

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Total	156,800,346		834,373		663,966	80%	155,124	19%	15,283	2%
Roofing Contractors	4,738,212	1	6,102	22	4,160	68%	1,681	28%	261	4%
Contractors - General	3,658,426	2	3,885	34	2,079	54%	1,688	43%	118	3%
Collection Agencies	3,071,806	3	16,817	5	14,916	89%	1,431	9%	470	3%
Auto Dealers - Used Cars	2,875,395	4	15,894	6	11,584	73%	4,080	26%	230	1%
Plumbers	2,549,082	5	3,764	36	2,898	77%	811	22%	55	1%
Construction & Remodeling Services	2,463,842	6	3,630	40	1,759	48%	1,727	48%	144	4%
Heating & Air Conditioning	2,154,465	7	3,388	48	2,778	82%	556	16%	54	2%
Home Builders	2,036,596	8	3,966	32	3,331	84%	589	15%	46	1%
Auto Dealers - New Cars	1,946,351	9	25,364	4	22,034	87%	3,235	13%	95	0%
Internet Shopping	1,924,264	10	10,115	10	7,314	72%	2,289	23%	512	5%
Insurance Companies	1,918,628	11	9,840	11	9,382	95%	410	4%	48	0%
Auto Repair & Service	1,857,490	12	8,412	13	5,528	66%	2,743	33%	141	2%
Attorneys & Lawyers	1,671,224	13	2,000	83	1,383	69%	572	29%	45	2%
Property Management	1,636,307	14	8,408	14	6,755	80%	1,611	19%	42	0%
Financial Services	1,396,867	15	4,369	29	3,866	88%	426	10%	77	2%
Loans	1,391,938	16	2,900	59	2,327	80%	417	14%	156	5%
Movers	1,317,510	17	5,710	25	4,061	71%	1,538	27%	111	2%
Landscape Contractors	1,317,166	18	2,117	78	1,066	50%	965	46%	86	4%
Air Conditioning Contractors & Systems	1,299,089	19	2,661	66	2,257	85%	377	14%	27	1%
Online Retailer	1,273,973	20	13,186	7	7,799	59%	4,373	33%	1,014	8%
Painting Contractors	1,269,747	21	1,326	120	700	53%	562	42%	64	5%
Electricians	1,258,397	22	828	185	583	70%	222	27%	23	3%
Home Improvements	1,192,276	23	3,685	38	2,803	76%	819	22%	63	2%
Mortgage Brokers	1,191,849	24	3,333	51	2,927	88%	370	11%	36	1%
Consumer Finance & Loan Companies	1,164,569	25	6,062	23	5,774	95%	240	4%	48	1%
Pest Control Services	1,103,466	26	3,621	41	3,284	91%	316	9%	21	1%
Tree Service	1,076,977	27	1,726	93	773	45%	851	49%	102	6%
Furniture - Retail	958,983	28	13,172	8	11,717	89%	1,352	10%	103	1%
Auto Body Repair & Painting	926,207	29	2,233	74	1,472	66%	726	33%	35	2%
Real Estate	810,317	30	2,925	56	2,214	76%	690	24%	21	1%
Internet Services	808,048	31	6,228	21	5,582	90%	591	9%	55	1%
Swimming Pool Contractors, Dealers, Design	796,865	32	1,550	108	1,196	77%	322	21%	32	2%
Travel Agencies & Bureaus	785,319	33	5,831	24	5,322	91%	461	8%	48	1%
Concrete Contractors	766,292	34	1,110	143	527	47%	545	49%	38	3%
Lawn Maintenance	700,702	35	2,467	69	1,974	80%	447	18%	46	2%
Marketing Programs & Services	660,896	36	869	178	711	82%	147	17%	11	1%
Mortgage Bankers	656,207	37	1,446	115	1,415	98%	27	2%	4	0%
Insurance Services	648,880	38	2,510	67	2,335	93%	150	6%	25	1%
Internet Marketing Services	647,210	39	1,897	86	1,643	87%	218	11%	36	2%
Jewelers - Retail	626,864	40	2,788	64	2,222	80%	536	19%	30	1%
Dentists	599,802	41	3,232	52	2,489	77%	727	22%	16	0%
Telephone Communications	590,117	42	32,191	1	31,951	99%	219	1%	21	0%
Windows - Installation & Service	579,931	43	1,132	140	945	83%	151	13%	36	3%
Paving Contractors	574,671	44	1,033	150	573	55%	415	40%	45	4%
Fence Contractors	574,551	45	1,105	144	733	66%	346	31%	26	2%
Building Contractors	551,124	46	626	219	354	57%	257	41%	15	2%
Apartments	547,514	47	6,718	18	4,359	65%	2,292	34%	67	1%
Banks	534,810	48	11,438	9	11,106	97%	309	3%	23	0%
Towing - Automotive	525,525	49	2,714	65	1,427	53%	1,237	46%	50	2%
Auto Parts & Supplies - New	522,205	50	2,903	58	2,158	74%	725	25%	20	1%
Tax Return Preparation	520,923	51	1,512	111	1,009	67%	452	30%	51	3%
Credit & Debt Counseling	464,148	52	270	403	160	59%	86	32%	24	9%
Carpet & Rug Cleaners	455,117	53	843	181	566	67%	254	30%	23	3%
Clothing - Retail	439,498	54	4,039	31	2,080	51%	1,873	46%	86	2%
Windows	433,666	55	1,120	142	849	76%	184	16%	87	8%
Handyman Services	431,931	56	867	179	350	40%	467	54%	50	6%
Computers Hardware, Software & Services	430,084	57	3,489	42	2,935	84%	504	14%	50	1%
Vitamins & Food Supplements	428,314	58	1,669	96	1,160	70%	457	27%	52	3%
Fire & Water Damage Restoration	426,831	59	706	206	594	84%	94	13%	18	3%
Burglar Alarm Systems - Dealers, Monitoring & Service	420,501	60	5,183	26	5,018	97%	138	3%	27	1%
Payday Loans	413,539	61	1,389	116	715	51%	307	22%	367	26%
Mortgage Lender	408,708	62	842	182	761	90%	75	9%	6	1%
Credit - Debt Consolidation Services	398,006	63	677	209	437	65%	215	32%	25	4%
Health & Diet Products - Retail	390,925	64	2,867	60	1,984	69%	823	29%	60	2%
Manufacturers & Producers	384,486	65	2,496	68	2,284	92%	195	8%	17	1%
Restaurants	379,494	66	4,316	30	2,326	54%	1,905	44%	85	2%
Health & Medical - General	366,909	67	1,794	89	1,345	75%	420	23%	29	2%
Mail Order & Catalog Shopping	361,834	68	3,443	45	2,990	87%	304	9%	149	4%
Security Control Equipment & System Monitors	360,450	69	2,266	72	2,036	90%	198	9%	32	1%
Air conditioning & Heating Contractors - Residential	359,628	70	802	190	552	69%	230	29%	20	2%
Credit Cards & Plans	356,468	71	7,724	15	7,608	98%	85	1%	31	0%
Home Inspection Service	347,060	72	460	284	332	72%	119	26%	9	2%
Carpet & Rug Dealers - New	345,875	73	1,571	105	1,446	92%	116	7%	9	1%
Training Programs	343,820	74	425	301	329	77%	89	21%	7	2%
Appliances - Major - Service & Repair	343,697	75	1,664	97	933	56%	680	41%	51	3%
Auto Transporters & Drive-Away Companies	342,795	76	620	226	374	60%	243	39%	3	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Excavating Contractors	340,139	77	112	740	55	49%	54	48%	3	3%
Debt Relief Services	329,530	78	582	238	435	75%	101	17%	46	8%
Internet Selling Services	327,293	79	4,753	27	4,577	96%	159	3%	17	0%
Transmissions - Automobile	318,185	80	1,318	121	885	67%	395	30%	38	3%
Credit Services	313,291	81	1,011	153	909	90%	80	8%	22	2%
Business Consultants	309,193	82	428	299	263	61%	141	33%	24	6%
Moving & Storage Company	306,951	83	2,035	80	1,315	65%	681	33%	39	2%
Home Health Services	306,037	84	244	425	184	75%	59	24%	1	0%
Siding Contractors	304,205	85	474	276	372	78%	89	19%	13	3%
Mason Contractors	301,801	86	375	330	175	47%	185	49%	15	4%
Appliances - Major - Dealers	301,334	87	3,202	53	2,889	90%	280	9%	33	1%
Remodeling Services	300,692	88	745	199	314	42%	405	54%	26	3%
Computers - Service & Repair	299,791	89	1,289	126	722	56%	501	39%	66	5%
Ticket Sales - Events	295,372	90	2,325	71	2,093	90%	229	10%	3	0%
Credit Card Processing Service	292,130	91	1,554	107	1,492	94%	78	5%	14	1%
Electric Companies	290,994	92	4,743	28	4,566	96%	168	4%	9	0%
Home Warranty Plans	290,709	93	6,581	19	6,391	97%	136	2%	54	1%
Job Listing & Advisory Services	290,121	94	174	549	124	71%	47	27%	3	2%
Travel Clubs	289,183	95	1,360	119	1,077	79%	245	18%	38	3%
Garage Doors & Openers	286,368	96	514	257	391	76%	107	21%	16	3%
Financial Planning Consultants	286,075	97	149	600	104	70%	32	21%	13	9%
Schools - Business & Vocational	280,845	98	540	249	411	76%	92	17%	37	7%
Multi-Level Selling Companies	277,274	99	594	236	562	95%	22	4%	10	2%
Insurance - Auto	262,779	100	1,784	90	1,582	89%	195	11%	7	0%
Kitchen & Bath - Design & Remodeling	261,564	101	342	345	221	65%	110	32%	11	3%
Gutters & Downspouts	259,278	102	359	339	256	71%	87	24%	16	4%
Television - Cable, CATV & Satellite	258,602	103	29,468	3	29,063	99%	389	1%	16	0%
Auto Warranty Processing Service	257,505	104	1,310	122	1,193	91%	98	7%	19	1%
Cellular Telephone Service & Supplies	257,387	105	30,013	2	29,460	98%	503	2%	50	0%
Taxes - Consultants & Representatives	255,542	106	622	223	540	87%	77	12%	5	1%
Skin Care	255,155	107	3,844	35	2,616	68%	1,145	30%	83	2%
Insurance - Life	254,308	108	599	232	552	92%	46	8%	1	0%
Foundation Contractors	253,459	109	361	336	301	83%	50	14%	10	3%
Timeshare Resale and Rental Marketing	251,291	110	911	163	384	42%	422	46%	105	12%
Employment Agencies	245,340	111	190	518	111	58%	72	38%	7	4%
Swimming Pool Service & Repair	244,056	112	492	266	300	61%	181	37%	11	2%
Accountants - Certified Public	243,660	113	122	698	84	69%	35	29%	3	2%
Pavment Processing Service	242,210	114	3,678	39	3,637	99%	37	1%	4	0%
Heating Contractors	241,300	115	305	372	224	73%	79	26%	2	0%
Work-At-Home Companies	237,866	116	336	348	78	23%	213	63%	45	13%
Insurance - Health	237,361	117	1,842	88	1,583	86%	245	13%	14	1%
General Merchandise - Retail	233,844	118	2,005	82	1,456	73%	513	26%	36	2%
Real Estate Investors	232,175	119	248	420	179	72%	65	26%	4	2%
Credit Unions	225,799	120	2,172	75	2,034	94%	137	6%	1	0%
Insurance Agency	225,288	121	416	307	325	78%	86	21%	5	1%
Electricians - Residential	224,850	122	241	431	155	64%	83	34%	3	1%
Market Research & Analysis	224,649	123	475	274	412	87%	61	13%	2	0%
Medical Equipment & Supplies	224,500	124	1,227	133	934	76%	282	23%	11	1%
Transportation Services	222,255	125	1,561	106	830	53%	703	45%	28	2%
Dog Breeders	221,377	126	335	349	153	46%	157	47%	25	7%
Computer Software Publishers & Developers	221,026	127	3,443	45	2,979	87%	427	12%	37	1%
Recreational Vehicles - Dealers	220,230	128	1,203	135	1,066	89%	131	11%	6	0%
Cleaning Services	217,474	129	601	231	365	61%	215	36%	21	3%
Web Design	217,337	130	726	202	359	49%	349	48%	18	2%
Business Services - General	213,812	131	870	177	470	54%	331	38%	69	8%
Janitor Service	213,102	132	132	654	81	61%	46	35%	5	4%
Schools - Academic - Colleges & Universities	212,978	133	1,230	132	1,067	87%	149	12%	14	1%
Extended Warranty Contract Service Companies	212,298	134	1,615	101	1,542	95%	57	4%	16	1%
Marketing Consultants	210,181	135	637	215	496	78%	113	18%	28	4%
Vacation Rentals	209,719	136	982	157	708	72%	250	25%	24	2%
Electronic Equipment & Supplies - Dealers	207,421	137	3,384	49	3,034	90%	295	9%	55	2%
Credit Card - Merchant Services	205,727	138	1,880	87	1,726	92%	138	7%	16	1%
House Cleaning	205,621	139	277	395	176	64%	92	33%	9	3%
Mattresses	204,665	140	1,932	84	1,725	89%	187	10%	10	1%
Tire Dealers	203,932	141	1,615	141	1,442	71%	458	28%	15	1%
Loans - Small Business	203,632	142	308	368	259	84%	50	16%	0	0%
Modeling & Talent Agencies	201,765	143	136	636	91	67%	35	26%	10	7%
Rubbish & Garbage Removal	200,539	144	2,244	73	1,688	75%	496	27%	60	3%
Information Technology Services	195,856	145	815	187	514	63%	280	34%	21	3%
Title Companies & Agents	195,292	146	384	324	299	78%	78	20%	7	2%
Floor Laying, Refinishing & Resurfacing	194,452	147	305	372	208	68%	93	30%	4	1%
Auto Renting & Leasing	190,456	148	7,184	16	6,049	84%	1,116	16%	19	0%
Sporting Goods - Retail	190,301	149	1,302	124	1,103	85%	187	14%	12	1%
Publishers - Book	188,639	150	900	167	536	60%	354	39%	10	1%
Child Care Centers	187,734	151	380	325	240	63%	131	34%	9	2%
Credit Repair Services - No Advance Fee	187,636	152	306	371	295	96%	11	4%	0	0%
Water Filtration & Purification Equipment	186,374	153	419	305	344	82%	70	17%	5	1%
Computers - Dealers	185,807	154	3,486	43	3,348	96%	129	4%	9	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Educational Consultants	185,044	155	385	323	352	86%	40	10%	13	3%
Waterproofing Contractors	183,823	156	302	376	235	84%	40	13%	7	2%
Debt Relief Services	183,811	157	562	242	317	56%	192	34%	53	9%
Hearing Aids & Assistive Devices	182,524	158	443	292	339	77%	86	19%	18	4%
Prepaid Debit/Credit Cards	181,520	159	3,944	33	3,870	98%	66	2%	8	0%
Cell Phone & Tablet Equipment, Supplies & Repair	180,646	160	3,455	44	2,683	78%	724	21%	48	1%
Locks & Locksmiths	179,764	161	885	172	320	36%	466	53%	99	11%
Gold, Silver & Platinum Dealers	179,719	162	342	345	182	53%	156	46%	4	1%
Contractor - Insulation	179,206	163	180	540	133	74%	42	23%	5	3%
Energy Service Companies	178,449	164	968	159	919	95%	46	5%	3	0%
Weight Control Services	178,350	165	734	201	588	80%	123	17%	23	3%
Business Opportunity Companies	177,464	166	203	493	138	68%	57	28%	8	4%
Online Travel Agency	175,521	167	1,637	98	1,464	89%	134	8%	39	2%
Drywall Contractors	175,429	168	806	806	47	47%	51	52%	1	2%
Contractor - Remodel & Repair	174,715	169	482	271	212	44%	259	54%	11	2%
Building Materials	173,819	170	2,824	62	2,764	98%	58	2%	7	0%
Hotels	173,525	171	6,821	17	4,620	68%	2,133	31%	68	1%
Real Estate Rental Service	171,191	172	719	205	506	70%	191	27%	22	3%
Watches - Dealers	167,506	173	476	273	365	77%	94	20%	17	4%
Relocation Service	167,037	174	430	298	321	75%	101	23%	8	2%
Shoes - Retail	166,072	175	1,629	100	1,189	73%	392	24%	48	3%
Chiropractors D.C.	164,729	176	323	357	237	73%	83	26%	3	1%
Solar Energy System Design & Installation	164,701	177	515	256	465	90%	36	7%	14	3%
Beauty Salons	162,654	178	1,244	130	686	55%	488	39%	70	6%
Chimney Cleaning	161,324	179	210	480	138	66%	61	29%	11	5%
Searchers of Records	160,963	180	583	237	515	88%	61	10%	7	1%
Timeshare Companies	160,922	181	908	165	709	78%	181	20%	18	2%
Buildings - Pre - Cut, Prefab & Modular - Dealers	160,621	182	71	965	61	8%	9	1%	1	0%
Loan Servicing	160,097	183	1,047	147	986	94%	60	5%	1	0%
Internet - Web Hosting	159,034	184	1,455	114	1,276	88%	172	12%	7	0%
Health Clubs	157,677	185	3,744	37	3,255	87%	423	11%	66	2%
Veterinarians	156,541	186	458	285	368	80%	90	20%	0	0%
Contractors - Solar Energy	154,886	187	474	276	428	90%	44	9%	2	0%
T-Shirts	154,794	188	1,273	127	893	70%	336	26%	44	3%
Coin Dealers, Supplies	152,887	189	134	643	113	84%	20	15%	1	1%
Hospital & Medical Equipment & Supplies	152,611	190	839	183	698	83%	135	16%	6	1%
Plumbing Drains & Sewer Cleaning	152,033	191	346	343	258	75%	78	23%	10	3%
Contractors - Flooring	151,876	192	378	326	195	52%	172	46%	11	3%
Real Estate Services	151,712	193	632	218	507	80%	118	19%	7	1%
Timeshare Deed and/or Title Transfer	151,693	194	1,98	503	149	75%	37	19%	12	6%
Hospitals	150,678	195	2,129	77	1,685	79%	440	21%	4	0%
Auto Repair - Windshield, Glass Shops	150,486	196	633	217	417	66%	207	33%	9	1%
Wholesalers & Distributors	150,306	197	655	210	554	85%	97	15%	4	1%
Billing Service	150,185	198	1,042	148	951	91%	90	9%	1	0%
Vacation Time Share	150,099	199	2,084	79	1,998	96%	82	4%	4	0%
Limousine Service	149,558	200	486	269	236	49%	225	46%	25	5%
Auto Service Contract Companies	149,514	201	811	189	523	64%	219	27%	69	9%
Publishers - Periodical	148,236	202	909	164	832	92%	70	8%	7	1%
Advertising Agencies & Counselors	147,549	203	377	328	259	69%	112	30%	6	2%
Dating Service	146,854	204	2,144	76	806	38%	1,326	62%	12	1%
Physicians & Surgeons - Medical-M.D.	145,552	205	1,040	149	739	71%	283	27%	18	2%
Air conditioning & Heating Contractors - Commercial	145,089	206	247	421	189	45%	55	22%	3	1%
Real Estate Developers	145,067	207	273	399	211	77%	56	21%	6	2%
Oil - Fuel	143,059	208	423	303	388	92%	32	8%	3	1%
Fitness Centers	142,915	209	2,863	61	1,968	69%	858	30%	37	1%
Vacation Certificates & Vouchers	141,289	210	937	161	580	62%	276	29%	81	9%
Clinics	140,064	211	879	175	576	66%	291	33%	12	1%
Cabinets	138,010	212	290	383	174	60%	110	38%	6	2%
Loan Modification	137,971	213	579	240	259	45%	272	47%	48	8%
Beauty Supplies & Equipment	137,898	214	1,215	134	677	56%	523	43%	15	1%
Health & Wellness	137,173	215	489	268	393	80%	88	18%	8	2%
Countertops	135,715	216	243	426	179	74%	61	25%	3	1%
Image & Graphics Printing	134,229	217	193	514	136	70%	55	28%	2	1%
Glass - Plate and Window	134,199	218	229	449	145	63%	66	29%	18	3%
Solar Energy Equipment & Systems Dealers	133,402	219	463	283	380	82%	75	16%	8	2%
Vacuum Cleaners - Household - Dealers	133,391	220	377	328	246	65%	114	30%	17	5%
Motorcycles - Dealers	133,301	221	834	184	606	73%	221	26%	7	1%
Legal Document Assistance	133,200	222	449	289	335	75%	109	24%	5	1%
Guns & Gunsmiths	132,492	223	421	304	266	63%	143	34%	12	3%
Delivery Service	131,849	224	2,417	70	2,058	85%	333	14%	26	1%
Tile - Ceramic - Contractors & Dealers	131,491	225	185	527	84	45%	98	53%	3	2%
Pharmacies	131,220	226	985	155	901	91%	69	7%	15	2%
Boutiques	129,501	227	1,088	145	420	39%	616	57%	52	5%
Charity - Local	128,690	228	195	508	151	77%	43	22%	1	1%
Manufactured Homes - Dealers	128,444	229	328	352	247	75%	74	23%	7	2%
Credit Repair Services - Advance Fee	127,472	230	317	361	136	43%	163	51%	18	6%
Septic Tanks & Systems Contractors & Dealers	127,008	231	173	552	124	72%	47	27%	2	1%
Landscape Maintenance	126,491	232	279	393	124	44%	146	52%	9	3%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Investment Advisory Service	126,443	233	152	597	65	43%	74	49%	13	9%
Chambers Of Commerce	125,454	234	11	2,074	9	82%	1	9%	1	0%
Financing	124,468	235	720	203	665	92%	50	7%	5	1%
Bathroom Remodeling	122,354	236	224	456	158	71%	62	28%	4	2%
Hardwood Floor Contractors	121,583	237	179	542	113	63%	61	34%	5	3%
Correspondence Schools	120,334	238	293	380	264	90%	28	10%	1	0%
Furniture Manufacturers	120,028	239	266	407	233	88%	28	11%	5	2%
Unclaimed Funds Retrieval Services	120,018	240	63	1,028	56	89%	7	11%	0	0%
Cosmetic Sales by Internet	119,925	241	985	155	911	92%	66	7%	8	1%
Department Stores	118,062	242	8,938	12	8,861	99%	71	1%	6	0%
Professional Services - General	117,546	243	186	525	145	78%	32	17%	9	5%
Investigators	117,497	244	158	576	90	57%	58	37%	10	6%
Auctioneers	117,243	245	508	262	349	69%	145	29%	14	3%
Timeshare Advocates	116,576	246	103	789	6	90%	6	6%	4	4%
Real Estate Maintenance Protection Plan	115,437	247	3,393	47	3,393	100%	0	0%	0	0%
Tours - Operators & Promoters	115,203	248	435	238	182	76%	53	27%	3	1%
Laboratories - Testing	114,960	249	101	792	57	56%	40	40%	4	4%
Pet Boarding & Kennels	114,560	250	117	723	81	69%	35	30%	1	1%
Credit Reporting Agencies	113,817	251	3,366	50	3,301	98%	58	2%	7	0%
Manufactured Homes Distributors & Manufacturers	111,345	252	285	389	229	80%	51	18%	5	2%
Computers - Supplies & Parts	110,889	253	978	158	857	88%	114	12%	7	1%
Water Well Drilling & Service	110,820	254	98	809	63	64%	35	36%	0	0%
Resorts	110,550	255	1,245	129	994	80%	243	20%	8	1%
Pressure Washing	109,681	256	134	643	76	57%	46	34%	12	9%
Water Softening & Conditioning Equipment Service & Supplies	109,665	257	216	472	181	84%	28	13%	7	3%
Asphalt	109,597	258	276	396	112	41%	149	54%	15	5%
Gun Dealers	108,494	259	747	197	618	83%	111	15%	18	2%
Magazine Sales	108,183	260	1,125	141	925	82%	160	14%	40	4%
Office Supplies	108,079	261	931	162	861	92%	66	7%	4	0%
Services - General	108,078	262	511	260	249	49%	247	48%	15	3%
Appliances - Major - Parts & Supplies	107,355	263	1,063	146	941	89%	114	11%	8	1%
Accountants	107,279	264	164	564	105	64%	58	35%	1	1%
Surveyors - Land	106,514	265	87	862	54	62%	30	34%	3	3%
Window Cleaning	106,261	266	134	643	56	42%	76	57%	2	1%
Home Electronics	105,007	267	1,630	99	1,483	91%	116	7%	31	2%
Photographic Equipment & Supplies - Retail	104,633	268	479	272	360	75%	105	22%	14	3%
Washing Machines & Drvrs - Rent & Lease	104,465	269	94	827	85	90%	9	10%	0	0%
Advertising Specialties	103,659	270	626	219	442	71%	169	27%	15	2%
Real Estate Agents	103,656	271	437	293	303	69%	126	29%	8	2%
Foundation Repair & House Leveling	103,202	272	179	542	143	80%	33	18%	3	2%
Internet Auction Service	103,131	273	329	350	301	91%	27	8%	1	0%
Floor Materials - Retail	102,578	274	207	483	150	72%	54	26%	3	1%
Information Bureaus	101,968	275	524	254	414	79%	82	16%	28	5%
Trucking	101,793	276	123	696	62	50%	58	47%	3	2%
Energy Conservation Products & Services	101,083	277	307	370	219	71%	74	24%	14	5%
Security Guard & Patrol Service	100,740	278	75	939	42	56%	28	37%	5	7%
Computers - Networks	100,667	279	894	169	785	88%	101	11%	8	1%
Dry Cleaners	100,430	280	1,704	94	855	50%	792	46%	57	3%
Engines - Rebuild & Exchange	99,790	281	207	483	150	72%	53	26%	4	2%
Appliances - Small - Service & Repair	99,492	282	531	251	226	43%	262	49%	43	8%
Pet Shops	99,079	283	283	317	288	72%	327	72%	3	1%
Collection Systems	98,649	284	402	317	314	78%	78	19%	10	2%
Carpenters	98,309	285	109	757	37	34%	68	62%	4	4%
Optical Goods - Retail	97,943	286	562	242	384	68%	171	30%	7	1%
Auto Warranty Plans	97,365	287	465	282	280	60%	116	25%	69	15%
Advertising - Internet	97,053	288	232	444	133	57%	88	38%	11	5%
Retirement Planning Service	96,356	289	87	862	66	76%	20	23%	1	1%
Auto Warranty Service	95,835	290	484	270	456	94%	26	5%	2	0%
Storage Units - Household & Commercial	95,734	291	1,760	91	1,538	87%	216	12%	6	0%
Septic Tanks & Systems Cleaning	94,939	292	155	584	105	68%	48	31%	2	1%
Internet Gaming	94,889	293	1,363	118	1,190	87%	155	11%	18	1%
Online Social Media/Networking	94,885	294	3,153	54	3,091	98%	53	2%	9	0%
Windows & Doors - Installation & Service	94,722	295	253	416	209	83%	36	14%	8	3%
Freight Forwarding	94,676	296	327	354	240	73%	83	25%	4	1%
Pet Supplies & Foods - Retail	94,424	297	597	234	461	77%	124	21%	12	2%
Advance Fee Loan Brokers	94,337	298	258	411	32	12%	115	45%	111	43%
Fence - Sales, Service & Contractors	94,076	299	236	438	161	68%	68	29%	7	3%
Pet Grooming	93,687	300	246	423	133	54%	110	45%	3	1%
Lawn & Garden Sprinkler Systems	93,654	301	141	631	82	58%	56	40%	3	2%
Air Duct Cleaning	93,639	302	267	405	142	53%	107	40%	18	7%
Landscape Designers	92,494	303	161	572	82	51%	72	45%	7	4%
Attorneys & Lawyers - Bankruptcy	92,089	304	280	392	80	29%	121	43%	79	28%
Womens Apparel - Retail	91,594	305	1,008	154	510	51%	489	49%	9	1%
Health & Medical Products	91,431	306	680	208	418	61%	247	36%	15	2%
Sales Lead Generation	90,741	307	292	382	228	78%	59	20%	5	2%
Mailing Services	90,705	308	1,926	85	1,752	91%	171	9%	3	0%
Car Wash & Polish	90,347	309	1,519	110	870	57%	597	39%	52	3%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Granite	90,298	310	203	493	123	61%	76	37%	4	2%
Online Education	90,222	311	427	300	348	81%	70	16%	9	2%
Exercise & Physical Fitness Programs	89,700	312	1,235	131	951	77%	273	22%	11	1%
Water & Sewer Line Protection	89,649	313	226	454	226	100%	0	0%	0	0%
Cosmetics & Perfumes - Retail	89,475	314	528	252	384	73%	138	26%	6	1%
Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Surgerv	89,462	315	279	393	214	77%	61	22%	4	1%
Florists - Retail	89,088	316	2,922	57	2,189	75%	719	25%	14	0%
Discount Stores	88,556	317	1,457	113	1,335	92%	116	8%	6	0%
Contractor - Commercial	88,410	318	92	835	43	47%	48	52%	1	1%
Publishers - Directory & Guide	88,289	319	648	212	492	76%	105	16%	51	8%
Swimming Pool Equipment & Supplies	88,036	320	400	318	279	70%	117	29%	4	1%
Property Maintenance	87,991	321	157	578	91	58%	65	41%	1	1%
Moving Brokers	87,503	322	706	206	562	80%	144	20%	0	0%
Real Estate Consultants	87,385	323	147	609	102	69%	43	29%	2	1%
Telemarketing Services	85,923	324	207	483	96	46%	80	39%	31	15%
Auto Services	85,841	325	622	223	456	73%	153	25%	13	2%
Advertising - Directory & Guide	85,673	326	1,749	92	1,470	84%	262	15%	17	1%
Signs	85,210	327	233	441	113	48%	116	50%	4	2%
Marketing - Home Based Business	85,033	328	161	572	155	96%	5	3%	1	1%
Doors	85,032	329	235	439	164	70%	63	27%	8	3%
Buying Clubs & Group Purchasing Service	84,459	330	457	287	435	95%	10	2%	12	3%
Marble & Granite Installation, Stonework Fabrication	84,051	331	207	483	112	54%	94	45%	1	0%
Electronic Equipment & Suppliers - Service & Repair	83,901	332	1,310	122	1,106	84%	189	14%	15	1%
Food Manufacturers, Wholesalers, Distributors	83,723	333	242	428	162	67%	72	30%	8	3%
Screening - Background & Employment	83,183	334	189	521	155	82%	33	17%	1	1%
Floors - Hardwood	83,011	335	470	279	416	89%	50	11%	4	1%
Grocers - Retail	82,846	336	759	195	569	75%	183	24%	7	1%
Natural Gas Companies	82,674	337	1,598	103	1,492	93%	104	7%	2	0%
Real Estate Appraisers	81,605	338	117	723	84	72%	29	25%	4	3%
Airlines	81,180	339	6,295	20	4,833	77%	1,439	23%	23	0%
Legal Services Plans	81,037	340	55	1,110	30	55%	25	45%	0	0%
In-Home Care	80,846	341	44	1,211	33	75%	11	25%	0	0%
Associations	80,753	342	325	356	271	83%	45	14%	9	3%
Collectibles	80,323	343	327	354	250	76%	75	23%	2	1%
Sweepstakes	80,276	344	168	560	118	70%	34	20%	16	10%
Campers - Wholesale & Manufacturers	80,151	345	254	414	247	97%	6	2%	1	0%
Computers - Sys Desioners & Consult	80,089	346	216	472	179	83%	35	16%	2	1%
Furniture Rent & Lease	79,970	347	1,272	128	1,211	95%	61	5%	0	0%
Spas & Hot Tubs - Dealers	79,932	348	272	401	217	80%	48	18%	7	3%
Bookkeeping Service	79,652	349	90	843	45	50%	41	46%	4	4%
Auto Parts & Supplies - Used & Rebuilt	79,338	350	393	321	272	56%	165	42%	6	2%
Magazines - Subscription Agents	78,811	351	636	216	491	77%	117	18%	28	4%
Industrial Equipment & Supplies	78,635	352	145	620	109	75%	33	23%	3	2%
Insurance - Homeowners	78,617	353	124	688	108	87%	14	11%	2	2%
Market Survey Companies	78,539	354	305	372	170	56%	115	38%	20	7%
Repossession Service	78,413	355	242	428	151	62%	84	35%	7	3%
Books - New	78,139	356	470	279	288	61%	172	37%	10	2%
Referral - Contractor	77,936	357	884	173	691	78%	193	22%	0	0%
Truck Repair & Service	77,648	358	185	527	112	61%	71	38%	2	1%
Ticket Broker	77,537	359	207	483	176	85%	26	13%	5	2%
Cabinet Manufacturer	76,933	360	95	817	69	72%	27	28%	0	0%
Product Development & Marketing	76,798	361	293	380	279	95%	11	4%	3	1%
Boat Dealers	76,694	362	228	452	159	70%	67	29%	2	1%
Moving Services - Labor & Materials	76,420	363	361	336	218	60%	135	37%	8	2%
Audio-Visual Equipment - Dealers	76,356	364	513	258	341	66%	164	32%	8	2%
Service Stations - Gasoline & Oil	75,968	365	744	200	409	55%	318	43%	17	2%
Buildings - Metal	75,957	366	129	669	93	72%	33	26%	3	2%
Product Sales - General	75,939	367	355	340	218	61%	116	33%	21	6%
Patio & Deck Builders	75,857	368	109	757	61	56%	44	40%	4	4%
Attorneys & Lawyers - Personal Injury & Property Damage	75,815	369	28	1,465	23	82%	5	18%	0	0%
Wigs & Hairpieces	75,779	370	407	310	213	52%	183	45%	11	3%
Attorneys & Lawyers - Collections Law	75,649	371	221	464	187	85%	31	14%	3	1%
Optometrists	75,604	372	505	263	399	79%	103	20%	3	1%
Auto Detailing	74,806	373	343	344	168	49%	164	48%	11	3%
Advertising - Direct Mail	73,846	374	329	350	263	80%	60	18%	6	2%
Nursing Homes	73,842	375	122	698	81	66%	38	31%	3	2%
Talent Listing Service	73,066	376	82	896	79	96%	1	1%	2	2%
Real Estate Loans	73,046	377	72	957	55	76%	15	21%	2	3%
Cosmetic Sales	72,874	378	347	342	204	59%	139	40%	4	1%
Hair Products and Equipment	72,487	379	355	340	214	60%	124	35%	17	5%
Apartment Finding & Rental Service	72,465	380	404	315	243	60%	144	36%	17	4%
Books - Textbooks New & Used	72,407	381	432	297	345	80%	74	17%	13	3%
Nurseries - Plants, Trees	72,395	382	533	250	365	68%	163	31%	5	1%
Incorporating Companies	72,359	383	111	745	93	84%	16	14%	2	2%
Shutters	72,081	384	384	748	69	63%	38	35%	3	3%
Checks - Printing	71,866	385	110	748	107	97%	2	2%	1	1%
Lawn & Garden Equipment & Supplies	71,798	386	308	368	225	79%	80	26%	3	1%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Insurance - Property	71,204	387	190	518	184	97%	6	3%	0	0%
Chimney Builders & Repair	71,038	388	109	757	61	56%	39	36%	9	8%
Dental Equipment & Supplies	70,738	389	108	762	94	87%	13	17%	1	1%
Patio, Porch & Deck Enclosures	70,562	390	149	600	120	81%	24	16%	5	3%
Caterers	70,370	391	170	557	80	47%	83	49%	7	4%
Air Conditioning Repair	70,170	392	173	552	92	53%	70	40%	11	6%
Printers	69,383	393	133	649	74	56%	40	30%	19	14%
Insurance Claim Processing Services	69,333	394	314	364	282	90%	31	10%	1	0%
Motorcycles - Supplies & Parts	69,105	395	458	285	323	71%	135	29%	0	0%
Association Management	68,918	396	288	385	260	90%	28	10%	0	0%
Newspapers	68,899	397	2,810	63	2,592	92%	214	8%	4	0%
Insurance - Accident & Health	68,844	398	237	437	68	29%	11	5%	158	67%
Dental Service Plans	68,709	399	163	565	149	91%	13	8%	1	1%
Management Consultants	68,506	400	153	594	97	63%	54	35%	2	1%
Mechanical Contractors	68,241	401	69	983	49	71%	19	28%	1	1%
Investment Securities	68,033	402	156	581	121	78%	34	27%	1	1%
Gas - Propane	67,910	403	310	366	285	92%	25	8%	0	0%
Money Orders & Transfers	67,773	404	777	192	758	98%	18	2%	1	0%
Floor Coverings & Installation	67,726	405	182	533	115	63%	64	35%	3	2%
Auto Manufacturers & Distributors	67,381	406	2,025	81	1,894	94%	120	6%	11	1%
Water Treatment Equipment, Service & Supplies	67,114	407	133	649	111	83%	19	14%	3	2%
Irrigation Systems & Equipment	66,989	408	118	714	93	79%	23	19%	2	2%
Lighting Fixtures - Retail	66,580	409	247	421	176	71%	45	18%	26	11%
Awnings & Canopies	66,027	410	182	533	120	66%	56	31%	6	3%
Resume Service	65,692	411	496	264	454	92%	40	8%	2	0%
Trucking Transportation Brokers	65,473	412	77	923	62	81%	14	18%	1	1%
Mobile Apps	65,289	413	555	245	412	74%	135	24%	8	1%
Contact Lenses	65,095	414	224	456	191	85%	32	14%	1	0%
Water Damage Restoration	64,959	415	122	698	98	80%	22	18%	2	2%
Satellite Equipment & Supplies	64,734	416	155	584	101	65%	47	30%	7	5%
Gift Certificates/Cards	64,693	417	749	196	657	88%	42	6%	50	7%
Insurance Consultants	64,644	418	118	714	96	81%	17	14%	5	4%
Photographers - Portrait	64,145	419	551	247	330	60%	184	33%	37	7%
Payroll Service	64,104	420	263	408	243	92%	19	7%	1	0%
Cable TV, Internet & Telephone Installation Service	63,925	421	768	193	688	90%	74	10%	6	1%
Auto Listing Service	63,470	422	182	533	155	85%	26	14%	1	1%
Mold & Mildew Inspection/Removal/Remediation	63,250	423	61	1,048	48	79%	11	18%	2	3%
Truck Dealers	63,187	424	221	464	153	69%	67	30%	1	0%
Driving Instruction	63,032	425	203	493	150	74%	49	24%	4	2%
Massage Therapists	62,762	426	621	225	360	58%	227	37%	34	5%
Financial Consultants - No License Required	62,410	427	50	1,155	29	58%	19	38%	2	4%
Auto Dealers - Antique & Classic	62,363	428	119	710	67	56%	49	41%	3	3%
Security Systems Consultants	62,073	429	310	366	260	84%	43	14%	7	2%
Legal Forms	62,023	430	185	527	155	84%	30	16%	0	0%
Identity Theft Protection & Prevention Services	61,558	431	82	896	75	91%	6	7%	1	1%
Office Supplies - Sale by Deceptive Telemarketing	61,292	432	523	255	344	66%	172	33%	7	1%
Architects	61,108	433	52	1,133	27	52%	25	48%	0	0%
Not Elsewhere Classified	61,014	434	886	171	350	40%	502	57%	34	4%
Garage Door Repair	60,540	435	251	418	159	63%	85	34%	7	3%
Cruises	60,531	436	1,201	136	1,110	92%	90	7%	1	0%
Duct Cleaning	60,095	437	100	798	56	56%	44	44%	0	0%
Toys - Retail	60,083	438	747	197	656	88%	81	11%	10	1%
Drug Abuse & Addiction - Info & Treatment	59,727	439	88	856	66	75%	21	24%	1	1%
Estate Planning & Management	59,438	440	28	1,465	22	79%	3	11%	3	11%
Cremation Services	59,102	441	74	943	68	92%	4	5%	2	3%
Water Companies - Utility	59,100	442	818	186	653	80%	163	20%	2	0%
Medical Billing Services	59,065	443	370	333	265	72%	100	27%	5	1%
Kitchen Cabinets & Equipment - Household	59,037	444	92	835	65	71%	26	28%	1	1%
Construction Management	58,524	445	99	806	64	65%	31	31%	4	4%
Leasing Service	58,017	446	243	426	200	82%	41	17%	2	1%
Physicians - Specialists	57,889	447	263	408	181	69%	80	30%	2	1%
Bathrooms & Sinks - Repair & Refinish	57,810	448	74	943	41	55%	30	41%	3	4%
Auto Service - Window Tinting	57,780	449	214	475	128	60%	78	36%	8	4%
Tutoring	57,657	450	146	616	100	68%	40	27%	6	4%
Accounting Services	57,296	451	94	827	57	61%	33	35%	4	4%
Scholarships & Financial Aid	57,202	452	299	377	285	95%	12	4%	4	1%
Interior Decorators & Designers	56,866	453	120	707	64	53%	52	43%	4	3%
Medical - Dental Discount Plans	56,672	454	94	827	67	71%	25	27%	2	2%
Photographers	56,650	455	639	214	245	38%	372	58%	22	3%
Childrens & Infants Wear - Retail	56,622	456	400	318	335	84%	56	14%	9	2%
Genealogists	56,510	457	231	446	226	98%	5	2%	0	0%
Call Centers	56,420	458	89	851	47	53%	36	40%	6	7%
Escrow Service	56,355	459	90	843	58	64%	29	32%	3	3%
Commercial Roofing	56,324	460	64	1,016	35	55%	28	44%	1	2%
Animal Hospitals	56,302	461	448	290	387	86%	59	13%	2	0%
Kitchen Remodeling	55,405	462	121	703	68	56%	44	36%	9	7%
Real Estate - Rentals by Individuals	55,351	463	299	377	169	57%	127	42%	3	1%
Adult Entertainment	55,212	464	147	609	68	46%	74	50%	5	3%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Computer Consultant	54,842	465	171	555	94	55%	65	38%	12	7%
Upholsterers	54,830	466	142	626	74	52%	62	44%	6	4%
Athletic Organizations	54,817	467	162	567	139	86%	20	12%	3	2%
Funeral Directors	54,612	468	117	723	85	73%	31	26%	1	1%
Parking Facilities	54,589	469	1,170	139	792	68%	336	29%	42	4%
Sportswear - Retail	54,541	470	875	176	499	57%	347	40%	29	3%
Passport & Visa Services	54,529	471	257	412	106	41%	150	58%	1	0%
Welding	54,431	472	54	1,120	25	46%	29	54%	0	0%
Painters - Commercial or Residential	54,332	473	198	503	71	36%	120	61%	7	4%
High Risk Behavior/Practices	54,264	474	494	265	11	2%	351	71%	132	27%
Oils - Essential	54,027	475	60	1,060	59	98%	1	2%	0	0%
Air Purifying & Cleaning Systems & Equipment	54,024	476	127	679	94	74%	27	21%	6	5%
Employment Service	53,857	477	86	875	49	57%	33	38%	4	5%
Hotels - Reservations	53,800	478	1,172	138	1,097	94%	72	6%	3	0%
Assisted Living Centers & Adult Family Homes	53,771	479	40	1,266	27	68%	11	28%	2	5%
Meat - Retail	53,757	480	147	609	87	59%	59	40%	1	1%
Boat Repair	53,488	481	122	698	56	46%	63	52%	3	2%
Seal Coating	53,468	482	108	762	54	50%	53	49%	1	1%
Campgrounds & RV Parks	53,217	483	267	405	197	74%	67	25%	3	1%
Candles - Wholesale & Manufacturers	52,875	484	126	682	123	98%	2	2%	1	1%
Engineers - Professional	52,856	485	20	1,688	14	70%	6	30%	0	0%
Garage Builders	52,783	486	204	490	162	79%	37	18%	5	2%
Pillows	52,684	487	132	654	102	77%	30	23%	0	0%
Taxicabs	52,532	488	270	403	123	46%	132	49%	15	6%
Office Furniture & Equipment	52,414	489	84	883	51	61%	26	31%	7	8%
Fund Raising Counselors & Oras	52,392	490	95	822	85	89%	10	11%	0	0%
Secret Shopper	52,089	491	39	1,281	10	26%	18	46%	11	28%
Check Cashing Service	52,063	492	417	306	351	84%	57	14%	9	5%
Medical Alarms	51,987	493	374	631	367	98%	6	2%	1	0%
Retail Stores	51,966	494	944	160	566	60%	341	36%	37	4%
Machine Shops	51,681	495	44	1,211	20	45%	24	55%	0	0%
Coupon Book Promotions	51,655	496	1,298	125	1,246	96%	52	4%	0	0%
Jewelry Designers	51,606	497	201	496	99	49%	89	44%	13	6%
Prescription Benefit Consultants	51,392	498	148	605	138	93%	10	7%	0	0%
Auto Parts & Supplies - Wholesale & Manufacturers	51,334	499	181	538	108	60%	72	40%	1	1%
Computers - Training	51,174	500	107	771	64	60%	28	26%	15	14%
Musical Instruments - Dealers	51,000	501	315	362	268	85%	44	14%	3	1%
Furniture Repair & Refinish	50,926	502	108	762	52	48%	54	50%	2	2%
Engineering Contractors - General	50,866	503	31	1,409	16	52%	15	48%	0	0%
Food - Sales & Delivery	50,643	504	543	248	412	76%	126	23%	5	1%
Credit Cards & Plans - Equipment & Supplies	50,527	505	608	229	593	98%	14	2%	1	0%
Bill Paving Service	50,259	506	250	419	248	99%	2	1%	0	0%
Laboratories - Medical	49,961	507	558	244	481	86%	57	10%	20	4%
Stucco & Exterior Coating Contractors	49,900	508	58	1,075	35	60%	22	38%	1	2%
Restaurant Equipment & Supplies	49,850	509	147	609	100	68%	35	24%	12	8%
Day Spas	49,580	510	412	308	207	50%	146	35%	59	14%
Credit Repair Services - Monitored	49,512	511	86	875	64	74%	22	26%	0	0%
Exercise Equipment & Machines - Sales	49,510	512	619	228	502	81%	111	18%	6	1%
Hardware - Retail	49,115	513	199	500	151	76%	46	23%	2	1%
Pawnbrokers	48,984	514	272	401	177	65%	89	33%	6	2%
Estates - Appraisals, Sales & Auctions	48,943	515	170	557	83	49%	77	45%	10	6%
Basement Waterproofing	48,846	516	83	886	70	84%	10	12%	3	4%
Lawn & Tree Care	48,760	517	222	461	119	54%	96	43%	7	3%
Landscape Architects	48,616	518	89	851	48	54%	39	44%	2	2%
Door-to-Door Sales - Magazines	48,445	519	374	331	140	37%	221	59%	13	3%
Social Security Services	48,376	520	41	1,252	38	93%	3	7%	0	0%
Auto Repair - Mobile	47,939	521	201	496	103	51%	95	47%	3	1%
Carports	47,874	522	304	375	249	82%	54	18%	1	0%
Communication Consultants	47,777	523	220	469	198	90%	17	8%	5	2%
Electronic Equipment & Supplies - Wholesale & Manufacturers	47,635	524	3,005	55	2,950	98%	51	2%	4	0%
Health & Diet Food Products - Wholesale & Manufacturing	47,618	525	213	477	134	63%	74	35%	5	2%
Mailing Lists	47,572	526	228	452	75	33%	152	67%	1	0%
Auto Customizing	47,432	527	193	514	71	37%	113	59%	9	5%
Building Construction Consultants	47,373	528	82	896	42	51%	39	48%	1	1%
Concrete - Stamped & Decorative	47,325	529	137	634	74	54%	63	46%	0	0%
Appliances - Used	47,077	530	319	360	152	48%	157	49%	10	3%
Monuments	46,969	531	221	464	123	56%	88	40%	10	5%
Fireplaces	46,960	532	167	563	114	68%	50	30%	3	2%
Event Planners	46,893	533	406	312	229	56%	151	37%	26	6%
Funeral Related Services	46,853	534	174	549	126	72%	46	26%	2	1%
Demolition Contractors	46,662	535	31	1,409	16	52%	14	45%	1	3%
Graphic Designers	46,648	536	105	779	38	36%	54	51%	13	12%
Upholstery & Carpet Cleaning	46,495	537	115	732	42	37%	65	57%	8	7%
Telephone Equipment & Systems Dealers	46,484	538	599	232	464	77%	134	22%	1	0%
Trucking - Heavy Hauling	46,300	539	41	1,252	28	68%	12	29%	1	2%
Utility Contractors	46,074	540	298	379	281	94%	17	6%	0	0%
Auto Auctions	46,011	541	179	542	105	59%	74	41%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Cooking Utensils	45,584	542	233	441	196	84%	36	15%	1	0%
Fulfillment Services	45,213	543	1,384	117	1,126	81%	248	18%	10	1%
Buses - Charter & Rental	45,139	544	155	584	78	50%	64	41%	13	8%
Manufactured Homes - Parks	45,131	545	118	714	74	63%	39	33%	5	4%
Clothes - Consignment & Resale	45,088	546	409	309	272	67%	92	22%	45	11%
Mental Health Services	44,943	547	72	957	58	81%	14	19%	0	0%
Rehabilitation Services	44,870	548	108	762	70	65%	38	35%	0	0%
Energy Management & Conservation Consultant	44,734	549	41	1,252	30	73%	8	20%	3	7%
Auto Accessories	44,610	550	275	398	117	43%	147	53%	11	4%
Environmental & Ecological Services	44,516	551	46	1,191	31	67%	13	28%	2	4%
Attorneys & Lawyers - Family	44,481	552	43	1,226	32	74%	11	26%	0	0%
Party Supplies	44,430	553	320	359	178	56%	134	42%	8	3%
Screen Enclosures	44,369	554	74	943	52	70%	19	26%	3	4%
Hunting & Fishing Services & Supplies	44,348	555	96	817	60	63%	31	32%	5	5%
Copiers & Copier Supplies	44,172	556	171	555	154	90%	17	10%	0	0%
Internet Access Provider	44,047	557	897	168	735	82%	160	18%	2	0%
Buildings - Pole & Post Frame	44,013	558	55	1,110	40	73%	15	27%	0	0%
Woodworking	43,839	559	101	792	38	38%	58	57%	5	5%
Rental Vacancy Listing Service	43,783	560	623	222	554	89%	67	11%	2	0%
Screen Printing	43,755	561	179	542	67	37%	106	59%	6	3%
Translators & Interpreters	43,726	562	37	1,309	16	43%	21	57%	0	0%
Plumbing Fixtures, Parts, Supplies - Retail	43,550	563	133	649	114	86%	18	14%	1	1%
Fire & Smoke Alarm Systems	43,416	564	52	1,133	42	81%	10	19%	0	0%
Log Cabins, Homes & Buildings	43,411	565	51	1,146	39	76%	12	24%	0	0%
Seminars & Training - Wealth Building & Real Estate Results not Substantiated	43,224	566	39	1,281	29	74%	10	26%	0	0%
Bedding	43,180	567	261	410	200	77%	45	17%	16	6%
Convenience Stores	43,112	568	369	334	170	46%	197	53%	2	1%
Funeral Homes	43,073	569	124	688	82	66%	42	34%	0	0%
Employment Contractors - Temporary Help	43,015	570	36	1,329	13	36%	20	56%	3	8%
Pet Services	43,002	571	83	886	50	60%	31	37%	2	2%
Gift Shops	42,882	572	229	449	154	67%	70	31%	5	2%
Television & Radio - Service & Repair	42,834	573	276	396	154	56%	106	38%	16	6%
Reverse Mortgage	42,738	574	80	906	74	93%	4	5%	2	3%
Physical Therapists	42,594	575	130	662	93	72%	35	27%	2	2%
Schools - General Interest	42,530	576	117	723	58	50%	39	33%	20	17%
Charity - Human Services (i.e. assistance to individuals & families)	42,468	577	66	998	46	70%	20	30%	0	0%
Jewelry Manufacturers	42,371	578	80	906	51	64%	26	32%	3	4%
Prize Promotions	42,298	579	49	1,164	37	76%	8	16%	4	8%
Charity - National	42,159	580	30	1,424	22	73%	8	27%	0	0%
Financing Consultants	42,150	581	82	896	58	71%	23	28%	1	1%
Attorneys & Lawyers - Criminal	41,963	582	24	1,562	15	63%	6	25%	3	13%
Safety Consultants	41,859	583	34	1,362	23	68%	10	29%	1	3%
Cutlery	41,856	584	30	1,424	24	80%	6	20%	0	0%
Logistics	41,754	585	132	654	89	67%	41	31%	2	2%
Door-to-Door Sales - Meat	41,256	586	140	632	73	52%	65	46%	2	1%
Bail Bonds	41,243	587	142	626	78	55%	62	44%	2	1%
Bathtub Refinishing	41,135	588	92	835	45	49%	42	46%	5	5%
Modular Homes	40,921	589	61	1,048	38	62%	22	36%	1	2%
Adult & Continuing Education	40,781	590	70	971	43	61%	22	31%	5	7%
Asbestos Removal Service	40,701	591	14	1,901	7	50%	7	50%	0	0%
Marriage, Family, Child, Individual Counselors	40,690	592	68	988	47	69%	7	24%	5	7%
Bridal Shops	40,629	593	424	302	271	64%	140	33%	13	3%
