TOTAL 145,183,427 799,502 633,894 79% 151,369 19% Telephones 477,339 51 32,956 1 32,650 9% 228 1% Cable TV 247,939 94 32,490 2 32,224 9% 253 1% Cell Phone Supplies 232,212 109 32,200 3 31,597 98% 454 1% New Car Dealers 1,663,355 11 23,684 420,281 86% 5,332 14% 150 8% 6,343 39% Used Car Dealers 2,270,600 5 14,760 7 10,554 72% 3,374 27% Bank 497,936 48 10,860 9 10,498 96% 351 3% Collections Agencies 1,472,30 54 9,227 11 8,831 96% 365 4% Dank 499,930 10 8,845 12 6,727 76% 1616 21%	14,238 78 22 39 106 466 279 231 149 31 31 39 29 302 52 9 300 121	00 00 00 00 00 20 20 20 10 10 00 00 00 00 00 00
Cable TV. 247.939 94 32,499 2 32,224 99% 253 1% Cell Prone Supplies 223,512 109 32,090 31,557 98% 454 1% New Car Dealers 1,664,355 11 23,689 4 20,281 86% 3,302 14% Collections Agencies 2,189,173 6 15,842 6 144,373 91% 1,109 8% Used Car Dealers 2,270,600 5 14,760 7 10,554 2,270 3 37% 7% Unratity Extores 944,213 21 11,733 8 10,468 96% 351 3% Home Warranty Plans 47,230 10 8,485 12 6,727 76% 1816 21% Property Management 1,474,809 12 8,945 12 6,722 76% 1816 21% Property Management 1,335,018 15 7,454 16 5,111 6,569 18%	22 39 106 466 279 231 149 31 39 29 302 52 52 9 300 121	000 000 200 200 000 000 000 000 000 000
Cell Prone Supples 222,512 109 32,090 3 31,597 99% 454 1% New Car Dealers 1,664,355 11 22,689 4 20,818 86% 3,302 14% Collections Agencies 2,189,172 6 15,942 6 14,273 91% 1,190 8% Used Car Dealers 2,270,600 5 14,760 7 10,554 72% 3,974 27% Furniture Stores 944,233 27 11,753 8 10,366 88% 1,244 11% Bank 447,230 54 9,230 10 8,440 96% 351 4% Insurance Companies 1,804,150 10 9,227 11 8,843 96% 351 4% Online Shopping 10,93,404 23 8,945 12 6,727 76% 1,816 21% Property Management 1,474,809 12 8,965 13 6,560 81% 1,424 18% Department Stores 104,796 256 7,659 15 <t< td=""><td>39 106 466 279 231 149 31 39 29 302 52 52 9 302 52 9 30 121</td><td>000 000 200 000 000 000 000 000 000</td></t<>	39 106 466 279 231 149 31 39 29 302 52 52 9 302 52 9 30 121	000 000 200 000 000 000 000 000 000
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Wholesale Electronic Supplies 46,096 511 4,195 34 3,906 93% 284 7% General Contractor 3,708,701 2 3,869 35 2,008 52% 1,732 45% Electric Companies 245,286 97 3,812 36 3,644 96% 165 4% Financial Services 1,372,429 14 3,722 37 3,357 90% 310 8%	12	00
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Financial Services 1,372,429 14 3,722 37 3,357 90% 310 8%	3	00
	55	
	166	
Payment Processing Services 204,458 129 3,664 39 3,600 98% 61 2%	3	00
Home Builders 1,992,334 7 3,563 40 2,959 83% 577 16%	27	10
Health Products 395,168 61 3,505 40 2,555 65 % 577 10 %	136	
Loans 1,195,983 19 3,504 42 2,950 84% 429 12%	130	
Interference Interference<	123	
		-
Building Materials 152,126 187 3,422 44 3,343 98% 77 2%	2	
Plumber 2,273,998 4 3,378 45 2,506 74% 817 24%	55	
Tablet Equipment 151,385 188 3,356 46 2,638 79% 680 20%	38	
Pest Control 994,381 25 3,337 47 2,881 86% 427 13%	29	
Catalog Shopping 376,121 68 3,290 48 2,935 89% 340 10%	15	
Dentist 543,273 44 3,103 49 2,345 76% 733 24%	25	
Health Club 122,769 226 3,097 50 2,702 87% 371 12%	24	
Electronic Equipment Dealers 163,744 172 3,059 51 2,752 90% 302 10%	5	-
Delivery Service 120,974 228 2,999 52 2,680 89% 289 10%	-	
Heating and Air Conditioning 1,932,129 8 2,967 53 2,415 81% 502 17%	30	
Prepaid Credit Cards 63,016 393 2,876 54 2,826 98% 30 1%	-	
Computer Hardware 415,523 59 2,834 55 2,284 81% 499 18%	30	20

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Jewelry Stores	584,975	38	2,771	56	1,937	70%	808	29%	26	1%
Fitness Center	112,355	243	2,763	57	1,899	69%	819	30%	45	2%
Mortgage Broker	996,487	24	2,729	58	2,573	94%	137	5%	19	1%
Towing Company	368,271	70	2,718	59	1,339	49%	1,341	49%	38	
Major Appliance Dealers	264,198	89	2,714	60	2,430	90%	223	8%	61	2%
Event Ticket Sales	395,085	62	2,648	61	2,423	92%	214	8%	11	0%
Newspaper	52,884	453	2,644	62	2,449	93%	189	7%	6	
Real Estate	751,800	30	2,515	63	1,799	72%	682	27%	34	1%
New Auto Parts	417,955	56	2,515	64	1,917	76%	570	23%	24	1%
Credit Union	225,957	114	2,479	65	2,291	92%	183	7%	5	
Home Accessories	58,703	413	2,479	66	2,291	89%	220	9%	37	2%
				67		99%		9% 1%	37	2%
Coupon Books	56,917	427	2,365		2,330		34	18%	1	
Lawn Maintenance	579,899	39	2,332	68	1,873	80%	422		37	2%
Air Conditioning Contractor	1,115,751	22	2,295	69	1,883	82%	393	17%	19	
Garbage Removal	171,283	164	2,262	70	1,803	80%	433	19%	26	
Retail Florist	124,760	220	2,217	71	1,894	85%	309	14%	14	
Computer Dealers	158,048	179	2,082	72	1,942	93%	123	6%	17	1%
Moving and Storage Companies	320,154	77	2,077	73	1,412	68%	634	31%	31	1%
Hospital	134,723	205	2,059	74	1,674	81%	380	18%	5	
Security System Monitors	308,504	79	2,047	75	1,810	88%	203	10%	34	2%
Auto Body Repair and Painting	653,316	34	2,027	76	1,273	63%	723	36%	31	2%
Home Electronics	171,323	163	2,020	77	1,851	92%	145	7%	24	1%
Transportation	186,978	146	2,012	78	459	23%	1,541	77%	12	1%
Landscape Contractors	1,217,116	18	1,856	79	916	49%	875	47%	65	4%
Information Bureaus	114,578	240	1,741	80	1,590	91%	126	7%	25	1%
Insurance Services Office	479,051	50	1,736	81	1,543	89%	159	9%	34	2%
Auto Manufacturers	39,911	560	1,710	82	1,613	94%	89	5%	8	
Vacation Timeshare	146,084	194	1,702	83	1,649	97%	38	2%	15	
Storage Units	118,900	230	1,682	84	1,363	81%	308	18%	11	1%
Mattress	191,130	141	1,676	85	1,442	86%	213	13%	21	1%
Major Appliance Services	329,340	75	1,674	86	963	58%	633	38%	78	
Auto Insurance	222,553	119	1,673	87	1,428	85%	232	14%	13	1%
Health	343,401	72	1,649	88	1,420	70%	474	29%	20	1%
Online Travel Agency	164,556	170	1,649	88	1,481	90%	156	9%	12	1%
Vitamins and Supplements	375,831	69	1,630	90	1,133	70%	453	28%	44	3%
Lawyers	1,381,208	13	1,628	91	1,161	71%	425	26%	42	3%
Computer Software Developers	193,287	138	1,622	92	1,453	90%	145	9%	24	1%
Banking Services	28,599	715	1,598	93	1,530	96%	67	4%	1	0%
Car Wash	79,858	320	1,575	94	903	57%	597	38%	75	
New Carpet	311,474	78	1,564	95	1,448	93%	108	7%	8	
Retail Shoes	206,882	127	1,556	96	1,080	69%	436	28%	40	
Extended Warranty Contract Service Companies	200,782	133	1,544	97	1,393	90%	98	6%	53	3%
Motel	34,680	622	1,514	98	795	53%	700	46%	19	1%
Tire Dealers	159,366	178	1,514	98	1,075	71%	421	28%	18	1%
Not Elsewhere Classified	102,694	261	1,507	100	569	38%	874	58%	64	4%
Mailing Services	76,985	331	1,503	101	1,322	88%	175	12%	6	0%
Tree Service	988,461	26		102	631	42%		51%	105	
Internet Marketing Services	642,128	35		103	1,246			14%	31	2%
Credit Card Merchant Services	196,826	135		105	1,374	93%		7%	6	
Natural Gas Companies	67,557	368		105	1,343			7%	0	
Wholesale Major Appliances	29,233	700	1,430	105	1,343	97%	34	2%	13	
Pool Contractors	708,399	32		108	1,383	75%	330	2%	13	
Web Hosting	144,746	195	1,405	108	1,257	89%	133	9%	15	
Dry Cleaners	90,916	290	1,402	109					32	
Electronic Equipment Repair	71,698	352	1,386	110	1,220	88%	155	11%	11	1%

TOTAL 153,182,422 799,523 633,894 79% 151,326 19% 14,238 Online Gaming 77,615 553 1,330 111 1,065 74% 360 26% 55 Sporting Goods Retail 136,163 13 1,271 112 16% 264 135 278 128	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Sporting Goods Betail 199,168 137 1,273 112 1,089 796 264 198 005 Tax Return Proparation 389,051 65 1,338 114 871 556 438 338 29 Vamens Clothing 100,058 268 1,222 115 596 275 268 218 248 Medical Equipment 114,215 243 1,267 118 095 778 288 218 248 Medical Equipment 196,127 118 1,279 119 049 596 247 728 637 Painting Contractors 1,280,001 17 1,276 119 149 596 347 386 511 436 571 Randig Equipment 119,594 149 1,220 121 656 536 630 435 151 435 151 435 151 436 121 140 1,128 565 566 636 630	TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Heath Bourance 211,210 1.23 1.34 1.121 90% 1.121 10% 8 Womens Clothing 100,058 268 1.232 115 545 41% 77% 7.86 110 215 545 41% 77% 7.86 71% 7.86 71% 7.86 71% 7.86 71% 7.86 71% 7.86 71% 7.86 71% 7.86 71% 7.86 71% 7.86 71% 7.86 71% 7.86 71% 7.86 71% <td>Online Gaming</td> <td>71,815</td> <td>351</td> <td>1,380</td> <td>111</td> <td>1,015</td> <td>74%</td> <td>360</td> <td>26%</td> <td>5</td> <td>0%</td>	Online Gaming	71,815	351	1,380	111	1,015	74%	360	26%	5	0%
Tax Return Preparation 384,051 65 1,32 114 671 676 438 376 297 Magazine Sales 114,215 241 1,227 116 995 778 266 114 Heal Reservation 65,349 383 1,281 117 1,217 956 651 5% 38 Medical Equipment 196,127 136 1,272 110 645 5% 584 464 Auto Warranty Processing 233,837 107 1,265 120 650 584 464 Auto Warranty Processing 123,138 100 1,265 120 650 584 646 476 Transmission 227,224 112 1,455 122 695 878 123 138 131 138 135 137 176 122 122 680 132 186 564 476 676 676 678 133 138 130 131 138 130 131 138 131 134 130 131 136 131 <td>Sporting Goods Retail</td> <td>195,168</td> <td>137</td> <td>1,373</td> <td>112</td> <td>1,089</td> <td>79%</td> <td>264</td> <td>19%</td> <td>20</td> <td>1%</td>	Sporting Goods Retail	195,168	137	1,373	112	1,089	79%	264	19%	20	1%
Warmens Clothing 100,058 2.28 1.322 115 545 414 776 2.28 2.34 Hotel Reservation .65,349 383 1,281 110 1.921 95% 661 5% 33 Medical Equipment .190,127 136 1,273 118 992 7% 2.27 2.2% 100 Auto Warrath Processing .233,827 107 1,267 120 1,212 95% 558 4% 444 Auto Warrath Processing .233,827 110 1,267 120 1,212 662 55% 515 42% 577 Beauty Stain .125,94 .142 .120 62 65% 548 45% 578 45% 538 45% 531 42% 577 52 102 62 55% 45% 548 45% 545 42% 55% 548 45% 541 545 547 547 547 547 547 547	Health Insurance	211,210	123	1,354	113	1,217	90%	129	10%	8	1%
Magazine Sales 114,215 241 1,282 116 995 77% 268 21% 241 Medical Equipment 159,127 136 1,278 118 992 78% 227 22% 100 Paining Contractors 1,268,001 17 1,278 119 645 55% 658 46% 444 Auto Warranty Processing 233,837 107 1,228 121 656 55% 158 42% 557 Camping Equipment 12,594 1,195 1,222 122 66 53% 638 46% 571 Va belers 190,179 142 1,162 124 860 69% 221 28% 39 138 139 135 147 6,48 56 63% 615 14% 152 127 1478 148 148 148 150 135 147% 130 131 140 130 131 146 148 147% 1	Tax Return Preparation	384,051	65	1,338	114	871	65%	438	33%	29	2%
i+otel Reservation 65,349 383 1,281 117 1,172 95% 6.1 5% 33 Painting Contractors 1,268,001 17 1,273 118 902 78% 6.01 5% 589 46% 444 Auto Warant Processing 233,837 107 1,207 1,212 95% 6.01 5% 589 46% 444 Auto Warant Processing 123,944 1,195 122 6.05 5% 589 46% 571 Rampine Equipment 12,944 1,195 122 6.05 5% 658 45% 393 Commetics Sales 129,390 13 1,165 128 668 69% 511 13% 130 136 136 136 137 136 130 131 130 131 130 131 130 131 130 131 130 131 130 131 130 131 131 131 131 134	Womens Clothing	100,058	268	1,322	115	545	41%	732	55%	45	3%
Medical Equipment 196,127 116 1.278 118 992 78% 272 22% 104 Paining Contractors 1.268,001 1.7 1.278 119 645 50% 538 46% 444 Auto Waranty Processing 123,337 107 1.267 120 1.212 96% 538 458 45% 557 558 558 45% 557 578 558 558 45% 558 45% 558 45% 558 45% 558 45% 558 45% 559 45% 559 45% 559 45% 559 45% 559 45% 559 45% 559 559 559 155 556 15,12 116 124 160 554 45% 14% 126% 550 158 158 550 158 158 158 550 153 146 113 131 159 131 131 131 130 131 130 130 131 130 130 130 130 130 13		114,215	241	1,287	116	995	77%	268	21%	24	2%
Painting Contractors 1.268,001 17 1.278 119 645 50% 589 46% Auto Warranty Processing 233,87 107 1.267 120 1.212 56% 34 37% 127 Baauty Salon 118,4136 149 1.228 121 1656 53% 515 42% 377 RV Dealers 119,079 142 1.125 122 265 56% 383 195 178 Transmission 227,224 112 1.162 126 554 45% 566 Pre-Pad Phone Card 22,976 805 1.152 127 1.079 94% 71 6% 22 Traskel Cubo 239,430 102 1.138 131 131 134 134 134 134 134 134 134 134 148 135 134 135 134 134 146 135 136 138 126 134 126 136	Hotel Reservation	65,349	383	1,281	117	1,217	95%	61	5%	3	0%
Auto Waranty Processing 233,837 107 1.267 120 1.212 96% 34 3% 221 Camping Equipment 112,594 1.195 1.222 122 62 5% 589 48% 577 Ky Dealers 190,179 142 1.195 123 1.027 86% 153 13% 155 Grametics Sales 122,7224 112 1.162 124 805 69% 321 28% 39 Genetics Sales 129,397 213 1.162 126 554 48% 46 47% 56 Pre-Paid Phone Card 122,76 805 1.152 127 1.079 94% 71 6% 21 Towel Cubo 199,975 176 1.145 128 895 78% 217 19% 6 1% 13 Discount Stores 16,257 1.021 1.138 130 1.131 124 144 13% 326 13% 16% 6% 9 9 131 146 6% 155 16%	Medical Equipment	196,127	136	1,279	118	992	78%	277	22%	10	1%
Beauty Salon 184,136 149 1.228 1.21 6.56 53% 515 42% 577 Romping Equipment 12,294 1.195 1.222 1.02 86% 515 13% 155 RV Dealers 190,179 142 1.195 122 1.02 86% 512 13% 155 Transmission 227,224 112 1.165 124 805 83% 155 17% 28 Beauty Supplies 134,796 204 1.155 122 1.079 94% 51 43% 564 47% 56 Treshare Companies 159,975 1.61 1.145 122 1.079 94% 51 44% 28 Treskare Companies 16,527 1.021 1.138 130 131 39% 6.1% 13 134 138 12% 138 12% 138 12% 138 12% 138 12% 138 12% 138 12%	Painting Contractors	1,268,001	17	1,278	119	645	50%	589	46%	44	3%
Camping Equipment 12,594 1,195 1,222 1,22 62 5% 589 48% 571 RV Dealers 100,179 142 1,195 123 10,027 66% 153 13% 115 Grametics Sales 129,397 213 1,165 124 805 69% 532 128 125 564 48% 564 47% 56 Pre-Paid Phone Card 22,976 805 1,152 122 10,075 94% 71,6% 22 Travel Cub 239,430 102 1,138 130 1,131 97% 138 128 133 113 138 136 131 138 136 131 138 138 144 133 134 144 133 134 134 144 133 134 146 133 368 185 135 135 135 135 136 133 134 146 133 135 136 137 <td>Auto Warranty Processing</td> <td>233,837</td> <td>107</td> <td>1,267</td> <td>120</td> <td>1,212</td> <td>96%</td> <td>34</td> <td>3%</td> <td>21</td> <td>2%</td>	Auto Warranty Processing	233,837	107	1,267	120	1,212	96%	34	3%	21	2%
RV Dealers 190,179 142 1,155 123 1,027 86% 153 13% 155 Transmission 122,7224 112 1,155 124 805 69% 132 12% 39 Cosmetics Sales 129,397 213 1,152 125 955 83% 195 17% 22 Beauty Supplies 134,796 204 1,155 124 143 129 94% 7.1 6% 23 Tresher Companies 159,975 176 1,445 128 952 83% 125 14% 28 Tresher Companies 65,907 381 1,130 1,31 99% 6.1 14% 138 Discourt Stores 66,300 280 1,125 132 941 448 138 366 66 98 99 113 134 1,400 93% 164 6% 99 91 133 1,921 448 148 13% 36 96 135 731 65% 351 736 6% 939 7		184,136	149	1,228	121	656	53%	515	42%	57	5%
Transmission 227,224 112 1,165 124 805 69% 321 28% 39 Cosmetics Sales 129,397 213 1,165 125 955 83% 156 7% 52 Beauty Supplies 134,796 204 1,155 127 1,079 94% 566 7% 52 177 1,079 94% 566 7% 58 217 1,219 885 78% 217 1,93 306 115 116 1 37 37% 378	Camping Equipment	12,594	1,195	1,222	122	62		589	48%	571	47%
Cosmetics Sales 123,397 213 1,162 125 956 33% 195 17% 2 Beauty Supplies 134,796 204 1,156 126 554 48% 556 47% 556 Treshare Companies 159,975 176 1,145 128 952 33% 165 14% 28 Travel Club 229,403 102 1,138 130 1,131 199% 61 1% 17 Discount Stores 65,907 381 1,130 131 978 138 12% 138 136 143 136 148 136 148 136 148 136 176 176 177 640 136 136 137 666 136 136 137 667 391 231 640 666 136 137 635 137 136 136 137 635 137 636 137 646 666 136 136	RV Dealers	190,179	142	1,195	123	1,027	86%	153	13%	15	1%
Beauty Supplies 134.796 204 1,156 126 554 4% 554 47% 556 Pre-Paid Phone Card 22.976 805 1,152 127 10.79 94% 71 6% 22 Timeshare Companies 159.975 176 1,145 128 952 83% 165 14% 28 Business Process Management 16.257 1,021 1,138 130 113 979 87% 188 12% 133 Discount Stores 65.907 381 1,130 131 979 87% 148 136 36 Resort 92,591 286 1,125 132 941 84% 148 136 36 Reand Processing Services 240,541 99 1,11 134 1,040 93% 64 6% 351 32% 28 Businger 188,219 241 145 132 941 133 146 956 143 3	Transmission	227,224	112	1,165		805	69%	321	28%	39	3%
Pre-Paid Phone Card 22,976 805 1,152 127 1,079 94% 71 6% 22 Timeshare Companies 159,975 176 1,145 128 952,83% 165 14% 28 Tavel Club 239,430 102 1,138 130 1,131 99% 6 1% 1 Business Process Management 16,527 1,021 1,138 130 1,131 99% 6 1% 1 Discount Stores 65,907 381 1,130 131 97% 87% 138 1% 36 Directory Advertising 96,380 220 1,113 134 1,440 13% 36 66 9 General Merchandise 118,319 232 1,110 135 731 66% 33 32% 28 Boutique 86,825 300 1,065 136 257 24% 735 69% 733 Cruises 139,480 566	Cosmetics Sales	129,397	213	1,162	125	965	83%	195	17%	2	0%
Timeshare Companies 159 975 176 1,145 128 952 83% 165 14% 28 Travel Club 229,430 102 1,139 129 885 78% 217 19% 37 Business Process Management 16,257 1,021 1,138 130 1,131 99% 6 1% 13 Directory Advertising 96,380 280 1,125 132 9441 84% 148 13% 36 Resort 92,591 288 1,116 133 926 63% 185 17% 5 General Merchandise 118,319 232 1,110 135 731 66% 351 32% 28 Cruises 86,825 300 1,065 136 257 24% 735 69% 73 Fence Contractors 540,651 45 1,067 137 679 64% 334 34% 73 Cruises 39,480 566 1,054 138 952 90% 101 10% 11 <t< td=""><td>Beauty Supplies</td><td>134,796</td><td>204</td><td>1,156</td><td>126</td><td>554</td><td></td><td></td><td>47%</td><td>56</td><td></td></t<>	Beauty Supplies	134,796	204	1,156	126	554			47%	56	
Travel Club 239,430 102 1,139 129 885 76% 217 19% 37 Business Process Management 16,257 1,021 1,138 130 131 976 6 1% 13 Directory Advertising 96,380 280 1,125 132 941 84% 148 13% 36 Resort 92,591 288 1,116 133 926 83% 185 17% 55 General Merchandise 240,541 99 1,113 134 1,040 93% 64 6% 9 General Merchandise 118,319 232 1,110 135 676 64% 33% 289 Boutique 86,825 300 1,655 136 257 24% 24% 286 200% 101 10% 11 Auto Services 133,480 556 1,554 138 952 90% 101 10% 11 10% 11 10% 11 10% 11 10% 11 10% 11 10%<	Pre-Paid Phone Card	22,976	805	1,152	127	1,079	94%	71	6%	2	0%
Business Process Management 16,257 1,21 1,21 1930 1,31 1990 6 1%0 1131 Directory Advertising 96,380 280 1,125 132 941 84% 148 13% 336 Resort 92,591 288 1,116 133 926 83% 165 17% 55 Credit Card Processing Services 240,541 99 1,113 134 1,040 93% 64 6% 9 General Merchandise 118,319 232 1,110 135 731 66% 551 22% 28 Soutique 86,825 300 1,062 137 679 64% 334 33% 29 Cruises 133,224 185 1,007 139 724 72% 263 26% 200 T Shirts 112,298 245 966 140 576 58% 337 34% 73 College and University 186,311 <td>Timeshare Companies</td> <td>159,975</td> <td>176</td> <td>1,145</td> <td>128</td> <td>952</td> <td>83%</td> <td>165</td> <td>14%</td> <td>28</td> <td>2%</td>	Timeshare Companies	159,975	176	1,145	128	952	83%	165	14%	28	2%
Discourt Stores 65,907 381 1,130 131 979 87% 138 12% 133 Directory Advertising 96,380 280 1,125 132 941 84% 148 13% 36 Resort 92,591 288 1,116 133 926 83% 165 17% 5 General Merchandise 118,319 232 1,110 135 731 66% 99 Boutique 86,825 300 1,065 136 257 24% 735 69% 73 Cruises 39,480 566 1,054 138 952 90% 101 10% 1 Atus Services 132,224 185 1,007 139 724 263 26% 20 26 26% 20 26 26% 20 284 374 34% 73 34% 73 34% 73 34% 73 34% 73 34% 74	Travel Club	239,430	102	1,139	129	885	78%	217	19%	37	3%
Directory Advertising 96,380 280 1,125 132 941 84% 148 13% 36 Resort 92,591 288 1,116 133 926 83% 185 17% 56 Credit Card Processing Services 240,541 99 1,113 134 1,040 93% 64 6% 9 General Merchandise 118,319 232 1,110 135 731 66% 351 32% 28 Boutique 866,825 300 1,065 136 257 24% 735 69% 733 Fence Contractors 540,651 45 1,062 137 679 64% 534 33% 29 Cruies 39,480 566 1,054 138 952 90% 101 10% 1 Cruies 153,224 185 1,007 139 724 72% 263 26% 203 College and University 188,311 1	Business Process Management	16,257	1,021	1,138	130	1,131	99%	6	1%	1	0%
Resort 92,591 288 1,116 133 926 83% 185 17% 5 Credit Card Processing Services 240,541 99 1,113 134 1,040 93% 64 6% 99 Boutique 188,319 232 1,110 135 731 66% 351 32% 288 Boutique 86,825 300 1,065 136 257 24% 735 69% 73 Fence Contractors 540,051 45 1,062 137 679 64% 354 33% 29 Cruises 39,480 566 1,054 138 652 90% 101 10% 11 Thirts 112,298 245 986 140 576 58% 337 34% 73 College and University 188,311 144 982 141 819 83% 146 15% 17 Retail Stores 61,982 401 955	Discount Stores	65,907	381	1,130	131	979	87%	138	12%	13	1%
Credit Card Processing Services 240,541 99 1,113 134 1,040 93% 64 6% 99 General Merchandise 118,319 232 1,110 135 731 66% 351 32% 28 Boutique 86,625 300 1,065 136 257 24% 334 33% 29 Fence Contractors 540,651 45 1,062 137 679 64% 354 33% 29 Cruises 39,480 566 1,054 138 925 90% 101 10% 11 Auto Services 153,224 185 1,007 139 724 72% 263 26% 20 College and University 188,311 144 982 141 819 83% 146 15% 17 Retail Stores 61,982 401 965 142 531 55% 409 42% 25 Concrete Contractors 806,409 29 960 144 434 45% 444 51% 32 <	Directory Advertising	96,380	280	1,125	132	941	84%	148	13%	36	3%
General Merchandise 118,319 232 1,110 135 731 66% 351 32% 28 Boutique 86,825 300 1,065 136 277 24% 735 69% 73 Fence Contractors 540,651 445 1,062 137 679 64% 354 33% 29 Cruises 39,480 566 1,054 138 952 90% 101 10% 1 Auto Services 153,224 185 1,007 139 724 72% 263 26% 200 College and University 118,311 144 982 141 819 83% 146 15% 17 Retail Stores 61,982 401 965 142 531 54% 434 55% 436 136 373 34% 734 655 144 434 45% 444 15% 128 107 145 773 146 15%	Resort	92,591	288	1,116	133	926	83%	185	17%	5	0%
Boutique 86,825 300 1,065 136 257 24% 735 69% 73 Fence Contractors 540,651 45 1,062 137 679 64% 334 329 29 Cruises 39,480 566 1,054 138 952 90% 101 10% 1 Auto Services 153,224 185 1,007 139 724 72% 263 26% 20 College and University 118,311 144 982 141 819 83% 146 15% 17 Retail Stores 61,982 401 965 142 531 55% 409 42% 25 Concrete Contractors 806,409 29 960 144 434 45% 494 51% 32 Window Installation 555,046 41 957 145 773 81% 146 15% 38 Medical Doctor 128,000 215	Credit Card Processing Services	240,541	99	1,113	134	1,040	93%	64	6%	9	1%
Fence Contractors 540,651 45 1,062 137 679 64% 354 33% 29 Crules 39,480 566 1,054 138 952 90% 101 10% 1 Auto Services 153,224 185 1,007 139 724 72% 263 26% 200 T Shirts 112,298 245 986 140 576 58% 337 34% 73 College and University 188,311 144 982 141 819 83% 146 15% 17 Retail Stores 61,982 401 965 142 531 55% 409 42% 255 Concrete Contractors 806,409 29 960 144 434 45% 494 51% 32 Window Installation 555,046 411 957 145 773 81% 146 15% 33 Retail Listings 34,490 623 924 148 829 90% 40 4% 55 P	General Merchandise	118,319	232	1,110	135		66%	351	32%	28	3%
Cruises 39,480 566 1,054 138 952 90% 101 10% 11 Auto Services 113,224 185 1,007 139 724 72% 263 26% 20 T Shirts 1112,298 245 986 140 55% 53% 337 34% 73 College and University 188,311 144 982 141 819 83% 146 15% 17 Retail Stores 61,982 401 965 142 531 55% 409 42% 25 Custom Shirts 32,258 657 964 143 742 77% 221 23% 11 Concrete Contractors 806,409 29 960 144 434 45% 494 51% 32 Window Installation 555,046 41 957 145 773 81% 146 15% 38 Medical Doctor 128,100 215 943 146 637 66% 295 31% 11 Exerc	Boutique	86,825	300	1,065	136	257	24%	735	69%	73	7%
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Parking Facilities 42,939 530 869 159 580 67% 277 32% 12										,	1%
										,	1%
	Handyman	503,148	47		160		38%			48	
Bus Lines 21,693 834 856 161 781 91% 69 8% 6										-	
Computer Parts 97,722 277 856 161 701 82% 153 18% 2	Computer Parts										0%
Truck Rentals 15,030 1,069 853 163 838 98% 15 2% 0	Truck Rentals									0	0%
Rental Furniture 51,591 461 852 164 817 96% 35 4% 0										v	0%
Paving Contractors 494,915 49 849 165 460 54% 342 40% 47	Paving Contractors	494,915	49	849	165	460	54%	342	40%	47	6%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Major Appliance Parts	82,404	313	845	166	738	87%	101	12%	6	1%
Publishers Periodical	224,931	115	844	167	782	93%	61	7%	1	0%
Vacation Certificates and Vouchers	172,450	160	833	168	532	64%	239	29%	62	7%
Windows	438,752	55	824	169	690	84%	118	14%	16	2%
Utility Water Company	44,076	524	819	170	694	85%	125	15%	0	0%
Network Computer	69,182	363	813	171	724	89%	86	11%	3	0%
Food Delivery	53,809	449	800	172	663	83%	129	16%	8	1%
Computer Repair	276,727	84	797	173	362	45%	376	47%	59	7%
Carpet and Rug Cleaners	377,567	67	786	174	527	67%	240	31%	19	
Contractor Referral	124,324	221	772	175	729	94%	43	6%	0	
Radio Stations	26,043	746	766	176	750	98%	16	2%	0	
Retail Optical Goods	140,214	200	762	177	668	88%	93	12%	1	0%
Solar Energy Contractors	200,276	134	758	178	688	91%	61	8%	9	
Searchers of Records	181,486	151	750	179	655	87%	92	12%	3	
Nail Salon	30,409	680	747	180	348	47%	375	50%	24	
Electrician	1,167,700	20	746	181	510	68%	227	30%	9	
Market Research	191,215	140	740	182	683	92%	54	7%	5	
Moving Brokers	103,213	259	737	183	602	82%	132	18%	3	
Video Game Dealers	28,323	718	737	183	575	78%	152	20%	12	
Auto Maintenance	43,750	526	725	185	375	52%	336	46%	12	
Pharmacy	106,496	255	723	185	663	92%	52	7%	9	1%
Real Estate Rentals	141,399	199	712	180	485	68%	219	31%	8	
	385,515	64	712	187	655	92%	52	7%	3	
Mortgage Lenders Billing Services	98,482	273	710	189	608	92% 86%	91	13%	5	
· · ·	,	57	704	189		70%			-	-
Debt Consolidation Services	416,391		698	189	496 655	94%	148 39	21%	60	9% 1%
Wholesale Video Games	16,666	1,006		-				6%		
Bottled Water Companies	29,221	701	693	192	679	98%	12	2%	2	0%
Motorcycle Dealers	109,958	250	693	192	511	74%	167	24%	15	
Office Supplies	83,544	309	691	194	619	90%	69	10%	3	
TV Home Shopping	31,265	668	691	194	660	96%	28	4%	3	
Rustic Furniture	66,114	379	689	196	198	29%	491	71%	0	
Toys	48,727	485	686	197	583	85%	95	14%	8	
Information Technology Services	216,360	121	682	198	402	59%	260	38%	20	
Fire and Water Damage Restoration	411,239	60	679	199	576	85%	97	14%	6	
TV Program Distributors	6,517	1,639	676	200	674	100%	2	0%	0	0%
Locksmith	147,183	192	674	201	259	38%	354	53%	61	9%
Internet Providers	35,408	616	669	202	554	83%	114	17%	1	0%
Marketing Programs	604,551	37	665	203	513	77%	138	21%	14	
Energy Service Company	229,732	111	660	204	619	94%	39	6%	2	
Sanitation Consultants	8,183	1,473	641	205	639	100%	2	0%	0	
Web Design	247,872	95	635	206	294	46%	322	51%	19	
Massage Therapist	63,349	390	630	207	363	58%	239	38%	28	
Gas Station	65,063	384		208		55%			16	
Marketing Consultant	208,578	125	629	208	332	53%	259	41%	38	6%
Timeshare Resale and Rental Marketing	206,592	128	623	210	299		246	39%	78	13%
Weight Loss	156,896	181	623	210	532	85%	85	14%	6	1%
Money Orders	44,753	518	611	212	591	97%	19	3%	1	0%
Wholesale Computers	17,056	990	609	213	590	97%	11	2%	8	1%
Pizza	33,598	641	601	214	247	41%	343	57%	11	2%
Pet Supplies	102,672	262	597	215	465	78%	123	21%	9	2%
Building Contractors	562,178	40	589	216		55%	246	42%	18	
Business Services	166,941	169	587	217	294		244	42%	49	
Producers	70,494	357	584	218	501	86%	75	13%	8	
Financing	121,051	227	578	219				11%	7	1%
Publishers Book	210,906	124		220					69	12%
	210,000	127	577	220	552	00.00	120	/ 0	05	/

Car Service 167,110 163 570 221 554 66% 721 4% Consignment Clorins 20,029 368 570 223 446 746 83 16% Charlon Services 20,029 369 570 224 446 746 848 Childrans 18,442 231 552 226 531 96% 179 Auto Transportation 330,399 74 551 227 381 99% 630% Auto Transportation 330,399 74 551 227 381 99% 630% Photographer 356,203 431 549 229 122 35% 323 35% Caraceantart 246,992 96 527 231 430 82% 160 35% 160 35% 160 35% 160 35% 160 35% 160 35% 160 35% 160 35% 160 35% 160 <th>Industry Classification</th> <th>Inquiries</th> <th>Rank by Inquiries</th> <th>Complaints</th> <th>Rank by Complaints</th> <th>Cmpls Settled</th> <th>%</th> <th>Cmpls Not Settled</th> <th>%</th> <th>Cmpls Unable To Pursue</th> <th>V/o</th>	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
Consignment Clothes 70,297 328 572 222 446 74% 33 16% Legal Document Perks 30,040 676 557 223 446 86% 78 14% Childrer's Colling's Stores 62,037 352 551 225 421 75% 115 20% Contine Auctions 118,492 231 552 220 321 69% 222 40% 222 40% 221 40% 222 40% 221 40% 222 40% 223 40% 223 40% 224 40% 224 40% 224 40% 224 40% 224 40% 224 40% 224 40% 224 40% 224 40% 246 30% 503 503 232 232 230 403 7% 100 10% 246 40% 403 7% 100 10% 10% 10% 10% 10% 10% <	TOTAL	145,183,427		799,502		633,894	79 %	151,369	19%	14,238	2%
Lgal Document Heip 228,422 88 572 223 446 71% 137 24% Anusement Parks 30,506 676 527 224 486 86% 78 14% Chiders's Clothing Stores 62,037 397 556 225 421 75% 115 20% Auto Transportation 330,599 74 555 227 381 69% 126 59% Auto Transportation 350,599 74 555 223 181 69% 126 39% Small Applance Services 56,203 431 546 238 137 38% 33 59% 137 128 146 Seal State Services 184,523 148 522 223 49% 109 148 146 22% 128 236 377 75% 116 22% 128 128 128 128 128 128 128 128 128 129 160 128	Car Service	167,119	168	576	221	554	96%	21	4%	1	0%
Anument Parks 30,504 6.78 567 224 448. 86% 78 14% Online Auctions 118,492 231 552 226 531 95% 115 20% Auto Transportation 330,390 74 551 227 324 69% 166 30% Photographer 16,598 235 551 227 324 69% 166 30% Small Applance Services 84,581 305 529 220 43% 228 55% Carconsultant 246,492 96 527 221 430 62% 851 16% Carconsultant 160,413 140 521 230 637 75% 160 22% Carconsultant 126,400 90 518 236 377 75% 160 22% Carconsultant 120,400 90 518 236 377 75% 160 22% Carconsultant 120,	Consignment Clothes	70,297	358	573	222	426	74%	93	16%	54	9%
Childrer's Clothing Stores 62,037 397 561 225 421 75% 115 20% Auto Transportation 330,399 74 551 227 324 99% 222 40% Mudalield Repair 116,598 233 551 227 324 99% 222 40% Photographer 55,203 431 549 229 132 55% 223 55% 323 55% 223 55% 323 55% 225 55% 16% 55% 225 231 430 82% 85 16% 5% 55% 187 36% 187 36% 187 36% 116 25% 116 25% 116 25% 116 25% 116 25% 116 25% 116 25% 116 25% 116 25% 116 25% 116 25% 116 25% 116 25% 116 25% 116 25% 116 25% 116 25% 126 376 116 25% 12% 116 </td <td>Legal Document Help</td> <td>268,432</td> <td>88</td> <td>572</td> <td>223</td> <td>406</td> <td>71%</td> <td>137</td> <td>24%</td> <td>29</td> <td>5%</td>	Legal Document Help	268,432	88	572	223	406	71%	137	24%	29	5%
Online Auctions 118,492 231 552 226 531 69% 119 3% Auto Transportation 330,399 74 551 227 3361 69% 166 30% Photographer 55,03 431 549 229 192 35% 123 59% 123 59% 123 59% 123 59% 123 59% 123 59% 123 59% 123 59% 123 59% 124 59% 124 59% 124 59% 124 59% 124 59% 126 131 49% 124 513 144 523 144 523 146 523 336 387 72% 101 126 126 126 126 126 126 126 127 128 347 67% 116 128 126 127 128 126 127 128 128 128 128 116 136 136 <td>Amusement Parks</td> <td>30,504</td> <td>678</td> <td>567</td> <td>224</td> <td>486</td> <td>86%</td> <td>78</td> <td>14%</td> <td>3</td> <td>1%</td>	Amusement Parks	30,504	678	567	224	486	86%	78	14%	3	1%
Online Auctions 118,492 231 552 226 531 69% 119 3% Auto Transportation 330,399 74 551 227 3361 69% 166 30% Photographer 55,03 431 549 229 192 35% 123 59% 123 59% 123 59% 123 59% 123 59% 123 59% 123 59% 123 59% 123 59% 124 59% 124 59% 124 59% 124 59% 124 59% 126 131 49% 124 513 144 523 144 523 146 523 336 387 72% 101 126 126 126 126 126 126 126 127 128 347 67% 116 128 126 127 128 126 127 128 128 128 128 116 136 136 <td>Children's Clothing Stores</td> <td>62,037</td> <td>397</td> <td>561</td> <td>225</td> <td>421</td> <td>75%</td> <td>115</td> <td>20%</td> <td>25</td> <td>4%</td>	Children's Clothing Stores	62,037	397	561	225	421	75%	115	20%	25	4%
Auto Transportation 330,399 74 551 227 324 99% 222 40% Windshield Repair 116,588 235 551 227 331 69% 166 30% Photographer 55,203 431 549 220 122 35% 325 559% Tax Consultant 246,392 96 527 231 430 82% 85 16% Gymmasium 50,315 473 523 232 329 63% 116 26% Real Estate Services 118,453 148 522 233 337 75% 110 12% Carcage Dords 264,000 90 519 235 337 75% 112 25% State Tearty Caupment Dealers 136,053 206 511 238 347 67% 143 26% State Tearty Caupment Dealers 134,053 206 511 238 347 67% 143 26% State Tearty Caupment Dealers 134,053 242 168 347 67%	Online Auctions	118,492	231	552	226	531	96%	19	3%	2	0%
Windshid Repair 116,598 225 551 227 381 69% 126 30% Pholographer 56,023 431 549 229 128 43% 228 53% Small Applance Services 84,581 305 522 231 438 82% 85 16% Gymnasum 50,315 473 523 232 239 63% 187 36% Ral Estate Services 184,423 144 522 233 437 75% 110 12% Actioneer 106,442 254 521 234 397 75% 110 22% Debt Relief Services 280,370 83 518 236 377 73% 112 23% Partime 114,200 242 513 239 360 70% 148 29% Solar Energy Equipment Dealers 134,653 246 512 240 371 234 145 24% 145 24% 145 24% 110 21% 110 21% 110 21% <td>Auto Transportation</td> <td>330,399</td> <td></td> <td>551</td> <td>227</td> <td>324</td> <td>59%</td> <td>222</td> <td>40%</td> <td>5</td> <td>1%</td>	Auto Transportation	330,399		551	227	324	59%	222	40%	5	1%
Photographer 55,203 431 549 229 192 33% 322 59% Small Applance Services 44,531 305 529 220 226 43% 278 53% Tax Consultant 246,332 96 527 231 430 82% 685 16% Grange Dores 108,425 148 522 233 403 77% 100 21% Auctioneer 108,442 254 521 234 73% 116 22% Debt Reif Services 280,70 83 518 236 77 73% 121 23% Solar Frenzy Roument Dealers 134,653 206 517 238 73% 132 28% Perfume 114,200 242 513 239 360 70% 148 28% Subscription Agency 237,870 103 512 240 415 81% 36 26 344 466 37% 36% </td <td>Windshield Repair</td> <td>116,598</td> <td>235</td> <td>551</td> <td>227</td> <td>381</td> <td>69%</td> <td></td> <td>30%</td> <td>4</td> <td>1%</td>	Windshield Repair	116,598	235	551	227	381	69%		30%	4	1%
Small Appliance Services 94,581 305 529 230 226 43% 278 53% Grunsalum 50,315 473 523 232 329 63% 187 36% Grunsalum 50,315 473 523 232 403 77% 109 21% Auctioneer 106,442 254 521 234 397 76% 100 19% Garage Doors 266,000 90 519 235 387 75% 116 22% Debt Relief Services 280,370 83 518 236 377 73% 121 23% PetAtin ad Welness 170,509 165 518 236 370 74% 145 28% Solar Energy Equipment Dealers 134,653 206 511 240 371 72% 110 21% Subscription Agency 237,873 432 511 240 415 18% 27% Subscription Agency 237,873 432 506 244 466 28% 36% <			431	549	229	192	35%	323	59%	34	6%
Tax Consultant 246,322 96 527 231 430 62% 687 Gymnasium 50,315 473 552 232 329 36% 16% Real Estate Services 184,253 148 552 233 433 76% 100 19% Garage Dors 264,000 90 519 235 387 75% 116 22% Deht Reif Services 260,070 83 518 236 370 71% 133 26% Solar Fortzy Edyment Dealers 134,653 206 517 238 340 77% 145 28% Perfume 114,200 242 513 239 360 70% 148 29% Usiness School 237,870 103 512 240 415 81% 31 88% Subscription Agents 64,64 387 509 243 412 81% 38 17% Auto Waranty Services 103,378 258 506 244 466 22% 16% 64	Small Appliance Services		305	529	230	226	43%	278	53%	25	5%
Gymnasum 50,315 473 523 232 6.3% 1.87 36% Real Estate Services 184,253 148 522 233 403 77% 109 21% Auctioneer 184,253 148 521 234 937 75% 109 21% Garage Doors 264,000 90 519 235 387 75% 116 22% Debt Relief Services 280,370 83 518 236 370 73% 123 25% Solar Energy Equipment Dealers 1134,653 206 511 238 347 67% 148 29% Business School 234,093 106 512 240 411 81% 230 63% Subscription Agency 237,870 103 512 240 412 81% 230 63% 111 25% 316 236 341 456 92% 311 65% 316 234 4412 81%<										12	
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النام Insurance المراجع										6	
	Life Insurance	232,763	108		269				9%	4	-
Mobile Apps 68,892 364 438 270 333 76% 101 23%	Mobile Apps									4	-
	Collection Systems								10%	13	
Real Estate Agent 103,198 260 431 272 300 70% 128 30%	Real Estate Agent							128		3	
	Auto Accessories		482	427	273	238	56%	175	41%	14	3%
Furniture Manufacturers 127,965 216 426 274 363 85% 55 13%	Furniture Manufacturers	127,965	216	426	274	363	85%	55	13%	8	2%
Used Auto Parts 29,769 696 422 275 285 68% 130 31%	Used Auto Parts		696	422			68%			7	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79 %	151,369	19%	14,238	2%
Auto Warranty Plans	118,286	233	420	276	299	71%	74	18%	47	11%
Fulfillment Services	42,898	531	420	276	354	84%	47	11%	19	5%
Gunsmiths	87,095	297	420	276	288	69%	129	31%	3	1%
Advertising Agencies	153,081	186	418	279	324	78%	86	21%	8	2%
Auto Lube	18,855	917	416	280	333	80%	80	19%	3	1%
Pet Shop	102,519	263	416	280	301	72%	112	27%	3	1%
Hearing Assistive Devices	164,241	171	412	282	321	78%	84	20%	7	2%
Business Consultant	300,107	80	411	283	290	71%	105	26%	16	4%
Toll Booth	16,397	1,018	410	284	363	89%	46	11%	1	0%
Hair Products	48,842	484	406	285	232	57%	169	42%	5	1%
Online Education	157,254	180	405	286	335	83%	61	15%	9	2%
Relocation Services	178,190	156	404	287	314	78%	80	20%	10	2%
Dog Breeders	215,046	122		288	148	37%	192	48%	63	16%
Mobile Advertising	4,300	1,968	403	288	401	100%	1	0%	1	0%
Spa	48,634	487		290	181	46%	161	41%	55	14%
Convenience Store	28,950	708		291	178	45%	204	52%	14	4%
Pool Supplies	89,513	293		292	296	76%	93	24%	3	1%
Publishers Directory	81,021	317		292	324	83%	52	13%	16	
Roadside Assistance	31,470	666		292	360	92%	30	8%	2	1%
Wedding Supplies	50,830	465		295	267	68%	96	25%	28	7%
Limo Service	123,343	224		296	194	50%	174	45%	20	5%
Water Purification Equipment	179,113	154		296	314	81%	68	18%	6	
Animal Hospital	47,359	496		298	346	89%	41	11%	0	-
Audio Visual Equipment	56,670	429		298	297	77%	86	22%	4	1%
Carry Out Food	29,922	691		298	209	54%	175	45%	4	1%
Loan Modification	88,565	295		298	147	38%	175	34%	109	28%
Computer Services	31,085	671	385	302	322	84%	52	14%	109	3%
Gun Dealers	82,419	312		302	247	64%	130	34%	8	2%
Commercial Manufacturers	30,090	684		302	352	92%	29	34% 8%	0	0%
	151,157	190		304	190	92% 50%	145	38%	45	
Debt Relief Service	92,794	285		305	234	50% 62%	145	38%	45 9	
Advertising Specialties			-						~	2%
Child Care Centers	182,239	150		307	241	64%	127	34%	8	-
Motorcycle Supplies	54,485	441		308	235	63%	138	37%	2	1%
Siding Contractors	296,793	81		308	282	75%	80	21%	13	3%
Fuel Oil	111,554	246		310	327	88%	45	12%	1	0%
Cell Phone Equipment	19,958	886		311	236	64%	126	34%	9	2%
Commercial Products Wholesale and Distributor	29,124	702		312	342	93%	25	7%	1	0%
Collectibles	76,833	334		313	317	87%	38	10%	8	-
Freight Forwarding	76,607	335		314	267	74%	91	25%	3	1%
Training Program	151,369	189		314	251	70%	104	29%	6	2%
Cabinets	129,704	211		316	168	47%	177	49%	14	4%
Flooring Contractors	161,987	174		316	197	55%	147	41%	15	4%
Medical Billing	64,844	386		318					11	
Mason Contractors	334,670	73		319			174	50%	27	8%
Title Agent	159,616	177		320			72		12	
Textbooks	66,621	375		321	292				19	
Manufactured Homes Sales	99,984	269		322	280				7	-
Gutters	240,021	101		323	252				16	
Timeshare Transfer	219,386	120		324		68%			22	
Investment Security	70,097	360		325					2	1%
New Books	47,907	492		326	227	68%	94		11	3%
Telephone System Dealers	37,003	597		327	269		60		2	-
Product Development and Marketing	79,256	322		328					2	1%
Administrative Services	25,975	747	327	329	106	32%			213	65%
Interactive Media	5,490			330					0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Genealogy	67,176	370	325	331	318	98%	7	2%	0	0%
Bathroom Design	271,626	86	324	332	218	67%	101	31%	5	2%
Medical Alarm	46,169	510	324	332	312	96%	11	3%	1	0%
Electronic Cigarettes	48,517	489	323	334	225	70%	87	27%	11	3%
Used and Rebuilt Auto Parts	58,425	414	323	334	199	62%	115	36%	9	3%
Lawn and Garden	57,643	423	321	336	254	79%	61	19%	6	2%
Apartment Rental Service	55,310	436	320	337	186	58%	121	38%	13	4%
Lube Service	14,701	1,088	320	337	187	58%	127	40%	6	2%
Auto Detailing	70,195	359	319	339	141	44%	172	54%	6	2%
Moving Services	66,290	377	317	340	190	60%	118	37%	9	3%
Travel Insurance	34,387	626		340	309	97%	7	2%	1	0%
Electric Equipment Repair	28,495	717		342	273	87%	39	12%	2	1%
Bed Sales	34,459	625		343	293	94%	19	6%	0	0%
Deceptive Telemarketing Office Supply Sales	41,935	537		343	188	60%	119	38%	5	2%
Coffee and Tea	37,864	585		345	256	83%	51	16%	3	1%
Educational Consultant	160,075	175		345	240	77%	59	19%	11	4%
Credit Repair No Advanced Fee	187,107	145		347	279	90%	11	4%	19	
Gift Shop	48,609	488		348	188	61%	112	36%	8	
Data Storage	8,425	1,452		349	293	96%	7	2%	6	
Insurance Claims Processing	54,036	446		349	255	84%	37	12%	12	4%
Floor Installation	169,908	166		351	203	67%	94	31%	8	3%
Portrait Photographers	54,825	438		351	195	64%	99	32%	11	4%
Security Systems Consultants	61,546	402		351	247	81%	54	18%	4	
Sever Cleaning	132,002	208		351	247	74%	75	25%		2%
Brake Service	25,501	753		351	223	74%		25%	5	2%
Real Estate Development	133,192	207		355	213	71%	84 77	28%	J	2%
		569		355	224	98%	6		1	
Bill Paying Services	39,125	110		357	294		59	2%	0	0% 1%
Heating Contractors	232,195	395		357	238	79% 85%		20%	3	
Association Management	62,394						42	14%	2	1%
Consignment Services	13,867	1,129		360	66	23%	169	58%	56	19%
Doors	81,366	315		360	233	80%	55	19%	3	1%
Hardwood Floors	77,485	328		362	237	82%	53	18%	0	0%
Real Estate Investing	294,627	82		363	226	78%	56	19%	/	2%
Correspondence Schools	143,851	196		364	263	92%	20	7%	3	1%
Plastic Surgery	94,625	281	286	364	194	68%	68	24%	24	8%
Monogram	10,492	1,298		366	119	42%	158	56%	7	2%
Waterproofing Contractors	192,634	139		367	240	85%	28	10%	14	5%
Rentals by Owner	51,889	460		368	150	54%	125	45%	5	2%
Publishers Magazine	36,626	602		369	132	47%	143	51%	4	1%
Chiropractors D.C.	127,222	217		370	213	77%	59	21%	5	2%
Hot Tub Dealers	79,035	323		371	205	74%	66	24%	5	2%
Bedding	44,613	519		372	215	78%	52	19%	8	3%
Vacuum Cleaners	86,828	299		373	163		99	36%		4%
Hardware Sales	44,255	521		374	200		69		3	1%
Theatre	15,522	1,053		374	148		121	44%	3	1%
Garage Door Repair	72,071	349		376			99		14	
Ambulance Services	29,103	703		377	221		45		1	0%
Foundation Contractors	234,477	105		377	200		58		9	3%
Manufactured Home Manufacturers	100,291	265		379	218		46		0	
Storm Windows and Doors	94,234	282		379			30		0	0%
Drone Sales	7,184	1,553		381	254		7	3%	2	1%
Hair Styling	22,076	826		381	142		120	46%	1	0%
Payroll Services	57,964	418	262	383	245	94%	16	6%	1	0%
Commercial Air Conditioning Contractors	149,964	191		384			75	29%	6	2%
HMOs	33,883	639	259	385	219	85%	40		0	

TOTAL Purses Sports and Recreation Tobacco Store Check Cashing Services Electronics Recycling Urgent Care Clinic Solar Energy Design Specialists Carport Propane Used Appliances Asphalt House Cleaning Associations Lingerie	145,183,427 21,412 23,937 29,073 53,827 31,661 15,476 116,336 52,471 54,081 46,232 24,374 100,280 175,504	839 787 705 448 663 1,056 237 458 445 509 775	259 259 255 255 255 253 253 252 250	385 385 389 389 389 389 389 392 393	633,894 176 143 146 204 187 166 216	79% 68% 55% 56% 80% 73% 65% 85%	151,369 68 108 107 46 67 89	19% 26% 42% 41% 18% 26% 35%	14,238 15 8 6 5	6% 3%
Sports and Recreation Tobacco Store Check Cashing Services Electronics Recycling Urgent Care Clinic Solar Energy Design Specialists Carport Propane Used Appliances Asphalt House Cleaning Associations	23,937 29,073 53,827 31,661 15,476 116,336 52,471 54,081 46,232 24,374 100,280	787 705 448 663 1,056 237 458 445 509	259 259 255 255 255 253 253 252 250	385 385 389 389 389 389 389 392	143 146 204 187 166 216	55% 56% 80% 73% 65%	108 107 46 67 89	42% 41% 18% 26%	8	3%
Tobacco Store Check Cashing Services Electronics Recycling Urgent Care Clinic Solar Energy Design Specialists Carport Propane Used Appliances Asphalt House Cleaning Associations	29,073 53,827 31,661 15,476 116,336 52,471 54,081 46,232 24,374 100,280	705 448 663 1,056 237 458 445 509	259 255 255 255 253 253 252 250	385 389 389 389 389 392	146 204 187 166 216	56% 80% 73% 65%	107 46 67 89	41% 18% 26%	-	
Check Cashing Services Electronics Recycling Urgent Care Clinic Solar Energy Design Specialists Carport Propane Used Appliances Asphalt House Cleaning Associations	53,827 31,661 15,476 116,336 52,471 54,081 46,232 24,374 100,280	448 663 1,056 237 458 445 509	255 255 255 253 253 252 250	389 389 389 392	204 187 166 216	80% 73% 65%	46 67 89	18% 26%	6 5	7 0/-
Electronics Recycling Urgent Care Clinic Solar Energy Design Specialists Carport Propane Used Appliances Asphalt House Cleaning Associations	31,661 15,476 116,336 52,471 54,081 46,232 24,374 100,280	663 1,056 237 458 445 509	255 255 253 252 252 250	389 389 392	187 166 216	80% 73% 65%	67 89	26%	5	270
Urgent Care Clinic Solar Energy Design Specialists Carport Propane Used Appliances Asphalt House Cleaning Associations	15,476 116,336 52,471 54,081 46,232 24,374 100,280	1,056 237 458 445 509	255 253 252 250	389 392	166 216	65%	89			2%
Urgent Care Clinic Solar Energy Design Specialists Carport Propane Used Appliances Asphalt House Cleaning Associations	15,476 116,336 52,471 54,081 46,232 24,374 100,280	237 458 445 509	255 253 252 250	392	216			35%	1	0%
Solar Energy Design Specialists Carport Propane Used Appliances Asphalt House Cleaning Associations	52,471 54,081 46,232 24,374 100,280	237 458 445 509	253 252 250			85%			0	0%
Specialists Carport Propane Used Appliances Asphalt House Cleaning Associations	52,471 54,081 46,232 24,374 100,280	458 445 509	252 250				26	10%	11	4%
Carport Propane Used Appliances Asphalt House Cleaning Associations	54,081 46,232 24,374 100,280	445 509	250		164	65%	85	34%	3	1%
Propane Used Appliances Asphalt House Cleaning Associations	46,232 24,374 100,280	509		394	206	82%	44	18%	0	-
Used Appliances Asphalt House Cleaning Associations	24,374 100,280		250	394	227	91%	22	9%	1	0%
Asphalt House Cleaning Associations	100,280	115	250	394	104	42%	134	54%	12	
House Cleaning Associations		266	248	397	91	37%	129	52%	28	
Associations		159	248	397	153	62%	82	33%	13	
	141,461	199		399	207	84%	34	14%	5	2%
	36,358	606	246	399	182	74%	60	24%	4	2%
Campgrounds	46,675	505	240	401	102	79%	50	20%		1%
Fashion Accessories	13,421	1,148	244	401	132	55%	108	44%	2	1%
Magazines Sales	43,678	527	244	401	81	33%	143	59%	20	-
			244	401	143	59%	91	37%	20	
Fence Sales	92,600	287	-	-			-		,	-
Health and Medical Products	74,797	340	241 241	405	112 198	46%	114	47%	15	
Resume Services	62,022	399		405		82%	29	12%	14	
Advance Fee Brokers	77,918	327	238	407	28	12%	116	49%	94	
Commercial Painter	71,364	353	238	407	91	38%	139	58%	8	
Dental Supplies	89,270	294	237	409	218	92%	19	8%	0	0.0
Direct Mail Advertising	63,062	392	237	409	176	74%	60	25%	1	0%
Leasing Services	59,673	408		409	205	86%	32	14%	0	0 /0
Home Health Care	250,215	93	236	412	164	69%	67	28%	5	2%
Truck Dealers	49,834	476	236	412	181	77%	53	22%	2	1%
Boat Dealers	64,896	385	235	414	169	72%	66	28%	0	0%
Digital Advertising	93,487	284	234	415	125	53%	54	23%	55	
Credit and Debt Counseling	508,484	46	232	416	157	68%	51	22%	24	
Scholarships and Financial Aid	43,116	528	231	417	222	96%	7	3%	2	1%
Small Business Loans	172,061	161	231	417	191	83%	36	16%	4	2%
Electrical Contractors	224,256	116	229	419	179	78%	47	21%	3	1%
Credit Repair Advanced Fee	112,317	244	228	420	97	43%	114	50%	17	
Mailing Equipment	13,271	1,160	228	420	226	99%	2	1%	0	0.0
Pawnbroker	40,258	557	226	422	153	68%	71	31%	2	1%
Driving Lessons	57,650	422	224	423	167	75%	55	25%	2	1%
Contact Lenses	101,242	264	223	424	176	79%	44	20%	3	1%
Fax Service	5,751	1,737	223	424	213	96%	10	4%	0	
Employment Background Check	81,116	316	222	426	169	76%	51	23%	2	1%
Landscape Maintenance	122,804	225	222	426	91	41%	125	56%	6	3%
Data Communication Equipment	20,451	868	221	428	217	98%	4	2%	0	0%
Gift Cards	50,557	468	220	429	196	89%	21	10%	3	1%
Employee Benefit Plan	16,183	1,025	219	430	214	98%	5	2%	0	0%
Retail Photo Finishing	8,736	1,422	219	430	163	74%	56	26%	0	0%
Utility Contractors	35,477	614	219	430	193	88%	24	11%	2	1%
Air Duct Cleaning	91,598	289		433	135	62%	66	30%	16	7%
Lawn Care	50,978			433	116	53%	95	44%	6	
Martial Arts	36,880			433	128	59%	86	40%	3	1%
Art	17,272	983		436	76	35%	21	10%	119	
Newspaper Distributors	6,271	1,668		436	211	98%	3	1%	215	1%
Custom Shoes	6,894	1,596		438	180	84%	31	14%	4	2%
Rebuilt Engines	66,804	374		438	150		63	29%		1%
Mens Clothing	27,870			440			83		16	

apposance 5.4.40 4.40 2.13 4.40 2.13 4.41 6.43 6.43 6.43 6.43 6.44 7.5	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
vialer and Sever: Lune Protection 82,673 111 214 440 121 998 2 1% 0 0% Vieter Softener Supplies 41,201 541 213 444 110 658 83 16% 2 1% Vieter Softener Supplies 110,519 212 444 110 718 40 10 40 10 40 10 40 10 40 10 40 10 40 10 40 10 40 10 40 10 40 10 40 <th>TOTAL</th> <th>145,183,427</th> <th></th> <th>799,502</th> <th></th> <th>633,894</th> <th>79%</th> <th>151,369</th> <th>19%</th> <th>14,238</th> <th>2%</th>	TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
valuer Supplies 1105,585 213 214 414 126 354 211 vary Supplies 41,221 523 223 444 120 555 824 359 0 0 Land V- Local 110,935 233 232 2445 144 638 647 206 0 0 Car Operators 110,935 235 232 2445 144 638 647 234 0 0 Car Operators 109,355 251 232 244 114 438 234 0 0 0 0 Car Operators 109,455 251 231 449 121 348 0 <t< td=""><td>Repossession Services</td><td>54,440</td><td>442</td><td>214</td><td>440</td><td>136</td><td>64%</td><td>68</td><td>32%</td><td>10</td><td>5%</td></t<>	Repossession Services	54,440	442	214	440	136	64%	68	32%	10	5%
arry Supples 44,21 541 213 444 120 56% 88 44% 5 29% 0 09 alade Lace Generation 109,310 552 212 445 144 66% 64 39% 0 09 alade Lace Generation 109,310 552 212 445 144 66% 64 39% 0 0 0 absord transmoment 109,324 211 449 135 67% 32 39% 10 0	Water and Sewer Line Protection	82,673	311	214	440	212	99%	2	1%	0	0%
barty - local 116.953 2.32 2.12 4.45 150 7.1% 6.62 2.9% 6 0 0 eleconnation 10.93.16 2.22 2.445 1.80 6.44 6.81 6.47 4.7 eleconnatication Ecujanes 10.93.25 2.21 2.445 1.80 6.9% 1.3 3.44 0.0 <td>Water Softener Supplies</td> <td>108,595</td> <td>253</td> <td>214</td> <td>440</td> <td>178</td> <td>83%</td> <td>34</td> <td>16%</td> <td>2</td> <td>1%</td>	Water Softener Supplies	108,595	253	214	440	178	83%	34	16%	2	1%
abs/s add Secretarium 109.31 222 212 445 144 68% 64 30% 4 72 Gur Operators 109.355 551 212 445 138 66% 7.7 34% 0 0 Gur Operators 66.458 306 211 440 138 66% 7.7 34% 0 0 Stapport State Muka 6.3.88 356 211 440 10 41% 121 57% 0 0 0 333 335 351 210 452 145 121 57% 0	Party Supplies	41,291	541	213	444	120	56%	88	41%	5	2%
abs/s add Secretarium 109.31 222 212 445 144 68% 64 30% 4 72 Gur Operators 109.355 551 212 445 138 66% 7.7 34% 0 0 Gur Operators 66.458 306 211 440 138 66% 7.7 34% 0 0 Stapport State Muka 6.3.88 356 211 440 10 41% 121 57% 0 0 0 333 335 351 210 452 145 121 57% 0	Charity - Local	116,935	234	212	445	150	71%	62	29%	0	0%
elecommunication Equipment 11,389 42 212 445 139 696 131 345 40 98 Corruperts 169,355 251 211 449 133 736 49 238 0 94 Corruperts 67,355 263 211 449 171 81/4 121 675 0 10 Stagports and Visas 67,355 263 211 449 171 81/4 121 675 0	Sales Lead Generation	109,319			445	144	68%	64	30%	4	2%
Denguers 94,454 306 211 449 1.71 813 94 238 9 44 Vassports and Visso 67,358 369 211 449 87 118 578 18 0 Vassports and Visso 67,358 369 211 449 87 118 678 112 576 0 0 0 Vassports and Visso 23,12 2,441 210 452 149 718 678 411 278 411 278 110 678 111 578 112 578 112 578 112 578 112 578 112 578 120 178 120 178 120 178 120 178 120 178 120 178 120 178 120 178 120 178 120 178 120 178 141 578 120 168 100 178 130 186 120 185	Telecommunication Equipment	21,389			445	189	89%	19	9%	4	2%
Denguers 94,454 306 211 449 1.71 813 94 238 9 44 Vassports and Visso 67,358 369 211 449 87 118 578 18 0 Vassports and Visso 67,358 369 211 449 87 118 678 112 576 0 0 0 Vassports and Visso 23,12 2,441 210 452 149 718 678 411 278 411 278 110 678 111 578 112 578 112 578 112 578 112 578 112 578 120 178 120 178 120 178 120 178 120 178 120 178 120 178 120 178 120 178 120 178 120 178 141 578 120 168 100 178 130 186 120 185	Tour Operators	109,355	251	212	445	139	66%	73	34%	0	0%
isabihar 933 637 211 449 171 81% 39 18% 11 0% sasports and Visas 2,312 2,441 210 452 77 34% 121 57% 0 0% brantst Information Bureaus 2,312 2,441 210 452 149 7% 6.1 29% 11 0% God Manufacturer 59,779 407 210 452 158 7% 4.1 29% 111 3% 139 148 29% 141 139 141 299 456 138 6% 6.4 34% 6.8 34 6.8 34 6.8 34 6.8 34 6.8 34 6.8 34 6.8 34 6.8 34 6.8 34 6.8 34 6.8 34 6.9 35 34 6.9 35 34 6.9 35 6.9 37 6.9 37 34 6.9 <t< td=""><td></td><td></td><td></td><td>211</td><td>449</td><td>153</td><td>73%</td><td>49</td><td>23%</td><td>9</td><td>4%</td></t<>				211	449	153	73%	49	23%	9	4%
assports Information Bureaus 67,338 369 211 449 87 41% 121 57% 3 19 potals Information Bureaus 25,451 754 210 452 149 71% 61 29% 0 0% cold Marufacturer 39,779 407 210 452 158 35% 13 54% 32 19 asino 19,011 012 299 456 138 65% 21% 66 31% 64 34% 63 34% 63 34% 63 34% 64 34% 64 34% 64 34% 64 34% 66 34% 64 34% 66 34% 64 34% 66 34% 64 34% 66 34% 66 34% 66 34% 66 34% 66 34% 66 34% 66 34% 66 34% 66 34% 66 34% 66 34% 66 34% 66 34% 66 34% 66 34% 66 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td>0%</td>										1	0%
arther Information Bureaus 2,312 2,441 210 452 149 138 66% 0 0.0 bighal Media 25,451 754 410 452 149 148 66.4 20% 0 0.0 bighal Media 236,724 104 210 452 158 75% 411 20% 111 55% 413 20% 121 55% 413 20% 456 153 73% 56 27% 0.0									57%	3	1%
Digital Media 22,431 754 210 452 149 71% 6.6 29% 0 0.0 Vork-At-Ione Companies 236,724 104 210 452 158 75% 411 55% Saino 19,01 013 200 455 153 73% 56 27% 0 0.0 Countertops 11,022 244 200 456 158 67% 64 31% 6.8 44 Topare Supplies 18,596 031 200 456 126 67% 64 47% <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>0</td> <td>-</td>										0	-
sood Markuteure 59,779 407 210 452 158 75% 41 20% 111 25% Asino 13,011 913 209 455 113 57% 63 328,72 104 201 455 139 75% 64 31% 64 31% 64 31% 66 31% 64 31% 66 31% 66 31% 64 31% 66 31% 64 31% 66 31% 66 31% 65 51 53 535 63 40% 61 37% 61 61 </td <td></td> <td>25,451</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>0</td> <td></td>		25,451								0	
Vark-At-Irone Companies 225,724 104 210 452 655 378 113 54% 32 15% Countertops 111,027 249 209 456 138 678 664 118 6 39 Vopane Supplies 46,780 504 209 456 158 678 613 16% 8 48 Vopane Supplies 82,688 310 209 456 129 573 83 40% 63 39 Yopane Supplies 72,090 348 208 462 125 60% 77 376 63 Yone Repair 72,090 348 208 463 111 54% 91 44% 42 20 465 130 64% 72 56 110 64% 72 356 10 94 726 65 70 98% 316 10 94 726 65 70 94 42 716								-		11	
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Retail Hobby Supplies 29,921 692 191 495 138 72% 50 26% 3 2%	Property Insurance										0%
	Retail Hobby Supplies	29,921	692	191	495	138	72%	50	26%	3	2%

