & Lawyers - Civil	56	2,744	0	1,633	0	0%	0	0%	0	09
Candles - Wickless	56	2,744	0	1,633	0	0%	0	0%	0	09
Concrete Mixers	56	2,744	1	1,070	1	100%	0	0%	0	09
Radiotelephone Communications - Common Carrier	56	2,744	0	1,633	0	0%	0	0%	0	09
Agricultural Waste Management	55	2,749	0	1,633	0	0%	0	0%	0	09
Armatures - Service & Sales	55	2,749	0	1,633	0		0	0%	0	0.
Auto - Emissions Testing	55 55	2,749 2,749	0	1,633 1,633	0	0%	0	0% 0%	0	00
Bakers Equipment Furniture Cleaning Equipment & Supplies	55	2,749	0	1,633	0	0%	0	0%	0	04
Landscape Lighting	55	2,749	0	1,633	0	0%	0	0%	0	09
Network Cabling Installation	55	2,749	0	1,633	0	0%	0	0%	0	00
Plastics - Fabrics, Film, Sheets - Prod.	55	2,749	1	1,070	1	100%	0	0%	Ö	00
Quarries	55	2,749	0	1,633	0	0%	0	0%	0	09
Radiotelephone Communication - Equipment & Systems	55	2,749	0	1,633	0	0%	0	0%	0	
	55	2,749	1	1,070	1	100%	0	0%	0	00
Robots Water Taxi Service	55	2,749	0	1,633	1	0%	0	0%	0	04
Window Security Laminates	55	2,749	0	1,633	0	0%	0	0%	0	09
Air Motors	54	2,762	0	1,633	0	0%	0	0%	0	09
Baby Shoe Preservation	54	2,762	0	1,633	0	0%	0	0%	0	09
Brass Products	54	2,762 2,762	0	1,633	0	0%	Ō	0%	Ō	09
Engines - Fuel Conversion	54	2,762	0	1,633	0	0%	0	0%	0	00
Fax Equipment & Systems	54	2,762	0	1,633	0	0%	0	0%	0	00
Invitations & Announcements	54	2,762	0	1,633	0		0	0%	0	00
Machinery Movers & Erectors Mining Consultants	54 54	2,762	0	1,633 1,633	0	0% 0%	0	0% 0%	0	00
Physical Therapy Equipment	54	2,762 2,762	0	1,633	0		0	0%	0	09
Scooters - Repair	54	2,762	1	1,070	0		1	100%	0	09
Soil Conditioners	54	2,762	Ô	1,633	0	0%	Ô	0%	0	00
Water Wells - Inspection		2,762	0	1,633	0		0	0%	0	09
Wine Storage Equipment	54 54	2,762	0	1,633	0	0%	0	0%	0	09
Belting & Supplies	53	2,775	0	1,633	0		0	0%	0	09
Fiber Glass Materials	53	2,775	0	1,633	0	0%	0	0%	0	09
Fix-It Shops	53	2,775	1	1,070	1	100%	0	0%	0	00
Fuel - Biofuels	53	2,775	0	1,633	0		0	0%	0	09
Hygrometers	53	2,775	0	1,633	0	0%	0	0%	0	00
Motion Picture Film Editing	53	2,775	0	1,633	0	0%	0	0% 0%	0	00
Musicians Sewer Cleaner Vacuum Service	53 53	2,775	0	1,633 1,633	0	0% 0%	0	0%	0	- 01
U-Catch Fishing	53	2,775 2,775	0	1,633	0	0%	0	0%	0	00
Uniforms - Accessories	53	2,775	0	1,633	0	0%	0	0%	0	09
Accounting - Forensic	52	2,785	0	1,633	0	0%	0	0%	Ō	09
Brand Development	52	2,785	1	1,070	1	100%	0	0%	0	09
Campers - Service & Repair	52	2,785	1	1,070	1	100%	0	0%	0	00
Educational Research	52 52	2,785	1	1,070	1	100%	0	0%	0	00
Government - US.	52	2,785	0	1,633	0		0	0%	0	00
Hazardous Material Control & Removal	52	2,785	0	1,633	0	0%	0	0%	0	00
Paneling  Paneling  Paneling  Paneling  Paneling	52	2,785	0	1,633	0	0%	0	0%	0	0,
Parasail Service & Supplies Savings & Loan Associations	52 52	2,785 2,785	0	1,633 1,633	0	0% 0%	0	0% 0%	U	00
Savings & Loan Associations Screen Printing - Equipment & Supplies	52	2,785	0	1,633	0		0	0%	0	0
Wire Products	52 52	2,785	0	1,633	0	0%	ő	0%	ŏ	0'
Yarn - Retail	52	2,785	0	1,633	0	0%	0	0%	0	00
Dinner Theatres	51	2,797	0	1,633	0	0%	0	0%	0	09
Drafting Equipment & Supplies	51	2,797	0	1,633	0	0%	0	0%	0	00
Marijuana - Medical Dispensary	51	2,797	1	1,070	0		1	100%	0	00
News Service	51	2,797	1	1,070	1	100%	0	0%	0	0
Rope  Ruet Proventatives & Removers	51 51	2,797 2,797	1 0	1,070	1	100%	0	0% 0%	0	00
Rust Preventatives & Removers Shopping Service - Protective, Comparative	51	2,797	0	1,633 1,633	0		0	0%	0	0,
Acid Proof Equipment & Materials	50	2,797	0	1,633	0		0	0%	0	0'
Acid Proof Equipment & Materials Aircraft Ferrying & Transporting Service	50	2,804	0	1,633	0	0%	0	0%	0	0'
Attorneys & Lawyers - Mediation & Arbitration	50	2,804	0	1,633	0	0%	0	0%	0	0'
Bistro	50	2,804	0	1,633	0	0%	0	0%	0	0'
Chemists - Analytical & Consulting	50	2,804	0	1,633	0	0%	0	0%	0	0'
Computers - Programming	50	2,804	2	848	1	50%	1	50%	0	09
Fingerprinting Equipment	50	2,804	0	1,633	0	0%	<u> 0</u>	0%	0	0'
Heat Sealing	50	2,804	0	1,633	0	0%	0	0%	0	0
Hospitality Media Puning Coming	50	2,804	1	1,070	1		0		0	
Media Buying Service	50	2,804	0	1,633	0	0% 0%	0	0% 0%	0	0
Packaging Machinery Pet Clothing Designer	50 50	2,804 2,804	0	1,633 1,633	0		0	0%	0	- 0
Recruiting - Technical	50	2,804	0	1,633	0		0	0%	0	0'
recording recitificat			0		0	0%	0	0%	0	- 0
Rifle & Pistol Ranges										
Rifle & Pistol Ranges Sewage Disposal Systems	50 50	2,804 2,804	0	1,633 1,633	0		0	0%	0	00

,	*	<u>.</u>	Sorted by Inquiries						
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To
Vessels - Pressure	50	2,804	0	1,633	0	0%	0	0%	Pursue
Armored Car Manufacturing	49	2,821	0	1,633	0	0%	0	0%	0
Colon Hydrotherapy - Colonic Therapy	49	2,821	0	1,633 1,633	0	0%	0		0
Concert Promoters & Consultants	49	2,821	0	1,633	0	0%	0		0
Dolls - Retail	49	2,821	0	1,633	0	0%	0		0
Grout Resurfacing & Repair	49	2,821	0	1,633	0	0%	0		0
Hair Ornaments Meeting Management	49 49	2,821	0	1,633 1.070	0	0% 100%	0	0%	0
Paving Equipment	49	2,821 2,821	0	1,633	0	0%	0		0
									9
Paving, Painting, Home Improvement - Itinerant Workers	49	2,821	0	1,633	0	0%	0	0%	0
Photographic Equipment & Supplies - Wholesale &	49	2,821	2	848	2	100%	n	0%	0
Manufacturing			2		2		•		U
Pilates	49	2,821	0	1,633	0	0%	0		0
Private Health Services Plans	49	2,821 2,821	0	1,633 1,633	0	0%	0	0%	0
Restaurants - Breakfast	49 49		0		0	0%	0	0,0	0
Slip Covers Bulldozers	49	2,821	0	1,633 1,633	0	0% 0%	0	0%	0
	48	2,835 2,835	0		0	0%	0		0
Canvas Goods Child Care Referral	48	2,835	0	1,633 1,633	0	0%	0	0%	0
Dry Cleaners - Equipment - Wholesales	48	2,835	0	1,633	0	0%	0		0
Energy Conservation Products - Wholesale &					-				-
Manufacturers Wholesdie d	48	2,835	0	1,633	0	0%	0		0
Fare Registers & Meters	48	2,835	2	848	2	100%	0		0
Hardware Consultants	48	2,835	0	1,633	0	0%	0		0
Infrared Inspection	48	2,835	0	1,633	0	0%	0	0%	0
Magicians Supplies	48	2,835	1	1,070	0	0%	1	100%	0
Road Building Equipment	48	2,835 2,835	0	1,633	0	0%	0		0
Sales & Order Books	48	2,835	2	848	0	0%	1	50%	1
Tags	48	2,835	0	1,633	0	0%	0		0
Attorneys & Lawyers - Collaborative Divorce	47 47	2,847 2,847	0	1,633	0	0% 0%	0	0%	0
Fishing Tackle - Wholesale & Manufacturers Gloves - Work & Industrial	47	2,847	0	1,633 1,633	0	0%	0		0
Grouting Compounds	47	2,847	0	1,633	0	0%	0		0
Power Plant Equipment - Repairing	47	2,847	0	1,633	0		0		0
Prepaid Debit/Credit Cards	47	2,847	0	1,633	0	0%	0	0%	0
Traffic School	47	2,847	0	1,633	0	0%	Ö	0%	Ö
Cement - Retail	46	2,854	1	1,070	1	100%	0		0
Divers	46	2,854	0	1,633	0	0%	0	0%	0
Executive Suites	46	2,854	0	1,633	0	0%	0		0
Fence Material	46	2,854	0	1,633	0	0%	0		0
Fumigation Services	46	2,854	0	1,633	0	0%	0	0%	0
Gloves & Mittens - Dress	46	2,854	0	1,633	0	0%	0		0
Housing Consultants & Referral Service	46	2,854	0	1,633	0	0%	0		0
Interior Designers - Registered/Licensed	46	2,854	0	1,633	0	0%	0		0
Metal Cleaning Oil Wall Learning & Berfersking	46 46	2,854	0	1,633	0	0% 0%	0		0
Oil Well Logging & Perforating Pipe Fittings	46	2,854 2,854	0	1,633 1,633	0	0%	0		0
Refrigerators & Freezers - Rent & Lease	46	2,854	0	1,633	0	0%	0	0%	0
Saws	46	2,854	0	1,633	0	0%	0	0%	ő
Air Fragrances	45	2,867	0	1,633	0	0%	0		0
Bus - Sales & Rental	45	2,867	1	1,070	1	100%	Ö		0
Contractor - Water Conditioning	45	2,867	0	1,633	0	0%	0		0
Crankshaft Grinding	45	2,867	0	1,633	0	0%	0	0%	0
Cylinders - Gas	45	2,867	0	1,633	0	0%	0	0%	0
Dry Ice	45	2,867	0	1,633	0	0%	0		0
Fountains - Drinking	45	2,867	0	1,633	0	0%	0		0
Glaziers Supplies	45	2,867	0	1,633	0	0%	0	0%	0
Human Services Organizations	45	2,867	0	1,633	0	0%	0		0
Knife Sharpening Devices	45 45	2,867	0	1,633	0	0% 0%	0		0
Library Equipment & Supplies Marketing Consultants - Mobile		2,867		1,633	0		0		0
Marketing Consultants - Mobile Referral - Storage Facility	45 45	2,867 2,867	0	1,633 1,633	0	0% 0%	0	0% 0%	U
Truck Painting & Lettering	45	2,867	0	1,633	0	0%	0		0
Veterans & Military Organizations	45	2,867	0	1,633	0	0%	0	0%	0
Die Castings	44	2,882	0	1,633	n	0%	n	0%	0
Electrostatic Painting	44	2,882	0	1,633	0	0%	ő		0
Emergency Response Systems - Personal	44	2,882	0	1,633	0	0%	Ö		0
our Wheel Drive Vehicles - Repair & Service	44	2,882	0	1,633	0		0		0
