

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
10126-000	Roofing Contractors	5,917,757	1	6,326	25	4,168	66%	1,951	31%	207	3%
10035-000	General Contractor	4,828,415	2	4,535	34	2,109	47%	2,264	50%	162	4%
10177-000	Construction Services	3,154,310	3	3,051	52	1,485	49%	1,445	47%	121	4%
62100-000	Online Retailer	3,067,768	4	29,587	1	16,665	56%	11,024	37%	1,898	6%
10113-000	Plumber	2,809,884	5	3,911	39	2,955	76%	882	23%	74	2%
10182-000	Heating and Air Conditioning	2,624,718	6	3,868	41	3,053	79%	724	19%	91	2%
50040-000	Used Car Dealers	2,602,495	7	14,583	7	10,537	72%	3,800	26%	246	2%
10078-000	Home Builders	2,247,490	8	3,501	43	2,863	82%	608	17%	30	1%
60226-000	Collections Agencies	2,240,703	9	14,627	6	13,295	91%	1,100	8%	232	2%
20019-000	Insurance Companies	1,860,623	10	10,533	12	10,171	97%	334	3%	28	0%
60732-000	Property Management	1,739,354	11	8,875	14	7,142	80%	1,680	19%	53	1%
50039-000	New Car Dealers	1,671,908	12	24,525	4	20,910	85%	3,492	14%	123	1%
00155-000	Landscape Contractors	1,618,185	13	1,996	78	998	50%	953	48%	45	2%
10095-000	Painting Contractors	1,611,612	14	1,288	123	669	52%	574	45%	45	3%
60103-000	Auto Repair	1,568,666	15	7,224	20	4,745	66%	2,355	33%	124	2%
10049-000	Electrician	1,494,165	16	812	186	563	69%	237	29%	12	1%
10079-000	Home Improvement	1,484,332	17	4,788	32	3,906	82%	788	16%	94	2%
70571-000	Moving Companies	1,472,187	18	6,795	23	4,531	67%	2,088	31%	176	3%
20085-000	Financial Services	1,452,962	19	4,549	33	3,654	80%	832	18%	63	1%
60075-000	Lawyers	1,428,225	20	1,840	86	1,278	69%	489	27%	73	4%
10003-000	Air Conditioning Contractor	1,258,157	21	2,346	71	1,978	84%	337	14%	31	1%
20047-000	Loans	1,250,517	22	3,785	42	3,287	87%	423	11%	75	2%
50291-000	Furniture Stores	1,163,444	23	14,004	8	12,395	89%	1,401	10%	208	1%
00219-000	Tree Service	1,105,477	24	1,531	103	686	45%	748	49%	97	6%
60974-000	Online Shopping	1,104,308	25	10,467	13	7,640	73%	2,239	21%	588	6%
60650-000	Pest Control	1,022,141	26	3,497	44	3,030	87%	424	12%	43	1%
60729-000	Real Estate	939,934	27	2,610	60	1,907	73%	667	26%	36	1%
10032-000	Concrete Contractors	874,914	28	1,012	153	477	47%	497	49%	38	4%
20053-000	Mortgage Broker	872,142	29	2,490	68	2,358	95%	109	4%	23	1%
20049-000	Consumer Finance Companies	815,251	30	5,098	28	4,855	95%	198	4%	45	1%
60473-000	Internet Service	793,864	31	13,598	9	12,814	94%	720	5%	64	0%
70632-000	Travel Agency	793,049	32	4,845	31	4,241	88%	461	10%	143	3%
60094-000	Auto Body Repair and Painting	728,596	33	2,047	76	1,260	62%	750	37%	37	2%
50367-000	Jewelry Stores	718,888	34	3,252	48	2,282	70%	917	28%	53	2%
10151-000	Pool Contractors	710,661	35	1,401	112	1,025	73%	355	25%	21	1%
60289-000	Dentist	704,127	36	3,477	45	2,662	77%	781	22%	34	1%
55093-000	Clothing	700,273	37	5,754	27	3,042	53%	2,481	43%	231	4%
60979-000	Internet Marketing Services	697,880	38	1,579	99	1,271	80%	285	18%	23	1%
00157-000	Lawn Maintenance	680,148	39	2,091	75	1,652	79%	411	20%	28	1%
10013-000	Building Contractors	677,275	40	557	243	288	52%	252	45%	17	3%
60539-000	Marketing Programs	662,105	41	853	179	618	72%	214	25%	21	2%
15035-000	Handyman	612,401	42	985	158	361	37%	589	60%	35	4%
10102-000	Paving Contractors	604,020	43	1,039	148	512	49%	453	44%	74	7%
60042-000	Apartments	575,688	44	7,014	22	4,374	62%	2,565	37%	75	1%
50544-000	Restaurants	571,133	45	5,040	29	2,771	55%	2,195	44%	74	1%
10178-000	Window Installation	569,986	46	1,111	143	923	83%	151	14%	37	3%
50252-000	Fence Contractors	567,474	47	1,130	140	633	56%	468	41%	29	3%
50712-000	Vitamins and Supplements	556,572	48	1,677	94	1,052	63%	569	34%	56	3%
20003-000	Bank	552,813	49	11,430	11	11,095	97%	298	3%	37	0%
50737-000	Windows	518,685	50	1,224	129	1,061	87%	139	11%	24	2%
60367-000	Fire and Water Damage Restoration	504,819	51	762	195	615	81%	139	18%	8	1%
50043-000	New Auto Parts	489,720	52	2,783	56	2,218	80%	550	20%	15	1%
20080-000	Insurance Services Office	479,302	53	1,943	82	1,734	89%	178	9%	31	2%
60266-000	Credit and Debt Counseling	466,320	54	232	457	173	75%	48	21%	11	5%
85270-000	Home Warranty Plans	465,604	55	11,905	10	11,715	98%	184	2%	6	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60891-000	Towing Company	458,338	56	3,080	50	1,519	49%	1,510	49%	51	2%
25077-000	Debt Relief Services	451,808	57	640	219	514	80%	73	11%	53	8%
65974-000	Ecommerce	451,488	58	7,967	17	7,572	95%	375	5%	20	0%
10182-200	Residential Air Conditioning Contractors	431,173	59	902	171	660	73%	220	24%	22	2%
50336-000	Health Products	428,090	60	1,725	91	980	57%	624	36%	121	7%
60857-000	Tax Return Preparation	426,160	61	1,468	106	981	67%	445	30%	42	3%
25049-000	Payday Loans	421,517	62	1,201	131	965	80%	162	13%	74	6%
60184-000	Carpet and Rug Cleaners	420,992	63	686	207	470	69%	200	29%	16	2%
60167-000	Burglar Alarm Systems	417,110	64	6,120	26	5,979	98%	132	2%	9	0%
25045-000	Real Estate Investing	409,366	65	386	321	319	83%	62	16%	5	1%
60811-000	Skin Care	407,247	66	2,736	57	1,753	64%	898	33%	85	3%
10089-000	Mason Contractors	405,629	67	390	316	142	36%	223	57%	25	6%
60538-000	Marketing Consultant	398,094	68	609	228	379	62%	210	34%	20	3%
61064-000	Moving and Storage Companies	398,076	69	2,523	67	1,438	57%	1,057	42%	28	1%
60429-200	Health and Wellness	386,379	70	770	193	520	68%	243	32%	7	1%
85354-000	Payment Processing Services	372,659	71	4,255	37	4,183	98%	62	1%	10	0%
60235-000	Computer Hardware	369,335	72	2,536	65	2,072	82%	430	17%	34	1%
60469-000	Home Inspection	365,800	73	468	277	337	72%	122	26%	9	2%
60043-000	Major Appliance Services	365,426	74	1,705	92	939	55%	704	41%	62	4%
25053-000	Mortgage Banker	358,805	75	937	163	904	96%	27	3%	6	1%
10050-000	Excavating Contractors	356,548	76	157	609	85	54%	71	45%	1	1%
50133-000	New Carpet	356,199	77	1,643	97	1,520	93%	116	7%	7	0%
20008-000	Credit Cards and Plans	353,056	78	8,293	16	8,193	99%	68	1%	32	0%
66002-000	Cleaning Services	342,515	79	532	254	293	55%	230	43%	9	2%
20053-200	Mortgage Lenders	342,447	80	976	159	949	97%	22	2%	5	1%
60110-000	Auto Transportation	341,685	81	612	225	390	64%	209	34%	13	2%
60971-000	Health	341,038	82	1,409	111	1,116	79%	272	19%	21	1%
60880-000	Event Ticket Sales	336,684	83	2,634	59	2,357	89%	249	9%	28	1%
10076-000	Heating Contractors	327,946	84	442	286	346	78%	89	20%	7	2%
10135-000	Siding Contractors	323,933	85	406	307	283	70%	109	27%	14	3%
60172-000	Business Consultant	316,820	86	339	343	213	63%	105	31%	21	6%
87100-000	Energy Service Company	311,665	87	960	161	909	95%	49	5%	2	0%
60112-200	Auto Service Contract Companies	309,247	88	678	210	573	85%	70	10%	35	5%
10035-500	Electrical Contractors	308,238	89	271	406	180	66%	89	33%	2	1%
10035-200	Remodel Contractors	304,735	90	543	246	202	37%	320	59%	21	4%
60245-000	Computer Repair	304,273	91	728	203	361	50%	321	44%	46	6%
60441-000	Home Health Care	302,417	92	226	464	160	71%	57	25%	9	4%
60788-000	Security System Monitors	301,172	93	1,093	145	939	86%	128	12%	26	2%
20077-000	Debt Consolidation Services	299,171	94	640	219	354	55%	221	35%	65	10%
85360-000	Garage Doors	297,723	95	490	267	337	69%	143	29%	10	2%
20019-100	Insurance Agency	287,038	96	657	217	539	82%	110	17%	8	1%
05195-000	Dog Breeders	281,955	97	443	284	199	45%	211	48%	33	7%
50016-000	Major Appliance Dealers	279,589	98	2,327	73	2,060	89%	247	11%	20	1%
70618-000	Telephones	279,390	99	15,227	5	15,033	99%	178	1%	16	0%
10006-000	Bathroom Design	275,761	100	301	379	184	61%	100	33%	17	6%
30346-100	Legal Document Help	273,389	101	839	181	625	74%	186	22%	28	3%
70544-000	Electric Companies	271,522	102	4,375	36	4,156	95%	214	5%	5	0%
10177-200	Remodeling	265,705	103	538	249	187	35%	336	62%	15	3%
60980-000	Web Design	264,583	104	627	223	295	47%	305	49%	27	4%
60997-000	Auto Services	263,423	105	1,559	101	1,138	73%	399	26%	22	1%
80668-200	Solar Energy Contractors	262,227	106	898	172	705	79%	182	20%	11	1%
85272-000	Information Technology Services	261,398	107	727	204	413	57%	300	41%	14	2%
10046-000	Drywall Contractors	261,293	108	108	767	40	37%	63	58%	5	5%
50411-000	Catalog Shopping	261,280	109	2,202	74	1,872	85%	316	14%	14	1%
20012-000	Financial Planning Consultants	260,190	110	250	430	201	80%	44	18%	5	2%

**US & CANADA BBB 2018 STATISTICS**

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	170,350,626		860,847		672,765	78%	170,401	20%	17,681	2%
10073-000	Gutters	259,266	111	435	291	327	75%	95	22%	13	3%
90050-000	High Risk Free Trial Offers	259,221	112	2,714	58	1,546	57%	1,079	40%	89	3%
85366-000	Flooring Contractors	258,492	113	468	277	218	47%	229	49%	21	4%
50582-000	Retail Shoes	258,194	114	1,949	80	1,514	78%	421	22%	14	1%
10061-000	Foundation Contractors	253,583	115	325	352	256	79%	63	19%	6	2%
60783-000	Business School	249,316	116	407	306	284	70%	98	24%	25	6%
60858-000	Tax Consultant	248,479	117	495	265	377	76%	95	19%	23	5%
70623-000	Cable TV	246,239	118	28,603	3	28,309	99%	286	1%	8	0%
60112-000	Auto Warranty Processing	245,249	119	1,442	109	1,336	93%	30	2%	76	5%
70535-000	Cell Phone Supplies	244,510	120	29,059	2	28,531	98%	503	2%	25	0%
80364-000	Hair Products	243,693	121	947	162	767	81%	158	17%	22	2%
20021-000	Auto Insurance	243,212	122	1,449	108	1,304	90%	128	9%	17	1%
70632-100	Online Travel Agency	241,253	123	1,896	83	1,698	90%	183	10%	15	1%
20009-000	Credit Union	240,409	124	2,608	61	2,394	92%	209	8%	5	0%
60902-000	Transmission	239,502	125	1,154	137	781	68%	324	28%	49	4%
80385-100	Medical Equipment	238,020	126	1,645	96	1,351	82%	279	17%	15	1%
10171-000	Waterproofing Contractors	236,260	127	378	325	324	86%	44	12%	10	3%
50419-000	Mattress	235,415	128	1,452	107	1,228	85%	204	14%	20	1%
65112-000	Extended Warranty Contract Service Companies	235,141	129	1,524	104	1,400	92%	96	6%	28	2%
20029-000	Life Insurance	234,175	130	391	314	352	90%	39	10%	0	0%
60102-000	Auto Renting and Leasing	233,945	131	7,363	19	6,677	91%	669	9%	17	0%
60134-000	Beauty Salon	232,452	132	1,500	105	855	57%	595	40%	50	3%
50750-000	Transportation	231,180	133	2,550	63	559	22%	1,970	77%	21	1%
90033-000	Travel Club	231,170	134	1,167	135	951	81%	183	16%	33	3%
30543-000	Publishers Book	230,900	135	560	242	419	75%	106	19%	35	6%
50608-000	Sporting Goods Retail	229,824	136	1,347	116	1,023	76%	288	21%	36	3%
60004-000	CPA	228,983	137	119	726	83	70%	35	29%	1	1%
60478-000	Janitor Service	227,833	138	119	726	63	53%	53	45%	3	3%
60449-000	House Cleaning	223,531	139	280	400	156	56%	115	41%	9	3%
60981-000	Job Listing Service	221,040	140	207	489	166	80%	39	19%	2	1%
70592-000	Garbage Removal	220,609	141	2,527	66	1,860	74%	545	22%	122	5%
10081-000	Insulation Contractors	217,656	142	211	486	144	68%	60	28%	7	3%
61004-101	Timeshare Resale and Rental Marketing	215,257	143	479	273	312	65%	131	27%	36	8%
60786-000	Searchers of Records	212,579	144	1,178	133	981	83%	194	16%	3	0%
60447-000	Hotels	210,852	145	7,659	18	5,256	69%	2,367	31%	36	0%
20027-000	Health Insurance	210,171	146	1,235	128	1,109	90%	101	8%	25	2%
20045-000	Investment Advisory Services	209,682	147	261	423	194	74%	57	22%	10	4%
50535-000	RV Dealers	208,893	148	1,313	119	1,093	83%	216	16%	4	0%
60326-000	Employment Agencies	207,289	149	191	511	100	52%	83	43%	8	4%
10154-000	Pool Service	203,989	150	409	303	272	67%	130	32%	7	2%
80779-000	Water Purification Equipment	203,423	151	484	269	411	85%	64	13%	9	2%
10058-000	Floor Installation	203,366	152	327	351	196	60%	122	37%	9	3%
60987-000	Business Services	202,136	153	743	199	434	58%	276	37%	33	4%
85364-100	Online Education	201,638	154	490	267	420	86%	59	12%	11	2%
60199-000	Child Care Centers	201,171	155	370	330	241	65%	120	32%	9	2%
00222-000	Veterinarian	200,636	156	494	266	376	76%	115	23%	3	1%
65733-000	Vacation Rentals	199,501	157	905	170	698	77%	199	22%	8	1%
85221-000	Credit Card Processing Services	197,587	158	972	160	910	94%	52	5%	10	1%
50173-000	Computer Dealers	197,472	159	1,961	79	1,799	92%	143	7%	19	1%
90019-000	Work-At-Home Companies	197,185	160	159	600	45	28%	100	63%	14	9%
60236-000	Computer Software Developers	195,856	161	1,753	90	1,533	87%	208	12%	12	1%
50659-000	Tire Dealers	195,713	162	1,625	98	1,193	73%	421	26%	11	1%
60194-000	Chamber of Commerce	193,420	163	11	2,279	9	82%	1	9%	1	9%
20092-000	Multi-Level Sales	187,768	164	188	518	174	93%	13	7%	1	1%
60779-000	College and University	187,629	165	891	174	733	82%	147	16%	11	1%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60488-000	Laboratory Testing	186,001	166	141	647	72	51%	69	49%	0	0%
30545-000	Publishers Periodical	184,223	167	928	164	892	96%	34	4%	2	0%
50110-000	Building Materials	183,602	168	3,411	46	3,313	97%	95	3%	3	0%
60522-000	Locksmith	182,837	169	517	256	226	44%	238	46%	53	10%
80075-000	Beauty Supplies	180,649	170	1,021	152	594	58%	380	37%	47	5%
85221-100	Credit Card Merchant Services	179,861	171	1,685	93	1,537	91%	144	9%	4	0%
60946-000	Weight Loss	178,339	172	497	264	378	76%	98	20%	21	4%
50337-000	Hearing Assistive Devices	177,205	173	423	296	328	78%	88	21%	7	2%
60665-000	Medical Doctor	174,587	174	1,100	144	733	67%	351	32%	16	1%
20061-000	Real Estate Development	173,086	175	365	332	286	78%	73	20%	6	2%
10182-300	Commercial Air Conditioning Contractors	172,145	176	214	481	151	71%	61	29%	2	1%
10177-101	Bathroom Remodel	171,233	177	281	399	212	75%	61	22%	8	3%
85363-000	Social Media Marketing	169,621	178	4,443	35	4,355	98%	79	2%	9	0%
60900-000	Training Program	169,032	179	372	329	286	77%	80	22%	6	2%
60537-000	Market Research	169,007	180	507	261	415	82%	88	17%	4	1%
60205-000	Chiropractors D.C.	168,788	181	288	389	206	72%	78	27%	4	1%
50467-000	Retail Optical Goods	167,969	182	913	168	748	82%	158	17%	7	1%
60733-000	Real Estate Rentals	167,658	183	797	188	582	73%	197	25%	18	2%
60746-000	Relocation Services	166,724	184	286	390	219	77%	60	21%	7	2%
60430-100	Fitness Center	166,313	185	3,203	49	2,075	65%	1,030	32%	98	3%
70542-000	Delivery Service	165,863	186	3,377	47	3,077	91%	269	8%	31	1%
61100-000	Real Estate Services	165,053	187	469	276	383	82%	81	17%	5	1%
60729-102	Real Estate Agent	164,949	188	441	288	295	67%	139	32%	7	2%
60569-000	Talent Agencies	164,540	189	77	960	40	52%	34	44%	3	4%
00155-103	Landscape Maintenance	163,524	190	311	369	153	49%	145	47%	13	4%
50121-000	Cabinets	163,384	191	340	342	177	52%	152	45%	11	3%
80668-000	Solar Energy Equipment Dealers	163,230	192	571	238	432	76%	97	17%	42	7%
20013-000	Financing	163,144	193	680	209	621	91%	57	8%	2	0%
20072-000	Title Agent	162,554	194	334	346	270	81%	62	19%	2	1%
50238-000	Electronic Equipment Dealers	162,545	195	3,024	54	2,771	92%	232	8%	21	1%
30253-000	Furniture Manufacturers	162,460	196	731	202	501	69%	78	11%	152	21%
90034-000	Vacation Certificates and Vouchers	162,033	197	746	198	494	66%	188	25%	64	9%
60466-000	Information Bureaus	160,073	198	5,014	30	4,861	97%	102	2%	51	1%
60916-000	Vacation Timeshare	158,792	199	1,948	81	1,846	95%	91	5%	11	1%
61004-200	Timeshare Advocates	157,402	200	245	436	129	53%	113	46%	3	1%
20079-000	Credit Services	156,907	201	997	155	916	92%	74	7%	7	1%
89700-000	Loan Servicing	156,822	202	1,374	115	1,300	95%	68	5%	6	0%
61004-400	Timeshare Cancellation	155,686	203	367	331	198	54%	68	19%	101	28%
50486-000	Pet Supplies	155,671	204	833	183	561	67%	175	21%	97	12%
60010-000	Advertising Agencies	155,528	205	298	383	208	70%	80	27%	10	3%
60282-000	Dating Services	155,440	206	1,340	117	1,179	88%	150	11%	11	1%
20048-000	Small Business Loans	154,830	207	169	565	132	78%	29	17%	8	5%
60005-000	Accountant	154,391	208	167	571	104	62%	62	37%	1	1%
60201-000	Chimney Cleaning	153,534	209	181	530	116	64%	57	31%	8	4%
90027-000	Credit Repair Advanced Fee	152,765	210	428	292	280	65%	117	27%	31	7%
60476-000	Investigator	152,332	211	179	535	132	74%	45	25%	2	1%
60319-000	Educational Consultant	151,905	212	253	426	213	84%	36	14%	4	2%
60430-000	Health Club	151,422	213	3,065	51	2,645	86%	389	13%	31	1%
50142-000	Tablet Equipment	149,044	214	2,539	64	1,922	76%	580	23%	37	1%
60684-000	Plastic Surgery	148,927	215	425	294	361	85%	63	15%	1	0%
50620-100	Window and Door Installation	147,982	216	402	311	264	66%	132	33%	6	1%
85310-000	Commercial Contractors	147,684	217	92	852	34	37%	55	60%	3	3%
60112-300	Auto Warranty Plans	147,221	218	601	230	469	78%	110	18%	22	4%
10159-000	Ceramic Tile Contractors	146,646	219	161	591	88	55%	70	43%	3	2%
61004-000	Timeshare Companies	146,476	220	1,147	138	927	81%	170	15%	50	4%

**US & CANADA BBB 2018 STATISTICS**

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	170,350,626		860,847		672,765	78%	170,401	20%	17,681	2%
50440-000	Motorcycle Dealers	143,843	221	769	194	539	70%	223	29%	7	1%
50464-000	Fuel Oil	142,916	222	548	245	476	87%	70	13%	2	0%
70562-000	Limo Service	141,762	223	345	338	162	47%	172	50%	11	3%
60990-000	Windshield Repair	139,779	224	594	231	402	68%	184	31%	8	1%
80385-000	Hospital Supplies	139,258	225	907	169	756	83%	147	16%	4	0%
61036-000	Cosmetics Sales	139,092	226	790	191	574	73%	205	26%	11	1%
65473-000	Web Hosting	138,838	227	1,395	113	1,168	84%	212	15%	15	1%
50326-100	Gun Dealers	136,604	228	503	263	325	65%	167	33%	11	2%
10019-000	Carpenter	134,888	229	123	707	53	43%	65	53%	5	4%
20086-000	Business Opportunities	134,320	230	180	533	116	64%	45	25%	19	11%
60404-000	Window Glass	134,125	231	250	430	176	70%	66	26%	8	3%
50191-000	Countertops	132,859	232	219	476	137	63%	79	36%	3	1%
50275-000	Retail Florist	132,355	233	2,487	69	2,179	88%	299	12%	9	0%
99999-000	Not Elsewhere Classified	130,053	234	1,265	126	443	35%	786	62%	36	3%
60975-000	Magazine Sales	129,624	235	1,141	139	894	78%	235	21%	12	1%
60954-000	Window Cleaning	129,436	236	131	683	62	47%	64	49%	5	4%
60353-000	Exercise Programs	129,097	237	1,121	141	879	78%	227	20%	15	1%
60445-000	Hospital	128,815	238	1,998	77	1,591	80%	398	20%	9	0%
70610-000	Storage Units	128,713	239	1,791	89	1,487	83%	292	16%	12	1%
60473-600	Digital Marketing	128,078	240	322	357	162	50%	152	47%	8	2%
20012-200	No License Required Financial Consultants	128,071	241	113	746	83	73%	15	13%	15	13%
60264-000	Correspondence Schools	127,258	242	314	366	282	90%	23	7%	9	3%
10114-000	Sewer Cleaning	127,165	243	262	421	179	68%	78	30%	5	2%
20060-000	Property Maintenance	126,635	244	244	440	129	53%	112	46%	3	1%
00156-000	Landscape Design	126,130	245	173	553	102	59%	67	39%	4	2%
60940-000	Pressure Washing	125,946	246	131	683	73	56%	51	39%	7	5%
60180-000	Car Wash	124,664	247	1,793	88	1,069	60%	648	36%	76	4%
50273-000	Retail Floor Materials	124,559	248	238	450	197	83%	40	17%	1	0%
80668-100	Solar Energy Design	124,529	249	264	415	233	88%	28	11%	3	1%
00196-000	Pet Grooming	124,323	250	191	511	122	64%	65	34%	4	2%
00153-000	Pet Boarding	123,651	251	114	740	82	72%	32	28%	0	0%
60214-000	Dry Cleaners	123,463	252	1,390	114	693	50%	655	47%	42	3%
50719-000	Watch Dealers	122,657	253	440	289	313	71%	118	27%	9	2%
50740-000	Womens Clothing	122,109	254	1,850	84	679	37%	1,146	62%	25	1%
50498-000	Pillows	121,850	255	98	819	79	81%	19	19%	0	0%
70626-000	Tour Operators	121,751	256	317	361	241	76%	73	23%	3	1%
60218-000	Clinic	121,605	257	747	197	505	68%	234	31%	8	1%
50322-000	Grocery Store	119,908	258	1,173	134	899	77%	267	23%	7	1%
50485-000	Pet Shop	119,174	259	389	317	271	70%	112	29%	6	2%
50167-000	Coin Dealers	118,197	260	132	678	110	83%	21	16%	1	1%
50488-000	Pharmacy	117,281	261	636	222	569	89%	62	10%	5	1%
55203-000	Department Stores	117,254	262	8,666	15	8,500	98%	155	2%	11	0%
85351-000	Online Auctions	117,229	263	421	299	386	92%	34	8%	1	0%
61022-000	Genealogy	116,806	264	299	382	281	94%	18	6%	0	0%
70571-200	Moving Brokers	115,686	265	1,066	146	764	72%	296	28%	6	1%
60730-000	Real Estate Appraiser	115,657	266	89	873	63	71%	21	24%	5	6%
80364-150	Wigs	115,199	267	464	279	244	53%	212	46%	8	2%
60088-000	Auctioneer	115,165	268	343	339	229	67%	104	30%	10	3%
10148-100	Retail Stores	114,754	269	1,163	136	545	47%	572	49%	46	4%
50722-000	Water Softener Supplies	114,599	270	207	489	183	88%	23	11%	1	0%
90030-000	Unclaimed Funds Retrieval Services	114,597	271	45	1,271	31	69%	14	31%	0	0%
60142-000	Billing Services	113,531	272	738	200	618	84%	114	15%	6	1%
60246-000	Computer System Designers	113,385	273	207	489	168	81%	31	15%	8	4%
60096-000	Auto Detailing	113,016	274	323	355	148	46%	164	51%	11	3%
15058-000	Hardwood Floor Contractors	112,050	275	101	806	43	43%	54	53%	4	4%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
90040-000	High Risk Behavior/Practices	112,032	276	450	280	46	10%	191	42%	213	47%
10129-000	Septic Tank Contractors	112,024	277	173	553	117	68%	55	32%	1	1%
50308-000	General Merchandise	110,243	278	1,037	149	679	65%	332	32%	26	3%
60772-100	Sales Lead Generation	109,930	279	230	460	165	72%	59	26%	6	3%
44000-000	Advertising	109,722	280	199	503	135	68%	62	31%	2	1%
50431-000	Manufactured Homes Sales	108,279	281	330	350	266	81%	62	19%	2	1%
30023-000	Asphalt	107,803	282	253	426	109	43%	127	50%	17	7%
50221-000	Doors	107,451	283	286	390	215	75%	70	24%	1	0%
30614-000	Signs	107,365	284	282	397	134	48%	135	48%	13	5%
10090-000	Mechanical Contractors	105,178	285	72	992	48	67%	24	33%	0	0%
60112-100	Auto Warranty Services	105,042	286	914	167	663	73%	242	26%	9	1%
61075-000	Market Survey	104,699	287	269	409	232	86%	32	12%	5	2%
60312-100	Air Duct Cleaning	104,639	288	215	479	132	61%	73	34%	10	5%
60470-000	Interior Designer	104,243	289	129	688	59	46%	66	51%	4	3%
60071-000	Associations	103,658	290	322	357	272	84%	32	10%	18	6%
70551-000	Freight Forwarding	103,586	291	442	286	335	76%	102	23%	5	1%
50567-000	Gas Station	103,459	292	710	205	350	49%	352	50%	8	1%
90018-000	Advance Fee Brokers	103,247	293	224	468	14	6%	131	58%	79	35%
60044-000	Small Appliance Services	102,892	294	478	274	233	49%	224	47%	21	4%
30544-000	Publishers Directory	102,873	295	854	178	705	83%	110	13%	39	5%
30405-000	Manufactured Home Manufacturers	102,294	296	292	387	225	77%	63	22%	4	1%
60752-000	Resort	101,752	297	1,253	127	1,053	84%	195	16%	5	0%
90021-000	Charity - Local	101,726	298	210	487	143	68%	64	30%	3	1%
50326-000	Gunsmiths	101,524	299	446	282	319	72%	126	28%	1	0%
60057-000	Architect	101,250	300	64	1,062	36	56%	26	41%	2	3%
60655-100	Photographer	101,129	301	676	211	264	39%	380	56%	32	5%
61004-300	Timeshare Transfer	101,006	302	189	515	92	49%	79	42%	18	10%
50138-000	Caterer	100,972	303	153	619	82	54%	64	42%	7	5%
60268-000	Credit Reporting Agencies	100,677	304	3,894	40	3,829	98%	62	2%	3	0%
50189-000	Perfume	100,378	305	358	334	219	61%	133	37%	6	2%
10153-000	Pool Supplies	100,338	306	406	307	306	75%	98	24%	2	0%
55544-000	Telecommunications	100,296	307	3,043	53	3,015	99%	27	1%	1	0%
60789-000	Security Guards	99,866	308	73	988	31	42%	41	56%	1	1%
80010-000	Advertising Specialties	99,813	309	383	322	250	65%	130	34%	3	1%
20063-000	Retirement Planning Services	98,965	310	98	819	76	78%	21	21%	1	1%
85293-000	Employment Background Check	98,589	311	241	445	213	88%	25	10%	3	1%
10061-101	Foundation Repair	98,545	312	164	579	97	59%	59	36%	8	5%
10095-300	Commercial Painter	97,555	313	149	629	62	42%	82	55%	5	3%
50175-000	Computer Parts	97,038	314	852	180	710	83%	134	16%	8	1%
10058-200	Floor Coverings	96,822	315	219	476	165	75%	51	23%	3	1%
70640-000	Trucking	96,320	316	153	619	77	50%	71	46%	5	3%
50687-000	T Shirts	95,480	317	773	192	504	65%	204	26%	65	8%
85264-000	Fence Sales	95,415	318	223	470	119	53%	92	41%	12	5%
64000-000	Home Electronics	94,482	319	2,598	62	2,416	93%	146	6%	36	1%
10006-100	Kitchen Remodel	94,334	320	159	600	93	58%	50	31%	16	10%
10126-200	Commercial Roofing	94,228	321	109	760	79	72%	28	26%	2	2%
50089-000	Boutique	94,110	322	504	262	213	42%	261	52%	30	6%
50159-000	Consignment Clothes	93,695	323	590	232	521	88%	46	8%	23	4%
50620-000	Storm Windows and Doors	93,520	324	246	435	213	87%	31	13%	2	1%
60155-000	Bookkeeping Services	93,504	325	98	819	54	55%	31	32%	13	13%
50317-000	Precious Metal Dealers	93,284	326	86	896	78	91%	8	9%	0	0%
50204-000	Diamond	93,170	327	34	1,440	18	53%	16	47%	0	0%
50184-000	Contact Lenses	93,163	328	334	346	277	83%	52	16%	5	1%
85361-000	Garage Door Repair	93,134	329	225	466	114	51%	99	44%	12	5%
60543-000	Massage Therapist	93,034	330	565	240	280	50%	233	41%	52	9%

**US & CANADA BBB 2018 STATISTICS**

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	170,350,626		860,847		672,765	78%	170,401	20%	17,681	2%
70572-000	Moving Services	92,707	331	604	229	377	62%	217	36%	10	2%
20028-000	Homeowners Insurance	91,311	332	124	706	110	89%	13	10%	1	1%
60845-000	Land Surveyor	91,148	333	78	953	53	68%	25	32%	0	0%
30276-000	Granite	90,413	334	176	544	98	56%	66	38%	12	7%
60533-000	Management Consultant	90,334	335	150	628	81	54%	66	44%	3	2%
60367-101	Water Damage Restoration	90,086	336	163	582	125	77%	37	23%	1	1%
50723-000	Water Treatment Equipment	90,029	337	132	678	102	77%	25	19%	5	4%
55336-000	Health and Medical Products	89,504	338	304	374	181	60%	113	37%	10	3%
10169-000	Water Well Drilling	89,132	339	95	831	62	65%	33	35%	0	0%
85328-000	Granite Installation	88,969	340	162	588	102	63%	55	34%	5	3%
85273-000	Home Care	88,839	341	50	1,196	39	78%	11	22%	0	0%
50602-000	Hot Tub Dealers	88,539	342	284	394	241	85%	42	15%	1	0%
50273-101	Hardwood Floors	87,544	343	304	374	254	84%	50	16%	0	0%
50017-000	Major Appliance Parts	87,543	344	816	184	708	87%	104	13%	4	0%
80515-000	Office Supplies	87,486	345	671	213	633	94%	35	5%	3	0%
50277-100	Food Delivery	87,460	346	1,577	100	1,201	76%	370	23%	6	0%
50120-000	Cabinet Manufacturers	87,250	347	121	713	62	51%	53	44%	6	5%
60793-000	Septic Tank Cleaning	87,121	348	157	609	97	62%	58	37%	2	1%
60335-000	General Engineering Contractor	87,032	349	37	1,396	20	54%	16	43%	1	3%
88300-000	Pet Services	86,825	350	183	524	81	44%	94	51%	8	4%
50762-000	Energy Conservation Products	86,568	351	178	540	139	78%	35	20%	4	2%
60617-000	Nursing Home	85,781	352	126	699	70	56%	53	42%	3	2%
85289-000	Contractor Referral	85,376	353	888	175	877	99%	10	1%	1	0%
60075-125	Personal Injury Lawyer	84,942	354	43	1,302	34	79%	9	21%	0	0%
60531-000	Mailing Services	84,638	355	1,844	85	1,654	90%	182	10%	8	0%
50585-000	Shutters	84,427	356	200	501	138	69%	55	28%	7	4%
60729-105	Real Estate Broker	84,378	357	203	495	164	81%	37	18%	2	1%
60548-100	Medical Billing	83,872	358	374	327	256	68%	114	30%	4	1%
60027-000	Air Conditioning Repair	83,687	359	192	509	137	71%	50	26%	5	3%
65475-000	Online Gaming	83,174	360	1,194	132	950	80%	244	20%	0	0%
60731-000	Real Estate Consultant	83,042	361	181	530	146	81%	34	19%	1	1%
60705-000	Product Development and Marketing	82,717	362	401	312	366	91%	34	8%	1	0%
60005-101	Accounting	82,568	363	134	672	74	55%	57	43%	3	2%
50169-000	Collectibles	82,540	364	423	296	324	77%	95	22%	4	1%
60079-000	Digital Advertising	82,389	365	213	483	123	58%	72	34%	18	8%
70100-000	Talent Listing	82,343	366	66	1,038	61	92%	5	8%	0	0%
60461-000	Incorporation	82,042	367	66	1,038	51	77%	14	21%	1	2%
70554-000	Natural Gas Companies	81,754	368	1,217	130	1,130	93%	86	7%	1	0%
50750-101	Vehicle Transport	81,276	369	199	503	86	43%	103	52%	10	5%
85255-000	Online Pharmacy	81,236	370	106	776	71	67%	26	25%	9	8%
50782-000	Sprinkler System	80,630	371	121	713	77	64%	38	31%	6	5%
30003-000	Directory Advertising	80,515	372	543	246	434	80%	93	17%	16	3%
60292-000	Cosmetic Dentistry	80,455	373	443	284	428	97%	14	3%	1	0%
60629-000	Optometrist	80,391	374	514	260	417	81%	94	18%	3	1%
60312-000	Duct Cleaning	80,210	375	101	806	56	55%	33	33%	12	12%
60075-112	Bankruptcy Attorney	79,990	376	127	696	99	78%	25	20%	3	2%
60504-000	Leasing Services	79,865	377	517	256	465	90%	50	10%	2	0%
10099-000	Patios and Decks	79,482	378	108	767	59	55%	46	43%	3	3%
30117-000	Collection Systems	79,145	379	331	348	261	79%	61	18%	9	3%
80398-000	Industrial Supply	78,705	380	161	591	118	73%	43	27%	0	0%
50069-000	Bed Sales	78,301	381	482	272	469	97%	13	3%	0	0%
50460-000	Plant Nursery	78,081	382	270	408	178	66%	89	33%	3	1%
55525-000	Construction	78,018	383	761	196	204	27%	534	70%	23	3%
60904-001	Logistics	77,577	384	388	319	255	66%	121	31%	12	3%
60107-700	Auto Maintenance	77,549	385	517	256	269	52%	232	45%	16	3%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
90027-200	Credit Repair Services	77,476	386	296	384	222	75%	67	23%	7	2%
60469-400	Home Renovation	77,125	387	203	495	74	36%	118	58%	11	5%
60253-000	Construction Management	77,083	388	38	1,375	14	37%	18	47%	6	16%
90027-100	Credit Repair No Advanced Fee	76,830	389	77	960	60	78%	13	17%	4	5%
10171-100	Basement Waterproofing	76,692	390	172	558	151	88%	14	8%	7	4%
30531-100	Graphic Printing	76,579	391	148	634	89	60%	52	35%	7	5%
30531-000	Printers	76,233	392	109	760	46	42%	62	57%	1	1%
50489-000	Photography Equipment	75,628	393	398	313	291	73%	99	25%	8	2%
20060-200	Home Repair	75,371	394	233	455	77	33%	150	64%	6	3%
60328-100	Employment Services	75,362	395	105	780	63	60%	40	38%	2	2%
10026-000	Chimney Repair	75,204	396	120	719	59	49%	60	50%	1	1%
60323-000	Electronic Equipment Repair	74,725	397	387	320	246	64%	133	34%	8	2%
50040-200	Online Car Dealers	74,072	398	249	432	213	86%	31	12%	5	2%
50082-000	Boat Dealers	73,694	399	215	479	162	75%	48	22%	5	2%
30784-000	Producers	73,246	400	518	255	430	83%	82	16%	6	1%
50694-000	Vacuum Cleaners	73,246	400	262	421	155	59%	94	36%	13	5%
65134-000	Spa	72,880	402	575	236	226	39%	279	49%	70	12%
50203-000	Discount Stores	72,834	403	1,283	124	1,152	90%	122	10%	9	1%
50394-000	Retail Light Fixtures	72,653	404	244	440	169	69%	62	25%	13	5%
50609-000	Retail Sportswear	72,279	405	921	165	627	68%	287	31%	7	1%
10073-300	Gutters Contractors	71,322	406	128	693	79	62%	48	38%	1	1%
60343-000	Rebuilt Engines	71,304	407	187	520	131	70%	50	27%	6	3%
60073-000	Athletic Organizations	71,090	408	152	624	127	84%	25	16%	0	0%
10100-000	Patio Enclosures	71,011	409	127	696	92	72%	33	26%	2	2%
70620-000	Long Distance Phone Service	70,877	410	7,065	21	7,034	100%	21	0%	10	0%
50047-000	Awnings	70,346	411	222	471	142	64%	77	35%	3	1%
60910-000	Truck Repair	70,119	412	166	573	97	58%	64	39%	5	3%
85295-000	Seal Coating	69,048	413	118	729	57	48%	54	46%	7	6%
60235-010	Computer Software	68,676	414	303	377	208	69%	91	30%	4	1%
60603-000	Nail Salon	68,674	415	917	166	411	45%	489	53%	17	2%
82300-000	Lawn Care	68,537	416	316	363	188	59%	120	38%	8	3%
60242-000	Network Computer	68,495	417	682	208	625	92%	56	8%	1	0%
80041-000	Used and Rebuilt Auto Parts	67,973	418	420	301	292	70%	122	29%	6	1%
60040-000	Apartment Rental Service	67,705	419	321	359	184	57%	128	40%	9	3%
50298-000	Lawn and Garden	67,353	420	335	345	256	76%	71	21%	8	2%
80411-000	Jewelry Designers	67,185	421	180	533	106	59%	72	40%	2	1%
60640-000	Parking Facilities	66,995	422	1,272	125	971	76%	286	22%	15	1%
00107-000	Animal Hospital	66,957	423	341	341	300	88%	40	12%	1	0%
60448-000	Hotel Reservation	66,926	424	1,538	102	1,491	97%	45	3%	2	0%
50304-000	Propane	66,756	425	795	189	753	95%	40	5%	2	0%
50373-000	Kitchen Cabinets and Equipment	66,622	426	106	776	70	66%	33	31%	3	3%
60948-000	Welding	66,366	427	65	1,053	14	22%	47	72%	4	6%
60429-000	Health Consultants	66,228	428	118	729	68	58%	46	39%	4	3%
82000-000	Water and Sewer Line Protection	66,138	429	212	484	210	99%	2	1%	0	0%
50624-100	Eyeglass Suppliers	65,852	430	275	404	167	61%	105	38%	3	1%
60932-000	Answering Service	65,533	431	113	746	108	96%	2	2%	3	3%
65027-000	Mold Removal	65,371	432	66	1,038	52	79%	12	18%	2	3%
30418-000	Newspaper	65,270	433	2,988	55	2,725	91%	251	8%	12	0%
60970-000	Specialists	65,175	434	264	415	187	71%	69	26%	8	3%
65259-000	Event Planner	64,732	435	324	354	147	45%	163	50%	14	4%
60988-000	Auto Listing Service	64,708	436	132	678	66	50%	60	45%	6	5%
50435-100	Mobile Apps	64,663	437	793	190	728	92%	64	8%	1	0%
60070-000	Association Management	64,625	438	290	388	246	85%	43	15%	1	0%
60095-100	Auto Accessories	64,503	439	538	249	358	67%	174	32%	6	1%
60658-000	Portrait Photographers	64,003	440	389	317	245	63%	138	35%	6	2%



**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
30346-000	Legal Forms	63,578	441	99	813	82	83%	14	14%	3	3%
60750-000	Repossession Services	63,328	442	209	488	139	67%	65	31%	5	2%
66002-100	Commercial Cleaning Services	63,188	443	24	1,683	17	71%	7	29%	0	0%
50155-100	Electronic Cigarettes	63,018	444	253	426	168	66%	78	31%	7	3%
60509-000	Legal Services	62,758	445	174	551	137	79%	33	19%	4	2%
30760-000	Woodworking	62,723	446	128	693	52	41%	68	53%	8	6%
50269-000	Flags	62,654	447	1,005	154	202	20%	803	80%	0	0%
50114-000	Modular Buildings	62,619	448	120	719	94	78%	26	22%	0	0%
20085-200	Investment Management	62,520	449	153	619	91	59%	55	36%	7	5%
30096-000	Check Printing	62,470	450	69	1,012	68	99%	0	0%	1	1%
60075-128	Collection Attorney	62,317	451	201	500	167	83%	32	16%	2	1%
60643-000	Passports and Visas	62,235	452	283	396	168	59%	108	38%	7	2%
30024-000	Auto Manufacturers	62,174	453	2,409	70	2,167	90%	241	10%	1	0%
60863-000	Telemarketing Services	62,056	454	95	831	36	38%	32	34%	27	28%
60334-000	Professional Engineer	61,947	455	35	1,427	14	40%	21	60%	0	0%
60309-000	Driving Lessons	61,928	456	248	433	169	68%	64	26%	15	6%
25078-000	Debt Relief Service	61,823	457	171	560	58	34%	73	43%	40	23%
55683-000	Financial Consultants	61,791	458	77	960	40	52%	33	43%	4	5%
20027-010	Health Sharing Ministries	61,624	459	65	1,053	65	100%	0	0%	0	0%
61003-000	Rentals by Owner	61,620	460	313	368	226	72%	83	27%	4	1%
25019-000	Employee Benefits Insurance	61,060	461	83	921	71	86%	11	13%	1	1%
50164-000	Coffee and Tea	60,969	462	294	385	240	82%	53	18%	1	0%
70635-000	Trucking Transportation Brokers	60,943	463	99	813	64	65%	33	33%	2	2%
50260-000	Fireplace	60,793	464	125	703	94	75%	30	24%	1	1%
50333-000	Hardware Sales	60,712	465	244	440	187	77%	52	21%	5	2%
80042-000	Wholesale Auto Parts	60,291	466	338	344	196	58%	142	42%	0	0%
20047-200	Loan Modification	60,008	467	293	386	101	34%	106	36%	86	29%
20046-000	Investment Security	59,899	468	158	606	130	82%	26	16%	2	1%
50112-000	Metal Building	59,850	469	102	800	83	81%	19	19%	0	0%
61013-000	Funeral Services	59,848	470	146	638	89	61%	56	38%	1	1%
20041-000	Insurance Consultant	59,847	471	92	852	76	83%	16	17%	0	0%
50310-000	Gift Shop	59,755	472	224	468	126	56%	86	38%	12	5%
50730-000	Wedding Supplies	59,598	473	403	310	279	69%	107	27%	17	4%
60790-000	Security Systems Consultants	59,548	474	275	404	222	81%	48	17%	5	2%
65037-000	Adult Entertainment	59,497	475	142	646	59	42%	78	55%	5	4%
60413-000	Graphic Designer	59,138	476	103	795	42	41%	51	50%	10	10%
10099-600	Deck Builder	59,024	477	114	740	46	40%	64	56%	4	4%
60573-000	Motel	58,955	478	1,649	95	857	52%	762	46%	30	2%
50447-000	Music Instrument Store	58,891	479	263	418	196	75%	64	24%	3	1%
60912-000	Tutoring	58,842	480	126	699	86	68%	37	29%	3	2%
60771-300	Promotional Products	58,754	481	158	606	112	71%	43	27%	3	2%
20020-000	Accident Insurance	58,412	482	286	390	64	22%	18	6%	204	71%
20038-000	Property Insurance	58,300	483	169	565	161	95%	8	5%	0	0%
60757-000	Resume Services	58,213	484	317	361	281	89%	34	11%	2	1%
10062-000	Garage Builders	58,115	485	113	746	78	69%	33	29%	2	2%
00154-000	Landscape Architect	58,085	486	69	1,012	47	68%	21	30%	1	1%
50442-000	Motorcycle Supplies	58,043	487	413	302	218	53%	192	46%	3	1%
80404-000	Irrigation Equipment	57,920	488	89	873	54	61%	33	37%	2	2%
10149-000	Stucco	57,738	489	55	1,144	26	47%	27	49%	2	4%
10023-000	Carport	57,691	490	300	380	279	93%	19	6%	2	1%
50671-000	Toys	57,432	491	897	173	507	57%	370	41%	20	2%
60364-000	Financing Consultants	57,237	492	47	1,237	34	72%	12	26%	1	2%
60647-000	Payroll Services	57,175	493	248	433	226	91%	22	9%	0	0%
80690-000	Steel Fabrication	56,945	494	237	451	225	95%	12	5%	0	0%
60388-000	Funeral Director	56,939	495	92	852	69	75%	23	25%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60971-104	Healthcare Management	56,892	496	240	447	202	84%	36	15%	2	1%
60172-100	Business Coach	56,855	497	93	843	43	46%	43	46%	7	8%
85320-000	Computer Consultant	56,809	498	114	740	61	54%	44	39%	9	8%
85289-100	Debt Relief Service Referral	56,787	499	54	1,151	46	85%	8	15%	0	0%
60539-200	Marketing Software	56,590	500	517	256	467	90%	49	9%	1	0%
60013-000	Direct Mail Advertising	56,264	501	254	425	202	80%	49	19%	3	1%
50684-000	Truck Dealers	55,926	502	184	523	143	78%	41	22%	0	0%
20019-200	Insurance Agent	55,592	503	88	878	62	70%	25	28%	1	1%
61002-000	Adult Family Homes	55,182	504	54	1,151	36	67%	16	30%	2	4%
10014-000	Building Restoration	55,119	505	81	933	55	68%	24	30%	2	2%
10037-000	Demolition Contractors	55,100	506	39	1,359	12	31%	26	67%	1	3%
50030-000	Audio Visual Equipment	55,057	507	444	283	325	73%	79	18%	40	9%
50052-000	Retail Bakers	55,024	508	222	471	106	48%	111	50%	5	2%
30366-000	Machine Shop	54,869	509	15	2,039	7	47%	8	53%	0	0%
25018-000	Dental Discount Plans	54,633	510	60	1,091	48	80%	10	17%	2	3%
90021-650	Charity - Human Services (i.e. assistance to individuals & families)	54,563	511	93	843	72	77%	21	23%	0	0%
80509-000	Office Furniture	54,540	512	84	909	53	63%	27	32%	4	5%
60915-000	Upholsterer	54,432	513	86	896	45	52%	39	45%	2	2%
70615-000	Taxi	54,317	514	236	452	117	50%	113	48%	6	3%
50502-000	Pizza	54,250	515	671	213	280	42%	382	57%	9	1%
50310-100	Home Accessories	54,104	516	1,115	142	936	84%	143	13%	36	3%
50421-000	Meat Retail	53,983	517	99	813	78	79%	20	20%	1	1%
30790-000	Food Manufacturer	53,978	518	167	571	123	74%	43	26%	1	1%
60177-000	Campgrounds	53,975	519	268	411	189	71%	77	29%	2	1%
30072-000	Wholesale Campers	53,931	520	159	600	151	95%	8	5%	0	0%
50199-000	Convenience Store	53,757	521	447	281	193	43%	248	55%	6	1%
85326-000	Factoring Service	53,672	522	52	1,169	42	81%	10	19%	0	0%
20050-000	Real Estate Loans	53,545	523	63	1,067	46	73%	16	25%	1	2%
70511-000	Airlines	53,500	524	6,575	24	6,042	92%	516	8%	17	0%
50149-000	Children's Clothing Stores	53,440	525	536	252	428	80%	102	19%	6	1%
20040-000	Insurance Claims Processing	53,395	526	282	397	232	82%	47	17%	3	1%
62000-000	Funeral Homes	53,379	527	114	740	78	68%	36	32%	0	0%
60551-000	Mental Health Services	53,378	528	85	906	70	82%	15	18%	0	0%
50469-000	Optician	53,102	529	675	212	610	90%	62	9%	3	0%
50408-000	Subscription Agents	52,870	530	421	299	302	72%	101	24%	18	4%
20003-100	Banking Services	52,812	531	1,794	87	1,724	96%	67	4%	3	0%
50701-000	Vending Machines	52,658	532	117	733	51	44%	60	51%	6	5%
80617-000	Safety Consultants	52,427	533	108	767	65	60%	39	36%	4	4%
60984-000	Professional Services	52,244	534	84	909	37	44%	40	48%	7	8%
60996-000	Car Window Tinting	52,111	535	163	582	83	51%	79	48%	1	1%
70605-000	Snow Removal Services	52,046	536	225	466	82	36%	132	59%	11	5%
60685-000	Physical Therapist	51,858	537	157	609	120	76%	37	24%	0	0%
60777-000	Scholarships and Financial Aid	51,465	538	174	551	171	98%	1	1%	2	1%
60269-000	Cremation	51,418	539	57	1,125	49	86%	8	14%	0	0%
85332-000	Animal Breeding	51,224	540	68	1,018	31	46%	35	51%	2	3%
10049-100	Commercial Electrician	51,106	541	30	1,526	19	63%	5	17%	6	20%
30588-000	Screen Printing	50,966	542	121	713	55	45%	64	53%	2	2%
30785-000	Wholesalers and Distributors	50,826	543	92	852	61	66%	25	27%	6	7%
60107-000	Mobile Auto Repair	50,667	544	226	464	98	43%	109	48%	19	8%
10155-100	Cable Installation	50,613	545	533	253	459	86%	70	13%	4	1%
30311-000	Jewelry Manufacturers	50,580	546	95	831	73	77%	21	22%	1	1%
50178-100	Decorative Concrete	50,504	547	115	736	64	56%	47	41%	4	3%
50085-000	New Books	50,435	548	378	325	257	68%	113	30%	8	2%
50720-000	Water Heater Dealers	50,359	549	612	225	567	93%	45	7%	0	0%
60854-000	Tattoos	50,168	550	175	547	77	44%	90	51%	8	5%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60332-000	Energy Management Consultant	49,860	551	49	1,215	37	76%	9	18%	3	6%
70647-000	Utility Water Company	49,858	552	863	177	705	82%	157	18%	1	0%
50435-000	Mobile Phone Service	49,837	553	586	233	538	92%	40	7%	8	1%
00199-100	Find A Pet	49,607	554	34	1,440	26	76%	8	24%	0	0%
60349-000	Estate Planning and Management	49,298	555	15	2,039	12	80%	3	20%	0	0%
60350-000	Estate Appraisal	49,123	556	106	776	49	46%	51	48%	6	6%
20005-000	Check Cashing Services	48,825	557	314	366	245	78%	61	19%	8	3%
30632-000	Detergent	48,766	558	91	863	77	85%	11	12%	3	3%
50508-000	Plumbing Fixtures	48,565	559	140	650	123	88%	16	11%	1	1%
60473-100	Internet Providers	48,558	560	803	187	699	87%	100	12%	4	0%
00198-100	Dog Training	48,401	561	112	751	68	61%	39	35%	5	4%
10005-000	Asbestos Removal	48,361	562	14	2,084	10	71%	4	29%	0	0%
75000-000	Gift Cards	48,184	563	263	418	206	78%	56	21%	1	0%
85334-100	Medicine Consultant	48,004	564	176	544	170	97%	6	3%	0	0%
55502-000	Car Dealers	47,785	565	885	176	579	65%	289	33%	17	2%
61074-000	Deceptive Telemarketing Office Supply Sales	47,462	566	279	401	178	64%	94	34%	7	3%
44073-000	Insurance	47,457	567	323	355	266	82%	55	17%	2	1%
50197-000	Cutlery	47,418	568	50	1,196	45	90%	4	8%	1	2%
30428-000	Essential Oils	47,176	569	107	773	62	58%	33	31%	12	11%
60744-000	Rehabilitation	47,138	570	139	654	91	65%	47	34%	1	1%
60719-000	Buying Clubs	47,091	571	709	206	675	95%	32	5%	2	0%
60095-000	Auto Customization	47,033	572	151	627	60	40%	88	58%	3	2%
61047-000	Product Sales	46,922	573	195	508	82	42%	77	39%	36	18%
50436-000	Monuments	46,875	574	266	412	97	36%	92	35%	77	29%
60541-000	Martial Arts	46,668	575	235	453	129	55%	101	43%	5	2%
60473-200	SEO Services	46,628	576	79	944	36	46%	39	49%	4	5%
50434-000	Cell Phone Equipment	46,626	577	473	275	357	75%	78	16%	38	8%
50014-000	Antique Dealers	46,620	578	72	992	36	50%	36	50%	0	0%
30038-000	Bathtub Repair	46,602	579	65	1,053	34	52%	28	43%	3	5%
10053-000	Smoke Alarm Systems	46,577	580	34	1,440	19	56%	13	38%	2	6%
50397-000	Lingerie	46,398	581	242	444	179	74%	63	26%	0	0%
70539-000	Cruises	46,367	582	1,041	147	870	84%	168	16%	3	0%
80272-000	Wholesale Electronic Supplies	46,128	583	4,080	38	3,720	91%	75	2%	285	7%
80013-000	Air Purification Systems	46,072	584	112	751	76	68%	34	30%	2	2%
80605-000	Restaurant Equipment	46,045	585	137	664	88	64%	45	33%	4	3%
55432-000	Modular Homes	46,016	586	81	933	45	56%	35	43%	1	1%
60486-000	Medical Lab	45,917	587	483	270	450	93%	33	7%	0	0%
60732-100	Industrial Property Management	45,768	588	162	588	103	64%	58	36%	1	1%
50705-100	Blinds	45,581	589	133	676	88	66%	41	31%	4	3%
50005-000	ATV	45,502	590	118	729	92	78%	22	19%	4	3%
60327-000	Employment Contractors	45,446	591	38	1,375	11	29%	27	71%	0	0%
50067-000	Bedding	45,247	592	266	412	174	65%	39	15%	53	20%
60386-000	Fundraising Counselors and Organizations	45,229	593	48	1,228	37	77%	10	21%	1	2%
60309-101	Driving School	45,068	594	182	527	118	65%	58	32%	6	3%
60679-000	Orthopedic Surgeon	44,943	595	140	650	103	74%	37	26%	0	0%
60989-000	General Services	44,878	596	192	509	67	35%	120	63%	5	3%
50483-000	Pawnbroker	44,842	597	232	457	154	66%	73	31%	5	2%
60488-100	DNA Testing	44,810	598	188	518	173	92%	15	8%	0	0%
50480-000	Party Supplies	44,807	599	178	540	133	75%	41	23%	4	2%
80631-000	Screen Enclosures	44,735	600	108	767	77	71%	28	26%	3	3%
60394-000	Furniture Repair	44,556	601	120	719	67	56%	49	41%	4	3%
50032-000	Auto Brokers	44,001	602	119	726	75	63%	38	32%	6	5%
80038-000	Auto Auction	43,908	603	214	481	136	64%	76	36%	2	1%
30050-000	Boat Repair	43,897	604	123	707	66	54%	57	46%	0	0%
60235-300	Computer Services	43,888	605	428	292	284	66%	132	31%	12	3%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60719-100	Car Buying	43,821	606	63	1,067	50	79%	12	19%	1	2%
60075-117	Criminal Lawyer	43,819	607	60	1,091	49	82%	10	17%	1	2%
50085-100	Textbooks	43,729	608	311	369	289	93%	16	5%	6	2%
20052-000	Money Orders	43,657	609	837	182	799	95%	28	3%	10	1%
60748-000	Rental Listings	43,656	610	997	155	938	94%	50	5%	9	1%
60565-000	Manufactured Home Park	43,451	611	145	642	83	57%	57	39%	5	3%
50074-000	Bicycle Dealers	43,382	612	221	473	116	52%	96	43%	9	4%
50403-000	Lumber Store	43,313	613	56	1,138	44	79%	12	21%	0	0%
60248-000	Computer Training	43,240	614	109	760	95	87%	12	11%	2	2%
10113-300	Plumbing Renovation	43,174	615	87	891	45	52%	42	48%	0	0%
60045-000	Appraiser	43,009	616	59	1,103	39	66%	19	32%	1	2%
50154-000	Tobacco Store	42,952	617	138	657	82	59%	53	38%	3	2%
85335-000	Secret Shopper	42,862	618	45	1,271	11	24%	25	56%	9	20%
50244-000	Exercise Machines	42,857	619	561	241	498	89%	58	10%	5	1%
66004-000	Call Center	42,841	620	86	896	48	56%	32	37%	6	7%
61090-000	Non-Profit Organizations	42,796	621	161	591	68	42%	59	37%	34	21%
10164-000	Utility Contractors	42,626	622	186	521	155	83%	27	15%	4	2%
05153-000	Pet Sitting	42,471	623	47	1,237	37	79%	10	21%	0	0%
85306-100	Upholstery Cleaning	42,371	624	96	829	44	46%	47	49%	5	5%
30198-000	Embroidery	42,278	625	109	760	44	40%	61	56%	4	4%
60451-000	Human Resources	42,276	626	41	1,331	31	76%	10	24%	0	0%
60311-000	Drug Abuse Information	42,204	627	63	1,067	42	67%	21	33%	0	0%
60346-000	Ecological Services	42,117	628	18	1,900	9	50%	8	44%	1	6%
60457-000	Immigration Consultant	42,029	629	63	1,067	34	54%	28	44%	1	2%
60928-000	Video Production Services	42,016	630	88	878	41	47%	45	51%	2	2%
50739-000	Retail Wine	41,863	631	140	650	108	77%	32	23%	0	0%
30038-100	Bathtub Refinishing	41,847	632	70	1,007	30	43%	36	51%	4	6%
80203-000	Copier	41,820	633	75	979	61	81%	13	17%	1	1%
75100-000	Prepaid Credit Cards	41,652	634	2,343	72	2,319	99%	15	1%	9	0%
70531-000	Charter Bus	41,623	635	159	600	90	57%	67	42%	2	1%
60075-101	Family Lawyer	41,496	636	45	1,271	32	71%	13	29%	0	0%
60758-000	Retirement Homes	41,487	637	57	1,125	33	58%	24	42%	0	0%
10154-300	Pool Maintenance	41,393	638	138	657	80	58%	55	40%	3	2%
10112-000	Plastering Contractors	41,389	639	25	1,655	11	44%	13	52%	1	4%
50665-000	Electric Tools	41,366	640	80	940	35	44%	42	53%	3	4%
80468-000	Medical Alarm	41,213	641	361	333	352	98%	9	2%	0	0%
80320-000	Foods	41,117	642	138	657	80	58%	58	42%	0	0%
85364-000	Continuing Education	41,063	643	129	688	92	71%	32	25%	5	4%
60172-101	Compliance Consulting	41,041	644	79	944	55	70%	2	3%	22	28%
85356-000	Trailer Sales	40,883	645	105	780	71	68%	29	28%	5	5%
10087-000	Log Cabins	40,810	646	32	1,480	23	72%	8	25%	1	3%
60135-000	Beauty School	40,738	647	161	591	125	78%	33	20%	3	2%
70637-000	Heavy Haul Trucking	40,620	648	34	1,440	15	44%	18	53%	1	3%
60439-000	Home Design	40,598	649	185	522	35	19%	67	36%	83	45%
60291-000	Orthodontist	40,562	650	146	638	87	60%	55	38%	4	3%
50037-000	Classic Car Dealers	40,491	651	65	1,053	32	49%	32	49%	1	2%
30062-000	Food and Beverage Services	40,478	652	198	506	155	78%	43	22%	0	0%
60540-000	Marriage Counselor	40,366	653	34	1,440	19	56%	15	44%	0	0%
10126-300	Metal Roofing Contractors	40,126	654	49	1,215	25	51%	23	47%	1	2%
20053-100	Reverse Mortgage	39,992	655	74	985	59	80%	15	20%	0	0%
60321-000	Electric Equipment Repair	39,937	656	1,294	121	1,265	98%	27	2%	2	0%
50647-000	Telephone System Dealers	39,933	657	279	401	187	67%	89	32%	3	1%
50013-000	Antenna	39,910	658	245	436	207	84%	30	12%	8	3%
60734-000	Real Estate School	39,623	659	38	1,375	30	79%	8	21%	0	0%
60420-120	Hair Replacement	39,589	660	88	878	68	77%	20	23%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60170-000	Business Associations	39,573	661	80	940	59	74%	12	15%	9	11%
20047-500	Student Loan Services	39,492	662	161	591	130	81%	31	19%	0	0%
80670-100	Solar Energy Products	39,394	663	88	878	59	67%	28	32%	1	1%
85274-000	Travel Insurance	39,368	664	574	237	557	97%	17	3%	0	0%
80283-000	Farm Equipment	39,319	665	137	664	112	82%	25	18%	0	0%
60740-000	RV Repair	39,103	666	179	535	122	68%	55	31%	2	1%
10032-101	Custom Concrete	39,033	667	103	795	37	36%	66	64%	0	0%
72000-000	Window Coverings	38,994	668	105	780	83	79%	20	19%	2	2%
95085-000	Identity Theft Protection	38,635	669	147	637	134	91%	11	7%	2	1%
30786-000	Commercial Products Wholesale and Distributor	38,467	670	391	314	333	85%	55	14%	3	1%
80811-000	Commercial Manufacturers	38,257	671	263	418	241	92%	21	8%	1	0%
80600-000	Commercial Refrigeration	38,193	672	44	1,289	21	48%	21	48%	2	5%
85278-000	Metal Fabrication	38,120	673	42	1,313	21	50%	21	50%	0	0%
60060-000	Art Consultant	37,991	674	99	813	60	61%	34	34%	5	5%
60678-000	Ophthalmology	37,984	675	136	667	114	84%	22	16%	0	0%
50344-000	Home Theater Systems	37,828	676	58	1,111	33	57%	24	41%	1	2%
60706-000	Professional Organizations	37,696	677	53	1,161	45	85%	8	15%	0	0%
80374-000	Wholesale Health Products	37,692	678	64	1,062	29	45%	34	53%	1	2%
90020-000	Sweepstakes	37,679	679	58	1,111	17	29%	16	28%	25	43%
60119-000	Bail Bonds	37,635	680	110	756	49	45%	56	51%	5	5%
85288-100	Electronics Recycling	37,558	681	84	909	69	82%	14	17%	1	1%
61002-100	Assisted Living Facilities	37,550	682	80	940	59	74%	21	26%	0	0%
60287-000	Dental Laboratory	37,474	683	138	657	78	57%	48	35%	12	9%
50278-000	Carry Out Food	37,310	684	483	270	277	57%	205	42%	1	0%
85296-000	Senior Services	37,264	685	38	1,375	28	74%	8	21%	2	5%
61028-000	TV Home Shopping	37,106	686	658	216	653	99%	4	1%	1	0%
80415-100	Junk Removal	37,063	687	57	1,125	22	39%	34	60%	1	2%
60971-102	CPR Certification	36,900	688	83	921	59	71%	24	29%	0	0%
10016-000	Pole Barn	36,888	689	30	1,526	26	87%	4	13%	0	0%
60787-000	Administrative Services	36,873	690	355	336	169	48%	14	4%	172	48%
60043-100	Appliance Installation	36,667	691	83	921	40	48%	42	51%	1	1%
63300-000	Driveway Installation	36,604	692	84	909	29	35%	49	58%	6	7%
10079-100	Home Additions	36,501	693	31	1,505	20	65%	11	35%	0	0%
60348-000	Escrow Services	36,467	694	74	985	37	50%	33	45%	4	5%
60429-100	Personal Trainer	36,463	695	146	638	98	67%	42	29%	6	4%
70515-000	Ambulance Services	36,336	696	284	394	250	88%	34	12%	0	0%
50624-000	Sunglasses	36,250	697	315	364	135	43%	169	54%	11	3%
60420-000	Hair Styling	36,207	698	244	440	125	51%	113	46%	6	2%
85285-000	Publishers Magazine	36,196	699	245	436	145	59%	85	35%	15	6%
30251-000	Furniture Designers	36,171	700	135	670	53	39%	78	58%	4	3%
60853-000	Tanning Salons	36,102	701	439	290	229	52%	165	38%	45	10%
50236-000	Electric Supplies	36,037	702	130	687	41	32%	77	59%	12	9%
50194-000	Craft Supplies	35,955	703	175	547	132	75%	40	23%	3	2%
10012-000	Building Construction Consultants	35,804	704	31	1,505	12	39%	19	61%	0	0%
50559-000	Door Screens	35,799	705	102	800	75	74%	27	26%	0	0%
60171-000	Business Brokers	35,775	706	28	1,584	22	79%	5	18%	1	4%
50689-000	Uniform	35,705	707	269	409	212	79%	57	21%	0	0%
60901-000	Translators	35,703	708	31	1,505	24	77%	6	19%	1	3%
50661-000	Tool Shed	35,652	709	99	813	64	65%	33	33%	2	2%
60385-000	Fulfillment Services	35,608	710	325	352	295	91%	22	7%	8	2%
60816-000	Social Security Services	35,599	711	38	1,375	23	61%	15	39%	0	0%
00151-000	Hunting Gear	35,585	712	114	740	82	72%	32	28%	0	0%
60262-000	Copy Services	35,136	713	39	1,359	24	62%	13	33%	2	5%
50317-100	Gold Buyers	35,051	714	45	1,271	37	82%	8	18%	0	0%
50422-000	Mens Clothing	35,043	715	163	582	82	50%	77	47%	4	2%