TOTAL 145,183,427 Sightseeing Tours 22,392 812 Steel Fabrication 39,737 564 Tire Manufacturers 7,072 1,569			633,894					
Steel Fabrication 39,737 564 Tire Manufacturers 7,072 1,569			,	79%	151,369	19%	14,238	2%
Tire Manufacturers 7,072 1,569	1 101	495	102	53%	83	43%	6	3%
	+ 191	495	185	97%	5	3%	1	1%
	9 189	498	183	97%	6	3%	0	0%
TV Stations 16,867 998		498	149	79%	39	21%	1	1%
Tattoos 35,822 610		500	89	47%	91	48%	8	4%
Awnings 62,087 396		501	114	61%	69	37%	4	2%
Bicycle Dealers 33,989 634		501	132	71%	51	27%	4	2%
Business Opportunities 125,119 219		503	149	81%	32	17%	4	2%
Radiology 20,384 874		503	132	71%	50		3	2%
TV and Radio Repair 33,042 648		505	94	51%	82	45%	8	4%
Caterer 85,248 302		505	75	41%	99	54%	9	5%
Online Car Dealers 38,069 582		506	136	74%	45	25%	2	1%
Offinite Call Dealers 38,009 36, Timeshare Advocates 203,668 133		506	155	85%	27	15%	2 1	1%
		509		63%		35%	5	3%
Chimney Cleaning 134,931 203 Granite 73,414 346		509	<u>114</u> 116	64%	63 61	35%	5	3%
			-	64% 54%		42%	5	<u> </u>
		509	98		77		/	
Small Appliance Dealers 25,316 758		509	111	61%	69	38%	2	1%
Ammunition Supplies 14,757 1,08		513	43	24%	126	70%	12	7%
Voice Over Internet Protocol Sales and Service 11,570 1,25		513	178	98%	2	1%	1	1%
Muffler 18,557 932		515	100	56%	79	44%	1	1%
Online Event Registration 9,879 1,347		515	154	86%	24	13%	2	1%
Online Payment 19,962 885	5 180	515	173	96%	7	4%	0	0%
Title Loans 33,338 645		518	109	61%	61	34%	9	5%
Games 27,107 734	4 178	519	77	43%	99	56%	2	1%
Job Listing Service 268,603 87		519	143	80%	35	20%	0	0%
Uniform 31,169 670	178	519	136	76%	40	22%	2	1%
Auto Auction 32,429 654	4 176	522	102	58%	72	41%	2	1%
General Services 17,629 968	3 176	522	60	34%	104	59%	12	7%
Gift Baskets 18,515 935	5 174	524	69	40%	104	60%	1	1%
Truck Repair 55,443 435	5 174	524	125	72%	49	28%	0	0%
Wedding Photographers 22,822 808	3 173	526	48	28%	108	62%	17	10%
Food and Beverage Services 22,072 82	7 172	527	88	51%	71	41%	13	8%
Jewelry Designers 56,182 433	2 172	527	89	52%	74	43%	9	5%
Cooking Utensils 30,526 677		529	141	82%	28	16%	2	1%
Music Distribution Companies 12,138 1,212		529	138	81%	33	19%	0	0%
Musical Instrument Rental 5,114 1,832		529	169	99%	2	1%	0	0%
RV Equipment 30,003 688		529	132	77%	34	20%	5	3%
Long Distance Phone Service 28,030 719		533	117	69%	50		2	1%
Product Sales 38,033 58:		533	94	56%	61	36%	14	8%
Wholesale Small Appliances 20,395 873		533	160	95%	9		0	0%
Charter Bus 35,822 610		536	89	53%	77	46%	2	1%
Charter Bus 53,822 010 Designer Apparel 12,511 1,200		536	67	40%	97	58%	4	2%
		536	97	58%	66		5	3%
· · · · · · · · · · · · · · · · · · ·			-	66%			3	
Logistics 47,876 493		536	111		54		3	2%
Ink Cartridge Refill 20,530 866		540	145		20		0	0%
Insulation Contractors 155,396 184		540		76%	34		6	4%
Medicine Consultant 34,472 624		540	159	96%	5	3%	1	1%
Optical Equipment 26,171 74:		540		92%	14		0	0%
Protective Covers 13,325 1,157		540		80%	32		1	1%
Sportswear Manufacturer 5,894 1,720		540		63%	60		1	1%
Balloons Manned 7,998 1,488		546		9%	83		66	40%
Copier 41,644 540		546	136	83%	27		1	1%
Employment Agencies 177,827 157	7 164	546	97	59%	58	35%	9	5%
Septic Tank Contractors 96,680 279	9 164	546	112	68%	51	31%	1	1%
Therapeutic Massage 16,967 994	4 164	546	93	57%	64	39%	7	4%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Virtual Currency	6,736	1,612	164	546	141	86%	23	14%	0	0%
Water Damage Restoration	71,819	350	163	552	116	71%	44	27%	3	2%
Family Entertainment	13,681	1,140	162	553	91	56%	70	43%	1	1%
Point of Sale Systems	23,020	804	162	553	155	96%	7	4%	0	0%
Printers	63,816	389	162	553	68	42%	89	55%	5	3%
Vehicle Transport	66,213	378	162	553	92	57%	66		4	2%
Airport Transportation	15,180	1,062	161	557	125	78%	35	22%	1	1%
Digital Marketing	98,037	275		557	106	66%	52	32%	3	2%
Air Conditioning Repair	69,484	362		559	85	53%	67	42%	8	5%
Orthopedic Surgeon	34,329	629		559	137	86%	22	14%	1	1%
Kitchen Accessories	24,667	770		561	54	34%	104	66%		0%
Foreign Currency Exchange Broker	10,825	1,284		562	119	76%	22	14%	16	10%
Industrial Supply	85,234	303		562	120	76%	34	22%	3	2%
Mobile Auto Lube and Oil	7,873	1,497		562	87	55%	68		2	1%
Shutters	78,419	325		562	96	61%	61	39%	2	0%
TV and Radio Dealers	22,656	813		562	64	41%	75		18	11%
ATV	37,839	587		567	112	72%	41	26%	2	2%
	115,373	238		567	73	47%	77	49%	6	4%
Ceramic Tile Contractors		1,120		567	88	56%	68		0	0%
Christmas Tree	14,039	1							0	
Craft Supplies	24,741	769		567	87	56%	58		11	7%
Car Dealers	14,420	1,102		571	123	79%	32		0	0%
Dermatologist	23,302	799		571	107	69%	48		0	0%
Insured Property Replacement Service	8,074	1,482	155	571	155		0		0	0 /0
Funeral Services	46,015	512		574	113	73%	39	25%	2	1%
Farm Equipment	29,899	693		575	107	70%	45		1	1%
Blinds	34,800	621	152	576	87	57%	54	36%	11	7%
Dental Plans	38,858	575		576	136	89%	16		0	0%
Employment Services	62,010	400		576	62	41%	85	56%	5	3%
Health Consultants	38,163	581	152	576	82	54%	62	41%	8	5%
Landscape Design	90,645	291	152	576	87	57%	54		11	7%
Septic Tank Cleaning	74,068	344	-	576	99	65%	52	34%	1	1%
Water Heater Dealers	11,507	1,254		576	142	93%	9		1	1%
Car Window Tinting	40,676	554		583	72	48%	74	49%	5	3%
Estate Appraisal	48,990	481	151	583	81	54%	69	46%	1	1%
Furniture Designers	27,367	728		583	74	49%	74	49%	3	2%
Orthodontist	31,556	664	151	583	103	68%	38	25%	10	7%
Personal Trainer	20,142	880	151	583	122	81%	26	17%	3	2%
Wholesalers and Distributors	42,949	529	151	583	91	60%	60	40%	0	0%
Computer Consultant	49,478	479	149	589	100	67%	45	30%	4	3%
Crowdfunding	13,425	1,147	149	589	145	97%	4	3%	0	0%
Decorative Concrete	45,367	514	149	589	82	55%	65	44%	2	1%
Driving School	35,956	609	149	589	75	50%	69	46%	5	3%
Imported Car Dealers	16,240	1,022	149	589	118	79%	31	21%	0	0%
Laundry	7,053	1,573		589	62	42%	82	55%	5	3%
Cabin rentals	19,927	888		595		74%	26		12	8%
Financial Planning Consultants	255,373	92		595					11	7%
Auto Customization	40,071	558		597	74	50%			1	1%
Car Stereos	23,417	797		597	94	64%			1	1%
Graphic Printing	146,176	193		599	84	58%		42%	1	1%
Investigator	120,401	229		599					12	8%
Manufactured Home Park	37,475	591		599		48%	70		6	
Battery Supplies	27,857	725		602	100		41	28%	4	3%
Pharmaceutical Manufacturing	19,556	897		602	92	63%		35%	4 ว	1%
Candy	19,556	1,108		602					Z	1%
	22,265			604					0	
Insurance	22,265	020	143	500	142	37%		170	0	U70

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Telemarketing Services	68,262	365	143	605	71	50%	55	38%	17	12%
Baby Accessories	14,134	1,113	142	607	63	44%	57	40%	22	15%
Hazardous Waste Services	13,360	1,155	142	607	139	98%	3	2%	0	0%
Real Estate Consultant	76,976	332		607	99	70%	41	29%	2	1%
Fireplace	40,902	551	141	610	106	75%	31	22%	4	3%
Foundation Repair	98,661	272	141	610	86	61%	50	35%	5	4%
Hunting Gear	59,385	410	141	610	79	56%	60	43%	2	1%
Legal Services	76,344	337	141	610	106	75%	31	22%	4	3%
Precious Metal Dealers	116,460	236		610	117	83%	23	16%	1	1%
Pet Boarding	89,878	292	140	615	100	71%	38	27%	2	1%
Art Consultant	31,536	665		616	84	60%	55	40%	0	0%
Pool Manufacturers	10,883	1,280		616	135	97%	4	3%	0	0%
RV Repair	31,974	660		616	82	59%	54	39%	3	2%
Wholesale Candles	18,827	918		616	138	99%	1	1%	0	0%
Accountant	111,083	248		620	77	56%	58	42%	3	2%
Medical Imaging	14,470	1,099		620	100	72%	36	26%	2	1%
Medical Plans	17,683	967		620	113	82%	21	15%	4	3%
Coin Dealers	123,789	223		623	110	80%	26	19%	1	1%
Investment Advisory Services	131,062	209		623	75	55%	52	38%	10	7%
Physical Therapist	38,885	574		623	103	75%	34	25%	10	0%
Sprinkler System	74,197	343		623	95	69%	36	26%	6	4%
Cable Contractors	21,614	835		627	59	43%	76	56%	1	1%
Promotional Products	48,664	486		627	70	51%	60	44%	6	
Window Cleaning	99,175	270		627	68	50%	65	48%	3	2%
Custom Rims	26,545	737		630	85	63%	49	36%	1	1%
Homeowners Insurance	76,864	333		630	104	77%	30	22%	1	1%
Pressure Washing	97,723	276		630	80	59%	51	38%	4	3%
Wholesale Shoes	7,761	1,512		630	118	87%	12	9%		4%
Janitor Service	176,329	1,512		634	67	50%	61	46%	6	4%
Landscaping Clean Up	15,356	1,059		634	39	29%	86	64%	9	7%
Window and Door Installation	52,568	456		634	100	75%	33	25%	1	1%
Medical Service Organization	47,230	499		637	91	68%	36	27%	6	5%
Retail Wine	33,997	633		637	111	83%	16	12%	6	5%
Upholstery Cleaning	40,621	555		637	59	44%	68	51%	6	5%
Gutters Contractors	47,286	497		640	66	50%	64	48%	0	2%
Management Consultant	63,921	388		640	83	63%	48	36%	1	1%
Patios and Decks	74,765	341	132	640	62	47%	68	52%	1	2%
Animal Breeding	41,813	538		643	36	28%	88	68%	6	5%
Holding Company	15,637	1,050		643	119	92%	10	8%	1	1%
Trucking	77,070	329		643	69	53%	58	45%	1	2%
Video Game Rental	7,827	1,506		643	121	93%	9	7%	0	0%
	260,516	91		643	70	54%	56	43%	0	2%
Excavating Contractors	,	1.068		647	70	59%		35%	8	
Magazine Distributors	15,036	568	-	647	84	65%	43	32%	4	
Rehabilitation	39,217					56%		44%	4	0%
Bulk Food Store	19,131	910		<u>650</u> 650		32%	56	63%	6	5%
Carpenter	93,496	283					81	23%	0	
Garage Builders	54,524	440		650		76%			2	2%
Waste Containers	9,651	1,355		650		67%		33%	0	0%
Aromatherapy	9,138	1,390		654	25	20%	102	80%	0	
Boat Repair	37,852	586		654		53%		43%	5	-
License Services	32,113	659		654		62%		36%	2	2%
Ophthalmology	28,731	711		654	102	80%	25	20%	0	
Concert Promoters	10,141	1,324		658		87%	16		0	0%
Traffic School	32,858	650		658		98%			2	2%
Restaurant Equipment	45,305	515	125	660	72	58%	50	40%	3	2%

Said Costing 56.1 ml 4.44 125 660 58 455	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Summear 12,815 1,185 125 660 915 845 456 2 226 Corgon Servica 26,510 739 124 663 78 86 375 66 375 66 375 66 375 66 375 66 7755 7755 775	TOTAL	145,183,427		799,502		633,894	79 %	151,369	19%	14,238	2%
Caugon Savuka 20, 43 870 124 663 98 98 22 20% 1 1 Vanobavika 42,067 338 124 663 46 37% 82 66% 2 22 Vanobavika 9,590 138 122 666 68 27% 82 84 22 82 84 23 84 92 22 84 93 22 84 94 92 22 84 94 <	Seal Coating	54,214	444	125	660	58	46%	61	49%	6	5%
Dental Laboratory 22,510 738 124 663 786 678 645 776 0 0 0 DVD Stales 9,556 1,302 122 666 687 72% 28 23% 6 55 DVD Stales 74,573 1,302 122 666 681 51% 58 49% 2 25 Construction 74,573 1,412 122 666 68 51% 58 49% 0 0 0 Naming broom 60,011 330 122 666 68 51% 38 12 22% 87 29% 29% 28% 12 12 672 61% 33 32% 12 130 12 672 61% 33 32% 14 13 12 672 61% 33 34% 14 13 12 12 672 61% 33 32% 14 13 13 13	Swimwear	12,815	1,185	125	660	67	54%	56	45%	2	2%
Woodworking 44,077 358 124 563 440 378 822 664 778 28 278 6 599 Identry Thergrer 77,599 422 122 666 817 78 0	Coupon Service	20,434	870	124	663	98	79%	25	20%	1	1%
Woodworking 44,077 358 124 563 440 378 822 664 778 28 278 6 599 Identry Thergrer 77,599 422 122 666 817 78 0			739	124	663	78	63%	46	37%	0	0%
UVD State 0.569 1.362 1.22 666 88 72% 28 22% 6 57% Interior Designer 78,374 226 122 666 62 51% 53 49% 2 22 Interior Designer 78,374 122 666 62 51% 53 49% 4 38 Rolphon Service 69,321 130 1172 122 666 62 51% 53 49% 4 38 Rolphon Service 69,521 320 122 666 68 9% 33 124% 8 78 Cennetary 69,549 322 121 672 64 57% 51 42% 6 55 Viteo Tope Retrate 11,318 121 672 64 57% 51 42% 6 55 54 42% 6 55 54 45% 54 45% 51 42% 56 51 4					663	40	32%	82	66%	2	2%
Identity That, Production 76,374 122 666 113 93% 9 78,59 2 Mobile Priore Service 13,033 1,172 122 666 64 65% 34 28% 4 33 Mobile Priore Service 9,572 1,380 122 666 64 69% 32 65% 32 75% 65% 65% 65% 65% 65% 65% 65% 65% <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>6</td><td></td></td<>										6	
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Clubs and Organizations 24,943 764 117 685 59 59% 35 39% 23 203 Pillows 1181,227 152 117 685 109 93% 7 6% 1 19 Dusiness Coach 47,099 501 116 688 74% 30 26% 0 0 CPA 226,003 113 116 688 86 74% 30 26% 0 0 SAT Prep Courses 14,493 1,097 116 688 77 66% 35 30% 4 39 Funeral Homes 40,838 552 115 692 68 69% 64 40% 0 09 Furniture Repair 37,464 592 115 692 64 44% 69% 36 24% 115 692 18 16% 47% 24% 114 119 114 697 64 43% 0 09 93% 1 19 114 697 64 44 38% 1 </td <td>Marketing Software</td> <td>33,285</td> <td>646</td> <td>118</td> <td>682</td> <td>84</td> <td>71%</td> <td>33</td> <td>28%</td> <td>1</td> <td>1%</td>	Marketing Software	33,285	646	118	682	84	71%	33	28%	1	1%
Pillows 181,227 152 117 665 109 93% 7 6% 1 19 Business Cach 47,099 501 116 668 73 63% 42 36% 1 19 CPA 226,003 113 116 688 86 74% 30 26% 0 09 Rental Service Stores & Yards 18,739 924 116 688 77 66% 35 30% 4 39 Eveglass Suppliers 30,669 673 115 692 68 77% 27 23% 0 09 Funeral Homes 40,038 552 115 692 69 60% 46 40% 0 00 Variety Store 51,48 1,823 115 692 18 16% 95 83% 2 23 Watch Repair 23,614 792 115 692 71 62% 44 38% 0 09 Dental Discount Plans 17,350 1,260 114 697 661	Bail Bonds	31,371			685	47			54%	7	6%
Business Coach 47,099 501 116 688 73 63% 42 36% 1 19 CPA 226,003 113 116 688 86 74% 30 26% 0 0 Rental Service Stores & Yards 16,739 924 116 688 97 84% 19 16% 0 0 SAT Prep Courses 14,493 1,097 116 688 97 84% 19 16% 0 0 Funderal Homes 40,838 552 115 692 69 60% 46 40% 0 0 Variety Store 51,448 1,823 115 692 18 16% 95 83% 2 29 Watch Repair 23,614 792 115 692 18 16% 95 83% 1 14 Unens 57,261 426 114 697 164 94% 16 14% 2 28% 1 19 11 10 4 49 0 14	Clubs and Organizations	24,943	764	117	685	59	50%	35	30%	23	20%
CPA 226,003 113 116 668 86 74% 30 26% 00 00 Rental Service Stores & Yards 18,739 924 116 688 97 84% 19 166 00 SAT Prep Courses 14,493 1,097 116 688 97 84% 19 166 00 Eyeglass Suppliers 30,869 673 115 692 88 77% 27 23% 00 00 Funeral Homes 40,838 552 115 692 692 69% 46 40% 0 00 Variety Store 37,464 592 115 692 16% 95 83% 0 00 Variety Store 2,614 792 115 692 16% 44 38% 0 00 Dental Discount Plans 11,350 1,260 114 697 68 44% 14 14 2 28% 11 19 Printer Sales and Service 14,953 1,073 114 697 64	Pillows	181,227	152	117	685	109	93%	7	6%	1	1%
Rental Service Stores & Yards 18,739 924 116 688 97 84% 19 16% 0 0 SAT Prep Courses 114,493 1,097 116 688 77 66% 35 30% 4 39 Eveplass Suppliers 30,869 673 115 692 69 60% 46 40% 0 0% Funnetal Homes 40,838 552 115 692 69 60% 46 40% 0 0% Variety Store 51,48 1,823 115 692 18 16% 95 83% 2 2% Watch Repair 23,614 792 115 692 71 62% 44 38% 0 0% Dental Discount Plans 57,261 426 114 697 96 84% 16 14% 2 2% 1 19 Bankruptcy Attorney 11,350 1,260 114 697 104 19% 1 10% 4 49 11 10% 4 49	Business Coach	47,099	501	116	688	73	63%	42	36%	1	1%
SAT Prep Courses 14,493 1,097 116 688 77 66% 35 30% 4 33 Eyeglass Suppliers 30,869 673 115 692 88 77% 27 23% 0 09 Funeral Homes 40,838 552 115 692 69 60% 46 40% 0 0 Furniture Repair 37,464 592 115 692 56 49% 54 47% 5 49 Variety Store 5,148 1,823 115 692 71 62% 44 38% 0 09 Dental Discount Plans 57,261 426 114 697 81 71% 32 28% 1 19 Unens 11,350 1,260 114 697 60 53% 43 38% 1 19 Walk-In Tubs Bankruptcy Attorney 87,016 298 113 701 76 63% 33 39% 11 10% Bankruptcy Attorney 87,016 298	СРА	226,003	113	116	688	86	74%	30	26%	0	0%
SAT Prep Courses 14,493 1,097 116 668 77 66% 35 30% 4 39 Éyeglass Suppliers 30,869 673 115 692 88 77% 27 23% 0 09 Funeral Homes 40,838 552 115 692 65 69% 44 40% 0 09 Furniture Repair 37,464 592 115 692 56 49% 54 47% 5 48 Variety Store 5,148 1,823 115 692 71 62% 44 38% 0 09 Dental Discount Plans 57,261 426 114 697 81 71% 32 28% 1 19 Unens 11,350 1,260 114 697 81 71% 32 28% 1 19 Walk-In Tubs Bankruptxy Attorney 87,016 298 113 701 91% 9 8% 1 10% Bankruptxy Attorney 87,016 298 113 7	Rental Service Stores & Yards	18,739	924	116	688	97	84%	19	16%	0	0%
Eyeglass Suppliers30,8696731156928877%2723%009Fundral Homes40,8385521156926960%4640%09Furniture Repair37,4645921156925649%5447%544Variety Store5,1481,8231156927162%4438%229Watch Repair23,6147921156927162%4438%009Dental Discount Plans57,2614261146978171%3228%111Linens11,3501,2601146976053%4338%11109Walk-In Tubs19,9328871146976053%4338%11109Bankrupty Attorney39,1115701137019887%1110%449Online Pharmacy31,2221,1631137019181%2119%119Plumbing Fixtures6,3881,65311370110775665%0009Attenna12,4761,20211270611199%11%000Attenna12,4761,20211270611199%11%000Attenna2,4761,20211270	SAT Prep Courses		1,097	116	688	77	66%	35	30%	4	3%
Funeral Homes40,8385521156926960%4640%009Furniture Repair37,4645921156925649%5447%549Variety Store5,1481,8231156921816%9583%229Watch Repair23,6147921156927162%44438%009Dental Discount Plans57,2614261146976844%1614%229Printer Sales and Service11,3501,26011469710491%98%119Bankrupty Attorney19,9328871146976053%4338%1111004449Online Pharmacy87,0162981137017768%3632%009Pediatrician13,2221,1631137017768%3632%009Pumbing Fixtures40,5375561137019181%2119%119Plumbing Fixtures6,3881,65311370110795%655%0009Antena12,4761,20211270611199%11%009Video Production Services36,9085981127065448%5650%229Auto Listin		30,869	673	115	692	88	77%	27	23%	0	0%
Furniture Repair 37,464 592 115 692 56 49% 54 47% 5 49 Variety Store 5,148 1,823 115 692 18 16% 95 83% 2 29 Watch Repair 23,614 792 115 692 71 62% 44 38% 0 09 Dental Discount Plans 57,261 426 114 697 81 71% 32 28% 1 19 Linens 11,350 1,260 114 697 96 84% 16 14% 2 28 Walk-In Tubs 19,932 887 114 697 60 53% 43 38% 11 10% Bankruptcy Attorney 87,016 298 113 701 98 87% 11 10% 44% 49 49 34 38% 11 10% 47% 19% 10% 19% 10% 14 10% 22 11 10% 22 11 10% 11 10%		40,838	552	115	692	69	60%		40%	0	0%
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Athletic Organizations 54,231 443 110 712 89 81% 21 19% 0 0% Masquerade Costumes 19,397 900 110 712 50 45% 59 54% 1 1% Medical Testing 21,261 846 110 712 36 33% 74 67% 0%	Online Cosmetic Sales	2,689	2,331	111	708	83	75%	27	24%	1	1%
Masquerade Costumes 19,397 900 110 712 50 45% 59 54% 1 19 Medical Testing 21,261 846 110 712 36 33% 74 67% 0 0%	Athletic Organizations	54,231			712				19%	0	0%
Medical Testing 21,261 846 110 712 36 33% 74 67% 0 09	Masquerade Costumes		900	110	712	50	45%		54%	1	1%
	Medical Testing		846							0	0%
	Motor Scooters									1	1%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	V/o	Cmpls Unable To Pursue	<u> </u>
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Water Treatment Equipment	67,152	371	110	712	89	81%	20	18%	1	1%
Auto Wrecking	16,442	1,016	109	717	54	50%	54	50%	1	1%
Business Associations	33,906	638	109	717	94	86%	10	9%	5	5%
Chimney Repair	67,013	372	109	717	62	57%	43	39%	4	4%
Drug Testing	19,219	907	109	717	106	97%	3	3%	0	0%
Hardwood Floor Contractors	99,135	271	109	717	65	60%	39	36%	5	5%
SEO Services	40,030	559	109	717	48	44%	56	51%	5	5%
Beauty School	27,001	735	108	723	64	59%	37	34%	7	6%
Better Business Bureau	4,418	1,944	108	723	29	27%	34	31%	45	42%
Commercial Photographer	20,840	855	108	723	63	58%	38	35%	7	6%
Funeral Director	51,429	463	108	723	87	81%	20	19%	1	1%
Laser Cosmetic Services	21,255	847	108	723	63	58%	38	35%	7	6%
OBGYN	12,447	1,203	108	723	75	69%	32	30%	1	1%
Sunroom Construction	29,652	697	108	723	96	89%	7	6%	5	5%
Answering Service	84,132	307	107	730	102	95%	3	3%	2	2%
Childrens' Furniture	12,199	1,213	107	730	75	70%	27	25%	5	
Driveway Installation	23,022	803	106	732	36	34%	58		12	11%
Global Positioning Systems	14,918	1,075	106	732	96	91%			0	
Industrial Recycling	13,940	1,125	106	732	63	59%	34	32%	9	
Musical Instrument Supplies and Accessories	12,577	1,196	106	732	85	80%	18		3	
Pet Services	59,988	406	106	732	59	56%	43	41%	4	4%
Bulletin Board	19,692	893	105	737	104	99%	1	1%	0	
News Services	5,519	1,774	105	737	87	83%	15	14%	3	
Restaurant Management	8,204	1,471	105	737	93	89%	12	11%	0	
Wholesale Industrial Products	29,950	690	105	737	95	90%	10		0	
Wholesale Toys	17,252	984	105	737	69	66%	34	32%	2	
Commercial Contractors	96,914	278	104	742	41	39%	61	59%	2	
Outdoor Furniture	21,223	848	104	742	87	84%	17	16%	0	
Shipping Masters	21,364	843	104	742	46	44%	56	54%	2	
Tutoring	50,539	469	104	742	75	72%	25	24%	4	4%
Wholesale Furniture	21,959	829	104	742	64	62%	39	38%	1	1%
Window Shades	26,053	745	104	742	84	81%			1	1%
Kitchen Cabinets and Equipment	52,777	454	103	748	73	71%	30	29%	0	
Adult Entertainment	47,282	498	102	749	56	55%	45	44%	1	1%
Airline Ticket Agency	18,672	928	102	749	70	69%	20	20%	12	
Teeth Whitening	12,348	1,206	101	751	79	78%	22	22%	0	-
Condominium	19,648	894	100	752	63	63%	36	36%	1	1%
Manufacturing Chemist	3,849	2,060	100	752	99	99%	1	1%	0	
Meat Retail	48,869	483	100	752	64	64%	35	35%	1	1%
Sound System	15,884	1,039	100	752	80	80%	18		2	
Talent Agencies	156,109	182	100	752	60	60%	36	36%	4	4%
Beads	3,794	2,068	99	757	71	72%	7	7%	21	21%
Custom Concrete	30,292	681		757	35	35%	63		1	1%
HOA	16,028	1,031		757	69	70%			0	-
Mailing Lists	30,711	675		757	48	48%	50		1	1%
Makeup	8,115	1,480		757	74	75%			2	2%
Meat Sales	28,582	716		757	59	60%			4	
Mutual Funds	8,992	1,407		757	92	93%			0	
Small Engine Repair	22,116	825		757	66	67%			7	
Car Racing Equipment	29,064	706		765		63%				
Electric Supplies	29,348	699		765		39%			5	
Embroidery	24,780	768		765		50%			0	
Irrigation Equipment	56,274	430		765		64%			17	
Kitchen Design	24,225	780		765		52%			3	
Uniform Accessories	3,109			765		91%				
	5,109	2,214	90	705	69	JT 70	9	570	0	0.70

Chanter 1 0.4 0.7 7 0.7 <th>Industry Classification</th> <th>Inquiries</th> <th>Rank by Inquiries</th> <th>Complaints</th> <th>Rank by Complaints</th> <th>Cmpls Settled</th> <th>%</th> <th>Cmpls Not Settled</th> <th>%</th> <th>Cmpls Unable To Pursue</th> <th>%</th>	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Dumpater Service 13.846 1.130 97 771 63 695 28 205 1 18 Runchang Renvention 23,844 746 077 23 34% 61 65% 1 93 Runchang Renvention 23,844 746 077 64 64% 51 53% 1 15% Car Sound System 13,198 1,166 66 776 68 67% 34 35% 1 44 Car Sound System 13,198 1,166 66 776 63 578 14 465 2 28% 1 18 Car Sound System 3,199 1,416 66 776 63 578 14 465 2 28% 18 18 563 16 776 53 56 14 478 44 478 44 478 44 478 44 48 44 478 44 484 44 478 <t< th=""><th>TOTAL</th><th>145,183,427</th><th></th><th>799,502</th><th></th><th>633,894</th><th>79%</th><th>151,369</th><th>19%</th><th>14,238</th><th>2%</th></t<>	TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Packaging Servica 11.38 1.151 97 771 35 34% 6.6 53% 53% 1 15 Taffic Constraints 11.306 1.260 97 771 86 67% 10 10% 3 37 Taffic Constraints 52.222 466 65 776 66 57% 10 25% 1 15% 10% 3 37 771 86 67% 10 10% 3 3 37 376 66 776 66 75% 16	Charity - Health	15,747	1,044	97	771	76	78%	21	22%	0	0%
Plumbing Renovation 25,84 770 771 445 46% 51. 53% 1 19 Accident Insurance 52,22 455 65 778 60 67% 9 95. 22 245 Accident Insurance 52,22 455 65 778 60 67% 9 85. 4 446 Accident Insurance 10,52 1,100 65 776 60 74% 44 446 27 28% Insersement Hanagement 10,52 552 56 776 60 55% 44 446% 2 28% Labor Powders 13,358 491 66 776 47 40% 44 47% 44 47% 44% 77% 4160 22. 244 783 46 44% 77% 4160 445 77% 4160 42. 43% 44 47% 445 44% 47% 46 44% 47% 4	Dumpster Service	13,846	1,130	97	771	67	69%	29	30%	1	1%
Tartle Consultants 11,260 1,262 97 771 84 87% 10 10% 2 38 Accounting 52,272 455 36 776 58 60% 3 35% 4 4% Accounting 53,38 1,165 35 776 68 60% 32 35% 4 4% Accounting 53,58 1,166 35 776 64 4% <t< td=""><td>Packaging Service</td><td>13,388</td><td>1,151</td><td>97</td><td>771</td><td>33</td><td>34%</td><td>61</td><td>63%</td><td>3</td><td>3%</td></t<>	Packaging Service	13,388	1,151	97	771	33	34%	61	63%	3	3%
Academt Insurance 52,272 459 56 776 60 356 9 99 22 288 Car Sound Systems 13,186 1,165 66 776 6.0 714 375 6.0 715 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716	Plumbing Renovation	25,844	749	97	771		46%	51	53%	1	1%
Academt Insurance 52,272 459 56 776 60 356 9 99 22 288 Car Sound Systems 13,186 1,165 66 776 6.0 714 375 6.0 715 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716 6.0 716	Traffic Consultants	11,306	1,262	97	771	84	87%	10	10%	3	3%
Car Sourd Systems 11,198 1,166 96 776 68 745 27 28% 1	Accident Insurance	52,272	459	96	776	60	63%	9	9%	27	28%
Car Sourd Systems 11,198 1,166 96 776 68 745 27 28% 1	Accounting	58,320	415	96	776	58	60%	34	35%	4	4%
tione Accessories Online 5,536 1,767 96 776 42 44% 36 38% 118 19% Labor Postrs 118,369 941 96 776 93 97% 11 1% 2 2% Self Laundry Service 61,79 96 776 47 49% 42 44% 7 7% Antique Desters 34,378 627 94 783 64 49% 44 47% 44 44% 44% 47% 44 44% 47% 44 44% 47% 44 44% 44% 47% 44 44% <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td>1%</td>										1	1%
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High Risk Free Trial Offers1654,321908098291%89%00%Hair Replacement39,855561898127382%1416%22%Lawn Mower Repair18,901914898124652%3539%89%Leather Dealers7,8501,503898126371%2427%22%Non Profit Organizations31,909661898125157%3438%44%Real Estate Broker47,453495898126674%2326%00%RV Rental24,050783898126676%2022%11%Video Game Supplies9,1141,395898123539%4449%1011%Data Recovery19,921889888196372%2427%11%Online Publications14,0571,117888196169%1820%910%Pool Maintenance35,253618888194450%22%Shuttle Bus7,1381,562888194450%22%Anesthesiologist11,8961,237878246979%1821%00%	Auto Brokers	37,671			809			18	20%	2	2%
Hair Replacement39,855561898127382%1416%22%Lawn Mower Repair18,901914898124652%3539%89%Leather Dealers7,8501,503898126371%2427%22%Non Profit Organizations31,909661898125157%3438%44%Real Estate Broker47,453495898126674%2326%00%RV Rental24,050783898126876%2022%11%Video Game Supplies9,1141,395898123339%4449%1011%Data Recovery19,921889888196372%2427%11%Online Publications14,0571,117888196169%1820%910%Pool Maintenance35,253618888194855%3742%33%Shuttle Bus7,1381,56288819484450%22%Anesthesiologist11,8961,237878246979%1821%00%	Clock Repair	17,777	960	90	809	48		35	39%	7	8%
Lawn Mower Repair18,901914898124652%3539%89%Leather Dealers7,8501,503898126371%2427%22%Non Profit Organizations31,909661898125157%3438%44%Real Estate Broker47,453495898126674%2326%00%RV Rental24,050783898126876%2022%11%Video Game Supplies9,1141,395898123539%4449%1011%Data Recovery19,921889888196372%2427%11%Online Publications14,0571,117888196169%1820%3%3%Shuttle Bus7,1381,562888194248%4450%22%Telecommunication Equipment Repair18,717925888197585%1315%00%Anesthesiologist11,8961,237878246979%1821%00%	High Risk Free Trial Offers	165	4,321	90	809			8	9%	0	0%
Leather Dealers 7,850 1,503 89 812 63 71% 24 27% 2 2% Non Profit Organizations 31,909 661 89 812 51 57% 34 38% 4 4% Real Estate Broker 47,453 495 89 812 66 74% 23 26% 0 0% RV Rental 24,050 783 89 812 68 76% 20 22% 1 1% Video Game Supplies 9,114 1,395 89 812 35 39% 44 49% 10 11% Data Recovery 19,921 889 88 819 63 72% 24 27% 1 1% Online Publications 14,057 1,117 88 819 61 69% 18 20% 9 10% Pool Maintenance 35,253 618 88 819 42 48% 44 50% 2 2% Telecommunication Equipment Repair 7,138 1,562 88	Hair Replacement	39,855	561	89	812	73			16%	2	2%
Non Profit Organizations31,909661898125157%3438%44%Real Estate Broker47,453495898126674%2326%00%RV Rental24,050783898126876%2022%11%Video Game Supplies9,1141,395898123539%4449%1011%Data Recovery19,921889888196372%2427%11%Online Publications14,0571,117888196455%3742%3%Shuttle Bus7,1381,562888194248%44%3%2%Telecommunication Equipment Repair11,8961,237878246979%1821%00%Anesthesiologist11,8961,237878246979%1821%00%	Lawn Mower Repair	18,901	914	. 89	812	46	52%	35	39%	8	9%
Real Estate Broker47,453495898126674%2326%00%RV Rental24,050783898126876%2022%11%Video Game Supplies9,1141,395898123539%4449%1011%Data Recovery19,921889888196372%2427%11%Online Publications14,0571,117888196169%1820%910%Pool Maintenance35,253618888194855%3742%3%Shuttle Bus7,1381,562888194248%4450%22%Telecommunication Equipment Repair11,8961,237878246979%1821%00%	Leather Dealers	7,850	1,503	89	812	63	71%	24	27%	2	2%
Real Estate Broker47,453495898126674%2326%00%RV Rental24,050783898126876%2022%11%Video Game Supplies9,1141,395898123539%4449%1011%Data Recovery19,921889888196372%22427%11%Online Publications14,0571,117888196169%1820%910%Pool Maintenance35,253618888194855%3742%3%Shuttle Bus7,1381,562888194248%4450%2%Telecommunication Equipment Repair11,8961,237878246979%1821%00%	Non Profit Organizations	31,909	661	89	812	51	57%	34	38%	4	4%
RV Rental24,050783898126876%2022%11%Video Game Supplies9,1141,395898123539%4449%1011%Data Recovery19,921889888196372%22427%11%Online Publications14,0571,117888196169%11820%910%Pool Maintenance35,253618888194855%3742%3%Shuttle Bus7,1381,562888194248%4450%2%Telecommunication Equipment Repair18,717925888197585%1315%00%Anesthesiologist11,8961,237878246979%1821%00%	Real Estate Broker	47,453	495	89	812		74%			0	0%
Video Game Supplies9,1141,395898123539%4449%1011%Data Recovery19,921889888196372%2427%11%Online Publications14,0571,117888196169%1820%910%Pool Maintenance35,253618888194855%3742%3%Shuttle Bus7,1381,562888194248%4450%2%Telecommunication Equipment Repair18,717925888197585%1315%00%Anesthesiologist11,8961,237878246979%1821%00%	RV Rental									1	1%
Data Recovery19,921889888196372%2427%11%Online Publications14,0571,117888196169%1820%910%Pool Maintenance35,253618888194855%3742%33%Shuttle Bus7,1381,562888194248%4450%22%Telecommunication Equipment Repair18,717925888197585%1315%00%Anesthesiologist11,8961,237878246979%1821%00%	Video Game Supplies									10	
Online Publications14,0571,117888196169%1820%910%Pool Maintenance35,253618888194855%3742%33%Shuttle Bus7,1381,562888194248%4450%22%Telecommunication Equipment Repair18,717925888197585%1315%00%Anesthesiologist11,8961,237878246979%1821%00%										1	1%
Pool Maintenance35,253618888194855%3742%33%Shuttle Bus7,1381,562888194248%4450%22%Telecommunication Equipment Repair18,717925888197585%1315%00%Anesthesiologist11,8961,237878246979%1821%00%										9	
Shuttle Bus 7,138 1,562 88 819 42 48% 44 50% 2 2% Telecommunication Equipment Repair 18,717 925 88 819 75 85% 13 15% 0 0% Anesthesiologist 11,896 1,237 87 824 69 79% 18 21% 0 0%										א ג	
Telecommunication Equipment Repair 18,717 925 88 819 75 85% 13 15% 0 0% Anesthesiologist 11,896 1,237 87 824 69 79% 18 21% 0 0%										2	
Anesthesiologist 11,896 1,237 87 824 69 79% 18 21% 0 0%										2	
										0	
	Ariestnesiologist Auto Upholstery	23,960			824						1%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Clothing Alterations	18,417	939	87	824	39	45%	39	45%	9	10%
Emergency Room	4,691	1,899	87	824	75	86%	12	14%	0	0%
Essential Oils	41,066	545	87	824	61	70%	25	29%	1	1%
Golf Carts	21,211	849	87	824	45	52%	41	47%	1	1%
Kitchen Remodel	57,965	417	87	824	56	64%	28	32%	3	3%
Paralegal	20,000	884		824	36	41%	38	44%	13	15%
Trucking Transportation Brokers	53,964	447	87	824	61	70%	26	30%	0	0%
Vaporizer	8,816	1,415	87	824	46	53%	40	46%	1	1%
Auto Alarms	19,379	902		834	46	53%	36	42%	4	5%
Auto Salvage Yards	18,757	923		834	43	50%	43	50%	0	
Camper Dealers	15,467	1,057	86	834	57	66%	29	34%	0	
Classic Car Dealers	46,442	508		834	48	56%	38	44%	0	
Drywall Contractors	162,320	173		834	37	43%	45	52%	4	5%
Personal Services	24,903	767		834	27	31%	24	28%	35	
Publishing Consultant	17,487	971	86	834	37	43%	47	55%		2%
Screen Enclosures	46,475	507		834	62	72%	24	28%	0	
Barber	18,419	938		842	35	41%	46	54%	0	5%
	15,226	1,061	85	842	47	55%	37	44%	4	1%
Survival Supplies		759		842	65	76%	19	22%	1	1%
Ticket Brokers	25,279								1	
Escrow Services	34,244	630		845	44	52%	37	44%	3	4%
Hand Tools	15,711	1,046		845	62	74%	21	25%	1	1%
Portable Buildings	28,697	713		845	71	85%	11	13%	2	2%
Railroad	1,822	2,640		845	52	62%	32	38%	0	0.0
Air Purification Systems	37,538	590		849	54	65%	20	24%	9	11/0
Bridal Shops	11,641	1,249		849	56		26	31%	1	1%
Mechanical Contractors	60,573	405		849	58	70%	24	29%	1	1%
Mental Health Services	42,232	534		849	52	63%	30	36%	1	1%
Modular Buildings	103,707	257	83	849	75	90%	8	10%	0	0%
Office Furniture	50,674	467	83	849	40	48%	38	46%	5	6%
Retread Tires	8,026	1,486		849	44	53%	38	46%	1	1%
Tool Shed	31,717	662		849	49	59%	29	35%	5	6%
Wheels	24,491	772	83	849	48	58%	33	40%	2	2%
Ammunition	16,657	1,007	82	858	25	30%	57	70%	0	0 /0
Incentive Programs	18,307	944		858	70	85%	11	13%	1	1%
Retirement Homes	39,001	571	82	858	59	72%	23	28%	0	0%
Security Cameras	17,769	961	82	858	38	46%	42	51%	2	2%
Thrift Shop	12,402	1,205	82	858	47	57%	33	40%	2	2%
Wearable Promotional Products	14,489	1,098	82	858	49	60%	30	37%	3	4%
Charity - Human Services (i.e. assistance to individuals & families)	47,041	502	81	864	67	83%	14	17%	0	0%
Children Dentist	13,843	1,131	81	864	62	77%	19	23%	0	0%
Merchandising Services	8,681	1,430	81	864	22	27%	56	69%	3	4%
Night Club	14,716	1,087	81	864	39	48%	40	49%	2	2%
Nutrition	14,992	1,070	81	864	48	59%	33	41%	0	0%
Test Publishers	14,647	1,090	81	864	76	94%	5	6%	0	0%
Animal Trapping	23,582	793		870		69%	24	30%	1	1%
Commercial Roofing	73,830	345		870	50		29	36%	1	1%
Gutter Guards	17,536	970		870			2	3%	1	1%
Hot Tub Service and Repair	19,473	898		870			45	56%	0	
Light Bulbs	14,666	1,089		870			16	20%	1	1%
No License Required Financial Consultants	179,234	153		870			40	50%	0	
Real Estate Appraiser	67,846	367		870			29	36%	1	1%
Solar Energy Products	37,340	594		870		76%	17	21%	2	3%
Wedding Consultant	18,551	933		870			25	31%	2	4%
Building Metal	53,702	450		879		66%	23	29%	4	5%
	24,340	776		879			31	39%		4%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Continuing Education	40,907	550	79	879	60	76%	17	22%	2	3%
Expositions	12,209	1,212		879	31	39%	48	61%	0	0%
Marijuana Products	3,187	2,193	79	879	17	22%	62	78%	0	0%
Optical Repairs	11,846	1,242	79	879	57	72%	21	27%	1	1%
Valet Service	8,944	1,408	79	879	46	58%	32	41%	1	1%
Modular Homes	39,737	564	78	886	58	74%	19	24%	1	1%
Personal Shopper	10,652	1,293	78	886	18	23%	50	64%	10	13%
Special Education	29,097	704	78	886	46	59%	29	37%	3	4%
Student Housing	6,507	1,640		886	46	59%	31	40%	1	1%
Swimming Pools	16,892	996	78	886	35	45%	43	55%	0	0%
Tailor	8,169	1,475	78	886	30	38%	46	59%	2	3%
Auto Repair Equipment	10,053	1,331	77	892	48	62%	29	38%	0	0%
Contract Manufacturing	17,337	979	77	892	43	56%	33	43%	1	1%
E-Books	4,264	1,981	77	892	69	90%	7	9%	1	1%
Electric Generator	19,123	911	77	892	72	94%	5	6%	0	
Home Design	27,965	721	77	892	34	44%	37	48%	6	
Insurance Agent	33,708	640		892	48	62%	27	35%	2	3%
Pain Management	14,766	1,083	77	892	38	49%	28	36%	11	
Photo Booth Rental	4,930	1,857	77	892	26	34%	50	65%	1	1%
Bar	12,126	1,037	76	900	43	57%	32	42%	1	1%
Concierge Service	17,047	991	76	900	47	62%	29	38%	1	0%
Duct Cleaning	59,570	409	76	900	44	58%	27	36%	5	
Pet Insurance	16,277	1,020		900	76	100%	0		0	
Retirement Planning Services	100,143	267	76	900	57	75%	17	22%	2	3%
Utility Billing	8,708	1,427	76	900	74	97%	2	3%	2	
Cleaning Supplies	23,958	785		900	43	57%	29	39%	2	4%
Golf Equipment	29,993	689	75	906	54	72%	29	27%	1	1%
Health Resorts	5,679	1,750		906	44	59%	31	41%	1	
Industrial Manufacturers	15,167	1,750	75	906	71	95%	51	41% 5%	0	0%
			75	906	51	95% 68%	4	27%	0	5%
Professional Services	52,627	455		906			20	<u>27%</u> 5%	4	
Basement Waterproofing	57,876	419 579		911	67	91%	4	38%	3	4%
Bathtub Refinishing	38,442				45	61%	28		1	1%
Custom Curtains	24,264	777	74	911	26	35%	47	64%	1	1%
Roommate Referral Service	16,790	1,001	74	911	66	89%	8	11%	0	0 /0
Fabric Shop	13,671	1,141	73	915	59	81%	13	18%	1	1%
Government Contractors	7,755	1,513	73	915	69	95%	4	5%	0	0 /0
Marine Electronics	7,703	1,517	73	915	67	92%	4	5%	2	3%
Sports Promoter	10,875	1,281	73	915	31	42%	33	45%	9	12%
Vending Machines	45,885	513	73	915	47	64%	23	32%	3	4%
Bathtub Repair	48,461	490	72	920	48	67%	20	28%	4	0.0
Formal Wear	12,913	1,179	72	920	45	63%	23	32%	4	6%
Pet Transport	11,813	1,246		920	8	11%	51	71%	13	
Venetian Blind Dealers	15,655	1,049		920		90%	7		-	
Wholesale Grocers	4,268	1,979		920	66		5	7%		1%
Fashion Designers	7,257	1,550		925	45		20		-	
Magazine Dealers	6,938	1,588		925			22	31%		4%
Marina	17,084	989		925			23	32%	-	0.0
Photography for Sale	10,735	1,287		925		37%	36	51%		
Security Guards	79,581	321		925	40	56%	31	44%		
Taxidermy	14,609	1,091		925		38%	44			
Television & Radio Parts - Wholesale and Manufacturers	7,154	1,559		925			0			0.0
Access Control Systems	6,805	1,607		932	70		0		0	
Check Printing	76,457	336		932	69	99%	0	0%	1	1%
DJs Fireplace Equipment Manufacturers	23,475	796	70 70	932 932	22 32	31%	38	54%	10	14% 10%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Internal Medicine	10,714	1,290	70	932	48	69%	21	30%	1	1%
Online Shipping Broker	16,486	1,013	70	932	34	49%	27	39%	9	13%
Portable Storage Units	9,333	1,378	70	932	47	67%	19	27%	4	6%
Sod	16,746	1,003	70	932	42	60%	28	40%	0	0%
Building Restoration	40,912	549	69	940	35	51%	31	45%	3	4%
Business Travel	18,609	929	69	940	49	71%	20	29%	0	
Disability Telecommunications Equipment	13,217	1,164	69	940	56	81%		17%	1	1%
Financing Consultants	35,425	615	69	940	52	75%	14	20%	3	
Photo Imaging	7,844	1,504	69	940	49	71%	19	28%	1	1%
Stucco	47,760	494	69	940	45	65%	23	33%	1	1%
Wholesale Books	5,103	1,835	69	940	60	87%	9	13%	0	-
Adjustable Beds	7,321	1,544	68	947	58	85%	9	13%	1	1%
Architect	72,417	347	68	947	35	51%	31	46%	2	
Compression Clothing	2,579	2,356		947	55	81%	11	16%	2	
Glass Repair	15,692	1,048	68	947	33	49%	32	47%	3	
Gun Equipment	11,292	1,048	68	947	23	34%	44	65%	1	1%
Legal Information Services	22,744	809	68	947	43	63%	24	35%	1	1%
		1,574	68	947	43	60%		40%	1	
Mail Box Rental	7,037						27		0	
Medical Spa	8,997	1,405	68	947	41	60%	24	35%	3	-
Motor Freight Trucking	20,020	883	68	947	27	40%	40	59%	1	1%
Music Store	17,705	965	68	947	26	38%	42	62%	0	0%
Nursery Stock	9,488	1,371	68	947	19	28%	48	71%	1	1%
Sleep Center	12,519	1,199	68	947	56	82%	12	18%	0	
Stamp Dealers	29,889	694	68	947	52	76%	16	24%	0	
Auto Body Shop Equipment	12,664	1,193	67	960	31	46%	35	52%	1	1%
Dental Implants	25,361	756		960	47	70%	20	30%	0	
Insurance Consultant	53,556	451	67	960	55	82%	12	18%	0	
Landscape Architect	50,762	466	67	960	32	48%	33	49%	2	570
Tire Repair	2,677	2,336	67	960	32	48%	34	51%	1	1%
Air Conditioning Parts	18,356	942	66	965	44	67%	19	29%	3	5%
Animal Shelter	16,995	992	66	965	36	55%	30	45%	0	0%
Auto Registration	32,516	653	66	965	57	86%	8	12%	1	2%
Battery Retail	10,075	1,330	66	965	37	56%	29	44%	0	0%
Data Processing Services	21,094	852	66	965	35	53%	28	42%	3	5%
Divorce Assistance	10,132	1,326	66	965	49	74%	14	21%	3	5%
Gasoline	3,428	2,135	66	965	29	44%	35	53%	2	3%
Herbs	30,054	686	66	965	28	42%	36	55%	2	3%
Iron Works	20,667	862	66	965	30	45%	34	52%	2	3%
Marriage Counselor	30,251	682	66	965	48	73%	15	23%	3	5%
Outlet Stores	6,628	1,626	66	965	39	59%	27	41%	0	0%
Party Planning	13,180	1,167	66	965	22	33%	41	62%	3	5%
Search Engine Marketing	9,561	1,364	66	965	27	41%	32	48%	7	11%
Adult Novelties	14,991	1,071		978		42%		54%	3	
Custom Knives	6,401	1,651		978		63%	24		-	
Interlock Device	9,558	1,365		978		85%	10			
Laboratory Research	22,228	822		978		82%	11	17%		2%
Legal Forms	36,708	601	65	978		58%		38%		
Party Supply Rentals	16,605	1,010		978		48%		51%		2%
Pipes and Smokers Articles	4,646	1,010		978		34%		66%		
Snow Removal Services	19,273	905		978		45%		35%		
	41,280	<u>905</u> 543		978		45% 52%		22%		
Sweepstakes										
Tractor Dealers	15,837	1,040		978		80%	11	17%		
Automation Equipment	9,520	1,369		988		91%	6	9%	0	
Camping Trailer	13,717	1,137		988		78%		20%		2%
Computer Training	50,287	474	64	988	53	83%	8	13%	3	5%

Detergent 64 61 63 64 64 65	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Dackor Regral 11,997 1,230 64 988 32 88% 26 4,1% 1 29 Water Coders 8,424 1,453 64 988 33 525 31 486 0 98 Water Coders 8,424 1,453 64 988 97 97 10 205 21 215 Design Segar 17,244 0.33 63 996 23 878 10 10% 17 17 17 17 17 17 17 17 17 17 17 17 17 17 17 17 17 17 18 17 18 17 18 17 18 17 18 17 18 18 17 18 18 17 18 18 17 18 18 17 18 18 17 18 18 18 18 18 18 18 18 18 18	TOTAL	145,183,427		799,502		633,894	79 %	151,369	19%	14,238	2%
Interact Property 12,22 1,200 64 88 33 57% 33 48% 0 0 Word Stores 64,24 1,425 64 988 44 7% 13 20% 12 2% Word Stores 16,223 1,023 64 988 44 7% 13 20% 12 2% 12 2% 12 2% 12 2% 12 2% 12 2% 12 2% 12 2% 12 2% 12 2% 12 2% 12 2% 12	Detergent	48,126	491	64	988	60	94%	4	6%	0	0%
Mater Coolers 64.4 1.453 64 98 4 6% 99 92% 1 2.9% Car Buying 30.22 683 63 998 41 65% 13 30% 2 38 Car Buying 74.58 1.53 63 998 35 28 85% 10 16.4% 1 29% Car Buying 74.55 5.33 63 996 35 97% 24 13% 0 78% Crear Contractors 22,283 300 63 996 40 33% 22 25% 0 9% Tick Company 22,800 70% 63 996 47 75% 16 5%% 0 9% Status Consultant 1.172 1.68 62 1.094 43 5%% 1 14% 16 64 3%% 1 15% 2 3% 1 14% 14 14% 14 14% <td< td=""><td>Doctor Referral</td><td>11,997</td><td></td><td></td><td>988</td><td>37</td><td>58%</td><td>26</td><td>41%</td><td>1</td><td>2%</td></td<>	Doctor Referral	11,997			988	37	58%	26	41%	1	2%
Mater Coolers 64.4 1.453 64 98 4 6% 99 92% 1 2.9% Car Buying 30.22 683 63 998 41 65% 13 30% 2 38 Car Buying 74.58 1.53 63 998 35 28 85% 10 16.4% 1 29% Car Buying 74.55 5.33 63 996 35 97% 24 13% 0 78% Crear Contractors 22,283 300 63 996 40 33% 22 25% 0 9% Tick Company 22,800 70% 63 996 47 75% 16 5%% 0 9% Status Consultant 1.172 1.68 62 1.094 43 5%% 1 14% 16 64 3%% 1 15% 2 3% 1 14% 14 14% 14 14% <td< td=""><td>Jewelry Repair</td><td>12,292</td><td>1,209</td><td>64</td><td>988</td><td>33</td><td>52%</td><td>31</td><td>48%</td><td>0</td><td>0%</td></td<>	Jewelry Repair	12,292	1,209	64	988	33	52%	31	48%	0	0%
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Construction Supples 7,416 1,326 6.3 996 22 836 1.0 1.6% 1.2 2.3 650 2.8 4.15 2.3 550 2.8 4.15 2.3 555 2.55 2.3 2.55 2.53 2.55 <	Wood Stoves	16,223	1,023	64	988	49	77%	13	20%	2	3%
Construction Supplies 7,416 1,526 936 52 936 1.0 1.6% 1.1 2.6% Disel Regar 7,226 931 535 575 2.6 1.3% 0.0 0.% Signe Contractors 22,235 532 63 996 63 576 2.6 41% 2.2% Track Arats 22,236 0.02 2.9% 6.0 6.7% 2.6 3.2% 0.0 0.% Volcasile Hoby Sopplies 2.98 0.77 2.6 1.04 4.1% 1.0 2.7% 1.0 2.7% 1.0 2.7% 1.0 9.6 1.0 1.0% 1.0 1.0% 1.0 1.0% 1.0 1.0% 1.0 1.0% 1.0 1.0% 1.0 1.0% 1.0	Car Buying				996	41	65%	19	30%	3	5%
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	Used Furniture		1,462							5	9%
	Wedding Videographer						19%			2	3%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Appraiser	32,371	655	57	1,046	44	77%	13	23%	0	0%
Boat Builders	21,319	844	57	1,046	48	84%	9	16%	0	0%
Closet Organizers	20,772	857	57	1,046	40	70%	13	23%	4	7%
Electric Tools	10,591	1,295	57	1,046	28	49%	29	51%	0	0%
Factoring Service	45,260	516		1,046	48	84%	9	16%	0	0%
Health Savings Administrators	14,117	1,114		1,046	56	98%	1	2%	0	0%
Incorporation	83,888	, 308		1,046	50		7	12%	0	0%
Interlocking Pavers	26,102	744		1,046	31	54%	25	44%	1	2%
Pen Pals	1,234	2,953	57	1,046	26	46%	29	51%	2	4%
Solar Energy Product Services	15,925	1,036	57	1,046	29	51%	16	28%	12	-
Vacuum Cleaning Systems	11,742	1,030	57	1,046	34	60%	22	39%	1	2%
Carpet Manufacturers	20,183	879		1,040	51	91%	5	9%	0	
Commercial Real Estate	20,185	864		1,057	36	64%	20	36%	0	0 /0
Power Actuated Tools	4,071	2,023	56	1,057	50	89%	4	7%	0	4%
			56			38%		61%	<u> </u>	2%
Refrigerator Repair	10,134	1,325		1,057	21		34		1	2%
Toner Cartridges	14,217	1,111	56	1,057	38	68%	17	30%	1	-
Brand Development	16,484	1,014	55	1,062	28	51%	27	49%	0	0.0
Check Cashing Protection Systems	5,513	1,775		1,062	51	93%	4	7%	0	
Employee Leasing	13,379	1,153	55	1,062	53	96%	2	4%	0	
Energy Management Consultant	41,723	539		1,062	47	85%	7	13%	1	2%
Farm Supply	8,349	1,458		1,062	34	62%	21	38%	0	0%
Food Service Management	9,944	1,339		1,062	43	78%	10	18%	2	4%
Garden Center	11,534	1,253	55	1,062	32	58%	22	40%	1	2%
Hot Tub Parts	11,352	1,259	55	1,062	41	75%	13	24%	1	2%
Household Fans	4,020	2,032	55	1,062	51	93%	4	7%	0	0%
Magazine Advertising	7,447	1,535	55	1,062	46	84%	9	16%	0	0%
Mold Removal	58,185	416		1,062	43	78%	10	18%	2	4%
Multimedia Computer	3,813	2,066		1,062	12	22%	42	76%	1	2%
Security Systems	8,495	1,446		1,062	30	55%	23	42%	2	4%
Barbecue	3,411	2,140		1,075	51	94%	3	6%	0	
CPR Certification	27,141	733		1,075	45	83%	9	17%	0	
Employee Benefits Insurance	35,356	617		1,075	45	83%	7	13%	2	4%
Home Theater Systems	33,256	647	54	1,075	28	52%	26	48%	0	-
Lighting Systems	12,002	1,229	54	1,075	23	43%	30	56%	1	2%
Meal Prep	4,219	1,988	54	1,075	30	56%	9	17%	15	
Playground Equipment	12,997	1,988		1,075	30	56%	23	43%	1	28%
Private School	27,416	727	54	1,075	35	65%	15	28%	1	7%
Prosthetic				1,075	35				4	
	10,858	1,283	54		35	65%	19	35%	•	
School Supplies	10,715	1,289		1,075	53	98%	1	2%	0	
Surveillance Equipment	12,051	1,227	54	1,075	36	67%	17	31%	1	2%
Auto Diagnosis	11,144	1,273	53	1,086	41	77%	12	23%	0	
Diagnostic Testing	9,023	1,402	53	1,086	36	68%	17	32%	0	
Drop Shipper Mailing Services	8,338	1,460		1,086	32	60%	18	34%	-	
Filing Systems	2,751	2,314		1,086	52		1	2%		
Fishing Tackle	9,250	1,384		1,086	32		17	32%		8%
Gun Safety	38,348			1,086			9	17%	1	2%
Shower Doors	23,946	786	53	1,086	34	64%	18	34%	1	2%
Stock Brokers	18,350	943	53	1,086	31	58%	20	38%	2	4%
Telephone Equipment Repair	13,715		53	1,086	28	53%	22	42%	3	6%
Cabinet Maker	15,142	1,064		1,095			21	40%	2	4%
Commercial Refrigeration	25,030			1,095	18	35%	34	65%	0	
Deck Waterproofing	17,898			1,095	46		6	12%	0	
Door Screens	34,347	628		1,095	41	79%	10		1	2%
Foreign Auto Repair	20,643	863		1,095		79%	10		1	2%
Hats	5,732			1,095						4%
	5,/32	1,/41	52	1,095	18	33%0	32	02%	Ζ	470