Building Restoration & Preservation	40,570	594	65	1,008	45	69%	20	31%	0	0%
Antiques - Dealers	40,517	595	105	779	66	63%	36	34%	3	3%
Auto & Truck Brokers	40,428	596	113	737	81	72%	28	25%	4	4%
Television Home Shopping	40,106	597	802	190	795	99%	7	1%	0	0%
Property Management - Industrial & Commercial	40,028	598	195	508	157	81%	36	18%	2	1%
Farm Equipment	39,828	599	158	576	126	80%	32	20%	0	0%
Hair Replacement	39,763	600	147	609	117	80%	27	18%	3	2%
Business Forms & Systems	39,668	601	69	983	46	67%	23	33%	0	0%
Appliances - Small - Dealers	39,638	602	197	507	114	58%	74	38%	9	5%
Mens Clothing & Furnishings - Retail	39,607	603	168	560	103	61%	65	39%	0	0%
Nail Salons	39,589	604	720	201	363	50%	333	46%	24	3%
Opticians	39,547	605	239	581	501	86%	76	13%	4	1%
Games & Supplies	39,476	606	222	461	132	59%	80	36%	10	5%
Personal Services	39,392	607	130	662	73	56%	54	42%	3	2%
Contractors - Gutters	39,376	608	87	862	56	64%	29	33%	2	2%
Recreational Vehicles - Repair & Service	39,195	609	143	622	90	63%	52	36%	1	1%
Retirement & Life Care Communities & Homes	39,193	610	70	971	58	83%	12	17%	0	0%
Ambulance Service	39,029	611	315	362	233	74%	79	25%	3	1%
Tattoos	38,982	612	182	533	83	46%	97	53%	2	1%
Amusement Parks & Places	38,928	613	650	211	554	85%	91	14%	5	1%
Recreational Vehicles - Equipment, Parts, Supplies	38,864	614	211	479	178	84%	32	15%	1	0%
Business Brokers	38,832	615	43	1,226	21	49%	19	44%	3	7%
Trailer Sales	38,787	616	76	929	50	66%	25	33%	1	1%
Buildings - Portable	38,659	617	85	881	71	84%	14	16%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Marine Sales & Service	38,461	618	97	813	59	61%	37	38%	1	1%
Auto Perform. Race & Sport Equipment	38,411	620	143	622	81	57%	61	43%	1	1%
Cleaning Services - Commercial Office	38,388	621	13	1,949	8	62%	5	38%	0	0%
Screens - Door & Window	38,305	621	71	965	53	75%	17	24%	1	1%
Motels	38,156	622	1,476	112	783	53%	679	46%	14	1%
Factoring Service	38,127	623	56	1,095	40	71%	14	25%	2	4%
Video Production Services	37,844	624	120	707	67	56%	48	40%	5	4%
E-Cigarettes	37,757	625	341	347	221	65%	118	35%	2	1%
Shopping Service - Protective, Comparative	37,744	626	56	1,095	53	95%	3	5%	0	0%
Promotional Products	37,568	627	87	862	36	41%	47	54%	4	5%
Animal Breeders	37,328	628	112	740	42	38%	64	57%	6	5%
Water Companies - Bottled, Bulk	37,256	629	908	165	881	97%	20	2%	7	1%
Health Maintenance Organizations	37,124	630	328	352	286	87%	42	13%	0	0%
Bullion Coin Dealers	37,104	631	48	1,175	43	90%	3	6%	2	4%
Home Repair & Maintenance	36,992	632	204	490	74	36%	111	54%	19	9%
Investment Management	36,943	633	74	943	35	47%	34	46%	5	7%
Bakers - Retail	36,938	634	288	385	176	61%	107	37%	5	2%
Martial Arts	36,920	635	199	500	123	62%	69	35%	7	4%
Title Loans	36,870	636	175	547	128	73%	46	26%	1	1%
Oil & Gas Exploration & Development	36,716	637	101	792	47	47%	50	50%	4	4%
Tool & Utility Sheds	36,547	638	105	779	79	75%	15	14%	11	10%
Publishers - Magazine	36,367	639	287	388	178	62%	103	36%	6	2%
All-Terrain Vehicles - ATVs	36,364	640	114	735	76	67%	36	32%	2	2%
Telephone Service - Long Distance	36,326	641	187	524	124	66%	60	32%	3	2%
Vehicle Transport Services	36,312	642	110	748	68	62%	40	36%	2	2%
Gun Safety & Marksmanship Instruction	36,310	643	53	1,127	32	60%	20	38%	1	2%
Coaching - Business	36,136	644	87	862	61	70%	25	29%	1	1%
Online Drug & Prescription Services	36,086	645	98	809	90	92%	5	5%	3	3%
Steel Fabricators	35,948	646	30	1,424	17	57%	12	40%	1	3%
Video Games - Dealers	35,902	647	845	180	565	67%	260	31%	20	2%
Vending Machines	35,894	648	74	943	42	57%	30	41%	2	3%
Physicians & Surgeons - Orthopedic Surgery	35,524	649	149	600	113	76%	35	23%	1	1%
Hobby & Model Construction Supplies - Retail	35,495	650	190	518	112	59%	73	38%	5	3%
Bicycle - Dealers	35,426	651	162	567	101	62%	57	35%	4	2%
Appraisers	35,299	652	74	943	51	69%	22	30%	1	1%
Pet Finding Service	35,227	653	21	1,657	19	90%	1	5%	1	5%
Commercial Products Manufacturers	35,098	654	273	399	238	87%	33	12%	2	1%
Beds - Retail	34,979	655	527	253	506	96%	20	4%	1	0%
Medical Service Organizations	34,936	656	133	649	84	63%	49	37%	0	0%
Lumber - Retail	34,928	657	61	1,048	41	67%	20	33%	0	0%
Road Service - Automotive	34,861	658	405	313	361	89%	41	10%	3	1%
Plastering Contractors	34,811	659	38	1,299	17	45%	21	55%	0	0%
Pet Sitting Services	34,667	660	64	1,016	55	86%	9	14%	0	0%
Car Service	34,662	661	378	326	338	89%	38	10%	2	1%
Auto Registration	34,615	662	80	906	72	90%	4	5%	4	5%
Home Decor, Accessories & Gifts - Online Retailer	34,532	663	620	226	361	58%	251	40%	8	1%
Attorneys & Lawyers - Tax	34,488	664	57	1,082	55	96%	1	2%	1	2%
Uniforms	34,484	665	194	512	134	69%	56	29%	4	2%
Radon Testing & Service	34,463	666	41	1,252	28	68%	9	22%	4	10%
Solar Energy Products - Retail	34,437	667	77	923	57	74%	19	25%	1	1%
Debt Repayment Plan	34,151	668	125	684	87	70%	31	25%	7	6%
Telephone Pre-Paid Card Sales & Distribution	34,101	669	1,543	109	1,464	95%	75	5%	4	0%
Food - Carry Out	34,082	670	444	291	287	65%	156	35%	11	0%
Non Profit Organizations - General Membership	33,754	671	107	771	77	72%	29	27%	1	1%
Real Estate Brokers	33,701	672	78	919	56	72%	20	26%	2	3%
Insurance Agents	33,559	673	132	654	114	86%	18	14%	0	0%
Real Estate - Rent to Own	33,554	674	46	1,191	24	52%	22	48%	0	0%
Brake Service	33,493	675	397	320	339	85%	58	15%	0	0%
Auto Seat Covers, Tops & Upholstery	33,419	676	62	1,036	41	66%	17	27%	4	6%
Small Engine Repair	33,265	677	110	748	62	56%	47	43%	1	1%
Auto Repair - Maintenance	33,244	678	767	194	370	48%	387	50%	10	1%
Business & Trade Organizations	33,181	679	148	605	110	74%	37	25%	1	1%
Blinds	33,125	680	138	633	113	82%	25	18%	0	0%
Physicians & Surgeons - Weight Reduction	33,064	681	40	1,266	30	75%	10	25%	0	0%
Electric Equipment & Supplies - Retail	33,043	682	145	639	64	44%	75	54%	6	4%
Recycling - Computers & Other Electronics	33,042	683	512	259	194	38%	173	34%	145	28%
Lawn Mowers - Sharpen & Repair	32,979	684	101	792	59	58%	42	42%	0	0%
Dental Laboratories	32,938	685	199	500	133	67%	66	33%	0	0%
Attorneys & Lawyers - Real Estate	32,923	686	22	1,625	16	73%	6	27%	0	0%
Home Theater	32,895	687	46	1,191	22	48%	24	52%	0	0%
Professional Organizations	32,844	688	89	851	82	92%	7	8%	0	0%
Pet Training - Dog	32,689	689	71	965	50	70%	21	30%	0	0%
Auto Paintless Dent Repair	32,599	690	38	1,299	29	76%	9	24%	0	0%
Banking Services	32,421	691	1,692	95	1,626	96%	63	4%	3	0%
Industrial Products Wholesalers & Distributors	32,248	692	155	584	149	96%	6	4%	0	0%
Nurses Schools	32,222	693	52	1,133	32	62%	20	38%	0	0%
Career & Outplacement Counseling	32,026	694	34	1,362	18	53%	14	41%	2	6%
Beauty Schools	31,946	695	124	688	79	64%	34	27%	11	9%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Insurance - Employee Benefits	31,908	696	47	1,185	46	98%	1	2%	0	0%
Computers - Network Security	31,683	697	85	881	38	45%	47	55%	0	0%
Golf Equipment & Supplies - Retail	31,670	698	128	674	37	72%	36	28%	0	0%
Art Galleries, Dealers & Consultants	31,648	699	146	616	102	70%	40	27%	4	3%
Stone Setting - Interlocking Pavers	31,638	700	59	1,067	31	53%	24	41%	4	7%
Health Care Management	31,529	701	185	527	148	80%	35	19%	2	1%
Storm Windows & Doors	31,500	702	105	779	90	86%	11	10%	4	4%
Lawn Mowers	31,383	703	106	774	79	75%	25	24%	2	2%
Attorneys & Lawyers - Bankruptcy & Taxes	31,178	704	33	1,378	22	67%	10	30%	1	3%
Electricians - Commercial	31,154	705	16	1,816	12	75%	4	25%	0	0%
Engines - Supplies, Equipment & Parts	31,094	706	69	983	45	65%	21	30%	3	4%
Search Engine Optimization Services	30,971	707	63	1,028	32	51%	27	43%	4	6%
Wines - Retail	30,945	708	153	594	127	83%	26	17%	0	0%
Schools - Private	30,908	709	37	1,309	37	73%	6	16%	4	11%
College Admission Counseling	30,826	710	64	1,016	61	95%	3	5%	0	0%
Refrigeration Equipment - Commercial - Sales & Service	30,817	711	76	929	37	49%	38	50%	1	1%
Battery Supplies	30,549	712	128	674	83	65%	45	35%	0	0%
Tanning Salons	30,455	713	568	241	332	58%	187	33%	49	9%
Food Products	30,393	714	122	698	77	63%	41	34%	4	3%
Herbs	30,386	715	75	939	43	57%	30	40%	2	3%
Taxes - Property Tax Consultants	30,362	716	24	1,562	21	88%	3	13%	0	0%
Pizza	30,341	717	624	221	271	43%	338	54%	15	2%
Wheels	30,301	718	84	883	45	54%	38	45%	1	1%
Electric Equipment - Service & Repair	30,228	719	223	458	174	78%	43	19%	6	3%
Commercial Products Wholesale & Distributor	30,141	720	434	295	412	95%	19	4%	3	1%
Physicians & Surgeons - Ophthalmology	30,126	721	132	654	112	85%	20	15%	0	0%
Motorcycles - Repairing & Service	30,076	722	130	662	65	50%	62	48%	3	2%
Attorneys Referral Service	30,005	723	58	1,075	49	84%	9	16%	0	0%
Business Promotions - General	29,994	724	86	875	54	63%	32	37%	0	0%
Insurance - Workers Compensation	29,992	725	22	1,625	22	100%	0	0%	0	0%
Health & Fitness Program Consultants	29,798	726	169	559	105	62%	61	36%	3	2%
Point of Sale Systems	29,673	727	221	464	209	95%	11	5%	1	0%
Auto Restoration	29,591	728	50	1,155	17	34%	31	62%	2	4%
Computer Business Services	29,515	729	434	295	383	88%	49	11%	2	0%
Coffee & Tea	29,502	730	121	703	75	62%	26	21%	20	17%
Manufactured Homes - Repair & Service	29,383	731	55	1,110	36	65%	18	33%	1	2%
Appliances - Major - Wholesale & Manufacturers	29,379	732	1,584	104	1,552	98%	29	2%	3	0%
Psychics	29,367	733	73	953	37	51%	32	44%	4	5%
Embroidery	29,348	734	110	748	58	53%	49	45%	2	3%
Sewer Contractors	29,344	735	54	1,120	35	65%	19	35%	0	0%
Employment Training	29,290	736	57	1,082	27	47%	28	49%	2	4%
Coins, Stamps & Precious Metals Dealer	29,247	737	48	1,175	30	63%	17	35%	1	2%
Insurance - Travel	29,244	738	289	384	287	99%	2	1%	0	0%
Dentist - Orthodontist	29,225	739	130	662	99	76%	30	23%	1	1%
Furniture Designers & Custom Builders	29,125	740	116	729	50	43%	58	50%	8	7%
Mufflers & Exhaust Systems	29,038	741	198	503	119	60%	79	40%	0	0%
Hair Styling and Services	28,877	742	321	358	192	60%	123	38%	6	2%
Auto Parts & Supplies - Custom Wheels/Rims	28,842	743	108	762	71	66%	34	31%	3	3%
Deck Builder	28,778	744	62	1,036	31	50%	28	45%	3	5%
Sand & Gravel	28,586	745	16	1,816	12	75%	4	25%	0	0%
Watches - Service & Repair	28,575	746	125	684	81	65%	43	34%	1	1%
Auto Repairing - Foreign	28,427	747	70	971	52	74%	18	26%	0	0%
Coupon Services	28,348	748	135	638	100	74%	32	24%	3	2%
Trust Companies	28,325	749	62	1,036	56	90%	6	10%	0	0%
Clubs	28,292	750	204	490	100	49%	103	50%	1	0%
Boat Builders	28,276	751	70	971	52	74%	18	26%	0	0%
Optical Equipment & Supplies	28,201	752	118	714	108	92%	9	8%	1	1%
Administrative Services	28,185	753	214	475	83	39%	5	2%	126	59%
Auto Salvage Yards	27,831	754	77	923	45	58%	32	42%	0	0%
Real Estate Schools	27,630	755	49	1,164	34	69%	14	29%	1	2%
Concrete - Custom	27,549	756	108	762	37	34%	64	59%	7	6%
Radio Stations & Broadcast Companies	27,525	757	880	174	860	98%	16	2%	4	0%
Human Resources	27,497	758	45	1,201	27	60%	18	40%	0	0%
Yellow Page Advertising	27,437	759	474	276	207	44%	251	53%	16	3%
Golf Carts	27,399	760	100	798	76	76%	24	24%	0	0%
Sunglasses	27,389	761	311	365	206	66%	86	28%	19	6%
Roofing Service Consultants	27,344	762	29	1,445	20	69%	8	28%	1	3%
Gas - Propane - Equipment & Supplies	27,309	763	241	431	230	95%	11	5%	0	0%
Answering Services	27,306	764	87	862	78	90%	8	9%	1	1%
Closet Systems & Accessories	27,298	765	60	1,060	39	65%	21	35%	0	0%
Attorneys & Lawyers - Divorce	27,129	766	18	1,756	9	50%	9	50%	0	0%
Adoption Services	26,957	767	21	1,657	15	71%	5	24%	1	5%
Radon Mitigation	26,740	768	14	1,901	13	93%	1	7%	0	0%
Bus Lines	26,723	769	1,196	137	1,121	94%	75	6%	0	0%
Physicians & Surgeons - Dermatology	26,719	770	387	322	133	34%	249	64%	5	1%
Furniture - Outdoor	26,622	771	185	527	149	81%	32	17%	4	2%
Condominiums	26,613	772	100	798	65	65%	33	33%	2	2%
Recycling Centers	26,519	773	70	971	45	64%	21	30%	4	6%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Cabin, Cottage & Chalet - Rentals	26,497	774	222	461	163	73%	52	23%	7	3%
CPR Training & Certification	26,263	775	299	1,445	22	76%	6	21%	1	3%
Home Design & Planning	26,133	776	35	1,345	17	49%	15	43%	3	9%
Motor Scooters - Dealers	26,132	777	232	444	116	50%	111	48%	5	2%
Hair Removal - Laser & Electrolysis	26,088	778	252	417	52	21%	80	32%	120	48%
Cleaning Supplies	26,065	779	148	605	54	36%	74	50%	20	14%
Swimming Pools - Maintenance	25,954	780	87	862	36	41%	46	53%	5	6%
Draperies & Curtains - Retail & Custom	25,910	781	83	886	42	51%	37	45%	4	5%
Estate Liquidators	25,895	782	70	971	35	50%	33	47%	2	3%
News Publications - Trade, Association	25,763	783	254	414	228	90%	25	10%	1	0%
Pet Foods - Wholesale & Manufacturers	25,724	784	55	1,110	37	67%	16	29%	2	4%
Auto Parts & Supplies - Used	25,701	785	231	446	138	60%	91	39%	2	1%
Oilfield Service	25,696	786	5	2,619	1	20%	2	40%	2	40%
Shirts - Custom Made	25,653	787	492	266	256	52%	231	47%	5	1%
Schools - Home Study	25,487	788	44	1,211	24	55%	10	23%	10	23%
Dentist - Dental Implants	25,245	789	69	983	57	75%	17	25%	0	0%
Drug & Alcohol Screening & Testing	25,233	790	118	714	103	87%	15	13%	0	0%
Disc Jockeys	25,226	791	119	710	51	43%	58	49%	10	8%
Auto Wrecking	25,224	792	156	581	68	44%	88	56%	0	0%
Truck Equipment & Parts	25,189	793	61	1,048	46	75%	14	23%	1	2%
Iron Work	25,089	794	66	998	31	47%	34	52%	1	2%
Photographers - Commercial	25,085	795	109	757	61	56%	43	39%	5	5%
Traffic School	25,049	796	38	1,299	37	97%	1	3%	0	0%
Coatings - Protective	25,040	797	38	1,299	21	55%	15	39%	2	5%
Attorneys & Lawyers - Estate Planning	25,038	798	8	2,299	3	38%	3	38%	2	25%
Auto Alarms & Security Systems	24,988	799	125	684	78	62%	46	37%	1	1%
Sunroom & Solarium Design & Construction	24,988	799	82	836	46	56%	28	34%	8	10%
Marine Contractors	24,969	801	36	1,329	24	67%	11	31%	1	3%
Building Inspection	24,846	802	43	1,226	27	63%	14	33%	2	5%
Shower Doors & Enclosures	24,841	803	56	1,095	36	64%	15	27%	5	9%
Medical Testing Companies	24,817	804	80	906	64	80%	15	19%	1	1%
Eyeglass Suppliers	24,748	805	118	714	76	64%	42	36%	0	0%
Carpet & Rug Distributors & Manufacturers	24,747	806	68	988	65	96%	2	3%	1	1%
Attorneys & Lawyers - Business Law/Corporation/Partnership	24,739	807	20	1,688	14	70%	6	30%	0	0%
Cigar & Cigarette & Tobacco Dealers - Retail	24,691	808	182	533	102	56%	78	43%	2	1%
Kitchen Accessories	24,676	809	142	626	60	42%	81	57%	1	1%
Adjusters	24,572	810	33	1,378	25	76%	7	21%	1	3%
Referral - Debt Relief Services	24,510	811	20	1,688	20	100%	0	0%	0	0%
Diamonds	24,479	812	14	1,901	10	71%	4	29%	0	0%
Computers - Wholesale & Manufacturers	24,436	813	891	170	869	98%	22	7%	0	0%
Window Shades	24,386	814	124	688	104	84%	19	15%	1	1%
Doors - Repair	24,353	815	43	1,226	24	56%	19	44%	0	0%
Land Companies	24,319	816	51	1,146	24	47%	24	47%	3	6%
Gold Buyers	24,245	817	25	1,536	18	72%	7	28%	0	0%
Animals - Nuisance Control - Trapping	24,215	818	127	679	103	81%	21	17%	3	2%
Television Stations & Broadcast Companies	24,190	819	132	654	91	69%	41	31%	0	0%
Pet Training	24,163	820	36	1,329	21	58%	15	42%	0	0%
Recycling Services	24,068	821	81	903	42	52%	36	44%	3	4%
Land Clearing & Leveling	24,049	822	7	2,387	3	43%	4	57%	0	0%
Spas & Hot Tubs - Service & Repair	23,974	823	67	994	29	43%	36	54%	2	3%
Energv Audits	23,954	824	44	1,211	29	66%	7	16%	8	18%
Stoves - Wood, Coal	23,937	825	74	943	50	68%	22	30%	2	3%
Elderly/Senior Specialty Services	23,905	826	26	1,513	19	73%	5	19%	2	8%
Immigration & Naturalization Consultants	23,853	827	95	822	76	80%	16	17%	3	3%
Auto Dealers - Online	23,705	828	152	597	100	66%	51	34%	1	1%
House & Building Movers	23,700	829	45	1,201	25	56%	17	38%	3	7%
Flags & Banners	23,558	830	34	1,362	25	74%	9	26%	0	0%
Television & Radio - Dealers	23,555	831	156	581	83	53%	66	42%	7	4%
Animal Health Products	23,517	832	37	1,309	25	68%	12	32%	0	0%
Lingerie	23,510	833	240	433	189	79%	50	21%	1	0%
Online Payments	23,475	834	134	643	126	94%	7	5%	1	1%
Generators - Electric	23,466	835	65	1,008	63	97%	2	3%	0	0%
Computer Printers Sales & Service	23,463	836	195	508	171	88%	24	12%	0	0%
Bathroom Remodeling - Walk-In Tubs	23,449	837	118	714	80	68%	37	31%	1	1%
Hair Weaving	23,411	838	90	843	36	40%	49	54%	5	6%
Home Improvements - Additions	23,405	839	33	1,378	21	64%	10	30%	2	6%
Stone - Natural	23,361	840	39	1,281	32	82%	7	18%	0	0%
Craft Supplies	23,340	841	134	643	96	72%	35	26%	3	2%
Telecommunications Equipment - Disability	23,336	842	284	390	270	95%	14	5%	0	0%
Sod & Sodding Service	23,225	843	61	1,048	39	64%	21	34%	1	2%
Dating Service - Online	23,178	844	645	213	551	85%	86	13%	8	1%
Physicians & Surgeons - Radiology	23,145	845	220	469	174	79%	46	21%	0	0%
Farms	23,122	846	53	1,127	25	47%	28	53%	0	0%
Senior Care Information and Resources	23,103	847	21	1,657	18	86%	3	14%	0	0%
Drilling & Boring Contractors	23,043	848	19	1,732	2	11%	2	11%	15	73%
Ammunition	23,008	849	105	779	40	38%	65	62%	0	0%
Psychologists	22,992	850	37	1,309	23	62%	14	38%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Mud Jacking Contractors	22,972	851	11	2,149	7	70%	3	30%	0	0%
Loading Companies	22,960	852	10	2,074	5	45%	6	55%	0	0%
Alterations - Clothing	22,827	853	94	827	40	57%	40	43%	0	0%
Metal Fabricators	22,793	854	29	1,445	16	55%	13	45%	0	0%
Psychiatrists & Psychiatric Services	22,785	855	60	1,060	47	78%	12	20%	1	2%
Paralegals	22,774	856	65	1,008	37	57%	27	42%	1	2%
Physicians & Surgeons - Family Practice	22,728	857	207	483	156	75%	48	23%	3	1%
Liquor Stores	22,716	858	104	787	65	63%	37	36%	2	2%
Spas & Hot Tubs - Rental - Wholesale, Manufacturing	22,687	859	46	1,191	39	85%	5	11%	2	4%
Manufactured Homes - Transporting	22,671	860	35	1,345	16	46%	19	54%	0	0%
Lubricating Service - Automotive	22,664	861	407	310	268	66%	136	33%	3	1%
Window Coverings	22,652	862	40	1,266	36	90%	4	10%	0	0%
Handbags	22,649	863	223	458	148	66%	71	32%	4	2%
Labor Posters	22,598	864	239	434	234	98%	5	2%	0	0%
Gymnasiums	22,539	865	603	230	370	61%	216	36%	17	3%
Costumes - Masquerade & Theatrical	22,495	866	96	817	49	51%	45	47%	2	2%
Storm Shelters	22,492	867	24	1,562	17	71%	7	29%	0	0%
Compliance Consulting	22,462	868	95	822	53	56%	21	22%	21	22%
Auto Driving School	22,458	869	148	605	94	64%	43	29%	11	7%
Elevators - Sales & Service	22,436	870	43	1,226	27	63%	16	37%	0	0%
Snow Removal Service	22,419	871	80	906	36	45%	34	43%	10	13%
Contractor - General Green Builder	22,418	872	65	1,008	45	69%	19	29%	1	2%
Data Communications Equipment & Systems	22,413	873	155	584	139	90%	15	10%	1	1%
Engineers - Civil	22,335	874	9	2,223	4	44%	5	56%	0	0%
Senior Home Care	22,329	875	29	1,445	20	69%	9	31%	0	0%
Road Building Contractors	22,320	876	20	1,688	12	60%	7	35%	1	5%
Jewelry Buyers	22,271	877	22	1,625	12	55%	8	36%	2	9%
Sightseeing Tours	22,265	878	161	572	80	50%	81	50%	0	0%
Incentive Programs	22,253	879	94	879	88	94%	6	6%	0	0%
Lecture & Seminar Bureaus	22,182	880	37	1,309	29	78%	6	16%	2	5%
Landscaping Equipment & Supplies	22,173	881	72	957	37	51%	33	46%	2	3%
Foreclosure Services	22,062	882	25	1,536	19	76%	6	24%	0	0%
Teeth Whitening Services	22,032	883	174	549	143	82%	29	17%	2	1%
Fire Protection Equipment & Supplies	21,886	884	21	1,657	10	48%	11	52%	0	0%
Contractors - Framing	21,843	885	12	2,012	3	25%	8	67%	1	8%
Adjusters - Public	21,825	886	29	1,445	22	76%	6	21%	1	3%
Auto Radios & Stereos - Sales & Repair	21,794	887	128	674	90	70%	37	29%	1	1%
Transportation Consultants	21,717	888	58	1,075	20	34%	38	66%	0	0%
Car Buying Service	21,670	889	66	998	28	42%	37	56%	1	2%
Grocery - Bulk Food Stores	21,667	890	73	853	45	62%	24	32%	4	2%
Screening - Tenant	21,656	891	134	643	129	96%	5	4%	0	0%
Wheelchair & Disability Transportation	21,630	892	29	1,445	22	76%	5	17%	2	7%
Shipping Masters	21,589	893	129	669	60	47%	67	52%	2	2%
Meat - Bulk & Itinerant	21,569	894	405	313	45	11%	288	71%	72	18%
Housewares - Retail	21,543	895	135	638	112	83%	23	17%	0	0%
Paper & Document Shredding	21,463	896	13	1,949	8	62%	5	38%	0	0%
Sheet Metal Work	21,398	897	21	1,657	16	76%	5	24%	0	0%
Bed & Breakfast	21,397	898	80	906	52	65%	26	33%	2	3%
Clocks - Service & Repair	21,381	899	90	843	67	74%	23	26%	0	0%
Trucking - Motor Freight	21,377	900	51	1,146	25	49%	26	51%	0	0%
Schools - Academic - Special Education	21,361	901	83	886	61	73%	17	20%	5	6%
Legal Information Services	21,314	902	59	1,067	32	54%	12	20%	15	25%
Modeling Schools	21,290	903	26	1,513	18	69%	3	12%	5	19%
Attorneys & Lawyers - Immigration & Naturalization	21,275	904	28	1,465	14	50%	13	46%	1	4%
Pharmaceutical Products - Wholesale & Manufacturing	21,269	905	106	774	68	64%	35	33%	3	3%
Aluminum Fabricators	21,215	906	29	1,445	20	69%	8	28%	1	3%
Booths - Toll, Parking	21,197	907	553	246	512	93%	40	7%	1	0%
Adult Novelties	21,195	908	76	929	33	43%	43	57%	0	0%
Cosmetics - Wholesale & Manufacturers	21,155	909	226	454	150	66%	72	32%	4	2%
Surplus & Salvage Merchandise	21,144	910	57	1,082	33	58%	21	37%	3	5%
Marketing Software	21,129	911	61	1,048	41	67%	18	30%	2	3%
Auto Repair & Service - Diesel	21,123	912	67	994	35	52%	31	46%	1	1%
Hypnotherapists - Hypnotists	21,119	913	63	1,028	54	86%	8	13%	1	2%
Roof Cleaning & Stain Removal	21,104	914	21	1,657	16	76%	5	24%	0	0%
Schools - Academic - Pre & Kindergarten	21,060	915	69	983	47	68%	21	30%	1	1%
Shoes - Orthopedic	21,017	916	62	1,036	47	76%	14	23%	1	2%
Laser Cosmetic Services	20,995	917	130	662	56	43%	52	40%	22	17%
Campers - Dealers	20,988	918	72	957	58	81%	14	19%	0	0%
Magazines - Distributors	20,932	919	198	503	78	39%	117	59%	3	2%
Art Goods	20,815	920	1,028	152	972	95%	56	5%	0	0%
Concrete - Ready Mixed	20,774	921	31	1,409	17	55%	13	42%	1	3%
Tractor Dealers	20,772	922	72	957	56	78%	14	19%	2	3%
Foundations - Education, Philanthropy, Research	20,771	923	31	1,409	27	87%	3	10%	1	3%
Recruitment Services	20,763	924	54	1,120	34	63%	18	33%	2	4%
Animal Rescue Relocation	20,705	925	59	1,067	40	68%	19	32%	0	0%
Schools - Academic - Elementary & Secondary	20,695	926	45	1,201	34	76%	11	24%	0	0%
Kitchen & Bath Design	20,608	927	56	1,095	36	64%	19	34%	1	2%
Professional Fundraiser	20,578	928	43	1,226	31	72%	9	21%	3	7%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Government Grant Services	20,524	929	44	1,211	19	43%	15	34%	10	23%
Telecommunication Equipment & Systems Service & Repair	20,524	929	61	1,048	44	72%	16	26%	1	2%
Taxidermists	20,519	931	72	957	40	56%	29	40%	3	4%
Meat - Wholesale	20,472	932	12	2,012	3	25%	7	58%	2	17%
Media Consultant	20,418	933	82	896	59	72%	23	28%	0	0%
Engineering Consultants	20,410	934	19	1,732	12	63%	7	37%	0	0%
Boat Equipment & Supplies	20,371	935	77	923	28	36%	48	62%	1	1%
Copy & Duplicating Service	20,343	936	33	1,378	19	58%	13	39%	1	3%
Real Estate - Commercial	20,279	937	50	1,155	31	62%	19	38%	0	0%
Publishing Consultants	20,275	938	52	1,133	29	56%	22	42%	1	2%
Charity - Children & Youth	20,273	939	21	1,657	14	67%	7	33%	0	0%
Gutter Cleaning	20,258	940	34	1,362	25	74%	8	24%	1	3%
Vacuum Cleaners - Service & Repair	20,215	941	58	1,075	34	59%	23	40%	1	2%
Employment Service - Employee Leasing	20,095	942	43	1,226	40	93%	3	7%	0	0%
Engineers - Structural	20,081	943	7	2,387	7	100%	0	0%	0	0%
Photographers - Wedding	20,056	944	181	838	64	35%	109	60%	8	4%
Construction Equipment Sales / Services	20,023	945	49	1,164	31	63%	17	35%	1	2%
Candles - Retail	20,004	946	116	729	104	90%	10	9%	2	2%
Driveway Installation, Paving & Repair	19,999	947	129	669	29	22%	91	71%	9	7%
Pharmacy - Compounding	19,946	948	61	1,048	43	70%	15	25%	3	5%
Contractor - Spray Foam Insulation	19,907	949	17	1,775	11	65%	5	29%	1	6%
Furniture - Rustic	19,887	950	137	634	89	65%	48	35%	0	0%
Motivational & Self Improvement Training	19,860	951	49	1,164	30	61%	19	39%	0	0%
Stock & Bond Brokers	19,850	952	76	929	57	75%	17	22%	2	3%
Basement - Remodeling	19,805	953	19	1,732	12	63%	5	26%	2	11%
Data Processing Service	19,791	954	77	923	37	48%	26	34%	14	18%
Plumbing - Renovation & Repair	19,785	955	86	875	45	52%	40	47%	1	1%
Attorneys & Lawyers - Social Security & Disability	19,780	956	10	2,149	10	100%	0	0%	0	0%
Marinas	19,726	957	72	957	48	67%	21	29%	3	4%
Auto Service - Sound Systems Sales & Service	19,633	958	124	688	93	75%	31	25%	0	0%
Screen Repair	19,615	959	44	1,211	21	48%	21	48%	2	5%
Animal Shelters	19,579	960	62	1,036	42	68%	18	29%	2	3%
Sitting Services	19,564	961	212	478	212	100%	0	0%	0	0%
Process Servers	19,540	962	53	1,127	21	40%	31	58%	1	2%
Casinos	19,456	963	205	489	152	74%	52	25%	1	0%
Junk Removal	19,377	964	26	1,513	22	85%	4	15%	0	0%
Appliances - Small - Wholesale & Manufacturers	19,304	965	195	508	183	94%	12	6%	0	0%
Staffing - Technical	19,291	966	25	1,536	14	56%	10	40%	1	4%
Recreational Vehicles - Rent & Lease	19,268	967	84	882	53	62%	31	37%	0	0%
Digital Media	19,237	968	178	546	117	66%	61	34%	0	0%
Facility Maintenance	19,215	969	57	1,082	24	42%	33	58%	0	0%
Food & Beverage Services	19,098	970	128	674	76	59%	51	40%	1	1%
License Services	19,015	971	62	1,036	51	82%	11	18%	0	0%
Roofing Materials	19,011	972	40	1,266	32	80%	7	18%	1	3%
Furniture - Wholesale	19,008	973	97	813	43	44%	52	54%	2	2%
Design & Build Contractor	18,960	974	30	1,424	11	37%	18	60%	1	3%
Fireplace Equipment - Retail	18,879	975	88	856	72	82%	16	18%	0	0%
Trailers - Automotive Utility	18,867	976	46	1,191	30	65%	16	35%	0	0%
Novelties - Retail	18,820	977	113	737	59	52%	35	31%	19	17%
Homeopaths	18,804	978	11	2,074	8	73%	3	27%	0	0%
Pet Boarding - Dogs	18,760	979	37	1,309	24	65%	13	35%	0	0%
Gun sights, Scopes & Mounts	18,757	980	109	757	24	22%	79	72%	6	6%
Police & Fire Organizations	18,740	981	7	2,387	7	29%	5	71%	0	0%
Termite Control	18,660	982	23	1,589	19	83%	4	17%	0	0%
Sports & Recreation	18,658	983	283	391	134	47%	143	51%	6	2%
Air Conditioning Supplies & Parts	18,613	984	63	1,028	32	51%	29	46%	2	3%
Cemeteries	18,606	985	154	592	112	73%	41	27%	1	1%
Artificial Turf	18,596	986	28	1,465	18	64%	10	36%	0	0%
Sound Systems & Equipment	18,513	987	100	798	70	70%	30	30%	0	0%
Drainage Contractors	18,503	988	22	1,625	11	50%	10	45%	1	5%
Carpet Layers	18,498	989	25	1,536	12	48%	12	48%	1	4%
Hospices	18,472	990	12	2,012	9	75%	3	25%	0	0%
Ink Cartridge - Refill & Sales	18,463	991	130	662	68	52%	59	45%	3	2%
Recording Service - Sound & Video	18,403	992	37	1,309	20	54%	16	43%	1	3%
Mobile Telephone Equipment & Supplies	18,307	993	185	527	82	44%	98	53%	5	3%
Computers - Used	18,276	994	60	1,060	44	73%	14	23%	2	3%
Contract Manufacturing	18,271	995	79	913	53	67%	25	32%	1	1%
Massage Therapeutic	18,261	996	201	496	125	62%	67	33%	9	4%
Wedding Consultants	18,256	997	113	737	69	61%	40	35%	4	4%
Government - State	18,198	998	363	335	279	77%	84	23%	0	0%
Medical Business Administration	18,191	999	44	1,211	36	82%	8	18%	0	0%
Pain Management Services	18,170	1,000	66	998	35	53%	31	47%	0	0%
Compact Discs, Tapes & Records - Retail	18,162	1,001	44	1,211	21	48%	22	50%	1	2%
Liquidators	18,144	1,002	90	843	40	44%	48	53%	2	2%
Consultants - Automobile Purchase	18,083	1,003	66	998	52	79%	14	21%	0	0%
Digital Marketing	18,078	1,004	87	862	58	67%	27	31%	2	2%
Attorneys & Lawyers - Litigation	18,015	1,005	13	1,949	6	46%	7	54%	0	0%
Computers - Rent & Lease	17,986	1,006	509	261	506	99%	3	1%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Telecommunication Equipment & Systems Dealers	17,976	1,007	221	464	194	88%	25	11%	2	1%
Personal Trainers	17,964	1,008	101	792	53	52%	47	47%	1	1%
Spoliting Organizations	17,961	1,009	22	1,625	11	50%	7	37%	4	18%
Animal & Wildlife Removal	17,951	1,010	58	1,075	25	43%	30	52%	3	5%
Diabetes Services & Supplies	17,925	1,011	62	1,036	48	77%	13	21%	1	2%
Hospitalization, Medical & Surgical Plans	17,779	1,012	147	609	128	87%	18	12%	1	1%
Solar Energy Products Service & Repair	17,703	1,013	51	1,146	30	59%	21	41%	0	0%
Day Care - Adults	17,666	1,014	7	2,387	7	100%	0	0%	0	0%
Banquet Facilities	17,647	1,015	73	953	27	37%	45	62%	1	1%
Animal Registration & Identification	17,645	1,016	9	2,223	6	67%	3	33%	0	0%
Trailers - Camping & Travel	17,629	1,017	56	1,095	43	77%	12	21%	1	2%
Nanny Service	17,628	1,018	48	1,175	37	77%	11	23%	0	0%
Barbers	17,595	1,019	62	1,036	35	56%	26	42%	1	2%
Venetian Blinds - Dealers	17,579	1,020	108	762	94	87%	13	12%	1	1%
Wedding Supplies & Services	17,570	1,021	100	798	66	66%	31	31%	3	3%
Charity - Veterans & Military	17,565	1,022	3	2,929	0	0%	3	100%	0	0%
Chemicals	17,556	1,023	38	1,299	26	68%	12	32%	0	0%
Paint - Retail	17,549	1,024	37	1,309	18	49%	16	43%	3	8%
Concrete Products	17,533	1,025	26	1,513	18	69%	8	31%	0	0%
Government - US	17,516	1,026	189	521	151	80%	37	20%	1	1%
Charity - Animal Protection	17,383	1,027	48	1,175	38	79%	10	21%	0	0%
Military Goods	17,381	1,028	23	1,589	16	70%	6	26%	1	4%
Waste Reduction, Recycle Service - Industrial	17,344	1,029	98	809	59	60%	38	39%	1	1%
Fund Raising Games, Merchandise, Supplies	17,324	1,030	28	1,465	22	79%	5	18%	1	4%
Party Supplies - Renting	17,323	1,031	91	839	42	46%	36	40%	13	14%
Contractor - Metal Roofing	17,318	1,032	36	1,329	21	59%	14	39%	1	3%
Urgent Care Centers	17,283	1,033	242	428	155	64%	85	35%	2	1%
Sprinklers - Automatic - Fire	17,248	1,034	10	2,149	8	80%	2	20%	0	0%
Scholastic Prep Courses, Books & Materials	17,132	1,035	149	600	75	50%	57	38%	17	11%
Vacuum Cleaning Systems	17,114	1,036	39	1,281	33	85%	6	15%	0	0%
Consignment Service	17,110	1,037	155	584	68	44%	76	49%	11	7%
Laser Eye Surgery	17,109	1,038	24	1,562	18	75%	5	21%	1	4%
Camps	17,081	1,039	57	1,082	27	47%	29	51%	1	2%
Dancing Instruction	17,001	1,040	56	1,095	41	73%	15	27%	0	0%
Sewing Machines - Dealers	16,973	1,041	47	1,185	32	68%	13	28%	2	4%
Test Publishers	16,941	1,042	116	729	106	91%	6	5%	4	3%
Credit Cards - Protection Service	16,938	1,043	56	1,095	37	66%	11	20%	8	14%
Churches	16,919	1,044	39	1,281	19	49%	19	49%	1	3%
Automobile Dealers - Imported Cars	16,897	1,045	186	525	124	67%	59	32%	3	2%
Podiatrists	16,860	1,046	87	862	66	76%	20	23%	1	1%
Truck Driver Training	16,853	1,047	28	1,465	19	75%	7	25%	0	0%
Tile & Grout Cleaning	16,757	1,048	32	1,393	15	47%	15	47%	2	6%
Industrial Manufacturers	16,731	1,049	21	1,657	14	67%	7	33%	0	0%
DVD sales & service	16,702	1,050	215	474	69	32%	141	66%	5	2%
Windows - Repairing	16,660	1,051	31	1,409	19	61%	10	32%	2	6%
Document Imaging & Scanning Service	16,646	1,052	30	1,424	26	87%	2	7%	2	7%
Patent Agents	16,645	1,053	35	1,345	31	89%	3	9%	1	3%
Nutrition	16,644	1,054	26	1,513	11	42%	15	58%	0	0%
Promotional Products - Wearable	16,627	1,055	143	622	106	74%	25	17%	12	8%
Dentist - Dental Surgery	16,608	1,056	89	851	74	83%	15	17%	0	0%
Safety Equipment & Clothing	16,468	1,057	61	1,048	42	69%	19	31%	0	0%
Corporate Travel	16,462	1,058	26	1,513	20	77%	6	23%	0	0%
Glasses - Repair	16,443	1,059	110	748	35	32%	64	58%	11	10%
Alcoholism Info & Treatment Centers	16,439	1,060	25	1,536	19	76%	6	24%	0	0%
Steel Erectors	16,427	1,061	9	2,223	6	67%	3	33%	0	0%
Environmental Consulting & Contracting	16,417	1,062	17	1,775	8	47%	9	53%	0	0%
Toner Cartridges	16,390	1,063	88	856	46	52%	39	44%	3	3%
Pharmaceutical Products - Research	16,348	1,064	16	1,816	12	75%	4	25%	0	0%
Coaching - Life	16,278	1,065	15	1,866	7	47%	8	53%	0	0%
Entertainers	16,234	1,066	86	875	36	42%	47	55%	3	3%
E-Learning	16,198	1,067	22	1,625	10	45%	12	55%	0	0%
Gift Baskets & Parcels	16,181	1,068	106	774	65	61%	39	37%	2	2%
Music Publishers	16,174	1,069	22	1,625	13	59%	9	41%	0	0%
Commercial Painting Contractor	16,161	1,070	193	1,688	10	50%	9	45%	1	5%
Employee Benefit Plans	16,161	1,070	20	514	190	98%	3	2%	0	0%
Auto Machine Shops	16,138	1,071	48	1,173	25	52%	23	48%	0	0%
Truck Rent & Lease	16,138	1,072	1,033	150	1,005	97%	28	3%	0	0%
Night Clubs	16,120	1,074	99	806	49	49%	48	48%	2	2%
Optical Goods - Service & Repair	16,074	1,075	95	822	70	74%	23	24%	2	2%
Toys - Wholesale & Manufacturers	16,063	1,076	121	703	100	83%	20	17%	1	1%
Educational Research	16,059	1,077	76	929	56	74%	17	22%	3	4%
Home Owners Associations	16,029	1,078	100	798	72	72%	28	28%	0	0%
Data Recovery	16,027	1,079	74	943	51	69%	22	30%	1	1%
Data Systems - Consultants & Designers	16,020	1,080	35	1,345	25	71%	9	26%	1	3%
Assisted Living & Adult Family Homes	16,009	1,081	46	1,191	31	67%	15	33%	0	0%
Debt Relief Services (Non-compliant with FTC Rule)	15,997	1,082	48	1,175	4	8%	18	38%	26	54%
Physicians & Surgeons - OB/GYN	15,993	1,083	96	817	63	66%	29	30%	4	4%
Physicians & Surgeons - Pediatrics	15,976	1,084	117	723	99	85%	18	15%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Investment Seminars	15,960	1,085	40	1,266	28	70%	11	28%	1	3%
Maid & Butlers Service	15,922	1,086	45	1,201	20	44%	24	52%	1	2%
Video Games - Wholesale & Manufacturers	15,913	1,087	813	1,888	776	95%	37	5%	0	0%
Airport Transportation	15,889	1,088	155	584	116	75%	39	25%	0	0%
Consultant - Planning	15,805	1,089	21	1,657	12	57%	6	29%	3	14%
DNA Testing	15,765	1,090	55	1,110	49	89%	5	9%	1	2%
Video Tapes & Discs Sales & Rentals	15,765	1,090	124	688	79	64%	37	30%	8	6%
Telephone Equipment & Systems Service & Repair	15,751	1,092	81	903	39	48%	41	51%	1	1%
Scrap Metals	15,748	1,093	21	1,657	12	57%	8	38%	1	5%
Insurance Services - Commercial	15,734	1,094	39	1,281	28	72%	11	28%	0	0%
Savings & Loan Associations	15,726	1,095	56	1,095	39	70%	16	29%	1	2%
Importers	15,719	1,096	43	1,226	12	28%	31	72%	0	0%
Stock & Bond Transfer Agents	15,713	1,097	33	1,378	29	88%	4	12%	0	0%
Baby Accessories & Services	15,710	1,098	208	481	110	53%	96	46%	2	1%
Glass Coating & Tinting	15,691	1,099	26	1,513	18	69%	8	31%	0	0%
Wheel Chair Lifts & Ramps	15,672	1,100	41	1,252	28	68%	13	37%	0	0%
Music Instruction - Instrumental	15,648	1,101	52	1,133	40	77%	10	19%	2	4%
Machine Tools	15,640	1,102	35	1,345	23	66%	11	31%	1	3%
Auto Body Shop Equipment & Sup	15,633	1,103	67	994	42	63%	24	36%	1	1%
Rental Service Stores & Yards	15,632	1,104	135	638	90	67%	44	33%	1	1%
Holding Companies	15,615	1,105	78	919	70	90%	7	9%	1	1%
Videotape, CD, & DVD Duplication & Transfer Services	15,613	1,106	66	998	55	83%	11	17%	0	0%
Auto Services - Oil & Lube	15,609	1,107	361	336	328	91%	32	9%	1	0%
Business Credit Builder	15,597	1,108	19	1,732	14	74%	5	26%	0	0%
Consultants - Medical	15,584	1,109	31	1,409	22	71%	8	26%	1	3%
Jewelers - Wholesale	15,563	1,110	21	1,657	12	57%	8	38%	1	5%
Marble - Natural	15,552	1,111	12	2,012	5	42%	7	58%	0	0%
Tools - Hand	15,453	1,112	96	817	82	85%	14	15%	0	0%
Airlines - Ticket Agencies	15,445	1,113	95	822	74	78%	18	19%	3	3%
Concrete - Restoration, Sealing & Cleaning	15,407	1,114	49	1,164	24	49%	20	41%	5	10%
Door-to-Door Sales - Cleaning Supplies	15,335	1,115	25	1,536	9	36%	15	60%	1	4%
Baseball Cards & Sports Memorabilia	15,280	1,116	117	723	33	28%	84	72%	0	0%
Dentistry - Cosmetic	15,268	1,117	55	1,110	43	78%	12	22%	0	0%
Furniture - Childrens	15,236	1,118	86	875	49	57%	35	41%	2	2%
Thrift Shops	15,222	1,119	107	771	59	55%	41	38%	7	7%
Sales Promotion Service	15,216	1,120	58	1,075	36	62%	5	9%	17	29%
Taxes - Negotiators	15,213	1,121	15	1,866	10	67%	5	33%	0	0%
Christmas Trees	15,209	1,122	112	740	64	57%	47	42%	1	1%
Annuities	15,164	1,123	21	1,657	20	95%	1	5%	0	0%
Truck accessories	15,161	1,124	50	1,155	34	68%	16	32%	0	0%
Air Ambulance Service	15,141	1,125	33	1,378	28	85%	5	15%	0	0%
Solar Energy Equipment & Systems Manufacturing & Distribution	15,140	1,126	40	1,266	34	85%	6	15%	0	0%
China & Glassware - Retail	15,109	1,127	22	1,625	11	50%	11	50%	0	0%
Fabric Shops	15,072	1,128	101	792	85	84%	15	15%	1	1%
Electric Motors - Dealers & Repairing	15,054	1,129	45	1,201	22	49%	21	47%	2	4%
Fire Protection Contractor	15,033	1,130	35	1,345	18	51%	16	46%	1	3%
Roommate Referral Service	15,025	1,131	119	710	105	88%	4	3%	10	8%
Dentistry - Children	15,014	1,132	79	913	62	78%	16	20%	1	1%
Medical Imaging Services	15,008	1,133	142	626	110	77%	32	23%	0	0%
Swimming Pool Enclosures	15,006	1,134	34	1,362	25	74%	9	26%	0	0%
Basement - Contractors	14,974	1,135	39	1,281	29	74%	10	26%	0	0%
Pumps - Service & Repair	14,969	1,136	15	1,866	9	60%	5	33%	1	7%
Concrete Repair/Leveling	14,953	1,137	32	1,393	18	56%	14	44%	0	0%
Stair Lifts	14,928	1,138	20	1,688	17	85%	3	15%	0	0%
Heating Equipment & Systems Cleaning & Repair	14,906	1,139	42	1,245	27	64%	15	36%	0	0%
Health Care - Staffing	14,835	1,140	25	1,536	17	68%	6	24%	2	8%
Survival Products & Supplies	14,835	1,140	123	696	84	68%	36	29%	3	2%
Audiologists	14,802	1,142	15	1,866	13	87%	2	13%	0	0%
Franchising	14,792	1,143	41	1,252	27	66%	14	34%	0	0%
Appliances - Major - Rent & Lease	14,776	1,144	74	943	49	66%	21	28%	4	5%
Bed Bug Removal	14,754	1,145	32	1,393	27	84%	4	13%	1	3%
Books - Used & Rare	14,714	1,146	48	1,175	41	85%	7	15%	0	0%
Telephone & Television Cable Contractors	14,710	1,147	59	1,067	36	61%	21	36%	2	3%
Government Offices	14,680	1,148	66	999	40	61%	21	32%	5	8%
Watches - Wholesale & Manufacturers	14,679	1,149	60	1,060	39	65%	21	35%	0	0%
Swimming Pools & Hot Tubs	14,678	1,150	72	957	59	82%	12	17%	1	1%
Security Cameras	14,654	1,151	66	998	34	52%	30	45%	2	3%
Seals - Notary & Corporation	14,643	1,152	28	1,465	24	86%	4	14%	0	0%
Magazines - Dealers	14,591	1,153	200	499	90	45%	107	54%	3	2%
Pipe Line Contractors	14,574	1,154	15	1,866	11	73%	4	27%	0	0%
Bars & Taverns	14,565	1,155	57	1,082	23	40%	34	60%	0	0%
Clinics - Pain Management	14,557	1,156	35	1,345	22	63%	13	37%	0	0%
Tile & Marble	14,537	1,157	37	1,309	18	49%	16	43%	3	8%
General Merchandise - Wholesale	14,508	1,158	64	1,016	32	50%	29	45%	3	5%
Physicians & Surgeons - Hormone Replacement Therapy	14,496	1,159	25	1,536	18	72%	5	20%	2	8%
Ornamental Metal Work	14,472	1,160	19	1,732	14	74%	4	21%	1	5%
Consignment Service - Online	14,467	1,161	49	1,164	38	78%	9	18%	2	4%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Meat Packers	14,462	1,162	17	1,775	4	24%	12	71%	1	6%
Sporting Goods - Wholesale & Manufacturers	14,442	1,163	83	886	61	73%	22	27%	0	0%
Pest Control Supplies & Equipment	14,426	1,164	15	1,866	13	87%	0	0%	2	13%
Playground Equipment	14,311	1,165	52	1,133	35	67%	16	31%	1	2%
Grant - Scholarship - Financial Aid Finder Service	14,292	1,166	33	1,378	8	24%	7	21%	18	55%
Video Games - Supplies & Parts	14,276	1,167	128	674	79	62%	49	38%	0	0%
Millwork	14,247	1,168	17	1,775	11	65%	6	35%	0	0%
Medical Record Service	14,222	1,169	46	1,191	38	83%	7	15%	1	2%
Home Accessories	14,219	1,170	93	834	57	61%	32	34%	4	4%
Landscape Contractors - Commercial	14,199	1,171	12	2,012	10	83%	2	17%	0	0%
Health Savings Administrators	14,191	1,172	87	862	85	98%	2	2%	0	0%
Formal Wear	14,187	1,173	100	798	48	48%	32	32%	20	20%
Shoe Repair	14,180	1,174	155	584	67	43%	74	48%	14	3%
Senior Citizens Service Organization	14,165	1,175	5	2,387	4	57%	3	43%	0	0%
Motor Homes	14,108	1,176	50	1,155	43	86%	6	12%	1	2%
Appliances - Installation	14,097	1,177	70	971	30	43%	37	46%	8	11%
Hardscapes	14,026	1,178	38	1,299	19	50%	16	42%	3	8%
Veterans & Military Organizations	13,977	1,179	24	1,562	19	79%	4	17%	1	4%
Safes & Vaults	13,959	1,180	22	1,625	10	45%	7	32%	5	23%
Contractors Equipment & Supplies - Dealers & Services	13,945	1,181	30	1,424	19	63%	10	33%	1	3%
Floor Coatings - Epoxy/Polyurethane	13,876	1,182	27	1,489	22	81%	5	19%	0	0%
Online Publications	13,875	1,183	91	839	52	57%	32	35%	7	8%
Audio-Visual Consultants	13,849	1,184	18	1,756	14	78%	3	17%	1	6%
Photography Sales	13,828	1,185	100	798	38	38%	58	58%	4	4%
Swimming Pool Manufacturers & Distributors	13,800	1,186	233	441	230	99%	3	1%	0	0%
Gymnastic Instruction	13,790	1,187	59	1,067	41	69%	14	24%	4	7%
Musical Instruments - Supplies & Accessories	13,757	1,188	126	682	111	88%	11	9%	4	3%
Lights Bulbs & Tubes	13,739	1,189	50	1,155	37	64%	18	36%	0	0%
Caro & Freight Containers	13,733	1,190	37	1,309	18	49%	18	49%	1	3%
Waste Reduction, Disposal, Recycle Equipment	13,723	1,191	132	654	95	72%	34	26%	3	2%
Packaging Materials	13,698	1,192	18	1,756	12	67%	6	33%	0	0%
Alternative Medicine	13,671	1,193	50	1,155	27	54%	21	42%	2	4%
Plastics - Products - Finished Wholesale & Manufacturers	13,658	1,194	16	1,816	10	63%	5	31%	1	6%
Medical Staffing	13,637	1,195	17	1,775	15	88%	2	12%	0	0%
Auto Appraisers	13,598	1,196	33	1,378	22	67%	10	30%	1	3%
Insured Property Replacement Service	13,531	1,197	217	471	216	100%	1	0%	0	0%