**US & CANADA BBB 2018 STATISTICS**

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	170,350,626		860,847		672,765	78%	170,401	20%	17,681	2%
60762-000	Roadside Assistance	34,991	716	422	298	381	90%	36	9%	5	1%
50399-000	Liquor Store	34,809	717	87	891	46	53%	40	46%	1	1%
60729-104	Rent to Own Real Estate	34,777	718	21	1,785	18	86%	3	14%	0	0%
60494-000	Land for Sale	34,765	719	29	1,556	23	79%	6	21%	0	0%
50707-000	Video Game Dealers	34,755	720	996	157	637	64%	343	34%	16	2%
65544-100	Laser Cosmetic Services	34,543	721	179	535	109	61%	68	38%	2	1%
20002-100	Public Adjuster	34,450	722	57	1,125	42	74%	15	26%	0	0%
60729-100	Commercial Real Estate	34,404	723	67	1,029	36	54%	30	45%	1	1%
10126-100	Framing Contractors	34,364	724	14	2,084	3	21%	11	79%	0	0%
50697-000	Vaporizer	34,347	725	175	547	81	46%	94	54%	0	0%
60037-000	Amusement Parks	34,337	726	569	239	490	86%	69	12%	10	2%
60393-000	Rental Furniture	34,304	727	576	235	528	92%	45	8%	3	1%
50113-000	Portable Buildings	34,261	728	104	789	87	84%	15	14%	2	2%
85296-100	Senior Home Care	34,216	729	16	1,998	7	44%	9	56%	0	0%
60858-100	Property Tax Consultants	34,085	730	32	1,480	26	81%	5	16%	1	3%
10013-100	Design Contractor	33,917	731	37	1,396	16	43%	19	51%	2	5%
10006-101	Kitchen Design	33,891	732	88	878	52	59%	34	39%	2	2%
80806-000	Oil and Gas Exploration	33,656	733	31	1,505	22	71%	8	26%	1	3%
80697-100	Interlocking Pavers	33,596	734	107	773	46	43%	56	52%	5	5%
60672-000	Dermatologist	33,486	735	168	568	122	73%	41	24%	5	3%
60282-100	Online Dating Services	33,378	736	383	322	296	77%	86	22%	1	0%
00128-000	Farm	33,296	737	65	1,053	28	43%	33	51%	4	6%
70597-000	Satellite Supplies	33,134	738	109	760	78	72%	27	25%	4	4%
89000-000	Digital Media	33,056	739	157	609	99	63%	57	36%	1	1%
30787-000	Marine Sales and Service	32,977	740	77	960	53	69%	23	30%	1	1%
10131-000	Sewer Contractors	32,775	741	58	1,111	39	67%	19	33%	0	0%
15100-000	Sunroom Construction	32,732	742	89	873	51	57%	23	26%	15	17%
80043-000	Car Racing Equipment	32,692	743	111	754	78	70%	26	23%	7	6%
60280-000	Data Processing Services	32,416	744	93	843	46	49%	43	46%	4	4%
65783-100	Private School	32,273	745	41	1,331	27	66%	12	29%	2	5%
60140-000	Bill Paying Services	32,178	746	306	372	296	97%	10	3%	0	0%
10127-000	Roofing Consultants	32,177	747	39	1,359	24	62%	12	31%	3	8%
50536-000	RV Equipment	32,160	748	148	634	123	83%	23	16%	2	1%
80072-000	Battery Supplies	32,019	749	179	535	122	68%	50	28%	7	4%
60105-000	Car Restoration	31,971	750	70	1,007	31	44%	38	54%	1	1%
70646-000	Bottled Water Companies	31,966	751	542	248	528	97%	11	2%	3	1%
60334-101	Engineering Consultant	31,907	752	23	1,729	8	35%	14	61%	1	4%
60301-000	DJs	31,887	753	71	1,000	26	37%	43	61%	2	3%
50466-000	Optical Equipment	31,870	754	134	672	124	93%	10	7%	0	0%
60538-100	Home Based Business Marketing	31,757	755	102	800	95	93%	7	7%	0	0%
80789-000	Wheels	31,725	756	79	944	42	53%	33	42%	4	5%
60971-101	Medical Consultants	31,714	757	52	1,169	28	54%	24	46%	0	0%
80041-200	Used Auto Parts	31,682	758	304	374	150	49%	150	49%	4	1%
80221-000	Credit Card Equipment	31,632	759	358	334	349	97%	7	2%	2	1%
60515-000	License Services	31,629	760	72	992	47	65%	22	31%	3	4%
60710-000	Psychologist	31,558	761	28	1,584	18	64%	9	32%	1	4%
85258-000	Title Loans	31,477	762	173	553	132	76%	38	22%	3	2%
50086-000	Used Books	31,351	763	90	866	67	74%	22	24%	1	1%
60094-100	Car Dent Repair	31,163	764	45	1,271	29	64%	7	16%	9	20%
50576-000	Custom Shirts	31,108	765	264	415	233	88%	29	11%	2	1%
50016-001	Used Appliances	31,106	766	203	495	106	52%	88	43%	9	4%
60867-000	TV and Radio Repair	31,020	767	141	647	75	53%	54	38%	12	9%
60782-000	Special Education	31,019	768	67	1,029	48	72%	18	27%	1	1%
10151-100	Swimming Pools	31,001	769	115	736	71	62%	42	37%	2	2%
10081-100	Spray Foam Insulation Contractors	30,896	770	22	1,756	14	64%	8	36%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	170,350,626		860,847		672,765	78%	170,401	20%	17,681	2%
41000-000	Sports and Recreation	30,885	771	240	447	144	60%	93	39%	3	1%
60420-100	Laser Hair Removal	30,847	772	140	650	104	74%	30	21%	6	4%
80817-000	Wholesale Industrial Products	30,599	773	54	1,151	45	83%	9	17%	0	0%
80276-000	Engine Equipment	30,598	774	73	988	44	60%	23	32%	6	8%
50336-100	Diet Products	30,163	775	183	524	130	71%	50	27%	3	2%
85282-000	Point of Sale Systems	30,110	776	161	591	144	89%	17	11%	0	0%
10043-000	Drainage Contractors	30,092	777	38	1,375	24	63%	12	32%	2	5%
10073-100	Gutter Cleaning	29,872	778	50	1,196	33	66%	12	24%	5	10%
50345-000	Home Furnishings	29,855	779	97	824	73	75%	24	25%	0	0%
60665-100	Family Practice	29,838	780	182	527	139	76%	40	22%	3	2%
20016-000	HMOs	29,707	781	255	424	204	80%	49	19%	2	1%
85312-000	Green Contractors	29,531	782	69	1,012	28	41%	40	58%	1	1%
82600-200	College Admissions Counselor	29,405	783	36	1,407	34	94%	1	3%	1	3%
20060-100	Facility Maintenance	29,260	784	52	1,169	24	46%	28	54%	0	0%
50388-000	Lawn Mower	29,201	785	91	863	55	60%	28	31%	8	9%
50372-000	Kitchen Accessories	29,047	786	165	576	104	63%	61	37%	0	0%
85281-000	Wedding Photographers	29,037	787	178	540	73	41%	99	56%	6	3%
25054-000	Foreclosures	29,029	788	26	1,634	19	73%	4	15%	3	12%
44036-000	Electronics and Technology	28,984	789	331	348	181	55%	99	30%	51	15%
80041-100	Custom Rims	28,949	790	93	843	65	70%	28	30%	0	0%
80209-000	Cosmetic Manufacturers	28,948	791	199	503	164	82%	34	17%	1	1%
10058-300	Epoxy Floor Coating	28,947	792	58	1,111	35	60%	19	33%	4	7%
60158-000	Brake Service	28,903	793	276	403	171	62%	103	37%	2	1%
50441-000	Motorcycle Repair	28,853	794	109	760	64	59%	41	38%	4	4%
20002-000	Adjuster	28,839	795	52	1,169	40	77%	11	21%	1	2%
65630-000	Laser Eye Surgery	28,795	796	32	1,480	22	69%	7	22%	3	9%
10095-200	Commercial Painting Contractors	28,772	797	24	1,683	12	50%	11	46%	1	4%
20074-000	Trust Company	28,738	798	43	1,302	34	79%	8	19%	1	2%
60125-000	Barber	28,642	799	81	933	33	41%	46	57%	2	2%
60635-000	Paralegal	28,627	800	88	878	36	41%	44	50%	8	9%
60182-000	Career Counseling	28,433	801	31	1,505	15	48%	15	48%	1	3%
50117-000	Business Forms and Systems	28,395	802	32	1,480	25	78%	6	19%	1	3%
60530-000	Mailing Lists	28,386	803	62	1,077	38	61%	15	24%	9	15%
50120-100	Cabinet Maker	28,189	804	54	1,151	26	48%	28	52%	0	0%
85341-000	Document Scanning Service	28,170	805	43	1,302	42	98%	1	2%	0	0%
50295-000	Games	28,092	806	138	657	61	44%	75	54%	2	1%
60009-000	Adoption Agencies	28,074	807	13	2,131	10	77%	3	23%	0	0%
85296-300	Senior Care	28,073	808	22	1,756	19	86%	3	14%	0	0%
80029-000	Wholesale Major Appliances	28,069	809	1,426	110	1,332	93%	85	6%	9	1%
50647-100	Telecommunication Equipment	28,046	810	315	364	276	88%	38	12%	1	0%
65549-000	Medical Service Organization	28,032	811	153	619	96	63%	57	37%	0	0%
65785-000	Online Trading School	28,025	812	21	1,785	16	76%	5	24%	0	0%
50735-000	Window Shades	28,007	813	84	909	70	83%	14	17%	0	0%
50186-000	Cooking Utensils	27,930	814	202	498	148	73%	50	25%	4	2%
00153-100	Dog Boarding	27,926	815	46	1,249	24	52%	22	48%	0	0%
60309-200	Traffic School	27,885	816	58	1,111	56	97%	2	3%	0	0%
50339-000	Herbs	27,853	817	68	1,018	31	46%	21	31%	16	24%
50318-000	Golf Equipment	27,775	818	88	878	47	53%	41	47%	0	0%
50224-000	Custom Curtains	27,760	819	47	1,237	27	57%	17	36%	3	6%
70512-000	Airline Ticket Agency	27,748	820	159	600	114	72%	29	18%	16	10%
30604-000	Sheet Metal Fabrication	27,693	821	15	2,039	11	73%	4	27%	0	0%
76000-000	Aromatherapy	27,669	822	191	511	35	18%	154	81%	2	1%
60507-000	Lecture and Seminar Bureaus	27,550	823	42	1,313	37	88%	4	10%	1	2%
90032-100	Coupon Service	27,536	824	163	582	150	92%	12	7%	1	1%
80306-000	Fire Safety Equipment	27,532	825	21	1,785	15	71%	6	29%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60231-000	Communication Consultant	27,510	826	36	1,407	20	56%	15	42%	1	3%
85340-000	Small Engine Repair	27,461	827	85	906	48	56%	36	42%	1	1%
60075-108	Business Law Attorney	27,424	828	30	1,526	22	73%	8	27%	0	0%
20010-000	Dental Plans	27,418	829	110	756	84	76%	26	24%	0	0%
60165-000	Building Inspector	27,373	830	18	1,900	16	89%	2	11%	0	0%
65311-000	Drug Testing	27,337	831	131	683	124	95%	7	5%	0	0%
50045-000	Car Stereos	27,286	832	123	707	69	56%	53	43%	1	1%
50584-000	Shower Doors	27,282	833	46	1,249	31	67%	14	30%	1	2%
30192-000	Elevator Service	27,271	834	39	1,359	23	59%	16	41%	0	0%
52100-000	Fashion Accessories	27,259	835	155	614	96	62%	57	37%	2	1%
70602-000	Shipping Masters	27,216	836	128	693	69	54%	54	42%	5	4%
30111-000	Protective Coatings	27,117	837	44	1,289	32	73%	11	25%	1	2%
60103-100	Diesel Repair	27,115	838	77	960	52	68%	25	32%	0	0%
10042-000	Door Repair	27,090	839	54	1,151	32	59%	21	39%	1	2%
10073-200	Gutter Guards	27,076	840	143	644	138	97%	1	1%	4	3%
60418-000	Gymnasium	27,031	841	616	224	238	39%	372	60%	6	1%
60075-106	Real Estate Lawyer	26,994	842	28	1,584	18	64%	10	36%	0	0%
60657-000	Commercial Photographer	26,958	843	86	896	48	56%	33	38%	5	6%
00155-104	Landscaping Clean Up	26,882	844	110	756	34	31%	68	62%	8	7%
70529-000	Bus Lines	26,849	845	1,296	120	959	74%	328	25%	9	1%
10088-000	Marine Contractors	26,688	846	39	1,359	21	54%	18	46%	0	0%
70583-000	Radio Stations	26,687	847	738	200	726	98%	10	1%	2	0%
65246-000	Security Systems	26,649	848	202	498	178	88%	23	11%	1	0%
85265-000	Furnace Repair	26,554	849	71	1,000	47	66%	22	31%	2	3%
60712-000	Public Relations Counselor	26,477	850	25	1,655	4	16%	9	36%	12	48%
60417-000	Gun Safety	26,476	851	62	1,077	30	48%	32	52%	0	0%
85288-000	Recycling Services	26,466	852	146	638	44	30%	101	69%	1	1%
60350-100	Estate Liquidators	26,457	853	50	1,196	29	58%	21	42%	0	0%
50433-000	Manufactured Home Repair	26,402	854	52	1,169	23	44%	27	52%	2	4%
20089-000	Investment Seminars	26,371	855	37	1,396	27	73%	10	27%	0	0%
55546-000	Coaching	26,369	856	5	2,862	2	40%	3	60%	0	0%
10121-000	Road Contractors	26,317	857	25	1,655	11	44%	13	52%	1	4%
00110-101	Animal Rescue	26,293	858	68	1,018	31	46%	35	51%	2	3%
70632-200	Business Travel	26,279	859	66	1,038	54	82%	11	17%	1	2%
50176-000	Used Computers	26,177	860	68	1,018	58	85%	9	13%	1	1%
61006-000	Psychiatrist	26,143	861	66	1,038	51	77%	15	23%	0	0%
10099-300	Hardscaping	26,048	862	33	1,460	20	61%	13	39%	0	0%
80424-000	Landscape Supply	25,986	863	49	1,215	36	73%	13	27%	0	0%
80334-000	Wholesale Furniture	25,940	864	129	688	78	60%	51	40%	0	0%
30774-000	State Government	25,830	865	406	307	353	87%	52	13%	1	0%
56000-000	Event Center	25,773	866	164	579	67	41%	93	57%	4	2%
65733-100	Cabin rentals	25,768	867	129	688	104	81%	21	16%	4	3%
61026-100	Radon Mitigation	25,741	868	17	1,949	12	71%	5	29%	0	0%
50018-000	Small Appliance Dealers	25,721	869	159	600	97	61%	60	38%	2	1%
10080-000	House Movers	25,705	870	173	553	44	25%	113	65%	16	9%
50685-000	Truck Parts	25,675	871	79	944	66	84%	13	16%	0	0%
60788-100	Security Cameras	25,669	872	168	568	136	81%	31	18%	1	1%
80201-100	Construction Equipment	25,667	873	43	1,302	24	56%	19	44%	0	0%
20067-000	Stock Brokers	25,666	874	88	878	71	81%	15	17%	2	2%
30546-000	Publishing Consultant	25,646	875	97	824	46	47%	51	53%	0	0%
60289-103	Dental Implants	25,625	876	71	1,000	46	65%	24	34%	1	1%
10035-100	Basement Contractors	25,618	877	62	1,077	31	50%	12	19%	19	31%
73000-000	Tile and Marble	25,615	878	55	1,144	30	55%	24	44%	1	2%
10177-100	Basement Remodeling	25,593	879	39	1,359	21	54%	17	44%	1	3%
61026-000	Radon Testing	25,592	880	41	1,331	28	68%	13	32%	0	0%



**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
50128-000	Candles	25,563	881	86	896	68	79%	18	21%	0	0%
50158-000	Closet Organizers	25,492	882	66	1,038	42	64%	22	33%	2	3%
90032-000	Coupon Books	25,487	883	59	1,103	47	80%	10	17%	2	3%
10082-000	Iron Works	25,477	884	52	1,169	26	50%	26	50%	0	0%
61063-000	Travel Services	25,450	885	149	629	55	37%	90	60%	4	3%
60074-000	Lawyer Referral Service	25,406	886	113	746	70	62%	42	37%	1	1%
60937-000	Watch Repair	25,348	887	120	719	97	81%	23	19%	0	0%
75620-000	VoIP Phone	25,322	888	145	642	140	97%	5	3%	0	0%
61016-000	Personal Services	25,320	889	63	1,067	31	49%	25	40%	7	11%
60976-000	Magazines Sales	25,303	890	176	544	97	55%	74	42%	5	3%
61038-000	Cleaning Supplies	25,272	891	57	1,125	29	51%	28	49%	0	0%
60434-000	Heating System Repair	25,271	892	35	1,427	20	57%	15	43%	0	0%
60278-000	Dance Instruction	25,222	893	67	1,029	36	54%	29	43%	2	3%
65037-100	Adult Novelties	25,160	894	101	806	45	45%	53	52%	3	3%
60780-000	Kindergarten	25,050	895	27	1,612	15	56%	11	41%	1	4%
70517-000	Animal Removal	25,036	896	68	1,018	40	59%	26	38%	2	3%
10083-000	Land Clearing	24,946	897	13	2,131	7	54%	6	46%	0	0%
60681-000	Radiology	24,855	898	190	514	146	77%	43	23%	1	1%
60420-110	Hair Weave	24,785	899	97	824	43	44%	52	54%	2	2%
90031-000	Charity - National	24,742	900	22	1,756	13	59%	8	36%	1	5%
60460-000	Incentive Programs	24,738	901	113	746	99	88%	13	12%	1	1%
60336-000	Civil Engineer	24,711	902	18	1,900	16	89%	2	11%	0	0%
60136-000	Bed and Breakfast	24,698	903	100	811	63	63%	35	35%	2	2%
50290-000	Outdoor Furniture	24,663	904	121	713	84	69%	37	31%	0	0%
60192-000	Cemetery	24,638	905	115	736	68	59%	44	38%	3	3%
70566-000	Marina	24,638	905	82	927	55	67%	27	33%	0	0%
10015-000	Concrete	24,611	907	118	729	29	25%	79	67%	10	8%
60542-000	Therapeutic Massage	24,519	908	166	573	87	52%	66	40%	13	8%
85347-000	Auto Salvage	24,490	909	89	873	55	62%	34	38%	0	0%
70641-000	Motor Freight Trucking	24,477	910	69	1,012	27	39%	41	59%	1	1%
65778-000	Grant, Scholarship and Financial Aid Finder Service	24,464	911	46	1,249	23	50%	15	33%	8	17%
61058-000	Psychic	24,458	912	84	909	55	65%	26	31%	3	4%
50160-000	Clubs and Organizations	24,441	913	127	696	65	51%	45	35%	17	13%
60108-000	Auto Upholstery	24,411	914	65	1,053	43	66%	22	34%	0	0%
15127-000	Roof Cleaning	24,338	915	26	1,634	11	42%	15	58%	0	0%
70603-000	Sightseeing Tours	24,336	916	141	647	79	56%	61	43%	1	1%
85277-000	Legal Information Services	24,276	917	97	824	72	74%	19	20%	6	6%
60704-000	Process Server	24,270	918	61	1,087	18	30%	35	57%	8	13%
80699-000	Natural Stone	24,270	918	25	1,655	14	56%	11	44%	0	0%
50630-000	Swimwear	24,261	920	306	372	104	34%	198	65%	4	1%
60445-100	Urgent Care Clinic	24,251	921	285	393	179	63%	104	36%	2	1%
70517-100	Animal Trapping	24,196	922	64	1,062	45	70%	19	30%	0	0%
20014-100	Foreign Currency Exchange Broker	24,157	923	409	303	18	4%	11	3%	380	93%
85260-000	Life Coach	24,157	923	35	1,427	17	49%	18	51%	0	0%
85287-000	Recruitment Services	24,087	925	48	1,228	23	48%	25	52%	0	0%
50459-000	Novelties	24,076	926	152	624	111	73%	38	25%	3	2%
50550-000	Roofing Materials	24,054	927	49	1,215	35	71%	12	24%	2	4%
80030-000	Wholesale Small Appliances	24,022	928	383	322	374	98%	9	2%	0	0%
50651-000	TV and Radio Dealers	24,010	929	105	780	52	50%	50	48%	3	3%
60330-000	Employment Training	23,989	930	36	1,407	22	61%	14	39%	0	0%
65243-000	Network Security	23,905	931	45	1,271	22	49%	14	31%	9	20%
65777-000	Government Grant Services	23,893	932	36	1,407	19	53%	6	17%	11	31%
50341-000	Retail Hobby Supplies	23,890	933	82	927	43	52%	38	46%	1	1%
60104-000	Foreign Auto Repair	23,861	934	58	1,111	35	60%	21	36%	2	3%
70562-100	Car Service	23,809	935	638	221	597	94%	38	6%	3	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
26000-100	Bullion Coin Dealers	23,775	936	35	1,427	32	91%	3	9%	0	0%
25046-000	Not Substantiated Wealth Building Training	23,774	937	44	1,289	38	86%	5	11%	1	2%
10177-104	Walk-In Tubs	23,726	938	117	733	87	74%	24	21%	6	5%
80548-000	Pharmaceutical Manufacturing	23,725	939	126	699	66	52%	57	45%	3	2%
90021-300	Charity - Children & Youth	23,703	940	19	1,851	16	84%	3	16%	0	0%
80670-000	Solar Energy Product Services	23,673	941	70	1,007	52	74%	14	20%	4	6%
60594-000	Muffler	23,657	942	152	624	85	56%	66	43%	1	1%
50025-000	Art	23,536	943	84	909	40	48%	39	46%	5	6%
50603-000	Hot Tub Service and Repair	23,536	943	63	1,067	34	54%	27	43%	2	3%
30357-000	Logging Companies	23,508	945	15	2,039	5	33%	10	67%	0	0%
60251-000	Condominium	23,480	946	123	707	77	63%	44	36%	2	2%
60739-000	RV Rental	23,428	947	84	909	59	70%	25	30%	0	0%
50481-000	Party Supply Rentals	23,401	948	92	852	54	59%	37	40%	1	1%
50305-000	Propane Supplies	23,282	949	307	371	296	96%	11	4%	0	0%
30539-100	Toner Cartridges	23,121	950	125	703	100	80%	22	18%	3	2%
60523-000	Lube Service	23,002	951	271	406	179	66%	90	33%	2	1%
80349-000	Golf Carts	22,992	952	148	634	45	30%	102	69%	1	1%
00155-200	Commercial Landscape Contractors	22,979	953	22	1,756	15	68%	7	32%	0	0%
60803-000	Comparative Shopping Service	22,962	954	23	1,729	23	100%	0	0%	0	0%
55750-000	Medical Transportation	22,940	955	50	1,196	31	62%	19	38%	0	0%
80860-000	Online Publications	22,924	956	136	667	51	38%	84	62%	1	1%
00106-000	Animal Health Products	22,883	957	38	1,375	35	92%	3	8%	0	0%
80144-000	Carpet Manufacturers	22,869	958	77	960	69	90%	6	8%	2	3%
60382-000	Charity Foundations	22,867	959	21	1,785	21	100%	0	0%	0	0%
90035-000	Labor Posters	22,830	960	149	629	145	97%	1	1%	3	2%
60075-118	Divorce Lawyers	22,794	961	32	1,480	25	78%	7	22%	0	0%
00198-000	Pet Training	22,765	962	38	1,375	17	45%	21	55%	0	0%
60075-121	Estate Planning Attorney	22,756	963	6	2,731	3	50%	3	50%	0	0%
60997-100	Auto Lube	22,750	964	373	328	303	81%	70	19%	0	0%
60588-000	Self Improvement Coach	22,696	965	53	1,161	29	55%	24	45%	0	0%
60771-200	Wearable Promotional Products	22,623	966	93	843	77	83%	11	12%	5	5%
61059-000	Police and Fire Organizations	22,609	967	1	3,805	0	0%	0	0%	1	100%
60070-100	HOA	22,588	968	105	780	75	71%	29	28%	1	1%
85334-000	Employee Benefit Plan	22,585	969	300	380	293	98%	6	2%	1	0%
10113-100	Commercial Plumber	22,562	970	19	1,851	11	58%	8	42%	0	0%
80120-000	Bulletin Board	22,555	971	139	654	139	100%	0	0%	0	0%
20017-000	Holding Company	22,509	972	161	591	132	82%	29	18%	0	0%
60034-000	Clothing Alterations	22,430	973	77	960	41	53%	32	42%	4	5%
30262-000	Electric Generator	22,403	974	83	921	71	86%	11	13%	1	1%
50749-000	Pre-Paid Phone Card	22,329	975	1,030	151	986	96%	44	4%	0	0%
89800-000	Nutrition	22,285	976	93	843	78	84%	15	16%	0	0%
50643-000	Bar	22,239	977	98	819	44	45%	52	53%	2	2%
60653-100	Photo Imaging	22,223	978	122	711	92	75%	30	25%	0	0%
60404-100	Glass Repair	22,217	979	60	1,091	28	47%	30	50%	2	3%
60615-000	Nursing School	22,194	980	60	1,091	37	62%	23	38%	0	0%
70645-000	Industrial Recycling	22,110	981	143	644	71	50%	63	44%	9	6%
70000-000	Couriers	22,073	982	49	1,215	25	51%	22	45%	2	4%
10032-200	Concrete Restoration	22,030	983	34	1,440	15	44%	17	50%	2	6%
00110-000	Animal Shelter	22,005	984	50	1,196	36	72%	12	24%	2	4%
60290-000	Children Dentist	21,911	985	65	1,053	50	77%	15	23%	0	0%
85346-000	Alternative Medicine	21,867	986	32	1,480	24	75%	7	22%	1	3%
60956-000	Window Repair	21,769	987	50	1,196	32	64%	17	34%	1	2%
44016-000	Building and Construction	21,748	988	77	960	29	38%	44	57%	4	5%
80014-000	Air Conditioning Parts	21,745	989	93	843	70	75%	22	24%	1	1%
70590-000	Recycling Center	21,728	990	58	1,111	35	60%	21	36%	2	3%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60945-000	Wedding Consultant	21,691	991	77	960	58	75%	18	23%	1	1%
50299-000	Garden Center	21,553	992	46	1,249	25	54%	19	41%	2	4%
60499-000	Lawn Mower Repair	21,486	993	84	909	50	60%	23	27%	11	13%
63000-000	Meat Sales	21,458	994	62	1,077	31	50%	30	48%	1	2%
10032-100	Concrete Leveling	21,374	995	24	1,683	10	42%	14	58%	0	0%
60339-000	Structural Engineer	21,280	996	7	2,604	6	86%	0	0%	1	14%
60519-000	Liquidators	21,270	997	63	1,067	48	76%	14	22%	1	2%
80669-000	Solar Energy Equipment	21,245	998	66	1,038	52	79%	11	17%	3	5%
60864-100	Telecommunication Equipment Repair	21,209	999	102	800	67	66%	34	33%	1	1%
50039-100	Imported Car Dealers	21,207	1,000	132	678	99	75%	33	25%	0	0%
00176-000	Oilfield Service	21,193	1,001	1	3,805	1	100%	0	0%	0	0%
30638-000	Fire sprinklers	21,192	1,002	7	2,604	6	86%	1	14%	0	0%
80742-000	Wholesale Toys	21,187	1,003	129	688	106	82%	23	18%	0	0%
61052-000	Screen Repair	21,177	1,004	60	1,091	16	27%	44	73%	0	0%
60188-000	Casino	21,095	1,005	204	494	144	71%	53	26%	7	3%
60698-000	Podiatrist	21,024	1,006	77	960	55	71%	22	29%	0	0%
80047-000	Auto Wrecking	20,996	1,007	106	776	57	54%	46	43%	3	3%
85316-000	Decorative Concrete Contractor	20,963	1,008	43	1,302	22	51%	20	47%	1	2%
30020-000	Artificial Turf	20,924	1,009	39	1,359	22	56%	17	44%	0	0%
50157-000	Clock Repair	20,890	1,010	82	927	38	46%	29	35%	15	18%
50621-000	Wood Stoves	20,803	1,011	84	909	66	79%	17	20%	1	1%
80743-000	Tractor Dealers	20,787	1,012	79	944	68	86%	11	14%	0	0%
44006-100	Appliance Repair	20,719	1,013	245	436	94	38%	139	57%	12	5%
50488-100	Compounding Pharmacy	20,600	1,014	37	1,396	25	68%	11	30%	1	3%
50309-000	Gift Baskets	20,586	1,015	220	475	112	51%	107	49%	1	0%
80812-000	Industrial Manufacturers	20,545	1,016	82	927	70	85%	12	15%	0	0%
65134-100	Medical Spa	20,511	1,017	71	1,000	38	54%	31	44%	2	3%
60265-000	Masquerade Costumes	20,510	1,018	86	896	68	79%	17	20%	1	1%
65548-100	Healthcare Staffing	20,508	1,019	24	1,683	20	83%	4	17%	0	0%
80621-000	Sand	20,471	1,020	20	1,817	14	70%	6	30%	0	0%
60651-000	Pest Control Supplies	20,454	1,021	11	2,279	7	64%	4	36%	0	0%
60326-100	Technical Staffing	20,311	1,022	18	1,900	9	50%	9	50%	0	0%
50035-000	Auto Appraiser	20,297	1,023	41	1,331	38	93%	3	7%	0	0%
50762-200	Energy Audit	20,295	1,024	17	1,949	14	82%	2	12%	1	6%
85700-000	Pain Management	20,269	1,025	46	1,249	33	72%	11	24%	2	4%
61011-000	Medical Testing	20,246	1,026	78	953	53	68%	24	31%	1	1%
00210-000	Sod	20,226	1,027	50	1,196	30	60%	20	40%	0	0%
66006-000	Dumpster Service	20,220	1,028	160	598	117	73%	42	26%	1	1%
60599-000	Instrument Lessons	20,186	1,029	48	1,228	41	85%	6	13%	1	2%
80159-000	Chemicals	20,184	1,030	24	1,683	10	42%	12	50%	2	8%
85294-000	Tenant Screening	20,133	1,031	88	878	82	93%	6	7%	0	0%
30401-000	Millwork	20,128	1,032	14	2,084	6	43%	8	57%	0	0%
90021-600	Charity - Health	20,123	1,033	92	852	65	71%	27	29%	0	0%
50437-100	Motor Scooters	20,081	1,034	121	713	82	68%	38	31%	1	1%
50407-000	Magazine Distributors	20,059	1,035	177	543	130	73%	45	25%	2	1%
30539-101	Ink Cartridge Refill	20,055	1,036	88	878	50	57%	38	43%	0	0%
50449-000	Musical Instrument Supplies and Accessories	20,009	1,037	170	563	132	78%	34	20%	4	2%
60904-000	Transportation Consultants	19,998	1,038	51	1,186	34	67%	17	33%	0	0%
10045-000	Drilling Contractor	19,941	1,039	10	2,357	5	50%	5	50%	0	0%
60346-100	Environmental Consulting	19,926	1,040	8	2,513	6	75%	2	25%	0	0%
60075-122	Immigration Lawyer	19,874	1,041	28	1,584	17	61%	10	36%	1	4%
10022-000	Carpet Layers	19,869	1,042	33	1,460	15	45%	18	55%	0	0%
60386-100	Professional Fundraiser	19,855	1,043	41	1,331	36	88%	5	12%	0	0%
50758-000	Bulk Food Store	19,815	1,044	104	789	67	64%	36	35%	1	1%
50291-100	Rustic Furniture	19,784	1,045	1,289	122	23	2%	1,262	98%	4	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60289-100	Dental Surgery	19,782	1,046	72	992	55	76%	17	24%	0	0%
00197-000	Pet Insurance	19,773	1,047	133	676	133	100%	0	0%	0	0%
10145-000	Steel Erectors	19,756	1,048	9	2,430	2	22%	6	67%	1	11%
30009-000	Aluminum Fabrication	19,729	1,049	37	1,396	29	78%	7	19%	1	3%
60771-000	Sales Promotion Services	19,728	1,050	30	1,526	13	43%	17	57%	0	0%
50182-000	Ready Mixed Concrete	19,701	1,051	20	1,817	13	65%	7	35%	0	0%
30049-000	Boat Builders	19,697	1,052	72	992	48	67%	24	33%	0	0%
60547-000	Mediation Services	19,677	1,053	75	979	58	77%	17	23%	0	0%
50456-000	Night Club	19,668	1,054	109	760	57	52%	52	48%	0	0%
50476-000	Paint	19,623	1,055	41	1,331	24	59%	14	34%	3	7%
60683-000	Hormone Replacement Therapy	19,587	1,056	32	1,480	19	59%	13	41%	0	0%
60747-000	Rental Service Stores & Yards	19,586	1,057	69	1,012	48	70%	21	30%	0	0%
60381-000	Formal Wear	19,565	1,058	63	1,067	34	54%	24	38%	5	8%
60344-000	Entertainer	19,494	1,059	52	1,169	31	60%	19	37%	2	4%
80850-000	Data Recovery	19,485	1,060	83	921	68	82%	15	18%	0	0%
20085-300	Health Savings Administrators	19,477	1,061	62	1,077	56	90%	6	10%	0	0%
60294-000	Designer Apparel	19,420	1,062	169	565	94	56%	65	38%	10	6%
60508-000	Legal Clinic	19,417	1,063	36	1,407	30	83%	6	17%	0	0%
80409-000	Jewelry Buyers	19,374	1,064	15	2,039	12	80%	2	13%	1	7%
50034-000	Auto Alarms	19,357	1,065	80	940	48	60%	31	39%	1	1%
50129-000	Candy	19,312	1,066	105	780	34	32%	60	57%	11	10%
80229-000	Data Communication Equipment	19,311	1,067	165	576	156	95%	9	5%	0	0%
60283-000	Adult Day Care	19,309	1,068	7	2,604	4	57%	3	43%	0	0%
80378-000	Heating Equipment	19,303	1,069	60	1,091	43	72%	14	23%	3	5%
30132-000	Contract Manufacturing	19,302	1,070	77	960	57	74%	19	25%	1	1%
50542-000	Religious Goods	19,267	1,071	163	582	106	65%	56	34%	1	1%
60052-100	Arborist	19,265	1,072	26	1,634	16	62%	9	35%	1	4%
30262-100	Generator	19,131	1,073	48	1,228	31	65%	16	33%	1	2%
50330-000	Purses	19,129	1,074	239	449	138	58%	100	42%	1	0%
60368-100	Fire Protection Contractor	19,127	1,075	18	1,900	12	67%	6	33%	0	0%
60765-000	Roommate Referral Service	19,104	1,076	88	878	82	93%	6	7%	0	0%
60419-000	Gymnastics Classes	19,084	1,077	52	1,169	24	46%	24	46%	4	8%
80075-100	Body Care	19,000	1,078	92	852	62	67%	30	33%	0	0%
60874-000	Theatre	18,995	1,079	266	412	175	66%	88	33%	3	1%
10177-102	Barn Construction	18,982	1,080	30	1,526	18	60%	11	37%	1	3%
70700-000	Ticket Brokers	18,973	1,081	189	515	68	36%	120	63%	1	1%
50083-000	Boat Supplies	18,923	1,082	40	1,347	17	43%	20	50%	3	8%
80191-000	Wholesale Computers	18,828	1,083	538	249	512	95%	18	3%	8	1%
61080-000	Book, Compact Disc, and DVD Club	18,822	1,084	95	831	87	92%	6	6%	2	2%
55528-000	Auto Parts	18,803	1,085	318	360	155	49%	157	49%	6	2%
30161-000	Display Designer	18,783	1,086	28	1,584	17	61%	10	36%	1	4%
50183-000	Consignment Services	18,777	1,087	125	703	48	38%	65	52%	12	10%
30463-000	Document Shredding	18,762	1,088	22	1,756	19	86%	3	14%	0	0%
80201-000	Contractors Equipment	18,651	1,089	38	1,375	24	63%	14	37%	0	0%
20018-000	Medical Plans	18,638	1,090	137	664	106	77%	25	18%	6	4%
05153-200	Dog Daycare	18,595	1,091	58	1,111	39	67%	18	31%	1	2%
60604-000	Nanny Services	18,574	1,092	42	1,313	35	83%	6	14%	1	2%
85331-000	Family Entertainment	18,571	1,093	200	501	142	71%	56	28%	2	1%
60487-000	Laboratory Research	18,562	1,094	70	1,007	58	83%	12	17%	0	0%
90021-050	Charity - Animal Protection	18,514	1,095	46	1,249	30	65%	15	33%	1	2%
60634-000	Packaging Service	18,496	1,096	197	507	35	18%	13	7%	149	76%
50534-000	Music Store	18,494	1,097	43	1,302	22	51%	18	42%	3	7%
00171-000	Mud Jacking Contractors	18,448	1,098	12	2,190	8	67%	4	33%	0	0%
60438-000	Holistic Health Practitioner	18,439	1,099	21	1,785	10	48%	10	48%	1	5%
60007-000	Acupuncturist	18,429	1,100	12	2,190	7	58%	5	42%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60527-300	Mildew Remediation	18,421	1,101	23	1,729	18	78%	5	22%	0	0%
60115-000	Baby Accessories	18,415	1,102	212	484	105	50%	89	42%	18	8%
30367-000	Machine Tools	18,261	1,103	59	1,103	40	68%	19	32%	0	0%
50258-000	Fireplace Equipment	18,229	1,104	65	1,053	51	78%	14	22%	0	0%
60218-300	Pain Management Clinics	18,225	1,105	20	1,817	9	45%	9	45%	2	10%
30086-000	Cargo Container	18,224	1,106	60	1,091	26	43%	34	57%	0	0%
10097-000	Parking Lot Maintenance	18,220	1,107	27	1,612	21	78%	6	22%	0	0%
50019-000	Small Appliance Parts	18,215	1,108	50	1,196	40	80%	6	12%	4	8%
80435-000	Light Bulbs	18,163	1,109	62	1,077	42	68%	19	31%	1	2%
26000-000	Stamp Dealers	18,116	1,110	36	1,407	20	56%	15	42%	1	3%
25045-100	Home Buyers	18,078	1,111	28	1,584	20	71%	7	25%	1	4%
50310-200	Home Accessories Online	18,066	1,112	183	524	91	50%	91	50%	1	1%
60179-000	Camp	18,027	1,113	58	1,111	35	60%	23	40%	0	0%
60858-200	Tax Negotiators	18,006	1,114	21	1,785	16	76%	5	24%	0	0%
60459-000	Importers	17,888	1,115	16	1,998	8	50%	8	50%	0	0%
50246-000	Fabric Shop	17,855	1,116	105	780	84	80%	21	20%	0	0%
50351-000	Housewares	17,799	1,117	78	953	55	71%	22	28%	1	1%
61011-100	Diagnostic Testing	17,783	1,118	82	927	43	52%	38	46%	1	1%
80618-000	Safety Clothing	17,755	1,119	76	974	55	72%	12	16%	9	12%
60209-000	Christmas Lights	17,753	1,120	37	1,396	25	68%	9	24%	3	8%
30052-000	Toll Booth	17,729	1,121	612	225	586	96%	26	4%	0	0%
60991-000	Specialty Auto Parts	17,726	1,122	61	1,087	44	72%	14	23%	3	5%
30370-000	New Machinery	17,714	1,123	22	1,756	17	77%	5	23%	0	0%
60090-000	Audio-Visual Consultant	17,712	1,124	19	1,851	10	53%	6	32%	3	16%
60978-000	Beauty Pageants	17,700	1,125	15	2,039	11	73%	4	27%	0	0%
60669-000	OBGYN	17,645	1,126	134	672	96	72%	36	27%	2	1%
80235-000	Dental Supplies	17,622	1,127	60	1,091	45	75%	15	25%	0	0%
50180-000	Concrete Products	17,613	1,128	36	1,407	24	67%	12	33%	0	0%
60539-100	Brand Development	17,512	1,129	44	1,289	24	55%	18	41%	2	5%
60386-200	Crowdfunding	17,488	1,130	206	492	184	89%	22	11%	0	0%
61011-101	Medical Imaging	17,459	1,131	135	670	105	78%	30	22%	0	0%
60611-000	Notary Public	17,370	1,132	17	1,949	14	82%	2	12%	1	6%
60089-000	Audiologist	17,336	1,133	35	1,427	28	80%	6	17%	1	3%
61037-000	Online Cosmetic Sales	17,330	1,134	424	295	291	69%	122	29%	11	3%
50126-000	Camping Equipment	17,278	1,135	90	866	55	61%	35	39%	0	0%
60935-100	Dryer Vent Cleaning	17,254	1,136	14	2,084	7	50%	6	43%	1	7%
50058-000	Baseball Cards	17,235	1,137	171	560	70	41%	101	59%	0	0%
50737-500	Replacement Windows	17,230	1,138	24	1,683	23	96%	1	4%	0	0%
50327-000	Gun Equipment	17,227	1,139	105	780	37	35%	51	49%	17	16%
60454-000	Hypnotherapists	17,211	1,140	9	2,430	7	78%	1	11%	1	11%
90021-200	Charity - Cancer	17,191	1,141	17	1,949	15	88%	2	12%	0	0%
50581-000	Orthopedic Shoes	17,184	1,142	75	979	53	71%	18	24%	4	5%
85303-000	Tile and Grout Cleaning	17,128	1,143	35	1,427	20	57%	15	43%	0	0%
60347-000	Escort Service	17,122	1,144	0	4,416	0	0%	0	0%	0	0%
70670-000	Online Shipping Broker	17,117	1,145	138	657	75	54%	58	42%	5	4%
50626-000	Overstock Merchandise	17,080	1,146	76	974	29	38%	37	49%	10	13%
10184-200	Kitchen Cabinets	17,079	1,147	58	1,111	20	34%	36	62%	2	3%
85296-200	Senior Living	17,065	1,148	49	1,215	33	67%	16	33%	0	0%
80039-000	Auto Body Shop Equipment	17,064	1,149	32	1,480	12	38%	20	63%	0	0%
20039-000	Workers Compensation Insurance	17,048	1,150	18	1,900	13	72%	5	28%	0	0%
50055-000	Banquet Facilities	17,048	1,150	46	1,249	19	41%	22	48%	5	11%
60994-000	Car Sound Systems	17,033	1,152	94	840	77	82%	17	18%	0	0%
30348-200	Stair Lift	16,979	1,153	44	1,289	43	98%	1	2%	0	0%
10077-000	Home Automation	16,960	1,154	29	1,556	20	69%	9	31%	0	0%
60281-000	Data Systems Consultants	16,960	1,154	50	1,196	33	66%	16	32%	1	2%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
20015-000	Franchise	16,940	1,156	37	1,396	27	73%	10	27%	0	0%
86100-000	Construction Supplies	16,793	1,157	31	1,505	21	68%	9	29%	1	3%
60671-000	Anesthesiologist	16,773	1,158	100	811	67	67%	31	31%	2	2%
60680-000	Pediatrician	16,748	1,159	112	751	88	79%	22	20%	2	2%
50599-000	Sound System	16,738	1,160	76	974	51	67%	21	28%	4	5%
80777-000	Wholesale Watches	16,722	1,161	103	795	75	73%	26	25%	2	2%
50519-000	Quilts	16,716	1,162	9	2,430	7	78%	2	22%	0	0%
60443-000	Hospice	16,715	1,163	7	2,604	7	100%	0	0%	0	0%
10092-000	Manufactured Home Transport	16,674	1,164	32	1,480	16	50%	15	47%	1	3%
10184-100	Kitchen Cabinet Refacing	16,660	1,165	22	1,756	16	73%	6	27%	0	0%
60298-000	Diabetic Supplies	16,655	1,166	50	1,196	19	38%	30	60%	1	2%
50007-000	Ammunition	16,574	1,167	66	1,038	19	29%	45	68%	2	3%
70624-000	TV Stations	16,555	1,168	228	461	174	76%	54	24%	0	0%
60736-000	Sound Recording	16,541	1,169	19	1,851	10	53%	8	42%	1	5%
30595-000	Notary Public Seals	16,512	1,170	31	1,505	15	48%	16	52%	0	0%
60172-105	Planning Consultants	16,510	1,171	24	1,683	11	46%	13	54%	0	0%
92000-000	Glass Company	16,509	1,172	40	1,347	21	53%	19	48%	0	0%
30683-000	Test Publishers	16,496	1,173	170	563	154	91%	16	9%	0	0%
10155-000	Cable Contractors	16,487	1,174	68	1,018	22	32%	46	68%	0	0%
20087-000	Business Promotion	16,452	1,175	68	1,018	19	28%	43	63%	6	9%
60023-000	Yellow Pages Advertising	16,432	1,176	134	672	83	62%	42	31%	9	7%
60858-300	Tax Enrolled Agent	16,386	1,177	9	2,430	5	56%	4	44%	0	0%
50695-000	Vacuum Cleaners Repair	16,371	1,178	43	1,302	27	63%	15	35%	1	2%
60218-100	Sleep Center	16,300	1,179	71	1,000	63	89%	8	11%	0	0%
65784-000	Home Study	16,279	1,180	53	1,161	7	13%	1	2%	45	85%
60781-000	Elementary School	16,263	1,181	22	1,756	14	64%	6	27%	2	9%
50673-000	Utility Trailers	16,208	1,182	39	1,359	31	79%	8	21%	0	0%
60257-000	Contractors Equipment Rental	16,206	1,183	26	1,634	17	65%	9	35%	0	0%
85358-000	Concierge Service	16,127	1,184	64	1,062	32	50%	25	39%	7	11%
85314-000	Low Voltage Contractors	16,116	1,185	7	2,604	3	43%	4	57%	0	0%
10095-310	Residential Painter	16,109	1,186	90	866	21	23%	42	47%	27	30%
50188-000	Girdles	16,106	1,187	93	843	70	75%	23	25%	0	0%
80406-000	Janitor Supplies	16,058	1,188	26	1,634	7	27%	19	73%	0	0%
60909-000	Truck Rentals	16,035	1,189	1,035	150	1,005	97%	29	3%	1	0%
60940-100	Pressure Washer	16,004	1,190	25	1,655	19	76%	6	24%	0	0%
30240-000	Foot Appliances	15,983	1,191	14	2,084	12	86%	1	7%	1	7%
80217-000	Protective Covers	15,943	1,192	132	678	115	87%	17	13%	0	0%
82250-000	Debt Repayment Plan	15,843	1,193	42	1,313	17	40%	21	50%	4	10%
70559-100	Irrigation Design	15,828	1,194	34	1,440	16	47%	18	53%	0	0%
70513-000	Airport Transportation	15,818	1,195	233	455	185	79%	42	18%	6	3%
10184-000	Cabinet Refinishing	15,798	1,196	19	1,851	5	26%	14	74%	0	0%
80266-000	Wholesale Electric Supplies	15,783	1,197	31	1,505	24	77%	5	16%	2	6%
60548-000	Medical Business Administration	15,764	1,198	51	1,186	32	63%	18	35%	1	2%
60859-000	Taxidermy	15,709	1,199	45	1,271	24	53%	18	40%	3	7%
60701-000	Political Organization	15,621	1,200	25	1,655	10	40%	14	56%	1	4%
60033-000	Alcoholism Information	15,620	1,201	19	1,851	7	37%	11	58%	1	5%
80433-000	Lighting Systems	15,613	1,202	66	1,038	26	39%	40	61%	0	0%
61044-000	Photography for Sale	15,559	1,203	56	1,138	17	30%	36	64%	3	5%
60528-000	Butler Service	15,553	1,204	35	1,427	17	49%	18	51%	0	0%
87600-100	Service Dogs	15,547	1,205	30	1,526	16	53%	14	47%	0	0%
80534-000	Packaging Supplies	15,531	1,206	20	1,817	4	20%	16	80%	0	0%
60201-100	Chimney Sweeper	15,427	1,207	26	1,634	9	35%	15	58%	2	8%
60881-000	Concert Promoters	15,425	1,208	75	979	19	25%	56	75%	0	0%
20080-100	Commercial Insurance Services	15,397	1,209	17	1,949	16	94%	1	6%	0	0%
70644-000	Merchandise Warehouse	15,391	1,210	232	457	196	84%	34	15%	2	1%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
70595-000	Sanitation Consultants	15,374	1,211	1,326	118	1,322	100%	4	0%	0	0%
30438-000	Ornamental Metal Work	15,217	1,212	19	1,851	13	68%	6	32%	0	0%
10066-000	Glass Coating	15,215	1,213	28	1,584	19	68%	9	32%	0	0%
60441-100	Skilled Home Health Care	15,188	1,214	9	2,430	4	44%	5	56%	0	0%
85290-000	Doctor Referral	15,182	1,215	46	1,249	23	50%	23	50%	0	0%
50666-000	Hand Tools	15,180	1,216	78	953	62	79%	13	17%	3	4%
60277-000	Dance Company	15,165	1,217	50	1,196	16	32%	34	68%	0	0%
60650-101	Termite Control	15,160	1,218	33	1,460	27	82%	6	18%	0	0%
10107-000	Pipe Line Contractors	15,152	1,219	7	2,604	4	57%	3	43%	0	0%
00114-000	Christmas Tree	15,133	1,220	342	340	86	25%	255	75%	1	0%
44006-000	Appliances	15,123	1,221	234	454	108	46%	112	48%	14	6%
65259-100	Online Event Registration	15,116	1,222	253	426	207	82%	28	11%	18	7%
80798-000	Wholesale Womens Apparel	15,098	1,223	46	1,249	19	41%	25	54%	2	4%
50057-000	BBQ Supplies	15,090	1,224	47	1,237	29	62%	16	34%	2	4%
80408-000	Wholesale Jewelry	15,011	1,225	17	1,949	11	65%	6	35%	0	0%
80764-000	Vacuum Cleaning Systems	14,968	1,226	81	933	55	68%	24	30%	2	2%
00109-000	Animal Identification	14,957	1,227	12	2,190	9	75%	3	25%	0	0%
60142-100	Utility Billing	14,929	1,228	102	800	98	96%	4	4%	0	0%
50124-000	Camper Dealers	14,924	1,229	75	979	61	81%	14	19%	0	0%
50468-000	Optical Repairs	14,919	1,230	94	840	55	59%	35	37%	4	4%
80200-000	Control Systems	14,902	1,231	15	2,039	11	73%	4	27%	0	0%
50685-100	Truck Accessories	14,888	1,232	54	1,151	35	65%	16	30%	3	6%
75621-000	Voice Over Internet Protocol Sales and Service	14,881	1,233	153	619	143	93%	10	7%	0	0%
10152-000	Pool Enclosures	14,877	1,234	38	1,375	32	84%	6	16%	0	0%
90021-400	Charity - Community Development & Civic Organizations	14,873	1,235	23	1,729	17	74%	6	26%	0	0%
60210-000	Churches	14,853	1,236	35	1,427	16	46%	19	54%	0	0%
00223-000	Weed Control Services	14,839	1,237	42	1,313	30	71%	12	29%	0	0%
60805-000	Sitting Services	14,812	1,238	179	535	179	100%	0	0%	0	0%
50681-000	Trophies	14,808	1,239	13	2,131	11	85%	2	15%	0	0%
70516-000	Air Ambulance Service	14,805	1,240	16	1,998	15	94%	1	6%	0	0%
50027-000	Art Supplies	14,744	1,241	46	1,249	27	59%	19	41%	0	0%
60480-000	Jewelry Repair	14,729	1,242	59	1,103	32	54%	24	41%	3	5%
60817-000	Social Service Organizations	14,692	1,243	28	1,584	17	61%	11	39%	0	0%
50655-000	Thrift Shop	14,689	1,244	76	974	42	55%	28	37%	6	8%
30509-000	Playground Equipment	14,639	1,245	29	1,556	15	52%	14	48%	0	0%
60636-000	Divorce Assistance	14,604	1,246	86	896	38	44%	46	53%	2	2%
50568-000	Sewing Machine Dealers	14,587	1,247	31	1,505	21	68%	10	32%	0	0%
60798-000	Shoe Repair	14,570	1,248	108	767	40	37%	55	51%	13	12%
00103-000	Agricultural Services	14,566	1,249	17	1,949	12	71%	5	29%	0	0%
60309-103	Truck Driver Training	14,520	1,250	38	1,375	22	58%	13	34%	3	8%
60716-000	Pump Service	14,500	1,251	18	1,900	15	83%	3	17%	0	0%
30413-100	Music Distribution Companies	14,499	1,252	216	478	185	86%	30	14%	1	0%
90021-850	Charity - Religious	14,492	1,253	8	2,513	8	100%	0	0%	0	0%
60788-200	Surveillance Equipment	14,456	1,254	46	1,249	36	78%	10	22%	0	0%
50024-100	Military Gear	14,410	1,255	59	1,103	29	49%	29	49%	1	2%
90021-900	Charity - Veterans & Military	14,397	1,256	5	2,862	5	100%	0	0%	0	0%
60922-000	Veterans Organizations	14,378	1,257	15	2,039	14	93%	1	7%	0	0%
60662-000	Stock Photos	14,376	1,258	44	1,289	41	93%	2	5%	1	2%
10075-000	Heat Pump	14,227	1,259	15	2,039	10	67%	5	33%	0	0%
80502-000	Trade Publications	14,226	1,260	120	719	109	91%	11	9%	0	0%
50080-000	Blankets	14,222	1,261	189	515	130	69%	57	30%	2	1%
50675-000	Camping Trailer	14,216	1,262	54	1,151	43	80%	11	20%	0	0%
60864-000	Telephone Equipment Repair	14,205	1,263	47	1,237	22	47%	24	51%	1	2%
60320-000	Educational Research	14,134	1,264	42	1,313	29	69%	10	24%	3	7%
60075-127	Disability Lawyers	14,132	1,265	8	2,513	6	75%	2	25%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
82200-000	Debt Relief Education	14,130	1,266	52	1,169	24	46%	27	52%	1	2%
85345-100	Disabled Persons Assistance	14,097	1,267	21	1,785	20	95%	1	5%	0	0%
50762-100	Renewable Energy	14,024	1,268	25	1,655	18	72%	7	28%	0	0%
50008-000	Ammunition Supplies	13,992	1,269	64	1,062	49	77%	13	20%	2	3%
10173-000	Wheelchair Ramps	13,985	1,270	30	1,526	17	57%	13	43%	0	0%
30319-100	Custom Knives	13,965	1,271	51	1,186	20	39%	31	61%	0	0%
60676-000	Weight Reduction Physician	13,949	1,272	34	1,440	18	53%	14	41%	2	6%
70638-000	Light Haul Trucking	13,939	1,273	6	2,731	4	67%	2	33%	0	0%
80462-000	Massage Supplies	13,907	1,274	55	1,144	36	65%	19	35%	0	0%
70504-000	Aircraft Charter	13,836	1,275	28	1,584	10	36%	17	61%	1	4%
87500-000	Auto Registration	13,832	1,276	44	1,289	35	80%	7	16%	2	5%
50289-000	Childrens' Furniture	13,831	1,277	84	909	64	76%	19	23%	1	1%
50479-000	Party Planning	13,793	1,278	45	1,271	14	31%	29	64%	2	4%
50342-000	Home Center	13,791	1,279	41	1,331	29	71%	12	29%	0	0%
50539-000	Refrigerator Repair	13,790	1,280	45	1,271	9	20%	36	80%	0	0%
85350-000	Media Consultant	13,733	1,281	53	1,161	26	49%	24	45%	3	6%
00216-000	Timber Companies	13,713	1,282	10	2,357	5	50%	5	50%	0	0%
60387-000	Fundraising Supplies	13,703	1,283	17	1,949	11	65%	6	35%	0	0%
50703-000	Venetian Blind Dealers	13,698	1,284	60	1,091	55	92%	5	8%	0	0%
50262-000	Seafood Retail	13,656	1,285	26	1,634	20	77%	6	23%	0	0%
50133-100	Oriental Carpet Dealers	13,597	1,286	67	1,029	66	99%	1	1%	0	0%
60856-000	Tax Reporting Service	13,575	1,287	33	1,460	13	39%	20	61%	0	0%
80269-000	Electric Motor Repair	13,511	1,288	23	1,729	15	65%	8	35%	0	0%
50151-000	Glassware	13,472	1,289	23	1,729	11	48%	11	48%	1	4%
60788-300	Access Control Systems	13,443	1,290	63	1,067	63	100%	0	0%	0	0%
00219-100	Tree Pruning Service	13,413	1,291	25	1,655	7	28%	17	68%	1	4%
44088-000	Music	13,399	1,292	349	337	168	48%	162	46%	19	5%
60549-000	Medical Records	13,389	1,293	57	1,125	23	40%	13	23%	21	37%
50261-000	Firewood	13,386	1,294	27	1,612	13	48%	13	48%	1	4%
60075-123	Litigation Lawyer	13,373	1,295	16	1,998	10	63%	6	38%	0	0%
80629-000	Scrap Metal	13,272	1,296	18	1,900	8	44%	9	50%	1	6%
80285-000	Farm Supply	13,190	1,297	92	852	89	97%	3	3%	0	0%
00199-000	Pet Transport	13,148	1,298	57	1,125	4	7%	39	68%	14	25%
90017-000	Prize Promotions	13,126	1,299	23	1,729	5	22%	12	52%	6	26%
85365-000	Environmental Testing	13,104	1,300	19	1,851	17	89%	2	11%	0	0%
80302-000	Fire Extinguisher	13,099	1,301	7	2,604	4	57%	3	43%	0	0%
44064-000	Home Services	13,091	1,302	22	1,756	20	91%	2	9%	0	0%
30544-100	Publishers Internet Guide	13,084	1,303	4	3,020	3	75%	1	25%	0	0%
50708-000	Video Game Supplies	13,071	1,304	139	654	77	55%	59	42%	3	2%
65150-000	Rent to Own	13,046	1,305	40	1,347	24	60%	16	40%	0	0%
50173-100	Printer Sales and Service	13,033	1,306	87	891	81	93%	5	6%	1	1%
44021-000	Consultant	13,025	1,307	36	1,407	18	50%	18	50%	0	0%
60971-105	Health Care Referral	13,018	1,308	60	1,091	46	77%	9	15%	5	8%
60755-000	Restaurant Equipment Repair	13,016	1,309	24	1,683	10	42%	14	58%	0	0%
60930-100	DVD Sales	13,012	1,310	92	852	51	55%	40	43%	1	1%
60172-111	Telecommunication Consultants	12,996	1,311	66	1,038	51	77%	14	21%	1	2%
85257-000	Foreclosure Help	12,987	1,312	45	1,271	24	53%	20	44%	1	2%
60097-000	Auto Diagnosis	12,983	1,313	52	1,169	44	85%	8	15%	0	0%
50060-000	Bathroom Accessories	12,981	1,314	48	1,228	27	56%	21	44%	0	0%
70571-101	International Movers	12,959	1,315	41	1,331	24	59%	14	34%	3	7%
60675-000	Internal Medicine	12,916	1,316	53	1,161	39	74%	14	26%	0	0%
60965-000	Yoga Instructor	12,899	1,317	88	878	40	45%	38	43%	10	11%
55575-000	Shoes	12,897	1,318	93	843	71	76%	15	16%	7	8%
50523-000	Radio Communication Equipment and Systems	12,890	1,319	90	866	74	82%	16	18%	0	0%
60893-000	Expositions	12,848	1,320	32	1,480	17	53%	14	44%	1	3%