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
mmigration Consultant	16,676	1,005	52	1,095	43	83%	9	17%	0	0%
Office Supplies Sales by Phone	7,231	1,552	52	1,095	43	83%	9	17%	0	0%
Safety Consultants	34,903	620	52	1,095	30	58%	21	40%	1	2%
File and Marble	19,114	912	52	1,095	30	58%	20	38%	2	4%
Air Cargo	5,015	1,847	51	1,105	21	41%	26	51%	4	8%
International Movers	10,308	1,311	51	1,105	27	53%	15	29%	9	18%
Private Pool	9,811	1,351	51	1,105	24	47%	27	53%	0	0%
Professional Fundraiser	20,301	876	51	1,105	47	92%	4	8%	0	0%
Professional Organizations	34,079	632	51	1,105	41	80%	9	18%	1	2%
Psychologist	21,545	837	51	1,105	43	84%	8	16%	0	0%
/acuum Cleaners Repair	11,833	1,244	51	1,105	20	39%	27	53%	4	8%
Nasher and Dryer Repair	3,000	2,245	51	1,105	41	80%	6		4	8%
Concert Bureaus	1,193	2,980	50	1,113	39	78%	11	22%	0	0%
Construction Equipment	18,818	920	50	1,113	30	60%	20	40%	0	0%
Recycling Center	17,354	978	50	1,113	24	48%	25	50%	1	2%
Skateboards	5,315	1,801	50	1,113	11	22%	39	78%	0	0%
Nindow Coverings	25,325	757	50	1,113	29	58%	19		2	4%
Farm	17,483	972	49	1,118	28	57%	20	41%	1	2%
andscape Supply	23,548	795	49	1,118	31	63%	18		0	0%
Lumber Store	28,800	709	49	1,118	35	71%	14	29%	0	0%
Orthopedic Shoes	23,708	790	49	1,118	44	90%	5	10%	0	0%
Protective Coatings	23,384	798	49	1,118	22	45%	27	55%	0	0%
Real Estate School	33,461	643	49	1,118	37	76%	12	24%	0	0 / 0
Roofing Materials	18,698	926	49	1,118	41	84%	7	14%	1	2%
Satellite Communication	8,528	1,444	49	1,118	34	69%	14	29%	1	2%
Senior Living	9,983	1,338	49	1,118	32	65%	17	35%	0	0%
Specialty Auto Parts	13,324	1,158		1,118	35	71%	6	12%	8	16%
Fourist Attractions	6,224	1,673	49	1,118	27	55%	22	45%	0	0%
Audio Visual Equipment Wholesale	2,085	2,522	48	1,129	16	33%	32	67%	0	0%
3BQ Supplies	9,940	1,340	48	1,129	39	81%	9	19%	0	
Boat Rentals	6,611	1,629	48	1,129	26	54%	22	46%	0	0%
Compounding Pharmacy	17,697	966	48	1,129	40	83%	7	15%	1	2%
Gastroenterology	6,541	1,637	48	1,129	38	79%	10		0	0%
lypnotherapists	19,777	891	48	1,129	31	65%	7	15%	10	
lewelry Manufacturers	42,293	533	48	1,129	25	52%	22	46%	1	2%
Kindergarten	20,097	881	48	1,129	31	65%	17	35%	0	0%
Network Security	23,549	794	48	1,129	23	48%	21	44%	4	8%
Online Consignment	11,214	1,267	48	1,129	42	88%	6	13%	0	0%
Smoke Alarm Systems	40,834	553	48	1,129	32	67%	15	31%	1	2%
Falent Listing	98,093	274	48	1,129	45	94%	3	6%	0	0%
Boat Supplies	20,764	858	47	1,141	23	49%	23	49%	1	2%
Bowling	7,715	1,516	47	1,141	32	68%	15	32%	0	0%
Dental Insurance	9,164	1,388		1,141	42	89%	5	-	0	
Email Marketing	12,707	1,189	47	1,141	16		14		17	
Energy Audit	20,878	854		1,141			12		0	0%
Entertainment Bureau	8,923	1,409		1,141	40		7	15%	0	
General Engineering Contractor	55,657	433		1,141	25		20		2	4%
Marine Contractors	25,869	748		1,141	17	36%	29		1	2%
Race Tracks	4,924	1,859		1,141	20	43%	27	57%	0	0%
Safety Clothing	15,812	1,043		1,141	34	72%	13		0	0%
Secret Shopper	47,222	500		1,141	13	28%	21	45%	13	
Tax Reporting Service	13,101	1,170		1,141	28	60%	18		1	2%
Boys Clothing	13,371	1,154		1,153	21	46%	25		0	0%
Butler Service	13,443	1,146		1,153	20	43%			1	2%
Call Center	38,029	584	46	1,153	31	67%	15	33%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Cremation	57,338	425	46	1,153	42	91%	4	9%	0	0%
Dental Hygienist	3,622	2,102	46	1,153	20	43%	26	57%	0	0%
Dog Daycare	9,540	1,367	46	1,153	27	59%	19	41%	0	0%
Ear Nose and Throat Doctor	4,302	1,966		1,153	36	78%	10	22%	0	0%
Leather Clothing	5,430	1,788		1,153	34	74%	12	26%	0	0%
Massage Supplies	12,674	1,190		1,153	28	61%	18	39%	0	0%
MRI	7,624	1,523	46	1,153	26	57%	20	43%	0	0%
Packing Service	10,241	1,316	46	1,153	27	59%	18	39%	1	2%
Police Equipment	5,946	1,710		1,153	29	63%	13	28%	4	9%
Water Heater Manufacturers	1,903	2,592	46	1,153	42	91%	3	7%	1	2%
Welding	44,175	523		1,153	21	46%	25	54%	0	0%
Wholesale Bikes	2,693	2,329		1,153	27	59%	19	41%	0	0%
Wholesale Pet Supplies	6,590	1,631	46	1,153	38	83%	7	15%	1	2%
Animal Rescue	18,491	937	45	1,169	26	58%	19	42%	0	
Basement Contractors	17,373	976		1,169	32	71%	7	16%	6	
City Government	3,152	2,206		1,169	33	73%	12	27%	0	
Corporate Event Planners	5,629	1,756		1,169	25	56%	20	44%	0	
Home Party Planning	11,559	1,252	45	1,169	42	93%	1	2%	2	
House Movers	17,786	959		1,169	17	38%	26	58%	2	4%
Media Consultant	10,441	1,300		1,169	15	33%	30	67%	0	
Party Facilities	4,144	2,002	45	1,169	17	38%	24	53%	0	9%
Sports Memorabilia	9,845	1,349		1,169	27	60%	16	36%	2	4%
Wedding Chapel	9,407	1,374		1,169	19	42%	23	51%	2	7%
Western Clothing	9,046	1,399	45	1,169	30	67%	12	27%	3	7%
Auto Appraiser	13,810	1,132	44	1,180	30	68%	8	18%	6	-
Carpet Layers	18,506	936		1,180	18	41%	20	45%	6	
Elevator Service	22,042	828		1,180	30	68%	14	32%	0	
Faux Jewels	1,578	2,759		1,180	11	25%	33	75%	0	0.0
Health Care Referral	10,013	1,335	44	1,180	40	91%	4	9%	0	0.0
Mobile Dry Cleaning	1,464	2,817	44	1,180	32	73%	12	27%	0	0.0
Nursing School	21,422	838		1,180	34	73%	9	27%	1	2%
Oriental Carpet Dealers	5,442	1,784		1,180	37	84%	9	16%	0	-
Small Appliance Parts	8,028	1,784	44	1,180	24	55%	17	39%	0	7%
Wholesale Watches	13,141	1,485		1,180	23	52%	21	48%	0	
Animal Health Products	24,204	781	44	1,180	23	60%	17	40%	0	
Animal Removal	24,204	861	43	1,190	28	65%	17	33%	0	2%
Co-Op Car Dealers	7,356	1,540		1,190	20	58%	14	42%	1	2%
Coin Manufacturers	1,278	2,924	43	1,190	31	72%	8	19%	0	9%
Diabetic Supplies	1,278	1,030		1,190	28	65%	 15	35%	0	
		1,030 860			32	74%		26%	0	
DNA Testing	20,688			1,190		65%	11	30%	0	5%
Liquidators	16,008	1,032	43	1,190 1,190	28 17	40%	13	56%	2	5%
Shopping Mall	8,567	<u>1,441</u> 987	43 43		22	40% 51%	24	47%	Z	2%
Transportation Consultants	17,123		-	1,190			20	47%	3	-
Travel Services	11,384	1,258		1,190	20		20		3	
Truck Accessories	12,128	1,218		1,190	28		14	33%	1	2%
Utility Trailers	13,025	1,173		1,190	33		10	23%	0	0.0
Videographers	4,327	1,960		1,190	11	26%	30	70%	2	5%
Boxing Gym	4,085	2,019		1,203	19		21	50%	2	5%
Cocktail Bar	4,109	2,014		1,203	19		23	55%	0	
Communication Consultant	54,816	439		1,203	21	50%	20	48%	1	2%
Employment Training	18,690	927		1,203	13		14	33%	15	
Home Care	71,135	355		1,203	33		8	19%	1	2%
Home Furnishings	7,393	1,537		1,203	23	55%	16	38%	3	7%
Non-Compliant Debt Relief Services	13,995	1,124		1,203	13		20	48%	9	2170
Self Improvement Coach	19,198	908	42	1,203	24	57%	17	40%	1	2%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/ 0
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Septic Tank Treatment	7,946	1,493	42	1,203	40	95%	0	0%	2	5%
Stair Lift	16,788	1,002	42	1,203	42	100%	0	0%	0	0%
Tattoo Removal	4,818	1,876	42	1,203	7	17%	6	14%	29	69%
Unclaimed Funds Retrieval Services	123,850	222	42	1,203	34	81%	7	17%	1	2%
Used Books	10,295	1,313	42	1,203	27	64%	15	36%	0	0%
Automobile Purchasing Consultant	33,935	635	41	1,216	37	90%	4	10%	0	0%
Concrete Restoration	16,438	1,017		1,216	16		22	54%	3	7%
Home Additions	25,548	752	41	1,216	28	68%	13	32%	0	0%
Home Schooling Materials	6,207	1,675		1,216	20	49%	21	51%	0	0%
Medical Business Administration	14,602	1,093	41	1,216	24	59%	17	41%	0	0%
Motor Homes	11,430	1,256		1,216	30	73%	9	22%	2	5%
Overstock Merchandise	12,665	1,192	41	1,216	16	39%	22	54%	3	7%
Paint	14,263	1,109	41	1,216	19	46%	20	49%	2	5%
Picture Frame Dealers	5,821	1,731	41	1,216	30	73%	11	27%	0	0%
Sewage Disposal	3,696	2,090	41	1,216	31	76%	10	24%	0	0%
Souvenirs Retail	2,869	2,280		1,216	33	80%	8	20%	0	0%
TV Parts	7,070	1,571		1,216	19	46%	14	34%	8	20%
Window Repair	17,368	977		1,216	31	76%	10	24%	0	0%
Adjuster	24,375	774	-	1,229	26		13	33%	1	3%
Art Supplies	13,639	1,142		1,229	11	28%	29	73%	0	0%
Auto Machine Shop	9,888	1,345		1,229	18		20	50%	2	5%
Battery Charging	3,475	2,129		1,229	10	25%	30	75%	0	0%
Christmas Lights	13,254	1,162		1,229	27	68%	13	33%	0	0%
Computer Cleaning Service	4,002	2,037	40	1,229	14	35%	24	60%	2	5%
Dental X-Rays	6,073	1,691	40	1,229	27	68%	11	28%	2	5%
Hospital Consultants	4,766	1,886		1,229	28	70%	12	30%	0	0%
Rent to Own	6,224	1,673		1,229	21	53%	18	45%	1	3%
Sales Organization	10,400	1,304		1,229	32	80%	7	18%	1	3%
Sewer Contractors	24,438	773		1,229	26	65%	14	35%	0	0%
Ski Resorts	2,240	2,469		1,229	29	73%	11	28%	0	0%
Cargo Container	13,800	1,133	39	1,241	21	54%	16	41%	2	5%
Coin Operated Washer and Dryer	2,368	2,420		1,241	25		11	28%	3	8%
Franchise	14,007	1,122		1,241	26	67%	13	33%	0	0%
Guitar	4,851	1,868		1,241	31	79%	8	21%	0	0%
Hotel Products	1,296	2,908	39	1,241	18	46%	21	54%	0	0%
Housing Consultants	4,741	1,893	39	1,241	21	54%	12	31%	6	15%
Itinerant Bulk Meat	14,354	1,105	39	1,241	18	46%	19	49%	2	5%
Legal Clinic	16,972	993	39	1,241	32	82%	7	18%	0	0%
Medical Alert Systems	8,764	1,421	39	1,241	24		15	38%	0	0%
Motorcycle Customization	7,762	1,511	39	1,241	14	36%	24	62%	1	3%
Pet Sitting	35,779	612		1,241	27	69%	12	31%	0	
Process Server	17,457	974		1,241	17	44%	22	56%	0	
Public Golf Courses	7,861	1,501		1,241	28		10	26%	1	- · · ·
Roofing Consultants	24,249	778	39	1,241	22		17	44%	0	0%
Snoring	5,220	1,813	39	1,241	21	54%	18	46%	0	0%
Soccer Clubs	3,278	2,173	39	1,241	16	41%	23	59%	0	0%
Swimming Lessons	5,368	1,795		1,241	17		21	54%	1	3%
Telecommunication Consultants	9,922	1,341		1,241	24		15	38%		
Alternator Repair	4,686	1,901		1,259	19	50%	18	47%	1	3%
Aquarium Dealers	9,513	1,370		1,259			24	63%	0	0%
Building Construction Consultants	27,999	720		1,259			21	55%	0	
Construction	1,697	2,699	38	1,259			24	63%	5	13%
Designer Pet Clothes	1,444	2,829	38	1,259	22	58%	16	42%	0	0%
Government Offices	10,363	1,306	38	1,259	17	45%	17	45%	4	11%
Home Center	9,292	1,380	38	1,259	18	47%	18	47%	2	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79 %	151,369	19%	14,238	2%
Human Factors	3,221	2,182	38	1,259	36	95%	2	5%	0	0%
Human Resources	22,310	819	38	1,259	29	76%	8	21%	1	3%
Insurance Lawyer	7,885	1,495	38	1,259	36	95%	2	5%	0	0%
Record Storage	6,702	1,618	38	1,259	8	21%	28	74%	2	5%
Saltwater Pool Supplies	4,244	1,985	38	1,259	9	24%	29	76%	0	0%
Senior Services	27,340	729		1,259	25	66%	13	34%	0	0%
Surgical Center	6,179	1,677		1,259	29	76%	8	21%	1	3%
Water Supply System	5,541	1,764		1,259	20	53%	18	47%	0	0%
Wholesale Plumbing Supplies	10,430	1,302		1,259		84%	6	16%	0	0%
Beauty Equipment Repairs	804	3,296		1,275	36	97%	1	3%	0	0%
Button Manufacturers	1,401	2,851	37	1,275	4	11%	31	84%	2	5%
Charter Boat	9,273	1,383		1,275	20	54%	17	46%	0	0%
Circular Distributing Services	3,440	2,134		1,275	26	70%	10	27%	1	3%
College Admissions Counselor	29,632	698		1,275	37	100%	0	0%	0	0%
Comparative Shopping Service	31,202	669		1,275	37	100%	0	0%	0	0%
Decals	4,472	1,935		1,275	6	16%	26	70%	5	14%
Document Scanning Service	20,340	875		1,275	32	86%	5	14%	0	0%
Electrical	5,650	1,753		1,275	29	78%	8	22%	0	0%
Heating System Repair	13,387	1,152		1,275	30	81%	0	19%	0	0%
	22,627	815			19	51%	17	46%	0	3%
Metal Roofing Contractors		815		1,275	24	65%			1	
Natural Stone	20,429		37	1,275			11	30%	2	
Office Equipment	6,034	1,698		1,275	19	51%	18	49%	0	0%
Penny Auctions	11,221	1,266		1,275	34	92%	3	8%	0	
Personal Injury Lawyer	71,267	354		1,275	32	86%	5	14%	0	0.0
Printer and Printer Supplies Manufacturer	9,570	1,361	37	1,275	33	89%	4	11%	0	0%
Prize Promotions	19,794	890		1,275	24	65%	9	24%	4	11%
Public Adjuster	27,252	731	37	1,275	32	86%	5	14%	0	0%
Radiator	9,131	1,392		1,275	20	54%	16	43%	1	3%
Seafood Retail	11,058	1,275	37	1,275	25	68%	11	30%	1	3%
Wineries	8,661	1,431	37	1,275	20	54%	17	46%	0	0%
Beverage	10,252	1,315	36	1,296	31	86%	5	14%	0	0%
Car Dent Repair	32,343	656		1,296	26	72%	10	28%	0	0%
Charity - Other Charitable Organizations	8,104	1,481	36	1,296	17	47%	11	31%	8	22%
Dance Instruction	17,855	956		1,296	26	72%	9	25%	1	3%
Data Systems Consultants	15,048	1,067	36	1,296	24	67%	11	31%	1	3%
Electronic Educational Kits	4,586	1,921	36	1,296	5	14%	31	86%	0	0%
Furniture Consignment	3,593	2,111	36	1,296	22	61%	11	31%	3	8%
Junk Removal	22,687	811	36	1,296	19	53%	16	44%	1	3%
Newspaper Advertising	7,384	1,538		1,296	20	56%	15	42%	1	3%
Oil and Gas Exploration	30,646	676	36	1,296	15	42%	19	53%	2	6%
Pet Training	20,776	856	36	1,296	21	58%	15	42%	0	0%
Pictures	1,346	2,886	36	1,296	0	0%	36	100%	0	0%
Pole Barn	35,726	613	36	1,296	26	72%	10	28%	0	0%
Radon Testing	29,025	707	36	1,296	27	75%	8	22%	1	3%
Accordion	306	3,966		1,310	12	34%	10	29%	13	37%
Aerial Photographer	6,532	1,638		1,310		54%	14	40%	2	6%
Alternative Medicine	13,302	1,159		1,310	19			43%	1	3%
Bike Rental	1,780	2,658		1,310		80%		14%	2	6%
Charity - Animal Protection	18,109	951		1,310		71%	10		0	
Civil Lawyer	7,883	1,496		1,310		9%		89%	1	3%
Costume Fabrics	3,938	2,043		1,310		83%		14%	1	3%
Driveway Sealer	7,856	1,502		1,310		31%		60%	3	9%
E-cigarette Liquid	4,301	1,967		1,310		46%	16		2	9%
Farmers Market	3,043	2,236		1,310		14%			J 1	3%
	9,917			1,310		63%			0	
Generator	9,917	1,343	35	1,310	22	03%0	13	5/70	0	0%0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	V/o	Cmpls Unable To Pursue	<u> </u>
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Girdles	4,072	2,021	35	1,310	4	11%	30	86%	1	3%
Paper Products	8,652	1,432	35	1,310	27	77%	7	20%	1	3%
Radio Communication Equipment and Systems	8,278	1,465		1,310	20	57%	15	43%	0	0%
Screen Repair	22,335	818		1,310	12	34%	22	63%	1	3%
Sewing Machine Dealers	12,666	1,191	35	1,310	21	60%	12	34%	2	
Social Security Services	36,503	605		1,310		89%	4	11%	0	0%
Stock Photos	8,471	1,450		1,310		100%	0	0%	0	0%
Used Computers	21,554	836		1,310		77%		20%	1	3%
Weight Reduction Physician	12,298	1,208		1,310		60%		40%	0	
Business Forms and Systems	32,725	651	34	1,330	21	62%	12	35%	1	3%
Cabinet Doors	3,342	2,157	34	1,330		62%	13	38%	0	
Canvases	8,625	1,434		1,330	30	88%	3	9%	1	3%
Epoxy Floor Coating	18,529	934		1,330	16	47%	18	53%	0	
Find A Pet	44,254	522		1,330		74%			1	3%
Greeting Card Store	7,255	1,551	34	1,330		56%	15	44%	0	
Home Performance Contractor	9,168	1,331	34	1,330		44%	-	50%	2	
Hotel Management	2,998	2,247	34	1,330		65%		32%	2	3%
Importers	12,848	1,183		1,330		44%			1	3%
Land for Sale	25,625	751		1,330		62%	12	35%	1	3%
Manufactured Home Rental	5,748	1,738		1,330	18	53%	12		2	
	16,201	1,738		1,330		65%	14	29%	2	6%
Medical Transportation	7,111	1,024		1,330	22	82%	10	18%	0	
Motorcycle Rental						50%	16		0	
New Machinery	10,890 25,437	<u>1,279</u> 755		1,330		88%	16	47% 12%	0	3%
Not Substantiated Wealth Building Training				1,330			4		-	
Outdoor Kitchens	10,270	<u>1,314</u> 766		1,330		50% 76%	13	38%	4	12 /0
Real Estate Lawyer	24,922	906		1,330		38%	8	24%	0	0.0
Recruitment Services	19,228			1,330		38% 79%	20	59%	1	3% 3%
Trade Exchange	5,362	1,796		1,330	27	79%	6	18%	1	
Uniform Supply Service	5,076	1,838		1,330	25		9	26%	0	0%
Vanity Publisher	6,573	1,634		1,330	10	29%	24	71%	0	0.0
Auto Inspection Stations	9,882	1,346		1,351	21	64%	11	33%	1	3%
Baking Supplies	1,642	2,730		1,351	12	36%		9%	18	
Cabinet Supplies	10,227	1,319		1,351	18	55%	15	45%	0	
Calendars	5,492	1,777	33	1,351	33		0		0	
Dog Boarding	14,592	1,094	33	1,351	24	73%	8	24%	1	3%
Ecological Services	37,706	588		1,351	25	76%	8	24%	0	0,0
Patio Furniture	6,706	1,616		1,351	28	85%	5	15%	0	0%
Sandwich	3,690	2,091	33	1,351		58%	13	39%	1	3%
Sauna Equipment	10,873	1,282		1,351	28	85%	5	15%	0	
Sports Bar	5,830	1,729		1,351	10	30%		67%	1	3%
Auto Manufacturer Equipment	4,307	1,965		1,361	18	56%		38%	2	
Barn Construction	13,928	1,126		1,361	15	47%		44%	3	
Baths	11,096	1,274		1,361	30		-	3%	1	0.10
Billiard Supplies	7,461	1,534		1,361					0	
Bullion Coin Dealers	25,085	762		1,361	25			22%	0	0%
Car Bumpers	6,630	1,625		1,361		66%		34%	0	0%
Comic Book	5,872	1,723		1,361	15				0	
Cosmetic Sales	11,883	1,240		1,361				66%	1	3%
Criminal Lawyer	37,438	593		1,361	21	66%			1	3%
Cutlery	43,792	525		1,361					0	
Dental Marketing	1,517	2,787		1,361	24			25%	0	• •
Dining Club Plans	1,692	2,701		1,361	31	97%		3%	0	
Disability Access	9,134	1,391		1,361		84%	5	16%	0	0%
Girls Apparel	1,203	2,970		1,361	9	28%	23	72%	0	
Modular Home Foundation	4,396			1,361	19	59%			2	6%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Surgical Supplies	3,722	2,084	32	1,361	31	97%	1	3%	0	0%
Tax Software	6,125	1,684		1,361	24	75%	7	22%	1	3%
Tractor Parts	8,404	1,455	32	1,361	17	53%	15	47%	0	0%
Trailer Parts	7,994	1,489	32	1,361	28	88%	4	13%	0	0%
Tropical Fish	5,988	1,703		1,361	18	56%	10	31%	4	13%
Video Game Services	7,276	1,548		1,361	23	72%	9	28%	0	0%
Weed Control Services	10,022	1,333		1,361	24	75%	7	22%	1	3%
Airport Parking Reservations	5,690	1,749		1,383	10	32%	21	68%	0	0%
Aluminum Fabrication	19,352	904		1,383	20	65%	11	35%	0	0%
Arena	4,174	1,998	31	1,383	18	58%	12	39%	1	3%
Auto Smog Inspection	4,559	1,924		1,383	13	42%	17	55%	1	3%
Book Orders	6,794	1,608		1,383	9	29%	22	71%	0	0%
Bounce House	5,910	1,719		1,383	11	35%	18	58%	2	6%
Carpet Installation	6,986	1,581	31	1,383	6	19%	24	77%	1	3%
Elementary School	17,455	975		1,383	21	68%	9	29%	- 1	3%
Hair Ornaments	1,291	2,913	-	1,383	25	81%	5	16%	1	3%
Hot Tub Rental	20,045	882		1,383	30	97%	1	3%	0	0%
Manufactured Home Transport	16,094	1,027		1,383	14	45%	16	52%	1	3%
Medical Records	10,959	1,278		1,383	23	74%	8	26%	1	0%
Pool Enclosures	14,784	1,082	31	1,383	22	71%	8	26%	1	3%
Rebuilt Auto Parts	3,150	2,207	31	1,383	11	35%	20	65%	1	0%
Wholesale Gasoline	2,243	2,267	31	1,383		61%	12	39%	0	0%
Archery Equipment	8,189	1,472		1,398	19	63%	11	37%	0	
Audiologist	13,576	1,145		1,398	24	80%	6	20%	0	
Car Tune-Up	1,876	2,614		1,398		40%	18	60%	0	0%
Coffee Brewing	3,145	2,014		1,398		40%	16	53%	0	
Copy Services	20,445	869		1,398	21	70%	9	30%	0	0%
Delicatessen	4,373	1,953		1,398	14	47%	16	53%	0	0%
Divorce Lawyers	21,295	845		1,398		50%	10	40%	0	10%
Foreclosures	26,633	736		1,398	15	53%	12	40%	<u>ງ</u>	7%
Household Garbage Disposal	20,033	2,456		1,398	16	53%	12	40%	2	7%
Laser Eye Surgery	21,951	830		1,398	10	63%	6	20%	2	17%
Machine Shop	38,481	577		1,398		57%	13	43%		0%
Mobility Scooter	6,655	1,622		1,398		63%	13	43% 37%	0	0%
	9,604	1,822	30	1,398	19	53%	11	47%	0	0%
Oxygen	4,599	1,357		1,398	6	20%	23	77%	0	3%
Printing Equipment Ready Mixed Concrete	15,966	1,918		1,398	22	73%	23	27%	1	0%
Social Media Consultant	10,429	1,034	30	1,398	11	37%	 18	60%	1	3%
Tile and Grout Cleaning	16,529	1,303	30	1,398	22	73%	10	27%	1	0%
						83%	8	17%	0	0%
Urologist	4,164	1,999		1,398	25	63%	5	37%	0	0%
Wholesale Chairs	4,028	2,029		1,398		59%	11		0	3%
Boat Covers	6,293	1,664		1,417	17		11	38%	1	
Building Inspector	22,727	810	-	1,417	-	66%	-		0	
Bulbs	8,716			1,417			10		1	3%
Chemicals	15,903	1,038		1,417		72%	8		0	0%
Concrete Products	14,856			1,417		69%		31%	0	0%
Deck Cleaning	14,359	1,104		1,417					1	3%
Demolition Contractors	38,461	578		1,417		69%			1	3%
Diesel Engine	7,302			1,417		45%			0	0%
Employment Contractors	33,933	636		1,417		34%			1	3%
Fire Clean Up	8,770	1,419		1,417		69%		31%	0	0%
Glass Coating	11,949	1,232		1,417		48%	14	48%	1	3%
Glass Company	8,813	1,416		1,417		52%	14		0	0%
Gutter Cleaning	22,644			1,417		59%		38%	1	3%
International Mailing Services	4,352	1,956	29	1,417	21	72%	8	28%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Irrigation Design	12,018	1,228	29	1,417	11	38%	15	52%	3	10%
Log Cabins	36,516	604	29	1,417	20	69%	9	31%	0	0%
Medical Uniforms	5,039	1,845	29	1,417	29	100%	0	0%	0	0%
Notary Public Seals	11,891	1,239	29	1,417	11	38%	18	62%	0	0%
Plastering Contractors	33,423	644		1,417	20	69%	8	28%	1	3%
Private Golf Courses	6,908	1,593	29	1,417	15	52%	13	45%	1	3%
Sound Recording	13,869	1,128		1,417	17	59%	10	34%	2	7%
Vacuum Equipment	7,832	1,505	29	1,417	21	72%	8	28%	0	0%
Wholesale Paint	4,825	1,872	29	1,417	15	52%	14	48%	0	0%
Artificial Turf	17,273	982	28	1,440	14	50%	12	43%	2	7%
Assisted Living Facilities	18,213	947		1,440	20	71%	8	29%	0	-
Baskets Wholesale	1,094	3,055	28	1,440	13	46%	15	54%	0	
Bathroom Accessories	8,852	1,413	28	1,440	15	54%	10	36%	3	11%
Business Brokers	30,825	674		1,440	10	36%	17	61%	1	4%
Credit Card Protection Services	13,259	1,161	28	1,440	11	39%	10	36%	7	25%
Custom Car Dealers	5,863	1,724	28	1,440	13	46%	10	50%	, , , , , , , , , , , , , , , , , , , ,	4%
Denturist	6,207	1,675	28	1,440	19	68%	8	29%	1	4%
Design Contractor	21,400	840		1,440	12	43%	16	57%	0	-
Firewood	8,616	1,436		1,440	9	32%	15	54%	0	14%
Gasoline Engine	1,321	2,900		1,440	26	93%	2	7%	4	
Gates	8,148	1,477	28	1,440	9	32%	19	68%	0	0.0
Glassware	26,366	742		1,440	20	71%	6	21%	0	7%
Go-Karts	3,172	2,196		1,440	20	86%	4	14%	0	
Government Grant Services	18,879	916		1,440	5	18%	11	39%	12	
Industrial Trucks	4,927	1,858		1,440	19	68%	9	32%	0	
Key Control Systems	2,244	2,466		1,440	19	68%	9	29%	0	4%
Kickboxing	1,817	2,400	28	1,440	19	39%	17	61%	0	
Marijuana Sales and Services	3,305	2,042		1,440	11	54%	13	46%	0	0.0
Medical Marijuana Dispensaries	3,038	2,100	28	1,440	12	43%	16	57%	0	0.0
Pain Management Clinics	9,913	1,344		1,440	12	64%	10	36%	0	0.0
Saddle	5,123	1,344		1,440	18	64%	10	36%	0	0.0
Sales Promotion Services	12,052	1,829		1,440	20	71%	6	21%	0	7%
					20	75%	5		2	7%
Senior Home Care	23,102	802 1,092	28	1,440		75%	-	18%	2	-
Wheelchair Ramps	14,607	1,092	28 28	1,440	20	32%	8	29%	0	
Wholesale Meat	13,720			1,440	9		17	61%	2	7%
Air Gun	5,181	1,817	27	1,466	10	37%	17	63%	0	0.10
Alcoholism Information	14,539	1,096		1,466	12	44%	12	44%	3	11%
Audio Visual Equipment Repair	4,628	1,911	27	1,466	15	56%	10	37%	2	7%
Auto Electric Service	7,679	1,519		1,466	16	59%	11	41%	0	
Axles	816	3,287	27	1,466	4	15%	23	85%	0	
CD Duplication	13,356	1,156		1,466	23	85%	4	15%	0	
Cleaning Compounds	3,356	2,154	27	1,466	21	78%	5	19%	1	4%
Clock Dealers	5,465	1,781		1,466	23	85%	4	15%	0	
Computer Programming	4,797	1,880		1,466	10		14		3	11%
Concert Hall	1,473	2,812		1,466	18		6			11%
Contractors Equipment	13,045	1,171		1,466			0			0 /0
Dolls	2,850	2,286		1,466			9		0	
Electric Heating Element	1,765	2,665		1,466	27		0		0	
Electronic Power Supplies	4,089	2,017		1,466	21	78%	6		0	
Email Service Providers	9,045	1,400		1,466	13		7	26%	7	26%
Flea Markets	7,022	1,576		1,466			15	56%	2	7%
Frozen Food Companies	7,584	1,526		1,466	5	19%	21	78%	1	4%
Hardscaping	16,828	1,000		1,466	17	63%	10	37%	0	
Heavy Haul Trucking	32,153	658		1,466		41%	15			4%
Housing Authority	3,334	2,162	27	1,466	23	85%	4	15%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Immigration Lawyer	17,845	957	27	1,466	20	74%	7	26%	0	0%
Irrigation Repair	7,872	1,498	27	1,466	16	59%	10	37%	1	4%
Language Training Aids	4,019	2,033	27	1,466	22	81%	5	19%	0	0%
Laser	11,929	1,234	27	1,466	19	70%	7	26%	1	4%
Management Training	8,332	1,461	27	1,466	16	59%	11	41%	0	0%
Nanny Services	15,821	1,042	27	1,466	21	78%	6	22%	0	0%
Pension and Profit Sharing Plans	8,877	1,411	27	1,466	26	96%	1	4%	0	0%
Permanent Makeup	6,975	1,583		1,466		56%	12	44%	0	0%
Post Offices	2,062	2,531	27	1,466	9	33%	17	63%	1	4%
Snowmobile	4,275	1,975		1,466	25	93%	2	7%	0	0%
Tree Pruning Service	10,653	1,292		1,466	14	52%	12	44%	1	4%
Veterans Organizations	12,804	1,186		1,466	20	74%	6	22%	1	4%
Wholesale Lighting Fixtures	6,850	1,598		1,466	18	67%	9	33%	0	0%
Attorney Advertising	8,993	1,406		1,499	16	62%	10	38%	0	0%
Baseball Club	5,939	1,713		1,499	17	65%	9	35%	0	
Beekeeping Supplies	2,044	2,538		1,499	6	23%	20	77%	0	0%
Catalog Showroom	3,159	2,330	26	1,499	24	92%	20	8%	0	0%
Commercial Electrician	33,587	642		1,499	10	38%	16	62%	0	0%
Couriers	12,644	1,194		1,499	13	50%	13	50%	0	0%
		<u>1,194</u> 853		1,499	13	69%	6	23%	2	8%
Door Repair	21,016	1,175			18	65%	6		2	
Heating Equipment	12,994 1,733	2,682		1,499			9	35%	0	0% 0%
Incense Makila Auto Dalakian			26	1,499	12	46%	14	54%	0	
Mobile Auto Painting	2,374	2,417		1,499	15	58%	10	38%	1	4%
Religious Organizations	9,526	1,368		1,499	18	69%	8	31%	0	0.0
Ribbon	910	3,197		1,499	22	85%	4	15%	0	0%
Scientific Instruments	3,775	2,072		1,499	24	92%	2	8%	0	0%
Scrapbook	4,909	1,861	26	1,499	6	23%	20	77%	0	0%
Spice	5,121	1,831	26	1,499	7	27%	18	69%	1	4%
Tile Sales	5,709	1,745	26	1,499	17	65%	8	31%	1	4%
Transporting Trailers	7,139	1,561	26	1,499	15	58%	11	42%	0	0%
Auto Air Conditioning	5,775	1,734		1,516	15	60%	10	40%	0	0%
Baby Accessories Wholesale	4,822	1,874		1,516	15	60%	9	36%	1	4%
Body Waxing	2,918	2,267	25	1,516	17	68%	8	32%	0	0%
Brake Equipment	1,644	2,728		1,516	16	64%	9	36%	0	0%
Computer Cable Installation	7,338	1,541	25	1,516	17	68%	8	32%	0	0%
Concrete Leveling	18,781	921	25	1,516	15	60%	8	32%	2	8%
Diet Plans	4,298	1,970		1,516	16	64%	6	24%	3	12%
Document Shredding	18,297	945		1,516	22	88%	2	8%	1	4%
Dressmaker	3,493	2,123		1,516	9	36%	16	64%	0	0%
Firearm Manufacturer	3,607	2,107	25	1,516	13	52%	12	48%	0	0%
Gold Buyers	28,721	712	25	1,516	19	76%	6	24%	0	0%
Guide Advertising	4,282	1,973	25	1,516	14	56%	11	44%	0	0%
Healthcare Staffing	13,393	1,150	25	1,516	17	68%	8	32%	0	0%
Holistic Health Practitioner	12,709	1,188	25	1,516	13	52%	11	44%	1	4%
Hormone Replacement Therapy	16,706	1,004		1,516	20	80%	5	20%	0	0%
Jet Ski	4,434	1,941		1,516		72%	7	28%	0	0%
Marine Equipment	11,908	1,236		1,516				36%	0	0%
Medical Consultants	19,419	899		1,516		80%		16%	-	4%
Office Ergonomics	2,815	2,291		1,516		80%	4	16%	1	4%
On Hold Music	3,090	2,218	1	1,516		76%	6	24%	0	0%
Party Decoration Contractors	2,911	2,210		1,516		8%	22	88%	1	4%
Property Tax Consultants	40,927	548		1,516		92%	22	8%	0	
Risk Management	6,725	1,615		1,510		56%	11	44%	0	0%
Service Dogs	13,138	1,013		1,516		40%			•	0%
Sewing Machine Parts	2,040			1,516		20%				
Sewing machine raits	2,040	2,543	25	1,510	5	20%	20	00%	0	0%0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/ 0
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Theater Stage Play Houses	2,275	2,459	25	1,516	14	56%	11	44%	0	0%
Trademark Consultant	11,842	1,243	25	1,516	18	72%	6	24%	1	4%
Trailer Repair	9,797	1,352	25	1,516	14	56%	9	36%	2	8%
Unfinished Furniture	3,674	2,095	25	1,516	21	84%	4	16%	0	0%
Van Conversions	7,147	1,560	25	1,516	23	92%	2	8%	0	0%
Vehicle Sales Manufacturing Companies	3,051	2,233	25	1,516	18	72%	7	28%	0	0%
Youth Organization Center	8,646	1,433	25	1,516	17	68%	8	32%	0	0%
Breakfast	1,726	2,688	24	1,548	9	38%	14	58%	1	4%
Cardiologist	4,627	1,913		1,548	17	71%	7	29%	0	0%
Chimney Sweeper	12,864	1,180	24	1,548	15	63%	9	38%	0	0%
Circus Companies	6,294	1,663	24	1,548	18	75%	6	25%	0	0%
Commercial Landscape Contractors	15,519	1,054	24	1,548	12	50%	11	46%	1	4%
Contractors Equipment Rental	9,871	1,348	24	1,548	16	67%	8	33%	0	0%
Convention Facilities	6,350	1,656	24	1,548	16	67%	8	33%	0	0%
Debt Relief Education	6,639	1,623	24	1,548	9	38%	15	63%	0	0%
Decorative Concrete Contractor	12,287	1,210	24	1,548	13	54%	8	33%	3	13%
Electronic Development	3,667	2,097	24	1,548	10	42%	14	58%	0	0%
Frozen Dessert Dealers	7,550	1,529	24	1,548	13	54%	9	38%	2	8%
Funeral Flowers	1,309	2,903	24	1,548	3	13%	21	88%	0	0%
Furnace Repair	5,061	1,840	24	1,548	15	63%	9	38%	0	0%
Horse Equipment	4,192	1,993	24	1,548	13	54%	11	46%	0	0%
Map Dealers	896	3,206	24	1,548	23	96%	1	4%	0	0%
Mulch	8,147	1,478	24	1,548	17	71%	7	29%	0	0%
Network Cabling	5,420	1,790	24	1,548	13	54%	10	42%	1	4%
Recorded Information	6,500	1,641		1,548		92%	2	8%	0	0%
Trampoline	4,804	1,879	24	1,548	16	67%	8	33%	0	0%
Webbing	2,339	2,430		1,548	12	50%	12	50%	0	0%
Allergist	3,462	2,130		1,568	18	78%	5	22%	0	0%
Animation Mechanics	1,324	2,897		1,568	21	91%	2	9%	0	0 /0
Baby Food	544	3,593		1,568	4	17%	8	35%	11	48%
Braids	2,282	2,451	. 23	1,568		22%	16	70%	2	9%
Business Law Attorney	30,914	672		1,568	21	91%	1	4%	1	4%
Car Decals	4,526	1,929		1,568	7	30%	14	61%	2	9%
Career Counseling	25,629	750		1,568	13	57%	8	35%	2	9%
Cell Material	1,418	2,843		1,568	4	17%	15	65%	4	17%
Class Action Settlement Administrator	12,316	1,207		1,568	19	83%	4	17%	0	0%
Cleaning Supplies Sales	12,113	1,220		1,568	13	57%	9	39%	1	4%
Coffee & Tea Shops	2,869	2,280		1,568	3	13%	20	87%	0	0%
Electric Motor Repair	9,455	1,372		1,568	13	57%	10	43%	0	
Family Lawyer	36,080	608		1,568	12	52%	9	39%	2	9%
Garments - Printing & Lettering	5,986	1,704		1,568	13	57%	10	43%	0	
Grout Repair	7,469	1,533		1,568	12	52%	11	48%	0	
Guest Ranch	929	3,178	-	1,568		30%	16	70%	-	0%
Infertility	5,591	1,759		1,568			5	22%		0%
Kitchen Cabinets	7,750	1,514		1,568		39%	14	61%		0%
Music Publishing Companies	14,761	1,084		1,568			3	13%		4%
Notary Public	14,323	1,106		1,568			7	30%	-	
Office Space Rental	8,261	1,467		1,568		48%	12	52%		
Organic Products	5,051	1,841		1,568			9	39%		
Plasma Donation	3,342	2,157		1,568			9	39%		
Preserved Flowers	4,092	2,016		1,568		48%	12	52%		
Professional Engineer	55,581	434		1,568		48%	12	52%		
Refreshment Stand	543	3,596		1,568		0%	23	100%	0	0.0
Rescue Equipment	6,731	1,614		1,568		22%	6	26%		
Ski Equipment	6,822	1,605	23	1,568	15	65%	7	30%	1	4%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Sporting Goods Repair	3,226	2,180	23	1,568	8	35%	4	17%	11	48%
Surgeons	5,495	1,776	23	1,568	12	52%	10	43%	1	4%
Sword	2,324	2,435	23	1,568	17	74%	6	26%	0	0%
Tankless Water Heaters	2,792	2,301	23	1,568	20	87%	3	13%	0	0%
Tower	4,697	1,897	23	1,568	11	48%	10	43%	2	9%
Art Schools	4,913	1,860	22	1,601	13	59%	8	36%	1	. 5%
Bath Supplies	6,391	1,652	22	1,601	15	68%	5	23%	2	9%
Boots	6,844	1,600		1,601	12	55%	9	41%	1	5%
Charity - Community Development & Civic Organizations	14,011	1,121	22	1,601	17	77%	5	23%	0	0%
Commercial Cleaning Services	36,771	600		1,601	15	68%	6	27%	1	5%
Concrete Bricks	9,292	1,380		1,601	9	41%	12	55%	1	5%
Debt Relief Service Referral	52,519	457		1,601	17	77%	4	18%	1	5%
Geothermal Heat Pump	8,494	1,447	22	1,601	17	77%	4	18%	1	5%
Mats	4,145	2,001	22	1,601	13	59%	9	41%	0	0%
Natural Marble	12,211	1,211	22	1,601	15	68%	6	27%	1	5%
Ornamental Metal Work	12,175	1,214	22	1,601	13	59%	9	41%	0	
Patio Contractor	5,522	1,773	22	1,601	10	45%	11	50%	1	5%
Petroleum Products	6,835	1,601	22	1,601	11	50%	11	50%	0	
Rent to Own Real Estate	26,492	740		1,601	15	68%	7	32%	0	
Termite Control	16,072	1,028	22	1,601	16	73%	6	27%	0	
Trailer Leasing	6,155	1,681	22	1,601	10	50%	11	50%	0	
Wealth Building Seminars	12,543	1,198		1,601	20	91%	2	9%	0	0.10
Wholesale Womens Apparel	8,587	1,190		1,601	11	50%	10	45%	0	5%
Amusement Devices	2,975	2,256	22	1,619	11	81%	3	14%	1	5%
	,	3,015	21	1,619	3	14%	18	86%	1	
Automotive Paint	1,145 5,752	1,736		1,619	12	57%	10	43%	0	
Aviation Services Baby Car Seats	1,351	2,880			12	81%	9	43% 19%	0	
Breastfeeding	3,048	2,880		1,619 1,619	21	100%	4	<u>19%</u> 0%	0	0.0
						29%	0	57%	0	0.10
Cat Breeders	7,075	1,568	21	1,619	6		12		3	14%
Charity - Education & Literacy	9,185	1,386		1,619	14		/	33%	0	0 /0
Commercial Insurance Services	14,823	1,079		1,619	17	81%	4	19%	0	0.0
Currency Exchange	6,328	1,660		1,619	8	38%	11	52%	2	10%
Data Brokers	1,664	2,718		1,619	17	81%	4	19%	0	0.0
Environmental Testing	12,081	1,223	21	1,619	17	81%	4	19%	0	0.0
Information Processing	11,816	1,245	21	1,619	13	62%	/	33%	1	5%
Insulation Materials	7,682	1,518	21	1,619	13	62%	8	38%	0	0.0
Leather	2,987	2,254	21	1,619	5	24%	16	76%	0	0.10
Manufactured Home Parts	5,481	1,780		1,619	5	24%	16	76%	0	0.0
Maternity Clothes	1,606	2,744		1,619	6	29%	15	71%	0	
Moving Equipment Rental	3,619	2,104		1,619	12	57%	9	43%	0	
Non-Ceramic Tile Contractors	9,556	1,366		1,619	4	19%	15	71%	2	10%
Packaging Supplies	11,847	1,241	21	1,619	9	43%	12	57%	0	070
Paving, Painting, Home Improvement - Itinerant Workers	7,072	1,569		1,619		19%	13	62%		10 10
Periodontist	4,959	1,853		1,619	18		3	14%		
Safe	8,600	1,438		1,619	6		14	67%		. 5%
Second Hand Stores	1,922	2,587		1,619	10		10			. 5%
Sharpening	3,607	2,107		1,619	8		13			0%
Shipping Room Supplies	4,409	1,945		1,619	10		11	52%		
Spray Foam Insulation Contractors	18,773	922		1,619	12		8			5%
Stamp Collecting	7,299	1,546		1,619	9		12	57%		
Used Carpet	7,720	1,515		1,619	17		4	19%	0	0%
Video Editing	9,051	1,398		1,619		52%	10	48%		0%
Wallpaper	4,252	1,983	21	1,619	15		6	29%	0	0%
Wholesale Lumber	6,633	1,624	21	1,619	11	52%	10	48%	0	0%
Aircraft Charter	8,864			1,650	8		12	60%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Auto Repair	3,914	2,048	20	1,650	19	95%	0	0%	1	5%
Baby Strollers	1,718	2,691	20	1,650	19	95%	1	5%	0	0%
Brewing Supplies	1,455	2,821	20	1,650	2	10%	18	90%	0	0%
Charity Foundations	20,217	877	20	1,650	19	95%	0	0%	1	5%
Cheerleading Classes	2,857	2,285	20	1,650	10	50%	10	50%	0	0%
Churches	17,612	969	20	1,650	11	55%	7	35%	2	10%
College Preparatory School	5,588	1,760		1,650		40%	6	30%	6	30%
Crating Service	8,232	1,470	20	1,650		75%	5	25%	0	0%
Dance Apparel	2,446	2,397	20	1,650		70%	6	30%	0	0%
Dock Builders	9,022	1,403	20	1,650		50%	10		0	0%
Emergency Disaster Preparedness	9,830	1,405	20	1,650		60%	8	40%	0	0%
Eviction	6,090	1,550	20	1,650		65%	0	35%	0	0%
	1,991	2,557	20	1,650	0	0%	20	100%	0	0%
Fashion Consultant					-				0	0%
Fire Protection Contractor	12,792	1,187	20	1,650 1,650	9	45% 40%	11	55%	0	
Fishing Charters	4,138	2,006	20				12	60%	0	0%
Football Club	2,088	2,520		1,650		50%	9	45%	1	5%
Fundraising Supplies	13,789	1,134	20	1,650		55%	9	45%	0	0%
Graphics Computer	3,349	2,156		1,650		35%	12	60%	1	5%
Janitor Supplies	11,035	1,276		1,650		80%	4	20%	0	0%
Lock Manufacturers	2,912	2,270	20	1,650		30%	13	65%	1	5%
Meat	3,853	2,059	20	1,650	6	30%	12	60%	2	10%
Metal Fabrication	21,901	831	20	1,650	10	50%	10	50%	0	0%
Museum	3,621	2,103	20	1,650	13	65%	7	35%	0	0%
Neon Signs	3,314	2,166	20	1,650	5	25%	15	75%	0	0%
Online Trading School	9,986	1,337	20	1,650		60%	7	35%	1	5%
Parking Lot Maintenance	11,194	1,270	20	1,650		55%	7	35%	2	10%
Pet Containment System	6,790	1,610		1,650		85%	0		3	15%
Piano	8,169	1,475	20	1,650		55%	6	30%	3	15%
Portable Toilet	9,452	1,373	20	1,650		65%	7	35%	0	0%
Product Sales by Phone	7,003	1,579	20	1,650		65%	7	35%	0	0%
Property Tax Lenders	6,792	1,609	20	1,650	20	100%	0		0	0%
Reptiles	8,038	1,009	20	1,650		35%	13	65%	0	0%
Restaurant Equipment Repair	10,665	1,404	20	1,650	14	70%	15	30%	0	0%
Roof Cleaning	21,788	832	20	1,650		50%	0	35%	0	15%
							/		3	
Semiconductor Devices	1,607	2,743	20	1,650		65%	/	35%	0	0%
Sheet Metal Fabrication	17,940	954	20	1,650		75%	4	20%	1	5%
Telephone Advertising	3,506	2,120	20	1,650		60%	8	40%	0	0%
Translators	40,986	546	20	1,650	13	65%	/	35%	0	0%
Umbrella	1,192	2,981	20	1,650		30%	12	60%	2	10%
Vinyl Windows	6,486	1,642	20	1,650	15	75%	5	25%	0	0%
VoIP Phone	5,528	1,771	20	1,650		50%	8	40%	2	10%
Wholesale Lamps	2,161	2,495	20	1,650	3	15%	17	85%	0	0%
Workers Compensation Insurance	16,836	999	20	1,650	15	75%	5	25%	0	0%
Basement Remodeling	19,175	909	19	1,694	13	68%	6	32%	0	0%
Basketball Clubs	2,165	2,494	19	1,694	12	63%	7	37%	0	0%
Business Form Printer	7,070	1,571	19	1,694		89%	2	11%	0	0%
Chain Link Fence Contractors	4,668	1,902		1,694		42%	11	58%	0	0%
Computer Disaster Recovery	10,100	1,328		1,694		53%		37%	2	11%
Electric Heating Manufacturers	1,756	2,668		1,694		79%		21%	0	
Fire Damage Restoration	10,633	1,294		1,694		74%		26%	0	0%
Grant, Scholarship and Financial Aid Finder Service	16,041	1,294		1,694		37%	6	32%	6	32%
Gymnasium Equipment	5,564	1,029		1,694		68%	÷	32%	0	0%
									0	
Home Study	22,675	812		1,694		42%	6	32%	5	26%
Jewelry Findings	3,738	2,082		1,694		53%		37%	2	11%
Landscape Lighting	11,015	1,277	19	1,694	8	42%	11	58%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Lecture and Seminar Bureaus	22,235	821	19	1,694	17	89%	2	11%	0	0%
Loan Originator	10,131	1,327	19	1,694	12	63%	7	37%	0	0%
Locksmith Supplies	5,400	1,792	19	1,694	6	32%	13	68%	0	0%
Military Gear	14,145	1,112	19	1,694	9	47%	10	53%	0	0%
Moped	1,638	2,732	19	1,694	9	47%	10	53%	0	0%
Patent Agent	14,056	1,118	19	1,694	12	63%	7	37%	0	0%
Radio Advertising	4,330	1,959	19	1,694	13	68%	5	26%	1	5%
Road Contractors	18,038	952	19	1,694	7	37%	12	63%	0	0%
Saw	6,272	1,666		1,694	12	63%	7	37%	0	0%
Self Defense	5,748	1,738		1,694	12	63%	6	32%	1	5%
Specialty Pharmacy	5,926	1,716		1,694	16	84%	3	16%	0	
Tile Restoration	3,741	2,081	19	1,694	9	47%	8	42%	2	11%
Truck Driver Training	12,984	1,176		1,694	9	47%	9	47%	1	5%
Watch Bands	3,530	2,117	19	1,694	15	79%	4	21%	- 0	
Water Well Pumps	8,128	1,479	19	1,694	14	74%	5	26%	0	
Wholesale Jewelry	13,596	1,143	19	1,694	11	58%	7	37%	1	5%
Wholesale Musical Instruments	1,674	2,708		1,694	10	53%	7	37%	2	11%
Wholesale Perfume	6,945	1,587	19	1,694	10	53%	, 8	42%	1	5%
Wholesale Photography Equipment	1,698	2,698	19	1,694	10	89%	2	11%	1	
Beauty Pageants	10,086	1,329	19	1,725	9	50%	2	50%	0	
Bottled Water	6,130	1,529	18	1,725	11	61%	9	39%	0	0%
Car Rust Proofing	3,407	2,143	18	1,725	11	100%	0	0%	0	
	5,885	1,722	18	1,725	10	61%	6	33%	0	6%
Caskets	1,864		18	1,725	5	28%	-	72%	1	
Chimes		2,618			-		13		0	0 /0
Cutting Tools	4,745	1,891	18	1,725	9	50%	9	50%	0	0 /0
Deck Repair	5,274	1,805	18	1,725	10	56%	8	44%	0	0%
Endodontics	3,763	2,074	18	1,725	14	78%	3	17%	1	6%
Esthetician	3,644	2,100	18	1,725	/	39%	8	44%	3	17%
Eyebrow Threading	1,088	3,061	18	1,725	8	44%		50%	1	6%
Farm Equipment Parts	5,106	1,834	18	1,725	8	44%	10	56%	0	0 /0
Fertilizer	10,017	1,334		1,725	16	89%	2	11%	0	0 /0
Gourmet Shop	5,131	1,828		1,725	10	56%	5	28%	3	17%
Horseback Riding	3,245	2,179	18	1,725	10	56%	8	44%	0	0 /0
Hydraulic Equipment	6,978	1,582	18	1,725	2	11%	15	83%	1	6%
Interior Designer Supplies	4,509	1,932	18	1,725	11	61%	6	33%	1	6%
Inventor	7,279	1,547	18	1,725	14	78%	4	22%	0	0 /0
Musical Instrument Repair	3,781	2,071	18	1,725	10	56%	8	44%	0	0%
Parking Garage Construction	1,691	2,702	18	1,725	7	39%	11	61%	0	0.0
Photo Printing	2,517	2,379		1,725	14	78%	4	22%	0	0.0
Pilates	2,345	2,426	18	1,725	11	61%	6	33%	1	6%
Printing Supplies	7,002	1,580	18	1,725	8	44%	10	56%	0	0%
Project Management	6,252	1,669	18	1,725	14	78%	4	22%	0	0 /0
Psychologist Referral Service	5,094	1,837	-	1,725	-		-		-	
Razors	6,337	1,659		1,725	16		2		-	
Real Estate Loan Modification	5,440	1,786		1,725	4	22%	14	78%	-	0.0
Renewable Energy	8,807	1,417		1,725	15	83%	3	17%		0%
Rolling Doors	1,064	3,076		1,725	0	0%		100%		• •
Senior Care	24,107	782		1,725		94%		6%	-	
Tourist Information	6,972	1,584	18	1,725	10	56%	8	44%	0	0%
Tuxedo Rentals	997	3,115	18	1,725	11	61%	7	39%	0	0%
Wholesale Boutique Clothing	1,632	2,735	18	1,725	12	67%	6	33%	0	0%
Woodworking Equipment	3,847	2,062		1,725	14	78%	4	22%	0	0%
Advance Fee Residential Loan Modification (CA)	7,263	1,549		1,758		29%	12	71%		
Antique Restoration	5,963	1,708	17	1,758	10	59%	6	35%	1	6%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Bank Equipment	2,249	2,465	17	1,758	16	94%	0	0%	1	6%
Bankruptcy Assistance	7,976	1,490	17	1,758	9	53%	5	29%	3	18%
Bench Seat	914	3,191	17	1,758	17	100%	0	0%	0	0%
Blood Bank	2,572	2,360	17	1,758	10	59%	7	41%	0	0%
Bus Line Tickets	873	3,232	17	1,758	13	76%	4	24%	0	0%
Carbon Monoxide Detector	249	4,091	17	1,758	15	88%	2	12%	0	0%
Charity - Children & Youth	21,147	850	17	1,758	9	53%	8	47%	0	0%
Cleaning Supplies by Internet	4,472	1,935	17	1,758	7	41%	10	59%	0	0%
Commercial Window Tinting	4,246	1,984	17	1,758	10	59%	7	41%	0	0%
Door and Gate Operating Devices	8,568	1,440	17	1,758	14	82%	2	12%	1	6%
Drainage Contractors	17,110	988	17	1,758	7	41%	8	47%	2	12%
Exercise Equipment Repair	2,711	2,327	17	1,758	6	35%	9	53%	2	12%
Fabric Manufacturers	4,704	1,896	17	1,758	10	59%	7	41%	0	0%
Fleet Services	2,611	2,348		1,758	10	59%	7	41%	0	0%
Fruits and Vegetables Retail	6,307	1,661	17	1,758	8	47%	9	53%	0	0%
Hybrid Car Dealers	975	3,142	17	1,758		82%	3	18%	0	0%
Indian Products	1,731	2,686	17	1,758	2	12%	15	88%	0	0%
Land Clearing	18,375	940	17	1,758	8	47%	9	53%	0	0%
Litigation Lawyer	14,064	1,116	17	1,758	16	94%	1	6%	0	0%
Mailbox Manufacturers	2,684	2,333	17	1,758	11	65%	6	35%	0	0%
Meat Packers	9,763	1,353	17	1,758	5	29%	12	71%	0	0%
Medical Staffing	9,569	1,362	17	1,758	13	76%	3	18%	1	6%
Model Training	11,200	1,269	17	1,758	12	71%	5	29%	0	0%
Mold Inspection	8,011	1,487	17	1,758	8	47%	9	53%	0	0%
Mud Jacking Contractors	20,211	878	17	1,758	15	88%	2	12%	0	0%
Pool Leak Detection	8,452	1,451	17	1,758	11	65%	6	35%	0	0%
Real Estate Maintenance Protection Plan	2,278	2,457	17	1,758		94%	0	0%	1	6%
Sanitary Landfill	836	3,266	17	1,758	16	94%	1	6%	0	0%
School Photographers	1,392	2,858	17	1,758	16	94%	1	6%	0	0%
Social Service Organizations	14,443	1,100	17	1,758	12	71%	5	29%	0	0%
Solar Energy Parts	7,965	1,492	17	1,758	11	65%	6	35%	0	0%
Spiritualist	2,118	2,509	17	1,758	12	71%	3	18%	2	12%
Technical Staffing	16,169	1,026	17	1,758	9	53%	8	47%	0	0%
Tents	2,976	2,255	17	1,758	10	59%	7	41%	0	0%
Tool Rental	5,258	1,807	17	1,758	12	71%	4	24%	1	6%
Transit Advertising	3,971	2,040	17	1,758	1	6%	14	82%	2	12%
Waste Reduction, Disposal, Recycle Equipment	2,875	2,279	17	1,758	12	71%	5	29%	0	0%
Wholesale Candy	3,904	2,050	17	1,758	13	76%	3	18%	1	6%
Wholesale General Merchandise	3,849	2,060	17	1,758	10	59%	7	41%	0	0%
Wholesale Stationery	1,127	3,034	17	1,758	4	24%	13	76%	0	0%
Airplane Parts	9,130	1,393	16	1,801	9	56%	7	44%	0	0%
Arbors	4,202	1,990	16	1,801	14	88%	2	13%	0	0%
Audio Visual Equipment Supplies	4,294	1,971	16	1,801	9	56%	7	44%	0	0%
Awards	8,550	1,442	16	1,801	8	50%	8	50%	0	0%
Bartending School	5,450	1,782		1,801	7	44%	7	44%	2	13%
Bike Repair	1,992	2,555		1,801	7	44%	9	56%	0	0%
Cemetery Equipment	2,001	2,552		1,801	9	56%		44%	0	0%
Clean Up Services	8,047	1,483		1,801	9	56%		38%	1	6%
Commercial Painting Contractors	16,656	1,008		1,801	6	38%	9	56%	1	6%
Condiments and Sauces	1,878	2,611		1,801	1	6%	14	88%	1	6%
County Government	6,827	1,603		1,801	13	81%		19%	0	0%
Cylinder Head	2,325	2,434		1,801	5	31%	11	69%	0	
Door Installation	6,026	1,700		1,801	8	50%	7	44%	1	6%
Embroidery Supplies	2,762	2,308		1,801	5	31%	11	69%	- 0	0%
Engineering Consultant	21,729			1,801	5	31%				
	21,725		10	1,001	5	51/0	11	5,0	0	. 0.70