Mold & Mildew Remediation	13,492	1,198	20	1,688	15	75%	4	20%	1	5%
Auto Service - Specialty Parts	13,485	1,199	57	1,082	43	75%	13	23%	1	2%
Timber & Timberland Companies	13,479	1,200	11	2,074	8	73%	3	27%	0	0%
Administrators - Class Action Settlement	13,458	1,201	27	1,489	26	96%	1	4%	0	0%
Charity - Health	13,456	1,202	63	1,028	55	87%	8	13%	0	0%
Razors & Razor Blades	13,442	1,203	11	2,074	11	100%	0	0%	0	0%
Couriers	13,430	1,204	23	1,589	15	65%	8	35%	0	0%
Penny Auctions	13,409	1,205	79	913	74	94%	3	4%	2	3%
Clinics - Sleep Centers	13,377	1,206	79	913	47	72%	22	28%	0	0%
Trade Shows, Expositions & Fairs	13,361	1,207	83	886	45	54%	37	45%	1	1%
Trucking - Light Hauling	13,333	1,208	6	2,503	4	67%	2	33%	0	0%
Hazardous & Medical Waste Services	13,317	1,209	288	385	285	99%	3	1%	0	0%
Doors - Installation	13,305	1,210	36	1,329	21	58%	14	39%	1	3%
Heating Equipment	13,288	1,211	24	1,562	15	63%	8	33%	1	4%
Marine Equipment & Supplies	13,281	1,212	29	1,445	12	41%	17	59%	0	0%
Genealogy Services	13,227	1,213	105	779	101	96%	4	4%	0	0%
Radiators - Automotive	13,220	1,214	39	1,281	27	69%	12	31%	0	0%
Attorney Advertising	13,201	1,215	35	1,345	25	71%	6	26%	1	3%
Cabinet Refinishers	13,201	1,215	11	2,074	4	36%	6	55%	1	9%
Social Service Organizations	13,201	1,215	18	1,756	12	67%	6	33%	0	0%
Physicians & Surgeons - Internal Medicine	13,191	1,218	79	913	55	70%	22	28%	2	3%
Tire Distributors & Manufacturers	13,185	1,219	229	449	226	99%	2	1%	1	0%
Party Planning	13,153	1,220	64	1,016	25	39%	22	34%	17	27%
Party Plans - In-Home	13,141	1,221	7	2,387	4	57%	3	43%	0	0%
Charity - Community Development & Civic Organizations	13,091	1,222	26	1,513	21	81%	5	19%	0	0%
Barbecue Equipment & Supplies	13,051	1,223	55	1,110	31	56%	24	44%	0	0%
Dryer Vent Cleaning	13,011	1,224	13	1,949	2	15%	6	46%	5	38%
Restaurant Equipment - Repair & Service	13,001	1,225	21	1,657	11	52%	10	48%	0	0%
Deck Cleaning & Sealing	12,991	1,226	56	1,095	36	64%	20	36%	0	0%
Health Care Referral	12,990	1,227	108	767	95	88%	13	12%	0	0%
VOIP (Voice Over Internet Protocol) Sales & Service	12,971	1,228	256	413	241	94%	15	6%	0	0%
Boat - Charter	12,966	1,229	38	1,299	16	42%	22	58%	0	0%
Executive Search Consultants	12,952	1,230	11	2,074	5	45%	6	55%	0	0%
Driving Proficiency Test Service	12,940	1,231	28	1,465	18	64%	10	36%	0	0%
Magazine Sales by Telephone	12,938	1,232	125	684	112	90%	8	6%	5	4%
Body Care Products	12,932	1,233	55	1,110	18	33%	32	58%	5	9%
Trailers - Repair & Service	12,868	1,234	20	1,688	10	50%	10	50%	0	0%
Fertilizers	12,861	1,235	22	1,625	20	91%	2	9%	0	0%
Beverages	12,845	1,236	36	1,329	28	78%	7	19%	1	3%
Beauty Pageants	12,841	1,237	22	1,625	13	59%	9	41%	0	0%
Lighting Systems & Equipment	12,839	1,238	59	1,067	33	56%	24	41%	2	3%
Environmental Testing & Consulting	12,824	1,239	19	1,732	17	89%	2	11%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Auto Electric Service	12,788	1,240	43	1,226	26	60%	16	37%	1	2%
Contractor - Decorative & Specialty Concrete	12,747	1,241	33	1,378	17	52%	14	42%	2	6%
Exterior Structures - Barn Construction	12,701	1,242	42	1,245	15	36%	27	64%	0	0%
Beauty Consultant	12,700	1,243	180	540	153	85%	25	14%	0	1%
Computers - Disaster Recovery	12,634	1,244	33	1,378	19	58%	13	39%	1	3%
Covers - Protective	12,619	1,245	129	669	106	82%	23	18%	0	0%
Online Event Registration	12,611	1,246	188	523	179	95%	9	5%	0	0%
Antennas	12,579	1,247	168	560	165	98%	3	2%	0	0%
Balloons - Manned	12,515	1,248	175	547	95	54%	76	43%	4	2%
Jewelry Repair	12,514	1,249	65	1,008	28	43%	35	54%	2	3%
Armored Car Service	12,495	1,250	8	2,299	1	13%	5	63%	2	25%
Prosthetic Devices	12,451	1,251	62	1,036	21	34%	41	66%	0	0%
Cabinet Maker	12,409	1,252	48	1,175	20	42%	25	52%	3	6%
Sales Training	12,389	1,253	12	2,012	7	58%	5	42%	0	0%
Book, Compact Disc, & DVD Clubs	12,351	1,254	124	688	91	73%	27	22%	6	5%
Baths	12,334	1,255	25	1,536	19	76%	3	12%	3	12%
Public Relations Counselors	12,328	1,256	20	1,688	9	45%	11	55%	0	0%
Sandblasting	12,313	1,257	5	2,619	4	80%	1	20%	0	0%
Archery Equipment & Supplies	12,296	1,258	30	1,424	20	67%	10	33%	0	0%
Physicians & Surgeons - Anesthesiologists	12,262	1,259	87	862	49	56%	37	43%	1	1%
Garden Centers	12,248	1,260	33	1,378	23	70%	8	24%	2	6%
Hardware - Wholesale & Manufacturers	12,248	1,260	35	1,345	27	77%	8	23%	0	0%
Pet Health Plans	12,226	1,262	118	714	117	99%	1	1%	0	0%
Swimwear & Accessories	12,215	1,263	102	791	58	57%	42	41%	2	2%
Plumbers - Commercial	12,211	1,264	18	1,756	6	33%	11	61%	1	6%
Insurance - Senior Products	12,179	1,265	6	2,503	5	83%	1	17%	0	0%
Tax Reporting Service	12,165	1,266	36	1,329	19	53%	15	42%	2	6%
Deck Cleaning and Waterproofing	12,140	1,267	12	2,012	11	92%	1	8%	0	0%
Irrigation Systems - Install/Design	12,130	1,268	11	2,074	3	27%	7	64%	1	9%
Christmas Lights & Decorations	12,117	1,269	80	906	63	79%	14	18%	3	4%
Laboratories - Research & Development	12,099	1,270	28	1,465	21	75%	7	25%	0	0%
Tuck Pointing	12,098	1,271	21	1,657	10	48%	11	52%	0	0%
Tile - Non-Ceramic - Contractors & Dealers	12,045	1,272	22	1,625	14	64%	8	36%	0	0%
Packaging Service	12,024	1,273	68	988	44	65%	18	26%	6	9%
Meat - Processing	12,021	1,274	27	1,489	17	63%	7	26%	3	11%
Pet Transporting	12,000	1,275	44	1,211	3	7%	33	75%	8	18%
Candy & Confectionery - Retail	11,997	1,276	71	965	41	58%	28	39%	2	3%
Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	11,987	1,277	43	1,226	29	67%	14	33%	0	0%
Metal Salvage Yards	11,982	1,278	14	1,901	6	43%	7	50%	1	7%
Legal Clinics	11,967	1,279	20	1,688	19	95%	1	5%	0	0%
Tree Service - Pruning	11,945	1,280	22	1,625	3	14%	17	77%	2	9%
Dumpster Services	11,938	1,281	110	748	88	80%	19	17%	3	3%
Linens - Retail	11,932	1,282	133	649	119	89%	12	9%	2	2%
Nutritionists	11,931	1,283	5	2,619	4	80%	1	20%	0	0%
Global Positioning Systems	11,918	1,284	105	779	97	92%	8	8%	0	0%
Shopping Service - Personal	11,910	1,285	115	732	39	34%	75	65%	1	1%
Gutter Leaf Guards	11,903	1,286	57	1,082	49	86%	2	4%	6	11%
Music Distribution Service	11,901	1,287	223	458	208	93%	15	7%	0	0%
Chimney Sweeper	11,898	1,288	17	1,775	10	59%	6	35%	1	6%
Parking Area Maintenance & Marking	11,893	1,289	17	1,775	7	41%	6	35%	4	24%
Auto Repair & Service - Equipment & Supplies	11,847	1,290	98	809	73	74%	25	26%	0	0%
Art Supplies	11,811	1,291	34	1,362	19	56%	15	44%	0	0%
Mailing Machines & Equipment	11,804	1,292	246	423	242	98%	1	0%	3	1%
Reading Instruction	11,793	1,293	14	1,901	13	93%	1	7%	0	0%
Boys Clothing & Furnishings - Retail	11,780	1,294	64	1,016	25	39%	39	61%	0	0%
Home Health Services - Skilled	11,769	1,295	3	2,929	2	67%	1	33%	0	0%
Appliances - Small - Supplies & Parts	11,749	1,296	57	1,082	44	77%	12	21%	1	2%
Refrigerators & Freezers - Service & Repair	11,736	1,297	63	1,028	28	44%	34	54%	1	2%
Holistic Practitioners	11,718	1,298	26	1,513	13	50%	13	50%	0	0%
Trophies	11,710	1,299	28	1,465	22	79%	6	21%	0	0%
Auto Inspection Stations	11,678	1,300	52	1,133	32	62%	17	33%	3	6%
Agricultural Services	11,669	1,301	12	2,012	6	50%	5	42%	1	8%
Tractor Equipment & Parts	11,652	1,302	49	1,164	31	63%	18	37%	0	0%
Spas & Hot Tubs - Supplies & Parts	11,651	1,303	47	1,185	31	66%	12	26%	0	0%
Email Marketing	11,634	1,304	65	1,008	21	32%	34	52%	10	15%
Firewood	11,631	1,305	36	1,209	5	14%	29	81%	2	6%
Furniture - Used	11,603	1,306	27	1,082	32	56%	21	37%	4	7%
Radio Communication Equipment & Systems	11,595	1,307	23	1,589	8	35%	14	61%	1	4%
Lasers	11,585	1,308	52	1,133	29	56%	20	38%	3	6%
Fashion Accessories	11,568	1,309	81	903	27	33%	51	63%	3	4%
Swimming Pools - Private	11,560	1,310	50	1,155	26	52%	24	48%	0	0%
Home Automation	11,552	1,311	12	2,012	10	83%	2	17%	0	0%
Pension & Profit Sharing Plans	11,529	1,312	30	1,424	25	83%	5	17%	0	0%
Janitors Equipment & Supplies	11,525	1,313	19	1,732	15	79%	4	21%	0	0%
Referral - Doctor	11,504	1,314	88	856	56	64%	32	36%	0	0%
Sales Organizations	11,493	1,315	23	1,589	9	39%	13	57%	1	4%
Mediation Services	11,459	1,316	37	1,309	27	73%	6	16%	4	11%
Notaries Public	11,450	1,317	20	1,688	16	80%	3	15%	1	5%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Office Furniture & Equipment - Installation	11,448	1,318	3	2,929	1	33%	2	67%	0	0%
Western Apparel	11,426	1,319	47	1,185	38	81%	9	19%	0	0%
Home Centers	11,400	1,320	39	1,281	11	72%	11	28%	0	0%
Frozen Foods - Retail	11,397	1,321	48	1,175	28	42%	28	58%	0	0%
Fire Extinguishers	11,393	1,322	5	2,619	2	40%	3	60%	0	0%
Cabinet Equipment & Supplies	11,370	1,323	39	1,281	22	56%	17	44%	0	0%
Acupuncturists	11,365	1,324	14	1,901	9	64%	5	36%	0	0%
Satellite Communication - Common Carrier	11,357	1,325	469	281	401	86%	66	14%	2	0%
Medical Transcription	11,353	1,326	7	2,387	4	57%	3	43%	0	0%
Insurance - Medicare Services	11,346	1,327	7	2,387	5	71%	2	29%	0	0%
Trucking - Dump	11,292	1,328	6	2,503	5	83%	1	17%	0	0%
Ignition Interlock Devices	11,285	1,329	70	971	60	86%	10	14%	0	0%
Monograms	11,280	1,330	230	448	40	17%	185	80%	5	2%
Mailing Services - Drop Shipper	11,261	1,331	52	1,133	35	67%	17	33%	0	0%
Luggage - Retail	11,237	1,332	90	843	73	81%	14	16%	3	3%
Mobile Telephone Service	11,228	1,333	193	514	145	75%	39	20%	9	5%
Geothermal Heating & Cooling	11,216	1,334	12	2,012	10	83%	2	17%	0	0%
Designers - Apparel	11,214	1,335	159	575	73	46%	85	53%	1	1%
Attorneys & Lawyers - Wills, Trust & Probate	11,164	1,336	8	2,299	6	75%	1	13%	1	13%
Arborist	11,136	1,337	15	1,866	9	60%	5	33%	1	7%
Pet Cemeteries, Crematories & Supplies	11,125	1,338	11	2,074	9	82%	2	18%	0	0%
Machinery - New	11,121	1,339	24	1,562	16	67%	8	33%	0	0%
Forensic Loan Audits	11,097	1,340	15	1,866	3	20%	12	80%	0	0%
Office Furniture & Equipment - Rental & Leasing	11,028	1,341	17	1,775	15	88%	2	12%	0	0%
Tire Retread & Repair	11,019	1,342	90	843	51	57%	39	43%	0	0%
Attorneys & Lawyers - Insurance Law	11,002	1,343	51	1,146	49	96%	1	2%	1	2%
Childrens & Family Entertainment	10,996	1,344	105	779	61	58%	42	40%	2	2%
Photo Imaging Service	10,983	1,345	118	714	57	48%	61	52%	0	0%
Fish & Seafood - Retail	10,941	1,346	48	1,191	25	54%	23	46%	0	0%
Shuttle Bus	10,924	1,347	62	1,036	27	44%	33	53%	2	3%
Engines - Diesel	10,869	1,348	40	1,266	15	38%	25	63%	0	0%
Kitchen Cabinet Refacing	10,867	1,349	14	1,901	13	93%	1	7%	0	0%
Public Utility Consultants	10,839	1,350	39	1,281	29	74%	10	26%	0	0%
Seeds & Bulbs - Retail	10,826	1,351	26	1,513	12	46%	12	46%	2	8%
Vending Machines - Supplies & Parts	10,812	1,352	19	1,732	6	32%	12	63%	1	5%
Utility Submetering & Billing	10,766	1,353	91	839	85	93%	6	7%	0	0%
Vertical Blinds	10,762	1,354	25	1,536	13	52%	12	48%	0	0%
Contractor - Low Voltage Systems	10,748	1,355	5	2,619	4	80%	1	20%	0	0%
Fire Damage Restoration	10,742	1,356	23	1,589	14	61%	9	39%	0	0%
Traffic & Parking Consultants	10,709	1,357	143	627	132	92%	9	8%	0	0%
Toilets - Portable	10,703	1,358	27	1,489	13	48%	14	52%	0	0%
Travel & Moving Services	10,684	1,359	29	1,445	11	38%	17	59%	1	3%
Weed Control Service	10,682	1,360	28	1,465	21	75%	6	21%	1	4%
Stamps - Collectors	10,671	1,361	16	1,816	12	75%	4	25%	0	0%
Nursery Stock Dealers	10,666	1,362	67	994	20	30%	47	70%	0	0%
Office & Desk Space Rental Service	10,663	1,363	32	1,393	22	69%	10	31%	0	0%
Leadership Development	10,637	1,364	7	2,387	4	57%	3	43%	0	0%
Student Exchange Programs	10,628	1,365	3	2,929	2	67%	1	33%	0	0%
Foreign Currency Exchange Broker	10,617	1,366	27	1,489	8	30%	15	56%	4	15%
Valet Service	10,589	1,367	56	1,095	31	55%	25	45%	0	0%
Waste Containers	10,569	1,368	147	609	109	74%	38	26%	0	0%
Business Processing Optimization	10,539	1,369	596	235	585	98%	10	2%	1	0%
Corsets & Girdles	10,530	1,370	119	710	26	22%	92	77%	1	1%
Bonds - Surety & Fidelity	10,521	1,371	8	2,299	5	63%	3	38%	0	0%
Display Designers & Producers	10,519	1,372	8	2,299	0	0%	8	100%	0	0%
Outdoor Kitchens	10,474	1,373	31	1,409	12	39%	19	61%	0	0%
Yacht Brokers	10,460	1,374	15	1,866	11	73%	4	27%	0	0%
Crowdfunding	10,426	1,375	172	554	168	98%	4	2%	0	0%
Magazine Sales by Mail	10,422	1,376	151	599	114	75%	36	24%	1	1%
Bathroom Accessories	10,408	1,377	36	1,329	21	58%	15	42%	0	0%
MRI (Magnetic Resonance Imaging)	10,398	1,378	53	1,127	37	70%	15	28%	1	2%
Emergency Disaster Preparedness Equipment & Supplies	10,397	1,379	28	1,465	22	79%	6	21%	0	0%
Trailers - Equipment & Parts	10,334	1,380	10	2,149	8	80%	2	20%	0	0%
Movers - International	10,330	1,381	39	1,281	29	74%	8	21%	2	5%
Shoes - Wholesale & Manufacturers	10,314	1,382	135	638	127	94%	7	5%	1	1%
Landscape Lighting	10,310	1,383	34	1,362	14	41%	14	59%	0	0%
Carpet & Rug Dealers - Used	10,303	1,384	45	1,201	33	73%	12	27%	0	0%
Government Contractors	10,265	1,385	129	669	129	100%	0	0%	0	0%
Contractors Equipment & Supplies - Rent & Lease	10,264	1,386	21	1,657	13	62%	8	38%	0	0%
Tools - Electric	10,261	1,387	43	1,226	26	60%	16	37%	1	2%
Irrigation Consultants	10,252	1,388	11	2,074	10	91%	1	9%	0	0%
Religious Goods	10,249	1,389	63	1,028	40	63%	23	37%	0	0%
Theaters	10,220	1,390	208	481	132	63%	75	36%	1	0%
Skylights	10,188	1,391	11	2,074	10	91%	1	9%	0	0%
Electric Equipment & Supplies - Wholesale	10,173	1,392	20	1,688	7	35%	10	50%	3	15%
Fishing Tackle Dealers	10,165	1,393	42	1,245	26	62%	16	38%	0	0%
Real Estate Loan Modification	10,165	1,393	35	1,345	15	43%	17	49%	3	9%
Dock Builders	10,164	1,395	18	1,756	7	39%	9	50%	2	11%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Aircraft Charter, Rental & Lease	10,129	1,396	21	1,657	7	33%	11	52%	3	14%
Heating & Air Conditioning - Filters	10,120	1,397	17	1,775	15	88%	2	12%	0	0%
Modeling & Acting - Training	10,108	1,398	15	1,866	1	93%	1	7%	0	0%
Piano & Organ Moving	10,106	1,399	12	2,012	14	42%	7	58%	0	0%
Drivers Education	10,103	1,400	64	1,016	41	64%	21	33%	2	3%
Batteries - Storage-Retail	10,084	1,401	46	1,191	37	80%	9	20%	0	0%
Mulches	10,069	1,402	16	1,816	11	69%	4	25%	1	6%
Sauna Equipment & Supplies	10,042	1,403	27	1,489	25	93%	2	7%	0	0%
School Supplies	10,025	1,404	30	1,424	29	97%	1	3%	0	0%
Physicians & Surgeons - Osteopathic-D.O.	10,018	1,405	17	1,775	11	65%	5	29%	1	6%
Desktop Publishing	9,994	1,406	13	1,949	6	46%	6	46%	1	8%
Brand Development	9,966	1,407	23	1,589	15	65%	8	35%	0	0%
Ammunition & Reload Equipment & Supplies	9,955	1,408	68	988	27	40%	41	60%	0	0%
Brick - Concrete, Pumice	9,941	1,409	32	1,393	11	34%	21	66%	0	0%
Youth Organizations & Centers	9,919	1,410	28	1,465	21	75%	7	25%	0	0%
Wineries	9,890	1,411	43	1,226	26	60%	15	35%	2	5%
Insulation Materials	9,876	1,412	23	1,589	17	74%	5	27%	1	4%
Wheel Chairs	9,869	1,413	83	886	64	77%	18	22%	1	1%
Sports Promoters & Managers	9,863	1,414	36	1,329	24	67%	10	28%	2	6%
Paper Products	9,834	1,415	7	2,387	2	29%	5	71%	0	0%
Landscape & Yard Clean-Up	9,793	1,416	88	856	24	27%	60	68%	4	5%
Warehouses - Merchandise	9,772	1,417	83	886	59	71%	24	29%	0	0%
California -- Advance Fee Residential Loan Modification/Mortgage Loan Forbearance Services	9,759	1,418	52	1,133	7	13%	42	81%	3	6%
Tailors	9,739	1,419	62	1,036	37	60%	25	40%	0	0%
Wheel Alignment, Frame & Axle Service - Auto	9,739	1,419	19	1,732	10	53%	9	47%	0	0%
Foreclosure Rescue	9,712	1,421	16	1,816	9	56%	7	44%	0	0%
Seminars & Training - Wealth Building & Real Estate	9,710	1,422	41	1,252	32	80%	8	20%	0	0%
Management Training	9,693	1,423	32	1,293	26	81%	6	19%	0	0%
Sports Memorabilia	9,679	1,424	56	1,095	21	38%	25	45%	10	18%
Outlets - Stores, Factory, Mills	9,672	1,425	73	953	50	68%	23	32%	0	0%
Denturist	9,652	1,426	31	1,409	27	87%	2	6%	2	6%
Concierge Services	9,606	1,427	17	1,775	8	47%	9	53%	0	0%
Dance Companies	9,603	1,428	74	943	33	45%	40	54%	1	1%
Merchandising Service	9,590	1,429	30	1,424	12	40%	14	47%	4	13%
Advertising - Mobile	9,577	1,430	475	274	461	97%	12	3%	2	0%
Service Animals - Dogs	9,570	1,431	19	1,732	9	47%	7	37%	3	16%
Television & Radio Parts - Wholesale & Manufacturers	9,561	1,432	142	626	138	97%	2	1%	2	1%
Religious Organizations	9,555	1,433	23	1,589	14	61%	7	30%	2	9%
Tires - Commercial Sales & Service	9,555	1,433	89	851	43	48%	46	52%	0	0%
Steel Distributors & Warehouses	9,551	1,435	4	2,770	4	100%	0	0%	0	0%
Diamond Buyers	9,537	1,436	3	2,929	2	67%	1	33%	0	0%
Manufacturers Agents & Representatives	9,525	1,437	9	2,223	6	67%	3	33%	0	0%
Video Games - Service & Repair	9,494	1,438	52	1,133	14	27%	37	71%	1	2%
Audio-Visual Production Services	9,492	1,439	14	1,901	3	21%	6	43%	5	36%
Food Service Management	9,482	1,440	54	1,120	39	72%	14	26%	1	2%
Coffee & Tea Shops	9,472	1,441	153	594	130	85%	20	13%	3	2%
Pianos	9,427	1,442	20	1,688	12	60%	7	35%	1	5%
Welding Equipment & Supplies	9,416	1,443	18	1,756	12	67%	6	33%	0	0%
Interactive Media	9,412	1,444	154	592	149	97%	5	3%	0	0%
Lifts	9,404	1,445	11	2,074	6	55%	5	45%	0	0%
Farming Service	9,396	1,446	4	2,770	2	50%	2	50%	0	0%
Aquariums - Dealers	9,393	1,447	45	1,201	22	49%	23	51%	0	0%
Medical Diagnostic Testing Facilities	9,366	1,448	62	1,036	41	66%	21	34%	0	0%
Yoga Instruction	9,348	1,449	61	1,048	36	59%	23	38%	2	3%
Trailers - Rent & Lease	9,321	1,450	21	1,657	14	67%	7	33%	0	0%
Wedding Officiant	9,318	1,451	7	2,387	4	57%	3	43%	0	0%
Charity - Other Charitable Organizations	9,307	1,452	22	1,625	15	68%	6	27%	1	5%
Water Wells - Pumps Sales & Service	9,307	1,452	12	2,012	8	67%	4	33%	0	0%
Aircraft Parts & Supplies	9,292	1,454	20	1,688	9	45%	10	50%	1	5%
Feed Dealers	9,283	1,455	8	2,299	6	75%	2	25%	0	0%
Porcelain Enamel Repair & Refinish	9,272	1,456	19	1,732	11	58%	8	42%	0	0%
Towers	9,245	1,457	33	1,378	18	55%	15	45%	0	0%
Fruits & Vegetables - Retail	9,235	1,458	35	1,345	27	77%	8	23%	0	0%
Advertising - Newspaper	9,234	1,459	45	1,201	20	44%	20	44%	5	11%
Wedding Chapels & Ceremonies	9,216	1,460	39	1,281	17	44%	22	56%	0	0%
Door & Gate Operating Devices	9,194	1,461	23	1,589	16	70%	7	30%	0	0%
Paving, Painting, Home Improvement - Itinerant Workers	9,183	1,462	28	1,465	2	7%	18	64%	8	29%
Auto Diagnostic Service	9,161	1,463	27	1,489	17	63%	10	37%	0	0%
Product Sales via Telephone	9,129	1,464	29	1,445	17	59%	12	41%	0	0%
Dog Daycare	9,125	1,465	37	1,309	23	62%	13	35%	1	3%
Computers - Security Equip & Systems	9,107	1,466	64	1,016	50	78%	11	17%	3	5%
Controls, Control Sys & Regulators	9,100	1,467	9	2,223	9	100%	0	0%	0	0%
Slump Removal & Grinding	9,096	1,468	18	1,756	5	28%	13	72%	0	0%
Septic Tanks - Treatment Supplies	9,080	1,469	47	1,185	43	91%	3	6%	1	2%
Transcription Service	9,064	1,470	6	2,503	4	67%	2	33%	0	0%
Skateboards & Equipment	9,059	1,471	94	827	30	32%	62	66%	2	2%
Billiard Equipment & Supplies	9,045	1,472	20	1,688	18	90%	2	10%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Camping Equipment	9,043	1,473	162	567	50	31%	112	69%	0	0%
Plants - Retail	9,017	1,474	91	839	51	56%	28	31%	12	13%
Recreation Centers	9,015	1,475	59	1,067	41	69%	18	31%	0	0%
Computers - Cable & Installation	9,005	1,476	29	1,445	15	52%	14	48%	0	0%
Marble - Cultured	9,003	1,477	7	2,387	3	43%	4	57%	0	0%
Consultants - Telecommunication	9,002	1,478	27	1,489	17	63%	10	37%	0	0%
Animal Insemination - Artificial	8,994	1,479	4	2,770	4	100%	0	0%	0	0%
Sealing - Pavement	8,986	1,480	33	1,378	19	58%	11	33%	3	9%
Drafting Services	8,982	1,481	13	1,949	7	54%	6	46%	0	0%
Hauling & Clean Up Services	8,978	1,482	32	1,393	8	25%	23	72%	1	3%
Boat Covers, Tops & Upholstery	8,973	1,483	34	1,362	27	79%	7	21%	0	0%
Insurance - Rental	8,973	1,483	18	1,756	13	72%	2	11%	3	17%
Attorneys & Lawyers - Elder Law	8,961	1,485	3	2,929	2	67%	1	33%	0	0%
Glass - Block	8,949	1,486	12	2,012	4	33%	8	67%	0	0%
Greeting Cards - Retail	8,904	1,487	37	1,309	26	70%	10	27%	1	3%
Vacuum Cleaners - Supplies & Parts	8,901	1,488	31	1,409	29	94%	2	6%	0	0%
Photo Finishing - Retail	8,887	1,489	238	435	174	73%	64	27%	0	0%
Entertainment Bureaus	8,883	1,490	39	1,281	22	56%	17	44%	0	0%
Perfume - Wholesale & Manufacturers	8,876	1,491	41	1,252	21	51%	20	49%	0	0%
Insurance - Vliatical	8,840	1,492	16	1,816	8	50%	7	44%	1	6%
Lotteries - Foreign	8,834	1,493	3	2,929	0	0%	2	67%	1	33%
Government - County	8,831	1,494	16	1,816	13	81%	3	19%	0	0%
Attorneys & Lawyers - Civil	8,819	1,495	33	1,378	19	58%	14	42%	0	0%
Motorcycles - Customizing	8,815	1,496	28	1,465	9	32%	17	61%	2	7%
Automation Systems & Equipment	8,804	1,497	76	929	70	92%	6	8%	0	0%
Restaurant Management	8,801	1,498	94	827	69	73%	25	27%	0	0%
Trademark Agents & Consultants	8,790	1,499	14	1,901	9	64%	5	36%	0	0%
Water Heaters - Dealers	8,782	1,500	54	1,120	50	93%	3	6%	1	2%
Check Verification & Recovery Service	8,778	1,501	60	1,050	26	43%	34	57%	0	0%
Airport Parking Reservations	8,762	1,502	44	1,211	25	57%	18	41%	1	2%
Mosquito Control	8,736	1,503	11	2,074	9	82%	2	18%	0	0%
Disability Access Equipment	8,711	1,504	33	1,378	33	100%	0	0%	0	0%
Charity - Police & Firefighter Organizations	8,707	1,505	2	3,161	1	50%	1	50%	0	0%
Family Services	8,706	1,506	7	2,387	5	71%	2	29%	0	0%
Video Editing	8,705	1,507	24	1,562	6	25%	15	63%	3	13%
Television & Radio Parts - Retail	8,688	1,508	29	1,445	20	69%	9	31%	0	0%
Gates	8,675	1,509	25	1,536	8	32%	17	68%	0	0%
X-Ray Labs - Medical & Dental	8,670	1,510	58	1,075	45	78%	13	22%	0	0%
Petroleum Products	8,625	1,511	24	1,562	12	50%	11	46%	1	4%
Private Health Services Plans	8,610	1,512	11	2,074	9	82%	2	18%	0	0%
Bankruptcy Assistance & Services	8,608	1,513	22	1,625	3	41%	3	14%	10	45%
Oilfield Equipment & Supplies	8,580	1,514	1	3,444	0	0%	1	100%	0	0%
Permanent Make Up	8,527	1,515	76	929	69	91%	7	9%	0	0%
Vacuum Equipment & Systems	8,527	1,515	26	1,513	21	81%	5	19%	0	0%
Massage Equipment & Supplies	8,523	1,517	21	1,657	11	52%	9	43%	1	5%
Glass - Beveled, Carved, Ornamental	8,513	1,518	11	2,074	8	73%	3	27%	0	0%
Insurance - Fire & Flood Specialists	8,505	1,519	20	1,688	18	90%	2	10%	0	0%
Teachers Agencies	8,496	1,520	4	2,770	3	75%	1	25%	0	0%
Buildings - Concrete	8,494	1,521	5	2,619	1	20%	3	60%	1	20%
Personnel Consultants	8,481	1,522	8	2,299	6	75%	1	13%	1	13%
Crane Service	8,472	1,523	0	3,919	0	0%	0	0%	0	0%
Basement - Finishing	8,470	1,524	8	2,299	7	88%	1	13%	0	0%
Charity - Religious	8,462	1,525	2	3,161	2	100%	0	0%	0	0%
Solar Energy Equipment & Systems Supplies & Parts	8,415	1,526	16	1,816	6	38%	10	63%	0	0%
Pallets & Skids	8,413	1,527	2	3,161	1	50%	1	50%	0	0%
Auto Lube & Oil - Mobile	8,410	1,528	136	636	82	60%	53	39%	1	1%
School Information	8,409	1,529	25	1,536	17	68%	8	32%	0	0%
Vanity Publishers	8,406	1,530	57	1,082	27	47%	29	51%	1	2%
Contractors - Ceiling	8,405	1,531	4	2,770	3	75%	1	25%	0	0%
Stair Builders	8,393	1,532	12	2,012	8	67%	4	33%	0	0%
Auto Air Conditioning	8,375	1,533	35	1,345	15	43%	19	54%	1	3%
Developmental Disability Services	8,370	1,534	5	2,619	2	40%	3	60%	0	0%
Police Equipment	8,316	1,535	70	971	20	29%	49	70%	1	1%
Calendars	8,309	1,536	70	971	70	100%	0	0%	0	0%
Marine Electronic Equipment & Supplies	8,259	1,537	24	1,562	22	92%	2	8%	0	0%
Contractor - Home Performance	8,248	1,538	37	1,309	37	38%	21	57%	2	5%
Warehousing Services	8,231	1,539	13	1,949	11	85%	2	15%	0	0%
Fire Protection Consultants	8,218	1,540	7	2,387	6	86%	1	14%	0	0%
Tropical Fish	8,214	1,541	49	1,164	24	49%	25	51%	0	0%
Sanitation Consultants	8,213	1,542	403	316	395	98%	8	2%	0	0%
Office Supplies - Sale by Telemarketing	8,199	1,543	28	1,465	17	61%	11	39%	0	0%
Search Engine Marketing	8,155	1,544	77	923	39	51%	37	48%	1	1%
Trailer Hitches	8,139	1,545	11	2,074	4	36%	7	64%	0	0%
Petroleum	8,126	1,546	14	1,901	11	79%	3	21%	0	0%
Contractor - Crawl Space	8,125	1,547	13	1,949	10	77%	3	23%	0	0%
Lighting Equipment - Emergency	8,118	1,548	163	565	149	91%	14	9%	0	0%
Medical Alert Companies	8,114	1,549	40	1,266	26	65%	14	35%	0	0%
Surgical Centers	8,094	1,550	32	1,393	19	59%	13	41%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Moving Assistance - Packing, Unpacking, Organizing	8,081	1,551	44	1,211	21	48%	22	50%	1	2%
Lanquage Schools	8,030	1,552	25	1,536	14	56%	6	24%	5	20%
Van Conversions & Accessories	8,021	1,553	37	1,309	27	59%	10	27%	5	14%
Printers - Business Forms	8,015	1,554	22	1,625	18	82%	4	18%	0	0%
Electric Scooters	8,007	1,555	132	654	95	72%	35	27%	2	2%
Grout Resurfacing & Repair	8,006	1,556	28	1,465	18	64%	10	36%	0	0%
Leather Goods - Dealers	7,989	1,557	106	774	83	78%	23	22%	0	0%
Personal Security Guard Service	7,979	1,558	11	2,074	6	55%	5	45%	0	0%
Generators	7,971	1,559	25	1,536	14	56%	10	40%	1	4%
Video Games - Rent & Lease	7,969	1,560	157	578	150	96%	4	3%	3	2%
Scooters - Medical	7,965	1,561	30	1,424	24	80%	6	20%	0	0%
Advertising - Outdoor	7,958	1,562	17	1,775	11	65%	6	35%	0	0%
Judgment Recovery	7,946	1,563	5	2,619	1	20%	4	80%	0	0%
Tourist Information	7,935	1,564	15	1,866	10	67%	4	27%	1	7%
Glass, Mirror & Screen Companies	7,932	1,565	34	1,362	20	59%	11	32%	3	9%
Lighting Fixtures - Wholesale & Manufacturers	7,932	1,565	20	1,888	14	70%	6	30%	0	0%
Parking Attendant Service	7,927	1,567	146	616	69	47%	77	53%	0	0%
Material Handling Equipment	7,921	1,568	9	2,223	7	78%	2	22%	0	0%
Laboratory Equipment & Supplies	7,917	1,569	10	2,149	6	60%	4	40%	0	0%
Event Center	7,909	1,570	83	886	41	49%	39	47%	3	4%
Pumps - Dealers	7,903	1,571	7	2,387	6	86%	1	14%	0	0%
Mutual Funds	7,866	1,572	104	787	90	87%	14	13%	0	0%
House Furnishings & Services	7,861	1,573	32	1,393	17	53%	12	38%	3	9%
Senior Housing/Living	7,853	1,574	40	1,266	27	68%	13	33%	0	0%
Yacht Charter Broker	7,810	1,575	9	2,223	4	44%	4	44%	1	11%
Hydraulic Equipment & Supplies	7,809	1,576	28	1,465	7	25%	21	75%	0	0%
Fire & Smoke & Water Clean Up	7,799	1,577	22	1,625	18	82%	4	18%	0	0%
Patio Equipment & Supplies	7,783	1,578	34	1,362	17	71%	7	29%	0	0%
Bar Coding Service	7,768	1,579	7	2,387	6	86%	1	14%	0	0%
Plating	7,753	1,580	16	1,816	6	38%	9	56%	1	6%
Concrete Breaking, Cutting, Sawing	7,748	1,581	4	2,770	3	75%	1	25%	0	0%
Invitations & Announcements	7,744	1,582	21	1,657	11	52%	9	43%	1	5%
Decals	7,743	1,583	103	789	39	38%	57	55%	7	7%
Caskets	7,740	1,584	11	2,074	8	73%	1	9%	2	18%
Surveillance Equipment, Sales & Service	7,725	1,585	51	1,146	38	75%	12	24%	1	2%
Floor Waxing, Polishing & Cleaning	7,697	1,586	10	2,149	2	20%	7	70%	1	10%
Divorce Assistance	7,683	1,587	42	1,245	30	71%	10	24%	2	5%
Upholstery Fabrics - Retail	7,675	1,588	24	1,562	11	46%	10	42%	3	13%
Physicians & Surgeons - Gastroenterology	7,667	1,589	61	1,048	41	67%	19	31%	1	2%
Attorneys & Lawyers - Traffic Law	7,659	1,590	7	2,387	2	29%	5	71%	0	0%
Stables	7,659	1,590	14	1,901	6	64%	5	36%	0	0%
Consumers Cooperative Organizations	7,656	1,592	10	2,149	6	60%	4	40%	0	0%
Oxygen	7,639	1,593	28	1,465	17	61%	11	39%	0	0%
Pianos - Tuning & Repair	7,639	1,593	6	2,503	4	67%	2	33%	0	0%
Insurance - Dental	7,637	1,595	70	971	65	93%	5	7%	0	0%
Laundries	7,634	1,596	130	662	67	52%	56	43%	7	5%
Boots	7,631	1,597	43	1,226	31	72%	11	26%	1	2%
Sports Bar	7,611	1,598	37	1,309	15	41%	22	59%	0	0%
Vaporizers	7,596	1,599	83	886	42	51%	41	49%	0	0%
Boat Renting & Leasing	7,579	1,600	42	1,245	28	67%	14	33%	0	0%
Reptiles	7,562	1,601	37	1,309	22	59%	15	41%	0	0%
Government - Auctions & Job Listing Services	7,559	1,602	44	1,211	9	20%	32	73%	3	7%
Water Supply Systems	7,558	1,603	71	965	32	45%	32	52%	2	3%
Pet Grooming - Mobile	7,528	1,604	9	2,223	7	78%	2	22%	0	0%
Utilities Underground - Locating	7,507	1,605	4	2,770	4	100%	0	0%	0	0%
Lumber - Wholesale	7,502	1,606	16	1,816	6	38%	10	63%	0	0%
Exporters	7,483	1,607	12	2,012	3	25%	8	67%	1	8%
Biomedical Products - Research	7,478	1,608	6	2,503	3	50%	3	50%	0	0%
Mail Box Rental & Receiving	7,472	1,609	76	929	44	58%	30	39%	2	3%
Photographs - Stock	7,464	1,610	38	1,299	35	92%	3	8%	0	0%
Air Quality Service	7,448	1,611	10	2,149	5	50%	5	50%	0	0%
Employment Counseling	7,444	1,612	3	2,929	2	67%	1	33%	0	0%
Stone Setting	7,398	1,613	14	1,901	7	50%	7	50%	0	0%
Freight Traffic Service	7,385	1,614	39	1,281	34	87%	5	13%	0	0%
Leak Detection	7,384	1,615	17	1,775	12	71%	4	24%	1	6%
Newspaper Distributors	7,375	1,616	435	294	431	99%	4	1%	0	0%
Food Plans	7,373	1,617	20	1,688	11	55%	8	40%	1	5%
Oil Land Leases	7,354	1,618	6	2,503	4	67%	1	17%	1	17%
Tile Sales	7,341	1,619	16	1,816	10	63%	6	38%	0	0%
Gardeners	7,337	1,620	17	1,775	5	29%	12	71%	0	0%
Cabinet Refacing	7,336	1,621	11	2,074	10	91%	1	9%	0	0%
Sawmills	7,321	1,622	1	3,444	0	0%	1	100%	0	0%
Farm Supplies	7,320	1,623	36	1,329	14	39%	22	61%	0	0%
Water Gardens Fountains & Ponds	7,318	1,624	13	1,949	8	62%	3	23%	2	15%
Variety Stores	7,313	1,625	97	813	40	41%	54	56%	3	3%
Garments - Printing & Lettering	7,309	1,626	26	1,513	16	62%	9	35%	1	4%
Tourists Attractions	7,309	1,626	76	929	54	71%	18	24%	4	5%
Bowling	7,296	1,628	56	1,095	34	61%	22	39%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Printing Supplies	7,293	1,629	35	1,345	24	69%	11	31%	0	0%
Pet Fencing & Containment Systems	7,280	1,630	30	1,424	11	37%	18	60%	1	3%
Asbestos Consulting & Testing	7,266	1,631	4	2,270	3	75%	1	25%	0	0%
Lice Removal/Protection Services	7,242	1,632	10	2,149	9	90%	1	10%	0	0%
Child Care - In Home	7,235	1,633	10	2,149	7	70%	1	10%	2	20%
Self Defense Devices	7,235	1,633	39	1,281	12	31%	26	67%	1	3%
Aircraft Servicing & Maintenance	7,234	1,635	3	2,929	2	67%	1	33%	0	0%
Lighting Consultants	7,223	1,636	11	2,074	8	73%	3	27%	0	0%
Horse Dealers	7,222	1,637	18	1,756	15	83%	3	17%	0	0%
Automated Teller Machines	7,213	1,638	22	1,625	10	45%	12	55%	0	0%
Pet Supplies & Foods - Wholesale	7,209	1,639	41	1,252	22	54%	19	46%	0	0%
Waterproofing Materials	7,161	1,640	10	2,149	5	50%	4	40%	1	10%
Currency Exchange	7,131	1,641	15	1,866	6	40%	8	53%	1	7%
Charity - Education & Literacy	7,130	1,642	15	1,866	13	87%	2	13%	0	0%
Water - Bottled & Bulk	7,130	1,642	32	1,393	21	66%	11	34%	0	0%
Ramen Hoods & Canopies	7,107	1,644	11	2,074	11	100%	0	0%	0	0%
Manufactured Homes - Rent & Lease	7,104	1,645	23	1,589	13	57%	10	43%	0	0%
Attorneys & Lawyers - Consumer Fraud	7,102	1,646	4	2,270	3	75%	1	25%	0	0%
Topsoil	7,101	1,647	9	2,223	5	56%	4	44%	0	0%
Irrigation Systems - Maintenance/Repair	7,097	1,648	23	1,589	15	65%	8	35%	0	0%
Beds - Electric & Adjustable	7,096	1,649	79	913	65	82%	2	3%	12	15%
Photographers - Aerial	7,093	1,650	23	1,589	7	30%	15	65%	1	4%
Trailers - Truck	7,074	1,651	7	2,387	5	71%	2	29%	0	0%
Pharmacies - Specialty	7,071	1,652	34	1,362	30	88%	4	12%	0	0%
Battery Charging Equipment	7,065	1,653	112	740	77	69%	35	31%	0	0%
Sales & Order Books	7,050	1,654	13	1,949	5	38%	7	54%	1	8%
Baseball Clubs	7,035	1,655	20	1,688	12	60%	7	35%	1	5%
Flight School	7,018	1,656	21	1,657	11	52%	9	43%	1	5%
Womens Apparel - Wholesale & Manufacturers	7,018	1,656	23	1,589	18	78%	4	17%	1	4%
Books - Wholesale	7,015	1,658	27	1,489	24	89%	3	11%	0	0%
Manufactured Homes - Equipment & Parts	6,983	1,659	24	1,562	13	54%	11	46%	0	0%
Barter & Trade Exchanges	6,973	1,660	27	1,489	22	81%	5	19%	0	0%
Air Cargo & Package Express Service	6,972	1,661	48	1,175	21	44%	22	46%	5	10%
Engineers - Electrical	6,972	1,661	13	1,949	4	31%	9	69%	0	0%
Charity - Law & Public Interest	6,962	1,663	3	2,929	3	100%	0	0%	0	0%
Aromatherapy & Essential Oils	6,958	1,664	27	1,489	16	59%	10	37%	1	4%
Internet-Based Telephone Service	6,917	1,665	32	1,393	27	84%	4	13%	1	3%
Plastics - Molders	6,914	1,666	2	3,161	2	100%	0	0%	0	0%
Orthopedic Appliances	6,902	1,667	25	1,536	20	80%	4	16%	1	4%
Saddlery & Harness	6,898	1,668	25	1,536	15	60%	10	40%	0	0%
Tools - Rent	6,880	1,669	19	1,732	14	74%	4	21%	1	5%
Metal Finishers	6,876	1,670	12	2,012	5	42%	7	58%	0	0%
Candy & Confectionery - Wholesale & Manufacturers	6,865	1,671	16	1,816	12	75%	4	25%	0	0%
Garage Organizers	6,864	1,672	4	2,270	3	75%	1	25%	0	0%
Video Tapes & Discs - Dealers	6,852	1,673	121	703	23	19%	76	63%	22	18%
Appraisal - Jewelry	6,851	1,674	17	1,775	9	53%	8	47%	0	0%
Storage - Data	6,850	1,675	235	439	85	36%	149	63%	1	0%
Flea Markets	6,847	1,676	27	1,489	13	48%	12	44%	2	7%
Convention Services & Facilities	6,831	1,677	36	1,329	27	75%	8	22%	1	3%
Roofing Equipment & Supplies	6,826	1,678	14	1,901	10	71%	4	29%	0	0%
Psychologist Information & Referral Services	6,821	1,679	37	1,309	37	100%	0	0%	0	0%
Student Housing	6,818	1,680	64	1,016	45	70%	19	30%	0	0%
Commodity Brokers	6,801	1,681	4	2,270	3	75%	1	25%	0	0%
Countertop - Fabrication	6,788	1,682	15	1,866	12	80%	3	20%	0	0%
Tool & Die Makers	6,774	1,683	5	2,619	3	60%	1	20%	1	20%
Linen Supply Service	6,772	1,684	15	1,866	9	60%	6	40%	0	0%
Shopping Centers & Malls	6,768	1,685	24	1,562	13	54%	9	38%	2	8%
Windows - Vinyl	6,755	1,686	20	1,688	15	75%	2	10%	3	15%
Online Shipping Broker	6,732	1,687	28	1,465	5	18%	14	50%	9	32%
Water Analysis	6,723	1,688	4	2,270	3	75%	1	25%	0	0%
Glassware - Wholesale & Manufacturers	6,705	1,689	24	1,562	14	58%	10	42%	0	0%
Awards - Production & Engraving	6,694	1,690	10	2,149	7	70%	3	30%	0	0%
Uniforms - Medical	6,686	1,691	162	567	76	47%	86	53%	0	0%
Concrete Construction Forms & Accessories	6,677	1,692	10	2,149	2	20%	8	80%	0	0%
Kitchen Cabinets - Refinishing, Refacing & Resurfacing	6,672	1,693	24	1,562	9	38%	12	50%	3	13%
Computers - Cleaning Services	6,669	1,694	57	1,082	31	54%	21	37%	5	9%
Drone Retailer	6,661	1,695	194	512	180	93%	13	7%	1	1%
Post-Construction Clean Up	6,646	1,696	3	2,929	2	67%	1	33%	0	0%
Carpet & Rug Cleaning Equipment & Supplies	6,642	1,697	11	2,074	5	45%	6	55%	0	0%
Auto Bumpers, Guards & Grilles	6,611	1,698	12	2,012	10	83%	2	17%	0	0%
Writer - Freelance	6,608	1,699	11	2,074	7	64%	4	36%	0	0%
Auto Dealers - Custom Design & Replica	6,598	1,700	35	1,345	18	51%	17	49%	0	0%
Boxing Gym	6,594	1,701	68	988	38	56%	26	38%	4	6%
Electric Motors - Supplies & Parts	6,593	1,702	9	2,223	8	89%	1	11%	0	0%
Consultants - Social Media	6,592	1,703	15	1,866	11	73%	3	20%	1	7%
Fishing Charters	6,582	1,704	20	1,688	12	60%	8	40%	0	0%
Cleaning Compounds	6,580	1,705	135	638	132	98%	3	2%	0	0%
Contractor - Industrial	6,562	1,706	4	2,270	2	50%	2	50%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Farm Equipment - Repair & Parts	6,556	1,707	14	1,901	10	71%	4	29%	0	0%
Electronics - Educational Kits	6,540	1,708	56	1,095	7	13%	40	71%	9	16%
Speech & Language Pathologists	6,535	1,709	13	1,949	10	77%	3	23%	0	0%
Electronic Mail Service	6,520	1,710	39	1,281	17	44%	22	56%	0	0%
Property Tax Lenders	6,502	1,711	16	1,816	15	94%	1	6%	0	0%
Chemical Cleaning - Industrial	6,494	1,712	6	2,503	4	67%	2	33%	0	0%
Group Homes	6,490	1,713	3	2,929	3	100%	0	0%	0	0%
Hydroponics - Equipment & Supplies	6,467	1,714	14	1,901	12	86%	2	14%	0	0%
Picture Frames - Dealers	6,463	1,715	32	1,393	13	41%	19	59%	0	0%
Beverages - Wholesale & Distribution	6,462	1,716	7	2,387	6	86%	1	14%	0	0%
Taxes - Enrolled Agent	6,453	1,717	7	2,387	6	86%	1	14%	0	0%
Barber Schools	6,440	1,718	10	2,149	5	50%	4	40%	1	10%
Saws	6,434	1,719	23	1,589	16	70%	7	30%	0	0%
Office Records Stored	6,409	1,720	26	1,513	10	38%	15	58%	1	4%
Ice Cream & Frozen Desserts - Dealers	6,406	1,721	29	1,445	13	45%	14	48%	2	7%
Water Coolers	6,400	1,722	114	735	61	54%	52	46%	1	1%
Shoes - Custom Made	6,397	1,723	53	1,127	10	19%	42	79%	1	2%
Coffee Break Service & Supplies	6,396	1,724	17	1,725	13	76%	4	24%	0	0%
Attorneys & Lawyers - DUI	6,393	1,725	1	3,444	1	100%	0	0%	0	0%
Antiques - Repair & Restore	6,370	1,726	24	1,562	9	38%	13	54%	2	8%
Cigar & Cigarette Lighters	6,369	1,727	32	1,393	14	44%	18	56%	0	0%
Check Cashing Protection Systems	6,361	1,728	78	919	78	100%	0	0%	0	0%
Laundry Equipment	6,348	1,729	68	988	43	63%	22	32%	3	4%
Packing & Crating Service	6,343	1,730	12	2,012	10	83%	2	17%	0	0%
Information Processing & Retrieval Equipment & Systems	6,342	1,731	19	1,732	9	47%	6	32%	4	21%
Organizing Services - Household & Business	6,339	1,732	14	1,901	13	93%	1	7%	0	0%
Eviction Service	6,322	1,733	21	1,657	12	57%	9	43%	0	0%
Swimming Instruction	6,318	1,734	43	1,226	29	67%	13	30%	1	2%
Gymnasiums - Equipment & Supplies	6,315	1,735	17	1,735	11	65%	3	18%	3	18%
Charity - Cancer	6,310	1,736	3	2,929	2	67%	1	33%	0	0%
Scales	6,303	1,737	14	1,901	3	21%	11	79%	0	0%
Glaziers	6,286	1,738	7	2,387	3	43%	4	57%	0	0%
Fertility Specialists	6,285	1,739	18	1,756	14	78%	4	22%	0	0%
Furniture - Unfinished	6,281	1,740	17	1,775	13	76%	4	24%	0	0%
School Furniture & Equipment	6,275	1,741	5	2,619	5	100%	0	0%	0	0%
Skip Tracing	6,257	1,742	13	1,949	10	77%	3	23%	0	0%
Human Services Organizations	6,247	1,743	12	2,012	6	50%	3	25%	3	25%
Electrolysis	6,238	1,744	6	2,503	4	67%	1	17%	1	17%
Floors - Garage	6,238	1,744	10	2,149	8	80%	2	20%	0	0%
Hats - Retail	6,232	1,746	115	732	33	29%	75	65%	7	6%
Vacuum Cleaners - Wholesale & Manufacturers	6,224	1,747	66	998	60	91%	6	9%	0	0%
Contractors - Retaining Wall	6,222	1,748	6	2,503	4	67%	2	33%	0	0%
Knobs	6,211	1,749	17	1,775	17	100%	0	0%	0	0%
Child Care Referral	6,199	1,750	4	2,770	2	50%	2	50%	0	0%
Safety & Rescue Equipment Sales & Services	6,193	1,751	9	2,223	5	56%	3	33%	1	11%
Mold Consulting & Testing	6,186	1,752	6	2,503	4	67%	2	33%	0	0%
Snowmobiles	6,177	1,753	75	939	65	87%	10	13%	0	0%
Trailers - Boat	6,169	1,754	15	1,866	5	33%	10	67%	0	0%
Manufactured Homes Equipment & Supplies (Manufacturers)	6,156	1,755	12	2,012	12	100%	0	0%	0	0%
Telephone Answering Equipment & Systems	6,125	1,756	13	1,949	10	77%	2	15%	1	8%
Cat Breeders	6,124	1,757	23	1,589	8	35%	14	61%	1	4%
Ranches	6,124	1,757	22	1,625	8	36%	14	64%	0	0%
Water Works Contractors	6,122	1,759	11	2,074	6	55%	5	45%	0	0%
Advertising - Periodical	6,111	1,760	111	745	100	90%	11	10%	0	0%
Sportswear - Wholesale & Manufacturers	6,111	1,760	43	1,226	38	88%	5	12%	0	0%
Molds	6,109	1,762	5	2,619	2	40%	3	60%	0	0%
Guns - Air, BB and Pellet	6,080	1,763	111	745	37	33%	74	67%	0	0%
Locksmiths Equipment & Supplies	6,063	1,764	21	1,657	9	43%	11	52%	1	5%
Leather Clothing - Retail	6,052	1,765	36	1,329	27	75%	9	25%	0	0%
Attorneys & Lawyers - Workers Compensation	6,050	1,766	8	2,299	8	100%	0	0%	0	0%
Motorcycles - Renting & Leasing	6,033	1,767	40	1,266	34	85%	6	15%	0	0%
Crime Scene/Trauma Clean Up	6,023	1,768	2	3,161	2	100%	0	0%	0	0%
Nurses	6,022	1,769	5	2,619	2	40%	3	60%	0	0%
Rent to Own	6,022	1,769	5	1,756	14	78%	4	22%	0	0%
Fish & Seafood - Wholesale	6,005	1,771	8	2,619	4	80%	1	20%	0	0%
Mirrors	5,983	1,772	9	2,273	8	89%	1	11%	0	0%
Shoppers News Publications	5,970	1,773	11	2,074	10	91%	1	9%	0	0%
Physicians & Surgeons - Cardiology Services	5,954	1,774	25	1,536	20	80%	5	20%	0	0%
Water Heaters - Wholesale & Manufacturers	5,952	1,775	162	567	157	97%	5	3%	0	0%
Astrologers	5,945	1,776	7	2,387	4	57%	3	43%	0	0%
Recycling - Metal	5,942	1,777	7	2,387	6	86%	1	14%	0	0%
Alternators & Generators - Auto Repair	5,929	1,778	34	1,362	16	47%	18	53%	0	0%
Fruit & Vegetable Growers & Shippers	5,914	1,779	16	1,816	13	81%	3	19%	0	0%
News Service	5,905	1,780	87	862	78	90%	8	9%	1	1%
Spices	5,900	1,781	32	1,393	6	19%	25	78%	1	3%
Fiber Optics	5,895	1,782	17	1,775	15	88%	2	12%	0	0%
Machinery Rebuild & Repair	5,888	1,783	11	2,074	6	55%	3	27%	2	18%
Oil Burners	5,888	1,783	6	2,503	5	83%	1	17%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Aluminum Products	5,872	1,785	12	2,012	8	67%	4	33%	0	0%
Bounce Houses	5,865	1,786	41	1,252	14	34%	23	56%	4	10%
Hospital Consultants	5,864	1,787	65	1,008	35	54%	30	46%	0	0%
Coatings - Powder	5,858	1,788	13	1,949	9	69%	4	31%	0	0%
Fountains - Garden, Display	5,857	1,789	13	1,949	6	46%	7	54%	0	0%
Glass - Stained & Leaded	5,847	1,790	15	1,866	9	60%	5	33%	1	7%
Pet Day Care	5,823	1,791	16	1,816	11	69%	5	31%	0	0%
Party Facilities	5,819	1,792	52	1,133	24	46%	28	54%	0	0%
Business Plan Preparation	5,815	1,793	8	2,299	5	63%	3	38%	0	0%
Fur Business - Retail	5,800	1,794	16	1,816	8	50%	7	44%	1	6%
Self Defense	5,788	1,795	24	1,562	13	54%	11	46%	0	0%
Behavioral Education Services	5,781	1,796	12	2,012	8	67%	4	33%	0	0%
Fire & Flood Emergency Service	5,771	1,797	14	1,901	9	64%	5	36%	0	0%
Travel & Tourism Development and Education	5,762	1,798	6	2,503	3	50%	3	50%	0	0%
Food Brokers	5,744	1,799	7	2,387	5	71%	2	29%	0	0%
Project Management	5,742	1,800	24	1,562	20	83%	4	17%	0	0%
Carpet & Rug Repair	5,734	1,801	6	2,503	4	67%	2	33%	0	0%
Physicians - Surgeons & Neurosurgeons	5,725	1,802	36	1,329	26	72%	9	25%	1	3%
Wallpapers & Wallcoverings - Retail	5,709	1,803	36	1,329	19	53%	17	47%	0	0%
Golf Courses - Private	5,700	1,804	20	1,688	17	85%	3	15%	0	0%
