

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>CmpIs Settled</b>	<b>%</b>	<b>CmpIs Not Settled</b>	<b>%</b>	<b>CmpIs Unable To Pursue</b>	<b>%</b>
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
3D Printers	887	3,214	14	1,875	10	71%	4	29%	0	0%
3rd Party Workers Compensation Lawyers	485	3,674	0	4,057	0	0%	0	0%	0	0%
4 Wheel Drive Repair	1,878	2,611	13	1,939	3	23%	10	77%	0	0%
Abortion Alternatives	302	3,976	0	4,057	0	0%	0	0%	0	0%
Abortion Services	1,144	3,017	4	2,738	1	25%	3	75%	0	0%
Above Ground Pools	5,109	1,833	8	2,276	8	100%	0	0%	0	0%
Abrasives	2,283	2,450	3	2,925	3	100%	0	0%	0	0%
Absorbents	322	3,926	0	4,057	0	0%	0	0%	0	0%
Abstracters	1,976	2,565	2	3,153	1	50%	1	50%	0	0%
Access Control Systems	6,805	1,607	70	932	70	100%	0	0%	0	0%
Accessories	15	5,148	1	3,492	1	100%	0	0%	0	0%
Accident Insurance	52,272	459	96	776	60	63%	9	9%	27	28%
Accident Reconstruction	2,318	2,438	4	2,738	1	25%	3	75%	0	0%
Accordion	306	3,966	35	1,310	12	34%	10	29%	13	37%
Accountant	111,083	248	138	620	77	56%	58	42%	3	2%
Accounting	58,320	415	96	776	58	60%	34	35%	4	4%
Accounting and Bookkeeping Machines	1,762	2,666	1	3,492	0	0%	1	100%	0	0%
Accumulator	1,261	2,938	8	2,276	5	63%	3	38%	0	0%
Acid	136	4,416	1	3,492	1	100%	0	0%	0	0%
Acid Proof Materials	48	4,825	0	4,057	0	0%	0	0%	0	0%
Acoustic Ceiling Removal	691	3,405	1	3,492	0	0%	1	100%	0	0%
Acoustic Material	1,585	2,754	0	4,057	0	0%	0	0%	0	0%
Acoustical Ceiling Contractors	2,561	2,365	2	3,153	1	50%	1	50%	0	0%
Acoustical Consultant	2,076	2,526	0	4,057	0	0%	0	0%	0	0%
Acting Classes	2,950	2,261	4	2,738	3	75%	1	25%	0	0%
Activated Carbon	201	4,213	0	4,057	0	0%	0	0%	0	0%
Actuary	538	3,604	1	3,492	1	100%	0	0%	0	0%
Acupressure	249	4,091	0	4,057	0	0%	0	0%	0	0%
Acupuncturist	10,358	1,307	11	2,044	10	91%	1	9%	0	0%
Ad Word Sponsorship	90	4,600	1	3,492	0	0%	1	100%	0	0%
Addressing Machine	39	4,912	0	4,057	0	0%	0	0%	0	0%
Addressing Plate Service	356	3,871	0	4,057	0	0%	0	0%	0	0%
Adhesive	3,392	2,145	1	3,492	1	100%	0	0%	0	0%
Adhesives and Gluing Equipment	321	3,929	1	3,492	1	100%	0	0%	0	0%
Adjustable Beds	7,321	1,544	68	947	58	85%	9	13%	1	1%
Adjuster	24,375	774	40	1,229	26	65%	13	33%	1	3%
Administrative Assistant Employment	633	3,467	0	4,057	0	0%	0	0%	0	0%
Administrative Services	25,975	747	327	329	106	32%	8	2%	213	65%
Adoption Agencies	27,727	726	14	1,875	8	57%	4	29%	2	14%
Adoption Attorney	1,049	3,087	1	3,492	1	100%	0	0%	0	0%
Adult Care	158	4,344	1	3,492	1	100%	0	0%	0	0%
Adult Day Care	16,315	1,019	7	2,378	1	14%	5	71%	1	14%
Adult Entertainment	47,282	498	102	749	56	55%	45	44%	1	1%
Adult Family Homes	50,337	472	61	1,008	41	67%	17	28%	3	5%
Adult Foster Care	1,163	3,001	0	4,057	0	0%	0	0%	0	0%
Adult Novelties	14,991	1,071	65	978	27	42%	35	54%	3	5%
Advance Fee Brokers	77,918	327	238	407	28	12%	116	49%	94	39%
Advance Fee Job Listing and Advisory Services	2,069	2,529	7	2,378	2	29%	4	57%	1	14%
Advance Fee Modeling Agencies	2,993	2,251	4	2,738	0	0%	4	100%	0	0%
Advance Fee Residential Loan Modification (CA)	7,263	1,549	17	1,758	5	29%	12	71%	0	0%
Advertising	1,630	2,736	2	3,153	0	0%	2	100%	0	0%
Advertising Agencies	153,081	186	418	279	324	78%	86	21%	8	2%
Advertising Buttons	1,384	2,864	2	3,153	2	100%	0	0%	0	0%
Advertising Specialties	92,794	285	377	306	234	62%	134	36%	9	2%
Aerial Advertising	920	3,187	5	2,596	3	60%	2	40%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Aerial Applicators	707	3,385	1	3,492	1	100%	0	0%	0	0%
Aerial Lift Repair	449	3,735	0	4,057	0	0%	0	0%	0	0%
Aerial Patrol	230	4,138	0	4,057	0	0%	0	0%	0	0%
Aerial Photographer	6,532	1,638	35	1,310	19	54%	14	40%	2	6%
Aerial Surveyor	310	3,958	0	4,057	0	0%	0	0%	0	0%
Aerosols	149	4,374	0	4,057	0	0%	0	0%	0	0%
Aerospace Industry	4,707	1,895	2	3,153	2	100%	0	0%	0	0%
Aerospace Research	972	3,147	0	4,057	0	0%	0	0%	0	0%
Agate	38	4,926	0	4,057	0	0%	0	0%	0	0%
Agricultural Consultant	1,408	2,849	0	4,057	0	0%	0	0%	0	0%
Agricultural Services	9,142	1,389	9	2,197	9	100%	0	0%	0	0%
Agricultural Waste Management	723	3,364	6	2,474	4	67%	2	33%	0	0%
Agriculture	35	4,955	0	4,057	0	0%	0	0%	0	0%
Agriculture Attorney	66	4,712	0	4,057	0	0%	0	0%	0	0%
AIDS Research	4,994	1,851	5	2,596	2	40%	3	60%	0	0%
Air Ambulance Service	15,631	1,051	13	1,939	11	85%	2	15%	0	0%
Air Balancing	982	3,135	0	4,057	0	0%	0	0%	0	0%
Air Brushes	312	3,953	2	3,153	2	100%	0	0%	0	0%
Air Cargo	5,015	1,847	51	1,105	21	41%	26	51%	4	8%
Air Cleaning Equipment	279	4,022	0	4,057	0	0%	0	0%	0	0%
Air Compressors	2,044	2,538	1	3,492	1	100%	0	0%	0	0%
Air Conditioning Cleaning	5,294	1,804	9	2,197	5	56%	4	44%	0	0%
Air Conditioning Contractor	1,115,751	22	2,295	69	1,883	82%	393	17%	19	1%
Air Conditioning Equipment	3,040	2,238	10	2,116	10	100%	0	0%	0	0%
Air Conditioning Parts	18,356	942	66	965	44	67%	19	29%	3	5%
Air Conditioning Repair	69,484	362	160	559	85	53%	67	42%	8	5%
Air Courier Service	1,137	3,023	4	2,738	0	0%	2	50%	2	50%
Air Curtains	201	4,213	1	3,492	0	0%	1	100%	0	0%
Air Duct Cleaning	91,598	289	217	433	135	62%	66	30%	16	7%
Air Duct Restoration	717	3,372	1	3,492	0	0%	1	100%	0	0%
Air Duct System	2,661	2,341	2	3,153	2	100%	0	0%	0	0%
Air Filters	5,699	1,748	9	2,197	3	33%	2	22%	4	44%
Air Fragrance	2,155	2,498	6	2,474	4	67%	2	33%	0	0%
Air Gun	5,181	1,817	27	1,466	10	37%	17	63%	0	0%
Air Motor	49	4,818	0	4,057	0	0%	0	0%	0	0%
Air Pollution Control	1,126	3,037	1	3,492	0	0%	1	100%	0	0%
Air Pollution Measuring Equipment	296	3,980	0	4,057	0	0%	0	0%	0	0%
Air Pollution Measuring Service	194	4,239	0	4,057	0	0%	0	0%	0	0%
Air Purification Systems	37,538	590	83	849	54	65%	20	24%	9	11%
Air Quality Services	6,834	1,602	8	2,276	6	75%	2	25%	0	0%
Air Sealing	104	4,544	0	4,057	0	0%	0	0%	0	0%
Airbag Repair	599	3,516	3	2,925	0	0%	3	100%	0	0%
Aircraft Brokers	961	3,152	2	3,153	2	100%	0	0%	0	0%
Aircraft Charter	8,864	1,412	20	1,650	8	40%	12	60%	0	0%
Aircraft Cleaning	282	4,015	0	4,057	0	0%	0	0%	0	0%
Aircraft Dealers	2,547	2,366	2	3,153	1	50%	1	50%	0	0%
Aircraft Engines	1,893	2,601	3	2,925	2	67%	1	33%	0	0%
Aircraft Equipment Testing	1,063	3,077	3	2,925	0	0%	3	100%	0	0%
Aircraft Ferry	320	3,934	1	3,492	0	0%	1	100%	0	0%
Aircraft Fixed Based Operator	67	4,702	0	4,057	0	0%	0	0%	0	0%
Aircraft Ground Support	848	3,255	2	3,153	1	50%	1	50%	0	0%
Aircraft Maintenance	5,837	1,728	4	2,738	2	50%	2	50%	0	0%
Aircraft Manufacturers	1,114	3,045	2	3,153	1	50%	1	50%	0	0%
Aircraft Rebuilding	167	4,315	0	4,057	0	0%	0	0%	0	0%
Aircraft Salvage	15	5,148	0	4,057	0	0%	0	0%	0	0%

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Aircraft School	2,341	2,429	0	4,057	0	0%	0	0%	0	0%
Aircraft Storage	156	4,354	0	4,057	0	0%	0	0%	0	0%
Aircraft Tools	995	3,116	3	2,925	2	67%	1	33%	0	0%
Aircraft Upholstery	213	4,188	1	3,492	1	100%	0	0%	0	0%
Airline Ticket Agency	18,672	928	102	749	70	69%	20	20%	12	12%
Airline Training	2,719	2,325	3	2,925	1	33%	1	33%	1	33%
Airlines	50,407	471	6,488	20	6,071	94%	404	6%	13	0%
Airplane Hangar	167	4,315	0	4,057	0	0%	0	0%	0	0%
Airplane Parts	9,130	1,393	16	1,801	9	56%	7	44%	0	0%
Airport	2,156	2,497	11	2,044	7	64%	3	27%	1	9%
Airport Designer	28	5,005	0	4,057	0	0%	0	0%	0	0%
Airport Equipment	625	3,476	0	4,057	0	0%	0	0%	0	0%
Airport Parking Reservations	5,690	1,749	31	1,383	10	32%	21	68%	0	0%
Airport Transportation	15,180	1,062	161	557	125	78%	35	22%	1	1%
Album	528	3,622	2	3,153	2	100%	0	0%	0	0%
Alcoholic Beverage Service	3,650	2,099	9	2,197	3	33%	4	44%	2	22%
Alcoholism Information	14,539	1,096	27	1,466	12	44%	12	44%	3	11%
Alcoholism Treatment	2	5,376	0	4,057	0	0%	0	0%	0	0%
Alfalfa Products	88	4,609	0	4,057	0	0%	0	0%	0	0%
Allergist	3,462	2,130	23	1,568	18	78%	5	22%	0	0%
Alloys	280	4,020	0	4,057	0	0%	0	0%	0	0%
Alternative Medicine	13,302	1,159	35	1,310	19	54%	15	43%	1	3%
Alternator Repair	4,686	1,901	38	1,259	19	50%	18	47%	1	3%
Alternators	1,566	2,768	5	2,596	5	100%	0	0%	0	0%
Aluminum	5,301	1,802	6	2,474	4	67%	2	33%	0	0%
Aluminum Fabrication	19,352	904	31	1,383	20	65%	11	35%	0	0%
Aluminum Products	5,709	1,745	8	2,276	5	63%	3	38%	0	0%
Alzheimer Treatment	918	3,189	2	3,153	2	100%	0	0%	0	0%
Ambulance Services	29,103	703	267	377	221	83%	45	17%	1	0%
Ammunition	16,657	1,007	82	858	25	30%	57	70%	0	0%
Ammunition & Weapons	575	3,551	13	1,939	10	77%	3	23%	0	0%
Ammunition Reloading	772	3,318	3	2,925	2	67%	1	33%	0	0%
Ammunition Supplies	14,757	1,085	181	513	43	24%	126	70%	12	7%
Amplifier	1,616	2,742	11	2,044	5	45%	6	55%	0	0%
Amusement Devices	2,975	2,256	21	1,619	17	81%	3	14%	1	5%
Amusement Park Equipment	599	3,516	2	3,153	0	0%	1	50%	1	50%
Amusement Parks	30,504	678	567	224	486	86%	78	14%	3	1%
Analytical Chemist	686	3,413	1	3,492	0	0%	1	100%	0	0%
Anesthesiologist	11,896	1,237	87	824	69	79%	18	21%	0	0%
Animal Artificial Insemination	3,097	2,215	2	3,153	1	50%	1	50%	0	0%
Animal Breeding	41,813	538	130	643	36	28%	88	68%	6	5%
Animal Health Products	24,204	781	43	1,190	26	60%	17	40%	0	0%
Animal Hospital	47,359	496	387	298	346	89%	41	11%	0	0%
Animal Identification	18,124	950	10	2,116	6	60%	4	40%	0	0%
Animal Registration	8	5,243	0	4,057	0	0%	0	0%	0	0%
Animal Removal	20,678	861	43	1,190	28	65%	14	33%	1	2%
Animal Rescue	18,491	937	45	1,169	26	58%	19	42%	0	0%
Animal Shelter	16,995	992	66	965	36	55%	30	45%	0	0%
Animal Trapping	23,582	793	80	870	55	69%	24	30%	1	1%
Animation Mechanics	1,324	2,897	23	1,568	21	91%	2	9%	0	0%
Annuity	11,176	1,271	6	2,474	4	67%	2	33%	0	0%
Anode	4	5,316	0	4,057	0	0%	0	0%	0	0%
Anodizing	142	4,393	0	4,057	0	0%	0	0%	0	0%
Answering Service	84,132	307	107	730	102	95%	3	3%	2	2%
Antenna	12,476	1,202	112	706	111	99%	1	1%	0	0%

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Anti-Fogging Compounds	36	4,946	0	4,057	0	0%	0	0%	0	0%
Anti-Freeze	163	4,329	1	3,492	1	100%	0	0%	0	0%
Antique Appraisal	3,404	2,144	6	2,474	3	50%	3	50%	0	0%
Antique Auto Parts	2,041	2,542	6	2,474	3	50%	3	50%	0	0%
Antique Dealers	34,378	627	94	783	46	49%	44	47%	4	4%
Antique Oriental Rugs	115	4,485	1	3,492	0	0%	1	100%	0	0%
Antique Reproduction	1,347	2,885	5	2,596	5	100%	0	0%	0	0%
Antique Restoration	5,963	1,708	17	1,758	10	59%	6	35%	1	6%
Antiques	25	5,038	1	3,492	1	100%	0	0%	0	0%
Antlers, Hides & Mounts	92	4,593	2	3,153	0	0%	2	100%	0	0%
Apartment Rental Service	55,310	436	320	337	186	58%	121	38%	13	4%
Apartment Share	437	3,753	3	2,925	1	33%	2	67%	0	0%
Apartments	451,940	53	6,569	19	4,112	63%	2,368	36%	89	1%
Apparel Fasteners	1,047	3,090	6	2,474	6	100%	0	0%	0	0%
Appellate Attorney	612	3,495	0	4,057	0	0%	0	0%	0	0%
Appliance Installation	14,048	1,119	59	1,023	37	63%	22	37%	0	0%
Appliance Rental	18,215	946	60	1,016	31	52%	24	40%	5	8%
Appliances	904	3,201	9	2,197	5	56%	4	44%	0	0%
Appointment Setting Service	2,475	2,382	9	2,197	9	100%	0	0%	0	0%
Appraisal Management	4,768	1,885	12	1,988	4	33%	8	67%	0	0%
Appraiser	32,371	655	57	1,046	44	77%	13	23%	0	0%
Apprenticeship Programs	540	3,602	1	3,492	0	0%	1	100%	0	0%
Aprons	46	4,842	1	3,492	0	0%	1	100%	0	0%
Aquaculture	570	3,557	2	3,153	1	50%	1	50%	0	0%
Aquarium Dealers	9,513	1,370	38	1,259	14	37%	24	63%	0	0%
Aquarium Maintenance	1,350	2,881	5	2,596	3	60%	2	40%	0	0%
Aquarium Manufacturers	1,134	3,029	10	2,116	9	90%	1	10%	0	0%
Aquatic Rescue	39	4,912	2	3,153	0	0%	0	0%	2	100%
Arbitration Services	2,937	2,264	6	2,474	5	83%	1	17%	0	0%
Arboretums	25	5,038	2	3,153	1	50%	1	50%	0	0%
Arborist	12,826	1,184	14	1,875	10	71%	4	29%	0	0%
Arbors	4,202	1,990	16	1,801	14	88%	2	13%	0	0%
Archaeologist	392	3,815	0	4,057	0	0%	0	0%	0	0%
Archery Classes	205	4,203	2	3,153	2	100%	0	0%	0	0%
Archery Equipment	8,189	1,472	30	1,398	19	63%	11	37%	0	0%
Archery Range	452	3,726	1	3,492	0	0%	1	100%	0	0%
Architect	72,417	347	68	947	35	51%	31	46%	2	3%
Architectural Designer	2,861	2,284	10	2,116	4	40%	6	60%	0	0%
Architectural Specs	5,339	1,797	11	2,044	7	64%	4	36%	0	0%
Architectural Supplies	604	3,505	3	2,925	1	33%	2	67%	0	0%
Arena	4,174	1,998	31	1,383	18	58%	12	39%	1	3%
Armature Service	813	3,290	2	3,153	1	50%	1	50%	0	0%
Armed Forces Recruiting	26	5,026	0	4,057	0	0%	0	0%	0	0%
Armored Car Manufacturers	111	4,503	0	4,057	0	0%	0	0%	0	0%
Armored Car Services	4,464	1,938	12	1,988	6	50%	5	42%	1	8%
Armory	1,387	2,863	13	1,939	6	46%	7	54%	0	0%
Army Gear	2,761	2,310	17	1,758	13	76%	3	18%	1	6%
Aromatherapy	9,138	1,390	127	654	25	20%	102	80%	0	0%
Art	17,272	983	216	436	76	35%	21	10%	119	55%
Art and Culture	22	5,073	1	3,492	0	0%	1	100%	0	0%
Art Consultant	31,536	665	139	616	84	60%	55	40%	0	0%
Art Dealers	39	4,912	0	4,057	0	0%	0	0%	0	0%
Art Gallery	169	4,310	2	3,153	1	50%	1	50%	0	0%
Art Identification	76	4,663	0	4,057	0	0%	0	0%	0	0%
Art Organizations	1,112	3,046	5	2,596	3	60%	2	40%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmppls Settled</b>	<b>%</b>	<b>Cmppls Not Settled</b>	<b>%</b>	<b>Cmppls Unable To Pursue</b>	<b>%</b>
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Art Restoration	2,791	2,302	7	2,378	5	71%	2	29%	0	0%
Art Schools	4,913	1,860	22	1,601	13	59%	8	36%	1	5%
Art Supplies	13,639	1,142	40	1,229	11	28%	29	73%	0	0%
Artificial Flowers	1,336	2,893	8	2,276	7	88%	1	13%	0	0%
Artificial Food	165	4,321	1	3,492	1	100%	0	0%	0	0%
Artificial Landscape Rocks	273	4,037	0	4,057	0	0%	0	0%	0	0%
Artificial Leather	4	5,316	0	4,057	0	0%	0	0%	0	0%
Artificial Limbs	123	4,455	1	3,492	1	100%	0	0%	0	0%
Artificial Plant Manufacturer	236	4,125	2	3,153	2	100%	0	0%	0	0%
Artificial Turf	17,273	982	28	1,440	14	50%	12	43%	2	7%
Artisanal Cheese	149	4,374	0	4,057	0	0%	0	0%	0	0%
Artist Agent	3,272	2,174	13	1,939	11	85%	2	15%	0	0%
Artists	94	4,583	0	4,057	0	0%	0	0%	0	0%
Asbestos Products	331	3,915	0	4,057	0	0%	0	0%	0	0%
Asbestos Removal	34,237	631	10	2,116	9	90%	1	10%	0	0%
Asbestos Testing	6,279	1,665	2	3,153	1	50%	1	50%	0	0%
Asphalt	100,280	266	248	397	91	37%	129	52%	28	11%
Asphalt Equipment	1,974	2,568	8	2,276	3	38%	5	63%	0	0%
Assayer	50	4,812	0	4,057	0	0%	0	0%	0	0%
Assaying Equipment	9	5,229	0	4,057	0	0%	0	0%	0	0%
Assembly Services	3,552	2,114	7	2,378	3	43%	4	57%	0	0%
Asset Evaluation	4,375	1,952	7	2,378	2	29%	5	71%	0	0%
Assets	6,895	1,595	14	1,875	14	100%	0	0%	0	0%
Assisted Living Facilities	18,213	947	28	1,440	20	71%	8	29%	0	0%
Association Management	62,394	395	295	359	251	85%	42	14%	2	1%
Association Publications	3	5,346	0	4,057	0	0%	0	0%	0	0%
Associations	141,461	198	246	399	207	84%	34	14%	5	2%
Astrologer	2,113	2,512	3	2,925	0	0%	3	100%	0	0%
Astronomy Tools	80	4,643	0	4,057	0	0%	0	0%	0	0%
Athletic Organizations	54,231	443	110	712	89	81%	21	19%	0	0%
Attic Fan	563	3,574	0	4,057	0	0%	0	0%	0	0%
Attorney Advertising	8,993	1,406	26	1,499	16	62%	10	38%	0	0%
Attorney Service Bureau	2,151	2,499	2	3,153	2	100%	0	0%	0	0%
Attorneys & Lawyers - Condominium Conversion	8	5,243	0	4,057	0	0%	0	0%	0	0%
ATV	37,839	587	156	567	112	72%	41	26%	3	2%
Auction Supplies	4,641	1,909	4	2,738	3	75%	1	25%	0	0%
Auctioneer	108,442	254	521	234	397	76%	100	19%	24	5%
Audio Visual Equipment	56,670	429	387	298	297	77%	86	22%	4	1%
Audio Visual Equipment Rental	4,179	1,997	2	3,153	1	50%	1	50%	0	0%
Audio Visual Equipment Repair	4,628	1,911	27	1,466	15	56%	10	37%	2	7%
Audio Visual Equipment Supplies	4,294	1,971	16	1,801	9	56%	7	44%	0	0%
Audio Visual Equipment Wholesale	2,085	2,522	48	1,129	16	33%	32	67%	0	0%
Audiologist	13,576	1,145	30	1,398	24	80%	6	20%	0	0%
Audiometer	63	4,729	0	4,057	0	0%	0	0%	0	0%
Audio-Visual Consultant	11,658	1,248	15	1,843	9	60%	6	40%	0	0%
Audio-Visual Production Services	8,769	1,420	15	1,843	7	47%	7	47%	1	7%
Auditory Training Equipment	464	3,704	2	3,153	1	50%	1	50%	0	0%
Autism Therapy	1,680	2,704	2	3,153	2	100%	0	0%	0	0%
Auto	31	4,981	4	2,738	4	100%	0	0%	0	0%
Auto Accessories	48,985	482	427	273	238	56%	175	41%	14	3%
Auto Air Conditioning	5,775	1,734	25	1,516	15	60%	10	40%	0	0%
Auto Air Conditioning Equipment	2,530	2,372	7	2,378	5	71%	2	29%	0	0%
Auto Alarms	19,379	902	86	834	46	53%	36	42%	4	5%
Auto Appraiser	13,810	1,132	44	1,180	30	68%	8	18%	6	14%
Auto Auction	32,429	654	176	522	102	58%	72	41%	2	1%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Auto Body Repair and Painting	653,316	34	2,027	76	1,273	63%	723	36%	31	2%
Auto Body Shop Equipment	12,664	1,193	67	960	31	46%	35	52%	1	1%
Auto Boosting Services	514	3,641	2	3,153	0	0%	2	100%	0	0%
Auto Brokers	37,671	589	90	809	70	78%	18	20%	2	2%
Auto Consignment	1,147	3,013	5	2,596	0	0%	5	100%	0	0%
Auto Customization	40,071	558	147	597	74	50%	72	49%	1	1%
Auto Detailing	70,195	359	319	339	141	44%	172	54%	6	2%
Auto Diagnosis	11,144	1,273	53	1,086	41	77%	12	23%	0	0%
Auto Distributor	94	4,583	1	3,492	1	100%	0	0%	0	0%
Auto Electric Equipment	4,959	1,853	8	2,276	5	63%	3	38%	0	0%
Auto Electric Service	7,679	1,519	27	1,466	16	59%	11	41%	0	0%
Auto Emissions Testing	861	3,242	11	2,044	7	64%	4	36%	0	0%
Auto Equipment Manufacturers	2,471	2,385	10	2,116	6	60%	4	40%	0	0%
Auto Floor Mats	2,862	2,283	4	2,738	4	100%	0	0%	0	0%
Auto Inspection Stations	9,882	1,346	33	1,351	21	64%	11	33%	1	3%
Auto Insurance	222,553	119	1,673	87	1,428	85%	232	14%	13	1%
Auto Listing Service	57,823	420	111	708	98	88%	11	10%	2	2%
Auto Loan Modification	1,899	2,594	2	3,153	2	100%	0	0%	0	0%
Auto Lube	18,855	917	416	280	333	80%	80	19%	3	1%
Auto Machine Shop	9,888	1,345	40	1,229	18	45%	20	50%	2	5%
Auto Maintenance	43,750	526	725	185	375	52%	336	46%	14	2%
Auto Maintenance Plans	493	3,667	1	3,492	1	100%	0	0%	0	0%
Auto Manufacturer Equipment	4,307	1,965	32	1,361	18	56%	12	38%	2	6%
Auto Manufacturers	39,911	560	1,710	82	1,613	94%	89	5%	8	0%
Auto Parts	343	3,895	8	2,276	7	88%	1	13%	0	0%
Auto Registration	32,516	653	66	965	57	86%	8	12%	1	2%
Auto Renting and Leasing	171,562	162	6,023	21	5,084	84%	916	15%	23	0%
Auto Repair	1,336,018	15	7,454	16	5,111	69%	2,222	30%	121	2%
Auto Repair	3,914	2,048	20	1,650	19	95%	0	0%	1	5%
Auto Repair Consultants	852	3,250	12	1,988	8	67%	4	33%	0	0%
Auto Repair Equipment	10,053	1,331	77	892	48	62%	29	38%	0	0%
Auto Repair Referral	980	3,139	14	1,875	3	21%	11	79%	0	0%
Auto Salvage Yards	18,757	923	86	834	43	50%	43	50%	0	0%
Auto Service Contract Companies	188,518	143	494	250	372	75%	77	16%	45	9%
Auto Services	153,224	185	1,007	139	724	72%	263	26%	20	2%
Auto Smog Inspection	4,559	1,924	31	1,383	13	42%	17	55%	1	3%
Auto Transportation	330,399	74	551	227	324	59%	222	40%	5	1%
Auto Upholstery	23,960	784	87	824	46	53%	40	46%	1	1%
Auto Warranty Plans	118,286	233	420	276	299	71%	74	18%	47	11%
Auto Warranty Processing	233,837	107	1,267	120	1,212	96%	34	3%	21	2%
Auto Warranty Services	103,378	258	506	244	466	92%	31	6%	9	2%
Auto Wrecking	16,442	1,016	109	717	54	50%	54	50%	1	1%
Autograph Dealer	4,018	2,034	10	2,116	7	70%	3	30%	0	0%
Autograph Supplies	11	5,208	0	4,057	0	0%	0	0%	0	0%
Automated Teller Machine	8,612	1,437	12	1,988	7	58%	5	42%	0	0%
Automation Consultants	1,972	2,569	0	4,057	0	0%	0	0%	0	0%
Automation Equipment	9,520	1,369	64	988	58	91%	6	9%	0	0%
Automation Systems	5	5,290	0	4,057	0	0%	0	0%	0	0%
Automobile Purchasing Consultant	33,935	635	41	1,216	37	90%	4	10%	0	0%
Automobile Reconditioned Detailing	873	3,232	3	2,925	2	67%	1	33%	0	0%
Automotive Paint	1,145	3,015	21	1,619	3	14%	18	86%	0	0%
Aviation Consultants	2,011	2,547	3	2,925	2	67%	1	33%	0	0%
Aviation Insurance	304	3,970	0	4,057	0	0%	0	0%	0	0%
Aviation Services	5,752	1,736	21	1,619	12	57%	9	43%	0	0%
Awards	8,550	1,442	16	1,801	8	50%	8	50%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Awnings	62,087	396	187	501	114	61%	69	37%	4	2%
Axle Repair	0	5,444	1	3,492	1	100%	0	0%	0	0%
Axles	816	3,287	27	1,466	4	15%	23	85%	0	0%
Babbitt Metal	4	5,316	0	4,057	0	0%	0	0%	0	0%
Baby Accessories	14,134	1,113	142	607	63	44%	57	40%	22	15%
Baby Accessories Wholesale	4,822	1,874	25	1,516	15	60%	9	36%	1	4%
Baby Car Seats	1,351	2,880	21	1,619	17	81%	4	19%	0	0%
Baby Food	544	3,593	23	1,568	4	17%	8	35%	11	48%
Baby Formula Service	168	4,312	1	3,492	1	100%	0	0%	0	0%
Baby Services	45	4,851	0	4,057	0	0%	0	0%	0	0%
Baby Shoe Preservation	32	4,974	0	4,057	0	0%	0	0%	0	0%
Baby Sitters	322	3,926	3	2,925	2	67%	1	33%	0	0%
Baby Strollers	1,718	2,691	20	1,650	19	95%	1	5%	0	0%
Backflow Prevention Devices	2,465	2,386	2	3,153	1	50%	1	50%	0	0%
Backflow Testing	3,871	2,055	7	2,378	6	86%	1	14%	0	0%
Bacteriologist	1	5,406	0	4,057	0	0%	0	0%	0	0%
Badge Supplies	151	4,364	2	3,153	2	100%	0	0%	0	0%
Badges	568	3,562	2	3,153	1	50%	1	50%	0	0%
Badminton Court	50	4,812	0	4,057	0	0%	0	0%	0	0%
Bag Making Machinery	104	4,544	4	2,738	1	25%	3	75%	0	0%
Bagel	1,442	2,830	6	2,474	4	67%	2	33%	0	0%
Bail Bonds	31,371	667	117	685	47	40%	63	54%	7	6%
Bakers Equipment Repair	145	4,383	0	4,057	0	0%	0	0%	0	0%
Baking Equipment	581	3,541	2	3,153	2	100%	0	0%	0	0%
Baking Oven	282	4,015	4	2,738	2	50%	2	50%	0	0%
Baking Supplies	1,642	2,730	33	1,351	12	36%	3	9%	18	55%
Balancing Equipment	141	4,399	0	4,057	0	0%	0	0%	0	0%
Balancing Service	127	4,444	0	4,057	0	0%	0	0%	0	0%
Baling Equipment	134	4,426	0	4,057	0	0%	0	0%	0	0%
Balloons Manned	7,998	1,488	164	546	15	9%	83	51%	66	40%
Ballroom	887	3,214	8	2,276	3	38%	5	63%	0	0%
Ballroom Dance Classes	1,282	2,919	13	1,939	8	62%	5	38%	0	0%
Bamboo Products	1,181	2,988	1	3,492	0	0%	1	100%	0	0%
Band Competitions	45	4,851	0	4,057	0	0%	0	0%	0	0%
Band Shell	7,892	1,494	0	4,057	0	0%	0	0%	0	0%
Bank	497,936	48	10,880	9	10,498	96%	351	3%	31	0%
Bank Equipment	2,249	2,465	17	1,758	16	94%	0	0%	1	6%
Banking Services	28,599	715	1,598	93	1,530	96%	67	4%	1	0%
Bankruptcy and Tax Attorney	5,844	1,727	7	2,378	5	71%	2	29%	0	0%
Bankruptcy Assistance	7,976	1,490	17	1,758	9	53%	5	29%	3	18%
Bankruptcy Attorney	87,016	298	113	701	98	87%	11	10%	4	4%
Bankruptcy Counseling	597	3,519	2	3,153	1	50%	1	50%	0	0%
Banners	43	4,875	0	4,057	0	0%	0	0%	0	0%
Banquet Facilities	14,395	1,103	61	1,008	26	43%	24	39%	11	18%
Bar	12,126	1,219	76	900	43	57%	32	42%	1	1%
Bar Accessories	64	4,720	0	4,057	0	0%	0	0%	0	0%
Bar Coding	8,340	1,459	10	2,116	6	60%	3	30%	1	10%
Bar Manufacturers	173	4,302	1	3,492	1	100%	0	0%	0	0%
Bar Supplies	813	3,290	2	3,153	2	100%	0	0%	0	0%
Barbecue	3,411	2,140	54	1,075	51	94%	3	6%	0	0%
Barber	18,419	938	85	842	35	41%	46	54%	4	5%
Barber Equipment	696	3,401	2	3,153	1	50%	0	0%	1	50%
Barber School	4,430	1,942	8	2,276	2	25%	6	75%	0	0%
Barber Supplies	21	5,083	0	4,057	0	0%	0	0%	0	0%
Barge Lines	502	3,651	0	4,057	0	0%	0	0%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Barn Construction	13,928	1,126	32	1,361	15	47%	14	44%	3	9%
Barn Supplies	1,071	3,070	2	3,153	1	50%	1	50%	0	0%
Barometer	5	5,290	0	4,057	0	0%	0	0%	0	0%
Barrel and Drums Equipment	973	3,145	11	2,044	5	45%	6	55%	0	0%
Barrels	1,550	2,779	12	1,988	6	50%	5	42%	1	8%
Barricade	1,227	2,958	2	3,153	2	100%	0	0%	0	0%
Bartending School	5,450	1,782	16	1,801	7	44%	7	44%	2	13%
Bartending Services	6,172	1,680	14	1,875	3	21%	9	64%	2	14%
Base Metals	225	4,158	1	3,492	0	0%	1	100%	0	0%
Baseball	18	5,112	1	3,492	1	100%	0	0%	0	0%
Baseball Cards	18,189	949	202	470	111	55%	86	43%	5	2%
Baseball Club	5,939	1,713	26	1,499	17	65%	9	35%	0	0%
Basement Contractors	17,373	976	45	1,169	32	71%	7	16%	6	13%
Basement Finishing	9,006	1,404	7	2,378	6	86%	1	14%	0	0%
Basement Remodeling	19,175	909	19	1,694	13	68%	6	32%	0	0%
Basement Waterproofing	57,876	419	74	911	67	91%	4	5%	3	4%
Basketball Clubs	2,165	2,494	19	1,694	12	63%	7	37%	0	0%
Baskets	600	3,512	2	3,153	1	50%	1	50%	0	0%
Baskets Wholesale	1,094	3,055	28	1,440	13	46%	15	54%	0	0%
Bat Removal	3,839	2,063	4	2,738	3	75%	1	25%	0	0%
Batching Equipment	45	4,851	0	4,057	0	0%	0	0%	0	0%
Bath Supplies	6,391	1,652	22	1,601	15	68%	5	23%	2	9%
Bathroom Accessories	8,852	1,413	28	1,440	15	54%	10	36%	3	11%
Bathroom Design	271,626	86	324	332	218	67%	101	31%	5	2%
Bathroom Remodel	129,643	212	198	477	148	75%	49	25%	1	1%
Baths	11,096	1,274	32	1,361	30	94%	1	3%	1	3%
Bathtub Liners	1,480	2,808	6	2,474	5	83%	1	17%	0	0%
Bathtub Refinishing	38,442	579	74	911	45	61%	28	38%	1	1%
Bathtub Repair	48,461	490	72	920	48	67%	20	28%	4	6%
Baton Twirling	45	4,851	0	4,057	0	0%	0	0%	0	0%
Batteries	3	5,346	3	2,925	1	33%	2	67%	0	0%
Battery Charging	3,475	2,129	40	1,229	10	25%	30	75%	0	0%
Battery Manufacturers	2,281	2,452	5	2,596	4	80%	0	0%	1	20%
Battery Rebuild	2,443	2,399	8	2,276	6	75%	2	25%	0	0%
Battery Retail	10,075	1,330	66	965	37	56%	29	44%	0	0%
Battery Storage Wholesale	1,888	2,606	9	2,197	5	56%	4	44%	0	0%
Battery Supplies	27,857	725	145	602	100	69%	41	28%	4	3%
Batting Cages	1,499	2,795	8	2,276	6	75%	1	13%	1	13%
BBQ Supplies	9,940	1,340	48	1,129	39	81%	9	19%	0	0%
Beach	41	4,890	0	4,057	0	0%	0	0%	0	0%
Beads	3,794	2,068	99	757	71	72%	7	7%	21	21%
Bearings	2,994	2,250	3	2,925	1	33%	2	67%	0	0%
Beauty	39	4,912	1	3,492	0	0%	1	100%	0	0%
Beauty Consultant	6,117	1,686	62	1,004	31	50%	24	39%	7	11%
Beauty Equipment Repairs	804	3,296	37	1,275	36	97%	1	3%	0	0%
Beauty Pageants	10,086	1,329	18	1,725	9	50%	9	50%	0	0%
Beauty Salon	184,136	149	1,228	121	656	53%	515	42%	57	5%
Beauty School	27,001	735	108	723	64	59%	37	34%	7	6%
Beauty Supplies	134,796	204	1,156	126	554	48%	546	47%	56	5%
Bed and Breakfast	22,190	823	94	783	63	67%	30	32%	1	1%
Bed Bug Inspection	1,855	2,627	4	2,738	2	50%	2	50%	0	0%
Bed Bug Removal	11,896	1,237	12	1,988	10	83%	2	17%	0	0%
Bed Manufacturers	1,975	2,567	2	3,153	2	100%	0	0%	0	0%
Bed Rental	107	4,531	3	2,925	1	33%	2	67%	0	0%
Bed Sales	34,459	625	312	343	293	94%	19	6%	0	0%



**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>CmpIs Settled</b>	<b>%</b>	<b>CmpIs Not Settled</b>	<b>%</b>	<b>CmpIs Unable To Pursue</b>	<b>%</b>
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Bed Wetting	54	4,783	0	4,057	0	0%	0	0%	0	0%
Bedding	44,613	519	275	372	215	78%	52	19%	8	3%
Bedspreads - Retail	142	4,393	1	3,492	0	0%	1	100%	0	0%
Bee Removal	3,676	2,094	13	1,939	8	62%	5	38%	0	0%
Beekeeper	2,344	2,428	11	2,044	8	73%	2	18%	1	9%
Beekeeping Supplies	2,044	2,538	26	1,499	6	23%	20	77%	0	0%
Beer and Ale	2,744	2,320	4	2,738	2	50%	2	50%	0	0%
Beer Coil Cleaning Equipment	60	4,746	0	4,057	0	0%	0	0%	0	0%
Beer Dispenser Equipment Repair	476	3,688	0	4,057	0	0%	0	0%	0	0%
Beer Dispensing and Cooling Equipment	970	3,149	1	3,492	1	100%	0	0%	0	0%
Behavioral Education	5,648	1,754	15	1,843	13	87%	2	13%	0	0%
Bellows	101	4,560	0	4,057	0	0%	0	0%	0	0%
Bells	4	5,316	0	4,057	0	0%	0	0%	0	0%
Belting Supplies	838	3,264	1	3,492	0	0%	1	100%	0	0%
Bench Seat	914	3,191	17	1,758	17	100%	0	0%	0	0%
Benches	863	3,240	0	4,057	0	0%	0	0%	0	0%
Better Business Bureau	4,418	1,944	108	723	29	27%	34	31%	45	42%
Beveled Glass	6,577	1,633	13	1,939	6	46%	7	54%	0	0%
Beverage	10,252	1,315	36	1,296	31	86%	5	14%	0	0%
Beverage Dispenser	1,362	2,874	14	1,875	5	36%	9	64%	0	0%
Beverage Distribution	4	5,316	0	4,057	0	0%	0	0%	0	0%
Bias Binding	77	4,656	0	4,057	0	0%	0	0%	0	0%
Bible	741	3,353	5	2,596	5	100%	0	0%	0	0%
Bicycle Dealers	33,989	634	187	501	132	71%	51	27%	4	2%
Bicycle Security Systems	573	3,554	3	2,925	0	0%	3	100%	0	0%
Bid Report Service	1,166	2,998	8	2,276	8	100%	0	0%	0	0%
Bike Rental	1,780	2,658	35	1,310	28	80%	5	14%	2	6%
Bike Repair	1,992	2,555	16	1,801	7	44%	9	56%	0	0%
Bill Paying Services	39,125	569	300	357	294	98%	6	2%	0	0%
Billiard Supplies	7,461	1,534	32	1,361	27	84%	5	16%	0	0%
Billing Services	98,482	273	704	189	608	86%	91	13%	5	1%
Binder	127	4,444	3	2,925	2	67%	1	33%	0	0%
Binoculars	1,051	3,086	1	3,492	1	100%	0	0%	0	0%
Bins	423	3,779	0	4,057	0	0%	0	0%	0	0%
Biochemicals	1,448	2,827	4	2,738	4	100%	0	0%	0	0%
Biofeedback Therapy	2,780	2,305	3	2,925	3	100%	0	0%	0	0%
Biofuel	405	3,801	0	4,057	0	0%	0	0%	0	0%
Biological Products	1,659	2,721	3	2,925	1	33%	2	67%	0	0%
Biomedical Products	4,089	2,017	9	2,197	5	56%	4	44%	0	0%
Bird Control	1,569	2,766	3	2,925	3	100%	0	0%	0	0%
Bird Supplies	1,723	2,689	7	2,378	6	86%	1	14%	0	0%
Birth Control Information	66	4,712	0	4,057	0	0%	0	0%	0	0%
Birthing Center	1,563	2,769	11	2,044	8	73%	3	27%	0	0%
Bistro	315	3,949	7	2,378	5	71%	1	14%	1	14%
Black Light Supplies	1	5,406	0	4,057	0	0%	0	0%	0	0%
Blacksmith	1,054	3,081	5	2,596	2	40%	3	60%	0	0%
Blankets	2,475	2,382	14	1,875	13	93%	1	7%	0	0%
Blasting Contractors	1,671	2,712	2	3,153	0	0%	2	100%	0	0%
Blasting Equipment	652	3,450	0	4,057	0	0%	0	0%	0	0%
Blasting Supplies	10,220	1,321	8	2,276	3	38%	5	63%	0	0%
Bleachers	434	3,759	0	4,057	0	0%	0	0%	0	0%
Blind Cleaning	722	3,365	0	4,057	0	0%	0	0%	0	0%
Blinds	34,800	621	152	576	87	57%	54	36%	11	7%
Blood Bank	2,572	2,360	17	1,758	10	59%	7	41%	0	0%
Blow Dryer	10	5,220	0	4,057	0	0%	0	0%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Blowers	629	3,470	1	3,492	0	0%	1	100%	0	0%
Blueprinting	1,479	2,809	1	3,492	1	100%	0	0%	0	0%
Blueprinting Supplies	147	4,380	0	4,057	0	0%	0	0%	0	0%
Board of Trade	51	4,802	0	4,057	0	0%	0	0%	0	0%
Boarding House	2,925	2,266	10	2,116	6	60%	4	40%	0	0%
Boat Builders	21,319	844	57	1,046	48	84%	9	16%	0	0%
Boat Cleaning	1,324	2,897	5	2,596	4	80%	1	20%	0	0%
Boat Covers	6,293	1,664	29	1,417	17	59%	11	38%	1	3%
Boat Dealers	64,896	385	235	414	169	72%	66	28%	0	0%
Boat Equipment	8	5,243	0	4,057	0	0%	0	0%	0	0%
Boat Launch	221	4,169	1	3,492	0	0%	1	100%	0	0%
Boat Launching Sites	69	4,695	0	4,057	0	0%	0	0%	0	0%
Boat Lifts	3,225	2,181	4	2,738	3	75%	1	25%	0	0%
Boat Rentals	6,611	1,629	48	1,129	26	54%	22	46%	0	0%
Boat Repair	37,852	586	127	654	67	53%	55	43%	5	4%
Boat Storage	3,044	2,235	10	2,116	5	50%	5	50%	0	0%
Boat Supplies	20,764	858	47	1,141	23	49%	23	49%	1	2%
Boat Trailers	3,507	2,119	9	2,197	3	33%	6	67%	0	0%
Boat Transportation	2,127	2,505	9	2,197	3	33%	6	67%	0	0%
Boat Yard	585	3,538	2	3,153	2	100%	0	0%	0	0%
Boating Club	1,878	2,611	8	2,276	5	63%	3	38%	0	0%
Boating School	958	3,155	3	2,925	1	33%	2	67%	0	0%
Boats	65	4,717	2	3,153	2	100%	0	0%	0	0%
Body Care	13,746	1,135	199	475	111	56%	85	43%	3	2%
Body Waxing	2,918	2,267	25	1,516	17	68%	8	32%	0	0%
Boiler Rental	66	4,712	0	4,057	0	0%	0	0%	0	0%
Boiler Repair	4,781	1,882	4	2,738	1	25%	3	75%	0	0%
Boiler Sales	1,210	2,966	2	3,153	2	100%	0	0%	0	0%
Boiler Supplies	432	3,766	0	4,057	0	0%	0	0%	0	0%
Bond Insurance	1,953	2,574	1	3,492	0	0%	1	100%	0	0%
Bonsai Nursery	436	3,754	2	3,153	1	50%	1	50%	0	0%
Book Covers	255	4,076	1	3,492	1	100%	0	0%	0	0%
Book Orders	6,794	1,608	31	1,383	9	29%	22	71%	0	0%
Book Sales	495	3,665	4	2,738	4	100%	0	0%	0	0%
Book, Compact Disc, and DVD Club	12,934	1,177	92	799	68	74%	17	18%	7	8%
Bookbinding	2,810	2,293	5	2,596	4	80%	1	20%	0	0%
Bookbinding Supplies	267	4,052	0	4,057	0	0%	0	0%	0	0%
Bookcases	255	4,076	0	4,057	0	0%	0	0%	0	0%
Bookkeeping Services	70,949	356	60	1,016	24	40%	28	47%	8	13%
Boots	6,844	1,600	22	1,601	12	55%	9	41%	1	5%
Bottle Caps	32	4,974	0	4,057	0	0%	0	0%	0	0%
Bottle Return	255	4,076	3	2,925	0	0%	2	67%	1	33%
Bottled Water	6,130	1,682	18	1,725	11	61%	7	39%	0	0%
Bottled Water Companies	29,221	701	693	192	679	98%	12	2%	2	0%
Bottleless Water Cooler	837	3,265	14	1,875	3	21%	11	79%	0	0%
Bottlers Equipment	864	3,238	2	3,153	2	100%	0	0%	0	0%
Bottles	0	5,444	1	3,492	0	0%	1	100%	0	0%
Bounce House	5,910	1,719	31	1,383	11	35%	18	58%	2	6%
Boutique	86,825	300	1,065	136	257	24%	735	69%	73	7%
Boutique Fight Cancer Products	560	3,576	0	4,057	0	0%	0	0%	0	0%
Bowling	7,715	1,516	47	1,141	32	68%	15	32%	0	0%
Bowling Accessories	681	3,419	6	2,474	1	17%	5	83%	0	0%
Bowling Lane Equipment	341	3,901	5	2,596	0	0%	5	100%	0	0%
Bowling Lane Repair	3	5,346	0	4,057	0	0%	0	0%	0	0%
Bowling Lessons	36	4,946	0	4,057	0	0%	0	0%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Box Dividers	8	5,243	0	4,057	0	0%	0	0%	0	0%
Box Lunch	27	5,014	2	3,153	1	50%	1	50%	0	0%
Box Making Equipment	954	3,157	1	3,492	1	100%	0	0%	0	0%
Box Openers	23	5,061	0	4,057	0	0%	0	0%	0	0%
Boxboard	209	4,198	0	4,057	0	0%	0	0%	0	0%
Boxing Gym	4,085	2,019	42	1,203	19	45%	21	50%	2	5%
Boy and Girl Organizations	21	5,083	0	4,057	0	0%	0	0%	0	0%
Boys Clothing	13,371	1,154	46	1,153	21	46%	25	54%	0	0%
Bra	2,575	2,358	9	2,197	6	67%	3	33%	0	0%
Braids	2,282	2,451	23	1,568	5	22%	16	70%	2	9%
Braille Supplies	64	4,720	0	4,057	0	0%	0	0%	0	0%
Brake Equipment	1,644	2,728	25	1,516	16	64%	9	36%	0	0%
Brake Fluid	5	5,290	0	4,057	0	0%	0	0%	0	0%
Brake Lining	131	4,433	0	4,057	0	0%	0	0%	0	0%
Brake Manufacturers	292	3,988	2	3,153	2	100%	0	0%	0	0%
Brake Service	25,501	753	302	355	213	71%	84	28%	5	2%
Brake Shoe Bonding and Exchanging	111	4,503	1	3,492	0	0%	1	100%	0	0%
Brakes	64	4,720	0	4,057	0	0%	0	0%	0	0%
Brand Development	16,484	1,014	55	1,062	28	51%	27	49%	0	0%
Branding Tools	128	4,440	0	4,057	0	0%	0	0%	0	0%
Brass	252	4,087	3	2,925	1	33%	2	67%	0	0%
Brass Fabrication	20	5,094	0	4,057	0	0%	0	0%	0	0%
Brass Products	466	3,700	1	3,492	1	100%	0	0%	0	0%
Brazing	30	4,991	0	4,057	0	0%	0	0%	0	0%
Breakfast	1,726	2,688	24	1,548	9	38%	14	58%	1	4%
Breakfast Nooks	27	5,014	0	4,057	0	0%	0	0%	0	0%
Breast Implants	175	4,296	0	4,057	0	0%	0	0%	0	0%
Breastfeeding	3,048	2,234	21	1,619	21	100%	0	0%	0	0%
Brew Pub	2,575	2,358	14	1,875	6	43%	7	50%	1	7%
Brewers	3,755	2,078	14	1,875	12	86%	1	7%	1	7%
Brewing Supplies	1,455	2,821	20	1,650	2	10%	18	90%	0	0%
Brick Pizza Oven	458	3,717	1	3,492	0	0%	1	100%	0	0%
Brick Preservative	587	3,535	1	3,492	0	0%	1	100%	0	0%
Bridal & Millinery Supplies	157	4,350	1	3,492	0	0%	1	100%	0	0%
Bridal Gown Preservation	179	4,284	2	3,153	0	0%	1	50%	1	50%
Bridal Registry	582	3,540	1	3,492	0	0%	1	100%	0	0%
Bridal Shops	11,641	1,249	83	849	56	67%	26	31%	1	1%
Bridge Builder	2,106	2,515	0	4,057	0	0%	0	0%	0	0%
Bridge Club	61	4,738	0	4,057	0	0%	0	0%	0	0%
Bridge Operator	478	3,681	14	1,875	14	100%	0	0%	0	0%
Broaching	41	4,890	0	4,057	0	0%	0	0%	0	0%
Broadcast Companies	12	5,191	0	4,057	0	0%	0	0%	0	0%
Broadcast Schools	2,882	2,276	2	3,153	1	50%	1	50%	0	0%
Broken Glass	1,307	2,904	4	2,738	1	25%	3	75%	0	0%
Bronze	1,073	3,069	3	2,925	2	67%	1	33%	0	0%
Bronze Powder	3	5,346	0	4,057	0	0%	0	0%	0	0%
Bronze Tablet	37	4,933	0	4,057	0	0%	0	0%	0	0%
Bronzing	761	3,331	1	3,492	1	100%	0	0%	0	0%
Broom Manufacturers	167	4,315	2	3,153	0	0%	2	100%	0	0%
Brooms	104	4,544	0	4,057	0	0%	0	0%	0	0%
Brush Control	284	4,009	0	4,057	0	0%	0	0%	0	0%
Brush Hogging	265	4,057	0	4,057	0	0%	0	0%	0	0%
Brush Manufacturers	166	4,319	1	3,492	1	100%	0	0%	0	0%
Brushes	372	3,852	6	2,474	4	67%	2	33%	0	0%
Buckets	86	4,620	1	3,492	0	0%	1	100%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Buckles	362	3,863	0	4,057	0	0%	0	0%	0	0%
Buffing and Polishing Equipment	590	3,532	1	3,492	0	0%	1	100%	0	0%
Builders Hardware	2,448	2,394	13	1,939	9	69%	4	31%	0	0%
Building and Construction	678	3,425	6	2,474	1	17%	5	83%	0	0%
Building Construction Consultants	27,999	720	38	1,259	17	45%	21	55%	0	0%
Building Contractors	562,178	40	589	216	325	55%	246	42%	18	3%
Building Envelope Restoration	236	4,125	1	3,492	1	100%	0	0%	0	0%
Building Inspector	22,727	810	29	1,417	19	66%	10	34%	0	0%
Building Materials	152,126	187	3,422	44	3,343	98%	77	2%	2	0%
Building Metal	53,702	450	79	879	52	66%	23	29%	4	5%
Building Permits	1,605	2,747	4	2,738	2	50%	2	50%	0	0%
Building Restoration	40,912	549	69	940	35	51%	31	45%	3	4%
Bulbs	8,716	1,426	29	1,417	18	62%	10	34%	1	3%
Bulk Food Store	19,131	910	128	650	72	56%	56	44%	0	0%
Bull Riding	59	4,751	0	4,057	0	0%	0	0%	0	0%
Bulldozer	760	3,333	2	3,153	2	100%	0	0%	0	0%
Bulletin Board	19,692	893	105	737	104	99%	1	1%	0	0%
Bullet-Resistant Equipment	683	3,418	6	2,474	1	17%	4	67%	1	17%
Bullion Coin Dealers	25,085	762	32	1,361	25	78%	7	22%	0	0%
Burglar Alarm Systems	382,818	66	5,067	25	4,906	97%	147	3%	14	0%
Burial Assistance	790	3,307	1	3,492	1	100%	0	0%	0	0%
Burial Vaults	950	3,162	1	3,492	0	0%	1	100%	0	0%
Burlap	21	5,083	0	4,057	0	0%	0	0%	0	0%
Bus Body	87	4,615	2	3,153	0	0%	1	50%	1	50%
Bus Line Tickets	873	3,232	17	1,758	13	76%	4	24%	0	0%
Bus Lines	21,693	834	856	161	781	91%	69	8%	6	1%
Bus Manufacturers	312	3,953	1	3,492	1	100%	0	0%	0	0%
Bus Parts	274	4,035	0	4,057	0	0%	0	0%	0	0%
Bus Rental	1,026	3,098	8	2,276	2	25%	6	75%	0	0%
Bus Service	464	3,704	0	4,057	0	0%	0	0%	0	0%
Bushings	56	4,769	1	3,492	1	100%	0	0%	0	0%
Business Associations	33,906	638	109	717	94	86%	10	9%	5	5%
Business Brokers	30,825	674	28	1,440	10	36%	17	61%	1	4%
Business Coach	47,099	501	116	688	73	63%	42	36%	1	1%
Business Consultant	300,107	80	411	283	290	71%	105	26%	16	4%
Business Credit Builder	15,704	1,047	8	2,276	6	75%	2	25%	0	0%
Business Form Printer	7,070	1,571	19	1,694	17	89%	2	11%	0	0%
Business Forms and Systems	32,725	651	34	1,330	21	62%	12	35%	1	3%
Business Law Attorney	30,914	672	23	1,568	21	91%	1	4%	1	4%
Business Opportunities	125,119	219	185	503	149	81%	32	17%	4	2%
Business Plan	3,526	2,118	11	2,044	3	27%	2	18%	6	55%
Business Process Management	16,257	1,021	1,138	130	1,131	99%	6	1%	1	0%
Business Promotion	17,480	973	59	1,023	33	56%	24	41%	2	3%
Business School	234,093	106	512	240	371	72%	110	21%	31	6%
Business Services	166,941	169	587	217	294	50%	244	42%	49	8%
Business Travel	18,609	929	69	940	49	71%	20	29%	0	0%
Business Writer	2,461	2,389	1	3,492	1	100%	0	0%	0	0%
Butchering Supplies	201	4,213	0	4,057	0	0%	0	0%	0	0%
Butler Service	13,443	1,146	46	1,153	20	43%	25	54%	1	2%
Butter	118	4,473	0	4,057	0	0%	0	0%	0	0%
Button Manufacturers	1,401	2,851	37	1,275	4	11%	31	84%	2	5%
Buttons	84	4,629	0	4,057	0	0%	0	0%	0	0%
Buying Clubs	57,735	421	472	259	454	96%	15	3%	3	1%
Cabanas	290	3,993	0	4,057	0	0%	0	0%	0	0%
Cabin rentals	19,927	888	148	595	110	74%	26	18%	12	8%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Cabinet Doors	3,342	2,157	34	1,330	21	62%	13	38%	0	0%
Cabinet Hardware	2,302	2,444	6	2,474	3	50%	3	50%	0	0%
Cabinet Maker	15,142	1,064	52	1,095	29	56%	21	40%	2	4%
Cabinet Manufacturers	65,869	382	121	672	74	61%	39	32%	8	7%
Cabinet Organizers	571	3,556	1	3,492	1	100%	0	0%	0	0%
Cabinet Refacing	1,173	2,994	2	3,153	1	50%	1	50%	0	0%
Cabinet Refinishing	12,074	1,224	10	2,116	4	40%	6	60%	0	0%
Cabinet Supplies	10,227	1,319	33	1,351	18	55%	15	45%	0	0%
Cabinets	129,704	211	359	316	168	47%	177	49%	14	4%
Cable Contractors	21,614	835	136	627	59	43%	76	56%	1	1%
Cable Installation	44,755	517	480	258	348	73%	123	26%	9	2%
Cable Splicing	704	3,389	1	3,492	1	100%	0	0%	0	0%
Cable TV	247,939	94	32,499	2	32,224	99%	253	1%	22	0%
Cable, Internet and Radio	40	4,899	0	4,057	0	0%	0	0%	0	0%
Caissons	10	5,220	0	4,057	0	0%	0	0%	0	0%
Cake Decorating Supplies	1,752	2,671	9	2,197	2	22%	5	56%	2	22%
Calculating Service	56	4,769	0	4,057	0	0%	0	0%	0	0%
Calculator	645	3,458	4	2,738	1	25%	3	75%	0	0%
Calendars	5,492	1,777	33	1,351	33	100%	0	0%	0	0%
Call Center	38,029	584	46	1,153	31	67%	15	33%	0	0%
Calligrapher	531	3,617	1	3,492	0	0%	1	100%	0	0%
Cam Grinding	21	5,083	0	4,057	0	0%	0	0%	0	0%
Camp	14,251	1,110	59	1,023	27	46%	31	53%	1	2%
Camper Dealers	15,467	1,057	86	834	57	66%	29	34%	0	0%
Camper Parts	632	3,468	11	2,044	4	36%	7	64%	0	0%
Camper Rental	1,489	2,803	14	1,875	8	57%	6	43%	0	0%
Camper Repair	1,926	2,584	14	1,875	7	50%	6	43%	1	7%
Campgrounds	46,675	505	244	401	192	79%	50	20%	2	1%
Camping Equipment	12,594	1,195	1,222	122	62	5%	589	48%	571	47%
Camping Equipment Rentals	58	4,757	0	4,057	0	0%	0	0%	0	0%
Camping Trailer	13,717	1,137	64	988	50	78%	13	20%	1	2%
Can Manufacturing Machinery	35	4,955	0	4,057	0	0%	0	0%	0	0%
Canada Debt Settlement	40	4,899	1	3,492	0	0%	1	100%	0	0%
Candle Making Supplies	1,555	2,774	1	3,492	1	100%	0	0%	0	0%
Candles	14,727	1,086	192	492	27	14%	164	85%	1	1%
Candy	14,270	1,108	144	604	52	36%	91	63%	1	1%
Canes	1,539	2,782	3	2,925	3	100%	0	0%	0	0%
Caning	51	4,802	0	4,057	0	0%	0	0%	0	0%
Caning Supplies	74	4,673	1	3,492	1	100%	0	0%	0	0%
Canner	121	4,461	0	4,057	0	0%	0	0%	0	0%
Canner Supplies	48	4,825	0	4,057	0	0%	0	0%	0	0%
Canoeing	823	3,277	5	2,596	1	20%	4	80%	0	0%
Canopies	43	4,875	0	4,057	0	0%	0	0%	0	0%
Cans	417	3,788	4	2,738	0	0%	4	100%	0	0%
Canvases	8,625	1,434	34	1,330	30	88%	3	9%	1	3%
Cap and Gown	1,793	2,654	5	2,596	2	40%	3	60%	0	0%
Capacitors	70	4,687	0	4,057	0	0%	0	0%	0	0%
Car Bumpers	6,630	1,625	32	1,361	21	66%	11	34%	0	0%
Car Buying	30,229	683	63	996	41	65%	19	30%	3	5%
Car Dealers	14,420	1,102	155	571	123	79%	32	21%	0	0%
Car Decals	4,526	1,929	23	1,568	7	30%	14	61%	2	9%
Car Dent Repair	32,343	656	36	1,296	26	72%	10	28%	0	0%
Car Differential	691	3,405	3	2,925	3	100%	0	0%	0	0%
Car Diffuser	769	3,323	9	2,197	5	56%	4	44%	0	0%
Car Hand Controls	579	3,544	0	4,057	0	0%	0	0%	0	0%