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Fiber Optics	5,632	1,755	16	1,801	13	81%	3	19%	0	0%
Fingerprinting	3,708	2,086	16	1,801	6	38%	9	56%	1	6%
Food Processing Equipment	4,892	1,865	16	1,801	11	69%	5	31%	0	0%
Garden Fountains	4,852	1,867	16	1,801	7	44%	9	56%	0	0%
Gardener	6,062	1,693	16	1,801	7	44%	8	50%	1	6%
Golf Lessons	3,413	2,139	16	1,801	7	44%	7	44%	2	13%
Horse Dealers	5,913	1,718	16	1,801	7	44%	9	56%	0	0%
Hostel	1,196	2,978	16	1,801	11	69%	4	25%	1	6%
Hydroponics Equipment	5,216	1,814	16	1,801	12	75%	3	19%	1	6%
Invitations	5,122	1,830	16	1,801	9	56%	7	44%	0	0%
Meat Processing	8,480	1,449	16	1,801	10	63%	5	31%	1	6%
Millwork	12,853	1,181	16	1,801	10	63%	6	38%	0	0%
Miniatures	2,042	2,541	16	1,801	13	81%	3	19%	0	0%
Nuts	5,025	1,846		1,801	10	63%	6	38%	0	0%
Office Movers	4,114	2,012	16	1,801	12	75%	3	19%	1	6%
Online Photography Sales	1,356	2,878	16	1,801	7	44%	9	56%	0	0%
Orthopedic Appliances	5,888	1,721	16	1,801	12	75%	4	25%	0	0%
Pipe Line Contractors	12,502	1,201	16	1,801	14	88%	2	13%	0	0%
Psychotherapist	4,999	1,849	16	1,801	10	63%	5	31%	1	6%
Radiotelephone Equipment	2,948	2,262	16	1,801	7	44%	8	50%	1	6%
Rubber Products	5,320	1,800		1,801	12	75%	3	19%	1	6%
RV Storage	2,357	2,424		1,801	13	81%	3	19%	0	0%
Speech Pathologist	6,051	1,695		1,801	12	75%	4	25%	0	0%
Stained Glass	5,536	1,767	16	1,801	4	25%	12	75%	0	0%
Steam Cleaning	2,816	2,290		1,801	5	31%	8	50%	3	19%
U.S. Government	6,613	1,628		1,801	3	19%	12	75%	1	6%
Wholesale Pet Foods	5,827	1,730		1,801	12	75%	4	25%	0	0.0
Audio-Visual Consultant	11,658	1,248		1,843	9	60%	6	40%	0	0%
Audio-Visual Production Services	8,769	1,420		1,843	7	47%	7	47%	1	7%
Behavioral Education	5,648	1,754		1,843	13	87%	2	13%	0	
Family Services	7,180	1,554		1,843	9	60%	6	40%	0	
Fire Department Equipment	2,432	2,403	15	1,843	10	67%	5	33%	0	0.0
Fire Safety Equipment	18,193	948	-	1,843	9	60%	6	40%	0	0.0
Flight School	6,351	1,655	15	1,843	11	73%	4	27%	0	0.0
Floor Refinishing	4,645	1,907	15	1,843	9	60%	5	33%	1	7%
Foreclosure Help	8,801	1,418	15	1,843	6	40%	9	60%	0	070
Gas Distributors	4,593	1,919		1,843	12	80%	2	13%	1	7%
Home Automation	12,113	1,220		1,843	11	73%	4	27%	0	0.0
House Cleaning Equipment	3,078	2,226		1,843	13	87%	2	13%	0	
In Home Child Care	6,691	1,620	15	1,843	8	53%	6	40%	1	7%
Jewelry Appraisal	4,575	1,923	15	1,843	6	40%	9	60%	0	
Jewelry Buyers	21,396	841	15	1,843	5	33%	10	67%	0	
Language School	8,481	1,448		1,843	10		4	27%		
Maxillofacial	3,217	2,186		1,843	13	87% 67%	2	13% 33%	0	
Motor Home Rentals	3,008	2,243		1,843	10	7%	5	93%	0	
Novelty Balloons	3,385 3,154	2,147		1,843		73%	14	27%	0	
Oxygen Therapy Public Relations Counselor	3,154	2,204		<u>1,843</u> 1,843	<u>11</u> 7	47%	4	47%	U 1	0% 7%
Ranches	5,531	1,139		1,843	10	67%	4	27%	1	7%
School Information	6,874	1,770		1,843		60%	6	40%	0	
School Information Self Defense Devices	4,849	1,597		1,843	10	60%	5	33%	0	
Service Station Equipment	4,849	2,009		1,843	10	67% 7%	5 14	93%	0	
Tax Negotiators	4,135	1,078		1,843	12	80%	3	20%	0	
Tent Rentals	4,624	1,078		1,843		47%	8	<u>20%</u> 53%	0	0.0
	6,009			1,843			6		÷	
Training Videos	6,009	1,701	15	1,843	9	00%	6	40%	0	0%0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Truck Trailer	5,257	1,808	15	1,843	9	60%	6	40%	0	0%
Vacuum Cleaners Parts	7,643	1,522	15	1,843	12	80%	3	20%	0	0%
Washer and Dryer Sale	983	3,132	15	1,843	5	33%	8	53%	2	13%
Water Gardens	6,101	1,688		1,843	9	60%	6	40%	0	0%
3D Printers	887	3,214		1,875	10	71%	4	29%	0	0%
Adoption Agencies	27,727	726		1,875	8	57%	4	29%	2	14%
Arborist	12,826	1,184		1,875	10		4	29%	0	
Assets	6,895	1,595		1,875	14		0	0%	0	
Auto Repair Referral	980	3,139		1,875	3	21%	11	79%	0	
Bartending Services	6,172	1,680	14	1,875	3	21%	9	64%	2	14%
Beverage Dispenser	1,362	2,874		1,875	5	36%	9	64%	0	
Blankets	2,475	2,382	14	1,875	13	93%	1	7%	0	0.0
Bottleless Water Cooler	837	3,265		1,875	3	21%	11	79%	0	0.10
Brew Pub	2,575	2,358		1,875	6	43%		50%	0	7%
	3,755	2,338		1,875	12	43% 86%	1	7%	1	7%
Brewers						100%		0%	1	-
Bridge Operator	478	3,681	14	1,875	14	57%	0		0	
Camper Rental	1,489	2,803	14	1,875	8		6	43%	0	0.0
Camper Repair	1,926	2,584		1,875	7	50%	6	43%	1	. 7%
Carburetors	2,194	2,484	1	1,875	8	57%	6	43%	0	0.0
Chair Rental	6,616	1,627	14	1,875	8	57%	5	36%	1	. 7%
Charity - Arts & Culture	5,675	1,751	14	1,875	9	64%	5	36%	0	0.10
Cigars and Cigar Accessories	2,222	2,478		1,875	2	14%	12	86%	0	0.0
Corporate Lodging	5,523	1,772		1,875	6	43%	8	57%	0	0.0
Craft Dealers	2,611	2,348	14	1,875	8	57%	4	29%	2	14%
Custom Suits	2,425	2,405		1,875	5	36%	9	64%	0	0%
Dinner Theater	1,218	2,963	14	1,875	5	36%	9	64%	0	0%
Dock	4,097	2,015	14	1,875	9	64%	5	36%	0	0%
Electric Motor Parts	5,253	1,809	14	1,875	7	50%	6	43%	1	. 7%
Endocrinologist	2,952	2,260	14	1,875	9	64%	5	36%	0	0%
Estate Planning and Management	49,190	480	14	1,875	9	64%	3	21%	2	14%
Exporter	6,227	1,672	14	1,875	6	43%	8	57%	0	0%
Frog Dealers	258	4,072	14	1,875	9	64%	1	7%	4	29%
Furniture Assembly Service	2,173	2,491	14	1,875	12	86%	2	14%	0	0%
General Interest Schools	3,705	2,088	14	1,875	7	50%	5	36%	2	14%
Government Auctions and Job Listing Services	2,198	2,483	14	1,875	7	50%	6	43%	1	7%
Government Loan Collection Agencies	1,952	2,575		1,875	7	50%	6	43%	1	7%
Identification Equipment	2,323	2,436		1,875	1	7%	13	93%	0	0%
Linen Manufacturers	4,655	1,903	14	1,875	8	57%	6	43%	0	
Magazine Sales by Mail	1,083	3,065	14	1,875	7	50%	6	43%	1	7%
Manufactured Home Supplies	5,376	1,794		1,875	13	93%	1	7%	0	-
Mattress Supplies	1,769	2,663	14	1,875	11	79%	2	14%	1	7%
Motion Picture Film Distributors	1,709	2,003		1,875	11	79%	2	21%	0	-
	3,171				11	79%	2	14%	•	
Office Buildings	- /	2,197		1,875		50%		50%		· ·
Osteopath	8,725	1,424		1,875	7		7		0	
Outfitters	1,572	2,765		1,875	6	43%	6		2	14%
Outpatient Surgery Center	1,862	2,620		1,875		79%	3	21%		0.0
Pest Control Supplies	10,340			1,875			6	43%	0	
Pet Kennels	4,133	2,010		1,875	8		4	29%	2	14%
Pool Cover Service	4,550	1,926		1,875	7	50%	7	50%	0	
Private Health Services Plan	49,595	478		1,875			0	0%		
Pump Service	11,450			1,875		64%	5	36%	0	
Recreational Vehicles	4,611	1,916		1,875			4	29%	2	1170
Sand	17,158	985		1,875		64%	5	36%	0	0%
Shooting Range	3,084	2,222	14	1,875		64%	5	36%	0	0,0
Social Worker	4,391	1,950	14	1,875		79%	2	14%	1	. 7%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Soliciting Organizations	15,326	1,060	14	1,875	7	50%	6	43%	1	7%
Storm Shelters	15,915	1,037	14	1,875	3	21%	11	79%	0	0%
Technical Writing	2,692	2,330	14	1,875	1	7%	13	93%	0	0%
Timber Companies	10,433	1,301	14	1,875	8	57%	5	36%	1	7%
Truck Caps	3,445	2,133	14	1,875	14	100%	0	0%	0	0%
Video Equipment Rentals	3,762	2,075		1,875	8	57%	6	43%	0	0%
Warehouse Services	6,039	1,697		1,875	7	50%	7	50%	0	0%
Water Heater Repair	5,384	1,793		1,875	10	71%	4	29%	0	0%
Welding Supplies	7,673	1,520		1,875	9	64%	5	36%	0	0%
Wheel Alignment	5,538	1,765		1,875	7	50%	7	50%	0	0%
Wholesale Hardware	11,236	1,265		1,875	11	79%	3	21%	0	0%
Wholesale Luggage	914	3,191	14	1,875	8	57%	6	43%	0	0%
Yacht Broker	10,317	1,310		1,875	10	71%	4	29%	0	0%
4 Wheel Drive Repair	1,878	2,611	13	1,939	3	23%	10	77%	0	
Air Ambulance Service	15,631	1,051	13	1,939	11	85%	20	15%	0	0%
Ammunition & Weapons	575	3,551	13	1,939	10	77%	2	23%	0	0%
Armory	1,387	2,863		1,939	6	46%		54%	0	0%
Artist Agent	3,272	2,803		1,939	11	85%	2	15%	0	0%
Ballroom Dance Classes	1,282	2,174		1,939	8	62%	Z	38%	0	0%
			13	1,939	8	62%		38%	0	0%
Bee Removal	3,676	2,094			-		5		0	
Beveled Glass	6,577	1,633		1,939	6	46%	/	54%	0	0%
Builders Hardware	2,448	2,394		1,939	9	69%	4	31%	0	0%
Charity - National	26,488	741		1,939	11	85%	2	15%	0	0 /0
Cigarette Lighter	4,725	1,894		1,939	5	38%	8	62%	0	0%
Civil Engineer	27,888	722		1,939	9	69%	4	31%	0	0%
Concrete Construction Forms	6,547	1,636		1,939	2	15%	11	85%	0	0%
Consumer Cooperative Organizations	7,800	1,509		1,939	10	77%	2	15%	1	8%
Containerized Freight Service	3,690	2,091	13	1,939	8	62%	5	38%	0	0%
Diamond	22,417	816		1,939	10	77%	3	23%	0	0%
Digital Signs	2,592	2,354		1,939	6	46%	7	54%	0	0%
Electric Bike	1,722	2,690		1,939	10	77%	3	23%	0	0 /0
Electric Vehicles	1,222	2,961	13	1,939	9	69%	3	23%	1	8%
Environmental Consulting	14,973	1,072		1,939	7	54%	6	46%	0	0%
Food Trucks	1,164	3,000		1,939	4	31%	8	62%	1	8%
Horse Trailer	3,079	2,225		1,939	10	77%	3	23%	0	0%
Hotel Consultants	717	3,372	13	1,939	7	54%	5	38%	1	8%
Investment Seminars	13,212	1,165		1,939	6	46%	7	54%	0	0%
Labeling	5,741	1,740	13	1,939	11	85%	2	15%	0	0%
Lasik Eye Surgery	4,398	1,947	13	1,939	9	69%	4	31%	0	0%
Leak Detection	10,234	1,318	13	1,939	8	62%	5	38%	0	0%
Life Coach	19,634	895	13	1,939	10	77%	2	15%	1	8%
Logging Companies	17,157	986		1,939	6	46%	7	54%	0	0%
Map Publisher	2,302	2,444	13	1,939	10	77%	3	23%	0	0%
Organizing Services	7,863	1,500		1,939	12	92%	1	8%	0	0%
Personnel Consultants	7,004	1,578		1,939		77%	3	23%	0	0%
Pet Day Care	7,548	1,530		1,939		54%	6		0	0%
Planning Consultants	14,918	1,075		1,939		15%			1	8%
Pressure Washer	8,541	1,443		1,939		62%		38%	0	0%
Public Aquariums	1,105	3,049		1,939		69%		31%	0	0%
Publishers Internet Guide	17,750	963		1,939		54%		46%	0	0%
Radon Mitigation	24,932	765		1,939		69%	4	31%	0	0%
Rubber Stamps	3,476	2,127		1,939		46%	4	8%	6	
Tax Attorney	18,890	<u>2,127</u> 915		1,939		85%	1 	15%	0	46%
Trophies	18,890	1,285		1,939		62%		38%	0	0%
									ů	
Truck Stop	2,044	2,538	13	1,939	7	54%	4	31%	2	15%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79 %	151,369	19%	14,238	2%
Upholstery Supplies	1,750	2,672	13	1,939	13	100%	0	0%	0	0%
Wholesale Giftware	3,807	2,067	13	1,939	8	62%	3	23%	2	15%
Wholesale Toiletries	2,373	2,419	13	1,939	10	77%	3	23%	0	0%
Wholesale Underwear	1,412	2,846	13	1,939	5	38%	8	62%	0	0%
Wholesale Variety Store Merchandise	1,203	2,970		1,939	3	23%	9	69%	1	8%
Yarn	2,462	2,388	13	1,939	5	38%	6	46%	2	15%
Yoga Supplies	1,891	2,603	13	1,939	10	77%	3	23%	0	0%
Appraisal Management	4,768	1,885	12	1,988	4	33%	8	67%	0	0%
Armored Car Services	4,464	1,938		1,988	6	50%	5	42%	1	8%
Auto Repair Consultants	852	3,250	12	1,988	8	67%	4	33%	0	0%
Automated Teller Machine	8,612	1,437	12	1,988	7	58%	5	42%	0	0%
Barrels	1,550	2,779	12	1,988	6	50%	5	42%	1	8%
Bed Bug Removal	11,896	1,237	12	1,988	10	83%	2	17%	0	0%
Car Springs	2,230	2,474	12	1,988	7	58%	5	42%	0	0%
Car Wash Equipment	2,291	2,449	12	1,988	3	25%	8	67%	1	8%
Ceramic Tile Manufacturers	4,031	2,028	12	1,988	7	58%	5	42%	0	0%
Check Recovery Service	5,955	1,709	12	1,988	10	83%	1	8%	1	8%
Childrens Play Programs Instruction	3,154	2,204	12	1,988	2	17%	10	83%	0	0%
Computer Assisted Design Services	2,075	2,527	12	1,988	1	8%	11	92%	0	0%
Cookies	1,837	2,636	12	1,988	10	83%	1	8%	1	8%
Cord Blood Banking	1,930	2,583	12	1,988	10	100%	0	0%	1	0%
Countertop Fabrication	6,448	1,647	12	1,988	8	67%	0	33%	0	0%
Doughnuts	2,420	2,407	12	1,988	3	25%	4	75%	0	0%
Drilling Contractor	14,797	1,080	12	1,988	3	25%	9	58%	0	17%
	3,219	2,185		1,988	10	83%	/	17%	2	0%
Emergency Vet Exercise Equipment	1,576	2,185		1,988	10	83%	2	17%	0	0%
	· · · · ·						2		0	0%
Filtering Materials	3,416 986	2,138 3,126		1,988 1,988	10	<u>83%</u> 75%	2	<u>17%</u> 25%	0	0%
Financial Planning Kit					9		3		0	
Fine Artist	5,136	1,827	12	1,988	1	8%	11	92%	0	0%
Fleet Maintenance	1,083	3,065	12	1,988	6	50%	6	50%	•	0%
Framing Contractors	20,555	865	12	1,988	/	58%	5	42%	0	0%
Grant Writing	4,644	1,908		1,988	6	50%	3	25%	3	25%
Guide Service	3,759	2,077	12	1,988	5	42%	/	58%	0	0%
Industrial Cleaning Chemicals	4,758	1,888	12	1,988	/	58%	5	42%	0	0%
Industrial Radiography	1,197	2,975	12	1,988	2	17%	10	83%	0	0%
Infomercial	1,744	2,675	12	1,988	10	83%	2	17%	0	0%
Lapel Pins	2,584	2,355	12	1,988	10	83%	2	17%	0	0%
Laundry Consultants	1,799	2,648	12	1,988	6	50%	6	50%	0	0%
Lottery	0	5,444	12	1,988	2	17%	1	8%	9	75%
Machine Tool Repair	3,994	2,038		1,988	6	50%	6	50%	0	0%
Motorcycle Consignment	1,559	2,771	12	1,988	6	50%	6	50%	0	0%
Needlework Supplies	1,349	2,883	12	1,988	6	50%	6	50%	0	0%
Organic Food	4,455	1,939		1,988	8	67%		33%	0	
Paintball Games	2,996	2,249		1,988	6	50%	5	42%	1	8%
Patent Medicine	686	3,413		1,988	6	50%	6	50%	0	0%
Pavement Marking	4,013	2,035		1,988	5	42%	7	58%	0	0%
Pet Waste Removal	2,782	2,304		1,988	6	50%		42%		8%
Physical Therapy Supplies	1,359	2,876		1,988	1	8%	11	92%	0	0%
Pulmonary Diseases	2,892	2,272	12	1,988	7	58%	5	42%	0	0%
Quilts	4,622	1,915		1,988		33%	8	67%	0	0%
Racing Cars	4,041	2,027		1,988		42%	7	58%	0	0%
Refrigeration Equipment	3,425	2,136		1,988		58%	5	42%	0	0%
Sewing Machine Repair	4,356	1,955		1,988		50%	6	50%	0	0%
Sky Diving	3,063	2,231	12	1,988		58%	5	42%	0	0%
Sports Photographers	607			1,988		42%		58%	0	
	007	5,50E		2,500	5	0	, ,	20,0	0	0.0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Tanning Equipment	4,784	1,881	12	1,988	10	83%	1	8%	1	8%
Trading Stamps	994	3,117	12	1,988	0	0%	12	100%	0	0%
Uniform Embroidery	2,665	2,340	12	1,988	6	50%	6	50%	0	0%
Upholstery Fabric	5,782	1,733		1,988	5	42%	6	50%	1	8%
Used Machinery	3,755	2,078		1,988	5	42%	7	58%	0	0%
Video Conference	2,276	2,458	12	1,988	8	67%	2	17%	2	17%
Wildlife Shop	3,078	2,226		1,988	8	67%	4	33%	0	0%
Work Clothes	3,549	2,115		1,988	8	67%	4	33%	0	0%
Acupuncturist	10,358	1,307		2,044	10	91%	1	9%	0	0%
Airport	2,156	2,497	11	2,044	7	64%	3	27%	1	9%
Amplifier	1,616	2,742		2,044	5	45%	6	55%	0	0%
Architectural Specs	5,339	1,797	11	2,044	7	64%	4	36%	0	0%
Auto Emissions Testing	861	3,242		2,044	7	64%	4	36%	0	0%
Barrel and Drums Equipment	973	3,145		2,044	5	45%	6	55%	0	0%
Beekeeper	2,344	2,428		2,044	8	73%	2	18%	1	9%
Birthing Center	1,563	2,769		2,044	8	73%	2	27%	0	0%
Business Plan	3,526	2,118		2,044	3	27%	2	18%	6	55%
Camper Parts	632	3,468		2,044	4	36%	7	64%	0	0%
Charity - Advertising for Publications	688	3,410		2,044	5	45%	, ,	55%	0	0%
Commercial Plumber	12,418	1,204		2,044	6	55%	5	45%	0	0%
Construction Reports	2,964	2,257	11	2,044	9	82%		18%	0	0%
Disability Insurance	4,590	1,920		2,044	9	82%	2	18%	0	0%
Dryer Vent Cleaning	15,049	1,920		2,044	8	73%	1	9%	2	18%
Estate Planning Attorney	22,157	824		2,044	8	73%	2	27%	2	0%
	817	3,286		2,044	6	55%		45%	0	0%
Eye Training Fence Materials	3,411	2,140		2,044	11	100%	0	45%	0	0%
Fire Insurance	8,175	1,474		2,044	5	45%	6	55%	0	0%
First Aid Instruction	2,686	2,332		2,044	<u>כ</u>	45% 64%	0	36%	0	0%
	2,000	2,532	11	2,044	/	18%	4	73%	1	9%
Fishing Bait	3,623	2,545	11	2,044	9	82%	0		1	9% 0%
Forklift Repair	,				9		2	18% 27%	0	9%
Freelance Writer	6,480	1,644		2,044	/	64%	3		1	9% 0%
Garage Organizers	6,818	1,606		2,044	4	36%	1	64%	0	
Halls	2,762	2,308		2,044	5	45%	6	55%	0	0%
Hand Painting	2,891	2,273		2,044	3	27%	/	64%	1	9%
Heating and Air Conditioning Filters	12,156	1,215		2,044	/	64%	4	36%	•	0%
Heavy Duty Equipment Repair	3,888	2,052	11	2,044	10	91%	1	9%	0	0%
Hockey Club	913	3,193		2,044	6	55%	5	45%	0	0%
Kitchen Cabinet Refacing	11,942	1,233		2,044	10	91%	1	9%	0	0%
Lawn Equipment Rental	1,842	2,634		2,044	8	73%	3	27%	0	0%
Lice Removal Services	5,938	1,715		2,044	9	82%	2	18%	0	0%
Manufacturer Representative	7,659	1,521	11	2,044	7	64%	4	36%	0	0%
Medical Supplies	1,715	2,693		2,044	7	64%	4	36%	0	0%
Metal Art	5,265	1,806		2,044	4	36%	-		1	9%
Mildew Remediation	17,845	957		2,044		73%	2		1	9%
Mining Equipment	2,821	2,288		2,044		36%	7	64%	0	0%
Musicians	2,809	2,294		2,044		55%		36%	1	9%
Occupational Therapy	4,405	1,946		2,044		55%		27%	2	18%
Orthopedic Chairs	3,035	2,240		2,044		64%	4	36%	0	0%
Outdoor Advertising	6,919	1,591	1	2,044	10	91%	1	9%	0	
Park	1,350	2,881		2,044		82%		18%	0	0%
Pens and Pencils	1,249	2,944		2,044		64%	3	27%	1	9%
Pet Cemetery	8,524	1,445		2,044		73%	3	27%	0	
Porcelain Enamel Repair	6,704	1,617		2,044	6	55%	4	36%	1	9%
Printing Broker	4,992	1,852	11	2,044	5	45%	4	36%	2	18%
Renters Insurance	11,923	1,235	11	2,044		45%	3	27%	3	27%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Respirator	1,197	2,975	11	2,044	7	64%	4	36%	0	0%
Security Consultant	4,744	1,892	11	2,044	8	73%	2	18%	1	9%
Self Dry Cleaning	489	3,670	11	2,044	3	27%	8	73%	0	0%
Shelves	3,669	2,096		2,044	4	36%	5	45%	2	18%
Shoppers News Publications	3,914	2,048	11	2,044	7	64%	4	36%	0	0%
Ski Equipment Manufacturers	527	3,623		2,044	1	9%	10	91%	0	0%
Skip Tracing	6,051	1,695		2,044	9	82%	2	18%	0	0%
Smart Phone Software	956	3,156		2,044	4	36%	6	55%	1	9%
Speaker Manufacturers	902	3,204	11	2,044	7	64%	4	36%	0	0%
Stables	5,412	1,791	11	2,044	9	82%	2	18%	0	0%
Stationers	2,228	2,475	11	2,044	5	45%	6	55%	0	0%
Structural Engineer	19,364	903		2,044	8	73%	2	18%	1	9%
Stump Removal	9,621	1,356	11	2,044	3	27%	8	73%	0	0%
Surfboard	2,465	2,386		2,044	7	64%	4	36%	0	0%
Table Pads	4,442	1,940		2,044	11	100%	0		0	0%
Telephone Parts	1,107	3,048		2,044	6	55%	3	27%	2	18%
Tobacco Manufacturers	953	3,158		2,044	10	91%	1	9%	0	0%
Traffic Law Attorney	5,442	1,784		2,044	9	82%	2	18%	0	0%
Transit Line	1,862	2,620		2,044	9	82%	2	18%	0	0%
Treatment Centers	2,109	2,513		2,044	7	64%	4	36%	0	0%
TV Advertising	3,859	2,058		2,044	6	55%	4	36%	1	9%
Vertical Blinds	5,566	1,761	11	2,044	7	64%	4	36%	0	0%
Virtual Assistant Employment	5,992	1,702		2,044	6	55%	5	45%	0	0%
Wholesale Florist	2,577	2,357	11	2,044	5	45%	4	36%	2	18%
Wholesale Wine	1,816	2,643		2,044	7	64%	4	36%	0	0%
Air Conditioning Equipment	3,040	2,238		2,116	10	100%	0	0%	0	0%
Animal Identification	18,124	950		2,116		60%	4	40%	0	0%
Aquarium Manufacturers	1,134	3,029		2,116		90%	1	10%	0	0%
Architectural Designer	2,861	2,284	10	2,116		40%	6	60%	0	0%
Asbestos Removal	34,237	631	10	2,116		90%	1	10%	0	0%
Auto Equipment Manufacturers	2,471	2,385		2,116	6	60%	4	40%	0	0%
Autograph Dealer	4,018	2,034		2,116	÷	70%	3	30%	0	0%
Bar Coding	8,340	1,459		2,116		60%	3	30%	1	10%
Boarding House	2,925	2,266		2,116		60%	4	40%	0	0%
Boat Storage	3,044	2,235		2,116		50%	5	50%	0	0%
Cabinet Refinishing	12,074	1,224		2,116		40%	6	60%	0	0%
Ceramics Supplies	1,551	2,777	10	2,116		60%	4	40%	0	0%
Chamber of Commerce	169,315	167	10	2,110		80%	2	20%	0	0%
China Repair	1,316	2,902		2,110		40%	6	60%	0	0%
Commercial Interior Designers	1,969	2,502		2,110		40%	6	60%	0	0%
Computer Software	1,712	2,694		2,110		60%	4	40%	0	0%
Conference Center	1,899	2,594		2,110		60%	4	40%	0	0%
Control Systems	9,584	1,359		2,110		80%		20%	0	
Coupon Printer	3,090	2,218	-	2,110		30%	7		0	
Custom Machinery	4,469	1,937		2,110		20%	7	70%	1	10%
Dental Management Consultants	2,787	2,303		2,110		80%	2	20%	1	0%
Doll Collectors	403	3,802		2,110	5	50%	5	50%	0	0%
Door Guard	1,560	2,770		2,110			0		0	0%
Door Manufacturers	3,216	2,770		2,110			0		0	
Drafting Services	8,624	1,435		2,110		30%		70%	0	0%
Exterior Designer	3,379	2,149		2,110		0%	9	90%	1	10%
Fire Emergency	6,242	1,670		2,110		80%		20%	0	0%
First Aid Supplies	1,389	2,860		2,110		60%	Z л	40%	0	0%
Floor Cleaning	6,455	1,646		2,116		50%	4	40% 50%	0	0%
Freight Traffic Service	6,701	1,640		2,116		60%			Ũ	
	6,701	1,019	10	2,110	6	00%	4	40%	0	0%0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Fur	4,996	1,850	10	2,116	8	80%	2	20%	0	0%
Glassware Wholesale	3,342	2,157	10	2,116	10	100%	0	0%	0	0%
HOA Attorney	1,856	2,626	10	2,116	5	50%	5	50%	0	0%
Hospitality	2,454	2,393	10	2,116	5	50%	5	50%	0	0%
Industrial Contractors	7,180	1,554	10	2,116	3	30%	7	70%	0	0%
Juice	1,978	2,564	10	2,116	4	40%	6	60%	0	0%
Jumping Balloons	1,227	2,958	10	2,116	1	10%	9	90%	0	0%
Library Research Service	4,012	2,036	10	2,116	10	100%	0	0%	0	0%
Light Haul Trucking	10,039	1,332	10	2,116	3	30%	7	70%	0	0%
Lighting Consultant	7,330	1,542	10	2,116	7	70%	3	30%	0	0%
Medical Liability Insurance	4,628	1,911	10	2,116	4	40%	6	60%	0	
Metal Recycling	4,144	2,002	10	2,116	4	40%	6	60%	0	
Metal Salvage Yards	8,704	1,428		2,116	5	50%	5	50%	0	
Mobile Pet Grooming	7,599	1,524	10	2,116	8	80%	2	20%	0	
Mobile Truck Repair	2,999	2,246	10	2,116	7	70%	3	30%	0	-
Money Order Systems	631	3,469	10	2,110	7	70%	2	20%	1	10%
New Boiler	2,954	2,258	10	2,110	9	90%	1	10%		
Office Furniture Rental	9,029	1,401	10	2,110	9	90%	1	10%	0	
Oil Refinery	1,188	2,984	10	2,110	9	90%	1	10%	0	
Pearl	2,105	2,504	10	2,110	3	20%	8	80%	0	
Pet Jewelry	742	3,352	10	2,110	2	40%	6	60%	0	
Petroleum Oil	4,026	2,031	10	2,110	4	70%	3	30%	0	0.10
Pharmaceutical Research	6,938	1,588	10	2,110	9	90%	د ۱	10%	0	0.0
	794	3,304	10	2,116	9	70%	3	30%	0	
Playing Cards Powder Coating	5,943	1,712	10	2,116	4	40%	5	60%	0	
		2,643	10		8	40% 80%	6	20%	0	0.0
Prosthodontist	1,816			2,116			2		0	0.0
Publicity Service	3,477	2,126	10 10	2,116	6	60% 90%	4	<u>40%</u> 10%	0	0.0
Quilting	1,780	2,658		2,116	9		1		0	0.0
Quilting Supplies	1,852	2,629	10	2,116	/	70%	3	30%	•	0.0
Records Management	2,809	2,294	10	2,116	5	50%	5	50%	0	0.0
Robots	1,244	2,947	10	2,116	5	50%	5	50%	0	0.0
Sales Training	10,238	1,317	10	2,116	7	70%	3	30%	0	
Scrap Metal	10,000	1,336	10	2,116	6	60%	4	40%	0	0.0
Seminar Marketing	3,453	2,132	10	2,116	7	70%	3	30%	0	0.0
Senior Move Manager	3,342	2,157	10	2,116	6	60%	4	40%	0	0.0
Specialty Auto Manufacturers	1,798	2,650	10	2,116	9	90%	1	10%	0	0.10
Surgical Instruments	2,812	2,292	10	2,116	5	50%	4	40%	1	10%
Suspension Repair	982	3,135		2,116	2	20%	8	80%	0	0.0
Teacher Agency	6,272	1,666	10	2,116	8	80%	2	20%	0	
Telescope	1,716	2,692	10	2,116	9	90%	1	10%	0	
Tractor Repair	4,142	2,004	10	2,116	7	70%	3	30%	0	
Travel Agent Mills	4,539	1,927	10	2,116	6	60%	4	40%	0	
Truck Transmission	3,116	2,212		2,116		70%	3	30%	0	
Tuckpointing	12,104	1,222		2,116		60%	3	30%	1	10%
Viatical Settlement	6,403	1,650		2,116		30%	5	50%	2	20%
Washing Machine Parts	517	3,637		2,116		10%	9	90%	0	0.10
Wholesale Canvas	1,292	2,912		2,116		60%	4	40%	0	0%
Wholesale Electric Supplies	9,060	1,397		2,116	8	80%	2	20%	0	
Wholesale Leather Goods	2,326	2,433		2,116	7	70%	2	20%	1	10%
Wholesale Mens Clothing	1,891	2,603		2,116	5	50%	5	50%	0	0%
Wine Broker	858	3,245	10	2,116	8	80%	2	20%	0	0%
Agricultural Services	9,142	1,389	9	2,197	9	100%	0	0%	0	0%
Air Conditioning Cleaning	5,294	1,804		2,197	5	56%	4	44%	0	0%
Air Filters	5,699	1,748	9	2,197	3	33%	2	22%	4	44%
	3,650	2,099		2,197	3			44%		22%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Appliances	904	3,201	9	2,197	5	56%	4	44%	0	0%
Appointment Setting Service	2,475	2,382	9	2,197	9	100%	0	0%	0	0%
Battery Storage Wholesale	1,888	2,606	9	2,197	5	56%	4	44%	0	0%
Biomedical Products	4,089	2,017	9	2,197	5	56%	4	44%	0	0%
Boat Trailers	3,507	2,119	9	2,197	3	33%	6	67%	0	0%
Boat Transportation	2,127	2,505	9	2,197	3	33%	6	67%	0	0%
Bra	2,575	2,358	9	2,197	6	67%	3	33%	0	0%
Cake Decorating Supplies	1,752	2,671	9	2,197	2	22%	5	56%	2	22%
Car Diffuser	769	3,323	9	2,197	5	56%	4	44%	0	0%
Coffee Break Services and Supplies	5,230	1,812	9	2,197	5	56%	4	44%	0	0%
Commercial Artist	2,002	2,550	9	2,197	3	33%	5	56%	1	11%
Cooking Classes	2,953	2,259		2,197	3	33%	6	67%	0	0%
Detective Agency	6,098	1,689	9	2,197	6	67%	3	33%	0	0%
Disability Lawyers	14,785	1,081	9	2,197	5	56%	4	44%	0	0%
Electrical Power Systems Maintenance	3,216	2,187	9	2,197	1	11%	7	78%	1	11%
Electronics and Technology	247	4,100		2,197	8	89%	1	11%	0	
Fiberglass Bath	852	3,250	-	2,197	6	67%	3	33%	0	
Fire Protection Consultant	7,787	1,510		2,197	5	56%	4	44%	0	0%
Fishermens Supplies	1,519	2,785		2,197	2	22%	7	78%	0	
Food Manufacturing Equipment	3,069	2,229		2,197	7	78%	2	22%	0	
Forensic Computers	1,438	2,833		2,197	8	89%	2	11%	0	
Furniture Cleaning Equipment	424	3,778		2,197	9	100%	0	0%	0	0%
Garage Floor	8,381	1,456		2,197	7	78%	1	11%	1	11%
Gas Engine	4,954	1,450	9	2,197	6	67%	1	33%	0	0%
Gift Boxes	365	3,858	-	2,197	2	22%	5	78%	0	
Gluten Free Food	316	3,838	9	2,197	0	0%	/	100%	0	
Glaten Free Food Greenhouse Equipment	2,406	2,411	9		8	89%	9	100%	0	0%
Halloween Decorations	680	3,421	9	2,197 2,197	0	44%	I	56%	0	0%
	3,875	2,053	-	2,197	4	44%		56%	0	
Hydraulic Equipment Repair	5,177				4 F	56%	5		0	0%
Industrial Floors	319	1,818		2,197	5		4	44%	0	
Infrared Thermography		3,942	9	2,197	8	89%	1	11% 22%	0	
Jewelry Supplies	3,088	2,220		2,197	/	78% 100%	2		0	0.0
Knobs	4,242	1,986		2,197	9		-		°	0.0
Lab Equipment	7,323	1,543		2,197	1	11%	8	89%	0	0 /0
Leadership Coaching	6,949	1,586		2,197	8	89%	1	11%	0	0%
Liability Insurance	6,114	1,687	9	2,197	/	78%	2	22%	0	0 /0
Lifts	9,301	1,379		2,197	9	100%	0	0%	0	0 /0
Linen Supply Service	5,446	1,783	9	2,197	5	56%	4	44%	0	0%
Magazine Sales by Telephone	2,151	2,499		2,197	6	67%	3	33%	0	0%
Magnets	1,732	2,685		2,197	2	22%	6	67%	1	11%
Medicare	10,561	1,296		2,197	7	78%	2	22%	0	0%
Merchandise Broker	1,706	2,696		2,197	5	56%	2	22%	2	22%
Mosquito Control	7,823	1,507		2,197	-	89%	1	11%	-	
Motion Picture Projection Service	524	3,630		2,197			1		0	
Oncology	1,996	2,554		2,197		89%	1	11%	0	
Petroleum	6,236	1,671		2,197		56%	4	44%	0	0%
Piano Movers	7,580	1,528		2,197		22%	7	78%	0	0%
Playground	1,190	2,982		2,197		44%	4	44%	1	11%
Pump Sales	5,939	1,713		2,197		78%	2	22%	0	
Radar Equipment	913	3,193		2,197		89%	1	11%	0	0.0
Raft Trips	938	3,169		2,197	7	78%	2	22%	0	0 /0
Reading Lessons	9,356	1,377		2,197	6	67%	3	33%	0	0%
Riding Apparel	1,151	3,008		2,197	2	22%	6	67%	1	11%
Scooter Repair	1,069 3,531	3,071 2,116		2,197 2,197		56% 89%	3	33% 11%	1	11% 0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
TOTAL	145,183,427		799,502		633,894	79 %	151,369	19%	14,238	2%
Skating Rink	3,708	2,086	9	2,197	4	44%	5	56%	0	0%
Sleep Apnea	4,139	2,005	9	2,197	4	44%	5	56%	0	0%
Software Testing	1,556	2,773	9	2,197	4	44%	5	56%	0	0%
Stair Builders	7,972	1,491	9	2,197	6	67%	3	33%	0	0%
Steamship Agencies	1,345	2,888	9	2,197	7	78%	2	22%	0	0%
Storm Window Repair	4,196	1,991	9	2,197	3	33%	6	67%	0	0%
Support Groups	7,161	1,558	9	2,197	2	22%	7	78%	0	0%
Teleconference	1,621	2,739	9	2,197	5	56%	4	44%	0	0%
Vending Machine Supplies	6,416	1,649	9	2,197	4	44%	4	44%	1	11%
Vinyl Flooring	3,942	2,042	9	2,197	5	56%	4	44%	0	0%
Water Analysis	4,895	1,864	9	2,197	4	44%	4	44%	1	11%
Water Conditioning Contractor	5,623	1,757	9	2,197	8	89%	1	11%	0	-
Wax	500	3,659	9	2,197	2	22%	7	78%	0	
Wedding Cakes	3,337	2,161	9	2,197	4	44%	5	56%	0	0%
Wholesale Beverages	5,161	1,821	9	2,197	7	78%	2	22%	0	
Wholesale Fishing Tackle	1,940	2,578	9	2,197	3	33%	6	67%	0	
Wholesale Housewares	1,283	2,917	9	2,197	8		1	11%	0	
Wholesale Plastic Products	9,604	1,357	9	2,197	8		1	11%	0	
Window Shade Supplies	4,899	1,863	9	2,197	2	22%	7	78%	0	
Wood Carving	1,431	2,837	9	2,197	6		3	33%	0	
Above Ground Pools	5,109	1,833	8	2,276	8		0	0%	0	
Accumulator	1,261	2,938	8	2,276		63%	3	38%	0	
Air Quality Services	6,834	1,602	8	2,276	6		2	25%	0	0.0
Aluminum Products	5,709	1,745	8	2,276	5	63%	2	38%	0	
Artificial Flowers	1,336	2,893	8	2,276	7	88%	1	13%	0	
Asphalt Equipment	1,974	2,568	8	2,276	3	38%	5	63%	0	070
Auto Electric Equipment	4,959	1,853	8	2,276	5	63%	3	38%	0	0.0
Auto Parts	343	3,895	8	2,276	7	88%	1	13%	0	0.0
Ballroom	887	3,214	8	2,276	3	38%	5	63%	0	0.0
Barber School	4,430	1,942	8	2,276	2	25%	6	75%	0	0.10
Battery Rebuild	2,443	2,399		2,276			2	25%	0	
Batting Cages	1,499	2,795	8	2,276	6			13%	0	13%
Bid Report Service	1,166	2,998	8	2,276	8		0	0%	0	
Blasting Supplies	10,220	1,321	8	2,276			5	63%	0	0.0
Boating Club	1,878	2,611	8	2,276	5	63%	3	38%	0	0.0
Bus Rental	1,026	3,098	8	2,276	3	25%	6	75%	0	0.0
Business Credit Builder	15,704	1,047	8	2,276	6	75%	2	25%	0	0.0
Carpet and Rug Repair	5,246	1,047	8	2,276		25%	6	75%	0	0.10
Childrens Parties	1,881	2,608	8	2,276	3	38%	5	63%	0	
Commercial Garbage Disposal	3,084	2,008	8	2,276	7	88%	J 1	13%	0	
Compressors	4,276	1,974	8	2,276	4	50%	1	50%	0	
	4,276	3,041	8	2,276			4	25%	0	
Computer Gaming Center	3,171	2,197		2,276			2	38%	Ŷ	
Court Reporter	- 1						1	13%	-	
Cultured Marble	6,786	1,611	8	2,276		13%		75%	1	13% 13%
Design	368	3,856		2,276			6		1	
Diaper Service	1,998	2,553		2,276		25%	6		0	0%
Diver Supply	4,823	1,873		2,276			4	50%	1	13%
Dog Shock Collar	908	3,198		2,276			2	25%	0	
Electrical Power System Backup Systems	4,263	1,982	8	2,276			1	13%		25%
Electrical Wiring	4,557	1,925		2,276			3	38%		
Electronic Mail Service	977	3,141	8	2,276			5	63%	0	
Employee Benefit Consultants	4,188	1,995		2,276			0	0%	0	
Equestrian Services	3,164	2,199		2,276			3	38%	0	
Evaporative Coolers	911	3,196		2,276			2	25%		0 / 0
Financial Consultants	1,429	2,838	8	2,276	3	38%	4	50%	1	13%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Fix It Shop	1,198	2,974	8	2,276	6	75%	2	25%	0	0%
Freeze Dried Food	2,280	2,454	8	2,276	7	88%	1	13%	0	0%
Fungicides	52	4,795	8	2,276	4	50%	4	50%	0	0%
Gas Power Equipment	707	3,385	8	2,276	6	75%	2	25%	0	0%
Golf Course Equipment	2,125	2,506	8	2,276	8	100%	0	0%	0	0%
Golf Equipment Manufacturers	2,345	2,426	8	2,276	7	88%	1	13%	0	0%
Hardware and Tools	67	4,702	8	2,276	7	88%	1	13%	0	0%
Heating Supply	1,197	2,975	8	2,276	2	25%	6	75%	0	0%
Hemp Products	1,265	2,934	8	2,276	6	75%	2	25%	0	0%
Industrial Design	4,230	1,987	8	2,276	1	13%	6	75%	1	13%
Irrigation Consultants	8,906	1,410	8	2,276	5	63%	3	38%	0	0%
Labor Organizations	2,878	2,277	8	2,276	3	38%	5	63%	0	0%
Lawn Installation	2,527	2,374	8	2,276	2	25%	6	75%	0	0%
Legal Malpractice Attorney	1,004	3,107	8	2,276	4	50%	3	38%	1	13%
Lubricants	1,769	2,663	8	2,276	6	75%	2	25%	0	0%
Marine Towing	891	3,211	8	2,276	2	25%	6	75%	0	0%
Mask	706	3,388	8	2,276	1	13%	4	50%	3	38%
Massage School	4,775	1,883	8	2,276	5	63%	3	38%	0	0%
Media Buving	604	3,505	8	2,276	2	25%	5	75%	0	0%
Medical Case Management	4,861	1,866	8	2,276	2	50%	3	38%	1	13%
Nutritionist	10,176	1,322	8	2,276	7	88%		0%	1	13%
Oil Leases	5,710	1,744	8	2,276	2	25%	6	75%	1	0%
Oil Portraits	1,964	2,572	8	2,276	6	75%	1	13%	1	13%
Paving Materials	3,067	2,372	8	2,276	6	75%	1	25%	1	0%
Photographic Equipment Repair	3,392	2,230	8	2,276	5	63%	2	38%	0	0%
	6,129	1,683	8	2,276	3	38%		63%	0	0%
Plating Pond Supplies	4,112	2,013	8	2,276	5	63%		38%	0	0%
Postcard	1,392	2,013	8	2,276	<u>כ</u>	88%		13%	0	0%
	1,592	2,858	8	2,276	8	100%	1	0%	0	0%
Promotional Items	459	3,714	8		3	38%	U		0	0%
Pub	2,302			2,276	3		5	63%	0	
Publishers Representatives		2,444	8	2,276	3	38% 88%	4	50%	1	13%
Range Hoods	8,241	1,469	8	2,276	/		0	0%	1	13%
Registered Interior Designer	3,155	2,203	8	2,276	4	50%	4	50%	0	0%
Roofing Equipment	5,861	1,725	8	2,276	3	38%	5	63%	0	0%
Screen Printing Equipment	1,866	2,617	8	2,276	6	75%	2	25%	0	0%
Sewing Contractors	3,161	2,200	8	2,276	1	13%	/	88%	0	0%
Sewing Machine Manufacturers	698	3,398	8	2,276	8	100%	0	0%	0	0%
Shoe Manufacturers Supplies	1,859	2,624	8	2,276		50%	3	38%	1	13%
Short Sale	2,878	2,277	8	2,276	5	63%	1	13%	2	25%
Soda Fountain Equipment	1,052	3,084	8	2,276	1	13%	/	88%	0	0%
State Lottery	1,606	2,744	8	2,276	5	63%	2	25%	1	13%
Stone Cutters	2,322	2,437	8	2,276	3	38%	5	63%	0	0%
Storage Facility Referral	452	3,726		2,276	-	63%	-	38%	0	
Tarp	2,376	2,416		2,276		88%	1	13%	0	
Tea Manufacturers	564	3,568		2,276		50%	3	38%	1	13%
Telephone Solicitation	6,966	1,585		2,276		0%	2	25%	6	75%
Tennis Lessons	1,052	3,084		2,276		25%		75%	0	0%
Theatrical Agencies	2,090	2,519		2,276		50%	4	50%	0	0%
Thermostat	642	3,460		2,276		38%	5	63%	0	
Tile Roofing Contractors	3,821	2,065		2,276		38%	5	63%	0	0%
Topsoil	4,275	1,975		2,276		50%	3	38%	1	13%
Trailer Hitches	6,913	1,592		2,276		88%	1	13%	0	0%
Trailer Storage	1,145	3,015		2,276		88%	1	13%	0	0%
Transitional Housing	2,680	2,334		2,276		63%		25%	1	13%
	3,502	2,121	8	2,276	5	63%		38%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	V/o	Cmpls Unable To Pursue	V/o
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Used Electric Equipment	703	3,391	8	2,276	5	63%	3	38%	0	0%
Veterinary Supplies	3,989	2,039	8	2,276	5	63%	3	38%	0	0%
Vintage Auto Repair	2,625	2,347	8	2,276	3	38%	4	50%	1	13%
Virtual Tours	465	3,703	8	2,276	3	38%	5	63%	0	0%
Wall Coverings	1,903	2,592	8	2,276	7	88%	1	13%	0	0%
Water Cooler Equipment	2,211	2,479	8	2,276	2	25%	6	75%	0	0%
Water Mitigation	2,542	2,368	8	2,276	7	88%	1	13%	0	0%
Water Taxi	671	3,436	8	2,276	6	75%	2	25%	0	0%
Waterproofing Materials	5,945	1,711	8	2,276	6	75%	2	25%	0	0%
Wholesale Seeds	2,083	2,523	8	2,276	6	75%	2	25%	0	0%
Writer	1,673	2,709	8	2,276	2	25%	6	75%	0	0%
Yacht Charter Broker	5,337	1,798	8	2,276	5	63%	3	38%	0	0%
Adult Day Care	16,315	1,019	7	2,378	1	14%	5	71%	1	14%
Advance Fee Job Listing and Advisory Services	2,069	2,529	7	2,378	2	29%	4	57%	1	14%
Art Restoration	2,791	2,302	7	2,378	5	71%	2	29%	0	0%
Assembly Services	3,552	2,114	7	2,378	3	43%	4	57%	0	0%
Asset Evaluation	4,375	1,952	7	2,378	2	29%	5	71%	0	0%
Auto Air Conditioning Equipment	2,530	2,372	7	2,378	5	71%	2	29%	0	0%
Backflow Testing	3,871	2,055	7	2,378	6	86%	1	14%	0	0%
Bankruptcy and Tax Attorney	5,844	1,727	7	2,378	5	71%	2	29%	0	0%
Basement Finishing	9,006	1,404	7	2,378	6	86%	1	14%	0	0%
Bird Supplies	1,723	2,689	7	2,378	6	86%	1	14%	0	0%
Bistro	315	3,949	7	2,378	5	71%	1	14%	1	14%
Chauffeur	1,861	2,623	7	2,378	3	43%	4	57%	0	0%
Child Support Enforcement	2,141	2,503	7	2,378	6	86%	1	14%	0	0%
Chimney Cleaning Equipment	1,676	2,707	7	2,378	2	29%	5	71%	0	0%
Chinese Food	792	3,305	7	2,378	4	57%	3	43%	0	0%
Computer Room Equipment	2,098	2,518	7	2,378	3	43%	4	57%	0	0%
Concrete Countertops	1,451	2,824	7	2,378	1	14%	6	86%	0	0%
Dance Supplies	1,679	2,705	7	2,378	4	57%	3	43%	0	0%
Decorative Screens	1,235	2,952	7	2,378	3	43%	4	57%	0	0%
Dental Equipment Repair	1,400	2,852	7	2,378	3	43%	4	57%	0	0%
Desktop Publishing	2,541	2,369	7	2,378	4	57%	3	43%	0	0%
Dump Truck	7,085	1,566	7	2,378	6	86%	1	14%	0	0%
Electronic Equipment Testing	3,617	2,105	7	2,378	6	86%	1	14%	0	0%
Executive Search Consultants	10,364	1,305	7	2,378	1	14%	5	71%	1	14%
Fabric Bags	3,455	2,131	7	2,378	3	43%	4	57%	0	0%
Fan Club	478	3,681	7	2,378	6	86%	1	14%	0	0%
Farming Services	1,835	2,637	7	2,378	6	86%	1	14%	0	0%
Fence Staining	4,689	1,900	7	2,378	4	57%	3	43%	0	0%
Fidelity Bonds	11,205	1,268	7	2,378	6	86%	1	14%	0	
Fire sprinklers	14,096	1,115	7	2,378	6	86%	1	14%	0	
Fireworks	5,810	1,732		2,378	5	71%	-	29%	0	0%
Flat Roofing Contractors	5,137	1,826	7	2,378	4	57%		43%	0	
Floor Machine	477	3,686		2,378		29%		43%	2	29%
Floor Removal, Resurfacing and Refinishing	1,065	3,074		2,378		43%		57%	0	0%
Frozen Dessert Distributors	1,992	2,555		2,378		57%		43%	0	0%
Fruit Shippers	4,837	1,870		2,378		86%		14%	0	0%
Fuel Injection Services	3,110	2,213		2,378		86%		14%	0	0%
Furniture Manufacturers Equipment	730	3,357		2,378		43%		57%	0	
Gambling Machines	1,022	3,101		2,378		0%			1	14%
Hail Repair	3,916	2,047		2,378	1	14%		-	1	14%
Home Staging	6,585	1,632	7	2,378		100%	0		0	0%
Horse Training	5,103	1,835	7	2,378		29%		57%	1	14%
Hosiery	2,653	2,342		2,378		100%			0	

Notes 16.000 200 2.270 4 770 4.930 600 Line 2.241 2.246 2.276 4.756 4.256 0.00 Line 2.241 2.261 2.277 4.756 4.256 0.00 Line 2.241 2.276 2.277 4.756 0.00 0.00 Stanilation Supples 2.641 2.243 7 2.277 6.856 1.14% 0.00 Insurance Softwarn 6.664 1.557 2.278 4.856 1.14% 0.00 Lindory Supples 2.299 2.417 2.277 4.856 4.856 0.00 Lindory Supples 2.299 2.417 2.278 4.75% 4.45% 0.00 0.00 Lindory Supples 2.291 2.278 4.75% 4.45% 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Human Sarva Drgantations 5,388 1,654 7 2,278 4 578 4 578 0 0 Identificant Card Service 4,626 1,671 2,278 3,78 4 578 0 0 Identificant Card Service 4,626 1,671 2,278 0 658 1 16 0 0 Identificant Card Service 6,544 1,671 2,278 0 658 1 16 0 0 Indegradificant Card Service 6,544 1,657 7 2,278 4 578 0	TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
ice 2,341 2,348 7 4,378 4,378 4,378 0 0,788 instantico Spunies 2,431 2,242 7 2,278 6 86% 1,445 0 0 instantico Solutava 886 3,217 2,237 6 86% 1,445 0 0 instantico Solutava 6,202 3,651 2,2378 4 57% 0 86% 1,146 0 0 isolad Austernest 0,229 3,651 2,2378 4 57% 0 86% 1,148 Libogopher 5,441 3,599 7 2,378 3 45% 0	Hospice	16,906	995	7	2,378	4	57%	3	43%	0	0%
Identification Card Service 4.8.65 1.871 7 2.78 5 7.3% 2 29% 0 0.9% Insulation Software 8.66 3.217 7 2.78 8.6% 1.4% 0 0% Insulation Software 0.344 1.677 7 2.78 4.9% 4.578 0 0% Insulation Software 0.344 1.677 7 2.778 4.9% 4.578 0 0% Lendrity Software 0.345 3.647 7 2.778 4.9% 0 0%	Human Service Organizations	6,386	1,654	7	2,378	4	57%	3	43%	0	0%
Insulation Supplies 2,43 2,34 7 2,378 6 8% 1 14% 0 0 Judgment Recovery 6,344 1,657 7 2,378 2 29% 5 71% 0 0 Landnry Supplies 522 3,551 7 2,378 0 0.55 2,378 0 0.55 0 0 Lead Ablatment 2,255 2,449 7 2,378 0 0.55 0 0.55 Lead Ablatment 2,258 2,449 7 2,378 1 4.55 0 0.55 Low Moting Contractors 0.3943 2,491 7 2,378 1 4.46 6.55 0 0.55 Low Moting Mater 0.203 3.483 7 2,378 2 29% 8 7.45 0 0.9% Matrix Motin Stance 0.203 3.453 1.203 2.278 2 29% 7.16 0 0.9% Matrix Motin S	Ice	2,541	2,369	7	2,378	3	43%	4	57%	0	0%
Insurance Software 886 3.21 7 2.278 3 4.3% 4 578 0 0 0 Landry Magmert Recovery 6.344 1.657 7 2.378 4 578 3 438 0 0 0 Landry Supplies 5.243 2 2.378 4 578 3 438 0 0 0 Landry Supplies 2.240 2 2.378 2 4.576 1 4.568 0 <t< td=""><td>Identification Card Service</td><td>4,826</td><td>1,871</td><td>7</td><td>2,378</td><td>5</td><td>71%</td><td>2</td><td>29%</td><td>0</td><td>0%</td></t<>	Identification Card Service	4,826	1,871	7	2,378	5	71%	2	29%	0	0%
Insurance Software 886 3.21 7 2.278 3 4.3% 4 578 0 0 0 Landry Magmert Recovery 6.344 1.657 7 2.378 4 578 3 438 0 0 0 Landry Supplies 5.243 2 2.378 4 578 3 438 0 0 0 Landry Supplies 2.240 2 2.378 2 4.576 1 4.568 0 <t< td=""><td>Insulation Supplies</td><td>2,643</td><td></td><td>7</td><td></td><td>6</td><td>86%</td><td>1</td><td>14%</td><td>0</td><td>0%</td></t<>	Insulation Supplies	2,643		7		6	86%	1	14%	0	0%
Ladgment Recovery 6,344 1,657 7 2,378 2 29% 5 71% 3 0 0 Land Asternert 2,265 2,447 7 2,378 0 0% 6 86% 1 144 Land Asternert 2,265 2,447 7 2,378 0 0% 6 86% 0 0% Land Asternert 2,265 2,447 7 2,378 4 57% 5 1 0.0 <td>Insurance Software</td> <td>886</td> <td>3,217</td> <td>7</td> <td></td> <td>3</td> <td>43%</td> <td>4</td> <td>57%</td> <td>0</td> <td>0%</td>	Insurance Software	886	3,217	7		3	43%	4	57%	0	0%
Lead Abstrimmt 2,295 2,477 7 2,778 0 0% 6 8% 1 1.444 Libergrach 2,680 2,334 7 2,378 3 45% 4 5% 0 0% Low Volkage Contrators 10,328 1,309 7 2,378 4 5% 4 5% 0 0% Lobrotating Oil 3,443 2,041 7 2,378 1 14% 6 86% 0 0% Macier Marker 1,260 2,383 7 2,376 2 25% 5 11% 0 0% 0	Judgment Recovery	6,344		7			29%	5	71%	0	0%
Lead Abstrement 2,295 2,378 4 5% 3 4% 1 144 Linbargnehm 2,680 2,334 7 2,378 4 5% 3 4% 0 0% Low Voldage Contrators 10,328 1,309 7 2,378 4 5% 4 5% 0 0% Low Voldage Contrators 10,328 1,204 7 2,378 1 14% 6 86% 1 14% Manciumes 1,200 2,326 7 2,378 1 14% 6 86% 0 0% Motion Hickner Producers 1,200 2,204 7 2,378 7 1,04% 6 86% 0 0% Othcor Hickner Producers 1,652 2,719 7 2,378 7 1,00% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 <td></td> <td></td> <td></td> <td>7</td> <td></td> <td>4</td> <td></td> <td>3</td> <td>43%</td> <td>0</td> <td>0%</td>				7		4		3	43%	0	0%
Uthographer 541 3,599 7 2,378 4 57% 3 4% 6 0% Low Undage Contractors 10,328 1,309 7 2,378 4 57% 3 4% 6 0% Low Undrage Contractors 10,328 1,309 7 2,378 2 2% 4 57% 3 4% 0 0% Undrage Contractors 1,200 3,485 7 2,378 2 2% 5 7% 0 0% 0% Monton Patture Producers 1,200 2,024 7 2,378 1 14% 6 8% 0 0% </td <td></td> <td>2,295</td> <td>2,447</td> <td>7</td> <td></td> <td>0</td> <td>0%</td> <td>6</td> <td>86%</td> <td>1</td> <td>14%</td>		2,295	2,447	7		0	0%	6	86%	1	14%
Livestock Breeding 2,680 2,334 7 2,776 4 57% 5 0 0 Liverstocks 10,328 1,309 7 2,776 4 57% 4 57% 1 14% Lubricating OI 3,943 2,041 7 2,776 1 14% 6 85% 0 0 Madel Maker 1,260 2,343 7 2,776 2 25% 5 71% 0 0 Models 4,061 2,023 7 2,776 1 14% 0								3		0	0%
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Moles 4,061 2,024 7 2,378 2 29% 5 71% 0 0 Motion Picture Producers 3,306 2,167 7 2,378 1 14% 6 66% 0.9% Office Furthure Manufacturers 1,662 2,719 7 2,378 2 10% 0 0% 0.9% 0 0% Paint Raufacturers 2,818 2,289 7 2,378 2 29% 5 71% 0 0% Parking 134 4,425 7 2,378 4 57% 3 43% 0 0% Paving Stones 3,744 2,080 7 2,378 4 86% 1 14% 0 0% Parional Security Guard 6,609 1,630 7 2,378 3 43% 4 57% 0 0% Protor Response System 1,946 2,700 7 2,378 7 100% 0 0%						2		5		0	0%
Motion Producers 3,306 2,167 7 2,378 1 14% 6 85% 0 0% Orthe seruniter Mandacturers 1,662 2,719 7 2,378 5 71% 2 29% 0 0% 0% Paint Mundacturing Materials 2,818 2,239 7 2,378 7 100% 0 0% 0 0% Paint Mundacturing Materials 725 3,361 7 2,378 7 100% 0 0% 0 0% Parking 1.14 4,426 7 2,378 6 6% 1 14% 0 0% Parking 5,343 1,658 7 2,378 3 43% 0 0% Personal Security Guard 6,669 1,630 7 2,378 100% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0						2		5		•	
Office Furthure Manufacturers 1,662 2,719 7 2,378 7 100% 0 0% 0 0% Dutbard Motor Repair 2,289 7 2,378 2 29% 5 71% 2 29% 0 0% Paint Manufacturing Meterials 2,278 1 2,378 2 29% 0 0% 0% Paint Manufacturing Meterials 2,378 1 2,378 2 29% 0 0% 0% Paint Manufacturing Meterials 1,34 4,426 7 2,378 2 29% 5 11% 0 0% Paving Stones 3,344 2,080 7 2,378 2 29% 5 11% 0 0% Personal Energency Response System 1,646 2,700 7 2,378 2 29% 5 11% 0 0% Photo Retouching 6360 1,630 7 2,378 2 29% 6 65% 1 14% 0 0% 10% 0% 10% 10% 10%						1		6		0	
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Tire Retreading Equipment6983,39872,378229%457%114%Tournament9683,15172,378457%343%00%Towel Wholesale1,4512,82472,378686%114%00%Typewriter3443,89272,378571%229%00%Veterinary Laboratory9693,15072,378457%343%00%Vinyl Repair2,0672,53072,378114%686%00%Water Works Contractors4,7701,88472,378686%114%00%Wholesale Greeting Cards1,0483,08972,3787100%00%0%Wholesale Seafood4,3131,96372,378571%229%00%Agricultural Waste Management7233,36462,474467%233%00%	Strategic Planning Consultants	5,295	1,803	7	2,378	4		3	43%	0	0%
Tournament9683,15172,378457%343%00%Towel Wholesale1,4512,82472,378686%114%00%Typewriter3443,89272,378571%229%00%Veterinary Laboratory9693,15072,378457%343%00%Vinyl Repair2,0672,53072,378114%686%00%Water Works Contractors4,7701,88472,378686%114%00%Wholesale Greeting Cards1,0483,08972,378571%229%00%Wholesale Seafood4,3131,96372,378571%229%00%Agricultural Waste Management7233,36462,474467%233%00%	Talent Representation	3,603	2,109	7				5	71%	0	
Towel Wholesale1,4512,82472,378686%114%00%Typewriter3443,89272,378571%229%00%Veterinary Laboratory9693,15072,378457%343%00%Vinyl Repair2,0672,53072,378114%686%00%Water Works Contractors4,7701,88472,378686%114%00%Wholesale Greeting Cards1,0483,08972,3787100%00%0%Wholesale Seafood4,3131,96372,378571%229%00%Agricultural Waste Management7233,36462,474467%233%00%	Tire Retreading Equipment	698	3,398	7	2,378	2	29%	4	57%	1	14%
Typewriter3443,89272,378571%229%00%Veterinary Laboratory9693,15072,378457%343%00%Vinyl Repair2,0672,53072,378114%686%00%Water Works Contractors4,7701,88472,378686%114%00%Wholesale Greeting Cards1,0483,08972,3787100%0%0%0%Wholesale Seafood4,3131,96372,378571%229%00%Agricultural Waste Management7233,36462,474467%233%00%	Tournament	968	3,151	7	2,378	4	57%	3	43%	0	0%
Typewriter3443,89272,378571%229%00%Veterinary Laboratory9693,15072,378457%343%00%Vinyl Repair2,0672,53072,378114%686%00%Water Works Contractors4,7701,88472,378686%114%00%Wholesale Greeting Cards1,0483,08972,3787100%0%0%0%Wholesale Seafood4,3131,96372,378571%229%00%Agricultural Waste Management7233,36462,474467%233%00%	Towel Wholesale	1,451	2,824	7	2,378	6	86%	1		0	0%
Veterinary Laboratory 969 3,150 7 2,378 4 57% 3 43% 0 0% Vinyl Repair 2,067 2,530 7 2,378 1 14% 6 86% 0 0% Water Works Contractors 4,770 1,884 7 2,378 6 86% 1 14% 0 0% Wholesale Greeting Cards 1,048 3,089 7 2,378 7 100% 0% 0% 0% Wholesale Seafood 4,313 1,963 7 2,378 5 71% 2 29% 0 0% Agricultural Waste Management 723 3,364 6 2,474 4 67% 2 33% 0 0%	Typewriter	344			2,378	5	71%	2	29%	0	0%
Vinyl Repair2,0672,53072,378114%686%00%Water Works Contractors4,7701,88472,378686%114%00%Wholesale Greeting Cards1,0483,08972,3787100%00%0%Wholesale Seafood4,3131,96372,378571%229%00%Agricultural Waste Management7233,36462,474467%233%00%	Veterinary Laboratory						57%	3	43%	0	
Water Works Contractors 4,770 1,884 7 2,378 6 86% 1 14% 0 0% Wholesale Greeting Cards 1,048 3,089 7 2,378 7 100% 0 0% 0% 0% Wholesale Seafood 4,313 1,963 7 2,378 5 71% 2 29% 0 0% Agricultural Waste Management 723 3,364 6 2,474 4 67% 2 33% 0 0%	Vinyl Repair	2,067						6	86%	0	0%
Wholesale Greeting Cards 1,048 3,089 7 2,378 7 100% 0 0% 0% Wholesale Seafood 4,313 1,963 7 2,378 5 71% 2 29% 0 0% Agricultural Waste Management 723 3,364 6 2,474 4 67% 2 33% 0 0%	Water Works Contractors							1		0	0%
Wholesale Seafood 4,313 1,963 7 2,378 5 71% 2 29% 0 0% Agricultural Waste Management 723 3,364 6 2,474 4 67% 2 33% 0 0%								0		0	0%
Agricultural Waste Management 723 3,364 6 2,474 4 67% 2 33% 0 0%								2		0	0%
								2		•	0%
	Air Fragrance	2,155			2,474		67%	2	33%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Aluminum	5,301	1,802	6	2,474	4	67%	2	33%	0	0%
Annuity	11,176	1,271	6	2,474	4	67%	2	33%	0	0%
Antique Appraisal	3,404	2,144	6	2,474	3	50%	3	50%	0	0%
Antique Auto Parts	2,041	2,542	6	2,474	3	50%	3	50%	0	0%
Apparel Fasteners	1,047	3,090	6	2,474	6	100%	0	0%	0	0%
Arbitration Services	2,937	2,264	6	2,474	5	83%	1	17%	0	0%
Bagel	1,442	2,830		2,474	4	67%	2	33%	0	0%
Bathtub Liners	1,480	2,808	6	2,474	5	83%	1	17%	0	
Bowling Accessories	681	3,419		2,474	1	17%	5	83%	0	
Brushes	372	3,852	6	2,474	4	67%	2	33%	0	0.0
Building and Construction	678	3,425	6	2,474	1	17%	5	83%	0	0.10
Bullet-Resistant Equipment	683	3,418	6	2,474	1	17%	J	67%	1	17%
Cabinet Hardware	2,302	2,444	6	2,474	3	50%		50%	0	
Carpet and Rug Cleaning Equipment and Supplies	5,045	1,842	6	2,474	4	67%	2	33%	0	
Carpet Pads	2,572	2,360	6	2,474	<u> </u>	83%	Z	17%	0	
Ceiling Contractors	6,688	2,360	6	2,474	5	67%	1	33%	0	
				1	-	83%	2		•	
Charity - Cancer	12,852	1,182	6	2,474	5		1	17%	0	
Cleaning Leather	1,205	2,968		2,474	3	50%	3	50%	0	
Columns	835	3,269	6	2,474	6	100%	0	0%	0	
Commissary Contractors	1,026	3,098	6	2,474	3	50%	3	50%	0	
Commodity Trading Advisory Service	1,426	2,839	6	2,474	1	17%	5	83%	0	0 /0
Construction Estimate	4,340	1,958	6	2,474	2	33%	3	50%	1	17%
Craft Classes	1,053	3,083	6	2,474	2	33%	3	50%	1	17%
Crawl Space Contractors	9,378	1,376	6	2,474	4	67%	2	33%	0	0%
Customs Consultant	843	3,260	6	2,474	3	50%	3	50%	0	0%
Cyber Security	622	3,481	6	2,474	4	67%	2	33%	0	0%
Diving Services	2,002	2,550	6	2,474	2	33%	4	67%	0	0%
Drivers Education	1,645	2,726	6	2,474	2	33%	3	50%	1	17%
Electric Supplies Manufacturers	1,988	2,560	6	2,474	6	100%	0	0%	0	0%
Electronic Design	1,643	2,729	6	2,474	1	17%	5	83%	0	0%
Embroidery Machine	626	3,474	6	2,474	2	33%	4	67%	0	0%
Employment Counselor	7,084	1,567	6	2,474	5	83%	1	17%	0	0%
Engineering Equipment	2,439	2,400	6	2,474	4	67%	2	33%	0	0%
Fence Fittings	3,022	2,241	6	2,474	6	100%	0	0%	0	0%
Fiberglass Repair	2,915	2,269	6	2,474	5	83%	1	17%	0	0%
Forklift Truck	2,434	2,402	6	2,474	2	33%	4	67%	0	
Futon Sales	2,338	2,431	6	2,474	6	100%	0	0%	0	
Gas Contractors	1,567	2,767	6	2,474	2	33%	4	67%	0	
Gauge	1,735	2,680		2,474	4	67%	2	33%	0	
Gazebo	1,804	2,645	6	2,474	3	50%	3	50%	0	
Generator Maintenance	1,940	2,578	6	2,474	3	50%	3	50%	0	
Goldsmith	861	3,242	6	2,474	4	67%	3	33%	0	
Greenhouse	3,937	2,044		2,474		17%	3	50%	2	
Handwriting Expert	501	3,657	-	2,474	1	17%	4	67%	2	17%
	1,538	2,783		2,474	1	50%	3	50%	0	
Hatchery					<u> </u>	33%	-	67%	0	
Health Care	1,263	2,936		2,474	2		4		•	
Helicopter Rental	1,085	3,062		2,474	4	67%	2	33%	0	
Hookah Bar	443	3,744		2,474	1	17%	5	83%	0	
Horse Boarding	3,157	2,202		2,474	3	50%	3	50%	0	
Horse Breeding	3,057	2,232		2,474	3	50%	1	17%	2	33%
Horse Transport	2,053	2,535		2,474	5	83%	1	17%	0	
Industrial Steam Cleaning	1,948	2,576		2,474	4	67%	2	33%	0	
Insecticide	1,247	2,945		2,474		17%	5	83%	0	
Iron	1,165			2,474	2	33%	4	67%	0	
Junk Dealers	4,285	1,972	6	2,474	2	33%	4	67%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Karaoke	1,501	2,792	6	2,474	3	50%	3	50%	0	0%
Kennel Supplies	876	3,227	6	2,474	6	100%	0	0%	0	0%
Laminating Machine	1,491	2,802	6	2,474	5	83%	1	17%	0	0%
Lapidary Equipment	222	4,165	6	2,474	2	33%	4	67%	0	0%
Lawn Tractor Dealers	701	3,395	6	2,474	4	67%	2	33%	0	0%
Letterpress Printing	614	3,493	6	2,474	1	17%	5	83%	0	0%
Litigation Support	3,782	2,070		2,474	1	17%	5	83%	0	0%
Local Lottery	1,004	3,107	6	2,474	5	83%	1	17%	0	0%
Long Term Care Insurance	4,268	1,979		2,474	6		0	0%	0	0%
Luggage Repair	646	3,457	6	2,474	0		4	67%	2	33%
Machinery Repair	6,903	1,594		2,474	4		2	33%	0	
Martial Arts Supplies	2,423	2,406		2,474	3	50%	3	50%	0	
Meat Brokers	2,673	2,339		2,474	1	17%	5	83%	0	
Medical Coding	1,818	2,641	6	2,474	5	83%	1	17%	0	
Mirrors	4,149	2,000	6	2,474	2	33%	4	67%	0	
Misting System	1,150	3,010		2,474	4	67%	2	33%	0	
Modeling Schools	11,985	1,231	6	2,474	5	83%	2	17%	0	
Natural Stone Cleaning	3,697	2,089		2,474	2	33%	1	67%	0	
Nursing	5,424	1,789	6	2,474	2	33%		67%	0	
Oil Marketing	1,250	2,943	6	2,474	6			0%	0	
Orchard	882	3,223	6	2,474	5	83%	1	17%	0	
Outboard Motors	2,526	2,376		2,474	5	83%	1	17%	0	0.10
	2,520	2,370		2,474	2	33%	4	67%	0	0.0
Painting Supplies Pet Exercise	4,819	1,875	6	2,474	2	33%	4	67%	0	
	4,819 985	3,128		2,474	4	67%	4	17%	0	17%
Physicians and Surgeons Information Bureaus Piano Tuners	7,131	1,563	6 6	2,474	3	50%	1	50%	1	
Pickles	289	3,995		2,474	4		<u>່</u>	33%	0	0 /0
Picture Framing	1,493	2,799	6 6	2,474	4	33%	Z	67%	0	0.0
					2	33%	4		0	0.0
Piping Contractors	4,270	1,978		<u>2,474</u> 2,474	4	67%	4	<u>67%</u> 33%	0	0.0
Pool Tables		2,713					2		0	0.00
Private Tennis Court	915	3,190		2,474	6		0	0%	ş	0.0
Probate Attorney	8,724	1,425		2,474	4		2	33%	0	
Programmed Instruction	986	3,126		2,474	3	50%	3	50%	0	070
Projector	842	3,261	6	2,474	0		5	83%	1	17%
Public Opinion Analysts	3,761	2,076		2,474	3	50%	2	33%	1	17%
Public Pool	1,654	2,722	6	2,474	5	83%	1	17%	0	0 /0
Pyramid Companies	7,179	1,556		2,474	5	83%	1	17%	0	0.10
Racks	1,267	2,930		2,474		67%	2	33%	0	
Registered Dietitian	2,050	2,537		2,474	3	50%	3	50%	0	
Sawmill	4,520	1,930	6	2,474	4		2	33%	0	
Service Animal Training	1,419	2,842	6	2,474	1	17%	5	83%	0	
Ski Equipment Rental	560	3,576		2,474	2	33%	4	67%	0	
Smoke Detectors	2,404	2,412		2,474	2		4	67%	-	
Soda Fountain Supplies	247	4,100		2,474		100%	0	0%	0	
Soundproofing	611	3,496		2,474		33%	4	67%	0	
Spray On Truck Bed Liner	2,646	2,344		2,474			3	50%	0	
Sundries	1,300	2,907		2,474	2		4	67%	0	
Testing Equipment	2,136	2,504		2,474	4		2	33%	0	
Transcription Services	11,586	1,250		2,474	4		2	33%	0	
Tree Transplanting Service	801	3,299		2,474		17%	5	83%		
Utility Locating	5,325	1,799		2,474	6		0	0%	0	0%
Ventilation	2,608	2,350		2,474	5		1	17%	0	0%
Ventilation System Cleaning	4,609	1,917	6	2,474	2		4	67%	0	0%
Vinyl Fence	3,588	2,112	6	2,474		17%	5	83%	0	0%
Washers	564	3,568		2,474		17%	5	83%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Water Skiing Equipment	1,009	3,106	6	2,474	5	83%	1	17%	0	0%
Water Well Drilling Equipment	3,292	2,170	6	2,474	5	83%	1	17%	0	0%
Weather Vane	254	4,081	6	2,474	0	0%	6	100%	0	0%
Wedding Services	1,353	2,879	6	2,474	5	83%	1	17%	0	0%
Wholesale Clocks	471	3,698	6	2,474	2	33%	4	67%	0	0%
Wholesale Dresses	1,099	3,052	6	2,474	3	50%	3	50%	0	0%
Wholesale Upholstery Fabric	1,148	3,011	6	2,474	3		3	50%	0	0%
Wine Bar	1,128	3,033	6	2,474	3		3	50%	0	0%
Wood Engraver	1,038	3,093		2,474	5		1	17%	0	0%
Zoo and Aquarium	2,756	2,312	6	2,474	6		0	0%	0	0%
Aerial Advertising	920	3,187	5	2,596	3	60%	2	40%	0	0%
AIDS Research	4,994	1,851	5	2,596	2		3	60%	0	0%
Alternators	1,566	2,768	5	2,596	5	100%	0	0%	0	0%
Antique Reproduction	1,347	2,885		2,596	5		0	0%	0	
Aquarium Maintenance	1,350	2,881	5	2,596	3	60%	2	40%	0	0%
Art Organizations	1,112	3,046		2,596		60%	2	40%	0	
Auto Consignment	1,147	3,013	5	2,596	0	0%	5	100%	0	0%
Battery Manufacturers	2,281	2,452	5	2,596	4	80%	0	0%	1	20%
Bible	741	3,353		2,596	5		0	0%	0	0%
Blacksmith	1,054	3,081	5	2,596	2	40%	3	60%	0	0%
Boat Cleaning	1,324	2,897	5	2,596	4	80%	1	20%	0	0%
Bookbinding	2,810	2,293		2,596	4	80%	1	20%	0	0%
Bowling Lane Equipment	341	3,901	5	2,596	0		5	100%	0	0%
Canoeing	823	3,277	5	2,596	1	20%	4	80%	0	0%
Cap and Gown	1,793	2,654		2,596	2	40%	3	60%	0	0%
Car Upholstery Cleaning	1,296	2,908		2,596	2	40%	3	60%	0	0%
Cardio-phlebotomy Training and Certification	342	3,900		2,596	2	40%	3	60%	0	0 /0
Carpet and Rug Binding	386	3,835		2,596	3	60%	1	20%	1	20%
Cash Registers	2,768	2,306		2,596	1	20%	4	80%	0	0 /0
Charity - Religious	8,728	1,423		2,596	2	40%	3	60%	0	
Chiropractor Equipment	3,097	2,215	5	2,596	5		0	0%	0	
Cleaning Supplies by Mail	1,137	3,023		2,596			1	20%	0	0 / 0
Clutches	712	3,382	5	2,596		80%	1	20%	0	0.00
Coin Sorter	392	3,815		2,596	5	100%	0	0%	0	0.0
Commercial Property Management	554	3,580		2,596	5		0	0%	0	0.0
Commercial Snow Removal Service	2,525	2,377	5	2,596	2	40%	3	60%	0	0.0
Concrete Repair	259	4,070		2,596	1	20%	4	80%	0	0.0
Content Management System	727	3,360		2,596	1	20%	4	80%	0	0.0
Corn Products	118	4,473		2,596	2	40%	3	60%	0	0.0
Custom Framing	5,142	1,824	5	2,596	2	40%	2	40%	1	20%
Data Processing Supplies	472	3,695		2,596		20%	4	80%	0	0 /0
Dialysis Clinic	1,163	3,001	5	2,596	0		5	100%	0	
Diamond Buyers	10,160	1,323		2,596			0	0%	, i i i i i i i i i i i i i i i i i i i	
Disabled Persons Assistance	4,746	1,890		2,596		80%	1	20%	0	
Display Designer	9,381	1,375		2,596		60%	2	40%	0	0.0
Diving Lessons	4,047	2,025		2,596			2	40%	1	20%
Drywall Contractors Equipment and Supplies	2,190	2,485		2,596			5	100%	0	
E-Learning	7,584	1,526		2,596			1	20%	1	20%
Editorial Services	4,136	2,008		2,596			1	20%	0	
Elder Law Attorney	8,318	1,463		2,596		80%	1	20%	0	
Electric Equipment Manufacturers	3,789	2,069		2,596			2	40%	0	0.0
Electric Flashers	33	4,970		2,596			4	80%	1	20%
Electronic Waste Management	900	3,205		2,596		40%	3	60%	0	0 /0
Employee Assistance Program	1,135	3,026		2,596		20%	4	80%	0	
Employment Lawyers	4,635	1,910	5	2,596	4	80%	1	20%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79 %	151,369	19%	14,238	2%
Encyclopedia and Book Sales by Internet	1,202	2,972	5	2,596	1	20%	4	80%	0	0%
Environmental Organizations	2,757	2,311	5	2,596	3	60%	2	40%	0	0%
Excavating Equipment	1,784	2,655	5	2,596	3	60%	2	40%	0	0%
Express Shipping Services	51	4,802	5	2,596	4	80%	1	20%	0	0%
Exterior Building Cleaning	4,753	1,889	5	2,596	3	60%	2	40%	0	0%
Fashion	1	5,406	5	2,596	1	20%	4	80%	0	0%
Faux Finishes	4,515	1,931	5	2,596	2	40%	3	60%	0	0%
Feed Dealers	6,444	1,648	5	2,596	4	80%	1	20%	0	0%
Fire Department	892	3,210	5	2,596	3	60%	2	40%	0	0%
Fish Hatchery	1,144	3,017	5	2,596	3	60%	2	40%	0	0%
Floodlights	352	3,881	5	2,596	2	40%	3	60%	0	0%
Food and Beverage Consultants	2,418	2,408	5	2,596	2	40%	3	60%	0	0%
Foot Appliances	1,194	2,979	5	2,596	2	40%	3	60%	0	0%
Forensic Loan Audit	6,125	1,684	- 5	2,596	3	60%	2	40%	0	0%
Foundry	5,045	1,842		2,596	3	60%	1	20%	1	20%
Gas Cylinder	390	3,822		2,596		60%	2	40%	0	0%
Glass Block	8,360	1,457	5	2,596	5	100%	0	0%	0	0%
Handmade Art	618	3,488	5	2,596	3	60%	1	20%	1	20%
Health Care Placement	3,862	2,057	5	2,596	3	60%	2	40%	0	0%
Heat Pump	1,985	2,562	5	2,596	2	40%	3	60%	0	0%
Helicopter Parts	320	3,934	. 5	2,596	1	20%	4	80%	0	0%
Home Brewing Supplies	1,905	2,591	5	2,596	5	100%	0	0%	0	0%
Household Waste Compactor	210	4,197	5	2,596	1	20%	4	80%	0	0%
Kayak Lessons	421	3,783	5	2,596	1	20%	3	60%	1	20%
Lead	1,127	3,034	. 5	2,596	2	40%	3	60%	0	0%
Leadership Development	4,073	2,020	5	2,596	2	40%	3	60%	0	0%
Livestock Supplies	14,573	1,095		2,596	4	80%	1	20%	0	0%
Loan Acceleration	1,673	2,709		2,596	3	60%	2	40%	0	0%
Marijuana Accessories	94	4,583	5	2,596	2	40%	3	60%	0	0%
Mechanical Engineer	3,496	2,122		2,596	0	0%	5	100%	0	0%
Membrane Lining	2,597	2,353		2,596	3	60%	1	20%	1	20%
Meters	1,247	2,945		2,596	1	20%	4	80%	0	0%
Midwives	1,778	2,660	5	2,596	2	40%	3	60%	0	0%
Mining	3,175	2,195		2,596	3	60%	2	40%	0	0%
Mobile Marketing Consultants	1,897	2,599	5	2,596	4	80%	1	20%	0	0%
Motorcycle Driving School	841	3,262	. 5	2,596	5	100%	0	0%	0	0%
Noise Control Consultants	714	3,380		2,596	4	80%	1	20%	0	0%
Optical Imaging	2,226	2,477		2,596	3	60%	2	40%	0	0%
Organic Farms	1,421	2,841	5	2,596	4	80%	1	20%	0	0%
Pallets	6,736	1,612		2,596	4	80%	1	20%	0	0%
Paper Distributors	2,461	2,389		2,596		40%	3	60%	0	0%
Personal Chef	2,062	2,531	5	2,596		60%	1	20%	1	20%
Pharmaceutical Consultant	1,864	2,618		2,596		40%	3	60%	0	
Photography Sales by Mail	463	3,708		2,596		0%	4		1	20%
Pinball Machines	1,783	2,656		2,596		80%	0		1	20%
Plastic Fabrication	3,080	2,224	. 5	2,596		40%		60%	0	0%
Plastics Research	725	3,361	5	2,596	5	100%		0%	0	0%
Pole Fitness	332	3,913		2,596		100%			0	0%
Pond Management	3,073	2,228		2,596		80%		20%	0	
Porch Shades	649	3,453		2,596		0%		100%	0	0%
Post Construction Cleaning	5,978	1,705		2,596		60%		40%	0	0%
Pottery	3,360	2,152		2,596	3	60%		40%	0	
Power Steering Repair	846	3,257		2,596		100%	0	0%	0	0%
Power Transmission	2,055	2,534		2,596	3	60%		40%	0	0%
Precious Metal Refiners	4,944	1,856		2,596		80%	1	20%	0	0%
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Parton production 11 2 9 1 100% 0 100% 0 0 Prodessional Finance 1,63 2,78 2,98 2,98 1,99% 0 0 0 Prodessional Finance 1,63 2,720 5 2,996 1,29% 0 0,9% 0	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Professional Compares 3.233 2.463 S 2.296 1.295 0.295	TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Professional Compares 3.233 2.463 S 2.296 1.295 0.295	Printing Technician	314	3,951	5	2,596	0	0%	5	100%	0	0%
Pub Food 227 4,152 S 2,596 I 20% 4 60% O 0 Purnging Contrastors 3,927 2,110 S 2,596 I 60% 2 40% I 20% Runging Contrastors 4,60 1,446 S 2,296 I 60% I 0 Roof Contra Systems 4,60 1,446 S 2,296 I 60% I 0 </td <td>Professional Employer Organization</td> <td>3,333</td> <td>2,163</td> <td>5</td> <td></td> <td></td> <td>20%</td> <td>3</td> <td>60%</td> <td>1</td> <td>20%</td>	Professional Employer Organization	3,333	2,163	5			20%	3	60%	1	20%
Pub Food 227 4,152 S 2,596 I 20% 4 60% O 0 Purnging Contrastors 3,927 2,110 S 2,596 I 60% 2 40% I 20% Runging Contrastors 4,60 1,446 S 2,296 I 60% I 0 Roof Contra Systems 4,60 1,446 S 2,296 I 60% I 0 </td <td>Professional Organizer</td> <td>1,653</td> <td>2,723</td> <td>5</td> <td>2,596</td> <td>2</td> <td>40%</td> <td>3</td> <td>60%</td> <td>0</td> <td>0%</td>	Professional Organizer	1,653	2,723	5	2,596	2	40%	3	60%	0	0%
Public Speakers 985 3.128 S 2.98 3 60% 2 40% 1 20% Racqueball Courts 3.29 3.202 5 2.596 3 60% 2 40% 1 20% Racqueball Courts 3.202 5 2.596 3 60% 2 40% 0 0 Racqueball Courts 3.202 3.202 5 2.596 3 60% 2 40% 0	Pub Food			5	2,596	1	20%	4	80%	0	0%
Pamping Contractors 3,597 2,110 S 2,296 2 40% 1 20 Rading Cacuthal Courtors 3393 3,220 S 2,586 1 20% 40% 0 0% Rading Cacuthal Systems 660 3,342 S 2,586 1 20% 1 0% 0 0% Stafe Incore 1,359 2,276 S 2,596 4 0% 1 20% 0 0% Stafe Incore 3,252 S 2,596 4 0% 1 20% 0 0% Stafe Micro 1,931 2,581 S 2,586 3 60% 1 20% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0						3		2		0	0%
Racquebal Courts 33.22 5 2.996 3 60% 2 40% 0 0.9% Roaling 4.503 1.333 5 2.996 1 20% 4 60% 0 0.9% Roof Conting Systems 1.332 2.102 5 2.296 2 40% 1 0.0% 0 0.0% Safet Mores 1.332 2.107 5 2.296 1 1.0% 4 0.0% 0 0.0% Safet Mores 1.332 2.207 5 2.296 1 1.0% 4 0.0% 0 0.0% Sorde Mask 1.233 2.682 5 2.096 5 100% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0						2		2		1	
Railing 4.503 1.233 2 2.596 1 298 4 894 0 0 99 Robber footwaar 660 3.346 5 2.596 4 60% 1 20% 0 0% Rubber footwaar 1.350 2.676 5 2.596 4 60% 1 20% 0 0% Scilptor 532 3.528 5 2.596 4 80% 1 20% 0 0% State 1.931 2.812 5 2.596 4 80% 0 0% 0 0% Street Music 1.931 2.812 5 2.596 4 80% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%						3		2		0	
Roof Cooling Systems 660 3,446 S 2,596 4 40% 0 0% Safe Hovers 1,359 2,876 S 2,595 4 60% 1 20% 0 0% Safe Movers 1,359 2,876 S 2,595 4 60% 1 20% 0 0% Seats 697 3,113 S 2,596 S 10% 4 80% 0 0% Sheet Mixer 1931 2,202 S 2,596 S 10% 0 0%						1		4		0	
Rubbe Footward 699 3,396 5 2,596 4 80% 1 298 0 0 985 Sche Moures 1,359 2,326 5 2,596 4 80% 1 20% 0 0% Schetz 1932 3,224 5 2,596 1 20% 4 80% 0 0% Senior Delivery Services 1938 3,113 5 2,396 3 100% 0 0% 0 0% Senior Delivery Services 1938 2,114 1,295 2,296 3 100% 0 0 </td <td></td> <td></td> <td></td> <td>_</td> <td></td> <td>2</td> <td></td> <td>3</td> <td></td> <td>0</td> <td></td>				_		2		3		0	
Safe Movers 1,399 2,776 S 2,596 3 60% 2 40% 0 0% Stolptor 1592 3,526 S 2,596 4 80% 0 0% Stolptor 1987 3,214 S 2,596 5 10% 0 0% Sinet Dilevery Services 1988 3,113 S 2,596 5 10% 0 0% Sinet Music 1,731 2,582 S 2,596 4 80% 0 0% Shufeths 8,824 1,414 S 2,296 1.00% 0 0%						4		1		0	
Sculptor 592 3,526 5 2,596 4 80% 1 20% 0 0% Statz 898 3,113 5 2,596 1 10% 0 0% 0 0% Stend Kudic 1,931 2,582 5 2,596 3 60% 1 0% 0 0% Sing Edupment 1,733 2,682 5 2,596 3 60% 1 0% 0 0% Structure Casestion 2,384 2,414 5 2,596 5 10% 0 0% 1 20% Tealing Finithin Eduptionent 9,114 1,393 5 2,596 1 10% 0 0% 0 0% 1 0% 1 0% 1 0% 0 0% 1 0% 1 0% 1 0% 0 0% 1 0% 1 0% 1 0% 0 0% 1 0%				_		3		2		•	
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Veterinary Physical Therapy 466 3,700 5 2,596 3 60% 2 40% 0 0% Veterinary Physical Therapy 466 3,700 5 2,596 2 40% 3 60% 0 0% Veterinary Physical Therapy 584 3,539 5 2,596 1 20% 4 80% 0 0% Wedding Officiate 10,493 1,297 5 2,596 1 20% 4 80% 0 0% Wholesale Bakers 3,681 2,093 5 2,596 1 20% 4 80% 0 0% Wholesale Bottles 2,747 3,050 5 2,596 1 20% 4 80% 0 0% Wholesale Novelties 1,598 2,748 5 2,596 5 100% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%<	Truck Bodies	1,704	2,697	5	2,596	4	80%	1	20%	0	0%
Veterinary Physical Therapy 466 3,700 5 2,596 2 40% 3 60% 0 0% Volleyball Clubs 584 3,539 5 2,596 3 60% 2 40% 0 0% Wedding Officiate 10,493 1,297 5 2,596 1 20% 4 80% 0 0% Wholesale Bakers 3,681 2,093 5 2,596 1 20% 4 80% 0 0% Wholesale Bottles 2,747 2,317 5 2,596 1 20% 4 80% 0 0% Wholesale Novelties 1,104 3,050 5 2,596 5 100% 0 0% 0 0% Wholesale Novelties 1,414 2,844 5 2,596 1 00% 1 00% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0<	Venetian Blind Manufacturer	2,088	2,520	5	2,596	5	100%	0	0%	0	0%
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Wedding Officiate 10,493 1,297 5 2,596 1 20% 4 80% 0 0% Wholesale Bakers 3,681 2,093 5 2,596 1 20% 4 80% 0 0% Wholesale Bottles 2,747 2,317 5 2,596 1 20% 4 80% 0 0% Wholesale Car Stereos 1,104 3,050 5 2,596 3 60% 2 40% 0 0% Wholesale Novelties 1,598 2,748 5 2,596 3 60% 2 40% 0 0% Wine Storage 1,414 2,644 5 2,596 4 80% 1 20% 0 0% Wood Fence 1,454 2,622 5 2,596 4 80% 1 20% 0 0% Wood working Tools 648 3,454 5 2,596 1 20% 4 80% 0 0% Abortion Services 1,144 3,011 5 2,596 <	Volleyball Clubs	584	3,539	5			60%	2	40%	0	0%
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Auction Supplies4,6411,90942,738375%125%00%Auto314,98142,7384100%00%0%0%Auto Floor Mats2,8622,28342,7384100%0%0%0%Bag Making Machinery1044,54442,738125%375%00%Baking Oven2824,01542,738250%250%00%Bat Removal3,8392,06342,738375%125%00%	Air Courier Service							2		2	
Auto314,98142,7384100%0%0%0%Auto Floor Mats2,8622,28342,7384100%0%0%0%Bag Making Machinery1044,54442,738125%375%0%Baking Oven2824,01542,738250%250%0%Bat Removal3,8392,06342,738375%125%0%	Aircraft Maintenance		1,728	4				2		Ş	0%
Auto Floor Mats2,8622,28342,7384100%0%0%Bag Making Machinery1044,54442,738125%375%00%Baking Oven2824,01542,738250%250%00%Bat Removal3,8392,06342,738375%125%00%	Auction Supplies	4,641						1		0	0%
Auto Floor Mats2,8622,28342,7384100%0%0%Bag Making Machinery1044,54442,738125%375%00%Baking Oven2824,01542,738250%250%00%Bat Removal3,8392,06342,738375%125%00%	Auto				2,738	4		0		0	0%
Bag Making Machinery 104 4,544 4 2,738 1 25% 3 75% 0 0% Baking Oven 282 4,015 4 2,738 2 50% 2 50% 0 0% Bat Removal 3,839 2,063 4 2,738 3 75% 1 25% 0 0%	Auto Floor Mats	2,862	2,283	4			100%	0	0%	0	0%
Baking Oven 282 4,015 4 2,738 2 50% 2 50% 0 0% Bat Removal 3,839 2,063 4 2,738 3 75% 1 25% 0 0%	Bag Making Machinery							3	75%	0	0%
Bat Removal 3,839 2,063 4 2,738 3 75% 1 25% 0 0%	Baking Oven	282						2	50%	0	0%
								1		0	0%
	Bed Bug Inspection	1,855			2,738		50%		50%	0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Beer and Ale	2,744	2,320	4	2,738	2	50%	2	50%	0	0%
Biochemicals	1,448	2,827	4	2,738	4	100%	0	0%	0	0%
Boat Lifts	3,225	2,181	4	2,738	3	75%	1	25%	0	0%
Boiler Repair	4,781	1,882	4	2,738	1	25%	3	75%	0	0%
Book Sales	495	3,665	4	2,738	4	100%	0	0%	0	0%
Broken Glass	1,307	2,904	4	2,738	1	25%	3	75%	0	0%
Building Permits	1,605	2,747		2,738	2	50%	2	50%	0	0%
Calculator	645	3,458	4	2,738	1	25%	3	75%	0	0%
Cans	417	3,788		2,738	0	0%	4	100%	0	0%
Car Transportation	11,285	1,264		2,738	4		0	0%	0	0%
Carbonic Gas	234	4,130		2,738	2	50%	2	50%	0	
Carpet and Rug Cleaning Equipment Rental	626	3,474		2,738	3	75%	0	0%	1	25%
Cement	1,828	2,638		2,738	1	25%	2	50%	1	25%
Cement Manufacturers	959	3,153		2,738	2	50%	2	50%	0	
Charity - Veterans & Military	13,400	1,149		2,738	1	25%	2	75%	0	
Child Care Referral	6,565	1,635		2,738	4	100%	0	0%	0	
Chocolate	1,735	2,680		2,738	1	25%	3	75%	0	
Church Supplies	1,628	2,738		2,738	1	25%	3	75%	0	
Circus Animal Transportation	905	3,200		2,738	1	25%	3	75%	0	
Clay Bricks	4,765	1,887	4	2,738	2	50%		50%	0	
Closed Circuit TV	803	3,297	4	2,738	0		2	100%	0	
College Savings Plans	1,862	2,620	•	2,738	4		4	0%	0	0 /0
	7,178	1,557		2,738	3		1	25%	0	0.0
Copywriting			4		4		0	25%	0	
Corrugated Boxes	3,890	2,051		2,738			0		0	
Crane Service	7,817	1,508	4	2,738	3		1	25%	0	0.0
Cranes	2,990	2,252		2,738	2		2	50%	0	0.0
Cremation Urns	5,850	1,726		2,738	3		1	25%	0	0.0
Decorative Ceramic	1,266	2,931	4	2,738	1	25%	3	75%	ş	0.0
Dental Assistant School	2,631	2,346		2,738	4		0	0%	0	0 /0
Dental Sedation	365	3,858		2,738	2	50%	2	50%	0	0.0
Distillers	2,717	2,326		2,738	4		0	0%	0	0.0
Door-to-Door Sales	164	4,327		2,738	3		1	25%	0	
Drapery Cleaners	1,040	3,092	4	2,738	0		4	100%	0	0.0
Driving Range	389	3,825		2,738	2		2	50%	0	0.0
Drone Repair	196	4,231	4	2,738	1	25%	3	75%	0	0.10
Dry Goods	1,138	3,022	4	2,738	1	25%	2	50%	1	25%
Economic Research and Analysis	3,376	2,150		2,738	4	100%	0	0%	0	0%
Electric Connectors	2,653	2,342		2,738	3		0	0%	1	25%
Electric Shaver	814	3,289		2,738	3	75%	1	25%	0	0 /0
Electrical Engineer	6,173	1,679		2,738	0		3	75%	1	25%
Embroidery Design	432	3,766		2,738	3	75%	1	25%	0	0 /0
Entertainment	72	4,681	4	2,738	1	25%	2	50%	1	25%
Environmental Engineer	1,484	2,804		2,738			0	0%	-	
Excursion Boat	1,889	2,605		2,738	2		2	50%	0	0%
Executive Suites	1,279	2,921	4	2,738		50%	2	50%	0	0%
Extruded Metal	1,500	2,793		2,738			1	25%	0	0%
Fairgrounds	261	4,067		2,738			1	25%	0	0%
Feather Products	983	3,132		2,738			4	100%	0	0%
Fire Extinguisher	9,277	1,382	4	2,738	1	25%	3	75%	0	0%
Flood Control Equipment	855	3,247	4	2,738	3	75%	1	25%	0	0%
Floor Removal	2,388	2,413	4	2,738	3	75%	1	25%	0	0%
Floor Resurfacing	1,276	2,926		2,738	1	25%	3	75%	0	0%
Florists Supplies	2,009	2,549		2,738			0	0%	0	0%
							-		-	00/
Food Broker	4,496	1,934	4	2,738	2	50%	2	50%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Fraternal Organizations	4,128	2,011	4	2,738	2	50%	1	25%	1	25%
Fuel Injection System	1,346	2,886	4	2,738	3	75%	1	25%	0	0%
Fur Storage	436	3,754	4	2,738	1	25%	3	75%	0	0%
Furniture Cleaning	791	3,306	4	2,738	2	50%	2	50%	0	0%
Gasoline Additives Manufacturers and Distributors	510	3,645	4	2,738	2	50%	2	50%	0	0%
Glazier	6,066	1,692	4	2,738	2	50%	2	50%	0	0%
Golf Tour	752	3,341	4	2,738	2	50%	2	50%	0	0%
Group Home	4,365	1,954	4	2,738	2	50%	2	50%	0	0%
Hardware	53	4,788		2,738	2	50%	1	25%	1	25%
Hardware Consultants	953	3,158	4	2,738	4	100%	0	0%	0	0%
Headlight Restoration	973	3,145	4	2,738	1	25%	3	75%	0	0%
Hearing Aid Repair	393	3,814	4	2,738	1	25%	3	75%	0	0%
Home Sales	3,921	2,045	4	2,738	2	50%	2	50%	0	0%
Homeopath	11,391	1,257	4	2,738	4	100%	0	0%	0	0%
Horticultural Consultants	1,266	2,931	4	2,738	0	0%	4	100%	0	0%
Hubcaps	1,095	3,053	4	2,738	3	75%	1	25%	0	0%
Humane Society	1,141	3,019		2,738	3	75%	1	25%	0	
Humidifier	361	3,866	4	2,738	3	75%	1	25%	0	
Hydroseeding	2,532	2,371	4	2,738	1	25%	3	75%	0	
Ice Making Machine	1,847	2,632	4	2,738	1	25%	3	75%	0	0%
Industrial Fans	1,253	2,942		2,738	2	50%	2	50%	0	0%
Industrial Fasteners	5,773	1,735		2,738	1	25%	3	75%	0	0%
Ink Manufacturers Materials	802	3,298	4	2,738	0	0%	4	100%	0	0%
Instrument Cases	819	3,283	4	2,738	3	75%	0	0%	1	25%
Insurance Rating Bureau	1,645	2,726		2,738	4	100%	0	0%	0	0%
Inventory Services	5,040	1,844		2,738	4		0	0%	0	0.0
Jams	436	3,754	4	2,738	3	75%	1	25%	0	0.0
Jeans	935	3,171	4	2,738	0	0%	4	100%	0	0 /0
Key Duplication	2,078	2,525	4	2,738	2	50%	2	50%	0	0.0
Laminate Floor	2,057	2,533		2,738	3	75%	1	25%	0	
Lamp Shades	2,750	2,315		2,738	1	25%	3	75%	0	
Lamp Supplies	590	3,532		2,738	3	75%	1	25%	0	0.0
Lenses	2,997	2,248		2,738	3	75%	1	25%	0	0.0
Levels	538	3,604	4	2,738	2	50%	2	50%	0	0.0
Lie Detector	4,903	1,862	4	2,738	3	75%	1	25%	0	0.0
Liquid Storage	456	3,721	4	2,738	3	75%	1	25%	0	0.0
Live Scan Fingerprinting	1,137	3,023		2,738		75%	1	25%	0	
Livestock Auction	981	3,137		2,738	4	100%	0	0%	0	0.0
Luggage Carrier	1,823	2,639		2,738	2	50%	2	50%	0	0.10
Magician Supplies	479	3,680		2,738	2	50%	1	25%	1	25%
Magnifying Glass	397	3,808		2,738	4	100%	0	0%	0	0 /0
Mailing Containers	538	3,604		2,738	2	50%	2	50%	0	
Marijuana Processor	848	3,255		2,738		50%	2	50%	, i i i i i i i i i i i i i i i i i i i	
Mason Contractors Equipment and Supplies	3,204	2,190		2,738	2	50%	2	50%	0	
Material Handling Equipment	9,232	1,385		2,738		50%	2	50%	0	
Mechanical Engraver	1,241	2,949		2,738			0	0%	0	
Medical Gas	2,293	2,448		2,738			0	0%	0	
Medical Malpractice Lawyers	2,799	2,298		2,738		25%	3	75%		
Metal Engraver	1,223	2,960		2,738		50%	2	50%	0	
Minerals	3,873	2,054		2,738			0	0%		
Moving Portable Buildings	680	3,421		2,738			0	0%	0	
Music Composer	1,238	2,951		2,738			4	100%	0	
Myofunctional Therapists	672	3,434		2,738		50%	2	50%	0	
Network Cabling Installation	2,280	2,454		2,738			1	25%	0	
Occupational Health Nurse	3,822	2,064	4	2,738	2	50%	2	50%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	V/o	Cmpls Unable To Pursue	V/o
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Oil Burners	4,585	1,922	4	2,738	3	75%	1	25%	0	0%
Oil Producers	3,870	2,056	4	2,738	3	75%	1	25%	0	0%
Oil Tank Removal	4,194	1,992	4	2,738	1	25%	2	50%	1	25%
Online Animal Prescriptions	998	3,113	4	2,738		0%	4	100%	0	0%
Oven Manufacturers	296	3,980	4	2,738		50%	2	50%	0	0%
Parent Education	1,492	2,801	4	2,738	2	50%	2	50%	0	0%
Patent Attorney	5,538	1,765	4	2,738		50%	2	50%	0	0%
Pet Photographer	379	3,845	4	2,738		50%	2	50%	0	
Photogrammetric Equipment	195	4,234	4	2,738		75%	1	25%	0	
Plastic Molders	7,595	1,525	4	2,738	3	75%	1	25%	0	
Pneumatic Tools	946	3,165	4	2,738	4	100%	0		0	
Ponzi Scheme	935	3,171	4	2,738		25%	3	75%	0	
Poultry Equipment	5,138	1,825	4	2,738	4	100%	0	0%	0	
Precoated Metals	260	4,068	4	2,738	2	50%	2	50%	0	
Pretzel	1,183	2,987	4	2,738	1	25%	2	75%	0	
Publishers	466	3,700	4	2,738	1	100%	0	0%	0	
Railroad Ticket Agencies	92	4,593	4	2,738		75%	1	25%	0	
Reserve Study	273	4,037	4	2,738		0%	1	100%	0	
Residential Window Tinting	5,212	1,815	4	2,738		75%		25%	0	
Rock Climbing Instruction	1,002	3,110	•	2,738	1	25%	1	50%	0	25%
Roofing Spray Foam Insulation Contractors	3,270	2,176		2,738	1	50%	2	50%	0	
Rust Remover	566	3,565	4	2,738	2	50%	2	50%	0	
School Furniture	5,542	1,763	4	2,738		75%		25%	0	
Seeding	1,290	2,915	4	2,738	3	75%	1	25%	0	
	8,299	1,464		2,738	5	100%	1	25%	-	
Senior Insurance Sewer Cleaning Equipment	1,266	2,931	4	2,738		75%	0	25%	0	
Sewing Classes	714	3,380	4	2,738		100%	1	25%	0	
Siding Material	3,221	2,182	4	2,738	4	75%	0	25%	0	
	267	4,052	4	2,738	5	75%	1	25%	0	0%
Sirens Slip Covers	1,291	2,913	4	2,738		50%	1	25%	0	25%
Smokehouse	441	3,748	4	2,738	<u>Z</u>	25%	1	75%	0	
						25% 75%	3		0	
Solar Energy Development	6,034	1,698		2,738		75%	0	0% 25%	1	25%
Solar Pool Heater	1,637	2,733	4	2,738		25%	1		0	
Steam Baths	1,133	3,031	4	2,738	1		3	75%	0	
Steel Warehouse	7,379	1,539	4	2,738	2	50%	2	50%	0	
Structural Integration	577	3,549	4	2,738	2	50%	2	50%	0	
Student Exchange Programs	10,770	1,286	4	2,738	3	75%	1	25%	0	0 /0
Studio Rental	389	3,825	4	2,738		50%	2	50%	0	
Swim Spas	951	3,161	4	2,738	4	100%	0	0.0	0	
Tapestry	508	3,647	4	2,738	2	50%	2	50%	0	
Television Program Producers	2,036	2,545	4	2,738		25%	3	75%	0	
Tennis Equipment	1,756	2,668	4	2,738		50%	1	25%	1	25%
Time Lock	212	4,191		2,738		0%			0	
Toilet Seats	852	3,250		2,738		25%		75%	0	
Tool Grinding Industrial	476	3,688		2,738		50%		50%	0	
Truck Manufacturers	3,001	2,244		2,738		100%			0	0%
Ultrasonic Equipment	293	3,987		2,738		100%			0	
Used Office Furniture	2,102	2,517		2,738		0%		75%	1	25%
Utility Installation	3,352	2,155		2,738		75%		25%	0	
Vehicle Undercoating	1,733	2,682		2,738		25%		75%	0	
Vein Clinic	991	3,120		2,738		50%		50%	0	
Venetian Blind Cleaning	2,374	2,417		2,738		50%		50%	0	
Veterinary Internal Medicine	356	3,871		2,738		100%	0		0	
Vocal Lessons	1,433	2,835		2,738		50%			0	0,0
Voice Over Training	5,532	1,769	4	2,738	3	75%	0	0%	1	25%