**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60093-000	Audio-Visual Production Services	12,840	1,321	30	1,526	10	33%	19	63%	1	3%
60724-000	Radiator	12,830	1,322	27	1,612	24	89%	3	11%	0	0%
80084-000	Beverage	12,815	1,323	61	1,087	32	52%	28	46%	1	2%
25079-000	Non-Compliant Debt Relief Services	12,796	1,324	30	1,526	14	47%	12	40%	4	13%
50634-000	Tailor	12,779	1,325	90	866	32	36%	58	64%	0	0%
80019-000	Airplane Parts	12,774	1,326	14	2,084	10	71%	4	29%	0	0%
60267-000	Credit Card Protection Services	12,751	1,327	31	1,505	15	48%	10	32%	6	19%
60885-000	Portable Toilet	12,742	1,328	25	1,655	17	68%	8	32%	0	0%
50439-000	Motor Homes	12,729	1,329	50	1,196	37	74%	12	24%	1	2%
85354-100	Online Payment	12,700	1,330	72	992	39	54%	32	44%	1	1%
10006-200	Outdoor Kitchens	12,695	1,331	20	1,817	16	80%	3	15%	1	5%
50604-000	Hot Tub Parts	12,688	1,332	69	1,012	55	80%	14	20%	0	0%
80045-000	Auto Repair Equipment	12,688	1,332	53	1,161	44	83%	8	15%	1	2%
85349-100	Deck Cleaning	12,681	1,334	39	1,359	29	74%	10	26%	0	0%
80050-000	Automation Equipment	12,680	1,335	97	824	83	86%	14	14%	0	0%
50785-000	Landscape Lighting	12,667	1,336	15	2,039	12	80%	3	20%	0	0%
77400-000	Class Action Settlement Administrator	12,656	1,337	24	1,683	19	79%	5	21%	0	0%
80467-000	Wholesale Meat	12,651	1,338	23	1,729	9	39%	12	52%	2	9%
80571-000	Wholesale Plumbing Supplies	12,635	1,339	35	1,427	29	83%	6	17%	0	0%
00173-000	Nursery Stock	12,633	1,340	92	852	30	33%	59	64%	3	3%
80459-000	Natural Marble	12,626	1,341	10	2,357	3	30%	5	50%	2	20%
60328-000	Employee Leasing	12,616	1,342	18	1,900	16	89%	2	11%	0	0%
50058-100	Sports Memorabilia	12,608	1,343	66	1,038	41	62%	24	36%	1	2%
60101-000	Auto Machine Shop	12,597	1,344	45	1,271	23	51%	22	49%	0	0%
60964-000	Yacht Broker	12,577	1,345	10	2,357	7	70%	3	30%	0	0%
90016-000	Vanity Publisher	12,560	1,346	37	1,396	14	38%	22	59%	1	3%
80680-000	Wholesale Sporting Goods	12,545	1,347	81	933	62	77%	18	22%	1	1%
50402-000	Luggage	12,509	1,348	181	530	104	57%	76	42%	1	1%
60558-000	Manufacturer Representative	12,507	1,349	12	2,190	9	75%	3	25%	0	0%
20085-201	Risk Management	12,489	1,350	34	1,440	29	85%	5	15%	0	0%
60367-100	Fire Damage Restoration	12,463	1,351	33	1,460	20	61%	12	36%	1	3%
60792-000	Senior Citizens Service Organizations	12,455	1,352	11	2,279	8	73%	3	27%	0	0%
20027-100	Medicare	12,388	1,353	7	2,604	1	14%	2	29%	4	57%
60894-000	Trademark Consultant	12,369	1,354	33	1,460	20	61%	12	36%	1	3%
50415-000	Marine Equipment	12,356	1,355	26	1,634	19	73%	6	23%	1	4%
30502-000	Wholesale Plastic Products	12,316	1,356	17	1,949	6	35%	10	59%	1	6%
60156-000	Bowling	12,312	1,357	40	1,347	21	53%	19	48%	0	0%
50677-000	Trailer Repair	12,291	1,358	28	1,584	17	61%	10	36%	1	4%
70610-100	Portable Storage Units	12,286	1,359	77	960	44	57%	26	34%	7	9%
70611-100	Data Storage	12,269	1,360	227	463	219	96%	8	4%	0	0%
30069-000	Cabinet Supplies	12,241	1,361	24	1,683	11	46%	13	54%	0	0%
60930-000	Video Tape Rentals	12,205	1,362	107	773	75	70%	30	28%	2	2%
73100-000	Interlock Device	12,198	1,363	101	806	90	89%	11	11%	0	0%
10078-200	Custom Home Builder	12,175	1,364	25	1,655	12	48%	13	52%	0	0%
60985-000	Soliciting Organizations	12,166	1,365	13	2,131	2	15%	9	69%	2	15%
50627-000	Survival Supplies	12,161	1,366	85	906	72	85%	13	15%	0	0%
60132-000	Baths	12,152	1,367	42	1,313	32	76%	9	21%	1	2%
80265-200	Electric Scooter	12,124	1,368	173	553	106	61%	67	39%	0	0%
80467-100	Meat Processing	12,121	1,369	17	1,949	9	53%	8	47%	0	0%
50032-100	Automobile Purchasing Consultant	12,117	1,370	36	1,407	29	81%	6	17%	1	3%
25047-000	Wealth Building Seminars	12,100	1,371	24	1,683	21	88%	3	13%	0	0%
85306-110	Carpet Cleaning	12,095	1,372	50	1,196	19	38%	28	56%	3	6%
30663-000	Pool Manufacturers	12,070	1,373	149	629	140	94%	9	6%	0	0%
50583-000	Shopping Mall	12,069	1,374	47	1,237	19	40%	25	53%	3	6%
70572-200	Packing Service	12,041	1,375	51	1,186	28	55%	21	41%	2	4%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60152-000	Charter Boat	12,029	1,376	30	1,526	10	33%	16	53%	4	13%
70559-000	Irrigation Consultants	12,024	1,377	12	2,190	5	42%	7	58%	0	0%
50105-000	Bridal Shops	12,011	1,378	54	1,151	33	61%	17	31%	4	7%
60410-000	Public Golf Courses	11,985	1,379	33	1,460	20	61%	13	39%	0	0%
50170-000	Comic Book	11,968	1,380	90	866	34	38%	54	60%	2	2%
50101-000	Concrete Bricks	11,957	1,381	28	1,584	11	39%	16	57%	1	4%
50021-000	Aquarium Dealers	11,953	1,382	30	1,526	16	53%	13	43%	1	3%
85373-000	Pardon Services	11,923	1,383	41	1,331	34	83%	6	15%	1	2%
60639-000	Parking Attendant	11,909	1,384	172	558	66	38%	106	62%	0	0%
50543-000	Reptiles	11,908	1,385	36	1,407	12	33%	24	67%	0	0%
20014-000	Currency Exchange	11,907	1,386	54	1,151	24	44%	29	54%	1	2%
80697-000	Stone Setting	11,894	1,387	14	2,084	6	43%	8	57%	0	0%
80551-000	Medical Supplies	11,821	1,388	103	795	64	62%	38	37%	1	1%
30222-100	Heating and Air Conditioning Filters	11,816	1,389	17	1,949	14	82%	3	18%	0	0%
60172-113	Leadership Coaching	11,804	1,390	8	2,513	6	75%	2	25%	0	0%
30541-000	Prosthetic	11,792	1,391	55	1,144	40	73%	15	27%	0	0%
30413-000	Music Publishing Companies	11,774	1,392	34	1,440	17	50%	16	47%	1	3%
60473-300	Email Service Providers	11,766	1,393	49	1,215	31	63%	13	27%	5	10%
60650-102	Bed Bug Removal	11,759	1,394	16	1,998	14	88%	2	13%	0	0%
30338-200	Leak Detection	11,736	1,395	21	1,785	16	76%	4	19%	1	5%
60255-000	Consumer Cooperative Organizations	11,734	1,396	23	1,729	16	70%	6	26%	1	4%
82400-000	Records Management	11,698	1,397	52	1,169	45	87%	7	13%	0	0%
10182-100	Geothermal Heat Pump	11,693	1,398	15	2,039	11	73%	4	27%	0	0%
61027-000	Hazardous Waste Services	11,676	1,399	50	1,196	36	72%	14	28%	0	0%
50218-000	Door and Gate Operating Devices	11,649	1,400	27	1,612	24	89%	3	11%	0	0%
50396-000	Linens	11,635	1,401	155	614	143	92%	9	6%	3	2%
50766-000	Appliance Rental	11,635	1,401	65	1,053	46	71%	16	25%	3	5%
66005-000	Clean Up Services	11,628	1,403	15	2,039	7	47%	7	47%	1	7%
30554-000	Railing	11,625	1,404	12	2,190	8	67%	4	33%	0	0%
30640-000	Stair Builders	11,608	1,405	10	2,357	7	70%	3	30%	0	0%
60929-100	CD Duplication	11,608	1,405	41	1,331	37	90%	4	10%	0	0%
60100-000	Auto Inspection Stations	11,602	1,407	45	1,271	27	60%	18	40%	0	0%
60772-000	Sales Training	11,587	1,408	29	1,556	20	69%	9	31%	0	0%
71200-000	Lasik Eye Surgery	11,553	1,409	12	2,190	9	75%	3	25%	0	0%
10038-000	Dock Builders	11,506	1,410	21	1,785	6	29%	14	67%	1	5%
44020-000	Communication	11,468	1,411	138	657	130	94%	7	5%	1	1%
60305-000	Drafting Services	11,453	1,412	26	1,634	11	42%	15	58%	0	0%
85332-100	Cat Breeders	11,448	1,413	34	1,440	15	44%	18	53%	1	3%
60496-000	Laundry	11,417	1,414	149	629	60	40%	84	56%	5	3%
75597-000	Global Positioning Systems	11,410	1,415	104	789	89	86%	15	14%	0	0%
10035-101	Basement Finishing	11,398	1,416	7	2,604	7	100%	0	0%	0	0%
60618-000	Nutritionist	11,396	1,417	17	1,949	11	65%	5	29%	1	6%
50306-000	Gates	11,367	1,418	32	1,480	10	31%	22	69%	0	0%
80455-000	Mailing Equipment	11,359	1,419	164	579	163	99%	1	1%	0	0%
10139-000	Skylights	11,322	1,420	7	2,604	6	86%	1	14%	0	0%
99998-000	Government Offices	11,308	1,421	60	1,091	35	58%	24	40%	1	2%
80290-000	Feed Dealers	11,274	1,422	11	2,279	4	36%	5	45%	2	18%
50155-101	E-cigarette Liquid	11,263	1,423	38	1,375	20	53%	16	42%	2	5%
20033-000	Annuity	11,246	1,424	8	2,513	8	100%	0	0%	0	0%
05153-100	Pet Day Care	11,241	1,425	12	2,190	9	75%	3	25%	0	0%
81000-600	Medical Marijuana Dispensaries	11,223	1,426	37	1,396	18	49%	19	51%	0	0%
80450-000	Wholesale Lumber	11,208	1,427	24	1,683	11	46%	13	54%	0	0%
60570-100	Model Training	11,206	1,428	8	2,513	5	63%	3	38%	0	0%
00196-100	Mobile Pet Grooming	11,165	1,429	13	2,131	3	23%	10	77%	0	0%
60352-000	Executive Search Consultants	11,145	1,430	7	2,604	4	57%	2	29%	1	14%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60769-000	Sales Organization	11,129	1,431	27	1,612	18	67%	4	15%	5	19%
60442-000	Homeopath	11,079	1,432	3	3,213	2	67%	1	33%	0	0%
80463-000	Material Handling Equipment	11,077	1,433	3	3,213	3	100%	0	0%	0	0%
10035-400	Home Performance Contractor	11,048	1,434	31	1,505	14	45%	16	52%	1	3%
65749-000	Transcription Services	11,042	1,435	8	2,513	3	38%	5	63%	0	0%
81000-000	Marijuana Sales and Services	11,024	1,436	91	863	39	43%	47	52%	5	5%
60756-000	Restaurant Management	10,981	1,437	115	736	72	63%	43	37%	0	0%
30756-000	Wood Finishing	10,942	1,438	11	2,279	5	45%	6	55%	0	0%
60997-101	Mobile Auto Lube and Oil	10,942	1,438	126	699	63	50%	58	46%	5	4%
30776-000	Government Contractors	10,940	1,440	74	985	72	97%	2	3%	0	0%
60098-000	Auto Electric Service	10,922	1,441	33	1,460	26	79%	7	21%	0	0%
60656-000	Aerial Photographer	10,902	1,442	23	1,729	8	35%	15	65%	0	0%
50358-000	Insulation Materials	10,896	1,443	25	1,655	14	56%	11	44%	0	0%
70532-000	Car Transportation	10,895	1,444	17	1,949	7	41%	9	53%	1	6%
60979-100	Email Marketing	10,884	1,445	67	1,029	36	54%	14	21%	17	25%
20059-000	Pension and Profit Sharing Plans	10,867	1,446	20	1,817	16	80%	4	20%	0	0%
50254-000	Fertilizer	10,849	1,447	19	1,851	18	95%	1	5%	0	0%
10036-000	Crane Service	10,848	1,448	3	3,213	3	100%	0	0%	0	0%
60882-000	Retread Tires	10,845	1,449	88	878	41	47%	29	33%	18	20%
60495-000	Language School	10,844	1,450	22	1,756	7	32%	11	50%	4	18%
10161-000	Tuckpointing	10,842	1,451	15	2,039	3	20%	9	60%	3	20%
60826-000	Sports Promoter	10,842	1,451	43	1,302	24	56%	18	42%	1	2%
75100-100	Prepaid Debit Cards	10,836	1,453	660	215	660	100%	0	0%	0	0%
50482-000	Patio Furniture	10,819	1,454	73	988	19	26%	18	25%	36	49%
30457-000	Paper Products	10,800	1,455	14	2,084	8	57%	6	43%	0	0%
73300-000	Business Credit Builder	10,789	1,456	13	2,131	10	77%	3	23%	0	0%
20047-400	Loan Originator	10,779	1,457	11	2,279	9	82%	0	0%	2	18%
65548-000	Medical Staffing	10,778	1,458	19	1,851	8	42%	11	58%	0	0%
60368-000	Fire Protection Consultant	10,706	1,459	8	2,513	3	38%	5	63%	0	0%
60861-000	Technical Writing	10,686	1,460	22	1,756	2	9%	20	91%	0	0%
90021-450	Charity - Education & Literacy	10,684	1,461	20	1,817	9	45%	11	55%	0	0%
89500-000	Penny Auctions	10,674	1,462	15	2,039	9	60%	6	40%	0	0%
60531-200	Drop Shipper Mailing Services	10,665	1,463	48	1,228	38	79%	9	19%	1	2%
60925-000	Video Game Rental	10,659	1,464	105	780	94	90%	11	10%	0	0%
60075-100	Elder Law Attorney	10,615	1,465	2	3,456	2	100%	0	0%	0	0%
73200-000	Virtual Currency	10,608	1,466	815	185	670	82%	142	17%	3	0%
60533-200	Project Management	10,584	1,467	24	1,683	18	75%	5	21%	1	4%
60735-000	Recorded Information	10,579	1,468	42	1,313	38	90%	2	5%	2	5%
80425-000	Laser	10,549	1,469	30	1,526	19	63%	11	37%	0	0%
60263-100	Copywriting	10,544	1,470	10	2,357	7	70%	3	30%	0	0%
60361-000	Fashion Designers	10,520	1,471	67	1,029	38	57%	29	43%	0	0%
80807-000	Sauna Equipment	10,504	1,472	18	1,900	13	72%	4	22%	1	6%
60212-000	Circus Companies	10,498	1,473	4	3,020	0	0%	4	100%	0	0%
60653-000	Retail Photo Finishing	10,481	1,474	155	614	127	82%	26	17%	2	1%
10086-000	Lighting Consultant	10,458	1,475	15	2,039	11	73%	4	27%	0	0%
60644-000	Patent Agent	10,457	1,476	42	1,313	9	21%	23	55%	10	24%
60714-000	Public Utility Consultants	10,448	1,477	57	1,125	42	74%	14	25%	1	2%
30448-000	Pallets	10,439	1,478	4	3,020	1	25%	3	75%	0	0%
60527-200	Mold Inspection	10,434	1,479	11	2,279	7	64%	4	36%	0	0%
65077-000	Bankruptcy Assistance	10,418	1,480	30	1,526	19	63%	10	33%	1	3%
20004-000	Fidelity Bonds	10,416	1,481	12	2,190	9	75%	3	25%	0	0%
80774-000	Waste Containers	10,410	1,482	228	461	161	71%	64	28%	3	1%
85355-000	Storm Shelters	10,386	1,483	6	2,731	5	83%	1	17%	0	0%
65114-000	Aviation Services	10,361	1,484	29	1,556	15	52%	14	48%	0	0%
10155-200	Network Cabling	10,350	1,485	95	831	25	26%	70	74%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60345-000	Entertainment Bureau	10,346	1,486	26	1,634	20	77%	6	23%	0	0%
30201-000	Diesel Engine	10,340	1,487	35	1,427	17	49%	18	51%	0	0%
30441-000	Oxygen	10,335	1,488	25	1,655	21	84%	4	16%	0	0%
85311-000	Crawl Space Contractors	10,325	1,489	11	2,279	8	73%	3	27%	0	0%
60532-000	Management Training	10,318	1,490	26	1,634	11	42%	15	58%	0	0%
70559-200	Irrigation Repair	10,316	1,491	16	1,998	9	56%	7	44%	0	0%
85313-000	Industrial Contractors	10,316	1,491	10	2,357	5	50%	5	50%	0	0%
20066-000	Savings and Loan Associations	10,302	1,493	25	1,655	18	72%	7	28%	0	0%
60570-000	Modeling Schools	10,299	1,494	5	2,862	4	80%	0	0%	1	20%
20034-000	Dental Insurance	10,292	1,495	67	1,029	61	91%	6	9%	0	0%
60854-100	Permanent Makeup	10,286	1,496	24	1,683	14	58%	9	38%	1	4%
60649-000	Personnel Consultants	10,282	1,497	9	2,430	4	44%	3	33%	2	22%
80468-200	Medical Alert Systems	10,281	1,498	40	1,347	26	65%	13	33%	1	3%
20050-200	Advance Fee Residential Loan Modification (CA)	10,267	1,499	28	1,584	9	32%	13	46%	6	21%
80627-000	School Supplies	10,259	1,500	45	1,271	32	71%	13	29%	0	0%
61087-000	Telephone Solicitation	10,252	1,501	28	1,584	18	64%	4	14%	6	21%
85317-000	Flat Roofing Contractors	10,204	1,502	24	1,683	8	33%	14	58%	2	8%
85318-000	Interior Contractors	10,204	1,502	5	2,862	2	40%	3	60%	0	0%
15173-000	Disability Access	10,200	1,504	32	1,480	27	84%	5	16%	0	0%
30348-000	Lifts	10,189	1,505	18	1,900	7	39%	11	61%	0	0%
10101-100	Driveway Sealer	10,184	1,506	30	1,526	7	23%	17	57%	6	20%
20068-000	Stock Transfer Agents	10,184	1,506	30	1,526	28	93%	0	0%	2	7%
60840-000	Student Housing	10,163	1,508	116	735	64	55%	52	45%	0	0%
50693-000	Upholstery Fabric	10,157	1,509	38	1,375	11	29%	24	63%	3	8%
60632-000	Organizing Services	10,092	1,510	12	2,190	8	67%	4	33%	0	0%
85316-100	Retaining Wall Contractors	10,084	1,511	12	2,190	3	25%	7	58%	2	17%
10058-400	Carpet Installation	10,082	1,512	34	1,440	15	44%	19	56%	0	0%
10025-000	Ceiling Contractors	10,061	1,513	7	2,604	6	86%	1	14%	0	0%
50444-000	Mulch	10,060	1,514	41	1,331	35	85%	6	15%	0	0%
50061-000	Bath Supplies	10,059	1,515	32	1,480	20	63%	12	38%	0	0%
30382-000	Meat Packers	10,035	1,516	18	1,900	11	61%	6	33%	1	6%
50293-000	Used Furniture	10,011	1,517	49	1,215	24	49%	22	45%	3	6%
85323-000	Emergency Disaster Preparedness	10,010	1,518	18	1,900	16	89%	2	11%	0	0%
10128-000	Blasting Supplies	9,988	1,519	9	2,430	4	44%	5	56%	0	0%
10169-100	Water Well Pumps	9,983	1,520	15	2,039	10	67%	4	27%	1	7%
60745-000	Religious Organizations	9,977	1,521	26	1,634	12	46%	14	54%	0	0%
60065-200	Makeup	9,973	1,522	78	953	40	51%	34	44%	4	5%
80238-000	Diamond Buyers	9,951	1,523	1	3,805	1	100%	0	0%	0	0%
80745-000	Tractor Parts	9,937	1,524	21	1,785	13	62%	6	29%	2	10%
50656-000	Non-Ceramic Tile Contractors	9,936	1,525	22	1,756	8	36%	14	64%	0	0%
30749-000	Wineries	9,913	1,526	38	1,375	22	58%	15	39%	1	3%
30479-000	Petroleum Products	9,902	1,527	29	1,556	18	62%	11	38%	0	0%
85302-000	Stump Removal	9,887	1,528	10	2,357	4	40%	6	60%	0	0%
80099-000	Wholesale Boutique Clothing	9,869	1,529	104	789	59	57%	45	43%	0	0%
85261-000	Crime Scene Clean Up	9,849	1,530	2	3,456	2	100%	0	0%	0	0%
80380-000	Wholesale Hobby Supplies	9,821	1,531	104	789	55	53%	49	47%	0	0%
60243-000	Computer Rental	9,820	1,532	408	305	407	100%	1	0%	0	0%
80024-000	Aluminum Products	9,818	1,533	15	2,039	9	60%	5	33%	1	7%
60918-000	Valet Service	9,801	1,534	71	1,000	45	63%	26	37%	0	0%
89300-000	Skip Tracing	9,798	1,535	16	1,998	15	94%	1	6%	0	0%
80509-100	Office Equipment	9,761	1,536	57	1,125	21	37%	32	56%	4	7%
60927-000	Wholesale Video Games	9,760	1,537	655	218	621	95%	31	5%	3	0%
70508-000	Aircraft Maintenance	9,752	1,538	13	2,131	6	46%	5	38%	2	15%
50503-000	Plant Store	9,733	1,539	66	1,038	48	73%	15	23%	3	5%
80281-000	Fabric Manufacturers	9,705	1,540	11	2,279	9	82%	2	18%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60239-000	Computer Disaster Recovery	9,690	1,541	18	1,900	9	50%	7	39%	2	11%
80650-000	Wholesale Shoes	9,670	1,542	156	613	147	94%	9	6%	0	0%
60817-200	Family Services	9,662	1,543	15	2,039	9	60%	6	40%	0	0%
50390-000	Leather Dealers	9,655	1,544	98	819	62	63%	34	35%	2	2%
80136-000	Canvases	9,640	1,545	48	1,228	44	92%	4	8%	0	0%
70501-000	Air Cargo	9,627	1,546	34	1,440	13	38%	20	59%	1	3%
80689-000	Steel Warehouse	9,627	1,546	21	1,785	16	76%	5	24%	0	0%
60825-000	Spiritualist	9,622	1,548	75	979	30	40%	45	60%	0	0%
60246-100	Computer Programming	9,621	1,549	58	1,111	19	33%	13	22%	26	45%
60218-102	Snoring	9,593	1,550	79	944	12	15%	67	85%	0	0%
50495-000	Picture Frame Dealers	9,570	1,551	32	1,480	15	47%	17	53%	0	0%
50320-000	Greeting Card Store	9,569	1,552	31	1,505	15	48%	16	52%	0	0%
60075-110	Probate Attorney	9,553	1,553	2	3,456	2	100%	0	0%	0	0%
10068-000	Glazier	9,543	1,554	7	2,604	3	43%	4	57%	0	0%
72600-000	Property Tax Lenders	9,528	1,555	18	1,900	17	94%	1	6%	0	0%
50087-000	Boots	9,506	1,556	44	1,289	21	48%	23	52%	0	0%
60897-000	Traffic Consultants	9,505	1,557	37	1,396	32	86%	5	14%	0	0%
60075-111	Tax Attorney	9,502	1,558	6	2,731	6	100%	0	0%	0	0%
60945-100	Wedding Officiate	9,483	1,559	4	3,020	4	100%	0	0%	0	0%
60737-000	Recreation Center	9,472	1,560	53	1,161	38	72%	14	26%	1	2%
80195-000	Concrete Construction Forms	9,471	1,561	14	2,084	4	29%	10	71%	0	0%
61056-000	SAT Prep Courses	9,452	1,562	86	896	48	56%	30	35%	8	9%
50062-000	Battery Retail	9,438	1,563	50	1,196	19	38%	31	62%	0	0%
10099-100	Deck Repair	9,429	1,564	20	1,817	7	35%	11	55%	2	10%
00194-000	Pet Cemetery	9,428	1,565	9	2,430	5	56%	4	44%	0	0%
60802-000	Personal Shopper	9,417	1,566	54	1,151	25	46%	20	37%	9	17%
50353-000	Frozen Dessert Dealers	9,406	1,567	15	2,039	9	60%	6	40%	0	0%
50266-000	Fishing Tackle	9,404	1,568	49	1,215	12	24%	35	71%	2	4%
30016-000	Metal Art	9,379	1,569	103	795	5	5%	98	95%	0	0%
60199-100	In Home Child Care	9,374	1,570	13	2,131	10	77%	3	23%	0	0%
50076-000	Billiard Supplies	9,360	1,571	24	1,683	19	79%	5	21%	0	0%
60529-000	Mail Box Rental	9,359	1,572	71	1,000	37	52%	31	44%	3	4%
86000-000	Awards	9,347	1,573	17	1,949	12	71%	5	29%	0	0%
60952-000	Wheelchair	9,344	1,574	55	1,144	45	82%	10	18%	0	0%
50564-000	Bulbs	9,343	1,575	20	1,817	15	75%	5	25%	0	0%
50659-100	Commercial Tire Service	9,325	1,576	87	891	44	51%	43	49%	0	0%
55421-000	Itinerant Bulk Meat	9,315	1,577	24	1,683	7	29%	17	71%	0	0%
85283-000	Post Construction Cleaning	9,310	1,578	12	2,190	3	25%	8	67%	1	8%
61040-000	Cleaning Supplies Sales	9,256	1,579	14	2,084	6	43%	7	50%	1	7%
50517-000	Quilting	9,254	1,580	44	1,289	15	34%	29	66%	0	0%
60728-000	Reading Lessons	9,249	1,581	6	2,731	4	67%	1	17%	1	17%
60134-100	Beauty Consultant	9,234	1,582	45	1,271	15	33%	28	62%	2	4%
20032-000	Senior Insurance	9,212	1,583	9	2,430	5	56%	3	33%	1	11%
80816-000	Warehouse Services	9,211	1,584	19	1,851	9	47%	10	53%	0	0%
85333-000	Meal Prep	9,209	1,585	90	866	72	80%	17	19%	1	1%
30501-000	Plastic Molders	9,199	1,586	6	2,731	4	67%	2	33%	0	0%
60018-000	Magazine Advertising	9,192	1,587	45	1,271	36	80%	9	20%	0	0%
50592-000	Ski Equipment	9,169	1,588	18	1,900	7	39%	9	50%	2	11%
60379-000	Food Service Management	9,166	1,589	28	1,584	23	82%	5	18%	0	0%
50022-000	Archery Equipment	9,153	1,590	18	1,900	10	56%	7	39%	1	6%
10031-000	Concrete Sawing	9,150	1,591	1	3,805	1	100%	0	0%	0	0%
55100-000	Athletic Apparel	9,150	1,591	57	1,125	48	84%	9	16%	0	0%
80388-000	Hydraulic Equipment	9,143	1,593	7	2,604	5	71%	2	29%	0	0%
50492-000	Piano	9,140	1,594	20	1,817	14	70%	5	25%	1	5%
70571-400	Long Distance Mover	9,130	1,595	45	1,271	35	78%	10	22%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
80671-000	Solar Energy Parts	9,117	1,596	16	1,998	11	69%	4	25%	1	6%
00157-100	Gardener	9,115	1,597	11	2,279	3	27%	8	73%	0	0%
50699-000	Variety Store	9,106	1,598	136	667	22	16%	114	84%	0	0%
80432-000	Wholesale Lighting Fixtures	9,088	1,599	28	1,584	23	82%	5	18%	0	0%
83000-000	Organic Products	9,080	1,600	26	1,634	8	31%	15	58%	3	12%
20054-000	Mutual Funds	9,066	1,601	95	831	73	77%	21	22%	1	1%
60497-000	Self Laundry Service	9,055	1,602	155	614	68	44%	81	52%	6	4%
70524-000	Boat Rentals	9,050	1,603	42	1,313	22	52%	19	45%	1	2%
70720-000	Hauling Contractors	9,042	1,604	18	1,900	7	39%	11	61%	0	0%
60172-103	Strategic Planning Consultants	9,040	1,605	6	2,731	2	33%	4	67%	0	0%
50093-000	Boys Clothing	9,037	1,606	29	1,556	11	38%	18	62%	0	0%
60164-000	Exterior Building Cleaning	9,036	1,607	8	2,513	1	13%	6	75%	1	13%
60839-000	Student Exchange Programs	9,000	1,608	9	2,430	9	100%	0	0%	0	0%
65259-200	Corporate Event Planners	8,992	1,609	19	1,851	12	63%	7	37%	0	0%
85262-000	Denturist	8,992	1,609	32	1,480	22	69%	9	28%	1	3%
50606-000	Spice	8,944	1,611	50	1,196	34	68%	16	32%	0	0%
60337-000	Electrical Engineer	8,938	1,612	4	3,020	4	100%	0	0%	0	0%
60473-500	Search Engine Marketing	8,928	1,613	44	1,289	27	61%	17	39%	0	0%
60632-100	Garage Organizers	8,926	1,614	6	2,731	2	33%	3	50%	1	17%
60625-000	Record Storage	8,923	1,615	53	1,161	15	28%	38	72%	0	0%
60944-000	Wedding Chapel	8,922	1,616	13	2,131	9	69%	4	31%	0	0%
60966-000	Youth Organization Center	8,875	1,617	34	1,440	21	62%	13	38%	0	0%
50282-000	Fruits and Vegetables Retail	8,873	1,618	18	1,900	9	50%	9	50%	0	0%
85298-000	Shuttle Bus	8,866	1,619	82	927	31	38%	45	55%	6	7%
60367-300	Fire Clean Up	8,848	1,620	17	1,949	9	53%	8	47%	0	0%
80373-000	Wholesale Hardware	8,841	1,621	29	1,556	19	66%	10	34%	0	0%
80319-000	Food Broker	8,831	1,622	154	618	13	8%	2	1%	139	90%
85357-000	Auto Repair Referral	8,817	1,623	99	813	94	95%	5	5%	0	0%
44059-000	Health Care	8,739	1,624	89	873	59	66%	29	33%	1	1%
60926-000	Video Game Services	8,735	1,625	67	1,029	30	45%	31	46%	6	9%
60409-000	Private Golf Courses	8,728	1,626	17	1,949	11	65%	6	35%	0	0%
70507-000	Flight School	8,703	1,627	17	1,949	11	65%	6	35%	0	0%
60075-131	Insurance Lawyer	8,689	1,628	46	1,249	44	96%	2	4%	0	0%
80638-000	Service Station Equipment	8,682	1,629	14	2,084	5	36%	9	64%	0	0%
30764-100	Air Quality Services	8,678	1,630	6	2,731	3	50%	3	50%	0	0%
44041-000	Entertainment	8,678	1,630	120	719	46	38%	74	62%	0	0%
60000-000	Auto Air Conditioning	8,654	1,632	30	1,526	15	50%	14	47%	1	3%
50722-100	Water Conditioning Contractor	8,653	1,633	21	1,785	15	71%	5	24%	1	5%
10067-000	Stained Glass	8,651	1,634	14	2,084	1	7%	11	79%	2	14%
60067-000	Asbestos Testing	8,631	1,635	2	3,456	0	0%	2	100%	0	0%
60914-000	Uniform Supply Service	8,627	1,636	79	944	31	39%	47	59%	1	1%
60781-100	College Preparatory School	8,621	1,637	14	2,084	2	14%	10	71%	2	14%
60473-400	Business Process Management	8,608	1,638	556	244	554	100%	2	0%	0	0%
50315-000	Glass Block	8,600	1,639	4	3,020	4	100%	0	0%	0	0%
30570-000	Rubber Products	8,588	1,640	14	2,084	10	71%	4	29%	0	0%
30111-100	Powder Coating	8,573	1,641	11	2,279	9	82%	2	18%	0	0%
60623-000	Office Space Rental	8,567	1,642	29	1,556	13	45%	15	52%	1	3%
70636-000	Dump Truck	8,562	1,643	2	3,456	1	50%	1	50%	0	0%
50645-000	Disability Telecommunications Equipment	8,558	1,644	18	1,900	11	61%	7	39%	0	0%
80681-000	Sportswear Manufacturer	8,546	1,645	131	683	96	73%	33	25%	2	2%
50081-000	Boat Covers	8,542	1,646	22	1,756	11	50%	10	45%	1	5%
50676-000	Trailer Parts	8,518	1,647	45	1,271	36	80%	8	18%	1	2%
50731-000	Western Clothing	8,517	1,648	50	1,196	35	70%	11	22%	4	8%
80532-000	Oxygen Producing Equipment	8,507	1,649	6	2,731	5	83%	1	17%	0	0%
60051-000	Arbitration Services	8,487	1,650	12	2,190	8	67%	4	33%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60650-200	Mosquito Control	8,485	1,651	13	2,131	9	69%	4	31%	0	0%
61020-000	Personal Security Guard	8,485	1,651	9	2,430	4	44%	5	56%	0	0%
85269-000	Home Staging	8,477	1,653	6	2,731	6	100%	0	0%	0	0%
60846-000	Swimming Lessons	8,466	1,654	46	1,249	29	63%	17	37%	0	0%
60075-141	Civil Lawyer	8,464	1,655	4	3,020	4	100%	0	0%	0	0%
85330-000	Sports Bar	8,371	1,656	27	1,612	13	48%	13	48%	1	4%
50737-300	Vinyl Windows	8,370	1,657	23	1,729	13	57%	9	39%	1	4%
88000-000	Business Plan	8,345	1,658	17	1,949	11	65%	1	6%	5	29%
61030-000	Product Sales by Phone	8,340	1,659	49	1,215	10	20%	2	4%	37	76%
80023-000	Aluminum	8,328	1,660	6	2,731	4	67%	2	33%	0	0%
80049-000	Automated Teller Machine	8,323	1,661	12	2,190	7	58%	5	42%	0	0%
40000-000	Teeth Whitening	8,315	1,662	108	767	68	63%	40	37%	0	0%
80647-000	Shoe Findings & Supplies	8,306	1,663	0	4,416	0	0%	0	0%	0	0%
10153-300	Above Ground Pools	8,304	1,664	31	1,505	29	94%	2	6%	0	0%
60821-000	Speech Pathologist	8,300	1,665	10	2,357	9	90%	1	10%	0	0%
50314-000	Beveled Glass	8,286	1,666	12	2,190	7	58%	4	33%	1	8%
10154-100	Pool Leak Detection	8,262	1,667	15	2,039	8	53%	6	40%	1	7%
50191-100	Countertop Fabrication	8,262	1,667	12	2,190	7	58%	5	42%	0	0%
50278-010	Grocery Delivery	8,254	1,669	41	1,331	41	100%	0	0%	0	0%
10176-000	Paving, Painting, Home Improvement - Itinerant Workers	8,244	1,670	40	1,347	4	10%	28	70%	8	20%
61009-000	Surgical Center	8,243	1,671	39	1,359	23	59%	16	41%	0	0%
20044-000	Insured Property Replacement Service	8,242	1,672	163	582	163	100%	0	0%	0	0%
20013-100	Auto Financing	8,230	1,673	175	547	170	97%	5	3%	0	0%
70650-000	Bottled Water	8,179	1,674	30	1,526	20	67%	9	30%	1	3%
10100-100	Patio Covers	8,167	1,675	14	2,084	10	71%	3	21%	1	7%
60238-000	Computer Cable Installation	8,145	1,676	17	1,949	11	65%	5	29%	1	6%
60886-000	Tool Rental	8,123	1,677	17	1,949	10	59%	4	24%	3	18%
60970-100	Surgeons	8,116	1,678	25	1,655	16	64%	9	36%	0	0%
80419-000	Lab Equipment	8,109	1,679	11	2,279	6	55%	5	45%	0	0%
00174-000	Oilfield Equipment and Sales	8,076	1,680	5	2,862	2	40%	2	40%	1	20%
50281-000	Frozen Food Companies	8,069	1,681	35	1,427	11	31%	24	69%	0	0%
30539-000	Printing Supplies	8,056	1,682	16	1,998	12	75%	4	25%	0	0%
50183-100	Online Consignment	8,054	1,683	68	1,018	51	75%	10	15%	7	10%
60554-000	Merchandising Services	8,042	1,684	42	1,313	27	64%	14	33%	1	2%
60370-000	Fishing Charters	8,039	1,685	17	1,949	13	76%	4	24%	0	0%
60899-000	Trailer Leasing	8,037	1,686	22	1,756	10	45%	12	55%	0	0%
60375-000	Floor Cleaning	8,034	1,687	6	2,731	2	33%	4	67%	0	0%
30147-000	Decals	8,025	1,688	25	1,655	13	52%	10	40%	2	8%
60297-000	Detective Agency	8,023	1,689	10	2,357	6	60%	4	40%	0	0%
60688-000	Piano Tuners	7,994	1,690	9	2,430	5	56%	3	33%	1	11%
80531-000	Orthopedic Appliances	7,992	1,691	40	1,347	36	90%	4	10%	0	0%
50533-000	Razors	7,982	1,692	27	1,612	25	93%	2	7%	0	0%
85303-100	Grout Repair	7,980	1,693	21	1,785	12	57%	7	33%	2	10%
75300-000	Behavioral Education	7,971	1,694	11	2,279	8	73%	3	27%	0	0%
81000-700	Hemp Products	7,968	1,695	32	1,480	18	56%	9	28%	5	16%
60328-300	Virtual Assistant Employment	7,946	1,696	13	2,131	12	92%	1	8%	0	0%
60605-000	Naturopath	7,932	1,697	12	2,190	9	75%	3	25%	0	0%
70577-000	Piano Movers	7,914	1,698	12	2,190	9	75%	3	25%	0	0%
30775-000	U.S. Government	7,847	1,699	20	1,817	10	50%	9	45%	1	5%
80620-000	Book Orders	7,823	1,700	47	1,237	12	26%	34	72%	1	2%
10059-100	Garage Floor	7,817	1,701	11	2,279	5	45%	6	55%	0	0%
50501-000	Pipes and Smokers Articles	7,813	1,702	96	829	32	33%	63	66%	1	1%
50300-000	Garments - Printing & Lettering	7,812	1,703	24	1,683	16	67%	7	29%	1	4%
30478-000	Petroleum	7,804	1,704	20	1,817	9	45%	11	55%	0	0%
80674-000	Hot Tub Rental	7,799	1,705	23	1,729	20	87%	3	13%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
80474-000	Metal Finishing	7,775	1,706	12	2,190	5	42%	7	58%	0	0%
60218-101	Sleep Apnea	7,757	1,707	34	1,440	24	71%	9	26%	1	3%
60898-000	Trailer Hitches	7,745	1,708	13	2,131	7	54%	6	46%	0	0%
80362-000	Wholesale Grocers	7,744	1,709	79	944	76	96%	2	3%	1	1%
85359-100	Social Media Consultant	7,741	1,710	25	1,655	15	60%	8	32%	2	8%
60259-000	Convention Facilities	7,731	1,711	37	1,396	23	62%	13	35%	1	3%
50481-100	Bounce House	7,729	1,712	26	1,634	11	42%	14	54%	1	4%
80286-000	Industrial Fasteners	7,727	1,713	2	3,456	2	100%	0	0%	0	0%
50441-100	Motorcycle Customization	7,714	1,714	28	1,584	8	29%	19	68%	1	4%
60062-000	Art Schools	7,693	1,715	12	2,190	4	33%	6	50%	2	17%
60847-000	Private Pool	7,684	1,716	30	1,526	13	43%	16	53%	1	3%
20023-200	Fire Emergency	7,681	1,717	10	2,357	10	100%	0	0%	0	0%
90010-000	Pyramid Companies	7,678	1,718	24	1,683	2	8%	5	21%	17	71%
60903-000	Truck Transmission	7,675	1,719	5	2,862	3	60%	2	40%	0	0%
30222-000	Air Filters	7,664	1,720	18	1,900	10	56%	8	44%	0	0%
20072-100	Title Companies	7,661	1,721	51	1,186	37	73%	10	20%	4	8%
00146-000	Horse Dealers	7,656	1,722	11	2,279	4	36%	7	64%	0	0%
30740-000	Water Coolers	7,633	1,723	47	1,237	16	34%	31	66%	0	0%
61029-000	Home Party Planning	7,623	1,724	31	1,505	29	94%	2	6%	0	0%
60356-000	Exporter	7,621	1,725	10	2,357	2	20%	7	70%	1	10%
60016-000	Newspaper Advertising	7,613	1,726	45	1,271	35	78%	9	20%	1	2%
50682-000	Tropical Fish	7,609	1,727	55	1,144	20	36%	35	64%	0	0%
80588-000	Pump Sales	7,581	1,728	8	2,513	4	50%	4	50%	0	0%
60077-000	Attorney Advertising	7,576	1,729	12	2,190	7	58%	3	25%	2	17%
65840-100	Housing Consultants	7,574	1,730	36	1,407	12	33%	22	61%	2	6%
30369-000	Machinery Repair	7,564	1,731	12	2,190	6	50%	6	50%	0	0%
85304-000	Tile Sales	7,563	1,732	29	1,556	14	48%	14	48%	1	3%
80458-000	Cultured Marble	7,545	1,733	8	2,513	3	38%	5	63%	0	0%
30220-000	Fiber Optics	7,544	1,734	20	1,817	19	95%	1	5%	0	0%
30535-000	Printing Broker	7,535	1,735	6	2,731	5	83%	1	17%	0	0%
81600-000	E-Books	7,526	1,736	160	598	105	66%	9	6%	46	29%
70648-000	Water Supply System	7,523	1,737	42	1,313	24	57%	17	40%	1	2%
30508-000	Plating	7,522	1,738	17	1,949	9	53%	7	41%	1	6%
50206-100	Gasoline	7,522	1,738	94	840	44	47%	48	51%	2	2%
80273-000	Electronic Instruments	7,518	1,740	36	1,407	10	28%	20	56%	6	17%
85284-000	Psychotherapist	7,508	1,741	9	2,430	7	78%	2	22%	0	0%
50790-000	Rescue Equipment	7,497	1,742	24	1,683	11	46%	9	38%	4	17%
70596-000	Satellite Communication	7,488	1,743	27	1,612	17	63%	9	33%	1	4%
00145-000	Horse Breeding	7,484	1,744	7	2,604	3	43%	4	57%	0	0%
50040-100	Co-Op Car Dealers	7,483	1,745	22	1,756	14	64%	8	36%	0	0%
85319-000	Chain Link Fence Contractors	7,477	1,746	20	1,817	8	40%	12	60%	0	0%
80548-100	Pharmaceutical Research	7,471	1,747	9	2,430	6	67%	3	33%	0	0%
30004-000	Aerospace Industry	7,455	1,748	11	2,279	4	36%	6	55%	1	9%
60593-000	MRI	7,446	1,749	44	1,289	33	75%	11	25%	0	0%
30772-000	County Government	7,445	1,750	24	1,683	13	54%	11	46%	0	0%
60778-000	School Information	7,444	1,751	16	1,998	9	56%	7	44%	0	0%
60351-000	Eviction	7,443	1,752	16	1,998	6	38%	8	50%	2	13%
60673-000	Gastroenterology	7,443	1,752	46	1,249	32	70%	14	30%	0	0%
44035-000	Electrical	7,436	1,754	30	1,526	18	60%	12	40%	0	0%
50334-000	Hats	7,431	1,755	48	1,228	17	35%	30	63%	1	2%
60830-000	Stables	7,429	1,756	11	2,279	8	73%	3	27%	0	0%
85368-000	Corporate Lodging	7,425	1,757	20	1,817	13	65%	5	25%	2	10%
60075-134	DUI Lawyer	7,419	1,758	5	2,862	5	100%	0	0%	0	0%
60017-000	Outdoor Advertising	7,393	1,759	16	1,998	1	6%	15	94%	0	0%
60951-000	Wheel Alignment	7,369	1,760	17	1,949	7	41%	8	47%	2	12%



**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60928-100	Video Editing	7,366	1,761	13	2,131	9	69%	4	31%	0	0%
50202-000	Delicatessen	7,364	1,762	33	1,460	15	45%	18	55%	0	0%
80763-000	Wholesale Vacuum Cleaners	7,363	1,763	166	573	162	98%	4	2%	0	0%
60888-000	Tourist Attractions	7,359	1,764	59	1,103	29	49%	30	51%	0	0%
30614-100	Neon Signs	7,357	1,765	38	1,375	12	32%	26	68%	0	0%
90021-100	Charity - Arts & Culture	7,352	1,766	13	2,131	10	77%	3	23%	0	0%
30181-000	Electric Motor Parts	7,332	1,767	14	2,084	6	43%	8	57%	0	0%
60831-000	Arena	7,315	1,768	46	1,249	29	63%	17	37%	0	0%
30702-000	Die Maker	7,312	1,769	4	3,020	2	50%	2	50%	0	0%
10072-000	Greenhouse	7,290	1,770	6	2,731	4	67%	2	33%	0	0%
30068-000	Meat	7,269	1,771	29	1,556	11	38%	12	41%	6	21%
60518-000	Linen Supply Service	7,266	1,772	19	1,851	13	68%	6	32%	0	0%
50488-200	Specialty Pharmacy	7,265	1,773	28	1,584	22	79%	6	21%	0	0%
60640-100	Airport Parking Reservations	7,254	1,774	83	921	19	23%	64	77%	0	0%
60938-000	Water Analysis	7,239	1,775	13	2,131	9	69%	3	23%	1	8%
85292-000	Mobility Scooter	7,231	1,776	41	1,331	33	80%	8	20%	0	0%
60709-000	Psychologist Referral Service	7,230	1,777	43	1,302	41	95%	2	5%	0	0%
20037-000	Liability Insurance	7,222	1,778	13	2,131	7	54%	6	46%	0	0%
50134-000	Used Carpet	7,208	1,779	25	1,655	17	68%	8	32%	0	0%
60521-000	Lobbyist	7,204	1,780	12	2,190	3	25%	7	58%	2	17%
70571-100	Office Movers	7,195	1,781	39	1,359	38	97%	1	3%	0	0%
80786-000	Welding Supplies	7,182	1,782	19	1,851	14	74%	5	26%	0	0%
20023-000	Fire Insurance	7,177	1,783	11	2,279	7	64%	4	36%	0	0%
70574-000	Crating Service	7,177	1,783	12	2,190	4	33%	7	58%	1	8%
66000-000	Appraisal Management	7,175	1,785	16	1,998	7	44%	8	50%	1	6%
80131-000	Wholesale Candles	7,175	1,785	20	1,817	19	95%	1	5%	0	0%
60566-000	Manufactured Home Rental	7,172	1,787	30	1,526	15	50%	12	40%	3	10%
30532-000	Business Form Printer	7,169	1,788	17	1,949	11	65%	6	35%	0	0%
30518-000	Posters	7,165	1,789	15	2,039	14	93%	1	7%	0	0%
50586-000	Siding Material	7,159	1,790	6	2,731	2	33%	4	67%	0	0%
00153-200	Pet Kennels	7,148	1,791	21	1,785	12	57%	7	33%	2	10%
80183-000	Coffee Brewing	7,113	1,792	158	606	25	16%	31	20%	102	65%
50319-000	Gourmet Shop	7,112	1,793	15	2,039	11	73%	4	27%	0	0%
60134-200	Esthetician	7,105	1,794	24	1,683	11	46%	9	38%	4	17%
85345-000	Developmental Disability Services	7,099	1,795	4	3,020	4	100%	0	0%	0	0%
50036-000	Car Bumpers	7,098	1,796	29	1,556	20	69%	7	24%	2	7%
60075-143	Workers Compensation Lawyers	7,083	1,797	2	3,456	2	100%	0	0%	0	0%
50566-000	Septic Tank Treatment	7,078	1,798	47	1,237	44	94%	1	2%	2	4%
50183-300	Furniture Consignment	7,073	1,799	60	1,091	22	37%	34	57%	4	7%
85280-000	Pet Containment System	7,058	1,800	8	2,513	6	75%	2	25%	0	0%
60035-000	Alternator Repair	7,049	1,801	39	1,359	23	59%	16	41%	0	0%
81000-400	Marijuana Products	7,029	1,802	52	1,169	26	50%	26	50%	0	0%
60702-000	Porcelain Enamel Repair	7,027	1,803	12	2,190	6	50%	6	50%	0	0%
80547-000	Wholesale Pet Supplies	7,024	1,804	29	1,556	20	69%	9	31%	0	0%
50670-000	Topsoil	7,021	1,805	10	2,357	8	80%	2	20%	0	0%
60919-000	Van Conversions	7,016	1,806	27	1,612	22	81%	5	19%	0	0%
00222-100	Emergency Vet	7,003	1,807	23	1,729	17	74%	6	26%	0	0%
60182-100	Employment Counselor	6,999	1,808	4	3,020	3	75%	1	25%	0	0%
80426-000	Laundry Equipment	6,997	1,809	182	527	169	93%	11	6%	2	1%
60289-101	Periodontist	6,992	1,810	20	1,817	15	75%	5	25%	0	0%
85349-000	Deck Waterproofing	6,992	1,810	26	1,634	22	85%	4	15%	0	0%
60123-000	Bar Coding	6,981	1,812	12	2,190	9	75%	3	25%	0	0%
77100-000	Photo Booth Rental	6,976	1,813	62	1,077	6	10%	52	84%	4	6%
30583-000	Sawmill	6,972	1,814	4	3,020	0	0%	4	100%	0	0%
50279-100	Water Gardens	6,971	1,815	17	1,949	13	76%	4	24%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
50389-000	Leather Clothing	6,967	1,816	46	1,249	24	52%	21	46%	1	2%
60039-000	Antique Restoration	6,964	1,817	28	1,584	8	29%	17	61%	3	11%
70552-000	Freight Traffic Service	6,948	1,818	19	1,851	11	58%	8	42%	0	0%
71300-000	Asset Evaluation	6,942	1,819	4	3,020	1	25%	3	75%	0	0%
30742-000	Waterproofing Materials	6,935	1,820	4	3,020	4	100%	0	0%	0	0%
30536-100	Printer and Printer Supplies Manufacturer	6,925	1,821	52	1,169	39	75%	13	25%	0	0%
85084-000	Wholesale Beverages	6,925	1,821	11	2,279	9	82%	2	18%	0	0%
60783-100	Vocational School	6,897	1,823	18	1,900	10	56%	8	44%	0	0%
60483-000	Labeling	6,895	1,824	16	1,998	7	44%	9	56%	0	0%
60669-100	Infertility	6,891	1,825	21	1,785	15	71%	5	24%	1	5%
70540-000	Custom Broker	6,889	1,826	4	3,020	3	75%	1	25%	0	0%
80510-000	Office Furniture Installation	6,887	1,827	0	4,416	0	0%	0	0%	0	0%
50276-000	Preserved Flowers	6,882	1,828	14	2,084	8	57%	5	36%	1	7%
60383-000	Fraternal Organizations	6,877	1,829	11	2,279	5	45%	4	36%	2	18%
60189-000	Caskets	6,872	1,830	31	1,505	20	65%	8	26%	3	10%
50156-000	Clock Dealers	6,869	1,831	51	1,186	28	55%	21	41%	2	4%
00147-000	Horse Training	6,851	1,832	16	1,998	6	38%	10	63%	0	0%
80158-000	Industrial Cleaning Chemicals	6,839	1,833	32	1,480	21	66%	11	34%	0	0%
50069-200	Adjustable Beds	6,836	1,834	51	1,186	49	96%	1	2%	1	2%
80310-000	Wholesale Seafood	6,835	1,835	5	2,862	4	80%	1	20%	0	0%
66000-100	Jewelry Appraisal	6,830	1,836	21	1,785	4	19%	17	81%	0	0%
80478-000	Metal Specialties	6,829	1,837	5	2,862	3	60%	2	40%	0	0%
65243-100	Cyber Security	6,827	1,838	29	1,556	26	90%	3	10%	0	0%
30477-000	Wholesale Pet Foods	6,818	1,839	34	1,440	21	62%	13	38%	0	0%
50406-000	Magazine Dealers	6,799	1,840	102	800	58	57%	38	37%	6	6%
50702-000	Vending Machine Supplies	6,799	1,840	8	2,513	2	25%	6	75%	0	0%
20027-200	Medicare Supplement	6,797	1,842	4	3,020	4	100%	0	0%	0	0%
00195-000	Pet Exercise	6,795	1,843	12	2,190	10	83%	2	17%	0	0%
30371-000	Custom Machinery	6,795	1,843	10	2,357	4	40%	6	60%	0	0%
50509-000	Police Equipment	6,782	1,845	24	1,683	17	71%	6	25%	1	4%
30707-000	Tower	6,777	1,846	30	1,526	15	50%	15	50%	0	0%
60056-000	Architectural Specs	6,777	1,846	7	2,604	5	71%	2	29%	0	0%
50286-000	Fur	6,769	1,848	14	2,084	9	64%	5	36%	0	0%
80098-000	Wholesale Bottles	6,738	1,849	20	1,817	16	80%	4	20%	0	0%
80765-000	Vacuum Equipment	6,731	1,850	26	1,634	20	77%	6	23%	0	0%
80733-000	Tire Manufacturers	6,726	1,851	165	576	162	98%	1	1%	2	1%
50414-000	Marine Electronics	6,724	1,852	70	1,007	23	33%	3	4%	44	63%
80794-000	Electrical Wiring	6,723	1,853	4	3,020	3	75%	1	25%	0	0%
80284-000	Farm Equipment Parts	6,720	1,854	12	2,190	8	67%	2	17%	2	17%
60608-000	News Services	6,716	1,855	114	740	101	89%	13	11%	0	0%
60286-000	Dental Hygienist	6,714	1,856	40	1,347	25	63%	15	38%	0	0%
60857-100	Tax Software	6,706	1,857	52	1,169	30	58%	19	37%	3	6%
30604-100	Sheet Metal Contractor	6,705	1,858	1	3,805	1	100%	0	0%	0	0%
60474-000	Inventor	6,698	1,859	13	2,131	8	62%	5	38%	0	0%
10033-000	Concrete Pumping	6,680	1,860	3	3,213	3	100%	0	0%	0	0%
10066-001	Residential Window Tinting	6,675	1,861	5	2,862	2	40%	3	60%	0	0%
60868-000	TV Program Distributors	6,675	1,861	582	234	570	98%	11	2%	1	0%
50041-000	Auto Electric Equipment	6,665	1,863	9	2,430	5	56%	3	33%	1	11%
44034-000	Education	6,657	1,864	43	1,302	29	67%	14	33%	0	0%
50003-100	Drone Sales	6,645	1,865	168	568	152	90%	16	10%	0	0%
00204-000	Ranches	6,638	1,866	7	2,604	3	43%	4	57%	0	0%
65749-100	Medical Transcription	6,638	1,866	2	3,456	2	100%	0	0%	0	0%
10058-600	Floor Refinishing	6,632	1,868	12	2,190	8	67%	4	33%	0	0%
30575-000	Safe	6,626	1,869	13	2,131	10	77%	3	23%	0	0%
55027-000	Custom Framing	6,608	1,870	10	2,357	9	90%	1	10%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
50231-000	Dressmaker	6,603	1,871	28	1,584	12	43%	14	50%	2	7%
60666-000	Osteopath	6,601	1,872	9	2,430	4	44%	5	56%	0	0%
60532-100	Leadership Development	6,578	1,873	6	2,731	3	50%	3	50%	0	0%
80747-000	Truck Trailer	6,577	1,874	19	1,851	12	63%	7	37%	0	0%
65548-200	Phlebotomy Training	6,539	1,875	10	2,357	2	20%	5	50%	3	30%
20026-000	Funeral Insurance	6,536	1,876	4	3,020	3	75%	1	25%	0	0%
60995-000	Car Rust Proofing	6,530	1,877	32	1,480	21	66%	11	34%	0	0%
85362-000	Heavy Duty Equipment Repair	6,530	1,877	7	2,604	4	57%	3	43%	0	0%
10008-000	Boiler Repair	6,523	1,879	7	2,604	2	29%	5	71%	0	0%
50706-000	Video Equipment Rentals	6,519	1,880	10	2,357	2	20%	8	80%	0	0%
60172-109	Security Consultant	6,507	1,881	19	1,851	15	79%	4	21%	0	0%
60092-000	Audio Visual Equipment Repair	6,499	1,882	26	1,634	13	50%	13	50%	0	0%
55570-000	Exercise Equipment	6,498	1,883	121	713	50	41%	64	53%	7	6%
80503-000	Newspaper Distributors	6,471	1,884	171	560	167	98%	4	2%	0	0%
60129-000	Baseball Club	6,462	1,885	18	1,900	14	78%	4	22%	0	0%
50613-000	Stamp Collecting	6,448	1,886	21	1,785	12	57%	9	43%	0	0%
60873-000	Tent Rentals	6,438	1,887	17	1,949	12	71%	5	29%	0	0%
50580-000	Custom Shoes	6,437	1,888	51	1,186	33	65%	17	33%	1	2%
50549-000	Roofing Equipment	6,435	1,889	12	2,190	3	25%	8	67%	1	8%
10024-000	Caulking Contractors	6,411	1,890	1	3,805	1	100%	0	0%	0	0%
90021-950	Charity - Other Charitable Organizations	6,402	1,891	18	1,900	13	72%	5	28%	0	0%
60175-000	Camper Rental	6,394	1,892	29	1,556	23	79%	5	17%	1	3%
50326-300	Firearm Manufacturer	6,393	1,893	78	953	51	65%	27	35%	0	0%
85288-200	Metal Recycling	6,388	1,894	11	2,279	6	55%	5	45%	0	0%
20055-000	Oil Leases	6,386	1,895	10	2,357	2	20%	7	70%	1	10%
60075-107	Traffic Law Attorney	6,381	1,896	16	1,998	13	81%	3	19%	0	0%
60965-100	Yoga Supplies	6,380	1,897	19	1,851	9	47%	10	53%	0	0%
50411-100	Subscription Boxes	6,376	1,898	206	492	199	97%	7	3%	0	0%
50165-000	Coffee Break Services and Supplies	6,365	1,899	7	2,604	3	43%	4	57%	0	0%
80326-000	Wholesale Fruits and Vegetables	6,362	1,900	9	2,430	7	78%	2	22%	0	0%
50689-100	Medical Uniforms	6,357	1,901	59	1,103	51	86%	7	12%	1	2%
60064-000	Artist Agent	6,344	1,902	13	2,131	9	69%	4	31%	0	0%
50038-000	Custom Car Dealers	6,334	1,903	24	1,683	14	58%	10	42%	0	0%
73500-000	Body Waxing	6,329	1,904	31	1,505	18	58%	13	42%	0	0%
80390-000	Hydroponics Equipment	6,328	1,905	11	2,279	7	64%	4	36%	0	0%
25055-000	Judgment Recovery	6,298	1,906	6	2,731	2	33%	3	50%	1	17%
50221-500	Commercial Doors	6,291	1,907	7	2,604	2	29%	5	71%	0	0%
50569-000	Sewing Machine Repair	6,285	1,908	15	2,039	6	40%	8	53%	1	7%
60791-000	Self Defense	6,285	1,908	24	1,683	17	71%	7	29%	0	0%
30410-000	Monogram	6,281	1,910	32	1,480	3	9%	23	72%	6	19%
72101-000	Alcoholic Beverage Service	6,280	1,911	18	1,900	10	56%	7	39%	1	6%
61018-000	Group Home	6,267	1,912	0	4,416	0	0%	0	0%	0	0%
65027-100	Mold Testing	6,267	1,912	4	3,020	1	25%	3	75%	0	0%
30237-000	Food Processing Equipment	6,222	1,914	14	2,084	9	64%	5	36%	0	0%
60059-000	Armored Car Services	6,221	1,915	3	3,213	0	0%	3	100%	0	0%
30202-000	Gas Engine	6,198	1,916	16	1,998	10	63%	4	25%	2	13%
50221-200	Door Manufacturers	6,182	1,917	68	1,018	63	93%	5	7%	0	0%
10163-000	Utility Locating	6,168	1,918	5	2,862	4	80%	1	20%	0	0%
70605-100	Commercial Snow Removal Service	6,157	1,919	9	2,430	3	33%	6	67%	0	0%
50277-000	Diet Plans	6,149	1,920	58	1,111	52	90%	6	10%	0	0%
80320-100	Organic Food	6,148	1,921	12	2,190	4	33%	7	58%	1	8%
85308-000	Videographers	6,148	1,921	42	1,313	15	36%	27	64%	0	0%
60470-200	Architectural Designer	6,145	1,923	15	2,039	8	53%	7	47%	0	0%
50589-000	Skateboards	6,139	1,924	56	1,138	25	45%	31	55%	0	0%
60818-000	Social Worker	6,137	1,925	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
20050-100	Real Estate Loan Modification	6,135	1,926	9	2,430	4	44%	5	56%	0	0%
60430-200	Boxing Gym	6,125	1,927	73	988	37	51%	32	44%	4	5%
60986-000	Training Videos	6,111	1,928	19	1,851	11	58%	5	26%	3	16%
30060-000	Brewers	6,102	1,929	15	2,039	14	93%	1	7%	0	0%
70630-000	Transporting Trailers	6,098	1,930	20	1,817	10	50%	10	50%	0	0%
60819-000	Solar Energy Development	6,094	1,931	27	1,612	24	89%	2	7%	1	4%
60921-000	Ventilation System Cleaning	6,079	1,932	8	2,513	6	75%	2	25%	0	0%
60670-000	Allergist	6,069	1,933	33	1,460	21	64%	12	36%	0	0%
30242-000	Foundry	6,057	1,934	5	2,862	2	40%	3	60%	0	0%
80819-000	Gas Distributors	6,039	1,935	33	1,460	25	76%	6	18%	2	6%
61007-000	AIDS Research	6,027	1,936	2	3,456	1	50%	1	50%	0	0%
60127-000	Trade Exchange	6,023	1,937	10	2,357	7	70%	3	30%	0	0%
60326-200	Staffing Agencies	6,022	1,938	14	2,084	8	57%	6	43%	0	0%
10025-100	Acoustical Ceiling Contractors	6,015	1,939	2	3,456	0	0%	2	100%	0	0%
60668-000	Ear Nose and Throat Doctor	6,013	1,940	49	1,215	38	78%	11	22%	0	0%
20035-000	Renters Insurance	6,010	1,941	19	1,851	14	74%	5	26%	0	0%
50554-000	Saddle	6,004	1,942	23	1,729	15	65%	8	35%	0	0%
30586-000	School Furniture	5,991	1,943	7	2,604	3	43%	4	57%	0	0%
80008-000	Adhesive	5,976	1,944	16	1,998	8	50%	7	44%	1	6%
10167-000	Water Heater Repair	5,975	1,945	12	2,190	10	83%	2	17%	0	0%
60066-000	Fine Artist	5,967	1,946	5	2,862	3	60%	2	40%	0	0%
60095-200	Car Decals	5,967	1,946	9	2,430	4	44%	5	56%	0	0%
50163-000	Cocktail Bar	5,964	1,948	18	1,900	7	39%	11	61%	0	0%
80040-000	Auto Manufacturer Equipment	5,961	1,949	30	1,526	23	77%	7	23%	0	0%
70543-000	Dock	5,959	1,950	19	1,851	15	79%	4	21%	0	0%
50432-000	Manufactured Home Parts	5,939	1,951	19	1,851	4	21%	15	79%	0	0%
10111-000	Piping Contractors	5,932	1,952	6	2,731	6	100%	0	0%	0	0%
30349-000	Emergency Lighting Equipment	5,916	1,953	33	1,460	16	48%	17	52%	0	0%
60017-100	Mobile Advertising	5,912	1,954	302	378	296	98%	6	2%	0	0%
60193-000	Chair Rental	5,909	1,955	9	2,430	5	56%	4	44%	0	0%
80536-000	Wholesale Paint	5,877	1,956	32	1,480	18	56%	14	44%	0	0%
10099-500	Patio Contractor	5,863	1,957	34	1,440	16	47%	16	47%	2	6%
60761-000	Shooting Range	5,861	1,958	25	1,655	18	72%	7	28%	0	0%
10170-000	Water Works Contractors	5,858	1,959	12	2,190	5	42%	7	58%	0	0%
60613-000	Nursing	5,849	1,960	5	2,862	5	100%	0	0%	0	0%
60860-000	Teacher Agency	5,834	1,961	5	2,862	4	80%	1	20%	0	0%
60338-000	Mechanical Engineer	5,829	1,962	7	2,604	2	29%	5	71%	0	0%
61093-000	Exterior Designer	5,820	1,963	11	2,279	3	27%	8	73%	0	0%
70538-000	Containerized Freight Service	5,809	1,964	22	1,756	15	68%	7	32%	0	0%
80601-000	Refrigeration Equipment	5,804	1,965	10	2,357	5	50%	4	40%	1	10%
10066-100	Commercial Window Tinting	5,803	1,966	12	2,190	2	17%	10	83%	0	0%
85264-100	Vinyl Fence	5,803	1,966	13	2,131	8	62%	5	38%	0	0%
60667-000	Cardiologist	5,802	1,968	30	1,526	24	80%	6	20%	0	0%
10059-000	Industrial Floors	5,785	1,969	5	2,862	1	20%	4	80%	0	0%
20084-000	Viatical Settlement	5,772	1,970	10	2,357	3	30%	6	60%	1	10%
85273-100	Caregiver Resources	5,772	1,970	6	2,731	4	67%	2	33%	0	0%
80511-000	Office Furniture Rental	5,756	1,972	9	2,430	7	78%	2	22%	0	0%
60306-100	Voice Over Training	5,755	1,973	4	3,020	1	25%	2	50%	1	25%
50730-010	Wedding Services	5,751	1,974	58	1,111	26	45%	32	55%	0	0%
50249-000	Household Fans	5,735	1,975	57	1,125	53	93%	3	5%	1	2%
50120-200	Cabinet Doors	5,725	1,976	32	1,480	20	63%	12	38%	0	0%
60751-000	Home Sales	5,716	1,977	14	2,084	6	43%	8	57%	0	0%
44022-000	Counseling	5,715	1,978	19	1,851	17	89%	2	11%	0	0%
20036-000	Disability Insurance	5,696	1,979	4	3,020	4	100%	0	0%	0	0%
60270-000	Cremation Urns	5,678	1,980	5	2,862	4	80%	1	20%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
50010-100	Guitar	5,673	1,981	24	1,683	9	38%	12	50%	3	13%
60531-100	International Mailing Services	5,651	1,982	30	1,526	11	37%	16	53%	3	10%
80536-100	Automotive Paint	5,650	1,983	21	1,785	9	43%	12	57%	0	0%
50461-000	Nuts	5,645	1,984	16	1,998	11	69%	5	31%	0	0%
80041-110	Custom Wheels	5,643	1,985	25	1,655	13	52%	12	48%	0	0%
30714-000	Industrial Trucks	5,641	1,986	28	1,584	14	50%	14	50%	0	0%
30379-000	Mats	5,637	1,987	46	1,249	16	35%	30	65%	0	0%
00169-000	Mining	5,630	1,988	7	2,604	3	43%	3	43%	1	14%
50563-000	Second Hand Stores	5,622	1,989	42	1,313	23	55%	17	40%	2	5%
60075-102	Consumer Fraud Lawyers	5,619	1,990	3	3,213	3	100%	0	0%	0	0%
60377-000	Food and Beverage Consultants	5,617	1,991	4	3,020	2	50%	1	25%	1	25%
80546-000	Wholesale Perfume	5,612	1,992	39	1,359	24	62%	15	38%	0	0%
50123-000	Calendars	5,599	1,993	41	1,331	38	93%	3	7%	0	0%
20007-000	Commodity Broker	5,598	1,994	2	3,456	1	50%	1	50%	0	0%
60091-000	Audio Visual Equipment Rental	5,597	1,995	3	3,213	2	67%	1	33%	0	0%
60669-101	Surrogacy	5,592	1,996	13	2,131	8	62%	5	38%	0	0%
50696-000	Vacuum Cleaners Parts	5,588	1,997	15	2,039	11	73%	4	27%	0	0%
60088-100	Auction Supplies	5,586	1,998	4	3,020	4	100%	0	0%	0	0%
10144-000	Structural Steel Detailing	5,582	1,999	4	3,020	1	25%	3	75%	0	0%
70548-000	Fax Service	5,578	2,000	241	445	237	98%	4	2%	0	0%
00155-100	Erosion Control	5,563	2,001	2	3,456	1	50%	1	50%	0	0%
60971-106	Medical Case Management	5,560	2,002	14	2,084	12	86%	2	14%	0	0%
80095-000	Wholesale Books	5,554	2,003	18	1,900	17	94%	1	6%	0	0%
60069-000	Assembly Services	5,550	2,004	5	2,862	4	80%	1	20%	0	0%
80517-000	Oil Burners	5,544	2,005	12	2,190	7	58%	5	42%	0	0%
60456-000	Identification Card Service	5,540	2,006	36	1,407	14	39%	22	61%	0	0%
65569-000	Advance Fee Modeling Agencies	5,539	2,007	3	3,213	1	33%	2	67%	0	0%
30054-000	Corrugated Boxes	5,532	2,008	0	4,416	0	0%	0	0%	0	0%
50595-000	Snowmobile	5,530	2,009	31	1,505	24	77%	7	23%	0	0%
60106-000	Auto Smog Inspection	5,524	2,010	40	1,347	24	60%	16	40%	0	0%
60028-000	Air Conditioning Cleaning	5,521	2,011	13	2,131	11	85%	2	15%	0	0%
50056-000	Barbecue	5,520	2,012	36	1,407	32	89%	4	11%	0	0%
60775-100	Lice Removal Services	5,517	2,013	11	2,279	10	91%	1	9%	0	0%
61000-000	Yacht Charter Broker	5,516	2,014	12	2,190	7	58%	5	42%	0	0%
30485-000	Pipe	5,514	2,015	7	2,604	5	71%	2	29%	0	0%
80518-200	Oil Tank Removal	5,510	2,016	3	3,213	2	67%	1	33%	0	0%
60669-200	Ultrasound	5,469	2,017	19	1,851	14	74%	4	21%	1	5%
60138-000	Bike Rental	5,465	2,018	40	1,347	29	73%	11	28%	0	0%
50650-000	TV Parts	5,463	2,019	15	2,039	9	60%	4	27%	2	13%
60882-100	Tire Repair	5,460	2,020	77	960	35	45%	40	52%	2	3%
60126-000	Bartending Services	5,455	2,021	8	2,513	2	25%	6	75%	0	0%
30469-100	Paving Stones	5,454	2,022	14	2,084	4	29%	7	50%	3	21%
60963-000	Dental X-Rays	5,450	2,023	30	1,526	22	73%	6	20%	2	7%
50221-101	Door Installation	5,449	2,024	16	1,998	5	31%	10	63%	1	6%
60887-000	Tourist Information	5,449	2,024	11	2,279	5	45%	6	55%	0	0%
44010-000	Auto	5,443	2,026	104	789	55	53%	47	45%	2	2%
30224-000	Fireworks	5,441	2,027	12	2,190	7	58%	5	42%	0	0%
80325-000	Fruit Shippers	5,439	2,028	13	2,131	7	54%	6	46%	0	0%
85318-200	Interior Finishing	5,438	2,029	3	3,213	1	33%	2	67%	0	0%
50279-000	Garden Fountains	5,435	2,030	8	2,513	5	63%	3	38%	0	0%
10021-000	Carpet and Rug Repair	5,433	2,031	14	2,084	4	29%	10	71%	0	0%
50479-101	Party Facilities	5,421	2,032	50	1,196	22	44%	27	54%	1	2%
50429-000	Minerals	5,415	2,033	1	3,805	1	100%	0	0%	0	0%
60295-000	Industrial Design	5,406	2,034	10	2,357	6	60%	4	40%	0	0%
70568-000	Messenger Service	5,404	2,035	3	3,213	3	100%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
73600-000	Hail Repair	5,402	2,036	9	2,430	5	56%	4	44%	0	0%
50718-000	Watch Bands	5,372	2,037	52	1,169	42	81%	10	19%	0	0%
65027-300	Mold Remediation	5,372	2,037	12	2,190	4	33%	8	67%	0	0%
90021-550	Charity - Environment	5,370	2,039	13	2,131	9	69%	4	31%	0	0%
50557-000	Saw	5,365	2,040	30	1,526	7	23%	23	77%	0	0%
90021-500	Charity - Elderly	5,358	2,041	5	2,862	4	80%	1	20%	0	0%
50326-200	Air Gun	5,353	2,042	18	1,900	8	44%	10	56%	0	0%
50737-100	Window Wells	5,344	2,043	9	2,430	9	100%	0	0%	0	0%
80201-101	Forklift Repair	5,344	2,043	3	3,213	2	67%	1	33%	0	0%
10126-400	Tile Roofing Contractors	5,343	2,045	13	2,131	5	38%	7	54%	1	8%
80730-000	Ceramic Tile Manufacturers	5,341	2,046	4	3,020	1	25%	3	75%	0	0%
30771-000	City Government	5,338	2,047	51	1,186	35	69%	14	27%	2	4%
30368-000	Machine Tool Repair	5,324	2,048	11	2,279	5	45%	6	55%	0	0%
60620-000	Occupational Therapy	5,319	2,049	2	3,456	2	100%	0	0%	0	0%
80389-000	Hydraulic Equipment Repair	5,315	2,050	9	2,430	5	56%	4	44%	0	0%
80051-000	Baby Accessories Wholesale	5,314	2,051	46	1,249	21	46%	25	54%	0	0%
80154-000	Check Cashing Protection Systems	5,313	2,052	20	1,817	18	90%	1	5%	1	5%
50535-100	Recreational Vehicles	5,290	2,053	42	1,313	29	69%	13	31%	0	0%
50448-000	Musical Instrument Repair	5,288	2,054	15	2,039	6	40%	8	53%	1	7%
10095-100	Faux Finishes	5,280	2,055	4	3,020	2	50%	2	50%	0	0%
00153-101	Horse Boarding	5,275	2,056	8	2,513	6	75%	2	25%	0	0%
60720-000	Race Tracks	5,271	2,057	33	1,460	21	64%	9	27%	3	9%
50743-000	Work Clothes	5,269	2,058	18	1,900	13	72%	5	28%	0	0%
60350-020	Estate Sales	5,244	2,059	24	1,683	13	54%	11	46%	0	0%
50046-000	Autograph Dealer	5,221	2,060	11	2,279	7	64%	4	36%	0	0%
50646-000	Telephone Answering Systems	5,219	2,061	11	2,279	3	27%	5	45%	3	27%
80493-000	Manufactured Home Supplies	5,215	2,062	24	1,683	23	96%	1	4%	0	0%
10081-101	Roofing Spray Foam Insulation Contractors	5,208	2,063	5	2,862	3	60%	2	40%	0	0%
60516-000	Lie Detector	5,197	2,064	5	2,862	3	60%	1	20%	1	20%
10152-100	Pool Cover Service	5,184	2,065	8	2,513	4	50%	4	50%	0	0%
50511-000	Pottery	5,179	2,066	22	1,756	15	68%	7	32%	0	0%
60771-100	Promotional Items	5,176	2,067	44	1,289	31	70%	12	27%	1	2%
10101-000	Pavement Marking	5,174	2,068	6	2,731	1	17%	5	83%	0	0%
60659-000	Photo Printing	5,167	2,069	47	1,237	43	91%	4	9%	0	0%
50664-000	Cutting Tools	5,161	2,070	12	2,190	10	83%	2	17%	0	0%
80481-000	Metal Stamping	5,160	2,071	2	3,456	0	0%	2	100%	0	0%
50736-000	Window Shade Supplies	5,152	2,072	9	2,430	4	44%	5	56%	0	0%
50544-200	Food Trucks	5,151	2,073	14	2,084	4	29%	10	71%	0	0%
50222-000	Doughnuts	5,138	2,074	20	1,817	6	30%	14	70%	0	0%
80399-000	Information Processing	5,132	2,075	19	1,851	13	68%	6	32%	0	0%
10125-000	Roof Structure	5,123	2,076	3	3,213	2	67%	1	33%	0	0%
55433-000	Modular Home Foundation	5,122	2,077	24	1,683	11	46%	13	54%	0	0%
30584-000	Scales	5,098	2,078	7	2,604	5	71%	2	29%	0	0%
60961-100	Freelance Writer	5,093	2,079	5	2,862	3	60%	2	40%	0	0%
80445-000	Locksmith Supplies	5,093	2,079	20	1,817	14	70%	6	30%	0	0%
10034-000	Construction Estimate	5,089	2,081	10	2,357	0	0%	6	60%	4	40%
50100-000	Clay Bricks	5,085	2,082	2	3,456	0	0%	1	50%	1	50%
50051-000	Bagel	5,080	2,083	13	2,131	5	38%	7	54%	1	8%
50272-000	Flea Markets	5,079	2,084	17	1,949	10	59%	7	41%	0	0%
80153-000	Wholesale Chairs	5,071	2,085	22	1,756	7	32%	13	59%	2	9%
60075-119	Employment Lawyers	5,063	2,086	3	3,213	2	67%	1	33%	0	0%
65283-000	Guardian Protection Services	5,063	2,086	5	2,862	5	100%	0	0%	0	0%
50705-000	Vertical Blinds	5,056	2,088	10	2,357	3	30%	5	50%	2	20%
50447-100	Musical Instrument Rental	5,050	2,089	95	831	95	100%	0	0%	0	0%
60075-113	Patent Attorney	5,049	2,090	4	3,020	2	50%	2	50%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
80518-000	Oilfield Equipment	5,028	2,091	3	3,213	3	100%	0	0%	0	0%
50434-100	Cell Phone Repair	5,025	2,092	162	588	79	49%	80	49%	3	2%
50430-000	Mirrors	5,024	2,093	6	2,731	5	83%	1	17%	0	0%
30432-000	Petroleum Oil	5,014	2,094	18	1,900	11	61%	7	39%	0	0%
80143-000	Carpet and Rug Cleaning Equipment and Supplies	5,011	2,095	12	2,190	7	58%	5	42%	0	0%
60303-000	Circular Distributing Services	5,009	2,096	17	1,949	13	76%	4	24%	0	0%
60749-000	Court Reporter	5,009	2,096	9	2,430	2	22%	6	67%	1	11%
85337-000	Backflow Testing	4,997	2,098	3	3,213	2	67%	1	33%	0	0%
60126-100	Bartending School	4,989	2,099	20	1,817	12	60%	7	35%	1	5%
90021-750	Charity - Police & Firefighter Organizations	4,986	2,100	3	3,213	1	33%	2	67%	0	0%
60226-100	Government Loan Collection Agencies	4,974	2,101	9	2,430	1	11%	6	67%	2	22%
70514-000	Airport	4,973	2,102	24	1,683	14	58%	10	42%	0	0%
50178-000	Concrete Blocks	4,965	2,103	2	3,456	0	0%	2	100%	0	0%
60475-000	Inventory Services	4,955	2,104	2	3,456	2	100%	0	0%	0	0%
80626-000	Scaffolding	4,950	2,105	1	3,805	1	100%	0	0%	0	0%
60306-000	Acting Classes	4,944	2,106	4	3,020	3	75%	1	25%	0	0%
30536-000	Printing Equipment	4,943	2,107	12	2,190	7	58%	5	42%	0	0%
50386-000	Language Training Aids	4,935	2,108	38	1,375	31	82%	6	16%	1	3%
60124-000	Barber School	4,930	2,109	17	1,949	8	47%	7	41%	2	12%
60324-000	Electronic Development	4,926	2,110	36	1,407	15	42%	15	42%	6	17%
80079-000	Wholesale Beer	4,906	2,111	8	2,513	7	88%	1	13%	0	0%
30498-000	Plastic Fabrication	4,895	2,112	9	2,430	8	89%	0	0%	1	11%
44122-000	Security	4,880	2,113	15	2,039	7	47%	7	47%	1	7%
50001-000	Air Conditioning Equipment	4,864	2,114	26	1,634	21	81%	5	19%	0	0%
60322-000	Electrolysis	4,858	2,115	4	3,020	2	50%	2	50%	0	0%
60592-000	Moving Equipment Rental	4,844	2,116	19	1,851	9	47%	10	53%	0	0%
80055-000	Wholesale Bakers	4,834	2,117	2	3,456	1	50%	1	50%	0	0%
85271-000	Horseback Riding	4,827	2,118	30	1,526	13	43%	16	53%	1	3%
30177-000	Electric Equipment Manufacturers	4,824	2,119	11	2,279	5	45%	6	55%	0	0%
60172-107	Employee Benefit Consultants	4,821	2,120	16	1,998	10	63%	6	38%	0	0%
30282-000	Gymnasium Equipment	4,811	2,121	22	1,756	15	68%	7	32%	0	0%
50709-000	Video Dealer	4,810	2,122	61	1,087	40	66%	20	33%	1	2%
85375-000	Massage School	4,800	2,123	16	1,998	11	69%	3	19%	2	13%
50784-000	Pond Supplies	4,796	2,124	11	2,279	5	45%	5	45%	1	9%
50714-000	Wallpaper	4,789	2,125	17	1,949	12	71%	5	29%	0	0%
30715-000	Trusses	4,771	2,126	4	3,020	4	100%	0	0%	0	0%
30912-100	Elevator Installation	4,771	2,126	5	2,862	3	60%	1	20%	1	20%
61014-000	Treatment Centers	4,769	2,128	22	1,756	14	64%	8	36%	0	0%
80544-000	Pearl	4,767	2,129	10	2,357	3	30%	7	70%	0	0%
60590-000	Motorcycle Rental	4,766	2,130	33	1,460	30	91%	3	9%	0	0%
50098-000	Bra	4,765	2,131	68	1,018	17	25%	51	75%	0	0%
20058-000	Oil Royalties	4,764	2,132	0	4,416	0	0%	0	0%	0	0%
80090-000	New Boiler	4,761	2,133	13	2,131	10	77%	3	23%	0	0%
65449-000	House Sitting	4,754	2,134	0	4,416	0	0%	0	0%	0	0%
30005-000	Air Fragrance	4,750	2,135	15	2,039	14	93%	1	7%	0	0%
44132-000	Warranty Plans	4,744	2,136	34	1,440	16	47%	16	47%	2	6%
31000-000	Home Schooling Materials	4,742	2,137	22	1,756	13	59%	9	41%	0	0%
70545-000	Electrical Power Systems Maintenance	4,738	2,138	5	2,862	2	40%	3	60%	0	0%
60239-100	Forensic Computers	4,730	2,139	21	1,785	19	90%	2	10%	0	0%
85338-000	Pet Waste Removal	4,729	2,140	19	1,851	9	47%	9	47%	1	5%
20042-000	Insurance Inspection	4,726	2,141	3	3,213	2	67%	1	33%	0	0%
50273-100	Vinyl Flooring	4,725	2,142	11	2,279	5	45%	5	45%	1	9%
50555-000	Sandwich	4,723	2,143	43	1,302	14	33%	29	67%	0	0%
85303-200	Tile Restoration	4,722	2,144	11	2,279	6	55%	5	45%	0	0%
00226-000	Equestrian Services	4,718	2,145	13	2,131	8	62%	4	31%	1	8%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
30162-000	Display Fixtures	4,717	2,146	7	2,604	5	71%	2	29%	0	0%
70545-100	Electrical Power System Backup Systems	4,713	2,147	9	2,430	4	44%	5	56%	0	0%
80265-100	Electric Bike	4,698	2,148	59	1,103	37	63%	20	34%	2	3%
60060-020	Art Gallery	4,693	2,149	33	1,460	24	73%	9	27%	0	0%
89100-000	Brew Pub	4,693	2,149	18	1,900	14	78%	4	22%	0	0%
60289-102	Endodontics	4,690	2,151	21	1,785	18	86%	3	14%	0	0%
80386-000	Wholesale Housewares	4,690	2,151	62	1,077	11	18%	50	81%	1	2%
60036-000	Amusement Devices	4,663	2,153	9	2,430	3	33%	6	67%	0	0%
80190-000	Compressors	4,663	2,153	4	3,020	3	75%	1	25%	0	0%
60601-000	Musicians	4,656	2,155	10	2,357	4	40%	6	60%	0	0%
85277-200	Litigation Support	4,655	2,156	3	3,213	1	33%	2	67%	0	0%
30647-000	Steel Processing	4,586	2,157	2	3,456	1	50%	0	0%	1	50%
90025-000	Government Auctions and Job Listing Services	4,585	2,158	27	1,612	25	93%	2	7%	0	0%
60419-100	Cheerleading Classes	4,584	2,159	13	2,131	7	54%	6	46%	0	0%
60025-000	Transit Advertising	4,581	2,160	5	2,862	2	40%	3	60%	0	0%
50242-000	Encyclopedia	4,559	2,161	33	1,460	5	15%	28	85%	0	0%
60432-000	Health Resorts	4,555	2,162	48	1,228	16	33%	27	56%	5	10%
80669-100	Natural Stone Cleaning	4,553	2,163	3	3,213	1	33%	1	33%	1	33%
80713-000	Tanning Equipment	4,551	2,164	16	1,998	10	63%	5	31%	1	6%
50044-000	Racing Cars	4,543	2,165	10	2,357	4	40%	6	60%	0	0%
61041-000	Cleaning Supplies by Internet	4,543	2,165	24	1,683	10	42%	14	58%	0	0%
10118-000	Pumping Contractors	4,541	2,167	4	3,020	0	0%	2	50%	2	50%
50239-000	Electronic Power Supplies	4,541	2,167	18	1,900	12	67%	6	33%	0	0%
80413-000	Jewelry Findings	4,537	2,169	7	2,604	2	29%	5	71%	0	0%
80799-000	Woodworking Equipment	4,534	2,170	13	2,131	11	85%	2	15%	0	0%
70572-210	Moving Assistance	4,527	2,171	28	1,584	12	43%	15	54%	1	4%
10035-300	Gas Contractors	4,525	2,172	10	2,357	2	20%	7	70%	1	10%
60445-200	Outpatient Surgery Center	4,518	2,173	25	1,655	13	52%	10	40%	2	8%
60415-000	Guide Service	4,509	2,174	7	2,604	3	43%	4	57%	0	0%
61008-000	Occupational Health Nurse	4,507	2,175	5	2,862	2	40%	3	60%	0	0%
60365-000	Storm Damage Repair	4,506	2,176	12	2,190	3	25%	6	50%	3	25%
80705-000	Surgical Supplies	4,497	2,177	42	1,313	37	88%	5	12%	0	0%
84000-000	Medical Tourism	4,493	2,178	1	3,805	0	0%	1	100%	0	0%
30238-000	Food Manufacturing Equipment	4,487	2,179	25	1,655	21	84%	4	16%	0	0%
80813-000	Metal Salvage Yards	4,479	2,180	7	2,604	3	43%	4	57%	0	0%
50565-000	Self Defense Devices	4,476	2,181	9	2,430	6	67%	3	33%	0	0%
60470-300	Commercial Interior Designers	4,469	2,182	9	2,430	4	44%	5	56%	0	0%
50027-100	Scrapbook	4,467	2,183	24	1,683	5	21%	19	79%	0	0%
30727-000	Valve	4,453	2,184	2	3,456	2	100%	0	0%	0	0%
65544-000	Laser Therapy	4,453	2,184	13	2,131	6	46%	7	54%	0	0%
30289-100	Horse Equipment	4,451	2,186	19	1,851	9	47%	9	47%	1	5%
50217-000	Dolls	4,449	2,187	16	1,998	12	75%	3	19%	1	6%
50031-000	Audio Visual Equipment Supplies	4,442	2,188	23	1,729	12	52%	10	43%	1	4%
44106-000	Public Works and Government Services	4,440	2,189	8	2,513	7	88%	1	13%	0	0%
60241-000	Multimedia Computer	4,439	2,190	31	1,505	16	52%	15	48%	0	0%
60311-100	Drug Addiction Treatment	4,433	2,191	15	2,039	6	40%	8	53%	1	7%
60572-000	Hotel Management	4,432	2,192	32	1,480	22	69%	10	31%	0	0%
90000-000	Better Business Bureau	4,432	2,192	122	711	22	18%	33	27%	67	55%
70200-000	Talent Representation	4,419	2,194	5	2,862	2	40%	3	60%	0	0%
85268-000	Grant Writing	4,415	2,195	5	2,862	2	40%	2	40%	1	20%
85160-000	Biomedical Products	4,410	2,196	2	3,456	2	100%	0	0%	0	0%
50360-000	Invitations	4,382	2,197	5	2,862	5	100%	0	0%	0	0%
60598-000	On Hold Music	4,382	2,197	20	1,817	12	60%	8	40%	0	0%
80218-000	Cranes	4,370	2,199	3	3,213	1	33%	2	67%	0	0%
30614-400	Digital Signs	4,341	2,200	25	1,655	8	32%	15	60%	2	8%