Patio Cover	5,699	1,805	8	2,299	6	75%	2	25%	0	0%
Housing Consultants & Referral Service	5,697	1,806	21	1,657	11	52%	5	24%	5	24%
Training - Video Instruction Tapes	5,697	1,806	25	1,536	14	56%	11	44%	0	0%
Detective Agencies	5,688	1,808	11	2,074	2	18%	9	82%	0	0%
Clocks - Dealers	5,686	1,809	23	1,589	14	61%	8	35%	1	4%
Pipe Line, Oil & Gas Wholesaler & Distributors	5,670	1,810	41	1,252	38	93%	3	7%	0	0%
Tractor Repair & Service	5,657	1,811	8	2,299	6	75%	2	25%	0	0%
Interior Decorators & Designers Supplies	5,652	1,812	49	1,164	36	73%	13	27%	0	0%
Renewable Energy	5,639	1,813	12	2,012	6	50%	5	42%	1	8%
Artists - Fine Art	5,635	1,814	8	2,299	8	100%	0	0%	0	0%
Trucks - Industrial	5,632	1,815	19	1,732	14	74%	5	26%	0	0%
Hydraulic Equipment Repair	5,629	1,816	4	2,770	2	50%	2	50%	0	0%
Lie Detection Service	5,619	1,817	4	2,770	3	75%	1	25%	0	0%
Government - City, Village & Township	5,618	1,818	27	1,489	20	74%	6	22%	1	4%
Appraisal - Management	5,609	1,819	12	2,012	7	58%	5	42%	0	0%
Corporate Housing	5,606	1,820	9	2,223	4	44%	5	56%	0	0%
Escort Service - Personal	5,604	1,821	1	3,444	0	0%	0	0%	1	100%
Rubber Products	5,601	1,822	31	1,409	16	52%	15	48%	0	0%
Storm Windows & Doors - Repair	5,583	1,823	16	1,816	4	25%	7	44%	5	31%
Inventory Service	5,574	1,824	4	2,770	4	25%	3	75%	0	0%
Truck Cans & Shells	5,567	1,825	13	1,949	10	77%	3	23%	0	0%
Job Listing & Advisory Services - Advanced Fee	5,556	1,826	13	1,949	7	54%	5	38%	1	8%
Furnace Sales & Service	5,551	1,827	19	1,732	11	58%	8	42%	0	0%
Docks	5,537	1,828	8	2,299	3	38%	3	38%	2	25%
Fraternal Organizations	5,537	1,828	6	2,503	5	83%	1	17%	0	0%
Architectural & Construction Specs	5,516	1,830	14	1,901	4	29%	10	71%	0	0%
Metal Specialties	5,514	1,831	5	2,619	3	60%	2	40%	0	0%
Cleaning Supplies by Internet	5,507	1,832	16	1,816	7	44%	9	56%	0	0%
Fasteners - Industrial & Construction	5,505	1,833	8	2,299	5	63%	3	38%	0	0%
Tax Software	5,505	1,833	26	1,513	19	73%	7	27%	0	0%
Printing Brokers	5,500	1,835	16	1,816	11	69%	2	13%	3	19%
Firearm Manufacturer	5,488	1,836	97	813	77	79%	20	21%	0	0%
Comic Books	5,487	1,837	35	1,345	13	37%	22	63%	0	0%
Uniform Supply Service	5,484	1,838	25	1,536	17	68%	8	32%	0	0%
Attorneys & Lawyers - Patent	5,483	1,839	2	3,161	2	100%	0	0%	0	0%
Oil Producers	5,483	1,839	12	2,012	7	58%	2	17%	3	25%
Smokers Information & Treatment	5,482	1,841	29	1,445	24	83%	5	17%	0	0%
Health Care - Placement	5,476	1,842	7	2,387	5	71%	2	29%	0	0%
Exterior Structures - Gazebos, Arbors, Pergolas	5,468	1,843	12	2,012	7	58%	5	42%	0	0%
Butchering	5,462	1,844	11	2,074	4	36%	6	55%	1	9%
Cable Networking	5,451	1,845	44	1,211	13	30%	31	70%	0	0%
Construction Estimates	5,448	1,846	9	2,223	1	11%	5	56%	3	33%
Auto Race Cars	5,443	1,847	9	2,223	4	44%	4	44%	1	11%
Paint - Wholesale & Manufacturers	5,442	1,848	27	1,489	7	26%	20	74%	0	0%
Mailing Services - International	5,437	1,849	17	1,775	10	59%	7	41%	0	0%
Boilers - Repair & Cleaning	5,434	1,850	4	2,770	3	75%	1	25%	0	0%
Heavy Duty Equipment Repair	5,433	1,851	9	2,223	3	33%	6	67%	0	0%
Fence Staining	5,429	1,852	9	2,223	8	89%	1	11%	0	0%
Canvas Goods	5,420	1,853	38	1,299	36	95%	2	5%	0	0%
Electronic Power Supplies	5,420	1,853	23	1,589	18	78%	3	13%	2	9%
Insurance - Medical Liability	5,409	1,855	13	1,949	8	62%	5	38%	0	0%
Oils - Petroleum	5,408	1,856	9	2,223	6	67%	3	33%	0	0%
Ski Equipment - Retail	5,400	1,857	23	1,589	15	65%	8	35%	0	0%
Horse Breeders	5,398	1,858	3	2,920	2	67%	0	0%	1	33%
Nuts - Edible	5,396	1,859	16	1,816	14	88%	1	6%	1	6%
Pyramid Companies	5,394	1,860	14	1,901	2	14%	11	79%	1	7%
Greenhouses	5,391	1,861	10	2,149	7	70%	3	30%	0	0%
Horse Training	5,391	1,861	8	2,299	4	50%	4	50%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Organic/Green Products	5,391	1,861	11	2,074	8	73%	3	27%	0	0%
Audio-Visual Equipment - Service & Repair	5,382	1,864	29	1,445	19	66%	10	34%	0	0%
Psychotherapist	5,379	1,865	13	1,949	8	62%	5	38%	0	0%
Aluminum	5,363	1,866	8	2,299	4	50%	4	50%	0	0%
Medical Spa	5,362	1,867	31	1,409	21	68%	10	32%	0	0%
Sewing Machines - Service & Repair	5,358	1,868	16	1,816	11	69%	4	25%	1	6%
Advertising - Telephone	5,347	1,869	44	1,211	15	34%	29	66%	0	0%
Laundries - Self Service	5,346	1,870	110	748	50	45%	56	51%	4	4%
Storage Units - Portable	5,346	1,870	55	1,110	34	62%	20	36%	1	2%
Grant Writers	5,345	1,872	9	2,223	4	44%	5	56%	0	0%
Filtering Materials & Supplies	5,344	1,873	88	856	59	67%	8	9%	21	24%
Carpet Installation	5,323	1,874	18	1,756	6	33%	10	56%	2	11%
Golf Courses - Public	5,314	1,875	44	1,211	29	66%	15	34%	0	0%
Fiberglass - Fabrication & Repair	5,284	1,876	8	2,299	3	38%	4	50%	1	13%
Window Tinting & Coating - Residential	5,279	1,877	4	2,270	2	50%	2	50%	0	0%
Advertising - Radio	5,260	1,878	16	1,816	15	94%	1	6%	0	0%
Laser Therapy	5,251	1,879	9	2,223	6	67%	3	33%	0	0%
Fruits & Vegetables - Wholesale	5,240	1,880	2	3,161	2	100%	0	0%	0	0%
Risk Management	5,240	1,880	9	2,223	6	67%	2	22%	1	11%
Bartending Service	5,235	1,882	17	1,775	7	41%	6	35%	4	24%
Floors - Industrial	5,220	1,883	11	2,074	3	27%	7	64%	1	9%
Auto Service - Rust proofing Shops	5,204	1,884	24	1,562	14	58%	10	42%	0	0%
Swimming Pools- Above Ground	5,204	1,884	2	3,161	2	100%	0	0%	0	0%
Water Well Drilling Equipment & Supplies	5,203	1,886	5	2,619	4	80%	1	20%	0	0%
Custom Brokers	5,198	1,887	1	3,444	1	100%	0	0%	0	0%
Medical Case Management	5,198	1,887	3	2,929	2	67%	1	33%	0	0%
Attorneys & Lawyers - Employment & Workers Compensation	5,190	1,889	8	2,299	4	50%	4	50%	0	0%
Fireworks	5,176	1,890	11	2,074	9	82%	1	9%	1	9%
Cremation Urns	5,160	1,891	9	2,223	9	100%	0	0%	0	0%
Pressure Washers	5,154	1,892	16	1,816	9	56%	7	44%	0	0%
Video Equipment - Sales & Rentals	5,151	1,893	16	1,816	12	75%	4	25%	0	0%
Girls Apparel	5,145	1,894	76	929	69	91%	7	9%	0	0%
Building Cleaning - Exterior	5,133	1,895	5	2,619	4	80%	1	20%	0	0%
Educational Materials - Home Schooling	5,132	1,896	29	1,445	22	76%	7	24%	0	0%
Air Conditioning Equipment - Room Units	5,131	1,897	28	1,465	21	75%	6	21%	1	4%
Foundries	5,123	1,898	3	2,929	3	0%	3	100%	0	0%
Beer & Ale - Wholesale	5,118	1,899	7	2,387	5	71%	2	29%	0	0%
Guitars & Amplifiers	5,100	1,900	27	1,489	15	56%	12	44%	0	0%
Tents - Rental	5,097	1,901	15	1,866	9	60%	6	40%	0	0%
Plasma Centers	5,090	1,902	22	1,625	10	45%	12	55%	0	0%
Auto Manufacturers Equipment & Supplies	5,088	1,903	14	1,901	3	21%	11	79%	0	0%
Tile - Ceramic - Manufacturers & Distributors	5,086	1,904	9	2,223	4	44%	4	44%	1	11%
Trailers - Transporting	5,082	1,905	24	1,562	3	13%	19	79%	2	8%
Art Metal Work	5,074	1,906	22	1,625	4	18%	18	82%	0	0%
Shipping Room Supplies	5,072	1,907	12	2,012	8	67%	4	33%	0	0%
Endodontics	5,071	1,908	25	1,536	21	84%	4	16%	0	0%
Lawn & Garden Pond Dealers & Supplies	5,061	1,909	12	2,012	6	50%	5	42%	1	8%
Jet Ski/Personal Watercraft	5,059	1,910	41	1,252	25	61%	16	39%	0	0%
Pipes & Smokers Articles	5,048	1,911	92	835	44	48%	48	52%	0	0%
Air Conditioning Systems - Cleaning	5,046	1,912	15	1,866	10	67%	4	27%	1	7%
Auto Electric Equipment	5,044	1,913	17	1,775	9	53%	8	47%	0	0%
Soaps & Detergents	5,042	1,914	15	1,866	10	67%	5	33%	0	0%
Food Products - Organic	5,029	1,915	11	2,074	4	36%	5	45%	2	18%
Deck - Repair	5,010	1,916	9	2,223	6	67%	3	33%	0	0%
Tanning Salons Equipment & Supplies	5,008	1,917	13	1,949	5	38%	8	62%	0	0%
Insurance - Long Term Care	5,000	1,918	2	3,161	2	100%	0	0%	0	0%
Sleep Disorders - Sleep Apnea	4,998	1,919	26	1,513	7	27%	19	73%	0	0%
Custom Framing	4,996	1,920	9	2,223	6	67%	3	33%	0	0%
Wire & Cable - Electric	4,994	1,921	9	2,223	5	56%	4	44%	0	0%
Swimming Pool Cover Sales & Service	4,978	1,922	13	1,949	10	77%	3	23%	0	0%
Fashion Designers	4,973	1,923	51	1,146	29	57%	18	35%	4	8%
Contractor - Interior Trim	4,970	1,924	4	2,770	4	100%	0	0%	0	0%
Erosion Control	4,970	1,924	2	3,161	2	100%	0	0%	0	0%
Baths - Equipment & Supplies	4,964	1,926	22	1,625	15	68%	6	27%	1	5%
Contractor - Water Conditioning	4,963	1,927	13	1,949	8	62%	3	23%	2	15%
Records Management	4,963	1,927	27	1,489	19	70%	8	30%	0	0%
Wood Finishing	4,950	1,929	13	1,949	9	61%	9	39%	0	0%
Auto Parts & Supplies - Rebuilt	4,949	1,930	21	1,657	6	29%	15	71%	0	0%
Artist - Makeup	4,941	1,931	24	1,562	11	46%	13	54%	0	0%
Caulking Contractors	4,940	1,932	1	3,444	1	100%	0	0%	0	0%
Email Service Provider	4,935	1,933	20	1,688	15	75%	3	15%	2	10%
Tools - Cutting	4,928	1,934	13	1,949	7	54%	6	46%	0	0%
Musical Instruments - Repair	4,923	1,935	15	1,866	8	53%	7	47%	0	0%
Art Instruction & Schools	4,909	1,936	18	1,756	7	39%	9	50%	2	11%
Sharpening Service	4,908	1,937	12	2,012	8	67%	4	33%	0	0%
Truck Bedliner - Spray On	4,898	1,938	5	2,619	5	100%	0	0%	0	0%
Smelters & Refiners - Precious Metals	4,886	1,939	3	2,929	2	67%	1	33%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Occupational Health - Nursing Services	4,884	1,940	6	2,503	4	67%	2	33%	0	0%
Aviation Services	4,879	1,941	12	2,012	6	50%	6	50%	0	0%
Occupational Therapists	4,862	1,942	16	1,816	10	63%	4	25%	7	13%
Insurance Inspection & Audits	4,856	1,943	2	3,161	1	50%	1	50%	0	0%
Colon Hydrotherapy - Colonic Therapy	4,851	1,944	0	3,919	0	0%	0	0%	0	0%
Concrete Pumping Service	4,849	1,945	2	3,161	0	0%	2	100%	0	0%
Social Workers	4,842	1,946	12	2,012	8	67%	2	17%	2	17%
Guardian Services - Adult & Child	4,841	1,947	6	2,503	3	50%	3	50%	0	0%
Videographers	4,798	1,948	54	1,120	19	35%	30	56%	5	9%
Physicians & Surgeons - Urology	4,797	1,949	21	1,657	16	76%	5	24%	0	0%
Printing Equipment	4,793	1,950	10	2,149	7	70%	3	30%	0	0%
Publishers - Internet Guides	4,787	1,951	17	1,775	15	88%	2	12%	0	0%
Economic Research & Analysis	4,770	1,952	3	2,929	2	67%	0	0%	1	33%
Office Equipment	4,765	1,953	38	1,299	29	76%	9	24%	0	0%
Attorneys & Lawyers - Lemon law	4,748	1,954	1	3,444	0	0%	1	100%	0	0%
Trampolines	4,748	1,954	27	1,489	14	52%	13	48%	0	0%
Engines - Fuel Injection Service & Parts	4,736	1,956	11	2,074	7	64%	4	36%	0	0%
Costume Fabrics, Trim & Accessories	4,730	1,957	112	740	101	90%	11	10%	0	0%
Oil Tank Removal	4,721	1,958	5	2,619	5	100%	0	0%	0	0%
Naturopaths	4,714	1,959	6	2,503	5	83%	1	17%	0	0%
Giftware - Wholesale & Manufacturers	4,713	1,960	13	1,949	4	31%	9	69%	0	0%
Food Processing Equipment & Supplies	4,711	1,961	9	2,223	5	56%	4	44%	0	0%
Machine Tools - Repair & Rebuild	4,711	1,961	23	1,589	18	78%	5	22%	0	0%
Schools - Online Trading & Investment	4,711	1,961	16	1,816	4	25%	12	75%	0	0%
Collection Agencies - Government Loans	4,704	1,964	5	2,619	4	80%	1	20%	0	0%
Patio Builder	4,691	1,965	13	1,949	8	62%	5	38%	0	0%
Knives - Custom	4,688	1,966	27	1,489	7	26%	20	74%	0	0%
Employment Service - Virtual Assistant	4,685	1,967	6	2,503	3	50%	3	50%	0	0%
Home Staging	4,684	1,968	7	1,387	7	43%	4	57%	0	0%
Sleep Disorders - Snoring	4,681	1,969	24	1,562	19	79%	5	21%	0	0%
Water Heaters - Repairing	4,669	1,970	21	1,657	17	81%	4	19%	0	0%
Charity - Arts & Culture	4,663	1,971	7	2,387	4	57%	3	43%	0	0%
Construction Supplies	4,659	1,972	20	1,688	10	50%	10	50%	0	0%
Window Tinting & Coating - Commercial	4,654	1,973	15	1,866	7	47%	8	53%	0	0%
Braids	4,652	1,974	40	1,266	18	45%	20	50%	2	5%
Window Shades - Equipment & Supplies	4,652	1,974	11	2,074	8	73%	3	27%	0	0%
Health Resorts	4,651	1,976	42	1,245	24	57%	17	40%	1	2%
Backflow Testing	4,647	1,977	3	2,929	1	67%	2	67%	0	0%
Filters - Air & Gas	4,646	1,978	9	2,223	8	89%	1	11%	0	0%
Tractor Distributors & Manufacturers	4,641	1,979	4	2,770	3	75%	1	25%	0	0%
Brick - Clay - Common & Face	4,638	1,980	4	2,770	3	75%	1	25%	0	0%
Chimes & Bells	4,636	1,981	9	2,223	3	33%	6	67%	0	0%
Autograph Dealers	4,628	1,982	22	1,625	11	50%	9	41%	2	9%
Concert Promoters & Consultants	4,623	1,983	59	1,067	23	39%	36	61%	0	0%
Dentist - Periodontist	4,616	1,984	16	1,816	15	94%	1	6%	0	0%
Music & Messaging Services	4,606	1,985	40	1,266	36	90%	4	10%	0	0%
Consultant - Employee Benefit Plans	4,598	1,986	13	1,949	10	77%	3	23%	0	0%
Horse Equipment & Supplies	4,578	1,987	20	1,688	14	70%	6	30%	0	0%
Oil Well Services	4,575	1,988	0	3,919	0	0%	0	0%	0	0%
Pavement & Floor Marking Services	4,573	1,989	10	2,149	4	40%	6	60%	0	0%
Meat Brokers	4,571	1,990	11	2,074	6	55%	4	36%	1	3%
Data Brokers	4,566	1,991	146	616	126	86%	20	14%	0	0%
Distributing Service - Circular Sample	4,562	1,992	11	2,074	7	63%	4	37%	0	0%
Printer & Printer Supplies- Manufacturer	4,565	1,992	20	1,688	13	65%	7	35%	0	0%
Photo Booth Rentals	4,564	1,994	56	1,095	19	34%	33	59%	4	7%
Consignment Service - Furniture	4,563	1,995	57	1,082	28	49%	25	44%	4	7%
Consultant - Strategic Planning	4,560	1,996	13	1,949	4	31%	5	38%	4	31%
Appointment Setting Service	4,555	1,997	20	1,688	19	95%	1	5%	0	0%
Electronics Research & Development	4,551	1,998	31	1,409	13	42%	17	55%	1	3%
Access Control Systems	4,549	1,999	53	1,127	49	92%	4	8%	0	0%
Trailers - Horse	4,539	2,000	7	2,387	5	71%	2	29%	0	0%
Woodworking Equipment & Supplies	4,534	2,001	15	1,866	8	53%	7	47%	0	0%
Insurance - Liability	4,511	2,002	7	2,387	5	71%	2	29%	0	0%
Solar Energy Research & Development	4,507	2,003	3	2,929	3	100%	0	0%	0	0%
Recreational Vehicles - Transportation	4,505	2,004	15	1,866	5	33%	10	67%	0	0%
Advertising - Shoppers Guides	4,496	2,005	30	1,424	22	73%	8	27%	0	0%
Compressors	4,494	2,006	5	2,619	1	20%	4	80%	0	0%
Boxes - Corrugated & Fiber	4,475	2,007	1	3,444	0	0%	1	100%	0	0%
Travel Agent Mills	4,453	2,008	26	1,513	3	12%	19	73%	4	15%
Mold & Mildew Inspection	4,447	2,009	10	2,149	6	60%	4	40%	0	0%
Auto Dealers - Buying Co-Op	4,441	2,010	65	1,008	34	52%	30	46%	1	2%
Electronic Instruments	4,434	2,011	120	707	73	61%	47	39%	0	0%
Tire Repair	4,432	2,012	78	919	40	51%	38	49%	0	0%
Tickets & Coupons - Printers & Suppliers	4,431	2,013	25	1,536	14	56%	11	44%	0	0%
Painting - Faux Finishing	4,430	2,014	5	2,619	4	80%	1	20%	0	0%
Race Tracks	4,422	2,015	46	1,191	12	26%	30	65%	4	3%
Event Planners - Corporate	4,414	2,016	26	1,513	10	38%	15	58%	1	4%
Gourmet Shops	4,412	2,017	11	2,074	11	100%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Guide Service	4,407	2,018	6	2,503	4	67%	2	33%	0	0%
Rubber Stamps	4,406	2,019	20	1,688	6	30%	11	55%	3	15%
Fingerprinting	4,379	2,020	21	1,657	8	38%	13	62%	0	0%
Boarding - Horses	4,374	2,021	9	2,223	6	67%	3	33%	0	0%
Pet Kenneling Services	4,374	2,021	10	2,149	7	70%	3	30%	0	0%
Beads	4,365	2,023	29	1,445	12	41%	14	48%	3	10%
Concrete Blocks & Shapes	4,363	2,024	4	2,770	2	50%	2	50%	0	0%
Linens - Wholesale & Manufacturers	4,336	2,025	14	1,901	2	14%	11	79%	1	7%
Mats & Matting	4,334	2,026	27	1,489	17	63%	10	37%	0	0%
Display Fixtures & Materials	4,327	2,027	3	2,929	3	100%	0	0%	0	0%
Auto - Fleet Service	4,326	2,028	45	1,201	35	78%	10	22%	0	0%
Oil Royalties	4,326	2,028	3	2,929	2	67%	1	33%	0	0%
Massage School	4,319	2,030	8	2,299	8	100%	0	0%	0	0%
Jewelry Findings	4,313	2,031	14	1,901	8	57%	6	43%	0	0%
Shelving	4,313	2,031	13	1,949	5	38%	8	62%	0	0%
Railings	4,305	2,033	7	2,387	4	57%	2	29%	1	14%
Modular/Mobile Home - Foundation Services	4,304	2,034	22	1,625	13	59%	8	36%	1	5%
Vehicle Graphics	4,300	2,035	9	2,223	2	22%	7	78%	0	0%
Army & Navy Goods	4,297	2,036	23	1,589	16	70%	7	30%	0	0%
Hand Painting & Decorating	4,297	2,036	20	1,688	13	65%	7	35%	0	0%
Computers - Programming	4,294	2,038	22	1,625	6	27%	15	68%	1	5%
Outboard Motors	4,288	2,039	9	2,223	7	78%	2	22%	0	0%
Carpet & Rug Dealers - Persian/Oriental Rugs	4,283	2,040	30	1,424	29	97%	1	3%	0	0%
Schools - Academic - College Preparatory	4,271	2,041	14	1,901	10	71%	4	29%	0	0%
Ventilating Systems - Cleaning	4,259	2,042	9	2,223	6	67%	2	22%	1	11%
Fabrics - Wholesale & Manufacturers	4,248	2,043	12	2,012	8	67%	3	25%	1	8%
Assembly & Fabricating Service	4,244	2,044	2	3,161	2	100%	0	0%	0	0%
Dental Hygienists	4,240	2,045	54	1,120	28	52%	26	48%	0	0%
Refrigeration Equipment - Supplies & Parts	4,238	2,046	13	1,949	5	38%	8	62%	0	0%
Catalog Showrooms	4,236	2,047	50	1,155	48	96%	2	4%	0	0%
Phlebotomy Training & Certification	4,236	2,047	2	3,161	1	50%	1	50%	0	0%
Pottery	4,226	2,049	16	1,816	10	63%	5	31%	1	6%
Emergency Rooms	4,225	2,050	108	762	101	94%	7	6%	0	0%
Grocers - Wholesale	4,206	2,051	13	1,949	8	62%	5	38%	0	0%
Filing Equipment, Systems & Supplies	4,201	2,052	127	679	127	100%	0	0%	0	0%
Surrogacy	4,201	2,052	3	2,929	3	100%	0	0%	0	0%
Lasik Eye Surgery	4,192	2,054	14	1,901	11	79%	3	21%	0	0%
Lighting Fixtures - Supplies & Parts	4,185	2,055	10	2,149	7	70%	2	20%	1	10%
Fax Transmission Service	4,184	2,056	26	1,512	22	85%	4	15%	0	0%
Photographic Equipment - Repair	4,184	2,056	30	1,424	23	77%	7	23%	0	0%
Containerized Freight Service	4,177	2,058	9	2,223	6	67%	3	33%	0	0%
Lobbyists	4,175	2,059	1	3,444	1	100%	0	0%	0	0%
Telephone Solicitation Companies	4,172	2,060	8	2,299	0	0%	2	25%	6	75%
Contractor - Hauling	4,164	2,061	6	2,503	4	67%	2	33%	0	0%
Windows - Wells & Covers	4,163	2,062	0	3,919	0	0%	0	0%	0	0%
Halls & Auditoriums	4,161	2,063	16	1,816	5	31%	10	63%	1	6%
Inventors	4,156	2,064	8	2,299	3	38%	3	38%	2	25%
Audio-Visual Equipment - Supplies & Parts	4,146	2,065	16	1,816	7	44%	9	56%	0	0%
Foods - Dehydrated & Freeze-Dried	4,140	2,066	8	2,299	1	13%	7	88%	0	0%
Marble & Terrazzo Cleaning & Service	4,136	2,067	3	2,929	2	67%	1	33%	0	0%
Cocktail Lounges	4,132	2,068	30	1,424	12	40%	18	60%	0	0%
Appraisers - Antiques	4,125	2,069	6	2,503	1	17%	5	83%	0	0%
Surgical Appliances & Supplies	4,123	2,070	43	1,226	33	77%	10	23%	0	0%
Ventilating Equipment	4,107	2,071	0	3,919	0	0%	0	0%	0	0%
Electrical Power Systems (Residential & Commercial) - Backup Systems	4,100	2,072	11	2,074	8	73%	3	27%	0	0%
Poultry Farms	4,100	2,072	5	2,619	4	80%	1	20%	0	0%
Electric Equipment - Manufacturers	4,088	2,074	11	2,074	9	82%	2	18%	0	0%
Trusses - Construction	4,085	2,075	4	2,770	3	75%	1	25%	0	0%
Cheerleading Instruction	4,081	2,076	29	1,445	14	48%	14	48%	1	3%
Moving Equipment Rental	4,079	2,077	20	1,688	11	55%	9	45%	0	0%
Floors - Raised	4,068	2,078	9	2,223	7	78%	1	11%	1	11%
Pumping Contractors	4,061	2,079	6	2,503	1	17%	5	83%	0	0%
Sprinkler Supervisory Service	4,061	2,079	3	2,929	2	67%	0	0%	1	33%
Steel Detailers - Structural	4,057	2,081	2	3,161	1	50%	1	50%	0	0%
Trucking - Water Hauling	4,057	2,081	1	3,444	0	0%	1	100%	0	0%
Traffic Signs, Signals & Equipment	4,049	2,083	4	2,770	2	50%	2	50%	0	0%
Roof Structures	4,048	2,084	12	2,012	6	50%	4	33%	2	17%
Engines - Gas	4,047	2,085	10	2,149	5	50%	5	50%	0	0%
Scaffolding & Aerial Lifts	4,037	2,086	7	2,387	5	71%	2	29%	0	0%
Contractor - Flat Roof	4,035	2,087	9	2,223	4	44%	5	56%	0	0%
Ear & Body Piercing	4,024	2,088	13	1,949	12	92%	1	8%	0	0%
Auto Smog Inspection	4,023	2,089	39	1,281	30	77%	9	23%	0	0%
Physicians & Surgeons - Ear, Nose & Throat	4,019	2,090	51	1,146	45	88%	6	12%	0	0%
International Trade Consultants	4,016	2,091	6	2,503	1	17%	4	67%	1	17%
Truck Manufacturers & Distributors	4,011	2,092	7	2,387	3	43%	4	57%	0	0%
Locks - Wholesale & Manufacturers	4,006	2,093	56	1,095	6	11%	36	64%	14	25%
Bakers - Wholesale	4,003	2,094	8	2,299	6	75%	2	25%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Sewing Contractors	4,003	2,094	11	2,074	7	64%	4	36%	0	0%
Designers - Industrial	4,000	2,086	11	2,074	7	27%	8	73%	0	0%
Litigation Support	3,999	2,097	5	2,619	3	60%	2	40%	0	0%
Exercise Equipment & Machines - Service & Repair	3,977	2,098	19	1,732	13	68%	6	32%	0	0%
Bartending Instruction	3,974	2,099	15	1,866	5	33%	10	67%	0	0%
Chairs - Wholesale & Manufacturers	3,971	2,100	23	1,589	17	74%	6	26%	0	0%
Siding Materials	3,969	2,101	8	2,299	6	75%	2	25%	0	0%
Bird & Wildlife Supply Shops	3,952	2,102	8	2,299	4	50%	4	50%	0	0%
Identification Card Service	3,950	2,103	10	2,149	8	80%	1	10%	1	10%
Floor Refinishing	3,949	2,104	14	1,901	5	36%	9	64%	0	0%
Embroidery Supplies	3,941	2,105	14	1,901	11	79%	3	21%	0	0%
Work Clothes - Retail	3,941	2,105	10	2,149	8	80%	1	10%	1	10%
Stadiums, Arenas & Athletic Fields	3,936	2,107	64	1,016	42	66%	22	34%	0	0%
Oxygen Therapy Equipment	3,930	2,108	14	1,901	10	71%	2	14%	2	14%
Lamps & Lamp Shades - Retail	3,921	2,109	20	1,688	7	35%	13	65%	0	0%
Mattress Makers Supplies	3,918	2,110	17	1,775	3	76%	4	24%	0	0%
Equestrian Services	3,913	2,111	13	1,949	7	54%	4	31%	2	15%
Sewage Disposal Systems	3,910	2,112	43	1,226	36	84%	7	16%	0	0%
Sheet Metal Equipment & Supplies	3,910	2,112	4	2,770	2	50%	1	25%	1	25%
Attorneys & Lawyers - Employment Litigation	3,908	2,114	1	3,444	0	0%	1	100%	0	0%
Dressmakers	3,892	2,115	15	1,866	7	47%	7	47%	1	7%
Oilfield Hauling	3,891	2,116	0	3,919	0	0%	0	0%	0	0%
Boilers - New & Used	3,882	2,117	7	2,387	6	86%	1	14%	0	0%
Fences - Vinyl	3,878	2,118	8	2,299	4	50%	4	50%	0	0%
Mining Companies	3,873	2,119	1	3,444	0	0%	1	100%	0	0%
Saltwater Pools - Equipment & Supplies	3,871	2,120	124	688	16	13%	108	87%	0	0%
Publicity Service	3,851	2,121	19	1,732	14	74%	5	26%	0	0%
Housing Authorities	3,847	2,122	49	1,164	36	73%	13	27%	0	0%
Chain Link Fence Sales, Service & Contractors	3,843	2,123	10	2,149	3	30%	6	60%	1	10%
Consultants - Security	3,842	2,124	11	2,074	1	9%	10	91%	0	0%
Cylinder Heads - Auto & Motorcycle	3,839	2,125	37	1,309	35	95%	2	5%	0	0%
Paving Materials	3,834	2,126	4	2,770	2	50%	2	50%	0	0%
Scrapbooking	3,833	2,127	19	1,732	8	42%	11	58%	0	0%
E-Cigarette Flavoring	3,830	2,128	21	1,657	9	43%	12	57%	0	0%
Editorial Services	3,824	2,129	8	2,299	3	38%	5	63%	0	0%
Compression Clothing/Garments	3,821	2,130	75	939	60	80%	14	19%	1	1%
Posters	3,819	2,131	10	2,149	9	90%	1	10%	0	0%
E-Books	3,813	2,132	90	843	80	89%	10	11%	0	0%
Public Opinion Analysts	3,807	2,133	3	2,929	3	100%	0	0%	0	0%
Television & Radio Broadcast Schools	3,801	2,134	1	3,444	1	100%	0	0%	0	0%
Skating Rinks	3,789	2,135	19	1,732	13	68%	6	32%	0	0%
Electrical Power Systems Maintenance	3,769	2,136	6	2,503	3	50%	3	50%	0	0%
Livestock Breeders	3,768	2,137	3	2,929	2	67%	1	33%	0	0%
Masonry Panels - Prefabricated	3,765	2,138	5	2,619	0	0%	5	100%	0	0%
Horse Riding/Horse Trail Rides	3,760	2,139	30	1,424	9	30%	20	67%	1	3%
Musicians	3,758	2,140	23	1,589	8	35%	15	65%	0	0%
Utilities Underground - Installation	3,753	2,141	3	2,929	1	33%	2	67%	0	0%
Water Leak Detection	3,752	2,142	3	2,929	2	67%	1	33%	0	0%
Vehicle Sales - Manufacturing Companies	3,736	2,143	24	1,562	18	75%	6	25%	0	0%
Fans - Household	3,733	2,144	13	1,949	7	54%	4	31%	2	15%
Leather Goods - Wholesale & Manufacturers	3,732	2,145	7	2,387	4	57%	3	43%	0	0%
Professional Employer Organization	3,713	2,146	1	3,444	0	0%	1	100%	0	0%
Leather	3,699	2,147	13	1,949	9	73%	2	17%	1	8%
Machinery - Specially Designed	3,699	2,147	4	2,770	2	50%	2	50%	0	0%
Piping Contractors	3,699	2,147	6	2,503	3	50%	3	50%	0	0%
Balloons - Novelty & Toy	3,677	2,150	8	2,299	8	100%	0	0%	0	0%
Steel Processing	3,672	2,151	0	3,919	0	0%	0	0%	0	0%
Corporate Awards	3,665	2,152	1	3,444	0	0%	1	100%	0	0%
Ice	3,664	2,153	11	2,074	8	73%	3	27%	0	0%
Court Reporters	3,661	2,154	5	2,619	4	80%	1	20%	0	0%
Technical Manual Preparation	3,659	2,155	14	1,901	3	21%	10	71%	1	7%
Batteries - Dry Cell - Wholesale & Manufacturers	3,657	2,156	28	1,465	24	86%	4	14%	0	0%
Labeling	3,657	2,156	6	2,503	5	83%	1	17%	0	0%
Roat Storage	3,656	2,158	10	2,149	5	50%	5	50%	0	0%
Junk Dealers	3,646	2,159	9	2,323	6	67%	2	27%	1	11%
House Cleaning Equipment & Supplies	3,639	2,160	13	1,949	0	0%	13	100%	0	0%
Engineers - Mechanical	3,626	2,161	5	2,619	0	0%	5	100%	0	0%
Insurance - Medicare Supplement	3,623	2,162	0	3,919	0	0%	0	0%	0	0%
Advertising - Television	3,619	2,163	6	2,503	4	67%	1	17%	1	17%
Electronic Testing Equipment	3,618	2,164	5	2,619	5	100%	0	0%	0	0%
Disabled Person Assistance	3,617	2,165	5	2,619	5	100%	0	0%	0	0%
Foresters - Consulting	3,616	2,166	3	2,929	0	0%	3	100%	0	0%
Coffee Brewing Devices	3,612	2,167	31	1,409	29	94%	2	6%	0	0%
Springs - Automotive - Sales & Service	3,606	2,168	12	2,012	7	58%	5	42%	0	0%
Labor Organizations	3,605	2,169	3	2,929	1	33%	2	67%	0	0%
Mining Equipment & Supplies	3,603	2,170	9	2,223	4	44%	5	56%	0	0%
Chairs - Rent	3,602	2,171	17	1,775	5	29%	10	59%	2	12%
Shredding Services	3,602	2,171	2	3,161	2	100%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Fishing Bait	3,598	2,173	3	2,929	1	33%	2	67%	0	0%
Table Pads	3,587	2,174	10	2,149	5	50%	4	40%	1	10%
Auto Air Conditioning Equipment	3,586	2,175	13	1,949	4	31%	8	62%	1	8%
Charity - Elderly	3,576	2,176	4	2,770	3	75%	1	25%	0	0%
Pet Exercising Service	3,555	2,177	3	2,929	3	67%	0	33%	0	0%
Miniatures - Collectors	3,544	2,178	13	1,949	9	69%	4	31%	0	0%
Bras	3,537	2,179	7	2,387	5	71%	2	29%	0	0%
Tattoos - Removed	3,531	2,180	64	1,016	12	19%	39	61%	13	20%
Chairs - Orthopedic & Lift	3,514	2,181	14	1,901	10	71%	4	29%	0	0%
Bat Removal	3,512	2,182	3	2,929	3	100%	0	0%	0	0%
Cigar & Cigarette & Tobacco Dealers - Wholesale	3,509	2,183	7	2,387	3	43%	4	57%	0	0%
Baby Accessories - Wholesale & Manufacturers	3,506	2,184	64	1,016	24	38%	16	25%	24	38%
Modeling - Advance Fee	3,497	2,185	2	3,161	0	0%	2	100%	0	0%
Swords	3,496	2,186	17	1,775	4	24%	13	76%	0	0%
Hydroseeding	3,490	2,187	3	2,929	0	0%	3	100%	0	0%
Aids Research & Clinics	3,488	2,188	3	2,929	2	67%	1	33%	0	0%
Swap Shops	3,487	2,189	63	1,028	62	98%	0	0%	1	2%
Veterinarians Equipment & Supplies	3,487	2,189	10	2,149	6	60%	2	20%	2	20%
Resilient & Vinyl Flooring	3,471	2,191	16	1,816	15	94%	1	6%	0	0%
Bulletin & Directory Boards	3,470	2,192	24	1,562	23	96%	1	4%	0	0%
Child Support Enforcement	3,470	2,192	7	2,387	5	71%	2	29%	0	0%
Aircraft Dealers	3,463	2,194	4	2,770	4	100%	0	0%	0	0%
Artists Agents	3,460	2,195	8	2,299	5	63%	3	38%	0	0%
Carburetors	3,456	2,196	7	2,387	6	86%	1	14%	0	0%
Delicatessens	3,455	2,197	30	1,424	17	57%	12	40%	1	3%
Car Wash & Polish Equipment & Supplies	3,437	2,198	17	1,775	12	71%	5	29%	0	0%
Office Buildings	3,434	2,199	16	1,816	11	69%	5	31%	0	0%
Aerospace Industries	3,432	2,200	0	3,919	0	0%	0	0%	0	0%
Photographic Equipment & Supplies - Wholesale & Manufacturing	3,431	2,201	11	2,074	10	91%	1	9%	0	0%
Attorneys & Lawyers - Mediation & Arbitration	3,429	2,202	8	2,299	4	50%	0	0%	4	50%
Natural Stone Restoration & Cleaning	3,428	2,203	4	2,770	2	50%	2	50%	0	0%
Fuel - Diesel	3,426	2,204	5	2,619	2	40%	3	60%	0	0%
Cabinet Doors	3,425	2,205	32	1,393	25	78%	7	22%	0	0%
Mason Contractors Equipment & Supplies	3,423	2,206	7	2,387	5	71%	2	29%	0	0%
Television Station Equipment	3,420	2,207	10	2,149	7	70%	3	30%	0	0%
Decoration Contractors - Party, Convention	3,418	2,208	22	1,625	10	45%	12	55%	0	0%
Bee Removal	3,407	2,209	4	2,770	2	50%	2	50%	0	0%
Metal Stamping	3,398	2,210	0	3,919	0	0%	0	0%	0	0%
Plants - Interior Design & Maintenance	3,386	2,211	14	1,901	2	14%	12	86%	0	0%
Ultrasound - Medical	3,384	2,212	4	2,770	4	100%	0	0%	0	0%
Craft Galleries & Dealers	3,381	2,213	16	1,816	7	44%	8	50%	1	6%
Boat Lifts	3,378	2,214	4	2,770	4	100%	0	0%	0	0%
Limestone	3,375	2,215	5	2,619	4	80%	1	20%	0	0%
Outboard Motors - Repair	3,369	2,216	5	2,619	3	60%	2	40%	0	0%
Washing Machines & Dryers - Service & Repair	3,365	2,217	43	1,226	13	30%	28	65%	2	5%
Insulation Contractors Equipment & Supplies	3,364	2,218	4	2,770	4	100%	0	0%	0	0%
Patent Searchers	3,364	2,218	6	2,503	4	67%	0	0%	2	33%
Coaching - Leadership	3,361	2,220	9	2,223	6	67%	3	33%	0	0%
Bolts & Nuts	3,355	2,221	5	2,619	1	20%	4	80%	0	0%
Hobby & Model Construction Supplies - Wholesale & Manufacturing	3,348	2,222	34	1,362	21	62%	10	29%	3	9%
Motor Homes - Rent & Lease	3,346	2,223	13	1,949	7	54%	6	46%	0	0%
Acoustical Consultants	3,345	2,224	1	3,444	1	100%	0	0%	0	0%
Labels - Paper	3,340	2,225	6	2,503	6	100%	0	0%	0	0%
First Aid Instruction	3,339	2,226	9	2,223	5	56%	4	44%	0	0%
Physicians & Surgeons - Maxillofacial	3,338	2,227	18	1,756	15	83%	3	17%	0	0%
Soccer Clubs	3,323	2,228	26	1,513	13	50%	13	50%	0	0%
Truck Service & Repair - Mobile	3,321	2,229	6	2,503	5	83%	1	17%	0	0%
Conveyors & Conveying Equipment	3,315	2,230	0	3,919	0	0%	0	0%	0	0%
Movers - Office	3,301	2,231	5	2,619	5	100%	0	0%	0	0%
Nurses Registries	3,285	2,232	2	3,161	1	50%	1	50%	0	0%
Better Business Bureaus	3,276	2,233	106	774	38	36%	24	23%	44	42%
Watch Bands	3,276	2,233	34	1,362	32	94%	2	6%	0	0%
Amusement Devices	3,273	2,235	25	1,536	24	96%	1	4%	0	0%
Consultants - Dental Management	3,273	2,235	12	2,012	9	75%	3	25%	0	0%
Paging Equipment & Service	3,273	2,235	17	1,775	8	47%	9	53%	0	0%
Mail Boxes - Manufacturers & Distributors	3,272	2,238	23	1,589	19	83%	4	17%	0	0%
Recorded Information	3,264	2,239	17	1,775	16	94%	1	6%	0	0%
Videoconferencing Services	3,263	2,240	11	2,074	10	91%	1	9%	0	0%
Martial Arts Supplies & Equipment	3,261	2,241	8	2,299	5	63%	3	38%	0	0%
Charity - Environment	3,255	2,242	1	3,444	1	100%	0	0%	0	0%
Physicians & Surgeons - Allergy	3,249	2,243	28	1,465	21	75%	7	25%	0	0%
Jewelers - Supplies	3,241	2,244	5	2,619	2	40%	3	60%	0	0%
Technology - Litigation Support	3,241	2,244	23	1,589	3	13%	20	87%	0	0%
Insurance - Funeral	3,235	2,246	1	3,444	1	100%	0	0%	0	0%
Schools - Dental Assistant	3,230	2,247	9	2,223	8	89%	1	11%	0	0%
Video Tape Duplication Service	3,230	2,247	6	2,503	1	17%	5	83%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Sperm Banks	3,214	2,249	3	2,929	3	100%	0	0%	0	0%
Meal Preparation Service	3,210	2,250	25	1,536	20	80%	5	20%	0	0%
Auto Paint - Mobile	3,199	2,251	13	1,949	6	46%	7	54%	0	0%
Tile Restoration	3,196	2,252	12	2,012	5	42%	7	58%	0	0%
Contractors - Sheet Metal	3,186	2,253	1	3,444	1	100%	0	0%	0	0%
Traffic Control & Flagging Service	3,179	2,254	1	3,444	1	100%	0	0%	0	0%
Swimming Pools - Leak Detection & Repair	3,178	2,255	8	2,299	3	38%	5	63%	0	0%
Connectors - Electric	3,173	2,256	5	2,619	2	40%	3	60%	0	0%
Dolls - Retail	3,168	2,257	13	1,949	8	62%	5	38%	0	0%
Bottles - Wholesale & Manufacturers	3,167	2,258	6	2,503	4	67%	2	33%	0	0%
Rifle & Pistol Ranges	3,162	2,259	11	2,074	9	82%	2	18%	0	0%
Estheticians	3,160	2,260	10	2,149	8	80%	2	20%	0	0%
Animal Brokers & Dealers - Zoo, Circus	3,146	2,261	4	2,770	4	100%	0	0%	0	0%
Medical Tourism	3,145	2,262	3	2,929	3	100%	0	0%	0	0%
Dance Apparel	3,142	2,263	17	1,775	9	53%	8	47%	0	0%
Poultry Equipment & Supplies	3,133	2,264	2	3,161	1	50%	1	50%	0	0%
Divers Equipment & Supplies	3,127	2,265	16	1,816	7	44%	9	56%	0	0%
Transmissions - Truck, Tractor	3,123	2,266	20	1,688	14	70%	6	30%	0	0%
Labor Contractors	3,115	2,267	5	2,619	2	40%	3	60%	0	0%
Valves	3,109	2,268	1	3,444	0	0%	1	100%	0	0%
Store Fixtures	3,106	2,269	5	2,619	3	60%	2	40%	0	0%
Pipe	3,104	2,270	2	3,161	2	100%	0	0%	0	0%
Horse Transporting	3,103	2,271	5	2,619	3	60%	2	40%	0	0%
Drilling - Oil Well	3,102	2,272	1	3,444	0	0%	1	100%	0	0%
Computers - Multimedia	3,101	2,273	35	1,345	12	34%	22	63%	1	3%
Oils - Waste	3,101	2,273	7	2,503	5	83%	1	17%	0	0%
Arbitration Services	3,097	2,275	7	2,387	5	71%	0	0%	2	29%
Radiotelephone Communication - Equipment & Systems	3,081	2,276	13	1,949	5	38%	8	62%	0	0%
Library Research Service	3,077	2,277	8	2,299	7	88%	1	13%	0	0%
Scientific Apparatus & Instruments	3,074	2,278	21	1,657	19	90%	2	10%	0	0%
Real Estate - Short Sale	3,071	2,279	3	2,929	1	33%	2	67%	0	0%
Lake & Pond Management	3,067	2,280	2	3,161	2	100%	0	0%	0	0%
Basketball Clubs	3,061	2,281	11	2,074	6	55%	5	45%	0	0%
Bicycles - Wholesale & Manufacturers	3,059	2,282	25	1,536	15	60%	9	36%	1	4%
Language Training Aids	3,054	2,283	26	1,513	22	85%	4	15%	0	0%
Seminar Marketing	3,053	2,284	9	2,223	6	67%	3	33%	0	0%
Advertising - Transit & Transportation	3,051	2,285	8	2,299	7	13%	7	88%	0	0%
Amplifiers	3,048	2,286	20	1,688	13	65%	7	35%	0	0%
Reeds - Wholesale & Manufacturers	3,045	2,287	3	2,929	2	67%	2	33%	0	0%
Garbage Disposal Equipment - Industrial & Commercial	3,040	2,288	16	1,816	6	38%	8	50%	2	13%
Optical Goods - Wholesale & Manufacturers	3,040	2,288	52	1,133	47	90%	5	10%	0	0%
Oilfield Consultants	3,033	2,290	1	3,444	0	0%	1	100%	0	0%
Forklift Repair & Maintenance	3,031	2,291	5	2,619	4	80%	1	20%	0	0%
Fence Posts & Fittings	3,026	2,292	5	2,619	0	0%	5	100%	0	0%
Gasoline - Wholesale	3,026	2,292	28	1,465	17	61%	11	39%	0	0%
Tools - Power Actuated	3,025	2,294	26	1,513	13	50%	12	46%	1	4%
Truck Bedliner	3,023	2,295	5	2,619	3	60%	2	40%	0	0%
Bearings	3,022	2,296	5	2,619	3	60%	2	40%	0	0%
Lenses	3,003	2,297	16	1,816	9	56%	6	38%	1	6%
Audio-Visual Equipment - Rent & Lease	3,001	2,298	4	2,770	3	75%	1	25%	0	0%
Organ & Tissue Banks	3,001	2,298	7	3,444	1	100%	0	0%	0	0%
Environmental, Conservationist & Ecol Org	2,991	2,300	7	2,387	3	43%	4	57%	0	0%
Go-Karts	2,990	2,301	23	1,589	19	83%	4	17%	0	0%
Oilfield Equipment	2,986	2,302	1	3,444	0	0%	1	100%	0	0%
Schools - Holistic	2,979	2,303	3	2,929	2	67%	1	33%	0	0%
Hosiery - Retail	2,975	2,304	12	2,012	9	75%	3	25%	0	0%
Minerals	2,974	2,305	3	2,929	1	33%	2	67%	0	0%
Chiropractors Equipment & Supplies	2,970	2,306	8	2,299	4	50%	4	50%	0	0%
Steam Cleaning Equipment	2,968	2,307	40	1,266	17	43%	23	58%	0	0%
Campers - Service & Repair	2,967	2,308	9	2,223	4	44%	4	44%	1	11%
Dairy Products - Wholesale	2,966	2,309	7	2,387	4	57%	3	43%	0	0%
Wind Energy Systems	2,965	2,310	3	2,929	0	0%	3	100%	0	0%
Writers - Business	2,964	2,311	10	2,149	4	40%	5	50%	1	10%
Truck Stops	2,955	2,312	4	2,770	2	50%	2	50%	0	0%
Television Program Producers	2,954	2,313	6	2,503	1	17%	5	83%	0	0%
Warehouses - Cold Storage	2,950	2,314	2	3,161	1	50%	1	50%	0	0%
Contractor - Mechanical Insulation	2,942	2,315	4	2,770	3	75%	1	25%	0	0%
Fuel - Gasoline	2,939	2,316	60	1,060	30	50%	29	48%	1	2%
Transitional Housing	2,916	2,317	20	1,688	12	60%	8	40%	0	0%
Computers - Graphics	2,910	2,318	15	1,866	7	47%	8	53%	0	0%
Oils - Lubricating	2,903	2,319	12	2,012	8	67%	3	25%	1	8%
Photography Sales on the Internet	2,903	2,319	110	748	24	22%	86	78%	0	0%
Tennis Court Construction	2,903	2,319	2	3,161	1	50%	1	50%	0	0%
Carpet & Rug Pads, Linings & Accessories	2,891	2,322	2	3,161	2	100%	0	0%	0	0%
Home Sitting Services	2,887	2,323	4	2,770	0	0%	4	100%	0	0%
Leather Goods - Repair	2,880	2,324	5	2,619	3	60%	2	40%	0	0%
Surgical Instruments	2,880	2,324	5	2,619	3	60%	2	40%	1	20%
Attorneys Service Bureaus	2,878	2,326	2	3,161	1	50%	1	50%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Cranes	2,863	2,327	0	3,919	0	0%	0	0%	0	0%
Fence Material	2,862	2,328	3	2,929	1	33%	2	67%	0	0%
Machinery - Used	2,862	2,328	11	2,074	4	64%	7	36%	0	0%
Aircraft Schools	2,861	2,330	1	3,444	1	100%	0	0%	0	0%
Insurance - Bonding	2,860	2,331	1	3,444	0	0%	0	100%	0	0%
Loan Originator	2,860	2,331	17	1,775	2	12%	15	88%	0	0%
Livestock Equipment & Supplies	2,859	2,333	1	3,444	1	100%	0	0%	0	0%
Signs - Digital	2,857	2,334	14	1,901	4	29%	10	71%	0	0%
Fireplace Equipment - Wholesale & Manufacturers	2,854	2,335	9	2,223	8	89%	0	0%	1	11%
Employment Service - Government, Co. Fraternal	2,850	2,336	1	3,444	1	100%	0	0%	0	0%
Caregivers Resources	2,844	2,337	6	2,503	3	50%	3	50%	0	0%
Tents	2,838	2,338	9	2,223	5	56%	4	44%	0	0%
Suits - Custom Made	2,835	2,339	20	1,688	8	40%	11	55%	1	5%
Cash Registers & Supplies	2,833	2,340	11	2,074	7	64%	4	36%	0	0%
Cleaning Services - Estate	2,832	2,341	6	2,503	1	17%	4	67%	1	17%
Nurses-Practitioners	2,828	2,342	4	2,770	3	75%	1	25%	0	0%
Cake Decorating Equipment & Supplies	2,821	2,343	15	1,866	9	60%	6	40%	0	0%
Mineral Exploration	2,820	2,344	1	3,444	1	100%	0	0%	0	0%
Contractors - Acoustical Ceiling	2,816	2,345	0	3,919	0	0%	0	0%	0	0%
Flowers - Preserved	2,806	2,346	17	1,775	11	65%	5	29%	1	6%
Painters Equipment & Supplies	2,800	2,347	9	2,223	1	11%	8	89%	0	0%
Greenhouse Equipment & Supplies	2,797	2,348	5	2,619	4	80%	1	20%	0	0%
Distillers	2,796	2,349	1	3,444	1	100%	0	0%	0	0%
Railroad Contractors	2,786	2,350	0	3,919	0	0%	0	0%	0	0%
Stock Certificates	2,786	2,350	23	1,589	1	4%	17	74%	5	22%
Concrete Reinforcements	2,783	2,352	0	3,919	0	0%	0	0%	0	0%
Rubbish & Garbage Removal Contractors Equipment	2,783	2,352	8	2,299	7	88%	1	12%	0	0%
Breastfeeding Supplies & Information	2,776	2,354	17	1,775	16	84%	1	6%	0	0%
Venetian Blinds - Repair & Cleaning	2,758	2,355	3	2,929	2	67%	0	33%	0	0%
Chemists - Manufacturers	2,755	2,356	149	600	130	87%	19	13%	0	0%
Ventilating Contractors	2,754	2,357	1	3,444	1	100%	0	0%	0	0%
Mopeds	2,752	2,358	16	1,816	13	81%	3	19%	0	0%
Sandwiches	2,751	2,359	42	1,245	18	43%	23	55%	1	2%
Picture Frames - Manufacturers Supplies	2,747	2,360	7	2,387	1	14%	6	86%	0	0%
Biofeedback Therapists	2,746	2,361	5	2,619	1	20%	4	80%	0	0%
Auto Floor Coverings	2,741	2,362	14	1,901	14	100%	0	0%	0	0%
Diaper Service	2,739	2,363	6	2,503	0	0%	6	100%	0	0%
Ergonomic Products & Services	2,739	2,363	13	1,949	7	54%	6	46%	0	0%
Literary Agents	2,739	2,363	1	3,444	0	0%	1	100%	0	0%
Support Groups	2,737	2,366	6	2,503	3	50%	3	50%	0	0%
Fuel Economizers	2,733	2,367	1	3,444	1	100%	0	0%	0	0%
Precious, Semi-Precious & Synthetic	2,733	2,367	4	2,770	3	75%	0	0%	1	25%
Office Furniture & Equipment - Used	2,729	2,369	6	2,503	3	50%	3	33%	1	17%
Guard Dogs	2,727	2,370	3	2,929	0	0%	3	100%	0	0%
Asset Evaluators	2,712	2,371	3	2,929	3	100%	0	0%	0	0%
Doors - Commercial	2,712	2,371	5	2,619	5	100%	0	0%	0	0%
Bags - Plastic	2,710	2,373	12	2,012	3	25%	9	75%	0	0%
Paper Distributors	2,707	2,374	2	3,161	2	100%	0	0%	0	0%
Souvenirs - Retail	2,703	2,375	37	1,309	30	81%	7	19%	0	0%
Identification Equipment & Supplies	2,701	2,376	14	1,901	9	64%	5	36%	0	0%
Air Fragrances	2,696	2,377	16	1,816	12	75%	4	25%	0	0%
Leather Restoration	2,696	2,377	8	2,299	6	75%	2	25%	0	0%
Video Equipment - Service & Repair	2,695	2,379	4	2,770	2	50%	2	50%	0	0%
Cylinders - Air & Hydraulic	2,682	2,380	4	2,770	4	100%	0	0%	0	0%
Metal Detecting Equipment	2,676	2,381	3	2,929	2	67%	1	33%	0	0%
Garbage Disposals - Household	2,674	2,382	34	1,362	20	59%	14	41%	0	0%
Beekeepers	2,669	2,383	4	2,770	4	100%	0	0%	0	0%
Signs - Neon	2,668	2,384	27	1,489	5	19%	22	81%	0	0%
Popcorn & Supplies	2,665	2,385	4	2,770	3	75%	1	25%	0	0%
Auto Repair - Vintage	2,661	2,386	10	2,149	5	50%	5	50%	0	0%
Tarps	2,655	2,387	7	2,387	6	86%	1	14%	0	0%
Travel Escorts	2,652	2,388	1	3,444	0	0%	1	100%	0	0%
Telecommunication Design	2,649	2,389	2	3,161	2	0%	2	100%	0	0%
Honey	2,645	2,390	2	3,161	2	100%	0	0%	0	0%
Boat Transporting	2,641	2,391	5	2,619	5	60%	2	40%	0	0%
Diving Instruction	2,640	2,392	26	1,513	14	46%	14	54%	0	0%
Recruiting - Technical	2,638	2,393	6	2,503	4	67%	2	33%	0	0%
Bicycles - Repair	2,637	2,394	23	1,589	13	57%	8	35%	2	9%
Fur Business - Wholesale & Manufacturers	2,637	2,394	3	2,929	3	100%	0	0%	0	0%
Lawn Installation Service	2,631	2,396	18	1,756	7	39%	11	61%	0	0%
Baby Carriages & Strollers	2,618	2,397	30	1,424	20	67%	10	33%	0	0%
Barbecue	2,616	2,398	27	1,489	7	26%	20	74%	0	0%
Stone - Cast	2,614	2,399	2	3,161	0	0%	2	100%	0	0%
Treatment Centers & Rest Homes - Information & Placement	2,611	2,400	6	2,503	3	50%	3	50%	0	0%
Airlines - Training Schools	2,609	2,401	5	2,619	1	20%	4	80%	0	0%
Grease Traps	2,606	2,402	2	3,161	1	50%	1	50%	0	0%
Machinery Movers & Erectors	2,605	2,403	2	3,161	1	50%	1	50%	0	0%
Microscopes	2,601	2,404	5	2,619	5	100%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Farmers Market	2,598	2,405	16	1,816	6	38%	10	63%	0	0%
Motel & Hotel Management	2,592	2,406	40	1,266	22	55%	18	45%	0	0%
Bookbinders	2,592	2,407	7	2,387	3	57%	3	43%	0	0%
Duct & Duct Fittings	2,591	2,408	5	2,619	1	20%	4	80%	0	0%
Linings - Plastic, Membrane	2,591	2,408	2	3,161	2	100%	0	0%	0	0%
Water Main Contractors	2,588	2,410	4	2,770	3	75%	1	25%	0	0%
Contractor - Tile Roofing	2,587	2,411	8	2,299	3	38%	5	63%	0	0%
Venetian Blinds - Wholesale & Manufacturers	2,584	2,412	4	2,770	4	100%	0	0%	0	0%
Elevator Installation	2,576	2,413	5	2,619	4	80%	1	20%	0	0%
Hail Repair	2,575	2,414	7	2,387	2	29%	5	71%	0	0%
Power Transmission Equipment	2,574	2,415	7	2,387	6	86%	1	14%	0	0%
Auto Metal & Equipment - Distribution & Manufacturing	2,571	2,416	4	2,770	2	50%	1	25%	1	25%
Smoke Detectors & Alarms	2,569	2,417	4	2,770	4	100%	0	0%	0	0%
Publishers Representatives	2,562	2,418	8	2,299	3	38%	4	50%	1	13%
Lightning Protection Equipment	2,559	2,419	0	3,919	0	0%	0	0%	0	0%
Acting & Voice Over Training	2,556	2,420	0	3,919	0	0%	0	0%	0	0%
Backflow Prevention Devices & Services	2,556	2,420	4	2,770	4	100%	0	0%	0	0%
Uniforms - Accessories	2,553	2,422	18	1,756	9	50%	9	50%	0	0%
Stationers - Retail	2,549	2,423	10	2,149	7	70%	3	30%	0	0%
Juices	2,544	2,424	55	1,110	7	13%	46	84%	2	4%