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Car Heater	107	4,531	0	4,057	0	0%	0	0%	0	0%
Car Pool	32	4,974	0	4,057	0	0%	0	0%	0	0%
Car Racing Equipment	29,064	706	98	765	62	63%	36	37%	0	0%
Car Restoration	24,340	776	79	879	45	57%	31	39%	3	4%
Car Rust Proofing	3,407	2,143	18	1,725	18	100%	0	0%	0	0%
Car Service	167,119	168	576	221	554	96%	21	4%	1	0%
Car Sound Systems	13,198	1,166	96	776	68	71%	27	28%	1	1%
Car Springs	2,230	2,474	12	1,988	7	58%	5	42%	0	0%
Car Steam Cleaning	537	3,610	1	3,492	1	100%	0	0%	0	0%
Car Stereos	23,417	797	147	597	94	64%	52	35%	1	1%
Car Transportation	11,285	1,264	4	2,738	4	100%	0	0%	0	0%
Car Tune-Up	1,876	2,614	30	1,398	12	40%	18	60%	0	0%
Car Upholstery Cleaning	1,296	2,908	5	2,596	2	40%	3	60%	0	0%
Car Wash	79,858	320	1,575	94	903	57%	597	38%	75	5%
Car Wash Equipment	2,291	2,449	12	1,988	3	25%	8	67%	1	8%
Car Window Tinting	40,676	554	151	583	72	48%	74	49%	5	3%
Carbide	131	4,433	0	4,057	0	0%	0	0%	0	0%
Carbide Metal	228	4,144	0	4,057	0	0%	0	0%	0	0%
Carbon Monoxide Detector	249	4,091	17	1,758	15	88%	2	12%	0	0%
Carbon Products	361	3,866	3	2,925	0	0%	3	100%	0	0%
Carbonic Gas	234	4,130	4	2,738	2	50%	2	50%	0	0%
Carburetors	2,194	2,484	14	1,875	8	57%	6	43%	0	0%
Card Access Systems	148	4,379	2	3,153	1	50%	0	0%	1	50%
Cardboard	46	4,842	0	4,057	0	0%	0	0%	0	0%
Cardiologist	4,627	1,913	24	1,548	17	71%	7	29%	0	0%
Cardio-phlebotomy Training and Certification	342	3,900	5	2,596	2	40%	3	60%	0	0%
Cards and Gifts	14	5,164	0	4,057	0	0%	0	0%	0	0%
Career Counseling	25,629	750	23	1,568	13	57%	8	35%	2	9%
Caregiver Resources	3,042	2,237	1	3,492	1	100%	0	0%	0	0%
Cargo Container	13,800	1,133	39	1,241	21	54%	16	41%	2	5%
Cargo Stabilizing Devices	189	4,257	1	3,492	1	100%	0	0%	0	0%
Cargo Surveyor	41	4,890	0	4,057	0	0%	0	0%	0	0%
Carnival	940	3,168	2	3,153	1	50%	1	50%	0	0%
Carnival Supplies	64	4,720	0	4,057	0	0%	0	0%	0	0%
Carpenter	93,496	283	128	650	41	32%	81	63%	6	5%
Carpet and Rug Binding	386	3,835	5	2,596	3	60%	1	20%	1	20%
Carpet and Rug Cleaners	377,567	67	786	174	527	67%	240	31%	19	2%
Carpet and Rug Cleaning Equipment and Supplies	5,045	1,842	6	2,474	4	67%	2	33%	0	0%
Carpet and Rug Cleaning Equipment Rental	626	3,474	4	2,738	3	75%	0	0%	1	25%
Carpet and Rug Repair	5,246	1,810	8	2,276	2	25%	6	75%	0	0%
Carpet and Rugs	121	4,461	2	3,153	1	50%	1	50%	0	0%
Carpet Binding Machines	284	4,009	0	4,057	0	0%	0	0%	0	0%
Carpet Cleaning	521	3,634	2	3,153	0	0%	2	100%	0	0%
Carpet Dyers	602	3,510	0	4,057	0	0%	0	0%	0	0%
Carpet Installation	6,986	1,581	31	1,383	6	19%	24	77%	1	3%
Carpet Layers	18,506	936	44	1,180	18	41%	20	45%	6	14%
Carpet Layers Supplies	623	3,479	2	3,153	0	0%	2	100%	0	0%
Carpet Manufacturers	20,183	879	56	1,057	51	91%	5	9%	0	0%
Carpet Measuring	44	4,862	0	4,057	0	0%	0	0%	0	0%
Carpet Pads	2,572	2,360	6	2,474	5	83%	1	17%	0	0%
Carpet Rental	59	4,751	0	4,057	0	0%	0	0%	0	0%
Carpet Workroom	68	4,698	0	4,057	0	0%	0	0%	0	0%
Carport	54,081	445	250	394	206	82%	44	18%	0	0%
Carry Out Food	29,922	691	387	298	209	54%	175	45%	3	1%
Cash Registers	2,768	2,306	5	2,596	1	20%	4	80%	0	0%

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Casino	19,011	913	209	456	153	73%	56	27%	0	0%
Caskets	5,885	1,722	18	1,725	11	61%	6	33%	1	6%
Cast Stone	2,182	2,488	0	4,057	0	0%	0	0%	0	0%
Casters	740	3,354	1	3,492	1	100%	0	0%	0	0%
Cat Breeders	7,075	1,568	21	1,619	6	29%	12	57%	3	14%
Catalog Designers	478	3,681	1	3,492	1	100%	0	0%	0	0%
Catalog Shopping	376,121	68	3,290	48	2,935	89%	340	10%	15	0%
Catalog Showroom	3,159	2,201	26	1,499	24	92%	2	8%	0	0%
Caterer	85,248	302	183	506	75	41%	99	54%	9	5%
Catering Equipment	386	3,835	2	3,153	1	50%	0	0%	1	50%
Caulking Contractors	4,528	1,928	3	2,925	0	0%	3	100%	0	0%
Caulking Materials	198	4,222	0	4,057	0	0%	0	0%	0	0%
Caves	38	4,926	1	3,492	1	100%	0	0%	0	0%
CD Duplication	13,356	1,156	27	1,466	23	85%	4	15%	0	0%
CD Player Repair	142	4,393	0	4,057	0	0%	0	0%	0	0%
Ceiling Cleaning	589	3,534	0	4,057	0	0%	0	0%	0	0%
Ceiling Contractors	6,688	1,621	6	2,474	4	67%	2	33%	0	0%
Ceiling Materials	757	3,337	2	3,153	1	50%	1	50%	0	0%
Cell Material	1,418	2,843	23	1,568	4	17%	15	65%	4	17%
Cell Phone Equipment	19,958	886	371	311	236	64%	126	34%	9	2%
Cell Phone Supplies	232,512	109	32,090	3	31,597	98%	454	1%	39	0%
Cellar Doors	1,400	2,852	0	4,057	0	0%	0	0%	0	0%
Cellulite Treatment	243	4,110	1	3,492	0	0%	1	100%	0	0%
Cement	1,828	2,638	4	2,738	1	25%	2	50%	1	25%
Cement Manufacturers	959	3,153	4	2,738	2	50%	2	50%	0	0%
Cemetery	17,311	980	121	672	83	69%	37	31%	1	1%
Cemetery Equipment	2,001	2,552	16	1,801	9	56%	7	44%	0	0%
Cemetery Supplies	9	5,229	0	4,057	0	0%	0	0%	0	0%
Centrifuge	85	4,623	0	4,057	0	0%	0	0%	0	0%
Ceramic Tile Contractors	115,373	238	156	567	73	47%	77	49%	6	4%
Ceramic Tile Dealers	158	4,344	0	4,057	0	0%	0	0%	0	0%
Ceramic Tile Manufacturers	4,031	2,028	12	1,988	7	58%	5	42%	0	0%
Ceramics Supplies	1,551	2,777	10	2,116	6	60%	4	40%	0	0%
Cereal	116	4,481	0	4,057	0	0%	0	0%	0	0%
Chain Letter	1,754	2,670	1	3,492	0	0%	1	100%	0	0%
Chain Link Fence Contractors	4,668	1,902	19	1,694	8	42%	11	58%	0	0%
Chains	502	3,651	1	3,492	1	100%	0	0%	0	0%
Chair Rental	6,616	1,627	14	1,875	8	57%	5	36%	1	7%
Chalkboard	109	4,521	0	4,057	0	0%	0	0%	0	0%
Chamber of Commerce	169,315	167	10	2,116	8	80%	2	20%	0	0%
Change Machine	179	4,284	1	3,492	1	100%	0	0%	0	0%
Changing Tires	392	3,815	1	3,492	1	100%	0	0%	0	0%
Charcoal	1,029	3,096	0	4,057	0	0%	0	0%	0	0%
Charity - Advertising for Publications	688	3,410	11	2,044	5	45%	6	55%	0	0%
Charity - American Indian	746	3,347	0	4,057	0	0%	0	0%	0	0%
Charity - Animal Protection	18,109	951	35	1,310	25	71%	10	29%	0	0%
Charity - Arts & Culture	5,675	1,751	14	1,875	9	64%	5	36%	0	0%
Charity - Cancer	12,852	1,182	6	2,474	5	83%	1	17%	0	0%
Charity - Child Sponsorship	1,135	3,026	1	3,492	0	0%	1	100%	0	0%
Charity - Children & Youth	21,147	850	17	1,758	9	53%	8	47%	0	0%
Charity - Civil Rights	1,029	3,096	1	3,492	1	100%	0	0%	0	0%
Charity - Community Development & Civic Organizations	14,011	1,121	22	1,601	17	77%	5	23%	0	0%
Charity - Education & Literacy	9,185	1,386	21	1,619	14	67%	7	33%	0	0%
Charity - Elderly	4,046	2,026	2	3,153	2	100%	0	0%	0	0%
Charity - Environment	4,272	1,977	3	2,925	2	67%	1	33%	0	0%

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Charity - Health	15,747	1,044	97	771	76	78%	21	22%	0	0%
Charity - Human Services (i.e. assistance to individuals & families)	47,041	502	81	864	67	83%	14	17%	0	0%
Charity - Law & Public Interest	4,325	1,961	0	4,057	0	0%	0	0%	0	0%
Charity - Local	116,935	234	212	445	150	71%	62	29%	0	0%
Charity - National	26,488	741	13	1,939	11	85%	2	15%	0	0%
Charity - Other Charitable Organizations	8,104	1,481	36	1,296	17	47%	11	31%	8	22%
Charity - Police & Firefighter Organizations	6,845	1,599	1	3,492	0	0%	1	100%	0	0%
Charity - Relief & Development	2,235	2,472	2	3,153	1	50%	1	50%	0	0%
Charity - Religious	8,728	1,423	5	2,596	2	40%	3	60%	0	0%
Charity - Veterans & Military	13,400	1,149	4	2,738	1	25%	3	75%	0	0%
Charity - Blind & Visually Impaired	1,066	3,073	0	4,057	0	0%	0	0%	0	0%
Charity Foundations	20,217	877	20	1,650	19	95%	0	0%	1	5%
Charter Boat	9,273	1,383	37	1,275	20	54%	17	46%	0	0%
Charter Bus	35,822	610	168	536	89	53%	77	46%	2	1%
Charts	134	4,426	2	3,153	2	100%	0	0%	0	0%
Chauffeur	1,861	2,623	7	2,378	3	43%	4	57%	0	0%
Check Cashing Protection Systems	5,513	1,775	55	1,062	51	93%	4	7%	0	0%
Check Cashing Services	53,827	448	255	389	204	80%	46	18%	5	2%
Check Printing	76,457	336	70	932	69	99%	0	0%	1	1%
Check Protection	854	3,248	1	3,492	1	100%	0	0%	0	0%
Check Recovery Service	5,955	1,709	12	1,988	10	83%	1	8%	1	8%
Checking Advertising	214	4,185	0	4,057	0	0%	0	0%	0	0%
Checkweigher	1,370	2,872	3	2,925	2	67%	1	33%	0	0%
Cheerleading Classes	2,857	2,285	20	1,650	10	50%	10	50%	0	0%
Cheese	1,665	2,717	3	2,925	1	33%	2	67%	0	0%
Chemical Milling	143	4,390	0	4,057	0	0%	0	0%	0	0%
Chemical Plant Equipment	1,230	2,956	0	4,057	0	0%	0	0%	0	0%
Chemical Production	1,583	2,757	1	3,492	0	0%	1	100%	0	0%
Chemicals	15,903	1,038	29	1,417	21	72%	8	28%	0	0%
Chess Instruction	428	3,774	1	3,492	1	100%	0	0%	0	0%
Child Advocacy Lawyer	279	4,022	1	3,492	0	0%	1	100%	0	0%
Child Care Centers	182,239	150	376	307	241	64%	127	34%	8	2%
Child Care Referral	6,565	1,635	4	2,738	4	100%	0	0%	0	0%
Child Care Services	160	4,339	3	2,925	1	33%	2	67%	0	0%
Child Counselor	48	4,825	0	4,057	0	0%	0	0%	0	0%
Child Support Enforcement	2,141	2,503	7	2,378	6	86%	1	14%	0	0%
Childproofing	349	3,885	0	4,057	0	0%	0	0%	0	0%
Children and Infants	0	5,444	1	3,492	0	0%	1	100%	0	0%
Children Dentist	13,843	1,131	81	864	62	77%	19	23%	0	0%
Children's Clothing Stores	62,037	397	561	225	421	75%	115	20%	25	4%
Childrens' Furniture	12,199	1,213	107	730	75	70%	27	25%	5	5%
Childrens Parties	1,881	2,608	8	2,276	3	38%	5	63%	0	0%
Childrens Play Programs Instruction	3,154	2,204	12	1,988	2	17%	10	83%	0	0%
Chimes	1,864	2,618	18	1,725	5	28%	13	72%	0	0%
Chimney	6	5,270	0	4,057	0	0%	0	0%	0	0%
Chimney Cleaning	134,931	203	182	509	114	63%	63	35%	5	3%
Chimney Cleaning Equipment	1,676	2,707	7	2,378	2	29%	5	71%	0	0%
Chimney Liners	433	3,763	1	3,492	1	100%	0	0%	0	0%
Chimney Repair	67,013	372	109	717	62	57%	43	39%	4	4%
Chimney Sweeper	12,864	1,180	24	1,548	15	63%	9	38%	0	0%
China Repair	1,316	2,902	10	2,116	4	40%	6	60%	0	0%
China Wholesale	321	3,929	0	4,057	0	0%	0	0%	0	0%
Chinese Food	792	3,305	7	2,378	4	57%	3	43%	0	0%
Chiropractor Information Bureaus	214	4,185	2	3,153	2	100%	0	0%	0	0%
Chiropractor Equipment	3,097	2,215	5	2,596	5	100%	0	0%	0	0%



**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>CmpIs Settled</b>	<b>%</b>	<b>CmpIs Not Settled</b>	<b>%</b>	<b>CmpIs Unable To Pursue</b>	<b>%</b>
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Chiropractors D.C.	127,222	217	277	370	213	77%	59	21%	5	2%
Chlorinator	72	4,681	0	4,057	0	0%	0	0%	0	0%
Chocolate	1,735	2,680	4	2,738	1	25%	3	75%	0	0%
Choir	20	5,094	0	4,057	0	0%	0	0%	0	0%
Choreographer	6	5,270	0	4,057	0	0%	0	0%	0	0%
Christian Science Practitioner	17	5,124	0	4,057	0	0%	0	0%	0	0%
Christian Science Reading Room	1	5,406	0	4,057	0	0%	0	0%	0	0%
Christmas Decorations	103	4,552	0	4,057	0	0%	0	0%	0	0%
Christmas Lights	13,254	1,162	40	1,229	27	68%	13	33%	0	0%
Christmas Tree	14,039	1,120	156	567	88	56%	68	44%	0	0%
Chucks	24	5,046	0	4,057	0	0%	0	0%	0	0%
Church Furniture	959	3,153	1	3,492	1	100%	0	0%	0	0%
Church Supplies	1,628	2,738	4	2,738	1	25%	3	75%	0	0%
Churches	17,612	969	20	1,650	11	55%	7	35%	2	10%
Chute Cleaning	63	4,729	0	4,057	0	0%	0	0%	0	0%
Cigarette Lighter	4,725	1,894	13	1,939	5	38%	8	62%	0	0%
Cigars and Cigar Accessories	2,222	2,478	14	1,875	2	14%	12	86%	0	0%
Cinder	21	5,083	0	4,057	0	0%	0	0%	0	0%
Circuit Breaker	451	3,731	1	3,492	1	100%	0	0%	0	0%
Circular Distributing Services	3,440	2,134	37	1,275	26	70%	10	27%	1	3%
Circulating Library	28	5,005	0	4,057	0	0%	0	0%	0	0%
Circulation Audit	47	4,835	0	4,057	0	0%	0	0%	0	0%
Circus Animal Foods	389	3,825	1	3,492	1	100%	0	0%	0	0%
Circus Animal Transportation	905	3,200	4	2,738	1	25%	3	75%	0	0%
Circus Companies	6,294	1,663	24	1,548	18	75%	6	25%	0	0%
Circus Supplies	263	4,062	2	3,153	2	100%	0	0%	0	0%
Cistern Builders	129	4,437	0	4,057	0	0%	0	0%	0	0%
Citizen Band Radios	1,111	3,047	1	3,492	1	100%	0	0%	0	0%
City Government	3,152	2,206	45	1,169	33	73%	12	27%	0	0%
City Planners	355	3,878	2	3,153	2	100%	0	0%	0	0%
Civil Engineer	27,888	722	13	1,939	9	69%	4	31%	0	0%
Civil Lawyer	7,883	1,496	35	1,310	3	9%	31	89%	1	3%
Clamps	129	4,437	0	4,057	0	0%	0	0%	0	0%
Class Action Settlement Administrator	12,316	1,207	23	1,568	19	83%	4	17%	0	0%
Classic Car Dealers	46,442	508	86	834	48	56%	38	44%	0	0%
Clay	21	5,083	0	4,057	0	0%	0	0%	0	0%
Clay Bricks	4,765	1,887	4	2,738	2	50%	2	50%	0	0%
Clay Products	265	4,057	0	4,057	0	0%	0	0%	0	0%
Clean Room Facility	212	4,191	0	4,057	0	0%	0	0%	0	0%
Clean Room Installation	545	3,589	1	3,492	0	0%	1	100%	0	0%
Clean Up Services	8,047	1,483	16	1,801	9	56%	6	38%	1	6%
Cleaners and Dyers Equipment	385	3,837	0	4,057	0	0%	0	0%	0	0%
Cleaners and Dyers Supplies	26	5,026	0	4,057	0	0%	0	0%	0	0%
Cleaning Compounds	3,356	2,154	27	1,466	21	78%	5	19%	1	4%
Cleaning Leather	1,205	2,968	6	2,474	3	50%	3	50%	0	0%
Cleaning Services	223,773	117	466	260	274	59%	177	38%	15	3%
Cleaning Supplies	23,958	785	75	906	43	57%	29	39%	3	4%
Cleaning Supplies by Internet	4,472	1,935	17	1,758	7	41%	10	59%	0	0%
Cleaning Supplies by Mail	1,137	3,023	5	2,596	4	80%	1	20%	0	0%
Cleaning Supplies Sales	12,113	1,220	23	1,568	13	57%	9	39%	1	4%
Cleaning Systems	2,240	2,469	2	3,153	1	50%	1	50%	0	0%
Clergy	472	3,695	1	3,492	0	0%	0	0%	1	100%
Clinic	115,283	239	876	157	599	68%	268	31%	9	1%
Clipping Service	91	4,597	0	4,057	0	0%	0	0%	0	0%
Clock Components	184	4,273	0	4,057	0	0%	0	0%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	CmpIs Settled	%	CmpIs Not Settled	%	CmpIs Unable To Pursue	%
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Clock Dealers	5,465	1,781	27	1,466	23	85%	4	15%	0	0%
Clock Repair	17,777	960	90	809	48	53%	35	39%	7	8%
Closed Circuit TV	803	3,297	4	2,738	0	0%	4	100%	0	0%
Closet Organizers	20,772	857	57	1,046	40	70%	13	23%	4	7%
Cloth Cutting	53	4,788	0	4,057	0	0%	0	0%	0	0%
Clothes Hangers	436	3,754	0	4,057	0	0%	0	0%	0	0%
Clothes Pressing Machine	61	4,738	0	4,057	0	0%	0	0%	0	0%
Clothing	621,633	36	4,860	27	2,718	56%	2,028	42%	114	2%
Clothing Alterations	18,417	939	87	824	39	45%	39	45%	9	10%
Clothing Lining	115	4,485	0	4,057	0	0%	0	0%	0	0%
Cloud Services	572	3,555	3	2,925	1	33%	2	67%	0	0%
Clubs and Organizations	24,943	764	117	685	59	50%	35	30%	23	20%
Clutches	712	3,382	5	2,596	4	80%	1	20%	0	0%
Coaching	177	4,291	0	4,057	0	0%	0	0%	0	0%
Coal	381	3,844	0	4,057	0	0%	0	0%	0	0%
Coal Brokers	433	3,763	0	4,057	0	0%	0	0%	0	0%
Coal Mining	452	3,726	1	3,492	1	100%	0	0%	0	0%
Coal Shipping	73	4,675	0	4,057	0	0%	0	0%	0	0%
Coal Washing	8	5,243	0	4,057	0	0%	0	0%	0	0%
Coal Wholesale	121	4,461	0	4,057	0	0%	0	0%	0	0%
Coat Manufacturers	23	5,061	1	3,492	1	100%	0	0%	0	0%
Coat of Arms	70	4,687	2	3,153	2	100%	0	0%	0	0%
Coated Fabrics	70	4,687	0	4,057	0	0%	0	0%	0	0%
Cocktail Bar	4,109	2,014	42	1,203	19	45%	23	55%	0	0%
Cocktail Mixes	46	4,842	3	2,925	2	67%	1	33%	0	0%
Coding and Marking	356	3,871	0	4,057	0	0%	0	0%	0	0%
Coffee & Tea Shops	2,869	2,280	23	1,568	3	13%	20	87%	0	0%
Coffee and Tea	37,864	585	310	345	256	83%	51	16%	3	1%
Coffee Break Services and Supplies	5,230	1,812	9	2,197	5	56%	4	44%	0	0%
Coffee Brewing	3,145	2,208	30	1,398	14	47%	16	53%	0	0%
Coffee Roasting and Handling Equipment	2,308	2,443	3	2,925	2	67%	0	0%	1	33%
Coil Winding	28	5,005	0	4,057	0	0%	0	0%	0	0%
Coils	13	5,182	0	4,057	0	0%	0	0%	0	0%
Coin Card	185	4,269	0	4,057	0	0%	0	0%	0	0%
Coin Collecting Supplies	73	4,675	0	4,057	0	0%	0	0%	0	0%
Coin Counter	3	5,346	0	4,057	0	0%	0	0%	0	0%
Coin Dealers	123,789	223	137	623	110	80%	26	19%	1	1%
Coin Manufacturers	1,278	2,924	43	1,190	31	72%	8	19%	4	9%
Coin Operated Washer and Dryer	2,368	2,420	39	1,241	25	64%	11	28%	3	8%
Coin Sorter	392	3,815	5	2,596	5	100%	0	0%	0	0%
Coin Wrapping Service	61	4,738	0	4,057	0	0%	0	0%	0	0%
Cold Storage Warehouse	2,181	2,489	2	3,153	1	50%	1	50%	0	0%
Cold Type Composition	9	5,229	0	4,057	0	0%	0	0%	0	0%
Collaborative Divorce Attorney	448	3,738	1	3,492	0	0%	1	100%	0	0%
Collapsible Tube	16	5,137	0	4,057	0	0%	0	0%	0	0%
Collectibles	76,833	334	363	313	317	87%	38	10%	8	2%
Collection Attorney	59,334	411	201	473	149	74%	31	15%	21	10%
Collection Systems	80,290	319	432	271	377	87%	42	10%	13	3%
Collections Agencies	2,189,173	6	15,842	6	14,373	91%	1,190	8%	279	2%
College Admissions Counselor	29,632	698	37	1,275	37	100%	0	0%	0	0%
College and University	188,311	144	982	141	819	83%	146	15%	17	2%
College Preparatory School	5,588	1,760	20	1,650	8	40%	6	30%	6	30%
College Savings Plans	1,862	2,620	4	2,738	4	100%	0	0%	0	0%
Colocation Services	776	3,316	0	4,057	0	0%	0	0%	0	0%
Colon Hydrotherapy	3,255	2,178	2	3,153	0	0%	2	100%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Color Cards	15	5,148	0	4,057	0	0%	0	0%	0	0%
Color Consultant	192	4,249	0	4,057	0	0%	0	0%	0	0%
Color Matching Service	12	5,191	0	4,057	0	0%	0	0%	0	0%
Color Separation Offset Printing	76	4,663	0	4,057	0	0%	0	0%	0	0%
Colors	242	4,113	0	4,057	0	0%	0	0%	0	0%
Columbarium	55	4,775	0	4,057	0	0%	0	0%	0	0%
Columns	835	3,269	6	2,474	6	100%	0	0%	0	0%
Combs	21	5,083	0	4,057	0	0%	0	0%	0	0%
Combustion Controls	122	4,457	0	4,057	0	0%	0	0%	0	0%
Comic Book	5,872	1,723	32	1,361	15	47%	17	53%	0	0%
Commercial Air Conditioning Contractors	149,964	191	260	384	179	69%	75	29%	6	2%
Commercial Artist	2,002	2,550	9	2,197	3	33%	5	56%	1	11%
Commercial Blueprints	204	4,206	0	4,057	0	0%	0	0%	0	0%
Commercial Building	84	4,629	0	4,057	0	0%	0	0%	0	0%
Commercial Building Inspection	1,795	2,653	0	4,057	0	0%	0	0%	0	0%
Commercial Cleaning Services	36,771	600	22	1,601	15	68%	6	27%	1	5%
Commercial Contractors	96,914	278	104	742	41	39%	61	59%	2	2%
Commercial Doors	3,324	2,164	1	3,492	1	100%	0	0%	0	0%
Commercial Electrician	33,587	642	26	1,499	10	38%	16	62%	0	0%
Commercial Fishermen	123	4,455	0	4,057	0	0%	0	0%	0	0%
Commercial Garbage Disposal	3,084	2,222	8	2,276	7	88%	1	13%	0	0%
Commercial Insurance Services	14,823	1,079	21	1,619	17	81%	4	19%	0	0%
Commercial Interior Designers	1,969	2,570	10	2,116	4	40%	6	60%	0	0%
Commercial Kitchen Rental	1,146	3,014	0	4,057	0	0%	0	0%	0	0%
Commercial Landscape Contractors	15,519	1,054	24	1,548	12	50%	11	46%	1	4%
Commercial Manufacturers	30,090	684	382	304	352	92%	29	8%	1	0%
Commercial Painter	71,364	353	238	407	91	38%	139	58%	8	3%
Commercial Painting Contractors	16,656	1,008	16	1,801	6	38%	9	56%	1	6%
Commercial Photographer	20,840	855	108	723	63	58%	38	35%	7	6%
Commercial Plumber	12,418	1,204	11	2,044	6	55%	5	45%	0	0%
Commercial Products Wholesale and Distributor	29,124	702	368	312	342	93%	25	7%	1	0%
Commercial Property Management	554	3,580	5	2,596	5	100%	0	0%	0	0%
Commercial Real Estate	20,599	864	56	1,057	36	64%	20	36%	0	0%
Commercial Refrigeration	25,030	763	52	1,095	18	35%	34	65%	0	0%
Commercial Roofing	73,830	345	80	870	50	63%	29	36%	1	1%
Commercial Sewing Machine	0	5,444	1	3,492	0	0%	1	100%	0	0%
Commercial Snow Removal Service	2,525	2,377	5	2,596	2	40%	3	60%	0	0%
Commercial Tire Sales	15	5,148	0	4,057	0	0%	0	0%	0	0%
Commercial Tire Service	9,121	1,394	118	682	59	50%	58	49%	1	1%
Commercial Vacuum Cleaners	364	3,861	3	2,925	2	67%	1	33%	0	0%
Commercial Window Tinting	4,246	1,984	17	1,758	10	59%	7	41%	0	0%
Commercials	458	3,717	2	3,153	0	0%	2	100%	0	0%
Commissary Contractors	1,026	3,098	6	2,474	3	50%	3	50%	0	0%
Commodity Broker	5,704	1,747	1	3,492	0	0%	1	100%	0	0%
Commodity Trading Advisory Service	1,426	2,839	6	2,474	1	17%	5	83%	0	0%
Communication	34	4,965	2	3,153	1	50%	1	50%	0	0%
Communication Consultant	54,816	439	42	1,203	21	50%	20	48%	1	2%
Communication Devices	592	3,526	2	3,153	2	100%	0	0%	0	0%
Compact Disc Manufacturer	908	3,198	3	2,925	0	0%	3	100%	0	0%
Compactor Parts	90	4,600	0	4,057	0	0%	0	0%	0	0%
Comparative Shopping Service	31,202	669	37	1,275	37	100%	0	0%	0	0%
Comparators	1	5,406	0	4,057	0	0%	0	0%	0	0%
Compass	9	5,229	0	4,057	0	0%	0	0%	0	0%
Compliance Consulting	30,066	685	94	783	51	54%	10	11%	33	35%
Composter	213	4,188	1	3,492	0	0%	1	100%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Composting Toilet	202	4,210	1	3,492	0	0%	1	100%	0	0%
Compounding Pharmacy	17,697	966	48	1,129	40	83%	7	15%	1	2%
Compression Clothing	2,579	2,356	68	947	55	81%	11	16%	2	3%
Compressor Rental	43	4,875	0	4,057	0	0%	0	0%	0	0%
Compressor Repair	524	3,630	0	4,057	0	0%	0	0%	0	0%
Compressors	4,276	1,974	8	2,276	4	50%	4	50%	0	0%
Computer Assisted Design Services	2,075	2,527	12	1,988	1	8%	11	92%	0	0%
Computer Bulletin Boards	729	3,358	1	3,492	0	0%	1	100%	0	0%
Computer Cable Installation	7,338	1,541	25	1,516	17	68%	8	32%	0	0%
Computer Cleaning Service	4,002	2,037	40	1,229	14	35%	24	60%	2	5%
Computer Consultant	49,478	479	149	589	100	67%	45	30%	4	3%
Computer Dealers	158,048	179	2,082	72	1,942	93%	123	6%	17	1%
Computer Disaster Recovery	10,100	1,328	19	1,694	10	53%	7	37%	2	11%
Computer Facilities Management Services	1,555	2,774	0	4,057	0	0%	0	0%	0	0%
Computer Furniture	1,263	2,936	3	2,925	2	67%	1	33%	0	0%
Computer Gaming Center	1,121	3,041	8	2,276	6	75%	2	25%	0	0%
Computer Hardware	415,523	59	2,834	55	2,284	81%	499	18%	51	2%
Computer Parts	97,722	277	856	161	701	82%	153	18%	2	0%
Computer Programming	4,797	1,880	27	1,466	10	37%	14	52%	3	11%
Computer Rental	10,716	1,288	450	267	449	100%	1	0%	0	0%
Computer Repair	276,727	84	797	173	362	45%	376	47%	59	7%
Computer Room Equipment	2,098	2,518	7	2,378	3	43%	4	57%	0	0%
Computer Services	31,085	671	385	302	322	84%	52	14%	11	3%
Computer Software	1,712	2,694	10	2,116	6	60%	4	40%	0	0%
Computer Software Developers	193,287	138	1,622	92	1,453	90%	145	9%	24	1%
Computer System Designers	84,454	306	211	449	153	73%	49	23%	9	4%
Computer Training	50,287	474	64	988	53	83%	8	13%	3	5%
Concert Bureaus	1,193	2,980	50	1,113	39	78%	11	22%	0	0%
Concert Hall	1,473	2,812	27	1,466	18	67%	6	22%	3	11%
Concert Performers	98	4,572	0	4,057	0	0%	0	0%	0	0%
Concert Promoters	10,141	1,324	126	658	110	87%	16	13%	0	0%
Concession Stands	1,452	2,823	2	3,153	0	0%	1	50%	1	50%
Concierge Service	17,047	991	76	900	47	62%	29	38%	0	0%
Concrete	7,010	1,577	3	2,925	2	67%	1	33%	0	0%
Concrete Additives	453	3,725	0	4,057	0	0%	0	0%	0	0%
Concrete Aggregates	1,460	2,819	3	2,925	2	67%	1	33%	0	0%
Concrete Blocks	3,716	2,085	2	3,153	1	50%	1	50%	0	0%
Concrete Breaking	396	3,810	0	4,057	0	0%	0	0%	0	0%
Concrete Bricks	9,292	1,380	22	1,601	9	41%	12	55%	1	5%
Concrete Construction Forms	6,547	1,636	13	1,939	2	15%	11	85%	0	0%
Concrete Contractors	806,409	29	960	144	434	45%	494	51%	32	3%
Concrete Countertops	1,451	2,824	7	2,378	1	14%	6	86%	0	0%
Concrete Curing	1,517	2,787	2	3,153	1	50%	1	50%	0	0%
Concrete Cutting	2	5,376	0	4,057	0	0%	0	0%	0	0%
Concrete Leveling	18,781	921	25	1,516	15	60%	8	32%	2	8%
Concrete Mixer Rental	59	4,751	0	4,057	0	0%	0	0%	0	0%
Concrete Mixers	874	3,231	1	3,492	0	0%	1	100%	0	0%
Concrete Mixing Plant Equipment	117	4,477	0	4,057	0	0%	0	0%	0	0%
Concrete Molding	263	4,062	0	4,057	0	0%	0	0%	0	0%
Concrete Patching Compound	636	3,465	0	4,057	0	0%	0	0%	0	0%
Concrete Products	14,856	1,077	29	1,417	20	69%	9	31%	0	0%
Concrete Pumping	4,350	1,957	3	2,925	0	0%	3	100%	0	0%
Concrete Reinforcements	1,745	2,673	1	3,492	0	0%	1	100%	0	0%
Concrete Removal	564	3,568	1	3,492	1	100%	0	0%	0	0%
Concrete Repair	259	4,070	5	2,596	1	20%	4	80%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Concrete Restoration	16,438	1,017	41	1,216	16	39%	22	54%	3	7%
Concrete Sawing	6,930	1,590	2	3,153	2	100%	0	0%	0	0%
Concrete Tanks	320	3,934	0	4,057	0	0%	0	0%	0	0%
Concrete Vibrators	4	5,316	0	4,057	0	0%	0	0%	0	0%
Condiments and Sauces	1,878	2,611	16	1,801	1	6%	14	88%	1	6%
Condominium	19,648	894	100	752	63	63%	36	36%	1	1%
Conduit and Fittings	155	4,357	0	4,057	0	0%	0	0%	0	0%
Confectionery Brokers	673	3,432	0	4,057	0	0%	0	0%	0	0%
Confectionery Manufacturers	189	4,257	0	4,057	0	0%	0	0%	0	0%
Confectionery Supplies	287	4,004	0	4,057	0	0%	0	0%	0	0%
Conference Center	1,899	2,594	10	2,116	6	60%	4	40%	0	0%
Consignment Clothes	70,297	358	573	222	426	74%	93	16%	54	9%
Consignment Services	13,867	1,129	291	360	66	23%	169	58%	56	19%
Construction	1,697	2,699	38	1,259	9	24%	24	63%	5	13%
Construction Accident Lawyer	239	4,119	0	4,057	0	0%	0	0%	0	0%
Construction Defect Attorney	564	3,568	0	4,057	0	0%	0	0%	0	0%
Construction Equipment	18,818	920	50	1,113	30	60%	20	40%	0	0%
Construction Estimate	4,340	1,958	6	2,474	2	33%	3	50%	1	17%
Construction Management	57,373	424	61	1,008	31	51%	26	43%	4	7%
Construction Material Landfills	415	3,789	0	4,057	0	0%	0	0%	0	0%
Construction Reports	2,964	2,257	11	2,044	9	82%	2	18%	0	0%
Construction Services	2,628,154	3	3,689	38	1,709	46%	1,814	49%	166	4%
Construction Supplies	7,416	1,536	63	996	52	83%	10	16%	1	2%
Consulates	291	3,989	1	3,492	1	100%	0	0%	0	0%
Consultant	330	3,918	1	3,492	0	0%	1	100%	0	0%
Consumer Cooperative Organizations	7,800	1,509	13	1,939	10	77%	2	15%	1	8%
Consumer Finance Companies	893,041	28	4,863	26	4,644	95%	175	4%	44	1%
Consumer Fraud Lawyers	6,486	1,642	1	3,492	1	100%	0	0%	0	0%
Contact Lenses	101,242	264	223	424	176	79%	44	20%	3	1%
Containerized Freight Service	3,690	2,091	13	1,939	8	62%	5	38%	0	0%
Content Management System	727	3,360	5	2,596	1	20%	4	80%	0	0%
Contest Arranging and Judging	2,120	2,508	3	2,925	0	0%	2	67%	1	33%
Continuing Education	40,907	550	79	879	60	76%	17	22%	2	3%
Contract Manufacturing	17,337	979	77	892	43	56%	33	43%	1	1%
Contractor Referral	124,324	221	772	175	729	94%	43	6%	0	0%
Contractors Equipment	13,045	1,171	27	1,466	27	100%	0	0%	0	0%
Contractors Equipment Rental	9,871	1,348	24	1,548	16	67%	8	33%	0	0%
Control Systems	9,584	1,359	10	2,116	8	80%	2	20%	0	0%
Convenience Store	28,950	708	396	291	178	45%	204	52%	14	4%
Convent	12	5,191	0	4,057	0	0%	0	0%	0	0%
Convention Facilities	6,350	1,656	24	1,548	16	67%	8	33%	0	0%
Convention Information	270	4,043	0	4,057	0	0%	0	0%	0	0%
Conveyor	4,429	1,943	1	3,492	1	100%	0	0%	0	0%
Cookies	1,837	2,636	12	1,988	10	83%	1	8%	1	8%
Cooking Classes	2,953	2,259	9	2,197	3	33%	6	67%	0	0%
Cooking Utensils	30,526	677	171	529	141	82%	28	16%	2	1%
Cooling Tower	549	3,583	0	4,057	0	0%	0	0%	0	0%
Co-Op Car Dealers	7,356	1,540	43	1,190	25	58%	18	42%	0	0%
Copier	41,644	540	164	546	136	83%	27	16%	1	1%
Copper	88	4,609	0	4,057	0	0%	0	0%	0	0%
Copper Products	400	3,807	2	3,153	2	100%	0	0%	0	0%
Coppersmith	514	3,641	1	3,492	1	100%	0	0%	0	0%
Copy Services	20,445	869	30	1,398	21	70%	9	30%	0	0%
Copywriter	2,916	2,268	1	3,492	1	100%	0	0%	0	0%
Copywriting	7,178	1,557	4	2,738	3	75%	1	25%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Cord Blood Banking	1,930	2,583	12	1,988	12	100%	0	0%	0	0%
Cork Products	101	4,560	0	4,057	0	0%	0	0%	0	0%
Corn Products	118	4,473	5	2,596	2	40%	3	60%	0	0%
Cornice	27	5,014	0	4,057	0	0%	0	0%	0	0%
Corporate	24	5,046	0	4,057	0	0%	0	0%	0	0%
Corporate Awards	2,254	2,463	2	3,153	2	100%	0	0%	0	0%
Corporate Event Planners	5,629	1,756	45	1,169	25	56%	20	44%	0	0%
Corporate Gifts	357	3,869	2	3,153	1	50%	1	50%	0	0%
Corporate Lodging	5,523	1,772	14	1,875	6	43%	8	57%	0	0%
Corporate Supplies	53	4,788	0	4,057	0	0%	0	0%	0	0%
Corporation Lawyer	6	5,270	0	4,057	0	0%	0	0%	0	0%
Correspondence Schools	143,851	196	286	364	263	92%	20	7%	3	1%
Corrosion Control	545	3,589	0	4,057	0	0%	0	0%	0	0%
Corrugated Boxes	3,890	2,051	4	2,738	4	100%	0	0%	0	0%
Corrugated Metal	187	4,262	0	4,057	0	0%	0	0%	0	0%
Corrugated Paper	221	4,169	0	4,057	0	0%	0	0%	0	0%
Corsets	11	5,208	0	4,057	0	0%	0	0%	0	0%
Cosmetic Dentistry	15,947	1,035	62	1,004	44	71%	17	27%	1	2%
Cosmetic Manufacturers	23,744	788	192	492	150	78%	40	21%	2	1%
Cosmetic Sales	11,883	1,240	32	1,361	10	31%	21	66%	1	3%
Cosmetic Sales by Mail	158	4,344	0	4,057	0	0%	0	0%	0	0%
Cosmetics Sales	129,397	213	1,162	125	965	83%	195	17%	2	0%
Costume Accessories	31	4,981	0	4,057	0	0%	0	0%	0	0%
Costume Fabrics	3,938	2,043	35	1,310	29	83%	5	14%	1	3%
Cottage rentals	0	5,444	1	3,492	1	100%	0	0%	0	0%
Cotton	331	3,915	0	4,057	0	0%	0	0%	0	0%
Cotton Broker	44	4,862	0	4,057	0	0%	0	0%	0	0%
Cotton Gin	391	3,818	0	4,057	0	0%	0	0%	0	0%
Cotton Ginning	114	4,489	1	3,492	1	100%	0	0%	0	0%
Cotton Waste	17	5,124	1	3,492	0	0%	1	100%	0	0%
Cottonseed Products	43	4,875	0	4,057	0	0%	0	0%	0	0%
Counseling	411	3,791	1	3,492	0	0%	1	100%	0	0%
Countertop Fabrication	6,448	1,647	12	1,988	8	67%	4	33%	0	0%
Countertops	111,027	249	209	456	139	67%	64	31%	6	3%
County Government	6,827	1,603	16	1,801	13	81%	3	19%	0	0%
Couplings	27	5,014	0	4,057	0	0%	0	0%	0	0%
Coupon Books	56,917	427	2,365	67	2,330	99%	34	1%	1	0%
Coupon Printer	3,090	2,218	10	2,116	3	30%	7	70%	0	0%
Coupon Service	20,434	870	124	663	98	79%	25	20%	1	1%
Couriers	12,644	1,194	26	1,499	13	50%	13	50%	0	0%
Court Reporter	3,171	2,197	8	2,276	5	63%	3	38%	0	0%
CPA	226,003	113	116	688	86	74%	30	26%	0	0%
CPR Certification	27,141	733	54	1,075	45	83%	9	17%	0	0%
Craft Classes	1,053	3,083	6	2,474	2	33%	3	50%	1	17%
Craft Dealers	2,611	2,348	14	1,875	8	57%	4	29%	2	14%
Craft Gallery	5	5,290	0	4,057	0	0%	0	0%	0	0%
Craft Supplies	24,741	769	156	567	87	56%	58	37%	11	7%
Crane Parts	112	4,497	1	3,492	0	0%	1	100%	0	0%
Crane Service	7,817	1,508	4	2,738	3	75%	1	25%	0	0%
Cranes	2,990	2,252	4	2,738	2	50%	2	50%	0	0%
Crankshaft Grinding	150	4,372	0	4,057	0	0%	0	0%	0	0%
Crankshaft Manufacturers	57	4,764	0	4,057	0	0%	0	0%	0	0%
Crating Service	8,232	1,470	20	1,650	15	75%	5	25%	0	0%
Crawfish Farm	124	4,452	0	4,057	0	0%	0	0%	0	0%
Crawl Space Contractors	9,378	1,376	6	2,474	4	67%	2	33%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Credit and Debt Counseling	508,484	46	232	416	157	68%	51	22%	24	10%
Credit Card Equipment	34,924	619	453	266	437	96%	13	3%	3	1%
Credit Card Merchant Services	196,826	135	1,478	104	1,374	93%	98	7%	6	0%
Credit Card Processing Services	240,541	99	1,113	134	1,040	93%	64	6%	9	1%
Credit Card Protection Services	13,259	1,161	28	1,440	11	39%	10	36%	7	25%
Credit Cards and Plans	273,895	85	7,659	15	7,524	98%	105	1%	30	0%
Credit Repair Advanced Fee	112,317	244	228	420	97	43%	114	50%	17	7%
Credit Repair No Advanced Fee	187,107	145	309	347	279	90%	11	4%	19	6%
Credit Repair Services	41,288	542	94	783	71	76%	23	24%	0	0%
Credit Reporting Agencies	87,613	296	4,248	33	4,180	98%	56	1%	12	0%
Credit Services	240,131	100	910	150	805	88%	84	9%	21	2%
Credit Union	225,957	114	2,479	65	2,291	92%	183	7%	5	0%
Cremation	57,338	425	46	1,153	42	91%	4	9%	0	0%
Cremation Urns	5,850	1,726	4	2,738	3	75%	1	25%	0	0%
Crematories	119	4,470	0	4,057	0	0%	0	0%	0	0%
Crime Scene Clean Up	8,255	1,468	2	3,153	1	50%	1	50%	0	0%
Criminal Lawyer	37,438	593	32	1,361	21	66%	10	31%	1	3%
Criminologist	6	5,270	0	4,057	0	0%	0	0%	0	0%
Crisis Intervention Services	850	3,253	1	3,492	1	100%	0	0%	0	0%
Crop Insurance	668	3,439	0	4,057	0	0%	0	0%	0	0%
Crowdfunding	13,425	1,147	149	589	145	97%	4	3%	0	0%
Crude Rubber	26	5,026	0	4,057	0	0%	0	0%	0	0%
Cruises	39,480	566	1,054	138	952	90%	101	10%	1	0%
Crushed Stone	1,233	2,954	3	2,925	2	67%	1	33%	0	0%
Crushing and Pulverizing	182	4,278	1	3,492	1	100%	0	0%	0	0%
Crushing Equipment	354	3,880	0	4,057	0	0%	0	0%	0	0%
Crutches	37	4,933	0	4,057	0	0%	0	0%	0	0%
Cryogenics	1,094	3,055	1	3,492	0	0%	0	0%	1	100%
Cryotherapy	224	4,160	0	4,057	0	0%	0	0%	0	0%
Cultured Marble	6,786	1,611	8	2,276	6	75%	1	13%	1	13%
Culverts	328	3,921	1	3,492	0	0%	1	100%	0	0%
Cupola	49	4,818	0	4,057	0	0%	0	0%	0	0%
Currency Exchange	6,328	1,660	21	1,619	8	38%	11	52%	2	10%
Curtain Manufacturers	406	3,798	2	3,153	1	50%	1	50%	0	0%
Curtains	36	4,946	0	4,057	0	0%	0	0%	0	0%
Cushions	2,444	2,398	3	2,925	2	67%	1	33%	0	0%
Custom Broker	5,009	1,848	1	3,492	1	100%	0	0%	0	0%
Custom Car Dealers	5,863	1,724	28	1,440	13	46%	14	50%	1	4%
Custom Concrete	30,292	681	99	757	35	35%	63	64%	1	1%
Custom Curtains	24,264	777	74	911	26	35%	47	64%	1	1%
Custom Draperies	49	4,818	0	4,057	0	0%	0	0%	0	0%
Custom Framing	5,142	1,824	5	2,596	2	40%	2	40%	1	20%
Custom Harvesting	201	4,213	0	4,057	0	0%	0	0%	0	0%
Custom Knives	6,401	1,651	65	978	41	63%	24	37%	0	0%
Custom Machinery	4,469	1,937	10	2,116	2	20%	7	70%	1	10%
Custom Rims	26,545	737	135	630	85	63%	49	36%	1	1%
Custom Shirts	32,258	657	964	143	742	77%	221	23%	1	0%
Custom Shoes	6,894	1,596	215	438	180	84%	31	14%	4	2%
Custom Suits	2,425	2,405	14	1,875	5	36%	9	64%	0	0%
Custom Synthesis	27	5,014	0	4,057	0	0%	0	0%	0	0%
Custom Tile Painting	232	4,136	1	3,492	0	0%	0	0%	1	100%
Custom Wheels	6	5,270	2	3,153	1	50%	1	50%	0	0%
Customer Service	6	5,270	0	4,057	0	0%	0	0%	0	0%
Customs Consultant	843	3,260	6	2,474	3	50%	3	50%	0	0%
Cutlery	43,792	525	32	1,361	26	81%	6	19%	0	0%

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Cutting Oil	5	5,290	0	4,057	0	0%	0	0%	0	0%
Cutting Services	138	4,410	0	4,057	0	0%	0	0%	0	0%
Cutting Tools	4,745	1,891	18	1,725	9	50%	9	50%	0	0%
Cyber Security	622	3,481	6	2,474	4	67%	2	33%	0	0%
Cylinder Head	2,325	2,434	16	1,801	5	31%	11	69%	0	0%
Cylinder Repair	255	4,076	2	3,153	1	50%	1	50%	0	0%
Dairy	1,799	2,648	0	4,057	0	0%	0	0%	0	0%
Dairy Consultant	138	4,410	0	4,057	0	0%	0	0%	0	0%
Dairy Equipment	833	3,271	1	3,492	1	100%	0	0%	0	0%
Dairy Equipment Repair	23	5,061	0	4,057	0	0%	0	0%	0	0%
Dance	66	4,712	1	3,492	1	100%	0	0%	0	0%
Dance Apparel	2,446	2,397	20	1,650	14	70%	6	30%	0	0%
Dance Company	9,662	1,354	62	1,004	29	47%	31	50%	2	3%
Dance Instruction	17,855	956	36	1,296	26	72%	9	25%	1	3%
Dance Supplies	1,679	2,705	7	2,378	4	57%	3	43%	0	0%
Darkroom Rental	52	4,795	0	4,057	0	0%	0	0%	0	0%
Darts	282	4,015	0	4,057	0	0%	0	0%	0	0%
Data	32	4,974	0	4,057	0	0%	0	0%	0	0%
Data Brokers	1,664	2,718	21	1,619	17	81%	4	19%	0	0%
Data Communication Equipment	20,451	868	221	428	217	98%	4	2%	0	0%
Data Processing Equipment	531	3,617	1	3,492	0	0%	1	100%	0	0%
Data Processing Equipment Maintenance	158	4,344	1	3,492	1	100%	0	0%	0	0%
Data Processing Services	21,094	852	66	965	35	53%	28	42%	3	5%
Data Processing Supplies	472	3,695	5	2,596	1	20%	4	80%	0	0%
Data Recovery	19,921	889	88	819	63	72%	24	27%	1	1%
Data Storage	8,425	1,452	306	349	293	96%	7	2%	6	2%
Data Systems Consultants	15,048	1,067	36	1,296	24	67%	11	31%	1	3%
Dating Services	125,395	218	3,469	43	3,353	97%	104	3%	12	0%
Debris Box Service	83	4,632	1	3,492	1	100%	0	0%	0	0%
Debt Consolidation Services	416,391	57	704	189	496	70%	148	21%	60	9%
Debt Relief Education	6,639	1,623	24	1,548	9	38%	15	63%	0	0%
Debt Relief Service	151,157	190	380	305	190	50%	145	38%	45	12%
Debt Relief Service Referral	52,519	457	22	1,601	17	77%	4	18%	1	5%
Debt Relief Services	280,370	83	518	236	377	73%	121	23%	20	4%
Debt Repayment Plan	23,683	791	118	682	58	49%	60	51%	0	0%
Decals	4,472	1,935	37	1,275	6	16%	26	70%	5	14%
Deceptive Telemarketing Office Supply Sales	41,935	537	312	343	188	60%	119	38%	5	2%
Deck Builder	37,152	595	58	1,034	30	52%	28	48%	0	0%
Deck Cleaning	14,359	1,104	29	1,417	18	62%	10	34%	1	3%
Deck Repair	5,274	1,805	18	1,725	10	56%	8	44%	0	0%
Deck Waterproofing	17,898	955	52	1,095	46	88%	6	12%	0	0%
Decorative Balls	116	4,481	1	3,492	1	100%	0	0%	0	0%
Decorative Ceramic	1,266	2,931	4	2,738	1	25%	3	75%	0	0%
Decorative Concrete	45,367	514	149	589	82	55%	65	44%	2	1%
Decorative Concrete Contractor	12,287	1,210	24	1,548	13	54%	8	33%	3	13%
Decorative Screens	1,235	2,952	7	2,378	3	43%	4	57%	0	0%
Defense Contractors	2,145	2,501	1	3,492	0	0%	1	100%	0	0%
Degreasing	13	5,182	0	4,057	0	0%	0	0%	0	0%
Dehumidifier	311	3,956	0	4,057	0	0%	0	0%	0	0%
Dehydrating Services	40	4,899	0	4,057	0	0%	0	0%	0	0%
Dehydrator	3	5,346	0	4,057	0	0%	0	0%	0	0%
Delicatessen	4,373	1,953	30	1,398	14	47%	16	53%	0	0%
Delivery Service	120,974	228	2,999	52	2,680	89%	289	10%	30	1%
Demagnetizer	26	5,026	0	4,057	0	0%	0	0%	0	0%
Demographic Research	135	4,422	0	4,057	0	0%	0	0%	0	0%