**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
80645-000	Shipping Room Supplies	4,341	2,200	11	2,279	4	36%	6	55%	1	9%
30469-000	Paving Materials	4,335	2,202	4	3,020	3	75%	1	25%	0	0%
70653-000	Travel Agent Mills	4,333	2,203	10	2,357	3	30%	6	60%	1	10%
60076-000	Attorney Service Bureau	4,328	2,204	6	2,731	3	50%	2	33%	1	17%
60445-300	Emergency Room	4,328	2,204	55	1,144	45	82%	10	18%	0	0%
20001-000	Abstracters	4,324	2,206	7	2,604	5	71%	2	29%	0	0%
85302-100	Stump Grinding	4,324	2,206	4	3,020	1	25%	3	75%	0	0%
65840-000	Housing Authority	4,321	2,208	17	1,949	14	82%	3	18%	0	0%
30402-000	Mining Equipment	4,320	2,209	8	2,513	4	50%	3	38%	1	13%
60107-100	Vintage Auto Repair	4,318	2,210	10	2,357	4	40%	6	60%	0	0%
20030-000	Long Term Care Insurance	4,310	2,211	2	3,456	0	0%	2	100%	0	0%
50653-000	Tents	4,310	2,211	7	2,604	6	86%	1	14%	0	0%
30556-000	Range Hoods	4,309	2,213	7	2,604	5	71%	2	29%	0	0%
60971-103	Health Care Placement	4,307	2,214	2	3,456	2	100%	0	0%	0	0%
60646-000	Patent Search	4,300	2,215	2	3,456	2	100%	0	0%	0	0%
80706-000	Surgical Instruments	4,292	2,216	12	2,190	6	50%	5	42%	1	8%
60808-000	Skating Rink	4,288	2,217	21	1,785	11	52%	10	48%	0	0%
10153-100	Saltwater Pool Supplies	4,282	2,218	56	1,138	3	5%	53	95%	0	0%
70559-300	Irrigation	4,282	2,218	18	1,900	14	78%	4	22%	0	0%
50690-000	Uniform Accessories	4,272	2,220	26	1,634	10	38%	4	15%	12	46%
80643-000	Shelves	4,267	2,221	6	2,731	3	50%	3	50%	0	0%
80401-000	Insulation Supplies	4,263	2,222	3	3,213	2	67%	1	33%	0	0%
60624-000	Office Buildings	4,260	2,223	19	1,851	8	42%	11	58%	0	0%
80046-000	Auto Equipment Manufacturers	4,259	2,224	12	2,190	5	42%	7	58%	0	0%
80668-110	Solar Installation	4,252	2,225	25	1,655	17	68%	8	32%	0	0%
80085-000	Wholesale Bikes	4,250	2,226	47	1,237	24	51%	14	30%	9	19%
50253-000	Fence Fittings	4,247	2,227	4	3,020	1	25%	3	75%	0	0%
70519-000	Balloons Manned	4,247	2,227	17	1,949	7	41%	6	35%	4	24%
60019-000	Radio Advertising	4,244	2,229	11	2,279	9	82%	1	9%	1	9%
55643-000	Surveys	4,243	2,230	11	2,279	5	45%	4	36%	2	18%
60815-000	Soccer Clubs	4,241	2,231	42	1,313	22	52%	20	48%	0	0%
60795-000	Sharpening	4,239	2,232	5	2,862	3	60%	2	40%	0	0%
30076-000	Wholesale Candy	4,232	2,233	19	1,851	13	68%	6	32%	0	0%
50252-100	Fence Staining	4,231	2,234	5	2,862	2	40%	3	60%	0	0%
80461-000	Prefabricated Masonry Panels	4,228	2,235	7	2,604	3	43%	4	57%	0	0%
30407-000	Molds	4,222	2,236	1	3,805	1	100%	0	0%	0	0%
30351-000	Membrane Lining	4,218	2,237	4	3,020	2	50%	2	50%	0	0%
10155-300	Network Cabling Installation	4,213	2,238	1	3,805	1	100%	0	0%	0	0%
10177-400	Disability Remodeling	4,209	2,239	0	4,416	0	0%	0	0%	0	0%
65664-000	Endocrinologist	4,207	2,240	9	2,430	6	67%	3	33%	0	0%
60715-000	Publicity Service	4,206	2,241	17	1,949	8	47%	9	53%	0	0%
72500-000	Content Management System	4,201	2,242	4	3,020	3	75%	1	25%	0	0%
80001-000	Abrasives	4,197	2,243	1	3,805	0	0%	1	100%	0	0%
30628-000	Precious Metal Refiners	4,192	2,244	4	3,020	4	100%	0	0%	0	0%
85265-100	Furnace Cleaning	4,192	2,244	2	3,456	1	50%	1	50%	0	0%
50669-000	Power Actuated Tools	4,171	2,246	42	1,313	40	95%	2	5%	0	0%
80407-000	Jewelry Supplies	4,170	2,247	24	1,683	6	25%	18	75%	0	0%
80316-000	Wholesale Florist	4,169	2,248	36	1,407	4	11%	32	89%	0	0%
50683-000	Truck Caps	4,168	2,249	13	2,131	10	77%	3	23%	0	0%
30339-000	Leather	4,167	2,250	25	1,655	9	36%	15	60%	1	4%
10163-100	Utility Installation	4,151	2,251	2	3,456	0	0%	2	100%	0	0%
30524-000	Power Transmission	4,150	2,252	5	2,862	2	40%	3	60%	0	0%
00159-000	Livestock Breeding	4,148	2,253	6	2,731	4	67%	2	33%	0	0%
30099-000	Manufacturing Chemist	4,146	2,254	95	831	86	91%	9	9%	0	0%
30737-000	Coin Operated Washer and Dryer	4,142	2,255	81	933	60	74%	20	25%	1	1%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60452-000	Human Service Organizations	4,137	2,256	9	2,430	4	44%	4	44%	1	11%
30256-000	Commercial Garbage Disposal	4,120	2,257	17	1,949	14	82%	3	18%	0	0%
50244-100	Exercise Equipment Repair	4,115	2,258	10	2,357	2	20%	8	80%	0	0%
30708-000	Traffic Signs and Signals	4,108	2,259	1	3,805	0	0%	1	100%	0	0%
60431-000	Health Monitor	4,103	2,260	8	2,513	6	75%	2	25%	0	0%
50248-000	Outlet Stores	4,098	2,261	86	896	32	37%	54	63%	0	0%
60444-000	Hospital Consultants	4,092	2,262	29	1,556	14	48%	15	52%	0	0%
80746-000	Tractor Repair	4,081	2,263	13	2,131	10	77%	3	23%	0	0%
00108-000	Animal Artificial Insemination	4,079	2,264	3	3,213	0	0%	3	100%	0	0%
60582-000	Motion Picture Producers	4,079	2,264	4	3,020	3	75%	1	25%	0	0%
60020-000	Guide Advertising	4,075	2,266	9	2,430	9	100%	0	0%	0	0%
60336-100	Environmental Engineer	4,075	2,266	0	4,416	0	0%	0	0%	0	0%
50810-000	Jet Ski	4,072	2,268	27	1,612	9	33%	15	56%	3	11%
80202-000	Conveyor	4,065	2,269	1	3,805	1	100%	0	0%	0	0%
50786-000	Wildlife Shop	4,061	2,270	17	1,949	12	71%	4	24%	1	6%
60060-010	Art Dealers	4,059	2,271	28	1,584	6	21%	21	75%	1	4%
80077-000	Bed Manufacturers	4,057	2,272	7	2,604	6	86%	1	14%	0	0%
60075-138	Lemon Law Attorney	4,047	2,273	1	3,805	1	100%	0	0%	0	0%
50026-000	Art Restoration	4,031	2,274	3	3,213	2	67%	1	33%	0	0%
80628-000	Scientific Instruments	4,024	2,275	12	2,190	6	50%	6	50%	0	0%
60665-300	Urologist	4,022	2,276	22	1,756	17	77%	5	23%	0	0%
00151-300	Outfitters	4,021	2,277	21	1,785	10	48%	8	38%	3	14%
80443-000	Livestock Supplies	4,014	2,278	9	2,430	7	78%	2	22%	0	0%
60366-000	Fingerprinting	4,008	2,279	12	2,190	4	33%	8	67%	0	0%
85296-500	Senior Move Manager	4,005	2,280	9	2,430	8	89%	1	11%	0	0%
60696-000	Interior Design Plants and Maintenance	4,004	2,281	3	3,213	1	33%	2	67%	0	0%
60411-000	Golf Lessons	3,997	2,282	29	1,556	22	76%	7	24%	0	0%
85348-000	Child Care Referral	3,986	2,283	3	3,213	3	100%	0	0%	0	0%
80460-000	Mason Contractors Equipment and Supplies	3,985	2,284	6	2,731	1	17%	5	83%	0	0%
60072-000	Astrologer	3,974	2,285	5	2,862	2	40%	3	60%	0	0%
10165-000	Ventilating Contractors	3,959	2,286	0	4,416	0	0%	0	0%	0	0%
30470-000	Shredding Service	3,954	2,287	2	3,456	0	0%	2	100%	0	0%
50211-000	Diver Supply	3,952	2,288	15	2,039	7	47%	7	47%	1	7%
80452-000	Used Machinery	3,952	2,288	8	2,513	5	63%	3	38%	0	0%
50253-100	Fence Materials	3,949	2,290	11	2,279	9	82%	2	18%	0	0%
60263-000	Copywriter	3,949	2,290	5	2,862	4	80%	1	20%	0	0%
70643-000	Cold Storage Warehouse	3,945	2,292	4	3,020	3	75%	1	25%	0	0%
50518-000	Quilting Supplies	3,940	2,293	19	1,851	9	47%	10	53%	0	0%
85276-000	Lawn Installation	3,939	2,294	13	2,131	7	54%	6	46%	0	0%
50791-000	Custom Suits	3,938	2,295	28	1,584	18	64%	10	36%	0	0%
80228-000	Wholesale Dairy Products	3,938	2,295	4	3,020	0	0%	4	100%	0	0%
55531-000	Hair Care	3,935	2,297	56	1,138	25	45%	29	52%	2	4%
80768-000	Ventilation	3,924	2,298	11	2,279	2	18%	9	82%	0	0%
70525-000	Boat Storage	3,923	2,299	12	2,190	8	67%	4	33%	0	0%
60536-000	Marble Cleaning	3,912	2,300	5	2,862	3	60%	2	40%	0	0%
44062-000	Household Appliances	3,907	2,301	33	1,460	25	76%	8	24%	0	0%
44018-000	Charity	3,901	2,302	14	2,084	8	57%	5	36%	1	7%
50678-000	Trampoline	3,900	2,303	27	1,612	16	59%	11	41%	0	0%
50615-000	Stationers	3,899	2,304	9	2,430	8	89%	1	11%	0	0%
30221-000	Filtering Materials	3,898	2,305	6	2,731	6	100%	0	0%	0	0%
60340-000	Fuel Injection Services	3,898	2,305	8	2,513	5	63%	2	25%	1	13%
50316-000	Go-Karts	3,880	2,307	38	1,375	35	92%	3	8%	0	0%
60075-120	Employment Litigation Lawyer	3,879	2,308	3	3,213	3	100%	0	0%	0	0%
10132-000	Sewing Contractors	3,870	2,309	10	2,357	3	30%	7	70%	0	0%
80726-000	Testing Equipment	3,867	2,310	14	2,084	6	43%	8	57%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60369-000	First Aid Instruction	3,864	2,311	6	2,731	3	50%	3	50%	0	0%
60218-400	Vein Clinic	3,859	2,312	10	2,357	10	100%	0	0%	0	0%
50751-000	Vehicle Sales Manufacturing Companies	3,847	2,313	28	1,584	22	79%	6	21%	0	0%
44029-000	Dental	3,842	2,314	120	719	71	59%	47	39%	2	2%
60961-000	Business Writer	3,840	2,315	11	2,279	3	27%	7	64%	1	9%
80721-000	Television & Radio Parts - Wholesale and Manufacturers	3,830	2,316	87	891	86	99%	1	1%	0	0%
10081-200	Mechanical Insulation Contractors	3,828	2,317	3	3,213	2	67%	1	33%	0	0%
61010-000	Plasma Donation	3,827	2,318	20	1,817	10	50%	10	50%	0	0%
30187-000	Electronic Equipment Testing	3,825	2,319	3	3,213	3	100%	0	0%	0	0%
00106-100	Online Animal Prescriptions	3,823	2,320	4	3,020	0	0%	2	50%	2	50%
50024-000	Army Gear	3,819	2,321	10	2,357	6	60%	4	40%	0	0%
60837-000	Storm Window Repair	3,814	2,322	6	2,731	1	17%	5	83%	0	0%
44039-000	Energy	3,808	2,323	18	1,900	17	94%	1	6%	0	0%
30730-000	Veterinary Supplies	3,807	2,324	10	2,357	1	10%	9	90%	0	0%
10124-000	Roof Deck	3,806	2,325	8	2,513	3	38%	5	63%	0	0%
80339-000	Wholesale Gasoline	3,806	2,325	41	1,331	10	24%	30	73%	1	2%
82600-000	College Savings Plans	3,803	2,327	17	1,949	14	82%	3	18%	0	0%
85272-100	Managed Service Provider	3,799	2,328	9	2,430	3	33%	6	67%	0	0%
30425-000	Oil Producers	3,794	2,329	3	3,213	1	33%	1	33%	1	33%
60046-000	Antique Appraisal	3,791	2,330	4	3,020	3	75%	1	25%	0	0%
60729-103	Short Sale	3,787	2,331	5	2,862	4	80%	0	0%	1	20%
30714-100	Forklift Truck	3,785	2,332	12	2,190	9	75%	3	25%	0	0%
60107-900	Fleet Services	3,785	2,332	29	1,556	16	55%	13	45%	0	0%
50190-000	Costume Fabrics	3,783	2,334	20	1,817	15	75%	4	20%	1	5%
50065-000	Beads	3,767	2,335	15	2,039	6	40%	6	40%	3	20%
50500-100	Lapel Pins	3,763	2,336	12	2,190	7	58%	5	42%	0	0%
80190-100	Air Compressors	3,763	2,336	11	2,279	11	100%	0	0%	0	0%
70571-500	Furniture Mover	3,758	2,338	22	1,756	16	73%	6	27%	0	0%
70527-100	Boat Lifts	3,751	2,339	5	2,862	2	40%	3	60%	0	0%
10060-000	Raised Floor	3,750	2,340	5	2,862	4	80%	0	0%	1	20%
70575-000	Paging Equipment	3,738	2,341	4	3,020	2	50%	2	50%	0	0%
60801-000	Shoppers News Publications	3,736	2,342	10	2,357	4	40%	5	50%	1	10%
80345-000	Wholesale Giftware	3,733	2,343	8	2,513	6	75%	2	25%	0	0%
80437-000	Linen Manufacturers	3,731	2,344	8	2,513	4	50%	4	50%	0	0%
60910-100	Mobile Truck Repair	3,727	2,345	6	2,731	5	83%	1	17%	0	0%
10074-000	Hand Painting	3,718	2,346	5	2,862	1	20%	4	80%	0	0%
80003-000	Accounting and Bookkeeping Machines	3,716	2,347	7	2,604	1	14%	5	71%	1	14%
80402-000	Interior Designer Supplies	3,708	2,348	8	2,513	2	25%	6	75%	0	0%
00133-000	Forester Consulting	3,699	2,349	3	3,213	2	67%	1	33%	0	0%
80415-000	Junk Dealers	3,699	2,349	10	2,357	3	30%	7	70%	0	0%
80171-000	Tobacco Wholesale	3,698	2,351	6	2,731	3	50%	3	50%	0	0%
80257-000	Drywall Contractors Equipment and Supplies	3,690	2,352	1	3,805	1	100%	0	0%	0	0%
10177-103	Arbors	3,686	2,353	8	2,513	3	38%	5	63%	0	0%
80342-000	Wholesale General Merchandise	3,682	2,354	28	1,584	18	64%	10	36%	0	0%
60245-200	Cloud Services	3,677	2,355	95	831	93	98%	2	2%	0	0%
80154-100	Check Recovery Service	3,676	2,356	7	2,604	6	86%	1	14%	0	0%
60261-000	Cooking Classes	3,654	2,357	12	2,190	4	33%	8	67%	0	0%
10099-700	Vinyl Decking	3,639	2,358	0	4,416	0	0%	0	0%	0	0%
30603-000	Sheet Metal Equipment	3,639	2,358	4	3,020	4	100%	0	0%	0	0%
50793-000	Motor Coach Companies	3,637	2,360	7	2,604	4	57%	3	43%	0	0%
60031-000	Airline Training	3,637	2,360	7	2,604	3	43%	4	57%	0	0%
50003-000	Aircraft Dealers	3,636	2,362	6	2,731	3	50%	3	50%	0	0%
50272-001	Farmers Market	3,636	2,362	11	2,279	5	45%	5	45%	1	9%
10141-000	Sprinkler Supervisory Service	3,629	2,364	1	3,805	1	100%	0	0%	0	0%
60784-200	Dental Assistant School	3,629	2,364	4	3,020	4	100%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60003-000	Accident Reconstruction	3,628	2,366	7	2,604	2	29%	3	43%	2	29%
60470-100	Registered Interior Designer	3,627	2,367	4	3,020	2	50%	2	50%	0	0%
80495-000	Molding	3,624	2,368	0	4,416	0	0%	0	0%	0	0%
00193-000	Outboard Motor Repair	3,617	2,369	8	2,513	5	63%	3	38%	0	0%
60711-000	Public Opinion Analysts	3,617	2,369	5	2,862	3	60%	1	20%	1	20%
80674-200	Hot Tub Manufacturing	3,616	2,371	1	3,805	1	100%	0	0%	0	0%
85264-300	Wood Fence	3,606	2,372	17	1,949	6	35%	11	65%	0	0%
33000-000	Transitional Housing	3,604	2,373	10	2,357	5	50%	5	50%	0	0%
60172-108	Pharmaceutical Consultant	3,603	2,374	10	2,357	4	40%	5	50%	1	10%
60876-000	Theatrical Agencies	3,594	2,375	9	2,430	3	33%	6	67%	0	0%
50379-000	Knobs	3,587	2,376	3	3,213	3	100%	0	0%	0	0%
60240-000	Graphics Computer	3,586	2,377	22	1,756	8	36%	11	50%	3	14%
85308-100	Wedding Videographer	3,586	2,377	47	1,237	4	9%	43	91%	0	0%
80184-000	Coffee Roasting and Handling Equipment	3,583	2,379	4	3,020	2	50%	2	50%	0	0%
85343-100	Spray On Truck Bed Liner	3,577	2,380	1	3,805	0	0%	1	100%	0	0%
30453-000	Paper Distributors	3,576	2,381	13	2,131	10	77%	1	8%	2	15%
30709-000	Horse Trailer	3,576	2,381	7	2,604	5	71%	1	14%	1	14%
60514-000	Library Research Service	3,576	2,381	7	2,604	5	71%	2	29%	0	0%
10011-000	Bridge Builder	3,575	2,384	2	3,456	0	0%	1	50%	1	50%
85352-000	Maxillofacial	3,574	2,385	12	2,190	12	100%	0	0%	0	0%
60472-000	International Trade Consultant	3,569	2,386	4	3,020	2	50%	1	25%	1	25%
60284-000	Party Decoration Contractors	3,567	2,387	29	1,556	8	28%	21	72%	0	0%
50075-000	Bike Repair	3,560	2,388	11	2,279	7	64%	4	36%	0	0%
50042-000	Auto Floor Mats	3,555	2,389	7	2,604	7	100%	0	0%	0	0%
50155-000	Cigarette Lighter	3,555	2,389	12	2,190	5	42%	7	58%	0	0%
50475-000	Painting Supplies	3,555	2,389	9	2,430	3	33%	6	67%	0	0%
30708-100	Traffic Control Service	3,554	2,392	1	3,805	0	0%	1	100%	0	0%
30653-000	Store Fixtures	3,551	2,393	5	2,862	3	60%	2	40%	0	0%
50053-000	Novelty Balloons	3,546	2,394	3	3,213	1	33%	2	67%	0	0%
80279-000	Excavating Equipment	3,541	2,395	9	2,430	8	89%	1	11%	0	0%
60950-000	Welding Equipment Repair	3,537	2,396	4	3,020	3	75%	1	25%	0	0%
85327-000	Fiberglass Repair	3,535	2,397	7	2,604	5	71%	2	29%	0	0%
80148-000	Cash Registers	3,531	2,398	8	2,513	3	38%	5	63%	0	0%
60172-106	Dental Management Consultants	3,519	2,399	7	2,604	4	57%	3	43%	0	0%
50292-000	Unfinished Furniture	3,514	2,400	17	1,949	11	65%	6	35%	0	0%
70589-000	RV Storage	3,514	2,400	8	2,513	2	25%	6	75%	0	0%
80514-000	Office Furniture Manufacturers	3,501	2,402	15	2,039	14	93%	1	7%	0	0%
65262-100	Hospitality	3,495	2,403	23	1,729	15	65%	8	35%	0	0%
50352-000	Ice	3,494	2,404	8	2,513	2	25%	6	75%	0	0%
80041-300	Rebuilt Auto Parts	3,494	2,404	12	2,190	3	25%	9	75%	0	0%
60114-000	Aviation Consultants	3,491	2,406	2	3,456	0	0%	2	100%	0	0%
70623-200	Satellite TV	3,488	2,407	21	1,785	15	71%	4	19%	2	10%
60021-000	Telephone Advertising	3,483	2,408	12	2,190	8	67%	4	33%	0	0%
70501-100	Express Shipping Services	3,481	2,409	52	1,169	13	25%	37	71%	2	4%
60855-000	Tattoo Removal	3,480	2,410	8	2,513	3	38%	3	38%	2	25%
30196-000	Uniform Embroidery	3,475	2,411	15	2,039	4	27%	11	73%	0	0%
50192-000	Craft Dealers	3,475	2,411	8	2,513	3	38%	3	38%	2	25%
60784-000	General Interest Schools	3,475	2,411	14	2,084	5	36%	9	64%	0	0%
85331-300	Parenting Classes	3,459	2,414	3	3,213	0	0%	3	100%	0	0%
50674-000	Boat Trailers	3,457	2,415	8	2,513	3	38%	5	63%	0	0%
50642-000	Tarp	3,455	2,416	14	2,084	11	79%	3	21%	0	0%
00186-000	Oil Well Services	3,447	2,417	1	3,805	0	0%	1	100%	0	0%
10059-200	Laminate Floor	3,446	2,418	10	2,357	6	60%	3	30%	1	10%
50070-000	Beer and Ale	3,420	2,419	7	2,604	4	57%	3	43%	0	0%
61057-000	Advance Fee Job Listing and Advisory Services	3,409	2,420	3	3,213	1	33%	2	67%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
50744-000	Yarn	3,407	2,421	22	1,756	8	36%	14	64%	0	0%
60134-300	Eyebrow Threading	3,406	2,422	40	1,347	16	40%	22	55%	2	5%
30030-000	Fabric Bags	3,402	2,423	11	2,279	4	36%	7	64%	0	0%
70506-000	Aircraft School	3,400	2,424	4	3,020	3	75%	1	25%	0	0%
00157-300	Grounds Maintenance	3,398	2,425	2	3,456	2	100%	0	0%	0	0%
30131-000	Electric Connectors	3,395	2,426	7	2,604	4	57%	3	43%	0	0%
30443-000	Packaging Machinery	3,395	2,426	5	2,862	4	80%	0	0%	1	20%
00201-000	Poultry Farm	3,389	2,428	9	2,430	4	44%	4	44%	1	11%
10007-000	Blasting Contractors	3,388	2,429	2	3,456	1	50%	1	50%	0	0%
50212-000	Diving Lessons	3,382	2,430	4	3,020	1	25%	3	75%	0	0%
60538-001	Mobile Marketing Consultants	3,371	2,431	12	2,190	9	75%	3	25%	0	0%
50647-200	Telecommunication Design	3,366	2,432	3	3,213	1	33%	2	67%	0	0%
50490-000	Photographic Equipment Repair	3,362	2,433	7	2,604	4	57%	3	43%	0	0%
50395-000	Light Fixture Parts	3,359	2,434	6	2,731	1	17%	5	83%	0	0%
50607-000	Sporting Goods Repair	3,358	2,435	14	2,084	6	43%	8	57%	0	0%
60318-000	Editorial Services	3,354	2,436	10	2,357	3	30%	7	70%	0	0%
60932-100	Appointment Setting Service	3,354	2,436	6	2,731	6	100%	0	0%	0	0%
00175-000	Oilfield Hauling	3,347	2,438	2	3,456	0	0%	2	100%	0	0%
85380-000	Bat Removal	3,345	2,439	12	2,190	10	83%	2	17%	0	0%
50553-000	Rubber Stamps	3,344	2,440	11	2,279	3	27%	0	0%	8	73%
60935-000	Washer and Dryer Repair	3,343	2,441	14	2,084	5	36%	8	57%	1	7%
60528-100	Maid Service	3,331	2,442	22	1,756	6	27%	14	64%	2	9%
61076-000	Office Supplies Sales by Phone	3,330	2,443	10	2,357	8	80%	2	20%	0	0%
60906-000	Travel Escorts	3,328	2,444	3	3,213	2	67%	1	33%	0	0%
50510-000	Popcorn	3,323	2,445	5	2,862	1	20%	4	80%	0	0%
60450-000	Human Factors	3,315	2,446	32	1,480	25	78%	7	22%	0	0%
00155-101	Hydroseeding	3,314	2,447	5	2,862	0	0%	5	100%	0	0%
60367-200	Water Mitigation	3,313	2,448	5	2,862	4	80%	1	20%	0	0%
70598-000	Sewage Disposal	3,313	2,448	32	1,480	24	75%	8	25%	0	0%
60150-000	Boarding House	3,309	2,450	7	2,604	6	86%	1	14%	0	0%
60706-100	Professional Employer Organization	3,309	2,450	3	3,213	3	100%	0	0%	0	0%
60245-100	Computer Cleaning Service	3,308	2,452	13	2,131	3	23%	9	69%	1	8%
70639-100	Water Hauling Truck	3,308	2,452	2	3,456	1	50%	1	50%	0	0%
60929-000	Video Duplication	3,300	2,454	4	3,020	3	75%	1	25%	0	0%
31300-000	Educational Supplies	3,296	2,455	10	2,357	2	20%	7	70%	1	10%
85000-000	Bee Removal	3,290	2,456	9	2,430	4	44%	5	56%	0	0%
30315-000	Juice	3,284	2,457	9	2,430	3	33%	6	67%	0	0%
50526-000	Radiotelephone Equipment	3,282	2,458	6	2,731	2	33%	3	50%	1	17%
65665-000	Sports Medicine	3,280	2,459	19	1,851	11	58%	8	42%	0	0%
50391-000	Lenses	3,279	2,460	15	2,039	7	47%	8	53%	0	0%
60113-000	Automation Consultants	3,272	2,461	3	3,213	2	67%	1	33%	0	0%
90029-000	Foreign Lottery	3,261	2,462	2	3,456	0	0%	0	0%	2	100%
30752-000	Wire	3,258	2,463	1	3,805	0	0%	1	100%	0	0%
80477-000	Extruded Metal	3,258	2,463	24	1,683	4	17%	20	83%	0	0%
10001-000	Acoustical Consultant	3,253	2,465	0	4,416	0	0%	0	0%	0	0%
10168-000	Water Main Contractors	3,235	2,466	7	2,604	4	57%	3	43%	0	0%
60108-100	Seat Covers	3,233	2,467	67	1,029	3	4%	64	96%	0	0%
70517-200	Wildlife Removal	3,233	2,467	7	2,604	3	43%	3	43%	1	14%
80454-000	Mailbox Manufacturers	3,232	2,469	19	1,851	10	53%	2	11%	7	37%
50097-000	Brake Equipment	3,220	2,470	24	1,683	22	92%	2	8%	0	0%
80782-000	Water Well Drilling Equipment	3,217	2,471	2	3,456	1	50%	1	50%	0	0%
60663-000	Photography Schools	3,204	2,472	8	2,513	6	75%	2	25%	0	0%
60962-000	Industrial Radiography	3,204	2,472	12	2,190	3	25%	9	75%	0	0%
31100-000	Electronic Educational Kits	3,201	2,474	17	1,949	4	24%	13	76%	0	0%
60094-200	Mobile Auto Painting	3,200	2,475	15	2,039	5	33%	9	60%	1	7%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
30484-000	Picture Framing Supplies	3,191	2,476	7	2,604	2	29%	5	71%	0	0%
90021-700	Charity - Law & Public Interest	3,191	2,476	2	3,456	0	0%	2	100%	0	0%
80152-000	Orthopedic Chairs	3,190	2,478	8	2,513	3	38%	5	63%	0	0%
80423-000	Wholesale Lamps	3,190	2,478	77	960	13	17%	64	83%	0	0%
50257-000	Fire Department Equipment	3,188	2,480	38	1,375	14	37%	24	63%	0	0%
60316-000	Piercing	3,186	2,481	8	2,513	7	88%	1	13%	0	0%
80177-000	Cleaning Systems	3,185	2,482	4	3,020	1	25%	3	75%	0	0%
60484-000	Labor Organizations	3,174	2,483	6	2,731	2	33%	4	67%	0	0%
50350-000	House Cleaning Equipment	3,159	2,484	8	2,513	6	75%	2	25%	0	0%
80528-000	Wholesale Optical Goods	3,158	2,485	79	944	77	97%	2	3%	0	0%
85331-100	Childrens Play Programs Instruction	3,152	2,486	21	1,785	13	62%	7	33%	1	5%
60971-100	Breastfeeding	3,146	2,487	16	1,998	15	94%	1	6%	0	0%
80372-000	Builders Hardware	3,144	2,488	10	2,357	6	60%	4	40%	0	0%
60842-000	Support Groups	3,142	2,489	10	2,357	3	30%	7	70%	0	0%
30768-000	Environmental Organizations	3,140	2,490	3	3,213	2	67%	1	33%	0	0%
85318-300	Finish Carpentry	3,131	2,491	5	2,862	2	40%	2	40%	1	20%
60455-000	Identification Bureau	3,126	2,492	0	4,416	0	0%	0	0%	0	0%
70526-000	Boat Transportation	3,113	2,493	5	2,862	2	40%	3	60%	0	0%
50381-000	Paper Labels	3,111	2,494	3	3,213	2	67%	1	33%	0	0%
66003-000	Pond Management	3,108	2,495	6	2,731	1	17%	5	83%	0	0%
60589-000	Motor Home Rentals	3,101	2,496	23	1,729	13	57%	7	30%	3	13%
80466-000	Meat Brokers	3,101	2,496	4	3,020	3	75%	1	25%	0	0%
50259-000	Fireplace Equipment Manufacturers	3,099	2,498	68	1,018	56	82%	12	18%	0	0%
60498-000	Laundry Consultants	3,097	2,499	19	1,851	10	53%	9	47%	0	0%
10050-100	Trenching Contractors	3,087	2,500	2	3,456	2	100%	0	0%	0	0%
80275-000	Engineering Equipment	3,086	2,501	12	2,190	9	75%	3	25%	0	0%
60130-000	Basketball Clubs	3,084	2,502	29	1,556	16	55%	13	45%	0	0%
44135-000	Cable, Internet and Radio	3,082	2,503	28	1,584	21	75%	7	25%	0	0%
30449-000	Plastic Cups	3,078	2,504	46	1,249	0	0%	46	100%	0	0%
80073-000	Bearings	3,078	2,504	4	3,020	4	100%	0	0%	0	0%
50135-000	Carpet Pads	3,074	2,506	5	2,862	3	60%	2	40%	0	0%
50132-000	Car Wash Equipment	3,067	2,507	14	2,084	7	50%	6	43%	1	7%
50610-000	Car Springs	3,057	2,508	15	2,039	3	20%	12	80%	0	0%
60506-000	Leather Goods Repair	3,057	2,508	8	2,513	5	63%	3	38%	0	0%
80061-000	Bank Equipment	3,057	2,508	30	1,526	25	83%	5	17%	0	0%
60633-000	Packaging Design and Development	3,055	2,511	0	4,416	0	0%	0	0%	0	0%
00105-000	Zoo Animals	3,053	2,512	1	3,805	1	100%	0	0%	0	0%
55541-000	Child Care Services	3,051	2,513	26	1,634	18	69%	8	31%	0	0%
60024-000	TV Advertising	3,051	2,513	5	2,862	2	40%	3	60%	0	0%
60065-000	Commercial Artist	3,050	2,515	6	2,731	2	33%	4	67%	0	0%
20037-100	Medical Liability Insurance	3,049	2,516	8	2,513	2	25%	6	75%	0	0%
30269-000	Glassware Wholesale	3,048	2,517	12	2,190	9	75%	2	17%	1	8%
30438-100	Ornamental Iron Contractor	3,047	2,518	6	2,731	3	50%	3	50%	0	0%
50265-000	Fishing Bait	3,027	2,519	5	2,862	2	40%	3	60%	0	0%
60353-300	Kickboxing	3,023	2,520	57	1,125	26	46%	28	49%	3	5%
00167-000	Mineral Exploration	3,022	2,521	3	3,213	2	67%	1	33%	0	0%
50594-000	Smoke Detectors	3,021	2,522	2	3,456	0	0%	2	100%	0	0%
60060-100	Oil Portraits	3,021	2,522	13	2,131	4	31%	9	69%	0	0%
44128-000	Taxes	3,020	2,524	38	1,375	18	47%	20	53%	0	0%
50600-000	Souvenirs Retail	3,018	2,525	35	1,427	23	66%	11	31%	1	3%
50473-000	Outboard Motors	3,017	2,526	11	2,279	9	82%	2	18%	0	0%
00151-010	Fishing Gear	3,013	2,527	38	1,375	13	34%	24	63%	1	3%
50504-000	Plaques	3,010	2,528	5	2,862	2	40%	3	60%	0	0%
85369-000	Dance Apparel	3,007	2,529	15	2,039	9	60%	5	33%	1	7%
50625-000	Surfboard	3,003	2,530	13	2,131	8	62%	5	38%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60732-110	Commercial Property Management	3,000	2,531	23	1,729	14	61%	6	26%	3	13%
60969-000	Zoo and Aquarium	2,998	2,532	5	2,862	5	100%	0	0%	0	0%
50544-100	Breakfast	2,996	2,533	12	2,190	6	50%	6	50%	0	0%
70613-000	Sweeping Service	2,996	2,533	1	3,805	0	0%	1	100%	0	0%
80382-000	Honey	2,991	2,535	1	3,805	0	0%	1	100%	0	0%
60463-000	Industrial Consultants	2,989	2,536	1	3,805	0	0%	0	0%	1	100%
60148-100	Cord Blood Banking	2,985	2,537	6	2,731	4	67%	2	33%	0	0%
60227-000	Colon Hydrotherapy	2,983	2,538	3	3,213	2	67%	1	33%	0	0%
00127-000	Farming Services	2,976	2,539	3	3,213	2	67%	1	33%	0	0%
50206-000	Diesel Fuel	2,974	2,540	7	2,604	4	57%	3	43%	0	0%
60334-100	Geotechnical Engineering	2,973	2,541	3	3,213	3	100%	0	0%	0	0%
60296-000	Desktop Publishing	2,971	2,542	5	2,862	4	80%	1	20%	0	0%
81000-800	CBD Oil	2,971	2,542	29	1,556	14	48%	14	48%	1	3%
99999-001	Not Elsewhere Classified After Investigation	2,967	2,544	6	2,731	2	33%	1	17%	3	50%
80078-000	Beekeeping Supplies	2,960	2,545	21	1,785	11	52%	10	48%	0	0%
85287-100	Technical Recruiting	2,949	2,546	3	3,213	1	33%	2	67%	0	0%
85363-100	Interactive Media	2,944	2,547	66	1,038	62	94%	4	6%	0	0%
50143-000	Cement	2,942	2,548	13	2,131	2	15%	9	69%	2	15%
80274-000	Wholesale Energy Conservation Products	2,941	2,549	7	2,604	7	100%	0	0%	0	0%
80533-000	Oxygen Therapy	2,932	2,550	8	2,513	4	50%	4	50%	0	0%
50084-000	Nuts and Bolts	2,930	2,551	1	3,805	0	0%	1	100%	0	0%
20062-000	Real Estate Maintenance Protection Plan	2,926	2,552	15	2,039	15	100%	0	0%	0	0%
60858-010	Tax Representative	2,924	2,553	7	2,604	6	86%	1	14%	0	0%
00172-000	Mushrooms	2,923	2,554	11	2,279	5	45%	6	55%	0	0%
50094-000	Braids	2,918	2,555	36	1,407	17	47%	18	50%	1	3%
80036-000	Audio Visual Equipment Wholesale	2,917	2,556	19	1,851	15	79%	4	21%	0	0%
70565-000	Machinery Movers	2,916	2,557	2	3,456	0	0%	2	100%	0	0%
30039-000	Battery Manufacturers	2,912	2,558	13	2,131	9	69%	1	8%	3	23%
60317-000	Economic Research and Analysis	2,912	2,558	6	2,731	5	83%	1	17%	0	0%
60631-000	Organ and Tissue Donation	2,903	2,560	3	3,213	3	100%	0	0%	0	0%
50064-000	Battery Rebuild	2,902	2,561	5	2,862	2	40%	2	40%	1	20%
30741-000	Water Cooler Equipment	2,898	2,562	10	2,357	7	70%	2	20%	1	10%
80781-000	Water Heater Manufacturers	2,898	2,562	56	1,138	47	84%	9	16%	0	0%
30024-100	Specialty Auto Manufacturers	2,890	2,564	6	2,731	5	83%	1	17%	0	0%
60577-000	Motion Picture Film Distributors	2,889	2,565	9	2,430	7	78%	1	11%	1	11%
55629-000	Storage	2,885	2,566	110	756	69	63%	40	36%	1	1%
60568-000	Model Maker	2,880	2,567	31	1,505	6	19%	24	77%	1	3%
30712-000	Truck Manufacturers	2,879	2,568	7	2,604	2	29%	4	57%	1	14%
60143-000	Biofeedback Therapy	2,876	2,569	2	3,456	0	0%	2	100%	0	0%
70642-000	Video Conference	2,872	2,570	12	2,190	11	92%	1	8%	0	0%
30336-100	Lead Abatement	2,868	2,571	5	2,862	1	20%	4	80%	0	0%
87200-000	Writer	2,867	2,572	8	2,513	4	50%	4	50%	0	0%
10182-500	Hydronic Heating	2,866	2,573	1	3,805	1	100%	0	0%	0	0%
60172-112	Auto Repair Consultants	2,866	2,573	57	1,125	31	54%	26	46%	0	0%
30051-000	Bookbinding	2,861	2,575	8	2,513	1	13%	7	88%	0	0%
55644-000	Publishers	2,861	2,575	25	1,655	17	68%	7	28%	1	4%
10154-010	Pool Repair	2,860	2,577	24	1,683	8	33%	15	63%	1	4%
60520-000	Literary Agents	2,853	2,578	1	3,805	0	0%	0	0%	1	100%
61027-100	Hazardous Material Removal	2,850	2,579	3	3,213	2	67%	1	33%	0	0%
50710-000	Vinyl Repair	2,845	2,580	6	2,731	4	67%	2	33%	0	0%
50154-100	Cigars and Cigar Accessories	2,844	2,581	14	2,084	8	57%	6	43%	0	0%
80696-000	Stone Cutters	2,842	2,582	5	2,862	2	40%	3	60%	0	0%
10172-000	Weatherization	2,840	2,583	2	3,456	1	50%	1	50%	0	0%
68000-000	Computer Assisted Design Services	2,836	2,584	11	2,279	3	27%	8	73%	0	0%
80041-400	Antique Auto Parts	2,836	2,584	2	3,456	2	100%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
65135-000	Adult Foster Care	2,833	2,586	2	3,456	2	100%	0	0%	0	0%
60422-000	Halls	2,832	2,587	18	1,900	6	33%	11	61%	1	6%
50686-000	Truck Stop	2,829	2,588	8	2,513	4	50%	4	50%	0	0%
80010-100	Data Brokers	2,825	2,589	7	2,604	3	43%	4	57%	0	0%
60809-000	Ski Resorts	2,821	2,590	62	1,077	56	90%	6	10%	0	0%
50033-000	Auto Air Conditioning Equipment	2,818	2,591	10	2,357	7	70%	3	30%	0	0%
30164-000	Distillers	2,812	2,592	6	2,731	5	83%	1	17%	0	0%
10131-100	Sewer Inspection	2,810	2,593	1	3,805	1	100%	0	0%	0	0%
70545-200	Power Line Construction	2,808	2,594	2	3,456	1	50%	1	50%	0	0%
80385-200	Compression Clothing	2,807	2,595	76	974	45	59%	31	41%	0	0%
50295-100	Paintball Games	2,806	2,596	11	2,279	5	45%	6	55%	0	0%
60312-200	Air Duct System	2,804	2,597	5	2,862	5	100%	0	0%	0	0%
85372-000	Backflow Prevention Devices	2,804	2,597	0	4,416	0	0%	0	0%	0	0%
00102-000	Agricultural Consultant	2,800	2,599	0	4,416	0	0%	0	0%	0	0%
60353-100	Pilates	2,800	2,599	20	1,817	16	80%	4	20%	0	0%
55610-000	Lawn	2,799	2,601	18	1,900	8	44%	10	56%	0	0%
60767-000	Vehicle Undercoating	2,796	2,602	2	3,456	1	50%	1	50%	0	0%
85266-200	Pool Tables	2,795	2,603	17	1,949	9	53%	8	47%	0	0%
30652-000	Cast Stone	2,790	2,604	2	3,456	1	50%	1	50%	0	0%
80434-000	Lightning Protection	2,790	2,604	2	3,456	1	50%	1	50%	0	0%
10064-000	Gazebo	2,789	2,606	12	2,190	6	50%	6	50%	0	0%
00112-000	Beekeeper	2,788	2,607	13	2,131	6	46%	7	54%	0	0%
30252-100	Furniture Assembly Service	2,786	2,608	15	2,039	6	40%	9	60%	0	0%
60632-200	Professional Organizer	2,786	2,608	2	3,456	0	0%	2	100%	0	0%
30129-000	Condiments and Sauces	2,785	2,610	18	1,900	4	22%	14	78%	0	0%
50268-000	Flag Poles	2,780	2,611	7	2,604	7	100%	0	0%	0	0%
61073-000	Oilfield Consultant	2,779	2,612	1	3,805	1	100%	0	0%	0	0%
00180-000	Oil Well Drilling	2,778	2,613	2	3,456	1	50%	1	50%	0	0%
30395-000	Meters	2,777	2,614	11	2,279	9	82%	2	18%	0	0%
20060-210	Home Maintenance	2,776	2,615	19	1,851	6	32%	13	68%	0	0%
70536-000	Chauffeur	2,774	2,616	4	3,020	2	50%	2	50%	0	0%
60252-000	Conference Center	2,770	2,617	13	2,131	10	77%	3	23%	0	0%
44046-000	Fashion	2,754	2,618	72	992	7	10%	64	89%	1	1%
60814-000	Smoking Cessation	2,741	2,619	0	4,416	0	0%	0	0%	0	0%
55027-100	Picture Framing	2,740	2,620	5	2,862	2	40%	3	60%	0	0%
60911-000	Truck Wash	2,738	2,621	2	3,456	2	100%	0	0%	0	0%
60075-139	Medical Malpractice Lawyers	2,733	2,622	5	2,862	1	20%	4	80%	0	0%
00120-000	Dairy	2,729	2,623	4	3,020	2	50%	2	50%	0	0%
61019-000	Theater Stage Play Houses	2,727	2,624	20	1,817	12	60%	8	40%	0	0%
60075-124	Mediation Attorney	2,725	2,625	7	2,604	5	71%	2	29%	0	0%
85273-200	Autism Therapy	2,725	2,625	3	3,213	3	100%	0	0%	0	0%
60485-100	Labor Contractor	2,724	2,627	0	4,416	0	0%	0	0%	0	0%
10156-000	Tennis Court Construction	2,723	2,628	0	4,416	0	0%	0	0%	0	0%
30776-100	Defense Contractors	2,723	2,628	4	3,020	3	75%	1	25%	0	0%
85324-000	Office Ergonomics	2,721	2,630	8	2,513	7	88%	1	13%	0	0%
80065-000	Barrels	2,715	2,631	17	1,949	9	53%	6	35%	2	12%
60254-000	Construction Reports	2,714	2,632	11	2,279	8	73%	2	18%	1	9%
50631-000	Table Pads	2,711	2,633	3	3,213	3	100%	0	0%	0	0%
50538-000	Refrigerator and Freezer Dealers	2,707	2,634	19	1,851	14	74%	5	26%	0	0%
50720-100	Tankless Water Heaters	2,705	2,635	24	1,683	15	63%	9	38%	0	0%
60299-000	Diaper Service	2,705	2,635	6	2,731	1	17%	5	83%	0	0%
60276-000	Hydrostatic Testing	2,702	2,637	0	4,416	0	0%	0	0%	0	0%
80176-000	Cleaning Compounds	2,702	2,637	8	2,513	6	75%	2	25%	0	0%
80193-000	Concrete Aggregates	2,698	2,639	5	2,862	2	40%	3	60%	0	0%
30490-000	Pipe Lining	2,695	2,640	2	3,456	2	100%	0	0%	0	0%



**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
70558-000	Horse Transport	2,694	2,641	10	2,357	5	50%	4	40%	1	10%
60317-100	Economic Development Organizations	2,693	2,642	4	3,020	4	100%	0	0%	0	0%
60650-104	Bed Bug Inspection	2,687	2,643	3	3,213	2	67%	1	33%	0	0%
60614-000	Nursing Registry	2,685	2,644	4	3,020	2	50%	2	50%	0	0%
80464-000	Mattress Supplies	2,677	2,645	101	806	95	94%	6	6%	0	0%
60549-100	Medical Coding	2,671	2,646	0	4,416	0	0%	0	0%	0	0%
50196-000	Cushions	2,670	2,647	3	3,213	2	67%	1	33%	0	0%
60713-100	Public Speakers	2,666	2,648	6	2,731	5	83%	1	17%	0	0%
80590-000	Wholesale Pumps	2,666	2,648	8	2,513	4	50%	3	38%	1	13%
72800-000	Key Duplication	2,663	2,650	10	2,357	7	70%	3	30%	0	0%
30263-100	Generator Maintenance	2,660	2,651	2	3,456	1	50%	1	50%	0	0%
44118-000	Sales	2,659	2,652	8	2,513	3	38%	5	63%	0	0%
55651-000	Door-to-Door Sales	2,659	2,652	12	2,190	8	67%	4	33%	0	0%
30455-000	Paper Manufacturers	2,649	2,654	1	3,805	1	100%	0	0%	0	0%
30312-000	Faux Jewels	2,643	2,655	29	1,556	6	21%	23	79%	0	0%
30745-000	Wind Energy Systems	2,640	2,656	4	3,020	2	50%	2	50%	0	0%
60865-000	Broadcast Schools	2,640	2,656	4	3,020	4	100%	0	0%	0	0%
60075-145	Intellectual Property Lawyer	2,638	2,658	3	3,213	3	100%	0	0%	0	0%
50305-100	Gas Power Equipment	2,637	2,659	24	1,683	19	79%	5	21%	0	0%
80006-000	Acoustic Material	2,627	2,660	1	3,805	1	100%	0	0%	0	0%
50559-200	Window Screens	2,626	2,661	6	2,731	5	83%	1	17%	0	0%
80453-000	Magnets	2,622	2,662	33	1,460	32	97%	1	3%	0	0%
60920-000	Venetian Blind Cleaning	2,621	2,663	1	3,805	0	0%	1	100%	0	0%
30006-000	Aircraft Engines	2,617	2,664	8	2,513	2	25%	6	75%	0	0%
50416-100	Sword	2,616	2,665	12	2,190	5	42%	7	58%	0	0%
50570-000	Sewing Machine Parts	2,614	2,666	23	1,729	12	52%	11	48%	0	0%
10094-000	Paint Removal	2,609	2,667	1	3,805	1	100%	0	0%	0	0%
10120-000	Railroad Contractors	2,608	2,668	0	4,416	0	0%	0	0%	0	0%
60148-000	Blood Bank	2,593	2,669	11	2,279	6	55%	5	45%	0	0%
70587-000	Railroad	2,582	2,670	92	852	73	79%	19	21%	0	0%
85296-400	Senior Delivery Services	2,580	2,671	15	2,039	13	87%	2	13%	0	0%
60875-000	Stage Lighting	2,579	2,672	2	3,456	1	50%	1	50%	0	0%
80357-000	Greenhouse Equipment	2,578	2,673	9	2,430	9	100%	0	0%	0	0%
10177-300	Foreclosed Property Remodeling	2,575	2,674	1	3,805	0	0%	1	100%	0	0%
50640-000	Tapestry	2,575	2,674	5	2,862	0	0%	5	100%	0	0%
60596-000	Museum	2,574	2,676	16	1,998	13	81%	3	19%	0	0%
30296-000	Identification Equipment	2,570	2,677	2	3,456	0	0%	2	100%	0	0%
60075-150	Landlord Tenant Lawyer	2,569	2,678	3	3,213	1	33%	2	67%	0	0%
44095-000	Parking	2,567	2,679	46	1,249	30	65%	15	33%	1	2%
80646-000	Wholesale Shirts	2,567	2,679	11	2,279	2	18%	2	18%	7	64%
50010-000	Amplifier	2,565	2,681	9	2,430	3	33%	6	67%	0	0%
85300-000	Sky Diving	2,565	2,681	18	1,900	8	44%	8	44%	2	11%
60075-116	Bankruptcy and Tax Attorney	2,564	2,683	20	1,817	3	15%	17	85%	0	0%
60278-200	Ballroom Dance Classes	2,564	2,683	3	3,213	3	100%	0	0%	0	0%
60682-000	Pulmonary Diseases	2,563	2,685	7	2,604	4	57%	3	43%	0	0%
44125-000	Sports	2,562	2,686	34	1,440	14	41%	19	56%	1	3%
50385-000	Lamp Shades	2,556	2,687	5	2,862	2	40%	3	60%	0	0%
30291-000	Frozen Dessert Distributors	2,553	2,688	5	2,862	3	60%	2	40%	0	0%
55547-000	Antiques	2,548	2,689	26	1,634	12	46%	13	50%	1	4%
70800-000	Solar Pool Heater	2,544	2,690	14	2,084	14	100%	0	0%	0	0%
30740-100	Bottleless Water Cooler	2,540	2,691	8	2,513	1	13%	7	88%	0	0%
50416-000	Martial Arts Supplies	2,539	2,692	12	2,190	6	50%	6	50%	0	0%
80092-100	Boiler Sales	2,538	2,693	6	2,731	4	67%	2	33%	0	0%
60622-000	Odor Neutralizer	2,535	2,694	3	3,213	2	67%	1	33%	0	0%
10058-100	Floor Removal	2,534	2,695	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
80395-000	Ice Making Machine	2,532	2,696	5	2,862	1	20%	3	60%	1	20%
80077-100	Wholesale Beds	2,529	2,697	1	3,805	1	100%	0	0%	0	0%
50303-000	Medical Gas	2,527	2,698	3	3,213	1	33%	2	67%	0	0%
30046-000	Biological Products	2,526	2,699	3	3,213	2	67%	1	33%	0	0%
30765-000	Armory	2,525	2,700	14	2,084	8	57%	5	36%	1	7%
50297-000	Household Garbage Disposal	2,522	2,701	23	1,729	12	52%	11	48%	0	0%
30094-000	Ceramics Supplies	2,521	2,702	30	1,526	28	93%	2	7%	0	0%
50006-000	Alternators	2,519	2,703	6	2,731	5	83%	1	17%	0	0%
65548-210	Phlebotomy Certification	2,515	2,704	11	2,279	3	27%	5	45%	3	27%
10046-100	Drywall Texture	2,514	2,705	4	3,020	3	75%	1	25%	0	0%
60049-000	Aquarium Maintenance	2,514	2,705	2	3,456	1	50%	1	50%	0	0%
30183-000	Electric Supplies Manufacturers	2,510	2,707	1	3,805	1	100%	0	0%	0	0%
60822-000	Sperm Bank	2,510	2,707	1	3,805	0	0%	1	100%	0	0%
80662-000	Snow Removal Equipment	2,509	2,709	12	2,190	5	42%	6	50%	1	8%
50185-000	Cookies	2,505	2,710	14	2,084	8	57%	5	36%	1	7%
20047-201	Auto Loan Modification	2,498	2,711	9	2,430	2	22%	7	78%	0	0%
80032-000	Asphalt Equipment	2,495	2,712	2	3,456	1	50%	1	50%	0	0%
10030-000	Commissary Contractors	2,483	2,713	9	2,430	7	78%	2	22%	0	0%
60107-500	Car Tune-Up	2,480	2,714	19	1,851	13	68%	6	32%	0	0%
30261-000	Gauge	2,479	2,715	8	2,513	5	63%	3	38%	0	0%
30711-000	Truck Bodies	2,478	2,716	4	3,020	2	50%	2	50%	0	0%
30348-100	Home Elevator	2,476	2,717	2	3,456	2	100%	0	0%	0	0%
50423-000	Mexican Food	2,475	2,718	21	1,785	12	57%	9	43%	0	0%
60398-000	Lawn Equipment Rental	2,475	2,718	8	2,513	6	75%	2	25%	0	0%
55578-000	Carpet and Rugs	2,473	2,720	22	1,756	14	64%	8	36%	0	0%
80208-000	Wholesale Toiletries	2,472	2,721	6	2,731	5	83%	1	17%	0	0%
65700-000	Boating Club	2,468	2,722	5	2,862	5	100%	0	0%	0	0%
00158-000	Limestone	2,465	2,723	1	3,805	0	0%	1	100%	0	0%
10058-700	Floor Resurfacing	2,461	2,724	3	3,213	1	33%	2	67%	0	0%
20007-200	Commodity Trading Advisory Service	2,461	2,724	5	2,862	0	0%	5	100%	0	0%
65078-000	Bankruptcy Counseling	2,456	2,726	1	3,805	0	0%	1	100%	0	0%
50079-000	Bird Supplies	2,452	2,727	11	2,279	7	64%	4	36%	0	0%
30038-200	Bathtub Liners	2,449	2,728	3	3,213	3	100%	0	0%	0	0%
60677-000	Oncology	2,443	2,729	5	2,862	4	80%	1	20%	0	0%
30755-000	Wood Carving	2,434	2,730	17	1,949	3	18%	13	76%	1	6%
80350-000	Golf Course Equipment	2,434	2,730	5	2,862	5	100%	0	0%	0	0%
77600-000	Smart Phone Software	2,429	2,732	16	1,998	4	25%	12	75%	0	0%
90028-000	State Lottery	2,428	2,733	9	2,430	9	100%	0	0%	0	0%
10113-101	Plumbing Plan	2,427	2,734	4	3,020	3	75%	1	25%	0	0%
60005-200	Forensic Loan Audit	2,426	2,735	4	3,020	4	100%	0	0%	0	0%
10091-000	Millwrights	2,424	2,736	1	3,805	0	0%	1	100%	0	0%
50355-000	Indian Products	2,420	2,737	8	2,513	3	38%	5	63%	0	0%
61081-000	Infomercial	2,409	2,738	19	1,851	19	100%	0	0%	0	0%
80159-100	Chemical Production	2,407	2,739	6	2,731	3	50%	3	50%	0	0%
80083-000	Beverage Dispenser	2,400	2,740	20	1,817	16	80%	4	20%	0	0%
50063-000	Battery Charging	2,397	2,741	16	1,998	11	69%	5	31%	0	0%
50410-000	Magnifying Glass	2,397	2,741	4	3,020	4	100%	0	0%	0	0%
30542-000	Publishers Representatives	2,394	2,743	0	4,416	0	0%	0	0%	0	0%
30034-000	Baking Supplies	2,393	2,744	9	2,430	4	44%	5	56%	0	0%
80163-000	Chimney Liners	2,387	2,745	6	2,731	5	83%	1	17%	0	0%
30101-000	Chocolate	2,385	2,746	6	2,731	5	83%	1	17%	0	0%
30344-000	Wholesale Leather Goods	2,384	2,747	8	2,513	4	50%	4	50%	0	0%
50240-000	Embroidery Supplies	2,383	2,748	8	2,513	6	75%	2	25%	0	0%
70502-000	Air Courier Service	2,382	2,749	2	3,456	2	100%	0	0%	0	0%
80364-155	Hair Pieces	2,379	2,750	81	933	16	20%	57	70%	8	10%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
50648-000	Telephone Parts	2,376	2,751	111	754	64	58%	47	42%	0	0%
60363-000	Fencing Classes	2,372	2,752	8	2,513	3	38%	5	63%	0	0%
80449-000	Lubricants	2,372	2,752	5	2,862	4	80%	1	20%	0	0%
50048-100	Baby Car Seats	2,369	2,754	41	1,331	23	56%	18	44%	0	0%
87300-000	QuickBooks Support	2,369	2,754	2	3,456	1	50%	1	50%	0	0%
70639-000	Liquid or Dry Bulk Trucking	2,368	2,756	1	3,805	1	100%	0	0%	0	0%
30316-000	Key Control Systems	2,360	2,757	21	1,785	7	33%	14	67%	0	0%
60288-000	Dentist Information Bureaus	2,357	2,758	221	473	198	90%	23	10%	0	0%
60177-100	RV parks	2,350	2,759	52	1,169	34	65%	18	35%	0	0%
60785-000	Scientist	2,349	2,760	0	4,416	0	0%	0	0%	0	0%
30156-000	Die Casting	2,348	2,761	0	4,416	0	0%	0	0%	0	0%
30265-000	Glass Blower	2,348	2,761	4	3,020	1	25%	2	50%	1	25%
50122-000	Cake Decorating Supplies	2,348	2,761	7	2,604	5	71%	2	29%	0	0%
80311-000	Wholesale Fishing Tackle	2,346	2,764	4	3,020	2	50%	2	50%	0	0%
80470-000	Wholesale Mens Clothing	2,346	2,764	11	2,279	1	9%	10	91%	0	0%
80268-000	Electric Heating Manufacturers	2,344	2,766	10	2,357	5	50%	5	50%	0	0%
60893-100	Exhibit Design	2,329	2,767	4	3,020	4	100%	0	0%	0	0%
70567-000	Marine Surveyor	2,328	2,768	1	3,805	0	0%	1	100%	0	0%
80688-000	Steam Cleaning	2,326	2,769	36	1,407	11	31%	17	47%	8	22%
85010-000	Corporate Awards	2,326	2,769	1	3,805	0	0%	1	100%	0	0%
50479-100	Childrens Parties	2,319	2,771	12	2,190	5	42%	5	42%	2	17%
80071-000	Battery Storage Wholesale	2,316	2,772	4	3,020	4	100%	0	0%	0	0%
80446-000	Lock Manufacturers	2,315	2,773	25	1,655	5	20%	20	80%	0	0%
50692-000	Upholstery Supplies	2,313	2,774	33	1,460	27	82%	6	18%	0	0%
30007-000	Aircraft Manufacturers	2,311	2,775	2	3,456	1	50%	1	50%	0	0%
30092-000	Cell Material	2,310	2,776	18	1,900	2	11%	15	83%	1	6%
85263-000	Equipment Calibration	2,310	2,776	3	3,213	2	67%	1	33%	0	0%
85100-000	Computer Facilities Management Services	2,308	2,778	3	3,213	0	0%	3	100%	0	0%
50002-000	Aircraft Brokers	2,302	2,779	3	3,213	2	67%	1	33%	0	0%
10061-100	Foundation Inspection	2,301	2,780	2	3,456	2	100%	0	0%	0	0%
50181-000	Concrete Reinforcements	2,294	2,781	0	4,416	0	0%	0	0%	0	0%
50685-200	Lift Kits	2,293	2,782	5	2,862	1	20%	3	60%	1	20%
60517-000	Light Fixture Repair	2,291	2,783	2	3,456	1	50%	1	50%	0	0%
60924-000	Video Equipment Repair	2,284	2,784	6	2,731	4	67%	2	33%	0	0%
50587-000	Silverware	2,279	2,785	0	4,416	0	0%	0	0%	0	0%
80069-000	Baskets Wholesale	2,279	2,785	72	992	17	24%	2	3%	53	74%
85306-000	Rug Cleaning	2,279	2,785	4	3,020	1	25%	3	75%	0	0%
55503-000	Engines	2,275	2,788	14	2,084	5	36%	8	57%	1	7%
30376-000	Map Publisher	2,274	2,789	7	2,604	5	71%	2	29%	0	0%
60869-000	Television Program Producers	2,271	2,790	8	2,513	0	0%	8	100%	0	0%
61016-100	Personal Chef	2,269	2,791	8	2,513	3	38%	4	50%	1	13%
50480-200	Halloween Decorations	2,266	2,792	39	1,359	6	15%	33	85%	0	0%
50028-000	Artificial Flowers	2,261	2,793	6	2,731	2	33%	4	67%	0	0%
60360-000	Fashion Consultant	2,256	2,794	3	3,213	0	0%	3	100%	0	0%
60907-000	Truck Driver Leasing	2,256	2,794	2	3,456	2	100%	0	0%	0	0%
50419-100	Futon Sales	2,255	2,796	7	2,604	7	100%	0	0%	0	0%
70580-000	Post Offices	2,254	2,797	16	1,998	7	44%	9	56%	0	0%
80156-000	Cheese	2,254	2,797	2	3,456	1	50%	1	50%	0	0%
60507-100	Seminar Marketing	2,245	2,799	10	2,357	5	50%	4	40%	1	10%
30338-100	Water Leak Detector	2,236	2,800	3	3,213	2	67%	1	33%	0	0%
30550-000	Racks	2,233	2,801	5	2,862	4	80%	1	20%	0	0%
60235-100	Software Testing	2,229	2,802	9	2,430	5	56%	4	44%	0	0%
60658-300	School Photographers	2,229	2,802	32	1,480	29	91%	3	9%	0	0%
64000-100	Electronic Design	2,227	2,804	6	2,731	2	33%	4	67%	0	0%
60891-100	Heavy Equipment Towing	2,224	2,805	10	2,357	7	70%	3	30%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60600-000	Vocal Lessons	2,221	2,806	5	2,862	5	100%	0	0%	0	0%
15173-100	Disabled Access Contractors	2,215	2,807	1	3,805	1	100%	0	0%	0	0%
60096-100	Automobile Reconditioned Detailing	2,215	2,807	7	2,604	2	29%	4	57%	1	14%
60176-000	Camper Repair	2,215	2,807	7	2,604	2	29%	4	57%	1	14%
81500-000	Tea Manufacturers	2,214	2,810	27	1,612	22	81%	5	19%	0	0%
10166-100	Wallpaper Hangers	2,209	2,811	0	4,416	0	0%	0	0%	0	0%
50418-000	Maternity Clothes	2,209	2,811	9	2,430	5	56%	4	44%	0	0%
60165-100	Commercial Building Inspection	2,205	2,813	0	4,416	0	0%	0	0%	0	0%
80236-000	Dental Equipment Repair	2,205	2,813	7	2,604	2	29%	5	71%	0	0%
80321-000	Freeze Dried Food	2,205	2,813	6	2,731	1	17%	5	83%	0	0%
44030-000	Design	2,203	2,816	23	1,729	9	39%	13	57%	1	4%
60172-110	Prison Consultant	2,202	2,817	9	2,430	9	100%	0	0%	0	0%
50333-100	Cabinet Hardware	2,196	2,818	6	2,731	6	100%	0	0%	0	0%
30032-000	Plastic Bags	2,192	2,819	1	3,805	1	100%	0	0%	0	0%
30170-000	Ductwork	2,190	2,820	3	3,213	1	33%	1	33%	1	33%
15051-000	Emergency Shelter	2,189	2,821	5	2,862	3	60%	2	40%	0	0%
30760-100	Wood Products	2,189	2,821	27	1,612	14	52%	13	48%	0	0%
60597-000	Music Composer	2,185	2,823	4	3,020	3	75%	0	0%	1	25%
30431-000	Lubricating Oil	2,180	2,824	10	2,357	5	50%	4	40%	1	10%
30615-000	Sign Equipment	2,179	2,825	5	2,862	2	40%	3	60%	0	0%
60834-000	Industrial Steam Cleaning	2,176	2,826	8	2,513	3	38%	5	63%	0	0%
85343-000	Truck Bed Liner	2,166	2,827	10	2,357	5	50%	5	50%	0	0%
60983-000	Online Photography Sales	2,162	2,828	8	2,513	6	75%	2	25%	0	0%
80686-000	Wholesale Stationery	2,161	2,829	12	2,190	1	8%	11	92%	0	0%
50015-000	Antique Reproduction	2,160	2,830	2	3,456	1	50%	1	50%	0	0%
60102-100	Car Leasing	2,160	2,830	24	1,683	21	88%	3	13%	0	0%
60553-000	Merchandise Broker	2,160	2,830	4	3,020	2	50%	2	50%	0	0%
80682-000	Spraying Equipment	2,159	2,833	1	3,805	1	100%	0	0%	0	0%
50200-000	Dance Supplies	2,150	2,834	11	2,279	2	18%	9	82%	0	0%
80332-000	Industrial Furnace	2,147	2,835	1	3,805	0	0%	1	100%	0	0%
80294-000	Feed Manufacturers	2,146	2,836	1	3,805	1	100%	0	0%	0	0%
50737-400	Egress Windows	2,145	2,837	2	3,456	2	100%	0	0%	0	0%
70521-000	Boat Cleaning	2,142	2,838	5	2,862	3	60%	2	40%	0	0%
71500-000	Media Buying	2,133	2,839	11	2,279	3	27%	3	27%	5	45%
50191-200	Concrete Countertops	2,131	2,840	3	3,213	1	33%	2	67%	0	0%
60134-400	Eyelash Extension	2,130	2,841	58	1,111	29	50%	28	48%	1	2%
00149-000	Horticultural Consultants	2,126	2,842	4	3,020	1	25%	3	75%	0	0%
30489-000	Pipe Line Companies	2,123	2,843	2	3,456	2	100%	0	0%	0	0%
44057-000	Cards and Gifts	2,123	2,843	11	2,279	8	73%	3	27%	0	0%
85278-100	Metal Fabricating Machinery	2,120	2,845	3	3,213	2	67%	1	33%	0	0%
30567-000	Robots	2,117	2,846	13	2,131	6	46%	7	54%	0	0%
15058-100	Hardwood Floor Maintenance	2,114	2,847	2	3,456	1	50%	1	50%	0	0%
60505-100	Leather Restoration	2,114	2,847	4	3,020	4	100%	0	0%	0	0%
00128-101	Organic Farms	2,111	2,849	5	2,862	3	60%	2	40%	0	0%
80636-000	Wholesale Seeds	2,110	2,850	6	2,731	5	83%	1	17%	0	0%
60616-000	Nursing Home Information	2,109	2,851	1	3,805	1	100%	0	0%	0	0%
50401-000	Luggage Carrier	2,106	2,852	6	2,731	3	50%	3	50%	0	0%
90021-800	Charity - Relief & Development	2,105	2,853	3	3,213	2	67%	1	33%	0	0%
50440-100	Motorcycle Consignment	2,104	2,854	5	2,862	4	80%	1	20%	0	0%
60665-400	Vascular Surgeon	2,101	2,855	2	3,456	1	50%	1	50%	0	0%
80793-000	Wholesale Wine	2,099	2,856	8	2,513	5	63%	2	25%	1	13%
44012-000	Bathroom	2,096	2,857	7	2,604	5	71%	2	29%	0	0%
60107-800	Fleet Maintenance	2,096	2,857	7	2,604	4	57%	3	43%	0	0%
80155-000	Check Protection	2,096	2,857	0	4,416	0	0%	0	0%	0	0%
10095-500	Industrial Painting	2,093	2,860	1	3,805	0	0%	1	100%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
80566-000	Wholesale Plants	2,089	2,861	4	3,020	0	0%	4	100%	0	0%
85331-200	Parent Education	2,084	2,862	7	2,604	2	29%	5	71%	0	0%
30672-000	Tank Inspection	2,083	2,863	0	4,416	0	0%	0	0%	0	0%
60063-000	Art Organizations	2,083	2,863	12	2,190	8	67%	4	33%	0	0%
42000-000	Building Permits	2,077	2,865	2	3,456	1	50%	1	50%	0	0%
70573-000	Moving Supplies	2,077	2,865	5	2,862	3	60%	2	40%	0	0%
80475-000	Metal Powder Fabricators	2,074	2,867	2	3,456	1	50%	1	50%	0	0%
60436-000	Hockey Club	2,072	2,868	14	2,084	10	71%	4	29%	0	0%
00144-000	Hay	2,066	2,869	1	3,805	1	100%	0	0%	0	0%
80527-000	Waste Oil	2,064	2,870	6	2,731	6	100%	0	0%	0	0%
50750-100	Helicopter Rental	2,062	2,871	21	1,785	2	10%	19	90%	0	0%
50071-000	Home Brewing Supplies	2,058	2,872	7	2,604	3	43%	4	57%	0	0%
80473-000	Metal Detectors	2,057	2,873	2	3,456	0	0%	2	100%	0	0%
65474-000	Computer Gaming Center	2,054	2,874	6	2,731	5	83%	1	17%	0	0%
50193-000	Craft Classes	2,051	2,875	10	2,357	4	40%	6	60%	0	0%
30787-100	Diving Services	2,047	2,876	1	3,805	0	0%	1	100%	0	0%
60613-100	Nurse Practitioner	2,044	2,877	2	3,456	1	50%	0	0%	1	50%
50505-000	Plaster	2,037	2,878	1	3,805	0	0%	1	100%	0	0%
60199-101	Infant Child Care	2,037	2,878	5	2,862	3	60%	2	40%	0	0%
30695-000	Tile Manufacturers	2,031	2,880	6	2,731	3	50%	3	50%	0	0%
50264-000	Fishermens Supplies	2,028	2,881	12	2,190	3	25%	9	75%	0	0%
60075-136	HOA Attorney	2,028	2,881	7	2,604	1	14%	6	86%	0	0%
60708-000	Proofreading	2,028	2,881	0	4,416	0	0%	0	0%	0	0%
30154-000	Diamond Cutter	2,027	2,884	0	4,416	0	0%	0	0%	0	0%
30600-000	Semiconductor Devices	2,025	2,885	24	1,683	24	100%	0	0%	0	0%
30748-000	Winemaking Supplies	2,024	2,886	6	2,731	1	17%	5	83%	0	0%
50150-000	Chimes	2,022	2,887	11	2,279	0	0%	10	91%	1	9%
66002-200	Estate Cleaning Services	2,022	2,887	1	3,805	0	0%	1	100%	0	0%
60215-100	Mobile Dry Cleaning	2,020	2,889	27	1,612	18	67%	9	33%	0	0%
70631-000	Transit Line	2,017	2,890	29	1,556	17	59%	12	41%	0	0%
85376-000	Two Way Radios	2,017	2,890	1	3,805	0	0%	1	100%	0	0%
50437-000	Moped	2,014	2,892	14	2,084	4	29%	10	71%	0	0%
60607-000	Navigation Consultants	2,009	2,893	1	3,805	1	100%	0	0%	0	0%
55543-000	Child Safety	2,002	2,894	8	2,513	7	88%	1	13%	0	0%
80315-000	Florists Supplies	2,000	2,895	4	3,020	3	75%	1	25%	0	0%
44013-000	Beauty	1,997	2,896	86	896	41	48%	44	51%	1	1%
80485-000	Precious Metals Products	1,996	2,897	2	3,456	1	50%	1	50%	0	0%
50207-000	Dining Club Plans	1,995	2,898	39	1,359	38	97%	1	3%	0	0%
50776-000	Pinball Machines	1,988	2,899	5	2,862	1	20%	4	80%	0	0%
88100-000	Employee Assistance Program	1,988	2,899	5	2,862	3	60%	2	40%	0	0%
60149-000	Blueprinting	1,986	2,901	3	3,213	1	33%	2	67%	0	0%
80468-100	Personal Emergency Response System	1,986	2,901	12	2,190	5	42%	7	58%	0	0%
50275-100	Funeral Flowers	1,985	2,903	9	2,430	1	11%	8	89%	0	0%
60697-000	Playground	1,982	2,904	12	2,190	10	83%	2	17%	0	0%
80441-000	Wholesale Liquor	1,972	2,905	4	3,020	4	100%	0	0%	0	0%
10180-000	Pipe Fitter	1,968	2,906	1	3,805	1	100%	0	0%	0	0%
60380-000	Football Club	1,965	2,907	19	1,851	7	37%	11	58%	1	5%
00151-020	Hunting Guide	1,958	2,908	9	2,430	3	33%	4	44%	2	22%
70001-000	Tournament	1,958	2,908	5	2,862	3	60%	2	40%	0	0%
30694-000	Coupon Printer	1,955	2,910	16	1,998	7	44%	9	56%	0	0%
50623-000	Sundries	1,954	2,911	4	3,020	1	25%	3	75%	0	0%
80512-000	Office Furniture Repair	1,951	2,912	2	3,456	1	50%	1	50%	0	0%
80267-000	Electric Heating Element	1,949	2,913	22	1,756	21	95%	1	5%	0	0%
30180-000	Electric Motor Distributor	1,948	2,914	2	3,456	2	100%	0	0%	0	0%
60026-000	Aerospace Research	1,947	2,915	1	3,805	1	100%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
30761-000	X-Ray Equipment	1,941	2,916	1	3,805	0	0%	1	100%	0	0%
44038-000	Employment	1,932	2,917	21	1,785	2	10%	19	90%	0	0%
50227-000	Drapery Installation Service	1,926	2,918	0	4,416	0	0%	0	0%	0	0%
50605-000	Speedometer	1,926	2,918	5	2,862	3	60%	0	0%	2	40%
50225-000	Drapery and Curtain Fabrics Retail	1,923	2,920	4	3,020	3	75%	1	25%	0	0%
80805-000	Band Shell	1,921	2,921	0	4,416	0	0%	0	0%	0	0%
30251-100	Furniture Builders	1,920	2,922	35	1,427	12	34%	17	49%	6	17%
00198-200	Dog Shock Collar	1,919	2,923	49	1,215	20	41%	29	59%	0	0%
80506-000	Wholesale Novelties	1,919	2,923	11	2,279	1	9%	10	91%	0	0%
80150-000	Cemetery Equipment	1,918	2,925	4	3,020	4	100%	0	0%	0	0%
60641-000	Park	1,917	2,926	16	1,998	13	81%	2	13%	1	6%
50713-000	Wall Coverings	1,915	2,927	8	2,513	8	100%	0	0%	0	0%
61066-000	Concert Hall	1,915	2,927	46	1,249	16	35%	30	65%	0	0%
30747-000	Wine Storage	1,914	2,929	6	2,731	4	67%	2	33%	0	0%
80265-000	Electric Vehicles	1,911	2,930	13	2,131	7	54%	4	31%	2	15%
50548-000	Rock Shop	1,909	2,931	4	3,020	3	75%	1	25%	0	0%
60578-000	Motion Picture Film Editing	1,906	2,932	1	3,805	1	100%	0	0%	0	0%
55656-000	Security Equipment	1,905	2,933	49	1,215	9	18%	40	82%	0	0%
30001-000	Accumulator	1,903	2,934	1	3,805	0	0%	1	100%	0	0%
80162-000	Chimney Cleaning Equipment	1,902	2,935	4	3,020	3	75%	1	25%	0	0%
20027-300	Medicare Advantage	1,901	2,936	4	3,020	0	0%	2	50%	2	50%
85256-000	Foreign Online Pharmacy	1,899	2,937	8	2,513	5	63%	3	38%	0	0%
60998-000	Traffic Engineers	1,898	2,938	11	2,279	11	100%	0	0%	0	0%
80581-000	Poultry Equipment	1,895	2,939	3	3,213	3	100%	0	0%	0	0%
30278-000	Grease Trap	1,893	2,940	2	3,456	0	0%	2	100%	0	0%
60181-000	Carburetors	1,893	2,940	7	2,604	3	43%	4	57%	0	0%
30442-000	Ozone Machine	1,892	2,942	1	3,805	1	100%	0	0%	0	0%
50167-100	Numismatics	1,892	2,942	5	2,862	2	40%	3	60%	0	0%
50349-000	Hosiery	1,891	2,944	4	3,020	4	100%	0	0%	0	0%
50562-000	Seat Belts	1,887	2,945	2	3,456	1	50%	1	50%	0	0%
10098-000	Parking Garage Construction	1,886	2,946	17	1,949	6	35%	11	65%	0	0%
60112-400	Auto Maintenance Plans	1,884	2,947	8	2,513	7	88%	0	0%	1	13%
80743-100	Lawn Tractor Dealers	1,883	2,948	4	3,020	3	75%	1	25%	0	0%
85264-010	Fence Services	1,883	2,948	23	1,729	8	35%	14	61%	1	4%
80160-000	Wholesale Childrens Clothing	1,882	2,950	18	1,900	5	28%	13	72%	0	0%
10071-000	Greenhouse Builder	1,881	2,951	4	3,020	3	75%	1	25%	0	0%
60440-000	Home Consultant	1,879	2,952	4	3,020	3	75%	1	25%	0	0%
20085-100	Child Support Enforcement	1,878	2,953	5	2,862	2	40%	3	60%	0	0%
50465-000	Fuel Oil Treatment	1,877	2,954	0	4,416	0	0%	0	0%	0	0%
80513-000	Used Office Furniture	1,876	2,955	3	3,213	2	67%	1	33%	0	0%
50148-000	Charcoal	1,875	2,956	13	2,131	9	69%	4	31%	0	0%
50464-100	Oil Marketing	1,875	2,956	4	3,020	4	100%	0	0%	0	0%
60145-000	Birthing Center	1,875	2,956	12	2,190	6	50%	6	50%	0	0%
44071-000	Instruction	1,871	2,959	2	3,456	1	50%	1	50%	0	0%
50049-000	Baby Food	1,871	2,959	51	1,186	28	55%	11	22%	12	24%
80553-000	Physical Therapy Supplies	1,870	2,961	7	2,604	3	43%	4	57%	0	0%
30145-000	Hydraulic Cylinder	1,869	2,962	2	3,456	1	50%	1	50%	0	0%
10043-001	Sump Pump Contractors	1,868	2,963	1	3,805	0	0%	1	100%	0	0%
50254-100	Organic Fertilizer	1,867	2,964	3	3,213	0	0%	3	100%	0	0%
50183-200	Auto Consignment	1,858	2,965	13	2,131	5	38%	5	38%	3	23%
80572-000	Plywood	1,858	2,965	1	3,805	0	0%	1	100%	0	0%
10061-102	House Leveling	1,850	2,967	9	2,430	4	44%	5	56%	0	0%
60371-000	Fix It Shop	1,843	2,968	5	2,862	2	40%	3	60%	0	0%
50256-000	Air Cleaning Equipment	1,841	2,969	3	3,213	1	33%	1	33%	1	33%
65817-000	Foster Care	1,840	2,970	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
81000-200	Marijuana Processor	1,837	2,971	6	2,731	5	83%	1	17%	0	0%
30436-000	Olive Oil	1,835	2,972	0	4,416	0	0%	0	0%	0	0%
10014-100	Historical Structure Preservation	1,832	2,973	1	3,805	1	100%	0	0%	0	0%
80167-000	Chiropractor Equipment	1,832	2,973	7	2,604	7	100%	0	0%	0	0%
70654-000	Bingo Hall	1,830	2,975	3	3,213	1	33%	2	67%	0	0%
20025-000	Bond Insurance	1,828	2,976	2	3,456	2	100%	0	0%	0	0%
60535-000	Mapping Services	1,827	2,977	7	2,604	6	86%	1	14%	0	0%
30674-000	Metal Tanks	1,822	2,978	2	3,456	2	100%	0	0%	0	0%
50428-000	Miniatures	1,818	2,979	11	2,279	7	64%	3	27%	1	9%
80308-000	First Aid Supplies	1,818	2,979	6	2,731	2	33%	4	67%	0	0%
80017-000	Aircraft Ground Support	1,816	2,981	6	2,731	2	33%	4	67%	0	0%
50137-000	Catalog Showroom	1,815	2,982	6	2,731	5	83%	1	17%	0	0%
50114-100	Prefab Buildings	1,808	2,983	8	2,513	8	100%	0	0%	0	0%
80696-100	Stone Slinger	1,806	2,984	2	3,456	1	50%	1	50%	0	0%
00219-300	Tree Removal	1,805	2,985	18	1,900	4	22%	13	72%	1	6%
80317-000	Foam Rubber	1,805	2,985	0	4,416	0	0%	0	0%	0	0%
30575-100	Gun Safes	1,803	2,987	12	2,190	9	75%	3	25%	0	0%
80251-000	Drilling Equipment	1,803	2,987	2	3,456	0	0%	2	100%	0	0%
80497-000	Wholesale Musical Instruments	1,803	2,987	10	2,357	7	70%	3	30%	0	0%
80296-000	Fiberglass Products	1,802	2,990	1	3,805	0	0%	1	100%	0	0%
80348-000	Broken Glass	1,802	2,990	1	3,805	0	0%	1	100%	0	0%
85305-000	Timber Framing	1,799	2,992	1	3,805	1	100%	0	0%	0	0%
89800-100	Stem Cell Nutrition	1,799	2,992	1	3,805	1	100%	0	0%	0	0%
70599-400	Irrigation Installation	1,798	2,994	7	2,604	5	71%	2	29%	0	0%
60265-100	Mask	1,797	2,995	2	3,456	0	0%	2	100%	0	0%
80196-000	Concrete Curing	1,797	2,995	6	2,731	2	33%	4	67%	0	0%
50604-100	Hot Tub Supplies	1,796	2,997	2	3,456	0	0%	2	100%	0	0%
20023-100	Flood Assistance	1,794	2,998	1	3,805	0	0%	1	100%	0	0%
10058-500	Floor Removal, Resurfacing and Refinishing	1,793	2,999	7	2,604	2	29%	5	71%	0	0%
00188-000	Oil Crude Purchasing	1,791	3,000	2	3,456	1	50%	1	50%	0	0%
20047-300	Loan Acceleration	1,791	3,000	5	2,862	3	60%	1	20%	1	20%
55562-000	Fire Protection	1,791	3,000	9	2,430	5	56%	4	44%	0	0%
50590-000	Skating Equipment	1,789	3,003	5	2,862	3	60%	2	40%	0	0%
60741-000	Reflexologist	1,789	3,003	5	2,862	4	80%	1	20%	0	0%
30503-000	Liquid Plastic	1,782	3,005	1	3,805	1	100%	0	0%	0	0%
26000-010	Precious Metal Dealer	1,778	3,006	2	3,456	2	100%	0	0%	0	0%
30338-000	Leak Detecting Equipment	1,777	3,007	4	3,020	3	75%	1	25%	0	0%
30685-000	Textile Fibers	1,776	3,008	0	4,416	0	0%	0	0%	0	0%
30750-000	Non-Electric Wire and Cable	1,776	3,008	2	3,456	0	0%	2	100%	0	0%
50131-000	Cap and Gown	1,773	3,010	5	2,862	5	100%	0	0%	0	0%
60002-000	Abortion Services	1,773	3,010	1	3,805	0	0%	1	100%	0	0%
80113-000	Wholesale Bridal Supplies	1,772	3,012	3	3,213	2	67%	1	33%	0	0%
80597-000	Recording Studio Equipment	1,769	3,013	3	3,213	1	33%	2	67%	0	0%
80698-000	Crushed Stone	1,765	3,014	1	3,805	1	100%	0	0%	0	0%
63100-000	Freezer Food Sales	1,761	3,015	4	3,020	2	50%	2	50%	0	0%
30757-000	Wood Preserving	1,760	3,016	0	4,416	0	0%	0	0%	0	0%
87600-000	Service Animal Training	1,755	3,017	3	3,213	2	67%	1	33%	0	0%
50324-000	Door Guard	1,754	3,018	3	3,213	2	67%	1	33%	0	0%
30287-000	Metal Heat Treating	1,752	3,019	0	4,416	0	0%	0	0%	0	0%
85292-100	Scooter Repair	1,748	3,020	5	2,862	5	100%	0	0%	0	0%
50745-000	Yogurt	1,747	3,021	11	2,279	8	73%	3	27%	0	0%
80605-010	Restaurant Supplies	1,747	3,021	9	2,430	8	89%	1	11%	0	0%
30497-000	Plastic Sheets	1,742	3,023	2	3,456	2	100%	0	0%	0	0%
80760-000	Wholesale Underwear	1,742	3,023	10	2,357	9	90%	1	10%	0	0%
50705-200	Blind Cleaning	1,740	3,025	2	3,456	2	100%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
20057-000	Oil Property Management	1,735	3,026	3	3,213	0	0%	3	100%	0	0%
60464-000	Industrial Development	1,735	3,026	6	2,731	3	50%	3	50%	0	0%
89400-000	4 Wheel Drive Repair	1,733	3,028	8	2,513	2	25%	6	75%	0	0%
60244-000	Computer Room Equipment	1,729	3,029	7	2,604	0	0%	7	100%	0	0%
50177-000	Concession Stands	1,728	3,030	2	3,456	2	100%	0	0%	0	0%
50666-100	Woodworking Tools	1,726	3,031	4	3,020	1	25%	3	75%	0	0%
60289-104	Prosthodontist	1,722	3,032	4	3,020	3	75%	1	25%	0	0%
60075-146	Legal Malpractice Attorney	1,711	3,033	2	3,456	2	100%	0	0%	0	0%
70503-000	Aircraft Equipment Testing	1,711	3,033	2	3,456	0	0%	2	100%	0	0%
80170-000	Church Supplies	1,711	3,033	5	2,862	1	20%	4	80%	0	0%
80277-000	Wholesale Envelopes	1,710	3,036	3	3,213	3	100%	0	0%	0	0%
30045-000	Bins	1,709	3,037	10	2,357	1	10%	6	60%	3	30%
60141-000	Pool Hall	1,708	3,038	3	3,213	2	67%	1	33%	0	0%
50127-000	Candle Making Supplies	1,706	3,039	5	2,862	3	60%	2	40%	0	0%
50283-000	Fuel Economizer	1,706	3,039	1	3,805	0	0%	1	100%	0	0%
60300-000	Registered Dietitian	1,706	3,039	5	2,862	2	40%	3	60%	0	0%
50312-000	Girls Apparel	1,704	3,042	16	1,998	2	13%	14	88%	0	0%
20069-000	Stock Exchange	1,702	3,043	4	3,020	2	50%	2	50%	0	0%
30260-000	Gasket	1,700	3,044	1	3,805	1	100%	0	0%	0	0%
50546-000	Riding Apparel	1,700	3,044	25	1,655	1	4%	24	96%	0	0%
70633-000	Truck Permits	1,699	3,046	2	3,456	1	50%	1	50%	0	0%
60342-000	Gasoline Engine	1,694	3,047	29	1,556	27	93%	2	7%	0	0%
80248-000	Wholesale Dresses	1,693	3,048	11	2,279	6	55%	5	45%	0	0%
80695-000	Stock Certificates	1,693	3,048	5	2,862	2	40%	0	0%	3	60%
30115-000	Coin Manufacturers	1,691	3,050	9	2,430	8	89%	1	11%	0	0%
10130-000	Septic Tank Manufacturers	1,687	3,051	2	3,456	2	100%	0	0%	0	0%
60437-000	Hoist	1,685	3,052	1	3,805	0	0%	1	100%	0	0%
85277-100	Technology Litigation	1,685	3,052	7	2,604	2	29%	3	43%	2	29%
60526-000	Magician	1,682	3,054	0	4,416	0	0%	0	0%	0	0%
00130-000	Fish Hatchery	1,678	3,055	1	3,805	0	0%	1	100%	0	0%
00222-500	Veterinary Surgery	1,676	3,056	5	2,862	4	80%	1	20%	0	0%
30499-000	Plastic Foam	1,676	3,056	4	3,020	1	25%	3	75%	0	0%
00109-100	Animal Registration	1,673	3,058	7	2,604	4	57%	3	43%	0	0%
30012-000	Amusement Park Equipment	1,673	3,058	2	3,456	0	0%	2	100%	0	0%
60997-300	Oil Change	1,673	3,058	66	1,038	42	64%	23	35%	1	2%
30037-000	Barricade	1,669	3,061	2	3,456	1	50%	1	50%	0	0%
50144-000	Decorative Ceramic	1,666	3,062	3	3,213	3	100%	0	0%	0	0%
80710-000	Plastic Tanks	1,665	3,063	1	3,805	1	100%	0	0%	0	0%
50296-000	Garbage Disposal Parts	1,659	3,064	3	3,213	3	100%	0	0%	0	0%
30646-000	Steel Mill	1,652	3,065	0	4,416	0	0%	0	0%	0	0%
50357-000	Instrument Cases	1,651	3,066	19	1,851	1	5%	16	84%	2	11%
85301-100	Soil Testing	1,650	3,067	1	3,805	1	100%	0	0%	0	0%
30286-000	Heat Exchanger	1,647	3,068	0	4,416	0	0%	0	0%	0	0%
80950-000	House Call	1,646	3,069	0	4,416	0	0%	0	0%	0	0%
60465-000	Industrial Hygiene Consultants	1,642	3,070	0	4,416	0	0%	0	0%	0	0%
66001-000	Jewelry Advisory Service	1,641	3,071	0	4,416	0	0%	0	0%	0	0%
44004-000	Ammunition & Weapons	1,638	3,072	16	1,998	9	56%	7	44%	0	0%
60624-100	Executive Suites	1,628	3,073	11	2,279	6	55%	5	45%	0	0%
50311-000	Gift Wrap	1,625	3,074	4	3,020	1	25%	3	75%	0	0%
30038-300	Sink Manufacturers	1,624	3,075	7	2,604	4	57%	3	43%	0	0%
30534-100	Letterpress Printing	1,622	3,076	3	3,213	1	33%	2	67%	0	0%
60153-000	Excursion Boat	1,621	3,077	10	2,357	4	40%	6	60%	0	0%
60488-101	Paternity Test	1,621	3,077	3	3,213	1	33%	2	67%	0	0%
60965-200	Yoga Studio	1,619	3,079	29	1,556	8	28%	19	66%	2	7%
85900-000	Dental Marketing	1,618	3,080	46	1,249	36	78%	10	22%	0	0%