Musical Instruments - Wholesale & Manufacturers	44	2,882	0	1,633	0	0%	0		0
Perfumes - Raw Materials & Supplies	44	2,882	0	1,633	Ō	0%	0	0%	0
Pile Driving	44	2,882	0	1,633	0	0%	0		0
Pole Fitness	44	2,882	0	1,633	0	0%	0		0
Shoe Laces	44	2,882	0	1,633	0	0%	0		0
Skating Rinks	44	2,882	0	1,633	0	0%	0	0%	0
Sky Diving	44	2,882	1	1,070	1	100%	0	0%	0
Television & Radio Broadcast Schools	44	2,882	0	1,633	0	0%	0	0%	0
Felevision & Radio Parts - Wholesale & Manufacturers	44	2,882	1	1,070	0	0%	1	100%	0
	43	2,895	0	1,633	0		0		0
Aerospace Industries Bronzing	43	2,895	0	1,633	0	0%	0		0
	43	2,895	U	1,033	U	0%	U	U%	U
	l l								
Childrens & Infants Wear - Wholesale & Manufacturing	43	2,895	0	1,633	0	0%	0	0%	0

	ı	ı				1			Counts Unable To
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue %
Door Frames	43	2,895	0	1,633	0	0%	0	0%	0 0%
Fuel Injection Equipment	43	2,895	0	1,633	0	0 70	0	0%	0 0%
Gasoline - Wholesale	43	2,895	5	552	4	80%	1	20%	0 0%
Information Processing & Retrieval Equipment & Systems	43	2,895	1	1,070	0	0%	1	100%	0 0%
Orchards	43	2,895	0	1,633	0		0		0 0%
Party Facilities	43	2,895	0	1,633	0		0		0 0%
Scrapbooking	43	2,895	Ö	1,633	ŏ		0	0%	0 0%
Slate	43	2,895	0	1,633	0		0		0 0%
Store Fronts	43	2,895	0	1,633	0	0%	0	0%	0 0%
Tanning Salons Equipment & Supplies	43	2,895	0	1,633	0		0	0%	0 0%
Telephone 900 Number Resellers	43	2,895	0	1,633	0		0		0 0%
Child Parent Development Centers	42	2,910	0	1,633	0		0		0 0%
Insurance Inspection & Audits	42	2,910	0	1,633	0		0		0 0%
Leather Restoration Noise Control Consultants	42 42	2,910 2,910	0	1,070 1,633	0	100%	0		0 0%
Oil Marketers	42	2,910	0	1,633	0		0		0 0%
Quilting	42	2,910	0	1,633	0	0%	0	0%	0 0%
Sport Fishing	42	2,910	0	1,633	0		0		0 0%
Tarps	42	2,910	0	1,633	0				0 0%
Window Shades - Cleaning & Repair	42	2,910	0	1,633	0		0		0 0%
Bags - Plastic	41	2,919	0	1,633	0		0		0 0%
Emergency Shelters	41	2,919	0	1,633	0	0%	0	0 70	0 0%
Floors - Raised Guard Dogs	41 41	2,919 2,919	0 1	1,633 1,070	<u>0</u>		0		0 0%
Guard Dogs Marine Electric Service	41	2,919	0		0		0		0 0% 0 0%
Office Furniture & Equipment - Used	41	2,919	0	1,633	0		0		0 0%
Pharmaceutical Suppliers - Foreign	41	2,919	0	1,633	Ö		0	0%	0 0%
Professional Organizations	41	2,919	0	1,633	Ō	0%	0	0%	0 0%
Tennis Courts - Private	41	2,919	0	1,633	0		0		0 0% 0 0%
Turbochargers	41	2,919	0	1,633	0		0		0 0%
Air Duct Systems	40	2,929	0	1,633	0		0		0 0%
Furniture Manufacturers Equipment & Supplies  Leak Detection	40 40	2,929	0		0		0		0 0%
Metal Finishers	40	2,929 2,929	0	1,633 1,633	0		0		0 0%
News Dealers	40	2,929	1	1,070	1	100%	0		0 0%
Religious Organizations	40	2,929	Ō	1,633	0	0%	0	0%	0 0%
Storage - Data	40	2,929	0		0	0%	0	0%	0 0%
Truck Driver Leasing	40	2,929	0	1,633	0	0%	0	0%	0 0%
X-Ray Apparatus & Supplies	40	2,929	0	1,633	0		0		0 0%
Animal Registration & Identification	39	2,938 2,938	0	1,633	0		0		0 0%
Attorneys & Lawyers - Landlord/Tenant	39	2,938	0	1,633	0		0		0 0% 0 0%
Biofeedback Therapists Draperies - Wholesale & Manufacturers	39 39	2,938 2,938	0	1,633 1,633	0	0%	0	0%	0 0%
E-Cigarette Flavoring	39	2,938	0	1,633	0		0		0 0%
Electric Instruments	39	2,938	0	1,633	ŏ		0		0 0%
Metals - Precious - Sheet, Wire, Tubing	39	2,938	0	1,633	0		0		0 0%
Railroad Contractors	39	2,938	0	1,633	0	0%	0		0 0%
Rubber Bands	39	2,938	0	1,633	0		0	0%	0 0%
Boxes - Wooden	38	2,947	0	1,633	0		0		0 0%
Carpet & Rug Renting	38	2,947	0	1,633	0		0		0 0%
Concrete Breaking Equipment	38	2,947	0	1,633	0		0		0 0%
Concrete Patching Compounds Fashion Show Producers	38 38	2,947 2,947	0	1,633 1,633	0		0		0 0%
Fiber Glass Fabricators	38	2,947	0	1,633	0		0		0 0%
Helicopters - Charter, Rent & Lease	38	2,947	0	1,633	0	0%	0	0%	0 0%
Minerals	38	2,947	0	1,633	0	0%	0	0%	0 0%
Miniatures - Collectors	38	2,947	1	1,070	Ó		0		1 100%
Motorcycle Sales - Consignments	38	2,947	0		0		0		0 0%
Outplacement Consultants	38	2,947	0	1,633	0				0 0%
Statistical Service	38 38	2,947 2,947	0	1,633 1,633	0		0		0 0%
Tubing - Metal Vacuum Cleaners - Supplies & Parts	38	2,947 2,947	0	1,633	0		0		0 0%
Wood Products - Sawdust & Shavings	38	2,947	0	1,633	0		0		0 0%
Auto Service Contract Companies	37	2,962	1	1,070	0		1	100%	0 0%
Baskets - Retail	37	2,962	0	1,633	0	0%		0%	0 0%
Car Pool Information	37	2,962	0	1,633	0	0%	0	0%	0 0%
Childproofing Services	37	2,962	0	1,633	0		0		0 0%
Consignment Service - Automobile	37	2,962	0		0		0		0 0%
Equine Therapy	37 37	2,962	0	1,633	0		0		0 0% 0 0%
Housing Authorities Infomercials	37	2,962 2,962	0		0		0		0 0%
Logging Equipment & Supplies	37	2,962	0	1,633	0		0		0 0%
Oil Well Drilling Mud & Additives	37	2,962	0	1,633	0		0		0 0%
Pipe Line Equipment	37	2,962	0	1,633	0		0		0 0%
Ship Builders & Repair	37	2,962	0	1,633	Ö	0%	0	0%	0 0%
Skylights - Distributors	37	2,962	0	1,633		0%	0	0%	0 0%
Springs - Coil, Flat - Distributors & Manufacturing	37	2,962	0	1,633	0		0		0 0%
Transitional Housing	37	2,962	0	1,633	0		0	0%	0 0%
Water & Sewer Line Protection	37	2,962	0	1,633	Ō	0%	0	0%	0 0%
Artificial Flowers & Plants - Manufacturer Supplies	36	2,978	0	1,633	0		0		0 0%
Attorneys & Lawyers - Trademark	36	2,978	0	1,633	0		0	0%	0 0%
Blueprinting Equipment & Supplies Compactors - Waste - Household - Dealers	36 36	2,978 2,978	1	1,633 1,070	0		0		1 100%
compactors - waste - nousenoid - Dediers	٥٥	2,978	1	1,0/0	U	0%	U	U%0	1 100%

Т			1	т		T	I	1	Court House T
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Contractor - Crawl Space	36	2,978	0	1,633	0	0%		0%	0 09
Contractors - Plant Maintenance Shutdown	36	2,978	0	1,633	0				0 09
Corporate Travel	36	2,978	0	1,633	0		0	0%	0 09
Disability Remodeling	36	2,978	0	1,633	0	0%		0%	0 09
Historical Structure Preservation	36	2,978	0	1,633	0				0 09
Laboratories - Veterinary	36	2,978	0	1,633	0				0 09
Lighting Equipment - Emergency Myotherapy	36 36	2,978 2,978	0	1,633 1,633	0	0% 0%	0		0 09
Parcel Post Assembly Service	36	2,978	0	1,633	0				0 09
Aircraft Manufacturers	35	2,991	0	1,633	0				0 09
Bakers Supplies	35	2,991	0	1,633	0				0 09
Bedspreads - Retail	35	2,991	0	1,633	0		0		0 09
Compact Discs, Tapes, Records - Wholesale &	35	2,991	0	1,633	0	0%	0	0%	0
Manufacturing			Ü						0 09
Florist - Funeral Bouquets & Wreaths	35	2,991	1	1,070		100%	0		0 09
Hardwood Floor Maintenance Iron	35 35	2,991	0	1,633	0				0 09
Kite Boarding	35	2,991 2,991	0	1,633 1,633	0				0 09
Lobbyists	35	2,991	0	1,633	0	0 70			0 09
Office Records - Destruction	35	2,991	0	1,633	0				0 09
Printer & Printer Supplies- Manufacturer	35	2,991	0	1,633	0			0%	0 09
Sanitary Napkins	35	2,991	0	1,633	0	0%	0	0%	0 09
Tennis Equipment & Supplies	35	2,991	0	1,633	0				0 09
Trailers - Boat	35	2,991	0	1,633	0				0 09
Archery Instruction	34	3,005	0	1,633	0				0 09
Bagels  Basksoners Cumplies	34	3,005	0	1,633	0				
Beekeepers Supplies	34	3,005	1	1,070	1	100%	0		0 09
Car Buying Service Clocks - Wholesale & Manufacturers	34 34	3,005 3,005	1 0	1,070 1,633	1 0		0		0 00
Grinding Machines	34	3,005	0	1,633	0				0 09
Mezzanines & Platforms	34	3,005	0	1,633	0				0 09
Pilot Car Service	34	3,005	0	1,633	0				0 09
Plastics - Foam	34	3,005	1	1,070	0			100%	0 09
Propellers	34	3,005	0	1,633	0		0		0 09
Radio Station Equipment	34	3,005	0		0				0 09
Seminars & Training – Wealth Building & Real Estate	34	3,005	0	1,633	0		0		0 09
Therapeutic and Educational Supplies	34	3,005	0	1,633	0	0%		0%	0 09
Washing Machines - Industrial	34	3,005	1	1,070	0		0		1 1009
Air Sealing	33	3,019	0		0				0 09
Artificial Breasts	33	3,019	0	1,633	0		0		0 09
Bamboo & Bamboo Products	33 33	3,019 3,019	0	1,633 1,633	0		0	7.77	0 09
Columns Drone Servicing & Maintenance	33	3,019	0	1,633	0				0 09
Jewelry Castings	33	3,019	0	1,633	0	0%		0%	0 09
Labels - Plastic, Metal, Foil	33	3,019	0	1,633	0				0 09
Literary Agents	33	3,019	0	1,633	0				0 09
Motels - Reservation Service	33	3,019	1	1,070	1	100%			0 09
Olive Oil	33	3,019	0	1,633	0	0%	0		0 09
Paint - Automotive	33	3,019	1	1,070	0			100%	0 09
Passive Home Building	33	3,019	0	1,633	0				0 09