**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmppls Settled</b>	<b>%</b>	<b>Cmppls Not Settled</b>	<b>%</b>	<b>Cmppls Unable To Pursue</b>	<b>%</b>
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Demolition Contractors	38,461	578	29	1,417	20	69%	8	28%	1	3%
Demonstration Services	533	3,614	0	4,057	0	0%	0	0%	0	0%
Dental	64	4,720	3	2,925	2	67%	1	33%	0	0%
Dental Assistant School	2,631	2,346	4	2,738	4	100%	0	0%	0	0%
Dental Discount Plans	57,261	426	114	697	81	71%	32	28%	1	1%
Dental Equipment	262	4,066	0	4,057	0	0%	0	0%	0	0%
Dental Equipment Repair	1,400	2,852	7	2,378	3	43%	4	57%	0	0%
Dental Hygienist	3,622	2,102	46	1,153	20	43%	26	57%	0	0%
Dental Implants	25,361	756	67	960	47	70%	20	30%	0	0%
Dental Insurance	9,164	1,388	47	1,141	42	89%	5	11%	0	0%
Dental Laboratory	26,510	739	124	663	78	63%	46	37%	0	0%
Dental Management Consultants	2,787	2,303	10	2,116	8	80%	2	20%	0	0%
Dental Marketing	1,517	2,787	32	1,361	24	75%	8	25%	0	0%
Dental Plans	38,858	575	152	576	136	89%	16	11%	0	0%
Dental Sedation	365	3,858	4	2,738	2	50%	2	50%	0	0%
Dental Staffing	187	4,262	3	2,925	2	67%	1	33%	0	0%
Dental Supplies	89,270	294	237	409	218	92%	19	8%	0	0%
Dental Surgery	14,289	1,107	91	805	60	66%	31	34%	0	0%
Dental X-Rays	6,073	1,691	40	1,229	27	68%	11	28%	2	5%
Dentist	543,273	44	3,103	49	2,345	76%	733	24%	25	1%
Dentist Information Bureaus	2,312	2,441	210	452	72	34%	138	66%	0	0%
Denturist	6,207	1,675	28	1,440	19	68%	8	29%	1	4%
Deodorant	278	4,025	0	4,057	0	0%	0	0%	0	0%
Deodorizing	641	3,461	0	4,057	0	0%	0	0%	0	0%
Deodorizing Equipment	94	4,583	0	4,057	0	0%	0	0%	0	0%
Department Stores	104,796	256	7,662	14	7,489	98%	164	2%	9	0%
Dermatologist	23,302	799	155	571	107	69%	48	31%	0	0%
Design	368	3,856	8	2,276	1	13%	6	75%	1	13%
Design Contractor	21,400	840	28	1,440	12	43%	16	57%	0	0%
Designer Apparel	12,511	1,200	168	536	67	40%	97	58%	4	2%
Designer Pet Clothes	1,444	2,829	38	1,259	22	58%	16	42%	0	0%
Desk Pad	15	5,148	0	4,057	0	0%	0	0%	0	0%
Desktop Publishing	2,541	2,369	7	2,378	4	57%	3	43%	0	0%
Dessert	5	5,290	0	4,057	0	0%	0	0%	0	0%
Destination Management	402	3,804	0	4,057	0	0%	0	0%	0	0%
Detective Agency	6,098	1,689	9	2,197	6	67%	3	33%	0	0%
Detergent	48,126	491	64	988	60	94%	4	6%	0	0%
Development Permits	4	5,316	0	4,057	0	0%	0	0%	0	0%
Developmental Disability Services	5,971	1,707	0	4,057	0	0%	0	0%	0	0%
Dewatering Systems	271	4,041	0	4,057	0	0%	0	0%	0	0%
Diabetic Supplies	16,038	1,030	43	1,190	28	65%	15	35%	0	0%
Diagnostic Testing	9,023	1,402	53	1,086	36	68%	17	32%	0	0%
Dials	3	5,346	0	4,057	0	0%	0	0%	0	0%
Dialysis Clinic	1,163	3,001	5	2,596	0	0%	5	100%	0	0%
Diamond	22,417	816	13	1,939	10	77%	3	23%	0	0%
Diamond Buyers	10,160	1,323	5	2,596	5	100%	0	0%	0	0%
Diamond Cutter	822	3,279	0	4,057	0	0%	0	0%	0	0%
Diamond Setter	143	4,390	0	4,057	0	0%	0	0%	0	0%
Diaper Service	1,998	2,553	8	2,276	2	25%	6	75%	0	0%
Diary	1	5,406	0	4,057	0	0%	0	0%	0	0%
Dictation Machine	318	3,943	0	4,057	0	0%	0	0%	0	0%
Die Casting	1,382	2,866	2	3,153	1	50%	1	50%	0	0%
Die Cutting	546	3,588	1	3,492	1	100%	0	0%	0	0%
Die Cutting Machine	108	4,526	1	3,492	0	0%	1	100%	0	0%
Die Maker	5,600	1,758	2	3,153	2	100%	0	0%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>CmpIs Settled</b>	<b>%</b>	<b>CmpIs Not Settled</b>	<b>%</b>	<b>CmpIs Unable To Pursue</b>	<b>%</b>
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Diecast Car Dealers	527	3,623	2	3,153	0	0%	2	100%	0	0%
Diesel Engine	7,302	1,545	29	1,417	13	45%	16	55%	0	0%
Diesel Fuel	2,312	2,441	3	2,925	1	33%	2	67%	0	0%
Diesel Repair	17,294	981	63	996	35	56%	26	41%	2	3%
Diet Plans	4,298	1,970	25	1,516	16	64%	6	24%	3	12%
Diet Products	6	5,270	2	3,153	2	100%	0	0%	0	0%
Digital Advertising	93,487	284	234	415	125	53%	54	23%	55	24%
Digital Marketing	98,037	275	161	557	106	66%	52	32%	3	2%
Digital Media	25,451	754	210	452	149	71%	61	29%	0	0%
Digital Signs	2,592	2,354	13	1,939	6	46%	7	54%	0	0%
Dining Car	3	5,346	0	4,057	0	0%	0	0%	0	0%
Dining Club Plans	1,692	2,701	32	1,361	31	97%	1	3%	0	0%
Dinner Theater	1,218	2,963	14	1,875	5	36%	9	64%	0	0%
Direct Mail Advertising	63,062	392	237	409	176	74%	60	25%	1	0%
Directory Advertising	96,380	280	1,125	132	941	84%	148	13%	36	3%
Disability	110	4,510	0	4,057	0	0%	0	0%	0	0%
Disability Access	9,134	1,391	32	1,361	27	84%	5	16%	0	0%
Disability Insurance	4,590	1,920	11	2,044	9	82%	2	18%	0	0%
Disability Lawyers	14,785	1,081	9	2,197	5	56%	4	44%	0	0%
Disability Remodeling	1,573	2,762	2	3,153	1	50%	1	50%	0	0%
Disability Telecommunications Equipment	13,217	1,164	69	940	56	81%	12	17%	1	1%
Disabled Access Contractors	1,498	2,796	3	2,925	2	67%	1	33%	0	0%
Disabled Persons Assistance	4,746	1,890	5	2,596	4	80%	1	20%	0	0%
Discotheque	35	4,955	0	4,057	0	0%	0	0%	0	0%
Discount Stores	65,907	381	1,130	131	979	87%	138	12%	13	1%
Dishwasher Dealers	188	4,260	2	3,153	0	0%	2	100%	0	0%
Dishwasher Parts	9	5,229	0	4,057	0	0%	0	0%	0	0%
Dishwasher Repair	179	4,284	0	4,057	0	0%	0	0%	0	0%
Dishwashing Compounds	55	4,775	0	4,057	0	0%	0	0%	0	0%
Disinfectants and Germicides	185	4,269	0	4,057	0	0%	0	0%	0	0%
Display Designer	9,381	1,375	5	2,596	3	60%	2	40%	0	0%
Display Fixtures	3,408	2,142	2	3,153	1	50%	1	50%	0	0%
Display Installation Service	975	3,142	2	3,153	0	0%	2	100%	0	0%
Disposable Products	438	3,752	2	3,153	2	100%	0	0%	0	0%
Distillers	2,717	2,326	4	2,738	4	100%	0	0%	0	0%
Diver Supply	4,823	1,873	8	2,276	3	38%	4	50%	1	13%
Divers	719	3,368	3	2,925	3	100%	0	0%	0	0%
Diving Lessons	4,047	2,025	5	2,596	2	40%	2	40%	1	20%
Diving Services	2,002	2,550	6	2,474	2	33%	4	67%	0	0%
Divorce Assistance	10,132	1,326	66	965	49	74%	14	21%	3	5%
Divorce Lawyers	21,295	845	30	1,398	15	50%	12	40%	3	10%
Divorce Mediation Services	1,442	2,830	3	2,925	1	33%	2	67%	0	0%
DJs	23,475	796	70	932	22	31%	38	54%	10	14%
DNA Testing	20,688	860	43	1,190	32	74%	11	26%	0	0%
Dock	4,097	2,015	14	1,875	9	64%	5	36%	0	0%
Dock Builders	9,022	1,403	20	1,650	10	50%	10	50%	0	0%
Dock Covers	7	5,260	0	4,057	0	0%	0	0%	0	0%
Doctor Referral	11,997	1,230	64	988	37	58%	26	41%	1	2%
Document Destruction	604	3,505	0	4,057	0	0%	0	0%	0	0%
Document Scanning Service	20,340	875	37	1,275	32	86%	5	14%	0	0%
Document Shredding	18,297	945	25	1,516	22	88%	2	8%	1	4%
Dog Boarding	14,592	1,094	33	1,351	24	73%	8	24%	1	3%
Dog Breeders	215,046	122	403	288	148	37%	192	48%	63	16%
Dog Daycare	9,540	1,367	46	1,153	27	59%	19	41%	0	0%
Dog Shock Collar	908	3,198	8	2,276	6	75%	2	25%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmppls Settled</b>	<b>%</b>	<b>Cmppls Not Settled</b>	<b>%</b>	<b>Cmppls Unable To Pursue</b>	<b>%</b>
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Dog Training	32,678	652	59	1,023	26	44%	29	49%	4	7%
Doll Accessories	1,662	2,719	3	2,925	2	67%	1	33%	0	0%
Doll Collectors	403	3,802	10	2,116	5	50%	5	50%	0	0%
Doll Houses	615	3,491	0	4,057	0	0%	0	0%	0	0%
Doll Making Supplies	121	4,461	1	3,492	1	100%	0	0%	0	0%
Doll Repair	699	3,396	0	4,057	0	0%	0	0%	0	0%
Dolls	2,850	2,286	27	1,466	18	67%	9	33%	0	0%
Dome Structures	138	4,410	1	3,492	0	0%	1	100%	0	0%
Domestic Abuse Services	209	4,198	1	3,492	0	0%	1	100%	0	0%
Door and Gate Operating Devices	8,568	1,440	17	1,758	14	82%	2	12%	1	6%
Door Closers	503	3,650	2	3,153	1	50%	1	50%	0	0%
Door Closes and Checks Repair	236	4,125	1	3,492	0	0%	1	100%	0	0%
Door Frame	692	3,403	1	3,492	1	100%	0	0%	0	0%
Door Guard	1,560	2,770	10	2,116	10	100%	0	0%	0	0%
Door Installation	6,026	1,700	16	1,801	8	50%	7	44%	1	6%
Door Manufacturers	3,216	2,187	10	2,116	10	100%	0	0%	0	0%
Door Repair	21,016	853	26	1,499	18	69%	6	23%	2	8%
Door Screens	34,347	628	52	1,095	41	79%	10	19%	1	2%
Door Service	1	5,406	0	4,057	0	0%	0	0%	0	0%
Doors	81,366	315	291	360	233	80%	55	19%	3	1%
Door-to-Door Sales	164	4,327	4	2,738	3	75%	1	25%	0	0%
Doughnut Machine	2	5,376	0	4,057	0	0%	0	0%	0	0%
Doughnuts	2,420	2,407	12	1,988	3	25%	9	75%	0	0%
Dowel	20	5,094	0	4,057	0	0%	0	0%	0	0%
Drafting Services	8,624	1,435	10	2,116	3	30%	7	70%	0	0%
Drafting Supplies	580	3,542	0	4,057	0	0%	0	0%	0	0%
Drainage Contractors	17,110	988	17	1,758	7	41%	8	47%	2	12%
Drapery	35	4,955	0	4,057	0	0%	0	0%	0	0%
Drapery and Curtain Fabrics Retail	1,244	2,947	1	3,492	1	100%	0	0%	0	0%
Drapery and Curtain Fixtures	577	3,549	3	2,925	3	100%	0	0%	0	0%
Drapery Cleaners	1,040	3,092	4	2,738	0	0%	4	100%	0	0%
Drapery Installation Service	1,468	2,815	1	3,492	1	100%	0	0%	0	0%
Drapery Trimmings	41	4,890	0	4,057	0	0%	0	0%	0	0%
Drawing Supplies	831	3,273	1	3,492	0	0%	1	100%	0	0%
Dredge	579	3,544	1	3,492	0	0%	1	100%	0	0%
Dredging Machine	5	5,290	0	4,057	0	0%	0	0%	0	0%
Dress Trimmings	355	3,878	1	3,492	1	100%	0	0%	0	0%
Dressmaker	3,493	2,123	25	1,516	9	36%	16	64%	0	0%
Dressmaker Supplies	2	5,376	0	4,057	0	0%	0	0%	0	0%
Dressmaking School	64	4,720	1	3,492	0	0%	1	100%	0	0%
Dried Fruit	190	4,254	0	4,057	0	0%	0	0%	0	0%
Drill Press	65	4,717	1	3,492	0	0%	1	100%	0	0%
Drilling Contractor	14,797	1,080	12	1,988	3	25%	7	58%	2	17%
Drilling Equipment	1,215	2,964	1	3,492	0	0%	1	100%	0	0%
Drills	433	3,763	2	3,153	1	50%	1	50%	0	0%
Drinking Fountain	113	4,494	0	4,057	0	0%	0	0%	0	0%
Drive Shaft	866	3,237	2	3,153	2	100%	0	0%	0	0%
Drivers Education	1,645	2,726	6	2,474	2	33%	3	50%	1	17%
Driveway Installation	23,022	803	106	732	36	34%	58	55%	12	11%
Driveway Preparation	194	4,239	2	3,153	1	50%	1	50%	0	0%
Driveway Sealer	7,856	1,502	35	1,310	11	31%	21	60%	3	9%
Driving Lessons	57,650	422	224	423	167	75%	55	25%	2	1%
Driving Proficiency Test Service	2,565	2,363	3	2,925	0	0%	3	100%	0	0%
Driving Range	389	3,825	4	2,738	2	50%	2	50%	0	0%
Driving School	35,956	609	149	589	75	50%	69	46%	5	3%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Driving Training Equipment	926	3,180	3	2,925	1	33%	1	33%	1	33%
Drone Manufacturers	90	4,600	0	4,057	0	0%	0	0%	0	0%
Drone Repair	196	4,231	4	2,738	1	25%	3	75%	0	0%
Drone Sales	7,184	1,553	263	381	254	97%	7	3%	2	1%
Drop Cloth	4	5,316	0	4,057	0	0%	0	0%	0	0%
Drop Shipper Mailing Services	8,338	1,460	53	1,086	32	60%	18	34%	3	6%
Drug Abuse Information	46,618	506	91	805	72	79%	19	21%	0	0%
Drug Addiction Treatment	3,479	2,125	1	3,492	1	100%	0	0%	0	0%
Drug Brokers	1,342	2,891	1	3,492	1	100%	0	0%	0	0%
Drug Discovery	41	4,890	0	4,057	0	0%	0	0%	0	0%
Drug Manufacturers	313	3,952	2	3,153	1	50%	1	50%	0	0%
Drug Testing	19,219	907	109	717	106	97%	3	3%	0	0%
Dry Cleaners	90,916	290	1,402	109	740	53%	630	45%	32	2%
Dry Cleaning Equipment	716	3,375	2	3,153	2	100%	0	0%	0	0%
Dry Erase Board	316	3,947	1	3,492	0	0%	1	100%	0	0%
Dry Goods	1,138	3,022	4	2,738	1	25%	2	50%	1	25%
Dry Ice	500	3,659	1	3,492	1	100%	0	0%	0	0%
Dry Transfer	28	5,005	0	4,057	0	0%	0	0%	0	0%
Dryer Vent Cleaning	15,049	1,066	11	2,044	8	73%	1	9%	2	18%
Drying Lumber	77	4,656	0	4,057	0	0%	0	0%	0	0%
Drying Service	153	4,361	0	4,057	0	0%	0	0%	0	0%
Drywall Contractors	162,320	173	86	834	37	43%	45	52%	4	5%
Drywall Contractors Equipment and Supplies	2,190	2,485	5	2,596	0	0%	5	100%	0	0%
Drywall Inspection	774	3,317	3	2,925	1	33%	2	67%	0	0%
Drywall Texture	1,634	2,734	1	3,492	0	0%	1	100%	0	0%
Drywall Toxic Inspection	106	4,534	0	4,057	0	0%	0	0%	0	0%
Duct Cleaning	59,570	409	76	900	44	58%	27	36%	5	7%
Ductwork	2,674	2,338	2	3,153	0	0%	2	100%	0	0%
DUI Lawyer	6,827	1,603	2	3,153	1	50%	1	50%	0	0%
Dumbwaiters	55	4,775	0	4,057	0	0%	0	0%	0	0%
Dump Truck	7,085	1,566	7	2,378	6	86%	1	14%	0	0%
Dumpster Service	13,846	1,130	97	771	67	69%	29	30%	1	1%
Dune Buggy	480	3,677	3	2,925	1	33%	2	67%	0	0%
Duplicating Machine	227	4,152	0	4,057	0	0%	0	0%	0	0%
Dust Collecting Systems	426	3,775	0	4,057	0	0%	0	0%	0	0%
Dust Control Material	191	4,251	1	3,492	1	100%	0	0%	0	0%
Dusters	8	5,243	0	4,057	0	0%	0	0%	0	0%
Duty Free Shop	1,283	2,917	2	3,153	0	0%	1	50%	1	50%
DVD Sales	9,569	1,362	122	666	88	72%	28	23%	6	5%
Dyer	99	4,567	0	4,057	0	0%	0	0%	0	0%
Dyes	177	4,291	1	3,492	1	100%	0	0%	0	0%
Dynamometers	99	4,567	0	4,057	0	0%	0	0%	0	0%
Ear Nose and Throat Doctor	4,302	1,966	46	1,153	36	78%	10	22%	0	0%
Earthworm	173	4,302	0	4,057	0	0%	0	0%	0	0%
E-Books	4,264	1,981	77	892	69	90%	7	9%	1	1%
E-cigarette Liquid	4,301	1,967	35	1,310	16	46%	16	46%	3	9%
Ecological Services	37,706	588	33	1,351	25	76%	8	24%	0	0%
Ecommerce	465,745	52	4,766	29	4,580	96%	161	3%	25	1%
Economic Development Organizations	2,842	2,287	1	3,492	0	0%	1	100%	0	0%
Economic Research and Analysis	3,376	2,150	4	2,738	4	100%	0	0%	0	0%
Editorial Services	4,136	2,008	5	2,596	4	80%	1	20%	0	0%
Education	228	4,144	3	2,925	1	33%	2	67%	0	0%
Educational Consultant	160,075	175	310	345	240	77%	59	19%	11	4%
Educational Research	15,134	1,065	92	799	79	86%	12	13%	1	1%
Educational Supplies	1,377	2,868	2	3,153	0	0%	2	100%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Egg Processing Equipment	40	4,899	0	4,057	0	0%	0	0%	0	0%
Eggs	912	3,195	3	2,925	3	100%	0	0%	0	0%
Egress Windows	1,737	2,678	0	4,057	0	0%	0	0%	0	0%
Elastic Goods	19	5,101	0	4,057	0	0%	0	0%	0	0%
Elastic Stockings	224	4,160	3	2,925	3	100%	0	0%	0	0%
Elder Law Attorney	8,318	1,463	5	2,596	4	80%	1	20%	0	0%
E-Learning	7,584	1,526	5	2,596	3	60%	1	20%	1	20%
Electric Bike	1,722	2,690	13	1,939	10	77%	3	23%	0	0%
Electric Coil	285	4,007	2	3,153	0	0%	2	100%	0	0%
Electric Companies	245,286	97	3,812	36	3,644	96%	165	4%	3	0%
Electric Connectors	2,653	2,342	4	2,738	3	75%	0	0%	1	25%
Electric Converter	679	3,424	3	2,925	1	33%	2	67%	0	0%
Electric Cords	58	4,757	0	4,057	0	0%	0	0%	0	0%
Electric Equipment Manufacturers	3,789	2,069	5	2,596	3	60%	2	40%	0	0%
Electric Equipment Repair	28,495	717	314	342	273	87%	39	12%	2	1%
Electric Flashers	33	4,970	5	2,596	0	0%	4	80%	1	20%
Electric Fuses	10	5,220	0	4,057	0	0%	0	0%	0	0%
Electric Generator	19,123	911	77	892	72	94%	5	6%	0	0%
Electric Heating Element	1,765	2,665	27	1,466	27	100%	0	0%	0	0%
Electric Heating Manufacturers	1,756	2,668	19	1,694	15	79%	4	21%	0	0%
Electric Instruments	625	3,476	0	4,057	0	0%	0	0%	0	0%
Electric Insulation Materials	157	4,350	0	4,057	0	0%	0	0%	0	0%
Electric Motor Distributor	1,381	2,867	3	2,925	2	67%	1	33%	0	0%
Electric Motor Manufacturers	534	3,613	0	4,057	0	0%	0	0%	0	0%
Electric Motor Parts	5,253	1,809	14	1,875	7	50%	6	43%	1	7%
Electric Motor Repair	9,455	1,372	23	1,568	13	57%	10	43%	0	0%
Electric Rectifiers	47	4,835	0	4,057	0	0%	0	0%	0	0%
Electric Scooter	14,439	1,101	198	477	167	84%	31	16%	0	0%
Electric Shaver	814	3,289	4	2,738	3	75%	1	25%	0	0%
Electric Shaver Repair	81	4,639	0	4,057	0	0%	0	0%	0	0%
Electric Supplies	29,348	699	98	765	38	39%	55	56%	5	5%
Electric Supplies Manufacturers	1,988	2,560	6	2,474	6	100%	0	0%	0	0%
Electric Switchboard	602	3,510	1	3,492	1	100%	0	0%	0	0%
Electric Switches	519	3,635	0	4,057	0	0%	0	0%	0	0%
Electric Tools	10,591	1,295	57	1,046	28	49%	29	51%	0	0%
Electric Vehicle Charging Stations	253	4,084	3	2,925	3	100%	0	0%	0	0%
Electric Vehicles	1,222	2,961	13	1,939	9	69%	3	23%	1	8%
Electrical	5,650	1,753	37	1,275	29	78%	8	22%	0	0%
Electrical Contractors	224,256	116	229	419	179	78%	47	21%	3	1%
Electrical Discharge Machines	595	3,522	1	3,492	1	100%	0	0%	0	0%
Electrical Discharge Machining	35	4,955	0	4,057	0	0%	0	0%	0	0%
Electrical Engineer	6,173	1,679	4	2,738	0	0%	3	75%	1	25%
Electrical Power System Backup Systems	4,263	1,982	8	2,276	5	63%	1	13%	2	25%
Electrical Power Systems Maintenance	3,216	2,187	9	2,197	1	11%	7	78%	1	11%
Electrical Wiring	4,557	1,925	8	2,276	5	63%	3	38%	0	0%
Electrician	1,167,700	20	746	181	510	68%	227	30%	9	1%
Electroforming	44	4,862	0	4,057	0	0%	0	0%	0	0%
Electrolysis	5,170	1,820	1	3,492	1	100%	0	0%	0	0%
Electrolysis Equipment	258	4,072	0	4,057	0	0%	0	0%	0	0%
Electronic Cigarettes	48,517	489	323	334	225	70%	87	27%	11	3%
Electronic Design	1,643	2,729	6	2,474	1	17%	5	83%	0	0%
Electronic Development	3,667	2,097	24	1,548	10	42%	14	58%	0	0%
Electronic Educational Kits	4,586	1,921	36	1,296	5	14%	31	86%	0	0%
Electronic Equipment Dealers	163,744	172	3,059	51	2,752	90%	302	10%	5	0%
Electronic Equipment Repair	71,698	352	1,386	110	1,220	88%	155	11%	11	1%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Electronic Equipment Testing	3,617	2,105	7	2,378	6	86%	1	14%	0	0%
Electronic Instruments	6,461	1,645	201	473	41	20%	127	63%	33	16%
Electronic Mail Service	977	3,141	8	2,276	3	38%	5	63%	0	0%
Electronic Power Supplies	4,089	2,017	27	1,466	21	78%	6	22%	0	0%
Electronic Waste Management	900	3,205	5	2,596	2	40%	3	60%	0	0%
Electronics and Technology	247	4,100	9	2,197	8	89%	1	11%	0	0%
Electronics Recycling	31,661	663	255	389	187	73%	67	26%	1	0%
Electrostatic Painting	460	3,712	0	4,057	0	0%	0	0%	0	0%
Electrostatic Shielding	154	4,359	0	4,057	0	0%	0	0%	0	0%
Electrotype Equipment and Supplies	174	4,298	0	4,057	0	0%	0	0%	0	0%
Elementary School	17,455	975	31	1,383	21	68%	9	29%	1	3%
Elevator Consultants	478	3,681	0	4,057	0	0%	0	0%	0	0%
Elevator Installation	2,868	2,282	2	3,153	0	0%	2	100%	0	0%
Elevator Parts	281	4,018	1	3,492	0	0%	1	100%	0	0%
Elevator Service	22,042	828	44	1,180	30	68%	14	32%	0	0%
Elevator Testing	382	3,840	2	3,153	1	50%	1	50%	0	0%
Email Marketing	12,707	1,189	47	1,141	16	34%	14	30%	17	36%
Email Service Providers	9,045	1,400	27	1,466	13	48%	7	26%	7	26%
Embalming	231	4,137	0	4,057	0	0%	0	0%	0	0%
Emblems	715	3,376	2	3,153	0	0%	2	100%	0	0%
Embossing	14	5,164	0	4,057	0	0%	0	0%	0	0%
Embossing Supplies	14	5,164	0	4,057	0	0%	0	0%	0	0%
Embroidery	24,780	768	98	765	49	50%	49	50%	0	0%
Embroidery Design	432	3,766	4	2,738	3	75%	1	25%	0	0%
Embroidery Machine	626	3,474	6	2,474	2	33%	4	67%	0	0%
Embroidery Supplies	2,762	2,308	16	1,801	5	31%	11	69%	0	0%
Emergency Disaster Preparedness	9,830	1,350	20	1,650	12	60%	8	40%	0	0%
Emergency Lighting Equipment	5,236	1,811	58	1,034	39	67%	19	33%	0	0%
Emergency Room	4,691	1,899	87	824	75	86%	12	14%	0	0%
Emergency Shelter	1,728	2,687	2	3,153	1	50%	1	50%	0	0%
Emergency Vet	3,219	2,185	12	1,988	10	83%	2	17%	0	0%
Eminent Domain Lawyer	234	4,130	1	3,492	0	0%	1	100%	0	0%
Employee Assistance Program	1,135	3,026	5	2,596	1	20%	4	80%	0	0%
Employee Benefit Consultants	4,188	1,995	8	2,276	8	100%	0	0%	0	0%
Employee Benefit Plan	16,183	1,025	219	430	214	98%	5	2%	0	0%
Employee Benefits Insurance	35,356	617	54	1,075	45	83%	7	13%	2	4%
Employee Leasing	13,379	1,153	55	1,062	53	96%	2	4%	0	0%
Employment	64	4,720	0	4,057	0	0%	0	0%	0	0%
Employment Agencies	177,827	157	164	546	97	59%	58	35%	9	5%
Employment Background Check	81,116	316	222	426	169	76%	51	23%	2	1%
Employment Contractors	33,933	636	29	1,417	10	34%	18	62%	1	3%
Employment Counselor	7,084	1,567	6	2,474	5	83%	1	17%	0	0%
Employment Lawyers	4,635	1,910	5	2,596	4	80%	1	20%	0	0%
Employment Litigation Lawyer	3,727	2,083	2	3,153	1	50%	1	50%	0	0%
Employment Services	62,010	400	152	576	62	41%	85	56%	5	3%
Employment Training	18,690	927	42	1,203	13	31%	14	33%	15	36%
Enameling, Japanning and Lacquering	14	5,164	0	4,057	0	0%	0	0%	0	0%
Encyclopedia	139	4,406	0	4,057	0	0%	0	0%	0	0%
Encyclopedia and Book Sales by Internet	1,202	2,972	5	2,596	1	20%	4	80%	0	0%
Encyclopedia and Book Sales by Mail	3	5,346	0	4,057	0	0%	0	0%	0	0%
Endocrinologist	2,952	2,260	14	1,875	9	64%	5	36%	0	0%
Endodontics	3,763	2,074	18	1,725	14	78%	3	17%	1	6%
Energy	12	5,191	1	3,492	1	100%	0	0%	0	0%
Energy Audit	20,878	854	47	1,141	35	74%	12	26%	0	0%
Energy Conservation Products	84,846	304	198	477	158	80%	35	18%	5	3%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Energy Conservation Services	18	5,112	0	4,057	0	0%	0	0%	0	0%
Energy Management Consultant	41,723	539	55	1,062	47	85%	7	13%	1	2%
Energy Service Company	229,732	111	660	204	619	94%	39	6%	2	0%
Engine Equipment	28,660	714	61	1,008	29	48%	30	49%	2	3%
Engine Parts	37	4,933	1	3,492	1	100%	0	0%	0	0%
Engine Starter	502	3,651	1	3,492	1	100%	0	0%	0	0%
Engineer	25	5,038	0	4,057	0	0%	0	0%	0	0%
Engineer Report	921	3,186	0	4,057	0	0%	0	0%	0	0%
Engineering	37	4,933	0	4,057	0	0%	0	0%	0	0%
Engineering Consultant	21,729	833	16	1,801	5	31%	11	69%	0	0%
Engineering Equipment	2,439	2,400	6	2,474	4	67%	2	33%	0	0%
Engines	13	5,182	0	4,057	0	0%	0	0%	0	0%
Engraved Stationery	409	3,795	1	3,492	0	0%	1	100%	0	0%
Engraving Supplies	854	3,248	1	3,492	1	100%	0	0%	0	0%
Entertainer	15,835	1,041	58	1,034	29	50%	22	38%	7	12%
Entertainment	72	4,681	4	2,738	1	25%	2	50%	1	25%
Entertainment Bureau	8,923	1,409	47	1,141	40	85%	7	15%	0	0%
Entertainment Lawyer	373	3,849	0	4,057	0	0%	0	0%	0	0%
Entomologist	37	4,933	0	4,057	0	0%	0	0%	0	0%
Envelopes Retail	390	3,822	0	4,057	0	0%	0	0%	0	0%
Environmental Consulting	14,973	1,072	13	1,939	7	54%	6	46%	0	0%
Environmental Engineer	1,484	2,804	4	2,738	4	100%	0	0%	0	0%
Environmental Lawyer	356	3,871	0	4,057	0	0%	0	0%	0	0%
Environmental Organizations	2,757	2,311	5	2,596	3	60%	2	40%	0	0%
Environmental Services	93	4,589	1	3,492	1	100%	0	0%	0	0%
Environmental Testing	12,081	1,223	21	1,619	17	81%	4	19%	0	0%
Epoxy Floor Coating	18,529	934	34	1,330	16	47%	18	53%	0	0%
Equestrian Services	3,164	2,199	8	2,276	5	63%	3	38%	0	0%
Equine Nutrition	175	4,296	3	2,925	2	67%	1	33%	0	0%
Equine Therapy	703	3,391	1	3,492	0	0%	1	100%	0	0%
Equipment Calibration	1,332	2,894	3	2,925	2	67%	1	33%	0	0%
Erosion Control	4,394	1,949	1	3,492	0	0%	1	100%	0	0%
Escalator	37	4,933	0	4,057	0	0%	0	0%	0	0%
Escape Room	165	4,321	3	2,925	2	67%	1	33%	0	0%
Escort Service	3,212	2,189	1	3,492	0	0%	0	0%	1	100%
Escrow Services	34,244	630	84	845	44	52%	37	44%	3	4%
Essential Oils	41,066	545	87	824	61	70%	25	29%	1	1%
Estate Appraisal	48,990	481	151	583	81	54%	69	46%	1	1%
Estate Auctions	14	5,164	0	4,057	0	0%	0	0%	0	0%
Estate Cleaning Services	2,183	2,487	3	2,925	1	33%	2	67%	0	0%
Estate Liquidators	25,244	760	58	1,034	36	62%	18	31%	4	7%
Estate Planning and Management	49,190	480	14	1,875	9	64%	3	21%	2	14%
Estate Planning Attorney	22,157	824	11	2,044	8	73%	3	27%	0	0%
Estate Sales	388	3,830	1	3,492	0	0%	1	100%	0	0%
Esthetician	3,644	2,100	18	1,725	7	39%	8	44%	3	17%
Etiquette School	930	3,177	0	4,057	0	0%	0	0%	0	0%
Evaporating Apparatus	181	4,282	1	3,492	0	0%	1	100%	0	0%
Evaporative Coolers	911	3,196	8	2,276	6	75%	2	25%	0	0%
Event Center	15,586	1,052	197	483	119	60%	74	38%	4	2%
Event Planner	53,533	452	511	242	181	35%	320	63%	10	2%
Event Ticket Sales	395,085	62	2,648	61	2,423	92%	214	8%	11	0%
Eviction	6,090	1,690	20	1,650	13	65%	7	35%	0	0%
Excavating Contractors	260,516	91	129	647	70	54%	56	43%	3	2%
Excavating Equipment	1,784	2,655	5	2,596	3	60%	2	40%	0	0%
Excursion Boat	1,889	2,605	4	2,738	2	50%	2	50%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Executive Search Consultants	10,364	1,305	7	2,378	1	14%	5	71%	1	14%
Executive Suites	1,279	2,921	4	2,738	2	50%	2	50%	0	0%
Exercise and Wellness	99	4,567	2	3,153	2	100%	0	0%	0	0%
Exercise Equipment	1,576	2,760	12	1,988	10	83%	2	17%	0	0%
Exercise Equipment Repair	2,711	2,327	17	1,758	6	35%	9	53%	2	12%
Exercise Machines	46,790	503	463	262	345	75%	106	23%	12	3%
Exercise Programs	85,832	301	929	147	759	82%	160	17%	10	1%
Exhaust Systems	1	5,406	0	4,057	0	0%	0	0%	0	0%
Exhibit Design	1,849	2,631	1	3,492	0	0%	1	100%	0	0%
Exit Signs	304	3,970	0	4,057	0	0%	0	0%	0	0%
Expanded Metal	47	4,835	0	4,057	0	0%	0	0%	0	0%
Expansion Anchor	43	4,875	0	4,057	0	0%	0	0%	0	0%
Expansion Joint	415	3,789	0	4,057	0	0%	0	0%	0	0%
Experimental Work	50	4,812	1	3,492	1	100%	0	0%	0	0%
Explosives	332	3,913	0	4,057	0	0%	0	0%	0	0%
Export Management Company	754	3,338	2	3,153	1	50%	1	50%	0	0%
Exporter	6,227	1,672	14	1,875	6	43%	8	57%	0	0%
Expositions	12,209	1,212	79	879	31	39%	48	61%	0	0%
Express and Transfer Service	1,032	3,094	2	3,153	1	50%	1	50%	0	0%
Express Shipping Services	51	4,802	5	2,596	4	80%	1	20%	0	0%
Extended Warranty Contract Service Companies	200,782	133	1,544	97	1,393	90%	98	6%	53	3%
Exterior Building Cleaning	4,753	1,889	5	2,596	3	60%	2	40%	0	0%
Exterior Designer	3,379	2,149	10	2,116	0	0%	9	90%	1	10%
Extruded Metal	1,500	2,793	4	2,738	3	75%	1	25%	0	0%
Eye Bank	87	4,615	0	4,057	0	0%	0	0%	0	0%
Eye Training	817	3,286	11	2,044	6	55%	5	45%	0	0%
Eyebrow Threading	1,088	3,061	18	1,725	8	44%	9	50%	1	6%
Eyeglass Suppliers	30,869	673	115	692	88	77%	27	23%	0	0%
Eyelets	362	3,863	0	4,057	0	0%	0	0%	0	0%
Fabric Bags	3,455	2,131	7	2,378	3	43%	4	57%	0	0%
Fabric Binding	99	4,567	1	3,492	0	0%	1	100%	0	0%
Fabric Labels	239	4,119	0	4,057	0	0%	0	0%	0	0%
Fabric Manufacturers	4,704	1,896	17	1,758	10	59%	7	41%	0	0%
Fabric Shop	13,671	1,141	73	915	59	81%	13	18%	1	1%
Facility Maintenance	20,481	867	94	783	23	24%	71	76%	0	0%
Facility Planning	395	3,812	0	4,057	0	0%	0	0%	0	0%
Factoring Service	45,260	516	57	1,046	48	84%	9	16%	0	0%
Factors	1,306	2,905	1	3,492	1	100%	0	0%	0	0%
Factory Consultants	76	4,663	0	4,057	0	0%	0	0%	0	0%
Fairgrounds	261	4,067	4	2,738	3	75%	1	25%	0	0%
Fallout Shelter Equipment and Supplies	88	4,609	1	3,492	1	100%	0	0%	0	0%
Fallout Shelters - Consultants	4	5,316	0	4,057	0	0%	0	0%	0	0%
Family Counselor	18	5,112	0	4,057	0	0%	0	0%	0	0%
Family Entertainment	13,681	1,140	162	553	91	56%	70	43%	1	1%
Family Lawyer	36,080	608	23	1,568	12	52%	9	39%	2	9%
Family Planning	194	4,239	1	3,492	0	0%	1	100%	0	0%
Family Practice	19,624	896	198	477	135	68%	62	31%	1	1%
Family Services	7,180	1,554	15	1,843	9	60%	6	40%	0	0%
Fan	5	5,290	1	3,492	1	100%	0	0%	0	0%
Fan Club	478	3,681	7	2,378	6	86%	1	14%	0	0%
Fan Repair	449	3,735	0	4,057	0	0%	0	0%	0	0%
Farm	17,483	972	49	1,118	28	57%	20	41%	1	2%
Farm Equipment	29,899	693	153	575	107	70%	45	29%	1	1%
Farm Equipment Parts	5,106	1,834	18	1,725	8	44%	10	56%	0	0%
Farm Loans	1,000	3,112	2	3,153	1	50%	1	50%	0	0%



**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmppls Settled</b>	<b>%</b>	<b>Cmppls Not Settled</b>	<b>%</b>	<b>Cmppls Unable To Pursue</b>	<b>%</b>
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Farm Management	884	3,219	0	4,057	0	0%	0	0%	0	0%
Farm Management Software	80	4,643	0	4,057	0	0%	0	0%	0	0%
Farm Supply	8,349	1,458	55	1,062	34	62%	21	38%	0	0%
Farmers Market	3,043	2,236	35	1,310	5	14%	29	83%	1	3%
Farming Services	1,835	2,637	7	2,378	6	86%	1	14%	0	0%
Farms - Urban	19	5,101	0	4,057	0	0%	0	0%	0	0%
Fashion	1	5,406	5	2,596	1	20%	4	80%	0	0%
Fashion Accessories	13,421	1,148	244	401	133	55%	108	44%	3	1%
Fashion Consultant	1,991	2,557	20	1,650	0	0%	20	100%	0	0%
Fashion Designers	7,257	1,550	71	925	45	63%	20	28%	6	8%
Fashion Show Producer	291	3,989	2	3,153	0	0%	2	100%	0	0%
Faux Finishes	4,515	1,931	5	2,596	2	40%	3	60%	0	0%
Faux Jewels	1,578	2,759	44	1,180	11	25%	33	75%	0	0%
Fax Machine	517	3,637	2	3,153	0	0%	2	100%	0	0%
Fax Service	5,751	1,737	223	424	213	96%	10	4%	0	0%
Feather Products	983	3,132	4	2,738	0	0%	4	100%	0	0%
Feathers	228	4,144	0	4,057	0	0%	0	0%	0	0%
Feed Dealers	6,444	1,648	5	2,596	4	80%	1	20%	0	0%
Feed Grinder	29	4,995	0	4,057	0	0%	0	0%	0	0%
Feed Manufacturers	1,265	2,934	0	4,057	0	0%	0	0%	0	0%
Feed Mill Equipment	288	3,999	0	4,057	0	0%	0	0%	0	0%
Feed Mill Supplies	1	5,406	0	4,057	0	0%	0	0%	0	0%
Feed Supplements	430	3,770	2	3,153	0	0%	2	100%	0	0%
Feedlot	205	4,203	1	3,492	0	0%	1	100%	0	0%
Felt Products	44	4,862	0	4,057	0	0%	0	0%	0	0%
Fence Contractors	540,651	45	1,062	137	679	64%	354	33%	29	3%
Fence Fittings	3,022	2,241	6	2,474	6	100%	0	0%	0	0%
Fence Materials	3,411	2,140	11	2,044	11	100%	0	0%	0	0%
Fence Rental	309	3,960	0	4,057	0	0%	0	0%	0	0%
Fence Sales	92,600	287	243	404	143	59%	91	37%	9	4%
Fence Services	163	4,329	2	3,153	0	0%	2	100%	0	0%
Fence Staining	4,689	1,900	7	2,378	4	57%	3	43%	0	0%
Fencing Classes	2,083	2,523	3	2,925	0	0%	3	100%	0	0%
Ferry	478	3,681	2	3,153	2	100%	0	0%	0	0%
Fertilizer	10,017	1,334	18	1,725	16	89%	2	11%	0	0%
Fertilizer Plant Equipment	215	4,183	0	4,057	0	0%	0	0%	0	0%
Fiber Optics	5,632	1,755	16	1,801	13	81%	3	19%	0	0%
Fiber Products	330	3,918	1	3,492	1	100%	0	0%	0	0%
Fiberglass	198	4,222	1	3,492	1	100%	0	0%	0	0%
Fiberglass Bath	852	3,250	9	2,197	6	67%	3	33%	0	0%
Fiberglass Fabrication	1,205	2,968	1	3,492	0	0%	1	100%	0	0%
Fiberglass Products	1,512	2,790	1	3,492	0	0%	1	100%	0	0%
Fiberglass Repair	2,915	2,269	6	2,474	5	83%	1	17%	0	0%
Fidelity Bonds	11,205	1,268	7	2,378	6	86%	1	14%	0	0%
Filing Machine	46	4,842	0	4,057	0	0%	0	0%	0	0%
Filing Systems	2,751	2,314	53	1,086	52	98%	1	2%	0	0%
Film Industry	4	5,316	0	4,057	0	0%	0	0%	0	0%
Film Scrap	120	4,466	1	3,492	0	0%	1	100%	0	0%
Filtering Materials	3,416	2,138	12	1,988	10	83%	2	17%	0	0%
Financial Consultants	1,429	2,838	8	2,276	3	38%	4	50%	1	13%
Financial Planning Consultants	255,373	92	148	595	105	71%	32	22%	11	7%
Financial Planning Kit	986	3,126	12	1,988	9	75%	3	25%	0	0%
Financial Printers	86	4,620	0	4,057	0	0%	0	0%	0	0%
Financial Services	1,372,429	14	3,722	37	3,357	90%	310	8%	55	1%
Financing	121,051	227	578	219	510	88%	61	11%	7	1%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Financing Consultants	35,425	615	69	940	52	75%	14	20%	3	4%
Find A Pet	44,254	522	34	1,330	25	74%	8	24%	1	3%
Fine Artist	5,136	1,827	12	1,988	1	8%	11	92%	0	0%
Fingerprinting	3,708	2,086	16	1,801	6	38%	9	56%	1	6%
Fingerprinting Equipment	155	4,357	3	2,925	1	33%	2	67%	0	0%
Fire	3	5,346	0	4,057	0	0%	0	0%	0	0%
Fire and Water Damage Restoration	411,239	60	679	199	576	85%	97	14%	6	1%
Fire Brick	124	4,452	0	4,057	0	0%	0	0%	0	0%
Fire Clean Up	8,770	1,419	29	1,417	20	69%	9	31%	0	0%
Fire Damage Restoration	10,633	1,294	19	1,694	14	74%	5	26%	0	0%
Fire Department	892	3,210	5	2,596	3	60%	2	40%	0	0%
Fire Department Equipment	2,432	2,403	15	1,843	10	67%	5	33%	0	0%
Fire Door	71	4,683	0	4,057	0	0%	0	0%	0	0%
Fire Emergency	6,242	1,670	10	2,116	8	80%	2	20%	0	0%
Fire Escape	502	3,651	0	4,057	0	0%	0	0%	0	0%
Fire Exit Device	39	4,912	0	4,057	0	0%	0	0%	0	0%
Fire Extinguisher	9,277	1,382	4	2,738	1	25%	3	75%	0	0%
Fire Extinguisher Fluid	50	4,812	0	4,057	0	0%	0	0%	0	0%
Fire Hose	114	4,489	0	4,057	0	0%	0	0%	0	0%
Fire Hydrant	333	3,911	0	4,057	0	0%	0	0%	0	0%
Fire Insurance	8,175	1,474	11	2,044	5	45%	6	55%	0	0%
Fire Lookout Stations	23	5,061	0	4,057	0	0%	0	0%	0	0%
Fire Mitigation	434	3,759	2	3,153	2	100%	0	0%	0	0%
Fire Protection	36	4,946	0	4,057	0	0%	0	0%	0	0%
Fire Protection Consultant	7,787	1,510	9	2,197	5	56%	4	44%	0	0%
Fire Protection Contractor	12,792	1,187	20	1,650	9	45%	11	55%	0	0%
Fire Safety Equipment	18,193	948	15	1,843	9	60%	6	40%	0	0%
Fire sprinklers	14,096	1,115	7	2,378	6	86%	1	14%	0	0%
Firearm Manufacturer	3,607	2,107	25	1,516	13	52%	12	48%	0	0%
Fireplace	40,902	551	141	610	106	75%	31	22%	4	3%
Fireplace Equipment	15,970	1,033	62	1,004	48	77%	10	16%	4	6%
Fireplace Equipment Manufacturers	2,367	2,421	70	932	32	46%	31	44%	7	10%
Fireproof Materials	24	5,046	0	4,057	0	0%	0	0%	0	0%
Fireproofing	844	3,258	2	3,153	2	100%	0	0%	0	0%
Firewood	8,616	1,436	28	1,440	9	32%	15	54%	4	14%
Fireworks	5,810	1,732	7	2,378	5	71%	2	29%	0	0%
First Aid Instruction	2,686	2,332	11	2,044	7	64%	4	36%	0	0%
First Aid Supplies	1,389	2,860	10	2,116	6	60%	4	40%	0	0%
Fish By-Products	164	4,327	1	3,492	1	100%	0	0%	0	0%
Fish Hatchery	1,144	3,017	5	2,596	3	60%	2	40%	0	0%
Fish Net	45	4,851	0	4,057	0	0%	0	0%	0	0%
Fish Oil	25	5,038	1	3,492	0	0%	1	100%	0	0%
Fish Processing Equipment	29	4,995	0	4,057	0	0%	0	0%	0	0%
Fish Processor	349	3,885	0	4,057	0	0%	0	0%	0	0%
Fishermens Supplies	1,519	2,785	9	2,197	2	22%	7	78%	0	0%
Fishery Consultants	217	4,177	0	4,057	0	0%	0	0%	0	0%
Fishing Bait	2,040	2,543	11	2,044	2	18%	8	73%	1	9%
Fishing Charters	4,138	2,006	20	1,650	8	40%	12	60%	0	0%
Fishing Gear	0	5,444	1	3,492	1	100%	0	0%	0	0%
Fishing License	24	5,046	1	3,492	1	100%	0	0%	0	0%
Fishing Pier	419	3,785	1	3,492	1	100%	0	0%	0	0%
Fishing Tackle	9,250	1,384	53	1,086	32	60%	17	32%	4	8%
Fishing Tackle Parts	499	3,661	1	3,492	0	0%	1	100%	0	0%
Fitness Center	112,355	243	2,763	57	1,899	69%	819	30%	45	2%
Fix It Shop	1,198	2,974	8	2,276	6	75%	2	25%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Flag Manufacturers	929	3,178	1	3,492	1	100%	0	0%	0	0%
Flag Poles	1,581	2,758	1	3,492	0	0%	1	100%	0	0%
Flags	42,555	532	63	996	55	87%	8	13%	0	0%
Flame Proofing Materials	9	5,229	0	4,057	0	0%	0	0%	0	0%
Flameproofing	4	5,316	0	4,057	0	0%	0	0%	0	0%
Flange	36	4,946	0	4,057	0	0%	0	0%	0	0%
Flat Roofing Contractors	5,137	1,826	7	2,378	4	57%	3	43%	0	0%
Flatware	715	3,376	0	4,057	0	0%	0	0%	0	0%
Flavoring Extracts	619	3,486	1	3,492	1	100%	0	0%	0	0%
Flea Markets	7,022	1,576	27	1,466	10	37%	15	56%	2	7%
Fleet Maintenance	1,083	3,065	12	1,988	6	50%	6	50%	0	0%
Fleet Services	2,611	2,348	17	1,758	10	59%	7	41%	0	0%
Flexible Metal Hose	304	3,970	0	4,057	0	0%	0	0%	0	0%
Flight Attendant	98	4,572	0	4,057	0	0%	0	0%	0	0%
Flight Instructor	472	3,695	2	3,153	0	0%	1	50%	1	50%
Flight School	6,351	1,655	15	1,843	11	73%	4	27%	0	0%
Floats - Mechanical	47	4,835	0	4,057	0	0%	0	0%	0	0%
Flock Manufacturers	12	5,191	0	4,057	0	0%	0	0%	0	0%
Flood Assistance	1,519	2,785	1	3,492	1	100%	0	0%	0	0%
Flood Control Equipment	855	3,247	4	2,738	3	75%	1	25%	0	0%
Floodlights	352	3,881	5	2,596	2	40%	3	60%	0	0%
Floor Cleaning	6,455	1,646	10	2,116	5	50%	5	50%	0	0%
Floor Coverings	66,930	373	195	489	130	67%	59	30%	6	3%
Floor Installation	169,908	166	305	351	203	67%	94	31%	8	3%
Floor Machine	477	3,686	7	2,378	2	29%	3	43%	2	29%
Floor Machine Rental	102	4,555	0	4,057	0	0%	0	0%	0	0%
Floor Machine Repair	193	4,243	1	3,492	0	0%	1	100%	0	0%
Floor Refinishing	4,645	1,907	15	1,843	9	60%	5	33%	1	7%
Floor Removal	2,388	2,413	4	2,738	3	75%	1	25%	0	0%
Floor Removal, Resurfacing and Refinishing	1,065	3,074	7	2,378	3	43%	4	57%	0	0%
Floor Resurfacing	1,276	2,926	4	2,738	1	25%	3	75%	0	0%
Floor Treatment Compounds	882	3,223	2	3,153	1	50%	1	50%	0	0%
Flooring Contractors	161,987	174	359	316	197	55%	147	41%	15	4%
Floral Design Classes	464	3,704	0	4,057	0	0%	0	0%	0	0%
Florists Supplies	2,009	2,549	4	2,738	4	100%	0	0%	0	0%
Flotation Therapy	401	3,806	2	3,153	1	50%	1	50%	0	0%
Flour	371	3,853	0	4,057	0	0%	0	0%	0	0%
Flower Broker	591	3,528	1	3,492	1	100%	0	0%	0	0%
Foam Rubber	2,233	2,473	3	2,925	2	67%	1	33%	0	0%
Foil Printing	7	5,260	0	4,057	0	0%	0	0%	0	0%
Foil Products	56	4,769	0	4,057	0	0%	0	0%	0	0%
Folding Machine	18	5,112	0	4,057	0	0%	0	0%	0	0%
Folding Tables	260	4,068	0	4,057	0	0%	0	0%	0	0%
Food and Beverage Consultants	2,418	2,408	5	2,596	2	40%	3	60%	0	0%
Food and Beverage Services	22,072	827	172	527	88	51%	71	41%	13	8%
Food Broker	4,496	1,934	4	2,738	2	50%	2	50%	0	0%
Food Delivery	53,809	449	800	172	663	83%	129	16%	8	1%
Food Industry	30	4,991	1	3,492	0	0%	0	0%	1	100%
Food Manufacturer	59,779	407	210	452	158	75%	41	20%	11	5%
Food Manufacturing Equipment	3,069	2,229	9	2,197	7	78%	2	22%	0	0%
Food Processing Equipment	4,892	1,865	16	1,801	11	69%	5	31%	0	0%
Food Reconditioning	67	4,702	0	4,057	0	0%	0	0%	0	0%
Food Service Consultants	770	3,320	1	3,492	0	0%	1	100%	0	0%
Food Service Management	9,944	1,339	55	1,062	43	78%	10	18%	2	4%
Food Trucks	1,164	3,000	13	1,939	4	31%	8	62%	1	8%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Food Wholesalers	9	5,229	0	4,057	0	0%	0	0%	0	0%
Foods	29,882	695	120	677	82	68%	35	29%	3	3%
Foot Appliances	1,194	2,979	5	2,596	2	40%	3	60%	0	0%
Football Club	2,088	2,520	20	1,650	10	50%	9	45%	1	5%
Foreclosed Property Remodeling	1,537	2,784	1	3,492	1	100%	0	0%	0	0%
Foreclosure Help	8,801	1,418	15	1,843	6	40%	9	60%	0	0%
Foreclosures	26,633	736	30	1,398	16	53%	12	40%	2	7%
Foreign Auto Repair	20,643	863	52	1,095	41	79%	10	19%	1	2%
Foreign Currency Exchange Broker	10,825	1,284	157	562	119	76%	22	14%	16	10%
Foreign Government Offices	8,419	1,454	4	2,738	4	100%	0	0%	0	0%
Foreign Lottery	3,191	2,191	2	3,153	0	0%	0	0%	2	100%
Foreign Online Pharmacy	441	3,748	0	4,057	0	0%	0	0%	0	0%
Foreign Pharmaceutical Suppliers	924	3,182	2	3,153	1	50%	1	50%	0	0%
Forensic Accounting	1,061	3,080	0	4,057	0	0%	0	0%	0	0%
Forensic Computers	1,438	2,833	9	2,197	8	89%	1	11%	0	0%
Forensic Loan Audit	6,125	1,684	5	2,596	3	60%	2	40%	0	0%
Forester Consulting	2,728	2,324	1	3,492	1	100%	0	0%	0	0%
Forging	688	3,410	0	4,057	0	0%	0	0%	0	0%
Forging Equipment	58	4,757	0	4,057	0	0%	0	0%	0	0%
Forklift Repair	3,623	2,101	11	2,044	9	82%	2	18%	0	0%
Forklift Truck	2,434	2,402	6	2,474	2	33%	4	67%	0	0%
Formal Wear	12,913	1,179	72	920	45	63%	23	32%	4	6%
Foster Care	1,399	2,855	2	3,153	2	100%	0	0%	0	0%
Foundation Contractors	234,477	105	267	377	200	75%	58	22%	9	3%
Foundation Inspection	1,845	2,633	2	3,153	2	100%	0	0%	0	0%
Foundation Repair	98,661	272	141	610	86	61%	50	35%	5	4%
Foundry	5,045	1,842	5	2,596	3	60%	1	20%	1	20%
Foundry Equipment	728	3,359	3	2,925	1	33%	2	67%	0	0%
Framing Contractors	20,555	865	12	1,988	7	58%	5	42%	0	0%
Franchise	14,007	1,122	39	1,241	26	67%	13	33%	0	0%
Fraternal Organizations	4,128	2,011	4	2,738	2	50%	1	25%	1	25%
Fraternal Regalia	315	3,949	0	4,057	0	0%	0	0%	0	0%
Fraternalities	151	4,364	0	4,057	0	0%	0	0%	0	0%
Freelance Writer	6,480	1,644	11	2,044	7	64%	3	27%	1	9%
Freeze Dried Food	2,280	2,454	8	2,276	7	88%	1	13%	0	0%
Freezer Food Sales	1,606	2,744	3	2,925	3	100%	0	0%	0	0%
Freight Consolidation	983	3,132	1	3,492	0	0%	1	100%	0	0%
Freight Container	6	5,270	1	3,492	1	100%	0	0%	0	0%
Freight Forwarding	76,607	335	361	314	267	74%	91	25%	3	1%
Freight Traffic Service	6,701	1,619	10	2,116	6	60%	4	40%	0	0%
French Doors	193	4,243	0	4,057	0	0%	0	0%	0	0%
Fridge Rental	104	4,544	0	4,057	0	0%	0	0%	0	0%
Frog Dealers	258	4,072	14	1,875	9	64%	1	7%	4	29%
Frozen Custard Machine	29	4,995	0	4,057	0	0%	0	0%	0	0%
Frozen Dessert Dealers	7,550	1,529	24	1,548	13	54%	9	38%	2	8%
Frozen Dessert Distributors	1,992	2,555	7	2,378	4	57%	3	43%	0	0%
Frozen Food Companies	7,584	1,526	27	1,466	5	19%	21	78%	1	4%
Frozen Food Locker Plants	219	4,175	0	4,057	0	0%	0	0%	0	0%
Frozen Food Processors	738	3,355	0	4,057	0	0%	0	0%	0	0%
Fruit Growers	6	5,270	0	4,057	0	0%	0	0%	0	0%
Fruit Shippers	4,837	1,870	7	2,378	6	86%	1	14%	0	0%
Fruits and Vegetables Retail	6,307	1,661	17	1,758	8	47%	9	53%	0	0%
Fuel	14	5,164	0	4,057	0	0%	0	0%	0	0%
Fuel Conversion Engines	1,185	2,986	0	4,057	0	0%	0	0%	0	0%
Fuel Economizer	2,731	2,323	0	4,057	0	0%	0	0%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmppls Settled</b>	<b>%</b>	<b>Cmppls Not Settled</b>	<b>%</b>	<b>Cmppls Unable To Pursue</b>	<b>%</b>
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Fuel Injection Services	3,110	2,213	7	2,378	6	86%	1	14%	0	0%
Fuel Injection System	1,346	2,886	4	2,738	3	75%	1	25%	0	0%
Fuel Oil	111,554	246	373	310	327	88%	45	12%	1	0%
Fuel Oil Treatment	389	3,825	0	4,057	0	0%	0	0%	0	0%
Fuel Tax Service	5	5,290	0	4,057	0	0%	0	0%	0	0%
Fulfillment Services	42,898	531	420	276	354	84%	47	11%	19	5%
Fumigation	771	3,319	1	3,492	1	100%	0	0%	0	0%
Fundraising Counselors and Organizations	38,944	572	60	1,016	49	82%	9	15%	2	3%
Fundraising Supplies	13,789	1,134	20	1,650	11	55%	9	45%	0	0%
Funeral Director	51,429	463	108	723	87	81%	20	19%	1	1%
Funeral Director Equipment	704	3,389	0	4,057	0	0%	0	0%	0	0%
Funeral Escort	339	3,902	0	4,057	0	0%	0	0%	0	0%
Funeral Flowers	1,309	2,903	24	1,548	3	13%	21	88%	0	0%
Funeral Homes	40,838	552	115	692	69	60%	46	40%	0	0%
Funeral Insurance	2,606	2,351	1	3,492	1	100%	0	0%	0	0%
Funeral Services	46,015	512	154	574	113	73%	39	25%	2	1%
Fungicides	52	4,795	8	2,276	4	50%	4	50%	0	0%
Funnel	16	5,137	0	4,057	0	0%	0	0%	0	0%
Fur	4,996	1,850	10	2,116	8	80%	2	20%	0	0%
Fur Accessories	751	3,343	1	3,492	1	100%	0	0%	0	0%
Fur Cleaning and Dyeing Retail	121	4,461	0	4,057	0	0%	0	0%	0	0%
Fur Cutting	19	5,101	0	4,057	0	0%	0	0%	0	0%
Fur Dealer	654	3,449	0	4,057	0	0%	0	0%	0	0%
Fur Designers	346	3,890	0	4,057	0	0%	0	0%	0	0%
Fur Dresser	5	5,290	0	4,057	0	0%	0	0%	0	0%
Fur Farm Equipment	43	4,875	0	4,057	0	0%	0	0%	0	0%
Fur Liners	63	4,729	3	2,925	0	0%	3	100%	0	0%
Fur Matching	2	5,376	0	4,057	0	0%	0	0%	0	0%
Fur Storage	436	3,754	4	2,738	1	25%	3	75%	0	0%
Furnace Cleaning	619	3,486	0	4,057	0	0%	0	0%	0	0%
Furnace Repair	5,061	1,840	24	1,548	15	63%	9	38%	0	0%
Furnace Sales	1	5,406	0	4,057	0	0%	0	0%	0	0%
Furniture Assembly Service	2,173	2,491	14	1,875	12	86%	2	14%	0	0%
Furniture Builders	14	5,164	0	4,057	0	0%	0	0%	0	0%
Furniture Cleaning	791	3,306	4	2,738	2	50%	2	50%	0	0%
Furniture Cleaning Equipment	424	3,778	9	2,197	9	100%	0	0%	0	0%
Furniture Consignment	3,593	2,111	36	1,296	22	61%	11	31%	3	8%
Furniture Designers	27,367	728	151	583	74	49%	74	49%	3	2%
Furniture Frames	450	3,732	0	4,057	0	0%	0	0%	0	0%
Furniture Manufacturers	127,965	216	426	274	363	85%	55	13%	8	2%
Furniture Manufacturers Equipment	730	3,357	7	2,378	3	43%	4	57%	0	0%
Furniture Pads	185	4,269	0	4,057	0	0%	0	0%	0	0%
Furniture Repair	37,464	592	115	692	56	49%	54	47%	5	4%
Furniture Repair Supplies	668	3,439	2	3,153	1	50%	1	50%	0	0%
Furniture Stores	944,233	27	11,753	8	10,360	88%	1,244	11%	149	1%
Furniture Stripping	264	4,061	0	4,057	0	0%	0	0%	0	0%
Futon Sales	2,338	2,431	6	2,474	6	100%	0	0%	0	0%
Galvanize	281	4,018	0	4,057	0	0%	0	0%	0	0%
Gambling Addiction Treatment	176	4,293	0	4,057	0	0%	0	0%	0	0%
Gambling Machines	1,022	3,101	7	2,378	0	0%	6	86%	1	14%
Game Birds	216	4,179	1	3,492	0	0%	1	100%	0	0%
Game Farm	574	3,553	1	3,492	0	0%	0	0%	1	100%
Game Tables	430	3,770	3	2,925	1	33%	2	67%	0	0%
Games	27,107	734	178	519	77	43%	99	56%	2	1%
Garage Builders	54,524	440	128	650	97	76%	29	23%	2	2%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	CmpIs Settled	%	CmpIs Not Settled	%	CmpIs Unable To Pursue	%
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Garage Door Repair	72,071	349	268	376	155	58%	99	37%	14	5%
Garage Doors	264,000	90	519	235	387	75%	116	22%	16	3%
Garage Floor	8,381	1,456	9	2,197	7	78%	1	11%	1	11%
Garage Organizers	6,818	1,606	11	2,044	4	36%	7	64%	0	0%
Garbage Disposal Parts	591	3,528	0	4,057	0	0%	0	0%	0	0%
Garbage Removal	171,283	164	2,262	70	1,803	80%	433	19%	26	1%
Garden Center	11,534	1,253	55	1,062	32	58%	22	40%	1	2%
Garden Fountains	4,852	1,867	16	1,801	7	44%	9	56%	0	0%
Garden Hand Tools	1,049	3,087	3	2,925	2	67%	0	0%	1	33%
Gardener	6,062	1,693	16	1,801	7	44%	8	50%	1	6%
Gardening	16	5,137	0	4,057	0	0%	0	0%	0	0%
Garment Rack	136	4,416	3	2,925	2	67%	1	33%	0	0%
Garment Restoration	243	4,110	1	3,492	1	100%	0	0%	0	0%
Garments - Printing & Lettering	5,986	1,704	23	1,568	13	57%	10	43%	0	0%
Gas Boosters	17	5,124	0	4,057	0	0%	0	0%	0	0%
Gas Burner	448	3,738	0	4,057	0	0%	0	0%	0	0%
Gas Contractors	1,567	2,767	6	2,474	2	33%	4	67%	0	0%
Gas Cylinder	390	3,822	5	2,596	3	60%	2	40%	0	0%
Gas Detector	165	4,321	0	4,057	0	0%	0	0%	0	0%
Gas Distributors	4,593	1,919	15	1,843	12	80%	2	13%	1	7%
Gas Engine	4,954	1,855	9	2,197	6	67%	3	33%	0	0%
Gas Fittings	336	3,909	0	4,057	0	0%	0	0%	0	0%
Gas Lighting	138	4,410	0	4,057	0	0%	0	0%	0	0%
Gas Plant Equipment	167	4,315	0	4,057	0	0%	0	0%	0	0%
Gas Power Equipment	707	3,385	8	2,276	6	75%	2	25%	0	0%
Gas Recycling	29	4,995	0	4,057	0	0%	0	0%	0	0%
Gas Station	65,063	384	629	208	347	55%	266	42%	16	3%
Gas Well Drilling	988	3,123	1	3,492	1	100%	0	0%	0	0%
Gasket	1,400	2,852	0	4,057	0	0%	0	0%	0	0%
Gasoline	3,428	2,135	66	965	29	44%	35	53%	2	3%
Gasoline Additives Manufacturers and Distributors	510	3,645	4	2,738	2	50%	2	50%	0	0%
Gasoline Engine	1,321	2,900	28	1,440	26	93%	2	7%	0	0%
Gasoline Plant Equipment	486	3,673	0	4,057	0	0%	0	0%	0	0%
Gastroenterology	6,541	1,637	48	1,129	38	79%	10	21%	0	0%
Gates	8,148	1,477	28	1,440	9	32%	19	68%	0	0%
Gauge	1,735	2,680	6	2,474	4	67%	2	33%	0	0%
Gavel	14	5,164	0	4,057	0	0%	0	0%	0	0%
Gazebo	1,804	2,645	6	2,474	3	50%	3	50%	0	0%
Gears	628	3,472	1	3,492	0	0%	1	100%	0	0%
Gelatin	29	4,995	0	4,057	0	0%	0	0%	0	0%
Genealogists	664	3,444	0	4,057	0	0%	0	0%	0	0%
Genealogy	67,176	370	325	331	318	98%	7	2%	0	0%
General Contractor	3,708,701	2	3,869	35	2,008	52%	1,732	45%	129	3%
General Engineering Contractor	55,657	433	47	1,141	25	53%	20	43%	2	4%
General Interest Schools	3,705	2,088	14	1,875	7	50%	5	36%	2	14%
General Merchandise	118,319	232	1,110	135	731	66%	351	32%	28	3%
General Services	17,629	968	176	522	60	34%	104	59%	12	7%
Generator	9,917	1,343	35	1,310	22	63%	13	37%	0	0%
Generator Maintenance	1,940	2,578	6	2,474	3	50%	3	50%	0	0%
Generator Repair	41	4,890	1	3,492	0	0%	1	100%	0	0%
Geochemist	6	5,270	0	4,057	0	0%	0	0%	0	0%
Geographer	12	5,191	0	4,057	0	0%	0	0%	0	0%
Geologist	629	3,470	1	3,492	0	0%	1	100%	0	0%
Geologist Equipment	4	5,316	0	4,057	0	0%	0	0%	0	0%
Geophysical Equipment	23	5,061	0	4,057	0	0%	0	0%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>CmpIs Settled</b>	<b>%</b>	<b>CmpIs Not Settled</b>	<b>%</b>	<b>CmpIs Unable To Pursue</b>	<b>%</b>
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Geophysicist	307	3,963	0	4,057	0	0%	0	0%	0	0%
Geotechnical Engineering	2,167	2,493	0	4,057	0	0%	0	0%	0	0%
Geothermal Drilling	475	3,691	1	3,492	1	100%	0	0%	0	0%
Geothermal Heat Pump	8,494	1,447	22	1,601	17	77%	4	18%	1	5%
Gift Baskets	18,515	935	174	524	69	40%	104	60%	1	1%
Gift Boxes	365	3,858	9	2,197	2	22%	7	78%	0	0%
Gift Cards	50,557	468	220	429	196	89%	21	10%	3	1%
Gift Shop	48,609	488	308	348	188	61%	112	36%	8	3%
Gift Wrap	1,482	2,806	3	2,925	0	0%	3	100%	0	0%
Gift Wrapping	77	4,656	0	4,057	0	0%	0	0%	0	0%
Girdles	4,072	2,021	35	1,310	4	11%	30	86%	1	3%
Girls Apparel	1,203	2,970	32	1,361	9	28%	23	72%	0	0%
Glace Fruit	14	5,164	0	4,057	0	0%	0	0%	0	0%
Glass Balls	4	5,316	0	4,057	0	0%	0	0%	0	0%
Glass Block	8,360	1,457	5	2,596	5	100%	0	0%	0	0%
Glass Blower	1,140	3,021	3	2,925	0	0%	3	100%	0	0%
Glass Board Up Service	1,966	2,571	2	3,153	1	50%	1	50%	0	0%
Glass Coating	11,949	1,232	29	1,417	14	48%	14	48%	1	3%
Glass Coating and Tinting Materials	229	4,139	0	4,057	0	0%	0	0%	0	0%
Glass Coating Machinery	15	5,148	0	4,057	0	0%	0	0%	0	0%
Glass Company	8,813	1,416	29	1,417	15	52%	14	48%	0	0%
Glass Cutting	321	3,929	0	4,057	0	0%	0	0%	0	0%
Glass Engravers	259	4,070	3	2,925	2	67%	1	33%	0	0%
Glass Printer	236	4,125	1	3,492	0	0%	1	100%	0	0%
Glass Repair	15,692	1,048	68	947	33	49%	32	47%	3	4%
Glass Rods	47	4,835	0	4,057	0	0%	0	0%	0	0%
Glass Tinting	38	4,926	0	4,057	0	0%	0	0%	0	0%
Glassware	26,366	742	28	1,440	20	71%	6	21%	2	7%
Glassware Decorators	1,089	3,060	3	2,925	1	33%	2	67%	0	0%
Glassware Rental	8	5,243	0	4,057	0	0%	0	0%	0	0%
Glassware Wholesale	3,342	2,157	10	2,116	10	100%	0	0%	0	0%
Glazier	6,066	1,692	4	2,738	2	50%	2	50%	0	0%
Global Positioning Systems	14,918	1,075	106	732	96	91%	10	9%	0	0%
Glove Repair	50	4,812	0	4,057	0	0%	0	0%	0	0%
Gloves	508	3,647	2	3,153	2	100%	0	0%	0	0%
Gluten Free Food	316	3,947	9	2,197	0	0%	9	100%	0	0%
Go-Kart Manufacturers	49	4,818	0	4,057	0	0%	0	0%	0	0%
Go-Karts	3,172	2,196	28	1,440	24	86%	4	14%	0	0%
Gold Buyers	28,721	712	25	1,516	19	76%	6	24%	0	0%
Gold Leaf	19	5,101	0	4,057	0	0%	0	0%	0	0%
Gold Stamping	6	5,270	0	4,057	0	0%	0	0%	0	0%
Goldsmith	861	3,242	6	2,474	4	67%	2	33%	0	0%
Golf	22	5,073	1	3,492	1	100%	0	0%	0	0%
Golf Caddy	524	3,630	0	4,057	0	0%	0	0%	0	0%
Golf Carts	21,211	849	87	824	45	52%	41	47%	1	1%
Golf Course Architects	125	4,448	0	4,057	0	0%	0	0%	0	0%
Golf Course Construction	816	3,287	0	4,057	0	0%	0	0%	0	0%
Golf Course Equipment	2,125	2,506	8	2,276	8	100%	0	0%	0	0%
Golf Equipment	29,993	689	75	906	54	72%	20	27%	1	1%
Golf Equipment Manufacturers	2,345	2,426	8	2,276	7	88%	1	13%	0	0%
Golf Equipment Repair	287	4,004	1	3,492	0	0%	1	100%	0	0%
Golf Lessons	3,413	2,139	16	1,801	7	44%	7	44%	2	13%
Golf Supplies	2	5,376	0	4,057	0	0%	0	0%	0	0%
Golf Tour	752	3,341	4	2,738	2	50%	2	50%	0	0%
Golf Tournament	158	4,344	0	4,057	0	0%	0	0%	0	0%