Lead Abatement	2,544	2,424	1	3,444	0	0%	1	100%	0	0%
Mens Clothing & Furnishings - Wholesale & Manufacturers	2,543	2,426	7	2,387	2	29%	4	57%	1	14%
Outfitters	2,540	2,427	8	2,299	3	38%	5	63%	0	0%
Sound Effect Records	2,536	2,428	3	2,929	1	33%	2	67%	0	0%
Physicians & Surgeons - Endocrinology, Diabetes & Metabolism	2,535	2,429	10	2,149	4	40%	6	60%	0	0%
Hatcheries - Poultry	2,534	2,430	3	2,929	3	100%	0	0%	0	0%
Engineering Equipment & Supplies	2,531	2,431	7	2,387	6	86%	1	14%	0	0%
Lotteries - State	2,530	2,432	2	3,161	1	50%	0	0%	1	50%
Laundry Consultants	2,529	2,433	11	2,074	2	18%	8	73%	1	9%
Drywall Contractors Equipment & Supplies	2,527	2,434	3	2,929	2	67%	1	33%	0	0%
Washing Machines & Dryers - Coin Metered	2,526	2,435	51	1,146	25	49%	23	45%	3	6%
Contractor - Roofing Spray Foam Insulation	2,519	2,436	9	2,223	3	33%	6	67%	0	0%
Florists - Wholesale	2,519	2,436	7	2,387	5	71%	2	29%	0	0%
Reloader Schemes	2,517	2,438	6	2,503	0	0%	5	83%	1	17%
Spiritualists	2,517	2,438	14	1,901	5	36%	7	50%	2	14%
Signs - Equipment & Supplies	2,516	2,440	5	2,619	3	60%	2	40%	0	0%
Coffee Roasting & Handling Equipment	2,510	2,441	3	2,929	3	100%	0	0%	0	0%
Infomercials	2,505	2,442	22	1,625	19	86%	2	9%	1	5%
Paper Manufacturers	2,505	2,442	0	3,919	0	0%	0	0%	0	0%
Luggage Carriers	2,501	2,444	10	2,149	0	0%	1	10%	0	0%
Foam & Sponge Rubber	2,499	2,445	2	3,161	2	100%	0	0%	0	0%
Paving Stones	2,497	2,446	4	2,770	1	25%	3	75%	0	0%
Vinyl Repair	2,496	2,447	8	2,299	3	38%	5	63%	0	0%
Refrigerators & Freezers - Dealers	2,492	2,448	6	2,503	4	67%	2	33%	0	0%
Quilts	2,488	2,449	10	2,149	6	60%	3	30%	1	10%
Resident Buyers	2,485	2,450	3	2,929	3	100%	0	0%	0	0%
Attorneys & Lawyers - Legal Malpractice	2,484	2,451	9	2,223	2	22%	7	78%	0	0%
Yarn - Retail	2,484	2,451	13	1,949	6	46%	7	54%	0	0%
Attorneys & Lawyers - Landlord/Tenant	2,479	2,453	3	2,929	2	67%	1	33%	0	0%
Medicines - Preventative Dogs & Cats	2,477	2,454	20	1,688	3	15%	16	80%	1	5%
Cabinet Hardware	2,476	2,455	5	2,619	4	80%	1	20%	0	0%
Industrial Consultants	2,462	2,456	0	3,919	0	0%	0	0%	0	0%
Motion Picture Producers & Studios	2,462	2,456	6	2,503	0	0%	6	100%	0	0%
Music Shells	2,459	2,458	0	3,919	0	0%	0	0%	0	0%
Lawn & Garden Equipment & Supplies - Rental	2,454	2,459	12	2,012	5	42%	7	58%	0	0%
Zoos	2,451	2,460	11	2,074	11	100%	0	0%	0	0%
Leak Detecting Instruments	2,449	2,461	3	2,929	3	100%	0	0%	0	0%
Pet Waste Removal	2,447	2,462	5	2,619	1	20%	4	80%	0	0%
Blood Banks & Centers	2,443	2,463	8	2,299	6	75%	2	25%	0	0%
Speedometers	2,440	2,464	4	2,770	1	25%	2	50%	1	25%
Nursing Home Information & Referral	2,434	2,465	3	2,929	1	33%	2	67%	0	0%
SemiConductor Devices	2,434	2,465	18	1,756	17	94%	1	6%	0	0%
Cooking Instruction	2,432	2,467	17	1,775	10	59%	7	41%	0	0%
Veterinary Emergency	2,430	2,468	17	1,775	13	76%	4	24%	0	0%
Debt Relief Education	2,426	2,469	15	1,869	7	47%	8	53%	0	0%
Lotteries - Local	2,426	2,469	10	2,149	6	60%	4	40%	0	0%
Electric Heating Elements	2,414	2,471	26	1,513	26	100%	0	0%	0	0%
Trucks - Forklifts	2,411	2,472	7	2,387	3	43%	2	29%	2	29%
Aviation Consultants	2,409	2,473	0	3,919	0	0%	0	0%	0	0%
Auto - Fleet Maintenance	2,405	2,474	71	965	70	99%	1	1%	0	0%
Tank Testing & Inspection	2,404	2,475	0	3,919	0	0%	0	0%	0	0%
Webbing	2,399	2,476	34	1,362	20	59%	14	41%	0	0%
Blankets	2,397	2,477	22	1,625	19	86%	3	14%	0	0%
Physicians & Surgeons - Pulmonary Diseases	2,397	2,477	13	1,949	10	77%	3	23%	0	0%
Interior Designers - Registered/Licensed	2,392	2,479	6	2,503	3	50%	3	50%	0	0%
Retreat Facilities	2,386	2,480	6	2,503	3	50%	3	50%	0	0%
Music - Sheet	2,384	2,481	3	2,929	2	67%	1	33%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Motor coach Companies	2,382	2,482	8	2,299	5	63%	2	25%	1	13%
Theater Stage Play Houses	2,380	2,483	27	1,489	18	67%	8	30%	1	4%
Exhibit Design & Construction	2,376	2,484	4	2,770	1	25%	2	50%	1	25%
Cigars and Cigar Accessories	2,372	2,485	16	1,816	4	25%	12	75%	0	0%
Moldings	2,372	2,485	2	3,161	1	50%	1	50%	0	0%
Alternators & Generators - Retail	2,368	2,487	8	2,299	4	50%	4	50%	0	0%
Cosmetic & Toiletry Preparations - Manufacturers	2,367	2,488	4	2,770	2	50%	2	50%	0	0%
Messenger Service	2,365	2,489	2	3,161	2	100%	0	0%	0	0%
Weatherization	2,362	2,490	4	2,770	2	50%	2	50%	0	0%
Door Manufacturer - High Performance	2,359	2,491	8	2,299	5	63%	3	38%	0	0%
Human Factors - Research & Development	2,353	2,492	3	2,929	2	67%	1	33%	0	0%
Adhesives & Glues	2,352	2,493	8	2,299	8	100%	0	0%	0	0%
Roof Decks	2,344	2,494	7	2,770	2	50%	2	50%	0	0%
Ice Making Equipment & Machines	2,340	2,495	2	2,387	2	29%	5	71%	0	0%
Outpatient Surgery Centers	2,332	2,496	13	1,949	9	69%	4	31%	0	0%
Store Fronts	2,330	2,497	6	2,503	4	67%	2	33%	0	0%
Painball - Games & Supplies	2,320	2,498	22	1,625	8	36%	14	64%	0	0%
Boarding Houses	2,319	2,499	6	2,503	1	17%	5	83%	0	0%
Key Duplication and Cutting	2,318	2,500	61	1,048	6	10%	55	90%	0	0%
Fishing Tackle - Wholesale & Manufacturers	2,317	2,501	4	2,770	1	25%	3	75%	0	0%
Electric Bikes	2,314	2,502	22	1,625	11	50%	11	50%	0	0%
Theatrical Agencies	2,313	2,503	6	2,503	3	50%	3	50%	0	0%
Brewers	2,312	2,504	5	2,619	5	100%	0	0%	0	0%
Cleaning Systems Press, Chemical	2,307	2,505	5	2,619	2	40%	2	40%	1	20%
Craft Instruction	2,304	2,506	7	2,387	4	57%	3	43%	0	0%
Geotechnical Engineering	2,303	2,507	4	2,770	2	50%	2	50%	0	0%
Marine Surveyors	2,299	2,508	3	2,929	0	0%	3	100%	0	0%
Plaques	2,298	2,509	2	3,161	1	50%	0	0%	1	50%
Bingo & Gaming Halls	2,292	2,510	6	2,503	3	50%	3	50%	0	0%
Maps - Publishers & Distributors	2,292	2,510	19	1,232	13	68%	5	26%	1	5%
Auto Parts - Antique	2,287	2,512	11	2,074	8	73%	3	27%	0	0%
Sporting Goods - Repair	2,287	2,512	12	2,012	5	42%	6	50%	1	8%
Water Heater - Tankless	2,277	2,514	21	1,657	21	100%	0	0%	0	0%
Golf Instruction	2,267	2,515	13	1,949	7	54%	6	46%	0	0%
Accident Reconstruction Service	2,265	2,516	5	2,619	1	20%	4	80%	0	0%
Battery Repairing & Rebuilding	2,265	2,516	6	2,503	1	17%	5	83%	0	0%
Computers - Furniture	2,265	2,516	4	2,770	1	25%	2	50%	1	25%
Audio-Visual Equipment - Wholesale & Manufacturers	2,261	2,519	23	1,589	11	48%	12	52%	0	0%
Copyright Service	2,259	2,520	7	2,387	3	43%	3	43%	1	14%
Cemetery Equipment & Supplies	2,256	2,521	23	1,589	16	70%	7	30%	0	0%
Waterbeds - Dealers	2,256	2,521	6	2,503	6	67%	2	33%	0	0%
Jewels - Imitation	2,254	2,523	14	1,901	10	71%	4	29%	0	0%
Stone Cutters	2,253	2,524	10	2,149	4	40%	6	60%	0	0%
Wood Carving	2,250	2,525	16	1,816	6	38%	9	56%	1	6%
Water Coolers - Equipment & Supplies	2,248	2,526	13	1,949	3	23%	10	77%	0	0%
Sewing Machines - Supplies & Parts	2,247	2,527	45	1,201	12	27%	33	73%	0	0%
Sky Diving	2,241	2,528	20	1,688	6	30%	12	60%	2	10%
Caps & Gowns	2,239	2,529	6	2,529	3	50%	3	50%	0	0%
Football Clubs	2,239	2,529	23	1,589	11	48%	11	48%	1	4%
Divng & Marine Services	2,238	2,531	9	2,223	3	33%	6	67%	0	0%
Art Restoration & Conservation	2,227	2,532	12	2,012	6	50%	6	50%	0	0%
Fire Department Equipment & Supplies	2,224	2,533	3	2,929	3	100%	0	0%	0	0%
Wire Products	2,224	2,533	6	2,503	6	100%	0	0%	0	0%
Second Hand Stores	2,219	2,535	34	1,362	20	59%	13	38%	1	3%
Parenting Classes	2,218	2,536	5	2,619	5	100%	0	0%	0	0%
Plastics - Fabricating, Finishing & Decor	2,217	2,537	0	3,919	0	0%	0	0%	0	0%
Recreational Vehicles - Storage	2,217	2,537	10	2,149	6	60%	4	40%	0	0%
Fashion Consultants	2,213	2,539	9	2,223	1	11%	8	89%	0	0%
Millwrights	2,211	2,540	0	3,919	0	0%	0	0%	0	0%
Welding Equipment - Repair	2,210	2,541	3	2,929	1	33%	2	67%	0	0%
Parties - Children	2,206	2,542	15	1,866	7	47%	8	53%	0	0%
Knife Sharpening Devices	2,200	2,543	1	3,444	0	0%	1	100%	0	0%
Physicians & Surgeons - Oncology	2,200	2,543	12	2,012	7	58%	5	42%	0	0%
Bank Equipment & Supplies	2,198	2,545	6	1,732	18	95%	1	5%	0	0%
Heat Pumps	2,196	2,546	6	2,546	4	67%	2	33%	0	0%
Tool Holders	2,196	2,546	19	1,732	19	100%	0	0%	0	0%
Indian Goods	2,193	2,548	6	2,503	4	67%	2	33%	0	0%
Farms - Organic	2,192	2,549	6	2,503	1	17%	5	83%	0	0%
Key Control Systems	2,191	2,550	23	1,589	18	78%	5	22%	0	0%
Fishermens Supplies	2,190	2,551	9	2,223	6	67%	1	11%	2	22%
Railroads	2,190	2,551	82	86	62	76%	20	24%	0	0%
Boutique Items - Wholesale & Manufacturers	2,189	2,553	87	86	54	62%	33	38%	0	0%
Exterior Designers	2,173	2,554	14	1,901	5	36%	9	64%	0	0%
Abstracters	2,167	2,555	6	2,503	4	67%	2	33%	0	0%
Weather Instruments	2,166	2,556	4	2,770	1	25%	3	75%	0	0%
Gas - Industrial & Medical - Cylinder & Bulk	2,162	2,557	10	2,149	10	100%	0	0%	0	0%
Trucking - Liquid Or Dry Bulk	2,158	2,558	0	3,919	0	0%	0	0%	0	0%
Computer Assisted Design Services	2,152	2,559	13	1,949	3	23%	10	77%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Political Organizations	2,145	2,560	12	2,012	4	33%	8	67%	0	0%
Hav.	2,139	2,561	1	3,444	1	100%	0	0%	0	0%
Wood Preserving	2,137	2,562	4	2,770	1	25%	2	50%	1	25%
Plumbing Plan Services	2,132	2,563	7	2,387	6	86%	1	14%	0	0%
Dairies	2,129	2,564	3	2,929	3	100%	0	0%	0	0%
Post Offices	2,128	2,565	24	1,562	13	54%	11	46%	0	0%
Conference Centers	2,126	2,566	9	2,223	6	67%	3	33%	0	0%
Abrasives	2,125	2,567	2	3,161	0	0%	2	100%	0	0%
Mapping Services	2,124	2,568	5	2,619	4	80%	1	20%	0	0%
Photography Schools	2,124	2,568	10	2,149	5	50%	5	50%	0	0%
Shirts - Wholesale & Manufacturers	2,121	2,570	6	2,503	5	83%	1	17%	0	0%
Wire & Cable - Non-Electric	2,117	2,571	4	2,770	0	0%	3	75%	1	25%
Musical Instruments - Wholesale & Manufacturers	2,114	2,572	20	1,688	15	75%	5	25%	0	0%
Aircraft Engines	2,110	2,573	2	3,161	2	100%	0	0%	0	0%
Paint Removing	2,109	2,574	3	2,929	1	33%	2	67%	0	0%
Theatrical & Stage Lighting Equipment	2,108	2,575	3	2,929	1	33%	2	67%	0	0%
Rock Shops	2,102	2,576	3	2,929	2	67%	1	33%	0	0%
Chocolate & Cocoa	2,099	2,577	14	1,901	10	71%	3	21%	1	7%
Cement - Retail	2,097	2,578	6	2,503	2	33%	4	67%	0	0%
Cookies & Crackers	2,086	2,579	11	2,074	7	64%	4	36%	0	0%
Foster Child Care	2,083	2,580	0	3,919	0	0%	0	0%	0	0%
Talent Representation	2,083	2,581	4	2,770	0	0%	3	75%	1	25%
Rustproofing & Undercoating - Auto	2,078	2,582	5	2,619	3	60%	2	40%	0	0%
Canes	2,077	2,583	9	2,223	9	100%	0	0%	0	0%
Body Waxing Services	2,063	2,584	14	1,901	4	29%	10	71%	0	0%
Septic Tanks & Systems Wholesale & Manufacturers	2,062	2,585	5	2,619	3	60%	2	40%	0	0%
Drama/Acting Instruction	2,061	2,586	3	2,619	3	60%	1	20%	1	20%
Hat Clothing Designer	2,061	2,586	16	1,816	8	50%	8	50%	0	0%
Pipe Lining & Coating	2,055	2,588	0	3,919	0	0%	0	0%	0	0%
Bridge Builders	2,054	2,589	1	3,444	1	100%	0	0%	0	0%
Lifts/Elevators - In Home	2,053	2,590	1	3,444	1	100%	0	0%	0	0%
Food Products Manufacturing Equipment	2,052	2,591	11	2,074	9	82%	2	18%	0	0%
Hardware - Builders	2,048	2,592	8	2,299	3	38%	5	63%	0	0%
Beer & Ale - Retail	2,041	2,593	8	2,299	5	63%	3	38%	0	0%
Fiber Glass Products	2,041	2,593	7	2,387	2	29%	4	57%	1	14%
Flag Poles	2,035	2,595	6	2,503	6	100%	0	0%	0	0%
Packaging Machinery	2,035	2,595	3	2,929	2	67%	0	0%	1	33%
Livestock Auction Markets	2,031	2,597	6	2,503	4	67%	2	33%	0	0%
Beer Home Brewing Equipment & Supplies	2,030	2,598	6	2,503	3	50%	3	50%	0	0%
Plaster	2,024	2,599	1	3,444	1	100%	0	0%	0	0%
Numismatics	2,022	2,600	1	3,444	1	100%	0	0%	0	0%
Truck Bodies	2,014	2,601	2	2,770	2	50%	2	50%	0	0%
Snow Removal Service - Commercial	2,011	2,602	5	2,619	4	80%	1	20%	0	0%
Bottlers Equipment & Supplies	2,008	2,603	3	2,929	1	33%	2	67%	0	0%
Gymnastic Equipment & Supplies	2,007	2,604	10	2,149	3	30%	7	70%	0	0%
Sewer Inspection	2,000	2,605	2	3,161	2	100%	0	0%	0	0%
Embroideries - Uniform	1,998	2,606	5	2,619	1	20%	4	80%	0	0%
Crematories	1,997	2,607	4	2,770	2	50%	2	50%	0	0%
Seeds & Bulbs - Wholesale	1,994	2,608	5	2,619	5	100%	0	0%	0	0%
Sweeping Service - Power	1,993	2,609	0	3,919	0	0%	0	0%	0	0%
Paper & Plastic Cups, Containers	1,991	2,610	49	1,164	29	59%	20	41%	0	0%
Shears & Scissors	1,989	2,611	12	2,012	9	75%	3	25%	0	0%
Metal Powder Fabricators	1,988	2,612	0	3,919	0	0%	0	0%	0	0%
Fuel Injection Equipment	1,985	2,613	2	3,161	2	100%	0	0%	0	0%
Gauges & Gages	1,978	2,614	5	2,619	4	80%	1	20%	0	0%
Excavating Equipment	1,977	2,615	8	2,299	6	75%	2	25%	0	0%
Boat - Excursion	1,974	2,616	10	2,149	6	60%	4	40%	0	0%
Airports	1,973	2,617	12	2,012	6	50%	6	50%	0	0%
Chemical Production	1,965	2,618	5	2,619	0	0%	5	100%	0	0%
Electric Supplies - Manufacturers	1,963	2,619	8	2,299	7	88%	1	13%	0	0%
Futon Sales	1,962	2,620	13	1,949	8	62%	5	38%	0	0%
Engravers - Stationery	1,955	2,621	6	2,503	6	100%	0	0%	0	0%
Contractor - Disabled Access	1,952	2,622	0	3,919	0	0%	0	0%	0	0%
Ground Maintenance	1,952	2,622	2	3,161	2	100%	0	0%	0	0%
Speakers - Rebuild & Repair	1,947	2,624	5	2,619	3	60%	2	40%	0	0%
Lubricants	1,943	2,625	4	2,770	4	100%	0	0%	0	0%
Quilting Materials & Supplies	1,943	2,625	5	2,619	4	80%	1	20%	0	0%
Novelties - Wholesale & Manufacturers	1,942	2,627	5	2,619	5	100%	0	0%	0	0%
Snow Removal Equipment	1,942	2,627	7	2,387	7	100%	0	0%	0	0%
Pumps - Wholesale & Manufacturers	1,941	2,629	3	2,929	2	67%	1	33%	0	0%
Silverware	1,940	2,630	0	3,919	0	0%	0	0%	0	0%
Wall Coatings	1,940	2,630	0	3,919	0	0%	0	0%	0	0%
Water Conservation	1,939	2,632	5	2,619	4	80%	1	20%	0	0%
Gazebos	1,936	2,633	12	2,012	11	92%	1	8%	0	0%
Wallpaper Hangers	1,936	2,633	1	3,444	0	0%	1	100%	0	0%
Truck Washing & Cleaning	1,934	2,635	2	3,161	1	50%	1	50%	0	0%
Attorneys & Lawyers - Home Owners Associations	1,928	2,636	7	2,387	1	14%	6	86%	0	0%
Stump Grinding	1,927	2,637	3	2,929	0	0%	3	100%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Blasting Contractors	1,924	2,638	0	3,919	0	0%	0	0%	0	0%
Maternity Clothes	1,924	2,638	19	1,732	4	21%	15	79%	0	0%
Hospitality	1,919	2,640	11	2,074	3	27%	8	73%	0	0%
Water Mitigation	1,918	2,641	5	2,619	2	40%	3	60%	0	0%
Interior Designers - Architectural	1,917	2,642	8	2,299	4	50%	3	38%	1	13%
Children's Play Programs Instruction	1,915	2,643	6	2,503	4	67%	2	33%	0	0%
Surfboards	1,914	2,644	8	2,299	5	63%	3	38%	0	0%
Foundation Inspection	1,912	2,645	3	2,929	1	33%	2	67%	0	0%
Pins - Lapel	1,911	2,646	8	2,299	8	100%	0	0%	0	0%
Ultrasound - Nonmedical	1,911	2,646	5	2,619	4	80%	1	20%	0	0%
Fencing Instruction	1,910	2,648	5	2,619	0	0%	5	100%	0	0%
Auto Manufacturers & Distributors - Specialty Body	1,909	2,649	20	1,688	19	95%	1	5%	0	0%
Dental Equipment - Repair & Refinish	1,900	2,650	9	2,223	0	0%	9	100%	0	0%
Buttons - Advertising	1,899	2,651	3	2,929	3	100%	0	0%	0	0%
Turbochargers	1,897	2,652	6	2,503	3	50%	3	50%	0	0%
Dining Club Plans	1,896	2,653	36	1,329	33	92%	3	8%	0	0%
Testing Apparatus	1,894	2,654	13	1,949	5	38%	6	46%	2	15%
Quickbooks Training & Support	1,892	2,655	5	2,619	5	100%	0	0%	0	0%
Yoga Supplies	1,890	2,656	7	2,387	4	57%	2	29%	1	14%
Upholsterers Supplies	1,885	2,657	4	2,770	4	100%	0	0%	0	0%
Advertising - Indoor	1,882	2,658	5	2,619	2	40%	1	20%	2	40%
Photographic Color Prints & Trans.	1,881	2,659	10	2,149	7	70%	2	20%	1	10%
Screen Printing - Equipment & Supplies	1,880	2,660	1	3,444	1	100%	0	0%	0	0%
Bird Feeders & Houses	1,879	2,661	7	2,387	5	71%	1	14%	1	14%
Metals - Precious - Sheet, Wire, Tubing	1,879	2,661	1	3,444	1	100%	0	0%	0	0%
Glass Board - Up Service	1,877	2,663	9	2,223	7	78%	2	22%	0	0%
Taps	1,876	2,664	9	2,223	6	67%	2	22%	1	11%
Aircraft Manufacturers	1,874	2,665	2	3,161	2	100%	0	0%	0	0%
Museums	1,875	2,665	16	1,816	9	56%	6	38%	1	6%
Steam Cleaning - Industrial	1,874	2,667	8	2,299	7	88%	1	13%	0	0%
Lighting Fixtures - Repair & Maintenance	1,872	2,668	2	3,161	1	50%	1	50%	0	0%
Optical Imaging Equipment & Systems	1,872	2,668	5	2,619	2	40%	2	40%	1	20%
Wine Storage Equipment	1,857	2,670	11	2,074	9	82%	1	9%	1	9%
Drawing Materials	1,856	2,671	7	2,387	6	86%	1	14%	0	0%
Golf Course Equipment & Supplies	1,855	2,672	10	2,149	6	60%	4	40%	0	0%
Auto Repair - Tune-Up	1,854	2,673	23	1,589	15	65%	8	35%	0	0%
Quilting	1,853	2,674	4	2,770	2	50%	2	50%	0	0%
Tennis Equipment & Supplies	1,852	2,675	12	2,012	11	92%	1	8%	0	0%
Dentist Information Bureaus	1,839	2,676	157	578	39	25%	118	75%	0	0%
Oilfield Supplies	1,838	2,677	0	3,919	0	0%	0	0%	0	0%
Moving Supplies	1,835	2,678	4	2,770	1	25%	3	75%	0	0%
Welcome ServiceFor Newcomers	1,835	2,678	1	3,444	1	100%	0	0%	0	0%
Dry Cleaners - Equipment - Wholesales	1,834	2,680	1	3,444	1	100%	0	0%	0	0%
Oxygen Producing Equipment	1,833	2,681	3	2,929	3	100%	0	0%	0	0%
Odor Neutralizer	1,832	2,682	3	2,929	2	67%	1	33%	0	0%
Gift Wrapping Materials	1,830	2,683	3	2,929	0	0%	3	100%	0	0%
Ice Cream & Frozen Desserts - Mfg & Dist	1,828	2,684	5	2,619	4	80%	1	20%	0	0%
Videographers - Wedding	1,824	2,685	30	1,424	10	33%	18	60%	2	7%
Electric Heating Equipment - Wholesale & Manufacturers	1,820	2,686	12	2,012	6	50%	6	50%	0	0%
Farm Management	1,819	2,687	0	3,919	0	0%	0	0%	0	0%
Air Compressors	1,816	2,688	5	2,619	5	100%	0	0%	0	0%
Magnets & Magnetic Devices	1,811	2,689	8	2,299	7	88%	1	13%	0	0%
Tile - Non-Ceramic - Manufacturers & Distributors	1,811	2,689	5	2,619	4	80%	1	20%	0	0%
Concert Halls	1,811	2,691	29	1,445	22	76%	7	24%	0	0%
Blueprinting	1,804	2,692	1	3,444	1	100%	0	0%	0	0%
Child Care - Infant	1,802	2,693	3	2,929	2	67%	1	33%	0	0%
Factors	1,800	2,694	0	3,919	0	0%	0	0%	0	0%
Writer	1,799	2,695	10	2,149	1	10%	8	80%	1	10%
Radios - Citizen Band	1,794	2,696	4	2,770	2	50%	2	50%	0	0%
Doughnuts	1,793	2,697	9	2,223	2	22%	5	56%	2	22%
Trenching Contractors	1,791	2,698	6	2,503	5	83%	1	17%	0	0%
Upholstery and Rug Cleaning	1,790	2,699	2	3,161	1	50%	1	50%	0	0%
Network Cabling Installation	1,784	2,700	4	2,770	4	100%	0	0%	0	0%
Swimming Pools - Public	1,782	2,701	9	2,223	2	22%	6	67%	1	11%
Antiques - Reproductions	1,781	2,702	7	2,387	6	86%	1	14%	0	0%
Physicians & Surgeons - Sports Medicine	1,779	2,703	7	2,703	1	14%	6	86%	0	0%
Agricultural Consultants	1,776	2,704	0	3,919	0	0%	0	0%	0	0%
Construction Reports	1,776	2,704	4	2,770	2	50%	2	50%	0	0%
Beekeepers Supplies	1,773	2,706	5	2,619	1	20%	4	80%	0	0%
Home Economics Consultants	1,773	2,706	14	1,901	8	57%	6	43%	0	0%
Photographic Mounts	1,773	2,706	1	3,444	1	100%	0	0%	0	0%
Kickboxing	1,771	2,709	24	1,562	14	58%	10	42%	0	0%
Radiator Sales	1,768	2,710	3	2,929	1	33%	2	67%	0	0%
Truck Permits	1,768	2,710	3	2,929	1	33%	1	33%	1	33%
Condiments & Sauces	1,766	2,712	7	2,387	3	43%	3	43%	1	14%
Telescopes	1,764	2,713	11	2,074	7	64%	4	36%	0	0%
Teleconference Service	1,761	2,714	7	2,387	2	29%	5	71%	0	0%
Consultants - Pharmaceutical	1,754	2,715	1	3,444	1	100%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Automation Consultants	1,753	2,716	2	3,161	0	0%	2	100%	0	0%
Underground Sprinkler Lawn Sprinkler Parts	1,751	2,717	8	2,299	7	88%	1	13%	0	0%
Remodeling Services - Foreclosed Property	1,747	2,718	4	2,770	1	25%	1	25%	2	50%
Drug Brokers	1,743	2,719	1	3,444	0	0%	1	100%	0	0%
Office Furniture & Equipment - Repair & Refinishing	1,741	2,720	2	3,161	1	50%	1	50%	0	0%
Chauffeur Service	1,738	2,721	1	3,444	1	100%	0	0%	0	0%
Cheese	1,733	2,722	2	3,161	0	0%	2	100%	0	0%
Midwives	1,731	2,723	7	2,387	4	57%	3	43%	0	0%
Interior Decorators & Designers - Workroom	1,727	2,724	6	2,503	2	33%	4	67%	0	0%
Pool Tables Sales	1,726	2,725	5	2,619	3	60%	1	20%	1	20%
Energy Conservation Products - Wholesale & Manufacturers	1,725	2,726	6	2,503	4	67%	2	33%	0	0%
Motion Picture Film Editing	1,723	2,727	3	2,929	0	0%	3	100%	0	0%
Baby Sitters	1,721	2,728	1	3,444	0	0%	1	100%	0	0%
Quarries	1,716	2,729	1	3,444	0	0%	1	100%	0	0%
Biological Products	1,712	2,730	4	2,770	3	75%	1	25%	0	0%
Dresses - Wholesale & Manufacturers	1,708	2,731	23	1,589	3	13%	16	70%	4	17%
Emergency Shelters	1,707	2,732	3	2,929	3	100%	0	0%	0	0%
Personal Chef	1,705	2,733	5	2,619	1	60%	1	20%	1	20%
Ballrooms	1,704	2,734	4	2,770	3	75%	1	25%	0	0%
Drive Shafts	1,702	2,735	1	3,444	0	0%	1	100%	0	0%
Floors - Laminate	1,695	2,736	10	2,149	4	40%	6	60%	0	0%
Home Electronics - Designers	1,695	2,736	1	3,444	1	100%	0	0%	0	0%
Marijuana - Medical Dispensary	1,695	2,736	12	2,012	7	58%	5	42%	0	0%
Stone - Crushed	1,695	2,736	5	2,619	5	100%	0	0%	0	0%
Post Cards - Manufacturers & Distributors	1,692	2,740	10	2,149	8	80%	2	20%	0	0%
Guards - Door & Window	1,689	2,741	7	2,387	7	100%	0	0%	0	0%
Compact Discs, Tapes, Records - Wholesale & Manufacturing	1,688	2,742	47	1,185	16	34%	31	66%	0	0%
Umbrellas	1,688	2,742	23	1,589	19	83%	4	17%	0	0%
Pinball Sales & Service	1,685	2,744	10	2,149	2	20%	8	80%	0	0%
Service Station Equipment	1,685	2,744	5	2,619	2	40%	3	60%	0	0%
Family Planning - Abortion Services	1,684	2,746	2	3,161	0	0%	2	100%	0	0%
Economic Development Organizations	1,682	2,747	4	2,770	3	75%	1	25%	0	0%
Screens - Windows	1,681	2,748	4	2,770	2	50%	2	50%	0	0%
Drilling & Boring Equipment & Supplies	1,676	2,749	1	3,444	1	100%	0	0%	0	0%
Hats - Wholesale & Manufacturers	1,676	2,749	3	2,929	3	100%	0	0%	0	0%
Bird Barriers, Repellents & Controls	1,674	2,751	1	3,444	1	100%	0	0%	0	0%
Ski Centers & Resorts	1,674	2,751	43	1,226	34	79%	9	21%	0	0%
Lead	1,672	2,753	10	2,149	3	30%	7	70%	0	0%
Child Parent Development Centers	1,671	2,754	5	2,619	3	60%	2	40%	0	0%
Furniture Assembly Services	1,671	2,754	3	2,929	2	67%	1	33%	0	0%
Marriage Brokers	1,670	2,756	5	2,619	5	100%	0	0%	0	0%
Eyebrow Threading	1,668	2,757	14	1,901	11	79%	3	21%	0	0%
Circus Companies	1,663	2,758	11	2,074	10	91%	0	0%	1	9%
Package Design & Development	1,662	2,759	4	2,770	4	100%	0	0%	0	0%
Artists - Commercial	1,661	2,760	6	2,503	2	33%	4	67%	0	0%
X-Ray Apparatus & Supplies	1,660	2,761	2	3,161	1	50%	1	50%	0	0%
Model Makers	1,658	2,762	10	2,149	7	70%	3	30%	0	0%
Interior Designers - Commercial	1,656	2,763	7	2,387	2	29%	5	71%	0	0%
Contest Arranging & Judging	1,655	2,764	0	3,161	0	0%	0	0%	0	0%
Financial Planning Kit	1,655	2,764	3	2,929	2	67%	1	33%	0	0%
Inspection Devices - Industrial	1,655	2,764	2	3,161	1	50%	1	50%	0	0%
Senior Move Manager	1,655	2,764	5	2,619	4	80%	1	20%	0	0%
Concrete Curing & Treating Materials	1,651	2,768	7	2,387	2	29%	5	71%	0	0%
Bus Lines Ticket Agencies	1,649	2,769	16	1,816	10	63%	6	38%	0	0%
Pens & Pencils - Retail	1,646	2,770	8	2,299	5	63%	3	38%	0	0%
Bio - Chemicals	1,642	2,771	3	2,929	2	67%	1	33%	0	0%
Marijuana Sales & Services	1,641	2,772	9	2,223	2	22%	7	78%	0	0%
Batteries - Storage-Wholesale & Manufacturers	1,637	2,773	4	2,770	3	75%	1	25%	0	0%
Chemical Plant Equipment & Supplies	1,637	2,773	3	2,929	2	67%	1	33%	0	0%
Internet Cafes	1,637	2,773	7	2,387	1	14%	5	71%	1	14%
Two-Way Radio Sales & Service	1,633	2,776	2	3,161	1	50%	1	50%	0	0%
Food & Beverage Consultants	1,632	2,777	5	2,619	4	80%	1	20%	0	0%
Systems & Software Testing	1,630	2,778	6	2,503	3	50%	3	50%	0	0%
Baby Car Seats, Carriages & Strollers	1,629	2,779	23	1,589	18	78%	5	22%	0	0%
Furnaces - Industrial	1,626	2,780	3	2,929	2	67%	1	33%	0	0%
Glass - Broken	1,626	2,780	2	3,161	0	0%	2	100%	0	0%
Emergency Response Systems - Personal	1,613	2,782	10	2,149	5	50%	4	40%	1	10%
Candle Making Supplies	1,611	2,783	1	3,444	1	100%	0	0%	0	0%
Pilates	1,605	2,784	8	2,299	5	63%	3	38%	0	0%
Drainery Installation Service	1,604	2,785	4	2,770	1	25%	3	75%	0	0%
Towels - Cloths-Wholesale & Manufacturers	1,600	2,786	10	2,149	7	70%	3	30%	0	0%
Industrial Painting	1,597	2,787	2	3,161	0	0%	2	100%	0	0%
Steam Bath Equipment & Supplies	1,596	2,788	6	2,503	1	17%	5	83%	0	0%
Accounting & Bookkeeping Machines	1,590	2,789	2	3,161	1	50%	1	50%	0	0%
Defense Contractors	1,590	2,789	3	2,929	2	67%	1	33%	0	0%
Intercoms Systems & Services	1,587	2,791	3	2,929	2	67%	1	33%	0	0%
Parks	1,584	2,792	11	2,074	10	91%	1	9%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Truck Driver Leasing	1,584	2,792	5	2,619	2	40%	3	60%	0	0%
Tank Cleaning	1,583	2,794	0	3,919	0	0%	0	0%	0	0%
Computers - Rooms - Installation & Equipment	1,582	2,795	2	3,161	1	50%	1	50%	0	0%
Paint Manufacturing Equipment & Materials	1,582	2,795	10	2,149	9	90%	1	10%	0	0%
Plants - Wholesale	1,582	2,795	3	2,929	2	67%	1	33%	0	0%
In-Home Autism Therapy	1,581	2,798	5	2,619	3	60%	2	40%	0	0%
Logging Equipment & Supplies	1,581	2,798	3	2,929	0	0%	3	100%	0	0%
Traffic Engineers & Planning Service	1,577	2,800	25	1,536	23	92%	2	8%	0	0%
Insurance Rating Bureaus	1,576	2,801	2	3,161	1	50%	1	50%	0	0%
Feed - Wholesale & Manufacturers	1,574	2,802	8	2,299	5	63%	3	38%	0	0%
Concessionaires	1,570	2,803	2	3,161	0	0%	2	100%	0	0%
Attorneys & Lawyers - Trademark	1,562	2,804	2	3,161	2	100%	0	0%	0	0%
Playgrounds	1,562	2,804	2	3,161	1	50%	1	50%	0	0%
Chimney Cleaning Equipment & Supplies	1,557	2,806	9	2,223	2	22%	5	56%	2	22%
Coins & Tokens - Manufacturers	1,555	2,807	5	2,619	3	60%	2	40%	0	0%
Elevator Consultants	1,555	2,807	2	3,161	0	0%	2	100%	0	0%
Electric Vehicles	1,551	2,809	14	1,801	2	14%	12	86%	0	0%
Parking Stations & Garages - Construction	1,551	2,809	25	1,536	7	28%	18	72%	0	0%
Dry Cleaners - Mobile	1,550	2,811	31	1,409	13	42%	16	52%	2	6%
Fix-It Shops	1,550	2,811	12	2,012	4	33%	7	58%	1	8%
Animal Online Drug & Prescription Services	1,549	2,813	11	2,074	7	64%	3	27%	1	9%
Outplacement Consultants	1,549	2,813	1	3,444	1	100%	0	0%	0	0%
Sailmakers	1,548	2,815	5	2,619	3	60%	2	40%	0	0%
Tanks - Repair	1,548	2,815	3	2,929	1	33%	2	67%	0	0%
Attorneys & Lawyers - Intellectual Property	1,547	2,817	3	2,929	2	67%	1	33%	0	0%
Freight Consolidating	1,546	2,818	5	2,619	4	80%	1	20%	0	0%
Promotional Products - Non-Wearable	1,545	2,819	12	2,012	11	8%	11	92%	0	0%
Canvas - Wholesale & Manufacturers	1,542	2,820	6	2,503	4	67%	2	33%	0	0%
Hazardous Material Control & Removal	1,542	2,820	1	3,444	0	0%	1	100%	0	0%
Dentist - Prosthodontist	1,541	2,822	9	2,223	5	56%	4	44%	0	0%
Artificial Flowers, Plants & Trees	1,540	2,823	5	2,619	2	40%	3	60%	0	0%
First Aid Supplies	1,535	2,824	1	3,444	1	100%	0	0%	0	0%
Office Furniture & Equipment - Wholesale & Manufacturing	1,531	2,825	8	2,299	7	88%	1	13%	0	0%
Ozone Machines	1,531	2,825	1	3,444	1	100%	0	0%	0	0%
Hair Ornaments	1,528	2,827	41	1,252	40	98%	1	2%	0	0%
Blacksmiths	1,526	2,828	1	3,444	0	0%	1	100%	0	0%
Railroad Equipment & Supplies	1,525	2,829	0	3,919	0	0%	0	0%	0	0%
Cryogenics	1,523	2,830	0	3,919	0	0%	0	0%	0	0%
Lottery Buying Club	1,523	2,830	6	2,503	2	33%	3	50%	1	17%
Tanks - Metal	1,522	2,832	0	3,919	0	0%	0	0%	0	0%
Florists Supplies	1,520	2,833	4	2,770	3	75%	1	25%	0	0%
Iron	1,520	2,833	4	2,770	1	25%	3	75%	0	0%
Motorcycle Riding Instruction	1,519	2,835	12	2,012	8	67%	4	33%	0	0%
Bags - Burlap, Canvas & Cotton	1,515	2,836	11	2,074	4	36%	7	64%	0	0%
Tanks - Fiber Glass, Plastic	1,510	2,837	2	3,161	2	100%	0	0%	0	0%
Charity - Child Sponsorship	1,509	2,838	0	3,919	0	0%	0	0%	0	0%
Pipe Line Companies	1,509	2,838	0	3,919	0	0%	0	0%	0	0%
Pipe Inspection	1,505	2,840	2	3,161	2	100%	0	0%	0	0%
Letters - Sign	1,504	2,841	2	3,161	1	50%	1	50%	0	0%
Loading Dock Equipment	1,503	2,842	0	3,919	0	0%	0	0%	0	0%
Pharmaceutical Suppliers - Foreign	1,496	2,843	2	3,161	0	0%	2	100%	0	0%
Veterinary Surgery	1,496	2,843	3	2,929	2	67%	1	33%	0	0%
Organic Soil Fertilizer	1,494	2,845	5	2,619	4	80%	0	0%	1	20%
Stock Quotation Boards & Systems	1,492	2,846	5	2,619	4	80%	1	20%	0	0%
Wines - Wholesale	1,492	2,846	11	2,074	6	55%	5	45%	0	0%
X-Ray Labs - Industrial	1,492	2,846	10	2,149	5	50%	5	50%	0	0%
Labels	1,488	2,849	6	2,503	2	33%	4	67%	0	0%
Racks	1,486	2,850	5	2,619	5	100%	0	0%	0	0%
Acoustical Materials	1,485	2,851	1	3,444	1	100%	0	0%	0	0%
Printers - Glass, Metal, Plastic - 3D Printing	1,482	2,852	41	1,252	38	93%	3	7%	0	0%
Sandblasting Equipment & Supplies	1,482	2,852	0	3,919	0	0%	0	0%	0	0%
Generators - Maintenance	1,480	2,854	4	2,770	3	75%	1	25%	0	0%
Bed Bug Inspection Service	1,478	2,855	3	2,929	0	0%	3	100%	0	0%
Rooming Houses	1,478	2,855	2	3,161	1	50%	1	50%	0	0%
Concrete Aggregates	1,472	2,857	3	2,929	3	100%	0	0%	0	0%
Picture Framing	1,472	2,857	1	3,444	1	100%	0	0%	0	0%
Telephone Equipment & Systems Wholesale & Manufacturing	1,470	2,859	11	2,074	8	73%	3	27%	0	0%
Burial Advisory Service	1,466	2,860	1	3,444	1	100%	0	0%	0	0%
Soil Testing	1,464	2,861	3	2,929	3	100%	0	0%	0	0%
Drilling - Gas Well	1,463	2,862	1	3,444	1	100%	0	0%	0	0%
Beverage Dispensers	1,461	2,863	4	2,770	2	50%	2	50%	0	0%
Equipment Calibration	1,459	2,864	2	3,161	1	50%	1	50%	0	0%
Horticultural Consultants	1,457	2,865	8	2,299	1	13%	7	88%	0	0%
Carriages - Horse	1,455	2,866	6	2,503	4	67%	2	33%	0	0%
Riggers Equipment & Supplies	1,453	2,867	1	3,444	0	0%	1	100%	0	0%
Accumulators	1,452	2,868	10	2,149	4	40%	6	60%	0	0%
Golf Equipment & Supplies - Wholesale & Manufacturers	1,450	2,869	13	1,949	10	77%	3	23%	0	0%
Imprinting	1,450	2,869	3	2,929	1	33%	2	67%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Electric Power Line Construction	1,448	2,871	1	3,444	1	100%	0	0%	0	0%
Telephone Equipment & Systems Supplies & Parts	1,448	2,871	4	2,770	2	50%	2	50%	0	0%
Leather Cleaning	1,446	2,873	7	2,387	7	100%	0	0%	0	0%
China & Crystal - Repair	1,444	2,874	20	1,888	6	30%	14	70%	0	0%
Gambling Machine Supplies and Services	1,443	2,875	15	1,866	6	40%	9	60%	0	0%
Auto Upholstery Cleaning	1,442	2,876	4	2,770	2	50%	1	25%	1	25%
Organs	1,441	2,877	2	3,161	2	100%	0	0%	0	0%
Tree Service Equipment & Supplies	1,441	2,877	0	3,919	0	0%	0	0%	0	0%
Cord Blood Storage	1,437	2,879	1	3,444	1	100%	0	0%	0	0%
Cigar, Cigarette & Tobacco Manufacturers	1,436	2,880	8	2,299	6	75%	2	25%	0	0%
Music Instruction - Vocal	1,435	2,881	5	2,619	3	60%	0	0%	2	40%
Oil Property Management	1,432	2,882	11	2,074	5	45%	6	55%	0	0%
Fish Hatcheries	1,431	2,883	4	2,770	3	75%	1	25%	0	0%
Floor Removal	1,431	2,883	1	3,444	0	0%	0	0%	0	0%
Hotel Product Sales	1,431	2,883	40	1,266	21	53%	17	43%	2	5%
Dietitians	1,429	2,886	5	2,619	3	60%	1	20%	1	20%
Chain Letters	1,428	2,887	6	2,503	6	100%	0	0%	0	0%
Professional Organizer	1,427	2,888	2	3,161	0	0%	2	100%	0	0%
Bakers Supplies	1,426	2,889	4	2,770	4	100%	0	0%	0	0%
Merchandise Brokers	1,425	2,890	10	2,149	3	30%	7	70%	0	0%
Carpet & Rug Cleaning Equipment - Rental	1,424	2,891	13	1,949	12	92%	1	8%	0	0%
Water/Pool Heating - Solar	1,424	2,891	3	2,929	3	100%	0	0%	0	0%
Partitions	1,422	2,893	1	3,444	1	100%	0	0%	0	0%
Executive Suites	1,421	2,894	5	2,619	4	80%	1	20%	0	0%
Jewelry Castings	1,421	2,894	2	3,161	2	100%	0	0%	0	0%
Greeting Cards - Wholesale & Manufacturers	1,420	2,896	9	2,223	9	100%	0	0%	0	0%
Interior Finishing	1,419	2,897	5	2,619	0	0%	5	100%	0	0%
Barricades	1,418	2,898	11	3,444	0	0%	1	100%	0	0%
Boat Cleaning	1,417	2,899	5	2,619	4	20%	1	80%	0	0%
Pile Driving	1,417	2,899	1	3,444	1	100%	0	0%	0	0%
Oil - Crude - Purchasing	1,414	2,901	1	3,444	0	0%	1	100%	0	0%
Hardwood Floor Maintenance	1,413	2,902	5	2,619	2	40%	3	60%	0	0%
Contractor - Gas	1,412	2,903	3	2,929	2	67%	1	33%	0	0%
Engravers - Metal	1,412	2,903	2	3,161	0	0%	2	100%	0	0%
Engravers - Mechanical	1,409	2,905	2	3,161	1	50%	1	50%	0	0%
Windows - Egress	1,409	2,905	2	3,161	1	50%	1	50%	0	0%
Seat Belts	1,408	2,907	6	2,503	4	67%	2	33%	0	0%
Equine Therapy	1,406	2,908	1	3,444	1	100%	0	0%	0	0%
Jacks	1,406	2,908	0	3,919	0	0%	0	0%	0	0%
Medical Coding	1,405	2,910	7	2,387	5	71%	2	29%	0	0%
Steel Mills	1,401	2,911	2	3,161	1	50%	1	50%	0	0%
Oil Refiners	1,397	2,912	11	2,074	8	73%	3	27%	0	0%
Attorneys & Lawyers - Product Liability	1,396	2,913	1	3,444	1	100%	0	0%	0	0%
Aquariums - Wholesale & Manufacturers	1,395	2,914	6	2,503	6	100%	0	0%	0	0%
Scoreboards	1,392	2,915	1	3,444	1	100%	0	0%	0	0%
Robots	1,391	2,916	14	1,901	13	93%	1	7%	0	0%
Cushions	1,389	2,917	2	3,161	1	50%	1	50%	0	0%
Gardening Hand Tools	1,389	2,917	12	2,012	8	67%	4	33%	0	0%
Church Furnishings	1,387	2,919	1	3,444	1	100%	0	0%	0	0%
Campers - Rent & Lease	1,385	2,920	14	1,901	5	36%	9	64%	0	0%
Insurance - Marine	1,381	2,921	0	3,919	0	0%	0	0%	0	0%
Motion Picture Film Distributors & Exchange	1,377	2,922	7	2,387	7	100%	0	0%	0	0%
Engines - Fuel Conversion	1,376	2,923	2	3,161	1	50%	1	50%	0	0%
Scientists	1,376	2,923	2	3,161	2	100%	0	0%	0	0%
Church Supplies	1,374	2,925	4	2,770	3	75%	1	25%	0	0%
Binoculars	1,370	2,926	3	2,929	3	100%	0	0%	0	0%
Pipe & Valve Fitters	1,370	2,926	0	3,919	0	0%	0	0%	0	0%
Auto Radios & Stereos - Wholesale & Manufacturers	1,368	2,928	10	2,149	8	80%	2	20%	0	0%
Karaoke Machines & Tapes	1,368	2,928	7	2,387	5	71%	2	29%	0	0%
Hubcaps - Sales	1,367	2,930	3	2,929	3	100%	0	0%	0	0%
Liquors - Wholesale	1,366	2,931	7	2,387	5	71%	2	29%	0	0%
Animation Mechanics - Display, Sign	1,363	2,932	7	2,387	6	86%	1	14%	0	0%
Transit Lines	1,362	2,933	13	1,949	11	85%	2	15%	0	0%
Music Arrangers & Composers	1,361	2,934	7	2,387	3	43%	4	57%	0	0%
Pet Training - Electronic/-collar	1,361	2,934	8	2,299	6	75%	1	13%	1	13%
Motorcycle Sales - Consignments	1,360	2,936	17	1,775	11	65%	3	18%	2	18%
Restaurants - Breakfast	1,358	2,937	16	1,816	5	31%	11	69%	0	0%
Marketing Consultants - Mobile	1,357	2,938	3	2,929	2	67%	1	33%	0	0%
Gaskets	1,352	2,939	1	3,444	1	100%	0	0%	0	0%
Scoters - Repair	1,351	2,940	8	2,299	6	75%	1	13%	1	13%
Television Program Distributors	1,350	2,941	22	1,625	17	77%	4	18%	1	5%
Insurance - Disability	1,347	2,942	1	3,444	1	100%	0	0%	0	0%
Murals	1,347	2,942	0	3,919	0	0%	0	0%	0	0%
Photo Copying	1,345	2,944	7	2,387	3	43%	3	43%	1	14%
Casinos - Online	1,344	2,945	1	3,444	0	0%	0	0%	1	100%
Brake Service Equipment	1,342	2,946	11	2,074	4	36%	7	64%	0	0%
Window Shades - Cleaning & Repair	1,342	2,946	1	3,444	1	100%	0	0%	0	0%
Burial Vaults	1,341	2,948	3	2,929	0	0%	3	100%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Gloves - Work & Industrial	1,340	2,949	1	3,444	0	0%	1	100%	0	0%
Art - Painted Oil Portraits	1,339	2,950	10	2,149	3	30%	6	60%	1	10%
Import Representatives	1,338	2,951	2	3,161	0	0%	2	100%	0	0%
Recording Studio Equipment	1,337	2,952	1	3,444	1	100%	0	0%	0	0%
Dancing Supplies	1,336	2,953	6	2,503	1	33%	4	67%	0	0%
Refrigerators & Freezers - Wholesale & Manufacturers	1,332	2,954	2	3,161	1	50%	1	50%	0	0%
Sausages	1,332	2,954	1	3,444	1	100%	0	0%	0	0%
Air Balancing	1,329	2,956	1	3,444	0	0%	1	100%	0	0%
Rest Homes	1,328	2,957	2	3,161	2	100%	0	0%	0	0%
Heat Supply Companies	1,327	2,958	12	2,012	2	17%	10	83%	0	0%
Housewares - Wholesale & Manufacturers	1,324	2,959	5	2,619	3	60%	2	40%	0	0%
Cleaning Supplies by Mail	1,317	2,960	14	1,901	11	79%	3	21%	0	0%
Riggers	1,316	2,961	0	3,919	0	0%	0	0%	0	0%
Birth Centers	1,315	2,962	11	2,074	3	27%	8	73%	0	0%
Ceramics - Equipment & Supplies	1,313	2,963	7	2,387	5	71%	2	29%	0	0%
Trading Stamps	1,308	2,964	10	2,149	2	20%	8	80%	0	0%
Screens - Security Door	1,307	2,965	1	3,444	1	100%	0	0%	0	0%
Animal Transporting - Zoo, Circus	1,306	2,966	0	3,919	0	0%	0	0%	0	0%
Industrial Hygiene Consultants	1,305	2,967	0	3,919	0	0%	0	0%	0	0%
Sewer Cleaning Equipment & Supplies	1,305	2,967	1	3,444	0	0%	1	100%	0	0%
Countertops - Concrete	1,304	2,969	3	2,929	2	67%	1	33%	0	0%
Die Castings	1,302	2,970	0	3,919	0	0%	0	0%	0	0%
Bulldozers	1,300	2,971	2	3,161	2	100%	0	0%	0	0%
Pictures	1,296	2,972	7	2,387	0	0%	7	100%	0	0%
Marketing - Dental	1,294	2,973	70	971	41	59%	29	41%	0	0%
Boilers - Sales & Service	1,290	2,974	1	3,444	1	100%	0	0%	0	0%
Fences - Wood	1,289	2,975	5	2,619	1	20%	3	60%	1	20%
Orchards	1,287	2,976	6	2,503	5	83%	1	17%	0	0%
Display Installation Service	1,286	2,977	3	2,503	5	83%	1	17%	0	0%
Underwear - Wholesale & Manufacturers	1,285	2,978	20	1,688	16	80%	4	20%	0	0%
Mexican Food Products	1,284	2,979	6	2,503	3	50%	3	50%	0	0%
Glassware Decorators	1,280	2,980	5	2,619	3	60%	2	40%	0	0%
Slip Covers	1,280	2,980	8	2,299	3	38%	5	63%	0	0%
Commissary Contractors	1,279	2,982	8	2,299	3	38%	5	63%	0	0%
Contractor - Ornamental Iron	1,278	2,983	3	2,929	1	33%	1	33%	1	33%
Meditation Instruction	1,278	2,983	4	2,770	2	50%	0	0%	2	50%
Towel Supply Service	1,276	2,985	5	2,619	2	40%	3	60%	0	0%
Grain Elevators	1,275	2,986	1	3,444	1	100%	0	0%	0	0%
Metal Cleaning	1,274	2,987	2	3,161	2	100%	0	0%	0	0%
Four Wheel Drive Vehicles - Repair & Service	1,273	2,988	3	2,929	1	33%	2	67%	0	0%
Customs Consultant	1,272	2,989	4	2,770	2	50%	3	75%	0	0%
Computer Facilities Management Services	1,270	2,990	2	3,161	2	100%	0	0%	0	0%
Video Gaming Establishments	1,270	2,990	17	1,775	10	59%	7	41%	0	0%
Barrels & Drums	1,264	2,992	6	2,503	1	17%	5	83%	0	0%
Commodity Trading Advisory Service	1,264	2,992	7	2,387	1	14%	6	86%	0	0%
Powder Processing - Industrial	1,263	2,994	2	3,161	2	100%	0	0%	0	0%
Drapery & Curtain Fabrics - Retail	1,261	2,995	0	3,919	0	0%	0	0%	0	0%
Drywall Taping and Texturing	1,261	2,995	1	3,444	1	100%	0	0%	0	0%
Karts - Motorized	1,260	2,997	7	2,387	3	43%	3	43%	1	14%
Pipe Bending & Fabricating	1,259	2,998	0	3,919	0	0%	0	0%	0	0%
Dairy Equipment & Supplies	1,256	2,999	2	3,161	1	50%	1	50%	0	0%
Air Duct Systems	1,253	3,000	0	3,919	0	0%	0	0%	0	0%
Ram Equipment	1,253	3,000	2	3,161	2	100%	0	0%	0	0%
Dune Buggies	1,253	3,000	2	3,161	1	50%	1	50%	0	0%
Service Animals - Training	1,252	3,003	6	2,503	4	67%	2	33%	0	0%
Gun Safes	1,251	3,004	9	2,223	9	100%	0	0%	0	0%
Screens - Decorative	1,248	3,005	6	2,503	3	50%	3	50%	0	0%
Building & Development Permits	1,245	3,006	0	3,919	0	0%	0	0%	0	0%
Columns	1,245	3,006	10	2,149	10	100%	0	0%	0	0%
Screen Manufacturers Equipment & Supplies	1,243	3,008	2	3,161	2	100%	0	0%	0	0%
Oil Operators	1,241	3,009	1	3,444	1	100%	0	0%	0	0%
Photographers - School	1,241	3,009	18	1,756	17	94%	1	6%	0	0%
Salt	1,241	3,009	0	3,919	0	0%	0	0%	0	0%
Charity - Relief & Development	1,238	3,012	0	3,919	0	0%	0	0%	0	0%
Building Inspection - Commercial	1,237	3,013	0	3,919	0	0%	0	0%	0	0%
Plastics - Raw Materials, Powder, Liquid	1,237	3,013	0	3,919	0	0%	0	0%	0	0%
Plastics - Fabrics, Film, Sheets - Prod.	1,237	3,015	3	2,929	1	33%	1	33%	1	33%
Marijuana - Products	1,231	3,016	27	1,489	16	59%	11	41%	0	0%
Gas Power Equipment	1,230	3,017	1	3,444	1	100%	0	0%	0	0%
Fiber Glass Fabricators	1,228	3,018	0	3,919	0	0%	0	0%	0	0%
Physicians & Surgeons Equipment & Supplies	1,228	3,018	6	2,503	5	83%	1	17%	0	0%
Engineers - Environmental	1,227	3,020	0	3,919	0	0%	0	0%	0	0%
Envelopes - Wholesale & Manufacturers	1,226	3,021	0	3,919	0	0%	0	0%	0	0%
Tools - Pneumatic	1,226	3,021	2	3,161	1	50%	1	50%	0	0%
Incense	1,224	3,023	6	2,503	3	50%	3	50%	0	0%
Photography Sales by Mail	1,221	3,024	27	1,489	10	67%	17	63%	0	0%
Heat Treating - Metal	1,220	3,025	1	3,444	1	100%	0	0%	0	0%
Insecticides	1,220	3,025	2	3,161	1	50%	1	50%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Mobile Refrigeration	1,219	3,027	7	2,387	6	86%	1	14%	0	0%
Stationery - Wholesale & Manufacturers	1,217	3,028	17	1,775	5	29%	12	71%	0	0%
Studio Rental	1,216	3,029	10	2,149	3	30%	6	60%	1	10%
Metal Shapes - Extruded	1,215	3,030	0	3,919	0	0%	0	0%	0	0%
Stem cell nutrition	1,212	3,031	1	3,444	0	0%	1	100%	0	0%
Tool Designers	1,212	3,031	3	2,929	2	67%	1	33%	0	0%
Insect Control Devices	1,211	3,033	1	3,444	0	0%	1	100%	0	0%
Wood Products - Sawdust & Shavings	1,211	3,033	5	2,619	2	40%	3	60%	0	0%
Pen Pal Lists	1,206	3,035	29	1,445	18	62%	11	38%	0	0%
Truck Refrigeration Equipment	1,206	3,035	5	2,619	5	100%	0	0%	0	0%
Organs - Tune & Repair	1,204	3,037	0	3,919	0	0%	0	0%	0	0%
Consultants - Prison & Sentencing	1,202	3,038	7	2,387	6	86%	1	14%	0	0%
Helicopters - Charter, Rent & Lease	1,202	3,038	6	2,503	2	33%	4	67%	0	0%
Plastics - Foam	1,199	3,040	0	3,919	0	0%	0	0%	0	0%
Plywood & Veneers	1,199	3,040	1	3,444	0	0%	1	100%	0	0%
Safe & Vault Movers	1,199	3,040	0	3,919	0	0%	0	0%	0	0%
Billiard Parlors	1,195	3,043	4	2,770	3	75%	1	25%	0	0%
Boat Club	1,195	3,043	2	3,161	2	100%	0	0%	0	0%
Attorneys & Lawyers - Medical Malpractice	1,192	3,045	0	3,919	0	0%	0	0%	0	0%
Charity - Blind & Visually Impaired	1,192	3,045	3	2,929	3	100%	0	0%	0	0%
Water Skiing Equipment & Supplies	1,190	3,047	2	3,161	0	0%	2	100%	0	0%
Lamps - Supplies & Parts	1,188	3,048	4	2,770	2	50%	1	25%	1	25%
Cellophane, Cell Materials & Products	1,186	3,049	21	1,657	7	33%	12	57%	2	10%
Juke Boxes	1,186	3,049	4	2,770	3	75%	1	25%	0	0%
Recreation Program Consultants	1,186	3,049	1	3,444	0	0%	1	100%	0	0%
Ceramic Products - Decorative	1,185	3,052	3	2,929	1	33%	2	67%	0	0%
Playing Cards	1,185	3,052	8	2,299	5	63%	3	38%	0	0%
Royal Schemes	1,182	3,054	4	2,770	11	75%	3	25%	0	0%
Ammunition Reloading	1,181	3,055	2	3,161	1	50%	1	50%	0	0%
Laminations - Plastic, Paper	1,177	3,056	1	3,444	1	100%	0	0%	0	0%
Towing - Marine	1,176	3,057	3	2,929	1	33%	2	67%	0	0%
Engines - Gasoline	1,175	3,058	2	3,161	1	50%	1	50%	0	0%
Hardware Consultants	1,175	3,058	6	2,503	5	83%	1	17%	0	0%