Shoring Contractors	33	3,019	0	1,633	0				0 09
Sink Manufacturers	33	3,019	0	1,633	0				0 09
Thermostats	33	3,019	0	1,633	0		0		0 09
Variety Store Merchandise - Wholesale	33 32	3,019 3,035	0	1,633 1,633	0				0 09
Boat Launching Brass Fabricators	32	3,035	0	1,633	0				0 09
Brew Pub	32	3,035	0	1,633	0	0%		0%	0 09
Chains	32	3,035	0	1,633	0				0 09
Commercials - Radio & Television	32	3,035	0	1,633	0	0%	0		0 09
Computers - Rooms - Installation & Equipment	32	3,035	0	1,633	0	0%	0	0%	0 09
Data Processing Supplies	32	3,035	0	1,633	0	0%	0		0 09
Eggs	32	3,035	0	1,633	0				0 09
Equipment Calibration	32	3,035	0	1,633	0				0 09
Fish & Seafood Brokers	32	3,035	0	1,633	0				0 09
Historical Places	32	3,035	0	1,633	0				0 09
Industrial Developments	32 32	3,035	0	1,633	0		0		0 09
Lumber Inspectors Organs - Tune & Repair	32	3,035 3,035	0	1,633 1,633	0				0 09
Paint Manufacturing Equipment & Materials	32	3,035	0		0				0 09
Physicians & Surgeons - Radiology	32	3,035	0	1,633	0		0		0 09
Technology - Litigation Support	32	3,035	1	1,070	1		0	0%	0 09
Tuxedo Sales & Rentals	32	3,035	0	1,633	0	0%	0	0%	0 09
Zoological Gardens	32	3,035	0	1,633	0	0%	0	0%	0 09
Badminton Courts - Public	31	3,054	0	1,633	0		0		0 09
Blasting Equipment & Supplies	31	3,054	0	1,633	0	0%	0	0%	0 09
Blueprinting	31	3,054	0	1,633	0				0 09
Brick - Clay - Common & Face	31	3,054	0	1,633	0	0%		0%	0 09
Carburetors	31	3,054	0	1,633	0		0		0 09
Charity - Health	31	3,054	0	1,633	0		0	0%	0 09
Craft Instruction	31	3,054	0	1,633	0	0%		0%	0 09
Escrow Service Gaskets	31 31	3,054 3,054	0	1,633 1,633	0			0% 0%	0 09
Gaskets Magnets & Magnetic Devices			0		0				0 09
Mailing Containers	31 31	3,054 3,054	0	1,633 1,633	0		0	0%	0 09
ganner	J.1	5,034	U	1,000	U	U-70		U 70	O 01

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To	,
-			complaints		Cmpis Settled		Cmpis Not Settled		Pursue	9/
Oils - Vegetables	31	3,054	0	1,633	0	0%	0	0%	0	09
Photographic Mounts	31	3,054	0	1,633	0	0%	0	0%	0	0 09
Post Offices	31	3,054	0	1,633	0	0%	0	0%	0	09
Ski Equipment - Wholesale & Manufacturers	31	3,054	0	1,633	0	0%	0	0%	0	09
Spools	31	3,054	1	1,070	1	100%	0	0%	0	09
Auto Dealers - Hybrid Vehicles	30	3,070	1	1,070	0	0%	1	100%	0	09
Blankets	30	3,070	0	1,633	0	0%	0	0%	0	0 09
Blood Banks & Centers	30	3,070	0	1,633	0	0%	0	0%	0	09
Commercial Kitchen Rental	30	3,070	0	1,633	0	0%	0	0%	0	0 09
Corrosion Control	30	3,070 3,070	0	1,633 1,633	0	0% 0%	0	0%	0	0 09
Dental Equipment - Repair & Refinish Drug Brokers	30 30	3,070	0	1,633	0	0%	0	0%	0	
Envelopes - Wholesale & Manufacturers	30	3,070	0	1,633	0	0%	0	0%	0	
Grease Traps	30	3,070	0	1,633	0	0%	0	0%	0	09
Hats - Clean & Renovate	30	3,070	0	1,633	0	0%	0	0%	0	09
Hosiery - Retail	30	3,070	0	1,633	0	0%	0	0%	0	09
Laminating Equipment & Supplies	30	3,070	0	1,633	0	0%	0	0%	0	00,
Laundry Supplies	30	3,070	1	1,070	1	100%	0	0%	0	09
Merchandise Brokers	30	3,070	0	1,633	0	0%	0	0%	0	09
Metaphysical Supplies & Service	30	3,070	0	1,633	Ō	0%	0	0%	0	
Paper & Plastic Cups, Containers	30	3,070	0	1,633	0	0%	0	0%	0	09
Plastics - Extruders	30	3,070	0	1,633	0	0%	0		0	09
Pottery Equipment & Supplies	30	3,070	0	1,633	0	0%	0	0%	0	0%
Refractories	30	3,070	0	1,633	0	0%	0	0%	0	09
Smelters & Refiners - Precious Metals	30 30	3,070	0	1,633	0	0%	0	0%	0	09
Steeples & Spires	30	3,070	0	1,633	0	0%	0	0%	0	0 09
Tea - Manufacturer & Importer	30	3,070	0	1,633	0	0%	0	0%	0	09
Umbrellas	30	3,070	0	1,633	0	0%	0	0%	0	
Bounce Houses	29	3,093	0	1,633	0	0%	0	0%	0	09
Boxes - Plastic & Transparent	29	3,093	0	1,633	0	0%	0		0	0 09
Custom Harvesting	29	3,093	0	1,633	0	0%	0	0%	0	. 09
Electric Vehicles	29	3,093	0	1,633	0	0%	0	0%	0	09
Linoleum Dealers	29	3,093	0	1,633	0	0%	0	0%	0	0%
Luggage - Wholesale & Manufacturers	29 29	3,093	0	1,633	0	0%	0	0%	0	09
Plastics - Scrap	29	3,093	0	1,633	0	0%	0	0%	0	09
Pool Tables Sales	29	3,093	0	1,633	0	0%	0	0%	0	09
Rack Merchandise Service	29	3,093	0	1,633	0	0%	0	0%	0	0 09
Recording Instruments - Industrial & Scientific	29	3,093	0	1,633	0	0%	0		0	09
Sand & Gravel Handling Equipment	29	3,093	0	1,633	0	0%	0		0	09
Stevedoring Contractors	29	3,093	0	1,633	0	0%	0	0%	0	0 09
Table Tennis Equipment	29 29	3,093 3,093	1	1,633 1,070	0	0% 0%	0	0% 0%	0	1000
Yoqa Supplies Auto Repair - Tune-Up	28	3,107	0	1,633	0	0%	0	0%	1	100%
Auto Repair - Vintage	28	3,107	0	1,633	0	0%	0	0%	0	09
Awards - Production & Engraving	28	3,107	Ů	1,633	0	0%	0	0%	Ů	09
Brakes - Manufacturers & Distributors	28	3,107	0	1,633	0	0%	0	0%	0	09
City & Town Planners	28	3,107	0	1,633	0	0%	0	0%	0	00,
Content Management Systems	28	3,107	0	1,633	0	0%	0	0%	0	0 0%
Contractor - Disabled Access	28	3,107	0	1,633	0	0%	0	0%	0	າ ດຈ
Deck Cleaning and Waterproofing	28	3,107	0	1,633	0	0%	0	0%	0	0 09
Employment Service - Government, Co, Fraternal	28	3,107	0	1,633	0	0%	0	0%	0	09
Exhibit Design & Construction	28	3,107	0	1,633	0	0%	0	0%	0	09
Flight Instructor	28	3,107	0	1,633	0	0%	0	0%	0	0%
Gourmet Corporate Gifts	28	3,107	0	1,633	0	0%	0	0%	0	09
Handball Courts	28	3,107	0	1,633	0	0%	0	0%	0	09
Hides	28	3,107	0	1,633	0	0%	0	0%	0	09
Hospices	28	3,107	0	1,633	0	0%	0	0%	0	09
Irrigation Equipment	28	3,107	0	1,633	0	0%	0	0%	0	
Labeling Equipment	28	3,107	0	1,633	0	0%	0	0%	0	09
Lawn Tractor Dealers	28	3,107	1	1,070	1	100%	0	0%	0	09
Library Research Service	28	3,107	0	1,633	0	0%	0	0%	0	09
Metals - Clad	28	3,107	0	1,633	0	0%	0	0%	0	09
Parachute Jumping Instruction	28	3,107	0	1,633	0	0%	0	0%	0	
Safe & Vault Movers	28	3,107	0	1,633	0	0%	0	0%	0	09
Sewage Treatment Equipment	28	3,107	0	1,633	0	0%	0	0%	0	0 09
Auto - Fleet Service	27	3,130	0	1,633	0	0%	0	0%	0	09
Charity - Human Services (i.e. assistance to individuals &	27	3,130	0	1,633	0	0%	0	0%	0	
families)					-	0%	•	0%		09
Cooling Towers	27	3,130	0	1,633	0		0		0	09
Gun Safety & Marksmanship Instruction	27 27	3,130 3,130	0	1,633 1,633	0	0% 0%	0	0%	0	
Imprinting Infrared Equipment	27	3,130	0	1,633	0	0%	0		0	
Lockers	27	3,130	0	1,633	0	0%	0		0	
Medical Staffing	27	3,130	0	1,633	0	0%	0	0%	0	0 09
	27	3,130	0	1,633	0	0%	0	0%	0	0.7
Photographers - School Physicians & Surgeons - Pediatrics	27	3,130	0	1,633	0	0%	0	0%	0	09 09 09 09
Seals - Oil, Grease	27	3,130	0	1,633	0	0%	0	0%	0	1 00
Ski Tours	27 27	3,130	0	1,633	0	0%	0	0%	0	nº
Vibration Control	27	3,130	0	1,633	0	0%	0	0%	0	09
Aircraft Brokers	26	3,130	0	1,633	0	0%	0	0%	n	0.9
Auto Manufacturers & Distributors - Specialty Body	26	3,143	0	1,633	0	0%	0	0%	n	1 00
Baby Foods	26	3,143	0	1,633	0	0%	0	0%	0	0 09
Boxes - Paper	26	3,143	0	1,633	0	0%	0	0%	0	09 09
	26	3,143	U	1,633	0	0%	U U	0%	0	1 07

To desabore Classification	Tuesday	Bank by Tourist		Bank by Commistration	C		Comple No. 10 and 1	%	Cmpls Unable To	
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	-	Pursue	%
Car Loading & Unloading	26	3,143	0	1,633	0	0%	0	0%	0	0%
Consulates & Other Federal Government Representatives	26	3,143	0	1,633	0	0%	0	0%	0	0%
Covers - Protective	26	3,143	0	1,633	0	0%	0	0%	0	0%
Crisis Intervention Service	26	3,143	0	1,633	Ö		0	0%	0	0%
Etiquette School	26	3,143	0	1,633	0	0%	0	0%	0	0%
Gas Plant Equipment	26	3,143	0	1,633	0	0%	0	0%	0	0%
Home Economics Consultants	26	3,143	0	1,633	0	0%	0	0%	0	0%
Industrial Hygiene Consultants	26	3,143	0	1,633	0	0%	0	0%	0	0% 0%
Inks - Print & Lithograph Ladders	26 26	3,143 3,143	0	1,633 1,633	0	0% 0%	0	0% 0%	0	0%
Lightning Protection Equipment	26	3,143	0	1,633	0		0	0%	0	0%
Magazines - Dealers	26	3,143	0	1,633	Ö		0	0%	0	0%
Motorcycles - Renting & Leasing	26	3,143	0	1,633	0	0%	0	0%	0	0%
Musical Instruments - Rental	26	3,143	1	1,070	0		1	100%	0	0%
Office Supplies - Sale by Telemarketing	26	3,143	1	1,070	1	100%	0	0%	0	0%
Shears & Scissors	26	3,143	0	1,633	0	0%	0	0%	0	0% 0%
Soy Bean Products Tropical Fish	26 26	3,143 3,143	0	1,633 1,633	0	0% 0%	0	0% 0%	0	0%
Wall Cleaning	26	3,143	0	1,633	0		0	0%	0	0%
Water Skiing Equipment & Supplies	26	3,143	0	1,633	Ö	0%	0		0	0%
Attorneys & Lawyers - Patent	25	3,168	0	1,633	0		0		0	0%
Beauty Supplies & Equipment Repair	25	3,168	0	1,633	0	0%	0	0%	0	0%