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Gourmet Shop	5,131	1,828	18	1,725	10	56%	5	28%	3	17%
Government Auctions and Job Listing Services	2,198	2,483	14	1,875	7	50%	6	43%	1	7%
Government Contractors	7,755	1,513	73	915	69	95%	4	5%	0	0%
Government Employment Service	992	3,118	3	2,925	2	67%	1	33%	0	0%
Government Grant Services	18,879	916	28	1,440	5	18%	11	39%	12	43%
Government Loan Collection Agencies	1,952	2,575	14	1,875	7	50%	6	43%	1	7%
Government Offices	10,363	1,306	38	1,259	17	45%	17	45%	4	11%
GPS Rental	35	4,955	0	4,057	0	0%	0	0%	0	0%
Graduation	19	5,101	0	4,057	0	0%	0	0%	0	0%
Graffiti Removal	182	4,278	1	3,492	0	0%	1	100%	0	0%
Grain Brokers	151	4,364	0	4,057	0	0%	0	0%	0	0%
Grain Dealers	554	3,580	2	3,153	0	0%	2	100%	0	0%
Grain Drying	138	4,410	0	4,057	0	0%	0	0%	0	0%
Grain Elevator	876	3,227	0	4,057	0	0%	0	0%	0	0%
Grain Elevator Construction	678	3,425	0	4,057	0	0%	0	0%	0	0%
Grain Elevator Equipment	248	4,096	0	4,057	0	0%	0	0%	0	0%
Grain Exchange	32	4,974	0	4,057	0	0%	0	0%	0	0%
Grain Inspection	44	4,862	0	4,057	0	0%	0	0%	0	0%
Granite	73,414	346	182	509	116	64%	61	34%	5	3%
Granite Fabrication	52	4,795	0	4,057	0	0%	0	0%	0	0%
Granite Installation	78,463	324	168	536	97	58%	66	39%	5	3%
Grant Writing	4,644	1,908	12	1,988	6	50%	3	25%	3	25%
Grant, Scholarship and Financial Aid Finder Service	16,041	1,029	19	1,694	7	37%	6	32%	6	32%
Graphic Designer	58,872	412	111	708	49	44%	48	43%	14	13%
Graphic Printing	146,176	193	146	599	84	58%	61	42%	1	1%
Graphics Computer	3,349	2,156	20	1,650	7	35%	12	60%	1	5%
Grass Trimmers	35	4,955	0	4,057	0	0%	0	0%	0	0%
Grating	135	4,422	1	3,492	1	100%	0	0%	0	0%
Gravel	17	5,124	0	4,057	0	0%	0	0%	0	0%
Grease Pumping	532	3,615	0	4,057	0	0%	0	0%	0	0%
Grease Seals	187	4,262	0	4,057	0	0%	0	0%	0	0%
Grease Trap	1,850	2,630	2	3,153	0	0%	2	100%	0	0%
Green Contractors	27,236	732	63	996	36	57%	26	41%	1	2%
Green Products	13	5,182	0	4,057	0	0%	0	0%	0	0%
Greenhouse	3,937	2,044	6	2,474	1	17%	3	50%	2	33%
Greenhouse Builder	831	3,273	2	3,153	1	50%	1	50%	0	0%
Greenhouse Equipment	2,406	2,411	9	2,197	8	89%	1	11%	0	0%
Greeting Card Manufacturers	249	4,091	1	3,492	1	100%	0	0%	0	0%
Greeting Card Store	7,255	1,551	34	1,330	19	56%	15	44%	0	0%
Grill Cleaning	288	3,999	2	3,153	0	0%	2	100%	0	0%
Grinding Machine	289	3,995	0	4,057	0	0%	0	0%	0	0%
Grinding Wheel	58	4,757	1	3,492	0	0%	1	100%	0	0%
Grinding Wheel Dresser	55	4,775	1	3,492	1	100%	0	0%	0	0%
Grocery Store	75,570	339	908	151	691	76%	212	23%	5	1%
Grommet	32	4,974	0	4,057	0	0%	0	0%	0	0%
Grounds Maintenance	2,281	2,452	0	4,057	0	0%	0	0%	0	0%
Group Home	4,365	1,954	4	2,738	2	50%	2	50%	0	0%
Grout Repair	7,469	1,533	23	1,568	12	52%	11	48%	0	0%
Grouting Compounds	531	3,617	1	3,492	1	100%	0	0%	0	0%
Guard Dogs	1,573	2,762	1	3,492	0	0%	1	100%	0	0%
Guardian Protection Services	5,067	1,839	3	2,925	2	67%	1	33%	0	0%
Guest Ranch	929	3,178	23	1,568	7	30%	16	70%	0	0%
Guide Advertising	4,282	1,973	25	1,516	14	56%	11	44%	0	0%
Guide Service	3,759	2,077	12	1,988	5	42%	7	58%	0	0%
Guitar	4,851	1,868	39	1,241	31	79%	8	21%	0	0%



**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Gum	40	4,899	0	4,057	0	0%	0	0%	0	0%
Gumming Service	1	5,406	0	4,057	0	0%	0	0%	0	0%
Gun Dealers	82,419	312	385	302	247	64%	130	34%	8	2%
Gun Equipment	11,292	1,263	68	947	23	34%	44	65%	1	1%
Gun Safes	922	3,185	3	2,925	3	100%	0	0%	0	0%
Gun Safety	38,348	580	53	1,086	43	81%	9	17%	1	2%
Gunsmiths	87,095	297	420	276	288	69%	129	31%	3	1%
Gutter Cleaning	22,644	814	29	1,417	17	59%	11	38%	1	3%
Gutter Guards	17,536	970	80	870	77	96%	2	3%	1	1%
Gutters	240,021	101	342	323	252	74%	74	22%	16	5%
Gutters Contractors	47,286	497	132	640	66	50%	64	48%	2	2%
Gymnasium	50,315	473	523	232	329	63%	187	36%	7	1%
Gymnasium Equipment	5,564	1,762	19	1,694	13	68%	6	32%	0	0%
Gymnastics	45	4,851	0	4,057	0	0%	0	0%	0	0%
Gymnastics Classes	15,390	1,058	58	1,034	32	55%	26	45%	0	0%
Gymnastics Equipment	3,617	2,105	3	2,925	1	33%	2	67%	0	0%
Gypsum	105	4,537	0	4,057	0	0%	0	0%	0	0%
Hail Repair	3,916	2,047	7	2,378	1	14%	5	71%	1	14%
Hair Care	48	4,825	1	3,492	1	100%	0	0%	0	0%
Hair Curlers	110	4,510	2	3,153	1	50%	1	50%	0	0%
Hair Nets	18	5,112	0	4,057	0	0%	0	0%	0	0%
Hair Ornaments	1,291	2,913	31	1,383	25	81%	5	16%	1	3%
Hair Pieces	12	5,191	1	3,492	0	0%	1	100%	0	0%
Hair Products	48,842	484	406	285	232	57%	169	42%	5	1%
Hair Removal Equipment	267	4,052	2	3,153	1	50%	1	50%	0	0%
Hair Replacement	39,855	561	89	812	73	82%	14	16%	2	2%
Hair Styling	22,076	826	263	381	142	54%	120	46%	1	0%
Hair Weave	23,164	801	111	708	41	37%	68	61%	2	2%
Halloween Decorations	680	3,421	9	2,197	4	44%	5	56%	0	0%
Halls	2,762	2,308	11	2,044	5	45%	6	55%	0	0%
Hammock	95	4,581	1	3,492	1	100%	0	0%	0	0%
Hamper Wholesale	2	5,376	0	4,057	0	0%	0	0%	0	0%
Hand Dryers	702	3,393	0	4,057	0	0%	0	0%	0	0%
Hand Painting	2,891	2,273	11	2,044	3	27%	7	64%	1	9%
Hand Tools	15,711	1,046	84	845	62	74%	21	25%	1	1%
Handbag Manufacturers	444	3,743	1	3,492	0	0%	1	100%	0	0%
Handbag Repair	80	4,643	0	4,057	0	0%	0	0%	0	0%
Handkerchiefs	5	5,290	0	4,057	0	0%	0	0%	0	0%
Handle Manufacturers	130	4,435	0	4,057	0	0%	0	0%	0	0%
Handmade Art	618	3,488	5	2,596	3	60%	1	20%	1	20%
Handwriting Analysis	184	4,273	0	4,057	0	0%	0	0%	0	0%
Handwriting Expert	501	3,657	6	2,474	1	17%	4	67%	1	17%
Handyman	503,148	47	859	160	327	38%	484	56%	48	6%
Hang Gliding	515	3,640	0	4,057	0	0%	0	0%	0	0%
Hardscaping	16,828	1,000	27	1,466	17	63%	10	37%	0	0%
Hardware	53	4,788	4	2,738	2	50%	1	25%	1	25%
Hardware and Tools	67	4,702	8	2,276	7	88%	1	13%	0	0%
Hardware Consultants	953	3,158	4	2,738	4	100%	0	0%	0	0%
Hardware Sales	44,255	521	272	374	200	74%	69	25%	3	1%
Hardwood Floor Contractors	99,135	271	109	717	65	60%	39	36%	5	5%
Hardwood Floor Maintenance	1,511	2,791	2	3,153	1	50%	1	50%	0	0%
Hardwood Floors	77,485	328	290	362	237	82%	53	18%	0	0%
Harness Assembly	762	3,330	1	3,492	1	100%	0	0%	0	0%
Hat Cleaning	109	4,521	0	4,057	0	0%	0	0%	0	0%
Hatchery	1,538	2,783	6	2,474	3	50%	3	50%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Hats	5,732	1,741	52	1,095	18	35%	32	62%	2	4%
Hauling Contractors	5,196	1,816	3	2,925	3	100%	0	0%	0	0%
Hawaiian Products	560	3,576	0	4,057	0	0%	0	0%	0	0%
Hay	1,161	3,004	1	3,492	1	100%	0	0%	0	0%
Hay Rides	40	4,899	0	4,057	0	0%	0	0%	0	0%
Hazardous Material Removal	1,880	2,609	2	3,153	2	100%	0	0%	0	0%
Hazardous Waste Services	13,360	1,155	142	607	139	98%	3	2%	0	0%
Headlight Restoration	973	3,145	4	2,738	1	25%	3	75%	0	0%
Health	343,401	72	1,649	88	1,155	70%	474	29%	20	1%
Health and Medical Products	74,797	340	241	405	112	46%	114	47%	15	6%
Health and Wellness	170,509	165	518	236	370	71%	133	26%	15	3%
Health Care	1,263	2,936	6	2,474	2	33%	4	67%	0	0%
Health Care Placement	3,862	2,057	5	2,596	3	60%	2	40%	0	0%
Health Care Referral	10,013	1,335	44	1,180	40	91%	4	9%	0	0%
Health Club	122,769	226	3,097	50	2,702	87%	371	12%	24	1%
Health Consultants	38,163	581	152	576	82	54%	62	41%	8	5%
Health Insurance	211,210	123	1,354	113	1,217	90%	129	10%	8	1%
Health Lamps	530	3,620	0	4,057	0	0%	0	0%	0	0%
Health Monitor	932	3,175	2	3,153	1	50%	0	0%	1	50%
Health Products	395,168	61	3,506	41	1,959	56%	1,411	40%	136	4%
Health Resorts	5,679	1,750	75	906	44	59%	31	41%	0	0%
Health Savings Administrators	14,117	1,114	57	1,046	56	98%	1	2%	0	0%
Healthcare Linen Services	296	3,980	0	4,057	0	0%	0	0%	0	0%
Healthcare Management	33,931	637	211	449	171	81%	39	18%	1	0%
Healthcare Staffing	13,393	1,150	25	1,516	17	68%	8	32%	0	0%
Hearing Aid Repair	393	3,814	4	2,738	1	25%	3	75%	0	0%
Hearing Assistive Devices	164,241	171	412	282	321	78%	84	20%	7	2%
Hearse	270	4,043	0	4,057	0	0%	0	0%	0	0%
Heat Exchanger	770	3,320	0	4,057	0	0%	0	0%	0	0%
Heat Pump	1,985	2,562	5	2,596	2	40%	3	60%	0	0%
Heat Recovery System	165	4,321	0	4,057	0	0%	0	0%	0	0%
Heat Seal Equipment	27	5,014	0	4,057	0	0%	0	0%	0	0%
Heat Sealing	71	4,683	0	4,057	0	0%	0	0%	0	0%
Heat Treating Equipment	151	4,364	0	4,057	0	0%	0	0%	0	0%
Heating and Air Conditioning	1,932,129	8	2,967	53	2,415	81%	502	17%	50	2%
Heating and Air Conditioning Filters	12,156	1,215	11	2,044	7	64%	4	36%	0	0%
Heating and Cooling Demolition	135	4,422	0	4,057	0	0%	0	0%	0	0%
Heating Contractors	232,195	110	300	357	238	79%	59	20%	3	1%
Heating Equipment	12,994	1,175	26	1,499	17	65%	9	35%	0	0%
Heating Supply	1,197	2,975	8	2,276	2	25%	6	75%	0	0%
Heating System Repair	13,387	1,152	37	1,275	30	81%	7	19%	0	0%
Heavy Duty Equipment Repair	3,888	2,052	11	2,044	10	91%	1	9%	0	0%
Heavy Equipment Towing	840	3,263	3	2,925	2	67%	1	33%	0	0%
Heavy Haul Trucking	32,153	658	27	1,466	11	41%	15	56%	1	4%
Helicopter	5	5,290	0	4,057	0	0%	0	0%	0	0%
Helicopter Charter	1	5,406	0	4,057	0	0%	0	0%	0	0%
Helicopter Parts	320	3,934	5	2,596	1	20%	4	80%	0	0%
Helicopter Rental	1,085	3,062	6	2,474	4	67%	2	33%	0	0%
Hematology	5	5,290	0	4,057	0	0%	0	0%	0	0%
Hemophilia Pharmacy	39	4,912	0	4,057	0	0%	0	0%	0	0%
Hemp Products	1,265	2,934	8	2,276	6	75%	2	25%	0	0%
Herbs	30,054	686	66	965	28	42%	36	55%	2	3%
Hides	179	4,284	0	4,057	0	0%	0	0%	0	0%
High Risk Behavior/Practices	42,162	535	484	255	48	10%	273	56%	163	34%
High Risk Free Trial Offers	165	4,321	90	809	82	91%	8	9%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Hinge	197	4,228	1	3,492	0	0%	1	100%	0	0%
Historical Places	255	4,076	2	3,153	2	100%	0	0%	0	0%
Historical Structure Preservation	1,228	2,957	3	2,925	3	100%	0	0%	0	0%
HMOs	33,883	639	259	385	219	85%	40	15%	0	0%
HOA	16,028	1,031	99	757	69	70%	30	30%	0	0%
HOA Attorney	1,856	2,626	10	2,116	5	50%	5	50%	0	0%
Hobbies	11	5,208	0	4,057	0	0%	0	0%	0	0%
Hockey Club	913	3,193	11	2,044	6	55%	5	45%	0	0%
Hog Farm	256	4,074	1	3,492	1	100%	0	0%	0	0%
Hoist	945	3,166	0	4,057	0	0%	0	0%	0	0%
Holding Company	15,637	1,050	130	643	119	92%	10	8%	1	1%
Holistic Health Practitioner	12,709	1,188	25	1,516	13	52%	11	44%	1	4%
Holistic Schools	2,117	2,510	1	3,492	0	0%	1	100%	0	0%
Home Accessories	58,703	413	2,389	66	2,132	89%	220	9%	37	2%
Home Accessories Online	5,536	1,767	96	776	42	44%	36	38%	18	19%
Home Additions	25,548	752	41	1,216	28	68%	13	32%	0	0%
Home Automation	12,113	1,220	15	1,843	11	73%	4	27%	0	0%
Home Based Business Marketing	50,453	470	197	483	189	96%	7	4%	1	1%
Home Brewing Supplies	1,905	2,591	5	2,596	5	100%	0	0%	0	0%
Home Builders	1,992,334	7	3,563	40	2,959	83%	577	16%	27	1%
Home Care	71,135	355	42	1,203	33	79%	8	19%	1	2%
Home Center	9,292	1,380	38	1,259	18	47%	18	47%	2	5%
Home Consultant	530	3,620	0	4,057	0	0%	0	0%	0	0%
Home Demo	677	3,429	2	3,153	2	100%	0	0%	0	0%
Home Design	27,965	721	77	892	34	44%	37	48%	6	8%
Home Electronics	171,323	163	2,020	77	1,851	92%	145	7%	24	1%
Home Elevator	2,313	2,440	1	3,492	0	0%	1	100%	0	0%
Home Furnishings	7,393	1,537	42	1,203	23	55%	16	38%	3	7%
Home Health Care	250,215	93	236	412	164	69%	67	28%	5	2%
Home Improvement	1,165,855	21	4,317	32	3,437	80%	811	19%	69	2%
Home Inspection	325,751	76	490	252	352	72%	132	27%	6	1%
Home Maintenance	132	4,431	0	4,057	0	0%	0	0%	0	0%
Home Management	374	3,848	1	3,492	1	100%	0	0%	0	0%
Home Party Planning	11,559	1,252	45	1,169	42	93%	1	2%	2	4%
Home Performance Contractor	9,168	1,387	34	1,330	15	44%	17	50%	2	6%
Home Renovation	265	4,057	0	4,057	0	0%	0	0%	0	0%
Home Renovation Inspection	662	3,445	3	2,925	1	33%	2	67%	0	0%
Home Repair	51,528	462	205	464	76	37%	117	57%	12	6%
Home Sales	3,921	2,045	4	2,738	2	50%	2	50%	0	0%
Home Schooling Materials	6,207	1,675	41	1,216	20	49%	21	51%	0	0%
Home Services	100	4,564	0	4,057	0	0%	0	0%	0	0%
Home Staging	6,585	1,632	7	2,378	7	100%	0	0%	0	0%
Home Study	22,675	812	19	1,694	8	42%	6	32%	5	26%
Home Theater Systems	33,256	647	54	1,075	28	52%	26	48%	0	0%
Home Warranty Plans	447,230	54	9,230	10	8,840	96%	351	4%	39	0%
Homeopath	11,391	1,257	4	2,738	4	100%	0	0%	0	0%
Homeowners Insurance	76,864	333	135	630	104	77%	30	22%	1	1%
Honey	2,074	2,528	2	3,153	0	0%	2	100%	0	0%
Honeycomb Material	157	4,350	0	4,057	0	0%	0	0%	0	0%
Honing Machine	80	4,643	0	4,057	0	0%	0	0%	0	0%
Hookah Bar	443	3,744	6	2,474	1	17%	5	83%	0	0%
Hops	22	5,073	0	4,057	0	0%	0	0%	0	0%
Hormone Replacement Therapy	16,706	1,004	25	1,516	20	80%	5	20%	0	0%
Horse Boarding	3,157	2,202	6	2,474	3	50%	3	50%	0	0%
Horse Breeding	3,057	2,232	6	2,474	3	50%	1	17%	2	33%

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Horse Carriage	1,019	3,102	3	2,925	3	100%	0	0%	0	0%
Horse Dealers	5,913	1,718	16	1,801	7	44%	9	56%	0	0%
Horse Equipment	4,192	1,993	24	1,548	13	54%	11	46%	0	0%
Horse Race Handicapping	278	4,025	1	3,492	0	0%	1	100%	0	0%
Horse Trailer	3,079	2,225	13	1,939	10	77%	3	23%	0	0%
Horse Trails	18	5,112	0	4,057	0	0%	0	0%	0	0%
Horse Training	5,103	1,835	7	2,378	2	29%	4	57%	1	14%
Horse Transport	2,053	2,535	6	2,474	5	83%	1	17%	0	0%
Horseback Riding	3,245	2,179	18	1,725	10	56%	8	44%	0	0%
Horseshoeing	671	3,436	1	3,492	1	100%	0	0%	0	0%
Horseshoeing Tools	388	3,830	1	3,492	1	100%	0	0%	0	0%
Horticultural Consultants	1,266	2,931	4	2,738	0	0%	4	100%	0	0%
Hose Couplings	746	3,347	1	3,492	1	100%	0	0%	0	0%
Hoses	758	3,336	0	4,057	0	0%	0	0%	0	0%
Hosiery	2,653	2,342	7	2,378	7	100%	0	0%	0	0%
Hosiery Manufacturers	717	3,372	2	3,153	1	50%	1	50%	0	0%
Hospice	16,906	995	7	2,378	4	57%	3	43%	0	0%
Hospital	134,723	205	2,059	74	1,674	81%	380	18%	5	0%
Hospital Consultants	4,766	1,886	40	1,229	28	70%	12	30%	0	0%
Hospital Equipment	2	5,376	0	4,057	0	0%	0	0%	0	0%
Hospital Supplies	143,173	197	870	158	721	83%	142	16%	7	1%
Hospitality	2,454	2,393	10	2,116	5	50%	5	50%	0	0%
Hostel	1,196	2,978	16	1,801	11	69%	4	25%	1	6%
Hot Tub Dealers	79,035	323	276	371	205	74%	66	24%	5	2%
Hot Tub Parts	11,352	1,259	55	1,062	41	75%	13	24%	1	2%
Hot Tub Rental	20,045	882	31	1,383	30	97%	1	3%	0	0%
Hot Tub Service and Repair	19,473	898	80	870	35	44%	45	56%	0	0%
Hot Tub Supplies	9	5,229	0	4,057	0	0%	0	0%	0	0%
Hot Tubs and Spas	4	5,316	0	4,057	0	0%	0	0%	0	0%
Hotel Consultants	717	3,372	13	1,939	7	54%	5	38%	1	8%
Hotel Management	2,998	2,247	34	1,330	22	65%	11	32%	1	3%
Hotel Products	1,296	2,908	39	1,241	18	46%	21	54%	0	0%
Hotel Reservation	65,349	383	1,281	117	1,217	95%	61	5%	3	0%
Hotel Supplies	819	3,283	3	2,925	3	100%	0	0%	0	0%
Hotels	178,718	155	7,168	17	4,931	69%	2,199	31%	38	1%
House Call	761	3,331	0	4,057	0	0%	0	0%	0	0%
House Cleaning	175,504	159	248	397	153	62%	82	33%	13	5%
House Cleaning Equipment	3,078	2,226	15	1,843	13	87%	2	13%	0	0%
House Leveling	28	5,005	1	3,492	0	0%	1	100%	0	0%
House Movers	17,786	959	45	1,169	17	38%	26	58%	2	4%
House Sitting	3,292	2,170	3	2,925	3	100%	0	0%	0	0%
Household Appliances	98	4,572	1	3,492	1	100%	0	0%	0	0%
Household Fans	4,020	2,032	55	1,062	51	93%	4	7%	0	0%
Household Garbage Disposal	2,279	2,456	30	1,398	16	53%	12	40%	2	7%
Household Waste Compactor	210	4,197	5	2,596	1	20%	4	80%	0	0%
Housewares	23,218	800	92	799	76	83%	14	15%	2	2%
Housing Authority	3,334	2,162	27	1,466	23	85%	4	15%	0	0%
Housing Consultants	4,741	1,893	39	1,241	21	54%	12	31%	6	15%
Hubcaps	1,095	3,053	4	2,738	3	75%	1	25%	0	0%
Human Factors	3,221	2,182	38	1,259	36	95%	2	5%	0	0%
Human Resources	22,310	819	38	1,259	29	76%	8	21%	1	3%
Human Service Organizations	6,386	1,654	7	2,378	4	57%	3	43%	0	0%
Humane Society	1,141	3,019	4	2,738	3	75%	1	25%	0	0%
Humidifier	361	3,866	4	2,738	3	75%	1	25%	0	0%
Hunting	44	4,862	0	4,057	0	0%	0	0%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	CmpIs Settled	%	CmpIs Not Settled	%	CmpIs Unable To Pursue	%
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Hunting Gear	59,385	410	141	610	79	56%	60	43%	2	1%
Hunting Guide	139	4,406	0	4,057	0	0%	0	0%	0	0%
Hybrid Car Dealers	975	3,142	17	1,758	14	82%	3	18%	0	0%
Hydraulic Cylinder	1,839	2,635	1	3,492	1	100%	0	0%	0	0%
Hydraulic Equipment	6,978	1,582	18	1,725	2	11%	15	83%	1	6%
Hydraulic Equipment Repair	3,875	2,053	9	2,197	4	44%	5	56%	0	0%
Hydraulic Supplies	12	5,191	0	4,057	0	0%	0	0%	0	0%
Hydraulic Tools	198	4,222	0	4,057	0	0%	0	0%	0	0%
Hydrologist	267	4,052	0	4,057	0	0%	0	0%	0	0%
Hydronic Heating	617	3,489	3	2,925	0	0%	3	100%	0	0%
Hydroponics Equipment	5,216	1,814	16	1,801	12	75%	3	19%	1	6%
Hydroponics Supplies	8	5,243	0	4,057	0	0%	0	0%	0	0%
Hydroseeding	2,532	2,371	4	2,738	1	25%	3	75%	0	0%
Hydrostatic Testing	49	4,818	0	4,057	0	0%	0	0%	0	0%
Hygiene Products	5	5,290	0	4,057	0	0%	0	0%	0	0%
Hygrometer	22	5,073	0	4,057	0	0%	0	0%	0	0%
Hyperbaric Chamber	240	4,117	0	4,057	0	0%	0	0%	0	0%
Hypnotherapists	19,777	891	48	1,129	31	65%	7	15%	10	21%
Ice	2,541	2,369	7	2,378	3	43%	4	57%	0	0%
Ice Cream	16	5,137	1	3,492	1	100%	0	0%	0	0%
Ice Cream Cone Distributors	254	4,081	0	4,057	0	0%	0	0%	0	0%
Ice Cream Freezer	238	4,121	3	2,925	0	0%	3	100%	0	0%
Ice Cream Manufacturers Supplies	57	4,764	0	4,057	0	0%	0	0%	0	0%
Ice Cream Manufacturing Equipment	686	3,413	3	2,925	0	0%	3	100%	0	0%
Ice Cream Mix	423	3,779	0	4,057	0	0%	0	0%	0	0%
Ice Crushers	14	5,164	0	4,057	0	0%	0	0%	0	0%
Ice Machine Repair	536	3,611	0	4,057	0	0%	0	0%	0	0%
Ice Making Machine	1,847	2,632	4	2,738	1	25%	3	75%	0	0%
Ice Melting Equipment	310	3,958	1	3,492	1	100%	0	0%	0	0%
Ice Sculptures	114	4,489	0	4,057	0	0%	0	0%	0	0%
Ice Substitutes	23	5,061	0	4,057	0	0%	0	0%	0	0%
Identification Bureau	249	4,091	0	4,057	0	0%	0	0%	0	0%
Identification Card Service	4,826	1,871	7	2,378	5	71%	2	29%	0	0%
Identification Equipment	2,323	2,436	14	1,875	1	7%	13	93%	0	0%
Identity Theft Protection	78,374	326	122	666	113	93%	9	7%	0	0%
Immigration Consultant	16,676	1,005	52	1,095	43	83%	9	17%	0	0%
Immigration Lawyer	17,845	957	27	1,466	20	74%	7	26%	0	0%
Import Services	1,019	3,102	3	2,925	2	67%	1	33%	0	0%
Imported Car Dealers	16,240	1,022	149	589	118	79%	31	21%	0	0%
Importers	12,848	1,183	34	1,330	15	44%	18	53%	1	3%
Impregnating	587	3,535	0	4,057	0	0%	0	0%	0	0%
Imprinting	941	3,167	0	4,057	0	0%	0	0%	0	0%
In Floor Heating	318	3,943	0	4,057	0	0%	0	0%	0	0%
In Home Child Care	6,691	1,620	15	1,843	8	53%	6	40%	1	7%
Incense	1,733	2,682	26	1,499	12	46%	14	54%	0	0%
Incentive Programs	18,307	944	82	858	70	85%	11	13%	1	1%
Incinerator	40	4,899	0	4,057	0	0%	0	0%	0	0%
Incinerator Parts	6	5,270	0	4,057	0	0%	0	0%	0	0%
Incorporation	83,888	308	57	1,046	50	88%	7	12%	0	0%
Indexing Service	38	4,926	0	4,057	0	0%	0	0%	0	0%
Indian Products	1,731	2,686	17	1,758	2	12%	15	88%	0	0%
Individual Counselors	23	5,061	0	4,057	0	0%	0	0%	0	0%
Indoor Advertising	1,554	2,776	2	3,153	2	100%	0	0%	0	0%
Indoor Sky Diving	140	4,402	1	3,492	0	0%	1	100%	0	0%
Induction Heating	256	4,074	0	4,057	0	0%	0	0%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Industrial	2	5,376	0	4,057	0	0%	0	0%	0	0%
Industrial Ceramics	304	3,970	0	4,057	0	0%	0	0%	0	0%
Industrial Cleaning Chemicals	4,758	1,888	12	1,988	7	58%	5	42%	0	0%
Industrial Closures	198	4,222	2	3,153	2	100%	0	0%	0	0%
Industrial Consultants	2,207	2,481	1	3,492	1	100%	0	0%	0	0%
Industrial Contractors	7,180	1,554	10	2,116	3	30%	7	70%	0	0%
Industrial Crystals	81	4,639	2	3,153	1	50%	1	50%	0	0%
Industrial Design	4,230	1,987	8	2,276	1	13%	6	75%	1	13%
Industrial Development	1,151	3,008	3	2,925	2	67%	1	33%	0	0%
Industrial Diamond	112	4,497	0	4,057	0	0%	0	0%	0	0%
Industrial Doors	162	4,334	1	3,492	0	0%	1	100%	0	0%
Industrial Dryer	102	4,555	0	4,057	0	0%	0	0%	0	0%
Industrial Dye	29	4,995	0	4,057	0	0%	0	0%	0	0%
Industrial Equipment	333	3,911	0	4,057	0	0%	0	0%	0	0%
Industrial Fans	1,253	2,942	4	2,738	2	50%	2	50%	0	0%
Industrial Fasteners	5,773	1,735	4	2,738	1	25%	3	75%	0	0%
Industrial Feeders	274	4,035	1	3,492	1	100%	0	0%	0	0%
Industrial Floors	5,177	1,818	9	2,197	5	56%	4	44%	0	0%
Industrial Furnace	1,172	2,995	2	3,153	0	0%	2	100%	0	0%
Industrial Glass Beads	46	4,842	0	4,057	0	0%	0	0%	0	0%
Industrial Hygiene Consultants	1,303	2,906	1	3,492	0	0%	1	100%	0	0%
Industrial Manufacturers	15,167	1,063	75	906	71	95%	4	5%	0	0%
Industrial Medicine	362	3,863	0	4,057	0	0%	0	0%	0	0%
Industrial Oil	827	3,276	1	3,492	0	0%	1	100%	0	0%
Industrial Oven	291	3,989	2	3,153	1	50%	1	50%	0	0%
Industrial Painting	1,408	2,849	2	3,153	1	50%	1	50%	0	0%
Industrial Power Processing	836	3,266	0	4,057	0	0%	0	0%	0	0%
Industrial Property Management	36,341	607	203	467	159	78%	42	21%	2	1%
Industrial Radiography	1,197	2,975	12	1,988	2	17%	10	83%	0	0%
Industrial Real Estate	403	3,802	2	3,153	0	0%	2	100%	0	0%
Industrial Recycling	13,940	1,125	106	732	63	59%	34	32%	9	8%
Industrial Rustproofing	151	4,364	0	4,057	0	0%	0	0%	0	0%
Industrial Sewing Machine	604	3,505	2	3,153	2	100%	0	0%	0	0%
Industrial Steam Cleaning	1,948	2,576	6	2,474	4	67%	2	33%	0	0%
Industrial Supply	85,234	303	157	562	120	76%	34	22%	3	2%
Industrial Tape	356	3,871	0	4,057	0	0%	0	0%	0	0%
Industrial Trucks	4,927	1,858	28	1,440	19	68%	9	32%	0	0%
Industrial Ultrasound	1,169	2,997	2	3,153	1	50%	1	50%	0	0%
Industrial Vacuum Cleaners	419	3,785	0	4,057	0	0%	0	0%	0	0%
Industrial Vibrators	51	4,802	0	4,057	0	0%	0	0%	0	0%
Industrial Washing Machine	67	4,702	1	3,492	0	0%	1	100%	0	0%
Industrial Waste Compactor	884	3,219	1	3,492	0	0%	1	100%	0	0%
Infant Child Care	1,493	2,799	3	2,925	2	67%	1	33%	0	0%
Infertility	5,591	1,759	23	1,568	18	78%	5	22%	0	0%
Infomercial	1,744	2,675	12	1,988	10	83%	2	17%	0	0%
Information Bureaus	114,578	240	1,741	80	1,590	91%	126	7%	25	1%
Information Processing	11,816	1,245	21	1,619	13	62%	7	33%	1	5%
Information Technology Services	216,360	121	682	198	402	59%	260	38%	20	3%
Infrared Equipment	718	3,370	0	4,057	0	0%	0	0%	0	0%
Infrared Inspection	431	3,769	0	4,057	0	0%	0	0%	0	0%
Infrared Thermography	319	3,942	9	2,197	8	89%	1	11%	0	0%
Infusion Services	539	3,603	0	4,057	0	0%	0	0%	0	0%
Ink Cartridge Refill	20,530	866	165	540	145	88%	20	12%	0	0%
Ink Manufacturers Materials	802	3,298	4	2,738	0	0%	4	100%	0	0%
Innovation	2	5,376	0	4,057	0	0%	0	0%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Insect Control Devices	1,273	2,927	2	3,153	2	100%	0	0%	0	0%
Insecticide	1,247	2,945	6	2,474	1	17%	5	83%	0	0%
Inspection	112	4,497	0	4,057	0	0%	0	0%	0	0%
Inspection Devices Industrial	1,396	2,857	1	3,492	0	0%	1	100%	0	0%
Institutional Library	71	4,683	0	4,057	0	0%	0	0%	0	0%
Instrument Cases	819	3,283	4	2,738	3	75%	0	0%	1	25%
Instrument Lessons	14,953	1,073	59	1,023	37	63%	21	36%	1	2%
Insulated Panels	272	4,040	0	4,057	0	0%	0	0%	0	0%
Insulation Contractors	155,396	184	165	540	125	76%	34	21%	6	4%
Insulation Materials	7,682	1,518	21	1,619	13	62%	8	38%	0	0%
Insulation Removal	395	3,812	1	3,492	1	100%	0	0%	0	0%
Insulation Supplies	2,643	2,345	7	2,378	6	86%	1	14%	0	0%
Insurance	22,265	820	143	605	142	99%	1	1%	0	0%
Insurance Adjuster Training	688	3,410	1	3,492	1	100%	0	0%	0	0%
Insurance Agency	237,870	103	512	240	415	81%	93	18%	4	1%
Insurance Agent	33,708	640	77	892	48	62%	27	35%	2	3%
Insurance Claims Processing	54,036	446	306	349	257	84%	37	12%	12	4%
Insurance Companies	1,804,150	10	9,227	11	8,831	96%	367	4%	29	0%
Insurance Consultant	53,556	451	67	960	55	82%	12	18%	0	0%
Insurance Inspection	4,321	1,962	1	3,492	0	0%	1	100%	0	0%
Insurance Lawyer	7,885	1,495	38	1,259	36	95%	2	5%	0	0%
Insurance Rating Bureau	1,645	2,726	4	2,738	4	100%	0	0%	0	0%
Insurance Services Office	479,051	50	1,736	81	1,543	89%	159	9%	34	2%
Insurance Software	886	3,217	7	2,378	3	43%	4	57%	0	0%
Insured Property Replacement Service	8,074	1,482	155	571	155	100%	0	0%	0	0%
Intellectual Property Lawyer	1,899	2,594	0	4,057	0	0%	0	0%	0	0%
Interactive Media	5,490	1,779	326	330	319	98%	7	2%	0	0%
Intercom Systems	864	3,238	2	3,153	0	0%	2	100%	0	0%
Interior Contractors	5,433	1,787	3	2,925	2	67%	1	33%	0	0%
Interior Design Plants and Maintenance	3,086	2,221	3	2,925	2	67%	1	33%	0	0%
Interior Designer	74,599	342	122	666	62	51%	58	48%	2	2%
Interior Designer Supplies	4,509	1,932	18	1,725	11	61%	6	33%	1	6%
Interior Finishing	2,386	2,414	2	3,153	0	0%	2	100%	0	0%
Interlock Device	9,558	1,365	65	978	55	85%	10	15%	0	0%
Interlocking Pavers	26,102	744	57	1,046	31	54%	25	44%	1	2%
Internal Medicine	10,714	1,290	70	932	48	69%	21	30%	1	1%
International Mailing Services	4,352	1,956	29	1,417	21	72%	8	28%	0	0%
International Movers	10,308	1,311	51	1,105	27	53%	15	29%	9	18%
International Trade Consultant	3,133	2,210	3	2,925	1	33%	2	67%	0	0%
Internet Café	1,650	2,725	3	2,925	1	33%	2	67%	0	0%
Internet Marketing Services	642,128	35	1,483	103	1,246	84%	206	14%	31	2%
Internet Providers	35,408	616	669	202	554	83%	114	17%	1	0%
Internet Service	664,184	33	5,392	24	4,748	88%	592	11%	52	1%
Interpreters	77	4,656	0	4,057	0	0%	0	0%	0	0%
Inventor	7,279	1,547	18	1,725	14	78%	4	22%	0	0%
Inventory Services	5,040	1,844	4	2,738	4	100%	0	0%	0	0%
Investigator	120,401	229	146	599	98	67%	36	25%	12	8%
Investment Advisory Services	131,062	209	137	623	75	55%	52	38%	10	7%
Investment Casting	235	4,129	3	2,925	1	33%	2	67%	0	0%
Investment Management	39,793	563	96	776	50	52%	44	46%	2	2%
Investment Security	70,097	360	334	325	314	94%	18	5%	2	1%
Investment Seminars	13,212	1,165	13	1,939	6	46%	7	54%	0	0%
Invitations	5,122	1,830	16	1,801	9	56%	7	44%	0	0%
iPod Sales	224	4,160	3	2,925	0	0%	3	100%	0	0%
Iron	1,165	2,999	6	2,474	2	33%	4	67%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Iron Works	20,667	862	66	965	30	45%	34	52%	2	3%
Ironing Board	26	5,026	0	4,057	0	0%	0	0%	0	0%
Irrigation	443	3,744	1	3,492	0	0%	1	100%	0	0%
Irrigation Consultants	8,906	1,410	8	2,276	5	63%	3	38%	0	0%
Irrigation Design	12,018	1,228	29	1,417	11	38%	15	52%	3	10%
Irrigation Equipment	56,274	430	98	765	63	64%	18	18%	17	17%
Irrigation Installation	89	4,604	0	4,057	0	0%	0	0%	0	0%
Irrigation Repair	7,872	1,498	27	1,466	16	59%	10	37%	1	4%
Italian Food	746	3,347	3	2,925	3	100%	0	0%	0	0%
Itinerant Bulk Meat	14,354	1,105	39	1,241	18	46%	19	49%	2	5%
Ivory Products	17	5,124	0	4,057	0	0%	0	0%	0	0%
Jack Repair	46	4,842	0	4,057	0	0%	0	0%	0	0%
Jacks	240	4,117	0	4,057	0	0%	0	0%	0	0%
Jade Products	10	5,220	0	4,057	0	0%	0	0%	0	0%
Jail Equipment	69	4,695	0	4,057	0	0%	0	0%	0	0%
Jalousie	17	5,124	0	4,057	0	0%	0	0%	0	0%
Jams	436	3,754	4	2,738	3	75%	1	25%	0	0%
Janitor Service	176,329	158	134	634	67	50%	61	46%	6	4%
Janitor Supplies	11,035	1,276	20	1,650	16	80%	4	20%	0	0%
Japanese Food	391	3,818	2	3,153	2	100%	0	0%	0	0%
Jeans	935	3,171	4	2,738	0	0%	4	100%	0	0%
Jet Ski	4,434	1,941	25	1,516	18	72%	7	28%	0	0%
Jewelry Advisory Service	468	3,699	1	3,492	1	100%	0	0%	0	0%
Jewelry Appraisal	4,575	1,923	15	1,843	6	40%	9	60%	0	0%
Jewelry Buyers	21,396	841	15	1,843	5	33%	10	67%	0	0%
Jewelry Casting	1,001	3,111	2	3,153	1	50%	1	50%	0	0%
Jewelry Designers	56,182	432	172	527	89	52%	74	43%	9	5%
Jewelry Engraver	575	3,551	3	2,925	1	33%	2	67%	0	0%
Jewelry Findings	3,738	2,082	19	1,694	10	53%	7	37%	2	11%
Jewelry Manufacturers	42,293	533	48	1,129	25	52%	22	46%	1	2%
Jewelry Polishing	586	3,537	1	3,492	1	100%	0	0%	0	0%
Jewelry Repair	12,292	1,209	64	988	33	52%	31	48%	0	0%
Jewelry Stores	584,975	38	2,771	56	1,937	70%	808	29%	26	1%
Jewelry Supplies	3,088	2,220	9	2,197	7	78%	2	22%	0	0%
Jigs and Fixture Components	29	4,995	0	4,057	0	0%	0	0%	0	0%
Jigs and Fixtures	42	4,883	0	4,057	0	0%	0	0%	0	0%
Job Listing Service	268,603	87	178	519	143	80%	35	20%	0	0%
Job Lot Merchandise	1	5,406	0	4,057	0	0%	0	0%	0	0%
Jokes	252	4,087	2	3,153	1	50%	1	50%	0	0%
Judgment Recovery	6,344	1,657	7	2,378	2	29%	5	71%	0	0%
Juice	1,978	2,564	10	2,116	4	40%	6	60%	0	0%
Juicers	594	3,524	3	2,925	3	100%	0	0%	0	0%
Juke Box	988	3,123	2	3,153	1	50%	1	50%	0	0%
Jumping Balloons	1,227	2,958	10	2,116	1	10%	9	90%	0	0%
Junk Dealers	4,285	1,972	6	2,474	2	33%	4	67%	0	0%
Junk Removal	22,687	811	36	1,296	19	53%	16	44%	1	3%
Juvenile Attorney	178	4,288	1	3,492	1	100%	0	0%	0	0%
Karaoke	1,501	2,792	6	2,474	3	50%	3	50%	0	0%
Kayak Lessons	421	3,783	5	2,596	1	20%	3	60%	1	20%
Kennel Supplies	876	3,227	6	2,474	6	100%	0	0%	0	0%
Kerosene	71	4,683	1	3,492	1	100%	0	0%	0	0%
Key Control Systems	2,244	2,466	28	1,440	19	68%	8	29%	1	4%
Key Duplication	2,078	2,525	4	2,738	2	50%	2	50%	0	0%
Key Holder	104	4,544	0	4,057	0	0%	0	0%	0	0%
Keys	1	5,406	0	4,057	0	0%	0	0%	0	0%



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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Kickboxing	1,817	2,642	28	1,440	11	39%	17	61%	0	0%
Kiln	277	4,028	0	4,057	0	0%	0	0%	0	0%
Kindergarten	20,097	881	48	1,129	31	65%	17	35%	0	0%
Kitchen	214	4,185	0	4,057	0	0%	0	0%	0	0%
Kitchen Accessories	24,667	770	158	561	54	34%	104	66%	0	0%
Kitchen Cabinet Refacing	11,942	1,233	11	2,044	10	91%	1	9%	0	0%
Kitchen Cabinets	7,750	1,514	23	1,568	9	39%	14	61%	0	0%
Kitchen Cabinets and Equipment	52,777	454	103	748	73	71%	30	29%	0	0%
Kitchen Design	24,225	780	98	765	51	52%	44	45%	3	3%
Kitchen Remodel	57,965	417	87	824	56	64%	28	32%	3	3%
Kite	321	3,929	1	3,492	1	100%	0	0%	0	0%
Kiteboarding	75	4,668	0	4,057	0	0%	0	0%	0	0%
Knife Sharpening	1,383	2,865	1	3,492	1	100%	0	0%	0	0%
Knit Fabric	81	4,639	1	3,492	0	0%	1	100%	0	0%
Knit Goods	721	3,366	3	2,925	2	67%	1	33%	0	0%
Knit Goods Manufacturer	211	4,194	1	3,492	1	100%	0	0%	0	0%
Knitting Classes	185	4,269	0	4,057	0	0%	0	0%	0	0%
Knitting Machine	117	4,477	1	3,492	1	100%	0	0%	0	0%
Knobs	4,242	1,986	9	2,197	9	100%	0	0%	0	0%
Kosher Food	343	3,895	1	3,492	1	100%	0	0%	0	0%
Lab	1	5,406	0	4,057	0	0%	0	0%	0	0%
Lab Equipment	7,323	1,543	9	2,197	1	11%	8	89%	0	0%
Labeling	5,741	1,740	13	1,939	11	85%	2	15%	0	0%
Labeling Equipment	681	3,419	0	4,057	0	0%	0	0%	0	0%
Labels	337	3,906	0	4,057	0	0%	0	0%	0	0%
Labor Contractor	2,257	2,462	1	3,492	0	0%	1	100%	0	0%
Labor Organizations	2,878	2,277	8	2,276	3	38%	5	63%	0	0%
Labor Posters	18,369	941	96	776	93	97%	1	1%	2	2%
Labor Relations Consultant	609	3,498	0	4,057	0	0%	0	0%	0	0%
Laboratory Research	22,228	822	65	978	53	82%	11	17%	1	2%
Laboratory Testing	207,015	126	93	790	56	60%	37	40%	0	0%
Laces	42	4,883	1	3,492	1	100%	0	0%	0	0%
Lacquer Manufacturers	54	4,783	0	4,057	0	0%	0	0%	0	0%
Ladder	725	3,361	3	2,925	1	33%	2	67%	0	0%
Ladder Rental	11	5,208	0	4,057	0	0%	0	0%	0	0%
Laminate Floor	2,057	2,533	4	2,738	3	75%	1	25%	0	0%
Laminated Structural Products	228	4,144	0	4,057	0	0%	0	0%	0	0%
Laminating Machine	1,491	2,802	6	2,474	5	83%	1	17%	0	0%
Laminating Supplies	4	5,316	0	4,057	0	0%	0	0%	0	0%
Lamp Repair	193	4,243	0	4,057	0	0%	0	0%	0	0%
Lamp Shade Cleaning	31	4,981	0	4,057	0	0%	0	0%	0	0%
Lamp Shade Covers	78	4,652	0	4,057	0	0%	0	0%	0	0%
Lamp Shade Frames	406	3,798	2	3,153	2	100%	0	0%	0	0%
Lamp Shades	2,750	2,315	4	2,738	1	25%	3	75%	0	0%
Lamp Supplies	590	3,532	4	2,738	3	75%	1	25%	0	0%
Lamps	36	4,946	2	3,153	2	100%	0	0%	0	0%
Land Clearing	18,375	940	17	1,758	8	47%	9	53%	0	0%
Land for Sale	25,625	751	34	1,330	21	62%	12	35%	1	3%
Land Leveling	87	4,615	0	4,057	0	0%	0	0%	0	0%
Land rental	283	4,012	2	3,153	1	50%	1	50%	0	0%
Land Surveyor	80,362	318	93	790	56	60%	34	37%	3	3%
Landlord Tenant Lawyer	2,262	2,461	1	3,492	0	0%	0	0%	1	100%
Landscape Architect	50,762	466	67	960	32	48%	33	49%	2	3%
Landscape Contractors	1,217,116	18	1,856	79	916	49%	875	47%	65	4%
Landscape Design	90,645	291	152	576	87	57%	54	36%	11	7%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Landscape Lighting	11,015	1,277	19	1,694	8	42%	11	58%	0	0%
Landscape Maintenance	122,804	225	222	426	91	41%	125	56%	6	3%
Landscape Supply	23,548	795	49	1,118	31	63%	18	37%	0	0%
Landscaping Clean Up	15,356	1,059	134	634	39	29%	86	64%	9	7%
Language School	8,481	1,448	15	1,843	10	67%	4	27%	1	7%
Language Training Aids	4,019	2,033	27	1,466	22	81%	5	19%	0	0%
Lanyards	105	4,537	0	4,057	0	0%	0	0%	0	0%
Lapel Pins	2,584	2,355	12	1,988	10	83%	2	17%	0	0%
Lapidary	93	4,589	0	4,057	0	0%	0	0%	0	0%
Lapidary Equipment	222	4,165	6	2,474	2	33%	4	67%	0	0%
Laser	11,929	1,234	27	1,466	19	70%	7	26%	1	4%
Laser Cosmetic Services	21,255	847	108	723	63	58%	38	35%	7	6%
Laser Eye Surgery	21,951	830	30	1,398	19	63%	6	20%	5	17%
Laser Hair Removal	26,536	738	203	467	118	58%	54	27%	31	15%
Laser Therapy	4,027	2,030	3	2,925	1	33%	2	67%	0	0%
Lasik Eye Surgery	4,398	1,947	13	1,939	9	69%	4	31%	0	0%
Latex	382	3,840	1	3,492	0	0%	1	100%	0	0%
Latex Liquids	24	5,046	0	4,057	0	0%	0	0%	0	0%
Lath	73	4,675	0	4,057	0	0%	0	0%	0	0%
Lathes	423	3,779	2	3,153	1	50%	1	50%	0	0%
Lathing Contractors	623	3,479	0	4,057	0	0%	0	0%	0	0%
Laundry	7,053	1,573	149	589	62	42%	82	55%	5	3%
Laundry Consultants	1,799	2,648	12	1,988	6	50%	6	50%	0	0%
Laundry Equipment	5,491	1,778	60	1,016	36	60%	20	33%	4	7%
Laundry Supplies	502	3,651	7	2,378	4	57%	3	43%	0	0%
Law Books	116	4,481	0	4,057	0	0%	0	0%	0	0%
Lawn	163	4,329	0	4,057	0	0%	0	0%	0	0%
Lawn and Garden	57,643	423	321	336	254	79%	61	19%	6	2%
Lawn Care	50,978	464	217	433	116	53%	95	44%	6	3%
Lawn Equipment Rental	1,842	2,634	11	2,044	8	73%	3	27%	0	0%
Lawn Installation	2,527	2,374	8	2,276	2	25%	6	75%	0	0%
Lawn Maintenance	579,899	39	2,332	68	1,873	80%	422	18%	37	2%
Lawn Mower	24,501	771	93	790	60	65%	29	31%	4	4%
Lawn Mower Repair	18,901	914	89	812	46	52%	35	39%	8	9%
Lawn Tractor Dealers	701	3,395	6	2,474	4	67%	2	33%	0	0%
Lawyer Referral Service	25,101	761	59	1,023	48	81%	11	19%	0	0%
Lawyers	1,381,208	13	1,628	91	1,161	71%	425	26%	42	3%
Lead	1,127	3,034	5	2,596	2	40%	3	60%	0	0%
Lead Abatement	2,295	2,447	7	2,378	0	0%	6	86%	1	14%
Lead Products	186	4,267	1	3,492	0	0%	1	100%	0	0%
Lead Removal	145	4,383	0	4,057	0	0%	0	0%	0	0%
Lead Renovator	21	5,083	1	3,492	0	0%	1	100%	0	0%
Lead Testing	935	3,171	2	3,153	0	0%	2	100%	0	0%
Lead Welding	5	5,290	0	4,057	0	0%	0	0%	0	0%
Leadership Coaching	6,949	1,586	9	2,197	8	89%	1	11%	0	0%
Leadership Development	4,073	2,020	5	2,596	2	40%	3	60%	0	0%
Leaf Blower	113	4,494	1	3,492	1	100%	0	0%	0	0%
Leak Detecting Equipment	1,934	2,581	1	3,492	1	100%	0	0%	0	0%
Leak Detection	10,234	1,318	13	1,939	8	62%	5	38%	0	0%
Leasing Services	59,673	408	237	409	205	86%	32	14%	0	0%
Leather	2,987	2,254	21	1,619	5	24%	16	76%	0	0%
Leather Clothing	5,430	1,788	46	1,153	34	74%	12	26%	0	0%
Leather Dealers	7,850	1,503	89	812	63	71%	24	27%	2	2%
Leather Findings	4	5,316	0	4,057	0	0%	0	0%	0	0%
Leather Finish	195	4,234	0	4,057	0	0%	0	0%	0	0%