**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60469-200	Home Renovation Inspection	1,615	3,081	1	3,805	1	100%	0	0%	0	0%
30581-000	Sausage	1,614	3,082	4	3,020	3	75%	1	25%	0	0%
60154-000	Boating School	1,613	3,083	3	3,213	3	100%	0	0%	0	0%
60139-000	Bid Report Service	1,608	3,084	7	2,604	6	86%	1	14%	0	0%
80519-000	Oilfield Supplies	1,608	3,084	1	3,805	1	100%	0	0%	0	0%
70547-000	Express and Transfer Service	1,606	3,086	6	2,731	3	50%	3	50%	0	0%
30398-000	Microscope	1,600	3,087	7	2,604	7	100%	0	0%	0	0%
60758-100	Alzheimer Treatment	1,595	3,088	0	4,416	0	0%	0	0%	0	0%
60333-000	Engineer Report	1,593	3,089	1	3,805	1	100%	0	0%	0	0%
70629-000	Trailer Storage	1,592	3,090	6	2,731	4	67%	1	17%	1	17%
30218-000	Fiberglass Fabrication	1,591	3,091	0	4,416	0	0%	0	0%	0	0%
60038-000	Animation Mechanics	1,591	3,091	28	1,584	25	89%	3	11%	0	0%
61034-000	Cosmetic Sales	1,591	3,091	1	3,805	1	100%	0	0%	0	0%
80400-000	Insecticide	1,591	3,091	11	2,279	6	55%	5	45%	0	0%
80448-000	Logging Equipment	1,591	3,091	1	3,805	1	100%	0	0%	0	0%
20031-000	Marine Insurance	1,590	3,096	7	2,604	7	100%	0	0%	0	0%
70616-000	Teleconference	1,589	3,097	1	3,805	1	100%	0	0%	0	0%
50559-100	Security Door Screen	1,588	3,098	2	3,456	2	100%	0	0%	0	0%
55556-000	Specialty Schools	1,583	3,099	38	1,375	13	34%	23	61%	2	5%
30163-000	Display Installation Service	1,581	3,100	2	3,456	2	100%	0	0%	0	0%
30426-000	Oil Refinery	1,581	3,100	17	1,949	15	88%	2	12%	0	0%
30198-100	Custom Logo Apparel	1,580	3,102	84	909	57	68%	8	10%	19	23%
80403-000	Iron	1,580	3,102	2	3,456	0	0%	2	100%	0	0%
30602-000	Sewer Cleaning Equipment	1,578	3,104	2	3,456	0	0%	1	50%	1	50%
60312-300	Air Duct Restoration	1,578	3,104	8	2,513	2	25%	6	75%	0	0%
43000-000	Managed Print Services	1,574	3,106	4	3,020	0	0%	4	100%	0	0%
50454-000	Needlework Supplies	1,574	3,106	3	3,213	2	67%	1	33%	0	0%
60408-000	Mini Golf Course	1,574	3,106	3	3,213	3	100%	0	0%	0	0%
50649-000	Telescope	1,571	3,109	3	3,213	3	100%	0	0%	0	0%
89900-000	Unemployment Representation	1,570	3,110	1	3,805	0	0%	1	100%	0	0%
60202-000	China Repair	1,569	3,111	28	1,584	4	14%	24	86%	0	0%
80750-000	Tree Service Equipment	1,567	3,112	3	3,213	2	67%	1	33%	0	0%
80018-000	Aircraft Tools	1,566	3,113	1	3,805	0	0%	1	100%	0	0%
55601-000	Refrigeration	1,556	3,114	4	3,020	1	25%	3	75%	0	0%
55647-000	Accessories	1,554	3,115	33	1,460	18	55%	15	45%	0	0%
60784-100	Holistic Schools	1,554	3,115	1	3,805	0	0%	1	100%	0	0%
70550-000	Freight Consolidation	1,554	3,115	2	3,456	1	50%	1	50%	0	0%
00202-000	Quarries	1,549	3,118	3	3,213	2	67%	1	33%	0	0%
60075-114	Trademark Attorney	1,547	3,119	1	3,805	1	100%	0	0%	0	0%
80767-000	Venetian Blind Manufacturer	1,544	3,120	8	2,513	8	100%	0	0%	0	0%
60147-000	Blacksmith	1,543	3,121	2	3,456	0	0%	2	100%	0	0%
60414-000	Guard Dogs	1,541	3,122	0	4,416	0	0%	0	0%	0	0%
10002-000	Air Balancing	1,540	3,123	0	4,416	0	0%	0	0%	0	0%
30602-100	Vacuum Truck	1,539	3,124	0	4,416	0	0%	0	0%	0	0%
60289-200	Dental Sedation	1,539	3,124	3	3,213	2	67%	1	33%	0	0%
50025-100	Handmade Art	1,537	3,126	18	1,900	8	44%	9	50%	1	6%
00155-102	Seeding	1,536	3,127	4	3,020	3	75%	1	25%	0	0%
50652-000	Tennis Equipment	1,536	3,127	9	2,430	3	33%	5	56%	1	11%
60458-000	Import Services	1,535	3,129	8	2,513	7	88%	1	13%	0	0%
65282-000	Marriage Broker	1,535	3,129	5	2,862	2	40%	3	60%	0	0%
00190-000	Orchard	1,534	3,131	1	3,805	1	100%	0	0%	0	0%
60468-000	Insect Control Devices	1,529	3,132	4	3,020	4	100%	0	0%	0	0%
60560-000	Midwives	1,529	3,132	6	2,731	1	17%	4	67%	1	17%
10065-000	Glass Board Up Service	1,528	3,134	3	3,213	1	33%	2	67%	0	0%
30305-000	Inspection Devices Industrial	1,527	3,135	2	3,456	2	100%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
10106-000	Pipe Inspection	1,526	3,136	2	3,456	1	50%	1	50%	0	0%
60595-000	Mural	1,526	3,136	1	3,805	0	0%	1	100%	0	0%
30041-000	Beer Dispensing and Cooling Equipment	1,525	3,138	14	2,084	2	14%	12	86%	0	0%
50800-000	Underground Sprinkler Parts	1,525	3,138	5	2,862	3	60%	1	20%	1	20%
50593-000	Slip Covers	1,520	3,140	1	3,805	0	0%	1	100%	0	0%
30591-000	Screw Machine Products	1,513	3,141	0	4,416	0	0%	0	0%	0	0%
60309-102	Motorcycle Driving School	1,513	3,141	10	2,357	5	50%	5	50%	0	0%
30437-000	Optical Imaging	1,511	3,143	3	3,213	2	67%	1	33%	0	0%
80230-000	Data Processing Equipment	1,511	3,143	3	3,213	2	67%	1	33%	0	0%
60392-000	Furniture Cleaning	1,510	3,145	8	2,513	8	100%	0	0%	0	0%
50369-000	Karaoke	1,509	3,146	7	2,604	4	57%	3	43%	0	0%
44044-000	Exercise and Wellness	1,508	3,147	9	2,430	6	67%	1	11%	2	22%
50496-000	Pictures	1,506	3,148	6	2,731	3	50%	1	17%	2	33%
70534-000	Horse Carriage	1,500	3,149	3	3,213	2	67%	1	33%	0	0%
60144-000	Bird Control	1,498	3,150	1	3,805	0	0%	1	100%	0	0%
61092-000	Orchestra	1,496	3,151	6	2,731	5	83%	1	17%	0	0%
50354-000	Incense	1,492	3,152	11	2,279	5	45%	5	45%	1	9%
80149-000	Cement Manufacturers	1,492	3,152	2	3,456	2	100%	0	0%	0	0%
10013-200	Tiny Houses	1,488	3,154	7	2,604	4	57%	2	29%	1	14%
50575-000	Shingles	1,484	3,155	2	3,456	1	50%	1	50%	0	0%
80121-000	Burial Vaults	1,479	3,156	12	2,190	6	50%	6	50%	0	0%
85159-000	Biochemicals	1,478	3,157	7	2,604	4	57%	3	43%	0	0%
50660-000	Toilet Seats	1,474	3,158	12	2,190	9	75%	3	25%	0	0%
44040-000	Engineering	1,472	3,159	9	2,430	3	33%	6	67%	0	0%
80420-000	Laminating Machine	1,471	3,160	1	3,805	1	100%	0	0%	0	0%
80761-000	Wholesale Upholstery Fabric	1,470	3,161	2	3,456	0	0%	2	100%	0	0%
30632-100	Soap	1,469	3,162	13	2,131	9	69%	3	23%	1	8%
80282-000	Industrial Fans	1,467	3,163	4	3,020	1	25%	2	50%	1	25%
30599-000	Seismic Retrofit	1,465	3,164	1	3,805	1	100%	0	0%	0	0%
30764-000	Air Pollution Control	1,463	3,165	0	4,416	0	0%	0	0%	0	0%
30272-000	Work Gloves	1,461	3,166	0	4,416	0	0%	0	0%	0	0%
20043-000	Insurance Rating Bureau	1,458	3,167	6	2,731	6	100%	0	0%	0	0%
60107-200	Suspension Repair	1,458	3,167	2	3,456	1	50%	1	50%	0	0%
50586-100	Siding Cleaning	1,456	3,169	0	4,416	0	0%	0	0%	0	0%
20004-100	Surety Bonds	1,453	3,170	1	3,805	1	100%	0	0%	0	0%
50152-000	Chinese Food	1,453	3,170	29	1,556	11	38%	18	62%	0	0%
30279-000	Wholesale Greeting Cards	1,450	3,172	9	2,430	9	100%	0	0%	0	0%
30466-000	Partition	1,449	3,173	2	3,456	2	100%	0	0%	0	0%
60848-000	Public Pool	1,448	3,174	5	2,862	0	0%	5	100%	0	0%
80427-000	Laundry Supplies	1,448	3,174	5	2,862	0	0%	4	80%	1	20%
80442-000	Livestock Auction	1,442	3,176	14	2,084	14	100%	0	0%	0	0%
50450-000	Sheet Music	1,441	3,177	6	2,731	5	83%	1	17%	0	0%
80133-000	Canes	1,441	3,177	2	3,456	1	50%	1	50%	0	0%
30747-100	Wine Cellar	1,440	3,179	6	2,731	4	67%	2	33%	0	0%
44129-000	Therapy	1,437	3,180	19	1,851	17	89%	2	11%	0	0%
60471-000	Workroom Interior Designer	1,436	3,181	1	3,805	1	100%	0	0%	0	0%
81000-500	Marijuana Accessories	1,436	3,181	36	1,407	3	8%	32	89%	1	3%
79000-000	Soffit and Fascia	1,431	3,183	1	3,805	0	0%	1	100%	0	0%
30515-000	Polyurethane	1,430	3,184	2	3,456	1	50%	1	50%	0	0%
55527-000	Artists	1,430	3,184	9	2,430	3	33%	4	44%	2	22%
70555-000	Grain Elevator	1,428	3,186	1	3,805	1	100%	0	0%	0	0%
80766-000	Wholesale Variety Store Merchandise	1,427	3,187	6	2,731	3	50%	3	50%	0	0%
30246-000	Wholesale Fur	1,426	3,188	3	3,213	1	33%	1	33%	1	33%
60358-000	Eye Training	1,425	3,189	4	3,020	1	25%	3	75%	0	0%
30061-000	Brewing Supplies	1,422	3,190	10	2,357	4	40%	6	60%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60889-000	Tourist Home	1,422	3,190	0	4,416	0	0%	0	0%	0	0%
30589-000	Screen Printing Equipment	1,420	3,192	3	3,213	1	33%	2	67%	0	0%
80353-000	Grain Dealers	1,420	3,192	0	4,416	0	0%	0	0%	0	0%
80507-000	Nursery Supplies	1,418	3,194	7	2,604	4	57%	3	43%	0	0%
50251-000	Feather Products	1,416	3,195	5	2,862	1	20%	4	80%	0	0%
50398-000	Linoleum Dealers	1,416	3,195	2	3,456	1	50%	1	50%	0	0%
60780-200	Montessori School	1,416	3,195	6	2,731	4	67%	2	33%	0	0%
60547-100	Divorce Mediation Services	1,414	3,198	3	3,213	2	67%	1	33%	0	0%
30719-000	Turbocharger	1,413	3,199	3	3,213	0	0%	2	67%	1	33%
30206-000	Wood Engraver	1,411	3,200	2	3,456	1	50%	1	50%	0	0%
50221-700	Cellar Doors	1,410	3,201	0	4,416	0	0%	0	0%	0	0%
60111-000	Car Upholstery Cleaning	1,404	3,202	3	3,213	1	33%	2	67%	0	0%
80792-000	Wine Broker	1,400	3,203	12	2,190	9	75%	3	25%	0	0%
00143-000	Hatchery	1,397	3,204	2	3,456	2	100%	0	0%	0	0%
60638-000	Parcel Post Assembly Service	1,397	3,204	6	2,731	2	33%	4	67%	0	0%
80064-000	Barn Supplies	1,395	3,206	1	3,805	1	100%	0	0%	0	0%
80604-000	Respirator	1,395	3,206	1	3,805	0	0%	1	100%	0	0%
25020-000	Insurance Software	1,393	3,208	2	3,456	1	50%	1	50%	0	0%
50048-000	Baby Strollers	1,393	3,208	7	2,604	4	57%	3	43%	0	0%
80549-000	Wholesale Photography Equipment	1,390	3,210	16	1,998	10	63%	6	38%	0	0%
50284-000	Fuel Injection System	1,388	3,211	1	3,805	1	100%	0	0%	0	0%
10006-300	Commercial Kitchen Rental	1,386	3,212	1	3,805	0	0%	1	100%	0	0%
72200-000	Wine Bar	1,385	3,213	3	3,213	2	67%	1	33%	0	0%
30446-000	Paint Manufacturing Materials	1,384	3,214	14	2,084	14	100%	0	0%	0	0%
80676-000	Speaker Manufacturers	1,384	3,214	13	2,131	7	54%	5	38%	1	8%
30637-000	Spring Manufacturers	1,383	3,216	1	3,805	0	0%	1	100%	0	0%
60936-000	Washing Machine Parts	1,380	3,217	24	1,683	0	0%	24	100%	0	0%
85344-000	Bus Rental	1,380	3,217	7	2,604	5	71%	2	29%	0	0%
44026-000	Dance	1,379	3,219	24	1,683	18	75%	6	25%	0	0%
60872-000	Tennis Lessons	1,378	3,220	3	3,213	2	67%	1	33%	0	0%
50770-000	Hotel Products	1,377	3,221	39	1,359	23	59%	16	41%	0	0%
30744-000	Webbing	1,376	3,222	18	1,900	5	28%	9	50%	4	22%
80039-100	Hybrid Car Dealers	1,376	3,222	23	1,729	23	100%	0	0%	0	0%
10055-000	Fireproofing	1,374	3,224	0	4,416	0	0%	0	0%	0	0%
60006-000	Actuary	1,374	3,224	0	4,416	0	0%	0	0%	0	0%
60256-000	Contest Arranging and Judging	1,370	3,226	4	3,020	0	0%	4	100%	0	0%
60447-100	Guest Ranch	1,367	3,227	16	1,998	3	19%	13	81%	0	0%
80444-000	Loading Dock Equipment	1,366	3,228	0	4,416	0	0%	0	0%	0	0%
50359-000	Intercom Systems	1,364	3,229	4	3,020	2	50%	2	50%	0	0%
30347-000	Sign Letters	1,363	3,230	0	4,416	0	0%	0	0%	0	0%
30617-000	Sign Maintenance	1,363	3,230	5	2,862	1	20%	4	80%	0	0%
55524-000	Commercial Building	1,363	3,230	1	3,805	1	100%	0	0%	0	0%
85327-100	Fiberglass Bath	1,363	3,230	6	2,731	5	83%	1	17%	0	0%
80740-000	Tool and Die Supplies	1,362	3,234	1	3,805	1	100%	0	0%	0	0%
60378-000	Food Service Consultants	1,360	3,235	2	3,456	2	100%	0	0%	0	0%
50328-000	Gymnastics Equipment	1,358	3,236	5	2,862	3	60%	2	40%	0	0%
85500-000	Visually Impaired Products	1,356	3,237	4	3,020	4	100%	0	0%	0	0%
60366-100	Live Scan Fingerprinting	1,355	3,238	4	3,020	3	75%	1	25%	0	0%
30204-000	Metal Engraver	1,353	3,239	2	3,456	2	100%	0	0%	0	0%
70564-000	Lumber Carrier	1,353	3,239	1	3,805	0	0%	1	100%	0	0%
80128-000	Advertising Buttons	1,352	3,241	0	4,416	0	0%	0	0%	0	0%
85266-000	Gambling Machines	1,351	3,242	2	3,456	0	0%	2	100%	0	0%
10014-200	Building Envelope Restoration	1,350	3,243	0	4,416	0	0%	0	0%	0	0%
80765-100	Vacuum Systems	1,350	3,243	3	3,213	3	100%	0	0%	0	0%
80593-000	Railroad Equipment	1,349	3,245	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60550-000	Mediation Coaching	1,346	3,246	7	2,604	3	43%	4	57%	0	0%
80516-000	Oil Additive Manufacturer	1,345	3,247	0	4,416	0	0%	0	0%	0	0%
50730-100	Wedding Cakes	1,344	3,248	23	1,729	10	43%	13	57%	0	0%
30551-000	Radar Equipment	1,341	3,249	14	2,084	14	100%	0	0%	0	0%
30303-000	Printer Ink	1,339	3,250	3	3,213	1	33%	2	67%	0	0%
60381-100	Tuxedo Rentals	1,339	3,250	12	2,190	8	67%	4	33%	0	0%
70593-000	Safe Movers	1,336	3,252	1	3,805	1	100%	0	0%	0	0%
50164-110	Hookah Bar	1,334	3,253	4	3,020	0	0%	4	100%	0	0%
30098-000	Chemical Plant Equipment	1,332	3,254	2	3,456	0	0%	2	100%	0	0%
61067-000	Dinner Theater	1,329	3,255	18	1,900	13	72%	5	28%	0	0%
81000-300	Marijuana Grower	1,329	3,255	2	3,456	0	0%	2	100%	0	0%
60794-000	Sewing Classes	1,328	3,257	3	3,213	0	0%	3	100%	0	0%
50508-100	Plumbing Supplies	1,324	3,258	8	2,513	7	88%	1	13%	0	0%
60534-000	Manicures	1,324	3,258	16	1,998	5	31%	9	56%	2	13%
50174-000	Computer Furniture	1,323	3,260	6	2,731	3	50%	3	50%	0	0%
44052-000	Food Industry	1,321	3,261	19	1,851	9	47%	10	53%	0	0%
50375-000	Knife Sharpening	1,319	3,262	1	3,805	1	100%	0	0%	0	0%
80066-000	Barrel and Drums Equipment	1,318	3,263	7	2,604	0	0%	7	100%	0	0%
65476-000	Internet Café	1,317	3,264	3	3,213	1	33%	1	33%	1	33%
00138-000	Gas Well Drilling	1,313	3,265	2	3,456	2	100%	0	0%	0	0%
60128-000	Batting Cages	1,313	3,265	4	3,020	2	50%	2	50%	0	0%
00100-000	Aerial Applicators	1,307	3,267	1	3,805	1	100%	0	0%	0	0%
60664-000	Physicians and Surgeons Information Bureaus	1,306	3,268	10	2,357	6	60%	4	40%	0	0%
50762-010	Energy Conservation Services	1,304	3,269	9	2,430	4	44%	5	56%	0	0%
10178-100	Window Service	1,302	3,270	11	2,279	2	18%	4	36%	5	45%
30216-000	Apparel Fasteners	1,302	3,270	0	4,416	0	0%	0	0%	0	0%
50722-010	Water Softener Installation and Repair	1,302	3,270	3	3,213	3	100%	0	0%	0	0%
60877-000	Theater Supplies	1,300	3,273	2	3,456	2	100%	0	0%	0	0%
80044-000	Wholesale Car Stereos	1,300	3,273	2	3,456	1	50%	1	50%	0	0%
10099-400	Patio Design	1,297	3,275	5	2,862	2	40%	3	60%	0	0%
80145-000	Rug Weavers	1,297	3,275	11	2,279	11	100%	0	0%	0	0%
30102-000	Church Furniture	1,296	3,277	1	3,805	1	100%	0	0%	0	0%
60753-000	Rest Home	1,296	3,277	0	4,416	0	0%	0	0%	0	0%
80744-000	Tractor Manufacturers	1,295	3,279	1	3,805	0	0%	1	100%	0	0%
60361-100	Designer Pet Clothes	1,294	3,280	21	1,785	12	57%	8	38%	1	5%
80305-101	Pediatric Rehabilitation	1,294	3,280	4	3,020	4	100%	0	0%	0	0%
50229-000	Drawing Supplies	1,288	3,282	8	2,513	5	63%	3	38%	0	0%
50376-000	Knit Goods	1,288	3,282	2	3,456	0	0%	1	50%	1	50%
50233-000	Dry Goods	1,287	3,284	1	3,805	1	100%	0	0%	0	0%
80589-000	Pump Supplies	1,286	3,285	1	3,805	1	100%	0	0%	0	0%
85315-000	Sheetrock Contractors	1,286	3,285	1	3,805	0	0%	1	100%	0	0%
44065-000	Hunting	1,285	3,287	12	2,190	4	33%	8	67%	0	0%
50249-100	Attic Fan	1,285	3,287	0	4,416	0	0%	0	0%	0	0%
30577-000	Salt	1,283	3,289	3	3,213	2	67%	1	33%	0	0%
10084-000	Lathing Contractors	1,280	3,290	1	3,805	1	100%	0	0%	0	0%
30706-000	Towel Wholesale	1,280	3,290	12	2,190	9	75%	3	25%	0	0%
30208-000	Engraving Supplies	1,279	3,292	3	3,213	3	100%	0	0%	0	0%
60489-000	Veterinary Laboratory	1,279	3,292	7	2,604	6	86%	1	14%	0	0%
65345-000	Fan Club	1,279	3,292	3	3,213	3	100%	0	0%	0	0%
50412-000	Map Dealers	1,278	3,295	27	1,612	25	93%	2	7%	0	0%
60055-000	Archery Range	1,278	3,295	3	3,213	2	67%	1	33%	0	0%
00111-000	Aquaculture	1,276	3,297	2	3,456	1	50%	1	50%	0	0%
50348-000	Hose Couplings	1,275	3,298	0	4,416	0	0%	0	0%	0	0%
60197-000	Analytical Chemist	1,274	3,299	1	3,805	1	100%	0	0%	0	0%
80309-000	Seafood Brokers	1,274	3,299	2	3,456	2	100%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60011-000	Aerial Advertising	1,272	3,301	3	3,213	0	0%	3	100%	0	0%
80226-000	Dairy Equipment	1,272	3,301	0	4,416	0	0%	0	0%	0	0%
70560-000	Sanitary Landfill	1,269	3,303	36	1,407	32	89%	4	11%	0	0%
30352-000	Lithographer	1,266	3,304	3	3,213	2	67%	1	33%	0	0%
60146-000	Birth Control Information	1,262	3,305	8	2,513	8	100%	0	0%	0	0%
86400-000	Swim Spas	1,262	3,305	1	3,805	0	0%	1	100%	0	0%
70628-000	Marine Towing	1,261	3,307	3	3,213	1	33%	2	67%	0	0%
30496-000	Plastic Extruder	1,258	3,308	0	4,416	0	0%	0	0%	0	0%
72250-000	Escape Room	1,256	3,309	13	2,131	5	38%	8	62%	0	0%
50481-200	Jumping Balloons	1,255	3,310	6	2,731	2	33%	4	67%	0	0%
60655-000	Photo Retouching	1,254	3,311	18	1,900	18	100%	0	0%	0	0%
60852-000	Tank Cleaning	1,253	3,312	0	4,416	0	0%	0	0%	0	0%
60106-100	Auto Emissions Testing	1,252	3,313	6	2,731	5	83%	1	17%	0	0%
30781-000	Water Conservation	1,251	3,314	2	3,456	1	50%	1	50%	0	0%
30703-000	Tool Design	1,250	3,315	1	3,805	1	100%	0	0%	0	0%
60355-000	Export Management Company	1,250	3,315	3	3,213	2	67%	1	33%	0	0%
50724-000	Waterbed Dealers	1,248	3,317	2	3,456	0	0%	2	100%	0	0%
80433-200	LED Lighting	1,244	3,318	5	2,862	2	40%	3	60%	0	0%
60781-010	Secondary School	1,243	3,319	2	3,456	1	50%	1	50%	0	0%
50392-000	Levels	1,241	3,320	6	2,731	2	33%	4	67%	0	0%
80082-000	Bench Seat	1,240	3,321	62	1,077	62	100%	0	0%	0	0%
80398-100	Industrial Equipment	1,240	3,321	10	2,357	6	60%	4	40%	0	0%
80623-000	Sandblasting Equipment	1,239	3,323	0	4,416	0	0%	0	0%	0	0%
30254-000	Furniture Manufacturers Equipment	1,238	3,324	5	2,862	0	0%	5	100%	0	0%
30203-000	Mechanical Engraver	1,236	3,325	2	3,456	2	100%	0	0%	0	0%
30675-000	Tank Repair	1,236	3,325	1	3,805	1	100%	0	0%	0	0%
80525-000	Oil Well Supplies	1,235	3,327	0	4,416	0	0%	0	0%	0	0%
30488-000	Pipe Fittings	1,233	3,328	0	4,416	0	0%	0	0%	0	0%
70592-010	Waste Management	1,231	3,329	66	1,038	66	100%	0	0%	0	0%
80675-000	Speaker Repair	1,231	3,329	3	3,213	3	100%	0	0%	0	0%
60103-200	Airbag Repair	1,230	3,331	6	2,731	3	50%	2	33%	1	17%
60122-000	Ballroom	1,229	3,332	2	3,456	2	100%	0	0%	0	0%
61033-000	Encyclopedia and Book Sales by Internet	1,229	3,332	12	2,190	0	0%	12	100%	0	0%
05103-000	Agricultural Waste Management	1,228	3,334	10	2,357	4	40%	6	60%	0	0%
70563-000	Livestock Hauling	1,228	3,334	3	3,213	1	33%	2	67%	0	0%
30713-000	Truck Refrigeration Equipment	1,223	3,336	2	3,456	1	50%	1	50%	0	0%
60166-000	Bulldozer	1,223	3,336	1	3,805	0	0%	1	100%	0	0%
80558-000	Piling	1,223	3,336	0	4,416	0	0%	0	0%	0	0%
70642-100	Web Conferencing	1,221	3,339	2	3,456	1	50%	1	50%	0	0%
60075-126	Adoption Attorney	1,220	3,340	1	3,805	0	0%	1	100%	0	0%
80031-000	Aquarium Manufacturers	1,218	3,341	6	2,731	4	67%	2	33%	0	0%
60760-000	Riding Academy	1,217	3,342	6	2,731	1	17%	5	83%	0	0%
86220-000	Mobile Refrigeration	1,216	3,343	1	3,805	1	100%	0	0%	0	0%
57000-000	Private Health Services Plan	1,214	3,344	2	3,456	1	50%	1	50%	0	0%
30326-000	Plastic Lamination	1,212	3,345	0	4,416	0	0%	0	0%	0	0%
85279-000	Pen Pals	1,210	3,346	34	1,440	10	29%	22	65%	2	6%
50347-000	Hoses	1,208	3,347	0	4,416	0	0%	0	0%	0	0%
50470-000	Organs	1,208	3,347	0	4,416	0	0%	0	0%	0	0%
50111-000	Used Building Materials	1,207	3,349	2	3,456	0	0%	2	100%	0	0%
50221-600	Rolling Doors	1,203	3,350	5	2,862	1	20%	4	80%	0	0%
00150-000	Humane Society	1,202	3,351	6	2,731	6	100%	0	0%	0	0%
50547-000	Riggers Equipment and Supplies	1,202	3,351	0	4,416	0	0%	0	0%	0	0%
30307-000	Investment Casting	1,201	3,353	1	3,805	0	0%	1	100%	0	0%
30314-000	Juicers	1,201	3,353	1	3,805	0	0%	1	100%	0	0%
60481-000	Juke Box	1,201	3,353	5	2,862	4	80%	1	20%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60183-000	Carnival	1,200	3,356	3	3,213	2	67%	1	33%	0	0%
60469-100	Drywall Inspection	1,200	3,356	1	3,805	0	0%	1	100%	0	0%
00219-200	Tree Transplanting Service	1,199	3,358	2	3,456	0	0%	0	0%	2	100%
70541-000	Customs Consultant	1,199	3,358	7	2,604	2	29%	4	57%	1	14%
61031-000	Book Sales	1,198	3,360	29	1,556	16	55%	13	45%	0	0%
80254-000	Drug Brokers	1,197	3,361	0	4,416	0	0%	0	0%	0	0%
60307-000	Drapery Cleaners	1,195	3,362	3	3,213	2	67%	1	33%	0	0%
50558-000	Decorative Screens	1,194	3,363	11	2,279	6	55%	5	45%	0	0%
65188-000	Online Casino	1,191	3,364	12	2,190	4	33%	8	67%	0	0%
30297-000	Imprinting	1,190	3,365	5	2,862	1	20%	4	80%	0	0%
90021-150	Charity - Blind & Visually Impaired	1,190	3,365	1	3,805	1	100%	0	0%	0	0%
90036-000	Local Lottery	1,190	3,365	5	2,862	4	80%	1	20%	0	0%
30025-000	Axles	1,188	3,368	44	1,289	4	9%	40	91%	0	0%
80364-130	Hair Ornaments	1,188	3,368	13	2,131	7	54%	4	31%	2	15%
70626-100	Raft Trips	1,187	3,370	5	2,862	2	40%	3	60%	0	0%
80101-000	Box Making Equipment	1,186	3,371	0	4,416	0	0%	0	0%	0	0%
30648-000	Steel Fabrication Equipment	1,180	3,372	0	4,416	0	0%	0	0%	0	0%
70611-000	Liquid Storage	1,179	3,373	0	4,416	0	0%	0	0%	0	0%
44070-000	Inspection	1,176	3,374	10	2,357	8	80%	2	20%	0	0%
80722-000	Closed Circuit TV	1,171	3,375	1	3,805	0	0%	1	100%	0	0%
80795-000	Wiring Harness	1,171	3,375	4	3,020	4	100%	0	0%	0	0%
60774-000	Saw Blade Sharpening	1,170	3,377	4	3,020	4	100%	0	0%	0	0%
80371-000	Hardware Consultants	1,170	3,377	3	3,213	3	100%	0	0%	0	0%
60237-000	Computer Bulletin Boards	1,169	3,379	1	3,805	0	0%	1	100%	0	0%
60014-000	Indoor Advertising	1,167	3,380	7	2,604	2	29%	5	71%	0	0%
50113-200	Moving Portable Buildings	1,166	3,381	3	3,213	2	67%	1	33%	0	0%
50727-000	Wax	1,164	3,382	16	1,998	6	38%	10	63%	0	0%
44002-000	Adult Care	1,163	3,383	5	2,862	2	40%	3	60%	0	0%
60346-010	Environmental Services	1,163	3,383	6	2,731	1	17%	5	83%	0	0%
70578-000	Pilot Car Services	1,163	3,383	0	4,416	0	0%	0	0%	0	0%
80598-000	Vinyl Records	1,163	3,383	31	1,505	30	97%	1	3%	0	0%
85291-000	Reiki Therapy	1,161	3,387	2	3,456	2	100%	0	0%	0	0%
30386-000	Metal Cleaning	1,159	3,388	2	3,456	2	100%	0	0%	0	0%
60134-500	Microblading	1,154	3,389	15	2,039	11	73%	4	27%	0	0%
20051-000	Money Order Systems	1,153	3,390	10	2,357	10	100%	0	0%	0	0%
65262-000	Sports Hospitality	1,152	3,391	2	3,456	2	100%	0	0%	0	0%
30336-400	Lead Testing	1,150	3,392	2	3,456	0	0%	2	100%	0	0%
70524-100	Canoeing	1,150	3,392	5	2,862	1	20%	4	80%	0	0%
80577-000	Portfolios	1,150	3,392	6	2,731	3	50%	2	33%	1	17%
50353-200	Ice Cream	1,148	3,395	22	1,756	14	64%	8	36%	0	0%
50484-000	Pens and Pencils	1,148	3,395	7	2,604	3	43%	3	43%	1	14%
80670-200	Solar Panel Cleaning	1,148	3,395	1	3,805	0	0%	1	100%	0	0%
80416-000	Kennel Supplies	1,147	3,398	4	3,020	3	75%	1	25%	0	0%
30619-000	Goldsmith	1,146	3,399	7	2,604	6	86%	1	14%	0	0%
50367-100	Pet Jewelry	1,144	3,400	24	1,683	7	29%	9	38%	8	33%
00206-000	Riggers	1,143	3,401	0	4,416	0	0%	0	0%	0	0%
10182-600	Radiant Heat	1,143	3,401	1	3,805	1	100%	0	0%	0	0%
10166-000	Wallpaper Removal	1,142	3,403	1	3,805	0	0%	1	100%	0	0%
60947-000	Welcome Services	1,142	3,403	0	4,416	0	0%	0	0%	0	0%
80762-000	Commercial Vacuum Cleaners	1,142	3,403	6	2,731	1	17%	5	83%	0	0%
55673-000	Hot Tubs and Spas	1,141	3,406	12	2,190	5	42%	6	50%	1	8%
65028-000	Electronic Waste Management	1,138	3,407	0	4,416	0	0%	0	0%	0	0%
50471-000	Organ Repair	1,136	3,408	1	3,805	0	0%	1	100%	0	0%
60879-000	Theatrical Managers and Producers	1,129	3,409	1	3,805	0	0%	1	100%	0	0%
61015-000	Obituary Notification Service	1,129	3,409	1	3,805	0	0%	1	100%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
30616-000	Sign Erectors	1,128	3,411	0	4,416	0	0%	0	0%	0	0%
50078-000	Binoculars	1,128	3,411	3	3,213	3	100%	0	0%	0	0%
80351-000	Golf Equipment Manufacturers	1,128	3,411	20	1,817	7	35%	13	65%	0	0%
30064-000	Bronze	1,127	3,414	12	2,190	7	58%	5	42%	0	0%
80297-000	Filing Systems	1,127	3,414	1	3,805	0	0%	1	100%	0	0%
85254-000	Foreign Pharmaceutical Suppliers	1,120	3,416	2	3,456	2	100%	0	0%	0	0%
90021-350	Charity - Civil Rights	1,119	3,417	0	4,416	0	0%	0	0%	0	0%
10155-400	Harness Assembly	1,118	3,418	0	4,416	0	0%	0	0%	0	0%
80189-000	Industrial Waste Compactor	1,116	3,419	7	2,604	3	43%	4	57%	0	0%
00125-000	Farm Management	1,115	3,420	1	3,805	1	100%	0	0%	0	0%
30371-100	CNC Machining	1,115	3,420	1	3,805	1	100%	0	0%	0	0%
55523-000	Chimney	1,115	3,420	7	2,604	0	0%	5	71%	2	29%
50054-000	Bamboo Products	1,114	3,423	2	3,456	1	50%	0	0%	1	50%
60115-100	Industrial Ultrasound	1,112	3,424	3	3,213	1	33%	2	67%	0	0%
81700-000	Wall Texturizing	1,112	3,424	0	4,416	0	0%	0	0%	0	0%
30244-000	Frozen Food Processors	1,111	3,426	3	3,213	3	100%	0	0%	0	0%
80137-000	Wholesale Canvas	1,111	3,426	4	3,020	2	50%	2	50%	0	0%
10061-200	Wood Rot Repair	1,108	3,428	1	3,805	1	100%	0	0%	0	0%
80410-000	Jewelry Casting	1,107	3,429	0	4,416	0	0%	0	0%	0	0%
80583-000	Precious Stones	1,105	3,430	1	3,805	0	0%	1	100%	0	0%
50662-000	Tool Holders	1,104	3,431	3	3,213	3	100%	0	0%	0	0%
60341-000	Fuel Conversion Engines	1,102	3,432	0	4,416	0	0%	0	0%	0	0%
30619-100	Silversmith	1,100	3,433	23	1,729	0	0%	15	65%	8	35%
80197-000	Concrete Mixers	1,100	3,433	3	3,213	2	67%	1	33%	0	0%
30530-000	Printed and Etched Circuits	1,099	3,435	1	3,805	0	0%	1	100%	0	0%
60218-200	Dialysis Clinic	1,099	3,435	6	2,731	2	33%	4	67%	0	0%
50721-000	Water Skiing Equipment	1,097	3,437	5	2,862	3	60%	2	40%	0	0%
50774-000	Duty Free Shop	1,095	3,438	3	3,213	2	67%	1	33%	0	0%
30146-100	Cylinder Head	1,093	3,439	7	2,604	1	14%	6	86%	0	0%
60977-000	Charity - Advertising for Publications	1,093	3,439	13	2,131	13	100%	0	0%	0	0%
88400-000	Volleyball Clubs	1,093	3,439	6	2,731	1	17%	5	83%	0	0%
50737-200	Wood Windows	1,092	3,442	1	3,805	1	100%	0	0%	0	0%
20047-100	Farm Loans	1,090	3,443	1	3,805	1	100%	0	0%	0	0%
50716-000	Washer and Dryer Sale	1,090	3,443	13	2,131	11	85%	2	15%	0	0%
61039-000	Cleaning Supplies by Mail	1,089	3,445	3	3,213	2	67%	1	33%	0	0%
55433-100	Mobile Home Foundation	1,087	3,446	16	1,998	13	81%	3	19%	0	0%
60533-100	Meeting Management	1,087	3,446	1	3,805	1	100%	0	0%	0	0%
30185-000	Electrical Discharge Machines	1,086	3,448	1	3,805	0	0%	1	100%	0	0%
60707-000	Programmed Instruction	1,086	3,448	7	2,604	3	43%	3	43%	1	14%
80634-000	Seats	1,086	3,448	0	4,416	0	0%	0	0%	0	0%
44105-000	Promotions	1,085	3,451	9	2,430	6	67%	3	33%	0	0%
70300-000	Union Employment Service	1,083	3,452	1	3,805	0	0%	1	100%	0	0%
60426-000	Handwriting Expert	1,080	3,453	7	2,604	0	0%	3	43%	4	57%
80264-000	Eggs	1,078	3,454	0	4,416	0	0%	0	0%	0	0%
30128-000	Concrete Mixing Plant Equipment	1,076	3,455	27	1,612	26	96%	1	4%	0	0%
80323-000	Foundry Equipment	1,076	3,455	4	3,020	4	100%	0	0%	0	0%
30134-100	Misting System	1,074	3,457	0	4,416	0	0%	0	0%	0	0%
50668-000	Pneumatic Tools	1,074	3,457	1	3,805	0	0%	1	100%	0	0%
60041-000	Apartment Share	1,073	3,459	9	2,430	6	67%	3	33%	0	0%
30209-000	Metal and Glass Etched Products	1,069	3,460	4	3,020	1	25%	3	75%	0	0%
50237-000	Used Electric Equipment	1,067	3,461	5	2,862	5	100%	0	0%	0	0%
80555-000	Wholesale Picture Frames	1,063	3,462	2	3,456	2	100%	0	0%	0	0%
50221-100	Patio Doors	1,062	3,463	3	3,213	2	67%	1	33%	0	0%
60503-000	Office Layout	1,061	3,464	2	3,456	0	0%	2	100%	0	0%
70612-000	Street Cleaning	1,060	3,465	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
30743-000	Weather Instruments	1,057	3,466	1	3,805	1	100%	0	0%	0	0%
80727-000	Textile Brokers	1,057	3,466	3	3,213	1	33%	2	67%	0	0%
60075-109	Mesothelioma Lawyer	1,056	3,468	0	4,416	0	0%	0	0%	0	0%
20056-000	Oil Properties	1,054	3,469	5	2,862	3	60%	2	40%	0	0%
50220-000	Door Frame	1,048	3,470	0	4,416	0	0%	0	0%	0	0%
80103-000	Paper Boxes	1,046	3,471	1	3,805	0	0%	1	100%	0	0%
30486-000	Pipe Bending	1,045	3,472	0	4,416	0	0%	0	0%	0	0%
50572-000	Scissors	1,044	3,473	7	2,604	2	29%	5	71%	0	0%
80530-000	Oriental Goods Wholesale	1,044	3,473	3	3,213	3	100%	0	0%	0	0%
30517-000	Postcard	1,042	3,475	3	3,213	2	67%	1	33%	0	0%
50366-000	Jeans	1,037	3,476	14	2,084	10	71%	3	21%	1	7%
60650-100	Fumigation	1,034	3,477	4	3,020	3	75%	1	25%	0	0%
80587-000	Projector	1,034	3,477	6	2,731	2	33%	4	67%	0	0%
10169-200	Well Inspection	1,033	3,479	1	3,805	1	100%	0	0%	0	0%
80022-000	Alloys	1,033	3,479	1	3,805	0	0%	1	100%	0	0%
50413-000	Marine Electrical	1,032	3,481	1	3,805	1	100%	0	0%	0	0%
60658-200	Sports Photographers	1,032	3,481	12	2,190	6	50%	6	50%	0	0%
50383-000	Ladder	1,029	3,483	1	3,805	1	100%	0	0%	0	0%
93000-000	Lottery Club	1,027	3,484	1	3,805	0	0%	1	100%	0	0%
30576-000	Sailmakers	1,026	3,485	2	3,456	1	50%	0	0%	1	50%
61046-000	Photography Sales	1,026	3,485	9	2,430	5	56%	3	33%	1	11%
50023-000	Architectural Supplies	1,025	3,487	1	3,805	0	0%	1	100%	0	0%
60056-200	Facility Planning	1,025	3,487	0	4,416	0	0%	0	0%	0	0%
60930-200	CD Player Repair	1,025	3,487	1	3,805	0	0%	0	0%	1	100%
60328-200	Administrative Assistant Employment	1,023	3,490	0	4,416	0	0%	0	0%	0	0%
50362-000	Italian Food	1,022	3,491	5	2,862	2	40%	3	60%	0	0%
30400-000	Milling Machine	1,021	3,492	1	3,805	0	0%	1	100%	0	0%
70557-000	Heating Supply	1,020	3,493	5	2,862	2	40%	3	60%	0	0%
30233-000	Flood Control Equipment	1,019	3,494	0	4,416	0	0%	0	0%	0	0%
50141-000	Ceiling Materials	1,017	3,495	2	3,456	2	100%	0	0%	0	0%
50090-000	Bowling Accessories	1,016	3,496	4	3,020	2	50%	2	50%	0	0%
60775-000	Scalp Care	1,015	3,497	3	3,213	0	0%	2	67%	1	33%
60838-000	Structural Integration	1,014	3,498	0	4,416	0	0%	0	0%	0	0%
90021-250	Charity - Child Sponsorship	1,012	3,499	0	4,416	0	0%	0	0%	0	0%
60273-000	Crisis Intervention Services	1,011	3,500	0	4,416	0	0%	0	0%	0	0%
60350-010	Estate Auctions	1,011	3,500	19	1,851	11	58%	8	42%	0	0%
30514-000	Polyethylene	1,009	3,502	0	4,416	0	0%	0	0%	0	0%
80129-000	Button Manufacturers	1,008	3,503	10	2,357	0	0%	10	100%	0	0%
30197-000	Embroidery Machine	1,007	3,504	5	2,862	3	60%	2	40%	0	0%
44092-000	Organization	1,007	3,504	24	1,683	17	71%	7	29%	0	0%
30534-200	3D Printers	1,005	3,506	24	1,683	13	54%	9	38%	2	8%
50343-000	Home Demo	1,005	3,506	1	3,805	1	100%	0	0%	0	0%
30424-000	Oil Operators	1,004	3,508	1	3,805	1	100%	0	0%	0	0%
60955-000	Window Shade Cleaning	1,003	3,509	1	3,805	0	0%	1	100%	0	0%
80741-000	Toy Making Supplies	1,003	3,509	3	3,213	2	67%	0	0%	1	33%
30388-000	Metal Forming	1,002	3,511	1	3,805	0	0%	1	100%	0	0%
85267-000	Garden Hand Tools	1,001	3,512	2	3,456	1	50%	1	50%	0	0%
50121-200	Cabinet Organizers	997	3,513	3	3,213	2	67%	1	33%	0	0%
30268-000	Glassware Decorators	996	3,514	6	2,731	5	83%	1	17%	0	0%
30680-000	TV Station Equipment	996	3,514	5	2,862	1	20%	4	80%	0	0%
44133-000	Water Service	993	3,516	19	1,851	11	58%	8	42%	0	0%
60412-000	Driving Range	993	3,516	0	4,416	0	0%	0	0%	0	0%
30089-000	Carpet and Rug Binding	992	3,518	2	3,456	1	50%	1	50%	0	0%
50104-000	Bridal Registry	991	3,519	3	3,213	3	100%	0	0%	0	0%
30228-000	Flag Manufacturers	989	3,520	2	3,456	2	100%	0	0%	0	0%