Cellulite Treatment - Endermologie	25	3,168	1	1,070	0	0%	1	100%	0	0%
Economic Development Organizations	25	3,168	0	1,633	0		0	0%	0	0% 0%
Embroidery Design Punching	25	3,168	0	1,633	0		0	0%	0	0%
Factoring Service Ice Cream Cone Manufacturers & Distributors	25 25	3,168 3,168	0	1,633 1,633	0	0% 0%	0	0% 0%	0	0%
Medical Diagnostic Testing Facilities	25	3,168	0	1,633	0		0		0	0%
Metal Detecting Equipment	25	3,168	0	1,633	0		0	0%	0	0%
Paint Removing	25	3,168	0	1,633	0		0		0	0%
Tobacco Growers	25	3,168	0	1,633	0	0%	0	0%	0	0%
Toilet Seats	25	3,168	1	1,070	0		1	100%	0	0%
Tools - Hydraulic	25	3,168	0	1,633	0	0%	0	0%	0	0% 0%
Aquariums - Public	24	3,181	2	848	2		0	0%	0	
Charity - Animal Protection Chemists - Manufacturers	24 24	3,181 3,181	0	1,633 1,633	0	0% 0%	0	0% 0%	0	0% 0%
Cigar & Cigarette Lighters	24	3,181	0	1,633	0		0	0%	0	0%
Coin & Bill Count, Sort, Wrap Machines	24	3,181	0	1,633	0		0	0%	0	0%
Cord Blood Storage	24	3,181	0	1,633	Ö		0	0%	0	0%
Destination Management	24	3,181	0	1,633	0	0%	0	0%	0	0%
Hog Farms	24	3,181	0	1,633	0	0%	0	0%	0	0% 0%
In-floor Heating	24	3,181	0	1,633	0	0%	0	0%	0	
Murals	24	3,181	0	1,633	0	0%	0	0%	0	0% 0%
Optical Goods - Wholesale & Manufacturers Photo Retouching	24 24	3,181 3,181	0	1,070 1,633	0	100% 0%	0	0%	0	0%
Radar Equipment	24	3,181	0	1,633	0	0%	0	0%	0	0%
Sound Control Structures & Equipment	24	3,181	0	1,633	0		0	0%	0	0%
Table Tops	24	3,181	1	1,070	1	100%	0	0%	0	0%
Tennis Courts - Public	24	3,181	0	1,633	0	0%	0	0%	0	0%
Transfers - Dry	24	3,181	0	1,633	0	0%	0	0%	0	0%
Transmissions - Truck, Tractor	24	3,181	0	1,633	0		0	0%	0	0%
Truck Refrigeration Equipment	24	3,181	0	1,633	0		0	0%	0	0%
Attorneys & Lawyers - Litigation Bar Coding Service	23	3,200 3,200	0	1,633 1.633	0	0% 0%	0	0%	0	0%
Beds - Electric & Adjustable	23	3,200	0	1,633	0		0	0%	0	0% 0%
Beer Dispensing & Cleaning Equipment - Repair	23	3,200	0	1,633	0	0%	0	0%	0	0%
Canvas - Wholesale & Manufacturers	23	3,200	0	1,633	0		0	0%	0	0%
Carpet & Rug Cleaning Equipment - Rental	23	3,200	0	1,633	0	0%	0	0%	0	0%
Caterer Equipment & Supplies	23	3,200	0	1,633	0	0%	0	0%	0	0%
Compressors - Repair	23	3,200	0	1,633	0		0		0	0%
Computers - Cleaning Services	23 23	3,200	0	1,633	0		0	0%	0	0% 0%
Electric Equipment - Used Fishing Bait	23	3,200 3,200	0	1,633 1,633	0	0%	0		0	0%
Frozen Foods - Processors	23	3,200	0	1,633	0		0	0%	0	0%
Game - Birds, Venison	23	3,200	0	1,633	0	0%	0	0%	0	0%
Girls Apparel	23	3,200 3,200	0	1,633	0	0%	0	0%	0	0%
Gymnastic Equipment & Supplies	23	3,200	0	1,633	0		0	0%	0	0%
Oil Well Fishing Tools	23	3,200	0	1,633	0		0	0%	0	0%
Photographers - Pet	23	3,200	0	1,633	0		0	0%	0	0%
Police & Fire Organizations SemiConductor Devices	23	3,200 3,200	0	1,633 1,633	0		0	0% 0%	0	0%
Steel Processing & Fabricating Equipment	23	3,200	0	1,633	0		0	0%	0	0%
Telephone Equipment & Systems Wholesale &							· · · · · · · · · · · · · · · · · · ·			
Manufacturing	23	3,200	0	1,633	0	0%	0	0%	0	0%
Veterinary Surgery	23	3,200	0	1,633	0	0%	0	0%	0	0%
Check Cashing Protection Systems	22	3,222	0	1,633	0	0%	0	0%	0	0%
Foundry Equipment & Supplies	22	3,222	0	1,633	0		0	0%	0	0%
Geophysical Apparatus	22	3,222	0	1,633	0	0%	0	0%	0	0%
Junk Dealers	22	3,222	0	1,633	0	0% 0%	0	0%	0	0% 0%
Lubricating Devices & Systems	22	3,222	0	1,633			0	0%	0	
	22 22 22	3,222 3,222 3,222	0	1,633 1,633 1,633	0	0% 0% 0%	0	0% 0% 0%	0	0% 0%

			i i	T	1	T			Carala Hashis To
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Physicians & Surgeons - Cardiology Services	22	3,222	0	1,633	0	0%	0	0%	0
Power Plant Equipment	22	3,222	0	1,633	0	0%	0	0%	0
Ribbons Ship Chandlers	22 22	3,222	0	1,633 1,633	0	0% 0%	0	0% 0%	0
Sweepers - Power	22	3,222 3,222	0	1,633	0		0		0
Television Station Equipment	22	3,222	0	1,633	0		0	0%	0
Tennis Court Construction		3,222	0	1,633	0	0%	0	0%	0
Typesetting	22 22	3,222 3,222	0	1,633	0	0%	0	0%	0
Utilities Underground - Installation	22	3,222	0	1,633	0	0%	0	0%	0
Advertising - Shoppers Guides	21	3,239	0	1,633	0		0	0%	0
Air Curtains & Screens	21 21	3,239 3,239	0	1,633 1,633	0	0% 0%	0	0%	0
Aircraft Engines Badqes	21	3,239	0	1,633	0		0		0
Ceramics - Equipment & Supplies	21	3,239	0	1,633	0	0%	0	0%	o o
Cranes - Accessories & Parts	21	3,239	0	1,633	0		0	0%	0
Data Processing Equipment	21	3,239	0	1,633	0	0%	0	0%	0
Glass Beads - Industrial	21	3,239	0	1,633	0	0%	0	0%	0
Gypsum & Gypsum Products	21	3,239	0	1,633	0	0%	0	0%	0
Insurance - Marine	21	3,239	0	1,633	0	0% 0%	0	0%	0
Key Control Systems Reserve Study	21	3,239 3,239	0	1,633 1,633	0	0%	0		0
Sanitation Consultants	21	3,239	0	1,633	0		0		0
Sports Hospitality	21	3,239	0	1,633	0	0%	0	0%	0
Wines - Wholesale	21	3,239	0	1,633	0	0%	0	0%	0
Air Brushes	20	3,239 3,254	0	1,633	0	0%	0	0%	0
Boating Instruction - Canoe & Kayak	20	3,254	0	1,633	0		0		
Bottle Caps & Seals	20	3,254	0	1,633	0	0%	0	0%	0
Brick - Used	20	3,254	0	1,633	0		0		0
Candy & Confectionery Manufacturers Supplies	20	3,254 3,254	0	1,633 1,633	0		0		0
Copyright Service Door Closers & Checks	20	3,254	0	1,633	0	0%	0		0
Genealogists General G	20	3,254	1	1,070	1	100%	0	0%	0
	20	3,254	0	1,633	0	0%	0	0%	0
Golf Equipment & Supplies - Wholesale & Manufacturers			-	·	0		0		ŭ
Indoor Sky Diving	20	3,254	2	848	1	50%	1	50%	0
Japanese Food Products	20	3,254	0	1,633	0		0	0%	0
Lapidaries	20	3,254	0	1,633	0	0%	0	0%	0
Leak Detecting Instruments Measurement & Metrology	20 20	3,254 3,254	0	1,633 1,633	0		0	0% 0%	0
Metal Finishers Equipment & Supplies	20	3,254	1	1,070	0		1	100%	0
Music Publishers	20	3 254	0	1,633	Ů	0%	n n	0%	ő
Parking Meters	20	3,254 3,254	Ö	1,633	0	0%	0	0%	0
Powder Processing - Industrial	20	3,254	0	1,633	0		0	0%	0
Programmed Instruction	20	3,254	0	1,633	0	0%	0	0%	0
Railroads - Ticket Agencies	20	3,254	0	1,633	0	0%	0	0%	0
Recreational Vehicles - Carpet & Upholstery Cleaning	20	3,254	0	1,633	0	0%	0	0%	0
	20	3,254	0	1,633	0	0%	0	0%	0
Saws - Sharpen & Repair Screw Machine Products	20	3,254	0	1,633	0	0%	0	0%	0
Snow Melting Systems	20	3,254 3,254	0	1,633	0	0%	0	0%	ŏ
Sump Pump Contractors	20	3,254	Ö	1,633	0	0%	0	0%	0
Tank Cleaning	20	3,254	0	1,633	0	0%	0	0%	0
Tanks - Used	20	3,254	0	1,633	0		0	0%	0
Tool Holders	20	3,254	0	1,633	0	0%	0	0%	0
Trailers - Horse	20	3,254	0	1,633	0		0	0%	0
Wiping Cloths	20	3,254	0	1,633	0	0% 0%	0	0%	U
Association Management	19	3,284		1,633	0		0		0
Bags - Paper Bonds - Surety & Fidelity	19 19	3,284 3,284	0	1,633 1,633	0		0		0
Drywall - Inspectors	19	3,284	0	1,633	0	0%	0		0
E-Mail Marketing	19	3,284	0	1,633	0	0%	0	0%	0
Electronic Testing Equipment	19	3,284	0	1,633	0	0%	0	0%	0
Exterior Structures - Gazebos, Arbors, Pergolas	19	3,284	0	1,633	0		0		0
Insurance - Rental	19	3,284	0	1,633	0	0%	0		0
Lasik Eye Surgery	19	3,284	0	1,633	0		0	0%	0
Manufactured Offices & Commercial Units Metal Stamping Equipment	19 19	3,284 3,284	0	1,633 1,633	0	0% 0%	0	0% 0%	0
Microfilm Service, Equipment & Supplies	19	3,284 3,284	0	1,633	0		0		0
Motel & Hotel Equipment & Supplies	19	3,284	1	1,070	1	100%	0		0
Orchestras & Bands	19	3,284	1	1,070	1	100%	0	0%	0
Pattern Makers	19	3,284	1	1,070	0		1	100%	0
Plastics - Rods, Sheets - Sup Center	19	3,284	0	1,633	0		0	0%	0
Range Hoods & Canopies	19	3,284	1 0	1,070	0		1	100%	0
Roommate Referral Service	19	3,284		1,633	0	0%	0	0%	U
Rubber Stamps - Manufacturers Equipment & Supplies	19	3,284	0	1,633	0	0%	0	0%	0
Signs - Erectors & Hangers	19	3,284	0	1,633	0	0%	0	0%	0
Venetian Blinds - Supplies & Parts	19	3,284	0	1,633	0		0	0%	0
Birth Control Information Centers	18	3,305	0	1,633	0	0%	0	0%	0
Carnivals	18	3,305	0	1,633	0	0%	0	0%	0
Casinos - Online Condiments & Sauces	18 18	3,305 3,305	0	1,633 1,633	0	0% 0%	0	0% 0%	U
					-		0		0
Cylinders - Air & Hydraulic	18	3,305	0	1,633	0	0%	0	0%	

									Cmpls Unable To
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled		Cmpls Not Settled	9/6	Pursue
Fans - Industrial & Commercial	18	3,305	0	1,633	0	0%	0	0%	0 0
Floor Removal, Resurfacing and Refinishing	18	3,305	0	1,633	0	0%	0	0%	0 0
Glassware Decorators	18	3,305	0	1,633	0		0	0%	0 0
Golf Course Equipment & Supplies	18	3,305	0	1,633	0	0%	0	0%	0 0