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Leather Finishes	4	5,316	0	4,057	0	0%	0	0%	0	0%
Leather Goods Manufacturers Supplies	690	3,408	3	2,925	3	100%	0	0%	0	0%
Leather Goods Repair	2,456	2,392	0	4,057	0	0%	0	0%	0	0%
Leather Restoration	1,667	2,715	2	3,153	2	100%	0	0%	0	0%
Lecture and Seminar Bureaus	22,235	821	19	1,694	17	89%	2	11%	0	0%
Legal	51	4,802	0	4,057	0	0%	0	0%	0	0%
Legal Clinic	16,972	993	39	1,241	32	82%	7	18%	0	0%
Legal Document Help	268,432	88	572	223	406	71%	137	24%	29	5%
Legal Forms	36,708	601	65	978	38	58%	25	38%	2	3%
Legal Information Services	22,744	809	68	947	43	63%	24	35%	1	1%
Legal Malpractice Attorney	1,004	3,107	8	2,276	4	50%	3	38%	1	13%
Legal Printing	522	3,633	0	4,057	0	0%	0	0%	0	0%
Legal Services	76,344	337	141	610	106	75%	31	22%	4	3%
Lemon Law Attorney	4,648	1,905	3	2,925	2	67%	1	33%	0	0%
Lenses	2,997	2,248	4	2,738	3	75%	1	25%	0	0%
Lettering Machines	111	4,503	1	3,492	0	0%	1	100%	0	0%
Letterpress Printing	614	3,493	6	2,474	1	17%	5	83%	0	0%
Lettershop Services	227	4,152	0	4,057	0	0%	0	0%	0	0%
Levels	538	3,604	4	2,738	2	50%	2	50%	0	0%
Liability Insurance	6,114	1,687	9	2,197	7	78%	2	22%	0	0%
Library Research Service	4,012	2,036	10	2,116	10	100%	0	0%	0	0%
Library Supplies	205	4,203	1	3,492	1	100%	0	0%	0	0%
Lice Removal Services	5,938	1,715	11	2,044	9	82%	2	18%	0	0%
License Services	32,113	659	127	654	79	62%	46	36%	2	2%
Lie Detector	4,903	1,862	4	2,738	3	75%	1	25%	0	0%
Life Coach	19,634	895	13	1,939	10	77%	2	15%	1	8%
Life Insurance	232,763	108	448	269	404	90%	40	9%	4	1%
Life Raft Inflation Equipment	120	4,466	1	3,492	1	100%	0	0%	0	0%
Lift Kits	650	3,452	1	3,492	1	100%	0	0%	0	0%
Lifts	9,301	1,379	9	2,197	9	100%	0	0%	0	0%
Light Bulbs	14,666	1,089	80	870	63	79%	16	20%	1	1%
Light Fixture Cleaning	189	4,257	0	4,057	0	0%	0	0%	0	0%
Light Fixture Parts	3,221	2,182	3	2,925	1	33%	1	33%	1	33%
Light Fixture Repair	1,585	2,754	1	3,492	1	100%	0	0%	0	0%
Light Haul Trucking	10,039	1,332	10	2,116	3	30%	7	70%	0	0%
Light Plant	40	4,899	1	3,492	0	0%	1	100%	0	0%
Light Tubes	0	5,444	1	3,492	0	0%	1	100%	0	0%
Lighting Consultant	7,330	1,542	10	2,116	7	70%	3	30%	0	0%
Lighting Equipment	25	5,038	0	4,057	0	0%	0	0%	0	0%
Lighting Fixture Manufacturers	11	5,208	1	3,492	1	100%	0	0%	0	0%
Lighting Systems	12,002	1,229	54	1,075	23	43%	30	56%	1	2%
Lightning Protection	1,939	2,580	0	4,057	0	0%	0	0%	0	0%
Lime	80	4,643	0	4,057	0	0%	0	0%	0	0%
Limestone	2,604	2,352	3	2,925	3	100%	0	0%	0	0%
Limo Service	123,343	224	388	296	194	50%	174	45%	20	5%
Linen Manufacturers	4,655	1,903	14	1,875	8	57%	6	43%	0	0%
Linen Supply Service	5,446	1,783	9	2,197	5	56%	4	44%	0	0%
Linens	11,350	1,260	114	697	96	84%	16	14%	2	2%
Lingerie	36,358	606	246	399	182	74%	60	24%	4	2%
Linoleum Dealers	1,154	3,007	2	3,153	2	100%	0	0%	0	0%
Linoleum Manufacturers	15	5,148	0	4,057	0	0%	0	0%	0	0%
Linoleum Supplies	5	5,290	0	4,057	0	0%	0	0%	0	0%
Liquid Chiller	142	4,393	0	4,057	0	0%	0	0%	0	0%
Liquid De-Icing	3	5,346	0	4,057	0	0%	0	0%	0	0%
Liquid Filters	456	3,721	2	3,153	0	0%	2	100%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmppls Settled</b>	<b>%</b>	<b>Cmppls Not Settled</b>	<b>%</b>	<b>Cmppls Unable To Pursue</b>	<b>%</b>
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Liquid or Dry Bulk Trucking	1,924	2,586	0	4,057	0	0%	0	0%	0	0%
Liquid Plastic	981	3,137	2	3,153	1	50%	1	50%	0	0%
Liquid Storage	456	3,721	4	2,738	3	75%	1	25%	0	0%
Liquidators	16,008	1,032	43	1,190	28	65%	13	30%	2	5%
Liquor Broker	516	3,639	0	4,057	0	0%	0	0%	0	0%
Liquor Store	17,743	964	93	790	54	58%	38	41%	1	1%
Literary Agents	2,530	2,372	2	3,153	2	100%	0	0%	0	0%
Lithographer	541	3,599	7	2,378	4	57%	3	43%	0	0%
Lithographic Negative Plates	12	5,191	0	4,057	0	0%	0	0%	0	0%
Litigation Lawyer	14,064	1,116	17	1,758	16	94%	1	6%	0	0%
Litigation Support	3,782	2,070	6	2,474	1	17%	5	83%	0	0%
Live Scan Fingerprinting	1,137	3,023	4	2,738	3	75%	1	25%	0	0%
Livestock	28	5,005	0	4,057	0	0%	0	0%	0	0%
Livestock Appraisers	2	5,376	0	4,057	0	0%	0	0%	0	0%
Livestock Auction	981	3,137	4	2,738	4	100%	0	0%	0	0%
Livestock Breeding	2,680	2,334	7	2,378	3	43%	4	57%	0	0%
Livestock Buyer	339	3,902	1	3,492	0	0%	1	100%	0	0%
Livestock Commission	44	4,862	0	4,057	0	0%	0	0%	0	0%
Livestock Equipment	2	5,376	0	4,057	0	0%	0	0%	0	0%
Livestock Feeding	379	3,845	0	4,057	0	0%	0	0%	0	0%
Livestock Grooming	20	5,094	0	4,057	0	0%	0	0%	0	0%
Livestock Hauling	426	3,775	0	4,057	0	0%	0	0%	0	0%
Livestock Order Buyers	1	5,406	0	4,057	0	0%	0	0%	0	0%
Livestock Spray	1	5,406	0	4,057	0	0%	0	0%	0	0%
Livestock Supplies	14,573	1,095	5	2,596	4	80%	1	20%	0	0%
Loading Dock Equipment	1,208	2,967	0	4,057	0	0%	0	0%	0	0%
Loan Acceleration	1,673	2,709	5	2,596	3	60%	2	40%	0	0%
Loan Modification	88,565	295	387	298	147	38%	131	34%	109	28%
Loan Originator	10,131	1,327	19	1,694	12	63%	7	37%	0	0%
Loan Servicing	139,250	201	901	152	848	94%	52	6%	1	0%
Loans	1,195,983	19	3,504	42	2,950	84%	429	12%	125	4%
Lobbyist	5,157	1,822	1	3,492	1	100%	0	0%	0	0%
Local Lottery	1,004	3,107	6	2,474	5	83%	1	17%	0	0%
Lock Manufacturers	2,912	2,270	20	1,650	6	30%	13	65%	1	5%
Lockers	770	3,320	2	3,153	1	50%	1	50%	0	0%
Locksmith	147,183	192	674	201	259	38%	354	53%	61	9%
Locksmith Supplies	5,400	1,792	19	1,694	6	32%	13	68%	0	0%
Locomotive	268	4,047	2	3,153	1	50%	1	50%	0	0%
Log Cabins	36,516	604	29	1,417	20	69%	9	31%	0	0%
Log Splitter	229	4,139	2	3,153	1	50%	1	50%	0	0%
Logging Companies	17,157	986	13	1,939	6	46%	7	54%	0	0%
Logging Equipment	1,422	2,840	0	4,057	0	0%	0	0%	0	0%
Logistics	47,876	493	168	536	111	66%	54	32%	3	2%
Long Distance Phone Service	28,030	719	169	533	117	69%	50	30%	2	1%
Long Term Care Insurance	4,268	1,979	6	2,474	6	100%	0	0%	0	0%
Lottery	0	5,444	12	1,988	2	17%	1	8%	9	75%
Lottery Club	991	3,120	2	3,153	0	0%	2	100%	0	0%
Louvers	320	3,934	2	3,153	1	50%	1	50%	0	0%
Low Voltage Contractors	10,328	1,309	7	2,378	4	57%	3	43%	0	0%
Lube Service	14,701	1,088	320	337	187	58%	127	40%	6	2%
Lubricants	1,769	2,663	8	2,276	6	75%	2	25%	0	0%
Lubricating Oil	3,943	2,041	7	2,378	2	29%	4	57%	1	14%
Lubricating System	458	3,717	1	3,492	0	0%	1	100%	0	0%
Luggage	10,301	1,312	93	790	78	84%	15	16%	0	0%
Luggage Carrier	1,823	2,639	4	2,738	2	50%	2	50%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Luggage Covers	77	4,656	1	3,492	0	0%	1	100%	0	0%
Luggage Manufacturers	1	5,406	0	4,057	0	0%	0	0%	0	0%
Luggage Manufacturers Equipment and Supplies	237	4,124	1	3,492	0	0%	1	100%	0	0%
Luggage Repair	646	3,457	6	2,474	0	0%	4	67%	2	33%
Lumber Carrier	823	3,277	3	2,925	2	67%	1	33%	0	0%
Lumber Inspector	356	3,871	0	4,057	0	0%	0	0%	0	0%
Lumber Mill Representatives	104	4,544	2	3,153	1	50%	1	50%	0	0%
Lumber Store	28,800	709	49	1,118	35	71%	14	29%	0	0%
Macaroni	156	4,354	0	4,057	0	0%	0	0%	0	0%
Machine Knives	769	3,323	2	3,153	1	50%	1	50%	0	0%
Machine Shop	38,481	577	30	1,398	17	57%	13	43%	0	0%
Machine Tool Repair	3,994	2,038	12	1,988	6	50%	6	50%	0	0%
Machine Tools	13,593	1,144	59	1,023	46	78%	13	22%	0	0%
Machinery Appraisal	357	3,869	0	4,057	0	0%	0	0%	0	0%
Machinery Cleaning	268	4,047	3	2,925	0	0%	3	100%	0	0%
Machinery Movers	2,487	2,381	2	3,153	0	0%	2	100%	0	0%
Machinery Repair	6,903	1,594	6	2,474	4	67%	2	33%	0	0%
Magazine Advertising	7,447	1,535	55	1,062	46	84%	9	16%	0	0%
Magazine Dealers	6,938	1,588	71	925	46	65%	22	31%	3	4%
Magazine Distributors	15,036	1,068	129	647	76	59%	45	35%	8	6%
Magazine Sales	114,215	241	1,287	116	995	77%	268	21%	24	2%
Magazine Sales by Mail	1,083	3,065	14	1,875	7	50%	6	43%	1	7%
Magazine Sales by Telephone	2,151	2,499	9	2,197	6	67%	3	33%	0	0%
Magazines - Back Number	2	5,376	0	4,057	0	0%	0	0%	0	0%
Magazines Sales	43,678	527	244	401	81	33%	143	59%	20	8%
Magician	798	3,301	1	3,492	1	100%	0	0%	0	0%
Magician Supplies	479	3,680	4	2,738	2	50%	1	25%	1	25%
Magnetic Particle Inspection	31	4,981	0	4,057	0	0%	0	0%	0	0%
Magnetic Particle Inspection Equipment	26	5,026	0	4,057	0	0%	0	0%	0	0%
Magnets	1,732	2,685	9	2,197	2	22%	6	67%	1	11%
Magnifying Glass	397	3,808	4	2,738	4	100%	0	0%	0	0%
Maid Service	245	4,105	1	3,492	1	100%	0	0%	0	0%
Mail Box Rental	7,037	1,574	68	947	41	60%	27	40%	0	0%
Mailbox Manufacturers	2,684	2,333	17	1,758	11	65%	6	35%	0	0%
Mailing Containers	538	3,604	4	2,738	2	50%	2	50%	0	0%
Mailing Equipment	13,271	1,160	228	420	226	99%	2	1%	0	0%
Mailing Lists	30,711	675	99	757	48	48%	50	51%	1	1%
Mailing Services	76,985	331	1,503	101	1,322	88%	175	12%	6	0%
Major Appliance Dealers	264,198	89	2,714	60	2,430	90%	223	8%	61	2%
Major Appliance Parts	82,404	313	845	166	738	87%	101	12%	6	1%
Major Appliance Services	329,340	75	1,674	86	963	58%	633	38%	78	5%
Makeup	8,115	1,480	99	757	74	75%	23	23%	2	2%
Managed Print Services	831	3,273	0	4,057	0	0%	0	0%	0	0%
Managed Service Provider	1,093	3,057	1	3,492	0	0%	1	100%	0	0%
Management Consultant	63,921	388	132	640	83	63%	48	36%	1	1%
Management Training	8,332	1,461	27	1,466	16	59%	11	41%	0	0%
Manhole Covers	44	4,862	0	4,057	0	0%	0	0%	0	0%
Manicures	620	3,485	7	2,378	1	14%	6	86%	0	0%
Mannequins	504	3,649	0	4,057	0	0%	0	0%	0	0%
Manufactured Home Manufacturers	100,291	265	264	379	218	83%	46	17%	0	0%
Manufactured Home Park	37,475	591	146	599	70	48%	70	48%	6	4%
Manufactured Home Parts	5,481	1,780	21	1,619	5	24%	16	76%	0	0%
Manufactured Home Rental	5,748	1,738	34	1,330	18	53%	14	41%	2	6%
Manufactured Home Repair	24,243	779	59	1,023	38	64%	21	36%	0	0%
Manufactured Home Supplies	5,376	1,794	14	1,875	13	93%	1	7%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Manufactured Home Transport	16,094	1,027	31	1,383	14	45%	16	52%	1	3%
Manufactured Homes Sales	99,984	269	343	322	280	82%	56	16%	7	2%
Manufactured Offices & Commercial Units	108	4,526	0	4,057	0	0%	0	0%	0	0%
Manufacturer Representative	7,659	1,521	11	2,044	7	64%	4	36%	0	0%
Manufacturing Chemist	3,849	2,060	100	752	99	99%	1	1%	0	0%
Map Dealers	896	3,206	24	1,548	23	96%	1	4%	0	0%
Map Publisher	2,302	2,444	13	1,939	10	77%	3	23%	0	0%
Mapping Services	1,781	2,657	2	3,153	1	50%	1	50%	0	0%
Marble	22	5,073	0	4,057	0	0%	0	0%	0	0%
Marble Cleaning	3,425	2,136	1	3,492	1	100%	0	0%	0	0%
Marble Installation	31	4,981	0	4,057	0	0%	0	0%	0	0%
Marijuana - Retail	59	4,751	2	3,153	0	0%	2	100%	0	0%
Marijuana Accessories	94	4,583	5	2,596	2	40%	3	60%	0	0%
Marijuana Grower	220	4,172	0	4,057	0	0%	0	0%	0	0%
Marijuana Processor	848	3,255	4	2,738	2	50%	2	50%	0	0%
Marijuana Products	3,187	2,193	79	879	17	22%	62	78%	0	0%
Marijuana Sales and Services	3,305	2,168	28	1,440	15	54%	13	46%	0	0%
Marina	17,084	989	71	925	48	68%	23	32%	0	0%
Marine Anchors	436	3,754	3	2,925	2	67%	1	33%	0	0%
Marine Buoys	184	4,273	0	4,057	0	0%	0	0%	0	0%
Marine Contractors	25,869	748	47	1,141	17	36%	29	62%	1	2%
Marine Electrical	591	3,528	2	3,153	2	100%	0	0%	0	0%
Marine Electronics	7,703	1,517	73	915	67	92%	4	5%	2	3%
Marine Equipment	11,908	1,236	25	1,516	16	64%	9	36%	0	0%
Marine Fuel	22	5,073	0	4,057	0	0%	0	0%	0	0%
Marine Hardware	458	3,717	2	3,153	1	50%	1	50%	0	0%
Marine Insurance	1,095	3,053	1	3,492	1	100%	0	0%	0	0%
Marine Pilot	122	4,457	0	4,057	0	0%	0	0%	0	0%
Marine Sales and Service	30,497	679	120	677	86	72%	32	27%	2	2%
Marine Salvage	543	3,596	1	3,492	1	100%	0	0%	0	0%
Marine Shells	130	4,435	2	3,153	0	0%	2	100%	0	0%
Marine Supplies	39	4,912	0	4,057	0	0%	0	0%	0	0%
Marine Surveyor	1,773	2,662	3	2,925	0	0%	2	67%	1	33%
Marine Terminal	193	4,243	0	4,057	0	0%	0	0%	0	0%
Marine Towing	891	3,211	8	2,276	2	25%	6	75%	0	0%
Marionette	165	4,321	0	4,057	0	0%	0	0%	0	0%
Market Analysis	4	5,316	1	3,492	1	100%	0	0%	0	0%
Market Research	191,215	140	742	182	683	92%	54	7%	5	1%
Market Survey	68,186	366	202	470	153	76%	45	22%	4	2%
Marketing Consultant	208,578	125	629	208	332	53%	259	41%	38	6%
Marketing Programs	604,551	37	665	203	513	77%	138	21%	14	2%
Marketing Software	33,285	646	118	682	84	71%	33	28%	1	1%
Marriage Broker	1,278	2,924	1	3,492	0	0%	1	100%	0	0%
Marriage Counselor	30,251	682	66	965	48	73%	15	23%	3	5%
Martial Arts	36,880	599	217	433	128	59%	86	40%	3	1%
Martial Arts Supplies	2,423	2,406	6	2,474	3	50%	3	50%	0	0%
Mask	706	3,388	8	2,276	1	13%	4	50%	3	38%
Mason Contractors	334,670	73	347	319	146	42%	174	50%	27	8%
Mason Contractors Equipment and Supplies	3,204	2,190	4	2,738	2	50%	2	50%	0	0%
Masquerade Costumes	19,397	900	110	712	50	45%	59	54%	1	1%
Mass Torts Lawyers	659	3,447	0	4,057	0	0%	0	0%	0	0%
Massage School	4,775	1,883	8	2,276	5	63%	3	38%	0	0%
Massage Supplies	12,674	1,190	46	1,153	28	61%	18	39%	0	0%
Massage Therapist	63,349	390	630	207	363	58%	239	38%	28	4%
Masts	13	5,182	0	4,057	0	0%	0	0%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Matches	30	4,991	0	4,057	0	0%	0	0%	0	0%
Material Handling Equipment	9,232	1,385	4	2,738	2	50%	2	50%	0	0%
Maternity Clothes	1,606	2,744	21	1,619	6	29%	15	71%	0	0%
Mathematician	82	4,636	1	3,492	1	100%	0	0%	0	0%
Mats	4,145	2,001	22	1,601	13	59%	9	41%	0	0%
Mattress	191,130	141	1,676	85	1,442	86%	213	13%	21	1%
Mattress Cleaning	55	4,775	0	4,057	0	0%	0	0%	0	0%
Mattress Renovation	833	3,271	0	4,057	0	0%	0	0%	0	0%
Mattress Supplies	1,769	2,663	14	1,875	11	79%	2	14%	1	7%
Mausoleum	501	3,657	2	3,153	0	0%	1	50%	1	50%
Maxillofacial	3,217	2,186	15	1,843	13	87%	2	13%	0	0%
Mayonnaise	87	4,615	0	4,057	0	0%	0	0%	0	0%
Meal Prep	4,219	1,988	54	1,075	30	56%	9	17%	15	28%
Measuring Machine	480	3,677	1	3,492	1	100%	0	0%	0	0%
Measuring Tape	14	5,164	0	4,057	0	0%	0	0%	0	0%
Meat	3,853	2,059	20	1,650	6	30%	12	60%	2	10%
Meat Brokers	2,673	2,339	6	2,474	1	17%	5	83%	0	0%
Meat Chopper	363	3,862	2	3,153	1	50%	1	50%	0	0%
Meat Packers	9,763	1,353	17	1,758	5	29%	12	71%	0	0%
Meat Packing Supplies	408	3,796	1	3,492	1	100%	0	0%	0	0%
Meat Processing	8,480	1,449	16	1,801	10	63%	5	31%	1	6%
Meat Retail	48,869	483	100	752	64	64%	35	35%	1	1%
Meat Sales	28,582	716	99	757	59	60%	36	36%	4	4%
Mechanical Contractors	60,573	405	83	849	58	70%	24	29%	1	1%
Mechanical Engineer	3,496	2,122	5	2,596	0	0%	5	100%	0	0%
Mechanical Engraver	1,241	2,949	4	2,738	4	100%	0	0%	0	0%
Mechanical Insulation Contractors	2,242	2,468	2	3,153	1	50%	1	50%	0	0%
Mechanical Packing	118	4,473	0	4,057	0	0%	0	0%	0	0%
Mechanical Stripping	58	4,757	1	3,492	0	0%	1	100%	0	0%
Media Buying	604	3,505	8	2,276	2	25%	6	75%	0	0%
Media Consultant	10,441	1,300	45	1,169	15	33%	30	67%	0	0%
Mediation Attorney	2,562	2,364	2	3,153	2	100%	0	0%	0	0%
Mediation Coaching	1,673	2,709	2	3,153	1	50%	1	50%	0	0%
Mediation Services	17,754	962	59	1,023	45	76%	13	22%	1	2%
Medical Alarm	46,169	510	324	332	312	96%	11	3%	1	0%
Medical Alert Systems	8,764	1,421	39	1,241	24	62%	15	38%	0	0%
Medical Billing	64,844	386	350	318	225	64%	114	33%	11	3%
Medical Business Administration	14,602	1,093	41	1,216	24	59%	17	41%	0	0%
Medical Case Management	4,861	1,866	8	2,276	4	50%	3	38%	1	13%
Medical Coding	1,818	2,641	6	2,474	5	83%	1	17%	0	0%
Medical Consultants	19,419	899	25	1,516	20	80%	4	16%	1	4%
Medical Doctor	128,100	215	943	146	637	68%	295	31%	11	1%
Medical Equipment	196,127	136	1,279	118	992	78%	277	22%	10	1%
Medical Equipment Repair	441	3,748	1	3,492	1	100%	0	0%	0	0%
Medical Gas	2,293	2,448	4	2,738	4	100%	0	0%	0	0%
Medical Imaging	14,470	1,099	138	620	100	72%	36	26%	2	1%
Medical Lab	39,797	562	488	254	425	87%	62	13%	1	0%
Medical Liability Insurance	4,628	1,911	10	2,116	4	40%	6	60%	0	0%
Medical Malpractice Lawyers	2,799	2,298	4	2,738	1	25%	3	75%	0	0%
Medical Marijuana Dispensaries	3,038	2,239	28	1,440	12	43%	16	57%	0	0%
Medical Plans	17,683	967	138	620	113	82%	21	15%	4	3%
Medical Records	10,959	1,278	31	1,383	23	74%	8	26%	0	0%
Medical Service Organization	47,230	499	133	637	91	68%	36	27%	6	5%
Medical Spa	8,997	1,405	68	947	41	60%	24	35%	3	4%
Medical Staffing	9,569	1,362	17	1,758	13	76%	3	18%	1	6%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>CmpIs Settled</b>	<b>%</b>	<b>CmpIs Not Settled</b>	<b>%</b>	<b>CmpIs Unable To Pursue</b>	<b>%</b>
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Medical Supplies	1,715	2,693	11	2,044	7	64%	4	36%	0	0%
Medical Testing	21,261	846	110	712	36	33%	74	67%	0	0%
Medical Tourism	3,359	2,153	3	2,925	3	100%	0	0%	0	0%
Medical Transcription	7,490	1,532	0	4,057	0	0%	0	0%	0	0%
Medical Transportation	16,201	1,024	34	1,330	22	65%	10	29%	2	6%
Medical Truss	132	4,431	0	4,057	0	0%	0	0%	0	0%
Medical Uniforms	5,039	1,845	29	1,417	29	100%	0	0%	0	0%
Medicare	10,561	1,296	9	2,197	7	78%	2	22%	0	0%
Medicare Advantage	1,065	3,074	2	3,153	2	100%	0	0%	0	0%
Medicare Supplement	3,918	2,046	0	4,057	0	0%	0	0%	0	0%
Medication	4	5,316	1	3,492	0	0%	1	100%	0	0%
Medicine Consultant	34,472	624	165	540	159	96%	5	3%	1	1%
Meeting Management	763	3,329	1	3,492	0	0%	1	100%	0	0%
Membrane Lining	2,597	2,353	5	2,596	3	60%	1	20%	1	20%
Memorabilia	12	5,191	0	4,057	0	0%	0	0%	0	0%
Mens Clothing	27,870	723	214	440	115	54%	83	39%	16	7%
Mental Health Services	42,232	534	83	849	52	63%	30	36%	1	1%
Menu Service	226	4,155	3	2,925	0	0%	3	100%	0	0%
Merchandise Broker	1,706	2,696	9	2,197	5	56%	2	22%	2	22%
Merchandise Warehouse	10,467	1,299	92	799	66	72%	25	27%	1	1%
Merchandising Services	8,681	1,430	81	864	22	27%	56	69%	3	4%
Mesothelioma Lawyer	797	3,302	0	4,057	0	0%	0	0%	0	0%
Messenger Service	2,460	2,391	1	3,492	1	100%	0	0%	0	0%
Metal	26	5,026	1	3,492	0	0%	1	100%	0	0%
Metal and Glass Etched Products	759	3,334	1	3,492	0	0%	1	100%	0	0%
Metal Art	5,265	1,806	11	2,044	4	36%	6	55%	1	9%
Metal Boxes	51	4,802	0	4,057	0	0%	0	0%	0	0%
Metal Cladding	693	3,402	0	4,057	0	0%	0	0%	0	0%
Metal Cleaning	984	3,131	2	3,153	2	100%	0	0%	0	0%
Metal Cleaning Equipment	45	4,851	0	4,057	0	0%	0	0%	0	0%
Metal Cleaning Machines	29	4,995	0	4,057	0	0%	0	0%	0	0%
Metal Detectors	2,412	2,410	1	3,492	1	100%	0	0%	0	0%
Metal Engraver	1,223	2,960	4	2,738	2	50%	2	50%	0	0%
Metal Fabricating Machinery	1,329	2,895	2	3,153	2	100%	0	0%	0	0%
Metal Fabrication	21,901	831	20	1,650	10	50%	10	50%	0	0%
Metal Finishers Supplies	721	3,366	1	3,492	1	100%	0	0%	0	0%
Metal Finishing	5,672	1,752	3	2,925	2	67%	1	33%	0	0%
Metal Forming	767	3,325	0	4,057	0	0%	0	0%	0	0%
Metal Heat Treating	1,180	2,990	1	3,492	1	100%	0	0%	0	0%
Metal Powder Fabricators	1,593	2,750	1	3,492	1	100%	0	0%	0	0%
Metal Recycling	4,144	2,002	10	2,116	4	40%	6	60%	0	0%
Metal Roofing Contractors	22,627	815	37	1,275	19	51%	17	46%	1	3%
Metal Salvage Yards	8,704	1,428	10	2,116	5	50%	5	50%	0	0%
Metal Sawing	117	4,477	0	4,057	0	0%	0	0%	0	0%
Metal Slitting	147	4,380	2	3,153	1	50%	1	50%	0	0%
Metal Specialties	4,654	1,904	3	2,925	0	0%	3	100%	0	0%
Metal Spinning	344	3,892	0	4,057	0	0%	0	0%	0	0%
Metal Stamping	3,021	2,242	0	4,057	0	0%	0	0%	0	0%
Metal Stamping Machine	117	4,477	0	4,057	0	0%	0	0%	0	0%
Metal Tanks	1,484	2,804	0	4,057	0	0%	0	0%	0	0%
Metal Tubing	499	3,661	0	4,057	0	0%	0	0%	0	0%
Metalizing Equipment	2	5,376	0	4,057	0	0%	0	0%	0	0%
Metallizing	139	4,406	0	4,057	0	0%	0	0%	0	0%
Metallurgy	195	4,234	1	3,492	1	100%	0	0%	0	0%
Metallurgy Equipment	11	5,208	0	4,057	0	0%	0	0%	0	0%



**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Metaphysical Supplies	512	3,643	0	4,057	0	0%	0	0%	0	0%
Metaphysician	238	4,121	0	4,057	0	0%	0	0%	0	0%
Meteorological Consultants	42	4,883	0	4,057	0	0%	0	0%	0	0%
Meteorological Instruments	40	4,899	0	4,057	0	0%	0	0%	0	0%
Meter Repair	411	3,791	0	4,057	0	0%	0	0%	0	0%
Meters	1,247	2,945	5	2,596	1	20%	4	80%	0	0%
Mexican Food	1,345	2,888	3	2,925	2	67%	1	33%	0	0%
Mexican Imports	127	4,444	0	4,057	0	0%	0	0%	0	0%
Mezzanines	10	5,220	0	4,057	0	0%	0	0%	0	0%
Microfilm Equipment	318	3,943	0	4,057	0	0%	0	0%	0	0%
Micrometer	1	5,406	0	4,057	0	0%	0	0%	0	0%
Microphone	197	4,228	2	3,153	0	0%	2	100%	0	0%
Microscope	1,991	2,557	2	3,153	2	100%	0	0%	0	0%
Microwave Communications	594	3,524	0	4,057	0	0%	0	0%	0	0%
Microwave Dealers	25	5,038	0	4,057	0	0%	0	0%	0	0%
Microwave Oven Manufacturers	10	5,220	0	4,057	0	0%	0	0%	0	0%
Microwave Parts	22	5,073	0	4,057	0	0%	0	0%	0	0%
Microwave Repairs	220	4,172	3	2,925	0	0%	3	100%	0	0%
Midwives	1,778	2,660	5	2,596	2	40%	3	60%	0	0%
Mildew Remediation	17,845	957	11	2,044	8	73%	2	18%	1	9%
Mildew Removal	1	5,406	0	4,057	0	0%	0	0%	0	0%
Military Gear	14,145	1,112	19	1,694	9	47%	10	53%	0	0%
Milk Distributors	290	3,993	1	3,492	0	0%	0	0%	1	100%
Millinery - Retail	13	5,182	0	4,057	0	0%	0	0%	0	0%
Millinery - Wholesale & Manufacturers	13	5,182	0	4,057	0	0%	0	0%	0	0%
Millinery Supplies	11	5,208	0	4,057	0	0%	0	0%	0	0%
Milling Cutters	31	4,981	0	4,057	0	0%	0	0%	0	0%
Milling Machine	675	3,431	0	4,057	0	0%	0	0%	0	0%
Millwork	12,853	1,181	16	1,801	10	63%	6	38%	0	0%
Millwrights	1,948	2,576	0	4,057	0	0%	0	0%	0	0%
Mineral Exploration	2,435	2,401	3	2,925	1	33%	2	67%	0	0%
Minerals	3,873	2,054	4	2,738	4	100%	0	0%	0	0%
Mini Golf Course	1,667	2,715	3	2,925	2	67%	1	33%	0	0%
Miniatures	2,042	2,541	16	1,801	13	81%	3	19%	0	0%
Mining	3,175	2,195	5	2,596	3	60%	2	40%	0	0%
Mining Consultants	356	3,871	0	4,057	0	0%	0	0%	0	0%
Mining Development	60	4,746	0	4,057	0	0%	0	0%	0	0%
Mining Equipment	2,821	2,288	11	2,044	4	36%	7	64%	0	0%
Mirror Cleaning	83	4,632	0	4,057	0	0%	0	0%	0	0%
Mirror Manufacturers	432	3,766	2	3,153	2	100%	0	0%	0	0%
Mirrors	4,149	2,000	6	2,474	2	33%	4	67%	0	0%
Missile and Rocket Components	12	5,191	0	4,057	0	0%	0	0%	0	0%
Missile and Rocket Research and Development	423	3,779	0	4,057	0	0%	0	0%	0	0%
Missile Manufacturing	52	4,795	0	4,057	0	0%	0	0%	0	0%
Missing Person Services	133	4,430	0	4,057	0	0%	0	0%	0	0%
Missions	871	3,235	2	3,153	2	100%	0	0%	0	0%
Misting System	1,150	3,010	6	2,474	4	67%	2	33%	0	0%
Mixing and Agitation Machinery	287	4,004	2	3,153	0	0%	2	100%	0	0%
Mobile Advertising	4,300	1,968	403	288	401	100%	1	0%	1	0%
Mobile Apps	68,892	364	438	270	333	76%	101	23%	4	1%
Mobile Auto Lube and Oil	7,873	1,497	157	562	87	55%	68	43%	2	1%
Mobile Auto Painting	2,374	2,417	26	1,499	15	58%	10	38%	1	4%
Mobile Auto Repair	37,119	596	182	509	98	54%	77	42%	7	4%
Mobile Dry Cleaning	1,464	2,817	44	1,180	32	73%	12	27%	0	0%
Mobile Home Foundation	19	5,101	1	3,492	0	0%	1	100%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Mobile Marketing Consultants	1,897	2,599	5	2,596	4	80%	1	20%	0	0%
Mobile Pet Grooming	7,599	1,524	10	2,116	8	80%	2	20%	0	0%
Mobile Phone Service	13,033	1,172	122	666	84	69%	34	28%	4	3%
Mobile Refrigeration	547	3,586	2	3,153	0	0%	2	100%	0	0%
Mobile Truck Repair	2,999	2,246	10	2,116	7	70%	3	30%	0	0%
Mobile Truck Service	6	5,270	0	4,057	0	0%	0	0%	0	0%
Mobility Scooter	6,655	1,622	30	1,398	19	63%	11	37%	0	0%
Model Car Racing	366	3,857	1	3,492	0	0%	1	100%	0	0%
Model Maker	1,260	2,939	7	2,378	2	29%	5	71%	0	0%
Model Training	11,200	1,269	17	1,758	12	71%	5	29%	0	0%
Modeling and Simulation	173	4,302	1	3,492	0	0%	1	100%	0	0%
Modeling Schools	11,985	1,231	6	2,474	5	83%	1	17%	0	0%
Modular Buildings	103,707	257	83	849	75	90%	8	10%	0	0%
Modular Home Foundation	4,396	1,948	32	1,361	19	59%	11	34%	2	6%
Modular Homes	39,737	564	78	886	58	74%	19	24%	1	1%
Molasses	1	5,406	0	4,057	0	0%	0	0%	0	0%
Mold Inspection	8,011	1,487	17	1,758	8	47%	9	53%	0	0%
Mold Remediation	268	4,047	0	4,057	0	0%	0	0%	0	0%
Mold Removal	58,185	416	55	1,062	43	78%	10	18%	2	4%
Mold Testing	6,304	1,662	3	2,925	3	100%	0	0%	0	0%
Molding	2,228	2,475	1	3,492	1	100%	0	0%	0	0%
Molds	4,061	2,024	7	2,378	2	29%	5	71%	0	0%
Money Order Systems	631	3,469	10	2,116	7	70%	2	20%	1	10%
Money Orders	44,753	518	611	212	591	97%	19	3%	1	0%
Money Transfers	2	5,376	0	4,057	0	0%	0	0%	0	0%
Monogram	10,492	1,298	284	366	119	42%	158	56%	7	2%
Monogram Machine	54	4,783	1	3,492	1	100%	0	0%	0	0%
Monorail	4	5,316	0	4,057	0	0%	0	0%	0	0%
Monument Cleaning	129	4,437	0	4,057	0	0%	0	0%	0	0%
Monuments	41,117	544	208	462	125	60%	77	37%	6	3%
Moorage	5	5,290	0	4,057	0	0%	0	0%	0	0%
Mop Manufacturers	45	4,851	2	3,153	2	100%	0	0%	0	0%
Moped	1,638	2,732	19	1,694	9	47%	10	53%	0	0%
Mortgage Banker	549,940	43	880	156	851	97%	20	2%	9	1%
Mortgage Broker	996,487	24	2,729	58	2,573	94%	137	5%	19	1%
Mortgage Lenders	385,515	64	710	188	655	92%	52	7%	3	0%
Mosaics	176	4,293	3	2,925	1	33%	2	67%	0	0%
Mosquito Control	7,823	1,507	9	2,197	8	89%	1	11%	0	0%
Motel	34,680	622	1,514	98	795	53%	700	46%	19	1%
Motel Reservations	541	3,599	1	3,492	1	100%	0	0%	0	0%
Moth Prevention	41	4,890	0	4,057	0	0%	0	0%	0	0%
Motion Picture Equipment	168	4,312	0	4,057	0	0%	0	0%	0	0%
Motion Picture Equipment Repair	19	5,101	0	4,057	0	0%	0	0%	0	0%
Motion Picture Film Distributors	1,899	2,594	14	1,875	11	79%	3	21%	0	0%
Motion Picture Film Editing	1,804	2,645	2	3,153	1	50%	1	50%	0	0%
Motion Picture Film Libraries	51	4,802	2	3,153	0	0%	2	100%	0	0%
Motion Picture Film Storage	35	4,955	0	4,057	0	0%	0	0%	0	0%
Motion Picture Laboratories	11	5,208	0	4,057	0	0%	0	0%	0	0%
Motion Picture Producers	3,306	2,167	7	2,378	1	14%	6	86%	0	0%
Motion Picture Projection Service	524	3,630	9	2,197	8	89%	1	11%	0	0%
Motion Picture Representatives	58	4,757	0	4,057	0	0%	0	0%	0	0%
Motion Picture Research	29	4,995	0	4,057	0	0%	0	0%	0	0%
Motion Picture Special Effects	178	4,288	1	3,492	0	0%	1	100%	0	0%
Motion Picture Technicians	17	5,124	0	4,057	0	0%	0	0%	0	0%
Motor Coach Companies	1,736	2,679	3	2,925	2	67%	1	33%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Motor Freight Trucking	20,020	883	68	947	27	40%	40	59%	1	1%
Motor Home Carpet and Upholstery Cleaning	70	4,687	1	3,492	0	0%	1	100%	0	0%
Motor Home Rentals	3,008	2,243	15	1,843	10	67%	5	33%	0	0%
Motor Homes	11,430	1,256	41	1,216	30	73%	9	22%	2	5%
Motor Karts	538	3,604	3	2,925	0	0%	2	67%	1	33%
Motor Laminations	21	5,083	0	4,057	0	0%	0	0%	0	0%
Motor Scooters	19,389	901	110	712	70	64%	39	35%	1	1%
Motorcycle Consignment	1,559	2,771	12	1,988	6	50%	6	50%	0	0%
Motorcycle Customization	7,762	1,511	39	1,241	14	36%	24	62%	1	3%
Motorcycle Dealers	109,958	250	693	192	511	74%	167	24%	15	2%
Motorcycle Driving School	841	3,262	5	2,596	5	100%	0	0%	0	0%
Motorcycle Rental	7,111	1,565	34	1,330	28	82%	6	18%	0	0%
Motorcycle Repair	20,402	872	119	680	69	58%	50	42%	0	0%
Motorcycle Service	14	5,164	2	3,153	2	100%	0	0%	0	0%
Motorcycle Supplies	54,485	441	375	308	235	63%	138	37%	2	1%
Mountain Climbing	579	3,544	0	4,057	0	0%	0	0%	0	0%
Movie Advertising	248	4,096	1	3,492	1	100%	0	0%	0	0%
Moving and Storage Companies	320,154	77	2,077	73	1,412	68%	634	31%	31	1%
Moving Assistance	212	4,191	1	3,492	0	0%	1	100%	0	0%
Moving Brokers	103,213	259	737	183	602	82%	132	18%	3	0%
Moving Companies	1,288,388	16	5,715	23	3,912	68%	1,667	29%	136	2%
Moving Equipment Rental	3,619	2,104	21	1,619	12	57%	9	43%	0	0%
Moving Portable Buildings	680	3,421	4	2,738	4	100%	0	0%	0	0%
Moving Sales	926	3,180	1	3,492	0	0%	1	100%	0	0%
Moving Services	66,290	377	317	340	190	60%	118	37%	9	3%
Moving Supplies	1,472	2,814	3	2,925	0	0%	3	100%	0	0%
Mowing Tractor	430	3,770	1	3,492	0	0%	1	100%	0	0%
MRI	7,624	1,523	46	1,153	26	57%	20	43%	0	0%
Mud Jacking Contractors	20,211	878	17	1,758	15	88%	2	12%	0	0%
Muffler	18,557	932	180	515	100	56%	79	44%	1	1%
Mulch	8,147	1,478	24	1,548	17	71%	7	29%	0	0%
Multi-Level Sales	222,852	118	196	487	169	86%	26	13%	1	1%
Multimedia Computer	3,813	2,066	55	1,062	12	22%	42	76%	1	2%
Mural	1,456	2,820	1	3,492	0	0%	1	100%	0	0%
Museum	3,621	2,103	20	1,650	13	65%	7	35%	0	0%
Mushrooms	698	3,398	3	2,925	2	67%	1	33%	0	0%
Music	83	4,632	1	3,492	0	0%	1	100%	0	0%
Music Arranger	3	5,346	0	4,057	0	0%	0	0%	0	0%
Music Box	715	3,376	0	4,057	0	0%	0	0%	0	0%
Music Composer	1,238	2,951	4	2,738	0	0%	4	100%	0	0%
Music Copyist	296	3,980	0	4,057	0	0%	0	0%	0	0%
Music Distribution Companies	12,138	1,217	171	529	138	81%	33	19%	0	0%
Music Instrument Store	46,780	504	209	456	168	80%	33	16%	8	4%
Music Publishing Companies	14,761	1,084	23	1,568	19	83%	3	13%	1	4%
Music Store	17,705	965	68	947	26	38%	42	62%	0	0%
Music Writing Supplies	110	4,510	0	4,057	0	0%	0	0%	0	0%
Musical Instrument Manufacturers	23	5,061	0	4,057	0	0%	0	0%	0	0%
Musical Instrument Rental	5,114	1,832	171	529	169	99%	2	1%	0	0%
Musical Instrument Repair	3,781	2,071	18	1,725	10	56%	8	44%	0	0%
Musical Instrument Supplies and Accessories	12,577	1,196	106	732	85	80%	18	17%	3	3%
Musicians	2,809	2,294	11	2,044	6	55%	4	36%	1	9%
Mutual Funds	8,992	1,407	99	757	92	93%	7	7%	0	0%
Myofunctional Therapists	672	3,434	4	2,738	2	50%	2	50%	0	0%
Myotherapy	75	4,668	0	4,057	0	0%	0	0%	0	0%
Nail Machine	16	5,137	0	4,057	0	0%	0	0%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Nail Salon	30,409	680	747	180	348	47%	375	50%	24	3%
Nails	124	4,452	2	3,153	0	0%	2	100%	0	0%
Name Plate Holders	53	4,788	1	3,492	1	100%	0	0%	0	0%
Name Plates	192	4,249	0	4,057	0	0%	0	0%	0	0%
Nanny Services	15,821	1,042	27	1,466	21	78%	6	22%	0	0%
Natural Gas Companies	67,557	368	1,448	105	1,343	93%	105	7%	0	0%
Natural Marble	12,211	1,211	22	1,601	15	68%	6	27%	1	5%
Natural Stone	20,429	871	37	1,275	24	65%	11	30%	2	5%
Natural Stone Cleaning	3,697	2,089	6	2,474	2	33%	4	67%	0	0%
Natural Stone Restoration	47	4,835	0	4,057	0	0%	0	0%	0	0%
Naturopath	5,731	1,742	3	2,925	3	100%	0	0%	0	0%
Nautical Instruments	112	4,497	0	4,057	0	0%	0	0%	0	0%
Naval Architect	111	4,503	0	4,057	0	0%	0	0%	0	0%
Naval Stores	27	5,014	0	4,057	0	0%	0	0%	0	0%
Navigation Consultants	279	4,022	0	4,057	0	0%	0	0%	0	0%
Neckwear	549	3,583	0	4,057	0	0%	0	0%	0	0%
Needles	62	4,734	0	4,057	0	0%	0	0%	0	0%
Needlework Supplies	1,349	2,883	12	1,988	6	50%	6	50%	0	0%
Neon Signs	3,314	2,166	20	1,650	5	25%	15	75%	0	0%
Nephrologist	591	3,528	1	3,492	0	0%	1	100%	0	0%
Nets	596	3,521	0	4,057	0	0%	0	0%	0	0%
Network Cabling	5,420	1,790	24	1,548	13	54%	10	42%	1	4%
Network Cabling Installation	2,280	2,454	4	2,738	3	75%	1	25%	0	0%
Network Computer	69,182	363	813	171	724	89%	86	11%	3	0%
Network Security	23,549	794	48	1,129	23	48%	21	44%	4	8%
New Auto Parts	417,955	56	2,511	64	1,917	76%	570	23%	24	1%
New Boiler	2,954	2,258	10	2,116	9	90%	1	10%	0	0%
New Books	47,907	492	332	326	227	68%	94	28%	11	3%
New Car Dealers	1,664,355	11	23,689	4	20,281	86%	3,302	14%	106	0%
New Carpet	311,474	78	1,564	95	1,448	93%	108	7%	8	1%
New Machinery	10,890	1,279	34	1,330	17	50%	16	47%	1	3%
New Textbooks	0	5,444	1	3,492	0	0%	1	100%	0	0%
News Services	5,519	1,774	105	737	87	83%	15	14%	3	3%
Newspaper	52,884	453	2,644	62	2,449	93%	189	7%	6	0%
Newspaper Advertising	7,384	1,538	36	1,296	20	56%	15	42%	1	3%
Newspaper Distributors	6,271	1,668	216	436	211	98%	3	1%	2	1%
Newspaper Syndicates	684	3,417	2	3,153	1	50%	1	50%	0	0%
Newsstands	452	3,726	3	2,925	2	67%	1	33%	0	0%
Night Club	14,716	1,087	81	864	39	48%	40	49%	2	2%
Night Vision Equipment	186	4,267	0	4,057	0	0%	0	0%	0	0%
No Change	90	4,600	0	4,057	0	0%	0	0%	0	0%
No License Required Financial Consultants	179,234	153	80	870	40	50%	40	50%	0	0%
Noise Control Consultants	714	3,380	5	2,596	4	80%	1	20%	0	0%
Non - Woven Fabrics	122	4,457	0	4,057	0	0%	0	0%	0	0%
Non Profit Organizations	31,909	661	89	812	51	57%	34	38%	4	4%
Non-Ceramic Tile Contractors	9,556	1,366	21	1,619	4	19%	15	71%	2	10%
Non-Compliant Debt Relief Services	13,995	1,124	42	1,203	13	31%	20	48%	9	21%
Non-Electric Wire and Cable	1,573	2,762	1	3,492	0	0%	0	0%	1	100%
Noodles	98	4,572	0	4,057	0	0%	0	0%	0	0%
Not Elsewhere Classified	102,694	261	1,507	100	569	38%	874	58%	64	4%
Not Elsewhere Classified After Investigation	140	4,402	3	2,925	3	100%	0	0%	0	0%
Not Substantiated Wealth Building Training	25,437	755	34	1,330	30	88%	4	12%	0	0%
Notary Public	14,323	1,106	23	1,568	16	70%	7	30%	0	0%
Notary Public Seals	11,891	1,239	29	1,417	11	38%	18	62%	0	0%
Notions	56	4,769	0	4,057	0	0%	0	0%	0	0%

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Novelties	18,603	930	93	790	54	58%	35	38%	4	4%
Novelty Balloons	3,385	2,147	15	1,843	1	7%	14	93%	0	0%
Novelty Telegrams	337	3,906	0	4,057	0	0%	0	0%	0	0%
Nozzle	102	4,555	0	4,057	0	0%	0	0%	0	0%
Nuclear Energy Consultants	228	4,144	1	3,492	0	0%	1	100%	0	0%
Nuclear Reactor Manufacturers	12	5,191	0	4,057	0	0%	0	0%	0	0%
Nudist Camp	265	4,057	0	4,057	0	0%	0	0%	0	0%
Nudist Community	110	4,510	0	4,057	0	0%	0	0%	0	0%
Numismatics	1,745	2,673	1	3,492	1	100%	0	0%	0	0%
Nurse Practitioner	1,899	2,594	1	3,492	1	100%	0	0%	0	0%
Nursery Stock	9,488	1,371	68	947	19	28%	48	71%	1	1%
Nursery Supplies	750	3,345	2	3,153	1	50%	1	50%	0	0%
Nursing	5,424	1,789	6	2,474	2	33%	4	67%	0	0%
Nursing Home	66,011	380	122	666	63	52%	59	48%	0	0%
Nursing Home Information	2,254	2,463	1	3,492	0	0%	1	100%	0	0%
Nursing Home Neglect Lawyers	125	4,448	0	4,057	0	0%	0	0%	0	0%
Nursing Registry	2,497	2,380	2	3,153	2	100%	0	0%	0	0%
Nursing School	21,422	838	44	1,180	34	77%	9	20%	1	2%
Nut Cracking Machine	106	4,534	0	4,057	0	0%	0	0%	0	0%
Nutrition	14,992	1,070	81	864	48	59%	33	41%	0	0%
Nutritionist	10,176	1,322	8	2,276	7	88%	0	0%	1	13%
Nuts	5,025	1,846	16	1,801	10	63%	6	38%	0	0%
Nuts and Bolts	2,568	2,362	2	3,153	0	0%	2	100%	0	0%
Nylon Fabric	39	4,912	0	4,057	0	0%	0	0%	0	0%
OBGYN	12,447	1,203	108	723	75	69%	32	30%	1	1%
Obituary Notification Service	421	3,783	2	3,153	2	100%	0	0%	0	0%
Observatory	223	4,163	2	3,153	1	50%	1	50%	0	0%
Occupational Health Nurse	3,822	2,064	4	2,738	2	50%	2	50%	0	0%
Occupational Therapy	4,405	1,946	11	2,044	6	55%	3	27%	2	18%
Oceanographer	9	5,229	0	4,057	0	0%	0	0%	0	0%
Oceanographic Equipment	63	4,729	0	4,057	0	0%	0	0%	0	0%
Odor Neutralizer	2,364	2,422	1	3,492	1	100%	0	0%	0	0%
Office Buildings	3,171	2,197	14	1,875	11	79%	2	14%	1	7%
Office Documents	26	5,026	0	4,057	0	0%	0	0%	0	0%
Office Equipment	6,034	1,698	37	1,275	19	51%	18	49%	0	0%
Office Equipment Manufacturers	3	5,346	1	3,492	0	0%	1	100%	0	0%
Office Ergonomics	2,815	2,291	25	1,516	20	80%	4	16%	1	4%
Office Furniture	50,674	467	83	849	40	48%	38	46%	5	6%
Office Furniture Installation	12,556	1,197	1	3,492	1	100%	0	0%	0	0%
Office Furniture Manufacturers	1,662	2,719	7	2,378	7	100%	0	0%	0	0%
Office Furniture Rental	9,029	1,401	10	2,116	9	90%	1	10%	0	0%
Office Furniture Repair	1,798	2,650	0	4,057	0	0%	0	0%	0	0%
Office Layout	569	3,559	0	4,057	0	0%	0	0%	0	0%
Office Movers	4,114	2,012	16	1,801	12	75%	3	19%	1	6%
Office Services	62	4,734	0	4,057	0	0%	0	0%	0	0%
Office Space Rental	8,261	1,467	23	1,568	11	48%	12	52%	0	0%
Office Supplies	83,544	309	691	194	619	90%	69	10%	3	0%
Office Supplies Sales by Phone	7,231	1,552	52	1,095	43	83%	9	17%	0	0%
Offset Printing Repair	15	5,148	0	4,057	0	0%	0	0%	0	0%
Oil	15	5,148	1	3,492	1	100%	0	0%	0	0%
Oil Additive Manufacturer	947	3,163	0	4,057	0	0%	0	0%	0	0%
Oil and Gas Exploration	30,646	676	36	1,296	15	42%	19	53%	2	6%
Oil Burners	4,585	1,922	4	2,738	3	75%	1	25%	0	0%
Oil Change	172	4,306	3	2,925	3	100%	0	0%	0	0%
Oil Crude Purchasing	1,341	2,892	1	3,492	0	0%	1	100%	0	0%

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Oil Handling Equipment	607	3,502	1	3,492	1	100%	0	0%	0	0%
Oil Hole Covers	9	5,229	0	4,057	0	0%	0	0%	0	0%
Oil Leases	5,710	1,744	8	2,276	2	25%	6	75%	0	0%
Oil Marketing	1,250	2,943	6	2,474	6	100%	0	0%	0	0%
Oil Mill Machinery	74	4,673	1	3,492	1	100%	0	0%	0	0%
Oil Operators	889	3,213	0	4,057	0	0%	0	0%	0	0%
Oil Portraits	1,964	2,572	8	2,276	6	75%	1	13%	1	13%
Oil Producers	3,870	2,056	4	2,738	3	75%	1	25%	0	0%
Oil Properties	875	3,230	0	4,057	0	0%	0	0%	0	0%
Oil Property Management	1,906	2,590	2	3,153	2	100%	0	0%	0	0%
Oil Refinery	1,188	2,984	10	2,116	9	90%	1	10%	0	0%
Oil Refinery Equipment	323	3,923	1	3,492	0	0%	1	100%	0	0%
Oil Report	70	4,687	0	4,057	0	0%	0	0%	0	0%
Oil Royalties	4,209	1,989	2	3,153	1	50%	1	50%	0	0%
Oil Seed	36	4,946	0	4,057	0	0%	0	0%	0	0%
Oil Tank Installation	136	4,416	1	3,492	0	0%	1	100%	0	0%
Oil Tank Removal	4,194	1,992	4	2,738	1	25%	2	50%	1	25%
Oil Well Cementing	217	4,177	0	4,057	0	0%	0	0%	0	0%
Oil Well Drilling	2,125	2,506	0	4,057	0	0%	0	0%	0	0%
Oil Well Drilling Mud	119	4,470	1	3,492	1	100%	0	0%	0	0%
Oil Well Equipment Rentals	348	3,887	0	4,057	0	0%	0	0%	0	0%
Oil Well Fishing Tools	191	4,251	0	4,057	0	0%	0	0%	0	0%
Oil Well Logging	176	4,293	0	4,057	0	0%	0	0%	0	0%
Oil Well Services	2,706	2,328	0	4,057	0	0%	0	0%	0	0%
Oil Well Supplies	924	3,182	0	4,057	0	0%	0	0%	0	0%
Oil Well Surveyors	80	4,643	0	4,057	0	0%	0	0%	0	0%
Oilcloth	7	5,260	0	4,057	0	0%	0	0%	0	0%
Oilfield	2	5,376	0	4,057	0	0%	0	0%	0	0%
Oilfield Consultant	1,854	2,628	0	4,057	0	0%	0	0%	0	0%
Oilfield Equipment	3,661	2,098	3	2,925	2	67%	1	33%	0	0%
Oilfield Equipment and Sales	7,508	1,531	3	2,925	1	33%	2	67%	0	0%
Oilfield Hauling	2,330	2,432	0	4,057	0	0%	0	0%	0	0%
Oilfield Service	16,870	997	1	3,492	0	0%	0	0%	1	100%
Oilfield Supplies	1,272	2,928	0	4,057	0	0%	0	0%	0	0%
Olive	110	4,510	0	4,057	0	0%	0	0%	0	0%
Olive Oil	1,688	2,703	3	2,925	2	67%	1	33%	0	0%
On Hold Music	3,090	2,218	25	1,516	19	76%	6	24%	0	0%
Oncology	1,996	2,554	9	2,197	8	89%	1	11%	0	0%
Online Animal Prescriptions	998	3,113	4	2,738	0	0%	4	100%	0	0%
Online Auctions	118,492	231	552	226	531	96%	19	3%	2	0%
Online Car Dealers	38,069	582	183	506	136	74%	45	25%	2	1%
Online Casino	784	3,313	2	3,153	0	0%	2	100%	0	0%
Online Consignment	11,214	1,267	48	1,129	42	88%	6	13%	0	0%
Online Cosmetic Sales	2,689	2,331	111	708	83	75%	27	24%	1	1%
Online Dance Classes	24	5,046	0	4,057	0	0%	0	0%	0	0%
Online Dating Services	19,758	892	459	264	411	90%	44	10%	4	1%
Online Education	157,254	180	405	286	335	83%	61	15%	9	2%
Online Event Registration	9,879	1,347	180	515	154	86%	24	13%	2	1%
Online Gaming	71,815	351	1,380	111	1,015	74%	360	26%	5	0%
Online Investigative Journalism	475	3,691	3	2,925	2	67%	1	33%	0	0%
Online Payment	19,962	885	180	515	173	96%	7	4%	0	0%
Online Pharmacy	39,111	570	113	701	77	68%	36	32%	0	0%
Online Photography Sales	1,356	2,878	16	1,801	7	44%	9	56%	0	0%
Online Publications	14,057	1,117	88	819	61	69%	18	20%	9	10%
Online Retailer	1,807,112	9	16,396	5	9,587	58%	6,343	39%	466	3%