**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
70607-000	Steamship Agencies	989	3,520	7	2,604	7	100%	0	0%	0	0%
50274-000	Floor Treatment Compounds	988	3,522	5	2,862	0	0%	5	100%	0	0%
60610-000	Noise Control Consultants	985	3,523	0	4,416	0	0%	0	0%	0	0%
60890-000	Towel Supply Service	985	3,523	2	3,456	1	50%	0	0%	1	50%
44086-000	Metal	984	3,525	4	3,020	2	50%	2	50%	0	0%
44091-000	Optometry	984	3,525	27	1,612	23	85%	4	15%	0	0%
30526-000	Power Press Equipment	982	3,527	0	4,416	0	0%	0	0%	0	0%
50136-000	Casters	982	3,527	0	4,416	0	0%	0	0%	0	0%
30790-100	Food Wholesalers	977	3,529	7	2,604	2	29%	5	71%	0	0%
80732-000	Changing Tires	977	3,529	11	2,279	6	55%	5	45%	0	0%
80096-000	Bottlers Equipment	976	3,531	1	3,805	1	100%	0	0%	0	0%
50445-000	Music Box	975	3,532	1	3,805	1	100%	0	0%	0	0%
30103-000	Tobacco Manufacturers	974	3,533	19	1,851	18	95%	1	5%	0	0%
30573-000	Rust Remover	974	3,533	6	2,731	4	67%	2	33%	0	0%
30563-000	Refractory	973	3,535	0	4,416	0	0%	0	0%	0	0%
55592-000	Tools	973	3,535	18	1,900	8	44%	10	56%	0	0%
80384-000	Hosiery Manufacturers	972	3,537	3	3,213	3	100%	0	0%	0	0%
85325-000	Etiquette School	972	3,537	0	4,416	0	0%	0	0%	0	0%
80206-000	Coppersmith	971	3,539	2	3,456	2	100%	0	0%	0	0%
60505-000	Cleaning Leather	969	3,540	2	3,456	0	0%	2	100%	0	0%
30190-000	Elevator Consultants	967	3,541	0	4,416	0	0%	0	0%	0	0%
50474-000	Outplacement Consultant	967	3,541	1	3,805	1	100%	0	0%	0	0%
50337-100	Hearing Aid Repair	966	3,543	13	2,131	3	23%	7	54%	3	23%
30361-000	Wholesale Luggage	961	3,544	9	2,430	7	78%	2	22%	0	0%
80265-300	Electric Vehicle Charging Stations	961	3,544	9	2,430	7	78%	2	22%	0	0%
50164-100	Coffee & Tea Shops	960	3,546	0	4,416	0	0%	0	0%	0	0%
44126-000	Stone	958	3,547	8	2,513	4	50%	3	38%	1	13%
70594-000	Marine Salvage	958	3,547	1	3,805	1	100%	0	0%	0	0%
30782-000	Rainwater Harvesting System	957	3,549	1	3,805	0	0%	1	100%	0	0%
50711-000	Violin	954	3,550	4	3,020	1	25%	3	75%	0	0%
50164-010	Coffee Shop	953	3,551	3	3,213	2	67%	1	33%	0	0%
60094-110	Paintless Dent Repair	953	3,551	1	3,805	1	100%	0	0%	0	0%
50304-100	Propane Gas Plumbing	952	3,553	2	3,456	0	0%	2	100%	0	0%
70508-200	Drone Repair	952	3,553	29	1,556	24	83%	5	17%	0	0%
70649-000	Water Taxi	952	3,553	9	2,430	7	78%	2	22%	0	0%
80562-000	Pipe Line Equipment	948	3,556	1	3,805	0	0%	1	100%	0	0%
60191-100	Acoustic Ceiling Removal	946	3,557	2	3,456	1	50%	1	50%	0	0%
60235-200	Modeling and Simulation	945	3,558	2	3,456	0	0%	2	100%	0	0%
44085-000	Memorabilia	944	3,559	6	2,731	5	83%	1	17%	0	0%
30157-000	Die Cutting	943	3,560	1	3,805	0	0%	1	100%	0	0%
30280-000	Precision Grinding	942	3,561	1	3,805	0	0%	1	100%	0	0%
60050-000	Public Aquariums	942	3,561	15	2,039	12	80%	3	20%	0	0%
30168-000	Drive Shaft	941	3,563	1	3,805	0	0%	1	100%	0	0%
00148-000	Horseshoeing	940	3,564	0	4,416	0	0%	0	0%	0	0%
60075-133	Collaborative Divorce Attorney	940	3,564	6	2,731	2	33%	3	50%	1	17%
60571-000	Hotel Consultants	940	3,564	21	1,785	7	33%	14	67%	0	0%
10031-100	Concrete Removal	939	3,567	0	4,416	0	0%	0	0%	0	0%
60105-100	Headlight Restoration	937	3,568	4	3,020	2	50%	2	50%	0	0%
30777-000	Police Department	935	3,569	0	4,416	0	0%	0	0%	0	0%
50737-700	Hurricane Shutters	935	3,569	1	3,805	1	100%	0	0%	0	0%
50234-000	Dune Buggy	934	3,571	13	2,131	5	38%	2	15%	6	46%
10013-201	Laneway House	932	3,572	7	2,604	7	100%	0	0%	0	0%
10182-400	Evaporative Coolers	932	3,572	4	3,020	4	100%	0	0%	0	0%
30302-000	Ink Manufacturers Materials	931	3,574	1	3,805	0	0%	1	100%	0	0%
30199-000	Embroidery Design	930	3,575	8	2,513	2	25%	6	75%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
30601-000	Sewage Treatment Equipment	930	3,575	2	3,456	1	50%	0	0%	1	50%
60058-000	Armature Service	930	3,575	3	3,213	1	33%	2	67%	0	0%
80496-000	Hotel Supplies	930	3,575	0	4,416	0	0%	0	0%	0	0%
85266-100	Game Tables	929	3,579	4	3,020	1	25%	3	75%	0	0%
10172-100	Weather Stripping	928	3,580	3	3,213	0	0%	0	0%	3	100%
10032-102	Concrete Repair	927	3,581	17	1,949	8	47%	9	53%	0	0%
10159-100	Ceramic Tile Dealers	926	3,582	4	3,020	3	75%	1	25%	0	0%
30560-000	Compact Disc Manufacturer	926	3,582	3	3,213	1	33%	2	67%	0	0%
10103-000	Pile Driving	925	3,584	2	3,456	2	100%	0	0%	0	0%
10154-200	Pool Removal	925	3,584	2	3,456	1	50%	1	50%	0	0%
30465-000	Parking Garage Equipment	925	3,584	1	3,805	0	0%	1	100%	0	0%
50215-000	Doll Collectors	924	3,587	8	2,513	5	63%	3	38%	0	0%
50125-000	Camper Parts	923	3,588	4	3,020	4	100%	0	0%	0	0%
82100-000	Dry Erase Board	923	3,588	10	2,357	1	10%	7	70%	2	20%
20012-100	Financial Planning Kit	920	3,590	4	3,020	1	25%	3	75%	0	0%
30043-000	Benches	920	3,590	1	3,805	1	100%	0	0%	0	0%
60329-000	Government Employment Service	919	3,592	5	2,862	3	60%	2	40%	0	0%
70527-000	Boat Yard	918	3,593	0	4,416	0	0%	0	0%	0	0%
80081-000	Belting Supplies	918	3,593	3	3,213	1	33%	2	67%	0	0%
80340-000	Gears	916	3,595	1	3,805	0	0%	1	100%	0	0%
10096-000	Paper Hanger	912	3,596	1	3,805	1	100%	0	0%	0	0%
30031-000	Paper Bags	912	3,596	0	4,416	0	0%	0	0%	0	0%
50525-000	Citizen Band Radios	912	3,596	0	4,416	0	0%	0	0%	0	0%
60688-100	Piano Restoration	912	3,596	2	3,456	2	100%	0	0%	0	0%
30687-000	Textile Printing Equipment	911	3,600	1	3,805	1	100%	0	0%	0	0%
60434-100	Heating System Cleaning	911	3,600	4	3,020	0	0%	4	100%	0	0%
80253-000	Driving Training Equipment	911	3,600	2	3,456	1	50%	1	50%	0	0%
60485-000	Labor Relations Consultant	910	3,603	0	4,416	0	0%	0	0%	0	0%
80520-000	Oil Handling Equipment	909	3,604	0	4,416	0	0%	0	0%	0	0%
00116-000	Coal Mining	907	3,605	0	4,416	0	0%	0	0%	0	0%
30658-000	Surveying Instruments	907	3,605	1	3,805	1	100%	0	0%	0	0%
50161-000	Clutches	906	3,607	2	3,456	2	100%	0	0%	0	0%
80130-000	Calculator	906	3,607	6	2,731	2	33%	4	67%	0	0%
80392-000	Ice Cream Manufacturing Equipment	906	3,607	1	3,805	1	100%	0	0%	0	0%
30691-000	Thermostat	905	3,610	14	2,084	2	14%	12	86%	0	0%
80364-140	Hair Removal Equipment	905	3,610	3	3,213	2	67%	1	33%	0	0%
85328-100	Granite Fabrication	905	3,610	1	3,805	0	0%	1	100%	0	0%
80542-000	Paving Equipment	904	3,613	0	4,416	0	0%	0	0%	0	0%
80626-100	Aerial Lift Repair	904	3,613	1	3,805	0	0%	1	100%	0	0%
60783-250	Insurance Adjuster Training	903	3,615	2	3,456	1	50%	1	50%	0	0%
30285-000	Wholesale Hats	902	3,616	1	3,805	0	0%	0	0%	1	100%
30387-000	Metal Finishers Supplies	899	3,617	1	3,805	0	0%	1	100%	0	0%
30396-000	Meter Repair	898	3,618	0	4,416	0	0%	0	0%	0	0%
30048-000	Blowers	896	3,619	0	4,416	0	0%	0	0%	0	0%
60353-200	Pole Fitness	896	3,619	2	3,456	0	0%	0	0%	2	100%
60446-000	Hostel	894	3,621	20	1,817	10	50%	10	50%	0	0%
80316-200	Flower Broker	893	3,622	5	2,862	4	80%	1	20%	0	0%
10104-000	Pipe and Boiler Covering Contractors	891	3,623	1	3,805	0	0%	1	100%	0	0%
60870-000	Private Tennis Court	890	3,624	2	3,456	0	0%	2	100%	0	0%
30322-000	Plastic Labels	889	3,625	0	4,416	0	0%	0	0%	0	0%
60685-100	Equine Therapy	889	3,625	0	4,416	0	0%	0	0%	0	0%
57600-000	Hubcaps	888	3,627	1	3,805	0	0%	1	100%	0	0%
50571-000	Electric Shaver	886	3,628	8	2,513	2	25%	6	75%	0	0%
30510-000	Playing Cards	885	3,629	3	3,213	3	100%	0	0%	0	0%
60892-000	Tractor Rentals	885	3,629	6	2,731	2	33%	4	67%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
80002-000	Absorbents	885	3,629	0	4,416	0	0%	0	0%	0	0%
30535-100	Printing Technician	883	3,632	9	2,430	6	67%	3	33%	0	0%
10069-000	Golf Course Construction	880	3,633	2	3,456	2	100%	0	0%	0	0%
80773-000	Wholesale Wallpapers	880	3,633	2	3,456	2	100%	0	0%	0	0%
30319-000	Machine Knives	877	3,635	0	4,416	0	0%	0	0%	0	0%
20011-000	Factors	876	3,636	0	4,416	0	0%	0	0%	0	0%
30593-000	Sculptor	876	3,636	2	3,456	1	50%	1	50%	0	0%
50733-000	Wicker Products	876	3,636	3	3,213	0	0%	3	100%	0	0%
61006-100	Psychiatric Services	876	3,636	10	2,357	7	70%	3	30%	0	0%
10070-000	Grain Elevator Construction	875	3,640	2	3,456	1	50%	1	50%	0	0%
60185-000	Carpet and Rug Cleaning Equipment Rental	874	3,641	12	2,190	12	100%	0	0%	0	0%
30241-000	Forging	872	3,642	0	4,416	0	0%	0	0%	0	0%
60602-000	Myofunctional Therapists	867	3,643	2	3,456	0	0%	2	100%	0	0%
55628-000	Eye Surgery	863	3,644	4	3,020	3	75%	1	25%	0	0%
80718-000	Wholesale Telephones	861	3,645	11	2,279	10	91%	1	9%	0	0%
10177-105	Pergolas	857	3,646	5	2,862	2	40%	2	40%	1	20%
60109-000	Sunroof	856	3,647	2	3,456	2	100%	0	0%	0	0%
80734-000	Tire Retreading Equipment	856	3,647	3	3,213	1	33%	2	67%	0	0%
30226-000	Fish Processor	853	3,649	2	3,456	1	50%	1	50%	0	0%
80097-100	Bottle Return	853	3,649	0	4,416	0	0%	0	0%	0	0%
80255-000	Wholesale Pharmacy	852	3,651	4	3,020	3	75%	1	25%	0	0%
80106-000	Wooded Boxes	851	3,652	0	4,416	0	0%	0	0%	0	0%
55622-000	Steel	850	3,653	4	3,020	2	50%	2	50%	0	0%
30662-000	Power Sweeper	849	3,654	2	3,456	1	50%	1	50%	0	0%
60780-100	Pre Kindergarten	848	3,655	4	3,020	2	50%	2	50%	0	0%
60832-000	Statistical Service	847	3,656	0	4,416	0	0%	0	0%	0	0%
85010-100	Corporate Gifts	847	3,656	3	3,213	1	33%	2	67%	0	0%
60395-000	Furniture Repair Supplies	846	3,658	2	3,456	2	100%	0	0%	0	0%
44001-000	Agriculture	845	3,659	6	2,731	5	83%	1	17%	0	0%
92000-200	Screen Company	841	3,660	7	2,604	1	14%	5	71%	1	14%
30207-000	Engraved Stationery	840	3,661	1	3,805	0	0%	1	100%	0	0%
80146-000	Carpet Layers Supplies	838	3,662	1	3,805	1	100%	0	0%	0	0%
80771-000	Video Equipment Manufacturers	838	3,662	2	3,456	2	100%	0	0%	0	0%
60404-200	Tempered Glass	836	3,664	5	2,862	4	80%	1	20%	0	0%
55590-000	Hardware	835	3,665	19	1,851	14	74%	4	21%	1	5%
60591-000	Rock Climbing Instruction	834	3,666	2	3,456	2	100%	0	0%	0	0%
30520-000	Industrial Power Processing	833	3,667	0	4,416	0	0%	0	0%	0	0%
80329-000	Funeral Director Equipment	833	3,667	1	3,805	0	0%	1	100%	0	0%
60275-000	Cryogenics	831	3,669	0	4,416	0	0%	0	0%	0	0%
80550-000	Photographic Mounts	830	3,670	1	3,805	0	0%	1	100%	0	0%
30430-000	Industrial Oil	829	3,671	0	4,416	0	0%	0	0%	0	0%
60835-000	Stenographer	829	3,671	0	4,416	0	0%	0	0%	0	0%
60908-000	Truck Lettering	829	3,671	0	4,416	0	0%	0	0%	0	0%
70510-000	Aircraft Upholstery	829	3,671	1	3,805	1	100%	0	0%	0	0%
80632-000	Screen Manufacturers Equipment and Supplies	828	3,675	2	3,456	1	50%	1	50%	0	0%
50072-000	Bible	827	3,676	2	3,456	2	100%	0	0%	0	0%
30608-000	Ship Builder	826	3,677	1	3,805	0	0%	1	100%	0	0%
55558-000	Batteries	826	3,677	15	2,039	7	47%	8	53%	0	0%
60493-000	Lamp Supplies	826	3,677	3	3,213	1	33%	2	67%	0	0%
50004-000	Album	825	3,680	2	3,456	1	50%	1	50%	0	0%
80689-200	Reinforcing Steel	824	3,681	1	3,805	0	0%	1	100%	0	0%
60564-000	Missions	822	3,682	1	3,805	1	100%	0	0%	0	0%
80063-000	Barber Equipment	822	3,682	1	3,805	1	100%	0	0%	0	0%
44025-000	Customer Service	821	3,684	4	3,020	2	50%	2	50%	0	0%
60609-000	Newspaper Syndicates	821	3,684	3	3,213	3	100%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
30374-000	Mailing Containers	820	3,686	7	2,604	3	43%	4	57%	0	0%
50009-000	Ammunition Reloading	820	3,686	1	3,805	1	100%	0	0%	0	0%
70617-000	Telegraph Service	819	3,688	1	3,805	1	100%	0	0%	0	0%
60513-000	Public Library	817	3,689	2	3,456	2	100%	0	0%	0	0%
60758-010	Retirement Communities	816	3,690	7	2,604	4	57%	3	43%	0	0%
50059-000	Baskets	815	3,691	1	3,805	0	0%	1	100%	0	0%
60191-000	Ceiling Cleaning	814	3,692	0	4,416	0	0%	0	0%	0	0%
60770-000	Sales Presentation	809	3,693	2	3,456	1	50%	1	50%	0	0%
85329-000	Right of Way Acquisition Services	809	3,693	0	4,416	0	0%	0	0%	0	0%
30343-000	Leather Goods Manufacturers Supplies	808	3,695	3	3,213	2	67%	1	33%	0	0%
30355-000	Lockers	808	3,695	0	4,416	0	0%	0	0%	0	0%
80677-000	Communication Devices	808	3,695	8	2,513	7	88%	1	13%	0	0%
50166-000	Coin Card	807	3,698	17	1,949	16	94%	1	6%	0	0%
70627-000	Wholesale Tours	807	3,698	1	3,805	0	0%	1	100%	0	0%
50206-300	Biofuel	806	3,700	4	3,020	2	50%	2	50%	0	0%
60186-000	Carpet Dyers	806	3,700	2	3,456	1	50%	1	50%	0	0%
30178-000	Electric Instruments	802	3,702	1	3,805	1	100%	0	0%	0	0%
10159-200	Tile Installation	801	3,703	13	2,131	3	23%	9	69%	1	8%
50541-000	Refrigerator Manufacturers	801	3,703	6	2,731	1	17%	5	83%	0	0%
60740-010	RV Service	801	3,703	11	2,279	3	27%	8	73%	0	0%
80028-000	Anodizing	801	3,703	0	4,416	0	0%	0	0%	0	0%
00144-100	Pine Straw	800	3,707	0	4,416	0	0%	0	0%	0	0%
31200-000	Souvenir Milk Caps	799	3,708	0	4,416	0	0%	0	0%	0	0%
44107-000	Publication	799	3,708	8	2,513	4	50%	4	50%	0	0%
44055-000	Gardening	797	3,710	8	2,513	1	13%	7	88%	0	0%
80412-000	Jewelry Engraver	797	3,710	1	3,805	0	0%	1	100%	0	0%
70505-000	Aircraft Ferry	796	3,712	0	4,416	0	0%	0	0%	0	0%
30698-000	Punch Clock	794	3,713	1	3,805	1	100%	0	0%	0	0%
30649-000	Steering System	793	3,714	2	3,456	2	100%	0	0%	0	0%
60075-105	Product Liability Lawyer	791	3,715	0	4,416	0	0%	0	0%	0	0%
80287-000	Fax Machine	791	3,715	6	2,731	0	0%	6	100%	0	0%
80469-000	Patent Medicine	791	3,715	2	3,456	1	50%	1	50%	0	0%
30704-000	Tool Grinding Industrial	790	3,718	1	3,805	1	100%	0	0%	0	0%
44008-000	Art and Culture	790	3,718	2	3,456	0	0%	2	100%	0	0%
50688-000	Umbrella	790	3,718	8	2,513	6	75%	2	25%	0	0%
60848-100	Pool Therapy	789	3,721	4	3,020	2	50%	2	50%	0	0%
00135-000	Fur Dealer	788	3,722	0	4,416	0	0%	0	0%	0	0%
30320-000	Labeling Equipment	788	3,722	2	3,456	0	0%	2	100%	0	0%
80783-000	Water Works Equipment and Supplies	788	3,722	0	4,416	0	0%	0	0%	0	0%
30540-000	Propeller	786	3,725	3	3,213	3	100%	0	0%	0	0%
85377-000	Storage Facility Referral	786	3,725	4	3,020	3	75%	1	25%	0	0%
60310-000	Driving Proficiency Test Service	785	3,727	0	4,416	0	0%	0	0%	0	0%
50224-100	Custom Draperies	784	3,728	0	4,416	0	0%	0	0%	0	0%
80043-100	Auto Boosting Services	784	3,728	2	3,456	1	50%	1	50%	0	0%
30271-000	Gloves	782	3,730	2	3,456	2	100%	0	0%	0	0%
50732-000	Whirlpool Bathtubs	782	3,730	1	3,805	1	100%	0	0%	0	0%
60923-000	Veterinarian Information	781	3,732	2	3,456	1	50%	1	50%	0	0%
60402-000	Geologist	779	3,733	1	3,805	1	100%	0	0%	0	0%
00138-300	Geothermal Drilling	777	3,734	0	4,416	0	0%	0	0%	0	0%
60376-000	Floral Design Classes	777	3,734	3	3,213	1	33%	1	33%	1	33%
50076-100	Pool Table Repair	776	3,736	4	3,020	0	0%	3	75%	1	25%
60292-010	Dental Services	775	3,737	5	2,862	3	60%	2	40%	0	0%
90026-000	Chain Letter	774	3,738	2	3,456	0	0%	0	0%	2	100%
65548-300	Cardio-phlebotomy Training and Certification	773	3,739	3	3,213	2	67%	1	33%	0	0%
30104-000	Circuit Breaker	772	3,740	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60230-000	Commercials	771	3,741	1	3,805	0	0%	1	100%	0	0%
70569-000	Microwave Communications	771	3,741	1	3,805	1	100%	0	0%	0	0%
80242-000	Disposable Products	771	3,741	2	3,456	1	50%	1	50%	0	0%
60075-151	Short Sale Attorney	770	3,744	0	4,416	0	0%	0	0%	0	0%
60099-000	Car Hand Controls	770	3,744	3	3,213	1	33%	2	67%	0	0%
80649-000	Shoe Manufacturers Supplies	770	3,744	19	1,851	5	26%	13	68%	1	5%
30718-000	Turbine	769	3,747	0	4,416	0	0%	0	0%	0	0%
30324-100	Underground Structural Support	767	3,748	0	4,416	0	0%	0	0%	0	0%
60759-000	Retreat Facilities	766	3,749	7	2,604	4	57%	3	43%	0	0%
80465-000	Measuring Machine	766	3,749	3	3,213	2	67%	1	33%	0	0%
50409-000	Magician Supplies	764	3,751	5	2,862	2	40%	3	60%	0	0%
50472-000	Oriental Goods	764	3,751	1	3,805	0	0%	1	100%	0	0%
20022-000	Crop Insurance	762	3,753	0	4,416	0	0%	0	0%	0	0%
61200-000	Online Investigative Journalism	762	3,753	1	3,805	1	100%	0	0%	0	0%
30746-000	Window Cleaning Supplies	760	3,755	0	4,416	0	0%	0	0%	0	0%
60154-100	Kayak Lessons	760	3,755	3	3,213	1	33%	2	67%	0	0%
30336-000	Lead	757	3,757	1	3,805	1	100%	0	0%	0	0%
60075-115	Appellate Attorney	756	3,758	0	4,416	0	0%	0	0%	0	0%
82300-100	Tree Care	756	3,758	5	2,862	0	0%	5	100%	0	0%
80256-000	Dry Ice	755	3,760	3	3,213	3	100%	0	0%	0	0%
30033-000	Baking Equipment	753	3,761	1	3,805	1	100%	0	0%	0	0%
30074-000	Confectionery Brokers	753	3,761	3	3,213	3	100%	0	0%	0	0%
00156-100	Artificial Landscape Rocks	750	3,763	4	3,020	2	50%	2	50%	0	0%
80224-000	Curtain Manufacturers	749	3,764	6	2,731	5	83%	1	17%	0	0%
55530-000	Legal	747	3,765	7	2,604	6	86%	1	14%	0	0%
60005-100	Forensic Accounting	747	3,765	0	4,416	0	0%	0	0%	0	0%
80552-000	Medical Equipment Repair	747	3,765	1	3,805	0	0%	1	100%	0	0%
10139-100	Skylight Distributors	746	3,768	1	3,805	1	100%	0	0%	0	0%
30122-000	Columns	746	3,768	2	3,456	2	100%	0	0%	0	0%
30134-000	Cooling Tower	746	3,768	0	4,416	0	0%	0	0%	0	0%
80313-000	Flavoring Extracts	746	3,768	0	4,416	0	0%	0	0%	0	0%
30564-000	Rendering Services	745	3,772	2	3,456	0	0%	2	100%	0	0%
30138-000	Corrosion Control	744	3,773	0	4,416	0	0%	0	0%	0	0%
30464-000	Parachutes	742	3,774	3	3,213	1	33%	2	67%	0	0%
50216-000	Doll Repair	742	3,774	1	3,805	1	100%	0	0%	0	0%
60545-000	Mattress Renovation	741	3,776	4	3,020	4	100%	0	0%	0	0%
80788-000	Wheel Alignment Equipment	741	3,776	1	3,805	1	100%	0	0%	0	0%
60170-100	Trade Associations	740	3,778	5	2,862	2	40%	2	40%	1	20%
50545-000	Ribbon	738	3,779	13	2,131	9	69%	4	31%	0	0%
50179-000	Concrete Patching Compound	735	3,780	1	3,805	0	0%	1	100%	0	0%
44097-000	Pets	734	3,781	16	1,998	4	25%	12	75%	0	0%
20071-000	Studio Rental	732	3,782	8	2,513	5	63%	3	38%	0	0%
80062-000	Bar Supplies	732	3,782	3	3,213	3	100%	0	0%	0	0%
60053-000	Archaeologist	731	3,784	1	3,805	1	100%	0	0%	0	0%
30070-000	Truck Cab	730	3,785	1	3,805	0	0%	1	100%	0	0%
30028-000	Badges	729	3,786	3	3,213	0	0%	3	100%	0	0%
50451-000	Nails	729	3,786	27	1,612	11	41%	16	59%	0	0%
90023-000	Ponzi Scheme	729	3,786	2	3,456	0	0%	2	100%	0	0%
50477-000	Paneling	728	3,789	1	3,805	1	100%	0	0%	0	0%
70605-200	Roof Snow Removal Service	727	3,790	2	3,456	0	0%	2	100%	0	0%
80199-000	Prestressed Concrete	727	3,790	0	4,416	0	0%	0	0%	0	0%
70507-100	Flight Instructor	726	3,792	2	3,456	0	0%	2	100%	0	0%
80748-000	Transformers	726	3,792	0	4,416	0	0%	0	0%	0	0%
80300-000	Liquid Filters	725	3,794	3	3,213	2	67%	1	33%	0	0%
30643-000	Engine Starter	721	3,795	1	3,805	0	0%	1	100%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
80578-000	Potato Chips	721	3,795	6	2,731	3	50%	3	50%	0	0%
60960-000	Word Processing Services	720	3,797	0	4,416	0	0%	0	0%	0	0%
50115-000	Bullet-Resistant Equipment	718	3,798	2	3,456	0	0%	2	100%	0	0%
55564-000	Engineer	717	3,799	7	2,604	3	43%	4	57%	0	0%
70626-200	Golf Tour	717	3,799	4	3,020	4	100%	0	0%	0	0%
50616-000	Statuary	716	3,801	0	4,416	0	0%	0	0%	0	0%
00157-201	Tractor Work	714	3,802	0	4,416	0	0%	0	0%	0	0%
30696-000	Time Cards	714	3,802	3	3,213	1	33%	2	67%	0	0%
75630-000	Virtual Tours	714	3,802	1	3,805	0	0%	0	0%	1	100%
50335-000	Hawaiian Products	713	3,805	5	2,862	4	80%	1	20%	0	0%
80178-000	Wholesale Clocks	713	3,805	24	1,683	11	46%	13	54%	0	0%
80394-000	Ice Cream Mix	713	3,805	0	4,416	0	0%	0	0%	0	0%
80010-200	Data Analytics	712	3,808	8	2,513	2	25%	6	75%	0	0%
80483-000	Metal Cladding	711	3,809	0	4,416	0	0%	0	0%	0	0%
50497-000	Pie	709	3,810	0	4,416	0	0%	0	0%	0	0%
60626-000	Document Destruction	709	3,810	1	3,805	0	0%	0	0%	1	100%
50302-000	Gas Burner	708	3,812	2	3,456	2	100%	0	0%	0	0%
80584-000	Jams	707	3,813	4	3,020	0	0%	4	100%	0	0%
80021-000	Airport Equipment	705	3,814	0	4,416	0	0%	0	0%	0	0%
60213-000	City Planners	704	3,815	0	4,416	0	0%	0	0%	0	0%
10018-000	Cable Splicing	703	3,816	1	3,805	1	100%	0	0%	0	0%
30467-000	Pattern Maker	703	3,816	2	3,456	1	50%	1	50%	0	0%
60843-000	Aerial Surveyor	703	3,816	1	3,805	1	100%	0	0%	0	0%
80664-000	Soda Fountain Equipment	703	3,816	1	3,805	1	100%	0	0%	0	0%
50073-000	Bicycle Security Systems	702	3,820	7	2,604	1	14%	6	86%	0	0%
60713-000	Public Speaking Classes	700	3,821	1	3,805	1	100%	0	0%	0	0%
87800-000	Travel and Tourism Education	700	3,821	3	3,213	2	67%	0	0%	1	33%
80016-000	Air Pollution Measuring Equipment	699	3,823	2	3,456	1	50%	1	50%	0	0%
70900-000	Soundproofing	698	3,824	0	4,416	0	0%	0	0%	0	0%
70530-000	Bus Line Tickets	695	3,825	17	1,949	17	100%	0	0%	0	0%
00151-200	Sport Fishing	694	3,826	3	3,213	2	67%	1	33%	0	0%
30571-000	Synthetic Rubber	694	3,826	0	4,416	0	0%	0	0%	0	0%
80088-000	Blasting Equipment	694	3,826	0	4,416	0	0%	0	0%	0	0%
25045-200	House Flipping	693	3,829	2	3,456	2	100%	0	0%	0	0%
30289-000	Horseshoeing Tools	692	3,830	2	3,456	1	50%	1	50%	0	0%
60008-000	Acupressure	691	3,831	0	4,416	0	0%	0	0%	0	0%
30193-000	Emblems	689	3,832	2	3,456	2	100%	0	0%	0	0%
80491-000	Mirror Manufacturers	689	3,832	5	2,862	0	0%	5	100%	0	0%
74000-000	Colocation Services	688	3,834	1	3,805	1	100%	0	0%	0	0%
80210-000	Cotton Gin	688	3,834	0	4,416	0	0%	0	0%	0	0%
85286-000	Radiator Sales	688	3,834	2	3,456	1	50%	1	50%	0	0%
85370-000	Diecast Car Dealers	686	3,837	0	4,416	0	0%	0	0%	0	0%
10063-100	Carbon Monoxide Detector	685	3,838	78	953	77	99%	1	1%	0	0%
30445-000	Paint Manufacturing Equipment	684	3,839	1	3,805	0	0%	1	100%	0	0%
80074-000	Beauty Equipment Repairs	682	3,840	8	2,513	0	0%	6	75%	2	25%
80622-000	Sand and Gravel Handling Equipment	682	3,840	0	4,416	0	0%	0	0%	0	0%
00152-000	Impregnating	681	3,842	0	4,416	0	0%	0	0%	0	0%
50226-000	Drapery and Curtain Fixtures	681	3,842	0	4,416	0	0%	0	0%	0	0%
60942-000	Weather Forecast Service	678	3,844	0	4,416	0	0%	0	0%	0	0%
30665-000	Table Top	677	3,845	1	3,805	1	100%	0	0%	0	0%
60169-000	Bus Service	677	3,845	6	2,731	4	67%	2	33%	0	0%
80751-000	Truck Wash Equipment	677	3,845	1	3,805	0	0%	1	100%	0	0%
30739-000	Watchmens Clocks and Systems	676	3,848	0	4,416	0	0%	0	0%	0	0%
50380-000	Kosher Food	676	3,848	0	4,416	0	0%	0	0%	0	0%
60754-000	Rest Home Information and Placement	675	3,850	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
70576-000	Parachute Jumping	673	3,851	1	3,805	1	100%	0	0%	0	0%
20064-000	Safe Deposit Box Rental	672	3,852	0	4,416	0	0%	0	0%	0	0%
55504-000	Auto Equipment	671	3,853	4	3,020	0	0%	4	100%	0	0%
10134-000	Shoring Contractors	670	3,854	1	3,805	1	100%	0	0%	0	0%
30176-000	Elastic Stockings	670	3,854	0	4,416	0	0%	0	0%	0	0%
30536-200	Printing Repair	670	3,854	0	4,416	0	0%	0	0%	0	0%
60902-100	Car Differential	670	3,854	2	3,456	2	100%	0	0%	0	0%
80026-000	Circus Supplies	670	3,854	8	2,513	0	0%	8	100%	0	0%
50443-000	Mountain Climbing	669	3,859	1	3,805	1	100%	0	0%	0	0%
30042-000	Beer Dispenser Equipment Repair	668	3,860	1	3,805	0	0%	1	100%	0	0%
60001-000	Abortion Alternatives	668	3,860	1	3,805	0	0%	1	100%	0	0%
70581-000	Power Plant Consultants	668	3,860	1	3,805	1	100%	0	0%	0	0%
80337-000	Gasoline Additives Manufacturers and Distributors	668	3,860	3	3,213	0	0%	3	100%	0	0%
50162-000	Coal	667	3,864	2	3,456	1	50%	1	50%	0	0%
80433-100	Lighting Equipment	667	3,864	16	1,998	8	50%	6	38%	2	13%
30614-300	Exit Signs	666	3,866	0	4,416	0	0%	0	0%	0	0%
80716-000	Industrial Tape	666	3,866	0	4,416	0	0%	0	0%	0	0%
30333-000	Lathes	663	3,868	3	3,213	3	100%	0	0%	0	0%
80523-000	Oil Refinery Equipment	663	3,868	0	4,416	0	0%	0	0%	0	0%
30507-000	Plastic Forming	662	3,870	0	4,416	0	0%	0	0%	0	0%
50757-000	Railroad Freight	662	3,870	1	3,805	0	0%	1	100%	0	0%
80667-000	Soil Conditioner	662	3,870	1	3,805	1	100%	0	0%	0	0%
80808-000	Telephone 900 Number Resellers	662	3,870	6	2,731	5	83%	1	17%	0	0%
61049-000	Bronzing	661	3,874	2	3,456	2	100%	0	0%	0	0%
80235-100	Dental Equipment	660	3,875	7	2,604	2	29%	5	71%	0	0%
50295-110	Paintball Supplies	659	3,876	5	2,862	0	0%	5	100%	0	0%
60467-000	Infrared Inspection	659	3,876	0	4,416	0	0%	0	0%	0	0%
60654-000	Photo Finishing Wholesale	659	3,876	2	3,456	2	100%	0	0%	0	0%
80092-000	Boiler Supplies	659	3,876	1	3,805	1	100%	0	0%	0	0%
60742-000	Refreshment Stand	658	3,880	5	2,862	0	0%	5	100%	0	0%
10044-000	Dredge	657	3,881	0	4,416	0	0%	0	0%	0	0%
30505-000	Plastics Research	657	3,881	1	3,805	1	100%	0	0%	0	0%
44103-000	Preservation and Restoration	657	3,881	5	2,862	3	60%	2	40%	0	0%
60540-100	Family Counselor	657	3,881	3	3,213	2	67%	1	33%	0	0%
55661-000	Gymnastics	656	3,885	20	1,817	14	70%	6	30%	0	0%
85371-000	Legal Printing	655	3,886	0	4,416	0	0%	0	0%	0	0%
50441-010	Motorcycle Service	654	3,887	10	2,357	6	60%	3	30%	1	10%
80582-000	Wholesale Poultry	654	3,887	0	4,416	0	0%	0	0%	0	0%
80467-200	Smokehouse	652	3,889	1	3,805	1	100%	0	0%	0	0%
10017-000	Cabanas	651	3,890	3	3,213	1	33%	2	67%	0	0%
60965-300	Yoga Classes	650	3,891	14	2,084	5	36%	8	57%	1	7%
61016-200	Personal Organizer	650	3,891	0	4,416	0	0%	0	0%	0	0%
60729-101	Industrial Real Estate	649	3,893	1	3,805	1	100%	0	0%	0	0%
30664-000	Electric Switches	648	3,894	0	4,416	0	0%	0	0%	0	0%
60720-100	Horse Race Handicapping	648	3,894	5	2,862	1	20%	4	80%	0	0%
85200-000	Metaphysical Supplies	648	3,894	2	3,456	1	50%	1	50%	0	0%
60524-000	Luggage Repair	647	3,897	1	3,805	0	0%	1	100%	0	0%
61083-000	Magazine Sales by Mail	646	3,898	0	4,416	0	0%	0	0%	0	0%
70522-000	Boat Launch	645	3,899	1	3,805	0	0%	1	100%	0	0%
80644-000	Ship Broker	642	3,900	1	3,805	1	100%	0	0%	0	0%
60293-000	Deodorizing	641	3,901	1	3,805	1	100%	0	0%	0	0%
70549-000	Ferry	641	3,901	1	3,805	1	100%	0	0%	0	0%
80244-000	Drafting Supplies	639	3,903	1	3,805	1	100%	0	0%	0	0%
80252-000	Drills	638	3,904	0	4,416	0	0%	0	0%	0	0%
80395-100	Ice Machine Repair	637	3,905	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
70585-000	Radiotelephone Carriers	636	3,906	2	3,456	1	50%	1	50%	0	0%
50145-000	Chains	633	3,907	0	4,416	0	0%	0	0%	0	0%
72102-000	Pub Food	633	3,907	6	2,731	3	50%	3	50%	0	0%
50717-000	Waste Reduction, Disposal, Recycle Equipment	632	3,909	0	4,416	0	0%	0	0%	0	0%
60970-101	Nephrologist	632	3,909	2	3,456	0	0%	1	50%	1	50%
81300-000	Canada Debt Settlement	632	3,909	1	3,805	1	100%	0	0%	0	0%
85265-010	Furnace Sales	632	3,909	2	3,456	2	100%	0	0%	0	0%
80651-000	Shopping Baskets	631	3,913	0	4,416	0	0%	0	0%	0	0%
30257-100	Garment Restoration	629	3,914	3	3,213	3	100%	0	0%	0	0%
50271-000	Flatware	629	3,914	0	4,416	0	0%	0	0%	0	0%
30519-000	Poultry	628	3,916	2	3,456	0	0%	2	100%	0	0%
60637-102	Fire Mitigation	627	3,917	1	3,805	1	100%	0	0%	0	0%
60686-000	Physicians Assistant	627	3,917	3	3,213	2	67%	1	33%	0	0%
80120-100	Directory Board	627	3,917	6	2,731	5	83%	1	17%	0	0%
80314-000	Floor Machine	621	3,920	2	3,456	1	50%	1	50%	0	0%
80359-000	Car Diffuser	619	3,921	3	3,213	1	33%	2	67%	0	0%
85297-000	Shower Pan Replacement	619	3,921	1	3,805	1	100%	0	0%	0	0%
51000-000	Golf Caddy	618	3,923	1	3,805	1	100%	0	0%	0	0%
60304-000	Divers	618	3,923	0	4,416	0	0%	0	0%	0	0%
44117-000	Safety	617	3,925	11	2,279	1	9%	10	91%	0	0%
50287-000	Fur Accessories	617	3,925	2	3,456	2	100%	0	0%	0	0%
50737-600	Impact Windows	617	3,925	2	3,456	2	100%	0	0%	0	0%
60234-000	Compressor Repair	617	3,925	1	3,805	0	0%	1	100%	0	0%
65543-100	Cryotherapy	617	3,925	6	2,731	6	100%	0	0%	0	0%
80270-000	Electric Switchboard	617	3,925	0	4,416	0	0%	0	0%	0	0%
30439-100	Brick Pizza Oven	616	3,931	9	2,430	2	22%	7	78%	0	0%
60993-000	Car Steam Cleaning	616	3,931	2	3,456	1	50%	1	50%	0	0%
80803-000	Wholesale Yarn	616	3,931	2	3,456	2	100%	0	0%	0	0%
80641-000	Industrial Sewing Machine	615	3,934	2	3,456	2	100%	0	0%	0	0%
63300-100	Driveway Preparation	614	3,935	2	3,456	0	0%	2	100%	0	0%
30516-000	Porch Shades	613	3,936	4	3,020	3	75%	1	25%	0	0%
50715-000	Washers	613	3,936	2	3,456	1	50%	1	50%	0	0%
86500-000	Composter	613	3,936	1	3,805	0	0%	1	100%	0	0%
30330-000	Lapidary Equipment	611	3,939	6	2,731	5	83%	1	17%	0	0%
50109-000	Buckles	611	3,939	3	3,213	3	100%	0	0%	0	0%
60857-200	OTR Truck Driver Tax Return Preparation	611	3,939	0	4,416	0	0%	0	0%	0	0%
30780-000	Soil Conservation Service	610	3,942	0	4,416	0	0%	0	0%	0	0%
10095-400	Electrostatic Painting	607	3,943	0	4,416	0	0%	0	0%	0	0%
55552-000	Lamps	607	3,943	19	1,851	14	74%	5	26%	0	0%
80633-000	O-Ring	607	3,943	0	4,416	0	0%	0	0%	0	0%
80687-000	Steam Baths	607	3,943	0	4,416	0	0%	0	0%	0	0%
80539-000	Paper Shredder	604	3,947	0	4,416	0	0%	0	0%	0	0%
30301-000	Infrared Equipment	603	3,948	1	3,805	1	100%	0	0%	0	0%
30047-000	Bleachers	602	3,949	0	4,416	0	0%	0	0%	0	0%
85342-000	Surfing Lessons	602	3,949	2	3,456	2	100%	0	0%	0	0%
80012-000	Air Brushes	601	3,951	0	4,416	0	0%	0	0%	0	0%
80518-300	Oil Tank Installation	601	3,951	0	4,416	0	0%	0	0%	0	0%
80642-000	Sewing Machine Manufacturers	600	3,953	11	2,279	11	100%	0	0%	0	0%
30230-000	Raw Flavoring Extracts	599	3,954	0	4,416	0	0%	0	0%	0	0%
60005-300	Reserve Study	599	3,954	17	1,949	13	76%	4	24%	0	0%
30019-000	Artificial Plant Manufacturer	598	3,956	0	4,416	0	0%	0	0%	0	0%
30383-000	Meat Packing Supplies	598	3,956	0	4,416	0	0%	0	0%	0	0%
80050-100	Automation Systems	597	3,958	0	4,416	0	0%	0	0%	0	0%
50267-000	Fishing Tackle Parts	596	3,959	3	3,213	2	67%	1	33%	0	0%
50455-000	Newsstands	596	3,959	1	3,805	0	0%	1	100%	0	0%



**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
00207-000	Wildlife Sanctuary	595	3,961	3	3,213	1	33%	2	67%	0	0%
30133-000	Electric Converter	595	3,961	3	3,213	2	67%	1	33%	0	0%
50214-000	Doll Houses	595	3,961	1	3,805	0	0%	1	100%	0	0%
50514-000	Pretzel	595	3,961	3	3,213	2	67%	1	33%	0	0%
60168-000	Burial Assistance	595	3,961	2	3,456	1	50%	1	50%	0	0%
70528-000	Bridge Operator	594	3,966	16	1,998	15	94%	1	6%	0	0%
30219-000	Fiberglass	593	3,967	3	3,213	3	100%	0	0%	0	0%
60235-400	Live Streaming	593	3,967	10	2,357	3	30%	7	70%	0	0%
80568-000	Plastics Machinery	591	3,969	0	4,416	0	0%	0	0%	0	0%
30521-000	Power Plant Equipment	590	3,970	0	4,416	0	0%	0	0%	0	0%
60690-000	Picture Frame Repair	590	3,970	1	3,805	1	100%	0	0%	0	0%
60806-000	Skateboard Park	590	3,970	2	3,456	0	0%	2	100%	0	0%
80576-000	Popcorn Machine	589	3,973	2	3,456	1	50%	1	50%	0	0%
10083-100	Brush Hogging	586	3,974	0	4,416	0	0%	0	0%	0	0%
60895-000	Threat and Fraud Assessment	585	3,975	2	3,456	2	100%	0	0%	0	0%
80025-000	Circus Animal Foods	585	3,975	0	4,416	0	0%	0	0%	0	0%
44014-000	Boats	584	3,977	11	2,279	4	36%	7	64%	0	0%
50108-000	Brushes	584	3,977	2	3,456	0	0%	2	100%	0	0%
50323-000	Grouting Compounds	584	3,977	1	3,805	1	100%	0	0%	0	0%
72100-000	Bistro	584	3,977	2	3,456	2	100%	0	0%	0	0%
85084-100	Beverage Distribution	584	3,977	3	3,213	2	67%	1	33%	0	0%
85362-100	Rubber Tracks	584	3,977	0	4,416	0	0%	0	0%	0	0%
30091-000	Catering Equipment	583	3,983	1	3,805	0	0%	0	0%	1	100%
50592-100	Ski Equipment Rental	583	3,983	3	3,213	1	33%	2	67%	0	0%
55672-000	Marble	581	3,985	1	3,805	0	0%	1	100%	0	0%
00136-000	Game Farm	579	3,986	1	3,805	0	0%	0	0%	1	100%
50332-000	Marine Hardware	579	3,986	1	3,805	1	100%	0	0%	0	0%
10094-100	Graffiti Removal	578	3,988	0	4,416	0	0%	0	0%	0	0%
70560-100	Construction Material Landfills	578	3,988	0	4,416	0	0%	0	0%	0	0%
80132-000	Confectionery Supplies	578	3,988	2	3,456	0	0%	2	100%	0	0%
50628-000	Swap Shop	573	3,991	0	4,416	0	0%	0	0%	0	0%
30512-000	Pneumatic Equipment Components	572	3,992	0	4,416	0	0%	0	0%	0	0%
89200-000	Destination Management	570	3,993	2	3,456	0	0%	2	100%	0	0%
30083-000	Carbon Products	569	3,994	1	3,805	0	0%	1	100%	0	0%
30284-000	Handbag Manufacturers	569	3,994	5	2,862	4	80%	1	20%	0	0%
50573-000	Sheepskin Specialties	567	3,996	0	4,416	0	0%	0	0%	0	0%
65134-400	Facial	567	3,996	7	2,604	5	71%	2	29%	0	0%
70508-100	Aircraft Cleaning	567	3,996	0	4,416	0	0%	0	0%	0	0%
80228-100	Milk Distributors	563	3,999	3	3,213	1	33%	2	67%	0	0%
50741-000	Wood Preservative	562	4,000	1	3,805	0	0%	1	100%	0	0%
55634-000	Video Equipment	562	4,000	2	3,456	1	50%	1	50%	0	0%
90021-001	Charity - American Indian	562	4,000	0	4,416	0	0%	0	0%	0	0%
30552-000	Radiator Covers	561	4,003	4	3,020	3	75%	1	25%	0	0%
70571-300	Moving Sales	561	4,003	0	4,416	0	0%	0	0%	0	0%
50551-000	Rope	559	4,005	0	4,416	0	0%	0	0%	0	0%
55539-000	Corporate	559	4,005	5	2,862	1	20%	4	80%	0	0%
80640-000	Sewer Pipe	559	4,005	0	4,416	0	0%	0	0%	0	0%
88600-000	Aquatic Rescue	558	4,008	1	3,805	0	0%	0	0%	1	100%
30656-000	Street Lighting	557	4,009	0	4,416	0	0%	0	0%	0	0%
50488-300	Infusion Services	557	4,009	0	4,416	0	0%	0	0%	0	0%
60340-100	Fuel Injection Parts	557	4,009	1	3,805	1	100%	0	0%	0	0%
50089-100	Boutique Fight Cancer Products	556	4,012	0	4,416	0	0%	0	0%	0	0%
60574-000	Motel Reservations	556	4,012	3	3,213	3	100%	0	0%	0	0%
10066-010	Glass Tinting	555	4,014	6	2,731	2	33%	4	67%	0	0%
30192-100	Elevator Testing	554	4,015	1	3,805	1	100%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
80543-000	Peanut Products	554	4,015	2	3,456	1	50%	1	50%	0	0%
30278-100	Grease Pumping	553	4,017	0	4,416	0	0%	0	0%	0	0%
50552-000	Rubber Footwear	553	4,017	2	3,456	1	50%	1	50%	0	0%
80305-000	Fire Hydrant	553	4,017	0	4,416	0	0%	0	0%	0	0%
00168-000	Mining Consultants	551	4,020	0	4,416	0	0%	0	0%	0	0%
80094-000	Bookcases	551	4,020	3	3,213	2	67%	1	33%	0	0%
80452-100	Machinery Appraisal	551	4,020	2	3,456	1	50%	1	50%	0	0%
50198-000	Gas Cylinder	550	4,023	0	4,416	0	0%	0	0%	0	0%
60285-000	Demonstration Services	550	4,023	1	3,805	1	100%	0	0%	0	0%
30106-000	Clay Products	549	4,025	0	4,416	0	0%	0	0%	0	0%
30753-000	Wire Rope	549	4,025	1	3,805	1	100%	0	0%	0	0%
10123-000	Roof Cooling Systems	548	4,027	5	2,862	0	0%	5	100%	0	0%
10031-010	Concrete Cutting	547	4,028	0	4,416	0	0%	0	0%	0	0%
44058-000	Hardware and Tools	547	4,028	23	1,729	17	74%	6	26%	0	0%
55648-000	Safety Equipment	547	4,028	3	3,213	2	67%	1	33%	0	0%
80785-000	Weed Control Equipment and Supplies	547	4,028	0	4,416	0	0%	0	0%	0	0%
44108-000	Racing	546	4,032	40	1,347	1	3%	30	75%	9	23%
00157-200	Mowing Tractor	545	4,033	0	4,416	0	0%	0	0%	0	0%
60661-000	Photographic Research	545	4,033	0	4,416	0	0%	0	0%	0	0%
50219-000	Door Closers	542	4,035	2	3,456	2	100%	0	0%	0	0%
60939-000	Water Pollution Control	542	4,035	0	4,416	0	0%	0	0%	0	0%
44069-000	Innovation	541	4,037	1	3,805	0	0%	1	100%	0	0%
88200-000	Home Management	541	4,037	3	3,213	1	33%	2	67%	0	0%
30716-000	Tube Bending	539	4,039	0	4,416	0	0%	0	0%	0	0%
60479-000	Jewelry Polishing	539	4,039	1	3,805	1	100%	0	0%	0	0%
60811-100	Cellulite Treatment	539	4,039	2	3,456	2	100%	0	0%	0	0%
20052-100	Money Transfers	538	4,042	12	2,190	7	58%	5	42%	0	0%
30022-000	Asbestos Products	538	4,042	0	4,416	0	0%	0	0%	0	0%
60901-100	Interpreters	537	4,044	0	4,416	0	0%	0	0%	0	0%
80205-000	Copper Products	537	4,044	0	4,416	0	0%	0	0%	0	0%
30179-000	Electric Motor Manufacturers	535	4,046	0	4,416	0	0%	0	0%	0	0%
30213-000	Explosives	535	4,046	0	4,416	0	0%	0	0%	0	0%
50255-000	Fiber Products	534	4,048	1	3,805	0	0%	1	100%	0	0%
80258-000	Hand Dryers	534	4,048	0	4,416	0	0%	0	0%	0	0%
00160-000	Livestock Buyer	533	4,050	0	4,416	0	0%	0	0%	0	0%
70520-000	Barge Lines	533	4,050	0	4,416	0	0%	0	0%	0	0%
80123-000	Bus Manufacturers	533	4,050	0	4,416	0	0%	0	0%	0	0%
00181-000	Oil Well Equipment Rentals	532	4,053	0	4,416	0	0%	0	0%	0	0%
30641-000	Stair Tread	532	4,053	1	3,805	1	100%	0	0%	0	0%
30686-000	Textile Mill Supplies	532	4,053	1	3,805	0	0%	1	100%	0	0%
00222-200	Veterinary Internal Medicine	531	4,056	2	3,456	0	0%	2	100%	0	0%
10082-200	Heating and Cooling Demolition	531	4,056	0	4,416	0	0%	0	0%	0	0%
00137-000	Game Birds	528	4,058	17	1,949	0	0%	17	100%	0	0%
30090-000	Catalog Designers	528	4,058	0	4,416	0	0%	0	0%	0	0%
44075-000	Kitchen	528	4,058	3	3,213	2	67%	1	33%	0	0%
60968-000	Zoological Gardens	528	4,058	0	4,416	0	0%	0	0%	0	0%
80100-000	Bowling Lane Equipment	528	4,058	4	3,020	0	0%	4	100%	0	0%
10048-000	Dust Collecting Systems	527	4,063	1	3,805	1	100%	0	0%	0	0%
80712-000	Tanning Supplies	527	4,063	5	2,862	3	60%	2	40%	0	0%
30417-000	Nets	525	4,065	1	3,805	0	0%	1	100%	0	0%
50099-000	Brick Preservative	525	4,065	0	4,416	0	0%	0	0%	0	0%
50679-000	Trapping Supplies	525	4,065	2	3,456	1	50%	1	50%	0	0%
00115-000	Coal Brokers	524	4,068	0	4,416	0	0%	0	0%	0	0%
20070-000	Stock Quotation	524	4,068	1	3,805	1	100%	0	0%	0	0%
50064-100	Battery Repair	524	4,068	2	3,456	2	100%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
86200-000	Voice Mail	524	4,068	4	3,020	2	50%	2	50%	0	0%
10054-000	Fire Escape	523	4,072	0	4,416	0	0%	0	0%	0	0%
80119-000	Buffing and Polishing Equipment	523	4,072	2	3,456	1	50%	1	50%	0	0%
50213-000	Doll Accessories	522	4,074	0	4,416	0	0%	0	0%	0	0%
80754-000	Metal Tubing	522	4,074	0	4,416	0	0%	0	0%	0	0%
55654-000	Lab	521	4,076	20	1,817	8	40%	12	60%	0	0%
10099-200	Walkway Designs	518	4,077	1	3,805	0	0%	1	100%	0	0%
30623-000	Slate	516	4,078	0	4,416	0	0%	0	0%	0	0%
44053-000	Fuel	514	4,079	27	1,612	9	33%	17	63%	1	4%
50221-103	French Doors	514	4,079	0	4,416	0	0%	0	0%	0	0%
60674-000	Industrial Medicine	513	4,081	1	3,805	1	100%	0	0%	0	0%
80204-000	Copper	513	4,081	0	4,416	0	0%	0	0%	0	0%
60917-000	Industrial Vacuum Cleaners	512	4,083	1	3,805	1	100%	0	0%	0	0%
20027-400	Vision Insurance	510	4,084	8	2,513	8	100%	0	0%	0	0%
30191-000	Elevator Parts	510	4,084	0	4,416	0	0%	0	0%	0	0%
60391-000	Fur Storage	510	4,084	2	3,456	1	50%	1	50%	0	0%
30079-000	Cans	508	4,087	2	3,456	0	0%	2	100%	0	0%
50178-110	Stamped Concrete	508	4,087	0	4,416	0	0%	0	0%	0	0%
80111-000	Brass Products	507	4,089	0	4,416	0	0%	0	0%	0	0%
80440-000	Liquor Broker	507	4,089	2	3,456	2	100%	0	0%	0	0%
60215-000	Self Dry Cleaning	506	4,091	7	2,604	1	14%	6	86%	0	0%
80621-100	Gravel	506	4,091	3	3,213	3	100%	0	0%	0	0%
44119-000	Sanitation	505	4,093	18	1,900	7	39%	11	61%	0	0%
50404-000	Used Lumber	505	4,093	1	3,805	0	0%	1	100%	0	0%
60546-000	Mausoleum	504	4,095	1	3,805	1	100%	0	0%	0	0%
30769-000	Fire Department	503	4,096	5	2,862	4	80%	1	20%	0	0%
55626-000	Oils	503	4,096	25	1,655	12	48%	13	52%	0	0%
60033-100	Alcoholism Treatment	503	4,096	2	3,456	1	50%	1	50%	0	0%
85264-200	Fence Rental	503	4,096	0	4,416	0	0%	0	0%	0	0%
30452-000	Paper Converters	501	4,100	0	4,416	0	0%	0	0%	0	0%
20024-000	Aviation Insurance	500	4,101	1	3,805	0	0%	1	100%	0	0%
50313-000	Glass Cutting	499	4,102	3	3,213	1	33%	2	67%	0	0%
50460-100	Bonsai Nursery	499	4,102	2	3,456	0	0%	2	100%	0	0%
50500-000	Safety Pins	499	4,102	1	3,805	0	0%	1	100%	0	0%
80327-000	Dried Fruit	499	4,102	1	3,805	0	0%	1	100%	0	0%
80479-000	Metal Spinning	498	4,106	0	4,416	0	0%	0	0%	0	0%
80612-000	Rubber Stamping Supplies	498	4,106	0	4,416	0	0%	0	0%	0	0%
55537-000	Brick	497	4,108	7	2,604	2	29%	4	57%	1	14%
80569-000	Plastic Scrap	497	4,108	0	4,416	0	0%	0	0%	0	0%
61013-100	Funeral Escort	496	4,110	0	4,416	0	0%	0	0%	0	0%
50318-100	Golf Equipment Repair	495	4,111	1	3,805	0	0%	1	100%	0	0%
80009-000	Adhesives and Gluing Equipment	495	4,111	1	3,805	1	100%	0	0%	0	0%
80387-000	Humidifier	494	4,113	0	4,416	0	0%	0	0%	0	0%
89100-100	Pub	492	4,114	0	4,416	0	0%	0	0%	0	0%
80770-000	Video Equipment Parts	488	4,115	5	2,862	0	0%	5	100%	0	0%
00139-000	Geophysicist	487	4,116	0	4,416	0	0%	0	0%	0	0%
80457-000	Mannequins	487	4,116	2	3,456	1	50%	1	50%	0	0%
00101-000	Aerial Patrol	484	4,118	0	4,416	0	0%	0	0%	0	0%
30671-000	Tank Lining	484	4,118	0	4,416	0	0%	0	0%	0	0%
80592-000	Race Track Equipment	484	4,118	1	3,805	1	100%	0	0%	0	0%
80276-100	Engine Parts	482	4,121	2	3,456	2	100%	0	0%	0	0%
80338-000	Gasoline Plant Equipment	482	4,121	2	3,456	1	50%	1	50%	0	0%
30596-000	Security Seals	480	4,123	0	4,416	0	0%	0	0%	0	0%
60095-210	Vehicle Wrap	480	4,123	0	4,416	0	0%	0	0%	0	0%
80352-000	Grain Brokers	480	4,123	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
00212-000	Soybeans	478	4,126	1	3,805	0	0%	1	100%	0	0%
50584-100	Shower Enclosures	478	4,126	4	3,020	3	75%	1	25%	0	0%
50370-000	Motor Karts	477	4,128	4	3,020	3	75%	1	25%	0	0%
00222-300	Veterinary Physical Therapy	476	4,129	2	3,456	1	50%	1	50%	0	0%
10122-000	Road Dust Control	475	4,130	3	3,213	0	0%	3	100%	0	0%
80271-000	Electrolysis Equipment	475	4,130	2	3,456	2	100%	0	0%	0	0%
50436-100	Monument Cleaning	474	4,132	0	4,416	0	0%	0	0%	0	0%
60198-000	Chess Instruction	474	4,132	1	3,805	1	100%	0	0%	0	0%
00227-000	Hog Farm	473	4,134	0	4,416	0	0%	0	0%	0	0%
30234-000	Floodlights	473	4,134	1	3,805	0	0%	1	100%	0	0%
30255-000	Galvanize	473	4,134	0	4,416	0	0%	0	0%	0	0%
30435-000	Vegetable Oil	473	4,134	1	3,805	1	100%	0	0%	0	0%
44083-000	Marine Supplies	473	4,134	5	2,862	4	80%	1	20%	0	0%
80625-000	Sawmill Supplies	472	4,139	2	3,456	2	100%	0	0%	0	0%
50337-110	Hearing Aid Parts	471	4,140	4	3,020	3	75%	1	25%	0	0%
30050-100	Water Craft Repair	470	4,141	0	4,416	0	0%	0	0%	0	0%
60656-100	Drone Photography	470	4,141	0	4,416	0	0%	0	0%	0	0%
10083-200	Brush Control	468	4,143	0	4,416	0	0%	0	0%	0	0%
55682-000	Drapery	468	4,143	2	3,456	2	100%	0	0%	0	0%
60375-100	Floor Polishing	466	4,145	1	3,805	0	0%	1	100%	0	0%
10029-000	Clean Room Installation	465	4,146	1	3,805	0	0%	1	100%	0	0%
60948-100	Welding Inspector	464	4,147	0	4,416	0	0%	0	0%	0	0%
30148-000	Dehumidifier	463	4,148	0	4,416	0	0%	0	0%	0	0%
65134-300	Flotation Therapy	462	4,149	1	3,805	1	100%	0	0%	0	0%
60944-100	Wedding Ceremonies	461	4,150	4	3,020	2	50%	2	50%	0	0%
80482-000	Base Metals	461	4,150	0	4,416	0	0%	0	0%	0	0%
30364-000	Treated Lumber	460	4,152	0	4,416	0	0%	0	0%	0	0%
60827-000	Siding Equipment Rental	460	4,152	1	3,805	1	100%	0	0%	0	0%
55620-000	Plastics	459	4,154	0	4,416	0	0%	0	0%	0	0%
30358-000	Lubricating System	458	4,155	0	4,416	0	0%	0	0%	0	0%
60075-104	Mass Torts Lawyers	458	4,155	1	3,805	0	0%	1	100%	0	0%
80554-000	Pickles	458	4,155	2	3,456	0	0%	1	50%	1	50%
80689-100	Steel Distributors	458	4,155	0	4,416	0	0%	0	0%	0	0%
80126-000	Butchering Supplies	457	4,159	0	4,416	0	0%	0	0%	0	0%
80575-000	Polishes	457	4,159	1	3,805	0	0%	1	100%	0	0%
30208-100	Glass Engravers	456	4,161	1	3,805	0	0%	1	100%	0	0%
30728-000	Valve Repair	456	4,161	1	3,805	1	100%	0	0%	0	0%
60075-132	Child Advocacy Lawyer	456	4,161	1	3,805	1	100%	0	0%	0	0%
30681-000	Temperature Measuring Materials	455	4,164	2	3,456	1	50%	1	50%	0	0%
80405-000	Jacks	455	4,164	3	3,213	0	0%	0	0%	3	100%
50250-000	Fan Repair	454	4,166	2	3,456	0	0%	2	100%	0	0%
60054-000	Archery Classes	454	4,166	2	3,456	0	0%	2	100%	0	0%
60905-100	Trap Range	454	4,166	1	3,805	1	100%	0	0%	0	0%
00118-000	Cotton	453	4,169	1	3,805	1	100%	0	0%	0	0%
30557-000	Oven Manufacturers	453	4,169	2	3,456	1	50%	1	50%	0	0%
30717-000	Tube Fittings	453	4,169	0	4,416	0	0%	0	0%	0	0%
60492-000	Lamp Repair	453	4,169	1	3,805	0	0%	1	100%	0	0%
80469-100	Veterinary Preventative Medicine	453	4,169	0	4,416	0	0%	0	0%	0	0%
10180-100	Gas Fittings	452	4,174	0	4,416	0	0%	0	0%	0	0%
30725-000	Typographer	450	4,175	1	3,805	0	0%	1	100%	0	0%
80780-000	Water Heater Parts	450	4,175	4	3,020	2	50%	2	50%	0	0%
50728-000	Weather Vane	449	4,177	2	3,456	2	100%	0	0%	0	0%
70518-000	Circus Animal Transportation	449	4,177	1	3,805	1	100%	0	0%	0	0%
30587-000	Scoreboard	448	4,179	0	4,416	0	0%	0	0%	0	0%
10173-100	Wheelchair Lift	446	4,180	2	3,456	2	100%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
80142-000	Cargo Stabilizing Devices	446	4,180	3	3,213	0	0%	3	100%	0	0%
60721-000	Rack Merchandise Service	445	4,182	5	2,862	5	100%	0	0%	0	0%
80772-000	Plasterboard	444	4,183	0	4,416	0	0%	0	0%	0	0%
30057-000	Gift Boxes	443	4,184	1	3,805	0	0%	1	100%	0	0%
60030-000	Air Pollution Measuring Service	443	4,184	0	4,416	0	0%	0	0%	0	0%
80333-000	Furniture Cleaning Equipment	443	4,184	4	3,020	3	75%	1	25%	0	0%
32000-000	Insulated Panels	442	4,187	0	4,416	0	0%	0	0%	0	0%
10056-000	Fishing Pier	441	4,188	0	4,416	0	0%	0	0%	0	0%
10133-000	Shoring	440	4,189	3	3,213	2	67%	1	33%	0	0%
30729-000	Pressure Vessel	440	4,189	0	4,416	0	0%	0	0%	0	0%
50530-100	Range Repair	440	4,189	1	3,805	1	100%	0	0%	0	0%
80194-000	Concrete Breaking	440	4,189	0	4,416	0	0%	0	0%	0	0%
50560-000	Screw	439	4,193	0	4,416	0	0%	0	0%	0	0%
80401-100	Insulation Removal	439	4,193	2	3,456	0	0%	2	100%	0	0%
10169-010	Water Well Service	437	4,195	5	2,862	3	60%	1	20%	1	20%
80432-100	Lighting Fixture Manufacturers	437	4,195	6	2,731	5	83%	0	0%	1	17%
80900-000	Parasail Equipment	436	4,197	3	3,213	1	33%	2	67%	0	0%
30120-000	Colors	435	4,198	1	3,805	0	0%	1	100%	0	0%
30673-000	Concrete Tanks	435	4,198	1	3,805	1	100%	0	0%	0	0%
44009-000	Assets	435	4,198	3	3,213	0	0%	3	100%	0	0%
60075-129	Construction Defect Attorney	435	4,198	0	4,416	0	0%	0	0%	0	0%
60744-100	Detox Center	435	4,198	1	3,805	1	100%	0	0%	0	0%
30565-000	Resin	434	4,203	0	4,416	0	0%	0	0%	0	0%
80182-000	Wholesale Coats	434	4,203	2	3,456	1	50%	1	50%	0	0%
80289-000	Feed Supplements	434	4,203	0	4,416	0	0%	0	0%	0	0%
30160-000	Disinfectants and Germicides	433	4,206	0	4,416	0	0%	0	0%	0	0%
60990-010	Windshield Replacement	433	4,206	0	4,416	0	0%	0	0%	0	0%
80293-000	Industrial Feeders	433	4,206	4	3,020	3	75%	1	25%	0	0%
55532-000	Shower	432	4,209	4	3,020	3	75%	1	25%	0	0%
60362-000	Fashion Show Producer	432	4,209	2	3,456	1	50%	1	50%	0	0%
50075-200	Helicopter Parts	429	4,211	5	2,862	3	60%	2	40%	0	0%
00205-000	Rice	428	4,212	2	3,456	0	0%	2	100%	0	0%
10153-010	Pool Equipment	428	4,212	5	2,862	3	60%	2	40%	0	0%
60725-000	Radio Producer	427	4,214	0	4,416	0	0%	0	0%	0	0%
80708-000	Syrup	427	4,214	0	4,416	0	0%	0	0%	0	0%
55512-000	Hygiene Products	426	4,216	10	2,357	8	80%	2	20%	0	0%
30377-000	Coding and Marking	425	4,217	5	2,862	3	60%	2	40%	0	0%
30381-000	Meat Chopper	425	4,217	2	3,456	2	100%	0	0%	0	0%
30612-000	Showcases	425	4,217	6	2,731	4	67%	1	17%	1	17%
44024-000	Custom Service	425	4,217	11	2,279	6	55%	4	36%	1	9%
85323-100	Disaster Cleanup	425	4,217	2	3,456	2	100%	0	0%	0	0%
89800-200	Equine Nutrition	425	4,217	1	3,805	1	100%	0	0%	0	0%
50269-100	Banners	424	4,223	3	3,213	1	33%	2	67%	0	0%
55660-000	Golf	424	4,223	7	2,604	2	29%	4	57%	1	14%
60172-104	Public Sector Consultants	424	4,223	0	4,416	0	0%	0	0%	0	0%
60525-000	Machinery Cleaning	423	4,226	1	3,805	0	0%	1	100%	0	0%
10140-000	Sound Control Structures	422	4,227	1	3,805	1	100%	0	0%	0	0%
30585-000	Scale Repair	422	4,227	0	4,416	0	0%	0	0%	0	0%
50515-000	Porcelain Products	422	4,227	0	4,416	0	0%	0	0%	0	0%
60107-600	Power Steering Repair	422	4,227	2	3,456	0	0%	2	100%	0	0%
60799-000	Shoe Shining	422	4,227	5	2,862	1	20%	3	60%	1	20%
50440-101	Trike Conversions, Sales & Service	421	4,232	0	4,416	0	0%	0	0%	0	0%
10063-000	Gas Detector	420	4,233	1	3,805	1	100%	0	0%	0	0%
10129-100	Septic System Design	420	4,233	3	3,213	2	67%	1	33%	0	0%
60178-000	Camping Equipment Rentals	420	4,233	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
30007-100	Drone Manufacturers	419	4,236	2	3,456	1	50%	1	50%	0	0%
50530-000	Oven Repair	419	4,236	0	4,416	0	0%	0	0%	0	0%
60884-000	Composting Toilet	419	4,236	0	4,416	0	0%	0	0%	0	0%
60359-000	Fairgrounds	418	4,239	3	3,213	1	33%	2	67%	0	0%
80245-000	Wholesale Drapery	418	4,239	1	3,805	0	100%	0	0%	0	0%
80623-110	Sandblasting	418	4,239	0	4,416	0	0%	0	0%	0	0%
50529-000	Range and Oven Dealers	417	4,242	2	3,456	0	0%	2	100%	0	0%
60949-000	Rent Welding Equipment	417	4,242	1	3,805	0	0%	1	100%	0	0%
30146-000	Cylinder Repair	416	4,244	2	3,456	1	50%	1	50%	0	0%
55555-000	Graduation	416	4,244	7	2,604	6	86%	1	14%	0	0%
30439-000	Baking Oven	415	4,246	6	2,731	3	50%	3	50%	0	0%
50243-000	Envelopes Retail	414	4,247	1	3,805	1	100%	0	0%	0	0%
50596-000	Soda Fountain Shop	413	4,248	0	4,416	0	0%	0	0%	0	0%
60047-000	Apprenticeship Programs	413	4,248	0	4,416	0	0%	0	0%	0	0%
60075-149	3rd Party Workers Compensation Lawyers	413	4,248	1	3,805	0	0%	1	100%	0	0%
30165-000	Wholesale Dolls	412	4,251	2	3,456	0	0%	0	0%	2	100%
72700-000	Land rental	412	4,251	5	2,862	2	40%	3	60%	0	0%
30247-000	Fur Designers	411	4,253	3	3,213	3	100%	0	0%	0	0%
50378-000	Knitting Classes	411	4,253	0	4,416	0	0%	0	0%	0	0%
65548-250	Dental Staffing	411	4,253	0	4,416	0	0%	0	0%	0	0%
60075-103	Environmental Lawyer	410	4,256	1	3,805	1	100%	0	0%	0	0%
50365-000	Japanese Food	409	4,257	4	3,020	1	25%	3	75%	0	0%
80673-000	Wholesale Souvenirs	409	4,257	0	4,416	0	0%	0	0%	0	0%
50672-000	Trading Stamps	408	4,259	0	4,416	0	0%	0	0%	0	0%
60687-000	Physicist	406	4,260	3	3,213	3	100%	0	0%	0	0%
60775-200	Scalp Micropigmentation	406	4,260	1	3,805	0	0%	1	100%	0	0%
00191-000	Orchid Growers	405	4,262	1	3,805	1	100%	0	0%	0	0%
80565-000	Pipe Reconditioning	405	4,262	1	3,805	1	100%	0	0%	0	0%
10109-000	Pipe Sealing	403	4,264	4	3,020	2	50%	2	50%	0	0%
50798-000	Accordion	403	4,264	30	1,526	2	7%	5	17%	23	77%
60469-500	Roof Inspection	403	4,264	0	4,416	0	0%	0	0%	0	0%
65733-110	Cottage rentals	403	4,264	14	2,084	12	86%	2	14%	0	0%
10041-000	Door Closes and Checks Repair	402	4,268	0	4,416	0	0%	0	0%	0	0%
30072-100	Camper Manufacturer	402	4,268	1	3,805	1	100%	0	0%	0	0%
50171-000	Household Waste Compactor	402	4,268	4	3,020	2	50%	2	50%	0	0%
60232-000	Waste Compactor Repairs	402	4,268	4	3,020	4	100%	0	0%	0	0%
60812-000	Slides and Film Strips	401	4,272	1	3,805	0	0%	0	0%	1	100%
80787-000	Dewatering Systems	401	4,272	0	4,416	0	0%	0	0%	0	0%
60107-300	Steering Repair	400	4,274	2	3,456	1	50%	0	0%	1	50%
60587-000	Motion Picture Projection Service	400	4,274	1	3,805	0	0%	1	100%	0	0%
80574-000	Poles	400	4,274	0	4,416	0	0%	0	0%	0	0%
30059-000	Brake Manufacturers	399	4,277	0	4,416	0	0%	0	0%	0	0%
44090-000	Oil	399	4,277	2	3,456	2	100%	0	0%	0	0%
50659-110	Commercial Tire Sales	399	4,277	7	2,604	2	29%	5	71%	0	0%
80800-000	Wool	399	4,277	1	3,805	1	100%	0	0%	0	0%
10150-000	Stucco Manufacturers	398	4,281	1	3,805	1	100%	0	0%	0	0%
61045-000	Photography Sales by Mail	398	4,281	4	3,020	1	25%	3	75%	0	0%
80068-000	Pitching Machine	397	4,283	1	3,805	0	0%	1	100%	0	0%
66002-300	Grill Cleaning	396	4,284	2	3,456	1	50%	1	50%	0	0%
00200-000	Processed Potatoes	395	4,285	0	4,416	0	0%	0	0%	0	0%
30759-000	Wood Turning	395	4,285	0	4,416	0	0%	0	0%	0	0%
10155-010	Telephone Contractors	394	4,287	2	3,456	0	0%	2	100%	0	0%
30356-000	Locomotive	394	4,287	1	3,805	1	100%	0	0%	0	0%
80005-000	Acid	393	4,289	0	4,416	0	0%	0	0%	0	0%
80185-000	Coin Sorter	393	4,289	7	2,604	7	100%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
44048-000	Film Industry	392	4,291	11	2,279	4	36%	7	64%	0	0%
50346-000	Flexible Metal Hose	392	4,291	0	4,416	0	0%	0	0%	0	0%
60249-000	Concert Bureaus	392	4,291	1	3,805	0	0%	1	100%	0	0%
60933-000	Wall Cleaning	392	4,291	1	3,805	1	100%	0	0%	0	0%
80579-000	Pottery Supplies	391	4,295	1	3,805	1	100%	0	0%	0	0%
50356-000	Writing Ink	390	4,296	1	3,805	1	100%	0	0%	0	0%
65134-200	Hyperbaric Chamber	390	4,296	1	3,805	1	100%	0	0%	0	0%
50704-000	Venetian Blind Parts	388	4,298	1	3,805	0	0%	1	100%	0	0%
60115-010	Baby Services	388	4,298	3	3,213	0	0%	3	100%	0	0%
60562-000	Missile and Rocket Research and Development	388	4,298	0	4,416	0	0%	0	0%	0	0%
60807-000	Skating Lessons	388	4,298	3	3,213	3	100%	0	0%	0	0%
30252-000	Furniture Frames	386	4,302	1	3,805	1	100%	0	0%	0	0%
80292-000	Feed Mill Equipment	386	4,302	0	4,416	0	0%	0	0%	0	0%
30235-000	Flour	385	4,304	0	4,416	0	0%	0	0%	0	0%
70634-000	Truck Terminal	385	4,304	0	4,416	0	0%	0	0%	0	0%
80757-000	Typewriter	385	4,304	4	3,020	3	75%	1	25%	0	0%
30212-000	Expansion Joint	384	4,307	1	3,805	1	100%	0	0%	0	0%
80545-000	Wholesale Pencils	384	4,307	2	3,456	0	0%	2	100%	0	0%
10004-000	Air Curtains	383	4,309	0	4,416	0	0%	0	0%	0	0%
60172-102	Demographic Research	383	4,309	0	4,416	0	0%	0	0%	0	0%
60509-100	Fiduciary	383	4,309	1	3,805	1	100%	0	0%	0	0%
60518-100	Healthcare Linen Services	383	4,309	0	4,416	0	0%	0	0%	0	0%
44127-000	Talent	382	4,313	0	4,416	0	0%	0	0%	0	0%
80125-000	Used Bus	382	4,313	0	4,416	0	0%	0	0%	0	0%
80192-000	Concrete Additives	382	4,313	1	3,805	0	0%	1	100%	0	0%
15127-100	Roof Stain Removal	381	4,316	0	4,416	0	0%	0	0%	0	0%
80116-000	Broom Manufacturers	381	4,316	1	3,805	1	100%	0	0%	0	0%
80166-000	China Wholesale	381	4,316	1	3,805	1	100%	0	0%	0	0%
50012-000	Marine Anchors	380	4,319	1	3,805	1	100%	0	0%	0	0%
70509-000	Aircraft Storage	380	4,319	0	4,416	0	0%	0	0%	0	0%
80492-000	Mixing and Agitation Machinery	380	4,319	1	3,805	1	100%	0	0%	0	0%
10089-100	Parging	379	4,322	0	4,416	0	0%	0	0%	0	0%
30723-000	Typesetting	379	4,322	0	4,416	0	0%	0	0%	0	0%
60217-000	Clergy	379	4,322	2	3,456	0	0%	2	100%	0	0%
60510-000	Lettershop Services	379	4,322	0	4,416	0	0%	0	0%	0	0%
60209-100	Christmas Decorations	378	4,326	2	3,456	0	0%	2	100%	0	0%
50561-000	Grease Seals	377	4,327	0	4,416	0	0%	0	0%	0	0%
30002-000	Addressing Plate Service	376	4,328	0	4,416	0	0%	0	0%	0	0%
30008-000	Aircraft Rebuilding	375	4,329	0	4,416	0	0%	0	0%	0	0%
60575-000	Motion Picture Equipment	375	4,329	1	3,805	0	0%	1	100%	0	0%
80733-100	Tire Storage	375	4,329	3	3,213	2	67%	1	33%	0	0%
85353-000	Pay Phones	375	4,329	1	3,805	1	100%	0	0%	0	0%
30689-100	Infrared Thermography	374	4,333	2	3,456	1	50%	1	50%	0	0%
50400-000	Louvers	374	4,333	3	3,213	1	33%	2	67%	0	0%
80151-000	Industrial Ceramics	374	4,333	0	4,416	0	0%	0	0%	0	0%
30481-000	Pharmaceutical Equipment	373	4,336	0	4,416	0	0%	0	0%	0	0%
65000-000	Aircraft Fixed Based Operator	373	4,336	0	4,416	0	0%	0	0%	0	0%
80424-110	Landscape Curbing	373	4,336	1	3,805	1	100%	0	0%	0	0%
30627-000	Smelters	371	4,339	1	3,805	0	0%	1	100%	0	0%
30767-000	Consulates	371	4,339	1	3,805	1	100%	0	0%	0	0%
60325-000	Embalming	371	4,339	0	4,416	0	0%	0	0%	0	0%
80212-000	Wholesale Cotton	371	4,339	0	4,416	0	0%	0	0%	0	0%
80354-000	Grain Elevator Equipment	370	4,343	0	4,416	0	0%	0	0%	0	0%
80424-100	Landscaping Equipment	370	4,343	6	2,731	0	0%	6	100%	0	0%
50639-000	Tape Recorder Sales	369	4,345	1	3,805	0	0%	1	100%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60204-000	Chiropractor Information Bureaus	369	4,345	2	3,456	2	100%	0	0%	0	0%
50675-100	Travel Trailers	367	4,347	13	2,131	10	77%	3	23%	0	0%
60658-100	Pet Photographer	367	4,347	3	3,213	2	67%	1	33%	0	0%
10156-100	Tennis Court Resurfacing	366	4,349	1	3,805	1	100%	0	0%	0	0%
60722-000	Racquetball Courts	366	4,349	3	3,213	2	67%	1	33%	0	0%
80497-100	Musical Instrument Manufacturers	366	4,349	9	2,430	2	22%	7	78%	0	0%
80693-000	Stencils	366	4,349	0	4,416	0	0%	0	0%	0	0%
30257-000	Clothes Hangers	365	4,353	0	4,416	0	0%	0	0%	0	0%
50540-000	Refrigerator Parts	365	4,353	2	3,456	2	100%	0	0%	0	0%
10182-700	In Floor Heating	364	4,355	1	3,805	0	0%	1	100%	0	0%
30143-000	Culverts	363	4,356	0	4,416	0	0%	0	0%	0	0%
50374-000	Kite	363	4,356	1	3,805	1	100%	0	0%	0	0%
30559-000	Scientific Recording Instruments	362	4,358	0	4,416	0	0%	0	0%	0	0%
70556-000	Hang Gliding	362	4,358	0	4,416	0	0%	0	0%	0	0%
80174-000	Cleaners and Dyers Equipment	361	4,360	2	3,456	1	50%	1	50%	0	0%
80295-000	Fertilizer Plant Equipment	361	4,360	1	3,805	0	0%	1	100%	0	0%
50230-000	Dress Trimmings	360	4,362	1	3,805	1	100%	0	0%	0	0%
50667-000	Hydraulic Tools	359	4,363	1	3,805	0	0%	1	100%	0	0%
30225-000	Fish By-Products	358	4,364	2	3,456	0	0%	2	100%	0	0%
50175-100	Computer Supplies	358	4,364	2	3,456	2	100%	0	0%	0	0%
60274-000	Crushing and Pulverizing	358	4,364	0	4,416	0	0%	0	0%	0	0%
30450-000	Boxboard	357	4,367	0	4,416	0	0%	0	0%	0	0%
80108-000	Branding Tools	357	4,367	0	4,416	0	0%	0	0%	0	0%
30324-000	Laminated Structural Products	356	4,369	0	4,416	0	0%	0	0%	0	0%
50190-100	Costume Accessories	356	4,369	7	2,604	4	57%	0	0%	3	43%
80225-000	Cutting Services	356	4,369	1	3,805	0	0%	0	0%	1	100%
85321-000	Custom Tile Painting	356	4,369	0	4,416	0	0%	0	0%	0	0%
90037-000	Reloaders	356	4,369	1	3,805	0	0%	0	0%	1	100%
80488-000	Microfilm Equipment	355	4,374	0	4,416	0	0%	0	0%	0	0%
60555-000	Metallurgy	353	4,375	1	3,805	1	100%	0	0%	0	0%
10158-000	Terrazzo	352	4,376	1	3,805	0	0%	1	100%	0	0%
50128-100	Wickless Candles	352	4,376	0	4,416	0	0%	0	0%	0	0%
30670-000	Tank Heads	351	4,378	0	4,416	0	0%	0	0%	0	0%
44032-000	Disability	351	4,378	1	3,805	1	100%	0	0%	0	0%
60228-000	Color Consultant	351	4,378	0	4,416	0	0%	0	0%	0	0%
60831-100	Stadium	351	4,378	6	2,731	4	67%	2	33%	0	0%
60929-110	DVD Duplication	351	4,378	0	4,416	0	0%	0	0%	0	0%
30171-000	Dust Control Material	350	4,383	1	3,805	1	100%	0	0%	0	0%
30634-000	Soldering Equipment	350	4,383	0	4,416	0	0%	0	0%	0	0%
60397-000	Gambling Addiction Treatment	350	4,383	1	3,805	1	100%	0	0%	0	0%
55623-000	Office Documents	349	4,386	4	3,020	1	25%	3	75%	0	0%
60957-000	Wiping Cloths	348	4,387	0	4,416	0	0%	0	0%	0	0%
00121-000	Dairy Consultant	347	4,388	0	4,416	0	0%	0	0%	0	0%
30084-000	Activated Carbon	347	4,388	0	4,416	0	0%	0	0%	0	0%
30317-000	Kiln	346	4,390	2	3,456	2	100%	0	0%	0	0%
60692-000	Picture Restoration	346	4,390	1	3,805	1	100%	0	0%	0	0%
30603-100	Sheet Metal Supplies	345	4,392	1	3,805	0	0%	1	100%	0	0%
80011-000	Aerosols	344	4,393	0	4,416	0	0%	0	0%	0	0%
60927-100	Video Game Manufacturers	343	4,394	18	1,900	9	50%	9	50%	0	0%
10117-000	Pole Line Contractors	342	4,395	1	3,805	1	100%	0	0%	0	0%
60567-000	Model Car Racing	342	4,395	0	4,416	0	0%	0	0%	0	0%
30172-000	Dyes	341	4,397	7	2,604	0	0%	7	100%	0	0%
00128-200	Urban Farmer	340	4,398	1	3,805	0	0%	1	100%	0	0%
50591-000	Ski Repair	340	4,398	0	4,416	0	0%	0	0%	0	0%
30414-000	Name Plates	339	4,400	1	3,805	0	0%	1	100%	0	0%