Hydrologists	18	3,305	0	1,633	0		0		0 0
Ladders - Renting	18	3,305	0	1,633	0		0	0%	0 0
Lead Renovator	18	3,305	0	1,633	0		0	0%	0 0
Letters - Sign	18	3,305	0	1,633	0		0	0%	0 0
Nuts - Edible	18	3,305	0	1,633	0		0	0%	0 0
Observatories	18	3,305	0	1,633	0		0	0%	0 0
Paint Manufacturing Materials	18 18	3,305 3,305	0	1,633 1,633	0		0	0% 0%	0 0
Paper Manufacturers					0		0		
Parapsychologists	18 18	3,305 3,305	0	1,633 1,633	0		0	0%	0 0
Pneumatic Equipment Components  Pendering Components	18	3,305	0	1,633	0		0	0%	0 0
Rendering Companies Silverware Clean, Repair & Replate	18	3,305	0	1,633	0		0	0%	0 0
Slippers - Wholesale & Manufacturers	18	3,305	0	1,633	0		0	0%	0 0
Tanners	18	3,305	0	1,633	0		0	0%	0 0
Video Editing	18	3,305	0	1,633	0	0 70	0	0%	0 0
Animal Foods - Zoo, Circus	17	3,330	0	1,633	ő				0 0
Coal Miners & Shippers	17	3,330	0	1,633	0		0		0 0
Dredging Dredging	17	3,330	0	1,633	0		0		0 0
Driving Training Equipment	17	3,330	0	1,633	0		0	0%	0 0
Educational Materials - Home Schooling	17	3,330	0	1,633	0		0	0%	0 0
Fraternal Regalia & Supplies	17	3,330 3,330	0	1,633	0		0		0 0
Fruits - Dried	17	3,330	0	1,633	0	0%	0	0%	0 0
Gaming Tables	17	3,330	0	1,633	0		0	0%	0 0
Geologists	17	3,330	0	1,633	0		0	0%	0 0
Hardware - Marine	17	3,330	2	848	1	50%	1	50%	0 0
Home Owners Associations	17	3,330	0	1,633	0				0 0
Ice Sculptures	17	3,330	0	1,633	0		0		0 0
Mannequins - Display Fixture	17	3,330	0	1,633	0		0	0%	0 0
Paper Converters	17	3,330	0	1,633	0		0	0%	0 0
Picture Restoring	17	3,330 3,330	0	1,633	0		0	0%	0 0
Pipe Lining & Coating	17	3,330	0	1,633	0		0		
Plastics - Vacuum, Pressure, Thermoform	17	3,330	0	1,633	0		0	0%	0 0
Printers - Letterpress	17	3,330	1	1,070	1	100%	0	0%	0 0
Pulp & Pulp Products	17	3,330	0	1,633	0		0		0 0
Puppets & Marionettes	17	3,330	0	1,633	0		0	0%	0 0
Recreational Vehicles - Transportation	17	3,330	0	1,633	0		0	0%	0 0
Shoe Findings & Supplies Theatrical & Stage Lighting Equipment	17 17	3,330 3,330	0	1,633 1,633	0		0	0% 0%	0 0
Tilling	17	3,330	0	1,633	0		0	0%	0 0
Water Works Equipment & Supplies	17	3,330	0	1,633	0	0%	0	0%	0 0
X-Ray Labs - Industrial	17	3,330	ŏ	1,633	ő		0	0%	0 0
Badges - Manufacturer Supplies	16	3,356	0	1,633	0		0		0 0
Bags - Burlap, Canvas & Cotton	16	3,356	0	1,633	0		0	0%	0 0
Bowling Lane Refinish & Repair	16	3,356	0	1,633	0		0	0%	0 0
Fabrics - Wholesale & Manufacturers	16	3,356	0	1,633	0		0	0%	0 0
Feed Concentrates & Supplements	16	3,356	0	1,633	0		0	0%	0 0
Fishing Tackle - Repair & Parts	16	3,356	0	1,633	0		0	0%	0 0
Liquor Brokers	16	3,356	4	623	0		0	0%	4 100
Marijuana - Accessories	16	3,356	0	1,633	0	0%	0	0%	0 0
Model Makers	16	3,356	0	1,633	0	0%	0	0%	0 0
Ribbon Printing	16	3,356	0	1,633	0		0		0 0
Ski Equipment Rental	16	3,356	0	1,633	0		0		0 0
Tube Bending & Fabricating	16	3,356	0	1,633	0	0%	0	0%	0 0
Video Gaming Establishments	16	3,356	1	1,070	0		1	100%	0 0
Water Skiing Instruction	16	3,356	0	1,633	0		0		0 0
Web Conferencing	16	3,356	0	1,633	0			0%	0 0
Wire Rope	16	3,356	0	1,633	0		0		0 0
Yellow Page Advertising	16	3,356	4	623	4		0		0 0
Advertising - Checking Service	15	3,373	0	1,633	0		0		0 0
Aircraft & Aircraft Equipment - Testing	15	3,373	0	1,633	0		0		0 0
Barge Lines	15	3,373	0	1,633	0		0	0%	0 0
Bicycle Racks & Security Systems	15	3,373	0	1,633	0		0	0%	0 0
Charity - Law & Public Interest	15	3,373 3,373	1	1,070	1 0	100%	0	0%	0 0
Cremation Urns	15 15	3,3/3	0	1,633 1,633	0		0		0 0
Deodorants Electric Switchhourds					0		0	0%	
Electric Switchboards Filling Machinery	15 15	3,373	0	1,633 1,070	0		1	100%	0 0
Government - County	15	3,373 3,373	0	1,633	0		0		0 0
JOVETHINEIR COUNTY	15	3,373	0	1,633	0		0		0 0
lige & Fivtures	15	3,373	0	1,633	0		0	0%	0 0
		3,3/3	0	1,633	0		0	0%	0 0
apidary Equipment & Supplies	15	ס סיים		1,033			0		
apidary Equipment & Supplies otteries - State	15	3,373		1 622					
apidary Equipment & Supplies otteries - State uqqage Carriers	15 15	3 373	0	1,633	0		0	0%	0 0
apidary Equipment & Supplies otteries - State uqqaee Carriers detal Fabricating Machinery	15 15 15	3,373 3,373	0	1,633 1,633	0	0%	0	0%	0 0
apidary Equipment & Supplies otteries - State ungage Carriers detal Fabricating Machinery donuments - Cleaning & Restoration	15 15 15 15	3,373 3,373 3,373	0	1,633 1,633 1,633	0	0% 0%	0	0% 0%	0 0 0 0 0 0 0 0 0 0
apidary Equipment & Supplies otteries - State uqqaqe Carriers Metal Fabricating Machinery Monuments - Cleaning & Restoration Oceanographic Equipment	15 15 15 15 15	3,373 3,373 3,373	0 0 0 0	1,633 1,633 1,633 1,633	0	0% 0% 0%	0	0% 0% 0%	0 0 0 0 0 0
Lapidary Equipment & Supplies Lotteries - State Luqqade Carriers Metal Fabricatinn Machinery Monuments - Cleaning & Restoration Oceanographic Equipment Olis - Waste  1018 - Waste	15 15 15 15 15 15	3,373 3,373 3,373 3,373 3,373	0 0 0 0	1,633 1,633 1,633 1,633 1,633	0 0 0	0% 0% 0% 0%	0 0 0 0	0% 0% 0% 0%	0 0 0 0 0 0
Jias & Fixtures  Lapidary Equipment & Supplies  Lotteries - State  Luqqaeq Carriers  Metal Fabricating Machinery  Monuments - Cleaning & Restoration  Oceanographic Equipment  Oils - Waste  Planos - Parts  Planos - Parts	15 15 15 15 15 15 15	3,373 3,373 3,373 3,373 3,373 3,373	0 0 0 0 0	1,633 1,633 1,633 1,633 1,633 1,633	0 0 0 0	0% 0% 0% 0% 0%	0	0% 0% 0% 0% 0%	0 0 0 0 0 0 0 0 0 0
apidary Equipment & Supplies  otteries - State  uggage Carriers  Vetal Fabricating Machinery  Monuments - Cleaning & Restoration  Oceanographic Equipment  Dis - Waste  18 - Waste	15 15 15 15 15 15	3,373 3,373 3,373 3,373 3,373	0 0 0 0	1,633 1,633 1,633 1,633 1,633	0 0 0	0% 0% 0% 0% 0% 0%	0 0 0 0	0% 0% 0% 0%	0 0 0 0 0 0

	_		1		_				Cmpls Unable To
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled		Pursue 9
Singing Telegrams	15	3,373	0	1,633	0	0%	0	0%	0 09
Tile - Non-Ceramic - Manufacturers & Distributors	15	3,373	0	1,633	0	0%	0	0%	0 09
Tire Changing Equipment	15	3,373	0	1,633	0	0%	0	0%	0 09
Veterinary Physical Therapy & Rehabilitation	15	3,373	0	1,633	0	0%	0	0%	0 09
Waterbeds - Supplies & Parts	15	3,373	0	1,633	0		0		0 09
Air Pollution Measuring Service	14	3,400	0	1,633	0		0	0%	0 09
Auto Registration	14	3,400	0	1,633	0	0%	0	0%	0 09
Bibles	14	3,400	0	1,633	0	0%	0	0%	0 09
Breastfeeding Supplies & Information	14	3,400	0	1,633	0	0%	0	0%	0 09
Campers - Wholesale & Manufacturers	14	3,400	0	1,633	0		0	0%	0 09
Cemetery Equipment & Supplies Chiropractors Equipment & Supplies	14 14	3,400 3,400	0	1,633 1.633	0	0%	0	0% 0%	0 09
Clutches	14	3,400	0	1,633	0		0		0 09
Gilders	14	3,400	0	1,633	0	0%	0	0%	0 09
Golf Courses - Miniature	14	3,400	0	1,633	0		0	0%	0 09
Grain Elevators - Equipment & Supplies	14	3,400	0	1,633	0	0%	0	0%	0 09
Jewelry Engravers	14	3,400	0	1,633	0	0%	0	0%	0 09
Magazine Sales by Mail	14	3,400	0	1,633	0	0%	0	0%	0 09
Manufactured Homes - Equipment & Parts	14	3,400	0	1,633	0	0%	0	0%	0 09
Medical Billing Services	14	3,400	0	1,633	0		0		0 09
Numismatics	14	3,400	0	1,633	0	0%	0		0 09
Organ & Tissue Banks	14	3,400	0	1,633	0	0%	0	0%	0 09
Plastics - Reinforced	14	3,400	0	1,633	0	0%	0	0%	0 09
Porcelain Products	14	3,400	0	1,633	0	0%	0	0%	0 09
Rest Homes	14	3,400	0	1,633	0	0%	0		0 09
Seminar Marketing	14	3,400	0	1,633	0		0		0 09
Soda Fountain Shops	14	3,400	0	1,633	0	0%	0	0%	0 09
Speech Aid Devices	14	3,400	0	1,633	0		0	0%	0 09
Stenographers - Public	14	3,400	0	1,633	0		0		0 09
Stone Slinger	14	3,400	0	1,633	0		0		0 09
Surfing Instruction	14	3,400	0	1,633	0		0		0 0
Tennis Instruction	14	3,400	0	1,633	0		0	0%	0 09
Wall Bed Manufacturer	14	3,400	0	1,633	0	0%	0	0%	0 09
Zippers - Repair	14	3,400	0	1,633	0	0% 100%	0	0%	0 09
Airport Equipment & Supplies	13	3,429	1	1,070	1		0		
Animation Mechanics - Display, Sign	13 13	3,429	0	1,633 848	0	0% 100%	0	0% 0%	0 09
Canoe Rental & Trips	13	3,429 3,429	2	1,633	0		0		0 09
Consultant - Public Sector Planning Consultants - Auto Repair	13	3,429	1	1,070	1		0	0%	0 09
Drapery Trimmings	13	3,429	0	1,633	0		0	0%	0 09
Dust Collecting Systems	13	3,429	0	1,633	0	0%	0	0%	0 09
Economic Research & Analysis	13	3,429	0	1,633	0	0%	Ů	0%	0 09