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Online Shipping Broker	16,486	1,013	70	932	34	49%	27	39%	9	13%
Online Shopping	1,093,404	23	8,845	12	6,727	76%	1,816	21%	302	3%
Online Trading School	9,986	1,337	20	1,650	12	60%	7	35%	1	5%
Online Travel Agency	164,556	170	1,649	88	1,481	90%	156	9%	12	1%
Opera Company	222	4,165	1	3,492	0	0%	1	100%	0	0%
Ophthalmology	28,731	711	127	654	102	80%	25	20%	0	0%
Optical Equipment	26,171	743	165	540	151	92%	14	8%	0	0%
Optical Imaging	2,226	2,477	5	2,596	3	60%	2	40%	0	0%
Optical Repairs	11,846	1,242	79	879	57	72%	21	27%	1	1%
Optician	38,517	576	490	252	439	90%	49	10%	2	0%
Optometric Information Bureaus	85	4,623	0	4,057	0	0%	0	0%	0	0%
Optometrist	56,754	428	506	244	389	77%	111	22%	6	1%
Optometry	92	4,593	1	3,492	1	100%	0	0%	0	0%
Orchard	882	3,223	6	2,474	5	83%	1	17%	0	0%
Orchard Supplies	48	4,825	0	4,057	0	0%	0	0%	0	0%
Orchestra	787	3,311	2	3,153	1	50%	1	50%	0	0%
Orchid Growers	249	4,091	0	4,057	0	0%	0	0%	0	0%
Ore	5	5,290	0	4,057	0	0%	0	0%	0	0%
Organ and Tissue Donation	3,271	2,175	0	4,057	0	0%	0	0%	0	0%
Organ Repair	849	3,254	1	3,492	0	0%	1	100%	0	0%
Organic Farms	1,421	2,841	5	2,596	4	80%	1	20%	0	0%
Organic Fertilizer	1,344	2,890	1	3,492	0	0%	1	100%	0	0%
Organic Food	4,455	1,939	12	1,988	8	67%	4	33%	0	0%
Organic Products	5,051	1,841	23	1,568	14	61%	9	39%	0	0%
Organization	30	4,991	0	4,057	0	0%	0	0%	0	0%
Organizing Services	7,863	1,500	13	1,939	12	92%	1	8%	0	0%
Organs	1,257	2,940	1	3,492	0	0%	1	100%	0	0%
Oriental Carpet Dealers	5,442	1,784	44	1,180	37	84%	7	16%	0	0%
Oriental Goods	790	3,307	1	3,492	0	0%	1	100%	0	0%
Oriental Goods Wholesale	884	3,219	2	3,153	1	50%	1	50%	0	0%
O-Ring	320	3,934	0	4,057	0	0%	0	0%	0	0%
Ornamental Glass	40	4,899	1	3,492	0	0%	1	100%	0	0%
Ornamental Iron Contractor	1,873	2,616	1	3,492	1	100%	0	0%	0	0%
Ornamental Metal Work	12,175	1,214	22	1,601	13	59%	9	41%	0	0%
Orthodontist	31,556	664	151	583	103	68%	38	25%	10	7%
Orthopedic Appliances	5,888	1,721	16	1,801	12	75%	4	25%	0	0%
Orthopedic Chairs	3,035	2,240	11	2,044	7	64%	4	36%	0	0%
Orthopedic Shoes	23,708	790	49	1,118	44	90%	5	10%	0	0%
Orthopedic Surgeon	34,329	629	160	559	137	86%	22	14%	1	1%
Osteopath	8,725	1,424	14	1,875	7	50%	7	50%	0	0%
OTR Truck Driver Tax Return Preparation	389	3,825	1	3,492	0	0%	1	100%	0	0%
Outboard Motor Repair	2,809	2,294	7	2,378	5	71%	2	29%	0	0%
Outboard Motors	2,526	2,376	6	2,474	5	83%	1	17%	0	0%
Outdoor Advertising	6,919	1,591	11	2,044	10	91%	1	9%	0	0%
Outdoor Furniture	21,223	848	104	742	87	84%	17	16%	0	0%
Outdoor Kitchens	10,270	1,314	34	1,330	17	50%	13	38%	4	12%
Outfitters	1,572	2,765	14	1,875	6	43%	6	43%	2	14%
Outlet Stores	6,628	1,626	66	965	39	59%	27	41%	0	0%
Outpatient Surgery Center	1,862	2,620	14	1,875	11	79%	3	21%	0	0%
Outplacement Consultant	1,513	2,789	1	3,492	1	100%	0	0%	0	0%
Oven Manufacturers	296	3,980	4	2,738	2	50%	2	50%	0	0%
Oven Parts	21	5,083	3	2,925	2	67%	1	33%	0	0%
Oven Repair	273	4,037	0	4,057	0	0%	0	0%	0	0%
Overstock Merchandise	12,665	1,192	41	1,216	16	39%	22	54%	3	7%
Oxygen	9,604	1,357	30	1,398	16	53%	14	47%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Oxygen Producing Equipment	2,189	2,486	3	2,925	2	67%	1	33%	0	0%
Oxygen Therapy	3,154	2,204	15	1,843	11	73%	4	27%	0	0%
Ozone Machine	1,549	2,780	1	3,492	1	100%	0	0%	0	0%
Packaging Design and Development	2,353	2,425	2	3,153	0	0%	2	100%	0	0%
Packaging Machinery	2,314	2,439	1	3,492	1	100%	0	0%	0	0%
Packaging Service	13,388	1,151	97	771	33	34%	61	63%	3	3%
Packaging Supplies	11,847	1,241	21	1,619	9	43%	12	57%	0	0%
Packing Service	10,241	1,316	46	1,153	27	59%	18	39%	1	2%
Paging Equipment	2,818	2,289	7	2,378	2	29%	5	71%	0	0%
Paging Service	1	5,406	0	4,057	0	0%	0	0%	0	0%
Pain Management	14,766	1,083	77	892	38	49%	28	36%	11	14%
Pain Management Clinics	9,913	1,344	28	1,440	18	64%	10	36%	0	0%
Paint	14,263	1,109	41	1,216	19	46%	20	49%	2	5%
Paint Manufacturing Equipment	489	3,670	3	2,925	0	0%	3	100%	0	0%
Paint Manufacturing Materials	725	3,361	7	2,378	7	100%	0	0%	0	0%
Paint Removal	1,918	2,588	1	3,492	0	0%	1	100%	0	0%
Paint Remover Manufacturers	109	4,521	0	4,057	0	0%	0	0%	0	0%
Paintball Games	2,996	2,249	12	1,988	6	50%	5	42%	1	8%
Painting Contractors	1,268,001	17	1,278	119	645	50%	589	46%	44	3%
Painting Supplies	2,793	2,300	6	2,474	2	33%	4	67%	0	0%
Pallets	6,736	1,612	5	2,596	4	80%	1	20%	0	0%
Paneling	992	3,118	0	4,057	0	0%	0	0%	0	0%
Pants	6	5,270	1	3,492	0	0%	1	100%	0	0%
Paper Bags	526	3,627	2	3,153	2	100%	0	0%	0	0%
Paper Boxes	609	3,498	0	4,057	0	0%	0	0%	0	0%
Paper Brokers	113	4,494	0	4,057	0	0%	0	0%	0	0%
Paper Converters	294	3,985	0	4,057	0	0%	0	0%	0	0%
Paper Cutting Machine	39	4,912	0	4,057	0	0%	0	0%	0	0%
Paper Distributors	2,461	2,389	5	2,596	2	40%	3	60%	0	0%
Paper Hanger	718	3,370	0	4,057	0	0%	0	0%	0	0%
Paper Labels	2,756	2,312	2	3,153	2	100%	0	0%	0	0%
Paper Manufacturers	2,168	2,492	3	2,925	1	33%	1	33%	1	33%
Paper Mill Machinery	44	4,862	0	4,057	0	0%	0	0%	0	0%
Paper Mill Supplies	15	5,148	0	4,057	0	0%	0	0%	0	0%
Paper Perfuming	15	5,148	0	4,057	0	0%	0	0%	0	0%
Paper Products	8,652	1,432	35	1,310	27	77%	7	20%	1	3%
Paper Shredder	276	4,030	0	4,057	0	0%	0	0%	0	0%
Paper Towels	48	4,825	0	4,057	0	0%	0	0%	0	0%
Paper Tubes	160	4,339	0	4,057	0	0%	0	0%	0	0%
Paper Waste	60	4,746	0	4,057	0	0%	0	0%	0	0%
Parachute Jumping	863	3,240	2	3,153	2	100%	0	0%	0	0%
Parachutes	672	3,434	3	2,925	2	67%	1	33%	0	0%
Parade Floats	33	4,970	0	4,057	0	0%	0	0%	0	0%
Paralegal	20,000	884	87	824	36	41%	38	44%	13	15%
Paramedic	110	4,510	1	3,492	0	0%	1	100%	0	0%
Parapsychologist	199	4,221	1	3,492	0	0%	1	100%	0	0%
Parasail Equipment	216	4,179	2	3,153	2	100%	0	0%	0	0%
Parasailing	8	5,243	0	4,057	0	0%	0	0%	0	0%
Parcel Post Assembly Service	807	3,293	3	2,925	1	33%	2	67%	0	0%
Pardon Services	103	4,552	0	4,057	0	0%	0	0%	0	0%
Parent Education	1,492	2,801	4	2,738	2	50%	2	50%	0	0%
Parenting Classes	3,320	2,165	2	3,153	2	100%	0	0%	0	0%
Park	1,350	2,881	11	2,044	9	82%	2	18%	0	0%
Parking	134	4,426	7	2,378	4	57%	3	43%	0	0%
Parking Attendant	7,028	1,575	94	783	38	40%	55	59%	1	1%



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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Parking Facilities	42,939	530	869	159	580	67%	277	32%	12	1%
Parking Garage Construction	1,691	2,702	18	1,725	7	39%	11	61%	0	0%
Parking Garage Equipment	564	3,568	1	3,492	0	0%	1	100%	0	0%
Parking Lot Maintenance	11,194	1,270	20	1,650	11	55%	7	35%	2	10%
Parking Meters	50	4,812	0	4,057	0	0%	0	0%	0	0%
Partition	1,476	2,811	2	3,153	1	50%	1	50%	0	0%
Party Decoration Contractors	2,911	2,271	25	1,516	2	8%	22	88%	1	4%
Party Facilities	4,144	2,002	45	1,169	17	38%	24	53%	4	9%
Party Planning	13,180	1,167	66	965	22	33%	41	62%	3	5%
Party Supplies	41,291	541	213	444	120	56%	88	41%	5	2%
Party Supply Rentals	16,605	1,010	65	978	31	48%	33	51%	1	2%
Passive Home Building	36	4,946	0	4,057	0	0%	0	0%	0	0%
Passports and Visas	67,358	369	211	449	87	41%	121	57%	3	1%
Patent Agent	14,056	1,118	19	1,694	12	63%	7	37%	0	0%
Patent Attorney	5,538	1,765	4	2,738	2	50%	2	50%	0	0%
Patent Medicine	686	3,413	12	1,988	6	50%	6	50%	0	0%
Patent Search	2,740	2,321	2	3,153	2	100%	0	0%	0	0%
Paternity Test	538	3,604	1	3,492	0	0%	1	100%	0	0%
Patio Contractor	5,522	1,773	22	1,601	10	45%	11	50%	1	5%
Patio Covers	6,343	1,658	7	2,378	6	86%	1	14%	0	0%
Patio Design	1,010	3,105	3	2,925	1	33%	2	67%	0	0%
Patio Doors	947	3,163	2	3,153	0	0%	2	100%	0	0%
Patio Enclosures	63,278	391	120	677	82	68%	33	28%	5	4%
Patio Furniture	6,706	1,616	33	1,351	28	85%	5	15%	0	0%
Patios and Decks	74,765	341	132	640	62	47%	68	52%	2	2%
Pattern Maker	488	3,672	3	2,925	0	0%	3	100%	0	0%
Pattern Makers Supplies	6	5,270	0	4,057	0	0%	0	0%	0	0%
Patty Machine	1	5,406	0	4,057	0	0%	0	0%	0	0%
Pavement Equipment	228	4,144	0	4,057	0	0%	0	0%	0	0%
Pavement Marking	4,013	2,035	12	1,988	5	42%	7	58%	0	0%
Paving Contractors	494,915	49	849	165	460	54%	342	40%	47	6%
Paving Equipment	743	3,351	0	4,057	0	0%	0	0%	0	0%
Paving Materials	3,067	2,230	8	2,276	6	75%	2	25%	0	0%
Paving Stones	3,744	2,080	7	2,378	2	29%	5	71%	0	0%
Paving, Painting, Home Improvement - Itinerant Workers	7,072	1,569	21	1,619	4	19%	13	62%	4	19%
Pawnbroker	40,258	557	226	422	153	68%	71	31%	2	1%
Pay Phones	142	4,393	1	3,492	0	0%	1	100%	0	0%
Payday Loans	391,426	63	911	149	652	72%	150	16%	109	12%
Payment	5	5,290	0	4,057	0	0%	0	0%	0	0%
Payment Processing Services	204,458	129	3,664	39	3,600	98%	61	2%	3	0%
Payroll Services	57,964	418	262	383	245	94%	16	6%	1	0%
Peanut Products	246	4,103	1	3,492	0	0%	1	100%	0	0%
Pearl	2,105	2,516	10	2,116	2	20%	8	80%	0	0%
Pediatric Rehabilitation	991	3,120	3	2,925	3	100%	0	0%	0	0%
Pediatrician	13,222	1,163	113	701	91	81%	21	19%	1	1%
Pen Manufacturers	29	4,995	2	3,153	2	100%	0	0%	0	0%
Pen Pals	1,234	2,953	57	1,046	26	46%	29	51%	2	4%
Pennants	3	5,346	0	4,057	0	0%	0	0%	0	0%
Penny Auctions	11,221	1,266	37	1,275	34	92%	3	8%	0	0%
Pens and Pencils	1,249	2,944	11	2,044	7	64%	3	27%	1	9%
Pension and Profit Sharing Plans	8,877	1,411	27	1,466	26	96%	1	4%	0	0%
Perforated Materials	77	4,656	0	4,057	0	0%	0	0%	0	0%
Perforating Machine	4	5,316	0	4,057	0	0%	0	0%	0	0%
Perfume	114,200	242	513	239	360	70%	148	29%	5	1%
Perfume Raw Materials	40	4,899	0	4,057	0	0%	0	0%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Periodontist	4,959	1,853	21	1,619	18	86%	3	14%	0	0%
Perlite	203	4,209	1	3,492	1	100%	0	0%	0	0%
Permanent Makeup	6,975	1,583	27	1,466	15	56%	12	44%	0	0%
Personal Chef	2,062	2,531	5	2,596	3	60%	1	20%	1	20%
Personal Emergency Response System	1,694	2,700	7	2,378	3	43%	4	57%	0	0%
Personal Injury Lawyer	71,267	354	37	1,275	32	86%	5	14%	0	0%
Personal Organizer	569	3,559	3	2,925	0	0%	3	100%	0	0%
Personal Security Guard	6,609	1,630	7	2,378	2	29%	5	71%	0	0%
Personal Service Bureaus	114	4,489	0	4,057	0	0%	0	0%	0	0%
Personal Services	24,903	767	86	834	27	31%	24	28%	35	41%
Personal Shopper	10,652	1,293	78	886	18	23%	50	64%	10	13%
Personal Trainer	20,142	880	151	583	122	81%	26	17%	3	2%
Personalization	3	5,346	0	4,057	0	0%	0	0%	0	0%
Personnel Consultants	7,004	1,578	13	1,939	10	77%	3	23%	0	0%
Pest Control	994,381	25	3,337	47	2,881	86%	427	13%	29	1%
Pest Control Supplies	10,340	1,308	14	1,875	8	57%	6	43%	0	0%
Pet Boarding	89,878	292	140	615	100	71%	38	27%	2	1%
Pet Cemetery	8,524	1,445	11	2,044	8	73%	3	27%	0	0%
Pet Containment System	6,790	1,610	20	1,650	17	85%	0	0%	3	15%
Pet Day Care	7,548	1,530	13	1,939	7	54%	6	46%	0	0%
Pet Exercise	4,819	1,875	6	2,474	2	33%	4	67%	0	0%
Pet Grooming	76,147	338	198	477	122	62%	75	38%	1	1%
Pet Insurance	16,277	1,020	76	900	76	100%	0	0%	0	0%
Pet Jewelry	742	3,352	10	2,116	4	40%	6	60%	0	0%
Pet Kennels	4,133	2,010	14	1,875	8	57%	4	29%	2	14%
Pet Photographer	379	3,845	4	2,738	2	50%	2	50%	0	0%
Pet Services	59,988	406	106	732	59	56%	43	41%	4	4%
Pet Shop	102,519	263	416	280	301	72%	112	27%	3	1%
Pet Sitting	35,779	612	39	1,241	27	69%	12	31%	0	0%
Pet Supplies	102,672	262	597	215	465	78%	123	21%	9	2%
Pet Training	20,776	856	36	1,296	21	58%	15	42%	0	0%
Pet Transport	11,813	1,246	72	920	8	11%	51	71%	13	18%
Pet Waste Removal	2,782	2,304	12	1,988	6	50%	5	42%	1	8%
Petroleum	6,236	1,671	9	2,197	5	56%	4	44%	0	0%
Petroleum Oil	4,026	2,031	10	2,116	7	70%	3	30%	0	0%
Petroleum Products	6,835	1,601	22	1,601	11	50%	11	50%	0	0%
Pets	145	4,383	3	2,925	2	67%	0	0%	1	33%
Pewter	89	4,604	0	4,057	0	0%	0	0%	0	0%
Pewterware	16	5,137	0	4,057	0	0%	0	0%	0	0%
Pharmaceutical Consultant	1,864	2,618	5	2,596	2	40%	3	60%	0	0%
Pharmaceutical Equipment	226	4,155	1	3,492	1	100%	0	0%	0	0%
Pharmaceutical Manufacturing	19,556	897	145	602	92	63%	51	35%	2	1%
Pharmaceutical Research	6,938	1,588	10	2,116	9	90%	1	10%	0	0%
Pharmaceutical Scientist	169	4,310	1	3,492	0	0%	0	0%	1	100%
Pharmacy	106,496	255	724	186	663	92%	52	7%	9	1%
Phlebotomy Certification	1,322	2,899	0	4,057	0	0%	0	0%	0	0%
Phlebotomy Training	4,072	2,021	3	2,925	2	67%	1	33%	0	0%
Phone Book Cover Advertising	101	4,560	0	4,057	0	0%	0	0%	0	0%
Photo Booth Rental	4,930	1,857	77	892	26	34%	50	65%	1	1%
Photo Copying	253	4,084	0	4,057	0	0%	0	0%	0	0%
Photo Developing	3	5,346	0	4,057	0	0%	0	0%	0	0%
Photo Engraving	58	4,757	0	4,057	0	0%	0	0%	0	0%
Photo Finishing Wholesale	518	3,636	1	3,492	0	0%	1	100%	0	0%
Photo Imaging	7,844	1,504	69	940	49	71%	19	28%	1	1%
Photo Printing	2,517	2,379	18	1,725	14	78%	4	22%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Photo Retouching	836	3,266	7	2,378	7	100%	0	0%	0	0%
Photoelectric Cell	62	4,734	0	4,057	0	0%	0	0%	0	0%
Photogrammetric Equipment	195	4,234	4	2,738	3	75%	1	25%	0	0%
Photographer	56,203	431	549	229	192	35%	323	59%	34	6%
Photographic Equipment Repair	3,392	2,145	8	2,276	5	63%	3	38%	0	0%
Photographic Mounts	806	3,295	1	3,492	1	100%	0	0%	0	0%
Photographic Research	746	3,347	0	4,057	0	0%	0	0%	0	0%
Photography Equipment	130,386	210	503	248	412	82%	78	16%	13	3%
Photography for Sale	10,735	1,287	71	925	26	37%	36	51%	9	13%
Photography Sales	510	3,645	2	3,153	0	0%	2	100%	0	0%
Photography Sales by Mail	463	3,708	5	2,596	0	0%	4	80%	1	20%
Photography Schools	1,473	2,812	7	2,378	6	86%	1	14%	0	0%
Photoluminescent Signs	105	4,537	0	4,057	0	0%	0	0%	0	0%
Physical Therapist	38,885	574	137	623	103	75%	34	25%	0	0%
Physical Therapy Supplies	1,359	2,876	12	1,988	1	8%	11	92%	0	0%
Physicians and Surgeons Information Bureaus	985	3,128	6	2,474	4	67%	1	17%	1	17%
Physicians Assistant	480	3,677	2	3,153	1	50%	1	50%	0	0%
Physicist	221	4,169	2	3,153	1	50%	1	50%	0	0%
Piano	8,169	1,475	20	1,650	11	55%	6	30%	3	15%
Piano Movers	7,580	1,528	9	2,197	2	22%	7	78%	0	0%
Piano Parts	46	4,842	0	4,057	0	0%	0	0%	0	0%
Piano Repair	9	5,229	0	4,057	0	0%	0	0%	0	0%
Piano Restoration	719	3,368	2	3,153	0	0%	2	100%	0	0%
Piano Tuners	7,131	1,563	6	2,474	3	50%	3	50%	0	0%
Pickles	289	3,995	6	2,474	4	67%	2	33%	0	0%
Picnic Grounds	17	5,124	0	4,057	0	0%	0	0%	0	0%
Picnic Supplies	70	4,687	1	3,492	0	0%	1	100%	0	0%
Picture Frame Dealers	5,821	1,731	41	1,216	30	73%	11	27%	0	0%
Picture Frame Repair	308	3,962	1	3,492	0	0%	1	100%	0	0%
Picture Framing	1,493	2,799	6	2,474	2	33%	4	67%	0	0%
Picture Framing Supplies	2,796	2,299	3	2,925	1	33%	2	67%	0	0%
Picture Hanger Manufacturers	17	5,124	0	4,057	0	0%	0	0%	0	0%
Picture Hanging	289	3,995	0	4,057	0	0%	0	0%	0	0%
Picture Restoration	419	3,785	0	4,057	0	0%	0	0%	0	0%
Pictures	1,346	2,886	36	1,296	0	0%	36	100%	0	0%
Pie	448	3,738	0	4,057	0	0%	0	0%	0	0%
Piercing	2,733	2,322	7	2,378	3	43%	4	57%	0	0%
Pilates	2,345	2,426	18	1,725	11	61%	6	33%	1	6%
Pile Driving	818	3,285	1	3,492	1	100%	0	0%	0	0%
Pile Driving Equipment	24	5,046	0	4,057	0	0%	0	0%	0	0%
Piling	285	4,007	0	4,057	0	0%	0	0%	0	0%
Pillow Renovation	16	5,137	0	4,057	0	0%	0	0%	0	0%
Pillows	181,227	152	117	685	109	93%	7	6%	1	1%
Pilot Car Services	637	3,463	0	4,057	0	0%	0	0%	0	0%
Pin Cotter	2	5,376	0	4,057	0	0%	0	0%	0	0%
Piñata	48	4,825	2	3,153	2	100%	0	0%	0	0%
Pinball Machines	1,783	2,656	5	2,596	4	80%	0	0%	1	20%
Pine Straw	780	3,315	1	3,492	1	100%	0	0%	0	0%
Pipe	3,385	2,147	0	4,057	0	0%	0	0%	0	0%
Pipe and Boiler Covering Contractors	595	3,522	0	4,057	0	0%	0	0%	0	0%
Pipe and Boiler Covering Materials	3	5,346	0	4,057	0	0%	0	0%	0	0%
Pipe Bending	753	3,339	0	4,057	0	0%	0	0%	0	0%
Pipe Cutting and Threading	145	4,383	0	4,057	0	0%	0	0%	0	0%
Pipe Cutting Tools	53	4,788	0	4,057	0	0%	0	0%	0	0%
Pipe Fitter	1,188	2,984	0	4,057	0	0%	0	0%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>CmpIs Settled</b>	<b>%</b>	<b>CmpIs Not Settled</b>	<b>%</b>	<b>CmpIs Unable To Pursue</b>	<b>%</b>
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Pipe Fittings	1,134	3,029	1	3,492	1	100%	0	0%	0	0%
Pipe Hangers	54	4,783	0	4,057	0	0%	0	0%	0	0%
Pipe Inspection	1,063	3,077	1	3,492	0	0%	1	100%	0	0%
Pipe Joint Compound	14	5,164	0	4,057	0	0%	0	0%	0	0%
Pipe Line Companies	1,389	2,860	0	4,057	0	0%	0	0%	0	0%
Pipe Line Contractors	12,502	1,201	16	1,801	14	88%	2	13%	0	0%
Pipe Line Equipment	635	3,466	0	4,057	0	0%	0	0%	0	0%
Pipe Lining	4,138	2,006	1	3,492	1	100%	0	0%	0	0%
Pipe Locating Equipment	83	4,632	0	4,057	0	0%	0	0%	0	0%
Pipe Reconditioning	88	4,609	1	3,492	0	0%	1	100%	0	0%
Pipe Sealing	263	4,062	0	4,057	0	0%	0	0%	0	0%
Pipe Thawing	115	4,485	0	4,057	0	0%	0	0%	0	0%
Pipe Thread Protector	17	5,124	0	4,057	0	0%	0	0%	0	0%
Pipes and Smokers Articles	4,646	1,906	65	978	22	34%	43	66%	0	0%
Piping Contractors	4,270	1,978	6	2,474	2	33%	4	67%	0	0%
Pistons	190	4,254	1	3,492	0	0%	0	0%	1	100%
Pitching Machine	158	4,344	1	3,492	0	0%	1	100%	0	0%
Pivot	86	4,620	0	4,057	0	0%	0	0%	0	0%
Pizza	33,598	641	601	214	247	41%	343	57%	11	2%
Places to Visit	2	5,376	0	4,057	0	0%	0	0%	0	0%
Planetarium	149	4,374	1	3,492	0	0%	1	100%	0	0%
Planning Consultants	14,918	1,075	13	1,939	2	15%	10	77%	1	8%
Plant Maintenance Shutdown Contractor	106	4,534	0	4,057	0	0%	0	0%	0	0%
Plant Nursery	62,026	398	449	268	202	45%	241	54%	6	1%
Plant Store	8,690	1,429	61	1,008	45	74%	15	25%	1	2%
Plaques	2,266	2,460	2	3,153	2	100%	0	0%	0	0%
Plasma Donation	3,342	2,157	23	1,568	14	61%	9	39%	0	0%
Plaster	1,857	2,625	3	2,925	1	33%	2	67%	0	0%
Plaster Craft Supplies	118	4,473	0	4,057	0	0%	0	0%	0	0%
Plaster Products Ornamental	78	4,652	1	3,492	1	100%	0	0%	0	0%
Plasterboard	373	3,849	0	4,057	0	0%	0	0%	0	0%
Plasterers Equipment & Supplies	8	5,243	0	4,057	0	0%	0	0%	0	0%
Plastering Contractors	33,423	644	29	1,417	20	69%	8	28%	1	3%
Plastic Bags	1,893	2,601	3	2,925	3	100%	0	0%	0	0%
Plastic Boxes	295	3,984	0	4,057	0	0%	0	0%	0	0%
Plastic Cups	3,559	2,113	92	799	51	55%	41	45%	0	0%
Plastic Extruder	789	3,310	0	4,057	0	0%	0	0%	0	0%
Plastic Fabrication	3,080	2,224	5	2,596	2	40%	3	60%	0	0%
Plastic Foam	1,126	3,037	1	3,492	1	100%	0	0%	0	0%
Plastic Forming	527	3,623	0	4,057	0	0%	0	0%	0	0%
Plastic Labels	752	3,341	1	3,492	1	100%	0	0%	0	0%
Plastic Laminates	250	4,089	0	4,057	0	0%	0	0%	0	0%
Plastic Lamination	1,141	3,019	1	3,492	0	0%	1	100%	0	0%
Plastic Molders	7,595	1,525	4	2,738	3	75%	1	25%	0	0%
Plastic Scrap	320	3,934	0	4,057	0	0%	0	0%	0	0%
Plastic Sheets	1,409	2,847	1	3,492	0	0%	1	100%	0	0%
Plastic Supply	145	4,383	0	4,057	0	0%	0	0%	0	0%
Plastic Surgery	94,625	281	286	364	194	68%	68	24%	24	8%
Plastic Tanks	1,377	2,868	1	3,492	1	100%	0	0%	0	0%
Plastics	43	4,875	0	4,057	0	0%	0	0%	0	0%
Plastics Machinery	382	3,840	0	4,057	0	0%	0	0%	0	0%
Plastics Research	725	3,361	5	2,596	5	100%	0	0%	0	0%
Plate Glass	1	5,406	0	4,057	0	0%	0	0%	0	0%
Plating	6,129	1,683	8	2,276	3	38%	5	63%	0	0%
Plating Equipment	343	3,895	1	3,492	1	100%	0	0%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmppls Settled</b>	<b>%</b>	<b>Cmppls Not Settled</b>	<b>%</b>	<b>Cmppls Unable To Pursue</b>	<b>%</b>
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Playground	1,190	2,982	9	2,197	4	44%	4	44%	1	11%
Playground Equipment	12,997	1,174	54	1,075	30	56%	23	43%	1	2%
Playing Cards	794	3,304	10	2,116	7	70%	3	30%	0	0%
Pleating Machine	162	4,334	0	4,057	0	0%	0	0%	0	0%
Plumber	2,273,998	4	3,378	45	2,506	74%	817	24%	55	2%
Plumbing Fixtures	40,537	556	113	701	92	81%	21	19%	0	0%
Plumbing Plan	1,876	2,614	2	3,153	1	50%	1	50%	0	0%
Plumbing Renovation	25,844	749	97	771	45	46%	51	53%	1	1%
Plumbing Supplies	1	5,406	0	4,057	0	0%	0	0%	0	0%
Plywood	1,117	3,043	3	2,925	3	100%	0	0%	0	0%
Pneumatic Equipment Components	474	3,693	0	4,057	0	0%	0	0%	0	0%
Pneumatic Tools	946	3,165	4	2,738	4	100%	0	0%	0	0%
Pneumatic Tube Systems	145	4,383	0	4,057	0	0%	0	0%	0	0%
Podiatrist	13,998	1,123	91	805	62	68%	28	31%	1	1%
Podiatrist Referral	2	5,376	0	4,057	0	0%	0	0%	0	0%
Podiatrist Supplies	163	4,329	1	3,492	0	0%	1	100%	0	0%
Point of Sale Systems	23,020	804	162	553	155	96%	7	4%	0	0%
Poison Control	33	4,970	0	4,057	0	0%	0	0%	0	0%
Pole Barn	35,726	613	36	1,296	26	72%	10	28%	0	0%
Pole Fitness	332	3,913	5	2,596	5	100%	0	0%	0	0%
Pole Line Contractors	204	4,206	0	4,057	0	0%	0	0%	0	0%
Pole Line Hardware	6	5,270	0	4,057	0	0%	0	0%	0	0%
Poles	140	4,402	0	4,057	0	0%	0	0%	0	0%
Police and Fire Organizations	27,305	730	2	3,153	1	50%	1	50%	0	0%
Police Department	1,321	2,900	2	3,153	0	0%	1	50%	1	50%
Police Equipment	5,946	1,710	46	1,153	29	63%	13	28%	4	9%
Polishes	370	3,855	0	4,057	0	0%	0	0%	0	0%
Political Organization	1,986	2,561	7	2,378	4	57%	3	43%	0	0%
Polyethylene	525	3,628	0	4,057	0	0%	0	0%	0	0%
Polyurethane	1,127	3,034	2	3,153	2	100%	0	0%	0	0%
Pond Management	3,073	2,228	5	2,596	4	80%	1	20%	0	0%
Pond Supplies	4,112	2,013	8	2,276	5	63%	3	38%	0	0%
Ponzi Scheme	935	3,171	4	2,738	1	25%	3	75%	0	0%
Pool Contractors	708,399	32	1,406	107	1,057	75%	330	23%	19	1%
Pool Cover Sale	1	5,406	0	4,057	0	0%	0	0%	0	0%
Pool Cover Service	4,550	1,926	14	1,875	7	50%	7	50%	0	0%
Pool Enclosures	14,784	1,082	31	1,383	22	71%	8	26%	1	3%
Pool Equipment	1	5,406	0	4,057	0	0%	0	0%	0	0%
Pool Hall	1,119	3,042	1	3,492	1	100%	0	0%	0	0%
Pool Kits	122	4,457	0	4,057	0	0%	0	0%	0	0%
Pool Leak Detection	8,452	1,451	17	1,758	11	65%	6	35%	0	0%
Pool Leak Repair	2	5,376	0	4,057	0	0%	0	0%	0	0%
Pool Maintenance	35,253	618	88	819	48	55%	37	42%	3	3%
Pool Manufacturers	10,883	1,280	139	616	135	97%	4	3%	0	0%
Pool Removal	680	3,421	0	4,057	0	0%	0	0%	0	0%
Pool Repair	702	3,393	3	2,925	2	67%	1	33%	0	0%
Pool Service	202,883	132	483	256	282	58%	193	40%	8	2%
Pool Supplies	89,513	293	392	292	296	76%	93	24%	3	1%
Pool Table Repair	579	3,544	3	2,925	0	0%	3	100%	0	0%
Pool Tables	1,668	2,713	6	2,474	4	67%	2	33%	0	0%
Pool Therapy	536	3,611	2	3,153	1	50%	1	50%	0	0%
Popcorn	3,182	2,194	7	2,378	3	43%	3	43%	1	14%
Popcorn Machine	477	3,686	2	3,153	2	100%	0	0%	0	0%
Pop-Up Store	44	4,862	0	4,057	0	0%	0	0%	0	0%
Porcelain Enamel Repair	6,704	1,617	11	2,044	6	55%	4	36%	1	9%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Porcelain Enameling	49	4,818	0	4,057	0	0%	0	0%	0	0%
Porcelain Products	298	3,977	0	4,057	0	0%	0	0%	0	0%
Porch Shades	649	3,453	5	2,596	0	0%	5	100%	0	0%
Port Authority	51	4,802	2	3,153	1	50%	1	50%	0	0%
Portable Buildings	28,697	713	84	845	71	85%	11	13%	2	2%
Portable Storage Units	9,333	1,378	70	932	47	67%	19	27%	4	6%
Portable Toilet	9,452	1,373	20	1,650	13	65%	7	35%	0	0%
Portfolios	691	3,405	3	2,925	3	100%	0	0%	0	0%
Portrait Photographers	54,825	438	305	351	195	64%	99	32%	11	4%
Post Construction Cleaning	5,978	1,705	5	2,596	3	60%	2	40%	0	0%
Post Offices	2,062	2,531	27	1,466	9	33%	17	63%	1	4%
Postcard	1,392	2,858	8	2,276	7	88%	1	13%	0	0%
Posters	2,883	2,275	1	3,492	0	0%	1	100%	0	0%
Potato Chips	288	3,999	1	3,492	1	100%	0	0%	0	0%
Pottery	3,360	2,152	5	2,596	3	60%	2	40%	0	0%
Pottery Supplies	306	3,966	2	3,153	1	50%	1	50%	0	0%
Poultry	387	3,834	1	3,492	1	100%	0	0%	0	0%
Poultry Brokers	149	4,374	0	4,057	0	0%	0	0%	0	0%
Poultry Equipment	5,138	1,825	4	2,738	4	100%	0	0%	0	0%
Poultry Farm	2,747	2,317	7	2,378	7	100%	0	0%	0	0%
Poultry Retail	283	4,012	0	4,057	0	0%	0	0%	0	0%
Powder Coating	5,943	1,712	10	2,116	4	40%	6	60%	0	0%
Power Actuated Tools	4,071	2,023	56	1,057	50	89%	4	7%	2	4%
Power Line Construction	1,272	2,928	2	3,153	2	100%	0	0%	0	0%
Power Plant Consultants	564	3,568	0	4,057	0	0%	0	0%	0	0%
Power Plant Equipment	512	3,643	1	3,492	1	100%	0	0%	0	0%
Power Plant Equipment Repairs	275	4,033	0	4,057	0	0%	0	0%	0	0%
Power Press	64	4,720	0	4,057	0	0%	0	0%	0	0%
Power Press Equipment	883	3,222	2	3,153	0	0%	2	100%	0	0%
Power Shovel	20	5,094	0	4,057	0	0%	0	0%	0	0%
Power Steering Repair	846	3,257	5	2,596	5	100%	0	0%	0	0%
Power Sweeper	625	3,476	0	4,057	0	0%	0	0%	0	0%
Power Take Off	14	5,164	0	4,057	0	0%	0	0%	0	0%
Power Transmission	2,055	2,534	5	2,596	3	60%	2	40%	0	0%
Pre Kindergarten	67	4,702	0	4,057	0	0%	0	0%	0	0%
Precious Metal Dealer	215	4,183	0	4,057	0	0%	0	0%	0	0%
Precious Metal Dealers	116,460	236	141	610	117	83%	23	16%	1	1%
Precious Metal Refiners	4,944	1,856	5	2,596	4	80%	1	20%	0	0%
Precious Metals Products	1,441	2,832	0	4,057	0	0%	0	0%	0	0%
Precious Stones	1,652	2,724	0	4,057	0	0%	0	0%	0	0%
Precision Grinding	651	3,451	0	4,057	0	0%	0	0%	0	0%
Precoated Metals	260	4,068	4	2,738	2	50%	2	50%	0	0%
Prefabricated Chimney	19	5,101	0	4,057	0	0%	0	0%	0	0%
Prefabricated Masonry Panels	4,379	1,951	3	2,925	1	33%	1	33%	1	33%
Pregnancy	1	5,406	1	3,492	0	0%	0	0%	1	100%
Premium Goods	18	5,112	0	4,057	0	0%	0	0%	0	0%
Prepaid Credit Cards	63,016	393	2,876	54	2,826	98%	30	1%	20	1%
Pre-Paid Phone Card	22,976	805	1,152	127	1,079	94%	71	6%	2	0%
Preservation and Restoration	28	5,005	0	4,057	0	0%	0	0%	0	0%
Preserved Flowers	4,092	2,016	23	1,568	11	48%	12	52%	0	0%
Pressure Sensitive Adhesive Paper	243	4,110	0	4,057	0	0%	0	0%	0	0%
Pressure Vessel	152	4,363	0	4,057	0	0%	0	0%	0	0%
Pressure Washer	8,541	1,443	13	1,939	8	62%	5	38%	0	0%
Pressure Washing	97,723	276	135	630	80	59%	51	38%	4	3%
Pressurization Equipment	77	4,656	0	4,057	0	0%	0	0%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Prestressed Concrete	621	3,484	0	4,057	0	0%	0	0%	0	0%
Pretzel	1,183	2,987	4	2,738	1	25%	3	75%	0	0%
Price Marking	268	4,047	0	4,057	0	0%	0	0%	0	0%
Print Cutters	28	5,005	0	4,057	0	0%	0	0%	0	0%
Printed and Etched Circuits	869	3,236	0	4,057	0	0%	0	0%	0	0%
Printer and Printer Supplies Manufacturer	9,570	1,361	37	1,275	33	89%	4	11%	0	0%
Printer Ink	476	3,688	1	3,492	0	0%	1	100%	0	0%
Printer Sales and Service	14,953	1,073	114	697	104	91%	9	8%	1	1%
Printers	63,816	389	162	553	68	42%	89	55%	5	3%
Printing Broker	4,992	1,852	11	2,044	5	45%	4	36%	2	18%
Printing Equipment	4,599	1,918	30	1,398	6	20%	23	77%	1	3%
Printing Materials	0	5,444	1	3,492	0	0%	1	100%	0	0%
Printing Plates	110	4,510	0	4,057	0	0%	0	0%	0	0%
Printing Repair	320	3,934	2	3,153	1	50%	1	50%	0	0%
Printing Rollers	105	4,537	0	4,057	0	0%	0	0%	0	0%
Printing Supplies	7,002	1,580	18	1,725	8	44%	10	56%	0	0%
Printing Technician	314	3,951	5	2,596	0	0%	5	100%	0	0%
Prison Consultant	1,803	2,647	7	2,378	5	71%	2	29%	0	0%
Private Golf Courses	6,908	1,593	29	1,417	15	52%	13	45%	1	3%
Private Health Services Plan	49,595	478	14	1,875	14	100%	0	0%	0	0%
Private Pool	9,811	1,351	51	1,105	24	47%	27	53%	0	0%
Private School	27,416	727	54	1,075	35	65%	15	28%	4	7%
Private Squash Courts	110	4,510	0	4,057	0	0%	0	0%	0	0%
Private Tennis Court	915	3,190	6	2,474	6	100%	0	0%	0	0%
Prize Promotions	19,794	890	37	1,275	24	65%	9	24%	4	11%
Probate Attorney	8,724	1,425	6	2,474	4	67%	2	33%	0	0%
Process Server	17,457	974	39	1,241	17	44%	22	56%	0	0%
Processed Potatoes	120	4,466	0	4,057	0	0%	0	0%	0	0%
Producers	70,494	357	584	218	501	86%	75	13%	8	1%
Product Development and Marketing	79,256	322	329	328	307	93%	20	6%	2	1%
Product Liability Lawyer	1,155	3,006	0	4,057	0	0%	0	0%	0	0%
Product Sales	38,033	583	169	533	94	56%	61	36%	14	8%
Product Sales by Phone	7,003	1,579	20	1,650	13	65%	7	35%	0	0%
Professional Employer Organization	3,333	2,163	5	2,596	1	20%	3	60%	1	20%
Professional Engineer	55,581	434	23	1,568	11	48%	12	52%	0	0%
Professional Fundraiser	20,301	876	51	1,105	47	92%	4	8%	0	0%
Professional Organizations	34,079	632	51	1,105	41	80%	9	18%	1	2%
Professional Organizer	1,653	2,723	5	2,596	2	40%	3	60%	0	0%
Professional Services	52,627	455	75	906	51	68%	20	27%	4	5%
Programmed Instruction	986	3,126	6	2,474	3	50%	3	50%	0	0%
Project Management	6,252	1,669	18	1,725	14	78%	4	22%	0	0%
Projector	842	3,261	6	2,474	0	0%	5	83%	1	17%
Projector Screen	4	5,316	1	3,492	1	100%	0	0%	0	0%
Promotional Items	1,668	2,713	8	2,276	8	100%	0	0%	0	0%
Promotional Products	48,664	486	136	627	70	51%	60	44%	6	4%
Promotions	1	5,406	1	3,492	0	0%	0	0%	1	100%
Proofreading	1,123	3,040	1	3,492	1	100%	0	0%	0	0%
Propane	46,232	509	250	394	227	91%	22	9%	1	0%
Propane Gas Plumbing	542	3,598	1	3,492	0	0%	1	100%	0	0%
Propane Supplies	18,596	931	209	456	195	93%	13	6%	1	0%
Propeller	566	3,565	1	3,492	0	0%	1	100%	0	0%
Property Insurance	69,778	361	192	492	183	95%	9	5%	0	0%
Property Maintenance	82,688	310	209	456	120	57%	83	40%	6	3%
Property Management	1,474,809	12	8,096	13	6,560	81%	1,484	18%	52	1%
Property Tax Consultants	40,927	548	25	1,516	23	92%	2	8%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Property Tax Lenders	6,792	1,609	20	1,650	20	100%	0	0%	0	0%
Prosthetic	10,858	1,283	54	1,075	35	65%	19	35%	0	0%
Prosthetic Eye	268	4,047	0	4,057	0	0%	0	0%	0	0%
Prosthodontist	1,816	2,643	10	2,116	8	80%	2	20%	0	0%
Protective Coatings	23,384	798	49	1,118	22	45%	27	55%	0	0%
Protective Covers	13,325	1,157	165	540	132	80%	32	19%	1	1%
Protein Purification	94	4,583	1	3,492	1	100%	0	0%	0	0%
Psychiatric Services	3	5,346	1	3,492	1	100%	0	0%	0	0%
Psychiatrist	20,748	859	93	790	70	75%	21	23%	2	2%
Psychic	18,819	919	59	1,023	37	63%	22	37%	0	0%
Psychologist	21,545	837	51	1,105	43	84%	8	16%	0	0%
Psychologist Referral Service	5,094	1,837	18	1,725	18	100%	0	0%	0	0%
Psychotherapist	4,999	1,849	16	1,801	10	63%	5	31%	1	6%
Pub	459	3,714	8	2,276	3	38%	5	63%	0	0%
Pub Food	227	4,152	5	2,596	1	20%	4	80%	0	0%
Public Adjuster	27,252	731	37	1,275	32	86%	5	14%	0	0%
Public Aquariums	1,105	3,049	13	1,939	9	69%	4	31%	0	0%
Public Golf Courses	7,861	1,501	39	1,241	28	72%	10	26%	1	3%
Public Library	1,015	3,104	0	4,057	0	0%	0	0%	0	0%
Public Opinion Analysts	3,761	2,076	6	2,474	3	50%	2	33%	1	17%
Public Pool	1,654	2,722	6	2,474	5	83%	1	17%	0	0%
Public Relations Counselor	13,713	1,139	15	1,843	7	47%	7	47%	1	7%
Public Sector Consultants	580	3,542	0	4,057	0	0%	0	0%	0	0%
Public Speakers	985	3,128	5	2,596	3	60%	2	40%	0	0%
Public Speaking Classes	895	3,208	0	4,057	0	0%	0	0%	0	0%
Public Tennis Courts	270	4,043	2	3,153	0	0%	2	100%	0	0%
Public Utility Consultants	11,169	1,272	60	1,016	51	85%	8	13%	1	2%
Public Works and Government Services	16	5,137	0	4,057	0	0%	0	0%	0	0%
Publication	248	4,096	0	4,057	0	0%	0	0%	0	0%
Publicity Service	3,477	2,126	10	2,116	6	60%	4	40%	0	0%
Publishers	466	3,700	4	2,738	4	100%	0	0%	0	0%
Publishers Book	210,906	124	577	220	382	66%	126	22%	69	12%
Publishers Directory	81,021	317	392	292	324	83%	52	13%	16	4%
Publishers Internet Guide	17,750	963	13	1,939	7	54%	6	46%	0	0%
Publishers Magazine	36,626	602	279	369	132	47%	143	51%	4	1%
Publishers Periodical	224,931	115	844	167	782	93%	61	7%	1	0%
Publishers Representatives	2,302	2,444	8	2,276	3	38%	4	50%	1	13%
Publishing Consultant	17,487	971	86	834	37	43%	47	55%	2	2%
Pulley	55	4,775	0	4,057	0	0%	0	0%	0	0%
Pulmonary Diseases	2,892	2,272	12	1,988	7	58%	5	42%	0	0%
Pulp Products	97	4,577	0	4,057	0	0%	0	0%	0	0%
Pump Parts	1	5,406	0	4,057	0	0%	0	0%	0	0%
Pump Repair	7	5,260	1	3,492	0	0%	1	100%	0	0%
Pump Sales	5,939	1,713	9	2,197	7	78%	2	22%	0	0%
Pump Service	11,450	1,255	14	1,875	9	64%	5	36%	0	0%
Pump Supplies	678	3,425	0	4,057	0	0%	0	0%	0	0%
Pumping Contractors	3,597	2,110	5	2,596	2	40%	2	40%	1	20%
Punch Clock	627	3,473	1	3,492	1	100%	0	0%	0	0%
Punch Press	2	5,376	0	4,057	0	0%	0	0%	0	0%
Punches	18	5,112	0	4,057	0	0%	0	0%	0	0%
Purses	21,412	839	259	385	176	68%	68	26%	15	6%
Pyramid Companies	7,179	1,556	6	2,474	5	83%	1	17%	0	0%
Quarries	1,067	3,072	1	3,492	1	100%	0	0%	0	0%
Quartz	280	4,020	1	3,492	0	0%	1	100%	0	0%
QuickBooks Support	2,114	2,511	2	3,153	1	50%	1	50%	0	0%