Floor Removal, Resurfacing and Refinishing	1,173	3,060	8	2,299	1	13%	7	88%	0	0%
Electric Motors - Manufacturers & Distributors	1,168	3,061	1	3,444	0	0%	1	100%	0	0%
Projection Apparatus	1,168	3,061	3	2,929	2	67%	1	33%	0	0%
Sundries Stores	1,168	3,061	10	2,149	5	50%	5	50%	0	0%
Glass Blowers	1,166	3,064	3	2,929	0	0%	3	100%	0	0%
Skating Equipment & Supplies	1,166	3,064	6	2,503	3	50%	3	50%	0	0%
Linoleum Dealers	1,164	3,066	3	2,929	2	67%	1	33%	0	0%
Attorneys & Lawyers - Adoption	1,162	3,067	0	3,919	0	0%	0	0%	0	0%
Olive Oil	1,162	3,067	0	3,919	0	0%	0	0%	0	0%
Raft Trips & Tours	1,159	3,069	2	3,161	1	50%	1	50%	0	0%
Florist - Funeral Bouquets & Wreaths	1,158	3,070	12	2,012	5	42%	6	50%	1	8%
Drug Manufacturers	1,157	3,071	2	3,161	1	50%	0	0%	1	50%
Employee Assistance Programs	1,157	3,071	13	1,949	3	23%	7	54%	3	23%
Game Farms	1,157	3,071	1	3,444	1	100%	0	0%	0	0%
Humane Societies	1,156	3,074	7	2,387	7	100%	0	0%	0	0%
Bamboo & Bamboo Products	1,155	3,075	5	2,619	5	100%	0	0%	0	0%
Brakes - Manufacturers & Distributors	1,155	3,075	6	2,503	3	50%	3	50%	0	0%
Childrens & Infants Wear - Wholesale & Manufacturing	1,155	3,075	3	2,929	3	100%	0	0%	0	0%
Drapery & Curtain Cleaners	1,147	3,078	4	2,770	3	75%	1	25%	0	0%
Attorneys & Lawyers - Mass Torts	1,146	3,079	2	3,161	2	100%	0	0%	0	0%
Riding Apparel & Equipment	1,146	3,079	4	2,770	3	75%	1	25%	0	0%
Computers - Forensics	1,145	3,081	2	3,161	2	100%	0	0%	0	0%
Disability Remodeling	1,145	3,081	0	3,919	0	0%	0	0%	0	0%
Jeans	1,145	3,081	3	2,929	1	33%	2	67%	0	0%
Meters	1,145	3,081	6	2,503	2	33%	4	67%	0	0%
Oil Well Equipment & Supplies	1,143	3,085	0	3,919	0	0%	0	0%	0	0%
Needlework Supplies - Retail, Wholesale, Manufacturing	1,141	3,086	4	2,770	2	50%	2	50%	0	0%
Oil Additives - Manufacturers & Distributors	1,140	3,087	1	3,444	0	0%	1	100%	0	0%
Trailer Storage	1,134	3,088	10	2,149	8	80%	2	20%	0	0%
Carnivals	1,130	3,089	2	3,161	1	50%	1	50%	0	0%
Contractor - Sheetrock	1,128	3,090	1	3,444	1	0%	1	100%	0	0%
Fur Storage	1,126	3,091	14	1,901	1	7%	13	93%	0	0%
Insurance - Crop	1,124	3,092	0	3,919	0	0%	0	0%	0	0%
Beer, Ale, Wine & Spirits Service	1,123	3,093	13	1,949	7	54%	6	46%	0	0%
Consignment Service - Automobile	1,123	3,093	12	2,012	7	58%	5	42%	0	0%
Pipe Fittings	1,123	3,093	0	3,919	0	0%	0	0%	0	0%
Roof Cooling Systems	1,122	3,096	1	3,444	0	0%	1	100%	0	0%
Signs - Maintenance & Repair	1,120	3,097	3	2,929	1	33%	2	67%	0	0%
Shingles	1,118	3,098	2	3,161	1	50%	1	50%	0	0%
Door-to-Door Freezer Food Sales	1,115	3,099	6	2,503	5	83%	1	17%	0	0%
Industrial Developments	1,115	3,099	0	3,919	0	0%	0	0%	0	0%
Misting Systems & Services	1,115	3,099	11	2,074	11	100%	0	0%	0	0%
Springs - Coil, Flat - Distributors & Manufacturing	1,110	3,102	0	3,919	0	0%	0	0%	0	0%
Paving Equipment	1,109	3,103	0	3,919	0	0%	0	0%	0	0%
Dinner Theatres	1,107	3,104	8	2,299	6	75%	2	25%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Mediation Services - Divorce	1,102	3,105	2	3,161	1	50%	1	50%	0	0%
Yogurt	1,102	3,105	7	2,387	5	71%	2	29%	0	0%
Driving Training Equipment	1,101	3,107	1	3,444	0	0%	0	0%	1	100%
Fumigation Services	1,101	3,107	3	2,929	3	100%	0	0%	0	0%
Presses - Power-Equipment	1,101	3,107	1	3,444	1	100%	0	0%	0	0%
Doors - Cellar/Basement/Bilco	1,097	3,110	5	2,619	5	100%	0	0%	0	0%
Music Boxes	1,097	3,110	0	3,919	0	0%	0	0%	0	0%
Tree Service - Transplant	1,094	3,112	2	3,161	0	0%	2	100%	0	0%
Cement - Wholesale & Manufacturers	1,093	3,113	1	3,444	0	0%	1	100%	0	0%
Livestock Feeding	1,092	3,114	2	3,161	0	0%	2	100%	0	0%
Stock Exchanges	1,091	3,115	6	2,503	3	50%	3	50%	0	0%
Fishing Piers	1,088	3,116	8	2,299	1	13%	7	88%	0	0%
Loans - Farm & Ranch	1,085	3,117	1	3,444	1	100%	0	0%	0	0%
Italian Food Products	1,084	3,118	2	3,161	1	50%	1	50%	0	0%
Washing Machines & Dryers - Dealers	1,084	3,118	16	1,816	11	69%	5	31%	0	0%
Radiant Heating	1,083	3,120	0	3,919	0	0%	0	0%	0	0%
Surveying Instruments	1,080	3,121	1	3,444	1	100%	0	0%	0	0%
Winemaking Equipment & Supplies	1,080	3,121	0	3,919	0	0%	0	0%	0	0%
Shavers - Electric	1,078	3,123	5	2,619	4	80%	1	20%	0	0%
Referral - Auto Repair	1,077	3,124	4	2,770	1	25%	3	75%	0	0%
Box Manufacturers Equipment & Supplies	1,074	3,125	0	3,919	0	0%	0	0%	0	0%
Eggs	1,074	3,125	1	3,444	0	0%	1	100%	0	0%
Engravers - Plastic, Wood	1,071	3,127	1	3,444	0	0%	1	100%	0	0%
Maps - Dealers	1,070	3,128	8	2,299	7	88%	1	13%	0	0%
Metal Rolling & Forming	1,067	3,129	1	3,444	1	100%	0	0%	0	0%
Safe Deposit Box Rental	1,065	3,130	1	3,444	0	0%	1	100%	0	0%
Charity - American Indian	1,063	3,131	1	3,444	1	100%	0	0%	0	0%
Auto Headlight Restoration	1,059	3,132	5	2,619	1	20%	4	80%	0	0%
Polyurethane Products	1,057	3,133	2	3,161	2	100%	0	0%	0	0%
Nurserymen Equipment & Supplies	1,053	3,134	3	2,929	3	100%	0	0%	0	0%
Spraying Equipment	1,049	3,135	4	2,770	1	25%	3	75%	0	0%
Etiquette School	1,047	3,136	1	3,444	1	100%	0	0%	0	0%
Jumping Balloon Rental	1,047	3,136	8	2,299	1	13%	7	88%	0	0%
Air Pollution Control	1,046	3,138	0	3,919	0	0%	0	0%	0	0%
Baseball Batting Ranges	1,046	3,138	2	3,161	2	100%	0	0%	0	0%
Luggage - Wholesale & Manufacturers	1,044	3,140	7	2,387	7	100%	0	0%	0	0%
Parcel Post Assembly Service	1,043	3,141	4	2,770	1	25%	1	25%	2	50%
Bedsprings - Retail	1,042	3,142	4	2,770	2	50%	2	50%	0	0%
Guest Ranch	1,038	3,143	16	1,816	5	31%	11	69%	0	0%
Solar Panel Cleaning	1,036	3,144	0	3,919	0	0%	0	0%	0	0%
Hoists	1,035	3,145	0	3,919	0	0%	0	0%	0	0%
Bath Liners	1,034	3,146	3	2,929	3	100%	0	0%	0	0%
Fur Novelties & Accessories	1,034	3,146	1	3,444	1	100%	0	0%	0	0%
Cabinet Organizers	1,033	3,148	2	3,161	2	100%	0	0%	0	0%
Riding Academies	1,032	3,149	7	2,387	1	14%	1	14%	5	71%
Beltling & Supplies	1,029	3,150	3	2,929	2	67%	1	33%	0	0%
Adult Foster Care	1,027	3,151	1	3,444	0	0%	1	100%	0	0%
Amusement Park Equipment	1,023	3,152	3	2,929	2	67%	1	33%	0	0%
Knives - Machine	1,019	3,153	11	2,074	3	27%	8	73%	0	0%
Artificial Limbs	1,018	3,154	20	1,688	19	95%	1	5%	0	0%
Laminating Equipment & Supplies	1,016	3,155	1	3,444	1	100%	0	0%	0	0%
Landfills - Sanitary	1,015	3,156	3	2,929	3	100%	0	0%	0	0%
Greenhouse Builders	1,013	3,157	2	3,161	1	50%	1	50%	1	50%
Lockers	1,013	3,157	4	2,770	3	75%	1	25%	0	0%
Fiberglass - Bathtubs & Showers	1,010	3,159	7	2,387	5	71%	1	14%	1	14%
Textile Fibers	1,010	3,159	2	3,161	0	0%	2	100%	0	0%
Engineering Reports	1,008	3,161	0	3,919	0	0%	0	0%	0	0%
Oil Marketers	1,005	3,162	1	3,444	0	0%	1	100%	0	0%
Rehabilitation Products - Pediatric	1,005	3,162	2	3,161	2	100%	0	0%	0	0%
Dolls - Repairing	1,002	3,164	2	3,161	1	50%	1	50%	0	0%
Bus - Sales & Rental	1,001	3,165	12	2,012	5	42%	7	58%	0	0%
Horse Shoeing	1,000	3,166	1	3,444	0	0%	1	100%	0	0%
Concert Bureaus	999	3,167	30	1,424	29	97%	1	3%	0	0%
Pine Straw	999	3,167	1	3,444	0	0%	1	100%	0	0%
Whirlpool Bath Equipment & Supplies	999	3,167	4	2,770	1	25%	3	75%	0	0%
Check Protection & Signing Machines	999	3,170	0	3,919	0	0%	0	0%	0	0%
Foot Appliances	996	3,171	8	2,299	7	88%	1	13%	0	0%
Trike Conversions, Sales & Service	996	3,171	1	3,444	1	100%	0	0%	0	0%
Charcoal	995	3,173	0	3,919	0	0%	0	0%	0	0%
Textile Brokers	995	3,173	2	3,161	0	0%	2	100%	0	0%
Etched Products - Metal, Glass	994	3,175	7	2,387	0	0%	7	100%	0	0%
Theatrical Equipment & Supplies	992	3,176	2	3,161	2	100%	0	0%	0	0%
Bronze	990	3,177	6	2,503	5	83%	1	17%	0	0%
Fireproofing	988	3,178	0	3,919	0	0%	0	0%	0	0%
Lumber Carriers	988	3,178	0	3,919	0	0%	0	0%	0	0%
Bridge Operators	986	3,180	22	1,625	22	100%	0	0%	0	0%
Speakers - Wholesale & Manufacturers	986	3,180	17	1,775	11	65%	6	35%	0	0%
Pins - Common, Safety	985	3,182	0	3,919	0	0%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Auto - Emissions Testing	983	3,183	8	2,299	5	63%	3	38%	0	0%
Doors - Rolling	983	3,183	5	2,619	4	80%	1	20%	0	0%
Aircraft Instruments	982	3,183	5	2,619	2	60%	2	40%	0	0%
Building Materials - Reclaimed & Recycled	978	3,186	4	2,770	2	50%	2	50%	0	0%
Tennis Instruction	978	3,186	6	2,503	3	50%	3	50%	0	0%
Charity - Civil Rights	977	3,188	1	3,444	1	100%	0	0%	0	0%
Bid Report Service	975	3,189	7	2,387	7	100%	0	0%	0	0%
Deodorizing & Disinfecting	975	3,189	0	3,919	0	0%	0	0%	0	0%
Wallpaper Removing	975	3,189	1	3,444	0	0%	1	100%	0	0%
Fasteners - Textile & Apparel	974	3,192	1	3,444	1	100%	0	0%	0	0%
Typographers	973	3,193	1	3,444	0	0%	1	100%	0	0%
Violins	972	3,194	1	3,444	0	0%	1	100%	0	0%
Pumps - Supplies & Parts	971	3,195	4	2,770	1	25%	3	75%	0	0%
Electronic Product Waste Management & E Waste Services	970	3,196	7	2,387	2	29%	5	71%	0	0%
Advertising - Aerial	968	3,197	2	3,161	0	0%	2	100%	0	0%
Brewers Equipment & Supplies	968	3,197	32	1,393	16	50%	16	50%	0	0%
Metaphysical Supplies & Service	968	3,197	1	3,444	1	100%	0	0%	0	0%
Power Plant Consultants	968	3,197	2	3,161	0	100%	0	0%	0	0%
Sports Hospitality	968	3,197	2	3,161	2	100%	0	0%	0	0%
Auditory Training Equipment	967	3,202	8	2,299	6	75%	2	25%	0	0%
Cable Splicing	967	3,202	2	3,161	2	100%	0	0%	0	0%
Clinics - Cervical Vein	967	3,202	3	2,929	0	0%	2	67%	1	33%
Oil Properties	967	3,202	0	3,919	0	0%	0	0%	0	0%
Shoe Findings & Supplies	964	3,206	1	3,444	0	0%	1	100%	0	0%
Dry Goods - Retail	963	3,207	7	2,387	2	29%	4	57%	1	14%
Noise Control Consultants	963	3,207	3	2,929	3	100%	0	0%	0	0%
Aerospace Research & Development	961	3,209	0	3,919	0	0%	0	0%	0	0%
Golf Course Construction	961	3,209	1	3,444	0	0%	1	100%	0	0%
Aquariums - Lease & Maintenance	960	3,211	2	3,161	0	100%	0	0%	0	0%
Golf Courses - Miniature	960	3,211	5	2,619	3	60%	1	20%	1	20%
Ship Builders & Repair	958	3,213	0	3,919	0	0%	0	0%	0	0%
Automobile Reconditioned Detailing	956	3,214	5	2,619	3	60%	2	40%	0	0%
Tea - Manufacturer & Importer	956	3,214	7	2,387	2	29%	5	71%	0	0%
Salvage - Marine	954	3,216	3	2,929	2	67%	1	33%	0	0%
Statistical Service	952	3,217	2	3,161	0	0%	2	100%	0	0%
Seniors Moving & Delivery Services	949	3,218	2	3,161	1	50%	1	50%	0	0%
Loan Modification - Auto	947	3,219	1	3,444	1	100%	0	0%	0	0%
Concrete Mixers	946	3,220	2	3,161	2	100%	0	0%	0	0%
Emblems	946	3,220	0	3,919	0	0%	0	0%	0	0%
Furniture Cleaning	946	3,220	4	2,770	2	50%	2	50%	0	0%
Metals - Clad	946	3,220	0	3,919	0	0%	0	0%	0	0%
Wire Harnesses - Electrical	946	3,220	2	3,161	2	100%	0	0%	0	0%
Metal Fabricating Machinery	944	3,225	1	3,444	1	100%	0	0%	0	0%
Benefit Insurance Software	942	3,226	6	2,503	3	50%	2	33%	1	17%
Clutches	942	3,226	4	2,770	4	100%	0	0%	0	0%
Rendering Companies	942	3,226	0	3,919	0	0%	0	0%	0	0%
Watchmen Clocks & Systems	940	3,229	2	3,161	2	100%	0	0%	0	0%
Bowling Clothes & Accessories	939	3,230	12	2,012	4	33%	8	67%	0	0%
Feather Goods	937	3,231	3	2,929	0	0%	3	100%	0	0%
Flavoring Extracts - Raw Materials	937	3,231	0	3,919	0	0%	0	0%	0	0%
Lamps - Wholesale & Manufacturers	934	3,233	3	2,929	1	33%	2	67%	0	0%
Public Speaking Instruction	934	3,233	8	2,299	0	0%	8	100%	0	0%
Paper Hangers - Wall covering	933	3,235	0	3,919	0	0%	0	0%	0	0%
Missions	928	3,236	1	3,444	1	100%	0	0%	0	0%
Auto Repair - Steering & Suspension	927	3,237	11	2,074	9	82%	2	18%	0	0%
Gasoline Additives - Manufacturers & Distributors	926	3,238	5	2,619	0	0%	5	100%	0	0%
Fish & Seafood Brokers	925	3,239	0	3,919	0	0%	0	0%	0	0%
Furniture Repair & Refinish Supplies	925	3,239	2	3,161	0	0%	2	100%	0	0%
Armories	923	3,241	10	2,149	3	30%	7	70%	0	0%
Boutique - Battling Cancer Related Products	923	3,241	2	3,161	2	100%	0	0%	0	0%
Picture Frames - Wholesale & Manufacturers	923	3,241	1	3,444	0	0%	1	100%	0	0%
Structural Integration	922	3,244	0	3,919	0	0%	0	0%	0	0%
Screw Machine Products	920	3,245	0	3,919	0	0%	0	0%	0	0%
Eyesight Training	915	3,246	8	2,299	3	38%	5	62%	0	0%
Boxes - Paper	913	3,247	3	2,929	2	67%	1	33%	0	0%
Leather Goods Manufacturers Supplies	913	3,247	3	2,929	0	0%	0	0%	0	0%
Doors - Patio	912	3,249	6	2,503	1	17%	5	83%	0	0%
Air Courier Service	910	3,250	4	2,770	1	25%	3	75%	0	0%
Patio Design	910	3,250	2	3,161	1	50%	1	50%	0	0%
Thermostats	909	3,252	3	2,929	2	67%	1	33%	0	0%
Labels - Plastic, Metal, Foil	905	3,253	0	3,919	0	0%	0	0%	0	0%
Colocation Services	904	3,254	1	3,444	1	100%	0	0%	0	0%
Baskets - Retail	903	3,255	7	2,387	3	43%	4	57%	0	0%
Pilot Car Service	903	3,255	0	3,919	0	0%	0	0%	0	0%
Reflexologists	902	3,257	5	2,619	0	0%	5	100%	0	0%
Mattresses - Renovating	901	3,258	1	3,444	1	100%	0	0%	0	0%
Commercial Kitchen Rental	899	3,259	1	3,444	1	100%	0	0%	0	0%
Mushrooms	898	3,260	2	3,161	2	100%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Tuxedo Sales & Rentals	896	3,261	6	2,503	3	50%	3	50%	0	0%
Rust Preventatives & Removers	895	3,262	0	3,919	0	0%	0	0%	0	0%
Clinics - Dialysis	893	3,263	0	3,919	0	0%	0	0%	0	0%
Furniture Manufacturers Equipment & Supplies	893	3,263	5	2,619	1	20%	4	80%	0	0%
Web Conferencing	893	3,263	3	2,929	2	67%	1	33%	0	0%
Hotels - Reservation Service	892	3,266	13	1,949	2	15%	11	85%	0	0%
Physical Therapy Equipment	886	3,267	9	2,223	5	56%	2	22%	2	22%
Auto Dealers - Hybrid Vehicles	885	3,268	12	2,012	11	92%	1	8%	0	0%
Ribbons	883	3,269	31	1,409	31	100%	0	0%	0	0%
Juice Extractors	881	3,270	0	3,919	0	0%	0	0%	0	0%
Programmed Instruction	880	3,271	4	2,770	2	50%	2	50%	0	0%
Hockey Clubs	876	3,272	9	2,223	6	67%	3	33%	0	0%
Sales Presentations	876	3,272	4	2,770	1	25%	3	75%	0	0%
Skateboard Parks & Rinks	873	3,274	8	2,299	5	63%	3	38%	0	0%
Pearls	871	3,275	0	3,919	0	0%	0	0%	0	0%
Coats - Wholesale & Manufacturers	870	3,276	3	2,929	1	33%	2	67%	0	0%
Turbines	870	3,276	0	3,919	0	0%	0	0%	0	0%
Plastics - Research & Consulting	869	3,278	3	2,929	3	100%	0	0%	0	0%
Renovation Inspection	869	3,278	9	2,223	2	22%	7	78%	0	0%
Soda Fountain Equipment	868	3,280	3	2,929	0	0%	3	100%	0	0%
Hosiery - Wholesale & Manufacturers	866	3,281	8	2,299	2	25%	6	75%	0	0%
Laboratories - Veterinary	866	3,281	4	2,770	2	50%	2	50%	0	0%
Floor Treatment Compounds	865	3,283	0	3,919	0	0%	0	0%	0	0%
Towing - Heavy Equipment	863	3,284	5	2,619	2	40%	3	60%	0	0%
Crisis Intervention Service	862	3,285	1	3,444	0	0%	1	100%	0	0%
Motel & Hotel Consultants	861	3,286	13	1,949	10	77%	3	23%	0	0%
Water Heaters - Parts & Supplies	859	3,287	1	3,444	1	100%	0	0%	0	0%
Pharmacies - Infusion Services	856	3,288	2	3,161	2	100%	0	0%	0	0%
Radar Equipment	856	3,288	15	1,866	14	93%	0	0%	1	7%
Water Taxi Service	855	3,290	5	2,619	4	80%	1	20%	0	0%
Carpet & Rug Weavers	854	3,291	1	3,444	1	100%	0	0%	0	0%
Infrared Equipment	853	3,292	1	3,444	1	100%	0	0%	0	0%
Office Records - Destruction	853	3,292	0	3,919	0	0%	0	0%	0	0%
Signs - Erectors & Hangers	850	3,294	1	3,444	0	0%	1	100%	0	0%
Shoring Contractors	849	3,295	2	3,161	1	50%	1	50%	0	0%
Inks - Manufacturers Materials	848	3,296	0	3,919	0	0%	0	0%	0	0%
Tool & Die Makers Equipment & Supplies	847	3,297	0	3,919	0	0%	0	0%	0	0%
Funeral Directors Equipment & Supplies	845	3,298	2	3,161	1	50%	1	50%	0	0%
Tire Retread & Repair - Equipment & Supplies	845	3,298	8	2,299	5	63%	3	38%	0	0%
Moving Sales	844	3,300	0	3,919	0	0%	0	0%	0	0%
Bakers Equipment	843	3,301	0	3,919	0	0%	0	0%	0	0%
Sink Manufacturers	843	3,301	7	2,387	4	57%	3	43%	0	0%
Converters - Electric	841	3,303	4	2,770	3	75%	1	25%	0	0%
Historical Structure Preservation	841	3,303	1	3,444	1	100%	0	0%	0	0%
Hostels	841	3,303	19	1,732	15	79%	4	21%	0	0%
Accounting - Forensic	839	3,306	0	3,919	0	0%	0	0%	0	0%
Parking Stations & Garages - Equipment & Supplies	839	3,306	8	2,299	1	13%	6	75%	1	13%
Grouting Compounds	838	3,308	1	3,444	0	0%	1	100%	0	0%
Bridal Registries	835	3,309	2	3,161	0	0%	1	50%	1	50%
Seating Companies	835	3,309	0	3,919	0	0%	0	0%	0	0%
Foundry Equipment & Supplies	834	3,311	2	3,161	0	0%	2	100%	0	0%
Sport Fishing	834	3,311	3	2,929	3	100%	0	0%	0	0%
Carpet Layers Equipment & Supplies	833	3,313	2	3,161	1	50%	1	50%	0	0%
Sewing Machines - Wholesale & Manufacturers	831	3,314	11	2,074	10	91%	1	9%	0	0%
Kennels Equipment & Supplies	830	3,315	4	2,770	3	75%	1	25%	0	0%
Grain Dealers	829	3,316	0	3,919	0	0%	0	0%	0	0%
Mausoleums	829	3,316	5	2,619	2	40%	3	60%	0	0%
Sewing Instruction	829	3,316	3	2,929	1	33%	2	67%	0	0%
Aquaculture	827	3,319	0	3,919	0	0%	0	0%	0	0%
Grain Elevator Builders	827	3,319	0	3,919	0	0%	0	0%	0	0%
Labeling Equipment	827	3,319	3	2,929	0	0%	3	100%	0	0%
Boat Yards	826	3,322	4	2,770	4	100%	0	0%	0	0%
Bronzing	826	3,322	2	3,161	0	0%	2	100%	0	0%
Chemists - Analytical & Consulting	826	3,322	1	3,444	0	0%	1	100%	0	0%
Aircraft & Aircraft Equipment - Testing	825	3,325	0	3,444	0	0%	0	0%	0	0%
Drywall - Inspectors	821	3,326	0	3,919	0	0%	0	0%	0	0%
Hose Couplings & Fittings	823	3,326	1	3,444	0	0%	1	100%	0	0%
Steel Processing & Fabricating Equipment	823	3,326	0	3,919	0	0%	0	0%	0	0%
Street Cleaning	823	3,326	0	3,919	0	0%	0	0%	0	0%
Transformers	822	3,330	0	3,919	0	0%	0	0%	0	0%
Orchestras & Bands	819	3,331	5	2,619	2	40%	3	60%	0	0%
Boating Instruction	817	3,332	3	2,929	1	33%	1	33%	1	33%
Axles	813	3,333	3	2,929	1	33%	2	67%	0	0%
Medicines - Patent & Proprietary	813	3,333	9	2,223	7	78%	2	22%	0	0%
Upholstery Fabrics - Wholesale & Manufacturers	813	3,333	2	3,161	0	0%	2	100%	0	0%
Smart Phone Software Support	812	3,336	13	1,949	5	38%	6	46%	2	15%
Crushing & Pulverizing Equipment	811	3,337	0	3,919	0	0%	0	0%	0	0%
Video Equipment - Wholesale & Manufacturers	811	3,337	0	3,919	0	0%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Pattern Makers	810	3,339	2	3,161	1	50%	1	50%	0	0%
Silversmiths & Goldsmiths	810	3,339	3	2,929	1	33%	2	67%	0	0%
Labor Relations Consultants	809	3,341	1	3,444	0	0%	1	100%	0	0%
Photographic Research Service	809	3,341	0	3,919	0	0%	0	0%	0	0%
Attorneys & Lawyers - Construction Defect	807	3,343	0	3,919	0	0%	0	0%	0	0%
Hose & Tubing - Rubber & Plastic	807	3,343	0	3,919	0	0%	0	0%	0	0%
Pipe Line Equipment	806	3,345	1	3,444	0	0%	1	100%	0	0%
Bicycles - Renting	804	3,346	35	1,345	15	43%	20	57%	0	0%
Physicians & Surgeons Information Bureaus	804	3,346	0	3,919	0	0%	0	0%	0	0%
Ballroom Dance Instruction	801	3,348	7	2,387	6	86%	1	14%	0	0%
Beauty Supplies & Equipment Repair	801	3,348	2	3,161	1	50%	1	50%	0	0%
Portfolios	801	3,348	1	3,444	1	100%	0	0%	0	0%
Hawaiian Goods	800	3,351	2	3,161	2	100%	0	0%	0	0%
Auto Repair & Service - Airbags	799	3,352	6	2,503	2	33%	4	67%	0	0%
Bagels	799	3,352	6	2,503	2	33%	4	67%	0	0%
Magicians	798	3,354	2	3,161	2	100%	0	0%	0	0%
Flags & Banners - Manufacturers Supplies	797	3,355	11	2,074	5	45%	6	55%	0	0%
Art Organizations & Information	793	3,356	11	2,074	1	9%	10	91%	0	0%
Sump Pump Contractors	793	3,356	0	3,919	0	0%	0	0%	0	0%
Beer Dispensing & Cooling Equipment	792	3,358	4	3,358	4	100%	0	0%	0	0%
Compressors - Repair	792	3,358	0	3,919	0	0%	0	0%	0	0%
Water Wells - Inspection	792	3,358	1	3,444	1	100%	0	0%	0	0%
Fans - Industrial & Commercial	790	3,361	7	2,387	3	43%	4	57%	0	0%
Express & Transfer Service	789	3,362	4	2,770	1	25%	0	0%	3	75%
Pianos - Restoration & Refinishing	789	3,362	0	3,919	0	0%	0	0%	0	0%
Plastics - Extruders	789	3,362	0	3,919	0	0%	0	0%	0	0%
Video Equipment - Supplies & Parts	789	3,362	6	2,503	1	17%	5	83%	0	0%
Artificial Flowers & Plants - Manufacturer Supplies	788	3,366	3	3,929	3	100%	0	0%	0	0%
Fingerprinting - Live Scan	788	3,366	1	3,444	0	0%	1	100%	0	0%
Meeting Management	788	3,366	1	3,444	1	100%	0	0%	0	0%
Brew Pub	787	3,369	7	2,387	6	86%	1	14%	0	0%
Bankruptcy Counseling - Federally Certified	786	3,370	0	3,919	0	0%	0	0%	0	0%
Ladders	786	3,370	3	2,929	0	0%	3	100%	0	0%
Sculptors	783	3,372	5	2,619	0	0%	5	100%	0	0%
Auto Repair - Suspension	781	3,373	15	1,866	6	40%	9	60%	0	0%
College Savings Plans	781	3,373	3	2,929	3	100%	0	0%	0	0%
Scalp Care	781	3,373	3	2,929	1	33%	2	67%	0	0%
Floor Resurfacing	780	3,376	6	2,503	2	33%	4	67%	0	0%
Tractor Rent & Lease	780	3,376	3	2,929	2	67%	1	33%	0	0%
Wheel Align, Frame & Axle Service Equipment & Supplies	779	3,378	4	2,770	3	75%	1	25%	0	0%
Cooling Towers	778	3,379	0	3,919	0	0%	0	0%	0	0%
Export Management	778	3,379	2	3,161	0	0%	2	100%	0	0%
Attorneys & Lawyers - Collaborative Divorce	776	3,381	1	3,444	0	0%	1	100%	0	0%
Canoe Rental & Trips	776	3,381	6	2,503	4	67%	2	33%	0	0%
Agricultural Waste Management	775	3,383	10	2,149	3	30%	7	70%	0	0%
Bar Supplies	773	3,384	0	3,919	0	0%	0	0%	0	0%
Doll Clothing & Accessories	772	3,385	0	3,919	0	0%	0	0%	0	0%
Auto Sunroofs	769	3,386	1	3,444	0	0%	1	100%	0	0%
Differentials - Automobile	769	3,386	7	2,387	5	71%	2	29%	0	0%
Gloves & Mittens - Dress	769	3,386	2	3,161	2	100%	0	0%	0	0%
Bibles	768	3,389	7	2,387	5	71%	2	29%	0	0%
Floodlights & Search Lights	768	3,389	4	2,770	2	50%	2	50%	0	0%
Floor Machines	768	3,389	2	3,161	1	50%	1	50%	0	0%
Garbage Disposal Equipment - Supplies & Parts	767	3,392	2	3,161	1	50%	1	50%	0	0%
Geologists	767	3,392	0	3,919	0	0%	0	0%	0	0%
Apartment Sharing Service	766	3,394	7	2,387	5	71%	2	29%	0	0%
Engraving Equipment & Supplies	763	3,395	1	3,444	0	0%	1	100%	0	0%
Fax Equipment & Systems	761	3,396	3	2,929	0	0%	3	100%	0	0%
Fans - Attic	760	3,397	1	3,444	0	0%	1	100%	0	0%
Food Facilities Consultants	755	3,398	3	2,929	3	100%	0	0%	0	0%
Truck Painting & Lettering	755	3,398	1	3,444	1	100%	0	0%	0	0%
Blinds - Cleaning	754	3,400	4	2,770	1	25%	3	75%	0	0%
Frozen Foods - Processors	753	3,401	1	3,444	1	100%	0	0%	0	0%
Physicians Assistants	753	3,401	0	3,919	0	0%	0	0%	0	0%
Online Drug & Prescription Services - Unapproved Foreign	752	3,403	1	3,444	1	100%	0	0%	0	0%
Personal Organizer	752	3,403	1	3,444	1	100%	0	0%	0	0%
Toy Manufacturers Supplies	751	3,405	4	2,770	2	50%	2	50%	0	0%
Real Estate - Industrial	749	3,406	3	2,929	2	67%	1	33%	0	0%
Geophysicists	748	3,407	0	3,919	0	0%	0	0%	0	0%
Poultry Services	747	3,408	1	3,444	0	0%	1	100%	0	0%
Weather Forecast Service	745	3,409	5	2,619	3	60%	2	40%	0	0%
Attorneys & Lawyers - Appellate	744	3,410	0	3,919	0	0%	0	0%	0	0%
Door Frames	744	3,410	1	3,444	0	0%	1	100%	0	0%
Photo Retouching	744	3,410	1	3,444	1	100%	0	0%	0	0%
Commercials - Radio & Television	743	3,413	0	3,919	0	0%	0	0%	0	0%
Nets & Netting	741	3,414	0	3,919	0	0%	0	0%	0	0%
Railroads - Freight	741	3,414	0	3,919	0	0%	0	0%	0	0%
Flatware - Table	739	3,416	0	3,919	0	0%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Candles - Wickless	738	3,417	3	2,929	1	33%	2	67%	0	0%
Tournaments	736	3,418	12	2,012	5	42%	6	50%	1	8%
Carpet & Rug Dyers	735	3,419	0	3,919	0	0%	0	0%	0	0%
Fan Clubs	734	3,420	9	2,223	8	89%	1	11%	0	0%
Manicuring	733	3,421	3	2,929	0	0%	3	100%	0	0%
Seeding	733	3,421	2	3,161	1	50%	1	50%	0	0%
Cleaners & Dyers Equipment & Supplies	732	3,423	2	3,161	0	0%	1	50%	1	50%
Casters & Glides	731	3,424	0	3,919	0	0%	0	0%	0	0%
Handbags - Manufacturers Equipment & Supplies	731	3,424	3	2,929	1	33%	2	67%	0	0%
Grease Pumping	730	3,426	0	3,919	0	0%	0	0%	0	0%
Charity - Advertising for Publications	728	3,427	4	2,770	1	25%	3	75%	0	0%
Knit Goods - Retail	727	3,428	4	2,770	3	75%	1	25%	0	0%
Statuary	725	3,429	0	3,919	0	0%	0	0%	0	0%
Dredging	723	3,430	0	3,919	0	0%	0	0%	0	0%
Consultant - Public Sector Planning	719	3,431	1	3,444	0	0%	1	100%	0	0%
Attorneys & Lawyers - Mesothelioma	717	3,432	0	3,919	0	0%	0	0%	0	0%
Benches & Work Tables	717	3,432	3	2,929	2	67%	1	33%	0	0%
Paint - Automotive	717	3,432	17	1,775	6	35%	11	65%	0	0%
Tractor Work	717	3,432	1	3,444	1	100%	0	0%	0	0%
Architects Supplies	715	3,436	2	3,161	1	50%	1	50%	0	0%
Evaporative Coolers - Sales & Service	715	3,436	3	2,929	2	67%	1	33%	0	0%
Refractories	715	3,436	1	3,444	0	0%	1	100%	0	0%
Oriental Goods - Retail	708	3,439	4	2,770	0	0%	4	100%	0	0%
Boilers - Supplies & Parts	705	3,440	1	3,444	1	100%	0	0%	0	0%
Mannequins - Display Fixture	703	3,441	6	2,503	3	50%	3	50%	0	0%
Volleyball Club	700	3,442	6	2,503	1	17%	4	67%	1	17%
Compactors - Waste - Industrial & Commercial	699	3,443	7	2,387	2	29%	5	71%	0	0%
Gasoline Plant Equipment	699	3,443	0	3,919	0	0%	0	0%	0	0%
Heat Exchangers	698	3,445	0	3,919	0	0%	0	0%	0	0%
Siding Cleaning	698	3,445	3	2,929	3	100%	0	0%	0	0%
Auto Hand & Foot Controls	697	3,447	2	3,161	1	50%	0	0%	1	50%
Armatures - Service & Sales	696	3,448	8	2,299	1	13%	6	75%	1	13%
Buses - Used	696	3,448	0	3,919	0	0%	0	0%	0	0%
Dryers - Hand	696	3,448	0	3,919	0	0%	0	0%	0	0%
Barge Lines	694	3,451	1	3,444	1	100%	0	0%	0	0%
Oils - Fuel - Treatment Compounds	694	3,451	0	3,919	0	0%	0	0%	0	0%
Premium Goods	694	3,451	15	1,866	15	100%	0	0%	0	0%
Coal Miners & Shippers	693	3,454	0	3,919	0	0%	0	0%	0	0%
Wine Cellars	693	3,454	5	2,619	3	60%	2	40%	0	0%
Alzheimer Care, Information & Treatment	689	3,456	0	3,919	0	0%	0	0%	0	0%
Forgings	689	3,456	0	3,919	0	0%	0	0%	0	0%
Saws - Sharpen & Repair	689	3,456	2	3,161	1	50%	0	0%	1	50%
Windows - Wood	688	3,459	0	3,919	0	0%	0	0%	0	0%
Home Demonstrations	687	3,460	1	3,444	1	100%	0	0%	0	0%
Lathing Contractors	687	3,460	1	3,444	0	0%	1	100%	0	0%
Sewing Machines - Industrial & Commercial	686	3,462	1	3,444	0	0%	1	100%	0	0%
Propellers	685	3,463	2	3,161	1	50%	1	50%	0	0%
Druggists - Wholesale	684	3,464	11	2,074	9	82%	2	18%	0	0%
Steamship Companies	682	3,465	5	2,619	5	100%	0	0%	0	0%
Encyclopedia & Book Sales by Internet	681	3,466	10	2,149	3	30%	7	70%	0	0%
Jewelry Engravers	681	3,466	10	2,149	2	20%	8	80%	0	0%
Gears & Gear Cutting	680	3,468	2	3,919	0	0%	0	0%	0	0%
Hotel & Hotel Equipment & Supplies	680	3,468	2	3,161	2	100%	0	0%	0	0%
Pub	680	3,468	13	1,949	5	38%	8	62%	0	0%
Virtual Currency	680	3,468	5	2,619	1	20%	4	80%	0	0%
Drafting Equipment & Supplies	679	3,472	0	3,919	0	0%	0	0%	0	0%
Mvofunctional Therapy	679	3,472	3	2,929	0	0%	3	100%	0	0%
Badges	678	3,474	0	3,919	0	0%	0	0%	0	0%
Flood Control Equipment	677	3,475	0	3,919	0	0%	0	0%	0	0%
Aerial Applicators	676	3,476	0	3,919	0	0%	0	0%	0	0%
Bullet-Resistant Equipment	675	3,477	7	2,387	2	29%	5	71%	0	0%
Ski Equipment Rental	675	3,477	3	2,929	1	33%	2	67%	0	0%
Paint Manufacturing Materials	672	3,479	1	3,444	1	100%	0	0%	0	0%
Corrosion Control	670	3,480	0	3,919	0	0%	0	0%	0	0%
Parachute Jumping Instruction	668	3,481	2	3,161	2	100%	0	0%	0	0%
Copper Products	666	3,482	2	3,161	0	0%	2	100%	0	0%
Consultants - Auto Repair	664	3,483	7	2,387	6	86%	1	14%	0	0%
Loan Acceleration	663	3,484	2	3,161	2	100%	0	0%	0	0%
Aircraft Ground Support & Service Equipment	662	3,485	3	2,929	2	67%	1	33%	0	0%
Medical House Calls	661	3,486	2	3,161	1	50%	1	50%	0	0%
Steering Systems & Equipment	660	3,487	2	3,161	2	100%	0	0%	0	0%
Swim Spas	660	3,487	1	3,444	0	0%	1	100%	0	0%
Marine Electric Service	659	3,489	0	3,919	0	0%	0	0%	0	0%
Wine Brokers	658	3,490	0	3,919	0	0%	0	0%	0	0%
Police Departments	657	3,491	0	3,919	0	0%	0	0%	0	0%
Word Processing Service	657	3,491	2	3,161	2	100%	0	0%	0	0%
Automobile Pre-Paid Maintenance Plans	655	3,493	2	3,161	2	100%	0	0%	0	0%
Impregnating	655	3,493	2	3,161	2	100%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Paneling	655	3,493	0	3,919	0	0%	0	0%	0	0%
Sweepers - Power	653	3,496	0	3,919	0	0%	0	0%	0	0%
Swimming Pools - Removal	651	3,497	0	3,919	0	0%	0	0%	0	0%
Stair Treads	650	3,498	0	3,919	0	0%	0	0%	0	0%
Tennis Courts - Private	650	3,498	2	3,161	2	100%	0	0%	0	0%
Demonstration Services	649	3,500	0	3,919	0	0%	0	0%	0	0%
Obituary Notification Service	649	3,500	3	2,929	3	100%	0	0%	0	0%
Gas Burners	647	3,502	1	3,444	0	0%	1	100%	0	0%
Flood assistance	644	3,503	1	3,444	1	100%	0	0%	0	0%
Jewelry Polishing & Plating	642	3,504	0	3,919	0	0%	0	0%	0	0%
Meat Packers Equipment & Supplies	642	3,504	1	3,444	1	100%	0	0%	0	0%
Concrete - Prestressed	641	3,506	0	3,919	0	0%	0	0%	0	0%
Table Tops	641	3,506	0	3,919	0	0%	0	0%	0	0%
Aquariums - Public	640	3,508	10	2,149	6	60%	4	40%	0	0%
Data Processing Supplies	640	3,508	1	3,444	0	0%	1	100%	0	0%
News Dealers	640	3,508	3	2,929	0	0%	3	100%	0	0%
Newspaper Feature Syndicates	640	3,508	2	3,161	2	100%	0	0%	0	0%
Air Duct Repair	639	3,512	2	3,161	2	100%	0	0%	0	0%
Aircraft Brokers	636	3,513	0	3,919	0	0%	0	0%	0	0%
Chimney Lining Materials	636	3,513	0	3,919	0	0%	0	0%	0	0%
Rainwater Harvesting Systems	636	3,513	1	3,444	0	0%	1	100%	0	0%
School Lunch Ordering & Management	636	3,513	0	3,919	0	0%	0	0%	0	0%
Die Cutting	635	3,517	0	3,919	0	0%	0	0%	0	0%
Lead Testing	633	3,518	0	3,919	0	0%	0	0%	0	0%
Fire Departments	632	3,519	9	2,223	7	78%	2	22%	0	0%
Proofreading	631	3,520	1	3,444	1	100%	0	0%	0	0%
Woodworking Tools - Retail	630	3,521	2	3,161	1	50%	1	50%	0	0%
Online Investigative News	629	3,522	0	3,919	0	0%	0	0%	0	0%
Printed & Etched Circuits	627	3,523	1	3,444	0	0%	1	100%	0	0%
Bags - Paper	626	3,524	0	3,919	0	0%	0	0%	0	0%
Money Order Systems	625	3,525	9	2,223	4	44%	5	56%	0	0%
Porch Shades	625	3,525	0	3,919	0	0%	0	0%	0	0%
Shoe Manufacturers Supplies	625	3,525	4	2,770	4	100%	0	0%	0	0%
Microwave Communications	622	3,528	0	3,919	0	0%	0	0%	0	0%
Tricks & Jokes	622	3,528	0	3,919	0	0%	0	0%	0	0%
Masks	619	3,530	2	3,161	2	100%	0	0%	0	0%
Cabs - Tractor, Truck	618	3,531	3	2,929	2	67%	1	33%	0	0%
Theatrical Managers & Producers	618	3,531	1	3,444	1	100%	0	0%	0	0%
Airport Equipment & Supplies	617	3,533	0	3,919	0	0%	0	0%	0	0%
Electric Motor Controls - Wholesale & Manufacturers	616	3,534	1	3,444	0	0%	1	100%	0	0%
Photographers - Sports	616	3,534	20	1,688	4	20%	16	80%	0	0%
Actuaries	615	3,536	1	3,444	1	100%	0	0%	0	0%
Soundproofing	615	3,536	5	2,619	5	100%	0	0%	0	0%
Tables - Folding	613	3,538	3	2,929	1	33%	2	67%	0	0%
Physicians & Surgeons - Industrial Medicine	612	3,539	2	3,161	1	50%	1	50%	0	0%
Vacuum Cleaning - Industrial	611	3,540	0	3,919	0	0%	0	0%	0	0%
Lamps - Health	610	3,541	0	3,919	0	0%	0	0%	0	0%
Sorting Equipment	610	3,541	0	3,919	0	0%	0	0%	0	0%
Therapeutic and Educational Supplies	610	3,541	1	3,444	1	100%	0	0%	0	0%
Fur Skin Dealers & Brokers	609	3,544	0	3,919	0	0%	0	0%	0	0%
Soil Conditioners	609	3,544	2	3,161	2	100%	0	0%	0	0%
Jewelry Advisory Service	607	3,546	0	3,919	0	0%	0	0%	0	0%
Pipe & Boiler Covering Contractors	607	3,546	2	3,161	0	0%	2	100%	0	0%
Wallpapers & Wall coverings - Wholesale & Manufacturing	607	3,546	0	3,919	0	0%	0	0%	0	0%
Livestock Buyers	606	3,549	0	3,919	0	0%	0	0%	0	0%
Fraternal Regalia & Supplies	605	3,550	2	3,161	1	50%	1	50%	0	0%
Blowers & Blower Systems	604	3,551	1	3,444	0	0%	1	100%	0	0%
Busess - Repair & Service	604	3,551	0	3,919	0	0%	0	0%	0	0%
Benches - Seating	603	3,553	3	2,929	3	100%	0	0%	0	0%
Media Buying Service	603	3,553	9	2,223	4	44%	5	56%	0	0%
Insurance - Medicare Advantage Plans	602	3,555	2	3,161	1	50%	1	50%	0	0%
Photo Finishing - Wholesale	601	3,556	2	3,161	2	100%	0	0%	0	0%
Concrete Block & Product Molding Machine	600	3,557	2	3,161	0	0%	2	100%	0	0%
Horseshoe Equipment & Supplies	600	3,557	0	3,919	0	0%	0	0%	0	0%
Flavoring Extracts	598	3,559	1	3,444	1	100%	0	0%	0	0%
Toilet Seats	598	3,559	10	2,149	1	90%	9	10%	0	0%
Textile Mill Supplies	593	3,561	3	2,929	3	100%	0	0%	0	0%
Time Recorders	593	3,561	0	3,919	0	0%	0	0%	0	0%
Yarn - Wholesale & Manufacturers	592	3,563	4	2,770	4	100%	0	0%	0	0%
Dry Ice	591	3,564	0	3,919	0	0%	0	0%	0	0%
Rubber Clothing & Footwear	590	3,565	7	2,387	2	29%	4	57%	1	14%
Stenographers - Public	589	3,566	0	3,919	0	0%	0	0%	0	0%
Blasting Equipment & Supplies	587	3,567	0	3,919	0	0%	0	0%	0	0%
Employment Service - Administrative Assistant	587	3,567	0	3,919	0	0%	0	0%	0	0%
Livestock Hauling	587	3,567	0	3,919	0	0%	0	0%	0	0%
Luggage Repair	587	3,567	7	2,387	1	14%	6	86%	0	0%
Popcorn Machines	587	3,567	0	3,919	0	0%	0	0%	0	0%
Metal Finishers Equipment & Supplies	586	3,572	1	3,444	0	0%	1	100%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Orchid Growers	585	3,573	0	3,919	0	0%	0	0%	0	0%
Oil Handling Equipment	584	3,574	0	3,919	0	0%	0	0%	0	0%
Carpet & Rug Binding	582	3,575	1	3,444	1	100%	0	0%	0	0%
Furnace Cleaning	582	3,575	1	3,444	0	0%	1	100%	0	0%
Respirators	581	3,577	2	3,161	1	50%	1	50%	0	0%
Textile Printing Equipment & Supplies	581	3,577	3	2,929	2	67%	1	33%	0	0%
Divers	580	3,579	2	3,161	2	100%	0	0%	0	0%
Tank Lining & Coating	578	3,580	1	3,444	0	0%	1	100%	0	0%
Oil Well Fishing Tools	577	3,581	0	3,919	0	0%	0	0%	0	0%
Pens & Pencils - Wholesale & Manufacturers	576	3,582	3	2,929	1	33%	2	67%	0	0%
Electric Instruments	574	3,583	0	3,919	0	0%	0	0%	0	0%
Air Brushes	570	3,584	1	3,444	1	100%	0	0%	0	0%
Drainery & Curtain Fixtures	569	3,585	2	3,161	2	100%	0	0%	0	0%
Venetian Blinds - Supplies & Parts	569	3,585	0	3,919	0	0%	0	0%	0	0%
Measurement & Metrology	568	3,587	3	2,929	1	33%	2	67%	0	0%
Concrete Patching Compounds	567	3,588	1	3,444	0	0%	0	0%	0	0%
Mountain/Rock Climbing Instruction	567	3,588	3	2,929	3	100%	0	0%	0	0%
Portable Buildings - Moving	567	3,588	3	2,929	3	100%	0	0%	0	0%
Wax	567	3,588	5	2,619	4	80%	1	20%	0	0%
Grinding - Precision & Production	564	3,592	1	3,444	0	0%	1	100%	0	0%
Bottle Return Depot	562	3,593	0	3,919	0	0%	0	0%	0	0%
Drilling - Geothermal	562	3,593	1	3,444	1	100%	0	0%	0	0%
Ice Machine Repair	562	3,593	1	3,444	0	0%	1	100%	0	0%
Power Plant Equipment	562	3,593	0	3,919	0	0%	0	0%	0	0%
Candy & Confectionery Manufacturer Equip & Supplies	561	3,597	0	3,919	0	0%	0	0%	0	0%
Television Sys & Equipment - Closed Circuit	560	3,598	5	2,619	1	20%	3	60%	1	20%
Ruffing & Polishing Equipment & Supplies	559	3,599	1	3,444	0	0%	1	100%	0	0%
Archer Ranges	558	3,600	1	3,444	0	0%	0	0%	0	0%
Cable & Wire Harness Assembly	558	3,600	0	3,919	0	0%	0	0%	0	0%
Electric Switchboards	557	3,602	1	3,444	1	100%	0	0%	0	0%
Tube Bending & Fabricating	556	3,603	0	3,919	0	0%	0	0%	0	0%
Referral - Storage Facility	554	3,604	3	2,929	2	67%	1	33%	0	0%
X-Ray Protection	552	3,605	0	3,919	0	0%	0	0%	0	0%
Manufactured Offices & Commercial Units	551	3,606	1	3,444	1	100%	0	0%	0	0%
Milling Machines	551	3,606	1	3,444	0	0%	1	100%	0	0%
Tax Return Preparation - OTR Truck Drivers	551	3,606	1	3,444	1	100%	0	0%	0	0%
Walkway Design	550	3,609	1	3,444	0	0%	1	100%	0	0%
Mailing Containers	548	3,610	1	3,444	1	100%	0	0%	0	0%
Rubber - Synthetic	548	3,610	0	3,919	0	0%	0	0%	0	0%
Right of Way Acquisition Service	547	3,612	0	3,919	0	0%	0	0%	0	0%
Wine Bar	547	3,612	5	2,619	5	100%	0	0%	0	0%
Health Recording Service	546	3,614	1	3,444	0	0%	1	100%	0	0%
Mountain Climbing Equipment	546	3,614	1	3,444	1	100%	0	0%	0	0%
Sand & Gravel Handling Equipment	545	3,616	0	3,919	0	0%	0	0%	0	0%
Fishing Tackle - Repair & Parts	544	3,617	4	2,770	1	25%	3	75%	0	0%
Meat Choppers & Grinders	543	3,618	1	3,444	1	100%	0	0%	0	0%
Skylights - Distributors	543	3,618	3	2,929	3	100%	0	0%	0	0%
Timber Framing	543	3,618	0	3,919	0	0%	0	0%	0	0%
Laundry Supplies	539	3,621	2	3,161	1	50%	2	100%	0	0%
Advertising - Checking Service	537	3,622	1	3,444	1	100%	0	0%	0	0%
Auto Boosting Services	537	3,622	1	3,444	0	0%	1	100%	0	0%
Boilers - Rental	537	3,622	0	3,919	0	0%	0	0%	0	0%
Dishwashing Machines - Service & Repair	536	3,625	1	3,444	1	100%	0	0%	0	0%
Polyethylene Materials & Products	536	3,625	1	3,444	1	100%	0	0%	0	0%
Ceiling Cleaning	535	3,627	2	3,161	1	50%	1	50%	0	0%
Rodeos	535	3,627	2	3,161	1	50%	1	50%	0	0%
Oil Well Cementing	534	3,629	0	3,919	0	0%	0	0%	0	0%
Wood Preservatives	534	3,629	0	3,919	0	0%	0	0%	0	0%
Apprenticeship Programs	533	3,631	1	3,444	0	0%	1	100%	0	0%
China - Wholesale & Manufacturers	533	3,631	1	3,444	1	100%	0	0%	0	0%
Culverts	532	3,633	2	3,161	0	0%	2	100%	0	0%
Car Loading & Unloading	530	3,634	0	3,919	0	0%	0	0%	0	0%
Coal Brokers	529	3,635	1	3,444	1	100%	0	0%	0	0%
Propane Gas Plumbing	529	3,635	1	3,444	0	0%	0	0%	0	0%
Pies	528	3,637	0	3,919	0	0%	0	0%	0	0%
Campers - Supplies & Parts	527	3,638	1	3,444	0	0%	0	0%	0	0%
Garment Hangers	527	3,638	3	2,929	3	100%	0	0%	0	0%
Physicians & Surgeons Equipment - Repair & Refinish	527	3,638	1	3,444	1	100%	0	0%	0	0%
Public Speaker	527	3,638	4	2,770	4	100%	0	0%	0	0%
Ceiling Materials	526	3,642	0	3,919	0	0%	0	0%	0	0%
Ceiling Removal	526	3,642	0	3,919	0	0%	0	0%	0	0%
Soil Conservation Service	526	3,642	0	3,919	0	0%	0	0%	0	0%
Farms - Urban	525	3,645	0	3,919	0	0%	0	0%	0	0%
Candy & Confectionery Brokers	524	3,646	1	3,444	0	0%	1	100%	0	0%
Ice Cream Manufacturers Equipment	524	3,646	2	3,161	0	0%	2	100%	0	0%
Photogrammetric Equipment & Supplies	523	3,648	1	3,444	1	100%	0	0%	0	0%
Coal & Coke - Retail	521	3,649	1	3,444	0	0%	1	100%	0	0%
Lavouts - Office, Factory	521	3,649	0	3,919	0	0%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Mining Consultants	521	3,649	0	3,919	0	0%	0	0%	0	0%
Missile & Rocket Research & Development	521	3,649	0	3,919	0	0%	0	0%	0	0%
Clean Rooms - Installation & Equipment	520	3,653	1	3,444	0	0%	1	100%	0	0%
Meters - Repair	520	3,653	1	3,444	1	100%	0	0%	0	0%
Water Pollution Control	520	3,653	0	3,919	0	0%	0	0%	0	0%
Water Works Equipment & Supplies	520	3,653	0	3,919	0	0%	0	0%	0	0%
Cotton	519	3,657	0	3,919	0	0%	0	0%	0	0%
Data Processing Equipment	519	3,657	1	3,444	1	100%	0	0%	0	0%
Bridal & Millinery Supplies	514	3,659	12	2,012	4	33%	8	67%	0	0%
Tire Changing Equipment	513	3,660	4	2,770	4	100%	0	0%	0	0%
Voice Mail Services	513	3,660	4	2,770	2	50%	2	50%	0	0%
Starters - Engine	512	3,662	1	3,444	1	100%	0	0%	0	0%
Door-to-Door Sales - Photography	511	3,663	0	3,919	0	0%	0	0%	0	0%
Pneumatic Equipment Components	511	3,663	0	3,919	0	0%	0	0%	0	0%
Printers - Letterpress	511	3,663	4	2,770	1	25%	3	75%	0	0%
Radiator Covers & Enclosures	511	3,663	3	2,929	2	67%	1	33%	0	0%
Sawmill Equipment & Supplies	511	3,663	1	3,444	1	100%	0	0%	0	0%
Parking Meters	510	3,668	20	1,688	17	85%	3	15%	0	0%
Storage - Liquid & Bulk	507	3,669	0	3,919	0	0%	0	0%	0	0%
Encyclopedia & Book Sales	506	3,670	2	3,161	2	100%	0	0%	0	0%
Bicycle Racks & Security Systems	504	3,671	5	2,619	3	60%	1	20%	1	20%
Boxes - Wooden	504	3,671	1	3,444	1	100%	0	0%	0	0%
Tractor Mowing	503	3,673	0	3,919	0	0%	0	0%	0	0%
Ship Brokers	502	3,674	2	3,161	1	50%	1	50%	0	0%
Billiard Table Repair	501	3,675	2	3,161	0	0%	1	50%	1	50%
Lubricating Devices & Systems	501	3,675	0	3,919	0	0%	0	0%	0	0%
Doll Houses & Accessories	500	3,677	2	3,161	2	100%	0	0%	0	0%
Bins	499	3,678	1	3,444	1	100%	0	0%	0	0%
City & Town Planners	498	3,679	0	3,444	0	0%	1	100%	0	0%
Spray On Siding	498	3,679	1	3,444	1	100%	0	0%	0	0%
Sewage Treatment Equipment	496	3,681	2	3,161	0	0%	2	100%	0	0%
Tobacco Warehouses	496	3,681	2	3,161	1	50%	0	0%	1	50%
Barrels & Drums - Equipment & Supplies	495	3,683	7	2,387	4	57%	3	43%	0	0%
Darts & Dart Boards	495	3,683	0	3,919	0	0%	0	0%	0	0%
Floral Design Instruction	494	3,685	2	3,161	2	100%	0	0%	0	0%
Furniture Stripping	494	3,685	0	3,919	0	0%	0	0%	0	0%
Physician - Nephrology	494	3,685	2	3,161	2	100%	0	0%	0	0%
Preserves, Jams & Jellies	493	3,688	1	3,444	1	100%	0	0%	0	0%
Carbon Products	492	3,689	0	3,919	0	0%	0	0%	0	0%
Inks - Writing & Marking	491	3,690	7	2,387	7	100%	0	0%	0	0%
Furniture Cleaning Equipment & Supplies	490	3,691	4	2,770	3	75%	1	25%	0	0%
Oil Well Equipment & Supplies - Rental	490	3,691	0	3,919	0	0%	0	0%	0	0%
Attorneys & Lawyers - Entertainment & Sports Law	489	3,693	0	3,919	0	0%	0	0%	0	0%
Dress Trimmings	489	3,693	3	2,929	3	100%	0	0%	0	0%
Boating Instruction - Canoe & Kayak	488	3,695	3	2,929	1	33%	2	67%	0	0%
Lawn Tractor Dealers	488	3,695	2	3,161	2	100%	0	0%	0	0%
Libraries - Public	487	3,697	2	3,161	2	100%	0	0%	0	0%
Parachutes	487	3,697	14	1,901	0	0%	14	100%	0	0%
Spraying Equipment - Renting	487	3,697	6	2,503	1	17%	5	83%	0	0%
Diecast Cars - Dealers	486	3,700	0	3,919	0	0%	0	0%	0	0%
Archaeologists	485	3,701	1	3,444	1	100%	0	0%	0	0%
Truck Washing & Cleaning - Equipment & Supplies	485	3,701	1	3,444	1	100%	0	0%	0	0%
Handmade Art	484	3,703	4	2,770	3	75%	1	25%	0	0%
Hardware - Marine	484	3,703	0	3,919	0	0%	0	0%	0	0%
Golf Tours & Promoters	483	3,705	1	3,444	0	0%	1	100%	0	0%
Radiotelephone Communications - Common Carrier	483	3,705	5	2,619	3	60%	2	40%	0	0%
Tourists Homes	483	3,705	1	3,444	1	100%	0	0%	0	0%
Coin & Bill Count, Sort, Wrap Machines	482	3,708	14	1,901	14	100%	0	0%	0	0%
Fans - Repair	482	3,708	2	3,161	0	0%	2	100%	0	0%
Ovens - Brick Pizza	482	3,708	2	3,161	0	0%	2	100%	0	0%
Gaming Tables	481	3,711	4	2,770	2	50%	2	50%	0	0%
Windmills	481	3,711	0	3,919	0	0%	0	0%	0	0%
Video Tapes & Discs - Wholesale & Manufacturers	479	3,713	4	2,770	2	50%	2	50%	0	0%
Instrument Cases	478	3,714	2	3,161	1	50%	1	50%	0	0%
Magicians Supplies	478	3,714	7	2,387	2	29%	5	71%	0	0%
Fairgrounds	477	3,716	3	2,929	0	0%	3	67%	1	33%
Racquetball Courts - Private	477	3,716	3	2,929	1	33%	2	67%	1	33%
Pretzels	475	3,718	3	2,929	3	100%	0	0%	0	0%
Lamp Shade Frames & Supplies	474	3,719	0	3,919	0	0%	0	0%	0	0%
Road Oiling & Dust Control	474	3,719	0	3,919	0	0%	0	0%	0	0%