Electronic Mail Service	13	3,429	0	1,633	0	0%	0	0%	0 09
Employment Service - Union Talent Signatory	13	3,429	1	1,070	0	0%	1	100%	0 09
Etched Products - Metal, Glass	13	3,429	0	1,633	0		0	0%	0 09
Fabric Laminating & Bonding	13	3,429	0	1,633	0		0	0%	0 09
Floor Treatment Compounds	13	3,429	0	1,633	0	0%	0	0%	0 09
Glass Circles & Specialty Shapes	13	3,429	0	1,633	0	0%	0	0%	0 09
Ice Melting Equipment & Supplies	13	3,429	0	1,633	0	0%	0	0%	0 09
Insurance Rating Bureaus	13	3,429	0	1,633	0	0%	0	0%	0 09
Insured Property Replacement Service	13	3,429	0	1,633	0	0%	0	0%	0 09
Laces	13	3,429	0	1,633	0	0%	0	0%	0 09
Laminated Structural Products	13	3,429	0	1,633	0		0	0%	0 09
Mausoleums	13	3,429	0	1,633	0	0%	0	0%	0 09
Plastics - High Pressure Laminates	13	3,429	0	1,633	0		0		0 09
Rails & Accessories	13	3,429	0	1,633	0		0	0%	0 09
Saltwater Pools - Equipment & Supplies	13	3,429	0	1,633	0	0%	0	0%	0 09
Scoreboards Since Photolymineseent	13	3,429	0	1,633	0		0		0 09
Signs - Photoluminescent	13	3,429	0	1,633	0		0		0 09
Sugar Refiners	13	3,429	0	1,633	0	0%	0		0 09
Termite Control	13 13	3,429 3,429	0	1,633 1.633	0	0%	0	0% 0%	0 09
Trap & Skeet Ranges Turbines	13		0	1,633 1,633	0		0		0 09
Two-Way Radio Sales & Service	13	3,429 3,429	0	1,633	0	0%	0		0 09
	13	3,429	0	1,633	0		0	0%	0 09
Urgent Care Centers Writer	13	3,429	0	1,633	0		0	0%	0 09
Biological Products	12	3,429	0	1,633	0	0%	0	0%	0 09
Cable & Wire Harness Assembly	12	3,461	0	1,633	0		0		0 09
Coin & Bill Change Machines	12	3,461	0	1,633	0		0		0 09
Doors - Rolling	12	3,461	0	1,633	0		0	0%	0 09
Gratings	12	3,461	0	1,633	0		0		0 09
Insurance - Medicare Services	12	3,461	0	1,633	0		0		0 09
Kites	12	3,461	0	1,633	0		0		0 09
Layouts - Office, Factory	12	3,461	0	1,633	0	0%	0	0%	0 09
Linings - Plastic, Membrane	12	3,461	0	1,633	0	0%	0	0%	0 09
Microwave Ovens - Dealers	12	3,461	0	1,633	0	0%	0	0%	0 09
Personal Organizer	12	3,461	1	1,070	1	100%	0	0%	0 09
Physicians & Surgeons - Pulmonary Diseases	12	3,461	0	1,633	0	0%	0	0%	0 09
Pipe & Boiler Covering Contractors	12	3,461	0	1,633	0	0%	0	0%	0 09
Ski Instruction	12	3,461	0	1,633	0	0%	0	0%	0 09
Sorting Equipment	12	3,461	0	1,633	0		0	0%	0 09
Theatrical Make-Up	12	3,461	0	1,633	0	0%	0	0%	0 09
Votorinariane Information & Referral	12	3,461	0	1,633	0	0%	0	0%	0 09
Veterinarians Information & Referral Word Processing Service	12	3,461	0	1,633	0		0	0%	0 09

	-	1		1				T	Cmpls Unable To
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Writer - Freelance	12	3,461	0	1,633	0	0%	0	0%	0 0
Aircraft Cleaning	11	3,480	0	1,633	0		0		0 0
Animal Brokers & Dealers - Zoo, Circus	11	3,480	0	1,633	0		0	0%	0 0
Aquariums - Wholesale & Manufacturers	11	3,480	0	1,633	0	0%	0	0%	0 0
Brakes - Lining - Manufacturers & Distributors	11	3,480	0	1,633	0		0		0 0
Cardboard	11	3,480	0	1,633	0	0%	0	0%	0 0
Dry Cleaners - Self Service	11	3,480	0	1,633	0		0		0 0
Drying Equipment - Industrial	11	3,480	0	1,633	0		0		0 0
Emblems	11	3,480	0	1,633	0		0		0 0
Encyclopedias	11	3,480	0	1,633	0		0		0 0
Fasteners - Textile & Apparel	11	3,480	0	1,633	0		0		0 0
Felt & Felt Products	11	3,480	0	1,633	0		0		0 0
Fur Finishers & Liners	11	3,480	0	1,633	0		0		0 0
Gambling Machine Supplies and Services	11	3,480	0	1,633	0		0		0 0
Health Recording Service	11	3,480	0	1,633	0		0		0 0
Heat Recovery Equipment & Systems	11 11	3,480 3,480	0	1,633	0		0		0 0
Jewelry Polishing & Plating	11		0	1,633	0		0		0 0
Lead Products Loans - Farm & Ranch	11	3,480 3,480	0	1,633 1,633	0	0,0	0		0 0
	11	3,480	0		0				0 0
Mopeds Poles	11	3,480	0	1,633	0		0		0 0
Poles Potato Chips	11	3,480	0	1,633 1,633	0		0		0 0
Power Plant Consultants	11	3,480	0	1,633	0		0		0 0
		3,480	0	1,033	0		0		0 0
Preserves, Jams & Jellies Railroads - Freight	11 11	3,480	0	1,633 1,633	0		0		0 0
Sewer Pipe	11	3,480 3,480	0	1,633	0		0		0 0
Soap Dispensers	11	3,480	0		0		0		0 0
Stock Certificates	11	3,480	0	1,633 1,633	0		0		0 0
Stress Relief Equipment & Supplies - Industrial	11	3,480	0	1,633	0		0		0 0
Tractor Distributors & Manufacturers	11	3,480	0	1,633	0		0		0 0
Transformers & Manufacturers	11	3,480	0	1,633	0		0		0 0
Video Tapes & Discs - Wholesale & Manufacturers	11	3,480	0	1,633	0		0		0 0
Weather Stripping	11	3,480	0	1,633	0		0		0 0
Weather Scripping Weaving Supplies & Equipment	11	3,480	0	1,633	0		0		0 0
Antlers, Hides & Mounts	10	3,513	0	1,633	0		0		0 0
Bird Barriers, Repellents & Controls	10	3,513	0	1,633	0		0		0 0
Bridal Registries	10	3,513	Ö	1,633	0	0%	0		0 0
Burial Vaults	10	3,513 3,513	0	1,633	0		0		0 0
Charity - Religious	10	3,513	0	1,633	0		0		0 0
Coats - Wholesale & Manufacturers	10	3,513	0	1,633	0		0		0 0
Consignment Service - Online	10	3,513	0	1,633	0		0		0 0
Diamond Cutters	10	3,513 3,513	0	1,633	0		0		0 0
Dishwashing Machines - Dealers	10	3,513	0	1,633	0		0		0 0
Drilling - Geothermal	10	3,513	Ö	1,633	0	0%	0	0%	0 0
Drills	10	3,513	0	1,633	0		0		0 0
Farm Management	10	3,513	0	1,633	0		0		0 0
Foster Child Care	10	3,513	0	1,633	Ď.		0		0 0
Glass Board - Up Service	10	3,513	0	1,633	Ď.		0		0 0
Grease Pumping	10	3,513	0	1,633	0		0		0 0
Leather Clothing - Wholesale & Manufacturers	10	3,513	0	1,633	0		0		0 0
Limestone	10	3,513	0	1,633	0		0	0%	0 0
Mail Boxes - Manufacturers & Distributors	10	3,513	0	1,633	0		0		0 0
Pharmacies - Specialty	10	3,513	0	1,633	0		0		0 0
Taxes - Enrolled Agent	10	3,513	0	1,633	0	0%	0	0%	0 0
Textile Printing Equipment & Supplies	10	3,513	0	1,633	0		0		0 0
Theatrical Equipment & Supplies	10	3,513	0	1,633	0		0		0 0
Tool Salvage Companies	10	3,513	0	1,633	0	0%	0	0%	0 0
Truck Permits	10	3,513	0	1,633	0		0		0 0
Turntables	10	3,513	0	1,633	0	0%	0	0%	0 0
Valves - Repairing	10	3,513	0	1,633	0				0 0
Watch Bands	10	3,513	0	1,633	0		0		0 0
Welding Inspectors	10	3,513	0	1,633	0		0		0 0
Bleachers & Grandstands	9	3,541	0	1,633	0		0		0 0
Boutique Items - Wholesale & Manufacturers	9	3,541	0	1,633	0		0		0 0
Calligraphers	9	3,541	0	1,633	0		0		0 0
Charity - American Indian	9	3,541	0	1,633	0		0		0 0
Charity - Cancer	9	3,541 3,541	0	1,633			0		0 0
Check Verification & Recovery Service	9	3,541	1	1,070	1		0		0 0
Concrete - Prestressed	9	3,541	0				0		0 0
Cork & Cork Products	9	3,541 3,541	1	1,070		100%	0		0 0
Cupolas	9	3,541	0		0		0		0 0
Cutting & Slitting Service	9	3,541	0	1,633	0		0		0 0
Darts & Dart Boards	9	3,541	0	1,633	0		0		
Differentials - Automobile	9	3,541	0	1,633	0		0		0 0
Door-to-Door Sales - Photography	9	3,541	0	1,633	0		0		0 0
Engineers - Environmental	9	3,541	0	1,633	0		0		0 0
Engravers - Photo	9	3,541 3,541	0	1,633	0	0%	0	0%	0 0
Farms - Urban	9	3,541	0	1,633	0		0		0 0
Flashers - Electric	9	3,541	0	1,633	0		0	0%	0 0
Hauling & Clean Up Services	9	3,541	0	1,633	0	0%	0		0 0
Health Care Linen Service	9	3,541	0	1,633	0		0		
Hookah Bars	9	3,541	0	1,633	0		0	0%	0 0
Livestock Buyers	9	3,541 3,541	0	1,633	0		0		0 0
Nets & Netting	9	3,541	0	1,633	0	0%	0	0%	0 0

	T	,						
Industry Classification Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue
Oil Handling Equipment 9	3,541	0	1,633	0	0%	C	0%	0 0
Organic Soil Fertilizer 9	3,541	0	1,633	0	0%	0	0 70	0 0
Pipe Thread Protector 9	3,541	0	1,633	0		0	0%	0 0
Publicity Service 9	3,541	0	1,633	0	0%	0	0%	0 0
Radios - Citizen Band 9 Sawmill Equipment & Supplies 9		0	1,633	0		0		0 0
Sawmill Equipment & Supplies 9 Shoppers News Publications 9	3,541	0	1,633	<u>U</u>		0		0 0
Soil Testing 9	3,541 3,541	0	1,633 1,633	0				0 0
Solvents 9	3,541	0	1,633	0				0 0
Sweaters - Trimming Service 9			1,633	0		C		0 0
Tailoring Instruction 9	3,541	0	1,633	0	0%	0	0%	0 0
Threat & Fraud Assessment 9			1,633	0		0		0 0
Towels - Cloths-Wholesale & Manufacturers 9	3,341	0	1,633	0				0 0
Wallboard & Plasterboard 9	3,541		1,633	0		0		0 0
Washers 9 Antiques - Reproductions 8	3,541 3,578	0	1,633 1,633	0				0 0
Artificial Limbs 8	3,578	0	1,633	0		0		0 0
Asbestos & Asbestos Products 8	3,578	0	1,633	0		0		0 0
Attorneys & Lawyers - DUI 8	3,578		1,633	0		C	0%	0 0
Audio-Visual Equipment - Wholesale & Manufacturers 8	3,578		1,633	0	0%	O		0 .