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Quilt Renovation	19	5,101	1	3,492	1	100%	0	0%	0	0%
Quilting	1,780	2,658	10	2,116	9	90%	1	10%	0	0%
Quilting Classes	114	4,489	2	3,153	0	0%	2	100%	0	0%
Quilting Supplies	1,852	2,629	10	2,116	7	70%	3	30%	0	0%
Quilts	4,622	1,915	12	1,988	4	33%	8	67%	0	0%
Race Track Equipment	450	3,732	3	2,925	3	100%	0	0%	0	0%
Race Tracks	4,924	1,859	47	1,141	20	43%	27	57%	0	0%
Racing	38	4,926	1	3,492	0	0%	1	100%	0	0%
Racing Cars	4,041	2,027	12	1,988	5	42%	7	58%	0	0%
Rack Merchandise Service	244	4,107	1	3,492	1	100%	0	0%	0	0%
Racks	1,267	2,930	6	2,474	4	67%	2	33%	0	0%
Racquetball Court Construction	48	4,825	0	4,057	0	0%	0	0%	0	0%
Racquetball Courts	329	3,920	5	2,596	3	60%	2	40%	0	0%
Racquetball Equipment	42	4,883	0	4,057	0	0%	0	0%	0	0%
Radar Equipment	913	3,193	9	2,197	8	89%	1	11%	0	0%
Radiant Heat	859	3,244	1	3,492	0	0%	1	100%	0	0%
Radiation Protection	37	4,933	0	4,057	0	0%	0	0%	0	0%
Radiator	9,131	1,392	37	1,275	20	54%	16	43%	1	3%
Radiator Covers	384	3,839	1	3,492	0	0%	0	0%	1	100%
Radiator Sales	1,467	2,816	3	2,925	1	33%	2	67%	0	0%
Radio Advertising	4,330	1,959	19	1,694	13	68%	5	26%	1	5%
Radio Communication Equipment and Systems	8,278	1,465	35	1,310	20	57%	15	43%	0	0%
Radio Direction Finder	3	5,346	0	4,057	0	0%	0	0%	0	0%
Radio Parts	59	4,751	2	3,153	2	100%	0	0%	0	0%
Radio Producer	253	4,084	2	3,153	1	50%	1	50%	0	0%
Radio Program Surveys	10	5,220	0	4,057	0	0%	0	0%	0	0%
Radio Rentals	162	4,334	0	4,057	0	0%	0	0%	0	0%
Radio Station Equipment	213	4,188	0	4,057	0	0%	0	0%	0	0%
Radio Station Representatives	173	4,302	3	2,925	2	67%	1	33%	0	0%
Radio Stations	26,043	746	766	176	750	98%	16	2%	0	0%
Radioactive Materials	34	4,965	1	3,492	1	100%	0	0%	0	0%
Radioactivity Instruments	36	4,946	0	4,057	0	0%	0	0%	0	0%
Radiology	20,384	874	185	503	132	71%	50	27%	3	2%
Radiotelephone Carriers	459	3,714	1	3,492	0	0%	1	100%	0	0%
Radiotelephone Equipment	2,948	2,262	16	1,801	7	44%	8	50%	1	6%
Radon Mitigation	24,932	765	13	1,939	9	69%	4	31%	0	0%
Radon Testing	29,025	707	36	1,296	27	75%	8	22%	1	3%
Raft Trips	938	3,169	9	2,197	7	78%	2	22%	0	0%
Railing	4,503	1,933	5	2,596	1	20%	4	80%	0	0%
Railroad	1,822	2,640	84	845	52	62%	32	38%	0	0%
Railroad Car Leasing	196	4,231	0	4,057	0	0%	0	0%	0	0%
Railroad Car Manufacturers	275	4,033	0	4,057	0	0%	0	0%	0	0%
Railroad Contractors	1,883	2,607	1	3,492	1	100%	0	0%	0	0%
Railroad Equipment	1,364	2,873	0	4,057	0	0%	0	0%	0	0%
Railroad Freight	545	3,589	0	4,057	0	0%	0	0%	0	0%
Railroad Ticket Agencies	92	4,593	4	2,738	3	75%	1	25%	0	0%
Railroad Ties Dealers	202	4,210	0	4,057	0	0%	0	0%	0	0%
Rails	254	4,081	1	3,492	1	100%	0	0%	0	0%
Rainwater Harvesting System	611	3,496	0	4,057	0	0%	0	0%	0	0%
Rainwear	94	4,583	0	4,057	0	0%	0	0%	0	0%
Raised Floor	4,183	1,996	2	3,153	1	50%	1	50%	0	0%
Ranches	5,531	1,770	15	1,843	10	67%	4	27%	1	7%
Range and Oven Dealers	200	4,218	1	3,492	1	100%	0	0%	0	0%
Range Hoods	8,241	1,469	8	2,276	7	88%	0	0%	1	13%
Ravioli	31	4,981	0	4,057	0	0%	0	0%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Raw Flavoring Extracts	692	3,403	0	4,057	0	0%	0	0%	0	0%
Rayon Fabrics	15	5,148	0	4,057	0	0%	0	0%	0	0%
Razors	6,337	1,659	18	1,725	16	89%	2	11%	0	0%
Reading Lessons	9,356	1,377	9	2,197	6	67%	3	33%	0	0%
Ready Mixed Concrete	15,966	1,034	30	1,398	22	73%	8	27%	0	0%
Real Estate	751,800	30	2,515	63	1,799	72%	682	27%	34	1%
Real Estate Agent	103,198	260	431	272	300	70%	128	30%	3	1%
Real Estate Appraiser	67,846	367	80	870	50	63%	29	36%	1	1%
Real Estate Broker	47,453	495	89	812	66	74%	23	26%	0	0%
Real Estate Consultant	76,976	332	142	607	99	70%	41	29%	2	1%
Real Estate Development	133,192	207	302	355	224	74%	77	25%	1	0%
Real Estate Investing	294,627	82	289	363	226	78%	56	19%	7	2%
Real Estate Lawyer	24,922	766	34	1,330	26	76%	8	24%	0	0%
Real Estate Loan Modification	5,440	1,786	18	1,725	4	22%	14	78%	0	0%
Real Estate Loans	54,943	437	58	1,034	41	71%	14	24%	3	5%
Real Estate Maintenance Protection Plan	2,278	2,457	17	1,758	16	94%	0	0%	1	6%
Real Estate Rentals	141,399	199	712	187	485	68%	219	31%	8	1%
Real Estate School	33,461	643	49	1,118	37	76%	12	24%	0	0%
Real Estate Services	184,253	148	522	233	403	77%	109	21%	10	2%
Rebuilt Auto Parts	3,150	2,207	31	1,383	11	35%	20	65%	0	0%
Rebuilt Engines	66,804	374	215	438	150	70%	63	29%	2	1%
Reclaiming Chemicals	105	4,537	0	4,057	0	0%	0	0%	0	0%
Record Storage	6,702	1,618	38	1,259	8	21%	28	74%	2	5%
Recorded Information	6,500	1,641	24	1,548	22	92%	2	8%	0	0%
Recording Studio Equipment	1,349	2,883	1	3,492	0	0%	1	100%	0	0%
Records Management	2,809	2,294	10	2,116	5	50%	5	50%	0	0%
Recreation Center	8,273	1,466	58	1,034	35	60%	23	40%	0	0%
Recreation Program Consultants	98	4,572	0	4,057	0	0%	0	0%	0	0%
Recreational Vehicles	4,611	1,916	14	1,875	8	57%	4	29%	2	14%
Recruitment Services	19,228	906	34	1,330	13	38%	20	59%	1	3%
Rectifiers - Liquor	3	5,346	0	4,057	0	0%	0	0%	0	0%
Recycling Center	17,354	978	50	1,113	24	48%	25	50%	1	2%
Recycling Services	21,125	851	198	477	43	22%	155	78%	0	0%
Reels	193	4,243	0	4,057	0	0%	0	0%	0	0%
Reflectors	15	5,148	0	4,057	0	0%	0	0%	0	0%
Reflexologist	1,158	3,005	2	3,153	2	100%	0	0%	0	0%
Refractory	614	3,493	0	4,057	0	0%	0	0%	0	0%
Refreshment Stand	543	3,596	23	1,568	0	0%	23	100%	0	0%
Refrigeration	128	4,440	0	4,057	0	0%	0	0%	0	0%
Refrigeration Equipment	3,425	2,136	12	1,988	7	58%	5	42%	0	0%
Refrigerator and Freezer Dealers	1,545	2,781	7	2,378	3	43%	4	57%	0	0%
Refrigerator Manufacturers	753	3,339	1	3,492	1	100%	0	0%	0	0%
Refrigerator Parts	229	4,139	1	3,492	1	100%	0	0%	0	0%
Refrigerator Repair	10,134	1,325	56	1,057	21	38%	34	61%	1	2%
Registered Dietitian	2,050	2,537	6	2,474	3	50%	3	50%	0	0%
Registered Interior Designer	3,155	2,203	8	2,276	4	50%	4	50%	0	0%
Rehabilitation	39,217	568	129	647	84	65%	41	32%	4	3%
Reiki Therapy	821	3,281	1	3,492	1	100%	0	0%	0	0%
Reinforced Plastic	111	4,503	0	4,057	0	0%	0	0%	0	0%
Relay	174	4,298	2	3,153	2	100%	0	0%	0	0%
Religious Goods	9,572	1,360	122	666	88	72%	32	26%	2	2%
Religious Organizations	9,526	1,368	26	1,499	18	69%	8	31%	0	0%
Reloaders	1,171	2,996	3	2,925	0	0%	1	33%	2	67%
Relocation Services	178,190	156	404	287	314	78%	80	20%	10	2%
Remodel Contractors	204,188	130	505	246	211	42%	273	54%	21	4%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Remodeling	245,059	98	464	261	145	31%	306	66%	13	3%
Rendering Services	673	3,432	2	3,153	2	100%	0	0%	0	0%
Renewable Energy	8,807	1,417	18	1,725	15	83%	3	17%	0	0%
Rent to Own	6,224	1,673	40	1,229	21	53%	18	45%	1	3%
Rent to Own Furniture	8	5,243	0	4,057	0	0%	0	0%	0	0%
Rent to Own Real Estate	26,492	740	22	1,601	15	68%	7	32%	0	0%
Rent Welding Equipment	80	4,643	1	3,492	1	100%	0	0%	0	0%
Rental Furniture	51,591	461	852	164	817	96%	35	4%	0	0%
Rental Listings	34,490	623	924	148	829	90%	40	4%	55	6%
Rental Service Stores & Yards	18,739	924	116	688	97	84%	19	16%	0	0%
Rentals by Owner	51,889	460	280	368	150	54%	125	45%	5	2%
Renters Insurance	11,923	1,235	11	2,044	5	45%	3	27%	3	27%
Repossession Services	54,440	442	214	440	136	64%	68	32%	10	5%
Reptiles	8,038	1,484	20	1,650	7	35%	13	65%	0	0%
Re-refined Oil	17	5,124	0	4,057	0	0%	0	0%	0	0%
Rescue Equipment	6,731	1,614	23	1,568	5	22%	6	26%	12	52%
Reserve Study	273	4,037	4	2,738	0	0%	4	100%	0	0%
Residential Air Conditioning Contractors	364,757	71	900	153	612	68%	255	28%	33	4%
Residential Painter	668	3,439	3	2,925	1	33%	2	67%	0	0%
Residential Window Tinting	5,212	1,815	4	2,738	3	75%	1	25%	0	0%
Resilvering Mirrors	62	4,734	0	4,057	0	0%	0	0%	0	0%
Resin	311	3,956	1	3,492	1	100%	0	0%	0	0%
Resort	92,591	288	1,116	133	926	83%	185	17%	5	0%
Respirator	1,197	2,975	11	2,044	7	64%	4	36%	0	0%
Rest Home	952	3,160	2	3,153	2	100%	0	0%	0	0%
Rest Home Information and Placement	156	4,354	0	4,057	0	0%	0	0%	0	0%
Restaurant Equipment	45,305	515	125	660	72	58%	50	40%	3	2%
Restaurant Equipment Repair	10,665	1,291	20	1,650	14	70%	6	30%	0	0%
Restaurant Management	8,204	1,471	105	737	93	89%	12	11%	0	0%
Restaurant Supplies	971	3,148	2	3,153	2	100%	0	0%	0	0%
Restaurant Uniforms	48	4,825	1	3,492	0	0%	1	100%	0	0%
Restaurants	415,744	58	4,485	31	2,375	53%	2,026	45%	84	2%
Resume Services	62,022	399	241	405	198	82%	29	12%	14	6%
Retail Bakers	61,324	403	194	490	103	53%	88	45%	3	2%
Retail Floor Materials	92,767	286	197	483	154	78%	37	19%	6	3%
Retail Florist	124,760	220	2,217	71	1,894	85%	309	14%	14	1%
Retail Hobby Supplies	29,921	692	191	495	138	72%	50	26%	3	2%
Retail Light Fixtures	62,513	394	202	470	145	72%	56	28%	1	0%
Retail Optical Goods	140,214	200	762	177	668	88%	93	12%	1	0%
Retail Photo Finishing	8,736	1,422	219	430	163	74%	56	26%	0	0%
Retail Shoes	206,882	127	1,556	96	1,080	69%	436	28%	40	3%
Retail Sportswear	61,225	404	898	154	483	54%	399	44%	16	2%
Retail Stores	61,982	401	965	142	531	55%	409	42%	25	3%
Retail Wine	33,997	633	133	637	111	83%	16	12%	6	5%
Retaining Ring	24	5,046	0	4,057	0	0%	0	0%	0	0%
Retaining Wall Contractors	7,122	1,564	3	2,925	2	67%	1	33%	0	0%
Retirement Communities	65	4,717	1	3,492	1	100%	0	0%	0	0%
Retirement Homes	39,001	571	82	858	59	72%	23	28%	0	0%
Retirement Planning Services	100,143	267	76	900	57	75%	17	22%	2	3%
Retread Tires	8,026	1,486	83	849	44	53%	38	46%	1	1%
Retreat Facilities	320	3,934	0	4,057	0	0%	0	0%	0	0%
Reverse Mortgage	50,133	475	58	1,034	44	76%	14	24%	0	0%
Ribbon	910	3,197	26	1,499	22	85%	4	15%	0	0%
Ribbon Printing	88	4,609	0	4,057	0	0%	0	0%	0	0%
Rice	198	4,222	0	4,057	0	0%	0	0%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Riding Academy	881	3,225	0	4,057	0	0%	0	0%	0	0%
Riding Apparel	1,151	3,008	9	2,197	2	22%	6	67%	1	11%
Riggers	1,032	3,094	0	4,057	0	0%	0	0%	0	0%
Riggers Equipment and Supplies	890	3,212	0	4,057	0	0%	0	0%	0	0%
Right of Way Acquisition Services	450	3,732	0	4,057	0	0%	0	0%	0	0%
Ringtones	37	4,933	0	4,057	0	0%	0	0%	0	0%
Risk Management	6,725	1,615	25	1,516	14	56%	11	44%	0	0%
Rivets	70	4,687	0	4,057	0	0%	0	0%	0	0%
Road Building	136	4,416	0	4,057	0	0%	0	0%	0	0%
Road Contractors	18,038	952	19	1,694	7	37%	12	63%	0	0%
Road Dust Control	276	4,030	1	3,492	1	100%	0	0%	0	0%
Road Oil	34	4,965	0	4,057	0	0%	0	0%	0	0%
Roadside Assistance	31,470	666	392	292	360	92%	30	8%	2	1%
Robots	1,244	2,947	10	2,116	5	50%	5	50%	0	0%
Rock Climbing Instruction	1,002	3,110	4	2,738	1	25%	2	50%	1	25%
Rock Shop	1,293	2,910	2	3,153	1	50%	1	50%	0	0%
Rockfall Mitigation	26	5,026	0	4,057	0	0%	0	0%	0	0%
Rodeo	375	3,847	1	3,492	0	0%	1	100%	0	0%
Rollers	141	4,399	0	4,057	0	0%	0	0%	0	0%
Rolling Doors	1,064	3,076	18	1,725	0	0%	18	100%	0	0%
Rolling Mill	31	4,981	0	4,057	0	0%	0	0%	0	0%
Roof Cleaning	21,788	832	20	1,650	10	50%	7	35%	3	15%
Roof Cooling Systems	660	3,446	5	2,596	2	40%	3	60%	0	0%
Roof Deck	2,358	2,423	2	3,153	0	0%	2	100%	0	0%
Roof Snow Removal Service	365	3,858	1	3,492	0	0%	1	100%	0	0%
Roof Structure	4,190	1,994	7	2,378	3	43%	4	57%	0	0%
Roofing Consultants	24,249	778	39	1,241	22	56%	17	44%	0	0%
Roofing Contractors	5,175,373	1	5,940	22	4,031	68%	1,682	28%	227	4%
Roofing Equipment	5,861	1,725	8	2,276	3	38%	5	63%	0	0%
Roofing Materials	18,698	926	49	1,118	41	84%	7	14%	1	2%
Roofing Spray Foam Insulation Contractors	3,270	2,176	4	2,738	2	50%	2	50%	0	0%
Rooming Houses	473	3,694	1	3,492	1	100%	0	0%	0	0%
Roommate Referral Service	16,790	1,001	74	911	66	89%	8	11%	0	0%
Rope	397	3,808	1	3,492	1	100%	0	0%	0	0%
Rope Splicing	8	5,243	0	4,057	0	0%	0	0%	0	0%
Rotogravure Printing	27	5,014	0	4,057	0	0%	0	0%	0	0%
Routing Services	201	4,213	0	4,057	0	0%	0	0%	0	0%
Rubber Bands	162	4,334	0	4,057	0	0%	0	0%	0	0%
Rubber Footwear	699	3,396	5	2,596	4	80%	1	20%	0	0%
Rubber Products	5,320	1,800	16	1,801	12	75%	3	19%	1	6%
Rubber Stamping Supplies	360	3,868	1	3,492	0	0%	1	100%	0	0%
Rubber Stamps	3,476	2,127	13	1,939	6	46%	1	8%	6	46%
Rubber Tracks	222	4,165	0	4,057	0	0%	0	0%	0	0%
Rubber Working Machinery	54	4,783	0	4,057	0	0%	0	0%	0	0%
Rubbish & Garbage Removal Contractors Equipment	303	3,975	1	3,492	1	100%	0	0%	0	0%
Rug Cleaning	1,409	2,847	3	2,925	1	33%	2	67%	0	0%
Rug Weavers	885	3,218	0	4,057	0	0%	0	0%	0	0%
Ruler	3	5,346	0	4,057	0	0%	0	0%	0	0%
Rust Remover	566	3,565	4	2,738	2	50%	2	50%	0	0%
Rustic Furniture	66,114	379	689	196	198	29%	491	71%	0	0%
RV Cleaning Service	108	4,526	2	3,153	2	100%	0	0%	0	0%
RV Dealers	190,179	142	1,195	123	1,027	86%	153	13%	15	1%
RV Equipment	30,003	688	171	529	132	77%	34	20%	5	3%
RV parks	100	4,564	3	2,925	2	67%	1	33%	0	0%
RV Rental	24,050	783	89	812	68	76%	20	22%	1	1%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
RV Repair	31,974	660	139	616	82	59%	54	39%	3	2%
RV Service	16	5,137	0	4,057	0	0%	0	0%	0	0%
RV Storage	2,357	2,424	16	1,801	13	81%	3	19%	0	0%
Saddle	5,123	1,829	28	1,440	18	64%	10	36%	0	0%
Safe	8,600	1,438	21	1,619	6	29%	14	67%	1	5%
Safe Deposit Box Rental	690	3,408	0	4,057	0	0%	0	0%	0	0%
Safe Movers	1,359	2,876	5	2,596	3	60%	2	40%	0	0%
Safe Repair	184	4,273	0	4,057	0	0%	0	0%	0	0%
Safety	37	4,933	0	4,057	0	0%	0	0%	0	0%
Safety Can	22	5,073	0	4,057	0	0%	0	0%	0	0%
Safety Clothing	15,812	1,043	47	1,141	34	72%	13	28%	0	0%
Safety Consultants	34,903	620	52	1,095	30	58%	21	40%	1	2%
Safety Equipment	5	5,290	1	3,492	1	100%	0	0%	0	0%
Safety Pins	787	3,311	0	4,057	0	0%	0	0%	0	0%
Sailmakers	1,179	2,992	1	3,492	1	100%	0	0%	0	0%
Salad	112	4,497	0	4,057	0	0%	0	0%	0	0%
Sales	33	4,970	0	4,057	0	0%	0	0%	0	0%
Sales Lead Generation	109,319	252	212	445	144	68%	64	30%	4	2%
Sales Organization	10,400	1,304	40	1,229	32	80%	7	18%	1	3%
Sales Presentation	934	3,174	2	3,153	2	100%	0	0%	0	0%
Sales Promotion Services	12,052	1,226	28	1,440	20	71%	6	21%	2	7%
Sales Training	10,238	1,317	10	2,116	7	70%	3	30%	0	0%
Salt	1,115	3,044	1	3,492	1	100%	0	0%	0	0%
Saltwater Pool Supplies	4,244	1,985	38	1,259	9	24%	29	76%	0	0%
Salvage Merchandise	3	5,346	0	4,057	0	0%	0	0%	0	0%
Sample Books	37	4,933	0	4,057	0	0%	0	0%	0	0%
Sample Case	88	4,609	0	4,057	0	0%	0	0%	0	0%
Sand	17,158	985	14	1,875	9	64%	5	36%	0	0%
Sand and Gravel Handling Equipment	449	3,735	1	3,492	0	0%	1	100%	0	0%
Sandblasting Equipment	985	3,128	0	4,057	0	0%	0	0%	0	0%
Sandwich	3,690	2,091	33	1,351	19	58%	13	39%	1	3%
Sanitary Landfill	836	3,266	17	1,758	16	94%	1	6%	0	0%
Sanitary Napkins	27	5,014	0	4,057	0	0%	0	0%	0	0%
Sanitation	16	5,137	0	4,057	0	0%	0	0%	0	0%
Sanitation Consultants	8,183	1,473	641	205	639	100%	2	0%	0	0%
Sash Operating Devices	139	4,406	0	4,057	0	0%	0	0%	0	0%
SAT Prep Courses	14,493	1,097	116	688	77	66%	35	30%	4	3%
Satellite Communication	8,528	1,444	49	1,118	34	69%	14	29%	1	2%
Satellite Equipment	180	4,283	0	4,057	0	0%	0	0%	0	0%
Satellite Supplies	49,654	477	121	672	64	53%	51	42%	6	5%
Satellite TV	289	3,995	1	3,492	0	0%	0	0%	1	100%
Sauna Equipment	10,873	1,282	33	1,351	28	85%	5	15%	0	0%
Sausage	1,181	2,988	1	3,492	1	100%	0	0%	0	0%
Sausage Casing	42	4,883	0	4,057	0	0%	0	0%	0	0%
Savings and Loan Association Reps	38	4,926	1	3,492	0	0%	1	100%	0	0%
Savings and Loan Associations	13,884	1,127	61	1,008	37	61%	23	38%	1	2%
Saw	6,272	1,666	19	1,694	12	63%	7	37%	0	0%
Saw Blade Sharpening	645	3,458	1	3,492	1	100%	0	0%	0	0%
Sawdust	198	4,222	0	4,057	0	0%	0	0%	0	0%
Sawmill	4,520	1,930	6	2,474	4	67%	2	33%	0	0%
Sawmill Supplies	502	3,651	2	3,153	1	50%	1	50%	0	0%
Scaffolding	3,125	2,211	0	4,057	0	0%	0	0%	0	0%
Scale Repair	388	3,830	0	4,057	0	0%	0	0%	0	0%
Scales	4,808	1,878	7	2,378	4	57%	3	43%	0	0%
Scalp Care	547	3,586	1	3,492	1	100%	0	0%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Scenery Studio	84	4,629	0	4,057	0	0%	0	0%	0	0%
Scholarships and Financial Aid	43,116	528	231	417	222	96%	7	3%	2	1%
School Furniture	5,542	1,763	4	2,738	3	75%	1	25%	0	0%
School Information	6,874	1,597	15	1,843	9	60%	6	40%	0	0%
School Lunches	346	3,890	0	4,057	0	0%	0	0%	0	0%
School Photographers	1,392	2,858	17	1,758	16	94%	1	6%	0	0%
School Supplies	10,715	1,289	54	1,075	53	98%	1	2%	0	0%
Science	16	5,137	0	4,057	0	0%	0	0%	0	0%
Scientific Instruments	3,775	2,072	26	1,499	24	92%	2	8%	0	0%
Scientific Recording Instruments	328	3,921	0	4,057	0	0%	0	0%	0	0%
Scientist	1,761	2,667	2	3,153	2	100%	0	0%	0	0%
Scissors	1,124	3,039	1	3,492	1	100%	0	0%	0	0%
Scooter Repair	1,069	3,071	9	2,197	5	56%	3	33%	1	11%
Scoreboard	499	3,661	0	4,057	0	0%	0	0%	0	0%
Scrap Metal	10,000	1,336	10	2,116	6	60%	4	40%	0	0%
Scrap Rubber	348	3,887	0	4,057	0	0%	0	0%	0	0%
Scrapbook	4,909	1,861	26	1,499	6	23%	20	77%	0	0%
Screen Company	1	5,406	0	4,057	0	0%	0	0%	0	0%
Screen Enclosures	46,475	507	86	834	62	72%	24	28%	0	0%
Screen Manufacturers Equipment and Supplies	545	3,589	2	3,153	0	0%	2	100%	0	0%
Screen Printing	36,534	603	93	790	45	48%	44	47%	4	4%
Screen Printing Equipment	1,866	2,617	8	2,276	6	75%	2	25%	0	0%
Screen Repair	22,335	818	35	1,310	12	34%	22	63%	1	3%
Screening Equipment	2	5,376	0	4,057	0	0%	0	0%	0	0%
Screw	248	4,096	0	4,057	0	0%	0	0%	0	0%
Screw Machine	67	4,702	0	4,057	0	0%	0	0%	0	0%
Screw Machine Products	932	3,175	0	4,057	0	0%	0	0%	0	0%
Screw Threads	7	5,260	0	4,057	0	0%	0	0%	0	0%
Sculpting Equipment	3	5,346	1	3,492	0	0%	1	100%	0	0%
Sculptor	592	3,526	5	2,596	4	80%	1	20%	0	0%
Seafood Brokers	733	3,356	2	3,153	2	100%	0	0%	0	0%
Seafood Retail	11,058	1,275	37	1,275	25	68%	11	30%	1	3%
Seal Coating	54,214	444	125	660	58	46%	61	49%	6	5%
Search Engine Marketing	9,561	1,364	66	965	27	41%	32	48%	7	11%
Searchers of Records	181,486	151	750	179	655	87%	92	12%	3	0%
Seat Belts	1,462	2,818	2	3,153	2	100%	0	0%	0	0%
Seats	887	3,214	5	2,596	1	20%	4	80%	0	0%
Second Hand Stores	1,922	2,587	21	1,619	10	48%	10	48%	1	5%
Secondary School	568	3,562	0	4,057	0	0%	0	0%	0	0%
Secret Shopper	47,222	500	47	1,141	13	28%	21	45%	13	28%
Securities Attorney	170	4,309	0	4,057	0	0%	0	0%	0	0%
Security	125	4,448	1	3,492	1	100%	0	0%	0	0%
Security Cameras	17,769	961	82	858	38	46%	42	51%	2	2%
Security Consultant	4,744	1,892	11	2,044	8	73%	2	18%	1	9%
Security Door Screen	1,179	2,992	3	2,925	3	100%	0	0%	0	0%
Security Equipment	40	4,899	1	3,492	0	0%	1	100%	0	0%
Security Guards	79,581	321	71	925	40	56%	31	44%	0	0%
Security Seals	456	3,721	1	3,492	0	0%	1	100%	0	0%
Security System Monitors	308,504	79	2,047	75	1,810	88%	203	10%	34	2%
Security Systems	8,495	1,446	55	1,062	30	55%	23	42%	2	4%
Security Systems Consultants	61,546	402	305	351	247	81%	54	18%	4	1%
Seed Cleaning Equipment	208	4,200	0	4,057	0	0%	0	0%	0	0%
Seeding	1,290	2,915	4	2,738	3	75%	1	25%	0	0%
Seeds	49	4,818	0	4,057	0	0%	0	0%	0	0%
Seismic Equipment	12	5,191	0	4,057	0	0%	0	0%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Seismic Retrofit	656	3,448	0	4,057	0	0%	0	0%	0	0%
Seismograph Service	52	4,795	0	4,057	0	0%	0	0%	0	0%
Self Defense	5,748	1,738	19	1,694	12	63%	6	32%	1	5%
Self Defense Devices	4,849	1,869	15	1,843	10	67%	5	33%	0	0%
Self Dry Cleaning	489	3,670	11	2,044	3	27%	8	73%	0	0%
Self Improvement Coach	19,198	908	42	1,203	24	57%	17	40%	1	2%
Self Laundry Service	6,179	1,677	96	776	47	49%	42	44%	7	7%
Semiconductor Devices	1,607	2,743	20	1,650	13	65%	7	35%	0	0%
Seminar Marketing	3,453	2,132	10	2,116	7	70%	3	30%	0	0%
Senior Care	24,107	782	18	1,725	17	94%	1	6%	0	0%
Senior Citizens Service Organizations	12,152	1,216	1	3,492	1	100%	0	0%	0	0%
Senior Delivery Services	998	3,113	5	2,596	5	100%	0	0%	0	0%
Senior Home Care	23,102	802	28	1,440	21	75%	5	18%	2	7%
Senior Insurance	8,299	1,464	4	2,738	4	100%	0	0%	0	0%
Senior Living	9,983	1,338	49	1,118	32	65%	17	35%	0	0%
Senior Move Manager	3,342	2,157	10	2,116	6	60%	4	40%	0	0%
Senior Services	27,340	729	38	1,259	25	66%	13	34%	0	0%
SEO Services	40,030	559	109	717	48	44%	56	51%	5	5%
Separators	26	5,026	1	3,492	1	100%	0	0%	0	0%
Septic Tank Cleaning	74,068	344	152	576	99	65%	52	34%	1	1%
Septic Tank Contractors	96,680	279	164	546	112	68%	51	31%	1	1%
Septic Tank Manufacturers	1,131	3,032	2	3,153	1	50%	1	50%	0	0%
Septic Tank Treatment	7,946	1,493	42	1,203	40	95%	0	0%	2	5%
Service Animal Training	1,419	2,842	6	2,474	1	17%	5	83%	0	0%
Service Dogs	13,138	1,169	25	1,516	10	40%	15	60%	0	0%
Service Station Equipment	4,135	2,009	15	1,843	1	7%	14	93%	0	0%
Service Station Supplies	193	4,243	0	4,057	0	0%	0	0%	0	0%
Sewage Disposal	3,696	2,090	41	1,216	31	76%	10	24%	0	0%
Sewage Treatment Equipment	759	3,334	2	3,153	1	50%	1	50%	0	0%
Sewer Cleaning	132,002	208	305	351	225	74%	75	25%	5	2%
Sewer Cleaning Equipment	1,266	2,931	4	2,738	3	75%	1	25%	0	0%
Sewer Contractors	24,438	773	40	1,229	26	65%	14	35%	0	0%
Sewer Inspection	1,743	2,676	3	2,925	1	33%	2	67%	0	0%
Sewer Pipe	270	4,043	0	4,057	0	0%	0	0%	0	0%
Sewing Classes	714	3,380	4	2,738	4	100%	0	0%	0	0%
Sewing Contractors	3,161	2,200	8	2,276	1	13%	7	88%	0	0%
Sewing Machine Dealers	12,666	1,191	35	1,310	21	60%	12	34%	2	6%
Sewing Machine Manufacturers	698	3,398	8	2,276	8	100%	0	0%	0	0%
Sewing Machine Parts	2,040	2,543	25	1,516	5	20%	20	80%	0	0%
Sewing Machine Repair	4,356	1,955	12	1,988	6	50%	6	50%	0	0%
Sewing Machine Service	1	5,406	0	4,057	0	0%	0	0%	0	0%
Sewing Machine Supplies	8	5,243	0	4,057	0	0%	0	0%	0	0%
Shade Sails	93	4,589	0	4,057	0	0%	0	0%	0	0%
Sharpening	3,607	2,107	21	1,619	8	38%	13	62%	0	0%
Sheepskin Specialties	323	3,923	0	4,057	0	0%	0	0%	0	0%
Sheet Metal Contractor	3,091	2,217	3	2,925	0	0%	2	67%	1	33%
Sheet Metal Equipment	3,531	2,116	9	2,197	8	89%	1	11%	0	0%
Sheet Metal Fabrication	17,940	954	20	1,650	15	75%	4	20%	1	5%
Sheet Metal Supplies	22	5,073	0	4,057	0	0%	0	0%	0	0%
Sheet Music	1,931	2,582	5	2,596	3	60%	2	40%	0	0%
Sheetrock Contractors	1,199	2,973	2	3,153	1	50%	1	50%	0	0%
Shelves	3,669	2,096	11	2,044	4	36%	5	45%	2	18%
Shims	61	4,738	0	4,057	0	0%	0	0%	0	0%
Shingles	765	3,326	3	2,925	2	67%	1	33%	0	0%
Ship Broker	541	3,599	3	2,925	1	33%	2	67%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmppls Settled</b>	<b>%</b>	<b>Cmppls Not Settled</b>	<b>%</b>	<b>Cmppls Unable To Pursue</b>	<b>%</b>
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Ship Builder	615	3,491	1	3,492	1	100%	0	0%	0	0%
Ship Chandler	61	4,738	0	4,057	0	0%	0	0%	0	0%
Ship Cleaning	6	5,270	0	4,057	0	0%	0	0%	0	0%
Ship Register	5	5,290	0	4,057	0	0%	0	0%	0	0%
Ship Wreckers	12	5,191	0	4,057	0	0%	0	0%	0	0%
Shipping Masters	21,364	843	104	742	46	44%	56	54%	2	2%
Shipping Room Supplies	4,409	1,945	21	1,619	10	48%	11	52%	0	0%
Shirts	7	5,260	0	4,057	0	0%	0	0%	0	0%
Shock Absorber	73	4,675	0	4,057	0	0%	0	0%	0	0%
Shock Repair	107	4,531	1	3,492	1	100%	0	0%	0	0%
Shoe Dyers	27	5,014	0	4,057	0	0%	0	0%	0	0%
Shoe Findings & Supplies	67	4,702	3	2,925	1	33%	2	67%	0	0%
Shoe Laces	15	5,148	0	4,057	0	0%	0	0%	0	0%
Shoe Machinery	67	4,702	0	4,057	0	0%	0	0%	0	0%
Shoe Manufacturers Supplies	1,859	2,624	8	2,276	4	50%	3	38%	1	13%
Shoe Repair	12,067	1,225	119	680	48	40%	66	55%	5	4%
Shoe Shining	622	3,481	2	3,153	2	100%	0	0%	0	0%
Shoe Tree	27	5,014	0	4,057	0	0%	0	0%	0	0%
Shoes	149	4,374	1	3,492	1	100%	0	0%	0	0%
Shooting Range	3,084	2,222	14	1,875	9	64%	5	36%	0	0%
Shoplifting Prevention	135	4,422	1	3,492	0	0%	1	100%	0	0%
Shoppers News Publications	3,914	2,048	11	2,044	7	64%	4	36%	0	0%
Shopping Baskets	388	3,830	3	2,925	3	100%	0	0%	0	0%
Shopping Carts	1	5,406	0	4,057	0	0%	0	0%	0	0%
Shopping Center	68	4,698	1	3,492	0	0%	1	100%	0	0%
Shopping Mall	8,567	1,441	43	1,190	17	40%	24	56%	2	5%
Shoring	382	3,840	3	2,925	1	33%	2	67%	0	0%
Shoring Contractors	796	3,303	1	3,492	1	100%	0	0%	0	0%
Short Sale	2,878	2,277	8	2,276	5	63%	1	13%	2	25%
Short Sale Attorney	151	4,364	1	3,492	0	0%	1	100%	0	0%
Shot Peening	67	4,702	0	4,057	0	0%	0	0%	0	0%
Showcases	406	3,798	2	3,153	0	0%	2	100%	0	0%
Shower	40	4,899	0	4,057	0	0%	0	0%	0	0%
Shower Curtain Manufacturers	109	4,521	0	4,057	0	0%	0	0%	0	0%
Shower Doors	23,946	786	53	1,086	34	64%	18	34%	1	2%
Shower Enclosures	53	4,788	0	4,057	0	0%	0	0%	0	0%
Shower Pan Replacement	462	3,709	0	4,057	0	0%	0	0%	0	0%
Shredding Service	3,488	2,124	3	2,925	2	67%	1	33%	0	0%
Shuffleboard	81	4,639	1	3,492	0	0%	1	100%	0	0%
Shutters	78,419	325	157	562	96	61%	61	39%	0	0%
Shuttle Bus	7,138	1,562	88	819	42	48%	44	50%	2	2%
Siding Cleaning	578	3,548	2	3,153	2	100%	0	0%	0	0%
Siding Contractors	296,793	81	375	308	282	75%	80	21%	13	3%
Siding Equipment Rental	484	3,675	3	2,925	0	0%	3	100%	0	0%
Siding Material	3,221	2,182	4	2,738	3	75%	1	25%	0	0%
Sightseeing Tours	22,392	817	191	495	102	53%	83	43%	6	3%
Sign Equipment	1,733	2,682	5	2,596	4	80%	1	20%	0	0%
Sign Erectors	648	3,454	1	3,492	1	100%	0	0%	0	0%
Sign Letters	1,325	2,896	2	3,153	2	100%	0	0%	0	0%
Sign Maintenance	1,047	3,090	2	3,153	0	0%	2	100%	0	0%
Signals	143	4,390	0	4,057	0	0%	0	0%	0	0%
Signs	72,090	348	206	463	111	54%	91	44%	4	2%
Silage Cover	60	4,746	0	4,057	0	0%	0	0%	0	0%
Silicone	194	4,239	0	4,057	0	0%	0	0%	0	0%
Silk Manufacturers	1	5,406	0	4,057	0	0%	0	0%	0	0%



**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Silverware	2,174	2,490	1	3,492	1	100%	0	0%	0	0%
Silverware Cleaning	226	4,155	1	3,492	0	0%	1	100%	0	0%
Singing Telegrams	211	4,194	1	3,492	0	0%	1	100%	0	0%
Sink Manufacturers	1,551	2,777	2	3,153	0	0%	2	100%	0	0%
Sirens	267	4,052	4	2,738	3	75%	1	25%	0	0%
Sitting Services	15,740	1,045	199	475	199	100%	0	0%	0	0%
Skate Sharpening	136	4,416	1	3,492	1	100%	0	0%	0	0%
Skateboard Park	1,398	2,856	3	2,925	1	33%	2	67%	0	0%
Skateboards	5,315	1,801	50	1,113	11	22%	39	78%	0	0%
Skating Equipment	1,450	2,826	3	2,925	2	67%	1	33%	0	0%
Skating Lessons	96	4,579	1	3,492	0	0%	1	100%	0	0%
Skating Rink	3,708	2,086	9	2,197	4	44%	5	56%	0	0%
Skating Rink Supplies	146	4,382	1	3,492	0	0%	1	100%	0	0%
Skeet Range	41	4,890	0	4,057	0	0%	0	0%	0	0%
Ski Equipment	6,822	1,605	23	1,568	15	65%	7	30%	1	4%
Ski Equipment Manufacturers	527	3,623	11	2,044	1	9%	10	91%	0	0%
Ski Equipment Rental	560	3,576	6	2,474	2	33%	4	67%	0	0%
Ski Lessons	411	3,791	1	3,492	0	0%	1	100%	0	0%
Ski Lift Equipment	14	5,164	0	4,057	0	0%	0	0%	0	0%
Ski Repair	318	3,943	2	3,153	1	50%	1	50%	0	0%
Ski Resorts	2,240	2,469	40	1,229	29	73%	11	28%	0	0%
Ski Tour	263	4,062	1	3,492	1	100%	0	0%	0	0%
Skilled Home Health Care	9,921	1,342	7	2,378	3	43%	3	43%	1	14%
Skin Care	552,586	42	6,652	18	4,263	64%	2,225	33%	164	2%
Skip Tracing	6,051	1,695	11	2,044	9	82%	2	18%	0	0%
Sky Diving	3,063	2,231	12	1,988	7	58%	5	42%	0	0%
Skylight Distributors	538	3,604	1	3,492	0	0%	1	100%	0	0%
Skylights	8,824	1,414	5	2,596	5	100%	0	0%	0	0%
Slate	373	3,849	2	3,153	0	0%	2	100%	0	0%
Sleep Apnea	4,139	2,005	9	2,197	4	44%	5	56%	0	0%
Sleep Center	12,519	1,199	68	947	56	82%	12	18%	0	0%
Slicing Machine	8	5,243	1	3,492	0	0%	1	100%	0	0%
Slides and Film Strips	234	4,130	0	4,057	0	0%	0	0%	0	0%
Sling	151	4,364	1	3,492	1	100%	0	0%	0	0%
Slip Covers	1,291	2,913	4	2,738	2	50%	1	25%	1	25%
Small Appliance Dealers	25,316	758	182	509	111	61%	69	38%	2	1%
Small Appliance Parts	8,028	1,485	44	1,180	24	55%	17	39%	3	7%
Small Appliance Services	84,581	305	529	230	226	43%	278	53%	25	5%
Small Business Loans	172,061	161	231	417	191	83%	36	16%	4	2%
Small Engine Repair	22,116	825	99	757	66	67%	26	26%	7	7%
Smart Phone Software	956	3,156	11	2,044	4	36%	6	55%	1	9%
Smelters	277	4,028	2	3,153	0	0%	1	50%	1	50%
Smelting Equipment	82	4,636	0	4,057	0	0%	0	0%	0	0%
Smoke Abatement Equipment	17	5,124	0	4,057	0	0%	0	0%	0	0%
Smoke Alarm Systems	40,834	553	48	1,129	32	67%	15	31%	1	2%
Smoke Alarms	3	5,346	0	4,057	0	0%	0	0%	0	0%
Smoke Detectors	2,404	2,412	6	2,474	2	33%	4	67%	0	0%
Smoke Odor Counteracting Service	161	4,338	1	3,492	1	100%	0	0%	0	0%
Smoke Stack	96	4,579	0	4,057	0	0%	0	0%	0	0%
Smokehouse	441	3,748	4	2,738	1	25%	3	75%	0	0%
Smoking Cessation	2,384	2,415	5	2,596	0	0%	4	80%	1	20%
Smoking Products	5	5,290	0	4,057	0	0%	0	0%	0	0%
Snacks	2	5,376	1	3,492	0	0%	1	100%	0	0%
Snoring	5,220	1,813	39	1,241	21	54%	18	46%	0	0%
Snow Making Machine	11	5,208	0	4,057	0	0%	0	0%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Snow Melting Systems	246	4,103	0	4,057	0	0%	0	0%	0	0%
Snow Removal Equipment	2,990	2,252	7	2,378	6	86%	1	14%	0	0%
Snow Removal Services	19,273	905	65	978	29	45%	23	35%	13	20%
Snowmobile	4,275	1,975	27	1,466	25	93%	2	7%	0	0%
Snowmobile Tours	6	5,270	1	3,492	1	100%	0	0%	0	0%
Soap	112	4,497	0	4,057	0	0%	0	0%	0	0%
Soap Dispenser	89	4,604	0	4,057	0	0%	0	0%	0	0%
Soccer Clubs	3,278	2,173	39	1,241	16	41%	23	59%	0	0%
Social Media Consultant	10,429	1,303	30	1,398	11	37%	18	60%	1	3%
Social Media Marketing	137,606	202	4,800	28	4,722	98%	72	2%	6	0%
Social Security Lawyers	3	5,346	0	4,057	0	0%	0	0%	0	0%
Social Security Services	36,503	605	35	1,310	31	89%	4	11%	0	0%
Social Service Organizations	14,443	1,100	17	1,758	12	71%	5	29%	0	0%
Social Worker	4,391	1,950	14	1,875	11	79%	2	14%	1	7%
Sod	16,746	1,003	70	932	42	60%	28	40%	0	0%
Soda Fountain Equipment	1,052	3,084	8	2,276	1	13%	7	88%	0	0%
Soda Fountain Repair	61	4,738	0	4,057	0	0%	0	0%	0	0%
Soda Fountain Shop	288	3,999	2	3,153	1	50%	1	50%	0	0%
Soda Fountain Supplies	247	4,100	6	2,474	6	100%	0	0%	0	0%
Soffit and Fascia	283	4,012	0	4,057	0	0%	0	0%	0	0%
Software Testing	1,556	2,773	9	2,197	4	44%	5	56%	0	0%
Soil	3	5,346	0	4,057	0	0%	0	0%	0	0%
Soil Conditioner	600	3,512	0	4,057	0	0%	0	0%	0	0%
Soil Conservation Service	525	3,628	0	4,057	0	0%	0	0%	0	0%
Soil Solidification	233	4,133	0	4,057	0	0%	0	0%	0	0%
Soil Testing	1,211	2,965	1	3,492	1	100%	0	0%	0	0%
Solar Energy Contractors	200,276	134	758	178	688	91%	61	8%	9	1%
Solar Energy Design	116,336	237	253	392	216	85%	26	10%	11	4%
Solar Energy Development	6,034	1,698	4	2,738	3	75%	0	0%	1	25%
Solar Energy Equipment	16,474	1,015	58	1,034	40	69%	18	31%	0	0%
Solar Energy Equipment Dealers	134,653	206	517	238	347	67%	145	28%	25	5%
Solar Energy Parts	7,965	1,492	17	1,758	11	65%	6	35%	0	0%
Solar Energy Product Services	15,925	1,036	57	1,046	29	51%	16	28%	12	21%
Solar Energy Products	37,340	594	80	870	61	76%	17	21%	2	3%
Solar Panel Cleaning	1,078	3,067	1	3,492	1	100%	0	0%	0	0%
Solar Pool Heater	1,637	2,733	4	2,738	3	75%	1	25%	0	0%
Solder	9	5,229	0	4,057	0	0%	0	0%	0	0%
Soldering Equipment	159	4,343	1	3,492	0	0%	1	100%	0	0%
Soliciting Organizations	15,326	1,060	14	1,875	7	50%	6	43%	1	7%
Solvent	110	4,510	0	4,057	0	0%	0	0%	0	0%
Solvent Reclaiming	10	5,220	0	4,057	0	0%	0	0%	0	0%
Sorting Machine	456	3,721	0	4,057	0	0%	0	0%	0	0%
Sound Control Structures	323	3,923	2	3,153	1	50%	1	50%	0	0%
Sound Effect Records	298	3,977	0	4,057	0	0%	0	0%	0	0%
Sound Equipment	2	5,376	0	4,057	0	0%	0	0%	0	0%
Sound Level Testing	46	4,842	0	4,057	0	0%	0	0%	0	0%
Sound Recording	13,869	1,128	29	1,417	17	59%	10	34%	2	7%
Sound System	15,884	1,039	100	752	80	80%	18	18%	2	2%
Soundproofing	611	3,496	6	2,474	2	33%	4	67%	0	0%
Souvenir Milk Caps	429	3,773	1	3,492	1	100%	0	0%	0	0%
Souvenirs Retail	2,869	2,280	41	1,216	33	80%	8	20%	0	0%
Soybeans	396	3,810	1	3,492	1	100%	0	0%	0	0%
Spa	48,634	487	397	290	181	46%	161	41%	55	14%
Spark Plugs	15	5,148	1	3,492	1	100%	0	0%	0	0%
Speaker Manufacturers	902	3,204	11	2,044	7	64%	4	36%	0	0%

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Speaker Repair	1,677	2,706	3	2,925	2	67%	1	33%	0	0%
Special Education	29,097	704	78	886	46	59%	29	37%	3	4%
Specialists	52,471	458	252	393	164	65%	85	34%	3	1%
Specialty Auto Manufacturers	1,798	2,650	10	2,116	9	90%	1	10%	0	0%
Specialty Auto Parts	13,324	1,158	49	1,118	35	71%	6	12%	8	16%
Specialty Pharmacy	5,926	1,716	19	1,694	16	84%	3	16%	0	0%
Specialty Schools	24	5,046	3	2,925	2	67%	1	33%	0	0%
Speech Pathologist	6,051	1,695	16	1,801	12	75%	4	25%	0	0%
Speed Reducer	42	4,883	0	4,057	0	0%	0	0%	0	0%
Speedometer	2,109	2,513	2	3,153	2	100%	0	0%	0	0%
Sperm Bank	2,546	2,367	0	4,057	0	0%	0	0%	0	0%
Spice	5,121	1,831	26	1,499	7	27%	18	69%	1	4%
Spill Control Equipment	163	4,329	0	4,057	0	0%	0	0%	0	0%
Spill Control Service	44	4,862	0	4,057	0	0%	0	0%	0	0%
Spinologist	111	4,503	1	3,492	1	100%	0	0%	0	0%
Spires	45	4,851	0	4,057	0	0%	0	0%	0	0%
Spiritualist	2,118	2,509	17	1,758	12	71%	3	18%	2	12%
Spool	37	4,933	0	4,057	0	0%	0	0%	0	0%
Sport Fishing	544	3,593	2	3,153	0	0%	2	100%	0	0%
Sporting Goods Repair	3,226	2,180	23	1,568	8	35%	4	17%	11	48%
Sporting Goods Retail	195,168	137	1,373	112	1,089	79%	264	19%	20	1%
Sports	34	4,965	3	2,925	3	100%	0	0%	0	0%
Sports and Recreation	23,937	787	259	385	143	55%	108	42%	8	3%
Sports Bar	5,830	1,729	33	1,351	10	30%	22	67%	1	3%
Sports Hospitality	1,189	2,983	1	3,492	1	100%	0	0%	0	0%
Sports Manager	4	5,316	0	4,057	0	0%	0	0%	0	0%
Sports Medicine	1,880	2,609	7	2,378	3	43%	4	57%	0	0%
Sports Memorabilia	9,845	1,349	45	1,169	27	60%	16	36%	2	4%
Sports Photographers	607	3,502	12	1,988	5	42%	7	58%	0	0%
Sports Promoter	10,875	1,281	73	915	31	42%	33	45%	9	12%
Sportswear Manufacturer	5,894	1,720	165	540	104	63%	60	36%	1	1%
Spray Foam Insulation Contractors	18,773	922	21	1,619	12	57%	8	38%	1	5%
Spray On Siding	448	3,738	0	4,057	0	0%	0	0%	0	0%
Spray On Truck Bed Liner	2,646	2,344	6	2,474	3	50%	3	50%	0	0%
Spraying Equipment	1,078	3,067	1	3,492	0	0%	1	100%	0	0%
Spring Manufacturers	1,004	3,107	2	3,153	1	50%	1	50%	0	0%
Sprinkler Supervisory Service	3,303	2,169	3	2,925	2	67%	0	0%	1	33%
Sprinkler System	74,197	343	137	623	95	69%	36	26%	6	4%
Sprocket	20	5,094	0	4,057	0	0%	0	0%	0	0%
Square Dance Clothes	63	4,729	0	4,057	0	0%	0	0%	0	0%
Stabilizer	102	4,555	0	4,057	0	0%	0	0%	0	0%
Stables	5,412	1,791	11	2,044	9	82%	2	18%	0	0%
Stage Lighting	1,740	2,677	3	2,925	3	100%	0	0%	0	0%
Stained Glass	5,536	1,767	16	1,801	4	25%	12	75%	0	0%
Stair Builders	7,972	1,491	9	2,197	6	67%	3	33%	0	0%
Stair Lift	16,788	1,002	42	1,203	42	100%	0	0%	0	0%
Stair Tread	570	3,557	2	3,153	1	50%	1	50%	0	0%
Stake	61	4,738	0	4,057	0	0%	0	0%	0	0%
Stamp Collecting	7,299	1,546	21	1,619	9	43%	12	57%	0	0%
Stamp Collecting Supplies	228	4,144	1	3,492	1	100%	0	0%	0	0%
Stamp Dealers	29,889	694	68	947	52	76%	16	24%	0	0%
Stamp Machine	60	4,746	0	4,057	0	0%	0	0%	0	0%
Stamp Pad	37	4,933	0	4,057	0	0%	0	0%	0	0%
Stamped Concrete	45	4,851	0	4,057	0	0%	0	0%	0	0%
Staples	18	5,112	0	4,057	0	0%	0	0%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmppls Settled</b>	<b>%</b>	<b>Cmppls Not Settled</b>	<b>%</b>	<b>Cmppls Unable To Pursue</b>	<b>%</b>
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
State Fairs	241	4,115	0	4,057	0	0%	0	0%	0	0%
State Government	22,837	806	456	265	381	84%	75	16%	0	0%
State Lottery	1,606	2,744	8	2,276	5	63%	2	25%	1	13%
Static Control	75	4,668	0	4,057	0	0%	0	0%	0	0%
Stationers	2,228	2,475	11	2,044	5	45%	6	55%	0	0%
Statistical Service	765	3,326	1	3,492	1	100%	0	0%	0	0%
Statuary	402	3,804	0	4,057	0	0%	0	0%	0	0%
Steam Baths	1,133	3,031	4	2,738	1	25%	3	75%	0	0%
Steam Cleaning	2,816	2,290	16	1,801	5	31%	8	50%	3	19%
Steam Cleaning - Automotive	26	5,026	0	4,057	0	0%	0	0%	0	0%
Steam Generator	136	4,416	0	4,057	0	0%	0	0%	0	0%
Steam Specialties	200	4,218	1	3,492	1	100%	0	0%	0	0%
Steam Trap	68	4,698	1	3,492	1	100%	0	0%	0	0%
Steamship Agencies	1,345	2,888	9	2,197	7	78%	2	22%	0	0%
Steamship Companies	78	4,652	0	4,057	0	0%	0	0%	0	0%
Steel	3	5,346	0	4,057	0	0%	0	0%	0	0%
Steel Distributors	44	4,862	0	4,057	0	0%	0	0%	0	0%
Steel Erectors	15,499	1,055	3	2,925	2	67%	0	0%	1	33%
Steel Fabrication	39,737	564	191	495	185	97%	5	3%	1	1%
Steel Fabrication Equipment	669	3,438	2	3,153	1	50%	1	50%	0	0%
Steel Mill	1,180	2,990	2	3,153	1	50%	1	50%	0	0%
Steel Processing	3,368	2,151	0	4,057	0	0%	0	0%	0	0%
Steel Stamps	13	5,182	0	4,057	0	0%	0	0%	0	0%
Steel Warehouse	7,379	1,539	4	2,738	2	50%	2	50%	0	0%
Steeple Jack	207	4,202	0	4,057	0	0%	0	0%	0	0%
Steering Repair	350	3,884	2	3,153	0	0%	2	100%	0	0%
Steering System	600	3,512	2	3,153	2	100%	0	0%	0	0%
Stem Cell Nutrition	1,085	3,062	0	4,057	0	0%	0	0%	0	0%
Stencil Cutting Machine	10	5,220	0	4,057	0	0%	0	0%	0	0%
Stencils	187	4,262	3	2,925	2	67%	1	33%	0	0%
Stenograph Machine	59	4,751	0	4,057	0	0%	0	0%	0	0%
Stenographer	599	3,516	0	4,057	0	0%	0	0%	0	0%
Sterilizing Equipment	104	4,544	0	4,057	0	0%	0	0%	0	0%
Sterilizing Service	48	4,825	0	4,057	0	0%	0	0%	0	0%
Stevedoring Contractors	134	4,426	0	4,057	0	0%	0	0%	0	0%
Stock Brokers	18,350	943	53	1,086	31	58%	20	38%	2	4%
Stock Certificates	1,371	2,871	7	2,378	1	14%	6	86%	0	0%
Stock Exchange	923	3,184	3	2,925	0	0%	3	100%	0	0%
Stock Photos	8,471	1,450	35	1,310	35	100%	0	0%	0	0%
Stock Quotation	712	3,382	2	3,153	2	100%	0	0%	0	0%
Stock Transfer Agents	17,951	953	58	1,034	46	79%	12	21%	0	0%
Stockyards	68	4,698	0	4,057	0	0%	0	0%	0	0%
Stone	31	4,981	1	3,492	1	100%	0	0%	0	0%
Stone Cutters	2,322	2,437	8	2,276	3	38%	5	63%	0	0%
Stone Setting	6,059	1,694	7	2,378	5	71%	2	29%	0	0%
Stone Slinger	171	4,307	0	4,057	0	0%	0	0%	0	0%
Stool	171	4,307	0	4,057	0	0%	0	0%	0	0%
Storage	44	4,862	2	3,153	1	50%	1	50%	0	0%
Storage Facility Referral	452	3,726	8	2,276	5	63%	3	38%	0	0%
Storage Units	118,900	230	1,682	84	1,363	81%	308	18%	11	1%
Store Fixtures	2,765	2,307	7	2,378	5	71%	2	29%	0	0%
Store Front	238	4,121	0	4,057	0	0%	0	0%	0	0%
Storm Shelters	15,915	1,037	14	1,875	3	21%	11	79%	0	0%
Storm Window Repair	4,196	1,991	9	2,197	3	33%	6	67%	0	0%
Storm Windows and Doors	94,234	282	264	379	234	89%	30	11%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmppls Settled	%	Cmppls Not Settled	%	Cmppls Unable To Pursue	%
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Strainer Manufactures	9	5,229	0	4,057	0	0%	0	0%	0	0%
Strapping	288	3,999	0	4,057	0	0%	0	0%	0	0%
Strategic Planning Consultants	5,295	1,803	7	2,378	4	57%	3	43%	0	0%
Street Cleaning	750	3,345	1	3,492	1	100%	0	0%	0	0%
Street Cleaning Equipment	183	4,277	1	3,492	1	100%	0	0%	0	0%
Street Lighting	1,084	3,064	0	4,057	0	0%	0	0%	0	0%
Stress Relief Equipment	178	4,288	1	3,492	1	100%	0	0%	0	0%
Structural Engineer	19,364	903	11	2,044	8	73%	2	18%	1	9%
Structural Imaging	56	4,769	0	4,057	0	0%	0	0%	0	0%
Structural Integration	577	3,549	4	2,738	2	50%	2	50%	0	0%
Structural Steel Detailing	3,280	2,172	0	4,057	0	0%	0	0%	0	0%
Stucco	47,760	494	69	940	45	65%	23	33%	1	1%
Stucco Manufacturers	278	4,025	0	4,057	0	0%	0	0%	0	0%
Student Exchange Programs	10,770	1,286	4	2,738	3	75%	1	25%	0	0%
Student Housing	6,507	1,640	78	886	46	59%	31	40%	1	1%
Studio Rental	389	3,825	4	2,738	2	50%	2	50%	0	0%
Stump Grinding	1,912	2,589	3	2,925	2	67%	1	33%	0	0%
Stump Removal	9,621	1,356	11	2,044	3	27%	8	73%	0	0%
Subscription Agents	64,634	387	509	243	412	81%	88	17%	9	2%
Sugar Brokers	19	5,101	2	3,153	1	50%	1	50%	0	0%
Sugary Refinery	87	4,615	0	4,057	0	0%	0	0%	0	0%
Sump Pump Contractors	1,254	2,941	0	4,057	0	0%	0	0%	0	0%
Sundries	1,300	2,907	6	2,474	2	33%	4	67%	0	0%
Sunglasses	30,040	687	497	249	233	47%	254	51%	10	2%
Sunroof	616	3,490	0	4,057	0	0%	0	0%	0	0%
Sunroom Construction	29,652	697	108	723	96	89%	7	6%	5	5%
Supplies	46	4,842	1	3,492	0	0%	0	0%	1	100%
Support Groups	7,161	1,558	9	2,197	2	22%	7	78%	0	0%
Surety Bonds	668	3,439	0	4,057	0	0%	0	0%	0	0%
Surface Plate	92	4,593	0	4,057	0	0%	0	0%	0	0%
Surfboard	2,465	2,386	11	2,044	7	64%	4	36%	0	0%
Surfing	4	5,316	1	3,492	0	0%	1	100%	0	0%
Surfing Lessons	493	3,667	1	3,492	0	0%	1	100%	0	0%
Surgeons	5,495	1,776	23	1,568	12	52%	10	43%	1	4%
Surgical Center	6,179	1,677	38	1,259	29	76%	8	21%	1	3%
Surgical Instruments	2,812	2,292	10	2,116	5	50%	4	40%	1	10%
Surgical Supplies	3,722	2,084	32	1,361	31	97%	1	3%	0	0%
Surrogacy	3,769	2,073	3	2,925	2	67%	1	33%	0	0%
Surveillance Equipment	12,051	1,227	54	1,075	36	67%	17	31%	1	2%
Surveying Instruments	677	3,429	1	3,492	0	0%	1	100%	0	0%
Surveys	43	4,875	1	3,492	1	100%	0	0%	0	0%
Survival Supplies	15,226	1,061	85	842	47	55%	37	44%	1	1%
Suspension Repair	982	3,135	10	2,116	2	20%	8	80%	0	0%
Swap Shop	527	3,623	0	4,057	0	0%	0	0%	0	0%
Sweater Trimming Services	4	5,316	0	4,057	0	0%	0	0%	0	0%
Sweaters	55	4,775	0	4,057	0	0%	0	0%	0	0%
Sweeping Compound	23	5,061	1	3,492	1	100%	0	0%	0	0%
Sweeping Service	1,775	2,661	3	2,925	1	33%	2	67%	0	0%
Sweepstakes	41,280	543	65	978	34	52%	14	22%	17	26%
Swim Spas	951	3,161	4	2,738	4	100%	0	0%	0	0%
Swimming Lessons	5,368	1,795	39	1,241	17	44%	21	54%	1	3%
Swimming Pools	16,892	996	78	886	35	45%	43	55%	0	0%
Swimwear	12,815	1,185	125	660	67	54%	56	45%	2	2%
Sword	2,324	2,435	23	1,568	17	74%	6	26%	0	0%
Synagogue	190	4,254	0	4,057	0	0%	0	0%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	CmpIs Settled	%	CmpIs Not Settled	%	CmpIs Unable To Pursue	%
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Synthetic Rubber	600	3,512	1	3,492	0	0%	1	100%	0	0%
Syrup	309	3,960	0	4,057	0	0%	0	0%	0	0%
System Testing	91	4,597	0	4,057	0	0%	0	0%	0	0%
T Shirts	112,298	245	986	140	576	58%	337	34%	73	7%
Table Pads	4,442	1,940	11	2,044	11	100%	0	0%	0	0%
Table Suppliers	22	5,073	2	3,153	1	50%	1	50%	0	0%
Table Tennis Equipment	351	3,882	0	4,057	0	0%	0	0%	0	0%
Table Tennis Facilities	39	4,912	0	4,057	0	0%	0	0%	0	0%
Table Top	452	3,726	1	3,492	0	0%	1	100%	0	0%
Tablet Equipment	151,385	188	3,356	46	2,638	79%	680	20%	38	1%
Tableting Machine	7	5,260	0	4,057	0	0%	0	0%	0	0%
Tachometer	2	5,376	0	4,057	0	0%	0	0%	0	0%
Tags	24	5,046	0	4,057	0	0%	0	0%	0	0%
Tailor	8,169	1,475	78	886	30	38%	46	59%	2	3%
Tailor Supplies	52	4,795	0	4,057	0	0%	0	0%	0	0%
Tailoring Classes	24	5,046	0	4,057	0	0%	0	0%	0	0%
Talent	5	5,290	0	4,057	0	0%	0	0%	0	0%
Talent Agencies	156,109	182	100	752	60	60%	36	36%	4	4%
Talent Listing	98,093	274	48	1,129	45	94%	3	6%	0	0%
Talent Representation	3,603	2,109	7	2,378	2	29%	5	71%	0	0%
Tank Cleaning	1,062	3,079	0	4,057	0	0%	0	0%	0	0%
Tank Heads	57	4,764	0	4,057	0	0%	0	0%	0	0%
Tank Inspection	2,053	2,535	2	3,153	1	50%	1	50%	0	0%
Tank Lining	608	3,501	1	3,492	0	0%	1	100%	0	0%
Tank Repair	1,054	3,081	2	3,153	2	100%	0	0%	0	0%
Tankless Water Heaters	2,792	2,301	23	1,568	20	87%	3	13%	0	0%
Tanners	142	4,393	2	3,153	1	50%	0	0%	1	50%
Tanning Equipment	4,784	1,881	12	1,988	10	83%	1	8%	1	8%
Tanning Salons	27,860	724	491	251	255	52%	197	40%	39	8%
Tanning Supplies	339	3,902	0	4,057	0	0%	0	0%	0	0%
Tape Dispenser	233	4,133	0	4,057	0	0%	0	0%	0	0%
Tape Recorder Parts	8	5,243	0	4,057	0	0%	0	0%	0	0%
Tape Recorder Repair	200	4,218	0	4,057	0	0%	0	0%	0	0%
Tape Recorder Sales	82	4,636	2	3,153	0	0%	2	100%	0	0%
Tape Recorder Wholesale and Manufacturers	89	4,604	0	4,057	0	0%	0	0%	0	0%
Tapestry	508	3,647	4	2,738	2	50%	2	50%	0	0%
Tariff Bureaus	7	5,260	0	4,057	0	0%	0	0%	0	0%
Tarp	2,376	2,416	8	2,276	7	88%	1	13%	0	0%
Tattoo Removal	4,818	1,876	42	1,203	7	17%	6	14%	29	69%
Tattoos	35,822	610	188	500	89	47%	91	48%	8	4%
Tax Attorney	18,890	915	13	1,939	11	85%	2	15%	0	0%
Tax Consultant	246,392	96	527	231	430	82%	85	16%	12	2%
Tax Enrolled Agent	9,114	1,395	5	2,596	5	100%	0	0%	0	0%
Tax Negotiators	14,836	1,078	15	1,843	12	80%	3	20%	0	0%
Tax Reporting Service	13,101	1,170	47	1,141	28	60%	18	38%	1	2%
Tax Representative	187	4,262	0	4,057	0	0%	0	0%	0	0%
Tax Return Preparation	384,051	65	1,338	114	871	65%	438	33%	29	2%
Tax Software	6,125	1,684	32	1,361	24	75%	7	22%	1	3%
Taxes	11	5,208	3	2,925	2	67%	1	33%	0	0%
Taxi	38,912	573	209	456	97	46%	100	48%	12	6%
Taxidermy	14,609	1,091	71	925	27	38%	44	62%	0	0%
Taxidermy Supplies	125	4,448	1	3,492	0	0%	1	100%	0	0%
Tea Manufacturers	564	3,568	8	2,276	4	50%	3	38%	1	13%
Teacher Agency	6,272	1,666	10	2,116	8	80%	2	20%	0	0%
Tear Gas	2	5,376	0	4,057	0	0%	0	0%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Technical Recruiting	2,447	2,395	3	2,925	2	67%	1	33%	0	0%
Technical Staffing	16,169	1,026	17	1,758	9	53%	8	47%	0	0%
Technical Writing	2,692	2,330	14	1,875	1	7%	13	93%	0	0%
Technology Litigation	2,145	2,501	59	1,023	3	5%	8	14%	48	81%
Teeth Whitening	12,348	1,206	101	751	79	78%	22	22%	0	0%
Telecommunication Consultants	9,922	1,341	39	1,241	24	62%	15	38%	0	0%
Telecommunication Design	2,888	2,274	2	3,153	1	50%	1	50%	0	0%
Telecommunication Equipment	21,389	842	212	445	189	89%	19	9%	4	2%
Telecommunication Equipment Repair	18,717	925	88	819	75	85%	13	15%	0	0%
Telecommunications	1,707	2,695	2	3,153	2	100%	0	0%	0	0%
Teleconference	1,621	2,739	9	2,197	5	56%	4	44%	0	0%
Telegraph Service	460	3,712	0	4,057	0	0%	0	0%	0	0%
Telemarketing Services	68,262	365	143	605	71	50%	55	38%	17	12%
Telemetry Equipment	18	5,112	0	4,057	0	0%	0	0%	0	0%
Telephone 900 Number Resellers	229	4,139	0	4,057	0	0%	0	0%	0	0%
Telephone Advertising	3,506	2,120	20	1,650	12	60%	8	40%	0	0%
Telephone Answering Systems	4,299	1,969	2	3,153	0	0%	1	50%	1	50%
Telephone Contractors	228	4,144	1	3,492	1	100%	0	0%	0	0%
Telephone Equipment Repair	13,715	1,138	53	1,086	28	53%	22	42%	3	6%
Telephone Installation	3	5,346	0	4,057	0	0%	0	0%	0	0%
Telephone Parts	1,107	3,048	11	2,044	6	55%	3	27%	2	18%
Telephone Solicitation	6,966	1,585	8	2,276	0	0%	2	25%	6	75%
Telephone System Dealers	37,003	597	331	327	269	81%	60	18%	2	1%
Telephones	477,339	51	32,956	1	32,650	99%	228	1%	78	0%
Telescope	1,716	2,692	10	2,116	9	90%	1	10%	0	0%
Teletypewriter	14	5,164	0	4,057	0	0%	0	0%	0	0%
Teletypewriters Message Service	109	4,521	0	4,057	0	0%	0	0%	0	0%
Television & Radio Parts - Wholesale and Manufacturers	7,154	1,559	71	925	71	100%	0	0%	0	0%
Television Program Producers	2,036	2,545	4	2,738	1	25%	3	75%	0	0%
Television Station Reps	3	5,346	0	4,057	0	0%	0	0%	0	0%
Temperature Measuring Materials	304	3,970	1	3,492	1	100%	0	0%	0	0%
Tempered Glass	459	3,714	3	2,925	2	67%	1	33%	0	0%
Templates	5	5,290	0	4,057	0	0%	0	0%	0	0%
Tenant Screening	16,494	1,012	60	1,016	56	93%	4	7%	0	0%
Tennis Court Construction	2,749	2,316	0	4,057	0	0%	0	0%	0	0%
Tennis Court Enclosures	9	5,229	0	4,057	0	0%	0	0%	0	0%
Tennis Court Resurfacing	312	3,953	0	4,057	0	0%	0	0%	0	0%
Tennis Equipment	1,756	2,668	4	2,738	2	50%	1	25%	1	25%
Tennis Lessons	1,052	3,084	8	2,276	2	25%	6	75%	0	0%
Tennis Stringing Machine	2	5,376	0	4,057	0	0%	0	0%	0	0%
Tent Rentals	4,624	1,914	15	1,843	7	47%	8	53%	0	0%
Tents	2,976	2,255	17	1,758	10	59%	7	41%	0	0%
Termite Control	16,072	1,028	22	1,601	16	73%	6	27%	0	0%
Terra Cotta	18	5,112	0	4,057	0	0%	0	0%	0	0%
Terraseeding	8	5,243	2	3,153	2	100%	0	0%	0	0%
Terrazzo	343	3,895	0	4,057	0	0%	0	0%	0	0%
Terrazzo Supplies	23	5,061	0	4,057	0	0%	0	0%	0	0%
Test Publishers	14,647	1,090	81	864	76	94%	5	6%	0	0%
Testing Equipment	2,136	2,504	6	2,474	4	67%	2	33%	0	0%
Textbooks	66,621	375	345	321	292	85%	34	10%	19	6%
Textile Brokers	896	3,206	1	3,492	1	100%	0	0%	0	0%
Textile Converting	174	4,298	0	4,057	0	0%	0	0%	0	0%
Textile Engravers	85	4,623	0	4,057	0	0%	0	0%	0	0%
Textile Fibers	987	3,125	0	4,057	0	0%	0	0%	0	0%
Textile Mill Supplies	351	3,882	2	3,153	2	100%	0	0%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmppls Settled	%	Cmppls Not Settled	%	Cmppls Unable To Pursue	%
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Textile Printing Equipment	895	3,208	5	2,596	1	20%	3	60%	1	20%
Theater Stage Play Houses	2,275	2,459	25	1,516	14	56%	11	44%	0	0%
Theater Supplies	1,293	2,910	1	3,492	1	100%	0	0%	0	0%
Theatre	15,522	1,053	272	374	148	54%	121	44%	3	1%
Theatrical Agencies	2,090	2,519	8	2,276	4	50%	4	50%	0	0%
Theatrical Makeup	154	4,359	0	4,057	0	0%	0	0%	0	0%
Theatrical Managers and Producers	790	3,307	5	2,596	2	40%	3	60%	0	0%
Therapeutic Massage	16,967	994	164	546	93	57%	64	39%	7	4%
Therapy	13	5,182	3	2,925	3	100%	0	0%	0	0%
Therapy Dogs	111	4,503	1	3,492	1	100%	0	0%	0	0%
Thermal Remediation	99	4,567	0	4,057	0	0%	0	0%	0	0%
Thermocouple	12	5,191	0	4,057	0	0%	0	0%	0	0%
Thermograph Equipment and Supplies	153	4,361	1	3,492	1	100%	0	0%	0	0%
Thermographer	115	4,485	0	4,057	0	0%	0	0%	0	0%
Thermometer	70	4,687	0	4,057	0	0%	0	0%	0	0%
Thermostat	642	3,460	8	2,276	3	38%	5	63%	0	0%
Thread	126	4,447	0	4,057	0	0%	0	0%	0	0%
Thread Rolling	39	4,912	0	4,057	0	0%	0	0%	0	0%
Threaded Rod	188	4,260	0	4,057	0	0%	0	0%	0	0%
Threat and Fraud Assessment	344	3,892	2	3,153	2	100%	0	0%	0	0%
Thrift Shop	12,402	1,205	82	858	47	57%	33	40%	2	2%
Ticket Brokers	25,279	759	85	842	65	76%	19	22%	1	1%
Ticket Issuing Machines	12	5,191	0	4,057	0	0%	0	0%	0	0%
Ticket Printer	7	5,260	0	4,057	0	0%	0	0%	0	0%
Tile and Grout Cleaning	16,529	1,011	30	1,398	22	73%	8	27%	0	0%
Tile and Marble	19,114	912	52	1,095	30	58%	20	38%	2	4%
Tile Manufacturers	1,586	2,753	5	2,596	3	60%	2	40%	0	0%
Tile Restoration	3,741	2,081	19	1,694	9	47%	8	42%	2	11%
Tile Roofing Contractors	3,821	2,065	8	2,276	3	38%	5	63%	0	0%
Tile Sales	5,709	1,745	26	1,499	17	65%	8	31%	1	4%
Tiling	78	4,652	1	3,492	1	100%	0	0%	0	0%
Timber Companies	10,433	1,301	14	1,875	8	57%	5	36%	1	7%
Timber Framing	1,222	2,961	0	4,057	0	0%	0	0%	0	0%
Time Cards	2,417	2,409	2	3,153	2	100%	0	0%	0	0%
Time Lock	212	4,191	4	2,738	0	0%	4	100%	0	0%
Time Share Computers	18	5,112	0	4,057	0	0%	0	0%	0	0%
Time Stamps	91	4,597	0	4,057	0	0%	0	0%	0	0%
Timeshare Advocates	203,668	131	183	506	155	85%	27	15%	1	1%
Timeshare Companies	159,975	176	1,145	128	952	83%	165	14%	28	2%
Timeshare Resale and Rental Marketing	206,592	128	623	210	299	48%	246	39%	78	13%
Timeshare Transfer	219,386	120	341	324	231	68%	88	26%	22	6%
Timing Devices	140	4,402	0	4,057	0	0%	0	0%	0	0%
Tin	15	5,148	0	4,057	0	0%	0	0%	0	0%
Tinning	47	4,835	0	4,057	0	0%	0	0%	0	0%
Tiny Houses	622	3,481	3	2,925	0	0%	3	100%	0	0%
Tire Dealers	159,366	178	1,514	98	1,075	71%	421	28%	18	1%
Tire Manufacturers	7,072	1,569	189	498	183	97%	6	3%	0	0%
Tire Repair	2,677	2,336	67	960	32	48%	34	51%	1	1%
Tire Retreading Equipment	698	3,398	7	2,378	2	29%	4	57%	1	14%
Tire Sealant	191	4,251	1	3,492	1	100%	0	0%	0	0%
Tire Storage	168	4,312	1	3,492	0	0%	1	100%	0	0%
Titanium	57	4,764	0	4,057	0	0%	0	0%	0	0%
Title Agent	159,616	177	346	320	262	76%	72	21%	12	3%
Title Companies	1,414	2,844	3	2,925	3	100%	0	0%	0	0%
Title Loans	33,338	645	179	518	109	61%	61	34%	9	5%