Chinese Food Products	473	3,721	9	2,223	5	56%	4	44%	0	0%
Scrap Rubber	473	3,721	0	3,919	0	0%	0	0%	0	0%
Switches - Electric	473	3,721	0	3,919	0	0%	0	0%	0	0%
Oils - Industrial	472	3,724	2	3,161	0	0%	2	100%	0	0%
Data Processing Equipment - Maintenance	471	3,725	1	3,444	0	0%	1	100%	0	0%
Boxes - Specialty & Fancy	470	3,726	3	2,929	1	33%	2	67%	0	0%
Drills	469	3,727	1	3,444	0	0%	1	100%	0	0%
Wicker Products	469	3,727	4	2,770	4	100%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Structural Support - Underground	468	3,729	0	3,919	0	0%	0	0%	0	0%
Beer Dispensing & Cleaning Equipment - Repair	467	3,730	0	3,919	0	0%	0	0%	0	0%
Rick Preservatives	465	3,731	0	3,919	0	0%	0	0%	0	0%
Embroidery Design Punching	463	3,732	3	2,929	1	33%	2	67%	0	0%
Weed Control Equipment & Supplies	463	0	3,732	0	3,919	0	0	0%	0	0%
Mirrors - Manufacturers Supplies	462	3,734	1	3,444	0	0%	1	100%	0	0%
Plating Equipment & Supplies	461	3,735	2	3,161	0	0%	2	100%	0	0%
Meat - Smokehouses	460	3,736	1	3,444	0	0%	1	100%	0	0%
Brass Products	459	3,737	2	3,161	1	50%	1	50%	0	0%
Tool Grinding - Industrial	458	3,738	2	3,161	0	0%	2	100%	0	0%
Asphalt Mixing Equipment	457	3,739	1	3,444	0	0%	1	100%	0	0%
Wallboard & Plasterboard	457	3,739	0	3,919	0	0%	0	0%	0	0%
Disposable Products	456	3,741	0	3,919	0	0%	0	0%	0	0%
Insurance - Vision	456	3,741	1	3,444	1	100%	0	0%	0	0%
Liquor Brokers	456	3,741	2	3,161	2	100%	0	0%	0	0%
Plastics - Vacuum Pressure Thermoform	456	3,741	0	3,919	0	0%	0	0%	0	0%
Electric Equipment - Used	454	3,745	1	3,444	1	100%	0	0%	0	0%
Managed Print Service	454	0	3,745	0	3,919	0	0	0%	0	0%
Plastics - Scrap	453	3,747	2	3,161	0	0%	2	100%	0	0%
Virtual Tours	453	3,747	9	2,223	4	44%	5	56%	0	0%
Hydronic Heating	451	3,749	5	2,619	4	80%	1	20%	0	0%
Surfing Instruction	451	3,749	2	3,161	1	50%	1	50%	0	0%
Baby Foods	449	3,751	10	2,149	8	80%	2	20%	0	0%
Tanners	449	3,751	3	2,929	0	0%	2	67%	1	33%
Oil Refiners Equipment & Supplies	448	3,753	0	3,919	0	0%	0	0%	0	0%
DVD & CD Player Repair	445	3,754	2	3,161	2	100%	0	0%	0	0%
Poultry - Retail	445	3,754	0	3,919	0	0%	0	0%	0	0%
Envelopes - Retail	444	3,756	0	3,919	0	0%	0	0%	0	0%
Tool Salvage Companies	444	3,756	0	3,919	0	0%	0	0%	0	0%
Cotton Gins	443	3,758	0	3,919	0	0%	0	0%	0	0%
Fashion Show Producers	443	3,758	4	2,770	0	0%	2	50%	2	50%
Embalmers	441	3,760	0	3,919	0	0%	0	0%	0	0%
Fish Processors	439	3,761	1	3,444	0	0%	1	100%	0	0%
Resins	439	3,761	0	3,919	0	0%	0	0%	0	0%
Bridal Supplies - Wholesale & Manufacturing	438	3,763	2	3,161	0	0%	2	100%	0	0%
Ferries	438	3,763	1	3,444	0	0%	1	100%	0	0%
Musical Instruments - Rental	438	3,763	4	2,770	2	50%	2	50%	0	0%
Terrazzo	437	3,766	0	3,919	0	0%	0	0%	0	0%
Explosives	436	3,767	2	3,161	0	0%	2	100%	0	0%
Feed Concentrates & Supplements	436	3,767	1	3,444	0	0%	1	100%	0	0%
Antique Oriental Rugs	435	3,769	1	3,444	0	0%	0	0%	0	0%
Seals - Oil, Grease	432	3,770	0	3,919	0	0%	0	0%	0	0%
Cellulite Treatment - Endermologie	431	3,771	6	2,503	6	100%	0	0%	0	0%
Nursuries - Bonsai	431	3,771	2	3,161	1	50%	1	50%	0	0%
Physicians & Surgeons - Vascular	430	3,773	3	2,929	3	100%	0	0%	0	0%
Flight Instructor	429	3,774	1	3,444	0	0%	1	100%	0	0%
Paper Shredding Machines	429	3,774	0	3,919	0	0%	0	0%	0	0%
Shoring	429	3,774	0	3,919	0	0%	0	0%	0	0%
Clean Room Facilities	426	3,777	1	3,444	0	0%	1	100%	0	0%
Filters - Liquid	426	3,777	8	2,299	6	75%	2	25%	0	0%
Curtains - Wholesale & Manufacturers	424	3,779	1	3,444	0	0%	1	100%	0	0%
Dolls - Collectors	424	3,779	6	2,503	1	17%	5	83%	0	0%
Music Convents	423	3,781	1	3,444	1	100%	0	0%	0	0%
Vacuum Cleaners - Industrial & Commercial	423	3,781	1	3,444	1	100%	0	0%	0	0%
Filters Air & Gas Cleaning	422	3,783	0	3,919	0	0%	0	0%	0	0%
Candy & Confectionery Manufacturers Supplies	420	3,784	0	3,919	0	0%	0	0%	0	0%
Insurance - Aviation	420	3,784	1	3,444	1	100%	0	0%	0	0%
Poultry - Wholesale	420	3,784	1	3,444	1	100%	0	0%	0	0%
Animal Foods - Zoo, Circus	419	3,787	1	3,444	0	0%	1	100%	0	0%
Reiki Therapy	419	3,787	0	3,919	0	0%	0	0%	0	0%
Buckles	417	3,789	1	3,444	0	0%	1	100%	0	0%
Thermography - Infrared	417	3,789	7	2,387	2	29%	5	71%	0	0%
Catalog Designers & Compilers	416	3,791	3	2,929	0	0%	2	67%	1	33%
Electrical Discharge Machines & Supplies	416	3,791	0	3,919	0	0%	0	0%	0	0%
Inks - Print & Lithograph	414	3,793	1	3,444	1	100%	0	0%	0	0%
Landfills - Construction Materials	414	3,793	0	3,919	0	0%	0	0%	0	0%
Trapping Equipment & Supplies	414	3,793	0	3,919	0	0%	0	0%	0	0%
Driveway Preparation	413	3,796	0	3,919	0	0%	0	0%	0	0%
Infrared Inspection	410	3,797	1	3,444	1	100%	0	0%	0	0%
Grinding Machines	408	3,798	0	3,919	0	0%	0	0%	0	0%
Window Cleaning Equipment & Supplies	408	3,798	0	3,919	0	0%	0	0%	0	0%
Concrete Breaking Equipment	407	3,800	0	3,919	0	0%	0	0%	0	0%
Calculators, Adding Machines & Supplies	406	3,801	8	2,299	1	13%	7	88%	0	0%
Tubing - Metal	406	3,801	0	3,919	0	0%	0	0%	0	0%
Diamond Cutters	405	3,803	0	3,919	0	0%	0	0%	0	0%
Helicopters - Parts & Supplies	403	3,804	5	2,619	3	60%	2	40%	0	0%
Fire Mitigation	402	3,805	3	2,929	3	100%	0	0%	0	0%
Seismic Retrofit	401	3,806	0	3,919	0	0%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Typewriters	401	3,806	8	2,299	8	100%	0	0%	0	0%
Veterinarians Information & Referral	400	3,808	4	2,770	2	50%	2	50%	0	0%
Family Planning - Abortion Alternatives	399	3,809	2	3,161	2	100%	0	0%	0	0%
Aircraft Rebuilding	398	3,810	2	3,161	2	100%	0	0%	0	0%
Shoe Shining	398	3,810	3	2,929	0	0%	3	100%	0	0%
Snools	398	3,810	4	2,770	2	50%	2	50%	0	0%
Dust Collecting Systems	397	3,813	0	3,919	0	0%	0	0%	0	0%
Rope	396	3,814	2	3,161	0	0%	2	100%	0	0%
Electrostatic Painting	395	3,815	1	3,444	1	100%	0	0%	0	0%
Feed Mill Equipment & Supplies	395	3,815	0	3,919	0	0%	0	0%	0	0%
Circuit Breakers	394	3,817	1	3,444	0	0%	1	100%	0	0%
Concrete Removal	394	3,817	2	3,161	1	50%	1	50%	0	0%
Lumber Treating	394	3,817	0	3,919	0	0%	0	0%	0	0%
Flour	393	3,820	1	3,444	1	100%	0	0%	0	0%
Schools - Insurance Adjuster Training	393	3,820	0	3,919	0	0%	0	0%	0	0%
Variety Store Merchandise - Wholesale	393	3,820	10	2,149	5	50%	5	50%	0	0%
Scales - Repair	392	3,823	0	3,919	0	0%	0	0%	0	0%
Syrups	392	3,823	0	3,919	0	0%	0	0%	0	0%
Coppersmiths	391	3,825	0	3,919	0	0%	0	0%	0	0%
Garment Racks	391	3,825	0	3,919	0	0%	0	0%	0	0%
Horse race Handicapping	391	3,825	2	3,161	0	0%	2	100%	0	0%
Buttons - Manufacturers Equipment & Supplies	389	3,828	1	3,444	1	100%	0	0%	0	0%
Door-to-Door Sales - Cosmetics	389	3,828	2	3,161	2	100%	0	0%	0	0%
Baskets - Wholesale & Manufacturers	388	3,830	2	3,161	1	50%	1	50%	0	0%
Model Car Race Centers	383	3,831	2	3,161	2	100%	0	0%	0	0%
Stucco Manufacturers & Distributors	383	3,831	0	3,919	0	0%	0	0%	0	0%
Grain Elevators - Equipment & Supplies	382	3,833	0	3,919	0	0%	0	0%	0	0%
Caterer Equipment & Supplies	381	3,834	5	2,619	1	20%	3	60%	1	20%
Race Track Equipment & Supplies	380	3,835	4	2,770	2	50%	2	50%	0	0%
Railroad Cars - Manufacturers	380	3,835	0	3,919	0	0%	0	0%	0	0%
Fiber & Fiber Products	379	3,837	1	3,444	1	100%	0	0%	0	0%
Hog Farms	379	3,837	0	3,919	0	0%	0	0%	0	0%
Picture Hanging Service	378	3,839	1	3,444	1	100%	0	0%	0	0%
Sewer Pipe	378	3,839	0	3,444	1	100%	0	0%	0	0%
Sheepskin Specialties	378	3,839	1	3,919	0	0%	0	0%	0	0%
Earthworms	375	3,842	1	3,444	1	100%	0	0%	0	0%
Wire Rope	375	3,842	0	3,919	0	0%	0	0%	0	0%
Chess Instruction	374	3,844	0	3,919	0	0%	0	0%	0	0%
Covers - Book, Catalog	374	3,844	0	3,919	0	0%	0	0%	0	0%
Bowling Lane Equipment & Supplies	373	3,846	1	3,444	0	0%	1	100%	0	0%
Bedsprads - Wholesale & Manufacturers	372	3,847	0	3,919	0	0%	0	0%	0	0%
Navigation Consultants	372	3,847	0	3,919	0	0%	0	0%	0	0%
Ice Cream Freezers	371	3,849	7	2,387	1	14%	6	86%	0	0%
Touch Screen Equipment	371	3,849	1	3,444	0	0%	1	100%	0	0%
Cylinders - Rebuild & Repair	370	3,851	0	3,919	0	0%	0	0%	0	0%
Dehumidifying Equipment	370	3,851	0	3,919	0	0%	0	0%	0	0%
Veterinary Internal Medicine	368	3,853	4	2,770	3	75%	1	25%	0	0%
Buses - Distributors & Manufacturers	367	3,854	1	3,444	1	100%	0	0%	0	0%
Lithographers	367	3,854	5	2,619	2	40%	3	60%	0	0%
Silverware Clean, Repair & Replate	367	3,854	2	3,161	2	100%	0	0%	0	0%
Acupressure	366	3,857	0	3,919	0	0%	0	0%	0	0%
Seals - Security	366	3,857	0	3,919	0	0%	0	0%	0	0%
Bleachers & Grandstands	365	3,859	3	3,919	0	0%	0	0%	0	0%
Wiping Cloths	365	3,859	0	3,919	0	0%	0	0%	0	0%
Magnifying Glasses	364	3,861	0	3,919	0	0%	0	0%	0	0%
Metallurgists Equipment & Supplies	364	3,861	0	3,919	0	0%	0	0%	0	0%
Modeling & Simulation	364	3,861	3	2,929	1	33%	2	67%	0	0%
Marijuana - Retail	363	3,864	5	2,619	4	80%	1	20%	0	0%
Humidifying Apparatus	362	3,865	5	2,619	4	80%	1	20%	0	0%
Photographers - Pet	361	3,866	4	2,770	2	50%	2	50%	0	0%
Shower Pan Replacement	360	3,867	0	3,919	0	0%	0	0%	0	0%
Typesetting	360	3,867	0	3,919	0	0%	0	0%	0	0%
Ambulances & Hearses	358	3,869	0	3,919	0	0%	0	0%	0	0%
Compactors - Waste - Service & Repair	357	3,870	3	2,929	3	100%	0	0%	0	0%
Ranges & Ovens - Wholesale & Manufacturers	357	3,870	6	2,503	5	83%	1	17%	0	0%
Ski Equipment - Repair	357	3,870	3	2,929	2	67%	1	33%	0	0%
Smelters & Refiners - Base Metals	356	3,873	2	3,161	1	50%	1	50%	0	0%
Zoological Gardens	356	3,873	1	3,444	1	100%	0	0%	0	0%
Laminated Structural Products	355	3,875	0	3,919	0	0%	0	0%	0	0%
Paternity Tests & Services	355	3,875	1	3,444	1	100%	0	0%	0	0%
Sound Control Structures & Equipment	355	3,875	1	3,444	1	100%	0	0%	0	0%
Swimming Pool Kits	355	3,875	2	3,161	1	50%	1	50%	0	0%
Slate	354	3,879	1	3,444	1	100%	0	0%	0	0%
Door Closers & Checks	353	3,880	0	3,919	0	0%	0	0%	0	0%
Golf Practice Ranges	353	3,880	4	2,770	2	50%	2	50%	0	0%
Quartz	352	3,882	0	3,919	0	0%	0	0%	0	0%
Golf Caddies	351	3,883	0	3,919	0	0%	0	0%	0	0%
Paper - Adhesive - Pressure Sensitive	351	3,883	0	3,919	0	0%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Radio Station Equipment	350	3,885	2	3,161	2	100%	0	0%	0	0%
Hearing Aids Parts & Repairing	349	3,886	8	2,299	6	75%	2	25%	0	0%
Price Marking Equipment & Supplies	349	3,886	0	3,919	0	0%	0	0%	0	0%
Letter Shop Service	348	3,888	1	3,444	1	100%	0	0%	0	0%
Microfilm Service, Equipment & Supplies	348	3,888	0	3,919	0	0%	0	0%	0	0%
Soil Solidification	348	3,888	1	3,444	0	0%	1	100%	0	0%
Table Tennis Equipment	348	3,888	1	3,444	1	100%	0	0%	0	0%
Hair Removing Equipment & Supplies	347	3,892	3	2,929	3	100%	0	0%	0	0%
Cotton Goods - Wholesale & Manufacturers	346	3,893	1	3,444	0	0%	1	100%	0	0%
Cylinders - Gas	345	3,894	1	3,444	0	0%	1	100%	0	0%
Fire Hydrants	343	3,895	0	3,919	0	0%	0	0%	0	0%
Embroidering Machines	342	3,896	0	3,919	0	0%	0	0%	0	0%
Sleeping Jacks	341	3,897	0	3,919	0	0%	0	0%	0	0%
Tanners Equipment & Supplies	341	3,897	0	3,919	0	0%	0	0%	0	0%
Chairs	339	3,899	2	3,161	2	100%	0	0%	0	0%
Household Management	339	3,899	4	2,770	3	75%	1	25%	0	0%
Nuclear Energy Consultants	339	3,899	0	3,919	0	0%	0	0%	0	0%
Valves - Repairing	339	3,899	0	3,919	0	0%	0	0%	0	0%
Wellpoint & Dewatering Systems	339	3,899	0	3,919	0	0%	0	0%	0	0%
Content Management Systems	338	3,904	3	2,929	1	33%	2	67%	0	0%
Soy Bean Products	338	3,904	1	3,444	1	100%	0	0%	0	0%
Weather Stripping	338	3,904	1	3,444	0	0%	1	100%	0	0%
Feeders - Industrial	337	3,907	1	3,444	1	100%	0	0%	0	0%
Machinery Cleaning	337	3,907	0	3,919	0	0%	0	0%	0	0%
Pools - Therapy	337	3,907	6	2,503	2	33%	4	67%	0	0%
Boys Clothing & Furnishings - Wholesale & Manufacturers	336	3,910	5	2,619	5	100%	0	0%	0	0%
Threat & Fraud Assessment	336	3,910	0	3,919	0	0%	0	0%	0	0%
Show Cases	335	3,912	2	3,161	0	0%	2	100%	0	0%
Alloys	334	3,913	0	3,919	0	0%	0	0%	0	0%
Auction Supplies	334	3,913	3	2,929	2	67%	1	33%	0	0%
Sawdust & Shavings	334	3,913	0	3,919	0	0%	0	0%	0	0%
Aircraft Ferrying & Transporting Service	333	3,916	1	3,444	1	100%	0	0%	0	0%
Insulation Removal	333	3,916	1	3,444	1	100%	0	0%	0	0%
Knitting Instruction	333	3,916	1	3,444	1	100%	0	0%	0	0%
Souvenirs - Wholesale & Manufacturers	333	3,916	0	3,919	0	0%	0	0%	0	0%
Water Coolers - Bottleless	333	3,916	9	2,223	3	33%	6	67%	0	0%
Crushing & Pulverizing Service	331	3,921	0	3,919	0	0%	0	0%	0	0%
Safes & Vaults - Opening & Repairing	330	3,922	0	3,919	0	0%	0	0%	0	0%
Signs - Exit Signs	330	3,922	0	3,919	0	0%	0	0%	0	0%
Golf Equipment - Repair	329	3,924	0	3,919	0	0%	0	0%	0	0%
Lumber Inspectors	328	3,925	0	3,919	0	0%	0	0%	0	0%
Cols - Electric	327	3,926	1	3,444	1	100%	0	0%	0	0%
Tours - Wholesale	327	3,926	3	2,929	2	67%	1	33%	0	0%
Accordions	326	3,928	66	998	1	2%	2	3%	63	95%
Elevators - Testing Services	326	3,928	1	3,444	0	0%	1	100%	0	0%
Marking & Coding Equipment	326	3,928	3	2,929	3	100%	0	0%	0	0%
Plastics - Rods, Sheets - Sup Center	325	3,931	1	3,444	1	100%	0	0%	0	0%
Tapestries	325	3,931	0	3,919	0	0%	0	0%	0	0%
Artificial Eyes - Human	324	3,933	1	3,444	0	0%	1	100%	0	0%
Boat Launching Sites	324	3,933	0	3,919	0	0%	0	0%	0	0%
State Fairs	324	3,933	3	2,929	3	100%	0	0%	0	0%
Welding Inspectors	324	3,933	0	3,919	0	0%	0	0%	0	0%
Attorneys & Lawyers - 3rd Party Workers Compensation Claims	323	3,937	0	3,919	0	0%	0	0%	0	0%
Convention Information	323	3,937	1	3,444	0	0%	1	100%	0	0%
Glass - Tempered	323	3,937	3	2,929	2	67%	1	33%	0	0%
Time Locks	323	3,937	0	3,919	0	0%	0	0%	0	0%
Anchors - Marine	322	3,941	2	3,161	1	50%	1	50%	0	0%
Plumbing Fixtures, Parts, Supplies - Used	322	3,941	0	3,919	0	0%	0	0%	0	0%
Copywriting	320	3,943	0	3,919	0	0%	0	0%	0	0%
Dry Cleaners - Self Service	320	3,943	11	2,074	8	73%	3	27%	0	0%
Paper Converters	319	3,945	1	3,444	0	0%	1	100%	0	0%
Telegraph Service	318	3,946	0	3,919	0	0%	0	0%	0	0%
Dry Erase Boards	316	3,947	0	3,919	0	0%	0	0%	0	0%
Seed Cleaning Equipment	316	3,947	0	3,919	0	0%	0	0%	0	0%
Souvenir Milk Cans	315	3,949	3	2,929	3	100%	0	0%	0	0%
Boxes - Plastic & Transparent	314	3,950	1	3,444	1	100%	0	0%	0	0%
Bookbinders Equipment & Supplies	313	3,951	2	3,161	0	0%	2	100%	0	0%
Fishery Consultants	313	3,951	1	3,444	1	100%	0	0%	0	0%
Sanctuaries - Wild Life	313	3,951	0	3,919	0	0%	0	0%	0	0%
Chiropractor Information Bureaus	311	3,954	4	2,770	2	50%	2	50%	0	0%
Domestic Abuse Services	311	3,954	1	3,444	0	0%	1	100%	0	0%
Locomotives	311	3,954	0	3,919	0	0%	0	0%	0	0%
Seals - O-Ring	311	3,954	2	3,161	0	0%	2	100%	0	0%
Dictating Machines & Supplies	310	3,958	0	3,919	0	0%	0	0%	0	0%
Fuel - Biofuels	310	3,958	0	3,919	0	0%	0	0%	0	0%
Street Lighting Standards & Equipment	310	3,958	0	3,919	0	0%	0	0%	0	0%
Attorneys & Lawyers - Environmental	308	3,961	0	3,919	0	0%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Louvers	308	3,961	0	3,919	0	0%	0	0%	0	0%
Fertilizer Plant Equipment	306	3,963	0	3,919	0	0%	0	0%	0	0%
Evelets	305	3,964	2	3,161	2	100%	0	0%	0	0%
Auto Repair - Power Steering	304	3,965	1	3,444	0	0%	1	100%	0	0%
Clay Products	303	3,966	1	3,444	1	100%	0	0%	0	0%
Neckwear - Retail	303	3,966	0	3,919	0	0%	0	0%	0	0%
Vinyl Decking	303	3,966	0	3,919	0	0%	0	0%	0	0%
Cosmetic Sales by Mail	302	3,969	3	2,929	1	33%	2	67%	0	0%
Ice Melting Equipment & Supplies	301	3,970	1	3,444	1	100%	0	0%	0	0%
Ceramic Products - Industrial	300	3,971	0	3,919	0	0%	0	0%	0	0%
Grilles, Registers & Diffusers	300	3,971	2	3,161	2	100%	0	0%	0	0%
Mosaics	299	3,973	0	3,919	0	0%	0	0%	0	0%
Gourmet Corporate Gifts	298	3,974	3	2,929	0	0%	3	100%	0	0%
Heavy Equipment Rubber Tracks	297	3,975	1	3,444	1	100%	0	0%	0	0%
Picture Restoring	297	3,975	0	3,919	0	0%	0	0%	0	0%
Tobacco Leaf - Wholesale	297	3,975	1	3,444	1	100%	0	0%	0	0%
Brush Control	296	3,978	1	3,444	0	0%	1	100%	0	0%
Brushes	296	3,978	0	3,919	0	0%	0	0%	0	0%
Albums	295	3,980	2	3,161	1	50%	1	50%	0	0%
Hang Gliding & Instruction	295	3,980	1	3,444	1	100%	0	0%	0	0%
Hides	295	3,980	0	3,919	0	0%	0	0%	0	0%
Custom Tile Painting	294	3,983	1	3,444	0	0%	1	100%	0	0%
Bar Manufacturer	293	3,984	0	3,919	0	0%	0	0%	0	0%
Glass Coating & Tinting Materials	292	3,985	0	3,919	0	0%	0	0%	0	0%
Lamps - Repair	292	3,985	2	3,161	0	0%	2	100%	0	0%
Turntables	291	3,987	0	3,919	0	0%	0	0%	0	0%
Addressing Plate Service	290	3,988	0	3,919	0	0%	0	0%	0	0%
Fruits - Dried	290	3,988	0	3,919	0	0%	0	0%	0	0%
Grain Drying	290	3,988	0	3,919	0	0%	0	0%	0	0%
Oils - Vegetables	290	3,988	0	3,919	0	0%	0	0%	0	0%
Rubber Stamps - Manufacturers Equipment & Supplies	290	3,988	1	3,444	0	0%	1	100%	0	0%
Terminals - River & Marine	287	3,993	0	3,919	0	0%	0	0%	0	0%
Temperature Measuring Materials	286	3,994	3	2,929	3	100%	0	0%	0	0%
Washers	286	3,994	13	1,949	5	38%	8	62%	0	0%
Recording Instruments - Industrial & Scientific	285	3,996	1	3,444	1	100%	0	0%	0	0%
Weather Vanes	285	3,996	4	2,770	1	25%	3	75%	0	0%
Computers - Bulletin Boards	284	3,998	0	3,919	0	0%	0	0%	0	0%
Funeral Escorts	283	3,999	0	3,919	0	0%	0	0%	0	0%
Lipinos - Clothing	283	3,999	0	3,919	0	0%	0	0%	0	0%
Tire Additives & Sealants	283	3,999	0	3,919	0	0%	0	0%	0	0%
Bride Clubs	282	4,002	0	3,919	0	0%	0	0%	0	0%
Attorneys & Lawyers - Juvenile	281	4,003	0	3,919	0	0%	0	0%	0	0%
Brick - Fire	281	4,003	0	3,919	0	0%	0	0%	0	0%
Farm Management Systems	281	4,003	0	3,919	0	0%	0	0%	0	0%
Fur Designers	281	4,003	0	3,919	0	0%	0	0%	0	0%
Tapes - Industrial	281	4,003	0	3,919	0	0%	0	0%	0	0%
Aerial Lift - Repair & Maintenance	280	4,008	1	3,444	1	100%	0	0%	0	0%
Custom Harvesting	280	4,008	0	3,919	0	0%	0	0%	0	0%
Potato Chips	280	4,008	2	3,161	0	0%	2	100%	0	0%
Ultrasonic Equipment & Supplies	280	4,008	2	3,161	2	100%	0	0%	0	0%
Game - Birds, Venison	279	4,012	3	2,929	0	0%	2	67%	1	33%
Tapes - Adhesive-Dispensers	279	4,012	1	3,444	1	100%	0	0%	0	0%
Shopping Carts & Baskets	278	4,014	0	3,919	0	0%	0	0%	0	0%
Wall Cleaning	278	4,014	0	3,919	0	0%	0	0%	0	0%
Clocks - Wholesale & Manufacturers	277	4,016	0	3,919	0	0%	0	0%	0	0%
Facility Planning	277	4,016	0	3,919	0	0%	0	0%	0	0%
Knit Goods - Wholesale & Manufacturers	277	4,016	0	3,919	0	0%	0	0%	0	0%
Kosher Food Products	277	4,016	1	3,444	1	100%	0	0%	0	0%
Steamship Agencies	277	4,016	1	3,444	1	100%	0	0%	0	0%
Fire Escapes	276	4,021	0	3,919	0	0%	0	0%	0	0%
Shells - Marine	276	4,021	2	3,161	2	100%	0	0%	0	0%
Tanks - Concrete	276	4,021	0	3,919	0	0%	0	0%	0	0%
Aircraft Upholsterers	275	4,024	0	3,919	0	0%	0	0%	0	0%
Halloween Supplies	275	4,024	4	2,770	1	25%	2	50%	1	25%
Rack Merchandise Service	275	4,024	0	3,919	0	0%	0	0%	0	0%
Carbonic Gas	274	4,027	0	3,919	0	0%	0	0%	0	0%
Notions - Wholesale & Manufacturers	274	4,027	1	3,444	1	100%	0	0%	0	0%
Tunneling Contractors	273	4,029	0	3,919	0	0%	0	0%	0	0%
Air Pollution Measuring Equipment & Service	272	4,030	0	3,919	0	0%	0	0%	0	0%
Historical Places	272	4,030	1	3,444	1	100%	0	0%	0	0%
Routing Service - Air, Highway & Marine	272	4,030	2	3,161	0	0%	2	100%	0	0%
Tools - Hydraulic	272	4,030	0	3,919	0	0%	0	0%	0	0%
Night Vision Equipment	271	4,034	0	3,919	0	0%	0	0%	0	0%
Screening & Sifting Equipment	271	4,034	1	3,444	1	100%	0	0%	0	0%
Tennis Court Resurfacing	271	4,034	3	2,929	2	67%	1	33%	0	0%
Furniture Frames	267	4,037	0	3,919	0	0%	0	0%	0	0%
Fiber Glass Materials	266	4,038	0	3,919	0	0%	0	0%	0	0%
Expansion Joints	265	4,039	0	3,919	0	0%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Galvanizing	265	4,039	0	3,919	0	0%	0	0%	0	0%
Kilns	265	4,039	0	3,919	0	0%	0	0%	0	0%
Microwave Ovens - Service & Repair	265	4,039	1	3,444	0	0%	1	100%	0	0%
Pipe Cutting & Threading	265	4,039	0	3,919	0	0%	0	0%	0	0%
Railroad Ties - Dealers	265	4,039	1	3,444	1	100%	0	0%	0	0%
Draperies - Wholesale & Manufacturers	264	4,045	1	3,444	1	100%	0	0%	0	0%
Aircraft Cleaning	263	4,046	0	3,919	0	0%	0	0%	0	0%
Dairy Consultants	263	4,046	0	3,919	0	0%	0	0%	0	0%
Irrigation Equipment	263	4,046	1	3,444	1	100%	0	0%	0	0%
Lumber Mill Representatives	263	4,046	1	3,444	1	100%	0	0%	0	0%
Paper Boxboard	263	4,046	0	3,919	0	0%	0	0%	0	0%
Animal Supplies - Zoo, Circus	262	4,051	1	3,444	1	100%	0	0%	0	0%
Hose & Tubing - Flexible Metal	262	4,051	0	3,919	0	0%	0	0%	0	0%
Plastics - Machinery & Equipment	262	4,051	0	3,919	0	0%	0	0%	0	0%
Rice	262	4,051	0	3,919	0	0%	0	0%	0	0%
Singing Telegrams	261	4,055	1	3,444	0	0%	0	0%	1	100%
Childproofing Services	260	4,056	1	3,444	1	100%	0	0%	0	0%
Metal Slitting & Shearing	260	4,056	1	3,444	0	0%	1	100%	0	0%
Printers - Glass, Metal, Plastic	260	4,056	0	3,919	0	0%	0	0%	0	0%
Feedlot	259	4,059	0	3,919	0	0%	0	0%	0	0%
Dentist - Sedation	258	4,060	0	3,919	0	0%	0	0%	0	0%
Picture Frames - Restore & Repair	258	4,060	1	3,444	0	0%	1	100%	0	0%
Ad Word Sponsorship	257	4,062	7	2,387	0	0%	7	100%	0	0%
Artificial Breasts	257	4,062	0	3,919	0	0%	0	0%	0	0%
Attorneys & Lawyers - Child Advocacy	257	4,062	0	3,919	0	0%	0	0%	0	0%
Buses - Parts & Supplies	257	4,062	1	3,444	1	100%	0	0%	0	0%
Ticket Issuing Machines	256	4,066	0	3,919	0	0%	0	0%	0	0%
Adhesives & Gluing Equipment	255	4,067	1	3,444	1	100%	0	0%	0	0%
Destination Management	255	4,067	0	3,919	0	0%	0	0%	0	0%
Feathers	255	4,067	0	3,919	0	0%	0	0%	0	0%
Library Equipment & Supplies	255	4,067	0	3,919	0	0%	0	0%	0	0%
Porcelain Products	255	4,067	0	3,919	0	0%	0	0%	0	0%
Ranges & Ovens - Service & Repair	255	4,067	1	3,444	1	100%	0	0%	0	0%
Salads	255	4,067	0	3,919	0	0%	0	0%	0	0%
Travelers Checks	255	4,067	0	3,919	0	0%	0	0%	0	0%
Zippers	255	4,067	0	3,919	0	0%	0	0%	0	0%
Potatoes - Processed	254	4,076	0	3,919	0	0%	0	0%	0	0%
Radio Station Reps	254	4,076	0	3,919	0	0%	0	0%	0	0%
Blueprinting Equipment & Supplies	253	4,078	1	3,444	1	100%	0	0%	0	0%
Chemical Milling	253	4,078	0	3,919	0	0%	0	0%	0	0%
Metal - Precoated	253	4,078	1	3,444	1	100%	0	0%	0	0%
Handwriting Experts	251	4,081	4	2,770	1	25%	3	75%	0	0%
Vibration Control	251	4,081	0	3,919	0	0%	0	0%	0	0%
Butchers Equipment & Supplies	250	4,083	1	3,444	1	100%	0	0%	0	0%
Metal Spinning	249	4,084	1	3,444	1	100%	0	0%	0	0%
Slides & Film Strips	249	4,084	0	3,919	0	0%	0	0%	0	0%
Elevators - Parts	248	4,086	0	3,919	0	0%	0	0%	0	0%
Lathes	247	4,087	3	2,929	3	100%	0	0%	0	0%
Levels	247	4,087	1	3,444	0	0%	1	100%	0	0%
Peanut Products	247	4,087	0	3,919	0	0%	0	0%	0	0%
Alfalfa & Alfalfa Products	246	4,090	0	3,919	0	0%	0	0%	0	0%
Clergy	246	4,090	1	3,444	0	0%	0	0%	1	100%
Compactors - Waste - Household - Dealers	246	4,090	2	3,161	1	50%	1	50%	0	0%
Food Trucks	246	4,090	9	2,223	6	67%	3	33%	0	0%
Pipe & Valve Fitters - Gas	246	4,090	0	3,919	0	0%	0	0%	0	0%
Ovens - Industrial	245	4,095	0	3,919	0	0%	0	0%	0	0%
Vibration Measurement	245	4,095	0	3,919	0	0%	0	0%	0	0%
Milk Distributor	244	4,097	1	3,444	0	0%	1	100%	0	0%
Toilets - Composting	244	4,097	1	3,444	0	0%	1	100%	0	0%
Buses - Bodies	243	4,099	1	3,444	0	0%	0	0%	1	100%
Oil Mill Machinery	243	4,099	0	3,919	0	0%	0	0%	0	0%
Machinery & Equipment - Appraisal	242	4,101	1	3,444	1	100%	0	0%	0	0%
Power Plant Equipment - Repairing	242	4,101	0	3,919	0	0%	0	0%	0	0%
Caulking Materials & Equipment	241	4,103	0	3,919	0	0%	0	0%	0	0%
Electrical Discharge Machining	241	4,103	0	3,919	0	0%	0	0%	0	0%
Grain Brokers	241	4,103	0	3,919	0	0%	0	0%	0	0%
Sirens & Horns	241	4,103	6	2,503	3	50%	3	50%	0	0%
Trusses - Medical & Surgical	241	4,103	1	3,444	0	0%	1	100%	0	0%
Slippers - Wholesale & Manufacturers	240	4,108	1	3,444	1	100%	0	0%	0	0%
Electrotype Equipment & Supplies	239	4,109	0	3,919	0	0%	0	0%	0	0%
Labels - Fabric	239	4,109	3	2,929	1	33%	1	33%	1	33%
Polishes	238	4,111	1	3,444	1	100%	0	0%	0	0%
Water Craft Repair	238	4,111	3	2,929	1	33%	0	0%	2	67%
Carpet & Rug Binding Machines	236	4,113	1	3,444	1	100%	0	0%	0	0%
Composting Systems	236	4,113	3	2,929	2	67%	1	33%	0	0%
Log Splitting Equipment	236	4,113	0	3,919	0	0%	0	0%	0	0%
Radio Program Producers	236	4,113	1	3,444	0	0%	1	100%	0	0%
Ski Tours	236	4,113	1	3,444	0	0%	1	100%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Rustproofing - Industrial	235	4,118	2	3,161	0	0%	1	50%	1	50%
Stock Yards	235	4,118	0	3,919	0	0%	0	0%	0	0%
Time Cards & Barks	235	4,118	4	2,770	2	50%	2	50%	0	0%
Perfumes - Raw Materials & Supplies	234	4,121	1	3,444	0	0%	1	100%	0	0%
Printing Technician	234	4,121	6	2,503	2	33%	4	67%	0	0%
Templates	234	4,121	0	3,919	0	0%	0	0%	0	0%
Cold Storage Doors & Insulated Panels	233	4,124	3	2,929	0	0%	3	100%	0	0%
Nut Cracking & Shelling Machines	233	4,124	0	3,919	0	0%	0	0%	0	0%
Tire Storage	233	4,124	0	3,919	0	0%	0	0%	0	0%
Consulates & Other Federal Government Representatives	232	4,127	0	3,919	0	0%	0	0%	0	0%
Mixing & Agitation Machinery	232	4,127	0	3,919	0	0%	0	0%	0	0%
Textile Converting	232	4,127	0	3,919	0	0%	0	0%	0	0%
Screws	231	4,130	0	3,919	0	0%	0	0%	0	0%
Silks - Wholesale & Manufacturers	231	4,130	2	3,161	0	0%	2	100%	0	0%
Pickles & Pickle Products	230	4,132	1	3,444	1	100%	0	0%	0	0%
Battery Equipment & Supplies	230	4,132	3	2,929	0	100%	0	0%	0	0%
Furniture Parts	229	4,134	0	3,919	0	0%	0	0%	0	0%
Armored Car Manufacturing	228	4,135	2	3,161	2	100%	0	0%	0	0%
Pub Food	228	4,135	1	3,444	1	100%	0	0%	0	0%
Veterinary Physical Therapy & Rehabilitation	228	4,135	1	3,444	0	0%	1	100%	0	0%
Aircraft Hangar Construction	227	4,138	0	3,919	0	0%	0	0%	0	0%
Piling	226	4,139	0	3,919	0	0%	0	0%	0	0%
Recreational Vehicles - Carpet & Upholstery Cleaning	226	4,139	0	3,919	0	0%	0	0%	0	0%
Asbestos & Asbestos Products	225	4,141	0	3,919	0	0%	0	0%	0	0%
Calligraphers	225	4,141	0	3,919	0	0%	0	0%	0	0%
Metals - Base	225	4,141	9	2,223	0	0%	9	100%	0	0%
Spill Control Equipment & Materials	224	4,144	1	3,444	1	100%	0	0%	0	0%
Tapes	224	4,144	1	3,444	1	100%	0	0%	0	0%
Life Raft Inflation Equipment	223	4,146	0	3,919	0	0%	0	0%	0	0%
Paper - Corrugated	223	4,146	0	3,919	0	0%	0	0%	0	0%
Silicones	223	4,146	3	2,929	0	0%	3	100%	0	0%
Air Flight Attendants	222	4,149	1	3,444	1	100%	0	0%	0	0%
Aircraft Salvage	222	4,149	0	3,919	0	0%	0	0%	0	0%
Coin & Bill Change Machines	222	4,149	2	3,161	1	50%	1	50%	0	0%
Dolls - Wholesale & Manufacturers	222	4,149	3	2,929	0	0%	1	33%	2	67%
Poultry Brokers	222	4,149	1	3,444	1	100%	0	0%	0	0%
Air Pollution Measuring Service	221	4,154	0	3,919	0	0%	0	0%	0	0%
Elastic Stockings	221	4,154	2	3,161	2	0%	2	100%	0	0%
Microphones	221	4,154	1	3,444	1	100%	0	0%	0	0%
Tournaments - Golf	221	4,154	0	3,919	0	0%	0	0%	0	0%
Garment Restoration	220	4,158	2	3,161	2	100%	0	0%	0	0%
Key Holders	220	4,158	1	3,444	0	0%	0	0%	1	100%
Oil Well Logging & Perforating	219	4,160	0	3,919	0	0%	0	0%	0	0%
Identification Bureaus	218	4,161	5	2,619	2	40%	3	60%	0	0%
Washing Machines & Dryers - Supplies & Parts	218	4,161	3	2,929	2	67%	1	33%	0	0%
Barbers Equipment & Supplies	217	4,163	2	3,161	1	50%	1	50%	0	0%
Engravers - Glass	216	4,164	2	3,161	1	50%	1	50%	0	0%
Insulation Materials - Electric	216	4,164	0	3,919	0	0%	0	0%	0	0%
Oil Well Drilling Mud & Additives	216	4,164	0	3,919	0	0%	0	0%	0	0%
Investment Castings	215	4,167	1	3,444	0	0%	1	100%	0	0%
Concrete Mixing Plant Equipment	214	4,168	2	3,161	0	0%	2	100%	0	0%
Puppets & Marionettes	214	4,168	0	3,919	0	0%	0	0%	0	0%
Railroad Car Leasing	214	4,168	0	3,919	0	0%	0	0%	0	0%
Carbide Metals & Products	213	4,171	0	3,919	0	0%	0	0%	0	0%
Drapery & Curtain Fabric - Wholesale & Manufacturers	213	4,171	0	3,919	0	0%	0	0%	0	0%
Florists - Brokers	213	4,171	4	2,770	2	50%	2	50%	0	0%
Missino Person Services	213	4,171	0	3,919	0	0%	0	0%	0	0%
Rods - Threaded	213	4,171	0	3,919	0	0%	0	0%	0	0%
Archery Instruction	212	4,176	1	3,444	1	100%	0	0%	0	0%
Metaphysicians	212	4,176	0	3,919	0	0%	0	0%	0	0%
ServiceStation Supplies	212	4,176	0	3,919	0	0%	0	0%	0	0%
Baby Formula Service	211	4,179	0	3,919	0	0%	0	0%	0	0%
Parasall Service & Supplies	211	4,179	3	2,929	3	100%	0	0%	0	0%
Photo Electric Cells & Equipment	211	4,179	0	3,919	0	0%	0	0%	0	0%
Boat Launching	210	4,182	0	3,919	0	0%	0	0%	0	0%
Concrete Additives	210	4,182	0	3,919	0	0%	0	0%	0	0%
Handbags - Repairing	210	4,182	0	3,919	0	0%	0	0%	0	0%
Telephone 900 Number Resellers	210	4,182	2	3,161	1	50%	1	50%	0	0%
Work Clothes - Wholesale & Manufacturers	210	4,182	2	3,161	0	0%	2	100%	0	0%
Reserve Study	209	4,187	1	3,444	0	0%	1	100%	0	0%
Aircraft Storage	208	4,188	3	2,929	2	67%	1	33%	0	0%
Deodorants	208	4,188	2	3,161	1	50%	1	50%	0	0%
Dust Control Materials	208	4,188	1	3,444	1	100%	0	0%	0	0%
Reels	208	4,188	1	3,444	1	100%	0	0%	0	0%
Cabanas - Beach & Pool	207	4,192	2	3,161	0	0%	2	100%	0	0%
Rails & Accessories	207	4,192	2	3,161	2	100%	0	0%	0	0%
Soda Fountain Supplies	207	4,192	4	2,770	2	50%	2	50%	0	0%
Advertising - Vinyl Phone Book Covers	204	4,195	5	2,619	3	60%	2	40%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Disinfectants & Germicides	204	4,195	0	3,919	0	0%	0	0%	0	0%
Steam Specialties	204	4,195	1	3,444	1	100%	0	0%	0	0%
Dyes & Dye-stuff	203	4,198	16	3,816	7	13%	14	88%	0	0%
Pleating Machines	203	4,198	0	3,919	0	0%	0	0%	0	0%
Tiny Houses	203	4,198	2	3,161	2	100%	0	0%	0	0%
Latex Products	202	4,201	0	3,919	0	0%	0	0%	0	0%
Name Plates	202	4,201	0	3,919	0	0%	0	0%	0	0%
Cans	201	4,203	1	3,444	0	0%	1	100%	0	0%
Schools - Surgical 1st Assistant	201	4,203	0	3,919	0	0%	0	0%	0	0%
Voting Equipment	201	4,203	0	3,919	0	0%	0	0%	0	0%
Fur Cleaning & Dyeing - Retail	200	4,206	0	3,919	0	0%	0	0%	0	0%
Leather Finishers	200	4,206	1	3,444	0	0%	1	100%	0	0%
Strapping & Strapping Equipment	200	4,206	0	3,919	0	0%	0	0%	0	0%
Plastics - High Pressure Laminates	199	4,209	0	3,444	0	0%	0	0%	0	0%
Surveyors - Aerial	199	4,209	1	3,444	1	100%	0	0%	0	0%
Not Elsewhere Classified After Investigation	198	4,211	5	2,619	4	80%	1	20%	0	0%
Rubber Bands	198	4,211	0	3,919	0	0%	0	0%	0	0%
Bridal Gown Preservation	197	4,213	3	2,929	2	67%	1	33%	0	0%
Relays	197	4,213	0	3,919	0	0%	0	0%	0	0%
Duplicating Machines & Supplies	196	4,215	1	3,444	0	0%	1	100%	0	0%
Refrigerators & Freezers - Supplies & Parts	196	4,215	0	3,919	0	0%	0	0%	0	0%
Fish By-Products	194	4,217	1	3,444	0	0%	1	100%	0	0%
Physicists	194	4,217	2	3,161	0	0%	2	100%	0	0%
Fences - Rental	193	4,219	0	3,919	0	0%	0	0%	0	0%
Taxidermists Equipment & Supplies	193	4,219	0	3,919	0	0%	0	0%	0	0%
Wool	193	4,219	1	3,444	0	0%	0	0%	1	100%
Artificial Fruits & Foods	192	4,222	0	3,919	0	0%	0	0%	0	0%
Evaporating Apparatus	192	4,222	2	3,161	2	100%	0	0%	0	0%
Packing - Mechanical	192	4,222	1	3,444	0	0%	1	100%	0	0%
Absorbents	191	4,225	0	3,919	0	0%	0	0%	0	0%
Carbon - Activated	191	4,225	0	3,919	0	0%	0	0%	0	0%
Charts	190	4,227	5	2,619	0	0%	5	100%	0	0%
Kites	190	4,227	3	2,929	2	67%	1	33%	0	0%
Pharmaceutical Machinery	190	4,227	0	3,919	0	0%	0	0%	0	0%
Barrels & Drums - Used	189	4,230	0	3,919	0	0%	0	0%	0	0%
Frog Dealers	189	4,230	5	2,619	0	0%	0	0%	5	100%
Pipe Sealing - Industrial	189	4,230	0	3,919	0	0%	0	0%	0	0%
Stencils & Stencil Supplies	189	4,230	1	3,444	1	100%	0	0%	0	0%
Ultraviolet Ray Lamps & Apparatus	189	4,230	2	3,161	2	100%	0	0%	0	0%
Heat Treating - Metal - Equipment & Supplies	188	4,235	0	3,919	0	0%	0	0%	0	0%
Attorneys & Lawyers - Securities	187	4,236	0	3,919	0	0%	0	0%	0	0%
Cotton Ginning Equipment & Supplies	187	4,236	0	3,919	0	0%	0	0%	0	0%
Dress Forms - Wholesale & Manufacturers	187	4,236	2	3,161	0	0%	2	100%	0	0%
Gas Detectors	187	4,236	0	3,919	0	0%	0	0%	0	0%
Hydrologists	187	4,236	1	3,444	1	100%	0	0%	0	0%
Lumber - Used	187	4,236	2	3,161	0	0%	2	100%	0	0%
Cutting & Slitting Service	186	4,242	0	3,919	0	0%	0	0%	0	0%
Snow Melting Systems	186	4,242	0	3,919	0	0%	0	0%	0	0%
Soda Fountain Shops	186	4,242	0	3,919	0	0%	0	0%	0	0%
Blowers - Outdoor	185	4,245	0	3,919	0	0%	0	0%	0	0%
Brass	185	4,245	3	2,929	0	0%	3	100%	0	0%
Color Consultants	185	4,245	0	3,919	0	0%	0	0%	0	0%
Motion Picture Equipment & Supplies	185	4,245	0	3,919	0	0%	0	0%	0	0%
Tennis Courts - Public	185	4,245	1	3,444	0	0%	1	100%	0	0%
Corporation Supplies	184	4,250	1	3,444	1	100%	0	0%	0	0%
In-floor Heating	184	4,250	1	3,444	1	100%	0	0%	0	0%
Rest Homes - Info & Placement Bureaus	184	4,250	0	3,919	0	0%	0	0%	0	0%
Stools	184	4,250	1	3,444	0	0%	1	100%	0	0%
Fallout Shelter Equipment & Supplies	183	4,254	0	3,919	0	0%	0	0%	0	0%
Hinges	183	4,254	0	3,919	0	0%	0	0%	0	0%
Railroads - Ticket Agencies	182	4,256	0	3,919	0	0%	0	0%	0	0%
Solvents	182	4,256	0	3,919	0	0%	0	0%	0	0%
Carro Stabilizing Devices	181	4,258	0	3,919	0	0%	0	0%	0	0%
Japanese Food Products	181	4,258	2	3,161	2	100%	0	0%	0	0%
Pistons	181	4,258	1	3,161	1	50%	1	50%	0	0%
Shade Sails	181	4,258	1	3,444	0	0%	0	0%	0	0%
Pay Phone Booths - Equipment & Service	180	4,262	3	2,929	1	33%	2	67%	0	0%
Weighers	179	4,263	0	3,919	0	0%	0	0%	0	0%
Windshield Wipers	179	4,263	7	2,387	1	14%	6	86%	0	0%
Law Books	178	4,265	0	3,919	0	0%	0	0%	0	0%
Lapidary Equipment & Supplies	177	4,266	2	3,161	1	50%	1	50%	0	0%
Pinata Sales	177	4,266	0	3,919	0	0%	0	0%	0	0%
Glass Circles & Specialty Shapes	176	4,268	0	3,919	0	0%	0	0%	0	0%
Ranges & Ovens - Dealers	176	4,268	0	3,919	0	0%	0	0%	0	0%
Ski Instruction	176	4,268	2	3,161	2	100%	0	0%	0	0%
Commercial Blueprint Design	175	4,271	1	3,444	1	100%	0	0%	0	0%
Drying Service	175	4,271	0	3,919	0	0%	0	0%	0	0%
Wall & Ceiling Texturing	175	4,271	0	3,919	0	0%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Baseball Pitching Machines	174	4,274	0	3,919	0	0%	0	0%	0	0%
Chillers - Liquid	174	4,274	0	3,919	0	0%	0	0%	0	0%
Induction Heating Equipment	174	4,274	1	3,444	1	0%	1	100%	0	0%
Printing Plates	174	4,274	0	3,919	0	0%	0	0%	0	0%
Bistro	173	4,278	0	3,919	0	0%	0	0%	0	0%
Gambling Abuse & Addiction Info & Treatment	173	4,278	0	3,919	0	0%	0	0%	0	0%
Aerosols	172	4,280	0	3,919	0	0%	0	0%	0	0%
Pole Fitness	172	4,280	3	2,929	1	33%	2	67%	0	0%
Weaving & Mending	172	4,280	0	3,919	0	0%	0	0%	0	0%
Fabric Laminating & Bonding	171	4,283	0	3,919	0	0%	0	0%	0	0%
Fishermen - Commercial	171	4,283	0	3,919	0	0%	0	0%	0	0%
Copper	170	4,285	0	3,919	0	0%	0	0%	0	0%
Printing Rollers	170	4,285	0	3,919	0	0%	0	0%	0	0%
Smelters & Refiners Equipment & Supplies	170	4,285	0	3,919	0	0%	0	0%	0	0%
Duty Free Shops	169	4,288	4	2,770	3	75%	1	25%	0	0%
Health Care Linen Service	169	4,288	1	3,444	0	0%	1	100%	0	0%
Oil Well Supervisors	169	4,288	0	3,919	0	0%	0	0%	0	0%
Ski Equipment - Wholesale & Manufacturers	169	4,288	1	3,444	1	100%	0	0%	0	0%
Thermal Remediation	169	4,288	0	3,919	0	0%	0	0%	0	0%
Hemp Products	168	4,293	4	2,770	3	75%	1	25%	0	0%
Pet Jewelry	168	4,293	3	2,929	2	67%	1	33%	0	0%
Pipe Reconditioning	168	4,293	0	3,919	0	0%	0	0%	0	0%
Plaster Craft Products & Supplies	168	4,293	0	3,919	0	0%	0	0%	0	0%
Pole Line Contractors	168	4,293	0	3,919	0	0%	0	0%	0	0%
Wood Technologists	168	4,293	0	3,919	0	0%	0	0%	0	0%
Door Closers & Checks - Repairing	167	4,299	2	3,161	2	100%	0	0%	0	0%
Heating & Cooling Demolition	167	4,299	2	3,161	0	0%	0	0%	2	100%
Lot Rental	167	4,299	3	2,929	1	33%	0	0%	2	67%
Artificial Rock Scapes	166	4,302	1	3,444	0	0%	1	100%	0	0%
Buckets - Digging & Hoisting	166	4,302	0	3,919	0	0%	0	0%	0	0%
Greeting Card Manufacturers Supplies	166	4,302	0	3,919	0	0%	0	0%	0	0%
Shielding - Magnetic, Electrostatic	166	4,302	0	3,919	0	0%	0	0%	0	0%
Hookah Bars	165	4,306	3	2,929	2	67%	1	33%	0	0%
Aerial Patrol & Inspection Service	163	4,307	0	3,919	0	0%	0	0%	0	0%
iPod Sales & Service	163	4,307	2	3,161	1	50%	1	50%	0	0%
Millinery - Retail	163	4,307	3	2,929	1	33%	2	67%	0	0%
Pavement & Floor Marking Supplies & Equipment	163	4,307	0	3,919	0	0%	0	0%	0	0%
Signals	163	4,307	0	3,919	0	0%	0	0%	0	0%
Managed Service Provider	162	4,312	1	3,444	0	0%	1	100%	0	0%
Advertising - Motion Picture	161	4,313	0	3,919	0	0%	0	0%	0	0%
Drywall Toxic - Inspection	161	4,313	0	3,919	0	0%	0	0%	0	0%
Metallurgists	161	4,313	0	3,919	0	0%	0	0%	0	0%
Pardon Services	161	4,313	0	3,919	0	0%	0	0%	0	0%
Shoplifting Prevention Devices	161	4,313	3	2,929	2	67%	1	33%	0	0%
Street Cleaning Equipment	161	4,313	1	3,444	1	100%	0	0%	0	0%
Weaving Supplies & Equipment	161	4,313	0	3,919	0	0%	0	0%	0	0%
Cheese - Artisanal	160	4,320	1	3,444	1	100%	0	0%	0	0%
Colors & Pigment	160	4,320	1	3,444	1	100%	0	0%	0	0%
Perlite & Perlite Products	160	4,320	0	3,919	0	0%	0	0%	0	0%
Beds - Renting	158	4,323	0	3,919	0	0%	0	0%	0	0%
Electrolysis Equipment & Supplies	158	4,323	3	2,929	1	33%	2	67%	0	0%
Gas Lights	158	4,323	0	3,919	0	0%	0	0%	0	0%
Ice Cream Cone Manufacturers & Distributors	158	4,323	1	3,444	1	100%	0	0%	0	0%
Music Writers Supplies	158	4,323	1	3,444	0	0%	1	100%	0	0%
Typewriters - Supplies & Attachments	158	4,323	2	3,161	2	100%	0	0%	0	0%
Carbon Monoxide Detecting	157	4,329	6	2,503	4	67%	2	33%	0	0%
Handles - Wholesale & Manufacturers	157	4,329	2	3,161	0	0%	2	100%	0	0%
Handwriting Analysts	157	4,329	1	3,444	1	100%	0	0%	0	0%
Sash Operating Devices	157	4,329	0	3,919	0	0%	0	0%	0	0%
Clamps	156	4,333	0	3,919	0	0%	0	0%	0	0%
Podiatrists Equipment & Supplies	156	4,333	1	3,444	0	0%	0	0%	1	100%
Shoe Trees	154	4,335	0	3,919	0	0%	0	0%	0	0%
Floor Machines - Repair	153	4,336	0	3,919	0	0%	0	0%	0	0%
Hair Curlers	153	4,336	2	3,161	1	50%	1	50%	0	0%
Mexican Imports	153	4,336	0	3,919	0	0%	0	0%	0	0%
Refrigerators & Freezers - Rent & Lease	153	4,336	0	3,919	0	0%	0	0%	0	0%
Attorneys & Lawyers - Construction Accidents	152	4,340	0	3,919	0	0%	0	0%	0	0%
Caning Supplies	152	4,340	1	3,444	0	0%	1	100%	0	0%
Gratings	152	4,340	0	3,919	0	0%	0	0%	0	0%
Corn Products	151	4,343	0	3,919	0	0%	0	0%	0	0%
Knitting Machines	151	4,343	0	3,919	0	0%	0	0%	0	0%
Nozzles	151	4,343	0	3,919	0	0%	0	0%	0	0%
Bakers Equipment - Repair	150	4,346	0	3,919	0	0%	0	0%	0	0%
Birth Control Information Centers	150	4,346	2	3,161	2	100%	0	0%	0	0%
Crankshaft Grinding	149	4,348	0	3,919	0	0%	0	0%	0	0%
Metal Sawing & Cut-Off Service	149	4,348	0	3,919	0	0%	0	0%	0	0%
Lead Products	148	4,350	0	3,919	0	0%	0	0%	0	0%
Pulp & Pulp Products	148	4,350	0	3,919	0	0%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Soffit & Fascia	148	4,350	0	3,919	0	0%	0	0%	0	0%
Experimental Work	147	4,353	1	3,444	1	100%	0	0%	0	0%
Parasychologists	147	4,353	1	3,444	0	0%	1	100%	0	0%
Window Security Laminates	147	4,353	0	3,919	0	0%	0	0%	0	0%
Bellows	146	4,356	0	3,919	0	0%	0	0%	0	0%
Monogram & Initial Machines	146	4,356	2	3,161	2	100%	0	0%	0	0%
Menu Service	145	4,358	1	3,444	0	0%	1	100%	0	0%
Lettering Machines	144	4,359	2	3,161	0	0%	2	100%	0	0%
Olives	144	4,359	0	3,919	0	0%	0	0%	0	0%
Paramedics	144	4,359	1	3,444	0	0%	0	0%	1	100%
Metals - Corrugated	143	4,362	0	3,919	0	0%	0	0%	0	0%
Passive Home Building	143	4,362	0	3,919	0	0%	0	0%	0	0%
Doors - French	142	4,364	1	3,444	0	0%	1	100%	0	0%
Heat Recovery Equipment & Systems	142	4,364	0	3,919	0	0%	0	0%	0	0%
Thermographers	142	4,364	0	3,919	0	0%	0	0%	0	0%
Auto Repair - Shocks	141	4,367	0	3,919	0	0%	0	0%	0	0%
Bar - Fixtures	141	4,367	1	3,444	0	0%	1	100%	0	0%
Coatings - Vacuum Deposition	141	4,367	0	3,919	0	0%	0	0%	0	0%
Encyclopedias	141	4,367	1	3,444	1	100%	0	0%	0	0%
Hats - Clean & Renovate	141	4,367	0	3,919	0	0%	0	0%	0	0%
Unemployment Representation	141	4,367	0	3,919	0	0%	0	0%	0	0%
Myotherapy	140	4,373	0	3,919	0	0%	0	0%	0	0%
Oil Tank Installation	140	4,373	0	3,919	0	0%	0	0%	0	0%
Canners Equipment & Supplies	139	4,375	0	3,919	0	0%	0	0%	0	0%
Cork & Cork Products	139	4,375	0	3,919	0	0%	0	0%	0	0%
Metallizing	139	4,375	0	3,919	0	0%	0	0%	0	0%
Slings	139	4,375	0	3,919	0	0%	0	0%	0	0%
Watchmakers Equipment & Supplies	139	4,375	0	3,919	0	0%	0	0%	0	0%
Coal & Coke - Wholesale	138	4,380	0	3,919	0	0%	0	0%	0	0%
Leather Clothing - Wholesale & Manufacturers	138	4,380	3	2,929	1	33%	0	0%	2	67%
Mirrors - Resilver	138	4,380	1	3,444	0	0%	1	100%	0	0%
Motion Picture Special Effects	138	4,380	0	3,919	0	0%	0	0%	0	0%
Butter	136	4,384	0	3,919	0	0%	0	0%	0	0%
Frozen Food Locker Plants	136	4,384	0	3,919	0	0%	0	0%	0	0%
Bull Riding	135	4,386	0	3,919	0	0%	0	0%	0	0%
Conduit & Fittings	135	4,386	0	3,919	0	0%	0	0%	0	0%
Jacks - Repair	135	4,386	0	3,919	0	0%	0	0%	0	0%
Bookcases	134	4,389	0	3,919	0	0%	0	0%	0	0%
Clocks - Components	134	4,389	0	3,919	0	0%	0	0%	0	0%
Crawfish Farms	134	4,389	0	3,919	0	0%	0	0%	0	0%
Dishwashing Machines - Dealers	134	4,389	1	3,444	1	100%	0	0%	0	0%
Gas Plant Equipment	134	4,389	0	3,919	0	0%	0	0%	0	0%
Ovens - Bakers	134	4,389	3	2,929	2	67%	1	33%	0	0%
Closures - Industrial - Protective	133	4,395	0	3,919	0	0%	0	0%	0	0%
Wall Bed Sales	133	4,395	0	3,919	0	0%	0	0%	0	0%
Jail Equipment	132	4,397	1	3,444	0	0%	1	100%	0	0%
Clipping Service	131	4,398	0	3,919	0	0%	0	0%	0	0%
Doors - Industrial	131	4,398	0	3,919	0	0%	0	0%	0	0%
Investigators - Trademark Infringement	131	4,398	1	3,444	0	0%	1	100%	0	0%
Orchard Equipment & Supplies	131	4,398	0	3,919	0	0%	0	0%	0	0%
Oriental Goods - Wholesale & Manufacturers	131	4,398	3	2,929	2	67%	1	33%	0	0%
Air Sealing	130	4,403	0	3,919	0	0%	0	0%	0	0%
Attorneys & Lawyers - Eminent Domain	130	4,403	1	3,444	0	0%	1	100%	0	0%