**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
50329-000	Gypsum	339	4,400	0	4,416	0	0%	0	0%	0	0%
80360-000	Grinding Machine	339	4,400	1	3,805	1	100%	0	0%	0	0%
60309-100	Drivers Education	338	4,403	0	4,416	0	0%	0	0%	0	0%
80124-000	Bus Parts	338	4,403	0	4,416	0	0%	0	0%	0	0%
80222-000	Crushing Equipment	338	4,403	0	4,416	0	0%	0	0%	0	0%
80595-000	Rails	338	4,403	1	3,805	0	0%	1	100%	0	0%
60075-130	Entertainment Lawyer	337	4,407	0	4,416	0	0%	0	0%	0	0%
60389-000	Fur Cleaning and Dyeing Retail	337	4,407	1	3,805	1	100%	0	0%	0	0%
30537-000	Printing Plates	336	4,409	0	4,416	0	0%	0	0%	0	0%
50583-100	Shopping Center	336	4,409	9	2,430	2	22%	5	56%	2	22%
60223-000	Electric Coil	336	4,409	0	4,416	0	0%	0	0%	0	0%
80246-000	Wholesale Curtains	336	4,409	0	4,416	0	0%	0	0%	0	0%
80795-100	Wireless	336	4,409	10	2,357	3	30%	7	70%	0	0%
30440-000	Industrial Oven	335	4,414	1	3,805	1	100%	0	0%	0	0%
50512-000	Poultry Retail	335	4,414	1	3,805	0	0%	1	100%	0	0%
80109-000	Brass	334	4,416	0	4,416	0	0%	0	0%	0	0%
80608-000	Road Building	334	4,416	0	4,416	0	0%	0	0%	0	0%
10148-000	Store Front	333	4,418	3	3,213	1	33%	2	67%	0	0%
80134-000	Canner	332	4,419	1	3,805	0	0%	1	100%	0	0%
80635-000	Seed Cleaning Equipment	332	4,419	0	4,416	0	0%	0	0%	0	0%
30015-000	Armored Car Manufacturers	331	4,421	0	4,416	0	0%	0	0%	0	0%
30341-000	Leather Finish	331	4,421	0	4,416	0	0%	0	0%	0	0%
60435-000	Historical Places	331	4,421	0	4,416	0	0%	0	0%	0	0%
80511-300	Office Equipment Leasing	331	4,421	2	3,456	0	0%	2	100%	0	0%
10162-000	Tunneling Contractors	329	4,425	0	4,416	0	0%	0	0%	0	0%
30412-000	Music Copyist	329	4,425	6	2,731	0	0%	6	100%	0	0%
80422-000	Health Lamps	327	4,427	0	4,416	0	0%	0	0%	0	0%
80678-000	Spill Control Equipment	327	4,427	0	4,416	0	0%	0	0%	0	0%
30010-000	Hearse	326	4,429	0	4,416	0	0%	0	0%	0	0%
30295-000	Ice Melting Equipment	326	4,429	0	4,416	0	0%	0	0%	0	0%
30362-000	Lumber Inspector	326	4,429	1	3,805	1	100%	0	0%	0	0%
30516-100	Shade Sails	326	4,429	1	3,805	1	100%	0	0%	0	0%
55594-000	Records	326	4,429	63	1,067	3	5%	58	92%	2	3%
80447-000	Log Splitter	326	4,429	2	3,456	1	50%	1	50%	0	0%
44131-000	Trucks	325	4,435	4	3,020	3	75%	1	25%	0	0%
50209-000	Dishwasher Dealers	325	4,435	1	3,805	0	0%	1	100%	0	0%
55641-000	Office Services	325	4,435	3	3,213	2	67%	1	33%	0	0%
60817-100	Domestic Abuse Services	325	4,435	1	3,805	0	0%	1	100%	0	0%
30327-000	Lamp Shade Frames	324	4,439	2	3,456	2	100%	0	0%	0	0%
30385-000	Menu Service	324	4,439	8	2,513	4	50%	4	50%	0	0%
50201-000	Darts	323	4,441	1	3,805	1	100%	0	0%	0	0%
60955-100	Window Shade Repair	323	4,441	0	4,416	0	0%	0	0%	0	0%
80156-100	Artisanal Cheese	323	4,441	0	4,416	0	0%	0	0%	0	0%
80358-000	Greeting Card Manufacturers	323	4,441	3	3,213	1	33%	1	33%	1	33%
30555-000	Railroad Car Manufacturers	322	4,445	0	4,416	0	0%	0	0%	0	0%
50507-000	Plaster Products Ornamental	322	4,445	6	2,731	6	100%	0	0%	0	0%
44104-000	Printing Materials	321	4,447	6	2,731	2	33%	4	67%	0	0%
80715-000	Tape Dispenser	321	4,447	0	4,416	0	0%	0	0%	0	0%
30081-000	Carbide	320	4,449	0	4,416	0	0%	0	0%	0	0%
60216-000	Dry Cleaning Equipment	320	4,449	2	3,456	1	50%	0	0%	1	50%
80666-000	Soda Fountain Supplies	320	4,449	2	3,456	2	100%	0	0%	0	0%
30779-000	Armed Forces Recruiting	319	4,452	0	4,416	0	0%	0	0%	0	0%
66200-000	Plant Maintenance Shutdown Contractor	317	4,453	0	4,416	0	0%	0	0%	0	0%
30697-000	Time Lock	315	4,454	13	2,131	12	92%	1	8%	0	0%
80347-000	Glass Coating and Tinting Materials	314	4,455	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
80418-000	Knit Goods Manufacturer	314	4,455	0	4,416	0	0%	0	0%	0	0%
80802-000	Wholesale Work Clothes	314	4,455	0	4,416	0	0%	0	0%	0	0%
80541-000	Pavement Equipment	313	4,458	0	4,416	0	0%	0	0%	0	0%
50066-000	Bed Wetting	311	4,459	18	1,900	15	83%	3	17%	0	0%
80219-000	Crane Parts	311	4,459	0	4,416	0	0%	0	0%	0	0%
80299-000	Film Scrap	311	4,459	0	4,416	0	0%	0	0%	0	0%
30582-000	Sawdust	309	4,462	1	3,805	1	100%	0	0%	0	0%
60804-000	Singing Telegrams	309	4,462	0	4,416	0	0%	0	0%	0	0%
80437-100	Wholesale Linens	309	4,462	2	3,456	2	100%	0	0%	0	0%
30082-000	Carbide Metal	307	4,465	0	4,416	0	0%	0	0%	0	0%
30738-000	Wholesale Washer and Dryer	306	4,466	11	2,279	11	100%	0	0%	0	0%
00122-000	Drying Service	304	4,467	0	4,416	0	0%	0	0%	0	0%
30461-000	Pressure Sensitive Adhesive Paper	304	4,467	0	4,416	0	0%	0	0%	0	0%
30618-000	Silicone	304	4,467	1	3,805	1	100%	0	0%	0	0%
55515-000	Liquor	304	4,467	3	3,213	2	67%	1	33%	0	0%
60763-000	Rodeo	304	4,467	4	3,020	4	100%	0	0%	0	0%
50069-100	Wall Beds	303	4,472	0	4,416	0	0%	0	0%	0	0%
85309-000	Window Security Laminate	303	4,472	0	4,416	0	0%	0	0%	0	0%
30321-000	Fabric Labels	302	4,474	3	3,213	0	0%	3	100%	0	0%
60752-100	Nudist Camp	302	4,474	0	4,416	0	0%	0	0%	0	0%
60560-100	Doula	301	4,476	0	4,416	0	0%	0	0%	0	0%
30460-000	Paper Tubes	299	4,477	0	4,416	0	0%	0	0%	0	0%
30522-000	Power Plant Equipment Repairs	299	4,477	2	3,456	2	100%	0	0%	0	0%
60056-100	Commercial Blueprints	299	4,477	0	4,416	0	0%	0	0%	0	0%
60396-000	Furniture Stripping	299	4,477	1	3,805	0	0%	1	100%	0	0%
80672-000	Sorting Machine	299	4,477	3	3,213	3	100%	0	0%	0	0%
50564-100	Seeds	298	4,482	2	3,456	2	100%	0	0%	0	0%
30112-000	Vacuum Coating	296	4,483	0	4,416	0	0%	0	0%	0	0%
30506-000	Plastic Supply	295	4,484	1	3,805	0	0%	1	100%	0	0%
44123-000	Smoking Products	295	4,484	23	1,729	6	26%	16	70%	1	4%
00151-030	Fishing Guide	294	4,486	3	3,213	1	33%	2	67%	0	0%
60075-140	Juvenile Attorney	294	4,486	1	3,805	0	0%	1	100%	0	0%
80570-000	Plating Equipment	294	4,486	2	3,456	0	0%	2	100%	0	0%
80657-000	Ski Equipment Manufacturers	294	4,486	1	3,805	0	0%	1	100%	0	0%
30107-000	Clock Components	293	4,490	0	4,416	0	0%	0	0%	0	0%
44068-000	Industrial	293	4,490	1	3,805	0	0%	1	100%	0	0%
80240-000	Dictation Machine	293	4,490	0	4,416	0	0%	0	0%	0	0%
30136-000	Corn Products	292	4,493	0	4,416	0	0%	0	0%	0	0%
30150-000	Deodorant	291	4,494	1	3,805	1	100%	0	0%	0	0%
30300-000	Induction Heating	291	4,494	2	3,456	1	50%	1	50%	0	0%
30654-000	Strapping	291	4,494	1	3,805	1	100%	0	0%	0	0%
60743-000	Fridge Rental	291	4,494	0	4,416	0	0%	0	0%	0	0%
00127-100	Tilling	290	4,498	0	4,416	0	0%	0	0%	0	0%
50026-100	Art Conservation	290	4,498	0	4,416	0	0%	0	0%	0	0%
80231-000	Data Processing Supplies	290	4,498	1	3,805	0	0%	1	100%	0	0%
80639-000	Service Station Supplies	290	4,498	1	3,805	0	0%	0	0%	1	100%
30476-000	Perlite	289	4,502	1	3,805	0	0%	1	100%	0	0%
50078-100	Night Vision Equipment	289	4,502	2	3,456	2	100%	0	0%	0	0%
60612-000	Nuclear Energy Consultants	289	4,502	0	4,416	0	0%	0	0%	0	0%
60691-000	Picture Hanging	288	4,505	0	4,416	0	0%	0	0%	0	0%
10040-000	Dome Structures	287	4,506	0	4,416	0	0%	0	0%	0	0%
50139-000	Caulking Materials	287	4,506	0	4,416	0	0%	0	0%	0	0%
80364-100	Hair Curlers	287	4,506	9	2,430	2	22%	7	78%	0	0%
80093-000	Bookbinding Supplies	285	4,509	0	4,416	0	0%	0	0%	0	0%
80261-000	Duplicating Machine	285	4,509	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
80428-000	Wholesale Leather Clothing	285	4,509	0	4,416	0	0%	0	0%	0	0%
60866-000	Radio Rentals	284	4,512	1	3,805	1	100%	0	0%	0	0%
10026-100	Chimney Builders	283	4,513	0	4,416	0	0%	0	0%	0	0%
60637-000	Parapsychologist	283	4,513	1	3,805	1	100%	0	0%	0	0%
70597-100	Satellite Equipment	283	4,513	6	2,731	4	67%	2	33%	0	0%
86300-000	Childproofing	282	4,516	0	4,416	0	0%	0	0%	0	0%
00131-000	Commercial Fishermen	281	4,517	0	4,416	0	0%	0	0%	0	0%
10028-000	Clean Room Facility	281	4,517	0	4,416	0	0%	0	0%	0	0%
10135-100	Spray On Siding	281	4,517	0	4,416	0	0%	0	0%	0	0%
60433-100	Air Sealing	281	4,517	0	4,416	0	0%	0	0%	0	0%
50221-400	Industrial Doors	280	4,521	0	4,416	0	0%	0	0%	0	0%
80290-100	Feedlot	280	4,521	0	4,416	0	0%	0	0%	0	0%
30462-000	Corrugated Paper	279	4,523	0	4,416	0	0%	0	0%	0	0%
60302-000	Dishwasher Repair	279	4,523	0	4,416	0	0%	0	0%	0	0%
80375-000	Heat Recovery System	279	4,523	0	4,416	0	0%	0	0%	0	0%
50095-000	Braille Supplies	278	4,526	4	3,020	4	100%	0	0%	0	0%
60075-163	Trust Attorney	278	4,526	0	4,416	0	0%	0	0%	0	0%
60540-300	Individual Counselors	278	4,526	4	3,020	2	50%	2	50%	0	0%
60871-000	Public Tennis Courts	278	4,526	1	3,805	1	100%	0	0%	0	0%
80414-000	Jigs and Fixtures	278	4,526	0	4,416	0	0%	0	0%	0	0%
00211-000	Soil Solidification	277	4,531	1	3,805	1	100%	0	0%	0	0%
30562-000	Reels	277	4,531	0	4,416	0	0%	0	0%	0	0%
80755-000	Turntables	277	4,531	3	3,213	0	0%	3	100%	0	0%
80179-000	Industrial Closures	276	4,534	0	4,416	0	0%	0	0%	0	0%
80728-000	Textile Converting	276	4,534	0	4,416	0	0%	0	0%	0	0%
80791-000	Windmill	276	4,534	0	4,416	0	0%	0	0%	0	0%
30018-000	Prosthetic Eye	273	4,537	0	4,416	0	0%	0	0%	0	0%
30085-000	Carbonic Gas	272	4,538	3	3,213	1	33%	2	67%	0	0%
30088-000	Carpet Binding Machines	272	4,538	1	3,805	0	0%	1	100%	0	0%
70604-000	Ski Tour	272	4,538	4	3,020	0	0%	4	100%	0	0%
80759-000	Ultrasonic Equipment	272	4,538	0	4,416	0	0%	0	0%	0	0%
10146-000	Steeple Jack	271	4,542	0	4,416	0	0%	0	0%	0	0%
50632-000	Table Tennis Equipment	271	4,542	0	4,416	0	0%	0	0%	0	0%
30666-000	Folding Tables	269	4,544	0	4,416	0	0%	0	0%	0	0%
30770-000	Foreign Government Offices	269	4,544	1	3,805	0	0%	1	100%	0	0%
50029-000	Artificial Food	269	4,544	1	3,805	1	100%	0	0%	0	0%
60425-000	Handwriting Analysis	269	4,544	0	4,416	0	0%	0	0%	0	0%
30035-000	Bar Manufacturers	268	4,548	0	4,416	0	0%	0	0%	0	0%
30735-000	Voting Equipment	268	4,548	1	3,805	0	0%	1	100%	0	0%
60015-000	Movie Advertising	268	4,548	0	4,416	0	0%	0	0%	0	0%
30689-000	Thermographer	267	4,551	0	4,416	0	0%	0	0%	0	0%
60652-000	Photo Copying	267	4,551	0	4,416	0	0%	0	0%	0	0%
60810-000	Ski Lessons	267	4,551	0	4,416	0	0%	0	0%	0	0%
70651-000	Weighers	266	4,554	0	4,416	0	0%	0	0%	0	0%
50069-101	Wall Bed Manufacturer	265	4,555	1	3,805	0	0%	1	100%	0	0%
50517-100	Quilting Classes	265	4,555	0	4,416	0	0%	0	0%	0	0%
60688-010	Piano Repair	265	4,555	2	3,456	1	50%	1	50%	0	0%
10143-000	Steam Specialties	264	4,558	0	4,416	0	0%	0	0%	0	0%
30205-000	Photo Engraving	264	4,558	0	4,416	0	0%	0	0%	0	0%
30758-000	Wood Technologist	264	4,558	0	4,416	0	0%	0	0%	0	0%
44031-000	Dessert	264	4,558	4	3,020	2	50%	2	50%	0	0%
70591-000	Routing Services	264	4,558	1	3,805	1	100%	0	0%	0	0%
30063-000	Fire Brick	263	4,563	0	4,416	0	0%	0	0%	0	0%
30292-000	Ice Cream Cone Distributors	263	4,563	0	4,416	0	0%	0	0%	0	0%
50613-100	Stamp Collecting Supplies	263	4,563	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60594-100	Exhaust Systems	263	4,563	1	3,805	0	0%	0	0%	1	100%
80611-000	Rubber Bands	263	4,563	0	4,416	0	0%	0	0%	0	0%
60703-000	Porcelain Enameling	262	4,568	0	4,416	0	0%	0	0%	0	0%
10154-110	Pool Leak Repair	261	4,569	3	3,213	0	0%	3	100%	0	0%
30066-000	Bus Body	261	4,569	2	3,456	0	0%	2	100%	0	0%
30127-000	Concrete Molding	261	4,569	1	3,805	1	100%	0	0%	0	0%
87000-000	Hammock	261	4,569	4	3,020	4	100%	0	0%	0	0%
70546-000	Electronic Mail Service	260	4,573	0	4,416	0	0%	0	0%	0	0%
80586-000	Price Marking	260	4,573	0	4,416	0	0%	0	0%	0	0%
00123-000	Earthworm	258	4,575	1	3,805	1	100%	0	0%	0	0%
80430-000	Lettering Machines	258	4,575	1	3,805	0	0%	1	100%	0	0%
55583-000	Snacks	257	4,577	4	3,020	3	75%	1	25%	0	0%
30123-000	Combustion Controls	256	4,578	1	3,805	1	100%	0	0%	0	0%
30363-000	Lumber Mill Representatives	256	4,578	0	4,416	0	0%	0	0%	0	0%
44027-000	Data	256	4,578	13	2,131	2	15%	11	85%	0	0%
60075-148	Construction Accident Lawyer	256	4,578	0	4,416	0	0%	0	0%	0	0%
80180-000	Coal Wholesale	255	4,582	1	3,805	1	100%	0	0%	0	0%
30534-000	Glass Printer	253	4,583	0	4,416	0	0%	0	0%	0	0%
30547-000	Pulp Products	252	4,584	0	4,416	0	0%	0	0%	0	0%
55632-000	Photo Developing	252	4,584	12	2,190	2	17%	10	83%	0	0%
60161-000	Bridal Gown Preservation	252	4,584	0	4,416	0	0%	0	0%	0	0%
80076-000	Wholesale Bedding	251	4,587	0	4,416	0	0%	0	0%	0	0%
30483-000	Photogrammetric Equipment	250	4,588	5	2,862	4	80%	1	20%	0	0%
50452-000	Neckwear	250	4,588	1	3,805	0	0%	1	100%	0	0%
60931-000	Wholesale Video Tapes	250	4,588	0	4,416	0	0%	0	0%	0	0%
76100-000	Wait Staff	249	4,591	1	3,805	1	100%	0	0%	0	0%
30593-100	Ice Sculptures	248	4,592	0	4,416	0	0%	0	0%	0	0%
60120-000	Bakers Equipment Repair	248	4,592	0	4,416	0	0%	0	0%	0	0%
70515-100	Paramedic	248	4,592	4	3,020	2	50%	2	50%	0	0%
80486-000	Precoated Metals	248	4,592	0	4,416	0	0%	0	0%	0	0%
80736-000	Tobacco Equipment	248	4,592	0	4,416	0	0%	0	0%	0	0%
50626-100	Salvage Merchandise	247	4,597	2	3,456	1	50%	1	50%	0	0%
80107-000	Wholesale Boys Clothing	246	4,598	6	2,731	6	100%	0	0%	0	0%
10093-000	Mosaics	245	4,599	0	4,416	0	0%	0	0%	0	0%
30733-000	Vibration Measurement	245	4,599	0	4,416	0	0%	0	0%	0	0%
55657-000	Keys	245	4,599	4	3,020	2	50%	2	50%	0	0%
50340-000	Hinge	244	4,602	0	4,416	0	0%	0	0%	0	0%
60785-100	Pharmaceutical Scientist	244	4,602	0	4,416	0	0%	0	0%	0	0%
85307-000	Utility Tax Refunds for Manufacturers and Business	244	4,602	0	4,416	0	0%	0	0%	0	0%
00134-000	Frog Dealers	243	4,605	31	1,505	2	6%	22	71%	7	23%
50337-200	Hearing Tests	243	4,605	1	3,805	1	100%	0	0%	0	0%
30130-000	Conduit and Fittings	242	4,607	1	3,805	1	100%	0	0%	0	0%
30214-000	Fabric Binding	241	4,608	1	3,805	0	0%	0	0%	1	100%
00185-000	Oil Well Logging	240	4,609	0	4,416	0	0%	0	0%	0	0%
20073-000	Travelers Checks	240	4,609	0	4,416	0	0%	0	0%	0	0%
30289-110	Horse Supplies	240	4,609	5	2,862	4	80%	1	20%	0	0%
30095-000	Cereal	239	4,612	9	2,430	9	100%	0	0%	0	0%
30337-000	Lead Products	239	4,612	0	4,416	0	0%	0	0%	0	0%
77000-000	Custom Harvesting	239	4,612	0	4,416	0	0%	0	0%	0	0%
44096-000	Personalization	238	4,615	4	3,020	3	75%	1	25%	0	0%
77600-100	Touch Screens	238	4,615	0	4,416	0	0%	0	0%	0	0%
80288-000	Feathers	238	4,615	1	3,805	1	100%	0	0%	0	0%
70537-000	Reclaiming Chemicals	237	4,618	0	4,416	0	0%	0	0%	0	0%
80141-000	Cardboard	237	4,618	0	4,416	0	0%	0	0%	0	0%
30500-000	Plastic Laminates	236	4,620	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
80034-000	Astronomy Tools	236	4,620	0	4,416	0	0%	0	0%	0	0%
50750-110	Helicopter Charter	235	4,622	0	4,416	0	0%	0	0%	0	0%
60718-000	Marionette	235	4,622	0	4,416	0	0%	0	0%	0	0%
80209-100	Wholesale Cosmetics	235	4,622	5	2,862	4	80%	1	20%	0	0%
80617-100	Hotline	235	4,622	0	4,416	0	0%	0	0%	0	0%
00179-000	Oil Well Cementing	234	4,626	0	4,416	0	0%	0	0%	0	0%
30633-000	Soap Making	233	4,627	0	4,416	0	0%	0	0%	0	0%
80505-000	Wholesale Notions	233	4,627	0	4,416	0	0%	0	0%	0	0%
50245-000	Eyelets	232	4,629	3	3,213	2	67%	1	33%	0	0%
50298-200	Leaf Blower	232	4,629	0	4,416	0	0%	0	0%	0	0%
50050-000	Baby Formula Service	231	4,631	0	4,416	0	0%	0	0%	0	0%
50650-100	Radio Parts	231	4,631	3	3,213	3	100%	0	0%	0	0%
50738-000	Windshield Wipers	231	4,631	4	3,020	1	25%	3	75%	0	0%
55529-000	Brakes	231	4,631	7	2,604	3	43%	4	57%	0	0%
60075-160	Social Security Lawyers	231	4,631	0	4,416	0	0%	0	0%	0	0%
30029-000	Badge Supplies	230	4,636	1	3,805	1	100%	0	0%	0	0%
60279-000	Data Processing Equipment Maintenance	230	4,636	0	4,416	0	0%	0	0%	0	0%
80431-000	Library Supplies	230	4,636	0	4,416	0	0%	0	0%	0	0%
60056-010	Construction Specs	229	4,639	0	4,416	0	0%	0	0%	0	0%
85360-100	Garage Openers	229	4,639	0	4,416	0	0%	0	0%	0	0%
55591-000	Supplies	228	4,641	2	3,456	1	50%	1	50%	0	0%
60029-000	Flight Attendant	228	4,641	1	3,805	1	100%	0	0%	0	0%
60559-000	Microwave Repairs	228	4,641	1	3,805	0	0%	1	100%	0	0%
80118-000	Buckets	228	4,641	0	4,416	0	0%	0	0%	0	0%
80609-000	Threaded Rod	228	4,641	1	3,805	1	100%	0	0%	0	0%
80630-000	Scrap Rubber	226	4,646	0	4,416	0	0%	0	0%	0	0%
30495-000	Pivot	225	4,647	0	4,416	0	0%	0	0%	0	0%
80216-000	Book Covers	225	4,647	1	3,805	1	100%	0	0%	0	0%
30056-000	Plastic Boxes	224	4,649	0	4,416	0	0%	0	0%	0	0%
60910-110	Mobile Truck Service	224	4,649	0	4,416	0	0%	0	0%	0	0%
80284-100	Farm Equipment Repair	224	4,649	0	4,416	0	0%	0	0%	0	0%
00119-000	Cotton Ginning	223	4,652	0	4,416	0	0%	0	0%	0	0%
60537-100	Market Analysis	222	4,653	2	3,456	2	100%	0	0%	0	0%
80658-000	Wholesale Slippers	222	4,653	3	3,213	1	33%	2	67%	0	0%
60075-142	Eminent Domain Lawyer	221	4,655	1	3,805	1	100%	0	0%	0	0%
60453-000	Hydrologist	221	4,655	0	4,416	0	0%	0	0%	0	0%
80046-100	Auto Metal Manufacturers	221	4,655	0	4,416	0	0%	0	0%	0	0%
80610-000	Rollers	221	4,655	0	4,416	0	0%	0	0%	0	0%
85311-100	Crawl Space Encapsulation	221	4,655	0	4,416	0	0%	0	0%	0	0%
00140-000	Grain Drying	220	4,660	0	4,416	0	0%	0	0%	0	0%
30582-100	Wood Shavings	220	4,660	4	3,020	4	100%	0	0%	0	0%
85367-000	School Lunches	220	4,660	1	3,805	1	100%	0	0%	0	0%
30277-000	Grating	219	4,663	0	4,416	0	0%	0	0%	0	0%
60788-400	Card Access Systems	219	4,663	0	4,416	0	0%	0	0%	0	0%
70553-000	Frozen Food Locker Plants	219	4,663	0	4,416	0	0%	0	0%	0	0%
80004-000	Acid Proof Materials	219	4,663	0	4,416	0	0%	0	0%	0	0%
80361-000	Grinding Wheel	219	4,663	0	4,416	0	0%	0	0%	0	0%
00183-000	Oil Well Fishing Tools	218	4,668	0	4,416	0	0%	0	0%	0	0%
10080-100	Building Movers	218	4,668	2	3,456	1	50%	1	50%	0	0%
30620-000	Silverware Cleaning	218	4,668	0	4,416	0	0%	0	0%	0	0%
60137-000	Bed Rental	218	4,668	1	3,805	0	0%	1	100%	0	0%
60428-000	Hay Rides	218	4,668	0	4,416	0	0%	0	0%	0	0%
50527-000	Railroad Ties Dealers	217	4,673	0	4,416	0	0%	0	0%	0	0%
80298-000	Filing Machine	217	4,673	0	4,416	0	0%	0	0%	0	0%
50658-000	Tire Sealant	216	4,675	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
61065-000	State Fairs	216	4,675	4	3,020	4	100%	0	0%	0	0%
70582-000	Radio Station Representatives	215	4,677	1	3,805	1	100%	0	0%	0	0%
80661-000	Snow Melting Systems	215	4,677	0	4,416	0	0%	0	0%	0	0%
85275-000	iPod Sales	215	4,677	2	3,456	0	0%	2	100%	0	0%
30114-000	Change Machine	213	4,680	1	3,805	1	100%	0	0%	0	0%
60258-000	Convention Information	213	4,680	2	3,456	1	50%	1	50%	0	0%
10116-000	Pneumatic Tube Systems	212	4,682	0	4,416	0	0%	0	0%	0	0%
50746-000	Zippers	212	4,682	0	4,416	0	0%	0	0%	0	0%
60527-400	Water Remediation	212	4,682	1	3,805	0	0%	1	100%	0	0%
80278-000	Evaporating Apparatus	212	4,682	0	4,416	0	0%	0	0%	0	0%
80739-000	Tobacco Warehouse	212	4,682	0	4,416	0	0%	0	0%	0	0%
50133-300	Antique Oriental Rugs	211	4,687	0	4,416	0	0%	0	0%	0	0%
60796-000	Electric Shaver Repair	211	4,687	0	4,416	0	0%	0	0%	0	0%
70583-100	Broadcast Companies	211	4,687	1	3,805	1	100%	0	0%	0	0%
30621-000	Sirens	210	4,690	1	3,805	0	0%	1	100%	0	0%
83000-100	Green Products	209	4,691	3	3,213	0	0%	2	67%	1	33%
30655-000	Street Cleaning Equipment	208	4,692	0	4,416	0	0%	0	0%	0	0%
50083-100	Boat Equipment	208	4,692	8	2,513	1	13%	7	88%	0	0%
60517-100	Light Fixture Cleaning	208	4,692	0	4,416	0	0%	0	0%	0	0%
50280-000	Fraternal Regalia	207	4,695	1	3,805	0	0%	1	100%	0	0%
60740-100	RV Cleaning Service	207	4,695	2	3,456	2	100%	0	0%	0	0%
10115-000	Used Plumbing Supplies	206	4,697	1	3,805	1	100%	0	0%	0	0%
80524-000	Oil Well Drilling Mud	206	4,697	0	4,416	0	0%	0	0%	0	0%
00104-000	Alfalfa Products	205	4,699	0	4,416	0	0%	0	0%	0	0%
10137-000	Skating Rink Supplies	205	4,699	0	4,416	0	0%	0	0%	0	0%
30574-000	Industrial Rustproofing	205	4,699	0	4,416	0	0%	0	0%	0	0%
10125-010	Roof Leak Repair	204	4,702	1	3,805	0	0%	1	100%	0	0%
30306-000	Electric Insulation Materials	204	4,702	0	4,416	0	0%	0	0%	0	0%
50393-000	Life Raft Inflation Equipment	204	4,702	2	3,456	1	50%	1	50%	0	0%
80379-000	Hides	204	4,702	0	4,416	0	0%	0	0%	0	0%
30105-000	Clay	203	4,706	0	4,416	0	0%	0	0%	0	0%
50644-000	Taxidermy Supplies	203	4,706	0	4,416	0	0%	0	0%	0	0%
50685-010	Truck Equipment	203	4,706	1	3,805	1	100%	0	0%	0	0%
25053-100	Venture Capitalist	202	4,709	0	4,416	0	0%	0	0%	0	0%
50338-000	Car Heater	202	4,709	1	3,805	1	100%	0	0%	0	0%
80370-000	Handle Manufacturers	202	4,709	0	4,416	0	0%	0	0%	0	0%
30700-000	Timing Devices	201	4,712	0	4,416	0	0%	0	0%	0	0%
70625-000	Marine Terminal	201	4,712	1	3,805	0	0%	1	100%	0	0%
80053-000	Bag Making Machinery	201	4,712	9	2,430	7	78%	2	22%	0	0%
80701-000	Stress Relief Equipment	201	4,712	1	3,805	1	100%	0	0%	0	0%
50167-010	Coin Collecting Supplies	200	4,716	1	3,805	1	100%	0	0%	0	0%
50588-000	Skate Sharpening	199	4,717	0	4,416	0	0%	0	0%	0	0%
52000-000	Lanyards	199	4,717	1	3,805	0	0%	1	100%	0	0%
60813-000	Smoke Odor Counteracting Service	199	4,717	2	3,456	1	50%	1	50%	0	0%
30097-000	Chemical Milling	198	4,720	0	4,416	0	0%	0	0%	0	0%
30553-000	Radio Station Equipment	198	4,720	0	4,416	0	0%	0	0%	0	0%
80173-000	Clamps	197	4,722	1	3,805	1	100%	0	0%	0	0%
30389-000	Metal Slitting	196	4,723	0	4,416	0	0%	0	0%	0	0%
85328-200	Marble Installation	196	4,723	3	3,213	1	33%	2	67%	0	0%
50020-000	Aprons	194	4,725	1	3,805	1	100%	0	0%	0	0%
50577-000	Shock Absorber	194	4,725	1	3,805	0	0%	1	100%	0	0%
60563-000	Missing Person Services	193	4,727	0	4,416	0	0%	0	0%	0	0%
80057-000	Balancing Service	193	4,727	0	4,416	0	0%	0	0%	0	0%
30390-000	Metal Stamping Machine	192	4,729	0	4,416	0	0%	0	0%	0	0%
60716-100	Pump Repair	192	4,729	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
80656-000	Wholesale Silk	192	4,729	0	4,416	0	0%	0	0%	0	0%
10152-110	Pool Cover Sale	191	4,732	1	3,805	1	100%	0	0%	0	0%
30329-000	Lapidary	191	4,732	0	4,416	0	0%	0	0%	0	0%
55625-000	Oilfield	191	4,732	0	4,416	0	0%	0	0%	0	0%
60374-000	Floor Machine Repair	191	4,732	0	4,416	0	0%	0	0%	0	0%
30263-000	Steam Generator	190	4,736	0	4,416	0	0%	0	0%	0	0%
30511-000	Pleating Machine	190	4,736	0	4,416	0	0%	0	0%	0	0%
50620-110	Door Service	190	4,736	1	3,805	0	0%	1	100%	0	0%
80035-000	Audiometer	190	4,736	0	4,416	0	0%	0	0%	0	0%
85344-100	Bus Sales	190	4,736	1	3,805	1	100%	0	0%	0	0%
80223-000	Industrial Crystals	189	4,741	1	3,805	1	100%	0	0%	0	0%
50077-000	Binder	188	4,742	0	4,416	0	0%	0	0%	0	0%
60061-000	Art Identification	188	4,742	0	4,416	0	0%	0	0%	0	0%
60174-000	Calligrapher	188	4,742	0	4,416	0	0%	0	0%	0	0%
60527-000	Magnetic Particle Inspection	188	4,742	0	4,416	0	0%	0	0%	0	0%
60032-000	Airport Designer	186	4,746	1	3,805	1	100%	0	0%	0	0%
30451-000	Paper Brokers	185	4,747	0	4,416	0	0%	0	0%	0	0%
50589-100	Skateboard Equipment	185	4,747	21	1,785	12	57%	9	43%	0	0%
50734-000	Winches	185	4,747	1	3,805	1	100%	0	0%	0	0%
55508-000	Livestock	185	4,747	3	3,213	2	67%	1	33%	0	0%
60219-000	Clipping Service	185	4,747	0	4,416	0	0%	0	0%	0	0%
60970-110	Neurosurgeons	185	4,747	6	2,731	2	33%	4	67%	0	0%
80336-000	Gas Plant Equipment	185	4,747	1	3,805	0	0%	1	100%	0	0%
30732-000	Vibration Control	184	4,754	0	4,416	0	0%	0	0%	0	0%
50210-000	Dishwasher Parts	184	4,754	0	4,416	0	0%	0	0%	0	0%
30444-000	Mechanical Packing	183	4,756	0	4,416	0	0%	0	0%	0	0%
50085-110	New Textbooks	183	4,756	6	2,731	0	0%	6	100%	0	0%
50187-000	Electric Cords	183	4,756	0	4,416	0	0%	0	0%	0	0%
80419-100	Lab Supplies	183	4,756	5	2,862	1	20%	4	80%	0	0%
30607-000	Electrostatic Shielding	182	4,760	0	4,416	0	0%	0	0%	0	0%
50654-000	Thread	182	4,760	0	4,416	0	0%	0	0%	0	0%
80281-100	Wholesale Fabric	181	4,762	1	3,805	1	100%	0	0%	0	0%
20023-010	Flood Insurance	180	4,763	1	3,805	1	100%	0	0%	0	0%
44109-000	Recreation	180	4,763	4	3,020	1	25%	3	75%	0	0%
50621-100	Coal Stoves	180	4,763	1	3,805	1	100%	0	0%	0	0%
60824-000	Spinologist	180	4,763	0	4,416	0	0%	0	0%	0	0%
60987-100	Acquisitions	180	4,763	0	4,416	0	0%	0	0%	0	0%
80377-000	Heat Treating Equipment	180	4,763	0	4,416	0	0%	0	0%	0	0%
30188-000	Electrotype Equipment and Supplies	179	4,769	0	4,416	0	0%	0	0%	0	0%
30365-000	Drying Lumber	179	4,769	0	4,416	0	0%	0	0%	0	0%
50466-100	Optical Supplies	179	4,769	2	3,456	1	50%	1	50%	0	0%
30075-000	Confectionery Manufacturers	178	4,772	1	3,805	1	100%	0	0%	0	0%
30736-000	Industrial Washing Machine	178	4,772	0	4,416	0	0%	0	0%	0	0%
50680-000	Jokes	178	4,772	2	3,456	1	50%	1	50%	0	0%
70001-100	Golf Tournament	177	4,775	0	4,416	0	0%	0	0%	0	0%
80065-100	Drums	177	4,775	5	2,862	3	60%	2	40%	0	0%
10027-000	Cistern Builders	176	4,777	0	4,416	0	0%	0	0%	0	0%
44003-000	Airplanes	176	4,777	1	3,805	0	0%	1	100%	0	0%
60982-000	Magazine Sales by Telephone	176	4,777	0	4,416	0	0%	0	0%	0	0%
80436-000	Lime	176	4,777	0	4,416	0	0%	0	0%	0	0%
60075-137	Agriculture Attorney	175	4,781	1	3,805	1	100%	0	0%	0	0%
80089-000	Blueprinting Supplies	175	4,781	0	4,416	0	0%	0	0%	0	0%
80335-000	Gas Lighting	175	4,781	0	4,416	0	0%	0	0%	0	0%
81700-100	Ceiling Texturizing	175	4,781	0	4,416	0	0%	0	0%	0	0%
00203-000	Quartz	174	4,785	1	3,805	0	0%	1	100%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
30635-000	Solvent	174	4,785	0	4,416	0	0%	0	0%	0	0%
60844-000	Cargo Surveyor	174	4,785	1	3,805	0	0%	1	100%	0	0%
70586-000	Railroad Car Leasing	173	4,788	1	3,805	0	0%	1	100%	0	0%
80304-000	Fire Hose	173	4,788	0	4,416	0	0%	0	0%	0	0%
80476-000	Metal Sawing	173	4,788	0	4,416	0	0%	0	0%	0	0%
30639-000	Stabilizer	171	4,791	0	4,416	0	0%	0	0%	0	0%
30677-000	Tanners	171	4,791	1	3,805	1	100%	0	0%	0	0%
30762-000	Radiation Protection	171	4,791	0	4,416	0	0%	0	0%	0	0%
60544-000	Mathematician	171	4,791	0	4,416	0	0%	0	0%	0	0%
80607-000	Rivets	171	4,791	0	4,416	0	0%	0	0%	0	0%
50528-000	Rainwear	170	4,796	0	4,416	0	0%	0	0%	0	0%
80648-000	Shoe Machinery	170	4,796	0	4,416	0	0%	0	0%	0	0%
30014-000	Anti-Freeze	169	4,798	0	4,416	0	0%	0	0%	0	0%
60561-000	Resilvering Mirrors	169	4,798	0	4,416	0	0%	0	0%	0	0%
80484-000	Corrugated Metal	169	4,798	0	4,416	0	0%	0	0%	0	0%
80504-000	Non-Woven Fabrics	169	4,798	0	4,416	0	0%	0	0%	0	0%
44060-000	Medication	168	4,802	4	3,020	1	25%	2	50%	1	25%
60768-000	Safe Repair	168	4,802	0	4,416	0	0%	0	0%	0	0%
70533-000	Car Pool	168	4,802	1	3,805	0	0%	1	100%	0	0%
70609-000	Stevedoring Contractors	168	4,802	0	4,416	0	0%	0	0%	0	0%
80097-000	Used Bottles	168	4,802	0	4,416	0	0%	0	0%	0	0%
85269-100	Staging	168	4,802	0	4,416	0	0%	0	0%	0	0%
30416-000	Nautical Instruments	167	4,808	1	3,805	1	100%	0	0%	0	0%
80777-100	Watch Manufacturers	167	4,808	7	2,604	6	86%	1	14%	0	0%
30504-000	Reinforced Plastic	166	4,810	0	4,416	0	0%	0	0%	0	0%
60934-000	Washer Dryer Rental	166	4,810	1	3,805	1	100%	0	0%	0	0%
80161-000	Liquid Chiller	166	4,810	1	3,805	0	0%	1	100%	0	0%
85339-000	Airplane Hangar	166	4,810	1	3,805	0	0%	1	100%	0	0%
30494-000	Pistons	165	4,814	1	3,805	0	0%	1	100%	0	0%
50107-000	Brooms	165	4,814	0	4,416	0	0%	0	0%	0	0%
50146-000	Chalkboard	165	4,814	0	4,416	0	0%	0	0%	0	0%
60012-000	Checking Advertising	165	4,814	0	4,416	0	0%	0	0%	0	0%
80691-000	Used Steel	165	4,814	0	4,416	0	0%	0	0%	0	0%
30657-000	Sugary Refinery	164	4,819	1	3,805	0	0%	1	100%	0	0%
60075-165	Corporation Lawyer	164	4,819	0	4,416	0	0%	0	0%	0	0%
60107-400	Shock Repair	164	4,819	1	3,805	0	0%	1	100%	0	0%
50618-000	Stool	163	4,822	0	4,416	0	0%	0	0%	0	0%
50663-000	Tool Salvage	163	4,822	0	4,416	0	0%	0	0%	0	0%
60776-000	Scenery Studio	163	4,822	0	4,416	0	0%	0	0%	0	0%
30024-010	Auto Distributor	162	4,825	4	3,020	1	25%	3	75%	0	0%
30726-000	UV Lamp	162	4,825	1	3,805	1	100%	0	0%	0	0%
50116-000	Marine Buoys	162	4,825	0	4,416	0	0%	0	0%	0	0%
50279-110	Fountains	162	4,825	1	3,805	1	100%	0	0%	0	0%
80241-000	Die Cutting Machine	162	4,825	0	4,416	0	0%	0	0%	0	0%
80602-000	Relay	162	4,825	1	3,805	1	100%	0	0%	0	0%
80801-000	Wool Products	162	4,825	0	4,416	0	0%	0	0%	0	0%
30017-000	Breast Implants	161	4,832	1	3,805	1	100%	0	0%	0	0%
50506-000	Plaster Craft Supplies	161	4,832	0	4,416	0	0%	0	0%	0	0%
50578-000	Shoe Laces	161	4,832	2	3,456	2	100%	0	0%	0	0%
60650-105	Termite Inspection	161	4,832	2	3,456	2	100%	0	0%	0	0%
80580-000	Poultry Brokers	161	4,832	0	4,416	0	0%	0	0%	0	0%
80619-000	Salad	161	4,832	1	3,805	0	0%	1	100%	0	0%
30245-000	Fungicides	160	4,838	2	3,456	2	100%	0	0%	0	0%
30336-200	Lead Removal	160	4,838	0	4,416	0	0%	0	0%	0	0%
70800-100	Solar Water Heating	160	4,838	1	3,805	1	100%	0	0%	0	0%



**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
80623-100	Sandblasting Supplies	160	4,838	0	4,416	0	0%	0	0%	0	0%
50424-000	Microphone	159	4,842	1	3,805	1	100%	0	0%	0	0%
50516-000	Pulley	159	4,842	0	4,416	0	0%	0	0%	0	0%
80138-000	Capacitors	159	4,842	1	3,805	0	0%	1	100%	0	0%
30140-000	Crankshaft Grinding	158	4,845	2	3,456	1	50%	1	50%	0	0%
30487-000	Pipe Cutting and Threading	158	4,845	0	4,416	0	0%	0	0%	0	0%
60685-200	Therapy Dogs	158	4,845	0	4,416	0	0%	0	0%	0	0%
70504-100	Aircraft Rental	158	4,845	0	4,416	0	0%	0	0%	0	0%
30527-000	Pressurization Equipment	157	4,849	0	4,416	0	0%	0	0%	0	0%
85264-020	Invisible Fencing	157	4,849	0	4,416	0	0%	0	0%	0	0%
60459-100	Mexican Imports	155	4,851	0	4,416	0	0%	0	0%	0	0%
60943-000	Weaving	155	4,851	0	4,416	0	0%	0	0%	0	0%
80573-000	Podiatrist Supplies	155	4,851	4	3,020	2	50%	2	50%	0	0%
30119-000	Color Separation Offset Printing	154	4,854	1	3,805	1	100%	0	0%	0	0%
30427-000	Fish Oil	154	4,854	0	4,416	0	0%	0	0%	0	0%
30474-000	Perfume Raw Materials	154	4,854	2	3,456	0	0%	2	100%	0	0%
30350-000	Clothing Lining	153	4,857	0	4,416	0	0%	0	0%	0	0%
30734-000	Visual Control Systems	153	4,857	0	4,416	0	0%	0	0%	0	0%
60736-100	Video Recording	153	4,857	3	3,213	1	33%	1	33%	1	33%
80388-100	Hydraulic Supplies	153	4,857	1	3,805	1	100%	0	0%	0	0%
50288-000	Furniture Pads	152	4,861	0	4,416	0	0%	0	0%	0	0%
80037-000	Auditory Training Equipment	152	4,861	0	4,416	0	0%	0	0%	0	0%
80789-100	Wheel Repair	152	4,861	6	2,731	4	67%	2	33%	0	0%
10083-010	Land Leveling	151	4,864	1	3,805	0	0%	1	100%	0	0%
30568-000	Rolling Mill	150	4,865	0	4,416	0	0%	0	0%	0	0%
30702-100	Tool Maker	150	4,865	1	3,805	0	0%	1	100%	0	0%
60427-000	Hat Cleaning	150	4,865	0	4,416	0	0%	0	0%	0	0%
67000-000	Protein Purification	150	4,865	0	4,416	0	0%	0	0%	0	0%
72400-000	Ad Word Sponsorship	150	4,865	2	3,456	0	0%	1	50%	1	50%
30124-000	Compactor Parts	149	4,870	0	4,416	0	0%	0	0%	0	0%
50119-000	Buttons	149	4,870	1	3,805	0	0%	1	100%	0	0%
50247-000	Factory Consultants	149	4,870	0	4,416	0	0%	0	0%	0	0%
50260-110	Fireplace Service	149	4,870	2	3,456	1	50%	1	50%	0	0%
50377-000	Knit Fabric	149	4,870	0	4,416	0	0%	0	0%	0	0%
60487-400	Clinical Trials	149	4,870	1	3,805	1	100%	0	0%	0	0%
00217-000	Titanium	147	4,876	1	3,805	1	100%	0	0%	0	0%
50698-000	Variable Speed Drive	147	4,876	0	4,416	0	0%	0	0%	0	0%
60151-000	Board of Trade	147	4,876	0	4,416	0	0%	0	0%	0	0%
10113-010	Plumbing and Heating	146	4,879	0	4,416	0	0%	0	0%	0	0%
60384-000	Fraternities	145	4,880	1	3,805	0	0%	1	100%	0	0%
60583-000	Motion Picture Representatives	145	4,880	0	4,416	0	0%	0	0%	0	0%
80730-100	Ceramic Tile Distributors	145	4,880	1	3,805	1	100%	0	0%	0	0%
30086-100	Freight Container	144	4,883	3	3,213	1	33%	2	67%	0	0%
50457-000	Noodles	144	4,883	0	4,416	0	0%	0	0%	0	0%
55613-000	Soil	144	4,883	1	3,805	1	100%	0	0%	0	0%
60075-144	Securities Attorney	144	4,883	0	4,416	0	0%	0	0%	0	0%
30058-000	Brake Lining	142	4,887	0	4,416	0	0%	0	0%	0	0%
44133-100	Bulk Water Delivery	142	4,887	4	3,020	1	25%	2	50%	1	25%
60606-000	Naval Architect	142	4,887	0	4,416	0	0%	0	0%	0	0%
80301-100	Fire Door	142	4,887	0	4,416	0	0%	0	0%	0	0%
85301-000	Indoor Sky Diving	142	4,887	2	3,456	1	50%	1	50%	0	0%
85328-300	Marble Fabrication	142	4,887	0	4,416	0	0%	0	0%	0	0%
80752-000	Medical Truss	141	4,893	0	4,416	0	0%	0	0%	0	0%
00130-100	Crawfish Farm	140	4,894	0	4,416	0	0%	0	0%	0	0%
30093-000	Centrifuge	140	4,894	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
44037-000	Emergency	140	4,894	3	3,213	2	67%	1	33%	0	0%
80091-000	Boiler Rental	140	4,894	0	4,416	0	0%	0	0%	0	0%
30573-100	Rust Prevention	139	4,898	1	3,805	1	100%	0	0%	0	0%
50382-000	Laces	139	4,898	0	4,416	0	0%	0	0%	0	0%
80117-000	Brush Manufacturers	139	4,898	0	4,416	0	0%	0	0%	0	0%
80651-100	Shopping Carts	139	4,898	0	4,416	0	0%	0	0%	0	0%
80709-000	Tailor Supplies	139	4,898	2	3,456	0	0%	2	100%	0	0%
30391-000	Metallizing	138	4,903	0	4,416	0	0%	0	0%	0	0%
60075-154	Property Damage Lawyer	138	4,903	0	4,416	0	0%	0	0%	0	0%
60878-000	Theatrical Makeup	138	4,903	1	3,805	1	100%	0	0%	0	0%
60688-110	Piano Refinishing	137	4,906	0	4,416	0	0%	0	0%	0	0%
80059-000	Decorative Balls	137	4,906	0	4,416	0	0%	0	0%	0	0%
30149-000	Dehydrating Services	136	4,908	0	4,416	0	0%	0	0%	0	0%
50006-100	Auto Generators	136	4,908	2	3,456	2	100%	0	0%	0	0%
63300-200	Driveway Repair	136	4,908	9	2,430	2	22%	6	67%	1	11%
80563-000	Pipe Locating Equipment	135	4,911	0	4,416	0	0%	0	0%	0	0%
44042-000	Environment	134	4,912	0	4,416	0	0%	0	0%	0	0%
50446-000	Music Writing Supplies	134	4,912	0	4,416	0	0%	0	0%	0	0%
60052-000	Arboretums	134	4,912	0	4,416	0	0%	0	0%	0	0%
60271-100	Columbarium	134	4,912	0	4,416	0	0%	0	0%	0	0%
60905-000	Skeet Range	134	4,912	1	3,805	0	0%	1	100%	0	0%
80058-000	Baling Equipment	133	4,917	0	4,416	0	0%	0	0%	0	0%
60585-000	Motion Picture Special Effects	132	4,918	0	4,416	0	0%	0	0%	0	0%
80592-200	Racing Equipment	132	4,918	0	4,416	0	0%	0	0%	0	0%
10050-200	Hydrovac	131	4,920	0	4,416	0	0%	0	0%	0	0%
30318-000	Knitting Machine	131	4,920	0	4,416	0	0%	0	0%	0	0%
30420-000	Nozzle	131	4,920	1	3,805	1	100%	0	0%	0	0%
70523-000	Boat Launching Sites	131	4,920	0	4,416	0	0%	0	0%	0	0%
30447-000	Paint Remover Manufacturers	130	4,924	1	3,805	0	0%	1	100%	0	0%
50438-000	Mop Manufacturers	130	4,924	0	4,416	0	0%	0	0%	0	0%
60628-000	Optometric Information Bureaus	130	4,924	3	3,213	2	67%	1	33%	0	0%
60800-000	Shoplifting Prevention	129	4,927	0	4,416	0	0%	0	0%	0	0%
75650-000	Kiteboarding	129	4,927	1	3,805	1	100%	0	0%	0	0%
80306-100	Fire Safety Supplies	129	4,927	5	2,862	5	100%	0	0%	0	0%
80769-000	Industrial Vibrators	129	4,927	0	4,416	0	0%	0	0%	0	0%
30309-000	Jail Equipment	128	4,931	0	4,416	0	0%	0	0%	0	0%
50453-000	Needles	128	4,931	0	4,416	0	0%	0	0%	0	0%
00189-000	Olive	127	4,933	0	4,416	0	0%	0	0%	0	0%
30778-000	Port Authority	127	4,933	0	4,416	0	0%	0	0%	0	0%
55577-000	Payment	127	4,933	1	3,805	1	100%	0	0%	0	0%
60433-000	Heat Sealing	127	4,933	0	4,416	0	0%	0	0%	0	0%
80819-100	Oil Distributors	127	4,933	4	3,020	3	75%	1	25%	0	0%
00126-000	Farm Management Software	126	4,938	0	4,416	0	0%	0	0%	0	0%
50462-000	Nylon Fabric	126	4,938	0	4,416	0	0%	0	0%	0	0%
50494-000	Picnic Supplies	126	4,938	0	4,416	0	0%	0	0%	0	0%
70588-000	Railroad Ticket Agencies	126	4,938	1	3,805	0	0%	1	100%	0	0%
80007-000	Addressing Machine	126	4,938	0	4,416	0	0%	0	0%	0	0%
50636-000	Tape Recorder Repair	125	4,943	1	3,805	1	100%	0	0%	0	0%
60159-000	Brake Shoe Bonding and Exchanging	125	4,943	0	4,416	0	0%	0	0%	0	0%
60173-000	Calculating Service	125	4,943	0	4,416	0	0%	0	0%	0	0%
80080-000	Bellows	125	4,943	0	4,416	0	0%	0	0%	0	0%
80390-100	Hydroponics Supplies	125	4,943	1	3,805	0	0%	1	100%	0	0%
80738-000	Tobacco Machines	125	4,943	2	3,456	0	0%	2	100%	0	0%
10174-000	Wire Wrapping	124	4,949	0	4,416	0	0%	0	0%	0	0%
60075-153	Arbitration Lawyers	124	4,949	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60694-000	Places to Visit	124	4,949	0	4,416	0	0%	0	0%	0	0%
80239-000	Industrial Diamond	124	4,949	0	4,416	0	0%	0	0%	0	0%
00132-000	Fishery Consultants	123	4,953	0	4,416	0	0%	0	0%	0	0%
30579-000	Sample Case	123	4,953	0	4,416	0	0%	0	0%	0	0%
60195-000	Charts	123	4,953	1	3,805	1	100%	0	0%	0	0%
60487-300	Drug Discovery	123	4,953	0	4,416	0	0%	0	0%	0	0%
80679-000	Spool	123	4,953	0	4,416	0	0%	0	0%	0	0%
30323-000	Lacquer Manufacturers	122	4,958	0	4,416	0	0%	0	0%	0	0%
30359-000	Luggage Covers	122	4,958	0	4,416	0	0%	0	0%	0	0%
30409-000	Monogram Machine	122	4,958	2	3,456	1	50%	1	50%	0	0%
30566-000	Ribbon Printing	122	4,958	1	3,805	0	0%	1	100%	0	0%
30614-200	Photoluminescent Signs	122	4,958	0	4,416	0	0%	0	0%	0	0%
50341-200	Model Supplies	122	4,958	1	3,805	0	0%	1	100%	0	0%
50726-000	Waterbed Supplies	122	4,958	0	4,416	0	0%	0	0%	0	0%
50729-000	Weaving Supplies	122	4,958	2	3,456	1	50%	1	50%	0	0%
60648-000	Personal Service Bureaus	122	4,958	0	4,416	0	0%	0	0%	0	0%
80451-000	Macaroni	122	4,958	0	4,416	0	0%	0	0%	0	0%
30173-000	Dynamometers	121	4,968	0	4,416	0	0%	0	0%	0	0%
60894-100	Trademark Infringement Investigators	121	4,968	0	4,416	0	0%	0	0%	0	0%
70599-000	Ship Cleaning	121	4,968	0	4,416	0	0%	0	0%	0	0%
80311-100	Fishing Tackle Manufacturers	121	4,968	0	4,416	0	0%	0	0%	0	0%
30630-000	Smoke Stack	120	4,972	0	4,416	0	0%	0	0%	0	0%
30631-000	Soap Dispenser	120	4,972	0	4,416	0	0%	0	0%	0	0%
80015-000	Air Motor	120	4,972	0	4,416	0	0%	0	0%	0	0%
55659-000	Baseball	119	4,975	2	3,456	1	50%	1	50%	0	0%
55677-000	Waste Compactor	119	4,975	1	3,805	1	100%	0	0%	0	0%
60182-010	Outplacement Counseling	119	4,975	1	3,805	1	100%	0	0%	0	0%
60250-000	Concrete Mixer Rental	119	4,975	0	4,416	0	0%	0	0%	0	0%
80127-000	Butter	119	4,975	0	4,416	0	0%	0	0%	0	0%
30288-000	Honing Machine	118	4,980	0	4,416	0	0%	0	0%	0	0%
50556-000	Sash Operating Devices	118	4,980	0	4,416	0	0%	0	0%	0	0%
80260-000	Industrial Dryer	118	4,980	0	4,416	0	0%	0	0%	0	0%
80729-000	Thermograph Equipment and Supplies	118	4,980	0	4,416	0	0%	0	0%	0	0%
10147-000	Spires	117	4,984	0	4,416	0	0%	0	0%	0	0%
30135-000	Cork Products	117	4,984	0	4,416	0	0%	0	0%	0	0%
00151-400	Fishing License	116	4,986	1	3,805	0	0%	1	100%	0	0%
70579-000	Marine Pilot	116	4,986	0	4,416	0	0%	0	0%	0	0%
80207-000	Corporate Supplies	116	4,986	0	4,416	0	0%	0	0%	0	0%
30334-000	Financial Printers	115	4,989	1	3,805	0	0%	1	100%	0	0%
30626-000	Smelting Equipment	115	4,989	0	4,416	0	0%	0	0%	0	0%
31300-100	Therapy Supplies	115	4,989	3	3,213	2	67%	1	33%	0	0%
50081-200	Boat Upholstery	115	4,989	0	4,416	0	0%	0	0%	0	0%
60235-110	System Testing	115	4,989	2	3,456	1	50%	1	50%	0	0%
60373-000	Floor Machine Rental	115	4,989	0	4,416	0	0%	0	0%	0	0%
60407-000	Golf Course Architects	115	4,989	0	4,416	0	0%	0	0%	0	0%
30155-000	Diamond Setter	114	4,996	0	4,416	0	0%	0	0%	0	0%
80067-000	Used Drums	114	4,996	0	4,416	0	0%	0	0%	0	0%
80243-000	Doll Making Supplies	114	4,996	0	4,416	0	0%	0	0%	0	0%
00151-100	U-Catch Fishing	113	4,999	0	4,416	0	0%	0	0%	0	0%
10035-210	Aging In Place Contractor	113	4,999	1	3,805	1	100%	0	0%	0	0%
30182-000	Used Electric Motors	113	4,999	0	4,416	0	0%	0	0%	0	0%
50121-100	Cabinet Refacing	113	4,999	0	4,416	0	0%	0	0%	0	0%
50371-000	Key Holder	113	4,999	2	3,456	1	50%	0	0%	1	50%
55675-000	Helicopter	113	4,999	0	4,416	0	0%	0	0%	0	0%
80704-000	Surface Plate	113	4,999	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
30380-000	Mayonnaise	112	5,006	0	4,416	0	0%	0	0%	0	0%
30699-000	Time Stamps	112	5,006	0	4,416	0	0%	0	0%	0	0%
60068-000	Assayer	112	5,006	0	4,416	0	0%	0	0%	0	0%
60556-000	Metaphysician	112	5,006	1	3,805	0	0%	1	100%	0	0%
60999-000	X-Ray Duplicating	112	5,006	1	3,805	1	100%	0	0%	0	0%
80391-000	Ice Cream Freezer	112	5,006	0	4,416	0	0%	0	0%	0	0%
80614-000	Crude Rubber	112	5,006	0	4,416	0	0%	0	0%	0	0%
20006-000	Coin Wrapping Service	111	5,013	0	4,416	0	0%	0	0%	0	0%
50599-100	Sound Equipment	111	5,013	2	3,456	1	50%	1	50%	0	0%
60590-100	Motorcycle Lease	111	5,013	0	4,416	0	0%	0	0%	0	0%
60919-100	Van Accessories	111	5,013	1	3,805	1	100%	0	0%	0	0%
60944-010	Wedding Venue	111	5,013	0	4,416	0	0%	0	0%	0	0%
50091-000	Box Lunch	110	5,018	2	3,456	1	50%	1	50%	0	0%
60249-100	Concert Performers	110	5,018	0	4,416	0	0%	0	0%	0	0%
80606-000	Retaining Ring	110	5,018	0	4,416	0	0%	0	0%	0	0%
80681-100	Wholesale Sportswear	110	5,018	2	3,456	1	50%	1	50%	0	0%
00161-000	Livestock Feeding	109	5,022	0	4,416	0	0%	0	0%	0	0%
80756-000	Twine	109	5,022	0	4,416	0	0%	0	0%	0	0%
10155-120	Telephone Installation	108	5,024	0	4,416	0	0%	0	0%	0	0%
55586-000	Chairs	108	5,024	3	3,213	1	33%	1	33%	1	33%
60035-100	Generator Repair	108	5,024	1	3,805	1	100%	0	0%	0	0%
60589-100	Motor Home Carpet and Upholstery Cleaning	108	5,024	1	3,805	0	0%	1	100%	0	0%
80086-000	Bias Binding	108	5,024	0	4,416	0	0%	0	0%	0	0%
80421-000	Wholesale Lamp Shades	108	5,024	1	3,805	1	100%	0	0%	0	0%
30100-000	Gum	107	5,030	0	4,416	0	0%	0	0%	0	0%
30751-000	Wire Mesh	107	5,030	0	4,416	0	0%	0	0%	0	0%
60357-000	Eye Bank	107	5,030	2	3,456	2	100%	0	0%	0	0%
60660-000	Darkroom Rental	107	5,030	0	4,416	0	0%	0	0%	0	0%
10061-103	Screw Piles	106	5,034	1	3,805	0	0%	1	100%	0	0%
30459-000	Paper Towels	106	5,034	0	4,416	0	0%	0	0%	0	0%
61092-010	Band	106	5,034	0	4,416	0	0%	0	0%	0	0%
80557-000	Pile Driving Equipment	106	5,034	0	4,416	0	0%	0	0%	0	0%
80735-000	Tobacco Buyers	106	5,034	0	4,416	0	0%	0	0%	0	0%
80749-000	Translation Equipment	106	5,034	0	4,416	0	0%	0	0%	0	0%
80786-100	Welding Equipment	106	5,034	0	4,416	0	0%	0	0%	0	0%
30525-000	Power Press	105	5,041	0	4,416	0	0%	0	0%	0	0%
60224-000	Coils	105	5,041	0	4,416	0	0%	0	0%	0	0%
60597-100	Music Arranger	105	5,041	1	3,805	1	100%	0	0%	0	0%
71000-000	E-Learning	105	5,041	0	4,416	0	0%	0	0%	0	0%
10051-000	Fallout Shelter Equipment and Supplies	104	5,045	0	4,416	0	0%	0	0%	0	0%
30472-000	Perforated Materials	104	5,045	0	4,416	0	0%	0	0%	0	0%
30650-000	Sterilizing Equipment	104	5,045	0	4,416	0	0%	0	0%	0	0%
50598-000	Sound Effect Records	104	5,045	0	4,416	0	0%	0	0%	0	0%
60200-000	Baby Sitters	104	5,045	0	4,416	0	0%	0	0%	0	0%
80115-000	Broaching	104	5,045	0	4,416	0	0%	0	0%	0	0%
80797-000	Wire Strippers	104	5,045	0	4,416	0	0%	0	0%	0	0%
10110-000	Pipe Thawing	103	5,052	0	4,416	0	0%	0	0%	0	0%
30609-000	Ship Chandler	103	5,052	0	4,416	0	0%	0	0%	0	0%
50458-000	Notions	103	5,052	0	4,416	0	0%	0	0%	0	0%
60116-000	Baby Shoe Preservation	103	5,052	0	4,416	0	0%	0	0%	0	0%
80669-110	Natural Stone Restoration	103	5,052	1	3,805	1	100%	0	0%	0	0%
80778-000	Watchmaker Supplies	103	5,052	0	4,416	0	0%	0	0%	0	0%
85319-100	Chain Link Fence Sales	103	5,052	0	4,416	0	0%	0	0%	0	0%
50130-000	Caning Supplies	102	5,059	1	3,805	0	0%	1	100%	0	0%
60403-000	Gift Wrapping	102	5,059	6	2,731	2	33%	4	67%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60941-000	Water Skiing Lessons	102	5,059	1	3,805	0	0%	1	100%	0	0%
80591-000	Punches	102	5,059	0	4,416	0	0%	0	0%	0	0%
30345-000	Artificial Leather	101	5,063	0	4,416	0	0%	0	0%	0	0%
50228-000	Drapery Trimmings	101	5,063	0	4,416	0	0%	0	0%	0	0%
55514-000	Bottles	101	5,063	5	2,862	3	60%	2	40%	0	0%
80181-000	Coated Fabrics	101	5,063	0	4,416	0	0%	0	0%	0	0%
00218-000	Tobacco Growers	100	5,067	0	4,416	0	0%	0	0%	0	0%
80585-000	Clothes Pressing Machine	99	5,068	0	4,416	0	0%	0	0%	0	0%
30080-000	Wholesale Caps	98	5,069	0	4,416	0	0%	0	0%	0	0%
30174-000	Egg Processing Equipment	98	5,069	0	4,416	0	0%	0	0%	0	0%
30625-000	Sling	98	5,069	0	4,416	0	0%	0	0%	0	0%
50629-000	Sweaters	98	5,069	0	4,416	0	0%	0	0%	0	0%
60958-000	Word Process System Consultant	98	5,069	0	4,416	0	0%	0	0%	0	0%
30394-000	Meteorological Instruments	97	5,074	0	4,416	0	0%	0	0%	0	0%
30678-000	Tape Recorder Wholesale and Manufacturers	97	5,074	0	4,416	0	0%	0	0%	0	0%
50263-000	Fish Net	97	5,074	0	4,416	0	0%	0	0%	0	0%
50298-100	Grass Trimmers	97	5,074	1	3,805	0	0%	1	100%	0	0%
60512-000	Institutional Library	97	5,074	1	3,805	1	100%	0	0%	0	0%
80522-000	Oil Mill Machinery	97	5,074	0	4,416	0	0%	0	0%	0	0%
20042-100	Insurance Audit	96	5,080	0	4,416	0	0%	0	0%	0	0%
50294-000	Electric Fuses	96	5,080	0	4,416	0	0%	0	0%	0	0%
60469-300	Drywall Toxic Inspection	96	5,080	0	4,416	0	0%	0	0%	0	0%
80147-000	Carpet Workroom	96	5,080	0	4,416	0	0%	0	0%	0	0%
80215-000	Couplings	96	5,080	0	4,416	0	0%	0	0%	0	0%
80346-000	Industrial Glass Beads	96	5,080	0	4,416	0	0%	0	0%	0	0%
30223-000	Fingerprinting Equipment	95	5,086	0	4,416	0	0%	0	0%	0	0%
60375-200	Floor Waxing	95	5,086	0	4,416	0	0%	0	0%	0	0%
80344-000	Geophysical Equipment	95	5,086	0	4,416	0	0%	0	0%	0	0%
80537-000	Paper Cutting Machine	95	5,086	0	4,416	0	0%	0	0%	0	0%
80605-100	Restaurant Uniforms	95	5,086	1	3,805	1	100%	0	0%	0	0%
80758-000	Typewriter Supplies	95	5,086	3	3,213	3	100%	0	0%	0	0%
30067-000	Bushings	94	5,092	0	4,416	0	0%	0	0%	0	0%
44061-000	Hobbies	94	5,092	4	3,020	3	75%	1	25%	0	0%
60470-010	Interior Decorator	94	5,092	1	3,805	0	0%	1	100%	0	0%
60738-000	Recreation Program Consultants	94	5,092	0	4,416	0	0%	0	0%	0	0%
80417-000	Kerosene	93	5,096	1	3,805	1	100%	0	0%	0	0%
10153-110	Saltwater Pool Equipment	92	5,097	1	3,805	1	100%	0	0%	0	0%
30236-000	Foil Products	92	5,097	0	4,416	0	0%	0	0%	0	0%
30335-000	Law Books	92	5,097	1	3,805	0	0%	1	100%	0	0%
60259-100	Convention Services	92	5,097	2	3,456	2	100%	0	0%	0	0%
60862-000	Novelty Telegrams	92	5,097	0	4,416	0	0%	0	0%	0	0%
80280-000	Expanded Metal	92	5,097	0	4,416	0	0%	0	0%	0	0%
80435-100	Light Tubes	92	5,097	1	3,805	1	100%	0	0%	0	0%
80538-000	Paper Mill Machinery	92	5,097	0	4,416	0	0%	0	0%	0	0%
10153-200	Pool Kits	91	5,105	1	3,805	1	100%	0	0%	0	0%
30399-000	Milling Cutters	91	5,105	1	3,805	0	0%	1	100%	0	0%
50480-100	Piñata	91	5,105	1	3,805	1	100%	0	0%	0	0%
60075-164	Will Attorney	91	5,105	1	3,805	1	100%	0	0%	0	0%
60222-000	Coil Winding	91	5,105	0	4,416	0	0%	0	0%	0	0%
80685-000	Stamp Pad	91	5,105	1	3,805	1	100%	0	0%	0	0%
85259-000	Phone Book Cover Advertising	91	5,105	0	4,416	0	0%	0	0%	0	0%
10105-000	Pipe Hangers	90	5,112	0	4,416	0	0%	0	0%	0	0%
30690-000	Thermometer	90	5,112	2	3,456	2	100%	0	0%	0	0%
55650-000	First Aid	90	5,112	0	4,416	0	0%	0	0%	0	0%
60314-000	Dyer	90	5,112	3	3,213	1	33%	2	67%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
80660-000	Snow Making Machine	90	5,112	0	4,416	0	0%	0	0%	0	0%
80703-000	Sugar Brokers	90	5,112	0	4,416	0	0%	0	0%	0	0%
85272-110	Tech Support	90	5,112	0	4,416	0	0%	0	0%	0	0%
60372-000	Parade Floats	89	5,119	0	4,416	0	0%	0	0%	0	0%
60470-400	Feng Shui	89	5,119	0	4,416	0	0%	0	0%	0	0%
60838-100	Structural Imaging	89	5,119	0	4,416	0	0%	0	0%	0	0%
60951-100	Axle Repair	89	5,119	1	3,805	0	0%	1	100%	0	0%
30139-000	Cottonseed Products	88	5,123	0	4,416	0	0%	0	0%	0	0%
30239-000	Food Reconditioning	88	5,123	0	4,416	0	0%	0	0%	0	0%
30688-000	Thermocouple	88	5,123	1	3,805	1	100%	0	0%	0	0%
60190-000	Caves	88	5,123	0	4,416	0	0%	0	0%	0	0%
60650-300	Rodent Control	88	5,123	3	3,213	3	100%	0	0%	0	0%
30077-000	Caning	87	5,128	0	4,416	0	0%	0	0%	0	0%
30360-000	Luggage Manufacturers Equipment and Supplies	87	5,128	0	4,416	0	0%	0	0%	0	0%
30406-000	Manufactured Offices & Commercial Units	87	5,128	0	4,416	0	0%	0	0%	0	0%
30592-000	Screw Machine	87	5,128	0	4,416	0	0%	0	0%	0	0%
30710-000	Dry Transfer	87	5,128	0	4,416	0	0%	0	0%	0	0%
60883-000	Titling Service	87	5,128	0	4,416	0	0%	0	0%	0	0%
80168-000	Chlorinator	87	5,128	0	4,416	0	0%	0	0%	0	0%
80320-200	Gluten Free Food	87	5,128	0	4,416	0	0%	0	0%	0	0%
10047-000	Dumbwaiters	86	5,136	0	4,416	0	0%	0	0%	0	0%
30040-000	Beer Coil Cleaning Equipment	86	5,136	0	4,416	0	0%	0	0%	0	0%
30243-000	Frozen Custard Machine	86	5,136	1	3,805	0	0%	1	100%	0	0%
50425-000	Microwave Dealers	86	5,136	0	4,416	0	0%	0	0%	0	0%
50569-100	Sewing Machine Service	86	5,136	2	3,456	2	100%	0	0%	0	0%
80008-100	Glue	86	5,136	0	4,416	0	0%	0	0%	0	0%
30611-000	Shot Peening	85	5,142	0	4,416	0	0%	0	0%	0	0%
44129-200	Speech Therapy	85	5,142	1	3,805	1	100%	0	0%	0	0%
80637-000	Separators	85	5,142	0	4,416	0	0%	0	0%	0	0%
30404-000	Missile Manufacturing	84	5,145	0	4,416	0	0%	0	0%	0	0%
60423-000	Handbag Repair	84	5,145	0	4,416	0	0%	0	0%	0	0%
80191-100	Computer Manufacturers	84	5,145	6	2,731	1	17%	4	67%	1	17%
85322-000	Debris Box Service	84	5,145	0	4,416	0	0%	0	0%	0	0%
30538-000	Printing Rollers	83	5,149	0	4,416	0	0%	0	0%	0	0%
50676-100	Trailer Equipment	83	5,149	4	3,020	1	25%	3	75%	0	0%
60967-000	Zipper Repair	83	5,149	0	4,416	0	0%	0	0%	0	0%
80514-200	Office Equipment Manufacturers	83	5,149	0	4,416	0	0%	0	0%	0	0%
80643-100	Sign Company	83	5,149	0	4,416	0	0%	0	0%	0	0%
15100-100	Sunroom Design	82	5,154	0	4,416	0	0%	0	0%	0	0%
20023-210	Flood Emergency	82	5,154	0	4,416	0	0%	0	0%	0	0%
30482-000	Photoelectric Cell	82	5,154	1	3,805	1	100%	0	0%	0	0%
60393-100	Rent to Own Furniture	82	5,154	7	2,604	7	100%	0	0%	0	0%
60727-000	Radioactivity Instruments	82	5,154	0	4,416	0	0%	0	0%	0	0%
70584-000	Radioactive Materials	82	5,154	0	4,416	0	0%	0	0%	0	0%
80324-000	Drinking Fountain	82	5,154	0	4,416	0	0%	0	0%	0	0%
60308-000	Dressmaking School	81	5,161	1	3,805	0	0%	1	100%	0	0%
60650-103	Thermal Remediation	81	5,161	0	4,416	0	0%	0	0%	0	0%
70621-000	Teletypewriters Message Service	81	5,161	0	4,416	0	0%	0	0%	0	0%
80684-000	Stamp Machine	81	5,161	0	4,416	0	0%	0	0%	0	0%
30217-000	Felt Products	80	5,165	0	4,416	0	0%	0	0%	0	0%
30492-000	Used Pipe	80	5,165	0	4,416	0	0%	0	0%	0	0%
60162-000	Bridge Club	80	5,165	0	4,416	0	0%	0	0%	0	0%
80110-000	Brass Fabrication	80	5,165	0	4,416	0	0%	0	0%	0	0%
30113-000	Cocktail Mixes	79	5,169	0	4,416	0	0%	0	0%	0	0%
50047-100	Canopies	79	5,169	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60627-000	Opera Company	79	5,169	0	4,416	0	0%	0	0%	0	0%
80063-100	Barber Supplies	79	5,169	4	3,020	2	50%	2	50%	0	0%
80263-000	Wholesale Easels	79	5,169	0	4,416	0	0%	0	0%	0	0%
80301-000	Fire Exit Device	79	5,169	0	4,416	0	0%	0	0%	0	0%
80655-000	Shuffleboard	79	5,169	0	4,416	0	0%	0	0%	0	0%
50102-000	Used Brick	78	5,176	0	4,416	0	0%	0	0%	0	0%
50493-000	Piano Parts	78	5,176	0	4,416	0	0%	0	0%	0	0%
50595-100	Snowmobile Tours	78	5,176	1	3,805	1	100%	0	0%	0	0%
75597-100	GPS Rental	78	5,176	0	4,416	0	0%	0	0%	0	0%
80546-100	Perfume Manufacturers	78	5,176	3	3,213	1	33%	2	67%	0	0%
30258-000	Garment Rack	77	5,181	0	4,416	0	0%	0	0%	0	0%
30580-000	Sanitary Napkins	77	5,181	0	4,416	0	0%	0	0%	0	0%
30694-100	Ticket Printer	77	5,181	0	4,416	0	0%	0	0%	0	0%
60133-000	Baton Twirling	77	5,181	0	4,416	0	0%	0	0%	0	0%
80513-100	Used Office Equipment	77	5,181	0	4,416	0	0%	0	0%	0	0%
30644-000	Steam Trap	76	5,186	0	4,416	0	0%	0	0%	0	0%
50487-000	Pewter	76	5,186	0	4,416	0	0%	0	0%	0	0%
55606-000	Tanks	76	5,186	1	3,805	1	100%	0	0%	0	0%
60221-000	Coat of Arms	76	5,186	2	3,456	2	100%	0	0%	0	0%
80056-000	Balancing Equipment	76	5,186	7	2,604	0	0%	7	100%	0	0%
80247-000	Wholesale Dress Forms	76	5,186	0	4,416	0	0%	0	0%	0	0%
80471-000	Metal Cleaning Equipment	76	5,186	0	4,416	0	0%	0	0%	0	0%
85299-000	Silage Cover	76	5,186	0	4,416	0	0%	0	0%	0	0%
20065-000	Savings and Loan Association Reps	75	5,194	0	4,416	0	0%	0	0%	0	0%
30372-000	Magnetic Particle Inspection Equipment	75	5,194	0	4,416	0	0%	0	0%	0	0%
50088-000	Bottle Caps	75	5,194	0	4,416	0	0%	0	0%	0	0%
61092-100	Band Competitions	75	5,194	0	4,416	0	0%	0	0%	0	0%
70600-000	Ship Register	75	5,194	4	3,020	1	25%	3	75%	0	0%
30331-000	Latex	74	5,199	0	4,416	0	0%	0	0%	0	0%
44136-000	Children and Infants	74	5,199	2	3,456	2	100%	0	0%	0	0%
50103-000	Bridal & Millinery Supplies	74	5,199	0	4,416	0	0%	0	0%	0	0%
50554-100	Harness	74	5,199	0	4,416	0	0%	0	0%	0	0%
50614-000	Staples	74	5,199	0	4,416	0	0%	0	0%	0	0%
65543-000	Myotherapy	74	5,199	0	4,416	0	0%	0	0%	0	0%
70535-100	Ringtones	74	5,199	0	4,416	0	0%	0	0%	0	0%
80232-000	Degreasing	74	5,199	4	3,020	0	0%	4	100%	0	0%
00178-000	Oil Seed	73	5,207	0	4,416	0	0%	0	0%	0	0%
30091-100	Catering Supplies	73	5,207	3	3,213	0	0%	3	100%	0	0%
30282-100	Gymnasium Supplies	73	5,207	0	4,416	0	0%	0	0%	0	0%
30497-100	Plastic Film	73	5,207	0	4,416	0	0%	0	0%	0	0%
50384-000	Lamp Shade Covers	73	5,207	0	4,416	0	0%	0	0%	0	0%
55621-000	Rubber	73	5,207	2	3,456	1	50%	1	50%	0	0%
80613-000	Rubber Working Machinery	73	5,207	0	4,416	0	0%	0	0%	0	0%
30423-000	Nut Cracking Machine	72	5,214	0	4,416	0	0%	0	0%	0	0%
30692-000	Thread Rolling	72	5,214	0	4,416	0	0%	0	0%	0	0%
50192-100	Craft Gallery	72	5,214	1	3,805	1	100%	0	0%	0	0%
55595-000	X-Ray	72	5,214	2	3,456	1	50%	1	50%	0	0%
80511-200	Office Equipment Rental	72	5,214	0	4,416	0	0%	0	0%	0	0%
80560-000	Pipe Cutting Tools	72	5,214	0	4,416	0	0%	0	0%	0	0%
30684-000	Textile Engravers	71	5,220	0	4,416	0	0%	0	0%	0	0%
30731-000	Vial	71	5,220	1	3,805	1	100%	0	0%	0	0%
60118-000	Badminton Court	71	5,220	0	4,416	0	0%	0	0%	0	0%
80796-000	Wire Stitching Machine	71	5,220	0	4,416	0	0%	0	0%	0	0%
80900-100	Parasailing	71	5,220	0	4,416	0	0%	0	0%	0	0%
85800-000	Bull Riding	71	5,220	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
90021-910	Veteran Charities	71	5,220	0	4,416	0	0%	0	0%	0	0%
60211-000	Circulation Audit	70	5,227	0	4,416	0	0%	0	0%	0	0%
60576-000	Motion Picture Equipment Repair	70	5,227	0	4,416	0	0%	0	0%	0	0%
82500-000	Chute Cleaning	70	5,227	0	4,416	0	0%	0	0%	0	0%
50303-100	Industrial Gas	69	5,230	1	3,805	1	100%	0	0%	0	0%
60187-000	Carpet Rental	69	5,230	0	4,416	0	0%	0	0%	0	0%
76200-000	Table Suppliers	69	5,230	0	4,416	0	0%	0	0%	0	0%
80385-010	Hospital Equipment	69	5,230	0	4,416	0	0%	0	0%	0	0%
80654-000	Shower Curtain Manufacturers	69	5,230	0	4,416	0	0%	0	0%	0	0%
10078-100	Passive Home Building	68	5,235	0	4,416	0	0%	0	0%	0	0%
30055-000	Metal Boxes	68	5,235	0	4,416	0	0%	0	0%	0	0%
80070-000	Batching Equipment	68	5,235	0	4,416	0	0%	0	0%	0	0%
80182-100	Coat Manufacturers	68	5,235	1	3,805	1	100%	0	0%	0	0%
80200-200	Controls	68	5,235	1	3,805	1	100%	0	0%	0	0%
80202-100	Conveying Equipment	68	5,235	0	4,416	0	0%	0	0%	0	0%
50257-010	Emergency Vehicle Equipment	67	5,241	0	4,416	0	0%	0	0%	0	0%
50541-100	Freezer Manufacturers	67	5,241	0	4,416	0	0%	0	0%	0	0%
55593-000	Artificial Body Parts	67	5,241	0	4,416	0	0%	0	0%	0	0%
90015-000	Hematology	67	5,241	0	4,416	0	0%	0	0%	0	0%
50279-120	Ponds	66	5,245	0	4,416	0	0%	0	0%	0	0%
50463-000	Oilcloth	66	5,245	0	4,416	0	0%	0	0%	0	0%
50612-000	Stake	66	5,245	0	4,416	0	0%	0	0%	0	0%
50799-000	Agate	66	5,245	0	4,416	0	0%	0	0%	0	0%
55671-000	Tennis	66	5,245	2	3,456	2	100%	0	0%	0	0%
60586-000	Motion Picture Technicians	66	5,245	0	4,416	0	0%	0	0%	0	0%
80135-000	Can Manufacturing Machinery	66	5,245	0	4,416	0	0%	0	0%	0	0%
80756-100	Cords	66	5,245	0	4,416	0	0%	0	0%	0	0%
30087-000	Carnival Supplies	65	5,253	0	4,416	0	0%	0	0%	0	0%
50721-020	Stand Up Paddle Boarding	65	5,253	0	4,416	0	0%	0	0%	0	0%
60850-000	Table Tennis Facilities	65	5,253	0	4,416	0	0%	0	0%	0	0%
80694-000	Stenograph Machine	65	5,253	1	3,805	1	100%	0	0%	0	0%
00141-000	Grain Inspection	64	5,257	0	4,416	0	0%	0	0%	0	0%
30035-100	Bar Accessories	64	5,257	0	4,416	0	0%	0	0%	0	0%
60075-147	Nursing Home Neglect Lawyers	64	5,257	0	4,416	0	0%	0	0%	0	0%
10142-000	Static Control	63	5,260	0	4,416	0	0%	0	0%	0	0%
30800-000	Labels	63	5,260	0	4,416	0	0%	0	0%	0	0%
50206-200	Marine Fuel	63	5,260	0	4,416	0	0%	0	0%	0	0%
55681-000	Curtains	63	5,260	0	4,416	0	0%	0	0%	0	0%
80211-000	Cotton Broker	63	5,260	0	4,416	0	0%	0	0%	0	0%
80799-100	Woodworking Supplies	63	5,260	3	3,213	1	33%	2	67%	0	0%
30613-000	Signals	62	5,266	0	4,416	0	0%	0	0%	0	0%
30720-000	Turnstile	62	5,266	0	4,416	0	0%	0	0%	0	0%
50574-000	Shims	62	5,266	0	4,416	0	0%	0	0%	0	0%
55576-000	Shirts	62	5,266	2	3,456	2	100%	0	0%	0	0%
60160-000	Brazing	62	5,266	0	4,416	0	0%	0	0%	0	0%
80175-000	Cleaners and Dyers Supplies	62	5,266	0	4,416	0	0%	0	0%	0	0%
00177-000	Oil Report	61	5,272	0	4,416	0	0%	0	0%	0	0%
30411-000	Moth Prevention	61	5,272	0	4,416	0	0%	0	0%	0	0%
30606-000	Marine Shells	61	5,272	0	4,416	0	0%	0	0%	0	0%
50520-000	Quilt Renovation	61	5,272	0	4,416	0	0%	0	0%	0	0%
60836-000	Sterilizing Service	61	5,272	0	4,416	0	0%	0	0%	0	0%
80020-000	Aircraft Salvage	61	5,272	0	4,416	0	0%	0	0%	0	0%
80508-000	Oceanographic Equipment	61	5,272	1	3,805	0	0%	0	0%	1	100%
44124-000	Speech, Language and Writing	60	5,279	4	3,020	2	50%	2	50%	0	0%
50536-100	RV Parts	60	5,279	3	3,213	0	0%	3	100%	0	0%