valat. Cli 2.232 2.33 2.33 2.33 2.33 356 0 0 0 0 Wholesale Bridt Supplies 1221 3.29 4 2.278 3 256 1 255 0 0 Wholesale Shopes 1.47 4.278 4 2.578 1 255 0 0 Windexale Shopes 1.47 4.278 4 2.578 1 256 0 0 Windexale Shopes 1.47 4.278 4 2.578 1 256 0	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Mnotesize Bedr 4,600 1,664 2,738 2,506 2,505 0 0 Wholesale Bridt Suppler 1,212 3220 4 2,738 3,506 2,505 0 0 Wholesale Shifts 1,497 2,792 4 2,738 3,506 0 0 Window Drive Sports 4,411 1,477 4 2,738 4 1,006 0 </th <th>TOTAL</th> <th>145,183,427</th> <th></th> <th>799,502</th> <th></th> <th>633,894</th> <th>79%</th> <th>151,369</th> <th>19%</th> <th>14,238</th> <th>2%</th>	TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Wholease Britial Supplies 122 3,283 6 2,728 2 756 1 256 0 0 Wholease Shippes 147 4,278 4 2,738 4 1006 0 06 0 Wholease Shippes 2,411 2,444 4 2,738 4 1006 0 06 0 Wholease Shippes 2,474 2,478 4 2,738 4 1006 0 06 0	Waste Oil	2,676	2,337	4	2,738	4	100%	0	0%	0	0%
Wholease Shirts 1,47 2,78 2 5% 2 5% 0 0 0 Wind Energy Systems 2,431 2,404 4 2,738 4 100 0 0% 0 0 Wind Energy Systems 2,431 2,404 4 2,738 4 100% 0 0% 0 0 Winds Meth 4,812 1,777 4 2,738 4 100% 0 0% 0 0 Winds Meth 4,812 1,777 4 2,728 100% 0 0% 0 0 Arrage Repar 598 3,516 3 2,925 0 0% 3 00% 0 0 Arrage Tough 1,663 3,077 3 2,925 0 0% 3 0.0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Wholesale Beer	4,309	1,964	4	2,738	2	50%	2	50%	0	0%
Wholease Shirts 1,47 2,78 2 5% 2 5% 0 0 0 Wind Energy Systems 2,431 2,404 4 2,738 4 100 0 0% 0 0 Wind Energy Systems 2,431 2,404 4 2,738 4 100% 0 0% 0 0 Winds Meth 4,812 1,777 4 2,738 4 100% 0 0% 0 0 Winds Meth 4,812 1,777 4 2,728 100% 0 0% 0 0 Arrage Repar 598 3,516 3 2,925 0 0% 3 00% 0 0 Arrage Tough 1,663 3,077 3 2,925 0 0% 3 0.0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Wholesale Bridal Supplies	321	3,929	4	2,738	3	75%	1	25%	0	0%
WholesadSigners 137 4,228 4 1078 0 <td>Wholesale Shirts</td> <td>1,497</td> <td></td> <td>4</td> <td></td> <td>2</td> <td></td> <td>2</td> <td>50%</td> <td>0</td> <td>0%</td>	Wholesale Shirts	1,497		4		2		2	50%	0	0%
Wind Encry Systems 2,431 2,404 4 2,78 1 27% 0 0 0 Windby Weißs 4,817 1,877 4 2,738 0 0% 0% 0 0%		197		4		4	100%	0	0%	0	0%
Window Weils 4.18/2 1.47/2 4 2.73/8 4 1.05% 0 05% 0						1		3		0	0%
Wood Products 976 3.227 4 2.738 0 0% 4 100% 0 0 Abrasives 2.283 2.450 3 2.925 3 100% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 <td></td> <td></td> <td></td> <td>4</td> <td></td> <td>4</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0%</td>				4		4		0		0	0%
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Abras/ves 2,283 2,490 3 2,292 3 100% 0 00 Arrort Rigines 1,983 2,601 3 2,292 0 0% 1 338 0 0 Arrort Rigines 1,063 3,077 3 2,292 0 0% 1 338 0 0 Airrort Rigines 945 3,116 2,292 1 3% 1 338 0 0 Airrort Rigines 0495 3,116 2,292 1 3% 1 338 0 0 Armunitor Releading 2,712 3,318 2,625 1 3% 0 0 0 Architectural Supplies 604 3,505 2,625 0 0% 1 0 0 0 Astorndor Reconditioned Detailing 2113 2,512 3,262 2,67% 1 338 0 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>								0		0	
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Commercial Vacuum Cleaners3643,86132,925267%133%00Compact Disc Manufacturer9083,19832,92500%3100%00%Computer Furniture1,2632,93632,925267%133%00%Concrete7,0101,57732,925267%133%00%Concrete Aggregates1,4602,81932,925267%133%00%Concrete Pumping4,3501,95732,92500%3100%00%Contest Arranging and Judging2,1202,50832,92500%267%133%00%Crushed Stone1,2332,95432,925267%133%00%Cushions2,4442,39832,925267%133%00%	Cocktail Mixes		4,842	3	2,925	2		1	33%	0	
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Cushions 2,444 2,398 3 2,925 2 67% 1 33% 0 0	Crushed Stone							1		0	
	Cushions							1		0	0%
	Dental							1		0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Dental Staffing	187	4,262	3	2,925	2	67%	1	33%	0	0%
Diesel Fuel	2,312	2,441	3	2,925	1	33%	2	67%	0	0%
Disabled Access Contractors	1,498	2,796	3	2,925	2	67%	1	33%	0	0%
Divers	719	3,368	3	2,925	3	100%	0	0%	0	0%
Divorce Mediation Services	1,442	2,830	3	2,925	1	33%	2	67%	0	0%
Doll Accessories	1,662	2,719	3	2,925	2	67%	1	33%	0	0%
Drapery and Curtain Fixtures	577	3,549	3	2,925	3	100%	0	0%	0	0%
Driving Proficiency Test Service	2,565	2,363	3	2,925	0	0%	3	100%	0	0%
Driving Training Equipment	926	3,180	3	2,925	1	33%	1	33%	1	33%
Drywall Inspection	774	3,317	3	2,925	1	33%	2	67%	0	0%
Dune Buggy	480	3,677	3	2,925	1	33%	2	67%	0	0%
Education	228	4,144	3	2,925	1	33%	2	67%	0	0%
Eggs	912	3,195	3	2,925	3	100%	0	0%	0	0%
Elastic Stockings	224	4,160	3	2,925	3	100%	0	0%	0	0%
Electric Converter	679	3,424	3	2,925	1	33%	2	67%	0	
Electric Motor Distributor	1,381	2,867	3	2,925	2	67%	1	33%	0	0%
Electric Vehicle Charging Stations	253	4,084	3	2,925	3	100%	0	0%	0	0%
Equine Nutrition	175	4,296	3	2,925	2	67%	1	33%	0	0%
Equipment Calibration	1,332	2,894	3	2,925	2	67%	1	33%	0	0%
Escape Room	1,552	4,321	3	2,925	2	67%	1	33%	0	0%
Estate Cleaning Services	2,183	2,487	3	2,925	2	33%	2	67%	0	0%
Fencing Classes	2,083	2,523	3	2,925	0	0%	2	100%	0	0%
Fingerprinting Equipment	155	4,357	3	2,925	1	33%	2	67%	0	
Foam Rubber	2,233	2,473	3	2,925	2	67%	1	33%	0	
Foundry Equipment	728	3,359		2,925	1	33%		67%	0	0%
Freezer Food Sales	1,606	2,744	3	2,925	3		0	07%	0	0%
Fur Liners	63	4,729	3	2,925	0	0%	0	100%	0	0%
Game Tables	430	3,770	3	2,925	1	33%		67%	0	0%
Garden Hand Tools	1,049	3,087	3	2,925	1	67%	0	07%	1	33%
Garment Rack	1,049	4,416	3	2,925	2	67%	0	33%	1	0%
Gift Wrap	1,482	2,806	3	2,925	0	07%	1	100%	0	0%
Glass Blower	1,482	3,021	3	2,925	0	0%		100%	0	0%
	259	4,070	3	2,925	2	67%	3	33%	0	0%
Glass Engravers	1,089	4,070	3		2	33%	1		0	0%
Glassware Decorators	992			2,925	1		Z	67%	0	
Government Employment Service		3,118	-	2,925	2	67%	1	33%	0	0%
Guardian Protection Services	5,067	1,839	3	2,925	2	67%	1	33%	0	0%
Gun Safes	922	3,185		2,925	3	100%	0	0%	0	0%
Gymnastics Equipment	3,617	2,105		2,925	1	33%	2	67%	0	0%
Hauling Contractors	5,196	1,816	3	2,925	3	100%	0	0%	•	0%
Heavy Equipment Towing	840	3,263	3	2,925	2	67%	1	33%	0	
Historical Structure Preservation	1,228	2,957	3	2,925	3	100%	0	0%	0	0%
Home Renovation Inspection	662	3,445		2,925	1	33%	2	67%	0	0%
Horse Carriage	1,019	3,102	-	2,925	3		-		0	
Hotel Supplies	819	3,283		2,925		100%	0		0	
House Sitting	3,292	2,170		2,925			0		0	0%
Hydronic Heating	617	3,489		2,925				100%	0	0%
Ice Cream Freezer	238	4,121		2,925			-	100%	0	0%
Ice Cream Manufacturing Equipment	686	3,413		2,925			3	100%	0	0%
Import Services	1,019	3,102		2,925		67%	1	33%	0	
Industrial Development	1,151	3,008		2,925		67%		33%	0	0%
Infant Child Care	1,493	2,799		2,925		67%	1	33%	0	0%
Interior Contractors	5,433	1,787		2,925		67%	1	33%	0	
Interior Design Plants and Maintenance	3,086	2,221	3	2,925		67%	1	33%	0	0%
International Trade Consultant	3,133	2,210		2,925		33%		67%	0	0%
Internet Café	1,650	2,725	3	2,925	1	33%	2	67%	0	0%

inde State 244 4,160 3 2,925 3 10% 0 0% Savely Engrave 575 3,551 3 2,025 1,33% 3 6,7% 0 0% Savely Engrave 4,75 3,251 3 2,025 1,33% 3 6,7% 0 0% Lader 7,25 3,345 3 2,025 1,33% 3 6,7% 0 0% Lader 7,25 3,345 3 2,025 1,33% 3 6,7% 0 0% Lader Theragy 4,610 3,408 3 2,025 1,33% 1 3,36 0 0% Laser Theragy 4,612 3,168 3 2,025 1,37% 1 3,36 0 0% Laser Theragy 4,212 3,275 3 2,025 1,07% 1 3,36 0 0% Marine Archors 4,212 2,255 1,07% 1 3,35 0	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
iPed Sales 224 4,160 3 2,225 0 0% 3 1,00% 0 0% Savehr Indraver 755 3,551 3 2,625 1 33% 2 0% 0 0% Savehr Indraver 755 3,551 3 2,625 1 33% 2 0% 0 0% Ladder 721 3,361 3 2,625 1 33% 2 6% 0 0% Ladder 721 3,361 3 2,625 1 33% 2 6% 0 0% Laser Thrangy 4,641 0.005 2,625 3 100% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% <td< th=""><th>TOTAL</th><th>145,183,427</th><th></th><th>799,502</th><th></th><th>633,894</th><th>79%</th><th>151,369</th><th>19%</th><th>14,238</th><th>2%</th></td<>	TOTAL	145,183,427		799,502		633,894	79 %	151,369	19%	14,238	2%
Tables Food 746 3,42 3 2,22 3 100% 0 6% 0 0% Jucer 594 3,524 3 2,425 1 30% 0 0% Jucers 594 3,524 3 2,425 1 33% 0 0% Auters 4,027 2,030 3 2,225 1 33% 2 0% 0 0%	Investment Casting	235	4,129	3	2,925	1	33%	2	67%	0	0%
invents 975 3.551 3 2.225 1 376 0 0.66 Knit Goods 721 3.566 3 2.225 1 676 1 378 0 0.85 Knit Goods 721 3.566 3 2.225 1 378 0 0.85 Ladher 7225 3.561 3 2.225 1 1036 0 0.85 0 0.85 0 0.85 0 0.85 0 0.85 0 0.85 0 0.85 0 0.85 0 0.85 0 0.85 0 0.85 0 0.85 0 0.85 0 0.85 0 0.85 0 0.85 0 0.85 0 0.85 0 0 0.85 0 0 0.85 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	iPod Sales	224			2,925	0	0%	3	100%	0	0%
Juter Syste 3, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2,	Italian Food	746	3,347	3	2,925	3	100%	0	0%	0	0%
Koll Goods 721 3.366 3 2,225 2 67% 0 0 Laddr 725 3.361 3 2,225 1 33% 2 67% 0 0% Later Therapy 4,027 2,030 3 2,225 3 10% 0 0% 0% 0 0% 0% 0 0% 0% 0 0% 0 0% 0 0% 0% 0 0% 0 <t< td=""><td>Jewelry Engraver</td><td>575</td><td>3,551</td><td>. 3</td><td>2,925</td><td>1</td><td>33%</td><td>2</td><td>67%</td><td>0</td><td>0%</td></t<>	Jewelry Engraver	575	3,551	. 3	2,925	1	33%	2	67%	0	0%
KnB Goods 721 3.366 3 2.925 2 6.78 0 0 0 Lader 725 3.361 3 2.925 1 33% 2 67% 0 0 Lader Cook Maurlacturers Supplas 660 3.066 3 2.925 1 10% 0 0%	Juicers	594	3,524	. 3	2,925	3	100%	0	0%	0	0%
Ladder 725 3,361 3 2,225 1 33% 2 6.7% 0 0% Leather Goods Manulacturers Supplies 6.90 3.408 3 2.225 1 33% 2 6.7% 0 0%	Knit Goods	721	3,366	3	2,925	2	67%	1	33%	0	0%
Leather Goods Manufacturers Supplies (99 3,408 2 2,225 2 100% 0 9% 0 9% Light Fixture Parts 3,221 2,182 3 2,925 1 33% 1 3	Ladder	725	3,361	. 3	2,925	1	33%	2	67%	0	0%
Leather Goods Manufacturers Supplies 6500 3.408 3 2.925 2 1.00% 0.0 0% Light Fixture Parts 3.211 2.162 3.2925 1.33% 1.33% 1.33% 1.33% 1.33% 1.33% 1.33% 1.33% 1.33% 1.33% 1.33% 1.33% 1.33% 1.33% 1.33% 1.33% 1.00% 0.0% 0.0% 1.33% 1.00% 0.0% 1.33% 1.00% 0.0% 1.00% 0.0% 0.0% 1.00% 0.0%	Laser Therapy	4,027	2,030	3		1	33%	2	67%	0	0%
Lemon Law Attorney 44,648 1,005 3 2,925 1 3.3% 1 3.5% 1	Leather Goods Manufacturers Supplies	690	3,408	3		3	100%	0	0%	0	0%
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Plywood 1,117 3,043 3 2,925 3 100% 0 0% 0 0%	Plastic Bags							0		0	0%
	Plywood						100%	0	0%	0	0%
	Pool Repair	, 702						1		0	

Point Manual Point Mark Point	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
Partifies 691 3.405 2.225 3.105 0 0 0 Rear Track Guyment 4.50 3.721 3.222 3.1055 0	TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
breakarizated Masoury Paneles 4,379 1,981 3 2,225 3 33% 1 33 Read Tack Support 1,467 2,312 3 2,225 3 100% 0 0 0 Radiator Stanon Representatives 1,13 4,202 3 2,225 1 33% 2 67% 0 0 Readiator Stanon Representatives 1,668 2,449 3 2,225 1 33% 2 67% 0 0 Readiant Mainter 1,664 3 2,245 1 33% 0 0 Rug Cleaning 1,109 2,647 3 2,225 1 30% 0<	Pool Table Repair	579	3,544	. 3	2,925	0	0%	3	100%	0	0%
Race Track Fundament 450 3,722 3 2,225 3 10% 0 0% 0 0 Radio Station Representatives 1171 4,302 3 2,225 0 0% 1 33% 0 0 Radio Station Representatives 11/12 2,996 3 2,225 0 0% 1 33% 0 0 Real Institution Representatives 11/12 2,996 3 2,925 1 33% 0 0 0 Real Transform 11,09 2,487 2,2925 1 33% 0 0 0 Secural Door Streem 1,179 2,022 3 100% 0 0 0 0 5% 1 33% 2 6% 0 0 0 0 5% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Portfolios	691	3,405	3	2,925	3	100%	0	0%	0	0%
Badator Sakes 1,467 2,816 3 2,225 1 33% 2 6.7% 1 33% 0 0 Relacedern 1,17 2,996 3 2,925 0 6% 1 33% 0 0 Relacting Function 666 3,439 3 2,225 1 33% 1 6.7% 0 0 Relacting Wall Contractors 7,122 1,564 3 2,225 1 33% 0 0 0 Security Door Screen 1,179 2,692 3 2,625 1 33% 0	Prefabricated Masonry Panels	4,379	1,951	3	2,925	1	33%	1	33%	1	33%
Radiator Sakes 1,47 2,818 3 2,25 1 33% 2 67% 1 31% 0 0 Reloadern 1,17 2,968 3 2,925 0 0% 1 35% 0 0 Reladerna 668 2,428 1 2,325 1 2,35% 1 35% 0 0 Reladinty Wall Cortractors 7,122 1,569 3 2,225 1 35% 0 0 0 Security Door Screen 1,00 4,584 2 2,925 1 35% 0 0 0 Security Door Screen 3,091 2,217 2 2,925 1 35% 0	Race Track Equipment		3,732	3	2,925	3	100%	0	0%	0	0%
Radio Striction Regresentatives 1.72 4.302 3 2.25 2 67% 1.33% 0 0 Residenting Faunter 668 3.419 3 2.252 1 37% 2 67% 0 0 Residenting Marter 668 3.419 3 2.252 1 37% 2 67% 0 0 Residenting Marter 1.564 3 2.255 2 67% 1 37% 0 0 0 Warks 100 4.564 3 2.255 1 0.7% 1 37% 0 0 0 Sever Inspection 1,174 2.676 3 2.625 0 67% 1 37% 0 <t< td=""><td>Radiator Sales</td><td>1,467</td><td></td><td></td><td></td><td>1</td><td>33%</td><td>2</td><td>67%</td><td>0</td><td>0%</td></t<>	Radiator Sales	1,467				1	33%	2	67%	0	0%
Reloaders 1,17.1 2,928 3 2,925 0 0% 1 33% 2 2 7 3 2 2 7 3 2 2 3 2 2 1 33% 2 7 0 0 0 Relahing Wall Contractors 7,122 1,564 3 2,025 1 33% 2 67% 0 0 No pake and Screen 1,274 2,025 1 33% 2 67% 1 33% 0 0 0 Sheer Matal Contractor 3,021 2,025 1 33% 2 67% 1 33% 0	Radio Station Representatives	173	4,302	3		2	67%	1	33%	0	0%
Retaining Wall Contractors 7,122 1,564 3 2,025 2 6.7% 1 33% 0 0 0 KU getasing 1,400 2,647 3 2,025 1 33% 0 0 0 Security Door Screen 1,179 2,925 2 2,225 1 0.7% 0 0% 0 0 Sever Inspection 1,243 2,676 3 2,025 1 33% 2 67% 0 0 Sheet Metal Contractor 3,031 2,017 3 2,025 1 33% 0 0 0 Shapes Singles 755 3,226 3 2,025 1 33% 0 0 0 Shapes Singles Singles 3,830 2 2,025 1 33% 0	Reloaders	1,171	2,996	3		0	0%	1	33%	2	67%
Retaring Wall Contractors 7,122 1,564 3 2,025 2 6.7% 1 33% 2 6.7% 0 0 RV parks 100 4,564 3 2,925 1 33% 2 6.7% 0 0 Sever Inspection 1,173 2,692 3 2,035 1 33% 0 0 0 Sever Inspection 3,031 2,672 3 2,035 1 33% 0 0 0 Sheet Metal Contractor 3,031 2,472 3 2,925 1 33% 0	Residential Painter	668				1	33%	2	67%	0	0%
Nug Cleaning 1,499 2,847 3 2,225 1 33% 2 67% 0 0 Security Door Screen 1,179 2,992 3 2,225 1 33% 0 0 0 Security Door Screen 3,031 2,217 3 2,925 0 0%	Retaining Wall Contractors	7,122	1,564	. 3		2	67%	1	33%	0	0%
IV pars 100 4,564 2,925 2 6 7% 1 33% 0 0 Security Door Screen 1,173 2,676 3 2,925 1 33% 2 67% 0 0 Security Door Screen 3,061 2,227 3 2,925 0 6% 1.33% 0 0 0 Sheet Metal Contractor 3,061 2,227 3 2,925 1 33% 0 0 0 Sheet Metal Contractor 64 3,520 3 2,625 1 33% 2 67% 0 0 Sheet Metal Contractor 348 2,124 3 2,225 1 33% 2 67% 0 0 5 5 5 3 2,225 0 7% 1 33% 0 0 0 5 5 5 2,225 1 33% 0 0 0 5 5 5 2,225 1 33% </td <td></td> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td></td> <td>2</td> <td></td> <td>0</td> <td>0%</td>						1		2		0	0%
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Weather Stripping 250 4,089 3 2,925 0 0% 2 67% 1 33°	Water Main Contractors							1		0	
								2		1	33%
	Well Inspection	715	3,376		2,925				33%		