Badders - Manufacturer Supplies	130	4,403	1	3,444	0	0%	1	100%	0	0%
Legal Printing	130	4,403	1	3,444	0	0%	1	100%	0	0%
Skating Rinks - Installation, Equipment & Supplies	130	4,403	0	3,919	0	0%	0	0%	0	0%
Stamps - Collecting Supplies	130	4,403	1	3,444	1	100%	0	0%	0	0%
Crystals - Industrial	129	4,409	0	3,919	0	0%	0	0%	0	0%
Equine nutrition	129	4,409	1	3,444	1	100%	0	0%	0	0%
Telegrams - Novelty	129	4,409	0	3,919	0	0%	0	0%	0	0%
Demographic Research	127	4,412	0	3,919	0	0%	0	0%	0	0%
Mining Development	127	4,412	0	3,919	0	0%	0	0%	0	0%
U-Catch Fishing	127	4,412	0	3,919	0	0%	0	0%	0	0%
Nails & Tacks	126	4,415	2	3,161	0	0%	2	100%	0	0%
Pipe Thawing	126	4,415	0	3,919	0	0%	0	0%	0	0%
Pneumatic Tube Equipment & Systems	126	4,415	0	3,919	0	0%	0	0%	0	0%
Protein Purification	126	4,415	2	3,161	1	50%	1	50%	0	0%
Wood Turning	126	4,415	0	3,919	0	0%	0	0%	0	0%
Heaters - Automotive	125	4,420	0	3,919	0	0%	0	0%	0	0%
Hyperbaric Treatment	125	4,420	1	3,444	1	100%	0	0%	0	0%
Theatrical Make-Up	125	4,420	0	3,919	0	0%	0	0%	0	0%
Wall Bed Manufacturer	125	4,420	0	3,919	0	0%	0	0%	0	0%
Auto Service - Steam Cleaning	124	4,424	0	3,919	0	0%	0	0%	0	0%
Kerosene	124	4,424	0	3,919	0	0%	0	0%	0	0%
Window Shades - Repair	124	4,424	0	3,919	0	0%	0	0%	0	0%
Coin Cards	123	4,427	1	3,444	1	100%	0	0%	0	0%
Acids	122	4,428	0	3,919	0	0%	0	0%	0	0%
Fingerprinting Equipment	122	4,428	0	3,919	0	0%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Food Products Reconditioning	122	4,428	0	3,919	0	0%	0	0%	0	0%
Baling Equipment & Supplies	121	4,431	0	3,919	0	0%	0	0%	0	0%
Electric Vehicles - Home Charging Station	121	4,431	4	2,770	3	75%	1	25%	0	0%
Oil Reports	121	4,431	0	3,919	0	0%	0	0%	0	0%
Tube Fittings	121	4,431	1	3,444	1	100%	0	0%	0	0%
Brush Manufacturers Equipment & Supplies	120	4,435	0	3,919	0	0%	0	0%	0	0%
Dyers	120	4,435	0	3,919	0	0%	0	0%	0	0%
Snow Removal Service - Roof	119	4,437	0	3,919	0	0%	0	0%	0	0%
Stress Relief Equipment & Supplies - Industrial	119	4,437	0	3,919	0	0%	0	0%	0	0%
Color Separations - Offset , Photo Engraving	118	4,439	0	3,919	0	0%	0	0%	0	0%
Indoor Sky Diving	118	4,439	0	3,919	0	0%	0	0%	0	0%
Anodizing	117	4,441	0	3,919	0	0%	0	0%	0	0%
Brakes - Lining - Manufacturers & Distributors	117	4,441	0	3,919	0	0%	0	0%	0	0%
Shavers - Electric Repair	117	4,441	0	3,919	0	0%	0	0%	0	0%
Tape Recorders	117	4,441	4	2,770	1	25%	3	75%	0	0%
Canning	116	4,445	0	3,919	0	0%	0	0%	0	0%
Chalkboards	116	4,445	0	3,919	0	0%	0	0%	0	0%
Ice Sculptures	116	4,445	0	3,919	0	0%	0	0%	0	0%
Soldering Equipment	116	4,445	0	3,919	0	0%	0	0%	0	0%
Buttons - Clothing	115	4,449	0	3,919	0	0%	0	0%	0	0%
Go-Karts Manufacturers	115	4,449	0	3,919	0	0%	0	0%	0	0%
Honing Machines & Equipment	115	4,449	0	3,919	0	0%	0	0%	0	0%
Lamp Shades - Wholesale & Manufacturers	115	4,449	0	3,919	0	0%	0	0%	0	0%
Naval Architects	115	4,449	0	3,919	0	0%	0	0%	0	0%
Sample Cases	115	4,449	1	3,444	0	0%	1	100%	0	0%
Winches	115	4,449	0	3,919	0	0%	0	0%	0	0%
Balls Steel, Bronze, Ceramic	114	4,456	0	3,919	0	0%	0	0%	0	0%
Otometric Information Bureaus	114	4,456	3	2,929	0	0%	3	100%	0	0%
Smoke Odor Counteracting Service	114	4,456	0	3,919	0	0%	0	0%	0	0%
Television & Radio - Rent & Lease	114	4,456	3	2,929	1	33%	2	67%	0	0%
Egg Processing & Shipping Equipment & Supplies	113	4,460	0	3,919	0	0%	0	0%	0	0%
Stabilizers	113	4,460	0	3,919	0	0%	0	0%	0	0%
Thermometers	113	4,460	1	3,444	1	100%	0	0%	0	0%
Bag Making Machinery	112	4,463	7	2,387	3	43%	4	57%	0	0%
Employment Service - Union Talent Signatory	111	4,464	1	3,444	0	0%	1	100%	0	0%
Silage Covering	111	4,464	0	3,919	0	0%	0	0%	0	0%
Spinologists	111	4,464	1	3,444	0	0%	1	100%	0	0%
Electric Motors - Used	110	4,467	1	3,444	1	100%	0	0%	0	0%
Road Building Equipment	110	4,467	0	3,919	0	0%	0	0%	0	0%
Water Skiing Instruction	110	4,467	0	3,919	0	0%	0	0%	0	0%
Pianos - Parts	109	4,470	0	3,919	0	0%	0	0%	0	0%
Cranes - Accessories & Parts	108	4,471	0	3,919	0	0%	0	0%	0	0%
Soda Fountain Equipment - Repairing	108	4,471	0	3,919	0	0%	0	0%	0	0%
Stevedoring Contractors	108	4,471	0	3,919	0	0%	0	0%	0	0%
Ribbon Printing	107	4,474	0	3,919	0	0%	0	0%	0	0%
Speech Aid Devices	107	4,474	2	3,161	2	100%	0	0%	0	0%
Dumbwaiters	105	4,476	0	3,919	0	0%	0	0%	0	0%
Steel - Used	105	4,476	0	3,919	0	0%	0	0%	0	0%
Vessels - Pressure	105	4,476	0	3,919	0	0%	0	0%	0	0%
Scenery Studio	104	4,479	0	3,919	0	0%	0	0%	0	0%
Skating Instruction	104	4,479	2	3,161	1	50%	1	50%	0	0%
Bed Wetting Aids	103	4,481	0	3,919	0	0%	0	0%	0	0%
Building Envelopes Restoration	103	4,481	0	3,919	0	0%	0	0%	0	0%
Photographic Darkroom Rental	103	4,481	0	3,919	0	0%	0	0%	0	0%
Smoke Abatement Equipment	103	4,481	0	3,919	0	0%	0	0%	0	0%
Sterilizing Service	103	4,481	0	3,919	0	0%	0	0%	0	0%
Drying Equipment - Industrial	102	4,486	0	3,919	0	0%	0	0%	0	0%
Pilots - Marine	102	4,486	1	3,444	1	100%	0	0%	0	0%
Baton Twirling Instruction	101	4,488	0	3,919	0	0%	0	0%	0	0%
Chlorinators	101	4,488	0	3,919	0	0%	0	0%	0	0%
Paint Removers - Manufacturers	101	4,488	0	3,919	0	0%	0	0%	0	0%
Card Access Control Systems	100	4,491	0	3,919	0	0%	0	0%	0	0%
Law & Financial Printers	100	4,491	0	3,919	0	0%	0	0%	0	0%
Lead Removal	100	4,491	0	3,919	0	0%	0	0%	0	0%
Pipe Locating Equipment	100	4,491	0	3,919	0	0%	0	0%	0	0%
Plaster Products - Ornamental	100	4,491	0	3,919	0	0%	0	0%	0	0%
Printing Repair	100	4,491	0	3,919	0	0%	0	0%	0	0%
Rainwear	100	4,491	1	3,444	1	100%	0	0%	0	0%
Truck Terminals	100	4,491	0	3,919	0	0%	0	0%	0	0%
Visual Control Systems	100	4,491	0	3,919	0	0%	0	0%	0	0%
Waterbeds - Wholesale & Manufacturers	100	4,491	0	3,919	0	0%	0	0%	0	0%
Caverns	99	4,501	0	3,919	0	0%	0	0%	0	0%
Combustion Controls	99	4,501	0	3,919	0	0%	0	0%	0	0%
Macaroni	99	4,501	0	3,919	0	0%	0	0%	0	0%
Steam Cleaning - Automotive	99	4,501	0	3,919	0	0%	0	0%	0	0%
Floor Machines - Rent	98	4,505	0	3,919	0	0%	0	0%	0	0%
Lift Kits	98	4,505	4	2,770	1	25%	2	50%	1	25%
Gypsum & Gypsum Products	97	4,507	0	3,919	0	0%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Honeycomb Materials	97	4,507	2	3,161	1	50%	1	50%	0	0%
Lamp Shade Covers	97	4,507	0	3,919	0	0%	0	0%	0	0%
Tapes - Sound - Wholesale & Manufacturers	97	4,507	0	3,919	0	0%	0	0%	0	0%
Timing Devices	97	4,507	0	3,919	0	0%	0	0%	0	0%
Antlers, Hides & Mounts	96	4,512	0	3,919	0	0%	0	0%	0	0%
Cistern Builders	96	4,512	0	3,919	0	0%	0	0%	0	0%
Brooms	95	4,514	0	3,919	0	0%	0	0%	0	0%
Fraternalties & Sororities	95	4,514	1	3,444	1	100%	0	0%	0	0%
Squash Courts - Private	95	4,514	0	3,919	0	0%	0	0%	0	0%
Stenographic Machines & Supplies	95	4,514	0	3,919	0	0%	0	0%	0	0%
X-Ray Duplicating Services	95	4,514	0	3,919	0	0%	0	0%	0	0%
Balancing Service - Industrial	94	4,519	0	3,919	0	0%	0	0%	0	0%
Personal ServiceBureaus	94	4,519	0	3,919	0	0%	0	0%	0	0%
Wedding Cakes	94	4,519	8	2,299	3	38%	5	63%	0	0%
Astronomical Instruments	93	4,522	0	3,919	0	0%	0	0%	0	0%
Art Identification & Registration	92	4,523	0	3,919	0	0%	0	0%	0	0%
Binders - Loose Leaf	92	4,523	0	3,919	0	0%	0	0%	0	0%
Non - Woven Fabrics	92	4,523	0	3,919	0	0%	0	0%	0	0%
Manhole Covers	91	4,526	0	3,919	0	0%	0	0%	0	0%
Paper Brokers & Mill Reqs	91	4,526	0	3,919	0	0%	0	0%	0	0%
Thread Rolling, Cutting & Grinding	91	4,526	0	3,919	0	0%	0	0%	0	0%
Flotation Therapy	90	4,529	0	3,919	0	0%	0	0%	0	0%
Graffiti Removal	90	4,529	0	3,919	0	0%	0	0%	0	0%
Knitted Fabrics	90	4,529	0	3,919	0	0%	0	0%	0	0%
Sterilizing Apparatus	90	4,529	0	3,919	0	0%	0	0%	0	0%
Air Curtains & Screens	89	4,533	0	3,919	0	0%	0	0%	0	0%
Anti-Freeze Compounds	89	4,533	0	3,919	0	0%	0	0%	0	0%
Cereals	89	4,533	0	3,919	0	0%	0	0%	0	0%
Hay Rides	89	4,533	0	3,919	0	0%	0	0%	0	0%
Notions - Retail	89	4,533	2	3,161	0	0%	2	100%	0	0%
Oceanographic Equipment	89	4,533	0	3,919	0	0%	0	0%	0	0%
Paper Tubes & Cores	89	4,533	0	3,919	0	0%	0	0%	0	0%
Metal Cleaning Equipment	88	4,540	0	3,919	0	0%	0	0%	0	0%
Monuments - Cleaning & Restoration	88	4,540	1	3,444	0	0%	1	100%	0	0%
Poles	88	4,540	1	3,444	1	100%	0	0%	0	0%
Boxes - Metal	87	4,543	0	3,919	0	0%	0	0%	0	0%
Calculating Service	87	4,543	0	3,919	0	0%	0	0%	0	0%
Gift Wrapping Service	87	4,543	1	3,919	0	0%	1	100%	0	0%
Soap Dispensers	87	4,543	1	3,444	0	0%	1	100%	0	0%
Word Process System, Consultant, Designer	87	4,543	0	3,919	0	0%	0	0%	0	0%
Attorneys & Lawyers - Agriculture	86	4,548	0	3,919	0	0%	0	0%	0	0%
Branding Equipment	86	4,548	0	3,919	0	0%	0	0%	0	0%
Lime	86	4,548	0	3,919	0	0%	0	0%	0	0%
Teletypewriters Message Service	86	4,548	0	3,919	0	0%	0	0%	0	0%
Concert Performers	85	4,552	0	3,919	0	0%	0	0%	0	0%
Eve Banks	85	4,552	0	3,919	0	0%	0	0%	0	0%
Fire Hose	85	4,552	0	3,919	0	0%	0	0%	0	0%
Naturist Nudist Camps, Resorts & Parks	85	4,552	0	3,919	0	0%	0	0%	0	0%
Smoke Stacks	85	4,552	1	3,444	1	100%	0	0%	0	0%
Audiometers	84	4,557	0	3,919	0	0%	0	0%	0	0%
Diamonds - Industrial	84	4,557	1	3,444	0	0%	1	100%	0	0%
Static Controls	84	4,557	0	3,919	0	0%	0	0%	0	0%
Generators - Steam	83	4,560	0	3,919	0	0%	0	0%	0	0%
Compactors - Waste - Wholesale & Manufacturers	82	4,561	0	3,919	0	0%	0	0%	0	0%
Dynamometers	82	4,561	0	3,919	0	0%	0	0%	0	0%
Waste Paper	82	4,561	0	3,919	0	0%	0	0%	0	0%
Shower Curtains - Wholesale & Manufacturers	81	4,564	0	3,919	0	0%	0	0%	0	0%
Variable Speed Drives	81	4,564	2	3,161	2	100%	0	0%	0	0%
Wire Wrapping Service & Equipment	81	4,564	1	3,444	1	100%	0	0%	0	0%
Film Scrap	80	4,567	2	3,161	1	50%	1	50%	0	0%
Railroad Ties - Wholesale & Manufacturers	80	4,567	0	3,919	0	0%	0	0%	0	0%
Shot Peening	80	4,567	0	3,919	0	0%	0	0%	0	0%
Broom Manufacturers Equipment & Supplies	79	4,570	0	3,919	0	0%	0	0%	0	0%
Discotheques	79	4,570	0	3,919	0	0%	0	0%	0	0%
Floors - Mechanical	79	4,570	0	3,919	0	0%	0	0%	0	0%
Flooring	79	4,570	0	3,919	0	0%	0	0%	0	0%
Skate Sharpening	79	4,570	2	3,161	0	0%	2	100%	0	0%
Textile Engravers	79	4,570	0	3,919	0	0%	0	0%	0	0%
Forging Equipment	78	4,576	0	3,919	0	0%	0	0%	0	0%
Golf Course Architects	78	4,576	0	3,919	0	0%	0	0%	0	0%
Meteorological Consultants	78	4,576	0	3,919	0	0%	0	0%	0	0%
Shock Absorbers	78	4,576	0	3,919	0	0%	0	0%	0	0%
Centrifugal Machinery	77	4,580	0	3,919	0	0%	0	0%	0	0%
Coated Fabrics	77	4,580	0	3,919	0	0%	0	0%	0	0%
Die Cutting Equipment & Supplies	77	4,580	0	3,919	0	0%	0	0%	0	0%
Radioactive Materials	77	4,580	0	3,919	0	0%	0	0%	0	0%
Ringstones	77	4,580	0	3,919	0	0%	0	0%	0	0%
Rubber Working Machinery	77	4,580	0	3,919	0	0%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Twines & Cordage	77	4,580	0	3,919	0	0%	0	0%	0	0%
Hammocks/Hammock Stands & Chairs	76	4,587	5	2,519	2	40%	3	60%	0	0%
Ice Cream Manufacturers Supplies	76	4,587	0	3,919	0	0%	0	0%	0	0%
Speed Reducers	76	4,587	0	3,919	0	0%	0	0%	0	0%
Diamond Setters	75	4,590	0	3,919	0	0%	0	0%	0	0%
Grill Cleaning	75	4,590	0	3,919	0	0%	0	0%	0	0%
Grinding Wheel Dressers	75	4,590	0	3,919	0	0%	0	0%	0	0%
Pewter	75	4,590	0	3,919	0	0%	0	0%	0	0%
Pipe Cutting & Threading Equipment	75	4,590	1	3,444	1	100%	0	0%	0	0%
Sausage Casings	75	4,590	0	3,919	0	0%	0	0%	0	0%
Foods - Gluten Free	74	4,596	0	3,919	0	0%	0	0%	0	0%
Funnels	74	4,596	0	3,919	0	0%	0	0%	0	0%
Glass Coating & Tinting Machinery	74	4,596	1	3,444	0	0%	1	100%	0	0%
Glass Rods & Tubing	74	4,596	0	3,919	0	0%	0	0%	0	0%
Government Offices - Foreign-Reps	74	4,596	2	3,161	0	0%	1	50%	1	50%
Nautical Instruments	74	4,596	1	3,444	0	0%	1	100%	0	0%
Nylon Fabrics	74	4,596	1	3,919	0	0%	0	0%	0	0%
Time Stamps	74	4,596	0	3,919	0	0%	0	0%	0	0%
Vermiculite	74	4,596	0	3,919	0	0%	0	0%	0	0%
Bushings	73	4,605	0	3,919	0	0%	0	0%	0	0%
Carnival Supplies	73	4,605	0	3,919	0	0%	0	0%	0	0%
Carpet Workrooms	73	4,605	0	3,919	0	0%	0	0%	0	0%
Mattresses - Cleaning	73	4,605	0	3,919	0	0%	0	0%	0	0%
Fish Nets	72	4,609	0	3,919	0	0%	0	0%	0	0%
Lapidaries	72	4,609	0	3,919	0	0%	0	0%	0	0%
Paper Mill Machinery	72	4,609	0	3,919	0	0%	0	0%	0	0%
Shoe Machinery	72	4,609	0	3,919	0	0%	0	0%	0	0%
Aprons - Domestic & Fancy	71	4,613	1	3,444	1	100%	0	0%	0	0%
Contractors - Plant Maintenance Shutdown	71	4,613	0	3,919	0	0%	0	0%	0	0%
Lath	71	4,613	0	3,919	0	0%	0	0%	0	0%
Offset Printing Repair	71	4,613	0	3,919	0	0%	0	0%	0	0%
Ship Chandlers	71	4,613	0	3,919	0	0%	0	0%	0	0%
Cupolas	70	4,618	0	3,919	0	0%	0	0%	0	0%
Ice Cream Mixes	70	4,618	1	3,444	1	100%	0	0%	0	0%
Motion Picture Representatives	70	4,618	0	3,919	0	0%	0	0%	0	0%
Coin & Bill Count,Sort,Wrap Services	69	4,621	0	3,919	0	0%	0	0%	0	0%
Debris Box Service	68	4,622	0	3,919	0	0%	0	0%	0	0%
Dehydrating Service	68	4,622	0	3,919	0	0%	0	0%	0	0%
Staples, Staplers & Tackers	68	4,622	0	3,919	0	0%	0	0%	0	0%
Steam Traps	68	4,622	0	3,919	0	0%	0	0%	0	0%
Titanium	68	4,622	0	3,919	0	0%	0	0%	0	0%
Utility Tax Refunds for Manufacturers & Business	68	4,622	1	3,444	1	100%	0	0%	0	0%
Chemicals - Reclaiming	67	4,628	0	3,919	0	0%	0	0%	0	0%
Dishwashing Compounds	67	4,628	0	3,919	0	0%	0	0%	0	0%
Drapery Trimmings	67	4,628	0	3,919	0	0%	0	0%	0	0%
Mathematicians	67	4,628	0	3,919	0	0%	0	0%	0	0%
Port Authorities	67	4,628	4	2,770	0	0%	4	100%	0	0%
Rivets	67	4,628	0	3,919	0	0%	0	0%	0	0%
Christian Science Reading Rooms	66	4,634	1	3,444	1	100%	0	0%	0	0%
Cloth Cutting	66	4,634	0	3,919	0	0%	0	0%	0	0%
Luggage Manufacturers Equipment & Supplies	66	4,634	1	3,444	0	0%	1	100%	0	0%
Metal Stamping Equipment	66	4,634	0	3,919	0	0%	0	0%	0	0%
Picnic Equipment & Supplies	66	4,634	0	3,919	0	0%	0	0%	0	0%
Wait Staff	66	4,634	1	3,444	1	100%	0	0%	0	0%
Screw Machines & Equipment	65	4,640	0	3,919	0	0%	0	0%	0	0%
Square Dance Apparel	65	4,640	0	3,919	0	0%	0	0%	0	0%
Cyber Security	64	4,642	0	3,919	0	0%	0	0%	0	0%
Floats - Parade	64	4,642	0	3,919	0	0%	0	0%	0	0%
Beetle Repellent	63	4,644	0	3,919	0	0%	0	0%	0	0%
Cardio-phlebotomy Training & Certification	63	4,644	0	3,919	0	0%	0	0%	0	0%
Dairy Equipment Repair	63	4,644	0	3,919	0	0%	0	0%	0	0%
Pressing Machines - Clothes	63	4,644	0	3,919	0	0%	0	0%	0	0%
Pressurization Equipment	63	4,644	0	3,919	0	0%	0	0%	0	0%
Sewer Cleaner Vacuum Service	63	4,644	1	3,444	0	0%	1	100%	0	0%
Tobacco Growers Equipment & Supplies	63	4,644	2	3,161	1	50%	1	50%	0	0%
Vials	63	4,644	1	3,444	1	100%	0	0%	0	0%
Assayers	62	4,652	0	3,919	0	0%	0	0%	0	0%
Fur Finishers & Liners	62	4,652	0	3,919	0	0%	0	0%	0	0%
Heat Sealing	62	4,652	0	3,919	0	0%	0	0%	0	0%
Livestock Order Buyers	62	4,652	0	3,919	0	0%	0	0%	0	0%
Millinery - Wholesale & Manufacturers	62	4,652	0	3,919	0	0%	0	0%	0	0%
Pharmacies - Specialty - Hemophillia	62	4,652	0	3,919	0	0%	0	0%	0	0%
Pivots - Precision Instrument	62	4,652	0	3,919	0	0%	0	0%	0	0%
Quilting - Instruction	62	4,652	0	3,919	0	0%	0	0%	0	0%
Gelatin	61	4,660	0	3,919	0	0%	0	0%	0	0%
Carbide	60	4,661	2	3,161	0	0%	2	100%	0	0%
Circulation Auditors	60	4,661	2	3,161	0	0%	2	100%	0	0%
Foil & Foil Products	60	4,661	0	3,919	0	0%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Sound Level Testing - Industrial	60	4,661	0	3,919	0	0%	0	0%	0	0%
Aircraft Fixed Based Operator	59	4,665	0	3,919	0	0%	0	0%	0	0%
Frozen Custard Machines	59	4,665	1	3,444	1	0%	1	100%	0	0%
Grinding Wheels	59	4,665	0	3,919	0	0%	0	0%	0	0%
Lumber - Drying	59	4,665	1	3,444	0	0%	1	100%	0	0%
Orchestras & Bands - Competitions	59	4,665	1	3,444	0	0%	1	100%	0	0%
Refreshment Stands	59	4,665	13	1,949	0	0%	7	54%	6	46%
Shuffleboards	59	4,665	0	3,919	0	0%	0	0%	0	0%
Thread	59	4,665	0	3,919	0	0%	0	0%	0	0%
Box Lunches	58	4,673	0	3,919	0	0%	0	0%	0	0%
Lanyards	58	4,673	0	3,919	0	0%	0	0%	0	0%
Ravioli	58	4,673	0	3,919	0	0%	0	0%	0	0%
Rollers	58	4,673	0	3,919	0	0%	0	0%	0	0%
Tapes - Sound - Dealers	58	4,673	0	3,919	0	0%	0	0%	0	0%
Tiling	58	4,673	2	3,161	1	50%	1	50%	0	0%
Bronze Tablets	57	4,679	0	3,919	0	0%	0	0%	0	0%
Fur Farms - Equipment & Supplies	57	4,679	0	3,919	0	0%	0	0%	0	0%
Kite Boarding	57	4,679	0	3,919	0	0%	0	0%	0	0%
Television Station Reps	57	4,679	1	3,444	0	0%	1	100%	0	0%
Fallout Shelters - Consultants	56	4,683	0	3,919	0	0%	0	0%	0	0%
Surveyors - Cargo	56	4,683	0	3,919	0	0%	0	0%	0	0%
Tortilla & Tamale Making Equipment	56	4,683	0	3,919	0	0%	0	0%	0	0%
Choreographers	55	4,686	1	3,444	0	0%	0	0%	1	100%
Cornices - Building	55	4,686	0	3,919	0	0%	0	0%	0	0%
Dental Staffing	55	4,686	2	3,161	0	0%	2	100%	0	0%
Dome Structures	55	4,686	1	3,444	1	100%	0	0%	0	0%
Gold Leaf	55	4,686	1	3,444	0	0%	1	100%	0	0%
Missile & Rocket Manufacturers	55	4,686	0	3,919	0	0%	0	0%	0	0%
Needles	55	4,686	1	3,444	1	100%	0	0%	0	0%
Waterbeds - Supplies & Parts	55	4,686	1	3,444	0	0%	1	100%	0	0%
Concrete Mixers - Renting	54	4,694	0	3,919	0	0%	0	0%	0	0%
Lighting Fixtures - Cleaning	54	4,694	0	3,919	0	0%	0	0%	0	0%
Tobacco Buyers	54	4,694	1	3,444	0	0%	1	100%	0	0%
Translators Equipment	54	4,694	0	3,919	0	0%	0	0%	0	0%
Compressors - Rent	53	4,698	0	3,919	0	0%	0	0%	0	0%
Electroforming	53	4,698	0	3,919	0	0%	0	0%	0	0%
Fireproofing Materials	53	4,698	1	3,444	1	100%	0	0%	0	0%
Fountains - Drinking	53	4,698	0	3,919	0	0%	0	0%	0	0%
Hygrometers	53	4,698	0	3,919	0	0%	0	0%	0	0%
Sample Cards & Books	53	4,698	0	3,919	0	0%	0	0%	0	0%
Scientists - Pharmaceutical	53	4,698	0	3,919	0	0%	0	0%	0	0%
Brick - Used	52	4,705	0	3,919	0	0%	0	0%	0	0%
Crutches	52	4,705	0	3,919	0	0%	0	0%	0	0%
Online Dance Tutorials	52	4,705	0	3,919	0	0%	0	0%	0	0%
Savings & Loan Association - Reps	52	4,705	0	3,919	0	0%	0	0%	0	0%
Sugar Refiners	52	4,705	0	3,919	0	0%	0	0%	0	0%
Tinning	52	4,705	0	3,919	0	0%	0	0%	0	0%
Artificial Rock Dog Caves	51	4,711	0	3,919	0	0%	0	0%	0	0%
Cotton Goods Brokers	51	4,711	0	3,919	0	0%	0	0%	0	0%
Engravers - Photo	51	4,711	0	3,919	0	0%	0	0%	0	0%
Observatories	51	4,711	0	3,919	0	0%	0	0%	0	0%
Rotogravure Printers	51	4,711	0	3,919	0	0%	0	0%	0	0%
Signs - Photoluminescent	51	4,711	1	3,444	0	0%	1	100%	0	0%
Trap & Squeek Ranges	51	4,711	0	3,919	0	0%	0	0%	0	0%
Visual Impairment Products & Services	51	4,711	2	3,161	2	100%	0	0%	0	0%
Camping Equipment - Renting	50	4,719	3	2,929	0	0%	3	100%	0	0%
Crankshaft Manufacturers	50	4,719	0	3,919	0	0%	0	0%	0	0%
Dressmaking Schools	50	4,719	3	2,929	0	0%	3	100%	0	0%
Addressing Machines & Supplies	49	4,722	1	3,444	0	0%	1	100%	0	0%
Boxes - Used	49	4,722	0	3,919	0	0%	0	0%	0	0%
Ironing Boards	49	4,722	0	3,919	0	0%	0	0%	0	0%
Mayonnaise & Salad Dressings	49	4,722	0	3,919	0	0%	0	0%	0	0%
Store Fixtures - Used	49	4,722	1	3,444	1	100%	0	0%	0	0%
Anchors - Expansion	48	4,727	0	3,919	0	0%	0	0%	0	0%
Compactors - Waste - Supplies & Parts	48	4,727	0	3,919	0	0%	0	0%	0	0%
Noodles	48	4,727	0	3,919	0	0%	0	0%	0	0%
Picnic Grounds	48	4,727	0	3,919	0	0%	0	0%	0	0%
Pipe Handlers	48	4,727	0	3,919	0	0%	0	0%	0	0%
Porcelain Enameling	48	4,727	1	3,444	1	100%	0	0%	0	0%
Brazing	47	4,733	0	3,919	0	0%	0	0%	0	0%
Incinerators	47	4,733	0	3,919	0	0%	0	0%	0	0%
Motion Picture Projection Service	47	4,733	1	3,444	1	100%	0	0%	0	0%
Restaurant Work Wear & Supplies	47	4,733	0	3,919	0	0%	0	0%	0	0%
Turnstiles	47	4,733	0	3,919	0	0%	0	0%	0	0%
Carpet & Rug Renting	46	4,738	0	3,919	0	0%	0	0%	0	0%
Easels - Wholesale & Manufacturers	46	4,738	0	3,919	0	0%	0	0%	0	0%
Hair Dryers	46	4,738	0	3,919	0	0%	0	0%	0	0%
Washing Machines - Industrial	46	4,738	0	3,919	0	0%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Attorneys & Lawyers - Nursing Home Neglect	45	4,742	0	3,919	0	0%	0	0%	0	0%
Coil Winding	45	4,742	0	3,919	0	0%	0	0%	0	0%
Fur Cuttings	45	4,742	0	3,919	0	0%	0	0%	0	0%
Presses - Power	45	4,742	1	3,444	0	0%	1	100%	0	0%
Grain Inspection	44	4,746	0	3,919	0	0%	0	0%	0	0%
Cans Manufacturers Machinery	43	4,747	0	3,919	0	0%	0	0%	0	0%
Caps - Wholesale & Manufacturers	43	4,747	0	3,919	0	0%	0	0%	0	0%
Fire Exit Devices	43	4,747	1	3,444	1	100%	0	0%	0	0%
Car Pool Information	42	4,750	0	3,919	0	0%	0	0%	0	0%
Gloves - Cleaning & Repairing	42	4,750	0	3,919	0	0%	0	0%	0	0%
Oils - Road	42	4,750	0	3,919	0	0%	0	0%	0	0%
Paper Cutting & Drilling Machines	42	4,750	0	3,919	0	0%	0	0%	0	0%
Racquetball Equipment & Supplies	42	4,750	0	3,919	0	0%	0	0%	0	0%
Stamp Machines	42	4,750	0	3,919	0	0%	0	0%	0	0%
Transfers - Dry	42	4,750	0	3,919	0	0%	0	0%	0	0%
Black Light Equipment & Supplies	41	4,757	1	3,444	1	100%	0	0%	0	0%
Bottle Caps & Seals	41	4,757	0	3,919	0	0%	0	0%	0	0%
Laminations - Motor & Transformer	41	4,757	0	3,919	0	0%	0	0%	0	0%
Name Plates - Holders	41	4,757	0	3,919	0	0%	0	0%	0	0%
Recruiting - Armed Forces	41	4,757	0	3,919	0	0%	0	0%	0	0%
Wire Cloth	41	4,757	0	3,919	0	0%	0	0%	0	0%
Woolen Goods - Wholesale & Manufacturers	41	4,757	1	3,444	1	100%	0	0%	0	0%
Braille Supplies	40	4,764	0	3,919	0	0%	0	0%	0	0%
Brush Hooping	40	4,764	0	3,919	0	0%	0	0%	0	0%
Color Cards	40	4,764	0	3,919	0	0%	0	0%	0	0%
Filling Machinery	40	4,764	0	3,919	0	0%	0	0%	0	0%
Naval Stores	40	4,764	1	3,444	1	100%	0	0%	0	0%
Structural Imaging	40	4,764	0	3,919	0	0%	0	0%	0	0%
Surface Plates	40	4,764	0	3,919	0	0%	0	0%	0	0%
Sweaters	40	4,764	0	3,919	0	0%	0	0%	0	0%
Tailors Supplies	40	4,764	0	3,919	0	0%	0	0%	0	0%
Antique Asian Rugs	39	4,773	0	3,919	0	0%	0	0%	0	0%
Capacitors	39	4,773	0	3,919	0	0%	0	0%	0	0%
Cardboard	39	4,773	0	3,919	0	0%	0	0%	0	0%
Columbarium	39	4,773	0	3,919	0	0%	0	0%	0	0%
Cottonseed Products	39	4,773	0	3,919	0	0%	0	0%	0	0%
Wire Stitching Machines & Supplies	39	4,773	0	3,919	0	0%	0	0%	0	0%
Anti-Fogging Compounds	38	4,779	0	3,919	0	0%	0	0%	0	0%
Canners	38	4,779	1	3,444	0	0%	1	100%	0	0%
Expanded Metals	38	4,779	0	3,919	0	0%	0	0%	0	0%
Ivory Goods	38	4,779	0	3,919	0	0%	0	0%	0	0%
Opera Companies	38	4,779	0	3,919	0	0%	0	0%	0	0%
Radioactivity & Radiation Instruments, Supplies & Services	38	4,779	0	3,919	0	0%	0	0%	0	0%
Plasterers Equipment & Supplies	37	4,785	0	3,919	0	0%	0	0%	0	0%
Tobacco Growers	37	4,785	0	3,919	0	0%	0	0%	0	0%
Badminton Courts - Public	36	4,787	1	3,444	1	100%	0	0%	0	0%
Boards Of Trade	36	4,787	0	3,919	0	0%	0	0%	0	0%
Fire Extinguishing Fluid	36	4,787	0	3,919	0	0%	0	0%	0	0%
Fur Cleaning & Dyeing - Wholesale	36	4,787	0	3,919	0	0%	0	0%	0	0%
Lamp Shades - Cleaning & Repairing	36	4,787	1	3,444	1	100%	0	0%	0	0%
Lighting Plants	36	4,787	0	3,919	0	0%	0	0%	0	0%
Marijuana - Accessories	36	4,787	10	2,149	4	40%	6	60%	0	0%
Microwave Ovens - Supplies & Parts	36	4,787	0	3,919	0	0%	0	0%	0	0%
Quilts - Renovating	36	4,787	0	3,919	0	0%	0	0%	0	0%
Tape Recorders - Sound - Service & Repair	36	4,787	0	3,919	0	0%	0	0%	0	0%
Therapy Dogs	36	4,787	0	3,919	0	0%	0	0%	0	0%
Acid Proof Equipment & Materials	35	4,798	0	3,919	0	0%	0	0%	0	0%
Air Motors	35	4,798	0	3,919	0	0%	0	0%	0	0%
Motor Home - Carpet & Upholstery Cleaning	35	4,798	0	3,919	0	0%	0	0%	0	0%
Welding Equipment - Rent	35	4,798	1	3,444	1	100%	0	0%	0	0%
Dowels	34	4,802	0	3,919	0	0%	0	0%	0	0%
Fuel - Marine	34	4,802	0	3,919	0	0%	0	0%	0	0%
Grass Trimmers & Tillers	34	4,802	1	3,444	1	100%	0	0%	0	0%
Records - Photo - Manufacturers Equipment & Supplies	34	4,802	0	3,919	0	0%	0	0%	0	0%
Waste - Cotton, Wool	34	4,802	0	3,919	0	0%	0	0%	0	0%
Card Sats & Cards - Electric	33	4,807	0	3,919	0	0%	0	0%	0	0%
Embossing Equipment & Supplies	33	4,807	0	3,919	0	0%	0	0%	0	0%
Punches	33	4,807	0	3,919	0	0%	0	0%	0	0%
Racquetball Court Construction	33	4,807	0	3,919	0	0%	0	0%	0	0%
Seismograph Service	33	4,807	0	3,919	0	0%	0	0%	0	0%
Bowling Instruction	32	4,812	0	3,919	0	0%	0	0%	0	0%
Boy & Girl Organizations - Supplies	32	4,812	0	3,919	0	0%	0	0%	0	0%
Carpet & Rug Measuring	32	4,812	0	3,919	0	0%	0	0%	0	0%
Drone Manufacturing	32	4,812	2	3,161	2	100%	0	0%	0	0%
Elastic Goods	32	4,812	0	3,919	0	0%	0	0%	0	0%
Entomologists	32	4,812	1	3,444	1	100%	0	0%	0	0%
Meteorological Instruments	32	4,812	0	3,919	0	0%	0	0%	0	0%
Plastics - Reinforced	32	4,812	0	3,919	0	0%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Ranges & Ovens - Supplies & Parts	32	4,812	2	3,161	2	100%	0	0%	0	0%
Table Tennis Facilities	32	4,812	0	3,919	0	0%	0	0%	0	0%
Tube Cleaning & Expanding Equipment	32	4,812	0	3,919	0	0%	0	0%	0	0%
Aquatic Rescue Relocation	31	4,823	1	3,444	0	0%	0	0%	1	100%
Dock Covers	31	4,823	0	3,919	0	0%	0	0%	0	0%
Felt & Felt Products	31	4,823	0	3,919	0	0%	0	0%	0	0%
Libraries - Circulating & Rental	31	4,823	0	3,919	0	0%	0	0%	0	0%
Milling Cutters	31	4,823	1	3,444	0	0%	1	100%	0	0%
Mops - Wholesale & Manufacturers	31	4,823	0	3,919	0	0%	0	0%	0	0%
Motion Picture Equipment & Supplies - Repair	31	4,823	0	3,919	0	0%	0	0%	0	0%
Telemeter Equipment	31	4,823	0	3,919	0	0%	0	0%	0	0%
Bag Ties	30	4,831	0	3,919	0	0%	0	0%	0	0%
Paper Hangers Equipment & Supplies	30	4,831	0	3,919	0	0%	0	0%	0	0%
Ship Wreckers	30	4,831	0	3,919	0	0%	0	0%	0	0%
Terra Cotta	30	4,831	0	3,919	0	0%	0	0%	0	0%
Feed Grinding	29	4,835	0	3,919	0	0%	0	0%	0	0%
Fire Lookout Stations	29	4,835	0	3,919	0	0%	0	0%	0	0%
Jalousies	29	4,835	0	3,919	0	0%	0	0%	0	0%
Magazines - Back Number	29	4,835	0	3,919	0	0%	0	0%	0	0%
Rectifiers - Electric	29	4,835	0	3,919	0	0%	0	0%	0	0%
Rolling Mill Machinery	29	4,835	0	3,919	0	0%	0	0%	0	0%
Table Suppliers	29	4,835	0	3,919	0	0%	0	0%	0	0%
Beer Coil Cleaning Equipment	28	4,842	0	3,919	0	0%	0	0%	0	0%
Cocktail Mixes	28	4,842	3	2,929	0	0%	3	100%	0	0%
Computers - Time Share	28	4,842	0	3,919	0	0%	0	0%	0	0%
Cotton Picking Machinery	28	4,842	0	3,919	0	0%	0	0%	0	0%
Debt Settlement - Canada	28	4,842	0	3,919	0	0%	0	0%	0	0%
Heat Sealing Equipment & Supplies	28	4,842	0	3,919	0	0%	0	0%	0	0%
Lacquers - Manufacturers	28	4,842	1	3,444	1	100%	0	0%	0	0%
Fish Processors Equipment	27	4,849	0	3,919	0	0%	0	0%	0	0%
Hair Nets	27	4,849	0	3,919	0	0%	0	0%	0	0%
Gas Recycling Plants	26	4,851	0	3,919	0	0%	0	0%	0	0%
Libraries - Institutional	26	4,851	0	3,919	0	0%	0	0%	0	0%
Metal Cleaning Machines	26	4,851	0	3,919	0	0%	0	0%	0	0%
Shoe Laces	26	4,851	0	3,919	0	0%	0	0%	0	0%
Snowmobile Tours	26	4,851	1	3,444	1	100%	0	0%	0	0%
Terrazzo Equipment & Supplies	26	4,851	0	3,919	0	0%	0	0%	0	0%
Urban Farmer	26	4,851	0	3,919	0	0%	0	0%	0	0%
Zippers - Repair	26	4,851	0	3,919	0	0%	0	0%	0	0%
Airport Designers	25	4,859	0	3,919	0	0%	0	0%	0	0%
Attorneys & Lawyers - Short Sale	25	4,859	1	3,444	1	100%	0	0%	0	0%
Bindings - Bias & Straight	25	4,859	0	3,919	0	0%	0	0%	0	0%
Coats Of Arms	25	4,859	3	2,929	3	100%	0	0%	0	0%
Degreasing Equipment & Supplies	25	4,859	0	3,919	0	0%	0	0%	0	0%
Glass Beads - Industrial	25	4,859	1	3,444	1	100%	0	0%	0	0%
Ice Substitutes	25	4,859	0	3,919	0	0%	0	0%	0	0%
Lead Renovator	25	4,859	0	3,919	0	0%	0	0%	0	0%
Picture Hangers - Wholesale & Manufacturers	25	4,859	0	3,919	0	0%	0	0%	0	0%
Separators	25	4,859	0	3,919	0	0%	0	0%	0	0%
Ski Lift Equipment	25	4,859	0	3,919	0	0%	0	0%	0	0%
Baby Shoe Preservation	24	4,870	0	3,919	0	0%	0	0%	0	0%
Cams - Grinding & Cutting	24	4,870	0	3,919	0	0%	0	0%	0	0%
Factory Locating Consultants	24	4,870	0	3,919	0	0%	0	0%	0	0%
Fruits - Glace	24	4,870	0	3,919	0	0%	0	0%	0	0%
Naturist Nudist Communities	24	4,870	0	3,919	0	0%	0	0%	0	0%
Pulleys	24	4,870	0	3,919	0	0%	0	0%	0	0%
Shoe Dyers	24	4,870	0	3,919	0	0%	0	0%	0	0%
Arboretums	23	4,877	0	3,919	0	0%	0	0%	0	0%
Cylinders - Hydrostatic Testing	23	4,877	0	3,919	0	0%	0	0%	0	0%
Escalators	22	4,879	0	3,919	0	0%	0	0%	0	0%
Indexing Service - Book, Periodical	22	4,879	0	3,919	0	0%	0	0%	0	0%
Rockfall Mitigation	22	4,879	0	3,919	0	0%	0	0%	0	0%
Rubber - Crude	22	4,879	0	3,919	0	0%	0	0%	0	0%
Luggage Covers	21	4,883	2	3,444	0	0%	1	100%	0	0%
Marijuana - Grower	21	4,883	2	3,161	1	50%	1	50%	0	0%
Motion Picture Film Libraries	21	4,883	1	3,444	0	0%	1	100%	0	0%
Motion Picture Film Storage	21	4,883	0	3,919	0	0%	0	0%	0	0%
Poison Control Centers	21	4,883	0	3,919	0	0%	0	0%	0	0%
Spark Plugs	21	4,883	0	3,919	0	0%	0	0%	0	0%
Tobacco Machinery	21	4,883	0	3,919	0	0%	0	0%	0	0%
Agates	20	4,890	0	3,919	0	0%	0	0%	0	0%
Batching Equipment	20	4,890	0	3,919	0	0%	0	0%	0	0%
Brass Fabricators	20	4,890	0	3,919	0	0%	0	0%	0	0%
Geophysical Apparatus	20	4,890	0	3,919	0	0%	0	0%	0	0%
Planetariums	20	4,890	0	3,919	0	0%	0	0%	0	0%
Artist - Touch Up	19	4,895	0	3,919	0	0%	0	0%	0	0%
Balancing Equipment	19	4,895	0	3,919	0	0%	0	0%	0	0%
Chimneys - Prefabricated	19	4,895	0	3,919	0	0%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Cleaners & Dyers Supplies	19	4,895	1	3,444	0	0%	1	100%	0	0%
Missile & Rocket Components - Manufacturers	19	4,895	0	3,919	0	0%	0	0%	0	0%
Nailing Machinery	19	4,895	0	3,919	0	0%	0	0%	0	0%
Oils - ReRefined	19	4,895	0	3,919	0	0%	0	0%	0	0%
Pewterware	19	4,895	0	3,919	0	0%	0	0%	0	0%
Scultors Equipment & Supplies	19	4,895	1	3,444	1	100%	0	0%	0	0%
Tape Recorders - Sound - Supplies & Parts	19	4,895	0	3,919	0	0%	0	0%	0	0%
Titling Service - Television & Motion Pictures	19	4,895	1	3,444	0	0%	1	100%	0	0%
Vibrators - Industrial	19	4,895	0	3,919	0	0%	0	0%	0	0%
Jigs & Fixtures	18	4,907	0	3,919	0	0%	0	0%	0	0%
Livestock - Commission	18	4,907	0	3,919	0	0%	0	0%	0	0%
Venetian Blinds - Repair	18	4,907	0	3,919	0	0%	0	0%	0	0%
Barometers	17	4,910	0	3,919	0	0%	0	0%	0	0%
Geographers	17	4,910	0	3,919	0	0%	0	0%	0	0%
Printers - Cellophane, Foil	17	4,910	0	3,919	0	0%	0	0%	0	0%
Safety Caps	17	4,910	0	3,919	0	0%	0	0%	0	0%
Seismograph Equipment & Supplies	17	4,910	0	3,919	0	0%	0	0%	0	0%
Shims	17	4,910	0	3,919	0	0%	0	0%	0	0%
Cinders	16	4,916	0	3,919	0	0%	0	0%	0	0%
Coal Washing	16	4,916	0	3,919	0	0%	0	0%	0	0%
Cold Type Composition	16	4,916	0	3,919	0	0%	0	0%	0	0%
Doll Manufacturers Equipment & Supplies	16	4,916	0	3,919	0	0%	0	0%	0	0%
Drug Discovery Provider	16	4,916	0	3,919	0	0%	0	0%	0	0%
Flashers - Electric	16	4,916	2	3,161	2	100%	0	0%	0	0%
Grommets	16	4,916	0	3,919	0	0%	0	0%	0	0%
Laces	16	4,916	0	3,919	0	0%	0	0%	0	0%
Magnetic Inspection Service	16	4,916	0	3,919	0	0%	0	0%	0	0%
Paper Towels	16	4,916	0	3,919	0	0%	0	0%	0	0%
Power Take - Offs	16	4,916	0	3,919	0	0%	0	0%	0	0%
Shovels - Power	16	4,916	0	3,919	0	0%	0	0%	0	0%
Soil Control Service	16	4,916	0	3,919	0	0%	0	0%	0	0%
Sugar Brokers & Wholesalers	16	4,916	0	3,919	0	0%	0	0%	0	0%
Box Openers	15	4,930	0	3,919	0	0%	0	0%	0	0%
Burlap	15	4,930	0	3,919	0	0%	0	0%	0	0%
Cryotherapy	15	4,930	0	3,919	0	0%	0	0%	0	0%
Deodorizing Equipment	15	4,930	0	3,919	0	0%	0	0%	0	0%
Etching Equipment & Supplies	15	4,930	0	3,919	0	0%	0	0%	0	0%
Flanges	15	4,930	0	3,919	0	0%	0	0%	0	0%
Fuel Tax Service	15	4,930	1	3,444	1	100%	0	0%	0	0%
Inserts - Screw Thread	15	4,930	0	3,919	0	0%	0	0%	0	0%
Linoleum Layers Equipment & Supplies	15	4,930	0	3,919	0	0%	0	0%	0	0%
Motion Picture Laboratories	15	4,930	0	3,919	0	0%	0	0%	0	0%
Oil Hole Covers	15	4,930	0	3,919	0	0%	0	0%	0	0%
Pillows - Renovating	15	4,930	0	3,919	0	0%	0	0%	0	0%
Pop-up Stores	15	4,930	2	3,161	0	0%	2	100%	0	0%
Synagogues	15	4,930	1	3,444	1	100%	0	0%	0	0%
Tank Heads	15	4,930	0	3,919	0	0%	0	0%	0	0%
Custom Synthesis	14	4,945	0	3,919	0	0%	0	0%	0	0%
Excelsior	14	4,945	0	3,919	0	0%	0	0%	0	0%
Gas Boosters	14	4,945	0	3,919	0	0%	0	0%	0	0%
Livestock Grooming	14	4,945	0	3,919	0	0%	0	0%	0	0%
Pattern Makers Equipment & Supplies	14	4,945	0	3,919	0	0%	0	0%	0	0%
Stakes	14	4,945	0	3,919	0	0%	0	0%	0	0%
Tennis Court Enclosures	14	4,945	0	3,919	0	0%	0	0%	0	0%
Brake Shoe Bonding & Exchanging	13	4,952	0	3,919	0	0%	0	0%	0	0%
Christian Science Practitioners	13	4,952	1	3,444	1	100%	0	0%	0	0%
Colls - Fin	13	4,952	0	3,919	0	0%	0	0%	0	0%
Dyers - Industrial	13	4,952	0	3,919	0	0%	0	0%	0	0%
Fire Doors & Shutters	13	4,952	0	3,919	0	0%	0	0%	0	0%
Fur Dressers & Dyers	13	4,952	0	3,919	0	0%	0	0%	0	0%
Perforated Materials	13	4,952	0	3,919	0	0%	0	0%	0	0%
Slicing Machines	13	4,952	0	3,919	0	0%	0	0%	0	0%
Snow Making Machines	13	4,952	0	3,919	0	0%	0	0%	0	0%
Thermograph Equipment & Supplies	13	4,952	1	3,444	1	100%	0	0%	0	0%
Chairs	12	4,966	0	3,919	0	0%	0	0%	0	0%
Dehydrating Equipment	12	4,966	0	3,919	0	0%	0	0%	0	0%
Motion Picture Research Service	12	4,966	0	3,919	0	0%	0	0%	0	0%
Rulers & Yardsticks	12	4,966	0	3,919	0	0%	0	0%	0	0%
Brake Fluids	11	4,966	0	3,919	0	0%	0	0%	0	0%
Desk Pads & Accessories	11	4,966	0	3,919	0	0%	0	0%	0	0%
Enameling, Japanning & Lacquering	11	4,966	0	3,919	0	0%	0	0%	0	0%
Gold Stamping	11	4,966	0	3,919	0	0%	0	0%	0	0%
Ice Crushers	11	4,966	0	3,919	0	0%	0	0%	0	0%
Jigs & Fixtures - Components	11	4,966	0	3,919	0	0%	0	0%	0	0%
Lithographic Negatives & Plates	11	4,966	0	3,919	0	0%	0	0%	0	0%
Measuring Tapes & Rules	11	4,966	0	3,919	0	0%	0	0%	0	0%
Pole Line Equipment	11	4,966	0	3,919	0	0%	0	0%	0	0%
Stencil Cutting Machines	11	4,966	0	3,919	0	0%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Teletypewriters & Systems	11	4,966	1	3,444	1	100%	0	0%	0	0%
Wire Straighten & Cut	11	4,966	0	3,919	0	0%	0	0%	0	0%
Broaching	10	4,978	0	3,919	0	0%	0	0%	0	0%
Chute Cleaning	10	4,978	0	3,919	0	0%	0	0%	0	0%
Compasses	10	4,978	0	3,919	0	0%	0	0%	0	0%
Dishwashing Machines - Supplies & Parts	10	4,978	0	3,919	0	0%	0	0%	0	0%
Doors - Vinyl	10	4,978	0	3,919	0	0%	0	0%	0	0%
Fishing Licenses	10	4,978	0	3,919	0	0%	0	0%	0	0%
Leather Finishes	10	4,978	0	3,919	0	0%	0	0%	0	0%
Malt & Hops	10	4,978	0	3,919	0	0%	0	0%	0	0%
Masts & Spars	10	4,978	0	3,919	0	0%	0	0%	0	0%
Moorage	10	4,978	0	3,919	0	0%	0	0%	0	0%
Neckwear - Wholesale & Manufacturers	10	4,978	0	3,919	0	0%	0	0%	0	0%
Racquetball Courts - Public	10	4,978	0	3,919	0	0%	0	0%	0	0%
Rings - Retaining	10	4,978	0	3,919	0	0%	0	0%	0	0%
Strippers - Mechanical	10	4,978	0	3,919	0	0%	0	0%	0	0%
Tanks - Used	10	4,978	0	3,919	0	0%	0	0%	0	0%
Towels - Industrial	10	4,978	0	3,919	0	0%	0	0%	0	0%
Winding Machinery	10	4,978	0	3,919	0	0%	0	0%	0	0%
Autographic Registers & Supplies	9	4,995	0	3,919	0	0%	0	0%	0	0%
Babbitt Metals	9	4,995	0	3,919	0	0%	0	0%	0	0%
Bronze Powders & Liquids	9	4,995	0	3,919	0	0%	0	0%	0	0%
China & Glassware - Renting	9	4,995	0	3,919	0	0%	0	0%	0	0%
Dining Car Builders	9	4,995	2	3,161	0	0%	2	100%	0	0%
Embossing	9	4,995	0	3,919	0	0%	0	0%	0	0%
Pants	9	4,995	0	3,919	0	0%	0	0%	0	0%
Rattan, Reeds & Willows	9	4,995	0	3,919	0	0%	0	0%	0	0%
Stamp Pads	9	4,995	1	3,444	1	100%	0	0%	0	0%
Tailoring Instruction	9	4,995	0	3,919	0	0%	0	0%	0	0%
Caissons - Structural	8	5,005	0	3,919	0	0%	0	0%	0	0%
Drone Servicing & Maintenance	8	5,005	1	3,444	0	0%	1	100%	0	0%
Flock Manufacturers & Processors	8	5,005	0	3,919	0	0%	0	0%	0	0%
Folding Machines	8	5,005	0	3,919	0	0%	0	0%	0	0%
Motion Picture Technicians	8	5,005	0	3,919	0	0%	0	0%	0	0%
Oil Seeds	8	5,005	0	3,919	0	0%	0	0%	0	0%
Radio Program Surveys	8	5,005	0	3,919	0	0%	0	0%	0	0%
Steel & Brass Stamps	8	5,005	5	2,619	2	40%	3	60%	0	0%
Steeple & Spires	8	5,005	0	3,919	0	0%	0	0%	0	0%
Buoys - Marine	7	5,014	0	3,919	0	0%	0	0%	0	0%
Chucks	7	5,014	0	3,919	0	0%	0	0%	0	0%
Demagnetizers	7	5,014	0	3,919	0	0%	0	0%	0	0%
Dredging Machinery	7	5,014	0	3,919	0	0%	0	0%	0	0%
Gavels	7	5,014	0	3,919	0	0%	0	0%	0	0%
Magnetic Inspection Equipment	7	5,014	0	3,919	0	0%	0	0%	0	0%
Pipe - Used	7	5,014	0	3,919	0	0%	0	0%	0	0%
Shafting	7	5,014	0	3,919	0	0%	0	0%	0	0%
Suicide Prevention Service	7	5,014	0	3,919	0	0%	0	0%	0	0%
Tear Gas	7	5,014	0	3,919	0	0%	0	0%	0	0%
Tree Climbing Instruction	7	5,014	0	3,919	0	0%	0	0%	0	0%
Umbrellas - Repairing	7	5,014	0	3,919	0	0%	0	0%	0	0%
Assavers Supplies	6	5,026	0	3,919	0	0%	0	0%	0	0%
Bowling Lane Refinish & Repair	6	5,026	0	3,919	0	0%	0	0%	0	0%
Breakfast Nooks & Booths	6	5,026	0	3,919	0	0%	0	0%	0	0%
Clay	6	5,026	0	3,919	0	0%	0	0%	0	0%
Concrete Vibrators	6	5,026	0	3,919	0	0%	0	0%	0	0%
Couplings	6	5,026	0	3,919	0	0%	0	0%	0	0%
Latex - Liquid	6	5,026	0	3,919	0	0%	0	0%	0	0%
Linoleum - Wholesale & Manufacturers	6	5,026	0	3,919	0	0%	0	0%	0	0%
Matches	6	5,026	0	3,919	0	0%	0	0%	0	0%
Microwave Ovens - Dealers	6	5,026	0	3,919	0	0%	0	0%	0	0%
Oceanographers	6	5,026	0	3,919	0	0%	0	0%	0	0%
Podiatrists Reference Service	6	5,026	0	3,919	0	0%	0	0%	0	0%
Print Cutters	6	5,026	0	3,919	0	0%	0	0%	0	0%
Punch Presses	6	5,026	0	3,919	0	0%	0	0%	0	0%
Reflectors	6	5,026	0	3,919	0	0%	0	0%	0	0%
Sweaters - Trimming Service	6	5,026	0	3,919	0	0%	0	0%	0	0%
Wire Strippers	6	5,026	0	3,919	0	0%	0	0%	0	0%
Aprons - Industrial	5	5,043	0	3,919	0	0%	0	0%	0	0%
Boxes - Wire Bound	5	5,043	0	3,919	0	0%	0	0%	0	0%
Coat Fronts	5	5,043	0	3,919	0	0%	0	0%	0	0%
Collapsible Tubes	5	5,043	0	3,919	0	0%	0	0%	0	0%
Convents & Monasteries	5	5,043	0	3,919	0	0%	0	0%	0	0%
Dusters & Dusting Cloths	5	5,043	0	3,919	0	0%	0	0%	0	0%
Jade & Jade Goods	5	5,043	0	3,919	0	0%	0	0%	0	0%
Metallizing Equipment	5	5,043	0	3,919	0	0%	0	0%	0	0%
Oils - Animal & Fish	5	5,043	0	3,919	0	0%	0	0%	0	0%
Perfumino - Fabric, Paper	5	5,043	0	3,919	0	0%	0	0%	0	0%
Pile Driving Equipment	5	5,043	0	3,919	0	0%	0	0%	0	0%

US BBB
2016 Statistics
Sorted by Inquiries

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Rayon Fabrics	5	5,043	0	3,919	0	0%	0	0%	0	0%
Sanitary Napkins	5	5,043	0	3,919	0	0%	0	0%	0	0%
Solder	5	5,043	0	3,919	0	0%	0	0%	0	0%
Solvents - Reclaiming	5	5,043	0	3,919	0	0%	0	0%	0	0%
Tape Applying & Dispensing Machines	5	5,043	0	3,919	0	0%	0	0%	0	0%
Tin	5	5,043	0	3,919	0	0%	0	0%	0	0%
Bridge Instruction	4	5,060	0	3,919	0	0%	0	0%	0	0%
Cloud Services	4	5,060	0	3,919	0	0%	0	0%	0	0%
Combs	4	5,060	0	3,919	0	0%	0	0%	0	0%
Counterfeit Money Detection Devices	4	5,060	0	3,919	0	0%	0	0%	0	0%
Criminologists	4	5,060	0	3,919	0	0%	0	0%	0	0%
Encyclopedia & Book Sales by Mail	4	5,060	0	3,919	0	0%	0	0%	0	0%
Geochemists	4	5,060	0	3,919	0	0%	0	0%	0	0%
Handkerchiefs	4	5,060	0	3,919	0	0%	0	0%	0	0%
Nuclear Reactor - Manufacturers	4	5,060	0	3,919	0	0%	0	0%	0	0%
Perforating Machines	4	5,060	0	3,919	0	0%	0	0%	0	0%
Sprockets	4	5,060	0	3,919	0	0%	0	0%	0	0%
Washing Machines & Dryers - Wholesale & Manufacturers	4	5,060	1	3,444	1	100%	0	0%	0	0%
Attorneys & Lawyers - Condominium Conversion	3	5,072	0	3,919	0	0%	0	0%	0	0%
Bathing Beaches	3	5,072	0	3,919	0	0%	0	0%	0	0%
Bottles - Used	3	5,072	0	3,919	0	0%	0	0%	0	0%
Chewing Gum	3	5,072	0	3,919	0	0%	0	0%	0	0%
Coils - Plate	3	5,072	0	3,919	0	0%	0	0%	0	0%
Creosote	3	5,072	0	3,919	0	0%	0	0%	0	0%
Dials	3	5,072	0	3,919	0	0%	0	0%	0	0%
Doughnut Machines & Supplies	3	5,072	0	3,919	0	0%	0	0%	0	0%
Drill Presses	3	5,072	0	3,919	0	0%	0	0%	0	0%
Geologists Supplies	3	5,072	0	3,919	0	0%	0	0%	0	0%
Grain Inspection Supplies	3	5,072	0	3,919	0	0%	0	0%	0	0%
Gumming Service	3	5,072	0	3,919	0	0%	0	0%	0	0%
Hematology	3	5,072	0	3,919	0	0%	0	0%	0	0%
Knit Goods Blocking Service	3	5,072	0	3,919	0	0%	0	0%	0	0%
Marijuana - Processor	3	5,072	0	3,919	0	0%	0	0%	0	0%
Mezzanines & Platforms	3	5,072	0	3,919	0	0%	0	0%	0	0%
Monorail Systems	3	5,072	0	3,919	0	0%	0	0%	0	0%
Oilcloth	3	5,072	0	3,919	0	0%	0	0%	0	0%
Ore	3	5,072	0	3,919	0	0%	0	0%	0	0%
Pennants	3	5,072	0	3,919	0	0%	0	0%	0	0%
Pine & Roller Covering Materials	3	5,072	0	3,919	0	0%	0	0%	0	0%
Thermocouples	3	5,072	0	3,919	0	0%	0	0%	0	0%
Zinc Oxide	3	5,072	0	3,919	0	0%	0	0%	0	0%
Anodes	2	5,095	0	3,919	0	0%	0	0%	0	0%
Bacteriologists	2	5,095	0	3,919	0	0%	0	0%	0	0%
Coin Wrappers	2	5,095	0	3,919	0	0%	0	0%	0	0%
Diaries	2	5,095	0	3,919	0	0%	0	0%	0	0%
Drop Cloths	2	5,095	0	3,919	0	0%	0	0%	0	0%
Flame proofing Materials	2	5,095	0	3,919	0	0%	0	0%	0	0%
Fuses - Electric	2	5,095	0	3,919	0	0%	0	0%	0	0%
Grain Exchanges	2	5,095	0	3,919	0	0%	0	0%	0	0%
Hampers - Wholesale & Manufacturers	2	5,095	0	3,919	0	0%	0	0%	0	0%
Lead Burning	2	5,095	0	3,919	0	0%	0	0%	0	0%
Livestock Spraying	2	5,095	0	3,919	0	0%	0	0%	0	0%
Meat Pattv. Molding Machines	2	5,095	0	3,919	0	0%	0	0%	0	0%
Micrometers	2	5,095	0	3,919	0	0%	0	0%	0	0%
Oils - Hydrogenated	2	5,095	0	3,919	0	0%	0	0%	0	0%
Radio Direction Finders	2	5,095	0	3,919	0	0%	0	0%	0	0%
Rope Splicing	2	5,095	1	3,444	0	0%	1	100%	0	0%
Sanitariums	2	5,095	0	3,919	0	0%	0	0%	0	0%
Shortening	2	5,095	0	3,919	0	0%	0	0%	0	0%
Strainers - Wholesale & Manufacturers	2	5,095	0	3,919	0	0%	0	0%	0	0%
Tariff Bureaus	2	5,095	0	3,919	0	0%	0	0%	0	0%
Balls - Glass	1	5,115	0	3,919	0	0%	0	0%	0	0%
Cave Exploration Equipment & Supplies	1	5,115	0	3,919	0	0%	0	0%	0	0%
China Decorators	1	5,115	0	3,919	0	0%	0	0%	0	0%
Comparators	1	5,115	0	3,919	0	0%	0	0%	0	0%
Leather Findings	1	5,115	0	3,919	0	0%	0	0%	0	0%
Oil Well Fire Extinguishing	1	5,115	0	3,919	0	0%	0	0%	0	0%
Oils - Cutting	1	5,115	0	3,919	0	0%	0	0%	0	0%
Ship Cleaning	1	5,115	0	3,919	0	0%	0	0%	0	0%
Ship Registers	1	5,115	0	3,919	0	0%	0	0%	0	0%
Stone Slinger	1	5,115	0	3,919	0	0%	0	0%	0	0%
Sweeping Compounds	1	5,115	0	3,919	0	0%	0	0%	0	0%
Tanks - Wooden	1	5,115	0	3,919	0	0%	0	0%	0	0%
Teletypewriters Supplies	1	5,115	0	3,919	0	0%	0	0%	0	0%
Tin ware	1	5,115	0	3,919	0	0%	0	0%	0	0%
Universal Joints	1	5,115	0	3,919	0	0%	0	0%	0	0%
Swaging	0	5,130	1	3,444	1	100%	0	0%	0	0%