								- 0
Barbers Equipment & Supplies 8			1,633	0				0 0
Cabinet Hardware 8	3,578	0	1,633	0		0		0 0
Color Consultants	3,578 3,578	0	1,633	0	0 70	0	• ,0	0 0
Color Consultants 8 Concrete Additives 8	3,578	0	1,633 1,633	0		0		0 0
Custom Tile Painting 8		0	1,633	0		0		0 0
Dentist - Prosthodontist 8	3,578 3,578		1,633	0		0		0 0
Embroidering Machines 8	3,578	0		0		0		0 0
Employment Service - Administrative Assistant 8			1,633	0				0 0
Gardening Hand Tools 8	3,578	0	1,633	0	0%		0%	U U
Geographers 8	3,578	0	1,633	0	0%	0	0%	0 0
Handbags - Manufacturers Equipment & Supplies 8	3,578	0		0				0 0
Hats - Wholesale & Manufacturers 8	3,578 3,578	0	1,633	0		C C		0 0
Italian Food Products 8	3,578	0		0		0		
Jewels - Imitation 8		0		0				0 0
Labor Relations Consultants 8 Mirrors - Manufacturers Supplies 8	3,578 3,578	0	1,633 1,633	0	0%	0		0 0
Mirrors - Manufacturers Supplies 8 Pipe & Boiler Covering Materials 8	3,578	0	1,633	0				0 0
Plastics - Machinery & Equipment 8			1,633	0		0		0 0
Public Opinion Analysts 8	3,578	0	1,633	0		ŭ		0 0
Racquetball Courts - Public 8	3,578 3,578	0	1,633	0		C		0 0
Reels 8	3,578	0		0	0%	0	0%	
Rice 8	3,578	0	1,633	0	0%	0	0%	0 0
Rolling Mill Machinery 8	3,578	0	1,633	0		C C		0 0
Senior Care Information and Resources 8	3,578		1,633	0				0 0
Smelters & Refiners - Base Metals 8	3,578	0	1,633	0		0		0 0
Stencil Cutting Machines 8 Street Lighting Standards & Equipment 8	3,578	0	1,633 1,633	0		0		0 0
Swimming Pools- Above Ground 8	3,578 3,578	1	1,033	1	100%	0		0 0
Tapes - Industrial 8	3,578	0	1,633	1		0		0 0
Tractor Rent & Lease 8	3,578	0	1,633	0		Ŏ		0 0
Yarn - Wholesale & Manufacturers 8			1,633	0		0		0 0
Abstracters 7	3,615	1	1,070	0	0%	1	100%	0 0
Alloys 7			1,633	0		0		0 0
Backflow Testing 7	3,615		1,633	0		0		0 0
Bridal Gown Preservation 7	3,615	0	1,633	0	0%	9	0%	0 0
Caps - Wholesale & Manufacturers 7 Carpet & Rug Weavers 7		1 0	1,070 1,633	<u>1</u>		0		0 0
Carpet & Ruq Weavers 7 Charity - Education & Literacy 7	3,615	0	1,633	0				0 0
Charity - Education & Eiteracy 7 Check Protection & Signing Machines 7		0	1,633	0		0		0 0
Concert Performers 7	3,615		1,633	0		0		0 0
Contest Arranging & Judging 7			1,633	0				0 0
Contractor - Sheetrock 7	3,615	0	1,633	0		0		0 0
Coppersmiths 7	3,615	0	1,633	0	0%	0	0%	0 0
Cotton Ginning Equipment & Supplies 7	3,615	0	1,633	0				0 0
Credit Repair Services - No Advance Fee 7	3,615	0	1,633	0		0		0 0
Curtains - Wholesale & Manufacturers 7	3,615	0	1,633	0		C		0 0
Dental Staffing 7				0				0 0
Discotheques 7 Floor Machines - Repair 7		0	1,633 1,633	0		0		0 0
Gears & Gear Cutting 7				0				0 0
Golf Course Construction 7			1,633	0				0 0
Grass Trimmers & Tillers 7	3,615	0	1,633	0		0		0 0
Insurance - Dental 7	3,615		1,633	0		C		0 0
Key Duplication and Cutting 7		0	1,633	0	0%		0%	0 0
Knitted Fabrics 7	3,615	0	1,633	0	0%		0%	0 0
Millinery - Retail 7	3,615	0	1,633	0		C		0 0
Monograms 7	3,615		1,633	0		0	0%	0 0
Nursing Home Information & Referral 7	3,615	0	1,633	0	0%	0		0 0
Oil Operators 7			1,070	1		C		0 0
Ore 7	3,615		1,633	0			0%	0 0
Ovens - Brick Pizza 7 Photographic Darkroom Rental 7	3,615 3,615	0	1,633 1,633	0		0		0 0
rnotographic parkrootti Kelital /	3,615	U	1,633	U	0%	ı	U70	U U

<u> </u>			Sorted by Inquiries						
Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	Cmpls Unabl	
Pipe Locating Equipment	- 7	3,615	0	1,633		0%		Pu	rsue 0
Racquetball Courts - Private	7	3,615	0	1,633	0	0%		0%	0
Riggers	7	3,615	0	1,633	0		Č		0
Salvage - Marine	7	3,615	0	1,633	0				0
Sculptors	7	3,615	0	1,633	0				0
ServiceStation Supplies	7	3,615	0	1,633	0				0
Shoplifting Prevention Devices	7	3,615	0	1,633	0	0%		0%	0
Show Cases	7	3,615	0	1,633	Ô	0%		0%	0
Ski Equipment - Repair	7	3,615	0	1,633	0	0%	0	0%	0
Structural Support - Underground	7	3,615	0	1,633	0			0%	0
Talent Representation	7	3,615	0	1,633	0		0		0
Temperature Measuring Materials	7	3,615	0	1,633	0				0
Terra Cotta	7	3,615	0	1,633	0				0
Textile Brokers	7	3,615	0	1,633	0				0
Thermography - Infrared	7	3,615	0	1,633	0	0%		0%	0
Virtual Tours	7	3,615	0	1,633	0		0		0
Adjusters - Public	6	3,662	1	1,070	1				0
Bottlers Equipment & Supplies	6	3,662	0	1,633					0
Caulking Materials & Equipment	6	3,662	0	1,633	0		0		0
Charity - Blind & Visually Impaired	6	3,662	0	1,633	0				0
Chess Instruction	6	3,662	0	1,633	0				0
Clocks - Components	6	3,662	0	1,633	0				
Counterfeit Money Detection Devices	6	3,662	0	1,633	0	0%	1 0	0%	0
Detective Agencies  Distortion Machines & Complian	6	3,662	0	1,633	0	0%	+ <u>0</u>	0%	0
Dictating Machines & Supplies	6	3,662	0	1,633					0
Egg Processing & Shipping Equipment & Supplies	6	3,662	0	1,633	0			0%	0
Electronic Product Waste Management & E Waste	6	3,662	0	1,633	0	0%	C C	0%	0
Services Engyclopodia & Book Salos by Internet	6	3,662	0	1,633	0	0%	0	0%	0
Encyclopedia & Book Sales by Internet	6				0				
Frozen Food Locker Plants	6	3,662	0		0				0
Gauges & Gages  Gaugesment Austines & Joh Listing Services	6	3,662	0	1,633	0	0%	0	0%	0
Government - Auctions & Job Listing Services Insulation Materials - Electric	6	3,662 3,662	0	1,633 1,633	0				0
Internet Cafes	6	3,662	0	1,633	0				0
	6		0		0				0
Medical Transcription Name Plates	6	3,662 3,662	0	1,633	0				0
Patio Design	6		0		0		1		0
Pens & Pencils - Wholesale & Manufacturers	6	3,662	0	1,633 1,633	0				0
Pianos - Restoration & Refinishing	6	3,662 3,662	0	1,633	0				0
Pins - Lapel	6	3,662	0	1,633	0				0
Playing Cards	6	3,662	0	1,633	0		0		0
Raft Trips & Tours	6	3,662	0	1,633	0		0		0
Sewing Machines - Wholesale & Manufacturers	6	3,662	0	1,633	0				0
Silks - Wholesale & Manufacturers	6	3,662	0	1,633	0				0
Street Cleaning	6	3,662	0	1,633	0		0		0
Traffic Engineers & Planning Service	6	3,662	Ö	1,633	0				0
Acting & Voice Over Training	5	3,691	0	1,633	0				0
Aircraft Ground Support & Service Equipment	5	3,691	0	1,633	0		Ŏ		0
Astronomical Instruments	5	3,691	0	1,633	0	0%	0	0%	0
Attorneys & Lawyers - Legal Malpractice	5	3,691	0	1,633	0	0%	C	0%	0
Bookbinders Equipment & Supplies	5	3,691	0	1,633	0		C		0
Cams - Grinding & Cutting	5	3,691	0		0				0
Candles - Wholesale & Manufacturers	5	3,691	0	1,633	0				0
Chain Letters	5	3,691	0	1,633	Ö		i o	0%	0
Charity - Environment	5	3,691	0		0	0%	0	0%	0
Cheese - Artisanal	5	3,691	0	1,633	0	0%	0	0%	0
Cigars and Cigar Accessories	5	3,691	0	1,633	0				0
Clay Products	5	3,691	1	1,070	0			100%	0
Color Separations - Offset , Photo Engraving	5	3,691	0	1,633	0	0%	0	0%	0
Commercial Blueprint Design	5	3,691	0	1,633	0				0
Converters - Electric	5	3,691	0	1,633	0		0		0
Crystals - Industrial	5	3,691	0	1,633	0		0	0%	0
Data Processing Equipment - Maintenance	5	3,691	0	1,633	0				0
Disinfectants & Germicides	5	3,691	0		0		C		0
Door-to-Door Sales - Cosmetics	5	3,691	0	1,633	0			0%	0
Endodontics	5	3,691	0	1,633	0	0%		0%	0
Feed - Wholesale & Manufacturers	5	3,691	0	1,633	0		0		0
Go-Karts Manufacturers	5	3,691	0	1,633	0		0		0
Grain Elevators	5	3,691	0	1,633	0				0
Grant Writers	5	3,691	0	1,633	0		0		0
Hosiery - Wholesale & Manufacturers	5	3,691	0		0				0
Metals - Base	5	3,691	0		0				0
Modeling & Simulation	5	3,691	0	1,633	0				0
Money Order Systems	5	3,691	0	1,633	0		0		0
Navigation Consultants	5	3,691	0	1,633	0		+ <u>0</u>	0%	0
Oils - Essential	5	3,691	0	1,633	0			0%	0
Ovens - Bakers	5	3,691	0		0				
Paper Brokers & Mill Reps	5	3,691	0		0		0		0
Physicians & Surgeons Equipment & Supplies	5	3,691	0	1,633	0	0%	+ <u>0</u>	0%	0
Polishes	5	3,691	0	1,633	0				0
Port Authorities	5	3,691	0	1,633	0				0
Portfolios	5	3,691	0	1,633	0		0		0
Posters	5	3,691 3,691	0	1,633 1,633	0	0% 0%	1 0	0%	0
Public Speaking Instruction									

	1	I I	1				T	
Industry Classification Inquirie	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue %
Railroad Equipment & Supplies	5 3,691	0	1,633	0	0%	0	0%	0 0%
Right of Way Acquisition Service	5 3,691	0	1,633	0	0%	0	0 70	0 0%
Shopping Carts & Baskets	3,691	0	1,633	0		0	0%	0 0%
Social Security Services	5 3,691	0	1,633	0	0%	0	0%	0 0%
Staples, Staplers & Tackers Stapmship Companies	5 3,691 5 3,691	0	1,633 1,633	0		0		0 0%
Steamship Companies Surveyors - Aerial	5 3,691	0	1,633	0		0		0 0%
Tank Lining & Coating	5 3,691	0	1,633	0				0 0%
Tanks - Repair	5 3,691	0	1,633	0				0 0%
Typewriters	5 3,691	0	1,633	0	0%	0	0%	0 0%
Vibrators - Industrial	5 3,691	0	1,633	0		0	0%	0 0%
Waterbeds - Service & Repair	3,691	0	1,633	0		0		0 0%
Mendre Trepair a France Tarree	4 3,741	0	1,633	0				0 0%
	4 3,741 4 3,741	0	1,633	0		0		0 0%
	4 3,741 4 3,741	0	1,633 1,633	0				0 0%
	4 3,741	0	1,633	0		0		0 09
	4 3,741	0	1,633	0	0%	0	0%	0 0%
	4 3,741	0	1,633	0		0		0 0%
Boxes - Metal	4 3,741	0	1,633	0				0 0%
	4 3,741	0	1,633	0		0		0 0%
	4 3,741	0	1,633	0		0		0 0%
Coddings Vacadin Deposition	4 3,741	0	1,633	0				0 0%
	4 3,741 4 3.741	0	1,633	0	0,0	0	5,5	0 0%
	4 3,741 4 3,741	0	1,633 1,633	0				0 0% 0 0%
	4 3,741	0	1,633	0		0		0 0%
Door-to-Door Sales - Cleaning Supplies	4 3,741	0	1,633	0		0	0%	0 0%
Electrotype Equipment & Supplies	4 3,741	0		0	0%	0	0%	0 0%
	4 3,741	0	1,633	0				0 0%
Glass - Block	3,741	0	1,633	0				0 0%
	4 3,741 4 3,741	0	1,633	0		0		0 0%
	4 3,741 4 3,741	0		0		0		0 0%
	4 3,741	0	1,633 1,633	0		0		0 0%
	4 3,741	0		0				0 0%
	4 3,741	0	1,633	0	0%	0	0%	0 0%
Motion Picture Special Effects	4 3,741	0		0	0%	0	0%	0 0%
	4 3,741	0	1,633	0		0	0%	0 0%
raramedes	4 3,741	0	1,633	0		0		0 0%
	4 3,741 4 3,741	0	1,633	0		0		0 0%
	4 3,741	0	1,633	0		0		0 0%
Pies Pipe Joint Compounds	4 3,741 4 3,741	0	1,633 1,633	0	0%	0	0%	0 0%
	4 3,741	0	1,633	0		0		0 0%
	4 3,741	0	1,633	0				0 0%
	4 3,741	0	1,633	0				0 0%
Soundproofing	4 3,741	0	1,633	0	0%	0		0 0%
Square Dance Apparel	4 3,741	0	1,633	0				0 0%