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Wheel Alignment Equipment	647	3,456	3	2,925	1	33%	1	33%	1	33%
Wholesale Coats	434	3,759	3	2,925	0	0%	3	100%	0	0%
Wholesale Dairy Products	2,527	2,374	3	2,925	3	100%	0	0%	0	0%
Wholesale Energy Conservation Products	2,238	2,471	3	2,925	0	0%	3	100%	0	0%
Wholesale Envelopes	1,584	2,756		2,925	3		0	0%	0	0%
Wholesale Poultry	337	3,906	3	2,925	3		0	0%	0	0%
Wholesale Tours	343	3,895	3	2,925	2		1	33%	0	0%
Wholesale Wallpapers	782	3,314		2,925	2		1	33%	0	0%
Wholesale Work Clothes	182	4,278		2,925	3		0	0%	0	
Wicker Products	809	3,292	3	2,925	-	100%	0	0%	0	
Window Service	390	3,822	3	2,925	3		0	0%	0	0 /0
Windshield Wipers	137	4,415	3	2,925	0		3		0	
Wood Preserving	1,976	2,565	3	2,925	3		0	0%	0	
Wood Turning	89	4,604		2,925	2	67%	1	33%	0	
Word Processing Services	707	3,385	3	2,925	1	33%	1	33%	1	33%
Work Gloves	1,279	2,921	3	2,925	2	67%	1	33%	0	
Zoological Gardens	482	3,676		2,925	2	67%	1	33%	0	
Abstracters	1,976	2,565	2	3,153	Z	50%	1	50%	0	
Acoustical Ceiling Contractors	2,561	2,365		3,153	1	50%	1	50%	0	
				3,153	0		2	100%	0	
Advertising Advertising Buttons	1,630 1,384	<u>2,736</u> 2,864		3,153	2		_	0%	0	
			2	,	2		0	0%	0	
Aerospace Industry	4,707	1,895		3,153			-		0	0 /0
Air Brushes	312	3,953	2	3,153	2		0	0%	0	
Air Duct System	2,661	2,341	2	3,153	2		0	0%	•	0 /0
Aircraft Brokers	961	3,152	2	3,153	2		0	0%	0	0 /0
Aircraft Dealers	2,547	2,366		3,153	1	50%	1	50%	0	0 /0
Aircraft Ground Support	848	3,255		3,153	1	50%	1	50%	0	0 /0
Aircraft Manufacturers	1,114	3,045	2	3,153	1	50%	1	50%	0	0 /0
Album	528	3,622	2	3,153	2		0	0%	0	0 / 0
Alzheimer Treatment	918	3,189		3,153	2		0	0%	0	0,0
Amusement Park Equipment	599	3,516		3,153	0		1	50%	1	50%
Animal Artificial Insemination	3,097	2,215	2	3,153	1		1	50%	0	0.0
Antlers, Hides & Mounts	92	4,593	2	3,153	0		2	100%	0	0 / 0
Aquaculture	570	3,557	2	3,153	1	50%	1	50%	0	0,0
Aquatic Rescue	39	4,912	2	3,153	0		0	0%	2	100%
Arboretums	25	5,038	2	3,153	1	50%	1	50%	0	0 /0
Archery Classes	205	4,203		3,153	2		0	0%	0	
Armature Service	813	3,290		3,153	1	50%	1	50%	0	0.10
Art Gallery	169	4,310		3,153	1	50%	1	50%	0	
Artificial Plant Manufacturer	236	4,125	2	3,153	2	100%	0	0%	0	
Asbestos Testing	6,279	1,665	2	3,153	1	50%	1	50%	0	
Attorney Service Bureau	2,151	2,499		3,153	2		0	0%	0	
Audio Visual Equipment Rental	4,179	1,997		3,153			1	50%	0	
Auditory Training Equipment	464	3,704		3,153		50%	1	50%	0	0%
Autism Therapy	1,680	2,704	2	3,153	2	100%	0		0	0%
Auto Boosting Services	514	3,641	2	3,153	0		2	100%	0	0%
Auto Loan Modification	1,899	2,594	2	3,153	2		0	0%	0	0%
Backflow Prevention Devices	2,465	2,386		3,153		50%	1	50%	0	0%
Badge Supplies	151	4,364	2	3,153	2	100%	0	0%	0	0%
Badges	568	3,562	2	3,153	1	50%	1	50%	0	0%
Baking Equipment	581	3,541		3,153			0	0%	0	0%
Bankruptcy Counseling	597	3,519		3,153	1	50%	1	50%	0	0%
Bar Supplies	813	3,290		3,153	2		0	0%	0	
Barber Equipment	696	3,401		3,153		50%	0		1	50%
Barn Supplies	1,071	3,070		3,153		50%	1	50%	0	
zan eappnee	1,071	5,070	2	5,155	1	5570	1	5070	0	0.0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	V/ 0	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79 %	151,369	19%	14,238	2%
Barricade	1,227	2,958	2	3,153	2	100%	0	0%	0	0%
Baskets	600	3,512	2	3,153	1	50%	1	50%	0	0%
Bed Manufacturers	1,975	2,567	2	3,153	2	100%	0	0%	0	0%
Blasting Contractors	1,671	2,712	2	3,153	0	0%	2	100%	0	0%
Boat Yard	585	3,538	2	3,153	2	100%	0	0%	0	0%
Boats	65	4,717	2	3,153	2	100%	0		0	
Boiler Sales	1,210	2,966	2	3,153	2		0		0	
Bonsai Nursery	436	3,754	2	3,153	1	50%	1	50%	0	
Bottlers Equipment	864	3,238		3,153	2		0		0	
Box Lunch	27	5,014	2	3,153	1	50%	1	50%	0	0.10
Brake Manufacturers	292	3,988	2	3,153	2		0		0	0.10
Bridal Gown Preservation	179	4,284	2	3,153	0		1	50%	0	50%
Broadcast Schools	2,882	2,276		3,153	1	50%	1	50%	0	
Broom Manufacturers		,					1		0	
	167 760	4,315	2	3,153 3,153	0		2		0	
Bulldozer		3,333	2	1			0	50%	0	50%
Bus Body	87	4,615	2	3,153	0		1		1	
Cabinet Refacing	1,173	2,994	2	3,153	1	50%	1	50%	0	0 /0
Card Access Systems	148	4,379	2	3,153	1	50%	0	0%	1	50%
Carnival	940	3,168	2	3,153	1	50%	1	50%	0	
Carpet and Rugs	121	4,461	2	3,153	1	50%	1	50%	0	
Carpet Cleaning	521	3,634	2	3,153	0	0%	2		0	0.10
Carpet Layers Supplies	623	3,479	2	3,153	0		2	100%	0	0.0
Catering Equipment	386	3,835	2	3,153	1	50%	0		1	50%
Ceiling Materials	757	3,337	2	3,153	1	50%	1	50%	0	0%
Charity - Elderly	4,046	2,026	2	3,153	2	100%	0	0%	0	0%
Charity - Relief & Development	2,235	2,472	2	3,153	1	50%	1	50%	0	0%
Charts	134	4,426	2	3,153	2	100%	0	0%	0	0%
Chiropractor Information Bureaus	214	4,185	2	3,153	2	100%	0	0%	0	0%
Circus Supplies	263	4,062	2	3,153	2	100%	0	0%	0	0%
City Planners	355	3,878	2	3,153	2	100%	0	0%	0	0%
Cleaning Systems	2,240	2,469	2	3,153	1	50%	1	50%	0	
Coat of Arms	70	4,687	2	3,153	2	100%	0		0	0%
Cold Storage Warehouse	2,181	2,489	2	3,153	1	50%	1	50%	0	
Colon Hydrotherapy	3,255	2,178		3,153	0		2	100%	0	
Commercials	458	3,717	2	3,153	0		2	100%	0	0.10
Communication	34	4,965	2	3,153	1	50%	1	50%	0	0.10
Communication Devices	592	3,526	2	3,153	2	100%	1	0%	0	0%
Concession Stands	1,452	2,823	2	3,153	0		0	50%	1	50%
Concrete Blocks	3,716	2,823	2	3,153	1	50%	1	50%	0	
Concrete Curing	1,517	2,085	2	3,153	1	50%	1	50%	0	
	,				-	100%	1	0%	0	
Concrete Sawing	6,930	1,590		3,153	2		0		ş	
Copper Products	400	3,807	2	3,153	2		0	0%	0	
Corporate Awards	2,254	2,463		3,153	2	100%	0	0%	0	
Corporate Gifts	357	3,869		3,153	1	50%	1	50%	0	
Crime Scene Clean Up	8,255	1,468		3,153	1	50%	1	50%	0	
Curtain Manufacturers	406			3,153	1	50%	1	50%	0	
Custom Wheels	6			3,153	1	50%	1	50%	0	
Cylinder Repair	255			3,153	1	50%	1	50%	0	
Die Casting	1,382	2,866	2	3,153	1	50%	1	50%	0	0%
Die Maker	5,600			3,153	2		0		0	0%
Diecast Car Dealers	527	3,623	2	3,153	0	0%	2	100%	0	0%
Diet Products	6			3,153	2	100%	0		0	0%
Disability Remodeling	1,573	2,762		3,153	1	50%	1	50%	0	
Dishwasher Dealers	188			3,153	0		2		0	
Display Fixtures	3,408			3,153		50%		50%	-	
	5,400	2,172	2	5,155	1	5070	<u> </u>	5070	0	0.0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Display Installation Service	975	3,142	2	3,153	0	0%	2	100%	0	0%
Disposable Products	438	3,752	2	3,153	2	100%	0	0%	0	0%
Door Closers	503	3,650	2	3,153	1	50%	1	50%	0	0%
Drills	433	3,763	2	3,153	1	50%	1	50%	0	0%
Drive Shaft	866	3,237	2	3,153	2	100%	0	0%	0	0%
Driveway Preparation	194	4,239	2	3,153	1	50%	1	50%	0	0%
Drug Manufacturers	313	3,952	2	3,153	1	50%	1	50%	0	0%
Dry Cleaning Equipment	716	3,375	2	3,153	2	100%	0		0	0%
Ductwork	2,674	2,338	2	3,153	0	0%	2	100%	0	0%
DUI Lawyer	6,827	1,603	2	3,153	1	50%	1	50%	0	0%
Duty Free Shop	1,283	2,917	2	3,153	0	0%	1	50%	1	50%
Educational Supplies	1,205	2,868	2	3,153	0	0%	2	100%	1	0%
Electric Coil	285	4,007	2	3,153	0	0%	2	100%	0	0%
Elevator Installation	2,868	2,282	2	3,153	0	0%	2	100%	0	0%
Elevator Installation Elevator Testing	2,868	2,282 3,840	2	3,153	0	50%	Z	50%	0	
	715				-	0%	1	100%	0	0%
Emblems		3,376	2	3,153	0	50%	Z		0	0%
Emergency Shelter	1,728	2,687	2	3,153	1		1	50%	0	
Employment Litigation Lawyer	3,727	2,083	2	3,153	1	50%	1	50%	0	0%
Exercise and Wellness	99	4,567	2	3,153	2	100%	0	0%	0	0%
Export Management Company	754	3,338	2	3,153	1	50%	1	50%	0	0%
Express and Transfer Service	1,032	3,094	2	3,153	1	50%	1	50%	0	0%
Farm Loans	1,000	3,112	2	3,153	1	50%	1	50%	0	0%
Fashion Show Producer	291	3,989	2	3,153	0	0%	2	100%	0	
Fax Machine	517	3,637	2	3,153	0	0%	2	100%	0	0%
Feed Supplements	430	3,770	2	3,153	0	0%	2	100%	0	0%
Fence Services	163	4,329	2	3,153	0	0%	2	100%	0	0%
Ferry	478	3,681	2	3,153	2	100%	0	0%	0	0%
Fire Mitigation	434	3,759	2	3,153	2	100%	0	0%	0	0%
Fireproofing	844	3,258	2	3,153	2	100%	0	0%	0	0%
Flight Instructor	472	3,695	2	3,153	0	0%	1	50%	1	50%
Floor Treatment Compounds	882	3,223	2	3,153	1	50%	1	50%	0	0%
Flotation Therapy	401	3,806	2	3,153	1	50%	1	50%	0	0%
Foreign Lottery	3,191	2,191	2	3,153	0	0%	0	0%	2	100%
Foreign Pharmaceutical Suppliers	924	3,182	2	3,153	1	50%	1	50%	0	0%
Foster Care	1,399	2,855	2	3,153	2	100%	0		0	0%
Foundation Inspection	1,845	2,633	2	3,153	2	100%	0		0	0%
Furniture Repair Supplies	668	3,439	2	3,153	1	50%	1	50%	0	0%
Glass Board Up Service	1,966	2,571	2	3,153	1	50%	1	50%	0	0%
Gloves	508	3,647	2	3,153	2	100%	0		0	0%
Grain Dealers	554	3,580	2	3,153	0	0%	2	100%	0	
Grease Trap	1,850	2,630	2	3,153	0	0%	2	100%	0	0%
	,				1	50%	2	50%	0	0%
Greenhouse Builder	831	3,273	2	3,153	-	0%	1		0	
Grill Cleaning	288	3,999		3,153	0		2	100%	0	
Hair Curlers	110	4,510		3,153	1	50%	1	50%	0	
Hair Removal Equipment	267	4,052	2	3,153	1	50%	1	50%	0	0%
Hardwood Floor Maintenance	1,511	2,791	2	3,153	1	50%	1	50%	0	0%
Hazardous Material Removal	1,880	2,609		3,153	2	100%	0		0	0%
Health Monitor	932	3,175		3,153	1	50%			1	50%
Historical Places	255	4,076		3,153	2	100%	0		0	
Home Demo	677	3,429		3,153	2	100%			0	0%
Honey	2,074	2,528		3,153	0	0%	2	100%	0	0%
Hosiery Manufacturers	717	3,372		3,153	1	50%	1	50%	0	
Indoor Advertising	1,554	2,776		3,153	2	100%	0	0%	0	0%
Industrial Closures	198	4,222	2	3,153	2	100%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Industrial Furnace	1,172	2,995	2	3,153	0	0%	2	100%	0	0%
Industrial Oven	291	3,989	2	3,153	1	50%	1	50%	0	0%
Industrial Painting	1,408	2,849	2	3,153	1	50%	1	50%	0	0%
Industrial Real Estate	403	3,802	2	3,153	0	0%	2	100%	0	0%
Industrial Sewing Machine	604	3,505	2	3,153	2	100%	0	0%	0	0%
Industrial Ultrasound	1,169	2,997	2	3,153	1	50%	1	50%	0	0%
Insect Control Devices	1,273	2,927	2	3,153	2	100%	0	0%	0	0%
Intercom Systems	864	3,238	2	3,153	0	0%	2	100%	0	0%
Interior Finishing	2,386	2,414		3,153	0	0%	2	100%	0	0%
Japanese Food	391	3,818	2	3,153	2	100%	0	0%	0	0%
Jewelry Casting	1,001	3,111	2	3,153	1	50%	1	50%	0	0%
Jokes	252	4,087	2	3,153	1	50%	1	50%	0	
Juke Box	988	3,123	2	3,153	1	50%	1	50%	0	
Lamp Shade Frames	406	3,798		3,153	2		0	0%	0	0%
Lamps	36	4,946	2	3,153	2	100%	0	0%	0	
Land rental	283	4,012	2	3,153	1	50%	1	50%	0	
Lathes	423	3,779		3,153	1	50%	- 1	50%	0	
Lead Testing	935	3,171	2	3,153	0		2	100%	0	
Leather Restoration	1,667	2,715	2	3,153	2		0	0%	0	
Linoleum Dealers	1,154	3,007	2	3,153	2		0	0%	0	
Liquid Filters	456	3,721	2	3,153	0		2	100%	0	
Liquid Plastic	981	3,137	2	3,153	1	50%	1	50%	0	
Literary Agents	2,530	2,372		3,153	2		0	0%	0	0.10
Lockers	770	3,320		3,153	1	50%	1	50%	0	
Locomotive	268	4,047	2	3,153	1	50%	1	50%	0	
Log Splitter	229	4,139		3,153	1	50%	1	50%	0	0.0
Lottery Club	991	3,120		3,153	0		2	100%	0	0.10
Louvers	320	3,934		3,153	1	50%	1	50%	0	0.10
Lumber Mill Representatives	104	4,544	2	3,153	1	50%	1	50%	0	0.10
Machine Knives	769	3,323	2	3,153	1	50%	1	50%	0	0.10
Machinery Movers	2,487	2,381	2	3,153	0		2	100%	0	
Mapping Services	1,781	2,657	2	3,153	1	50%	1	50%	0	0.10
Marijuana - Retail	59	4,751	2	3,153	0		2	100%	0	
Marine Electrical	591	3,528		3,153	2		0	0%	0	0.10
Marine Hardware	458	3,717	2	3,153	1	50%	1	50%	0	0.10
Marine Shells	130	4,435	2	3,153	0		2	100%	0	0.10
Mausoleum	501	3,657	2	3,153	0	0%	1	50%	1	50%
Meat Chopper	363	3,862	2	3,153	1	50%	1	50%	0	
Mechanical Insulation Contractors	2,242	2,468		3,153	1	50%	1	50%	0	
Mediation Attorney	2,562	2,364		3,153	2	100%	0	0%	0	
Mediation Coaching	1,673	2,709		3,153	1	50%	1	50%	0	
Medicare Advantage	1,065	3,074	2	3,153	2		0	0%	0	
Metal Cleaning	984	3,131		3,153			0	0%	0	
Metal Fabricating Machinery	1,329	2,895		3,153		100%	0	0%	0	
Metal Slitting	147	4,380		3,153	2	50%	1	50%	0	
Microphone	147	4,380		3,153	0		_	100%	0	
Microscope	1,991	2,557		3,153			0		0	
Mirror Manufacturers	432	3,766		3,153	2		0		0	
Missions	871	3,766		3,153	2		0		0	
Mixing and Agitation Machinery	287	4,004		3,153			-	100%	0	
Mobile Refrigeration	547	4,004 3,586		3,153				100%	0	
	45			3,153				100%	0	
Mop Manufacturers Motion Picture Film Editing		4,851			<u> </u>		0	50%	0	
	1,804	2,645		3,153	-	50%	4		0	
Motion Picture Film Libraries	51	4,802		3,153					÷	
Motorcycle Service	14	5,164	2	3,153	2	100%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79 %	151,369	19%	14,238	2%
Nails	124	4,452	2	3,153	0	0%	2	100%	0	0%
Newspaper Syndicates	684	3,417	2	3,153	1	50%	1	50%	0	0%
Nursery Supplies	750	3,345	2	3,153	1	50%	1	50%	0	0%
Nursing Registry	2,497	2,380	2	3,153	2	100%	0	0%	0	0%
Nuts and Bolts	2,568	2,362	2	3,153	0	0%	2	100%	0	0%
Obituary Notification Service	421	3,783	2	3,153	2	100%	0	0%	0	0%
Observatory	223	4,163	2	3,153	1	50%	1	50%	0	0%
Oil Property Management	1,906	2,590	2	3,153	2	100%	0	0%	0	0%
Oil Royalties	4,209	1,989	2	3,153	1	50%	1	50%	0	0%
Online Casino	784	3,313	2	3,153	0	0%	2	100%	0	0%
Orchestra	787	3,311	2	3,153	1	50%	1	50%	0	0%
Oriental Goods Wholesale	884	3,219	2	3,153	1	50%	1	50%	0	0%
Packaging Design and Development	2,353	2,425	2	3,153	0	0%	2	100%	0	0%
Paper Bags	526	3,627	2	3,153	2	100%	0	0%	0	0%
Paper Labels	2,756	2,312	2	3,153	2	100%	0	0%	0	0%
Parachute Jumping	863	3,240	2	3,153	2	100%	0	0%	0	
Parasail Equipment	216	4,179	2	3,153	2	100%	0	0%	0	0%
Parenting Classes	3,320	2,165	2	3,153	2		0	0%	0	0%
Partition	1,476	2,811	2	3,153	1	50%	1	50%	0	0%
Patent Search	2,740	2,321	2	3,153	2	100%	0	0%	0	0%
Patio Doors	947	3,163	2	3,153	0	0%	2	100%	0	0%
Pen Manufacturers	29	4,995	2	3,153	2	100%	0	0%	0	0%
Photography Sales	510	3,645	2	3,153	0	0%	2	100%	0	0%
Physicians Assistant	480	3,677	2	3,153	1	50%	1	50%	0	0%
Physicist	221	4,169	2	3,153	1	50%	1	50%	0	0%
Piano Restoration	719	3,368	2	3,153	0	0%	2	100%	0	0%
Piñata	48	4,825	2	3,153	2		0	0%	0	0%
Plaques	2,266	2,460	2	3,153	2		0	0%	0	0%
Plumbing Plan	1,876	2,614	2	3,153	1	50%	1	50%	0	0 70
Police and Fire Organizations	27,305	730	2	3,153	1	50%	1	50%	0	0%
Police Department	1,321	2,900	2	3,153	0	0%	1	50%	1	50%
Polyurethane	1,127	3,034	2	3,153	2		0	0%	0	0%
Pool Therapy	536	3,611	2	3,153	1	50%	1	50%	0	0%
Popcorn Machine	477	3,686	2	3,153	2	100%	0	0%	0	0%
Port Authority	51	4,802	2	3,153	1	50%	1	50%	0	0%
Pottery Supplies	306	3,966	2	3,153	1	50%	1	50%	0	0%
Power Line Construction	1,272	2,928	2	3,153	2	100%	0	0%	0	0%
Power Press Equipment	883	3,222	2	3,153	0		2	100%	0	0%
Printing Repair	320	3,934	2	3,153	1	50%	1	50%	0	0%
Public Tennis Courts	270	4,043	2	3,153	0		2	100%	0	
QuickBooks Support	2,114	2,511	2	3,153	1	50%	1	50%	0	
Quilting Classes	114	4,489		3,153	0		2	100%	0	
Radio Parts	59	4,751	2	3,153	2		0	0%	0	0%
Radio Producer	253	4,084		3,153	1	50%	1	50%	0	
Raised Floor	4,183	1,996		3,153	1	50%	1	50%	0	0%
Reflexologist	1,158	3,005		3,153			0		0	
Relay	174	4,298		3,153			0		0	
Rendering Services	673	3,432		3,153	2		0		0	
Rest Home	952	3,160		3,153	2		0		0	
Restaurant Supplies	971	3,148		3,153			0		0	
Rock Shop	1,293	2,910		3,153		50%	1	50%	0	
Roof Deck	2,358	2,423		3,153			2		0	
RV Cleaning Service	108	4,526		3,153		100%	0	0%	0	•••
Sales Presentation	934	3,174		3,153			0	0%	0	•••
Sawmill Supplies	502	3,651	2	3,153	1	50%	1	50%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Scientist	1,761	2,667	2	3,153	2	100%	0	0%	0	0%
Screen Manufacturers Equipment and Supplies	545	3,589	2	3,153	0	0%	2	100%	0	0%
Seafood Brokers	733	3,356	2	3,153	2	100%	0	0%	0	0%
Seat Belts	1,462	2,818	2	3,153	2	100%	0	0%	0	0%
Septic Tank Manufacturers	1,131	3,032	2	3,153	1	50%	1	50%	0	0%
Sewage Treatment Equipment	759	3,334	2	3,153	1	50%	1	50%	0	0%
Sheetrock Contractors	1,199	2,973	2	3,153	1	50%	1	50%	0	0%
Shoe Shining	622	3,481	2	3,153	2	100%	0	0%	0	0%
Showcases	406	3,798	2	3,153	0	0%	2	100%	0	0%
Siding Cleaning	578	3,548	2	3,153	2	100%	0	0%	0	0%
Sign Letters	1,325	2,896	2	3,153	2	100%	0	0%	0	0%
Sign Maintenance	1,047	3,090	2	3,153	0	0%	2	100%	0	0%
Sink Manufacturers	1,551	2,777	2	3,153	0	0%	2	100%	0	0%
Ski Repair	318	3,943	2	3,153	1	50%	1	50%	0	0%
Slate	373	3,849	2	3,153	0	0%	2	100%	0	0%
Smelters	277	4,028	2	3,153	0	0%	1	50%	1	50%
Soda Fountain Shop	288	3,999	2	3,153	1	50%	1	50%	0	0%
Sound Control Structures	323	3,923	2	3,153	1	50%	1	50%	0	0%
Speedometer	2,109	2,513	2	3,153	2	100%	0	0%	0	0%
Sport Fishing	544	3,593	2	3,153	0	0%	2	100%	0	0%
Spring Manufacturers	1,004	3,107	2	3,153	1	50%	1	50%	0	0%
Stair Tread	570	3,557	2	3,153	1	50%	1	50%	0	0%
Steel Fabrication Equipment	669	3,438	2	3,153	1	50%	1	50%	0	0%
Steel Mill	1,180	2,990	2	3,153	1	50%	1	50%	0	0%
Steering Repair	350	3,884	2	3,153	0	0%	2	100%	0	0%
Steering System	600	3,512	2	3,153	2	100%	0	0%	0	0%
Stock Quotation	712	3,382	2	3,153	2	100%	0	0%	0	0%
Storage	44	4,862	2	3,153	1	50%	1	50%	0	0%
Sugar Brokers	19	5,101	2	3,153	1	50%	1	50%	0	0%
Table Suppliers	22	5,073	2	3,153	1	50%	1	50%	0	0%
Tank Inspection	2,053	2,535	2	3,153	1	50%	1	50%	0	0%
Tank Repair	1,054	3,081	2	3,153	2	100%	0	0%	0	0%
Tanners	142	4,393	2	3,153	1	50%	0	0%	1	50%
Tape Recorder Sales	82	4,636	2	3,153	0	0%	2	100%	0	0%
Telecommunication Design	2,888	2,274	2	3,153	1	50%	1	50%	0	0%
Telecommunications	1,707	2,695	2	3,153	2	100%	0	0%	0	0%
Telephone Answering Systems	4,299	1,969	2	3,153	0	0%	1	50%	1	50%
Terraseeding	8	5,243	2	3,153	2	100%	0	0%	0	0%
Textile Mill Supplies	351	3,882	2	3,153	2	100%	0	0%	0	0%
Threat and Fraud Assessment	344	3,892	2	3,153	2	100%	0	0%	0	0%
Time Cards	2,417	2,409	2	3,153	2	100%	0	0%	0	0%
Tobacco Equipment	66	4,712	2	3,153	1	50%	1	50%	0	0%
Tobacco Machines	151	4,364	2	3,153	1	50%	1	50%	0	0%
Tool and Die Supplies	678	3,425	2	3,153	1	50%	1	50%	0	0%
Tool Holders	1,372	2,870	2	3,153	2	100%	0	0%	0	0%
Towel Supply Service	1,093	3,057	2	3,153	1	50%	1	50%	0	0%
Toy Making Supplies	751	3,343	2	3,153	1	50%	1	50%	0	0%
Trademark Attorney	1,280	2,920	2	3,153	2	100%	0	0%	0	0%
Tree Service Equipment	1,231	2,955	2	3,153	2	100%	0	0%	0	0%
Trenching Contractors	1,639		2	3,153	2		0	0%	0	0%
Truck Lettering	639	3,462	2	3,153	1	50%	1	50%	0	0%
Truck Refrigeration Equipment	979	3,140	2	3,153	2	100%	0	0%	0	0%
Truck Wash	1,621	2,739		3,153	1	50%	1	50%	0	0%
									-	
Trusses	3,476	2,127	2	3,153	2	100%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Typewriter Supplies	100	4,564	2	3,153	2	100%	0	0%	0	0%
Unemployment Representation	245	4,105	2	3,153	1	50%	1	50%	0	0%
Used Building Materials	1,091	3,059	2	3,153	0	0%	2	100%	0	0%
UV Lamp	160	4,339		3,153	2	100%	0	0%	0	0%
Valve	2,933	2,265		3,153	0	0%	2	100%	0	0%
Venetian Blind Parts	411	3,791	2	3,153	2	100%	0	0%	0	0%
Ventilating Contractors	1,963	2,573		3,153	1	50%	1	50%	0	0%
Video Equipment Repair	2,447	2,395		3,153	2	100%	0	0%	0	0%
Vinvl Decking	, 974	3,144		3,153	2		0	0%	0	0%
Voice Mail	443	3,744		3,153	1	50%	1	50%	0	
Water Hauling Truck	2,523	2,378		3,153	2		0	0%	0	
Water Leak Detector	1,990	2,559		3,153	1	50%	1	50%	0	
Weatherization	2,805	2,297	2	3,153	2	100%	0	0%	0	
Welcome Services	1,500	2,793		3,153	1	50%	1	50%	0	
Whirlpool Bathtubs	822	3,279		3,153	1	50%	1	50%	0	
Wholesale Boys Clothing	223	4,163		3,153	2	100%	0	0%	0	
Wholesale Fruits and Vegetables	4,696	1,898		3,153	2	50%	1	50%	0	
Wholesale Liquor	1,478	2,810		3,153	2		0	0%	0	
Wholesale Pharmacy	532	3,615		3,153	2		0	0%	0	
Wholesale Pumps	1,983	2,563		3,153	2		0	0%	0	
	1,983	2,563		3,153	2	100%	0	0%	0	
Wholesale Telephones	242			3,153	Z	50%	1	50%	0	0.10
Wholesale Video Tapes	938	4,113			1		-		0	0.0
Wine Cellar		3,169		3,153	0	0%	2	100%	-	
Winemaking Supplies	1,279	2,921	2	3,153	2	100%	0	0%	0	
Wiring Harness	919	3,188		3,153	1	50%	1	50%	0	
Zoo Animals	2,745	2,319		3,153	1	50%	1	50%	ő	0.0
Accessories	15	5,148		3,492	1	100%	0	0%	0	0.0
Accounting and Bookkeeping Machines	1,762	2,666		3,492	0	0%	1	100%	0	0.0
Acid	136	4,416		3,492	1	100%	0	0%	0	0.0
Acoustic Ceiling Removal	691	3,405		3,492	0	0%	1	100%	0	0.0
Actuary	538	3,604		3,492	1	100%	0	0%	0	0.0
Ad Word Sponsorship	90	4,600		3,492	0	0%	1	100%	0	
Adhesive	3,392	2,145		3,492	1	100%	0	0%	0	0.0
Adhesives and Gluing Equipment	321	3,929	1	3,492	1	100%	0	0%	0	0.0
Adoption Attorney	1,049	3,087	1	3,492	1	100%	0	0%	0	0.0
Adult Care	158	4,344		3,492	1	100%	0	0%	0	0.0
Aerial Applicators	707	3,385		3,492	1	100%	0	0%	0	0 /0
Air Compressors	2,044	2,538		3,492	1	100%	0	0%	0	
Air Curtains	201	4,213		3,492	0	0%	1	100%	0	
Air Duct Restoration	717	3,372		3,492	0	0%	1	100%	0	
Air Pollution Control	1,126	3,037		3,492	0	0%	1	100%	0	
Aircraft Ferry	320	3,934	1	3,492	0	0%	1	100%	0	
Aircraft Upholstery	213	4,188	1	3,492	1		0	0%	0	0%
Analytical Chemist	686	3,413	1	3,492	0		1	100%	0	0%
Anti-Freeze	163	4,329	1	3,492	1	100%	0	0%	0	0%
Antique Oriental Rugs	115	4,485	1	3,492	0	0%	1	100%	0	0%
Antiques	25	5,038	1	3,492	1	100%	0	0%	0	0%
Apprenticeship Programs	540	3,602		3,492	0	0%	1	100%	0	0%
Aprons	46	4,842	1	3,492	0	0%	1	100%	0	0%
Archery Range	452	3,726		3,492	0	0%	1	100%	0	0%
Art and Culture	22	5,073		3,492	0	0%	1	100%	0	0%
Artificial Food	165	4,321		3,492	1		0	0%	0	0%
Artificial Limbs	123	4,455		3,492	1		0	0%	0	
					-		9		÷	
Auto Distributor	94	4,583	1	3,492	1	100%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Axle Repair	0	5,444	1	3,492	1	100%	0	0%	0	0%
Baby Formula Service	168	4,312	1	3,492	1	100%	0	0%	0	0%
Bamboo Products	1,181	2,988	1	3,492	0	0%	1	100%	0	0%
Bar Manufacturers	173	4,302	1	3,492	1	100%	0	0%	0	0%
Base Metals	225	4,158	1	3,492	0	0%	1	100%	0	0%
Baseball	18	5,112	1	3,492	1	100%	0	0%	0	0%
Beauty	39	4,912	1	3,492	0	0%	1	100%	0	0%
Bedspreads - Retail	142	4,393	1	3,492	0	0%	1	100%	0	0%
Beer Dispensing and Cooling Equipment	970	3,149	1	3,492	1	100%	0	0%	0	0%
Belting Supplies	838	3,264	1	3,492	0		1	100%	0	0%
Binoculars	1,051	3,086	1	3,492	1	100%	0	0%	0	
Blowers	629	3,470	1	3,492	0		1	100%	0	
Blueprinting	1,479	2,809	1	3,492	1	100%	0	0%	0	
Boat Launch	221	4,169	1	3,492	0		1	100%	0	
Bond Insurance	1,953	2,574	1	3,492	0		1	100%	0	
Book Covers	255	4,076	1	3,492	1	100%	0	0%	0	
Bottles	235	5,444	1	3,492	0		1	100%	0	
Box Making Equipment	954	3,157	1	3,492	1	100%	0	0%	0	
Brake Shoe Bonding and Exchanging	111	4,503	1	3,492	0		1	100%	0	
Brass Products	466	3,700	_	3,492	1	100%	0	0%	0	
Brick Pizza Oven	400	3,700	1	3,492	0		1	100%	0	
Brick Preservative	587	3,535	1	3,492	0		1	100%	0	0 /0
Bridal & Millinery Supplies	157	4,350		3,492	0		1	100%	0	0 /0
Bridal Registry	582	3,540	1	3,492	0		1	100%	0	
	761	3,340		3,492	1	100%	0	0%	0	
Bronzing Brush Manufacturers	166	4,319	1	3,492	1		0	0%	0	0.10
Buckets	86	4,319		3,492	0		1	100%	0	0 /0
Buffing and Polishing Equipment	590	3,532	1	3,492	0		1	100%	0	0 /0
					0	100%	1		0	0 /0
Building Envelope Restoration	236 790	4,125 3,307	1	3,492 3,492	1		0	<u>0%</u> 0%	0	0 /0
Burial Assistance			1		1	100%	0		0	
Burial Vaults	950	3,162	1	3,492	0		1	100%	\$	0 /0
Bus Manufacturers	312	3,953	1	3,492	1	100%	0	0%	0	
Bushings	56	4,769	1	3,492	1	100%	0	0%	0	0 /0
Business Writer	2,461	2,389	1	3,492	1	100%	0	0%	0	0 /0
Cabinet Organizers	571	3,556	1	3,492	1	100%	0	0%	0	0 /0
Cable Splicing	704	3,389	1	3,492	1	100%	0	0%	0	0.10
Calligrapher	531	3,617	1	3,492	0		1	100%	0	0 /0
Canada Debt Settlement	40	4,899	1	3,492	0		1	100%	0	
Candle Making Supplies	1,555	2,774	1	3,492	1	100%	0	0%	0	
Caning Supplies	74	4,673	1	3,492	1	100%	0	0%	0	
Car Steam Cleaning	537	3,610	1	3,492	1	100%	0	0%	0	
Caregiver Resources	3,042	2,237	1	3,492	1	100%	0	0%	0	
Cargo Stabilizing Devices	189	4,257		3,492		100%	0	0%	0	
Casters	740	3,354	1	3,492	1	100%	0	0%	0	
Catalog Designers	478	3,681	1	3,492	1	100%	0	0%	0	
Caves	38	4,926		3,492	1		0		0	
Cellulite Treatment	243	4,110		3,492	0		1	100%	0	
Chain Letter	1,754	2,670		3,492	0		1	100%	0	
Chains	502	3,651	1	3,492	1		0		0	
Change Machine	179	4,284		3,492	1		0		0	
Changing Tires	392	3,815		3,492	1	100%	0	0%	0	0%
Charity - Child Sponsorship	1,135	3,026		3,492	0		1	100%	0	0%
Charity - Civil Rights	1,029	3,096	1	3,492	1	100%	0	0%	0	0%
Charity - Police & Firefighter Organizations	6,845	1,599		3,492	0		1	100%	0	0.0
Check Protection	854	3,248	1	3,492	1	100%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Chemical Production	1,583	2,757	1	3,492	0	0%	1	100%	0	0%
Chess Instruction	428	3,774	1	3,492	1	100%	0	0%	0	0%
Child Advocacy Lawyer	279	4,022	1	3,492	0	0%	1	100%	0	0%
Children and Infants	0	5,444	1	3,492	0	0%	1	100%	0	0%
Chimney Liners	433	3,763		3,492	1	100%	0	0%	0	0%
Church Furniture	959	3,153	1	3,492	1	100%	0	0%	0	0%
Circuit Breaker	451	3,731	1	3,492	1	100%	0	0%	0	0%
Circus Animal Foods	389	3,825	1	3,492	1	100%	0	0%	0	0%
Citizen Band Radios	1,111	3,047	1	3,492	1	100%	0	0%	0	0%
Clean Room Installation	, 545	3,589		3,492	0		1	100%	0	0%
Clergy	472	3,695		3,492	0		0	0%	1	100%
Coal Mining	452	3,726		3,492	1	100%	0	0%	0	
Coat Manufacturers	23	5,061	1	3,492	1	100%	0	0%	0	
Collaborative Divorce Attorney	448	3,738		3,492	0		1	100%	0	
Commercial Doors	3,324	2,164		3,492	1	100%	0	0%	0	
Commercial Sewing Machine	0	5,444		3,492	0		1	100%	0	
Commodity Broker	5,704	1,747	1	3,492	0		1	100%	0	
Composter	213	4,188	_	3,492	0		1	100%	0	
Composing Toilet	202	4,210		3,492	0	0%	1	100%	0	
Computer Bulletin Boards	729	3,358		3,492	0		1	100%	0	
Concrete Mixers	874	3,231	1	3,492	0	0%	1	100%	0	
Concrete Reinforcements	1,745	2,673	1	3,492	0		1	100%	0	0 /0
Concrete Removal	564	3,568		3,492	1	100%	0	0%	0	0.0
Consulates	291	3,989	1	3,492	1	100%	0	0%	0	
	330	3,989		3,492	0		-	100%	0	
Consultant		1,642	1	3,492	1		1	0%	0	070
Consumer Fraud Lawyers	6,486				1		-		0	0.00
Conveyor	4,429 514	<u>1,943</u> 3,641	1	3,492 3,492	1		0	0%	0	0.0
Coppersmith	_		_		1		0	0%	0	0.0
Copywriter	2,916	2,268	1	3,492	1	100%	0	0%	0	070
Cottage rentals	0	5,444		3,492	1	100%	0	0%	•	0.0
Cotton Ginning	114	4,489		3,492	1	100%	0	0%	0	0.0
Cotton Waste	17	5,124		3,492	0		1	100%	0	
Counseling	411	3,791	1	3,492	0		1	100%	0	0.0
Crane Parts	112	4,497	1	3,492	0		1	100%	0	0.0
Crisis Intervention Services	850	3,253	1	3,492	1	100%	0	0%	0	0.0
Crushing and Pulverizing	182	4,278	1	3,492	1	100%	0	0%	0	0 /0
Cryogenics	1,094	3,055	1	3,492	0		0	0%	1	100%
Culverts	328	3,921	1	3,492	0		1	100%	0	0.0
Custom Broker	5,009	1,848		3,492	1	100%	0	0%	0	
Custom Tile Painting	232	4,136	1	3,492	0		0	0%	1	100%
Dairy Equipment	833	3,271	1	3,492	1	100%	0	0%	0	
Dance	66	4,712	1	3,492	1	100%	0	0%	0	
Data Processing Equipment	531	3,617		3,492	0		1	100%	0	
Data Processing Equipment Maintenance	158	4,344		3,492		100%	0		0	
Debris Box Service	83	4,632		3,492		100%	0	0%	0	0%
Decorative Balls	116	4,481		3,492	1		0		0	
Defense Contractors	2,145	2,501		3,492	0		1		0	0%
Die Cutting	546	3,588		3,492	1		0		0	
Die Cutting Machine	108	4,526	1	3,492	0		1		0	0%
Doll Making Supplies	121	4,461	1	3,492	1		0		0	0%
Dome Structures	138	4,410	1	3,492	0		1	100%	0	0%
Domestic Abuse Services	209	4,198	1	3,492	0	0%	1	100%	0	0%
Door Closes and Checks Repair	236	4,125	1	3,492	0	0%	1	100%	0	0%
Door Frame	692	3,403	1	3,492	1	100%	0	0%	0	0%
Drapery and Curtain Fabrics Retail	1,244			3,492		100%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Drapery Installation Service	1,468	2,815	1	3,492	1	100%	0	0%	0	0%
Drawing Supplies	831	3,273	1	3,492	0	0%	1	100%	0	0%
Dredge	579	3,544	1	3,492	0	0%	1	100%	0	0%
Dress Trimmings	355	3,878	1	3,492	1	100%	0	0%	0	0%
Dressmaking School	64	4,720	1	3,492	0	0%	1	100%	0	0%
Drill Press	65	4,717	1	3,492	0	0%	1	100%	0	0%
Drilling Equipment	1,215	2,964	1	3,492	0	0%	1	100%	0	0%
Drug Addiction Treatment	3,479	2,125	1	3,492	1	100%	0	0%	0	0%
Drug Brokers	1,342	2,891	1	3,492	1	100%	0	0%	0	0%
Dry Erase Board	316	3,947	1	3,492	0	0%	1	100%	0	0%
Dry Ice	500	3,659	1	3,492	1	100%	0	0%	0	0%
Drywall Texture	1,634	2,734	1	3,492	0		1	100%	0	0%
Dust Control Material	191	4,251	1	3,492	1	100%	0	0%	0	0%
Dyes	177	4,291	1	3,492	1	100%	0	0%	0	0%
Economic Development Organizations	2,842	2,287	1	3,492	0	0%	1	100%	0	0%
Electric Switchboard	602	3,510	1	3,492	1	100%	0	0%	0	0%
Electrical Discharge Machines	595	3,522	1	3,492	1	100%	0	0%	0	0%
Electrolysis	5,170	1,820	1	3,492	1	100%	0	0%	0	0%
Elevator Parts	281	4,018	1	3,492	0		1	100%	0	0%
Eminent Domain Lawyer	234	4,130	1	3,492	0		1	100%	0	0%
Energy	12	5,191	1	3,492	1	100%	0	0%	0	0%
Engine Parts	37	4,933	1	3,492	1	100%	0	0%	0	0%
Engine Starter	502	3,651	1	3,492	1	100%	0		0	0%
Engraved Stationery	409	3,795	1	3,492	0	0%	1	100%	0	0%
Engraving Supplies	854	3,248		3,492	1	100,0	0	0%	0	0.0
Environmental Services	93	4,589	1	3,492	1	100%	0	0%	0	0%
Equine Therapy	703	3,391	1	3,492	0		1	100%	0	0%
Erosion Control	4,394	1,949		3,492	0		1	100%	0	0.0
Escort Service	3,212	2,189		3,492	0		0	0%	1	100%
Estate Sales	388	3,830	1	3,492	0		1	100%	0	0.10
Evaporating Apparatus	181	4,282	1	3,492	0	0%	1	100%	0	0%
Exhibit Design	1,849	2,631	1	3,492	0		1	100%	0	
Experimental Work	50	4,812	1	3,492	1	100%	0	0%	0	0.0
Fabric Binding	99	4,567	1	3,492	0	0%	1	100%	0	0%
Factors	1,306	2,905		3,492	1	100%	0	0%	0	0.0
Fallout Shelter Equipment and Supplies	88	4,609		3,492	1	100%	0	0%	0	0.0
Family Planning	194	4,239		3,492	0		1	100%	0	0 /0
Fan	5	5,290		3,492	1	100%	0	0%	0	
Feedlot	205	4,203		3,492	0		1	100%	0	
Fiber Products	330	3,918	1	3,492	1	100%	0	0%	0	
Fiberglass	198	4,222	1	3,492	1	100%	0	0%	0	
Fiberglass Fabrication	1,205	2,968		3,492	0		1	100%	0	
Fiberglass Products	1,512	2,790		3,492	0		1	100%	-	
Film Scrap	120	4,466		3,492	0			100%	0	
Fish By-Products	164	4,327		3,492	1	100%	0	0%		
Fish Oil	25	5,038		3,492	0			100%	0	
Fishing Gear	0	5,444		3,492	1		0			
Fishing License	24	5,046		3,492	1		0		0	
Fishing Pier	419	3,785		3,492			0		0	
Fishing Tackle Parts	499	3,661		3,492	0		1	100%		
Flag Manufacturers	929	3,178		3,492	1		0	0%	0	
Flag Poles	1,581	2,758		3,492	0		1		0	
Flavoring Extracts	619	3,486		3,492		100%	0	0%	0	
Flood Assistance	1,519	2,785		3,492	1		0			
Floor Machine Repair	193	4,243	1	3,492	0	0%	1	100%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/ 0
TOTAL	145,183,427		799,502		633,894	79 %	151,369	19%	14,238	2%
Flower Broker	591	3,528	1	3,492	1	100%	0	0%	0	0%
Food Industry	30	4,991	1	3,492	0	0%	0	0%	1	100%
Food Service Consultants	770	3,320	1	3,492	0	0%	1	100%	0	0%
Foreclosed Property Remodeling	1,537	2,784	1	3,492	1	100%	0	0%	0	0%
Forester Consulting	2,728	2,324	1	3,492	1	100%	0	0%	0	0%
Freight Consolidation	983	3,132	1	3,492	0	0%	1	100%	0	0%
Freight Container	6	5,270	1	3,492	1	100%	0	0%	0	0%
Fumigation	771	3,319	1	3,492	1	100%	0	0%	0	0%
Funeral Insurance	2,606	2,351	1	3,492	1	100%	0	0%	0	0%
Fur Accessories	751	3,343	1	3,492	1		0	0%	0	0%
Game Birds	216	4,179	1	3,492	0		1	100%	0	
Game Farm	574	3,553	1	3,492	0		0	0%	1	100%
Garment Restoration	243	4,110	1	3,492	1	100%	0	0%	0	
Gas Well Drilling	988	3,123	1	3,492	1	100%	0	0%	0	0%
Gears	628	3,472	1	3,492	0		1	100%	0	
Generator Repair	41	4,890	1	3,492	0		1	100%	0	
Geologist	629	3,470	1	3,492	0		1	100%	0	
Geothermal Drilling	475	3,691	1	3,492	1	100%	0	0%	0	
Glass Printer	236	4,125	1	3,492	0		1	100%	0	
Golf	230	5,073	1	3,492	1	100%	0	0%	0	
Golf Equipment Repair	287	4,004	1	3,492	0		1	100%	0	
Graffiti Removal	182	4,278	1	3,492	0		1	100%	0	0.0
Grating	135	4,422	1	3,492	1		0	0%	0	0.0
Greeting Card Manufacturers	249	4,091	1	3,492	1		0	0%	0	
Grinding Wheel	58	4,757	1	3,492	0		1	100%	0	
Grinding Wheel Dresser	55	4,775	1	3,492	1		0	0%	0	0,0
Grouting Compounds	531	3,617	1	3,492	1		0	0%	0	0 / 0
Guard Dogs	1,573	2,762	1	3,492	0		1	100%	0	0 / 0
Hair Care	48	4,825	1	3,492	1	100%	0	0%	0	0 / 0
Hair Pieces	48	5,191	1	3,492	0		1	100%	0	070
Hammock	95	4,581	1	3,492	0	100%	0	0%	0	0.0
Handbag Manufacturers	444	3,743	1	3,492	0		1	100%	0	0.0
	762	3,330	1	3,492	0	100%	0	0%	0	
Harness Assembly	1,161	3,004		3,492	1	100%	0	0%	0	0.0
Hay	,		1		0		0	100%	0	0.0
Hinge	197 256	4,228 4,074	1	3,492 3,492	0	0% 100%	0	0%	0	0 / 0
Hog Farm Holistic Schools	2,117	2,510	1	3,492	0		0	100%	0	0.0
Home Elevator	2,117	2,310	1	3,492	0		1	100%	0	0.10
Home Management	374	3,848	1	3,492	1	100%	0	0%	0	
· · · · · · · · · · · · · · · · · · ·	278		_		0		0	100%	0	
Horse Race Handicapping		4,025	1	3,492	0	100%	-	0%	0	
Horseshoeing	671	3,436	1	3,492	1	100%	0	0%	0	
Horseshoeing Tools	388	3,830	1	3,492	1		•		0	
Hose Couplings	746	3,347		3,492		100%	0	0%	-	
House Leveling	28	5,005	1	3,492	0	0% 100%			0	
Household Appliances	98	4,572	1	3,492	1		0	0%	0	
Hydraulic Cylinder	1,839	2,635		3,492	1		0		0	
Ice Cream	16	5,137		3,492	1	100%	0		0	
Ice Melting Equipment	310	3,958		3,492	1		0		0	
Indoor Sky Diving	140	4,402		3,492					0	
Industrial Consultants	2,207	2,481	1	3,492	1		0		0	
Industrial Doors	162	4,334		3,492	0			100%	0	
Industrial Feeders	274	4,035		3,492	1		0	0%	0	
Industrial Hygiene Consultants	1,303	2,906		3,492	0		1	100%	0	
Industrial Oil	827	3,276		3,492	0		1	100%	0	0.0
Industrial Washing Machine	67	4,702	1	3,492	0	0%	1	100%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Industrial Waste Compactor	884	3,219	1	3,492	0	0%	1	100%	0	0%
Inspection Devices Industrial	1,396	2,857	1	3,492	0	0%	1	100%	0	0%
Insulation Removal	395	3,812	1	3,492	1	100%	0	0%	0	0%
Insurance Adjuster Training	688	3,410	1	3,492	1	100%	0	0%	0	0%
Insurance Inspection	4,321	1,962	1	3,492	0	0%	1	100%	0	0%
Irrigation	443	3,744	. 1	3,492	0	0%	1	100%	0	0%
Jewelry Advisory Service	468	3,699	1	3,492	1	100%	0	0%	0	0%
Jewelry Polishing	586	3,537	1	3,492	1	100%	0	0%	0	0%
Juvenile Attorney	178	4,288		3,492	1	100%	0	0%	0	0%
Kerosene	71	4,683	1	3,492	1	100%	0	0%	0	0%
Kite	321	3,929	1	3,492	1	100%	0	0%	0	0%
Knife Sharpening	1,383	2,865	1	3,492	1	100%	0	0%	0	0%
Knit Fabric	81	4,639	1	3,492	0	0%	1	100%	0	0%
Knit Goods Manufacturer	211	4,194	1	3,492	1	100%	0	0%	0	0%
Knitting Machine	117	4,477	1	3,492	1	100%	0	0%	0	0%
Kosher Food	343	3,895	1	3,492	1	100%	0	0%	0	0%
Labor Contractor	2,257	2,462	1	3,492	0	0%	1	100%	0	0%
Laces	42	4,883	1	3,492	1	100%	0	0%	0	0%
Landlord Tenant Lawyer	2,262	2,461	1	3,492	0		0	0%	1	100%
Latex	382	3,840		3,492	0		1	100%	0	0%
Lead Products	186	4,267		3,492	0	0%	1	100%	0	0%
Lead Renovator	21	5,083		3,492	0	0%	1	100%	0	0%
Leaf Blower	113	4,494	. 1	3,492	1	100%	0	0%	0	0%
Leak Detecting Equipment	1,934	2,581	1	3,492	1	100%	0	0%	0	0%
Lettering Machines	111	4,503		3,492	0		1	100%	0	
Library Supplies	205	4,203		3,492	1		0	0%	0	0.0
Life Raft Inflation Equipment	120	4,466		3,492	1	100,0	0	0%	0	0.0
Lift Kits	650	3,452		3,492	1	100,0	0	0%	0	0.0
Light Fixture Repair	1,585	2,754		3,492	1	100%	0	0%	0	0.0
Light Plant	40	4,899		3,492	0		1	100%	0	0.0
Light Tubes	0	5,444		3,492	0		1	100%	0	0.0
Lighting Fixture Manufacturers	11	5,208		3,492	1		0	0%	0	
Livestock Buyer	339	3,902		3,492	0		1	100%	0	0.0
Lobbyist	5,157	1,822		3,492	1	100%	0	0%	0	0.0
Lubricating System	458	3,717		3,492	0		1	100%	0	0.0
Luggage Covers	77	4,656		3,492	0		1	100%	0	0.0
Luggage Manufacturers Equipment and Supplies	237	4,124	1	3,492	0		1	100%	0	0.10
Magician	798	3,301	1	3,492	1	100%	0	0%	0	
Maid Service	245	4,105		3,492	1	100%	0	0%	0	
Managed Service Provider	1,093	3,057		3,492	0		1	100%	0	
Marble Cleaning	3,425	2,136		3,492	1	100%	0	0%	0	
Marine Insurance	1,095	3,053		3,492	1	100%	0	0%	0	
Marine Salvage	543	3,596		3,492		100%	0	0%	-	
Market Analysis	4	5,316		3,492		100%	0	0%	-	
Marriage Broker	1,278	2,924		3,492			1	100%		
Mathematician	82	4,636		3,492		100%	0			
Measuring Machine	480	3,677		3,492		100%	0			
Meat Packing Supplies	408	3,796		3,492	1		0			
Mechanical Stripping	58	4,757		3,492					0	
Medical Equipment Repair	441	3,748		3,492			0			
Medication	4	5,316		3,492				100%	0	
Meeting Management	763	3,329		3,492			1	100%	0	
Messenger Service	2,460	2,391		3,492			0	0%	0	
Metal	26	5,026		3,492			1	100%		
Metal and Glass Etched Products	759	3,334	· 1	3,492	0	0%	1	100%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Metal Detectors	2,412	2,410	1	3,492	1	100%	0	0%	0	0%
Metal Finishers Supplies	721	3,366	1	3,492	1	100%	0	0%	0	0%
Metal Heat Treating	1,180	2,990	1	3,492	1	100%	0	0%	0	0%
Metal Powder Fabricators	1,593	2,750	1	3,492	1	100%	0	0%	0	0%
Metallurgy	195	4,234	1	3,492	1	100%	0	0%	0	0%
Milk Distributors	290	3,993	1	3,492	0	0%	0	0%	1	100%
Mobile Home Foundation	19	5,101	1	3,492	0	0%	1	100%	0	0%
Model Car Racing	366	3,857	1	3,492	0	0%	1	100%	0	0%
Modeling and Simulation	173	4,302	1	3,492	0	0%	1	100%	0	0%
Molding	2,228	2,475	1	3,492	1	100%	0		0	0%
Monogram Machine	54	4,783	1	3,492	1	100%	0		0	0%
Motel Reservations	541	3,599	1	3,492	1	100%	0		0	0%
Motion Picture Special Effects	178	4,288	1	3,492	0	0%	0	100%	0	0%
		4,288			-	0%	1	100%	0	0%
Motor Home Carpet and Upholstery Cleaning	70 248	4,687 4,096	1	3,492	0	100%	1		0	
Movie Advertising				3,492	-	100%	0	100%	0	0%
Moving Assistance	212	4,191	1	3,492	0		1		Ű	
Moving Sales	926	3,180	1	3,492	0	0%	1	100%	0	0%
Mowing Tractor	430	3,770		3,492	0	0%	1	100%	0	0%
Mural	1,456	2,820	1	3,492	0	0%	1	100%	0	0%
Music	83	4,632	1	3,492	0	0%	1	100%	0	0%
Name Plate Holders	53	4,788		3,492	1	100%	0	0%	0	0%
Nephrologist	591	3,528	1	3,492	0	0%	1	100%	0	0%
New Textbooks	0	5,444	1	3,492	0	0%	1	100%	0	0%
Non-Electric Wire and Cable	1,573	2,762	1	3,492	0	0%	0	0%	1	100%
Nuclear Energy Consultants	228	4,144	1	3,492	0	0%	1	100%	0	0%
Numismatics	1,745	2,673	1	3,492	1	100%	0	0%	0	0%
Nurse Practitioner	1,899	2,594	1	3,492	1	100%	0	0%	0	0%
Nursing Home Information	2,254	2,463	1	3,492	0	0%	1	100%	0	0%
Odor Neutralizer	2,364	2,422	1	3,492	1	100%	0	0%	0	0%
Office Equipment Manufacturers	3	5,346	1	3,492	0	0%	1	100%	0	0%
Office Furniture Installation	12,556	1,197	1	3,492	1	100%	0	0%	0	0%
Oil	15	5,148	1	3,492	1	100%	0	0%	0	0%
Oil Crude Purchasing	1,341	2,892	1	3,492	0	0%	1	100%	0	0%
Oil Handling Equipment	607	3,502	1	3,492	1	100%	0		0	0%
Oil Mill Machinery	74	4,673	1	3,492	1	100%	0		0	0%
Oil Refinery Equipment	323	3,923	1	3,492	0	0%	1	100%	0	0%
Oil Tank Installation	136	4,416	1	3,492	0	0%	1	100%	0	0%
Oil Well Drilling Mud	119	4,470	1	3,492	1	100%	0		0	0%
Oilfield Service	16,870	997	1	3,492	0	0%	0		1	100%
Opera Company	222	4,165	1	3,492	0	0%	1	100%	0	
· · · ·	92	4,103	1	3,492	0	100%	1	0%	0	0%
Optometry	-	3,254	_		0	0%	0	100%	0	
Organ Repair	849			3,492	-	0%	1	100%	0	
Organic Fertilizer	1,344	2,890		3,492	0		_		-	
Organs	1,257	2,940		3,492	0	0%		100%	0	
Oriental Goods	790	3,307		3,492	0	0%		100%	0	0%
Ornamental Glass	40	4,899		3,492	0	0%		100%	0	0%
Ornamental Iron Contractor	1,873	2,616		3,492	1	100%			0	0%
OTR Truck Driver Tax Return Preparation	389	3,825		3,492	0	0%		100%	0	0%
Outplacement Consultant	1,513	2,789		3,492	1	100%			0	
Ozone Machine	1,549	2,780		3,492	1	100%			0	0%
Packaging Machinery	2,314	2,439	1	3,492	1	100%	0	0%	0	0%
Paint Removal	1,918	2,588	1	3,492	0	0%	1	100%	0	0%
Pants	6	5,270		3,492	0	0%	1	100%	0	0%
Paramedic	110	4,510		3,492	0	0%		100%	0	0%
Parapsychologist	199			3,492	-	0%		100%	0	
	199	.,==1		5,:52	0	0.0			0	0.0

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled		Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Parking Garage Equipment	564	3,568	1	3,492	0	0%	1	100%	0	0%
Paternity Test	538	3,604	1	3,492	0	0%	1	100%	0	0%
Pay Phones	142	4,393	1	3,492	0	0%	1	100%	0	0%
Peanut Products	246	4,103	1	3,492	0	0%	1	100%	0	0%
Perlite	203	4,209	1	3,492	1	100%	0	0%	0	0%
Pharmaceutical Equipment	226	4,155	1	3,492	1	100%	0	0%	0	0%
Pharmaceutical Scientist	169	4,310	1	3,492	0	0%	0	0%	1	100%
Photo Finishing Wholesale	518	3,636	1	3,492	0	0%	1	100%	0	0%
Photographic Mounts	806	3,295	1	3,492	1	100%	0	0%	0	0%
Picnic Supplies	70	4,687	1	3,492	0	0%	1	100%	0	0%
Picture Frame Repair	308	3,962	1	3,492	0	0%	1	100%	0	0%
Pile Driving	818	3,285	1	3,492	1	100%	0		0	0%
Pine Straw	780	3,315	1	3,492	1	100%	0		0	0%
Pipe Fittings	1,134	3,029	1	3,492	1	100%	0		0	0%
Pipe Inspection	1,063	3,025	1	3,492	0	0%	1	100%	0	
Pipe Lining	4,138	2,006	1	3,492	1	100%	0		0	0%
Pipe Reconditioning	88	4,609	1	3,492	0	0%	1	100%	0	0%
Pistons	190	4,009	1	3,492	0	0%	0		1	100%
Pitching Machine	158	4,344	1	3,492	0	0%	1	100%	1	0%
Planetarium	138	4,344	1	3,492	0	0%	1	100%	0	0%
	78		1		0	100%	1		0	0%
Plaster Products Ornamental	1,126	4,652 3,037	Ŧ	3,492	1	100%	0	0% 0%	0	0%
Plastic Foam			1	3,492	1		0		ů	
Plastic Labels	752	3,341	1	3,492	1	100%	0		0	
Plastic Lamination	1,141	3,019	1	3,492	0	0%	1	100%	0	0.0
Plastic Sheets	1,409	2,847	1	3,492	0	0%	1	100%	0	
Plastic Tanks	1,377	2,868	1	3,492	1	100%	0		0	0%
Plating Equipment	343	3,895	1	3,492	1	100%	0		0	0%
Podiatrist Supplies	163	4,329	1	3,492	0	0%	1	100%	0	0%
Pool Hall	1,119	3,042	1	3,492	1	100%	0	0,0	0	0%
Posters	2,883	2,275	1	3,492	0	0%	1	100%	0	0%
Potato Chips	288	3,999	1	3,492	1	100%	0		0	0%
Poultry	387	3,834	1	3,492	1	100%	0		0	0.0
Power Plant Equipment	512	3,643	1	3,492	1	100%	0		0	0%
Pregnancy	1	5,406	1	3,492	0	0%	0		1	100%
Printer Ink	476	3,688	1	3,492	0	0%	1	100%	0	0%
Printing Materials	0	5,444	1	3,492	0	0%	1	100%	0	0%
Projector Screen	4	5,316	1	3,492	1	100%	0	0%	0	0%
Promotions	1	5,406	1	3,492	0	0%	0		1	100%
Proofreading	1,123	3,040	1	3,492	1	100%	0		0	0%
Propane Gas Plumbing	542	3,598	1	3,492	0	0%	1	100%	0	
Propeller	566	3,565	1	3,492	0	0%	1	100%	0	0%
Protein Purification	94	4,583	1	3,492	1	100%	0	0%	0	0%
Psychiatric Services	3	5,346	1	3,492	1	100%	0	0%	0	0%
Pump Repair	7	5,260	1	3,492	0	0%	1	100%	0	0%
Punch Clock	627	3,473	1	3,492	1	100%	0	0%	0	0%
Quarries	1,067	3,072	1	3,492	1	100%	0	0%	0	0%
Quartz	280	4,020		3,492	0	0%	1	100%	0	0%
Quilt Renovation	19			3,492	1	100%	0	0%	0	0%
Racing	38			3,492	0	0%	1	100%	0	
Rack Merchandise Service	244			3,492	1	100%	0		0	
Radiant Heat	859	3,244		3,492	0	0%	1	100%	0	0%
Radiator Covers	384	3,839		3,492	0	0%	0		1	
Radioactive Materials	34	4,965		3,492	1		0		0	0%
Radiotelephone Carriers	459			3,492	0	0%	-	100%	0	0%
Railroad Contractors	1,883			3,492		100%			0	
	1,005	2,007	1	5,492		100.00	0	0.70	0	0.70

task 1.001 3.42 1.005 0.00 0.00 Renge and Develors. 2.00 4.216 1 3.425 1.005 0.05 0.05 Renge and Develors. 2.328 1 3.422 1.005 0.05 0.05 Renge and Develors. 2.28 1 3.422 1.1005 0.05 0.05 Renge and Develors. 2.24 4.135 1 3.422 1.1005 0.05 0.05 0.05 Rend Meding Equipment 0.0 4.64 1 4.622 1.005 0.	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Sampa and Oven Dealers 200 4.218 1 3.492 1 10% <	TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Second Studie Gaugement 13.49 2.883 1 3.492 0 0% 3 10% 0% 0	Rails	254	4,081	1	3,492	1	100%	0	0%	0	0%
Refigerator Manufactures 753 3.338 1 3.492 1 0.0% 0 0%	Range and Oven Dealers	200	4,218	1	3,492	1	100%	0	0%	0	0%
Refigerator Manufactures 753 3.338 1 3.492 1 0.0% 0 0%	Recording Studio Equipment	1,349	2,883	1	3,492	0	0%	1	100%	0	0%
Refigerator Parts 229 4,138 I 3,492 I 100% 0 0%				1		1	100%	0	0%	0	0%
Rels Therapy 821 3,281 1 3,492 1 100% 0 0 0% 0 0 0% 0 0 0% 0						1	100%	0	0%	0	0%
Bent Welding Equipment. BB 4.4.93 1 1.025 0 0.95 0 0.95 Restaurant Unforms 48 4.822 1 3.492 1 1005 0 0.95 <td></td> <td>821</td> <td></td> <td></td> <td></td> <td>1</td> <td>100%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>		821				1	100%	0	0%	0	0%
Ream 331 3.956 1 3.492 1 100% 0 0% 1 100% 0 0% 1 100% 0 0% 1 100% 0 0% 1 100% 0 0% 1 100% 0 0% 0% 0 0% 0			4,643	1		1	100%	0	0%	0	0%
Restaurnal Uniforms 48 4,825 1 3,462 0 0% 1 100% 0 0% Road Duct Control 276 4,030 1 3,492 1 100% 0 0 0% 0 0% 0 0%<	Resin	311		1		1		0	0%	0	0%
Rad Duc Control 276 4,030 1 3,442 1 100% 0 0% Rode 375 3,847 1 3,442 0 0% 1 100% 0 0% Roof snow Removal Service 365 3,858 1 3,492 1 00% 0 0% 0 0% Rope 377 3,808 1 3,492 1 100% 0 0% 0 0% Rubber Starming Suzgles 360 1 3,492 1 100% 0 0% 0 <td>Restaurant Uniforms</td> <td>48</td> <td></td> <td>1</td> <td>3,492</td> <td>0</td> <td>0%</td> <td>1</td> <td>100%</td> <td>0</td> <td>0%</td>	Restaurant Uniforms	48		1	3,492	0	0%	1	100%	0	0%
Rad Duct Control 276 4,030 1 3,492 1 1.00% 0 0% Rodé and Removal Service 365 3,883 1 3,492 0 0% 1.100% 0 0% Roof sommer houses 473 3,694 1 3,492 1.100% 0 0% 0 <td>Retirement Communities</td> <td>65</td> <td>4,717</td> <td>1</td> <td>3,492</td> <td>1</td> <td>100%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Retirement Communities	65	4,717	1	3,492	1	100%	0	0%	0	0%
Rade 375 3,847 1 3,492 0 0% 1 100% 0 0 Roof Snor Removal Service 365 3,858 1 3,492 1 0.0% 0 0% 0	Road Dust Control	276		1		1	100%	0	0%	0	0%
Roof Snow Removal Service 365 3,858 1 3,492 0 0% 1 100% 0 0% Roping Houses 397 3,608 1 3,492 1 100% 0 0% 0 0% Rubbis Kamping Supplies 300 3,868 1 3,422 1 00% 0 0% 0				1		0		1	100%	0	0%
Rooming Houses 473 3,694 1 3,492 1 100% 0 0% 0 0% Rubber Stamping Supples 360 3,868 3,492 1 100% 0 0% 0				1				1		0	0%
Rope 397 3,808 1 3,492 1 100% 0 0% 0%				1				0	0%	0	0%
Rubber Stamping Supplies 360 3,866 1 3,492 0 0% 1 100% 0 0%						1		-		0	
Bubbis Sarbage Removal Contractors Equipment 303 3,975 1 3,492 1 100% 0 0% 0						0		1	100%	0	0%
Safety Equipment 5 5,290 1 3,492 1 100% 0 0% 0 0% Salimakers 1,115 3,044 1 3,492 1 100% 0 0%								0		0	0%
Salimakers 1,179 2,992 1 3,492 1 100% 0 0% 0 0% Salt 1,115 3,044 1 3,492 1 100% 0 0% 0 0% 0 0% 0 0% 0 0% 1 100% 0 0% 1 100% 0 0% 1 100% 0 0% 1 100% 0 0% 1 100% 0 0% 0 0% 1 100% 0 0% 0		5			1	1		-		0	0%
Salt 1115 3.044 1 3.492 1 100% 0 0% 0 0% Sand and Gravel Inanding Equipment 449 3.735 1 3.492 0 0% 1 00% 0 0% Sanusage 1.181 2.988 1 3.492 0 0% 1 00% 0 0% Sanusage 1.181 2.988 1 3.492 0 0% 1 00% 0 0% 0 <td></td> <td>1,179</td> <td></td> <td></td> <td></td> <td>1</td> <td></td> <td>-</td> <td></td> <td>0</td> <td>0%</td>		1,179				1		-		0	0%
Sand and Gravel Handling Equipment 449 3,735 1 3,492 0 0% 1 100% 0 0% 1 100% 0 0% 1 100% 0 0% 1 100% 0 0% 1 100% 0 0% 1 100% 0 0% 1 100% 0 0				1		1		-		0	0%
Satellite TV 289 3,992 1 3,492 0 0% 0 0% 0 0% Saviagg 1,181 2,988 1 3,492 1 100% 0 0% 0 0% Saviagg and Loan Association Reps 38 4,926 1 3,492 1 100% 0 0% 0 0% Saviag Care 547 3,586 1 3,492 1 100% 0 0% 0 0% ScipLora 1,124 3,039 1 3,492 1 100% 0 0% <td></td> <td></td> <td></td> <td>1</td> <td></td> <td>0</td> <td></td> <td>-</td> <td></td> <td>0</td> <td>0%</td>				1		0		-		0	0%
Sausage 1,181 2,988 1 3,492 1 100% 0 0% 0 0% Saw Bade Sharpening 645 3,458 1 3,492 1 100% 0 0%				- 1						1	
Savings and Loan Association Reps 38 4,926 1 3,492 0 0% 1 100% 0 0% <								-		0	
Saw Blade Sharpening 645 3,488 1 3,492 1 100% 0 0% 0 0% Scalp Care 547 3,586 1 3,492 1 100% 0 0% 0 0% Scusors 1,124 3,039 1 3,492 1 100% 0 0% 0 0% Sculp Care 3 5,346 1 3,492 0 0% 1 100% 0 0% 0 0% Security Equipment 40 4,699 1 3,492 0 0% 1 100% 0 0%						-		-		ů	
Scalp Care 547 3,586 1 3,492 1 100% 0 0%						1		-		\$	
Scissors 1,124 3,339 1 3,492 1 10% 0 0% 0 0% Scupting Equipment 125 4,448 1 3,492 0 0% 1 100% 0 0% Security Equipment 40 4,489 1 3,492 0 0% 1 100% 0 0% Security Equipment 40 4,899 1 3,492 0 0% 1 100% 0 0% Security Equipment 456 3,721 1 3,492 1 100% 0 0% 0 0% Senior Citizens Service Organizations 12,152 1,216 1 3,492 1 100% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%						1		-		0	0%
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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	V/ 0	Cmpls Unable To Pursue	
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Snowmobile Tours	6	5,270	1	3,492	1	100%	0	0%	0	0%
Soil Testing	1,211	2,965	1	3,492	1	100%	0	0%	0	0%
Solar Panel Cleaning	1,078	3,067	1	3,492	1	100%	0	0%	0	0%
Soldering Equipment	159	4,343	1	3,492	0	0%	1	100%	0	0%
Souvenir Milk Caps	429	3,773	1	3,492	1	100%	0	0%	0	0%
Soybeans	396	3,810	1	3,492	1	100%	0	0%	0	0%
Spark Plugs	15	5,148	1	3,492	1	100%	0	0%	0	0%
Spinologist	111	4,503	1	3,492	1	100%	0	0%	0	0%
Sports Hospitality	1,189	2,983	1	3,492	1	100%	0	0%	0	0%
Spraying Equipment	1,078	3,067	1	3,492	0	0%	1	100%	0	0%
Stamp Collecting Supplies	228	4,144	1	3,492	1		0	0%	0	0%
Statistical Service	765	3,326		3,492	1	100%	0		0	
Steam Specialties	200	4,218	1	3,492	1	100%	0		0	
Steam Trap	68	4,698	1	3,492	1	100%	0		0	0%
Stone	31	4,981	1	3,492	1	100%	0		0	
Street Cleaning	750	3,345	- 1	3,492	1	100%	0		0	
Street Cleaning Equipment	183	4,277	1	3,492	1	100%	0		0	
Stress Relief Equipment	178	4,288	1	3,492	1	100%	0		0	
Supplies	46	4,842	1	3,492	0		0		1	100%
Surfing	40	5,316	1	3,492	0		1	100%	0	
Surfing Lessons	493	3,667	1	3,492	0		1	100%	0	
Surveying Instruments	677	3,429	1	3,492	0		1	100%	0	0 / 0
Surveys	43	4,875	1	3,492	1	100%	0		0	
Sweeping Compound	23	5,061	1	3,492	1	100%	0		0	
Synthetic Rubber	600	3,512	1	3,492	0		1	100%	0	
Table Top	452	3,726	1	3,492	0		1	100%	0	0 / 0
Tank Lining	608	3,501	1	3,492	0		1	100%	0	0.0
Taxidermy Supplies	125	4,448	1	3,492	0		1	100%	0	0.0
Telephone Contractors	228	4,144	1	3,492	1	100%	0	0%	0	0.0
Temperature Measuring Materials	304	3,970	-	3,492	1	100%	0		0	0.0
Textile Brokers	896	3,206	1	3,492	1	100%	0		0	0.0
Theater Supplies	1,293	2,910	1	3,492	1	100%	0		0	0.0
Therapy Dogs	1,295	4,503	1	3,492	1	100%	0		0	
Thermograph Equipment and Supplies	153	4,361	1	3,492	1	100%	0		0	0.0
Tilling	78	4,652	1	3,492	1	100%	0		0	0.0
Tire Sealant	191	4,052	1	3,492	1	100%	0	0%	0	0.0
Tire Storage	168	4,231	1	3,492	0		1	100%	0	0.0
Tobacco Leaf - Wholesale	229	4,312	1	3,492	0		1	100%	0	0.10
Tools	37	4,139	1	3,492	0		1	100%	0	
Touch Screens	385	3,837	1	3,492	1	100%	0		0	
Tractor Cab	363	5,444	1	3,492	0		1	100%	0	
Tractor Manufacturers	1,897	2,599	1	3,492	1	100%	1	0%	0	
	604	3,505	-	3,492	0		1		0	
Tractor Rentals	51				-			100%	0	
Translation Equipment	291	4,802		3,492	0	100%			0	
Trapping Supplies		3,989		3,492	1		0		0	
Travel and Tourism Education	800	3,300		3,492			0		•	
Travel Escorts	2,161	2,495		3,492	0		1		0	
Treated Lumber	322	3,926		3,492	1		0		0	
Truck Cab	560	3,576		3,492	0		1		0	
Trucks	28	5,005		3,492			0			
Tube Bending	553	3,582		3,492	1		0		0	
Turntables	305	3,968		3,492	0		1		0	
TV Station Equipment	347	3,889		3,492		100%	0		0	
Two Way Radios	1,481	2,807		3,492			0		0	
U-Catch Fishing	116	4,481	1	3,492	1	100%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Umbrella Repair	1	5,406	1	3,492	0	0%	1	100%	0	0%
Underground Sprinkler Parts	1,163	3,001	1	3,492	0	0%	1	100%	0	0%
Urban Farmer	80	4,643	1	3,492	0	0%	1	100%	0	0%
Used Bottles	4	5,316	1	3,492	0	0%	1	100%	0	0%
Used Bus	609	3,498	1	3,492	0	0%	0	0%	1	100%
Used Electric Motors	64	4,720	1	3,492	0	0%	1	100%	0	0%
Used Lumber	244	4,107	1	3,492	0	0%	1	100%	0	0%
Vacuum Truck	637	3,463	1	3,492	1	100%	0	0%	0	0%
Valve Repair	297	3,979	1	3,492	1	100%	0	0%	0	0%
Vegetable Oil	426	3,775	1	3,492	0	0%	1	100%	0	0%
Veterinary Surgery	1,630	2,736	1	3,492	1	100%	0	0%	0	0%
Video Game Manufacturers	41	4,890	1	3,492	1	100%	0	0%	0	0%
Violin	807	3,293	1	3,492	0		1	100%	0	
Walkway Designs	462	3,709	1	3,492	1	100%	0	0%	0	0%
Wallpaper Hangers	1,575	2,761	1	3,492	1	100%	0	0%	0	
Watchmens Clocks and Systems	765	3,326	1	3,492	0		1	100%	0	
Water Pollution Control	408	3,796	1	3,492	1	100%	0	0%	0	
Water Skiing Lessons	101	4,560	1	3,492	0		1	100%	0	
Waterbed Supplies	97	4,577	1	3,492	0		1	100%	0	
Weather Forecast Service	497	3,664	1	3,492	0		1	100%	0	
Weather Instruments	1,388	2,862	1	3,492	0	100%	0	0%	0	
Web Conferencing	904	3,201	1	3,492	1	100%	0	0%	0	070
Weed Control Equipment and Supplies	276	4,030		3,492	0		1	100%	0	0.0
Wholesale Beds	1,597	2,749	1	3,492	1	100%	0	0%	0	
Wholesale Childrens Clothing	1,101	3,051	1	3,492	0		1	100%	0	
Wholesale Fur	1,101	2,772	1	3,492	1		0	0%	0	0.0
Wholesale Hats	666	3,443	1	3,492	1		0	0%	0	0.0
Wholesale Leather Clothing	182	4,278	1	3,492	0		1	100%	0	0.0
	821	4,278	1	3,492	0	100%	0	0%	0	0.0
Wholesale Picture Frames	606	3,201	-	3,492	1		0	0%	0	070
Wholesale Yarn			1		1	100%	-		0	0.0
Wildlife Removal	69	4,695	1	3,492	1	100%	0	0%	•	0.0
Window Screens	1,135	3,026	1	3,492	0		1	100%	0	0.0
Window Security Laminate	247	4,100	1	3,492	0		0	0%	1	100%
Window Shade Repair	195	4,234	1	3,492	0		1	100%	0	0.0
Wire	2,208	2,480	1	3,492	1	100%	0	0%	0	0.0
Wire Stitching Machine	11	5,208	1	3,492	0		1	100%	0	0.0
Wire Wrapping	56	4,769	1	3,492	0	0%	1	100%	0	0.10
Wood Preservative	391	3,818	1	3,492	0		1	100%	0	
Workroom Interior Designer	1,494	2,798		3,492	1	100%	0	0%	0	
X-Ray Equipment	1,240	2,950	1	3,492	0		1	100%	0	
Zippers	141	4,399	1	3,492	1	100%	0	0%	0	
3rd Party Workers Compensation Lawyers	485	3,674	0	4,057	0		0	0%	0	
Abortion Alternatives	302	3,976		4,057	0		0	0%		
Absorbents	322	3,926		4,057	0		0	0%	0	
Acid Proof Materials	48	4,825	0	4,057	0		0	0%	0	
Acoustic Material	1,585	2,754		4,057	0		0		0	
Acoustical Consultant	2,076	2,526		4,057	0		0		0	
Activated Carbon	201	4,213		4,057	0		0		0	
Acupressure	249	4,091	0	4,057	0		0			
Addressing Machine	39	4,912	0	4,057	0		0	0%		
Addressing Plate Service	356	3,871	0	4,057	0		0	0%	0	0%
Administrative Assistant Employment	633	3,467	0	4,057	0		0	0%	0	0%
Adult Foster Care	1,163	3,001	0	4,057	0		0	0%	0	0%
Aerial Lift Repair	449	3,735	0	4,057	0		0	0%	0	0%
Aerial Patrol	230	4,138	0	4,057	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Aerial Surveyor	310	3,958	0	4,057	0	0%	0	0%	0	0%
Aerosols	149	4,374	0	4,057	0	0%	0	0%	0	0%
Aerospace Research	972	3,147	0	4,057	0	0%	0	0%	0	0%
Agate	38	4,926	0	4,057	0	0%	0	0%	0	0%
Agricultural Consultant	1,408	2,849	0	4,057	0	0%	0	0%	0	0%
Agriculture	35	4,955	0	4,057	0	0%	0	0%	0	0%
Agriculture Attorney	66	4,712	0	4,057	0	0%	0	0%	0	0%
Air Balancing	982	3,135	0	4,057	0	0%	0	0%	0	0%
Air Cleaning Equipment	279	4,022	0	4,057	0	0%	0	0%	0	0%
Air Motor	49	4,818	0	4,057	0	0%	0	0%	0	0%
Air Pollution Measuring Equipment	296	3,980		4,057	0	0%	0	0%	0	0%
Air Pollution Measuring Service	194	4,239		4,057	0	0%	0	0%	0	0%
Air Sealing	104	4,544		4,057	0	0%	0	0%	0	0%
Aircraft Cleaning	282	4,015		4,057	0	0%	0	0%	0	0%
Aircraft Fixed Based Operator	67	4,702	0	4,057	0	0%	0	0%	0	
Aircraft Rebuilding	167	4,315		4,057	0	0%	0	0%	0	
Aircraft Salvage	15	5,148		4,057	0	0%	0	0%	0	
Aircraft School	2,341	2,429		4,057	0	0%	0	0%	0	
Aircraft Storage	156	4,354	-	4,057	0	0%	0	0%	0	
Airplane Hangar	167	4,315	0	4,057	0	0%	0	0%	0	
Airport Designer	28	5,005	-	4,057	0	0%	0		0	0 /0
Airport Equipment	625	3,476		4,057	0	0%	0	0%	0	
Alcoholism Treatment	2	5,376		4,057	0	0%	0		0	0.10
Alfalfa Products	88	4,609		4,057	0	0%	0	0%	0	
Alloys	280	4,009		4,057	0	0%	0	0%	0	0.10
Animal Registration	8	5,243		4,057	0	0%	0	0%	0	0.10
Anode	4	5,316		4,057	0	0%	0	0%	0	0.10
Anodizing	142	4,393	0	4,057	0	0%	0	0%	0	0.10
Anti-Fogging Compounds	36	4,946		4,037	0	0%	0	0%	0	0 /0
	612	3,495		4,037	0	0%	0		0	0.10
Appellate Attorney Archaeologist	392	3,495	0	4,057	0	0%	0	0%	0	
			-		-		-		0	
Armed Forces Recruiting	26	<u>5,026</u> 4,503		4,057	0	0% 0%	0	<u>0%</u> 0%	0	
Armored Car Manufacturers					-		0		0	0.0
Art Dealers	39	4,912		4,057	0	0%	0	0%	ş	0.10
Art Identification	76	4,663		4,057	0	0%	0	0%	0	0.10
Artificial Landscape Rocks	273	4,037	0	4,057	0	0%	0	0%	0	0.10
Artificial Leather	4	5,316		4,057	0	0%	0	0%	0	
Artisanal Cheese	149	4,374		4,057	0	0%	0	0%	0	0.10
Artists	94	4,583		4,057	0	0%	0		0	
Asbestos Products	331	3,915	0	4,057	0	0%	0	0%	0	
Assayer	50	4,812	0	4,057	0	0%	0	0%	0	
Assaying Equipment	9	5,229		4,057	0	0%	0	0%	0	
Association Publications	3	5,346		4,057	0	0%	0	0%	-	
Astronomy Tools	80	4,643		4,057	0	0%	0	0%	0	
Attic Fan	563	3,574		4,057		0%	0		0	
Attorneys & Lawyers - Condominium Conversion	8	5,243		4,057		0%	0			
Audiometer	63	4,729		4,057	0	0%	0		0	
Autograph Supplies	11	5,208		4,057	0	0%	0			
Automation Consultants	1,972	2,569		4,057	0	0%	0			
Automation Systems	5	5,290	0	4,057	0	0%	0			
Aviation Insurance	304	3,970		4,057	0	0%	0	0%	0	
Babbitt Metal	4	5,316		4,057	0	0%	0	0%	0	
Baby Services	45	4,851		4,057	0	0%	0		0	
Baby Shoe Preservation	32	4,974		4,057	0	0%	0			
Bacteriologist	1	5,406	0	4,057	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Badminton Court	50	4,812	0	4,057	0	0%	0	0%	0	0%
Bakers Equipment Repair	145	4,383	0	4,057	0	0%	0	0%	0	0%
Balancing Equipment	141	4,399	0	4,057	0	0%	0	0%	0	0%
Balancing Service	127	4,444	0	4,057	0	0%	0	0%	0	0%
Baling Equipment	134	4,426	0	4,057	0	0%	0	0%	0	0%
Band Competitions	45	4,851	0	4,057	0	0%	0	0%	0	0%
Band Shell	7,892	1,494	0	4,057	0	0%	0	0%	0	0%
Banners	43	4,875	0	4,057	0	0%	0	0%	0	0%
Bar Accessories	64	4,720	0	4,057	0	0%	0	0%	0	0%
Barber Supplies	21	5,083	0	4,057	0	0%	0	0%	0	
Barge Lines	502	3,651	0	4,057	0	0%	0	0%	0	
Barometer	5	5,290	-	4,057	0	0%	0	0%	0	
Batching Equipment	45	4,851	0	4,057	0	0%	0	0%	0	
Baton Twirling	45	4,851	0	4,057	0	0%	0	0%	0	
Beach	41	4,890	0	4,057	0	0%	0	0%	0	
Bed Wetting	54		0	4,057	0	0%	0	0%	0	
Beer Coil Cleaning Equipment	60	4,746	0	4,057	0	0%	0	0%	0	
Beer Dispenser Equipment Repair	476	3,688	0	4,057	0	0%	0	0%	0	
	101	4,560		4,057	0	0%	0	0%	0	
Bellows	101	4,360 5,316	0	4,057	0	0%	-	0%	0	
Bells	863			4,057	-	0%	0		0	
Benches		3,240		,	0		0	0%	•	0 / 0
Beverage Distribution	4	5,316	0	4,057	0	0%	0	0%	0	
Bias Binding	77	4,656	0	4,057	0	0%	0	0%	0	
Bins	423	3,779	0	4,057	0	0%	0	0%	0	0 /0
Biofuel	405	3,801	0	4,057	0	0%	0	0%	0	0 /0
Birth Control Information	66	4,712	0	4,057	0	0%	0	0%	0	0 /0
Black Light Supplies	1	5,406	0	4,057	0	0%	0	0%	0	0 /0
Blasting Equipment	652	3,450	0	4,057	0	0%	0	0%	0	0 /0
Bleachers	434	3,759	0	4,057	0	0%	0	0%	0	0 /0
Blind Cleaning	722	3,365	0	4,057	0	0%	0	0%	0	
Blow Dryer	10		0	4,057	0	0%	0	0%	0	
Blueprinting Supplies	147	4,380		4,057	0	0%	0	0%	0	0 /0
Board of Trade	51	4,802	0	4,057	0	0%	0	0%	0	0 /0
Boat Equipment	8		0	4,057	0	0%	0	0%	0	0 /0
Boat Launching Sites	69	4,695	0	4,057	0	0%	0	0%	0	0 /0
Boiler Rental	66	4,712	0	4,057	0	0%	0	0%	0	0%
Boiler Supplies	432	3,766		4,057	0	0%	0	0%	0	0%
Bookbinding Supplies	267	4,052	0	4,057	0	0%	0	0%	0	0%
Bookcases	255	4,076	0	4,057	0	0%	0	0%	0	0%
Bottle Caps	32	4,974	0	4,057	0	0%	0	0%	0	0%
Boutique Fight Cancer Products	560	3,576	0	4,057	0	0%	0	0%	0	0%
Bowling Lane Repair	3	5,346	0	4,057	0	0%	0	0%	0	0%
Bowling Lessons	36	4,946	0	4,057	0	0%	0	0%	0	0%
Box Dividers	8	5,243	0	4,057	0	0%	0	0%	0	0%
Box Openers	23	5,061	0	4,057	0	0%	0	0%	0	0%
Boxboard	209	4,198	0	4,057	0	0%	0	0%	0	0%
Boy and Girl Organizations	21	5,083		4,057	0	0%	0		0	0%
Braille Supplies	64			4,057	0	0%	0		0	0%
Brake Fluid	5	5,290		4,057	0	0%	0	0%	0	
Brake Lining	131	4,433		4,057	0	0%	0	0%	0	
Brakes	64	4,720		4,057	0	0%	0	0%	0	
Branding Tools	128			4,057	0	0%	0	0%	0	
Brass Fabrication	20			4,057	0	0%	0	0%	0	
Brazing	30			4,057	0	0%	0		0	•••
Breakfast Nooks	27			4,057	0		0		-	
	27	J,014	0	4,037	0	0.70	0	0.70	0	0.70

breast mutants 100 4,280 0 4,637 0 061 Product Quart 2.06 2.53 0 4,637 0 061 Product Quart 2.06 4,238 0 4,637 0 061 0 061 Broaching 11 4,438 0 4,637 0 061 0 061 Broaching 12 5,191 0 4,637 0 061 0 0 061 0 061 0 061 0 0 061 0 0 0 061 0 <	s Settled % Cmpls Not % Cmpls Unabl Settled % To Pursu	%	Cmpls Settled	Rank by Complaints	Complaints	Rank by Inquiries	Inquiries	Industry Classification
Bridge Builder 2,106 2,515 0 1,457 0 0% 0 0% Bridge Club 6.1 4,738 0 4,057 0 0% 0.0% Broadcast Companies 12 5,191 0 4,057 0 0% 0.0% Broadcast Companies 3 5,344 0 4,057 0 0% 0.0% Broadcast Companies 3 5,344 0 4,057 0 0% 0.0% Broadcast Companies 34 4,050 0 4,057 0 0% 0 0% Broadcast Control 284 4,000 0 4,057 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 <th>633,894 79% 151,369 19% 14,23</th> <th>79%</th> <th>633,894</th> <th></th> <th>799,502</th> <th></th> <th>145,183,427</th> <th>TOTAL</th>	633,894 79% 151,369 19% 14,23	79%	633,894		799,502		145,183,427	TOTAL
Bridge Club 61 4.728 0 4.057 0 0% 0 0% Broaching 41 4.800 4.057 0 0% 0.0% Broaching 3 5.346 0 4.057 0 0% 0.0% Broaching 3 5.346 0 4.057 0 0% 0.0% Broaching 3 4.031 0 4.057 0 0% 0 0% Broaching 2264 4.057 0 4.057 0 0% 0 0% Broaching 362 3.663 0 4.057 0 0% 0 0% Buil Riding 21 5.083 0 4.057 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0	0 0% 0 0%	0%	0	4,057	0	4,296	175	Breast Implants
Bracking 41 4.89 0 4.057 0 0% 0 0% Brackadt Companies 12 5.191 0 4.057 0 0% 0.0% Brackadt Companies 32 5.446 0 4.457 0 0% 0.0% Brackadt Companies 32 4.433 0 4.457 0 0% 0 0% Brackadt Companies 322 3.663 0 4.657 0 0% 0 0% Buckles 320 3.663 0 4.057 0 0% 0	0 0% 0 0%	0%	0	4,057	0	2,515	2,106	Bridge Builder
Bracking 41 4.89 0 4.057 0 0% 0 0% Brackadt Companies 12 5.191 0 4.057 0 0% 0.0% Brackadt Companies 32 5.446 0 4.457 0 0% 0.0% Brackadt Companies 32 4.433 0 4.457 0 0% 0 0% Brackadt Companies 322 3.663 0 4.657 0 0% 0 0% Buckles 320 3.663 0 4.057 0 0% 0	0 0% 0 0%	0%	0	4,057	0	4,738	61	Bridge Club
Braadax Companies 12 5,191 0 4,057 0 0% 0 Bronze Powder 3 5,346 4,057 0 0% 0 0% Bronze Tablet 37 4,933 0 4,057 0 0% 0 0% Bronze Tablet 274 4,009 0 4,057 0 0% 0 0% Brush Exopring 265 4,057 0 0% 0 0% 0 0% Brush Exopring 265 4,057 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0	0 0% 0 0%	0%	0	4,057	0		41	
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	0 0% 0 0%			4,057	0	4,521	109	Chalkboard
Charcoal 1,022 3,096 0 4,057 0 0% 0 0%								