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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Titling Service	42	4,883	0	4,057	0	0%	0	0%	0	0%
Tobacco Buyers	55	4,775	0	4,057	0	0%	0	0%	0	0%
Tobacco Equipment	66	4,712	2	3,153	1	50%	1	50%	0	0%
Tobacco Growers	27	5,014	0	4,057	0	0%	0	0%	0	0%
Tobacco Leaf - Wholesale	229	4,139	1	3,492	0	0%	1	100%	0	0%
Tobacco Machines	151	4,364	2	3,153	1	50%	1	50%	0	0%
Tobacco Manufacturers	953	3,158	11	2,044	10	91%	1	9%	0	0%
Tobacco Store	29,073	705	259	385	146	56%	107	41%	6	2%
Tobacco Warehouse	208	4,200	0	4,057	0	0%	0	0%	0	0%
Tobacco Wholesale	3,145	2,208	5	2,596	1	20%	4	80%	0	0%
Toilet Seats	852	3,250	4	2,738	1	25%	3	75%	0	0%
Toll Booth	16,397	1,018	410	284	363	89%	46	11%	1	0%
Toner Cartridges	14,217	1,111	56	1,057	38	68%	17	30%	1	2%
Tool and Die Supplies	678	3,425	2	3,153	1	50%	1	50%	0	0%
Tool Design	904	3,201	0	4,057	0	0%	0	0%	0	0%
Tool Grinding Industrial	476	3,688	4	2,738	2	50%	2	50%	0	0%
Tool Holders	1,372	2,870	2	3,153	2	100%	0	0%	0	0%
Tool Rental	5,258	1,807	17	1,758	12	71%	4	24%	1	6%
Tool Salvage	241	4,115	0	4,057	0	0%	0	0%	0	0%
Tool Shed	31,717	662	83	849	49	59%	29	35%	5	6%
Tools	37	4,933	1	3,492	0	0%	1	100%	0	0%
Topsoil	4,275	1,975	8	2,276	4	50%	3	38%	1	13%
Tortilla Equipment	51	4,802	0	4,057	0	0%	0	0%	0	0%
Touch Screens	385	3,837	1	3,492	1	100%	0	0%	0	0%
Touch Up Artist	32	4,974	0	4,057	0	0%	0	0%	0	0%
Tour Operators	109,355	251	212	445	139	66%	73	34%	0	0%
Tourist Attractions	6,224	1,673	49	1,118	27	55%	22	45%	0	0%
Tourist Home	464	3,704	0	4,057	0	0%	0	0%	0	0%
Tourist Information	6,972	1,584	18	1,725	10	56%	8	44%	0	0%
Tournament	968	3,151	7	2,378	4	57%	3	43%	0	0%
Towel Supply Service	1,093	3,057	2	3,153	1	50%	1	50%	0	0%
Towel Wholesale	1,451	2,824	7	2,378	6	86%	1	14%	0	0%
Tower	4,697	1,897	23	1,568	11	48%	10	43%	2	9%
Towing Company	368,271	70	2,718	59	1,339	49%	1,341	49%	38	1%
Toy Making Supplies	751	3,343	2	3,153	1	50%	1	50%	0	0%
Toys	48,727	485	686	197	583	85%	95	14%	8	1%
Tractor Cab	0	5,444	1	3,492	0	0%	1	100%	0	0%
Tractor Dealers	15,837	1,040	65	978	52	80%	11	17%	2	3%
Tractor Manufacturers	1,897	2,599	1	3,492	1	100%	0	0%	0	0%
Tractor Parts	8,404	1,455	32	1,361	17	53%	15	47%	0	0%
Tractor Rentals	604	3,505	1	3,492	0	0%	1	100%	0	0%
Tractor Repair	4,142	2,004	10	2,116	7	70%	3	30%	0	0%
Tractor Work	495	3,665	0	4,057	0	0%	0	0%	0	0%
Trade Associations	14	5,164	0	4,057	0	0%	0	0%	0	0%
Trade Exchange	5,362	1,796	34	1,330	27	79%	6	18%	1	3%
Trade Publications	23,725	789	194	490	179	92%	15	8%	0	0%
Trademark Attorney	1,280	2,920	2	3,153	2	100%	0	0%	0	0%
Trademark Consultant	11,842	1,243	25	1,516	18	72%	6	24%	1	4%
Trademark Infringement Investigators	67	4,702	0	4,057	0	0%	0	0%	0	0%
Trading Stamps	994	3,117	12	1,988	0	0%	12	100%	0	0%
Traffic Consultants	11,306	1,262	97	771	84	87%	10	10%	3	3%
Traffic Control Service	2,472	2,384	0	4,057	0	0%	0	0%	0	0%
Traffic Engineers	1,617	2,741	5	2,596	5	100%	0	0%	0	0%
Traffic Law Attorney	5,442	1,784	11	2,044	9	82%	2	18%	0	0%
Traffic School	32,858	650	126	658	124	98%	0	0%	2	2%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Traffic Signs and Signals	3,189	2,192	3	2,925	3	100%	0	0%	0	0%
Trailer Hitches	6,913	1,592	8	2,276	7	88%	1	13%	0	0%
Trailer Leasing	6,155	1,681	22	1,601	11	50%	11	50%	0	0%
Trailer Parts	7,994	1,489	32	1,361	28	88%	4	13%	0	0%
Trailer Repair	9,797	1,352	25	1,516	14	56%	9	36%	2	8%
Trailer Sales	33,037	649	93	790	72	77%	21	23%	0	0%
Trailer Storage	1,145	3,015	8	2,276	7	88%	1	13%	0	0%
Training Program	151,369	189	361	314	251	70%	104	29%	6	2%
Training Videos	6,009	1,701	15	1,843	9	60%	6	40%	0	0%
Trampoline	4,804	1,879	24	1,548	16	67%	8	33%	0	0%
Transcription Services	11,586	1,250	6	2,474	4	67%	2	33%	0	0%
Transformers	561	3,575	0	4,057	0	0%	0	0%	0	0%
Transit Advertising	3,971	2,040	17	1,758	1	6%	14	82%	2	12%
Transit Line	1,862	2,620	11	2,044	9	82%	2	18%	0	0%
Transitional Housing	2,680	2,334	8	2,276	5	63%	2	25%	1	13%
Translation Equipment	51	4,802	1	3,492	0	0%	1	100%	0	0%
Translators	40,986	546	20	1,650	13	65%	7	35%	0	0%
Transmission	227,224	112	1,165	124	805	69%	321	28%	39	3%
Transportation	186,978	146	2,012	78	459	23%	1,541	77%	12	1%
Transportation Consultants	17,123	987	43	1,190	22	51%	20	47%	1	2%
Transporting Trailers	7,139	1,561	26	1,499	15	58%	11	42%	0	0%
Trapping Supplies	291	3,989	1	3,492	1	100%	0	0%	0	0%
Travel Agency	748,982	31	4,588	30	4,062	89%	494	11%	32	1%
Travel Agent Mills	4,539	1,927	10	2,116	6	60%	4	40%	0	0%
Travel and Tourism Education	800	3,300	1	3,492	1	100%	0	0%	0	0%
Travel Club	239,430	102	1,139	129	885	78%	217	19%	37	3%
Travel Escorts	2,161	2,495	1	3,492	0	0%	1	100%	0	0%
Travel Insurance	34,387	626	317	340	309	97%	7	2%	1	0%
Travel Services	11,384	1,258	43	1,190	20	47%	20	47%	3	7%
Travelers Checks	160	4,339	0	4,057	0	0%	0	0%	0	0%
Treated Lumber	322	3,926	1	3,492	1	100%	0	0%	0	0%
Treatment Centers	2,109	2,513	11	2,044	7	64%	4	36%	0	0%
Tree Care	434	3,759	3	2,925	1	33%	1	33%	1	33%
Tree Climbing Training	19	5,101	0	4,057	0	0%	0	0%	0	0%
Tree Pruning Service	10,653	1,292	27	1,466	14	52%	12	44%	1	4%
Tree Service	988,461	26	1,494	102	631	42%	758	51%	105	7%
Tree Service Equipment	1,231	2,955	2	3,153	2	100%	0	0%	0	0%
Tree Transplanting Service	801	3,299	6	2,474	1	17%	5	83%	0	0%
Trenching Contractors	1,639	2,731	2	3,153	2	100%	0	0%	0	0%
Trike Conversions, Sales & Service	565	3,567	0	4,057	0	0%	0	0%	0	0%
Trophies	10,785	1,285	13	1,939	8	62%	5	38%	0	0%
Tropical Fish	5,988	1,703	32	1,361	18	56%	10	31%	4	13%
Truck Accessories	12,128	1,218	43	1,190	28	65%	14	33%	1	2%
Truck Bed Liner	2,010	2,548	5	2,596	2	40%	3	60%	0	0%
Truck Bodies	1,704	2,697	5	2,596	4	80%	1	20%	0	0%
Truck Cab	560	3,576	1	3,492	0	0%	1	100%	0	0%
Truck Caps	3,445	2,133	14	1,875	14	100%	0	0%	0	0%
Truck Dealers	49,834	476	236	412	181	77%	53	22%	2	1%
Truck Driver Leasing	1,434	2,834	3	2,925	2	67%	0	0%	1	33%
Truck Driver Training	12,984	1,176	19	1,694	9	47%	9	47%	1	5%
Truck Equipment	2	5,376	0	4,057	0	0%	0	0%	0	0%
Truck Lettering	639	3,462	2	3,153	1	50%	1	50%	0	0%
Truck Manufacturers	3,001	2,244	4	2,738	4	100%	0	0%	0	0%
Truck Parts	22,833	807	63	996	40	63%	20	32%	3	5%
Truck Permits	1,587	2,751	0	4,057	0	0%	0	0%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Truck Refrigeration Equipment	979	3,140	2	3,153	2	100%	0	0%	0	0%
Truck Rentals	15,030	1,069	853	163	838	98%	15	2%	0	0%
Truck Repair	55,443	435	174	524	125	72%	49	28%	0	0%
Truck Stop	2,044	2,538	13	1,939	7	54%	4	31%	2	15%
Truck Terminal	128	4,440	0	4,057	0	0%	0	0%	0	0%
Truck Trailer	5,257	1,808	15	1,843	9	60%	6	40%	0	0%
Truck Transmission	3,116	2,212	10	2,116	7	70%	3	30%	0	0%
Truck Wash	1,621	2,739	2	3,153	1	50%	1	50%	0	0%
Truck Wash Equipment	443	3,744	0	4,057	0	0%	0	0%	0	0%
Trucking	77,070	329	130	643	69	53%	58	45%	3	2%
Trucking Transportation Brokers	53,964	447	87	824	61	70%	26	30%	0	0%
Trucks	28	5,005	1	3,492	1	100%	0	0%	0	0%
Trusses	3,476	2,127	2	3,153	2	100%	0	0%	0	0%
Trust Attorney	2	5,376	0	4,057	0	0%	0	0%	0	0%
Trust Company	28,800	709	63	996	51	81%	12	19%	0	0%
Tube Bending	553	3,582	1	3,492	1	100%	0	0%	0	0%
Tube Cleaning	26	5,026	0	4,057	0	0%	0	0%	0	0%
Tube Fittings	196	4,231	0	4,057	0	0%	0	0%	0	0%
Tubing	6	5,270	0	4,057	0	0%	0	0%	0	0%
Tuckpointing	12,104	1,222	10	2,116	6	60%	3	30%	1	10%
Tunneling Contractors	216	4,179	0	4,057	0	0%	0	0%	0	0%
Turbine	711	3,384	0	4,057	0	0%	0	0%	0	0%
Turbocharger	1,587	2,751	2	3,153	1	50%	1	50%	0	0%
Turnstile	61	4,738	0	4,057	0	0%	0	0%	0	0%
Turntables	305	3,968	1	3,492	0	0%	1	100%	0	0%
Tutoring	50,539	469	104	742	75	72%	25	24%	4	4%
Tuxedo Rentals	997	3,115	18	1,725	11	61%	7	39%	0	0%
TV Advertising	3,859	2,058	11	2,044	6	55%	4	36%	1	9%
TV and Radio Dealers	22,656	813	157	562	64	41%	75	48%	18	11%
TV and Radio Repair	33,042	648	184	505	94	51%	82	45%	8	4%
TV Home Shopping	31,265	668	691	194	660	96%	28	4%	3	0%
TV Parts	7,070	1,571	41	1,216	19	46%	14	34%	8	20%
TV Program Distributors	6,517	1,639	676	200	674	100%	2	0%	0	0%
TV Station Equipment	347	3,889	1	3,492	1	100%	0	0%	0	0%
TV Stations	16,867	998	189	498	149	79%	39	21%	1	1%
Twine	45	4,851	0	4,057	0	0%	0	0%	0	0%
Two Way Radios	1,481	2,807	1	3,492	1	100%	0	0%	0	0%
Typesetting	446	3,742	0	4,057	0	0%	0	0%	0	0%
Typewriter	344	3,892	7	2,378	5	71%	2	29%	0	0%
Typewriter Supplies	100	4,564	2	3,153	2	100%	0	0%	0	0%
Typographer	856	3,246	0	4,057	0	0%	0	0%	0	0%
U.S. Government	6,613	1,628	16	1,801	3	19%	12	75%	1	6%
U-Catch Fishing	116	4,481	1	3,492	1	100%	0	0%	0	0%
Ultrasonic Equipment	293	3,987	4	2,738	4	100%	0	0%	0	0%
Ultrasound	3,502	2,121	8	2,276	5	63%	3	38%	0	0%
Umbrella	1,192	2,981	20	1,650	6	30%	12	60%	2	10%
Umbrella Repair	1	5,406	1	3,492	0	0%	1	100%	0	0%
Unclaimed Funds Retrieval Services	123,850	222	42	1,203	34	81%	7	17%	1	2%
Underground Sprinkler Parts	1,163	3,001	1	3,492	0	0%	1	100%	0	0%
Underground Structural Support	569	3,559	0	4,057	0	0%	0	0%	0	0%
Unemployment Representation	245	4,105	2	3,153	1	50%	1	50%	0	0%
Unfinished Furniture	3,674	2,095	25	1,516	21	84%	4	16%	0	0%
Uniform	31,169	670	178	519	136	76%	40	22%	2	1%
Uniform Accessories	3,109	2,214	98	765	89	91%	9	9%	0	0%
Uniform Embroidery	2,665	2,340	12	1,988	6	50%	6	50%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Uniform Supply Service	5,076	1,838	34	1,330	25	74%	9	26%	0	0%
Union Employment Service	218	4,176	0	4,057	0	0%	0	0%	0	0%
Universal Joint	4	5,316	0	4,057	0	0%	0	0%	0	0%
Upholsterer	40,954	547	92	799	46	50%	43	47%	3	3%
Upholstery Cleaning	40,621	555	133	637	59	44%	68	51%	6	5%
Upholstery Fabric	5,782	1,733	12	1,988	5	42%	6	50%	1	8%
Upholstery Supplies	1,750	2,672	13	1,939	13	100%	0	0%	0	0%
Urban Farmer	80	4,643	1	3,492	0	0%	1	100%	0	0%
Urgent Care Clinic	15,476	1,056	255	389	166	65%	89	35%	0	0%
Urologist	4,164	1,999	30	1,398	25	83%	5	17%	0	0%
Used and Rebuilt Auto Parts	58,425	414	323	334	199	62%	115	36%	9	3%
Used Appliances	24,374	775	250	394	104	42%	134	54%	12	5%
Used Auto Parts	29,769	696	422	275	285	68%	130	31%	7	2%
Used Books	10,295	1,313	42	1,203	27	64%	15	36%	0	0%
Used Bottles	4	5,316	1	3,492	0	0%	1	100%	0	0%
Used Boxes	39	4,912	0	4,057	0	0%	0	0%	0	0%
Used Brick	85	4,623	0	4,057	0	0%	0	0%	0	0%
Used Building Materials	1,091	3,059	2	3,153	0	0%	2	100%	0	0%
Used Bus	609	3,498	1	3,492	0	0%	0	0%	1	100%
Used Car Dealers	2,270,600	5	14,760	7	10,554	72%	3,974	27%	231	2%
Used Carpet	7,720	1,515	21	1,619	17	81%	4	19%	0	0%
Used Computers	21,554	836	35	1,310	27	77%	7	20%	1	3%
Used Drums	110	4,510	0	4,057	0	0%	0	0%	0	0%
Used Electric Equipment	703	3,391	8	2,276	5	63%	3	38%	0	0%
Used Electric Motors	64	4,720	1	3,492	0	0%	1	100%	0	0%
Used Furniture	8,319	1,462	58	1,034	25	43%	28	48%	5	9%
Used Lumber	244	4,107	1	3,492	0	0%	1	100%	0	0%
Used Machinery	3,755	2,078	12	1,988	5	42%	7	58%	0	0%
Used Office Equipment	31	4,981	0	4,057	0	0%	0	0%	0	0%
Used Office Furniture	2,102	2,517	4	2,738	0	0%	3	75%	1	25%
Used Pipe	21	5,083	0	4,057	0	0%	0	0%	0	0%
Used Plumbing Supplies	195	4,234	0	4,057	0	0%	0	0%	0	0%
Used Steel	85	4,623	0	4,057	0	0%	0	0%	0	0%
Used Store Fixtures	35	4,955	0	4,057	0	0%	0	0%	0	0%
Used Tanks	5	5,290	0	4,057	0	0%	0	0%	0	0%
Utility Billing	8,708	1,427	76	900	74	97%	2	3%	0	0%
Utility Contractors	35,477	614	219	430	193	88%	24	11%	2	1%
Utility Installation	3,352	2,155	4	2,738	3	75%	1	25%	0	0%
Utility Locating	5,325	1,799	6	2,474	6	100%	0	0%	0	0%
Utility Tax Refunds for Manufacturers and Business	120	4,466	0	4,057	0	0%	0	0%	0	0%
Utility Trailers	13,025	1,173	43	1,190	33	77%	10	23%	0	0%
Utility Water Company	44,076	524	819	170	694	85%	125	15%	0	0%
UV Lamp	160	4,339	2	3,153	2	100%	0	0%	0	0%
Vacation Certificates and Vouchers	172,450	160	833	168	532	64%	239	29%	62	7%
Vacation Rentals	184,386	147	895	155	682	76%	179	20%	34	4%
Vacation Timeshare	146,084	194	1,702	83	1,649	97%	38	2%	15	1%
Vacuum Cleaners	86,828	299	273	373	163	60%	99	36%	11	4%
Vacuum Cleaners Parts	7,643	1,522	15	1,843	12	80%	3	20%	0	0%
Vacuum Cleaners Repair	11,833	1,244	51	1,105	20	39%	27	53%	4	8%
Vacuum Cleaning Systems	11,742	1,247	57	1,046	34	60%	22	39%	1	2%
Vacuum Coating	103	4,552	0	4,057	0	0%	0	0%	0	0%
Vacuum Equipment	7,832	1,505	29	1,417	21	72%	8	28%	0	0%
Vacuum Systems	24	5,046	0	4,057	0	0%	0	0%	0	0%
Vacuum Truck	637	3,463	1	3,492	1	100%	0	0%	0	0%
Valet Service	8,944	1,408	79	879	46	58%	32	41%	1	1%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Valve	2,933	2,265	2	3,153	0	0%	2	100%	0	0%
Valve Repair	297	3,979	1	3,492	1	100%	0	0%	0	0%
Van Conversions	7,147	1,560	25	1,516	23	92%	2	8%	0	0%
Vanity Publisher	6,573	1,634	34	1,330	10	29%	24	71%	0	0%
Vaporizer	8,816	1,415	87	824	46	53%	40	46%	1	1%
Variable Speed Drive	79	4,651	0	4,057	0	0%	0	0%	0	0%
Variety Store	5,148	1,823	115	692	18	16%	95	83%	2	2%
Vascular Surgeon	686	3,413	3	2,925	3	100%	0	0%	0	0%
Vegetable Oil	426	3,775	1	3,492	0	0%	1	100%	0	0%
Vehicle Sales Manufacturing Companies	3,051	2,233	25	1,516	18	72%	7	28%	0	0%
Vehicle Transport	66,213	378	162	553	92	57%	66	41%	4	2%
Vehicle Undercoating	1,733	2,682	4	2,738	1	25%	3	75%	0	0%
Vein Clinic	991	3,120	4	2,738	2	50%	2	50%	0	0%
Vending Machine Supplies	6,416	1,649	9	2,197	4	44%	4	44%	1	11%
Vending Machines	45,885	513	73	915	47	64%	23	32%	3	4%
Venetian Blind Cleaning	2,374	2,417	4	2,738	2	50%	2	50%	0	0%
Venetian Blind Dealers	15,655	1,049	72	920	65	90%	7	10%	0	0%
Venetian Blind Manufacturer	2,088	2,520	5	2,596	5	100%	0	0%	0	0%
Venetian Blind Parts	411	3,791	2	3,153	2	100%	0	0%	0	0%
Venetian Blind Repair	52	4,795	0	4,057	0	0%	0	0%	0	0%
Ventilating Contractors	1,963	2,573	2	3,153	1	50%	1	50%	0	0%
Ventilation	2,608	2,350	6	2,474	5	83%	1	17%	0	0%
Ventilation System Cleaning	4,609	1,917	6	2,474	2	33%	4	67%	0	0%
Vermiculite	24	5,046	0	4,057	0	0%	0	0%	0	0%
Vertical Blinds	5,566	1,761	11	2,044	7	64%	4	36%	0	0%
Veteran Charities	8	5,243	0	4,057	0	0%	0	0%	0	0%
Veterans Organizations	12,804	1,186	27	1,466	20	74%	6	22%	1	4%
Veterinarian	128,879	214	482	257	342	71%	137	28%	3	1%
Veterinarian Information	549	3,583	5	2,596	3	60%	2	40%	0	0%
Veterinary Internal Medicine	356	3,871	4	2,738	4	100%	0	0%	0	0%
Veterinary Laboratory	969	3,150	7	2,378	4	57%	3	43%	0	0%
Veterinary Neurology	2	5,376	0	4,057	0	0%	0	0%	0	0%
Veterinary Physical Therapy	466	3,700	5	2,596	2	40%	3	60%	0	0%
Veterinary Preventative Medicine	878	3,226	0	4,057	0	0%	0	0%	0	0%
Veterinary Supplies	3,989	2,039	8	2,276	5	63%	3	38%	0	0%
Veterinary Surgery	1,630	2,736	1	3,492	1	100%	0	0%	0	0%
Vial	76	4,663	0	4,057	0	0%	0	0%	0	0%
Viatical Settlement	6,403	1,650	10	2,116	3	30%	5	50%	2	20%
Vibration Control	105	4,537	0	4,057	0	0%	0	0%	0	0%
Vibration Measurement	225	4,158	0	4,057	0	0%	0	0%	0	0%
Video Conference	2,276	2,458	12	1,988	8	67%	2	17%	2	17%
Video Dealer	5,174	1,819	121	672	94	78%	24	20%	3	2%
Video Duplication	3,265	2,177	3	2,925	0	0%	3	100%	0	0%
Video Editing	9,051	1,398	21	1,619	11	52%	10	48%	0	0%
Video Equipment Manufacturers	844	3,258	3	2,925	2	67%	1	33%	0	0%
Video Equipment Parts	391	3,818	0	4,057	0	0%	0	0%	0	0%
Video Equipment Rentals	3,762	2,075	14	1,875	8	57%	6	43%	0	0%
Video Equipment Repair	2,447	2,395	2	3,153	2	100%	0	0%	0	0%
Video Game Dealers	28,323	718	737	183	575	78%	150	20%	12	2%
Video Game Manufacturers	41	4,890	1	3,492	1	100%	0	0%	0	0%
Video Game Rental	7,827	1,506	130	643	121	93%	9	7%	0	0%
Video Game Services	7,276	1,548	32	1,361	23	72%	9	28%	0	0%
Video Game Supplies	9,114	1,395	89	812	35	39%	44	49%	10	11%
Video Production Services	36,908	598	112	706	54	48%	56	50%	2	2%
Video Tape Rentals	11,318	1,261	121	672	84	69%	37	31%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Videographers	4,327	1,960	43	1,190	11	26%	30	70%	2	5%
Vintage Auto Repair	2,625	2,347	8	2,276	3	38%	4	50%	1	13%
Vinyl Decking	974	3,144	2	3,153	2	100%	0	0%	0	0%
Vinyl Doors	25	5,038	0	4,057	0	0%	0	0%	0	0%
Vinyl Fence	3,588	2,112	6	2,474	1	17%	5	83%	0	0%
Vinyl Flooring	3,942	2,042	9	2,197	5	56%	4	44%	0	0%
Vinyl Records	57	4,764	3	2,925	0	0%	3	100%	0	0%
Vinyl Repair	2,067	2,530	7	2,378	1	14%	6	86%	0	0%
Vinyl Windows	6,486	1,642	20	1,650	15	75%	5	25%	0	0%
Violin	807	3,293	1	3,492	0	0%	1	100%	0	0%
Virtual Assistant Employment	5,992	1,702	11	2,044	6	55%	5	45%	0	0%
Virtual Currency	6,736	1,612	164	546	141	86%	23	14%	0	0%
Virtual Tours	465	3,703	8	2,276	3	38%	5	63%	0	0%
Vision Insurance	331	3,915	3	2,925	3	100%	0	0%	0	0%
Visual Control Systems	93	4,589	0	4,057	0	0%	0	0%	0	0%
Visually Impaired Products	128	4,440	0	4,057	0	0%	0	0%	0	0%
Vitamins and Supplements	375,831	69	1,630	90	1,133	70%	453	28%	44	3%
Vocal Lessons	1,433	2,835	4	2,738	2	50%	2	50%	0	0%
Vocational School	1,287	2,916	3	2,925	3	100%	0	0%	0	0%
Voice Mail	443	3,744	2	3,153	1	50%	1	50%	0	0%
Voice Over Internet Protocol Sales and Service	11,570	1,251	181	513	178	98%	2	1%	1	1%
Voice Over Training	5,532	1,769	4	2,738	3	75%	0	0%	1	25%
VoIP Phone	5,528	1,771	20	1,650	10	50%	8	40%	2	10%
Volleyball Clubs	584	3,539	5	2,596	3	60%	2	40%	0	0%
Voting Equipment	244	4,107	0	4,057	0	0%	0	0%	0	0%
Wait Staff	104	4,544	0	4,057	0	0%	0	0%	0	0%
Walk-In Tubs	19,932	887	114	697	60	53%	43	38%	11	10%
Walkway Designs	462	3,709	1	3,492	1	100%	0	0%	0	0%
Wall Bed Manufacturer	174	4,298	3	2,925	2	67%	1	33%	0	0%
Wall Beds	150	4,372	0	4,057	0	0%	0	0%	0	0%
Wall Cleaning	307	3,963	0	4,057	0	0%	0	0%	0	0%
Wall Coverings	1,903	2,592	8	2,276	7	88%	1	13%	0	0%
Wall Texturizing	440	3,751	0	4,057	0	0%	0	0%	0	0%
Wallpaper	4,252	1,983	21	1,619	15	71%	6	29%	0	0%
Wallpaper Hangers	1,575	2,761	1	3,492	1	100%	0	0%	0	0%
Wallpaper Removal	872	3,234	0	4,057	0	0%	0	0%	0	0%
Wallpaper Supplies	24	5,046	0	4,057	0	0%	0	0%	0	0%
Warehouse Services	6,039	1,697	14	1,875	7	50%	7	50%	0	0%
Washer and Dryer Repair	3,000	2,245	51	1,105	41	80%	6	12%	4	8%
Washer and Dryer Sale	983	3,132	15	1,843	5	33%	8	53%	2	13%
Washer Dryer Rental	39	4,912	0	4,057	0	0%	0	0%	0	0%
Washers	564	3,568	6	2,474	1	17%	5	83%	0	0%
Washing Machine Parts	517	3,637	10	2,116	1	10%	9	90%	0	0%
Waste Compactor Manufacturer	24	5,046	0	4,057	0	0%	0	0%	0	0%
Waste Compactor Repairs	307	3,963	3	2,925	3	100%	0	0%	0	0%
Waste Containers	9,651	1,355	128	650	86	67%	42	33%	0	0%
Waste Oil	2,676	2,337	4	2,738	4	100%	0	0%	0	0%
Waste Reduction, Disposal, Recycle Equipment	2,875	2,279	17	1,758	12	71%	5	29%	0	0%
Watch Bands	3,530	2,117	19	1,694	15	79%	4	21%	0	0%
Watch Dealers	156,067	183	505	246	381	75%	113	22%	11	2%
Watch Repair	23,614	792	115	692	71	62%	44	38%	0	0%
Watchmaker Supplies	75	4,668	0	4,057	0	0%	0	0%	0	0%
Watchmens Clocks and Systems	765	3,326	1	3,492	0	0%	1	100%	0	0%
Water Analysis	4,895	1,864	9	2,197	4	44%	4	44%	1	11%
Water and Sewer Line Protection	82,673	311	214	440	212	99%	2	1%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Water Conditioning Contractor	5,623	1,757	9	2,197	8	89%	1	11%	0	0%
Water Conservation	1,448	2,827	3	2,925	3	100%	0	0%	0	0%
Water Cooler Equipment	2,211	2,479	8	2,276	2	25%	6	75%	0	0%
Water Coolers	8,424	1,453	64	988	4	6%	59	92%	1	2%
Water Craft Repair	222	4,165	0	4,057	0	0%	0	0%	0	0%
Water Damage Restoration	71,819	350	163	552	116	71%	44	27%	3	2%
Water Gardens	6,101	1,688	15	1,843	9	60%	6	40%	0	0%
Water Hauling Truck	2,523	2,378	2	3,153	2	100%	0	0%	0	0%
Water Heater Dealers	11,507	1,254	152	576	142	93%	9	6%	1	1%
Water Heater Manufacturers	1,903	2,592	46	1,153	42	91%	3	7%	1	2%
Water Heater Parts	492	3,669	0	4,057	0	0%	0	0%	0	0%
Water Heater Repair	5,384	1,793	14	1,875	10	71%	4	29%	0	0%
Water Leak Detector	1,990	2,559	2	3,153	1	50%	1	50%	0	0%
Water Main Contractors	2,204	2,482	3	2,925	2	67%	1	33%	0	0%
Water Mitigation	2,542	2,368	8	2,276	7	88%	1	13%	0	0%
Water Pollution Control	408	3,796	1	3,492	1	100%	0	0%	0	0%
Water Purification Equipment	179,113	154	388	296	314	81%	68	18%	6	2%
Water Skiing Equipment	1,009	3,106	6	2,474	5	83%	1	17%	0	0%
Water Skiing Lessons	101	4,560	1	3,492	0	0%	1	100%	0	0%
Water Softener Supplies	108,595	253	214	440	178	83%	34	16%	2	1%
Water Supply System	5,541	1,764	38	1,259	20	53%	18	47%	0	0%
Water Taxi	671	3,436	8	2,276	6	75%	2	25%	0	0%
Water Treatment Equipment	67,152	371	110	712	89	81%	20	18%	1	1%
Water Well Drilling	81,561	314	91	805	65	71%	25	27%	1	1%
Water Well Drilling Equipment	3,292	2,170	6	2,474	5	83%	1	17%	0	0%
Water Well Pumps	8,128	1,479	19	1,694	14	74%	5	26%	0	0%
Water Well Service	4	5,316	0	4,057	0	0%	0	0%	0	0%
Water Works Contractors	4,770	1,884	7	2,378	6	86%	1	14%	0	0%
Water Works Equipment and Supplies	597	3,519	0	4,057	0	0%	0	0%	0	0%
Waterbed Dealers	1,433	2,835	0	4,057	0	0%	0	0%	0	0%
Waterbed Manufacturers	73	4,675	0	4,057	0	0%	0	0%	0	0%
Waterbed Supplies	97	4,577	1	3,492	0	0%	1	100%	0	0%
Waterproofing Contractors	192,634	139	282	367	240	85%	28	10%	14	5%
Waterproofing Materials	5,945	1,711	8	2,276	6	75%	2	25%	0	0%
Wax	500	3,659	9	2,197	2	22%	7	78%	0	0%
Wealth Building Seminars	12,543	1,198	22	1,601	20	91%	2	9%	0	0%
Wearable Promotional Products	14,489	1,098	82	858	49	60%	30	37%	3	4%
Weather Forecast Service	497	3,664	1	3,492	0	0%	1	100%	0	0%
Weather Instruments	1,388	2,862	1	3,492	1	100%	0	0%	0	0%
Weather Stripping	250	4,089	3	2,925	0	0%	2	67%	1	33%
Weather Vane	254	4,081	6	2,474	0	0%	6	100%	0	0%
Weatherization	2,805	2,297	2	3,153	2	100%	0	0%	0	0%
Weaving	102	4,555	0	4,057	0	0%	0	0%	0	0%
Weaving Supplies	95	4,581	0	4,057	0	0%	0	0%	0	0%
Web Conferencing	904	3,201	1	3,492	1	100%	0	0%	0	0%
Web Design	247,872	95	635	206	294	46%	322	51%	19	3%
Web Hosting	144,746	195	1,405	108	1,257	89%	133	9%	15	1%
Webbing	2,339	2,430	24	1,548	12	50%	12	50%	0	0%
Wedding Cakes	3,337	2,161	9	2,197	4	44%	5	56%	0	0%
Wedding Chapel	9,407	1,374	45	1,169	19	42%	23	51%	3	7%
Wedding Consultant	18,551	933	80	870	52	65%	25	31%	3	4%
Wedding Officiate	10,493	1,297	5	2,596	1	20%	4	80%	0	0%
Wedding Photographers	22,822	808	173	526	48	28%	108	62%	17	10%
Wedding Services	1,353	2,879	6	2,474	5	83%	1	17%	0	0%
Wedding Supplies	50,830	465	391	295	267	68%	96	25%	28	7%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Wedding Videographer	2,016	2,546	58	1,034	11	19%	45	78%	2	3%
Weed Control Equipment and Supplies	276	4,030	1	3,492	0	0%	1	100%	0	0%
Weed Control Services	10,022	1,333	32	1,361	24	75%	7	22%	1	3%
Weighers	166	4,319	0	4,057	0	0%	0	0%	0	0%
Weight Reduction Physician	12,298	1,208	35	1,310	21	60%	14	40%	0	0%
Weight Loss	156,896	181	623	210	532	85%	85	14%	6	1%
Welcome Services	1,500	2,793	2	3,153	1	50%	1	50%	0	0%
Welding	44,175	523	46	1,153	21	46%	25	54%	0	0%
Welding Equipment Repair	1,797	2,652	0	4,057	0	0%	0	0%	0	0%
Welding Inspector	305	3,968	0	4,057	0	0%	0	0%	0	0%
Welding Supplies	7,673	1,520	14	1,875	9	64%	5	36%	0	0%
Well Inspection	715	3,376	3	2,925	2	67%	1	33%	0	0%
Western Clothing	9,046	1,399	45	1,169	30	67%	12	27%	3	7%
Wheel Alignment	5,538	1,765	14	1,875	7	50%	7	50%	0	0%
Wheel Alignment Equipment	647	3,456	3	2,925	1	33%	1	33%	1	33%
Wheelchair	7,870	1,499	60	1,016	48	80%	11	18%	1	2%
Wheelchair Ramps	14,607	1,092	28	1,440	20	71%	8	29%	0	0%
Wheels	24,491	772	83	849	48	58%	33	40%	2	2%
Whirlpool Bathtubs	822	3,279	2	3,153	1	50%	1	50%	0	0%
Wholesale Auto Parts	44,535	520	203	467	106	52%	90	44%	7	3%
Wholesale Bakers	3,681	2,093	5	2,596	1	20%	4	80%	0	0%
Wholesale Bedding	271	4,041	0	4,057	0	0%	0	0%	0	0%
Wholesale Beds	1,597	2,749	1	3,492	1	100%	0	0%	0	0%
Wholesale Beer	4,309	1,964	4	2,738	2	50%	2	50%	0	0%
Wholesale Beverages	5,161	1,821	9	2,197	7	78%	2	22%	0	0%
Wholesale Bikes	2,693	2,329	46	1,153	27	59%	19	41%	0	0%
Wholesale Books	5,103	1,835	69	940	60	87%	9	13%	0	0%
Wholesale Bottles	2,747	2,317	5	2,596	1	20%	4	80%	0	0%
Wholesale Boutique Clothing	1,632	2,735	18	1,725	12	67%	6	33%	0	0%
Wholesale Boys Clothing	223	4,163	2	3,153	2	100%	0	0%	0	0%
Wholesale Bridal Supplies	321	3,929	4	2,738	3	75%	1	25%	0	0%
Wholesale Campers	66,432	376	204	465	200	98%	3	1%	1	0%
Wholesale Candles	18,827	918	139	616	138	99%	1	1%	0	0%
Wholesale Candy	3,904	2,050	17	1,758	13	76%	3	18%	1	6%
Wholesale Canvas	1,292	2,912	10	2,116	6	60%	4	40%	0	0%
Wholesale Caps	25	5,038	0	4,057	0	0%	0	0%	0	0%
Wholesale Car Stereos	1,104	3,050	5	2,596	3	60%	2	40%	0	0%
Wholesale Chairs	4,028	2,029	30	1,398	19	63%	11	37%	0	0%
Wholesale Childrens Clothing	1,101	3,051	1	3,492	0	0%	1	100%	0	0%
Wholesale Clocks	471	3,698	6	2,474	2	33%	4	67%	0	0%
Wholesale Coats	434	3,759	3	2,925	0	0%	3	100%	0	0%
Wholesale Computers	17,056	990	609	213	590	97%	11	2%	8	1%
Wholesale Cosmetics	39	4,912	0	4,057	0	0%	0	0%	0	0%
Wholesale Cotton	202	4,210	0	4,057	0	0%	0	0%	0	0%
Wholesale Curtains	144	4,389	0	4,057	0	0%	0	0%	0	0%
Wholesale Dairy Products	2,527	2,374	3	2,925	3	100%	0	0%	0	0%
Wholesale Dolls	73	4,675	0	4,057	0	0%	0	0%	0	0%
Wholesale Drapery	216	4,179	0	4,057	0	0%	0	0%	0	0%
Wholesale Dress Forms	110	4,510	0	4,057	0	0%	0	0%	0	0%
Wholesale Dresses	1,099	3,052	6	2,474	3	50%	3	50%	0	0%
Wholesale Easels	53	4,788	0	4,057	0	0%	0	0%	0	0%
Wholesale Electric Supplies	9,060	1,397	10	2,116	8	80%	2	20%	0	0%
Wholesale Electronic Supplies	46,096	511	4,195	34	3,906	93%	284	7%	5	0%
Wholesale Energy Conservation Products	2,238	2,471	3	2,925	0	0%	3	100%	0	0%
Wholesale Envelopes	1,584	2,756	3	2,925	3	100%	0	0%	0	0%



**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Wholesale Fishing Tackle	1,940	2,578	9	2,197	3	33%	6	67%	0	0%
Wholesale Florist	2,577	2,357	11	2,044	5	45%	4	36%	2	18%
Wholesale Fruits and Vegetables	4,696	1,898	2	3,153	1	50%	1	50%	0	0%
Wholesale Fur	1,558	2,772	1	3,492	1	100%	0	0%	0	0%
Wholesale Fur Cleaning and Dyeing	38	4,926	0	4,057	0	0%	0	0%	0	0%
Wholesale Furniture	21,959	829	104	742	64	62%	39	38%	1	1%
Wholesale Gasoline	2,243	2,467	31	1,383	19	61%	12	39%	0	0%
Wholesale General Merchandise	3,849	2,060	17	1,758	10	59%	7	41%	0	0%
Wholesale Giftware	3,807	2,067	13	1,939	8	62%	3	23%	2	15%
Wholesale Greeting Cards	1,048	3,089	7	2,378	7	100%	0	0%	0	0%
Wholesale Grocers	4,268	1,979	72	920	66	92%	5	7%	1	1%
Wholesale Hardware	11,236	1,265	14	1,875	11	79%	3	21%	0	0%
Wholesale Hats	666	3,443	1	3,492	1	100%	0	0%	0	0%
Wholesale Health Products	39,284	567	196	487	90	46%	101	52%	5	3%
Wholesale Hobby Supplies	5,918	1,717	63	996	47	75%	16	25%	0	0%
Wholesale Housewares	1,283	2,917	9	2,197	8	89%	1	11%	0	0%
Wholesale Industrial Products	29,950	690	105	737	95	90%	10	10%	0	0%
Wholesale Jewelry	13,596	1,143	19	1,694	11	58%	7	37%	1	5%
Wholesale Lamp Shades	108	4,526	0	4,057	0	0%	0	0%	0	0%
Wholesale Lamps	2,161	2,495	20	1,650	3	15%	17	85%	0	0%
Wholesale Leather Clothing	182	4,278	1	3,492	0	0%	1	100%	0	0%
Wholesale Leather Goods	2,326	2,433	10	2,116	7	70%	2	20%	1	10%
Wholesale Lighting Fixtures	6,850	1,598	27	1,466	18	67%	9	33%	0	0%
Wholesale Linens	5	5,290	0	4,057	0	0%	0	0%	0	0%
Wholesale Liquor	1,478	2,810	2	3,153	2	100%	0	0%	0	0%
Wholesale Luggage	914	3,191	14	1,875	8	57%	6	43%	0	0%
Wholesale Lumber	6,633	1,624	21	1,619	11	52%	10	48%	0	0%
Wholesale Major Appliances	29,233	700	1,430	106	1,383	97%	34	2%	13	1%
Wholesale Meat	13,720	1,136	28	1,440	9	32%	17	61%	2	7%
Wholesale Mens Clothing	1,891	2,603	10	2,116	5	50%	5	50%	0	0%
Wholesale Musical Instruments	1,674	2,708	19	1,694	10	53%	7	37%	2	11%
Wholesale Notions	204	4,206	0	4,057	0	0%	0	0%	0	0%
Wholesale Novelties	1,598	2,748	5	2,596	5	100%	0	0%	0	0%
Wholesale Office Equipment	6	5,270	0	4,057	0	0%	0	0%	0	0%
Wholesale Optical Goods	2,947	2,263	61	1,008	59	97%	2	3%	0	0%
Wholesale Paint	4,825	1,872	29	1,417	15	52%	14	48%	0	0%
Wholesale Pencils	371	3,853	0	4,057	0	0%	0	0%	0	0%
Wholesale Perfume	6,945	1,587	19	1,694	10	53%	8	42%	1	5%
Wholesale Pet Foods	5,827	1,730	16	1,801	12	75%	4	25%	0	0%
Wholesale Pet Supplies	6,590	1,631	46	1,153	38	83%	7	15%	1	2%
Wholesale Pharmacy	532	3,615	2	3,153	2	100%	0	0%	0	0%
Wholesale Photography Equipment	1,698	2,698	19	1,694	17	89%	2	11%	0	0%
Wholesale Picture Frames	821	3,281	1	3,492	1	100%	0	0%	0	0%
Wholesale Plants	1,414	2,844	5	2,596	3	60%	2	40%	0	0%
Wholesale Plastic Products	9,604	1,357	9	2,197	8	89%	1	11%	0	0%
Wholesale Plumbing Fixtures	1	5,406	0	4,057	0	0%	0	0%	0	0%
Wholesale Plumbing Supplies	10,430	1,302	38	1,259	32	84%	6	16%	0	0%
Wholesale Poultry	337	3,906	3	2,925	3	100%	0	0%	0	0%
Wholesale Pumps	1,983	2,563	2	3,153	2	100%	0	0%	0	0%
Wholesale Railroad Ties	23	5,061	0	4,057	0	0%	0	0%	0	0%
Wholesale Seafood	4,313	1,963	7	2,378	5	71%	2	29%	0	0%
Wholesale Seeds	2,083	2,523	8	2,276	6	75%	2	25%	0	0%
Wholesale Shirts	1,497	2,797	4	2,738	2	50%	2	50%	0	0%
Wholesale Shoes	7,761	1,512	135	630	118	87%	12	9%	5	4%
Wholesale Silk	157	4,350	0	4,057	0	0%	0	0%	0	0%

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<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Wholesale Slippers	197	4,228	4	2,738	4	100%	0	0%	0	0%
Wholesale Small Appliances	20,395	873	169	533	160	95%	9	5%	0	0%
Wholesale Souvenirs	211	4,194	0	4,057	0	0%	0	0%	0	0%
Wholesale Sporting Goods	10,225	1,320	94	783	80	85%	13	14%	1	1%
Wholesale Sportswear	3	5,346	0	4,057	0	0%	0	0%	0	0%
Wholesale Stationery	1,127	3,034	17	1,758	4	24%	13	76%	0	0%
Wholesale Telephones	1,023	3,100	2	3,153	2	100%	0	0%	0	0%
Wholesale Toiletries	2,373	2,419	13	1,939	10	77%	3	23%	0	0%
Wholesale Tours	343	3,895	3	2,925	2	67%	1	33%	0	0%
Wholesale Toys	17,252	984	105	737	69	66%	34	32%	2	2%
Wholesale Underwear	1,412	2,846	13	1,939	5	38%	8	62%	0	0%
Wholesale Upholstery Fabric	1,148	3,011	6	2,474	3	50%	3	50%	0	0%
Wholesale Vacuum Cleaners	6,388	1,653	113	701	107	95%	6	5%	0	0%
Wholesale Variety Store Merchandise	1,203	2,970	13	1,939	3	23%	9	69%	1	8%
Wholesale Video Games	16,666	1,006	698	191	655	94%	39	6%	4	1%
Wholesale Video Tapes	242	4,113	2	3,153	1	50%	1	50%	0	0%
Wholesale Wallpapers	782	3,314	3	2,925	2	67%	1	33%	0	0%
Wholesale Washer and Dryer	17	5,124	0	4,057	0	0%	0	0%	0	0%
Wholesale Watches	13,141	1,168	44	1,180	23	52%	21	48%	0	0%
Wholesale Wine	1,816	2,643	11	2,044	7	64%	4	36%	0	0%
Wholesale Womens Apparel	8,587	1,439	22	1,601	11	50%	10	45%	1	5%
Wholesale Work Clothes	182	4,278	3	2,925	3	100%	0	0%	0	0%
Wholesale Yarn	606	3,504	1	3,492	1	100%	0	0%	0	0%
Wholesalers and Distributors	42,949	529	151	583	91	60%	60	40%	0	0%
Wicker Products	809	3,292	3	2,925	3	100%	0	0%	0	0%
Wickless Candles	544	3,593	0	4,057	0	0%	0	0%	0	0%
Wigs	77,000	330	463	262	261	56%	182	39%	20	4%
Wildlife Removal	69	4,695	1	3,492	1	100%	0	0%	0	0%
Wildlife Sanctuary	267	4,052	0	4,057	0	0%	0	0%	0	0%
Wildlife Shop	3,078	2,226	12	1,988	8	67%	4	33%	0	0%
Will Attorney	85	4,623	0	4,057	0	0%	0	0%	0	0%
Winches	105	4,537	0	4,057	0	0%	0	0%	0	0%
Wind Energy Systems	2,431	2,404	4	2,738	1	25%	3	75%	0	0%
Winding Machine	23	5,061	0	4,057	0	0%	0	0%	0	0%
Windmill	294	3,985	0	4,057	0	0%	0	0%	0	0%
Window and Door Installation	52,568	456	134	634	100	75%	33	25%	1	1%
Window Cleaning	99,175	270	136	627	68	50%	65	48%	3	2%
Window Cleaning Equipment	11	5,208	0	4,057	0	0%	0	0%	0	0%
Window Cleaning Supplies	568	3,562	0	4,057	0	0%	0	0%	0	0%
Window Coverings	25,325	757	50	1,113	29	58%	19	38%	2	4%
Window Glass	111,105	247	204	465	131	64%	72	35%	1	0%
Window Installation	555,046	41	957	145	773	81%	146	15%	38	4%
Window Repair	17,368	977	41	1,216	31	76%	10	24%	0	0%
Window Screens	1,135	3,026	1	3,492	0	0%	1	100%	0	0%
Window Security Laminate	247	4,100	1	3,492	0	0%	0	0%	1	100%
Window Service	390	3,822	3	2,925	3	100%	0	0%	0	0%
Window Shade Cleaning	1,361	2,875	0	4,057	0	0%	0	0%	0	0%
Window Shade Repair	195	4,234	1	3,492	0	0%	1	100%	0	0%
Window Shade Supplies	4,899	1,863	9	2,197	2	22%	7	78%	0	0%
Window Shades	26,053	745	104	742	84	81%	19	18%	1	1%
Window Wells	4,817	1,877	4	2,738	4	100%	0	0%	0	0%
Windows	438,752	55	824	169	690	84%	118	14%	16	2%
Windshield Repair	116,598	235	551	227	381	69%	166	30%	4	1%
Windshield Wipers	137	4,415	3	2,925	0	0%	3	100%	0	0%
Wine Bar	1,128	3,033	6	2,474	3	50%	3	50%	0	0%

**US BBB 2017 STATISTICS SORTED BY INDUSTRY**

<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>CmpIs Settled</b>	<b>%</b>	<b>CmpIs Not Settled</b>	<b>%</b>	<b>CmpIs Unable To Pursue</b>	<b>%</b>
<b>TOTAL</b>	<b>145,183,427</b>		<b>799,502</b>		<b>633,894</b>	<b>79%</b>	<b>151,369</b>	<b>19%</b>	<b>14,238</b>	<b>2%</b>
Wine Broker	858	3,245	10	2,116	8	80%	2	20%	0	0%
Wine Cellar	938	3,169	2	3,153	0	0%	2	100%	0	0%
Wine Storage	1,925	2,585	5	2,596	4	80%	1	20%	0	0%
Winemaking Supplies	1,279	2,921	2	3,153	2	100%	0	0%	0	0%
Wineries	8,661	1,431	37	1,275	20	54%	17	46%	0	0%
Wiping Cloths	284	4,009	0	4,057	0	0%	0	0%	0	0%
Wire	2,208	2,480	1	3,492	1	100%	0	0%	0	0%
Wire Mesh	76	4,663	0	4,057	0	0%	0	0%	0	0%
Wire Rope	339	3,902	0	4,057	0	0%	0	0%	0	0%
Wire Stitching Machine	11	5,208	1	3,492	0	0%	1	100%	0	0%
Wire Straighten & Cut	14	5,164	0	4,057	0	0%	0	0%	0	0%
Wire Strippers	34	4,965	0	4,057	0	0%	0	0%	0	0%
Wire Wrapping	56	4,769	1	3,492	0	0%	1	100%	0	0%
Wiring Harness	919	3,188	2	3,153	1	50%	1	50%	0	0%
Womens Clothing	100,058	268	1,322	115	545	41%	732	55%	45	3%
Wood Carving	1,431	2,837	9	2,197	6	67%	3	33%	0	0%
Wood Engraver	1,038	3,093	6	2,474	5	83%	1	17%	0	0%
Wood Fence	1,454	2,822	5	2,596	1	20%	4	80%	0	0%
Wood Finishing	5,717	1,743	5	2,596	4	80%	1	20%	0	0%
Wood Preservative	391	3,818	1	3,492	0	0%	1	100%	0	0%
Wood Preserving	1,976	2,565	3	2,925	3	100%	0	0%	0	0%
Wood Products	876	3,227	4	2,738	0	0%	4	100%	0	0%
Wood Stoves	16,223	1,023	64	988	49	77%	13	20%	2	3%
Wood Technologist	220	4,172	0	4,057	0	0%	0	0%	0	0%
Wood Turning	89	4,604	3	2,925	2	67%	1	33%	0	0%
Wood Windows	835	3,269	0	4,057	0	0%	0	0%	0	0%
Wooded Boxes	335	3,910	0	4,057	0	0%	0	0%	0	0%
Wooden Tank	1	5,406	0	4,057	0	0%	0	0%	0	0%
Woodworking	42,097	536	124	663	40	32%	82	66%	2	2%
Woodworking Equipment	3,847	2,062	18	1,725	14	78%	4	22%	0	0%
Woodworking Supplies	7	5,260	0	4,057	0	0%	0	0%	0	0%
Woodworking Tools	648	3,454	5	2,596	2	40%	3	60%	0	0%
Wool	233	4,133	0	4,057	0	0%	0	0%	0	0%
Wool Products	75	4,668	0	4,057	0	0%	0	0%	0	0%
Word Process System Consultant	119	4,470	0	4,057	0	0%	0	0%	0	0%
Word Processing Services	707	3,385	3	2,925	1	33%	1	33%	1	33%
Work Clothes	3,549	2,115	12	1,988	8	67%	4	33%	0	0%
Work Gloves	1,279	2,921	3	2,925	2	67%	1	33%	0	0%
Work-At-Home Companies	236,724	104	210	452	65	31%	113	54%	32	15%
Workers Compensation Insurance	16,836	999	20	1,650	15	75%	5	25%	0	0%
Workers Compensation Lawyers	5,974	1,706	5	2,596	5	100%	0	0%	0	0%
Workroom Interior Designer	1,494	2,798	1	3,492	1	100%	0	0%	0	0%
Writer	1,673	2,709	8	2,276	2	25%	6	75%	0	0%
Writing Ink	462	3,709	4	2,738	4	100%	0	0%	0	0%
X-Ray Duplicating	108	4,526	0	4,057	0	0%	0	0%	0	0%
X-Ray Equipment	1,240	2,950	1	3,492	0	0%	1	100%	0	0%
Yacht Broker	10,317	1,310	14	1,875	10	71%	4	29%	0	0%
Yacht Charter Broker	5,337	1,798	8	2,276	5	63%	3	38%	0	0%
Yarn	2,462	2,388	13	1,939	5	38%	6	46%	2	15%
Yarn Manufacturers	1	5,406	0	4,057	0	0%	0	0%	0	0%
Yellow Pages Advertising	16,641	1,009	197	483	127	64%	68	35%	2	1%
Yoga Classes	4	5,316	0	4,057	0	0%	0	0%	0	0%
Yoga Instructor	12,924	1,178	61	1,008	33	54%	27	44%	1	2%
Yoga Studio	12	5,191	0	4,057	0	0%	0	0%	0	0%
Yoga Supplies	1,891	2,603	13	1,939	10	77%	3	23%	0	0%

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Yogurt	1,148	3,011	5	2,596	1	20%	4	80%	0	0%
Youth Organization Center	8,646	1,433	25	1,516	17	68%	8	32%	0	0%
Zinc Oxide	4	5,316	0	4,057	0	0%	0	0%	0	0%
Zip Ties	20	5,094	0	4,057	0	0%	0	0%	0	0%
Zipper Repair	35	4,955	0	4,057	0	0%	0	0%	0	0%
Zippers	141	4,399	1	3,492	1	100%	0	0%	0	0%
Zoo and Aquarium	2,756	2,312	6	2,474	6	100%	0	0%	0	0%
Zoo Animals	2,745	2,319	2	3,153	1	50%	1	50%	0	0%
Zoological Gardens	482	3,676	3	2,925	2	67%	1	33%	0	0%