	4 3,741	0	1,633	0				0 0%
	4 3,741	0	1,633	0		0		0 0%
	4 3,741 4 3,741	1	1,070	0			100%	0 0%
	4 3,741 4 3,741	0	1,633 1,633	0		0		0 0%
	4 3,741	0	1,633	0		0		0 0%
	3,741	0	1,633	0				0 0% 0 0%
Advertising - Mobile	3 3,785	0	1,633	0		0	0%	0 0%
Advertising - Vinyl Phone Book Covers	3,785	0	1,633	0	0%	0		0 0%
Aircraft Rebuilding	3,785	0	1,633	0	0%	0	0%	0 0%
Attorneys & Lawyers - Intellectual Property	3,785	0	1,633	0				0 0%
Bar - Fixtures	3,785	0	1,633 1.633	0		0		0 0%
Buses - Distributors & Manufacturers Buses - Penair & Service	3,785	0	1,633 1,633	0				0 0%
Buses - Repair & Service Carbide Metals & Products	3 3,785 3 3,785	0	1,633	0		0		0 0%
Carpet Layers Equipment & Supplies	3,785	0	1,633	0		0		0 0%
Centrifugal Machinery	3,785	0	1,633	0				0 0%
Cereals	3 3,785 3 3,785	0	1,633	0	0%	0	0%	0 0%
Chemical Milling	3,785	0	1,633	0		0		0 0%
Chimney Cleaning Equipment & Supplies	3,785	0		0				0 0%
Cigar & Cigarette & Tobacco Dealers - Wholesale	3,785	0	1,633	0				0 0%
Convents & Monasteries	3,785	0		0		0		0 0%
Cylinders - Hydrostatic Testing Dia Cutting Equipment & Supplies	3,785 3,785	0	1,633 1,633	0				0 0%
Die Cutting Equipment & Supplies Dietitians	3,785	0	1,633	0		0		0 0%
Disposable Products	3,785	0	1,633	0		0		0 0%
Drug Manufacturers	3,785	0	1,633	0				0 0%
Eyesight Training	3,785	0	1,633	0	0%	0	0%	0 09
Financial Planning Kit	3,785	0	1,633	0	0%	0	0%	0 09
Fuel - Marine	3,785	0	1,633	0		0	0%	0 0%
Hammocks/Hammock Stands & Chairs	3,785	0	1,633	0	0%		0%	0 0%
Humidifying Apparatus	3,785	0	1,633	0		0		0 0%
Ice Cream Freezers	3,785	0	1,633	0			0%	0 0%
Indian Goods Insurance - Senior Products	3 3,785 3 3,785	0	1,633 1,633	0		0		0 0%
Insurance - Senior Products	3,785	1 0	1,633	U	1 0%	ı U	U%0	U 09

		Sorted by Inquiries						
Industry Classification Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	% Cmpls Unab	
Inventors	3,785		1,633	n	0%		0%	0 (
Lumber Mill Representatives	3,785	0	1,633	0	0%	0	0%	0 0
Medicines - Preventative Dogs & Cats	3,785	0	1,633	0		0		0 (
Milling Machines	3,785	0	1,633	0		0		0 (
Model Car Race Centers	3,785	0	1,633	0		0		0 (
Motel & Hotel Consultants	3,785	1	1,070	1	100%	0		0 (
Music Arrangers & Composers Oil Well Favier and & Compiler Postel	3,785	0	1,633 1,633	0	0%	0	0%	0 0
Oil Well Equipment & Supplies - Rental Physicians & Surgeons - Anesthesiologists	3,785 3 3,785		1,633	0		0		0 0
Razors & Razor Blades	3,785	0	1,633	0		0	0%	0 0
Reading Instruction	3,785		1,633	0		0		0 (
Sculptors Equipment & Supplies	3,785	0	1,633	0		0		0 (
Snowmobile Tours	3,785	0	1,633	0	0%	0	0%	0 (
Spill Control Equipment & Materials	3,785	0	1,633	0		0		0 (
Steam Traps	3,785	0	1,633 1,633	0	0%	0	0%	0 0
Strapping & Strapping Equipment	3,785			0		0	0.0	0 (
Sweaters Tape Recorders - Sound - Service & Repair	3,785 3,785	0	1,633 1,633	0		0		0 0
Timing Devices	3,785		1,633	0		0		0 0
Translators Equipment	3,785	0	1,633	0			0%	0 0
Urban Farmer	3,785	0	1,633	0		0		0 0
Vanity Publishers	3,785	0	1,633	0		0	0%	0 0
Wax	3,785	0	1,633	0	0%	0	0%	0 (
Window Cleaning Equipment & Supplies	3,785	0	1,633	0		0		0 (
Window Shades - Repair	3,785	0	1,633	0		0		0 0
Advertising - Aerial	3,838		1,633	0			0%	0 (
Animal Supplies - Zoo, Circus	2 3,838 2 3,838	0	1,633 1,633	0		0	0%	0 0
Artist - Touch Up						0		U (
Auto Metal & Equipment - Distribution & Manufacturing	3,838	0	1,633	0	0%	0	0%	0
Balancing Service - Industrial	3,838	0	1,633	0	0%	0	0%	0 0
Beekeepers	3,838		1,633	0		0		0 (
Binders - Loose Leaf	3,838	0	1,633	0				0 (
Boys Clothing & Furnishings - Retail	3,838	0	1,633	0	0%		0%	0 (
Buttons - Manufacturers Equipment & Supplies	3,838	0		0		0		0 (
Cabanas - Beach & Pool	3,838		1,633	0		0	0%	0 0
Carpet & Rug Binding Machines	3,838	0	1,633	0	0%	0	0%	0 0
Carriages - Horse Catalog Showrooms	2 3,838 2 3,838	0	1,633 1,633	0		0	0%	0 0
Clamps	2 3,838		1,633	0		0		0 0
Cloth Cutting Machines	2 3,838	0	1,633	0		0		0 (
Coil Winding	2 3,838	0	1,633	ŏ		0	0%	0 0
Coin & Bill Count, Sort, Wrap Services	3,838		1,633	0		0		0 (
Concessionaires	3,838	0	1,633	0	0%	0		0 (
Die Cutting	3,838	0	1,633	0		0		0 (
Dust Control Materials	3,838	0	1,633	0		0		0 (
Earthworms	3,838	0	1,633	0		0	0%	0 0
Electric Motors - Used	3,838	0	1,633	0		0		
Escalators Fence Staining	2 3,838 2 3,838	0	1,633 1,633	0	0%	0	0% 0%	0 0
Fur Skin Dealers & Brokers	2 3,838			0		0		0 (
Golf Caddies	2 3,838	0		0				0 0
Government Offices - Foreign-Reps	3,838	0	1,633	0		0		0 0
Human Factors - Research & Development	2 3,838	0	1,633	Ö	0%	0	0%	0 0
Inks - Writing & Marking	3,838	0	1,633	0		0	0%	0 0
Mattresses - Renovating	3,838	0	1,633	0		0		0 (
Meteorological Instruments	3,838	0	1,633	0		0		0 (
Nailing Machinery	3,838	0	1,633	0		0	0%	0 0
Naval Architects Outdoor Kitchens	2 3,838 2 3,838	0	1,633 1,633	0		0		0 0
	2 3,838		1,070	U 1	100%	0		0 0
Outpatient Surgery Centers Pens & Pencils - Retail	2 3,838	0	1,633	1		0	0%	0 (
Pipe Cutting & Threading	2 3,838	0	1,633	0		0		0 (
Precious, Semi-Precious & Synthetic	2 3,838		1,070	0		1	100%	0 0
Printers - Glass, Metal, Plastic	2 3,838	0	1,633	0	0%	0	0%	0 0
Records - Phono - Manufacturers Equipment & Supplies	3,838	0	1,633	0	0%	0	0%	0 (
Salads	3,838	0	1,633	0		0	0%	0 (
Sewer Cleaning Equipment & Supplies	3,838	0	1,633	0				0 (
Skip Tracing	3,838	0	1,633	Ó		0		0 (
Spark Plugs	3,838		1,633	0		0		0 (
Sundials	3,838	0		0				0 0
Switches - Electric	3,838	0	1,633	0		0	7.0	
Ticket Issuing Machines	3,838		1,633	0		0		0 0
Ultrasonic Equipment & Supplies Virtual Currency	2 3,838 2 3,838	0	1,633 1,633	0		0	0%	0 0
	2 3,838			0		0		0 (
Weatherization	3,838	0		0				0 0
Weighers	3,838	0	1,633	0		0		0 0
	1 3,890		1,633	0		0		0 0
Albums	3,890		1,633	0		0		0 0
	1 3,890	0	1,633	0		0		0 0
Alidid & Alidid Products								
Alfalfa & Alfalfa Products Alzheimer Care, Information & Treatment Apartment Sharing Service	1 3,890 1 3,890	0	1,633 1,633	0	0% 0%	0	0% 0%	0 0

Industry Classification Ind	quiries Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To
Auditory Training Equipment	1 3,890		1,633		0%		0%	Pursue % 0 0%
Baseball Batting Ranges	1 3,890		1,633	0			0%	0 0%
Beer, Ale, Wine & Spirits Service	1 3,890	0	1,633	0	0%		0%	0 0%
Bid Report Service	1 3,890	0	1,633	0			0%	0 0%
Bindings - Bias & Straight	1 3,890	0 0	1,633	0			0%	0 0%
Blacksmiths	1 3,890		1 633	0			0%	0 0%
Buses - Parts & Supplies	1 3,890		1,633 1,633 1,633	0	0%		0%	0 0%
Calculators, Adding Machines & Supplies	1 3,890	0	1,633	0			0%	0 0%
Camping Equipment - Renting	1 3,890	0	1,633	0			0%	0 0%
Candle Making Supplies	1 3,890	0	1,633	0			0%	0 0%
Cans	1 3,890		1,633	0	0%		0%	0 0%
Cellophane, Cell Materials & Products	1 3,890	0	1,633	0	0%	0	0%	0 0%
Charity - Arts & Culture	1 3,890	0	1,633	0	0%	0	0%	0 0%
Child Support Enforcement	1 3,890	0	1,633	0	0%	0	0%	0 0%
Chimes & Bells	1 3,890	0	1,633	0	0%	0	0%	0 0%
Coal Washing	1 3,890	0	1,633	0	0%		0%	0 0%
Computers - Bulletin Boards	1 3,890	0	1,633	0	0%		0%	0 0%
Credit Repair Services - Monitored	1 3,890	0	1,633	0	0%	0	0%	0 0%
Deposit Protection	1 3,890	0	1,633	0	0%		0%	0 0%
Encyclopedia & Book Sales	1 3,890		1,633	0	0%		0%	0 0%
Engravers - Stationery	1 3,890		1,633	0				0 0%
Floats - Mechanical	1 3,890			0				0 0%
Floor Machines	1 3,890			0	0%		0%	0 0%
Fruits - Glace	1 3,890	0	1,633	0	0%		0%	0 0%
Funeral Directors Equipment & Supplies	1 3,890			0			0%	0 0%
Gambling Abuse & Addiction Info & Treatment	1 3,890			0			0%	0 0%
Geologists Supplies	1 3,890		1,633	0			0%	0 0%
Gift Wrapping Materials	1 3,890	0	1,633	0	0%		0%	0 0%
Glass Rods & Tubing	1 3,890		1,633	0			0%	0 0%
Insurance - Crop	1 3,890		1,633	0			0%	0 0%
Jewelry Findings	1 3,890		1,633	0			0%	0 0%
Kilns	1 3,890	0	1,633	0	0%		0%	0 0%
Kosher Food Products	1 3,890	0 0		0			0%	0 0%
Microwave Communications	1 3,890		1,633	0	0%		0%	0 0%
Motion Picture Film Libraries	1 3,890		1,633	0	0%		0%	0 0%
Novelties - Wholesale & Manufacturers	1 3,890	0		0	0%		0%	0 0%
Photo Finishing - Wholesale	1 3,890	0	1,633	0	0%	0	0%	0 0%
Physicians & Surgeons - Hormone Replacement Therapy	1 3,890	0	1,633	0	0%	0	0%	0 0%
Pole Line Contractors	1 3,890	0	1,633	0	0%	0	0%	0 0%
Pole Line Equipment	1 3,890	0	1,633	0	0%		0%	0 0%
Ponzi Schemes	1 3,890	0 0	1,633	0	0%		0%	0 0%
Portable Buildings - Moving	1 3,890		1,633	0	0%	0	0%	0 0%
Printers - Cellophane, Foil	1 3,890		1,633	0	0%	0	0%	0 0%
Printers - Glass, Metal, Plastic - 3D Printing	1 3,890		1,070	1	100%	0	0%	0 0%
Quilting - Instruction	1 3,890	0	1,633	0	0%		0%	0 0%
Radioactivity & Radiation Instruments, Supplies &				-				
Services	1 3,890	0	1,633	0	0%	0	0%	0 0%
Recruiting - Armed Forces	1 3,890	0	1,633	0	0%	0	0%	0 0%
Rehabilitation Products - Pediatric	1 3,890	0	1,633	0	0%	0	0%	0 0%
Restaurant Work Wear & Supplies	1 3,890			0	0%	0	0%	0 0%
Shoe Manufacturers Supplies	1 3,890	0	1,633	0	0%	0	0%	0 0%
Signals	1 3,890	0	1,633	0			0%	0 0%
Solar Energy Research & Development	1 3,890	0	1,633	0	0%	0	0%	0 0%
Sound Effect Records	1 3,890		1,633	0	0%	0	0%	0 0%
Souvenir Milk Caps	1 3,890	0	1,633	0	0%	0	0%	0 0%
Steam Specialties	1 3,890		1,633	0			0%	0 0%
Sterilizing Service	1 3,890	0	1,633	0	0%		0%	0 0%
Structural Imaging	1 3,890	0		0			0%	0 0%
Sundries Stores	1 3,890			0			0%	0 0%
Tapes - Adhesive-Dispensers	1 3,890	0 0	1,633	0			0%	0 0%
Tax Return Preparation - OTR Truck Drivers	1 3,890	ol ol	1,633	0			0%	0 0%
Textile Converting	1 3,890	0	1,633	0			0%	0 0%
Tool Designers	1 3,890			0				0 0%
Vacuum Cleaning - Industrial	1 3,890			0	0 70		0%	0 0%
Wait Staff	1 3,890	0	1,633	0	0%		0%	0 0%
Wallpaper Hangers	1 3,890	0	1,633	0	0%		0%	0 0%
Weaving & Mending	1 3,890		1,633	0	0%		0%	0 0%
Wood Preservatives Refreshment Stands	1 3,890 0 3,962		1,633 1,070	0	0% 0%		0% 100%	0 0%