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Charity - American Indian	746	3,347	0	4,057	0	0%	0	0%	0	0%
Charity - Law & Public Interest	4,325	1,961	0	4,057	0	0%	0	0%	0	0%
Charity - Blind & Visually Impaired	1,066	3,073	0	4,057	0	0%	0	0%	0	0%
Checking Advertising	214	4,185	0	4,057	0	0%	0	0%	0	0%
Chemical Milling	143	4,390	0	4,057	0	0%	0	0%	0	0%
Chemical Plant Equipment	1,230	2,956	0	4,057	0	0%	0	0%	0	0%
Child Counselor	48	4,825	0	4,057	0	0%	0	0%	0	0%
Childproofing	349	3,885	0	4,057	0	0%	0	0%	0	0%
Chimney	6	5,270	0	4,057	0	0%	0	0%	0	0%
China Wholesale	321	3,929	0	4,057	0	0%	0	0%	0	0%
Chlorinator	72	4,681	0	4,057	0	0%	0	0%	0	0%
Choir	20	5,094	0	4,057	0	0%	0	0%	0	0%
Choreographer	6	5,270	0	4,057	0	0%	0	0%	0	0%
Christian Science Practitioner	17	5,124	0	4,057	0	0%	0	0%	0	0%
Christian Science Reading Room	1	5,406	0	4,057	0	0%	0	0%	0	0%
Christmas Decorations	103	4,552	0	4,057	0	0%	0	0%	0	0%
Chucks	24	5,046	0	4,057	0		0	0%	0	0%
Chute Cleaning	63	4,729	0	4,057	0	0%	0	0%	0	0%
Cinder	21	5,083	0	4,057	0	0%	0	0%	0	0%
Circulating Library	28	5,005	0	4,057	0		0	0%	0	0%
Circulation Audit	47	4,835	0	4,057	0	0%	0	0%	0	0%
Cistern Builders	129	4,437	0	4,057	0		0	0%	0	0%
Clamps	129	4,437	0	4,057	0	0%	0	0%	0	0%
Clay	21	5,083	0	4,057	0		0	0%	0	0%
Clay Products	265	4,057	0	4,057	0		0	0%	0	0%
Clean Room Facility	212	4,191	0	4,057	0		0	0%	0	0%
Cleaners and Dyers Equipment	385	3,837	0	4,057	0		0	0%	0	0%
Cleaners and Dyers Supplies	26	5,026	0	4,057	0		0	0%	0	0 /0
Clipping Service	91	4,597	0	4,057	0		0	0%	0	0.10
Clock Components	184	4,273	0	4,057	0		0	0%	0	0.10
Cloth Cutting	53	4,788	0	4,057	0		0	0%	0	0%
Clothes Hangers	436	3,754	0	4,057	0		0	0%	0	
Clothes Pressing Machine	61	4,738	0	4,057	0		0	0%	0	0 /0
Clothing Lining	115	4,485	0	4,057	0		0	0%	0	0 /0
Coaching	177	4,291	0	4,057	0	0%	0	0%	0	0 /0
Coal	381	3,844	0	4,057	0		0	0%	0	0.10
Coal Brokers	433	3,763	0	4,057	0	0%	0	0%	0	0 /0
Coal Shipping	73	4,675	0	4,057	0		0	0%	0	
Coal Washing	8	5,243	0	4,057	0		0	0%	0	
Coal Wholesale	121	4,461	0	4,057	0		0	0%	0	
Coated Fabrics	70	4,687	0	4,057	0	0%	0	0%	0	
Coding and Marking	356	3,871	0	4,057	0		0	0%	0	
Coil Winding	28	5,005		4,057	0		0	0%	0	
Coils	13	5,182		4,057	0		0	0%	0	
Coin Card	185	4,269		4,057	0		0	0%	0	
Coin Collecting Supplies	73	4,675		4,057	0		0	0%	0	
Coin Counter	3	5,346		4,057	0		0	0%	0	
Coin Wrapping Service	61	4,738		4,057	0		0	0%	0	
Cold Type Composition	9	5,229		4,057	0		0	0%	0	
Collapsible Tube	16	5,137		4,057	0		0	0%		
Colocation Services	776	3,316		4,057	0		0	0%	0	
Color Cards	15	5,148		4,057	0		0	0%	0	
Color Consultant	192	4,249		4,057	0		0	0%	0	
Color Matching Service	12	5,191	0	4,057	0		0	0%	0	
Color Separation Offset Printing	76	4,663	0	4,057	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Colors	242	4,113	0	4,057	0	0%	0	0%	0	0%
Columbarium	55	4,775	0	4,057	0	0%	0	0%	0	0%
Combs	21	5,083	0	4,057	0	0%	0	0%	0	0%
Combustion Controls	122	4,457	0	4,057	0	0%	0	0%	0	0%
Commercial Blueprints	204	4,206	0	4,057	0	0%	0	0%	0	0%
Commercial Building	84	4,629	0	4,057	0	0%	0	0%	0	0%
Commercial Building Inspection	1,795	2,653	0	4,057	0	0%	0	0%	0	0%
Commercial Fishermen	123	4,455	0	4,057	0	0%	0	0%	0	0%
Commercial Kitchen Rental	1,146	3,014	0	4,057	0	0%	0	0%	0	0%
Commercial Tire Sales	15	5,148	0	4,057	0	0%	0	0%	0	0%
Compactor Parts	90	4,600	0	4,057	0	0%	0	0%	0	0%
Comparators	1	5,406	-	4,057	0	0%	0	0%	0	
Compass	9	5,229	0	4,057	0	0%	0	0%	0	
Compressor Rental	43	4,875	0	4,057	0	0%	0	0%	0	
Compressor Repair	524	3,630	0	4,057	0	0%	0	0%	0	
Computer Facilities Management Services	1,555	2,774	-	4,057	0	0%	0	0%	0	
Concert Performers	98	4,572	0	4,057	0	0%	0	0%	0	
Concrete Additives	453	3,725	0	4,057	0	0%	0	0%	0	
Concrete Breaking	396	3,810	0	4,057	0	0%	0	0%	0	
Concrete Cutting	390	5,376	-	4,037	0	0%	0	0%	0	
Concrete Cutting	59	4,751	0	4,057	0	0%	0	0%	0	
	117	4,751	0	4,057	0	0%	0	0%	0	0 / 0
Concrete Mixing Plant Equipment	263		0	1	0	0%	-		0	0.0
Concrete Molding		4,062	-	4,057	-		0	0%	, i i i i i i i i i i i i i i i i i i i	
Concrete Patching Compound	636	3,465	0	4,057	0	0%	0	0%	0	
Concrete Tanks	320	3,934	0	4,057	0	<u>0%</u> 0%	0	0%	0	0 / 0
Concrete Vibrators	4	5,316		4,057	0		0	0%	0	0.0
Conduit and Fittings	155	4,357	0	4,057	0	0%	0	0%	0	0 / 0
Confectionery Brokers	673	3,432	0	4,057	0	0%	0	0%	0	0 / 0
Confectionery Manufacturers	189	4,257	0	4,057	0	0%	0	0%	0	0 /0
Confectionery Supplies	287	4,004	0	4,057	0	0%	0	0%	0	
Construction Accident Lawyer	239	4,119	0	4,057	0	0%	0	0%	0	0 / 0
Construction Defect Attorney	564	3,568	0	4,057	0	0%	0	0%	0	
Construction Material Landfills	415	3,789	0	4,057	0	0%	0	0%	0	0 / 0
Convent	12	5,191	0	4,057	0	0%	0	0%	0	0 / 0
Convention Information	270	4,043	0	4,057	0	0%	0	0%	0	0.0
Cooling Tower	549	3,583	0	4,057	0	0%	0	0%	0	0 / 0
Copper	88	4,609		4,057	0	0%	0	0%	0	0.0
Cork Products	101	4,560		4,057	0	0%	0	0%	0	
Cornice	27	5,014	0	4,057	0	0%	0	0%	0	
Corporate	24	5,046	0	4,057	0	0%	0	0%	0	
Corporate Supplies	53	4,788		4,057	0	0%	0	0%	0	
Corporation Lawyer	6	5,270		4,057	0	0%	0	0%	0	
Corrosion Control	545			4,057	0	0%	0	0%	0	0%
Corrugated Metal	187	4,262	0	4,057	0	0%	0	0%	0	0%
Corrugated Paper	221	4,169		4,057	0	0%	0	0%	0	0%
Corsets	11	5,208	0	4,057	0	0%	0	0%	0	0%
Cosmetic Sales by Mail	158	4,344	0	4,057	0	0%	0		0	0%
Costume Accessories	31	4,981	0	4,057	0	0%	0	0%	0	0%
Cotton	331	3,915	0	4,057	0	0%	0	0%	0	0%
Cotton Broker	44			4,057	0	0%	0	0%	0	0%
Cotton Gin	391	3,818		4,057		0%	0	0%	0	0%
Cottonseed Products	43			4,057		0%	0	0%	0	0%
Couplings	27	5,014		4,057	0	0%	0	0%	0	
Craft Gallery	5		-	4,057	0	0%	0	0%	0	
Crankshaft Grinding	150					0%			÷	0.0
	150	1,572	0	1,007	0	0,0	0	0,0	0	<u> </u>

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/ 0
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Crankshaft Manufacturers	57	4,764	0	4,057	0	0%	0	0%	0	0%
Crawfish Farm	124	4,452	0	4,057	0	0%	0	0%	0	0%
Crematories	119	4,470	0	4,057	0	0%	0	0%	0	0%
Criminologist	6	5,270	0	4,057	0	0%	0	0%	0	0%
Crop Insurance	668	3,439	0	4,057	0	0%	0	0%	0	0%
Crude Rubber	26	5,026	0	4,057	0	0%	0	0%	0	0%
Crushing Equipment	354	3,880	0	4,057	0	0%	0	0%	0	0%
Crutches	37	4,933	0	4,057	0	0%	0	0%	0	0%
Cryotherapy	224	4,160	0	4,057	0	0%	0	0%	0	0%
Cupola	49	4,818		4,057	0	0%	0	0%	0	0%
Curtains	36	4,946		4,057	0	0%	0	0%	0	
Custom Draperies	49	4,818		4,057	0	0%	0	0%	0	
Custom Harvesting	201	4,213		4,057	0	0%	0	0%	0	
Custom Synthesis	27	5,014		4,057	0	0%	0	0%	0	
Customer Service	6	5,270		4,057	0	0%	0	0%	0	
Cutting Oil		5,290		4,057	0	0%	0	0%	-	
Cutting Services	138	4,410		4,057	0	0%	0	0%	-	
Dairy	1,799	2,648		4,057	0	0%	0	0%	-	
Dairy Consultant	138	4,410		4,057	0	0%	0	0%	0	
Dairy Equipment Repair	23	5,061	0	4,037	0	0%	0	0%	•	
	52	4,795	-	4,057	0	0%	0	0%	0	
Darkroom Rental				4,057	-		-		0	0 /0
Darts	282	4,015	0		0	0%	0	0%		
Data	32	4,974		4,057	0	0%	0		0	
Degreasing	13	5,182	0	4,057	0	0%	0	0%	0	
Dehumidifier	311	3,956		4,057	0	0%	0	0%		
Dehydrating Services	40	4,899		4,057	0	0%	0	0%	0	0.0
Dehydrator	3	5,346		4,057	0	0%	0	0%	0	0.0
Demagnetizer	26	5,026		4,057	0	0%	0	0%	0	0.0
Demographic Research	135	4,422	0	4,057	0	0%	0	0%	0	0.0
Demonstration Services	533	3,614		4,057	0	0%	0	0%	0	0.0
Dental Equipment	262	4,066		4,057	0	0%	0	0%	0	
Deodorant	278	4,025		4,057	0	0%	0			
Deodorizing	641	3,461	0	4,057	0	0%	0	0%		0.0
Deodorizing Equipment	94	4,583		4,057	0	0%	0	0%		0.0
Desk Pad	15	5,148		4,057	0	0%	0	0%	0	0.0
Dessert	5	5,290		4,057	0	0%	0	0%	0	0.0
Destination Management	402	3,804	0	4,057	0	0%	0	0%	0	0 /0
Development Permits	4	5,316		4,057	0	0%	0	0%		
Developmental Disability Services	5,971	1,707	0	4,057	0	0%	0	0%	0	0%
Dewatering Systems	271	4,041	0	4,057	0	0%	0	0%	0	
Dials	3	5,346	0	4,057	0	0%	0	0%	0	0%
Diamond Cutter	822	3,279	0	4,057	0	0%	0	0%	0	0%
Diamond Setter	143	4,390	0	4,057	0	0%	0	0%	0	0%
Diary	1	5,406	0	4,057	0	0%	0	0%	0	0%
Dictation Machine	318	3,943	0	4,057	0	0%	0	0%	0	0%
Dining Car	3	5,346	0	4,057	0	0%	0	0%	0	0%
Disability	110	4,510	0	4,057	0	0%	0	0%	0	0%
Discotheque	35	4,955		4,057	0	0%	0			0%
Dishwasher Parts	9	5,229		4,057	0	0%	0			0%
Dishwasher Repair	179	4,284		4,057	0		0			
Dishwashing Compounds	55	4,775		4,057	0	0%	0	0%		
Disinfectants and Germicides	185	4,269		4,057	0	0%	0	0%		
Dock Covers	7	5,260		4,057		0%	0	0%		
Document Destruction	604	3,505		4,057		0%	0			
Doll Houses	615			4,057			0			
	013	J,791	0	4,037	0	0.70	0	0.70	0	0.70

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Doll Repair	699	3,396	0	4,057	0	0%	0	0%	0	0%
Door Service	1	5,406	0	4,057	0	0%	0	0%	0	0%
Doughnut Machine	2	5,376	0	4,057	0	0%	0	0%	0	0%
Dowel	20	5,094	. 0	4,057	0	0%	0	0%	0	0%
Drafting Supplies	580	3,542	0	4,057	0	0%	0	0%	0	0%
Drapery	35	4,955	0	4,057	0	0%	0	0%	0	0%
Drapery Trimmings	41	4,890	0	4,057	0	0%	0	0%	0	0%
Dredging Machine	5	5,290	0	4,057	0	0%	0	0%	0	0%
Dressmaker Supplies	2	5,376		4,057	0	0%	0	0%	0	0%
Dried Fruit	190	4,254		4,057	0	0%	0	0%	0	0%
Drinking Fountain	113	4,494		4,057	0	0%	0	0%	0	0%
Drone Manufacturers	90	4,600		4,057	0	0%	0	0%	0	
Drop Cloth	4	5,316		4,057	0	0%	0	0%	0	
Drug Discovery	41	4,890		4,057	0	0%	0		0	0%
Dry Transfer	28	5,005		4,057	0	0%	0	0%	0	
Drying Lumber	77	4,656		4,057	0	0%	0	0%	0	
Drying Service	153	4,361	0	4,057	0	0%	0	0%	0	
Drywall Toxic Inspection	106	4,534	-	4,057	0	0%	0	0%	0	
Dumbwaiters	55	4,775		4,057	0	0%	0	0%	0	
Duplicating Machine	227	4,152		4,057	0	0%	0	0%	0	
Dust Collecting Systems	426	3,775		4,057	0	0%	0		0	0 /0
Dusters	8	5,243		4,057	0	0%	0	0%	0	
Dyer	99	4,567		4,057	0	0%	0		0	0.10
Dynamometers	99	4,567	0	4,057	0	0%	0	0%	0	
Earthworm	173	4,307		4,037	0	0%	0	0%	0	0.10
Egg Processing Equipment	40	4,302		4,037	0	0%	0	0%	0	0.10
Egress Windows	1,737	2,678		4,037	0	0%	0	0%	0	0.10
Elastic Goods	1,737	5,101	0	4,037	0	0%	0	0%	0	0.10
Electric Cords	58	4,757		4,037	0	0%	0	0%	0	0 /0
Electric Fuses	10	5,220		4,037	0	0%	0		0	0.10
	625	3,476		4,057	0	0%	0	0%	0	
Electric Instruments					-		-		0	
Electric Insulation Materials	157 534	4,350 3,613		4,057	0	0% 0%	0	<u>0%</u> 0%	0	
Electric Motor Manufacturers					-	0%	0		0	0.0
Electric Rectifiers	47	4,835		4,057	0	0%	0	0%	0	0.10
Electric Shaver Repair	-	4,639			0		0	0%	0	0.10
Electric Switches	519	3,635		4,057	0	0%	0	0%	ş	0.10
Electrical Discharge Machining	35	4,955		4,057	0	0%	0	0%	0	
Electroforming	44	4,862		4,057	0	0%	0	0%	0	0.10
Electrolysis Equipment	258	4,072		4,057	0	0%	0		0	
Electrostatic Painting	460	3,712		4,057	0	0%	0	0%	0	
Electrostatic Shielding	154	4,359		4,057	0	0%	0	0%	0	
Electrotype Equipment and Supplies	174	4,298		4,057	0	0%	0	0%	0	
Elevator Consultants	478	3,681		4,057	0	0%	0	0%	-	
Embalming	231	4,137		4,057	0	0%	0	0%	0	
Embossing	14	5,164		4,057		0%	0		0	
Embossing Supplies	14	5,164		4,057			0		0	
Employment	64	4,720		4,057	0	0%	0		0	
Enameling, Japanning and Lacquering	14	5,164		4,057	0	0%	0			
Encyclopedia	139	4,406		4,057	0	0%	0			
Encyclopedia and Book Sales by Mail	3	5,346		4,057	0	0%	0	0%		
Energy Conservation Services	18	5,112		4,057	0	0%	0	0%	0	
Engineer	25	5,038		4,057	0	0%	0	0%	0	
Engineer Report	921	3,186		4,057	0	0%	0	0%	0	
Engineering	37	4,933		4,057	0	0%	0		0	
Engines	13	5,182	0	4,057	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/ 0
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Entertainment Lawyer	373	3,849	0	4,057	0	0%	0	0%	0	0%
Entomologist	37	4,933	0	4,057	0	0%	0	0%	0	0%
Envelopes Retail	390	3,822	0	4,057	0	0%	0	0%	0	0%
Environmental Lawyer	356	3,871	0	4,057	0	0%	0	0%	0	0%
Escalator	37	4,933	0	4,057	0	0%	0	0%	0	0%
Estate Auctions	14	5,164	0	4,057	0	0%	0	0%	0	0%
Etiquette School	930	3,177	0	4,057	0	0%	0	0%	0	0%
Exhaust Systems	1	5,406	0	4,057	0	0%	0	0%	0	0%
Exit Signs	304	3,970	0	4,057	0	0%	0	0%	0	0%
Expanded Metal	47	4,835	0	4,057	0	0%	0	0%	0	0%
Expansion Anchor	43	4,875	0	4,057	0	0%	0	0%	0	0%
Expansion Joint	415	3,789		4,057	0	0%	0	0%	0	0%
Explosives	332	3,913	0	4,057	0	0%	0	0%	0	0%
Eye Bank	87	4,615	0	4,057	0	0%	0	0%	0	0%
Eyelets	362	3,863	0	4,057	0	0%	0	0%	0	0%
Fabric Labels	239	4,119		4,057	0	0%	0	0%	0	0%
Facility Planning	395	3,812	0	4,057	0	0%	0	0%	0	0%
Factory Consultants	76	4,663	-	4,057	0	0%	0	0%	0	
Fallout Shelters - Consultants	4	5,316		4,057	0	0%	0	0%	0	
Family Counselor	18	5,112	-	4,057	0	0%	0	0%	0	
Fan Repair	449	3,735		4,057	0	0%	0	0%	0	
Farm Management	884	3,219		4,057	0	0%	0	0%	0	
Farm Management Software	80	4,643		4,057	0	0%	0		0	
Farms - Urban	19	5,101	0	4,057	0	0%	0	0%	0	
Feathers	228	4,144	-	4,057	0	0%	0	0%	0	
Feed Grinder	220	4,995		4,057	0	0%	0	0%	0	
Feed Manufacturers	1,265	2,934		4,057	0	0%	0	0%	0	0.0
Feed Mill Equipment	288	3,999		4,057	0	0%	0	0%	0	0.0
Feed Mill Supplies	1	5,406		4,057	0	0%	0	0%	0	0.0
Felt Products	44	4,862	0	4,057	0	0%	0	0%	0	0.0
Fence Rental	309	3,960	-	4,057	0	0%	0	0%	0	0.0
Fertilizer Plant Equipment	215	4,183		4,057	0	0%	0		0	
Filing Machine	46	4,842	0	4,057	0	0%	0	0%	0	
Film Industry	40	5,316		4,057	0	0%	0	0%	0	0.0
Financial Printers	86	4,620		4,057	0	0%	0	0%	0	0.0
Fire	3	5,346		4,057	0	0%	0	0%	0	0.0
Fire Brick	124	4,452	0	4,057	0	0%	0	0%	0	0.0
Fire Door	71	4,683		4,057	0	0%	0	0%	0	0.10
Fire Escape	502	3,651	0	4,057	0	0%	0	0%	0	
Fire Exit Device	39	4,912	0	4,057	0	0%	0	0%	0	
Fire Extinguisher Fluid	59	4,912	0	4,057	0	0%	0	0%	0	
Fire Hose	114	4,489		4,057	0	0%	0	0%	0	
Fire Hydrant	333	3,911		4,057	0	0%	0	0%	•	
Fire Lookout Stations	23	5,061		4,057	0	0%	0		-	
Fire Protection	36	4,946		4,057	0	0%	0			
Fireproof Materials	24	5,046		4,037	0	0%	0			
Fish Net	45	4,851		4,037	0	0%	0			
Fish Processing Equipment	29	4,851		4,057	0	0%	0			
Fish Processor	349	4,995 3,885		4,057	0	0%	0			
	217			4,057		0%				
Fishery Consultants	9	4,177			0	0%	0	0%		
Flame Proofing Materials	,	5,229		4,057		0%	0			
Flameproofing	4	5,316		4,057	0		0	0%		
Flange	36	4,946		4,057		0%	0	0%		
Flatware	715	3,376		4,057		0%	0			
Flexible Metal Hose	304	3,970	0	4,057	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Flight Attendant	98	4,572	0	4,057	0	0%	0	0%	0	0%
Floats - Mechanical	47	4,835	0	4,057	0	0%	0	0%	0	0%
Flock Manufacturers	12	5,191	0	4,057	0	0%	0	0%	0	0%
Floor Machine Rental	102	4,555	0	4,057	0	0%	0	0%	0	0%
Floral Design Classes	464	3,704	0	4,057	0	0%	0	0%	0	
Flour	371	3,853	0	4,057	0	0%	0	0%	0	0%
Foil Printing	7	5,260	0	4,057	0	0%	0	0%	0	
Foil Products	56	4,769	0	4,057	0	0%	0	0%	0	
Folding Machine	18	5,112	0	4,057	0	0%	0	0%	0	
Folding Tables	260	4,068	0	4,057	0	0%	0	0%	0	0.10
Food Reconditioning	67	4,702	0	4,057	0	0%	0	0%	0	0.10
Food Wholesalers	9	5,229	0	4,057	0	0%	0	0%	0	0.10
Foreign Online Pharmacy	441	3,748	0	4,057	0	0%	0	0%	0	0 /0
			0		0	0%	-	0%	0	
Forensic Accounting	1,061 688	3,080	0	4,057	0	0%	0	0%	0	
Forging		3,410	-	4,057		0%	-	0%	0	
Forging Equipment	58		0	4,057	0		0		•	
Fraternal Regalia	315	3,949	0	4,057	0	0%	0	0%	0	
Fraternities	151	4,364	0	4,057	0	0%	0	0%	0	
French Doors	193	4,243	0	4,057	0	0%	0	0%	0	
Fridge Rental	104	4,544	0	4,057	0	0%	0	0%	0	
Frozen Custard Machine	29	4,995	0	4,057	0	0%	0	0%	0	0 /0
Frozen Food Locker Plants	219	4,175	0	4,057	0	0%	0	0%	0	0.10
Frozen Food Processors	738	3,355	0	4,057	0	0%	0	0%	0	0%
Fruit Growers	6	5,270	0	4,057	0	0%	0	0%	0	0%
Fuel	14	5,164	0	4,057	0	0%	0	0%	0	0%
Fuel Conversion Engines	1,185	2,986	0	4,057	0	0%	0	0%	0	0%
Fuel Economizer	2,731	2,323	0	4,057	0	0%	0	0%	0	0%
Fuel Oil Treatment	389	3,825	0	4,057	0	0%	0	0%	0	0%
Fuel Tax Service	5	5,290	0	4,057	0	0%	0	0%	0	0%
Funeral Director Equipment	704	3,389	0	4,057	0	0%	0	0%	0	0%
Funeral Escort	339	3,902	0	4,057	0	0%	0	0%	0	0%
Funnel	16	5,137	0	4,057	0	0%	0	0%	0	0%
Fur Cleaning and Dyeing Retail	121	4,461	0	4,057	0	0%	0	0%	0	0%
Fur Cutting	19	5,101	0	4,057	0	0%	0	0%	0	0%
Fur Dealer	654	3,449	0	4,057	0	0%	0	0%	0	0%
Fur Designers	346	3,890	0	4,057	0	0%	0	0%	0	
Fur Dresser	5	5,290	0	4,057	0	0%	0	0%	0	
Fur Farm Equipment	43	4,875	0	4,057	0	0%	0	0%	0	
Fur Matching	2	5,376	-	4,057	0	0%	0	0%	0	
Furnace Cleaning	619	3,486	0	4,057	0	0%	0	0%	0	
Furnace Sales	1	5,406	0	4,057	0	0%	0	0%	0	
Furniture Builders	14	5,164	0	4,037	0	0%	0	0%	0	
	450		-	4,057	0	0%	0	0%	3	
Furniture Frames		3,732		1.5.5	-	0%	-	0%	-	
Furniture Pads	185	4,269		4,057	0	0%	0		0	
Furniture Stripping	264	4,061	0	4,057	0		0	0%	0	
Galvanize	281	4,018		4,057	0	0%	0	0%	0	
Gambling Addiction Treatment	176	4,293		4,057	0	0%	0	0%	0	
Garbage Disposal Parts	591	3,528		4,057	0	0%	0	0%	0	
Gardening	16	5,137		4,057	0	0%	0	0%	0	
Gas Boosters	17	5,124		4,057	0	0%	0	0%		
Gas Burner	448	3,738		4,057	0	0%	0	0%	0	
Gas Detector	165	4,321	0	4,057	0	0%	0	0%	0	
Gas Fittings	336	3,909		4,057	0	0%	0	0%	0	0%
Gas Lighting	138	4,410	0	4,057	0	0%	0	0%	0	0%
Gas Plant Equipment	167	4,315		4,057	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Gas Recycling	29	4,995	0	4,057	0	0%	0	0%	0	0%
Gasket	1,400	2,852	0	4,057	0	0%	0	0%	0	0%
Gasoline Plant Equipment	486	3,673	0	4,057	0	0%	0	0%	0	0%
Gavel	14	5,164	. 0	4,057	0	0%	0	0%	0	0%
Gelatin	29	4,995	0	4,057	0	0%	0	0%	0	0%
Genealogists	664	3,444	0	4,057	0	0%	0	0%	0	0%
Geochemist	6	5,270	0	4,057	0	0%	0	0%	0	0%
Geographer	12	5,191	0	4,057	0	0%	0	0%	0	0%
Geologist Equipment	4	5,316	0	4,057	0	0%	0	0%	0	0%
Geophysical Equipment	23	5,061	0	4,057	0	0%	0	0%	0	0%
Geophysicist	307	3,963	0	4,057	0	0%	0	0%	0	0%
Geotechnical Engineering	2,167	2,493		4,057	0	0%	0	0%	0	0%
Gift Wrapping	, 77	4,656		4,057	0		0	0%	0	
Glace Fruit	14	5,164		4,057	0	0%	0	0%	0	0%
Glass Balls	4	5,316		4,057	0		0	0%	0	
Glass Coating and Tinting Materials	229	4,139		4,057	0		0	0%	0	
Glass Coating Machinery	15	5,148		4,057	0		0	0%	0	
Glass Cutting	321	3,929		4,057	0		0	0%	0	
Glass Rods	47	4,835		4,057	0	0%	0	0%	0	
Glass Tinting	38	4,926		4,057	0		0	0%	0	
Glassware Rental	8	5,243		4,057	0	0%	0	0%	0	
Glove Repair	50	4,812		4,057	0		0	0%	0	0 /0
Go-Kart Manufacturers	49	4,818		4,057	0		0		0	
Gold Leaf	19	5,101	0	4,057	0		0	0%	0	
Gold Stamping	6	5,270	-	4,057	0		0	0%	0	
Golf Caddy	524	3,630		4,057	0		0	0%	0	
Golf Course Architects	125	4,448		4,037	0		0	0%	0	0.0
Golf Course Construction	816	3,287		4,037	0		0	0%	0	0.0
Golf Supplies	2010	5,287		4,037	0	0%	0	0%	0	0.0
Golf Tournament	158	4,344		4,057	0		0	0%	0	0.0
GPS Rental	35				0		0		0	0.0
		4,955		4,057	-		-	0%	0	
Graduation	19	5,101	0	4,057	0		0		0	
Grain Brokers		4,364		4,057	0		0	0%	0	0.0
Grain Drying	138	4,410		4,057	0		0	0%	•	0.0
Grain Elevator	876	3,227		4,057	0	0%	0	0%	0	0.0
Grain Elevator Construction	678	3,425		4,057	0	0%	0	0%	0	0.0
Grain Elevator Equipment	248	4,096		4,057	0	0%	0	0%	0	0.10
Grain Exchange	32	4,974		4,057	0		0	0%	0	
Grain Inspection	44	4,862		4,057	0		0	0%	0	
Granite Fabrication	52	4,795		4,057	0		0	0%	0	
Grass Trimmers	35	4,955		4,057	0	0%	0	0%	0	
Gravel	17	5,124		4,057	0		0	0%	0	
Grease Pumping	532	3,615		4,057	0		0	0%	-	
Grease Seals	187	4,262		4,057	0		0			
Green Products	13	5,182		4,057	0		0	0%		
Grinding Machine	289	3,995		4,057	0		0			
Grommet	32	4,974		4,057	0		0			
Grounds Maintenance	2,281	2,452		4,057	0		0			
Gum	40	4,899		4,057	0		0			
Gumming Service	1	5,406		4,057	0		0			
Gymnastics	45	4,851		4,057	0		0	0%	0	0%
Gypsum	105	4,537	0	4,057	0		0	0%		0%
Hair Nets	18	5,112		4,057	0	0%	0	0%	0	0%
Hamper Wholesale	2	5,376	0	4,057	0	0%	0	0%	0	0%
Hand Dryers	702	3,393		4,057	0		0			

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79 %	151,369	19%	14,238	2%
Handbag Repair	80	4,643	0	4,057	0	0%	0	0%	0	0%
Handkerchiefs	5	5,290	0	4,057	0	0%	0	0%	0	0%
Handle Manufacturers	130	4,435	0	4,057	0	0%	0	0%	0	0%
Handwriting Analysis	184	4,273		4,057	0	0%	0	0%	0	0%
Hang Gliding	515	3,640	0	4,057	0	0%	0	0%	0	0%
Hat Cleaning	109	4,521	0	4,057	0	0%	0	0%	0	0%
Hawaiian Products	560	3,576	0	4,057	0	0%	0	0%	0	0%
Hay Rides	40	4,899	0	4,057	0	0%	0	0%	0	0%
Health Lamps	530	3,620	0	4,057	0	0%	0	0%	0	0%
Healthcare Linen Services	296	3,980	0	4,057	0	0%	0	0%	0	0%
Hearse	270	4,043	0	4,057	0	0%	0	0%	0	0%
Heat Exchanger	770	3,320	0	4,057	0	0%	0	0%	0	0%
Heat Recovery System	165	4,321	0	4,057	0	0%	0	0%	0	0%
Heat Seal Equipment	27	5,014	0	4,057	0	0%	0	0%	0	0%
Heat Sealing	71	4,683	0	4,057	0	0%	0	0%	0	0%
Heat Treating Equipment	151	4,364	. 0	4,057	0	0%	0	0%	0	0%
Heating and Cooling Demolition	135	4,422	0	4,057	0	0%	0	0%	0	0%
Helicopter	5	5,290	0	4,057	0	0%	0	0%	0	0%
Helicopter Charter	1	5,406	0	4,057	0	0%	0	0%	0	0%
Hematology	5	5,290	0	4,057	0	0%	0	0%	0	0%
Hemophilia Pharmacy	39	4,912	0	4,057	0	0%	0	0%	0	0%
Hides	179	4,284	. 0	4,057	0	0%	0	0%	0	0%
Hobbies	11	5,208	0	4,057	0	0%	0	0%	0	0%
Hoist	945	3,166	0	4,057	0	0%	0	0%	0	0%
Home Consultant	530	3,620	0	4,057	0	0%	0	0%	0	0%
Home Maintenance	132	4,431	0	4,057	0	0%	0	0%	0	0%
Home Renovation	265	4,057	0	4,057	0	0%	0	0%	0	0%
Home Services	100	4,564	. 0	4,057	0	0%	0	0%	0	0%
Honeycomb Material	157	4,350	0	4,057	0	0%	0	0%	0	0%
Honing Machine	80	4,643	0	4,057	0	0%	0	0%	0	0%
Hops	22	5,073	0	4,057	0	0%	0	0%	0	0%
Horse Trails	18	5,112	0	4,057	0	0%	0	0%	0	0%
Hoses	758	3,336	0	4,057	0	0%	0	0%	0	0%
Hospital Equipment	2	5,376	0	4,057	0	0%	0	0%	0	0%
Hot Tub Supplies	9	5,229	0	4,057	0	0%	0	0%	0	0%
Hot Tubs and Spas	4	5,316	0	4,057	0	0%	0	0%	0	0%
House Call	761	3,331	0	4,057	0	0%	0	0%	0	0%
Hunting	44	4,862	0	4,057	0	0%	0	0%	0	0%
Hunting Guide	139	4,406	0	4,057	0	0%	0	0%	0	0%
Hydraulic Supplies	12	5,191	0	4,057	0	0%	0	0%	0	0%
Hydraulic Tools	198	4,222	0	4,057	0	0%	0	0%	0	0%
Hydrologist	267	4,052	0	4,057	0	0%	-	0%	0	0%
Hydroponics Supplies	8	5,243	0	4,057	0	0%	0	0%	0	0%
Hydrostatic Testing	49	4,818	0	4,057	0	0%		0%	0	0%
Hygiene Products	5	5,290	0	4,057	0	0%		0%	0	0%
Hygrometer	22	5,073	0	4,057	0	0%	0	0%	0	0%
Hyperbaric Chamber	240	4,117	0	4,057	0	0%		0%	0	0%
Ice Cream Cone Distributors	254	4,081		4,057	0	0%			0	0%
Ice Cream Manufacturers Supplies	57	4,764	. 0	4,057	0	0%	0	0%	0	0%
Ice Cream Mix	423		0	4,057	0	0%			0	0%
Ice Crushers	14	5,164	. 0	4,057	0	0%		0%	0	0%
Ice Machine Repair	536	3,611	0	4,057	0	0%	0	0%	0	0%
Ice Sculptures	114	4,489	0	4,057	0	0%	0	0%	0	0%
Ice Substitutes	23	5,061	0	4,057	0	0%	0	0%	0	0%
Identification Bureau	249	4,091	0	4,057		0%		0%	0	0%
									-	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Impregnating	587	3,535		4,057	0	0%	0	0%	0	0%
Imprinting	941	3,167	0	4,057	0	0%	0	0%	0	0%
In Floor Heating	318	3,943	0	4,057	0	0%	0	0%	0	0%
Incinerator	40	4,899	0	4,057	0	0%	0	0%	0	0%
Incinerator Parts	6	5,270	0	4,057	0	0%	0	0%	0	0%
Indexing Service	38	4,926	0	4,057	0	0%	0	0%	0	0%
Individual Counselors	23	5,061	0	4,057	0	0%	0	0%	0	0%
Induction Heating	256	4,074	0	4,057	0	0%	0	0%	0	0%
Industrial	2	5,376	0	4,057	0	0%	0	0%	0	0%
Industrial Ceramics	304	3,970		4,057	0		0	0%	0	
Industrial Diamond	112	4,497	0	4,057	0		0	0%	0	
Industrial Dryer	102	4,555	0	4,057	0		0	0%	0	0.10
Industrial Dye	29	4,995		4,057	0		0	0%	0	
Industrial Equipment	333	3,911	0	4,057	0		0	0%	0	
Industrial Glass Beads	46	4,842	0	4,057	0		0	0%	0	
Industrial Medicine	362	3,863	0	4,057	0		0	0%	0	
Industrial Power Processing	836	3,266		4,057	0		0	0%	0	
Industrial Power Processing	151	4,364		4,057	0	0%	0	0%	0	
Industrial Rusepiooning	356	3,871	0	4,037	0		0	0%	0	
	419		0	4,057	0	0%	0	0%	0	
Industrial Vacuum Cleaners		3,785	-		-		-		0	0 /0
Industrial Vibrators	51	4,802		4,057	0		0	0%	0	
Infrared Equipment	718	3,370		4,057	0	0%	0	0%	ş	0.10
Infrared Inspection	431	3,769		4,057	0		0	0%	0	
Infusion Services	539	3,603	0	4,057	0	0%	0	0%	0	0.10
Innovation	2	5,376		4,057	0		0	0%	0	0.10
Inspection	112	4,497	0	4,057	0		0	0%	0	0.10
Institutional Library	71	4,683	0	4,057	0		0	0%	0	0.10
Insulated Panels	272	4,040		4,057	0		0	0%	0	0 /0
Intellectual Property Lawyer	1,899	2,594	0	4,057	0		0	0%	0	0.10
Interpreters	77	4,656		4,057	0		0	0%	0	
Ironing Board	26	5,026	0	4,057	0		0	0%	0	
Irrigation Installation	89	4,604		4,057	0		0	0%	0	0.0
Ivory Products	17	5,124	0	4,057	0		0	0%	0	0.0
Jack Repair	46	4,842	0	4,057	0		0	0%	0	0.10
Jacks	240	4,117	0	4,057	0		0	0%	0	0.10
Jade Products	10	5,220	0	4,057	0	0%	0	0%	0	0%
Jail Equipment	69	4,695		4,057	0	0%	0	0%	0	0%
Jalousie	17	5,124		4,057	0	0%	0	0%	0	0%
Jigs and Fixture Components	29	4,995		4,057	0		0	0%	0	
Jigs and Fixtures	42	4,883	0	4,057	0	0%	0	0%	0	0%
Job Lot Merchandise	1	5,406	0	4,057	0		0	0%	0	
Key Holder	104	4,544	0	4,057	0	0%	0	0%	0	0%
Keys	1	5,406	0	4,057	0	0%	0	0%	0	0%
Kiln	277	4,028	0	4,057	0	0%	0	0%	0	0%
Kitchen	214	4,185	0	4,057	0	0%	0	0%	0	0%
Kiteboarding	75	4,668	0	4,057	0	0%	0	0%	0	0%
Knitting Classes	185	4,269		4,057	0		0		0	0%
Lab	1	5,406		4,057	0		0		0	0%
Labeling Equipment	681	3,419		4,057	0		0		0	
Labels	337	3,906		4,057	0		0	0%	0	
Labor Relations Consultant	609	3,498		4,057	0		0	0%	0	
Lacquer Manufacturers	54	4,783		4,057	0		0	0%	0	
Ladder Rental	11	5,208		4,057	0		0	0%	0	
Laminated Structural Products	228	4,144		4,057	0		0		0	
Laminating Supplies	4			4,057			0		÷	
	4	5,510	0	4,037	0	0.70	0	0.70	0	0.70

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/ 0
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Lamp Repair	193	4,243	0	4,057	0	0%	0	0%	0	0%
Lamp Shade Cleaning	31	4,981	0	4,057	0	0%	0	0%	0	0%
Lamp Shade Covers	78	4,652	0	4,057	0	0%	0	0%	0	0%
Land Leveling	87	4,615	0	4,057	0	0%	0	0%	0	0%
Lanyards	105	4,537	0	4,057	0	0%	0	0%	0	0%
Lapidary	93	4,589	0	4,057	0	0%	0	0%	0	0%
Latex Liquids	24	5,046	0	4,057	0		0	0%	0	0%
Lath	73	4,675	0	4,057	0	0%	0	0%	0	0%
Lathing Contractors	623	3,479	0	4,057	0	0%	0	0%	0	0%
Law Books	116	4,481	0	4,057	0	0%	0	0%	0	0%
Lawn	163	4,329	0	4,057	0	0%	0	0%	0	0%
Lead Removal	145	4,383	0	4,057	0	0%	0	0%	0	0%
Lead Welding	5	5,290	0	4,057	0		0	0%	0	0%
Leather Findings	4	5,316	0	4,057	0		0	0%	0	0%
Leather Finish	195	4,234	0	4,057	0	0%	0	0%	0	0%
Leather Finishes	4	5,316	0	4,057	0		0	0%	0	0%
Leather Goods Repair	2,456	2,392	0	4,057	0		0	0%	0	0%
Legal	51	4,802	0	4,057	0		0	0%	0	0%
Legal Printing	522	3,633	0	4,057	0	0%	0	0%	0	0%
Lettershop Services	227	4,152	0	4,057	0		0	0%	0	0%
Light Fixture Cleaning	189	4,257	0	4,057	0	0%	0	0%	0	0%
Lighting Equipment	25	5,038	0	4,057	0	0%	0	0%	0	0%
Lightning Protection	1,939	2,580	0	4,057	0	0%	0	0%	0	0%
Lime	80	4,643	0	4,057	0	0%	0	0%	0	0%
Linoleum Manufacturers	15	5,148	0	4,057	0		0	0%	0	
Linoleum Supplies	5	5,290	0	4,057	0		0	0%	0	0%
Liquid Chiller	142	4,393	0	4,057	0		0	0%	0	0.0
Liquid De-Icing	3	5,346	0	4,057	0		0	0%	0	0.0
Liquid or Dry Bulk Trucking	1,924	2,586	0	4,057	0	0%	0	0%	0	0.0
Liquor Broker	516	3,639	0	4,057	0		0	0%	0	0.0
Lithographic Negative Plates	12	5,191	0	4,057	0		0	0%	0	0.0
Livestock	28	5,005	0	4,057	0		0	0%	0	
Livestock Appraisers	2	5,376	0	4,057	0		0	0%	0	0.0
Livestock Commission	44	4,862	0	4,057	0		0	0%	0	0.0
Livestock Equipment	2	5,376	0	4,057	0	0%	0	0%	0	0.0
Livestock Feeding	379	3,845	0	4,057	0		0	0%	0	0.0
Livestock Grooming	20	5,094	0	4,057	0	0%	0	0%	0	0.10
Livestock Hauling	426	3,775	0	4,057	0		0	0%	0	
Livestock Order Buyers	1	5,406	0	4,057	0		0	0%	0	
Livestock Spray	1	5,406	0	4,057	0		0	0%	0	
Loading Dock Equipment	1,208	2,967	0	4,057	0	0%	0	0%	0	
Logging Equipment	1,422	2,840	0	4,057	0		0	0%	0	
Luggage Manufacturers	1	5,406		4,057	0		0	0%	-	
Lumber Inspector	356	3,871	0	4,057	0		0	0%	0	
Macaroni	156	4,354		4,057	0		0	0%	-	
Machinery Appraisal	357	3,869		4,057	0		0		0	
Magazines - Back Number	2	5,376		4,057	0		0		0	
Magnetic Particle Inspection	31	4,981	0	4,057	0		0		0	
Magnetic Particle Inspection Equipment	26	5,026		4,057	0		0			
Managed Print Services	831	3,273	0	4,057	0		0			
Manhole Covers	44	4,862	0	4,057	0		0	0%	0	
Mannequins	504	3,649		4,057	0		0	0%	0	
Manufactured Offices & Commercial Units	108	4,526		4,057	0		0	0%	0	
Marble	22	5,073		4,057	0		0	0%		
Marble Installation	31	4,981	0	4,057	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Marijuana Grower	220	4,172	0	4,057	0	0%	0	0%	0	0%
Marine Buoys	184	4,273	0	4,057	0	0%	0	0%	0	0%
Marine Fuel	22	5,073	0	4,057	0	0%	0	0%	0	0%
Marine Pilot	122	4,457	0	4,057	0	0%	0	0%	0	0%
Marine Supplies	39	4,912	0	4,057	0	0%	0		0	
Marine Terminal	193	4,243	0	4,057	0	0%	0	0%	0	0%
Marionette	165	4,321	0	4,057	0	0%	0		0	
Mass Torts Lawyers	659	3,447	0	4,057	0	0%	0	0%	0	
Masts	13	5,182	0	4,057	0	0%	0	0%	0	
Matches	30	4,991	0	4,057	0	0%	0	0%	0	0 /0
Mattress Cleaning	55	4,775	0	4,057	0	0%	0	0%	0	0 /0
Mattress Renovation	833	3,271	0	4,057	0	0%	0	0%	0	0 /0
Mayonnaise	87	4,615	0	4,057	0	0%	0	0%	0	0 /0
Measuring Tape	14	5,164	0	4,037	0	0%	0		0	
Mechanical Packing	14	4,473	0	4,057	0	0%	0		0	
	-		-			0%	-	0%	0	
Medical Transcription	7,490	1,532	0	4,057	0	0%	0		•	
Medical Truss	132	4,431	0	4,057	0		0	0%	0	
Medicare Supplement	3,918	2,046	0	4,057	0	0%	0	0%	0	
Memorabilia	12	5,191	0	4,057	0	0%	0	0%	0	
Mesothelioma Lawyer	797	3,302	0	4,057	0	0%	0	0%	0	
Metal Boxes	51	4,802	0	4,057	0	0%	0	0%	0	0 /0
Metal Cladding	693	3,402	0	4,057	0	0%	0	0%	0	0.10
Metal Cleaning Equipment	45	4,851	0	4,057	0	0%	0		0	0%
Metal Cleaning Machines	29	4,995	0	4,057	0	0%	0	0%	0	0%
Metal Forming	767	3,325	0	4,057	0	0%	0	0%	0	0%
Metal Sawing	117	4,477	0	4,057	0	0%	0	0%	0	0%
Metal Spinning	344	3,892	0	4,057	0	0%	0	0%	0	0%
Metal Stamping	3,021	2,242	0	4,057	0	0%	0	0%	0	0%
Metal Stamping Machine	117	4,477	0	4,057	0	0%	0	0%	0	0%
Metal Tanks	1,484	2,804	0	4,057	0	0%	0	0%	0	0%
Metal Tubing	499	3,661	0	4,057	0	0%	0	0%	0	0%
Metalizing Equipment	2	5,376	0	4,057	0	0%	0	0%	0	0%
Metallizing	139	4,406	0	4,057	0	0%	0	0%	0	0%
Metallurgy Equipment	11	5,208	0	4,057	0	0%	0	0%	0	0%
Metaphysical Supplies	512	3,643	0	4,057	0	0%	0	0%	0	0%
Metaphysician	238	4,121	0	4,057	0	0%	0	0%	0	
Meteorological Consultants	42	4,883	0	4,057	0	0%	0	0%	0	
Meteorological Instruments	40	4,899	0	4,057	0	0%	0		0	
Meter Repair	411	3,791	0	4,057	0	0%	0		0	
Mexican Imports	127	4,444	0	4,057	0	0%	0		0	
Mezzanines	10	5,220	0	4,057	0	0%	0	0%	0	
	318	3,943	0	4,037	0	0%	0	0%	0	
Microfilm Equipment	1	5,943	-	4,057	0	0%	0		3	
Micrometer	-		-	1.5.5	-		-		-	
Microwave Communications	594	3,524		4,057	0	0%	0			
Microwave Dealers	25	5,038		4,057	0	0%	0			
Microwave Oven Manufacturers	10	5,220		4,057	0	0%	0			
Microwave Parts	22	5,073		4,057	0	0%	0			
Mildew Removal	1	5,406		4,057	0	0%	0			
Millinery - Retail	13	5,182		4,057	0	0%	0			
Millinery - Wholesale & Manufacturers	13	5,182		4,057	0	0%	0			
Millinery Supplies	11	5,208		4,057	0	0%	0			
Milling Cutters	31	4,981	0	4,057	0	0%	0		0	
Milling Machine	675	3,431		4,057	0	0%	0		0	0%
Millwrights	1,948	2,576	0	4,057	0	0%	0	0%	0	0%
Mining Consultants	356			4,057	0	0%	0	0%	0	0%

Nation Consisting Constraint Constraint <thc< th=""><th>Industry Classification</th><th>Inquiries</th><th>Rank by Inquiries</th><th>Complaints</th><th>Rank by Complaints</th><th>Cmpls Settled</th><th>%</th><th>Cmpls Not Settled</th><th>%</th><th>Cmpls Unable To Pursue</th><th>V/0</th></thc<>	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/ 0
Hirror Cleaning 68 4.632 0 4.637 0 9% 0 0% 0 9% Hisale and Rocket Components 4.23 3.779 0 4.627 0.9% 0 0% 0	TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Missie and Rocket Components 12 5,191 0 4,057 0 9% 0 9	Mining Development	60	4,746	0	4,057	0	0%	0	0%	0	0%
Missile and Racket Research and Development 473 3,778 0 4,577 0 0% 0 <td>Mirror Cleaning</td> <td>83</td> <td>4,632</td> <td>0</td> <td>4,057</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Mirror Cleaning	83	4,632	0	4,057	0	0%	0	0%	0	0%
Missile and Racket Research and Development 473 3,778 0 4,577 0 0% 0 <td>Missile and Rocket Components</td> <td>12</td> <td>5,191</td> <td>0</td> <td>4,057</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Missile and Rocket Components	12	5,191	0	4,057	0	0%	0	0%	0	0%
Missile MunicActuring 52 4,795 0 9% 0 9% 0 9% 0 0%		423		0	4,057	0	0%	0	0%	0	0%
Niesne Derson Service 133 4.430 0 4.437 0 0% 0% 0						0	0%	0	0%	0	0%
Mobile Track Service G 5.270 O 4.957 O 9% O 9% O 0 9% O						0				0	0%
Molasses 1 5,400 0 0,407 0 0,46 0 0,400 0 <td></td> <td></td> <td></td> <td></td> <td>,</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>					,	0	0%	0	0%	0	0%
Mode Remainstance 208 4,447 0 4,057 0 0%		1						-		0	
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Monoral Monument Centrol 129 4.437 0 4.057 0 0% 0 0% 0 0% Moorage 129 4.437 0 4.057 0 0% 0 0% 0 0% 0 0% Motor Puture Equipment Repair 131 4.12 0 4.057 0 0% 0 0% 0 0% Motor Puture Equipment Repair 131 5.101 0 4.057 0 0% 0		200				-		-		0	
Mouranet, Clearing 120 4.437 0 4.657 0 9% 9% 9%		4				-		-		0	
Morage 5 5,290 0 4,057 0 9% 0 0% 0 0 Motion Picture Equipment 168 4,132 0 4,057 0 0% 0 0% 0 0% Motion Picture Equipment Regar 19 5,101 0 4,057 0 0% 0 0% 0 0% Motion Picture Lightment 13 5,028 0 4,057 0 0% 0 0% 0 0% Motion Picture Representatives 13 5,028 0 4,057 0 0%		129				-		-		•	0.0
Moth Provention 41 4.890 0 4.037 0 0%				-		-		-		0	
Moton Picture Equipment 166 4,312 0 4,657 0 0% <td></td> <td>-</td> <td></td> <td></td> <td></td> <td>-</td> <td></td> <td>-</td> <td></td> <td>•</td> <td></td>		-				-		-		•	
Motion Picture Equipment Repair 10 5,101 0 4,057 0 0% 0 <t< td=""><td></td><td></td><td></td><td></td><td></td><td>-</td><td></td><td>-</td><td></td><td>•</td><td></td></t<>						-		-		•	
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Motor Laminations 21 5,083 0 4,057 0 0% 0 <t< td=""><td></td><td></td><td></td><td></td><td></td><td>-</td><td></td><td>-</td><td></td><td>•</td><td></td></t<>						-		-		•	
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Music Arranger 3 5,346 0 4,057 0 0%						-		-		•	0.0
Music Box 715 3,376 0 4,057 0 0% <td></td> <td>579</td> <td></td> <td></td> <td>,</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>		579			,						
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Musical Instrument Manufacturers 23 5, 061 0 4,057 0 0% 0 0% Myotherapy 75 4,668 0 4,057 0 0% 0 0% 0 0% Nal Machine 116 5,137 0 4,057 0 0% 0 0% 0 0% Name Plates 192 4,249 0 4,057 0 0% 0 0% 0 0% Natural Stone Restoration 47 4,835 0 4,057 0 0% 0 0% 0 0% Naval Architect 111 4,937 0 4,057 0 0% 0 0% 0 0% Naval Stores 277 5,014 0 4,057 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0						-		-		•	0.0
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Naval Stores 27 5,014 0 4,057 0 0% 0 0% 0 0% Navigation Consultants 279 4,022 0 4,057 0 0% 0 0% 0 0% Neckwear 549 3,583 0 4,057 0 0% 0 0% 0 0% Needles 62 4,734 0 4,057 0 0% 0 0% 0 0% Not 186 4,267 0 4,057 0 0% 0 0% 0 0% No Change 90 4,600 4,057 0 0% 0 0% 0 0% No Change 98 4,572 0 4,057 0 0% 0 0% 0 0% Notoins 56 4,769 0 4,057 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%					,			-		•	0.0
Navigation Consultants 279 4,022 0 4,057 0 0% 0 0% 0 0% Neckwear 549 3,583 0 4,057 0 0% 0 0% 0 0% Needles 62 4,734 0 4,057 0 0% 0 0% 0 0% Nets 596 3,521 0 4,057 0 0% 0 0% 0 0% Not S56 3,521 0 4,057 0 0%						-		-		•	0.0
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Needles 62 4,734 0 4,057 0 0% 0 0% 0 0% Nets 596 3,521 0 4,057 0 0% 0 0% 0 0% Night Vision Equipment 186 4,267 0 4,057 0 0% 0 0				-		-		-		•	0.0
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Non - Woven Fabrics 122 1/457 0 4/057 0 0% 0 0% Non - Woven Fabrics 122 4/457 0 4/057 0 0% 0 0% 0 0% Noodles 98 4,572 0 4/057 0 0% 0 0% 0 0% Notions 56 4/769 0 4/057 0 0% 0 0% 0 0% Nozelty Telegrams 337 3,906 0 4/057 0 0% 0 0% 0 0% Nuclear Reactor Manufacturers 112 5,191 0 4/057 0 0% 0 0% 0 0% Nuclear Reactor Manufacturers 122 5,191 0 4/057 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% <t< td=""><td>Night Vision Equipment</td><td></td><td></td><td>-</td><td>,</td><td>0</td><td></td><td>0</td><td></td><td></td><td></td></t<>	Night Vision Equipment			-	,	0		0			
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Notions 56 4,769 0 4,057 0 0% 0 0% Novelty Telegrams 337 3,906 0 4,057 0 0% 0 0% 0 0% Nozzle 102 4,555 0 4,057 0 0% 0 0% 0 0% Nuclear Reactor Manufacturers 12 5,191 0 4,057 0 0% 0 0% 0 0% Nuclear Reactor Manufacturers 12 5,191 0 4,057 0 0% 0 0% 0 0% Nuclear Reactor Manufacturers 12 5,191 0 4,057 0 0% 0 0% 0 0% Nuclear Reactor Manufacturers 110 4,510 0 4,057 0 0% 0 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% <t< td=""><td>Non - Woven Fabrics</td><td>122</td><td></td><td>-</td><td>4,057</td><td>0</td><td></td><td>0</td><td></td><td>•</td><td></td></t<>	Non - Woven Fabrics	122		-	4,057	0		0		•	
Novelty Telegrams 337 3,906 0 4,057 0 0% 0 0% 0 0% Nozzle 102 4,555 0 4,057 0 0% 0 <td< td=""><td>Noodles</td><td>98</td><td>4,572</td><td>0</td><td>4,057</td><td>0</td><td></td><td>0</td><td>0%</td><td>0</td><td>0%</td></td<>	Noodles	98	4,572	0	4,057	0		0	0%	0	0%
Nozzle 102 4,555 0 4,057 0 0% 0 0% 0 0% Nuclear Reactor Manufacturers 12 5,191 0 4,057 0 0% 0 0% 0 0% Nuclear Reactor Manufacturers 265 4,057 0 4,057 0 0% 0 0% 0 0% Nudist Camp 265 4,057 0 4,057 0 0% 0 0% 0 0% Nudist Community 110 4,510 0 4,057 0 0% 0 0% 0 0% Nursing Home Neglect Lawyers 125 4,448 0 4,057 0 0% 0 0% 0 0% Nut Cracking Machine 106 4,534 0 4,057 0 0% 0 0% 0 0% Nylon Fabric 39 4,912 0 4,057 0 0% 0 0% 0	Notions		4,769	0	4,057	0		0	0%	0	0%
Nuclear Reactor Manufacturers 12 5,191 0 4,057 0 0% 0% 0% 0% 0% Nudist Camp 265 4,057 0 4,057 0 0%	Novelty Telegrams	337	3,906	0	4,057	0		0	0%	0	0%
Nudist Camp 265 4,057 0 4,057 0 0% 0% 0% 0% Nudist Community 110 4,510 0 4,057 0 0%	Nozzle	102	4,555	0	4,057	0	0%	0	0%	0	0%
Nudist Community 110 4,510 0 4,057 0 0% 0 0% 0% Nursing Home Neglect Lawyers 125 4,448 0 4,057 0 0% 0% 0% 0% 0% 0% Nut Cracking Machine 106 4,534 0 4,057 0 0% <	Nuclear Reactor Manufacturers	12	5,191	0	4,057	0		0	0%	0	0%
Nudist Community 110 4,510 0 4,057 0 0% 0 0% 0% Nursing Home Neglect Lawyers 125 4,448 0 4,057 0%	Nudist Camp	265			4,057	0	0%	0	0%	0	0%
Nursing Home Neglect Lawyers 125 4,448 0 4,057 0 0% 0 0% 0 0% Nut Cracking Machine 106 4,534 0 4,057 0 0% 0% 0% 0% 0% 0% Nylon Fabric 39 4,912 0 4,057 0%	Nudist Community		4,510	0	4,057	0	0%	0	0%	0	0%
Nut Cracking Machine 106 4,534 0 4,057 0 0% 0 0% 0 0% Nylon Fabric 39 4,912 0 4,057 0 0% 0 0% 0 0% O-Ring 320 3,934 0 4,057 0 0% 0 0% 0 0% Oceanographer 9 5,229 0 4,057 0 0% 0 0% 0 0%	Nursing Home Neglect Lawyers	125				0	0%	0	0%	0	0%
Nylon Fabric 39 4,912 0 4,057 0 0% 0 0% 0 0% O-Ring 320 3,934 0 4,057 0 0% 0 0% 0 0% Oceanographer 9 5,229 0 4,057 0 0% 0 0% 0 0%	Nut Cracking Machine										
O-Ring 320 3,934 0 4,057 0 0% 0 0% 0 0% Oceanographer 9 5,229 0 4,057 0 0% <td>Nylon Fabric</td> <td></td>	Nylon Fabric										
Oceanographer 9 5,229 0 4,057 0 0% 0 0% 0 0%	O-Ring										
						-		-			
	Oceanographic Equipment	63			4,057			0			

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Office Documents	26	5,026	0	4,057	0	0%	0	0%	0	0%
Office Furniture Repair	1,798	2,650	0	4,057	0	0%	0	0%	0	0%
Office Layout	569	3,559	0	4,057	0	0%	0	0%	0	0%
Office Services	62	4,734	0	4,057	0	0%	0	0%	0	0%
Offset Printing Repair	15	5,148		4,057	0	0%	0	0%	0	0%
Oil Additive Manufacturer	947	3,163	0	4,057	0	0%	0	0%	0	0%
Oil Hole Covers	9	5,229	0	4,057	0	0%	0	0%	0	0%
Oil Operators	889	3,213	0	4,057	0	0%	0	0%	0	0%
Oil Properties	875	3,230		4,057	0	0%	0	0%	0	0%
Oil Report	70	4,687	0	4,057	0	0%	0	0%	0	0%
Oil Seed	36	4,946	0	4,057	0	0%	0	0%	0	0%
Oil Well Cementing	217	4,177	0	4,057	0	0%	0	0%	0	0%
Oil Well Drilling	2,125	2,506	0	4,057	0	0%	0	0%	0	0%
Oil Well Equipment Rentals	348	3,887	0	4,057	0	0%	0	0%	0	0%
Oil Well Fishing Tools	191	4,251	0	4,057	0	0%	0	0%	0	0%
Oil Well Logging	176	4,293		4,057	0	0%	0	0%	0	
Oil Well Services	2,706	2,328	0	4,057	0	0%	0	0%	0	0%
Oil Well Supplies	924	3,182	0	4,057	0	0%	0	0%	0	0%
Oil Well Surveyors	80	4,643		4,057	0	0%	0	0%	0	0%
Oilcloth	7	5,260	0	4,057	0	0%	0	0%	0	0%
Oilfield	2	5,376		4,057	0	0%	0	0%	0	0%
Oilfield Consultant	1,854	2,628	0	4,057	0	0%	0	0%	0	0%
Oilfield Hauling	2,330	2,432		4,057	0	0%	0	0%	0	0%
Oilfield Supplies	1,272	2,928		4,057	0	0%	0	0%	0	0%
Olive	110	4,510		4,057	0	0%	0	0%	0	
Online Dance Classes	24	5,046		4,057	0	0%	0	0%	0	0%
Optometric Information Bureaus	85	4,623		4,057	0	0%	0	0%	0	0%
Orchard Supplies	48	4,825		4,057	0	0%	0	0%	0	0.10
Orchid Growers	249	4,091	0	4,057	0	0%	0	0%	0	0.0
Ore	5	5,290		4,057	0	0%	0	0%	0	0.10
Organ and Tissue Donation	3,271	2,175		4,057	0	0%	0	0%	0	
Organization	30	4,991	0	4,057	0	0%	0		0	
Oven Repair	273	4,037	0	4,057	0	0%	0	0%	0	0.10
Paging Service	1	5,406		4,057	0	0%	0	0%	0	0.10
Paint Remover Manufacturers	109	4,521	0	4,057	0	0%	0	0%	0	0.10
Paneling	992	3,118		4,057	0	0%	0	0%	0	0.10
Paper Boxes	609	3,498		4,057	0	0%	0	0%	0	0 /0
Paper Brokers	113	4,494	0	4,057	0	0%	0	0%	0	
Paper Converters	294	3,985		4,057	0	0%	0	0%	0	
Paper Cutting Machine	39	4,912	0	4,057	0	0%	0	0%	0	
Paper Hanger	718	3,370		4,057	0	0%	0	0%	0	
Paper Mill Machinery	44	4,862	0	4,057	0	0%	0	0%	0	
Paper Mill Supplies	15	5,148		4,057	0	0%	0	0%	, i i i i i i i i i i i i i i i i i i i	
Paper Perfuming	15	5,148		4,057	0	0%	0		0	
Paper Shredder	276	4,030		4,057	0	0%	0	0%	0	
Paper Towels	48	4,825		4,057	0	0%	0		0	
Paper Tubes	160	4,339		4,057	0	0%	0		0	
Paper Waste	60	4,746	0	4,057	0	0%	0		0	
Parade Floats	33	4,970		4,057	0	0%	0		0	
Parasailing	8	5,243		4,057	0	0%	0			
Pardon Services	103	4,552		4,057	0	0%	0	0%	0	
Parking Meters	50	4,812		4,057	0	0%	0	0%	0	
Passive Home Building	36	4,946		4,057	0	0%	0	0%	0	
Pattern Makers Supplies	6	5,270		4,057	0	0%	0	0%	0	0.0
Patty Machine	1	5,406	0	4,057	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/ 0
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Pavement Equipment	228	4,144	0	4,057	0	0%	0	0%	0	0%
Paving Equipment	743	3,351	0	4,057	0	0%	0	0%	0	0%
Payment	5	5,290	0	4,057	0	0%	0	0%	0	0%
Pennants	3	5,346	0	4,057	0	0%	0	0%	0	0%
Perforated Materials	77	4,656	0	4,057	0	0%	0	0%	0	0%
Perforating Machine	4	5,316	0	4,057	0	0%	0	0%	0	0%
Perfume Raw Materials	40	4,899	0	4,057	0	0%	0	0%	0	0%
Personal Service Bureaus	114	4,489	0	4,057	0	0%	0	0%	0	0%
Personalization	3	5,346	0	4,057	0	0%	0	0%	0	0%
Pewter	89	4,604	. 0	4,057	0	0%	0	0%	0	0%
Pewterware	16	5,137	0	4,057	0	0%	0	0%	0	0%
Phlebotomy Certification	1,322	2,899	0	4,057	0	0%	0	0%	0	0%
Phone Book Cover Advertising	101	4,560	0	4,057	0	0%	0	0%	0	0%
Photo Copying	253	4,084	. 0	4,057	0	0%	0	0%	0	0%
Photo Developing	3	5,346	0	4,057	0	0%	0	0%	0	0%
Photo Engraving	58	4,757	0	4,057	0	0%	0	0%	0	0%
Photoelectric Cell	62	4,734	. 0	4,057	0	0%	0	0%	0	0%
Photographic Research	746	3,347	0	4,057	0	0%	0	0%	0	0%
Photoluminescent Signs	105	4,537	0	4,057	0	0%	0	0%	0	0%
Piano Parts	46	4,842	0	4,057	0	0%	0	0%	0	0%
Piano Repair	9	5,229	0	4,057	0	0%	0	0%	0	0%
Picnic Grounds	17	5,124	. 0	4,057	0	0%	0	0%	0	0%
Picture Hanger Manufacturers	17	5,124	. 0	4,057	0	0%	0	0%	0	0%
Picture Hanging	289	3,995	0	4,057	0	0%	0	0%	0	0%
Picture Restoration	419	3,785		4,057	0	0%	0	0%	0	0%
Pie	448	3,738	0	4,057	0	0%	0	0%	0	0%
Pile Driving Equipment	24	5,046		4,057	0	0%	0	0%	0	0%
Piling	285	4,007		4,057	0	0%	0	0%	0	0%
Pillow Renovation	16	5,137		4,057	0	0%	0	0%	0	0%
Pilot Car Services	637	3,463		4,057	0	0%	0	0%	0	0%
Pin Cotter	2	5,376	0	4,057	0	0%	0	0%	0	0%
Pipe	3,385	2,147		4,057	0	0%	0	0%	0	0%
Pipe and Boiler Covering Contractors	595	3,522	0	4,057	0	0%	0	0%	0	0%
Pipe and Boiler Covering Materials	3	5,346		4,057	0	0%	0	0%	0	0%
Pipe Bending	753	3,339		4,057	0	0%	0	0%	0	0%
Pipe Cutting and Threading	145	4,383		4,057	0	0%	0	0%	0	0%
Pipe Cutting Tools	53	4,788		4,057	0	0%	0	0%	0	0%
Pipe Fitter	1,188	2,984	0	4,057	0	0%	0	0%	0	0%
Pipe Hangers	54	4,783		4,057	0	0%	0	0%	0	0%
Pipe Joint Compound	14	5,164		4,057	0	0%	0	0%	0	
Pipe Line Companies	1,389	2,860	0	4,057	0	0%	0	0%	0	
Pipe Line Equipment	635	3,466	0	4,057	0	0%	0	0%	0	
Pipe Locating Equipment	83	4,632		4,057	0	0%	0	0%	-	0%
Pipe Sealing	263	4,062		4,057	0	0%	0			
Pipe Thawing	115	4,485		4,057	0	0%	0	0%		0%
Pipe Thread Protector	17	5,124	0	4,057	0	0%	0			0%
Pivot	86	4,620		4,057	0	0%	0			
Places to Visit	2	5,376		4,057	0	0%	0			
Plant Maintenance Shutdown Contractor	106	4,534	0	4,057	0	0%	0			0%
Plaster Craft Supplies	118	4,473		4,057	0	0%	0			
Plasterboard	373	3,849		4,057		0%	0	0%		
Plasterers Equipment & Supplies	8	5,243		4,057	0	0%	0	0%	0	0%
Plastic Boxes	295	3,984	. 0	4,057	0	0%	0	0%	0	0%
Plastic Extruder	789	3,310		4,057	0	0%	0			
Plastic Forming	527	3,623	0	4,057	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Plastic Laminates	250	4,089	0	4,057	0	0%	0	0%	0	0%
Plastic Scrap	320	3,934	0	4,057	0	0%	0	0%	0	0%
Plastic Supply	145	4,383	0	4,057	0	0%	0	0%	0	0%
Plastics	43	4,875	0	4,057	0	0%	0	0%	0	0%
Plastics Machinery	382	3,840	0	4,057	0	0%	0		0	
Plate Glass	1	5,406	0	4,057	0	0%	0	0%	0	0%
Pleating Machine	162	4,334	0	4,057	0	0%	0	0%	0	0%
Plumbing Supplies	1	5,406	0	4,057	0	0%	0	0%	0	
Pneumatic Equipment Components	474	3,693	0	4,057	0	0%	0	0%	0	
Pneumatic Tube Systems	145	4,383	0	4,057	0	0%	0	0%	0	0.10
Podiatrist Referral	2	5,376	-	4,057	0	0%	0	0%	0	0 /0
Poison Control	33	4,970	0	4,057	0	0%	0	0%	0	0 /0
Pole Line Contractors	204	4,206	0	4,057	0	0%	0	0%	0	0 /0
Pole Line Hardware	6	5,270	0	4,057	0	0%	0		0	
Poles	140	4,402	0	4,057	0	0%	0		0	
Poles	370	4,402	0	4,057	0	0%	0	0%	0	
	525	3,628	0	1	-	0%	0	0%	0	
Polyethylene	525	-	-	4,057	0	0%	-		•	
Pool Cover Sale	1	5,406	0	4,057	0		0	0%	0	
Pool Equipment	1	5,406	0	4,057	0	0%	0	0%	0	
Pool Kits	122	4,457	0	4,057	0	0%	0	0%	0	
Pool Leak Repair	2	5,376	0	4,057	0	0%	0	0%	0	0 /0
Pool Removal	680	3,421	0	4,057	0	0%	0	0%	0	0 /0
Pop-Up Store	44	4,862	0	4,057	0	0%	0		0	
Porcelain Enameling	49	4,818	0	4,057	0	0%	0		0	
Porcelain Products	298	3,977	0	4,057	0	0%	0		0	•••
Poultry Brokers	149	4,374	0	4,057	0	0%	0	0%	0	0 /0
Poultry Retail	283	4,012	0	4,057	0	0%	0	0%	0	0 /0
Power Plant Consultants	564	3,568	0	4,057	0	0%	0	0%	0	0 /0
Power Plant Equipment Repairs	275	4,033	0	4,057	0	0%	0	0%	0	0.10
Power Press	64	4,720	0	4,057	0	0%	0	0%	0	0%
Power Shovel	20	5,094	0	4,057	0	0%	0	0%	0	0%
Power Sweeper	625	3,476	0	4,057	0	0%	0	0%	0	0%
Power Take Off	14	5,164	0	4,057	0	0%	0	0%	0	0%
Pre Kindergarten	67	4,702	0	4,057	0	0%	0	0%	0	0%
Precious Metal Dealer	215	4,183	0	4,057	0	0%	0	0%	0	0%
Precious Metals Products	1,441	2,832	0	4,057	0	0%	0	0%	0	0%
Precious Stones	1,652	2,724	0	4,057	0	0%	0	0%	0	0%
Precision Grinding	651	3,451	0	4,057	0	0%	0	0%	0	0%
Prefabricated Chimney	19	5,101	0	4,057	0	0%	0	0%	0	0%
Premium Goods	18	5,112	0	4,057	0	0%	0		0	0%
Preservation and Restoration	28	5,005	0	4,057	0	0%	0	0%	0	0%
Pressure Sensitive Adhesive Paper	243	4,110	0	4,057	0	0%	0	0%	0	
Pressure Vessel	152	4,363		4,057	0	0%	0		0	
Pressurization Equipment	77	4,656		4,057	-	0%	0		÷	
Prestressed Concrete	621	3,484		4,057	0	0%	0		-	
Price Marking	268	4,047		4,057		0%	0			
Print Cutters	28	5,005		4,057		0%	0			
Printed and Etched Circuits	869	3,236		4,037		0%	0			
Printing Plates	110	4,510		4,057	0	0%	0			
Printing Plates	110	4,510		4,057		0%				
				4,057	0	0%	0			
Private Squash Courts	110	4,510					0			
Processed Potatoes	120	4,466		4,057		0%	0		0	
Product Liability Lawyer	1,155	3,006		4,057		0%	0		0	
Prosthetic Eye	268	4,047	0	4,057		0%	0			•••
Public Library	1,015	3,104	0	4,057	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/ 0
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Public Sector Consultants	580	3,542	0	4,057	0	0%	0	0%	0	0%
Public Speaking Classes	895	3,208	0	4,057	0	0%	0	0%	0	0%
Public Works and Government Services	16	5,137	0	4,057	0	0%	0	0%	0	0%
Publication	248	4,096	0	4,057	0	0%	0	0%	0	0%
Pulley	55	4,775	0	4,057	0	0%	0	0%	0	0%
Pulp Products	97	4,577	0	4,057	0	0%	0	0%	0	0%
Pump Parts	1	5,406	0	4,057	0	0%	0	0%	0	0%
Pump Supplies	678	3,425	0	4,057	0	0%	0	0%	0	0%
Punch Press	2	5,376	0	4,057	0	0%	0	0%	0	0%
Punches	18	5,112	0	4,057	0	0%	0	0%	0	0%
Racquetball Court Construction	48	4,825	0	4,057	0	0%	0	0%	0	0%
Racquetball Equipment	42	4,883	0	4,057	0	0%	0	0%	0	0%
Radiation Protection	37	4,933	0	4,057	0	0%	0	0%	0	0%
Radio Direction Finder	3	5,346	0	4,057	0	0%	0	0%	0	0%
Radio Program Surveys	10	5,220	0	4,057	0	0%	0	0%	0	0%
Radio Rentals	162	4,334	0	4,057	0	0%	0	0%	0	0%
Radio Station Equipment	213	4,188	0	4,057	0	0%	0	0%	0	0%
Radioactivity Instruments	36	4,946	0	4,057	0	0%	0	0%	0	0%
Railroad Car Leasing	196	4,231	0	4,057	0	0%	0	0%	0	0%
Railroad Car Manufacturers	275	4,033	0	4,057	0	0%	0	0%	0	0%
Railroad Equipment	1,364	2,873		4,057	0	0%	0	0%	0	0%
Railroad Freight	545	3,589	0	4,057	0	0%	0	0%	0	0%
Railroad Ties Dealers	202	4,210	0	4,057	0	0%	0	0%	0	0%
Rainwater Harvesting System	611	3,496	0	4,057	0	0%	0	0%	0	0%
Rainwear	94	4,583		4,057	0	0%	0	0%	0	
Ravioli	31	4,981	0	4,057	0	0%	0	0%	0	0.0
Raw Flavoring Extracts	692	3,403		4,057	0	0%	0	0%	0	0.0
Rayon Fabrics	15	5,148		4,057	0	0%	0	0%	0	0.0
Re-refined Oil	17	5,124		4,057	0	0%	0	0%	0	0,0
Reclaiming Chemicals	105	4,537	0	4,057	0	0%	0	0%	0	0.0
Recreation Program Consultants	98	4,572		4,057	0	0%	0	0%	0	
Rectifiers - Liquor	3	5,346		4,057	0	0%	0		0	
Reels	193	4,243	0	4,057	0	0%	0	0%	0	0.0
Reflectors	15	5,148		4,057	0	0%	0	0%	0	0.0
Refractory	614	3,493		4,057	0	0%	0	0%	0	0.0
Refrigeration	128	4,440		4,057	0	0%	0	0%	0	0.0
Reinforced Plastic	111	4,503	0	4,057	0	0%	0	0%	0	0 /0
Rent to Own Furniture	8	5,243		4,057	0	0%	0	0%	0	
Resilvering Mirrors	62	4,734		4,057	0	0%	0	0%	0	
Rest Home Information and Placement	156	4,354		4,057	0	0%	0	0%	0	
Retaining Ring	24	5,046		4,057	0	0%	0	0%	0	
Retreat Facilities	320	3,934		4,057	0	0%	0	0%	0	
Ribbon Printing	88	4,609	-	4,057	0	0%	0	0%	Ŧ	
Rice	198	4,222		4,057	0	0%	0	0%	-	
Riding Academy	881	3,225		4,057	0	0%	0	0%		
Riggers	1,032	3,094		4,057	0	0%	0			
Riggers Equipment and Supplies	890	3,212		4,057	0	0%	0			
Right of Way Acquisition Services	450	3,732		4,057	0	0%	0			
Ringtones	37	4,933		4,057	0	0%	0			
Rivets	70	4,687		4,057	0	0%	0			
Road Building	136	4,416		4,057	0	0%	0	0%		
Road Oil	34	4,965		4,057	0	0%	0	0%		
Rockfall Mitigation	26	5,026		4,057	0	0%	0	0%	0	0.0
Rollers	141	4,399		4,057	0	0%	0	0%		
Rolling Mill	31	4,981	0	4,057	0	0%	0	0%	0	0%