**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
50737-110	Window Covers	60	5,279	3	3,213	1	33%	2	67%	0	0%
60157-000	Bowling Lessons	60	5,279	0	4,416	0	0%	0	0%	0	0%
60220-000	Cloth Cutting	60	5,279	0	4,416	0	0%	0	0%	0	0%
60820-000	Sound Level Testing	60	5,279	0	4,416	0	0%	0	0%	0	0%
65028-100	E Waste Services	60	5,279	4	3,020	4	100%	0	0%	0	0%
30167-000	Dredging Machine	59	5,286	0	4,416	0	0%	0	0%	0	0%
30249-000	Fur Liners	59	5,286	0	4,416	0	0%	0	0%	0	0%
50347-100	Tubing	59	5,286	0	4,416	0	0%	0	0%	0	0%
60298-100	Diabetes Services	59	5,286	2	3,456	0	0%	2	100%	0	0%
80383-000	Honeycomb Material	59	5,286	0	4,416	0	0%	0	0%	0	0%
00187-000	Oil Well Surveyors	58	5,291	0	4,416	0	0%	0	0%	0	0%
00214-000	Stockyards	58	5,291	0	4,416	0	0%	0	0%	0	0%
10010-000	Breakfast Nooks	58	5,291	0	4,416	0	0%	0	0%	0	0%
30186-000	Electroforming	58	5,291	0	4,416	0	0%	0	0%	0	0%
30336-300	Lead Renovator	58	5,291	0	4,416	0	0%	0	0%	0	0%
44102-000	Pregnancy	58	5,291	1	3,805	1	100%	0	0%	0	0%
50387-000	Lath	58	5,291	0	4,416	0	0%	0	0%	0	0%
50619-000	Used Store Fixtures	58	5,291	0	4,416	0	0%	0	0%	0	0%
60462-000	Indexing Service	58	5,291	0	4,416	0	0%	0	0%	0	0%
30598-000	Seismograph Service	57	5,300	0	4,416	0	0%	0	0%	0	0%
60797-000	Shoe Dyers	57	5,300	0	4,416	0	0%	0	0%	0	0%
80054-000	Zip Ties	57	5,300	0	4,416	0	0%	0	0%	0	0%
50321-000	Grinding Wheel Dresser	56	5,303	0	4,416	0	0%	0	0%	0	0%
50611-000	Square Dance Clothes	56	5,303	0	4,416	0	0%	0	0%	0	0%
60405-000	Glove Repair	56	5,303	0	4,416	0	0%	0	0%	0	0%
60579-000	Motion Picture Film Libraries	56	5,303	1	3,805	0	0%	1	100%	0	0%
60619-000	Observatory	56	5,303	1	3,805	0	0%	1	100%	0	0%
60752-200	Nudist Community	56	5,303	1	3,805	1	100%	0	0%	0	0%
80393-000	Ice Cream Manufacturers Supplies	56	5,303	0	4,416	0	0%	0	0%	0	0%
80583-100	Semi-Precious Stones	56	5,303	1	3,805	1	100%	0	0%	0	0%
00124-000	Entomologist	55	5,311	0	4,416	0	0%	0	0%	0	0%
00165-000	Livestock Commission	55	5,311	0	4,416	0	0%	0	0%	0	0%
60233-000	Compressor Rental	55	5,311	0	4,416	0	0%	0	0%	0	0%
60920-100	Venetian Blind Repair	55	5,311	0	4,416	0	0%	0	0%	0	0%
80307-000	Fireproof Materials	55	5,311	0	4,416	0	0%	0	0%	0	0%
85280-100	No Change	55	5,311	0	4,416	0	0%	0	0%	0	0%
30073-000	Cam Grinding	54	5,317	0	4,416	0	0%	0	0%	0	0%
30313-000	Jigs and Fixture Components	54	5,317	0	4,416	0	0%	0	0%	0	0%
30578-000	Sample Books	54	5,317	0	4,416	0	0%	0	0%	0	0%
44028-000	Décor	54	5,317	1	3,805	0	0%	1	100%	0	0%
44120-000	Science	54	5,317	2	3,456	1	50%	1	50%	0	0%
50420-000	Measuring Tape	54	5,317	0	4,416	0	0%	0	0%	0	0%
70535-010	Cell Phone Accessories	54	5,317	4	3,020	0	0%	4	100%	0	0%
80498-000	Nail Machine	54	5,317	0	4,416	0	0%	0	0%	0	0%
80784-000	Waterbed Manufacturers	54	5,317	0	4,416	0	0%	0	0%	0	0%
50318-010	Golf Supplies	53	5,326	3	3,213	2	67%	1	33%	0	0%
50417-000	Matches	53	5,326	0	4,416	0	0%	0	0%	0	0%
50531-000	Oven Parts	53	5,326	0	4,416	0	0%	0	0%	0	0%
50011-000	Expansion Anchor	52	5,329	0	4,416	0	0%	0	0%	0	0%
50045-200	Car Stereo Repair	52	5,329	5	2,862	2	40%	3	60%	0	0%
50570-100	Sewing Machine Supplies	52	5,329	0	4,416	0	0%	0	0%	0	0%
55646-000	Campers	52	5,329	1	3,805	1	100%	0	0%	0	0%
80775-000	Paper Waste	52	5,329	0	4,416	0	0%	0	0%	0	0%
30415-000	Name Plate Holders	51	5,334	1	3,805	0	0%	1	100%	0	0%
30636-000	Speed Reducer	51	5,334	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
30716-100	Tube Fabrication	51	5,334	0	4,416	0	0%	0	0%	0	0%
50188-100	Corsets	51	5,334	0	4,416	0	0%	0	0%	0	0%
50510-100	Popcorn Supplies	51	5,334	0	4,416	0	0%	0	0%	0	0%
55678-000	Garbage Disposal Equipment	51	5,334	0	4,416	0	0%	0	0%	0	0%
60399-000	Genealogists	51	5,334	0	4,416	0	0%	0	0%	0	0%
60477-000	Jack Repair	51	5,334	0	4,416	0	0%	0	0%	0	0%
60851-000	Tailoring Classes	51	5,334	0	4,416	0	0%	0	0%	0	0%
80152-100	Lift Chairs	51	5,334	2	3,456	2	100%	0	0%	0	0%
80396-000	Ice Substitutes	51	5,334	0	4,416	0	0%	0	0%	0	0%
30229-000	Flange	50	5,345	0	4,416	0	0%	0	0%	0	0%
50235-000	Elastic Goods	50	5,345	0	4,416	0	0%	0	0%	0	0%
60278-100	Online Dance Classes	50	5,345	1	3,805	1	100%	0	0%	0	0%
60390-000	Wholesale Fur Cleaning and Dyeing	50	5,345	0	4,416	0	0%	0	0%	0	0%
60764-000	Rooming Houses	50	5,345	0	4,416	0	0%	0	0%	0	0%
80033-000	Assaying Equipment	50	5,345	0	4,416	0	0%	0	0%	0	0%
80227-000	Dairy Equipment Repair	50	5,345	0	4,416	0	0%	0	0%	0	0%
30227-000	Fish Processing Equipment	49	5,352	0	4,416	0	0%	0	0%	0	0%
30572-000	Rubbish & Garbage Removal Contractors Equipment	49	5,352	0	4,416	0	0%	0	0%	0	0%
50092-000	Boy and Girl Organizations	49	5,352	2	3,456	2	100%	0	0%	0	0%
60491-000	Lamp Shade Cleaning	49	5,352	0	4,416	0	0%	0	0%	0	0%
60540-200	Child Counselor	49	5,352	0	4,416	0	0%	0	0%	0	0%
75600-000	Rockfall Mitigation	49	5,352	0	4,416	0	0%	0	0%	0	0%
80331-000	Fur Farm Equipment	49	5,352	0	4,416	0	0%	0	0%	0	0%
80491-100	Mirror Cleaning	49	5,352	0	4,416	0	0%	0	0%	0	0%
80731-000	Tin	49	5,352	0	4,416	0	0%	0	0%	0	0%
30682-000	Terrazzo Supplies	48	5,361	0	4,416	0	0%	0	0%	0	0%
30771-200	Town Government	48	5,361	3	3,213	3	100%	0	0%	0	0%
80164-000	Prefabricated Chimney	48	5,361	0	4,416	0	0%	0	0%	0	0%
80665-000	Soda Fountain Repair	48	5,361	0	4,416	0	0%	0	0%	0	0%
80717-000	Telemetry Equipment	48	5,361	0	4,416	0	0%	0	0%	0	0%
30259-000	Gas Recycling	47	5,366	0	4,416	0	0%	0	0%	0	0%
70561-000	Light Plant	47	5,366	1	3,805	1	100%	0	0%	0	0%
80512-100	Office Equipment Repair	47	5,366	1	3,805	0	0%	1	100%	0	0%
80594-000	Wholesale Railroad Ties	47	5,366	0	4,416	0	0%	0	0%	0	0%
80707-000	Sweeping Compound	47	5,366	0	4,416	0	0%	0	0%	0	0%
60600-100	Choir	46	5,371	1	3,805	1	100%	0	0%	0	0%
30144-000	Cupola	45	5,372	0	4,416	0	0%	0	0%	0	0%
30322-100	Metal Labels	45	5,372	0	4,416	0	0%	0	0%	0	0%
30403-000	Missile and Rocket Components	45	5,372	0	4,416	0	0%	0	0%	0	0%
44084-000	Materials	45	5,372	2	3,456	2	100%	0	0%	0	0%
50223-000	Dowel	45	5,372	0	4,416	0	0%	0	0%	0	0%
60511-000	Circulating Library	45	5,372	1	3,805	1	100%	0	0%	0	0%
10085-000	Lead Welding	44	5,378	0	4,416	0	0%	0	0%	0	0%
50208-000	Discotheque	44	5,378	0	4,416	0	0%	0	0%	0	0%
50522-000	Racquetball Equipment	44	5,378	0	4,416	0	0%	0	0%	0	0%
50536-200	RV Supplies	44	5,378	1	3,805	0	0%	1	100%	0	0%
70606-000	Solvent Reclaiming	44	5,378	0	4,416	0	0%	0	0%	0	0%
80376-000	Heat Seal Equipment	44	5,378	0	4,416	0	0%	0	0%	0	0%
80561-000	Pipe Joint Compound	44	5,378	0	4,416	0	0%	0	0%	0	0%
30159-000	Dishwashing Compounds	43	5,385	0	4,416	0	0%	0	0%	0	0%
30561-000	Electric Rectifiers	43	5,385	0	4,416	0	0%	0	0%	0	0%
44063-000	Holidays	43	5,385	0	4,416	0	0%	0	0%	0	0%
50314-200	Ornamental Glass	43	5,385	0	4,416	0	0%	0	0%	0	0%
80487-000	Mezzanines	43	5,385	0	4,416	0	0%	0	0%	0	0%
80680-100	Sporting Goods Manufacturers	43	5,385	1	3,805	0	0%	0	0%	1	100%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
80745-100	Tractor Equipment	43	5,385	4	3,020	2	50%	2	50%	0	0%
30078-000	Canner Supplies	42	5,392	0	4,416	0	0%	0	0%	0	0%
30232-000	Flock Manufacturers	42	5,392	0	4,416	0	0%	0	0%	0	0%
30480-000	Pewterware	42	5,392	0	4,416	0	0%	0	0%	0	0%
50490-100	Real Estate Photography	42	5,392	1	3,805	1	100%	0	0%	0	0%
60584-000	Motion Picture Research	42	5,392	0	4,416	0	0%	0	0%	0	0%
60909-100	Truck Lease	42	5,392	4	3,020	1	25%	3	75%	0	0%
70565-100	Machinery Erectors	42	5,392	0	4,416	0	0%	0	0%	0	0%
70570-000	Monorail	42	5,392	0	4,416	0	0%	0	0%	0	0%
80292-100	Feed Mill Supplies	42	5,392	0	4,416	0	0%	0	0%	0	0%
80500-000	Naval Stores	42	5,392	0	4,416	0	0%	0	0%	0	0%
30151-000	Deodorizing Equipment	41	5,402	0	4,416	0	0%	0	0%	0	0%
30332-000	Latex Liquids	41	5,402	0	4,416	0	0%	0	0%	0	0%
50426-000	Microwave Parts	41	5,402	1	3,805	1	100%	0	0%	0	0%
50488-210	Hemophilia Pharmacy	41	5,402	0	4,416	0	0%	0	0%	0	0%
60065-100	Touch Up Artist	41	5,402	0	4,416	0	0%	0	0%	0	0%
60404-010	Plate Glass	41	5,402	0	4,416	0	0%	0	0%	0	0%
80086-100	Bindings	41	5,402	0	4,416	0	0%	0	0%	0	0%
82700-000	Escalator	41	5,402	0	4,416	0	0%	0	0%	0	0%
10160-000	Tinning	40	5,410	0	4,416	0	0%	0	0%	0	0%
30361-100	Luggage Manufacturers	40	5,410	4	3,020	3	75%	0	0%	1	25%
30433-000	Re-refined Oil	40	5,410	0	4,416	0	0%	0	0%	0	0%
60826-100	Sports Manager	40	5,410	1	3,805	1	100%	0	0%	0	0%
80753-000	Tube Cleaning	40	5,410	0	4,416	0	0%	0	0%	0	0%
10119-000	Racquetball Court Construction	39	5,415	0	4,416	0	0%	0	0%	0	0%
30039-100	Battery Wholesale	39	5,415	0	4,416	0	0%	0	0%	0	0%
30491-000	Pipe Thread Protector	39	5,415	0	4,416	0	0%	0	0%	0	0%
60131-000	Beach	39	5,415	0	4,416	0	0%	0	0%	0	0%
60247-000	Time Share Computers	39	5,415	1	3,805	1	100%	0	0%	0	0%
60545-100	Mattress Cleaning	39	5,415	0	4,416	0	0%	0	0%	0	0%
80122-000	Burlap	39	5,415	0	4,416	0	0%	0	0%	0	0%
80153-100	Chair Manufacturers	39	5,415	0	4,416	0	0%	0	0%	0	0%
80188-000	Combs	39	5,415	0	4,416	0	0%	0	0%	0	0%
80234-000	Demagnetizer	39	5,415	0	4,416	0	0%	0	0%	0	0%
80250-000	Drill Press	39	5,415	1	3,805	0	0%	1	100%	0	0%
80472-000	Metal Cleaning Machines	39	5,415	0	4,416	0	0%	0	0%	0	0%
00222-400	Veterinary Neurology	38	5,427	0	4,416	0	0%	0	0%	0	0%
30294-000	Ice Crushers	38	5,427	0	4,416	0	0%	0	0%	0	0%
30298-000	Incinerator	38	5,427	0	4,416	0	0%	0	0%	0	0%
30456-000	Paper Mill Supplies	38	5,427	0	4,416	0	0%	0	0%	0	0%
30475-000	Paper Perfuming	38	5,427	0	4,416	0	0%	0	0%	0	0%
30605-000	Shellac Manufacturers	38	5,427	0	4,416	0	0%	0	0%	0	0%
50068-000	Bedspreads - Retail	38	5,427	0	4,416	0	0%	0	0%	0	0%
50195-000	Crutches	38	5,427	0	4,416	0	0%	0	0%	0	0%
10020-000	Carpet Measuring	37	5,435	0	4,416	0	0%	0	0%	0	0%
10155-110	Internet Installation	37	5,435	1	3,805	0	0%	1	100%	0	0%
30169-000	Drug Manufacturers	37	5,435	0	4,416	0	0%	0	0%	0	0%
30509-100	Playground Supplies	37	5,435	1	3,805	1	100%	0	0%	0	0%
30513-000	Pole Line Hardware	37	5,435	0	4,416	0	0%	0	0%	0	0%
30578-100	Sample Cards	37	5,435	4	3,020	3	75%	1	25%	0	0%
42000-100	Development Permits	37	5,435	1	3,805	0	0%	1	100%	0	0%
50106-000	Bronze Tablet	37	5,435	0	4,416	0	0%	0	0%	0	0%
60260-000	Convent	37	5,435	0	4,416	0	0%	0	0%	0	0%
80060-000	Glass Balls	37	5,435	0	4,416	0	0%	0	0%	0	0%
80291-000	Feed Grinder	37	5,435	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60207-000	Christian Science Practitioner	36	5,446	0	4,416	0	0%	0	0%	0	0%
60913-000	Umbrella Repair	36	5,446	0	4,416	0	0%	0	0%	0	0%
60963-100	Medical X-Rays	36	5,446	1	3,805	0	0%	1	100%	0	0%
60987-200	Mergers	36	5,446	0	4,416	0	0%	0	0%	0	0%
80790-000	Winding Machine	36	5,446	0	4,416	0	0%	0	0%	0	0%
80803-100	Yarn Manufacturers	36	5,446	0	4,416	0	0%	0	0%	0	0%
00162-000	Livestock Grooming	35	5,452	0	4,416	0	0%	0	0%	0	0%
30195-000	Embossing Supplies	35	5,452	1	3,805	1	100%	0	0%	0	0%
30375-000	Manhole Covers	35	5,452	0	4,416	0	0%	0	0%	0	0%
30536-300	Offset Printing Repair	35	5,452	1	3,805	1	100%	0	0%	0	0%
50103-100	Millinery Supplies	35	5,452	0	4,416	0	0%	0	0%	0	0%
55565-000	Concert	35	5,452	2	3,456	0	0%	2	100%	0	0%
60487-100	Custom Synthesis	35	5,452	0	4,416	0	0%	0	0%	0	0%
80172-000	Cinder	35	5,452	0	4,416	0	0%	0	0%	0	0%
80540-000	Parking Meters	35	5,452	0	4,416	0	0%	0	0%	0	0%
30645-000	Steel Stamps	34	5,461	1	3,805	0	0%	1	100%	0	0%
60401-000	Geographer	34	5,461	0	4,416	0	0%	0	0%	0	0%
60557-000	Meteorological Consultants	34	5,461	0	4,416	0	0%	0	0%	0	0%
60580-000	Motion Picture Film Storage	34	5,461	0	4,416	0	0%	0	0%	0	0%
85271-100	Horse Trails	34	5,461	0	4,416	0	0%	0	0%	0	0%
00185-100	Oil Well Perforating	33	5,466	0	4,416	0	0%	0	0%	0	0%
30454-000	Wallpaper Supplies	33	5,466	0	4,416	0	0%	0	0%	0	0%
30586-100	School Equipment	33	5,466	2	3,456	1	50%	0	0%	1	50%
44111-000	Religion	33	5,466	0	4,416	0	0%	0	0%	0	0%
50153-000	Chucks	33	5,466	0	4,416	0	0%	0	0%	0	0%
50270-000	Electric Flashers	33	5,466	0	4,416	0	0%	0	0%	0	0%
80303-000	Fire Extinguisher Fluid	33	5,466	0	4,416	0	0%	0	0%	0	0%
80341-000	Gelatin	33	5,466	0	4,416	0	0%	0	0%	0	0%
80526-000	Cutting Oil	33	5,466	0	4,416	0	0%	0	0%	0	0%
30434-000	Road Oil	32	5,475	0	4,416	0	0%	0	0%	0	0%
30705-000	Tortilla Equipment	32	5,475	0	4,416	0	0%	0	0%	0	0%
50285-000	Funnel	32	5,475	0	4,416	0	0%	0	0%	0	0%
81000-100	Marijuana - Retail	32	5,475	2	3,456	0	0%	2	100%	0	0%
30118-000	Color Cards	31	5,479	0	4,416	0	0%	0	0%	0	0%
30125-000	Waste Compactor Manufacturer	31	5,479	0	4,416	0	0%	0	0%	0	0%
30222-010	Gas Filters	31	5,479	0	4,416	0	0%	0	0%	0	0%
30529-000	Print Cutters	31	5,479	0	4,416	0	0%	0	0%	0	0%
50363-000	Ivory Products	31	5,479	0	4,416	0	0%	0	0%	0	0%
55637-000	Family Planning	31	5,479	0	4,416	0	0%	0	0%	0	0%
70601-000	Ship Wreckers	31	5,479	0	4,416	0	0%	0	0%	0	0%
70663-100	Fuel Tax Service	31	5,479	0	4,416	0	0%	0	0%	0	0%
80150-100	Cemetery Supplies	31	5,479	1	3,805	1	100%	0	0%	0	0%
80262-000	Industrial Dye	31	5,479	0	4,416	0	0%	0	0%	0	0%
00155-105	Terraseeding	30	5,489	0	4,416	0	0%	0	0%	0	0%
30141-000	Crankshaft Manufacturers	30	5,489	0	4,416	0	0%	0	0%	0	0%
50040-110	Buy Here Pay Here Auto Dealer	30	5,489	0	4,416	0	0%	0	0%	0	0%
60206-000	Choreographer	30	5,489	0	4,416	0	0%	0	0%	0	0%
60689-000	Picnic Grounds	30	5,489	0	4,416	0	0%	0	0%	0	0%
60695-000	Planetarium	30	5,489	0	4,416	0	0%	0	0%	0	0%
80048-000	Autograph Supplies	30	5,489	0	4,416	0	0%	0	0%	0	0%
80343-000	Geologist Equipment	30	5,489	0	4,416	0	0%	0	0%	0	0%
80592-300	Racing Supplies	30	5,489	3	3,213	2	67%	1	33%	0	0%
10138-000	Ski Lift Equipment	29	5,498	0	4,416	0	0%	0	0%	0	0%
30013-000	Anti-Fogging Compounds	29	5,498	0	4,416	0	0%	0	0%	0	0%
30137-000	Cornice	29	5,498	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
30560-200	Tape Manufacturers	29	5,498	1	3,805	0	0%	1	100%	0	0%
80443-100	Livestock Equipment	29	5,498	0	4,416	0	0%	0	0%	0	0%
80587-100	Projector Screen	29	5,498	1	3,805	0	0%	1	100%	0	0%
80683-000	Sprocket	29	5,498	0	4,416	0	0%	0	0%	0	0%
00129-000	Fire Lookout Stations	28	5,505	0	4,416	0	0%	0	0%	0	0%
50594-100	Smoke Alarms	28	5,505	0	4,416	0	0%	0	0%	0	0%
50601-000	Spark Plugs	28	5,505	1	3,805	1	100%	0	0%	0	0%
60271-000	Crematories	28	5,505	0	4,416	0	0%	0	0%	0	0%
60490-000	Ladder Rental	28	5,505	0	4,416	0	0%	0	0%	0	0%
60936-100	Dryer Parts	28	5,505	1	3,805	1	100%	0	0%	0	0%
80355-000	Grain Exchange	28	5,505	0	4,416	0	0%	0	0%	0	0%
85500-100	Visually Impaired Services	28	5,505	0	4,416	0	0%	0	0%	0	0%
30116-000	Cold Type Composition	27	5,513	0	4,416	0	0%	0	0%	0	0%
30523-000	Power Take Off	27	5,513	0	4,416	0	0%	0	0%	0	0%
30590-000	Screening Equipment	27	5,513	0	4,416	0	0%	0	0%	0	0%
60300-100	Dietitian	27	5,513	0	4,416	0	0%	0	0%	0	0%
70504-200	Aircraft Lease	27	5,513	0	4,416	0	0%	0	0%	0	0%
72300-000	Pop-Up Store	27	5,513	0	4,416	0	0%	0	0%	0	0%
80653-000	Power Shovel	27	5,513	0	4,416	0	0%	0	0%	0	0%
80692-000	Stencil Cutting Machine	27	5,513	0	4,416	0	0%	0	0%	0	0%
00137-100	Venison	26	5,521	0	4,416	0	0%	0	0%	0	0%
30153-000	Dials	26	5,521	0	4,416	0	0%	0	0%	0	0%
30325-000	Motor Laminations	26	5,521	0	4,416	0	0%	0	0%	0	0%
50022-100	Archery Supplies	26	5,521	1	3,805	1	100%	0	0%	0	0%
50597-000	Solder	26	5,521	0	4,416	0	0%	0	0%	0	0%
60381-110	Tuxedo Sales	26	5,521	3	3,213	0	0%	2	67%	1	33%
60908-100	Truck Painting	26	5,521	0	4,416	0	0%	0	0%	0	0%
61035-000	Cosmetic Sales by Mail	26	5,521	0	4,416	0	0%	0	0%	0	0%
70566-100	Moorage	26	5,521	0	4,416	0	0%	0	0%	0	0%
80061-100	Bank Supplies	26	5,521	0	4,416	0	0%	0	0%	0	0%
80277-100	Envelope Manufacturers	26	5,521	0	4,416	0	0%	0	0%	0	0%
80364-110	Blow Dryer	26	5,521	0	4,416	0	0%	0	0%	0	0%
80420-100	Laminating Supplies	26	5,521	0	4,416	0	0%	0	0%	0	0%
80559-000	Pipe and Boiler Covering Materials	26	5,521	0	4,416	0	0%	0	0%	0	0%
80702-000	Mechanical Stripping	26	5,521	0	4,416	0	0%	0	0%	0	0%
30200-000	Enameling, Japanning and Lacquering	25	5,536	0	4,416	0	0%	0	0%	0	0%
30490-100	Pipe Coating	25	5,536	0	4,416	0	0%	0	0%	0	0%
55598-000	Fan	25	5,536	0	4,416	0	0%	0	0%	0	0%
60829-000	Private Squash Courts	25	5,536	0	4,416	0	0%	0	0%	0	0%
80186-000	Collapsible Tube	25	5,536	0	4,416	0	0%	0	0%	0	0%
80624-000	Sausage Casing	25	5,536	0	4,416	0	0%	0	0%	0	0%
10147-100	Steeple	24	5,542	0	4,416	0	0%	0	0%	0	0%
30210-000	Etching Supplies	24	5,542	0	4,416	0	0%	0	0%	0	0%
30354-000	Lithographic Negative Plates	24	5,542	0	4,416	0	0%	0	0%	0	0%
50305-010	Propane Equipment	24	5,542	0	4,416	0	0%	0	0%	0	0%
80456-000	Hops	24	5,542	0	4,416	0	0%	0	0%	0	0%
80514-300	Wholesale Office Equipment	24	5,542	1	3,805	0	0%	1	100%	0	0%
80556-000	Picture Hanger Manufacturers	24	5,542	0	4,416	0	0%	0	0%	0	0%
00221-000	Vermiculite	23	5,549	0	4,416	0	0%	0	0%	0	0%
30194-000	Embossing	23	5,549	0	4,416	0	0%	0	0%	0	0%
60424-000	Handball Court	23	5,549	0	4,416	0	0%	0	0%	0	0%
80167-100	Chiropractor Supplies	23	5,549	1	3,805	1	100%	0	0%	0	0%
80251-200	Boring Equipment	23	5,549	1	3,805	1	100%	0	0%	0	0%
80364-120	Hair Nets	23	5,549	0	4,416	0	0%	0	0%	0	0%
80439-000	Linoleum Manufacturers	23	5,549	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
80502-100	Association Publications	23	5,549	0	4,416	0	0%	0	0%	0	0%
80772-100	Wallboard	23	5,549	0	4,416	0	0%	0	0%	0	0%
50028-100	Artificial Plants	22	5,558	0	4,416	0	0%	0	0%	0	0%
50081-100	Boat Top	22	5,558	1	3,805	0	0%	1	100%	0	0%
50336-200	Diet Food	22	5,558	0	4,416	0	0%	0	0%	0	0%
50427-000	Millinery - Retail	22	5,558	0	4,416	0	0%	0	0%	0	0%
55520-000	Service Animals	22	5,558	0	4,416	0	0%	0	0%	0	0%
55653-000	Sewage	22	5,558	1	3,805	1	100%	0	0%	0	0%
60488-110	Biotechnology	22	5,558	0	4,416	0	0%	0	0%	0	0%
60642-000	Parliamentarian	22	5,558	0	4,416	0	0%	0	0%	0	0%
70622-000	Television Station Reps	22	5,558	0	4,416	0	0%	0	0%	0	0%
80214-000	Counterfeit Money Detection Devices	22	5,558	0	4,416	0	0%	0	0%	0	0%
80237-000	Desk Pad	22	5,558	0	4,416	0	0%	0	0%	0	0%
80584-200	Preserves	22	5,558	1	3,805	1	100%	0	0%	0	0%
80711-000	Used Tanks	22	5,558	0	4,416	0	0%	0	0%	0	0%
30392-000	Metalizing Equipment	21	5,571	0	4,416	0	0%	0	0%	0	0%
50579-000	Shoe Tree	21	5,571	0	4,416	0	0%	0	0%	0	0%
60479-100	Jewelry Plating	21	5,571	0	4,416	0	0%	0	0%	0	0%
60693-000	Pillow Renovation	21	5,571	0	4,416	0	0%	0	0%	0	0%
80286-100	Construction Fasteners	21	5,571	0	4,416	0	0%	0	0%	0	0%
80350-100	Golf Course Supplies	21	5,571	0	4,416	0	0%	0	0%	0	0%
10057-000	Flameproofing	20	5,577	0	4,416	0	0%	0	0%	0	0%
30340-000	Leather Findings	20	5,577	0	4,416	0	0%	0	0%	0	0%
30594-000	Sculpting Equipment	20	5,577	0	4,416	0	0%	0	0%	0	0%
50416-010	Martial Arts Equipment	20	5,577	2	3,456	1	50%	1	50%	0	0%
60229-000	Color Matching Service	20	5,577	0	4,416	0	0%	0	0%	0	0%
60244-100	Computer Room Installation	20	5,577	0	4,416	0	0%	0	0%	0	0%
80616-000	Safety Can	20	5,577	0	4,416	0	0%	0	0%	0	0%
80720-000	Teletypewriter	20	5,577	0	4,416	0	0%	0	0%	0	0%
10058-800	Underlayment Contractor	19	5,585	0	4,416	0	0%	0	0%	0	0%
30569-000	Rotogravure Printing	19	5,585	0	4,416	0	0%	0	0%	0	0%
50331-000	Handkerchiefs	19	5,585	0	4,416	0	0%	0	0%	0	0%
55665-000	Skating	19	5,585	0	4,416	0	0%	0	0%	0	0%
65733-120	Chalet rentals	19	5,585	0	4,416	0	0%	0	0%	0	0%
80725-000	Terra Cotta	19	5,585	0	4,416	0	0%	0	0%	0	0%
10157-000	Tennis Court Enclosures	18	5,591	0	4,416	0	0%	0	0%	0	0%
30021-000	Artificial Limbs	18	5,591	0	4,416	0	0%	0	0%	0	0%
30071-000	Caissons	18	5,591	0	4,416	0	0%	0	0%	0	0%
30184-000	Electrical Discharge Machining	18	5,591	0	4,416	0	0%	0	0%	0	0%
30248-000	Fur Dresser	18	5,591	0	4,416	0	0%	0	0%	0	0%
30264-000	Glider	18	5,591	0	4,416	0	0%	0	0%	0	0%
44007-000	Armor	18	5,591	2	3,456	2	100%	0	0%	0	0%
50279-010	Outdoor Fountains	18	5,591	0	4,416	0	0%	0	0%	0	0%
50361-000	Ironing Board	18	5,591	0	4,416	0	0%	0	0%	0	0%
50364-000	Jade Products	18	5,591	0	4,416	0	0%	0	0%	0	0%
55649-000	Fire	18	5,591	0	4,416	0	0%	0	0%	0	0%
55686-000	Hydrographics	18	5,591	0	4,416	0	0%	0	0%	0	0%
60833-000	Steam Cleaning - Automotive	18	5,591	0	4,416	0	0%	0	0%	0	0%
80521-000	Oil Hole Covers	18	5,591	0	4,416	0	0%	0	0%	0	0%
30266-000	Glass Coating Machinery	17	5,605	0	4,416	0	0%	0	0%	0	0%
30378-000	Masts	17	5,605	0	4,416	0	0%	0	0%	0	0%
30624-000	Slicing Machine	17	5,605	0	4,416	0	0%	0	0%	0	0%
30730-100	Veterinary Equipment	17	5,605	0	4,416	0	0%	0	0%	0	0%
50635-000	Tape Recorders	17	5,605	0	4,416	0	0%	0	0%	0	0%
50637-000	Tape Recorder Parts	17	5,605	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60154-200	Sailing School	17	5,605	2	3,456	1	50%	1	50%	0	0%
60831-200	Athletic Field	17	5,605	0	4,416	0	0%	0	0%	0	0%
60927-010	Arcade	17	5,605	0	4,416	0	0%	0	0%	0	0%
80027-000	Anode	17	5,605	0	4,416	0	0%	0	0%	0	0%
80052-000	Bacteria Control	17	5,605	0	4,416	0	0%	0	0%	0	0%
80102-000	Box Openers	17	5,605	0	4,416	0	0%	0	0%	0	0%
80104-000	Used Boxes	17	5,605	0	4,416	0	0%	0	0%	0	0%
80185-200	Coin Counter	17	5,605	0	4,416	0	0%	0	0%	0	0%
80233-000	Dehydrator	17	5,605	0	4,416	0	0%	0	0%	0	0%
80325-100	Fruit Growers	17	5,605	0	4,416	0	0%	0	0%	0	0%
80545-200	Pen Manufacturers	17	5,605	1	3,805	1	100%	0	0%	0	0%
80571-100	Wholesale Plumbing Fixtures	17	5,605	0	4,416	0	0%	0	0%	0	0%
80572-100	Veneers	17	5,605	0	4,416	0	0%	0	0%	0	0%
80615-000	Ruler	17	5,605	0	4,416	0	0%	0	0%	0	0%
00117-000	Coal Washing	16	5,625	0	4,416	0	0%	0	0%	0	0%
30053-000	Box Dividers	16	5,625	0	4,416	0	0%	0	0%	0	0%
30274-000	Gold Stamping	16	5,625	0	4,416	0	0%	0	0%	0	0%
30290-000	Hygrometer	16	5,625	0	4,416	0	0%	0	0%	0	0%
30471-000	Pennants	16	5,625	0	4,416	0	0%	0	0%	0	0%
30597-000	Seismic Equipment	16	5,625	0	4,416	0	0%	0	0%	0	0%
44033-000	Disorders	16	5,625	1	3,805	0	0%	1	100%	0	0%
50096-000	Brake Fluid	16	5,625	0	4,416	0	0%	0	0%	0	0%
50221-300	Vinyl Doors	16	5,625	0	4,416	0	0%	0	0%	0	0%
50301-000	Gas Boosters	16	5,625	0	4,416	0	0%	0	0%	0	0%
50346-100	Flexible Metal Tubing	16	5,625	0	4,416	0	0%	0	0%	0	0%
50537-000	Reflectors	16	5,625	0	4,416	0	0%	0	0%	0	0%
50622-000	Sundial	16	5,625	0	4,416	0	0%	0	0%	0	0%
50691-000	Universal Joint	16	5,625	0	4,416	0	0%	0	0%	0	0%
55581-000	Ingredients	16	5,625	0	4,416	0	0%	0	0%	0	0%
80369-000	Hamper Wholesale	16	5,625	0	4,416	0	0%	0	0%	0	0%
30304-000	Screw Threads	15	5,641	0	4,416	0	0%	0	0%	0	0%
30393-000	Metallurgy Equipment	15	5,641	0	4,416	0	0%	0	0%	0	0%
30397-000	Micrometer	15	5,641	0	4,416	0	0%	0	0%	0	0%
30607-100	Magnetic Shielding	15	5,641	0	4,416	0	0%	0	0%	0	0%
55633-000	Photography Rentals	15	5,641	1	3,805	1	100%	0	0%	0	0%
55669-000	Surfing	15	5,641	3	3,213	1	33%	2	67%	0	0%
60581-000	Motion Picture Laboratories	15	5,641	0	4,416	0	0%	0	0%	0	0%
60837-100	Storm Door Repair	15	5,641	1	3,805	1	100%	0	0%	0	0%
80318-000	Folding Machine	15	5,641	0	4,416	0	0%	0	0%	0	0%
80510-100	Office Equipment Installation	15	5,641	0	4,416	0	0%	0	0%	0	0%
90024-000	Lottery	15	5,641	12	2,190	0	0%	0	0%	12	100%
30267-000	Glass Rods	14	5,652	0	4,416	0	0%	0	0%	0	0%
30468-000	Pattern Makers Supplies	14	5,652	0	4,416	0	0%	0	0%	0	0%
30741-100	Water Cooler Supplies	14	5,652	1	3,805	1	100%	0	0%	0	0%
30763-000	Zinc Oxide	14	5,652	0	4,416	0	0%	0	0%	0	0%
50150-100	Bells	14	5,652	0	4,416	0	0%	0	0%	0	0%
55663-000	Racquetball	14	5,652	0	4,416	0	0%	0	0%	0	0%
60121-000	Ballistics Expert	14	5,652	0	4,416	0	0%	0	0%	0	0%
60293-100	Disinfecting	14	5,652	0	4,416	0	0%	0	0%	0	0%
60313-000	Dusters	14	5,652	0	4,416	0	0%	0	0%	0	0%
60700-000	Poison Control	14	5,652	0	4,416	0	0%	0	0%	0	0%
60841-000	Suicide Prevention Services	14	5,652	0	4,416	0	0%	0	0%	0	0%
66003-100	Lake Management	14	5,652	0	4,416	0	0%	0	0%	0	0%
80328-000	Glace Fruit	14	5,652	0	4,416	0	0%	0	0%	0	0%
80487-100	Platforms	14	5,652	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
80529-000	Orchard Supplies	14	5,652	0	4,416	0	0%	0	0%	0	0%
30269-100	Glassware Manufacturer	13	5,667	1	3,805	1	100%	0	0%	0	0%
30299-000	Incinerator Parts	13	5,667	0	4,416	0	0%	0	0%	0	0%
30429-000	Hydrogenated Oil	13	5,667	1	3,805	1	100%	0	0%	0	0%
30754-000	Wire Straighten & Cut	13	5,667	0	4,416	0	0%	0	0%	0	0%
55624-000	Oil Well	13	5,667	0	4,416	0	0%	0	0%	0	0%
60406-000	Go-Kart Manufacturers	13	5,667	0	4,416	0	0%	0	0%	0	0%
60823-000	Spill Control Service	13	5,667	0	4,416	0	0%	0	0%	0	0%
70623-100	CATV	13	5,667	0	4,416	0	0%	0	0%	0	0%
80489-000	Microwave Oven Manufacturers	13	5,667	0	4,416	0	0%	0	0%	0	0%
80596-000	Ravioli	13	5,667	0	4,416	0	0%	0	0%	0	0%
80710-100	Fiberglass Tanks	13	5,667	0	4,416	0	0%	0	0%	0	0%
30065-000	Bronze Powder	12	5,678	0	4,416	0	0%	0	0%	0	0%
30142-000	Creosote	12	5,678	0	4,416	0	0%	0	0%	0	0%
30254-100	Furniture Manufacturers Supplies	12	5,678	0	4,416	0	0%	0	0%	0	0%
44089-000	Natural Materials	12	5,678	0	4,416	0	0%	0	0%	0	0%
50085-120	Used Textbooks	12	5,678	9	2,430	9	100%	0	0%	0	0%
50307-000	Gavel	12	5,678	0	4,416	0	0%	0	0%	0	0%
50657-000	Tinware	12	5,678	0	4,416	0	0%	0	0%	0	0%
60169-100	Bus Repair	12	5,678	1	3,805	0	0%	1	100%	0	0%
70524-010	Boat Leasing	12	5,678	0	4,416	0	0%	0	0%	0	0%
80674-100	Wholesale Hot Tubs	12	5,678	0	4,416	0	0%	0	0%	0	0%
80776-000	Cotton Waste	12	5,678	0	4,416	0	0%	0	0%	0	0%
30661-000	Sweater Trimming Services	11	5,689	0	4,416	0	0%	0	0%	0	0%
50252-010	Fence Repair	11	5,689	1	3,805	0	0%	1	100%	0	0%
50532-000	Rayon Fabrics	11	5,689	0	4,416	0	0%	0	0%	0	0%
50730-200	Destination Weddings	11	5,689	0	4,416	0	0%	0	0%	0	0%
60384-100	Sororities	11	5,689	1	3,805	1	100%	0	0%	0	0%
80322-000	Forging Equipment	11	5,689	0	4,416	0	0%	0	0%	0	0%
80445-100	Locksmith Equipment	11	5,689	0	4,416	0	0%	0	0%	0	0%
80446-100	Wholesale Locks	11	5,689	1	3,805	0	0%	1	100%	0	0%
80583-200	Synthetic Stones	11	5,689	0	4,416	0	0%	0	0%	0	0%
80724-000	Tennis Stringing Machine	11	5,689	0	4,416	0	0%	0	0%	0	0%
10052-000	Fallout Shelters - Consultants	10	5,699	0	4,416	0	0%	0	0%	0	0%
30659-000	Swaging	10	5,699	0	4,416	0	0%	0	0%	0	0%
50073-100	Bicycle Racks	10	5,699	0	4,416	0	0%	0	0%	0	0%
50328-100	Gymnastics Supplies	10	5,699	1	3,805	1	100%	0	0%	0	0%
50478-000	Pants	10	5,699	0	4,416	0	0%	0	0%	0	0%
60203-000	Glassware Rental	10	5,699	0	4,416	0	0%	0	0%	0	0%
60272-000	Criminologist	10	5,699	0	4,416	0	0%	0	0%	0	0%
60718-100	Puppet	10	5,699	0	4,416	0	0%	0	0%	0	0%
60766-000	Rope Splicing	10	5,699	0	4,416	0	0%	0	0%	0	0%
80656-100	Silk Manufacturers	10	5,699	0	4,416	0	0%	0	0%	0	0%
00170-000	Mining Development	9	5,709	0	4,416	0	0%	0	0%	0	0%
30026-000	Babbitt Metal	9	5,709	0	4,416	0	0%	0	0%	0	0%
30158-000	Dining Car	9	5,709	0	4,416	0	0%	0	0%	0	0%
30270-000	Glaziers Supply	9	5,709	0	4,416	0	0%	0	0%	0	0%
30533-000	Foil Printing	9	5,709	0	4,416	0	0%	0	0%	0	0%
50325-000	Machine Guards	9	5,709	0	4,416	0	0%	0	0%	0	0%
50524-000	Radio Direction Finder	9	5,709	0	4,416	0	0%	0	0%	0	0%
60075-135	Attorneys & Lawyers - Condominium Conversion	9	5,709	0	4,416	0	0%	0	0%	0	0%
60075-168	Education Attorney	9	5,709	0	4,416	0	0%	0	0%	0	0%
60154-110	Canoe Lessons	9	5,709	0	4,416	0	0%	0	0%	0	0%
60400-000	Geochemist	9	5,709	0	4,416	0	0%	0	0%	0	0%
60726-000	Radio Program Surveys	9	5,709	0	4,416	0	0%	0	0%	0	0%



**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
60997-200	Car Oil	9	5,709	0	4,416	0	0%	0	0%	0	0%
70608-000	Steamship Companies	9	5,709	0	4,416	0	0%	0	0%	0	0%
80251-100	Drilling Supplies	9	5,709	0	4,416	0	0%	0	0%	0	0%
80312-000	Flame Proofing Materials	9	5,709	0	4,416	0	0%	0	0%	0	0%
80719-000	Teletypewriters Supplies	9	5,709	0	4,416	0	0%	0	0%	0	0%
10009-000	Bowling Lane Repair	8	5,726	0	4,416	0	0%	0	0%	0	0%
30272-100	Industrial Towels	8	5,726	0	4,416	0	0%	0	0%	0	0%
30273-000	Gold Leaf	8	5,726	0	4,416	0	0%	0	0%	0	0%
30310-000	Jalousie	8	5,726	0	4,416	0	0%	0	0%	0	0%
30421-000	Nuclear Reactor Manufacturers	8	5,726	0	4,416	0	0%	0	0%	0	0%
50172-000	Compass	8	5,726	0	4,416	0	0%	0	0%	0	0%
60075-161	Malpractice Lawyers	8	5,726	0	4,416	0	0%	0	0%	0	0%
60773-000	Sanitarium	8	5,726	0	4,416	0	0%	0	0%	0	0%
60859-100	Antlers, Hides & Mounts	8	5,726	0	4,416	0	0%	0	0%	0	0%
65027-010	Mildew Removal	8	5,726	0	4,416	0	0%	0	0%	0	0%
80185-300	Money Counter	8	5,726	0	4,416	0	0%	0	0%	0	0%
80321-100	Dehydrated Food	8	5,726	0	4,416	0	0%	0	0%	0	0%
80330-000	Fur Cutting	8	5,726	0	4,416	0	0%	0	0%	0	0%
80494-000	Molasses	8	5,726	0	4,416	0	0%	0	0%	0	0%
30608-100	Ship Repair	7	5,740	0	4,416	0	0%	0	0%	0	0%
50232-000	Drop Cloth	7	5,740	0	4,416	0	0%	0	0%	0	0%
50348-100	Hose Fittings	7	5,740	0	4,416	0	0%	0	0%	0	0%
60208-000	Christian Science Reading Room	7	5,740	0	4,416	0	0%	0	0%	0	0%
60263-200	Copyright Consultant	7	5,740	1	3,805	0	0%	1	100%	0	0%
60699-000	Podiatrist Referral	7	5,740	0	4,416	0	0%	0	0%	0	0%
60849-000	Synagogue	7	5,740	0	4,416	0	0%	0	0%	0	0%
70575-100	Paging Service	7	5,740	0	4,416	0	0%	0	0%	0	0%
80359-100	Car Registers	7	5,740	3	3,213	2	67%	1	33%	0	0%
80363-000	Grommet	7	5,740	0	4,416	0	0%	0	0%	0	0%
80438-000	Linoleum Supplies	7	5,740	0	4,416	0	0%	0	0%	0	0%
80737-000	Tobacco Leaf - Wholesale	7	5,740	0	4,416	0	0%	0	0%	0	0%
00192-000	Ore	6	5,752	0	4,416	0	0%	0	0%	0	0%
20067-100	Bond Brokers	6	5,752	0	4,416	0	0%	0	0%	0	0%
30179-100	Wholesale Electric Motors	6	5,752	0	4,416	0	0%	0	0%	0	0%
30189-000	Electrotyper	6	5,752	0	4,416	0	0%	0	0%	0	0%
30629-000	Smoke Abatement Equipment	6	5,752	0	4,416	0	0%	0	0%	0	0%
30679-000	Tear Gas	6	5,752	1	3,805	1	100%	0	0%	0	0%
44022-100	Grief Counseling	6	5,752	0	4,416	0	0%	0	0%	0	0%
50702-100	Vending Machine Parts	6	5,752	0	4,416	0	0%	0	0%	0	0%
50721-010	Water Sports	6	5,752	1	3,805	1	100%	0	0%	0	0%
60416-000	Gumming Service	6	5,752	0	4,416	0	0%	0	0%	0	0%
60621-000	Oceanographer	6	5,752	0	4,416	0	0%	0	0%	0	0%
85336-000	Tree Climbing Training	6	5,752	0	4,416	0	0%	0	0%	0	0%
89400-100	4 Wheel Drive Service	6	5,752	1	3,805	1	100%	0	0%	0	0%
00164-000	Livestock Spray	5	5,765	0	4,416	0	0%	0	0%	0	0%
30108-000	Fabric Cutting Machine	5	5,765	0	4,416	0	0%	0	0%	0	0%
30206-100	Plastic Engraver	5	5,765	0	4,416	0	0%	0	0%	0	0%
30234-100	Search Lights	5	5,765	0	4,416	0	0%	0	0%	0	0%
30322-200	Foil Labels	5	5,765	0	4,416	0	0%	0	0%	0	0%
30388-100	Metal Rolling	5	5,765	0	4,416	0	0%	0	0%	0	0%
30589-100	Screen Printing Supplies	5	5,765	0	4,416	0	0%	0	0%	0	0%
50405-000	Magazines - Back Number	5	5,765	0	4,416	0	0%	0	0%	0	0%
50521-000	Racket Restringing	5	5,765	0	4,416	0	0%	0	0%	0	0%
50539-100	Freezer Repair	5	5,765	0	4,416	0	0%	0	0%	0	0%
60665-110	Neurologist	5	5,765	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
65785-100	Investment School	5	5,765	0	4,416	0	0%	0	0%	0	0%
70626-210	Golf Promoter	5	5,765	1	3,805	0	0%	1	100%	0	0%
80249-000	Dressmaker Supplies	5	5,765	0	4,416	0	0%	0	0%	0	0%
00166-000	Livestock Appraisers	4	5,779	0	4,416	0	0%	0	0%	0	0%
10039-000	Dock Covers	4	5,779	0	4,416	0	0%	0	0%	0	0%
30036-000	Barometer	4	5,779	0	4,416	0	0%	0	0%	0	0%
30054-100	Fiber Boxes	4	5,779	0	4,416	0	0%	0	0%	0	0%
30165-100	Doll Manufacturers	4	5,779	0	4,416	0	0%	0	0%	0	0%
30166-000	Doughnut Machine	4	5,779	0	4,416	0	0%	0	0%	0	0%
30295-100	Liquid De-Icing	4	5,779	0	4,416	0	0%	0	0%	0	0%
50168-000	Coin Wrappers	4	5,779	0	4,416	0	0%	0	0%	0	0%
50213-100	Doll Clothing	4	5,779	0	4,416	0	0%	0	0%	0	0%
50314-100	Carved Glass	4	5,779	0	4,416	0	0%	0	0%	0	0%
60202-100	Crystal Repair	4	5,779	0	4,416	0	0%	0	0%	0	0%
60354-000	Experimental Work	4	5,779	0	4,416	0	0%	0	0%	0	0%
60723-000	Racquetball Courts - Public	4	5,779	0	4,416	0	0%	0	0%	0	0%
60903-100	Tractor Transmission	4	5,779	0	4,416	0	0%	0	0%	0	0%
70614-000	Tariff Bureaus	4	5,779	0	4,416	0	0%	0	0%	0	0%
80599-000	Rectifiers - Liquor	4	5,779	0	4,416	0	0%	0	0%	0	0%
30070-100	Tractor Cab	3	5,795	1	3,805	0	0%	1	100%	0	0%
30275-000	Governors	3	5,795	0	4,416	0	0%	0	0%	0	0%
30473-000	Perforating Machine	3	5,795	0	4,416	0	0%	0	0%	0	0%
30672-100	Tank Testing	3	5,795	0	4,416	0	0%	0	0%	0	0%
30693-000	Ticket Issuing Machines	3	5,795	0	4,416	0	0%	0	0%	0	0%
30746-100	Window Cleaning Equipment	3	5,795	0	4,416	0	0%	0	0%	0	0%
50572-100	Shears	3	5,795	1	3,805	1	100%	0	0%	0	0%
60075-157	Construction Lawyers	3	5,795	0	4,416	0	0%	0	0%	0	0%
60315-000	Wholesale Dyers	3	5,795	0	4,416	0	0%	0	0%	0	0%
61032-000	Encyclopedia and Book Sales by Mail	3	5,795	0	4,416	0	0%	0	0%	0	0%
80087-000	Black Light Supplies	3	5,795	0	4,416	0	0%	0	0%	0	0%
80093-100	Bookbinding Equipment	3	5,795	0	4,416	0	0%	0	0%	0	0%
80166-100	China Manufacturers	3	5,795	1	3,805	0	0%	1	100%	0	0%
80358-100	Greeting Card Supplies	3	5,795	0	4,416	0	0%	0	0%	0	0%
80581-100	Poultry Supplies	3	5,795	0	4,416	0	0%	0	0%	0	0%
80589-100	Pump Parts	3	5,795	0	4,416	0	0%	0	0%	0	0%
80781-100	Wholesale Water Heaters	3	5,795	0	4,416	0	0%	0	0%	0	0%
10003-100	Ductless AC	2	5,812	0	4,416	0	0%	0	0%	0	0%
10095-010	Concrete Staining	2	5,812	1	3,805	0	0%	0	0%	1	100%
30126-000	Comparators	2	5,812	0	4,416	0	0%	0	0%	0	0%
30267-100	Glass Tubing	2	5,812	1	3,805	1	100%	0	0%	0	0%
30378-100	Spars	2	5,812	0	4,416	0	0%	0	0%	0	0%
30380-100	Salad Dressing	2	5,812	1	3,805	1	100%	0	0%	0	0%
30548-000	Punch Press	2	5,812	0	4,416	0	0%	0	0%	0	0%
30590-100	Sifting Equipment	2	5,812	0	4,416	0	0%	0	0%	0	0%
44085-010	Sports Cards	2	5,812	0	4,416	0	0%	0	0%	0	0%
44129-100	Music Therapy	2	5,812	0	4,416	0	0%	0	0%	0	0%
55666-000	Skiing	2	5,812	0	4,416	0	0%	0	0%	0	0%
60075-155	Citizenship Lawyer	2	5,812	0	4,416	0	0%	0	0%	0	0%
60117-000	Bacteriologist	2	5,812	0	4,416	0	0%	0	0%	0	0%
60499-100	Lawn Mower Blade Sharpening	2	5,812	0	4,416	0	0%	0	0%	0	0%
60768-100	Safe Opening	2	5,812	0	4,416	0	0%	0	0%	0	0%
60866-100	TV Rental	2	5,812	0	4,416	0	0%	0	0%	0	0%
60923-100	Veterinary Referral	2	5,812	0	4,416	0	0%	0	0%	0	0%
80187-000	Collating Equipment	2	5,812	0	4,416	0	0%	0	0%	0	0%
80198-000	Concrete Vibrators	2	5,812	0	4,416	0	0%	0	0%	0	0%

**US & CANADA BBB 2018 STATISTICS**

	<b>Industry Classification</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Rank by Complaints</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable To Pursue</b>	<b>%</b>
<b>CODE</b>	<b>TOTAL</b>	<b>170,350,626</b>		<b>860,847</b>		<b>672,765</b>	<b>78%</b>	<b>170,401</b>	<b>20%</b>	<b>17,681</b>	<b>2%</b>
80641-100	Commercial Sewing Machine	2	5,812	1	3,805	0	0%	0	0%	1	100%
00163-000	Livestock Order Buyers	1	5,832	0	4,416	0	0%	0	0%	0	0%
30384-000	Patty Machine	1	5,832	0	4,416	0	0%	0	0%	0	0%
30676-000	Wooden Tank	1	5,832	0	4,416	0	0%	0	0%	0	0%
30771-100	Village Government	1	5,832	0	4,416	0	0%	0	0%	0	0%
50028-200	Artificial Trees	1	5,832	0	4,416	0	0%	0	0%	0	0%
50287-100	Faux Fur	1	5,832	0	4,416	0	0%	0	0%	0	0%
50533-100	Razor Blades	1	5,832	0	4,416	0	0%	0	0%	0	0%
50633-000	Tachometer	1	5,832	1	3,805	1	100%	0	0%	0	0%
60303-100	Sample Distributing Services	1	5,832	0	4,416	0	0%	0	0%	0	0%
80089-100	Blueprinting Equipment	1	5,832	1	3,805	0	0%	1	100%	0	0%
80248-100	Dress Manufacturers	1	5,832	1	3,805	1	100%	0	0%	0	0%
80357-100	Greenhouse Supplies	1	5,832	0	4,416	0	0%	0	0%	0	0%
80584-100	Jellies	1	5,832	0	4,416	0	0%	0	0%	0	0%
80723-000	Templates	1	5,832	0	4,416	0	0%	0	0%	0	0%
80807-100	Sauna Supplies	1	5,832	0	4,416	0	0%	0	0%	0	0%
85327-110	Fiberglass Shower	1	5,832	1	3,805	1	100%	0	0%	0	0%
30610-000	Shortening	0	5,848	1	3,805	0	0%	0	0%	1	100%
60743-100	Freezer Rental	0	5,848	1	3,805	0	0%	1	100%	0	0%
65311-100	Alcohol Testing	0	5,848	1	3,805	1	100%	0	0%	0	0%