Rologazova Printing 27 5.014 0 4.057 0 9% 0 9% 0 9% 0 9% 0 9% 0 9% 0 0%	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/ 0
Rologazova Printing 27 5.014 0 4.057 0 9% 0 9% 0 9% 0 9% 0 9% 0 9% 0 0%	TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Backing Service 201 4,213 0 4,572 0 0%	Rope Splicing	8	5,243	0	4,057	0	0%	0	0%	0	0%
Buber fracis 182 4,338 0 4,477 0 0%	Rotogravure Printing	27	5,014	. 0	4,057	0	0%	0	0%	0	0%
Bubber Tracks 222 4,65 0 4,67 0 0% <	Routing Services	201	4,213	0	4,057	0	0%	0	0%	0	0%
Rube Variant 54 4,783 0 4,657 0 0% 0	Rubber Bands	162			4,057	0	0%	0	0%	0	0%
Rube Variant 54 4,783 0 4,657 0 0% 0	Rubber Tracks	222	4,165	0	4,057	0	0%	0	0%	0	0%
Ruler 13 5,246 0 4,057 0 0,66 0 0,98 0 0,98 Safe Deposit Box Kental 600 3,408 0 4,457 0 0,66 0,76 0 0,76 </td <td>Rubber Working Machinery</td> <td>54</td> <td>4,783</td> <td></td> <td>4,057</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Rubber Working Machinery	54	4,783		4,057	0	0%	0	0%	0	0%
NV Service 16 5,137 0 4,057 0 0% <td>Rug Weavers</td> <td>885</td> <td>3,218</td> <td>0</td> <td>4,057</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Rug Weavers	885	3,218	0	4,057	0	0%	0	0%	0	0%
Safe Depoit Box Rental 690 3,400 0 4,037 0 0%	Ruler	3	5,346	0	4,057	0	0%	0	0%	0	0%
Safe Repair 184 4,272 0 4,057 0 0%<	RV Service	16	5,137	0	4,057	0	0%	0	0%	0	0%
Safety 32 4,033 0 4,057 0 0%	Safe Deposit Box Rental	690	3,408	0	4,057	0	0%	0	0%	0	0%
Safety Can 22 5,073 0 4,057 0 0% 0 0% Safety Pins 33:11 0 4,057 0 0% 0 0% Salad 112 4,497 0 4,057 0 0% 0 0% Salvage Merchandse 33 5,246 0 0% 0	Safe Repair	184	4,273	0	4,057	0	0%	0	0%	0	0%
Safety Can 22 5,073 0 4,057 0 0% 0 0% Safety Pins 33:11 0 4,057 0 0% 0 0% Salad 112 4,497 0 4,057 0 0% 0 0% Salvage Merchandse 33 5,246 0 0% 0	Safety	37		0	4,057	0	0%	0	0%	0	0%
Saide 112 4.497 0 4.057 0 0% 0 0 0% </td <td>Safety Can</td> <td>22</td> <td>5,073</td> <td>0</td> <td></td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Safety Can	22	5,073	0		0	0%	0	0%	0	0%
Saled 112 4,497 0 4,057 0 % 0 0%	Safety Pins	787	3,311	0	4,057	0	0%	0	0%	0	0%
Sales 132 4,970 0 4,057 0 %% 0 0% 0 </td <td>Salad</td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Salad			0		0	0%	0	0%	0	0%
Salvage Merchandise 3 5,346 0 4,057 0 0% 0 0% Sample Books 33 0 4,057 0 0% 0 0% Sample Books 88 4,009 0 4,057 0 0% 0 0% Sandhasting Equipment 928 5,128 0 4,057 0 0% 0 0% Santaton 119 4,406 0 4,057 0 0% 0 0% Santaton 119 4,406 0 4,057 0 0% 0 0% Santaton 139 4,406 0 4,057 0 0% 0 0% Sandat Stange Casing 312 2,211 0 4,057 0 0% 0 0% Scale Repair 338 3,330 0 4,057 0 0% 0 0% Scale Repair 338 3,430 0 4,057 0 <td>Sales</td> <td></td> <td></td> <td></td> <td>,</td> <td></td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Sales				,		0%	0	0%	0	0%
Sample Case 88 4,007 0 0% 0% 0% 0% 0% Sandbarty Napkins 27 5,014 0 4,057 0 0% 0% 0% 0% Santary Napkins 27 5,014 0 4,057 0 0% 0	Salvage Merchandise	3	5,346	0	4,057	0	0%	0	0%	0	0%
Sample Case 88 4,609 0 4,057 0 0%	Sample Books	37	4,933	0	4,057	0	0%	0	0%	0	0%
Sandbashing Equipment 985 3,128 0 4,057 0 0%	Sample Case	88		0		0	0%	0	0%	0	0%
Sanitary Napkins 27 5,014 0 4,057 0 0% 0 <td< td=""><td></td><td></td><td></td><td></td><td></td><td>0</td><td>0%</td><td></td><td>0%</td><td>0</td><td>0%</td></td<>						0	0%		0%	0	0%
Sanitation 16 5,13 0 4,057 0 0% 0 0% Sash Operating Devices 139 4,066 0 4,057 0 0% 0 0% Sask Operating Devices 140 4,283 0 4,057 0 0%<						0	0%	0	0%	0	0%
Sash Operating Devices 139 4,406 0 4,057 0 0% 0 0% Saublite Equipment 180 4,283 0 4,057 0 0% 0 0% Sausduct 198 4,222 0 4,057 0 0% 0<				0		0	0%	0	0%	0	0%
Satellite Equipment 180 4,057 0 0% 0 <t< td=""><td></td><td>139</td><td>4,406</td><td>0</td><td>4,057</td><td>0</td><td>0%</td><td>0</td><td>0%</td><td>0</td><td>0%</td></t<>		139	4,406	0	4,057	0	0%	0	0%	0	0%
Sausage Casing 442 4,083 0 4,057 0 9% 0 9% Saudust 198 4,222 0 4,057 0 9% 0 9% Scaffolding 3,125 2,211 0 4,057 0 9% 0 <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>0</td><td>0%</td></td<>										0	0%
Sawdust 198 4/222 0 4/057 0 0% 0 0% 0 0% Scaffolding 3,125 2,211 0 4/057 0 0%						0	0%	0	0%	0	0%
Scaffelding 3,125 2,211 0 4,057 0 0% 0 0% Scale Repair 388 3,830 0 4,057 0 0% 0 0% 0 0% Scale Repair 384 4,629 0 4,057 0 0% 0	Sawdust									0	0%
Scale Repair 388 3,830 0 4,057 0 0% 0 0% Scenery Studio 84 4,629 0 4,057 0 0% <t< td=""><td>Scaffolding</td><td></td><td></td><td>0</td><td></td><td>0</td><td>0%</td><td>0</td><td>0%</td><td>0</td><td>0%</td></t<>	Scaffolding			0		0	0%	0	0%	0	0%
Scenery Studio 84 4,629 0 4,057 0 0% 0 0% School Lunches 346 3,890 0 4,057 0 0%							0%			0	0%
School Lunches 346 3,890 0 4,057 0 0% 0% 0 0% Science 16 5,137 0 4,057 0 0%<		84				0	0%	0	0%	0	0%
Science 16 5,137 0 4,057 0 0% 0 0% Scientific Recording Instruments 328 3,921 0 4,057 0 0%<								0		0	
Scientific Recording Instruments 328 3,921 0 4,057 0 0% <td< td=""><td>Science</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>0</td><td>0%</td></td<>	Science									0	0%
Scorebord 499 3,661 0 4,057 0 0% 0 0% 0 0% Scrap Rubber 348 3,887 0 4,057 0 0% 0 0% 0 0% Screen Company 1 5,406 0 4,057 0 0% 0		328				0		0		0	0%
Scrap Rubber 348 3,887 0 4,057 0 0%							0%			0	0%
Screen Company 1 5,406 0 4,057 0 0% 0 0% 0 0% Screening Equipment 2 5,376 0 4,057 0 0% 0 0% 0 0% Screw 248 4,096 0 4,057 0 0% 0 0% 0 0% Screw Machine 67 4,702 0 4,057 0 0% 0 0% 0 0% Screw Machine Products 932 3,175 0 4,057 0 0% 0										0	
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Screw Machine Products 932 3,175 0 4,057 0 0% 0 0% 0 0% Screw Threads 7 5,260 0 4,057 0 0% 0 0% 0 0% Secondary School 568 3,562 0 4,057 0 0% 0 0% 0 0% Securities Attorney 170 4,309 0 4,057 0 0% 0 0% 0 0% Seed Cleaning Equipment 208 4,200 0 4,057 0 0% 0 0% 0 0% Seeds 49 4,818 0 4,057 0 0% 0 0% 0 0% Seismic Equipment 12 5,191 0 4,057 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0						-		-		0	
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Secondary School 568 3,562 0 4,057 0 0% 0 0% 0 0% Securities Attorney 170 4,309 0 4,057 0 0%		7								0	
Securities Attorney 170 4,309 0 4,057 0 0% 0 0% 0 0% Seed Cleaning Equipment 208 4,200 0 4,057 0 0% <td< td=""><td></td><td>568</td><td></td><td></td><td></td><td></td><td></td><td>-</td><td></td><td>0</td><td>0%</td></td<>		568						-		0	0%
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Seismic Retrofit 656 3,448 0 4,057 0 0% 0% 0% 0% Seismograph Service 52 4,795 0 4,057 0% 0% 0% 0% 0% Service Station Supplies 193 4,243 0 4,057 0% 0% 0% 0% 0% Sewer Pipe 270 4,043 0 4,057 0% 0% 0% 0% 0% 0% Sewing Machine Service 11 5,406 0 4,057 0% 0% 0% 0% 0% Sewing Machine Supplies 08 5,243 0 4,057 0% 0% 0% 0% Shade Sails 93 4,589 0 4,057 0% 0% 0% 0% Sheepskin Specialties 323 3,923 0 4,057 0% 0% 0% 0% 0% Sheet Metal Supplies 22 5,073 0 4,057 0% 0% 0% 0% 0%										-	
Seismograph Service 52 4,795 0 4,057 0 0% 0% 0% Service Station Supplies 193 4,243 0 4,057 0 0% 0% 0% Sewer Pipe 270 4,043 0 4,057 0 0% 0% 0% 0% Sewing Machine Service 1 5,406 0 4,057 0 0% 0% 0% Sewing Machine Supplies 8 5,243 0 4,057 0 0% 0% 0% Shade Sails 93 4,589 0 4,057 0 0% 0% 0% Sheepskin Specialties 323 3,923 0 4,057 0 0% 0% 0% Sheet Metal Supplies 22 5,073 0 4,057 0 0% 0% 0%		656					0%		0%	0	0%
Service Station Supplies 193 4,243 0 4,057 0 0% 0% 0% 0% Sewer Pipe 270 4,043 0 4,057 0 0% </td <td>Seismograph Service</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>0</td> <td></td>	Seismograph Service									0	
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Sewing Machine Service 1 5,406 0 4,057 0 0% 0% 0% 0% Sewing Machine Supplies 8 5,243 0 4,057 0% 0% 0% 0% 0% Shade Sails 93 4,589 0 4,057 0% 0% 0% 0% 0% Sheepskin Specialties 323 3,923 0 4,057 0% 0% 0% 0% Sheet Metal Supplies 22 5,073 0 4,057 0% 0% 0% 0%	Sewer Pipe									-	
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Shade Sails 93 4,589 0 4,057 0 0% 0 0% 0 0% 0 0%		8									
Sheepskin Specialties 323 3,923 0 4,057 0 0% 0 0% 0 0% 0	Shade Sails										
Sheet Metal Supplies 22 5,073 0 4,057 0 0% 0 0% 0%										-	
						-				Ŧ	
	Shims	61			4,057			0			

Shp Casaning 6 5.720 0 4.637 0 0%	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/o
Ship Casaning 6 5,270 0 4,077 0 0% 0% 0 <	TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Ship Argeltare S. 290 0 4.057 0 0%	Ship Chandler	61	4,738	0	4,057	0	0%	0	0%	0	0%
Shy Preckens 12 5,191 0 4,07 0 % 0 0% <th< td=""><td>Ship Cleaning</td><td>6</td><td></td><td>0</td><td></td><td>0</td><td>0%</td><td>0</td><td>0%</td><td>0</td><td>0%</td></th<>	Ship Cleaning	6		0		0	0%	0	0%	0	0%
Shirs 7 5,260 0 4,673 0 0% 0% 0 0% <td>Ship Register</td> <td>5</td> <td>5,290</td> <td>0</td> <td>4,057</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Ship Register	5	5,290	0	4,057	0	0%	0	0%	0	0%
Shock Absorber 73 4,075 0 0,4057 0 0,4057 0 0,405 0	Ship Wreckers	12	5,191	0	4,057	0	0%	0	0%	0	0%
Shea Layers 22 5,1.4 0 4,6.57 0 0.%	Shirts	7	5,260	0		0	0%	0	0%	0	0%
Shee Lacks 15 5,44 0 4,057 0 0% 0 0% Shee Machinery 67 4,702 0 4,657 0 0% 0 0	Shock Absorber	73	4,675	0	4,057	0	0%	0	0%	0	0%
Shee Machinery 67 4,022 0 9% 0 9% 0 9% Shop Tee 22 5,014 0 4,057 0 9% <td>Shoe Dyers</td> <td>27</td> <td>5,014</td> <td>0</td> <td>4,057</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Shoe Dyers	27	5,014	0	4,057	0	0%	0	0%	0	0%
She Tree 1 5,104 0 4,057 0 0% 0 0% 0 0% Shopping Carrs 67 4,702 0 4,057 0 0%<	Shoe Laces	15	5,148	0	4,057	0	0%	0	0%	0	0%
Shopping Carts 1 5,466 0 4,107 0 0% 0% 0 0% 0 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	Shoe Machinery	67	4,702	0	4,057	0	0%	0	0%	0	0%
Shot Penning 67 4,702 0 4,657 0 0% <	Shoe Tree	27	5,014	0	4,057	0	0%	0	0%	0	0%
Shower 40 4,895 0 40,57 0 0% 0 </td <td>Shopping Carts</td> <td>1</td> <td>5,406</td> <td>0</td> <td>4,057</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Shopping Carts	1	5,406	0	4,057	0	0%	0	0%	0	0%
Shower Curtain Manufacturers 109 4,521 0 4,057 0 0% 0	Shot Peening	67	4,702	0	4,057	0	0%	0	0%	0	0%
Shower Enclosures 53 4,785 0 4,057 0 9%	Shower	40	4,899	0	4,057	0	0%	0	0%	0	0%
Shower Pan Replacement 462 3,709 0 4,057 0 0% <td>Shower Curtain Manufacturers</td> <td>109</td> <td>4,521</td> <td>0</td> <td>4,057</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Shower Curtain Manufacturers	109	4,521	0	4,057	0	0%	0	0%	0	0%
Showe Pan Replacement 462 3,709 0 4,057 0 %% 0 0%	Shower Enclosures	53	4,788	0	4,057	0	0%	0	0%	0	0%
Singe Cover 660 4,245 0 4,057 0 0%6	Shower Pan Replacement	462	3,709	0	4,057	0	0%	0	0%	0	0%
Silicone 194 4,230 0 4,057 0 0%	Signals	143	4,390	0	4,057	0	0%	0	0%	0	0%
Silk Anufacturers 1 5,406 0 4,057 0 0% 0 <td< td=""><td>Silage Cover</td><td>60</td><td>4,746</td><td>0</td><td>4,057</td><td>0</td><td>0%</td><td>0</td><td>0%</td><td>0</td><td>0%</td></td<>	Silage Cover	60	4,746	0	4,057	0	0%	0	0%	0	0%
Skeet Range 41 4.907 0 9% 0	Silicone	194	4,239	0	4,057	0	0%	0	0%	0	0%
Ski Lift Equipment 114 5,1,64 0 4,057 0 0% 0 0% Sindes and Films Trips 234 4,130 0 4,057 0 0%	Silk Manufacturers	1		0		0	0%	0	0%	0	0%
Sides and Film Strips 224 4,130 0 4,057 0 0% 0 0% Smeke Abatement Equipment 117 5,124 0 4,057 0 0%	Skeet Range	41	4,890	0	4,057	0	0%	0	0%	0	0%
Smelting Equipment 82 4,635 0 4,057 0 0%	Ski Lift Equipment	14	5,164	0	4,057	0	0%	0	0%	0	0%
Smelting Equipment 82 4,635 0 4,057 0 0%	Slides and Film Strips	234	4,130	0	4,057	0	0%	0	0%	0	0%
Smoke Abatement Equipment 17 5,14 0 4,057 0 0% 0% 0 <td>Smelting Equipment</td> <td></td> <td>4,636</td> <td>0</td> <td>4,057</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Smelting Equipment		4,636	0	4,057	0	0%	0	0%	0	0%
Smoke Stack 96 4.757 0 9% 0	Smoke Abatement Equipment	17	5,124	0	4,057	0	0%	0	0%	0	0%
Smoking Products 5 5,290 0 4,057 0 0% 0 0% 0 0% Snow Making Machine 11 5,208 0 4,057 0 0% 0	Smoke Alarms	3	5,346	0	4,057	0	0%	0	0%	0	0%
Smoking Products 5 5,290 0 4,057 0 0% 0 0% 0 0% Snow Making Machine 11 5,208 0 4,057 0 0% 0	Smoke Stack	96	4,579	0	4,057	0	0%	0	0%	0	0%
Snow Making Machine 11 5,208 0 4,057 0 0% 0 0% Snow Melting Systems 246 4,103 0 4,057 0 0%<	Smoking Products	5		0	4,057	0	0%	0	0%	0	0%
Snow Melting Systems 246 4,103 0 4,057 0 0%	Snow Making Machine	11		0		0	0%	0	0%	0	0%
Soap 112 4,497 0 4,057 0 0% 0 0% 0 0% Soap Dispenser 89 4,604 0 4,057 0 0% <td>Snow Melting Systems</td> <td>246</td> <td></td> <td>0</td> <td>4,057</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Snow Melting Systems	246		0	4,057	0	0%	0	0%	0	0%
Soap Dispenser 89 4,604 0 4,057 0 0% 0 0	Soap	112		0	4,057	0	0%	0	0%	0	0%
Social Security Lawyers 3 5,346 0 4,057 0 0% 0 0% 0 0% Soda Fountain Repair 61 4,738 0 4,057 0 0% 0 0	Soap Dispenser	89		0	4,057	0	0%	0	0%	0	0%
Soda Fountain Repair 61 4,738 0 4,057 0 0% 0 0% 0 0% Solif and Fascia 283 4,012 0 4,057 0 0% <td></td> <td>3</td> <td>5,346</td> <td>0</td> <td></td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>		3	5,346	0		0	0%	0	0%	0	0%
Soffit and Fascia 283 4,012 0 4,057 0 0% 0 <	Soda Fountain Repair	61		0		0	0%	0	0%	0	0%
Soil 3 5,346 0 4,057 0 0%	Soffit and Fascia	283		0		0	0%	0	0%	0	0%
Soil Conditioner 600 3,512 0 4,057 0 0% 0 0% 0 0% Soil Conservation Service 525 3,628 0 4,057 0 0% 0	Soil			0		0	0%	0	0%	0	0%
Soil Conservation Service 525 3,628 0 4,057 0 0% 0 0% 0 0% Soil solidification 233 4,133 0 4,057 0 0% 0 0% 0 0% Solder 9 5,229 0 4,057 0 0% 0 0% 0 0% Solvent 110 4,510 0 4,057 0 0% 0 0% 0 0% Solvent Reclaiming 10 5,220 0 4,057 0 0% <		600				0	0%	0		0	0%
Soil Solidification 233 4,133 0 4,057 0 0% 0 0% 0 0% Solder 9 5,229 0 4,057 0 0% 0 0% 0 0% Solvent 110 4,510 0 4,057 0 0% 0 0% 0 0% Solvent Reclaiming 110 5,220 0 4,057 0 0%					4,057	0		0		0	
Solder 9 5,229 0 4,057 0 0% 0 0% 0 0% Solvent 110 4,510 0 4,057 0 0% 0 0% 0 0% Solvent Reclaiming 10 5,220 0 4,057 0 0% <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>0</td> <td></td>								0		0	
Solvent 110 4,510 0 4,057 0 0% 0% 0% 0% Solvent Reclaiming 110 5,220 0 4,057 0 0%<										0	0%
Solvent Reclaiming 10 5,220 0 4,057 0 0% 0% 0% 0% Sorting Machine 456 3,721 0 4,057 0%		110				-		-		0	0%
Sorting Machine 456 3,721 0 4,057 0 0% 0 0% 0 0% Sound Effect Records 298 3,977 0 4,057 0 0% 0 0% 0 0% 0 0% Sound Equipment 2 5,376 0 4,057 0 0% 0%	Solvent Reclaiming				,	0	0%	0	0%	0	0%
Sound Effect Records 298 3,977 0 4,057 0 0% 0% 0 0% 0 0% 0 0% 0 0%		-		-		-		0		0	
Sound Equipment 2 5,376 0 4,057 0 0% 0% 0% 0% Sound Level Testing 46 4,842 0 4,057 0% 0% 0% 0% Speed Reducer 42 4,883 0 4,057 0% 0% 0% 0% Speed Reducer 42 4,883 0 4,057 0% 0% 0% 0% Speed Reducer 163 4,329 0 4,057 0% 0% 0% 0% 0% Spill Control Equipment 163 4,329 0 4,057 0% 0% 0% 0% 0% Spill Control Service 44 4,862 0 4,057 0% <td< td=""><td></td><td></td><td></td><td>-</td><td>1</td><td>0</td><td>0%</td><td>0</td><td>0%</td><td>0</td><td>0%</td></td<>				-	1	0	0%	0	0%	0	0%
Sound Level Testing 46 4,842 0 4,057 0 0% 0 0% 0 0% Speed Reducer 42 4,883 0 4,057 0 0%										-	
Speed Reducer 42 4,883 0 4,057 0 0% 0% 0% 0% Sperm Bank 2,546 2,367 0 4,057 0 0%		46					0%			0	0%
Sperm Bank 2,546 2,367 0 4,057 0 0% 0% 0% 0% Spill Control Equipment 163 4,329 0 4,057 0 0%<	Speed Reducer			1						0	
Spill Control Equipment 163 4,329 0 4,057 0 0% 0 0% 0 0% Spill Control Service 44 4,862 0 4,057 0 0% 0% 0% 0% Spires 45 4,851 0 4,057 0 0% 0% 0% 0% Spool 37 4,933 0 4,057 0 0% 0% 0% 0% Spool 37 4,933 0 4,057 0 0% 0% 0% 0% Spool 37 4,933 0 4,057 0 0% 0% 0% 0% Spool 37 4,933 0 4,057 0 0% 0% 0% 0% Spool 448 3,738 0 4,057 0 0% 0% 0% 0%	Sperm Bank									0	
Spill Control Service 44 4,862 0 4,057 0 0% 0% 0 0% Spires 45 4,851 0 4,057 0% 0% 0% 0% 0% Spool 37 4,933 0 4,057 0% 0% 0% 0% 0% Sports Manager 448 3,738 0 4,057 0% 0% 0% 0% 0%	Spill Control Equipment									-	
Spires 45 4,851 0 4,057 0 0%	Spill Control Service									-	
Spool 37 4,933 0 4,057 0 0% 0 0% 0 0% 0 0% <th< td=""><td>Spires</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th<>	Spires										
Sports Manager 4 5,316 0 4,057 0 0% 0%	Spool			-						0	
Spray On Siding 448 3,738 0 4,057 0 0% 0 0% 0 0%										-	
		448								Ŧ	
	Sprocket	20			4,057						

Spanne Dance Lichtes Construction Construction <thconstruction< th=""> Construction Constr</thconstruction<>	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Stabilizer 112 4,535 0 4,677 0 9% 0 9% 0 9% Stain P Adcine 66 4,78 0 4,657 0 9% 0	TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Stake 61 4,728 0 4,957 0 9% 0 <td>Square Dance Clothes</td> <td>63</td> <td>4,729</td> <td>0</td> <td>4,057</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Square Dance Clothes	63	4,729	0	4,057	0	0%	0	0%	0	0%
Stamp Machine 66 4.746 6 4.757 0 0%	Stabilizer	102			4,057	0	0%	0	0%	0	0%
Stamp Pad 37 4.935 0 4.957 0 0%	Stake	61	4,738	0	4,057	0	0%	0	0%	0	0%
Stamping Concrete 44,81 0 44,857 0 0% 0	Stamp Machine	60	4,746	0	4,057	0	0%	0	0%	0	0%
Staples 18 51,12 0 4,057 0 0% 0%	Stamp Pad	37	4,933	0	4,057	0	0%	0	0%	0	0%
State Tairs 244 4,11 0 4,957 0 0% <t< td=""><td>Stamped Concrete</td><td>45</td><td>4,851</td><td>0</td><td>4,057</td><td>0</td><td>0%</td><td>0</td><td>0%</td><td>0</td><td>0%</td></t<>	Stamped Concrete	45	4,851	0	4,057	0	0%	0	0%	0	0%
Static Control 75 4.668 0 4.957 0 0%	Staples	18	5,112	0	4,057	0	0%	0	0%	0	0%
Statury 402 3,84 0 4,057 0 0% 0%	State Fairs	241	4,115	0	4,057	0	0%	0	0%	0	0%
Steam Clearing - Automotive 26 5,226 0 4,657 0 0% 0 0% Steam Science 78 4,652 0 4,057 0 0% 0 </td <td>Static Control</td> <td>75</td> <td>4,668</td> <td>0</td> <td>4,057</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Static Control	75	4,668	0	4,057	0	0%	0	0%	0	0%
Steam Generator 136 4,416 0 4,657 0 0%	Statuary	402	3,804	0	4,057	0	0%	0	0%	0	0%
Steam 78 4,652 0 4,657 0 9% 0 9% 0 0% 0 <td>Steam Cleaning - Automotive</td> <td>26</td> <td>5,026</td> <td>0</td> <td>4,057</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Steam Cleaning - Automotive	26	5,026	0	4,057	0	0%	0	0%	0	0%
Steel 3 5,346 0 4,407 0 0% 0 <td>Steam Generator</td> <td>136</td> <td></td> <td>0</td> <td>4,057</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Steam Generator	136		0	4,057	0	0%	0	0%	0	0%
Steel Dickshultors 44 4,862 0 4,057 0 0%	Steamship Companies	78	4,652	0	4,057	0		0	0%	0	0%
Steel Processing 3,366 2,151 0 4,057 0 9% 0 0%	Steel	3	5,346	0	4,057	0	0%	0	0%	0	0%
Steel Stamps 11 5,182 0 4,057 0 0% 0 0% Steen Lack 207 4,202 0 4,057 0 0% 0 0	Steel Distributors	44	4,862	0	4,057	0	0%	0	0%	0	0%
Steepel Jack 207 4,202 0 4,057 0 0%	Steel Processing	3,368	2,151	0	4,057	0		0	0%	0	0%
Stem Call Nutrition 1,085 3,062 0 4,057 0 0%	Steel Stamps	13	5,182	0	4,057	0		0	0%	0	0%
Stend Cutting Machine 10 5.220 0 4.057 0 0%	Steeple Jack	207	4,202	0	4,057	0	0%	0	0%	0	0%
Stenograph Machine 59 4,751 0 4,057 0 0%	Stem Cell Nutrition	1,085	3,062	0	4,057	0	0%	0	0%	0	0%
Stengrapher 599 3,516 0 4,057 0 0%<	Stencil Cutting Machine	10	5,220	0	4,057	0	0%	0	0%	0	0%
Sternizing Equipment 104 4,54 0 4,057 0 0% 0 0% Sternizing Service 134 4,426 0 4,057 0 0% </td <td>Stenograph Machine</td> <td>59</td> <td>4,751</td> <td>0</td> <td>4,057</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Stenograph Machine	59	4,751	0	4,057	0	0%	0	0%	0	0%
Sterilizing Service 448 4,425 0 4,057 0 0% 0	Stenographer	599	3,516	0	4,057	0	0%	0	0%	0	0%
Stevedoring Contractors 134 4,426 0 4,057 0 0% 0	Sterilizing Equipment	104	4,544	0	4,057	0	0%	0	0%	0	0%
Stockyards 68 4,097 0 0%	Sterilizing Service	48	4,825	0	4,057	0	0%	0	0%	0	0%
Stone Singer 171 4,307 0 4,057 0 0% 0 0% 0 0% Stool 171 4,307 0 4,057 0 0% 0 0% 0 0% Store Front 238 4,121 0 4,057 0 0% <td>Stevedoring Contractors</td> <td>134</td> <td>4,426</td> <td>0</td> <td>4,057</td> <td>0</td> <td></td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Stevedoring Contractors	134	4,426	0	4,057	0		0	0%	0	0%
Stool 171 4,307 0 4,057 0 0% 0 0% 0 0% 0 0% Store Front 238 4,121 0 4,057 0 0% 0	Stockyards	68	4,698	0	4,057	0	0%	0	0%	0	0%
Store Front 238 4,121 0 4,057 0 0% 0 0% Strainer Manufactures 9 5,229 0 4,057 0 0%	Stone Slinger	171		0		0	0%	0	0%	0	0%
Straiper Manufactures 9 5,229 0 4,057 0 0% 0	Stool		4,307	0	4,057	0		0	0%	0	0%
Strapping 288 3,999 0 4,057 0 0% 0 0% 0 0% Street Lighting 1,084 3,064 0 4,057 0 0% 0 0% 0 0% Structural Imaging 56 4,769 0 4,057 0 0% 0	Store Front	238	4,121	0	4,057	0	0%	0	0%	0	0%
Street Lighting 1,084 3,064 0 4,057 0 0% 0 0% 0 0% Structural Tanging 56 4,769 0 4,057 0 0% 0 0% 0 0% 0 0% Structural Steel Detailing 3,280 2,172 0 4,057 0 0% 0 0% 0 0% Sugary Refinery 87 4,615 0 4,057 0 0% 0 0% 0 0% Sump Pump Contractors 1,254 2,941 0 4,057 0 0% 0 <td>Strainer Manufactures</td> <td>9</td> <td></td> <td></td> <td>4,057</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Strainer Manufactures	9			4,057	0	0%	0	0%	0	0%
Structural Imaging 56 4,769 0 4,057 0 0% 0 0% 0 0% Structural Steel Detailing 3,280 2,172 0 4,057 0 0% 0 0% 0 0% Stucco Manufacturers 278 4,025 0 4,057 0 0% 0 0% 0 0% Sugary Refinery 87 4,615 0 4,057 0 0% <t< td=""><td>Strapping</td><td>288</td><td>3,999</td><td>0</td><td>4,057</td><td>0</td><td>0%</td><td>0</td><td>0%</td><td>0</td><td>0%</td></t<>	Strapping	288	3,999	0	4,057	0	0%	0	0%	0	0%
Structural Steel Detailing 3,280 2,172 0 4,057 0 0% 0 0% 0 0% Strucco Manufacturers 278 4,025 0 4,057 0 0% 0	Street Lighting	1,084	3,064	0	4,057	0	0%	0	0%	0	0%
Stucco Manufacturers 278 4,025 0 4,057 0 0% 0 0% 0 0% Sugary Refinery 87 4,615 0 4,057 0 0% 0 0% 0 0% Sump Pump Contractors 1,254 2,941 0 4,057 0 0% 0 0% 0 0% Sunroof 616 3,490 0 4,057 0 0% 0 0% 0 0% Surtace Plate 92 4,593 0 4,057 0 0% 0 0% 0 0% Swap Shop 522 3,623 0 4,057 0 0% 0 0% 0 0% Sweaters 55 4,775 0 4,057 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%	Structural Imaging	56	4,769	0	4,057	0	0%	0	0%	0	0%
Sugary Refinery 87 4,615 0 4,057 0 0% 0 0% Sump Pump Contractors 1,254 2,941 0 4,057 0 0% 0 0% 0 0% Sunroof 616 3,490 0 4,057 0 0% 0 0% 0 0% Surety Bonds 668 3,439 0 4,057 0 0% 0 0% 0 0% Surface Plate 92 4,593 0 4,057 0 0% 0 0% 0 0% Swap Shop 527 3,623 0 4,057 0 0% 0 0% 0 0% Sweaters 55 4,775 0 4,057 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 <td>Structural Steel Detailing</td> <td>3,280</td> <td>2,172</td> <td>0</td> <td>4,057</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Structural Steel Detailing	3,280	2,172	0	4,057	0	0%	0	0%	0	0%
Sump Pump Contractors 1,254 2,941 0 4,057 0 0% 0 0% 0 0% Sunroof 616 3,490 0 4,057 0 0% 0	Stucco Manufacturers	278	4,025	0	4,057	0	0%	0	0%	0	0%
Sunroof 616 3,490 0 4,057 0 0% 0% 0% Surety Bonds 668 3,439 0 4,057 0 0% 0% 0% 0% Surface Plate 92 4,593 0 4,057 0 0% 0 0% 0 0% Swap Shop 527 3,623 0 4,057 0 0% 0 0% 0 0% Sweater Trimming Services 4 5,316 0 4,057 0 0% 0 0% 0 0% Sweaters 55 4,775 0 4,057 0 0% 0 0% 0 0% Syrup 309 3,960 0 4,057 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%	Sugary Refinery	87	4,615	0	4,057	0	0%	0	0%	0	0%
Surety Bonds 668 3,439 0 4,057 0 0% 0 0% Surface Plate 92 4,593 0 4,057 0 0% 0 0% 0 0% Swap Shop 527 3,623 0 4,057 0 0% 0 0% 0 0% Sweater Trimming Services 4 5,316 0 4,057 0 0% 0 0% 0 0% Sweaters 55 4,775 0 4,057 0 0% 0 0% 0 0% Syrup 309 3,960 0 4,057 0 0% 0 0% 0 0% System Testing 91 4,597 0 4,057 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0	Sump Pump Contractors	1,254	2,941	0	4,057	0	0%	0	0%	0	0%
Surface Plate 92 4,593 0 4,057 0 0% 0 0% 0 0% Swap Shop 527 3,623 0 4,057 0 0% 0 0% 0 0% Sweater Trimming Services 4 5,316 0 4,057 0 0% 0 0% 0 0% Sweaters 55 4,775 0 4,057 0 0% 0 0% 0 0% Synagogue 190 4,254 0 4,057 0 0% 0 0% 0 0% Syrup 309 3,960 0 4,057 0 0% 0 0% 0 0% System Testing 91 4,597 0 4,057 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0	Sunroof	616	3,490	0	4,057	0	0%	0	0%	0	0%
Swap Shop 527 3,623 0 4,057 0 0% 0 0% 0 0% Sweater Trimming Services 4 5,316 0 4,057 0 0% 0 0% 0 0% Sweaters 55 4,775 0 4,057 0 0% 0 0% 0 0% Synapgue 190 4,254 0 4,057 0 0% 0 0% 0 0% Syrup 309 3,960 0 4,057 0 0% 0 0% 0 0% System Testing 91 4,597 0 4,057 0 0% 0 0% 0 0% Table Tennis Equipment 351 3,882 0 4,057 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0	Surety Bonds	668	3,439	0	4,057	0	0%	0	0%	0	0%
Sweater Trimming Services 4 5,316 0 4,057 0 0% 0 0% 0 0% Sweaters 55 4,775 0 4,057 0 0% 0	Surface Plate	92	4,593	0	4,057	0	0%	0	0%	0	0%
Sweaters 55 4,775 0 4,057 0 0% 0 0% Synagogue 190 4,254 0 4,057 0 0% 0 0% Syrup 309 3,960 0 4,057 0 0% 0 0% System Testing 91 4,597 0 4,057 0 0% 0 0% Table Tennis Equipment 351 3,882 0 4,057 0 0% 0 0% Table Tennis Facilities 39 4,912 0 4,057 0 0% 0 0% Table Tennis Facilities 39 4,912 0 4,057 0 0% 0 0% Table Tennis Facilities 39 4,912 0 4,057 0 0% 0 0% Table Tennis Facilities 25 5,376 0 4,057 0 0% 0 0% Tachometer 2 5,376 0 4,057 0 0% 0 0% Tailor Supplies 52	Swap Shop	527	3,623	0	4,057	0	0%	0	0%	0	0%
Synagogue 190 4,254 0 4,057 0 0% 0% 0% 0% Syrup 309 3,960 0 4,057 0 0% 0% 0% 0% System Testing 91 4,597 0 4,057 0% 0% 0% 0% 0% Table Tennis Equipment 351 3,882 0 4,057 0% 0% 0% 0% 0% Table Tennis Facilities 39 4,912 0 4,057 0% 0% 0% 0% 0% Table Tennis Facilities 39 4,912 0 4,057 0% 0% 0% 0% 0% Table Tennis Facilities 39 4,912 0 4,057 0%	Sweater Trimming Services	4	5,316	0	4,057	0	0%	0	0%	0	0%
Synagogue 190 4,254 0 4,057 0 0% 0% 0% 0% Syrup 309 3,960 0 4,057 0 0% 0% 0% 0% System Testing 91 4,597 0 4,057 0% 0% 0% 0% 0% Table Tennis Equipment 351 3,882 0 4,057 0% 0% 0% 0% 0% Table Tennis Facilities 39 4,912 0 4,057 0% 0% 0% 0% 0% Table Tennis Facilities 39 4,912 0 4,057 0% 0% 0% 0% 0% Table Tennis Facilities 39 4,912 0 4,057 0%	Sweaters	55	4,775	0	4,057	0	0%	0	0%	0	0%
System Testing 91 4,597 0 4,057 0 0% 0% 0% 0% Table Tennis Equipment 351 3,882 0 4,057 0 0% 0 0% 0 0% Table Tennis Equipment 39 4,912 0 4,057 0 0% 0 0% 0 0% Table Tennis Facilities 39 4,912 0 4,057 0 0% 0 0% 0 0% Tableting Machine 7 5,260 0 4,057 0 0% 0 0% 0 0% Tachometer 2 5,376 0 4,057 0 0% 0 0% 0 0% Tailor Supplies 24 5,046 0 4,057 0 0% 0 0% 0 0% Tailoring Classes 24 5,046 0 4,057 0 0% 0 0% Talent 5 <td>Synagogue</td> <td>190</td> <td>4,254</td> <td>0</td> <td>4,057</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>	Synagogue	190	4,254	0	4,057	0	0%	0	0%	0	0%
Table Tennis Equipment3513,88204,05700%0%0%0%Table Tennis Facilities394,91204,05700%0%0%0%Tableting Machine75,26004,05700%0%0%0%0%Tachometer25,37604,05700%0%0%0%0%Tags245,04604,05700%0%0%0%0%Tailor Supplies524,79504,05700%0%0%0%Talent55,29004,05700%0%0%0%	Syrup	309			4,057	0	0%	0	0%	0	0%
Table Tennis Facilities 39 4,912 0 4,057 0 0% 0 0% 0 0% Tableting Machine 7 5,260 0 4,057 0 0% 0 0% 0 0% Tachometer 2 5,376 0 4,057 0 0% 0 0% 0 0% Tags 24 5,046 0 4,057 0 0% 0 0% 0 0% Tailor Supplies 52 4,795 0 4,057 0 0% 0 0% 0 0% Tailoring Classes 24 5,046 0 4,057 0 0% 0 0% 0 0% Talent 5 5,290 0 4,057 0 0% 0 0% 0 0%	System Testing	91	4,597	0	4,057	0		0	0%	0	0%
Table Tennis Facilities 39 4,912 0 4,057 0 0% 0 0% 0% Tableting Machine 7 5,260 0 4,057 0 0% 0% 0% 0% 0% Tachometer 2 5,376 0 4,057 0 0% 0% 0% 0% 0% Tags 24 5,046 0 4,057 0 0% 0% 0% 0% 0% Tailor Supplies 52 4,795 0 4,057 0% 0% 0% 0% 0% Tailoring Classes 24 5,046 0 4,057 0% 0% 0% 0% 0% Talent 5 5,290 0 4,057 0% 0% 0% 0% 0% 0% 0% 0%	Table Tennis Equipment	351				0		0	0%	0	0%
Tableting Machine 7 5,260 0 4,057 0 0% 0 0% 0% Tachometer 2 5,376 0 4,057 0 0% 0% 0% 0% Tags 24 5,046 0 4,057 0 0% 0% 0% 0% Tailor Supplies 52 4,795 0 4,057 0 0% 0% 0% 0% Tailoring Classes 24 5,046 0 4,057 0 0% 0% 0% 0% Talent 5 5,290 0 4,057 0 0% 0% 0%	Table Tennis Facilities					0	0%	0		0	0%
Tachometer 2 5,376 0 4,057 0 0% 0% 0% 0% 0% 0% Tags 24 5,046 0 4,057 0 0% <td< td=""><td>Tableting Machine</td><td></td><td></td><td></td><td>4,057</td><td></td><td></td><td></td><td></td><td>0</td><td>0%</td></td<>	Tableting Machine				4,057					0	0%
Tags 24 5,046 0 4,057 0 0% 0 0% 0 0% Tailor Supplies 52 4,795 0 4,057 0 0%	Tachometer	2				0		0	0%	0	0%
Tailor Supplies 52 4,795 0 4,057 0 % 0 % 0 % 0 % Tailor Supplies 24 5,046 0 4,057 0 0% 0 % 0 % 0 % Tailor Supplies 24 5,046 0 4,057 0 0% 0 % 0 % Talent 5 5,290 0 4,057 0 0% 0 % 0 %	Tags	24									0%
Tailoring Classes 24 5,046 0 4,057 0 0% 0 0% 0 0% Talent 5 5,290 0 4,057 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% <td>Tailor Supplies</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>0</td> <td>0%</td>	Tailor Supplies									0	0%
Talent 5 5,290 0 4,057 0 0% 0 0% 0 0%	Tailoring Classes									-	
	Talent									0	
	Tank Cleaning	1,062			4,057			0		0	

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Tank Heads	57	4,764	0	4,057	0	0%	0	0%	0	0%
Tanning Supplies	339	3,902	0	4,057	0	0%	0	0%	0	0%
Tape Dispenser	233	4,133	0	4,057	0	0%	0	0%	0	0%
Tape Recorder Parts	8	5,243	0	4,057	0	0%	0	0%	0	0%
Tape Recorder Repair	200	4,218	0	4,057	0	0%	0	0%	0	0%
Tape Recorder Wholesale and Manufacturers	89	4,604	0	4,057	0	0%	0	0%	0	0%
Tariff Bureaus	7	5,260	0	4,057	0	0%	0	0%	0	0%
Tax Representative	187	4,262	0	4,057	0	0%	0	0%	0	0%
Tear Gas	2	5,376	0	4,057	0	0%	0	0%	0	0%
Telegraph Service	460	3,712	0	4,057	0	0%	0	0%	0	0%
Telemetry Equipment	18	5,112	0	4,057	0	0%	0	0%	0	0%
Telephone 900 Number Resellers	229	4,139	0	4,057	0	0%	0	0%	0	0%
Telephone Installation	3	5,346	0	4,057	0	0%	0	0%	0	0%
Teletypewriter	14	5,164	0	4,057	0	0%	0	0%	0	0%
Teletypewriters Message Service	109	4,521	0	4,057	0	0%	0	0%	0	
Television Station Reps	3	5,346	0	4,057	0	0%	0	0%	0	
Templates	5	5,290	0	4,057	0	0%	0	0%	0	
Tennis Court Construction	2,749	2,316	0	4,057	0	0%	0	0%	0	
Tennis Court Enclosures	2,749 Q	5,229	0	4,057	0	0%	0	0%	0	
Tennis Court Enclosures	312	3,953	0	4,057	0	0%	0	0%	0	
Tennis Stringing Machine	312	5,376	0	4,057	0	0%	0	0%	0	0.0
Terra Cotta	18	5,112	0	4,057	0	0%	0	0%	0	
Terrazzo	343	3,895	0	4,057	0	0%	0	0%	0	
Terrazzo Supplies	23	5,061	0	4,037	0	0%	0	0%	0	
Textile Converting	174	4,298	0	4,057	0	0%	0	0%	0	0.0
Textile Engravers	85	4,298	0	4,057	0	0%	0	0%	0	
Textile Fibers	987	4,623	0	4,057	0	0%	0	0%	0	0.0
Theatrical Makeup	154	4,359	0	4,057	0	0%	0	0%	0	0.0
Thermal Remediation	99		0	4,057	0	0%	0	0%	0	0 /0
	12	4,567	0	,	0	0%	-		0	
Thermocouple	12	5,191 4,485	0	4,057 4,057	-	0%	0	0%	0	
Thermographer			-		0		0	0%	0	
Thermometer	70	4,687	0	4,057	0	0% 0%	0	0%	•	0.0
Thread	126	4,447	0	4,057	0		0	0%	0	0.0
Thread Rolling	39	4,912	0	4,057	0	0%	0	0%	0	0.0
Threaded Rod	188	4,260	0	4,057	0	0%	0	0%	0	0.0
Ticket Issuing Machines	12	5,191	0	4,057	0	0%	0	0%	0	0.0
Ticket Printer	/	5,260	0	4,057	0	0%	0	0%	0	
Timber Framing	1,222	2,961	0	4,057	0	0%	0	0%	0	0.0
Time Share Computers	18	5,112	0	4,057	0	0%	0	0%	0	• •
Time Stamps	91	4,597	0	4,057	0	0%	0	0%	0	
Timing Devices	140	4,402	0	4,057	0	0%	0	0%	0	
Tin	15	5,148	0	4,057	0	0%	0	0%	0	
Tinning	47	4,835		4,057	0	0%	0	0%	0	
Titanium	57	4,764		4,057	0	0%	0	0%	0	
Titling Service	42	4,883	0	4,057	0	0%	0	0%	0	
Tobacco Buyers	55	4,775		4,057	0	0%	0	0%	0	0%
Tobacco Growers	27	5,014		4,057	0	0%	0	0%	0	
Tobacco Warehouse	208	4,200		4,057	0	0%	0	0%	0	
Tool Design	904	3,201	0	4,057	0	0%	0	0%	0	
Tool Salvage	241	4,115	0	4,057	0	0%	0	0%	0	0%
Tortilla Equipment	51	4,802	0	4,057	0	0%	0	0%	0	0%
Touch Up Artist	32	4,974	0	4,057	0	0%	0	0%	0	0%
Tourist Home	464	3,704	0	4,057	0	0%	0	0%	0	0%
Tractor Work	495	3,665	0	4,057	0	0%	0	0%	0	0%

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/ 0
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Trademark Infringement Investigators	67	4,702	0	4,057	0	0%	0	0%	0	0%
Traffic Control Service	2,472	2,384	. 0	4,057	0	0%	0	0%	0	0%
Transformers	561	3,575	0	4,057	0	0%	0	0%	0	0%
Travelers Checks	160	4,339	0	4,057	0	0%	0	0%	0	0%
Tree Climbing Training	19	5,101	0	4,057	0	0%	0	0%	0	0%
Trike Conversions, Sales & Service	565	3,567	0	4,057	0	0%	0	0%	0	0%
Truck Equipment	2	5,376	0	4,057	0	0%	0	0%	0	0%
Truck Permits	1,587	2,751	0	4,057	0	0%	0	0%	0	0%
Truck Terminal	128	4,440	0	4,057	0	0%	0	0%	0	0%
Truck Wash Equipment	443	3,744	. 0	4,057	0	0%	0	0%	0	0%
Trust Attorney	2	5,376	0	4,057	0	0%	0	0%	0	0%
Tube Cleaning	26	5,026	0	4,057	0		0	0%	0	0%
Tube Fittings	196	4,231	0	4,057	0		0	0%	0	0%
Tubing	6	5,270		4,057	0	0%	0	0%	0	0%
Tunneling Contractors	216	4,179	0	4,057	0	0%	0	0%	0	0%
Turbine	711	3,384		4,057	0		0	0%	0	0%
Turnstile	61	4,738	0	4,057	0	0%	0	0%	0	0%
Twine	45	4,851	0	4,057	0	0%	0	0%	0	0%
Typesetting	446	3,742	0	4,057	0	0%	0	0%	0	0%
Typographer	856	3,246		4,057	0		0	0%	0	0%
Underground Structural Support	569	3,559	0	4,057	0	0%	0	0%	0	0%
Union Employment Service	218	4,176	0	4,057	0	0%	0	0%	0	0%
Universal Joint	4	5,316	0	4,057	0	0%	0	0%	0	0%
Used Boxes	39	4,912	0	4,057	0	0%	0	0%	0	0%
Used Brick	85	4,623	0	4,057	0	0%	0	0%	0	0%
Used Drums	110	4,510	0	4,057	0		0	0%	0	0%
Used Office Equipment	31	4,981	0	4,057	0	0%	0	0%	0	0%
Used Pipe	21	5,083	0	4,057	0		0	0%	0	0%
Used Plumbing Supplies	195	4,234		4,057	0	0%	0	0%	0	0%
Used Steel	85	4,623		4,057	0	0%	0	0%	0	0%
Used Store Fixtures	35	4,955		4,057	0	0%	0	0%	0	0%
Used Tanks	5	5,290	0	4,057	0		0	0%	0	0%
Utility Tax Refunds for Manufacturers and Business	120	4,466		4,057	0		0	0%	0	0%
Vacuum Coating	103	4,552	0	4,057	0	0%	0	0%	0	0%
Vacuum Systems	24	5,046	0	4,057	0	0%	0	0%	0	0%
Variable Speed Drive	79	4,651	0	4,057	0	0%	0	0%	0	0%
Venetian Blind Repair	52	4,795		4,057	0	0%	0	0%	0	0%
Vermiculite	24	5,046		4,057	0	0%	0	0%	0	0%
Veteran Charities	8	5,243		4,057	0		0	0%	0	0%
Veterinary Neurology	2	5,376		4,057	0		0	0%	0	
Veterinary Preventative Medicine	878	3,226	0	4,057	0		0	0%	0	
Vial	76	4,663		4,057	0		0	0%	0	
Vibration Control	105	4,537		4,057	0		0	0%	Ŧ	
Vibration Measurement	225	4,158		4,057	0		0		-	
Video Equipment Parts	391	3,818		4,057	0		0	0%		0%
Vinyl Doors	25	5,038		4,057	0		0			
Visual Control Systems	93	4,589		4,057	0		0			0%
Visually Impaired Products	128	4,440		4,057	0		0			
Voting Equipment	244	4,107	0	4,057	0		0			0%
Wait Staff	104	4,544		4,057	0		0			
Wall Beds	150	4,372		4,057	0		0	0%		
Wall Cleaning	307	3,963		4,057	0		0	0%	0	0%
Wall Texturizing	440	3,751	0	4,057	0		0	0%	0	0%
Wallpaper Removal	872	3,234		4,057	0		0			0%
Wallpaper Supplies	24	5,046	0	4,057	0	0%	0	0%	0	0%

Washer Charge Arenal 301 4,312 0 4,302 0 <th< th=""><th>Industry Classification</th><th>Inquiries</th><th>Rank by Inquiries</th><th>Complaints</th><th>Rank by Complaints</th><th>Cmpls Settled</th><th>%</th><th>Cmpls Not Settled</th><th>%</th><th>Cmpls Unable To Pursue</th><th>V/0</th></th<>	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	V/ 0
Waste Compactor Menufacturer 24 5,646 0 4,657 0 9% 0 9% 0 Water Crief Regar 22 4,165 0 4,057 0 9% 0 1 9% 0 1 9% 0 1 9% 0 1 9% 0 1 9% 0 1	TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Watchmaker Supples 75 4,668 0 4,657 0 95 0 95 0 Water Interver Parts 492 3,669 0 4,057 0 05 0 05 0 05 0 05 0 05 0 05 0 05 0 05 0 05 0 05 0 05 0 05 0 05 0 05 0 05 0 05 0 05 0 0 05 0 0 05 0 0 05 0 0 05 0 0 05 0 0 05 0 0 05 0 0 05 0 0 05 0 0 05 0 0 05 0 0 05 0 0 05 0 0 05 0 0 05 0 0 05 0 0 05 0	Washer Dryer Rental	39	4,912	0	4,057	0	0%	0	0%	0	0%
Water Hoster Parts 1922 4,165 0 0,87 0 08 0 08 0 0 Water Muster Parts 44 5,316 0 4,057 0 08 0 0 08 0 08 0 08 0 0	Waste Compactor Manufacturer	24	5,046	0	4,057	0	0%	0	0%	0	0%
Wate relater Parts 492 3,669 0 0,572 0 0% 0% 0	Watchmaker Supplies	75	4,668	0	4,057	0	0%	0	0%	0	0%
Wate Prist 492 3.69 0 6,57 0 95 0 95 0 Wate Weil Sorvice 597 3.516 0 4,657 0 95 0 1 Water Manufacturers 73 4,657 0 46,677 0 95 0 95 0 1 Waterbed Leaders 73 4,657 0 46,077 0 95	Water Craft Repair	222	4,165	0	4,057	0	0%	0	0%	0	0%
Water Works (guingment and Supplies) 14 5,315 0 6,527 0 0% 0 0% 0 0% Water Works (Supplies) 1,433 2,835 0 4,657 0 0% 0 0 0% 0 0% 0 0% 0<		492				0	0%	0	0%	0	0%
Wate-March Equipment and Supplies 592 3,519 0 4,657 0 0% 0 0% 0 0 Waterbed Panufacturers 73 4,655 0 4,655 0 0%		4			4,057	0	0%	0	0%	0	0%
Waterbed Dealers 1.433 2.835 0 4.057 0 0% 0 0% 0 0% Waterbed Munifictures 73 4.675 0 4.057 0 0% 0 </td <td>Water Works Equipment and Supplies</td> <td>597</td> <td></td> <td></td> <td>,</td> <td>0</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>0%</td>	Water Works Equipment and Supplies	597			,	0		0		0	0%
Waterbar 73 4,657 0 0% 0 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>-</td> <td></td> <td>0</td> <td></td>								-		0	
Weaving supples 102 4,555 0 4,057 0 0% 0 0% 0 Weighers 1.66 4,319 0 4,057 0 0% <t< td=""><td></td><td></td><td></td><td></td><td>,</td><td></td><td></td><td>-</td><td></td><td>0</td><td></td></t<>					,			-		0	
Wearbars 165 4,581 0 4,057 0 0% 0 0% 0 Weighners 1,65 4,357 0 0% 0						-		-		•	0.0
Weighers 166 4,319 0 4,057 0 %6 0 %6 0 Weiding Equipment Repair 305 3,968 0 4,057 0 %6 0 %						-				•	0.0
Weiding Equipment Repair 1,797 2,652 0 4,057 0 % 0 % 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 % 0 % 0 % 0 0 % 0 % 0 0 % % 0 % 0 % % % % % %				-		-		-		•	0.0
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Wholesale Bedding 271 4,041 0 4,057 0 0% 0% 0 0% 0	Welding Equipment Repair					-		-		•	
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wholesale Cutum 202 4,210 0 4,057 0 0% 0 Wholesale Dula 73 4,675 0 4,057 0 0%			1					-		· · ·	
Wholesale Curtains 144 4,389 0 4,057 0 0% 0 0% 0 Wholesale Drapery 216 4,179 0 4,057 0 0% 0 0% 0 0 Wholesale Drapery 216 4,171 0 4,057 0 0% 0 0% 0 0% 0 0% 0 0 0% <td></td> <td></td> <td></td> <td></td> <td></td> <td>-</td> <td></td> <td>-</td> <td></td> <td>· · ·</td> <td></td>						-		-		· · ·	
Wholesale Dolls 73 4,675 0 4,057 0 0%						-		-		· · ·	
Wholesale Drapery 21.6 4,179 0 4,057 0 0% 0 0% Wholesale Dress Forms 11.0 4,510 0 4,057 0 0% 0 0						-		-		•	
Wholesale Dress Forms 110 4,510 0 4,057 0 9% 0 0% Wholesale Easels 53 4,788 0 4,057 0 0% 0 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% <td></td> <td></td> <td></td> <td></td> <td></td> <td>-</td> <td></td> <td></td> <td></td> <td>•</td> <td></td>						-				•	
Wholesale Easels 53 4,78 0 4,057 0 0% 0 0% 0 0 Wholesale Lamp Shades 108 4,926 0 4,057 0 0% 0<						-		-		0	0 /0
Wholesale Fur Cleaning and Dyeing 38 4.926 0 4.057 0 0% 0 0% Wholesale Linens 5 5.290 0 4.057 0 0%						-		-		•	0.0
Wholesale Lamp Shades 108 4,52 0 4,057 0 0% 0 Wholesale Linens 5 5,290 0 4,057 0 0% 0 0% 0 Wholesale Notions 204 4,206 0 4,057 0 0% <td></td> <td></td> <td>4,788</td> <td></td> <td>4,057</td> <td>0</td> <td></td> <td></td> <td>0%</td> <td>0</td> <td>0%</td>			4,788		4,057	0			0%	0	0%
Wholesale Inens 5 5,290 0 4,057 0 0% 0 0% 0 Wholesale Notions 204 4,206 0 4,057 0 0% 0	Wholesale Fur Cleaning and Dyeing	38	4,926	0	4,057	0	0%	0	0%	0	0%
Wholesale Notions 204 4,205 0 4,057 0 0% 0 0% Wholesale Pencils 371 3,853 0 4,057 0 0% 0	Wholesale Lamp Shades	108	4,526	0	4,057	0	0%	0	0%	0	0%
Wholesale Office Equipment 6 5,270 0 4,057 0 0% 0 0% Wholesale Plumbing Fixtures 1 5,406 4,057 0 0% 0 0% 0 0% 0 0% 0 0% 0 0 0%	Wholesale Linens	5	5,290	0	4,057	0	0%	0	0%	0	0%
Wholesale Pencils 371 3,853 0 4,057 0 0% 0 0% Wholesale Plumbing Fixtures 1 5,406 0 4,057 0 0% 0 <td< td=""><td>Wholesale Notions</td><td>204</td><td>4,206</td><td>0</td><td>4,057</td><td>0</td><td>0%</td><td>0</td><td>0%</td><td>0</td><td>0%</td></td<>	Wholesale Notions	204	4,206	0	4,057	0	0%	0	0%	0	0%
Wholesale Plumbing Fixtures 1 5,466 0 4,057 0 0% 0	Wholesale Office Equipment	6	5,270	0	4,057	0	0%	0	0%	0	0%
Wholesale Plumbing Fixtures 1 5,466 0 4,057 0 0% 0	Wholesale Pencils	371			4,057	0	0%	0	0%	0	0%
Wholesale Railroad Ties 23 5,061 0 4,057 0 0% 0 0% 0 Wholesale Silk 157 4,350 0 4,057 0 0% 0 <td></td> <td>1</td> <td></td> <td></td> <td></td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td> <td>0</td> <td>0%</td>		1				0	0%	0	0%	0	0%
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Wholesale Souvenirs 211 4,194 0 4,057 0 0% 0				-		-		-		0	
Wholesale Sportswear 3 5,346 0 4,057 0 0% 0											
Wholesale Washer and Dryer 17 5,124 0 4,057 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0		3			,			-		0	
Wickless Candles 544 3,593 0 4,057 0 0% 0 <t< td=""><td></td><td>17</td><td></td><td></td><td></td><td>-</td><td></td><td>-</td><td></td><td>•</td><td>0.0</td></t<>		17				-		-		•	0.0
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Winches 105 4,537 0 4,057 0 0% 0% 0 0% 0 0% 0 0%						-		-		0	0 /0
Winding Machine 23 5,061 0 4,057 0 0% 0	· · · · · · · · · · · · · · · · · · ·		1			-		-			
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Window Cleaning Equipment 11 5,208 0 4,057 0 0% 0 0% 0 Window Cleaning Supplies 568 3,562 0 4,057 0 0%				-		-		-			
Window Cleaning Supplies 568 3,562 0 4,057 0 0% 0 0% 0						-		-		•	
Window Shade Cleaning 1,361 2,875 0 4,057 0 0% 0 0% 0 0 Wiping Cloths 284 4,009 0 4,057 0 0% 0 0% 0 0 0 Wire Mesh 76 4,663 0 4,057 0 0% 0 0% 0 0 0 Wire Rope 339 3,902 0 4,057 0 0% 0 0% 0						-		\$		•	
Wiping Cloths 284 4,009 0 4,057 0 0% 0 0% 0 0 Wire Mesh 76 4,663 0 4,057 0 0% 0 </td <td></td> <td></td> <td></td> <td></td> <td>1</td> <td>-</td> <td></td> <td>-</td> <td></td> <td>Ŧ</td> <td></td>					1	-		-		Ŧ	
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Wire Strippers 34 4,965 0 4,057 0 0% 0% 0 <td></td> <td>339</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>0%</td>		339									0%
Wood Technologist 220 4,172 0 4,057 0 0% 0					4,057						
Wood Windows 835 3,269 0 4,057 0 0% 0											0%
Wood Windows 835 3,269 0 4,057 0 0% 0	Wood Technologist	220	4,172	0	4,057	0		0	0%	0	0%
Wooded Boxes 335 3,910 0 4,057 0 0% 0 0 0 Wooden Tank 1 5,406 0 4,057 0 0% 0	Wood Windows	835	3,269	0			0%	0	0%	0	0%
Wooden Tank 1 5,406 0 4,057 0 0% 0 0 0 Woodworking Supplies 7 5,260 0 4,057 0 0% 0% 0 <td< td=""><td>Wooded Boxes</td><td>335</td><td></td><td></td><td></td><td>0</td><td>0%</td><td>0</td><td>0%</td><td>0</td><td>0%</td></td<>	Wooded Boxes	335				0	0%	0	0%	0	0%
Woodworking Supplies 7 5,260 0 4,057 0 0% 0	Wooden Tank	1				0	0%	0	0%	0	0%
		7				0					0%
	Wool	233	4,133		4,057			0			

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled		Cmpls Unable To Pursue	2 /0
TOTAL	145,183,427		799,502		633,894	79%	151,369	19%	14,238	2%
Wool Products	75	4,668	0	4,057	0	0%	0	0%	0	0%
Word Process System Consultant	119	4,470	0	4,057	0	0%	0	0%	0	0%
X-Ray Duplicating	108	4,526	0	4,057	0	0%	0	0%	0	0%
Yarn Manufacturers	1	5,406	0	4,057	0	0%	0	0%	0	0%
Yoga Classes	4	5,316	0	4,057	0	0%	0	0%	0	0%
Yoga Studio	12	5,191	0	4,057	0	0%	0	0%	0	0%
Zinc Oxide	4	5,316	0	4,057	0	0%	0	0%	0	0%
Zip Ties	20	5,094	0	4,057	0	0%	0	0%	0	0%
Zipper Repair	35	4,955	0	4,057	0	0%	0	0%	0	0%